ride the light SM

Qwest®

Performance Results

Nebraska

July 2001 - June 2002

July 16, 2002

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	25
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	*25*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	*25*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	*25*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	*25*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	*26*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	*26*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	*26*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two*	*26*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	*27*
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	*28*
Checklist #1 - Local Interconnection - LIS Repair	29
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	*29*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	*29*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	*29*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One*	*29*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	*30*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	*30*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	*30*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two*	*30*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	*31*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two*	*31*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	*31*
Checklist #1 - Collocation	32
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	*32*
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)	*32*
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)	*32*
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	*32*
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	*33*
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	*33*
Checklist #1 - Trunk Blocking	34
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	*34*
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	*34*
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	*35*
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	*35*
Checklist #2 - Gateway Availability	36
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	*36*
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	*36*
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	*36*
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	*36*
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)	*37*
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)	*37*
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)	*37*
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)	*37*
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	*38*
Checklist #2 - Preorder Response Times - IMA	39

Table of Contents

Section **Page Number**

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic) 39
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic) 39
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark) 39
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic) 39
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic) 40
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic) 40
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic) 41
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark) 41
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic) 42
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 42
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 42
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 42
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 43
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 43
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic) 44
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic) 44
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 45
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 45
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 46
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 46
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 46
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 46
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 47

Checklist #2 - Preorder Response Times - EDI 48
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 48
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 48
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 48
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 48
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 49
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 49
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 49
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 49
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 50
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 50
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 50
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 50

Checklist #2 - Electronic Flow-through - Resale 51
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 51
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 51

Table of Contents

Section **Page Number**

Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark) 51
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark) 51

Checklist #2 - Electronic Flow-through - Unbundled Loops 52
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 52
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 52
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 52
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 52

Checklist #2 - Electronic Flow-through - LNP 53
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic) 53
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic) 53
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark) 53

Checklist #2 - Electronic Flow-through - UNE-P-POTS 54
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 54
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 54
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 54
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 54

Checklist #2 - LSR Rejections 55
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark) 55
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark) 55
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark) 55
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark) 55
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark) 56
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic) 56
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic) 56
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic) 56
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic) 57
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic) 57

Checklist #2 - Firm Order Confirmations - Resale 58
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark) 58
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark) 58
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark) 58
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark) 58
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark) 59

Checklist #2 - Firm Order Confirmations - Unbundled Loops 60
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark) 60
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark) 60
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark) 60
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark) 60
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark) 61

Checklist #2 - Firm Order Confirmations - LNP 62
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark) 62
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark) 62
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark) 62
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark) 62

Table of Contents

Section **Page Number**

Checklist #2 - Firm Order Confirmations - LIS 63
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark) 63

Checklist #2 - Completion Notifications 64
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark) 64
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark) 64
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity) 64
Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity) 64

Checklist #2 - Jeopardy Notifications - Non-Designed Services 65
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity) 65
Timely Jeopardy Notices (Percent) (PO-9A) (Parity) 65

Checklist #2 - Jeopardy Notifications - Unbundled Loops 66
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity) 66
Timely Jeopardy Notices (Percent) (PO-9B) (Parity) 66

Checklist #2 - Jeopardy Notifications - LIS 67
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity) 67
Timely Jeopardy Notices (Percent) (PO-9C) (Parity) 67

Checklist #2 - Jeopardy Notifications - UNE-P-POTS 68
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity) 68
Timely Jeopardy Notices (Percent) (PO-9D) (Parity) 68

Checklist #2 - LSR Accountability 69
LSR Accountability (Percent) (PO-10) (Diagnostic) 69

Checklist #2 - Due Date Changes 70
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic) 70

Checklist #2 - Timely Release Notifications 71
(PO-16) Timely Release Notifications (Percent) Default (Benchmark) 71

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy 72
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark) 72

Checklist #2 - Manual Service Order Accuracy 73
Manual Service Order Accuracy (Percent) (PO-20) (Benchmark) 73
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic) 73

Checklist #2 - Access To Centers 74
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity) 74
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity) 74

Checklist #2 - Billing 75
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity) 75
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark) 75
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity) 75
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity) 75

Table of Contents

Section **Page Number**

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity) 76
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity) 77
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity) 78

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation 79
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 79
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 79
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 79
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 79
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 80
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 80
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 80
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 80
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 81
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 81
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 81
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 81
New Service Installation Quality (Percent) (OP-5) (Parity) 82
New Service Installation Quality (Percent) (OP-5) (Parity)* 82
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 82
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 83

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 84
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 84
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 84
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 84
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 84
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 85
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 85
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 85
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 85
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 86
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 86
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 86
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 86
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 87
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 87
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 87
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 87
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 88
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 88
Trouble Rate (Percent) (MR-8) (Parity) 88
Trouble Rate (Percent) (MR-8) (Parity)* 88
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 89

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 90
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 90
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 90
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 90
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 90
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 91

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 91
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 91
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 91
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 92
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 92
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 92
New Service Installation Quality (Percent) (OP-5) (Parity) 92
New Service Installation Quality (Percent) (OP-5) (Parity)* 93
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 93
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 94

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 95
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 95
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 95
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 95
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 95
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 96
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 96
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 96
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 96
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 97
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 97
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 97
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 97
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 98
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 98
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 98
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 98
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 99
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 99
Trouble Rate (Percent) (MR-8) (Parity) 99
Trouble Rate (Percent) (MR-8) (Parity)* 99
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 100

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 101
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 101
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 101
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 101
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 101
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 102
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 102
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 102
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 102
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 103
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 103
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 103
New Service Installation Quality (Percent) (OP-5) (Parity) 103
New Service Installation Quality (Percent) (OP-5) (Parity)* 104
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 104
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 105

Table of Contents

Section **Page Number**

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 106

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 106
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 106
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 106
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 106
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 107
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 107
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 107
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 107
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 108
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 108
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 108
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 108
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 109
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 109
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 109
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 109
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 110
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 110
Trouble Rate (Percent) (MR-8) (Parity) 110
Trouble Rate (Percent) (MR-8) (Parity)* 110
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 111

Checklist #4 - Unbundled Loop - Analog Installation 112

Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 112
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 112
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 112
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 112
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 113
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 113
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 113
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 113
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 114
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 114
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 114
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 114
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 115
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 115
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 115
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 115
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 116
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 116
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 116
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 116
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 117
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 118

Checklist #4 - Unbundled Loop - Analog Repair 119

Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 119
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 119
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 119

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 119
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 120
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 120
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 120
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 120
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 121
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 121
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 121
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 121
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 122

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 123
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 123
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 123
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 123
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 123
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 124
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 124
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 125
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 125
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 125
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 126

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 127
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 127
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 127
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 127
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 127
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 128
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 128
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 128
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 128
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 129
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 129
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 129
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 129
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 130

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 131
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 131
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 131
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 131
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 131
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 132
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 132
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 132
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 132
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 133
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 133

Table of Contents

Section **Page Number**

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 133
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 134

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 135
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 135
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 135
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 135
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 135
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 136
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 136
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 136
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 136
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 137
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 137
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 137

Checklist #4 - Unbundled Loop - DS1 Capable Installation 138
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 138
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 138
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 138
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 138
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 139
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 139
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 139
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 139
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 140
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 140
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 140
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 141

Checklist #4 - Unbundled Loop - DS1 Capable Repair 142
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 142
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 142
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 142
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 142
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 143
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 143
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 143
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 143
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 144
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 144
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 144

Checklist #4 - Unbundled Loop - ISDN Capable Installation 145
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 145
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 145
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 145
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 145
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 146
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 146
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 146

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 146
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 147
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 147
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 147
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) 148

Checklist #4 - Unbundled Loop - ISDN Capable Repair 149
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 149
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 149
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 149
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 149
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 150
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 150
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 150
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 150
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 151
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 151
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 151
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 151
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 152

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 153
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 153
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 153
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 153
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 153
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 154
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 154
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 154
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 154
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 155

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 156
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 156
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 156
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 156
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 156
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 157
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 157
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 157
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 157
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 158
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 158
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 158
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 158
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 159

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 160
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 160
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 160
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 160

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 160
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 161
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 161
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 161
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 161
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 162
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 162
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 162
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 163

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 164
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 164
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 164
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 164
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 164
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 165
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 165
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 165
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 166
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 166
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 166

Checklist #4 - Unbundled Loop Cutovers 167
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) 167
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) 167
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) 167
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark) 167
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic) 168
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic) 168

Checklist #4 - Unbundled Loop - Conditioned 169
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 169
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 169
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 169
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 169

Checklist #4 - Line Sharing Installation 170
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 170
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 170
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 170
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs 170
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 171
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 171
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 171
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs 171
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 172
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 172
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches 172
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches 172
New Service Installation Quality (Percent) (OP-5) (Parity) 173

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity)* 173

Checklist #4 - Line Sharing Repair 174

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 174
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 174
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 174
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs 174
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs* 175
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 176
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 176
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 176
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 176
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs* 177
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 178
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 178
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 178
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 178
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches* 179
Trouble Rate (Percent) (MR-8) (Parity) 180
Trouble Rate (Percent) (MR-8) (Parity)* 180

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 181

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 181
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 181
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 181
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 181
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 182
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 182
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 182
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 182
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 183
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 183
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 183
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 184

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 185

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 185
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 185
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 185
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 185
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 186
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 186
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 186
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 186
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 187
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 187
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 187

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 188

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 188
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 188

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 188
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 188
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 189
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 189
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 189
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 189
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 190
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 190
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 190
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 191

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 192
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 192
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 192
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 192
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 192
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 193
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 193
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 193
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 193
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 194
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 194
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 194

Checklist #5 - Dark Fiber - IOF Installation 195
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One 195
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One 195
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One 195

Checklist #5 - Dark Fiber - IOF Repair 196
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 196
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two* 196

Checklist #7 - E911 197
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) 197

Checklist #7 - E911/911 Trunk Installation 198
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 198
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 198
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 198
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 198
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 199
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 199
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic) 200

Checklist #7 - E911/911 Trunk Repair 201
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 201
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 201
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 201
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 201
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 202

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 202
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 202
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 202
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 203
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 203
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 203

Checklist #7 - Operator Services - Directory Assistance 204
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) 204
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) 204

Checklist #8 - Directory Listings 205
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) 205
Accurate Database Updates (Percent) (DB-2C-1) (Parity) 205

Checklist #9 - NXX Code Activation 206
NXX Code Activation (Percent) (NP-1A) (Parity) 206
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic) 206

Checklist #10 - Databases and Signaling 207
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) 207

Checklist #11 - Number Portability** 208
Number Portability Timeliness (Percent) (OP-8B) (Benchmark) 208
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark) 208
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark) 208
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic) 208
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity) 209
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity) 209

Checklist #13 - Reciprocal Compensation 210
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark) 210
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark) 210

Checklist #14 - Resale - Residence Installation 211
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 211
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 211
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 211
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 211
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 212
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 212
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 212
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 212
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 213
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 213
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 213
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 213
New Service Installation Quality (Percent) (OP-5) (Parity) 214
New Service Installation Quality (Percent) (OP-5) (Parity)* 214
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 214
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) 215

Table of Contents

Section **Page Number**

Checklist #14 - Resale - Residence Repair 216

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 216
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 216
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 216
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 216
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 217
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 217
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 217
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 217
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 218
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 218
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 218
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 218
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 219
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 219
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 219
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 219
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 220
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 220
Trouble Rate (Percent) (MR-8) (Parity) 220
Trouble Rate (Percent) (MR-8) (Parity)* 220
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 221

Checklist #14 - Resale - Business Installation 222

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 222
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 222
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 222
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 222
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 223
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 223
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 223
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 223
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 224
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 224
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 224
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 224
New Service Installation Quality (Percent) (OP-5) (Parity) 225
New Service Installation Quality (Percent) (OP-5) (Parity)* 225
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 225
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 226

Checklist #14 - Resale - Business Repair 227

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 227
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 227
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 227
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 227
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 228
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 228
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 228
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 228

Table of Contents

Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 229
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 229
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 229
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 229
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 230
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 230
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 230
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 230
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 231
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 231
Trouble Rate (Percent) (MR-8) (Parity) 231
Trouble Rate (Percent) (MR-8) (Parity)* 231
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 232

Checklist #14 - Resale - Centrex Installation 233
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 233
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 233
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 233
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 233
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 234
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 234
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 234
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 234
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 235
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 235
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 235
New Service Installation Quality (Percent) (OP-5) (Parity) 235
New Service Installation Quality (Percent) (OP-5) (Parity)* 236
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 236
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 237

Checklist #14 - Resale - Centrex Repair 238
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 238
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 238
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 238
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 238
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 239
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 239
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 239
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 239
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 240
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 240
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 240
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 240
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 241
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 241
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 241
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 241
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 242
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 242
Trouble Rate (Percent) (MR-8) (Parity) 242

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)* 242
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 243

Checklist #14 - Resale - Centrex 21 Installation 244
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 244
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 244
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 244
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 244
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 245
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 245
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 245
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 245
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 246
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 246
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 246
New Service Installation Quality (Percent) (OP-5) (Parity) 246
New Service Installation Quality (Percent) (OP-5) (Parity)* 247
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 247
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 248

Checklist #14 - Resale - Centrex 21 Repair 249
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 249
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 249
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 249
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 249
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 250
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 250
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 250
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 250
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 251
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 251
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 251
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 251
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 252
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 252
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 252
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 252
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 253
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 253
Trouble Rate (Percent) (MR-8) (Parity) 253
Trouble Rate (Percent) (MR-8) (Parity)* 253
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 254

Checklist #14 - Resale - PBX Installation 255
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 255
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 255
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 255
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 255
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 256
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 256
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 256

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 256
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 257
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 257
New Service Installation Quality (Percent) (OP-5) (Parity) 257
New Service Installation Quality (Percent) (OP-5) (Parity)* 257
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 258
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 258
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 258
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 258
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 259
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 259
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 259
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 259
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 260

Checklist #14 - Resale - PBX Repair 261
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 261
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 261
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 261
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 261
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 262
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 262
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 262
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 262
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 263
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 263
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 263
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 263
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 264
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 264
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 264
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 264
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 265
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 265
Trouble Rate (Percent) (MR-8) (Parity) 265
Trouble Rate (Percent) (MR-8) (Parity)* 265
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 266

Checklist #14 - Resale - Basic ISDN Installation 267
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 267
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 267
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 267
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 267
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 268
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 268
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 268
New Service Installation Quality (Percent) (OP-5) (Parity) 268
New Service Installation Quality (Percent) (OP-5) (Parity)* 269
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 269
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 269
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 269

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 270
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 270
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 270
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 270
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 271
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 271
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 272

Checklist #14 - Resale - Basic ISDN Repair 273
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 273
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 273
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 273
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 273
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 274
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 274
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 274
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 274
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 275
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 275
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 275
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 275
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 276
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 276
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 276
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 276
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 277
Trouble Rate (Percent) (MR-8) (Parity) 277
Trouble Rate (Percent) (MR-8) (Parity)* 277
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 277

Checklist #14 - Resale - Qwest DSL Installation 278
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 278
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 278
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 278
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 278
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 279
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 279
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 279
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 279
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 280
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 280
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 280
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 280
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 281
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 281
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 281
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 281
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 282
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 282
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 282

Table of Contents

Section **Page Number**

Checklist #14 - Resale - Qwest DSL Repair 283

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 283
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 283
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 283
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 283
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 284
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 284
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 284
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 284
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 285
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 285
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 285
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 285
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 286

Checklist #14 - Resale - Primary ISDN Installation 287

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 287
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 287
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 287
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 287
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 288
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 288
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 288
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 288
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 289
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 289
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 289
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 289
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 290
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 290
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 290
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 291

Checklist #14 - Resale - Primary ISDN Repair 292

All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 292
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 292
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 292
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 292
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 293
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 293
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 293
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 293
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 294
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 294
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 294

Checklist #14 - Resale - DS0 Installation 295

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 295
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 295
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 295
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 295

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 296
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 296
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 296
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 296
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 297
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 297
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 297
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 297
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 298
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 298
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 298
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 298
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 299

Checklist #14 - Resale - DS0 Repair 300
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 300
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 300
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 300
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 300
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 301
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 301
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 301
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 301
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 302
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 302
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 302

Checklist #14 - Resale - DS1 Installation 303
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 303
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 303
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 303
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 303
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 304
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 304
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 304
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 304
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 305
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 305
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 305
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 306

Checklist #14 - Resale - DS1 Repair 307
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 307
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 307
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 307
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 307
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 308
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 308
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 308
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 308
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 309

Table of Contents

Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 309
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 309

Checklist #14 - Resale - Installation for DS3 and Higher 310
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 310
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 310
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 310
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 310
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 311
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 311
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 311
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 311
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 312
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 312
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 312
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 313

Checklist #14 - Resale - Repair for DS3 and Higher 314
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 314
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 314
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 314
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 314
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 315
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 315
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 315
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 315
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 316
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 316
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 316

Checklist #14 - Resale - Frame Relay Installation 317
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 317
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 317
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 317
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 317
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 318
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 318
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 318
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 318
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 319
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 320

Checklist #14 - Resale - Frame Relay Repair 321
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 321
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 321
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 321
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One* 321
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 322
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 322
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 322
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 322

Table of Contents

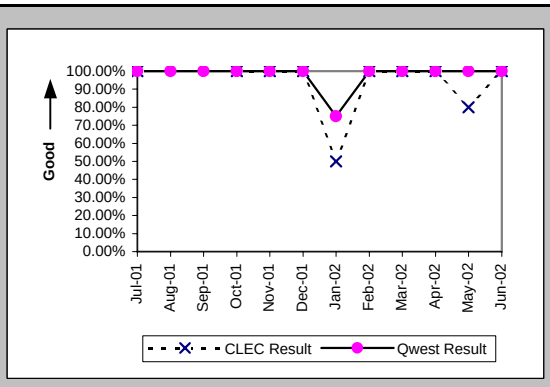
Section **Page Number**

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 323
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 323
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 323

Checklist #1 - Local Interconnection - LIS Installation

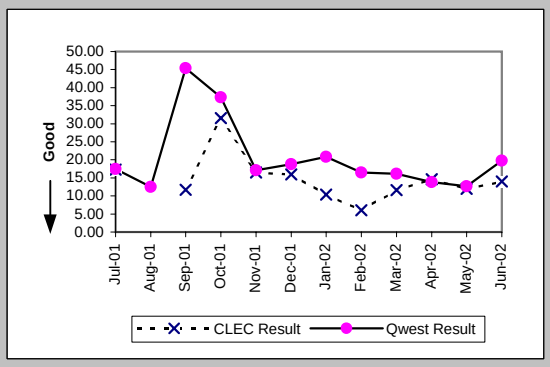
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Aug-01					3	3	100.00%		
Sep-01					4	4	100.00%		
Oct-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02	1	2	50.00%	50.00%	3	4	75.00%	0.32	-0.8
Feb-02	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Mar-02	8	8	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	4	5	80.00%	40.00%	3	3	100.00%	N/A	-0.73
Jun-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A



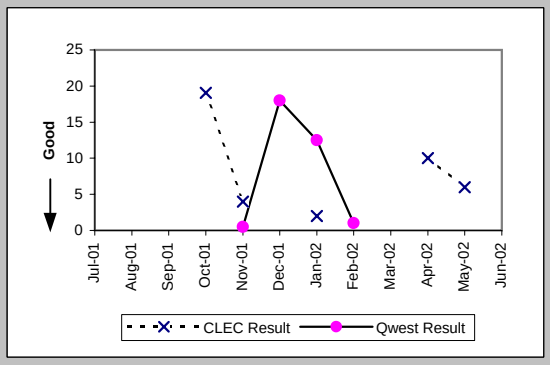
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	52	3	17.33	7.23	192	11	17.45	-0.07	-1.04
Aug-01					50	4	12.50		
Sep-01	35	3	11.67	5.13	862	19	45.37	-3.32	-3.02
Oct-01	821	26	31.58	12.13	1679	45	37.31	-1.19	-1.72
Nov-01	66	4	16.50	3.70	308	18	17.11	-0.19	-1.11
Dec-01	32	2	16.00	5.66	263	14	18.79	-0.37	-1.23
Jan-02	31	3	10.33	2.89	146	7	20.86	-1.38	-1.84
Feb-02	12	2	6.00	0.00	132	8	16.50	-2.68	-2.63
Mar-02	116	10	11.60	0.52	113	7	16.14	-1.47	-1.89
Apr-02	44	3	14.67	4.51	83	6	13.83	0.08	-0.95
May-02	84	7	12.00	2.58	38	3	12.67	-0.19	-1.12
Jun-02	14	1	14.00		99	5	19.80	-3.22	-2.96



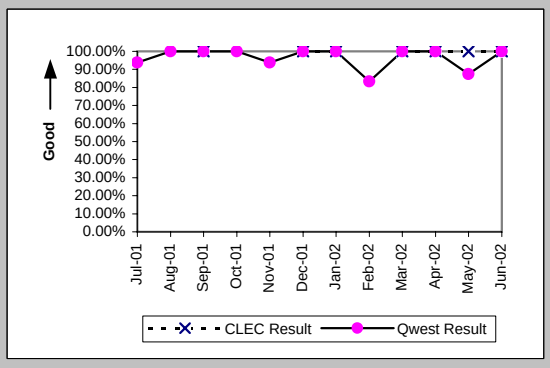
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	248	13	19.08	3.20					
Nov-01	12	3	4.00	6.93	4	8	0.50	0.59	-0.64
Dec-01					18	1	18.00		
Jan-02	2	1	2.00		25	2	12.50	-0.64	-1.39
Feb-02					1	1	1.00		
Mar-02									
Apr-02	10	1	10.00						
May-02	6	1	6.00						
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

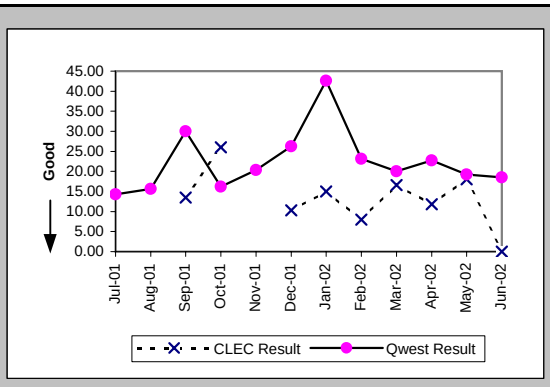
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	16	93.75%		
Aug-01					4	4	100.00%		
Sep-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01					8	8	100.00%		
Nov-01					15	16	93.75%		
Dec-01	9	9	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02					5	6	83.33%		
Mar-02	6	6	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-02	9	9	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

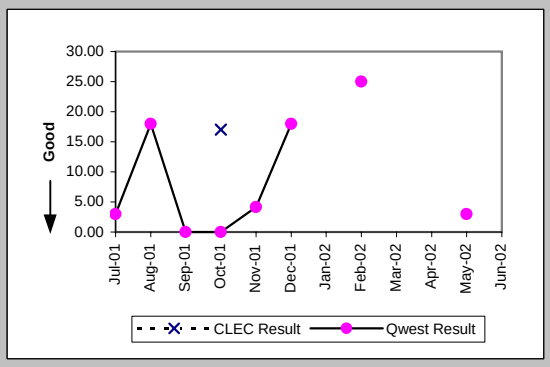
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					271	19	14.26		
Aug-01					125	8	15.62		
Sep-01	27	2	13.50	0.71	270	9	30.00	-0.95	-1.58
Oct-01	130	5	26.00	12.19	178	11	16.18	2.1	0.27
Nov-01					427	21	20.33		
Dec-01	93	9	10.33	3.16	525	20	26.25	-3.08	-2.87
Jan-02	90	6	15.00	2.45	938	22	42.64	-3.03	-2.84
Feb-02	8	1	8.00		139	6	23.17	-1.24	-1.76
Mar-02	116	7	16.57	3.91	220	11	20.00	-2.42	-2.47
Apr-02	118	10	11.80	5.18	91	4	22.75	-2.76	-2.68
May-02	18	1	18.00		231	12	19.25	-0.36	-1.22
Jun-02	0	1	0.00		111	6	18.50	-8.26	-6.02



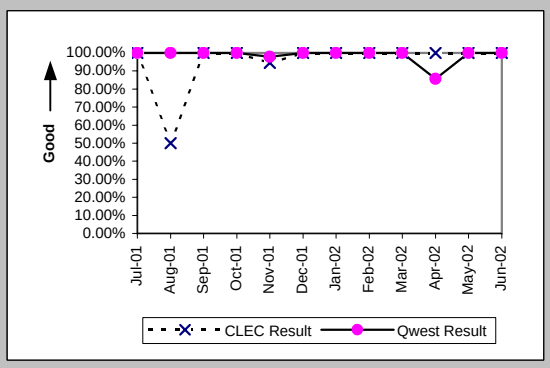
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	1	3.00		
Aug-01					18	1	18.00		
Sep-01					0	1	0.00		
Oct-01	17	1	17.00		0	1	0.00		
Nov-01					25	6	4.17		
Dec-01					54	3	18.00		
Jan-02									
Feb-02					25	1	25.00		
Mar-02									
Apr-02									
May-02					3	1	3.00		
Jun-02									



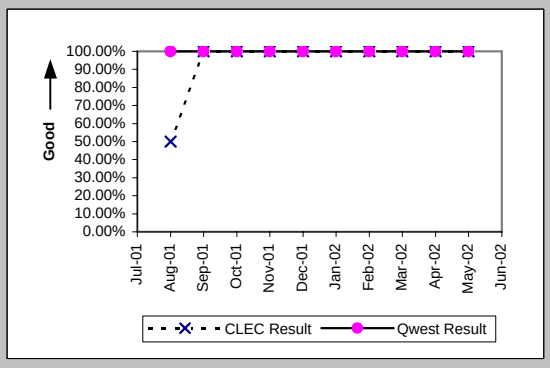
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	19	19	100.00%	N/A	N/A
Aug-01	1	2	50.00%	50.00%	21	21	100.00%	N/A	0.1
Sep-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	18	18	100.00%	0.00%	42	42	100.00%	N/A	N/A
Nov-01	17	18	94.44%	22.91%	47	48	97.92%	0.58	-0.65
Dec-01	8	8	100.00%	0.00%	37	37	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	32	32	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	22	22	100.00%	N/A	N/A
Mar-02	10	10	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-02	15	15	100.00%	0.00%	12	14	85.71%	-1.1	-1.67
May-02	11	11	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	13	13	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

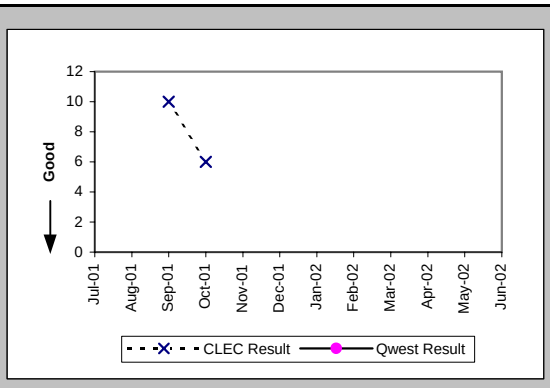
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%	21	21	100.00%	N/A	0.1
Sep-01	3	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
Oct-01	18	18	100.00%	0.00%	42	42	100.00%	N/A	N/A
Nov-01	18	18	100.00%	0.00%	48	48	100.00%	N/A	N/A
Dec-01	8	8	100.00%	0.00%	37	37	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	32	32	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	22	22	100.00%	N/A	N/A
Mar-02	10	10	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-02	15	15	100.00%	0.00%	14	14	100.00%	N/A	N/A
May-02	11	11	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

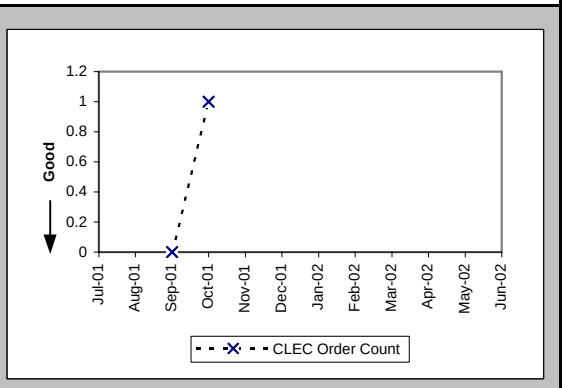
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	10	1	10.00						
Oct-01	6	1	6.00						
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

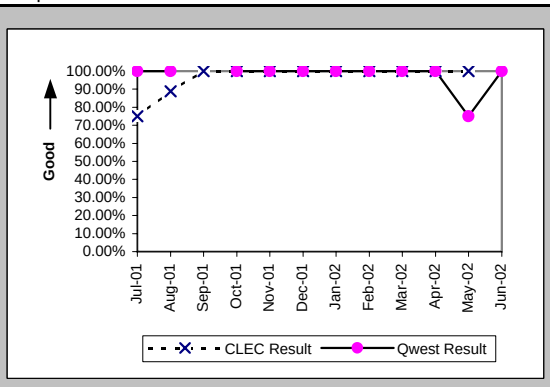
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	1
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

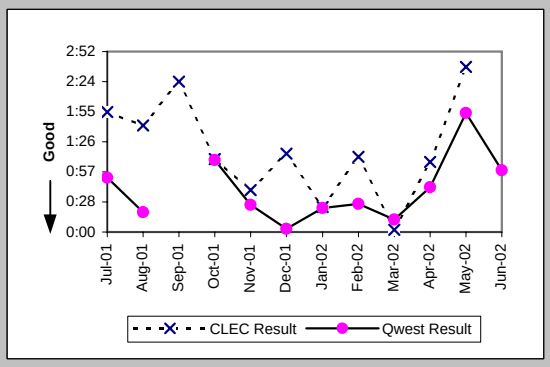
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	8	75.00%	43.30%	2	2	100.00%	N/A	-0.71
Aug-01	8	9	88.89%	31.43%	3	3	100.00%	N/A	-0.88
Sep-01	3	3	100.00%	0.00%					
Oct-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Jun-02					2	2	100.00%		



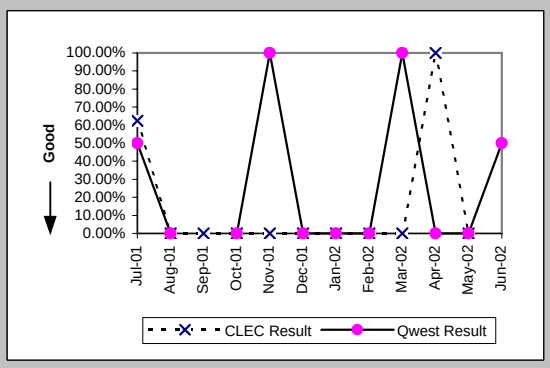
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15:17	8	1:55	2:02	1:44	2	0:52	0.62	-0.62
Aug-01	15:15	9	1:42	1:15	0:57	3	0:19	1.94	0.18
Sep-01	7:12	3	2:24	1:31					
Oct-01	2:20	2	1:10	1:31	2:17	2	1:09	-0.24	-1.15
Nov-01	3:22	5	0:40	0:37	0:26	1	0:26		
Dec-01	1:15	1	1:15		0:03	1	0:03		
Jan-02	1:12	3	0:24	0:16	0:23	1	0:23		
Feb-02	2:24	2	1:12	1:32	0:27	1	0:27		
Mar-02	0:02	1	0:02		0:12	1	0:12		
Apr-02	1:07	1	1:07		2:09	3	0:43	0.47	-0.72
May-02	5:16	2	2:38	0:01	7:38	4	1:54	0.29	-0.83
Jun-02					1:58	2	0:59		



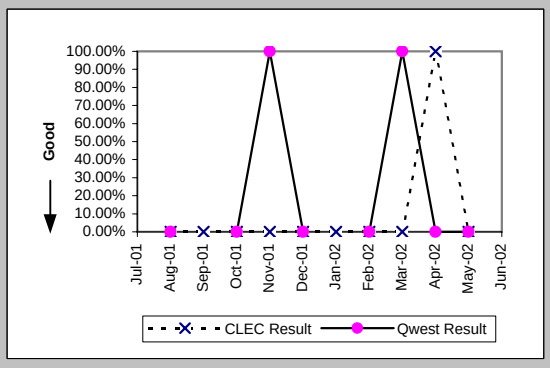
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	8	62.50%	48.41%	1	2	50.00%	0.14	-0.92
Aug-01	0	9	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01	0	3	0.00%	0.00%					
Oct-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	0	5	0.00%	0.00%	1	1	100.00%	N/A	
Dec-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	
Apr-02	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
May-02	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02					1	2	50.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

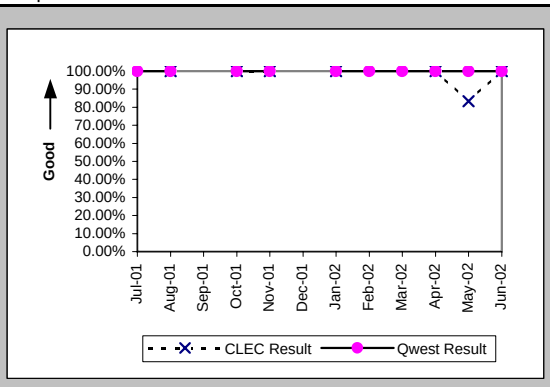
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	8	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01	0	2	0.00%	0.00%					
Oct-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01	0	4	0.00%	0.00%	1	1	100.00%	N/A	
Dec-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jan-02	0	2	0.00%	0.00%					
Feb-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	
Apr-02	1	1	100.00%	0.00%	0	2	0.00%	N/A	-0.37
May-02	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

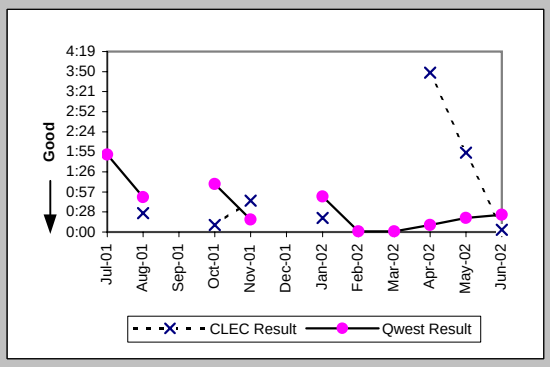
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01									
Oct-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01									
Jan-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	5	6	83.33%	37.27%	1	1	100.00%	N/A	-1.03
Jun-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



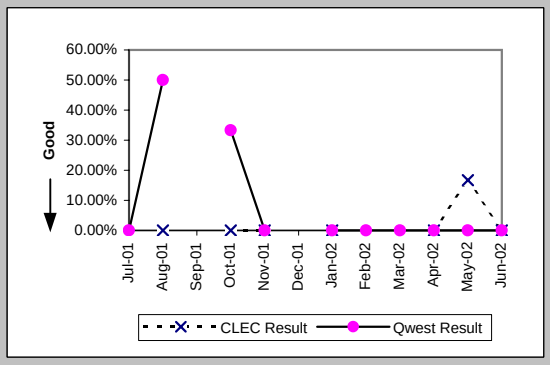
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5:32	3	1:51		
Aug-01	0:54	2	0:27	0:37	1:40	2	0:50	-0.58	-1.35
Sep-01									
Oct-01	0:10	1	0:10		3:26	3	1:09	-1.09	-1.66
Nov-01	1:30	2	0:45	0:57	0:55	3	0:18	0.46	-0.72
Dec-01									
Jan-02	0:20	1	0:20		0:51	1	0:51		
Feb-02					0:01	1	0:01		
Mar-02					0:01	1	0:01		
Apr-02	3:49	1	3:49		0:19	2	0:10	0.67	-0.6
May-02	11:24	6	1:54	1:37	0:20	1	0:20		
Jun-02	0:03	1	0:03		0:50	2	0:25	-0.53	-1.32



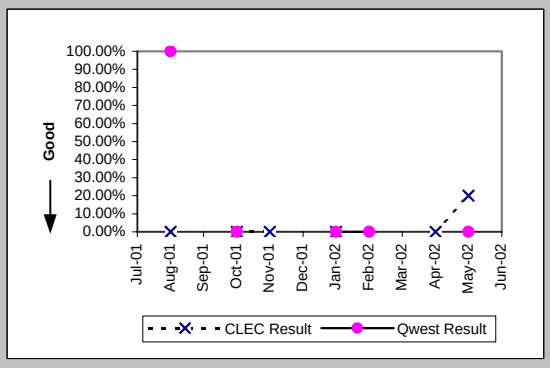
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	3	0.00%		
Aug-01	0	2	0.00%	0.00%	1	2	50.00%	-1	-1.61
Sep-01									
Oct-01	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Nov-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Dec-01									
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02					0	1	0.00%		
Mar-02					0	1	0.00%		
Apr-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	1	6	16.67%	37.27%	0	1	0.00%	N/A	-1.03
Jun-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

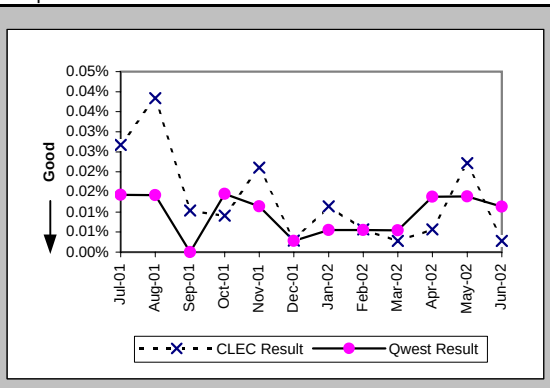
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	
Sep-01									
Oct-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Nov-01	0	2	0.00%	0.00%					
Dec-01									
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02					0	1	0.00%		
Mar-02									
Apr-02	0	1	0.00%	0.00%					
May-02	1	5	20.00%	40.00%	0	1	0.00%	N/A	-1
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

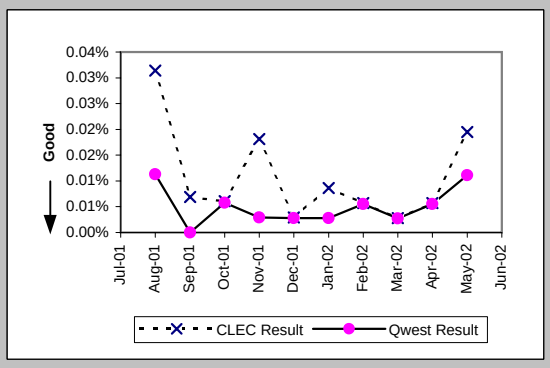
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	29937	0.03%	1.63%	5	35020	0.01%	1.32	-0.2
Aug-01	11	28622	0.04%	1.96%	5	35260	0.01%	2.56	0.56
Sep-01	3	28862	0.01%	1.02%	0	34934	0.00%	N/A	
Oct-01	3	32980	0.01%	0.95%	5	34574	0.01%	-0.58	-1.35
Nov-01	7	33206	0.02%	1.45%	4	34956	0.01%	1.18	-0.29
Dec-01	1	34407	0.00%	0.54%	1	35568	0.00%	0.02	-0.99
Jan-02	4	34986	0.01%	1.07%	2	36278	0.01%	1.06	-0.35
Feb-02	2	34888	0.01%	0.76%	2	36158	0.01%	0.04	-0.98
Mar-02	1	35248	0.00%	0.53%	2	36741	0.01%	-0.47	-1.29
Apr-02	2	35392	0.01%	0.75%	5	36285	0.01%	-0.93	-1.56
May-02	8	35967	0.02%	1.49%	5	36045	0.01%	0.95	-0.42
Jun-02	1	36074	0.00%	0.53%	4	35360	0.01%	-1.07	-1.65



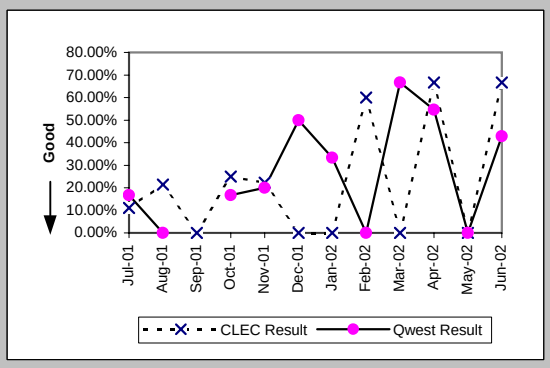
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	28622	0.03%	1.77%	4	35260	0.01%	2.37	0.44
Sep-01	2	28862	0.01%	0.83%	0	34934	0.00%	N/A	
Oct-01	2	32980	0.01%	0.78%	2	34574	0.01%	0.05	-0.97
Nov-01	6	33206	0.02%	1.34%	1	34956	0.00%	3.71	1.26
Dec-01	1	34407	0.00%	0.54%	1	35568	0.00%	0.02	-0.99
Jan-02	3	34986	0.01%	0.93%	1	36278	0.00%	1.48	-0.1
Feb-02	2	34888	0.01%	0.76%	2	36158	0.01%	0.04	-0.98
Mar-02	1	35248	0.00%	0.53%	1	36741	0.00%	0.03	-0.98
Apr-02	2	35392	0.01%	0.75%	2	36285	0.01%	0.03	-0.98
May-02	7	35967	0.02%	1.39%	4	36045	0.01%	1.07	-0.35
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

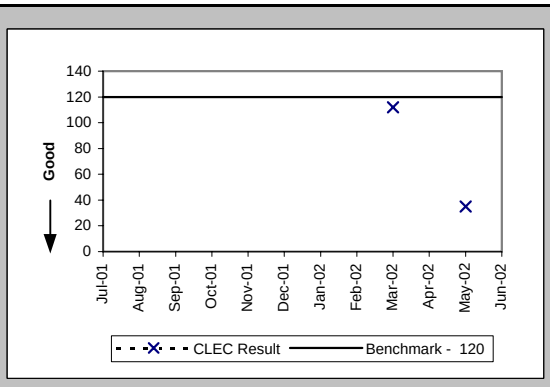
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	9	11.11%	31.43%	1	6	16.67%	-0.28	-1.17
Aug-01	3	14	21.43%	41.03%	0	5	0.00%	N/A	-0.42
Sep-01	0	3	0.00%	0.00%					
Oct-01	1	4	25.00%	43.30%	1	6	16.67%	0.17	-0.9
Nov-01	2	9	22.22%	41.57%	1	5	20.00%	-0.09	-1.06
Dec-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Jan-02	0	4	0.00%	0.00%	1	3	33.33%	-0.93	-1.56
Feb-02	3	5	60.00%	48.99%	0	2	0.00%	N/A	-0.29
Mar-02	0	1	0.00%	0.00%	4	6	66.67%	-1.31	-1.8
Apr-02	4	6	66.67%	47.14%	6	11	54.55%	0.38	-0.77
May-02	0	8	0.00%	0.00%	0	5	0.00%	N/A	N/A
Jun-02	2	3	66.67%	47.14%	3	7	42.86%	0.5	-0.69



