ride the light SM

Qwest®

Performance Results

Iowa

July 2001 - June 2002

July 16, 2002

Table of Contents

Section **Page Number**

Checklist #1 - Local Interconnection - LIS Installation 25

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 25
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 25
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 25
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 25
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 26
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 26
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 26
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 26
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 27
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic) 28

Checklist #1 - Local Interconnection - LIS Repair 29

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 29
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 29
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 29
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 29
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 30
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 30
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 30
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 30
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 31
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 31
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 31

Checklist #1 - Collocation 32

Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark) 32
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark) 32
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark) 32
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark) 32
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark) 33
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark) 33
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark) 33

Checklist #1 - Trunk Blocking 34

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark) 34
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark) 34
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic) 35
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic) 35

Checklist #2 - Gateway Availability 36

Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark) 36
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark) 36
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark) 36
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark) 36
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark) 37
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark) 37
System Availability - EXACT (Percent) Default (GA-4) (Benchmark) 37
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark) 37
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark) 38

Table of Contents

Section **Page Number**

Checklist #2 - Preorder Response Times - IMA 39

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic) 39
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic) 39
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark) 39
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic) 39
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic) 40
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark) 41
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic) 42
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 42
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 42
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 42
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 43
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 43
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic) 44
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 45
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 46
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 46
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 46
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 46
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 47

Checklist #2 - Preorder Response Times - EDI 48

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 48
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 48
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 48
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 48
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 49
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 49
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 49
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 49
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 50
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 50
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 50
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 50

Checklist #2 - Electronic Flow-through - Resale 51

Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 51

Table of Contents

Section **Page Number**

Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 51
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark) 51
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark) 51

Checklist #2 - Electronic Flow-through - Unbundled Loops 52
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 52
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 52
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 52
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 52

Checklist #2 - Electronic Flow-through - LNP 53
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic) 53
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic) 53
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark) 53
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark) 53

Checklist #2 - Electronic Flow-through - UNE-P-POTS 54
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 54
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 54
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 54
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 54

Checklist #2 - LSR Rejections 55
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark) 55
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark) 55
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark) 55
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark) 55
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark) 56
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic) 56
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic) 56
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic) 56
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic) 57
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic) 57

Checklist #2 - Firm Order Confirmations - Resale 58
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark) 58
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark) 58
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark) 58
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark) 58
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark) 59

Checklist #2 - Firm Order Confirmations - Unbundled Loops 60
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark) 60
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark) 60
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark) 60
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark) 60
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark) 61

Checklist #2 - Firm Order Confirmations - LNP 62
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark) 62
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark) 62

Table of Contents

Section **Page Number**

FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark) 62
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark) 62
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark) 63

Checklist #2 - Firm Order Confirmations - LIS 64
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark) 64

Checklist #2 - Completion Notifications 65
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark) 65
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark) 65
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity) 65
Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity) 65

Checklist #2 - Jeopardy Notifications - Non-Designed Services 66
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity) 66
Timely Jeopardy Notices (Percent) (PO-9A) (Parity) 66

Checklist #2 - Jeopardy Notifications - Unbundled Loops 67
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity) 67
Timely Jeopardy Notices (Percent) (PO-9B) (Parity) 67

Checklist #2 - Jeopardy Notifications - LIS 68
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity) 68
Timely Jeopardy Notices (Percent) (PO-9C) (Parity) 68

Checklist #2 - Jeopardy Notifications - UNE-P-POTS 69
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity) 69
Timely Jeopardy Notices (Percent) (PO-9D) (Parity) 69

Checklist #2 - LSR Accountability 70
LSR Accountability (Percent) (PO-10) (Diagnostic) 70

Checklist #2 - Due Date Changes 71
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic) 71

Checklist #2 - Timely Release Notifications 72
(PO-16) Timely Release Notifications (Percent) Default (Benchmark) 72

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy 73
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark) 73

Checklist #2 - Manual Service Order Accuracy 74
Manual Service Order Accuracy (Percent) (PO-20) (Benchmark) 74
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic) 74

Checklist #2 - Access To Centers 75
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity) 75
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity) 75

Checklist #2 - Billing 76
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity) 76

Table of Contents

Section **Page Number**

Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark) 76
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity) 76
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity) 76
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity) 77
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity) 78
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity) 79

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation 80
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 80
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 80
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 80
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 80
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 81
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 81
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 81
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 81
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 82
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 82
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 82
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 82
New Service Installation Quality (Percent) (OP-5) (Parity) 83
New Service Installation Quality (Percent) (OP-5) (Parity)* 83
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 83
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 84

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 85
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 85
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 85
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 85
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 85
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 86
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 86
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 86
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 86
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 87
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 87
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 87
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 87
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 88
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 88
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 88
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 88
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 89
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 89
Trouble Rate (Percent) (MR-8) (Parity) 89
Trouble Rate (Percent) (MR-8) (Parity)* 89
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 90

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 91
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 91
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 91

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 91
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 91
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 92
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 92
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 92
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 92
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 93
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 93
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 93
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 93
New Service Installation Quality (Percent) (OP-5) (Parity) 94
New Service Installation Quality (Percent) (OP-5) (Parity)* 94
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 94
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 95

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 96
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 96
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 96
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 96
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 96
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 97
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 97
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 97
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 97
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 98
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 98
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 98
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 98
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 99
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 99
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 99
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 99
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 100
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 100
Trouble Rate (Percent) (MR-8) (Parity) 100
Trouble Rate (Percent) (MR-8) (Parity)* 100
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 101

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 102
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 102
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 102
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 102
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 102
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 103
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 103
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 103
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 103
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 104
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 104
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 104
New Service Installation Quality (Percent) (OP-5) (Parity) 104

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity)* 105
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 105
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 106

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 107
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 107
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 107
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 107
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 107
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 108
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 108
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 108
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 108
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 109
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 109
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 109
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 109
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 110
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 110
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 110
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 110
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 111
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 111
Trouble Rate (Percent) (MR-8) (Parity) 111
Trouble Rate (Percent) (MR-8) (Parity)* 111
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 112

Checklist #4 - Unbundled Loop - Analog Installation 113
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 113
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 113
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 113
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 113
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 114
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 114
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 114
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 114
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 115
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 115
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 115
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 115
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 116
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 116
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 116
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 116
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 117
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 117
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 117
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 118

Checklist #4 - Unbundled Loop - Analog Repair 119
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 119

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 119
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 119
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 119
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 120
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 120
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 120
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 120
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 121
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 121
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 121
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 121
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 122

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 123
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 123
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 123
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 123
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 123
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 124
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 124
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 125
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 125
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 125
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 126

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 127
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 127
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 127
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 127
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 127
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 128
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 128
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 128
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 128
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 129
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 129
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 129
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 129
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 130

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 131
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 131
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 131
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 131
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 131
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 132
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 132
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 132
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 132

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 133
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 133
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 133
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 134

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 135
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 135
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 135
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 135
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 135
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 136
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 136
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 136
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 136
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 137
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 137
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 137

Checklist #4 - Unbundled Loop - DS1 Capable Installation 138
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 138
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 138
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 138
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 138
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 139
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 139
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 139
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 139
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 140
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 140
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 140
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 141

Checklist #4 - Unbundled Loop - DS1 Capable Repair 142
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 142
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 142
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 142
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 142
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 143
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 143
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 143
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 143
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 144
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 144
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 144

Checklist #4 - Unbundled Loop - ISDN Capable Installation 145
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 145
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 145
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 145
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 145
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 146

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 146
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 146
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 146
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 147
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 147
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 147
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) 148

Checklist #4 - Unbundled Loop - ISDN Capable Repair 149
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 149
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 149
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 149
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 149
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 150
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 150
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 150
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 150
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 151
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 151
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 151
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 151
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 152

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 153
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 153
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 153
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 153
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 153
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 154
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 154
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 154
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 154
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 155

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 156
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 156
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 156
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 156
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 156
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 157
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 157
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 157
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 157
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 158
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 158
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 158
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 158
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 159

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 160
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 160

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 160
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 160
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 160
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 161
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 161
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 161
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 161
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 162
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 162
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 162
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 163

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 164
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 164
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 164
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 164
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 164
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 165
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 165
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 166
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 166
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 166

Checklist #4 - Unbundled Loop Cutovers 167
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) 167
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) 167
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) 167
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark) 167
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic) 168
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic) 168

Checklist #4 - Unbundled Loop - Conditioned 169
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 169
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 169
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 169
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 169

Checklist #4 - Line Sharing Installation 170
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 170
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 170
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 170
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs 170
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 171
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 171
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 171
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs 171
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 172
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 172
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches 172

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches 172
New Service Installation Quality (Percent) (OP-5) (Parity) 173
New Service Installation Quality (Percent) (OP-5) (Parity)* 173
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 174
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic) 175

Checklist #4 - Line Sharing Repair 176
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 176
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 176
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 176
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs 176
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs* 177
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 178
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 178
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 178
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 178
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs* 179
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 180
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 180
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 180
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 180
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches* 181
Trouble Rate (Percent) (MR-8) (Parity) 182
Trouble Rate (Percent) (MR-8) (Parity)* 182

Checklist #4 - Dark Fiber - Loop Repair 183
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 183
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 183

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 184
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 184
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 184
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 184
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 184
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 185
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 185
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 185
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 185
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 186
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 186
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 186
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 187

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 188
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 188
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 188
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 188
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 188
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 189
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 189
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 189

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 189
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 190
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 190
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 190

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 191
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 191
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 191
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 191
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 191
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 192
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 192
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 192
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 192
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 193
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 193
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 193
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 194

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 195
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 195
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 195
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 195
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 195
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 196
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 196
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 196
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 196
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 197
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 197
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 197

Checklist #5 - Dark Fiber - IOF Repair 198
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 198
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 198

Checklist #7 - E911 199
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) 199

Checklist #7 - E911/911 Trunk Installation 200
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 200
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 200
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 200
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 200
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 201
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 201
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 201
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 201
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic) 202

Checklist #7 - E911/911 Trunk Repair 203

Table of Contents

Section **Page Number**

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 203
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 203
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 203
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 203
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 204
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 204
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 204
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 204
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 205
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 205
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 205

Checklist #7 - Operator Services - Directory Assistance 206
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) 206
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) 206

Checklist #8 - Directory Listings 207
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) 207
Accurate Database Updates (Percent) (DB-2C-1) (Parity) 207

Checklist #9 - NXX Code Activation 208
NXX Code Activation (Percent) (NP-1A) (Parity) 208
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic) 208

Checklist #10 - Databases and Signaling 209
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) 209

Checklist #11 - Number Portability** 210
Number Portability Timeliness (Percent) (OP-8B) (Benchmark) 210
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark) 210
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark) 210
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic) 210
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity) 211
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity) 211

Checklist #14 - Resale - Residence Installation 212
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 212
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 212
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 212
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 212
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 213
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 213
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 213
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 213
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 214
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 214
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 214
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 214
New Service Installation Quality (Percent) (OP-5) (Parity) 215
New Service Installation Quality (Percent) (OP-5) (Parity)* 215
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 215

Table of Contents

Section **Page Number**

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) 216

Checklist #14 - Resale - Residence Repair 217

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 217
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 217
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 217
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 217
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 218
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 218
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 218
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 218
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 219
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 219
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 219
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 219
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 220
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 220
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 220
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 220
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 221
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 221
Trouble Rate (Percent) (MR-8) (Parity) 221
Trouble Rate (Percent) (MR-8) (Parity)* 221
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 222

Checklist #14 - Resale - Business Installation 223

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 223
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 223
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 223
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 223
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 224
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 224
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 224
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 224
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 225
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 225
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 225
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 225
New Service Installation Quality (Percent) (OP-5) (Parity) 226
New Service Installation Quality (Percent) (OP-5) (Parity)* 226
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 226
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 227

Checklist #14 - Resale - Business Repair 228

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 228
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 228
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 228
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 228
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 229
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 229
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 229

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 229
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 230
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 230
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 230
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 230
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 231
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 231
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 231
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 231
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 232
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 232
Trouble Rate (Percent) (MR-8) (Parity) 232
Trouble Rate (Percent) (MR-8) (Parity)* 232
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 233

Checklist #14 - Resale - Centrex Installation 234
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 234
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 234
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 234
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 234
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 235
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 235
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 235
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 235
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 236
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 236
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 236
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 236
New Service Installation Quality (Percent) (OP-5) (Parity) 237
New Service Installation Quality (Percent) (OP-5) (Parity)* 237
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 237
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 238

Checklist #14 - Resale - Centrex Repair 239
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 239
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 239
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 239
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 239
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 240
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 240
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 240
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 240
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 241
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 241
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 241
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 241
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 242
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 242
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 242
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 242
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 243

Table of Contents

Section **Page Number**

Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 243
Trouble Rate (Percent) (MR-8) (Parity) 243
Trouble Rate (Percent) (MR-8) (Parity)* 243
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 244

Checklist #14 - Resale - Centrex 21 Installation 245
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 245
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 245
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 245
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 245
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 246
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 246
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 246
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 246
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 247
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 247
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 247
New Service Installation Quality (Percent) (OP-5) (Parity) 247
New Service Installation Quality (Percent) (OP-5) (Parity)* 248
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 248
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 249

Checklist #14 - Resale - Centrex 21 Repair 250
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 250
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 250
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 250
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 250
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 251
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 251
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 251
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 251
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 252
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 252
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 252
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 252
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 253
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 253
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 253
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 253
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 254
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 254
Trouble Rate (Percent) (MR-8) (Parity) 254
Trouble Rate (Percent) (MR-8) (Parity)* 254
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 255

Checklist #14 - Resale - PBX Installation 256
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 256
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 256
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 256
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 256
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 257

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 257
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 257
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 257
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 258
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 258
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 258
New Service Installation Quality (Percent) (OP-5) (Parity) 258
New Service Installation Quality (Percent) (OP-5) (Parity)* 259
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 259
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 259
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 259
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 260
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 260
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 260
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 260
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 261

Checklist #14 - Resale - PBX Repair 262
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 262
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 262
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 262
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 262
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 263
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 263
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 263
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 263
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 264
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 264
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 264
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 264
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 265
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 265
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 265
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 265
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 266
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 266
Trouble Rate (Percent) (MR-8) (Parity) 266
Trouble Rate (Percent) (MR-8) (Parity)* 266
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 267

Checklist #14 - Resale - Basic ISDN Installation 268
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 268
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 268
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 268
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 268
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 269
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 269
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 269
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 269
New Service Installation Quality (Percent) (OP-5) (Parity) 270
New Service Installation Quality (Percent) (OP-5) (Parity)* 270

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 270
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 270
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 271
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 271
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 271
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 271
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 272
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 272
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 272
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 273

Checklist #14 - Resale - Basic ISDN Repair 274
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 274
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 274
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 274
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 274
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 275
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 275
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 275
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 275
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 276
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 276
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 276
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 276
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 277
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 277
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 277
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 277
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 278
Trouble Rate (Percent) (MR-8) (Parity) 278
Trouble Rate (Percent) (MR-8) (Parity)* 278
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 278

Checklist #14 - Resale - Qwest DSL Installation 279
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 279
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 279
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 279
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 279
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 280
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 280
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 280
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 280
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 281
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 281
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 281
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 281
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 282
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 282
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 282
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 282
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 283

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 283
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 283
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 283

Checklist #14 - Resale - Qwest DSL Repair 284
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 284
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 284
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 284
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 284
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 285
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 285
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 285
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 285
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 286
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 286
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 286
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 286
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 287

Checklist #14 - Resale - Primary ISDN Installation 288
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 288
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 288
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 288
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 288
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 289
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 289
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 289
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 289
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 290
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 290
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 290
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 290
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 291
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 291
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 291
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 291
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 292

Checklist #14 - Resale - Primary ISDN Repair 293
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 293
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 293
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 293
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 293
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 294
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 294
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 294
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 294
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 295
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 295
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 295

Table of Contents

Section **Page Number**

Checklist #14 - Resale - DS0 Installation 296

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 296
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 296
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 296
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 296
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 297
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 297
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 297
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 297
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 298
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 298
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 298
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 298
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 299
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 299
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 299
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 299
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 300
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 300
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 300
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 300
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 301
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 302

Checklist #14 - Resale - DS0 Repair 303

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 303
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 303
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 303
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 303
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 304
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 304
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 304
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 304
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 305
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 305
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 305

Checklist #14 - Resale - DS1 Installation 306

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 306
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 306
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 306
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 306
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 307
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 307
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 307
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 307
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 308
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 308
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 308
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 309

Table of Contents

Section **Page Number**

Checklist #14 - Resale - DS1 Repair 310

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 310
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 310
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 310
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 310
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 311
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 311
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 311
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 311
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 312
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 312
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 312

Checklist #14 - Resale - Installation for DS3 and Higher 313

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 313
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 313
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 313
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 313
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 314
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 314
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 314
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 314
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 315
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 315
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 315
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 316

Checklist #14 - Resale - Repair for DS3 and Higher 317

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 317
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 317
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 317
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 317
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 318
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 318
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 318
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 318
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 319
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 319
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 319

Checklist #14 - Resale - Frame Relay Installation 320

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 320
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 320
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 320
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 321
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 321
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 321
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 321
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 322
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 322

Table of Contents

Section **Page Number**

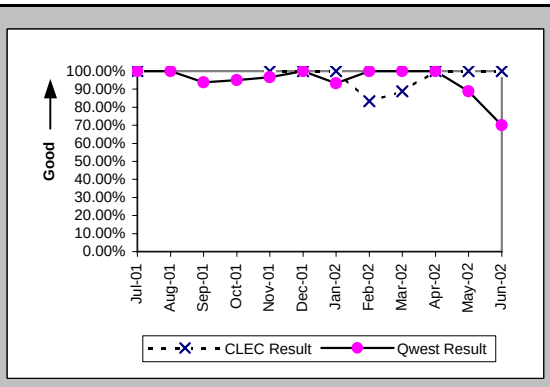
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *322*
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) *323*

Checklist #14 - Resale - Frame Relay Repair 324
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One *324*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *324*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *324*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* *324*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two *325*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two *325*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two *325*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* *325*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two *326*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* *326*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two *326*

Checklist #1 - Local Interconnection - LIS Installation

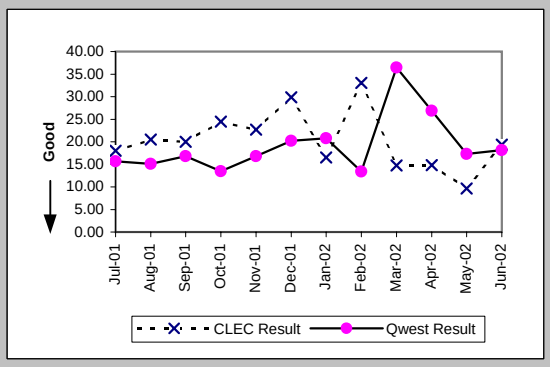
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01					22	22	100.00%		
Sep-01					15	16	93.75%		
Oct-01					19	20	95.00%		
Nov-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Dec-01	4	4	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jan-02	7	7	100.00%	0.00%	14	15	93.33%	-0.58	-1.35
Feb-02	5	6	83.33%	37.27%	24	24	100.00%	N/A	-0.19
Mar-02	8	9	88.89%	31.43%	18	18	100.00%	N/A	-0.41
Apr-02	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	4	4	100.00%	0.00%	8	9	88.89%	-0.59	-1.36
Jun-02	3	3	100.00%	0.00%	7	10	70.00%	-0.99	-1.6



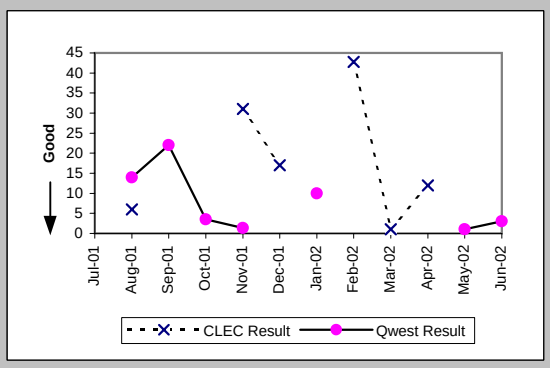
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	2	18.00	4.24	172	11	15.64	0.14	-0.91
Aug-01	41	2	20.50	12.02	575	38	15.13	0.94	-0.43
Sep-01	20	1	20.00		404	24	16.83	0.92	-0.44
Oct-01	49	2	24.50	9.19	337	25	13.48	1.74	0.06
Nov-01	68	3	22.67	19.66	690	41	16.83	1.72	0.04
Dec-01	269	9	29.89	17.05	465	23	20.22	2.65	0.61
Jan-02	231	14	16.50	7.24	353	17	20.76	-1.79	-2.09
Feb-02	562	17	33.06	23.16	362	27	13.41	3.72	1.26
Mar-02	177	12	14.75	11.99	729	20	36.45	-5.75	-4.49
Apr-02	74	5	14.80	8.04	188	7	26.86	-1.49	-1.91
May-02	58	6	9.67	2.73	173	10	17.30	-4.84	-3.94
Jun-02	58	3	19.33	8.33	218	12	18.17	0.46	-0.72



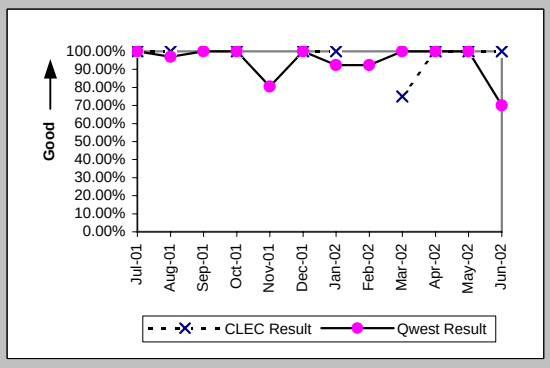
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	12	2	6.00	8.49	14	1	14.00		
Sep-01					44	2	22.00		
Oct-01					7	2	3.50		
Nov-01	31	1	31.00		18	13	1.38	1.87	0.13
Dec-01	17	1	17.00						
Jan-02					20	2	10.00		
Feb-02	171	4	42.75	5.91					
Mar-02	1	1	1.00						
Apr-02	12	1	12.00						
May-02					1	1	1.00		
Jun-02					9	3	3.00		



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

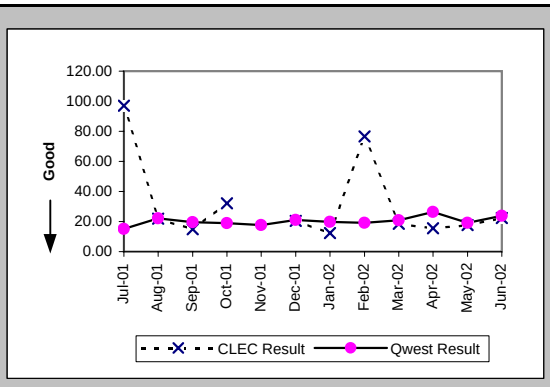
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	32	32	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	32	33	96.97%	-0.17	-1.11
Sep-01					10	10	100.00%		
Oct-01	3	3	100.00%	0.00%	18	18	100.00%	N/A	N/A
Nov-01					29	36	80.56%		
Dec-01	2	2	100.00%	0.00%	26	26	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Feb-02					12	13	92.31%		
Mar-02	3	4	75.00%	43.30%	4	4	100.00%	N/A	-0.63
Apr-02	6	6	100.00%	0.00%	7	7	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	14	20	70.00%	-1.06	-1.64



Checklist #1 - Local Interconnection - LIS Installation

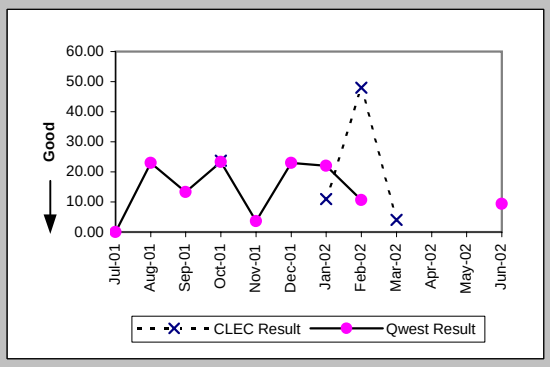
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	97	1	97.00		576	38	15.16	2.33	0.41
Aug-01	22	1	22.00		1148	52	22.08	-0.01	-1
Sep-01	15	1	15.00		371	19	19.53	-0.38	-1.23
Oct-01	257	8	32.12	15.45	551	29	19.00	1.71	0.04
Nov-01					809	46	17.59		
Dec-01	82	4	20.50	15.15	692	33	20.97	-0.09	-1.05
Jan-02	62	5	12.40	7.47	378	19	19.89	-1.89	-2.15
Feb-02	153	2	76.50	0.71	306	16	19.12	2.58	0.57
Mar-02	93	5	18.60	5.46	125	6	20.83	-0.24	-1.15
Apr-02	109	7	15.57	2.82	237	9	26.33	-1.71	-2.04
May-02	53	3	17.67	3.21	381	20	19.05	-0.76	-1.46
Jun-02	134	6	22.33	3.50	596	25	23.84	-0.46	-1.28



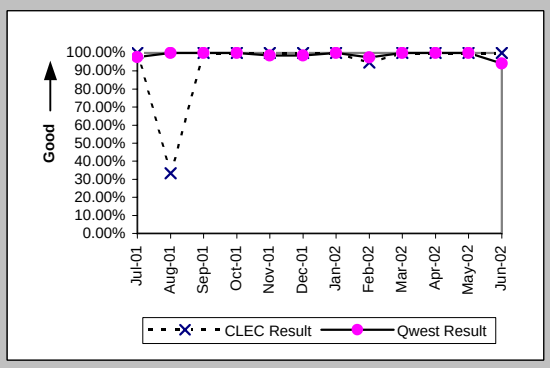
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00		
Aug-01					115	5	23.00		
Sep-01					40	3	13.33		
Oct-01	95	4	23.75	11.50	93	4	23.25	-0.22	-1.14
Nov-01					62	17	3.65		
Dec-01					69	3	23.00		
Jan-02	11	1	11.00		22	1	22.00		
Feb-02	96	2	48.00	0.00	32	3	10.67	1.38	-0.16
Mar-02	4	1	4.00						
Apr-02									
May-02									
Jun-02					94	10	9.40		



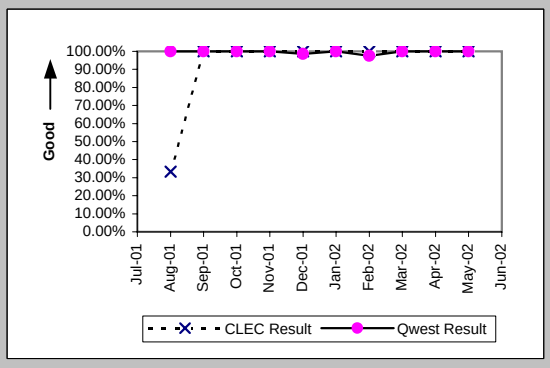
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	42	43	97.67%	-0.3	-1.18
Aug-01	1	3	33.33%	47.14%	70	70	100.00%	N/A	1.07
Sep-01	3	3	100.00%	0.00%	67	67	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	49	49	100.00%	N/A	N/A
Nov-01	7	7	100.00%	0.00%	70	71	98.59%	-0.3	-1.18
Dec-01	8	8	100.00%	0.00%	71	72	98.61%	-0.32	-1.19
Jan-02	16	16	100.00%	0.00%	46	46	100.00%	N/A	N/A
Feb-02	18	19	94.74%	22.33%	39	40	97.50%	0.42	-0.75
Mar-02	18	18	100.00%	0.00%	35	35	100.00%	N/A	N/A
Apr-02	15	15	100.00%	0.00%	21	21	100.00%	N/A	N/A
May-02	11	11	100.00%	0.00%	23	23	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	32	34	94.12%	-0.67	-1.41



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

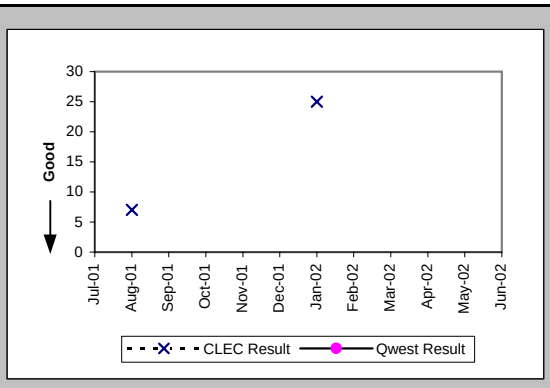
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	70	70	100.00%	N/A	1.07
Sep-01	3	3	100.00%	0.00%	67	67	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	49	49	100.00%	N/A	N/A
Nov-01	7	7	100.00%	0.00%	71	71	100.00%	N/A	N/A
Dec-01	8	8	100.00%	0.00%	71	72	98.61%	-0.32	-1.19
Jan-02	16	16	100.00%	0.00%	46	46	100.00%	N/A	N/A
Feb-02	19	19	100.00%	0.00%	39	40	97.50%	-0.57	-1.35
Mar-02	18	18	100.00%	0.00%	35	35	100.00%	N/A	N/A
Apr-02	15	15	100.00%	0.00%	21	21	100.00%	N/A	N/A
May-02	11	11	100.00%	0.00%	23	23	100.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

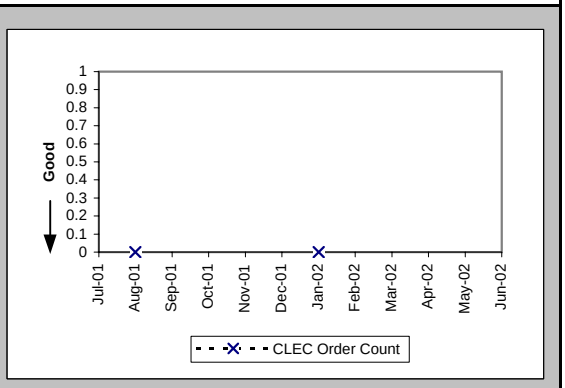
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	7	1	7.00						
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	25	1	25.00						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

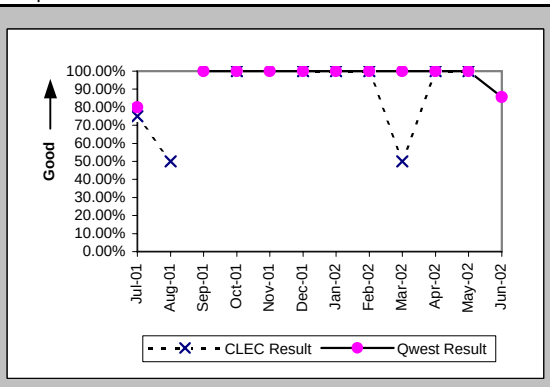
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

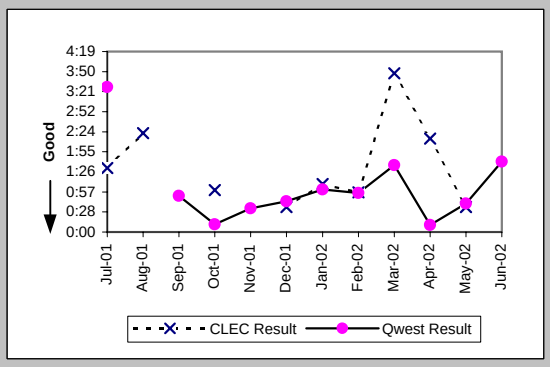
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	4	5	80.00%	0.02	-0.99
Aug-01	1	2	50.00%	50.00%					
Sep-01					5	5	100.00%		
Oct-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					8	8	100.00%		
Dec-01	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02	12	12	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02	9	9	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02	2	4	50.00%	50.00%	6	6	100.00%	N/A	-0.05
Apr-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02					6	7	85.71%		



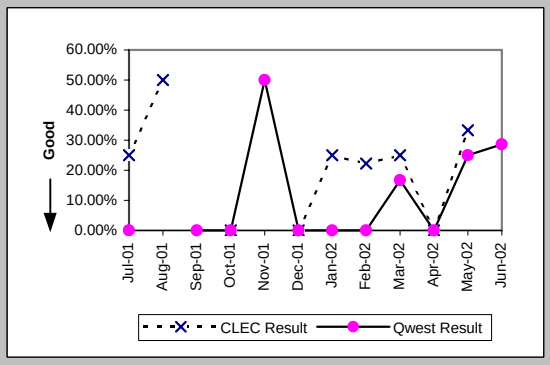
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6:07	4	1:32	2:35	17:19	5	3:28	-2.34	-2.42
Aug-01	4:43	2	2:22	2:38					
Sep-01					4:22	5	0:52		
Oct-01	4:02	4	1:00	0:50	0:11	1	0:11		
Nov-01					4:31	8	0:34		
Dec-01	1:48	3	0:36	0:27	1:27	2	0:44	-11.62	-8.07
Jan-02	13:46	12	1:09	0:58	4:03	4	1:01	0.35	-0.79
Feb-02	8:30	9	0:57	0:53	1:51	2	0:56	0.69	-0.58
Mar-02	15:11	4	3:48	3:43	9:39	6	1:36	1.13	-0.32
Apr-02	4:29	2	2:14	1:38	0:20	2	0:10	1.04	-0.37
May-02	3:37	6	0:36	0:22	2:44	4	0:41	-0.16	-1.1
Jun-02					11:48	7	1:41		



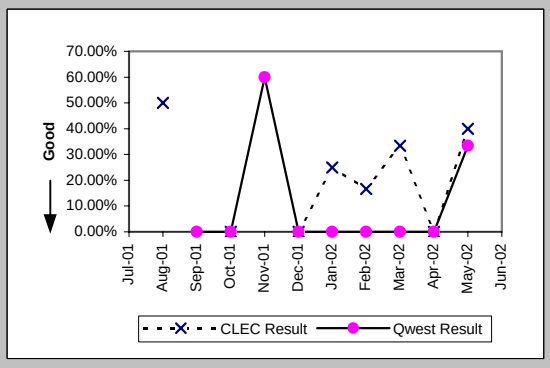
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	0	5	0.00%	N/A	-0.55
Aug-01	1	2	50.00%	50.00%					
Sep-01					0	5	0.00%		
Oct-01	0	4	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01					4	8	50.00%		
Dec-01	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jan-02	3	12	25.00%	43.30%	0	4	0.00%	N/A	-0.44
Feb-02	2	9	22.22%	41.57%	0	2	0.00%	N/A	-0.75
Mar-02	1	4	25.00%	43.30%	1	6	16.67%	0.17	-0.9
Apr-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	2	6	33.33%	47.14%	1	4	25.00%	0.08	-0.95
Jun-02					2	7	28.57%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

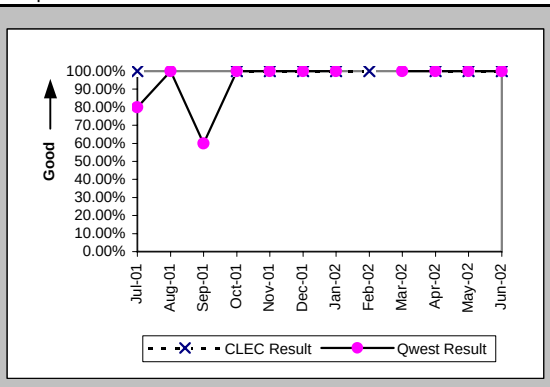
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%					
Sep-01					0	4	0.00%		
Oct-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01					3	5	60.00%		
Dec-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jan-02	3	12	25.00%	43.30%	0	3	0.00%	N/A	-0.55
Feb-02	1	6	16.67%	37.27%	0	1	0.00%	N/A	-1.03
Mar-02	1	3	33.33%	47.14%	0	4	0.00%	N/A	-0.53
Apr-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	2	5	40.00%	48.99%	1	3	33.33%	-0.03	-1.02
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

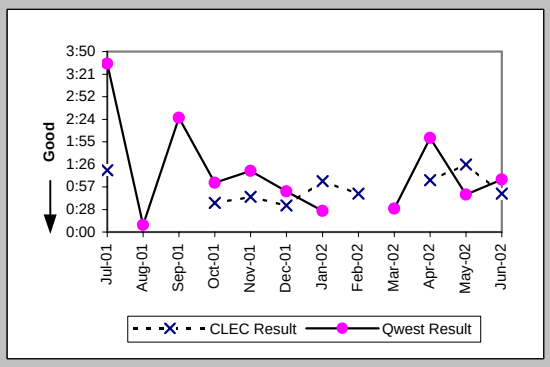
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
Aug-01					2	2	100.00%		
Sep-01					3	5	60.00%		
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%					
Mar-02					1	1	100.00%		
Apr-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



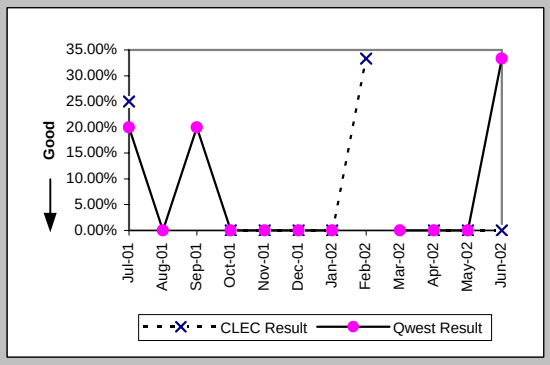
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5:17	4	1:19	1:47	17:54	5	3:35	-0.73	-1.44
Aug-01					0:17	2	0:09		
Sep-01					12:10	5	2:26		
Oct-01	1:14	2	0:37	0:30	2:06	2	1:03	-0.47	-1.29
Nov-01	0:45	1	0:45		6:32	5	1:18	-0.44	-1.27
Dec-01	1:09	2	0:34	0:28	3:29	4	0:52	-0.44	-1.27
Jan-02	4:21	4	1:05	0:41	1:21	3	0:27	1.04	-0.37
Feb-02	4:53	6	0:49	0:42					
Mar-02					0:30	1	0:30		
Apr-02	1:06	1	1:06		5:59	3	2:00	-13.23	-9.05
May-02	4:17	3	1:26	1:31	2:24	3	0:48	0.28	-0.83
Jun-02	0:49	1	0:49		3:20	3	1:07	-0.48	-1.29



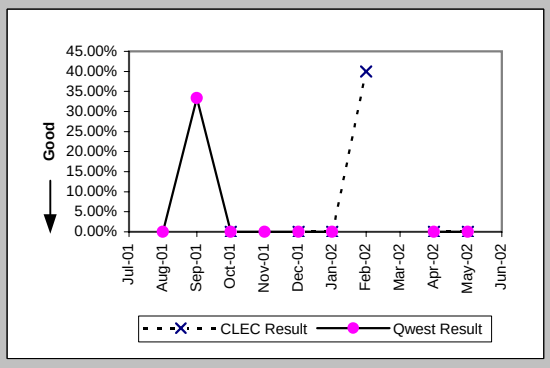
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	1	5	20.00%	0.02	-0.99
Aug-01					0	2	0.00%		
Sep-01					1	5	20.00%		
Oct-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Dec-01	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02	0	4	0.00%	0.00%	0	3	0.00%	N/A	N/A
Feb-02	2	6	33.33%	47.14%					
Mar-02					0	1	0.00%		
Apr-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
May-02	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

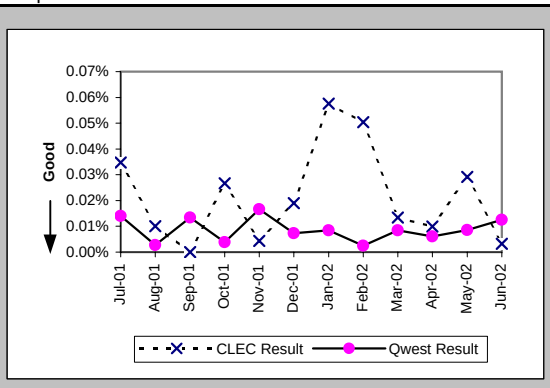
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	2	0.00%		
Sep-01					1	3	33.33%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01					0	3	0.00%		
Dec-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jan-02	0	4	0.00%	0.00%	0	2	0.00%	N/A	N/A
Feb-02	2	5	40.00%	48.99%					
Mar-02									
Apr-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

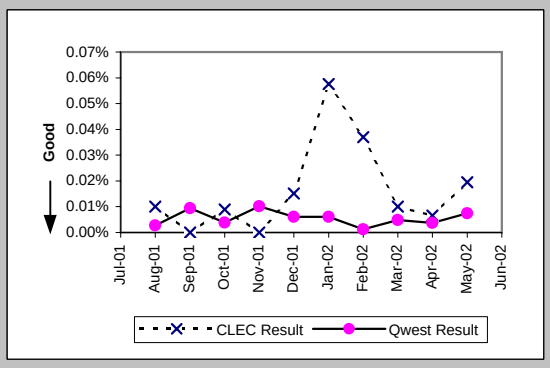
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	23019	0.03%	1.86%	10	71544	0.01%	2.32	0.41
Aug-01	2	19980	0.01%	1.00%	2	73349	0.00%	1.75	0.06
Sep-01	0	20197	0.00%	0.00%	10	74574	0.01%	-1.46	-1.89
Oct-01	6	22484	0.03%	1.63%	3	76686	0.00%	4.8	1.92
Nov-01	1	23334	0.00%	0.65%	13	78300	0.02%	-1.28	-1.78
Dec-01	5	26266	0.02%	1.38%	6	81666	0.01%	1.92	0.17
Jan-02	16	27782	0.06%	2.40%	7	81884	0.01%	7.64	3.64
Feb-02	15	29768	0.05%	2.24%	2	81239	0.00%	14.26	7.67
Mar-02	4	29840	0.01%	1.16%	7	81987	0.01%	0.78	-0.53
Apr-02	3	30248	0.01%	1.00%	5	81371	0.01%	0.71	-0.57
May-02	9	30776	0.03%	1.71%	7	80954	0.01%	3.31	1.01
Jun-02	1	31036	0.00%	0.57%	10	80080	0.01%	-1.24	-1.75



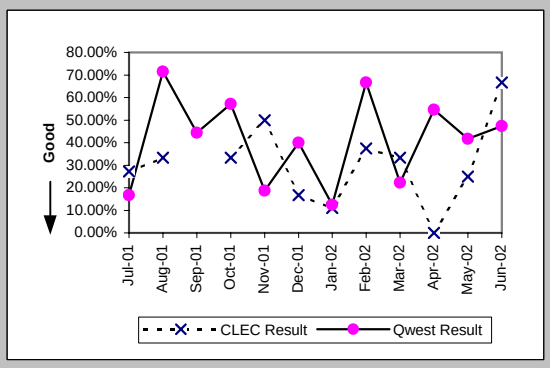
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	19980	0.01%	1.00%	2	73349	0.00%	1.75	0.06
Sep-01	0	20197	0.00%	0.00%	7	74574	0.01%	-1.22	-1.74
Oct-01	2	22484	0.01%	0.94%	3	76686	0.00%	1.05	-0.36
Nov-01	0	23334	0.00%	0.00%	8	78300	0.01%	-1.36	-1.82
Dec-01	4	26266	0.02%	1.23%	5	81666	0.01%	1.64	0
Jan-02	16	27782	0.06%	2.40%	5	81884	0.01%	9.49	4.77
Feb-02	11	29768	0.04%	1.92%	1	81239	0.00%	15.03	8.14
Mar-02	3	29840	0.01%	1.00%	4	81987	0.00%	1.1	-0.33
Apr-02	2	30248	0.01%	0.81%	3	81371	0.00%	0.72	-0.57
May-02	6	30776	0.02%	1.40%	6	80954	0.01%	2.1	0.27
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

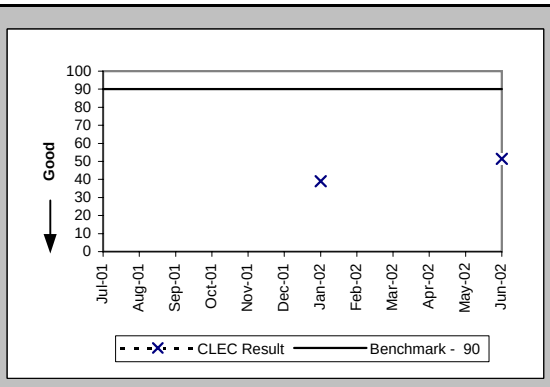
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	11	27.27%	44.54%	2	12	16.67%	0.53	-0.67
Aug-01	1	3	33.33%	47.14%	5	7	71.43%	-1.22	-1.74
Sep-01					8	18	44.44%		
Oct-01	3	9	33.33%	47.14%	4	7	57.14%	-0.95	-1.58
Nov-01	1	2	50.00%	50.00%	3	16	18.75%	0.75	-0.54
Dec-01	1	6	16.67%	37.27%	4	10	40.00%	-0.92	-1.56
Jan-02	2	18	11.11%	31.43%	1	8	12.50%	-0.1	-1.06
Feb-02	9	24	37.50%	48.41%	4	6	66.67%	-1.36	-1.82
Mar-02	2	6	33.33%	47.14%	2	9	22.22%	0.36	-0.78
Apr-02	0	3	0.00%	0.00%	6	11	54.55%	-1.68	-2.02
May-02	3	12	25.00%	43.30%	5	12	41.67%	-0.83	-1.5
Jun-02	2	3	66.67%	47.14%	9	19	47.37%	0.49	-0.7



Checklist #1 - Collocation

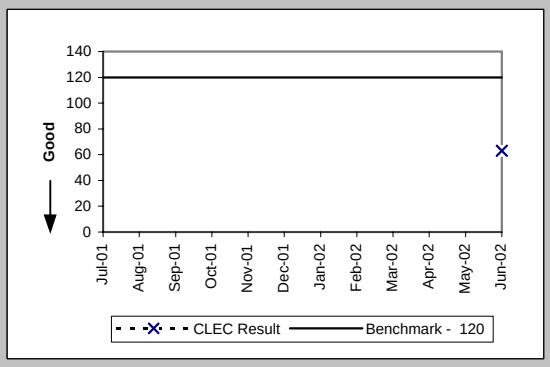
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	39	1	39.00	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	206	4	51.50	



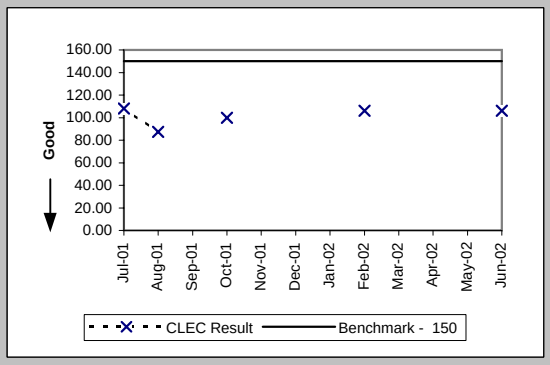
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	63	1	63.00	



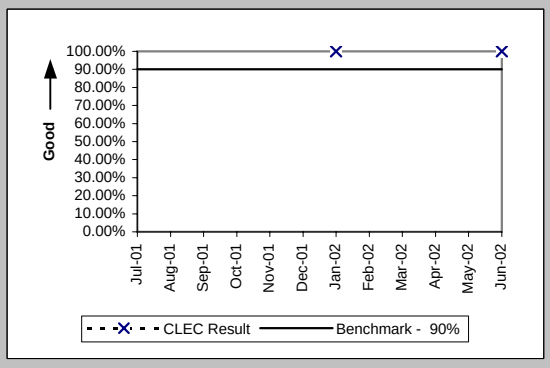
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	216	2	108.00	5.66
Aug-01	349	4	87.25	16.05
Sep-01				
Oct-01	100	1	100.00	
Nov-01				
Dec-01				
Jan-02				
Feb-02	106	1	106.00	
Mar-02				
Apr-02				
May-02				
Jun-02	106	1	106.00	



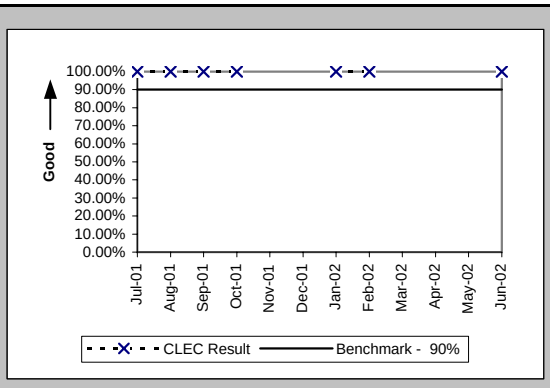
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	5	5	100.00%	

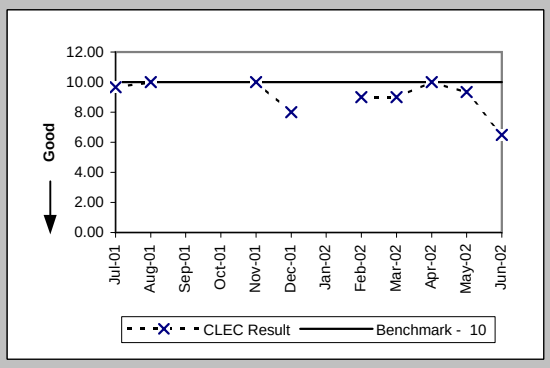


Checklist #1 - Collocation

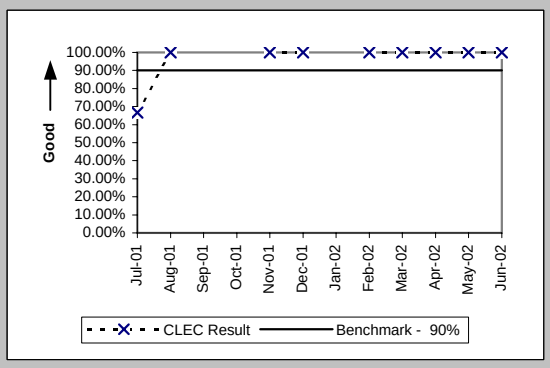
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2	2	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	1	1	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	
Feb-02	1	1	100.00%	
Mar-02				
Apr-02				
May-02				
Jun-02	2	2	100.00%	



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	29	3	9.67	1.53
Aug-01	20	2	10.00	0.00
Sep-01				
Oct-01				
Nov-01	10	1	10.00	
Dec-01	8	1	8.00	
Jan-02				
Feb-02	9	1	9.00	
Mar-02	18	2	9.00	
Apr-02	10	1	10.00	
May-02	28	3	9.33	
Jun-02	13	2	6.50	



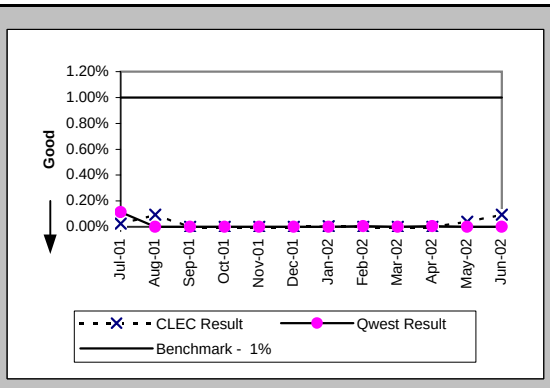
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2	3	66.67%	47.14%
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02	1	1	100.00%	
Mar-02	2	2	100.00%	
Apr-02	1	1	100.00%	
May-02	5	5	100.00%	
Jun-02	2	2	100.00%	



Checklist #1 - Trunk Blocking

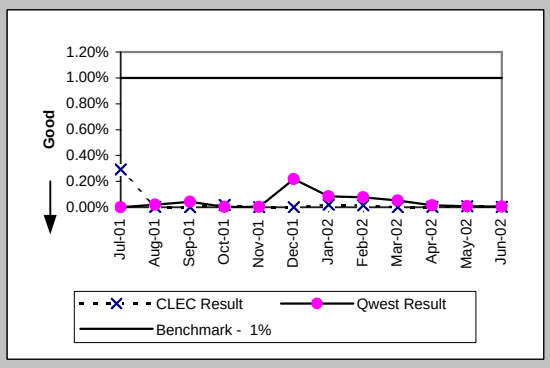
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1.38	5688	0.02%	0.13%	17.68	15444	0.11%	-10.88	-7.62
Aug-01	3.2	3384	0.09%	0.36%	0	15444	0.00%		
Sep-01	0	3600	0.00%	0.00%	0.05	15444	0.00%	-4.78	-3.91
Oct-01	0	3600	0.00%	0.00%	0	15444	0.00%		
Nov-01	0	3816	0.00%	0.00%	0	15444	0.00%		
Dec-01	0	4080	0.00%	0.00%	0	15156	0.00%		
Jan-02	0.2	4008	0.01%	0.05%	0	14964	0.00%		
Feb-02	0	4488	0.00%	0.00%	0.61	14964	0.00%	-20.26	-13.32
Mar-02	0.06	4488	0.00%	0.02%	0	14964	0.00%		
Apr-02	0	4488	0.00%	0.00%	0.85	14448	0.01%	-6.44	-4.91
May-02	1.38	3600	0.04%	0.27%	0	14256	0.00%		
Jun-02	4.36	4608	0.09%	0.53%	0	14256	0.00%		



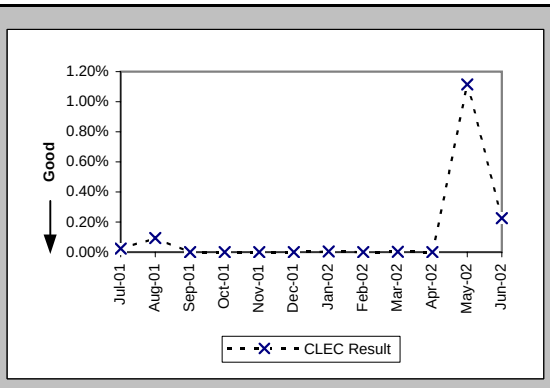
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11.34	3886	0.29%	0.89%	0.02	12999	0.00%	8340.94	5069.93
Aug-01	0.09	3166	0.00%	0.01%	2.45	12999	0.02%	-7.87	-5.79
Sep-01	0	3094	0.00%	0.00%	5.35	12999	0.04%	-8.79	-6.34
Oct-01	0.62	3766	0.02%	0.07%	0.42	13023	0.00%	39.41	22.96
Nov-01	0	3622	0.00%	0.00%	0.46	13023	0.00%	-9.54	-6.8
Dec-01	0	3958	0.00%	0.00%	36.2	16583	0.22%	-5.3	-4.22
Jan-02	0.98	5110	0.02%	0.11%	14.77	17331	0.09%	-9.94	-7.04
Feb-02	0.97	6262	0.02%	0.09%	13.11	17211	0.08%	-14.59	-9.87
Mar-02	0.02	6262	0.00%	0.00%	7.21	14011	0.05%	-11.08	-7.73
Apr-02	0.15	5374	0.00%	0.01%	1.99	13939	0.01%	-12.35	-8.51
May-02	0.51	6838	0.01%	0.04%	0.89	13723	0.01%	1.2	-0.27
Jun-02	0.19	6526	0.00%	0.02%	0.56	13675	0.00%	-2.33	-2.42

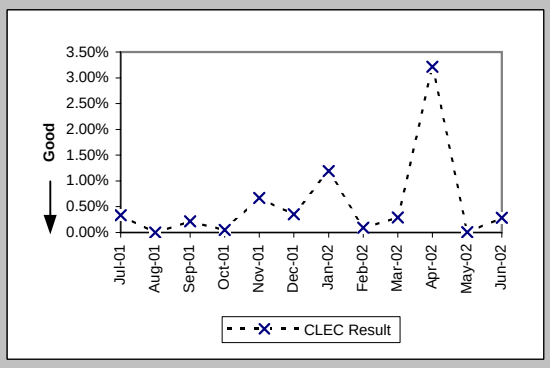


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1.38	5688	0.02%	0.13%
Aug-01	3.2	3384	0.09%	0.36%
Sep-01	0	3600	0.00%	0.00%
Oct-01	0	3600	0.00%	0.00%
Nov-01	0	3816	0.00%	0.00%
Dec-01	0	4080	0.00%	0.00%
Jan-02	0.2	4008	0.01%	0.05%
Feb-02	0	4488	0.00%	0.00%
Mar-02	0.06	4488	0.00%	0.02%
Apr-02	0	4488	0.00%	0.00%
May-02	50.62	4536	1.12%	2.13%
Jun-02	10.52	4656	0.23%	1.39%

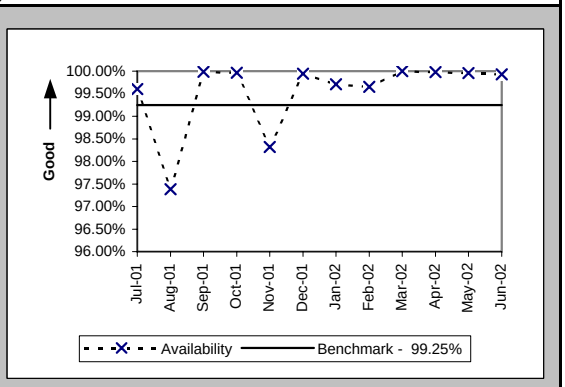


Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	13.21	3934	0.34%	0.97%
Aug-01	0.09	3166	0.00%	0.01%
Sep-01	7.13	3238	0.22%	1.02%
Oct-01	1.81	3790	0.05%	0.40%
Nov-01	27.53	4126	0.67%	3.95%
Dec-01	14.7	4174	0.35%	1.72%
Jan-02	64.64	5422	1.19%	5.24%
Feb-02	5.88	6382	0.09%	0.56%
Mar-02	19.81	6766	0.29%	1.52%
Apr-02	213.47	6646	3.21%	7.69%
May-02	0.51	6838	0.01%	0.04%
Jun-02	19.72	6958	0.28%	1.09%

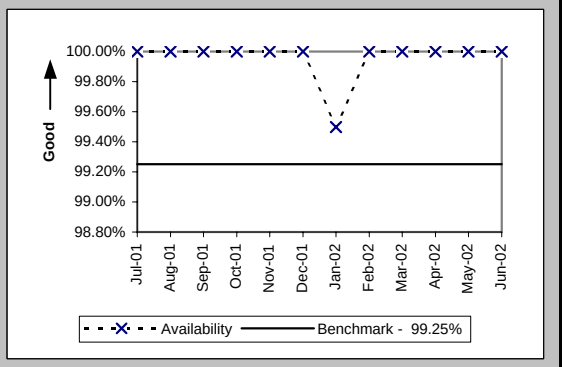


Checklist #2 - Gateway Availability

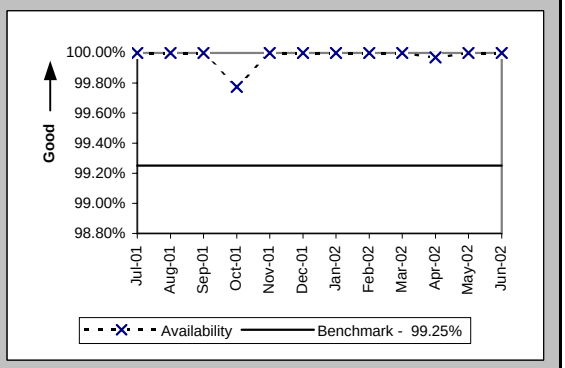
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	
Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



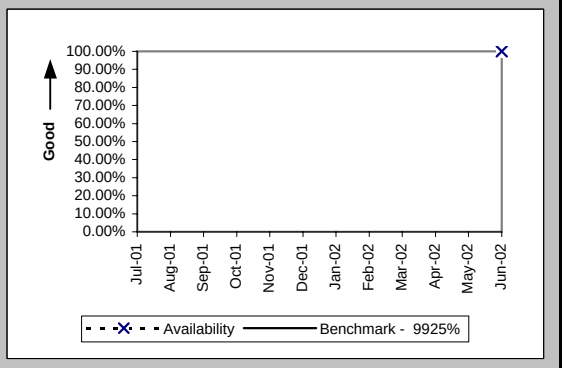
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



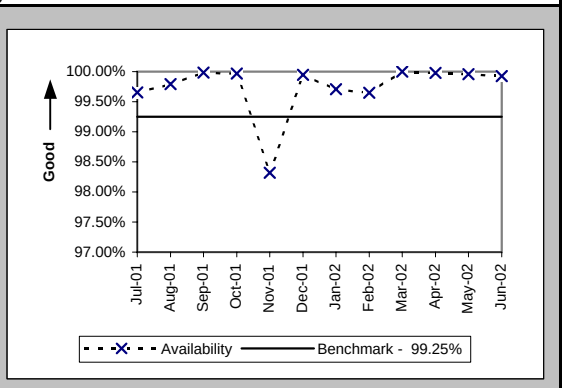
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

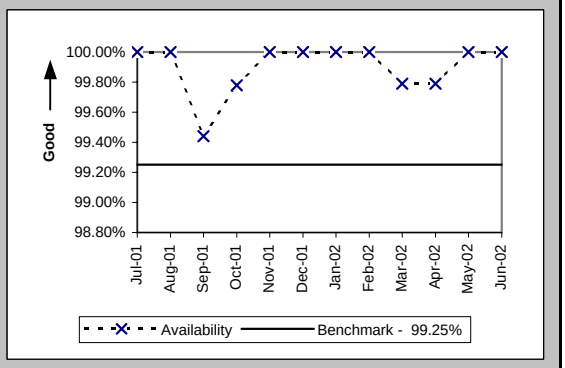
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



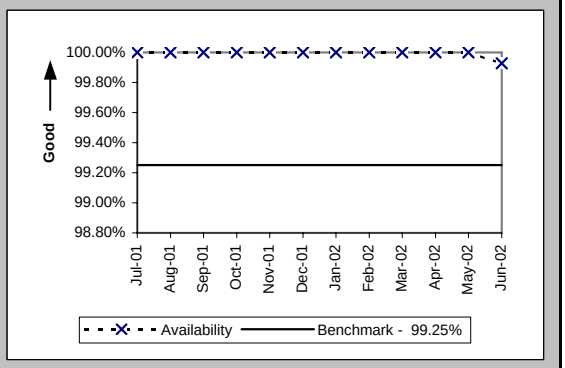
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



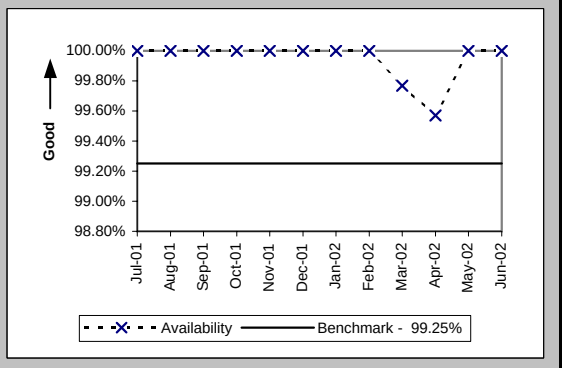
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



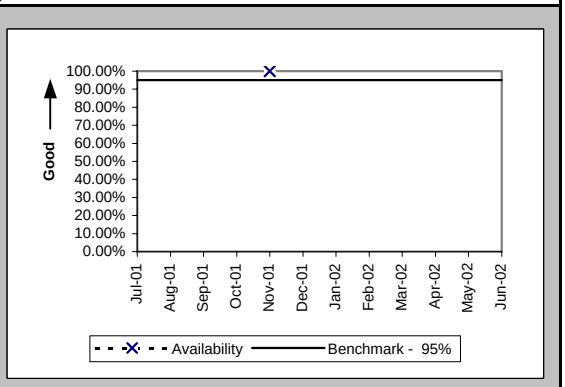
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

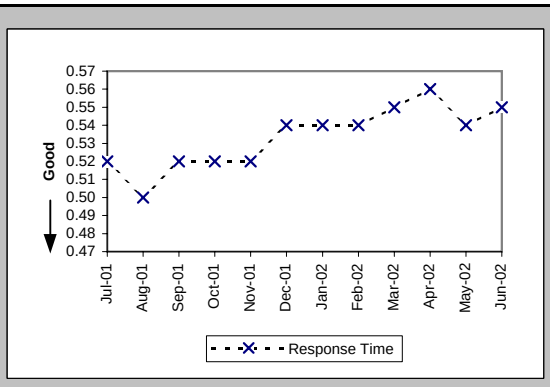


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

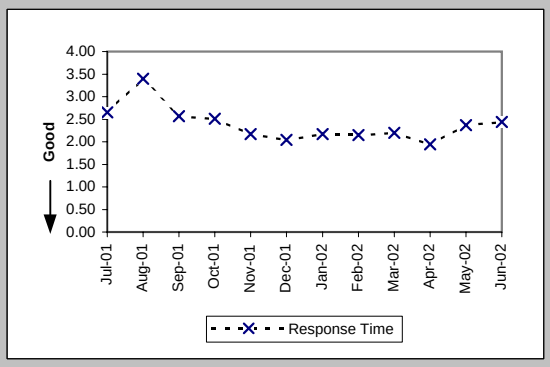
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



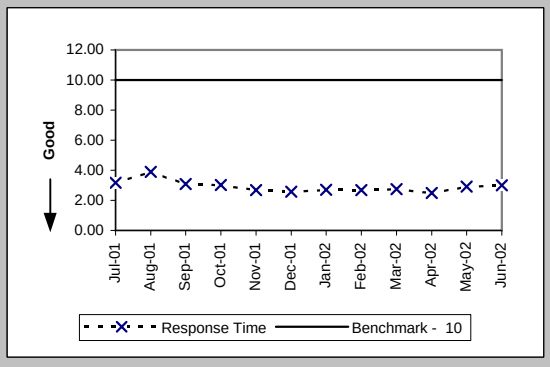
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



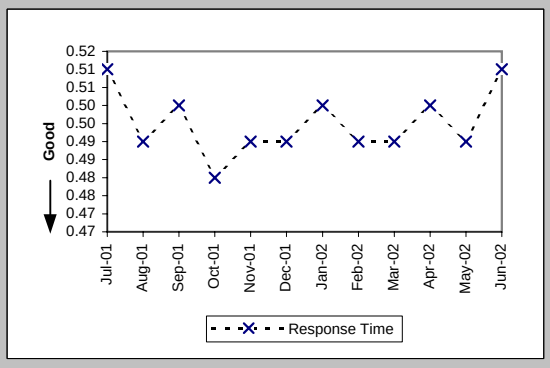
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

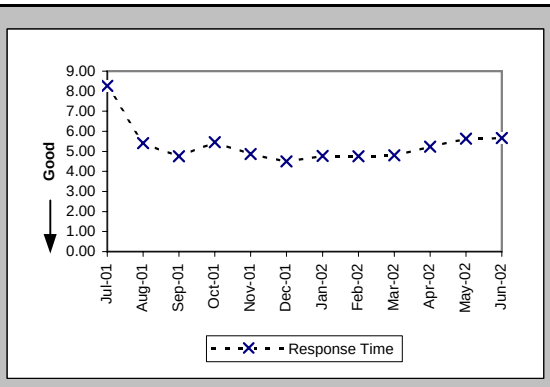
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

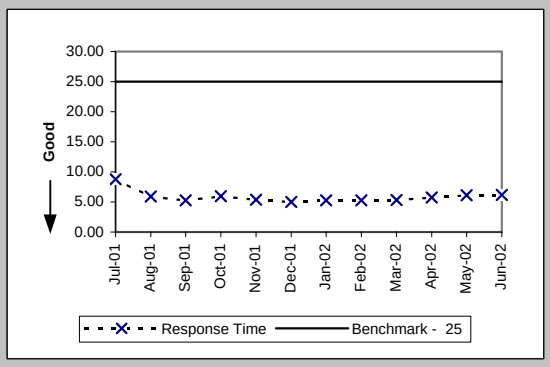
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



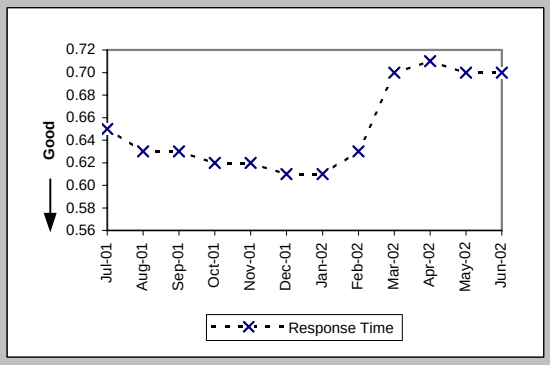
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



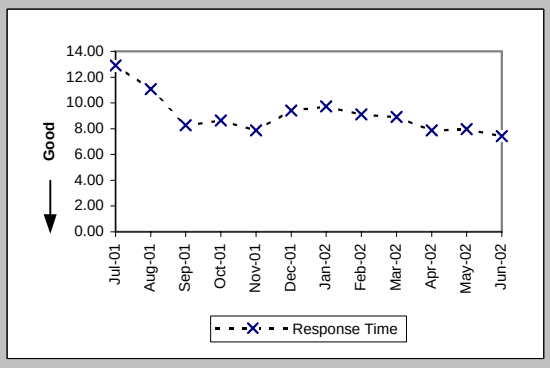
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

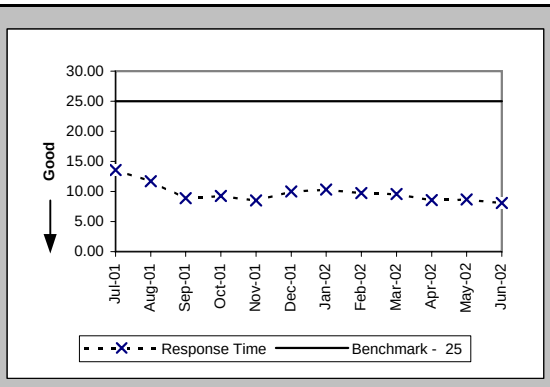
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

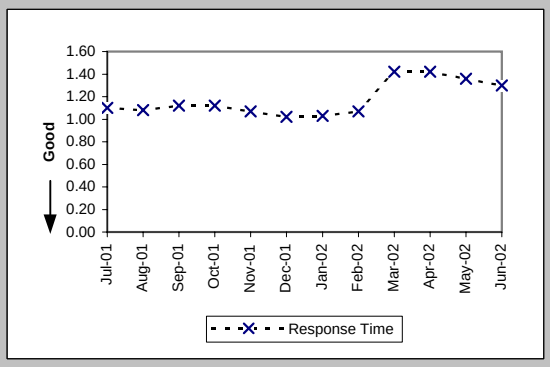
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



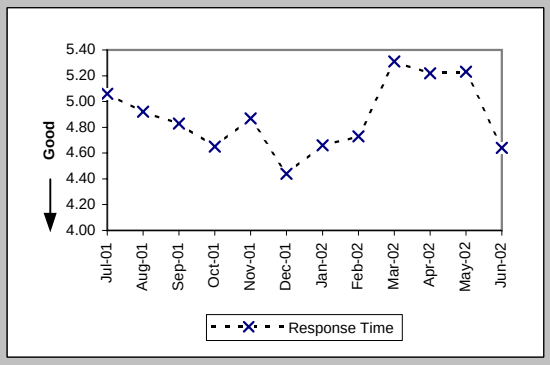
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



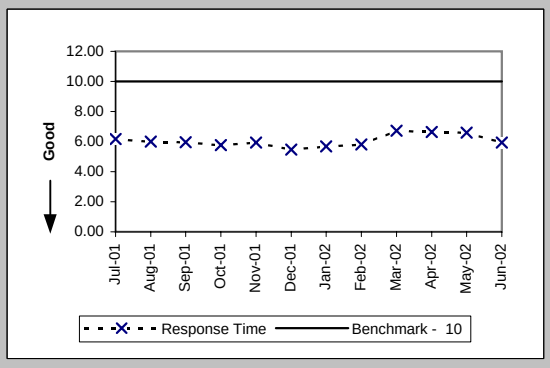
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

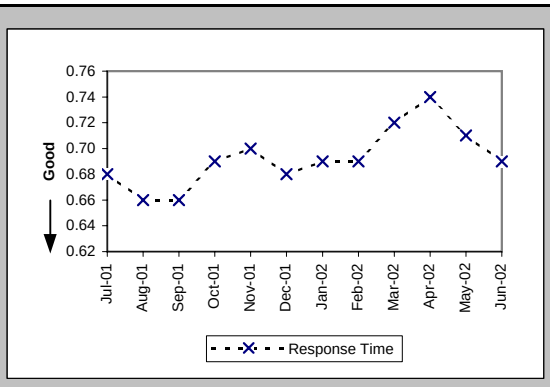
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

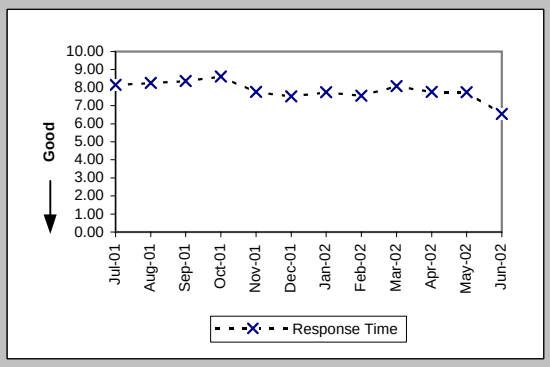
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



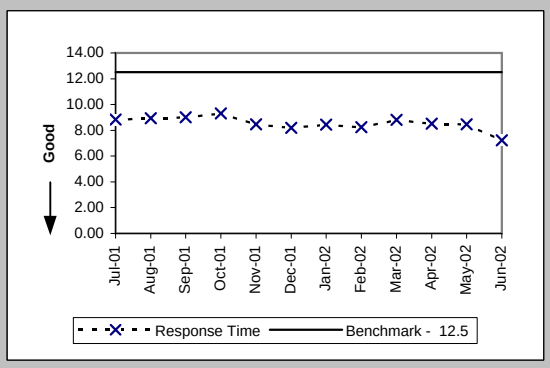
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



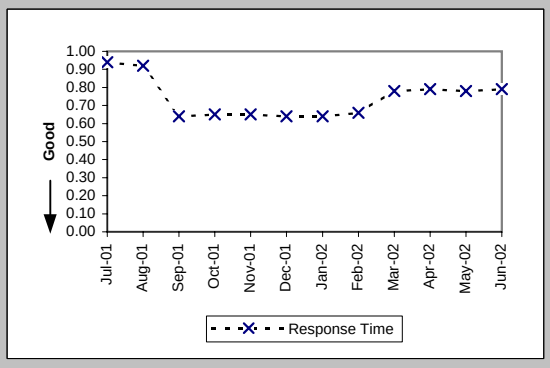
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

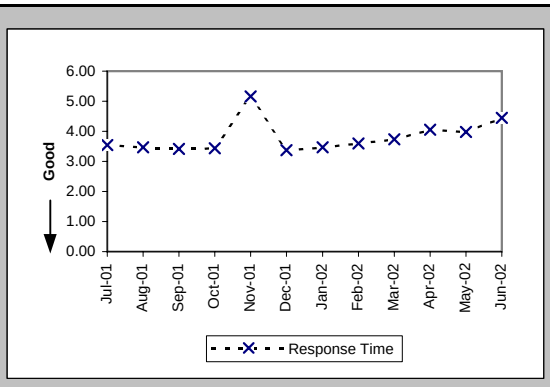
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

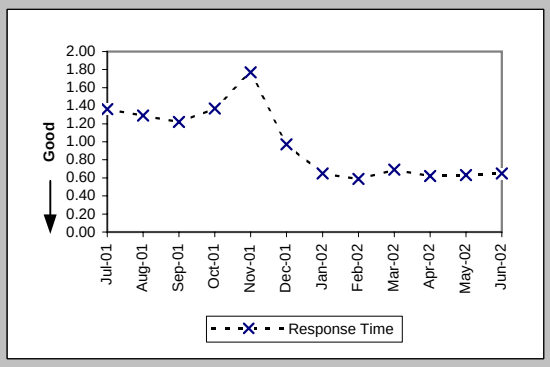
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



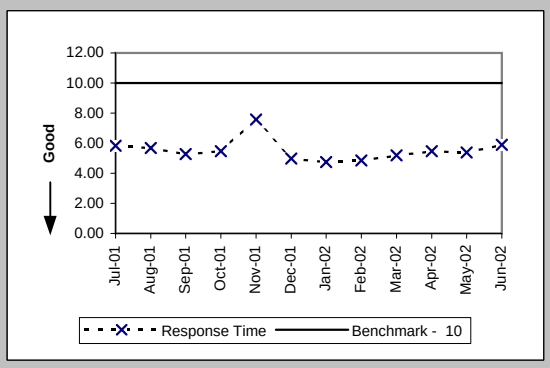
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



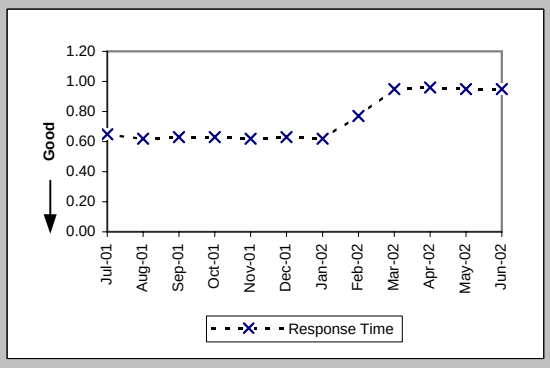
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

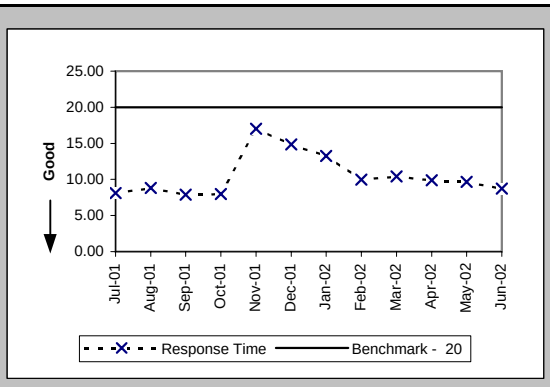
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

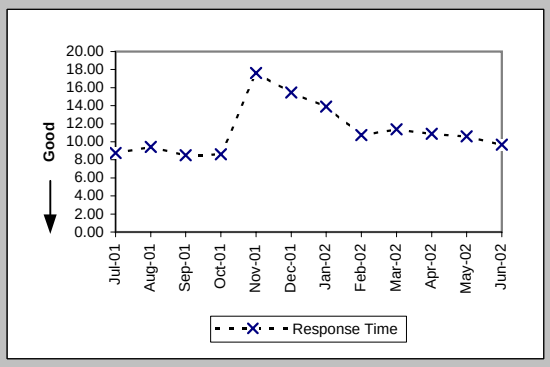
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



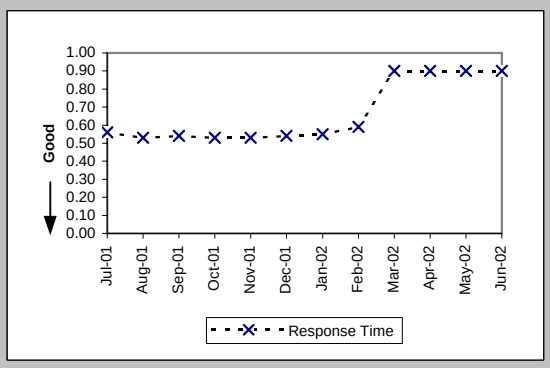
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



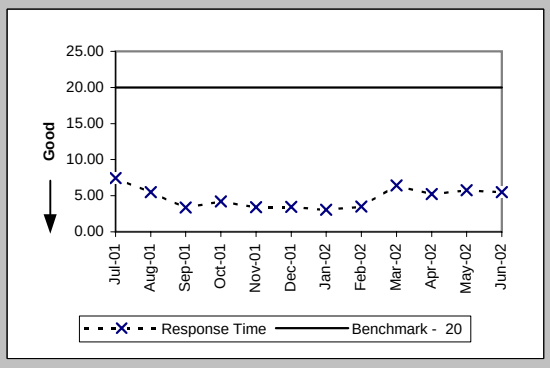
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

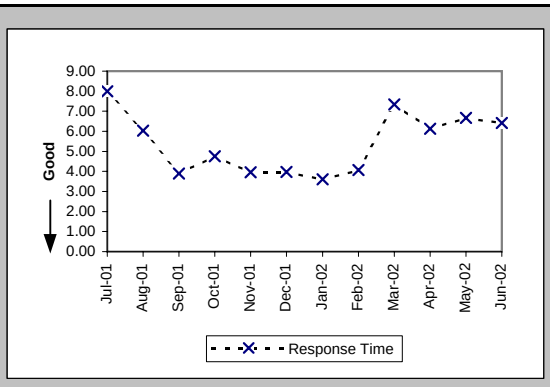
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

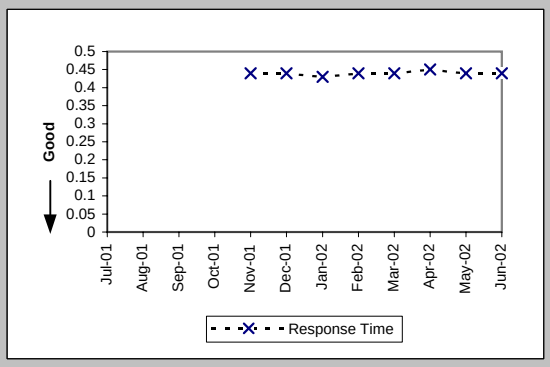
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



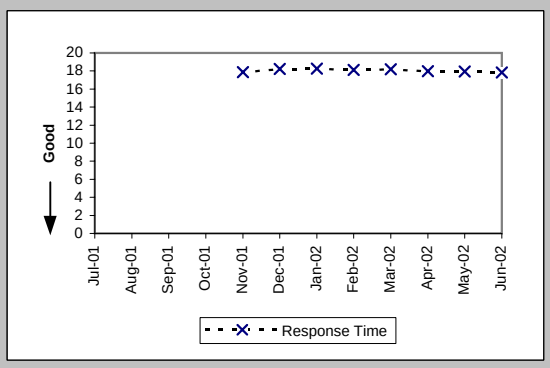
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



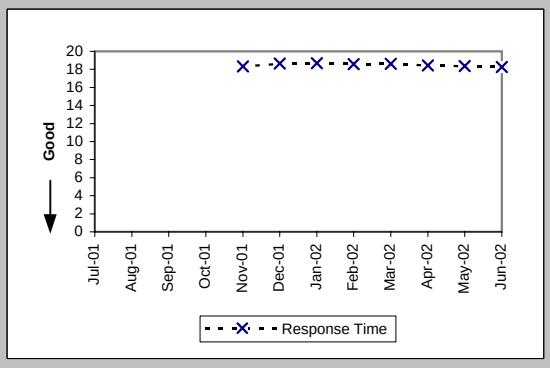
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

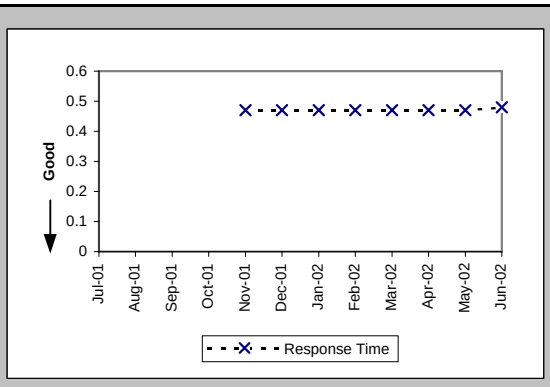
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

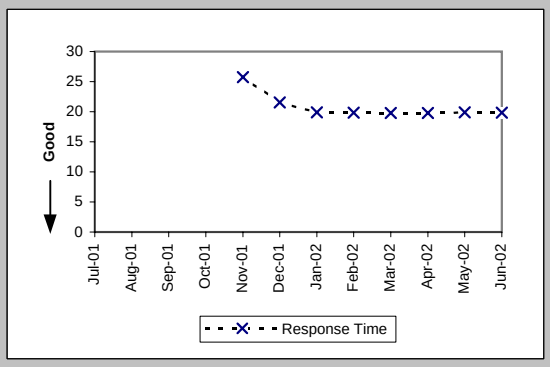
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



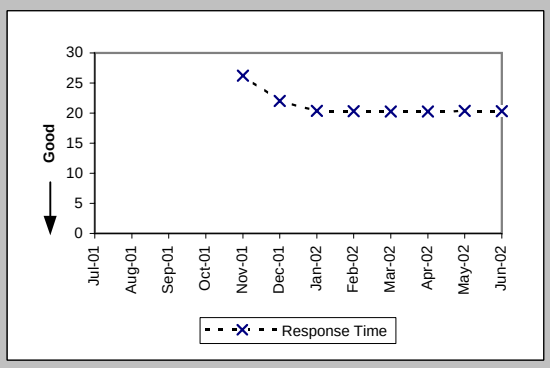
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



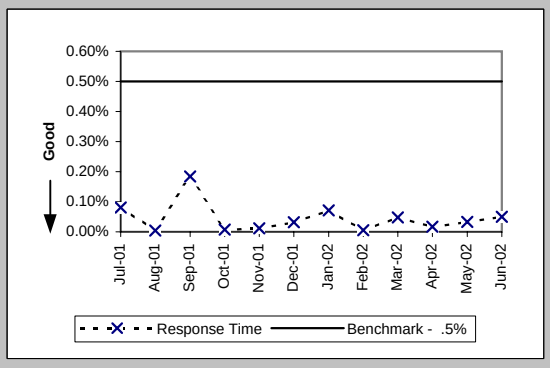
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



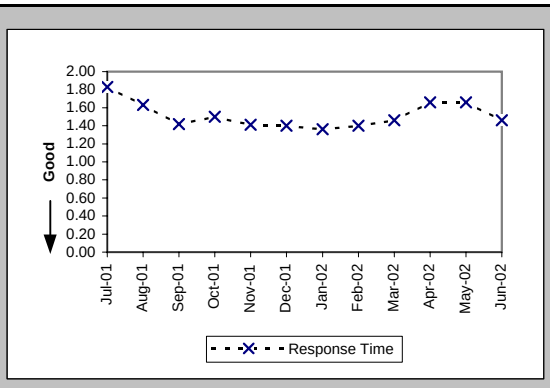
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

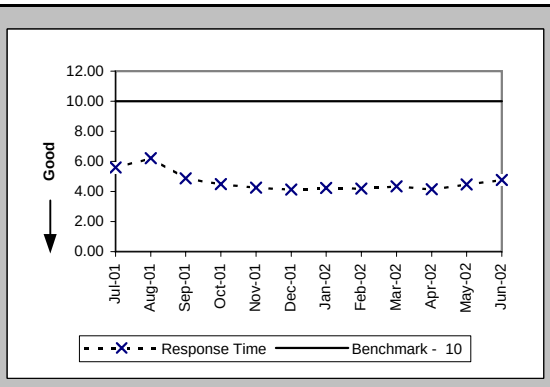
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

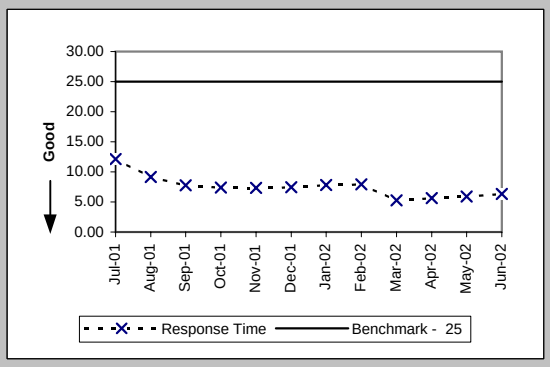
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



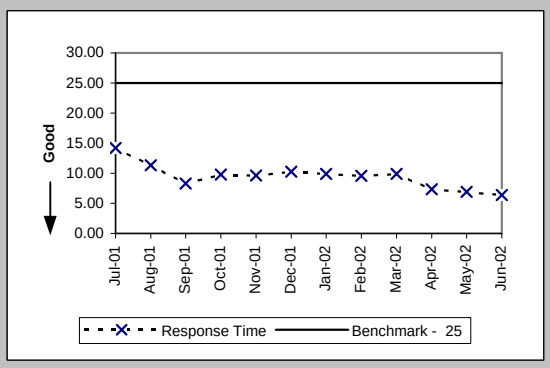
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



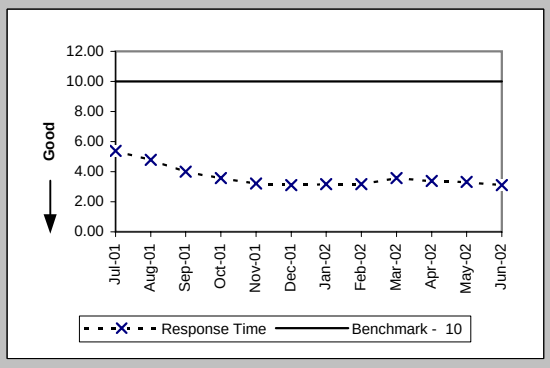
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

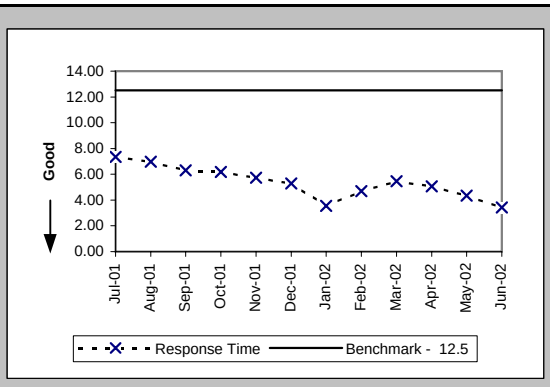
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

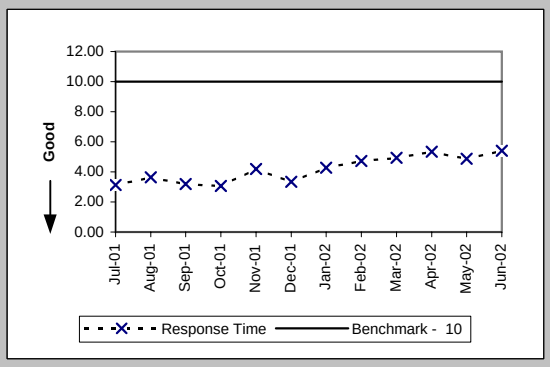
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



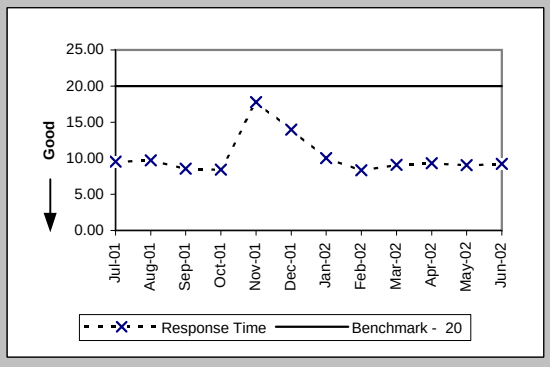
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



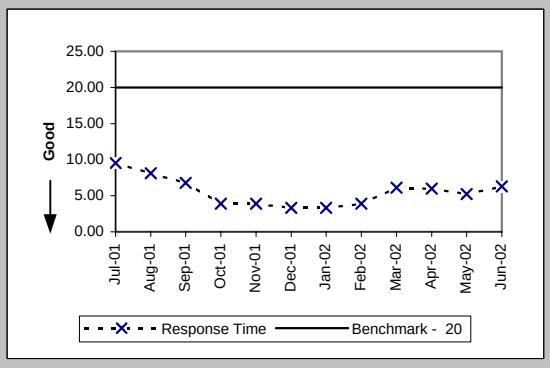
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

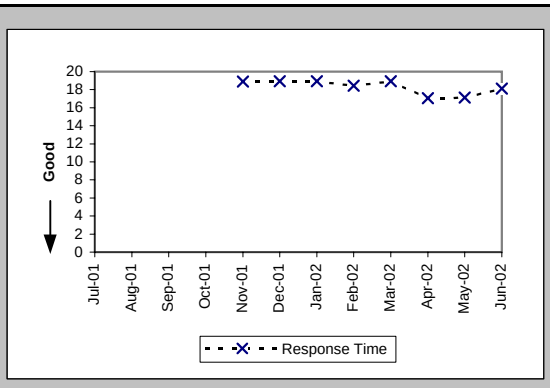
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

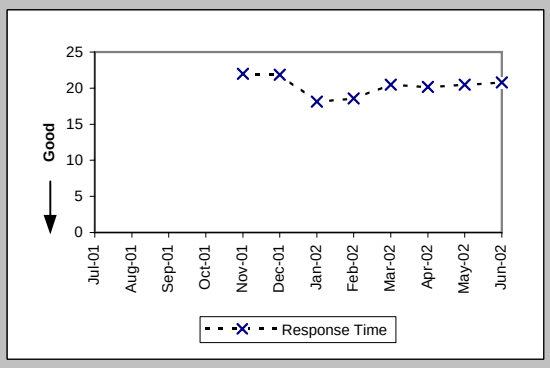
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



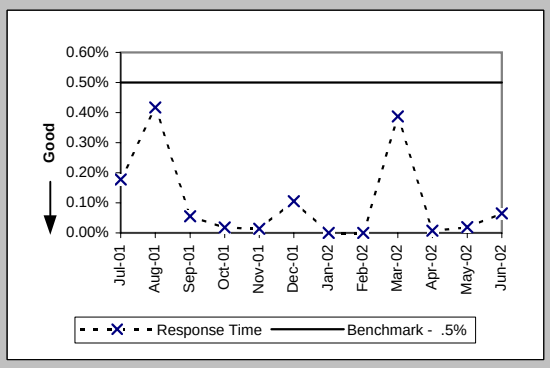
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



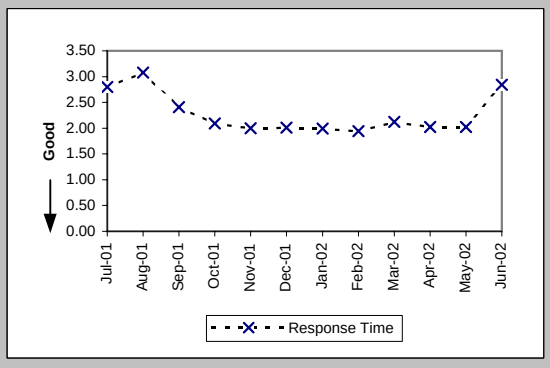
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

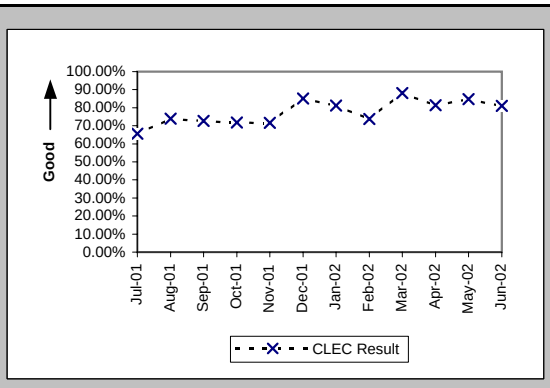
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

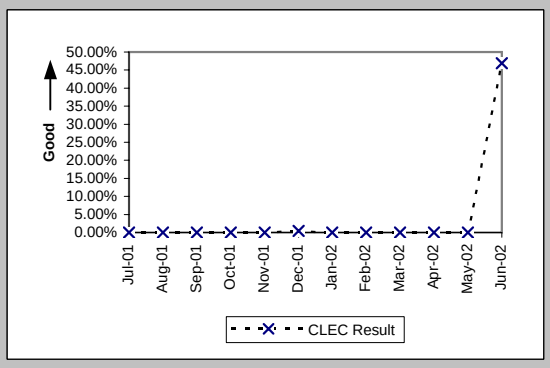
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	805	1228	65.55%	47.52%
Aug-01	1053	1423	74.00%	43.86%
Sep-01	941	1294	72.72%	44.54%
Oct-01	3400	4729	71.90%	44.95%
Nov-01	1339	1869	71.64%	45.07%
Dec-01	3214	3777	85.09%	35.61%
Jan-02	3606	4439	81.23%	39.04%
Feb-02	1324	1793	73.84%	43.95%
Mar-02	3463	3932	88.07%	32.41%
Apr-02	2129	2616	81.38%	38.92%
May-02	2397	2831	84.67%	36.03%
Jun-02	1311	1619	80.98%	39.25%



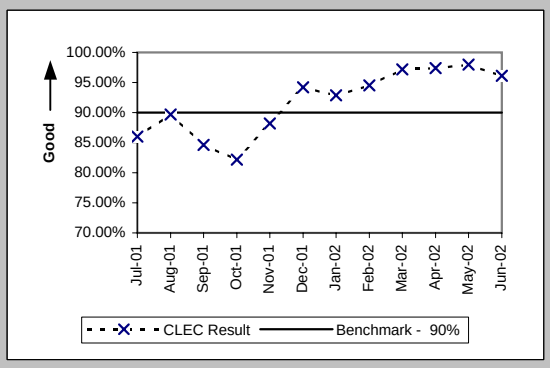
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	3771	0.00%	0.00%
Aug-01	1	3977	0.03%	1.59%
Sep-01	0	2933	0.00%	0.00%
Oct-01	0	189	0.00%	0.00%
Nov-01	0	785	0.00%	0.00%
Dec-01	1	219	0.46%	6.74%
Jan-02	0	166	0.00%	0.00%
Feb-02	0	159	0.00%	0.00%
Mar-02	0	107	0.00%	0.00%
Apr-02	0	105	0.00%	0.00%
May-02	0	97	0.00%	0.00%
Jun-02	120	256	46.88%	49.90%



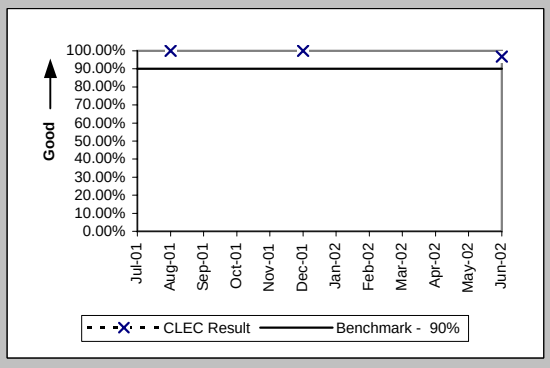
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	805	936	86.00%	34.69%
Aug-01	1053	1174	89.69%	30.40%
Sep-01	941	1112	84.62%	36.07%
Oct-01	3400	4138	82.17%	38.28%
Nov-01	1339	1518	88.21%	32.25%
Dec-01	3214	3411	94.22%	23.33%
Jan-02	3606	3883	92.87%	25.74%
Feb-02	1324	1401	94.50%	22.79%
Mar-02	3463	3563	97.19%	16.52%
Apr-02	2129	2186	97.39%	15.94%
May-02	2397	2447	97.96%	14.15%
Jun-02	1311	1364	96.11%	19.33%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

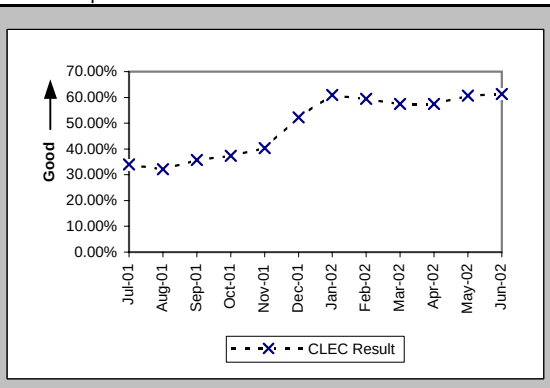
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	120	124	96.77%	17.67%



Checklist #2 - Electronic Flow-through - Unbundled Loops

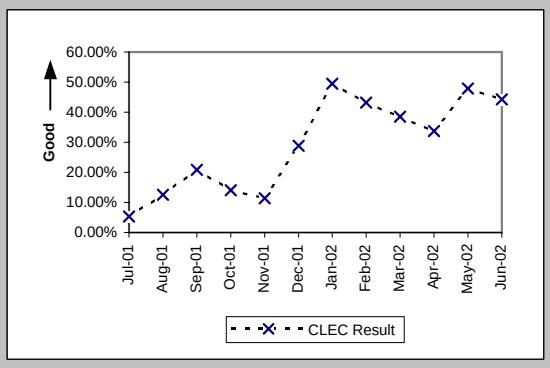
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	79	232	34.05%	47.39%
Aug-01	79	246	32.11%	46.69%
Sep-01	75	210	35.71%	47.92%
Oct-01	119	319	37.30%	48.36%
Nov-01	115	285	40.35%	49.06%
Dec-01	130	249	52.21%	49.95%
Jan-02	147	241	61.00%	48.78%
Feb-02	163	274	59.49%	49.09%
Mar-02	151	263	57.41%	49.45%
Apr-02	204	355	57.46%	49.44%
May-02	185	305	60.66%	48.85%
Jun-02	168	274	61.31%	48.70%



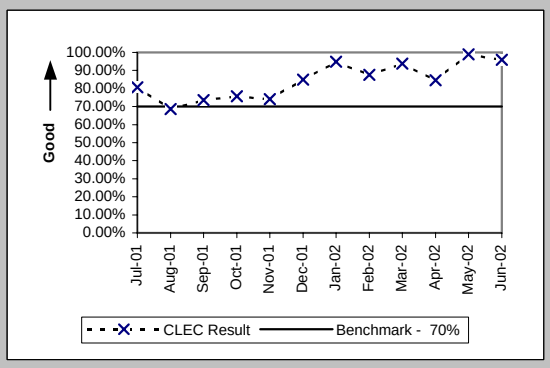
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	94	1752	5.37%	22.53%
Aug-01	174	1383	12.58%	33.16%
Sep-01	205	983	20.85%	40.63%
Oct-01	351	2507	14.00%	34.70%
Nov-01	268	2361	11.35%	31.72%
Dec-01	593	2054	28.87%	45.32%
Jan-02	1264	2553	49.51%	50.00%
Feb-02	572	1323	43.24%	49.54%
Mar-02	628	1631	38.50%	48.66%
Apr-02	900	2668	33.73%	47.28%
May-02	845	1765	47.88%	49.95%
Jun-02	903	2038	44.31%	49.68%



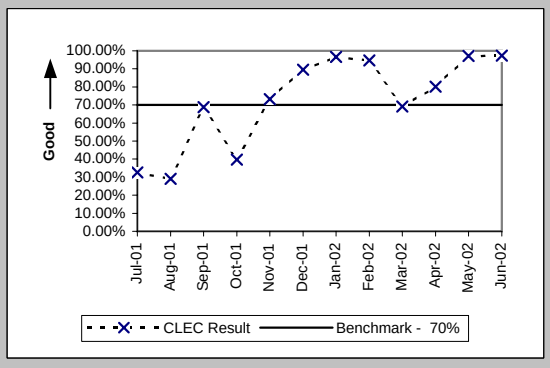
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	79	98	80.61%	39.53%
Aug-01	79	115	68.70%	46.37%
Sep-01	75	102	73.53%	44.12%
Oct-01	119	157	75.80%	42.83%
Nov-01	115	155	74.19%	43.76%
Dec-01	130	153	84.97%	35.74%
Jan-02	147	155	94.84%	22.12%
Feb-02	163	186	87.63%	32.92%
Mar-02	151	161	93.79%	24.14%
Apr-02	204	241	84.65%	36.05%
May-02	185	187	98.93%	10.29%
Jun-02	168	175	96.00%	19.60%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

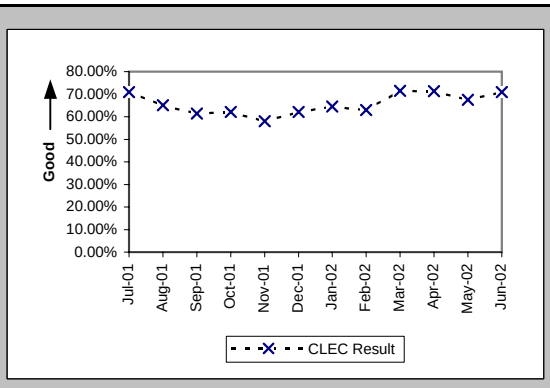
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	94	288	32.64%	46.89%
Aug-01	174	599	29.05%	45.40%
Sep-01	205	298	68.79%	46.33%
Oct-01	351	885	39.66%	48.92%
Nov-01	268	366	73.22%	44.28%
Dec-01	593	662	89.58%	30.56%
Jan-02	1264	1308	96.64%	18.03%
Feb-02	572	604	94.70%	22.40%
Mar-02	628	908	69.16%	46.18%
Apr-02	900	1122	80.21%	39.84%
May-02	845	870	97.13%	16.71%
Jun-02	903	927	97.41%	15.88%



Checklist #2 - Electronic Flow-through - LNP

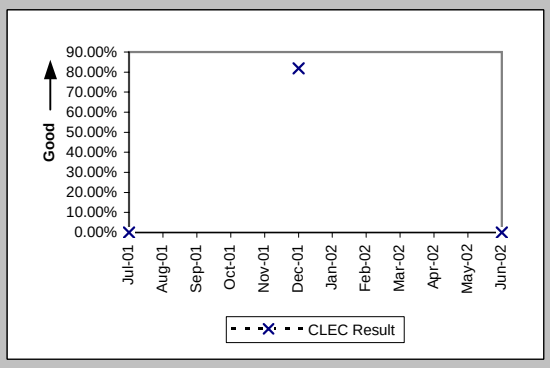
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	359	506	70.95%	45.40%
Aug-01	337	518	65.06%	47.68%
Sep-01	254	414	61.35%	48.69%
Oct-01	319	514	62.06%	48.52%
Nov-01	299	516	57.95%	49.36%
Dec-01	347	558	62.19%	48.49%
Jan-02	478	740	64.59%	47.82%
Feb-02	448	712	62.92%	48.30%
Mar-02	439	614	71.50%	45.14%
Apr-02	422	591	71.40%	45.19%
May-02	276	409	67.48%	46.84%
Jun-02	208	293	70.99%	45.38%



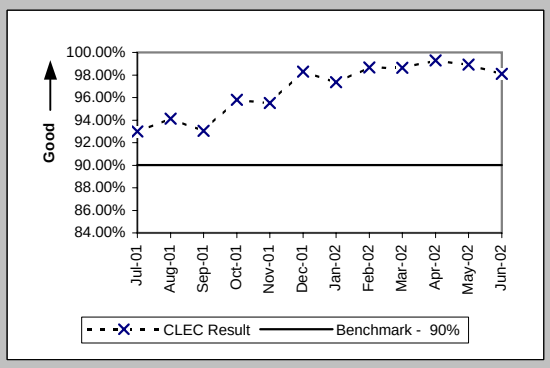
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	2	0.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	9	11	81.82%	38.57%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	0	2	0.00%	0.00%



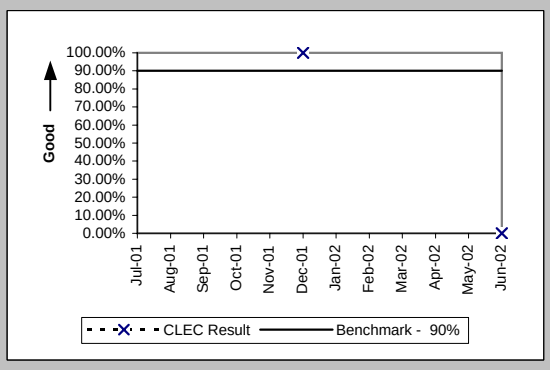
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	359	386	93.01%	25.51%
Aug-01	337	358	94.13%	23.50%
Sep-01	254	273	93.04%	25.45%
Oct-01	319	333	95.80%	20.07%
Nov-01	299	313	95.53%	20.67%
Dec-01	347	353	98.30%	12.93%
Jan-02	478	491	97.35%	16.05%
Feb-02	448	454	98.68%	11.42%
Mar-02	439	445	98.65%	11.53%
Apr-02	422	425	99.29%	8.37%
May-02	276	279	98.92%	10.31%
Jun-02	208	212	98.11%	13.61%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

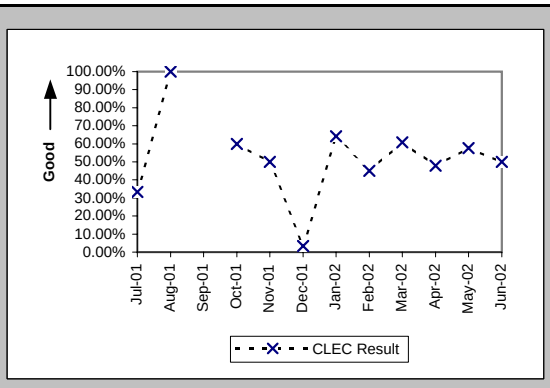
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	9	9	100.00%	0.00%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	0	1	0.00%	0.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

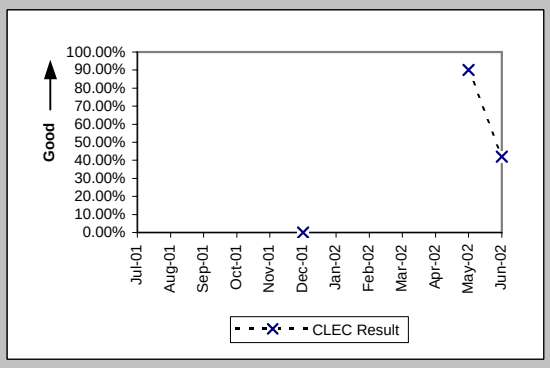
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	3	33.33%	47.14%
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01	3	5	60.00%	48.99%
Nov-01	3	6	50.00%	50.00%
Dec-01	19	572	3.32%	17.92%
Jan-02	43	67	64.18%	47.95%
Feb-02	18	40	45.00%	49.75%
Mar-02	31	51	60.78%	48.82%
Apr-02	89	186	47.85%	49.95%
May-02	49	85	57.65%	49.41%
Jun-02	39	78	50.00%	50.00%



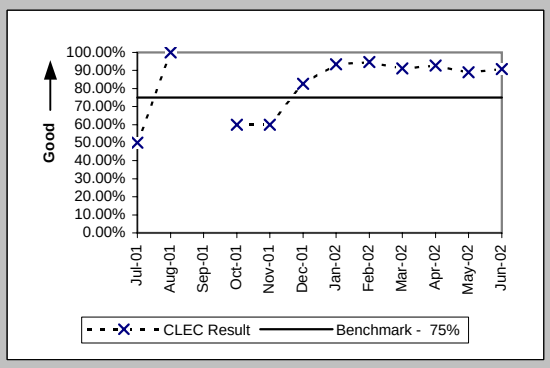
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	146	162	90.12%	29.83%
Jun-02	64	152	42.11%	49.37%



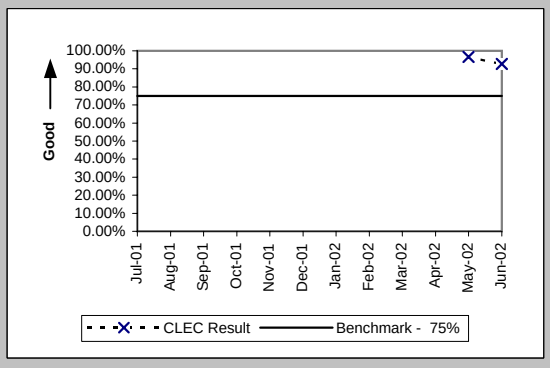
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	2	50.00%	50.00%
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01	3	5	60.00%	48.99%
Nov-01	3	5	60.00%	48.99%
Dec-01	19	23	82.61%	37.90%
Jan-02	43	46	93.48%	24.69%
Feb-02	18	19	94.74%	22.33%
Mar-02	31	34	91.18%	28.36%
Apr-02	89	96	92.71%	26.00%
May-02	49	55	89.09%	31.18%
Jun-02	39	43	90.70%	29.05%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

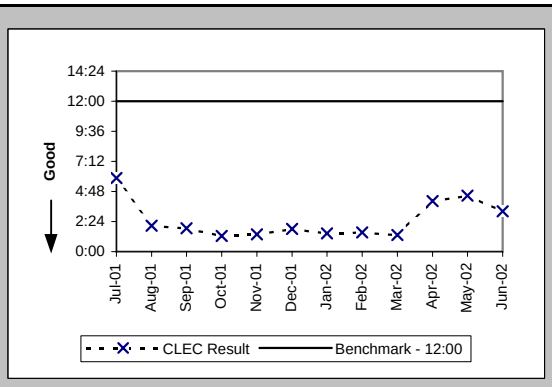
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	146	151	96.69%	17.89%
Jun-02	64	69	92.75%	25.93%



Checklist #2 - LSR Rejections

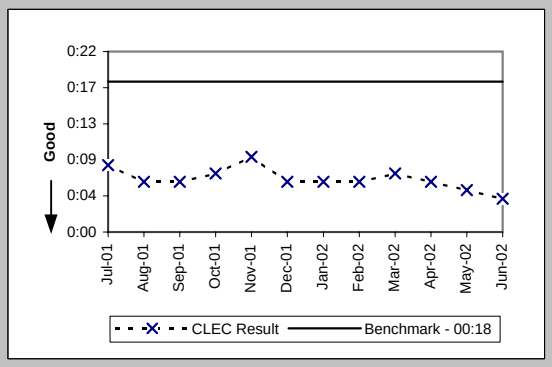
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	587:04	100	5:52
Aug-01	219:39	106	2:04
Sep-01	184:00	99	1:52
Oct-01	256:31	204	1:15
Nov-01	168:37	123	1:22
Dec-01	204:30	113	1:49
Jan-02	235:35	163	1:27
Feb-02	160:09	105	1:32
Mar-02	148:06	113	1:19
Apr-02	516:06	128	4:02
May-02	763:22	171	4:28
Jun-02	405:44	126	3:13



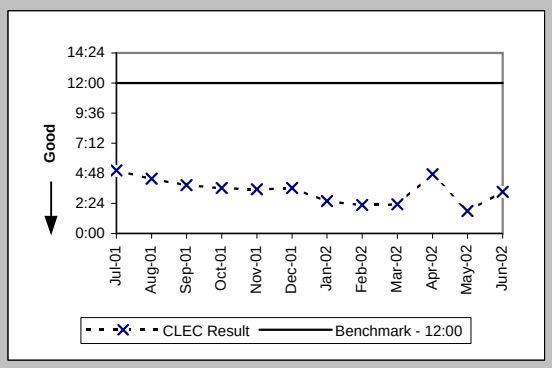
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



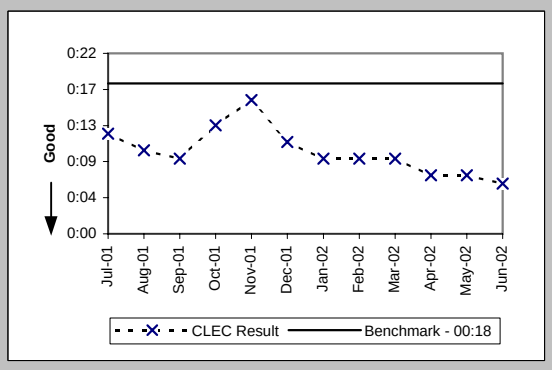
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	6534:00	1299	5:02
Aug-01	5381:11	1234	4:22
Sep-01	3371:43	873	3:52
Oct-01	3066:14	847	3:37
Nov-01	2442:24	692	3:32
Dec-01	2100:34	581	3:37
Jan-02	1391:23	538	2:35
Feb-02	742:49	325	2:17
Mar-02	979:36	421	2:20
Apr-02	8005:43	1699	4:43
May-02	1202:29	667	1:48
Jun-02	6004:11	1810	3:19



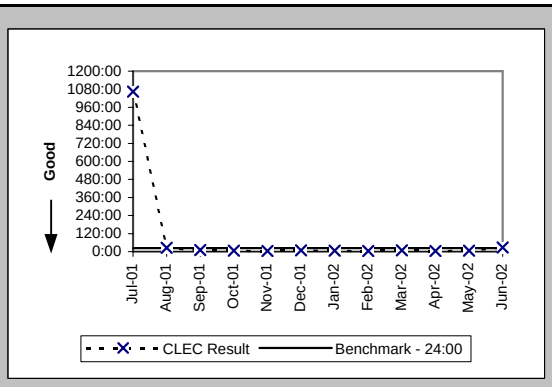
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

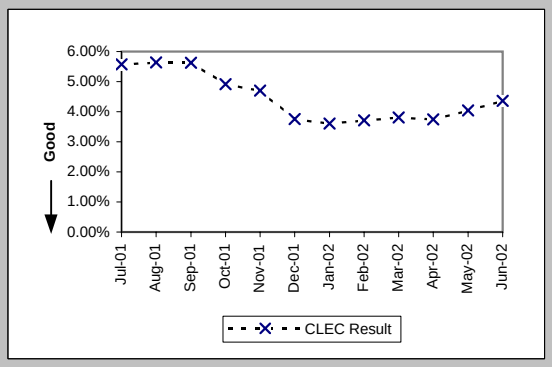


Checklist #2 - LSR Rejections

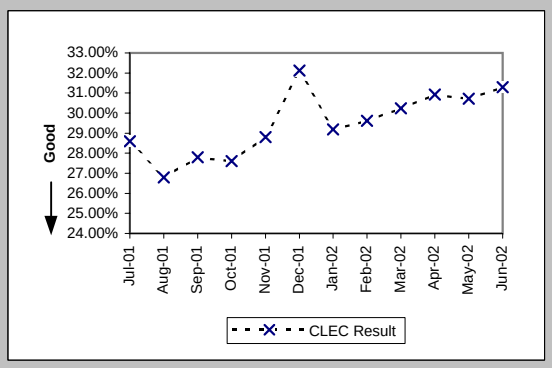
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	112761:01	106	1063:47
Aug-01	3046:59	123	24:46
Sep-01	556:22	54	10:18
Oct-01	391:56	71	5:31
Nov-01	296:57	59	5:02
Dec-01	643:49	70	9:12
Jan-02	350:31	54	6:29
Feb-02	361:08	76	4:45
Mar-02	279:08	34	8:13
Apr-02	107:29	24	4:29
May-02	173:51	25	6:57
Jun-02	1146:51	42	27:18



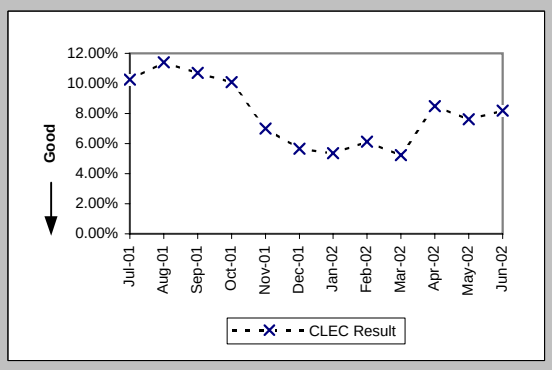
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

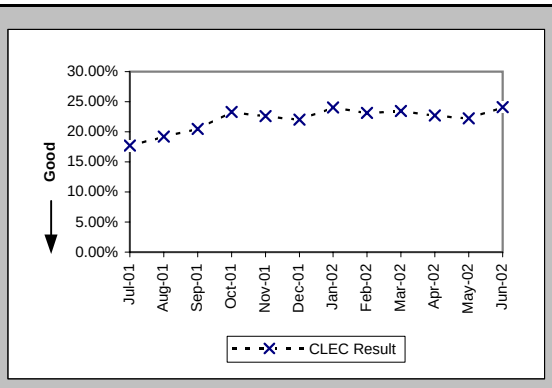


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

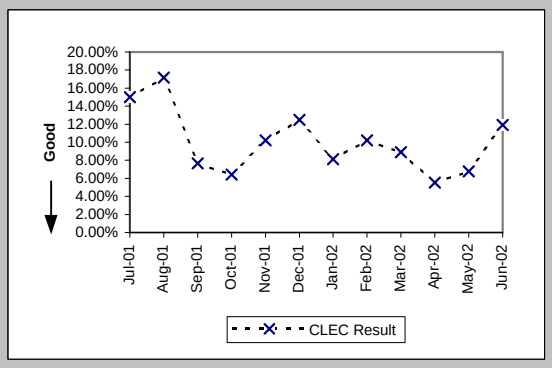


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



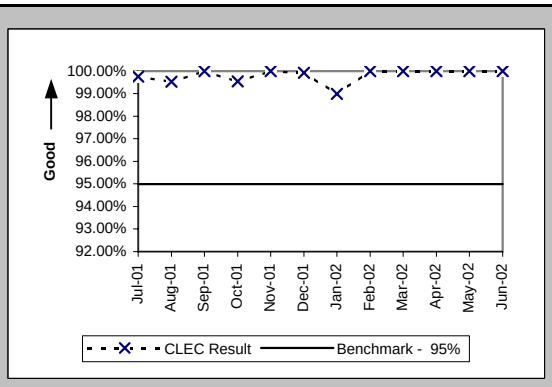
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	106	707	14.99%
Aug-01	123	716	17.18%
Sep-01	54	704	7.67%
Oct-01	71	1108	6.41%
Nov-01	59	577	10.23%
Dec-01	70	561	12.48%
Jan-02	54	664	8.13%
Feb-02	76	745	10.20%
Mar-02	34	382	8.90%
Apr-02	24	433	5.54%
May-02	25	369	6.78%
Jun-02	42	353	11.90%



Checklist #2 - Firm Order Confirmations - Resale

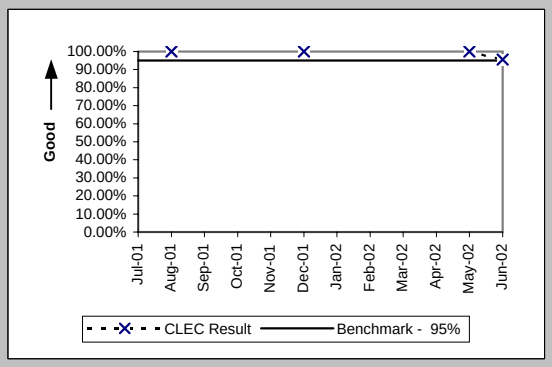
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	804	806	99.75%
Aug-01	1049	1054	99.53%
Sep-01	936	936	100.00%
Oct-01	3331	3346	99.55%
Nov-01	1340	1340	100.00%
Dec-01	3110	3112	99.94%
Jan-02	3350	3384	99.00%
Feb-02	1333	1333	100.00%
Mar-02	3407	3407	100.00%
Apr-02	2188	2188	100.00%
May-02	2420	2420	100.00%
Jun-02	1345	1345	100.00%



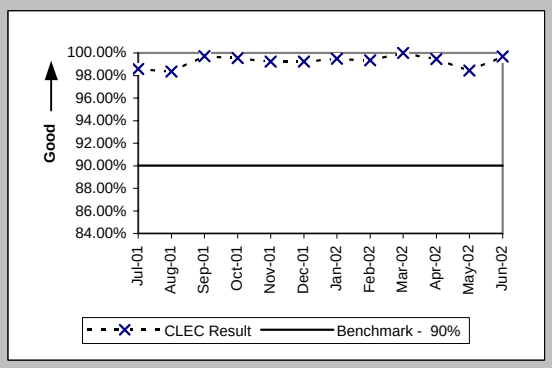
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	1	1	100.00%
Sep-01			
Oct-01			
Nov-01			
Dec-01	1	1	100.00%
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02	146	146	100.00%
Jun-02	176	184	95.65%



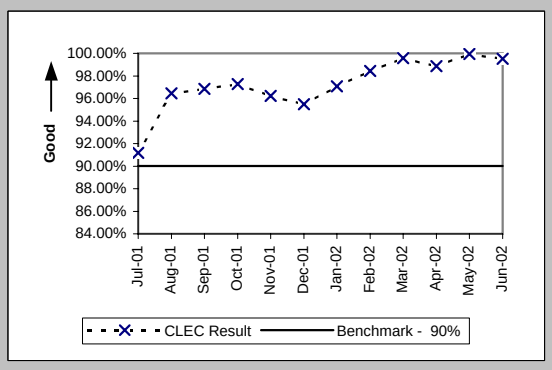
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	413	419	98.57%
Aug-01	360	366	98.36%
Sep-01	335	336	99.70%
Oct-01	1302	1308	99.54%
Nov-01	509	513	99.22%
Dec-01	1046	1054	99.24%
Jan-02	789	793	99.50%
Feb-02	460	463	99.35%
Mar-02	472	472	100.00%
Apr-02	546	549	99.45%
May-02	439	446	98.43%
Jun-02	325	326	99.69%



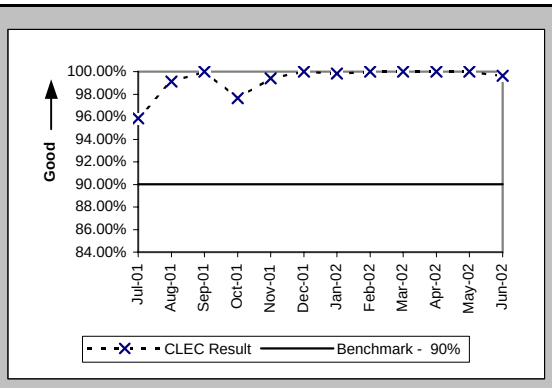
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3413	3743	91.18%
Aug-01	3763	3901	96.46%
Sep-01	2743	2832	96.86%
Oct-01	2653	2727	97.29%
Nov-01	3071	3191	96.24%
Dec-01	2686	2813	95.49%
Jan-02	3010	3101	97.07%
Feb-02	1949	1980	98.43%
Mar-02	2152	2161	99.58%
Apr-02	3114	3150	98.86%
May-02	2077	2078	99.95%
Jun-02	2514	2526	99.52%



Checklist #2 - Firm Order Confirmations - Resale

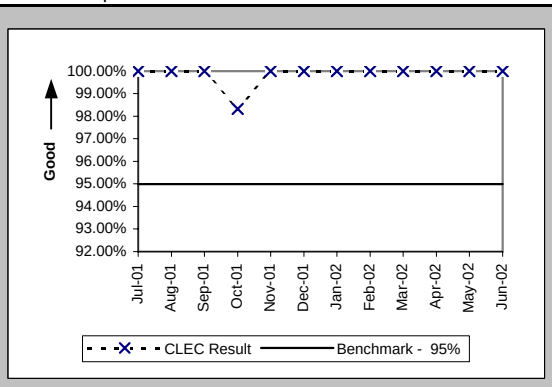
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	557	581	95.87%
Aug-01	555	560	99.11%
Sep-01	561	561	100.00%
Oct-01	915	937	97.65%
Nov-01	495	498	99.40%
Dec-01	461	461	100.00%
Jan-02	599	600	99.83%
Feb-02	647	647	100.00%
Mar-02	310	310	100.00%
Apr-02	389	389	100.00%
May-02	289	289	100.00%
Jun-02	274	275	99.64%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

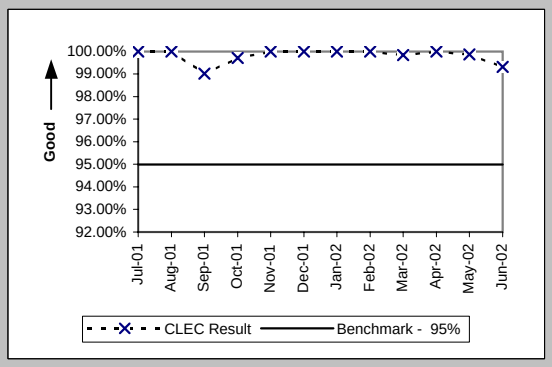
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	79	79	100.00%
Aug-01	79	79	100.00%
Sep-01	75	75	100.00%
Oct-01	117	119	98.32%
Nov-01	115	115	100.00%
Dec-01	129	129	100.00%
Jan-02	147	147	100.00%
Feb-02	162	162	100.00%
Mar-02	134	134	100.00%
Apr-02	174	174	100.00%
May-02	157	157	100.00%
Jun-02	136	136	100.00%



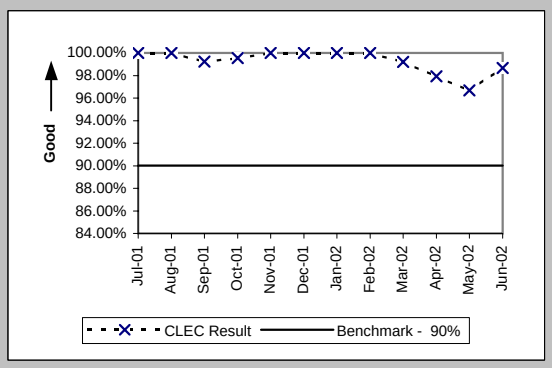
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	94	94	100.00%
Aug-01	174	174	100.00%
Sep-01	203	205	99.02%
Oct-01	349	350	99.71%
Nov-01	267	267	100.00%
Dec-01	547	547	100.00%
Jan-02	1214	1214	100.00%
Feb-02	559	559	100.00%
Mar-02	618	619	99.84%
Apr-02	874	874	100.00%
May-02	800	801	99.88%
Jun-02	867	873	99.31%



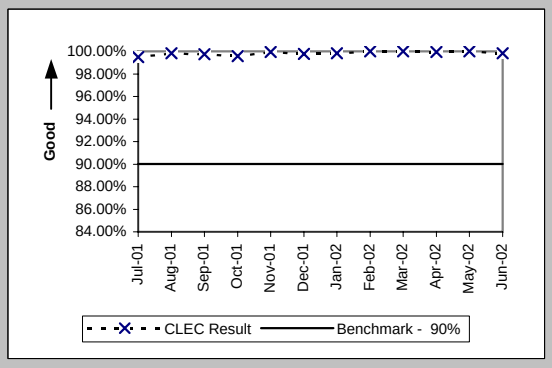
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	151	151	100.00%
Aug-01	166	166	100.00%
Sep-01	129	130	99.23%
Oct-01	221	222	99.55%
Nov-01	186	186	100.00%
Dec-01	142	142	100.00%
Jan-02	110	110	100.00%
Feb-02	126	126	100.00%
Mar-02	127	128	99.22%
Apr-02	190	194	97.94%
May-02	146	151	96.69%
Jun-02	147	149	98.66%



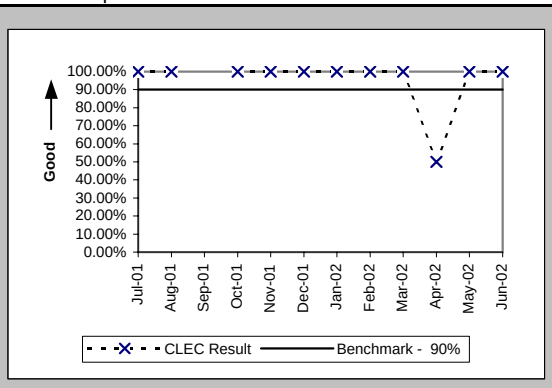
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1591	1599	99.50%
Aug-01	1136	1138	99.82%
Sep-01	741	743	99.73%
Oct-01	2070	2079	99.57%
Nov-01	1982	1983	99.95%
Dec-01	1386	1389	99.78%
Jan-02	1253	1255	99.84%
Feb-02	742	742	100.00%
Mar-02	989	989	100.00%
Apr-02	1737	1738	99.94%
May-02	905	905	100.00%
Jun-02	1106	1108	99.82%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

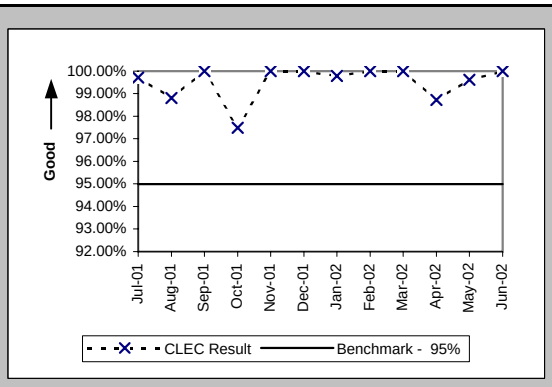
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1	100.00%
Aug-01	2	2	100.00%
Sep-01			
Oct-01	6	6	100.00%
Nov-01	4	4	100.00%
Dec-01	9	9	100.00%
Jan-02	3	3	100.00%
Feb-02	4	4	100.00%
Mar-02	7	7	100.00%
Apr-02	1	2	50.00%
May-02	2	2	100.00%
Jun-02	14	14	100.00%



Checklist #2 - Firm Order Confirmations - LNP

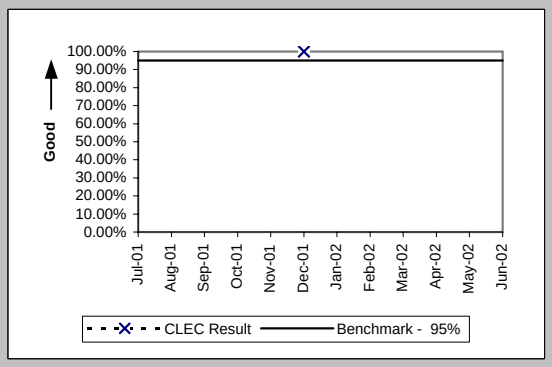
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	358	359	99.72%
Aug-01	333	337	98.81%
Sep-01	253	253	100.00%
Oct-01	311	319	97.49%
Nov-01	298	298	100.00%
Dec-01	347	347	100.00%
Jan-02	472	473	99.79%
Feb-02	424	424	100.00%
Mar-02	427	427	100.00%
Apr-02	387	392	98.72%
May-02	258	259	99.61%
Jun-02	199	199	100.00%



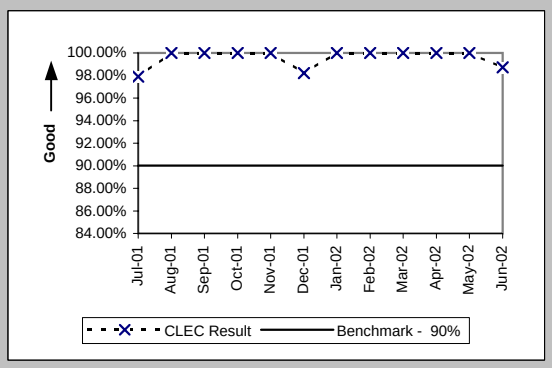
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01	9	9	100.00%
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



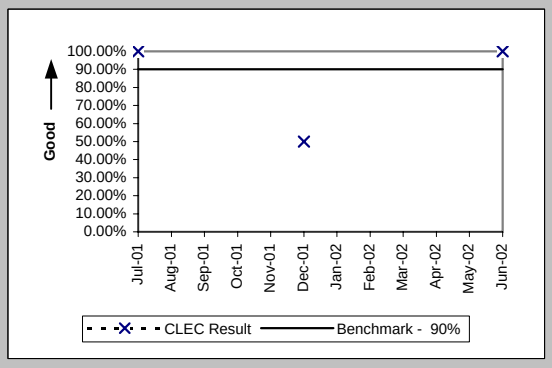
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	139	142	97.89%
Aug-01	158	158	100.00%
Sep-01	114	114	100.00%
Oct-01	147	147	100.00%
Nov-01	161	161	100.00%
Dec-01	164	167	98.20%
Jan-02	204	204	100.00%
Feb-02	196	196	100.00%
Mar-02	163	163	100.00%
Apr-02	154	154	100.00%
May-02	123	123	100.00%
Jun-02	77	78	98.72%



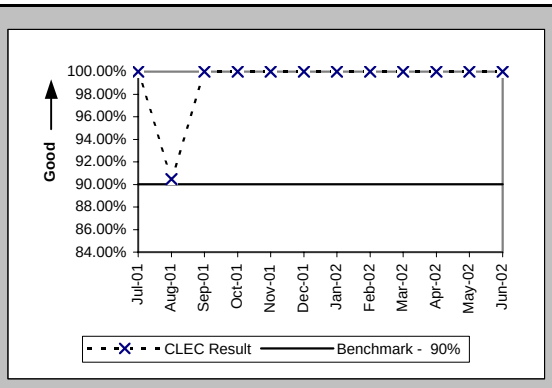
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2	2	100.00%
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01	1	2	50.00%
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	2	2	100.00%



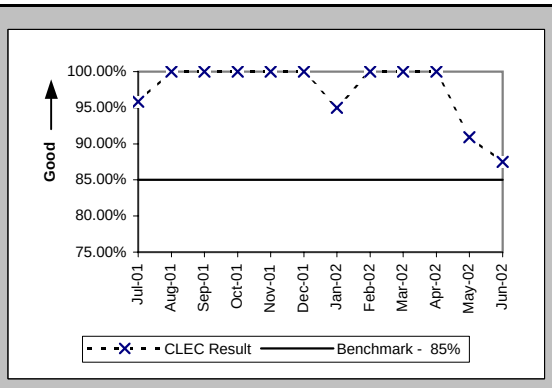
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	15	15	100.00%
Aug-01	19	21	90.48%
Sep-01	10	10	100.00%
Oct-01	16	16	100.00%
Nov-01	13	13	100.00%
Dec-01	9	9	100.00%
Jan-02	2	2	100.00%
Feb-02	12	12	100.00%
Mar-02	22	22	100.00%
Apr-02	11	11	100.00%
May-02	16	16	100.00%
Jun-02	13	13	100.00%



Checklist #2 - Firm Order Confirmations - LIS

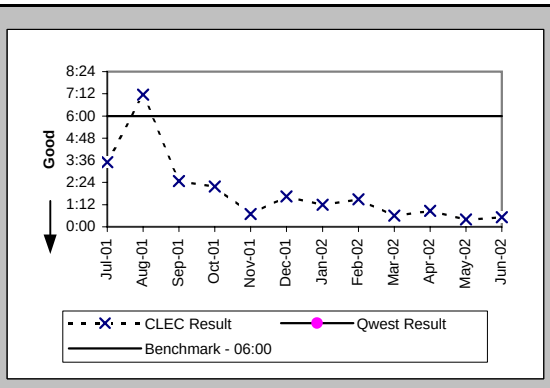
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	23	24	95.83%
Aug-01	9	9	100.00%
Sep-01	6	6	100.00%
Oct-01	11	11	100.00%
Nov-01	9	9	100.00%
Dec-01	21	21	100.00%
Jan-02	19	20	95.00%
Feb-02	17	17	100.00%
Mar-02	13	13	100.00%
Apr-02	12	12	100.00%
May-02	10	11	90.91%
Jun-02	7	8	87.50%



Checklist #2 - Completion Notifications

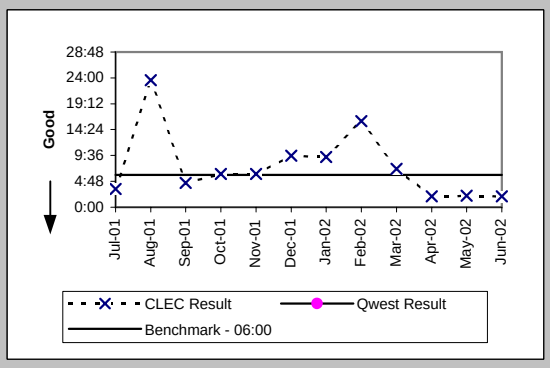
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5096:55	1459	3:30	6:05					
Aug-01	14100:42	1970	7:09	38:59					
Sep-01	4329:31	1739	2:29	11:03					
Oct-01	11303:21	5165	2:11	10:32					
Nov-01	1682:48	2388	0:42	7:34					
Dec-01	6131:11	3726	1:39	4:47					
Jan-02	6118:29	5071	1:12	5:59					
Feb-02	4499:01	3018	1:29	15:50					
Mar-02	1985:02	3265	0:36	9:18					
Apr-02	3883:39	4477	0:52	12:56					
May-02	1324:24	3294	0:24	2:28					
Jun-02	1096:01	2149	0:31	2:48					



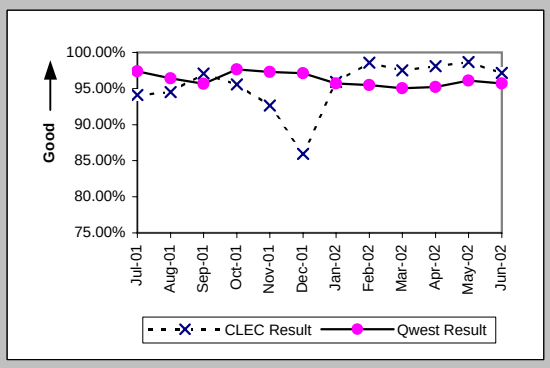
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12869:17	3784	3:24	10:08					
Aug-01	131544:55	5586	23:33	80:38					
Sep-01	16185:45	3579	4:31	24:52					
Oct-01	3521:29	571	6:10	35:59					
Nov-01	30641:45	4944	6:12	47:09					
Dec-01	47845:25	5017	9:32	59:02					
Jan-02	47325:53	5067	9:20	71:27					
Feb-02	54835:39	3427	16:00	100:06					
Mar-02	23669:44	3335	7:06	57:40					
Apr-02	10494:23	5236	2:00	15:33					
May-02	9045:47	4230	2:08	11:50					
Jun-02	8162:29	4058	2:01	12:25					



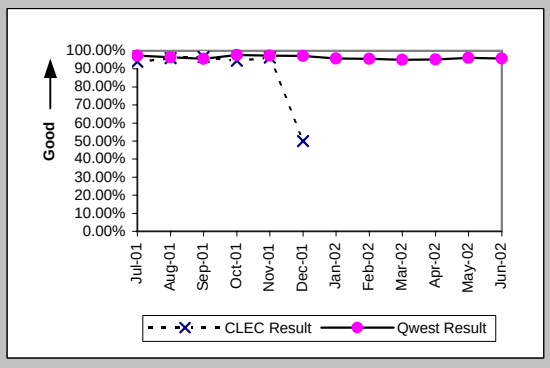
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	957	1017	94.10%	23.56%	117249	120383	97.40%	6.57	3
Aug-01	1404	1486	94.48%	22.83%	132939	137896	96.41%	3.96	1.41
Sep-01	1237	1274	97.10%	16.79%	97085	101502	95.65%	-2.52	-2.53
Oct-01	3550	3714	95.58%	20.54%	121649	124591	97.64%	8.13	3.94
Nov-01	2330	2515	92.64%	26.11%	98671	101392	97.32%	14.32	7.71
Dec-01	2475	2879	85.97%	34.73%	91727	94443	97.12%	35.29	20.45
Jan-02	4345	4529	95.94%	19.74%	124869	130483	95.70%	-0.78	-1.48
Feb-02	2762	2802	98.57%	11.86%	112374	117670	95.50%	-7.75	-5.71
Mar-02	1997	2048	97.51%	15.58%	106144	111696	95.03%	-5.12	-4.11
Apr-02	3772	3846	98.08%	13.74%	113699	119409	95.22%	-8.18	-5.97
May-02	2862	2900	98.69%	11.37%	122190	127125	96.12%	-7.09	-5.31
Jun-02	1999	2057	97.18%	16.55%	111511	116533	95.69%	-3.3	-3.01



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

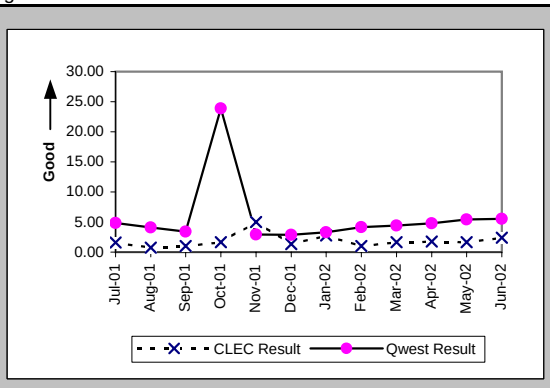
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5912	6297	93.89%	23.96%	117249	120383	97.40%	17.05	9.37
Aug-01	7087	7384	95.98%	19.65%	132939	137896	96.41%	1.92	0.17
Sep-01	4577	4735	96.66%	17.96%	97085	101502	95.65%	-3.35	-3.03
Oct-01	679	718	94.57%	22.66%	121649	124591	97.64%	5.4	2.28
Nov-01	4322	4489	96.28%	18.93%	98671	101392	97.32%	4.21	1.56
Dec-01	7154	14325	49.94%	50.00%	91727	94443	97.12%	314.87	190.43
Jan-02					124869	130483	95.70%		
Feb-02					112374	117670	95.50%		
Mar-02					106144	111696	95.03%		
Apr-02					113699	119409	95.22%		
May-02					122190	127125	96.12%		
Jun-02					111511	116533	95.69%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

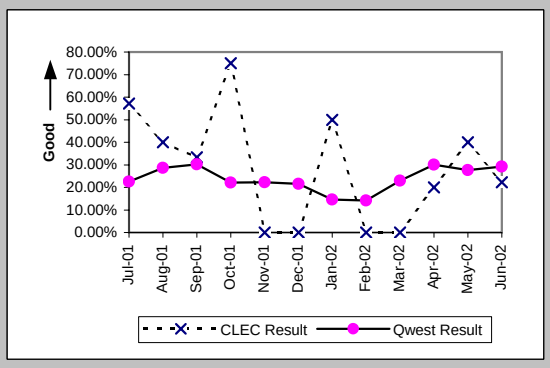
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	5	1.60	0.89	1562	322	4.85	1.14	-0.31
Aug-01	3	4	0.75	0.96	1713	421	4.07	1.38	-0.16
Sep-01	4	4	1.00	0.82	1032	305	3.38	0.93	-0.43
Oct-01	5	3	1.67	0.58	7281	305	23.87	-0.2	-1.12
Nov-01	10	2	5.00	4.24	750	256	2.93	-0.57	-1.34
Dec-01	4	3	1.33	1.15	820	286	2.87	0.61	-0.63
Jan-02	11	4	2.75	0.50	737	222	3.32	-0.08	-1.05
Feb-02	1	1	1.00		675	163	4.14	0.5	-0.69
Mar-02	5	3	1.67	1.53	1237	282	4.39	0.83	-0.49
Apr-02	7	4	1.75	2.06	1804	377	4.79	1.26	-0.23
May-02	5	3	1.67	1.15	2282	419	5.45	1.07	-0.35
Jun-02	12	5	2.40	0.55	2262	408	5.54	1.22	-0.26