Checklist #1 - Collocation

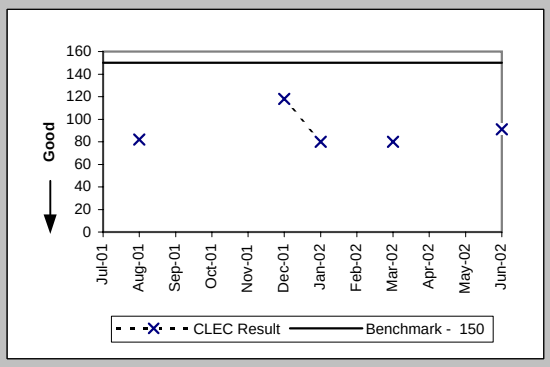
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	112	1	112.00	
Apr-02				
May-02	35	1	35.00	
Jun-02				



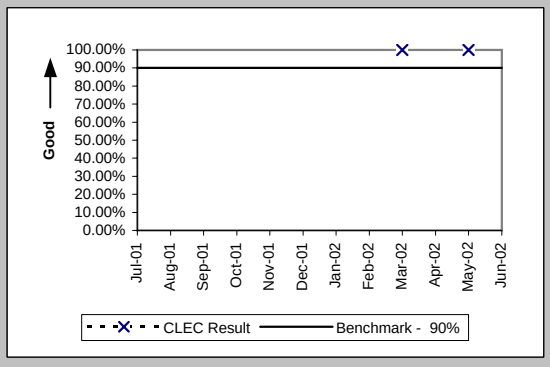
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	82	1	82.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01	118	1	118.00	
Jan-02	80	1	80.00	
Feb-02				
Mar-02	80	1	80.00	
Apr-02				
May-02				
Jun-02	182	2	91.00	



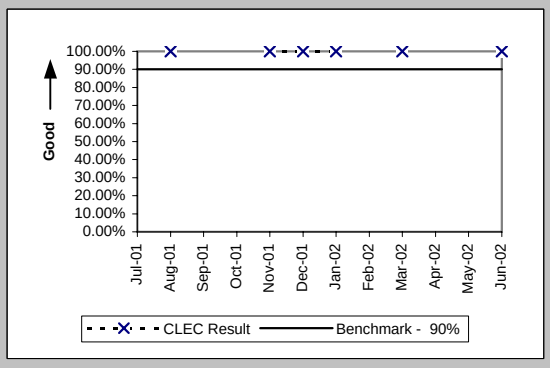
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	
Apr-02				
May-02	1	1	100.00%	
Jun-02				



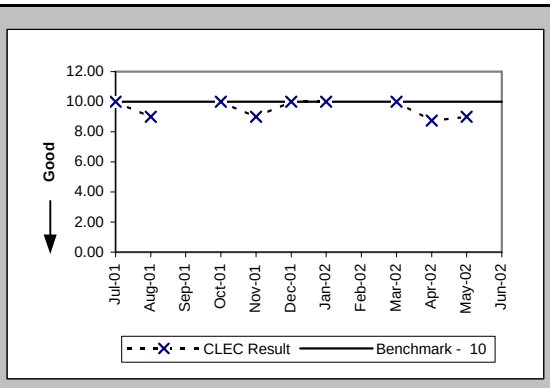
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01	2	2	100.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	2	2	100.00%	
Feb-02				
Mar-02	2	2	100.00%	
Apr-02				
May-02				
Jun-02	2	2	100.00%	

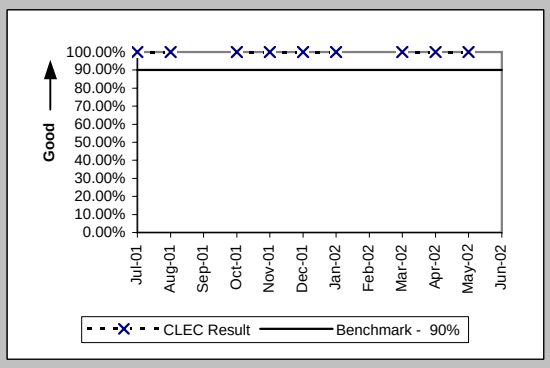


Checklist #1 - Collocation

Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	10	1	10.00	
Aug-01	45	5	9.00	0.00
Sep-01				
Oct-01	10	1	10.00	
Nov-01	18	2	9.00	1.41
Dec-01	10	1	10.00	
Jan-02	10	1	10.00	
Feb-02				
Mar-02	10	1	10.00	
Apr-02	35	4	8.75	
May-02	9	1	9.00	
Jun-02				



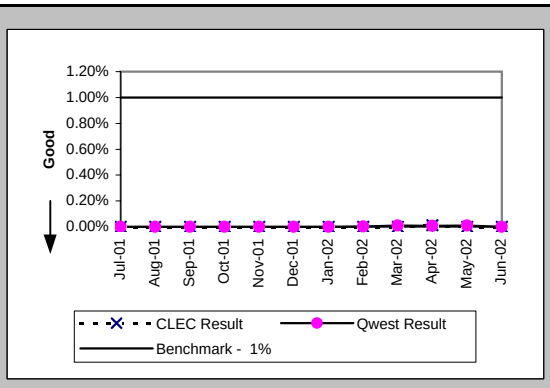
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	5	5	100.00%	0.00%
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02	1	1	100.00%	
Feb-02				
Mar-02	1	1	100.00%	
Apr-02	4	4	100.00%	
May-02	1	1	100.00%	
Jun-02				



Checklist #1 - Trunk Blocking

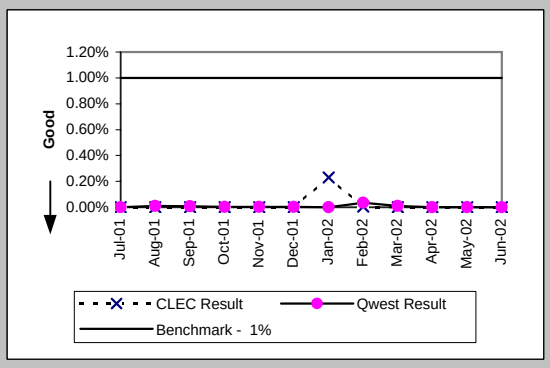
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4368	0.00%	0.00%	0	5638	0.00%		
Aug-01	0	3192	0.00%	0.00%	0	5638	0.00%		
Sep-01	0	3192	0.00%	0.00%	0	5638	0.00%		
Oct-01	0	3624	0.00%	0.00%	0	5638	0.00%		
Nov-01	0	3624	0.00%	0.00%	0	5638	0.00%		
Dec-01	0	3720	0.00%	0.00%	0	6262	0.00%		
Jan-02	0	3720	0.00%	0.00%	0.02	6262	0.00%	-9.13	-6.55
Feb-02	0	3720	0.00%	0.00%	0.13	6214	0.00%	-10.66	-7.48
Mar-02	0	3720	0.00%	0.00%	0.67	6214	0.01%	-11.89	-8.23
Apr-02	0.62	4584	0.01%	0.03%	0.42	6214	0.01%	12.52	6.61
May-02	0	4704	0.00%	0.00%	0.5	5746	0.01%	-8.15	-5.96
Jun-02	0	4704	0.00%	0.00%	0.01	5698	0.00%	-8.17	-5.97



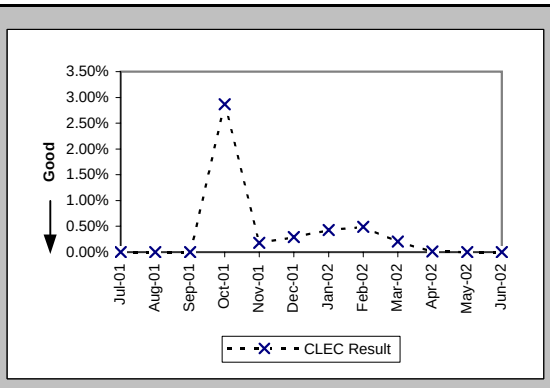
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1320	0.00%	0.00%	0	24147	0.00%		
Aug-01	0	1392	0.00%	0.00%	2.65	24147	0.01%	-5.88	-4.57
Sep-01	0	1392	0.00%	0.00%	1.99	24147	0.01%	-5.25	-4.19
Oct-01	0	1392	0.00%	0.00%	0.35	24147	0.00%	-1.62	-1.98
Nov-01	0	1392	0.00%	0.00%	0.3	24147	0.00%	-1.62	-1.98
Dec-01	0	1272	0.00%	0.00%	0.6	26226	0.00%	-1.83	-2.11
Jan-02	3	1296	0.23%	0.41%	0	25575	0.00%		
Feb-02	0.06	1296	0.00%	0.03%	8.46	23991	0.04%	-7.41	-5.51
Mar-02	0	1272	0.00%	0.00%	2.5	23703	0.01%	-7.56	-5.6
Apr-02	0	1440	0.00%	0.00%	0.06	23703	0.00%	-2.21	-2.34
May-02	0	1440	0.00%	0.00%	0	20991	0.00%		
Jun-02	0	1440	0.00%	0.00%	0	20700	0.00%		

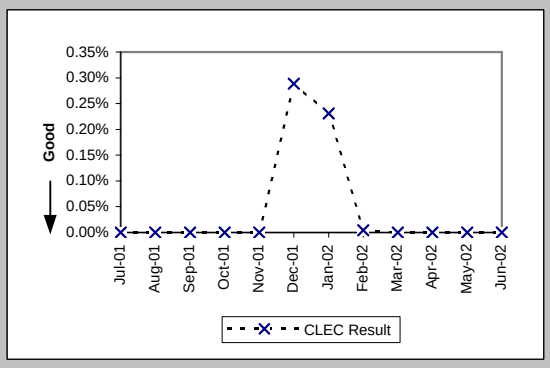


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	4368	0.00%	0.00%
Aug-01	0	3192	0.00%	0.00%
Sep-01	0	3192	0.00%	0.00%
Oct-01	110.01	3840	2.86%	11.74%
Nov-01	6.8	3840	0.18%	0.73%
Dec-01	11.56	3936	0.29%	1.22%
Jan-02	16.76	3936	0.43%	1.77%
Feb-02	20.76	4224	0.49%	1.34%
Mar-02	8.8	4344	0.20%	0.49%
Apr-02	0.62	4584	0.01%	0.03%
May-02	0	4704	0.00%	0.00%
Jun-02	0	4704	0.00%	0.00%



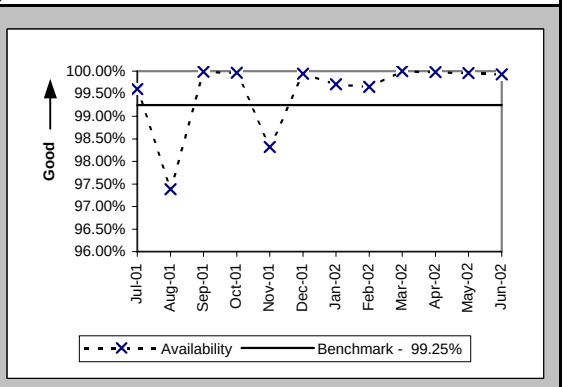
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	1320	0.00%	0.00%
Aug-01	0	1392	0.00%	0.00%
Sep-01	0	1392	0.00%	0.00%
Oct-01	0	1392	0.00%	0.00%
Nov-01	0	1392	0.00%	0.00%
Dec-01	4.02	1392	0.29%	0.94%
Jan-02	3	1296	0.23%	0.41%
Feb-02	0.06	1296	0.00%	0.03%
Mar-02	0	1272	0.00%	0.00%
Apr-02	0	1440	0.00%	0.00%
May-02	0	1440	0.00%	0.00%
Jun-02	0	1440	0.00%	0.00%



Checklist #2 - Gateway Availability

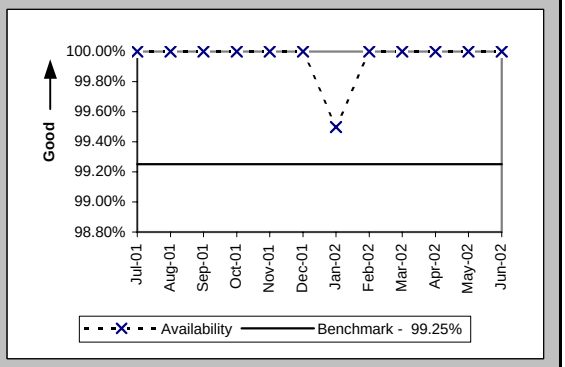
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



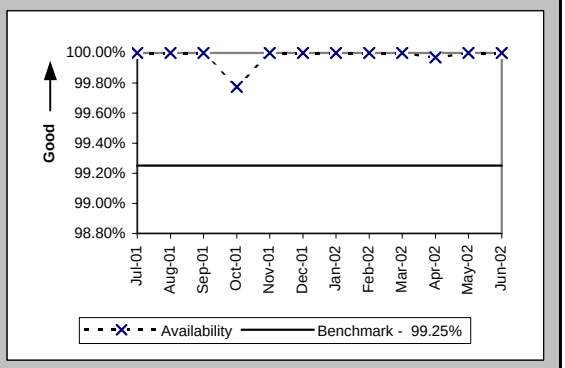
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



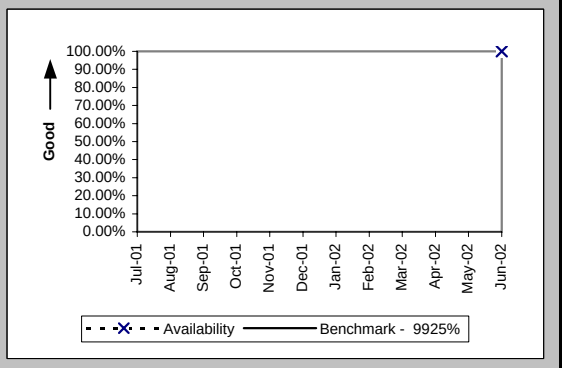
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

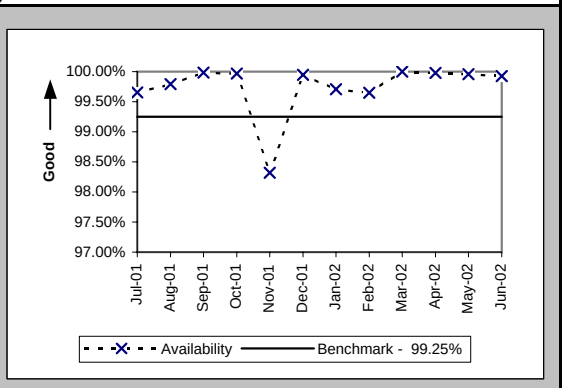
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

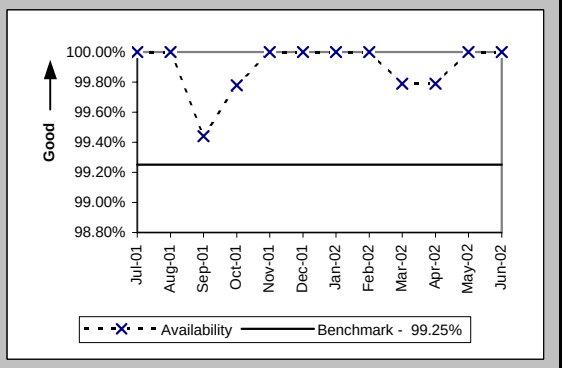
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



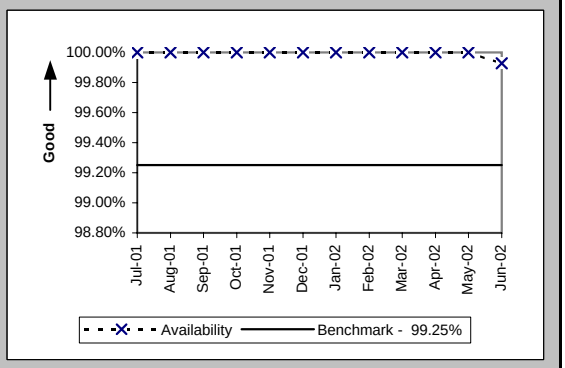
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



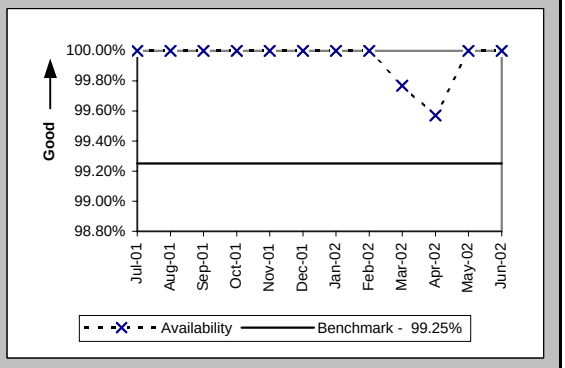
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

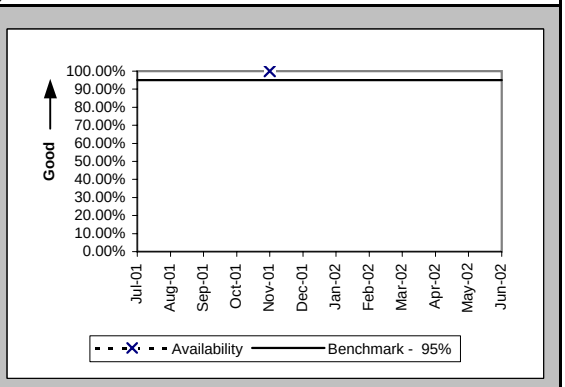
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

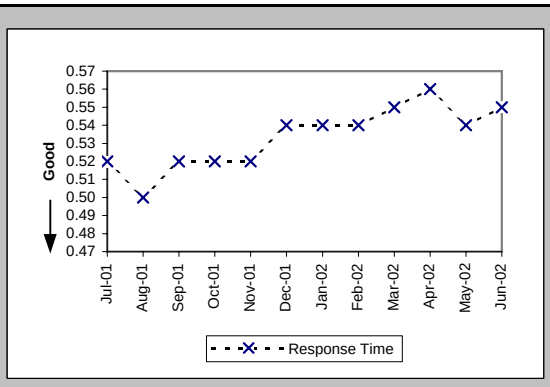


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

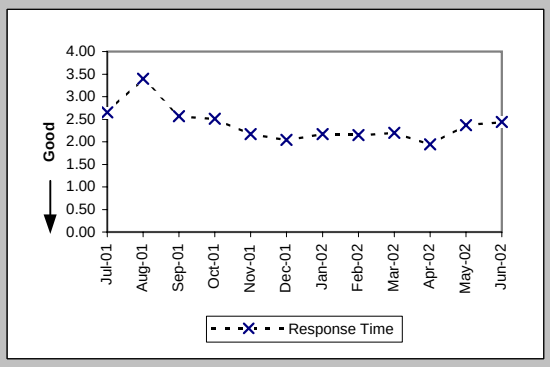
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



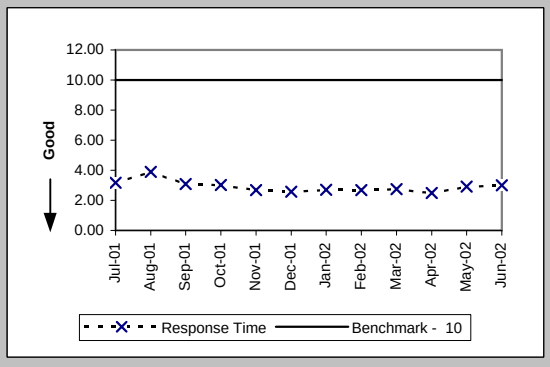
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



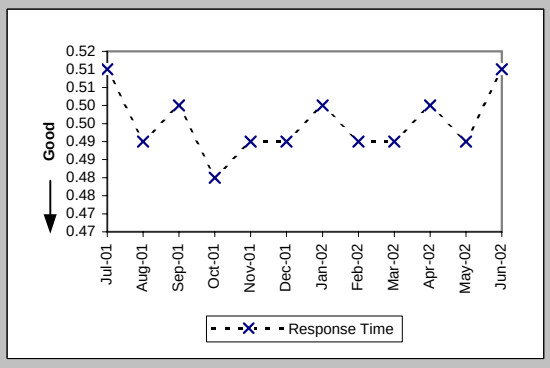
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

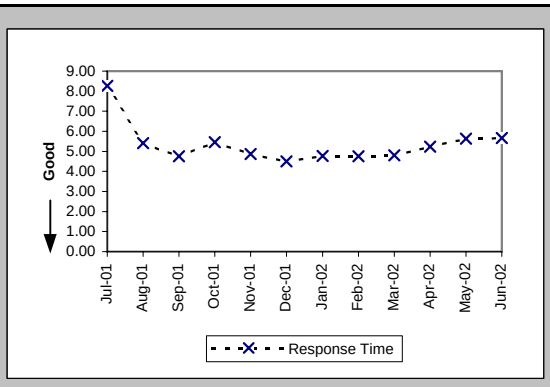
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

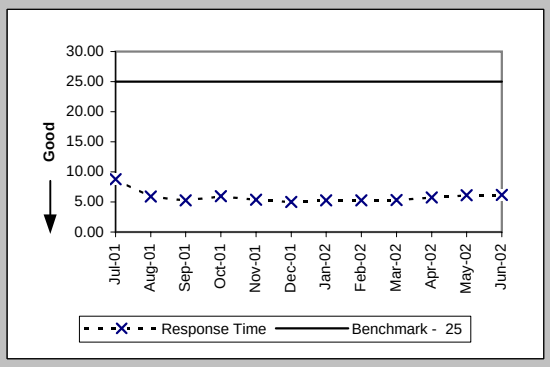
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



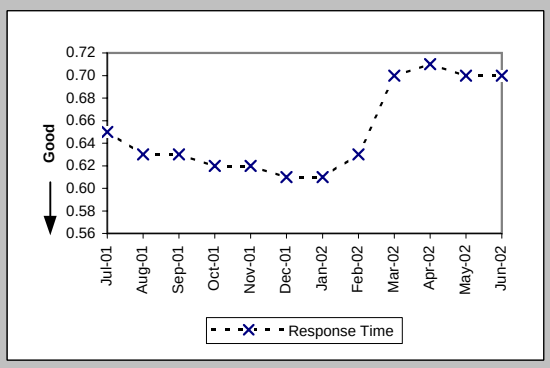
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



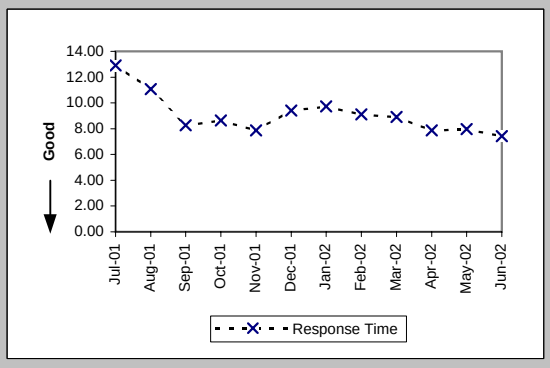
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

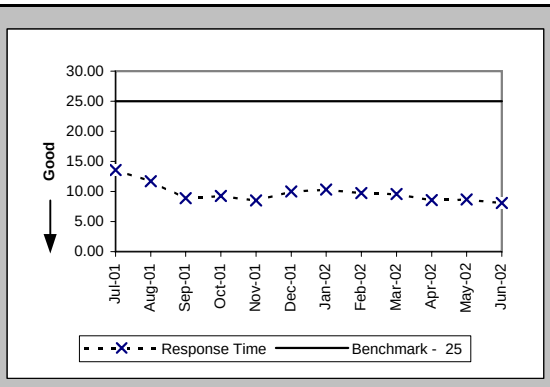
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

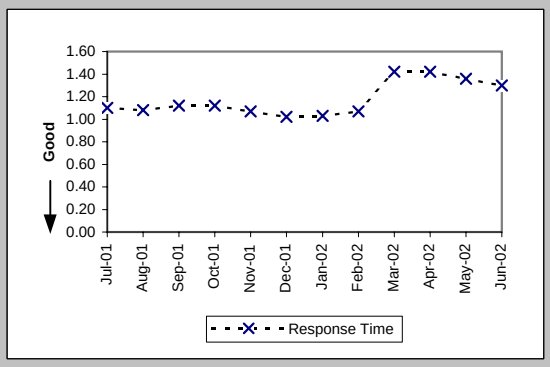
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



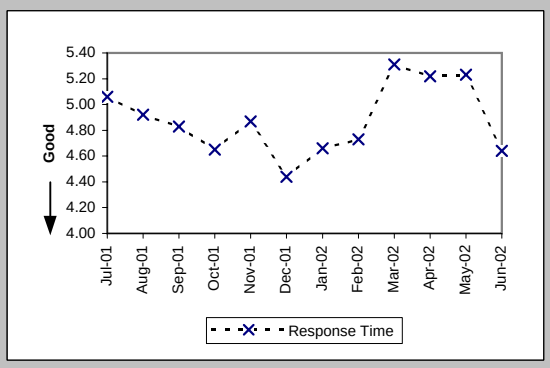
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



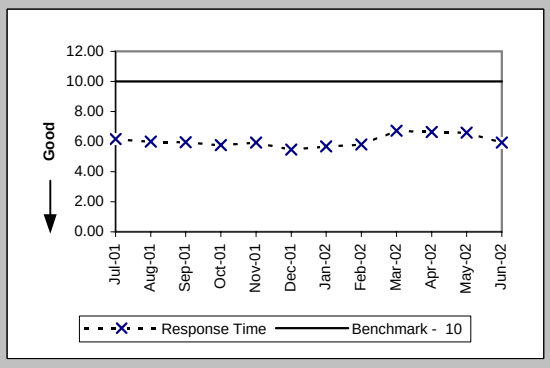
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

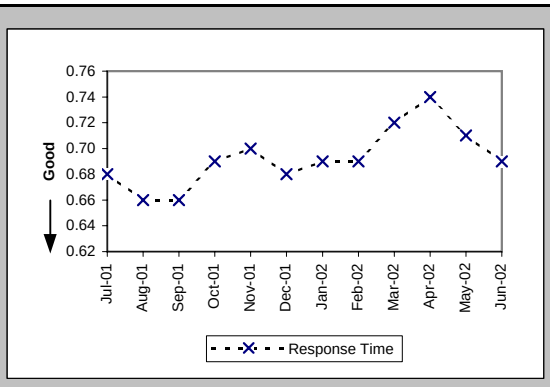
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

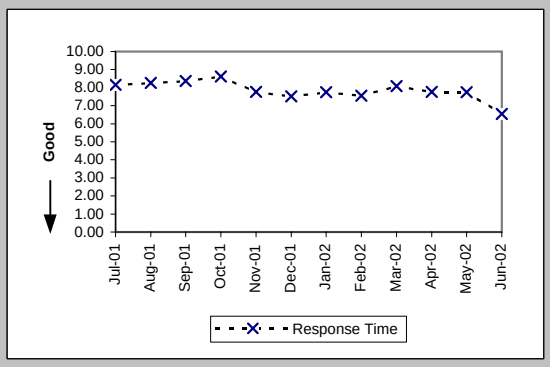
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



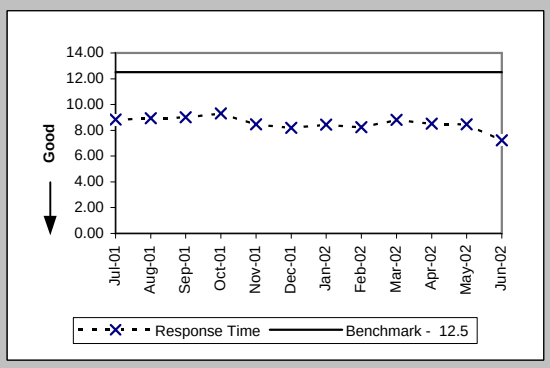
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



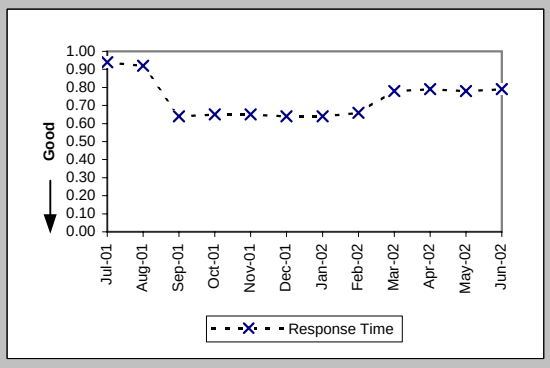
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

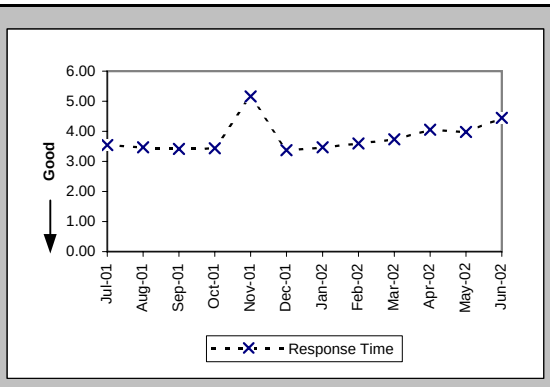
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

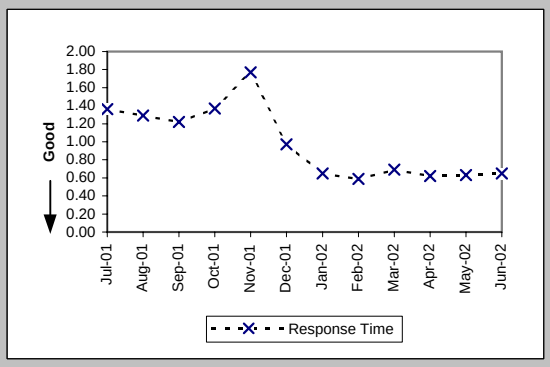
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



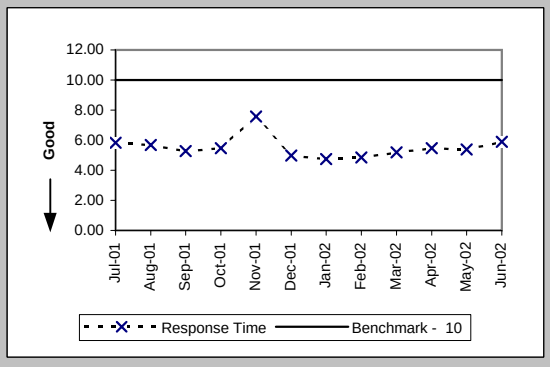
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



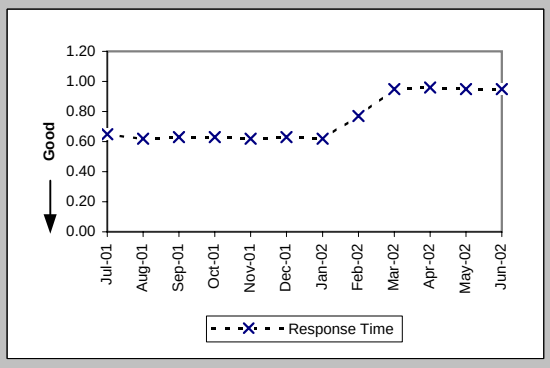
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

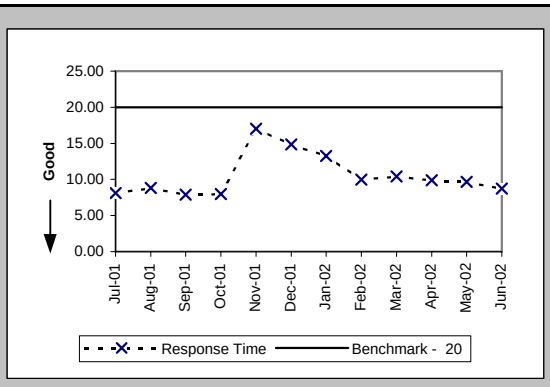
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

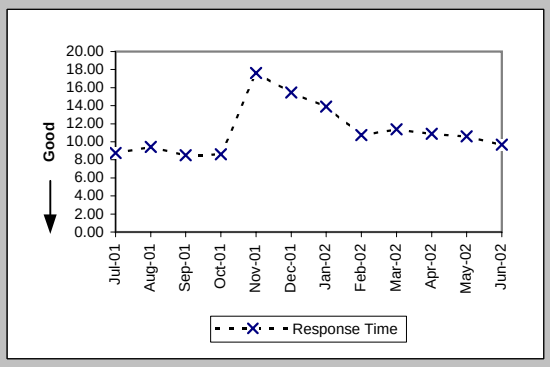
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



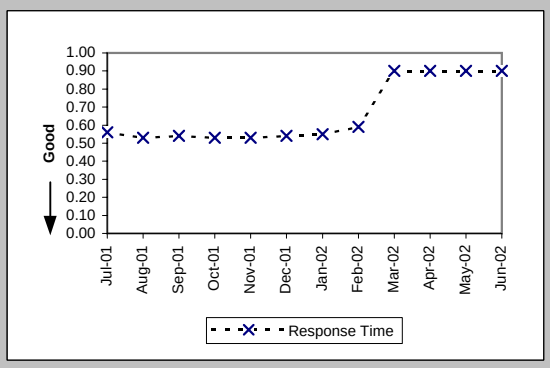
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



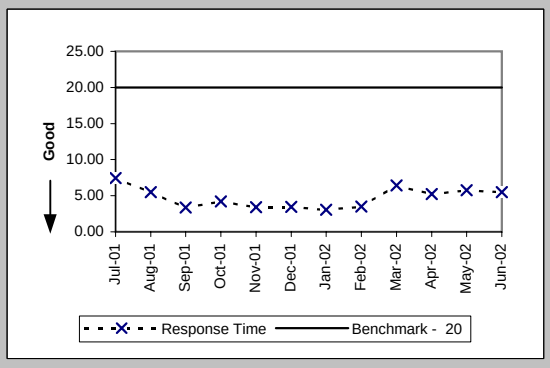
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

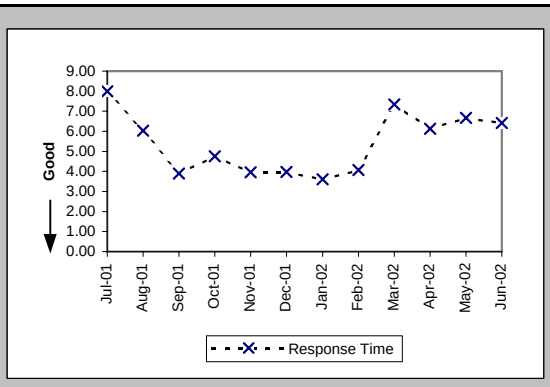
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

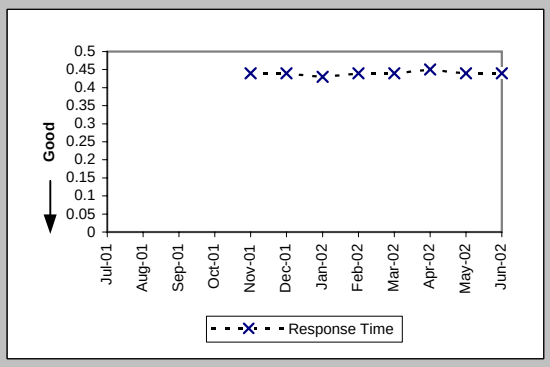
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



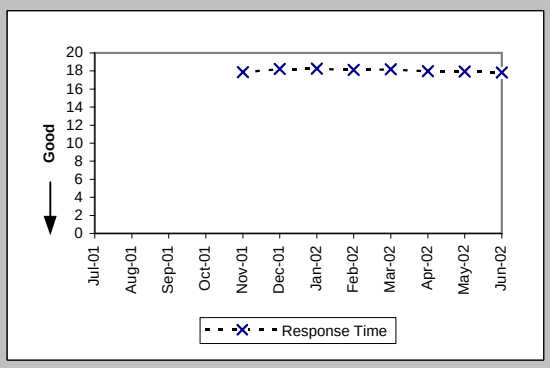
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



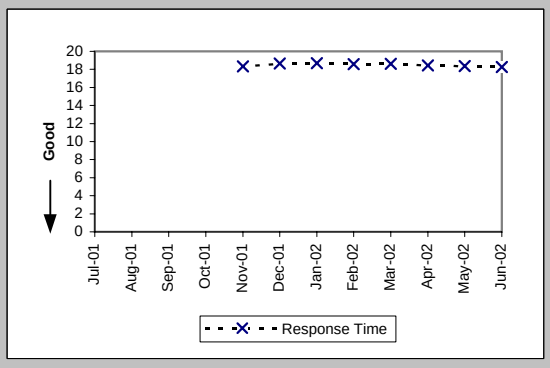
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

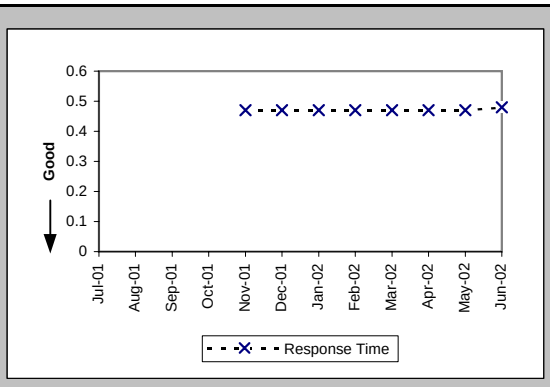
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

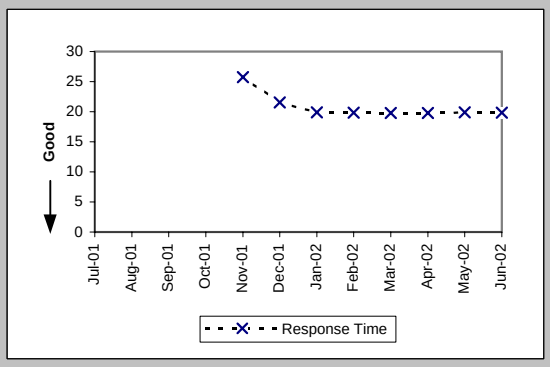
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



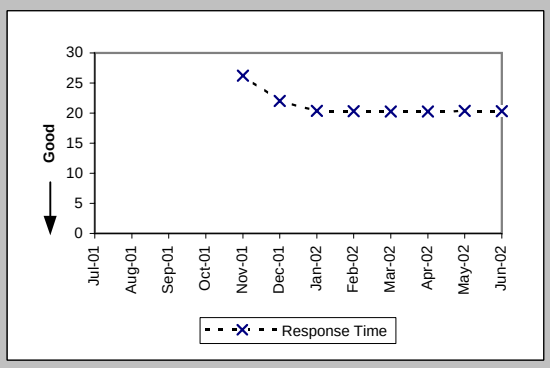
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



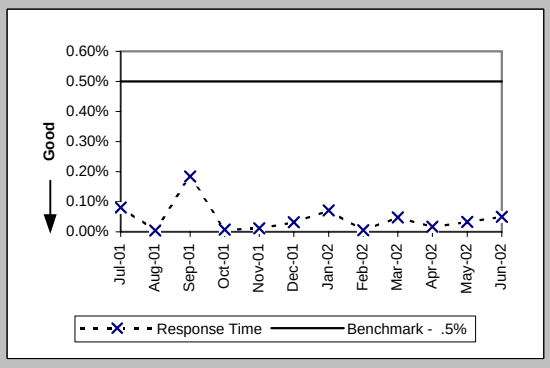
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



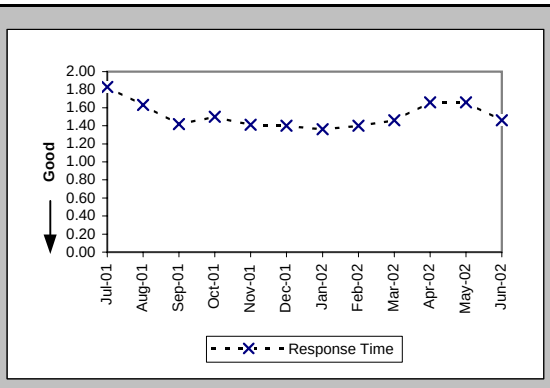
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

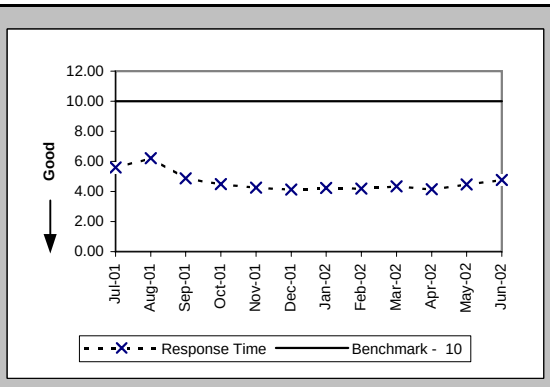
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

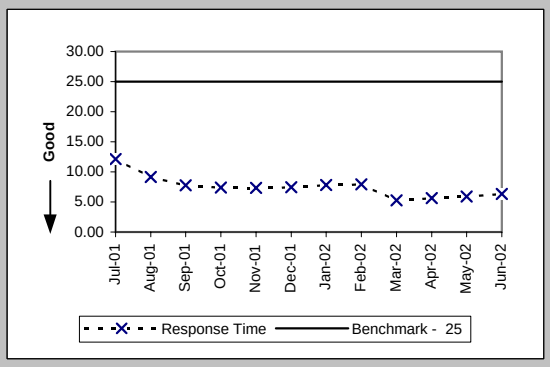
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



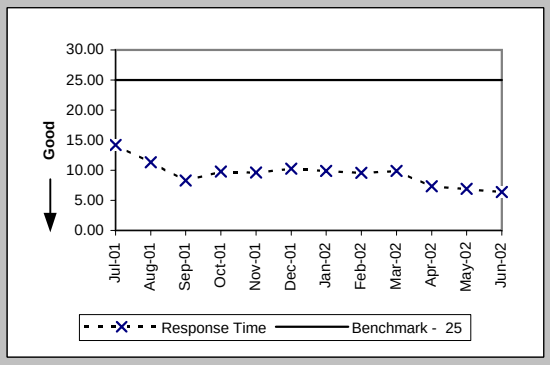
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



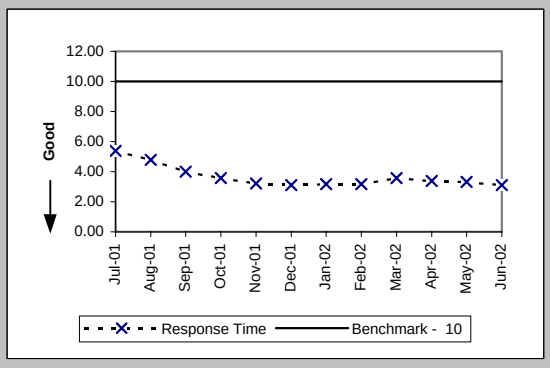
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

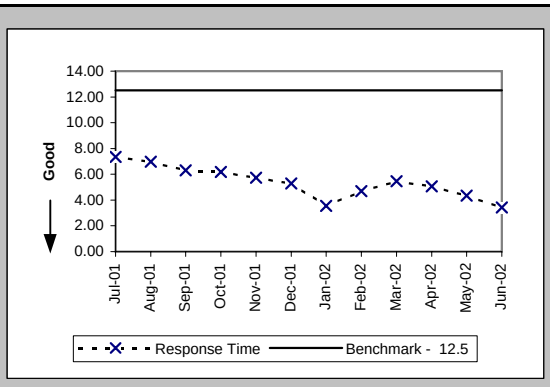
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

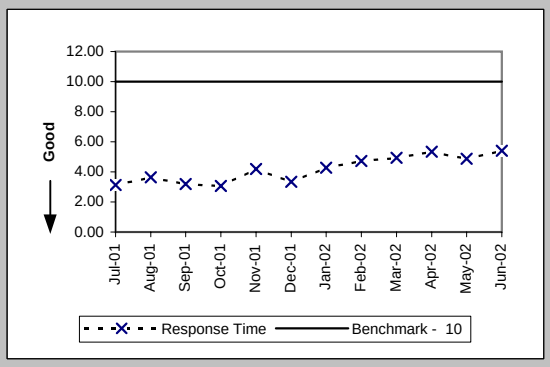
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



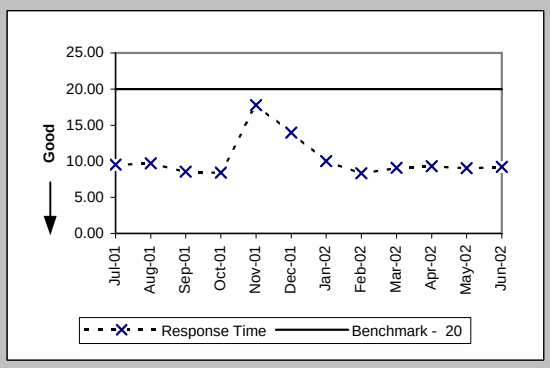
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



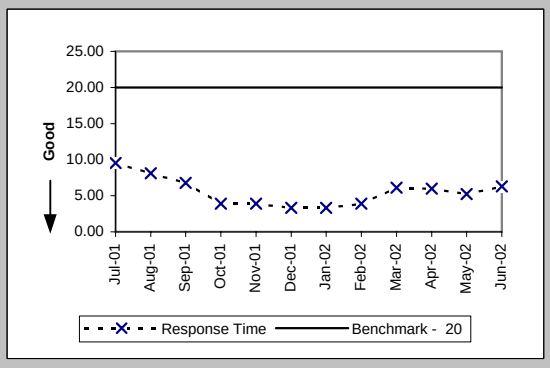
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

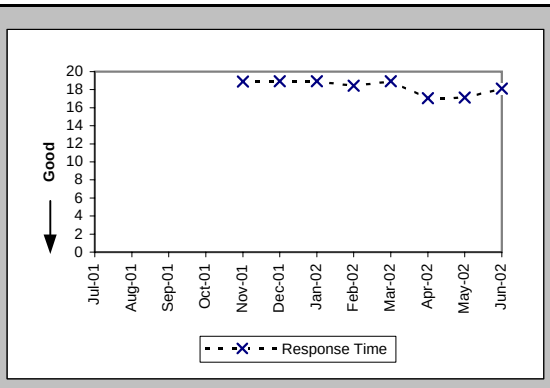
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

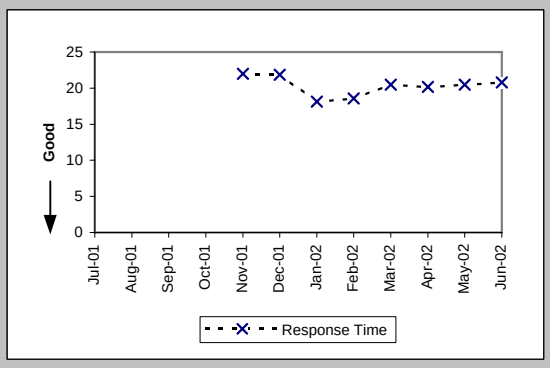
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



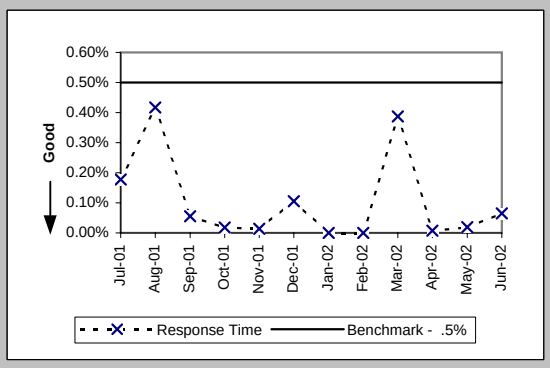
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



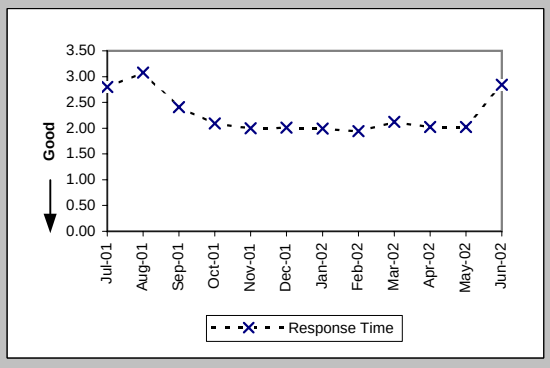
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

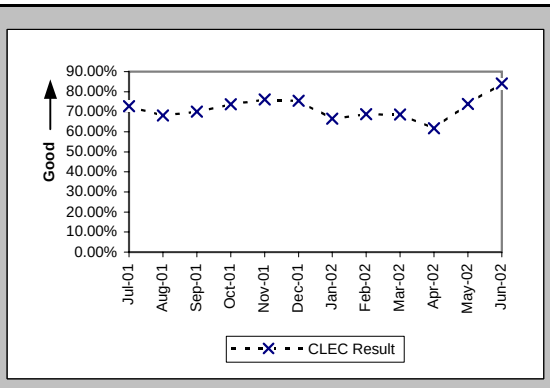
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

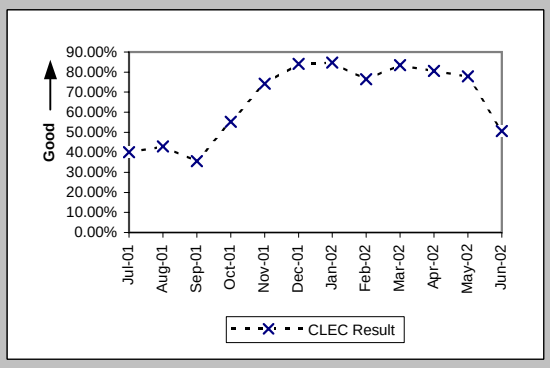
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1135	1561	72.71%	44.55%
Aug-01	591	868	68.09%	46.61%
Sep-01	561	800	70.13%	45.77%
Oct-01	564	765	73.73%	44.01%
Nov-01	503	661	76.10%	42.65%
Dec-01	462	612	75.49%	43.01%
Jan-02	454	682	66.57%	47.17%
Feb-02	375	545	68.81%	46.33%
Mar-02	366	533	68.67%	46.38%
Apr-02	411	665	61.80%	48.59%
May-02	716	970	73.81%	43.96%
Jun-02	1172	1394	84.07%	36.59%



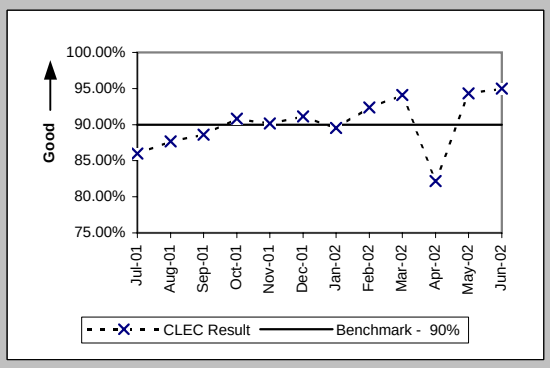
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	162	405	40.00%	48.99%
Aug-01	862	2007	42.95%	49.50%
Sep-01	141	397	35.52%	47.86%
Oct-01	116	210	55.24%	49.72%
Nov-01	753	1014	74.26%	43.72%
Dec-01	1065	1266	84.12%	36.55%
Jan-02	1177	1389	84.74%	35.96%
Feb-02	299	391	76.47%	42.42%
Mar-02	307	368	83.42%	37.19%
Apr-02	398	494	80.57%	39.57%
May-02	172	221	77.83%	41.54%
Jun-02	115	227	50.66%	50.00%



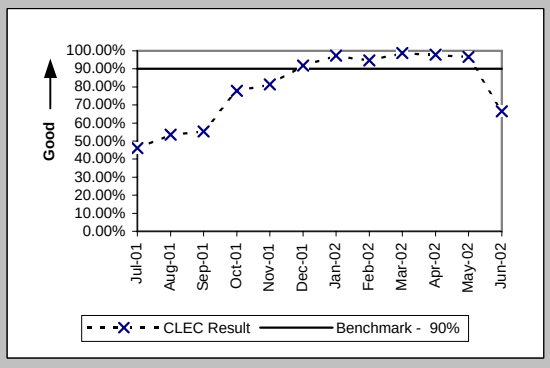
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1135	1320	85.98%	34.71%
Aug-01	591	674	87.69%	32.86%
Sep-01	561	633	88.63%	31.75%
Oct-01	564	621	90.82%	28.87%
Nov-01	503	558	90.14%	29.81%
Dec-01	462	507	91.12%	28.44%
Jan-02	454	507	89.55%	30.60%
Feb-02	375	406	92.36%	26.56%
Mar-02	366	389	94.09%	23.59%
Apr-02	411	500	82.20%	38.25%
May-02	716	759	94.33%	23.12%
Jun-02	1172	1234	94.98%	21.84%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

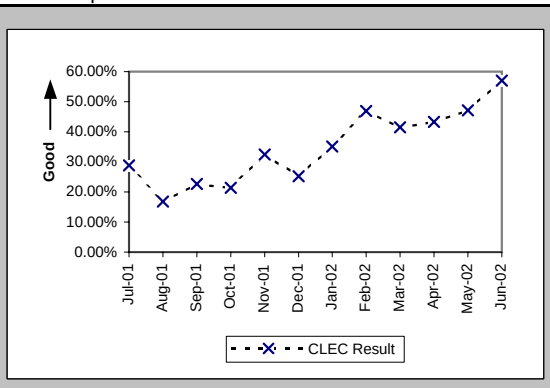
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	162	352	46.02%	49.84%
Aug-01	862	1610	53.54%	49.87%
Sep-01	141	255	55.29%	49.72%
Oct-01	116	149	77.85%	41.52%
Nov-01	753	926	81.32%	38.98%
Dec-01	1065	1160	91.81%	27.42%
Jan-02	1177	1209	97.35%	16.05%
Feb-02	299	316	94.62%	22.56%
Mar-02	307	311	98.71%	11.27%
Apr-02	398	407	97.79%	14.71%
May-02	172	178	96.63%	18.05%
Jun-02	115	173	66.47%	47.21%



Checklist #2 - Electronic Flow-through - Unbundled Loops

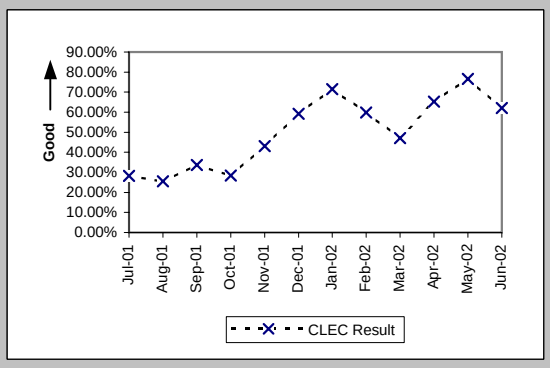
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	98	340	28.82%	45.29%
Aug-01	62	370	16.76%	37.35%
Sep-01	86	379	22.69%	41.88%
Oct-01	91	425	21.41%	41.02%
Nov-01	143	441	32.43%	46.81%
Dec-01	99	392	25.26%	43.45%
Jan-02	144	410	35.12%	47.74%
Feb-02	182	388	46.91%	49.90%
Mar-02	160	386	41.45%	49.26%
Apr-02	173	400	43.25%	49.54%
May-02	190	403	47.15%	49.92%
Jun-02	186	326	57.06%	49.50%



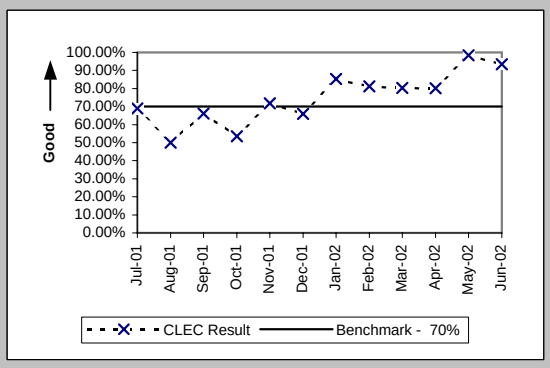
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	88	312	28.21%	45.00%
Aug-01	149	585	25.47%	43.57%
Sep-01	285	845	33.73%	47.28%
Oct-01	292	1029	28.38%	45.08%
Nov-01	325	753	43.16%	49.53%
Dec-01	462	780	59.23%	49.14%
Jan-02	1415	1981	71.43%	45.18%
Feb-02	612	1023	59.82%	49.03%
Mar-02	221	470	47.02%	49.91%
Apr-02	237	363	65.29%	47.61%
May-02	346	452	76.55%	42.37%
Jun-02	240	387	62.02%	48.53%



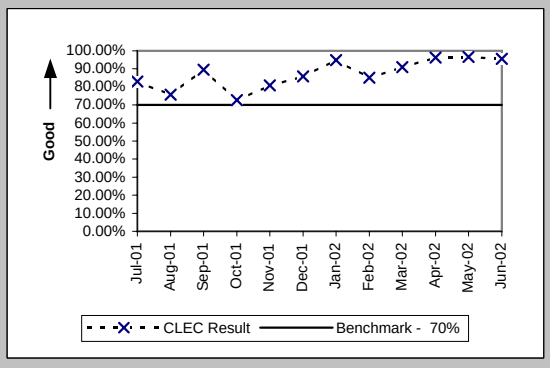
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	98	142	69.01%	46.24%
Aug-01	62	124	50.00%	50.00%
Sep-01	86	130	66.15%	47.32%
Oct-01	91	170	53.53%	49.88%
Nov-01	143	199	71.86%	44.97%
Dec-01	99	150	66.00%	47.37%
Jan-02	144	169	85.21%	35.50%
Feb-02	182	224	81.25%	39.03%
Mar-02	160	199	80.40%	39.70%
Apr-02	173	216	80.09%	39.93%
May-02	190	193	98.45%	12.37%
Jun-02	186	199	93.47%	24.71%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

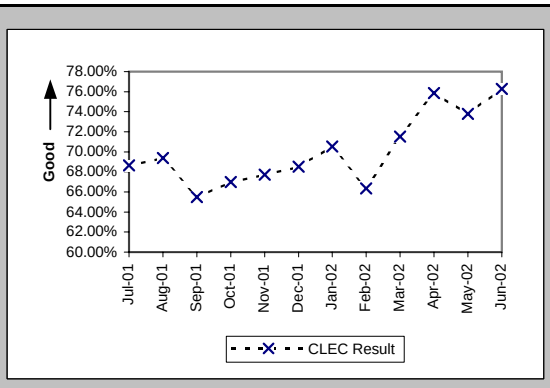
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	88	106	83.02%	37.55%
Aug-01	149	197	75.63%	42.93%
Sep-01	285	318	89.62%	30.50%
Oct-01	292	402	72.64%	44.58%
Nov-01	325	402	80.85%	39.35%
Dec-01	462	538	85.87%	34.83%
Jan-02	1415	1492	94.84%	22.12%
Feb-02	612	719	85.12%	35.59%
Mar-02	221	243	90.95%	28.69%
Apr-02	237	246	96.34%	18.77%
May-02	346	358	96.65%	18.00%
Jun-02	240	251	95.62%	20.47%



Checklist #2 - Electronic Flow-through - LNP

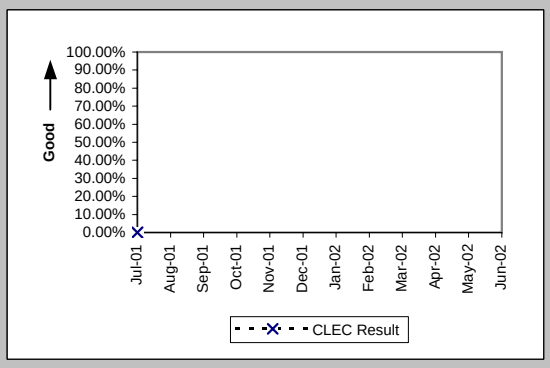
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1357	1977	68.64%	46.40%
Aug-01	1687	2431	69.40%	46.08%
Sep-01	1499	2289	65.49%	47.54%
Oct-01	1939	2894	67.00%	47.02%
Nov-01	1841	2719	67.71%	46.76%
Dec-01	1606	2344	68.52%	46.45%
Jan-02	2163	3067	70.52%	45.59%
Feb-02	1564	2357	66.36%	47.25%
Mar-02	1485	2076	71.53%	45.13%
Apr-02	1629	2147	75.87%	42.79%
May-02	1394	1889	73.80%	43.97%
Jun-02	1549	2031	76.27%	42.54%



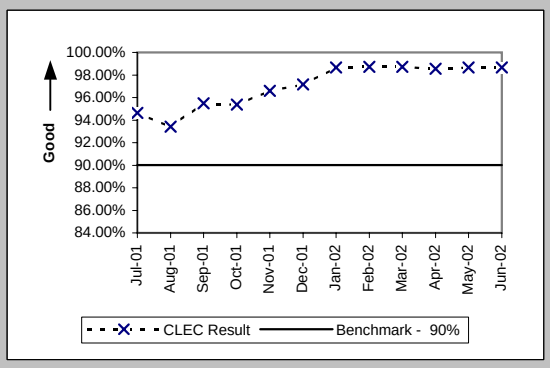
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	1	0.00%	0.00%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

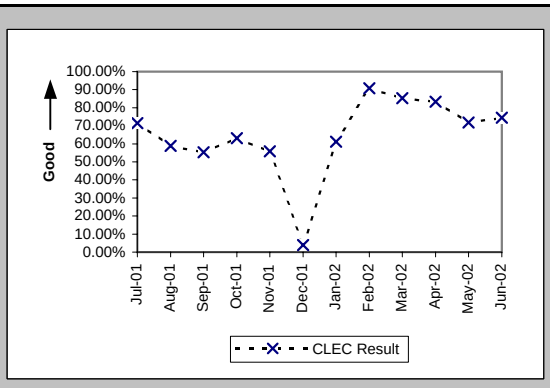
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1357	1434	94.63%	22.54%
Aug-01	1687	1806	93.41%	24.81%
Sep-01	1499	1570	95.48%	20.78%
Oct-01	1939	2033	95.38%	21.00%
Nov-01	1841	1906	96.59%	18.15%
Dec-01	1606	1653	97.16%	16.62%
Jan-02	2163	2192	98.68%	11.43%
Feb-02	1564	1584	98.74%	11.17%
Mar-02	1485	1504	98.74%	11.17%
Apr-02	1629	1653	98.55%	11.96%
May-02	1394	1413	98.66%	11.52%
Jun-02	1549	1570	98.66%	11.49%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

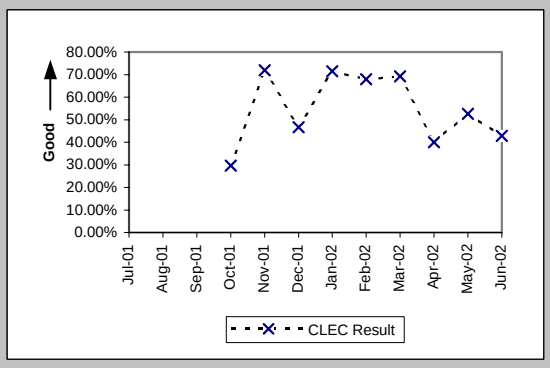
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	20	28	71.43%	45.18%
Aug-01	20	34	58.82%	49.22%
Sep-01	21	38	55.26%	49.72%
Oct-01	58	92	63.04%	48.27%
Nov-01	29	52	55.77%	49.67%
Dec-01	37	928	3.99%	19.57%
Jan-02	52	85	61.18%	48.73%
Feb-02	1209	1332	90.77%	28.95%
Mar-02	369	433	85.22%	35.49%
Apr-02	617	740	83.38%	37.23%
May-02	196	273	71.79%	45.00%
Jun-02	126	169	74.56%	43.55%



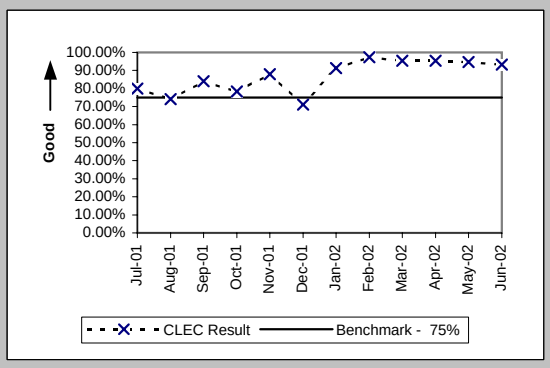
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	8	27	29.63%	45.66%
Nov-01	23	32	71.88%	44.96%
Dec-01	7	15	46.67%	49.89%
Jan-02	15	21	71.43%	45.18%
Feb-02	17	25	68.00%	46.65%
Mar-02	9	13	69.23%	46.15%
Apr-02	12	30	40.00%	48.99%
May-02	10	19	52.63%	49.93%
Jun-02	6	14	42.86%	49.49%



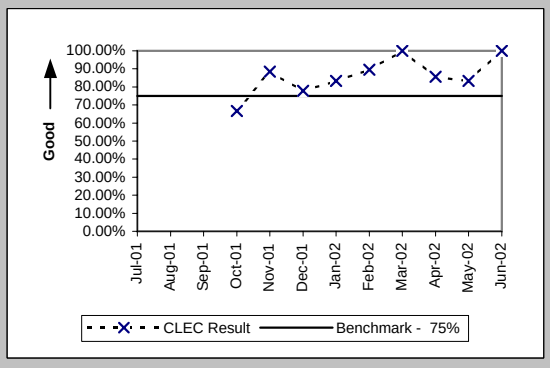
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	20	25	80.00%	40.00%
Aug-01	20	27	74.07%	43.82%
Sep-01	21	25	84.00%	36.66%
Oct-01	58	74	78.38%	41.17%
Nov-01	29	33	87.88%	32.64%
Dec-01	37	52	71.15%	45.30%
Jan-02	52	57	91.23%	28.29%
Feb-02	1209	1243	97.26%	16.31%
Mar-02	369	387	95.35%	21.06%
Apr-02	617	647	95.36%	21.03%
May-02	196	207	94.69%	22.43%
Jun-02	126	135	93.33%	24.94%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

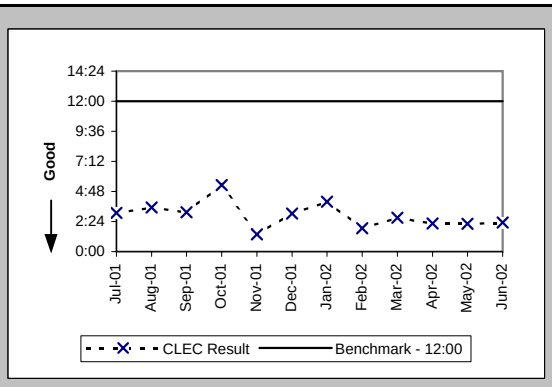
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	8	12	66.67%	47.14%
Nov-01	23	26	88.46%	31.95%
Dec-01	7	9	77.78%	41.57%
Jan-02	15	18	83.33%	37.27%
Feb-02	17	19	89.47%	30.69%
Mar-02	9	9	100.00%	0.00%
Apr-02	12	14	85.71%	34.99%
May-02	10	12	83.33%	37.27%
Jun-02	6	6	100.00%	0.00%



Checklist #2 - LSR Rejections

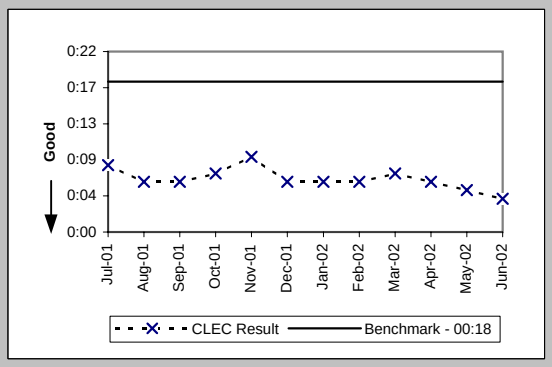
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	427:57	138	3:06
Aug-01	578:47	164	3:32
Sep-01	440:46	141	3:08
Oct-01	647:18	122	5:18
Nov-01	167:28	121	1:23
Dec-01	361:35	119	3:02
Jan-02	457:19	115	3:59
Feb-02	172:26	92	1:52
Mar-02	255:11	94	2:43
Apr-02	244:43	109	2:15
May-02	303:24	137	2:13
Jun-02	429:10	185	2:19



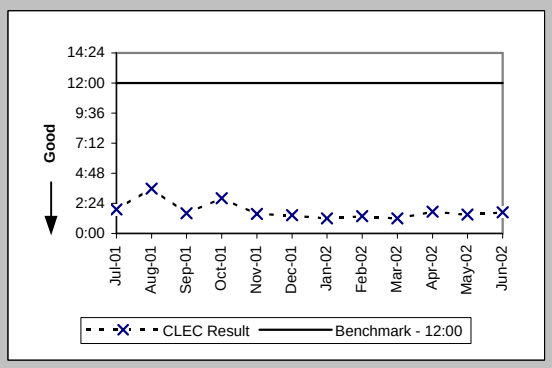
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



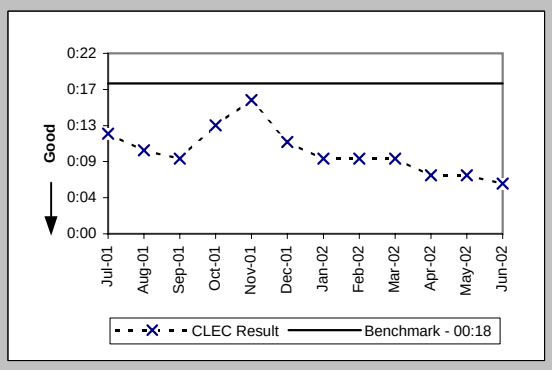
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	328:37	171	1:55
Aug-01	1406:57	394	3:34
Sep-01	363:23	224	1:37
Oct-01	537:11	191	2:49
Nov-01	204:02	131	1:33
Dec-01	189:26	130	1:27
Jan-02	288:33	242	1:12
Feb-02	165:54	121	1:22
Mar-02	65:44	55	1:12
Apr-02	81:25	47	1:44
May-02	57:15	38	1:30
Jun-02	75:51	45	1:41



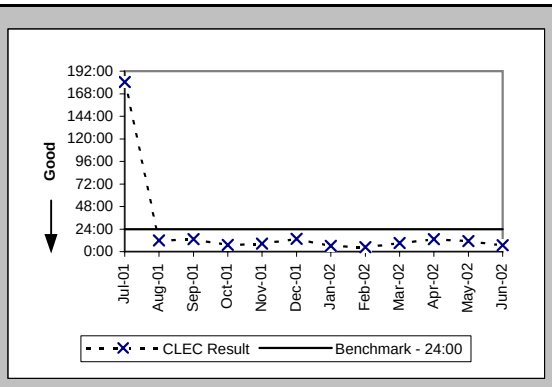
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

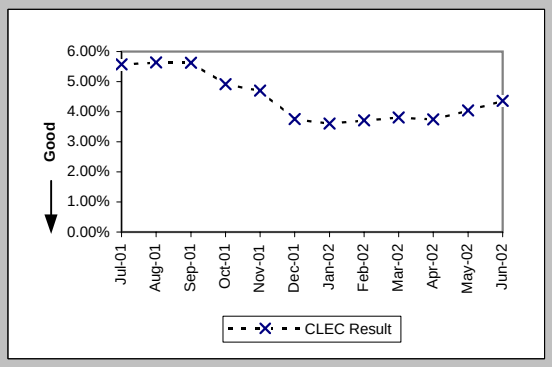


Checklist #2 - LSR Rejections

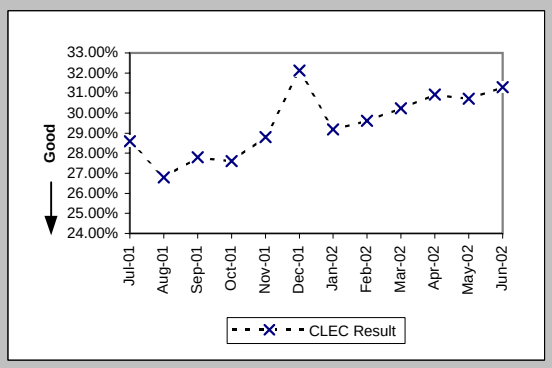
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	5047:59	28	180:17
Aug-01	696:51	58	12:01
Sep-01	291:53	22	13:16
Oct-01	239:48	33	7:16
Nov-01	138:14	16	8:38
Dec-01	619:00	46	13:27
Jan-02	99:34	16	6:13
Feb-02	93:32	19	4:55
Mar-02	294:21	32	9:12
Apr-02	174:07	13	13:24
May-02	223:21	20	11:10
Jun-02	76:15	11	6:56



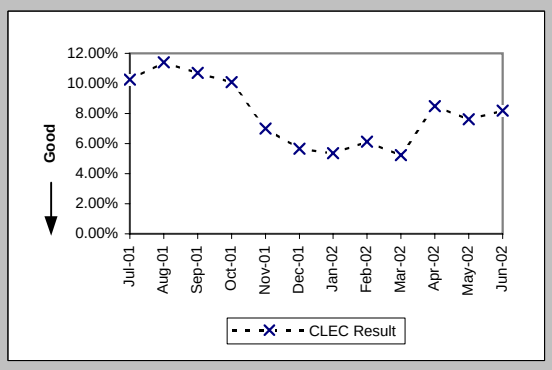
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

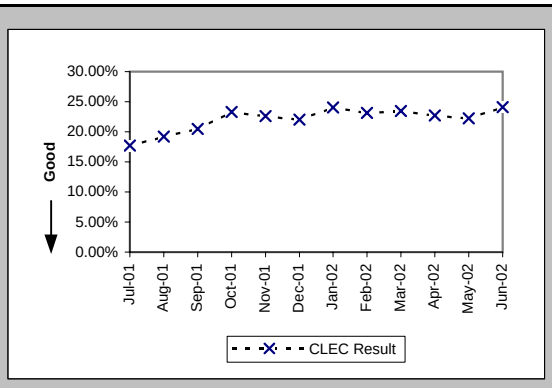


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

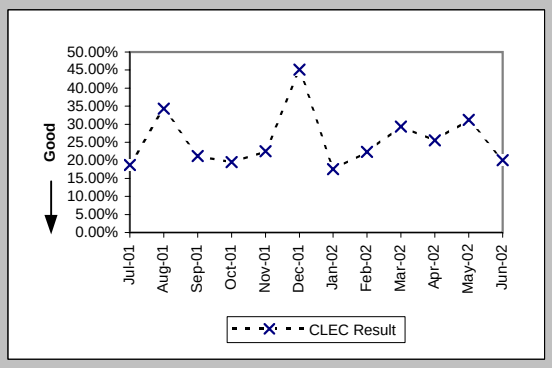


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



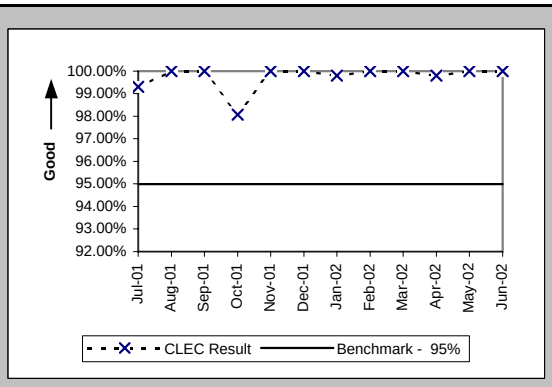
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	28	150	18.67%
Aug-01	58	169	34.32%
Sep-01	22	104	21.15%
Oct-01	33	169	19.53%
Nov-01	16	71	22.54%
Dec-01	46	102	45.10%
Jan-02	16	91	17.58%
Feb-02	19	85	22.35%
Mar-02	32	109	29.36%
Apr-02	13	51	25.49%
May-02	20	64	31.25%
Jun-02	11	55	20.00%



Checklist #2 - Firm Order Confirmations - Resale

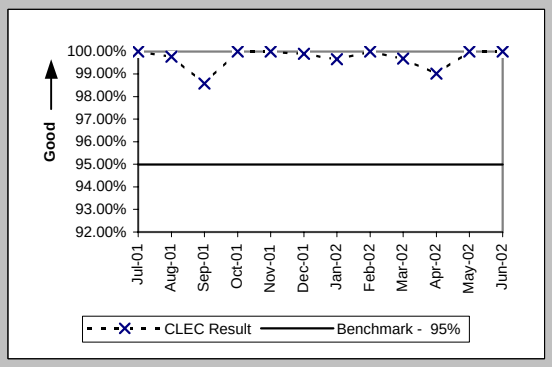
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1147	1155	99.31%
Aug-01	611	611	100.00%
Sep-01	582	582	100.00%
Oct-01	610	622	98.07%
Nov-01	532	532	100.00%
Dec-01	499	499	100.00%
Jan-02	504	505	99.80%
Feb-02	1475	1475	100.00%
Mar-02	717	717	100.00%
Apr-02	994	996	99.80%
May-02	878	878	100.00%
Jun-02	1244	1244	100.00%



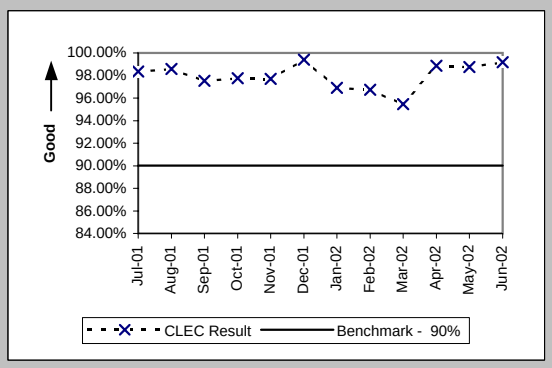
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	162	162	100.00%
Aug-01	860	862	99.77%
Sep-01	139	141	98.58%
Oct-01	124	124	100.00%
Nov-01	775	775	100.00%
Dec-01	1066	1067	99.91%
Jan-02	1181	1185	99.66%
Feb-02	313	313	100.00%
Mar-02	314	315	99.68%
Apr-02	403	407	99.02%
May-02	181	181	100.00%
Jun-02	119	119	100.00%



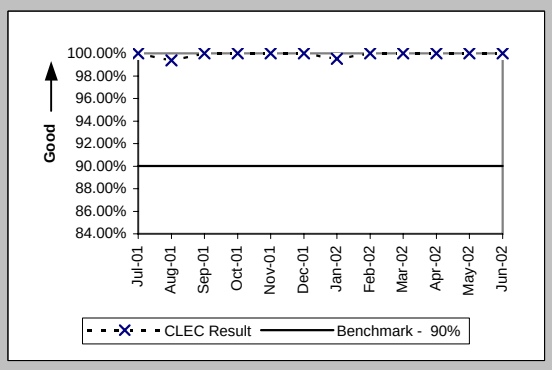
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	419	426	98.36%
Aug-01	277	281	98.58%
Sep-01	236	242	97.52%
Oct-01	218	223	97.76%
Nov-01	170	174	97.70%
Dec-01	1013	1019	99.41%
Jan-02	250	258	96.90%
Feb-02	267	276	96.74%
Mar-02	210	220	95.45%
Apr-02	347	351	98.86%
May-02	320	324	98.77%
Jun-02	237	239	99.16%



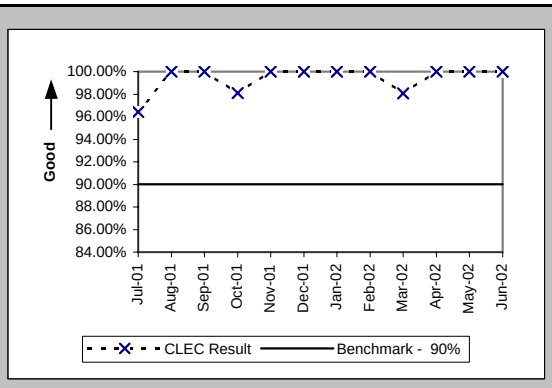
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	233	233	100.00%
Aug-01	1139	1146	99.39%
Sep-01	250	250	100.00%
Oct-01	109	109	100.00%
Nov-01	266	266	100.00%
Dec-01	203	203	100.00%
Jan-02	210	211	99.53%
Feb-02	97	97	100.00%
Mar-02	61	61	100.00%
Apr-02	110	110	100.00%
May-02	54	54	100.00%
Jun-02	116	116	100.00%



Checklist #2 - Firm Order Confirmations - Resale

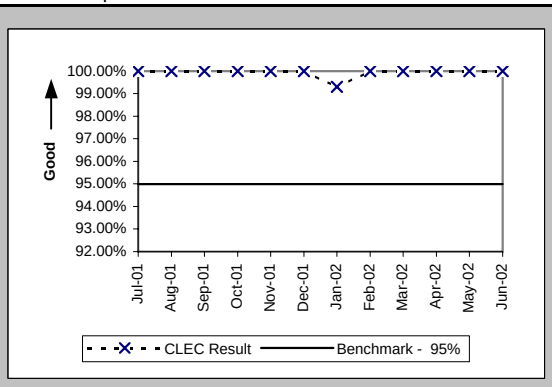
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	81	84	96.43%
Aug-01	78	78	100.00%
Sep-01	57	57	100.00%
Oct-01	103	105	98.10%
Nov-01	36	36	100.00%
Dec-01	26	26	100.00%
Jan-02	43	43	100.00%
Feb-02	49	49	100.00%
Mar-02	51	52	98.08%
Apr-02	29	29	100.00%
May-02	24	24	100.00%
Jun-02	19	19	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

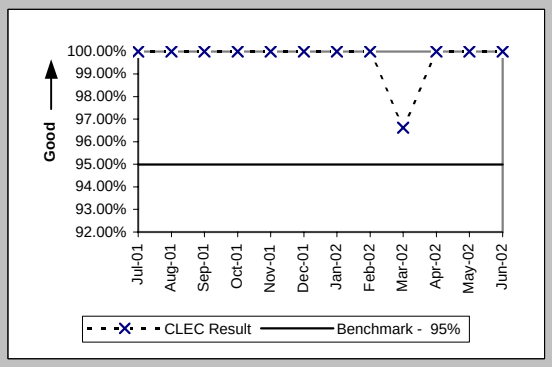
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	98	98	100.00%
Aug-01	62	62	100.00%
Sep-01	86	86	100.00%
Oct-01	90	90	100.00%
Nov-01	143	143	100.00%
Dec-01	99	99	100.00%
Jan-02	142	143	99.30%
Feb-02	181	181	100.00%
Mar-02	143	143	100.00%
Apr-02	142	142	100.00%
May-02	160	160	100.00%
Jun-02	161	161	100.00%



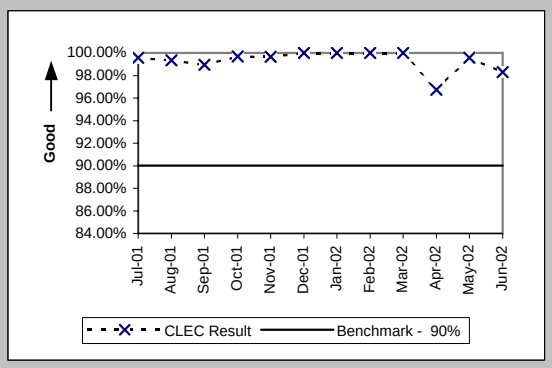
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	88	88	100.00%
Aug-01	149	149	100.00%
Sep-01	285	285	100.00%
Oct-01	291	291	100.00%
Nov-01	313	313	100.00%
Dec-01	435	435	100.00%
Jan-02	1375	1375	100.00%
Feb-02	553	553	100.00%
Mar-02	200	207	96.62%
Apr-02	226	226	100.00%
May-02	343	343	100.00%
Jun-02	232	232	100.00%



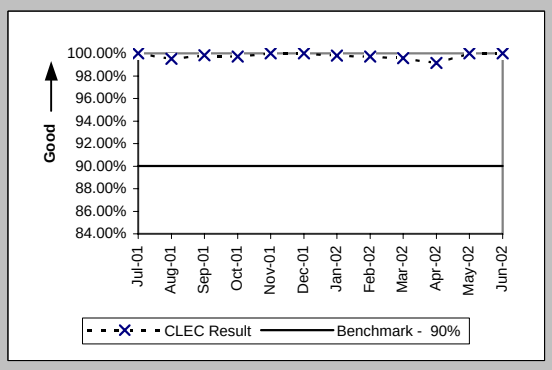
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	236	237	99.58%
Aug-01	299	301	99.34%
Sep-01	282	285	98.95%
Oct-01	310	311	99.68%
Nov-01	282	283	99.65%
Dec-01	275	275	100.00%
Jan-02	244	244	100.00%
Feb-02	192	192	100.00%
Mar-02	227	227	100.00%
Apr-02	238	246	96.75%
May-02	231	232	99.57%
Jun-02	172	175	98.29%