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

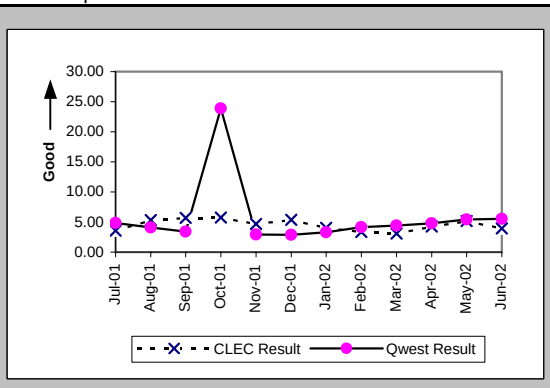
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	7	57.14%	49.49%	115	510	22.55%	-2.18	-2.32
Aug-01	2	5	40.00%	48.99%	170	593	28.67%	-0.56	-1.34
Sep-01	1	3	33.33%	47.14%	141	467	30.19%	-0.12	-1.07
Oct-01	3	4	75.00%	43.30%	116	523	22.18%	-2.53	-2.54
Nov-01	0	6	0.00%	0.00%	111	497	22.33%	1.26	-0.23
Dec-01	0	28	0.00%	0.00%	110	509	21.61%	3.28	1
Jan-02	2	4	50.00%	50.00%	90	614	14.66%	-1.99	-2.21
Feb-02	0	13	0.00%	0.00%	60	423	14.18%	1.54	-0.06
Mar-02	0	8	0.00%	0.00%	101	440	22.95%	1.58	-0.04
Apr-02	1	5	20.00%	40.00%	140	465	30.11%	0.39	-0.76
May-02	2	5	40.00%	48.99%	123	445	27.64%	-0.61	-1.37
Jun-02	2	9	22.22%	41.57%	141	483	29.19%	0.39	-0.76



Checklist #2 - Jeopardy Notifications - Unbundled Loops

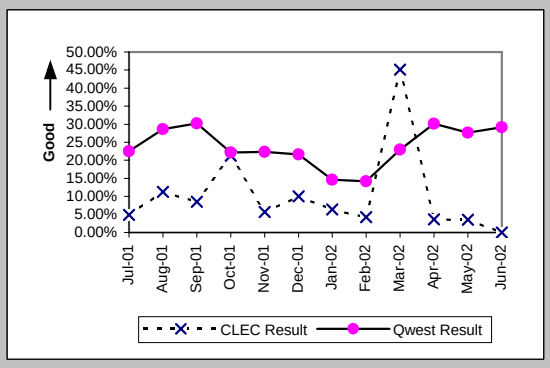
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	82	23	3.57	1.85	1562	322	4.85	0.94	-0.43
Aug-01	196	37	5.30	4.11	1713	421	4.07	-1.22	-1.74
Sep-01	136	24	5.67	4.63	1032	305	3.38	-1.93	-2.18
Oct-01	344	60	5.73	2.84	7281	305	23.87	-0.92	-1.56
Nov-01	135	29	4.66	2.41	750	256	2.93	-1.71	-2.04
Dec-01	262	49	5.35	4.30	820	286	2.87	-3.88	-3.36
Jan-02	97	24	4.04	1.97	737	222	3.32	-0.73	-1.44
Feb-02	64	19	3.37	1.46	675	163	4.14	0.59	-0.64
Mar-02	83	27	3.07	0.73	1237	282	4.39	1.07	-0.35
Apr-02	89	21	4.24	1.45	1804	377	4.79	0.29	-0.83
May-02	67	13	5.15	2.70	2282	419	5.45	-0.01	-1.01
Jun-02	43	11	3.91	1.22	2262	408	5.54	0.76	-0.54



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

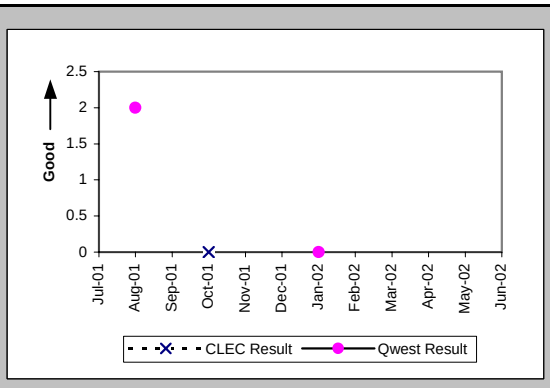
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	183	4.92%	21.62%	115	510	22.55%	5.71	2.47
Aug-01	21	187	11.23%	31.57%	170	593	28.67%	5.07	2.08
Sep-01	10	117	8.55%	27.96%	141	467	30.19%	5.1	2.1
Oct-01	36	169	21.30%	40.94%	116	523	22.18%	0.23	-0.86
Nov-01	11	194	5.67%	23.13%	111	497	22.33%	5.48	2.33
Dec-01	32	320	10.00%	30.00%	110	509	21.61%	4.4	1.67
Jan-02	6	94	6.38%	24.44%	90	614	14.66%	2.31	0.4
Feb-02	3	70	4.29%	20.25%	60	423	14.18%	2.48	0.51
Mar-02	23	51	45.10%	49.76%	101	440	22.95%	-3.56	-3.16
Apr-02	5	137	3.65%	18.75%	140	465	30.11%	6.96	3.23
May-02	5	142	3.52%	18.43%	123	445	27.64%	6.6	3.01
Jun-02	0	22	0.00%	0.00%	141	483	29.19%	3.51	1.13



Checklist #2 - Jeopardy Notifications - LIS

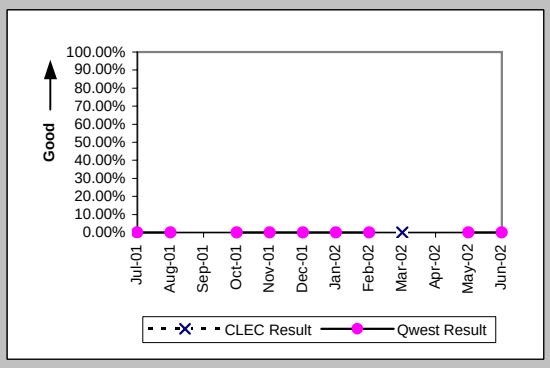
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	2	2.00		
Sep-01									
Oct-01	0	2	0.00	0.00					
Nov-01									
Dec-01									
Jan-02					0	1	0.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

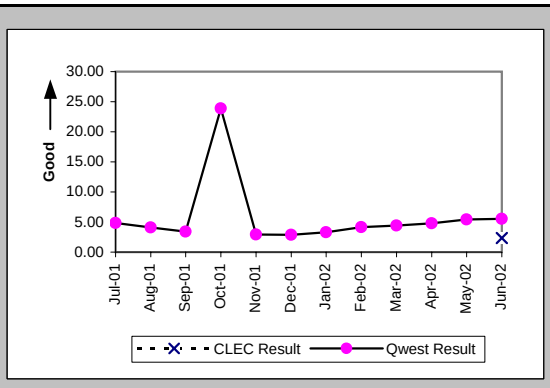
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	2	0.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					0	4	0.00%		
Nov-01					0	11	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	4	0.00%		
Feb-02					0	2	0.00%		
Mar-02	0	2	0.00%	0.00%					
Apr-02									
May-02					0	1	0.00%		
Jun-02					0	11	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

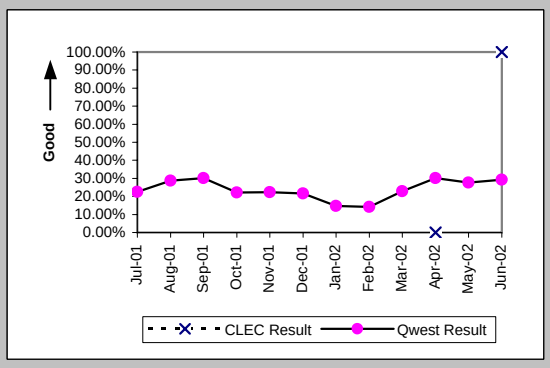
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1562	322	4.85		
Aug-01					1713	421	4.07		
Sep-01					1032	305	3.38		
Oct-01					7281	305	23.87		
Nov-01					750	256	2.93		
Dec-01					820	286	2.87		
Jan-02					737	222	3.32		
Feb-02					675	163	4.14		
Mar-02					1237	282	4.39		
Apr-02					1804	377	4.79		
May-02					2282	419	5.45		
Jun-02	7	3	2.33	0.58	2262	408	5.54	0.87	-0.47



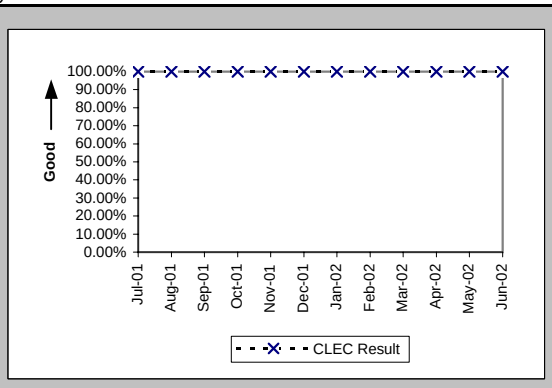
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					115	510	22.55%		
Aug-01					170	593	28.67%		
Sep-01					141	467	30.19%		
Oct-01					116	523	22.18%		
Nov-01					111	497	22.33%		
Dec-01					110	509	21.61%		
Jan-02					90	614	14.66%		
Feb-02					60	423	14.18%		
Mar-02					101	440	22.95%		
Apr-02	0	1	0.00%	0.00%	140	465	30.11%	0.38	-0.77
May-02					123	445	27.64%		
Jun-02	1	1	100.00%	0.00%	141	483	29.19%	-1.56	-1.95



Checklist #2 - LSR Accountability

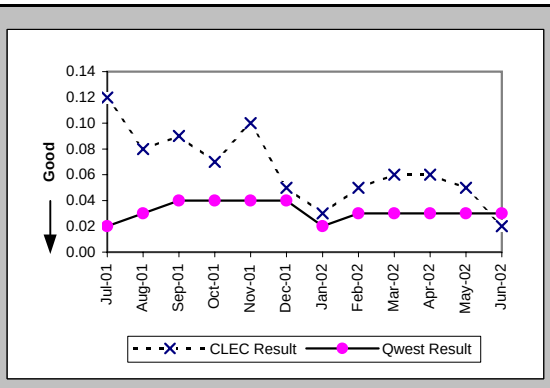
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

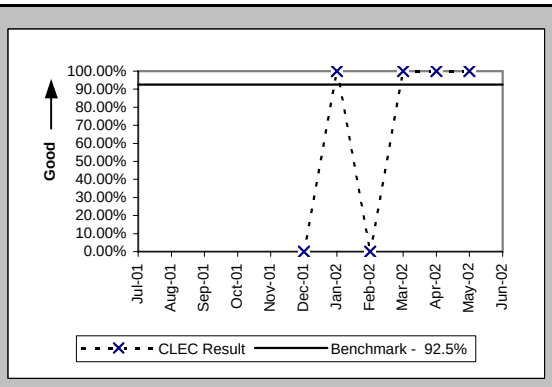
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	534	4606	0.12	0.42	891	39968	0.02	29.07	16.67
Aug-01	315	4174	0.08	0.31	1053	30497	0.03	10.44	5.35
Sep-01	292	3432	0.09	0.33	804	18622	0.04	7.86	3.78
Oct-01	560	7997	0.07	0.37	874	20440	0.04	7.69	3.68
Nov-01	574	5941	0.10	0.37	828	18665	0.04	12.73	6.74
Dec-01	369	7212	0.05	0.26	588	16480	0.04	4.4	1.68
Jan-02	220	7259	0.03	0.21	399	17839	0.02	3.17	0.93
Feb-02	180	3619	0.05	0.27	557	17330	0.03	4.56	1.77
Mar-02	237	3673	0.06	0.31	599	18105	0.03	7.7	3.68
Apr-02	380	6504	0.06	0.28	612	19001	0.03	8.57	4.21
May-02	196	4214	0.05	0.26	662	21460	0.03	4.45	1.71
Jun-02	59	3779	0.02	0.14	556	18985	0.03	-3.74	-3.27



Checklist #2 - Timely Release Notifications

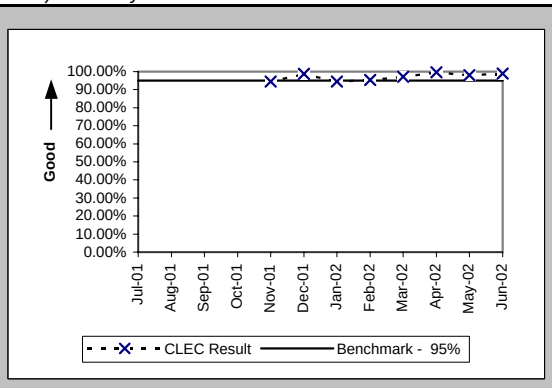
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

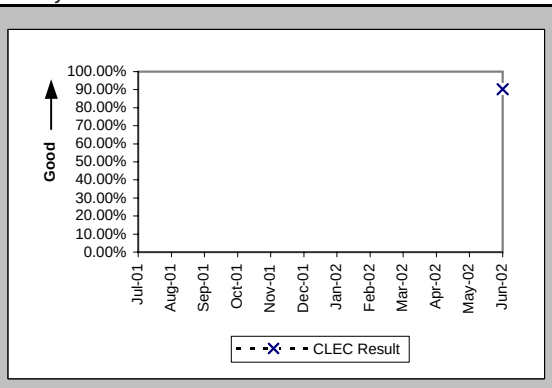
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

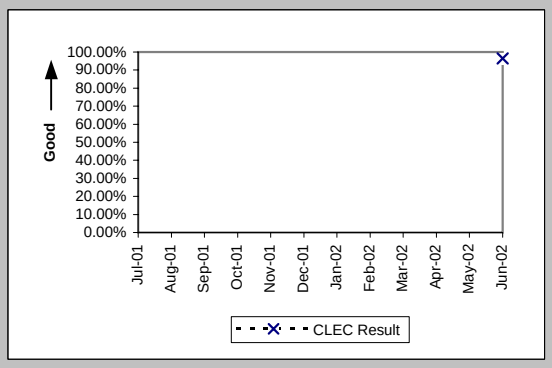


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



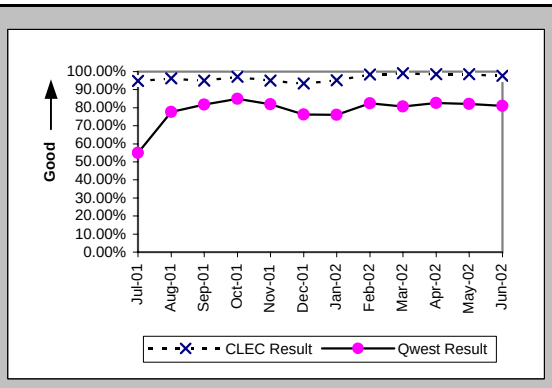
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

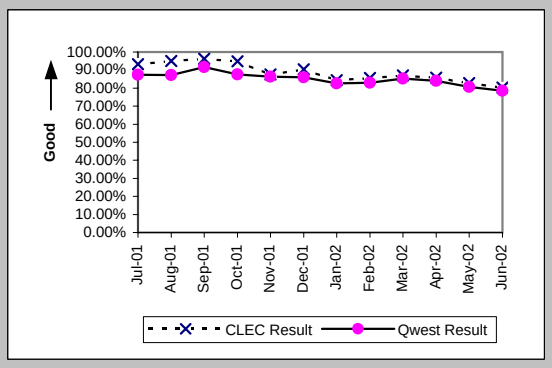
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

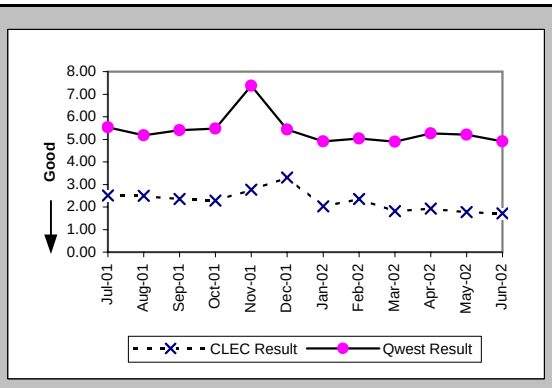
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

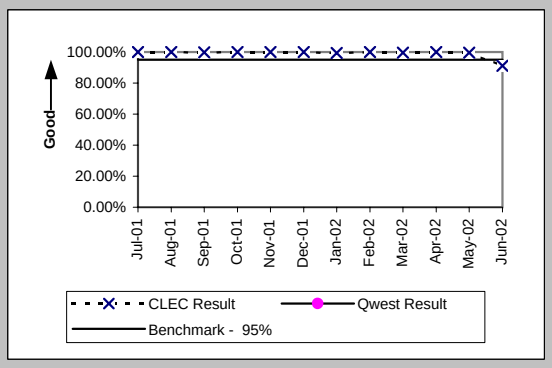
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	834254	331845	2.51	29189221	5277529	5.53
Aug-01	789790	317142	2.49	28314767	5466074	5.18
Sep-01	607502	257001	2.36	22845069	4226927	5.40
Oct-01	651581	284690	2.29	25824633	4708383	5.48
Nov-01	707463	256183	2.76	33255968	4508803	7.38
Dec-01	1066603	322542	3.31	23880208	4399321	5.43
Jan-02	847337	417829	2.03	21129106	4304793	4.91
Feb-02	838466	357445	2.35	18622728	3694078	5.04
Mar-02	1467311	810648	1.81	18343956	3748964	4.89
Apr-02	1612314	836001	1.93	21492467	4083037	5.26
May-02	1688947	946631	1.78	21028114	4034823	5.21
Jun-02	1383158	810119	1.71	15215259	3095791	4.91



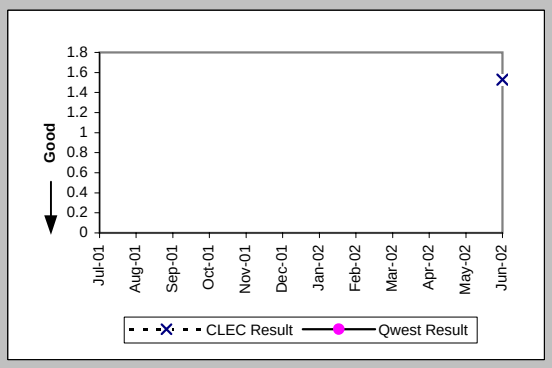
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	529261	529282	100.00%			
Aug-01	629710	629819	99.98%			
Sep-01	424655	425783	99.74%			
Oct-01	512092	512093	100.00%			
Nov-01	462745	462745	100.00%			
Dec-01	429569	429572	100.00%			
Jan-02	443220	446227	99.33%			
Feb-02	443044	443047	100.00%			
Mar-02	475377	477609	99.53%			
Apr-02	440196	440473	99.94%			
May-02	452712	454826	99.54%			
Jun-02	357420	392394	91.09%			



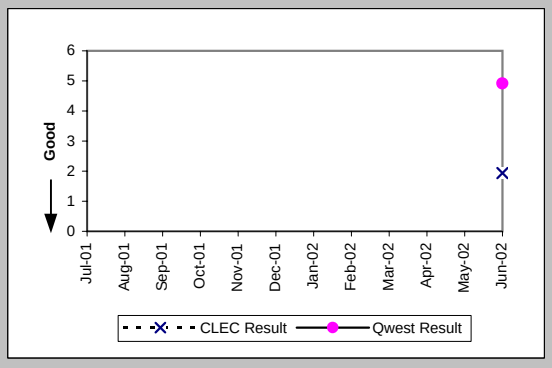
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	713006	464585	1.53			



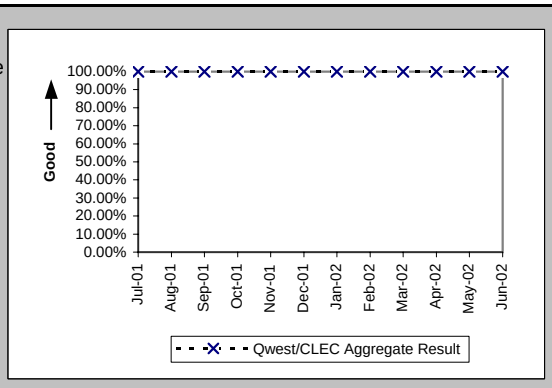
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	670152	345534	1.94	15215259	3095791	4.91



Checklist #2 - Billing

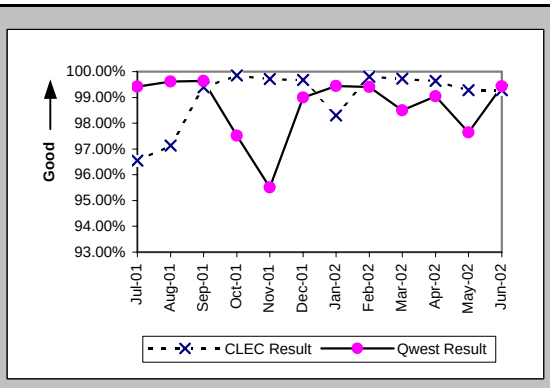
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	5044	5044	100.00%
Aug-01	5025	5025	100.00%
Sep-01	5165	5165	100.00%
Oct-01	5174	5174	100.00%
Nov-01	5300	5300	100.00%
Dec-01	5161	5161	100.00%
Jan-02	5543	5543	100.00%
Feb-02	5536	5536	100.00%
Mar-02	5510	5510	100.00%
Apr-02	5595	5595	100.00%
May-02	5513	5513	100.00%
Jun-02	5424	5424	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

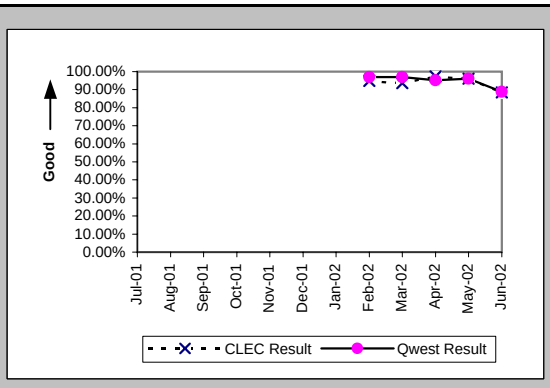
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4503016.5	4663992	96.55%	18.25%	40013767	40246632	99.42%	774.38	469.79
Aug-01	4275400.7	4401551.8	97.13%	16.69%	40187278	40342942	99.61%	796.95	483.51
Sep-01	4276128.4	4302262	99.39%	7.77%	41389623	41538994	99.64%	81.75	48.7
Oct-01	3937713.2	3943516.6	99.85%	3.83%	33937800	34801274	97.52%	-282.4	-172.69
Nov-01	4103425.5	4115423.1	99.71%	5.39%	33985401	35582903	95.51%	-389.37	-237.72
Dec-01	4281234.3	4294899.4	99.68%	5.63%	34625586	34975207	99.00%	-133.98	-82.45
Jan-02	4132282.1	4203954	98.30%	12.95%	34583069	34775152	99.45%	301.15	182.09
Feb-02	4231441.6	4239799.4	99.80%	4.44%	38829793	39060559	99.41%	-100.46	-62.07
Mar-02	3798281.9	3808515.7	99.73%	5.18%	34626583	35154259	98.50%	-187.87	-115.22
Apr-02	4075990.5	4090561.8	99.64%	5.96%	39156390	39533887	99.05%	-118.52	-73.06
May-02	3846696.8	3874536.8	99.28%	8.45%	34830059	35671603	97.64%	-202.08	-123.86
Jun-02	3676064.1	3702869	99.28%	8.48%	34751686	34950535	99.43%	37.7	21.92



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

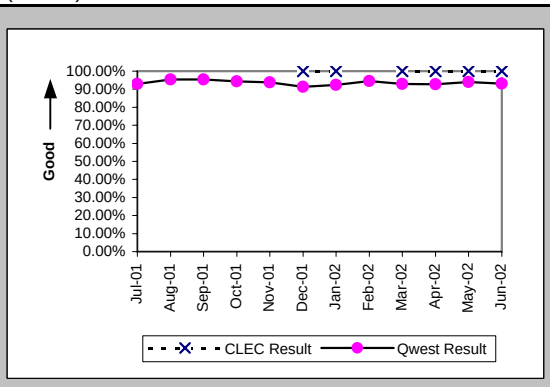
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	13630	14379	94.79%	22.22%	155173	159987	96.99%	14.79	7.99
Mar-02	11403	12175	93.66%	24.37%	141853	146376	96.91%	19.92	11.11
Apr-02	12202	12532	97.37%	16.01%	114390	120031	95.30%	-10.4	-7.32
May-02	8463	8806	96.10%	19.35%	125288	130331	96.13%	0.12	-0.93
Jun-02	9625	10873	88.52%	31.88%	110057	123949	88.79%	0.86	-0.48



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

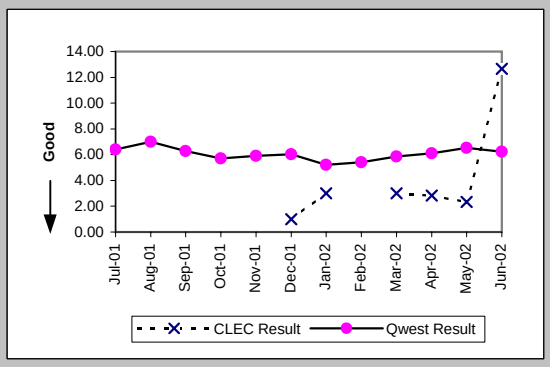
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3764	4052	92.89%		
Aug-01					4771	4998	95.46%		
Sep-01					3437	3606	95.31%		
Oct-01					3759	3985	94.33%		
Nov-01					3485	3718	93.73%		
Dec-01	1	1	100.00%	0.00%	2973	3257	91.28%	-0.31	-1.19
Jan-02	2	2	100.00%	0.00%	3264	3531	92.44%	-0.4	-1.25
Feb-02					3023	3201	94.44%		
Mar-02	1	1	100.00%	0.00%	2968	3197	92.84%	-0.28	-1.17
Apr-02	6	6	100.00%	0.00%	3035	3274	92.70%	-0.69	-1.42
May-02	3	3	100.00%	0.00%	3200	3407	93.92%	-0.44	-1.27
Jun-02	3	3	100.00%	0.00%	2880	3095	93.05%	-0.47	-1.29



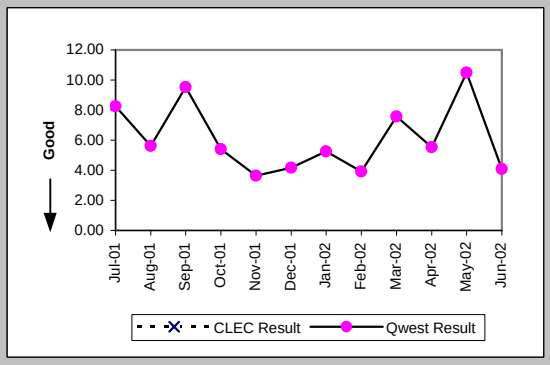
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26231	4097	6.40		
Aug-01					35976	5138	7.00		
Sep-01					23273	3700	6.29		
Oct-01					22911	4013	5.71		
Nov-01					22082	3737	5.91		
Dec-01	1	1	1.00		19853	3292	6.03	-0.79	-1.48
Jan-02	6	2	3.00	0.00	18543	3559	5.21	-0.55	-1.34
Feb-02					17437	3217	5.42		
Mar-02	3	1	3.00		18782	3210	5.85	-0.42	-1.26
Apr-02	17	6	2.83	1.33	20109	3294	6.10	-1.14	-1.69
May-02	7	3	2.33	1.15	22386	3431	6.52	-1.12	-1.68
Jun-02	38	3	12.67	9.07	19387	3111	6.23	1.64	-0.01



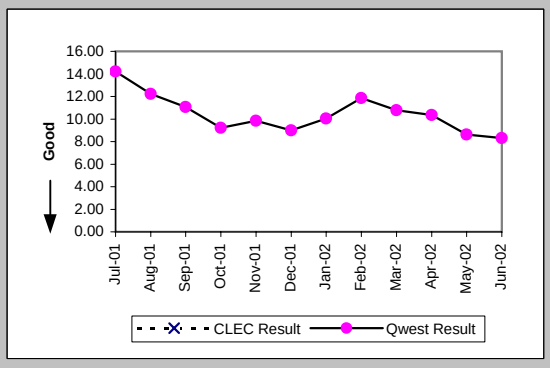
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					734	89	8.25		
Aug-01					589	105	5.61		
Sep-01					791	83	9.53		
Oct-01					367	68	5.40		
Nov-01					436	120	3.63		
Dec-01					362	87	4.16		
Jan-02					661	126	5.25		
Feb-02					297	76	3.91		
Mar-02					637	84	7.58		
Apr-02					426	77	5.53		
May-02					881	84	10.49		
Jun-02					298	73	4.08		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

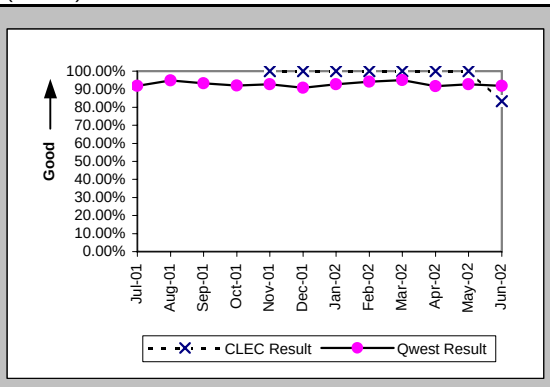
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2970	209	14.21		
Aug-01					1686	138	12.22		
Sep-01					1160	105	11.05		
Oct-01					1594	173	9.21		
Nov-01					1297	132	9.83		
Dec-01					1791	199	9.00		
Jan-02					1415	141	10.04		
Feb-02					1257	106	11.86		
Mar-02					1629	151	10.79		
Apr-02					1676	162	10.35		
May-02					1086	126	8.62		
Jun-02					1189	143	8.31		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

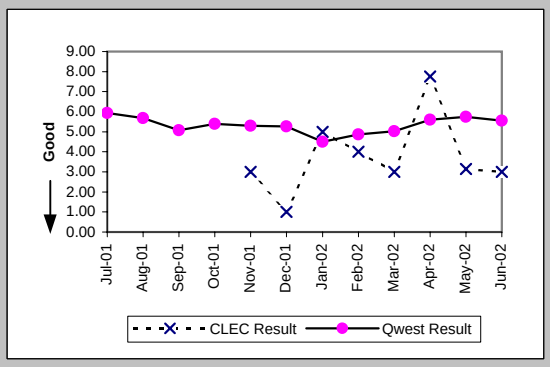
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1726	1878	91.91%		
Aug-01					2170	2289	94.80%		
Sep-01					1612	1727	93.34%		
Oct-01					1764	1918	91.97%		
Nov-01	1	1	100.00%	0.00%	1757	1894	92.77%	-0.28	-1.17
Dec-01	1	1	100.00%	0.00%	1396	1539	90.71%	-0.32	-1.19
Jan-02	1	1	100.00%	0.00%	1474	1590	92.70%	-0.28	-1.17
Feb-02	2	2	100.00%	0.00%	1404	1490	94.23%	-0.35	-1.21
Mar-02	1	1	100.00%	0.00%	1569	1650	95.09%	-0.23	-1.14
Apr-02	4	4	100.00%	0.00%	1417	1545	91.72%	-0.6	-1.36
May-02	7	7	100.00%	0.00%	1488	1605	92.71%	-0.74	-1.45
Jun-02	5	6	83.33%	37.27%	1330	1448	91.85%	0.7	-0.58



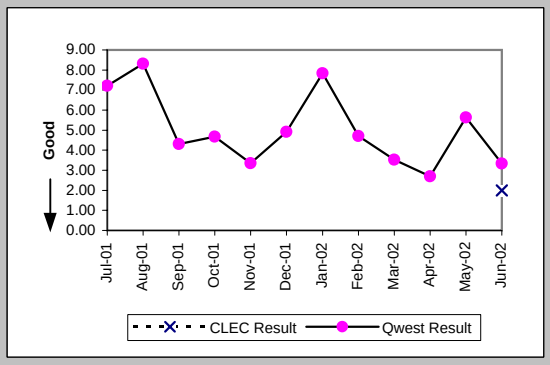
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11307	1907	5.93		
Aug-01					13375	2356	5.68		
Sep-01					8995	1771	5.08		
Oct-01					10484	1940	5.40		
Nov-01	3	1	3.00		10123	1910	5.30	-0.37	-1.23
Dec-01	1	1	1.00		8150	1550	5.26	-0.59	-1.36
Jan-02	5	1	5.00		7218	1603	4.50	0.94	-0.43
Feb-02	8	2	4.00	1.41	7266	1496	4.86	-0.15	-1.09
Mar-02	3	1	3.00		8297	1654	5.02	-0.29	-1.18
Apr-02	31	4	7.75	10.18	8709	1555	5.60	0.97	-0.41
May-02	22	7	3.14	0.38	9245	1610	5.74	-0.91	-1.56
Jun-02	18	6	3.00	1.10	8058	1453	5.55	-1	-1.61



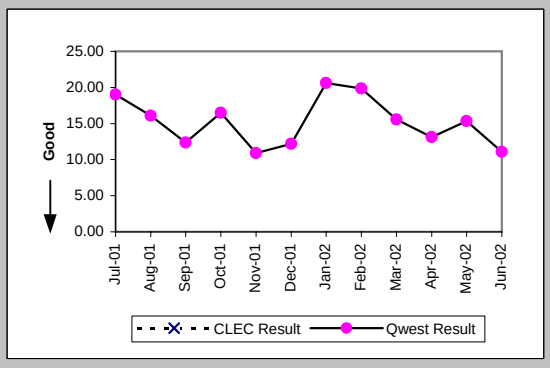
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					281	39	7.21		
Aug-01					366	44	8.32		
Sep-01					138	32	4.31		
Oct-01					248	53	4.68		
Nov-01					171	51	3.35		
Dec-01					226	46	4.91		
Jan-02					407	52	7.83		
Feb-02					245	52	4.71		
Mar-02					88	25	3.52		
Apr-02					86	32	2.69		
May-02					237	42	5.64		
Jun-02	2	1	2.00		90	27	3.33	-0.29	-1.18



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

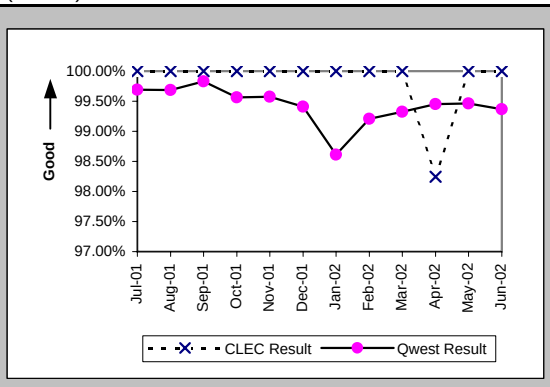
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2225	117	19.02		
Aug-01					1318	82	16.07		
Sep-01					1077	87	12.38		
Oct-01					1780	108	16.48		
Nov-01					1111	102	10.89		
Dec-01					1195	98	12.19		
Jan-02					1319	64	20.61		
Feb-02					715	36	19.86		
Mar-02					871	56	15.55		
Apr-02					1248	95	13.14		
May-02					1135	74	15.34		
Jun-02					1007	91	11.07		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

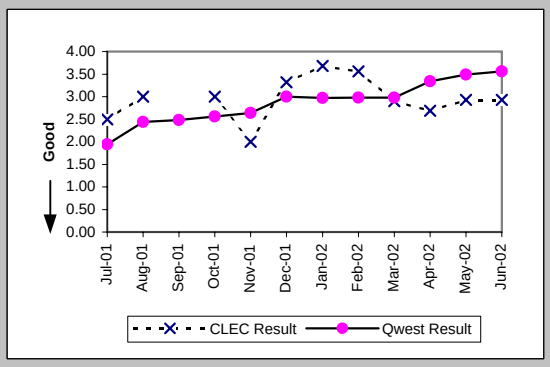
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	29983	30075	99.69%	-0.11	-1.07
Aug-01	2	2	100.00%	0.00%	19382	19443	99.69%	-0.08	-1.05
Sep-01	1	1	100.00%	0.00%	10607	10625	99.83%	-0.04	-1.03
Oct-01	1	1	100.00%	0.00%	11245	11294	99.57%	-0.07	-1.04
Nov-01	1	1	100.00%	0.00%	10315	10359	99.58%	-0.07	-1.04
Dec-01	516	516	100.00%	0.00%	8563	8614	99.41%	-1.7	-2.04
Jan-02	31	31	100.00%	0.00%	9874	10013	98.61%	-0.66	-1.4
Feb-02	23	23	100.00%	0.00%	9236	9310	99.21%	-0.43	-1.26
Mar-02	38	38	100.00%	0.00%	10031	10099	99.33%	-0.51	-1.31
Apr-02	56	57	98.25%	13.13%	10670	10729	99.45%	1.01	-0.39
May-02	70	70	100.00%	0.00%	12638	12706	99.46%	-0.61	-1.37
Jun-02	163	163	100.00%	0.00%	11138	11209	99.37%	-1.01	-1.62



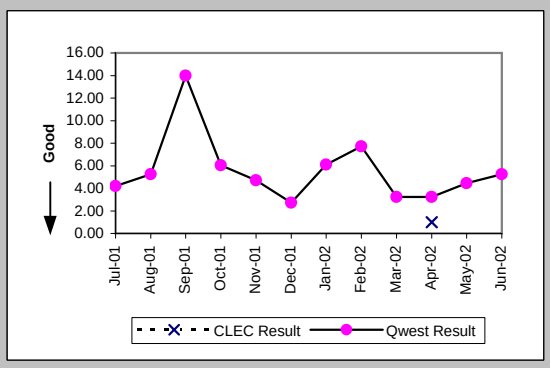
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	4	2.50	1.00	44523	22998	1.94	1.31	-0.2
Aug-01	3	1	3.00		32741	13392	2.44	0.03	-0.98
Sep-01					20812	8380	2.48		
Oct-01	3	1	3.00		22481	8765	2.56	2.41	0.46
Nov-01	2	1	2.00		21203	8043	2.64	-0.48	-1.29
Dec-01	1650	497	3.32	0.73	20025	6669	3.00	6.12	2.72
Jan-02	70	19	3.68	0.75	24132	8134	2.97	1.85	0.13
Feb-02	57	16	3.56	0.51	21525	7234	2.98	1.73	0.05
Mar-02	58	20	2.90	0.55	21734	7304	2.98	-0.26	-1.16
Apr-02	97	36	2.69	0.75	25396	7604	3.34	-2.99	-2.82
May-02	123	42	2.93	0.26	30542	8741	3.49	-2.45	-2.49
Jun-02	123	42	2.93	0.26	27863	7826	3.56	-2.82	-2.71



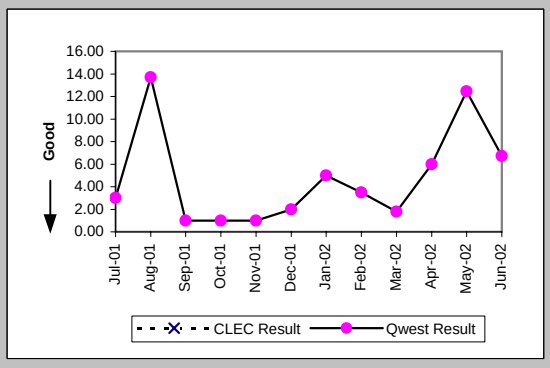
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					395	94	4.20		
Aug-01					305	58	5.26		
Sep-01					364	26	14.00		
Oct-01					320	53	6.04		
Nov-01					216	46	4.70		
Dec-01					134	49	2.73		
Jan-02					934	153	6.10		
Feb-02					564	73	7.73		
Mar-02					191	59	3.24		
Apr-02	1	1	1.00		178	55	3.24	-0.61	-1.37
May-02					253	57	4.44		
Jun-02					300	57	5.26		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

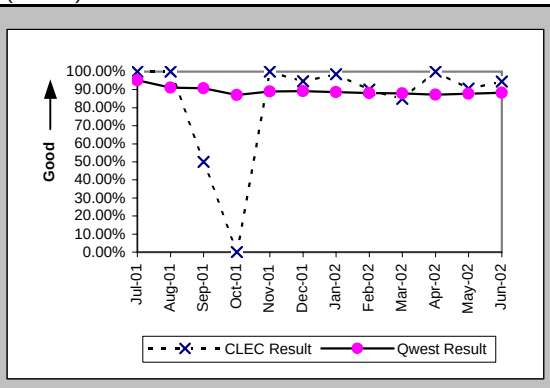
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	4	3.00		
Aug-01					96	7	13.71		
Sep-01					1	1	1.00		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01					6	3	2.00		
Jan-02					5	1	5.00		
Feb-02					7	2	3.50		
Mar-02					16	9	1.78		
Apr-02					42	7	6.00		
May-02					137	11	12.45		
Jun-02					94	14	6.71		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

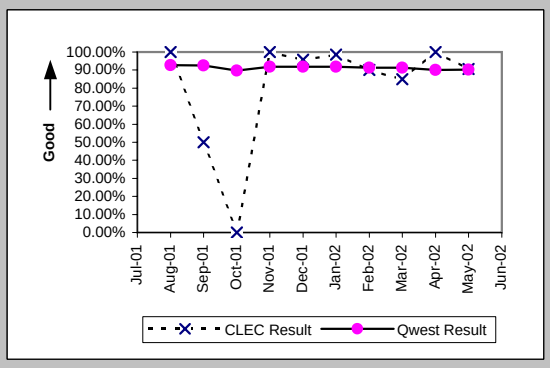
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	45481	47744	95.26%	-0.5	-1.3
Aug-01	3	3	100.00%	0.00%	28914	31699	91.21%	-0.54	-1.33
Sep-01	1	2	50.00%	50.00%	19775	21781	90.79%	1.33	-0.19
Oct-01	0	1	0.00%	0.00%	14573	16756	86.97%	1.52	-0.08
Nov-01	2	2	100.00%	0.00%	14810	16631	89.05%	-0.5	-1.3
Dec-01	246	260	94.62%	22.57%	13138	14735	89.16%	-2.8	-2.7
Jan-02	272	276	98.55%	11.95%	12703	14327	88.66%	-5.13	-4.12
Feb-02	27	30	90.00%	30.00%	12865	14612	88.04%	-0.33	-1.2
Mar-02	28	33	84.85%	35.86%	12746	14500	87.90%	0.57	-0.66
Apr-02	54	54	100.00%	0.00%	13339	15277	87.31%	-2.8	-2.7
May-02	67	74	90.54%	29.27%	14639	16666	87.84%	-0.71	-1.43
Jun-02	119	126	94.44%	22.91%	14812	16764	88.36%	-2.12	-2.29



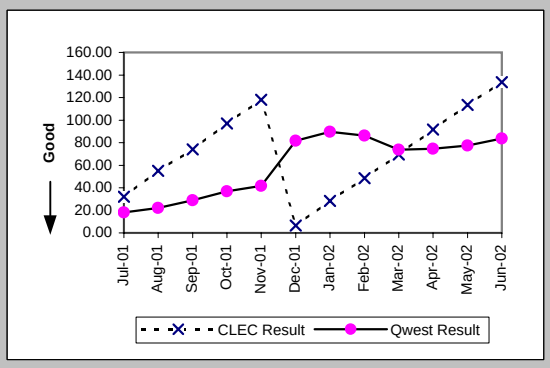
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	3	100.00%	0.00%	29397	31699	92.74%	-0.48	-1.29
Sep-01	1	2	50.00%	50.00%	20165	21781	92.58%	1.45	-0.12
Oct-01	0	1	0.00%	0.00%	15042	16756	89.77%	1.64	-0.01
Nov-01	2	2	100.00%	0.00%	15275	16631	91.85%	-0.42	-1.26
Dec-01	249	260	95.77%	20.13%	13523	14735	91.77%	-2.32	-2.41
Jan-02	272	276	98.55%	11.95%	13147	14327	91.76%	-4.06	-3.47
Feb-02	27	30	90.00%	30.00%	13352	14612	91.38%	0.33	-0.8
Mar-02	28	33	84.85%	35.86%	13228	14500	91.23%	1.22	-0.26
Apr-02	54	54	100.00%	0.00%	13773	15277	90.16%	-2.42	-2.47
May-02	67	74	90.54%	29.27%	15046	16666	90.28%	-0.08	-1.05
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

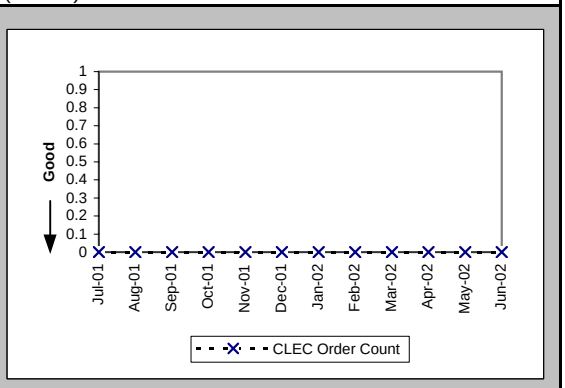
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	1	32.00		7374	404	18.25	0.85	-0.48
Aug-01	55	1	55.00		12837	580	22.13	1.31	-0.2
Sep-01	74	1	74.00		15022	518	29.00	1.27	-0.23
Oct-01	97	1	97.00		18239	495	36.85	1.48	-0.1
Nov-01	118	1	118.00		24974	597	41.83	1.55	-0.05
Dec-01	13	2	6.50	2.12	35161	431	81.58	-1.06	-1.65
Jan-02	57	2	28.50	2.12	38951	434	89.75	-0.88	-1.54
Feb-02	97	2	48.50	2.12	41307	479	86.24	-0.56	-1.34
Mar-02	139	2	69.50	2.12	43006	584	73.64	-0.06	-1.04
Apr-02	183	2	91.50	2.12	46095	619	74.47	0.35	-0.79
May-02	227	2	113.50	2.12	51283	663	77.35	0.53	-0.68
Jun-02	267	2	133.50	2.12	55020	658	83.62	0.57	-0.65



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

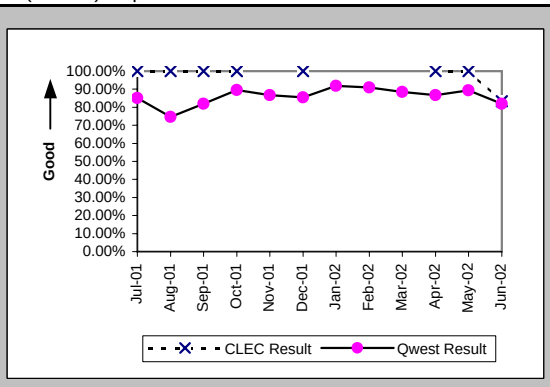
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

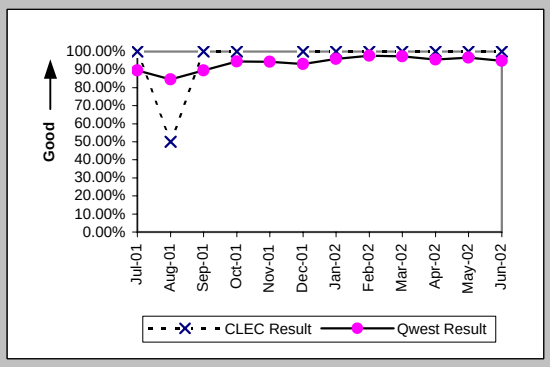
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	4240	4981	85.12%	-0.42	-1.25
Aug-01	1	1	100.00%	0.00%	3886	5209	74.60%	-0.58	-1.35
Sep-01	3	3	100.00%	0.00%	3481	4246	81.98%	-0.81	-1.49
Oct-01	2	2	100.00%	0.00%	3502	3913	89.50%	-0.48	-1.29
Nov-01					2531	2921	86.65%		
Dec-01	3	3	100.00%	0.00%	2342	2742	85.41%	-0.72	-1.43
Jan-02					1888	2057	91.78%		
Feb-02					1870	2056	90.95%		
Mar-02					2090	2364	88.41%		
Apr-02	2	2	100.00%	0.00%	3171	3656	86.73%	-0.55	-1.34
May-02	1	1	100.00%	0.00%	3386	3790	89.34%	-0.35	-1.21
Jun-02	5	6	83.33%	37.27%	3639	4447	81.83%	-0.1	-1.06



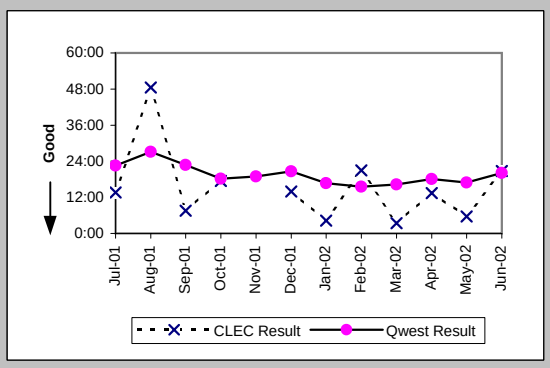
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	6238	6973	89.46%	-0.49	-1.3
Aug-01	2	4	50.00%	50.00%	6367	7533	84.52%	1.53	-0.07
Sep-01	4	4	100.00%	0.00%	5572	6220	89.58%	-0.68	-1.41
Oct-01	3	3	100.00%	0.00%	5297	5601	94.57%	-0.41	-1.25
Nov-01					4005	4243	94.39%		
Dec-01	3	3	100.00%	0.00%	3641	3911	93.10%	-0.47	-1.29
Jan-02	1	1	100.00%	0.00%	2905	3028	95.94%	-0.21	-1.13
Feb-02	1	1	100.00%	0.00%	2887	2955	97.70%	-0.15	-1.09
Mar-02	1	1	100.00%	0.00%	3249	3340	97.28%	-0.17	-1.1
Apr-02	3	3	100.00%	0.00%	4939	5164	95.64%	-0.37	-1.22
May-02	1	1	100.00%	0.00%	5116	5290	96.71%	-0.18	-1.11
Jun-02	9	9	100.00%	0.00%	5784	6099	94.84%	-0.7	-1.43



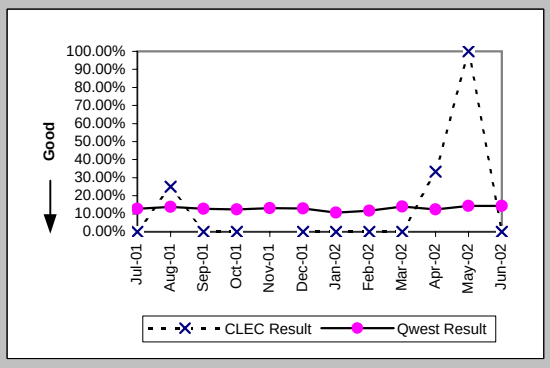
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27:15	2	13:38	7:54	157616:10	6973	22:36	-0.58	-1.35
Aug-01	193:57	4	48:29	31:36	204186:34	7533	27:06	1.54	-0.06
Sep-01	30:06	4	7:32	3:05	141465:24	6220	22:45	-1.5	-1.91
Oct-01	52:27	3	17:29	8:34	101736:58	5601	18:10	-0.07	-1.04
Nov-01					80153:51	4243	18:53		
Dec-01	41:40	3	13:53	11:26	80597:50	3911	20:36	-0.57	-1.35
Jan-02	4:17	1	4:17		50453:53	3028	16:40	-0.65	-1.4
Feb-02	21:00	1	21:00		46005:15	2955	15:34	0.53	-0.68
Mar-02	3:25	1	3:25		54379:49	3340	16:17	-0.72	-1.44
Apr-02	40:07	3	13:22	8:49	93410:50	5164	18:05	-0.53	-1.32
May-02	5:39	1	5:39		89580:49	5290	16:56	-0.81	-1.49
Jun-02	186:58	9	20:46	9:37	122756:08	6099	20:08	0.22	-0.87



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

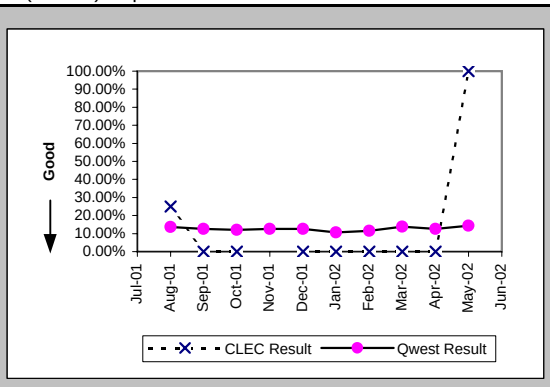
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	925	7209	12.83%	-0.54	-1.33
Aug-01	1	4	25.00%	43.30%	1174	8532	13.76%	0.61	-0.63
Sep-01	0	4	0.00%	0.00%	814	6401	12.72%	-0.76	-1.46
Oct-01	0	3	0.00%	0.00%	713	5763	12.37%	-0.65	-1.4
Nov-01					568	4358	13.03%		
Dec-01	0	3	0.00%	0.00%	522	4035	12.94%	-0.67	-1.41
Jan-02	0	1	0.00%	0.00%	331	3104	10.66%	-0.35	-1.21
Feb-02	0	1	0.00%	0.00%	358	3053	11.73%	-0.36	-1.22
Mar-02	0	1	0.00%	0.00%	478	3433	13.92%	-0.4	-1.24
Apr-02	1	3	33.33%	47.14%	662	5298	12.50%	0.89	-0.46
May-02	1	1	100.00%	0.00%	787	5462	14.41%	1.46	-0.11
Jun-02	0	10	0.00%	0.00%	913	6338	14.41%	-1.3	-1.79



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

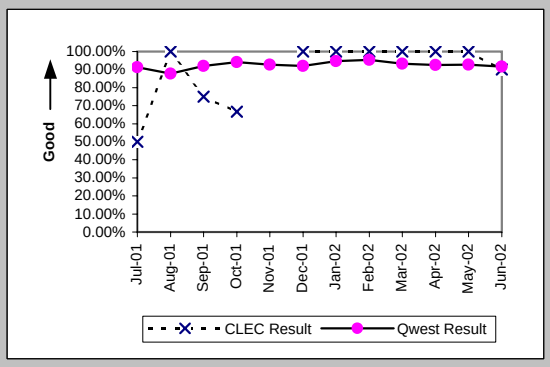
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	4	25.00%	43.30%	1095	7988	13.71%	0.61	-0.63
Sep-01	0	4	0.00%	0.00%	749	5936	12.62%	-0.76	-1.46
Oct-01	0	3	0.00%	0.00%	647	5385	12.01%	-0.64	-1.39
Nov-01					509	4026	12.64%		
Dec-01	0	3	0.00%	0.00%	471	3723	12.65%	-0.66	-1.4
Jan-02	0	1	0.00%	0.00%	300	2826	10.62%	-0.34	-1.21
Feb-02	0	1	0.00%	0.00%	329	2842	11.58%	-0.36	-1.22
Mar-02	0	1	0.00%	0.00%	445	3232	13.77%	-0.4	-1.24
Apr-02	0	2	0.00%	0.00%	631	5034	12.53%	-0.54	-1.33
May-02	1	1	100.00%	0.00%	757	5240	14.45%	1.46	-0.11
Jun-02									



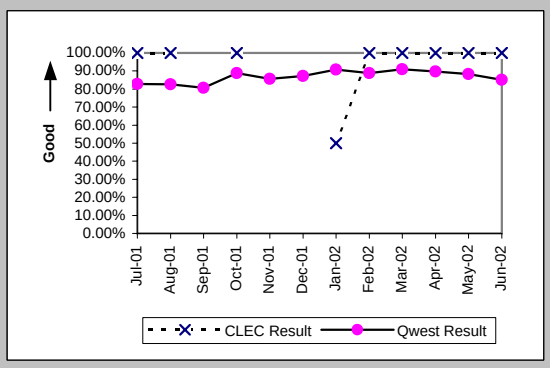
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	6583	7209	91.32%	1.36	-0.17
Aug-01	4	4	100.00%	0.00%	7494	8532	87.83%	-0.74	-1.45
Sep-01	3	4	75.00%	43.30%	5889	6401	92.00%	1	-0.39
Oct-01	2	3	66.67%	47.14%	5425	5763	94.14%	1.36	-0.18
Nov-01					4045	4358	92.82%		
Dec-01	3	3	100.00%	0.00%	3714	4035	92.04%	-0.51	-1.31
Jan-02	1	1	100.00%	0.00%	2940	3104	94.72%	-0.24	-1.14
Feb-02	1	1	100.00%	0.00%	2914	3053	95.45%	-0.22	-1.13
Mar-02	1	1	100.00%	0.00%	3204	3433	93.33%	-0.27	-1.16
Apr-02	3	3	100.00%	0.00%	4906	5298	92.60%	-0.49	-1.3
May-02	1	1	100.00%	0.00%	5067	5462	92.77%	-0.28	-1.17
Jun-02	9	10	90.00%	30.00%	5807	6338	91.62%	0.26	-0.84



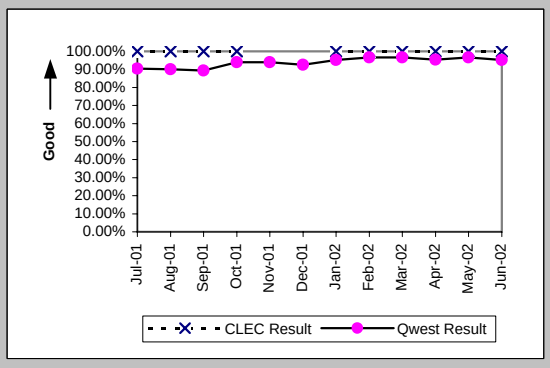
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	2867	3459	82.89%	-0.45	-1.28
Aug-01	1	1	100.00%	0.00%	2737	3313	82.61%	-0.46	-1.28
Sep-01					2392	2962	80.76%		
Oct-01	1	1	100.00%	0.00%	2178	2454	88.75%	-0.36	-1.22
Nov-01					2005	2340	85.68%		
Dec-01					1525	1749	87.19%		
Jan-02	1	2	50.00%	50.00%	1194	1316	90.73%	1.33	-0.19
Feb-02	1	1	100.00%	0.00%	1237	1393	88.80%	-0.35	-1.22
Mar-02	2	2	100.00%	0.00%	1543	1696	90.98%	-0.45	-1.27
Apr-02	4	4	100.00%	0.00%	1955	2179	89.72%	-0.68	-1.41
May-02	3	3	100.00%	0.00%	2245	2545	88.21%	-0.63	-1.38
Jun-02	3	3	100.00%	0.00%	2317	2720	85.18%	-0.72	-1.44



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

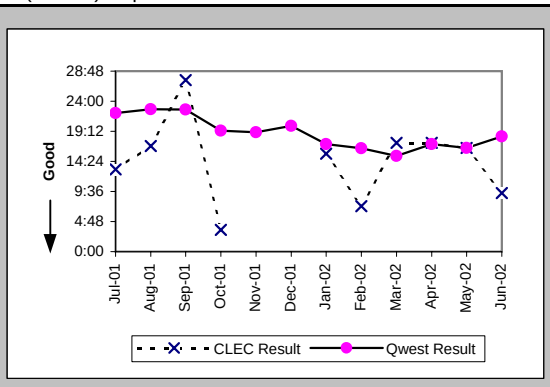
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	4330	4784	90.51%	-0.46	-1.28
Aug-01	1	1	100.00%	0.00%	4201	4662	90.11%	-0.33	-1.2
Sep-01	1	1	100.00%	0.00%	3646	4080	89.36%	-0.34	-1.21
Oct-01	2	2	100.00%	0.00%	3319	3530	94.02%	-0.36	-1.22
Nov-01					3130	3333	93.91%		
Dec-01					2411	2604	92.59%		
Jan-02	2	2	100.00%	0.00%	1853	1947	95.17%	-0.32	-1.19
Feb-02	1	1	100.00%	0.00%	1945	2011	96.72%	-0.18	-1.11
Mar-02	3	3	100.00%	0.00%	2259	2337	96.66%	-0.32	-1.2
Apr-02	5	5	100.00%	0.00%	2945	3086	95.43%	-0.49	-1.3
May-02	6	6	100.00%	0.00%	3390	3508	96.64%	-0.46	-1.28
Jun-02	4	4	100.00%	0.00%	3630	3811	95.25%	-0.45	-1.27



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

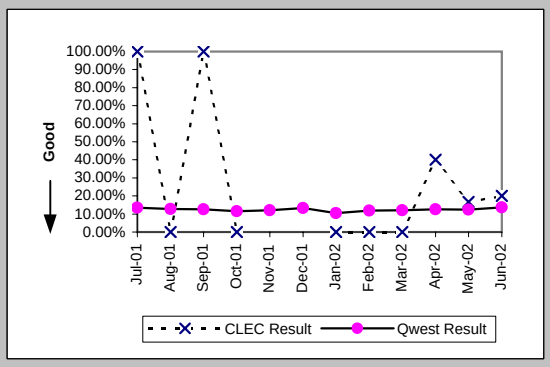
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	26:14	2	13:07	11:53	105783:28	4784	22:07	-0.58	-1.36
Aug-01	16:50	1	16:50		105838:53	4662	22:42	-0.26	-1.16
Sep-01	27:21	1	27:21		92576:28	4080	22:41	0.72	-0.56
Oct-01	6:57	2	3:29	0:08	68080:44	3530	19:17	-1.03	-1.63
Nov-01					63550:25	3333	19:04		
Dec-01					52212:53	2604	20:03		
Jan-02	31:15	2	15:38	15:28	33357:39	1947	17:08	-0.11	-1.07
Feb-02	7:14	1	7:14		33214:54	2011	16:31	-0.63	-1.39
Mar-02	52:07	3	17:22	12:32	35650:55	2337	15:15	0.55	-0.66
Apr-02	86:52	5	17:22	6:52	52863:52	3086	17:08	0.29	-0.82
May-02	99:21	6	16:34	9:35	58046:16	3508	16:33	0.17	-0.89
Jun-02	37:30	4	9:22	8:43	69973:26	3811	18:22	-1.14	-1.69



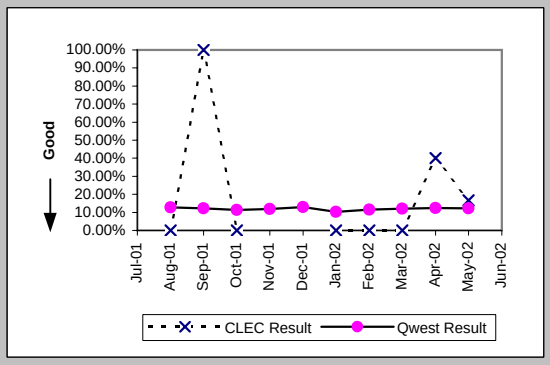
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	658	4905	13.41%	2.38	0.45
Aug-01	0	1	0.00%	0.00%	659	5136	12.83%	-0.38	-1.23
Sep-01	1	1	100.00%	0.00%	525	4187	12.54%	1.54	-0.07
Oct-01	0	2	0.00%	0.00%	419	3610	11.61%	-0.51	-1.31
Nov-01					406	3389	11.98%		
Dec-01					351	2648	13.26%		
Jan-02	0	2	0.00%	0.00%	208	1976	10.53%	-0.48	-1.29
Feb-02	0	1	0.00%	0.00%	244	2051	11.90%	-0.37	-1.22
Mar-02	0	3	0.00%	0.00%	285	2366	12.05%	-0.64	-1.39
Apr-02	2	5	40.00%	48.99%	395	3134	12.60%	1.49	-0.09
May-02	1	6	16.67%	37.27%	446	3577	12.47%	0.36	-0.78
Jun-02	1	5	20.00%	40.00%	535	3928	13.62%	0.43	-0.74



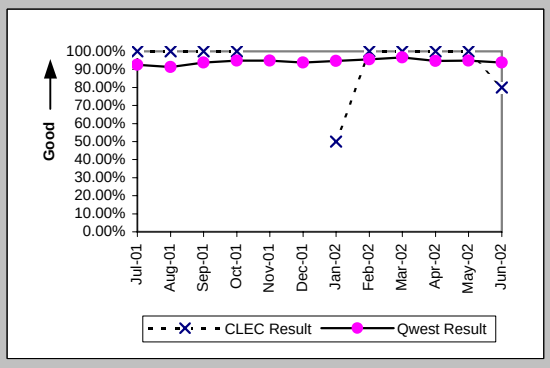
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	614	4802	12.79%	-0.38	-1.23
Sep-01	1	1	100.00%	0.00%	480	3903	12.30%	1.55	-0.06
Oct-01	0	2	0.00%	0.00%	381	3370	11.31%	-0.5	-1.31
Nov-01					374	3147	11.88%		
Dec-01					319	2466	12.94%		
Jan-02	0	2	0.00%	0.00%	187	1815	10.30%	-0.48	-1.29
Feb-02	0	1	0.00%	0.00%	219	1886	11.61%	-0.36	-1.22
Mar-02	0	3	0.00%	0.00%	267	2230	11.97%	-0.64	-1.39
Apr-02	2	5	40.00%	48.99%	367	2973	12.34%	1.51	-0.08
May-02	1	6	16.67%	37.27%	419	3411	12.28%	0.37	-0.78
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

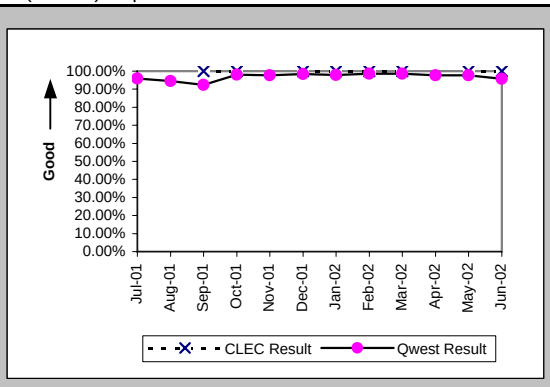
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	4537	4905	92.50%	-0.4	-1.24
Aug-01	1	1	100.00%	0.00%	4691	5136	91.34%	-0.31	-1.19
Sep-01	1	1	100.00%	0.00%	3924	4187	93.72%	-0.26	-1.16
Oct-01	2	2	100.00%	0.00%	3423	3610	94.82%	-0.33	-1.2
Nov-01					3217	3389	94.92%		
Dec-01					2484	2648	93.81%		
Jan-02	1	2	50.00%	50.00%	1872	1976	94.74%	1.62	-0.01
Feb-02	1	1	100.00%	0.00%	1959	2051	95.51%	-0.22	-1.13
Mar-02	3	3	100.00%	0.00%	2287	2366	96.66%	-0.32	-1.2
Apr-02	5	5	100.00%	0.00%	2970	3134	94.77%	-0.53	-1.32
May-02	6	6	100.00%	0.00%	3391	3577	94.80%	-0.57	-1.35
Jun-02	4	5	80.00%	40.00%	3683	3928	93.76%	1.02	-0.38



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

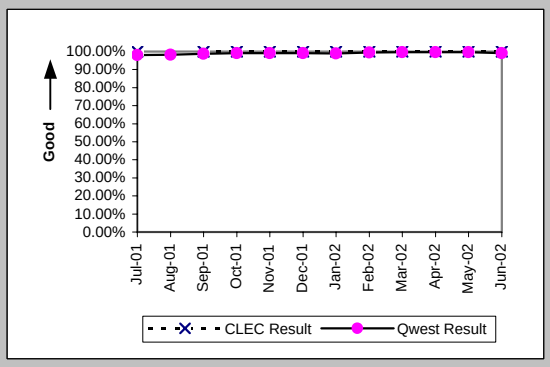
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2215	2310	95.89%		
Aug-01					1783	1886	94.54%		
Sep-01	1	1	100.00%	0.00%	1385	1499	92.39%	-0.29	-1.17
Oct-01	2	2	100.00%	0.00%	1513	1543	98.06%	-0.2	-1.12
Nov-01					1505	1541	97.66%		
Dec-01	6	6	100.00%	0.00%	1331	1353	98.37%	-0.31	-1.19
Jan-02	4	4	100.00%	0.00%	1312	1341	97.84%	-0.3	-1.18
Feb-02	1	1	100.00%	0.00%	1512	1533	98.63%	-0.12	-1.07
Mar-02	3	3	100.00%	0.00%	1389	1408	98.65%	-0.2	-1.12
Apr-02					1560	1597	97.68%		
May-02	10	10	100.00%	0.00%	1762	1805	97.62%	-0.49	-1.3
Jun-02	4	4	100.00%	0.00%	1731	1809	95.69%	-0.42	-1.26



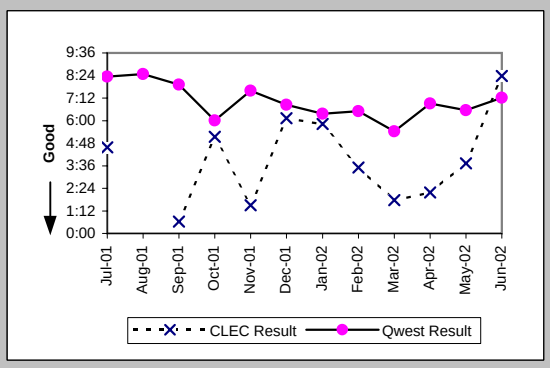
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3959	4038	98.04%	-0.2	-1.12
Aug-01					3372	3435	98.17%		
Sep-01	5	5	100.00%	0.00%	2707	2742	98.72%	-0.25	-1.15
Oct-01	3	3	100.00%	0.00%	3094	3123	99.07%	-0.17	-1.1
Nov-01	1	1	100.00%	0.00%	3040	3069	99.06%	-0.1	-1.06
Dec-01	19	19	100.00%	0.00%	2869	2893	99.17%	-0.4	-1.24
Jan-02	11	11	100.00%	0.00%	3055	3090	98.87%	-0.35	-1.22
Feb-02	6	6	100.00%	0.00%	3269	3287	99.45%	-0.18	-1.11
Mar-02	7	7	100.00%	0.00%	3251	3261	99.69%	-0.15	-1.09
Apr-02	4	4	100.00%	0.00%	3436	3448	99.65%	-0.12	-1.07
May-02	18	18	100.00%	0.00%	3457	3470	99.63%	-0.26	-1.16
Jun-02	13	13	100.00%	0.00%	3425	3453	99.19%	-0.33	-1.2



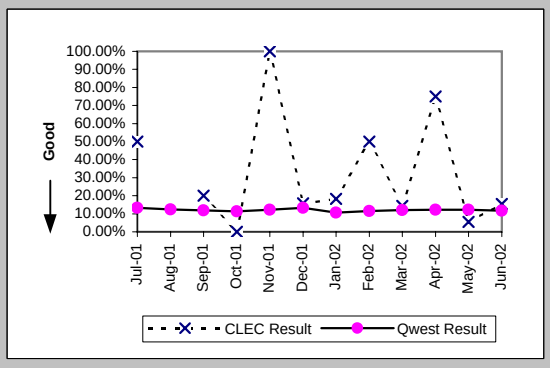
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9:10	2	4:35	2:06	33664:52	4038	8:20	-0.26	-1.16
Aug-01					29161:54	3435	8:29		
Sep-01	3:11	5	0:38	0:36	21701:04	2742	7:55	-1.41	-1.86
Oct-01	15:25	3	5:08	4:47	18778:44	3123	6:01	-0.15	-1.09
Nov-01	1:30	1	1:30		23276:34	3069	7:35	-0.59	-1.36
Dec-01	116:30	19	6:08	7:59	19818:30	2893	6:51	-0.29	-1.18
Jan-02	64:04	11	5:49	6:57	19674:15	3090	6:22	-0.18	-1.11
Feb-02	20:58	6	3:30	5:07	21348:20	3287	6:30	-0.86	-1.52
Mar-02	12:23	7	1:46	1:35	17707:47	3261	5:26	-1.22	-1.74
Apr-02	8:45	4	2:11	1:41	23820:09	3448	6:55	-1.05	-1.64
May-02	67:14	18	3:44	6:17	22751:48	3470	6:33	-1.24	-1.75
Jun-02	108:50	13	8:22	8:55	24942:09	3453	7:13	0.53	-0.68



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

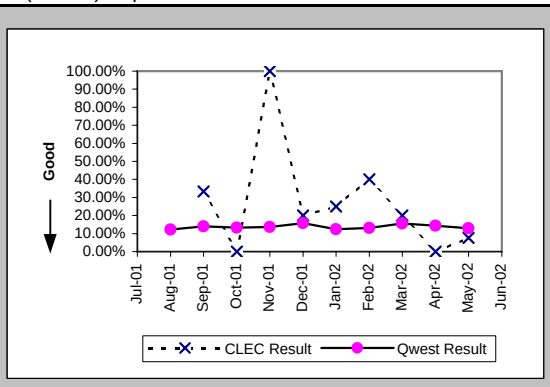
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	539	4038	13.35%	1.11	-0.32
Aug-01					431	3484	12.37%		
Sep-01	1	5	20.00%	40.00%	327	2742	11.93%	0.55	-0.67
Oct-01	0	3	0.00%	0.00%	355	3123	11.37%	-0.62	-1.38
Nov-01	1	1	100.00%	0.00%	376	3069	12.25%	1.55	-0.06
Dec-01	3	19	15.79%	36.46%	387	2893	13.38%	0.35	-0.78
Jan-02	2	11	18.18%	38.57%	331	3090	10.71%	0.78	-0.53
Feb-02	3	6	50.00%	50.00%	378	3287	11.50%	2.25	0.37
Mar-02	1	7	14.29%	34.99%	395	3276	12.06%	0.25	-0.85
Apr-02	3	4	75.00%	43.30%	422	3448	12.24%	2.72	0.65
May-02	1	18	5.56%	22.91%	424	3470	12.22%	-0.86	-1.52
Jun-02	2	13	15.38%	36.08%	427	3648	11.71%	0.45	-0.73



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

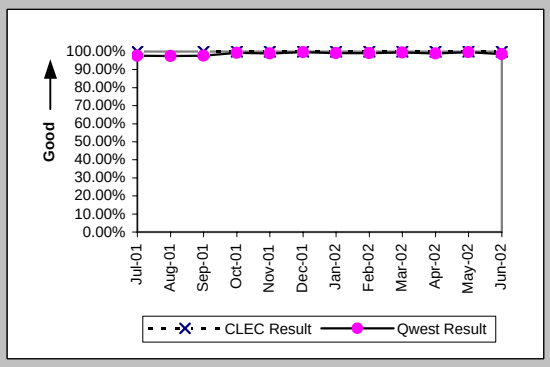
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					201	1635	12.29%		
Sep-01	1	3	33.33%	47.14%	157	1124	13.97%	0.81	-0.51
Oct-01	0	2	0.00%	0.00%	168	1268	13.25%	-0.55	-1.34
Nov-01	1	1	100.00%	0.00%	154	1134	13.58%	1.5	-0.09
Dec-01	3	15	20.00%	40.00%	155	982	15.78%	0.47	-0.71
Jan-02	2	8	25.00%	43.30%	144	1156	12.46%	0.98	-0.41
Feb-02	2	5	40.00%	48.99%	166	1258	13.20%	1.45	-0.12
Mar-02	1	5	20.00%	40.00%	179	1149	15.58%	0.31	-0.81
Apr-02	0	1	0.00%	0.00%	189	1311	14.42%	-0.41	-1.25
May-02	1	13	7.69%	26.65%	191	1468	13.01%	-0.57	-1.35
Jun-02									



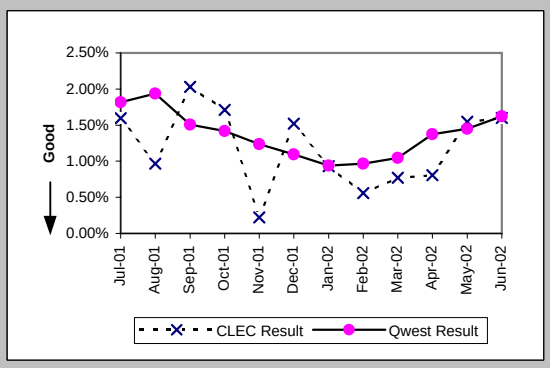
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3948	4038	97.77%	-0.21	-1.13
Aug-01					3399	3484	97.56%		
Sep-01	5	5	100.00%	0.00%	2680	2742	97.74%	-0.34	-1.21
Oct-01	3	3	100.00%	0.00%	3101	3123	99.30%	-0.15	-1.09
Nov-01	1	1	100.00%	0.00%	3036	3069	98.92%	-0.1	-1.06
Dec-01	19	19	100.00%	0.00%	2882	2893	99.62%	-0.27	-1.16
Jan-02	11	11	100.00%	0.00%	3060	3090	99.03%	-0.33	-1.2
Feb-02	6	6	100.00%	0.00%	3258	3287	99.12%	-0.23	-1.14
Mar-02	7	7	100.00%	0.00%	3259	3276	99.48%	-0.19	-1.12
Apr-02	4	4	100.00%	0.00%	3412	3448	98.96%	-0.21	-1.12
May-02	18	18	100.00%	0.00%	3456	3470	99.60%	-0.27	-1.16
Jun-02	13	13	100.00%	0.00%	3596	3648	98.57%	-0.43	-1.26



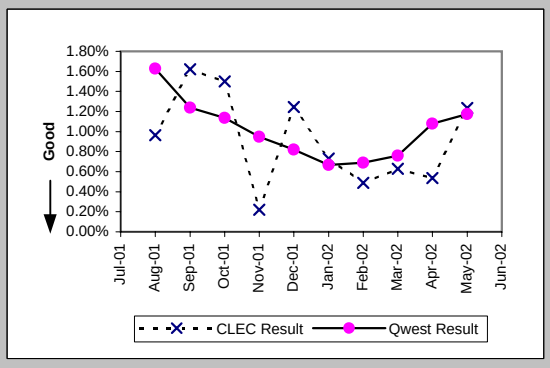
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	376	1.60%	12.53%	16152	889760	1.82%	-0.32	-1.19
Aug-01	5	518	0.97%	9.78%	17152	885452	1.94%	-1.6	-1.98
Sep-01	10	493	2.03%	14.10%	13330	885801	1.50%	0.95	-0.42
Oct-01	8	467	1.71%	12.98%	12496	881813	1.42%	0.58	-0.65
Nov-01	1	454	0.22%	4.69%	10816	876178	1.23%	-1.96	-2.19
Dec-01	22	1446	1.52%	12.24%	9576	873463	1.10%	1.55	-0.06
Jan-02	14	1504	0.93%	9.60%	8170	868440	0.94%	-0.04	-1.02
Feb-02	8	1435	0.56%	7.45%	8391	868367	0.97%	-1.58	-1.96
Mar-02	11	1428	0.77%	8.74%	9075	869003	1.04%	-1.02	-1.62
Apr-02	12	1488	0.81%	8.94%	11880	864887	1.37%	-1.88	-2.14
May-02	25	1618	1.55%	12.33%	12509	861820	1.45%	0.31	-0.81
Jun-02	28	1749	1.60%	12.55%	13914	858034	1.62%	-0.07	-1.04



Trouble Rate (Percent) (MR-8*) (Parity)

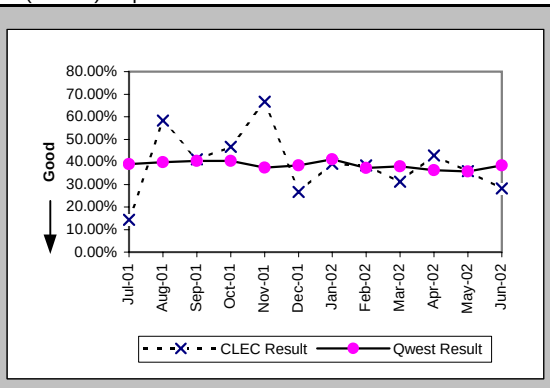
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	518	0.97%	9.78%	14425	885452	1.63%	-1.19	-1.73
Sep-01	8	493	1.62%	12.63%	10963	885801	1.24%	0.79	-0.52
Oct-01	7	467	1.50%	12.15%	10023	881813	1.14%	0.76	-0.54
Nov-01	1	454	0.22%	4.69%	8307	876178	0.95%	-1.6	-1.97
Dec-01	18	1446	1.24%	11.09%	7171	873463	0.82%	1.78	0.08
Jan-02	11	1504	0.73%	8.52%	5797	868440	0.67%	0.3	-0.82
Feb-02	7	1435	0.49%	6.97%	5986	868367	0.69%	-0.92	-1.56
Mar-02	9	1428	0.63%	7.91%	6611	869003	0.76%	-0.57	-1.34
Apr-02	8	1488	0.54%	7.31%	9318	864887	1.08%	-2.02	-2.23
May-02	20	1618	1.24%	11.05%	10119	861820	1.17%	0.23	-0.86
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

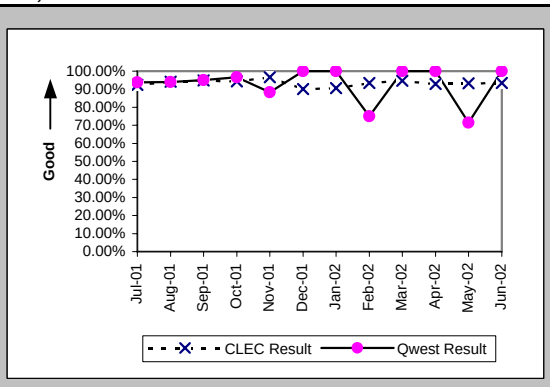
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	7	14.29%	34.99%	10345	26497	39.04%	-1.34	-1.82
Aug-01	7	12	58.33%	49.30%	11373	28525	39.87%	1.25	-0.24
Sep-01	7	17	41.18%	49.22%	9056	22386	40.45%	0.07	-0.96
Oct-01	7	15	46.67%	49.89%	8501	20997	40.49%	0.48	-0.71
Nov-01	2	3	66.67%	47.14%	6474	17290	37.44%	0.9	-0.45
Dec-01	8	30	26.67%	44.22%	5964	15540	38.38%	-1.32	-1.8
Jan-02	9	23	39.13%	48.80%	5698	13868	41.09%	-0.19	-1.12
Feb-02	5	13	38.46%	48.65%	4998	13389	37.33%	0.1	-0.94
Mar-02	5	16	31.25%	46.35%	5564	14639	38.01%	-0.56	-1.34
Apr-02	9	21	42.86%	49.49%	6784	18664	36.35%	0.62	-0.62
May-02	14	39	35.90%	47.97%	6945	19454	35.70%	0.04	-0.98
Jun-02	11	39	28.21%	45.00%	8713	22627	38.51%	-1.32	-1.8



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

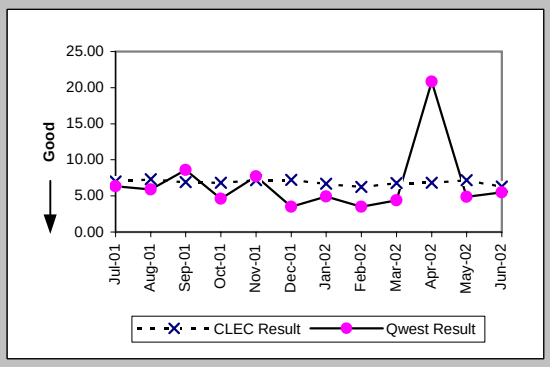
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	291	315	92.38%	26.53%	30	32	93.75%	0.17	-0.89
Aug-01	375	398	94.22%	23.33%	31	33	93.94%	-0.07	-1.04
Sep-01	258	272	94.85%	22.10%	19	20	95.00%	-0.13	-1.08
Oct-01	282	299	94.31%	23.16%	29	30	96.67%	0.42	-0.74
Nov-01	234	242	96.69%	17.88%	15	17	88.24%	-1.05	-1.64
Dec-01	216	240	90.00%	30.00%	2	2	100.00%	N/A	-0.87
Jan-02	211	233	90.56%	29.24%	10	10	100.00%	N/A	-0.43
Feb-02	183	196	93.37%	24.89%	3	4	75.00%	-0.84	-1.51
Mar-02	232	245	94.69%	22.42%	4	4	100.00%	N/A	-0.87
Apr-02	261	281	92.88%	25.71%	6	6	100.00%	N/A	-0.72
May-02	280	300	93.33%	24.94%	5	7	71.43%	-1.27	-1.77
Jun-02	359	384	93.49%	24.67%	2	2	100.00%	N/A	-0.93



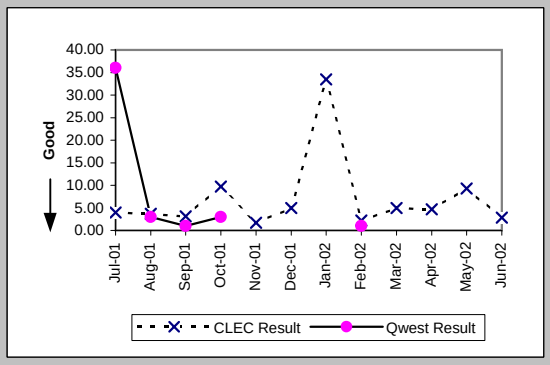
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2294	327	7.02	6.25	215	34	6.32	0.4	-0.76
Aug-01	2945	403	7.31	5.64	201	34	5.91	1.24	-0.24
Sep-01	1918	277	6.92	5.20	172	20	8.60	-0.46	-1.28
Oct-01	2062	303	6.81	6.60	138	30	4.60	2.26	0.37
Nov-01	1754	244	7.19	5.90	131	17	7.71	-0.31	-1.19
Dec-01	1747	242	7.22	5.93	7	2	3.50	1.69	0.03
Jan-02	1614	241	6.70	5.27	49	10	4.90	0.72	-0.56
Feb-02	1241	198	6.27	4.68	14	4	3.50	2.85	0.73
Mar-02	1696	250	6.78	4.93	22	5	4.40	1.06	-0.36
Apr-02	1963	288	6.82	5.55	125	6	20.83	-0.77	-1.47
May-02	2195	305	7.20	7.05	34	7	4.86	0.85	-0.48
Jun-02	2416	385	6.28	5.12	11	2	5.50	0.03	-0.98



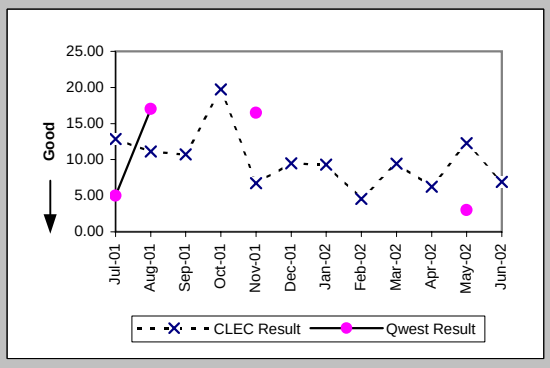
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	44	11	4.00	4.07	36	1	36.00		
Aug-01	55	15	3.67	2.89	3	1	3.00		
Sep-01	22	7	3.14	1.95	1	1	1.00		
Oct-01	97	10	9.70	10.79	3	1	3.00		
Nov-01	10	6	1.67	1.86					
Dec-01	50	10	5.00	4.42					
Jan-02	268	8	33.50	89.50					
Feb-02	13	6	2.17	1.17	1	1	1.00		
Mar-02	30	6	5.00	3.69					
Apr-02	42	9	4.67	6.28					
May-02	93	10	9.30	14.81					
Jun-02	37	13	2.85	2.23					



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

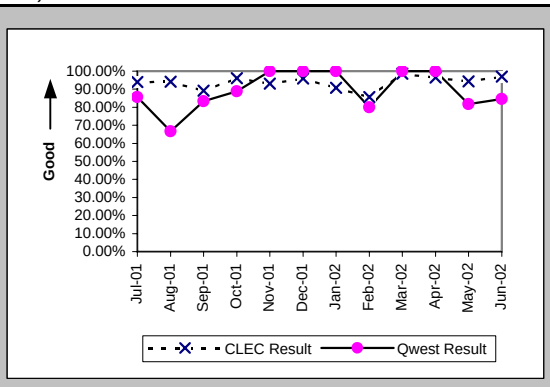
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	167	13	12.85	11.33	5	1	5.00		
Aug-01	100	9	11.11	12.17	17	1	17.00		
Sep-01	75	7	10.71	8.01					
Oct-01	138	7	19.71	27.37					
Nov-01	27	4	6.75	4.65	33	2	16.50	-0.76	-1.46
Dec-01	133	14	9.50	8.23					
Jan-02	130	14	9.29	11.35					
Feb-02	32	7	4.57	2.57					
Mar-02	66	7	9.43	9.95					
Apr-02	69	11	6.27	3.47					
May-02	135	11	12.27	14.43	6	2	3.00	0.97	-0.41
Jun-02	90	13	6.92	5.54					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

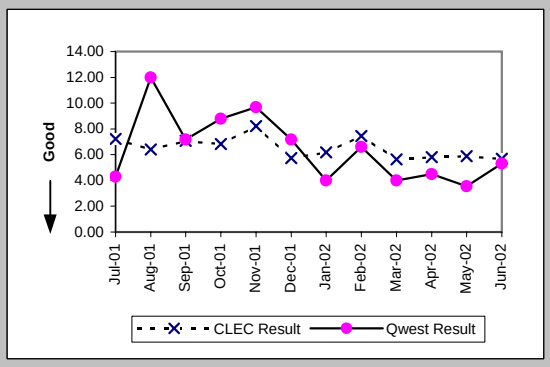
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	140	149	93.96%	23.82%	6	7	85.71%	-0.61	-1.37
Aug-01	208	221	94.12%	23.53%	4	6	66.67%	-1.41	-1.86
Sep-01	107	120	89.17%	31.08%	5	6	83.33%	-0.37	-1.23
Oct-01	123	128	96.09%	19.37%	8	9	88.89%	-0.66	-1.4
Nov-01	121	130	93.08%	25.38%	3	3	100.00%	N/A	-0.88
Dec-01	96	100	96.00%	19.60%	6	6	100.00%	N/A	-0.87
Jan-02	99	109	90.83%	28.87%	1	1	100.00%	N/A	-0.98
Feb-02	78	91	85.71%	34.99%	4	5	80.00%	-0.31	-1.19
Mar-02	135	137	98.54%	11.99%	2	2	100.00%	N/A	-1.11
Apr-02	137	142	96.48%	18.43%	2	2	100.00%	N/A	-1.02
May-02	164	174	94.25%	23.27%	9	11	81.82%	-1.04	-1.63
Jun-02	161	166	96.99%	17.09%	11	13	84.62%	-1.19	-1.72



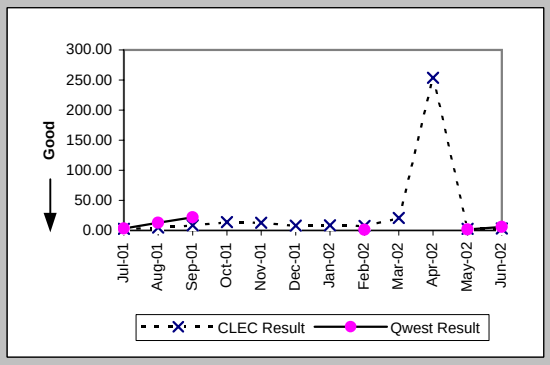
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1105	153	7.22	10.12	30	7	4.29	0.41	-0.75
Aug-01	1448	226	6.41	4.45	72	6	12.00	-1	-1.61
Sep-01	877	124	7.07	7.47	43	6	7.17	-0.02	-1.01
Oct-01	902	132	6.83	11.63	79	9	8.78	-0.55	-1.33
Nov-01	1077	131	8.22	8.23	29	3	9.67	-0.19	-1.11
Dec-01	580	101	5.74	3.79	43	6	7.17	-0.34	-1.21
Jan-02	693	112	6.19	5.40	4	1	4.00		
Feb-02	677	91	7.44	8.89	33	5	6.60	-0.33	-1.2
Mar-02	784	139	5.64	4.08	8	2	4.00	-0.16	-1.1
Apr-02	837	144	5.81	3.86	9	2	4.50	0.48	-0.71
May-02	1037	176	5.89	3.86	39	11	3.55	0.93	-0.43
Jun-02	956	168	5.69	3.46	69	13	5.31	0.15	-0.91



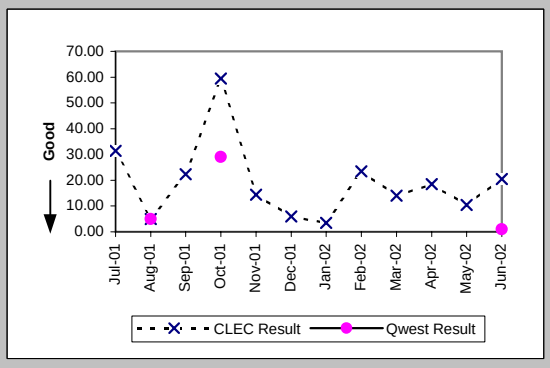
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	4	2.75	0.50	3	1	3.00		
Aug-01	60	12	5.00	4.33	13	1	13.00		
Sep-01	75	9	8.33	9.35	22	1	22.00		
Oct-01	56	4	14.00	23.37					
Nov-01	63	5	12.60	17.83					
Dec-01	16	2	8.00	5.66					
Jan-02	70	8	8.75	14.98					
Feb-02	58	8	7.25	11.57	1	1	1.00		
Mar-02	21	1	21.00						
Apr-02	507	2	253.50	357.09					
May-02	14	5	2.80	1.48	3	2	1.50	0.44	-0.73
Jun-02	9	3	3.00	3.46	6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

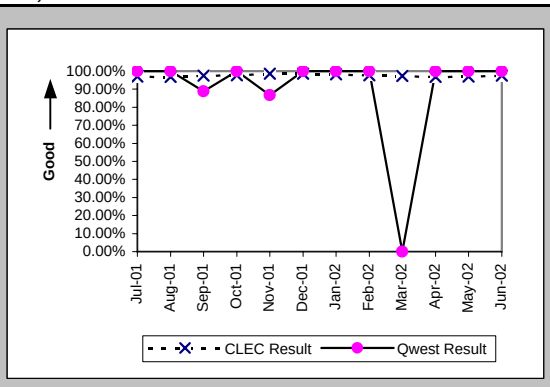
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	157	5	31.40	40.83					
Aug-01	5	1	5.00		5	1	5.00		
Sep-01	112	5	22.40	12.07					
Oct-01	119	2	59.50	84.15	29	1	29.00		
Nov-01	72	5	14.40	13.58					
Dec-01	12	2	6.00	1.41					
Jan-02	7	2	3.50	3.54					
Feb-02	117	5	23.40	16.20					
Mar-02	14	1	14.00						
Apr-02	37	2	18.50	24.75					
May-02	52	5	10.40	12.62					
Jun-02	41	2	20.50	21.92	1	1	1.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

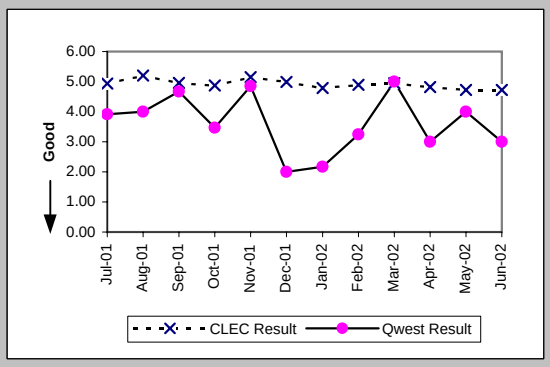
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1001	1032	97.00%	17.07%	32	32	100.00%	N/A	-0.44
Aug-01	951	983	96.74%	17.75%	26	26	100.00%	N/A	-0.49
Sep-01	923	946	97.57%	15.40%	8	9	88.89%	-0.82	-1.5
Oct-01	484	495	97.78%	14.74%	16	16	100.00%	N/A	-0.77
Nov-01	904	917	98.58%	11.82%	13	15	86.67%	-1.35	-1.82
Dec-01	1218	1235	98.62%	11.65%	1	1	100.00%	N/A	-1.04
Jan-02	935	952	98.21%	13.24%	6	6	100.00%	N/A	-0.95
Feb-02	457	468	97.65%	15.15%	4	4	100.00%	N/A	-0.97
Mar-02	397	408	97.30%	16.20%	0	1	0.00%	N/A	
Apr-02	304	314	96.82%	17.56%	1	1	100.00%	N/A	-1.03
May-02	252	260	96.92%	17.27%	1	1	100.00%	N/A	-1.04
Jun-02	275	282	97.52%	15.56%	1	1	100.00%	N/A	-1.05



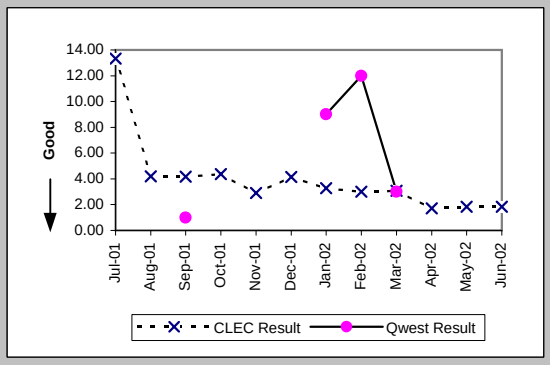
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4857	984	4.94	5.22	125	32	3.91	0.75	-0.55
Aug-01	4745	913	5.20	2.72	92	23	4.00	3.09	0.88
Sep-01	4602	927	4.96	1.88	42	9	4.67	0.18	-0.89
Oct-01	2265	465	4.87	2.24	52	15	3.47	2.07	0.26
Nov-01	4576	888	5.15	1.44	63	13	4.85	0.41	-0.75
Dec-01	5688	1139	4.99	1.60	2	1	2.00		
Jan-02	4420	922	4.79	1.48	13	6	2.17	3.72	1.26
Feb-02	2093	428	4.89	1.68	13	4	3.25	0.74	-0.55
Mar-02	1896	383	4.95	1.80	5	1	5.00		
Apr-02	1370	284	4.82	1.72	3	1	3.00		
May-02	1185	251	4.72	3.35	4	1	4.00		
Jun-02	1261	267	4.72	1.56	3	1	3.00		



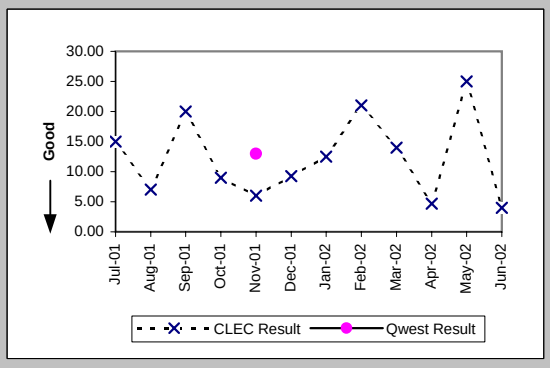
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	400	30	13.33	25.11					
Aug-01	130	31	4.19	8.76					
Sep-01	92	22	4.18	6.12	1	1	1.00		
Oct-01	35	8	4.38	4.03					
Nov-01	32	11	2.91	2.59					
Dec-01	54	13	4.15	3.85					
Jan-02	49	15	3.27	3.26	9	1	9.00		
Feb-02	30	10	3.00	1.76	12	1	12.00		
Mar-02	34	11	3.09	1.76	3	1	3.00		
Apr-02	12	7	1.71	0.76					
May-02	11	6	1.83	1.60					
Jun-02	11	6	1.83	0.98					



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

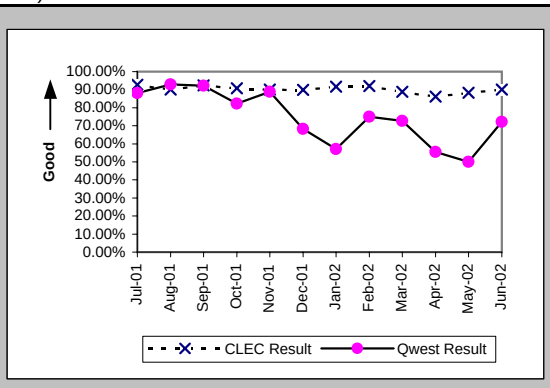
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	1	15.00						
Aug-01	7	1	7.00						
Sep-01	20	1	20.00						
Oct-01	27	3	9.00	4.00					
Nov-01	12	2	6.00	4.24	26	2	13.00		
Dec-01	37	4	9.25	10.59					
Jan-02	25	2	12.50	7.78					
Feb-02	21	1	21.00						
Mar-02	14	1	14.00						
Apr-02	14	3	4.67	2.08					
May-02	50	2	25.00	29.70					
Jun-02	4	1	4.00						



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

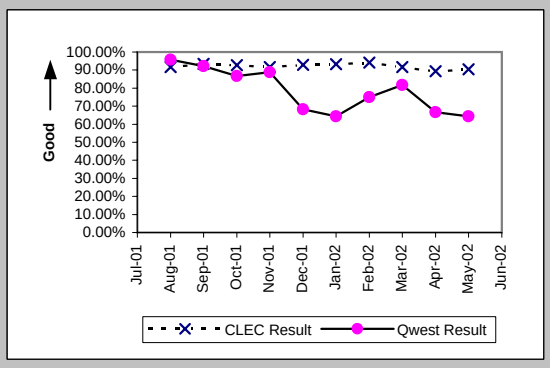
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1617	1743	92.77%	25.90%	81	92	88.04%	-1.36	-1.83
Aug-01	1408	1562	90.14%	29.81%	65	70	92.86%	0.72	-0.56
Sep-01	1367	1480	92.36%	26.56%	47	51	92.16%	-0.05	-1.03
Oct-01	1033	1139	90.69%	29.05%	37	45	82.22%	-1.46	-1.89
Nov-01	1000	1111	90.01%	29.99%	40	45	88.89%	-0.23	-1.14
Dec-01	1290	1435	89.90%	30.14%	15	22	68.18%	-2.17	-2.32
Jan-02	1321	1442	91.61%	27.73%	8	14	57.14%	-2.59	-2.58
Feb-02	949	1032	91.96%	27.20%	12	16	75.00%	-1.55	-1.95
Mar-02	691	778	88.82%	31.52%	8	11	72.73%	-1.19	-1.72
Apr-02	668	776	86.08%	34.61%	5	9	55.56%	-1.83	-2.11
May-02	661	748	88.37%	32.06%	7	14	50.00%	-2.84	-2.73
Jun-02	710	789	89.99%	30.02%	13	18	72.22%	-1.66	-2.01



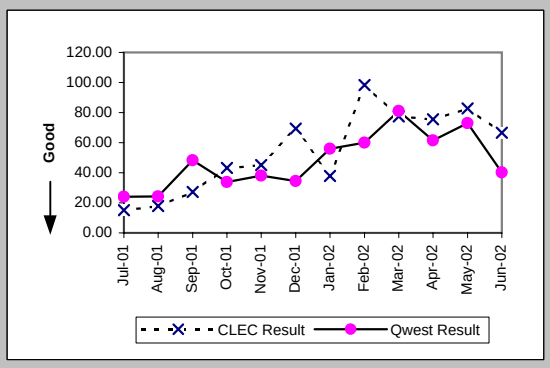
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1432	1562	91.68%	27.62%	67	70	95.71%	1.23	-0.25
Sep-01	1384	1480	93.51%	24.63%	47	51	92.16%	-0.35	-1.22
Oct-01	1056	1139	92.71%	25.99%	39	45	86.67%	-1.17	-1.71
Nov-01	1018	1111	91.63%	27.70%	40	45	88.89%	-0.57	-1.35
Dec-01	1332	1435	92.82%	25.81%	15	22	68.18%	-2.46	-2.5
Jan-02	1344	1442	93.20%	25.17%	9	14	64.29%	-2.25	-2.37
Feb-02	971	1032	94.09%	23.58%	12	16	75.00%	-1.75	-2.06
Mar-02	713	778	91.65%	27.67%	9	11	81.82%	-0.84	-1.51
Apr-02	694	776	89.43%	30.74%	6	9	66.67%	-1.44	-1.88
May-02	676	748	90.37%	29.49%	9	14	64.29%	-2.02	-2.23
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

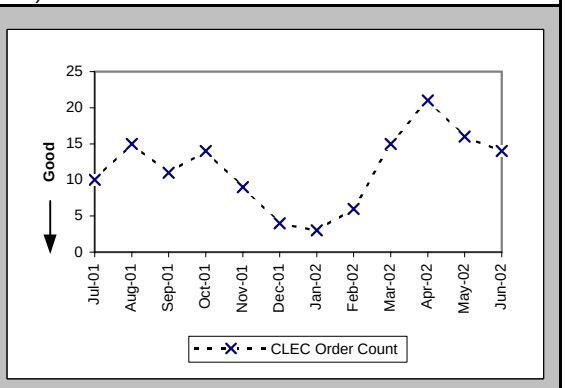
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	831	55	15.11	19.96	144	6	24.00	-1.2	-1.73
Aug-01	2257	127	17.77	19.16	218	9	24.22	-0.74	-1.45
Sep-01	3732	137	27.24	24.07	242	5	48.40	-1.4	-1.85
Oct-01	4153	96	43.26	31.20	373	11	33.91	0.73	-0.56
Nov-01	5504	122	45.11	39.49	495	13	38.08	0.55	-0.67
Dec-01	5199	75	69.32	43.17	138	4	34.50	1.8	0.09
Jan-02	4653	123	37.83	47.48	168	3	56.00	-0.72	-1.44
Feb-02	4128	42	98.29	61.30	240	4	60.00	1.56	-0.05
Mar-02	4880	63	77.46	76.32	324	4	81.00	-0.14	-1.09
Apr-02	4002	53	75.51	84.12	430	7	61.43	0.54	-0.67
May-02	4218	51	82.71	93.90	584	8	73.00	0.42	-0.74
Jun-02	4065	61	66.64	95.33	322	8	40.25	1.04	-0.37



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

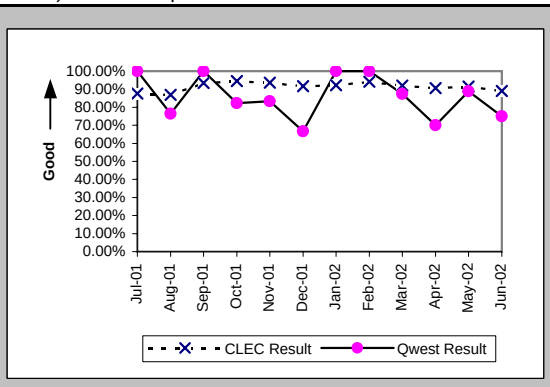
Date	CLEC Order Count
Jul-01	10
Aug-01	15
Sep-01	11
Oct-01	14
Nov-01	9
Dec-01	4
Jan-02	3
Feb-02	6
Mar-02	15
Apr-02	21
May-02	16
Jun-02	14



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

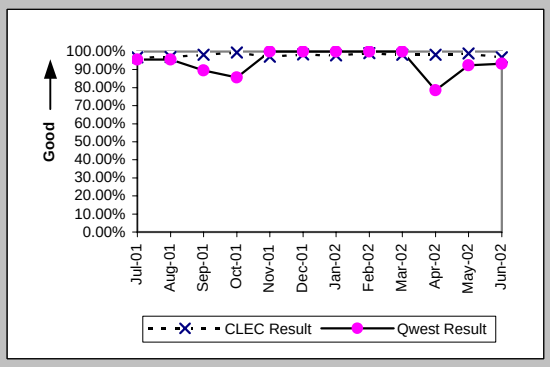
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	405	462	87.66%	32.89%	21	21	100.00%	N/A	0.17
Aug-01	401	462	86.80%	33.85%	13	17	76.47%	-0.99	-1.6
Sep-01	342	366	93.44%	24.75%	11	11	100.00%	N/A	-0.55
Oct-01	293	310	94.52%	22.77%	14	17	82.35%	-1.28	-1.78
Nov-01	232	248	93.55%	24.57%	10	12	83.33%	-0.93	-1.56
Dec-01	211	230	91.74%	27.53%	4	6	66.67%	-1.29	-1.78
Jan-02	164	178	92.13%	26.92%	7	7	100.00%	N/A	-0.64
Feb-02	179	190	94.21%	23.35%	5	5	100.00%	N/A	-0.81
Mar-02	150	163	92.02%	27.09%	7	8	87.50%	-0.38	-1.23
Apr-02	262	289	90.66%	29.10%	7	10	70.00%	-1.4	-1.85
May-02	271	296	91.55%	27.81%	8	9	88.89%	-0.25	-1.15
Jun-02	274	308	88.96%	31.34%	9	12	75.00%	-1.1	-1.67



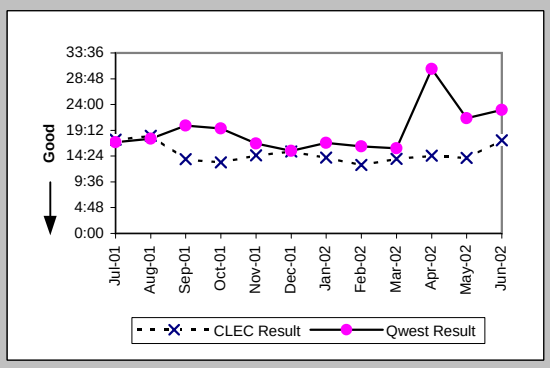
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	606	626	96.81%	17.59%	22	23	95.65%	-0.27	-1.16
Aug-01	594	613	96.90%	17.33%	22	23	95.65%	-0.29	-1.18
Sep-01	492	501	98.20%	13.28%	17	19	89.47%	-1.22	-1.74
Oct-01	439	441	99.55%	6.72%	18	21	85.71%	-1.77	-2.08
Nov-01	335	345	97.10%	16.78%	15	15	100.00%	N/A	-0.72
Dec-01	324	329	98.48%	12.23%	9	9	100.00%	N/A	-0.95
Jan-02	232	237	97.89%	14.37%	10	10	100.00%	N/A	-0.89
Feb-02	242	244	99.18%	9.02%	9	9	100.00%	N/A	-1.05
Mar-02	226	230	98.26%	13.07%	10	10	100.00%	N/A	-0.93
Apr-02	385	392	98.21%	13.24%	11	14	78.57%	-1.76	-2.07
May-02	370	374	98.93%	10.29%	12	13	92.31%	-0.88	-1.54
Jun-02	399	412	96.84%	17.48%	14	15	93.33%	-0.54	-1.33



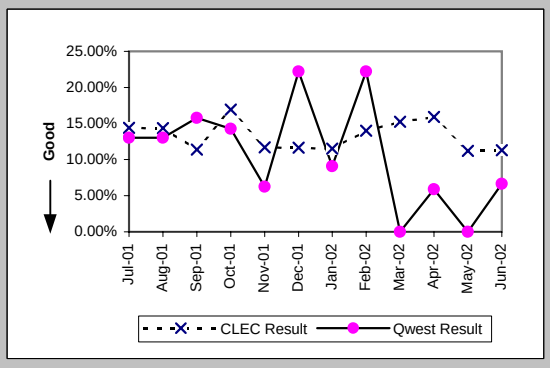
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10909:04	626	17:26	14:47	389:46	23	16:57	0.02	-0.99
Aug-01	11144:59	613	18:11	20:21	405:08	23	17:37	-0.06	-1.03
Sep-01	6912:24	501	13:48	11:34	381:00	19	20:03	-0.95	-1.58
Oct-01	5826:06	441	13:13	9:12	410:12	21	19:32	-1.38	-1.84
Nov-01	5013:34	345	14:32	12:08	251:13	15	16:45	-0.73	-1.44
Dec-01	5019:19	329	15:15	11:06	138:16	9	15:22	-0.03	-1.02
Jan-02	3343:58	237	14:07	15:53	168:28	10	16:51	-0.66	-1.4
Feb-02	3114:38	244	12:46	9:44	145:51	9	16:12	-0.69	-1.42
Mar-02	3191:41	230	13:53	10:32	158:45	10	15:52	-0.62	-1.38
Apr-02	5679:22	392	14:29	10:51	429:06	14	30:39	-1.74	-2.06
May-02	5268:22	374	14:05	10:06	279:03	13	21:28	-1.2	-1.73
Jun-02	7149:14	412	17:21	14:44	344:45	15	22:59	-1.22	-1.74



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

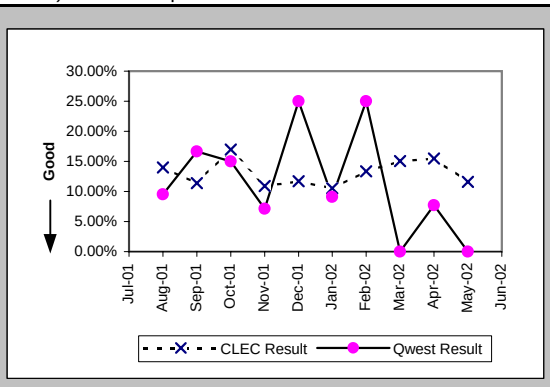
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	93	646	14.40%	35.11%	3	23	13.04%	0.11	-0.94
Aug-01	91	634	14.35%	35.06%	3	23	13.04%	0.1	-0.94
Sep-01	59	518	11.39%	31.77%	3	19	15.79%	-0.52	-1.31
Oct-01	77	455	16.92%	37.50%	3	21	14.29%	0.24	-0.85
Nov-01	43	368	11.68%	32.12%	1	16	6.25%	0.58	-0.65
Dec-01	39	335	11.64%	32.07%	2	9	22.22%	-0.75	-1.46
Jan-02	28	243	11.52%	31.93%	1	11	9.09%	0.12	-0.93
Feb-02	36	257	14.01%	34.71%	2	9	22.22%	-0.58	-1.35
Mar-02	36	236	15.25%	35.95%	0	11	0.00%	N/A	-0.11
Apr-02	64	402	15.92%	36.59%	1	17	5.88%	1.11	-0.33
May-02	44	393	11.20%	31.53%	0	13	0.00%	N/A	-0.21
Jun-02	48	425	11.29%	31.65%	1	15	6.67%	0.46	-0.72



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

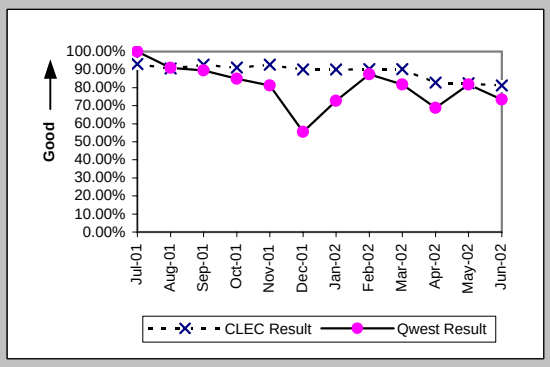
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	85	608	13.98%	34.68%	2	21	9.52%	0.51	-0.69
Sep-01	56	492	11.38%	31.76%	3	18	16.67%	-0.59	-1.36
Oct-01	74	436	16.97%	37.54%	3	20	15.00%	0.16	-0.91
Nov-01	38	348	10.92%	31.19%	1	14	7.14%	0.33	-0.8
Dec-01	36	307	11.73%	32.17%	2	8	25.00%	-0.86	-1.52
Jan-02	24	228	10.53%	30.69%	1	11	9.09%	0.01	-0.99
Feb-02	32	240	13.33%	33.99%	2	8	25.00%	-0.75	-1.46
Mar-02	33	219	15.07%	35.77%	0	11	0.00%	N/A	-0.12
Apr-02	60	387	15.50%	36.19%	1	13	7.69%	0.7	-0.58
May-02	43	371	11.59%	32.01%	0	12	0.00%	N/A	-0.24
Jun-02									



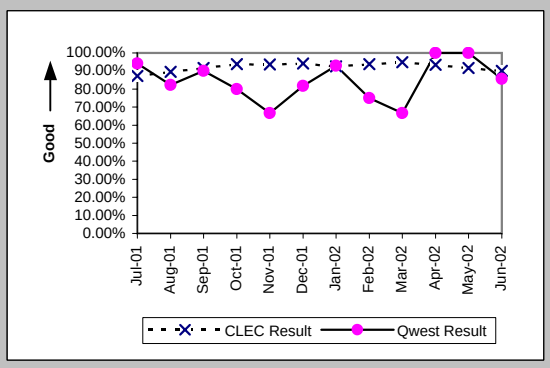
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	601	646	93.03%	25.46%	20	20	100.00%	N/A	-0.25
Aug-01	574	634	90.54%	29.27%	20	22	90.91%	-0.04	-1.03
Sep-01	480	518	92.66%	26.07%	17	19	89.47%	-0.45	-1.27
Oct-01	415	455	91.21%	28.32%	17	20	85.00%	-0.76	-1.46
Nov-01	341	368	92.66%	26.07%	13	16	81.25%	-1.15	-1.7
Dec-01	302	335	90.15%	29.80%	5	9	55.56%	-2.06	-2.25
Jan-02	219	243	90.12%	29.83%	8	11	72.73%	-1.27	-1.77
Feb-02	232	257	90.27%	29.63%	7	8	87.50%	-0.23	-1.14
Mar-02	213	236	90.25%	29.66%	9	11	81.82%	-0.71	-1.43
Apr-02	333	402	82.84%	37.71%	11	16	68.75%	-1.19	-1.72
May-02	324	393	82.44%	38.05%	9	11	81.82%	-0.05	-1.03
Jun-02	345	425	81.18%	39.09%	11	15	73.33%	-0.68	-1.41



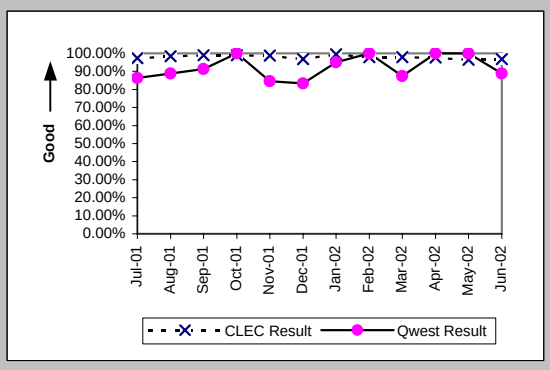
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	197	226	87.17%	33.44%	16	17	94.12%	0.77	-0.53
Aug-01	258	288	89.58%	30.55%	14	17	82.35%	-0.76	-1.46
Sep-01	208	227	91.63%	27.69%	18	20	90.00%	-0.23	-1.14
Oct-01	181	193	93.78%	24.15%	8	10	80.00%	-1.06	-1.65
Nov-01	159	170	93.53%	24.60%	6	9	66.67%	-1.67	-2.01
Dec-01	98	104	94.23%	23.32%	9	11	81.82%	-1.02	-1.62
Jan-02	111	120	92.50%	26.34%	13	14	92.86%	-0.11	-1.07
Feb-02	107	114	93.86%	24.01%	6	8	75.00%	-1.19	-1.72
Mar-02	127	134	94.78%	22.25%	2	3	66.67%	-1.02	-1.62
Apr-02	158	169	93.49%	24.67%	9	9	100.00%	N/A	-0.62
May-02	189	206	91.75%	27.52%	6	6	100.00%	N/A	-0.67
Jun-02	183	203	90.15%	29.80%	6	7	85.71%	-0.33	-1.2



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

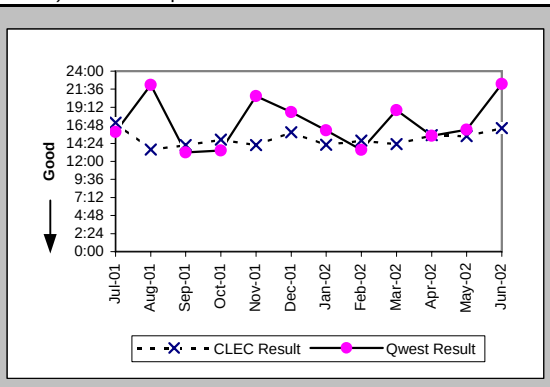
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	298	306	97.39%	15.96%	19	22	86.36%	-1.46	-1.88
Aug-01	366	372	98.39%	12.60%	24	27	88.89%	-1.52	-1.92
Sep-01	292	295	98.98%	10.03%	21	23	91.30%	-1.26	-1.77
Oct-01	274	277	98.92%	10.35%	14	14	100.00%	N/A	-0.96
Nov-01	233	236	98.73%	11.20%	11	13	84.62%	-1.37	-1.83
Dec-01	151	156	96.79%	17.61%	10	12	83.33%	-1.21	-1.73
Jan-02	165	166	99.40%	7.74%	19	20	95.00%	-0.85	-1.52
Feb-02	141	144	97.92%	14.28%	8	8	100.00%	N/A	-0.94
Mar-02	180	184	97.83%	14.58%	7	8	87.50%	-0.86	-1.53
Apr-02	218	223	97.76%	14.81%	13	13	100.00%	N/A	-0.83
May-02	246	255	96.47%	18.45%	12	12	100.00%	N/A	-0.73
Jun-02	246	254	96.85%	17.47%	8	9	88.89%	-0.75	-1.45



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

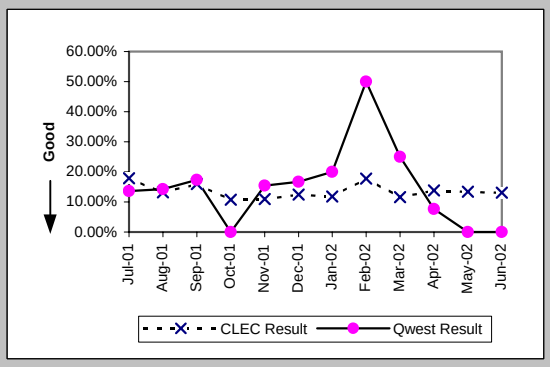
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5245:53	306	17:09	12:48	350:05	22	15:55	0.12	-0.93
Aug-01	5052:30	372	13:35	11:59	598:40	27	22:10	-2.14	-2.3
Sep-01	4186:31	295	14:11	10:58	303:23	23	13:11	0.3	-0.82
Oct-01	4122:09	277	14:53	9:59	188:35	14	13:28	0.45	-0.72
Nov-01	3342:30	236	14:10	10:51	269:12	13	20:42	-1.09	-1.66
Dec-01	2475:08	156	15:52	16:41	222:49	12	18:34	-0.39	-1.24
Jan-02	2362:24	166	14:14	11:11	322:39	20	16:08	-0.52	-1.32
Feb-02	2129:12	144	14:47	11:38	108:17	8	13:32	0.37	-0.78
Mar-02	2629:46	184	14:18	12:04	150:35	8	18:49	-0.57	-1.35
Apr-02	3455:52	223	15:30	11:53	200:08	13	15:24	0.22	-0.86
May-02	3918:36	255	15:22	13:06	194:20	12	16:12	-0.32	-1.19
Jun-02	4170:58	254	16:25	14:42	200:38	9	22:18	-0.78	-1.48



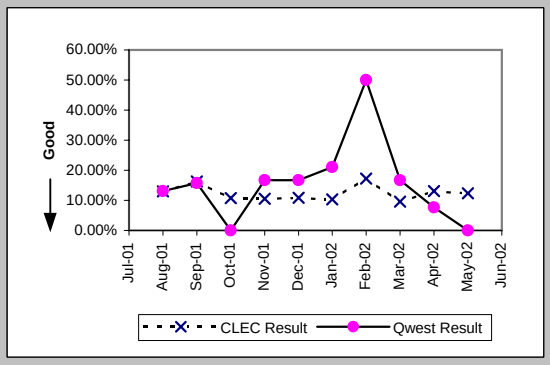
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	313	17.89%	38.33%	3	22	13.64%	0.44	-0.73
Aug-01	52	393	13.23%	33.88%	4	28	14.29%	-0.15	-1.09
Sep-01	48	301	15.95%	36.61%	4	23	17.39%	-0.18	-1.11
Oct-01	30	280	10.71%	30.93%	0	14	0.00%	N/A	-0.19
Nov-01	26	238	10.92%	31.19%	2	13	15.38%	-0.43	-1.26
Dec-01	20	161	12.42%	32.98%	2	12	16.67%	-0.38	-1.23
Jan-02	20	169	11.83%	32.30%	4	20	20.00%	-0.86	-1.52
Feb-02	26	146	17.81%	38.26%	4	8	50.00%	-1.77	-2.08
Mar-02	22	189	11.64%	32.07%	2	8	25.00%	-0.85	-1.52
Apr-02	31	224	13.84%	34.53%	1	13	7.69%	0.53	-0.68
May-02	35	262	13.36%	34.02%	0	12	0.00%	N/A	-0.15
Jun-02	34	260	13.08%	33.71%	0	9	0.00%	N/A	-0.32



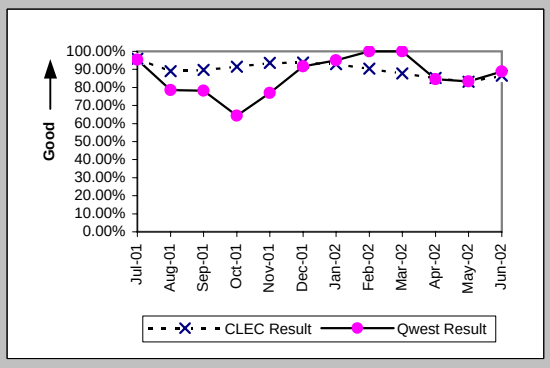
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	48	370	12.97%	33.60%	3	23	13.04%	-0.01	-1.01
Sep-01	46	282	16.31%	36.95%	3	19	15.79%	-0.02	-1.01
Oct-01	29	269	10.78%	31.01%	0	13	0.00%	N/A	-0.23
Nov-01	24	228	10.53%	30.69%	2	12	16.67%	-0.56	-1.34
Dec-01	16	148	10.81%	31.05%	2	12	16.67%	-0.52	-1.32
Jan-02	16	155	10.32%	30.43%	4	19	21.05%	-1.08	-1.66
Feb-02	24	139	17.27%	37.80%	4	8	50.00%	-1.8	-2.09
Mar-02	17	178	9.55%	29.39%	1	6	16.67%	-0.46	-1.28
Apr-02	28	214	13.08%	33.72%	1	13	7.69%	0.46	-0.72
May-02	31	251	12.35%	32.90%	0	12	0.00%	N/A	-0.2
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

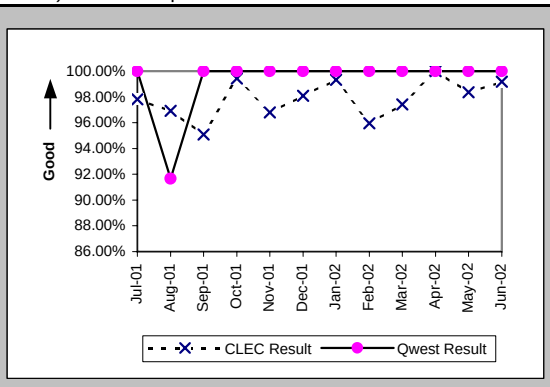
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	300	313	95.85%	19.95%	21	22	95.45%	-0.09	-1.05
Aug-01	350	393	89.06%	31.22%	22	28	78.57%	-1.31	-1.79
Sep-01	270	301	89.70%	30.39%	18	23	78.26%	-1.28	-1.78
Oct-01	256	280	91.43%	27.99%	9	14	64.29%	-2.07	-2.26
Nov-01	223	238	93.70%	24.30%	10	13	76.92%	-1.4	-1.85
Dec-01	151	161	93.79%	24.14%	11	12	91.67%	-0.26	-1.16
Jan-02	157	169	92.90%	25.68%	19	20	95.00%	0.21	-0.87
Feb-02	132	146	90.41%	29.44%	8	8	100.00%	N/A	-0.52
Mar-02	166	189	87.83%	32.69%	8	8	100.00%	N/A	-0.41
Apr-02	191	224	85.27%	35.44%	11	13	84.62%	-0.06	-1.04
May-02	218	262	83.21%	37.38%	10	12	83.33%	-0.08	-1.05
Jun-02	225	260	86.54%	34.13%	8	9	88.89%	0.08	-0.95



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

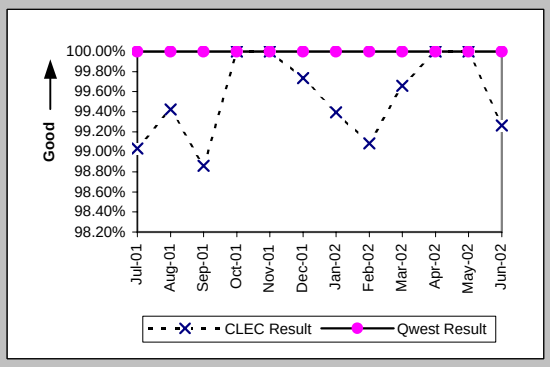
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	312	319	97.81%	14.65%	16	16	100.00%	N/A	-0.78
Aug-01	221	228	96.93%	17.25%	11	12	91.67%	-0.64	-1.39
Sep-01	155	163	95.09%	21.60%	6	6	100.00%	N/A	-0.82
Oct-01	172	173	99.42%	7.58%	7	7	100.00%	N/A	-1.15
Nov-01	151	156	96.79%	17.61%	8	8	100.00%	N/A	-0.85
Dec-01	154	157	98.09%	13.69%	5	5	100.00%	N/A	-1.01
Jan-02	149	150	99.33%	8.14%	4	4	100.00%	N/A	-1.17
Feb-02	142	148	95.95%	19.72%	10	10	100.00%	N/A	-0.74
Mar-02	113	116	97.41%	15.87%	6	6	100.00%	N/A	-0.95
Apr-02	147	147	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	121	123	98.37%	12.65%	8	8	100.00%	N/A	-1
Jun-02	122	123	99.19%	8.98%	5	5	100.00%	N/A	-1.15



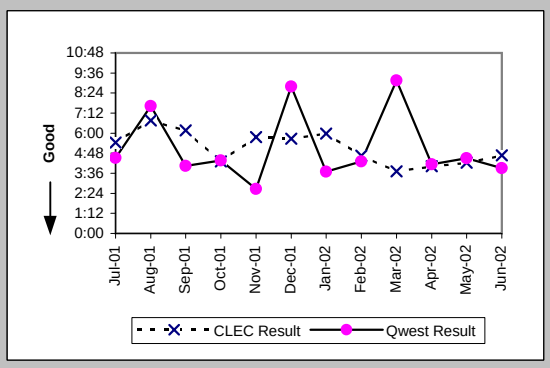
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	512	517	99.03%	9.79%	31	31	100.00%	N/A	-0.82
Aug-01	345	347	99.42%	7.57%	27	27	100.00%	N/A	-0.97
Sep-01	260	263	98.86%	10.62%	14	14	100.00%	N/A	-0.95
Oct-01	319	319	100.00%	0.00%	22	22	100.00%	N/A	N/A
Nov-01	355	355	100.00%	0.00%	19	19	100.00%	N/A	N/A
Dec-01	378	379	99.74%	5.13%	13	13	100.00%	N/A	-1.15
Jan-02	327	329	99.39%	7.77%	12	12	100.00%	N/A	-1.06
Feb-02	325	328	99.09%	9.52%	18	18	100.00%	N/A	-0.94
Mar-02	292	293	99.66%	5.83%	14	14	100.00%	N/A	-1.14
Apr-02	363	363	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-02	274	274	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-02	269	271	99.26%	8.56%	9	9	100.00%	N/A	-1.06



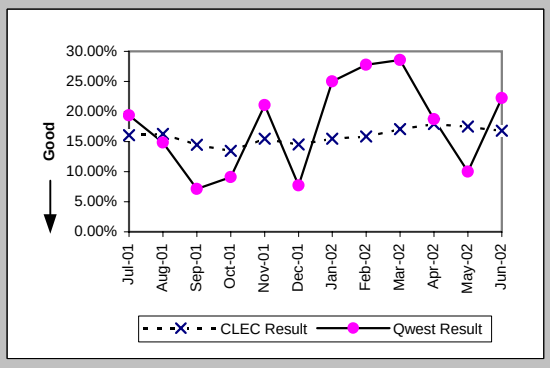
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2810:43	517	5:26	10:45	140:07	31	4:31	0.5	-0.7
Aug-01	2346:04	347	6:46	11:42	205:26	27	7:37	-0.44	-1.27
Sep-01	1621:18	263	6:10	10:30	56:34	14	4:02	0.52	-0.69
Oct-01	1377:12	319	4:19	6:06	96:00	22	4:22	-0.03	-1.02
Nov-01	2047:11	355	5:46	7:50	50:34	19	2:40	2.23	0.35
Dec-01	2150:28	379	5:40	8:20	114:15	13	8:47	-0.82	-1.5
Jan-02	1966:26	329	5:59	9:38	44:25	12	3:42	0.7	-0.57
Feb-02	1523:41	328	4:39	8:30	77:19	18	4:18	0.05	-0.97
Mar-02	1088:07	293	3:43	6:40	128:02	14	9:09	-2.24	-2.36
Apr-02	1456:43	363	4:01	6:39	66:06	16	4:08	-0.09	-1.06
May-02	1158:21	274	4:14	6:20	89:53	20	4:30	-0.21	-1.13
Jun-02	1264:07	271	4:40	8:14	35:09	9	3:54	0.01	-0.99



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

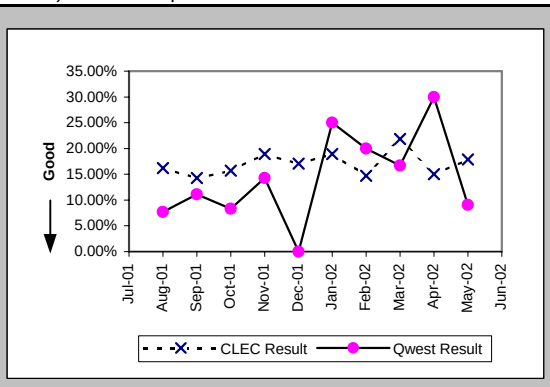
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	83	517	16.05%	36.71%	6	31	19.35%	-0.45	-1.27
Aug-01	57	350	16.29%	36.92%	4	27	14.81%	0.13	-0.92
Sep-01	38	263	14.45%	35.16%	1	14	7.14%	0.69	-0.58
Oct-01	43	319	13.48%	34.15%	2	22	9.09%	0.51	-0.69
Nov-01	55	355	15.49%	36.18%	4	19	21.05%	-0.58	-1.35
Dec-01	55	379	14.51%	35.22%	1	13	7.69%	0.6	-0.63
Jan-02	51	329	15.50%	36.19%	3	12	25.00%	-0.75	-1.45
Feb-02	52	328	15.85%	36.52%	5	18	27.78%	-1.1	-1.67
Mar-02	50	293	17.06%	37.62%	4	14	28.57%	-0.93	-1.57
Apr-02	65	363	17.91%	38.34%	3	16	18.75%	-0.08	-1.05
May-02	48	274	17.52%	38.01%	2	20	10.00%	0.82	-0.5
Jun-02	46	274	16.79%	37.38%	2	9	22.22%	-0.39	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

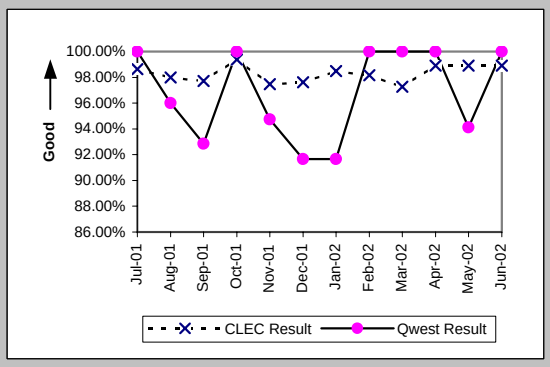
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	28	173	16.19%	36.83%	1	13	7.69%	0.74	-0.55
Sep-01	17	119	14.29%	34.99%	1	9	11.11%	0.13	-0.92
Oct-01	24	153	15.69%	36.37%	1	12	8.33%	0.59	-0.64
Nov-01	35	185	18.92%	39.17%	2	14	14.29%	0.35	-0.79
Dec-01	34	199	17.09%	37.64%	0	8	0.00%	N/A	-0.23
Jan-02	32	169	18.93%	39.18%	2	8	25.00%	-0.39	-1.24
Feb-02	20	136	14.71%	35.42%	2	10	20.00%	-0.4	-1.25
Mar-02	28	128	21.88%	41.34%	1	6	16.67%	0.18	-0.89
Apr-02	23	153	15.03%	35.74%	3	10	30.00%	-1	-1.61
May-02	22	123	17.89%	38.32%	1	11	9.09%	0.65	-0.6
Jun-02									



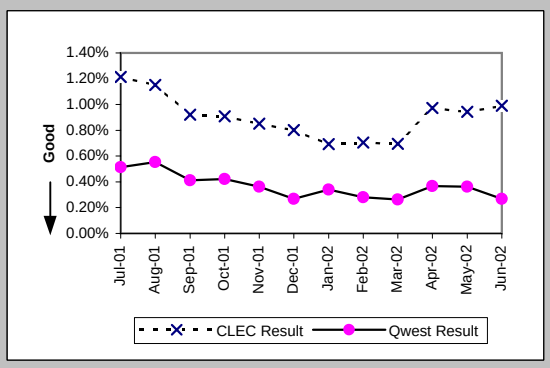
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	510	517	98.65%	11.56%	29	29	100.00%	N/A	-0.75
Aug-01	343	350	98.00%	14.00%	24	25	96.00%	-0.49	-1.3
Sep-01	257	263	97.72%	14.93%	13	14	92.86%	-0.69	-1.42
Oct-01	317	319	99.37%	7.89%	22	22	100.00%	N/A	-0.99
Nov-01	346	355	97.46%	15.72%	18	19	94.74%	-0.52	-1.32
Dec-01	370	379	97.63%	15.23%	11	12	91.67%	-0.74	-1.45
Jan-02	324	329	98.48%	12.23%	11	12	91.67%	-0.84	-1.51
Feb-02	322	328	98.17%	13.40%	18	18	100.00%	N/A	-0.79
Mar-02	285	293	97.27%	16.30%	13	13	100.00%	N/A	-0.77
Apr-02	359	363	98.90%	10.44%	15	15	100.00%	N/A	-0.93
May-02	271	274	98.91%	10.41%	16	17	94.12%	-0.81	-1.49
Jun-02	271	274	98.91%	10.41%	7	7	100.00%	N/A	-1.03



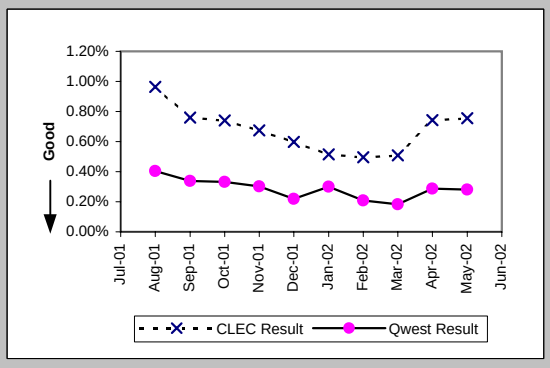
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1476	121535	1.21%	10.95%	76	14765	0.51%	11.22	5.82
Aug-01	1377	119472	1.15%	10.67%	78	14067	0.55%	9.04	4.49
Sep-01	1082	117602	0.92%	9.55%	56	13596	0.41%	8.76	4.33
Oct-01	1054	116047	0.91%	9.49%	57	13522	0.42%	8.27	4.03
Nov-01	961	112945	0.85%	9.18%	48	13262	0.36%	8.87	4.39
Dec-01	875	109203	0.80%	8.92%	34	12726	0.27%	11.05	5.72
Jan-02	741	107063	0.69%	8.29%	43	12628	0.34%	6.41	2.9
Feb-02	731	103747	0.70%	8.36%	35	12531	0.28%	8.52	4.18
Mar-02	718	103385	0.69%	8.30%	33	12522	0.26%	8.88	4.4
Apr-02	989	101691	0.97%	9.81%	46	12516	0.37%	10.55	5.42
May-02	929	98506	0.94%	9.67%	45	12458	0.36%	10.2	5.2
Jun-02	959	96744	0.99%	9.91%	33	12352	0.27%	14.68	7.93



Trouble Rate (Percent) (MR-8*) (Parity)

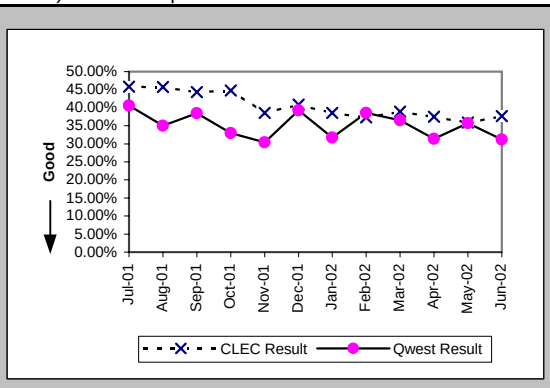
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1151	119472	0.96%	9.77%	57	14067	0.41%	9.86	4.99
Sep-01	893	117602	0.76%	8.68%	46	13596	0.34%	8	3.87
Oct-01	858	116047	0.74%	8.57%	45	13522	0.33%	7.77	3.72
Nov-01	761	112945	0.67%	8.18%	40	13262	0.30%	7.39	3.5
Dec-01	654	109203	0.60%	7.72%	28	12726	0.22%	8.63	4.25
Jan-02	552	107063	0.52%	7.16%	38	12628	0.30%	4.17	1.53
Feb-02	515	103747	0.50%	7.03%	26	12531	0.21%	6.71	3.08
Mar-02	525	103385	0.51%	7.11%	23	12522	0.18%	8	3.86
Apr-02	754	101691	0.74%	8.58%	36	12516	0.29%	8.95	4.44
May-02	745	98506	0.76%	8.66%	35	12458	0.28%	9.44	4.74
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

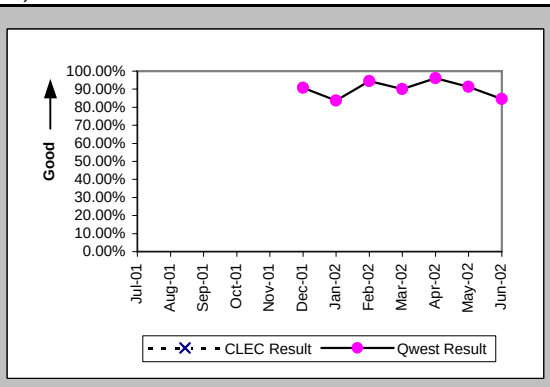
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1247	2723	45.80%	49.82%	52	128	40.63%	1.15	-0.3
Aug-01	1161	2538	45.74%	49.82%	42	120	35.00%	2.32	0.41
Sep-01	862	1944	44.34%	49.68%	35	91	38.46%	1.1	-0.33
Oct-01	855	1909	44.79%	49.73%	28	85	32.94%	2.17	0.32
Nov-01	604	1565	38.59%	48.68%	21	69	30.43%	1.37	-0.17
Dec-01	605	1480	40.88%	49.16%	22	56	39.29%	0.23	-0.86
Jan-02	465	1206	38.56%	48.67%	20	63	31.75%	1.08	-0.34
Feb-02	436	1167	37.36%	48.38%	22	57	38.60%	-0.19	-1.11
Mar-02	457	1175	38.89%	48.75%	19	52	36.54%	0.33	-0.8
Apr-02	593	1582	37.48%	48.41%	21	67	31.34%	1.01	-0.38
May-02	521	1450	35.93%	47.98%	25	70	35.71%	0.02	-0.99
Jun-02	579	1538	37.65%	48.45%	15	48	31.25%	0.89	-0.46



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

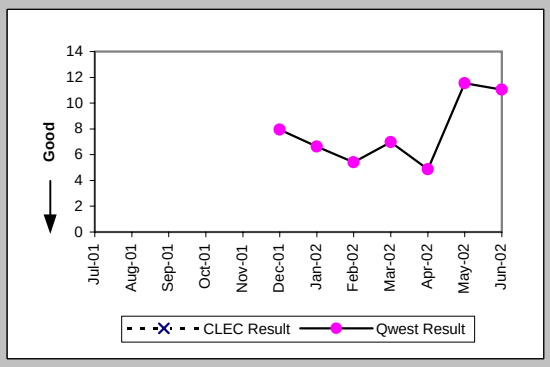
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					49	54	90.74%		
Jan-02					51	61	83.61%		
Feb-02					52	55	94.55%		
Mar-02					63	70	90.00%		
Apr-02					73	76	96.05%		
May-02					52	57	91.23%		
Jun-02					44	52	84.62%		



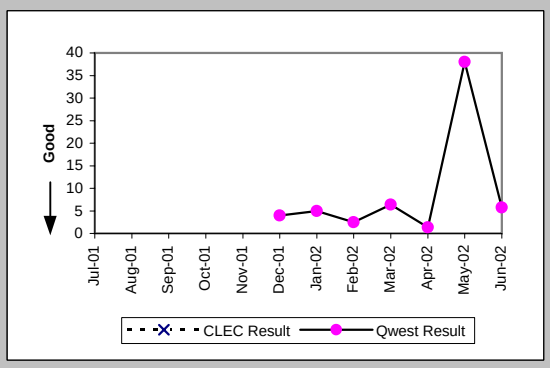
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					429	54	7.94		
Jan-02					418	63	6.63		
Feb-02					298	55	5.42		
Mar-02					488	70	6.97		
Apr-02					384	79	4.86		
May-02					670	58	11.55		
Jun-02					585	53	11.04		



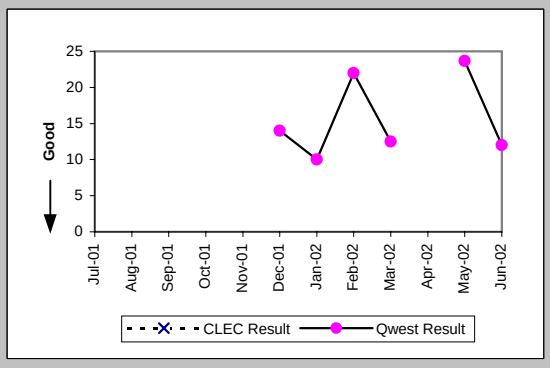
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					4	1	4.00		
Jan-02					35	7	5.00		
Feb-02					5	2	2.50		
Mar-02					32	5	6.40		
Apr-02					4	3	1.33		
May-02					114	3	38.00		
Jun-02					23	4	5.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

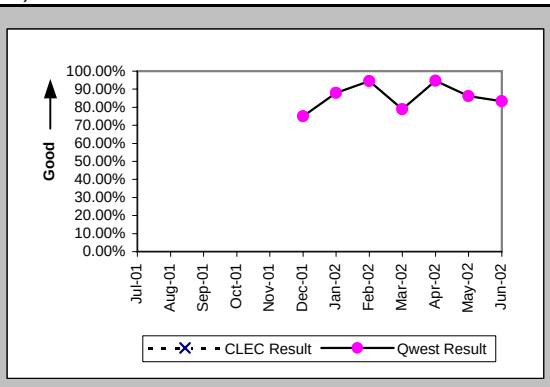
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					56	4	14.00		
Jan-02					30	3	10.00		
Feb-02					22	1	22.00		
Mar-02					25	2	12.50		
Apr-02									
May-02					71	3	23.67		
Jun-02					48	4	12.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

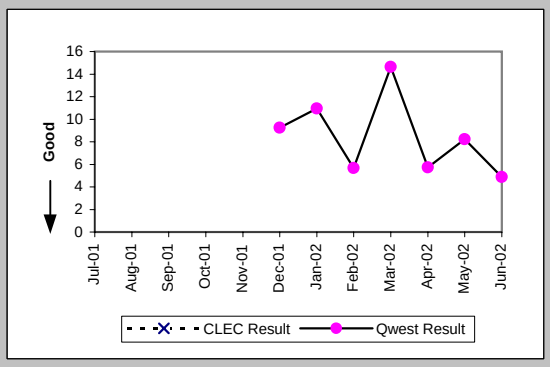
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9	12	75.00%		
Jan-02					22	25	88.00%		
Feb-02					17	18	94.44%		
Mar-02					15	19	78.95%		
Apr-02					18	19	94.74%		
May-02					25	29	86.21%		
Jun-02					15	18	83.33%		