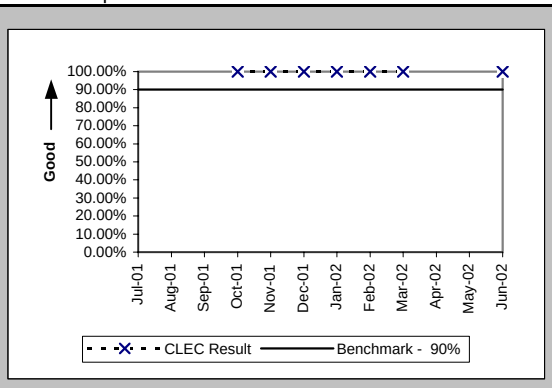
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	212	212	100.00%
Aug-01	416	418	99.52%
Sep-01	546	547	99.82%
Oct-01	701	703	99.72%
Nov-01	418	418	100.00%
Dec-01	278	278	100.00%
Jan-02	508	509	99.80%
Feb-02	358	359	99.72%
Mar-02	232	233	99.57%
Apr-02	116	117	99.15%
May-02	104	104	100.00%
Jun-02	141	141	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

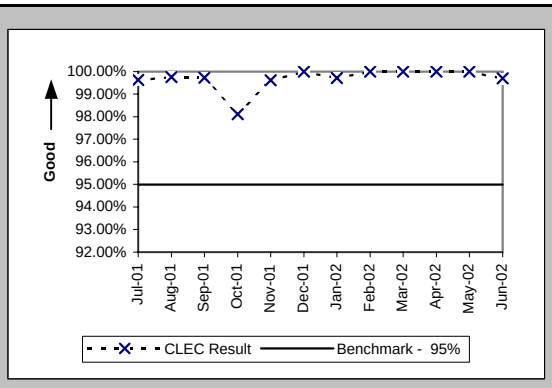
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	11	11	100.00%
Nov-01	4	4	100.00%
Dec-01	9	9	100.00%
Jan-02	16	16	100.00%
Feb-02	4	4	100.00%
Mar-02	3	3	100.00%
Apr-02			
May-02			
Jun-02	3	3	100.00%



Checklist #2 - Firm Order Confirmations - LNP

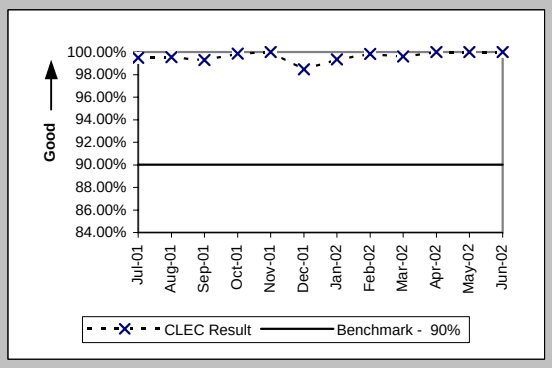
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1352	1357	99.63%
Aug-01	1683	1687	99.76%
Sep-01	1477	1481	99.73%
Oct-01	1878	1914	98.12%
Nov-01	1817	1824	99.62%
Dec-01	1579	1579	100.00%
Jan-02	2127	2133	99.72%
Feb-02	1553	1553	100.00%
Mar-02	1361	1361	100.00%
Apr-02	1461	1461	100.00%
May-02	1241	1241	100.00%
Jun-02	1354	1358	99.71%



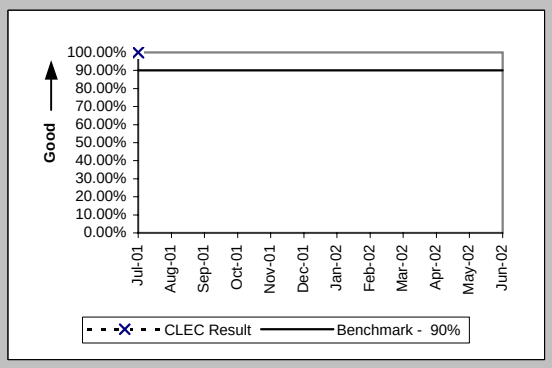
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	591	594	99.49%
Aug-01	670	673	99.55%
Sep-01	550	554	99.28%
Oct-01	651	652	99.85%
Nov-01	606	606	100.00%
Dec-01	514	522	98.47%
Jan-02	613	617	99.35%
Feb-02	554	555	99.82%
Mar-02	500	502	99.60%
Apr-02	461	461	100.00%
May-02	449	449	100.00%
Jun-02	447	447	100.00%



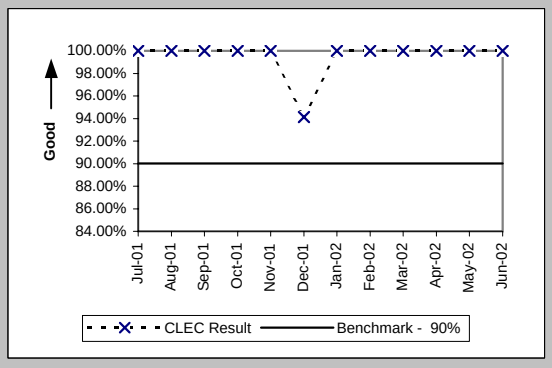
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1	100.00%
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



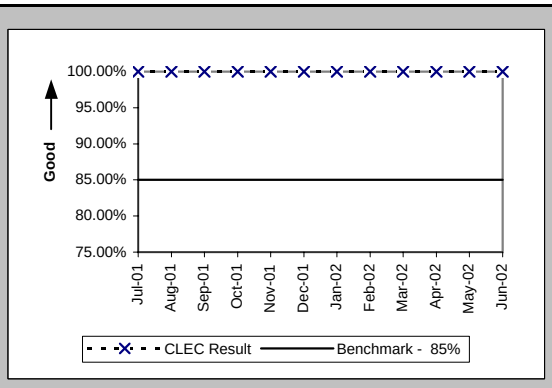
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	38	38	100.00%
Aug-01	33	33	100.00%
Sep-01	25	25	100.00%
Oct-01	15	15	100.00%
Nov-01	12	12	100.00%
Dec-01	16	17	94.12%
Jan-02	15	15	100.00%
Feb-02	9	9	100.00%
Mar-02	21	21	100.00%
Apr-02	7	7	100.00%
May-02	14	14	100.00%
Jun-02	20	20	100.00%



Checklist #2 - Firm Order Confirmations - LIS

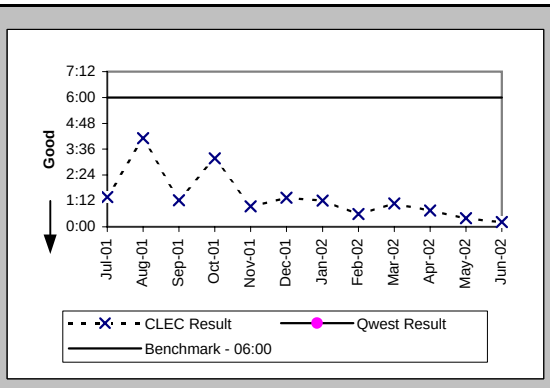
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2	2	100.00%
Aug-01	22	22	100.00%
Sep-01	3	3	100.00%
Oct-01	9	9	100.00%
Nov-01	8	8	100.00%
Dec-01	6	6	100.00%
Jan-02	8	8	100.00%
Feb-02	20	20	100.00%
Mar-02	27	27	100.00%
Apr-02	13	13	100.00%
May-02	7	7	100.00%
Jun-02	1	1	100.00%



Checklist #2 - Completion Notifications

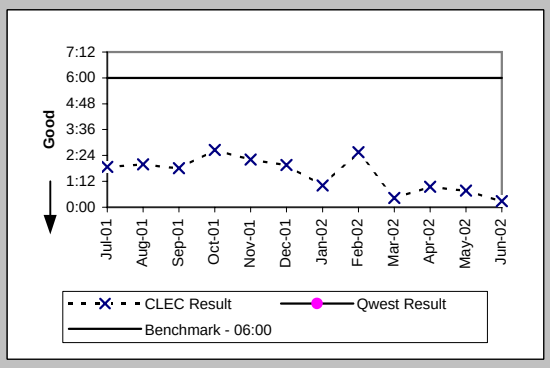
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4175:22	3004	1:23	4:24					
Aug-01	11990:34	2918	4:07	32:28					
Sep-01	3462:32	2796	1:14	5:20					
Oct-01	10035:38	3156	3:11	10:46					
Nov-01	2804:55	2951	0:57	14:57					
Dec-01	5236:55	3900	1:21	10:39					
Jan-02	3849:36	3151	1:13	8:35					
Feb-02	1844:00	3038	0:36	4:55					
Mar-02	3883:18	3565	1:05	18:45					
Apr-02	2313:39	3094	0:45	9:06					
May-02	1153:48	2886	0:24	5:46					
Jun-02	608:36	2835	0:13	1:36					



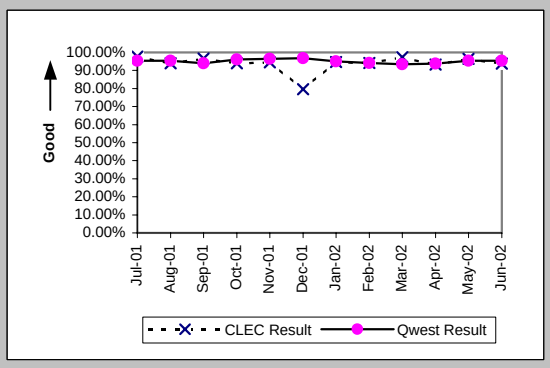
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	522:42	280	1:52	3:20					
Aug-01	4788:22	2406	1:59	14:22					
Sep-01	1622:04	889	1:49	5:55					
Oct-01	357:25	135	2:39	7:05					
Nov-01	3637:52	1642	2:13	15:28					
Dec-01	3347:37	1703	1:58	13:47					
Jan-02	2771:31	2720	1:01	5:14					
Feb-02	3224:17	1268	2:33	14:50					
Mar-02	290:54	660	0:26	2:36					
Apr-02	737:12	781	0:57	3:06					
May-02	446:09	584	0:46	3:43					
Jun-02	159:57	583	0:17	1:33					



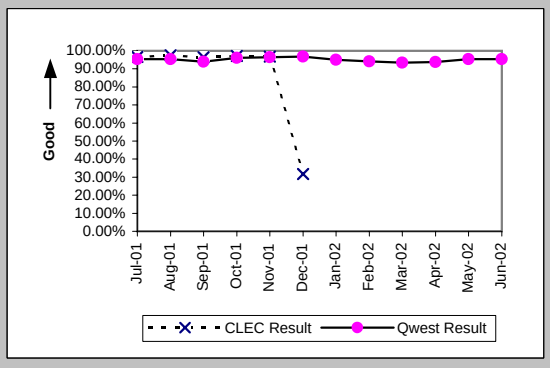
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1674	1714	97.67%	15.10%	59377	62191	95.48%	-4.31	-3.62
Aug-01	1178	1254	93.94%	23.86%	61999	65021	95.35%	2.35	0.43
Sep-01	1141	1180	96.69%	17.88%	46400	49410	93.91%	-3.96	-3.4
Oct-01	1096	1167	93.92%	23.90%	64335	66977	96.06%	3.72	1.26
Nov-01	951	1007	94.44%	22.92%	50125	51929	96.53%	3.58	1.18
Dec-01	1812	2276	79.61%	40.29%	48187	49808	96.75%	45.04	26.38
Jan-02	1206	1274	94.66%	22.48%	64281	67614	95.07%	0.67	-0.59
Feb-02	970	1031	94.08%	23.59%	51551	54786	94.10%	0.02	-0.99
Mar-02	2099	2157	97.31%	16.18%	50065	53558	93.48%	-7.07	-5.3
Apr-02	1197	1284	93.22%	25.13%	51546	54986	93.74%	0.76	-0.54
May-02	1705	1768	96.44%	18.54%	52654	55228	95.34%	-2.15	-2.31
Jun-02	1345	1435	93.73%	24.25%	49405	51830	95.32%	2.82	0.71



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

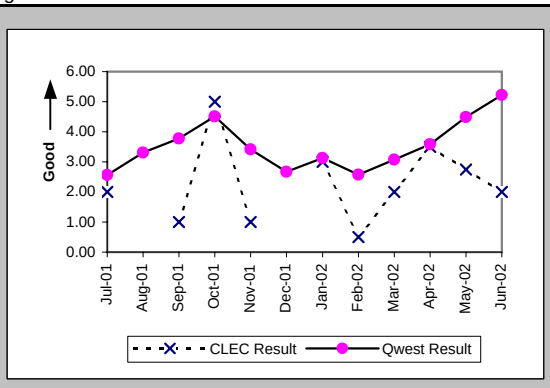
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	317	328	96.65%	18.00%	59377	62191	95.48%	-1.02	-1.62
Aug-01	2785	2858	97.45%	15.78%	61999	65021	95.35%	-5.2	-4.16
Sep-01	1640	1699	96.53%	18.31%	46400	49410	93.91%	-4.44	-3.7
Oct-01	136	140	97.14%	16.66%	64335	66977	96.06%	-0.66	-1.4
Nov-01	1490	1539	96.82%	17.56%	50125	51929	96.53%	-0.61	-1.37
Dec-01	1763	5549	31.77%	46.56%	48187	49808	96.75%	258.73	156.3
Jan-02					64281	67614	95.07%		
Feb-02					51551	54786	94.10%		
Mar-02					50065	53558	93.48%		
Apr-02					51546	54986	93.74%		
May-02					52654	55228	95.34%		
Jun-02					49405	51830	95.32%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

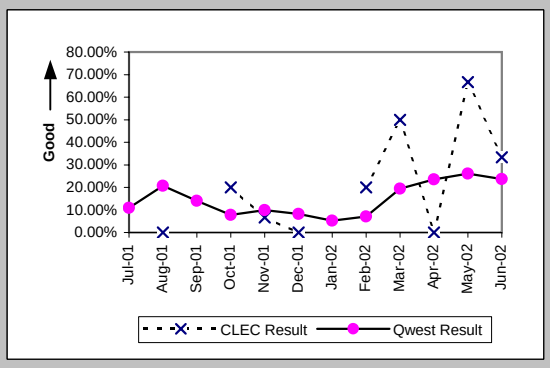
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	1	2.00		138	54	2.56	-0.41	-1.25
Aug-01					371	112	3.31		
Sep-01	1	1	1.00		276	73	3.78	-0.26	-1.16
Oct-01	5	1	5.00		316	70	4.51	-0.06	-1.03
Nov-01	1	1	1.00		226	66	3.42	-0.18	-1.11
Dec-01					144	54	2.67		
Jan-02	3	1	3.00		169	54	3.13	-0.8	-1.49
Feb-02	1	2	0.50	0.71	172	67	2.57	0.67	-0.59
Mar-02	2	1	2.00		393	128	3.07	-0.28	-1.17
Apr-02	14	4	3.50	3.32	379	106	3.58	-0.23	-1.14
May-02	11	4	2.75	1.50	651	145	4.49	0.26	-0.84
Jun-02	2	1	2.00		679	130	5.22	0.31	-0.81



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

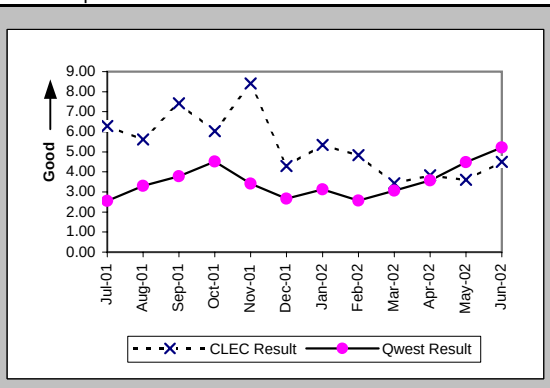
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	173	10.98%		
Aug-01	0	2	0.00%	0.00%	40	193	20.73%	0.48	-0.71
Sep-01					19	135	14.07%		
Oct-01	1	5	20.00%	40.00%	13	168	7.74%	-1.01	-1.61
Nov-01	1	15	6.67%	24.94%	16	160	10.00%	0.29	-0.83
Dec-01	0	17	0.00%	0.00%	12	146	8.22%	1.24	-0.24
Jan-02					12	227	5.29%		
Feb-02	1	5	20.00%	40.00%	13	184	7.07%	-1.11	-1.68
Mar-02	1	2	50.00%	50.00%	33	170	19.41%	-1.09	-1.66
Apr-02	0	4	0.00%	0.00%	28	119	23.53%	0.98	-0.4
May-02	2	3	66.67%	47.14%	42	161	26.09%	-1.59	-1.96
Jun-02	1	3	33.33%	47.14%	32	135	23.70%	-0.39	-1.24



Checklist #2 - Jeopardy Notifications - Unbundled Loops

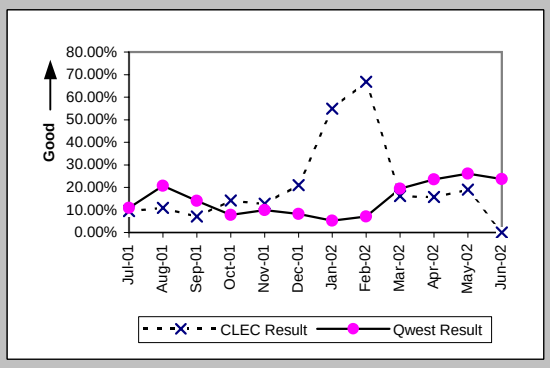
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	44	7	6.29	4.39	138	54	2.56	-2.18	-2.33
Aug-01	90	16	5.62	3.32	371	112	3.31	-1.6	-1.97
Sep-01	89	12	7.42	2.75	276	73	3.78	-1.6	-1.97
Oct-01	362	60	6.03	4.09	316	70	4.51	-1	-1.61
Nov-01	387	46	8.41	9.94	226	66	3.42	-3.46	-3.1
Dec-01	198	46	4.30	1.85	144	54	2.67	-1.8	-2.1
Jan-02	1353	253	5.35	14.89	169	54	3.13	-3.18	-2.93
Feb-02	784	162	4.84	1.82	172	67	2.57	-3.22	-2.96
Mar-02	24	7	3.43	1.13	393	128	3.07	-0.27	-1.16
Apr-02	46	12	3.83	0.72	379	106	3.58	-0.21	-1.13
May-02	36	10	3.60	2.59	651	145	4.49	0.3	-0.82
Jun-02	9	2	4.50	0.71	679	130	5.22	-0.38	-1.23



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

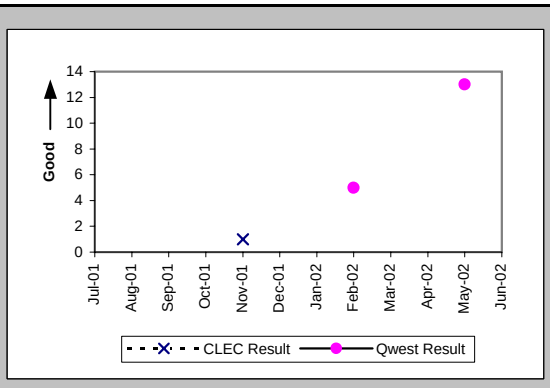
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	42	9.52%	29.35%	19	173	10.98%	0.2	-0.88
Aug-01	7	64	10.94%	31.21%	40	193	20.73%	1.79	0.09
Sep-01	9	128	7.03%	25.57%	19	135	14.07%	1.84	0.12
Oct-01	25	177	14.12%	34.83%	13	168	7.74%	-2.22	-2.35
Nov-01	19	149	12.75%	33.36%	16	160	10.00%	-0.81	-1.49
Dec-01	24	114	21.05%	40.77%	12	146	8.22%	-3.74	-3.27
Jan-02	151	275	54.91%	49.76%	12	227	5.29%	-24.73	-16.03
Feb-02	113	169	66.86%	47.07%	13	184	7.07%	-21.9	-14.32
Mar-02	5	31	16.13%	36.78%	33	170	19.41%	0.38	-0.77
Apr-02	3	19	15.79%	36.46%	28	119	23.53%	0.7	-0.57
May-02	4	21	19.05%	39.27%	42	161	26.09%	0.66	-0.6
Jun-02	0	17	0.00%	0.00%	32	135	23.70%	2.54	0.54



Checklist #2 - Jeopardy Notifications - LIS

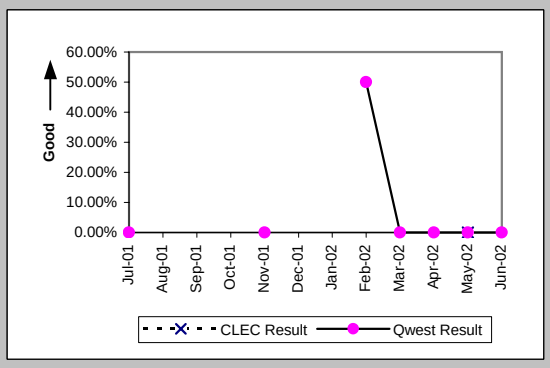
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1	1.00						
Dec-01									
Jan-02									
Feb-02					5	1	5.00		
Mar-02									
Apr-02									
May-02					13	1	13.00		
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

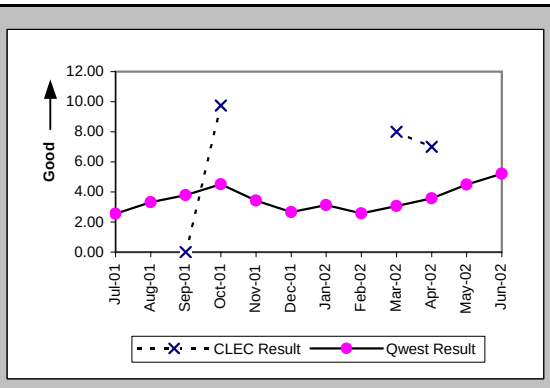
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	2	0.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	3	0.00%		
Dec-01									
Jan-02									
Feb-02					1	2	50.00%		
Mar-02					0	1	0.00%		
Apr-02					0	1	0.00%		
May-02	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Jun-02					0	1	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

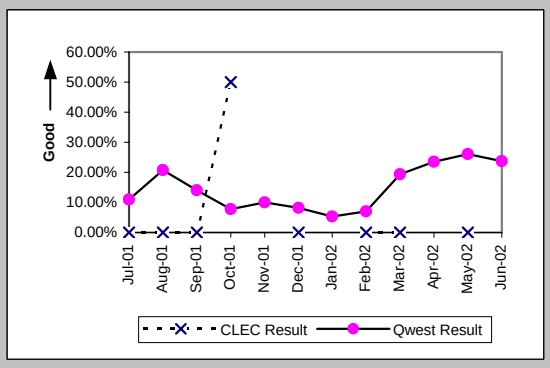
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					138	54	2.56		
Aug-01					371	112	3.31		
Sep-01	0	1	0.00		276	73	3.78	0.07	-0.96
Oct-01	39	4	9.75	11.62	316	70	4.51	-1.18	-1.72
Nov-01					226	66	3.42		
Dec-01					144	54	2.67		
Jan-02					169	54	3.13		
Feb-02					172	67	2.57		
Mar-02	8	1	8.00		393	128	3.07	-1.43	-1.87
Apr-02	7	1	7.00		379	106	3.58	-0.85	-1.52
May-02					651	145	4.49		
Jun-02					679	130	5.22		



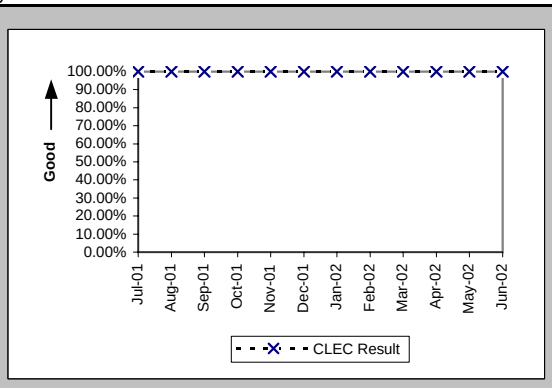
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	19	173	10.98%	0.08	-0.95
Aug-01	0	3	0.00%	0.00%	40	193	20.73%	0.69	-0.58
Sep-01	0	2	0.00%	0.00%	19	135	14.07%	0.31	-0.81
Oct-01	1	2	50.00%	50.00%	13	168	7.74%	-2.22	-2.35
Nov-01					16	160	10.00%		
Dec-01	0	2	0.00%	0.00%	12	146	8.22%	0.15	-0.91
Jan-02					12	227	5.29%		
Feb-02	0	1	0.00%	0.00%	13	184	7.07%	0.01	-0.99
Mar-02	0	1	0.00%	0.00%	33	170	19.41%	0.21	-0.87
Apr-02					28	119	23.53%		
May-02	0	1	0.00%	0.00%	42	161	26.09%	0.31	-0.81
Jun-02					32	135	23.70%		



Checklist #2 - LSR Accountability

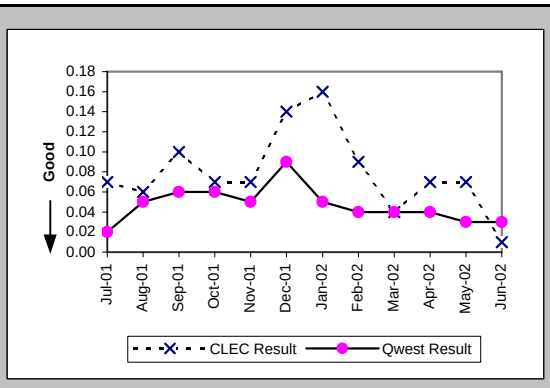
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

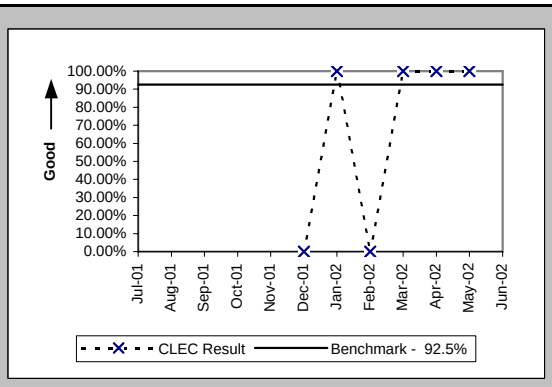
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	146	1949	0.07	0.38	481	20033	0.02	10.44	5.35
Aug-01	227	3633	0.06	0.35	509	10969	0.05	3.09	0.88
Sep-01	216	2064	0.10	0.44	476	7854	0.06	5.43	2.3
Oct-01	194	2716	0.07	0.32	542	9240	0.06	1.71	0.04
Nov-01	242	3339	0.07	0.32	423	8289	0.05	3.33	1.03
Dec-01	458	3301	0.14	0.49	727	7884	0.09	5.21	2.17
Jan-02	520	3227	0.16	0.52	433	8173	0.05	18.89	10.48
Feb-02	142	1548	0.09	0.36	325	7549	0.04	7.17	3.36
Mar-02	87	2003	0.04	0.25	322	8242	0.04	0.73	-0.56
Apr-02	92	1350	0.07	0.27	302	7924	0.04	4.27	1.6
May-02	79	1184	0.07	0.29	286	8182	0.03	4.69	1.85
Jun-02	22	1566	0.01	0.12	245	7481	0.03	-3.37	-3.05



Checklist #2 - Timely Release Notifications

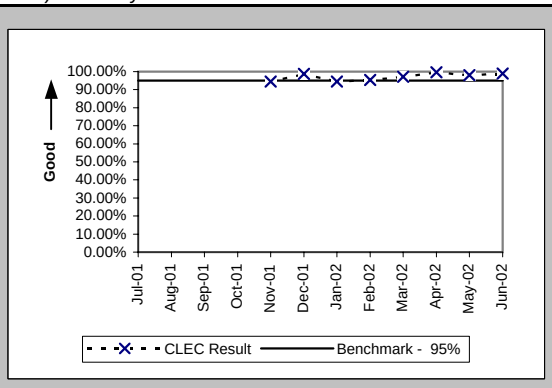
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

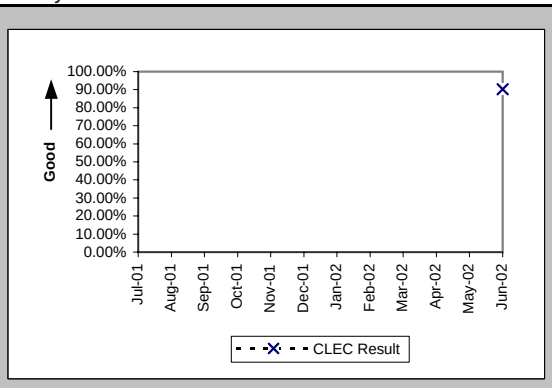
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

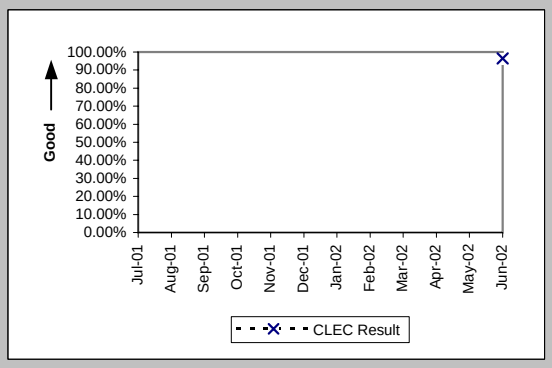


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%

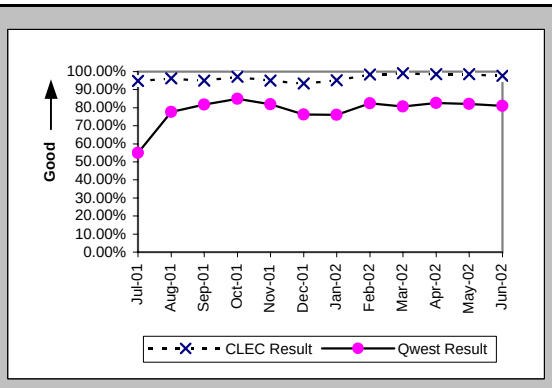


Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%

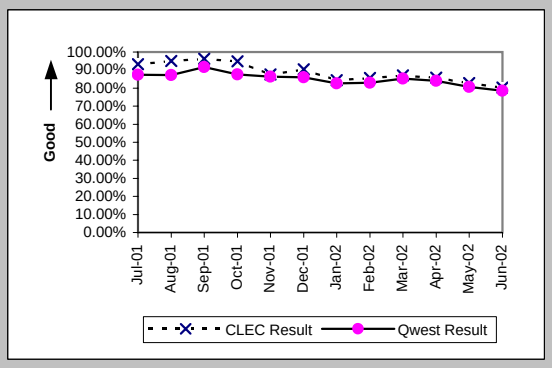


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



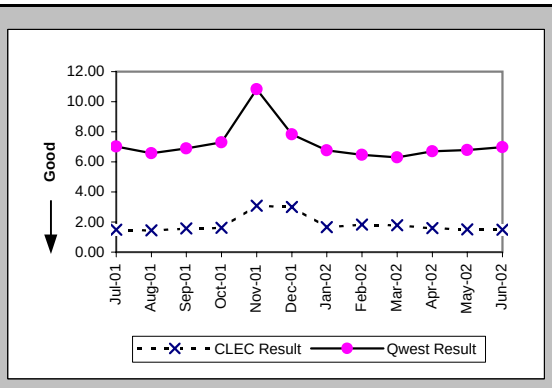
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

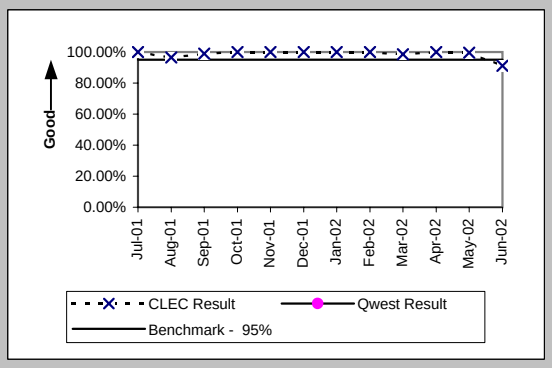
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	324694	218478	1.49	14385071	2045178	7.03
Aug-01	352808	245454	1.44	13918728	2118525	6.57
Sep-01	307287	195921	1.57	10775888	1561622	6.90
Oct-01	356969	221065	1.61	12977288	1777210	7.30
Nov-01	647152	209662	3.09	19484236	1799059	10.83
Dec-01	830928	275977	3.01	13469110	1718866	7.84
Jan-02	715854	434892	1.65	11679770	1725733	6.77
Feb-02	708244	387312	1.83	9301893	1437828	6.47
Mar-02	1973364	1103227	1.79	9100573	1443740	6.30
Apr-02	1838333	1158861	1.59	10487893	1566172	6.70
May-02	1914712	1256599	1.52	10526508	1549723	6.79
Jun-02	1412132	950929	1.49	8273450	1187073	6.97



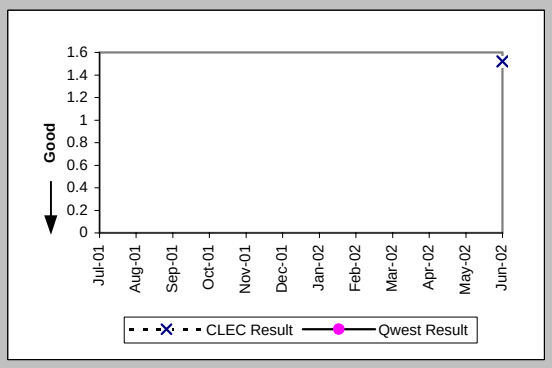
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1857679	1857716	100.00%			
Aug-01	2181079	2261313	96.45%			
Sep-01	1615481	1631316	99.03%			
Oct-01	1962430	1962436	100.00%			
Nov-01	1780073	1780073	100.00%			
Dec-01	1660216	1660237	100.00%			
Jan-02	1675677	1675677	100.00%			
Feb-02	1541152	1541152	100.00%			
Mar-02	1429188	1450132	98.56%			
Apr-02	914637	914644	100.00%			
May-02	838333	842048	99.56%			
Jun-02	710518	779459	91.16%			



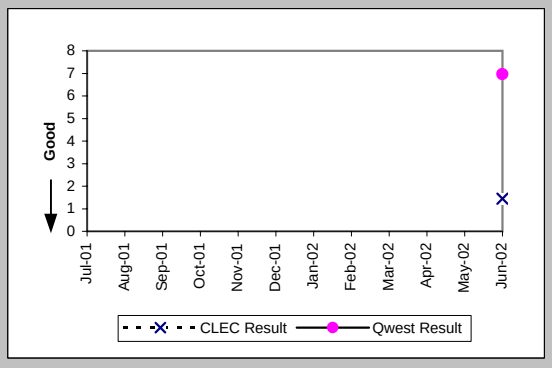
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	789055	518375	1.52			



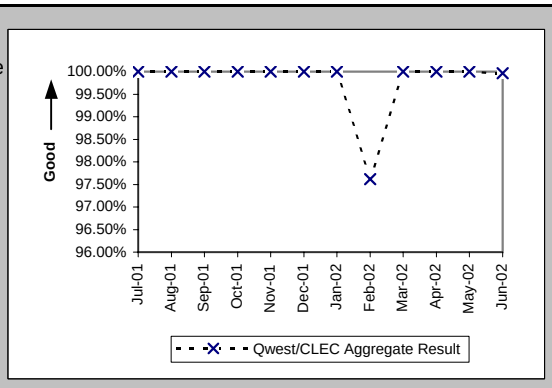
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	623077	432554	1.44	8273450	1187073	6.97



Checklist #2 - Billing

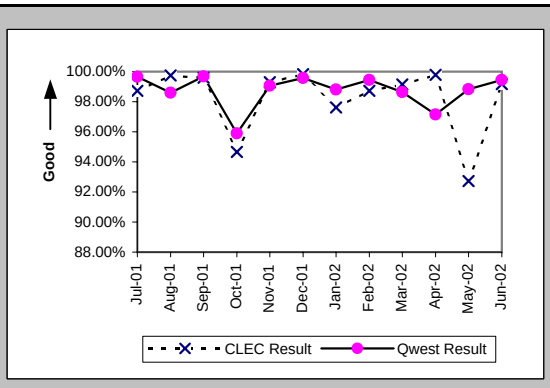
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	2714	2714	100.00%
Aug-01	2816	2816	100.00%
Sep-01	2911	2911	100.00%
Oct-01	2927	2927	100.00%
Nov-01	2941	2941	100.00%
Dec-01	2765	2765	100.00%
Jan-02	2962	2962	100.00%
Feb-02	2870	2940	97.62%
Mar-02	3000	3000	100.00%
Apr-02	3115	3115	100.00%
May-02	3020	3020	100.00%
Jun-02	2770	2771	99.96%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

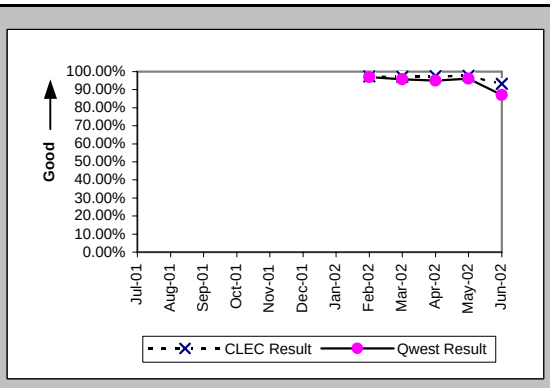
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	913284.37	925081.02	98.72%	11.22%	22677268	22753561	99.66%	153.3	92.2
Aug-01	919563.97	921830.06	99.75%	4.95%	22811989	23134802	98.60%	-92.27	-57.1
Sep-01	1092888.5	1097253.1	99.60%	6.29%	22704147	22777049	99.68%	14.08	7.56
Oct-01	1048492.5	1107670.4	94.66%	22.49%	21217494	22124151	95.90%	64.48	38.2
Nov-01	1240497	1249336.4	99.29%	8.38%	20445071	20639644	99.06%	-26.42	-17.06
Dec-01	1156129.4	1158170.9	99.82%	4.19%	19300536	19381458	99.58%	-39.11	-24.78
Jan-02	904588.13	926642.58	97.62%	15.24%	20689862	20940877	98.80%	102.26	61.17
Feb-02	1030120.4	1043353.6	98.73%	11.19%	21041671	21159748	99.44%	95.08	56.81
Mar-02	982886.06	991303.57	99.15%	9.18%	20623399	20910103	98.63%	-43.67	-27.55
Apr-02	846301.7	848042.44	99.79%	4.53%	20388107	20988054	97.14%	-143.75	-88.39
May-02	789338.75	851317.09	92.72%	25.98%	20280244	20519673	98.83%	514.7	311.91
Jun-02	937071.16	944832.01	99.18%	9.03%	20700490	20815599	99.45%	34.41	19.92



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

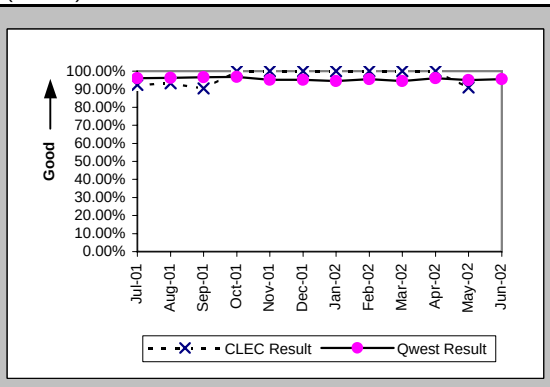
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	4824	4952	97.42%	15.87%	66732	68749	97.07%	-1.41	-1.85
Mar-02	4320	4447	97.14%	16.66%	53359	55722	95.76%	-4.41	-3.68
Apr-02	3189	3268	97.58%	15.36%	53588	56383	95.04%	-6.5	-4.95
May-02	2359	2413	97.76%	14.79%	52375	54511	96.08%	-4.16	-3.53
Jun-02	2636	2828	93.21%	25.16%	47107	54060	87.14%	-9.4	-6.72



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

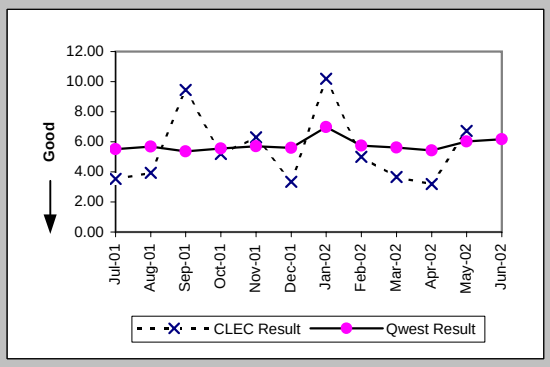
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	13	92.31%	26.65%	1710	1781	96.01%	0.66	-0.6
Aug-01	14	15	93.33%	24.94%	1756	1823	96.32%	0.61	-0.63
Sep-01	19	21	90.48%	29.35%	1254	1298	96.61%	1.31	-0.21
Oct-01	10	10	100.00%	0.00%	1608	1661	96.81%	-0.57	-1.35
Nov-01	7	7	100.00%	0.00%	1377	1446	95.23%	-0.59	-1.36
Dec-01	6	6	100.00%	0.00%	1156	1215	95.14%	-0.55	-1.34
Jan-02	5	5	100.00%	0.00%	1308	1385	94.44%	-0.54	-1.33
Feb-02	2	2	100.00%	0.00%	1069	1119	95.53%	-0.31	-1.19
Mar-02	101	101	100.00%	0.00%	1185	1253	94.57%	-2.32	-2.41
Apr-02	5	5	100.00%	0.00%	1108	1153	96.10%	-0.45	-1.27
May-02	10	11	90.91%	28.75%	1102	1160	95.00%	0.61	-0.63
Jun-02					1050	1098	95.63%		