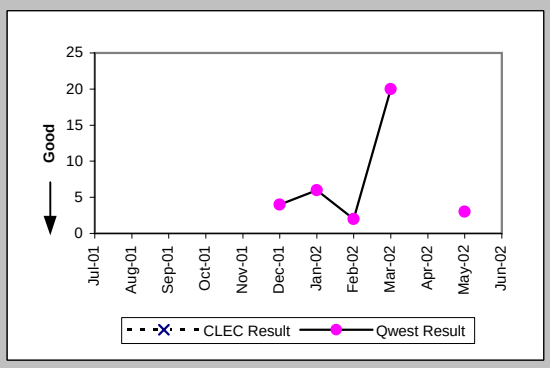
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					111	12	9.25		
Jan-02					274	25	10.96		
Feb-02					102	18	5.67		
Mar-02					278	19	14.63		
Apr-02					109	19	5.74		
May-02					255	31	8.23		
Jun-02					88	18	4.89		



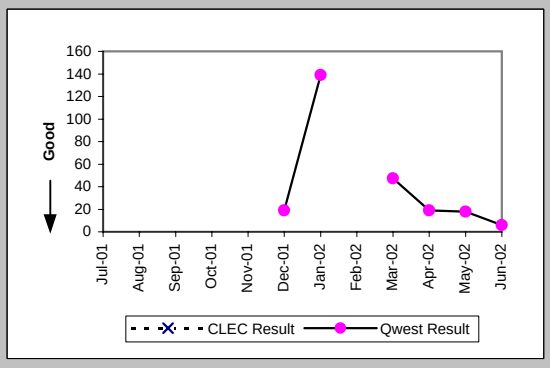
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					4	1	4.00		
Jan-02					12	2	6.00		
Feb-02					2	1	2.00		
Mar-02					20	1	20.00		
Apr-02									
May-02					3	1	3.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

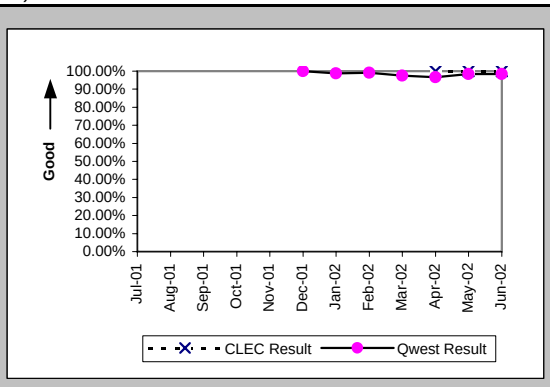
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					38	2	19.00		
Jan-02					139	1	139.00		
Feb-02									
Mar-02					142	3	47.33		
Apr-02					19	1	19.00		
May-02					54	3	18.00		
Jun-02					18	3	6.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

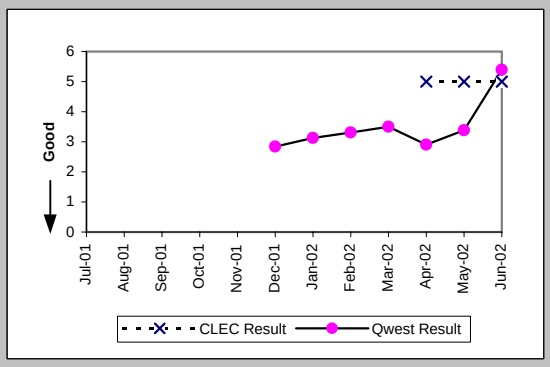
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					96	96	100.00%		
Jan-02					79	80	98.75%		
Feb-02					122	123	99.19%		
Mar-02					114	117	97.44%		
Apr-02	1	1	100.00%	0.00%	56	58	96.55%	-0.19	-1.11
May-02	12	12	100.00%	0.00%	64	65	98.46%	-0.4	-1.24
Jun-02	1	1	100.00%	0.00%	60	61	98.36%	-0.13	-1.08



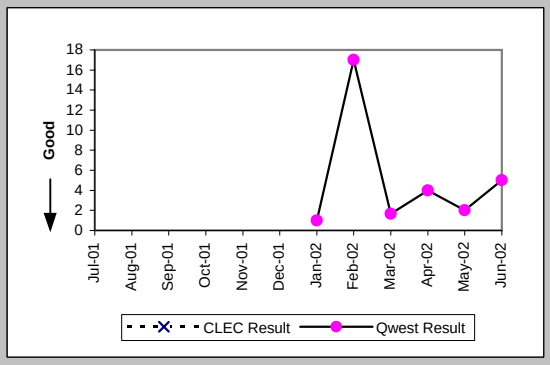
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					182	64	2.84		
Jan-02					122	39	3.13		
Feb-02					192	58	3.31		
Mar-02					161	46	3.50		
Apr-02	5	1	5.00		90	31	2.90	3.72	1.26
May-02	60	12	5.00	0.00	108	32	3.38	2.88	0.75
Jun-02	5	1	5.00		97	18	5.39	-0.08	-1.05



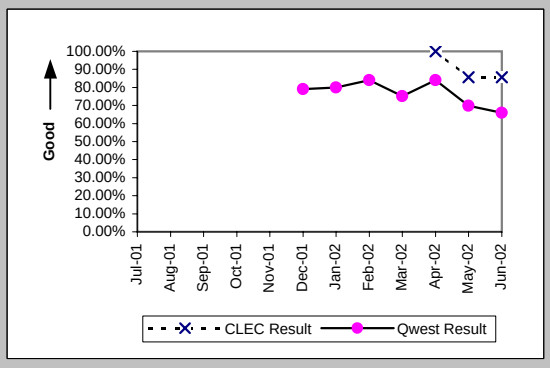
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02					17	1	17.00		
Mar-02					5	3	1.67		
Apr-02					8	2	4.00		
May-02					2	1	2.00		
Jun-02					5	1	5.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

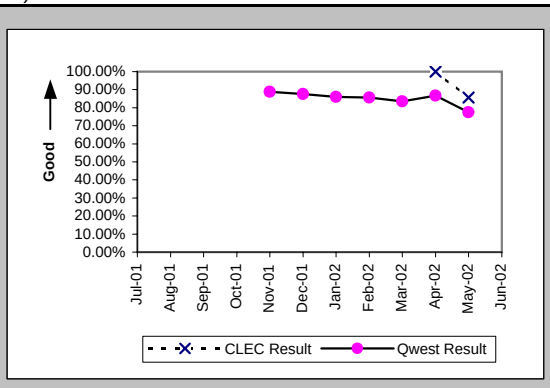
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					147	186	79.03%		
Jan-02					132	165	80.00%		
Feb-02					153	182	84.07%		
Mar-02					151	201	75.12%		
Apr-02	1	1	100.00%	0.00%	152	181	83.98%	-0.44	-1.26
May-02	6	7	85.71%	34.99%	109	156	69.87%	-0.89	-1.54
Jun-02	6	7	85.71%	34.99%	95	144	65.97%	-1.08	-1.65



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

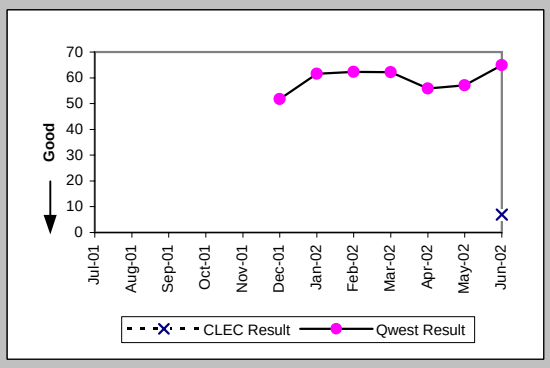
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					231	260	88.85%		
Dec-01					163	186	87.63%		
Jan-02					142	165	86.06%		
Feb-02					156	182	85.71%		
Mar-02					168	201	83.58%		
Apr-02	1	1	100.00%	0.00%	157	181	86.74%	-0.39	-1.24
May-02	6	7	85.71%	34.99%	121	156	77.56%	-0.51	-1.31
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

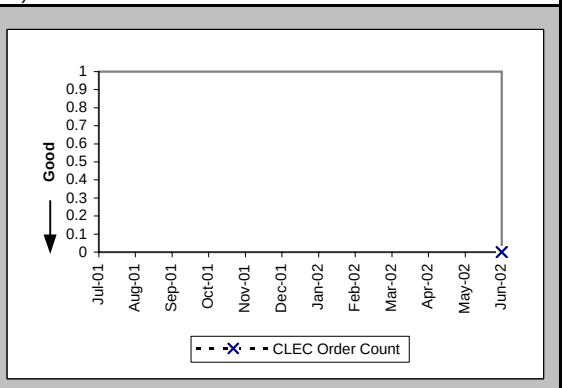
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					569	11	51.73		
Jan-02					738	12	61.50		
Feb-02					996	16	62.25		
Mar-02					1307	21	62.24		
Apr-02					1507	27	55.81		
May-02					1597	28	57.04		
Jun-02	7	1	7.00		1882	29	64.90	-0.78	-1.47



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

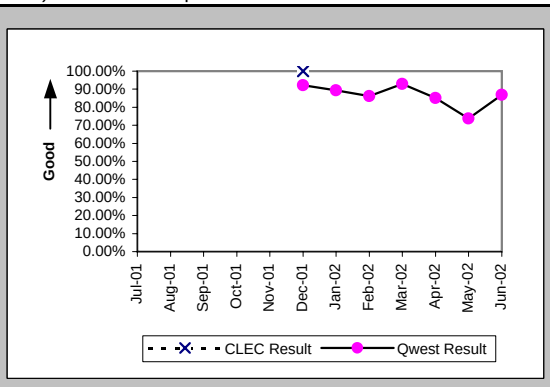
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

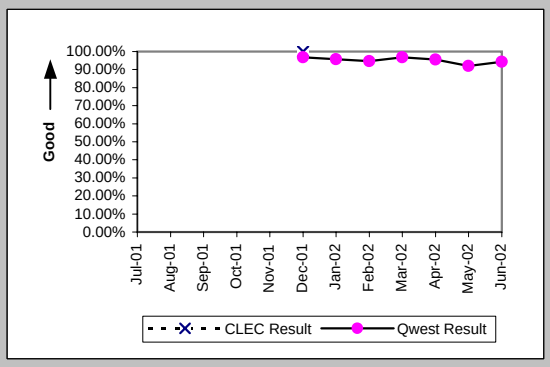
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	2	100.00%	0.00%	47	51	92.16%	-0.4	-1.25
Jan-02					25	28	89.29%		
Feb-02					50	58	86.21%		
Mar-02					39	42	92.86%		
Apr-02					40	47	85.11%		
May-02					42	57	73.68%		
Jun-02					46	53	86.79%		



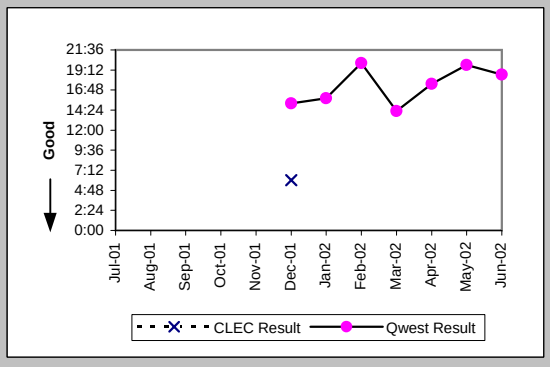
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	2	100.00%	0.00%	62	64	96.88%	-0.25	-1.15
Jan-02					45	47	95.74%		
Feb-02					70	74	94.59%		
Mar-02					62	64	96.88%		
Apr-02					65	68	95.59%		
May-02					70	76	92.11%		
Jun-02					66	70	94.29%		



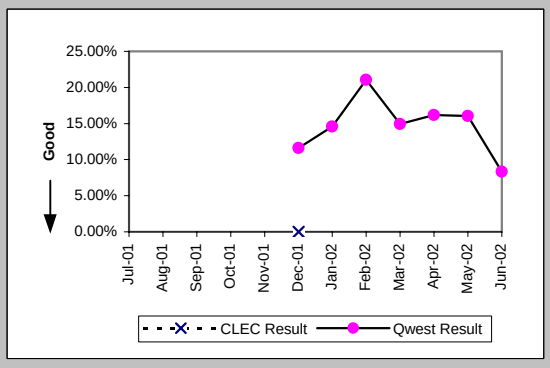
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	12:01	2	6:01	1:37	974:19	64	15:13	-0.96	-1.58
Jan-02					743:57	47	15:50		
Feb-02					1481:23	74	20:01		
Mar-02					914:47	64	14:18		
Apr-02					1192:51	68	17:33		
May-02					1506:31	76	19:49		
Jun-02					1306:41	70	18:40		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

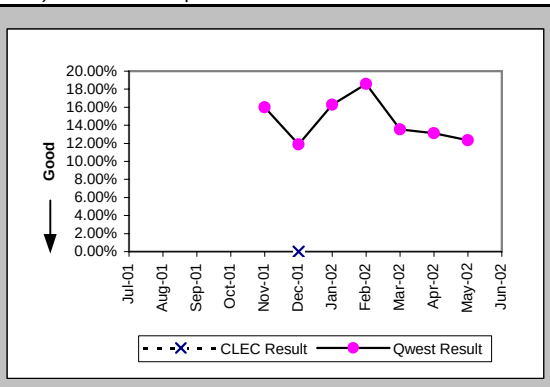
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	2	0.00%	0.00%	8	69	11.59%	-0.5	-1.31
Jan-02					7	48	14.58%		
Feb-02					16	76	21.05%		
Mar-02					10	67	14.93%		
Apr-02					11	68	16.18%		
May-02					13	81	16.05%		
Jun-02					6	72	8.33%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

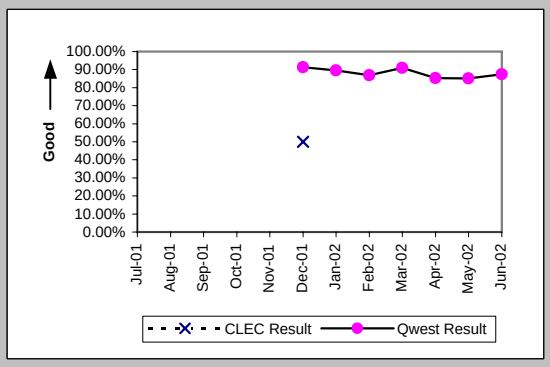
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					8	50	16.00%		
Dec-01	0	2	0.00%	0.00%	7	59	11.86%	-0.51	-1.31
Jan-02					7	43	16.28%		
Feb-02					13	70	18.57%		
Mar-02					8	59	13.56%		
Apr-02					8	61	13.11%		
May-02					9	73	12.33%		
Jun-02									



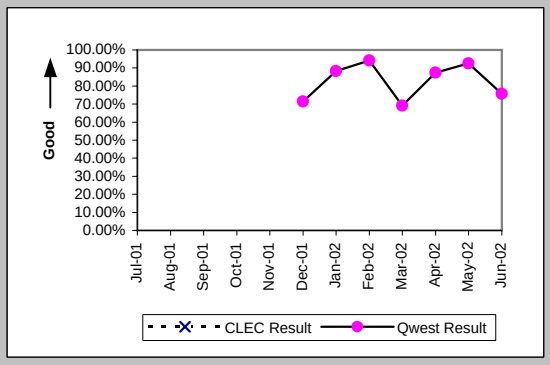
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	2	50.00%	50.00%	63	69	91.30%	1.32	-0.2
Jan-02					43	48	89.58%		
Feb-02					66	76	86.84%		
Mar-02					61	67	91.04%		
Apr-02					58	68	85.29%		
May-02					69	81	85.19%		
Jun-02					63	72	87.50%		



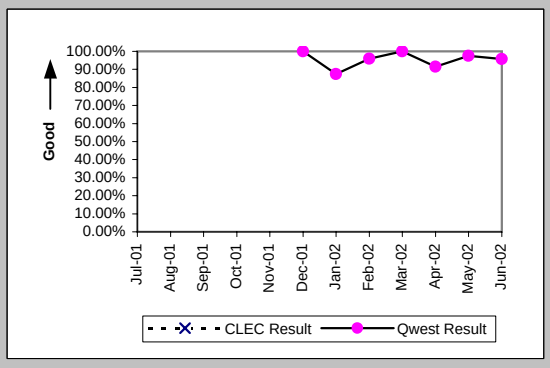
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					10	14	71.43%		
Jan-02					15	17	88.24%		
Feb-02					16	17	94.12%		
Mar-02					9	13	69.23%		
Apr-02					21	24	87.50%		
May-02					25	27	92.59%		
Jun-02					25	33	75.76%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

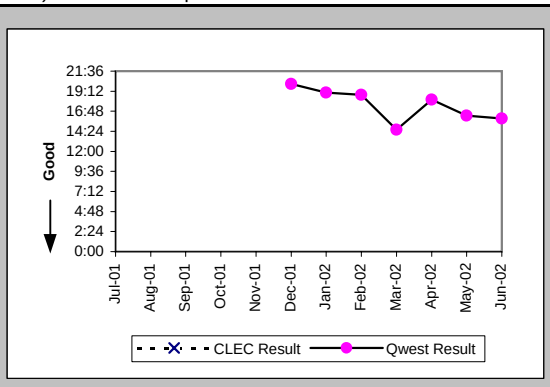
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					23	23	100.00%		
Jan-02					21	24	87.50%		
Feb-02					24	25	96.00%		
Mar-02					21	21	100.00%		
Apr-02					32	35	91.43%		
May-02					38	39	97.44%		
Jun-02					46	48	95.83%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

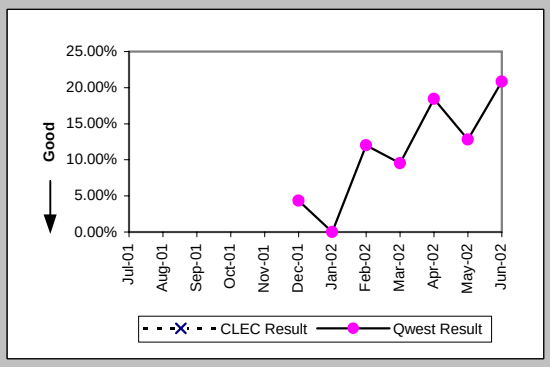
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					461:26	23	20:04		
Jan-02					457:22	24	19:03		
Feb-02					469:28	25	18:47		
Mar-02					306:10	21	14:35		
Apr-02					637:06	35	18:12		
May-02					634:43	39	16:16		
Jun-02					764:10	48	15:55		



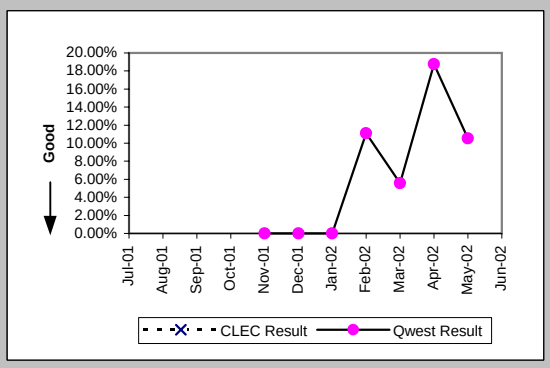
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	23	4.35%		
Jan-02					0	24	0.00%		
Feb-02					3	25	12.00%		
Mar-02					2	21	9.52%		
Apr-02					7	38	18.42%		
May-02					5	39	12.82%		
Jun-02					10	48	20.83%		



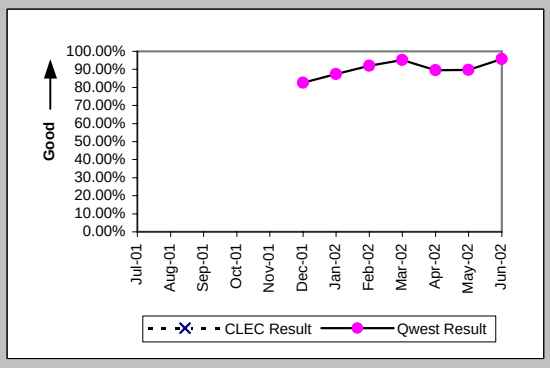
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	21	0.00%		
Dec-01					0	21	0.00%		
Jan-02					0	19	0.00%		
Feb-02					2	18	11.11%		
Mar-02					1	18	5.56%		
Apr-02					6	32	18.75%		
May-02					4	38	10.53%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

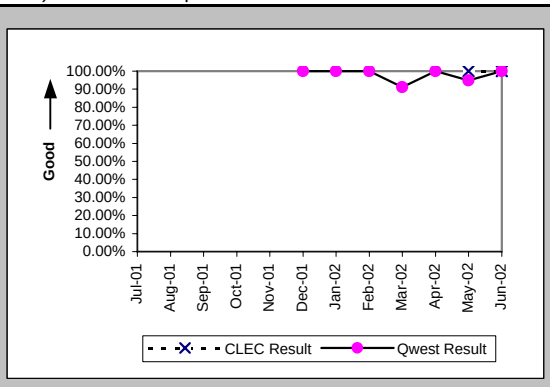
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					19	23	82.61%		
Jan-02					21	24	87.50%		
Feb-02					23	25	92.00%		
Mar-02					20	21	95.24%		
Apr-02					34	38	89.47%		
May-02					35	39	89.74%		
Jun-02					46	48	95.83%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

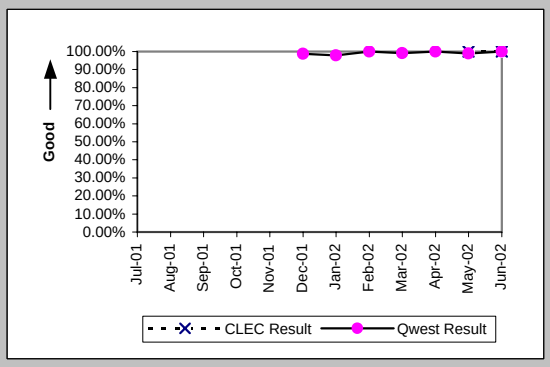
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					27	27	100.00%		
Jan-02					26	26	100.00%		
Feb-02					39	39	100.00%		
Mar-02					31	34	91.18%		
Apr-02					31	31	100.00%		
May-02	1	1	100.00%	0.00%	37	39	94.87%	-0.23	-1.14
Jun-02	1	1	100.00%	0.00%	44	44	100.00%	N/A	N/A



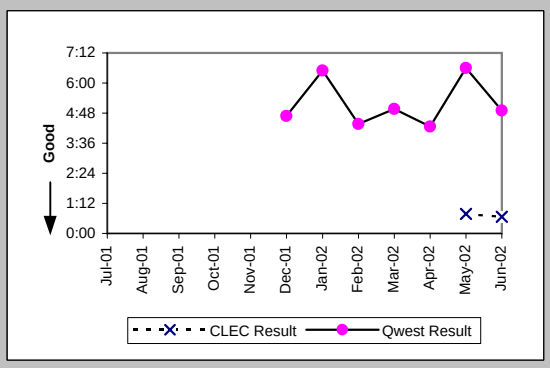
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					82	83	98.80%		
Jan-02					89	91	97.80%		
Feb-02					85	85	100.00%		
Mar-02					115	116	99.14%		
Apr-02					76	76	100.00%		
May-02	1	1	100.00%	0.00%	94	95	98.95%	-0.1	-1.06
Jun-02	2	2	100.00%	0.00%	118	118	100.00%	N/A	N/A



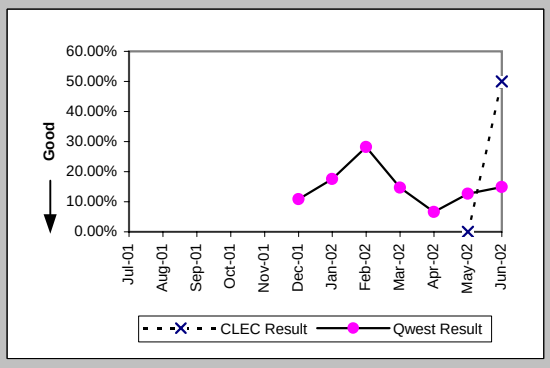
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					388:24	83	4:41		
Jan-02					591:04	91	6:30		
Feb-02					371:10	85	4:22		
Mar-02					575:55	116	4:58		
Apr-02					324:32	76	4:16		
May-02	0:47	1	0:47		626:44	95	6:36	-0.32	-1.19
Jun-02	1:19	2	0:40	0:12	578:06	118	4:54	-0.84	-1.51



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

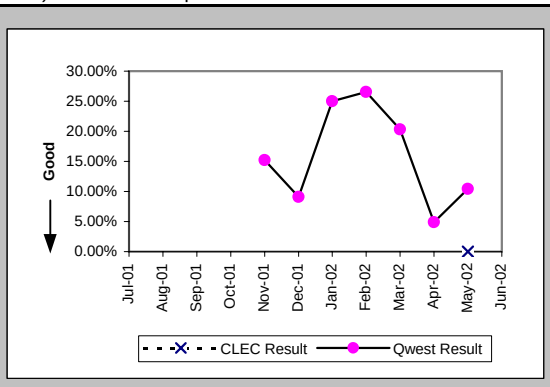
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9	83	10.84%		
Jan-02					16	91	17.58%		
Feb-02					24	85	28.24%		
Mar-02					17	116	14.66%		
Apr-02					5	76	6.58%		
May-02	0	1	0.00%	0.00%	12	95	12.63%	-0.38	-1.23
Jun-02	1	2	50.00%	50.00%	18	121	14.88%	1.03	-0.38



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

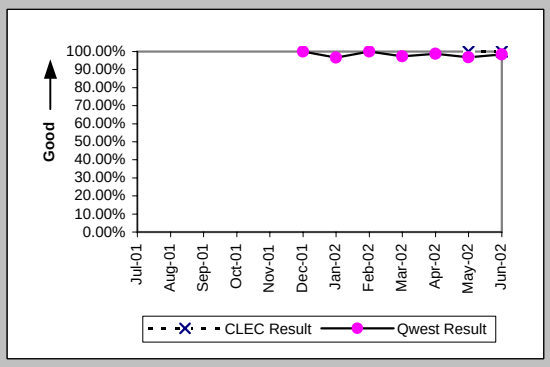
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					7	46	15.22%		
Dec-01					3	33	9.09%		
Jan-02					12	48	25.00%		
Feb-02					13	49	26.53%		
Mar-02					12	59	20.34%		
Apr-02					2	41	4.88%		
May-02	0	1	0.00%	0.00%	5	48	10.42%	-0.34	-1.21
Jun-02									



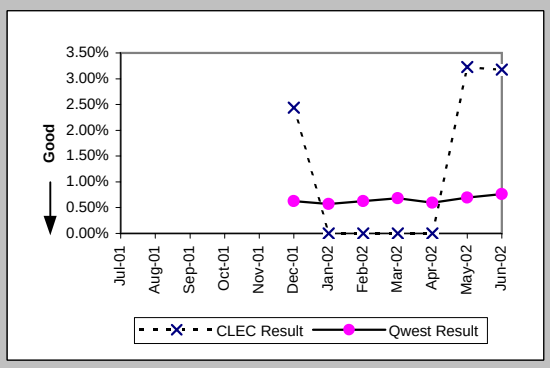
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					83	83	100.00%		
Jan-02					88	91	96.70%		
Feb-02					85	85	100.00%		
Mar-02					113	116	97.41%		
Apr-02					75	76	98.68%		
May-02	1	1	100.00%	0.00%	92	95	96.84%	-0.18	-1.11
Jun-02	2	2	100.00%	0.00%	119	121	98.35%	-0.18	-1.11



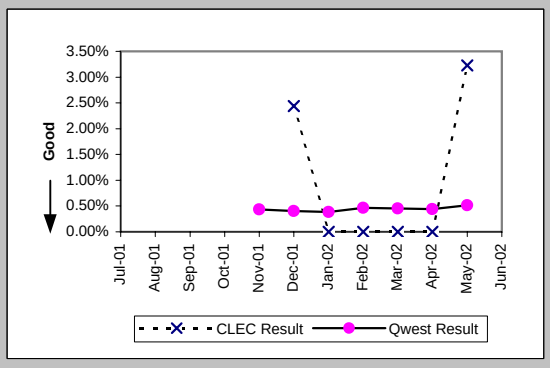
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	82	2.44%	15.43%	175	27952	0.63%	1.61	-0.02
Jan-02	0	74	0.00%	0.00%	163	28450	0.57%	-0.65	-1.4
Feb-02	0	8	0.00%	0.00%	186	29569	0.63%	-0.23	-1.14
Mar-02	0	9	0.00%	0.00%	204	29949	0.68%	-0.25	-1.15
Apr-02	0	12	0.00%	0.00%	182	30493	0.60%	-0.27	-1.16
May-02	1	31	3.23%	17.67%	215	31039	0.69%	1.25	-0.24
Jun-02	2	63	3.17%	17.53%	241	31671	0.76%	1.68	0.02



Trouble Rate (Percent) (MR-8*) (Parity)

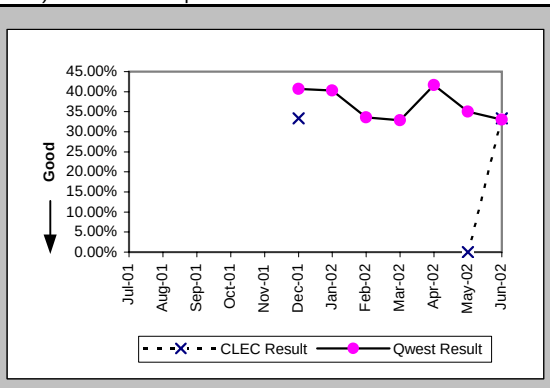
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					117	27127	0.43%		
Dec-01	2	82	2.44%	15.43%	113	27952	0.40%	1.99	0.21
Jan-02	0	74	0.00%	0.00%	110	28450	0.39%	-0.54	-1.33
Feb-02	0	8	0.00%	0.00%	137	29569	0.46%	-0.19	-1.12
Mar-02	0	9	0.00%	0.00%	136	29949	0.45%	-0.2	-1.12
Apr-02	0	12	0.00%	0.00%	134	30493	0.44%	-0.23	-1.14
May-02	1	31	3.23%	17.67%	159	31039	0.51%	1.41	-0.14
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

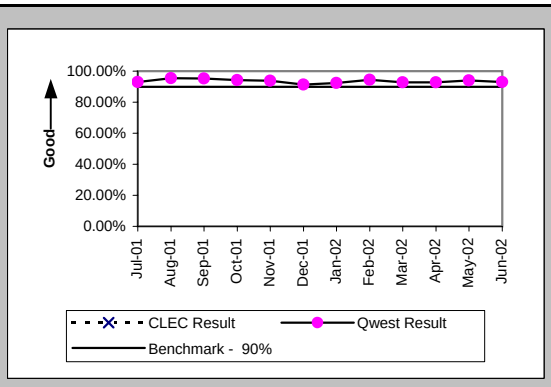
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	3	33.33%	47.14%	120	295	40.68%	-0.26	-1.16
Jan-02					110	273	40.29%		
Feb-02					94	280	33.57%		
Mar-02					100	304	32.89%		
Apr-02					130	312	41.67%		
May-02	0	1	0.00%	0.00%	116	331	35.05%	-0.73	-1.45
Jun-02	1	3	33.33%	47.14%	119	360	33.06%	0.03	-0.98



Checklist #4 - Unbundled Loop - Analog Installation

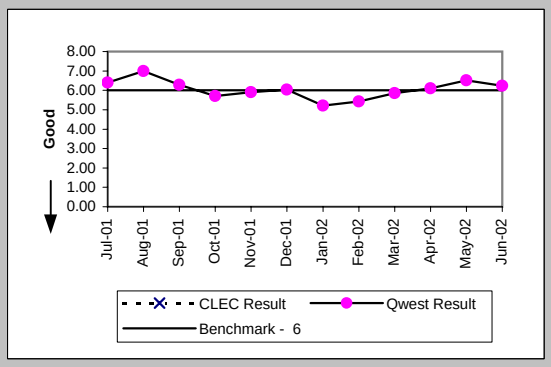
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				3764	4052	92.89%		
Aug-01				4771	4998	95.46%		
Sep-01				3437	3606	95.31%		
Oct-01				3759	3985	94.33%		
Nov-01				3485	3718	93.73%		
Dec-01				2973	3257	91.28%		
Jan-02				3264	3531	92.44%		
Feb-02				3023	3201	94.44%		
Mar-02				2968	3197	92.84%		
Apr-02				3035	3274	92.70%		
May-02				3200	3407	93.92%		
Jun-02				2880	3095	93.05%		



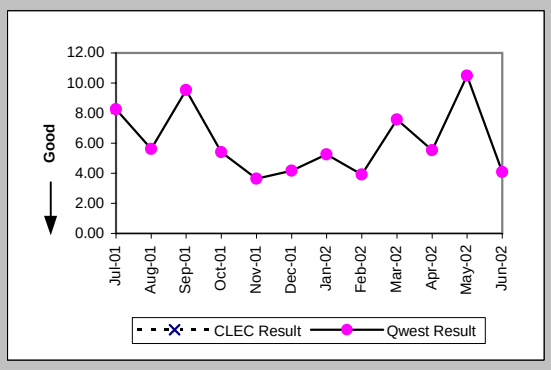
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				26231	4097	6.40		
Aug-01				35976	5138	7.00		
Sep-01				23273	3700	6.29		
Oct-01				22911	4013	5.71		
Nov-01				22082	3737	5.91		
Dec-01				19853	3292	6.03		
Jan-02				18543	3559	5.21		
Feb-02				17437	3217	5.42		
Mar-02				18782	3210	5.85		
Apr-02				20109	3294	6.10		
May-02				22386	3431	6.52		
Jun-02				19387	3111	6.23		



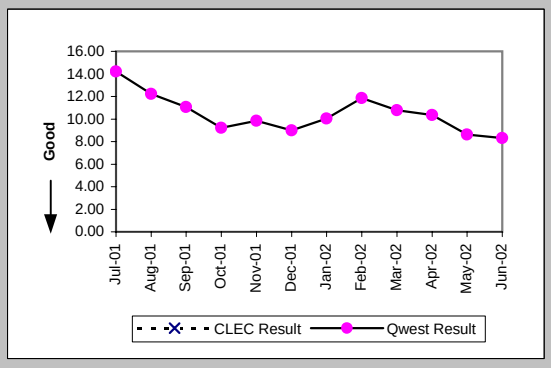
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				734	89	8.25		
Aug-01				589	105	5.61		
Sep-01				791	83	9.53		
Oct-01				367	68	5.40		
Nov-01				436	120	3.63		
Dec-01				362	87	4.16		
Jan-02				661	126	5.25		
Feb-02				297	76	3.91		
Mar-02				637	84	7.58		
Apr-02				426	77	5.53		
May-02				881	84	10.49		
Jun-02				298	73	4.08		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

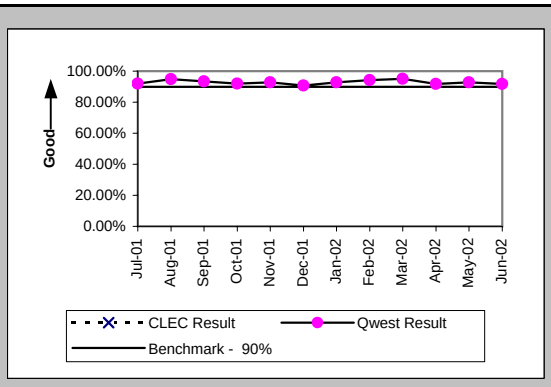
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2970	209	14.21		
Aug-01				1686	138	12.22		
Sep-01				1160	105	11.05		
Oct-01				1594	173	9.21		
Nov-01				1297	132	9.83		
Dec-01				1791	199	9.00		
Jan-02				1415	141	10.04		
Feb-02				1257	106	11.86		
Mar-02				1629	151	10.79		
Apr-02				1676	162	10.35		
May-02				1086	126	8.62		
Jun-02				1189	143	8.31		



Checklist #4 - Unbundled Loop - Analog Installation

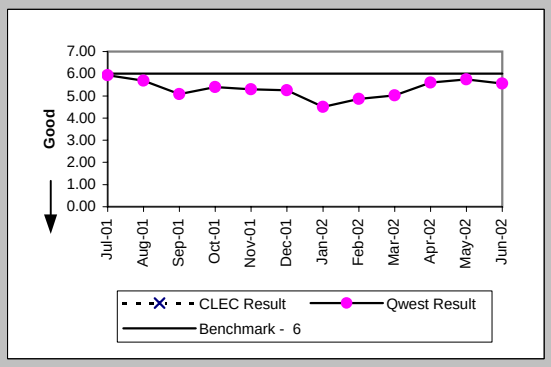
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1726	1878	91.91%		
Aug-01				2170	2289	94.80%		
Sep-01				1612	1727	93.34%		
Oct-01				1764	1918	91.97%		
Nov-01				1757	1894	92.77%		
Dec-01				1396	1539	90.71%		
Jan-02				1474	1590	92.70%		
Feb-02				1404	1490	94.23%		
Mar-02				1569	1650	95.09%		
Apr-02				1417	1545	91.72%		
May-02				1488	1605	92.71%		
Jun-02				1330	1448	91.85%		



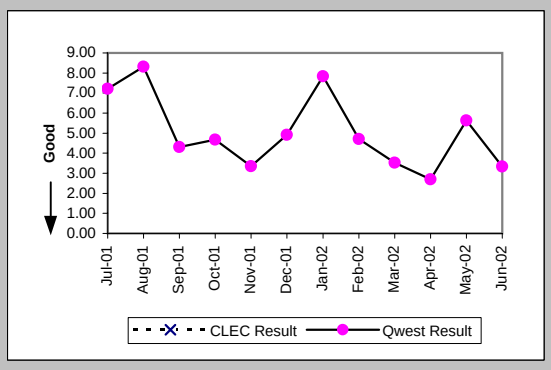
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				11307	1907	5.93		
Aug-01				13375	2356	5.68		
Sep-01				8995	1771	5.08		
Oct-01				10484	1940	5.40		
Nov-01				10123	1910	5.30		
Dec-01				8150	1550	5.26		
Jan-02				7218	1603	4.50		
Feb-02				7266	1496	4.86		
Mar-02				8297	1654	5.02		
Apr-02				8709	1555	5.60		
May-02				9245	1610	5.74		
Jun-02				8058	1453	5.55		



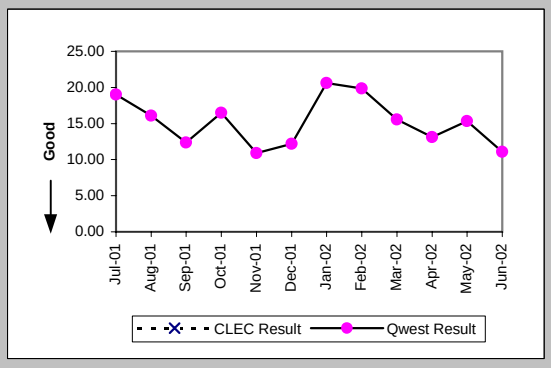
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				281	39	7.21		
Aug-01				366	44	8.32		
Sep-01				138	32	4.31		
Oct-01				248	53	4.68		
Nov-01				171	51	3.35		
Dec-01				226	46	4.91		
Jan-02				407	52	7.83		
Feb-02				245	52	4.71		
Mar-02				88	25	3.52		
Apr-02				86	32	2.69		
May-02				237	42	5.64		
Jun-02				90	27	3.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

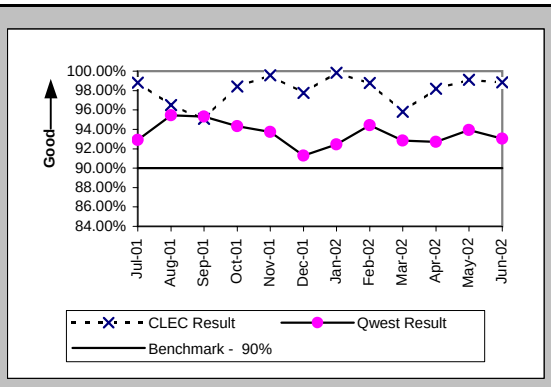
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2225	117	19.02		
Aug-01				1318	82	16.07		
Sep-01				1077	87	12.38		
Oct-01				1780	108	16.48		
Nov-01				1111	102	10.89		
Dec-01				1195	98	12.19		
Jan-02				1319	64	20.61		
Feb-02				715	36	19.86		
Mar-02				871	56	15.55		
Apr-02				1248	95	13.14		
May-02				1135	74	15.34		
Jun-02				1007	91	11.07		



Checklist #4 - Unbundled Loop - Analog Installation

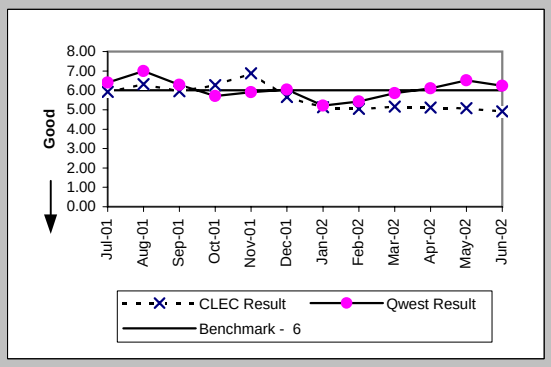
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1091	1104	98.82%	3764	4052	92.89%	-6.8	-5.13
Aug-01	1216	1260	96.51%	4771	4998	95.46%	-1.6	-1.97
Sep-01	580	610	95.08%	3437	3606	95.31%	0.25	-0.85
Oct-01	1245	1265	98.42%	3759	3985	94.33%	-5.48	-4.33
Nov-01	1587	1594	99.56%	3485	3718	93.73%	-8.03	-5.88
Dec-01	2258	2310	97.75%	2973	3257	91.28%	-8.43	-6.12
Jan-02	1933	1936	99.85%	3264	3531	92.44%	-9.91	-7.02
Feb-02	1203	1218	98.77%	3023	3201	94.44%	-5.61	-4.41
Mar-02	618	645	95.81%	2968	3197	92.84%	-2.67	-2.63
Apr-02	753	767	98.17%	3035	3274	92.70%	-5.25	-4.19
May-02	669	675	99.11%	3200	3407	93.92%	-5.15	-4.13
Jun-02	1363	1379	98.84%	2880	3095	93.05%	-7.03	-5.27



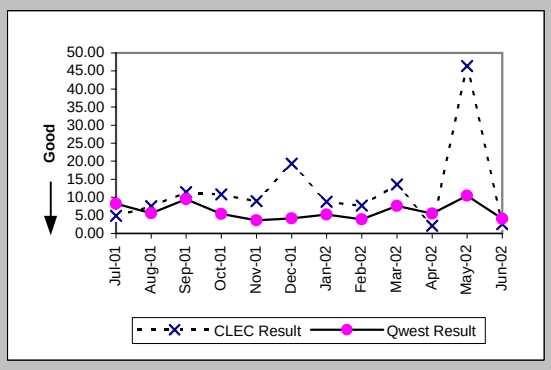
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3222	544	5.92	26231	4097	6.40	-1.33	-1.81
Aug-01	2841	450	6.31	35976	5138	7.00	-2	-2.22
Sep-01	916	154	5.95	23273	3700	6.29	-0.59	-1.36
Oct-01	2715	433	6.27	22911	4013	5.71	1.83	0.11
Nov-01	2712	394	6.88	22082	3737	5.91	2.89	0.75
Dec-01	4247	752	5.65	19853	3292	6.03	-1.48	-1.9
Jan-02	3106	605	5.13	18543	3559	5.21	-0.31	-1.19
Feb-02	3414	676	5.05	17437	3217	5.42	-1.34	-1.82
Mar-02	1563	303	5.16	18782	3210	5.85	-1.7	-2.04
Apr-02	1548	303	5.11	20109	3294	6.10	-2.36	-2.43
May-02	1683	331	5.08	22386	3431	6.52	-3.85	-3.34
Jun-02	3821	778	4.91	19387	3111	6.23	-5.67	-4.45



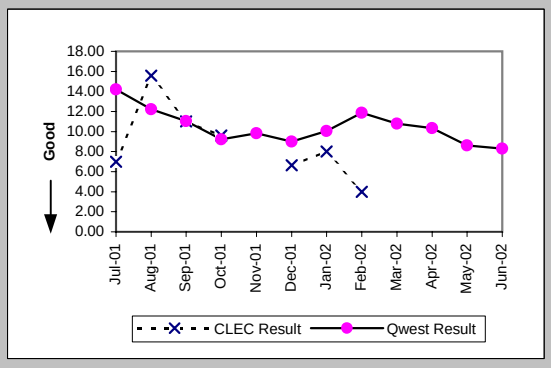
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	191	39	4.90	734	89	8.25	-0.65	-1.39
Aug-01	459	61	7.52	589	105	5.61	1.02	-0.38
Sep-01	309	27	11.44	791	83	9.53	0.76	-0.54
Oct-01	291	27	10.78	367	68	5.40	2.07	0.26
Nov-01	161	18	8.94	436	120	3.63	2.58	0.57
Dec-01	2257	117	19.29	362	87	4.16	3.72	1.26
Jan-02	44	5	8.80	661	126	5.25	1.66	0.01
Feb-02	85	11	7.73	297	76	3.91	1.49	-0.09
Mar-02	367	27	13.59	637	84	7.58	0.62	-0.62
Apr-02	30	14	2.14	426	77	5.53	-1.01	-1.61
May-02	278	6	46.33	881	84	10.49	1.55	-0.06
Jun-02	41	16	2.56	298	73	4.08	-1.08	-1.66



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

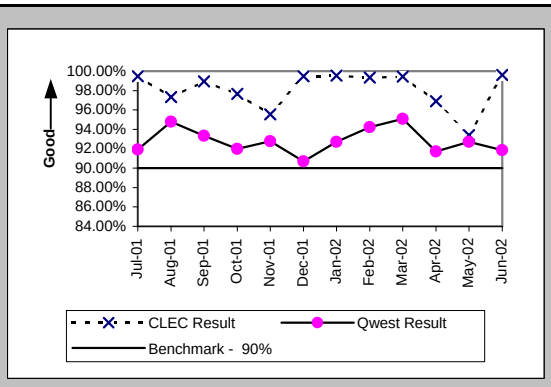
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	42	6	7.00	2970	209	14.21	-0.89	-1.54
Aug-01	140	9	15.56	1686	138	12.22	0.79	-0.52
Sep-01	99	9	11.00	1160	105	11.05	-0.01	-1.01
Oct-01	144	15	9.60	1594	173	9.21	0.39	-0.77
Nov-01				1297	132	9.83		
Dec-01	146	22	6.64	1791	199	9.00	-1.02	-1.62
Jan-02	8	1	8.00	1415	141	10.04	-0.13	-1.08
Feb-02	4	1	4.00	1257	106	11.86	-0.38	-1.23
Mar-02				1629	151	10.79		
Apr-02				1676	162	10.35		
May-02				1086	126	8.62		
Jun-02				1189	143	8.31		



Checklist #4 - Unbundled Loop - Analog Installation

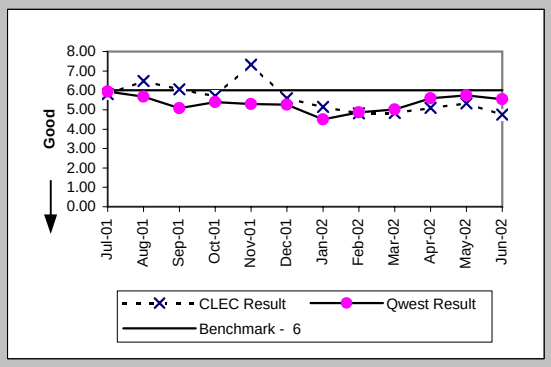
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1133	1139	99.47%	1726	1878	91.91%	-7.39	-5.49
Aug-01	511	525	97.33%	2170	2289	94.80%	-2.36	-2.43
Sep-01	564	570	98.95%	1612	1727	93.34%	-4.66	-3.83
Oct-01	1840	1884	97.66%	1764	1918	91.97%	-6.46	-4.93
Nov-01	1785	1868	95.56%	1757	1894	92.77%	-3.3	-3.01
Dec-01	1127	1133	99.47%	1396	1539	90.71%	-7.71	-5.69
Jan-02	853	857	99.53%	1474	1590	92.70%	-6.2	-4.77
Feb-02	441	444	99.32%	1404	1490	94.23%	-4.04	-3.46
Mar-02	535	538	99.44%	1569	1650	95.09%	-4.06	-3.47
Apr-02	2179	2249	96.89%	1417	1545	91.72%	-5.68	-4.45
May-02	1405	1504	93.42%	1488	1605	92.71%	-0.76	-1.46
Jun-02	772	775	99.61%	1330	1448	91.85%	-6.37	-4.88



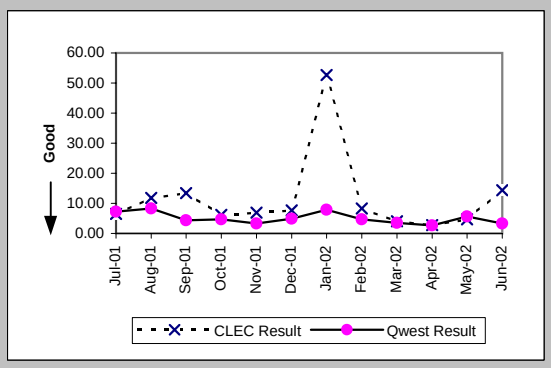
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3658	631	5.80	11307	1907	5.93	-0.25	-1.15
Aug-01	1518	234	6.49	13375	2356	5.68	1.49	-0.09
Sep-01	914	151	6.05	8995	1771	5.08	1.84	0.12
Oct-01	2665	467	5.71	10484	1940	5.40	0.51	-0.69
Nov-01	4200	574	7.32	10123	1910	5.30	6.87	3.18
Dec-01	2287	409	5.59	8150	1550	5.26	0.83	-0.5
Jan-02	1203	234	5.14	7218	1603	4.50	1.39	-0.15
Feb-02	982	204	4.81	7266	1496	4.86	-0.07	-1.04
Mar-02	947	196	4.83	8297	1654	5.02	-0.36	-1.22
Apr-02	5858	1151	5.09	8709	1555	5.60	-1.95	-2.19
May-02	2007	377	5.32	9245	1610	5.74	-0.97	-1.59
Jun-02	2803	590	4.75	8058	1453	5.55	-2.61	-2.59



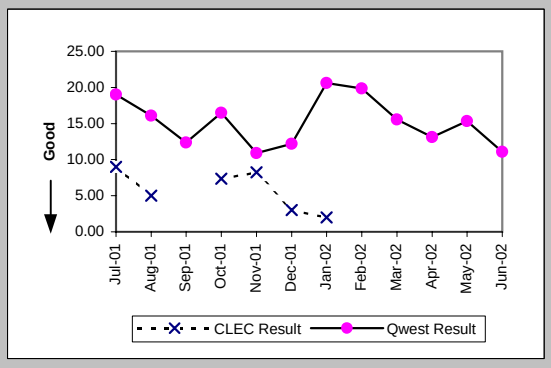
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	123	19	6.47	281	39	7.21	-0.16	-1.1
Aug-01	248	21	11.81	366	44	8.32	0.43	-0.74
Sep-01	188	14	13.43	138	32	4.31	2.51	0.53
Oct-01	319	52	6.13	248	53	4.68	0.21	-0.87
Nov-01	271	39	6.95	171	51	3.35	3.09	0.88
Dec-01	230	30	7.67	226	46	4.91	1.63	-0.01
Jan-02	316	6	52.67	407	52	7.83	2.51	0.53
Feb-02	25	3	8.33	245	52	4.71	1.17	-0.29
Mar-02	20	5	4.00	88	25	3.52	0.27	-0.83
Apr-02	193	70	2.76	86	32	2.69	0.3	-0.82
May-02	458	99	4.63	237	42	5.64	-0.69	-1.42
Jun-02	43	3	14.33	90	27	3.33	2.37	0.44



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

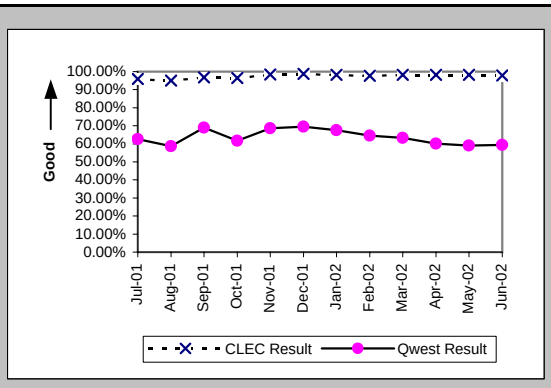
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	18	2	9.00	2225	117	19.02	-0.46	-1.28
Aug-01	5	1	5.00	1318	82	16.07	-0.43	-1.26
Sep-01				1077	87	12.38		
Oct-01	81	11	7.36	1780	108	16.48	-0.71	-1.43
Nov-01	395	48	8.23	1111	102	10.89	-1.11	-1.67
Dec-01	3	1	3.00	1195	98	12.19	-0.47	-1.28
Jan-02	2	1	2.00	1319	64	20.61	-0.28	-1.17
Feb-02				715	36	19.86		
Mar-02				871	56	15.55		
Apr-02				1248	95	13.14		
May-02				1135	74	15.34		
Jun-02				1007	91	11.07		



Checklist #4 - Unbundled Loop - Analog Installation

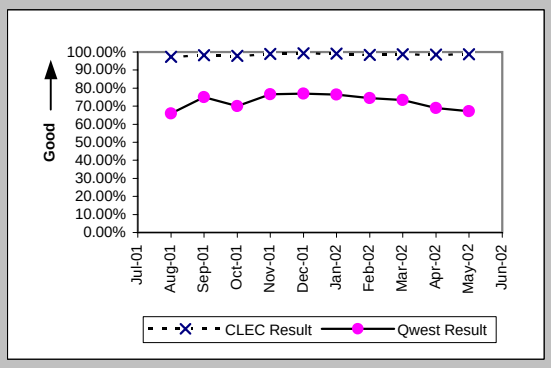
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	2406	2509	95.89%	3775	6038	62.52%	-29.03	-18.65
Aug-01	1956	2060	94.95%	3964	6749	58.73%	-29.23	-18.77
Sep-01	1465	1512	96.89%	4477	6483	69.06%	-21.08	-13.82
Oct-01	2113	2192	96.40%	3530	5713	61.79%	-28.35	-18.23
Nov-01	3283	3334	98.47%	3979	5800	68.60%	-29.61	-19
Dec-01	3471	3517	98.69%	3648	5245	69.55%	-29.05	-18.66
Jan-02	3123	3179	98.24%	3378	5002	67.53%	-28.91	-18.58
Feb-02	2182	2233	97.72%	3191	4938	64.62%	-27.14	-17.5
Mar-02	1407	1432	98.25%	3035	4789	63.37%	-24.04	-15.61
Apr-02	2068	2107	98.15%	2919	4857	60.10%	-29.79	-19.11
May-02	2552	2598	98.23%	2918	4945	59.01%	-32.91	-21.01
Jun-02	2121	2167	97.88%	2851	4803	59.36%	-30.3	-19.42



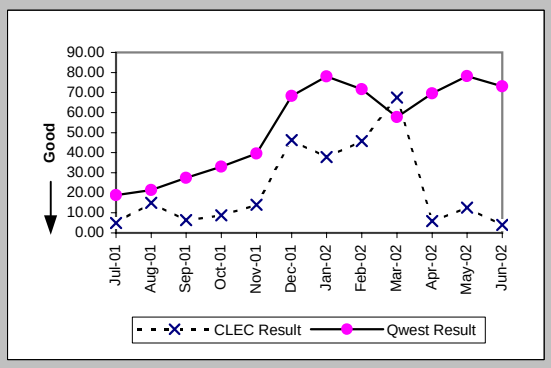
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	2005	2060	97.33%	4447	6749	65.89%	-26.35	-17.02
Sep-01	1486	1512	98.28%	4867	6483	75.07%	-18.78	-12.42
Oct-01	2147	2192	97.95%	3999	5713	70.00%	-24.27	-15.76
Nov-01	3299	3334	98.95%	4444	5800	76.62%	-24.27	-15.76
Dec-01	3495	3517	99.37%	4033	5245	76.89%	-24.47	-15.88
Jan-02	3151	3179	99.12%	3822	5002	76.41%	-23.58	-15.34
Feb-02	2199	2233	98.48%	3678	4938	74.48%	-21.58	-14.12
Mar-02	1414	1432	98.74%	3517	4789	73.44%	-19.02	-12.56
Apr-02	2076	2107	98.53%	3353	4857	69.03%	-24.45	-15.87
May-02	2568	2598	98.85%	3325	4945	67.24%	-27.79	-17.9
Jun-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

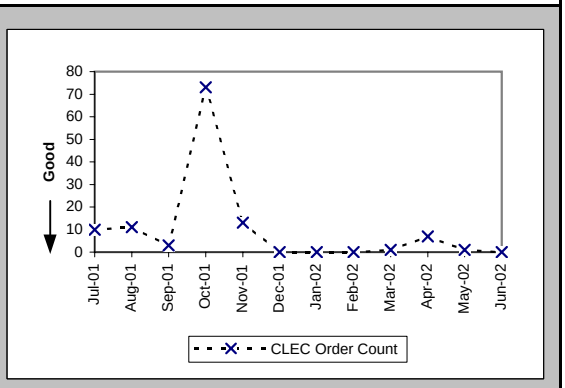
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	197	40	4.92	4027	214	18.82	-2.85	-2.73
Aug-01	346	23	15.04	7464	350	21.33	-1.14	-1.69
Sep-01	186	29	6.41	9135	333	27.43	-2.88	-2.75
Oct-01	897	102	8.79	11152	338	32.99	-5.57	-4.38
Nov-01	449	32	14.03	14195	359	39.54	-3.11	-2.89
Dec-01	555	12	46.25	15983	234	68.30	-1.23	-1.75
Jan-02	529	14	37.79	17699	227	77.97	-2.23	-2.36
Feb-02	183	4	45.75	19260	269	71.60	-0.74	-1.45
Mar-02	540	8	67.50	19347	335	57.75	0.43	-0.74
Apr-02	523	88	5.94	19748	284	69.54	-6.7	-5.07
May-02	63	5	12.60	21976	281	78.21	-1.72	-2.04
Jun-02	16	4	4.00	23891	327	73.06	-1.52	-1.92



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

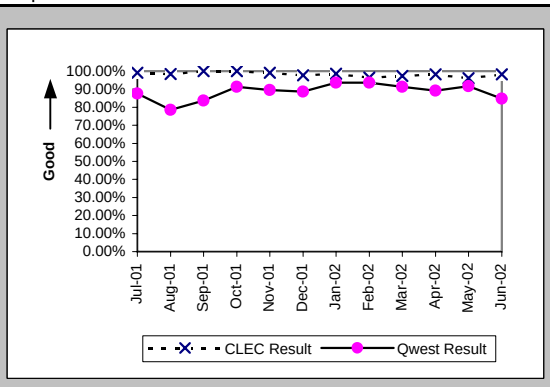
Date	CLEC Order Count
Jul-01	10
Aug-01	11
Sep-01	3
Oct-01	73
Nov-01	13
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	7
May-02	1
Jun-02	0



Checklist #4 - Unbundled Loop - Analog Repair

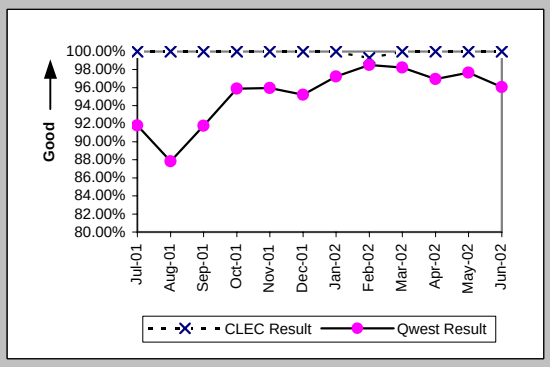
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	122	123	99.19%	8.98%	5619	6416	87.58%	-3.87	-3.35
Aug-01	178	181	98.34%	12.77%	5133	6540	78.49%	-6.41	-4.9
Sep-01	120	120	100.00%	0.00%	4440	5301	83.76%	-4.77	-3.9
Oct-01	130	130	100.00%	0.00%	4497	4925	91.31%	-3.47	-3.11
Nov-01	117	118	99.15%	9.17%	3552	3966	89.56%	-3.36	-3.04
Dec-01	87	89	97.75%	14.82%	3277	3693	88.74%	-2.66	-2.62
Jan-02	140	142	98.59%	11.78%	2758	2946	93.62%	-2.37	-2.44
Feb-02	136	141	96.45%	18.49%	2987	3188	93.70%	-1.32	-1.8
Mar-02	109	112	97.32%	16.15%	2995	3280	91.31%	-2.22	-2.35
Apr-02	113	115	98.26%	13.07%	4230	4740	89.24%	-3.08	-2.88
May-02	150	156	96.15%	19.23%	4578	4996	91.63%	-2.01	-2.22
Jun-02	159	162	98.15%	13.48%	4842	5710	84.80%	-4.67	-3.84



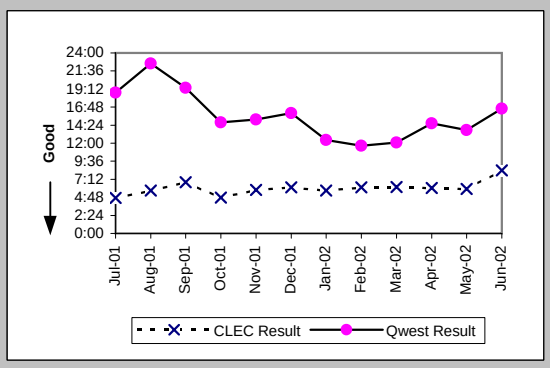
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	124	124	100.00%	0.00%	8809	9594	91.82%	-3.3	-3.01
Aug-01	181	181	100.00%	0.00%	8780	9994	87.85%	-4.96	-4.01
Sep-01	120	120	100.00%	0.00%	7496	8167	91.78%	-3.25	-2.98
Oct-01	134	134	100.00%	0.00%	7419	7737	95.89%	-2.38	-2.44
Nov-01	119	119	100.00%	0.00%	6112	6369	95.96%	-2.22	-2.35
Dec-01	91	91	100.00%	0.00%	5668	5954	95.20%	-2.13	-2.29
Jan-02	144	144	100.00%	0.00%	5044	5188	97.22%	-2	-2.22
Feb-02	141	142	99.30%	8.36%	5244	5323	98.52%	-0.76	-1.46
Mar-02	124	124	100.00%	0.00%	5432	5530	98.23%	-1.48	-1.9
Apr-02	118	118	100.00%	0.00%	7314	7544	96.95%	-1.91	-2.16
May-02	160	160	100.00%	0.00%	7479	7659	97.65%	-1.94	-2.18
Jun-02	168	168	100.00%	0.00%	8169	8504	96.06%	-2.6	-2.58



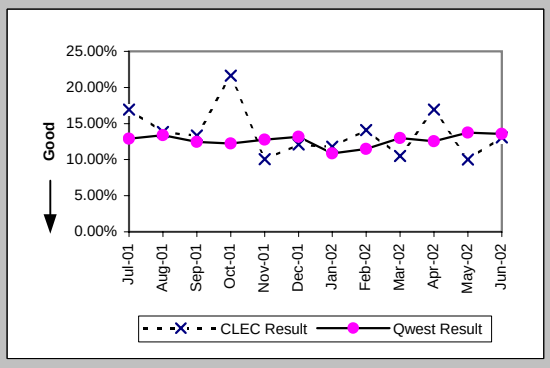
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	584:47	124	4:43	6:40	179542:55	9594	18:43	-7.5	-5.56
Aug-01	1032:22	181	5:42	7:10	225689:53	9994	22:35	-9.83	-6.98
Sep-01	816:32	120	6:48	7:10	158172:48	8167	19:22	-6.96	-5.23
Oct-01	641:18	134	4:47	6:17	114335:09	7737	14:47	-6.78	-5.12
Nov-01	689:17	119	5:48	6:57	96418:55	6369	15:08	-6.26	-4.8
Dec-01	555:54	91	6:07	8:29	95352:51	5954	16:01	-4.97	-4.02
Jan-02	819:06	144	5:41	7:17	64535:21	5188	12:26	-4.8	-3.92
Feb-02	871:02	142	6:08	9:38	62036:31	5323	11:39	-5.23	-4.18
Mar-02	767:45	124	6:11	7:46	66838:25	5530	12:05	-4.16	-3.53
Apr-02	713:09	118	6:03	7:51	110336:45	7544	14:38	-6.3	-4.83
May-02	945:38	160	5:55	7:50	105135:39	7659	13:44	-7.27	-5.42
Jun-02	1409:08	168	8:23	8:37	141281:47	8504	16:37	-6.44	-4.92



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

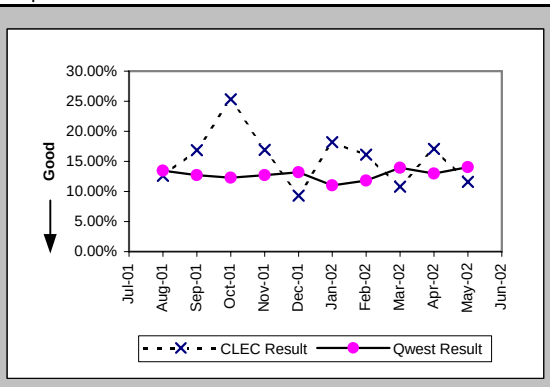
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	124	16.94%	37.51%	1266	9830	12.88%	1.31	-0.2
Aug-01	25	181	13.81%	34.50%	1477	11042	13.38%	0.19	-0.88
Sep-01	16	120	13.33%	33.99%	1038	8348	12.43%	0.32	-0.8
Oct-01	29	134	21.64%	41.18%	968	7899	12.25%	3.03	0.84
Nov-01	12	119	10.08%	30.11%	828	6484	12.77%	-0.87	-1.53
Dec-01	11	91	12.09%	32.60%	801	6078	13.18%	-0.31	-1.19
Jan-02	17	144	11.81%	32.27%	571	5264	10.85%	0.39	-0.76
Feb-02	20	142	14.08%	34.79%	622	5421	11.47%	0.96	-0.42
Mar-02	13	124	10.48%	30.63%	733	5638	13.00%	-0.82	-1.5
Apr-02	20	118	16.95%	37.52%	964	7678	12.56%	1.39	-0.15
May-02	16	160	10.00%	30.00%	1076	7831	13.74%	-1.36	-1.83
Jun-02	22	168	13.10%	33.73%	1213	8937	13.57%	-0.18	-1.11



Checklist #4 - Unbundled Loop - Analog Repair

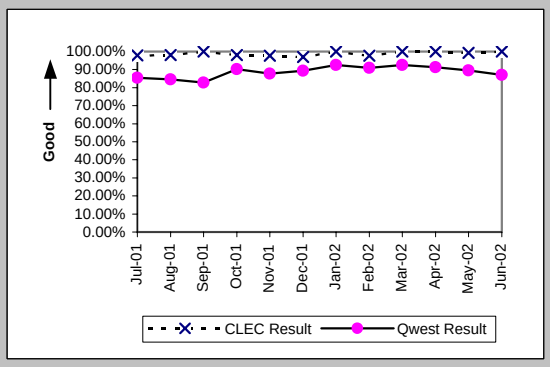
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	14	111	12.61%	33.20%	1235	9194	13.43%	-0.25	-1.15
Sep-01	13	77	16.88%	37.46%	859	6763	12.70%	1.08	-0.34
Oct-01	20	79	25.32%	43.48%	769	6259	12.29%	3.15	0.91
Nov-01	11	65	16.92%	37.50%	614	4821	12.74%	1	-0.39
Dec-01	4	43	9.30%	29.05%	582	4411	13.19%	-0.75	-1.46
Jan-02	14	77	18.18%	38.57%	400	3634	11.01%	1.87	0.13
Feb-02	14	87	16.09%	36.75%	450	3805	11.83%	1.19	-0.28
Mar-02	8	74	10.81%	31.05%	562	4040	13.91%	-0.76	-1.46
Apr-02	14	82	17.07%	37.63%	773	5945	13.00%	1.08	-0.35
May-02	11	95	11.58%	32.00%	887	6306	14.07%	-0.69	-1.42
Jun-02									



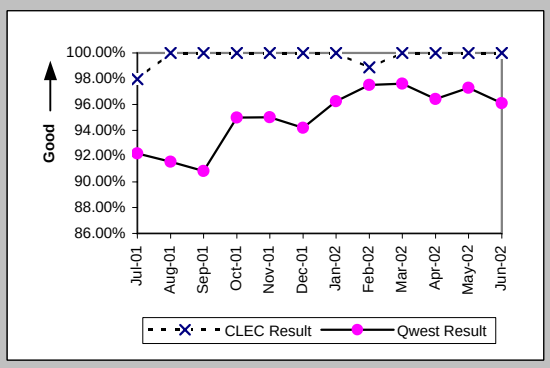
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	96	98	97.96%	14.14%	3703	4334	85.44%	-3.47	-3.11
Aug-01	102	104	98.08%	13.73%	3273	3868	84.62%	-3.75	-3.28
Sep-01	63	63	100.00%	0.00%	2818	3406	82.74%	-3.59	-3.18
Oct-01	105	107	98.13%	13.54%	2696	2985	90.32%	-2.69	-2.63
Nov-01	82	84	97.62%	15.25%	2489	2836	87.76%	-2.72	-2.65
Dec-01	65	67	97.01%	17.02%	1921	2151	89.31%	-2.01	-2.22
Jan-02	56	56	100.00%	0.00%	1636	1768	92.53%	-2.09	-2.27
Feb-02	84	86	97.67%	15.07%	1632	1794	90.97%	-2.12	-2.29
Mar-02	89	89	100.00%	0.00%	2027	2188	92.64%	-2.61	-2.58
Apr-02	131	131	100.00%	0.00%	2456	2692	91.23%	-3.46	-3.11
May-02	132	133	99.25%	8.64%	2815	3144	89.54%	-3.58	-3.18
Jun-02	135	135	100.00%	0.00%	2845	3266	87.11%	-4.38	-3.66



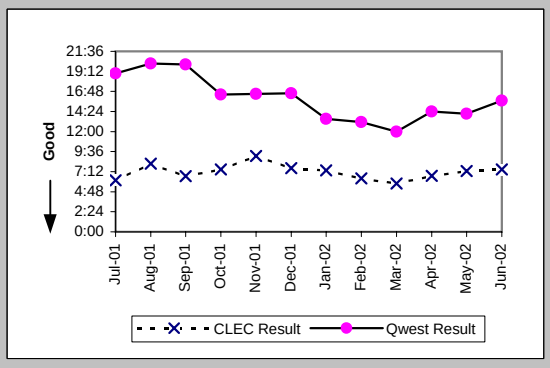
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	96	98	97.96%	14.14%	5718	6201	92.21%	-2.11	-2.28
Aug-01	104	104	100.00%	0.00%	5160	5636	91.55%	-3.07	-2.87
Sep-01	63	63	100.00%	0.00%	4429	4875	90.85%	-2.5	-2.52
Oct-01	108	108	100.00%	0.00%	4291	4517	95.00%	-2.36	-2.43
Nov-01	85	85	100.00%	0.00%	4063	4276	95.02%	-2.09	-2.27
Dec-01	67	67	100.00%	0.00%	3253	3454	94.18%	-2.02	-2.23
Jan-02	56	56	100.00%	0.00%	2769	2877	96.25%	-1.46	-1.89
Feb-02	88	89	98.88%	10.54%	2857	2930	97.51%	-0.82	-1.5
Mar-02	90	90	100.00%	0.00%	3327	3408	97.62%	-1.46	-1.89
Apr-02	133	133	100.00%	0.00%	4006	4154	96.44%	-2.18	-2.33
May-02	134	134	100.00%	0.00%	4484	4609	97.29%	-1.91	-2.16
Jun-02	144	144	100.00%	0.00%	4670	4859	96.11%	-2.38	-2.45



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

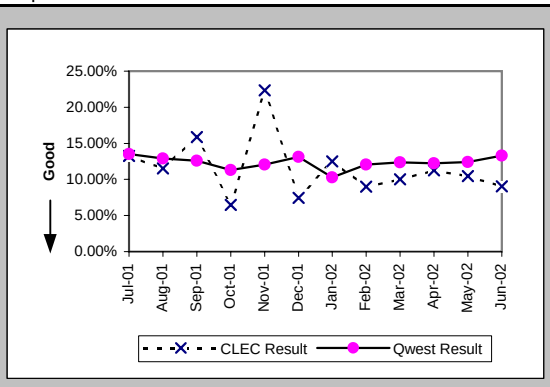
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	605:17	98	6:11	9:02	117521:35	6201	18:57	-5.08	-4.09
Aug-01	848:29	104	8:10	9:01	113497:28	5636	20:08	-5.45	-4.31
Sep-01	418:42	63	6:39	7:28	97570:08	4875	20:01	-4.79	-3.91
Oct-01	808:18	108	7:29	8:38	74261:17	4517	16:26	-4.48	-3.72
Nov-01	770:13	85	9:04	8:39	70561:55	4276	16:30	-3.97	-3.41
Dec-01	511:55	67	7:38	8:17	57276:22	3454	16:35	-3.61	-3.19
Jan-02	411:22	56	7:21	7:24	38950:26	2877	13:32	-2.67	-2.62
Feb-02	568:26	89	6:23	9:37	38531:58	2930	13:09	-4.48	-3.72
Mar-02	521:57	90	5:48	6:40	40900:06	3408	12:00	-2.15	-2.31
Apr-02	889:45	133	6:41	7:22	59758:06	4154	14:23	-5.01	-4.05
May-02	975:29	134	7:17	7:47	65243:14	4609	14:09	-5.33	-4.24
Jun-02	1072:14	144	7:27	7:47	76389:56	4859	15:43	-6.29	-4.82



Checklist #4 - Unbundled Loop - Analog Repair

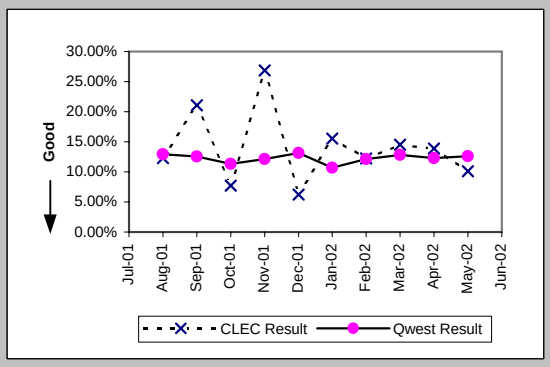
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	98	13.27%	33.92%	856	6322	13.54%	-0.08	-1.05
Aug-01	12	104	11.54%	31.95%	787	6110	12.88%	-0.41	-1.25
Sep-01	10	63	15.87%	36.54%	628	4982	12.61%	0.79	-0.52
Oct-01	7	108	6.48%	24.62%	519	4597	11.29%	-1.56	-1.95
Nov-01	19	85	22.35%	41.66%	522	4332	12.05%	2.64	0.61
Dec-01	5	67	7.46%	26.28%	459	3498	13.12%	-1.36	-1.83
Jan-02	7	56	12.50%	33.07%	299	2906	10.29%	0.57	-0.66
Feb-02	8	89	8.99%	28.60%	358	2970	12.05%	-0.88	-1.53
Mar-02	9	90	10.00%	30.00%	425	3437	12.37%	-0.67	-1.41
Apr-02	15	133	11.28%	31.63%	515	4202	12.26%	-0.34	-1.21
May-02	14	134	10.45%	30.59%	581	4678	12.42%	-0.68	-1.41
Jun-02	13	144	9.03%	28.66%	662	4977	13.30%	-1.49	-1.91



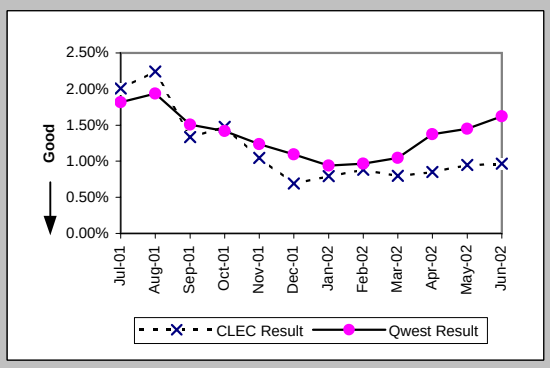
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	8	65	12.31%	32.85%	675	5231	12.90%	-0.14	-1.09
Sep-01	8	38	21.05%	40.77%	527	4200	12.55%	1.49	-0.1
Oct-01	5	65	7.69%	26.65%	427	3764	11.34%	-0.92	-1.56
Nov-01	18	67	26.87%	44.33%	423	3486	12.13%	3.24	0.97
Dec-01	3	48	6.25%	24.21%	363	2760	13.15%	-1.4	-1.85
Jan-02	7	45	15.56%	36.24%	231	2163	10.68%	1.03	-0.38
Feb-02	6	49	12.24%	32.78%	264	2181	12.10%	0.08	-0.95
Mar-02	8	55	14.55%	35.26%	329	2571	12.80%	0.42	-0.75
Apr-02	14	101	13.86%	34.55%	414	3373	12.27%	0.5	-0.7
May-02	11	109	10.09%	30.12%	480	3813	12.59%	-0.77	-1.47
Jun-02									



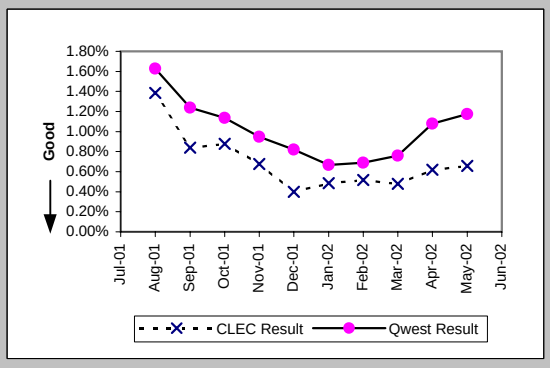
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	222	11051	2.01%	14.03%	16152	889760	1.82%	1.51	-0.08
Aug-01	285	12712	2.24%	14.80%	17152	885452	1.94%	2.48	0.51
Sep-01	183	13714	1.33%	11.47%	13330	885801	1.50%	-1.63	-1.99
Oct-01	242	16414	1.47%	12.05%	12496	881813	1.42%	0.62	-0.63
Nov-01	204	19527	1.04%	10.17%	10816	876178	1.23%	-2.37	-2.44
Dec-01	158	22779	0.69%	8.30%	9576	873463	1.10%	-5.76	-4.5
Jan-02	200	25152	0.80%	8.88%	8170	868440	0.94%	-2.36	-2.43
Feb-02	231	26242	0.88%	9.34%	8391	868367	0.97%	-1.4	-1.85
Mar-02	214	26872	0.80%	8.89%	9075	869003	1.04%	-3.94	-3.39
Apr-02	251	29517	0.85%	9.18%	11880	864887	1.37%	-7.59	-5.62
May-02	294	30970	0.95%	9.70%	12509	861820	1.45%	-7.26	-5.41
Jun-02	312	32215	0.97%	9.79%	13914	858034	1.62%	-9.11	-6.54



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

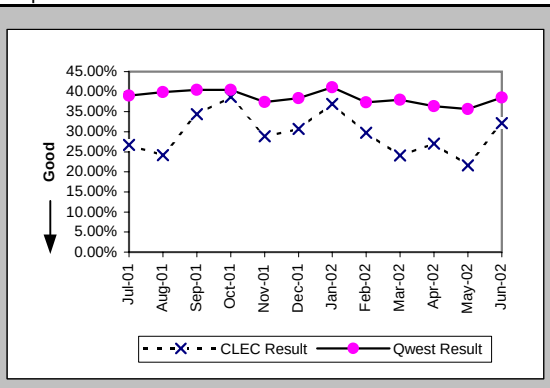
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	176	12712	1.38%	11.68%	14425	885452	1.63%	-2.16	-2.31
Sep-01	115	13714	0.84%	9.12%	10963	885801	1.24%	-4.19	-3.55
Oct-01	144	16414	0.88%	9.33%	10023	881813	1.14%	-3.11	-2.89
Nov-01	132	19527	0.68%	8.19%	8307	876178	0.95%	-3.88	-3.36
Dec-01	91	22779	0.40%	6.31%	7171	873463	0.82%	-6.96	-5.23
Jan-02	122	25152	0.49%	6.95%	5797	868440	0.67%	-3.5	-3.13
Feb-02	136	26242	0.52%	7.18%	5986	868367	0.69%	-3.3	-3.01
Mar-02	129	26872	0.48%	6.91%	6611	869003	0.76%	-5.22	-4.17
Apr-02	183	29517	0.62%	7.85%	9318	864887	1.08%	-7.49	-5.55
May-02	204	30970	0.66%	8.09%	10119	861820	1.17%	-8.27	-6.03
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

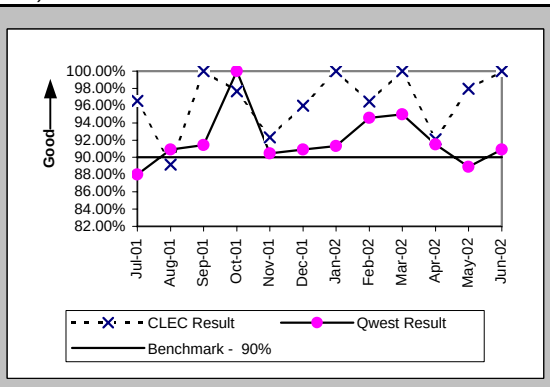
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	81	303	26.73%	44.26%	10345	26497	39.04%	-4.37	-3.66
Aug-01	91	376	24.20%	42.83%	11373	28525	39.87%	-6.16	-4.75
Sep-01	96	279	34.41%	47.51%	9056	22386	40.45%	-2.04	-2.24
Oct-01	153	395	38.73%	48.71%	8501	20997	40.49%	-0.7	-1.43
Nov-01	83	287	28.92%	45.34%	6474	17290	37.44%	-2.96	-2.8
Dec-01	70	228	30.70%	46.13%	5964	15540	38.38%	-2.37	-2.44
Jan-02	117	317	36.91%	48.26%	5698	13868	41.09%	-1.5	-1.91
Feb-02	98	329	29.79%	45.73%	4998	13389	37.33%	-2.79	-2.7
Mar-02	68	282	24.11%	42.78%	5564	14639	38.01%	-4.76	-3.89
Apr-02	93	344	27.03%	44.41%	6784	18664	36.35%	-3.56	-3.16
May-02	81	375	21.60%	41.15%	6945	19454	35.70%	-5.64	-4.43
Jun-02	148	460	32.17%	46.71%	8713	22627	38.51%	-2.76	-2.68



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

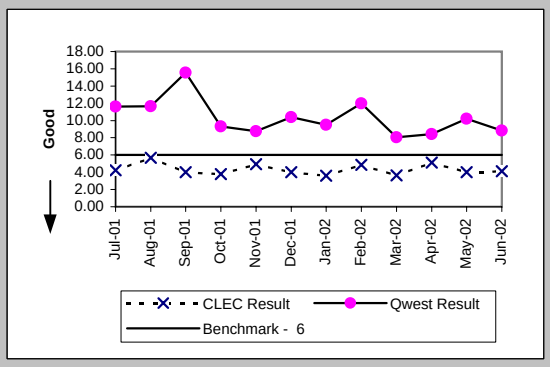
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	58	96.55%	18.25%	22	25	88.00%	-1.1	-1.67
Aug-01	74	83	89.16%	31.09%	30	33	90.91%	0.2	-0.88
Sep-01	34	34	100.00%	0.00%	32	35	91.43%	-1.27	-1.77
Oct-01	42	43	97.67%	15.07%	34	34	100.00%	N/A	-0.65
Nov-01	36	39	92.31%	26.65%	19	21	90.48%	-0.23	-1.14
Dec-01	48	50	96.00%	19.60%	20	22	90.91%	-0.69	-1.42
Jan-02	26	26	100.00%	0.00%	21	23	91.30%	-1.08	-1.66
Feb-02	55	57	96.49%	18.40%	35	37	94.59%	-0.4	-1.24
Mar-02	43	43	100.00%	0.00%	19	20	95.00%	-0.85	-1.52
Apr-02	35	38	92.11%	26.97%	43	47	91.49%	-0.1	-1.06
May-02	48	49	97.96%	14.14%	16	18	88.89%	-1.05	-1.64
Jun-02	36	36	100.00%	0.00%	20	22	90.91%	-1.17	-1.71



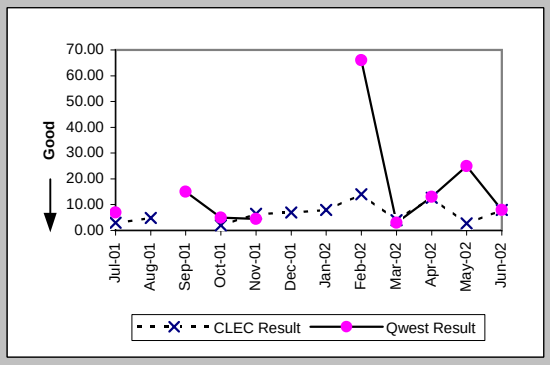
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	178	42	4.24	1.34	349	30	11.63	-4.33	-3.63
Aug-01	353	62	5.69	3.55	384	33	11.64	-1.42	-1.87
Sep-01	116	29	4.00	0.93	575	37	15.54	-2.22	-2.35
Oct-01	152	40	3.80	1.18	326	35	9.31	-5.38	-4.27
Nov-01	163	33	4.94	3.62	193	22	8.77	-2.61	-2.59
Dec-01	156	39	4.00	1.70	229	22	10.41	-2.28	-2.39
Jan-02	61	17	3.59	0.94	209	22	9.50	-2.28	-2.39
Feb-02	170	35	4.86	7.62	455	38	11.97	-1.35	-1.82
Mar-02	142	39	3.64	1.06	169	21	8.05	-3.15	-2.92
Apr-02	185	36	5.14	4.70	362	43	8.42	-1.76	-2.07
May-02	188	47	4.00	1.08	163	16	10.19	-1.86	-2.13
Jun-02	148	36	4.11	0.89	212	24	8.83	-2.92	-2.78



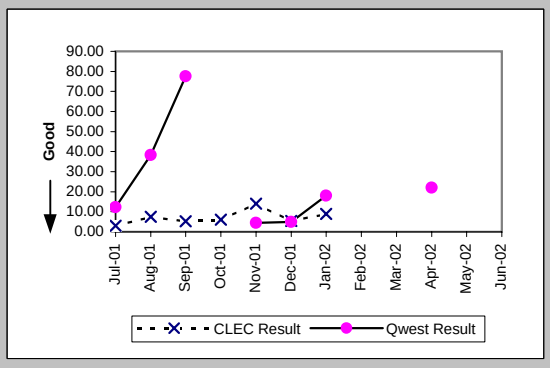
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	2	3.00	1.41	14	2	7.00	-1.41	-1.86
Aug-01	29	6	4.83	3.19					
Sep-01					45	3	15.00		
Oct-01	4	2	2.00	1.41	5	1	5.00		
Nov-01	32	5	6.40	6.31	9	2	4.50	0.12	-0.93
Dec-01	14	2	7.00	5.66					
Jan-02	8	1	8.00						
Feb-02	56	4	14.00	19.44	132	2	66.00	-0.65	-1.4
Mar-02	4	1	4.00		3	1	3.00		
Apr-02	38	3	12.67	10.69	39	3	13.00	-0.03	-1.02
May-02	8	3	2.67	1.53	50	2	25.00	-17.3	-11.52
Jun-02	8	1	8.00		32	4	8.00	0	-1



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

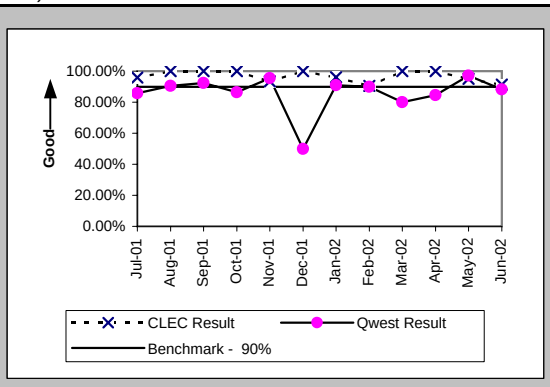
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	1	3.00		37	3	12.33	-0.83	-1.51
Aug-01	45	6	7.50	4.72	115	3	38.33	-0.79	-1.48
Sep-01	16	3	5.33	3.79	155	2	77.50	-2.11	-2.28
Oct-01	49	8	6.12	4.61					
Nov-01	28	2	14.00	12.73	9	2	4.50	-0.27	-1.17
Dec-01	11	2	5.50	2.12	10	2	5.00	0.16	-0.9
Jan-02	9	1	9.00		36	2	18.00	-5.2	-4.16
Feb-02									
Mar-02									
Apr-02					22	1	22.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

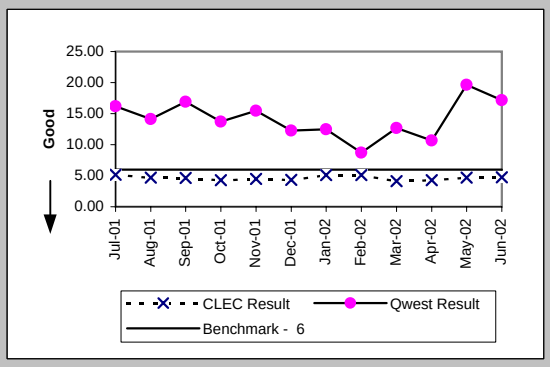
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	23	24	95.83%	19.98%	24	28	85.71%	-1.04	-1.63
Aug-01	21	21	100.00%	0.00%	19	21	90.48%	-1.05	-1.64
Sep-01	11	11	100.00%	0.00%	12	13	92.31%	-0.7	-1.43
Oct-01	21	21	100.00%	0.00%	19	22	86.36%	-1.3	-1.79
Nov-01	14	15	93.33%	24.94%	21	22	95.45%	0.2	-0.88
Dec-01	14	14	100.00%	0.00%	2	4	50.00%	-1.76	-2.07
Jan-02	24	25	96.00%	19.60%	10	11	90.91%	-0.49	-1.3
Feb-02	19	21	90.48%	29.35%	18	20	90.00%	-0.05	-1.03
Mar-02	16	16	100.00%	0.00%	16	20	80.00%	-1.49	-1.91
Apr-02	23	23	100.00%	0.00%	11	13	84.62%	-1.23	-1.75
May-02	19	20	95.00%	21.79%	67	69	97.10%	0.39	-0.76
Jun-02	21	23	91.30%	28.18%	15	17	88.24%	-0.3	-1.18



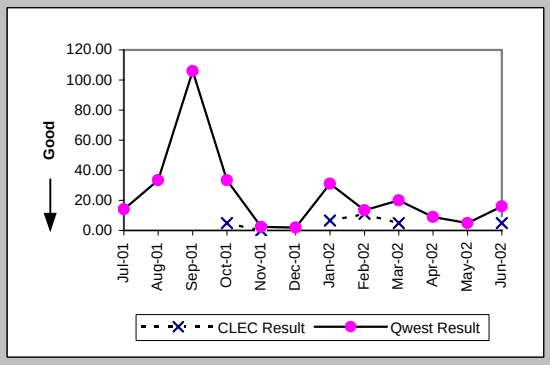
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	93	18	5.17	3.07	469	29	16.17	-2.24	-2.36
Aug-01	70	15	4.67	0.49	311	22	14.14	-1.99	-2.21
Sep-01	51	11	4.64	0.67	254	15	16.93	-1.03	-1.63
Oct-01	81	19	4.26	0.93	329	24	13.71	-1.73	-2.05
Nov-01	67	15	4.47	2.75	1035	67	15.45	-5.15	-4.13
Dec-01	52	12	4.33	0.65	49	4	12.25	-1.21	-1.74
Jan-02	107	21	5.10	2.83	162	13	12.46	-1.45	-1.88
Feb-02	97	19	5.11	2.69	183	21	8.71	-1.48	-1.9
Mar-02	58	14	4.14	0.86	266	21	12.67	-1.42	-1.86
Apr-02	94	22	4.27	0.63	139	13	10.69	-1.87	-2.14
May-02	84	18	4.67	0.97	1355	69	19.64	-7.13	-5.34
Jun-02	104	22	4.73	2.05	309	18	17.17	-2.81	-2.71



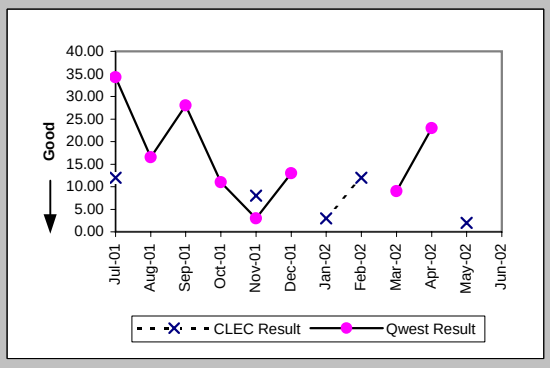
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					28	2	14.00		
Aug-01					67	2	33.50		
Sep-01					106	1	106.00		
Oct-01	5	1	5.00		100	3	33.33	-0.65	-1.39
Nov-01	0	1	0.00		101	45	2.24	-1.13	-1.69
Dec-01					2	1	2.00		
Jan-02	13	2	6.50	6.36	62	2	31.00	-5.77	-4.51
Feb-02	11	1	11.00		27	2	13.50	-0.15	-1.09
Mar-02	10	2	5.00	2.83	80	4	20.00	-0.53	-1.32
Apr-02					9	1	9.00		
May-02					10	2	5.00		
Jun-02	15	3	5.00	3.61	32	2	16.00	-1.7	-2.04



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

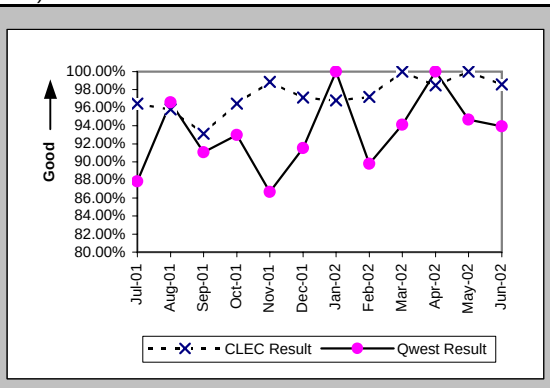
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	1	12.00		137	4	34.25	-0.96	-1.58
Aug-01					33	2	16.50		
Sep-01					28	1	28.00		
Oct-01					22	2	11.00		
Nov-01	8	1	8.00		3	1	3.00		
Dec-01					13	1	13.00		
Jan-02	3	1	3.00						
Feb-02	12	1	12.00						
Mar-02					9	1	9.00		
Apr-02					23	1	23.00		
May-02	2	1	2.00						
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

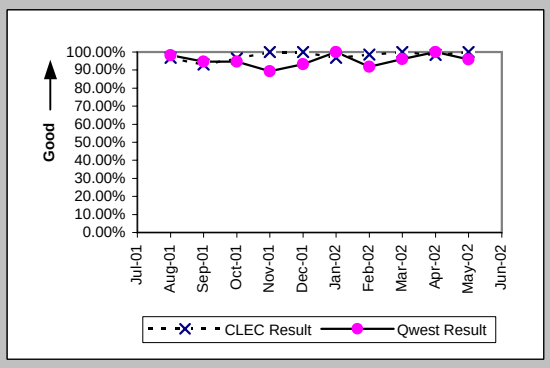
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	82	85	96.47%	18.45%	65	74	87.84%	-1.66	-2.01
Aug-01	92	96	95.83%	19.98%	57	59	96.61%	0.15	-0.91
Sep-01	81	87	93.10%	25.34%	51	56	91.07%	-0.42	-1.25
Oct-01	82	85	96.47%	18.45%	53	57	92.98%	-0.8	-1.48
Nov-01	87	88	98.86%	10.60%	65	75	86.67%	-2.28	-2.39
Dec-01	68	70	97.14%	16.66%	54	59	91.53%	-1.14	-1.69
Jan-02	61	63	96.83%	17.53%	32	32	100.00%	N/A	-0.51
Feb-02	69	71	97.18%	16.55%	44	49	89.80%	-1.31	-1.8
Mar-02	73	73	100.00%	0.00%	48	51	94.12%	-1.37	-1.83
Apr-02	64	65	98.46%	12.31%	52	52	100.00%	N/A	-0.64
May-02	72	72	100.00%	0.00%	71	75	94.67%	-1.44	-1.87
Jun-02	69	70	98.57%	11.87%	62	66	93.94%	-1.13	-1.69



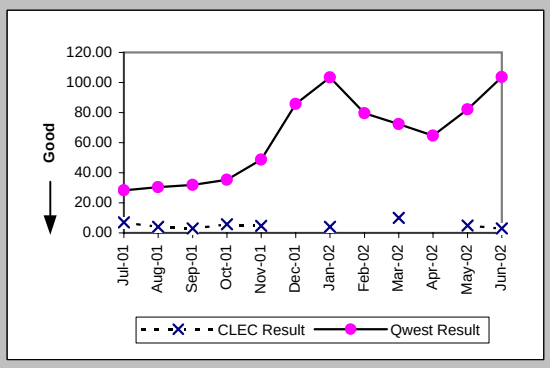
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	93	96	96.88%	17.40%	58	59	98.31%	0.44	-0.74
Sep-01	81	87	93.10%	25.34%	53	56	94.64%	0.3	-0.82
Oct-01	82	85	96.47%	18.45%	54	57	94.74%	-0.45	-1.28
Nov-01	88	88	100.00%	0.00%	67	75	89.33%	-2.2	-2.34
Dec-01	70	70	100.00%	0.00%	55	59	93.22%	-1.53	-1.93
Jan-02	61	63	96.83%	17.53%	32	32	100.00%	N/A	-0.51
Feb-02	70	71	98.59%	11.78%	45	49	91.84%	-1.33	-1.81
Mar-02	73	73	100.00%	0.00%	49	51	96.08%	-1.11	-1.67
Apr-02	64	65	98.46%	12.31%	52	52	100.00%	N/A	-0.64
May-02	72	72	100.00%	0.00%	72	75	96.00%	-1.24	-1.75
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

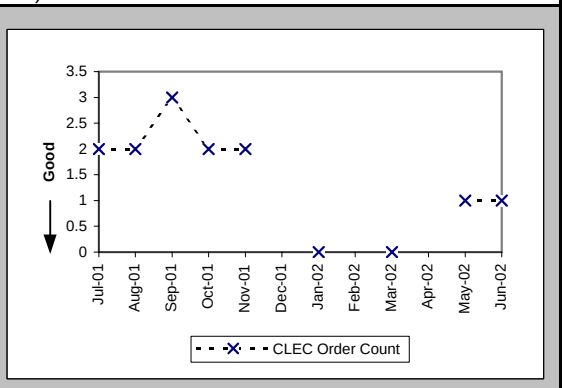
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	2	7.00	1.41	226	8	28.25	-1.1	-1.67
Aug-01	8	2	4.00	1.41	335	11	30.45	-1.06	-1.64
Sep-01	9	3	3.00	5.20	288	9	32.00	-1.35	-1.82
Oct-01	17	3	5.67	5.69	424	12	35.33	-1.16	-1.71
Nov-01	19	4	4.75	6.18	632	13	48.62	-1.78	-2.08
Dec-01					1201	14	85.79		
Jan-02	8	2	4.00	5.66	1449	14	103.50	-1.41	-1.86
Feb-02					1671	21	79.57		
Mar-02	10	1	10.00		1956	27	72.44	-0.68	-1.41
Apr-02					1617	25	64.68		
May-02	5	1	5.00		1970	24	82.08	-1.11	-1.67
Jun-02	6	2	3.00	2.83	1968	19	103.58	-1.82	-2.11



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

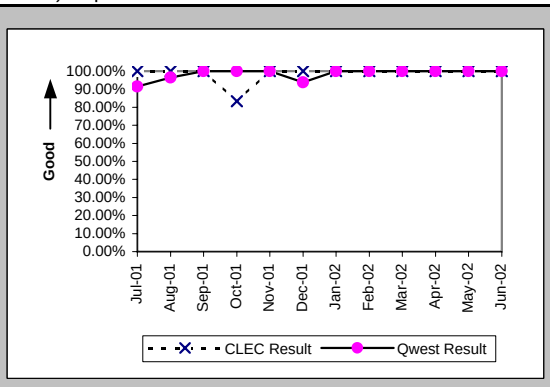
Date	CLEC Order Count
Jul-01	2
Aug-01	2
Sep-01	3
Oct-01	2
Nov-01	2
Dec-01	
Jan-02	0
Feb-02	
Mar-02	0
Apr-02	
May-02	1
Jun-02	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

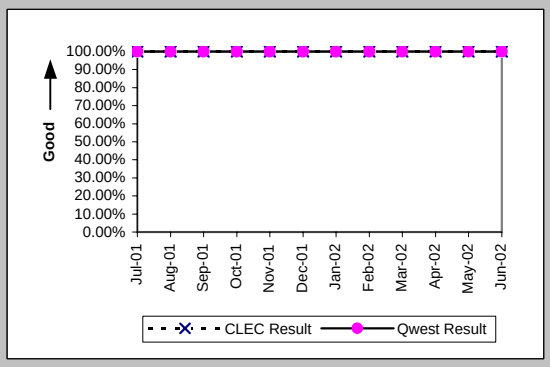
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	8	100.00%	0.00%	75	82	91.46%	-0.82	-1.5
Aug-01	9	9	100.00%	0.00%	55	57	96.49%	-0.53	-1.32
Sep-01	10	10	100.00%	0.00%	31	31	100.00%	N/A	N/A
Oct-01	5	6	83.33%	37.27%	33	33	100.00%	N/A	-0.09
Nov-01	4	4	100.00%	0.00%	44	44	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	30	32	93.75%	-0.43	-1.26
Jan-02	6	6	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Mar-02	4	4	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	56	56	100.00%	N/A	N/A
May-02	7	7	100.00%	0.00%	46	46	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	51	51	100.00%	N/A	N/A



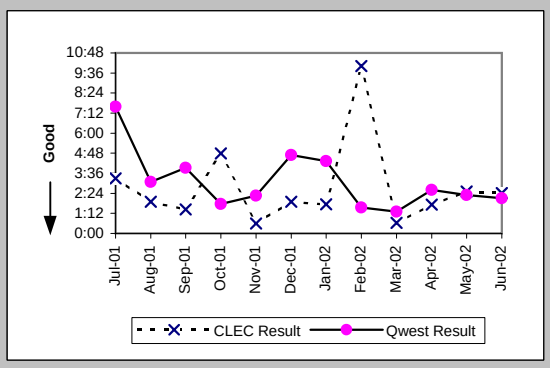
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	8	100.00%	0.00%	82	82	100.00%	N/A	N/A
Aug-01	9	9	100.00%	0.00%	57	57	100.00%	N/A	N/A
Sep-01	10	10	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	33	33	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	44	44	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	32	32	100.00%	N/A	N/A
Jan-02	6	6	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	33	33	100.00%	N/A	N/A
Mar-02	4	4	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	57	57	100.00%	N/A	N/A
May-02	7	7	100.00%	0.00%	46	46	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	52	52	100.00%	N/A	N/A



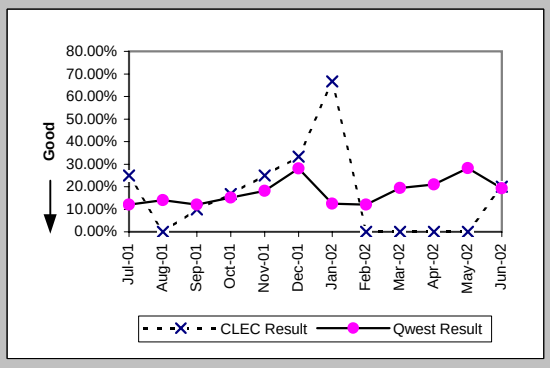
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	26:21	8	3:18	6:22	622:09	82	7:35	-1.29	-1.79
Aug-01	17:03	9	1:54	2:07	176:11	57	3:05	-0.44	-1.27
Sep-01	14:19	10	1:26	1:22	125:28	32	3:55	-1.23	-1.75
Oct-01	28:45	6	4:47	9:33	58:32	33	1:46	1.13	-0.32
Nov-01	2:25	4	0:36	0:22	100:02	44	2:16	-0.91	-1.55
Dec-01	5:43	3	1:54	1:46	150:32	32	4:42	-0.57	-1.35
Jan-02	10:24	6	1:44	1:38	103:51	24	4:20	-0.97	-1.59
Feb-02	20:02	2	10:01	13:03	51:16	33	1:33	1.93	0.17
Mar-02	2:31	4	0:38	0:28	46:40	36	1:18	-0.85	-1.52
Apr-02	3:26	2	1:43	1:31	148:02	57	2:36	-0.42	-1.26
May-02	17:31	7	2:30	1:53	106:10	46	2:18	0.25	-0.85
Jun-02	12:07	5	2:25	3:02	109:29	52	2:06	0.45	-0.72



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

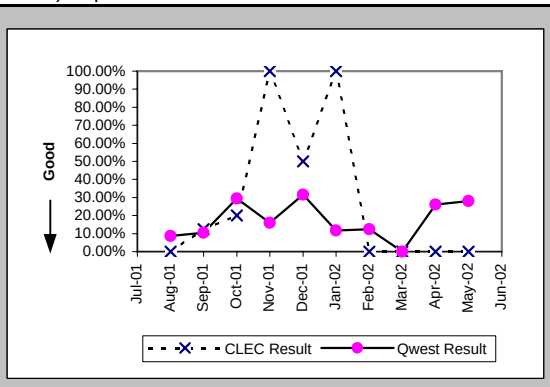
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	8	25.00%	43.30%	10	83	12.05%	0.95	-0.43
Aug-01	0	9	0.00%	0.00%	8	57	14.04%	-1.13	-1.68
Sep-01	1	10	10.00%	30.00%	4	33	12.12%	-0.18	-1.11
Oct-01	1	6	16.67%	37.27%	5	33	15.15%	0.07	-0.96
Nov-01	1	4	25.00%	43.30%	8	44	18.18%	0.29	-0.82
Dec-01	1	3	33.33%	47.14%	9	32	28.13%	0.14	-0.92
Jan-02	4	6	66.67%	47.14%	3	24	12.50%	2.47	0.5
Feb-02	0	2	0.00%	0.00%	4	33	12.12%	-0.51	-1.31
Mar-02	0	4	0.00%	0.00%	7	36	19.44%	-0.93	-1.57
Apr-02	0	2	0.00%	0.00%	12	57	21.05%	-0.72	-1.44
May-02	0	7	0.00%	0.00%	13	46	28.26%	-1.55	-1.94
Jun-02	1	5	20.00%	40.00%	10	52	19.23%	0.04	-0.98



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

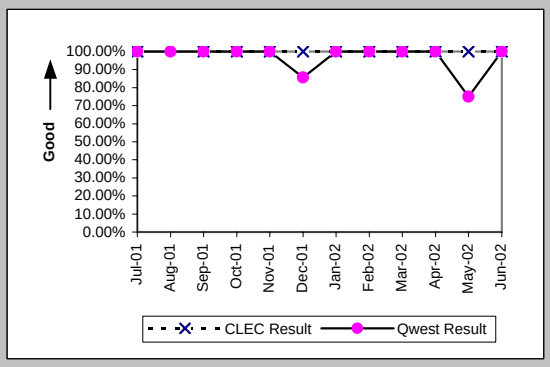
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	4	0.00%	0.00%	2	23	8.70%	-0.57	-1.35
Sep-01	1	8	12.50%	33.07%	2	19	10.53%	0.09	-0.94
Oct-01	1	5	20.00%	40.00%	5	17	29.41%	-0.41	-1.25
Nov-01	1	1	100.00%	0.00%	4	25	16.00%	1.35	-0.18
Dec-01	1	2	50.00%	50.00%	6	19	31.58%	0.38	-0.77
Jan-02	4	4	100.00%	0.00%	2	17	11.76%	3.22	0.96
Feb-02	0	1	0.00%	0.00%	2	16	12.50%	-0.37	-1.22
Mar-02	0	2	0.00%	0.00%	0	13	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	6	23	26.09%	-0.58	-1.35
May-02	0	5	0.00%	0.00%	7	25	28.00%	-1.27	-1.77
Jun-02									



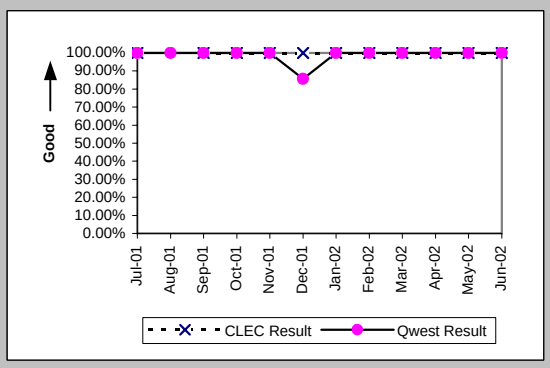
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01					9	9	100.00%		
Sep-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Jan-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Jun-02	7	7	100.00%	0.00%	8	8	100.00%	N/A	N/A



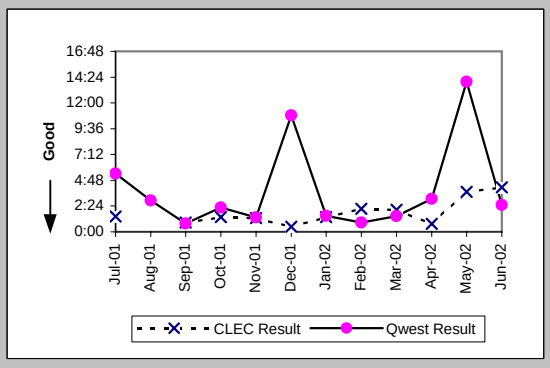
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01					9	9	100.00%		
Sep-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Jan-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	8	8	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

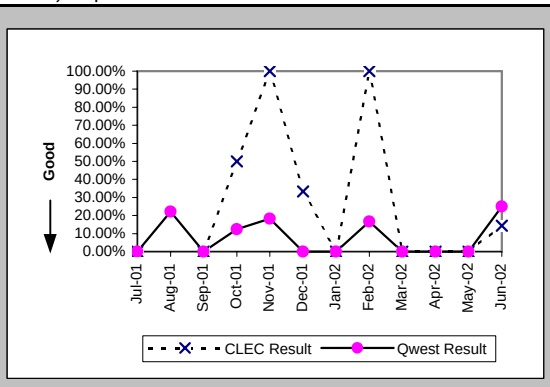
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5:39	4	1:25	0:24	38:05	7	5:26	-1.59	-1.97
Aug-01					26:13	9	2:55		
Sep-01	2:37	3	0:52	0:45	6:08	8	0:46	1.14	-0.31
Oct-01	2:45	2	1:22	0:37	18:00	8	2:15	-0.65	-1.39
Nov-01	2:35	2	1:17	0:25	14:37	11	1:20	-0.05	-1.03
Dec-01	1:27	3	0:29	0:16	75:52	7	10:50	-0.66	-1.4
Jan-02	2:44	2	1:22	1:06	1:29	1	1:29		
Feb-02	2:09	1	2:09		5:09	6	0:52	1.46	-0.11
Mar-02	2:04	1	2:04		2:53	2	1:27	3.72	1.26
Apr-02	0:45	1	0:45		12:17	4	3:04	-0.7	-1.42
May-02	3:44	1	3:44		55:53	4	13:58	-0.41	-1.25
Jun-02	28:58	7	4:08	5:56	20:11	8	2:31	0.6	-0.63



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

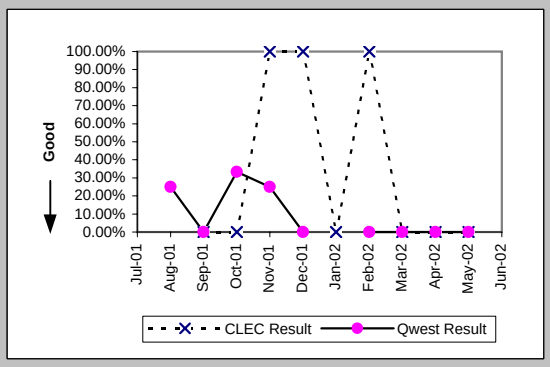
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
Aug-01					2	9	22.22%		
Sep-01	0	3	0.00%	0.00%	0	8	0.00%	N/A	N/A
Oct-01	1	2	50.00%	50.00%	1	8	12.50%	0.84	-0.49
Nov-01	2	2	100.00%	0.00%	2	11	18.18%	1.91	0.16
Dec-01	1	3	33.33%	47.14%	0	7	0.00%	N/A	-0.35
Jan-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1	6	16.67%	1.13	-0.31
Mar-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02	1	7	14.29%	34.99%	2	8	25.00%	-0.48	-1.29



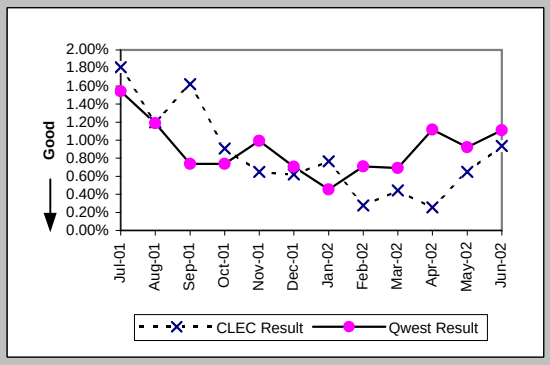
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	4	25.00%		
Sep-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Nov-01	2	2	100.00%	0.00%	1	4	25.00%	1.42	-0.14
Dec-01	1	1	100.00%	0.00%	0	4	0.00%	N/A	-0.15
Jan-02	0	2	0.00%	0.00%					
Feb-02	1	1	100.00%	0.00%	0	2	0.00%	N/A	-0.37
Mar-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02									



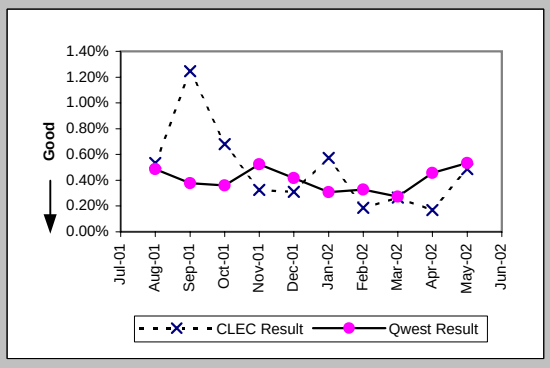
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	663	1.81%	13.33%	90	5832	1.54%	0.53	-0.68
Aug-01	9	751	1.20%	10.88%	66	5561	1.19%	0.03	-0.98
Sep-01	13	803	1.62%	12.62%	41	5555	0.74%	2.73	0.66
Oct-01	8	881	0.91%	9.49%	41	5555	0.74%	0.55	-0.67
Nov-01	6	924	0.65%	8.03%	55	5538	0.99%	-0.98	-1.59
Dec-01	6	969	0.62%	7.84%	39	5521	0.71%	-0.3	-1.18
Jan-02	8	1046	0.76%	8.71%	25	5507	0.45%	1.37	-0.17
Feb-02	3	1079	0.28%	5.27%	39	5505	0.71%	-1.54	-1.94
Mar-02	5	1125	0.44%	6.65%	38	5504	0.69%	-0.91	-1.55
Apr-02	3	1179	0.25%	5.04%	61	5467	1.12%	-2.55	-2.55
May-02	8	1231	0.65%	8.04%	50	5427	0.92%	-0.9	-1.55
Jun-02	12	1282	0.94%	9.63%	60	5413	1.11%	-0.53	-1.32



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

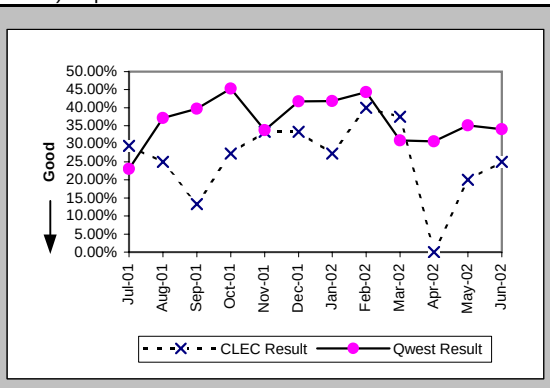
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	751	0.53%	7.28%	27	5561	0.49%	0.17	-0.89
Sep-01	10	803	1.25%	11.09%	21	5555	0.38%	3.74	1.28
Oct-01	6	881	0.68%	8.22%	20	5555	0.36%	1.48	-0.1
Nov-01	3	924	0.32%	5.69%	29	5538	0.52%	-0.78	-1.47
Dec-01	3	969	0.31%	5.56%	23	5521	0.42%	-0.48	-1.29
Jan-02	6	1046	0.57%	7.55%	17	5507	0.31%	1.42	-0.14
Feb-02	2	1079	0.19%	4.30%	18	5505	0.33%	-0.75	-1.45
Mar-02	3	1125	0.27%	5.16%	15	5504	0.27%	-0.03	-1.02
Apr-02	2	1179	0.17%	4.12%	25	5467	0.46%	-1.33	-1.81
May-02	6	1231	0.49%	6.96%	29	5427	0.53%	-0.2	-1.12
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

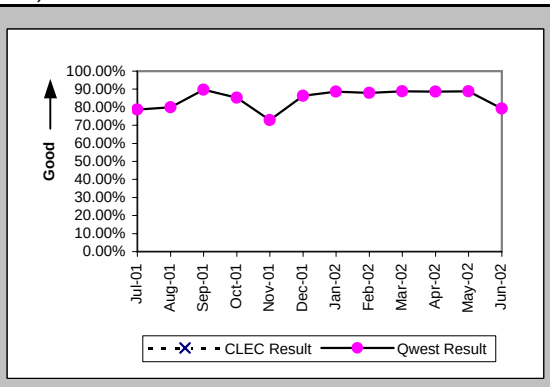
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	17	29.41%	45.56%	27	117	23.08%	0.57	-0.65
Aug-01	3	12	25.00%	43.30%	39	105	37.14%	-0.82	-1.5
Sep-01	2	15	13.33%	33.99%	27	68	39.71%	-1.89	-2.15
Oct-01	3	11	27.27%	44.54%	34	75	45.33%	-1.12	-1.68
Nov-01	3	9	33.33%	47.14%	28	83	33.73%	-0.02	-1.01
Dec-01	3	9	33.33%	47.14%	28	67	41.79%	-0.48	-1.29
Jan-02	3	11	27.27%	44.54%	18	43	41.86%	-0.88	-1.53
Feb-02	2	5	40.00%	48.99%	31	70	44.29%	-0.19	-1.11
Mar-02	3	8	37.50%	48.41%	17	55	30.91%	0.35	-0.78
Apr-02	0	3	0.00%	0.00%	27	88	30.68%	-1.13	-1.69
May-02	2	10	20.00%	40.00%	27	77	35.06%	-0.94	-1.57
Jun-02	4	16	25.00%	43.30%	31	91	34.07%	-0.71	-1.43



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

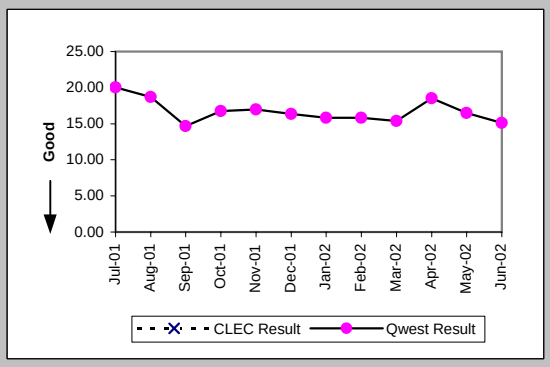
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					115	146	78.77%		
Aug-01					160	200	80.00%		
Sep-01					210	234	89.74%		
Oct-01					163	191	85.34%		
Nov-01					140	192	72.92%		
Dec-01					178	206	86.41%		
Jan-02					164	185	88.65%		
Feb-02					212	241	87.97%		
Mar-02					198	223	88.79%		
Apr-02					241	272	88.60%		
May-02					184	207	88.89%		
Jun-02					188	237	79.32%		



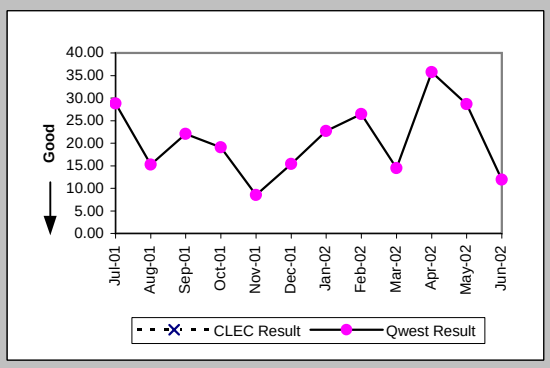
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3926	196	20.03		
Aug-01					4793	256	18.72		
Sep-01					3672	250	14.69		
Oct-01					3774	225	16.77		
Nov-01					3883	229	16.96		
Dec-01					3728	228	16.35		
Jan-02					3557	225	15.81		
Feb-02					4157	263	15.81		
Mar-02					4011	261	15.37		
Apr-02					6352	343	18.52		
May-02					3924	238	16.49		
Jun-02					4458	295	15.11		



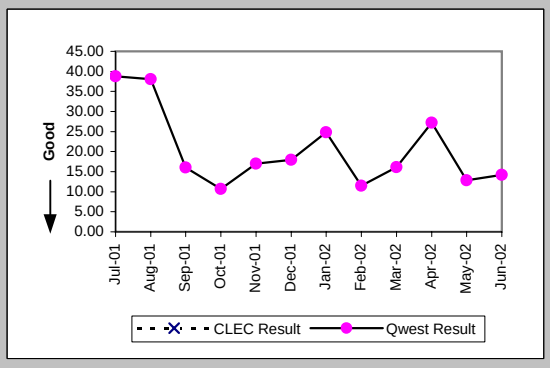
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1295	45	28.78		
Aug-01					747	49	15.24		
Sep-01					618	28	22.07		
Oct-01					936	49	19.10		
Nov-01					666	78	8.54		
Dec-01					338	22	15.36		
Jan-02					863	38	22.71		
Feb-02					715	27	26.48		
Mar-02					289	20	14.45		
Apr-02					1572	44	35.73		
May-02					773	27	28.63		
Jun-02					428	36	11.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

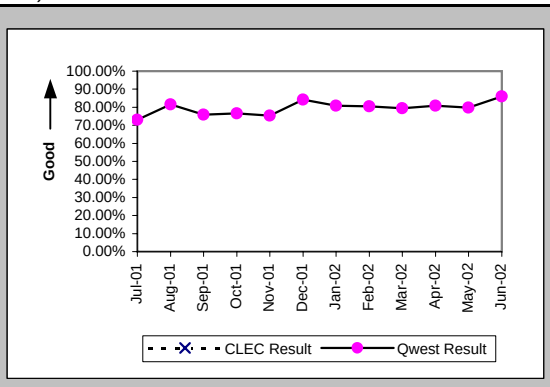
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					194	5	38.80		
Aug-01					419	11	38.09		
Sep-01					96	6	16.00		
Oct-01					75	7	10.71		
Nov-01					255	15	17.00		
Dec-01					233	13	17.92		
Jan-02					124	5	24.80		
Feb-02					46	4	11.50		
Mar-02					113	7	16.14		
Apr-02					136	5	27.20		
May-02					77	6	12.83		
Jun-02					227	16	14.19		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

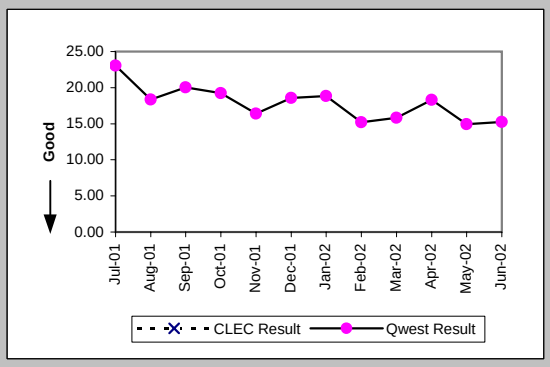
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					117	160	73.13%		
Aug-01					173	212	81.60%		
Sep-01					94	124	75.81%		
Oct-01					128	167	76.65%		
Nov-01					132	175	75.43%		
Dec-01					170	202	84.16%		
Jan-02					122	151	80.79%		
Feb-02					166	206	80.58%		
Mar-02					143	180	79.44%		
Apr-02					169	209	80.86%		
May-02					230	288	79.86%		
Jun-02					226	263	85.93%		



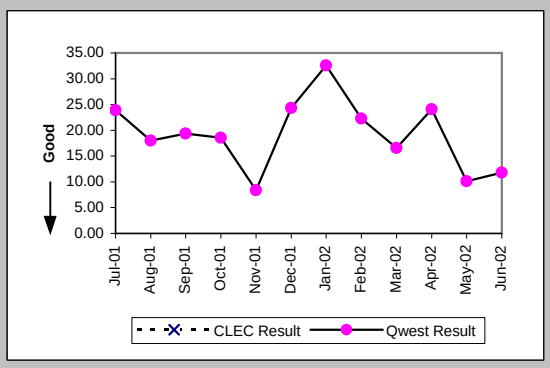
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4908	213	23.04		
Aug-01					4997	272	18.37		
Sep-01					3248	162	20.05		
Oct-01					4364	227	19.22		
Nov-01					3670	224	16.38		
Dec-01					4290	231	18.57		
Jan-02					3488	185	18.85		
Feb-02					3729	245	15.22		
Mar-02					3184	201	15.84		
Apr-02					4248	232	18.31		
May-02					4639	310	14.96		
Jun-02					4762	312	15.26		



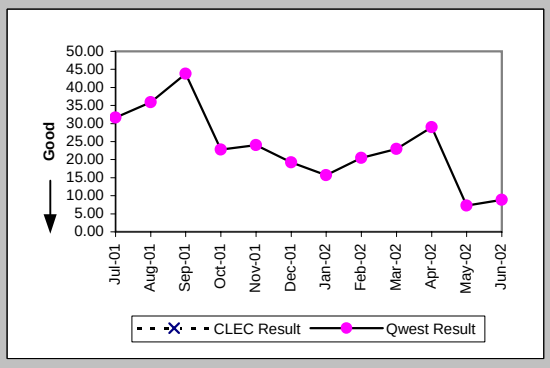
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1457	61	23.89		
Aug-01					899	50	17.98		
Sep-01					910	47	19.36		
Oct-01					1093	59	18.53		
Nov-01					737	88	8.38		
Dec-01					851	35	24.31		
Jan-02					1074	33	32.55		
Feb-02					824	37	22.27		
Mar-02					645	39	16.54		
Apr-02					939	39	24.08		
May-02					545	54	10.09		
Jun-02					484	41	11.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

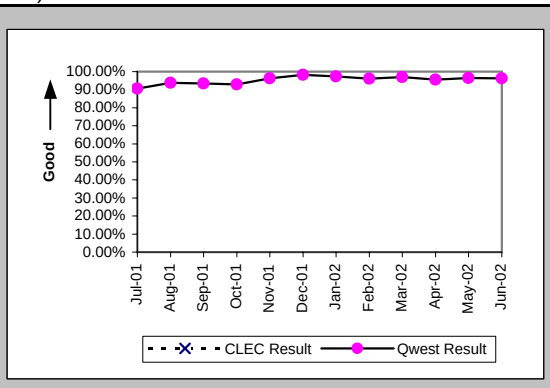
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					412	13	31.69		
Aug-01					538	15	35.87		
Sep-01					219	5	43.80		
Oct-01					364	16	22.75		
Nov-01					120	5	24.00		
Dec-01					77	4	19.25		
Jan-02					141	9	15.67		
Feb-02					123	6	20.50		
Mar-02					46	2	23.00		
Apr-02					174	6	29.00		
May-02					51	7	7.29		
Jun-02					80	9	8.89		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

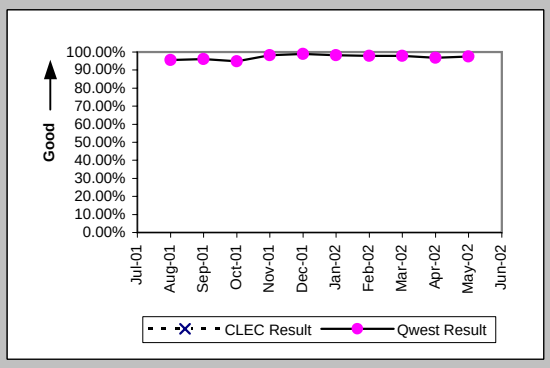
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					388	428	90.65%		
Aug-01					443	472	93.86%		
Sep-01					448	479	93.53%		
Oct-01					411	442	92.99%		
Nov-01					441	458	96.29%		
Dec-01					453	461	98.26%		
Jan-02					426	438	97.26%		
Feb-02					443	461	96.10%		
Mar-02					472	487	96.92%		
Apr-02					499	522	95.59%		
May-02					549	569	96.49%		
Jun-02					562	584	96.23%		



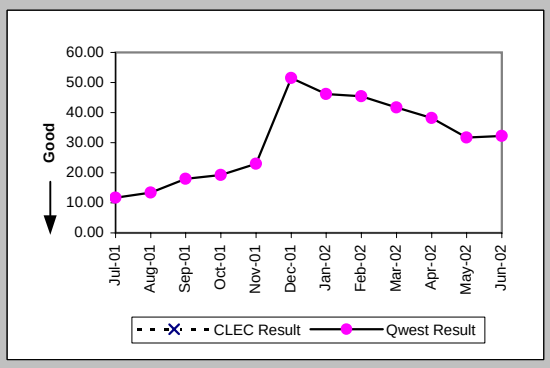
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					451	472	95.55%		
Sep-01					460	479	96.03%		
Oct-01					419	442	94.80%		
Nov-01					450	458	98.25%		
Dec-01					456	461	98.92%		
Jan-02					430	438	98.17%		
Feb-02					451	461	97.83%		
Mar-02					477	487	97.95%		
Apr-02					505	522	96.74%		
May-02					555	569	97.54%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

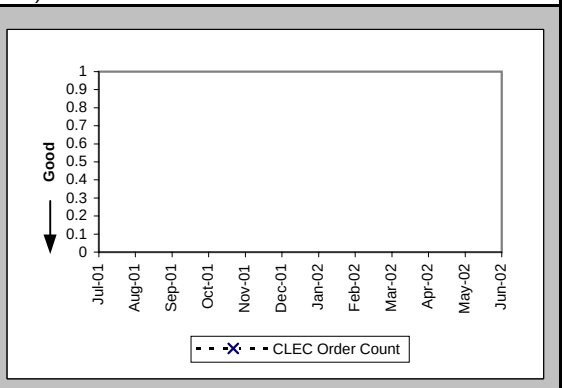
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1287	110	11.70		
Aug-01					1434	107	13.40		
Sep-01					1890	105	18.00		
Oct-01					1671	87	19.21		
Nov-01					2118	92	23.02		
Dec-01					2216	43	51.53		
Jan-02					2910	63	46.19		
Feb-02					3454	76	45.45		
Mar-02					2832	68	41.65		
Apr-02					2753	72	38.24		
May-02					3265	103	31.70		
Jun-02					4486	139	32.27		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

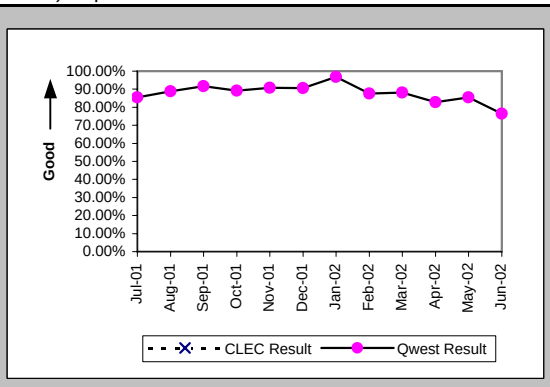
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

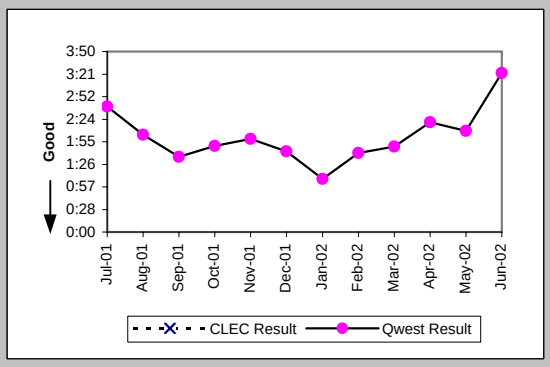
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					136	159	85.53%		
Aug-01					135	152	88.82%		
Sep-01					132	144	91.67%		
Oct-01					149	167	89.22%		
Nov-01					109	120	90.83%		
Dec-01					87	96	90.63%		
Jan-02					120	124	96.77%		
Feb-02					99	113	87.61%		
Mar-02					127	144	88.19%		
Apr-02					111	134	82.84%		
May-02					124	145	85.52%		
Jun-02					136	178	76.40%		



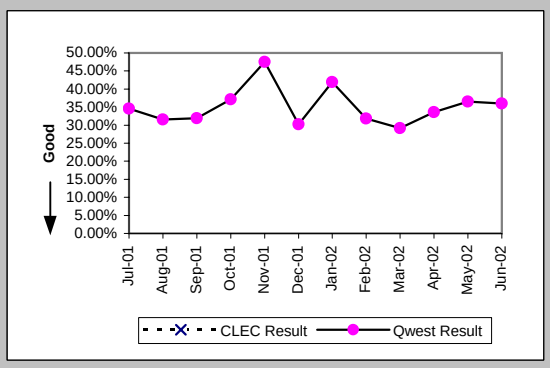
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					424:33	159	2:40		
Aug-01					314:51	152	2:04		
Sep-01					230:53	144	1:36		
Oct-01					307:22	167	1:50		
Nov-01					237:53	120	1:59		
Dec-01					165:21	96	1:43		
Jan-02					139:31	124	1:08		
Feb-02					190:35	113	1:41		
Mar-02					262:29	144	1:49		
Apr-02					311:41	134	2:20		
May-02					311:18	145	2:09		
Jun-02					601:36	178	3:23		



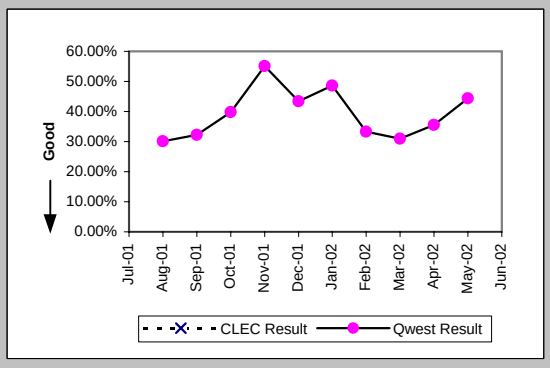
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					55	159	34.59%		
Aug-01					48	152	31.58%		
Sep-01					46	144	31.94%		
Oct-01					62	167	37.13%		
Nov-01					57	120	47.50%		
Dec-01					29	96	30.21%		
Jan-02					52	124	41.94%		
Feb-02					36	113	31.86%		
Mar-02					42	144	29.17%		
Apr-02					45	134	33.58%		
May-02					53	145	36.55%		
Jun-02					64	178	35.96%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

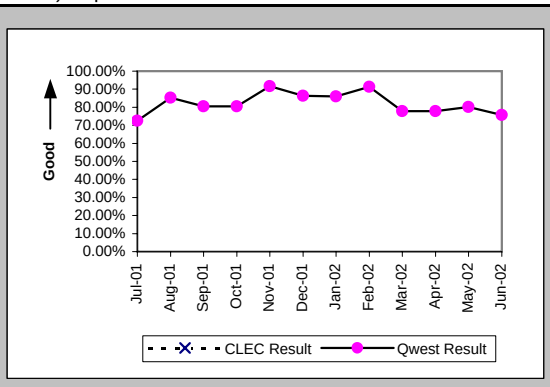
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					31	103	30.10%		
Sep-01					29	90	32.22%		
Oct-01					37	93	39.78%		
Nov-01					38	69	55.07%		
Dec-01					23	53	43.40%		
Jan-02					35	72	48.61%		
Feb-02					22	66	33.33%		
Mar-02					30	97	30.93%		
Apr-02					33	93	35.48%		
May-02					43	97	44.33%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

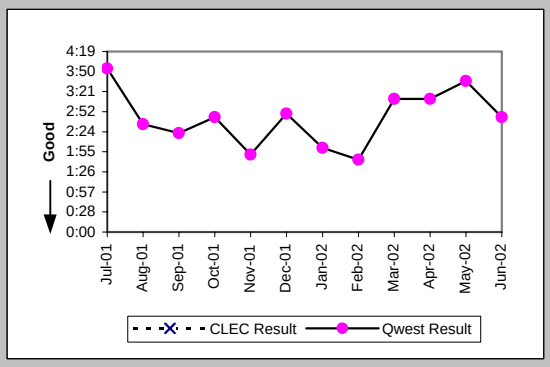
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					240	331	72.51%		
Aug-01					145	170	85.29%		
Sep-01					99	123	80.49%		
Oct-01					186	231	80.52%		
Nov-01					100	109	91.74%		
Dec-01					70	81	86.42%		
Jan-02					61	71	85.92%		
Feb-02					94	103	91.26%		
Mar-02					49	63	77.78%		
Apr-02					130	167	77.84%		
May-02					113	141	80.14%		
Jun-02					153	202	75.74%		



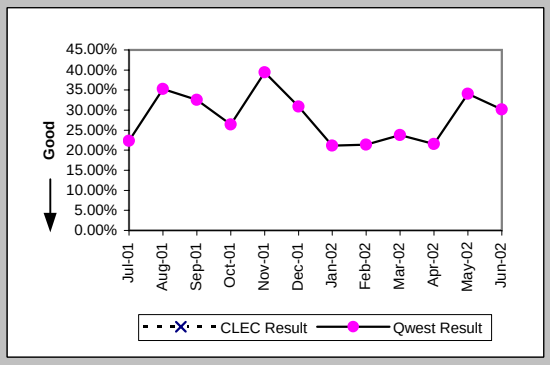
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1294:44	331	3:55		
Aug-01					440:07	170	2:35		
Sep-01					290:08	123	2:22		
Oct-01					635:41	231	2:45		
Nov-01					201:28	109	1:51		
Dec-01					229:31	81	2:50		
Jan-02					142:41	71	2:01		
Feb-02					179:16	103	1:44		
Mar-02					200:23	63	3:11		
Apr-02					531:40	167	3:11		
May-02					510:51	141	3:37		
Jun-02					557:01	202	2:45		



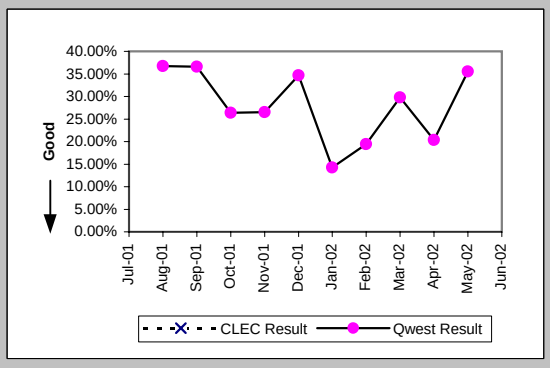
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					74	331	22.36%		
Aug-01					60	170	35.29%		
Sep-01					40	123	32.52%		
Oct-01					61	231	26.41%		
Nov-01					43	109	39.45%		
Dec-01					25	81	30.86%		
Jan-02					15	71	21.13%		
Feb-02					22	103	21.36%		
Mar-02					15	63	23.81%		
Apr-02					36	167	21.56%		
May-02					48	141	34.04%		
Jun-02					61	202	30.20%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

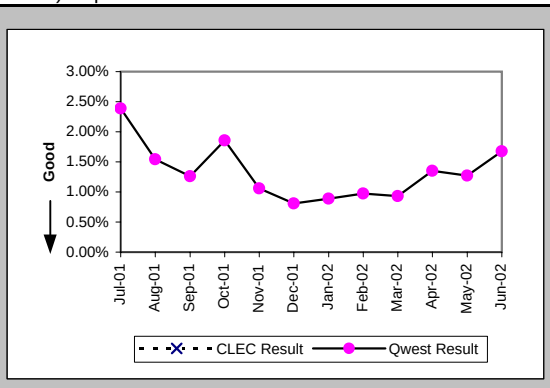
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					36	98	36.73%		
Sep-01					30	82	36.59%		
Oct-01					47	178	26.40%		
Nov-01					13	49	26.53%		
Dec-01					17	49	34.69%		
Jan-02					6	42	14.29%		
Feb-02					13	67	19.40%		
Mar-02					14	47	29.79%		
Apr-02					25	123	20.33%		
May-02					38	107	35.51%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

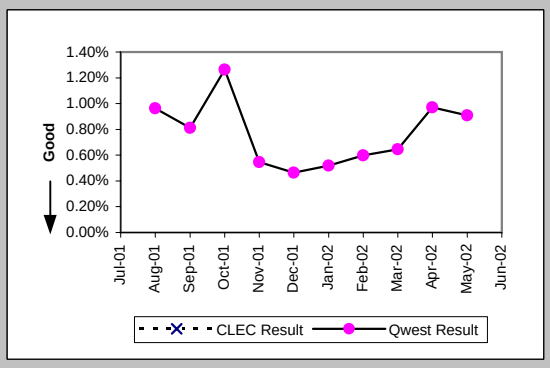
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					490	20518	2.39%		
Aug-01					322	20888	1.54%		
Sep-01					267	21173	1.26%		
Oct-01					398	21429	1.86%		
Nov-01					229	21606	1.06%		
Dec-01					177	21955	0.81%		
Jan-02					195	22008	0.89%		
Feb-02					216	22229	0.97%		
Mar-02					207	22295	0.93%		
Apr-02					301	22276	1.35%		
May-02					286	22465	1.27%		
Jun-02					380	22646	1.68%		



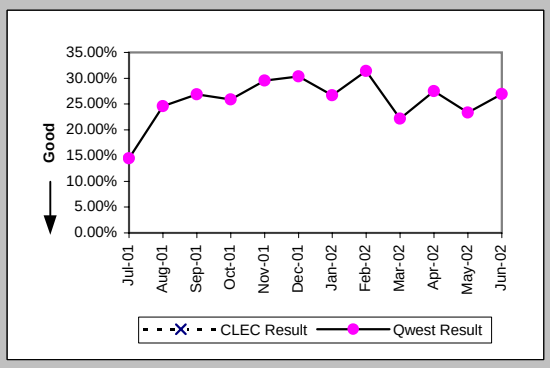
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					201	20888	0.96%		
Sep-01					172	21173	0.81%		
Oct-01					271	21429	1.26%		
Nov-01					118	21606	0.55%		
Dec-01					102	21955	0.46%		
Jan-02					114	22008	0.52%		
Feb-02					133	22229	0.60%		
Mar-02					144	22295	0.65%		
Apr-02					216	22276	0.97%		
May-02					204	22465	0.91%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

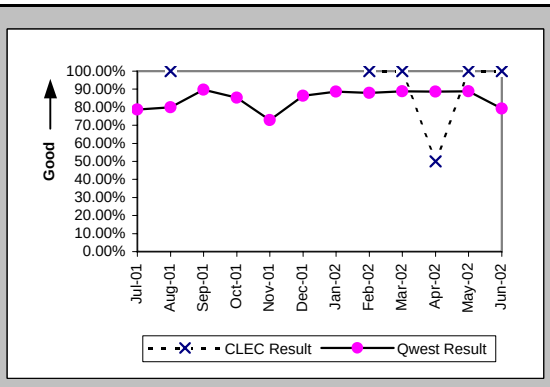
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	573	14.49%		
Aug-01					105	427	24.59%		
Sep-01					98	365	26.85%		
Oct-01					139	537	25.88%		
Nov-01					96	325	29.54%		
Dec-01					77	254	30.32%		
Jan-02					71	266	26.69%		
Feb-02					99	315	31.43%		
Mar-02					59	266	22.18%		
Apr-02					114	415	27.47%		
May-02					87	373	23.32%		
Jun-02					140	520	26.92%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

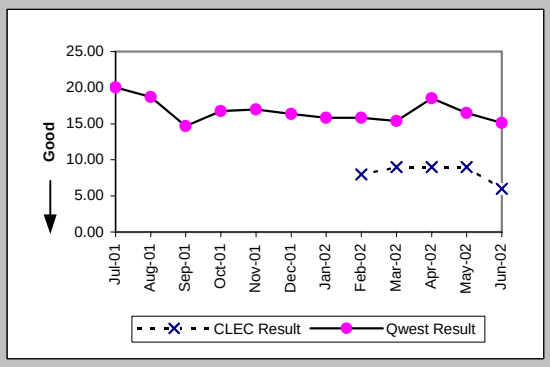
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					115	146	78.77%		
Aug-01	1	1	100.00%	0.00%	160	200	80.00%	-0.5	-1.3
Sep-01					210	234	89.74%		
Oct-01					163	191	85.34%		
Nov-01					140	192	72.92%		
Dec-01					178	206	86.41%		
Jan-02					164	185	88.65%		
Feb-02	1	1	100.00%	0.00%	212	241	87.97%	-0.37	-1.22
Mar-02	1	1	100.00%	0.00%	198	223	88.79%	-0.35	-1.22
Apr-02	1	2	50.00%	50.00%	241	272	88.60%	1.2	-0.27
May-02	2	2	100.00%	0.00%	184	207	88.89%	-0.5	-1.3
Jun-02	1	1	100.00%	0.00%	188	237	79.32%	-0.51	-1.31