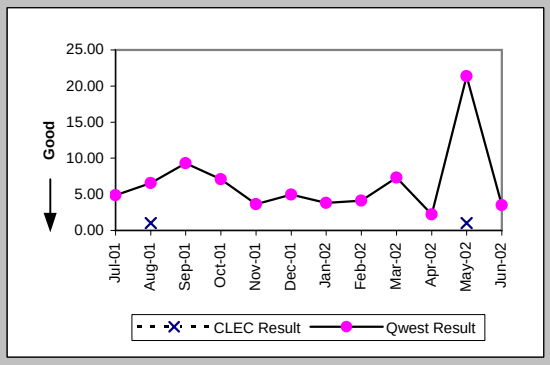
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	13	3.54	2.93	9948	1806	5.51	-1.26	-1.76
Aug-01	59	15	3.93	2.12	10665	1873	5.69	-1.09	-1.66
Sep-01	208	22	9.45	8.97	7161	1333	5.37	2.51	0.53
Oct-01	52	10	5.20	3.36	9346	1680	5.56	-0.18	-1.11
Nov-01	44	7	6.29	8.69	8360	1463	5.71	0.53	-0.68
Dec-01	20	6	3.33	3.56	6889	1233	5.59	-0.89	-1.54
Jan-02	51	5	10.20	9.58	9752	1400	6.97	1.03	-0.37
Feb-02	10	2	5.00	1.41	6460	1125	5.74	-0.2	-1.12
Mar-02	374	102	3.67	1.68	7072	1261	5.61	-3.5	-3.13
Apr-02	16	5	3.20	0.45	6279	1157	5.43	-0.9	-1.55
May-02	74	11	6.73	6.25	7052	1170	6.03	0.54	-0.67
Jun-02					6812	1104	6.17		



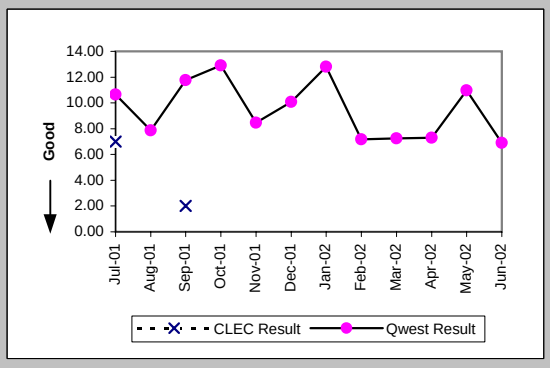
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					132	27	4.89		
Aug-01	1	1	1.00		223	34	6.56	-0.6	-1.37
Sep-01					224	24	9.33		
Oct-01					270	38	7.11		
Nov-01					219	60	3.65		
Dec-01					179	36	4.97		
Jan-02					179	47	3.81		
Feb-02					120	29	4.14		
Mar-02					278	38	7.32		
Apr-02					53	24	2.21		
May-02	1	1	1.00		641	30	21.37	-0.22	-1.13
Jun-02					73	21	3.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

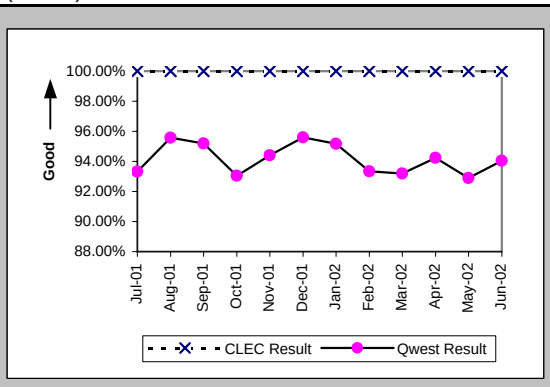
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	1	7.00		500	47	10.64	-0.29	-1.18
Aug-01					307	39	7.87		
Sep-01	4	2	2.00	2.83	247	21	11.76	-1.33	-1.81
Oct-01					310	24	12.92		
Nov-01					220	26	8.46		
Dec-01					282	28	10.07		
Jan-02					384	30	12.80		
Feb-02					158	22	7.18		
Mar-02					225	31	7.26		
Apr-02					146	20	7.30		
May-02					307	28	10.96		
Jun-02					186	27	6.89		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

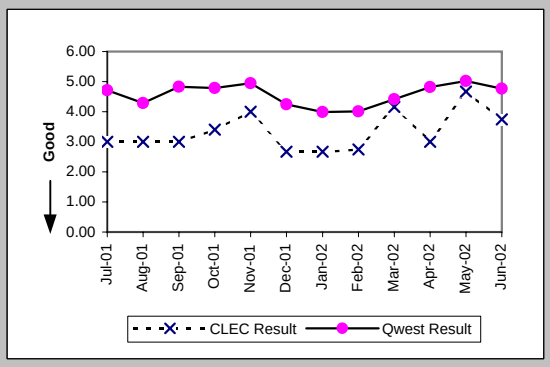
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	852	913	93.32%	-0.38	-1.23
Aug-01	1	1	100.00%	0.00%	1014	1061	95.57%	-0.22	-1.13
Sep-01	1	1	100.00%	0.00%	734	771	95.20%	-0.22	-1.14
Oct-01	5	5	100.00%	0.00%	909	977	93.04%	-0.61	-1.37
Nov-01	3	3	100.00%	0.00%	827	876	94.41%	-0.42	-1.26
Dec-01	3	3	100.00%	0.00%	717	750	95.60%	-0.37	-1.23
Jan-02	6	6	100.00%	0.00%	749	787	95.17%	-0.55	-1.33
Feb-02	4	4	100.00%	0.00%	631	676	93.34%	-0.53	-1.32
Mar-02	76	76	100.00%	0.00%	752	807	93.18%	-2.25	-2.37
Apr-02	4	4	100.00%	0.00%	620	658	94.22%	-0.49	-1.3
May-02	6	6	100.00%	0.00%	692	745	92.89%	-0.68	-1.41
Jun-02	4	4	100.00%	0.00%	616	655	94.05%	-0.5	-1.31



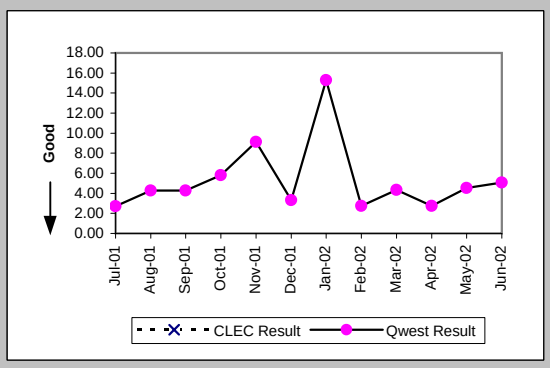
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	2	3.00	0.00	4350	924	4.71	-0.37	-1.22
Aug-01	3	1	3.00		4723	1100	4.29	-0.27	-1.17
Sep-01	3	1	3.00		3814	790	4.83	-0.17	-1.11
Oct-01	17	5	3.40	2.97	4708	983	4.79	-0.46	-1.28
Nov-01	12	3	4.00	1.00	4372	883	4.95	-0.25	-1.15
Dec-01	8	3	2.67	1.15	3207	754	4.25	-0.59	-1.36
Jan-02	16	6	2.67	0.52	3172	795	3.99	-0.72	-1.44
Feb-02	11	4	2.75	0.96	2736	682	4.01	-0.72	-1.44
Mar-02	316	76	4.16	2.13	3586	811	4.42	-0.42	-1.25
Apr-02	12	4	3.00	0.82	3181	660	4.82	-0.7	-1.43
May-02	28	6	4.67	2.07	3752	747	5.02	-0.13	-1.08
Jun-02	15	4	3.75	1.71	3142	659	4.77	-0.32	-1.19



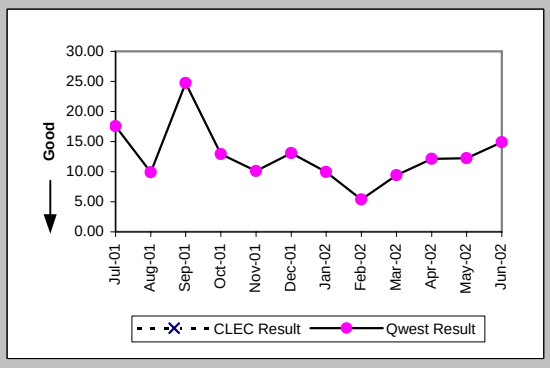
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					54	20	2.70		
Aug-01					64	15	4.27		
Sep-01					77	18	4.28		
Oct-01					64	11	5.82		
Nov-01					210	23	9.13		
Dec-01					43	13	3.31		
Jan-02					352	23	15.30		
Feb-02					74	27	2.74		
Mar-02					100	23	4.35		
Apr-02					47	17	2.76		
May-02					77	17	4.53		
Jun-02					76	15	5.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

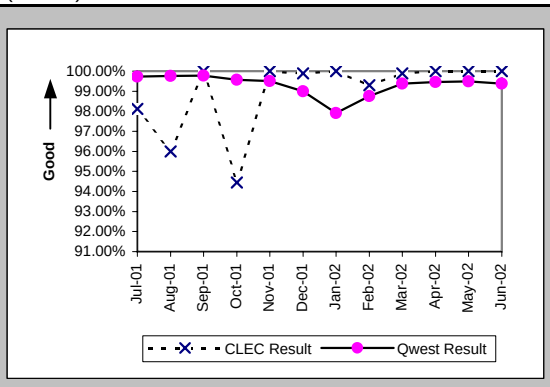
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					773	44	17.57		
Aug-01					326	33	9.88		
Sep-01					593	24	24.71		
Oct-01					764	59	12.95		
Nov-01					334	33	10.12		
Dec-01					262	20	13.10		
Jan-02					159	16	9.94		
Feb-02					97	18	5.39		
Mar-02					302	32	9.44		
Apr-02					255	21	12.14		
May-02					441	36	12.25		
Jun-02					358	24	14.92		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

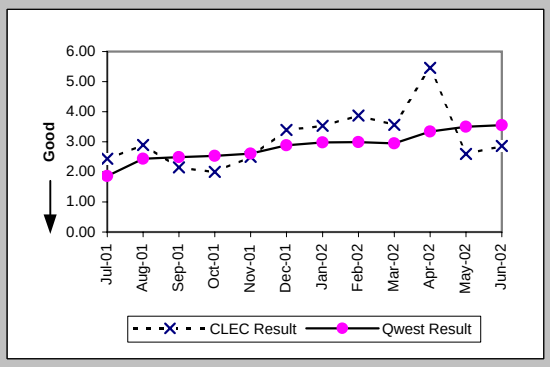
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	52	53	98.11%	13.61%	14902	14943	99.73%	1.46	-0.11
Aug-01	24	25	96.00%	19.60%	5698	5712	99.75%	1.87	0.13
Sep-01	25	25	100.00%	0.00%	3996	4005	99.78%	-0.24	-1.14
Oct-01	17	18	94.44%	22.91%	4382	4401	99.57%	1.76	0.07
Nov-01	8	8	100.00%	0.00%	3863	3882	99.51%	-0.2	-1.12
Dec-01	849	850	99.88%	3.43%	3328	3362	98.99%	-2.33	-2.41
Jan-02	38	38	100.00%	0.00%	3620	3697	97.92%	-0.89	-1.54
Feb-02	141	142	99.30%	8.36%	3647	3693	98.75%	-0.57	-1.35
Mar-02	908	909	99.89%	3.32%	4135	4161	99.38%	-1.78	-2.08
Apr-02	492	492	100.00%	0.00%	3863	3884	99.46%	-1.54	-1.94
May-02	37	37	100.00%	0.00%	4296	4318	99.49%	-0.43	-1.26
Jun-02	44	44	100.00%	0.00%	3863	3887	99.38%	-0.52	-1.32



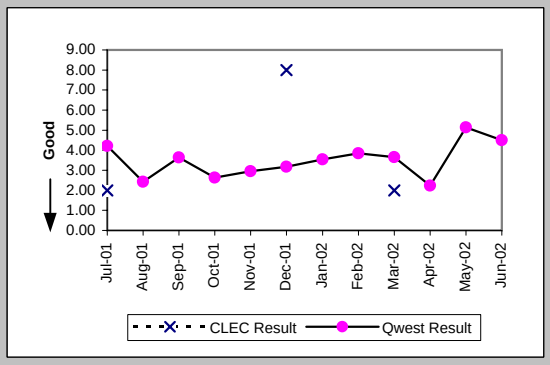
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	110	45	2.44	1.12	22406	12060	1.86	2.26	0.37
Aug-01	55	19	2.89	0.99	10875	4453	2.44	1.75	0.06
Sep-01	43	20	2.15	1.09	8117	3254	2.49	-1.84	-2.12
Oct-01	26	13	2.00	1.35	9024	3563	2.53	-2.09	-2.27
Nov-01	15	6	2.50	0.84	8156	3130	2.61	-0.3	-1.18
Dec-01	2830	834	3.39	0.80	7911	2747	2.88	11.18	5.8
Jan-02	113	32	3.53	0.57	9309	3124	2.98	1.71	0.04
Feb-02	542	140	3.87	0.38	8975	3001	2.99	8.31	4.05
Mar-02	709	199	3.56	1.63	9076	3075	2.95	7.31	3.44
Apr-02	929	170	5.46	2.38	9617	2883	3.34	20.47	11.45
May-02	52	20	2.60	0.88	11170	3190	3.50	-3.13	-2.91
Jun-02	103	36	2.86	0.59	10390	2927	3.55	-3.04	-2.85



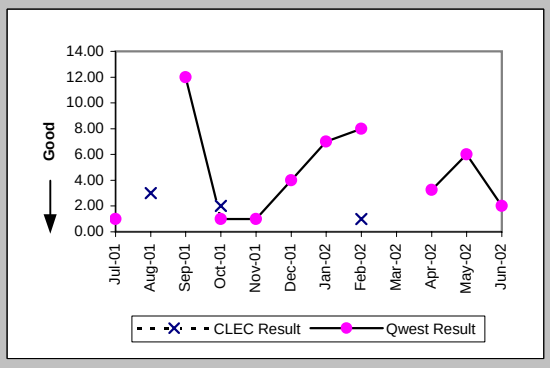
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	1	2.00		169	40	4.22	-0.29	-1.17
Aug-01					34	14	2.43		
Sep-01					40	11	3.64		
Oct-01					50	19	2.63		
Nov-01					59	20	2.95		
Dec-01	8	1	8.00		108	34	3.18	1.33	-0.19
Jan-02					294	83	3.54		
Feb-02					165	43	3.84		
Mar-02	2	1	2.00		95	26	3.65	-0.28	-1.17
Apr-02					38	17	2.24		
May-02					108	21	5.14		
Jun-02					99	22	4.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

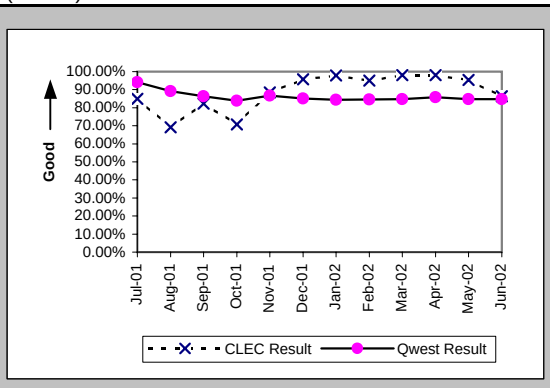
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	1.00		
Aug-01	3	1	3.00						
Sep-01					12	1	12.00		
Oct-01	2	1	2.00		1	1	1.00		
Nov-01					1	1	1.00		
Dec-01					4	1	4.00		
Jan-02					14	2	7.00		
Feb-02	1	1	1.00		24	3	8.00	-2.29	-2.39
Mar-02									
Apr-02					13	4	3.25		
May-02					6	1	6.00		
Jun-02					4	2	2.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

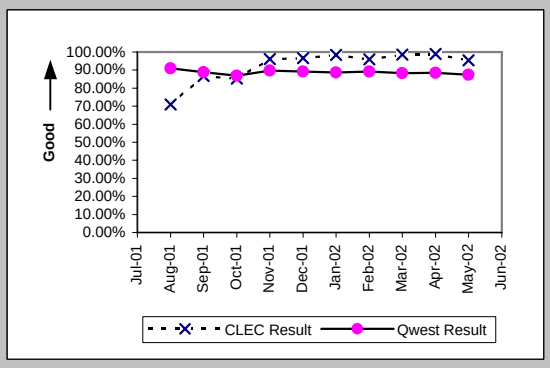
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	86	84.88%	35.82%	20471	21728	94.21%	3.14	0.91
Aug-01	38	55	69.09%	46.21%	11778	13214	89.13%	4.03	1.45
Sep-01	37	45	82.22%	38.23%	6442	7460	86.35%	0.81	-0.51
Oct-01	29	41	70.73%	45.50%	5544	6616	83.80%	2.1	0.28
Nov-01	23	26	88.46%	31.95%	5759	6648	86.63%	-0.27	-1.17
Dec-01	420	439	95.67%	20.35%	4928	5791	85.10%	-6	-4.65
Jan-02	444	454	97.80%	14.68%	4752	5628	84.44%	-7.55	-5.59
Feb-02	94	99	94.95%	21.90%	4826	5703	84.62%	-2.82	-2.72
Mar-02	606	618	98.06%	13.80%	4980	5870	84.84%	-8.72	-6.3
Apr-02	779	794	98.11%	13.61%	5123	5971	85.80%	-9.34	-6.68
May-02	265	278	95.32%	21.11%	5062	5971	84.78%	-4.79	-3.91
Jun-02	44	51	86.27%	34.41%	5042	5945	84.81%	-0.29	-1.18



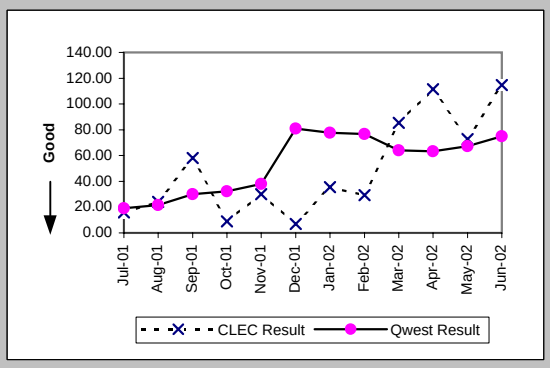
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	39	55	70.91%	45.42%	12020	13214	90.96%	4.25	1.58
Sep-01	39	45	86.67%	33.99%	6626	7460	88.82%	0.49	-0.7
Oct-01	35	41	85.37%	35.34%	5747	6616	86.87%	0.32	-0.8
Nov-01	25	26	96.15%	19.23%	5969	6648	89.79%	-1.07	-1.65
Dec-01	424	439	96.58%	18.17%	5166	5791	89.21%	-4.8	-3.92
Jan-02	447	454	98.46%	12.32%	4994	5628	88.73%	-6.3	-4.83
Feb-02	95	99	95.96%	19.69%	5090	5703	89.25%	-2.14	-2.3
Mar-02	609	618	98.54%	11.98%	5188	5870	88.38%	-7.5	-5.56
Apr-02	785	794	98.87%	10.59%	5285	5971	88.51%	-8.6	-6.23
May-02	265	278	95.32%	21.11%	5215	5971	87.34%	-3.91	-3.38
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

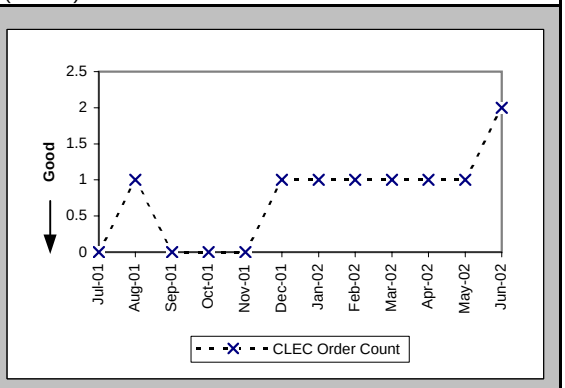
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	1	16.00		2752	144	19.11	-0.13	-1.08
Aug-01	48	2	24.00	21.21	4196	194	21.63	0.15	-0.91
Sep-01	58	1	58.00		5438	181	30.04	0.9	-0.45
Oct-01	9	1	9.00		5312	164	32.39	-0.69	-1.42
Nov-01	30	1	30.00		7067	186	37.99	-0.2	-1.12
Dec-01	21	3	7.00	4.36	14558	180	80.88	-1.17	-1.71
Jan-02	71	2	35.50	0.71	14000	180	77.78	-0.68	-1.41
Feb-02	146	5	29.20	27.66	16090	210	76.62	-1.18	-1.72
Mar-02	171	2	85.50	0.71	14998	234	64.09	0.5	-0.69
Apr-02	223	2	111.50	0.71	15945	252	63.27	0.97	-0.41
May-02	291	4	72.75	74.93	17438	259	67.33	0.3	-0.82
Jun-02	344	3	114.67	82.85	19836	265	74.85	0.78	-0.53



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

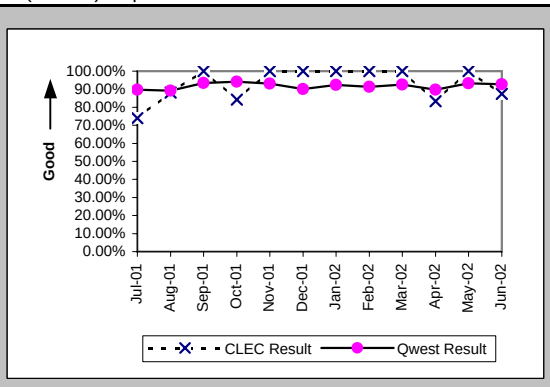
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1
Jun-02	2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

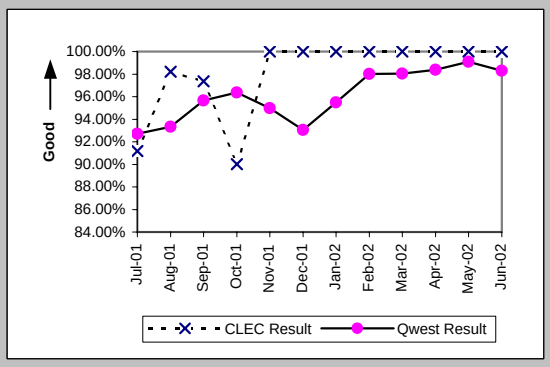
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	23	73.91%	43.91%	2623	2921	89.80%	2.17	0.32
Aug-01	37	42	88.10%	32.38%	2602	2917	89.20%	0.28	-0.83
Sep-01	28	28	100.00%	0.00%	2147	2296	93.51%	-1.39	-1.84
Oct-01	16	19	84.21%	36.46%	2337	2481	94.20%	1.58	-0.04
Nov-01	9	9	100.00%	0.00%	1471	1580	93.10%	-0.81	-1.5
Dec-01	7	7	100.00%	0.00%	1131	1256	90.05%	-0.88	-1.53
Jan-02	4	4	100.00%	0.00%	1278	1384	92.34%	-0.58	-1.35
Feb-02	3	3	100.00%	0.00%	1116	1223	91.25%	-0.54	-1.33
Mar-02	7	7	100.00%	0.00%	1105	1194	92.55%	-0.75	-1.46
Apr-02	5	6	83.33%	37.27%	1479	1650	89.64%	0.51	-0.69
May-02	19	19	100.00%	0.00%	1739	1866	93.19%	-1.17	-1.71
Jun-02	7	8	87.50%	33.07%	1841	1986	92.70%	0.56	-0.66



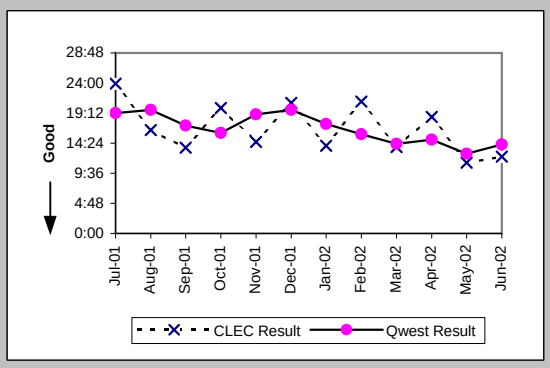
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31	34	91.18%	28.36%	3550	3829	92.71%	0.4	-0.76
Aug-01	55	56	98.21%	13.24%	3588	3844	93.34%	-1.45	-1.88
Sep-01	37	38	97.37%	16.01%	2915	3047	95.67%	-0.51	-1.31
Oct-01	27	30	90.00%	30.00%	3070	3186	96.36%	1.58	-0.04
Nov-01	19	19	100.00%	0.00%	2039	2147	94.97%	-1	-1.61
Dec-01	10	10	100.00%	0.00%	1617	1738	93.04%	-0.86	-1.52
Jan-02	8	8	100.00%	0.00%	1694	1774	95.49%	-0.61	-1.37
Feb-02	4	4	100.00%	0.00%	1576	1608	98.01%	-0.28	-1.17
Mar-02	9	9	100.00%	0.00%	1560	1591	98.05%	-0.42	-1.26
Apr-02	7	7	100.00%	0.00%	2134	2169	98.39%	-0.34	-1.21
May-02	23	23	100.00%	0.00%	2386	2408	99.09%	-0.46	-1.28
Jun-02	10	10	100.00%	0.00%	2504	2547	98.31%	-0.41	-1.25



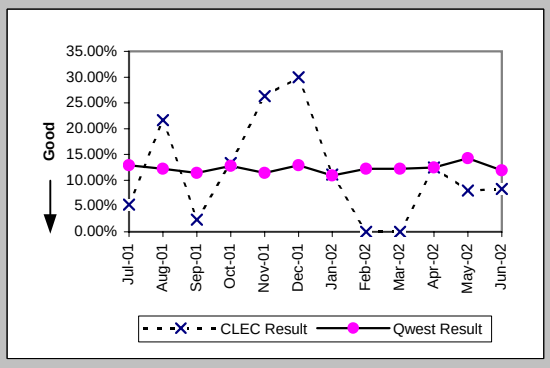
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	811:49	34	23:53	18:43	73465:56	3829	19:11	1.41	-0.14
Aug-01	924:05	56	16:30	12:58	75755:15	3844	19:42	-1.33	-1.81
Sep-01	520:48	38	13:42	12:23	52464:08	3047	17:13	-1.38	-1.84
Oct-01	600:04	30	20:00	14:13	51059:59	3186	16:02	1.3	-0.21
Nov-01	277:14	19	14:35	11:42	40813:25	2147	19:01	-0.84	-1.51
Dec-01	208:24	10	20:50	13:38	34295:20	1738	19:44	0.3	-0.82
Jan-02	112:08	8	14:01	7:45	30948:23	1774	17:27	-0.6	-1.36
Feb-02	84:03	4	21:01	1:56	25495:42	1608	15:51	0.86	-0.48
Mar-02	124:11	9	13:48	7:05	22734:38	1591	14:17	-0.12	-1.07
Apr-02	130:11	7	18:36	15:35	32480:06	2169	14:58	0.82	-0.5
May-02	259:17	23	11:16	8:29	30632:58	2408	12:43	-0.68	-1.41
Jun-02	122:43	10	12:16	9:41	36119:11	2547	14:11	-0.45	-1.27



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

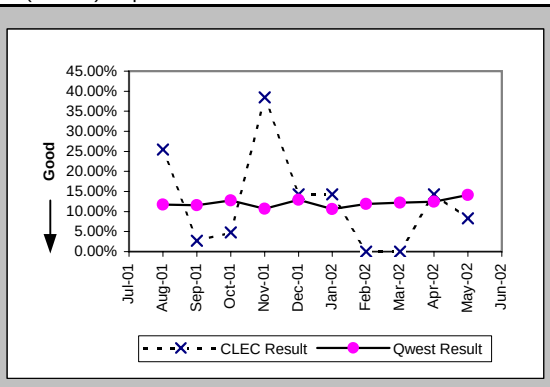
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	38	5.26%	22.33%	545	4213	12.94%	-1.4	-1.85
Aug-01	13	60	21.67%	41.20%	516	4217	12.24%	2.05	0.25
Sep-01	1	42	2.38%	15.25%	362	3162	11.45%	-1.83	-2.11
Oct-01	4	30	13.33%	33.99%	419	3285	12.75%	0.15	-0.91
Nov-01	5	19	26.32%	44.03%	254	2219	11.45%	1.8	0.09
Dec-01	3	10	30.00%	45.83%	237	1837	12.90%	1.42	-0.14
Jan-02	1	9	11.11%	31.43%	202	1846	10.94%	0.1	-0.94
Feb-02	0	5	0.00%	0.00%	204	1671	12.21%	-0.83	-1.51
Mar-02	0	9	0.00%	0.00%	204	1667	12.24%	-1.12	-1.68
Apr-02	1	8	12.50%	33.07%	282	2265	12.45%	0.09	-0.95
May-02	2	25	8.00%	27.13%	358	2505	14.29%	-0.89	-1.54
Jun-02	1	12	8.33%	27.64%	317	2659	11.92%	-0.38	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

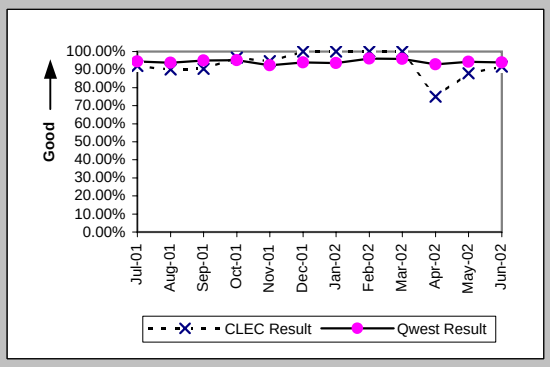
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13	51	25.49%	43.58%	442	3773	11.71%	2.71	0.65
Sep-01	1	37	2.70%	16.22%	326	2819	11.56%	-1.67	-2.02
Oct-01	1	21	4.76%	21.30%	370	2903	12.75%	-1.09	-1.66
Nov-01	5	13	38.46%	48.65%	209	1957	10.68%	2.6	0.58
Dec-01	1	7	14.29%	34.99%	211	1630	12.94%	0.18	-0.89
Jan-02	1	7	14.29%	34.99%	170	1604	10.60%	0.36	-0.78
Feb-02	0	4	0.00%	0.00%	177	1487	11.90%	-0.73	-1.45
Mar-02	0	7	0.00%	0.00%	181	1478	12.25%	-0.99	-1.6
Apr-02	1	7	14.29%	34.99%	261	2101	12.42%	0.22	-0.87
May-02	2	24	8.33%	27.64%	331	2348	14.10%	-0.81	-1.49
Jun-02									



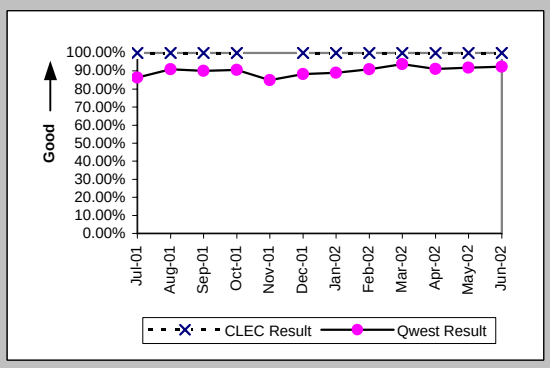
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	38	92.11%	26.97%	3983	4213	94.54%	0.68	-0.59
Aug-01	54	60	90.00%	30.00%	3956	4217	93.81%	1.17	-0.29
Sep-01	38	42	90.48%	29.35%	3007	3162	95.10%	1.28	-0.22
Oct-01	29	30	96.67%	17.95%	3130	3285	95.28%	-0.36	-1.22
Nov-01	18	19	94.74%	22.33%	2049	2219	92.34%	-0.39	-1.24
Dec-01	10	10	100.00%	0.00%	1727	1837	94.01%	-0.8	-1.48
Jan-02	9	9	100.00%	0.00%	1728	1846	93.61%	-0.78	-1.48
Feb-02	5	5	100.00%	0.00%	1606	1671	96.11%	-0.45	-1.27
Mar-02	9	9	100.00%	0.00%	1600	1667	95.98%	-0.61	-1.37
Apr-02	6	8	75.00%	43.30%	2103	2265	92.85%	1.55	-0.06
May-02	22	25	88.00%	32.50%	2364	2505	94.37%	1.25	-0.24
Jun-02	11	12	91.67%	27.64%	2498	2659	93.95%	0.39	-0.77



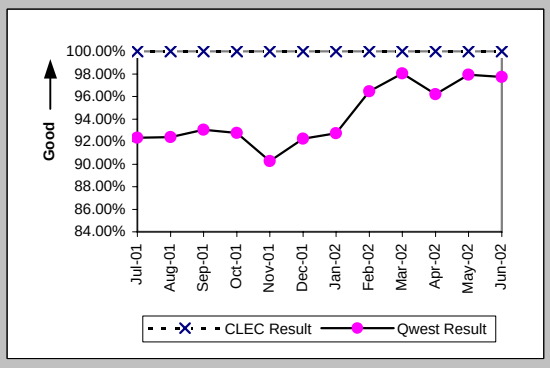
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	1383	1601	86.38%	-0.69	-1.42
Aug-01	5	5	100.00%	0.00%	1270	1395	91.04%	-0.7	-1.43
Sep-01	3	3	100.00%	0.00%	1151	1279	89.99%	-0.58	-1.35
Oct-01	2	2	100.00%	0.00%	812	896	90.63%	-0.45	-1.28
Nov-01					794	934	85.01%		
Dec-01	4	4	100.00%	0.00%	629	712	88.34%	-0.72	-1.44
Jan-02	4	4	100.00%	0.00%	498	560	88.93%	-0.7	-1.43
Feb-02	9	9	100.00%	0.00%	525	577	90.99%	-0.94	-1.57
Mar-02	5	5	100.00%	0.00%	617	658	93.77%	-0.57	-1.35
Apr-02	12	12	100.00%	0.00%	801	879	91.13%	-1.07	-1.65
May-02	11	11	100.00%	0.00%	837	911	91.88%	-0.98	-1.6
Jun-02	5	5	100.00%	0.00%	925	1001	92.41%	-0.64	-1.39



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

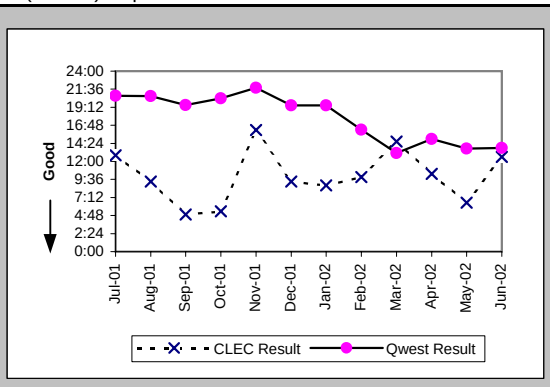
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	2060	2231	92.34%	-0.58	-1.35
Aug-01	8	8	100.00%	0.00%	1933	2092	92.40%	-0.81	-1.49
Sep-01	3	3	100.00%	0.00%	1754	1885	93.05%	-0.47	-1.29
Oct-01	2	2	100.00%	0.00%	1296	1397	92.77%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	1252	1387	90.27%	-0.33	-1.2
Dec-01	5	5	100.00%	0.00%	965	1046	92.26%	-0.65	-1.39
Jan-02	4	4	100.00%	0.00%	792	854	92.74%	-0.56	-1.34
Feb-02	9	9	100.00%	0.00%	818	848	96.46%	-0.57	-1.35
Mar-02	5	5	100.00%	0.00%	907	925	98.05%	-0.31	-1.19
Apr-02	15	15	100.00%	0.00%	1217	1265	96.21%	-0.76	-1.46
May-02	14	14	100.00%	0.00%	1278	1305	97.93%	-0.54	-1.33
Jun-02	9	9	100.00%	0.00%	1381	1413	97.74%	-0.46	-1.28



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

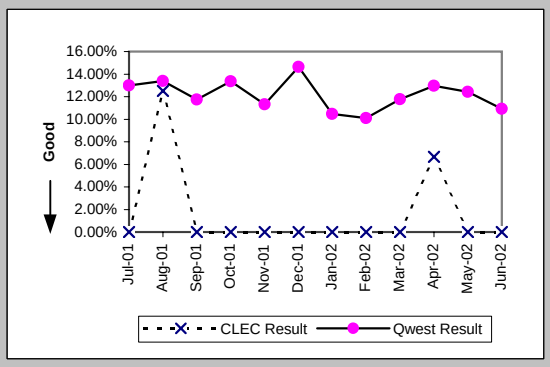
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51:12	4	12:48	7:48	46271:35	2231	20:44	-0.88	-1.54
Aug-01	74:22	8	9:18	8:56	43317:37	2092	20:42	-1.59	-1.96
Sep-01	14:51	3	4:57	1:45	36711:34	1885	19:29	-1.39	-1.84
Oct-01	10:45	2	5:22	2:31	28492:31	1397	20:24	-1.09	-1.66
Nov-01	16:09	1	16:09		30202:48	1387	21:47	-0.27	-1.17
Dec-01	46:38	5	9:20	6:20	20342:04	1046	19:27	-1.15	-1.7
Jan-02	35:16	4	8:49	9:16	16627:31	854	19:28	-1.1	-1.67
Feb-02	89:26	9	9:56	8:31	13745:50	848	16:13	-1.23	-1.75
Mar-02	73:12	5	14:38	7:52	12137:27	925	13:07	0.52	-0.68
Apr-02	155:20	15	10:21	9:21	18931:53	1265	14:58	-1.24	-1.76
May-02	91:12	14	6:31	5:32	17884:29	1305	13:42	-2.22	-2.35
Jun-02	113:17	9	12:35	9:22	19492:03	1413	13:48	-0.29	-1.18



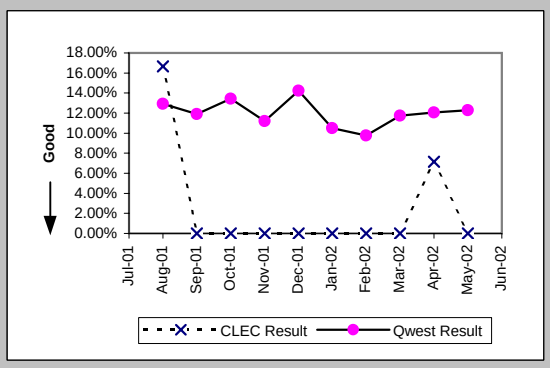
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4	0.00%	0.00%	305	2348	12.99%	-0.77	-1.47
Aug-01	1	8	12.50%	33.07%	302	2254	13.40%	-0.07	-1.05
Sep-01	0	3	0.00%	0.00%	226	1925	11.74%	-0.63	-1.38
Oct-01	0	2	0.00%	0.00%	190	1421	13.37%	-0.56	-1.34
Nov-01	0	1	0.00%	0.00%	161	1423	11.31%	-0.36	-1.22
Dec-01	0	5	0.00%	0.00%	156	1066	14.63%	-0.92	-1.56
Jan-02	0	4	0.00%	0.00%	91	869	10.47%	-0.68	-1.41
Feb-02	0	10	0.00%	0.00%	87	862	10.09%	-1.05	-1.64
Mar-02	0	5	0.00%	0.00%	111	942	11.78%	-0.82	-1.5
Apr-02	1	15	6.67%	24.94%	166	1281	12.96%	-0.72	-1.44
May-02	0	14	0.00%	0.00%	165	1328	12.42%	-1.4	-1.85
Jun-02	0	9	0.00%	0.00%	157	1437	10.93%	-1.05	-1.64



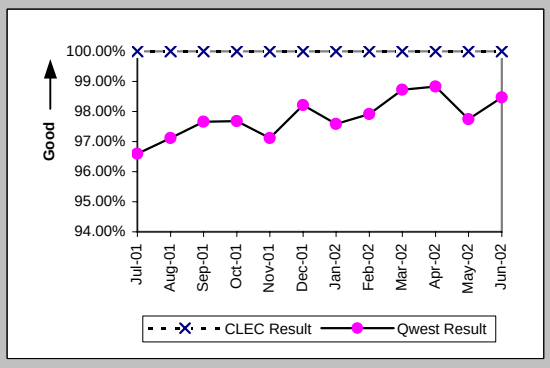
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	6	16.67%	37.27%	255	1971	12.94%	0.32	-0.81
Sep-01	0	3	0.00%	0.00%	203	1706	11.90%	-0.64	-1.39
Oct-01	0	2	0.00%	0.00%	166	1236	13.43%	-0.56	-1.34
Nov-01	0	1	0.00%	0.00%	138	1233	11.19%	-0.35	-1.22
Dec-01	0	4	0.00%	0.00%	138	970	14.23%	-0.81	-1.49
Jan-02	0	4	0.00%	0.00%	79	753	10.49%	-0.68	-1.42
Feb-02	0	10	0.00%	0.00%	73	747	9.77%	-1.03	-1.63
Mar-02	0	5	0.00%	0.00%	99	843	11.74%	-0.81	-1.49
Apr-02	1	14	7.14%	25.75%	140	1161	12.06%	-0.56	-1.34
May-02	0	12	0.00%	0.00%	152	1236	12.30%	-1.29	-1.78
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

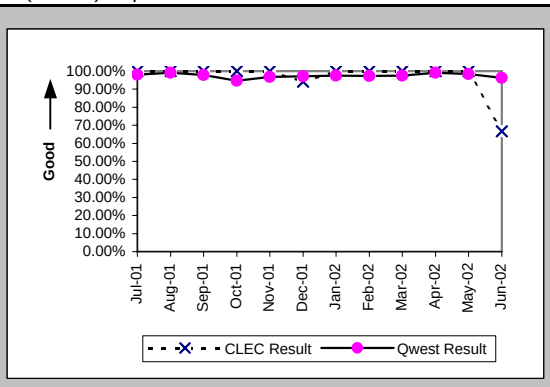
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	2268	2348	96.59%	-0.38	-1.23
Aug-01	8	8	100.00%	0.00%	2189	2254	97.12%	-0.49	-1.3
Sep-01	3	3	100.00%	0.00%	1880	1925	97.66%	-0.27	-1.16
Oct-01	2	2	100.00%	0.00%	1388	1421	97.68%	-0.22	-1.13
Nov-01	1	1	100.00%	0.00%	1382	1423	97.12%	-0.17	-1.1
Dec-01	5	5	100.00%	0.00%	1047	1066	98.22%	-0.3	-1.18
Jan-02	4	4	100.00%	0.00%	848	869	97.58%	-0.31	-1.19
Feb-02	10	10	100.00%	0.00%	844	862	97.91%	-0.46	-1.28
Mar-02	5	5	100.00%	0.00%	930	942	98.73%	-0.25	-1.15
Apr-02	15	15	100.00%	0.00%	1266	1281	98.83%	-0.42	-1.25
May-02	14	14	100.00%	0.00%	1298	1328	97.74%	-0.57	-1.34
Jun-02	9	9	100.00%	0.00%	1415	1437	98.47%	-0.37	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