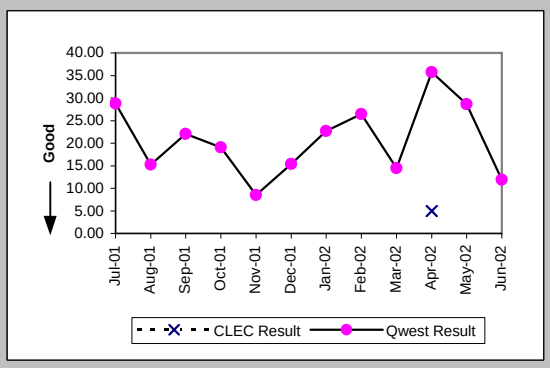
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3926	196	20.03		
Aug-01					4793	256	18.72		
Sep-01					3672	250	14.69		
Oct-01					3774	225	16.77		
Nov-01					3883	229	16.96		
Dec-01					3728	228	16.35		
Jan-02					3557	225	15.81		
Feb-02	8	1	8.00		4157	263	15.81	-0.55	-1.33
Mar-02	9	1	9.00		4011	261	15.37	-0.58	-1.36
Apr-02	27	3	9.00	4.00	6352	343	18.52	-0.95	-1.58
May-02	9	1	9.00		3924	238	16.49	-0.48	-1.29
Jun-02	6	1	6.00		4458	295	15.11	-0.94	-1.57



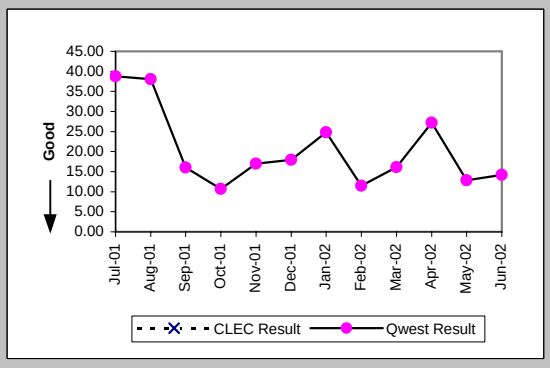
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1295	45	28.78		
Aug-01					747	49	15.24		
Sep-01					618	28	22.07		
Oct-01					936	49	19.10		
Nov-01					666	78	8.54		
Dec-01					338	22	15.36		
Jan-02					863	38	22.71		
Feb-02					715	27	26.48		
Mar-02					289	20	14.45		
Apr-02	10	2	5.00	1.41	1572	44	35.73	-1.42	-1.86
May-02					773	27	28.63		
Jun-02					428	36	11.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

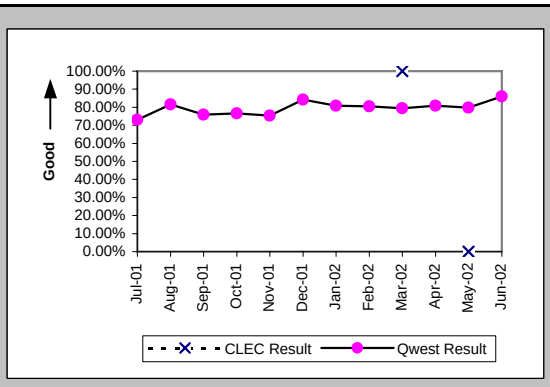
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					194	5	38.80		
Aug-01					419	11	38.09		
Sep-01					96	6	16.00		
Oct-01					75	7	10.71		
Nov-01					255	15	17.00		
Dec-01					233	13	17.92		
Jan-02					124	5	24.80		
Feb-02					46	4	11.50		
Mar-02					113	7	16.14		
Apr-02					136	5	27.20		
May-02					77	6	12.83		
Jun-02					227	16	14.19		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

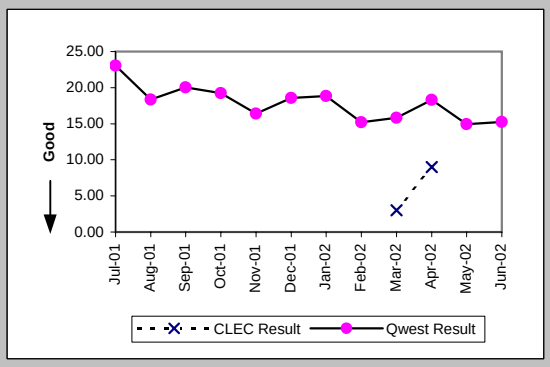
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					117	160	73.13%		
Aug-01					173	212	81.60%		
Sep-01					94	124	75.81%		
Oct-01					128	167	76.65%		
Nov-01					132	175	75.43%		
Dec-01					170	202	84.16%		
Jan-02					122	151	80.79%		
Feb-02					166	206	80.58%		
Mar-02	3	3	100.00%	0.00%	143	180	79.44%	-0.87	-1.53
Apr-02					169	209	80.86%		
May-02	0	1	0.00%	0.00%	230	288	79.86%	1.28	-0.22
Jun-02					226	263	85.93%		



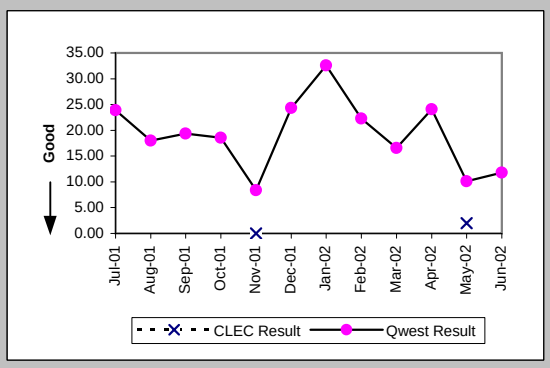
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4908	213	23.04		
Aug-01					4997	272	18.37		
Sep-01					3248	162	20.05		
Oct-01					4364	227	19.22		
Nov-01					3670	224	16.38		
Dec-01					4290	231	18.57		
Jan-02					3488	185	18.85		
Feb-02					3729	245	15.22		
Mar-02	9	3	3.00	0.00	3184	201	15.84	-1.64	-2
Apr-02	9	1	9.00		4248	232	18.31	-0.52	-1.32
May-02					4639	310	14.96		
Jun-02					4762	312	15.26		



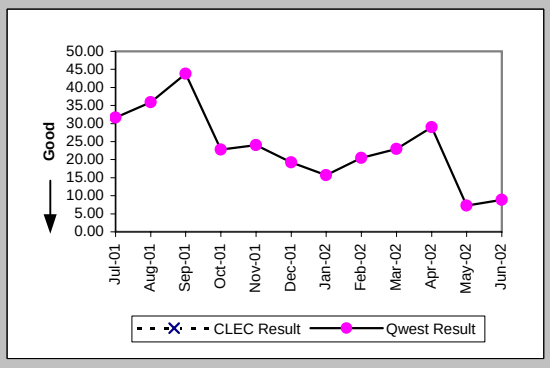
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1457	61	23.89		
Aug-01					899	50	17.98		
Sep-01					910	47	19.36		
Oct-01					1093	59	18.53		
Nov-01	0	1	0.00		737	88	8.38	-0.66	-1.4
Dec-01					851	35	24.31		
Jan-02					1074	33	32.55		
Feb-02					824	37	22.27		
Mar-02					645	39	16.54		
Apr-02					939	39	24.08		
May-02	2	1	2.00		545	54	10.09	-0.75	-1.46
Jun-02					484	41	11.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

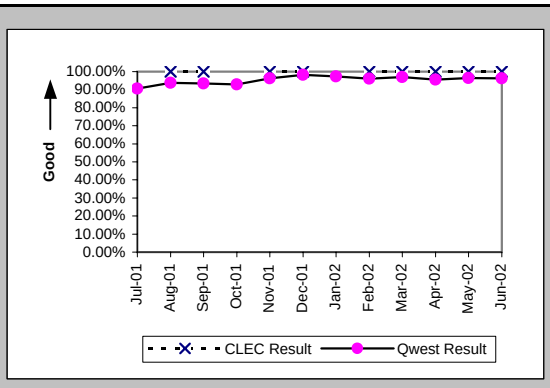
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					412	13	31.69		
Aug-01					538	15	35.87		
Sep-01					219	5	43.80		
Oct-01					364	16	22.75		
Nov-01					120	5	24.00		
Dec-01					77	4	19.25		
Jan-02					141	9	15.67		
Feb-02					123	6	20.50		
Mar-02					46	2	23.00		
Apr-02					174	6	29.00		
May-02					51	7	7.29		
Jun-02					80	9	8.89		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

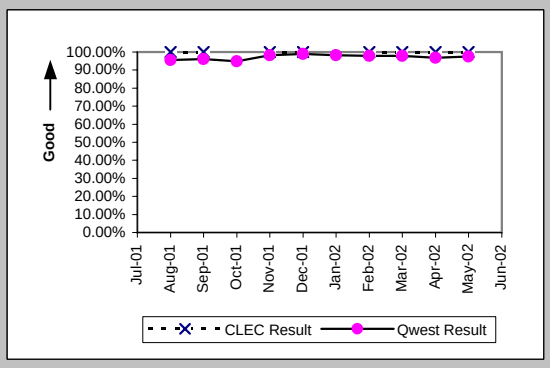
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					388	428	90.65%		
Aug-01	1	1	100.00%	0.00%	443	472	93.86%	-0.26	-1.16
Sep-01	1	1	100.00%	0.00%	448	479	93.53%	-0.26	-1.16
Oct-01					411	442	92.99%		
Nov-01	1	1	100.00%	0.00%	441	458	96.29%	-0.2	-1.12
Dec-01	1	1	100.00%	0.00%	453	461	98.26%	-0.13	-1.08
Jan-02					426	438	97.26%		
Feb-02	1	1	100.00%	0.00%	443	461	96.10%	-0.2	-1.12
Mar-02	3	3	100.00%	0.00%	472	487	96.92%	-0.31	-1.19
Apr-02	5	5	100.00%	0.00%	499	522	95.59%	-0.48	-1.29
May-02	4	4	100.00%	0.00%	549	569	96.49%	-0.38	-1.23
Jun-02	2	2	100.00%	0.00%	562	584	96.23%	-0.28	-1.17



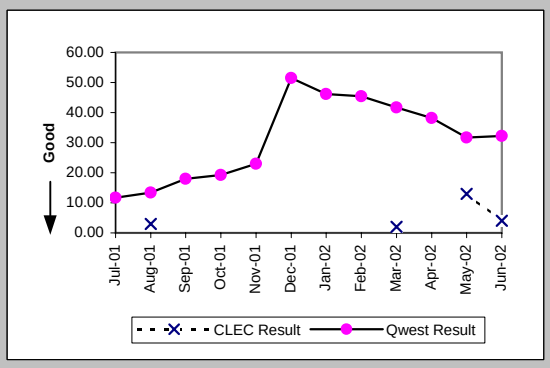
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	451	472	95.55%	-0.22	-1.13
Sep-01	1	1	100.00%	0.00%	460	479	96.03%	-0.2	-1.12
Oct-01					419	442	94.80%		
Nov-01	1	1	100.00%	0.00%	450	458	98.25%	-0.13	-1.08
Dec-01	1	1	100.00%	0.00%	456	461	98.92%	-0.1	-1.06
Jan-02					430	438	98.17%		
Feb-02	1	1	100.00%	0.00%	451	461	97.83%	-0.15	-1.09
Mar-02	3	3	100.00%	0.00%	477	487	97.95%	-0.25	-1.15
Apr-02	5	5	100.00%	0.00%	505	522	96.74%	-0.41	-1.25
May-02	4	4	100.00%	0.00%	555	569	97.54%	-0.32	-1.19
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

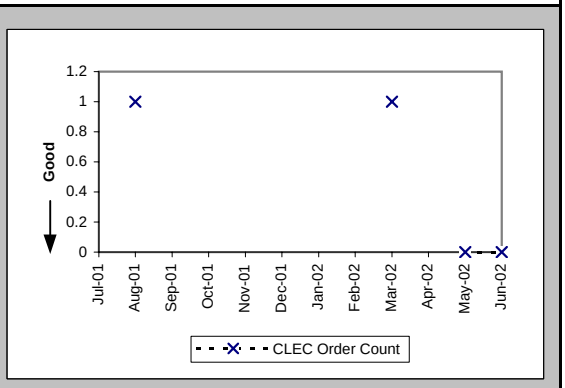
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1287	110	11.70		
Aug-01	3	1	3.00		1434	107	13.40	-0.64	-1.39
Sep-01					1890	105	18.00		
Oct-01					1671	87	19.21		
Nov-01					2118	92	23.02		
Dec-01					2216	43	51.53		
Jan-02					2910	63	46.19		
Feb-02					3454	76	45.45		
Mar-02	2	1	2.00		2832	68	41.65	-0.72	-1.44
Apr-02					2753	72	38.24		
May-02	13	1	13.00		3265	103	31.70	-0.32	-1.2
Jun-02	4	1	4.00		4486	139	32.27	-0.52	-1.32



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

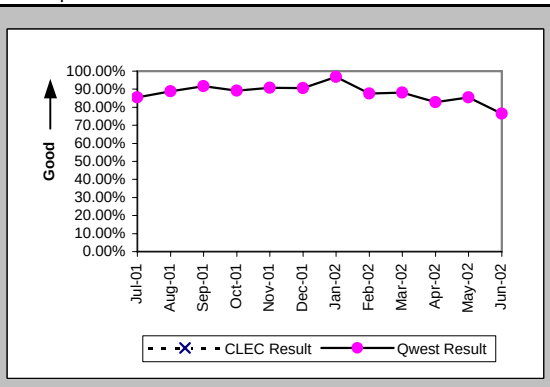
Date	CLEC Order Count
Jul-01	
Aug-01	1
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	1
Apr-02	
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - DS1 Capable Repair

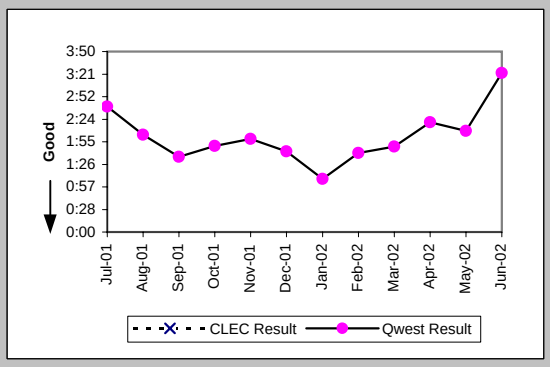
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					136	159	85.53%		
Aug-01					135	152	88.82%		
Sep-01					132	144	91.67%		
Oct-01					149	167	89.22%		
Nov-01					109	120	90.83%		
Dec-01					87	96	90.63%		
Jan-02					120	124	96.77%		
Feb-02					99	113	87.61%		
Mar-02					127	144	88.19%		
Apr-02					111	134	82.84%		
May-02					124	145	85.52%		
Jun-02					136	178	76.40%		



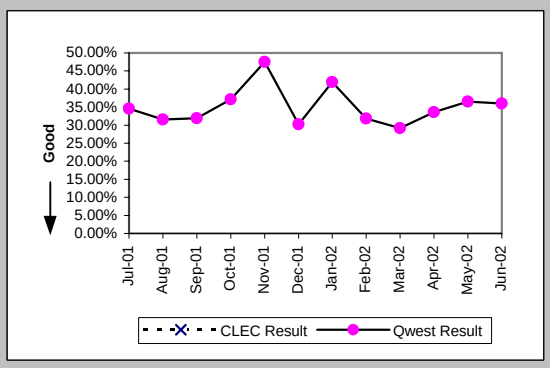
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					424:33	159	2:40		
Aug-01					314:51	152	2:04		
Sep-01					230:53	144	1:36		
Oct-01					307:22	167	1:50		
Nov-01					237:53	120	1:59		
Dec-01					165:21	96	1:43		
Jan-02					139:31	124	1:08		
Feb-02					190:35	113	1:41		
Mar-02					262:29	144	1:49		
Apr-02					311:41	134	2:20		
May-02					311:18	145	2:09		
Jun-02					601:36	178	3:23		



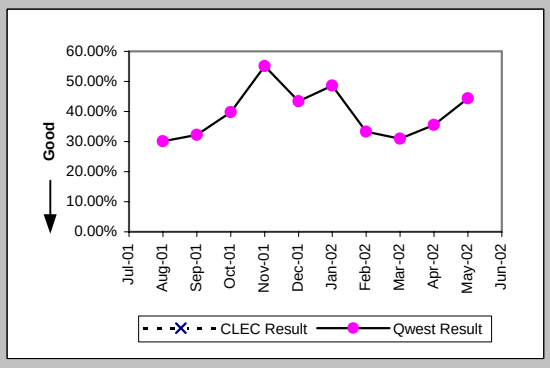
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					55	159	34.59%		
Aug-01					48	152	31.58%		
Sep-01					46	144	31.94%		
Oct-01					62	167	37.13%		
Nov-01					57	120	47.50%		
Dec-01					29	96	30.21%		
Jan-02					52	124	41.94%		
Feb-02					36	113	31.86%		
Mar-02					42	144	29.17%		
Apr-02					45	134	33.58%		
May-02					53	145	36.55%		
Jun-02					64	178	35.96%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

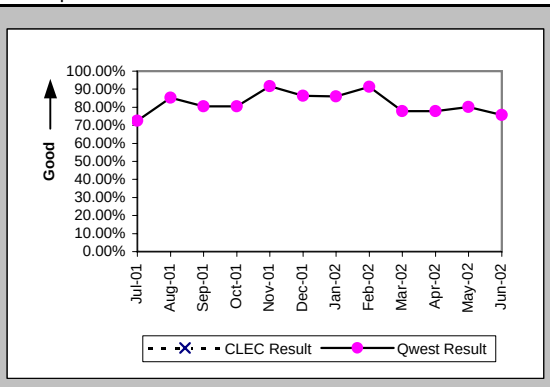
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					31	103	30.10%		
Sep-01					29	90	32.22%		
Oct-01					37	93	39.78%		
Nov-01					38	69	55.07%		
Dec-01					23	53	43.40%		
Jan-02					35	72	48.61%		
Feb-02					22	66	33.33%		
Mar-02					30	97	30.93%		
Apr-02					33	93	35.48%		
May-02					43	97	44.33%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

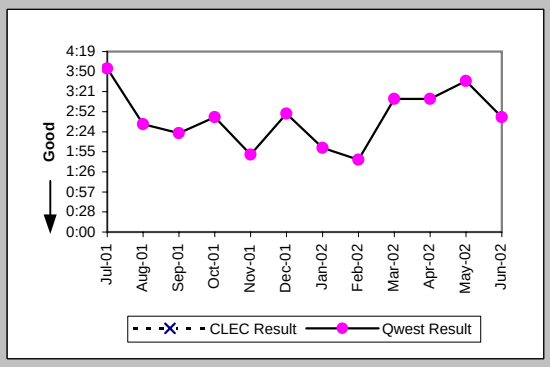
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					240	331	72.51%		
Aug-01					145	170	85.29%		
Sep-01					99	123	80.49%		
Oct-01					186	231	80.52%		
Nov-01					100	109	91.74%		
Dec-01					70	81	86.42%		
Jan-02					61	71	85.92%		
Feb-02					94	103	91.26%		
Mar-02					49	63	77.78%		
Apr-02					130	167	77.84%		
May-02					113	141	80.14%		
Jun-02					153	202	75.74%		



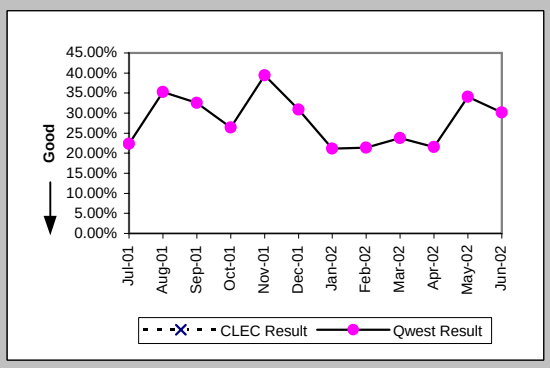
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1294:44	331	3:55		
Aug-01					440:07	170	2:35		
Sep-01					290:08	123	2:22		
Oct-01					635:41	231	2:45		
Nov-01					201:28	109	1:51		
Dec-01					229:31	81	2:50		
Jan-02					142:41	71	2:01		
Feb-02					179:16	103	1:44		
Mar-02					200:23	63	3:11		
Apr-02					531:40	167	3:11		
May-02					510:51	141	3:37		
Jun-02					557:01	202	2:45		



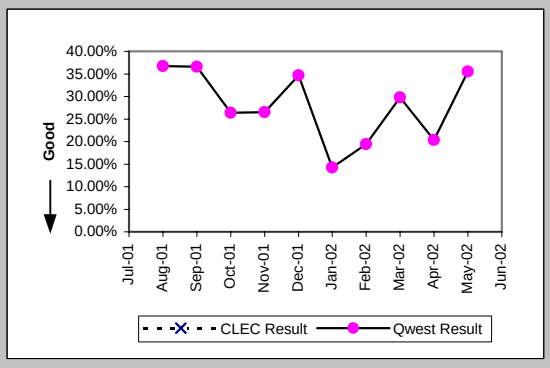
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					74	331	22.36%		
Aug-01					60	170	35.29%		
Sep-01					40	123	32.52%		
Oct-01					61	231	26.41%		
Nov-01					43	109	39.45%		
Dec-01					25	81	30.86%		
Jan-02					15	71	21.13%		
Feb-02					22	103	21.36%		
Mar-02					15	63	23.81%		
Apr-02					36	167	21.56%		
May-02					48	141	34.04%		
Jun-02					61	202	30.20%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

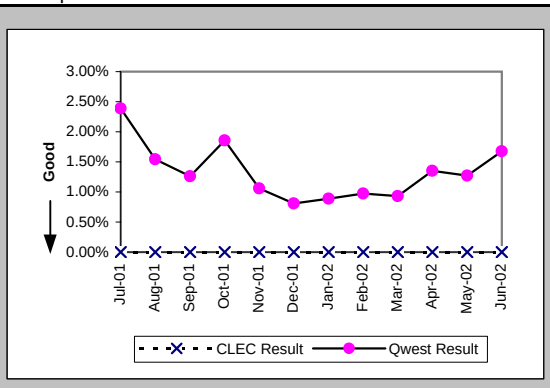
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	98	36.73%		
Sep-01					30	82	36.59%		
Oct-01					47	178	26.40%		
Nov-01					13	49	26.53%		
Dec-01					17	49	34.69%		
Jan-02					6	42	14.29%		
Feb-02					13	67	19.40%		
Mar-02					14	47	29.79%		
Apr-02					25	123	20.33%		
May-02					38	107	35.51%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

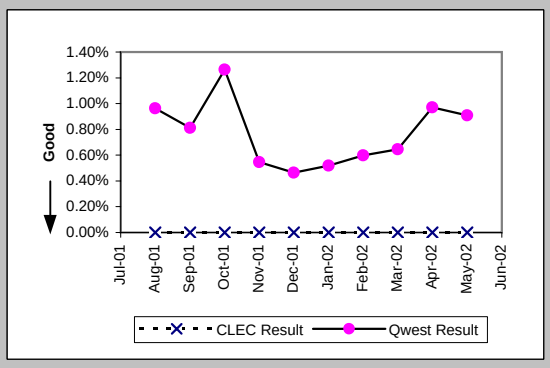
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	7	0.00%	0.00%	490	20518	2.39%	-0.41	-1.25
Aug-01	0	7	0.00%	0.00%	322	20888	1.54%	-0.33	-1.2
Sep-01	0	7	0.00%	0.00%	267	21173	1.26%	-0.3	-1.18
Oct-01	0	8	0.00%	0.00%	398	21429	1.86%	-0.39	-1.24
Nov-01	0	9	0.00%	0.00%	229	21606	1.06%	-0.31	-1.19
Dec-01	0	9	0.00%	0.00%	177	21955	0.81%	-0.27	-1.16
Jan-02	0	9	0.00%	0.00%	195	22008	0.89%	-0.28	-1.17
Feb-02	0	9	0.00%	0.00%	216	22229	0.97%	-0.3	-1.18
Mar-02	0	13	0.00%	0.00%	207	22295	0.93%	-0.35	-1.21
Apr-02	0	17	0.00%	0.00%	301	22276	1.35%	-0.48	-1.29
May-02	0	20	0.00%	0.00%	286	22465	1.27%	-0.51	-1.31
Jun-02	0	23	0.00%	0.00%	380	22646	1.68%	-0.63	-1.38



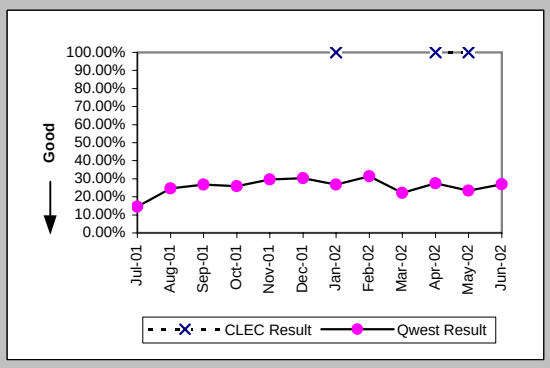
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	7	0.00%	0.00%	201	20888	0.96%	-0.26	-1.16
Sep-01	0	7	0.00%	0.00%	172	21173	0.81%	-0.24	-1.15
Oct-01	0	8	0.00%	0.00%	271	21429	1.26%	-0.32	-1.19
Nov-01	0	9	0.00%	0.00%	118	21606	0.55%	-0.22	-1.14
Dec-01	0	9	0.00%	0.00%	102	21955	0.46%	-0.2	-1.12
Jan-02	0	9	0.00%	0.00%	114	22008	0.52%	-0.22	-1.13
Feb-02	0	9	0.00%	0.00%	133	22229	0.60%	-0.23	-1.14
Mar-02	0	13	0.00%	0.00%	144	22295	0.65%	-0.29	-1.18
Apr-02	0	17	0.00%	0.00%	216	22276	0.97%	-0.41	-1.25
May-02	0	20	0.00%	0.00%	204	22465	0.91%	-0.43	-1.26
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

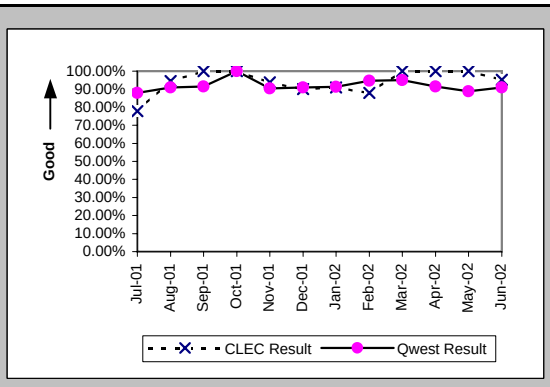
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					83	573	14.49%		
Aug-01					105	427	24.59%		
Sep-01					98	365	26.85%		
Oct-01					139	537	25.88%		
Nov-01					96	325	29.54%		
Dec-01					77	254	30.32%		
Jan-02	1	1	100.00%	0.00%	71	266	26.69%	1.11	-0.32
Feb-02					99	315	31.43%		
Mar-02					59	266	22.18%		
Apr-02	1	1	100.00%	0.00%	114	415	27.47%	1.1	-0.33
May-02	1	1	100.00%	0.00%	87	373	23.32%	1.2	-0.27
Jun-02					140	520	26.92%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

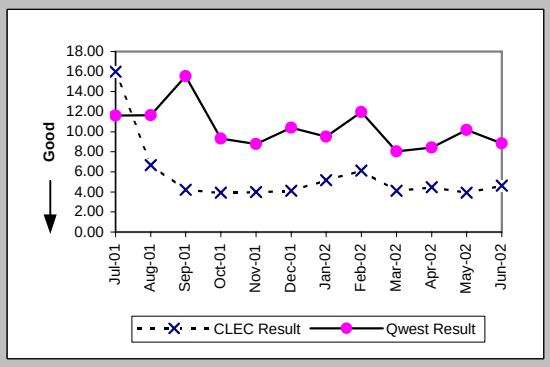
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	18	77.78%	41.57%	22	25	88.00%	0.84	-0.49
Aug-01	17	18	94.44%	22.91%	30	33	90.91%	-0.42	-1.26
Sep-01	12	12	100.00%	0.00%	32	35	91.43%	-0.92	-1.56
Oct-01	11	11	100.00%	0.00%	34	34	100.00%	N/A	N/A
Nov-01	15	16	93.75%	24.21%	19	21	90.48%	-0.34	-1.2
Dec-01	18	20	90.00%	30.00%	20	22	90.91%	0.05	-0.97
Jan-02	10	11	90.91%	28.75%	21	23	91.30%	0	-1
Feb-02	22	25	88.00%	32.50%	35	37	94.59%	0.87	-0.47
Mar-02	18	18	100.00%	0.00%	19	20	95.00%	-0.71	-1.43
Apr-02	33	33	100.00%	0.00%	43	47	91.49%	-1.34	-1.82
May-02	28	28	100.00%	0.00%	16	18	88.89%	-1.17	-1.71
Jun-02	20	21	95.24%	21.30%	20	22	90.91%	-0.49	-1.3



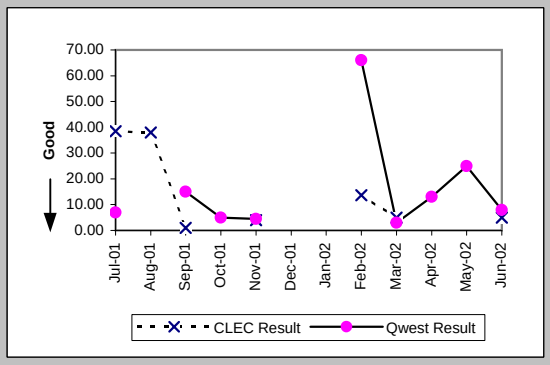
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	256	16	16.00	28.83	349	30	11.63	1.09	-0.34
Aug-01	100	15	6.67	10.11	384	33	11.64	-0.82	-1.5
Sep-01	42	10	4.20	1.03	575	37	15.54	-1.52	-1.92
Oct-01	43	11	3.91	1.14	326	35	9.31	-3.53	-3.15
Nov-01	60	15	4.00	1.60	193	22	8.77	-2.67	-2.62
Dec-01	62	15	4.13	1.96	229	22	10.41	-1.78	-2.08
Jan-02	57	11	5.18	1.66	209	22	9.50	-1.46	-1.89
Feb-02	98	16	6.12	7.75	455	38	11.97	-0.87	-1.53
Mar-02	74	18	4.11	0.68	169	21	8.05	-2.37	-2.44
Apr-02	143	32	4.47	0.72	362	43	8.42	-2.05	-2.25
May-02	110	28	3.93	0.94	163	16	10.19	-1.74	-2.06
Jun-02	97	21	4.62	1.43	212	24	8.83	-2.3	-2.4



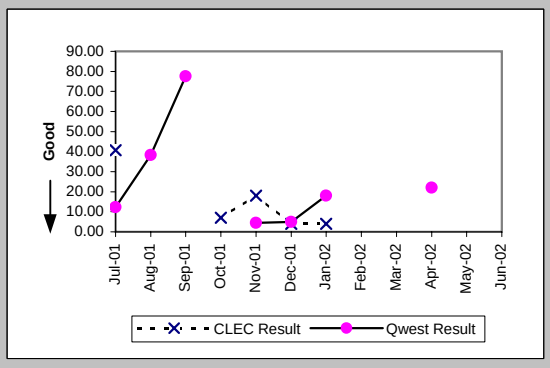
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	77	2	38.50	34.65	14	2	7.00	1.07	-0.35
Aug-01	38	1	38.00						
Sep-01	2	2	1.00	0.00	45	3	15.00	-1.13	-1.69
Oct-01					5	1	5.00		
Nov-01	4	1	4.00		9	2	4.50	-0.06	-1.04
Dec-01									
Jan-02									
Feb-02	41	3	13.67	12.42	132	2	66.00	-0.62	-1.38
Mar-02	5	1	5.00		3	1	3.00		
Apr-02					39	3	13.00		
May-02					50	2	25.00		
Jun-02	5	1	5.00		32	4	8.00	-0.24	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

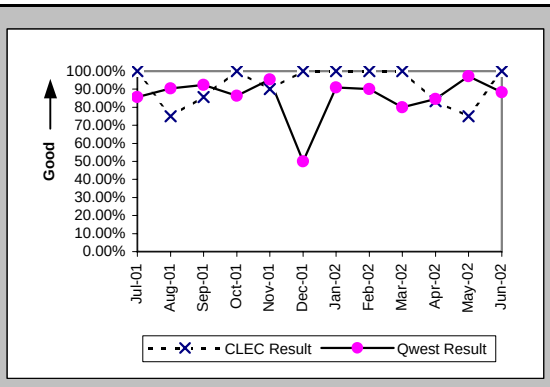
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	122	3	40.67	52.27	37	3	12.33	0.03	-0.98
Aug-01					115	3	38.33		
Sep-01					155	2	77.50		
Oct-01	7	1	7.00						
Nov-01	18	1	18.00		9	2	4.50	0.68	-0.59
Dec-01	12	3	4.00	1.73	10	2	5.00	-0.39	-1.24
Jan-02	8	2	4.00	1.41	36	2	18.00	-9.9	-7.02
Feb-02									
Mar-02									
Apr-02					22	1	22.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

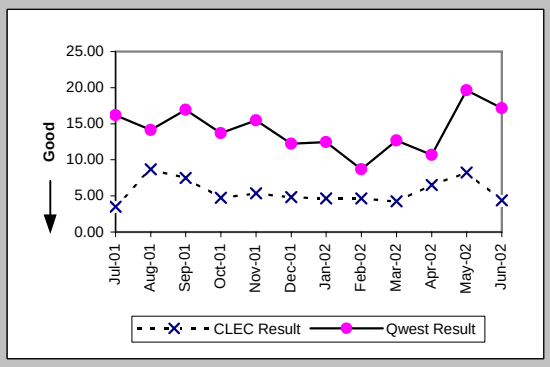
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	24	28	85.71%	-0.91	-1.55
Aug-01	6	8	75.00%	43.30%	19	21	90.48%	0.96	-0.42
Sep-01	6	7	85.71%	34.99%	12	13	92.31%	0.35	-0.79
Oct-01	5	5	100.00%	0.00%	19	22	86.36%	-0.8	-1.49
Nov-01	9	10	90.00%	30.00%	21	22	95.45%	0.44	-0.73
Dec-01	6	6	100.00%	0.00%	2	4	50.00%	-1.55	-1.94
Jan-02	7	7	100.00%	0.00%	10	11	90.91%	-0.65	-1.4
Feb-02	5	5	100.00%	0.00%	18	20	90.00%	-0.67	-1.41
Mar-02	5	5	100.00%	0.00%	16	20	80.00%	-1	-1.61
Apr-02	5	6	83.33%	37.27%	11	13	84.62%	0	-1
May-02	3	4	75.00%	43.30%	67	69	97.10%	1.43	-0.13
Jun-02	8	8	100.00%	0.00%	15	17	88.24%	-0.85	-1.52



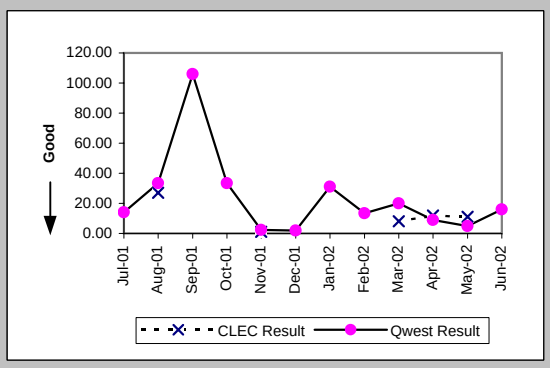
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	4	3.50	1.00	469	29	16.17	-1.45	-1.88
Aug-01	61	7	8.71	12.49	311	22	14.14	-0.88	-1.54
Sep-01	45	6	7.50	8.09	254	15	16.93	-0.65	-1.4
Oct-01	19	4	4.75	0.50	329	24	13.71	-0.94	-1.57
Nov-01	43	8	5.38	1.60	1035	67	15.45	-3.61	-3.19
Dec-01	29	6	4.83	0.41	49	4	12.25	-1.02	-1.62
Jan-02	28	6	4.67	0.52	162	13	12.46	-1.1	-1.67
Feb-02	14	3	4.67	0.58	183	21	8.71	-0.85	-1.52
Mar-02	17	4	4.25	0.96	266	21	12.67	-0.88	-1.54
Apr-02	39	6	6.50	5.21	139	13	10.69	-0.87	-1.53
May-02	33	4	8.25	8.50	1355	69	19.64	-2.79	-2.7
Jun-02	35	8	4.38	0.74	309	18	17.17	-2.16	-2.32



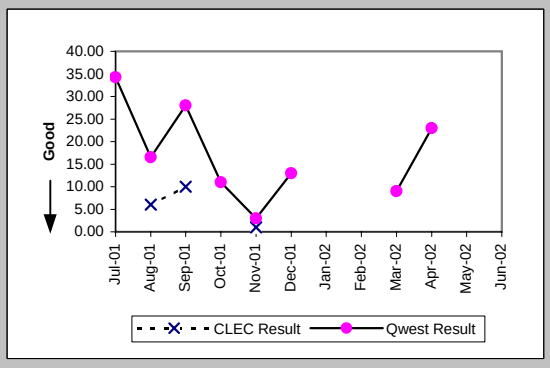
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					28	2	14.00		
Aug-01	27	1	27.00		67	2	33.50	-0.17	-1.11
Sep-01					106	1	106.00		
Oct-01					100	3	33.33		
Nov-01	1	1	1.00		101	45	2.24	-0.63	-1.38
Dec-01					2	1	2.00		
Jan-02					62	2	31.00		
Feb-02					27	2	13.50		
Mar-02	16	2	8.00	2.83	80	4	20.00	-0.42	-1.26
Apr-02	12	1	12.00		9	1	9.00		
May-02	22	2	11.00	7.07	10	2	5.00	0.3	-0.82
Jun-02					32	2	16.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

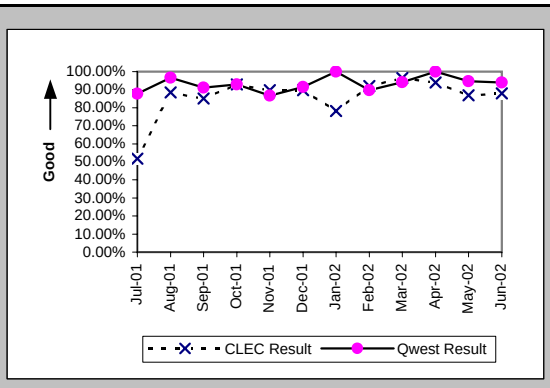
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					137	4	34.25		
Aug-01	6	1	6.00		33	2	16.50	-1.35	-1.82
Sep-01	20	2	10.00	12.73	28	1	28.00		
Oct-01					22	2	11.00		
Nov-01	1	1	1.00		3	1	3.00		
Dec-01					13	1	13.00		
Jan-02									
Feb-02									
Mar-02					9	1	9.00		
Apr-02					23	1	23.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

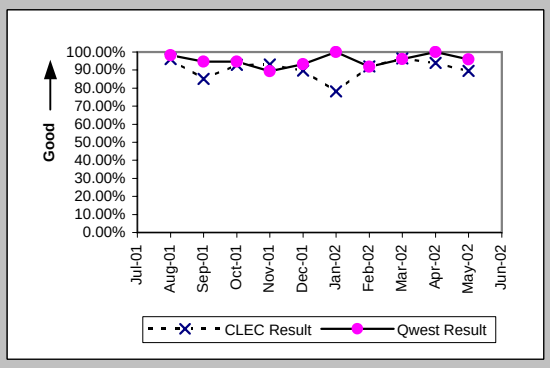
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	27	51.85%	49.97%	65	74	87.84%	3.62	1.2
Aug-01	23	26	88.46%	31.95%	57	59	96.61%	1.33	-0.19
Sep-01	23	27	85.19%	35.52%	51	56	91.07%	0.77	-0.53
Oct-01	26	28	92.86%	25.75%	53	57	92.98%	0.02	-0.99
Nov-01	26	29	89.66%	30.45%	65	75	86.67%	-0.4	-1.24
Dec-01	26	29	89.66%	30.45%	54	59	91.53%	0.28	-0.83
Jan-02	18	23	78.26%	41.25%	32	32	100.00%	N/A	0.54
Feb-02	23	25	92.00%	27.13%	44	49	89.80%	-0.3	-1.18
Mar-02	27	28	96.43%	18.56%	48	51	94.12%	-0.42	-1.25
Apr-02	31	33	93.94%	23.86%	52	52	100.00%	N/A	-0.1
May-02	33	38	86.84%	33.80%	71	75	94.67%	1.38	-0.16
Jun-02	29	33	87.88%	32.64%	62	66	93.94%	0.93	-0.44



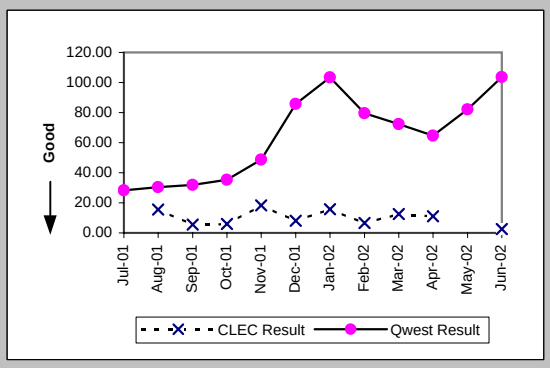
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	25	26	96.15%	19.23%	58	59	98.31%	0.47	-0.71
Sep-01	23	27	85.19%	35.52%	53	56	94.64%	1.34	-0.18
Oct-01	26	28	92.86%	25.75%	54	57	94.74%	0.33	-0.8
Nov-01	27	29	93.10%	25.34%	67	75	89.33%	-0.56	-1.34
Dec-01	26	29	89.66%	30.45%	55	59	93.22%	0.56	-0.66
Jan-02	18	23	78.26%	41.25%	32	32	100.00%	N/A	0.54
Feb-02	23	25	92.00%	27.13%	45	49	91.84%	-0.02	-1.01
Mar-02	27	28	96.43%	18.56%	49	51	96.08%	-0.08	-1.05
Apr-02	31	33	93.94%	23.86%	52	52	100.00%	N/A	-0.1
May-02	34	38	89.47%	30.69%	72	75	96.00%	1.28	-0.22
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

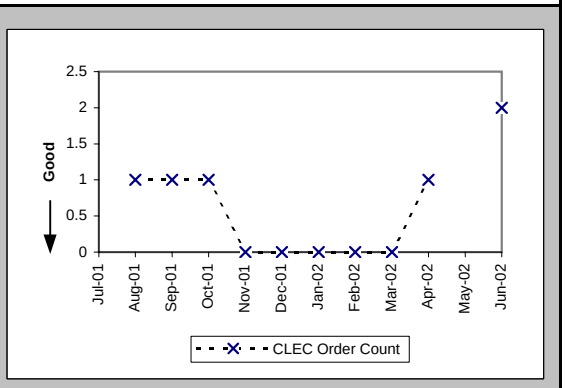
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					226	8	28.25		
Aug-01	31	2	15.50	12.02	335	11	30.45	-0.6	-1.36
Sep-01	11	2	5.50	0.71	288	9	32.00	-1.05	-1.64
Oct-01	6	1	6.00		424	12	35.33	-0.71	-1.43
Nov-01	55	3	18.33	0.58	632	13	48.62	-1.1	-1.67
Dec-01	8	1	8.00		1201	14	85.79	-0.84	-1.51
Jan-02	47	3	15.67	2.31	1449	14	103.50	-1.48	-1.9
Feb-02	13	2	6.50	2.12	1671	21	79.57	-1.06	-1.64
Mar-02	25	2	12.50	3.54	1956	27	72.44	-0.9	-1.55
Apr-02	11	1	11.00		1617	25	64.68	-0.85	-1.51
May-02					1970	24	82.08		
Jun-02	5	2	2.50	3.54	1968	19	103.58	-1.83	-2.11



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

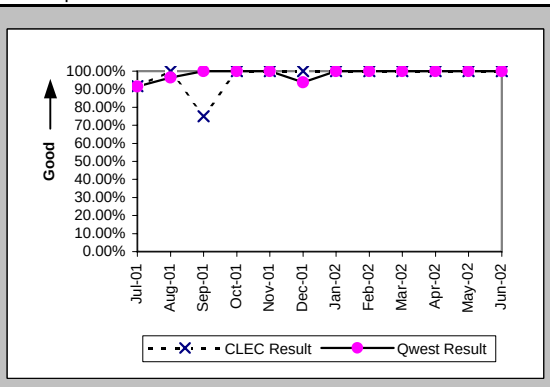
Date	CLEC Order Count
Jul-01	
Aug-01	1
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	
Jun-02	2



Checklist #4 - Unbundled Loop - ISDN Capable Repair

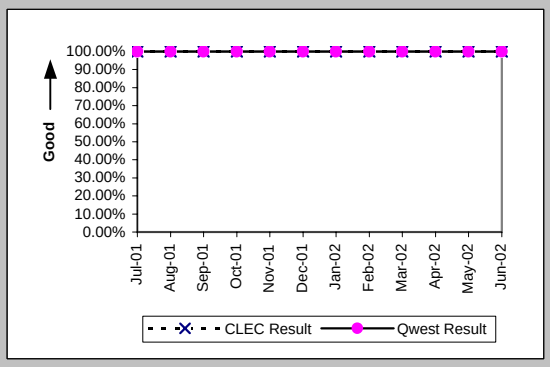
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	12	91.67%	27.64%	75	82	91.46%	-0.02	-1.01
Aug-01	9	9	100.00%	0.00%	55	57	96.49%	-0.53	-1.32
Sep-01	3	4	75.00%	43.30%	31	31	100.00%	N/A	0.02
Oct-01	6	6	100.00%	0.00%	33	33	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	44	44	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	30	32	93.75%	-0.49	-1.3
Jan-02	9	9	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	32	32	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	56	56	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	46	46	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	51	51	100.00%	N/A	N/A



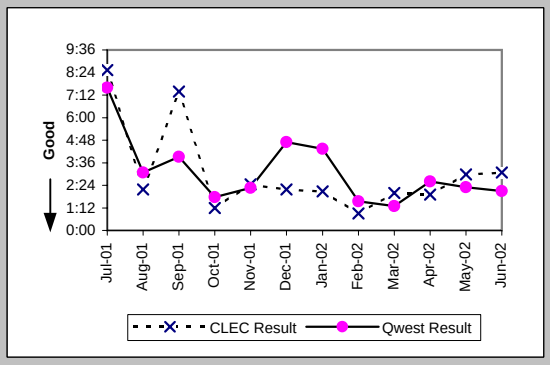
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	12	100.00%	0.00%	82	82	100.00%	N/A	N/A
Aug-01	9	9	100.00%	0.00%	57	57	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	33	33	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	44	44	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	32	32	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	33	33	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	36	36	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	57	57	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	46	46	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	52	52	100.00%	N/A	N/A



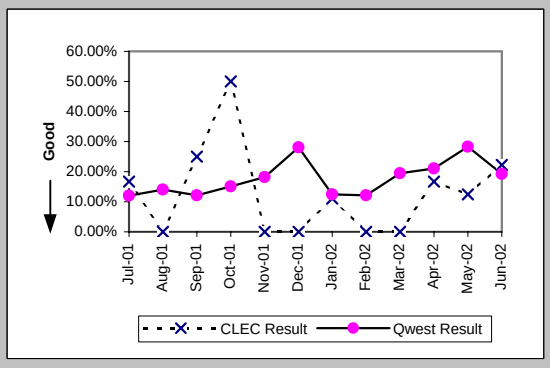
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	102:20	12	8:32	13:17	622:09	82	7:35	0.39	-0.77
Aug-01	19:43	9	2:11	2:29	176:11	57	3:05	-0.33	-1.2
Sep-01	29:32	4	7:23	13:38	125:28	32	3:55	0.95	-0.42
Oct-01	7:03	6	1:11	1:05	58:32	33	1:46	-0.82	-1.5
Nov-01	12:15	5	2:27	3:32	100:02	44	2:16	0.35	-0.79
Dec-01	8:44	4	2:11	2:28	150:32	32	4:42	-0.58	-1.35
Jan-02	18:43	9	2:05	1:56	103:51	24	4:20	-0.98	-1.6
Feb-02	6:19	7	0:54	1:39	51:16	33	1:33	-0.8	-1.49
Mar-02	13:55	7	1:59	2:03	46:40	36	1:18	1.09	-0.34
Apr-02	11:25	6	1:54	0:58	148:02	57	2:36	-0.56	-1.34
May-02	23:48	8	2:59	1:42	106:10	46	2:18	0.75	-0.54
Jun-02	27:42	9	3:05	2:16	109:29	52	2:06	1.17	-0.29



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

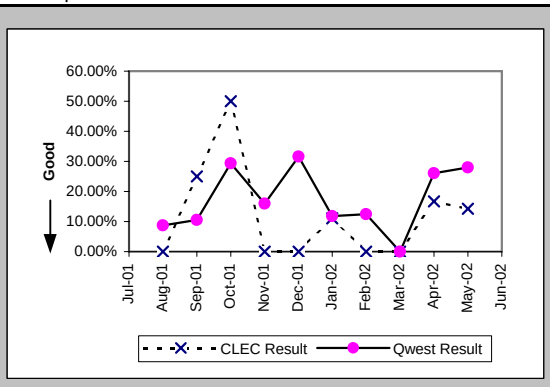
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	12	16.67%	37.27%	10	83	12.05%	0.45	-0.72
Aug-01	0	9	0.00%	0.00%	8	57	14.04%	-1.13	-1.68
Sep-01	1	4	25.00%	43.30%	4	33	12.12%	0.59	-0.64
Oct-01	3	6	50.00%	50.00%	5	33	15.15%	1.71	0.04
Nov-01	0	5	0.00%	0.00%	8	44	18.18%	-1	-1.61
Dec-01	0	4	0.00%	0.00%	9	32	28.13%	-1.18	-1.72
Jan-02	1	9	11.11%	31.43%	3	24	12.50%	-0.11	-1.07
Feb-02	0	7	0.00%	0.00%	4	33	12.12%	-0.89	-1.54
Mar-02	0	7	0.00%	0.00%	7	36	19.44%	-1.19	-1.72
Apr-02	1	6	16.67%	37.27%	12	57	21.05%	-0.25	-1.15
May-02	1	8	12.50%	33.07%	13	46	28.26%	-0.91	-1.56
Jun-02	2	9	22.22%	41.57%	10	52	19.23%	0.21	-0.87



Checklist #4 - Unbundled Loop - ISDN Capable Repair

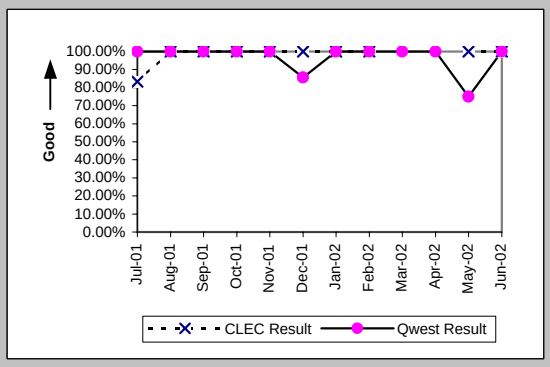
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	6	0.00%	0.00%	2	23	8.70%	-0.67	-1.41
Sep-01	1	4	25.00%	43.30%	2	19	10.53%	0.61	-0.63
Oct-01	3	6	50.00%	50.00%	5	17	29.41%	0.82	-0.5
Nov-01	0	2	0.00%	0.00%	4	25	16.00%	-0.59	-1.36
Dec-01	0	4	0.00%	0.00%	6	19	31.58%	-1.23	-1.75
Jan-02	1	9	11.11%	31.43%	2	17	11.76%	-0.05	-1.03
Feb-02	0	3	0.00%	0.00%	2	16	12.50%	-0.6	-1.37
Mar-02	0	4	0.00%	0.00%	0	13	0.00%	N/A	N/A
Apr-02	1	6	16.67%	37.27%	6	23	26.09%	-0.47	-1.28
May-02	1	7	14.29%	34.99%	7	25	28.00%	-0.71	-1.43
Jun-02									



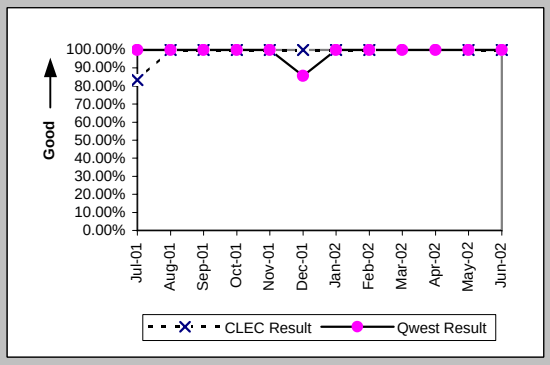
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	6	83.33%	37.27%	7	7	100.00%	N/A	-0.58
Aug-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Jan-02	6	6	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02	4	4	100.00%	0.00%	3	4	75.00%	-0.82	-1.5
Jun-02	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A



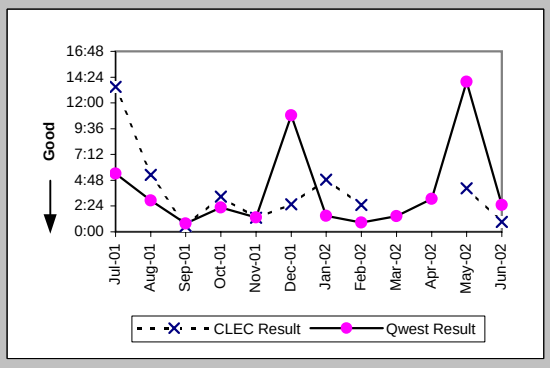
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	6	83.33%	37.27%	7	7	100.00%	N/A	-0.58
Aug-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Jan-02	6	6	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

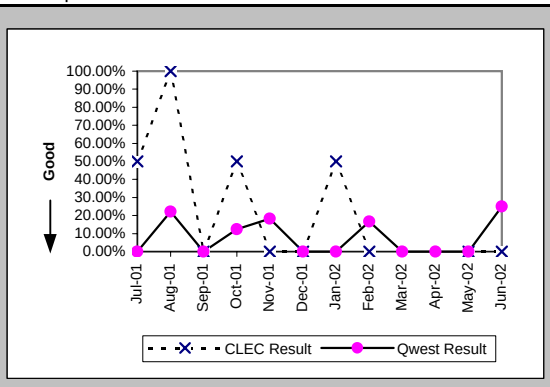
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	80:55	6	13:29	26:34	38:05	7	5:26	0.63	-0.62
Aug-01	5:19	1	5:19		26:13	9	2:55	0.77	-0.53
Sep-01	0:32	1	0:32		6:08	8	0:46	-1.47	-1.89
Oct-01	6:33	2	3:16	4:00	18:00	8	2:15	0.74	-0.55
Nov-01	1:18	1	1:18		14:37	11	1:20	-0.03	-1.02
Dec-01	2:33	1	2:33		75:52	7	10:50	-0.34	-1.21
Jan-02	29:04	6	4:51	6:32	1:29	1	1:29		
Feb-02	5:03	2	2:31	2:00	5:09	6	0:52	1.19	-0.28
Mar-02					2:53	2	1:27		
Apr-02					12:17	4	3:04		
May-02	16:14	4	4:03	2:25	55:53	4	13:58	-0.63	-1.38
Jun-02	1:49	2	0:55	0:08	20:11	8	2:31	-0.78	-1.47



Checklist #4 - Unbundled Loop - ISDN Capable Repair

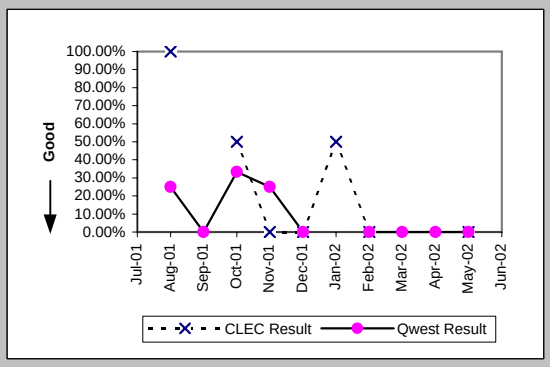
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	6	50.00%	50.00%	0	7	0.00%	N/A	0.12
Aug-01	1	1	100.00%	0.00%	2	9	22.22%	1.09	-0.34
Sep-01	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
Oct-01	1	2	50.00%	50.00%	1	8	12.50%	0.84	-0.49
Nov-01	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Dec-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jan-02	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.67
Feb-02	0	2	0.00%	0.00%	1	6	16.67%	-0.55	-1.33
Mar-02					0	2	0.00%		
Apr-02					0	4	0.00%		
May-02	0	4	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02	0	2	0.00%	0.00%	2	8	25.00%	-0.73	-1.44



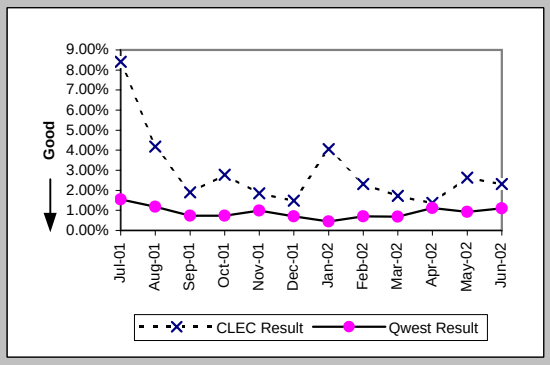
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	1	4	25.00%	0.88	-0.47
Sep-01					0	2	0.00%		
Oct-01	1	2	50.00%	50.00%	1	3	33.33%	0.1	-0.94
Nov-01	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Dec-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02	3	6	50.00%	50.00%					
Feb-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02					0	2	0.00%		
Apr-02					0	2	0.00%		
May-02	0	3	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02									



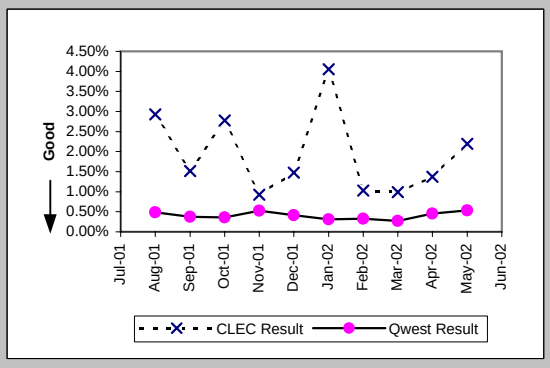
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	18	214	8.41%	27.76%	90	5832	1.54%	5.49	2.34
Aug-01	10	239	4.18%	20.02%	66	5561	1.19%	3.24	0.97
Sep-01	5	264	1.89%	13.63%	41	5555	0.74%	1.82	0.11
Oct-01	8	288	2.78%	16.43%	41	5555	0.74%	2.99	0.82
Nov-01	6	323	1.86%	13.50%	55	5538	0.99%	1.4	-0.15
Dec-01	5	338	1.48%	12.07%	39	5521	0.71%	1.47	-0.11
Jan-02	15	370	4.05%	19.72%	25	5507	0.45%	5.66	2.44
Feb-02	9	388	2.32%	15.05%	39	5505	0.71%	2.85	0.73
Mar-02	7	405	1.73%	13.03%	38	5504	0.69%	2.05	0.25
Apr-02	6	438	1.37%	11.62%	61	5467	1.12%	0.52	-0.68
May-02	12	455	2.64%	16.02%	50	5427	0.92%	2.96	0.8
Jun-02	11	475	2.32%	15.04%	60	5413	1.11%	2.11	0.28



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

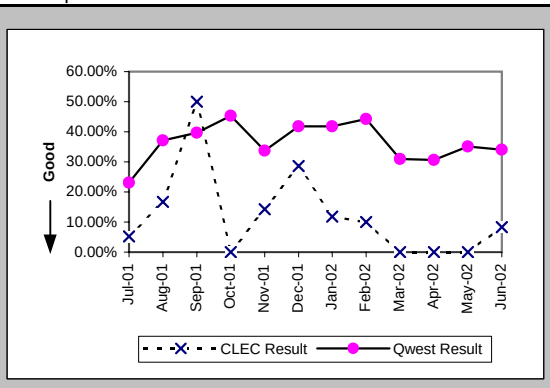
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	7	239	2.93%	16.86%	27	5561	0.49%	3.55	1.16
Sep-01	4	264	1.52%	12.22%	21	5555	0.38%	2.22	0.35
Oct-01	8	288	2.78%	16.43%	20	5555	0.36%	4.09	1.48
Nov-01	3	323	0.93%	9.59%	29	5538	0.52%	0.94	-0.43
Dec-01	5	338	1.48%	12.07%	23	5521	0.42%	2.28	0.38
Jan-02	15	370	4.05%	19.72%	17	5507	0.31%	6.19	2.76
Feb-02	4	388	1.03%	10.10%	18	5505	0.33%	1.88	0.14
Mar-02	4	405	0.99%	9.89%	15	5504	0.27%	2.04	0.24
Apr-02	6	438	1.37%	11.62%	25	5467	0.46%	2.18	0.33
May-02	10	455	2.20%	14.66%	29	5427	0.53%	3.39	1.06
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

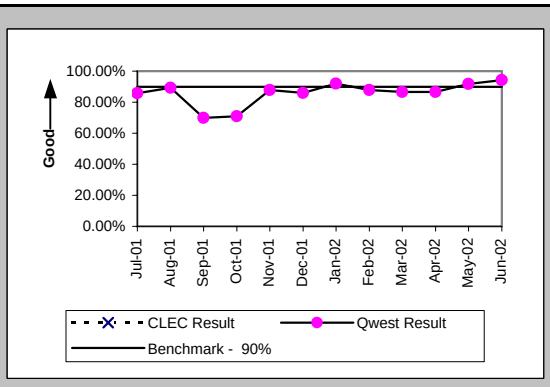
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	19	5.26%	22.33%	27	117	23.08%	-1.71	-2.04
Aug-01	2	12	16.67%	37.27%	39	105	37.14%	-1.39	-1.85
Sep-01	5	10	50.00%	50.00%	27	68	39.71%	0.59	-0.64
Oct-01	0	8	0.00%	0.00%	34	75	45.33%	-2.45	-2.49
Nov-01	1	7	14.29%	34.99%	28	83	33.73%	-1.05	-1.64
Dec-01	2	7	28.57%	45.18%	28	67	41.79%	-0.67	-1.41
Jan-02	2	17	11.76%	32.22%	18	43	41.86%	-2.13	-2.29
Feb-02	1	10	10.00%	30.00%	31	70	44.29%	-2.04	-2.24
Mar-02	0	7	0.00%	0.00%	17	55	30.91%	-1.67	-2.01
Apr-02	0	6	0.00%	0.00%	27	88	30.68%	-1.58	-1.96
May-02	0	12	0.00%	0.00%	27	77	35.06%	-2.37	-2.44
Jun-02	1	12	8.33%	27.64%	31	91	34.07%	-1.77	-2.07



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

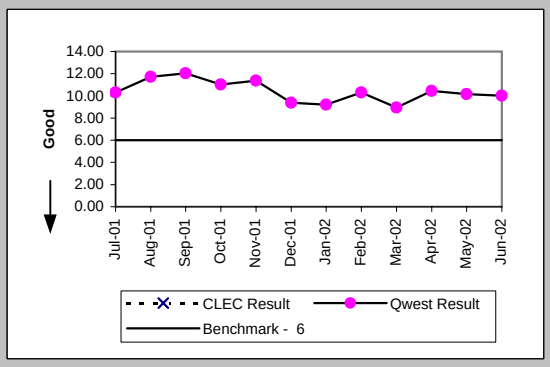
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					42	49	85.71%		
Aug-01					42	47	89.36%		
Sep-01					21	30	70.00%		
Oct-01					22	31	70.97%		
Nov-01					29	33	87.88%		
Dec-01					37	43	86.05%		
Jan-02					23	25	92.00%		
Feb-02					29	33	87.88%		
Mar-02					26	30	86.67%		
Apr-02					39	45	86.67%		
May-02					45	49	91.84%		
Jun-02					49	52	94.23%		



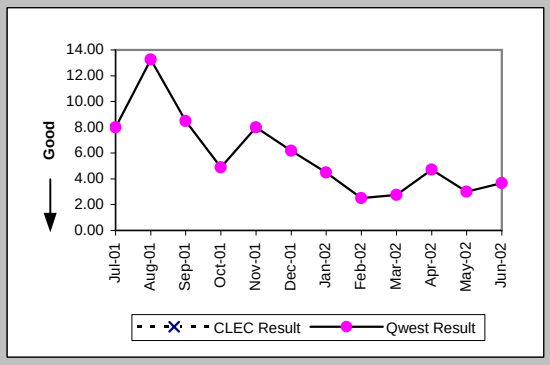
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					557	54	10.31		
Aug-01					562	48	11.71		
Sep-01					385	32	12.03		
Oct-01					353	32	11.03		
Nov-01					375	33	11.36		
Dec-01					403	43	9.37		
Jan-02					258	28	9.21		
Feb-02					381	37	10.30		
Mar-02					277	31	8.94		
Apr-02					502	48	10.46		
May-02					518	51	10.16		
Jun-02					561	56	10.02		



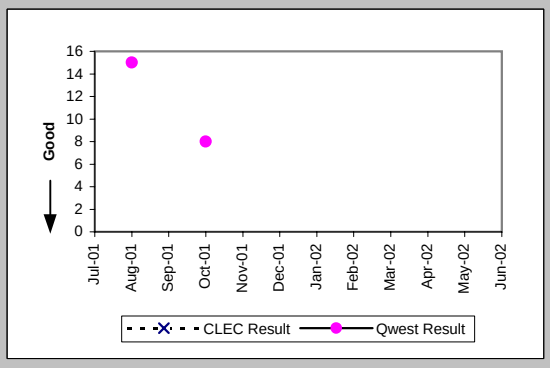
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					64	8	8.00		
Aug-01					53	4	13.25		
Sep-01					85	10	8.50		
Oct-01					39	8	4.88		
Nov-01					32	4	8.00		
Dec-01					37	6	6.17		
Jan-02					9	2	4.50		
Feb-02					10	4	2.50		
Mar-02					11	4	2.75		
Apr-02					33	7	4.71		
May-02					12	4	3.00		
Jun-02					11	3	3.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

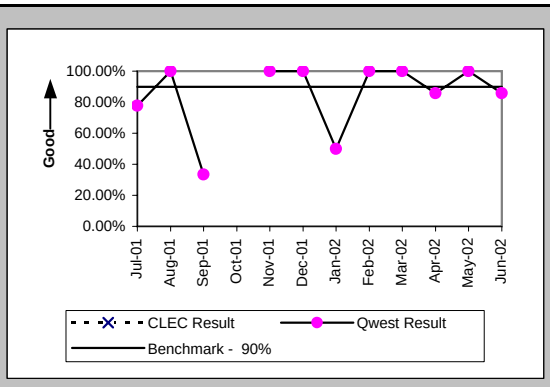
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					15	1	15.00		
Sep-01									
Oct-01					8	1	8.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

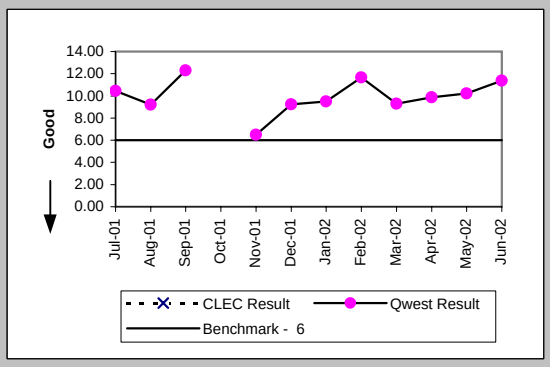
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					7	9	77.78%		
Aug-01					5	5	100.00%		
Sep-01					2	6	33.33%		
Oct-01									
Nov-01					2	2	100.00%		
Dec-01					4	4	100.00%		
Jan-02					1	2	50.00%		
Feb-02					3	3	100.00%		
Mar-02					10	10	100.00%		
Apr-02					6	7	85.71%		
May-02					9	9	100.00%		
Jun-02					6	7	85.71%		



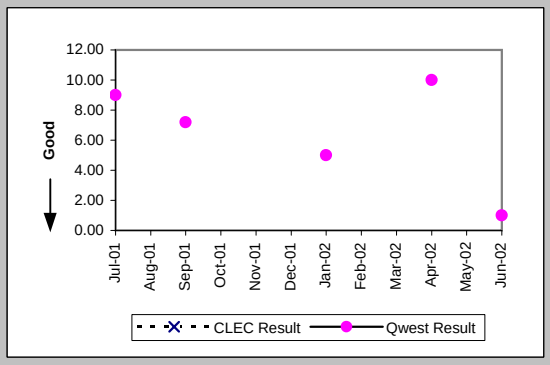
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					94	9	10.44		
Aug-01					46	5	9.20		
Sep-01					86	7	12.29		
Oct-01									
Nov-01					13	2	6.50		
Dec-01					37	4	9.25		
Jan-02					19	2	9.50		
Feb-02					35	3	11.67		
Mar-02					93	10	9.30		
Apr-02					69	7	9.86		
May-02					92	9	10.22		
Jun-02					91	8	11.38		



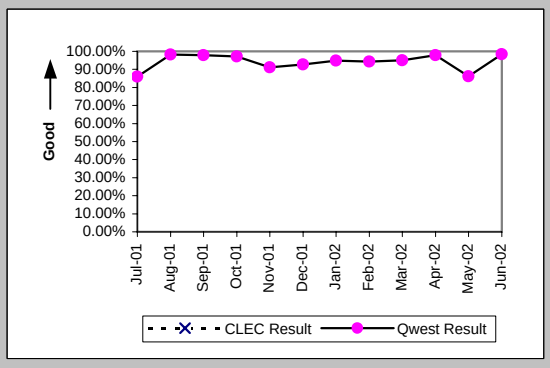
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					18	2	9.00		
Aug-01									
Sep-01					36	5	7.20		
Oct-01									
Nov-01									
Dec-01									
Jan-02					5	1	5.00		
Feb-02									
Mar-02									
Apr-02					10	1	10.00		
May-02									
Jun-02					1	1	1.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

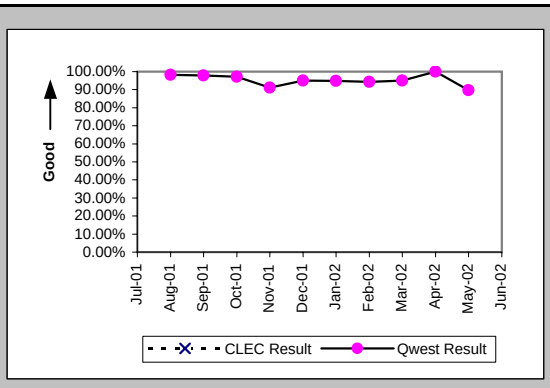
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					234	272	86.03%		
Aug-01					57	58	98.28%		
Sep-01					45	46	97.83%		
Oct-01					35	36	97.22%		
Nov-01					31	34	91.18%		
Dec-01					38	41	92.68%		
Jan-02					37	39	94.87%		
Feb-02					33	35	94.29%		
Mar-02					39	41	95.12%		
Apr-02					47	48	97.92%		
May-02					50	58	86.21%		
Jun-02					61	62	98.39%		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

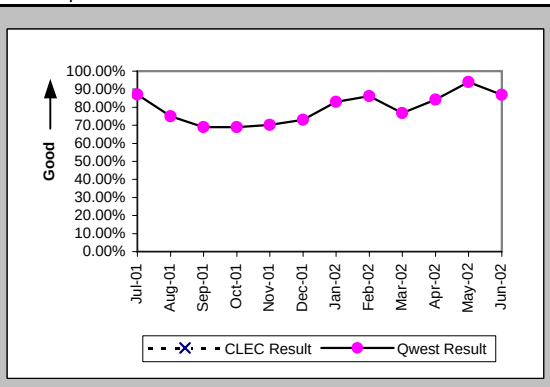
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					57	58	98.28%		
Sep-01					45	46	97.83%		
Oct-01					35	36	97.22%		
Nov-01					31	34	91.18%		
Dec-01					39	41	95.12%		
Jan-02					37	39	94.87%		
Feb-02					33	35	94.29%		
Mar-02					39	41	95.12%		
Apr-02					48	48	100.00%		
May-02					52	58	89.66%		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

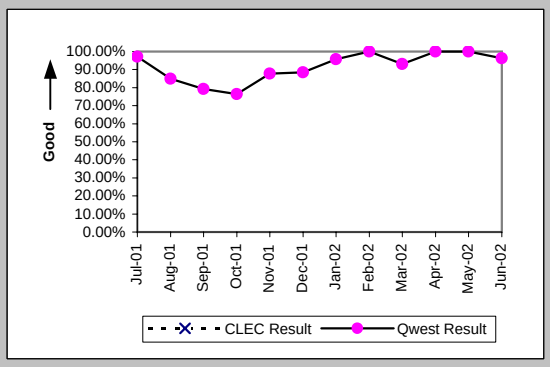
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					61	70	87.14%		
Aug-01					99	132	75.00%		
Sep-01					40	58	68.97%		
Oct-01					58	84	69.05%		
Nov-01					33	47	70.21%		
Dec-01					19	26	73.08%		
Jan-02					39	47	82.98%		
Feb-02					25	29	86.21%		
Mar-02					33	43	76.74%		
Apr-02					32	38	84.21%		
May-02					31	33	93.94%		
Jun-02					46	53	86.79%		



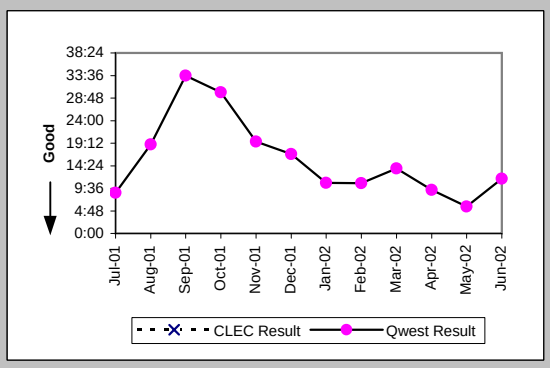
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					68	70	97.14%		
Aug-01					112	132	84.85%		
Sep-01					46	58	79.31%		
Oct-01					68	89	76.40%		
Nov-01					43	49	87.76%		
Dec-01					23	26	88.46%		
Jan-02					45	47	95.74%		
Feb-02					29	29	100.00%		
Mar-02					40	43	93.02%		
Apr-02					38	38	100.00%		
May-02					33	33	100.00%		
Jun-02					51	53	96.23%		



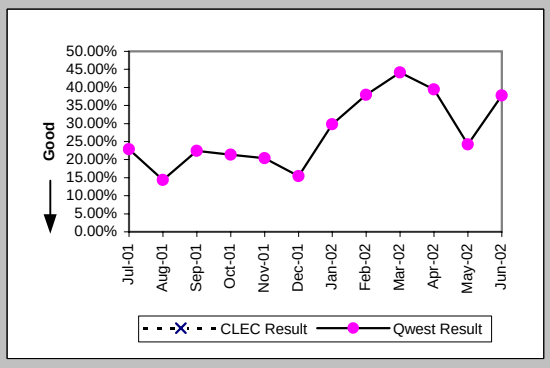
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					604:58	70	8:39		
Aug-01					2500:27	132	18:57		
Sep-01					1949:08	58	33:36		
Oct-01					2670:35	89	30:00		
Nov-01					957:33	49	19:33		
Dec-01					439:59	26	16:55		
Jan-02					505:37	47	10:45		
Feb-02					310:05	29	10:42		
Mar-02					594:39	43	13:50		
Apr-02					350:38	38	9:14		
May-02					189:54	33	5:45		
Jun-02					617:56	53	11:40		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

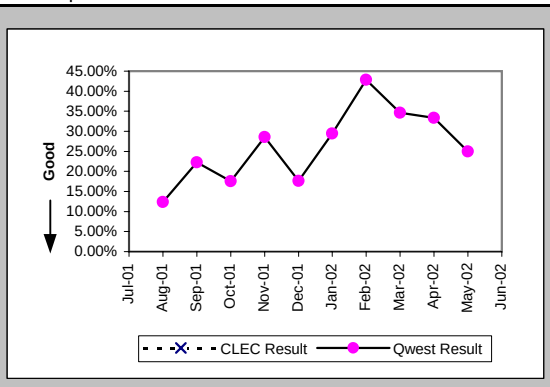
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					16	70	22.86%		
Aug-01					19	132	14.39%		
Sep-01					13	58	22.41%		
Oct-01					19	89	21.35%		
Nov-01					10	49	20.41%		
Dec-01					4	26	15.38%		
Jan-02					14	47	29.79%		
Feb-02					11	29	37.93%		
Mar-02					19	43	44.19%		
Apr-02					15	38	39.47%		
May-02					8	33	24.24%		
Jun-02					20	53	37.74%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

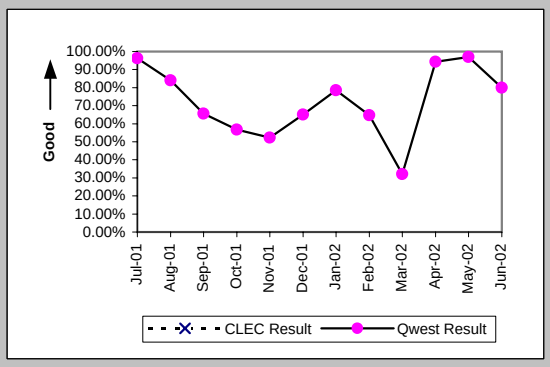
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					12	97	12.37%		
Sep-01					6	27	22.22%		
Oct-01					10	57	17.54%		
Nov-01					8	28	28.57%		
Dec-01					3	17	17.65%		
Jan-02					10	34	29.41%		
Feb-02					9	21	42.86%		
Mar-02					9	26	34.62%		
Apr-02					10	30	33.33%		
May-02					5	20	25.00%		
Jun-02									



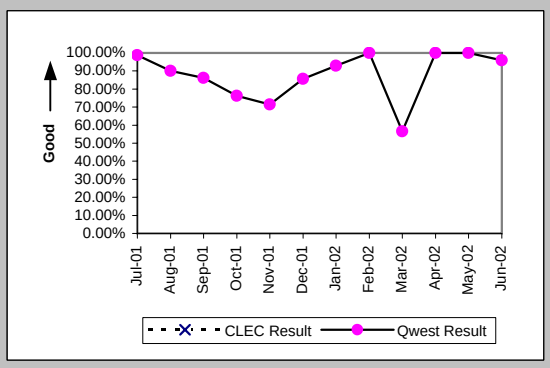
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					77	80	96.25%		
Aug-01					42	50	84.00%		
Sep-01					19	29	65.52%		
Oct-01					21	37	56.76%		
Nov-01					11	21	52.38%		
Dec-01					13	20	65.00%		
Jan-02					22	28	78.57%		
Feb-02					11	17	64.71%		
Mar-02					17	53	32.08%		
Apr-02					33	35	94.29%		
May-02					65	67	97.01%		
Jun-02					20	25	80.00%		



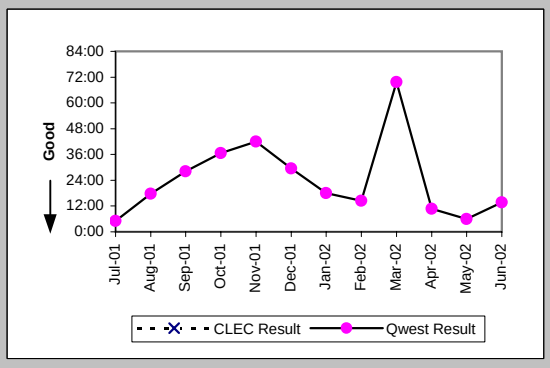
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					79	80	98.75%		
Aug-01					45	50	90.00%		
Sep-01					25	29	86.21%		
Oct-01					29	38	76.32%		
Nov-01					15	21	71.43%		
Dec-01					18	21	85.71%		
Jan-02					26	28	92.86%		
Feb-02					17	17	100.00%		
Mar-02					30	53	56.60%		
Apr-02					36	36	100.00%		
May-02					67	67	100.00%		
Jun-02					24	25	96.00%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

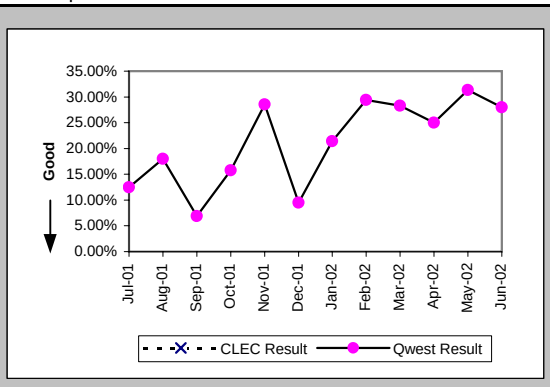
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					401:30	80	5:01		
Aug-01					883:40	50	17:40		
Sep-01					816:13	29	28:09		
Oct-01					1389:14	38	36:34		
Nov-01					882:21	21	42:01		
Dec-01					618:22	21	29:27		
Jan-02					502:47	28	17:57		
Feb-02					246:27	17	14:30		
Mar-02					3693:16	53	69:41		
Apr-02					388:21	36	10:47		
May-02					395:14	67	5:54		
Jun-02					341:44	25	13:40		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

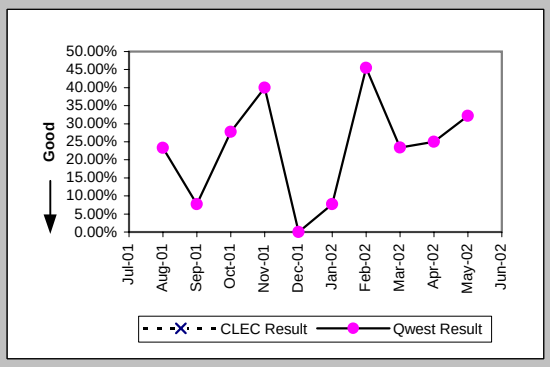
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					10	80	12.50%		
Aug-01					9	50	18.00%		
Sep-01					2	29	6.90%		
Oct-01					6	38	15.79%		
Nov-01					6	21	28.57%		
Dec-01					2	21	9.52%		
Jan-02					6	28	21.43%		
Feb-02					5	17	29.41%		
Mar-02					15	53	28.30%		
Apr-02					9	36	25.00%		
May-02					21	67	31.34%		
Jun-02					7	25	28.00%		



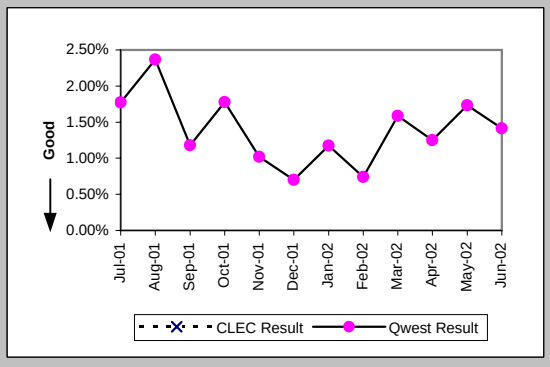
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					7	30	23.33%		
Sep-01					1	13	7.69%		
Oct-01					5	18	27.78%		
Nov-01					4	10	40.00%		
Dec-01					0	13	0.00%		
Jan-02					1	13	7.69%		
Feb-02					5	11	45.45%		
Mar-02					11	47	23.40%		
Apr-02					5	20	25.00%		
May-02					18	56	32.14%		
Jun-02									



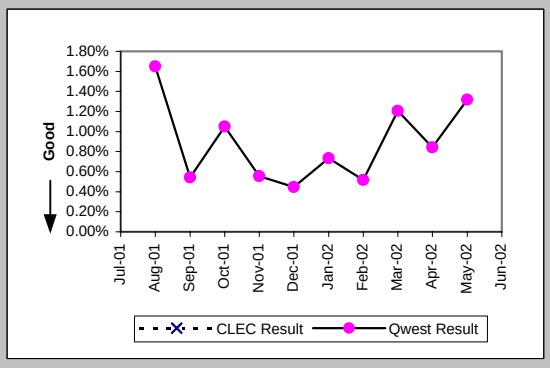
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					150	8454	1.77%		
Aug-01					182	7695	2.37%		
Sep-01					87	7391	1.18%		
Oct-01					127	7147	1.78%		
Nov-01					70	6852	1.02%		
Dec-01					47	6690	0.70%		
Jan-02					75	6390	1.17%		
Feb-02					46	6196	0.74%		
Mar-02					96	6058	1.58%		
Apr-02					74	5925	1.25%		
May-02					100	5767	1.73%		
Jun-02					78	5523	1.41%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

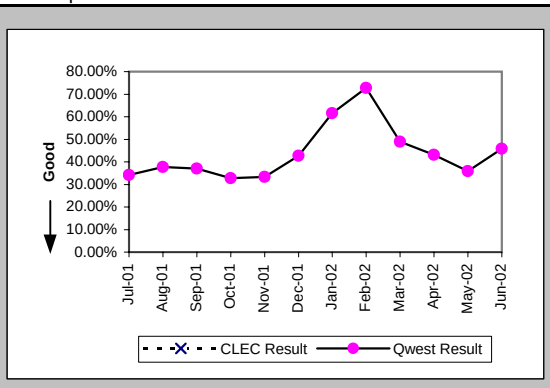
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					127	7695	1.65%		
Sep-01					40	7391	0.54%		
Oct-01					75	7147	1.05%		
Nov-01					38	6852	0.55%		
Dec-01					30	6690	0.45%		
Jan-02					47	6390	0.74%		
Feb-02					32	6196	0.52%		
Mar-02					73	6058	1.21%		
Apr-02					50	5925	0.84%		
May-02					76	5767	1.32%		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

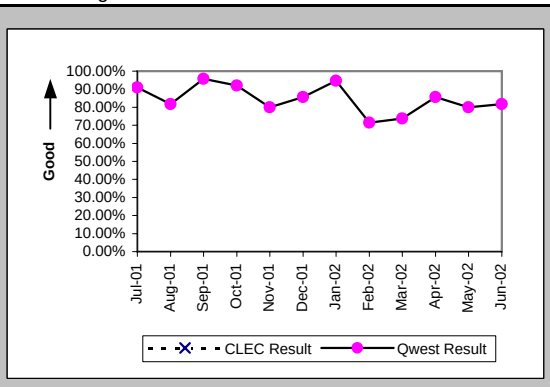
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					78	228	34.21%		
Aug-01					110	292	37.67%		
Sep-01					51	138	36.96%		
Oct-01					62	189	32.80%		
Nov-01					35	105	33.33%		
Dec-01					35	82	42.68%		
Jan-02					120	195	61.54%		
Feb-02					123	169	72.78%		
Mar-02					92	188	48.94%		
Apr-02					56	130	43.08%		
May-02					56	156	35.90%		
Jun-02					66	144	45.83%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

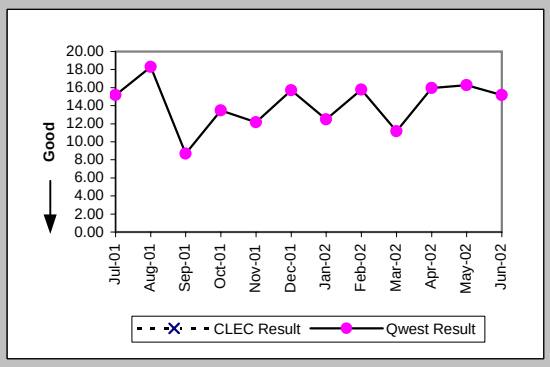
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	11	90.91%		
Aug-01					9	11	81.82%		
Sep-01					23	24	95.83%		
Oct-01					23	25	92.00%		
Nov-01					8	10	80.00%		
Dec-01					6	7	85.71%		
Jan-02					18	19	94.74%		
Feb-02					5	7	71.43%		
Mar-02					14	19	73.68%		
Apr-02					18	21	85.71%		
May-02					8	10	80.00%		
Jun-02					9	11	81.82%		



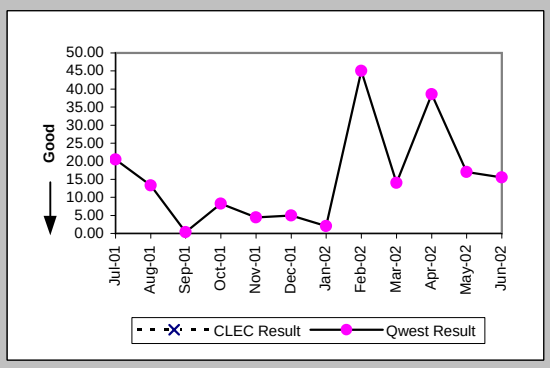
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					288	19	15.16		
Aug-01					311	17	18.29		
Sep-01					295	34	8.68		
Oct-01					552	41	13.46		
Nov-01					243	20	12.15		
Dec-01					267	17	15.71		
Jan-02					337	27	12.48		
Feb-02					221	14	15.79		
Mar-02					335	30	11.17		
Apr-02					527	33	15.97		
May-02					293	18	16.28		
Jun-02					319	21	15.19		



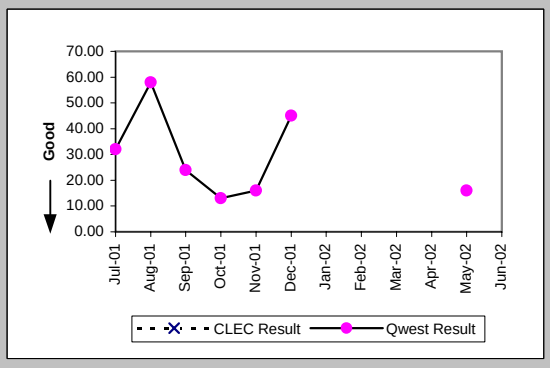
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	2	20.50		
Aug-01					40	3	13.33		
Sep-01					1	3	0.33		
Oct-01					33	4	8.25		
Nov-01					53	12	4.42		
Dec-01					10	2	5.00		
Jan-02					2	1	2.00		
Feb-02					90	2	45.00		
Mar-02					84	6	14.00		
Apr-02					193	5	38.60		
May-02					17	1	17.00		
Jun-02					62	4	15.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

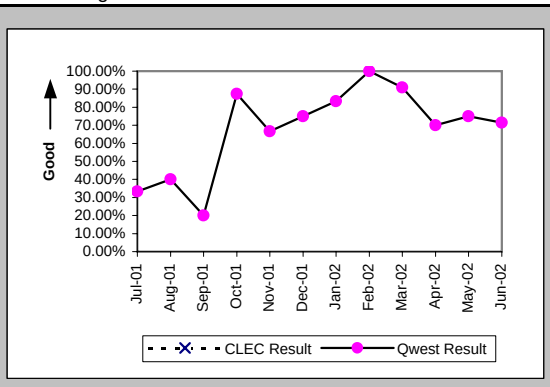
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	1	32.00		
Aug-01					58	1	58.00		
Sep-01					24	1	24.00		
Oct-01					13	1	13.00		
Nov-01					16	1	16.00		
Dec-01					45	1	45.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					16	1	16.00		
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

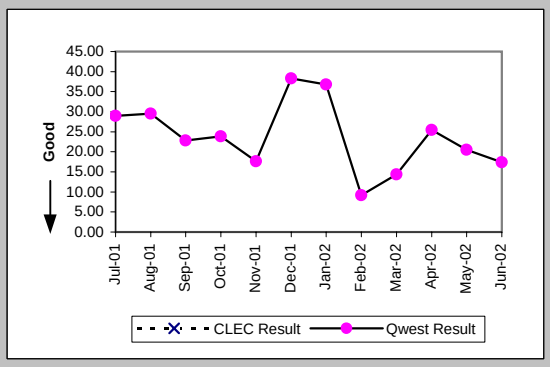
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	3	33.33%		
Aug-01					2	5	40.00%		
Sep-01					1	5	20.00%		
Oct-01					7	8	87.50%		
Nov-01					2	3	66.67%		
Dec-01					3	4	75.00%		
Jan-02					5	6	83.33%		
Feb-02					6	6	100.00%		
Mar-02					10	11	90.91%		
Apr-02					7	10	70.00%		
May-02					3	4	75.00%		
Jun-02					5	7	71.43%		



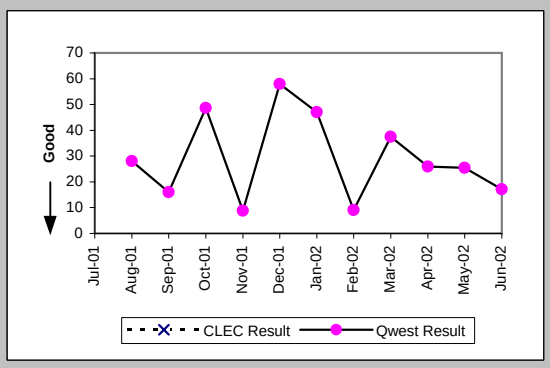
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					232	8	29.00		
Aug-01					295	10	29.50		
Sep-01					137	6	22.83		
Oct-01					477	20	23.85		
Nov-01					212	12	17.67		
Dec-01					268	7	38.29		
Jan-02					331	9	36.78		
Feb-02					92	10	9.20		
Mar-02					287	20	14.35		
Apr-02					356	14	25.43		
May-02					246	12	20.50		
Jun-02					313	18	17.39		



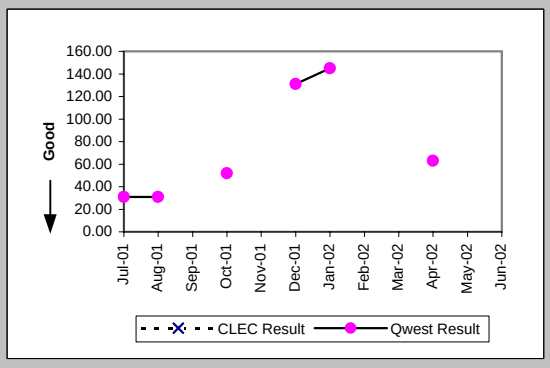
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					140	5	28.00		
Sep-01					64	4	16.00		
Oct-01					146	3	48.67		
Nov-01					88	10	8.80		
Dec-01					58	1	58.00		
Jan-02					47	1	47.00		
Feb-02					9	1	9.00		
Mar-02					75	2	37.50		
Apr-02					104	4	26.00		
May-02					51	2	25.50		
Jun-02					103	6	17.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

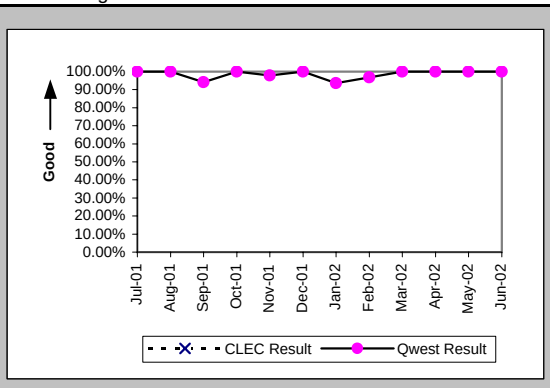
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	2	31.00		
Aug-01					31	1	31.00		
Sep-01									
Oct-01					52	1	52.00		
Nov-01									
Dec-01					131	1	131.00		
Jan-02					145	1	145.00		
Feb-02									
Mar-02									
Apr-02					63	1	63.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

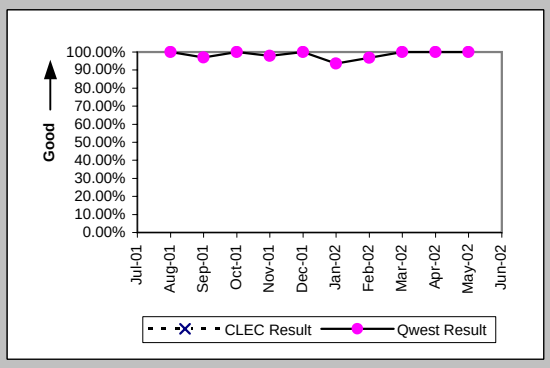
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	23	100.00%		
Aug-01					27	27	100.00%		
Sep-01					32	34	94.12%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02					35	35	100.00%		



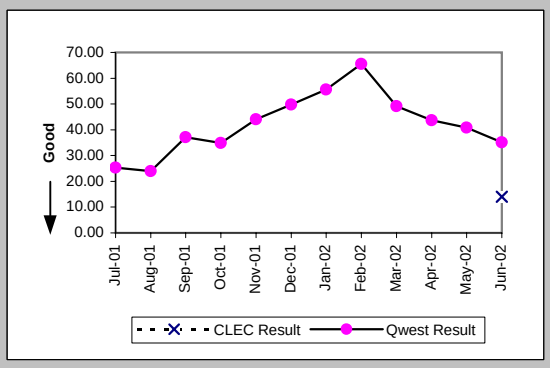
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					27	27	100.00%		
Sep-01					33	34	97.06%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

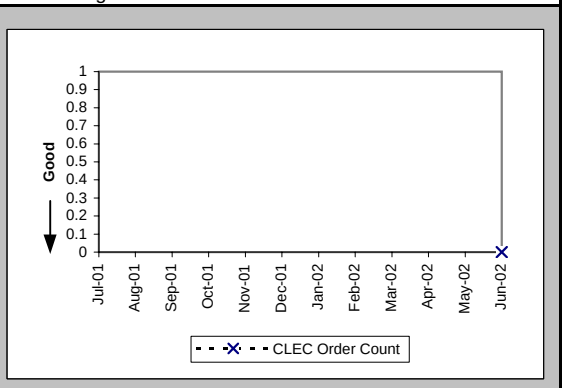
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					278	11	25.27		
Aug-01					384	16	24.00		
Sep-01					593	16	37.06		
Oct-01					697	20	34.85		
Nov-01					749	17	44.06		
Dec-01					796	16	49.75		
Jan-02					946	17	55.65		
Feb-02					983	15	65.53		
Mar-02					835	17	49.12		
Apr-02					961	22	43.68		
May-02					1062	26	40.85		
Jun-02	14	1	14.00		1123	32	35.09	-0.42	-1.26



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

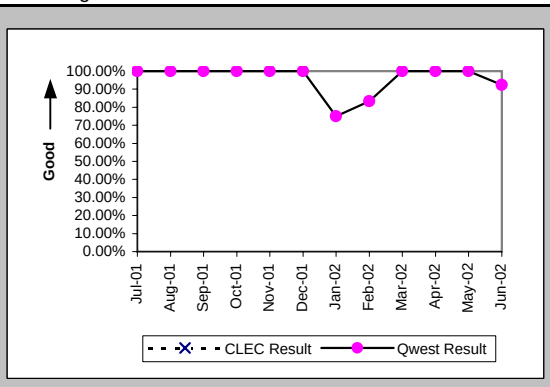
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

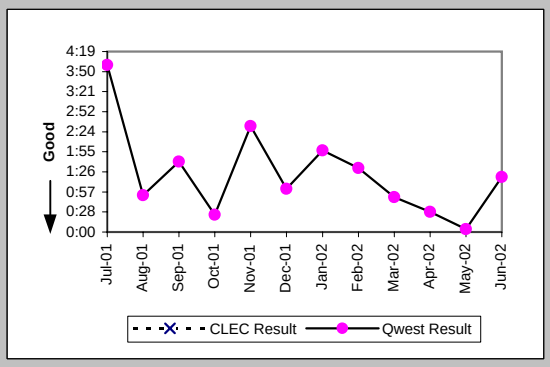
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					5	6	83.33%		
Mar-02					4	4	100.00%		
Apr-02					2	2	100.00%		
May-02					1	1	100.00%		
Jun-02					12	13	92.31%		



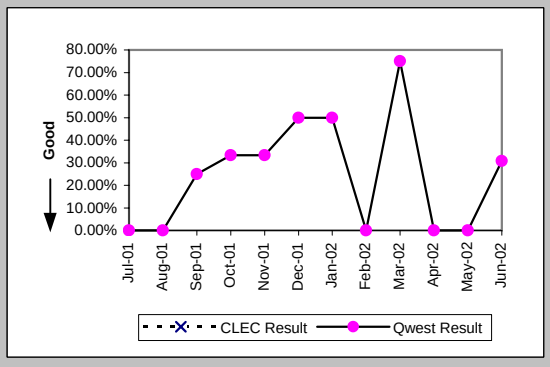
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4:00	1	4:00		
Aug-01					0:53	1	0:53		
Sep-01					6:45	4	1:41		
Oct-01					1:16	3	0:25		
Nov-01					7:36	3	2:32		
Dec-01					2:05	2	1:02		
Jan-02					7:46	4	1:57		
Feb-02					9:11	6	1:32		
Mar-02					3:21	4	0:50		
Apr-02					0:58	2	0:29		
May-02					0:04	1	0:04		
Jun-02					17:07	13	1:19		



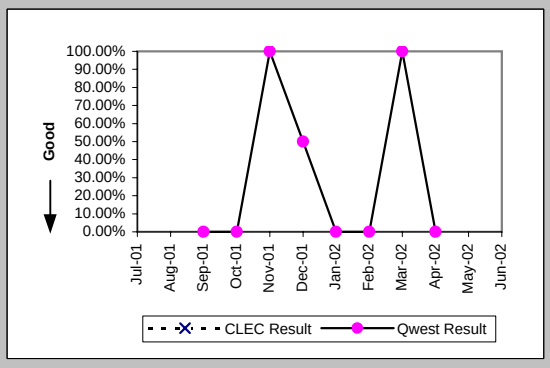
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	1	0.00%		
Sep-01					1	4	25.00%		
Oct-01					1	3	33.33%		
Nov-01					1	3	33.33%		
Dec-01					1	2	50.00%		
Jan-02					2	4	50.00%		
Feb-02					0	6	0.00%		
Mar-02					3	4	75.00%		
Apr-02					0	2	0.00%		
May-02					0	1	0.00%		
Jun-02					4	13	30.77%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

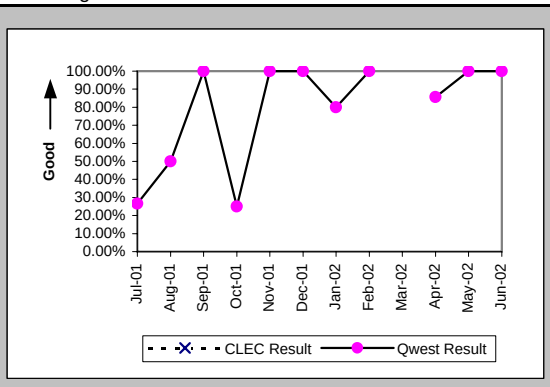
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	2	0.00%		
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01					1	2	50.00%		
Jan-02					0	2	0.00%		
Feb-02					0	2	0.00%		
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

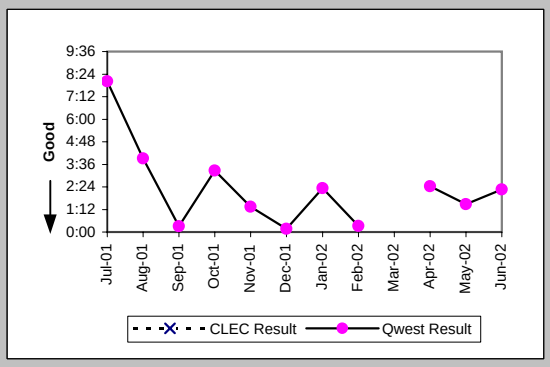
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	15	26.67%		
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					1	4	25.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	5	80.00%		
Feb-02					3	3	100.00%		
Mar-02									
Apr-02					6	7	85.71%		
May-02					3	3	100.00%		
Jun-02					1	1	100.00%		



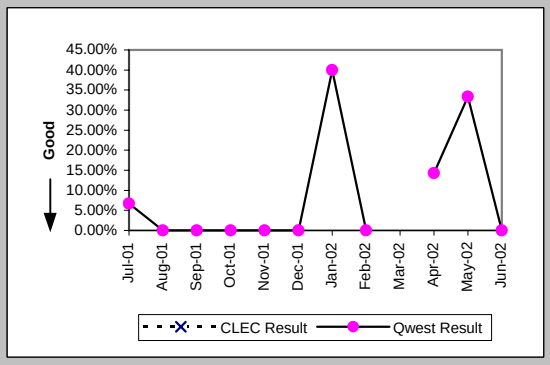
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					120:18	15	8:01		
Aug-01					7:51	2	3:55		
Sep-01					0:18	1	0:18		
Oct-01					13:04	4	3:16		
Nov-01					4:02	3	1:21		
Dec-01					0:21	2	0:10		
Jan-02					11:41	5	2:20		
Feb-02					0:57	3	0:19		
Mar-02									
Apr-02					17:03	7	2:26		
May-02					4:27	3	1:29		
Jun-02					2:16	1	2:16		



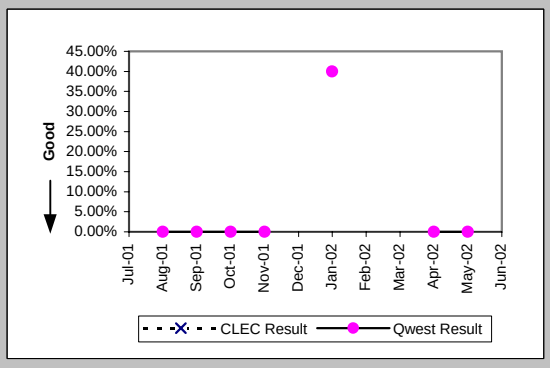
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	15	6.67%		
Aug-01					0	2	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01					0	2	0.00%		
Jan-02					2	5	40.00%		
Feb-02					0	3	0.00%		
Mar-02									
Apr-02					1	7	14.29%		
May-02					1	3	33.33%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

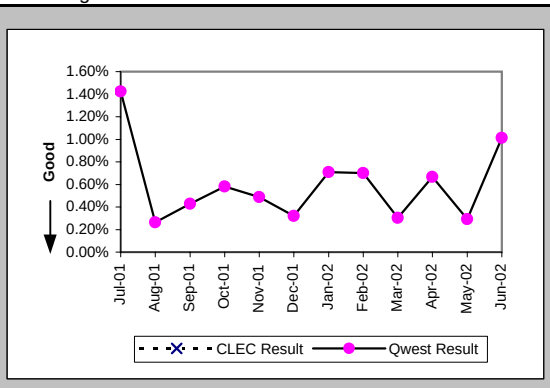
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01									
Jan-02					2	5	40.00%		
Feb-02									
Mar-02									
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

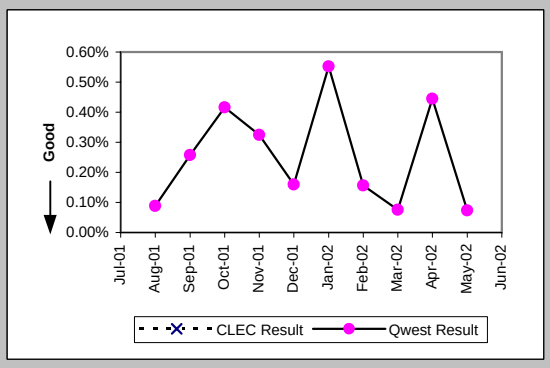
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	1124	1.42%		
Aug-01					3	1138	0.26%		
Sep-01					5	1165	0.43%		
Oct-01					7	1203	0.58%		
Nov-01					6	1233	0.49%		
Dec-01					4	1252	0.32%		
Jan-02					9	1267	0.71%		
Feb-02					9	1283	0.70%		
Mar-02					4	1320	0.30%		
Apr-02					9	1350	0.67%		
May-02					4	1363	0.29%		
Jun-02					14	1382	1.01%		



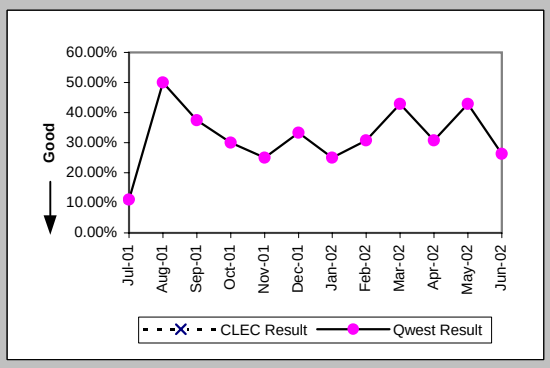
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1138	0.09%		
Sep-01					3	1165	0.26%		
Oct-01					5	1203	0.42%		
Nov-01					4	1233	0.32%		
Dec-01					2	1252	0.16%		
Jan-02					7	1267	0.55%		
Feb-02					2	1283	0.16%		
Mar-02					1	1320	0.08%		
Apr-02					6	1350	0.44%		
May-02					1	1363	0.07%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

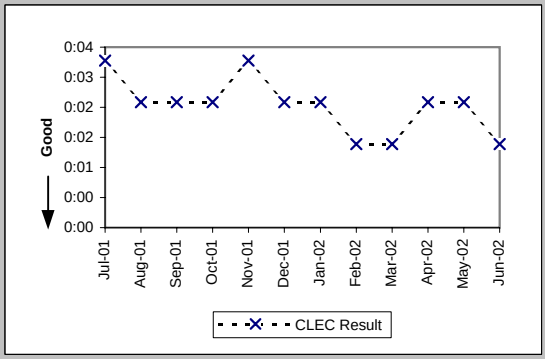
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	18	11.11%		
Aug-01					3	6	50.00%		
Sep-01					3	8	37.50%		
Oct-01					3	10	30.00%		
Nov-01					2	8	25.00%		
Dec-01					2	6	33.33%		
Jan-02					3	12	25.00%		
Feb-02					4	13	30.77%		
Mar-02					3	7	42.86%		
Apr-02					4	13	30.77%		
May-02					3	7	42.86%		
Jun-02					5	19	26.32%		



Checklist #4 - Unbundled Loop Cutovers

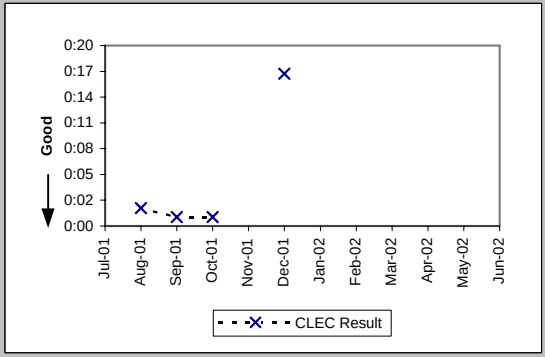
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	90:06	1355	0:04
Aug-01	36:20	781	0:03
Sep-01	35:18	746	0:03
Oct-01	134:52	2494	0:03
Nov-01	166:06	2568	0:04
Dec-01	141:24	2603	0:03
Jan-02	62:17	1344	0:03
Feb-02	17:02	435	0:02
Mar-02	3:52	101	0:02
Apr-02	44:50	930	0:03
May-02	13:15	285	0:03
Jun-02	19:18	471	0:02



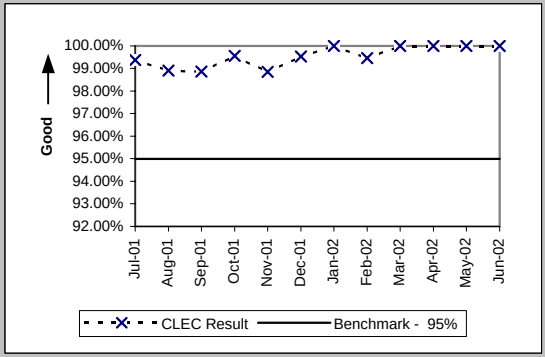
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	0:34	16	0:02
Sep-01	0:01	1	0:01
Oct-01	0:01	1	0:01
Nov-01			
Dec-01	0:17	1	0:17
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



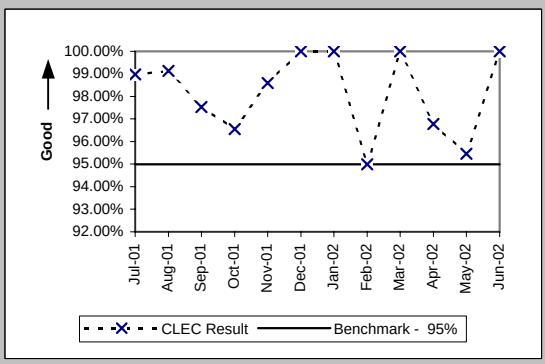
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	635	639	99.37%
Aug-01	270	273	98.90%
Sep-01	262	265	98.87%
Oct-01	894	898	99.55%
Nov-01	951	962	98.86%
Dec-01	1073	1078	99.54%
Jan-02	536	536	100.00%
Feb-02	185	186	99.46%
Mar-02	50	50	100.00%
Apr-02	363	363	100.00%
May-02	81	81	100.00%
Jun-02	105	105	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

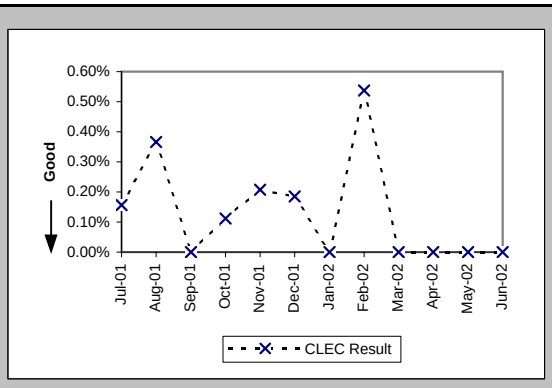
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	97	98	98.98%
Aug-01	115	116	99.14%
Sep-01	79	81	97.53%
Oct-01	112	116	96.55%
Nov-01	70	71	98.59%
Dec-01	63	63	100.00%
Jan-02	64	64	100.00%
Feb-02	19	20	95.00%
Mar-02	42	42	100.00%
Apr-02	30	31	96.77%
May-02	21	22	95.45%
Jun-02	30	30	100.00%



Checklist #4 - Unbundled Loop Cutovers

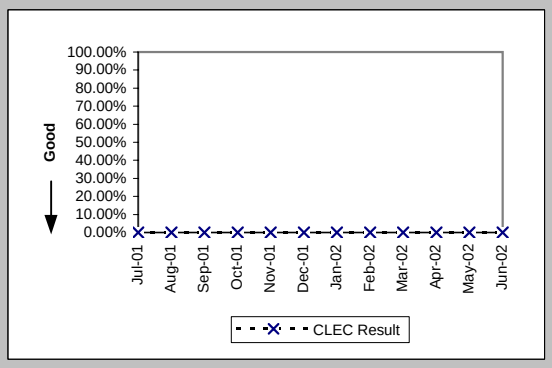
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	639	0.16%
Aug-01	1	273	0.37%
Sep-01	0	265	0.00%
Oct-01	1	898	0.11%
Nov-01	2	962	0.21%
Dec-01	2	1078	0.19%
Jan-02	0	536	0.00%
Feb-02	1	186	0.54%
Mar-02	0	50	0.00%
Apr-02	0	363	0.00%
May-02	0	81	0.00%
Jun-02	0	105	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

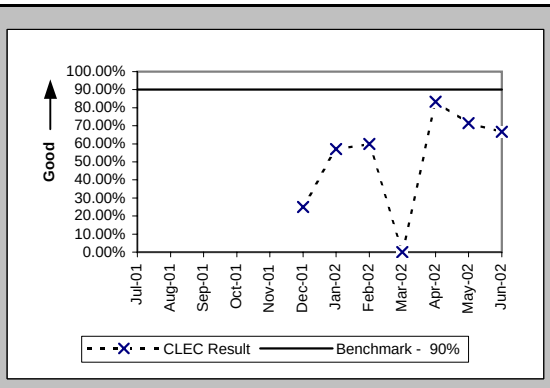
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	98	0.00%
Aug-01	0	116	0.00%
Sep-01	0	81	0.00%
Oct-01	0	116	0.00%
Nov-01	0	71	0.00%
Dec-01	0	63	0.00%
Jan-02	0	64	0.00%
Feb-02	0	20	0.00%
Mar-02	0	42	0.00%
Apr-02	0	31	0.00%
May-02	0	22	0.00%
Jun-02	0	30	0.00%



Checklist #4 - Unbundled Loop - Conditioned

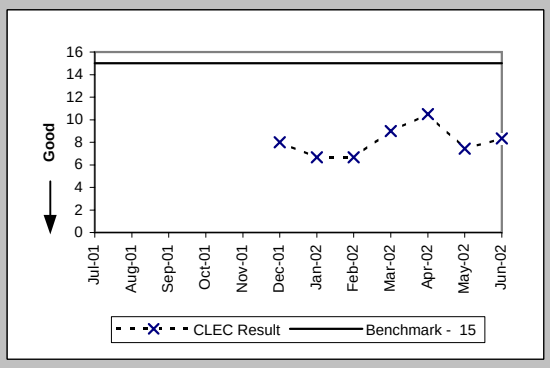
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	4	25.00%	43.30%
Jan-02	4	7	57.14%	49.49%
Feb-02	3	5	60.00%	48.99%
Mar-02	0	2	0.00%	0.00%
Apr-02	5	6	83.33%	37.27%
May-02	5	7	71.43%	45.18%
Jun-02	2	3	66.67%	47.14%



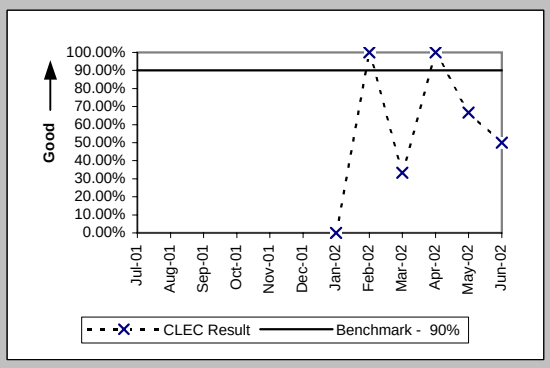
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	16	2	8.00	4.24
Jan-02	40	6	6.67	3.50
Feb-02	20	3	6.67	4.73
Mar-02	9	1	9.00	
Apr-02	63	6	10.50	4.09
May-02	52	7	7.43	2.44
Jun-02	25	3	8.33	4.51



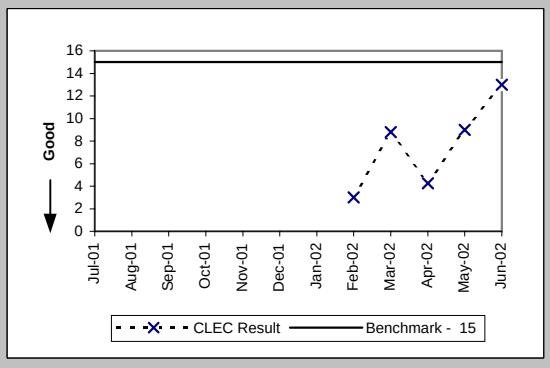
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02	2	6	33.33%	47.14%
Apr-02	4	4	100.00%	0.00%
May-02	2	3	66.67%	47.14%
Jun-02	1	2	50.00%	50.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

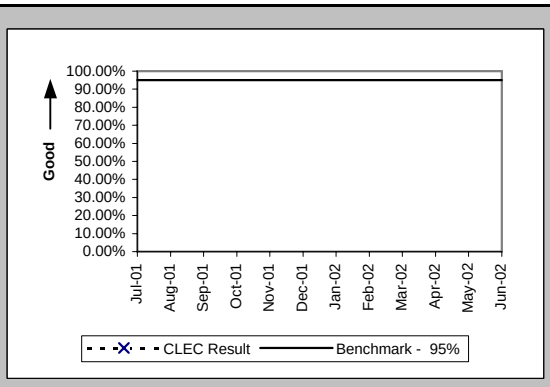
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	3	1	3.00	
Mar-02	44	5	8.80	3.56
Apr-02	17	4	4.25	1.89
May-02	27	3	9.00	3.46
Jun-02	26	2	13.00	2.83



Checklist #4 - Line Sharing Installation

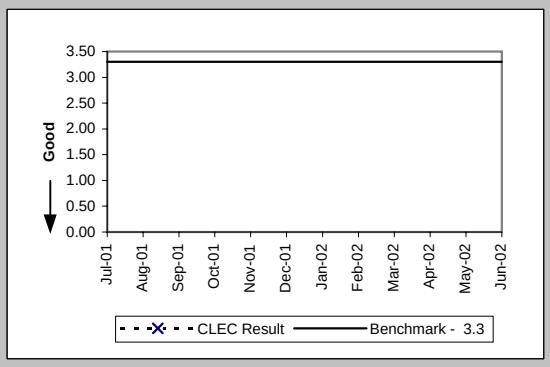
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



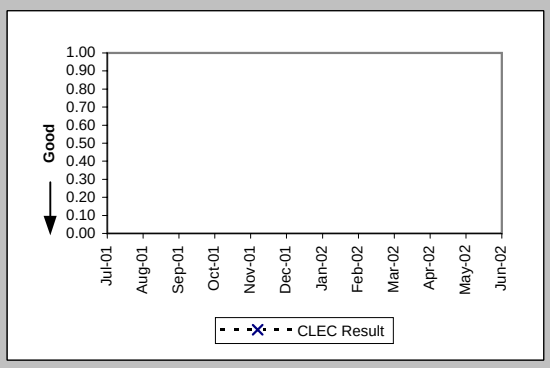
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



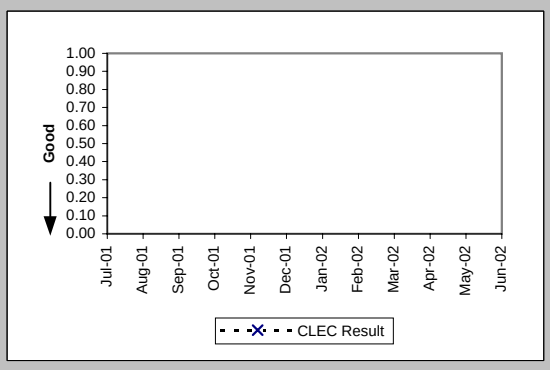
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

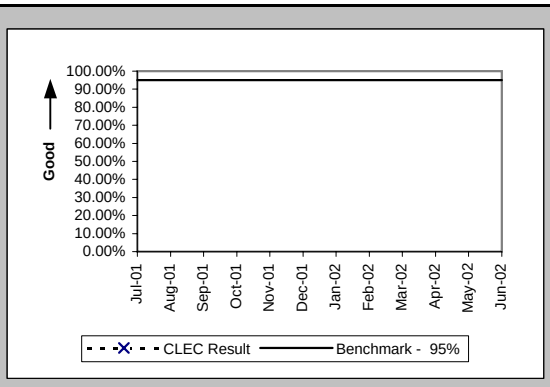
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

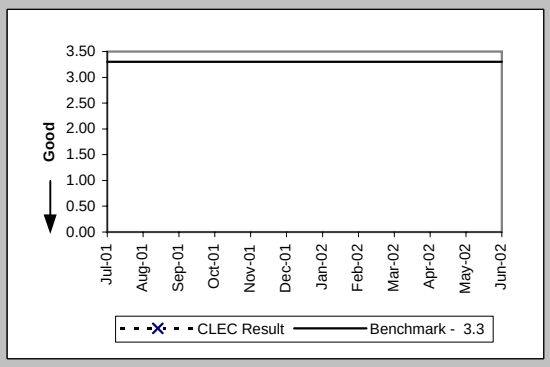
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



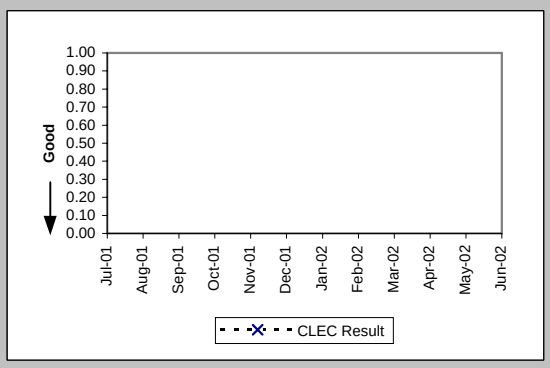
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



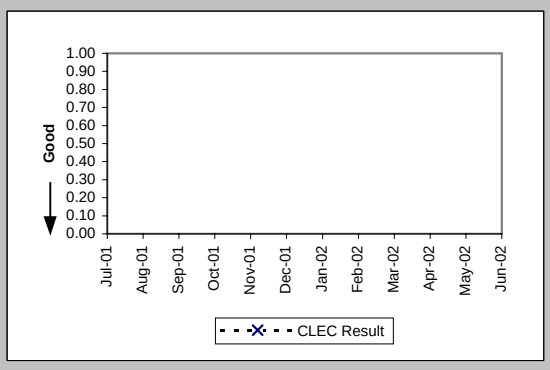
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

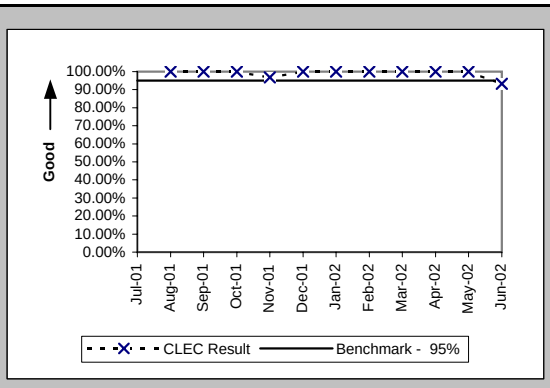
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

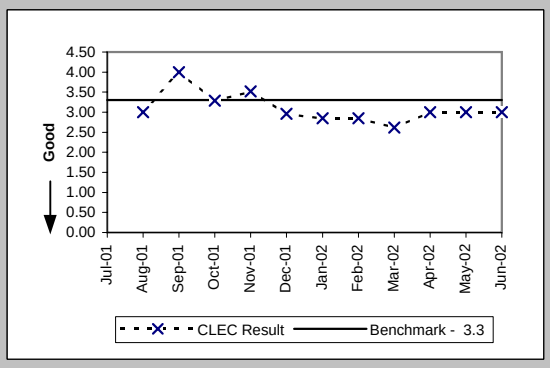
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	31	31	100.00%	0.00%
Nov-01	31	32	96.88%	17.40%
Dec-01	34	34	100.00%	0.00%
Jan-02	32	32	100.00%	0.00%
Feb-02	26	26	100.00%	0.00%
Mar-02	24	24	100.00%	0.00%
Apr-02	26	26	100.00%	0.00%
May-02	19	19	100.00%	0.00%
Jun-02	14	15	93.33%	24.94%



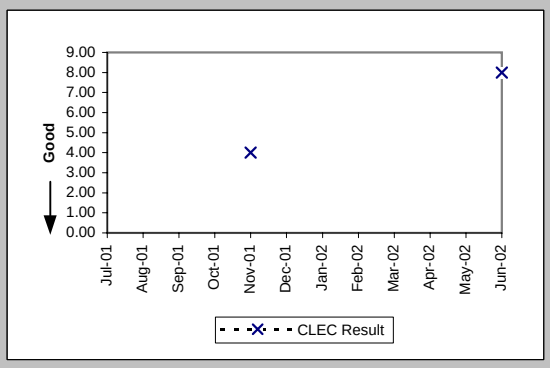
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	6	2	3.00	0.00
Sep-01	8	2	4.00	1.41
Oct-01	79	24	3.29	1.46
Nov-01	95	27	3.52	2.05
Dec-01	74	25	2.96	0.35
Jan-02	77	27	2.85	0.66
Feb-02	37	13	2.85	0.55
Mar-02	21	8	2.62	1.06
Apr-02	24	8	3.00	0.00
May-02	24	8	3.00	0.00
Jun-02	21	7	3.00	0.00



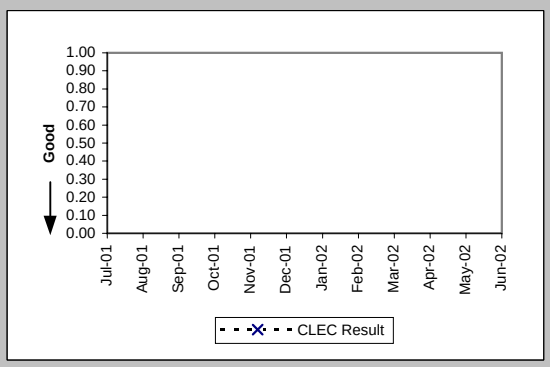
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	4	1	4.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	8	1	8.00	



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

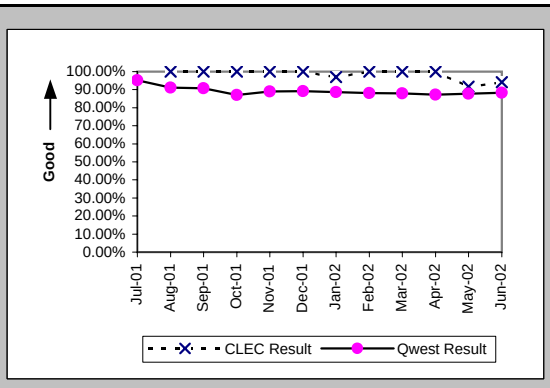
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

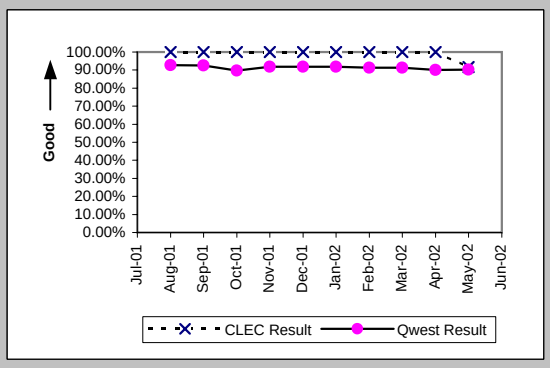
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45481	47744	95.26%		
Aug-01	1	1	100.00%	0.00%	28914	31699	91.21%	-0.31	-1.19
Sep-01	2	2	100.00%	0.00%	19775	21781	90.79%	-0.45	-1.27
Oct-01	17	17	100.00%	0.00%	14573	16756	86.97%	-1.59	-1.97
Nov-01	32	32	100.00%	0.00%	14810	16631	89.05%	-1.98	-2.2
Dec-01	33	33	100.00%	0.00%	13138	14735	89.16%	-2	-2.22
Jan-02	32	33	96.97%	17.14%	12703	14327	88.66%	-1.5	-1.91
Feb-02	30	30	100.00%	0.00%	12865	14612	88.04%	-2.02	-2.23
Mar-02	26	26	100.00%	0.00%	12746	14500	87.90%	-1.89	-2.15
Apr-02	27	27	100.00%	0.00%	13339	15277	87.31%	-1.98	-2.2
May-02	22	24	91.67%	27.64%	14639	16666	87.84%	-0.57	-1.35
Jun-02	16	17	94.12%	23.53%	14812	16764	88.36%	-0.74	-1.45



New Service Installation Quality (Percent) (OP-5*) (Parity)

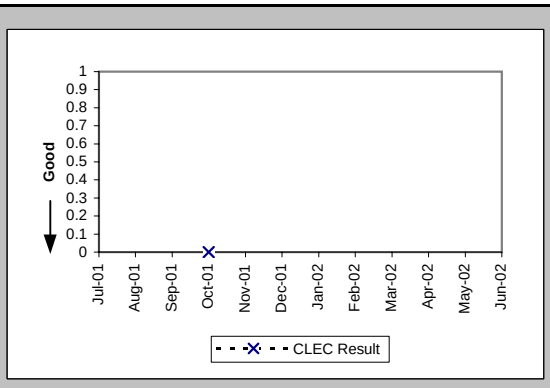
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	29397	31699	92.74%	-0.28	-1.17
Sep-01	2	2	100.00%	0.00%	20165	21781	92.58%	-0.4	-1.24
Oct-01	17	17	100.00%	0.00%	15042	16756	89.77%	-1.39	-1.85
Nov-01	32	32	100.00%	0.00%	15275	16631	91.85%	-1.68	-2.02
Dec-01	33	33	100.00%	0.00%	13523	14735	91.77%	-1.72	-2.04
Jan-02	33	33	100.00%	0.00%	13147	14327	91.76%	-1.72	-2.05
Feb-02	30	30	100.00%	0.00%	13352	14612	91.38%	-1.68	-2.02
Mar-02	26	26	100.00%	0.00%	13228	14500	91.23%	-1.58	-1.96
Apr-02	27	27	100.00%	0.00%	13773	15277	90.16%	-1.72	-2.04
May-02	22	24	91.67%	27.64%	15046	16666	90.28%	-0.23	-1.14
Jun-02									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

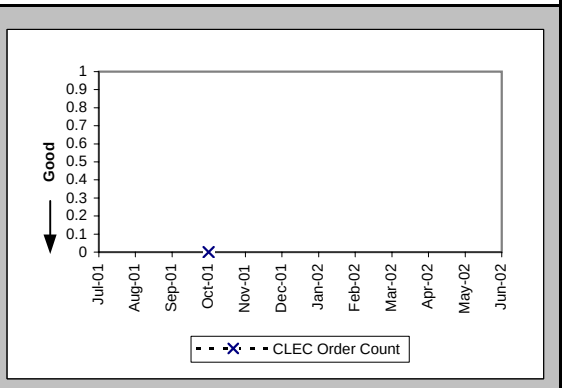
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	1	0.00	
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

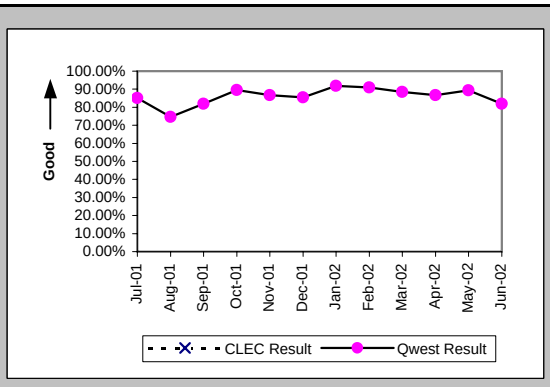
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Line Sharing Repair

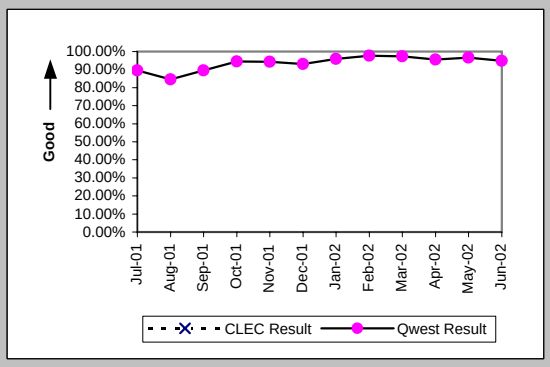
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4240	4981	85.12%		
Aug-01					3886	5209	74.60%		
Sep-01					3481	4246	81.98%		
Oct-01					3502	3913	89.50%		
Nov-01					2531	2921	86.65%		
Dec-01					2342	2742	85.41%		
Jan-02					1888	2057	91.78%		
Feb-02					1870	2056	90.95%		
Mar-02					2090	2364	88.41%		
Apr-02					3171	3656	86.73%		
May-02					3386	3790	89.34%		
Jun-02					3639	4447	81.83%		



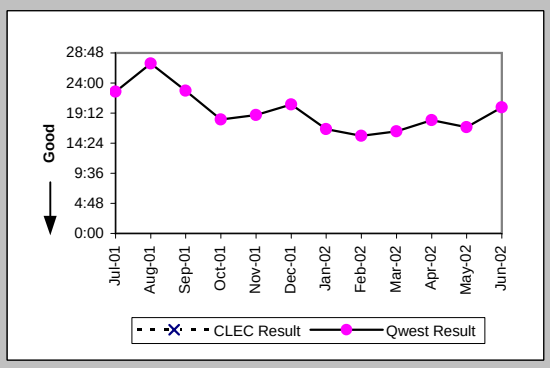
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6238	6973	89.46%		
Aug-01					6367	7533	84.52%		
Sep-01					5572	6220	89.58%		
Oct-01					5297	5601	94.57%		
Nov-01					4005	4243	94.39%		
Dec-01					3641	3911	93.10%		
Jan-02					2905	3028	95.94%		
Feb-02					2887	2955	97.70%		
Mar-02					3249	3340	97.28%		
Apr-02					4939	5164	95.64%		
May-02					5116	5290	96.71%		
Jun-02					5784	6099	94.84%		



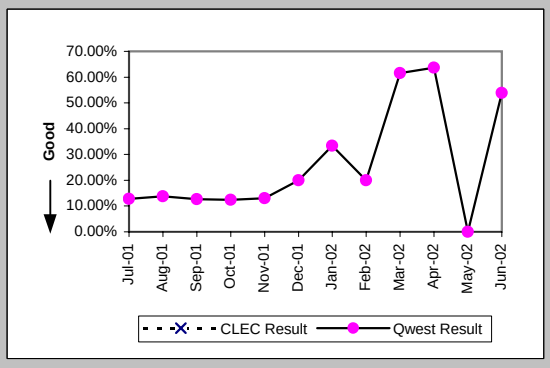
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					157616:10	6973	22:36		
Aug-01					204186:34	7533	27:06		
Sep-01					141465:24	6220	22:45		
Oct-01					101736:58	5601	18:10		
Nov-01					80153:51	4243	18:53		
Dec-01					80597:50	3911	20:36		
Jan-02					50453:53	3028	16:40		
Feb-02					46005:15	2955	15:34		
Mar-02					54379:49	3340	16:17		
Apr-02					93410:50	5164	18:05		
May-02					89580:49	5290	16:56		
Jun-02					122756:08	6099	20:08		



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

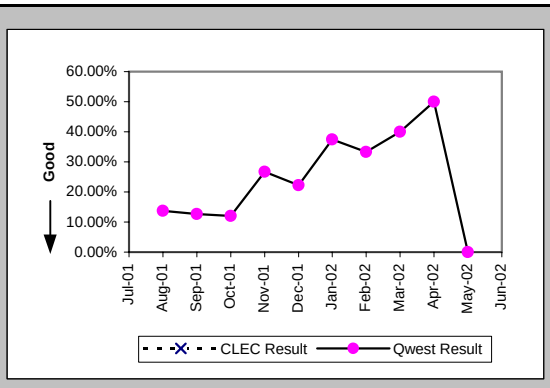
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					925	7209	12.83%		
Aug-01					1174	8532	13.76%		
Sep-01					814	6401	12.72%		
Oct-01					713	5763	12.37%		
Nov-01					568	4358	13.03%		
Dec-01					2	10	20.00%		
Jan-02					4	12	33.33%		
Feb-02					2	10	20.00%		
Mar-02					8	13	61.54%		
Apr-02					7	11	63.64%		
May-02					0	5	0.00%		
Jun-02					7	13	53.85%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

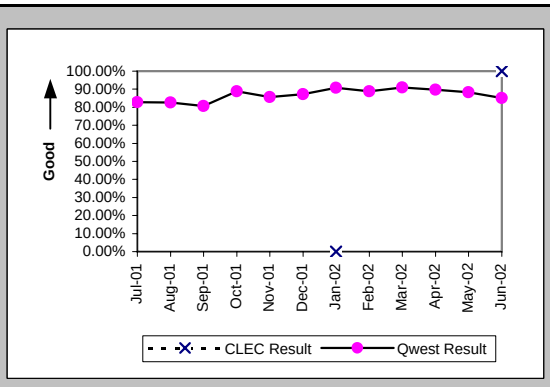
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1095	7988	13.71%		
Sep-01					749	5936	12.62%		
Oct-01					647	5385	12.01%		
Nov-01					4	15	26.67%		
Dec-01					2	9	22.22%		
Jan-02					3	8	37.50%		
Feb-02					2	6	33.33%		
Mar-02					2	5	40.00%		
Apr-02					3	6	50.00%		
May-02					0	2	0.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

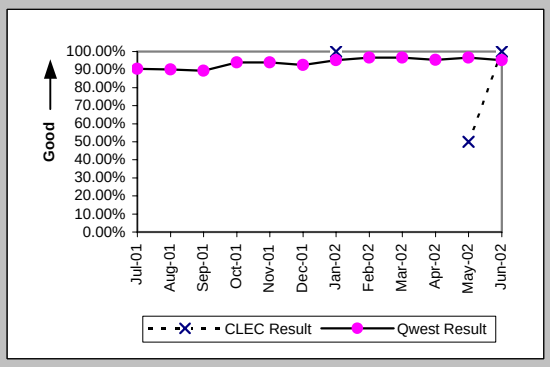
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2867	3459	82.89%		
Aug-01					2737	3313	82.61%		
Sep-01					2392	2962	80.76%		
Oct-01					2178	2454	88.75%		
Nov-01					2005	2340	85.68%		
Dec-01					1525	1749	87.19%		
Jan-02	0	1	0.00%	0.00%	1194	1316	90.73%	1.69	0.03
Feb-02					1237	1393	88.80%		
Mar-02					1543	1696	90.98%		
Apr-02					1955	2179	89.72%		
May-02					2245	2545	88.21%		
Jun-02	1	1	100.00%	0.00%	2317	2720	85.18%	-0.42	-1.25



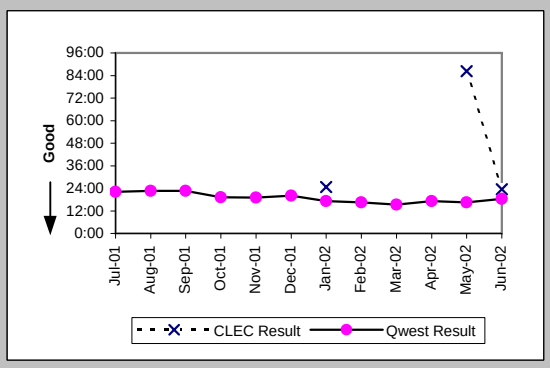
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4330	4784	90.51%		
Aug-01					4201	4662	90.11%		
Sep-01					3646	4080	89.36%		
Oct-01					3319	3530	94.02%		
Nov-01					3130	3333	93.91%		
Dec-01					2411	2604	92.59%		
Jan-02	1	1	100.00%	0.00%	1853	1947	95.17%	-0.23	-1.14
Feb-02					1945	2011	96.72%		
Mar-02					2259	2337	96.66%		
Apr-02					2945	3086	95.43%		
May-02	1	2	50.00%	50.00%	3390	3508	96.64%	1.84	0.12
Jun-02	1	1	100.00%	0.00%	3630	3811	95.25%	-0.22	-1.14



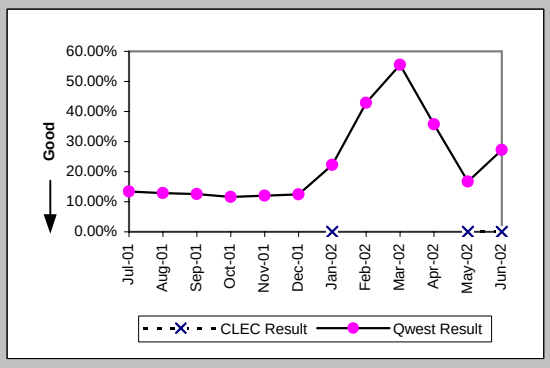
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					105783:28	4784	22:07		
Aug-01					105838:53	4662	22:42		
Sep-01					92576:28	4080	22:41		
Oct-01					68080:44	3530	19:17		
Nov-01					63550:25	3333	19:04		
Dec-01					52212:53	2604	20:03		
Jan-02	24:43	1	24:43		33357:39	1947	17:08	0.97	-0.41
Feb-02					33214:54	2011	16:31		
Mar-02					35650:55	2337	15:15		
Apr-02					52863:52	3086	17:08		
May-02	172:39	2	86:20	81:42	58046:16	3508	16:33	3.09	0.88
Jun-02	23:31	1	23:31		69973:26	3811	18:22	0.64	-0.61



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

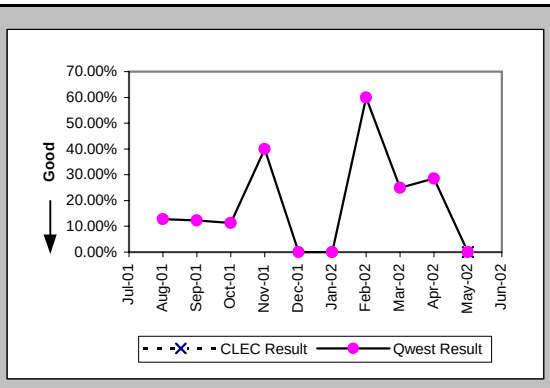
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					658	4905	13.41%		
Aug-01					659	5136	12.83%		
Sep-01					525	4187	12.54%		
Oct-01					419	3610	11.61%		
Nov-01					406	3389	11.98%		
Dec-01					1	8	12.50%		
Jan-02	0	1	0.00%	0.00%	2	9	22.22%	-0.51	-1.31
Feb-02					3	7	42.86%		
Mar-02					5	9	55.56%		
Apr-02					5	14	35.71%		
May-02	0	2	0.00%	0.00%	1	6	16.67%	-0.55	-1.33
Jun-02	0	1	0.00%	0.00%	3	11	27.27%	-0.59	-1.36



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

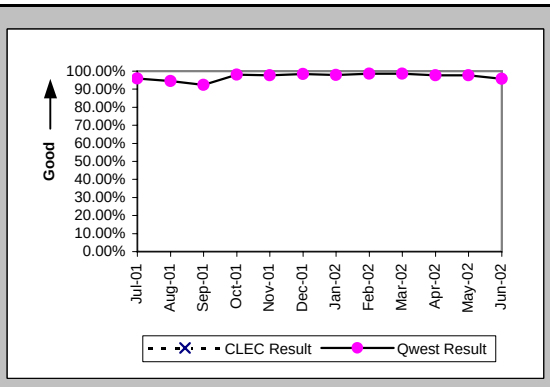
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					614	4802	12.79%		
Sep-01					480	3903	12.30%		
Oct-01					381	3370	11.31%		
Nov-01					2	5	40.00%		
Dec-01					0	5	0.00%		
Jan-02					0	1	0.00%		
Feb-02					3	5	60.00%		
Mar-02					1	4	25.00%		
Apr-02					2	7	28.57%		
May-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02									



Checklist #4 - Line Sharing Repair

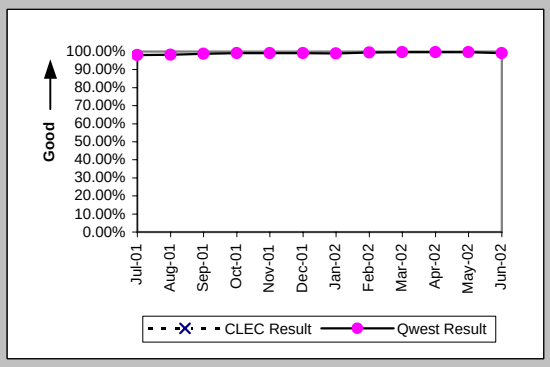
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2215	2310	95.89%		
Aug-01					1783	1886	94.54%		
Sep-01					1385	1499	92.39%		
Oct-01					1513	1543	98.06%		
Nov-01					1505	1541	97.66%		
Dec-01					1331	1353	98.37%		
Jan-02					1312	1341	97.84%		
Feb-02					1512	1533	98.63%		
Mar-02					1389	1408	98.65%		
Apr-02					1560	1597	97.68%		
May-02					1762	1805	97.62%		
Jun-02					1731	1809	95.69%		



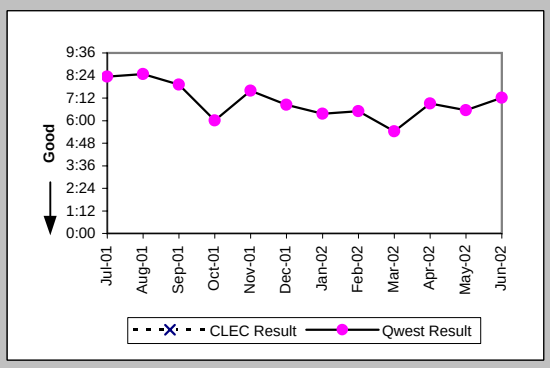
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3959	4038	98.04%		
Aug-01					3372	3435	98.17%		
Sep-01					2707	2742	98.72%		
Oct-01					3094	3123	99.07%		
Nov-01					3040	3069	99.06%		
Dec-01					2869	2893	99.17%		
Jan-02					3055	3090	98.87%		
Feb-02					3269	3287	99.45%		
Mar-02					3251	3261	99.69%		
Apr-02					3436	3448	99.65%		
May-02					3457	3470	99.63%		
Jun-02					3425	3453	99.19%		



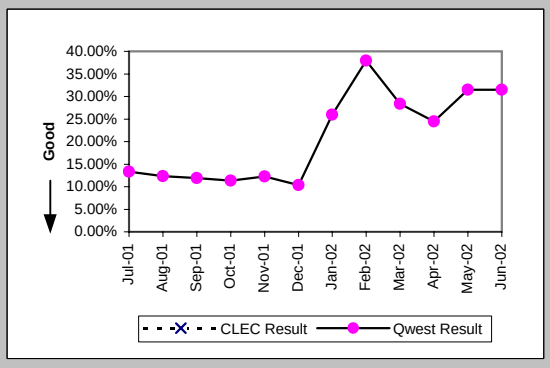
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33664:52	4038	8:20		
Aug-01					29161:54	3435	8:29		
Sep-01					21701:04	2742	7:55		
Oct-01					18778:44	3123	6:01		
Nov-01					23276:34	3069	7:35		
Dec-01					19818:30	2893	6:51		
Jan-02					19674:15	3090	6:22		
Feb-02					21348:20	3287	6:30		
Mar-02					17707:47	3261	5:26		
Apr-02					23820:09	3448	6:55		
May-02					22751:48	3470	6:33		
Jun-02					24942:09	3453	7:13		



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

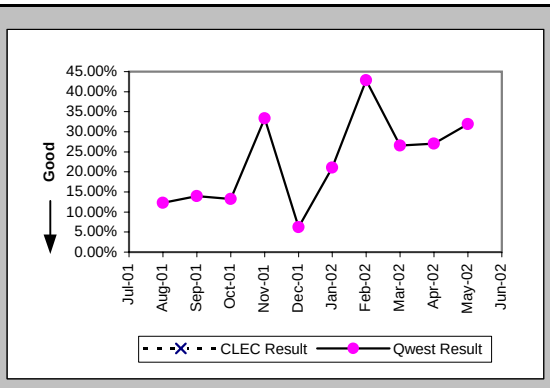
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					539	4038	13.35%		
Aug-01					431	3484	12.37%		
Sep-01					327	2742	11.93%		
Oct-01					355	3123	11.37%		
Nov-01					376	3069	12.25%		
Dec-01					3	29	10.34%		
Jan-02					14	54	25.93%		
Feb-02					11	29	37.93%		
Mar-02					21	74	28.38%		
Apr-02					12	49	24.49%		
May-02					28	89	31.46%		
Jun-02					17	54	31.48%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

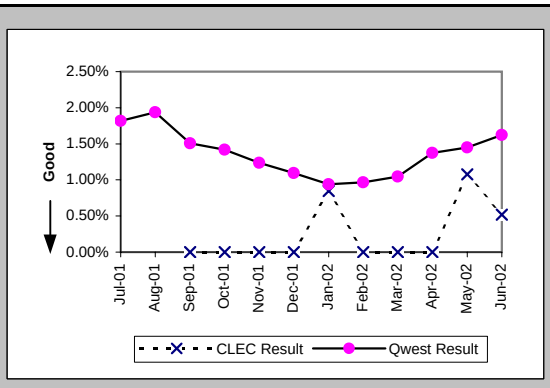
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					201	1635	12.29%		
Sep-01					157	1124	13.97%		
Oct-01					168	1268	13.25%		
Nov-01					6	18	33.33%		
Dec-01					1	16	6.25%		
Jan-02					8	38	21.05%		
Feb-02					9	21	42.86%		
Mar-02					17	64	26.56%		
Apr-02					10	37	27.03%		
May-02					23	72	31.94%		
Jun-02									



Checklist #4 - Line Sharing Repair

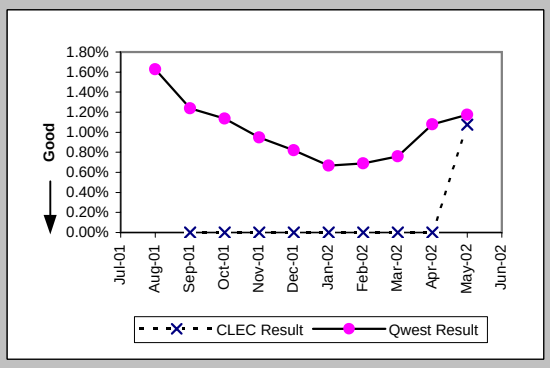
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16152	889760	1.82%		
Aug-01					17152	885452	1.94%		
Sep-01	0	2	0.00%	0.00%	13330	885801	1.50%	-0.17	-1.11
Oct-01	0	5	0.00%	0.00%	12496	881813	1.42%	-0.27	-1.16
Nov-01	0	46	0.00%	0.00%	10816	876178	1.23%	-0.76	-1.46
Dec-01	0	79	0.00%	0.00%	9576	873463	1.10%	-0.94	-1.57
Jan-02	1	118	0.85%	9.17%	8170	868440	0.94%	-0.1	-1.06
Feb-02	0	144	0.00%	0.00%	8391	868367	0.97%	-1.19	-1.72
Mar-02	0	154	0.00%	0.00%	9075	869003	1.04%	-1.27	-1.77
Apr-02	0	167	0.00%	0.00%	11880	864887	1.37%	-1.52	-1.93
May-02	2	186	1.08%	10.31%	12509	861820	1.45%	-0.43	-1.26
Jun-02	1	193	0.52%	7.18%	13914	858034	1.62%	-1.21	-1.74



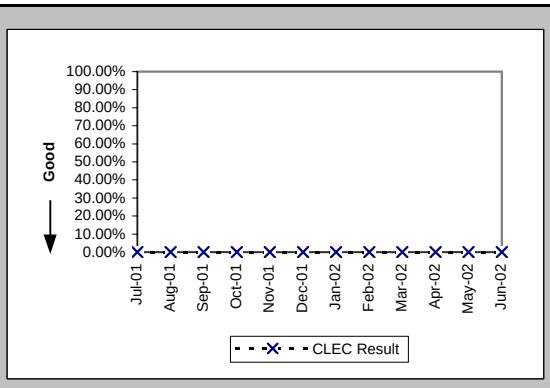
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14425	885452	1.63%		
Sep-01	0	2	0.00%	0.00%	10963	885801	1.24%	-0.16	-1.1
Oct-01	0	5	0.00%	0.00%	10023	881813	1.14%	-0.24	-1.15
Nov-01	0	46	0.00%	0.00%	8307	876178	0.95%	-0.66	-1.4
Dec-01	0	79	0.00%	0.00%	7171	873463	0.82%	-0.81	-1.49
Jan-02	0	118	0.00%	0.00%	5797	868440	0.67%	-0.89	-1.54
Feb-02	0	144	0.00%	0.00%	5986	868367	0.69%	-1	-1.61
Mar-02	0	154	0.00%	0.00%	6611	869003	0.76%	-1.09	-1.66
Apr-02	0	167	0.00%	0.00%	9318	864887	1.08%	-1.35	-1.82
May-02	2	186	1.08%	10.31%	10119	861820	1.17%	-0.13	-1.08
Jun-02									

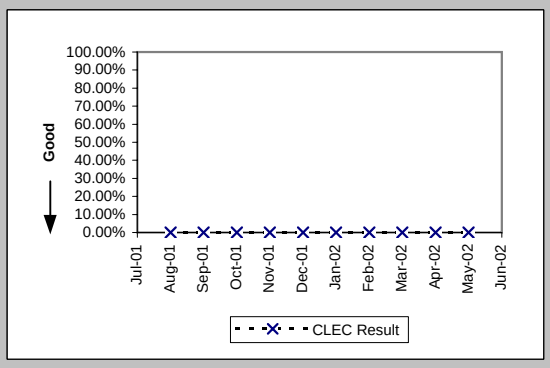


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	2	0.00%	0.00%
Aug-01	0	2	0.00%	0.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01	0	2	0.00%	0.00%
Jan-02	0	2	0.00%	0.00%
Feb-02	0	2	0.00%	0.00%
Mar-02	0	2	0.00%	0.00%
Apr-02	0	2	0.00%	0.00%
May-02	0	2	0.00%	0.00%
Jun-02	0	2	0.00%	0.00%



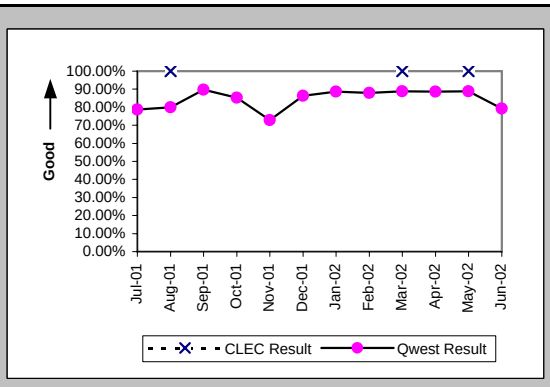
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	2	0.00%	0.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01	0	2	0.00%	0.00%
Jan-02	0	2	0.00%	0.00%
Feb-02	0	2	0.00%	0.00%
Mar-02	0	2	0.00%	0.00%
Apr-02	0	2	0.00%	0.00%
May-02	0	2	0.00%	0.00%
Jun-02				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

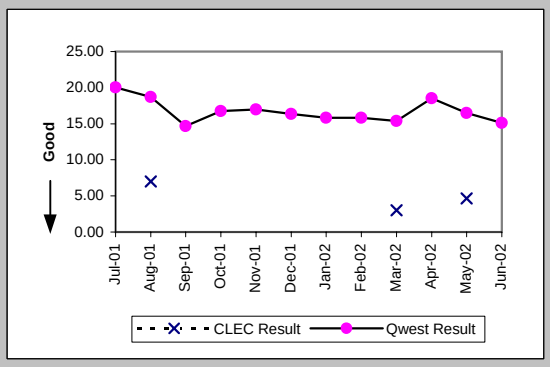
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					115	146	78.77%		
Aug-01	1	1	100.00%	0.00%	160	200	80.00%	-0.5	-1.3
Sep-01					210	234	89.74%		
Oct-01					163	191	85.34%		
Nov-01					140	192	72.92%		
Dec-01					178	206	86.41%		
Jan-02					164	185	88.65%		
Feb-02					212	241	87.97%		
Mar-02	1	1	100.00%	0.00%	198	223	88.79%	-0.35	-1.22
Apr-02					241	272	88.60%		
May-02	3	3	100.00%	0.00%	184	207	88.89%	-0.61	-1.37
Jun-02					188	237	79.32%		



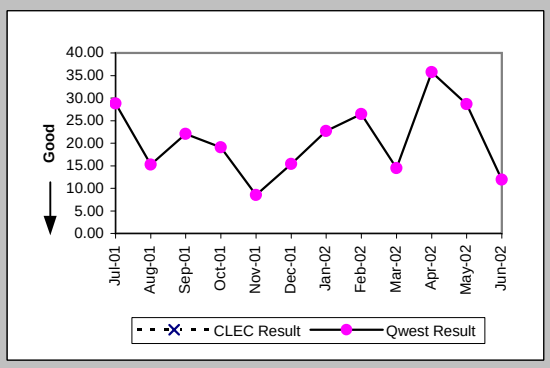
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3926	196	20.03		
Aug-01	7	1	7.00		4793	256	18.72	-0.75	-1.45
Sep-01					3672	250	14.69		
Oct-01					3774	225	16.77		
Nov-01					3883	229	16.96		
Dec-01					3728	228	16.35		
Jan-02					3557	225	15.81		
Feb-02					4157	263	15.81		
Mar-02	3	1	3.00		4011	261	15.37	-1.13	-1.69
Apr-02					6352	343	18.52		
May-02	14	3	4.67	1.53	3924	238	16.49	-1.3	-1.79
Jun-02					4458	295	15.11		



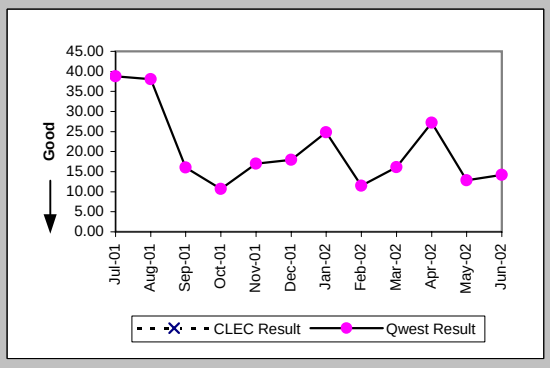
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1295	45	28.78		
Aug-01					747	49	15.24		
Sep-01					618	28	22.07		
Oct-01					936	49	19.10		
Nov-01					666	78	8.54		
Dec-01					338	22	15.36		
Jan-02					863	38	22.71		
Feb-02					715	27	26.48		
Mar-02					289	20	14.45		
Apr-02					1572	44	35.73		
May-02					773	27	28.63		
Jun-02					428	36	11.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

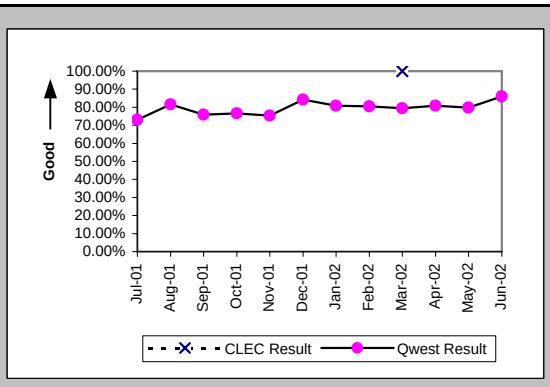
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					194	5	38.80		
Aug-01					419	11	38.09		
Sep-01					96	6	16.00		
Oct-01					75	7	10.71		
Nov-01					255	15	17.00		
Dec-01					233	13	17.92		
Jan-02					124	5	24.80		
Feb-02					46	4	11.50		
Mar-02					113	7	16.14		
Apr-02					136	5	27.20		
May-02					77	6	12.83		
Jun-02					227	16	14.19		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

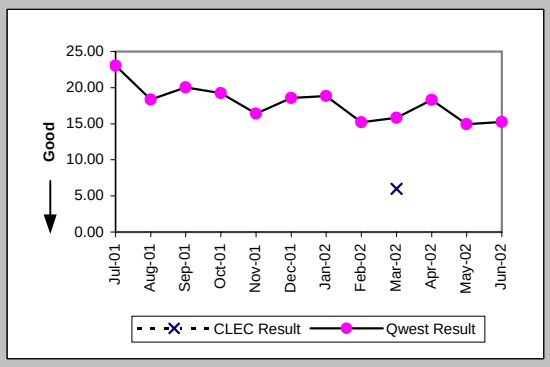
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					117	160	73.13%		
Aug-01					173	212	81.60%		
Sep-01					94	124	75.81%		
Oct-01					128	167	76.65%		
Nov-01					132	175	75.43%		
Dec-01					170	202	84.16%		
Jan-02					122	151	80.79%		
Feb-02					166	206	80.58%		
Mar-02	1	1	100.00%	0.00%	143	180	79.44%	-0.51	-1.31
Apr-02					169	209	80.86%		
May-02					230	288	79.86%		
Jun-02					226	263	85.93%		



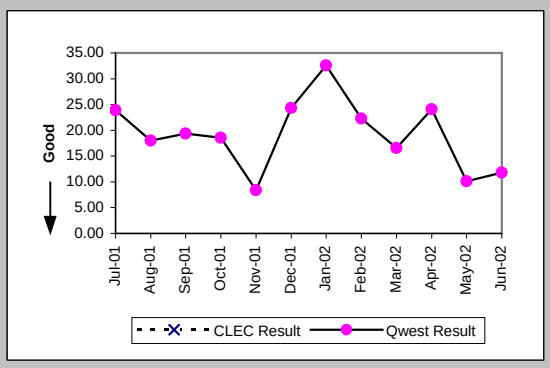
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4908	213	23.04		
Aug-01					4997	272	18.37		
Sep-01					3248	162	20.05		
Oct-01					4364	227	19.22		
Nov-01					3670	224	16.38		
Dec-01					4290	231	18.57		
Jan-02					3488	185	18.85		
Feb-02					3729	245	15.22		
Mar-02	12	2	6.00	4.24	3184	201	15.84	-1.03	-1.63
Apr-02					4248	232	18.31		
May-02					4639	310	14.96		
Jun-02					4762	312	15.26		



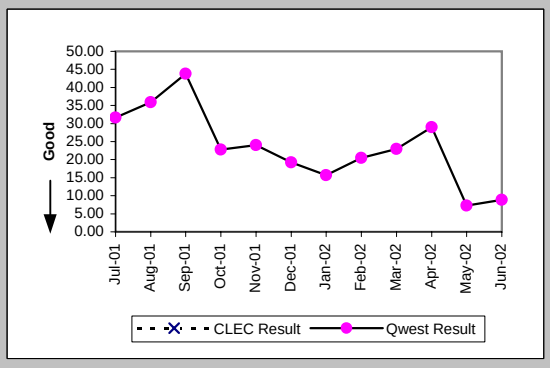
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1457	61	23.89		
Aug-01					899	50	17.98		
Sep-01					910	47	19.36		
Oct-01					1093	59	18.53		
Nov-01					737	88	8.38		
Dec-01					851	35	24.31		
Jan-02					1074	33	32.55		
Feb-02					824	37	22.27		
Mar-02					645	39	16.54		
Apr-02					939	39	24.08		
May-02					545	54	10.09		
Jun-02					484	41	11.80		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

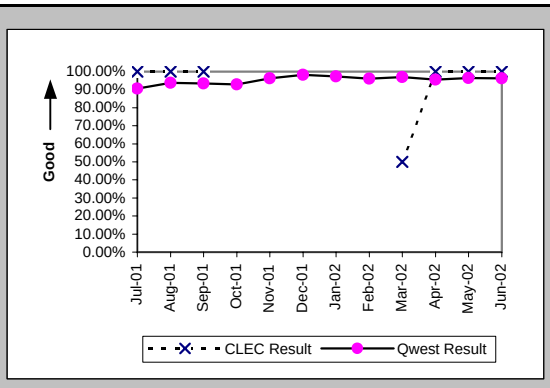
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					412	13	31.69		
Aug-01					538	15	35.87		
Sep-01					219	5	43.80		
Oct-01					364	16	22.75		
Nov-01					120	5	24.00		
Dec-01					77	4	19.25		
Jan-02					141	9	15.67		
Feb-02					123	6	20.50		
Mar-02					46	2	23.00		
Apr-02					174	6	29.00		
May-02					51	7	7.29		
Jun-02					80	9	8.89		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

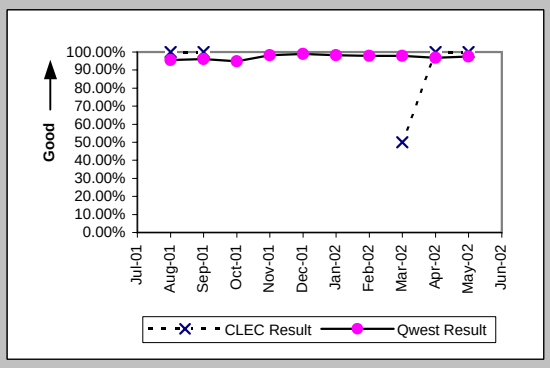
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	388	428	90.65%	-0.45	-1.28
Aug-01	1	1	100.00%	0.00%	443	472	93.86%	-0.26	-1.16
Sep-01	1	1	100.00%	0.00%	448	479	93.53%	-0.26	-1.16
Oct-01					411	442	92.99%		
Nov-01					441	458	96.29%		
Dec-01					453	461	98.26%		
Jan-02					426	438	97.26%		
Feb-02					443	461	96.10%		
Mar-02	1	2	50.00%	50.00%	472	487	96.92%	1.87	0.14
Apr-02	2	2	100.00%	0.00%	499	522	95.59%	-0.3	-1.18
May-02	2	2	100.00%	0.00%	549	569	96.49%	-0.27	-1.16
Jun-02	2	2	100.00%	0.00%	562	584	96.23%	-0.28	-1.17



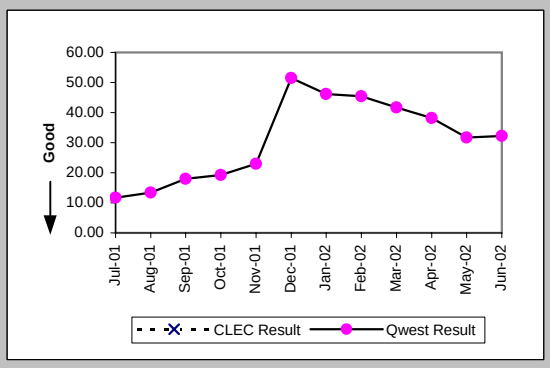
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	451	472	95.55%	-0.22	-1.13
Sep-01	1	1	100.00%	0.00%	460	479	96.03%	-0.2	-1.12
Oct-01					419	442	94.80%		
Nov-01					450	458	98.25%		
Dec-01					456	461	98.92%		
Jan-02					430	438	98.17%		
Feb-02					451	461	97.83%		
Mar-02	1	2	50.00%	50.00%	477	487	97.95%	2.04	0.24
Apr-02	2	2	100.00%	0.00%	505	522	96.74%	-0.26	-1.16
May-02	2	2	100.00%	0.00%	555	569	97.54%	-0.22	-1.14
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

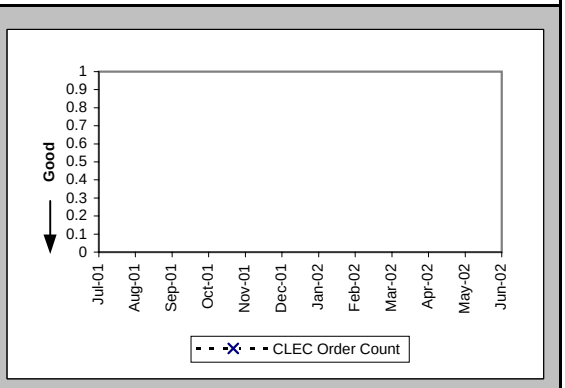
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1287	110	11.70		
Aug-01					1434	107	13.40		
Sep-01					1890	105	18.00		
Oct-01					1671	87	19.21		
Nov-01					2118	92	23.02		
Dec-01					2216	43	51.53		
Jan-02					2910	63	46.19		
Feb-02					3454	76	45.45		
Mar-02					2832	68	41.65		
Apr-02					2753	72	38.24		
May-02					3265	103	31.70		
Jun-02					4486	139	32.27		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

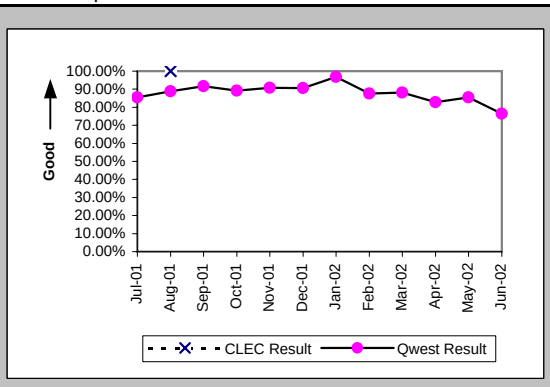
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

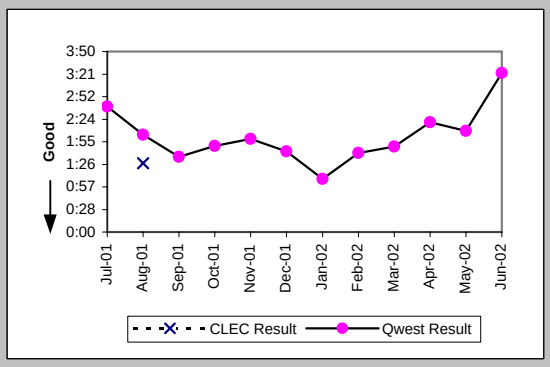
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					136	159	85.53%		
Aug-01	3	3	100.00%	0.00%	135	152	88.82%	-0.61	-1.37
Sep-01					132	144	91.67%		
Oct-01					149	167	89.22%		
Nov-01					109	120	90.83%		
Dec-01					87	96	90.63%		
Jan-02					120	124	96.77%		
Feb-02					99	113	87.61%		
Mar-02					127	144	88.19%		
Apr-02					111	134	82.84%		
May-02					124	145	85.52%		
Jun-02					136	178	76.40%		



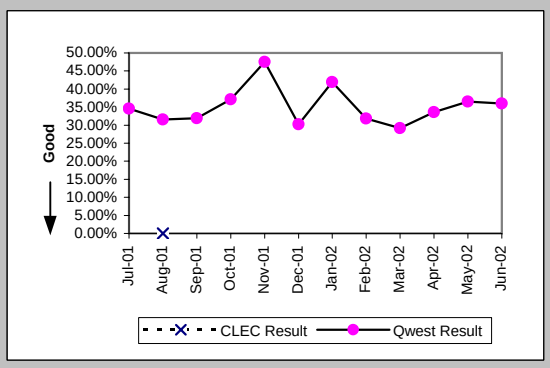
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					424:33	159	2:40		
Aug-01	4:23	3	1:28	0:48	314:51	152	2:04	-0.31	-1.19
Sep-01					230:53	144	1:36		
Oct-01					307:22	167	1:50		
Nov-01					237:53	120	1:59		
Dec-01					165:21	96	1:43		
Jan-02					139:31	124	1:08		
Feb-02					190:35	113	1:41		
Mar-02					262:29	144	1:49		
Apr-02					311:41	134	2:20		
May-02					311:18	145	2:09		
Jun-02					601:36	178	3:23		



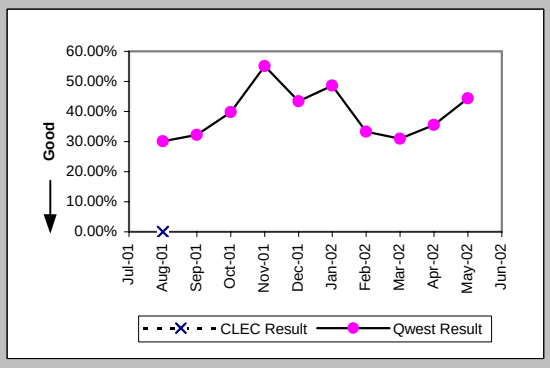
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					55	159	34.59%		
Aug-01	0	3	0.00%	0.00%	48	152	31.58%	-1.17	-1.71
Sep-01					46	144	31.94%		
Oct-01					62	167	37.13%		
Nov-01					57	120	47.50%		
Dec-01					29	96	30.21%		
Jan-02					52	124	41.94%		
Feb-02					36	113	31.86%		
Mar-02					42	144	29.17%		
Apr-02					45	134	33.58%		
May-02					53	145	36.55%		
Jun-02					64	178	35.96%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

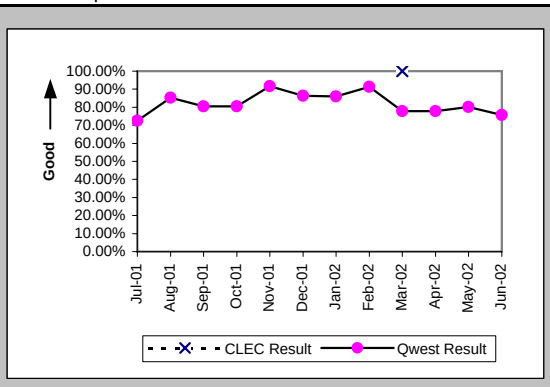
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	31	103	30.10%	-0.65	-1.4
Sep-01					29	90	32.22%		
Oct-01					37	93	39.78%		
Nov-01					38	69	55.07%		
Dec-01					23	53	43.40%		
Jan-02					35	72	48.61%		
Feb-02					22	66	33.33%		
Mar-02					30	97	30.93%		
Apr-02					33	93	35.48%		
May-02					43	97	44.33%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

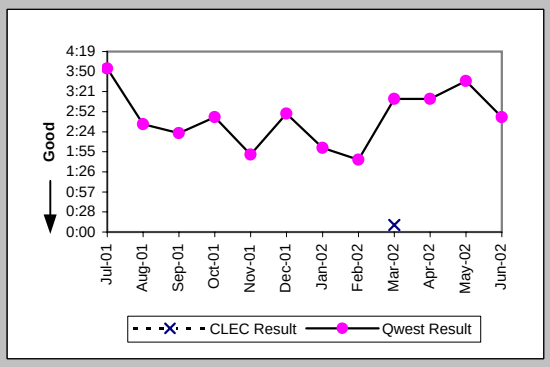
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					240	331	72.51%		
Aug-01					145	170	85.29%		
Sep-01					99	123	80.49%		
Oct-01					186	231	80.52%		
Nov-01					100	109	91.74%		
Dec-01					70	81	86.42%		
Jan-02					61	71	85.92%		
Feb-02					94	103	91.26%		
Mar-02	1	1	100.00%	0.00%	49	63	77.78%	-0.53	-1.32
Apr-02					130	167	77.84%		
May-02					113	141	80.14%		
Jun-02					153	202	75.74%		



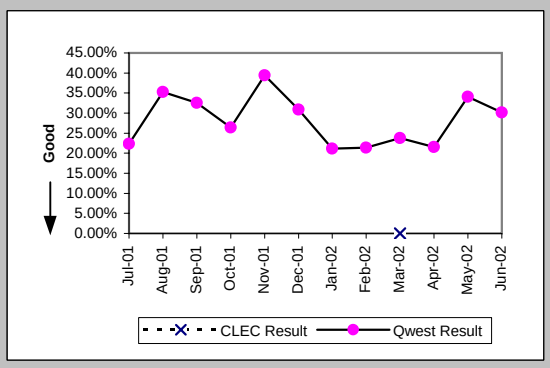
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1294:44	331	3:55		
Aug-01					440:07	170	2:35		
Sep-01					290:08	123	2:22		
Oct-01					635:41	231	2:45		
Nov-01					201:28	109	1:51		
Dec-01					229:31	81	2:50		
Jan-02					142:41	71	2:01		
Feb-02					179:16	103	1:44		
Mar-02	0:10	1	0:10		200:23	63	3:11	-0.64	-1.39
Apr-02					531:40	167	3:11		
May-02					510:51	141	3:37		
Jun-02					557:01	202	2:45		



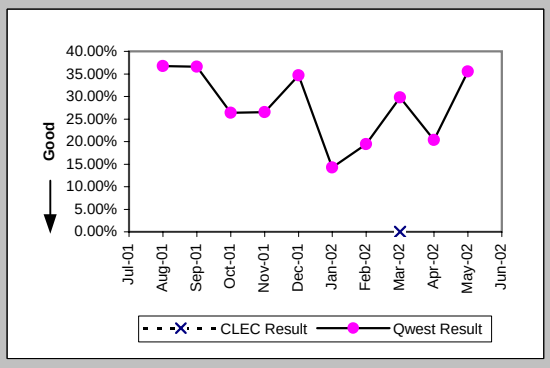
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					74	331	22.36%		
Aug-01					60	170	35.29%		
Sep-01					40	123	32.52%		
Oct-01					61	231	26.41%		
Nov-01					43	109	39.45%		
Dec-01					25	81	30.86%		
Jan-02					15	71	21.13%		
Feb-02					22	103	21.36%		
Mar-02	0	1	0.00%	0.00%	15	63	23.81%	-0.55	-1.34
Apr-02					36	167	21.56%		
May-02					48	141	34.04%		
Jun-02					61	202	30.20%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

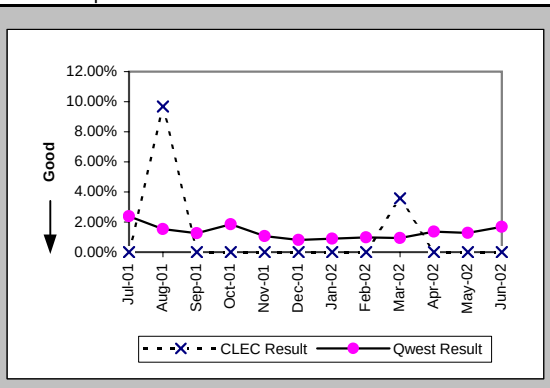
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	98	36.73%		
Sep-01					30	82	36.59%		
Oct-01					47	178	26.40%		
Nov-01					13	49	26.53%		
Dec-01					17	49	34.69%		
Jan-02					6	42	14.29%		
Feb-02					13	67	19.40%		
Mar-02	0	1	0.00%	0.00%	14	47	29.79%	-0.64	-1.39
Apr-02					25	123	20.33%		
May-02					38	107	35.51%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

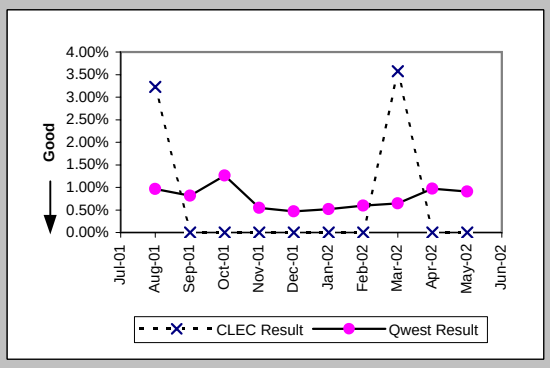
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	31	0.00%	0.00%	490	20518	2.39%	-0.87	-1.53
Aug-01	3	31	9.68%	29.57%	322	20888	1.54%	2.5	0.52
Sep-01	0	26	0.00%	0.00%	267	21173	1.26%	-0.58	-1.35
Oct-01	0	26	0.00%	0.00%	398	21429	1.86%	-0.7	-1.43
Nov-01	0	26	0.00%	0.00%	229	21606	1.06%	-0.53	-1.32
Dec-01	0	25	0.00%	0.00%	177	21955	0.81%	-0.45	-1.27
Jan-02	0	25	0.00%	0.00%	195	22008	0.89%	-0.47	-1.29
Feb-02	0	28	0.00%	0.00%	216	22229	0.97%	-0.52	-1.32
Mar-02	1	28	3.57%	18.56%	207	22295	0.93%	1.13	-0.31
Apr-02	0	28	0.00%	0.00%	301	22276	1.35%	-0.62	-1.38
May-02	0	31	0.00%	0.00%	286	22465	1.27%	-0.63	-1.38
Jun-02	0	31	0.00%	0.00%	380	22646	1.68%	-0.73	-1.44



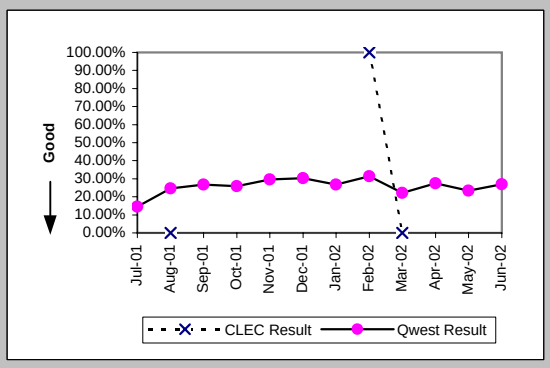
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	31	3.23%	17.67%	201	20888	0.96%	1.05	-0.36
Sep-01	0	26	0.00%	0.00%	172	21173	0.81%	-0.46	-1.28
Oct-01	0	26	0.00%	0.00%	271	21429	1.26%	-0.58	-1.35
Nov-01	0	26	0.00%	0.00%	118	21606	0.55%	-0.38	-1.23
Dec-01	0	25	0.00%	0.00%	102	21955	0.46%	-0.34	-1.21
Jan-02	0	25	0.00%	0.00%	114	22008	0.52%	-0.36	-1.22
Feb-02	0	28	0.00%	0.00%	133	22229	0.60%	-0.41	-1.25
Mar-02	1	28	3.57%	18.56%	144	22295	0.65%	1.34	-0.18
Apr-02	0	28	0.00%	0.00%	216	22276	0.97%	-0.52	-1.32
May-02	0	31	0.00%	0.00%	204	22465	0.91%	-0.53	-1.32
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

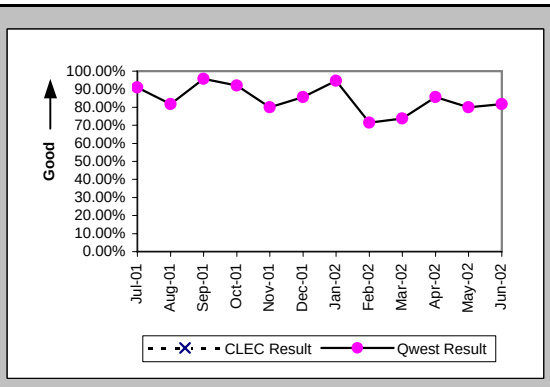
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					83	573	14.49%		
Aug-01	0	3	0.00%	0.00%	105	427	24.59%	-0.99	-1.6
Sep-01					98	365	26.85%		
Oct-01					139	537	25.88%		
Nov-01					96	325	29.54%		
Dec-01					77	254	30.32%		
Jan-02					71	266	26.69%		
Feb-02	1	1	100.00%	0.00%	99	315	31.43%	1.01	-0.39
Mar-02	0	1	0.00%	0.00%	59	266	22.18%	-0.53	-1.32
Apr-02					114	415	27.47%		
May-02					87	373	23.32%		
Jun-02					140	520	26.92%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

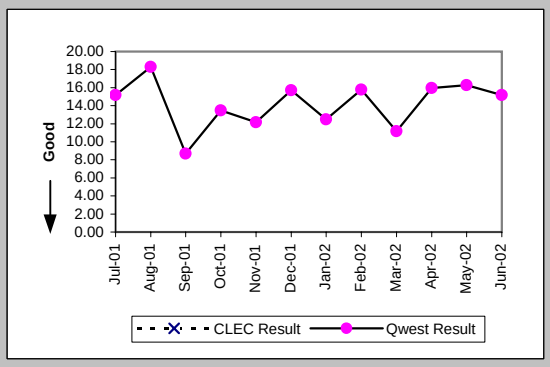
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					10	11	90.91%		
Aug-01					9	11	81.82%		
Sep-01					23	24	95.83%		
Oct-01					23	25	92.00%		
Nov-01					8	10	80.00%		
Dec-01					6	7	85.71%		
Jan-02					18	19	94.74%		
Feb-02					5	7	71.43%		
Mar-02					14	19	73.68%		
Apr-02					18	21	85.71%		
May-02					8	10	80.00%		
Jun-02					9	11	81.82%		



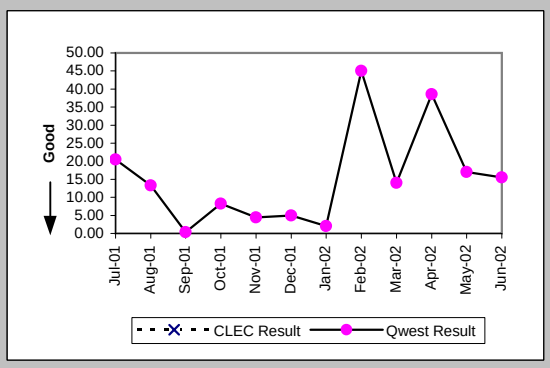
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					288	19	15.16		
Aug-01					311	17	18.29		
Sep-01					295	34	8.68		
Oct-01					552	41	13.46		
Nov-01					243	20	12.15		
Dec-01					267	17	15.71		
Jan-02					337	27	12.48		
Feb-02					221	14	15.79		
Mar-02					335	30	11.17		
Apr-02					527	33	15.97		
May-02					293	18	16.28		
Jun-02					319	21	15.19		



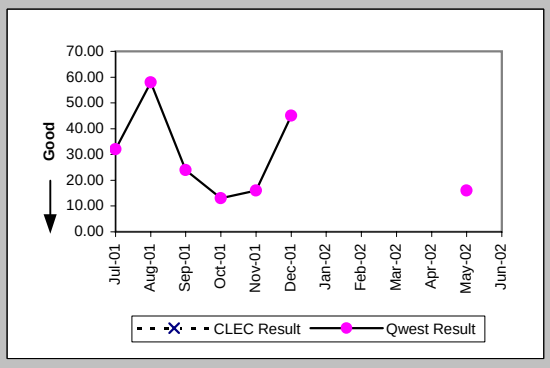
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					41	2	20.50		
Aug-01					40	3	13.33		
Sep-01					1	3	0.33		
Oct-01					33	4	8.25		
Nov-01					53	12	4.42		
Dec-01					10	2	5.00		
Jan-02					2	1	2.00		
Feb-02					90	2	45.00		
Mar-02					84	6	14.00		
Apr-02					193	5	38.60		
May-02					17	1	17.00		
Jun-02					62	4	15.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

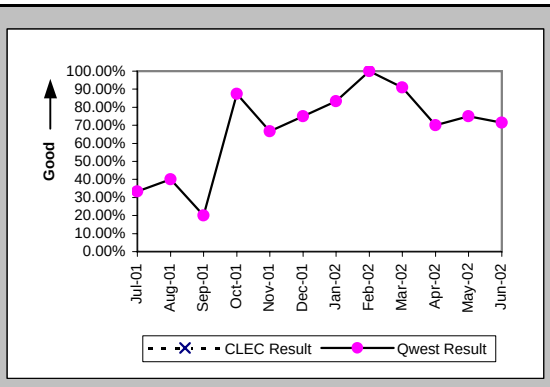
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					32	1	32.00		
Aug-01					58	1	58.00		
Sep-01					24	1	24.00		
Oct-01					13	1	13.00		
Nov-01					16	1	16.00		
Dec-01					45	1	45.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					16	1	16.00		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

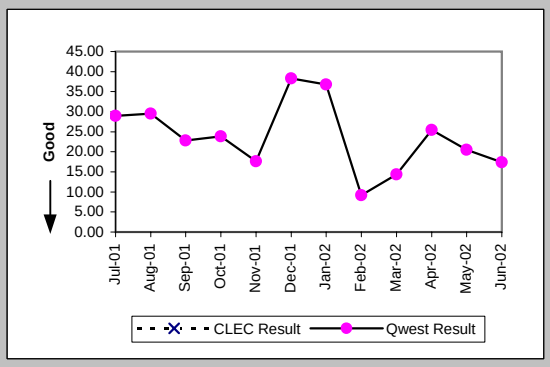
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	3	33.33%		
Aug-01					2	5	40.00%		
Sep-01					1	5	20.00%		
Oct-01					7	8	87.50%		
Nov-01					2	3	66.67%		
Dec-01					3	4	75.00%		
Jan-02					5	6	83.33%		
Feb-02					6	6	100.00%		
Mar-02					10	11	90.91%		
Apr-02					7	10	70.00%		
May-02					3	4	75.00%		
Jun-02					5	7	71.43%		



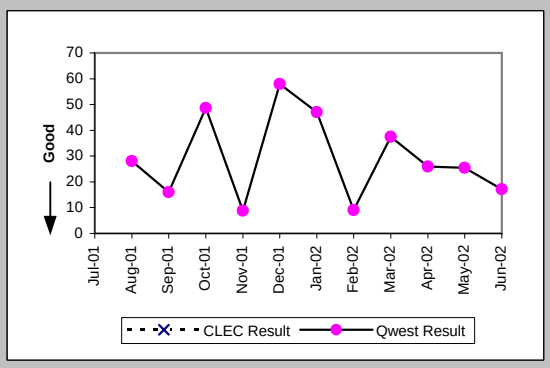
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					232	8	29.00		
Aug-01					295	10	29.50		
Sep-01					137	6	22.83		
Oct-01					477	20	23.85		
Nov-01					212	12	17.67		
Dec-01					268	7	38.29		
Jan-02					331	9	36.78		
Feb-02					92	10	9.20		
Mar-02					287	20	14.35		
Apr-02					356	14	25.43		
May-02					246	12	20.50		
Jun-02					313	18	17.39		



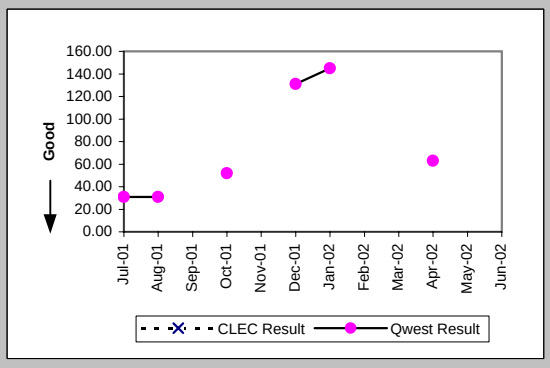
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					140	5	28.00		
Sep-01					64	4	16.00		
Oct-01					146	3	48.67		
Nov-01					88	10	8.80		
Dec-01					58	1	58.00		
Jan-02					47	1	47.00		
Feb-02					9	1	9.00		
Mar-02					75	2	37.50		
Apr-02					104	4	26.00		
May-02					51	2	25.50		
Jun-02					103	6	17.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

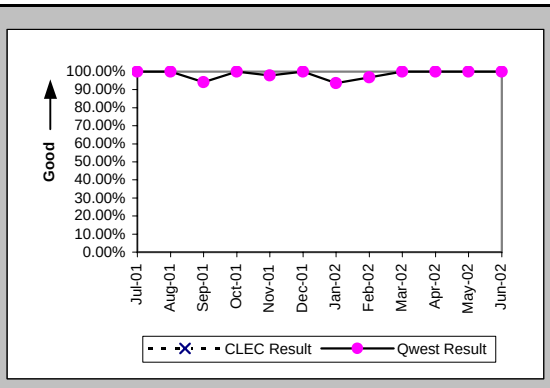
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					62	2	31.00		
Aug-01					31	1	31.00		
Sep-01									
Oct-01					52	1	52.00		
Nov-01									
Dec-01					131	1	131.00		
Jan-02					145	1	145.00		
Feb-02									
Mar-02									
Apr-02					63	1	63.00		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

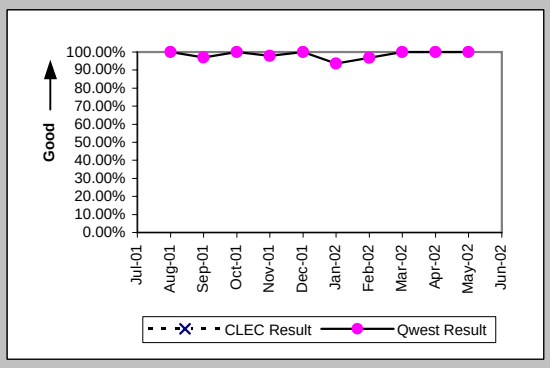
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					23	23	100.00%		
Aug-01					27	27	100.00%		
Sep-01					32	34	94.12%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02					35	35	100.00%		



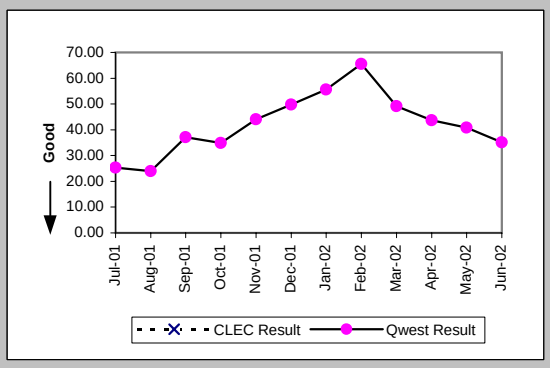
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					27	27	100.00%		
Sep-01					33	34	97.06%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

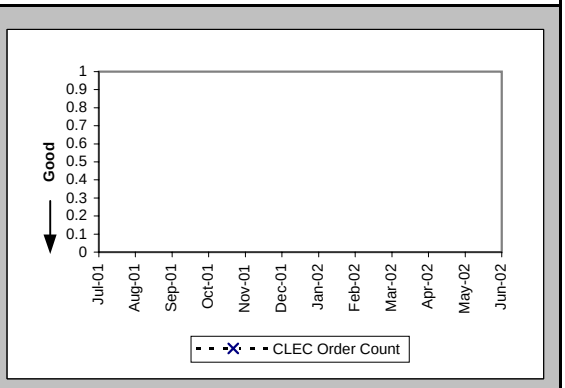
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					278	11	25.27		
Aug-01					384	16	24.00		
Sep-01					593	16	37.06		
Oct-01					697	20	34.85		
Nov-01					749	17	44.06		
Dec-01					796	16	49.75		
Jan-02					946	17	55.65		
Feb-02					983	15	65.53		
Mar-02					835	17	49.12		
Apr-02					961	22	43.68		
May-02					1062	26	40.85		
Jun-02					1123	32	35.09		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

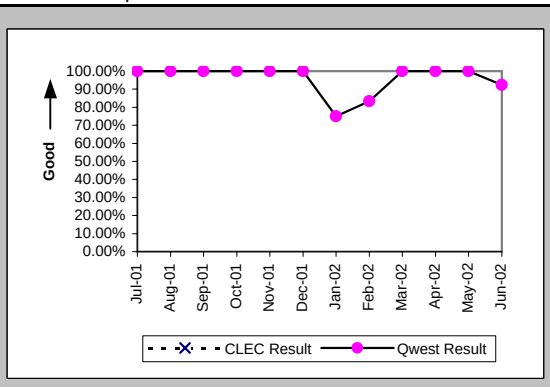
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

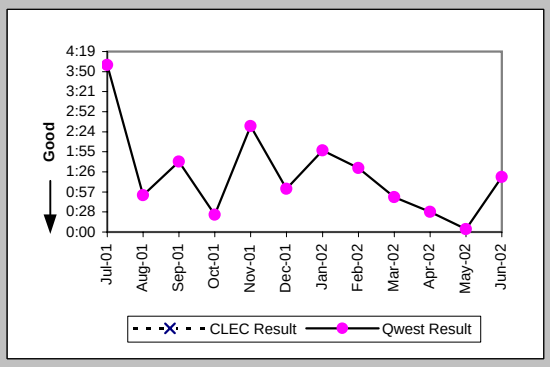
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					5	6	83.33%		
Mar-02					4	4	100.00%		
Apr-02					2	2	100.00%		
May-02					1	1	100.00%		
Jun-02					12	13	92.31%		



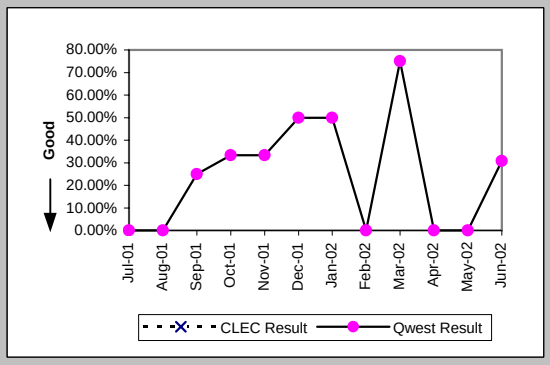
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4:00	1	4:00		
Aug-01					0:53	1	0:53		
Sep-01					6:45	4	1:41		
Oct-01					1:16	3	0:25		
Nov-01					7:36	3	2:32		
Dec-01					2:05	2	1:02		
Jan-02					7:46	4	1:57		
Feb-02					9:11	6	1:32		
Mar-02					3:21	4	0:50		
Apr-02					0:58	2	0:29		
May-02					0:04	1	0:04		
Jun-02					17:07	13	1:19		



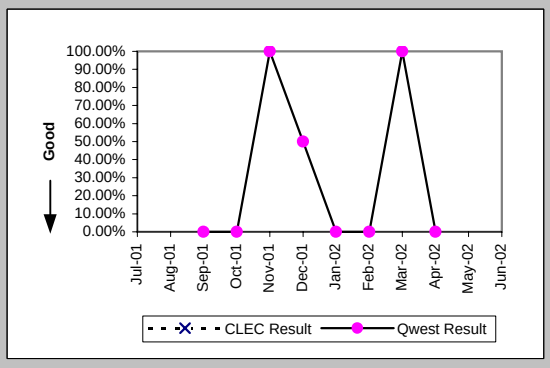
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01					0	1	0.00%		
Sep-01					1	4	25.00%		
Oct-01					1	3	33.33%		
Nov-01					1	3	33.33%		
Dec-01					1	2	50.00%		
Jan-02					2	4	50.00%		
Feb-02					0	6	0.00%		
Mar-02					3	4	75.00%		
Apr-02					0	2	0.00%		
May-02					0	1	0.00%		
Jun-02					4	13	30.77%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

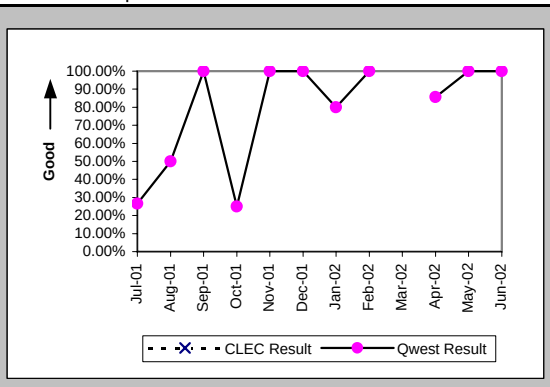
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					0	2	0.00%		
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01					1	2	50.00%		
Jan-02					0	2	0.00%		
Feb-02					0	2	0.00%		
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

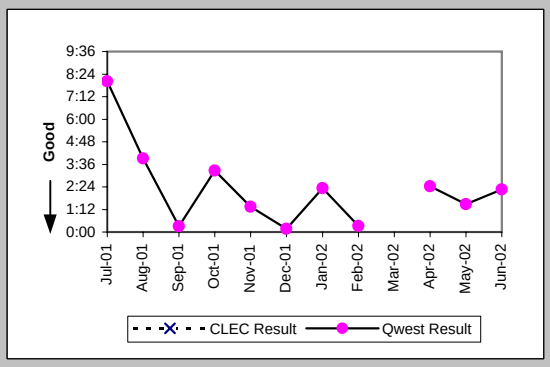
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	15	26.67%		
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					1	4	25.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	5	80.00%		
Feb-02					3	3	100.00%		
Mar-02									
Apr-02					6	7	85.71%		
May-02					3	3	100.00%		
Jun-02					1	1	100.00%		



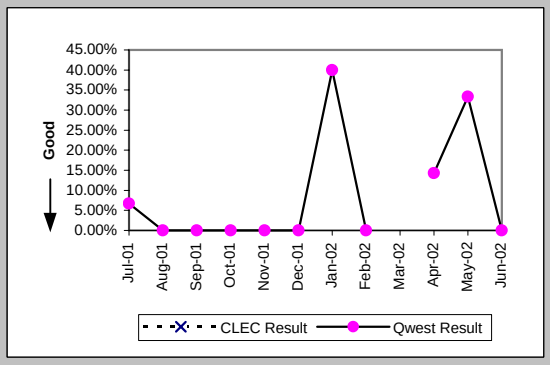
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					120:18	15	8:01		
Aug-01					7:51	2	3:55		
Sep-01					0:18	1	0:18		
Oct-01					13:04	4	3:16		
Nov-01					4:02	3	1:21		
Dec-01					0:21	2	0:10		
Jan-02					11:41	5	2:20		
Feb-02					0:57	3	0:19		
Mar-02									
Apr-02					17:03	7	2:26		
May-02					4:27	3	1:29		
Jun-02					2:16	1	2:16		



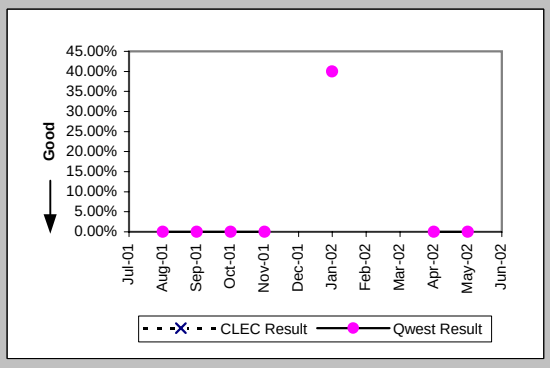
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	15	6.67%		
Aug-01					0	2	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01					0	2	0.00%		
Jan-02					2	5	40.00%		
Feb-02					0	3	0.00%		
Mar-02									
Apr-02					1	7	14.29%		
May-02					1	3	33.33%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

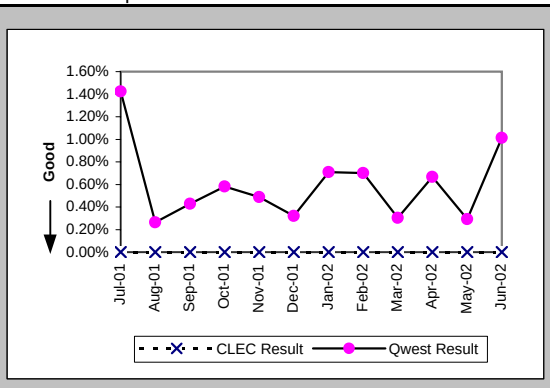
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01									
Jan-02					2	5	40.00%		
Feb-02									
Mar-02									
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

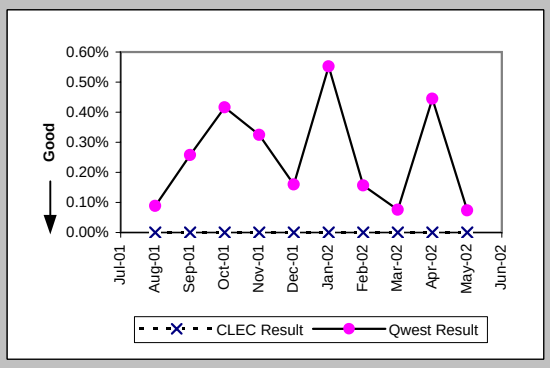
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	9	0.00%	0.00%	16	1124	1.42%	-0.36	-1.22
Aug-01	0	9	0.00%	0.00%	3	1138	0.26%	-0.15	-1.09
Sep-01	0	7	0.00%	0.00%	5	1165	0.43%	-0.17	-1.11
Oct-01	0	8	0.00%	0.00%	7	1203	0.58%	-0.22	-1.13
Nov-01	0	5	0.00%	0.00%	6	1233	0.49%	-0.16	-1.09
Dec-01	0	5	0.00%	0.00%	4	1252	0.32%	-0.13	-1.08
Jan-02	0	5	0.00%	0.00%	9	1267	0.71%	-0.19	-1.11
Feb-02	0	5	0.00%	0.00%	9	1283	0.70%	-0.19	-1.11
Mar-02	0	6	0.00%	0.00%	4	1320	0.30%	-0.13	-1.08
Apr-02	0	6	0.00%	0.00%	9	1350	0.67%	-0.2	-1.12
May-02	0	6	0.00%	0.00%	4	1363	0.29%	-0.13	-1.08
Jun-02	0	6	0.00%	0.00%	14	1382	1.01%	-0.25	-1.15



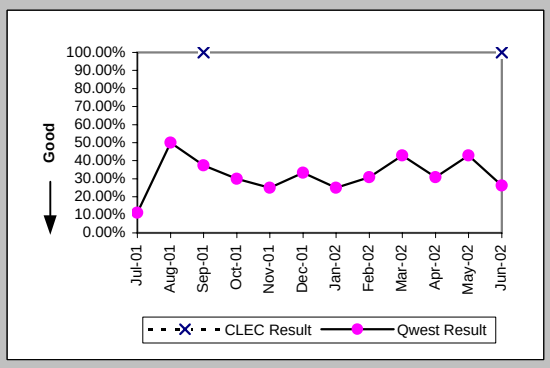
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	9	0.00%	0.00%	1	1138	0.09%	-0.09	-1.05
Sep-01	0	7	0.00%	0.00%	3	1165	0.26%	-0.13	-1.08
Oct-01	0	8	0.00%	0.00%	5	1203	0.42%	-0.18	-1.11
Nov-01	0	5	0.00%	0.00%	4	1233	0.32%	-0.13	-1.08
Dec-01	0	5	0.00%	0.00%	2	1252	0.16%	-0.09	-1.05
Jan-02	0	5	0.00%	0.00%	7	1267	0.55%	-0.17	-1.1
Feb-02	0	5	0.00%	0.00%	2	1283	0.16%	-0.09	-1.05
Mar-02	0	6	0.00%	0.00%	1	1320	0.08%	-0.07	-1.04
Apr-02	0	6	0.00%	0.00%	6	1350	0.44%	-0.16	-1.1
May-02	0	6	0.00%	0.00%	1	1363	0.07%	-0.07	-1.04
Jun-02									



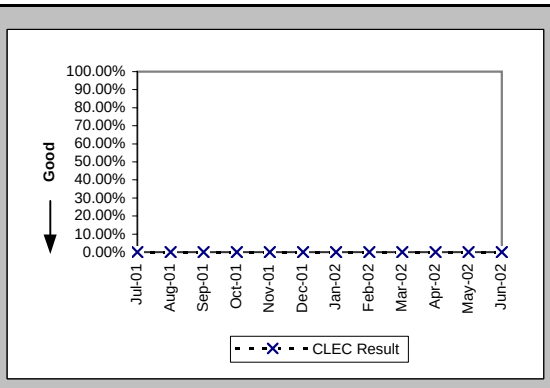
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	18	11.11%		
Aug-01					3	6	50.00%		
Sep-01	1	1	100.00%	0.00%	3	8	37.50%	0.78	-0.53
Oct-01					3	10	30.00%		
Nov-01					2	8	25.00%		
Dec-01					2	6	33.33%		
Jan-02					3	12	25.00%		
Feb-02					4	13	30.77%		
Mar-02					3	7	42.86%		
Apr-02					4	13	30.77%		
May-02					3	7	42.86%		
Jun-02	1	1	100.00%	0.00%	5	19	26.32%	1.07	-0.35

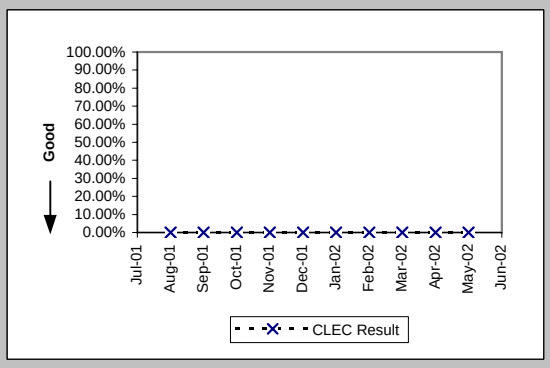


Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	5	0.00%	0.00%
Aug-01	0	5	0.00%	0.00%
Sep-01	0	5	0.00%	0.00%
Oct-01	0	5	0.00%	0.00%
Nov-01	0	5	0.00%	0.00%
Dec-01	0	5	0.00%	0.00%
Jan-02	0	5	0.00%	0.00%
Feb-02	0	5	0.00%	0.00%
Mar-02	0	5	0.00%	0.00%
Apr-02	0	5	0.00%	0.00%
May-02	0	5	0.00%	0.00%
Jun-02	0	5	0.00%	0.00%

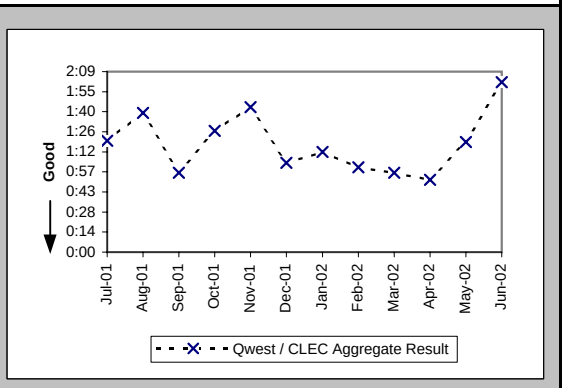


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	5	0.00%	0.00%
Sep-01	0	5	0.00%	0.00%
Oct-01	0	5	0.00%	0.00%
Nov-01	0	5	0.00%	0.00%
Dec-01	0	5	0.00%	0.00%
Jan-02	0	5	0.00%	0.00%
Feb-02	0	5	0.00%	0.00%
Mar-02	0	5	0.00%	0.00%
Apr-02	0	5	0.00%	0.00%
May-02	0	5	0.00%	0.00%
Jun-02				



Checklist #7 - E911

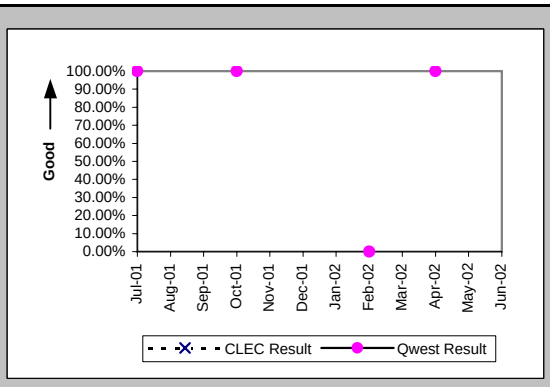
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	1:20
Aug-01	1:40
Sep-01	0:57
Oct-01	1:27
Nov-01	1:44
Dec-01	1:04
Jan-02	1:12
Feb-02	1:01
Mar-02	0:57
Apr-02	0:52
May-02	1:19
Jun-02	2:02



Checklist #7 - E911/911 Trunk Installation

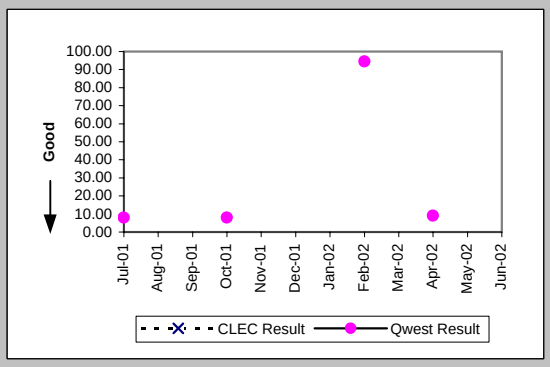
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01									
Sep-01									
Oct-01					2	2	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	2	0.00%		
Mar-02									
Apr-02					4	4	100.00%		
May-02									
Jun-02									



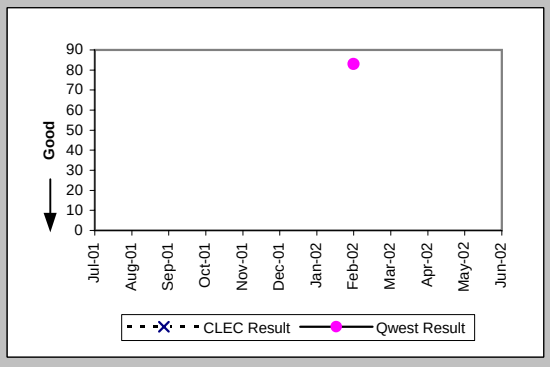
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	2	8.00		
Aug-01									
Sep-01									
Oct-01					16	2	8.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					189	2	94.50		
Mar-02									
Apr-02					36	4	9.00		
May-02									
Jun-02									



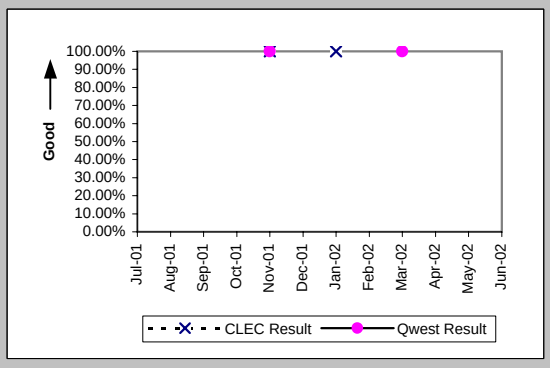
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					166	2	83.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

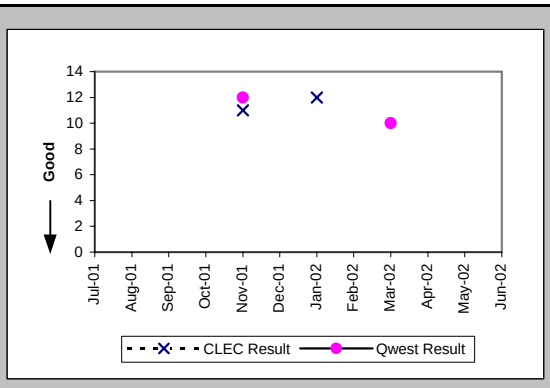
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01									
Jan-02	1	1	100.00%	0.00%					
Feb-02									
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

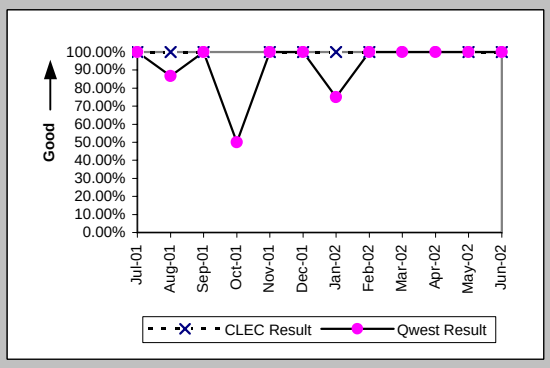
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	11	1	11.00		12	1	12.00		
Dec-01									
Jan-02	12	1	12.00						
Feb-02									
Mar-02					20	2	10.00		
Apr-02									
May-02									
Jun-02									



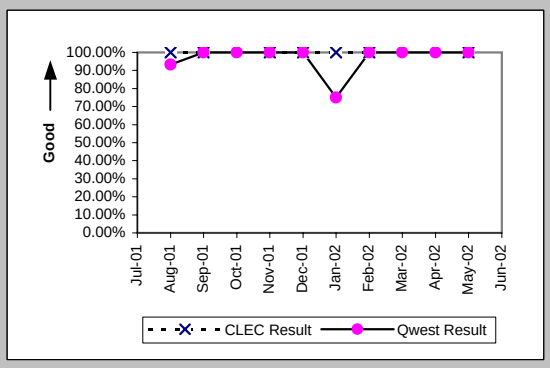
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Sep-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Oct-01					3	6	50.00%		
Nov-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Feb-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02					3	3	100.00%		
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



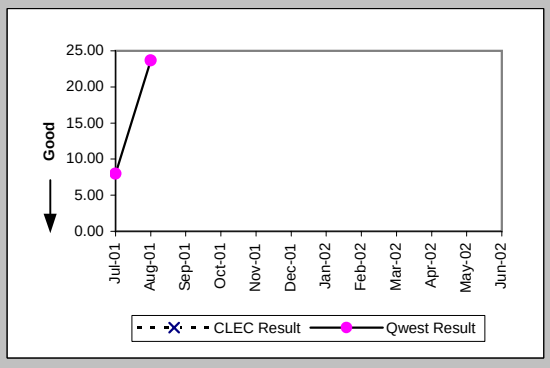
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Sep-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Oct-01					6	6	100.00%		
Nov-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Feb-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02					3	3	100.00%		
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02									



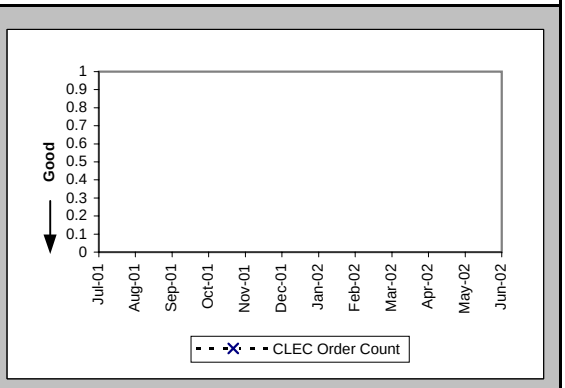
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	1	8.00		
Aug-01					71	3	23.67		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

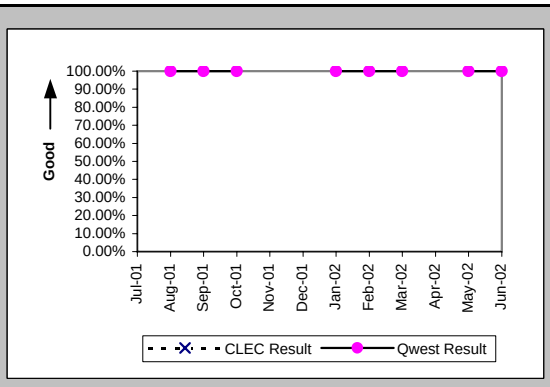
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

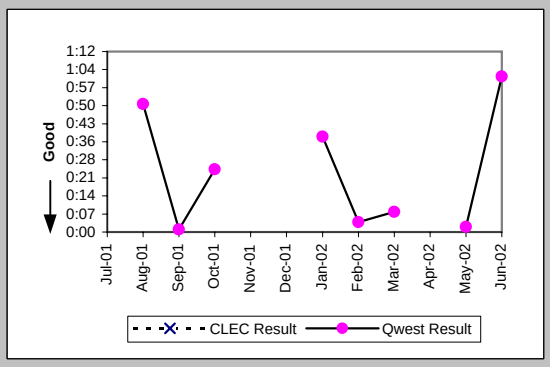
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2	2	100.00%		
Sep-01					2	2	100.00%		
Oct-01					5	5	100.00%		
Nov-01									
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					6	6	100.00%		
Mar-02					4	4	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



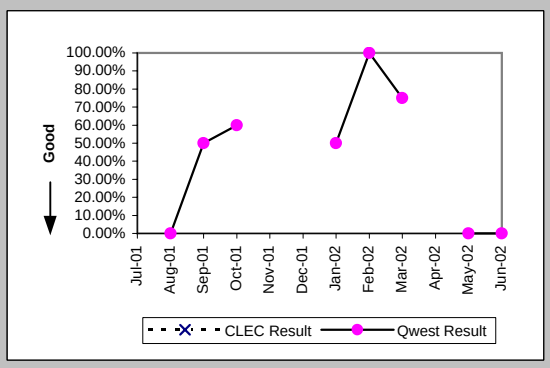
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1:43	2	0:51		
Sep-01					0:02	2	0:01		
Oct-01					2:04	5	0:25		
Nov-01									
Dec-01									
Jan-02					1:16	2	0:38		
Feb-02					0:24	6	0:04		
Mar-02					0:32	4	0:08		
Apr-02									
May-02					0:03	2	0:02		
Jun-02					1:02	1	1:02		



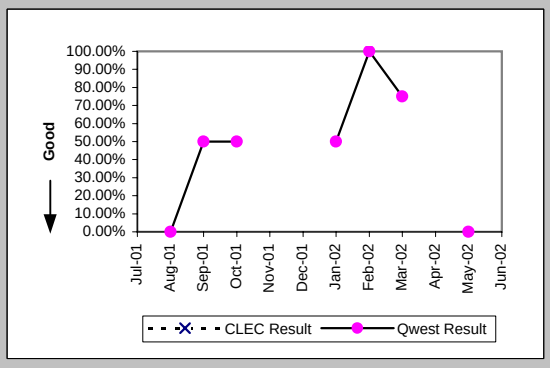
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	2	0.00%		
Sep-01					1	2	50.00%		
Oct-01					3	5	60.00%		
Nov-01									
Dec-01									
Jan-02					1	2	50.00%		
Feb-02					6	6	100.00%		
Mar-02					3	4	75.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

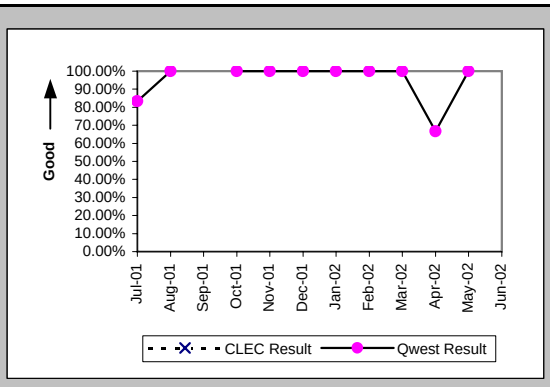
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					1	2	50.00%		
Oct-01					2	4	50.00%		
Nov-01									
Dec-01									
Jan-02					1	2	50.00%		
Feb-02					6	6	100.00%		
Mar-02					3	4	75.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02									



Checklist #7 - E911/911 Trunk Repair

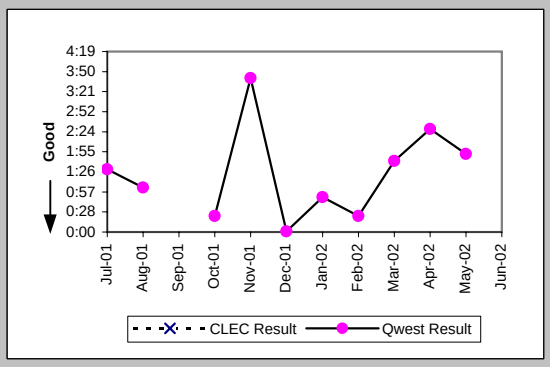
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5	6	83.33%		
Aug-01					3	3	100.00%		
Sep-01									
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					2	2	100.00%		
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	3	66.67%		
May-02					1	1	100.00%		
Jun-02									



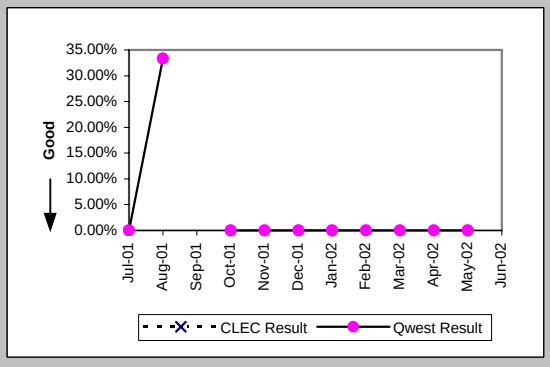
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9:02	6	1:30		
Aug-01					3:12	3	1:04		
Sep-01									
Oct-01					1:56	5	0:23		
Nov-01					3:41	1	3:41		
Dec-01					0:01	1	0:01		
Jan-02					1:39	2	0:50		
Feb-02					0:46	2	0:23		
Mar-02					3:24	2	1:42		
Apr-02					7:24	3	2:28		
May-02					1:52	1	1:52		
Jun-02									



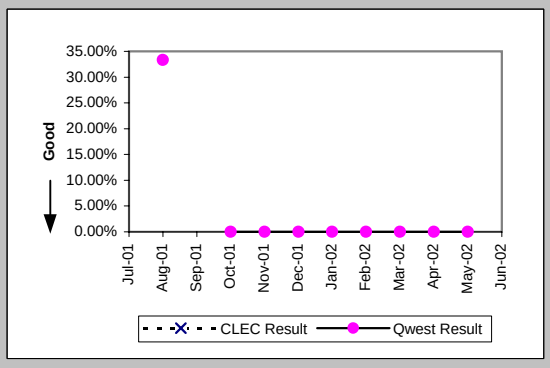
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	6	0.00%		
Aug-01					1	3	33.33%		
Sep-01									
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	2	0.00%		
Feb-02					0	2	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

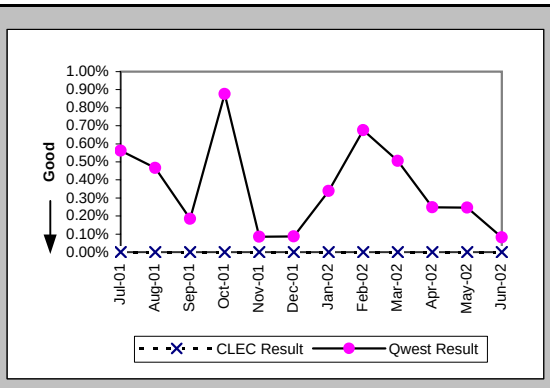
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	3	33.33%		
Sep-01									
Oct-01					0	2	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	2	0.00%		
Feb-02					0	2	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #7 - E911/911 Trunk Repair

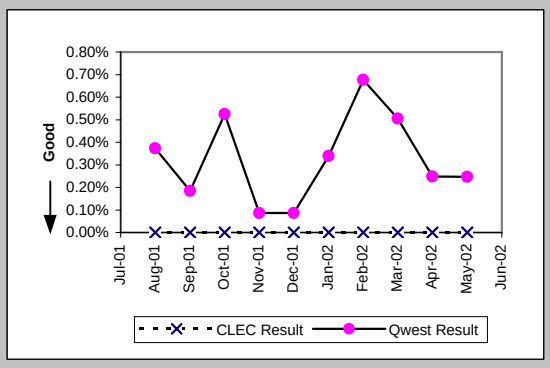
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	68	0.00%	0.00%	6	1066	0.56%	-0.6	-1.37
Aug-01	0	68	0.00%	0.00%	5	1071	0.47%	-0.55	-1.33
Sep-01	0	62	0.00%	0.00%	2	1084	0.18%	-0.33	-1.2
Oct-01	0	62	0.00%	0.00%	10	1142	0.88%	-0.72	-1.44
Nov-01	0	64	0.00%	0.00%	1	1164	0.09%	-0.23	-1.14
Dec-01	0	60	0.00%	0.00%	1	1162	0.09%	-0.22	-1.13
Jan-02	0	64	0.00%	0.00%	4	1181	0.34%	-0.45	-1.28
Feb-02	0	64	0.00%	0.00%	8	1183	0.68%	-0.64	-1.39
Mar-02	0	64	0.00%	0.00%	6	1188	0.51%	-0.56	-1.34
Apr-02	0	64	0.00%	0.00%	3	1210	0.25%	-0.39	-1.24
May-02	0	68	0.00%	0.00%	3	1216	0.25%	-0.4	-1.24
Jun-02	0	68	0.00%	0.00%	1	1228	0.08%	-0.23	-1.14



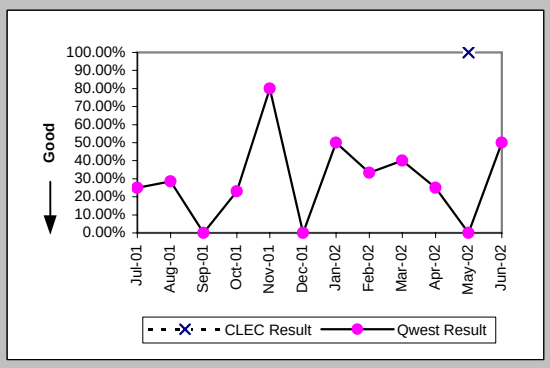
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	68	0.00%	0.00%	4	1071	0.37%	-0.49	-1.3
Sep-01	0	62	0.00%	0.00%	2	1084	0.18%	-0.33	-1.2
Oct-01	0	62	0.00%	0.00%	6	1142	0.53%	-0.56	-1.34
Nov-01	0	64	0.00%	0.00%	1	1164	0.09%	-0.23	-1.14
Dec-01	0	60	0.00%	0.00%	1	1162	0.09%	-0.22	-1.13
Jan-02	0	64	0.00%	0.00%	4	1181	0.34%	-0.45	-1.28
Feb-02	0	64	0.00%	0.00%	8	1183	0.68%	-0.64	-1.39
Mar-02	0	64	0.00%	0.00%	6	1188	0.51%	-0.56	-1.34
Apr-02	0	64	0.00%	0.00%	3	1210	0.25%	-0.39	-1.24
May-02	0	68	0.00%	0.00%	3	1216	0.25%	-0.4	-1.24
Jun-02									



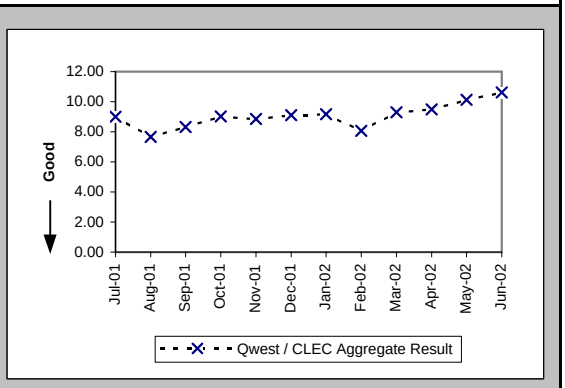
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	8	25.00%		
Aug-01					2	7	28.57%		
Sep-01					0	2	0.00%		
Oct-01					3	13	23.08%		
Nov-01					4	5	80.00%		
Dec-01					0	1	0.00%		
Jan-02					4	8	50.00%		
Feb-02					4	12	33.33%		
Mar-02					4	10	40.00%		
Apr-02					1	4	25.00%		
May-02	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Jun-02					1	2	50.00%		

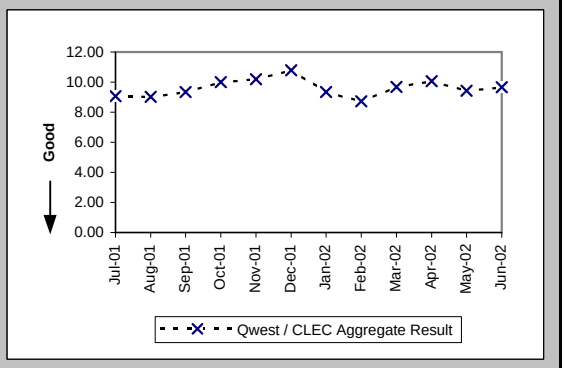


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62

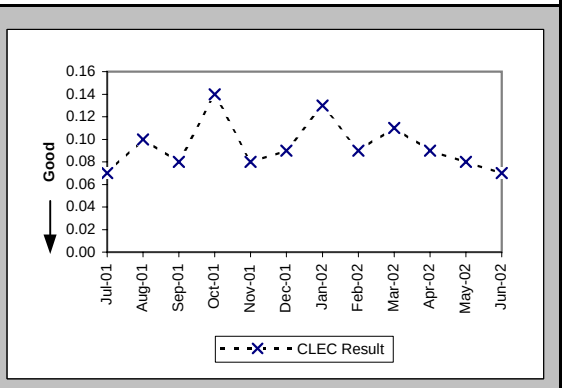


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67

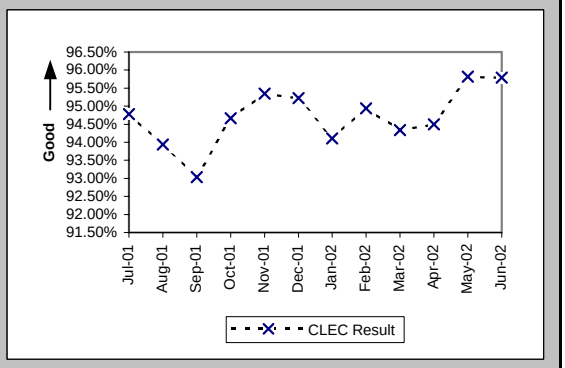


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09
Mar-02	0.11
Apr-02	0.09
May-02	0.08
Jun-02	0.07



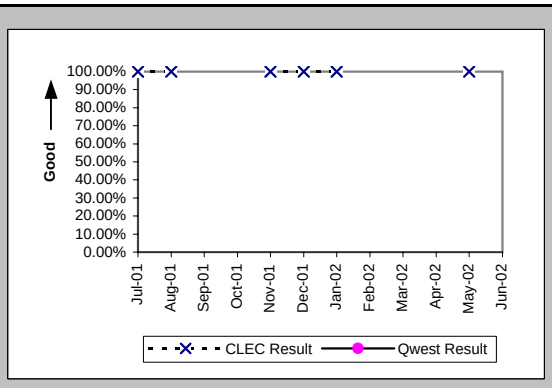
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	94.78%
Aug-01	93.93%
Sep-01	93.03%
Oct-01	94.66%
Nov-01	95.35%
Dec-01	95.23%
Jan-02	94.11%
Feb-02	94.94%
Mar-02	94.34%
Apr-02	94.49%
May-02	95.82%
Jun-02	95.79%



Checklist #9 - NXX Code Activation

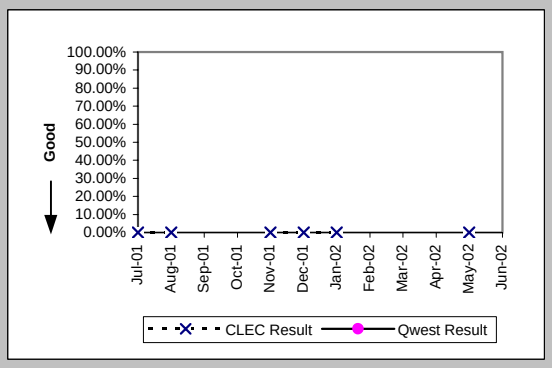
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1	1	100.00%			
Aug-01	3	3	100.00%			
Sep-01						
Oct-01						
Nov-01	3	3	100.00%			
Dec-01	1	1	100.00%			
Jan-02	1	1	100.00%			
Feb-02						
Mar-02						
Apr-02						
May-02	1	1	100.00%			
Jun-02						



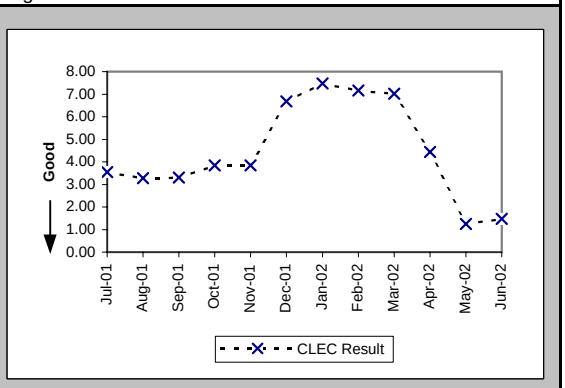
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	0	1	0.00%			
Aug-01	0	3	0.00%			
Sep-01						
Oct-01						
Nov-01	0	3	0.00%			
Dec-01	0	1	0.00%			
Jan-02	0	1	0.00%			
Feb-02						
Mar-02						
Apr-02						
May-02	0	1	0.00%			
Jun-02						



Checklist #10 - Databases and Signaling

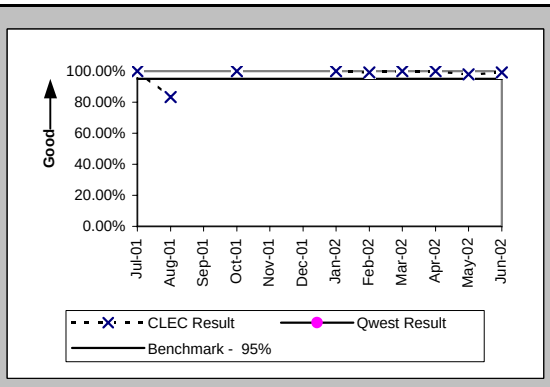
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

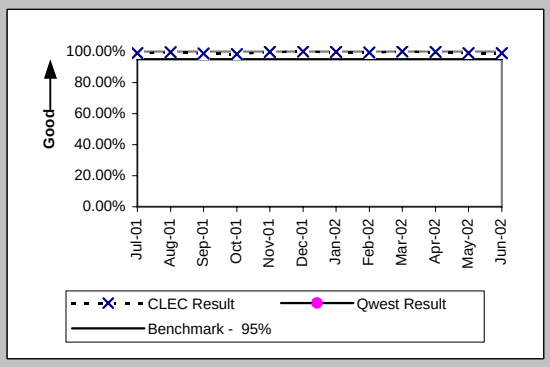
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%					
Aug-01	5	6	83.33%	37.27%					
Sep-01									
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01									
Jan-02	1146	1147	99.91%	2.95%					
Feb-02	377	380	99.21%	8.85%					
Mar-02	74	74	100.00%	0.00%					
Apr-02	455	455	100.00%	0.00%					
May-02	274	280	97.86%	14.48%					
Jun-02	437	441	99.09%	9.48%					



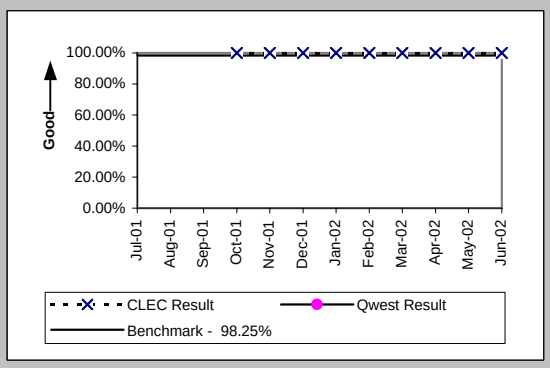
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2203	2228	98.88%	10.53%					
Aug-01	1721	1728	99.59%	6.35%					
Sep-01	2242	2268	98.85%	10.65%					
Oct-01	3522	3582	98.33%	12.83%					
Nov-01	4025	4035	99.75%	4.97%					
Dec-01	6965	6970	99.93%	2.68%					
Jan-02	4617	4622	99.89%	3.29%					
Feb-02	1432	1442	99.31%	8.30%					
Mar-02	1879	1880	99.95%	2.31%					
Apr-02	1628	1633	99.69%	5.52%					
May-02	1982	2001	99.05%	9.70%					
Jun-02	1678	1694	99.06%	9.67%					



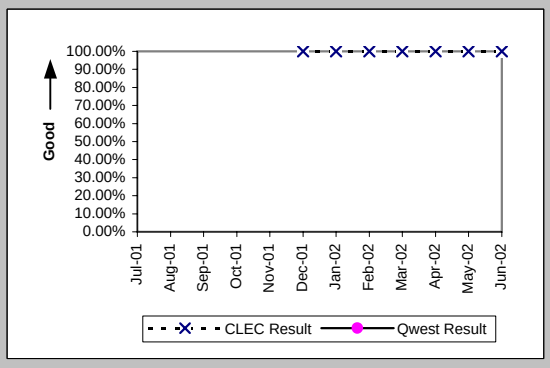
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	3583	3583	100.00%	0.00%					
Nov-01	4035	4035	100.00%	0.00%					
Dec-01	6970	6970	100.00%	0.00%					
Jan-02	5769	5769	100.00%	0.00%					
Feb-02	1822	1822	100.00%	0.00%					
Mar-02	1954	1954	100.00%	0.00%					
Apr-02	2088	2088	100.00%	0.00%					
May-02	2281	2281	100.00%	0.00%					
Jun-02	2135	2135	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

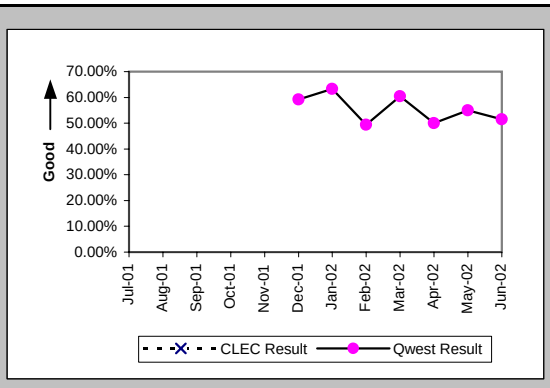
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	6970	6970	100.00%	0.00%					
Jan-02	5769	5769	100.00%	0.00%					
Feb-02	1822	1822	100.00%	0.00%					
Mar-02	1954	1954	100.00%	0.00%					
Apr-02	2088	2088	100.00%	0.00%					
May-02	2281	2281	100.00%	0.00%					
Jun-02	2135	2135	100.00%	0.00%					



Checklist #11 - Number Portability**

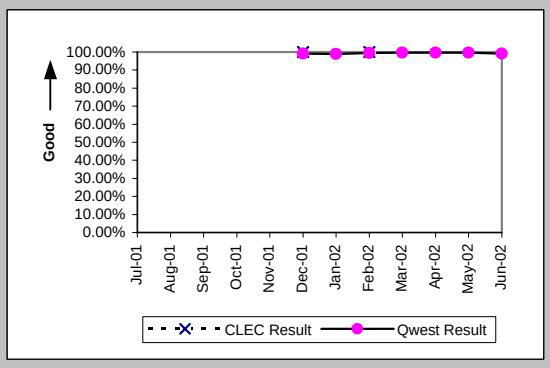
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					801	1353	59.20%		
Jan-02					848	1341	63.24%		
Feb-02					758	1533	49.45%		
Mar-02					851	1408	60.44%		
Apr-02					798	1597	49.97%		
May-02					993	1805	55.01%		
Jun-02					932	1809	51.52%		



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

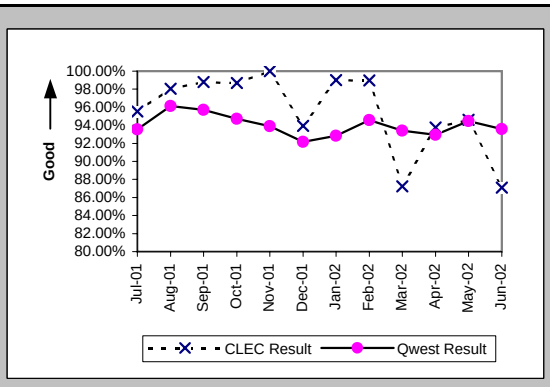
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	2869	2893	99.17%	-0.09	-1.06
Jan-02					3055	3090	98.87%		
Feb-02	1	1	100.00%	0.00%	3269	3287	99.45%	-0.07	-1.05
Mar-02					3251	3261	99.69%		
Apr-02					3436	3448	99.65%		
May-02					3457	3470	99.63%		
Jun-02					3425	3453	99.19%		



Checklist #14 - Resale - Residence Installation

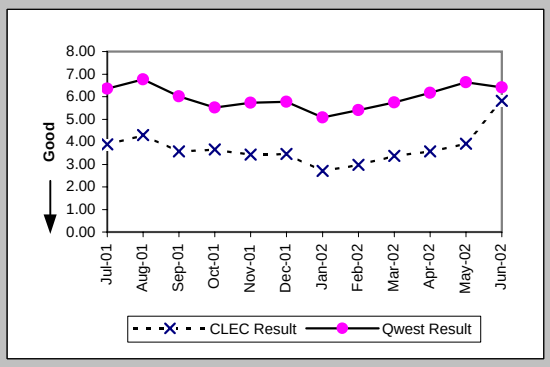
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	107	112	95.54%	20.65%	3168	3387	93.53%	-0.85	-1.52
Aug-01	100	102	98.04%	13.86%	3994	4154	96.15%	-0.98	-1.6
Sep-01	81	82	98.78%	10.98%	2801	2927	95.70%	-1.36	-1.83
Oct-01	149	151	98.68%	11.43%	3052	3222	94.72%	-2.12	-2.29
Nov-01	108	108	100.00%	0.00%	2842	3027	93.89%	-2.61	-2.58
Dec-01	62	66	93.94%	23.86%	2501	2714	92.15%	-0.53	-1.32
Jan-02	101	102	99.02%	9.85%	2642	2846	92.83%	-2.38	-2.45
Feb-02	95	96	98.96%	10.15%	2439	2579	94.57%	-1.86	-2.13
Mar-02	41	47	87.23%	33.37%	2410	2580	93.41%	1.55	-0.06
Apr-02	45	48	93.75%	24.21%	2245	2415	92.96%	-0.21	-1.13
May-02	35	37	94.59%	22.61%	2519	2667	94.45%	-0.04	-1.02
Jun-02	27	31	87.10%	33.52%	2290	2447	93.58%	1.34	-0.18



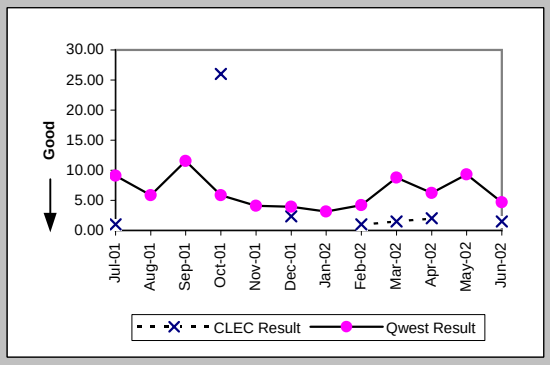
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	438	113	3.88	1.76	21689	3417	6.35	-3.48	-3.12
Aug-01	447	104	4.30	2.51	28910	4272	6.77	-3.82	-3.32
Sep-01	293	82	3.57	1.53	18066	3001	6.02	-3.52	-3.14
Oct-01	560	153	3.66	3.46	17892	3242	5.52	-4.01	-3.44
Nov-01	370	108	3.43	2.68	17420	3042	5.73	-3.99	-3.43
Dec-01	232	67	3.46	4.12	15860	2743	5.78	-3.25	-2.98
Jan-02	276	102	2.71	1.10	14549	2863	5.08	-4.34	-3.64
Feb-02	286	96	2.98	0.62	14005	2588	5.41	-3.66	-3.23
Mar-02	159	47	3.38	1.68	14883	2589	5.75	-2.49	-2.51
Apr-02	175	49	3.57	2.08	14949	2422	6.17	-2.5	-2.52
May-02	145	37	3.92	2.51	17790	2681	6.64	-2.66	-2.62
Jun-02	180	31	5.81	6.13	15742	2457	6.41	-0.57	-1.34



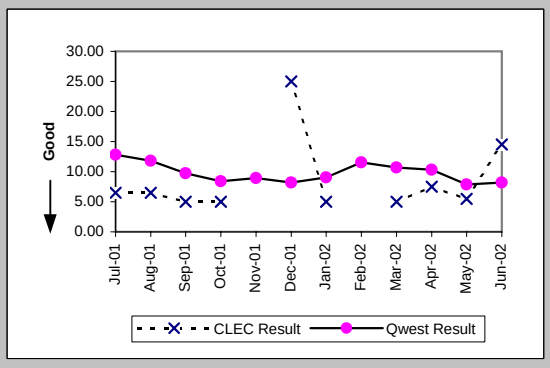
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	1.00	1.00	565	62	9.11	-0.43	-1.26
Aug-01					385	66	5.83		
Sep-01					659	57	11.56		
Oct-01	52	2	26.00	19.80	315	54	5.83	2.46	0.49
Nov-01					374	92	4.07		
Dec-01	7	3	2.33	1.15	227	58	3.91	-0.6	-1.36
Jan-02					294	93	3.16		
Feb-02	1	1	1.00		219	52	4.21	-0.53	-1.32
Mar-02	6	4	1.50	0.58	484	55	8.80	-0.41	-1.25
Apr-02	2	1	2.00		281	45	6.24	-0.32	-1.2
May-02					520	56	9.29		
Jun-02	3	2	1.50	0.71	205	44	4.66	-0.72	-1.44



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

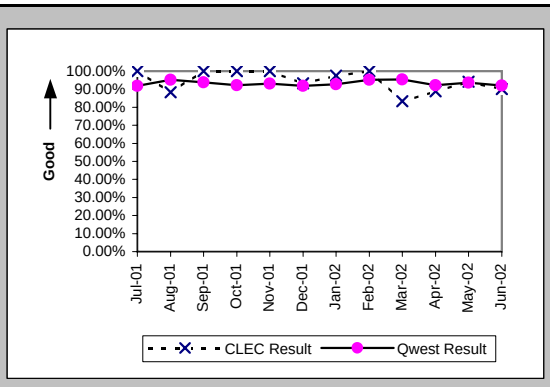
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	2	6.50	3.54	2093	163	12.84	-0.49	-1.3
Aug-01	13	2	6.50	2.12	1203	102	11.79	-0.68	-1.41
Sep-01	5	1	5.00		780	80	9.75	-0.44	-1.27
Oct-01	5	1	5.00		1071	127	8.43	-0.35	-1.22
Nov-01					964	108	8.93		
Dec-01	25	1	25.00		1288	157	8.20	1.91	0.16
Jan-02	5	1	5.00		1003	111	9.04	-0.29	-1.17
Feb-02					1039	90	11.54		
Mar-02	10	2	5.00	1.41	1285	120	10.71	-0.51	-1.31
Apr-02	15	2	7.50	4.95	1298	126	10.30	-0.3	-1.18
May-02	11	2	5.50	2.12	750	95	7.89	-0.47	-1.28
Jun-02	29	2	14.50	0.71	933	114	8.18	1.46	-0.11



Checklist #14 - Resale - Residence Installation

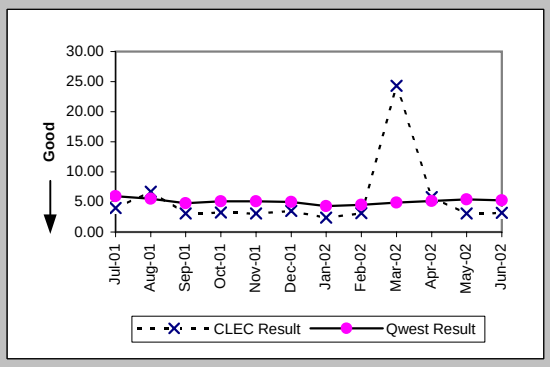
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	15	100.00%	0.00%	1406	1531	91.84%	-1.15	-1.7
Aug-01	15	17	88.24%	32.22%	1886	1979	95.30%	1.2	-0.27
Sep-01	14	14	100.00%	0.00%	1315	1401	93.86%	-0.95	-1.58
Oct-01	17	17	100.00%	0.00%	1443	1565	92.20%	-1.19	-1.72
Nov-01	16	16	100.00%	0.00%	1454	1563	93.03%	-1.09	-1.66
Dec-01	14	15	93.33%	24.94%	1202	1308	91.90%	-0.2	-1.12
Jan-02	39	40	97.50%	15.61%	1220	1315	92.78%	-1.14	-1.69
Feb-02	23	23	100.00%	0.00%	1170	1228	95.28%	-1.06	-1.64
Mar-02	10	12	83.33%	37.27%	1275	1336	95.43%	1.58	-0.04
Apr-02	8	9	88.89%	31.43%	1095	1187	92.25%	0.41	-0.75
May-02	16	17	94.12%	23.53%	1195	1276	93.65%	-0.08	-1.05
Jun-02	9	10	90.00%	30.00%	1066	1159	91.98%	0.29	-0.82



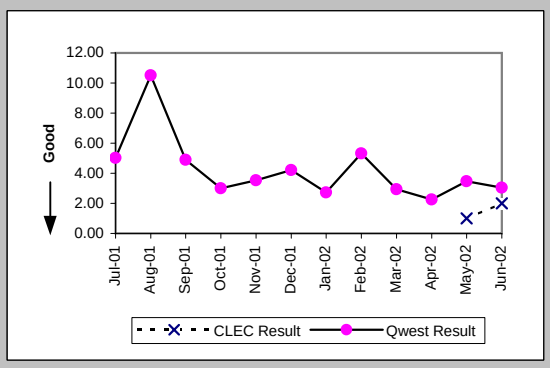
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	15	4.00	2.70	9245	1556	5.94	-0.65	-1.4
Aug-01	114	17	6.71	7.73	11195	2030	5.51	0.83	-0.49
Sep-01	43	14	3.07	1.27	6834	1434	4.77	-1.16	-1.71
Oct-01	55	17	3.24	1.52	8123	1584	5.13	-0.75	-1.46
Nov-01	49	16	3.06	1.73	8012	1577	5.08	-1.39	-1.84
Dec-01	53	15	3.53	1.96	6563	1317	4.98	-0.79	-1.48
Jan-02	96	40	2.40	0.96	5683	1325	4.29	-2.03	-2.23
Feb-02	72	23	3.13	0.46	5554	1231	4.51	-1.03	-1.63
Mar-02	292	12	24.33	72.66	6570	1340	4.90	2.29	0.39
Apr-02	52	9	5.78	4.32	6203	1197	5.18	0.48	-0.71
May-02	52	17	3.06	0.90	6965	1278	5.45	-1.42	-1.86
Jun-02	32	10	3.20	0.42	6146	1162	5.29	-1.19	-1.72



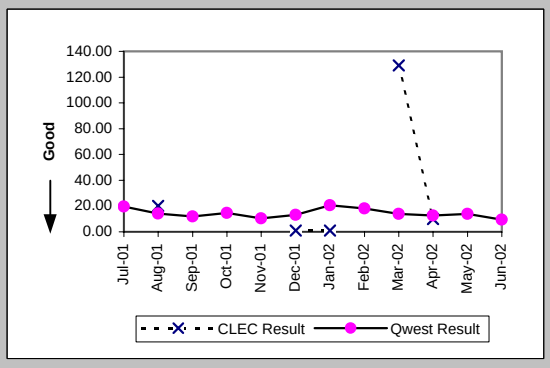
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					161	32	5.03		
Aug-01					326	31	10.52		
Sep-01					103	21	4.90		
Oct-01					123	41	3.00		
Nov-01					152	43	3.53		
Dec-01					156	37	4.22		
Jan-02					112	41	2.73		
Feb-02					191	36	5.31		
Mar-02					44	15	2.93		
Apr-02					52	23	2.26		
May-02	1	1	1.00		90	26	3.46	-0.93	-1.56
Jun-02	2	1	2.00		58	19	3.05	-0.2	-1.12



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

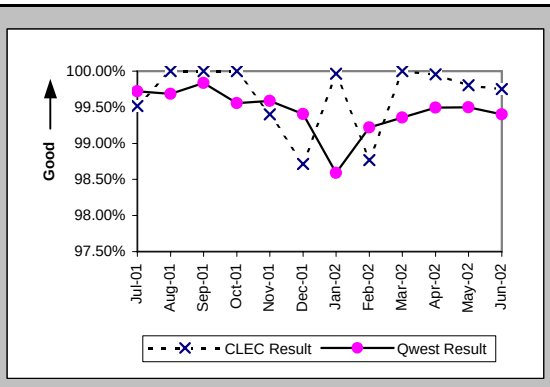
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1894	96	19.73		
Aug-01	40	2	20.00	14.14	932	66	14.12	1.01	-0.39
Sep-01					810	68	11.91		
Oct-01					1299	88	14.76		
Nov-01					843	80	10.54		
Dec-01	1	1	1.00		914	70	13.06	-0.53	-1.32
Jan-02	1	1	1.00		1115	54	20.65	-0.27	-1.17
Feb-02					419	23	18.22		
Mar-02	258	2	129.00	173.95	644	46	14.00	2.58	0.57
Apr-02	10	1	10.00		871	69	12.62	-0.21	-1.13
May-02					751	54	13.91		
Jun-02					695	74	9.39		



Checklist #14 - Resale - Residence Installation

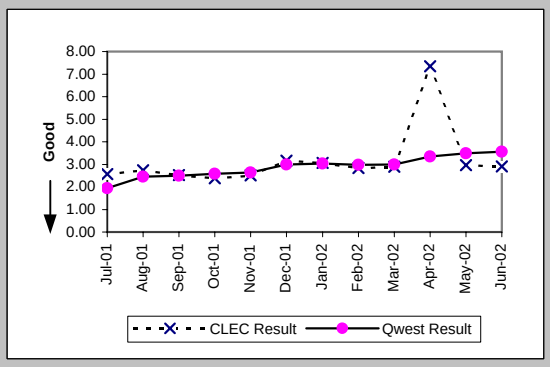
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	413	415	99.52%	6.93%	29257	29339	99.72%	0.78	-0.53
Aug-01	439	439	100.00%	0.00%	19038	19098	99.69%	-1.16	-1.71
Sep-01	561	561	100.00%	0.00%	10415	10432	99.84%	-0.93	-1.57
Oct-01	3282	3282	100.00%	0.00%	10999	11048	99.56%	-3.36	-3.04
Nov-01	665	669	99.40%	7.71%	10126	10168	99.59%	0.72	-0.56
Dec-01	1610	1631	98.71%	11.27%	8396	8446	99.41%	3.35	1.04
Jan-02	2736	2737	99.96%	1.91%	9456	9591	98.59%	-5.37	-4.27
Feb-02	962	974	98.77%	11.03%	9041	9112	99.22%	1.53	-0.07
Mar-02	1213	1213	100.00%	0.00%	9709	9772	99.36%	-2.65	-2.61
Apr-02	2271	2272	99.96%	2.10%	10265	10317	99.50%	-2.8	-2.7
May-02	1020	1022	99.80%	4.42%	12344	12406	99.50%	-1.32	-1.81
Jun-02	401	402	99.75%	4.98%	10838	10903	99.40%	-0.89	-1.54



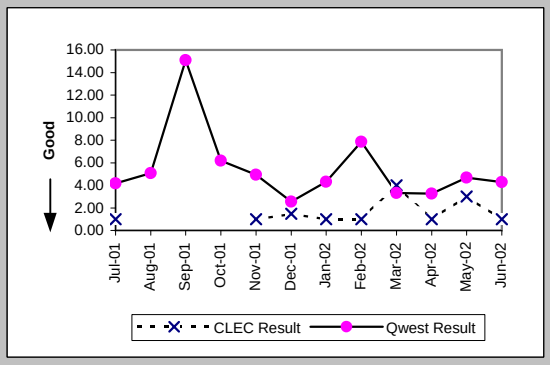
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	986	384	2.57	0.87	43446	22370	1.94	8.14	3.95
Aug-01	1094	399	2.74	0.62	32371	13197	2.45	3.75	1.28
Sep-01	1156	457	2.53	0.70	20486	8229	2.49	0.85	-0.48
Oct-01	3617	1520	2.38	0.88	22059	8564	2.58	-4.78	-3.91
Nov-01	1262	502	2.51	0.65	20885	7898	2.64	-2.19	-2.33
Dec-01	3152	998	3.16	0.88	19705	6561	3.00	4.37	1.66
Jan-02	2894	943	3.07	0.72	23733	7800	3.04	0.51	-0.69
Feb-02	1920	678	2.83	0.66	21146	7088	2.98	-3.12	-2.9
Mar-02	2023	700	2.89	0.48	21169	7087	2.99	-1.92	-2.17
Apr-02	10116	1376	7.35	4.63	24778	7394	3.35	108.86	65.19
May-02	1305	441	2.96	0.48	29927	8574	3.49	-9.35	-6.68
Jun-02	818	281	2.91	0.45	27188	7631	3.56	-7.57	-5.6



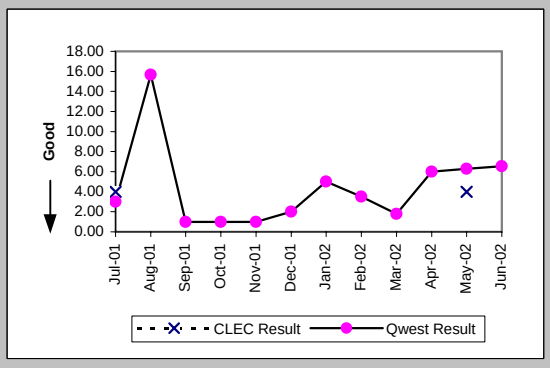
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		345	83	4.16	-0.43	-1.26
Aug-01					290	57	5.09		
Sep-01					362	24	15.08		
Oct-01					315	51	6.18		
Nov-01	4	4	1.00	0.00	212	43	4.93	-0.65	-1.39
Dec-01	31	21	1.48	1.36	122	48	2.54	-1.57	-1.95
Jan-02	1	1	1.00		637	148	4.30	-0.45	-1.27
Feb-02	12	12	1.00	0.00	557	71	7.85	-0.61	-1.37
Mar-02	4	1	4.00		179	54	3.31	0.61	-0.63
Apr-02	1	1	1.00		153	47	3.26	-0.59	-1.36
May-02	3	1	3.00		244	52	4.69	-0.28	-1.17
Jun-02	1	1	1.00		222	52	4.27	-0.31	-1.19



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

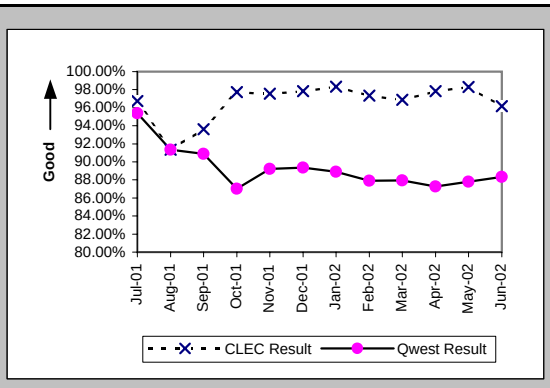
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		12	4	3.00	0.24	-0.85
Aug-01					94	6	15.67		
Sep-01					1	1	1.00		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01					6	3	2.00		
Jan-02					5	1	5.00		
Feb-02					7	2	3.50		
Mar-02					16	9	1.78		
Apr-02					42	7	6.00		
May-02	4	1	4.00		63	10	6.30	-0.28	-1.17
Jun-02					85	13	6.54		



Checklist #14 - Resale - Residence Installation

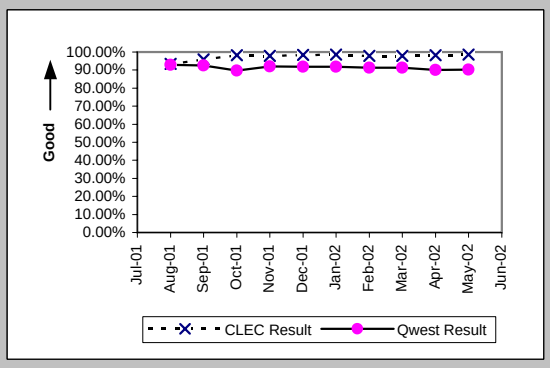
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1131	1169	96.75%	17.73%	43278	45376	95.38%	-2.21	-2.34
Aug-01	506	554	91.34%	28.13%	27446	30045	91.35%	0.01	-0.99
Sep-01	572	611	93.62%	24.44%	18537	20395	90.89%	-2.31	-2.4
Oct-01	2008	2055	97.71%	14.95%	13447	15452	87.02%	-13.55	-9.24
Nov-01	2071	2123	97.55%	15.46%	13680	15334	89.21%	-11.61	-8.06
Dec-01	1226	1253	97.85%	14.52%	12198	13650	89.36%	-9.32	-6.67
Jan-02	2258	2296	98.34%	12.76%	11696	13154	88.92%	-13.28	-9.07
Feb-02	1933	1986	97.33%	16.12%	11750	13367	87.90%	-12.02	-8.31
Mar-02	1146	1183	96.87%	17.41%	11716	13322	87.94%	-9.04	-6.49
Apr-02	1763	1802	97.84%	14.55%	12065	13823	87.28%	-12.65	-8.69
May-02	1674	1703	98.30%	12.94%	13303	15152	87.80%	-12.55	-8.63
Jun-02	731	760	96.18%	19.16%	13647	15447	88.35%	-6.57	-5



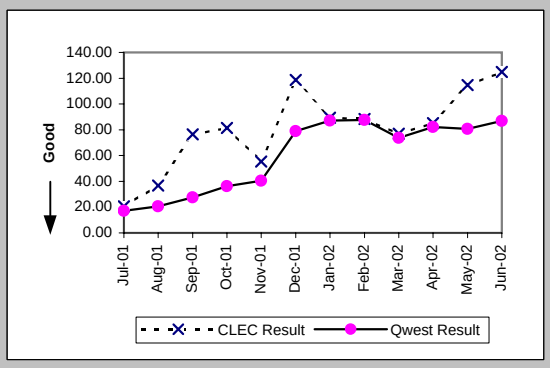
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	518	554	93.50%	24.65%	27891	30045	92.83%	-0.61	-1.37
Sep-01	586	611	95.91%	19.81%	18894	20395	92.64%	-3.05	-2.85
Oct-01	2017	2055	98.15%	13.47%	13872	15452	89.77%	-11.77	-8.16
Nov-01	2078	2123	97.88%	14.40%	14101	15334	91.96%	-9.4	-6.72
Dec-01	1232	1253	98.32%	12.84%	12545	13650	91.90%	-7.97	-5.85
Jan-02	2263	2296	98.56%	11.90%	12091	13154	91.92%	-10.78	-7.55
Feb-02	1942	1986	97.78%	14.72%	12204	13367	91.30%	-9.57	-6.82
Mar-02	1158	1183	97.89%	14.38%	12159	13322	91.27%	-7.73	-5.7
Apr-02	1771	1802	98.28%	13.00%	12455	13823	90.10%	-10.93	-7.65
May-02	1680	1703	98.65%	11.54%	13672	15152	90.23%	-11.09	-7.74
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

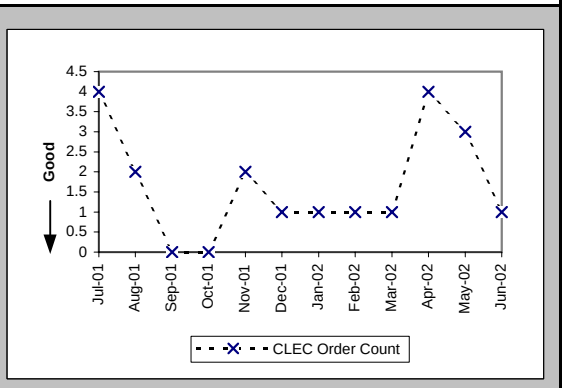
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	186	9	20.67	18.04	5034	292	17.24	0.73	-0.55
Aug-01	293	8	36.62	26.60	9186	448	20.50	1.79	0.09
Sep-01	306	4	76.50	16.42	10582	383	27.63	2.17	0.32
Oct-01	326	4	81.50	52.36	12284	338	36.34	2.05	0.25
Nov-01	442	8	55.25	61.36	16241	401	40.50	0.92	-0.44
Dec-01	712	6	118.67	69.48	25245	320	78.89	1.1	-0.33
Jan-02	894	10	89.40	84.56	27237	313	87.02	0.22	-0.86
Feb-02	1060	12	88.33	89.46	28269	323	87.52	0.2	-0.88
Mar-02	1076	14	76.86	79.64	29664	402	73.79	0.15	-0.91
Apr-02	1191	14	85.07	89.70	29445	358	82.25	0.1	-0.94
May-02	1146	10	114.60	102.25	31893	395	80.74	1.02	-0.38
Jun-02	1248	10	124.80	112.70	34297	395	86.83	1.17	-0.29



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

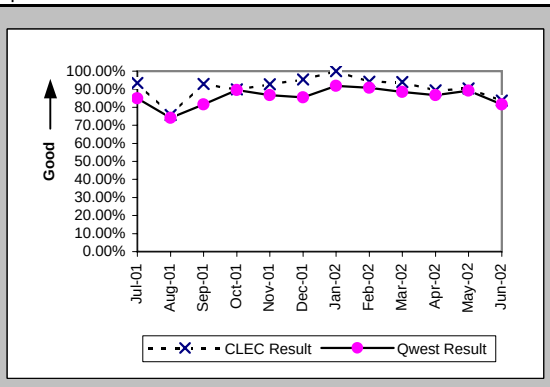
Date	CLEC Order Count
Jul-01	4
Aug-01	2
Sep-01	0
Oct-01	0
Nov-01	2
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	4
May-02	3
Jun-02	1



Checklist #14 - Resale - Residence Repair

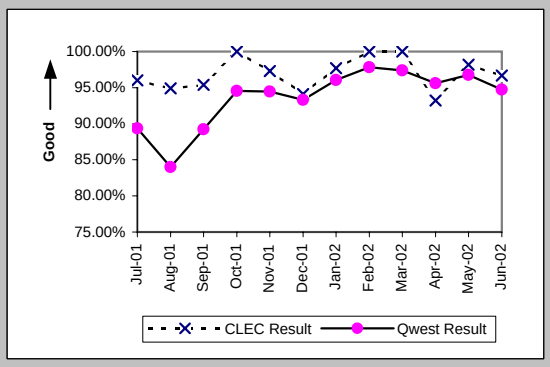
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57	61	93.44%	24.75%	3883	4569	84.99%	-1.84	-2.12
Aug-01	59	78	75.64%	42.92%	3572	4825	74.03%	-0.32	-1.2
Sep-01	53	57	92.98%	25.54%	3188	3905	81.64%	-2.2	-2.34
Oct-01	53	59	89.83%	30.22%	3204	3579	89.52%	-0.08	-1.05
Nov-01	51	55	92.73%	25.97%	2309	2662	86.74%	-1.3	-1.79
Dec-01	42	44	95.45%	20.83%	2165	2532	85.51%	-1.86	-2.13
Jan-02	39	39	100.00%	0.00%	1693	1845	91.76%	-1.85	-2.13
Feb-02	48	51	94.12%	23.53%	1707	1879	90.85%	-0.8	-1.49
Mar-02	31	33	93.94%	23.86%	1898	2144	88.53%	-0.97	-1.59
Apr-02	42	47	89.36%	30.83%	2920	3367	86.72%	-0.53	-1.32
May-02	38	42	90.48%	29.35%	3118	3494	89.24%	-0.26	-1.16
Jun-02	41	49	83.67%	36.96%	3349	4107	81.54%	-0.38	-1.23



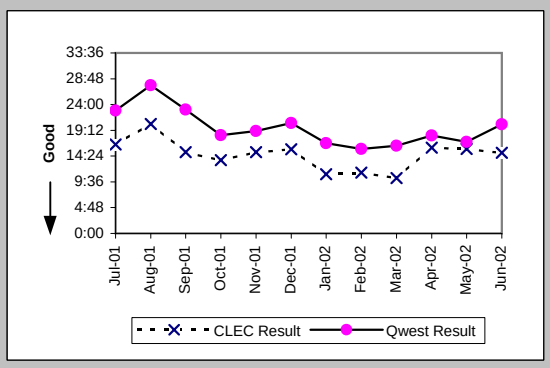
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	72	75	96.00%	19.60%	5756	6442	89.35%	-1.86	-2.13
Aug-01	93	98	94.90%	22.00%	5881	7001	84.00%	-2.92	-2.78
Sep-01	62	65	95.38%	20.98%	5138	5757	89.25%	-1.59	-1.97
Oct-01	71	71	100.00%	0.00%	4861	5141	94.55%	-2.01	-2.22
Nov-01	72	74	97.30%	16.22%	3667	3883	94.44%	-1.06	-1.65
Dec-01	48	51	94.12%	23.53%	3368	3609	93.32%	-0.23	-1.14
Jan-02	42	43	97.67%	15.07%	2626	2734	96.05%	-0.54	-1.33
Feb-02	60	60	100.00%	0.00%	2638	2696	97.85%	-1.14	-1.69
Mar-02	38	38	100.00%	0.00%	2965	3045	97.37%	-1.01	-1.61
Apr-02	55	59	93.22%	25.14%	4581	4791	95.62%	0.89	-0.46
May-02	54	55	98.18%	13.36%	4723	4881	96.76%	-0.59	-1.36
Jun-02	58	60	96.67%	17.95%	5365	5663	94.74%	-0.67	-1.4



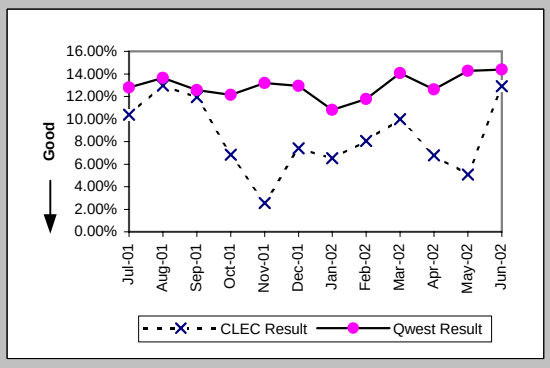
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1241:49	75	16:33	13:24	147200:01	6442	22:51	-2.47	-2.5
Aug-01	1994:20	98	20:21	14:52	193145:47	7001	27:35	-2.97	-2.8
Sep-01	984:53	65	15:09	13:17	132821:01	5757	23:04	-3.09	-2.88
Oct-01	970:42	71	13:40	10:02	94043:59	5141	18:18	-2.17	-2.32
Nov-01	1119:38	74	15:08	12:53	74088:03	3883	19:05	-1.94	-2.18
Dec-01	798:58	51	15:40	22:42	74227:53	3609	20:34	-1.71	-2.04
Jan-02	475:17	43	11:03	12:12	45896:02	2734	16:47	-1.93	-2.17
Feb-02	678:53	60	11:19	8:49	42380:57	2696	15:43	-2.48	-2.51
Mar-02	390:46	38	10:17	8:00	49799:34	3045	16:21	-2.06	-2.25
Apr-02	943:08	59	15:59	16:50	87380:26	4791	18:14	-1.11	-1.68
May-02	863:58	55	15:43	14:06	83141:40	4881	17:02	-0.71	-1.43
Jun-02	899:06	60	14:59	13:24	114945:23	5663	20:18	-2.37	-2.44



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

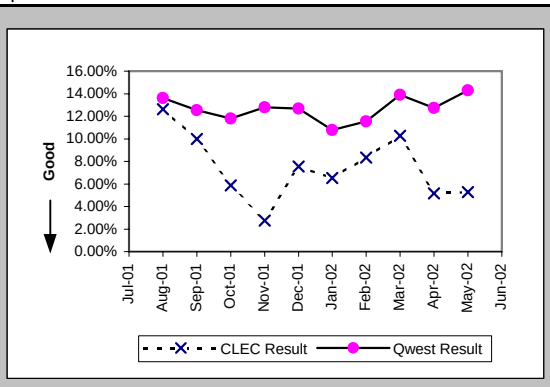
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	77	10.39%	30.51%	853	6664	12.80%	-0.63	-1.38
Aug-01	14	108	12.96%	33.59%	1085	7949	13.65%	-0.21	-1.13
Sep-01	8	67	11.94%	32.43%	745	5922	12.58%	-0.16	-1.1
Oct-01	5	73	6.85%	25.26%	642	5288	12.14%	-1.37	-1.84
Nov-01	2	78	2.56%	15.81%	526	3986	13.20%	-2.75	-2.67
Dec-01	4	54	7.41%	26.19%	482	3727	12.93%	-1.2	-1.73
Jan-02	3	46	6.52%	24.69%	303	2800	10.82%	-0.93	-1.57
Feb-02	5	62	8.06%	27.23%	328	2787	11.77%	-0.9	-1.54
Mar-02	4	40	10.00%	30.00%	441	3132	14.08%	-0.74	-1.45
Apr-02	4	59	6.78%	25.14%	621	4917	12.63%	-1.34	-1.82
May-02	3	59	5.08%	21.97%	719	5043	14.26%	-2	-2.22
Jun-02	8	62	12.90%	33.52%	846	5883	14.38%	-0.33	-1.2



Checklist #14 - Resale - Residence Repair

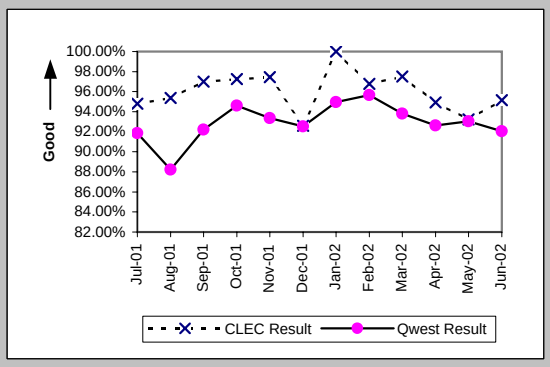
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13	103	12.62%	33.21%	1015	7452	13.62%	-0.29	-1.18
Sep-01	6	60	10.00%	30.00%	691	5514	12.53%	-0.59	-1.36
Oct-01	4	68	5.88%	23.53%	585	4958	11.80%	-1.5	-1.91
Nov-01	2	73	2.74%	16.32%	472	3692	12.78%	-2.55	-2.55
Dec-01	4	53	7.55%	26.42%	437	3449	12.67%	-1.11	-1.68
Jan-02	3	46	6.52%	24.69%	276	2558	10.79%	-0.92	-1.56
Feb-02	5	60	8.33%	27.64%	300	2597	11.55%	-0.77	-1.47
Mar-02	4	39	10.26%	30.34%	412	2962	13.91%	-0.65	-1.4
Apr-02	3	58	5.17%	22.15%	596	4679	12.74%	-1.72	-2.04
May-02	3	57	5.26%	22.33%	692	4842	14.29%	-1.94	-2.18
Jun-02									



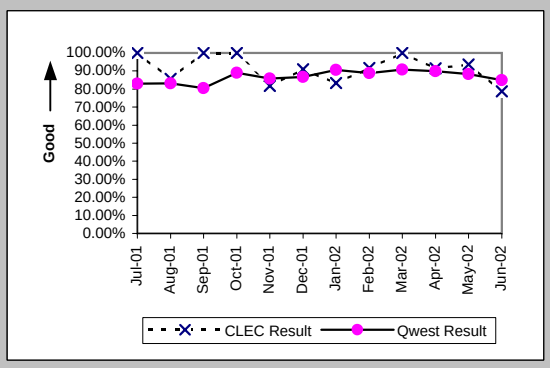
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	77	94.81%	22.19%	6122	6664	91.87%	-0.94	-1.57
Aug-01	103	108	95.37%	21.01%	7013	7949	88.22%	-2.29	-2.39
Sep-01	65	67	97.01%	17.02%	5460	5922	92.20%	-1.46	-1.89
Oct-01	71	73	97.26%	16.32%	5003	5288	94.61%	-1	-1.61
Nov-01	76	78	97.44%	15.81%	3721	3986	93.35%	-1.43	-1.87
Dec-01	50	54	92.59%	26.19%	3449	3727	92.54%	-0.01	-1.01
Jan-02	46	46	100.00%	0.00%	2659	2800	94.96%	-1.55	-1.94
Feb-02	60	62	96.77%	17.67%	2666	2787	95.66%	-0.43	-1.26
Mar-02	39	40	97.50%	15.61%	2938	3132	93.81%	-0.96	-1.59
Apr-02	56	59	94.92%	21.97%	4554	4917	92.62%	-0.67	-1.41
May-02	55	59	93.22%	25.14%	4692	5043	93.04%	-0.05	-1.03
Jun-02	59	62	95.16%	21.46%	5415	5883	92.04%	-0.9	-1.55



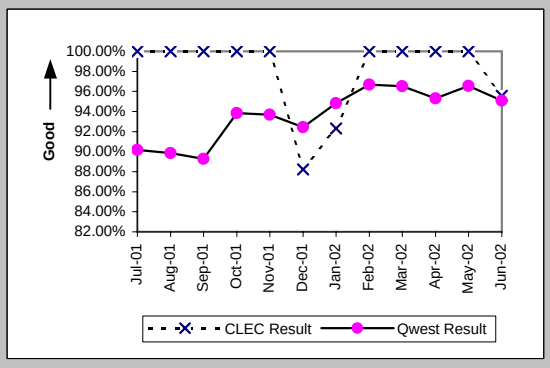
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	2532	3054	82.91%	-0.79	-1.48
Aug-01	6	7	85.71%	34.99%	2494	2999	83.16%	-0.18	-1.11
Sep-01	7	7	100.00%	0.00%	2163	2687	80.50%	-1.3	-1.79
Oct-01	5	5	100.00%	0.00%	1977	2221	89.01%	-0.78	-1.48
Nov-01	9	11	81.82%	38.57%	1820	2120	85.85%	0.42	-0.74
Dec-01	10	11	90.91%	28.75%	1366	1576	86.68%	-0.41	-1.25
Jan-02	10	12	83.33%	37.27%	1087	1199	90.66%	0.83	-0.5
Feb-02	11	12	91.67%	27.64%	1112	1253	88.75%	-0.32	-1.19
Mar-02	18	18	100.00%	0.00%	1388	1528	90.84%	-1.34	-1.81
Apr-02	32	35	91.43%	27.99%	1804	2005	89.98%	-0.28	-1.17
May-02	29	31	93.55%	24.57%	2023	2289	88.38%	-0.89	-1.54
Jun-02	26	33	78.79%	40.88%	2098	2471	84.90%	0.96	-0.42



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

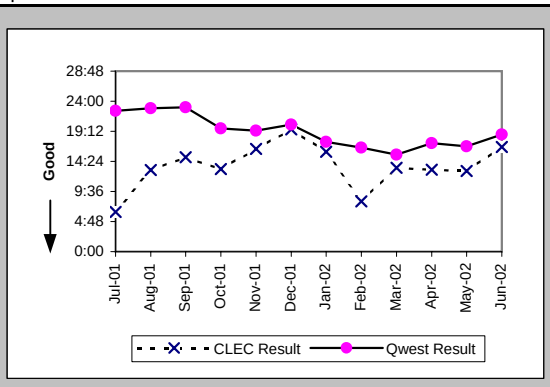
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	3855	4276	90.15%	-0.57	-1.35
Aug-01	7	7	100.00%	0.00%	3803	4232	89.86%	-0.89	-1.54
Sep-01	8	8	100.00%	0.00%	3322	3721	89.28%	-0.98	-1.6
Oct-01	5	5	100.00%	0.00%	3020	3218	93.85%	-0.57	-1.35
Nov-01	20	20	100.00%	0.00%	2839	3031	93.67%	-1.16	-1.7
Dec-01	15	17	88.24%	32.22%	2173	2351	92.43%	0.66	-0.6
Jan-02	12	13	92.31%	26.65%	1684	1776	94.82%	0.45	-0.73
Feb-02	17	17	100.00%	0.00%	1741	1801	96.67%	-0.76	-1.46
Mar-02	22	22	100.00%	0.00%	2033	2106	96.53%	-0.88	-1.54
Apr-02	44	44	100.00%	0.00%	2684	2816	95.31%	-1.46	-1.89
May-02	34	34	100.00%	0.00%	3066	3175	96.57%	-1.09	-1.66
Jun-02	43	45	95.56%	20.61%	3296	3466	95.10%	-0.14	-1.09



Checklist #14 - Resale - Residence Repair

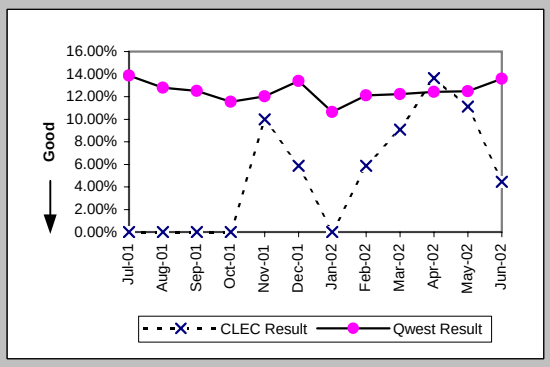
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19:02	3	6:21	2:46	96152:38	4276	22:29	-1.27	-1.77
Aug-01	91:10	7	13:01	8:01	96891:39	4232	22:54	-1.18	-1.72
Sep-01	120:40	8	15:05	8:22	85623:17	3721	23:01	-0.98	-1.59
Oct-01	65:44	5	13:09	8:45	63249:16	3218	19:39	-0.66	-1.4
Nov-01	328:02	20	16:24	12:11	58510:16	3031	19:18	-0.72	-1.44
Dec-01	331:27	17	19:30	17:41	47668:13	2351	20:17	-0.15	-1.09
Jan-02	207:18	13	15:57	20:50	31101:46	1776	17:31	-0.29	-1.18
Feb-02	136:26	17	8:02	7:07	29899:57	1801	16:36	-2.44	-2.48
Mar-02	294:54	22	13:24	10:50	32522:47	2106	15:27	-0.29	-1.18
Apr-02	574:18	44	13:03	8:45	48763:23	2816	17:19	-1.47	-1.89
May-02	436:45	34	12:51	10:14	53400:53	3175	16:49	-1.55	-1.94
Jun-02	751:34	45	16:42	13:25	64783:07	3466	18:41	-0.83	-1.51



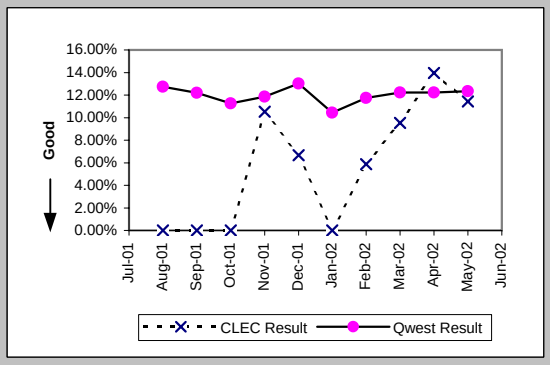
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	609	4391	13.87%	-0.69	-1.42
Aug-01	0	7	0.00%	0.00%	599	4682	12.79%	-1.01	-1.62
Sep-01	0	8	0.00%	0.00%	478	3820	12.51%	-1.07	-1.65
Oct-01	0	5	0.00%	0.00%	380	3294	11.54%	-0.81	-1.49
Nov-01	2	20	10.00%	30.00%	371	3086	12.02%	-0.28	-1.17
Dec-01	1	17	5.88%	23.53%	320	2391	13.38%	-0.91	-1.55
Jan-02	0	13	0.00%	0.00%	192	1803	10.65%	-1.24	-1.75
Feb-02	1	17	5.88%	23.53%	223	1841	12.11%	-0.78	-1.48
Mar-02	2	22	9.09%	28.75%	261	2134	12.23%	-0.45	-1.27
Apr-02	6	44	13.64%	34.32%	355	2860	12.41%	0.29	-0.83
May-02	4	36	11.11%	31.43%	404	3239	12.47%	-0.25	-1.15
Jun-02	2	45	4.44%	20.61%	486	3580	13.58%	-1.78	-2.08



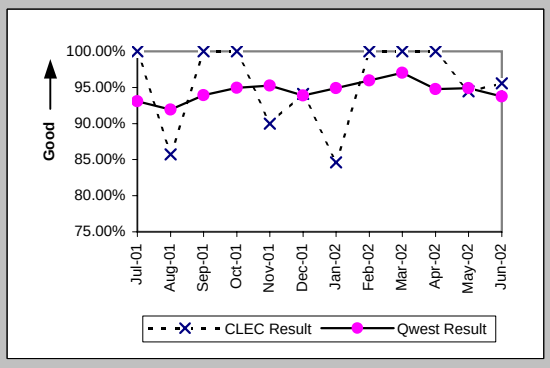
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	7	0.00%	0.00%	559	4393	12.72%	-1.01	-1.61
Sep-01	0	8	0.00%	0.00%	434	3559	12.19%	-1.05	-1.64
Oct-01	0	5	0.00%	0.00%	348	3089	11.27%	-0.8	-1.48
Nov-01	2	19	10.53%	30.69%	342	2882	11.87%	-0.18	-1.11
Dec-01	1	15	6.67%	24.94%	292	2243	13.02%	-0.73	-1.44
Jan-02	0	12	0.00%	0.00%	173	1657	10.44%	-1.18	-1.72
Feb-02	1	17	5.88%	23.53%	199	1695	11.74%	-0.75	-1.45
Mar-02	2	21	9.52%	29.35%	246	2011	12.23%	-0.38	-1.23
Apr-02	6	43	13.95%	34.65%	332	2718	12.21%	0.38	-0.77
May-02	4	35	11.43%	31.82%	382	3098	12.33%	-0.16	-1.1
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

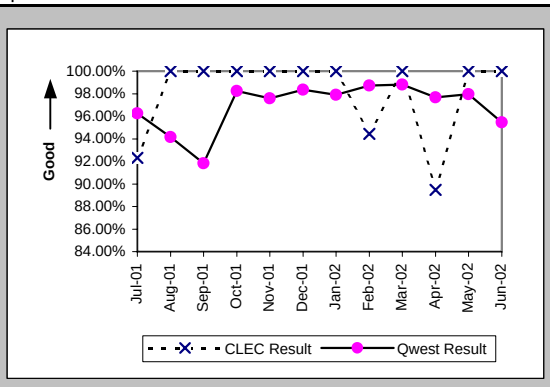
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	4088	4391	93.10%	-0.47	-1.29
Aug-01	6	7	85.71%	34.99%	4305	4682	91.95%	0.6	-0.64
Sep-01	8	8	100.00%	0.00%	3588	3820	93.93%	-0.72	-1.44
Oct-01	5	5	100.00%	0.00%	3127	3294	94.93%	-0.52	-1.31
Nov-01	18	20	90.00%	30.00%	2940	3086	95.27%	1.02	-0.38
Dec-01	16	17	94.12%	23.53%	2245	2391	93.89%	-0.04	-1.02
Jan-02	11	13	84.62%	36.08%	1711	1803	94.90%	1.39	-0.15
Feb-02	17	17	100.00%	0.00%	1767	1841	95.98%	-0.84	-1.51
Mar-02	22	22	100.00%	0.00%	2071	2134	97.05%	-0.81	-1.49
Apr-02	44	44	100.00%	0.00%	2710	2860	94.76%	-1.55	-1.94
May-02	34	36	94.44%	22.91%	3074	3239	94.91%	0.2	-0.88
Jun-02	43	45	95.56%	20.61%	3357	3580	93.77%	-0.49	-1.3



Checklist #14 - Resale - Residence Repair

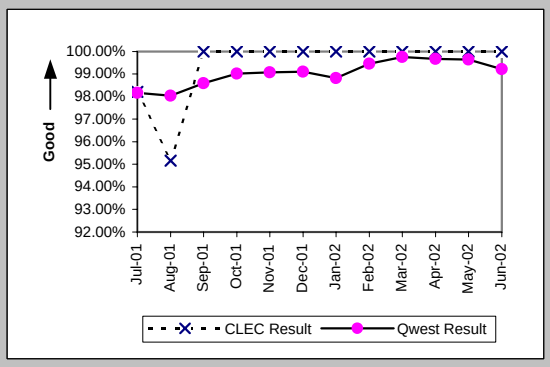
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	26	92.31%	26.65%	1932	2007	96.26%	0.98	-0.4
Aug-01	23	23	100.00%	0.00%	1608	1708	94.15%	-1.19	-1.72
Sep-01	8	8	100.00%	0.00%	1258	1370	91.82%	-0.84	-1.51
Oct-01	25	25	100.00%	0.00%	1334	1358	98.23%	-0.66	-1.4
Nov-01	13	13	100.00%	0.00%	1375	1409	97.59%	-0.56	-1.34
Dec-01	16	16	100.00%	0.00%	1188	1208	98.34%	-0.52	-1.31
Jan-02	15	15	100.00%	0.00%	1168	1193	97.90%	-0.56	-1.34
Feb-02	17	18	94.44%	22.91%	1391	1409	98.72%	1.19	-0.28
Mar-02	19	19	100.00%	0.00%	1245	1260	98.81%	-0.47	-1.29
Apr-02	17	19	89.47%	30.69%	1428	1462	97.67%	1.75	0.07
May-02	17	17	100.00%	0.00%	1577	1610	97.95%	-0.59	-1.36
Jun-02	16	16	100.00%	0.00%	1573	1648	95.45%	-0.87	-1.53