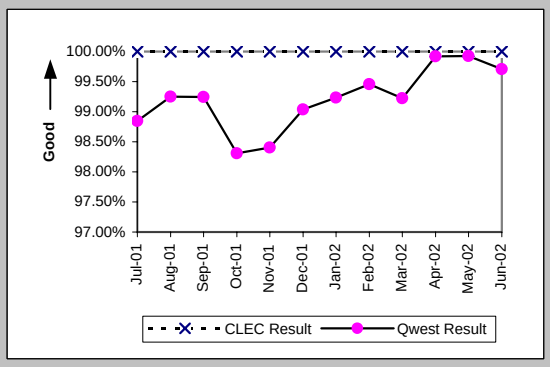
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	683	697	97.99%	-0.35	-1.21
Aug-01	14	14	100.00%	0.00%	694	700	99.14%	-0.34	-1.21
Sep-01	9	9	100.00%	0.00%	409	418	97.85%	-0.44	-1.27
Oct-01	4	4	100.00%	0.00%	493	521	94.63%	-0.47	-1.29
Nov-01	7	7	100.00%	0.00%	592	612	96.73%	-0.48	-1.29
Dec-01	16	17	94.12%	23.53%	629	647	97.22%	0.7	-0.57
Jan-02	3	3	100.00%	0.00%	567	581	97.59%	-0.27	-1.17
Feb-02	8	8	100.00%	0.00%	564	579	97.41%	-0.46	-1.28
Mar-02	4	4	100.00%	0.00%	552	566	97.53%	-0.32	-1.19
Apr-02	6	6	100.00%	0.00%	535	540	99.07%	-0.24	-1.14
May-02	7	7	100.00%	0.00%	652	663	98.34%	-0.34	-1.21
Jun-02	2	3	66.67%	47.14%	432	449	96.21%	1.58	-0.04



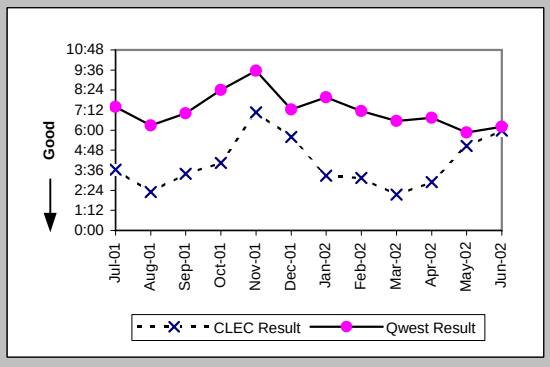
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	30	100.00%	0.00%	1282	1297	98.84%	-0.59	-1.36
Aug-01	29	29	100.00%	0.00%	1319	1329	99.25%	-0.46	-1.28
Sep-01	13	13	100.00%	0.00%	921	928	99.25%	-0.31	-1.19
Oct-01	33	33	100.00%	0.00%	1103	1122	98.31%	-0.74	-1.45
Nov-01	16	16	100.00%	0.00%	1235	1255	98.41%	-0.51	-1.31
Dec-01	30	30	100.00%	0.00%	1444	1458	99.04%	-0.53	-1.32
Jan-02	17	17	100.00%	0.00%	1296	1306	99.23%	-0.36	-1.22
Feb-02	27	27	100.00%	0.00%	1286	1293	99.46%	-0.38	-1.23
Mar-02	20	20	100.00%	0.00%	1282	1292	99.23%	-0.39	-1.24
Apr-02	25	25	100.00%	0.00%	1237	1238	99.92%	-0.14	-1.09
May-02	12	12	100.00%	0.00%	1298	1299	99.92%	-0.1	-1.06
Jun-02	9	9	100.00%	0.00%	1023	1026	99.71%	-0.16	-1.1



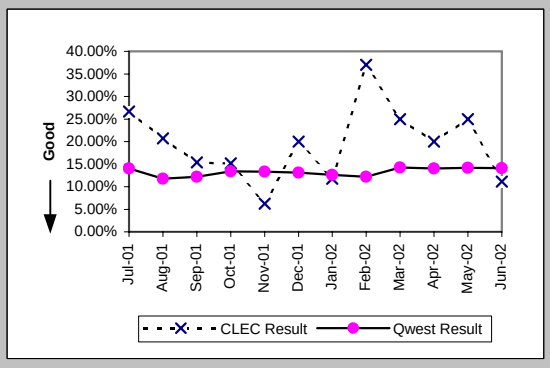
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	108:49	30	3:38	5:50	9590:14	1297	7:24	-1.9	-2.15
Aug-01	66:35	29	2:18	1:59	8347:58	1329	6:17	-2.33	-2.42
Sep-01	43:57	13	3:23	4:43	6492:47	928	7:00	-1.33	-1.81
Oct-01	133:43	33	4:03	6:02	9419:10	1122	8:24	-2.13	-2.29
Nov-01	113:09	16	7:04	10:27	11976:56	1255	9:33	-0.78	-1.47
Dec-01	167:19	30	5:35	7:06	10556:42	1458	7:14	-0.86	-1.52
Jan-02	55:25	17	3:16	4:40	10411:59	1306	7:58	-1.51	-1.92
Feb-02	85:02	27	3:09	5:11	9219:07	1293	7:08	-2.06	-2.25
Mar-02	43:06	20	2:09	3:20	8465:50	1292	6:33	-1.85	-2.12
Apr-02	71:54	25	2:53	5:27	8334:28	1238	6:44	-2.39	-2.45
May-02	60:41	12	5:03	5:53	7626:12	1299	5:52	-0.38	-1.23
Jun-02	53:42	9	5:58	9:50	6360:26	1026	6:12	-0.08	-1.05



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

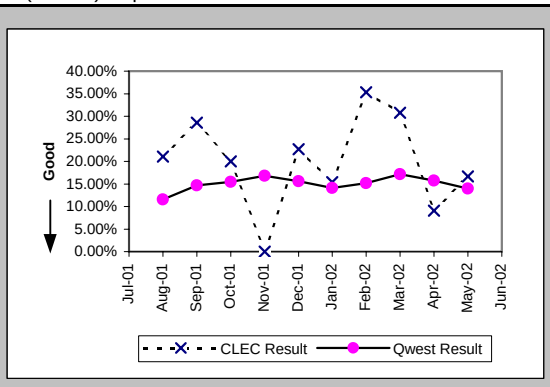
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	30	26.67%	44.22%	182	1297	14.03%	1.81	0.1
Aug-01	6	29	20.69%	40.51%	156	1329	11.74%	1.39	-0.16
Sep-01	2	13	15.38%	36.08%	113	928	12.18%	0.39	-0.76
Oct-01	5	33	15.15%	35.86%	150	1122	13.37%	0.33	-0.8
Nov-01	1	16	6.25%	24.21%	167	1255	13.31%	-0.83	-1.5
Dec-01	6	30	20.00%	40.00%	191	1458	13.10%	1.08	-0.35
Jan-02	2	17	11.76%	32.22%	165	1306	12.63%	-0.11	-1.07
Feb-02	10	27	37.04%	48.29%	158	1293	12.22%	3.27	0.99
Mar-02	5	20	25.00%	43.30%	184	1292	14.24%	1.29	-0.22
Apr-02	5	25	20.00%	40.00%	174	1238	14.05%	0.84	-0.49
May-02	3	12	25.00%	43.30%	184	1299	14.16%	1.01	-0.38
Jun-02	1	9	11.11%	31.43%	145	1026	14.13%	-0.26	-1.16



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

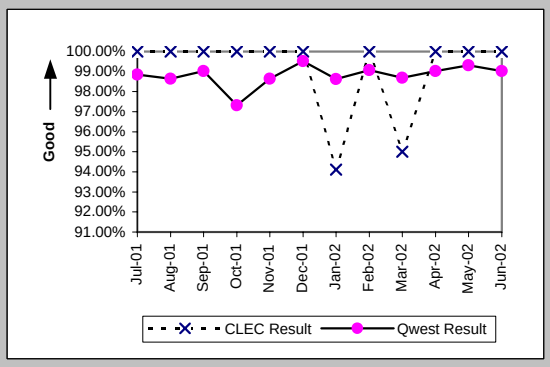
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	19	21.05%	40.77%	78	674	11.57%	1.19	-0.28
Sep-01	2	7	28.57%	45.18%	56	382	14.66%	0.94	-0.43
Oct-01	4	20	20.00%	40.00%	77	498	15.46%	0.57	-0.66
Nov-01	0	9	0.00%	0.00%	82	487	16.84%	-1.34	-1.81
Dec-01	5	22	22.73%	41.91%	82	526	15.59%	0.89	-0.46
Jan-02	2	13	15.38%	36.08%	70	496	14.11%	0.18	-0.89
Feb-02	6	17	35.29%	47.79%	65	428	15.19%	2	0.22
Mar-02	4	13	30.77%	46.15%	79	461	17.14%	1.2	-0.27
Apr-02	1	11	9.09%	28.75%	81	514	15.76%	-0.6	-1.37
May-02	1	6	16.67%	37.27%	89	637	13.97%	0.24	-0.86
Jun-02									



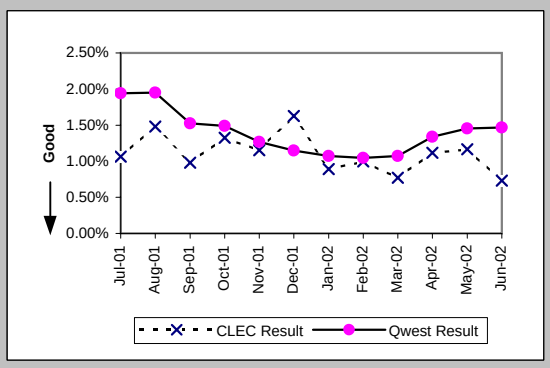
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	30	100.00%	0.00%	1282	1297	98.84%	-0.59	-1.36
Aug-01	29	29	100.00%	0.00%	1311	1329	98.65%	-0.62	-1.38
Sep-01	13	13	100.00%	0.00%	919	928	99.03%	-0.35	-1.22
Oct-01	33	33	100.00%	0.00%	1092	1122	97.33%	-0.94	-1.57
Nov-01	16	16	100.00%	0.00%	1238	1255	98.65%	-0.47	-1.28
Dec-01	30	30	100.00%	0.00%	1451	1458	99.52%	-0.38	-1.23
Jan-02	16	17	94.12%	23.53%	1288	1306	98.62%	1.18	-0.28
Feb-02	27	27	100.00%	0.00%	1281	1293	99.07%	-0.5	-1.3
Mar-02	19	20	95.00%	21.79%	1275	1292	98.68%	1.1	-0.33
Apr-02	25	25	100.00%	0.00%	1226	1238	99.03%	-0.49	-1.3
May-02	12	12	100.00%	0.00%	1290	1299	99.31%	-0.29	-1.18
Jun-02	9	9	100.00%	0.00%	1016	1026	99.03%	-0.3	-1.18



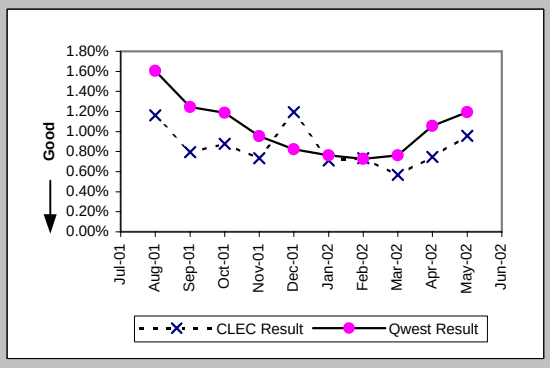
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	72	6765	1.06%	10.26%	7858	404809	1.94%	-5.18	-4.15
Aug-01	97	6542	1.48%	12.09%	7800	399893	1.95%	-2.71	-2.65
Sep-01	58	5911	0.98%	9.86%	6015	394747	1.52%	-3.38	-3.05
Oct-01	65	4906	1.32%	11.43%	5828	390905	1.49%	-0.95	-1.58
Nov-01	36	3128	1.15%	10.67%	4897	385619	1.27%	-0.59	-1.36
Dec-01	45	2767	1.63%	12.65%	4361	379575	1.15%	2.35	0.43
Jan-02	30	3369	0.89%	9.39%	4021	374468	1.07%	-1.03	-1.62
Feb-02	42	4216	1.00%	9.93%	3826	365309	1.05%	-0.32	-1.2
Mar-02	34	4401	0.77%	8.76%	3901	364423	1.07%	-1.91	-2.16
Apr-02	48	4292	1.12%	10.52%	4784	357203	1.34%	-1.25	-1.76
May-02	51	4382	1.16%	10.73%	5132	353493	1.45%	-1.58	-1.96
Jun-02	30	4102	0.73%	8.52%	5122	348729	1.47%	-3.9	-3.37



Trouble Rate (Percent) (MR-8*) (Parity)

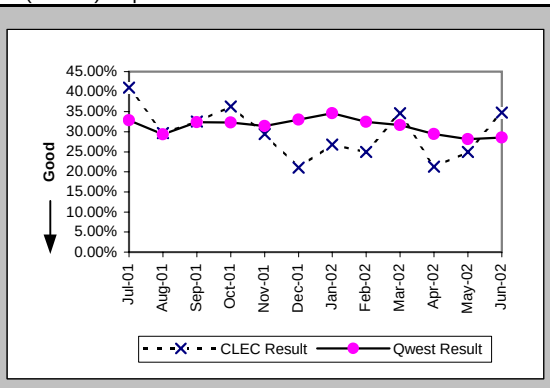
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	76	6542	1.16%	10.72%	6418	399893	1.60%	-2.83	-2.72
Sep-01	47	5911	0.80%	8.88%	4907	394747	1.24%	-3.09	-2.88
Oct-01	43	4906	0.88%	9.32%	4637	390905	1.19%	-1.99	-2.21
Nov-01	23	3128	0.74%	8.54%	3677	385619	0.95%	-1.25	-1.76
Dec-01	33	2767	1.19%	10.86%	3126	379575	0.82%	2.14	0.3
Jan-02	24	3369	0.71%	8.41%	2853	374468	0.76%	-0.33	-1.2
Feb-02	31	4216	0.74%	8.54%	2662	365309	0.73%	0.05	-0.97
Mar-02	25	4401	0.57%	7.52%	2782	364423	0.76%	-1.48	-1.9
Apr-02	32	4292	0.75%	8.60%	3776	357203	1.06%	-1.98	-2.21
May-02	42	4382	0.96%	9.74%	4221	353493	1.19%	-1.43	-1.87
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

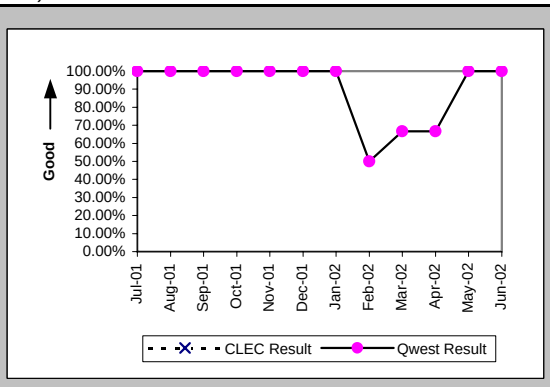
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50	122	40.98%	49.18%	3844	11702	32.85%	1.87	0.14
Aug-01	41	138	29.71%	45.70%	3241	11041	29.35%	0.1	-0.94
Sep-01	28	86	32.56%	46.86%	2883	8898	32.40%	0.04	-0.97
Oct-01	37	102	36.27%	48.08%	2783	8611	32.32%	0.85	-0.48
Nov-01	15	51	29.41%	45.56%	2242	7139	31.41%	-0.31	-1.19
Dec-01	12	57	21.05%	40.77%	2149	6510	33.01%	-1.91	-2.16
Jan-02	11	41	26.83%	44.31%	2127	6148	34.60%	-1.04	-1.63
Feb-02	14	56	25.00%	43.30%	1837	5663	32.44%	-1.18	-1.72
Mar-02	18	52	34.62%	47.57%	1808	5709	31.67%	0.46	-0.72
Apr-02	13	61	21.31%	40.95%	1993	6777	29.41%	-1.38	-1.84
May-02	17	68	25.00%	43.30%	2016	7148	28.20%	-0.58	-1.36
Jun-02	16	46	34.78%	47.63%	2049	7171	28.57%	0.93	-0.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

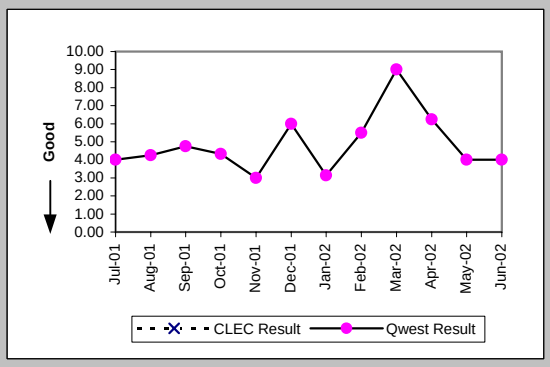
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					8	8	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02					7	7	100.00%		
Feb-02					1	2	50.00%		
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02					6	6	100.00%		
Jun-02					1	1	100.00%		



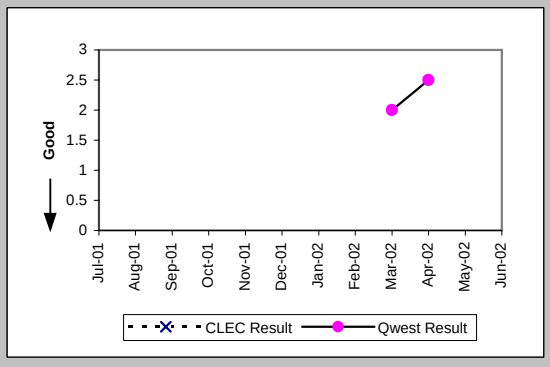
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	3	4.00		
Aug-01					34	8	4.25		
Sep-01					19	4	4.75		
Oct-01					13	3	4.33		
Nov-01					6	2	3.00		
Dec-01					6	1	6.00		
Jan-02					22	7	3.14		
Feb-02					11	2	5.50		
Mar-02					27	3	9.00		
Apr-02					25	4	6.25		
May-02					24	6	4.00		
Jun-02					4	1	4.00		



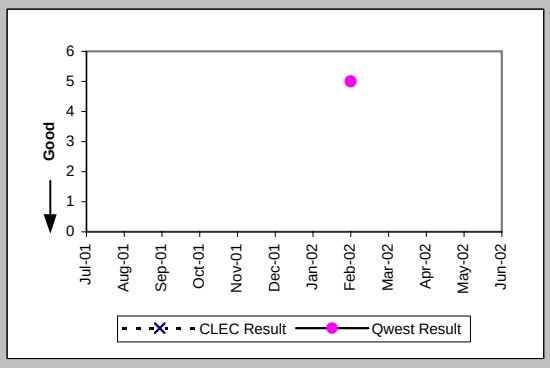
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					2	1	2.00		
Apr-02					5	2	2.50		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

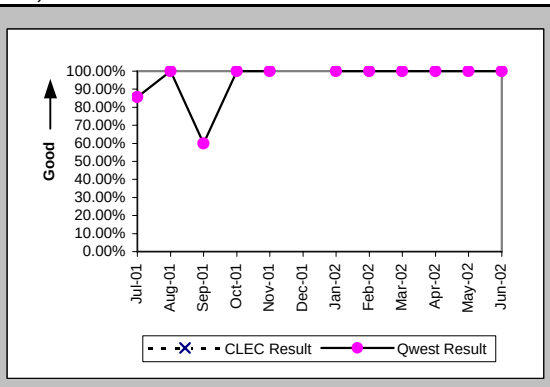
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

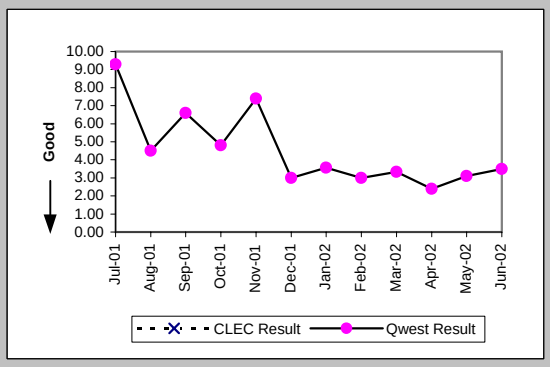
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					2	2	100.00%		
Sep-01					3	5	60.00%		
Oct-01					5	5	100.00%		
Nov-01					5	5	100.00%		
Dec-01									
Jan-02					6	6	100.00%		
Feb-02					1	1	100.00%		
Mar-02					3	3	100.00%		
Apr-02					4	4	100.00%		
May-02					9	9	100.00%		
Jun-02					6	6	100.00%		



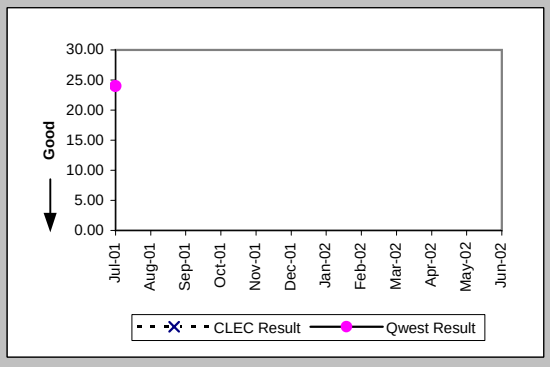
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	7	9.29		
Aug-01					9	2	4.50		
Sep-01					33	5	6.60		
Oct-01					24	5	4.80		
Nov-01					37	5	7.40		
Dec-01					3	1	3.00		
Jan-02					25	7	3.57		
Feb-02					3	1	3.00		
Mar-02					10	3	3.33		
Apr-02					12	5	2.40		
May-02					31	10	3.10		
Jun-02					21	6	3.50		



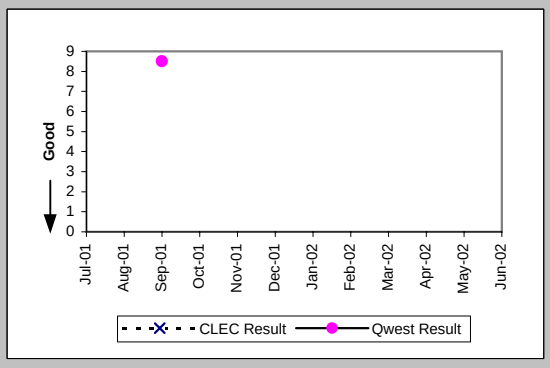
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	1	24.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

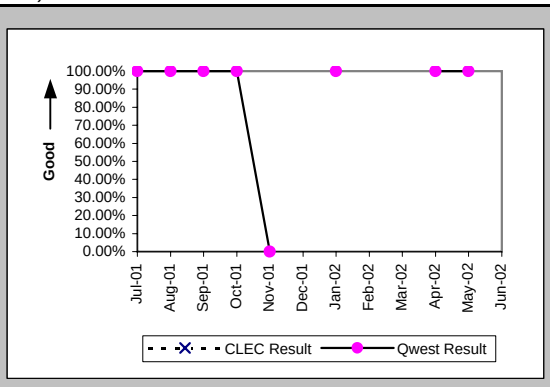
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					17	2	8.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

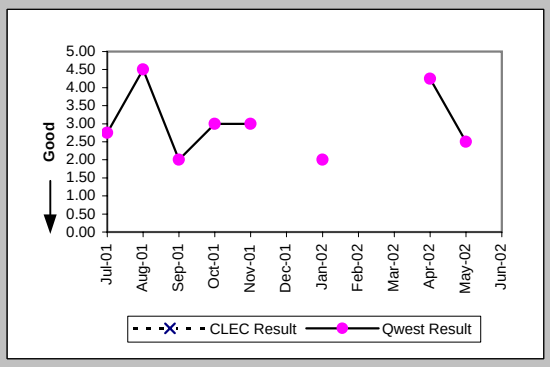
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		
Oct-01					1	1	100.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					3	3	100.00%		
Feb-02									
Mar-02									
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02									



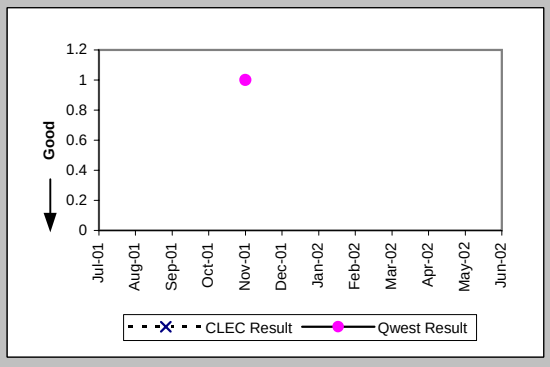
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	8	2.75		
Aug-01					18	4	4.50		
Sep-01					4	2	2.00		
Oct-01					3	1	3.00		
Nov-01					3	1	3.00		
Dec-01									
Jan-02					6	3	2.00		
Feb-02									
Mar-02									
Apr-02					17	4	4.25		
May-02					5	2	2.50		
Jun-02									



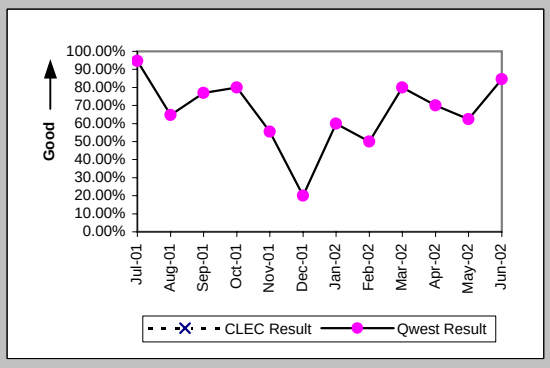
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

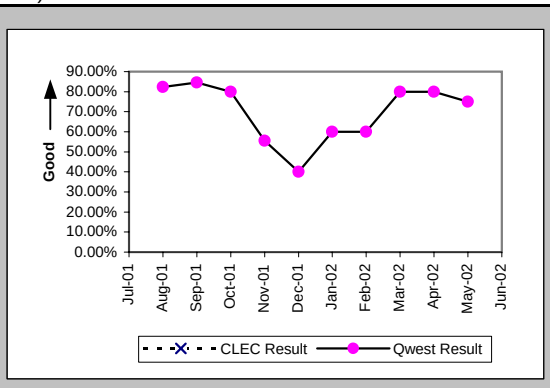
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					71	75	94.67%		
Aug-01					11	17	64.71%		
Sep-01					10	13	76.92%		
Oct-01					8	10	80.00%		
Nov-01					5	9	55.56%		
Dec-01					1	5	20.00%		
Jan-02					6	10	60.00%		
Feb-02					5	10	50.00%		
Mar-02					4	5	80.00%		
Apr-02					7	10	70.00%		
May-02					10	16	62.50%		
Jun-02					11	13	84.62%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

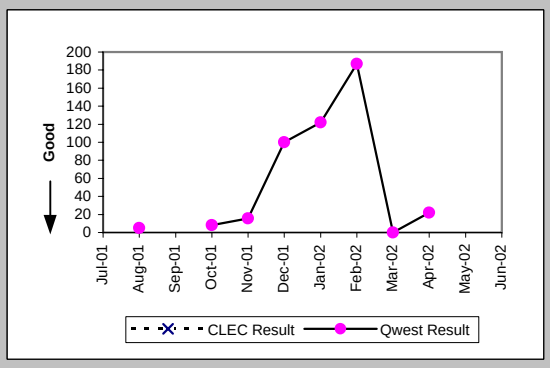
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	17	82.35%		
Sep-01					11	13	84.62%		
Oct-01					8	10	80.00%		
Nov-01					5	9	55.56%		
Dec-01					2	5	40.00%		
Jan-02					6	10	60.00%		
Feb-02					6	10	60.00%		
Mar-02					4	5	80.00%		
Apr-02					8	10	80.00%		
May-02					12	16	75.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

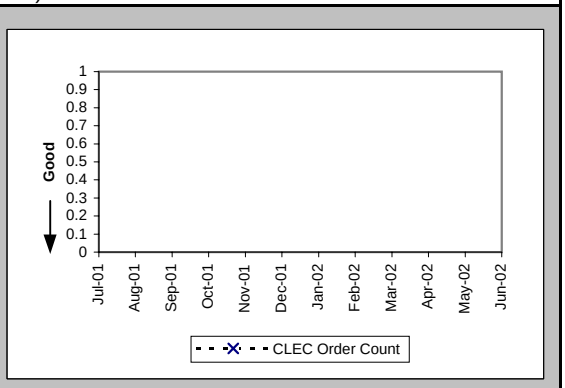
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1	5.00		
Sep-01									
Oct-01					16	2	8.00		
Nov-01					62	4	15.50		
Dec-01					200	2	100.00		
Jan-02					244	2	122.00		
Feb-02					187	1	187.00		
Mar-02					0	1	0.00		
Apr-02					22	1	22.00		
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

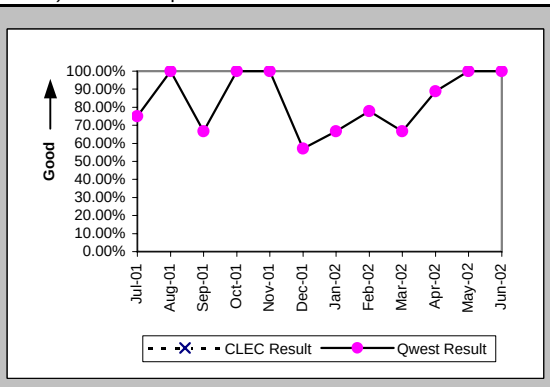
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

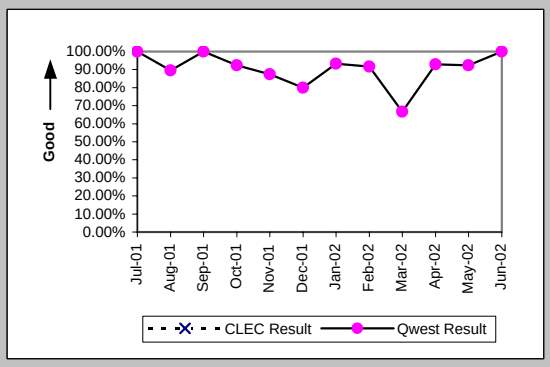
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					10	10	100.00%		
Sep-01					6	9	66.67%		
Oct-01					7	7	100.00%		
Nov-01					2	2	100.00%		
Dec-01					4	7	57.14%		
Jan-02					6	9	66.67%		
Feb-02					7	9	77.78%		
Mar-02					2	3	66.67%		
Apr-02					8	9	88.89%		
May-02					9	9	100.00%		
Jun-02					7	7	100.00%		



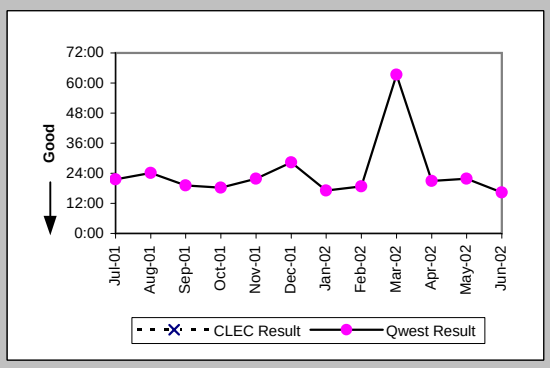
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					17	19	89.47%		
Sep-01					11	11	100.00%		
Oct-01					12	13	92.31%		
Nov-01					7	8	87.50%		
Dec-01					8	10	80.00%		
Jan-02					14	15	93.33%		
Feb-02					11	12	91.67%		
Mar-02					4	6	66.67%		
Apr-02					13	14	92.86%		
May-02					12	13	92.31%		
Jun-02					9	9	100.00%		



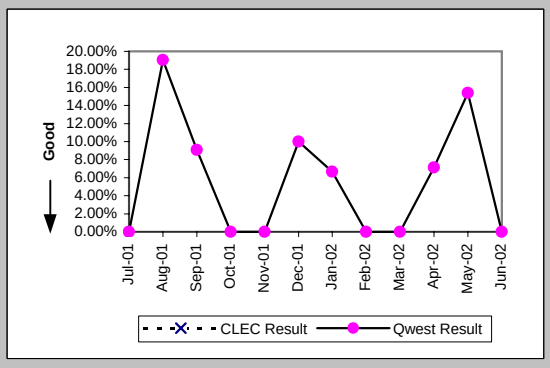
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150:36	7	21:31		
Aug-01					458:07	19	24:07		
Sep-01					210:12	11	19:07		
Oct-01					237:06	13	18:14		
Nov-01					174:42	8	21:50		
Dec-01					282:49	10	28:17		
Jan-02					255:55	15	17:04		
Feb-02					225:12	12	18:46		
Mar-02					379:51	6	63:18		
Apr-02					292:29	14	20:53		
May-02					283:36	13	21:49		
Jun-02					146:43	9	16:18		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

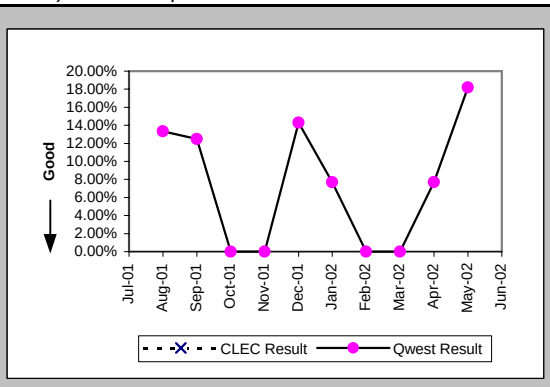
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	7	0.00%		
Aug-01					4	21	19.05%		
Sep-01					1	11	9.09%		
Oct-01					0	13	0.00%		
Nov-01					0	8	0.00%		
Dec-01					1	10	10.00%		
Jan-02					1	15	6.67%		
Feb-02					0	12	0.00%		
Mar-02					0	6	0.00%		
Apr-02					1	14	7.14%		
May-02					2	13	15.38%		
Jun-02					0	9	0.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

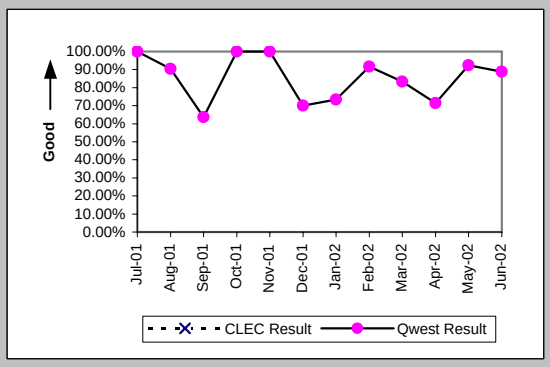
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	15	13.33%		
Sep-01					1	8	12.50%		
Oct-01					0	10	0.00%		
Nov-01					0	4	0.00%		
Dec-01					1	7	14.29%		
Jan-02					1	13	7.69%		
Feb-02					0	9	0.00%		
Mar-02					0	4	0.00%		
Apr-02					1	13	7.69%		
May-02					2	11	18.18%		
Jun-02									



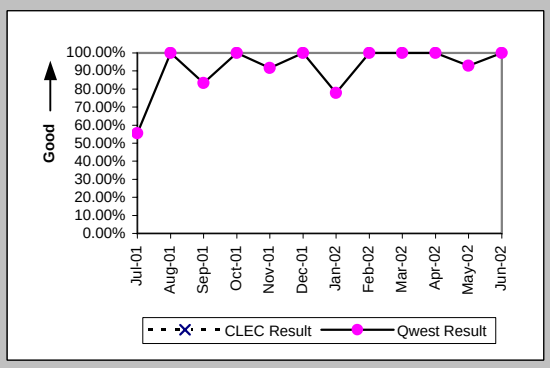
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					19	21	90.48%		
Sep-01					7	11	63.64%		
Oct-01					13	13	100.00%		
Nov-01					8	8	100.00%		
Dec-01					7	10	70.00%		
Jan-02					11	15	73.33%		
Feb-02					11	12	91.67%		
Mar-02					5	6	83.33%		
Apr-02					10	14	71.43%		
May-02					12	13	92.31%		
Jun-02					8	9	88.89%		



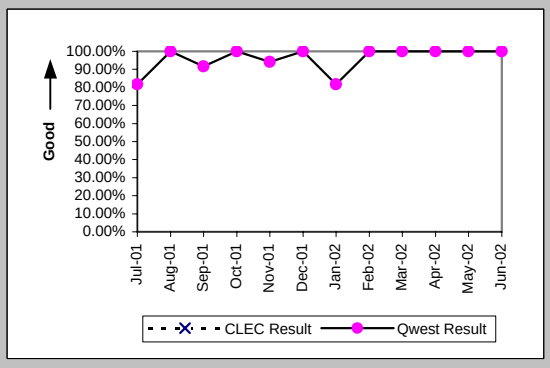
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	18	55.56%		
Aug-01					18	18	100.00%		
Sep-01					5	6	83.33%		
Oct-01					8	8	100.00%		
Nov-01					11	12	91.67%		
Dec-01					7	7	100.00%		
Jan-02					7	9	77.78%		
Feb-02					8	8	100.00%		
Mar-02					11	11	100.00%		
Apr-02					3	3	100.00%		
May-02					13	14	92.86%		
Jun-02					9	9	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

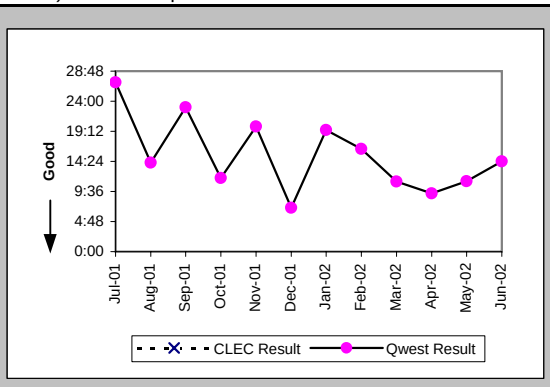
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	22	81.82%		
Aug-01					20	20	100.00%		
Sep-01					11	12	91.67%		
Oct-01					12	12	100.00%		
Nov-01					16	17	94.12%		
Dec-01					9	9	100.00%		
Jan-02					9	11	81.82%		
Feb-02					10	10	100.00%		
Mar-02					13	13	100.00%		
Apr-02					3	3	100.00%		
May-02					18	18	100.00%		
Jun-02					13	13	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

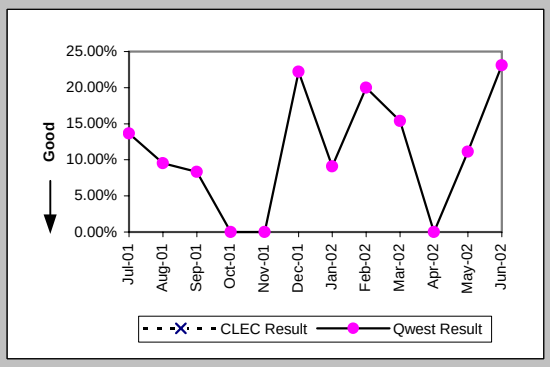
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					594:47	22	27:02		
Aug-01					283:48	20	14:11		
Sep-01					276:13	12	23:01		
Oct-01					140:49	12	11:44		
Nov-01					339:51	17	19:59		
Dec-01					62:58	9	7:00		
Jan-02					213:14	11	19:23		
Feb-02					163:40	10	16:22		
Mar-02					145:22	13	11:11		
Apr-02					27:54	3	9:18		
May-02					202:24	18	11:15		
Jun-02					187:17	13	14:24		



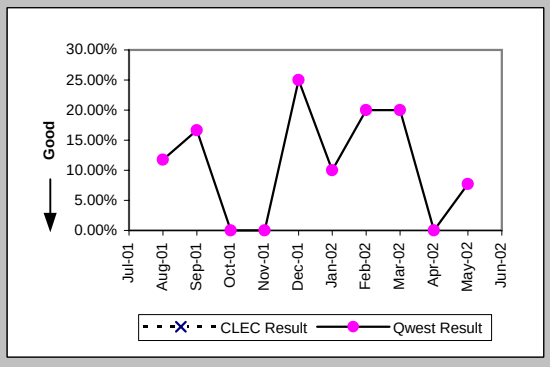
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	22	13.64%		
Aug-01					2	21	9.52%		
Sep-01					1	12	8.33%		
Oct-01					0	12	0.00%		
Nov-01					0	17	0.00%		
Dec-01					2	9	22.22%		
Jan-02					1	11	9.09%		
Feb-02					2	10	20.00%		
Mar-02					2	13	15.38%		
Apr-02					0	3	0.00%		
May-02					2	18	11.11%		
Jun-02					3	13	23.08%		



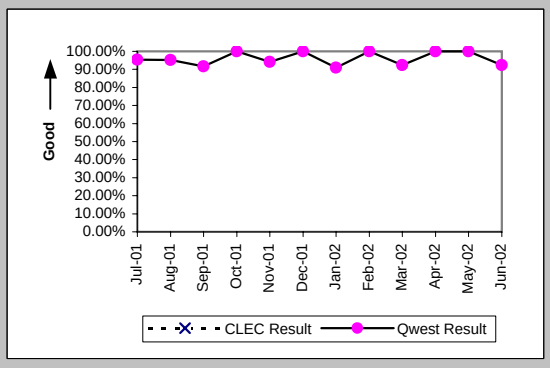
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	17	11.76%		
Sep-01					1	6	16.67%		
Oct-01					0	9	0.00%		
Nov-01					0	11	0.00%		
Dec-01					2	8	25.00%		
Jan-02					1	10	10.00%		
Feb-02					1	5	20.00%		
Mar-02					2	10	20.00%		
Apr-02					0	2	0.00%		
May-02					1	13	7.69%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