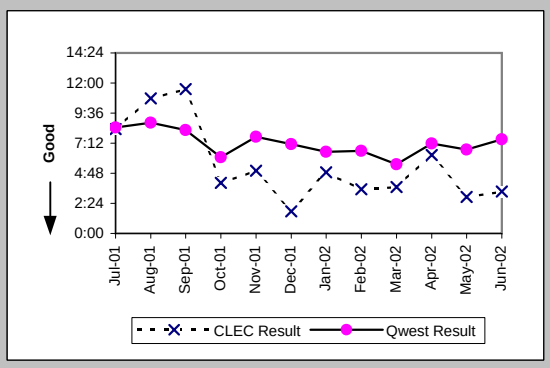
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	56	98.21%	13.24%	3446	3510	98.18%	-0.02	-1.01
Aug-01	59	62	95.16%	21.46%	3006	3066	98.04%	1.42	-0.14
Sep-01	57	57	100.00%	0.00%	2448	2483	98.59%	-0.89	-1.54
Oct-01	39	39	100.00%	0.00%	2743	2770	99.03%	-0.62	-1.37
Nov-01	38	38	100.00%	0.00%	2703	2728	99.08%	-0.59	-1.36
Dec-01	28	28	100.00%	0.00%	2534	2557	99.10%	-0.5	-1.3
Jan-02	26	26	100.00%	0.00%	2690	2722	98.82%	-0.55	-1.34
Feb-02	38	38	100.00%	0.00%	2961	2977	99.46%	-0.45	-1.27
Mar-02	45	45	100.00%	0.00%	2901	2908	99.76%	-0.33	-1.2
Apr-02	34	34	100.00%	0.00%	3053	3063	99.67%	-0.33	-1.2
May-02	27	27	100.00%	0.00%	3077	3088	99.64%	-0.31	-1.19
Jun-02	34	34	100.00%	0.00%	3056	3080	99.22%	-0.51	-1.31



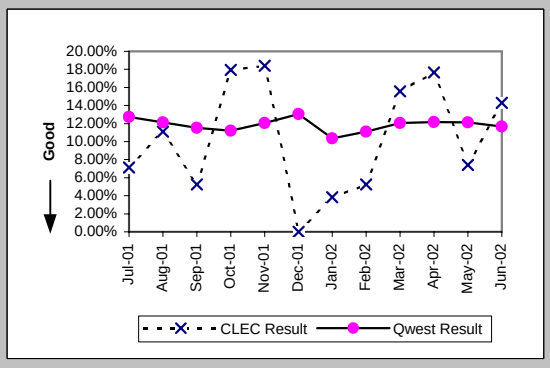
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	466:20	56	8:20	13:23	29656:31	3510	8:27	-0.04	-1.03
Aug-01	668:25	62	10:47	14:11	27081:07	3066	8:50	1.17	-0.29
Sep-01	656:39	57	11:31	9:58	20473:14	2483	8:15	2	0.21
Oct-01	157:04	39	4:02	6:33	16803:29	2770	6:04	-1.25	-1.76
Nov-01	189:56	38	5:00	10:41	21014:01	2728	7:42	-1.64	-1.99
Dec-01	49:12	28	1:45	2:48	18241:40	2557	7:08	-2.58	-2.57
Jan-02	126:39	26	4:52	6:23	17708:44	2722	6:30	-0.81	-1.49
Feb-02	133:58	38	3:32	5:58	19649:52	2977	6:36	-2.22	-2.35
Mar-02	166:20	45	3:42	5:53	16060:37	2908	5:31	-1.56	-1.95
Apr-02	213:20	34	6:16	8:23	21947:35	3063	7:10	-0.57	-1.35
May-02	78:47	27	2:55	4:19	20695:35	3088	6:42	-2.14	-2.3
Jun-02	113:38	34	3:21	4:58	23137:48	3080	7:31	-2.42	-2.47



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

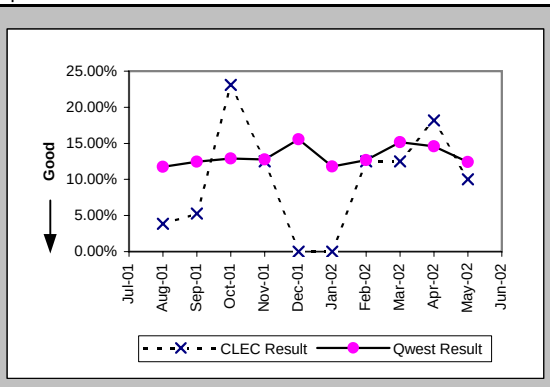
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	56	7.14%	25.75%	447	3510	12.74%	-1.25	-1.76
Aug-01	7	63	11.11%	31.43%	378	3114	12.14%	-0.25	-1.15
Sep-01	3	57	5.26%	22.33%	286	2483	11.52%	-1.46	-1.89
Oct-01	7	39	17.95%	38.38%	310	2770	11.19%	1.27	-0.23
Nov-01	7	38	18.42%	38.77%	329	2728	12.06%	1.16	-0.3
Dec-01	0	28	0.00%	0.00%	334	2557	13.06%	-2.04	-2.24
Jan-02	1	26	3.85%	19.23%	282	2722	10.36%	-1.08	-1.66
Feb-02	2	38	5.26%	22.33%	330	2977	11.09%	-1.14	-1.69
Mar-02	7	45	15.56%	36.24%	352	2923	12.04%	0.73	-0.56
Apr-02	6	34	17.65%	38.12%	373	3063	12.18%	0.96	-0.42
May-02	2	27	7.41%	26.19%	374	3088	12.11%	-0.75	-1.45
Jun-02	5	35	14.29%	34.99%	382	3271	11.68%	0.51	-0.69



Checklist #14 - Resale - Residence Repair

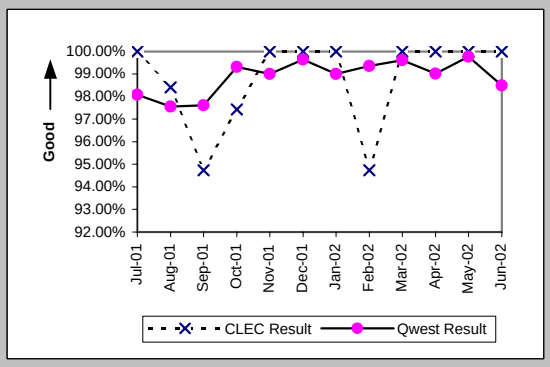
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	26	3.85%	19.23%	170	1446	11.76%	-1.24	-1.75
Sep-01	1	19	5.26%	22.33%	123	988	12.45%	-0.94	-1.57
Oct-01	3	13	23.08%	42.13%	141	1094	12.89%	1.03	-0.38
Nov-01	2	16	12.50%	33.07%	124	970	12.78%	-0.03	-1.02
Dec-01	0	7	0.00%	0.00%	131	842	15.56%	-1.13	-1.69
Jan-02	0	12	0.00%	0.00%	116	983	11.80%	-1.26	-1.77
Feb-02	2	16	12.50%	33.07%	142	1121	12.67%	-0.02	-1.01
Mar-02	2	16	12.50%	33.07%	150	989	15.17%	-0.3	-1.18
Apr-02	2	11	18.18%	38.57%	166	1139	14.57%	0.38	-0.77
May-02	1	10	10.00%	30.00%	155	1249	12.41%	-0.23	-1.14
Jun-02									



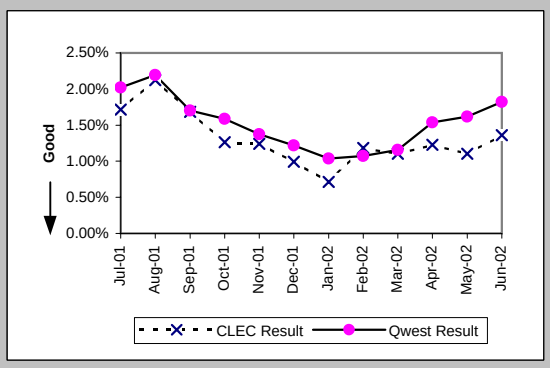
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	56	100.00%	0.00%	3443	3510	98.09%	-1.04	-1.63
Aug-01	62	63	98.41%	12.50%	3038	3114	97.56%	-0.43	-1.26
Sep-01	54	57	94.74%	22.33%	2424	2483	97.62%	1.28	-0.22
Oct-01	38	39	97.44%	15.81%	2751	2770	99.31%	1.1	-0.33
Nov-01	38	38	100.00%	0.00%	2701	2728	99.01%	-0.61	-1.37
Dec-01	28	28	100.00%	0.00%	2548	2557	99.65%	-0.31	-1.19
Jan-02	26	26	100.00%	0.00%	2695	2722	99.01%	-0.51	-1.31
Feb-02	36	38	94.74%	22.33%	2958	2977	99.36%	2.22	0.35
Mar-02	45	45	100.00%	0.00%	2912	2923	99.62%	-0.41	-1.25
Apr-02	34	34	100.00%	0.00%	3033	3063	99.02%	-0.58	-1.35
May-02	27	27	100.00%	0.00%	3081	3088	99.77%	-0.25	-1.15
Jun-02	35	35	100.00%	0.00%	3222	3271	98.50%	-0.73	-1.44



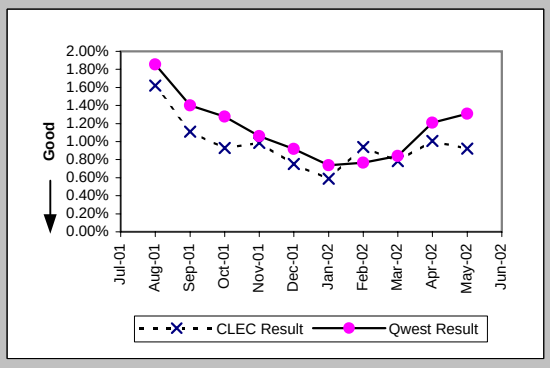
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	136	7919	1.72%	12.99%	14565	720243	2.02%	-1.92	-2.17
Aug-01	178	8384	2.12%	14.42%	15745	717125	2.20%	-0.45	-1.27
Sep-01	132	7844	1.68%	12.86%	12225	718521	1.70%	-0.13	-1.08
Oct-01	117	9270	1.26%	11.16%	11352	716154	1.59%	-2.47	-2.5
Nov-01	136	10966	1.24%	11.07%	9800	712366	1.38%	-1.21	-1.73
Dec-01	99	9953	0.99%	9.92%	8675	710728	1.22%	-2.04	-2.24
Jan-02	85	11886	0.72%	8.43%	7325	706369	1.04%	-3.44	-3.09
Feb-02	117	9897	1.18%	10.81%	7605	707802	1.07%	1.03	-0.37
Mar-02	107	9693	1.10%	10.45%	8189	708596	1.16%	-0.47	-1.29
Apr-02	137	11140	1.23%	11.02%	10840	705141	1.54%	-2.62	-2.59
May-02	122	11051	1.10%	10.45%	11370	702360	1.62%	-4.26	-3.59
Jun-02	142	10441	1.36%	11.58%	12734	698939	1.82%	-3.5	-3.13



Trouble Rate (Percent) (MR-8*) (Parity)

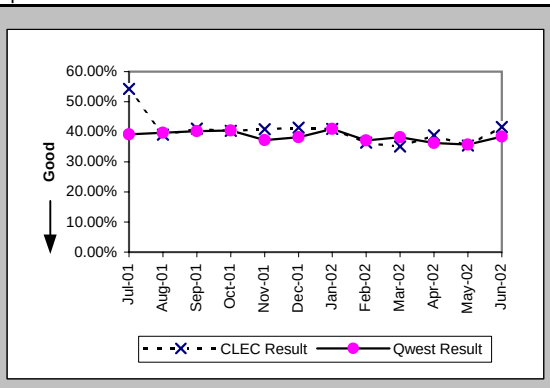
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	136	8384	1.62%	12.63%	13291	717125	1.85%	-1.56	-1.95
Sep-01	87	7844	1.11%	10.47%	10061	718521	1.40%	-2.18	-2.33
Oct-01	86	9270	0.93%	9.59%	9141	716154	1.28%	-2.97	-2.81
Nov-01	108	10966	0.98%	9.88%	7544	712366	1.06%	-0.75	-1.46
Dec-01	75	9953	0.75%	8.65%	6534	710728	0.92%	-1.72	-2.05
Jan-02	70	11886	0.59%	7.65%	5198	706369	0.74%	-1.86	-2.13
Feb-02	93	9897	0.94%	9.65%	5413	707802	0.76%	1.98	0.21
Mar-02	76	9693	0.78%	8.82%	5962	708596	0.84%	-0.61	-1.37
Apr-02	112	11140	1.01%	9.98%	8536	705141	1.21%	-1.96	-2.19
May-02	102	11051	0.92%	9.56%	9189	702360	1.31%	-3.54	-3.15
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

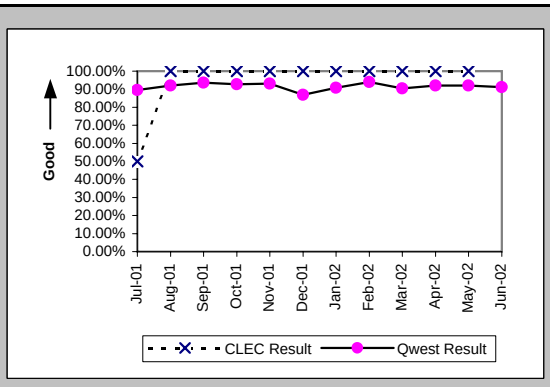
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	161	297	54.21%	49.82%	9358	23923	39.12%	5.22	2.17
Aug-01	114	292	39.04%	48.78%	10364	26109	39.70%	-0.23	-1.14
Sep-01	92	224	41.07%	49.20%	8240	20465	40.26%	0.25	-0.85
Oct-01	79	196	40.31%	49.05%	7690	19042	40.38%	-0.02	-1.01
Nov-01	94	230	40.87%	49.16%	5805	15605	37.20%	1.14	-0.31
Dec-01	70	169	41.42%	49.26%	5368	14043	38.23%	0.85	-0.48
Jan-02	59	144	40.97%	49.18%	5091	12416	41.00%	-0.01	-1
Feb-02	67	184	36.41%	48.12%	4495	12100	37.15%	-0.2	-1.12
Mar-02	58	165	35.15%	47.74%	5057	13246	38.18%	-0.8	-1.48
Apr-02	87	224	38.84%	48.74%	6163	17003	36.25%	0.8	-0.51
May-02	67	189	35.45%	47.84%	6337	17707	35.79%	-0.1	-1.06
Jun-02	101	243	41.56%	49.28%	7943	20677	38.41%	1	-0.39



Checklist #14 - Resale - Business Installation

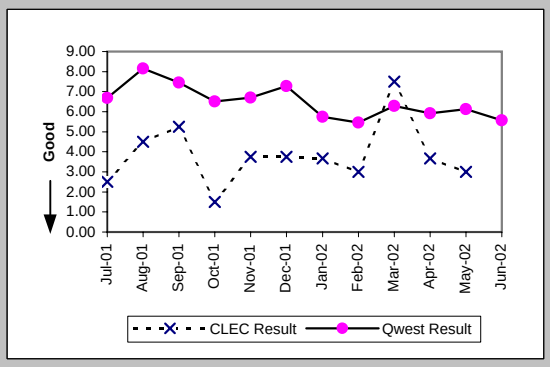
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	596	665	89.62%	1.26	-0.23
Aug-01	14	14	100.00%	0.00%	777	844	92.06%	-1.09	-1.66
Sep-01	8	8	100.00%	0.00%	636	679	93.67%	-0.73	-1.44
Oct-01	2	2	100.00%	0.00%	707	763	92.66%	-0.4	-1.24
Nov-01	4	4	100.00%	0.00%	643	691	93.05%	-0.54	-1.33
Dec-01	4	4	100.00%	0.00%	472	543	86.92%	-0.77	-1.47
Jan-02	3	3	100.00%	0.00%	622	685	90.80%	-0.55	-1.33
Feb-02	1	1	100.00%	0.00%	584	622	93.89%	-0.25	-1.15
Mar-02	2	2	100.00%	0.00%	558	617	90.44%	-0.46	-1.28
Apr-02	3	3	100.00%	0.00%	790	859	91.97%	-0.51	-1.31
May-02	2	2	100.00%	0.00%	681	740	92.03%	-0.42	-1.25
Jun-02					590	648	91.05%		



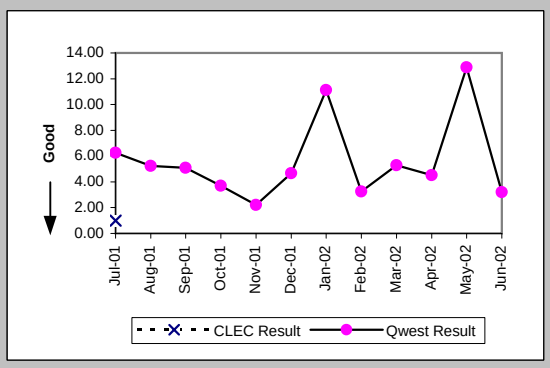
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	2	2.50	0.71	4542	680	6.68	-0.59	-1.36
Aug-01	63	14	4.50	1.40	7066	866	8.16	-1.53	-1.93
Sep-01	42	8	5.25	2.05	5207	699	7.45	-0.63	-1.38
Oct-01	3	2	1.50	2.12	5019	771	6.51	-0.92	-1.56
Nov-01	15	4	3.75	0.50	4662	695	6.71	-0.73	-1.44
Dec-01	15	4	3.75	0.96	3993	549	7.27	-0.8	-1.49
Jan-02	11	3	3.67	0.58	3994	696	5.74	-0.55	-1.34
Feb-02	3	1	3.00		3432	629	5.46	-0.35	-1.21
Mar-02	15	2	7.50	6.36	3899	621	6.28	0.68	-0.59
Apr-02	11	3	3.67	1.15	5160	872	5.92	-0.59	-1.36
May-02	6	2	3.00	0.00	4596	750	6.13	-0.59	-1.36
Jun-02					3645	654	5.57		



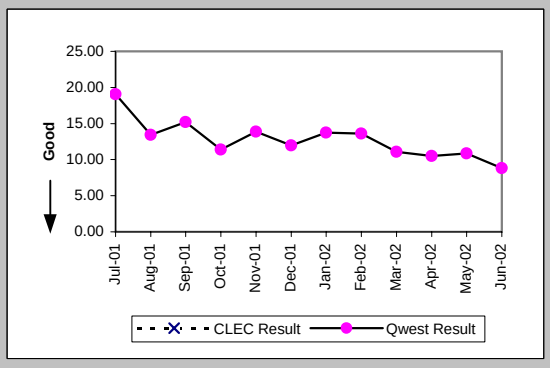
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		169	27	6.26	-0.55	-1.33
Aug-01					204	39	5.23		
Sep-01					132	26	5.08		
Oct-01					52	14	3.71		
Nov-01					62	28	2.21		
Dec-01					135	29	4.66		
Jan-02					367	33	11.12		
Feb-02					78	24	3.25		
Mar-02					153	29	5.28		
Apr-02					145	32	4.53		
May-02					361	28	12.89		
Jun-02					93	29	3.21		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

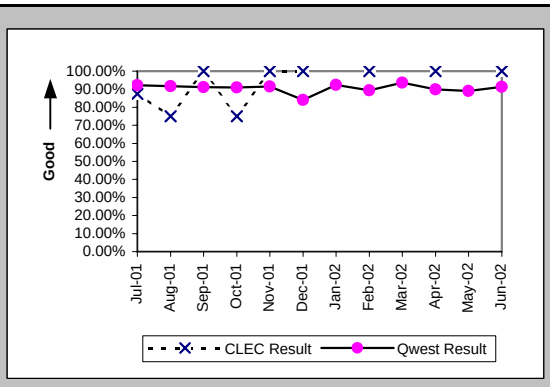
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					877	46	19.07		
Aug-01					483	36	13.42		
Sep-01					380	25	15.20		
Oct-01					523	46	11.37		
Nov-01					333	24	13.88		
Dec-01					503	42	11.98		
Jan-02					412	30	13.73		
Feb-02					218	16	13.62		
Mar-02					344	31	11.10		
Apr-02					378	36	10.50		
May-02					336	31	10.84		
Jun-02					256	29	8.83		



Checklist #14 - Resale - Business Installation

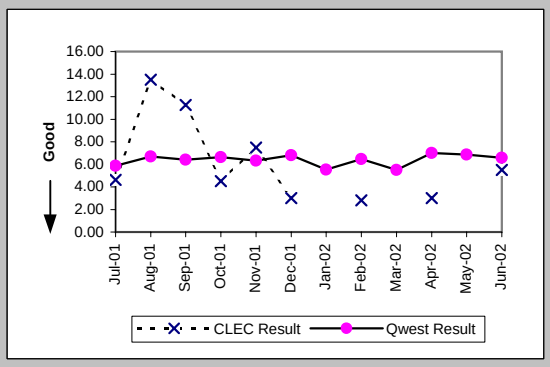
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	320	347	92.22%	0.49	-0.7
Aug-01	3	4	75.00%	43.30%	284	310	91.61%	0.95	-0.42
Sep-01	4	4	100.00%	0.00%	297	326	91.10%	-0.62	-1.38
Oct-01	3	4	75.00%	43.30%	321	353	90.93%	0.9	-0.45
Nov-01	4	4	100.00%	0.00%	303	331	91.54%	-0.6	-1.37
Dec-01	2	2	100.00%	0.00%	194	231	83.98%	-0.61	-1.37
Jan-02					254	275	92.36%		
Feb-02	5	5	100.00%	0.00%	234	262	89.31%	-0.77	-1.47
Mar-02					294	314	93.63%		
Apr-02	1	1	100.00%	0.00%	322	358	89.94%	-0.33	-1.2
May-02					293	329	89.06%		
Jun-02	2	2	100.00%	0.00%	264	289	91.35%	-0.43	-1.26



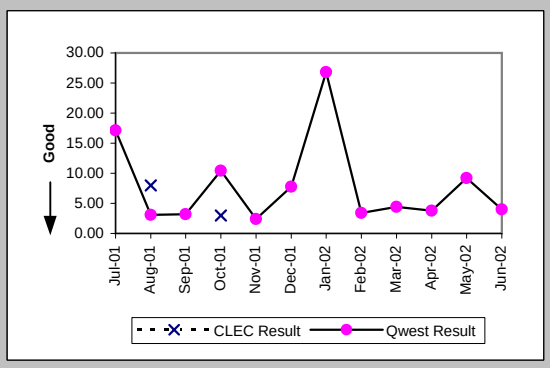
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	8	4.62	3.46	2062	351	5.87	-0.32	-1.19
Aug-01	54	4	13.50	15.80	2180	326	6.69	1.53	-0.07
Sep-01	45	4	11.25	17.84	2161	337	6.41	1.12	-0.32
Oct-01	18	4	4.50	2.65	2361	356	6.63	-0.27	-1.16
Nov-01	30	4	7.50	5.74	2111	333	6.34	0.62	-0.62
Dec-01	6	2	3.00	0.00	1587	233	6.81	-0.68	-1.42
Jan-02					1535	278	5.52		
Feb-02	14	5	2.80	0.45	1712	265	6.46	-0.64	-1.39
Mar-02					1727	314	5.50		
Apr-02	3	1	3.00		2506	358	7.00	-0.44	-1.27
May-02					2280	332	6.87		
Jun-02	11	2	5.50	2.12	1912	291	6.57	-0.18	-1.11



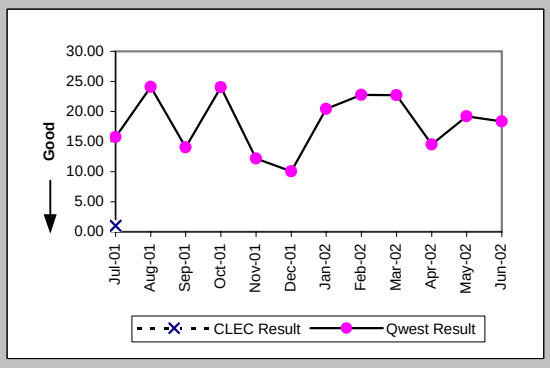
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					120	7	17.14		
Aug-01	8	1	8.00		40	13	3.08	0.9	-0.45
Sep-01					35	11	3.18		
Oct-01	3	1	3.00		125	12	10.42	-0.26	-1.16
Nov-01					19	8	2.38		
Dec-01					70	9	7.78		
Jan-02					295	11	26.82		
Feb-02					54	16	3.38		
Mar-02					44	10	4.40		
Apr-02					34	9	3.78		
May-02					147	16	9.19		
Jun-02					32	8	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

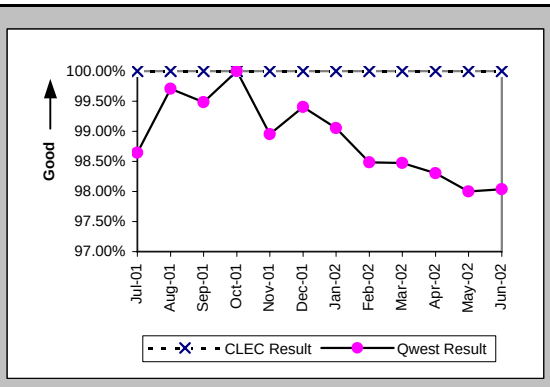
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		331	21	15.76	-0.73	-1.45
Aug-01					386	16	24.12		
Sep-01					267	19	14.05		
Oct-01					481	20	24.05		
Nov-01					268	22	12.18		
Dec-01					281	28	10.04		
Jan-02					204	10	20.40		
Feb-02					296	13	22.77		
Mar-02					227	10	22.70		
Apr-02					377	26	14.50		
May-02					384	20	19.20		
Jun-02					312	17	18.35		



Checklist #14 - Resale - Business Installation

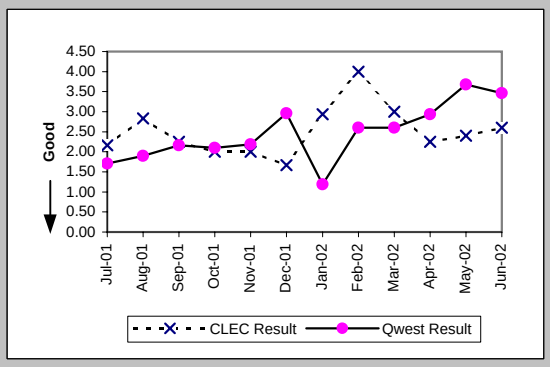
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	21	100.00%	0.00%	726	736	98.64%	-0.53	-1.32
Aug-01	32	32	100.00%	0.00%	344	345	99.71%	-0.29	-1.18
Sep-01	8	8	100.00%	0.00%	192	193	99.48%	-0.2	-1.12
Oct-01	11	11	100.00%	0.00%	246	246	100.00%	N/A	N/A
Nov-01	8	8	100.00%	0.00%	189	191	98.95%	-0.29	-1.17
Dec-01	4	4	100.00%	0.00%	167	168	99.40%	-0.15	-1.09
Jan-02	20	20	100.00%	0.00%	418	422	99.05%	-0.43	-1.26
Feb-02	3	3	100.00%	0.00%	195	198	98.48%	-0.21	-1.13
Mar-02	2	2	100.00%	0.00%	322	327	98.47%	-0.18	-1.11
Apr-02	4	4	100.00%	0.00%	405	412	98.30%	-0.26	-1.16
May-02	5	5	100.00%	0.00%	294	300	98.00%	-0.32	-1.19
Jun-02	6	6	100.00%	0.00%	300	306	98.04%	-0.34	-1.21



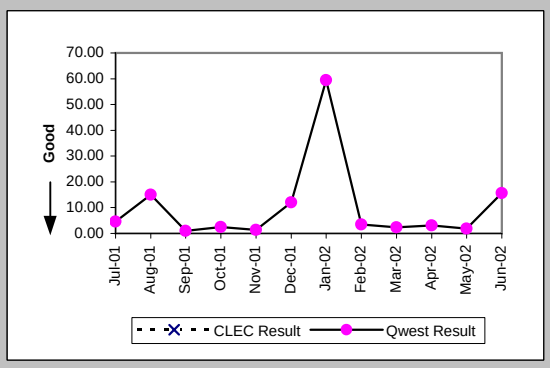
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	19	2.16	0.96	1077	628	1.71	1.21	-0.27
Aug-01	82	29	2.83	0.54	370	195	1.90	2.12	0.29
Sep-01	18	8	2.25	1.04	326	151	2.16	0.46	-0.72
Oct-01	20	10	2.00	1.56	422	201	2.10	-0.17	-1.1
Nov-01	16	8	2.00	0.53	318	145	2.19	-0.24	-1.15
Dec-01	5	3	1.67	0.58	320	108	2.96	-0.67	-1.41
Jan-02	47	16	2.94	0.68	399	334	1.19	1.9	0.15
Feb-02	12	3	4.00	0.00	379	146	2.60	1.31	-0.2
Mar-02	3	1	3.00		565	217	2.60	-0.31	-1.19
Apr-02	9	4	2.25	1.50	618	210	2.94	-0.6	-1.36
May-02	12	5	2.40	0.89	615	167	3.68	-0.41	-1.25
Jun-02	13	5	2.60	0.89	675	195	3.46	-0.79	-1.48



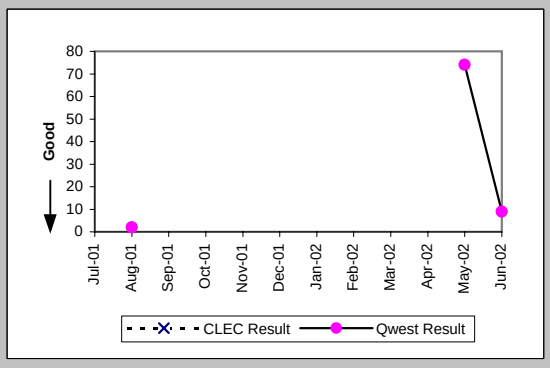
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	11	4.55		
Aug-01					15	1	15.00		
Sep-01					2	2	1.00		
Oct-01					5	2	2.50		
Nov-01					4	3	1.33		
Dec-01					12	1	12.00		
Jan-02					297	5	59.40		
Feb-02					7	2	3.50		
Mar-02					12	5	2.40		
Apr-02					25	8	3.12		
May-02					9	5	1.80		
Jun-02					78	5	15.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

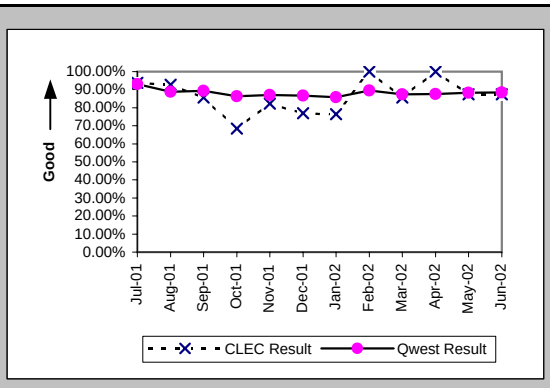
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	1	2.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					74	1	74.00		
Jun-02					9	1	9.00		



Checklist #14 - Resale - Business Installation

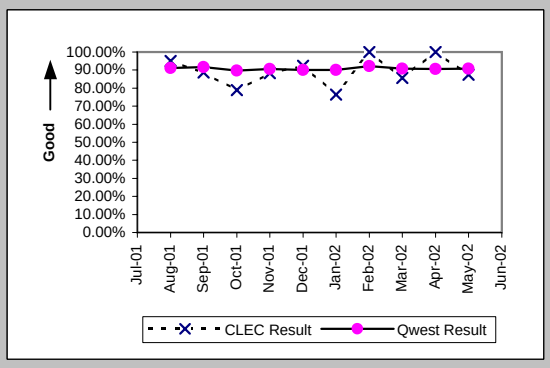
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	32	93.75%	24.21%	2203	2368	93.03%	-0.16	-1.1
Aug-01	38	41	92.68%	26.04%	1469	1655	88.76%	-0.79	-1.48
Sep-01	30	35	85.71%	34.99%	1239	1387	89.33%	0.7	-0.58
Oct-01	13	19	68.42%	46.48%	1126	1304	86.35%	2	0.22
Nov-01	14	17	82.35%	38.12%	1131	1298	87.13%	0.6	-0.63
Dec-01	10	13	76.92%	42.13%	940	1085	86.64%	0.97	-0.41
Jan-02	13	17	76.47%	42.42%	1008	1174	85.86%	1.05	-0.36
Feb-02	16	16	100.00%	0.00%	1115	1245	89.56%	-1.36	-1.83
Mar-02	6	7	85.71%	34.99%	1030	1178	87.44%	0.2	-0.88
Apr-02	6	6	100.00%	0.00%	1274	1454	87.62%	-0.92	-1.56
May-02	7	8	87.50%	33.07%	1336	1514	88.24%	0.14	-0.91
Jun-02	7	8	87.50%	33.07%	1166	1318	88.47%	0.16	-0.9



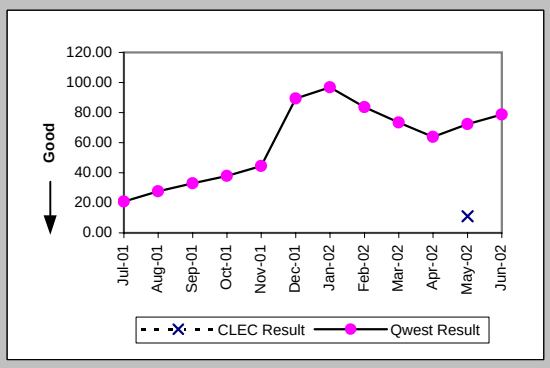
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	39	41	95.12%	21.54%	1507	1655	91.06%	-0.9	-1.55
Sep-01	31	35	88.57%	31.82%	1272	1387	91.71%	0.68	-0.59
Oct-01	15	19	78.95%	40.77%	1170	1304	89.72%	1.4	-0.15
Nov-01	15	17	88.24%	32.22%	1175	1298	90.52%	0.37	-0.77
Dec-01	12	13	92.31%	26.65%	978	1085	90.14%	-0.26	-1.16
Jan-02	13	17	76.47%	42.42%	1057	1174	90.03%	1.63	-0.01
Feb-02	16	16	100.00%	0.00%	1148	1245	92.21%	-1.16	-1.7
Mar-02	6	7	85.71%	34.99%	1069	1178	90.75%	0.47	-0.71
Apr-02	6	6	100.00%	0.00%	1318	1454	90.65%	-0.79	-1.48
May-02	7	8	87.50%	33.07%	1374	1514	90.75%	0.36	-0.78
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

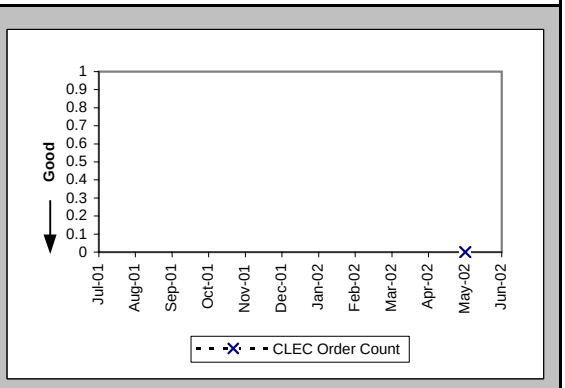
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2340	112	20.89		
Aug-01					3651	132	27.66		
Sep-01					4440	135	32.89		
Oct-01					5955	157	37.93		
Nov-01					8733	196	44.56		
Dec-01					9916	111	89.33		
Jan-02					11714	121	96.81		
Feb-02					13038	156	83.58		
Mar-02					13342	182	73.31		
Apr-02					16650	261	63.79		
May-02	11	1	11.00		19390	268	72.35	-0.64	-1.39
Jun-02					20723	263	78.79		



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

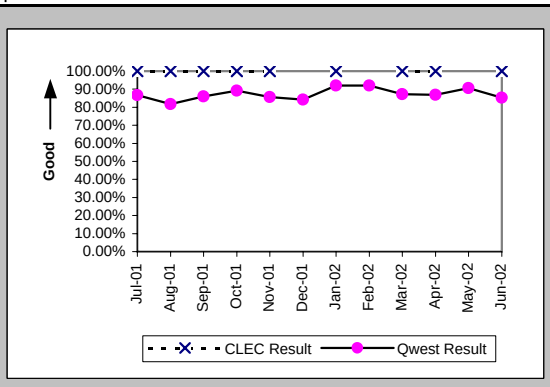
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	



Checklist #14 - Resale - Business Repair

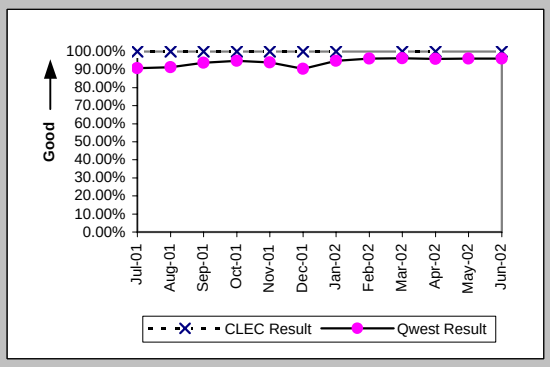
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	357	412	86.65%	-0.39	-1.24
Aug-01	2	2	100.00%	0.00%	314	384	81.77%	-0.67	-1.4
Sep-01	2	2	100.00%	0.00%	293	341	85.92%	-0.57	-1.35
Oct-01	2	2	100.00%	0.00%	298	334	89.22%	-0.49	-1.3
Nov-01	4	4	100.00%	0.00%	222	259	85.71%	-0.81	-1.49
Dec-01					177	210	84.29%		
Jan-02	2	2	100.00%	0.00%	195	212	91.98%	-0.42	-1.25
Feb-02					163	177	92.09%		
Mar-02	2	2	100.00%	0.00%	192	220	87.27%	-0.54	-1.33
Apr-02	2	2	100.00%	0.00%	251	289	86.85%	-0.55	-1.33
May-02					268	296	90.54%		
Jun-02	2	2	100.00%	0.00%	290	340	85.29%	-0.59	-1.36



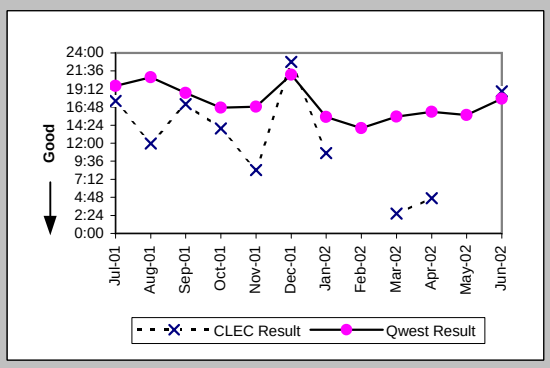
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	482	531	90.77%	-0.32	-1.19
Aug-01	2	2	100.00%	0.00%	486	532	91.35%	-0.43	-1.26
Sep-01	3	3	100.00%	0.00%	434	463	93.74%	-0.45	-1.27
Oct-01	4	4	100.00%	0.00%	436	460	94.78%	-0.47	-1.28
Nov-01	5	5	100.00%	0.00%	338	360	93.89%	-0.57	-1.34
Dec-01	1	1	100.00%	0.00%	273	302	90.40%	-0.33	-1.2
Jan-02	3	3	100.00%	0.00%	279	294	94.90%	-0.4	-1.24
Feb-02					249	259	96.14%		
Mar-02	2	2	100.00%	0.00%	284	295	96.27%	-0.28	-1.17
Apr-02	2	2	100.00%	0.00%	358	373	95.98%	-0.29	-1.18
May-02					393	409	96.09%		
Jun-02	4	4	100.00%	0.00%	419	436	96.10%	-0.4	-1.24



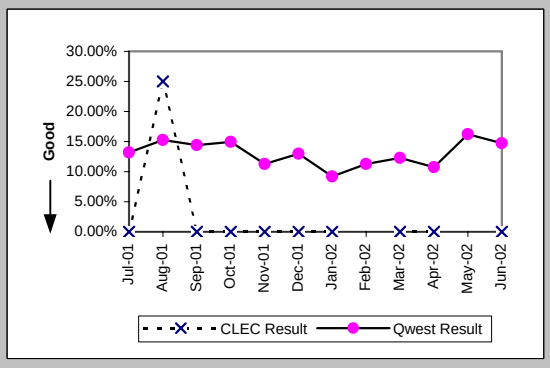
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:36	1	17:36		10416:09	531	19:37	-0.1	-1.06
Aug-01	23:57	2	11:58	10:58	11040:47	532	20:45	-0.65	-1.4
Sep-01	51:35	3	17:12	15:24	8644:23	463	18:40	-0.15	-1.09
Oct-01	55:47	4	13:57	7:13	7692:59	460	16:43	-0.3	-1.19
Nov-01	42:12	5	8:26	8:40	6065:48	360	16:51	-1.11	-1.68
Dec-01	22:48	1	22:48		6369:57	302	21:06	0.43	-0.74
Jan-02	32:07	3	10:42	12:19	4557:51	294	15:30	-0.53	-1.32
Feb-02					3624:18	259	14:00		
Mar-02	5:16	2	2:38	0:04	4580:15	295	15:32	-1.21	-1.74
Apr-02	9:20	2	4:40	1:52	6030:24	373	16:10	-1.03	-1.63
May-02					6439:09	409	15:45		
Jun-02	75:36	4	18:54	18:14	7810:45	436	17:55	0.19	-0.88



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

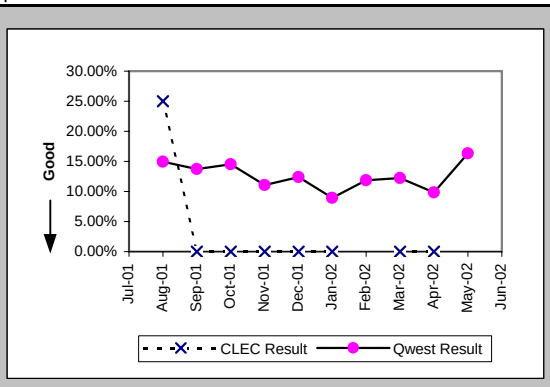
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	72	545	13.21%	-0.55	-1.33
Aug-01	1	4	25.00%	43.30%	89	583	15.27%	0.51	-0.69
Sep-01	0	3	0.00%	0.00%	69	479	14.41%	-0.71	-1.43
Oct-01	0	4	0.00%	0.00%	71	475	14.95%	-0.83	-1.51
Nov-01	0	5	0.00%	0.00%	42	372	11.29%	-0.79	-1.48
Dec-01	0	1	0.00%	0.00%	40	308	12.99%	-0.39	-1.23
Jan-02	0	3	0.00%	0.00%	28	304	9.21%	-0.55	-1.33
Feb-02					30	266	11.28%		
Mar-02	0	2	0.00%	0.00%	37	301	12.29%	-0.53	-1.32
Apr-02	0	2	0.00%	0.00%	41	381	10.76%	-0.49	-1.3
May-02					68	419	16.23%		
Jun-02	0	4	0.00%	0.00%	67	455	14.73%	-0.83	-1.5



Checklist #14 - Resale - Business Repair

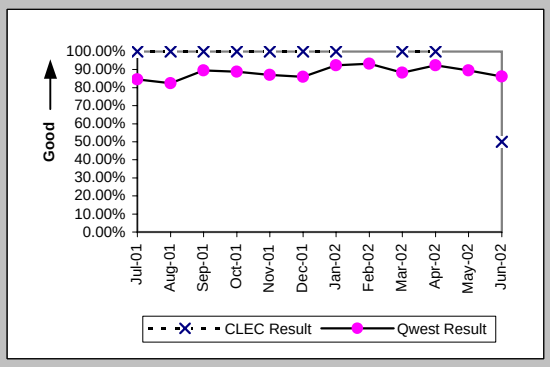
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	4	25.00%	43.30%	80	536	14.93%	0.53	-0.68
Sep-01	0	1	0.00%	0.00%	58	422	13.74%	-0.4	-1.24
Oct-01	0	3	0.00%	0.00%	62	427	14.52%	-0.71	-1.43
Nov-01	0	5	0.00%	0.00%	37	334	11.08%	-0.78	-1.48
Dec-01	0	1	0.00%	0.00%	34	274	12.41%	-0.38	-1.23
Jan-02	0	3	0.00%	0.00%	24	268	8.96%	-0.54	-1.33
Feb-02					29	245	11.84%		
Mar-02	0	2	0.00%	0.00%	33	270	12.22%	-0.53	-1.32
Apr-02	0	2	0.00%	0.00%	35	355	9.86%	-0.47	-1.28
May-02					65	398	16.33%		
Jun-02									



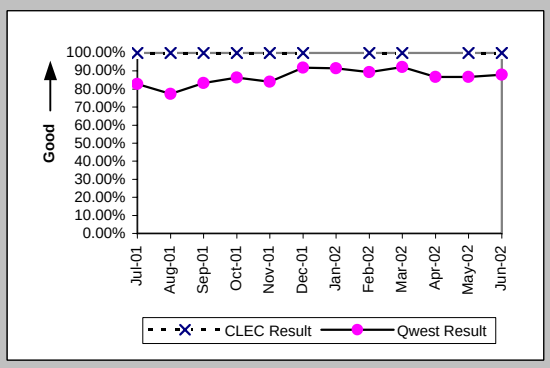
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	461	545	84.59%	-0.6	-1.37
Aug-01	4	4	100.00%	0.00%	481	583	82.50%	-0.92	-1.56
Sep-01	3	3	100.00%	0.00%	429	479	89.56%	-0.59	-1.36
Oct-01	4	4	100.00%	0.00%	422	475	88.84%	-0.71	-1.43
Nov-01	5	5	100.00%	0.00%	324	372	87.10%	-0.85	-1.52
Dec-01	1	1	100.00%	0.00%	265	308	86.04%	-0.4	-1.24
Jan-02	3	3	100.00%	0.00%	281	304	92.43%	-0.49	-1.3
Feb-02					248	266	93.23%		
Mar-02	2	2	100.00%	0.00%	266	301	88.37%	-0.51	-1.31
Apr-02	2	2	100.00%	0.00%	352	381	92.39%	-0.4	-1.25
May-02					375	419	89.50%		
Jun-02	2	4	50.00%	50.00%	392	455	86.15%	1.64	0



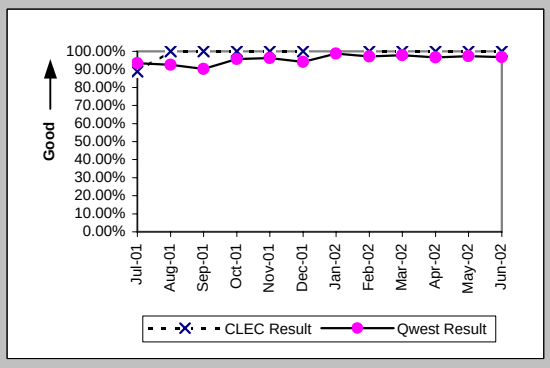
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	335	405	82.72%	-1.11	-1.68
Aug-01	10	10	100.00%	0.00%	243	314	77.39%	-1.68	-2.02
Sep-01	2	2	100.00%	0.00%	229	275	83.27%	-0.63	-1.38
Oct-01	4	4	100.00%	0.00%	201	233	86.27%	-0.79	-1.48
Nov-01	3	3	100.00%	0.00%	185	220	84.09%	-0.75	-1.45
Dec-01	1	1	100.00%	0.00%	159	173	91.91%	-0.3	-1.18
Jan-02					107	117	91.45%		
Feb-02	1	1	100.00%	0.00%	125	140	89.29%	-0.35	-1.21
Mar-02	1	1	100.00%	0.00%	155	168	92.26%	-0.29	-1.18
Apr-02					151	174	86.78%		
May-02	1	1	100.00%	0.00%	222	256	86.72%	-0.39	-1.24
Jun-02	1	1	100.00%	0.00%	219	249	87.95%	-0.37	-1.22



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

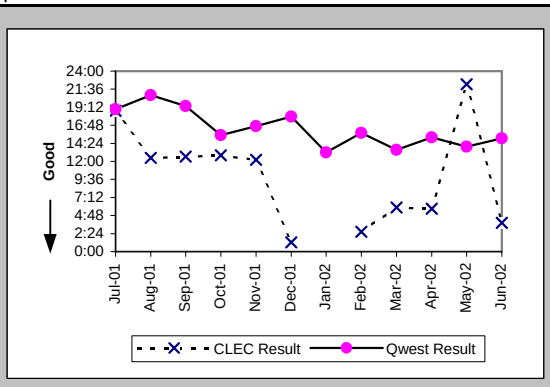
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	475	508	93.50%	0.55	-0.67
Aug-01	13	13	100.00%	0.00%	398	430	92.56%	-1.01	-1.61
Sep-01	4	4	100.00%	0.00%	324	359	90.25%	-0.65	-1.4
Oct-01	4	4	100.00%	0.00%	299	312	95.83%	-0.41	-1.25
Nov-01	6	6	100.00%	0.00%	291	302	96.36%	-0.47	-1.29
Dec-01	1	1	100.00%	0.00%	238	253	94.07%	-0.25	-1.15
Jan-02					169	171	98.83%		
Feb-02	1	1	100.00%	0.00%	204	210	97.14%	-0.17	-1.1
Mar-02	1	1	100.00%	0.00%	226	231	97.84%	-0.15	-1.09
Apr-02	1	1	100.00%	0.00%	261	270	96.67%	-0.19	-1.11
May-02	3	3	100.00%	0.00%	324	333	97.30%	-0.29	-1.17
Jun-02	1	1	100.00%	0.00%	334	345	96.81%	-0.18	-1.11



Checklist #14 - Resale - Business Repair

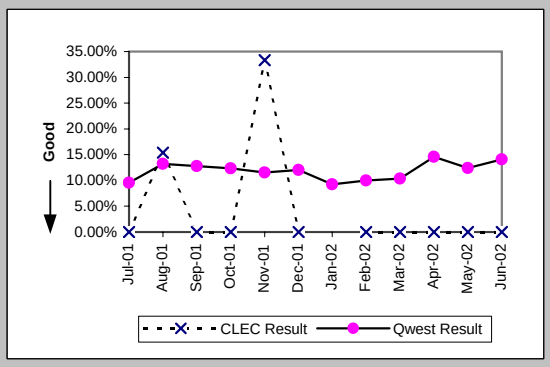
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	168:25	9	18:43	23:20	9630:50	508	18:57	-0.04	-1.02
Aug-01	162:05	13	12:28	8:29	8947:14	430	20:48	-0.98	-1.6
Sep-01	50:37	4	12:39	5:11	6953:11	359	19:22	-0.66	-1.4
Oct-01	51:12	4	12:48	8:29	4831:28	312	15:29	-0.32	-1.19
Nov-01	73:14	6	12:12	9:16	5040:09	302	16:41	-0.71	-1.43
Dec-01	1:13	1	1:13		4544:40	253	17:58	-0.95	-1.58
Jan-02					2255:53	171	13:12		
Feb-02	2:39	1	2:39		3314:57	210	15:47	-0.81	-1.49
Mar-02	5:53	1	5:53		3128:08	231	13:33	-0.5	-1.3
Apr-02	5:43	1	5:43		4100:29	270	15:11	-0.64	-1.39
May-02	66:44	3	22:15	3:56	4645:23	333	13:57	1.13	-0.31
Jun-02	3:50	1	3:50		5190:19	345	15:03	-0.81	-1.49



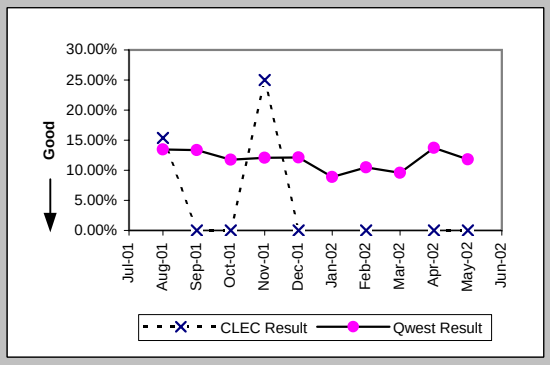
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	9	0.00%	0.00%	49	514	9.53%	-0.97	-1.59
Aug-01	2	13	15.38%	36.08%	60	454	13.22%	0.27	-0.83
Sep-01	0	4	0.00%	0.00%	47	367	12.81%	-0.76	-1.46
Oct-01	0	4	0.00%	0.00%	39	316	12.34%	-0.75	-1.45
Nov-01	2	6	33.33%	47.14%	35	303	11.55%	1.38	-0.16
Dec-01	0	1	0.00%	0.00%	31	257	12.06%	-0.37	-1.22
Jan-02					16	173	9.25%		
Feb-02	0	1	0.00%	0.00%	21	210	10.00%	-0.33	-1.2
Mar-02	0	1	0.00%	0.00%	24	232	10.34%	-0.34	-1.21
Apr-02	0	1	0.00%	0.00%	40	274	14.60%	-0.41	-1.25
May-02	0	3	0.00%	0.00%	42	338	12.43%	-0.65	-1.39
Jun-02	0	1	0.00%	0.00%	49	348	14.08%	-0.4	-1.25



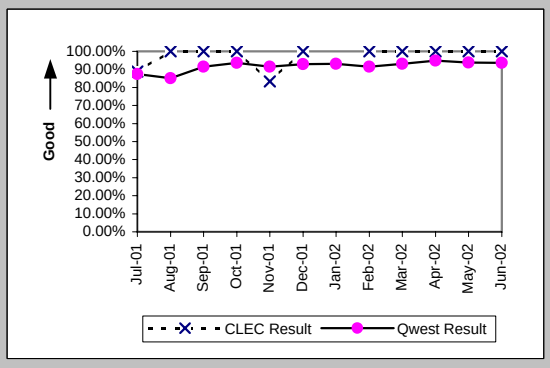
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	13	15.38%	36.08%	55	409	13.45%	0.25	-0.85
Sep-01	0	1	0.00%	0.00%	46	344	13.37%	-0.39	-1.24
Oct-01	0	3	0.00%	0.00%	33	281	11.74%	-0.63	-1.38
Nov-01	1	4	25.00%	43.30%	32	265	12.08%	0.69	-0.58
Dec-01	0	1	0.00%	0.00%	27	223	12.11%	-0.37	-1.23
Jan-02					14	158	8.86%		
Feb-02	0	1	0.00%	0.00%	20	191	10.47%	-0.34	-1.21
Mar-02					21	219	9.59%		
Apr-02	0	1	0.00%	0.00%	35	255	13.73%	-0.4	-1.24
May-02	0	2	0.00%	0.00%	37	313	11.82%	-0.52	-1.31
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

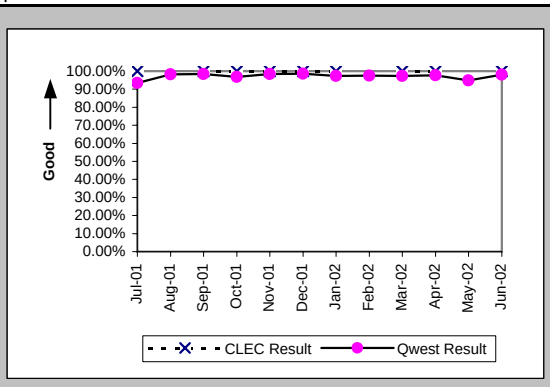
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	449	514	87.35%	-0.14	-1.08
Aug-01	13	13	100.00%	0.00%	386	454	85.02%	-1.49	-1.91
Sep-01	4	4	100.00%	0.00%	336	367	91.55%	-0.6	-1.37
Oct-01	4	4	100.00%	0.00%	296	316	93.67%	-0.52	-1.31
Nov-01	5	6	83.33%	37.27%	277	303	91.42%	0.64	-0.61
Dec-01	1	1	100.00%	0.00%	239	257	93.00%	-0.27	-1.17
Jan-02					161	173	93.06%		
Feb-02	1	1	100.00%	0.00%	192	210	91.43%	-0.31	-1.19
Mar-02	1	1	100.00%	0.00%	216	232	93.10%	-0.27	-1.17
Apr-02	1	1	100.00%	0.00%	260	274	94.89%	-0.23	-1.14
May-02	3	3	100.00%	0.00%	317	338	93.79%	-0.44	-1.27
Jun-02	1	1	100.00%	0.00%	326	348	93.68%	-0.26	-1.16



Checklist #14 - Resale - Business Repair

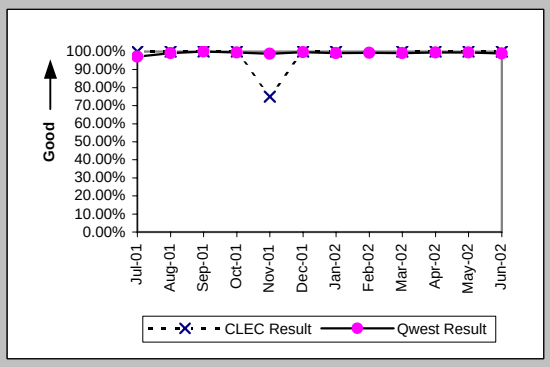
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	283	303	93.40%	-0.64	-1.39
Aug-01					175	178	98.31%		
Sep-01	3	3	100.00%	0.00%	127	129	98.45%	-0.21	-1.13
Oct-01	4	4	100.00%	0.00%	179	185	96.76%	-0.36	-1.22
Nov-01	2	2	100.00%	0.00%	130	132	98.48%	-0.17	-1.11
Dec-01	4	4	100.00%	0.00%	143	145	98.62%	-0.23	-1.14
Jan-02	2	2	100.00%	0.00%	144	148	97.30%	-0.23	-1.14
Feb-02					121	124	97.58%		
Mar-02	1	1	100.00%	0.00%	144	148	97.30%	-0.17	-1.1
Apr-02	2	2	100.00%	0.00%	132	135	97.78%	-0.21	-1.13
May-02					185	195	94.87%		
Jun-02	1	1	100.00%	0.00%	158	161	98.14%	-0.14	-1.08



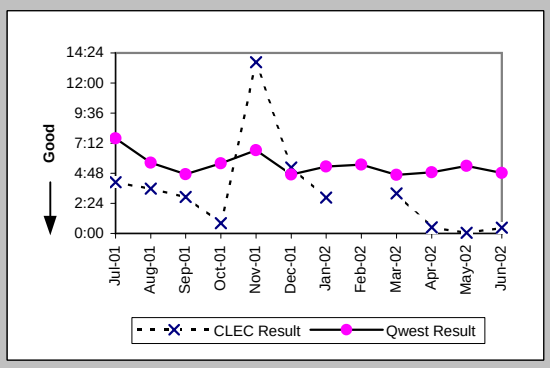
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	513	528	97.16%	-0.51	-1.31
Aug-01	9	9	100.00%	0.00%	366	369	99.19%	-0.27	-1.16
Sep-01	8	8	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	351	353	99.43%	-0.22	-1.14
Nov-01	3	4	75.00%	43.30%	337	341	98.83%	1.94	0.18
Dec-01	7	7	100.00%	0.00%	335	336	99.70%	-0.14	-1.09
Jan-02	5	5	100.00%	0.00%	365	368	99.18%	-0.2	-1.12
Feb-02					308	310	99.35%		
Mar-02	2	2	100.00%	0.00%	350	353	99.15%	-0.13	-1.08
Apr-02	4	4	100.00%	0.00%	383	385	99.48%	-0.14	-1.09
May-02	1	1	100.00%	0.00%	380	382	99.48%	-0.07	-1.04
Jun-02	1	1	100.00%	0.00%	369	373	98.93%	-0.1	-1.06



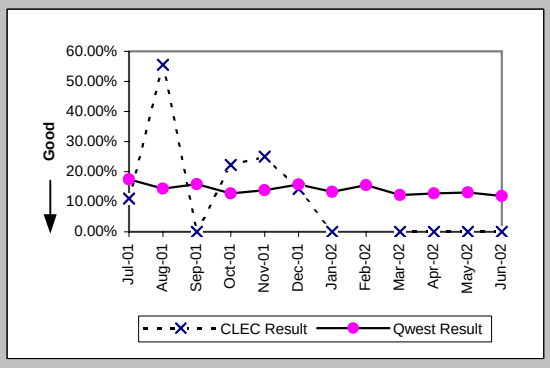
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36:44	9	4:05	3:47	4008:21	528	7:35	-0.78	-1.48
Aug-01	32:14	9	3:35	5:39	2080:47	369	5:38	-0.58	-1.35
Sep-01	23:22	8	2:55	3:16	1227:50	259	4:44	-0.69	-1.42
Oct-01	7:20	9	0:49	0:32	1975:15	353	5:36	-1.54	-1.94
Nov-01	54:41	4	13:40	23:05	2262:33	341	6:38	1.35	-0.18
Dec-01	36:54	7	5:16	8:03	1576:50	336	4:42	0.44	-0.73
Jan-02	14:21	5	2:52	4:17	1965:31	368	5:20	-0.6	-1.37
Feb-02					1698:28	310	5:29		
Mar-02	6:24	2	3:12	4:07	1647:10	353	4:40	-0.23	-1.14
Apr-02	1:55	4	0:29	0:30	1872:34	385	4:52	-1.1	-1.67
May-02	0:03	1	0:03		2056:13	382	5:23	-0.41	-1.25
Jun-02	0:27	1	0:27		1804:21	373	4:50	-0.47	-1.29



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

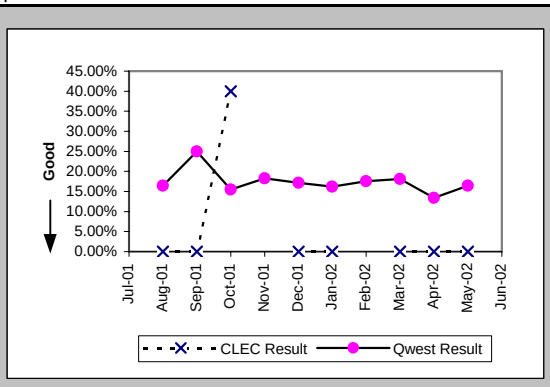
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	9	11.11%	31.43%	92	528	17.42%	-0.5	-1.3
Aug-01	5	9	55.56%	49.69%	53	370	14.32%	2.81	0.71
Sep-01	0	8	0.00%	0.00%	41	259	15.83%	-1.21	-1.73
Oct-01	2	9	22.22%	41.57%	45	353	12.75%	0.8	-0.51
Nov-01	1	4	25.00%	43.30%	47	341	13.78%	0.59	-0.64
Dec-01	1	7	14.29%	34.99%	53	336	15.77%	-0.11	-1.06
Jan-02	0	5	0.00%	0.00%	49	368	13.32%	-0.87	-1.53
Feb-02					48	310	15.48%		
Mar-02	0	2	0.00%	0.00%	43	353	12.18%	-0.53	-1.32
Apr-02	0	4	0.00%	0.00%	49	385	12.73%	-0.76	-1.46
May-02	0	1	0.00%	0.00%	50	382	13.09%	-0.39	-1.24
Jun-02	0	1	0.00%	0.00%	45	377	11.94%	-0.37	-1.22



Checklist #14 - Resale - Business Repair

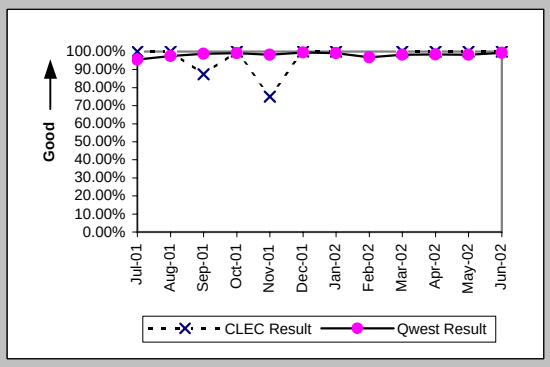
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	31	189	16.40%	-0.62	-1.38
Sep-01	0	5	0.00%	0.00%	34	136	25.00%	-1.27	-1.77
Oct-01	2	5	40.00%	48.99%	27	174	15.52%	1.27	-0.23
Nov-01					30	164	18.29%		
Dec-01	0	2	0.00%	0.00%	24	140	17.14%	-0.64	-1.39
Jan-02	0	4	0.00%	0.00%	28	173	16.19%	-0.87	-1.53
Feb-02					24	137	17.52%		
Mar-02	0	2	0.00%	0.00%	29	160	18.13%	-0.66	-1.4
Apr-02	0	2	0.00%	0.00%	23	172	13.37%	-0.55	-1.34
May-02	0	1	0.00%	0.00%	36	219	16.44%	-0.44	-1.27
Jun-02									



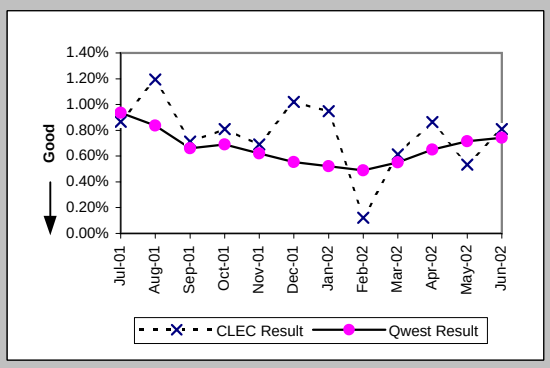
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	505	528	95.64%	-0.63	-1.39
Aug-01	9	9	100.00%	0.00%	361	370	97.57%	-0.47	-1.28
Sep-01	7	8	87.50%	33.07%	256	259	98.84%	1.6	-0.03
Oct-01	9	9	100.00%	0.00%	350	353	99.15%	-0.27	-1.17
Nov-01	3	4	75.00%	43.30%	335	341	98.24%	1.78	0.08
Dec-01	7	7	100.00%	0.00%	334	336	99.40%	-0.2	-1.12
Jan-02	5	5	100.00%	0.00%	365	368	99.18%	-0.2	-1.12
Feb-02					300	310	96.77%		
Mar-02	2	2	100.00%	0.00%	347	353	98.30%	-0.19	-1.11
Apr-02	4	4	100.00%	0.00%	379	385	98.44%	-0.25	-1.15
May-02	1	1	100.00%	0.00%	375	382	98.17%	-0.14	-1.08
Jun-02	1	1	100.00%	0.00%	374	377	99.20%	-0.09	-1.05



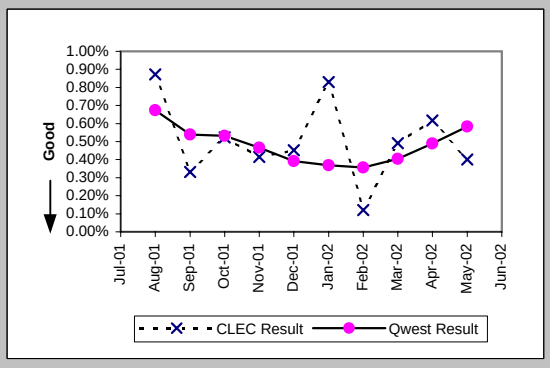
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	2307	0.87%	9.27%	1587	169517	0.94%	-0.34	-1.21
Aug-01	26	2178	1.19%	10.86%	1407	168327	0.84%	1.82	0.11
Sep-01	15	2109	0.71%	8.40%	1105	167280	0.66%	0.29	-0.83
Oct-01	17	2103	0.81%	8.95%	1144	165659	0.69%	0.65	-0.61
Nov-01	15	2173	0.69%	8.28%	1016	163812	0.62%	0.41	-0.75
Dec-01	9	883	1.02%	10.04%	901	162735	0.55%	1.86	0.13
Jan-02	8	844	0.95%	9.69%	845	162071	0.52%	1.72	0.04
Feb-02	1	826	0.12%	3.48%	786	160565	0.49%	-1.51	-1.92
Mar-02	5	814	0.61%	7.81%	886	160407	0.55%	0.24	-0.86
Apr-02	7	811	0.86%	9.25%	1040	159746	0.65%	0.75	-0.54
May-02	4	750	0.53%	7.28%	1139	159460	0.71%	-0.59	-1.36
Jun-02	6	742	0.81%	8.96%	1180	159095	0.74%	0.21	-0.87



Trouble Rate (Percent) (MR-8*) (Parity)

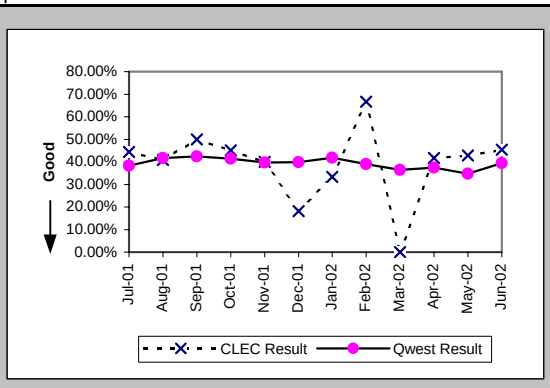
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	19	2178	0.87%	9.30%	1134	168327	0.67%	1.13	-0.32
Sep-01	7	2109	0.33%	5.75%	902	167280	0.54%	-1.29	-1.79
Oct-01	11	2103	0.52%	7.21%	882	165659	0.53%	-0.06	-1.04
Nov-01	9	2173	0.41%	6.42%	763	163812	0.47%	-0.35	-1.21
Dec-01	4	883	0.45%	6.72%	637	162735	0.39%	0.29	-0.82
Jan-02	7	844	0.83%	9.07%	599	162071	0.37%	2.2	0.33
Feb-02	1	826	0.12%	3.48%	573	160565	0.36%	-1.13	-1.69
Mar-02	4	814	0.49%	6.99%	649	160407	0.40%	0.39	-0.76
Apr-02	5	811	0.62%	7.83%	782	159746	0.49%	0.52	-0.69
May-02	3	750	0.40%	6.31%	930	159460	0.58%	-0.66	-1.4
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

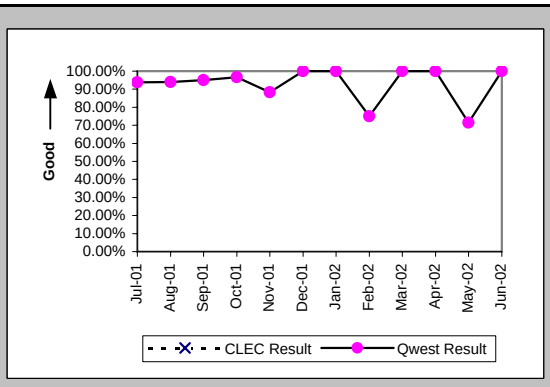
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	36	44.44%	49.69%	987	2574	38.35%	0.75	-0.55
Aug-01	18	44	40.91%	49.17%	1009	2416	41.76%	-0.11	-1.07
Sep-01	15	30	50.00%	50.00%	816	1921	42.48%	0.82	-0.5
Oct-01	14	31	45.16%	49.77%	811	1955	41.48%	0.41	-0.75
Nov-01	10	25	40.00%	48.99%	669	1685	39.70%	0.04	-0.98
Dec-01	2	11	18.18%	38.57%	596	1497	39.81%	-1.46	-1.89
Jan-02	4	12	33.33%	47.14%	607	1452	41.80%	-0.59	-1.36
Feb-02	2	3	66.67%	47.14%	503	1289	39.02%	0.85	-0.48
Mar-02	0	5	0.00%	0.00%	507	1393	36.40%	-1.69	-2.03
Apr-02	5	12	41.67%	49.30%	621	1661	37.39%	0.31	-0.81
May-02	3	7	42.86%	49.49%	608	1747	34.80%	0.44	-0.73
Jun-02	5	11	45.45%	49.79%	770	1950	39.49%	0.4	-0.76



Checklist #14 - Resale - Centrex Installation

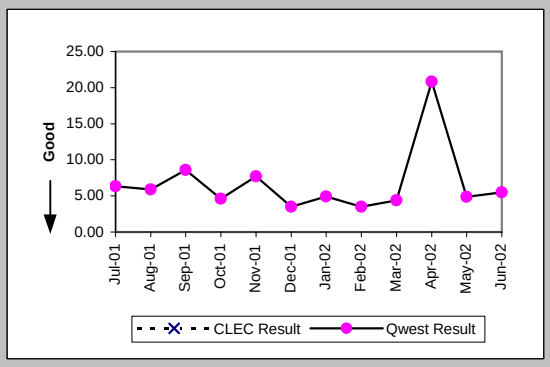
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	32	93.75%		
Aug-01					31	33	93.94%		
Sep-01					19	20	95.00%		
Oct-01					29	30	96.67%		
Nov-01					15	17	88.24%		
Dec-01					2	2	100.00%		
Jan-02					10	10	100.00%		
Feb-02					3	4	75.00%		
Mar-02					4	4	100.00%		
Apr-02					6	6	100.00%		
May-02					5	7	71.43%		
Jun-02					2	2	100.00%		



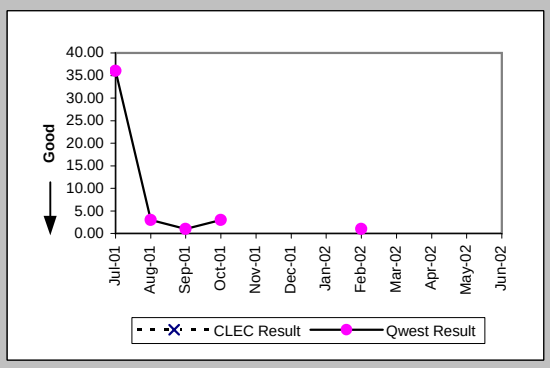
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					215	34	6.32		
Aug-01					201	34	5.91		
Sep-01					172	20	8.60		
Oct-01					138	30	4.60		
Nov-01					131	17	7.71		
Dec-01					7	2	3.50		
Jan-02					49	10	4.90		
Feb-02					14	4	3.50		
Mar-02					22	5	4.40		
Apr-02					125	6	20.83		
May-02					34	7	4.86		
Jun-02					11	2	5.50		



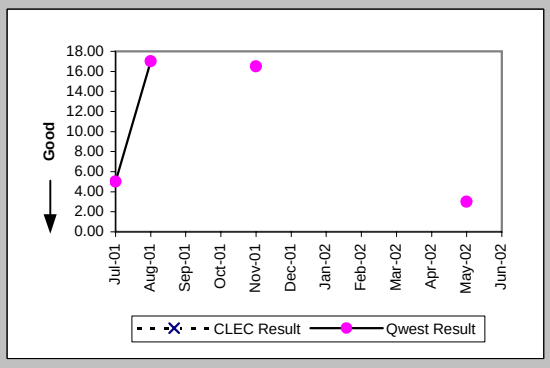
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	1	36.00		
Aug-01					3	1	3.00		
Sep-01					1	1	1.00		
Oct-01					3	1	3.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

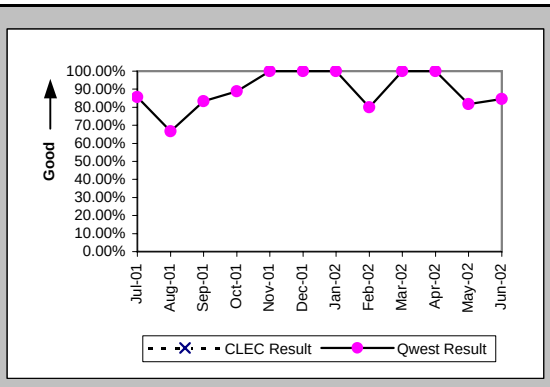
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					17	1	17.00		
Sep-01									
Oct-01									
Nov-01					33	2	16.50		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					6	2	3.00		
Jun-02									



Checklist #14 - Resale - Centrex Installation

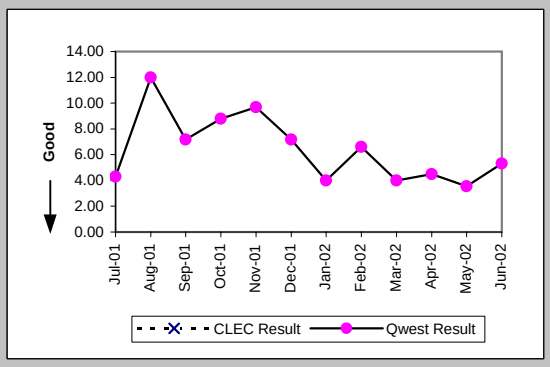
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					4	6	66.67%		
Sep-01					5	6	83.33%		
Oct-01					8	9	88.89%		
Nov-01					3	3	100.00%		
Dec-01					6	6	100.00%		
Jan-02					1	1	100.00%		
Feb-02					4	5	80.00%		
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					9	11	81.82%		
Jun-02					11	13	84.62%		



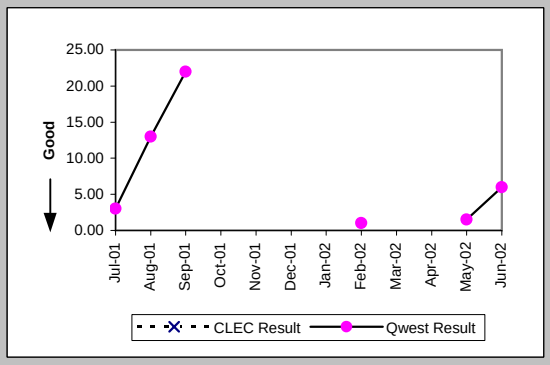
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	7	4.29		
Aug-01					72	6	12.00		
Sep-01					43	6	7.17		
Oct-01					79	9	8.78		
Nov-01					29	3	9.67		
Dec-01					43	6	7.17		
Jan-02					4	1	4.00		
Feb-02					33	5	6.60		
Mar-02					8	2	4.00		
Apr-02					9	2	4.50		
May-02					39	11	3.55		
Jun-02					69	13	5.31		



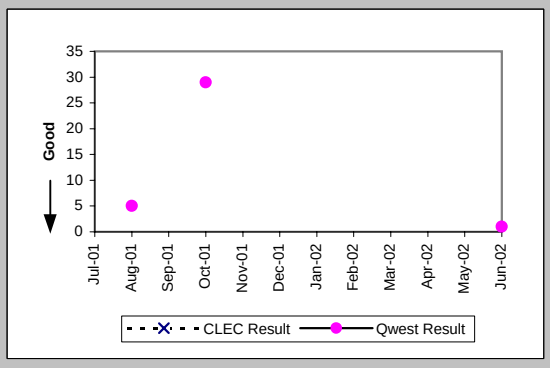
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	1	3.00		
Aug-01					13	1	13.00		
Sep-01					22	1	22.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02					3	2	1.50		
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

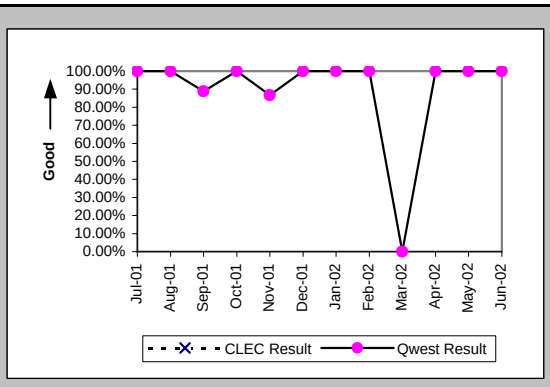
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1	5.00		
Sep-01									
Oct-01					29	1	29.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	1.00		



Checklist #14 - Resale - Centrex Installation

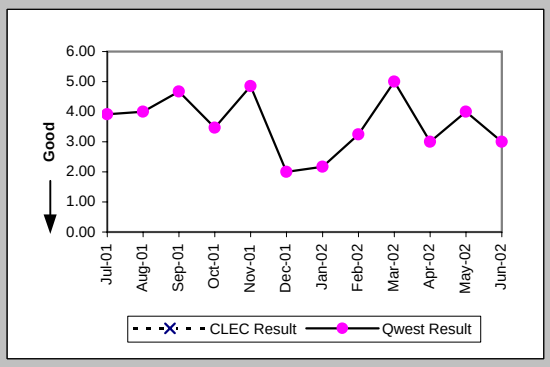
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	32	100.00%		
Aug-01					26	26	100.00%		
Sep-01					8	9	88.89%		
Oct-01					16	16	100.00%		
Nov-01					13	15	86.67%		
Dec-01					1	1	100.00%		
Jan-02					6	6	100.00%		
Feb-02					4	4	100.00%		
Mar-02					0	1	0.00%		
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



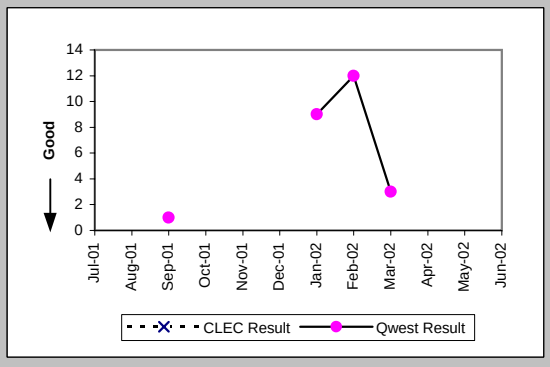
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					125	32	3.91		
Aug-01					92	23	4.00		
Sep-01					42	9	4.67		
Oct-01					52	15	3.47		
Nov-01					63	13	4.85		
Dec-01					2	1	2.00		
Jan-02					13	6	2.17		
Feb-02					13	4	3.25		
Mar-02					5	1	5.00		
Apr-02					3	1	3.00		
May-02					4	1	4.00		
Jun-02					3	1	3.00		



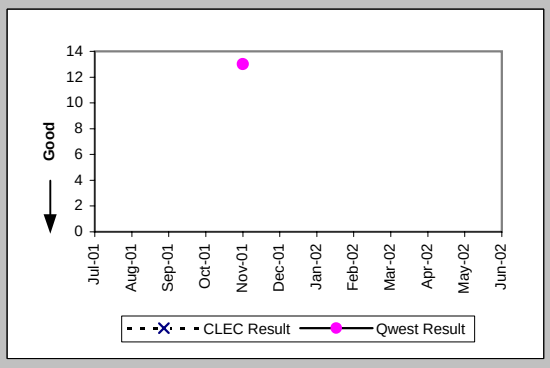
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					9	1	9.00		
Feb-02					12	1	12.00		
Mar-02					3	1	3.00		
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

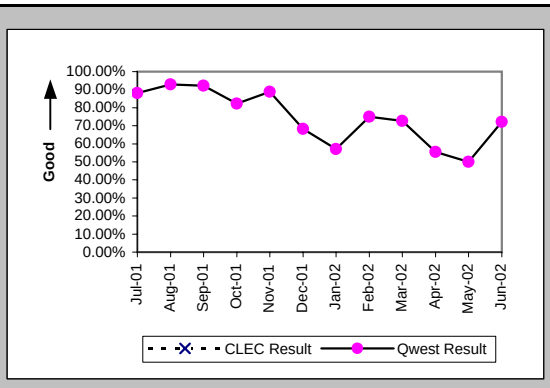
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					26	2	13.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

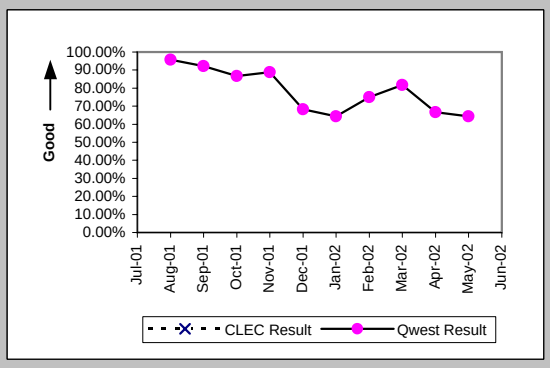
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					81	92	88.04%		
Aug-01					65	70	92.86%		
Sep-01					47	51	92.16%		
Oct-01					37	45	82.22%		
Nov-01					40	45	88.89%		
Dec-01					15	22	68.18%		
Jan-02					8	14	57.14%		
Feb-02					12	16	75.00%		
Mar-02					8	11	72.73%		
Apr-02					5	9	55.56%		
May-02					7	14	50.00%		
Jun-02					13	18	72.22%		



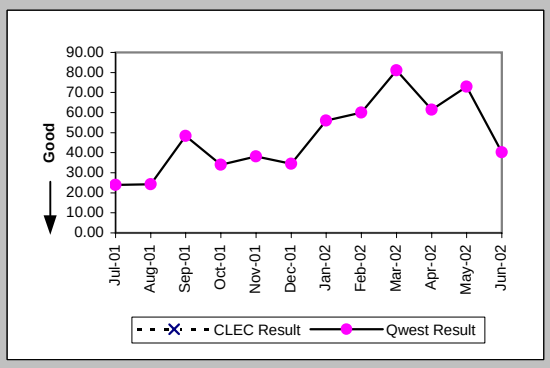
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					67	70	95.71%		
Sep-01					47	51	92.16%		
Oct-01					39	45	86.67%		
Nov-01					40	45	88.89%		
Dec-01					15	22	68.18%		
Jan-02					9	14	64.29%		
Feb-02					12	16	75.00%		
Mar-02					9	11	81.82%		
Apr-02					6	9	66.67%		
May-02					9	14	64.29%		
Jun-02									



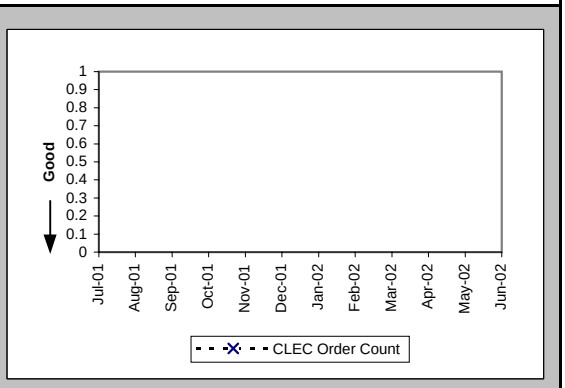
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					144	6	24.00		
Aug-01					218	9	24.22		
Sep-01					242	5	48.40		
Oct-01					373	11	33.91		
Nov-01					495	13	38.08		
Dec-01					138	4	34.50		
Jan-02					168	3	56.00		
Feb-02					240	4	60.00		
Mar-02					324	4	81.00		
Apr-02					430	7	61.43		
May-02					584	8	73.00		
Jun-02					322	8	40.25		



Checklist #14 - Resale - Centrex Installation

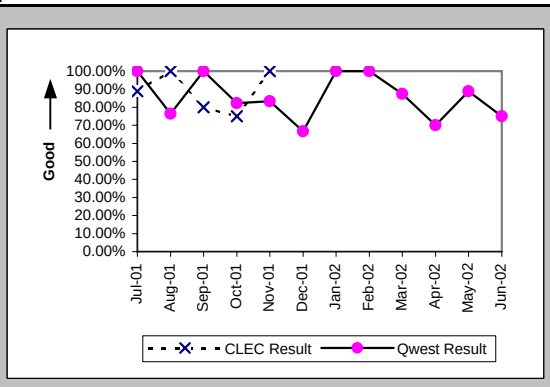
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

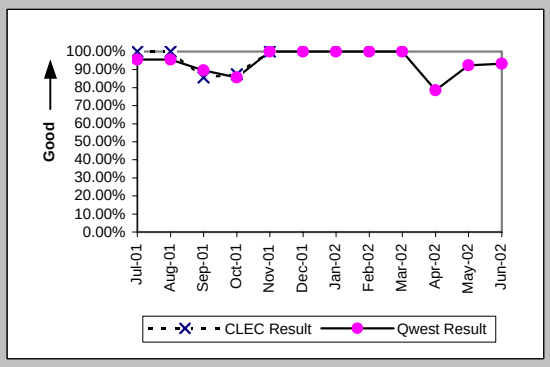
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	21	21	100.00%	N/A	-0.36
Aug-01	4	4	100.00%	0.00%	13	17	76.47%	-1	-1.61
Sep-01	4	5	80.00%	40.00%	11	11	100.00%	N/A	-0.38
Oct-01	3	4	75.00%	43.30%	14	17	82.35%	0.24	-0.85
Nov-01	2	2	100.00%	0.00%	10	12	83.33%	-0.59	-1.36
Dec-01					4	6	66.67%		
Jan-02					7	7	100.00%		
Feb-02					5	5	100.00%		
Mar-02					7	8	87.50%		
Apr-02					7	10	70.00%		
May-02					8	9	88.89%		
Jun-02					9	12	75.00%		



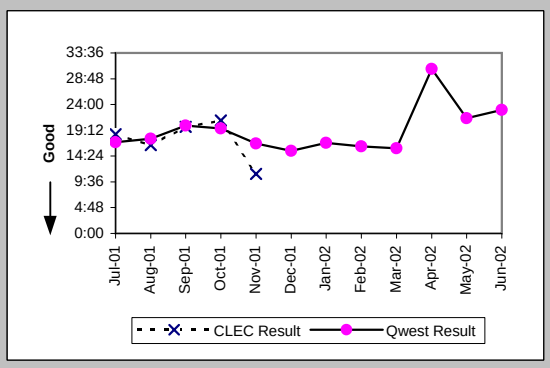
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	22	23	95.65%	-0.6	-1.36
Aug-01	6	6	100.00%	0.00%	22	23	95.65%	-0.47	-1.28
Sep-01	6	7	85.71%	34.99%	17	19	89.47%	0.2	-0.88
Oct-01	7	8	87.50%	33.07%	18	21	85.71%	-0.12	-1.07
Nov-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Dec-01					9	9	100.00%		
Jan-02					10	10	100.00%		
Feb-02					9	9	100.00%		
Mar-02					10	10	100.00%		
Apr-02					11	14	78.57%		
May-02					12	13	92.31%		
Jun-02					14	15	93.33%		



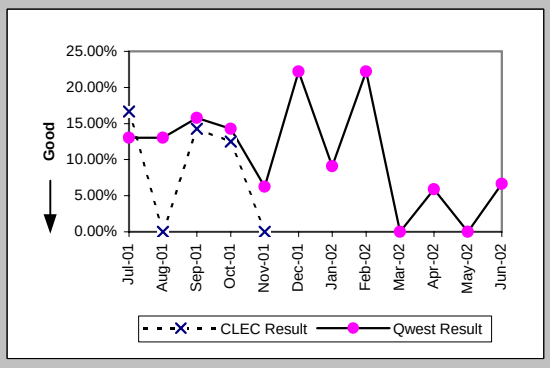
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	221:47	12	18:29	13:24	389:46	23	16:57	0.21	-0.87
Aug-01	98:42	6	16:27	6:17	405:08	23	17:37	-0.2	-1.12
Sep-01	138:40	7	19:49	16:04	381:00	19	20:03	-0.02	-1.01
Oct-01	168:06	8	21:01	21:05	410:12	21	19:32	0.16	-0.9
Nov-01	22:10	2	11:05	11:58	251:13	15	16:45	-0.65	-1.4
Dec-01					138:16	9	15:22		
Jan-02					168:28	10	16:51		
Feb-02					145:51	9	16:12		
Mar-02					158:45	10	15:52		
Apr-02					429:06	14	30:39		
May-02					279:03	13	21:28		
Jun-02					344:45	15	22:59		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

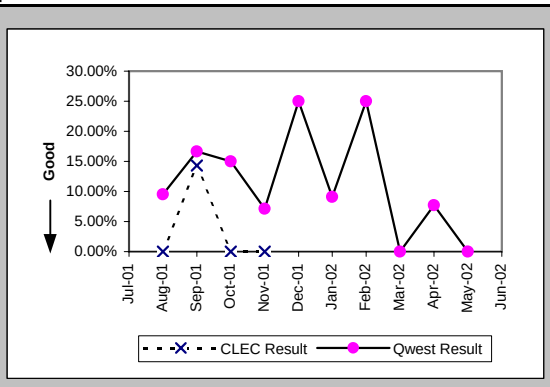
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	12	16.67%	37.27%	3	23	13.04%	0.22	-0.87
Aug-01	0	7	0.00%	0.00%	3	23	13.04%	-0.9	-1.55
Sep-01	1	7	14.29%	34.99%	3	19	15.79%	-0.09	-1.06
Oct-01	1	8	12.50%	33.07%	3	21	14.29%	-0.12	-1.07
Nov-01	0	3	0.00%	0.00%	1	16	6.25%	-0.41	-1.25
Dec-01					2	9	22.22%		
Jan-02					1	11	9.09%		
Feb-02					2	9	22.22%		
Mar-02					0	11	0.00%		
Apr-02					1	17	5.88%		
May-02					0	13	0.00%		
Jun-02					1	15	6.67%		



Checklist #14 - Resale - Centrex Repair

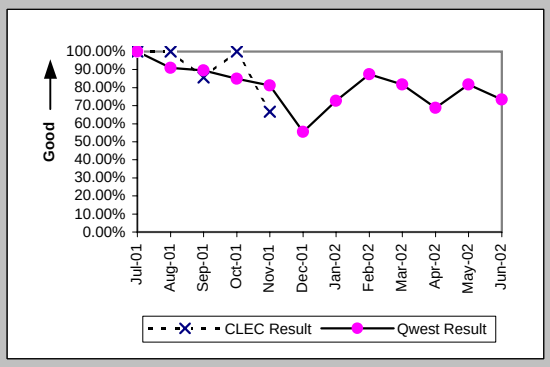
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	2	21	9.52%	-0.65	-1.4
Sep-01	1	7	14.29%	34.99%	3	18	16.67%	-0.14	-1.09
Oct-01	0	5	0.00%	0.00%	3	20	15.00%	-0.84	-1.51
Nov-01	0	3	0.00%	0.00%	1	14	7.14%	-0.44	-1.27
Dec-01					2	8	25.00%		
Jan-02					1	11	9.09%		
Feb-02					2	8	25.00%		
Mar-02					0	11	0.00%		
Apr-02					1	13	7.69%		
May-02					0	12	0.00%		
Jun-02									



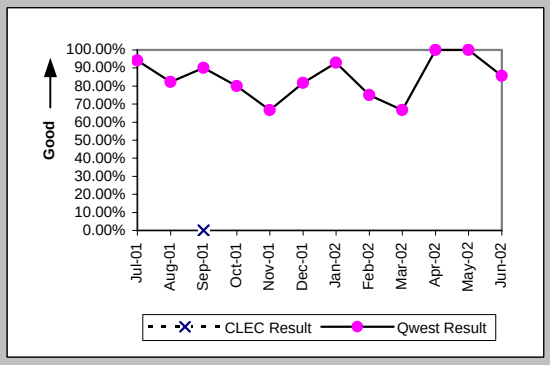
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	20	20	100.00%	N/A	N/A
Aug-01	7	7	100.00%	0.00%	20	22	90.91%	-0.73	-1.44
Sep-01	6	7	85.71%	34.99%	17	19	89.47%	0.2	-0.88
Oct-01	8	8	100.00%	0.00%	17	20	85.00%	-1	-1.61
Nov-01	2	3	66.67%	47.14%	13	16	81.25%	0.43	-0.74
Dec-01					5	9	55.56%		
Jan-02					8	11	72.73%		
Feb-02					7	8	87.50%		
Mar-02					9	11	81.82%		
Apr-02					11	16	68.75%		
May-02					9	11	81.82%		
Jun-02					11	15	73.33%		



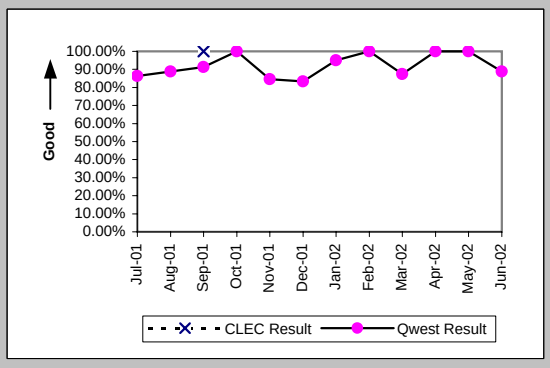
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	17	94.12%		
Aug-01					14	17	82.35%		
Sep-01	0	1	0.00%	0.00%	18	20	90.00%	1.53	-0.07
Oct-01					8	10	80.00%		
Nov-01					6	9	66.67%		
Dec-01					9	11	81.82%		
Jan-02					13	14	92.86%		
Feb-02					6	8	75.00%		
Mar-02					2	3	66.67%		
Apr-02					9	9	100.00%		
May-02					6	6	100.00%		
Jun-02					6	7	85.71%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

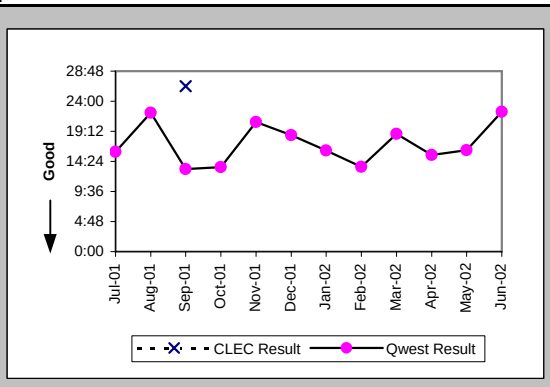
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	22	86.36%		
Aug-01					24	27	88.89%		
Sep-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Oct-01					14	14	100.00%		
Nov-01					11	13	84.62%		
Dec-01					10	12	83.33%		
Jan-02					19	20	95.00%		
Feb-02					8	8	100.00%		
Mar-02					7	8	87.50%		
Apr-02					13	13	100.00%		
May-02					12	12	100.00%		
Jun-02					8	9	88.89%		



Checklist #14 - Resale - Centrex Repair

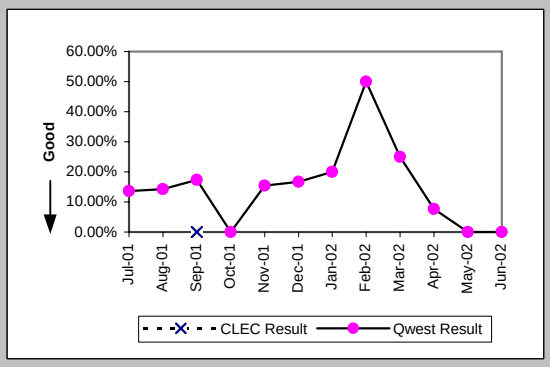
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					350:05	22	15:55		
Aug-01					598:40	27	22:10		
Sep-01	26:24	1	26:24		303:23	23	13:11	1.29	-0.22
Oct-01					188:35	14	13:28		
Nov-01					269:12	13	20:42		
Dec-01					222:49	12	18:34		
Jan-02					322:39	20	16:08		
Feb-02					108:17	8	13:32		
Mar-02					150:35	8	18:49		
Apr-02					200:08	13	15:24		
May-02					194:20	12	16:12		
Jun-02					200:38	9	22:18		



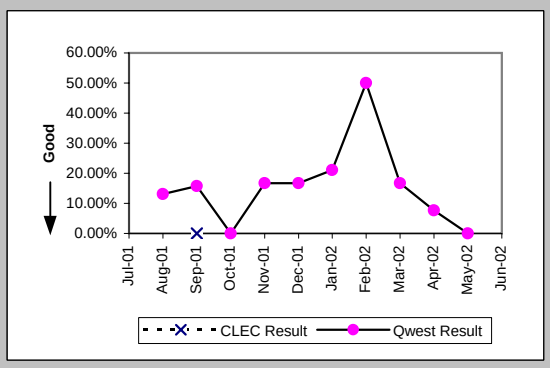
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	22	13.64%		
Aug-01					4	28	14.29%		
Sep-01	0	1	0.00%	0.00%	4	23	17.39%	-0.45	-1.27
Oct-01					0	14	0.00%		
Nov-01					2	13	15.38%		
Dec-01					2	12	16.67%		
Jan-02					4	20	20.00%		
Feb-02					4	8	50.00%		
Mar-02					2	8	25.00%		
Apr-02					1	13	7.69%		
May-02					0	12	0.00%		
Jun-02					0	9	0.00%		



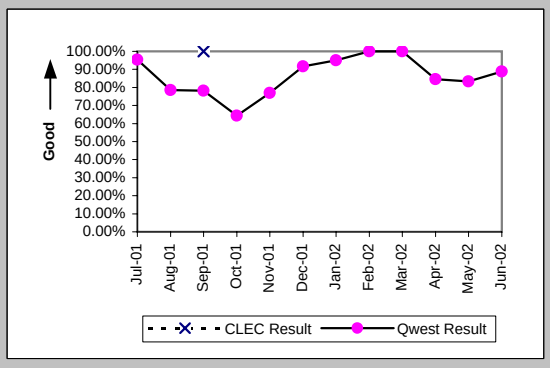
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	23	13.04%		
Sep-01	0	1	0.00%	0.00%	3	19	15.79%	-0.42	-1.26
Oct-01					0	13	0.00%		
Nov-01					2	12	16.67%		
Dec-01					2	12	16.67%		
Jan-02					4	19	21.05%		
Feb-02					4	8	50.00%		
Mar-02					1	6	16.67%		
Apr-02					1	13	7.69%		
May-02					0	12	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

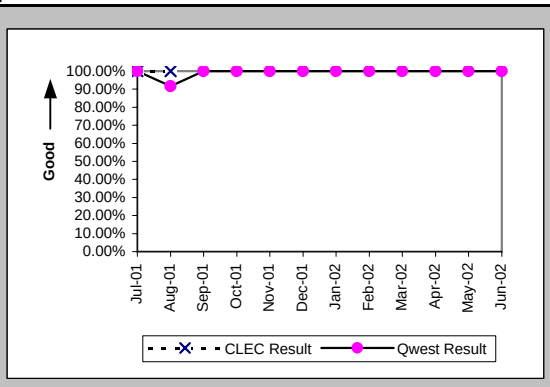
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	22	95.45%		
Aug-01					22	28	78.57%		
Sep-01	1	1	100.00%	0.00%	18	23	78.26%	-0.52	-1.31
Oct-01					9	14	64.29%		
Nov-01					10	13	76.92%		
Dec-01					11	12	91.67%		
Jan-02					19	20	95.00%		
Feb-02					8	8	100.00%		
Mar-02					8	8	100.00%		
Apr-02					11	13	84.62%		
May-02					10	12	83.33%		
Jun-02					8	9	88.89%		



Checklist #14 - Resale - Centrex Repair

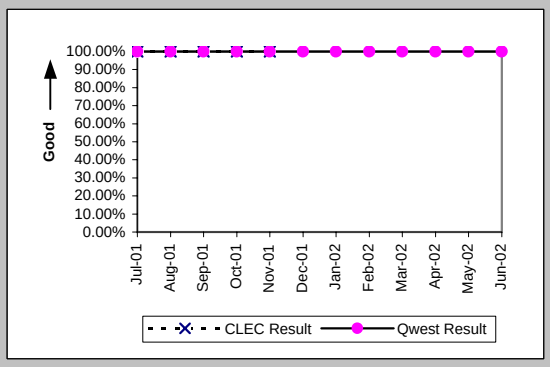
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Sep-01					6	6	100.00%		
Oct-01					7	7	100.00%		
Nov-01					8	8	100.00%		
Dec-01					5	5	100.00%		
Jan-02					4	4	100.00%		
Feb-02					10	10	100.00%		
Mar-02					6	6	100.00%		
Apr-02					3	3	100.00%		
May-02					8	8	100.00%		
Jun-02					5	5	100.00%		



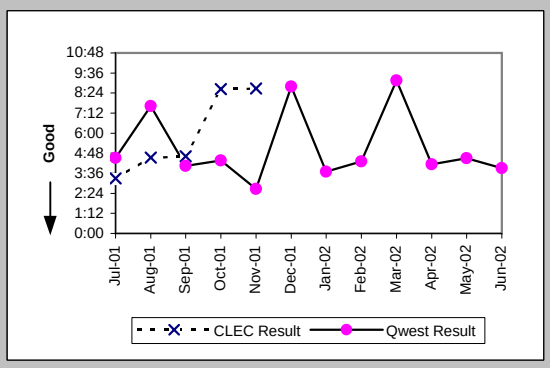
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	31	31	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	27	27	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	19	19	100.00%	N/A	N/A
Dec-01					13	13	100.00%		
Jan-02					12	12	100.00%		
Feb-02					18	18	100.00%		
Mar-02					14	14	100.00%		
Apr-02					16	16	100.00%		
May-02					20	20	100.00%		
Jun-02					9	9	100.00%		



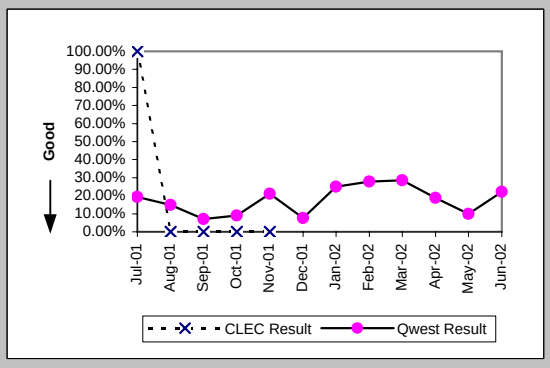
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9:55	3	3:18	2:11	140:07	31	4:31	-0.43	-1.26
Aug-01	9:04	2	4:32	1:45	205:26	27	7:37	-0.44	-1.27
Sep-01	9:14	2	4:37	3:15	56:34	14	4:02	0.6	-0.64
Oct-01	8:38	1	8:38		96:00	22	4:22	1.21	-0.27
Nov-01	17:22	2	8:41	9:47	50:34	19	2:40	2.01	0.22
Dec-01					114:15	13	8:47		
Jan-02					44:25	12	3:42		
Feb-02					77:19	18	4:18		
Mar-02					128:02	14	9:09		
Apr-02					66:06	16	4:08		
May-02					89:53	20	4:30		
Jun-02					35:09	9	3:54		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

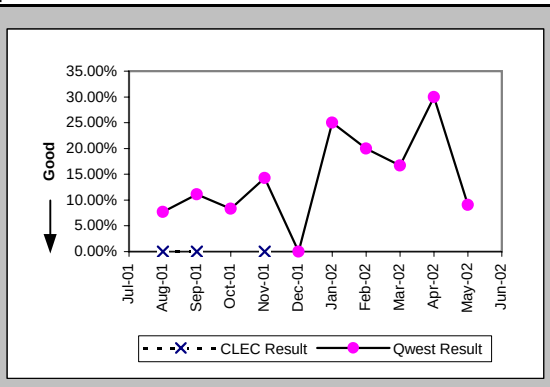
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	6	31	19.35%	2.6	0.58
Aug-01	0	2	0.00%	0.00%	4	27	14.81%	-0.57	-1.35
Sep-01	0	2	0.00%	0.00%	1	14	7.14%	-0.37	-1.22
Oct-01	0	1	0.00%	0.00%	2	22	9.09%	-0.31	-1.19
Nov-01	0	2	0.00%	0.00%	4	19	21.05%	-0.69	-1.42
Dec-01					1	13	7.69%		
Jan-02					3	12	25.00%		
Feb-02					5	18	27.78%		
Mar-02					4	14	28.57%		
Apr-02					3	16	18.75%		
May-02					2	20	10.00%		
Jun-02					2	9	22.22%		



Checklist #14 - Resale - Centrex Repair

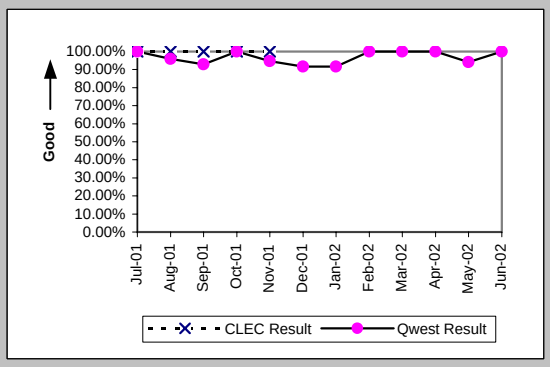
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
Sep-01	0	1	0.00%	0.00%	1	9	11.11%	-0.34	-1.2
Oct-01					1	12	8.33%		
Nov-01	0	1	0.00%	0.00%	2	14	14.29%	-0.39	-1.24
Dec-01					0	8	0.00%		
Jan-02					2	8	25.00%		
Feb-02					2	10	20.00%		
Mar-02					1	6	16.67%		
Apr-02					3	10	30.00%		
May-02					1	11	9.09%		
Jun-02									



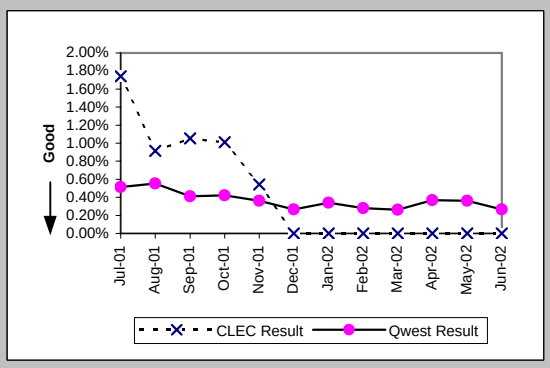
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	29	29	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	24	25	96.00%	-0.28	-1.17
Sep-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Oct-01	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	18	19	94.74%	-0.32	-1.19
Dec-01					11	12	91.67%		
Jan-02					11	12	91.67%		
Feb-02					18	18	100.00%		
Mar-02					13	13	100.00%		
Apr-02					15	15	100.00%		
May-02					16	17	94.12%		
Jun-02					7	7	100.00%		



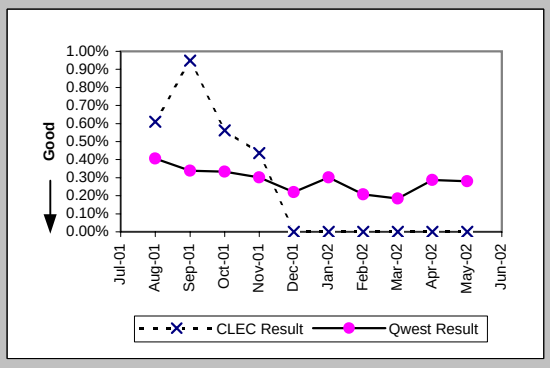
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	862	1.74%	13.08%	76	14765	0.51%	4.89	1.97
Aug-01	9	985	0.91%	9.52%	78	14067	0.55%	1.47	-0.11
Sep-01	10	949	1.05%	10.21%	56	13596	0.41%	2.98	0.81
Oct-01	9	890	1.01%	10.01%	57	13522	0.42%	2.63	0.6
Nov-01	5	919	0.54%	7.36%	48	13262	0.36%	0.89	-0.46
Dec-01	0	8	0.00%	0.00%	34	12726	0.27%	-0.15	-1.09
Jan-02	0	6	0.00%	0.00%	43	12628	0.34%	-0.14	-1.09
Feb-02	0	5	0.00%	0.00%	35	12531	0.28%	-0.12	-1.07
Mar-02	0	5	0.00%	0.00%	33	12522	0.26%	-0.11	-1.07
Apr-02	0	5	0.00%	0.00%	46	12516	0.37%	-0.14	-1.08
May-02	0	5	0.00%	0.00%	45	12458	0.36%	-0.13	-1.08
Jun-02	0	5	0.00%	0.00%	33	12352	0.27%	-0.12	-1.07



Trouble Rate (Percent) (MR-8*) (Parity)

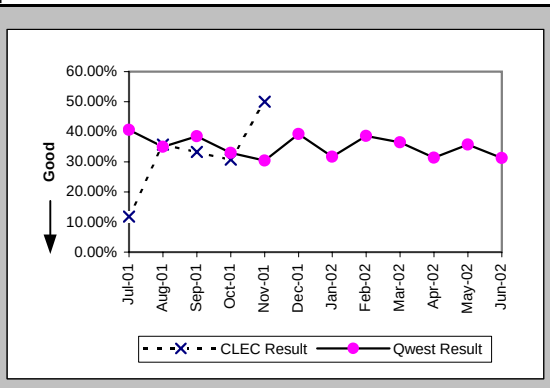
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	985	0.61%	7.78%	57	14067	0.41%	0.97	-0.41
Sep-01	9	949	0.95%	9.69%	46	13596	0.34%	3.13	0.9
Oct-01	5	890	0.56%	7.47%	45	13522	0.33%	1.15	-0.3
Nov-01	4	919	0.44%	6.58%	40	13262	0.30%	0.71	-0.57
Dec-01	0	8	0.00%	0.00%	28	12726	0.22%	-0.13	-1.08
Jan-02	0	6	0.00%	0.00%	38	12628	0.30%	-0.13	-1.08
Feb-02	0	5	0.00%	0.00%	26	12531	0.21%	-0.1	-1.06
Mar-02	0	5	0.00%	0.00%	23	12522	0.18%	-0.1	-1.06
Apr-02	0	5	0.00%	0.00%	36	12516	0.29%	-0.12	-1.07
May-02	0	5	0.00%	0.00%	35	12458	0.28%	-0.12	-1.07
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

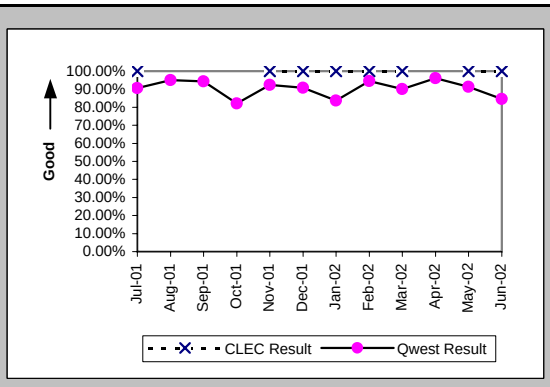
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	17	11.76%	32.22%	52	128	40.63%	-2.28	-2.38
Aug-01	5	14	35.71%	47.92%	42	120	35.00%	0.05	-0.97
Sep-01	5	15	33.33%	47.14%	35	91	38.46%	-0.38	-1.23
Oct-01	4	13	30.77%	46.15%	28	85	32.94%	-0.16	-1.09
Nov-01	5	10	50.00%	50.00%	21	69	30.43%	1.17	-0.29
Dec-01					22	56	39.29%		
Jan-02					20	63	31.75%		
Feb-02					22	57	38.60%		
Mar-02					19	52	36.54%		
Apr-02					21	67	31.34%		
May-02					25	70	35.71%		
Jun-02					15	48	31.25%		



Checklist #14 - Resale - Centrex 21 Installation

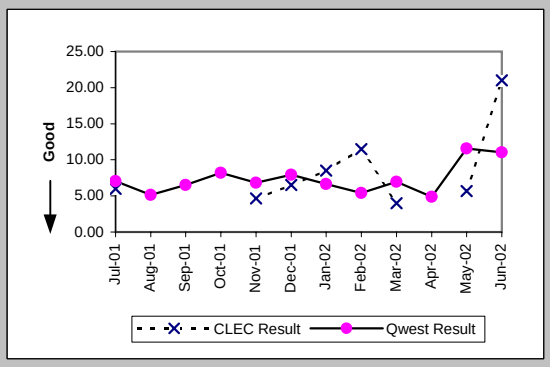
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	29	32	90.63%	-0.32	-1.19
Aug-01					38	40	95.00%		
Sep-01					50	53	94.34%		
Oct-01					46	56	82.14%		
Nov-01	3	3	100.00%	0.00%	36	39	92.31%	-0.48	-1.29
Dec-01	2	2	100.00%	0.00%	49	54	90.74%	-0.44	-1.27
Jan-02	2	2	100.00%	0.00%	51	61	83.61%	-0.62	-1.37
Feb-02	2	2	100.00%	0.00%	52	55	94.55%	-0.33	-1.2
Mar-02	2	2	100.00%	0.00%	63	70	90.00%	-0.46	-1.28
Apr-02					73	76	96.05%		
May-02	3	3	100.00%	0.00%	52	57	91.23%	-0.52	-1.32
Jun-02	3	3	100.00%	0.00%	44	52	84.62%	-0.72	-1.44



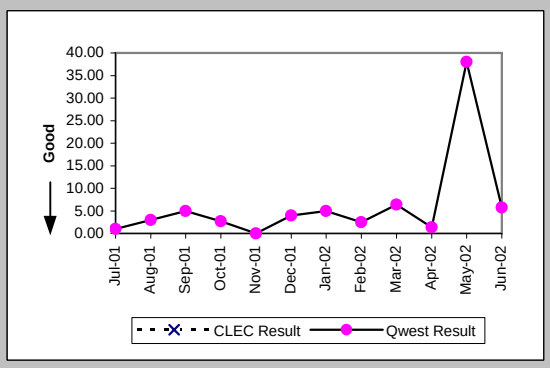
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	1	6.00		240	34	7.06	-0.13	-1.08
Aug-01					210	41	5.12		
Sep-01					345	53	6.51		
Oct-01					467	57	8.19		
Nov-01	14	3	4.67	2.08	273	40	6.82	-0.53	-1.33
Dec-01	13	2	6.50	0.71	429	54	7.94	-0.22	-1.14
Jan-02	17	2	8.50	0.71	418	63	6.63	0.58	-0.65
Feb-02	23	2	11.50	2.12	298	55	5.42	1.55	-0.06
Mar-02	8	2	4.00	1.41	488	70	6.97	-0.52	-1.31
Apr-02					384	79	4.86		
May-02	17	3	5.67	2.08	670	58	11.55	-0.46	-1.28
Jun-02	63	3	21.00	13.53	585	53	11.04	1.21	-0.26



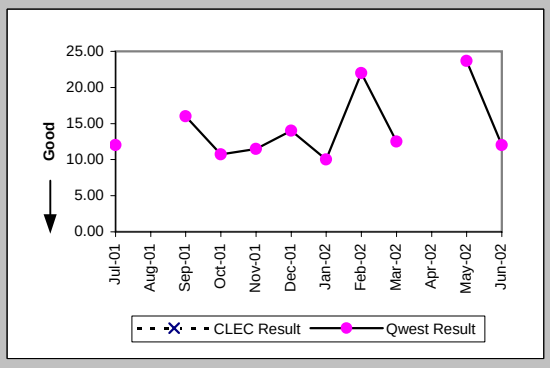
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					6	2	3.00		
Sep-01					10	2	5.00		
Oct-01					8	3	2.67		
Nov-01					0	2	0.00		
Dec-01					4	1	4.00		
Jan-02					35	7	5.00		
Feb-02					5	2	2.50		
Mar-02					32	5	6.40		
Apr-02					4	3	1.33		
May-02					114	3	38.00		
Jun-02					23	4	5.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

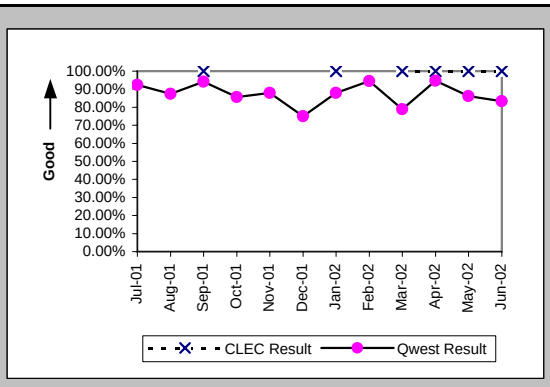
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	2	12.00		
Aug-01									
Sep-01					16	1	16.00		
Oct-01					75	7	10.71		
Nov-01					23	2	11.50		
Dec-01					56	4	14.00		
Jan-02					30	3	10.00		
Feb-02					22	1	22.00		
Mar-02					25	2	12.50		
Apr-02									
May-02					71	3	23.67		
Jun-02					48	4	12.00		



Checklist #14 - Resale - Centrex 21 Installation

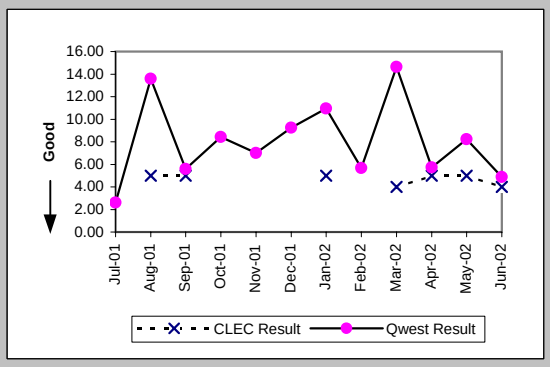
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	13	92.31%		
Aug-01					14	16	87.50%		
Sep-01	1	1	100.00%	0.00%	16	17	94.12%	-0.24	-1.15
Oct-01					18	21	85.71%		
Nov-01					22	25	88.00%		
Dec-01					9	12	75.00%		
Jan-02	2	2	100.00%	0.00%	22	25	88.00%	-0.5	-1.31
Feb-02					17	18	94.44%		
Mar-02	1	1	100.00%	0.00%	15	19	78.95%	-0.5	-1.31
Apr-02	1	1	100.00%	0.00%	18	19	94.74%	-0.23	-1.14
May-02	2	2	100.00%	0.00%	25	29	86.21%	-0.55	-1.33
Jun-02	2	2	100.00%	0.00%	15	18	83.33%	-0.6	-1.36



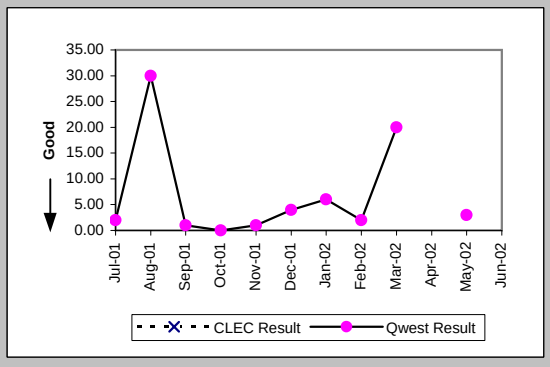
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	13	2.62		
Aug-01	5	1	5.00		231	17	13.59	-0.3	-1.18
Sep-01	5	1	5.00		95	17	5.59	-0.09	-1.05
Oct-01					177	21	8.43		
Nov-01					182	26	7.00		
Dec-01					111	12	9.25		
Jan-02	10	2	5.00	0.00	274	25	10.96	-0.29	-1.18
Feb-02					102	18	5.67		
Mar-02	4	1	4.00		278	19	14.63	-0.32	-1.19
Apr-02	5	1	5.00		109	19	5.74	-0.13	-1.08
May-02	10	2	5.00	0.00	255	31	8.23	-0.46	-1.28
Jun-02	8	2	4.00	1.41	88	18	4.89	-0.41	-1.25



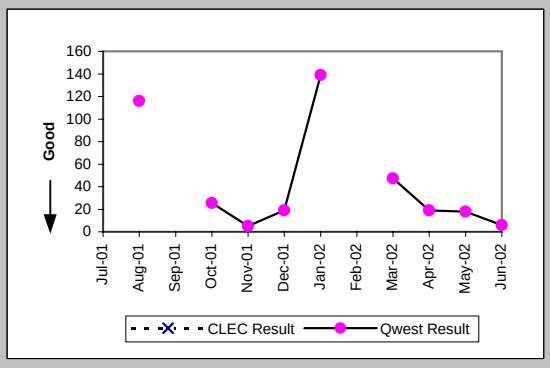
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01					30	1	30.00		
Sep-01					1	1	1.00		
Oct-01					0	1	0.00		
Nov-01					2	2	1.00		
Dec-01					4	1	4.00		
Jan-02					12	2	6.00		
Feb-02					2	1	2.00		
Mar-02					20	1	20.00		
Apr-02									
May-02					3	1	3.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

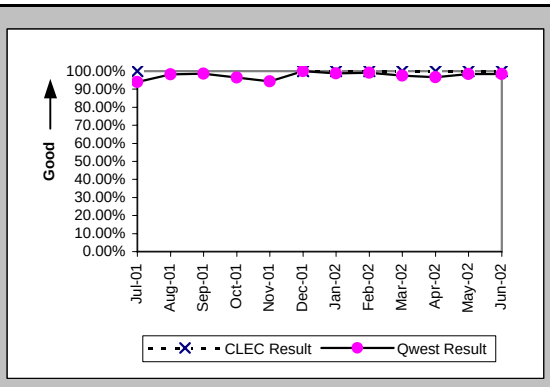
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					116	1	116.00		
Sep-01									
Oct-01					51	2	25.50		
Nov-01					10	2	5.00		
Dec-01					38	2	19.00		
Jan-02					139	1	139.00		
Feb-02									
Mar-02					142	3	47.33		
Apr-02					19	1	19.00		
May-02					54	3	18.00		
Jun-02					18	3	6.00		



Checklist #14 - Resale - Centrex 21 Installation

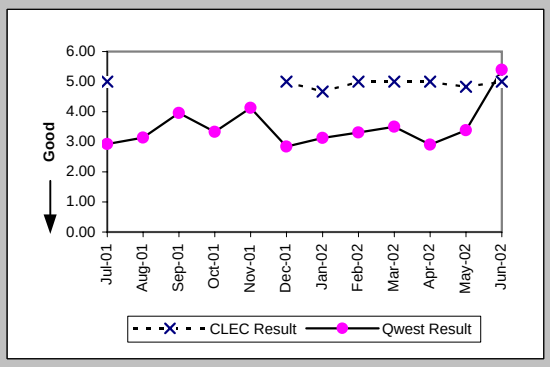
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	170	181	93.92%	-0.44	-1.27
Aug-01					108	110	98.18%		
Sep-01					136	138	98.55%		
Oct-01					223	231	96.54%		
Nov-01					134	142	94.37%		
Dec-01	1	1	100.00%	0.00%	96	96	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	79	80	98.75%	-0.19	-1.12
Feb-02	4	4	100.00%	0.00%	122	123	99.19%	-0.18	-1.11
Mar-02	13	13	100.00%	0.00%	114	117	97.44%	-0.55	-1.34
Apr-02	11	11	100.00%	0.00%	56	58	96.55%	-0.57	-1.35
May-02	7	7	100.00%	0.00%	64	65	98.46%	-0.31	-1.19
Jun-02	2	2	100.00%	0.00%	60	61	98.36%	-0.18	-1.11



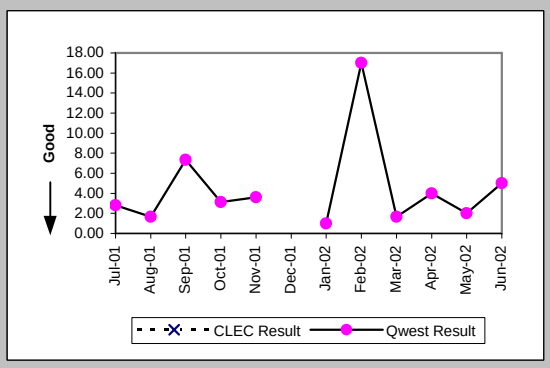
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	3	5.00	0.00	363	124	2.93	1.64	-0.01
Aug-01					298	95	3.14		
Sep-01					360	91	3.96		
Oct-01					499	150	3.33		
Nov-01					401	97	4.13		
Dec-01	5	1	5.00		182	64	2.84	1.22	-0.26
Jan-02	14	3	4.67	0.58	122	39	3.13	1.88	0.14
Feb-02	20	4	5.00	0.00	192	58	3.31	3.72	1.26
Mar-02	60	12	5.00	0.00	161	46	3.50	3.72	1.26
Apr-02	55	11	5.00	0.00	90	31	2.90	3.72	1.26
May-02	29	6	4.83	0.41	108	32	3.38	1.9	0.15
Jun-02	10	2	5.00	0.00	97	18	5.39	-0.11	-1.07



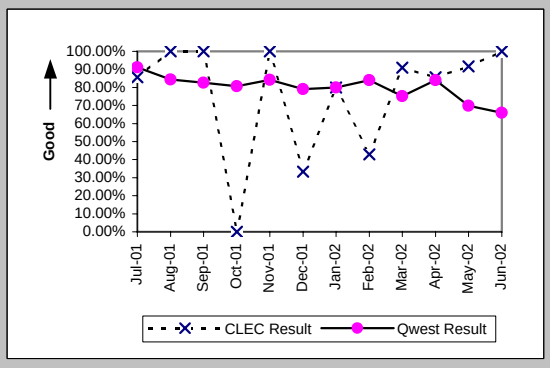
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	11	2.82		
Aug-01					5	3	1.67		
Sep-01					22	3	7.33		
Oct-01					25	8	3.12		
Nov-01					36	10	3.60		
Dec-01									
Jan-02					1	1	1.00		
Feb-02					17	1	17.00		
Mar-02					5	3	1.67		
Apr-02					8	2	4.00		
May-02					2	1	2.00		
Jun-02					5	1	5.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

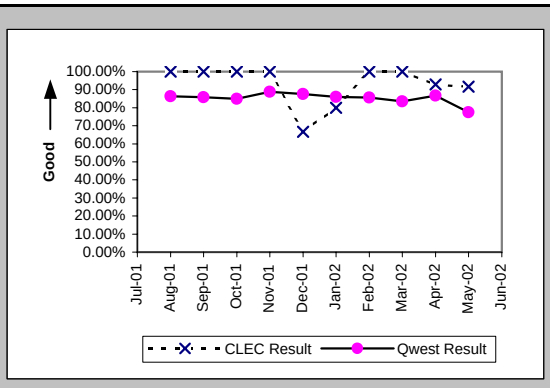
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	279	306	91.18%	0.5	-0.7
Aug-01	3	3	100.00%	0.00%	168	199	84.42%	-0.74	-1.45
Sep-01	1	1	100.00%	0.00%	157	190	82.63%	-0.46	-1.28
Oct-01	0	1	0.00%	0.00%	209	259	80.70%	1.31	-0.21
Nov-01	2	2	100.00%	0.00%	219	260	84.23%	-0.61	-1.37
Dec-01	1	3	33.33%	47.14%	147	186	79.03%	1.56	-0.05
Jan-02	4	5	80.00%	40.00%	132	165	80.00%	0	-1
Feb-02	3	7	42.86%	49.49%	153	182	84.07%	2.38	0.45
Mar-02	10	11	90.91%	28.75%	151	201	75.12%	-1.18	-1.72
Apr-02	12	14	85.71%	34.99%	152	181	83.98%	-0.17	-1.1
May-02	11	12	91.67%	27.64%	109	156	69.87%	-1.59	-1.96
Jun-02	10	10	100.00%	0.00%	95	144	65.97%	-2.2	-2.34



Checklist #14 - Resale - Centrex 21 Installation

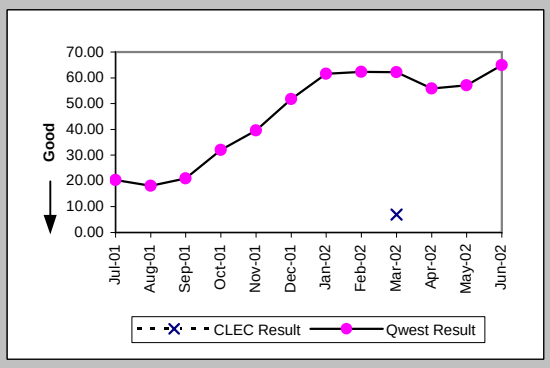
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	3	100.00%	0.00%	172	199	86.43%	-0.68	-1.41
Sep-01	1	1	100.00%	0.00%	163	190	85.79%	-0.41	-1.25
Oct-01	1	1	100.00%	0.00%	220	259	84.94%	-0.42	-1.26
Nov-01	2	2	100.00%	0.00%	231	260	88.85%	-0.5	-1.3
Dec-01	2	3	66.67%	47.14%	163	186	87.63%	0.88	-0.47
Jan-02	4	5	80.00%	40.00%	142	165	86.06%	0.38	-0.77
Feb-02	7	7	100.00%	0.00%	156	182	85.71%	-1.06	-1.64
Mar-02	11	11	100.00%	0.00%	168	201	83.58%	-1.43	-1.87
Apr-02	13	14	92.86%	25.75%	157	181	86.74%	-0.65	-1.4
May-02	11	12	91.67%	27.64%	121	156	77.56%	-1.13	-1.69
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

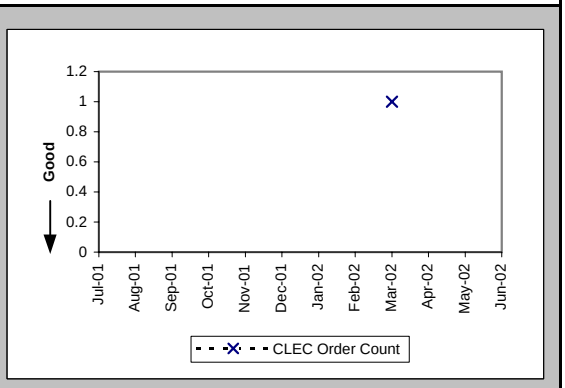
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					224	11	20.36		
Aug-01					289	16	18.06		
Sep-01					356	17	20.94		
Oct-01					448	14	32.00		
Nov-01					634	16	39.62		
Dec-01					569	11	51.73		
Jan-02					738	12	61.50		
Feb-02					996	16	62.25		
Mar-02	7	1	7.00		1307	21	62.24	-0.87	-1.53
Apr-02					1507	27	55.81		
May-02					1597	28	57.04		
Jun-02					1882	29	64.90		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

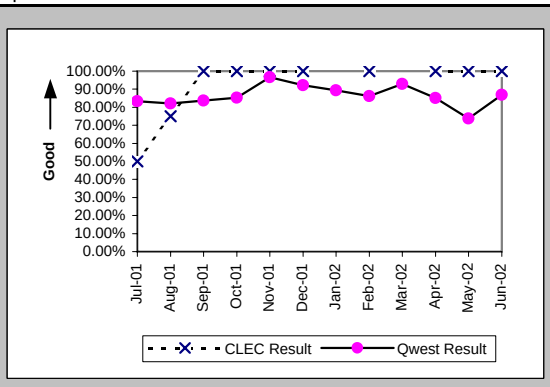
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	1
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

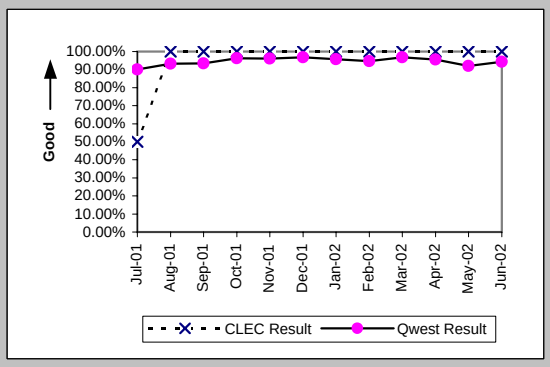
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	45	54	83.33%	0.93	-0.44
Aug-01	3	4	75.00%	43.30%	46	56	82.14%	0.32	-0.8
Sep-01	1	1	100.00%	0.00%	41	49	83.67%	-0.44	-1.27
Oct-01	1	1	100.00%	0.00%	35	41	85.37%	-0.41	-1.25
Nov-01	2	2	100.00%	0.00%	29	30	96.67%	-0.25	-1.15
Dec-01	1	1	100.00%	0.00%	47	51	92.16%	-0.29	-1.18
Jan-02					25	28	89.29%		
Feb-02	1	1	100.00%	0.00%	50	58	86.21%	-0.4	-1.24
Mar-02					39	42	92.86%		
Apr-02	2	2	100.00%	0.00%	40	47	85.11%	-0.58	-1.35
May-02	2	2	100.00%	0.00%	42	57	73.68%	-0.83	-1.51
Jun-02	1	1	100.00%	0.00%	46	53	86.79%	-0.39	-1.23



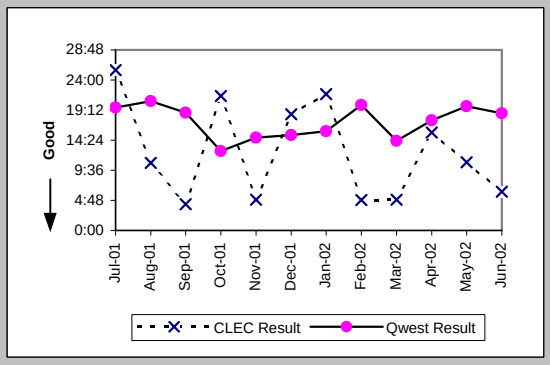
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	63	70	90.00%	1.24	-0.24
Aug-01	4	4	100.00%	0.00%	70	75	93.33%	-0.52	-1.32
Sep-01	1	1	100.00%	0.00%	71	76	93.42%	-0.26	-1.16
Oct-01	1	1	100.00%	0.00%	53	55	96.36%	-0.19	-1.12
Nov-01	2	2	100.00%	0.00%	50	52	96.15%	-0.28	-1.17
Dec-01	1	1	100.00%	0.00%	62	64	96.88%	-0.18	-1.11
Jan-02	1	1	100.00%	0.00%	45	47	95.74%	-0.21	-1.13
Feb-02	2	2	100.00%	0.00%	70	74	94.59%	-0.33	-1.2
Mar-02	1	1	100.00%	0.00%	62	64	96.88%	-0.18	-1.11
Apr-02	3	3	100.00%	0.00%	65	68	95.59%	-0.36	-1.22
May-02	4	4	100.00%	0.00%	70	76	92.11%	-0.57	-1.35
Jun-02	2	2	100.00%	0.00%	66	70	94.29%	-0.34	-1.21



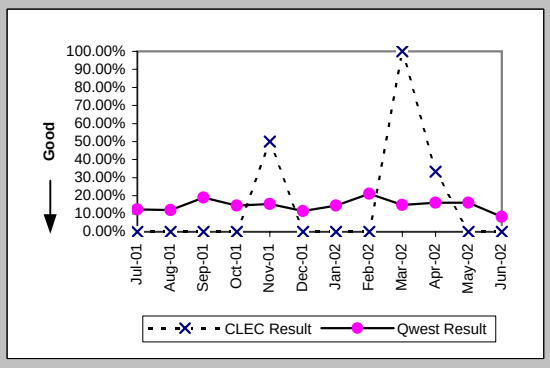
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51:12	2	25:36	31:55	1371:52	70	19:36	0.62	-0.62
Aug-01	43:00	4	10:45	9:48	1545:38	75	20:37	-1.02	-1.62
Sep-01	4:10	1	4:10		1428:50	76	18:48	-0.79	-1.48
Oct-01	21:27	1	21:27		697:05	55	12:40	0.5	-0.7
Nov-01	9:46	2	4:53	2:16	771:03	52	14:50	-0.96	-1.58
Dec-01	18:31	1	18:31		974:19	64	15:13	0.06	-0.96
Jan-02	21:45	1	21:45		743:57	47	15:50	0.46	-0.72
Feb-02	9:43	2	4:52	0:28	1481:23	74	20:01	-0.56	-1.34
Mar-02	4:55	1	4:55		914:47	64	14:18	-0.65	-1.39
Apr-02	46:52	3	15:37	10:20	1192:51	68	17:33	-0.2	-1.12
May-02	43:30	4	10:52	7:59	1506:31	76	19:49	-0.88	-1.53
Jun-02	12:20	2	6:10	0:44	1306:41	70	18:40	-1.06	-1.65



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

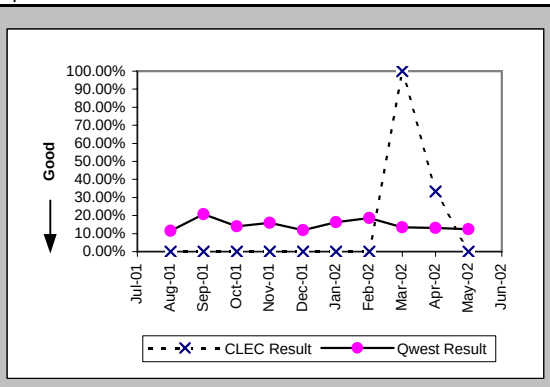
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	9	73	12.33%	-0.64	-1.39
Aug-01	0	5	0.00%	0.00%	9	75	12.00%	-0.8	-1.49
Sep-01	0	1	0.00%	0.00%	15	79	18.99%	-0.48	-1.29
Oct-01	0	1	0.00%	0.00%	8	55	14.55%	-0.41	-1.25
Nov-01	1	2	50.00%	50.00%	8	52	15.38%	0.98	-0.41
Dec-01	0	1	0.00%	0.00%	8	69	11.59%	-0.36	-1.22
Jan-02	0	1	0.00%	0.00%	7	48	14.58%	-0.41	-1.25
Feb-02	0	2	0.00%	0.00%	16	76	21.05%	-0.72	-1.44
Mar-02	1	1	100.00%	0.00%	10	67	14.93%	1.43	-0.13
Apr-02	1	3	33.33%	47.14%	11	68	16.18%	0.65	-0.6
May-02	0	4	0.00%	0.00%	13	81	16.05%	-0.85	-1.52
Jun-02	0	2	0.00%	0.00%	6	72	8.33%	-0.42	-1.26



Checklist #14 - Resale - Centrex 21 Repair

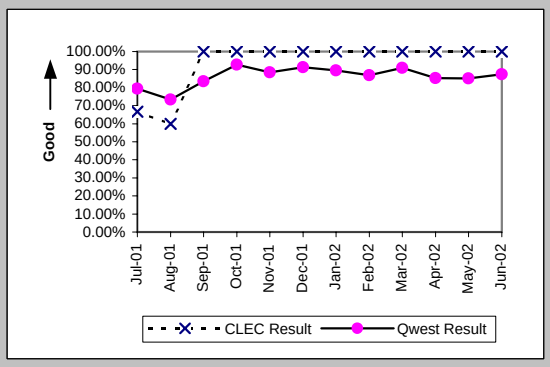
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	8	69	11.59%	-0.78	-1.48
Sep-01	0	1	0.00%	0.00%	15	72	20.83%	-0.51	-1.31
Oct-01	0	1	0.00%	0.00%	7	50	14.00%	-0.4	-1.24
Nov-01	0	1	0.00%	0.00%	8	50	16.00%	-0.43	-1.26
Dec-01	0	1	0.00%	0.00%	7	59	11.86%	-0.36	-1.22
Jan-02	0	1	0.00%	0.00%	7	43	16.28%	-0.44	-1.27
Feb-02	0	1	0.00%	0.00%	13	70	18.57%	-0.47	-1.29
Mar-02	1	1	100.00%	0.00%	8	59	13.56%	1.48	-0.1
Apr-02	1	3	33.33%	47.14%	8	61	13.11%	0.8	-0.51
May-02	0	4	0.00%	0.00%	9	73	12.33%	-0.73	-1.44
Jun-02									



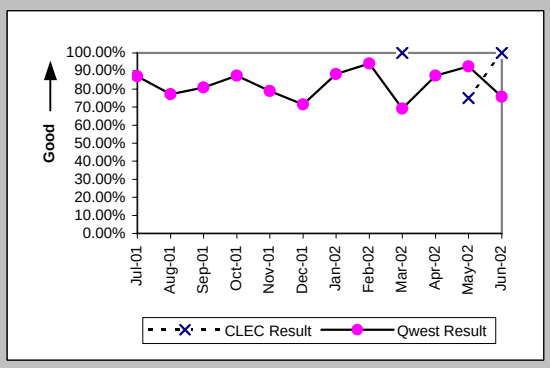
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	58	73	79.45%	0.46	-0.72
Aug-01	3	5	60.00%	48.99%	55	75	73.33%	0.6	-0.64
Sep-01	1	1	100.00%	0.00%	66	79	83.54%	-0.44	-1.27
Oct-01	1	1	100.00%	0.00%	51	55	92.73%	-0.28	-1.17
Nov-01	2	2	100.00%	0.00%	46	52	88.46%	-0.5	-1.3
Dec-01	1	1	100.00%	0.00%	63	69	91.30%	-0.31	-1.19
Jan-02	1	1	100.00%	0.00%	43	48	89.58%	-0.34	-1.21
Feb-02	2	2	100.00%	0.00%	66	76	86.84%	-0.54	-1.33
Mar-02	1	1	100.00%	0.00%	61	67	91.04%	-0.31	-1.19
Apr-02	3	3	100.00%	0.00%	58	68	85.29%	-0.7	-1.43
May-02	4	4	100.00%	0.00%	69	81	85.19%	-0.81	-1.49
Jun-02	2	2	100.00%	0.00%	63	72	87.50%	-0.53	-1.32



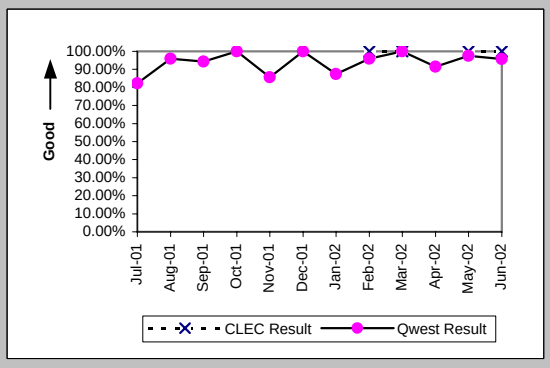
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	31	87.10%		
Aug-01					27	35	77.14%		
Sep-01					21	26	80.77%		
Oct-01					28	32	87.50%		
Nov-01					15	19	78.95%		
Dec-01					10	14	71.43%		
Jan-02					15	17	88.24%		
Feb-02					16	17	94.12%		
Mar-02	1	1	100.00%	0.00%	9	13	69.23%	-0.64	-1.39
Apr-02					21	24	87.50%		
May-02	3	4	75.00%	43.30%	25	27	92.59%	0.86	-0.47
Jun-02	1	1	100.00%	0.00%	25	33	75.76%	-0.56	-1.34



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

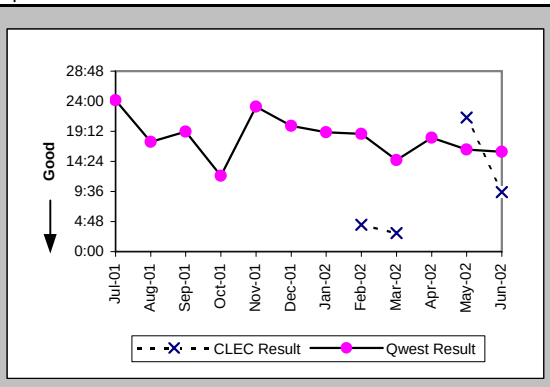
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	45	82.22%		
Aug-01					47	49	95.92%		
Sep-01					33	35	94.29%		
Oct-01					39	39	100.00%		
Nov-01					24	28	85.71%		
Dec-01					23	23	100.00%		
Jan-02					21	24	87.50%		
Feb-02	1	1	100.00%	0.00%	24	25	96.00%	-0.2	-1.12
Mar-02	2	2	100.00%	0.00%	21	21	100.00%	N/A	N/A
Apr-02					32	35	91.43%		
May-02	5	5	100.00%	0.00%	38	39	97.44%	-0.34	-1.21
Jun-02	3	3	100.00%	0.00%	46	48	95.83%	-0.35	-1.21



Checklist #14 - Resale - Centrex 21 Repair

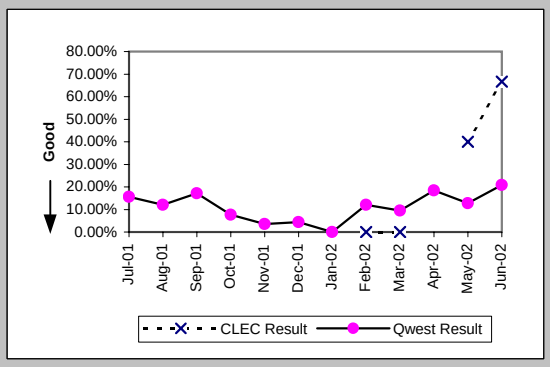
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1085:40	45	24:08		
Aug-01					858:53	49	17:32		
Sep-01					670:38	35	19:10		
Oct-01					471:39	39	12:06		
Nov-01					647:45	28	23:08		
Dec-01					461:26	23	20:04		
Jan-02					457:22	24	19:03		
Feb-02	4:18	1	4:18		469:28	25	18:47	-0.9	-1.55
Mar-02	5:58	2	2:59	1:32	306:10	21	14:35	-1.52	-1.92
Apr-02					637:06	35	18:12		
May-02	107:05	5	21:25	4:22	634:43	39	16:16	0.91	-0.45
Jun-02	28:32	3	9:31	6:45	764:10	48	15:55	-0.61	-1.37



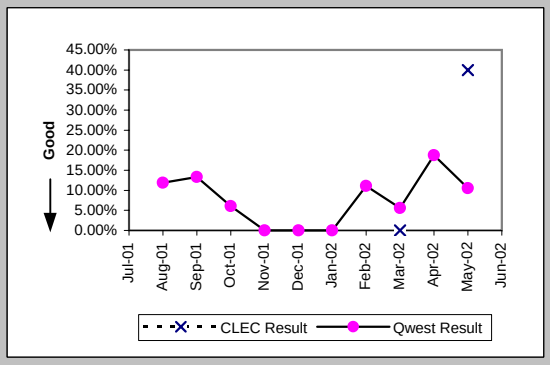
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	45	15.56%		
Aug-01					6	50	12.00%		
Sep-01					6	35	17.14%		
Oct-01					3	39	7.69%		
Nov-01					1	28	3.57%		
Dec-01					1	23	4.35%		
Jan-02					0	24	0.00%		
Feb-02	0	1	0.00%	0.00%	3	25	12.00%	-0.36	-1.22
Mar-02	0	2	0.00%	0.00%	2	21	9.52%	-0.44	-1.27
Apr-02					7	38	18.42%		
May-02	2	5	40.00%	48.99%	5	39	12.82%	1.34	-0.19
Jun-02	2	3	66.67%	47.14%	10	48	20.83%	1.52	-0.08



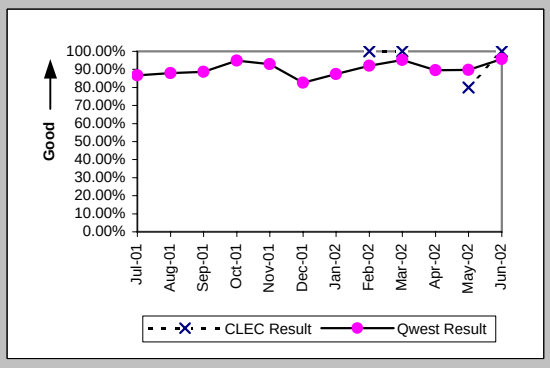
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	42	11.90%		
Sep-01					4	30	13.33%		
Oct-01					2	33	6.06%		
Nov-01					0	21	0.00%		
Dec-01					0	21	0.00%		
Jan-02					0	19	0.00%		
Feb-02					2	18	11.11%		
Mar-02	0	1	0.00%	0.00%	1	18	5.56%	-0.24	-1.14
Apr-02					6	32	18.75%		
May-02	2	5	40.00%	48.99%	4	38	10.53%	1.49	-0.09
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

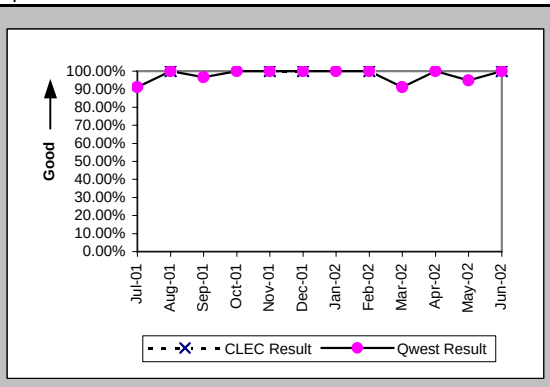
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	45	86.67%		
Aug-01					44	50	88.00%		
Sep-01					31	35	88.57%		
Oct-01					37	39	94.87%		
Nov-01					26	28	92.86%		
Dec-01					19	23	82.61%		
Jan-02					21	24	87.50%		
Feb-02	1	1	100.00%	0.00%	23	25	92.00%	-0.29	-1.18
Mar-02	2	2	100.00%	0.00%	20	21	95.24%	-0.3	-1.18
Apr-02					34	38	89.47%		
May-02	4	5	80.00%	40.00%	35	39	89.74%	0.55	-0.67
Jun-02	3	3	100.00%	0.00%	46	48	95.83%	-0.35	-1.21



Checklist #14 - Resale - Centrex 21 Repair

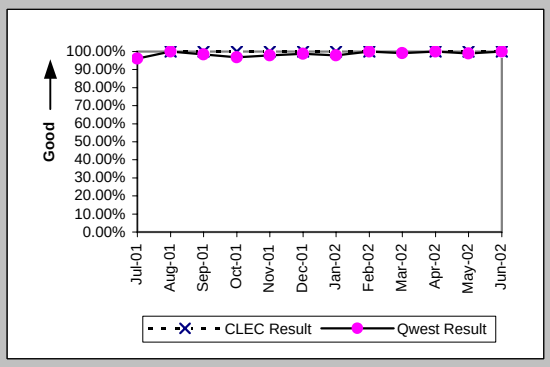
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	45	91.11%		
Aug-01	2	2	100.00%	0.00%	31	31	100.00%	N/A	N/A
Sep-01					29	30	96.67%		
Oct-01					35	35	100.00%		
Nov-01	2	2	100.00%	0.00%	22	22	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	27	27	100.00%	N/A	N/A
Jan-02					26	26	100.00%		
Feb-02	2	2	100.00%	0.00%	39	39	100.00%	N/A	N/A
Mar-02					31	34	91.18%		
Apr-02					31	31	100.00%		
May-02					37	39	94.87%		
Jun-02	1	1	100.00%	0.00%	44	44	100.00%	N/A	N/A



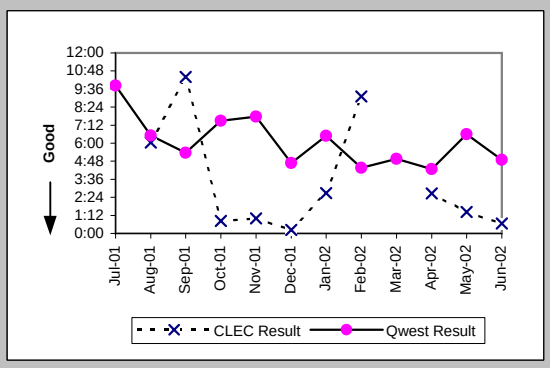
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					99	103	96.12%		
Aug-01	4	4	100.00%	0.00%	74	74	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	60	61	98.36%	-0.18	-1.11
Oct-01	2	2	100.00%	0.00%	92	95	96.84%	-0.25	-1.15
Nov-01	3	3	100.00%	0.00%	92	94	97.87%	-0.25	-1.15
Dec-01	1	1	100.00%	0.00%	82	83	98.80%	-0.11	-1.07
Jan-02	3	3	100.00%	0.00%	89	91	97.80%	-0.26	-1.16
Feb-02	2	2	100.00%	0.00%	85	85	100.00%	N/A	N/A
Mar-02					115	116	99.14%		
Apr-02	2	2	100.00%	0.00%	76	76	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	94	95	98.95%	-0.14	-1.09
Jun-02	3	3	100.00%	0.00%	118	118	100.00%	N/A	N/A



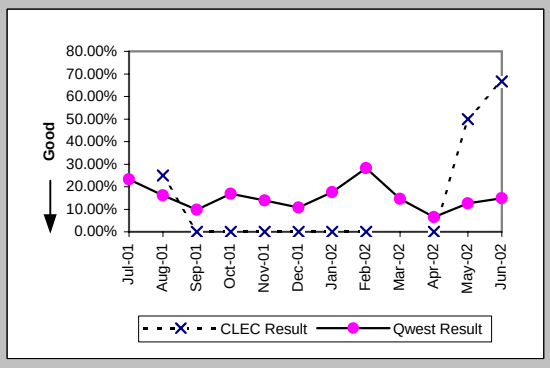
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1012:34	103	9:50		
Aug-01	24:13	4	6:03	7:27	482:21	74	6:31	-0.1	-1.06
Sep-01	20:47	2	10:24	13:28	327:06	61	5:22	0.95	-0.42
Oct-01	1:40	2	0:50	0:24	711:07	95	7:29	-0.55	-1.34
Nov-01	2:59	3	1:00	0:34	730:22	94	7:46	-1.02	-1.62
Dec-01	0:14	1	0:14		388:24	83	4:41	-0.48	-1.29
Jan-02	8:04	3	2:41	1:15	591:04	91	6:30	-0.55	-1.34
Feb-02	18:11	2	9:06	10:51	371:10	85	4:22	0.85	-0.49
Mar-02					575:55	116	4:58		
Apr-02	5:21	2	2:40	3:17	324:32	76	4:16	-0.31	-1.19
May-02	2:49	2	1:25	0:25	626:44	95	6:36	-0.4	-1.24
Jun-02	1:59	3	0:40	0:09	578:06	118	4:54	-1.03	-1.63



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

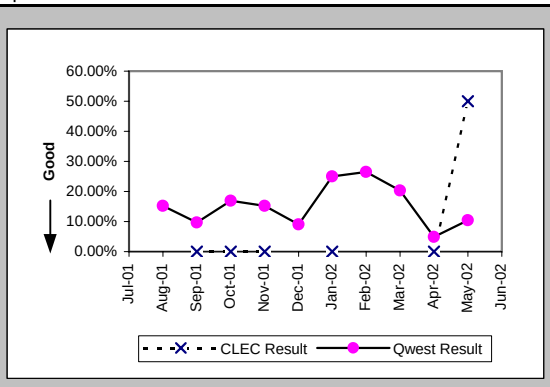
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	103	23.30%		
Aug-01	1	4	25.00%	43.30%	12	74	16.22%	0.42	-0.75
Sep-01	0	2	0.00%	0.00%	6	61	9.84%	-0.46	-1.28
Oct-01	0	2	0.00%	0.00%	16	95	16.84%	-0.63	-1.38
Nov-01	0	3	0.00%	0.00%	13	94	13.83%	-0.68	-1.42
Dec-01	0	1	0.00%	0.00%	9	83	10.84%	-0.35	-1.21
Jan-02	0	3	0.00%	0.00%	16	91	17.58%	-0.79	-1.48
Feb-02	0	2	0.00%	0.00%	24	85	28.24%	-0.88	-1.53
Mar-02					17	116	14.66%		
Apr-02	0	2	0.00%	0.00%	5	76	6.58%	-0.37	-1.23
May-02	1	2	50.00%	50.00%	12	95	12.63%	1.12	-0.32
Jun-02	2	3	66.67%	47.14%	18	121	14.88%	1.86	0.13



Checklist #14 - Resale - Centrex 21 Repair

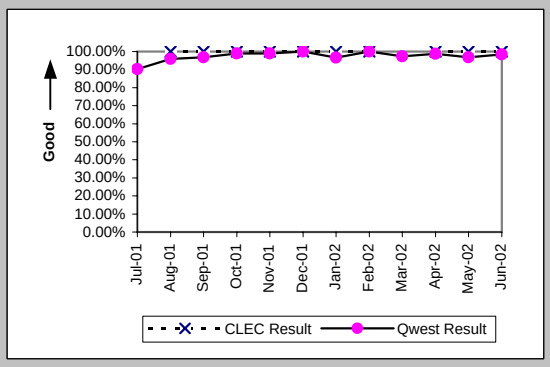
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					7	46	15.22%		
Sep-01	0	1	0.00%	0.00%	3	31	9.68%	-0.32	-1.2
Oct-01	0	1	0.00%	0.00%	10	59	16.95%	-0.45	-1.27
Nov-01	0	1	0.00%	0.00%	7	46	15.22%	-0.42	-1.25
Dec-01					3	33	9.09%		
Jan-02	0	2	0.00%	0.00%	12	48	25.00%	-0.8	-1.49
Feb-02					13	49	26.53%		
Mar-02					12	59	20.34%		
Apr-02	0	1	0.00%	0.00%	2	41	4.88%	-0.22	-1.14
May-02	1	2	50.00%	50.00%	5	48	10.42%	1.2	-0.27
Jun-02									



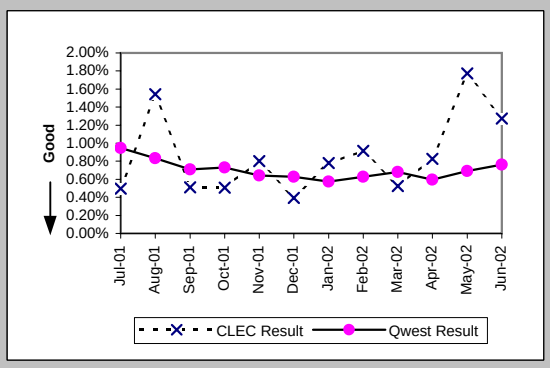
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	103	90.29%		
Aug-01	4	4	100.00%	0.00%	71	74	95.95%	-0.4	-1.24
Sep-01	2	2	100.00%	0.00%	59	61	96.72%	-0.26	-1.16
Oct-01	2	2	100.00%	0.00%	94	95	98.95%	-0.14	-1.09
Nov-01	3	3	100.00%	0.00%	93	94	98.94%	-0.18	-1.11
Dec-01	1	1	100.00%	0.00%	83	83	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	88	91	96.70%	-0.31	-1.19
Feb-02	2	2	100.00%	0.00%	85	85	100.00%	N/A	N/A
Mar-02					113	116	97.41%		
Apr-02	2	2	100.00%	0.00%	75	76	98.68%	-0.16	-1.1
May-02	2	2	100.00%	0.00%	92	95	96.84%	-0.25	-1.15
Jun-02	3	3	100.00%	0.00%	119	121	98.35%	-0.22	-1.13



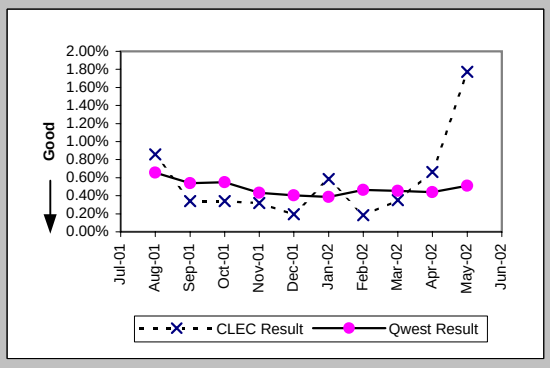
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	606	0.50%	7.02%	221	23347	0.95%	-1.13	-1.69
Aug-01	9	583	1.54%	12.33%	199	23907	0.83%	1.87	0.14
Sep-01	3	588	0.51%	7.12%	175	24682	0.71%	-0.57	-1.35
Oct-01	3	590	0.51%	7.11%	189	25905	0.73%	-0.62	-1.38
Nov-01	5	624	0.80%	8.92%	174	27127	0.64%	0.49	-0.7
Dec-01	2	510	0.39%	6.25%	175	27952	0.63%	-0.66	-1.4
Jan-02	4	513	0.78%	8.80%	163	28450	0.57%	0.62	-0.63
Feb-02	5	547	0.91%	9.52%	186	29569	0.63%	0.84	-0.49
Mar-02	3	571	0.53%	7.23%	204	29949	0.68%	-0.45	-1.27
Apr-02	5	604	0.83%	9.06%	182	30493	0.60%	0.73	-0.56
May-02	11	621	1.77%	13.19%	215	31039	0.69%	3.21	0.95
Jun-02	8	629	1.27%	11.21%	241	31671	0.76%	1.46	-0.11



Trouble Rate (Percent) (MR-8*) (Parity)

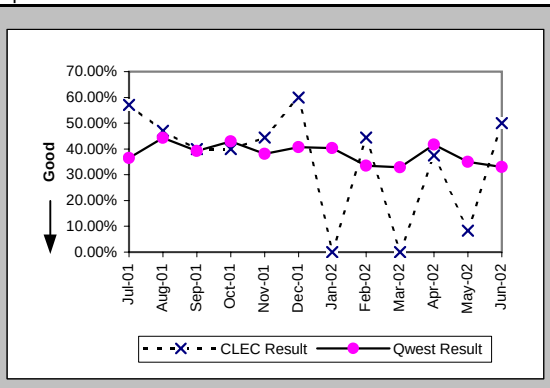
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	583	0.86%	9.22%	157	23907	0.66%	0.59	-0.64
Sep-01	2	588	0.34%	5.82%	133	24682	0.54%	-0.65	-1.4
Oct-01	2	590	0.34%	5.81%	142	25905	0.55%	-0.68	-1.41
Nov-01	2	624	0.32%	5.65%	117	27127	0.43%	-0.42	-1.25
Dec-01	1	510	0.20%	4.42%	113	27952	0.40%	-0.73	-1.45
Jan-02	3	513	0.58%	7.62%	110	28450	0.39%	0.72	-0.56
Feb-02	1	547	0.18%	4.27%	137	29569	0.46%	-0.96	-1.58
Mar-02	2	571	0.35%	5.91%	136	29949	0.45%	-0.37	-1.22
Apr-02	4	604	0.66%	8.11%	134	30493	0.44%	0.82	-0.5
May-02	11	621	1.77%	13.19%	159	31039	0.51%	4.35	1.65
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

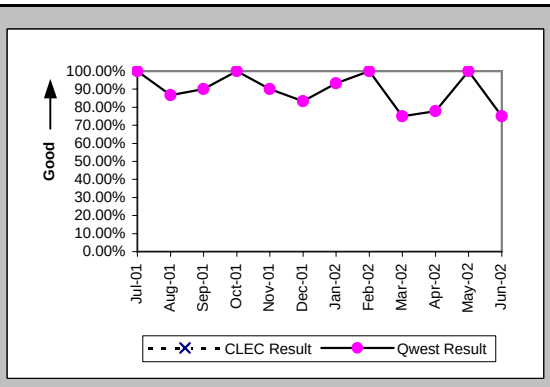
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	7	57.14%	49.49%	127	348	36.49%	1.06	-0.36
Aug-01	8	17	47.06%	49.91%	158	357	44.26%	0.22	-0.87
Sep-01	2	5	40.00%	48.99%	113	288	39.24%	0.04	-0.98
Oct-01	2	5	40.00%	48.99%	142	331	42.90%	-0.13	-1.08
Nov-01	4	9	44.44%	49.69%	107	281	38.08%	0.38	-0.77
Dec-01	3	5	60.00%	48.99%	120	295	40.68%	0.81	-0.51
Jan-02	0	4	0.00%	0.00%	110	273	40.29%	-1.63	-1.99
Feb-02	4	9	44.44%	49.69%	94	280	33.57%	0.66	-0.6
Mar-02	0	3	0.00%	0.00%	100	304	32.89%	-1.21	-1.73
Apr-02	3	8	37.50%	48.41%	130	312	41.67%	-0.24	-1.14
May-02	1	12	8.33%	27.64%	116	331	35.05%	-1.91	-2.16
Jun-02	8	16	50.00%	50.00%	119	360	33.06%	1.36	-0.17



Checklist #14 - Resale - PBX Installation

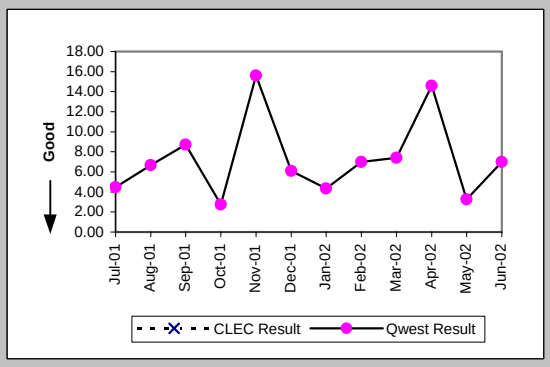
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					13	15	86.67%		
Sep-01					18	20	90.00%		
Oct-01					16	16	100.00%		
Nov-01					9	10	90.00%		
Dec-01					15	18	83.33%		
Jan-02					14	15	93.33%		
Feb-02					10	10	100.00%		
Mar-02					9	12	75.00%		
Apr-02					7	9	77.78%		
May-02					11	11	100.00%		
Jun-02					3	4	75.00%		



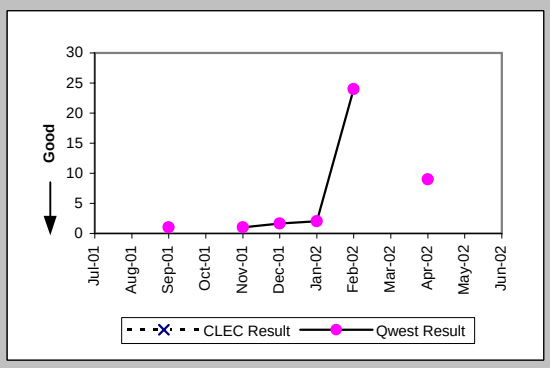
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					58	13	4.46		
Aug-01					100	15	6.67		
Sep-01					183	21	8.71		
Oct-01					44	16	2.75		
Nov-01					156	10	15.60		
Dec-01					110	18	6.11		
Jan-02					65	15	4.33		
Feb-02					77	11	7.00		
Mar-02					89	12	7.42		
Apr-02					175	12	14.58		
May-02					36	11	3.27		
Jun-02					28	4	7.00		



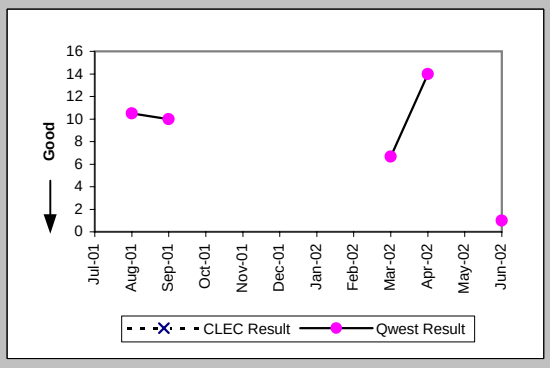
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01					1	1	1.00		
Dec-01					5	3	1.67		
Jan-02					2	1	2.00		
Feb-02					24	1	24.00		
Mar-02									
Apr-02					18	2	9.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

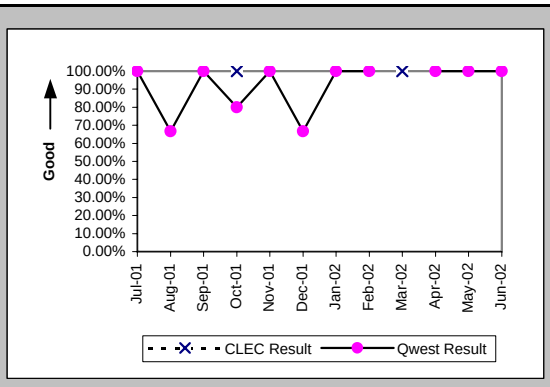
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	2	10.50		
Sep-01					10	1	10.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					20	3	6.67		
Apr-02					14	1	14.00		
May-02									
Jun-02					1	1	1.00		



Checklist #14 - Resale - PBX Installation

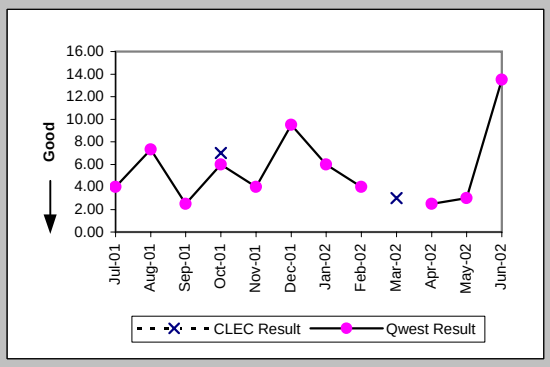
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					2	2	100.00%		
Oct-01	1	1	100.00%	0.00%	4	5	80.00%	-0.46	-1.28
Nov-01					1	1	100.00%		
Dec-01					2	3	66.67%		
Jan-02					2	2	100.00%		
Feb-02					2	2	100.00%		
Mar-02	1	1	100.00%	0.00%					
Apr-02					2	2	100.00%		
May-02					2	2	100.00%		
Jun-02					2	2	100.00%		



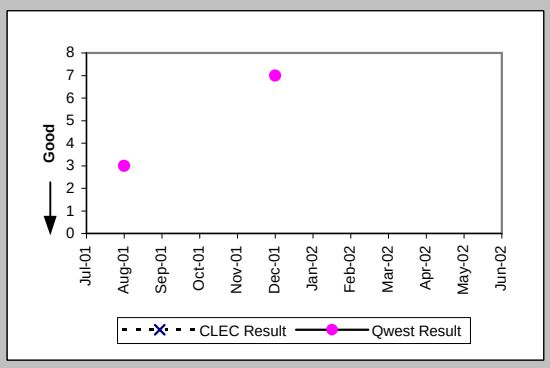
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	2	4.00		
Aug-01					22	3	7.33		
Sep-01					5	2	2.50		
Oct-01	7	1	7.00		30	5	6.00	0.87	-0.47
Nov-01					4	1	4.00		
Dec-01					38	4	9.50		
Jan-02					12	2	6.00		
Feb-02					8	2	4.00		
Mar-02	6	2	3.00	0.00					
Apr-02					5	2	2.50		
May-02					6	2	3.00		
Jun-02					27	2	13.50		



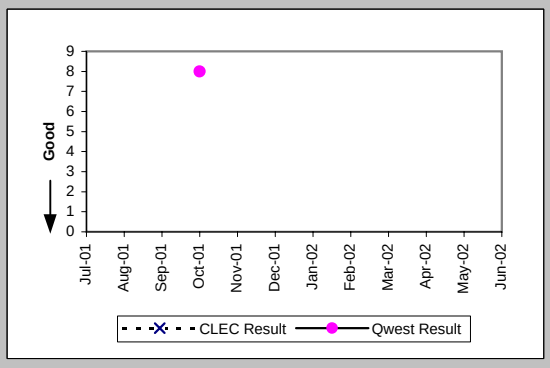
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	1	3.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					7	1	7.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

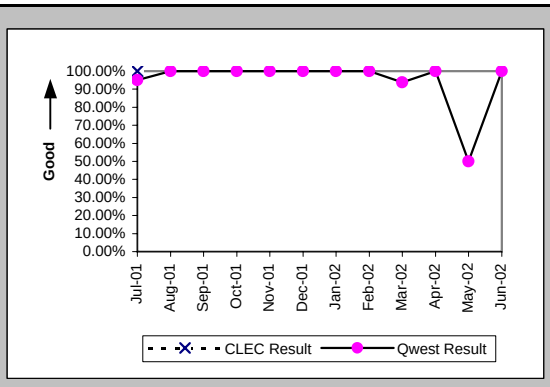
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					8	1	8.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

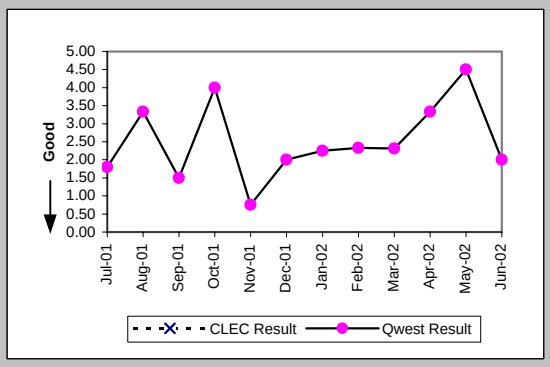
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	19	20	95.00%	-0.31	-1.19
Aug-01					4	4	100.00%		
Sep-01					9	9	100.00%		
Oct-01					2	2	100.00%		
Nov-01					4	4	100.00%		
Dec-01					13	13	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					15	16	93.75%		
Apr-02					7	7	100.00%		
May-02					2	4	50.00%		
Jun-02					1	1	100.00%		



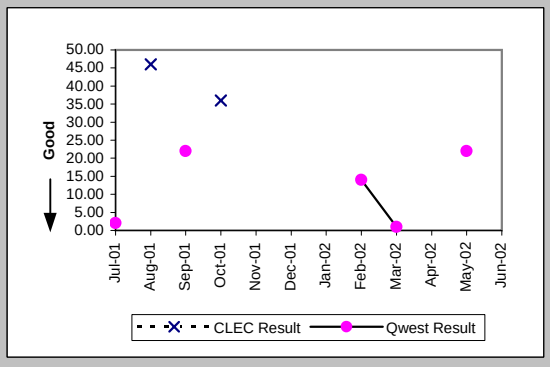
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	15	1.80		
Aug-01					10	3	3.33		
Sep-01					6	4	1.50		
Oct-01					8	2	4.00		
Nov-01					3	4	0.75		
Dec-01					14	7	2.00		
Jan-02					9	4	2.25		
Feb-02					7	3	2.33		
Mar-02					30	13	2.31		
Apr-02					20	6	3.33		
May-02					9	2	4.50		
Jun-02					2	1	2.00		



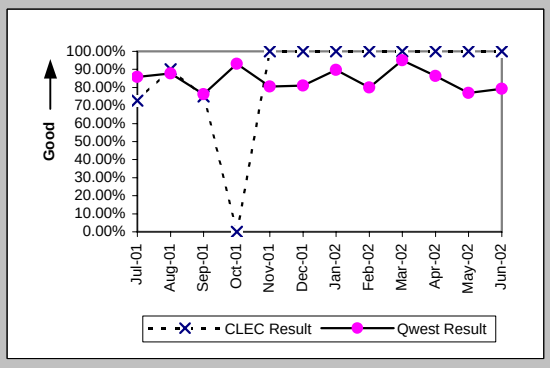
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01	46	1	46.00						
Sep-01					22	1	22.00		
Oct-01	36	1	36.00						
Nov-01									
Dec-01									
Jan-02									
Feb-02					14	1	14.00		
Mar-02					1	1	1.00		
Apr-02									
May-02					44	2	22.00		
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

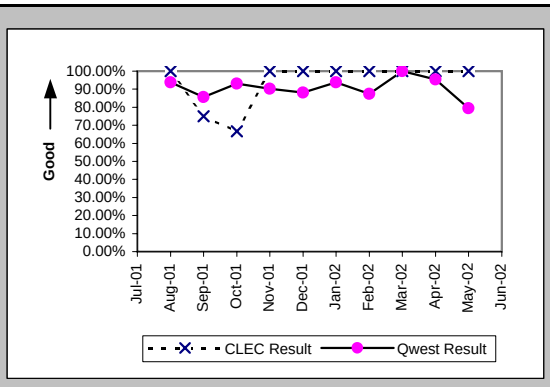
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	11	72.73%	44.54%	79	92	85.87%	1.06	-0.35
Aug-01	9	10	90.00%	30.00%	43	49	87.76%	-0.2	-1.12
Sep-01	3	4	75.00%	43.30%	32	42	76.19%	0.03	-0.98
Oct-01	0	3	0.00%	0.00%	40	43	93.02%	3.37	1.05
Nov-01	4	4	100.00%	0.00%	33	41	80.49%	-0.94	-1.57
Dec-01	1	1	100.00%	0.00%	34	42	80.95%	-0.48	-1.29
Jan-02	1	1	100.00%	0.00%	44	49	89.80%	-0.33	-1.2
Feb-02	1	1	100.00%	0.00%	32	40	80.00%	-0.49	-1.3
Mar-02	2	2	100.00%	0.00%	38	40	95.00%	-0.32	-1.19
Apr-02	2	2	100.00%	0.00%	38	44	86.36%	-0.55	-1.33
May-02	1	1	100.00%	0.00%	30	39	76.92%	-0.54	-1.33
Jun-02	1	1	100.00%	0.00%	38	48	79.17%	-0.51	-1.31



Checklist #14 - Resale - PBX Installation

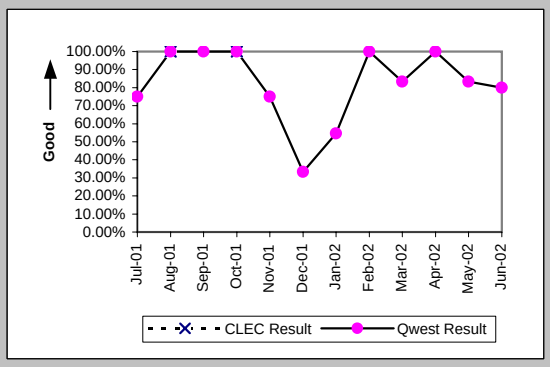
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	10	10	100.00%	0.00%	46	49	93.88%	-0.74	-1.45
Sep-01	3	4	75.00%	43.30%	36	42	85.71%	0.49	-0.7
Oct-01	2	3	66.67%	47.14%	40	43	93.02%	1.15	-0.3
Nov-01	4	4	100.00%	0.00%	37	41	90.24%	-0.63	-1.38
Dec-01	1	1	100.00%	0.00%	37	42	88.10%	-0.36	-1.22
Jan-02	1	1	100.00%	0.00%	46	49	93.88%	-0.25	-1.15
Feb-02	1	1	100.00%	0.00%	35	40	87.50%	-0.37	-1.23
Mar-02	2	2	100.00%	0.00%	40	40	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	42	44	95.45%	-0.3	-1.18
May-02	1	1	100.00%	0.00%	31	39	79.49%	-0.5	-1.3
Jun-02									



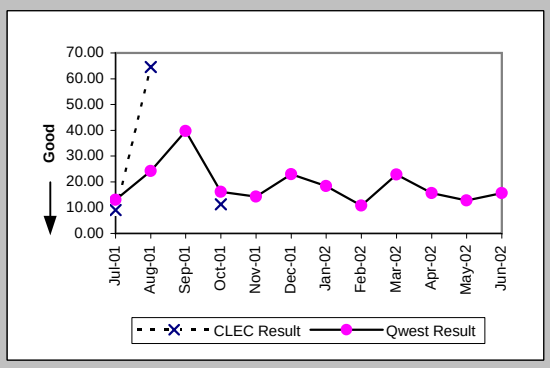
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01					1	1	100.00%		
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					3	4	75.00%		
Dec-01					1	3	33.33%		
Jan-02					6	11	54.55%		
Feb-02					2	2	100.00%		
Mar-02					5	6	83.33%		
Apr-02					7	7	100.00%		
May-02					5	6	83.33%		
Jun-02					4	5	80.00%		



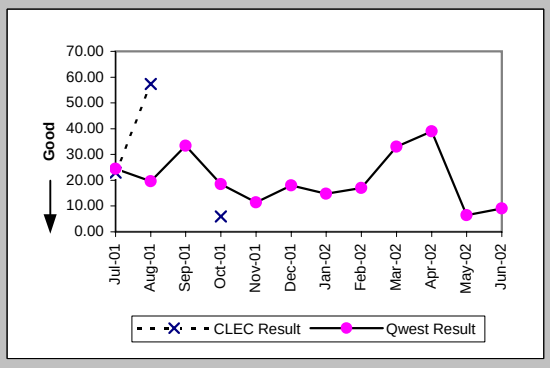
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	2	9.00	2.83	104	8	13.00	-0.59	-1.36
Aug-01	258	4	64.50	40.11	266	11	24.18	2.58	0.57
Sep-01					119	3	39.67		
Oct-01	34	3	11.33	5.77	178	11	16.18	-0.61	-1.37
Nov-01					86	6	14.33		
Dec-01					69	3	23.00		
Jan-02					221	12	18.42		
Feb-02					65	6	10.83		
Mar-02					160	7	22.86		
Apr-02					157	10	15.70		
May-02					140	11	12.73		
Jun-02					94	6	15.67		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

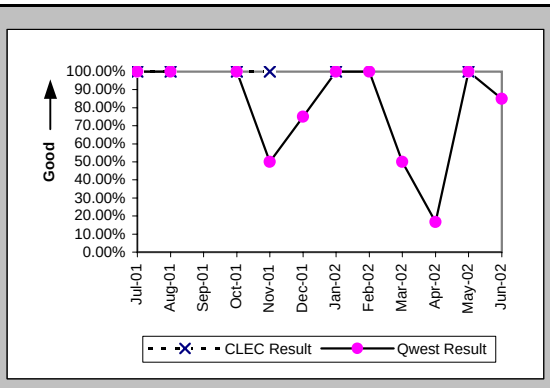
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	2	23.00	0.00	98	4	24.50	-0.06	-1.04
Aug-01	172	3	57.33	26.56	196	10	19.60	2.88	0.75
Sep-01					100	3	33.33		
Oct-01	6	1	6.00		74	4	18.50	-1.09	-1.66
Nov-01					57	5	11.40		
Dec-01					54	3	18.00		
Jan-02					133	9	14.78		
Feb-02					17	1	17.00		
Mar-02					99	3	33.00		
Apr-02					78	2	39.00		
May-02					13	2	6.50		
Jun-02					27	3	9.00		



Checklist #14 - Resale - PBX Installation

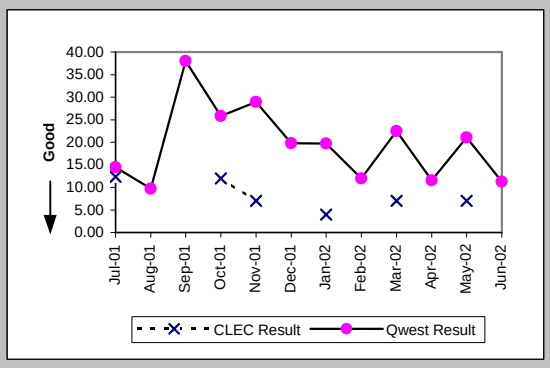
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01									
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Dec-01					3	4	75.00%		
Jan-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02					4	4	100.00%		
Mar-02					1	2	50.00%		
Apr-02					1	6	16.67%		
May-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02					17	20	85.00%		



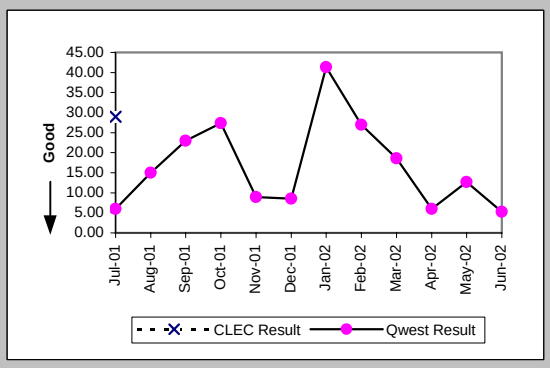
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	3	12.33	4.62	116	8	14.50	-0.88	-1.54
Aug-01					68	7	9.71		
Sep-01					76	2	38.00		
Oct-01	12	1	12.00		310	12	25.83	-0.5	-1.3
Nov-01	7	1	7.00		318	11	28.91	-1.09	-1.67
Dec-01					99	5	19.80		
Jan-02	4	1	4.00		217	11	19.73	-0.52	-1.32
Feb-02					84	7	12.00		
Mar-02	7	1	7.00		180	8	22.50	-0.51	-1.31
Apr-02					81	7	11.57		
May-02	7	1	7.00		232	11	21.09	-0.75	-1.45
Jun-02					441	39	11.31		



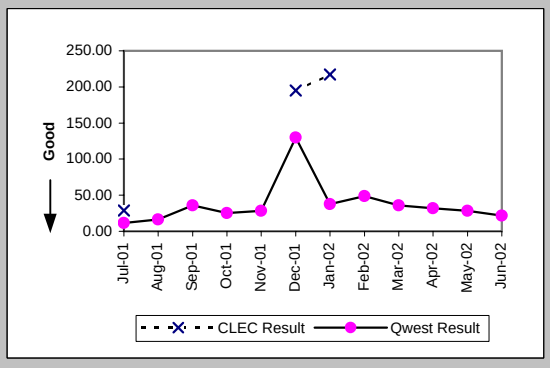
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	58	2	29.00	0.00	18	3	6.00	1.33	-0.19
Aug-01					15	1	15.00		
Sep-01					46	2	23.00		
Oct-01					137	5	27.40		
Nov-01					98	11	8.91		
Dec-01					17	2	8.50		
Jan-02					124	3	41.33		
Feb-02					27	1	27.00		
Mar-02					93	5	18.60		
Apr-02					30	5	6.00		
May-02					76	6	12.67		
Jun-02					21	4	5.25		



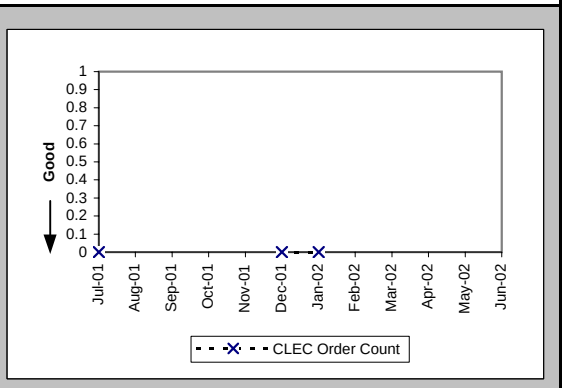
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	1	29.00		138	12	11.50	1.14	-0.31
Aug-01					98	6	16.33		
Sep-01					179	5	35.80		
Oct-01					177	7	25.29		
Nov-01					199	7	28.43		
Dec-01	195	1	195.00		130	1	130.00		
Jan-02	217	1	217.00		189	5	37.80	1.19	-0.28
Feb-02					292	6	48.67		
Mar-02					286	8	35.75		
Apr-02					192	6	32.00		
May-02					254	9	28.22		
Jun-02					478	22	21.73		



Checklist #14 - Resale - PBX Installation

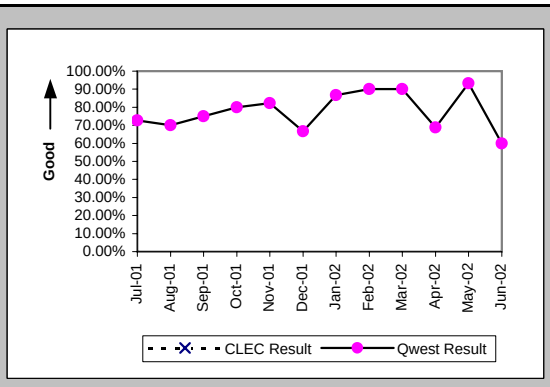
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

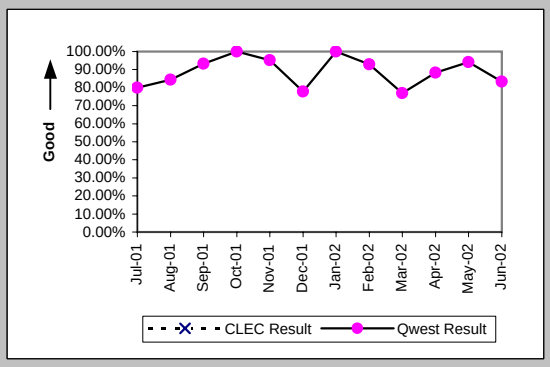
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	22	72.73%		
Aug-01					14	20	70.00%		
Sep-01					9	12	75.00%		
Oct-01					8	10	80.00%		
Nov-01					14	17	82.35%		
Dec-01					8	12	66.67%		
Jan-02					13	15	86.67%		
Feb-02					9	10	90.00%		
Mar-02					9	10	90.00%		
Apr-02					11	16	68.75%		
May-02					14	15	93.33%		
Jun-02					6	10	60.00%		



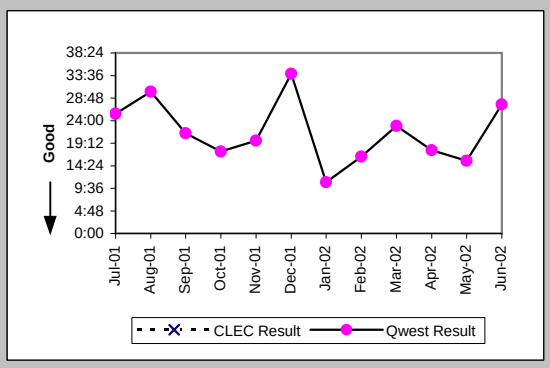
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	25	80.00%		
Aug-01					27	32	84.38%		
Sep-01					14	15	93.33%		
Oct-01					15	15	100.00%		
Nov-01					20	21	95.24%		
Dec-01					14	18	77.78%		
Jan-02					18	18	100.00%		
Feb-02					13	14	92.86%		
Mar-02					10	13	76.92%		
Apr-02					15	17	88.24%		
May-02					16	17	94.12%		
Jun-02					10	12	83.33%		



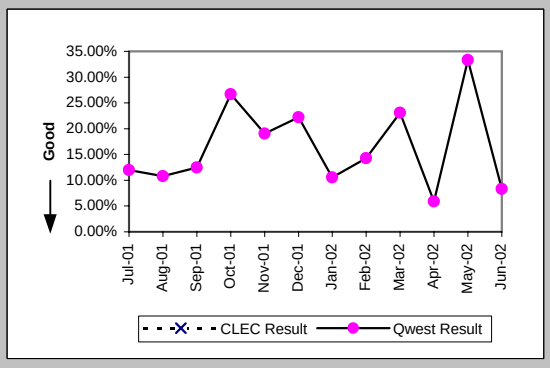
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					635:42	25	25:26		
Aug-01					964:58	32	30:09		
Sep-01					319:52	15	21:19		
Oct-01					261:16	15	17:25		
Nov-01					414:40	21	19:45		
Dec-01					611:05	18	33:57		
Jan-02					195:55	18	10:53		
Feb-02					229:03	14	16:22		
Mar-02					297:24	13	22:53		
Apr-02					301:08	17	17:43		
May-02					262:49	17	15:28		
Jun-02					329:30	12	27:27		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

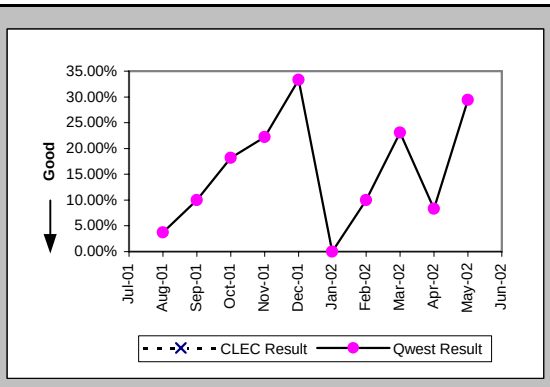
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	25	12.00%		
Aug-01					4	37	10.81%		
Sep-01					2	16	12.50%		
Oct-01					4	15	26.67%		
Nov-01					4	21	19.05%		
Dec-01					4	18	22.22%		
Jan-02					2	19	10.53%		
Feb-02					2	14	14.29%		
Mar-02					3	13	23.08%		
Apr-02					1	17	5.88%		
May-02					6	18	33.33%		
Jun-02					1	12	8.33%		



Checklist #14 - Resale - PBX Repair

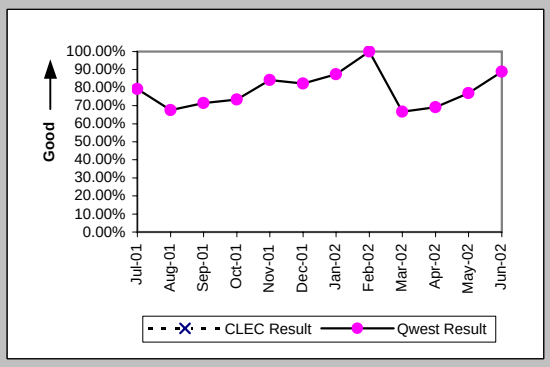
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	27	3.70%		
Sep-01					1	10	10.00%		
Oct-01					2	11	18.18%		
Nov-01					4	18	22.22%		
Dec-01					4	12	33.33%		
Jan-02					0	12	0.00%		
Feb-02					1	10	10.00%		
Mar-02					3	13	23.08%		
Apr-02					1	12	8.33%		
May-02					5	17	29.41%		
Jun-02									



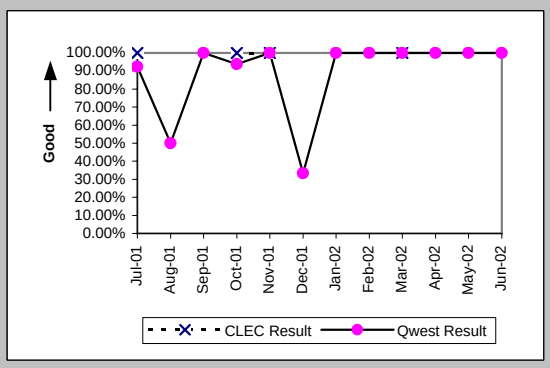
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	24	79.17%		
Aug-01					25	37	67.57%		
Sep-01					10	14	71.43%		
Oct-01					11	15	73.33%		
Nov-01					16	19	84.21%		
Dec-01					14	17	82.35%		
Jan-02					14	16	87.50%		
Feb-02					13	13	100.00%		
Mar-02					6	9	66.67%		
Apr-02					9	13	69.23%		
May-02					10	13	76.92%		
Jun-02					8	9	88.89%		



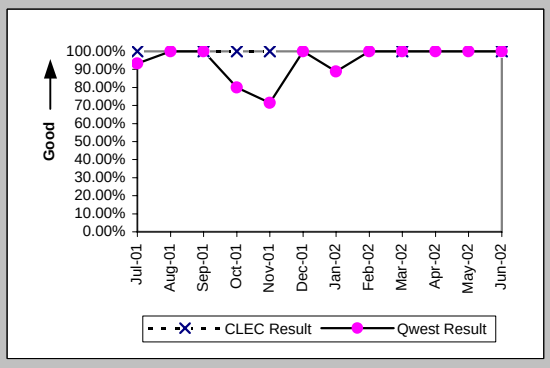
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Aug-01					4	8	50.00%		
Sep-01					8	8	100.00%		
Oct-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01					1	3	33.33%		
Jan-02					7	7	100.00%		
Feb-02					4	4	100.00%		
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02					2	2	100.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

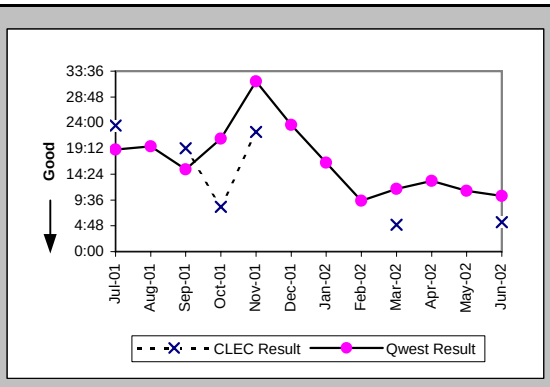
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Aug-01					11	11	100.00%		
Sep-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	16	20	80.00%	-0.49	-1.3
Nov-01	1	1	100.00%	0.00%	5	7	71.43%	-0.59	-1.36
Dec-01					4	4	100.00%		
Jan-02					8	9	88.89%		
Feb-02					7	7	100.00%		
Mar-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-02					4	4	100.00%		
May-02					8	8	100.00%		
Jun-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

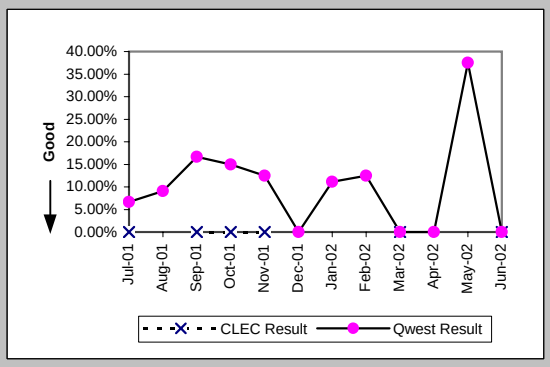
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23:28	1	23:28		285:11	15	19:01	0.61	-0.63
Aug-01					215:26	11	19:35		
Sep-01	19:15	1	19:15		184:03	12	15:20	0.16	-0.91
Oct-01	8:20	1	8:20		420:28	20	21:01	-0.47	-1.29
Nov-01	22:18	1	22:18		221:51	7	31:42	-0.39	-1.23
Dec-01					94:29	4	23:37		
Jan-02					148:58	9	16:33		
Feb-02					66:14	7	9:28		
Mar-02	5:00	1	5:00		81:37	7	11:40	-0.53	-1.32
Apr-02					52:43	4	13:11		
May-02					90:21	8	11:18		
Jun-02	5:30	1	5:30		82:52	8	10:21	-0.46	-1.28



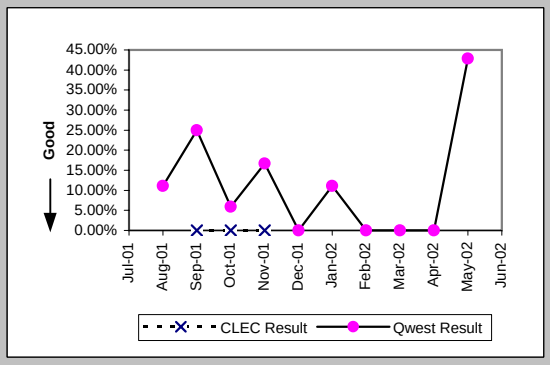
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	1	15	6.67%	-0.26	-1.16
Aug-01					1	11	9.09%		
Sep-01	0	1	0.00%	0.00%	2	12	16.67%	-0.43	-1.26
Oct-01	0	1	0.00%	0.00%	3	20	15.00%	-0.41	-1.25
Nov-01	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Dec-01					0	4	0.00%		
Jan-02					1	9	11.11%		
Feb-02					1	8	12.50%		
Mar-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Apr-02					0	4	0.00%		
May-02					3	8	37.50%		
Jun-02	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A



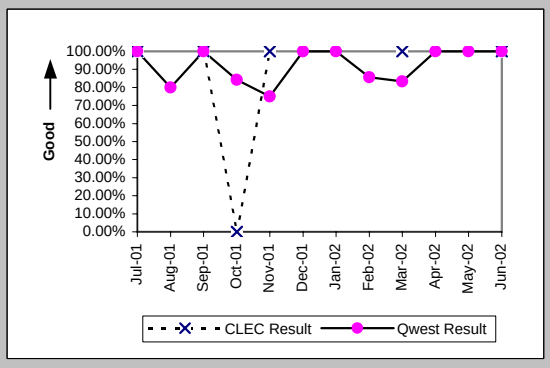
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	9	11.11%		
Sep-01	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
Oct-01	0	1	0.00%	0.00%	1	17	5.88%	-0.24	-1.15
Nov-01	0	1	0.00%	0.00%	1	6	16.67%	-0.41	-1.25
Dec-01					0	4	0.00%		
Jan-02					1	9	11.11%		
Feb-02					0	5	0.00%		
Mar-02					0	5	0.00%		
Apr-02					0	4	0.00%		
May-02					3	7	42.86%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

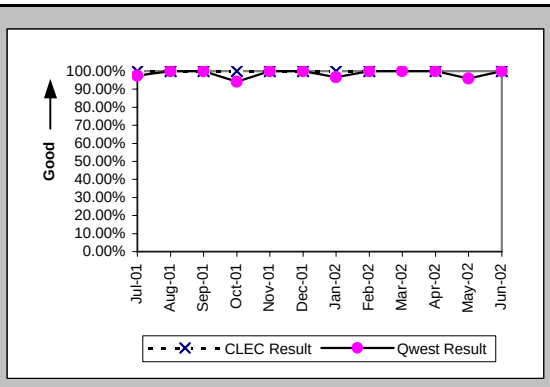
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Aug-01					8	10	80.00%		
Sep-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Oct-01	0	1	0.00%	0.00%	16	19	84.21%	1.33	-0.19
Nov-01	1	1	100.00%	0.00%	6	8	75.00%	-0.54	-1.33
Dec-01					4	4	100.00%		
Jan-02					9	9	100.00%		
Feb-02					6	7	85.71%		
Mar-02	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Apr-02					3	3	100.00%		
May-02					6	6	100.00%		
Jun-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

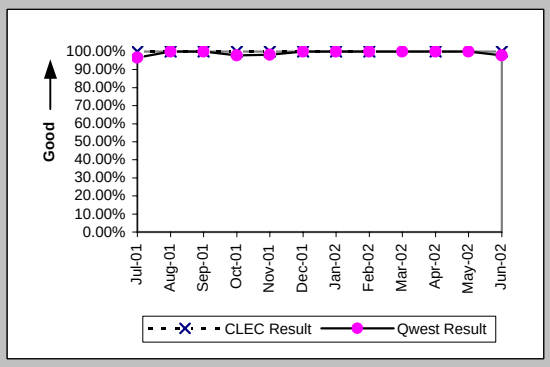
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	39	40	97.50%	-0.41	-1.25
Aug-01	7	7	100.00%	0.00%	41	41	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	28	28	100.00%	N/A	N/A
Oct-01	5	5	100.00%	0.00%	32	34	94.12%	-0.52	-1.32
Nov-01	2	2	100.00%	0.00%	34	34	100.00%	N/A	N/A
Dec-01	5	5	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	28	29	96.55%	-0.19	-1.11
Feb-02	3	3	100.00%	0.00%	30	30	100.00%	N/A	N/A
Mar-02					20	20	100.00%		
Apr-02	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
May-02					24	25	96.00%		
Jun-02	1	1	100.00%	0.00%	38	38	100.00%	N/A	N/A



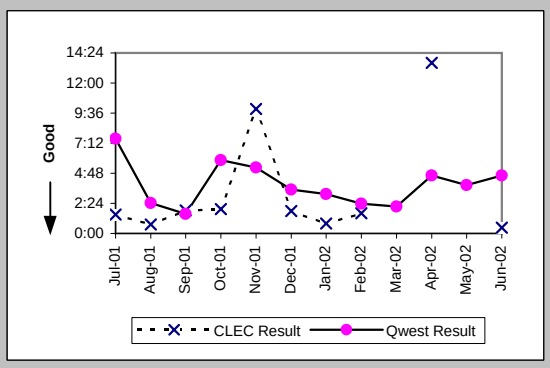
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	56	58	96.55%	-0.5	-1.3
Aug-01	7	7	100.00%	0.00%	50	50	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	32	32	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	47	48	97.92%	-0.34	-1.2
Nov-01	2	2	100.00%	0.00%	54	55	98.18%	-0.19	-1.11
Dec-01	5	5	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	34	34	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	44	44	100.00%	N/A	N/A
Mar-02					26	26	100.00%		
Apr-02	2	2	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02					39	39	100.00%		
Jun-02	1	1	100.00%	0.00%	48	49	97.96%	-0.14	-1.09



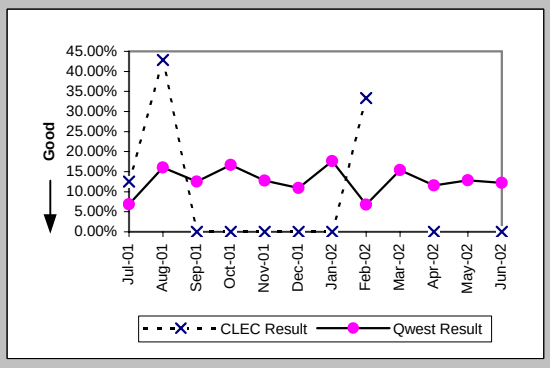
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11:59	8	1:30	1:31	438:09	58	7:33	-1.08	-1.66
Aug-01	5:00	7	0:43	0:38	120:27	50	2:25	-1.28	-1.78
Sep-01	9:09	5	1:50	1:31	50:08	32	1:34	0.41	-0.75
Oct-01	11:34	6	1:56	1:28	280:37	48	5:51	-0.61	-1.37
Nov-01	19:52	2	9:56	12:44	289:36	55	5:16	0.77	-0.53
Dec-01	8:55	5	1:47	1:41	192:44	55	3:30	-0.63	-1.38
Jan-02	2:22	3	0:47	1:13	107:01	34	3:09	-0.74	-1.45
Feb-02	4:50	3	1:37	1:20	104:35	44	2:23	-0.36	-1.22
Mar-02					55:57	26	2:09		
Apr-02	27:11	2	13:36	18:44	120:10	26	4:37	1.43	-0.13
May-02					150:13	39	3:51		
Jun-02	0:28	1	0:28		227:25	49	4:38	-0.29	-1.18



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

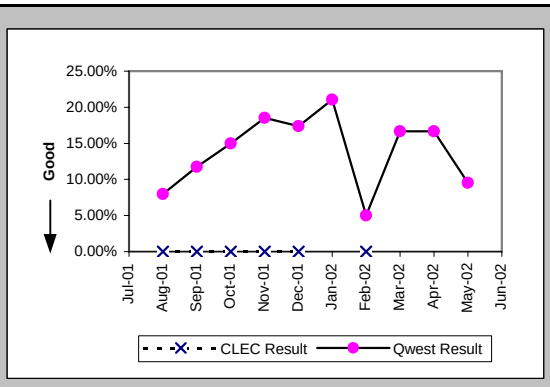
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	8	12.50%	33.07%	4	58	6.90%	0.5	-0.7
Aug-01	3	7	42.86%	49.49%	8	50	16.00%	1.5	-0.09
Sep-01	0	5	0.00%	0.00%	4	32	12.50%	-0.79	-1.48
Oct-01	0	6	0.00%	0.00%	8	48	16.67%	-1.03	-1.63
Nov-01	0	2	0.00%	0.00%	7	55	12.73%	-0.53	-1.32
Dec-01	0	5	0.00%	0.00%	6	55	10.91%	-0.75	-1.46
Jan-02	0	3	0.00%	0.00%	6	34	17.65%	-0.77	-1.47
Feb-02	1	3	33.33%	47.14%	3	44	6.82%	1.16	-0.29
Mar-02					4	26	15.38%		
Apr-02	0	2	0.00%	0.00%	3	26	11.54%	-0.49	-1.3
May-02					5	39	12.82%		
Jun-02	0	1	0.00%	0.00%	6	49	12.24%	-0.37	-1.22



Checklist #14 - Resale - PBX Repair

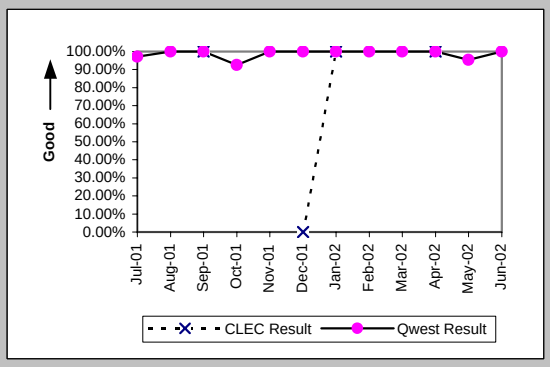
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	2	25	8.00%	-0.48	-1.29
Sep-01	0	2	0.00%	0.00%	2	17	11.76%	-0.49	-1.3
Oct-01	0	3	0.00%	0.00%	3	20	15.00%	-0.68	-1.41
Nov-01	0	1	0.00%	0.00%	5	27	18.52%	-0.47	-1.28
Dec-01	0	5	0.00%	0.00%	4	23	17.39%	-0.93	-1.57
Jan-02					4	19	21.05%		
Feb-02	0	1	0.00%	0.00%	1	20	5.00%	-0.22	-1.14
Mar-02					2	12	16.67%		
Apr-02					2	12	16.67%		
May-02					2	21	9.52%		
Jun-02									



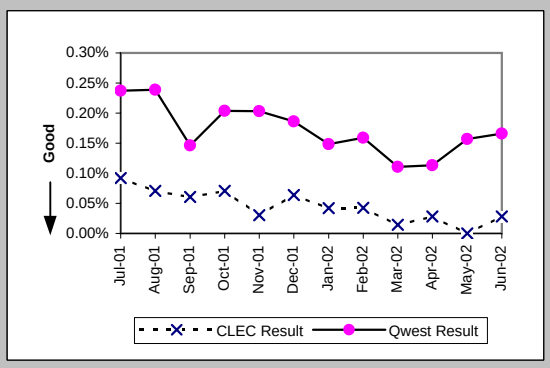
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	35	97.14%		
Aug-01					21	21	100.00%		
Sep-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Oct-01					25	27	92.59%		
Nov-01					32	32	100.00%		
Dec-01	0	1	0.00%	0.00%	33	33	100.00%	N/A	0.39
Jan-02	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Feb-02					18	18	100.00%		
Mar-02					15	15	100.00%		
Apr-02	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
May-02					21	22	95.45%		
Jun-02					18	18	100.00%		



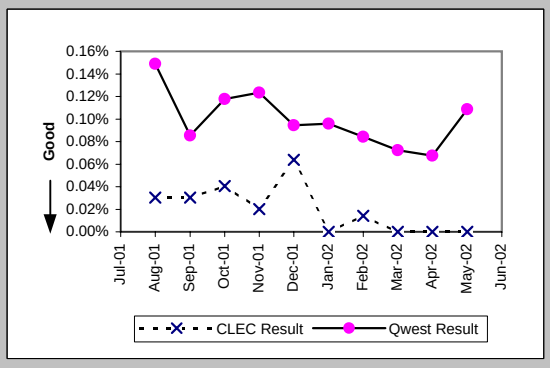
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9802	0.09%	3.03%	98	41324	0.24%	-2.66	-2.62
Aug-01	7	9887	0.07%	2.66%	98	41004	0.24%	-3.07	-2.87
Sep-01	6	9900	0.06%	2.46%	60	40943	0.15%	-2.01	-2.22
Oct-01	7	9887	0.07%	2.66%	83	40789	0.20%	-2.63	-2.6
Nov-01	3	9888	0.03%	1.74%	84	41328	0.20%	-3.43	-3.08
Dec-01	5	7821	0.06%	2.53%	77	41319	0.19%	-2.3	-2.4
Jan-02	3	7131	0.04%	2.05%	62	41718	0.15%	-2.16	-2.31
Feb-02	3	7077	0.04%	2.06%	66	41511	0.16%	-2.28	-2.38
Mar-02	1	7080	0.01%	1.19%	46	41496	0.11%	-2.26	-2.37
Apr-02	2	7085	0.03%	1.68%	47	41538	0.11%	-1.97	-2.19
May-02	0	7089	0.00%	0.00%	65	41438	0.16%	-3.08	-2.87
Jun-02	2	7117	0.03%	1.68%	69	41648	0.17%	-2.64	-2.6



Trouble Rate (Percent) (MR-8*) (Parity)

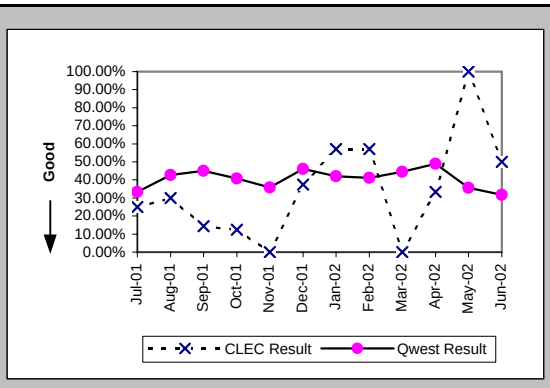
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	9887	0.03%	1.74%	61	41004	0.15%	-2.74	-2.67
Sep-01	3	9900	0.03%	1.74%	35	40943	0.09%	-1.69	-2.02
Oct-01	4	9887	0.04%	2.01%	48	40789	0.12%	-2.01	-2.22
Nov-01	2	9888	0.02%	1.42%	51	41328	0.12%	-2.63	-2.6
Dec-01	5	7821	0.06%	2.53%	39	41319	0.09%	-0.8	-1.49
Jan-02	0	7131	0.00%	0.00%	40	41718	0.10%	-2.42	-2.47
Feb-02	1	7077	0.01%	1.19%	35	41511	0.08%	-1.88	-2.14
Mar-02	0	7080	0.00%	0.00%	30	41496	0.07%	-2.09	-2.27
Apr-02	0	7085	0.00%	0.00%	28	41538	0.07%	-2.02	-2.23
May-02	0	7089	0.00%	0.00%	45	41438	0.11%	-2.57	-2.56
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

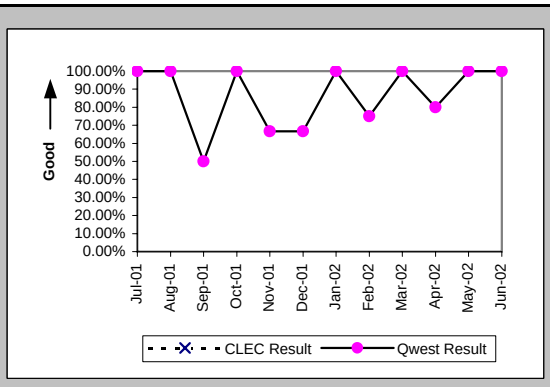
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	12	25.00%	43.30%	49	147	33.33%	-0.59	-1.36
Aug-01	3	10	30.00%	45.83%	73	171	42.69%	-0.79	-1.48
Sep-01	1	7	14.29%	34.99%	49	109	44.95%	-1.58	-1.96
Oct-01	1	8	12.50%	33.07%	57	140	40.71%	-1.58	-1.96
Nov-01	0	3	0.00%	0.00%	47	131	35.88%	-1.28	-1.78
Dec-01	3	8	37.50%	48.41%	66	143	46.15%	-0.48	-1.29
Jan-02	4	7	57.14%	49.49%	45	107	42.06%	0.74	-0.55
Feb-02	4	7	57.14%	49.49%	46	112	41.07%	0.79	-0.52
Mar-02	0	1	0.00%	0.00%	37	83	44.58%	-0.89	-1.54
Apr-02	1	3	33.33%	47.14%	45	92	48.91%	-0.53	-1.32
May-02	1	1	100.00%	0.00%	36	101	35.64%	0.92	-0.44
Jun-02	2	4	50.00%	50.00%	32	101	31.68%	0.7	-0.58



Checklist #14 - Resale - Basic ISDN Installation

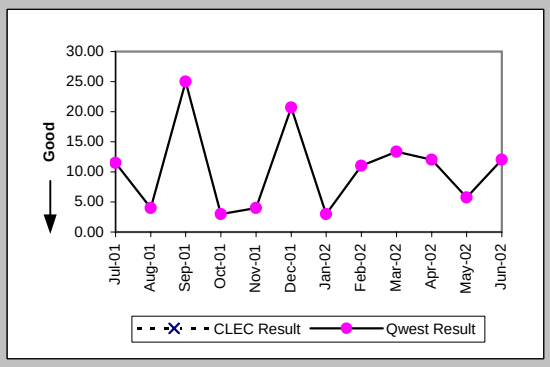
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					2	4	50.00%		
Oct-01					1	1	100.00%		
Nov-01					2	3	66.67%		
Dec-01					2	3	66.67%		
Jan-02					1	1	100.00%		
Feb-02					3	4	75.00%		
Mar-02					2	2	100.00%		
Apr-02					4	5	80.00%		
May-02					4	4	100.00%		
Jun-02					5	5	100.00%		



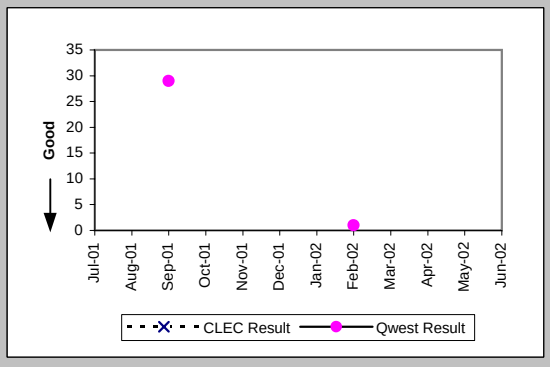
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	2	11.50		
Aug-01					24	6	4.00		
Sep-01					125	5	25.00		
Oct-01					3	1	3.00		
Nov-01					12	3	4.00		
Dec-01					62	3	20.67		
Jan-02					3	1	3.00		
Feb-02					44	4	11.00		
Mar-02					40	3	13.33		
Apr-02					60	5	12.00		
May-02					23	4	5.75		
Jun-02					60	5	12.00		



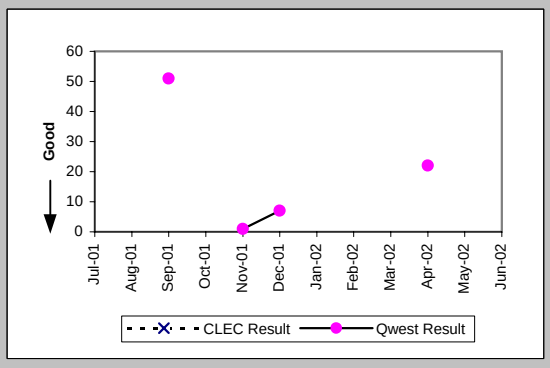
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					29	1	29.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

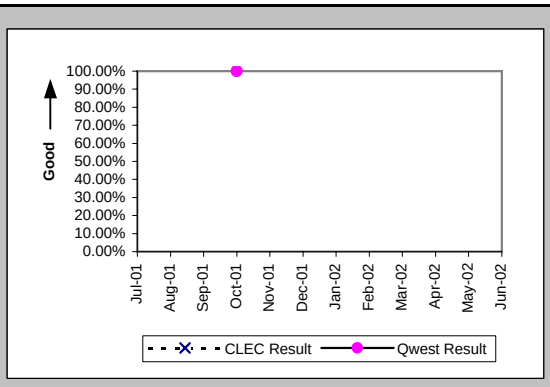
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					51	1	51.00		
Oct-01									
Nov-01					1	1	1.00		
Dec-01					7	1	7.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					22	1	22.00		
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

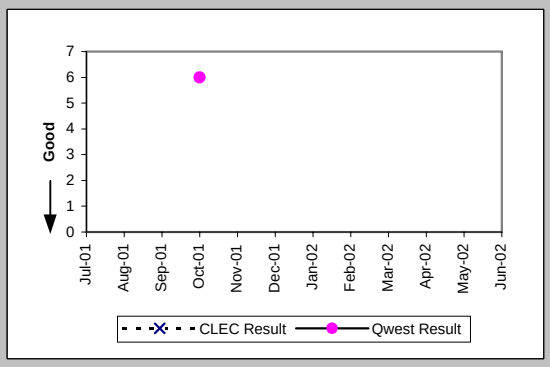
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



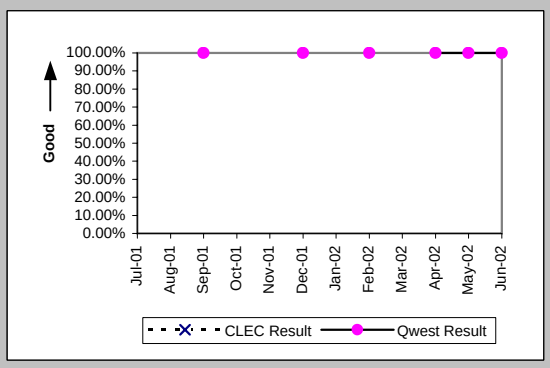
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					6	1	6.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



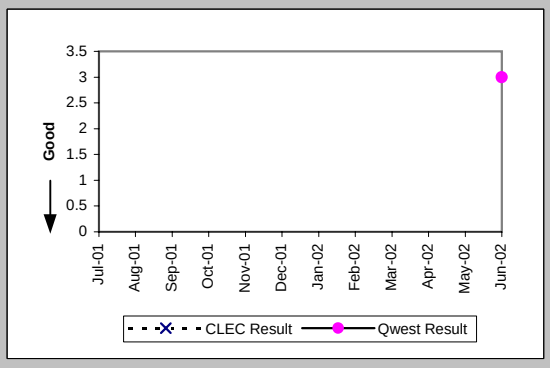
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					2	2	100.00%		
May-02					1	1	100.00%		
Jun-02					2	2	100.00%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

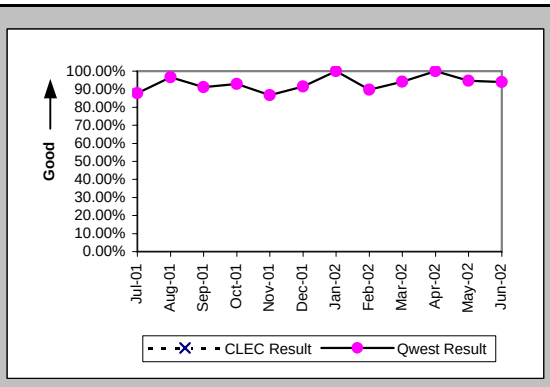
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					3	1	3.00		



Checklist #14 - Resale - Basic ISDN Installation

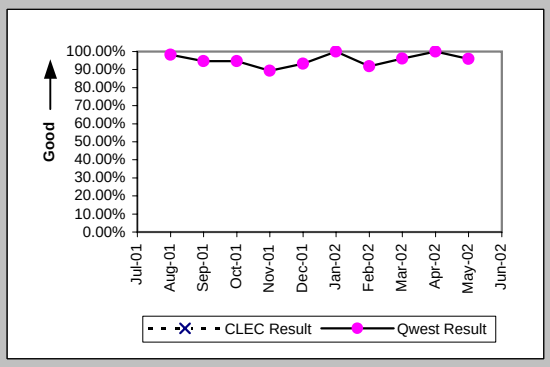
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	74	87.84%		
Aug-01					57	59	96.61%		
Sep-01					51	56	91.07%		
Oct-01					53	57	92.98%		
Nov-01					65	75	86.67%		
Dec-01					54	59	91.53%		
Jan-02					32	32	100.00%		
Feb-02					44	49	89.80%		
Mar-02					48	51	94.12%		
Apr-02					52	52	100.00%		
May-02					71	75	94.67%		
Jun-02					62	66	93.94%		



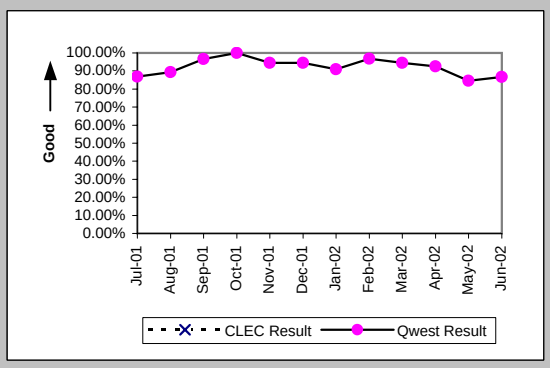
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					58	59	98.31%		
Sep-01					53	56	94.64%		
Oct-01					54	57	94.74%		
Nov-01					67	75	89.33%		
Dec-01					55	59	93.22%		
Jan-02					32	32	100.00%		
Feb-02					45	49	91.84%		
Mar-02					49	51	96.08%		
Apr-02					52	52	100.00%		
May-02					72	75	96.00%		
Jun-02									



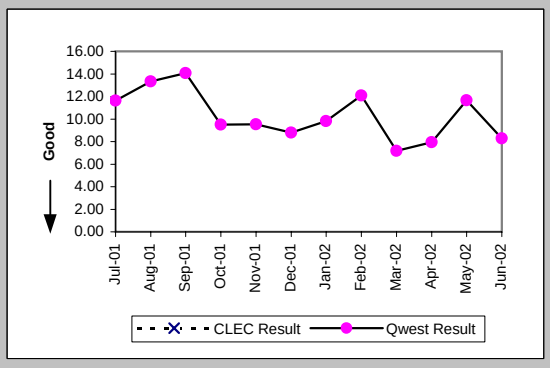
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	23	86.96%		
Aug-01					25	28	89.29%		
Sep-01					29	30	96.67%		
Oct-01					33	33	100.00%		
Nov-01					17	18	94.44%		
Dec-01					17	18	94.44%		
Jan-02					20	22	90.91%		
Feb-02					31	32	96.88%		
Mar-02					17	18	94.44%		
Apr-02					37	40	92.50%		
May-02					11	13	84.62%		
Jun-02					13	15	86.67%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

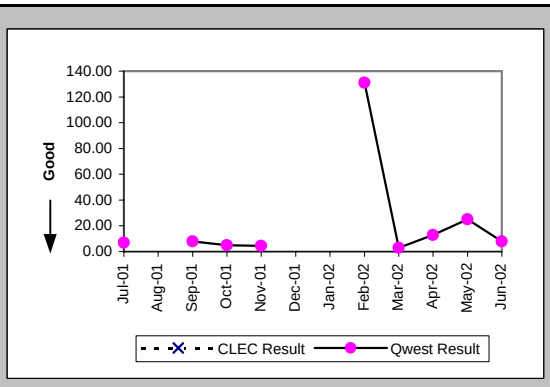
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					326	28	11.64		
Aug-01					360	27	13.33		
Sep-01					450	32	14.06		
Oct-01					323	34	9.50		
Nov-01					181	19	9.53		
Dec-01					167	19	8.79		
Jan-02					206	21	9.81		
Feb-02					411	34	12.09		
Mar-02					129	18	7.17		
Apr-02					302	38	7.95		
May-02					140	12	11.67		
Jun-02					149	18	8.28		



Checklist #14 - Resale - Basic ISDN Installation

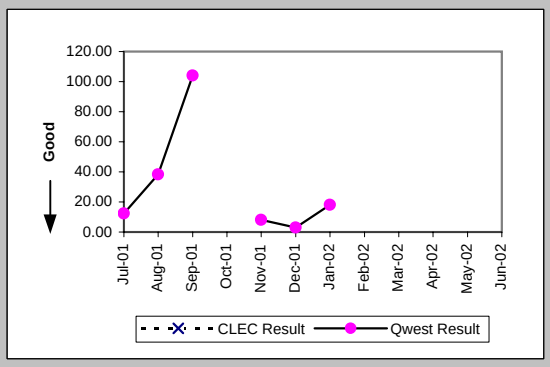
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	2	7.00		
Aug-01									
Sep-01					16	2	8.00		
Oct-01					5	1	5.00		
Nov-01					9	2	4.50		
Dec-01									
Jan-02									
Feb-02					131	1	131.00		
Mar-02					3	1	3.00		
Apr-02					39	3	13.00		
May-02					50	2	25.00		
Jun-02					32	4	8.00		



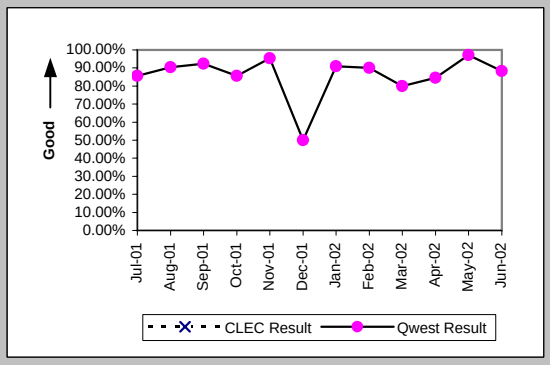
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	3	12.33		
Aug-01					115	3	38.33		
Sep-01					104	1	104.00		
Oct-01									
Nov-01					8	1	8.00		
Dec-01					3	1	3.00		
Jan-02					36	2	18.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



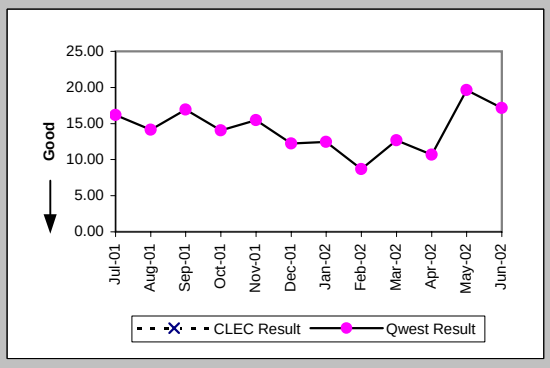
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	28	85.71%		
Aug-01					19	21	90.48%		
Sep-01					12	13	92.31%		
Oct-01					18	21	85.71%		
Nov-01					21	22	95.45%		
Dec-01					2	4	50.00%		
Jan-02					10	11	90.91%		
Feb-02					18	20	90.00%		
Mar-02					16	20	80.00%		
Apr-02					11	13	84.62%		
May-02					67	69	97.10%		
Jun-02					15	17	88.24%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

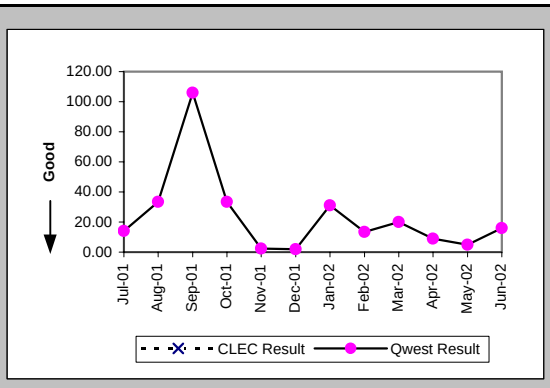
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					469	29	16.17		
Aug-01					311	22	14.14		
Sep-01					254	15	16.93		
Oct-01					323	23	14.04		
Nov-01					1035	67	15.45		
Dec-01					49	4	12.25		
Jan-02					162	13	12.46		
Feb-02					183	21	8.71		
Mar-02					266	21	12.67		
Apr-02					139	13	10.69		
May-02					1355	69	19.64		
Jun-02					309	18	17.17		



Checklist #14 - Resale - Basic ISDN Installation

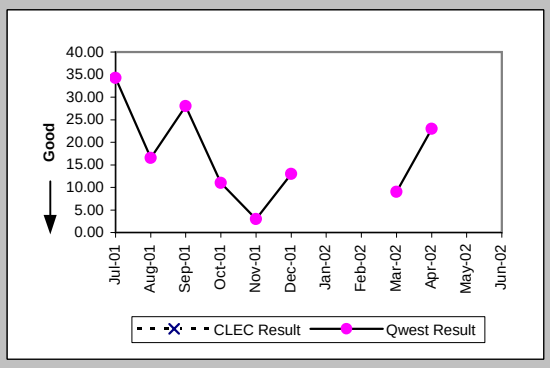
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	2	14.00		
Aug-01					67	2	33.50		
Sep-01					106	1	106.00		
Oct-01					100	3	33.33		
Nov-01					101	45	2.24		
Dec-01					2	1	2.00		
Jan-02					62	2	31.00		
Feb-02					27	2	13.50		
Mar-02					80	4	20.00		
Apr-02					9	1	9.00		
May-02					10	2	5.00		
Jun-02					32	2	16.00		



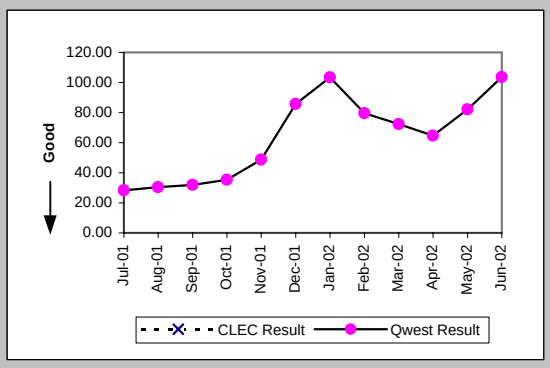
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					137	4	34.25		
Aug-01					33	2	16.50		
Sep-01					28	1	28.00		
Oct-01					22	2	11.00		
Nov-01					3	1	3.00		
Dec-01					13	1	13.00		
Jan-02									
Feb-02									
Mar-02					9	1	9.00		
Apr-02					23	1	23.00		
May-02									
Jun-02									



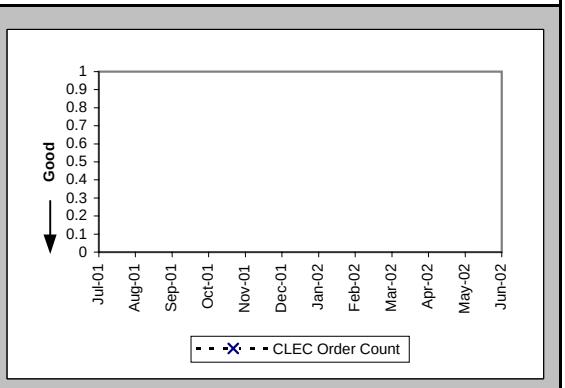
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					226	8	28.25		
Aug-01					335	11	30.45		
Sep-01					288	9	32.00		
Oct-01					424	12	35.33		
Nov-01					632	13	48.62		
Dec-01					1201	14	85.79		
Jan-02					1449	14	103.50		
Feb-02					1671	21	79.57		
Mar-02					1956	27	72.44		
Apr-02					1617	25	64.68		
May-02					1970	24	82.08		
Jun-02					1968	19	103.58		



Checklist #14 - Resale - Basic ISDN Installation

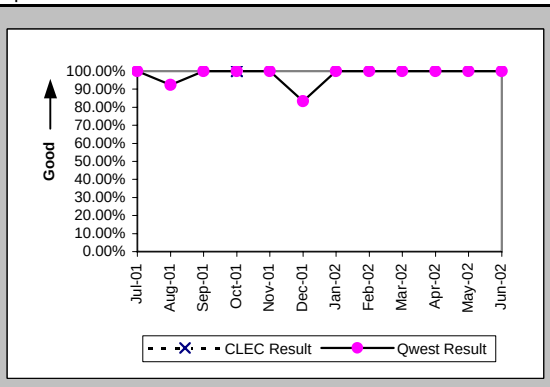
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

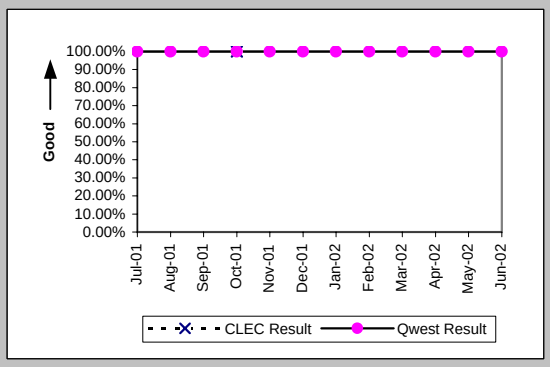
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	14	100.00%		
Aug-01					12	13	92.31%		
Sep-01					10	10	100.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01					9	9	100.00%		
Dec-01					10	12	83.33%		
Jan-02					11	11	100.00%		
Feb-02					9	9	100.00%		
Mar-02					9	9	100.00%		
Apr-02					11	11	100.00%		
May-02					19	19	100.00%		
Jun-02					22	22	100.00%		



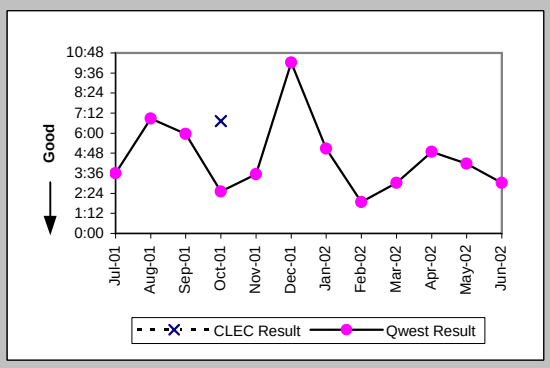
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	14	100.00%		
Aug-01					13	13	100.00%		
Sep-01					10	10	100.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01					9	9	100.00%		
Dec-01					12	12	100.00%		
Jan-02					11	11	100.00%		
Feb-02					9	9	100.00%		
Mar-02					9	9	100.00%		
Apr-02					11	11	100.00%		
May-02					19	19	100.00%		
Jun-02					22	22	100.00%		



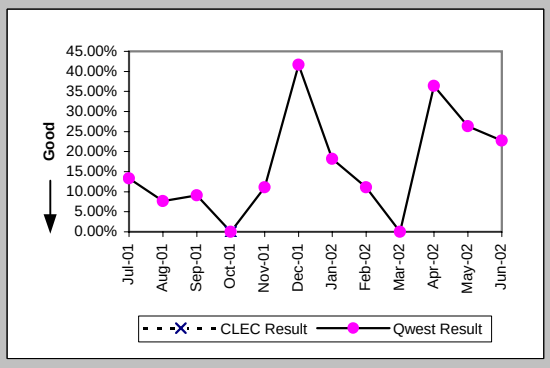
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50:17	14	3:36		
Aug-01					89:19	13	6:52		
Sep-01					59:29	10	5:57		
Oct-01	6:43	1	6:43		10:00	4	2:30	1.15	-0.3
Nov-01					31:58	9	3:33		
Dec-01					122:45	12	10:14		
Jan-02					55:43	11	5:04		
Feb-02					16:57	9	1:53		
Mar-02					27:08	9	3:01		
Apr-02					53:47	11	4:53		
May-02					79:30	19	4:11		
Jun-02					66:15	22	3:01		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

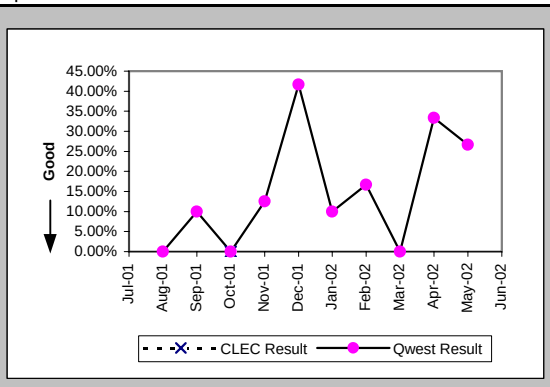
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	15	13.33%		
Aug-01					1	13	7.69%		
Sep-01					1	11	9.09%		
Oct-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Nov-01					1	9	11.11%		
Dec-01					5	12	41.67%		
Jan-02					2	11	18.18%		
Feb-02					1	9	11.11%		
Mar-02					0	9	0.00%		
Apr-02					4	11	36.36%		
May-02					5	19	26.32%		
Jun-02					5	22	22.73%		



Checklist #14 - Resale - Basic ISDN Repair

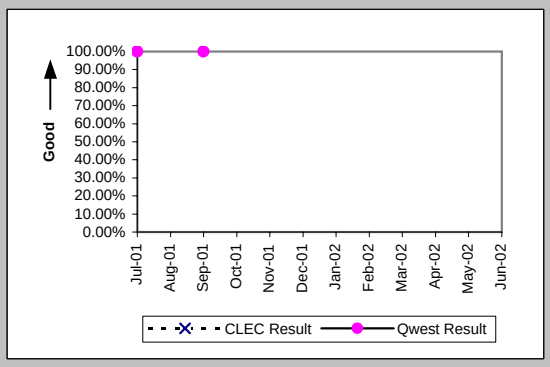
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	9	0.00%		
Sep-01					1	10	10.00%		
Oct-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Nov-01					1	8	12.50%		
Dec-01					5	12	41.67%		
Jan-02					1	10	10.00%		
Feb-02					1	6	16.67%		
Mar-02					0	7	0.00%		
Apr-02					3	9	33.33%		
May-02					4	15	26.67%		
Jun-02									



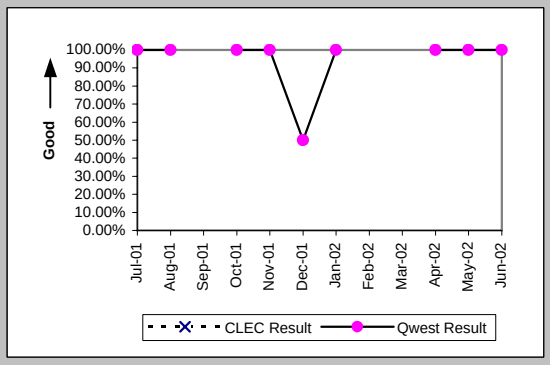
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



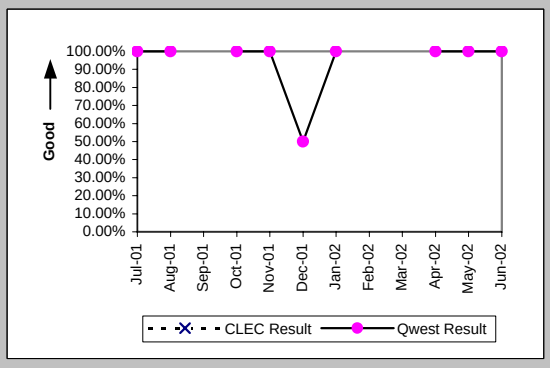
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01									
Oct-01					2	2	100.00%		
Nov-01					3	3	100.00%		
Dec-01					1	2	50.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					4	4	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

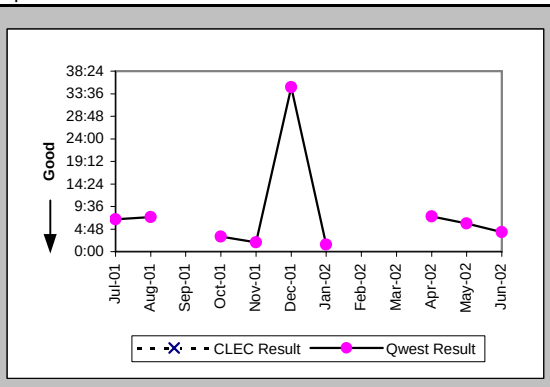
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01									
Oct-01					2	2	100.00%		
Nov-01					3	3	100.00%		
Dec-01					1	2	50.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					4	4	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

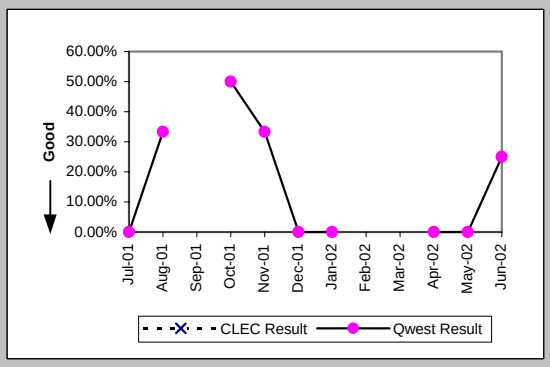
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6:51	1	6:51		
Aug-01					22:09	3	7:23		
Sep-01									
Oct-01					6:25	2	3:13		
Nov-01					5:58	3	1:59		
Dec-01					70:00	2	35:00		
Jan-02					1:29	1	1:29		
Feb-02									
Mar-02									
Apr-02					7:30	1	7:30		
May-02					5:59	1	5:59		
Jun-02					16:45	4	4:11		



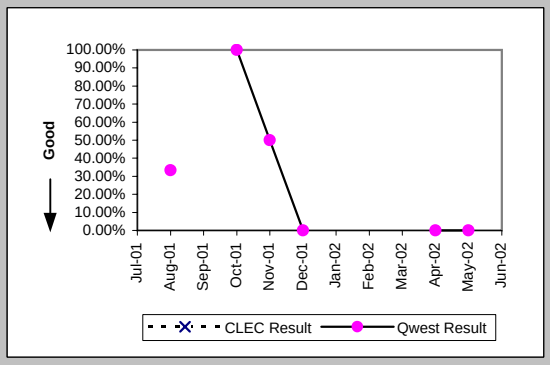
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					1	3	33.33%		
Sep-01									
Oct-01					1	2	50.00%		
Nov-01					1	3	33.33%		
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					1	4	25.00%		



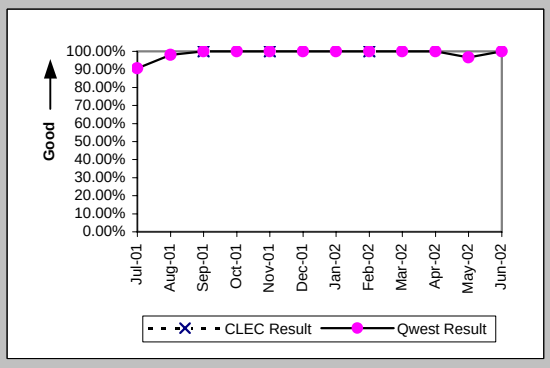
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					1	2	50.00%		
Dec-01					0	2	0.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02									



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

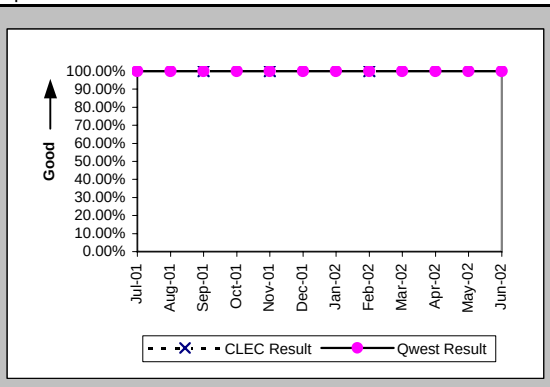
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					67	74	90.54%		
Aug-01					49	50	98.00%		
Sep-01	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Oct-01					35	35	100.00%		
Nov-01	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Dec-01					25	25	100.00%		
Jan-02					13	13	100.00%		
Feb-02	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Mar-02					29	29	100.00%		
Apr-02					48	48	100.00%		
May-02					29	30	96.67%		
Jun-02					33	33	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

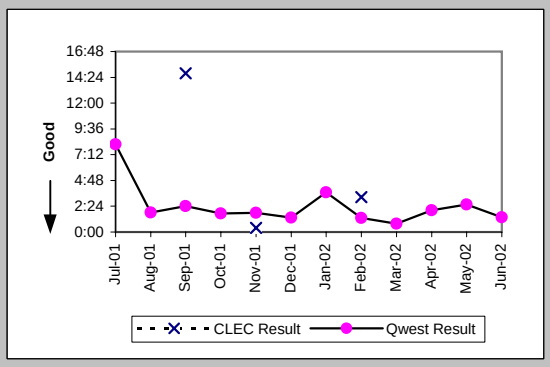
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					74	74	100.00%		
Aug-01					50	50	100.00%		
Sep-01	1	1	100.00%	0.00%	30	30	100.00%	N/A	N/A
Oct-01					35	35	100.00%		
Nov-01	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Dec-01					25	25	100.00%		
Jan-02					13	13	100.00%		
Feb-02	1	1	100.00%	0.00%	30	30	100.00%	N/A	N/A
Mar-02					29	29	100.00%		
Apr-02					49	49	100.00%		
May-02					30	30	100.00%		
Jun-02					34	34	100.00%		



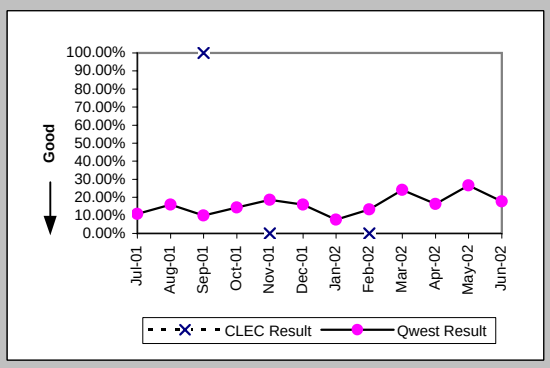
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					603:06	74	8:09		
Aug-01					90:56	50	1:49		
Sep-01	14:46	1	14:46		72:07	30	2:24	1.44	-0.12
Oct-01					60:07	35	1:43		
Nov-01	0:23	1	0:23		76:43	43	1:47	-0.49	-1.3
Dec-01					33:39	25	1:21		
Jan-02					48:08	13	3:42		
Feb-02	3:14	1	3:14		39:28	30	1:19	1.27	-0.23
Mar-02					22:25	29	0:46		
Apr-02					99:02	49	2:01		
May-02					76:34	30	2:33		
Jun-02					46:40	34	1:22		



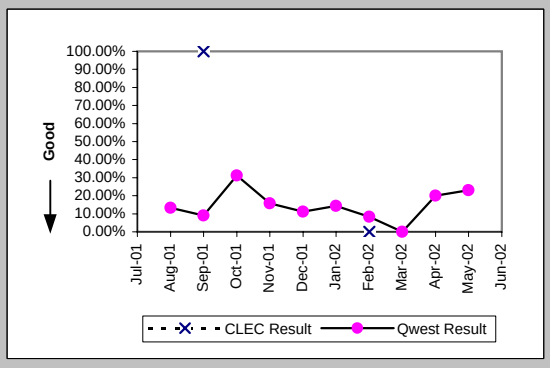
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	74	10.81%		
Aug-01					8	50	16.00%		
Sep-01	1	1	100.00%	0.00%	3	30	10.00%	1.57	-0.04
Oct-01					5	35	14.29%		
Nov-01	0	1	0.00%	0.00%	8	43	18.60%	-0.47	-1.29
Dec-01					4	25	16.00%		
Jan-02					1	13	7.69%		
Feb-02	0	1	0.00%	0.00%	4	30	13.33%	-0.39	-1.23
Mar-02					7	29	24.14%		
Apr-02					8	49	16.33%		
May-02					8	30	26.67%		
Jun-02					6	34	17.65%		



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

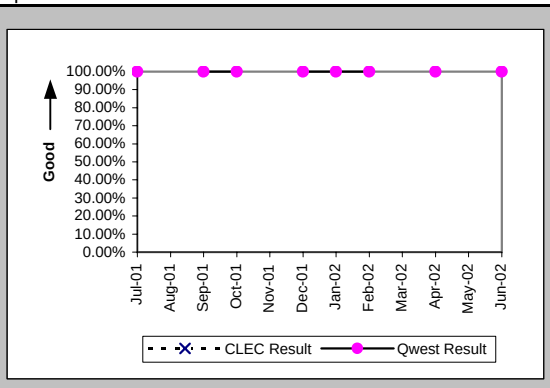
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	15	13.33%		
Sep-01	1	1	100.00%	0.00%	1	11	9.09%	1.46	-0.11
Oct-01					5	16	31.25%		
Nov-01					3	19	15.79%		
Dec-01					1	9	11.11%		
Jan-02					1	7	14.29%		
Feb-02	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Mar-02					0	8	0.00%		
Apr-02					3	15	20.00%		
May-02					3	13	23.08%		
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

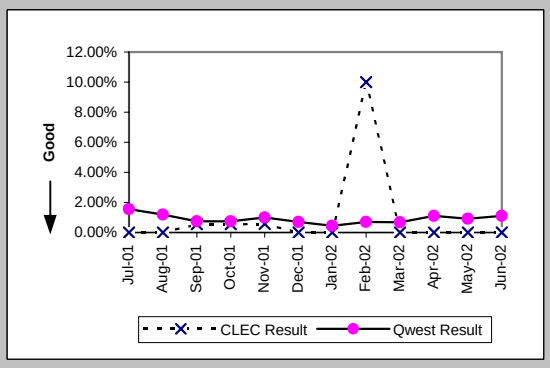
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					2	2	100.00%		
May-02									
Jun-02					1	1	100.00%		



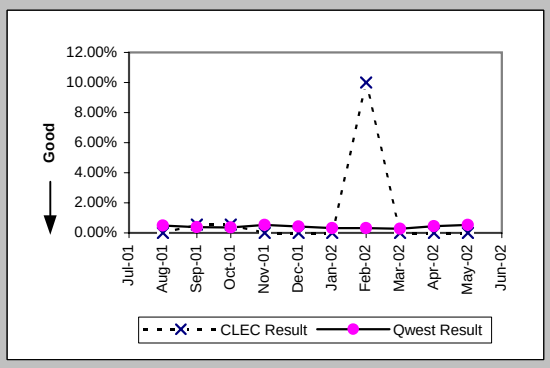
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	175	0.00%	0.00%	90	5832	1.54%	-1.63	-1.99
Aug-01	0	177	0.00%	0.00%	66	5561	1.19%	-1.44	-1.87
Sep-01	1	178	0.56%	7.47%	41	5555	0.74%	-0.27	-1.16
Oct-01	1	178	0.56%	7.47%	41	5555	0.74%	-0.27	-1.16
Nov-01	1	174	0.57%	7.56%	55	5538	0.99%	-0.55	-1.33
Dec-01	0	11	0.00%	0.00%	39	5521	0.71%	-0.28	-1.17
Jan-02	0	11	0.00%	0.00%	25	5507	0.45%	-0.22	-1.14
Feb-02	1	10	10.00%	30.00%	39	5505	0.71%	1.81	0.1
Mar-02	0	9	0.00%	0.00%	38	5504	0.69%	-0.25	-1.15
Apr-02	0	9	0.00%	0.00%	61	5467	1.12%	-0.32	-1.19
May-02	0	9	0.00%	0.00%	50	5427	0.92%	-0.29	-1.18
Jun-02	0	9	0.00%	0.00%	60	5413	1.11%	-0.32	-1.19



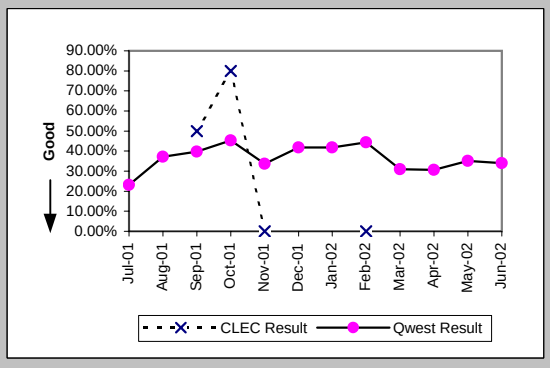
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	177	0.00%	0.00%	27	5561	0.49%	-0.91	-1.56
Sep-01	1	178	0.56%	7.47%	21	5555	0.38%	0.43	-0.74
Oct-01	1	178	0.56%	7.47%	20	5555	0.36%	0.47	-0.71
Nov-01	0	174	0.00%	0.00%	29	5538	0.52%	-0.94	-1.57
Dec-01	0	11	0.00%	0.00%	23	5521	0.42%	-0.21	-1.13
Jan-02	0	11	0.00%	0.00%	17	5507	0.31%	-0.18	-1.11
Feb-02	1	10	10.00%	30.00%	18	5505	0.33%	2.14	0.3
Mar-02	0	9	0.00%	0.00%	15	5504	0.27%	-0.16	-1.1
Apr-02	0	9	0.00%	0.00%	25	5467	0.46%	-0.2	-1.12
May-02	0	9	0.00%	0.00%	29	5427	0.53%	-0.22	-1.13
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

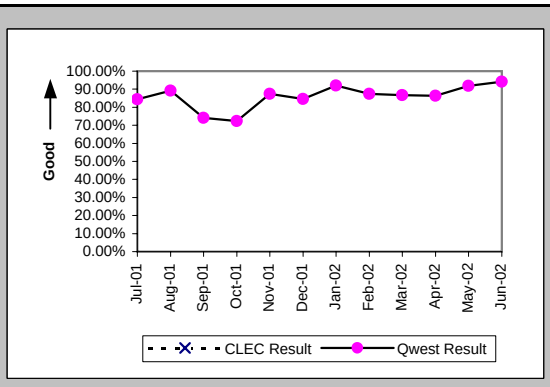
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	117	23.08%		
Aug-01					39	105	37.14%		
Sep-01	1	2	50.00%	50.00%	27	68	39.71%	0.21	-0.87
Oct-01	4	5	80.00%	40.00%	34	75	45.33%	1.42	-0.13
Nov-01	0	1	0.00%	0.00%	28	83	33.73%	-0.71	-1.43
Dec-01					28	67	41.79%		
Jan-02					18	43	41.86%		
Feb-02	0	1	0.00%	0.00%	31	70	44.29%	-0.89	-1.54
Mar-02					17	55	30.91%		
Apr-02					27	88	30.68%		
May-02					27	77	35.06%		
Jun-02					31	91	34.07%		



Checklist #14 - Resale - Qwest DSL Installation

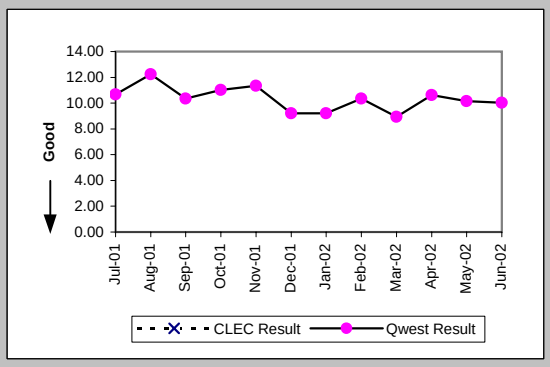
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	45	84.44%		
Aug-01					33	37	89.19%		
Sep-01					20	27	74.07%		
Oct-01					21	29	72.41%		
Nov-01					28	32	87.50%		
Dec-01					33	39	84.62%		
Jan-02					23	25	92.00%		
Feb-02					28	32	87.50%		
Mar-02					26	30	86.67%		
Apr-02					38	44	86.36%		
May-02					45	49	91.84%		
Jun-02					49	52	94.23%		



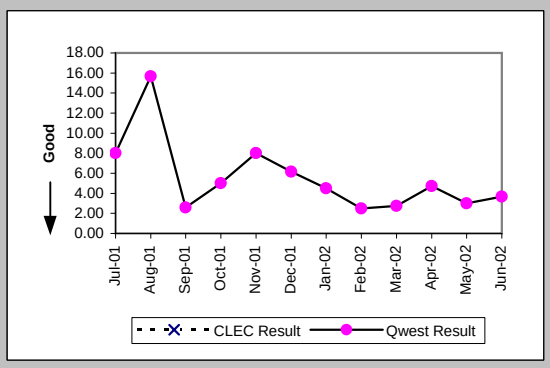
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					534	50	10.68		
Aug-01					465	38	12.24		
Sep-01					290	28	10.36		
Oct-01					331	30	11.03		
Nov-01					363	32	11.34		
Dec-01					359	39	9.21		
Jan-02					258	28	9.21		
Feb-02					373	36	10.36		
Mar-02					277	31	8.94		
Apr-02					499	47	10.62		
May-02					518	51	10.16		
Jun-02					561	56	10.02		



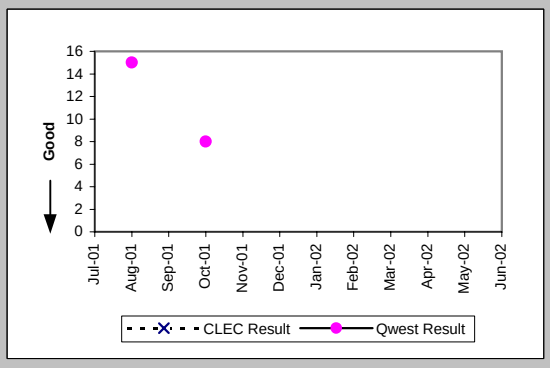
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					64	8	8.00		
Aug-01					47	3	15.67		
Sep-01					18	7	2.57		
Oct-01					35	7	5.00		
Nov-01					32	4	8.00		
Dec-01					37	6	6.17		
Jan-02					9	2	4.50		
Feb-02					10	4	2.50		
Mar-02					11	4	2.75		
Apr-02					33	7	4.71		
May-02					12	4	3.00		
Jun-02					11	3	3.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

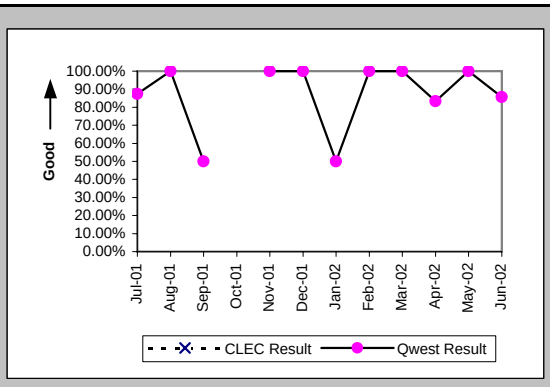
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	1	15.00		
Sep-01									
Oct-01					8	1	8.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

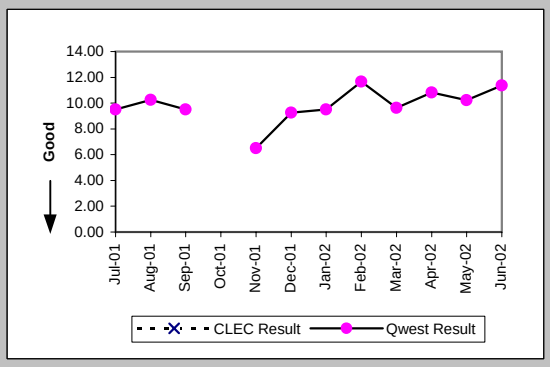
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	8	87.50%		
Aug-01					4	4	100.00%		
Sep-01					2	4	50.00%		
Oct-01									
Nov-01					2	2	100.00%		
Dec-01					4	4	100.00%		
Jan-02					1	2	50.00%		
Feb-02					3	3	100.00%		
Mar-02					8	8	100.00%		
Apr-02					5	6	83.33%		
May-02					9	9	100.00%		
Jun-02					6	7	85.71%		



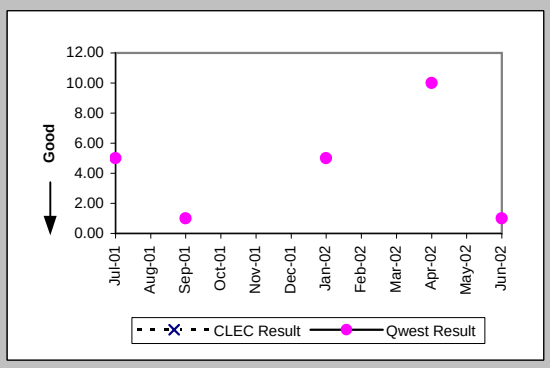
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					76	8	9.50		
Aug-01					41	4	10.25		
Sep-01					38	4	9.50		
Oct-01									
Nov-01					13	2	6.50		
Dec-01					37	4	9.25		
Jan-02					19	2	9.50		
Feb-02					35	3	11.67		
Mar-02					77	8	9.62		
Apr-02					65	6	10.83		
May-02					92	9	10.22		
Jun-02					91	8	11.38		



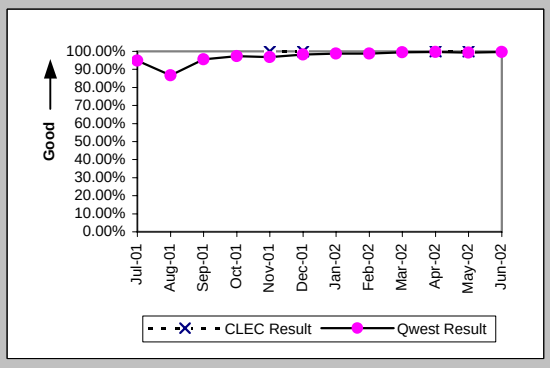
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01									
Sep-01					2	2	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					5	1	5.00		
Feb-02									
Mar-02									
Apr-02					10	1	10.00		
May-02									
Jun-02					1	1	1.00		



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

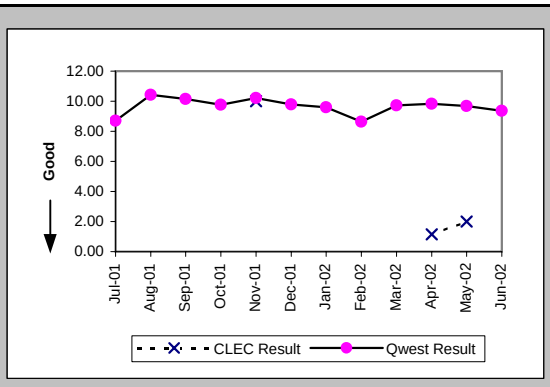
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1943	2047	94.92%		
Aug-01					1166	1346	86.63%		
Sep-01					902	943	95.65%		
Oct-01					1374	1412	97.31%		
Nov-01	1	1	100.00%	0.00%	928	958	96.87%	-0.18	-1.11
Dec-01	1	1	100.00%	0.00%	1437	1464	98.16%	-0.14	-1.08
Jan-02					1371	1387	98.85%		
Feb-02					1321	1338	98.73%		
Mar-02					1415	1423	99.44%		
Apr-02	7	7	100.00%	0.00%	1596	1603	99.56%	-0.17	-1.11
May-02	1	1	100.00%	0.00%	1548	1558	99.36%	-0.08	-1.05
Jun-02					1511	1517	99.60%		



Checklist #14 - Resale - Qwest DSL Installation

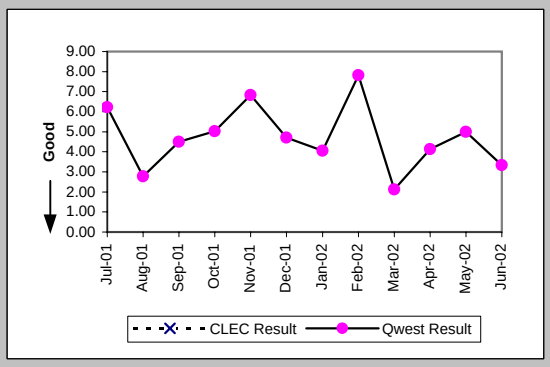
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10410	1195	8.71		
Aug-01					8325	799	10.42		
Sep-01					7237	714	10.14		
Oct-01					11074	1135	9.76		
Nov-01	10	1	10.00		5052	495	10.21	-0.07	-1.04
Dec-01					6194	633	9.79		
Jan-02					7341	765	9.60		
Feb-02					8892	1029	8.64		
Mar-02					9506	977	9.73		
Apr-02	8	7	1.14	0.69	11887	1210	9.82	-22.84	-14.89
May-02	2	1	2.00		10615	1096	9.69	-5.57	-4.38
Jun-02					9183	980	9.37		



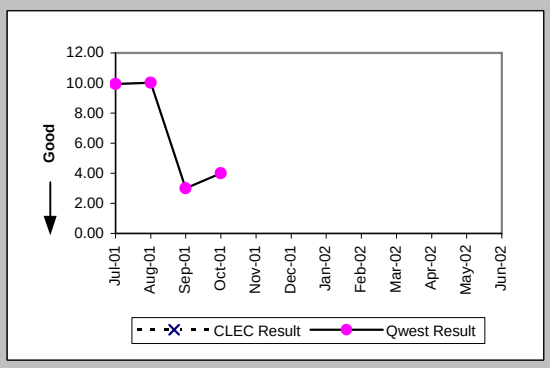
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					429	69	6.22		
Aug-01					259	93	2.78		
Sep-01					180	40	4.50		
Oct-01					186	37	5.03		
Nov-01					205	30	6.83		
Dec-01					127	27	4.70		
Jan-02					65	16	4.06		
Feb-02					133	17	7.82		
Mar-02					17	8	2.12		
Apr-02					29	7	4.14		
May-02					50	10	5.00		
Jun-02					20	6	3.33		



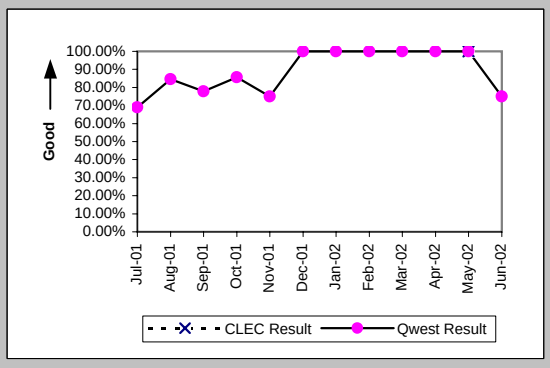
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					348	35	9.94		
Aug-01					873	87	10.03		
Sep-01					6	2	3.00		
Oct-01					4	1	4.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

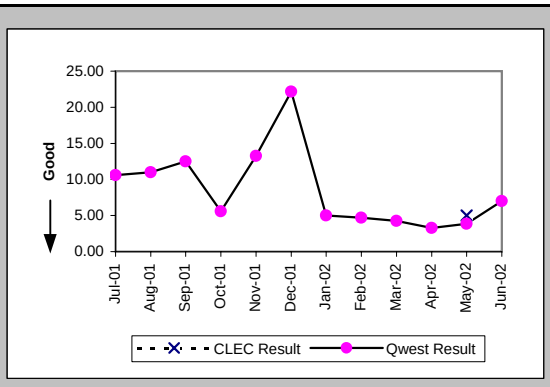
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	29	68.97%		
Aug-01					11	13	84.62%		
Sep-01					7	9	77.78%		
Oct-01					6	7	85.71%		
Nov-01					3	4	75.00%		
Dec-01					6	6	100.00%		
Jan-02					3	3	100.00%		
Feb-02					7	7	100.00%		
Mar-02					8	8	100.00%		
Apr-02					7	7	100.00%		
May-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jun-02					3	4	75.00%		



Checklist #14 - Resale - Qwest DSL Installation

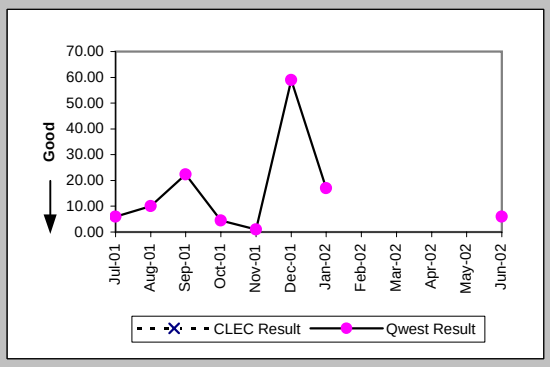
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					318	30	10.60		
Aug-01					143	13	11.00		
Sep-01					125	10	12.50		
Oct-01					39	7	5.57		
Nov-01					53	4	13.25		
Dec-01					133	6	22.17		
Jan-02					15	3	5.00		
Feb-02					33	7	4.71		
Mar-02					34	8	4.25		
Apr-02					23	7	3.29		
May-02	5	1	5.00		27	7	3.86	0.08	-0.95
Jun-02					28	4	7.00		



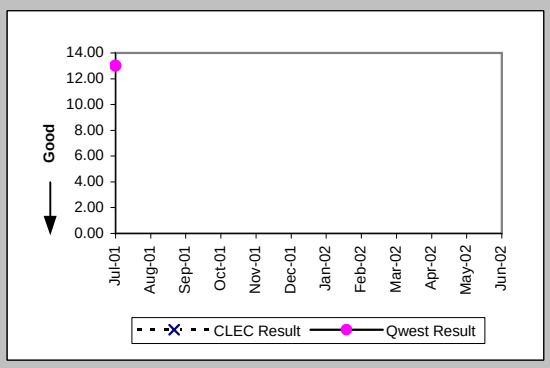
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					54	9	6.00		
Aug-01					20	2	10.00		
Sep-01					67	3	22.33		
Oct-01					9	2	4.50		
Nov-01					1	1	1.00		
Dec-01					59	1	59.00		
Jan-02					17	1	17.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					6	1	6.00		



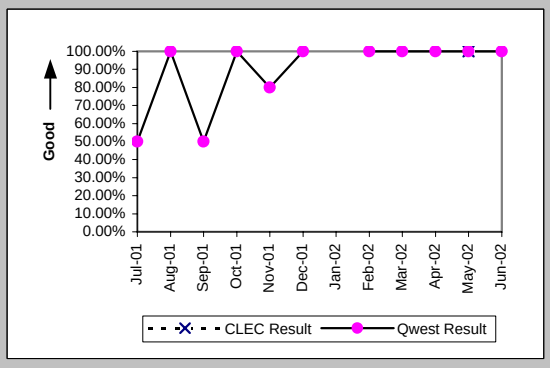
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	1	13.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

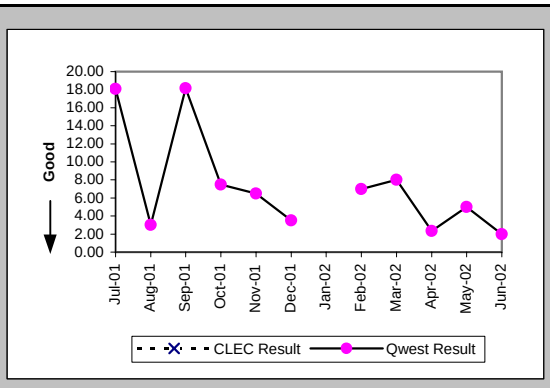
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	10	50.00%		
Aug-01					4	4	100.00%		
Sep-01					2	4	50.00%		
Oct-01					1	1	100.00%		
Nov-01					4	5	80.00%		
Dec-01					3	3	100.00%		
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02					2	2	100.00%		



Checklist #14 - Resale - Qwest DSL Installation

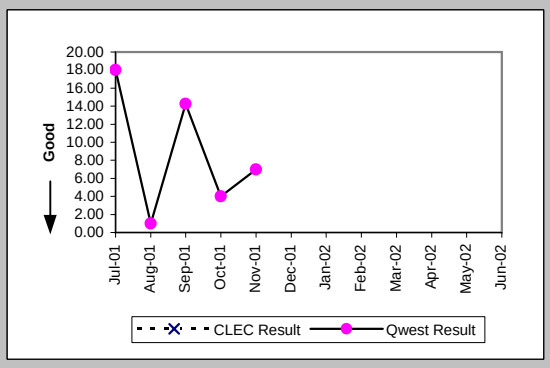
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					199	11	18.09		
Aug-01					12	4	3.00		
Sep-01					109	6	18.17		
Oct-01					15	2	7.50		
Nov-01					26	4	6.50		
Dec-01					7	2	3.50		
Jan-02									
Feb-02					14	2	7.00		
Mar-02					24	3	8.00		
Apr-02					7	3	2.33		
May-02					10	2	5.00		
Jun-02					4	2	2.00		



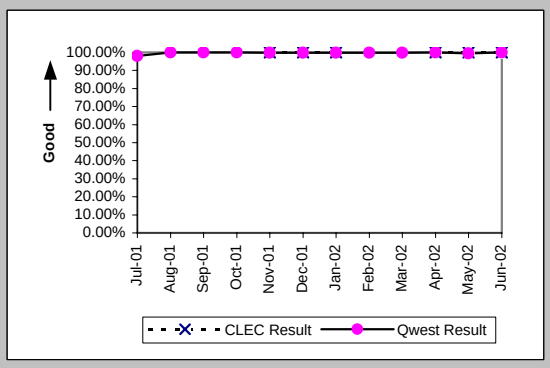
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					90	5	18.00		
Aug-01					1	1	1.00		
Sep-01					57	4	14.25		
Oct-01					4	1	4.00		
Nov-01					14	2	7.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



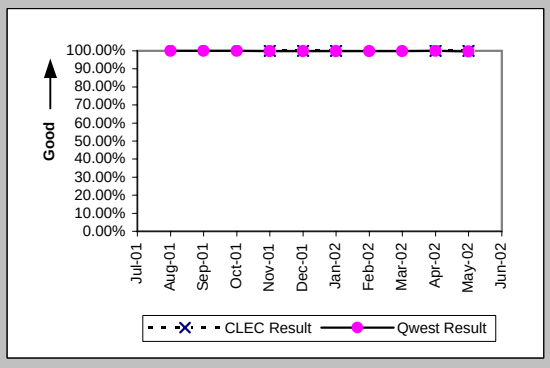
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1957	1995	98.10%		
Aug-01					1776	1777	99.94%		
Sep-01					1199	1200	99.92%		
Oct-01					1222	1223	99.92%		
Nov-01	1	1	100.00%	0.00%	1224	1227	99.76%	-0.05	-1.03
Dec-01	1	1	100.00%	0.00%	1257	1260	99.76%	-0.05	-1.03
Jan-02	1	1	100.00%	0.00%	1469	1471	99.86%	-0.04	-1.02
Feb-02					1403	1405	99.86%		
Mar-02					1428	1430	99.86%		
Apr-02	4	4	100.00%	0.00%	1569	1570	99.94%	-0.05	-1.03
May-02	5	5	100.00%	0.00%	1639	1647	99.51%	-0.16	-1.09
Jun-02	2	2	100.00%	0.00%	1606	1607	99.94%	-0.04	-1.02



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

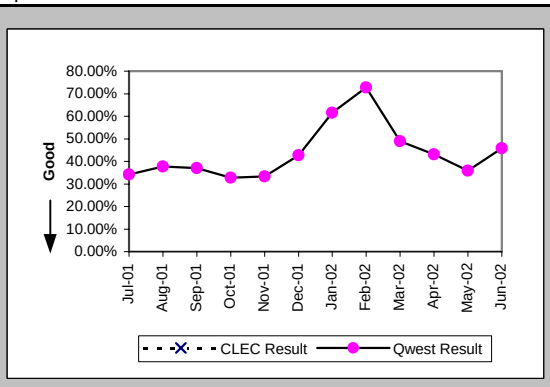
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1776	1777	99.94%		
Sep-01					1199	1200	99.92%		
Oct-01					1222	1223	99.92%		
Nov-01	1	1	100.00%	0.00%	1224	1227	99.76%	-0.05	-1.03
Dec-01	1	1	100.00%	0.00%	1258	1260	99.84%	-0.04	-1.02
Jan-02	1	1	100.00%	0.00%	1469	1471	99.86%	-0.04	-1.02
Feb-02					1403	1405	99.86%		
Mar-02					1428	1430	99.86%		
Apr-02	4	4	100.00%	0.00%	1570	1570	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	1641	1647	99.64%	-0.14	-1.08
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

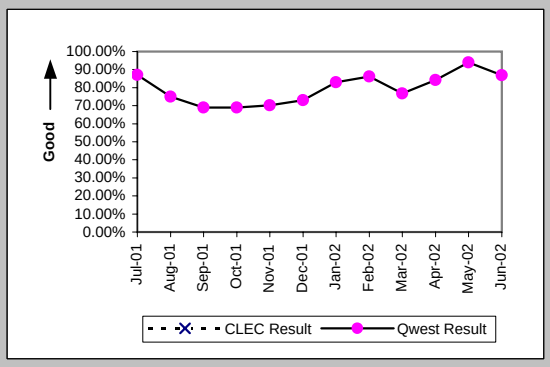
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78	228	34.21%		
Aug-01					110	292	37.67%		
Sep-01					51	138	36.96%		
Oct-01					62	189	32.80%		
Nov-01					35	105	33.33%		
Dec-01					35	82	42.68%		
Jan-02					120	195	61.54%		
Feb-02					123	169	72.78%		
Mar-02					92	188	48.94%		
Apr-02					56	130	43.08%		
May-02					56	156	35.90%		
Jun-02					66	144	45.83%		



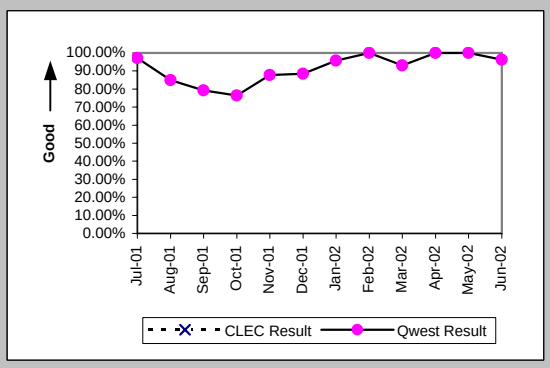
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	70	87.14%		
Aug-01					99	132	75.00%		
Sep-01					40	58	68.97%		
Oct-01					58	84	69.05%		
Nov-01					33	47	70.21%		
Dec-01					19	26	73.08%		
Jan-02					39	47	82.98%		
Feb-02					25	29	86.21%		
Mar-02					33	43	76.74%		
Apr-02					32	38	84.21%		
May-02					31	33	93.94%		
Jun-02					46	53	86.79%		



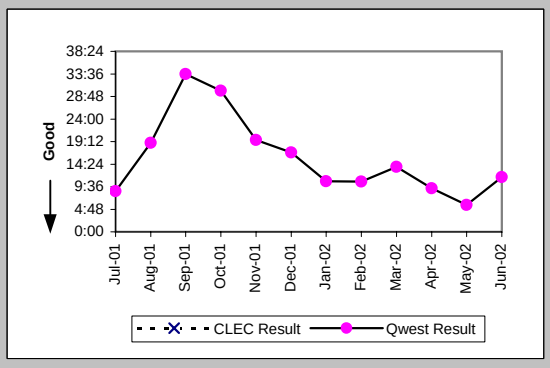
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					68	70	97.14%		
Aug-01					112	132	84.85%		
Sep-01					46	58	79.31%		
Oct-01					68	89	76.40%		
Nov-01					43	49	87.76%		
Dec-01					23	26	88.46%		
Jan-02					45	47	95.74%		
Feb-02					29	29	100.00%		
Mar-02					40	43	93.02%		
Apr-02					38	38	100.00%		
May-02					33	33	100.00%		
Jun-02					51	53	96.23%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

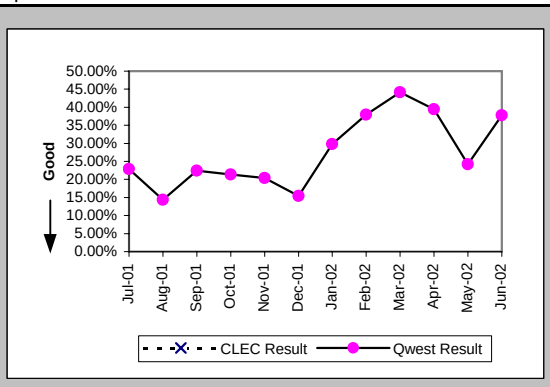
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					604:58	70	8:39		
Aug-01					2500:27	132	18:57		
Sep-01					1949:08	58	33:36		
Oct-01					2670:35	89	30:00		
Nov-01					957:33	49	19:33		
Dec-01					439:59	26	16:55		
Jan-02					505:37	47	10:45		
Feb-02					310:05	29	10:42		
Mar-02					594:39	43	13:50		
Apr-02					350:38	38	9:14		
May-02					189:54	33	5:45		
Jun-02					617:56	53	11:40		



Checklist #14 - Resale - Qwest DSL Repair

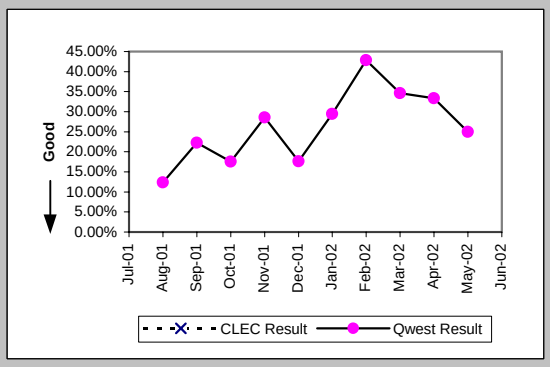
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	70	22.86%		
Aug-01					19	132	14.39%		
Sep-01					13	58	22.41%		
Oct-01					19	89	21.35%		
Nov-01					10	49	20.41%		
Dec-01					4	26	15.38%		
Jan-02					14	47	29.79%		
Feb-02					11	29	37.93%		
Mar-02					19	43	44.19%		
Apr-02					15	38	39.47%		
May-02					8	33	24.24%		
Jun-02					20	53	37.74%		



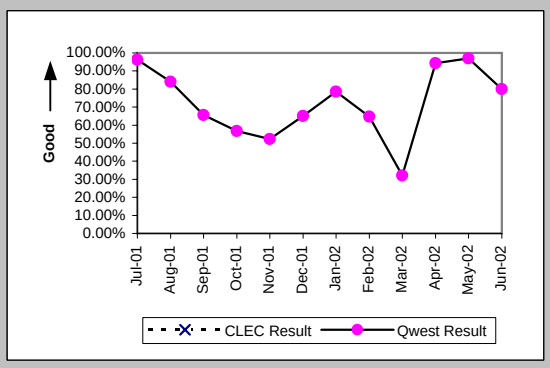
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	97	12.37%		
Sep-01					6	27	22.22%		
Oct-01					10	57	17.54%		
Nov-01					8	28	28.57%		
Dec-01					3	17	17.65%		
Jan-02					10	34	29.41%		
Feb-02					9	21	42.86%		
Mar-02					9	26	34.62%		
Apr-02					10	30	33.33%		
May-02					5	20	25.00%		
Jun-02									



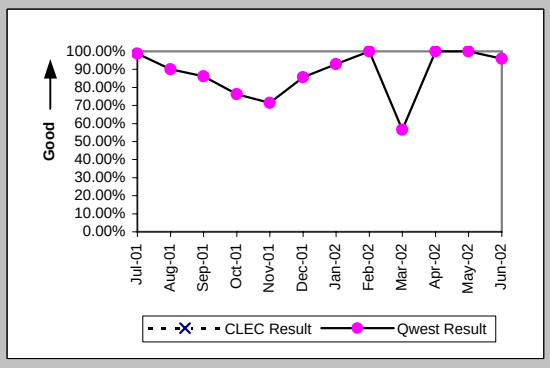
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	80	96.25%		
Aug-01					42	50	84.00%		
Sep-01					19	29	65.52%		
Oct-01					21	37	56.76%		
Nov-01					11	21	52.38%		
Dec-01					13	20	65.00%		
Jan-02					22	28	78.57%		
Feb-02					11	17	64.71%		
Mar-02					17	53	32.08%		
Apr-02					33	35	94.29%		
May-02					65	67	97.01%		
Jun-02					20	25	80.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

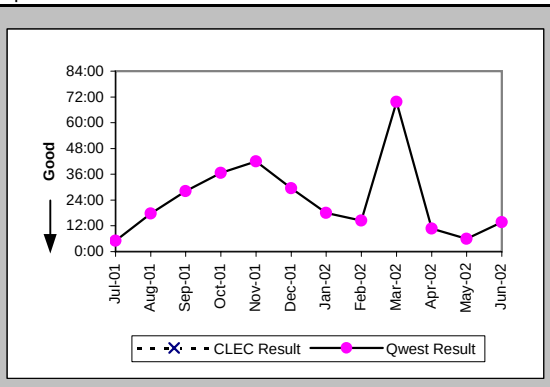
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					79	80	98.75%		
Aug-01					45	50	90.00%		
Sep-01					25	29	86.21%		
Oct-01					29	38	76.32%		
Nov-01					15	21	71.43%		
Dec-01					18	21	85.71%		
Jan-02					26	28	92.86%		
Feb-02					17	17	100.00%		
Mar-02					30	53	56.60%		
Apr-02					36	36	100.00%		
May-02					67	67	100.00%		
Jun-02					24	25	96.00%		



Checklist #14 - Resale - Qwest DSL Repair

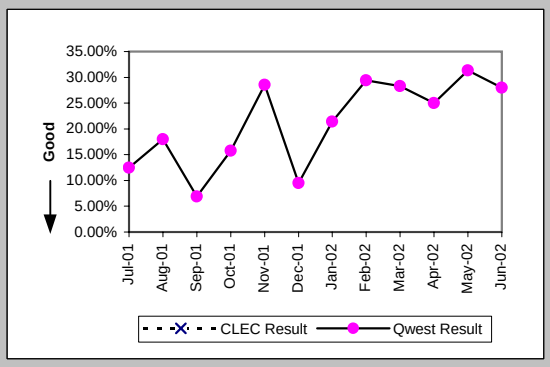
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					401:30	80	5:01		
Aug-01					883:40	50	17:40		
Sep-01					816:13	29	28:09		
Oct-01					1389:14	38	36:34		
Nov-01					882:21	21	42:01		
Dec-01					618:22	21	29:27		
Jan-02					502:47	28	17:57		
Feb-02					246:27	17	14:30		
Mar-02					3693:16	53	69:41		
Apr-02					388:21	36	10:47		
May-02					395:14	67	5:54		
Jun-02					341:44	25	13:40		



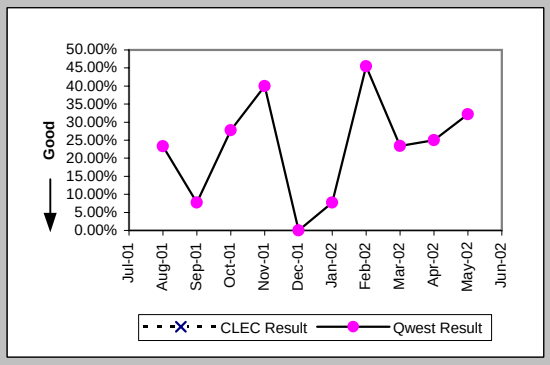
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	80	12.50%		
Aug-01					9	50	18.00%		
Sep-01					2	29	6.90%		
Oct-01					6	38	15.79%		
Nov-01					6	21	28.57%		
Dec-01					2	21	9.52%		
Jan-02					6	28	21.43%		
Feb-02					5	17	29.41%		
Mar-02					15	53	28.30%		
Apr-02					9	36	25.00%		
May-02					21	67	31.34%		
Jun-02					7	25	28.00%		



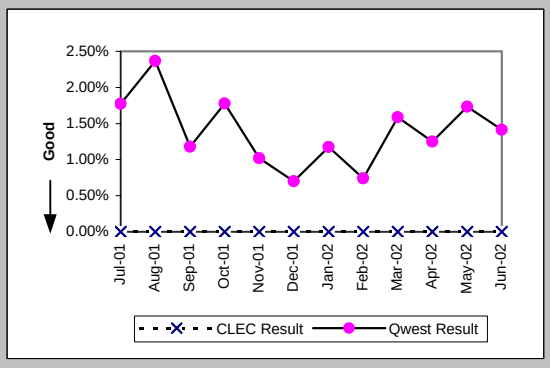
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					7	30	23.33%		
Sep-01					1	13	7.69%		
Oct-01					5	18	27.78%		
Nov-01					4	10	40.00%		
Dec-01					0	13	0.00%		
Jan-02					1	13	7.69%		
Feb-02					5	11	45.45%		
Mar-02					11	47	23.40%		
Apr-02					5	20	25.00%		
May-02					18	56	32.14%		
Jun-02									



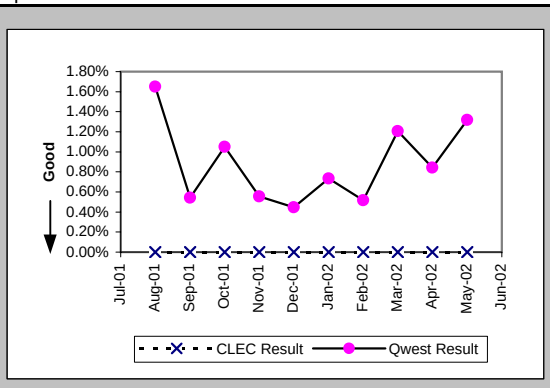
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	150	8454	1.77%	-0.19	-1.12
Aug-01	0	2	0.00%	0.00%	182	7695	2.37%	-0.22	-1.13
Sep-01	0	2	0.00%	0.00%	87	7391	1.18%	-0.15	-1.09
Oct-01	0	2	0.00%	0.00%	127	7147	1.78%	-0.19	-1.12
Nov-01	0	2	0.00%	0.00%	70	6852	1.02%	-0.14	-1.09
Dec-01	0	1	0.00%	0.00%	47	6690	0.70%	-0.08	-1.05
Jan-02	0	1	0.00%	0.00%	75	6390	1.17%	-0.11	-1.07
Feb-02	0	1	0.00%	0.00%	46	6196	0.74%	-0.09	-1.05
Mar-02	0	1	0.00%	0.00%	96	6058	1.58%	-0.13	-1.08
Apr-02	0	1	0.00%	0.00%	74	5925	1.25%	-0.11	-1.07
May-02	0	3	0.00%	0.00%	100	5767	1.73%	-0.23	-1.14
Jun-02	0	3	0.00%	0.00%	78	5523	1.41%	-0.21	-1.13