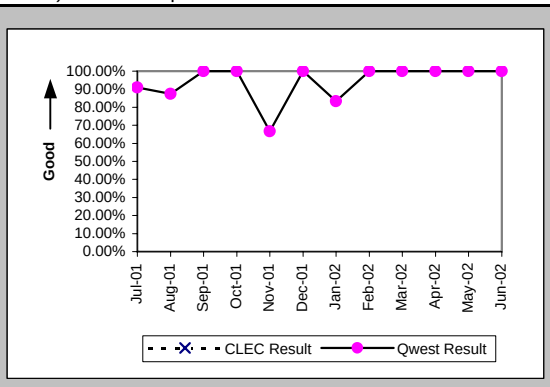
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	22	95.45%		
Aug-01					20	21	95.24%		
Sep-01					11	12	91.67%		
Oct-01					12	12	100.00%		
Nov-01					16	17	94.12%		
Dec-01					8	8	100.00%		
Jan-02					10	11	90.91%		
Feb-02					10	10	100.00%		
Mar-02					12	13	92.31%		
Apr-02					3	3	100.00%		
May-02					18	18	100.00%		
Jun-02					12	13	92.31%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

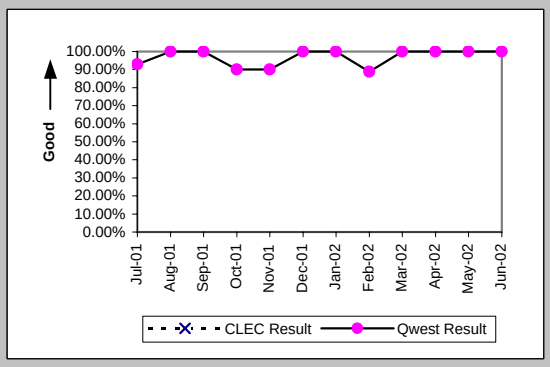
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	11	90.91%		
Aug-01					7	8	87.50%		
Sep-01					2	2	100.00%		
Oct-01					4	4	100.00%		
Nov-01					2	3	66.67%		
Dec-01					5	5	100.00%		
Jan-02					5	6	83.33%		
Feb-02					8	8	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					10	10	100.00%		
Jun-02					3	3	100.00%		



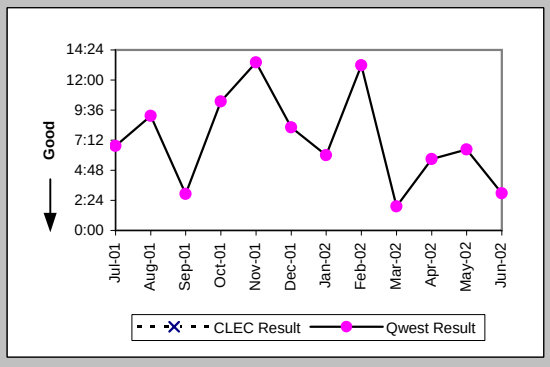
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	14	92.86%		
Aug-01					14	14	100.00%		
Sep-01					6	6	100.00%		
Oct-01					9	10	90.00%		
Nov-01					9	10	90.00%		
Dec-01					16	16	100.00%		
Jan-02					12	12	100.00%		
Feb-02					16	18	88.89%		
Mar-02					7	7	100.00%		
Apr-02					21	21	100.00%		
May-02					16	16	100.00%		
Jun-02					9	9	100.00%		



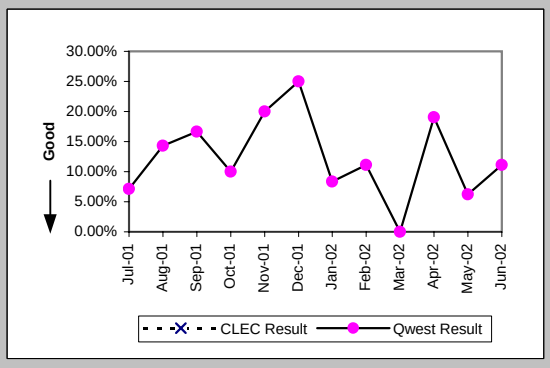
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					94:26	14	6:45		
Aug-01					128:05	14	9:09		
Sep-01					17:22	6	2:54		
Oct-01					102:50	10	10:17		
Nov-01					134:10	10	13:25		
Dec-01					131:37	16	8:14		
Jan-02					72:03	12	6:00		
Feb-02					236:56	18	13:10		
Mar-02					13:27	7	1:55		
Apr-02					119:40	21	5:42		
May-02					103:25	16	6:28		
Jun-02					26:34	9	2:57		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

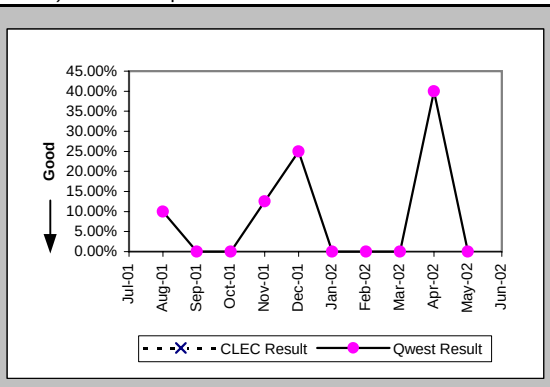
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	14	7.14%		
Aug-01					2	14	14.29%		
Sep-01					1	6	16.67%		
Oct-01					1	10	10.00%		
Nov-01					2	10	20.00%		
Dec-01					4	16	25.00%		
Jan-02					1	12	8.33%		
Feb-02					2	18	11.11%		
Mar-02					0	7	0.00%		
Apr-02					4	21	19.05%		
May-02					1	16	6.25%		
Jun-02					1	9	11.11%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

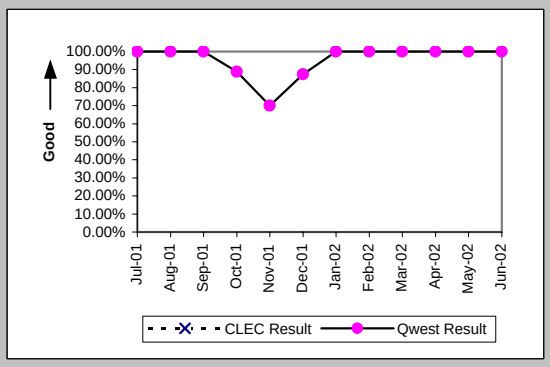
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	10	10.00%		
Sep-01					0	3	0.00%		
Oct-01					0	3	0.00%		
Nov-01					1	8	12.50%		
Dec-01					3	12	25.00%		
Jan-02					0	4	0.00%		
Feb-02					0	8	0.00%		
Mar-02					0	3	0.00%		
Apr-02					4	10	40.00%		
May-02					0	8	0.00%		
Jun-02									



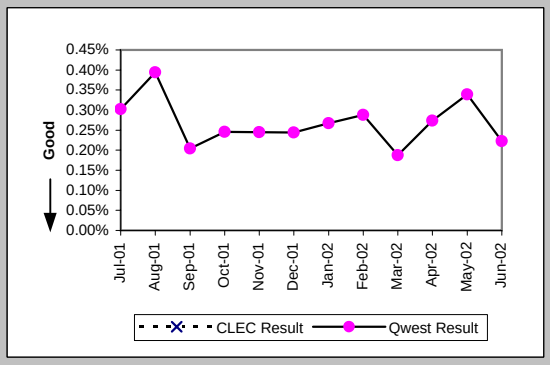
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					14	14	100.00%		
Sep-01					6	6	100.00%		
Oct-01					8	9	88.89%		
Nov-01					7	10	70.00%		
Dec-01					14	16	87.50%		
Jan-02					12	12	100.00%		
Feb-02					18	18	100.00%		
Mar-02					7	7	100.00%		
Apr-02					21	21	100.00%		
May-02					16	16	100.00%		
Jun-02					9	9	100.00%		



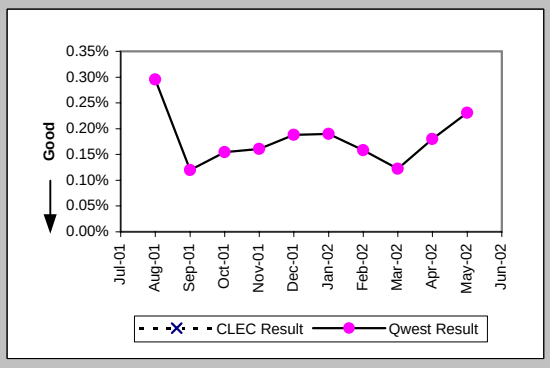
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43	14240	0.30%		
Aug-01					56	14220	0.39%		
Sep-01					29	14204	0.20%		
Oct-01					35	14251	0.25%		
Nov-01					35	14307	0.24%		
Dec-01					35	14339	0.24%		
Jan-02					38	14238	0.27%		
Feb-02					40	13879	0.29%		
Mar-02					26	13888	0.19%		
Apr-02					38	13882	0.27%		
May-02					47	13877	0.34%		
Jun-02					31	13908	0.22%		



Trouble Rate (Percent) (MR-8*) (Parity)

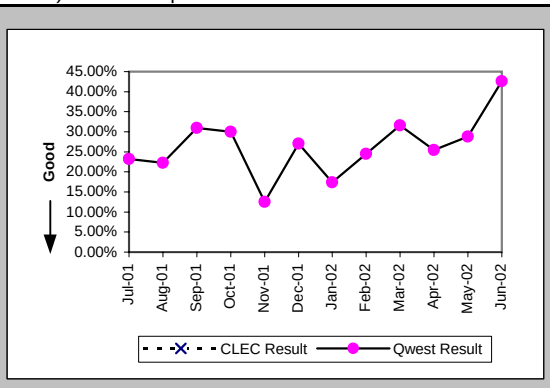
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					42	14220	0.30%		
Sep-01					17	14204	0.12%		
Oct-01					22	14251	0.15%		
Nov-01					23	14307	0.16%		
Dec-01					27	14339	0.19%		
Jan-02					27	14238	0.19%		
Feb-02					22	13879	0.16%		
Mar-02					17	13888	0.12%		
Apr-02					25	13882	0.18%		
May-02					32	13877	0.23%		
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

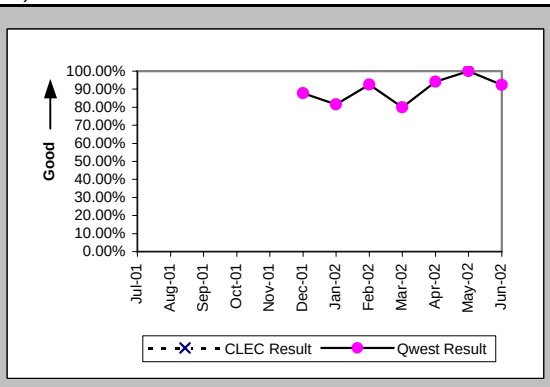
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	56	23.21%		
Aug-01					16	72	22.22%		
Sep-01					13	42	30.95%		
Oct-01					15	50	30.00%		
Nov-01					5	40	12.50%		
Dec-01					13	48	27.08%		
Jan-02					8	46	17.39%		
Feb-02					13	53	24.53%		
Mar-02					12	38	31.58%		
Apr-02					13	51	25.49%		
May-02					19	66	28.79%		
Jun-02					23	54	42.59%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

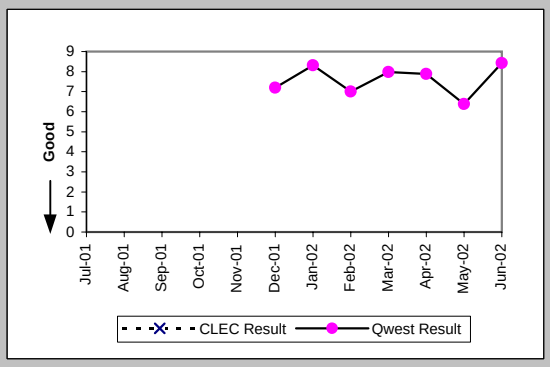
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					36	41	87.80%		
Jan-02					44	54	81.48%		
Feb-02					50	54	92.59%		
Mar-02					44	55	80.00%		
Apr-02					32	34	94.12%		
May-02					34	34	100.00%		
Jun-02					24	26	92.31%		



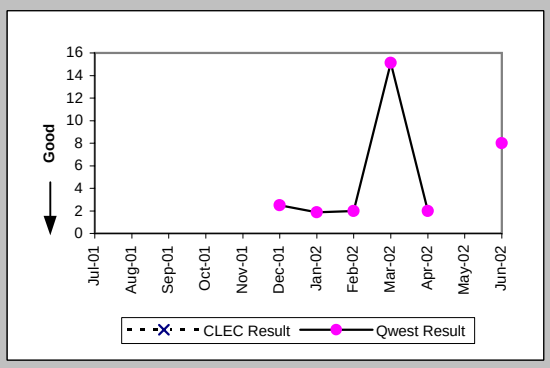
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					302	42	7.19		
Jan-02					466	56	8.32		
Feb-02					392	56	7.00		
Mar-02					447	56	7.98		
Apr-02					276	35	7.89		
May-02					217	34	6.38		
Jun-02					236	28	8.43		



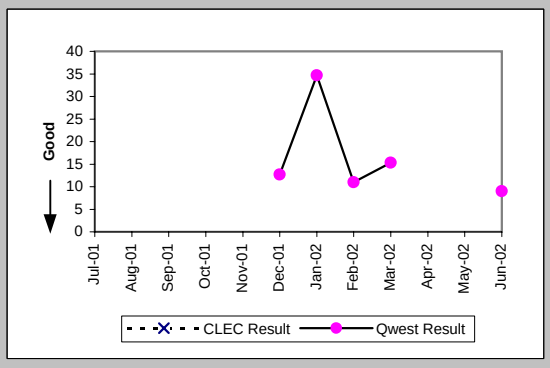
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					5	2	2.50		
Jan-02					13	7	1.86		
Feb-02					4	2	2.00		
Mar-02					121	8	15.12		
Apr-02					4	2	2.00		
May-02									
Jun-02					16	2	8.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

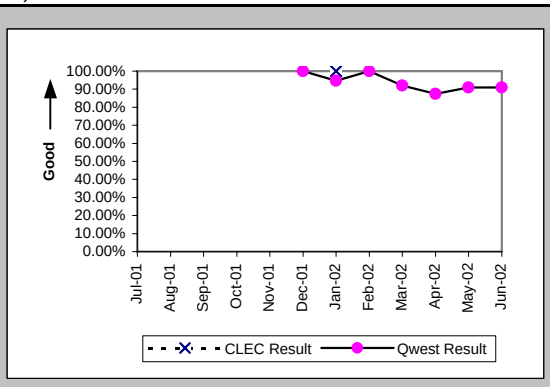
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					38	3	12.67		
Jan-02					104	3	34.67		
Feb-02					22	2	11.00		
Mar-02					46	3	15.33		
Apr-02									
May-02									
Jun-02					9	1	9.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

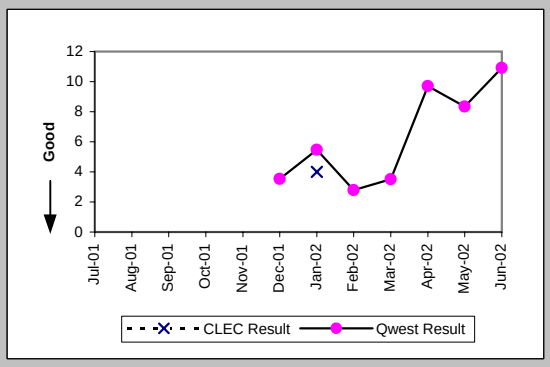
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					15	15	100.00%		
Jan-02	1	1	100.00%	0.00%	18	19	94.74%	-0.23	-1.14
Feb-02					14	14	100.00%		
Mar-02					23	25	92.00%		
Apr-02					21	24	87.50%		
May-02					10	11	90.91%		
Jun-02					10	11	90.91%		



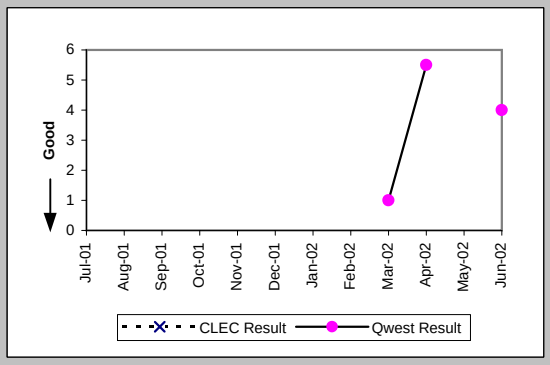
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					53	15	3.53		
Jan-02	4	1	4.00		104	19	5.47	-0.15	-1.09
Feb-02					39	14	2.79		
Mar-02					88	25	3.52		
Apr-02					233	24	9.71		
May-02					100	12	8.33		
Jun-02					120	11	10.91		



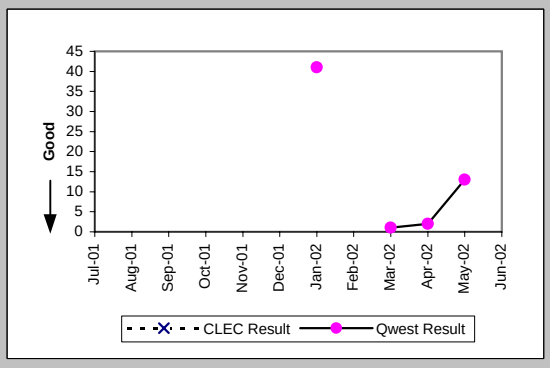
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	1.00		
Apr-02					11	2	5.50		
May-02									
Jun-02					4	1	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

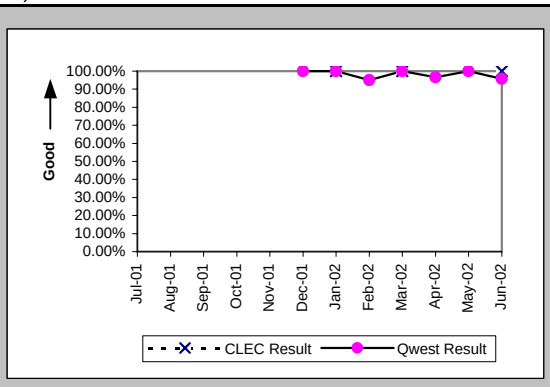
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					41	1	41.00		
Feb-02									
Mar-02					1	1	1.00		
Apr-02					2	1	2.00		
May-02					13	1	13.00		
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

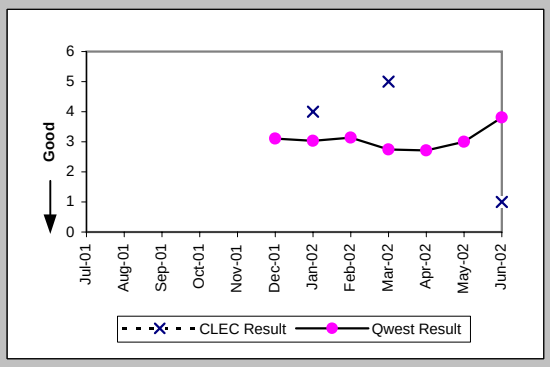
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					58	58	100.00%		
Jan-02	1	1	100.00%	0.00%	46	46	100.00%	N/A	N/A
Feb-02					38	40	95.00%		
Mar-02	2	2	100.00%	0.00%	24	24	100.00%	N/A	N/A
Apr-02					28	29	96.55%		
May-02					24	24	100.00%		
Jun-02	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12



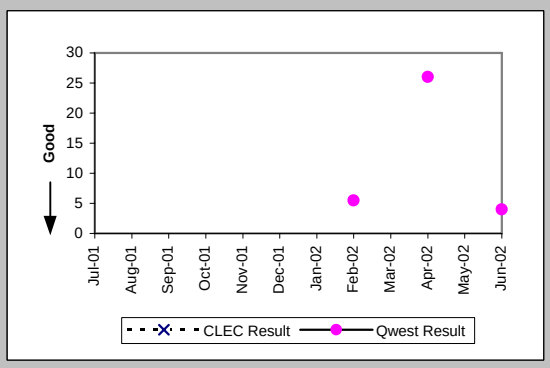
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					118	38	3.11		
Jan-02	4	1	4.00		94	31	3.03	0.58	-0.65
Feb-02					91	29	3.14		
Mar-02	10	2	5.00	0.00	52	19	2.74	2.14	0.3
Apr-02					57	21	2.71		
May-02					54	18	3.00		
Jun-02	1	1	1.00		80	21	3.81	-1.59	-1.97



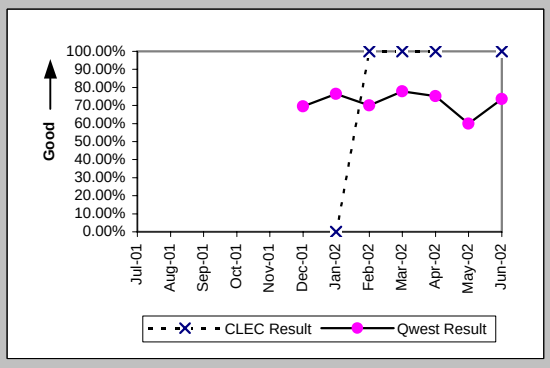
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					11	2	5.50		
Mar-02									
Apr-02					26	1	26.00		
May-02									
Jun-02					4	1	4.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

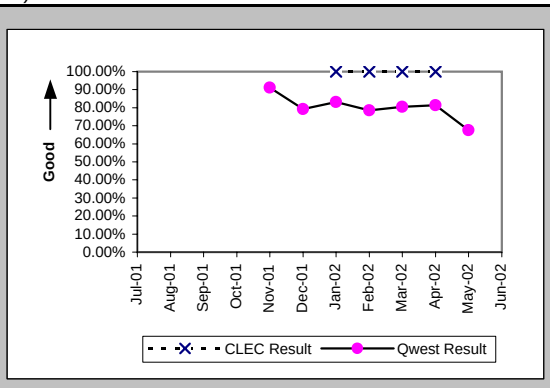
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					84	121	69.42%		
Jan-02	0	1	0.00%	0.00%	91	119	76.47%	1.19	-0.28
Feb-02	1	1	100.00%	0.00%	82	117	70.09%	-0.65	-1.4
Mar-02	1	1	100.00%	0.00%	84	108	77.78%	-0.53	-1.32
Apr-02	1	1	100.00%	0.00%	73	97	75.26%	-0.57	-1.35
May-02					48	80	60.00%		
Jun-02	1	1	100.00%	0.00%	50	68	73.53%	-0.6	-1.36



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

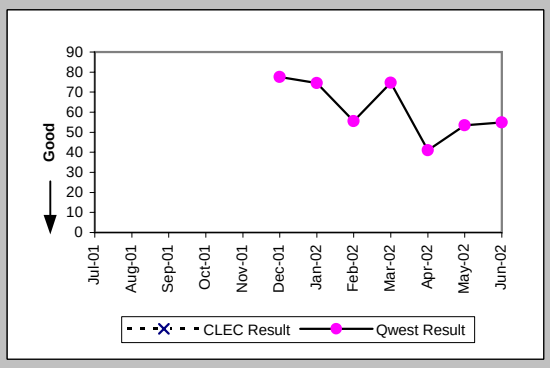
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					112	123	91.06%		
Dec-01					96	121	79.34%		
Jan-02	1	1	100.00%	0.00%	99	119	83.19%	-0.45	-1.27
Feb-02	1	1	100.00%	0.00%	92	117	78.63%	-0.52	-1.32
Mar-02	1	1	100.00%	0.00%	87	108	80.56%	-0.49	-1.3
Apr-02	1	1	100.00%	0.00%	79	97	81.44%	-0.47	-1.29
May-02					54	80	67.50%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

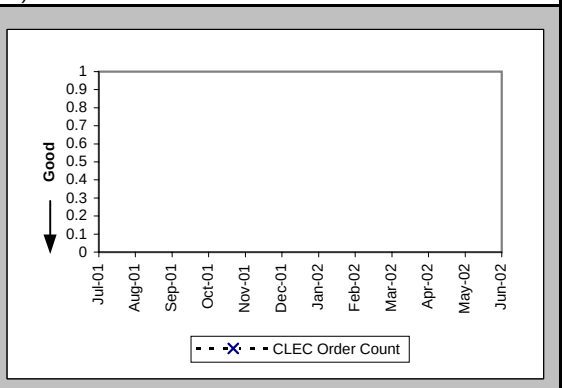
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					388	5	77.60		
Jan-02					522	7	74.57		
Feb-02					556	10	55.60		
Mar-02					597	8	74.62		
Apr-02					533	13	41.00		
May-02					749	14	53.50		
Jun-02					932	17	54.82		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

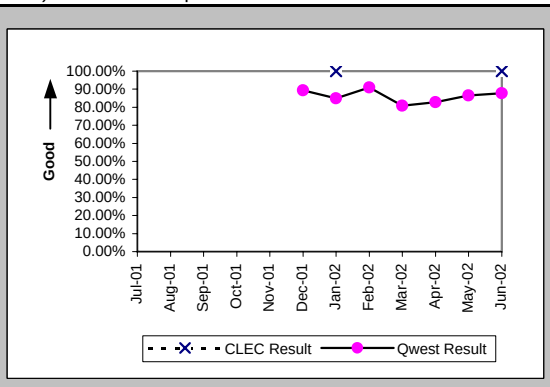
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

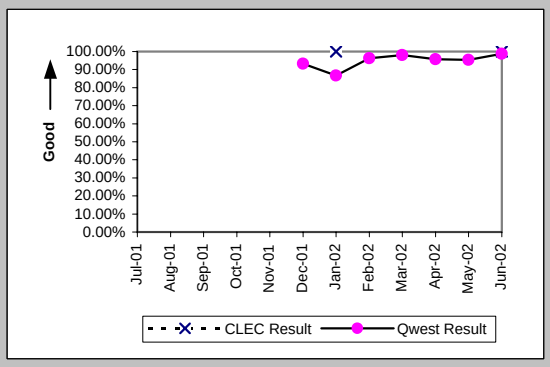
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					42	47	89.36%		
Jan-02	1	1	100.00%	0.00%	51	60	85.00%	-0.42	-1.25
Feb-02					50	55	90.91%		
Mar-02					59	73	80.82%		
Apr-02					53	64	82.81%		
May-02					58	67	86.57%		
Jun-02	1	1	100.00%	0.00%	50	57	87.72%	-0.37	-1.23



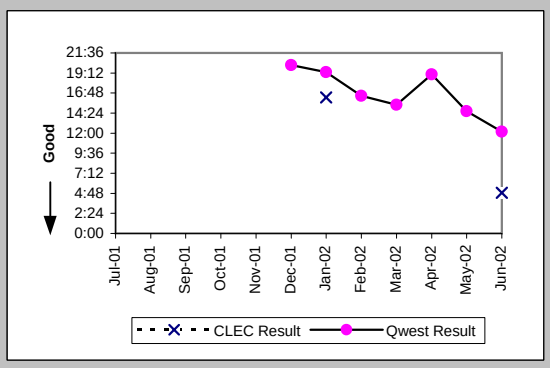
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					70	75	93.33%		
Jan-02	1	1	100.00%	0.00%	65	75	86.67%	-0.39	-1.24
Feb-02					79	82	96.34%		
Mar-02					97	99	97.98%		
Apr-02					89	93	95.70%		
May-02					83	87	95.40%		
Jun-02	1	1	100.00%	0.00%	78	79	98.73%	-0.11	-1.07



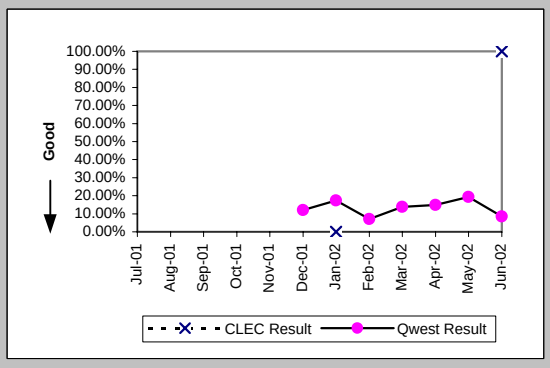
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1511:42	75	20:09		
Jan-02	16:16	1	16:16		1448:46	75	19:19	-0.15	-1.09
Feb-02					1348:14	82	16:27		
Mar-02					1522:19	99	15:23		
Apr-02					1769:04	93	19:01		
May-02					1272:21	87	14:37		
Jun-02	4:51	1	4:51		960:54	79	12:10	-0.73	-1.45



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

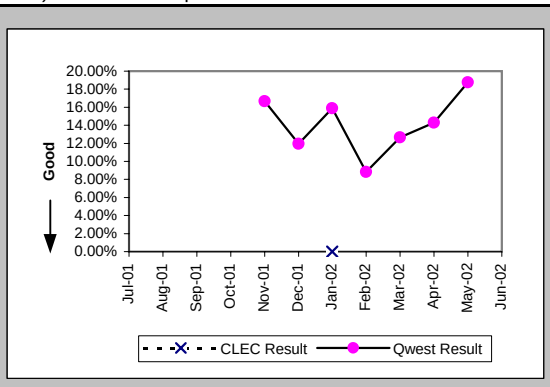
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9	75	12.00%		
Jan-02	0	1	0.00%	0.00%	13	75	17.33%	-0.45	-1.28
Feb-02					6	84	7.14%		
Mar-02					14	101	13.86%		
Apr-02					14	94	14.89%		
May-02					17	88	19.32%		
Jun-02	1	1	100.00%	0.00%	7	83	8.43%	1.71	0.04



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

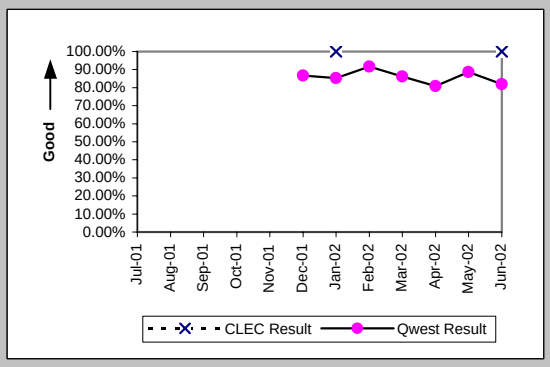
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					9	54	16.67%		
Dec-01					8	67	11.94%		
Jan-02	0	1	0.00%	0.00%	10	63	15.87%	-0.43	-1.26
Feb-02					6	68	8.82%		
Mar-02					11	87	12.64%		
Apr-02					12	84	14.29%		
May-02					15	80	18.75%		
Jun-02									



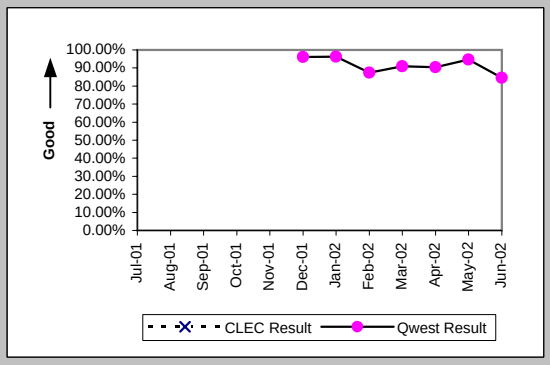
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					65	75	86.67%		
Jan-02	1	1	100.00%	0.00%	64	75	85.33%	-0.41	-1.25
Feb-02					77	84	91.67%		
Mar-02					87	101	86.14%		
Apr-02					76	94	80.85%		
May-02					78	88	88.64%		
Jun-02	1	1	100.00%	0.00%	68	83	81.93%	-0.47	-1.28



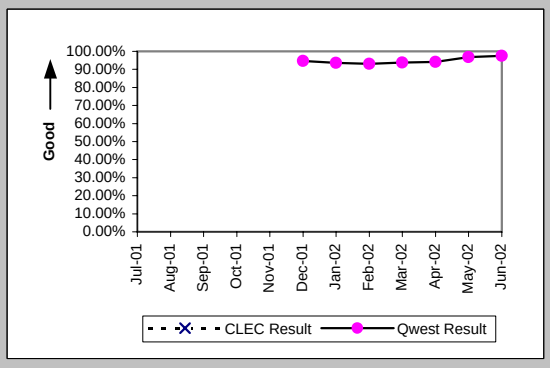
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					25	26	96.15%		
Jan-02					26	27	96.30%		
Feb-02					14	16	87.50%		
Mar-02					20	22	90.91%		
Apr-02					19	21	90.48%		
May-02					18	19	94.74%		
Jun-02					22	26	84.62%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

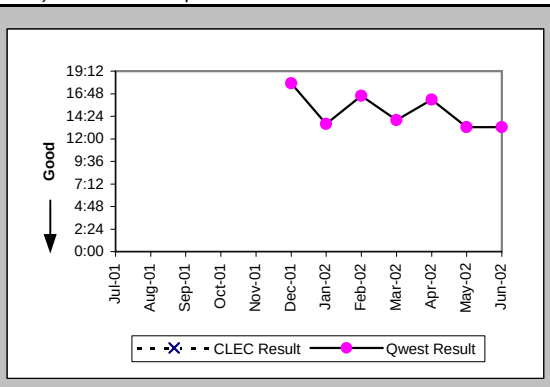
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					35	37	94.59%		
Jan-02					29	31	93.55%		
Feb-02					27	29	93.10%		
Mar-02					30	32	93.75%		
Apr-02					32	34	94.12%		
May-02					31	32	96.88%		
Jun-02					40	41	97.56%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

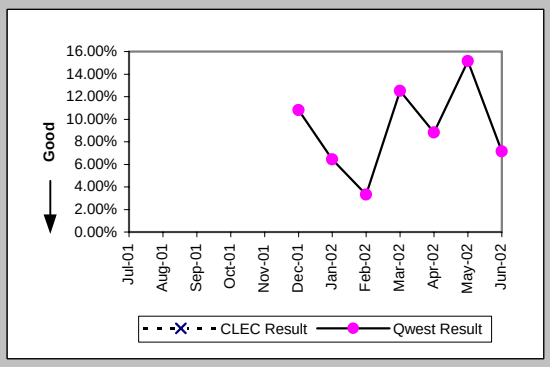
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					663:08	37	17:55		
Jan-02					421:27	31	13:36		
Feb-02					481:04	29	16:35		
Mar-02					447:42	32	13:59		
Apr-02					550:06	34	16:11		
May-02					423:54	32	13:15		
Jun-02					542:18	41	13:14		



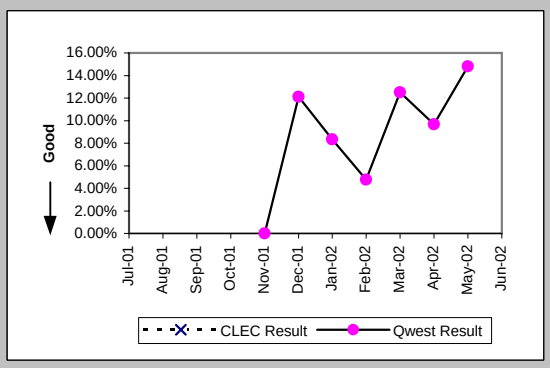
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					4	37	10.81%		
Jan-02					2	31	6.45%		
Feb-02					1	30	3.33%		
Mar-02					4	32	12.50%		
Apr-02					3	34	8.82%		
May-02					5	33	15.15%		
Jun-02					3	42	7.14%		



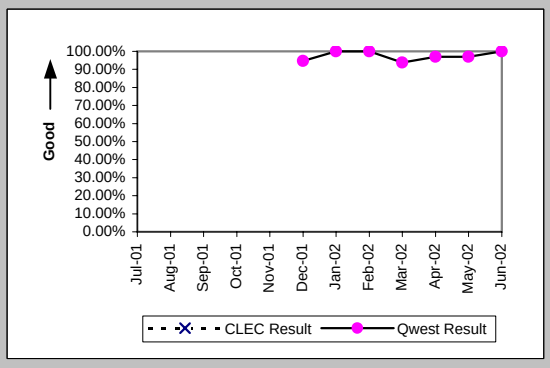
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	33	0.00%		
Dec-01					4	33	12.12%		
Jan-02					2	24	8.33%		
Feb-02					1	21	4.76%		
Mar-02					3	24	12.50%		
Apr-02					3	31	9.68%		
May-02					4	27	14.81%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

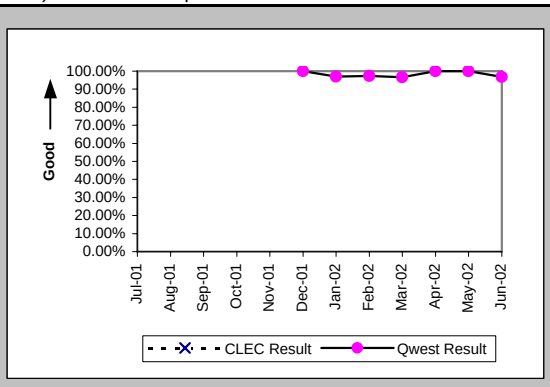
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					35	37	94.59%		
Jan-02					31	31	100.00%		
Feb-02					30	30	100.00%		
Mar-02					30	32	93.75%		
Apr-02					33	34	97.06%		
May-02					32	33	96.97%		
Jun-02					42	42	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

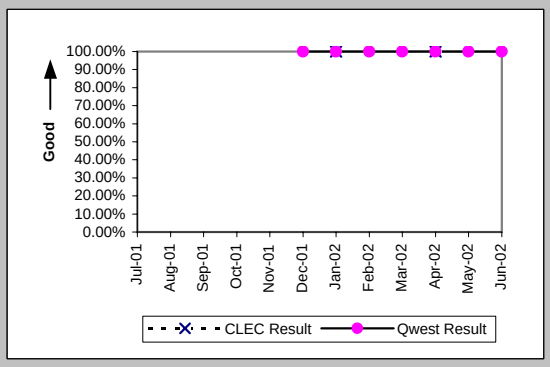
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					31	31	100.00%		
Jan-02					32	33	96.97%		
Feb-02					36	37	97.30%		
Mar-02					28	29	96.55%		
Apr-02					25	25	100.00%		
May-02					46	46	100.00%		
Jun-02					30	31	96.77%		



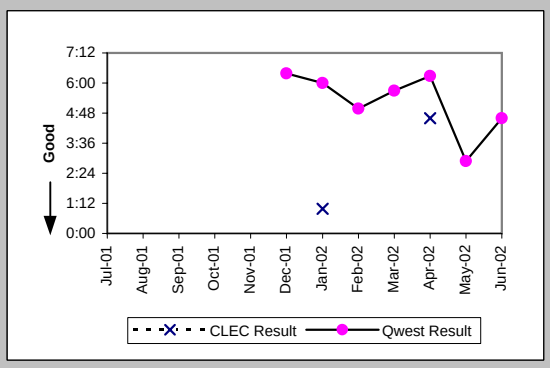
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					75	75	100.00%		
Jan-02	1	1	100.00%	0.00%	72	72	100.00%	N/A	N/A
Feb-02					78	78	100.00%		
Mar-02					69	69	100.00%		
Apr-02	1	1	100.00%	0.00%	72	72	100.00%	N/A	N/A
May-02					81	81	100.00%		
Jun-02					64	64	100.00%		



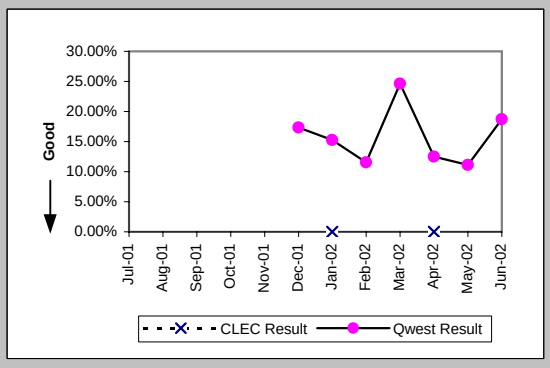
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					478:15	75	6:23		
Jan-02	0:59	1	0:59		432:19	72	6:00	-0.58	-1.35
Feb-02					388:16	78	4:59		
Mar-02					393:07	69	5:42		
Apr-02	4:36	1	4:36		452:00	72	6:17	-0.19	-1.12
May-02					234:05	81	2:53		
Jun-02					294:54	64	4:36		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

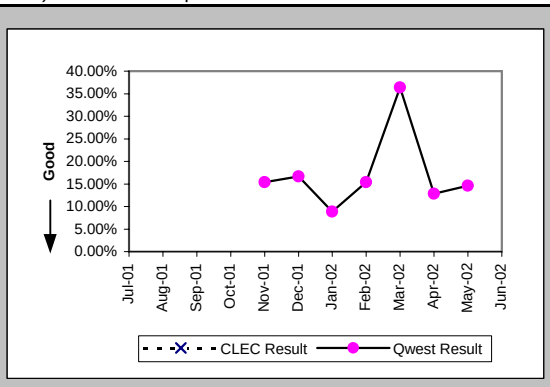
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					13	75	17.33%		
Jan-02	0	1	0.00%	0.00%	11	72	15.28%	-0.42	-1.26
Feb-02					9	78	11.54%		
Mar-02					17	69	24.64%		
Apr-02	0	1	0.00%	0.00%	9	72	12.50%	-0.38	-1.23
May-02					9	81	11.11%		
Jun-02					12	64	18.75%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

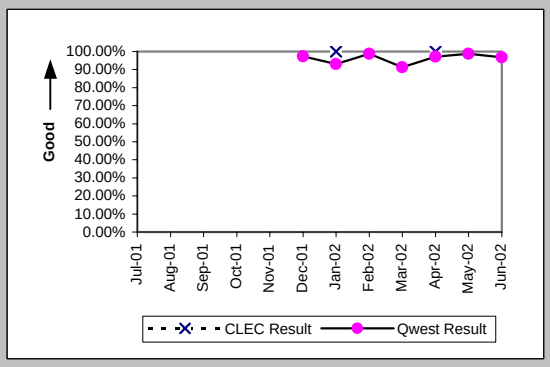
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					4	26	15.38%		
Dec-01					5	30	16.67%		
Jan-02					4	45	8.89%		
Feb-02					4	26	15.38%		
Mar-02					12	33	36.36%		
Apr-02					5	39	12.82%		
May-02					7	48	14.58%		
Jun-02									



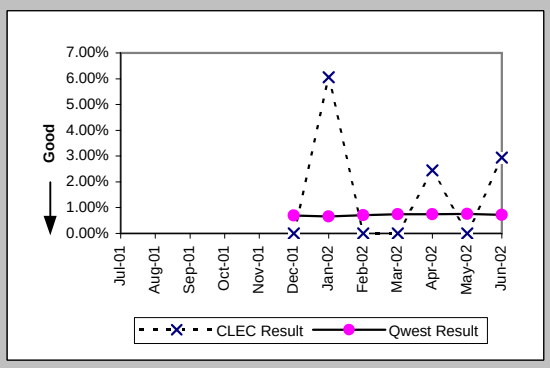
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					73	75	97.33%		
Jan-02	1	1	100.00%	0.00%	67	72	93.06%	-0.27	-1.16
Feb-02					77	78	98.72%		
Mar-02					63	69	91.30%		
Apr-02	1	1	100.00%	0.00%	70	72	97.22%	-0.17	-1.1
May-02					80	81	98.77%		
Jun-02					62	64	96.88%		