Checklist #14 - Resale - Qwest DSL Repair

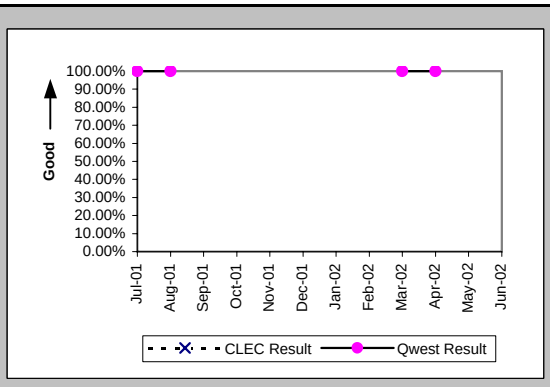
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	127	7695	1.65%	-0.18	-1.11
Sep-01	0	2	0.00%	0.00%	40	7391	0.54%	-0.1	-1.06
Oct-01	0	2	0.00%	0.00%	75	7147	1.05%	-0.15	-1.09
Nov-01	0	2	0.00%	0.00%	38	6852	0.55%	-0.11	-1.06
Dec-01	0	1	0.00%	0.00%	30	6690	0.45%	-0.07	-1.04
Jan-02	0	1	0.00%	0.00%	47	6390	0.74%	-0.09	-1.05
Feb-02	0	1	0.00%	0.00%	32	6196	0.52%	-0.07	-1.04
Mar-02	0	1	0.00%	0.00%	73	6058	1.21%	-0.11	-1.07
Apr-02	0	1	0.00%	0.00%	50	5925	0.84%	-0.09	-1.06
May-02	0	3	0.00%	0.00%	76	5767	1.32%	-0.2	-1.12
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

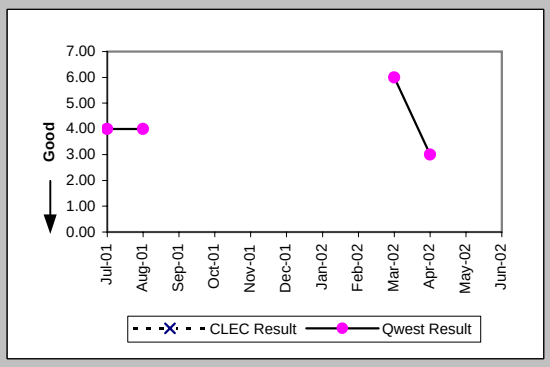
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					1	1	100.00%		
May-02									
Jun-02									



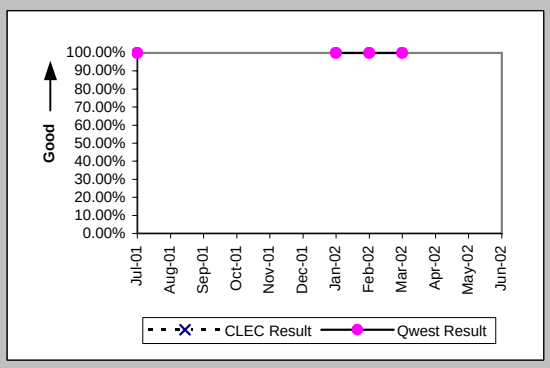
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01					4	1	4.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					6	1	6.00		
Apr-02					3	1	3.00		
May-02									
Jun-02									



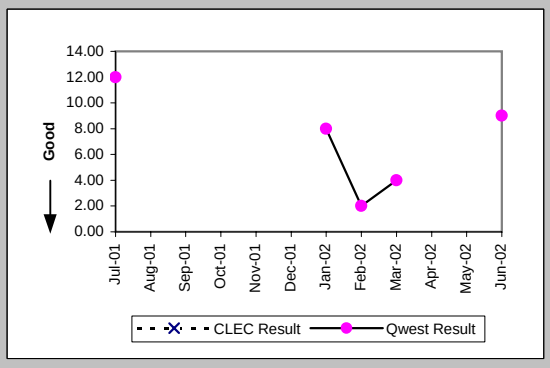
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02									



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

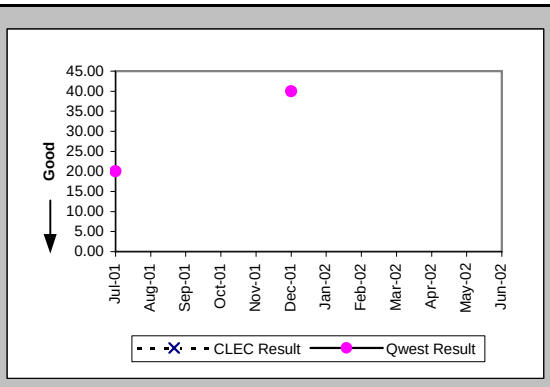
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	3	12.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					16	2	8.00		
Feb-02					2	1	2.00		
Mar-02					4	1	4.00		
Apr-02									
May-02									
Jun-02					9	1	9.00		



Checklist #14 - Resale - Primary ISDN Installation

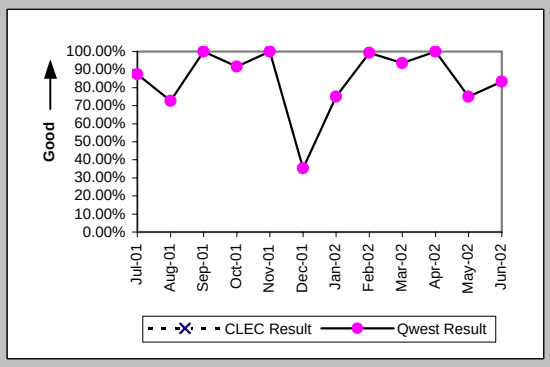
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	1	20.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					40	1	40.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



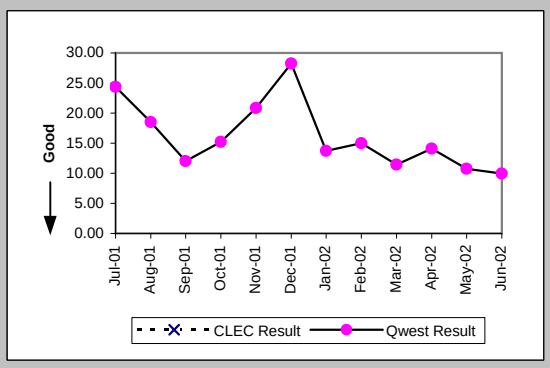
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	8	87.50%		
Aug-01					8	11	72.73%		
Sep-01					8	8	100.00%		
Oct-01					11	12	91.67%		
Nov-01					12	12	100.00%		
Dec-01					12	34	35.29%		
Jan-02					9	12	75.00%		
Feb-02					128	129	99.22%		
Mar-02					29	31	93.55%		
Apr-02					5	5	100.00%		
May-02					12	16	75.00%		
Jun-02					10	12	83.33%		



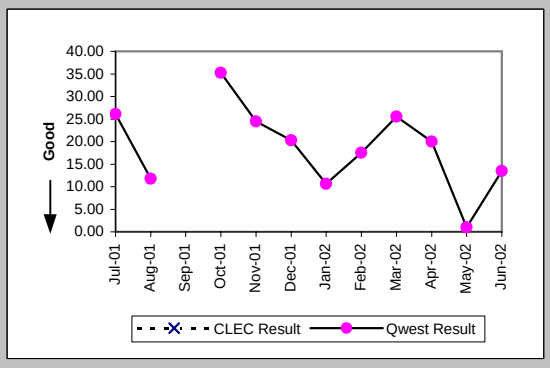
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					609	25	24.36		
Aug-01					278	15	18.53		
Sep-01					577	48	12.02		
Oct-01					623	41	15.20		
Nov-01					375	18	20.83		
Dec-01					2035	72	28.26		
Jan-02					1426	104	13.71		
Feb-02					1139	76	14.99		
Mar-02					365	32	11.41		
Apr-02					522	37	14.11		
May-02					226	21	10.76		
Jun-02					169	17	9.94		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

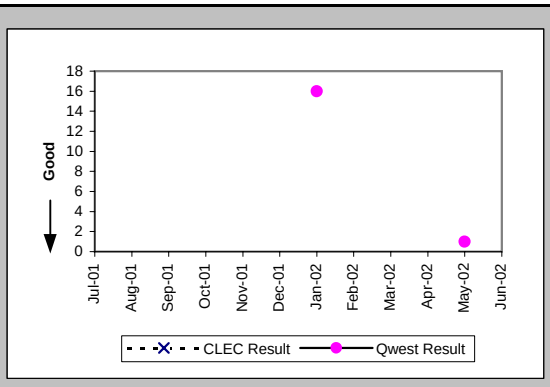
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					392	15	26.13		
Aug-01					59	5	11.80		
Sep-01									
Oct-01					141	4	35.25		
Nov-01					196	8	24.50		
Dec-01					1155	57	20.26		
Jan-02					32	3	10.67		
Feb-02					35	2	17.50		
Mar-02					51	2	25.50		
Apr-02					20	1	20.00		
May-02					3	3	1.00		
Jun-02					27	2	13.50		



Checklist #14 - Resale - Primary ISDN Installation

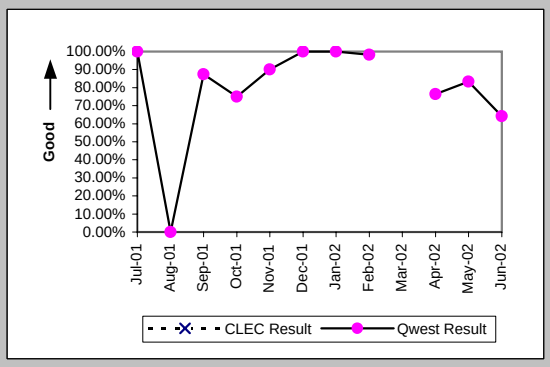
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					32	2	16.00		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									



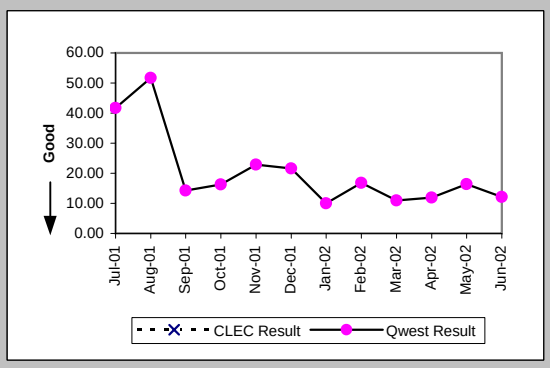
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	1	0.00%		
Sep-01					21	24	87.50%		
Oct-01					6	8	75.00%		
Nov-01					9	10	90.00%		
Dec-01					1	1	100.00%		
Jan-02					2	2	100.00%		
Feb-02					58	59	98.31%		
Mar-02									
Apr-02					13	17	76.47%		
May-02					25	30	83.33%		
Jun-02					43	67	64.18%		



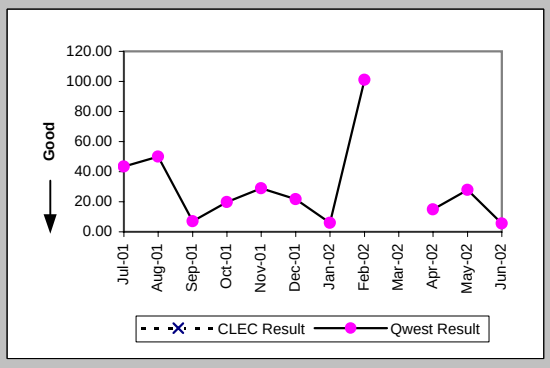
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1795	43	41.74		
Aug-01					1550	30	51.67		
Sep-01					341	24	14.21		
Oct-01					195	12	16.25		
Nov-01					274	12	22.83		
Dec-01					173	8	21.62		
Jan-02					30	3	10.00		
Feb-02					1667	99	16.84		
Mar-02					132	12	11.00		
Apr-02					547	46	11.89		
May-02					524	32	16.38		
Jun-02					873	72	12.12		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

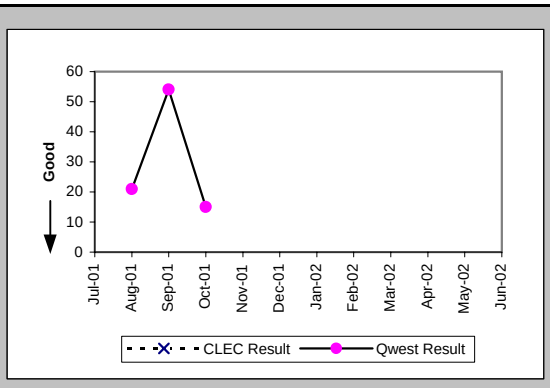
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1474	34	43.35		
Aug-01					1348	27	49.93		
Sep-01					7	1	7.00		
Oct-01					79	4	19.75		
Nov-01					116	4	29.00		
Dec-01					87	4	21.75		
Jan-02					6	1	6.00		
Feb-02					202	2	101.00		
Mar-02									
Apr-02					104	7	14.86		
May-02					195	7	27.86		
Jun-02					167	30	5.57		



Checklist #14 - Resale - Primary ISDN Installation

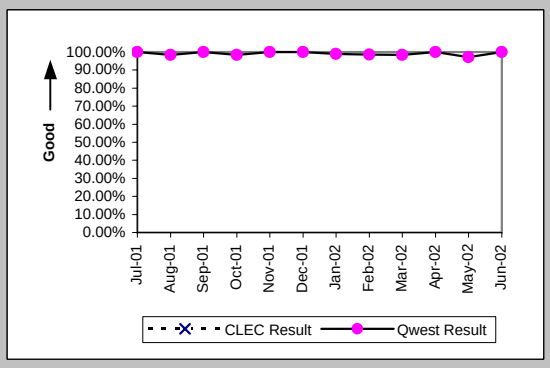
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	1	21.00		
Sep-01					108	2	54.00		
Oct-01					15	1	15.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



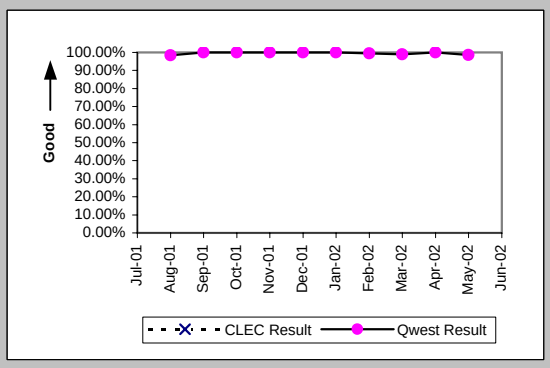
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					118	118	100.00%		
Aug-01					59	60	98.33%		
Sep-01					59	59	100.00%		
Oct-01					62	63	98.41%		
Nov-01					43	43	100.00%		
Dec-01					57	57	100.00%		
Jan-02					97	98	98.98%		
Feb-02					200	203	98.52%		
Mar-02					181	184	98.37%		
Apr-02					81	81	100.00%		
May-02					70	72	97.22%		
Jun-02					93	93	100.00%		



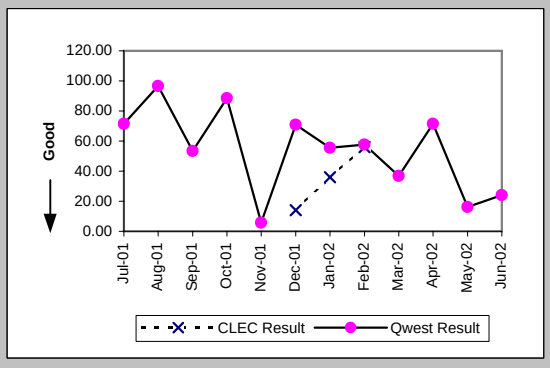
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					59	60	98.33%		
Sep-01					59	59	100.00%		
Oct-01					63	63	100.00%		
Nov-01					43	43	100.00%		
Dec-01					57	57	100.00%		
Jan-02					98	98	100.00%		
Feb-02					202	203	99.51%		
Mar-02					182	184	98.91%		
Apr-02					81	81	100.00%		
May-02					71	72	98.61%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

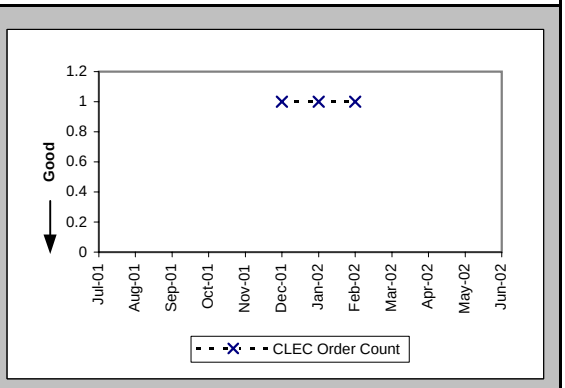
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6437	90	71.52		
Aug-01					8011	83	96.52		
Sep-01					160	3	53.33		
Oct-01					177	2	88.50		
Nov-01					131	23	5.70		
Dec-01	14	1	14.00		283	4	70.75	-0.65	-1.39
Jan-02	36	1	36.00		222	4	55.50	-0.27	-1.17
Feb-02	56	1	56.00		173	3	57.67	-0.01	-1.01
Mar-02					257	7	36.71		
Apr-02					1286	18	71.44		
May-02					404	25	16.16		
Jun-02					434	18	24.11		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

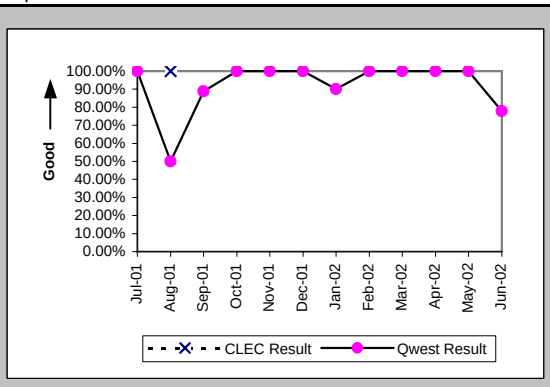
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

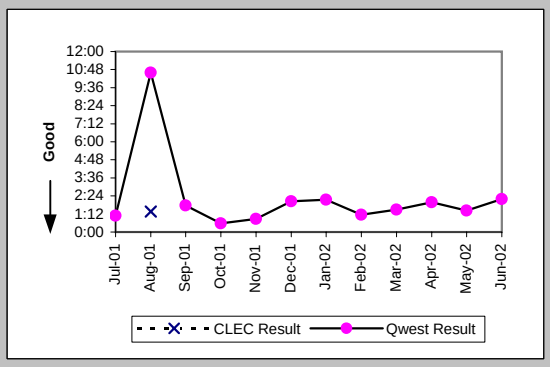
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Sep-01					8	9	88.89%		
Oct-01					6	6	100.00%		
Nov-01					2	2	100.00%		
Dec-01					4	4	100.00%		
Jan-02					9	10	90.00%		
Feb-02					10	10	100.00%		
Mar-02					6	6	100.00%		
Apr-02					4	4	100.00%		
May-02					10	10	100.00%		
Jun-02					7	9	77.78%		



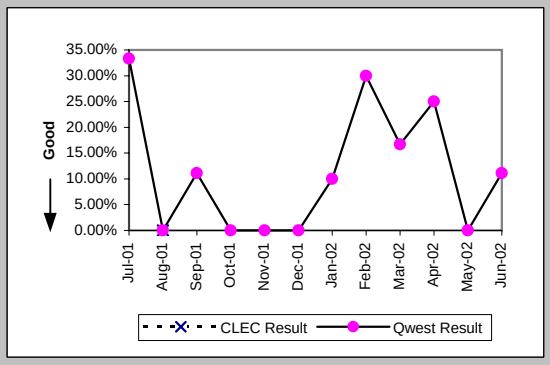
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6:32	6	1:05		
Aug-01	1:22	1	1:22		21:13	2	10:36	-0.52	-1.32
Sep-01					15:55	9	1:46		
Oct-01					3:27	6	0:34		
Nov-01					1:44	2	0:52		
Dec-01					8:06	4	2:02		
Jan-02					21:26	10	2:09		
Feb-02					11:26	10	1:09		
Mar-02					8:55	6	1:29		
Apr-02					7:55	4	1:59		
May-02					14:21	10	1:26		
Jun-02					19:45	9	2:12		



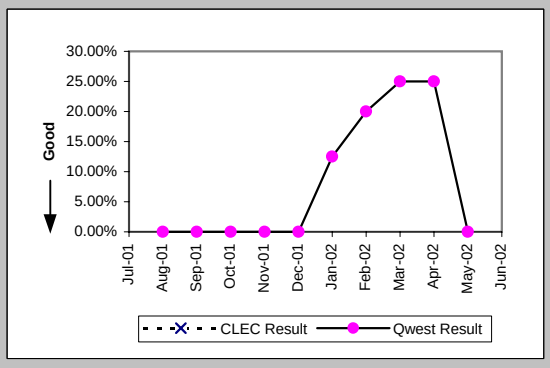
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	6	33.33%		
Aug-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Sep-01					1	9	11.11%		
Oct-01					0	6	0.00%		
Nov-01					0	2	0.00%		
Dec-01					0	4	0.00%		
Jan-02					1	10	10.00%		
Feb-02					3	10	30.00%		
Mar-02					1	6	16.67%		
Apr-02					1	4	25.00%		
May-02					0	10	0.00%		
Jun-02					1	9	11.11%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

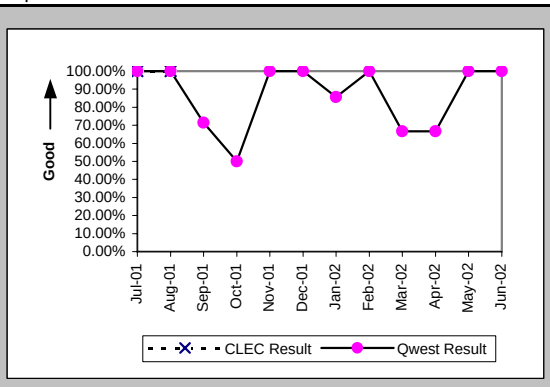
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	8	12.50%		
Feb-02					1	5	20.00%		
Mar-02					1	4	25.00%		
Apr-02					1	4	25.00%		
May-02					0	6	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

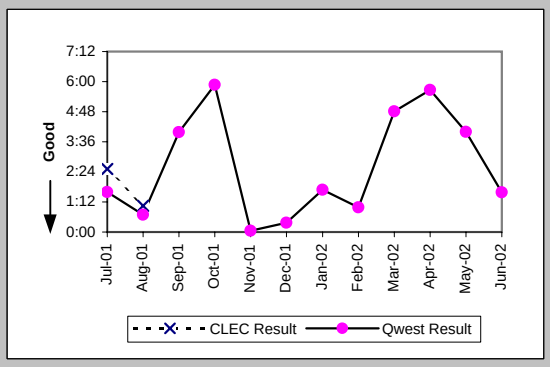
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01					5	7	71.43%		
Oct-01					2	4	50.00%		
Nov-01					3	3	100.00%		
Dec-01					3	3	100.00%		
Jan-02					6	7	85.71%		
Feb-02					2	2	100.00%		
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02					1	1	100.00%		
Jun-02					3	3	100.00%		



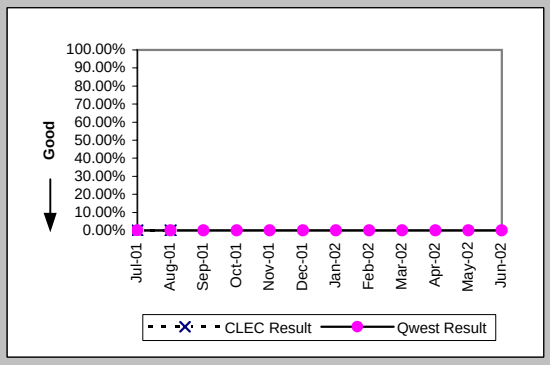
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:31	1	2:31		7:59	5	1:36	0.82	-0.5
Aug-01	2:06	2	1:03	1:16	2:44	4	0:41	0.04	-0.98
Sep-01					27:50	7	3:59		
Oct-01					23:28	4	5:52		
Nov-01					0:09	3	0:03		
Dec-01					1:07	3	0:22		
Jan-02					11:46	7	1:41		
Feb-02					1:58	2	0:59		
Mar-02					14:26	3	4:49		
Apr-02					16:59	3	5:40		
May-02					4:00	1	4:00		
Jun-02					4:46	3	1:35		



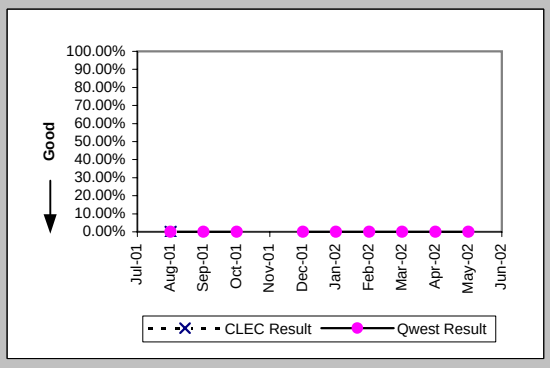
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01					0	7	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01					0	3	0.00%		
Jan-02					0	7	0.00%		
Feb-02					0	2	0.00%		
Mar-02					0	3	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

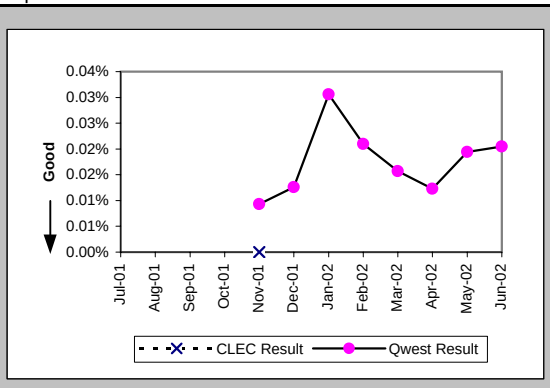
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					0	3	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02					0	4	0.00%		
Feb-02					0	1	0.00%		
Mar-02					0	2	0.00%		
Apr-02					0	2	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

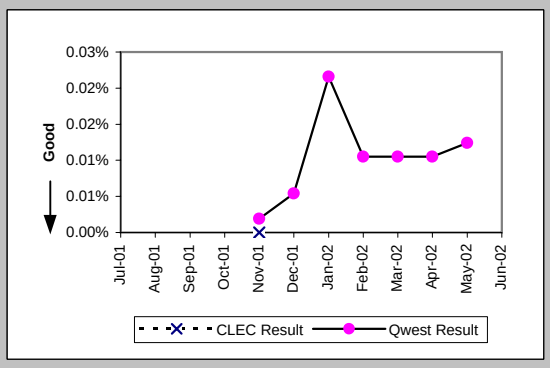
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	3576	0.00%	0.00%	5	53842	0.01%	-0.56	-1.34
Dec-01					7	55475	0.01%		
Jan-02					17	55519	0.03%		
Feb-02					12	57113	0.02%		
Mar-02					9	57330	0.02%		
Apr-02					7	56873	0.01%		
May-02					11	56574	0.02%		
Jun-02					12	58426	0.02%		



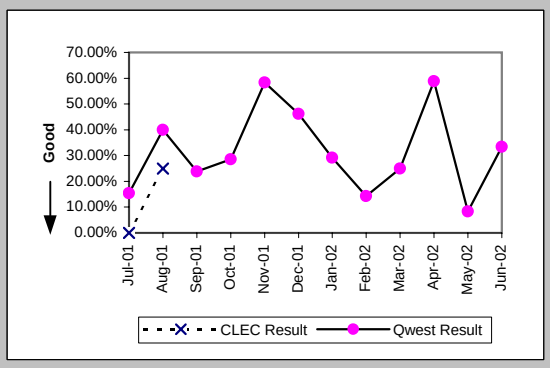
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	3576	0.00%	0.00%	1	53842	0.00%	-0.25	-1.15
Dec-01					3	55475	0.01%		
Jan-02					12	55519	0.02%		
Feb-02					6	57113	0.01%		
Mar-02					6	57330	0.01%		
Apr-02					6	56873	0.01%		
May-02					7	56574	0.01%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

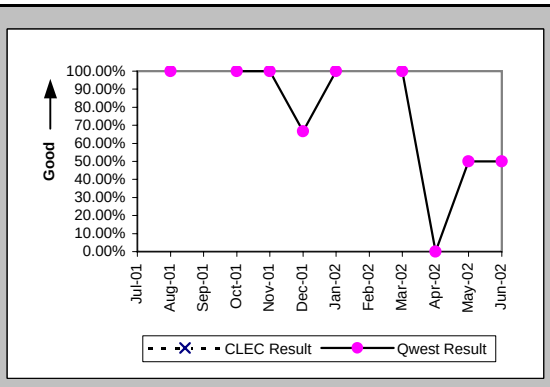
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	2	13	15.38%	-0.41	-1.25
Aug-01	1	4	25.00%	43.30%	4	10	40.00%	-0.52	-1.31
Sep-01					5	21	23.81%		
Oct-01					4	14	28.57%		
Nov-01					7	12	58.33%		
Dec-01					6	13	46.15%		
Jan-02					7	24	29.17%		
Feb-02					2	14	14.29%		
Mar-02					3	12	25.00%		
Apr-02					10	17	58.82%		
May-02					1	12	8.33%		
Jun-02					6	18	33.33%		



Checklist #14 - Resale - DS0 Installation

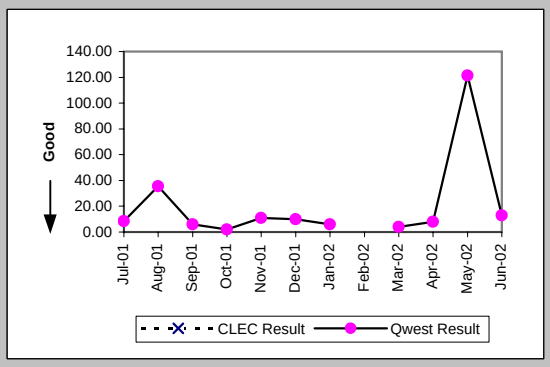
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	3	66.67%		
Jan-02					2	2	100.00%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02					1	2	50.00%		



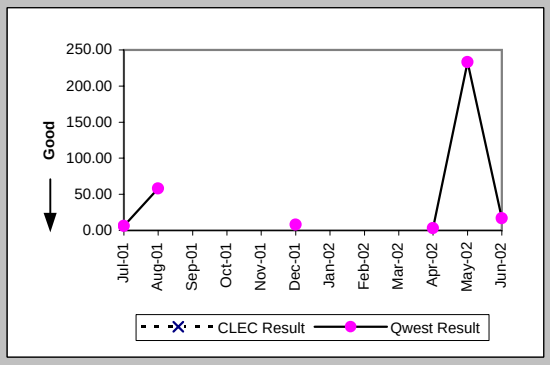
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	2	8.50		
Aug-01					71	2	35.50		
Sep-01					6	1	6.00		
Oct-01					2	1	2.00		
Nov-01					22	2	11.00		
Dec-01					30	3	10.00		
Jan-02					12	2	6.00		
Feb-02									
Mar-02					4	1	4.00		
Apr-02					8	1	8.00		
May-02					243	2	121.50		
Jun-02					26	2	13.00		



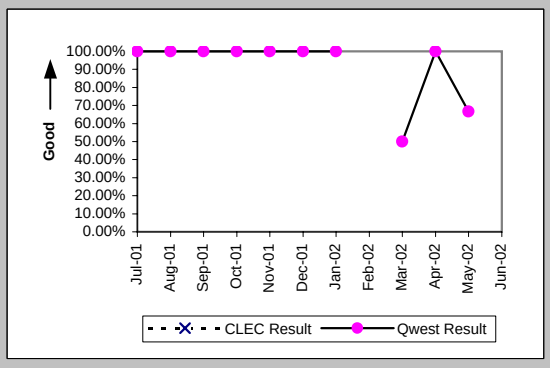
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01					58	1	58.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					3	1	3.00		
May-02					233	1	233.00		
Jun-02					17	1	17.00		



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

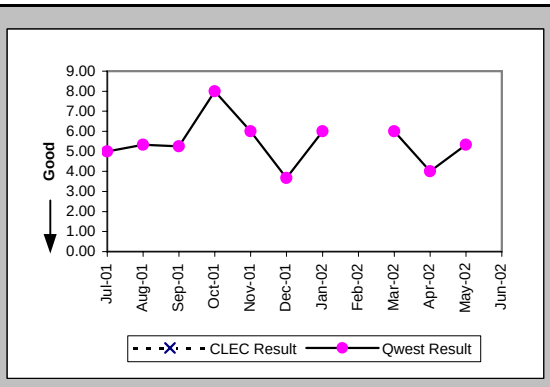
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					6	6	100.00%		
Sep-01					4	4	100.00%		
Oct-01					1	1	100.00%		
Nov-01					3	3	100.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					1	2	50.00%		
Apr-02					3	3	100.00%		
May-02					2	3	66.67%		
Jun-02									



Checklist #14 - Resale - DS0 Installation

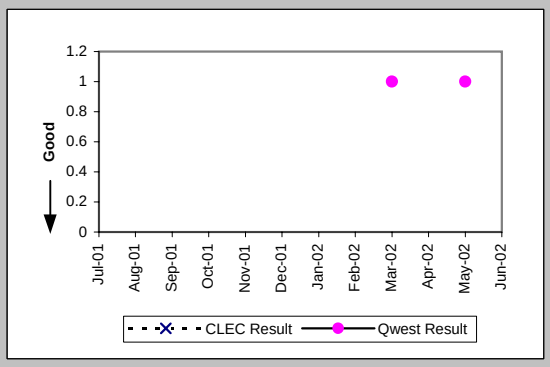
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					32	6	5.33		
Sep-01					21	4	5.25		
Oct-01					8	1	8.00		
Nov-01					18	3	6.00		
Dec-01					11	3	3.67		
Jan-02					18	3	6.00		
Feb-02									
Mar-02					12	2	6.00		
Apr-02					12	3	4.00		
May-02					16	3	5.33		
Jun-02									



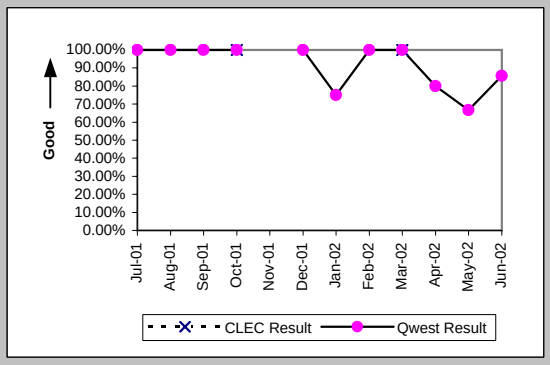
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	1.00		
Apr-02									
May-02					1	1	1.00		
Jun-02									



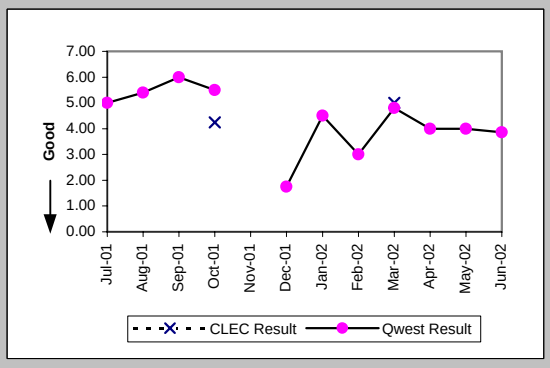
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					8	8	100.00%		
Sep-01					2	2	100.00%		
Oct-01	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01									
Dec-01					5	5	100.00%		
Jan-02					3	4	75.00%		
Feb-02					2	2	100.00%		
Mar-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02					8	10	80.00%		
May-02					2	3	66.67%		
Jun-02					6	7	85.71%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

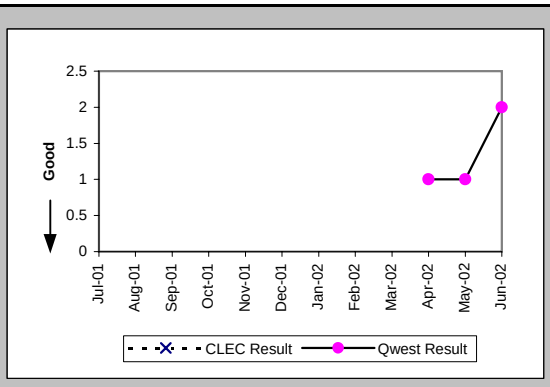
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	4	5.00		
Aug-01					54	10	5.40		
Sep-01					12	2	6.00		
Oct-01	17	4	4.25	0.96	11	2	5.50	-2.04	-2.24
Nov-01									
Dec-01					7	4	1.75		
Jan-02					18	4	4.50		
Feb-02					6	2	3.00		
Mar-02	5	1	5.00		24	5	4.80	-0.52	-1.32
Apr-02					40	10	4.00		
May-02					12	3	4.00		
Jun-02					27	7	3.86		



Checklist #14 - Resale - DS0 Installation

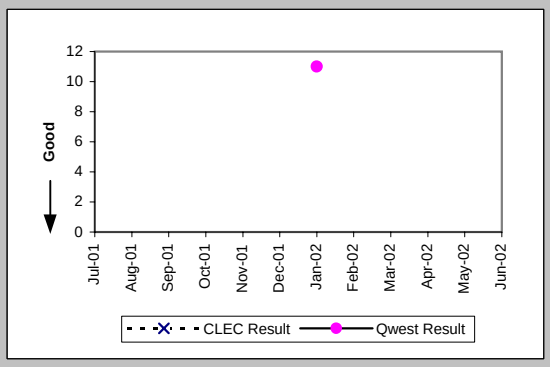
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					2	2	1.00		
May-02					1	1	1.00		
Jun-02					2	1	2.00		



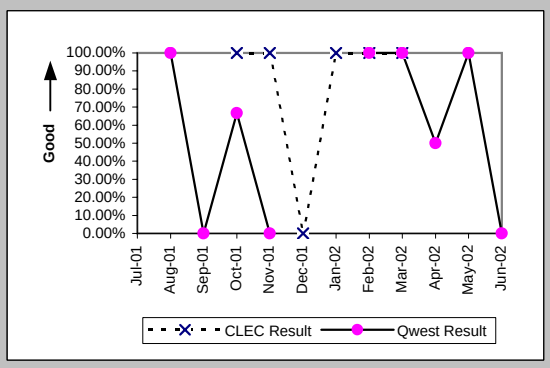
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	1	11.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



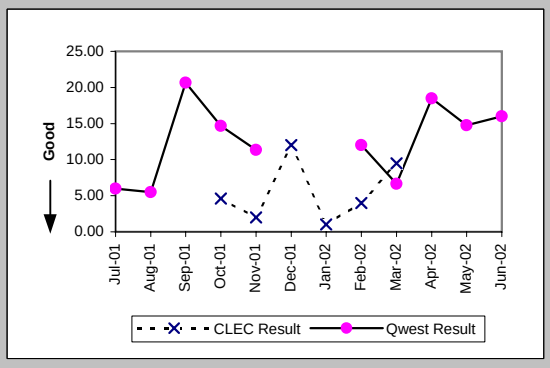
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	3	100.00%		
Sep-01					0	1	0.00%		
Oct-01	5	5	100.00%	0.00%	2	3	66.67%	-0.97	-1.59
Nov-01	2	2	100.00%	0.00%	0	1	0.00%	N/A	
Dec-01	0	1	0.00%	0.00%					
Jan-02	1	1	100.00%	0.00%					
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02					1	2	50.00%		
May-02					3	3	100.00%		
Jun-02					0	1	0.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

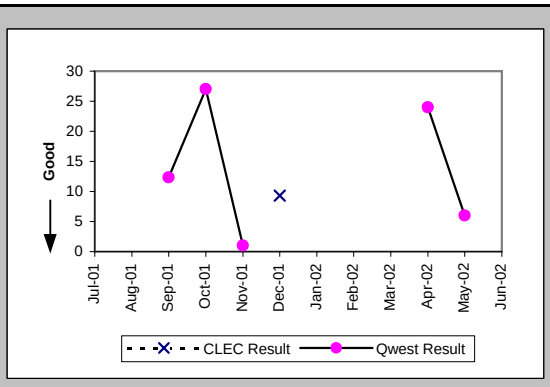
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01					22	4	5.50		
Sep-01					62	3	20.67		
Oct-01	23	5	4.60	1.67	44	3	14.67	-0.78	-1.47
Nov-01	4	2	2.00	1.41	34	3	11.33	-1.1	-1.67
Dec-01	36	3	12.00	1.00					
Jan-02	1	1	1.00						
Feb-02	4	1	4.00		12	1	12.00		
Mar-02	19	2	9.50	10.61	20	3	6.67	0.03	-0.98
Apr-02					37	2	18.50		
May-02					59	4	14.75		
Jun-02					16	1	16.00		



Checklist #14 - Resale - DS0 Installation

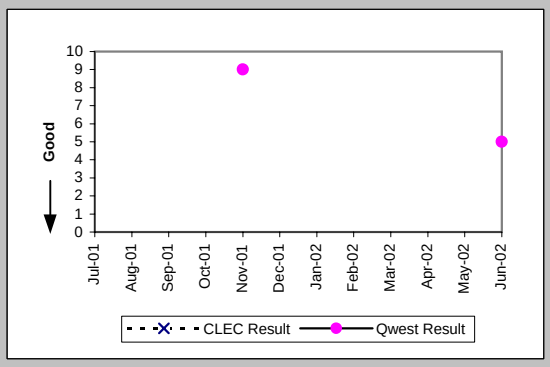
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					37	3	12.33		
Oct-01					27	1	27.00		
Nov-01					2	2	1.00		
Dec-01	28	3	9.33	0.58					
Jan-02									
Feb-02									
Mar-02									
Apr-02					24	1	24.00		
May-02					6	1	6.00		
Jun-02									



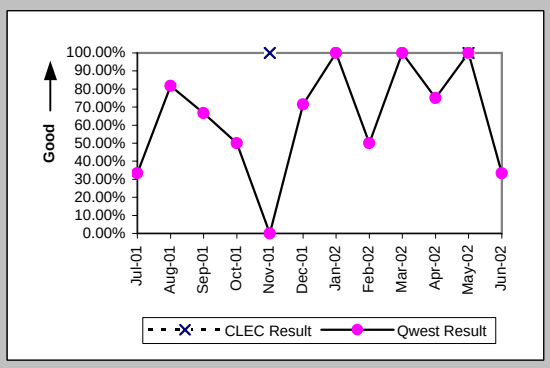
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					9	1	9.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					5	1	5.00		



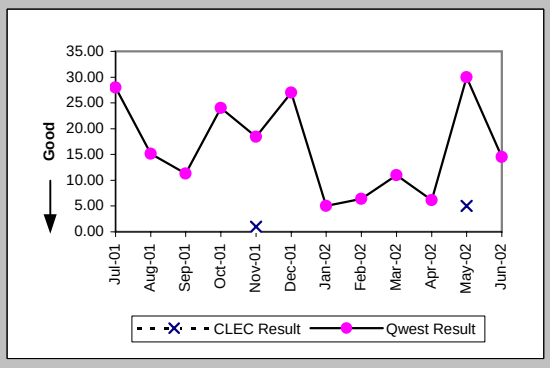
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	3	33.33%		
Aug-01					9	11	81.82%		
Sep-01					4	6	66.67%		
Oct-01					2	4	50.00%		
Nov-01	1	1	100.00%	0.00%	0	7	0.00%	N/A	
Dec-01					5	7	71.43%		
Jan-02					3	3	100.00%		
Feb-02					2	4	50.00%		
Mar-02					1	1	100.00%		
Apr-02					6	8	75.00%		
May-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02					1	3	33.33%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

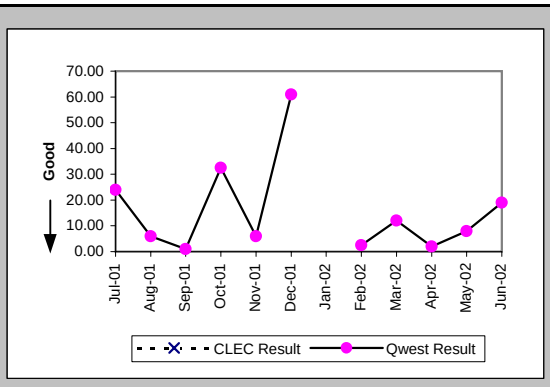
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					140	5	28.00		
Aug-01					182	12	15.17		
Sep-01					79	7	11.29		
Oct-01					96	4	24.00		
Nov-01	1	1	1.00		129	7	18.43	-0.86	-1.52
Dec-01					162	6	27.00		
Jan-02					15	3	5.00		
Feb-02					32	5	6.40		
Mar-02					22	2	11.00		
Apr-02					49	8	6.12		
May-02	5	1	5.00		90	3	30.00	-0.68	-1.41
Jun-02					58	4	14.50		



Checklist #14 - Resale - DS0 Installation

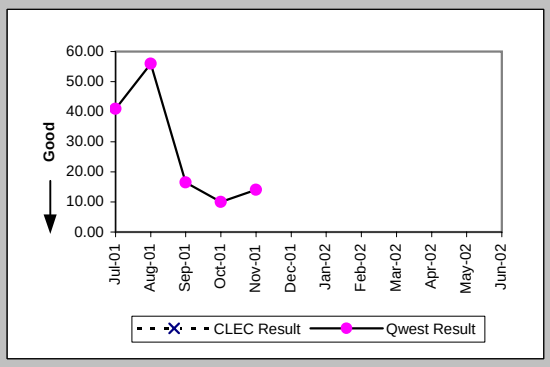
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					72	3	24.00		
Aug-01					6	1	6.00		
Sep-01					1	1	1.00		
Oct-01					65	2	32.50		
Nov-01					36	6	6.00		
Dec-01					122	2	61.00		
Jan-02									
Feb-02					5	2	2.50		
Mar-02					12	1	12.00		
Apr-02					4	2	2.00		
May-02					8	1	8.00		
Jun-02					38	2	19.00		



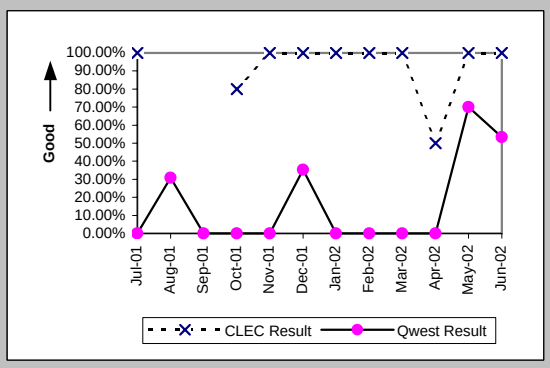
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	1	41.00		
Aug-01					56	1	56.00		
Sep-01					33	2	16.50		
Oct-01					10	1	10.00		
Nov-01					28	2	14.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



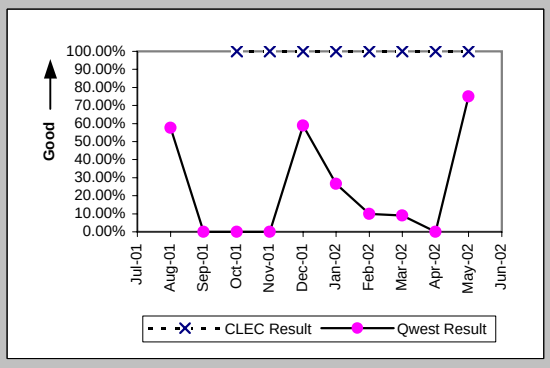
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	0	18	0.00%	N/A	
Aug-01					8	26	30.77%		
Sep-01					0	26	0.00%		
Oct-01	4	5	80.00%	40.00%	0	15	0.00%	N/A	
Nov-01	6	6	100.00%	0.00%	0	14	0.00%	N/A	
Dec-01	3	3	100.00%	0.00%	6	17	35.29%	-2.16	-2.31
Jan-02	2	2	100.00%	0.00%	0	15	0.00%	N/A	
Feb-02	1	1	100.00%	0.00%	0	10	0.00%	N/A	
Mar-02	2	2	100.00%	0.00%	0	11	0.00%	N/A	
Apr-02	1	2	50.00%	50.00%	0	19	0.00%	N/A	
May-02	1	1	100.00%	0.00%	14	20	70.00%	-0.64	-1.39
Jun-02	1	1	100.00%	0.00%	8	15	53.33%	-0.91	-1.55



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

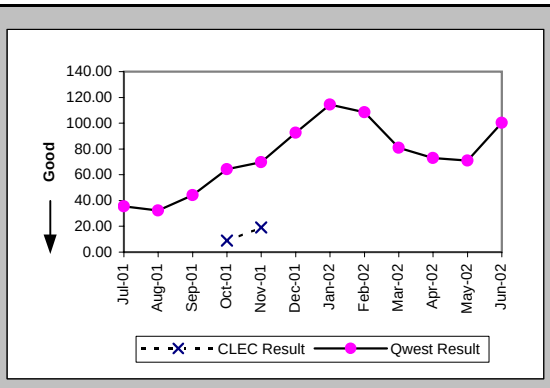
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	26	57.69%		
Sep-01					0	26	0.00%		
Oct-01	5	5	100.00%	0.00%	0	15	0.00%	N/A	
Nov-01	6	6	100.00%	0.00%	0	14	0.00%	N/A	
Dec-01	3	3	100.00%	0.00%	10	17	58.82%	-1.34	-1.81
Jan-02	2	2	100.00%	0.00%	4	15	26.67%	-2.2	-2.34
Feb-02	1	1	100.00%	0.00%	1	10	10.00%	-2.86	-2.74
Mar-02	2	2	100.00%	0.00%	1	11	9.09%	-4.11	-3.5
Apr-02	2	2	100.00%	0.00%	0	19	0.00%	N/A	
May-02	1	1	100.00%	0.00%	15	20	75.00%	-0.56	-1.34
Jun-02									



Checklist #14 - Resale - DS0 Installation

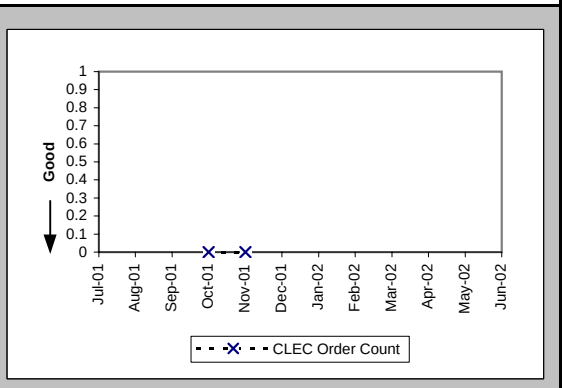
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					390	11	35.45		
Aug-01					548	17	32.24		
Sep-01					531	12	44.25		
Oct-01	9	1	9.00		643	10	64.30	-1.19	-1.73
Nov-01	38	2	19.00	15.56	628	9	69.78	-1.07	-1.65
Dec-01					555	6	92.50		
Jan-02					687	6	114.50		
Feb-02					651	6	108.50		
Mar-02					808	10	80.80		
Apr-02					438	6	73.00		
May-02					497	7	71.00		
Jun-02					501	5	100.20		



Checklist #14 - Resale - DS0 Installation

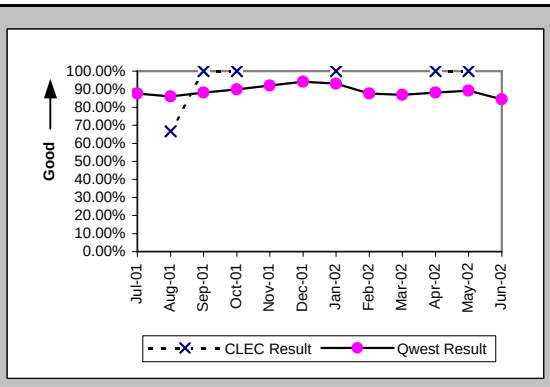
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

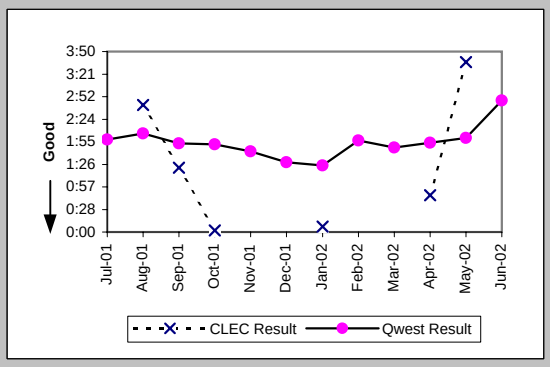
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					135	154	87.66%		
Aug-01	2	3	66.67%	47.14%	148	172	86.05%	0.79	-0.52
Sep-01	1	1	100.00%	0.00%	127	144	88.19%	-0.36	-1.22
Oct-01	1	1	100.00%	0.00%	124	138	89.86%	-0.33	-1.2
Nov-01					93	101	92.08%		
Dec-01					146	155	94.19%		
Jan-02	1	1	100.00%	0.00%	107	115	93.04%	-0.27	-1.17
Feb-02					92	105	87.62%		
Mar-02					86	99	86.87%		
Apr-02	1	1	100.00%	0.00%	149	169	88.17%	-0.37	-1.22
May-02	1	1	100.00%	0.00%	107	120	89.17%	-0.35	-1.21
Jun-02					113	134	84.33%		



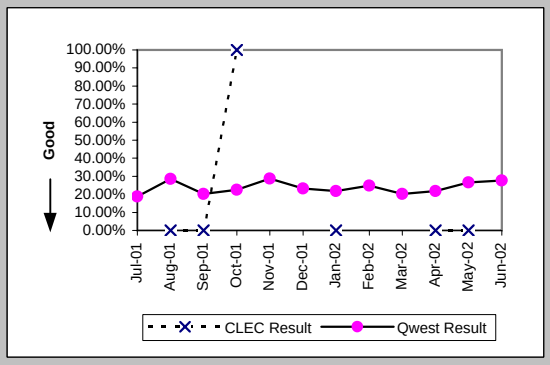
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					302:10	154	1:58		
Aug-01	8:07	3	2:42	2:22	361:05	172	2:06	0.85	-0.48
Sep-01	1:22	1	1:22		271:46	144	1:53	-0.14	-1.09
Oct-01	0:02	1	0:02		257:19	138	1:52	-0.67	-1.4
Nov-01					173:35	101	1:43		
Dec-01					230:58	155	1:29		
Jan-02	0:07	1	0:07		163:19	115	1:25	-0.45	-1.28
Feb-02					204:52	105	1:57		
Mar-02					178:17	99	1:48		
Apr-02	0:47	1	0:47		320:38	169	1:54	-0.38	-1.23
May-02	3:37	1	3:37		239:43	120	2:00	1.12	-0.32
Jun-02					374:52	134	2:48		



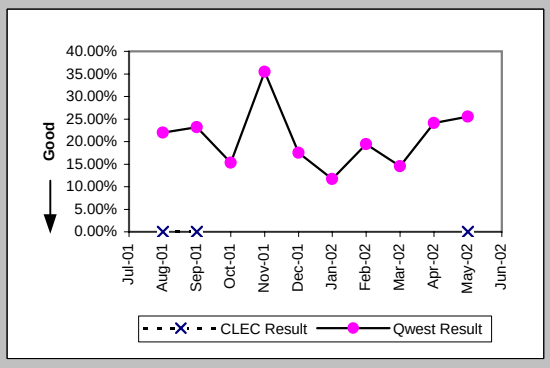
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29	154	18.83%		
Aug-01	0	3	0.00%	0.00%	49	172	28.49%	-1.08	-1.66
Sep-01	0	1	0.00%	0.00%	29	144	20.14%	-0.5	-1.3
Oct-01	1	1	100.00%	0.00%	31	138	22.46%	1.22	-0.26
Nov-01					29	101	28.71%		
Dec-01					36	155	23.23%		
Jan-02	0	1	0.00%	0.00%	25	115	21.74%	-0.52	-1.32
Feb-02					26	105	24.76%		
Mar-02					20	99	20.20%		
Apr-02	0	1	0.00%	0.00%	37	169	21.89%	-0.53	-1.32
May-02	0	1	0.00%	0.00%	32	120	26.67%	-0.6	-1.37
Jun-02					37	134	27.61%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

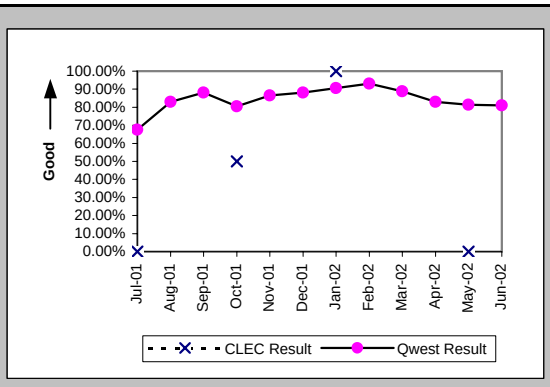
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	22	100	22.00%	-0.53	-1.32
Sep-01	0	1	0.00%	0.00%	19	82	23.17%	-0.55	-1.33
Oct-01					13	85	15.29%		
Nov-01					22	62	35.48%		
Dec-01					17	97	17.53%		
Jan-02					7	60	11.67%		
Feb-02					14	72	19.44%		
Mar-02					8	55	14.55%		
Apr-02					28	116	24.14%		
May-02	0	1	0.00%	0.00%	23	90	25.56%	-0.58	-1.35
Jun-02									



Checklist #14 - Resale - DS0 Repair

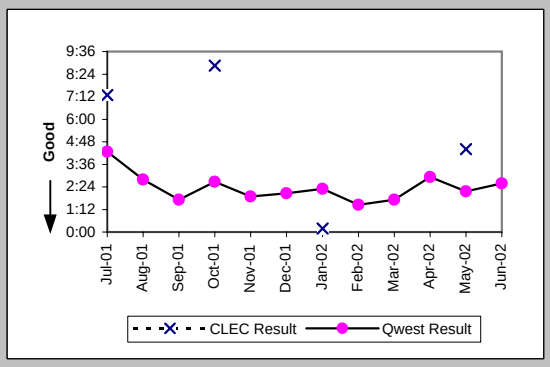
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	325	481	67.57%	1.64	0
Aug-01					239	288	82.99%		
Sep-01					224	254	88.19%		
Oct-01	1	2	50.00%	50.00%	272	338	80.47%	0.85	-0.48
Nov-01					154	178	86.52%		
Dec-01					156	177	88.14%		
Jan-02	2	2	100.00%	0.00%	144	159	90.57%	-0.45	-1.28
Feb-02					148	159	93.08%		
Mar-02					168	189	88.89%		
Apr-02					278	335	82.99%		
May-02	0	1	0.00%	0.00%	183	225	81.33%	1.33	-0.19
Jun-02					206	254	81.10%		



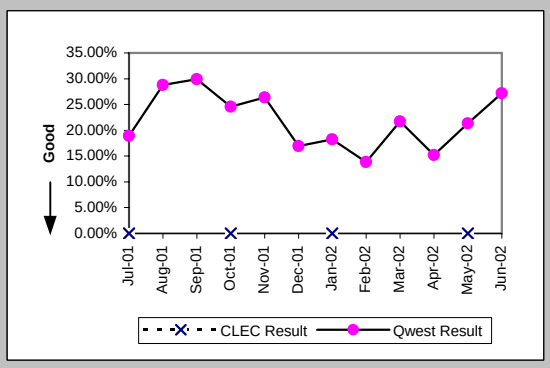
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14:35	2	7:17	2:25	2053:12	481	4:16	1.1	-0.33
Aug-01					808:25	288	2:48		
Sep-01					434:33	254	1:43		
Oct-01	17:42	2	8:51	9:07	899:36	338	2:40	1.87	0.13
Nov-01					335:20	178	1:53		
Dec-01					366:55	177	2:04		
Jan-02	0:22	2	0:11	0:01	364:56	159	2:18	-0.25	-1.15
Feb-02					231:01	159	1:27		
Mar-02					323:41	189	1:43		
Apr-02					980:56	335	2:56		
May-02	4:25	1	4:25		488:09	225	2:10	0.86	-0.48
Jun-02					657:13	254	2:35		



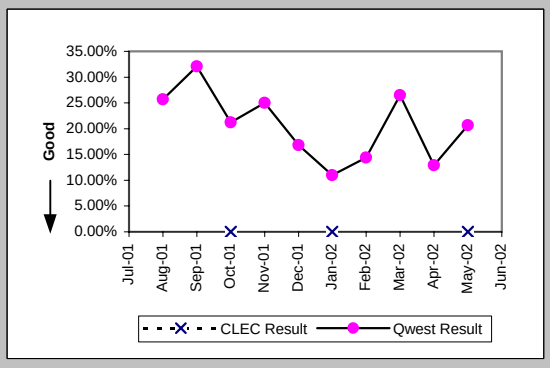
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	91	481	18.92%	-0.68	-1.41
Aug-01					83	288	28.82%		
Sep-01					76	254	29.92%		
Oct-01	0	2	0.00%	0.00%	83	338	24.56%	-0.8	-1.49
Nov-01					47	178	26.40%		
Dec-01					30	177	16.95%		
Jan-02	0	2	0.00%	0.00%	29	159	18.24%	-0.66	-1.4
Feb-02					22	159	13.84%		
Mar-02					41	189	21.69%		
Apr-02					51	335	15.22%		
May-02	0	1	0.00%	0.00%	48	225	21.33%	-0.52	-1.32
Jun-02					69	254	27.17%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

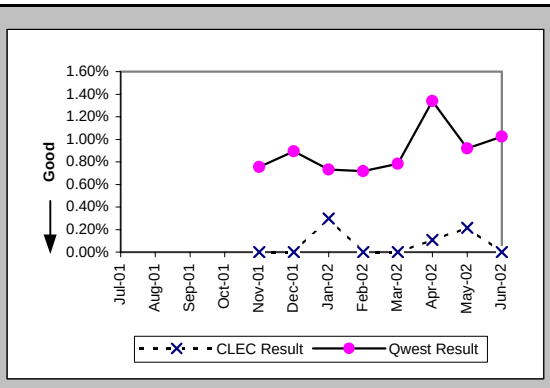
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					45	175	25.71%		
Sep-01					51	159	32.08%		
Oct-01	0	2	0.00%	0.00%	49	231	21.21%	-0.73	-1.44
Nov-01					23	92	25.00%		
Dec-01					16	95	16.84%		
Jan-02	0	2	0.00%	0.00%	8	73	10.96%	-0.49	-1.3
Feb-02					15	104	14.42%		
Mar-02					27	102	26.47%		
Apr-02					30	232	12.93%		
May-02	0	1	0.00%	0.00%	30	145	20.69%	-0.51	-1.31
Jun-02									



Checklist #14 - Resale - DS0 Repair

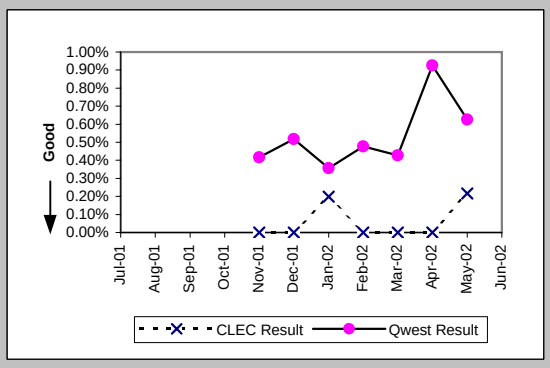
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	1273	0.00%	0.00%	279	37040	0.75%	-3.06	-2.86
Dec-01	0	1005	0.00%	0.00%	332	37097	0.90%	-2.97	-2.81
Jan-02	3	1004	0.30%	5.46%	274	37364	0.73%	-1.59	-1.97
Feb-02	0	930	0.00%	0.00%	264	36850	0.72%	-2.56	-2.56
Mar-02	0	929	0.00%	0.00%	288	36753	0.78%	-2.68	-2.63
Apr-02	1	927	0.11%	3.28%	504	37634	1.34%	-3.22	-2.96
May-02	2	928	0.22%	4.64%	345	37583	0.92%	-2.22	-2.35
Jun-02	0	856	0.00%	0.00%	388	37926	1.02%	-2.94	-2.79



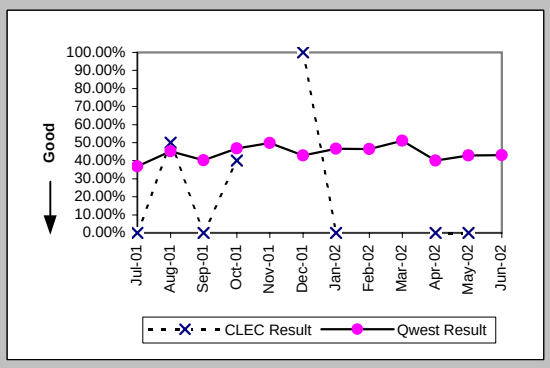
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	1273	0.00%	0.00%	154	37040	0.42%	-2.27	-2.38
Dec-01	0	1005	0.00%	0.00%	192	37097	0.52%	-2.26	-2.37
Jan-02	2	1004	0.20%	4.46%	133	37364	0.36%	-0.82	-1.5
Feb-02	0	930	0.00%	0.00%	176	36850	0.48%	-2.09	-2.27
Mar-02	0	929	0.00%	0.00%	157	36753	0.43%	-1.97	-2.2
Apr-02	0	927	0.00%	0.00%	348	37634	0.92%	-2.91	-2.77
May-02	2	928	0.22%	4.64%	235	37583	0.63%	-1.56	-1.95
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

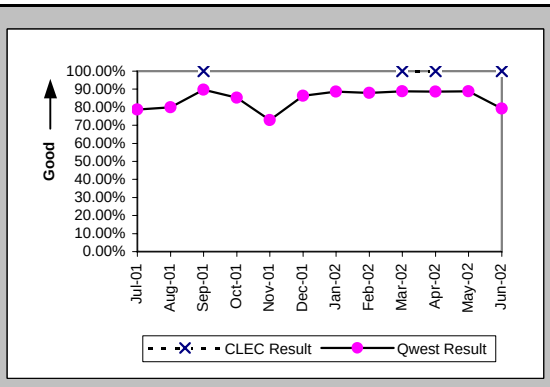
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	372	1007	36.94%	-1.08	-1.66
Aug-01	3	6	50.00%	50.00%	380	840	45.24%	0.22	-0.87
Sep-01	0	1	0.00%	0.00%	269	667	40.33%	-0.82	-1.5
Oct-01	2	5	40.00%	48.99%	418	894	46.76%	-0.3	-1.18
Nov-01					277	556	49.82%		
Dec-01	1	1	100.00%	0.00%	250	582	42.96%	0.79	-0.52
Jan-02	0	3	0.00%	0.00%	240	514	46.69%	-1.62	-1.98
Feb-02					229	493	46.45%		
Mar-02					300	588	51.02%		
Apr-02	0	1	0.00%	0.00%	338	842	40.14%	-0.82	-1.5
May-02	0	2	0.00%	0.00%	259	604	42.88%	-1.22	-1.74
Jun-02					293	681	43.03%		



Checklist #14 - Resale - DS1 Installation

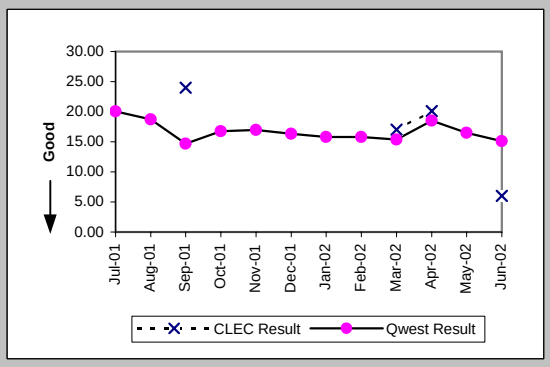
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					115	146	78.77%		
Aug-01					160	200	80.00%		
Sep-01	1	1	100.00%	0.00%	210	234	89.74%	-0.34	-1.21
Oct-01					163	191	85.34%		
Nov-01					140	192	72.92%		
Dec-01					178	206	86.41%		
Jan-02					164	185	88.65%		
Feb-02					212	241	87.97%		
Mar-02	1	1	100.00%	0.00%	198	223	88.79%	-0.35	-1.22
Apr-02	4	4	100.00%	0.00%	241	272	88.60%	-0.71	-1.43
May-02					184	207	88.89%		
Jun-02	1	1	100.00%	0.00%	188	237	79.32%	-0.51	-1.31



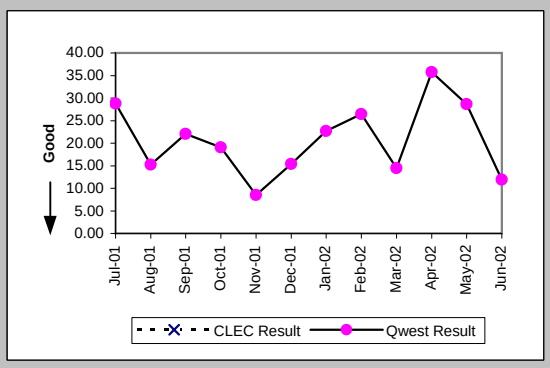
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3926	196	20.03		
Aug-01					4793	256	18.72		
Sep-01	24	1	24.00		3672	250	14.69	1.02	-0.38
Oct-01					3774	225	16.77		
Nov-01					3883	229	16.96		
Dec-01					3728	228	16.35		
Jan-02					3557	225	15.81		
Feb-02					4157	263	15.81		
Mar-02	17	1	17.00		4011	261	15.37	0.6	-0.64
Apr-02	241	12	20.08	1.62	6352	343	18.52	0.46	-0.72
May-02					3924	238	16.49		
Jun-02	6	1	6.00		4458	295	15.11	-0.94	-1.57



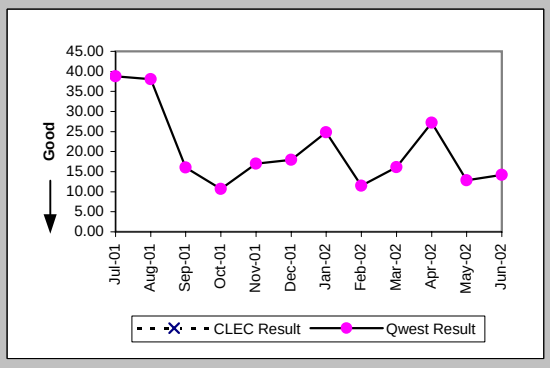
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1295	45	28.78		
Aug-01					747	49	15.24		
Sep-01					618	28	22.07		
Oct-01					936	49	19.10		
Nov-01					666	78	8.54		
Dec-01					338	22	15.36		
Jan-02					863	38	22.71		
Feb-02					715	27	26.48		
Mar-02					289	20	14.45		
Apr-02					1572	44	35.73		
May-02					773	27	28.63		
Jun-02					428	36	11.89		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

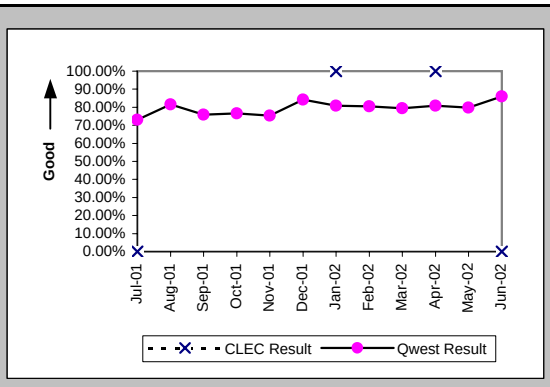
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					194	5	38.80		
Aug-01					419	11	38.09		
Sep-01					96	6	16.00		
Oct-01					75	7	10.71		
Nov-01					255	15	17.00		
Dec-01					233	13	17.92		
Jan-02					124	5	24.80		
Feb-02					46	4	11.50		
Mar-02					113	7	16.14		
Apr-02					136	5	27.20		
May-02					77	6	12.83		
Jun-02					227	16	14.19		



Checklist #14 - Resale - DS1 Installation

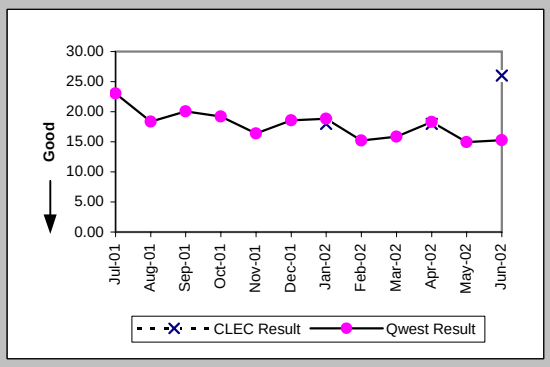
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	117	160	73.13%	1.11	-0.33
Aug-01					173	212	81.60%		
Sep-01					94	124	75.81%		
Oct-01					128	167	76.65%		
Nov-01					132	175	75.43%		
Dec-01					170	202	84.16%		
Jan-02	1	1	100.00%	0.00%	122	151	80.79%	-0.49	-1.3
Feb-02					166	206	80.58%		
Mar-02					143	180	79.44%		
Apr-02	4	4	100.00%	0.00%	169	209	80.86%	-0.96	-1.59
May-02					230	288	79.86%		
Jun-02	0	1	0.00%	0.00%	226	263	85.93%	1.48	-0.1



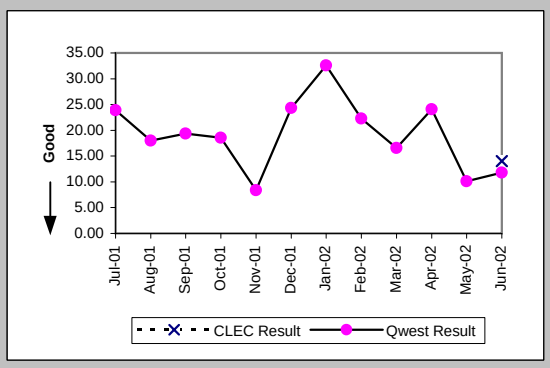
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4908	213	23.04		
Aug-01					4997	272	18.37		
Sep-01					3248	162	20.05		
Oct-01					4364	227	19.22		
Nov-01					3670	224	16.38		
Dec-01					4290	231	18.57		
Jan-02	36	2	18.00	1.41	3488	185	18.85	-0.06	-1.03
Feb-02					3729	245	15.22		
Mar-02					3184	201	15.84		
Apr-02	72	4	18.00	0.00	4248	232	18.31	-0.03	-1.02
May-02					4639	310	14.96		
Jun-02	52	2	26.00	9.90	4762	312	15.26	1.51	-0.08



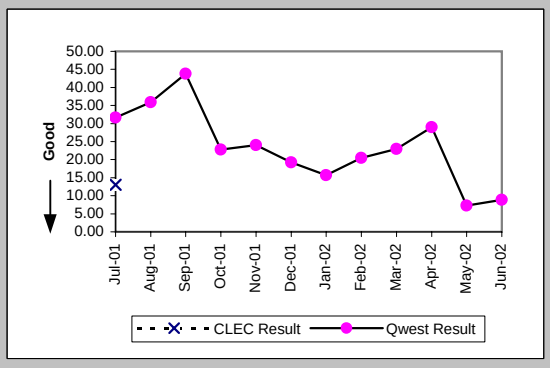
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1457	61	23.89		
Aug-01					899	50	17.98		
Sep-01					910	47	19.36		
Oct-01					1093	59	18.53		
Nov-01					737	88	8.38		
Dec-01					851	35	24.31		
Jan-02					1074	33	32.55		
Feb-02					824	37	22.27		
Mar-02					645	39	16.54		
Apr-02					939	39	24.08		
May-02					545	54	10.09		
Jun-02	14	1	14.00		484	41	11.80	0.49	-0.7



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

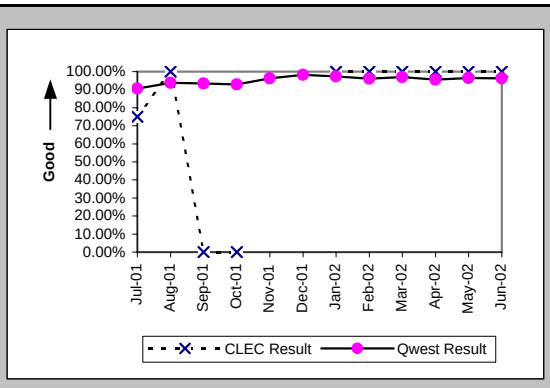
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	1	13.00		412	13	31.69	-0.89	-1.54
Aug-01					538	15	35.87		
Sep-01					219	5	43.80		
Oct-01					364	16	22.75		
Nov-01					120	5	24.00		
Dec-01					77	4	19.25		
Jan-02					141	9	15.67		
Feb-02					123	6	20.50		
Mar-02					46	2	23.00		
Apr-02					174	6	29.00		
May-02					51	7	7.29		
Jun-02					80	9	8.89		



Checklist #14 - Resale - DS1 Installation

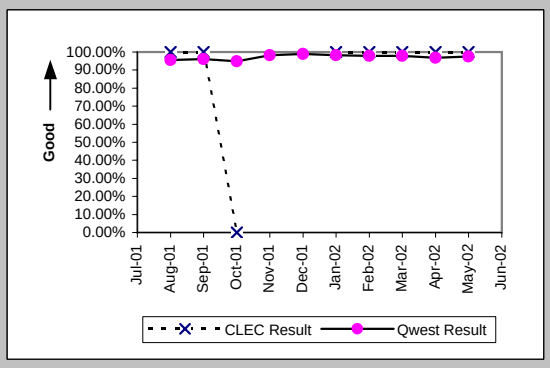
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	388	428	90.65%	0.88	-0.46
Aug-01	2	2	100.00%	0.00%	443	472	93.86%	-0.36	-1.22
Sep-01	0	1	0.00%	0.00%	448	479	93.53%	1.85	0.13
Oct-01	0	1	0.00%	0.00%	411	442	92.99%	1.82	0.1
Nov-01					441	458	96.29%		
Dec-01					453	461	98.26%		
Jan-02	1	1	100.00%	0.00%	426	438	97.26%	-0.17	-1.1
Feb-02	1	1	100.00%	0.00%	443	461	96.10%	-0.2	-1.12
Mar-02	1	1	100.00%	0.00%	472	487	96.92%	-0.18	-1.11
Apr-02	9	9	100.00%	0.00%	499	522	95.59%	-0.64	-1.39
May-02	8	8	100.00%	0.00%	549	569	96.49%	-0.54	-1.33
Jun-02	2	2	100.00%	0.00%	562	584	96.23%	-0.28	-1.17



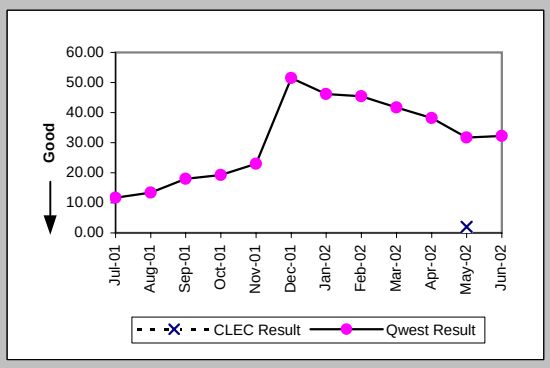
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	451	472	95.55%	-0.3	-1.19
Sep-01	1	1	100.00%	0.00%	460	479	96.03%	-0.2	-1.12
Oct-01	0	1	0.00%	0.00%	419	442	94.80%	1.95	0.18
Nov-01					450	458	98.25%		
Dec-01					456	461	98.92%		
Jan-02	1	1	100.00%	0.00%	430	438	98.17%	-0.14	-1.08
Feb-02	1	1	100.00%	0.00%	451	461	97.83%	-0.15	-1.09
Mar-02	1	1	100.00%	0.00%	477	487	97.95%	-0.14	-1.09
Apr-02	9	9	100.00%	0.00%	505	522	96.74%	-0.55	-1.33
May-02	8	8	100.00%	0.00%	555	569	97.54%	-0.45	-1.27
Jun-02									



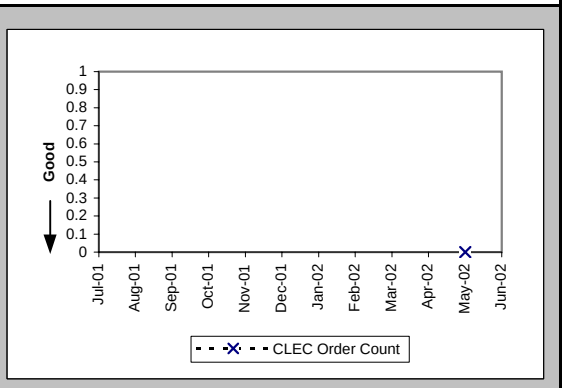
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1287	110	11.70		
Aug-01					1434	107	13.40		
Sep-01					1890	105	18.00		
Oct-01					1671	87	19.21		
Nov-01					2118	92	23.02		
Dec-01					2216	43	51.53		
Jan-02					2910	63	46.19		
Feb-02					3454	76	45.45		
Mar-02					2832	68	41.65		
Apr-02					2753	72	38.24		
May-02	2	1	2.00		3265	103	31.70	-0.52	-1.31
Jun-02					4486	139	32.27		



Checklist #14 - Resale - DS1 Installation

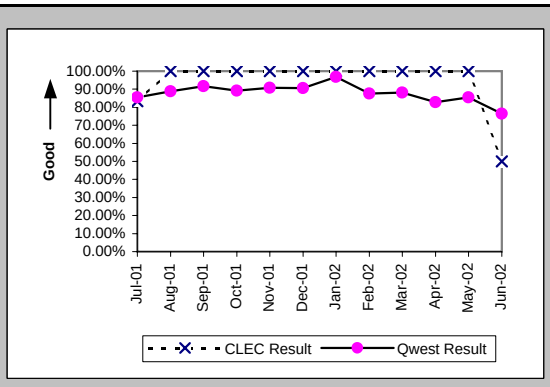
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	



Checklist #14 - Resale - DS1 Repair

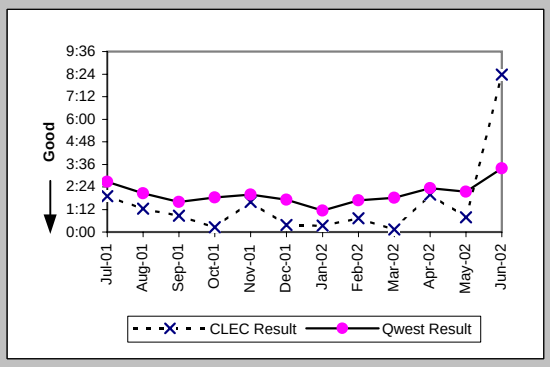
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	6	83.33%	37.27%	136	159	85.53%	0.18	-0.89
Aug-01	8	8	100.00%	0.00%	135	152	88.82%	-0.98	-1.59
Sep-01	6	6	100.00%	0.00%	132	144	91.67%	-0.72	-1.44
Oct-01	4	4	100.00%	0.00%	149	167	89.22%	-0.69	-1.42
Nov-01	2	2	100.00%	0.00%	109	120	90.83%	-0.45	-1.27
Dec-01	1	1	100.00%	0.00%	87	96	90.63%	-0.32	-1.19
Jan-02	1	1	100.00%	0.00%	120	124	96.77%	-0.18	-1.11
Feb-02	4	4	100.00%	0.00%	99	113	87.61%	-0.74	-1.45
Mar-02	1	1	100.00%	0.00%	127	144	88.19%	-0.36	-1.22
Apr-02	1	1	100.00%	0.00%	111	134	82.84%	-0.45	-1.28
May-02	3	3	100.00%	0.00%	124	145	85.52%	-0.71	-1.43
Jun-02	2	4	50.00%	50.00%	136	178	76.40%	1.08	-0.35



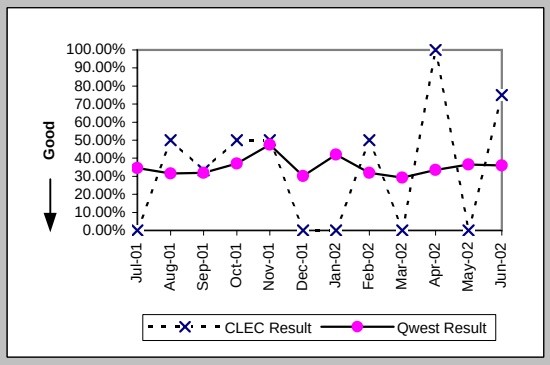
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11:25	6	1:54	2:33	424:33	159	2:40	-0.35	-1.21
Aug-01	10:03	8	1:15	1:18	314:51	152	2:04	-0.67	-1.41
Sep-01	5:09	6	0:52	0:56	230:53	144	1:36	-0.8	-1.48
Oct-01	1:00	4	0:15	0:11	307:22	167	1:50	-1.06	-1.64
Nov-01	3:13	2	1:36	2:14	237:53	120	1:59	-0.15	-1.09
Dec-01	0:22	1	0:22		165:21	96	1:43	-0.47	-1.28
Jan-02	0:20	1	0:20		139:31	124	1:08	-0.65	-1.4
Feb-02	2:56	4	0:44	1:24	190:35	113	1:41	-0.67	-1.41
Mar-02	0:08	1	0:08		262:29	144	1:49	-0.68	-1.41
Apr-02	1:59	1	1:59		311:41	134	2:20	-0.13	-1.08
May-02	2:20	3	0:47	0:41	311:18	145	2:09	-0.95	-1.58
Jun-02	33:27	4	8:22	10:36	601:36	178	3:23	1.64	-0.01



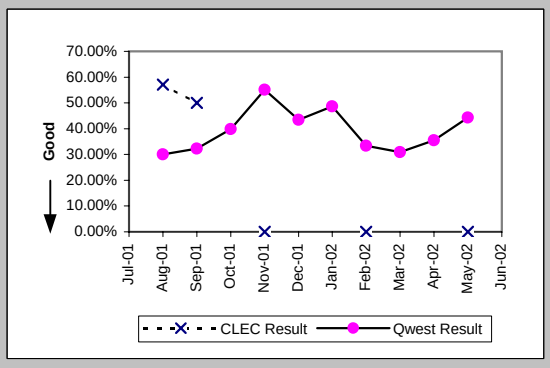
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	6	0.00%	0.00%	55	159	34.59%	-1.75	-2.06
Aug-01	4	8	50.00%	50.00%	48	152	31.58%	1.03	-0.37
Sep-01	2	6	33.33%	47.14%	46	144	31.94%	0.08	-0.95
Oct-01	2	4	50.00%	50.00%	62	167	37.13%	0.48	-0.71
Nov-01	1	2	50.00%	50.00%	57	120	47.50%	0.02	-0.99
Dec-01	0	1	0.00%	0.00%	29	96	30.21%	-0.65	-1.4
Jan-02	0	1	0.00%	0.00%	52	124	41.94%	-0.85	-1.51
Feb-02	2	4	50.00%	50.00%	36	113	31.86%	0.69	-0.58
Mar-02	0	1	0.00%	0.00%	42	144	29.17%	-0.64	-1.39
Apr-02	1	1	100.00%	0.00%	45	134	33.58%	0.96	-0.41
May-02	0	3	0.00%	0.00%	53	145	36.55%	-1.3	-1.79
Jun-02	3	4	75.00%	43.30%	64	178	35.96%	1.45	-0.12



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

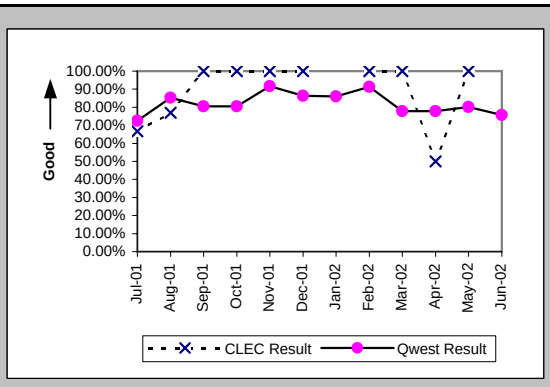
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	7	57.14%	49.49%	31	103	30.10%	1.39	-0.16
Sep-01	1	2	50.00%	50.00%	29	90	32.22%	0.43	-0.74
Oct-01					37	93	39.78%		
Nov-01	0	1	0.00%	0.00%	38	69	55.07%	-1.1	-1.67
Dec-01					23	53	43.40%		
Jan-02					35	72	48.61%		
Feb-02	0	1	0.00%	0.00%	22	66	33.33%	-0.7	-1.43
Mar-02					30	97	30.93%		
Apr-02					33	93	35.48%		
May-02	0	1	0.00%	0.00%	43	97	44.33%	-0.89	-1.54
Jun-02									



Checklist #14 - Resale - DS1 Repair

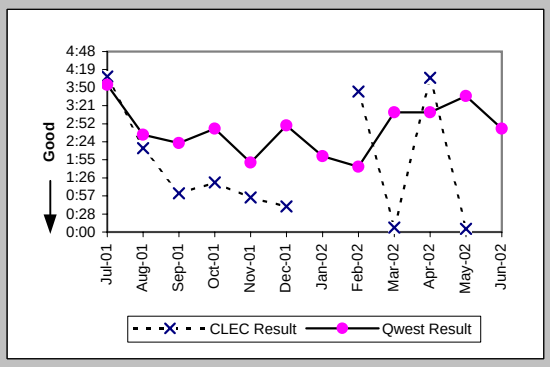
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	9	66.67%	47.14%	240	331	72.51%	0.39	-0.76
Aug-01	10	13	76.92%	42.13%	145	170	85.29%	0.79	-0.52
Sep-01	7	7	100.00%	0.00%	99	123	80.49%	-1.27	-1.77
Oct-01	6	6	100.00%	0.00%	186	231	80.52%	-1.19	-1.72
Nov-01	5	5	100.00%	0.00%	100	109	91.74%	-0.66	-1.4
Dec-01	1	1	100.00%	0.00%	70	81	86.42%	-0.39	-1.24
Jan-02					61	71	85.92%		
Feb-02	2	2	100.00%	0.00%	94	103	91.26%	-0.43	-1.26
Mar-02	1	1	100.00%	0.00%	49	63	77.78%	-0.53	-1.32
Apr-02	1	2	50.00%	50.00%	130	167	77.84%	0.75	-0.54
May-02	2	2	100.00%	0.00%	113	141	80.14%	-0.7	-1.42
Jun-02					153	202	75.74%		



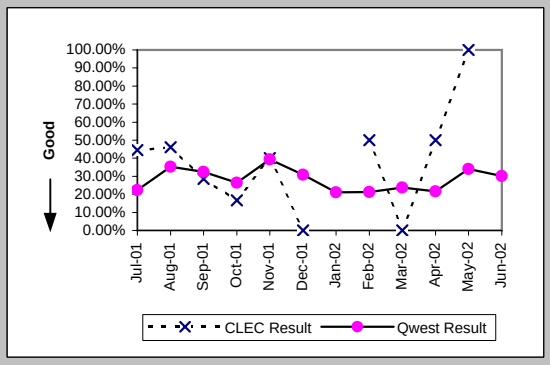
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37:14	9	4:08	5:18	1294:44	331	3:55	0.28	-0.83
Aug-01	28:57	13	2:14	2:34	440:07	170	2:35	-0.3	-1.18
Sep-01	7:12	7	1:02	1:11	290:08	123	2:22	-1.17	-1.71
Oct-01	7:54	6	1:19	1:14	635:41	231	2:45	-1.06	-1.65
Nov-01	4:33	5	0:55	0:40	201:28	109	1:51	-0.61	-1.37
Dec-01	0:41	1	0:41		229:31	81	2:50	-0.45	-1.28
Jan-02					142:41	71	2:01		
Feb-02	7:28	2	3:44	0:23	179:16	103	1:44	1.55	-0.05
Mar-02	0:07	1	0:07		200:23	63	3:11	-0.65	-1.39
Apr-02	8:11	2	4:06	3:00	531:40	167	3:11	0.7	-0.57
May-02	0:10	2	0:05	0:00	510:51	141	3:37	-0.81	-1.49
Jun-02					557:01	202	2:45		



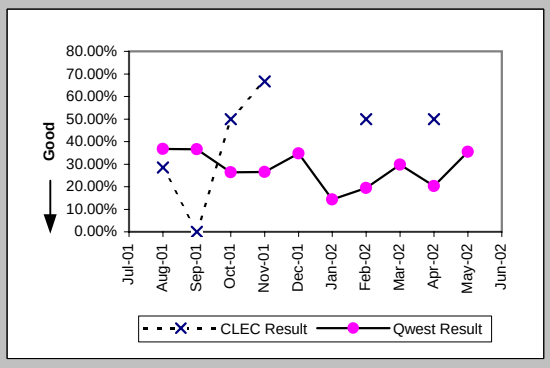
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	9	44.44%	49.69%	74	331	22.36%	1.44	-0.13
Aug-01	6	13	46.15%	49.85%	60	170	35.29%	0.77	-0.53
Sep-01	2	7	28.57%	45.18%	40	123	32.52%	-0.22	-1.13
Oct-01	1	6	16.67%	37.27%	61	231	26.41%	-0.53	-1.32
Nov-01	2	5	40.00%	48.99%	43	109	39.45%	0.01	-0.99
Dec-01	0	1	0.00%	0.00%	25	81	30.86%	-0.66	-1.4
Jan-02					15	71	21.13%		
Feb-02	1	2	50.00%	50.00%	22	103	21.36%	0.77	-0.53
Mar-02	0	1	0.00%	0.00%	15	63	23.81%	-0.55	-1.34
Apr-02	1	2	50.00%	50.00%	36	167	21.56%	0.77	-0.53
May-02	2	2	100.00%	0.00%	48	141	34.04%	1.6	-0.03
Jun-02					61	202	30.20%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

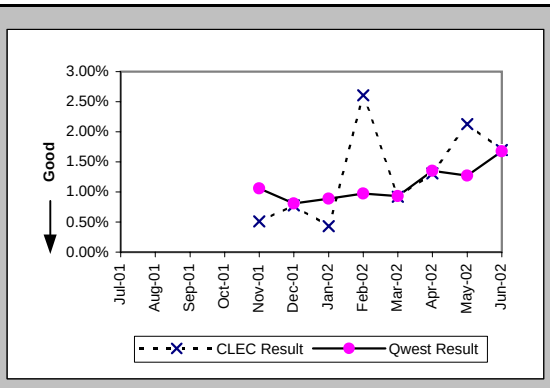
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	7	28.57%	45.18%	36	98	36.73%	-0.43	-1.26
Sep-01	0	2	0.00%	0.00%	30	82	36.59%	-1.06	-1.65
Oct-01	1	2	50.00%	50.00%	47	178	26.40%	0.61	-0.63
Nov-01	2	3	66.67%	47.14%	13	49	26.53%	1.28	-0.22
Dec-01					17	49	34.69%		
Jan-02					6	42	14.29%		
Feb-02	1	2	50.00%	50.00%	13	67	19.40%	0.83	-0.5
Mar-02					14	47	29.79%		
Apr-02	1	2	50.00%	50.00%	25	123	20.33%	0.81	-0.51
May-02					38	107	35.51%		
Jun-02									



Checklist #14 - Resale - DS1 Repair

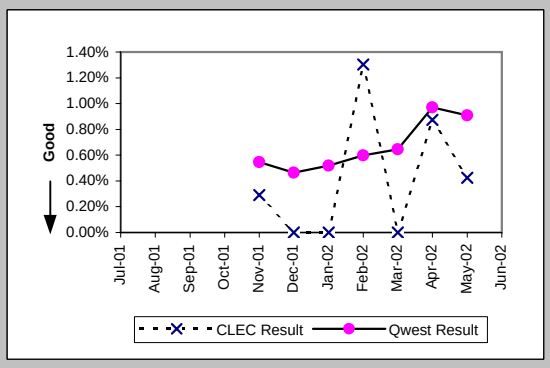
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	7	1374	0.51%	7.12%	229	21606	1.06%	-1.93	-2.17
Dec-01	2	258	0.78%	8.77%	177	21955	0.81%	-0.06	-1.03
Jan-02	1	232	0.43%	6.55%	195	22008	0.89%	-0.74	-1.45
Feb-02	6	230	2.61%	15.94%	216	22229	0.97%	2.13	0.3
Mar-02	2	217	0.92%	9.56%	207	22295	0.93%	-0.01	-1.01
Apr-02	3	229	1.31%	11.37%	301	22276	1.35%	-0.05	-1.03
May-02	5	235	2.13%	14.43%	286	22465	1.27%	1.12	-0.32
Jun-02	4	236	1.69%	12.91%	380	22646	1.68%	0.09	-0.95



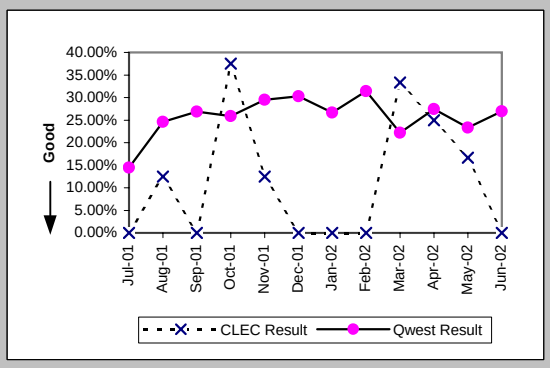
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	4	1374	0.29%	5.39%	118	21606	0.55%	-1.24	-1.76
Dec-01	0	258	0.00%	0.00%	102	21955	0.46%	-1.09	-1.66
Jan-02	0	232	0.00%	0.00%	114	22008	0.52%	-1.09	-1.66
Feb-02	3	230	1.30%	11.35%	133	22229	0.60%	1.26	-0.24
Mar-02	0	217	0.00%	0.00%	144	22295	0.65%	-1.18	-1.72
Apr-02	2	229	0.87%	9.30%	216	22276	0.97%	-0.15	-1.09
May-02	1	235	0.43%	6.51%	204	22465	0.91%	-0.78	-1.47
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

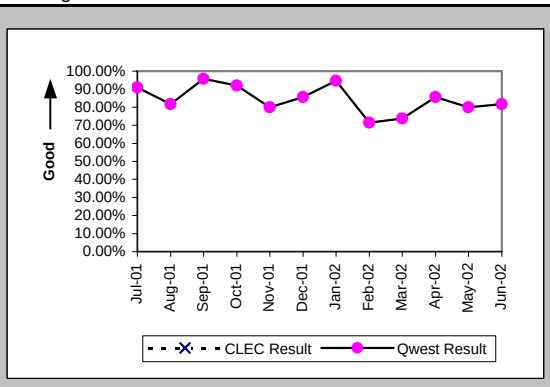
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	15	0.00%	0.00%	83	573	14.49%	-1.57	-1.96
Aug-01	3	24	12.50%	33.07%	105	427	24.59%	-1.34	-1.81
Sep-01	0	13	0.00%	0.00%	98	365	26.85%	-2.15	-2.3
Oct-01	6	16	37.50%	48.41%	139	537	25.88%	1.02	-0.38
Nov-01	1	8	12.50%	33.07%	96	325	29.54%	-1.04	-1.63
Dec-01	0	2	0.00%	0.00%	77	254	30.32%	-0.93	-1.56
Jan-02	0	1	0.00%	0.00%	71	266	26.69%	-0.6	-1.37
Feb-02	0	6	0.00%	0.00%	99	315	31.43%	-1.64	-2
Mar-02	1	3	33.33%	47.14%	59	266	22.18%	0.43	-0.74
Apr-02	1	4	25.00%	43.30%	114	415	27.47%	-0.11	-1.07
May-02	1	6	16.67%	37.27%	87	373	23.32%	-0.38	-1.23
Jun-02	0	4	0.00%	0.00%	140	520	26.92%	-1.21	-1.74



Checklist #14 - Resale - Installation for DS3 and Higher

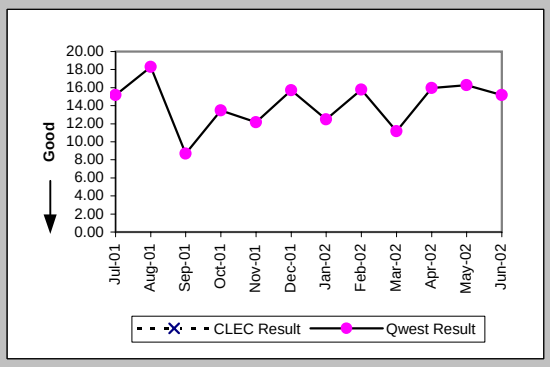
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	11	90.91%		
Aug-01					9	11	81.82%		
Sep-01					23	24	95.83%		
Oct-01					23	25	92.00%		
Nov-01					8	10	80.00%		
Dec-01					6	7	85.71%		
Jan-02					18	19	94.74%		
Feb-02					5	7	71.43%		
Mar-02					14	19	73.68%		
Apr-02					18	21	85.71%		
May-02					8	10	80.00%		
Jun-02					9	11	81.82%		



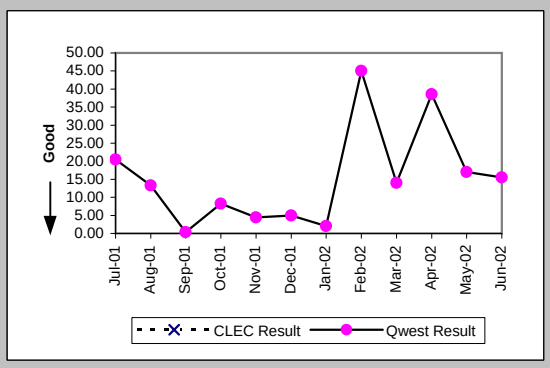
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					288	19	15.16		
Aug-01					311	17	18.29		
Sep-01					295	34	8.68		
Oct-01					552	41	13.46		
Nov-01					243	20	12.15		
Dec-01					267	17	15.71		
Jan-02					337	27	12.48		
Feb-02					221	14	15.79		
Mar-02					335	30	11.17		
Apr-02					527	33	15.97		
May-02					293	18	16.28		
Jun-02					319	21	15.19		



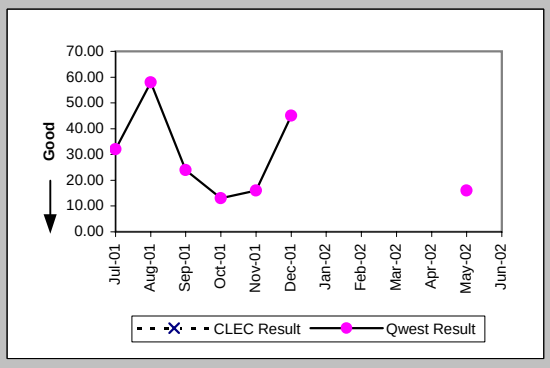
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	2	20.50		
Aug-01					40	3	13.33		
Sep-01					1	3	0.33		
Oct-01					33	4	8.25		
Nov-01					53	12	4.42		
Dec-01					10	2	5.00		
Jan-02					2	1	2.00		
Feb-02					90	2	45.00		
Mar-02					84	6	14.00		
Apr-02					193	5	38.60		
May-02					17	1	17.00		
Jun-02					62	4	15.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

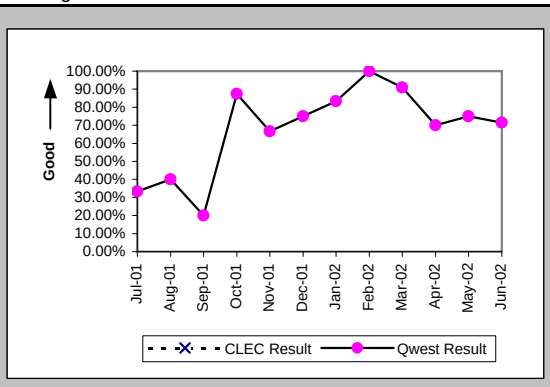
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	1	32.00		
Aug-01					58	1	58.00		
Sep-01					24	1	24.00		
Oct-01					13	1	13.00		
Nov-01					16	1	16.00		
Dec-01					45	1	45.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					16	1	16.00		
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

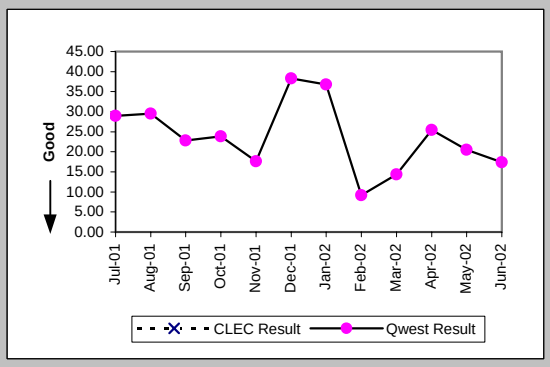
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	3	33.33%		
Aug-01					2	5	40.00%		
Sep-01					1	5	20.00%		
Oct-01					7	8	87.50%		
Nov-01					2	3	66.67%		
Dec-01					3	4	75.00%		
Jan-02					5	6	83.33%		
Feb-02					6	6	100.00%		
Mar-02					10	11	90.91%		
Apr-02					7	10	70.00%		
May-02					3	4	75.00%		
Jun-02					5	7	71.43%		



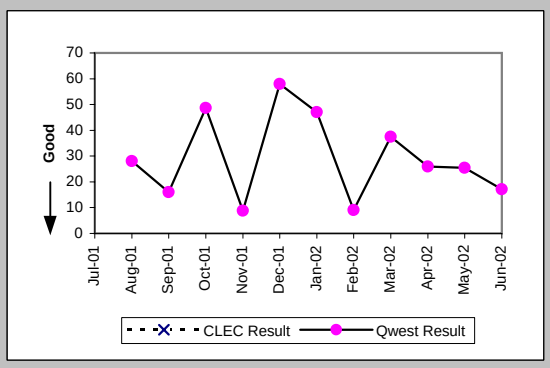
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					232	8	29.00		
Aug-01					295	10	29.50		
Sep-01					137	6	22.83		
Oct-01					477	20	23.85		
Nov-01					212	12	17.67		
Dec-01					268	7	38.29		
Jan-02					331	9	36.78		
Feb-02					92	10	9.20		
Mar-02					287	20	14.35		
Apr-02					356	14	25.43		
May-02					246	12	20.50		
Jun-02					313	18	17.39		



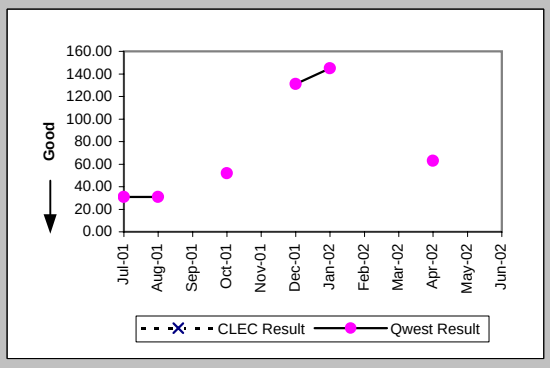
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					140	5	28.00		
Sep-01					64	4	16.00		
Oct-01					146	3	48.67		
Nov-01					88	10	8.80		
Dec-01					58	1	58.00		
Jan-02					47	1	47.00		
Feb-02					9	1	9.00		
Mar-02					75	2	37.50		
Apr-02					104	4	26.00		
May-02					51	2	25.50		
Jun-02					103	6	17.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

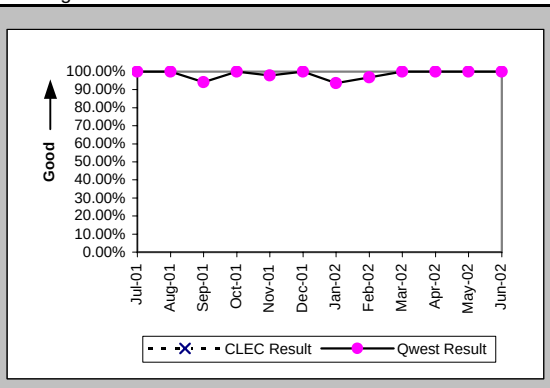
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	2	31.00		
Aug-01					31	1	31.00		
Sep-01									
Oct-01					52	1	52.00		
Nov-01									
Dec-01					131	1	131.00		
Jan-02					145	1	145.00		
Feb-02									
Mar-02									
Apr-02					63	1	63.00		
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

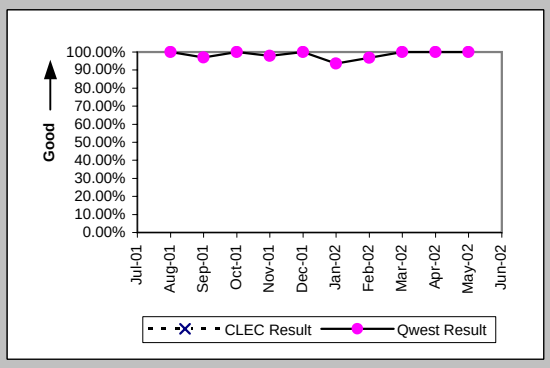
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	23	100.00%		
Aug-01					27	27	100.00%		
Sep-01					32	34	94.12%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02					35	35	100.00%		



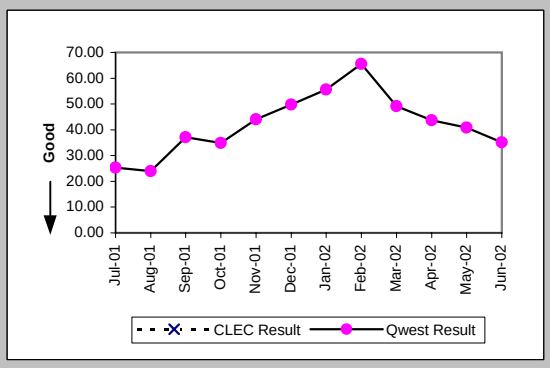
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					27	27	100.00%		
Sep-01					33	34	97.06%		
Oct-01					51	51	100.00%		
Nov-01					46	47	97.87%		
Dec-01					29	29	100.00%		
Jan-02					29	31	93.55%		
Feb-02					30	31	96.77%		
Mar-02					38	38	100.00%		
Apr-02					49	49	100.00%		
May-02					39	39	100.00%		
Jun-02									



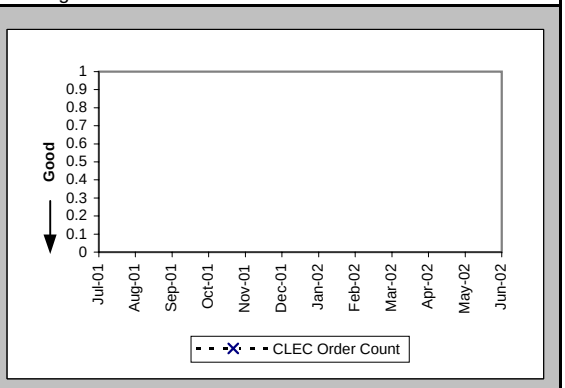
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					278	11	25.27		
Aug-01					384	16	24.00		
Sep-01					593	16	37.06		
Oct-01					697	20	34.85		
Nov-01					749	17	44.06		
Dec-01					796	16	49.75		
Jan-02					946	17	55.65		
Feb-02					983	15	65.53		
Mar-02					835	17	49.12		
Apr-02					961	22	43.68		
May-02					1062	26	40.85		
Jun-02					1123	32	35.09		



Checklist #14 - Resale - Installation for DS3 and Higher

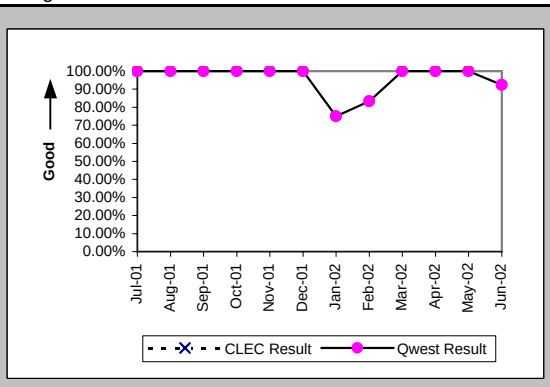
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

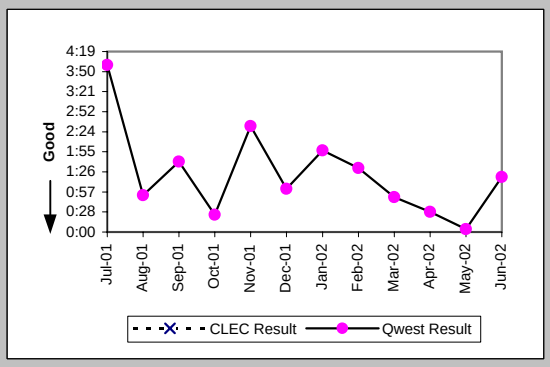
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					5	6	83.33%		
Mar-02					4	4	100.00%		
Apr-02					2	2	100.00%		
May-02					1	1	100.00%		
Jun-02					12	13	92.31%		



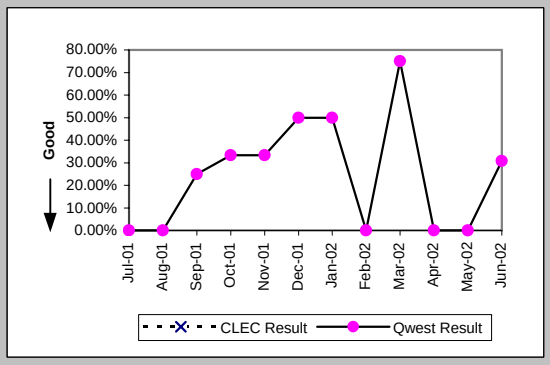
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4:00	1	4:00		
Aug-01					0:53	1	0:53		
Sep-01					6:45	4	1:41		
Oct-01					1:16	3	0:25		
Nov-01					7:36	3	2:32		
Dec-01					2:05	2	1:02		
Jan-02					7:46	4	1:57		
Feb-02					9:11	6	1:32		
Mar-02					3:21	4	0:50		
Apr-02					0:58	2	0:29		
May-02					0:04	1	0:04		
Jun-02					17:07	13	1:19		



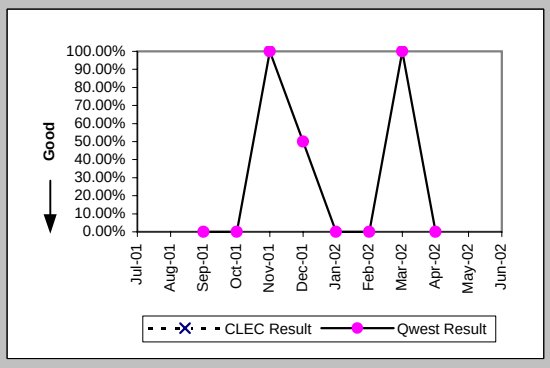
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	1	0.00%		
Sep-01					1	4	25.00%		
Oct-01					1	3	33.33%		
Nov-01					1	3	33.33%		
Dec-01					1	2	50.00%		
Jan-02					2	4	50.00%		
Feb-02					0	6	0.00%		
Mar-02					3	4	75.00%		
Apr-02					0	2	0.00%		
May-02					0	1	0.00%		
Jun-02					4	13	30.77%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

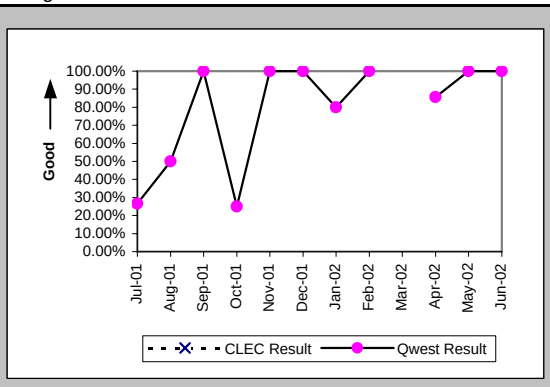
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	2	0.00%		
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01					1	2	50.00%		
Jan-02					0	2	0.00%		
Feb-02					0	2	0.00%		
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02									
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

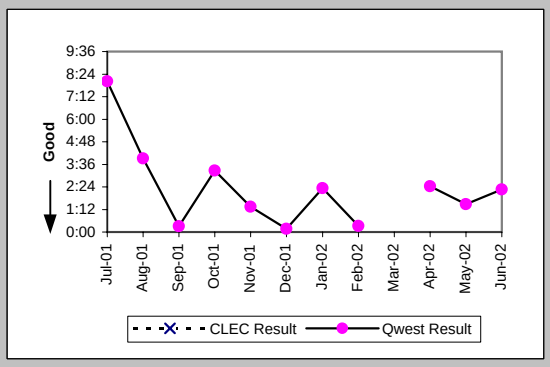
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	15	26.67%		
Aug-01					1	2	50.00%		
Sep-01					1	1	100.00%		
Oct-01					1	4	25.00%		
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	5	80.00%		
Feb-02					3	3	100.00%		
Mar-02									
Apr-02					6	7	85.71%		
May-02					3	3	100.00%		
Jun-02					1	1	100.00%		



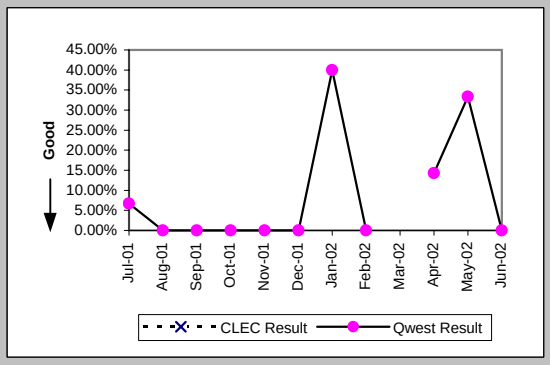
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					120:18	15	8:01		
Aug-01					7:51	2	3:55		
Sep-01					0:18	1	0:18		
Oct-01					13:04	4	3:16		
Nov-01					4:02	3	1:21		
Dec-01					0:21	2	0:10		
Jan-02					11:41	5	2:20		
Feb-02					0:57	3	0:19		
Mar-02									
Apr-02					17:03	7	2:26		
May-02					4:27	3	1:29		
Jun-02					2:16	1	2:16		



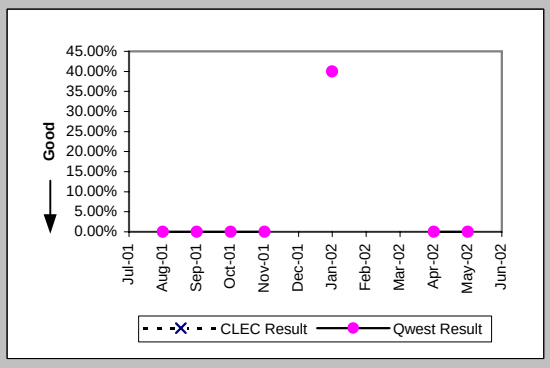
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	15	6.67%		
Aug-01					0	2	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01					0	2	0.00%		
Jan-02					2	5	40.00%		
Feb-02					0	3	0.00%		
Mar-02									
Apr-02					1	7	14.29%		
May-02					1	3	33.33%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

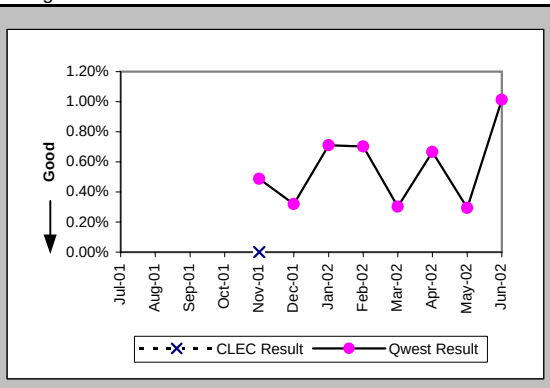
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	4	0.00%		
Nov-01					0	3	0.00%		
Dec-01									
Jan-02					2	5	40.00%		
Feb-02									
Mar-02									
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

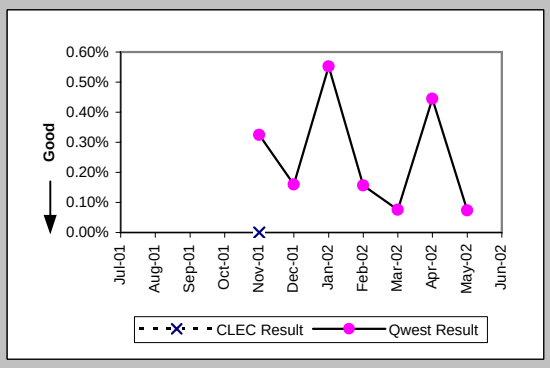
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	6	1233	0.49%	-0.14	-1.08
Dec-01					4	1252	0.32%		
Jan-02					9	1267	0.71%		
Feb-02					9	1283	0.70%		
Mar-02					4	1320	0.30%		
Apr-02					9	1350	0.67%		
May-02					4	1363	0.29%		
Jun-02					14	1382	1.01%		



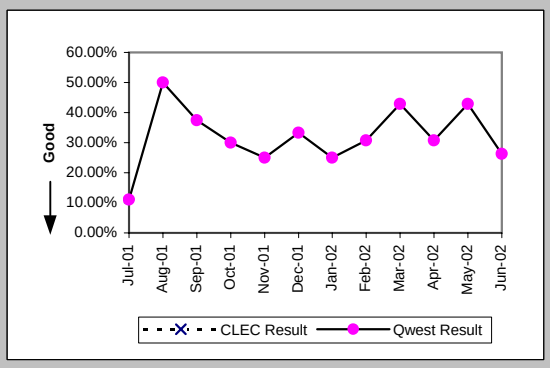
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	4	1233	0.32%	-0.11	-1.07
Dec-01					2	1252	0.16%		
Jan-02					7	1267	0.55%		
Feb-02					2	1283	0.16%		
Mar-02					1	1320	0.08%		
Apr-02					6	1350	0.44%		
May-02					1	1363	0.07%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

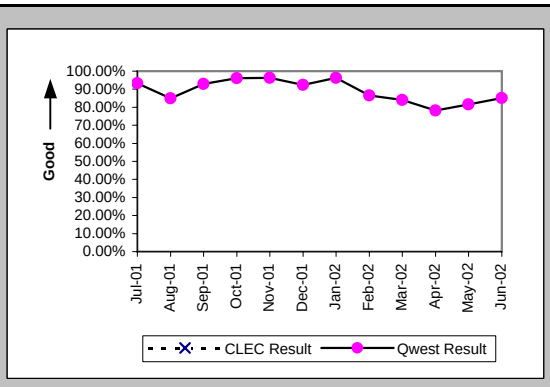
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	18	11.11%		
Aug-01					3	6	50.00%		
Sep-01					3	8	37.50%		
Oct-01					3	10	30.00%		
Nov-01					2	8	25.00%		
Dec-01					2	6	33.33%		
Jan-02					3	12	25.00%		
Feb-02					4	13	30.77%		
Mar-02					3	7	42.86%		
Apr-02					4	13	30.77%		
May-02					3	7	42.86%		
Jun-02					5	19	26.32%		



Checklist #14 - Resale - Frame Relay Installation

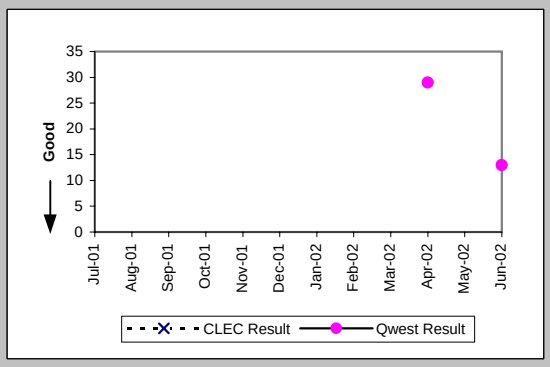
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	30	93.33%		
Aug-01					17	20	85.00%		
Sep-01					39	42	92.86%		
Oct-01					25	26	96.15%		
Nov-01					51	53	96.23%		
Dec-01					24	26	92.31%		
Jan-02					26	27	96.30%		
Feb-02					32	37	86.49%		
Mar-02					21	25	84.00%		
Apr-02					18	23	78.26%		
May-02					31	38	81.58%		
Jun-02					23	27	85.19%		



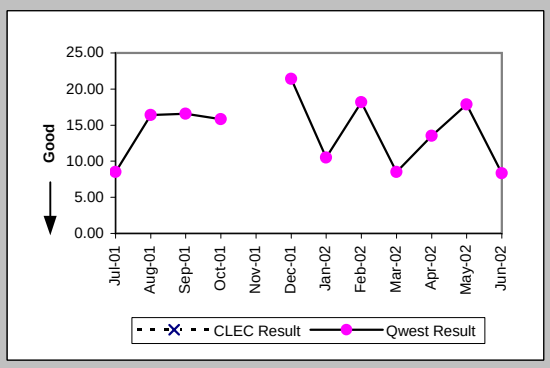
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					29	1	29.00		
May-02									
Jun-02					13	1	13.00		



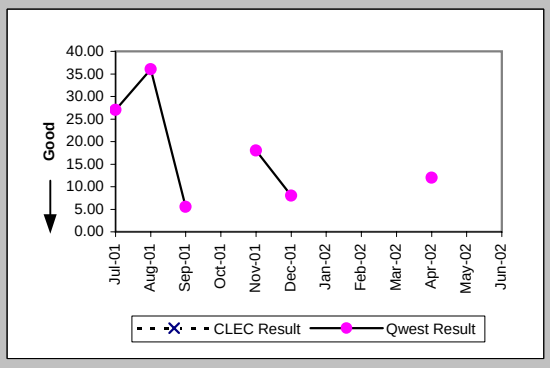
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	2	8.50		
Aug-01					82	5	16.40		
Sep-01					232	14	16.57		
Oct-01					253	16	15.81		
Nov-01									
Dec-01					107	5	21.40		
Jan-02					63	6	10.50		
Feb-02					109	6	18.17		
Mar-02					34	4	8.50		
Apr-02					54	4	13.50		
May-02					125	7	17.86		
Jun-02					25	3	8.33		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

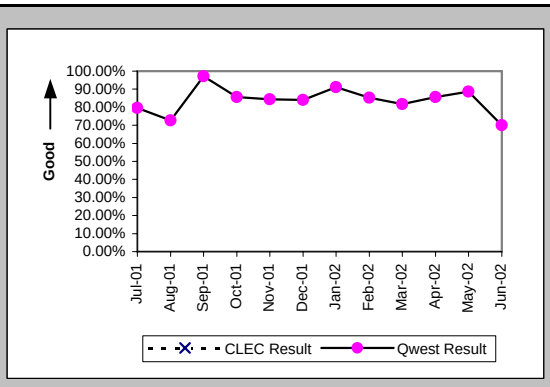
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	1	27.00		
Aug-01					36	1	36.00		
Sep-01					11	2	5.50		
Oct-01									
Nov-01					36	2	18.00		
Dec-01					16	2	8.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					12	1	12.00		
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

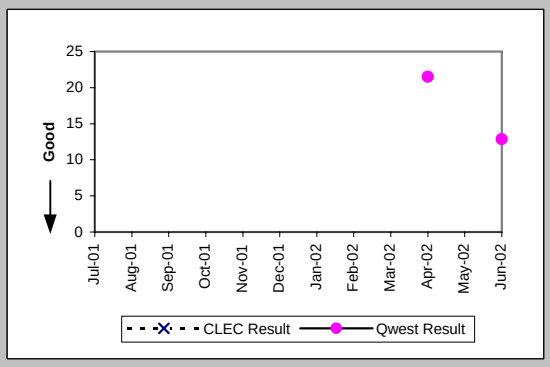
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	49	79.59%		
Aug-01					16	22	72.73%		
Sep-01					68	70	97.14%		
Oct-01					36	42	85.71%		
Nov-01					43	51	84.31%		
Dec-01					21	25	84.00%		
Jan-02					41	45	91.11%		
Feb-02					58	68	85.29%		
Mar-02					76	93	81.72%		
Apr-02					96	112	85.71%		
May-02					55	62	88.71%		
Jun-02					28	40	70.00%		



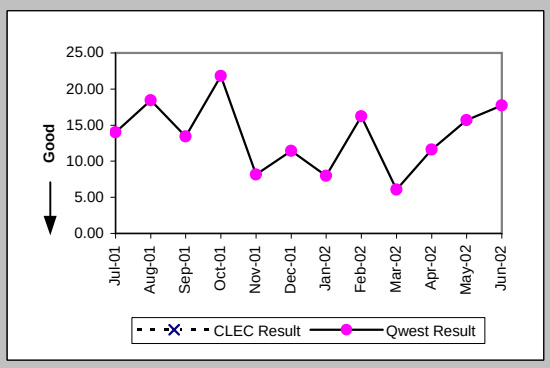
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					43	2	21.50		
May-02									
Jun-02					90	7	12.86		



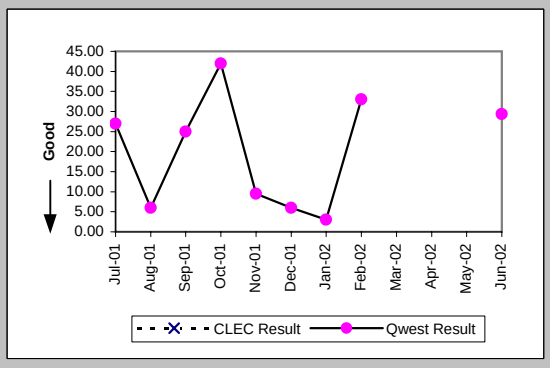
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					140	10	14.00		
Aug-01					221	12	18.42		
Sep-01					161	12	13.42		
Oct-01					218	10	21.80		
Nov-01					98	12	8.17		
Dec-01					80	7	11.43		
Jan-02					24	3	8.00		
Feb-02					146	9	16.22		
Mar-02					103	17	6.06		
Apr-02					186	16	11.62		
May-02					141	9	15.67		
Jun-02					71	4	17.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

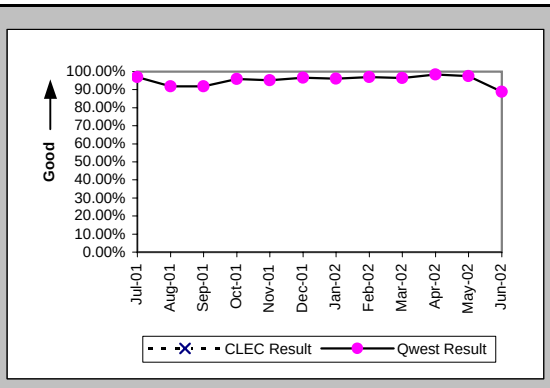
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					81	3	27.00		
Aug-01					6	1	6.00		
Sep-01					25	1	25.00		
Oct-01					168	4	42.00		
Nov-01					38	4	9.50		
Dec-01					12	2	6.00		
Jan-02					6	2	3.00		
Feb-02					33	1	33.00		
Mar-02									
Apr-02									
May-02									
Jun-02					88	3	29.33		



Checklist #14 - Resale - Frame Relay Installation

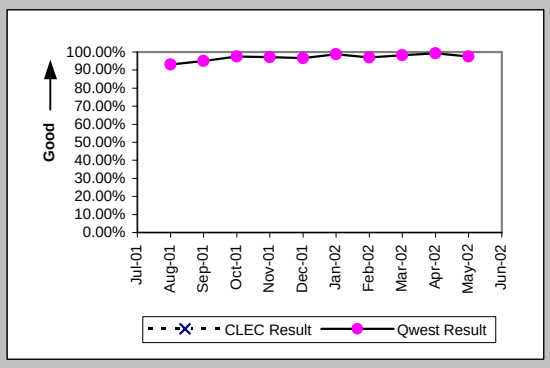
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					99	102	97.06%		
Aug-01					67	73	91.78%		
Sep-01					91	99	91.92%		
Oct-01					116	121	95.87%		
Nov-01					101	106	95.28%		
Dec-01					86	89	96.63%		
Jan-02					73	76	96.05%		
Feb-02					95	98	96.94%		
Mar-02					110	114	96.49%		
Apr-02					127	129	98.45%		
May-02					120	123	97.56%		
Jun-02					79	89	88.76%		



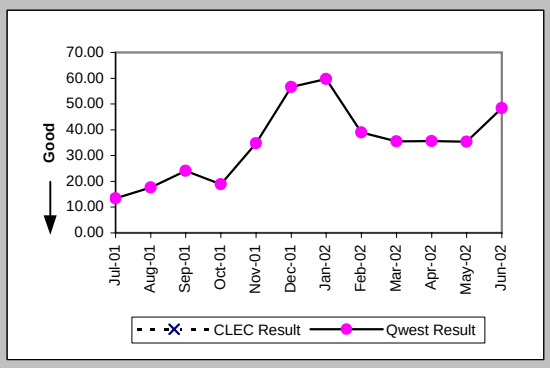
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					68	73	93.15%		
Sep-01					94	99	94.95%		
Oct-01					118	121	97.52%		
Nov-01					103	106	97.17%		
Dec-01					86	89	96.63%		
Jan-02					75	76	98.68%		
Feb-02					95	98	96.94%		
Mar-02					112	114	98.25%		
Apr-02					128	129	99.22%		
May-02					120	123	97.56%		
Jun-02									



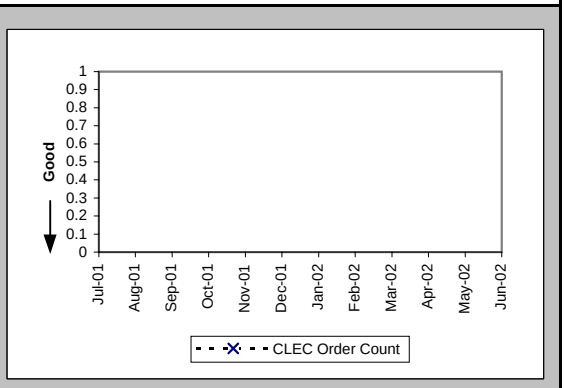
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					174	13	13.38		
Aug-01					334	19	17.58		
Sep-01					362	15	24.13		
Oct-01					170	9	18.89		
Nov-01					348	10	34.80		
Dec-01					509	9	56.56		
Jan-02					537	9	59.67		
Feb-02					429	11	39.00		
Mar-02					603	17	35.47		
Apr-02					641	18	35.61		
May-02					850	24	35.42		
Jun-02					1064	22	48.36		



Checklist #14 - Resale - Frame Relay Installation

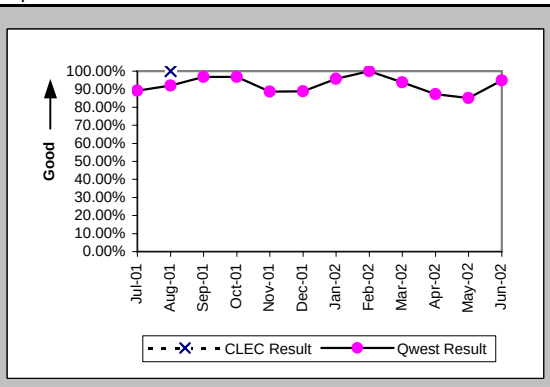
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

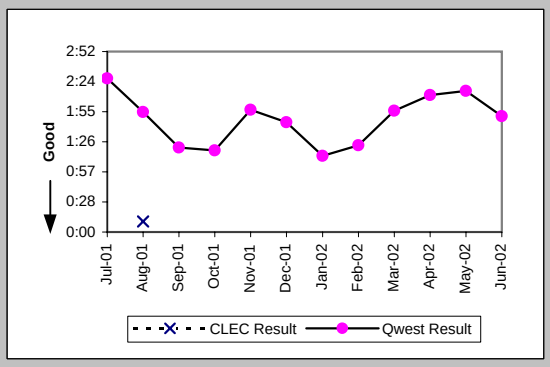
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	37	89.19%		
Aug-01	1	1	100.00%	0.00%	35	38	92.11%	-0.29	-1.18
Sep-01					31	32	96.88%		
Oct-01					31	32	96.88%		
Nov-01					31	35	88.57%		
Dec-01					16	18	88.89%		
Jan-02					23	24	95.83%		
Feb-02					18	18	100.00%		
Mar-02					30	32	93.75%		
Apr-02					34	39	87.18%		
May-02					23	27	85.19%		
Jun-02					37	39	94.87%		



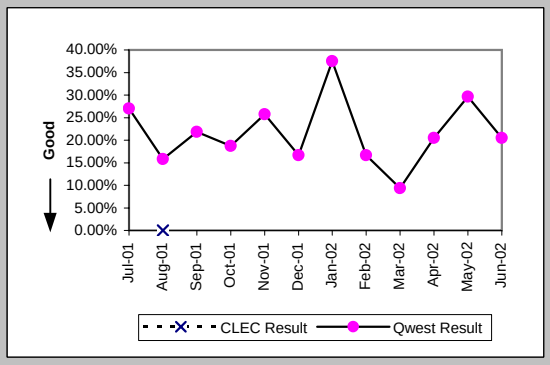
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					90:25	37	2:27		
Aug-01	0:10	1	0:10		72:38	38	1:55	-0.91	-1.55
Sep-01					43:19	32	1:21		
Oct-01					41:42	32	1:18		
Nov-01					68:16	35	1:57		
Dec-01					31:29	18	1:45		
Jan-02					29:02	24	1:13		
Feb-02					25:00	18	1:23		
Mar-02					61:38	32	1:56		
Apr-02					84:54	39	2:11		
May-02					60:53	27	2:15		
Jun-02					72:25	39	1:51		



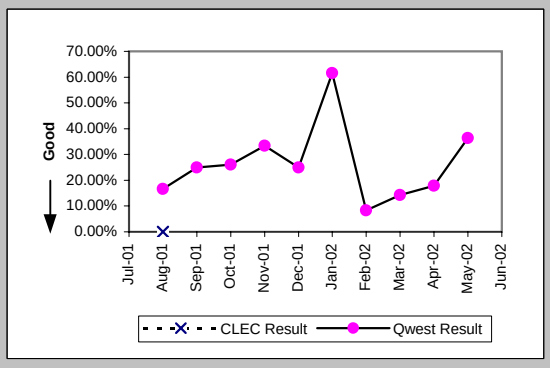
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	37	27.03%		
Aug-01	0	1	0.00%	0.00%	6	38	15.79%	-0.43	-1.26
Sep-01					7	32	21.88%		
Oct-01					6	32	18.75%		
Nov-01					9	35	25.71%		
Dec-01					3	18	16.67%		
Jan-02					9	24	37.50%		
Feb-02					3	18	16.67%		
Mar-02					3	32	9.38%		
Apr-02					8	39	20.51%		
May-02					8	27	29.63%		
Jun-02					8	39	20.51%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

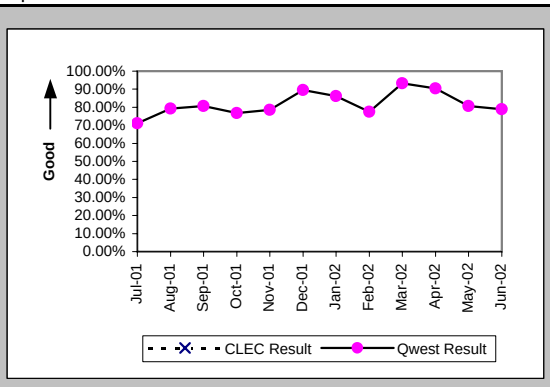
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	5	30	16.67%	-0.44	-1.27
Sep-01					5	20	25.00%		
Oct-01					6	23	26.09%		
Nov-01					6	18	33.33%		
Dec-01					3	12	25.00%		
Jan-02					8	13	61.54%		
Feb-02					1	12	8.33%		
Mar-02					3	21	14.29%		
Apr-02					5	28	17.86%		
May-02					8	22	36.36%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

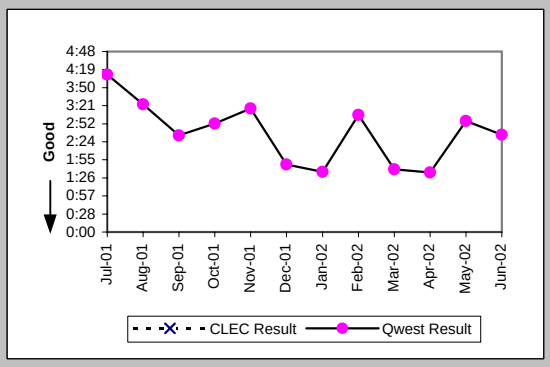
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					74	104	71.15%		
Aug-01					42	53	79.25%		
Sep-01					50	62	80.65%		
Oct-01					56	73	76.71%		
Nov-01					22	28	78.57%		
Dec-01					34	38	89.47%		
Jan-02					31	36	86.11%		
Feb-02					31	40	77.50%		
Mar-02					41	44	93.18%		
Apr-02					47	52	90.38%		
May-02					54	67	80.60%		
Jun-02					56	71	78.87%		



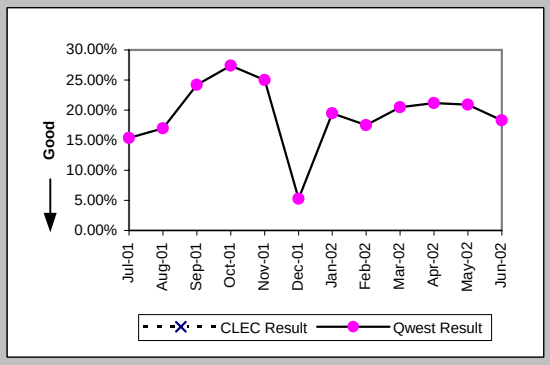
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					434:51	104	4:11		
Aug-01					180:34	53	3:24		
Sep-01					159:03	62	2:34		
Oct-01					211:02	73	2:53		
Nov-01					91:43	28	3:17		
Dec-01					68:39	38	1:48		
Jan-02					57:28	36	1:36		
Feb-02					124:23	40	3:07		
Mar-02					73:07	44	1:40		
Apr-02					82:00	52	1:35		
May-02					197:34	67	2:57		
Jun-02					182:57	71	2:35		



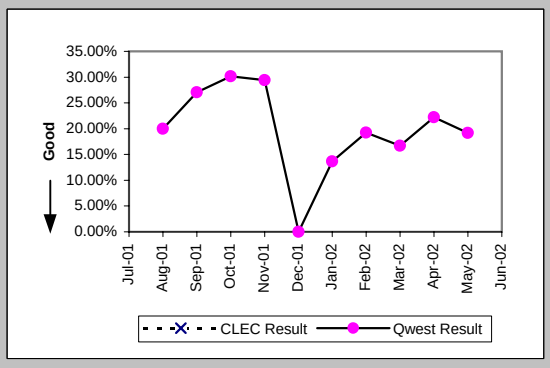
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	104	15.38%		
Aug-01					9	53	16.98%		
Sep-01					15	62	24.19%		
Oct-01					20	73	27.40%		
Nov-01					7	28	25.00%		
Dec-01					2	38	5.26%		
Jan-02					7	36	19.44%		
Feb-02					7	40	17.50%		
Mar-02					9	44	20.45%		
Apr-02					11	52	21.15%		
May-02					14	67	20.90%		
Jun-02					13	71	18.31%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

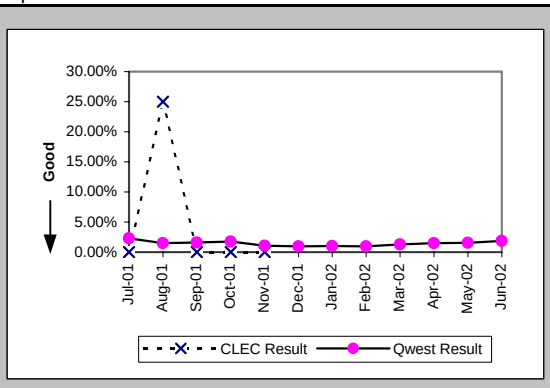
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					7	35	20.00%		
Sep-01					10	37	27.03%		
Oct-01					16	53	30.19%		
Nov-01					5	17	29.41%		
Dec-01					0	20	0.00%		
Jan-02					3	22	13.64%		
Feb-02					5	26	19.23%		
Mar-02					5	30	16.67%		
Apr-02					8	36	22.22%		
May-02					9	47	19.15%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

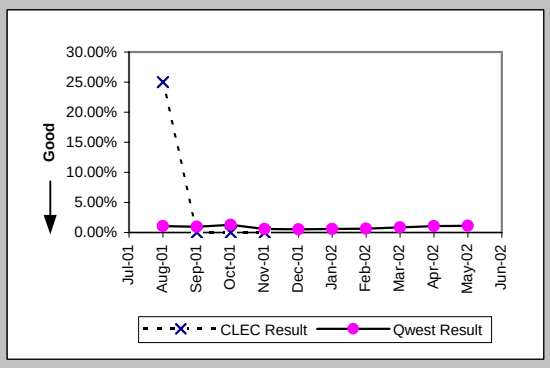
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

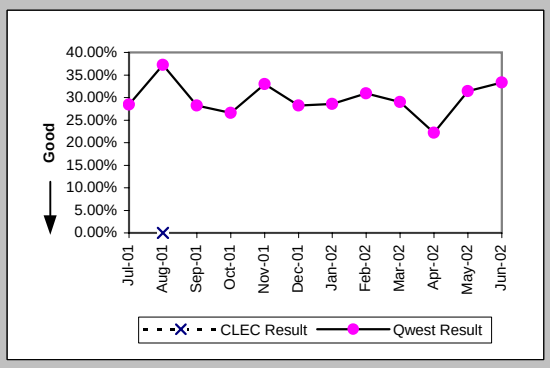
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	141	6119	2.30%	-0.22	-1.13
Aug-01	1	4	25.00%	43.30%	91	6032	1.51%	1.88	0.15
Sep-01	0	4	0.00%	0.00%	94	5980	1.57%	-0.25	-1.15
Oct-01	0	4	0.00%	0.00%	105	5978	1.76%	-0.27	-1.16
Nov-01	0	4	0.00%	0.00%	63	5984	1.05%	-0.21	-1.13
Dec-01					56	5950	0.94%		
Jan-02					60	5986	1.00%		
Feb-02					58	6001	0.97%		
Mar-02					76	5988	1.27%		
Apr-02					91	6028	1.51%		
May-02					94	6057	1.55%		
Jun-02					110	5986	1.84%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	4	25.00%	43.30%	65	6032	1.08%	2.03	0.23
Sep-01	0	4	0.00%	0.00%	57	5980	0.95%	-0.2	-1.12
Oct-01	0	4	0.00%	0.00%	76	5978	1.27%	-0.23	-1.14
Nov-01	0	4	0.00%	0.00%	35	5984	0.58%	-0.15	-1.09
Dec-01					32	5950	0.54%		
Jan-02					35	5986	0.58%		
Feb-02					38	6001	0.63%		
Mar-02					51	5988	0.85%		
Apr-02					64	6028	1.06%		
May-02					69	6057	1.14%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					56	197	28.43%		
Aug-01	0	1	0.00%	0.00%	54	145	37.24%	-0.77	-1.47
Sep-01					37	131	28.24%		
Oct-01					38	143	26.57%		
Nov-01					31	94	32.98%		
Dec-01					22	78	28.21%		
Jan-02					24	84	28.57%		
Feb-02					26	84	30.95%		
Mar-02					31	107	28.97%		
Apr-02					26	117	22.22%		
May-02					43	137	31.39%		
Jun-02					55	165	33.33%