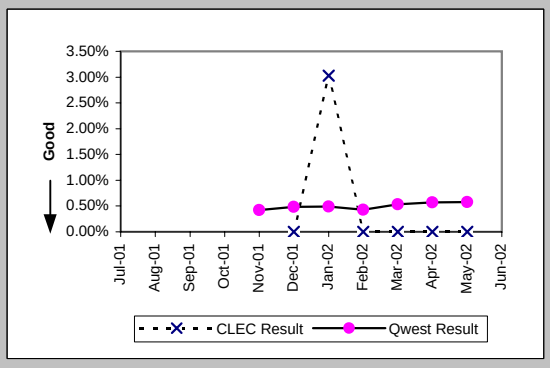
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	32	0.00%	0.00%	187	26926	0.69%	-0.47	-1.29
Jan-02	2	33	6.06%	23.86%	178	27090	0.66%	2.32	0.41
Feb-02	0	32	0.00%	0.00%	192	26978	0.71%	-0.48	-1.29
Mar-02	0	32	0.00%	0.00%	202	26989	0.75%	-0.49	-1.3
Apr-02	1	41	2.44%	15.43%	200	26848	0.74%	1.03	-0.37
May-02	0	34	0.00%	0.00%	202	26832	0.75%	-0.51	-1.31
Jun-02	1	34	2.94%	16.90%	189	26462	0.71%	1.17	-0.29



Trouble Rate (Percent) (MR-8*) (Parity)

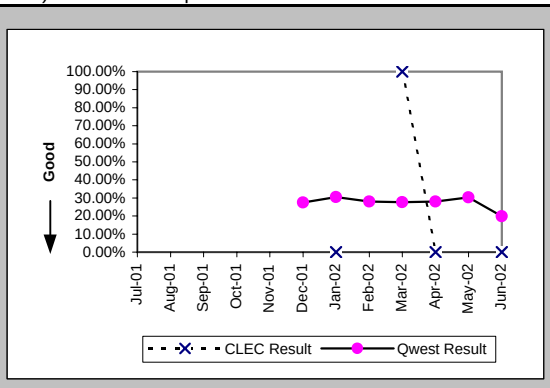
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					113	26964	0.42%		
Dec-01	0	32	0.00%	0.00%	130	26926	0.48%	-0.39	-1.24
Jan-02	1	33	3.03%	17.14%	132	27090	0.49%	1.41	-0.14
Feb-02	0	32	0.00%	0.00%	115	26978	0.43%	-0.37	-1.22
Mar-02	0	32	0.00%	0.00%	144	26989	0.53%	-0.41	-1.25
Apr-02	0	41	0.00%	0.00%	154	26848	0.57%	-0.49	-1.3
May-02	0	34	0.00%	0.00%	155	26832	0.58%	-0.44	-1.27
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

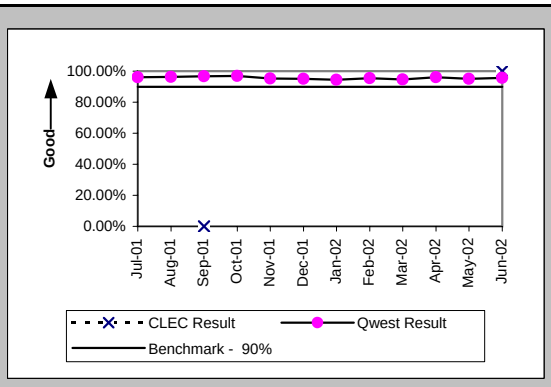
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					71	258	27.52%		
Jan-02	0	2	0.00%	0.00%	78	256	30.47%	-0.93	-1.57
Feb-02					75	267	28.09%		
Mar-02	1	1	100.00%	0.00%	77	279	27.60%	1.09	-0.34
Apr-02	0	1	0.00%	0.00%	78	278	28.06%	-0.62	-1.38
May-02					88	290	30.34%		
Jun-02	0	1	0.00%	0.00%	47	236	19.92%	-0.5	-1.3



Checklist #4 - Unbundled Loop - Analog Installation

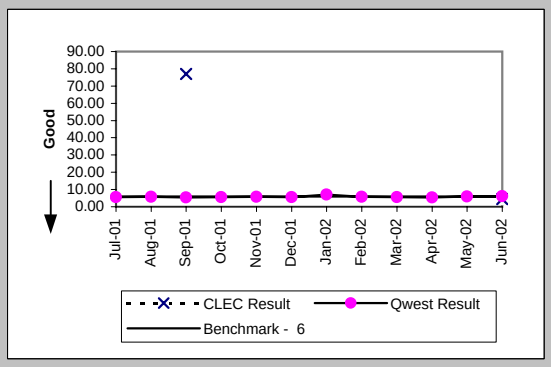
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1710	1781	96.01%		
Aug-01				1756	1823	96.32%		
Sep-01	0	1	0.00%	1254	1298	96.61%	2.13	0.29
Oct-01				1608	1661	96.81%		
Nov-01				1377	1446	95.23%		
Dec-01				1156	1215	95.14%		
Jan-02				1308	1385	94.44%		
Feb-02				1069	1119	95.53%		
Mar-02				1185	1253	94.57%		
Apr-02				1108	1153	96.10%		
May-02				1102	1160	95.00%		
Jun-02	2	2	100.00%	1050	1098	95.63%	-0.3	-1.18



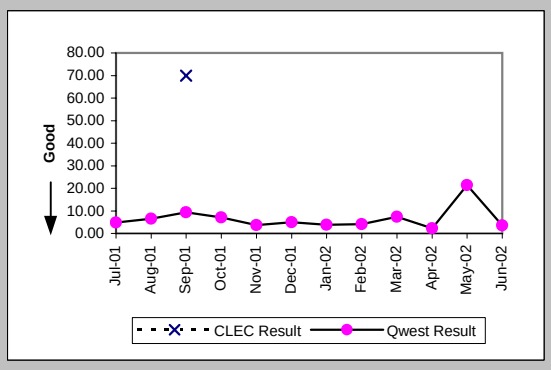
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				9948	1806	5.51		
Aug-01				10665	1873	5.69		
Sep-01	77	1	77.00	7161	1333	5.37	3.72	1.26
Oct-01				9346	1680	5.56		
Nov-01				8360	1463	5.71		
Dec-01				6889	1233	5.59		
Jan-02				9752	1400	6.97		
Feb-02				6460	1125	5.74		
Mar-02				7072	1261	5.61		
Apr-02				6279	1157	5.43		
May-02				7052	1170	6.03		
Jun-02	9	2	4.50	6812	1104	6.17	-0.39	-1.23



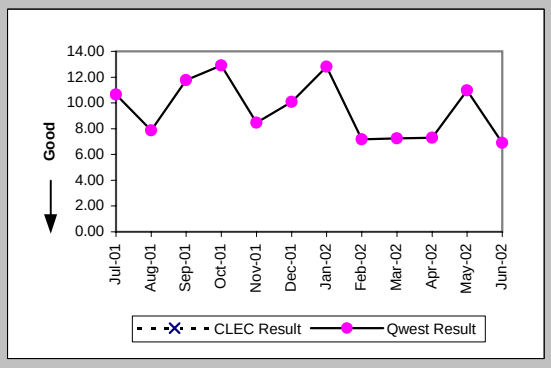
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				132	27	4.89		
Aug-01				223	34	6.56		
Sep-01	70	1	70.00	224	24	9.33	1.94	0.18
Oct-01				270	38	7.11		
Nov-01				219	60	3.65		
Dec-01				179	36	4.97		
Jan-02				179	47	3.81		
Feb-02				120	29	4.14		
Mar-02				278	38	7.32		
Apr-02				53	24	2.21		
May-02				641	30	21.37		
Jun-02				73	21	3.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

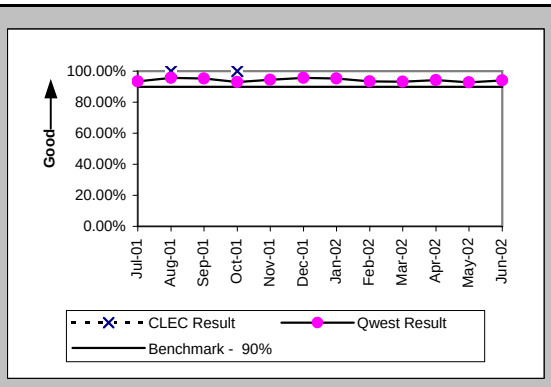
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				500	47	10.64		
Aug-01				307	39	7.87		
Sep-01				247	21	11.76		
Oct-01				310	24	12.92		
Nov-01				220	26	8.46		
Dec-01				282	28	10.07		
Jan-02				384	30	12.80		
Feb-02				158	22	7.18		
Mar-02				225	31	7.26		
Apr-02				146	20	7.30		
May-02				307	28	10.96		
Jun-02				186	27	6.89		



Checklist #4 - Unbundled Loop - Analog Installation

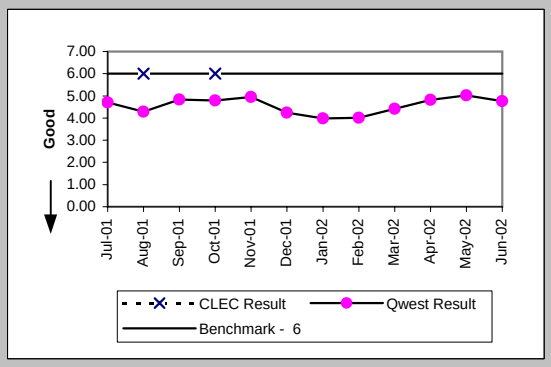
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				852	913	93.32%		
Aug-01	1	1	100.00%	1014	1061	95.57%	-0.22	-1.13
Sep-01				734	771	95.20%		
Oct-01	1	1	100.00%	909	977	93.04%	-0.27	-1.17
Nov-01				827	876	94.41%		
Dec-01				717	750	95.60%		
Jan-02				749	787	95.17%		
Feb-02				631	676	93.34%		
Mar-02				752	807	93.18%		
Apr-02				620	658	94.22%		
May-02				692	745	92.89%		
Jun-02				616	655	94.05%		



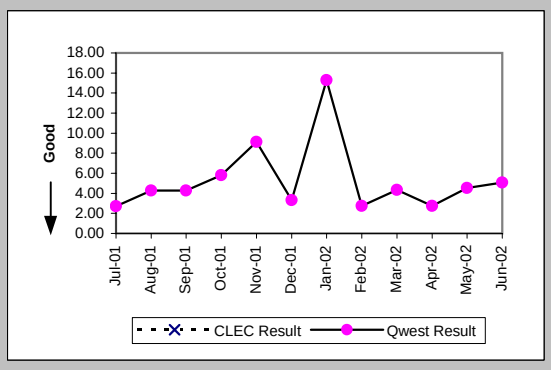
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				4350	924	4.71		
Aug-01	6	1	6.00	4723	1100	4.29	1.03	-0.38
Sep-01				3814	790	4.83		
Oct-01	6	1	6.00	4708	983	4.79	0.99	-0.4
Nov-01				4372	883	4.95		
Dec-01				3207	754	4.25		
Jan-02				3172	795	3.99		
Feb-02				2736	682	4.01		
Mar-02				3586	811	4.42		
Apr-02				3181	660	4.82		
May-02				3752	747	5.02		
Jun-02				3142	659	4.77		



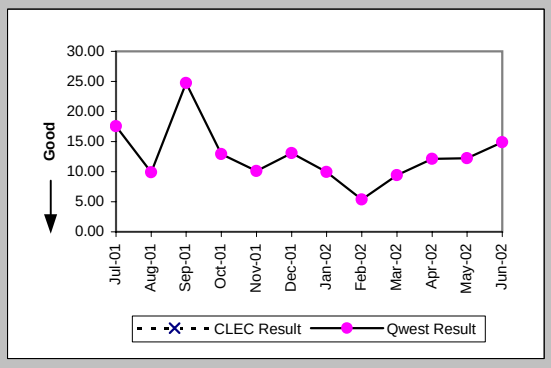
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				54	20	2.70		
Aug-01				64	15	4.27		
Sep-01				77	18	4.28		
Oct-01				64	11	5.82		
Nov-01				210	23	9.13		
Dec-01				43	13	3.31		
Jan-02				352	23	15.30		
Feb-02				74	27	2.74		
Mar-02				100	23	4.35		
Apr-02				47	17	2.76		
May-02				77	17	4.53		
Jun-02				76	15	5.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

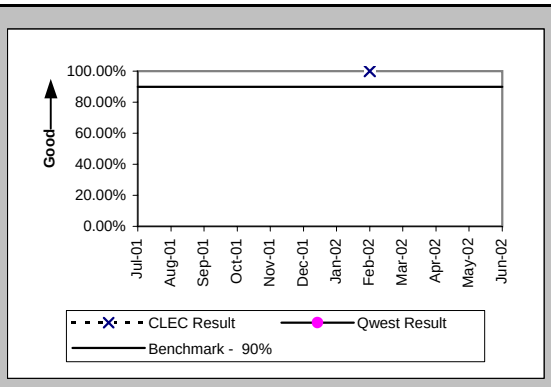
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				773	44	17.57		
Aug-01				326	33	9.88		
Sep-01				593	24	24.71		
Oct-01				764	59	12.95		
Nov-01				334	33	10.12		
Dec-01				262	20	13.10		
Jan-02				159	16	9.94		
Feb-02				97	18	5.39		
Mar-02				302	32	9.44		
Apr-02				255	21	12.14		
May-02				441	36	12.25		
Jun-02				358	24	14.92		



Checklist #4 - Unbundled Loop - Analog Installation

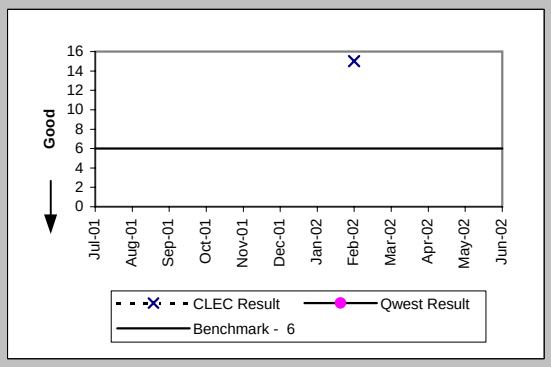
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02	1	1	100.00%					
Mar-02								
Apr-02								
May-02								
Jun-02								



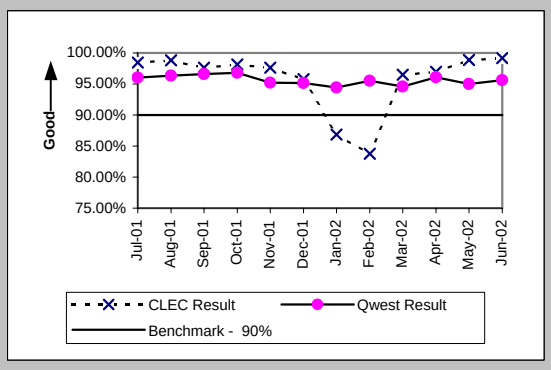
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02	15	1	15.00					
Mar-02								
Apr-02								
May-02								
Jun-02								



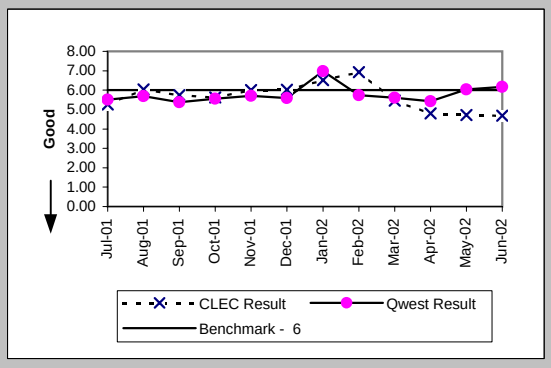
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	314	319	98.43%	1710	1781	96.01%	-2.03	-2.24
Aug-01	900	911	98.79%	1756	1823	96.32%	-3.23	-2.97
Sep-01	1059	1085	97.60%	1254	1298	96.61%	-1.33	-1.81
Oct-01	2128	2168	98.16%	1608	1661	96.81%	-2.35	-2.43
Nov-01	2127	2179	97.61%	1377	1446	95.23%	-3.3	-3.01
Dec-01	702	733	95.77%	1156	1215	95.14%	-0.62	-1.38
Jan-02	1189	1369	86.85%	1308	1385	94.44%	8.69	4.28
Feb-02	799	954	83.75%	1069	1119	95.53%	12.94	6.87
Mar-02	329	341	96.48%	1185	1253	94.57%	-1.38	-1.84
Apr-02	286	295	96.95%	1108	1153	96.10%	-0.67	-1.41
May-02	354	358	98.88%	1102	1160	95.00%	-2.95	-2.79
Jun-02	610	615	99.19%	1050	1098	95.63%	-3.46	-3.1



Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

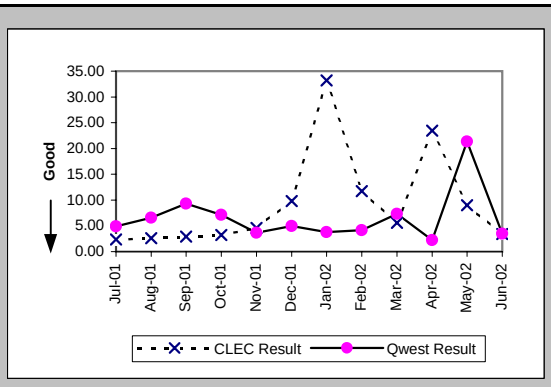
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1021	194	5.26	9948	1806	5.51	-0.58	-1.35
Aug-01	1497	248	6.04	10665	1873	5.69	0.81	-0.51
Sep-01	1647	287	5.74	7161	1333	5.37	0.96	-0.41
Oct-01	2195	390	5.63	9346	1680	5.56	0.18	-0.89
Nov-01	2839	473	6.00	8360	1463	5.71	0.84	-0.49
Dec-01	1794	298	6.02	6889	1233	5.59	1.09	-0.34
Jan-02	2299	353	6.51	9752	1400	6.97	-0.95	-1.58
Feb-02	1390	201	6.92	6460	1125	5.74	2.86	0.74
Mar-02	1065	195	5.46	7072	1261	5.61	-0.35	-1.21
Apr-02	753	157	4.80	6279	1157	5.43	-1.35	-1.82
May-02	839	178	4.71	7052	1170	6.03	-2.68	-2.63
Jun-02	1497	320	4.68	6812	1104	6.17	-3.84	-3.34



Checklist #4 - Unbundled Loop - Analog Installation

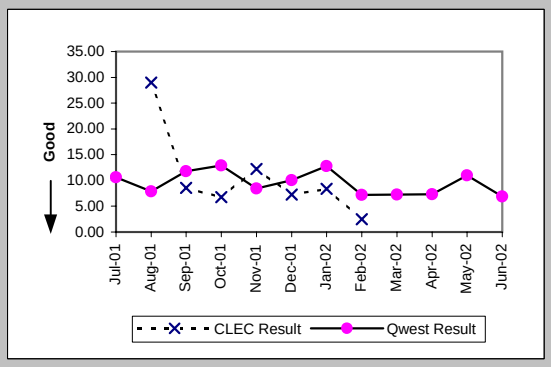
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	21	9	2.33	132	27	4.89	-1.11	-1.67
Aug-01	21	8	2.62	223	34	6.56	-1.1	-1.67
Sep-01	131	45	2.91	224	24	9.33	-1.63	-1.99
Oct-01	200	62	3.23	270	38	7.11	-1.48	-1.9
Nov-01	183	40	4.58	219	60	3.65	0.81	-0.51
Dec-01	176	18	9.78	179	36	4.97	1.15	-0.3
Jan-02	1559	47	33.17	179	47	3.81	3.72	1.26
Feb-02	1763	150	11.75	120	29	4.14	3.72	1.26
Mar-02	67	12	5.58	278	38	7.32	-0.47	-1.29
Apr-02	211	9	23.44	53	24	2.21	3.72	1.26
May-02	36	4	9.00	641	30	21.37	-0.25	-1.15
Jun-02	17	5	3.40	73	21	3.48	-0.03	-1.02



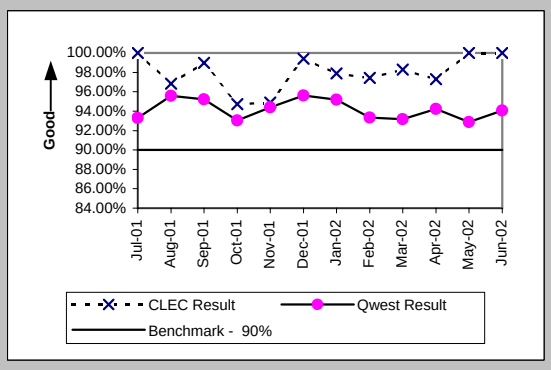
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				500	47	10.64		
Aug-01	203	7	29.00	307	39	7.87	3.72	1.26
Sep-01	120	14	8.57	247	21	11.76	-0.93	-1.57
Oct-01	156	23	6.78	310	24	12.92	-1.3	-1.79
Nov-01	330	27	12.22	220	26	8.46	0.7	-0.58
Dec-01	175	24	7.29	282	28	10.07	-0.93	-1.57
Jan-02	1238	148	8.36	384	30	12.80	-0.88	-1.54
Feb-02	10	4	2.50	158	22	7.18	-1.63	-1.99
Mar-02				225	31	7.26		
Apr-02				146	20	7.30		
May-02				307	28	10.96		
Jun-02				186	27	6.89		



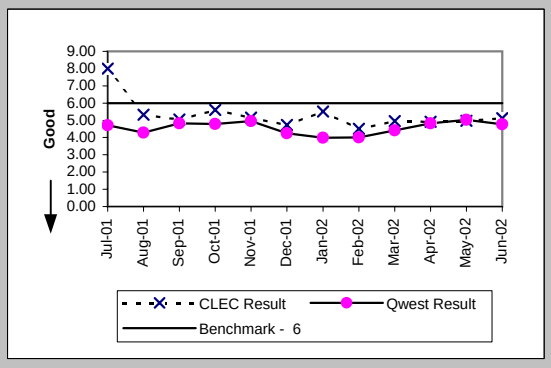
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	89	89	100.00%	852	913	93.32%	-2.41	-2.46
Aug-01	153	158	96.84%	1014	1061	95.57%	-0.72	-1.44
Sep-01	96	97	98.97%	734	771	95.20%	-1.64	-1.99
Oct-01	126	133	94.74%	909	977	93.04%	-0.72	-1.44
Nov-01	148	156	94.87%	827	876	94.41%	-0.23	-1.14
Dec-01	165	166	99.40%	717	750	95.60%	-2.16	-2.31
Jan-02	92	94	97.87%	749	787	95.17%	-1.15	-1.7
Feb-02	151	155	97.42%	631	676	93.34%	-1.84	-2.12
Mar-02	115	117	98.29%	752	807	93.18%	-2.05	-2.25
Apr-02	72	74	97.30%	620	658	94.22%	-1.07	-1.65
May-02	100	100	100.00%	692	745	92.89%	-2.6	-2.58
Jun-02	85	85	100.00%	616	655	94.05%	-2.18	-2.33



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

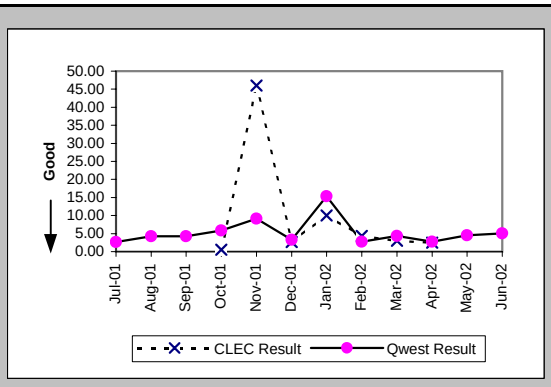
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	88	11	8.00	4350	924	4.71	1.35	-0.18
Aug-01	479	90	5.32	4723	1100	4.29	1.77	0.08
Sep-01	413	82	5.04	3814	790	4.83	0.69	-0.58
Oct-01	561	100	5.61	4708	983	4.79	1	-0.39
Nov-01	573	111	5.16	4372	883	4.95	0.32	-0.8
Dec-01	521	110	4.74	3207	754	4.25	1.01	-0.38
Jan-02	381	69	5.52	3172	795	3.99	1.85	0.13
Feb-02	329	73	4.51	2736	682	4.01	1.14	-0.31
Mar-02	213	43	4.95	3586	811	4.42	0.83	-0.49
Apr-02	177	36	4.92	3181	660	4.82	0.26	-0.84
May-02	204	41	4.98	3752	747	5.02	-0.04	-1.03
Jun-02	246	48	5.12	3142	659	4.77	0.49	-0.7



Checklist #4 - Unbundled Loop - Analog Installation

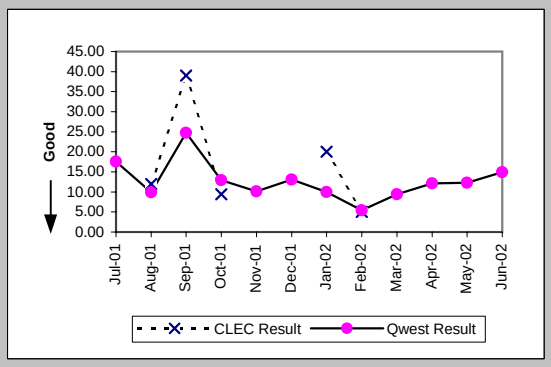
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				54	20	2.70		
Aug-01				64	15	4.27		
Sep-01				77	18	4.28		
Oct-01	1	2	0.50	64	11	5.82	-0.52	-1.31
Nov-01	368	8	46.00	210	23	9.13	2.75	0.67
Dec-01	8	3	2.67	43	13	3.31	-0.34	-1.2
Jan-02	50	5	10.00	352	23	15.30	-0.2	-1.12
Feb-02	13	3	4.33	74	27	2.74	1.05	-0.36
Mar-02	6	2	3.00	100	23	4.35	-0.36	-1.22
Apr-02	5	2	2.50	47	17	2.76	-0.17	-1.1
May-02				77	17	4.53		
Jun-02				76	15	5.07		



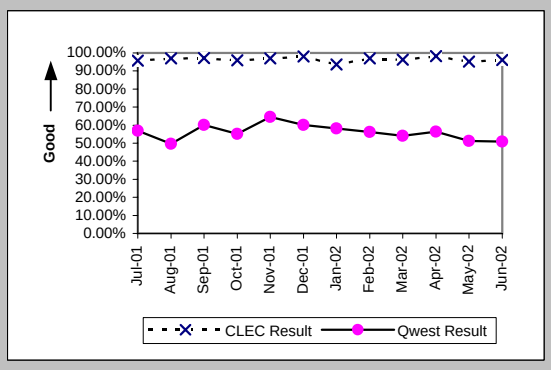
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				773	44	17.57		
Aug-01	60	5	12.00	326	33	9.88	0.56	-0.66
Sep-01	39	1	39.00	593	24	24.71	1.23	-0.25
Oct-01	66	7	9.43	764	59	12.95	-0.69	-1.42
Nov-01				334	33	10.12		
Dec-01				262	20	13.10		
Jan-02	40	2	20.00	159	16	9.94	1.17	-0.29
Feb-02	5	1	5.00	97	18	5.39	-0.06	-1.04
Mar-02				302	32	9.44		
Apr-02				255	21	12.14		
May-02				441	36	12.25		
Jun-02				358	24	14.92		



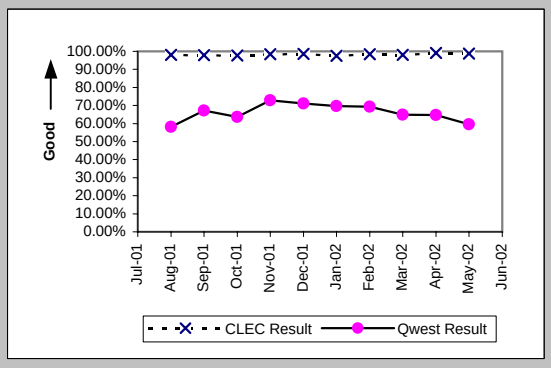
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	450	470	95.74%	1658	2915	56.88%	-15.79	-10.6
Aug-01	728	750	97.07%	1416	2852	49.65%	-23.11	-15.05
Sep-01	1119	1152	97.14%	1531	2549	60.06%	-21.32	-13.96
Oct-01	1710	1784	95.85%	1321	2393	55.20%	-26.13	-16.89
Nov-01	2282	2351	97.07%	1616	2505	64.51%	-23.69	-15.4
Dec-01	1598	1631	97.98%	1304	2167	60.18%	-23.56	-15.32
Jan-02	1124	1201	93.59%	1215	2091	58.11%	-19.86	-13.08
Feb-02	1261	1300	97.00%	1125	2002	56.19%	-23.09	-15.04
Mar-02	755	784	96.30%	1050	1940	54.12%	-20	-13.16
Apr-02	407	414	98.31%	1097	1945	56.40%	-15.61	-10.49
May-02	394	414	95.17%	958	1867	51.31%	-16.15	-10.82
Jun-02	557	580	96.03%	938	1841	50.95%	-18.94	-12.51



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

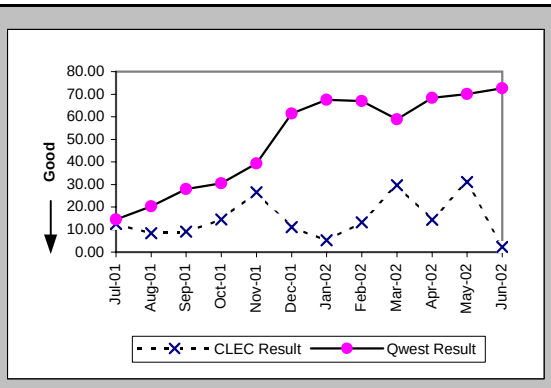
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	735	750	98.00%	1658	2852	58.13%	-19.69	-12.97
Sep-01	1127	1152	97.83%	1715	2549	67.28%	-18.34	-12.15
Oct-01	1742	1784	97.65%	1524	2393	63.69%	-22.58	-14.73
Nov-01	2314	2351	98.43%	1826	2505	72.89%	-20	-13.16
Dec-01	1609	1631	98.65%	1542	2167	71.16%	-18.51	-12.26
Jan-02	1171	1201	97.50%	1457	2091	69.68%	-16.72	-11.16
Feb-02	1279	1300	98.38%	1389	2002	69.38%	-17.67	-11.74
Mar-02	769	784	98.09%	1258	1940	64.85%	-16.45	-11
Apr-02	410	414	99.03%	1259	1945	64.73%	-13.26	-9.06
May-02	409	414	98.79%	1111	1867	59.51%	-14.73	-9.96
Jun-02								



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

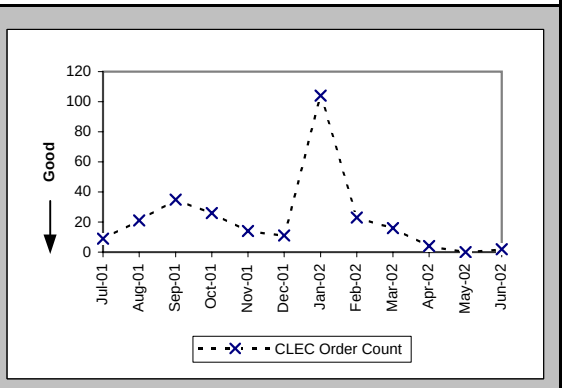
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	125	10	12.50	1118	77	14.52	-0.45	-1.28
Aug-01	342	41	8.34	2335	115	20.30	-3.27	-2.99
Sep-01	454	50	9.08	2959	106	27.92	-4.1	-3.49
Oct-01	577	40	14.42	3410	112	30.45	-2.64	-2.61
Nov-01	557	21	26.52	4556	116	39.28	-1.4	-1.85
Dec-01	155	14	11.07	7243	118	61.38	-2.39	-2.46
Jan-02	650	124	5.24	6752	100	67.52	-7.93	-5.82
Feb-02	369	28	13.18	8368	125	66.94	-4.06	-3.47
Mar-02	534	18	29.67	7127	121	58.90	-1.9	-2.16
Apr-02	172	12	14.33	7583	111	68.32	-2.71	-2.65
May-02	186	6	31.00	7703	110	70.03	-1.27	-1.77
Jun-02	7	3	2.33	8572	118	72.64	-1.5	-1.91



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

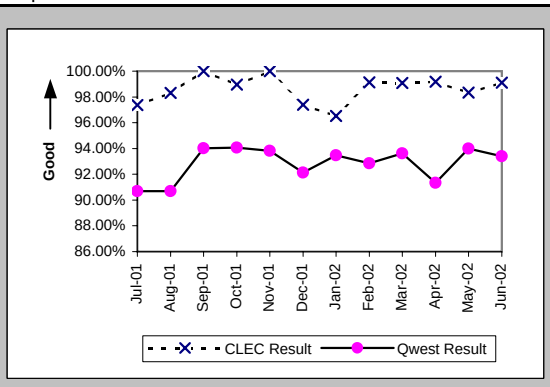
Date	CLEC Order Count
Jul-01	9
Aug-01	21
Sep-01	35
Oct-01	26
Nov-01	14
Dec-01	11
Jan-02	104
Feb-02	23
Mar-02	16
Apr-02	4
May-02	0
Jun-02	2



Checklist #4 - Unbundled Loop - Analog Repair

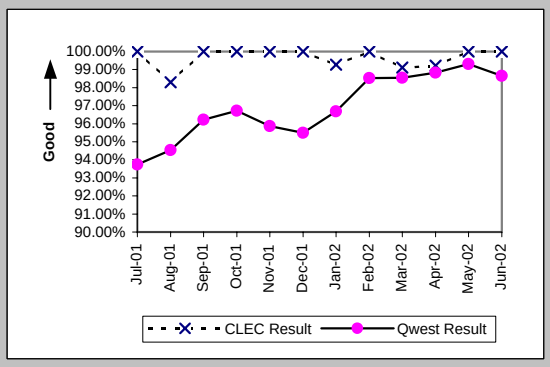
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	37	38	97.37%	16.01%	2978	3284	90.68%	-1.41	-1.86
Aug-01	58	59	98.31%	12.91%	3111	3430	90.70%	-1.99	-2.21
Sep-01	50	50	100.00%	0.00%	2390	2542	94.02%	-1.77	-2.07
Oct-01	95	96	98.96%	10.15%	2685	2854	94.08%	-1.99	-2.21
Nov-01	125	125	100.00%	0.00%	1840	1961	93.83%	-2.78	-2.69
Dec-01	75	77	97.40%	15.91%	1557	1690	92.13%	-1.68	-2.02
Jan-02	111	115	96.52%	18.32%	1678	1795	93.48%	-1.28	-1.78
Feb-02	113	114	99.12%	9.32%	1492	1607	92.84%	-2.51	-2.53
Mar-02	109	110	99.09%	9.49%	1455	1554	93.63%	-2.27	-2.38
Apr-02	120	121	99.17%	9.05%	1822	1995	91.33%	-2.98	-2.81
May-02	119	121	98.35%	12.75%	2082	2215	94.00%	-1.96	-2.19
Jun-02	110	111	99.10%	9.45%	2105	2254	93.39%	-2.36	-2.44



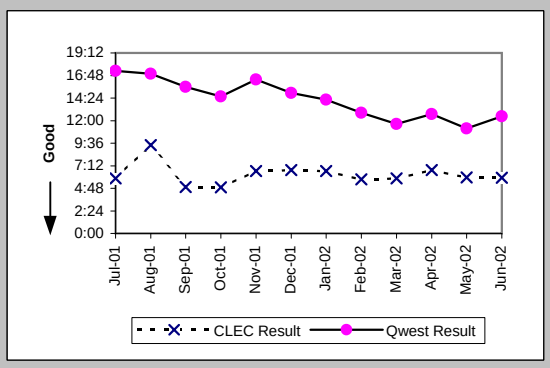
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	38	38	100.00%	0.00%	4293	4580	93.73%	-1.59	-1.97
Aug-01	58	59	98.31%	12.91%	4534	4796	94.54%	-1.27	-1.77
Sep-01	50	50	100.00%	0.00%	3490	3627	96.22%	-1.39	-1.85
Oct-01	97	97	100.00%	0.00%	3833	3963	96.72%	-1.79	-2.09
Nov-01	125	125	100.00%	0.00%	2825	2947	95.86%	-2.28	-2.38
Dec-01	77	77	100.00%	0.00%	2649	2774	95.49%	-1.88	-2.14
Jan-02	138	139	99.28%	8.45%	2597	2686	96.69%	-1.67	-2.01
Feb-02	114	114	100.00%	0.00%	2415	2451	98.53%	-1.27	-1.77
Mar-02	112	113	99.12%	9.37%	2377	2412	98.55%	-0.49	-1.3
Apr-02	127	128	99.22%	8.80%	2955	2990	98.83%	-0.4	-1.24
May-02	131	131	100.00%	0.00%	3134	3156	99.30%	-0.94	-1.57
Jun-02	119	119	100.00%	0.00%	3168	3211	98.66%	-1.25	-1.76



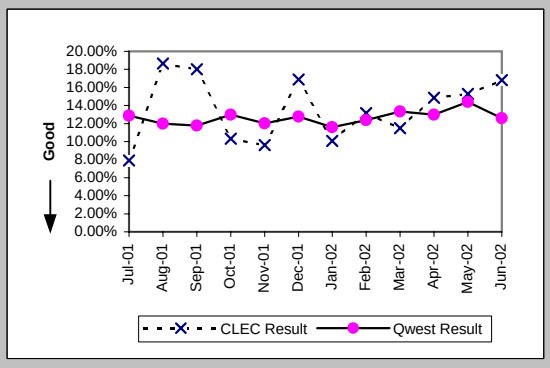
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	223:08	38	5:52	7:58	79171:27	4580	17:17	-3.87	-3.35
Aug-01	554:41	59	9:24	21:52	81431:55	4796	16:59	-3.33	-3.02
Sep-01	247:01	50	4:56	6:39	56539:33	3627	15:35	-4.91	-3.98
Oct-01	477:19	97	4:55	7:18	57770:07	3963	14:35	-6.13	-4.73
Nov-01	829:25	125	6:38	7:51	48281:39	2947	16:23	-5.07	-4.08
Dec-01	518:09	77	6:44	8:01	41488:38	2774	14:57	-4.32	-3.63
Jan-02	924:43	139	6:39	8:55	38194:31	2686	14:13	-5.43	-4.3
Feb-02	655:07	114	5:45	7:39	31497:48	2451	12:51	-5.8	-4.53
Mar-02	663:51	113	5:52	10:19	28117:52	2412	11:39	-5	-4.04
Apr-02	861:50	128	6:44	8:38	37973:05	2990	12:42	-5.64	-4.43
May-02	780:50	131	5:58	7:36	35261:09	3156	11:10	-5.87	-4.57
Jun-02	703:23	119	5:55	6:43	40051:20	3211	12:28	-5.48	-4.33



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

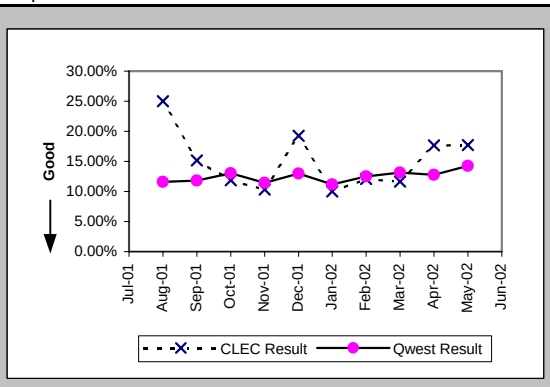
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	38	7.89%	26.97%	639	4964	12.87%	-0.91	-1.55
Aug-01	11	59	18.64%	38.95%	619	5169	11.98%	1.5	-0.09
Sep-01	9	50	18.00%	38.42%	440	3742	11.76%	1.31	-0.2
Oct-01	10	97	10.31%	30.41%	527	4062	12.97%	-0.77	-1.47
Nov-01	12	125	9.60%	29.46%	363	3019	12.02%	-0.82	-1.5
Dec-01	13	77	16.88%	37.46%	367	2873	12.77%	1.05	-0.36
Jan-02	14	139	10.07%	30.10%	320	2758	11.60%	-0.55	-1.33
Feb-02	15	114	13.16%	33.80%	311	2514	12.37%	0.28	-0.83
Mar-02	13	113	11.50%	31.91%	332	2488	13.34%	-0.56	-1.34
Apr-02	19	128	14.84%	35.55%	400	3086	12.96%	0.63	-0.61
May-02	20	131	15.27%	35.97%	468	3253	14.39%	0.3	-0.82
Jun-02	20	119	16.81%	37.39%	418	3323	12.58%	1.33	-0.19



Checklist #4 - Unbundled Loop - Analog Repair

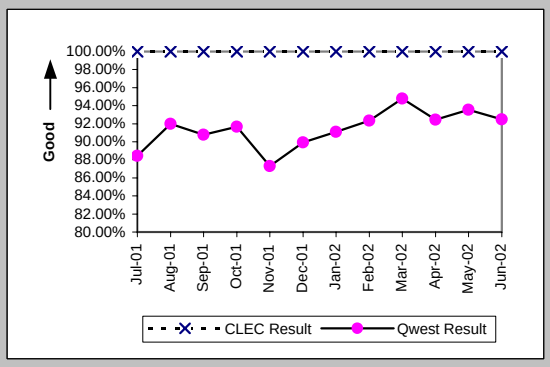
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10	40	25.00%	43.30%	496	4283	11.58%	2.36	0.44
Sep-01	5	33	15.15%	35.86%	361	3056	11.81%	0.61	-0.63
Oct-01	7	59	11.86%	32.34%	424	3252	13.04%	-0.27	-1.16
Nov-01	7	68	10.29%	30.39%	262	2288	11.45%	-0.3	-1.18
Dec-01	10	52	19.23%	39.41%	262	2018	12.98%	1.28	-0.22
Jan-02	7	70	10.00%	30.00%	217	1946	11.15%	-0.3	-1.18
Feb-02	7	58	12.07%	32.58%	223	1782	12.51%	-0.1	-1.06
Mar-02	7	60	11.67%	32.10%	235	1789	13.14%	-0.33	-1.2
Apr-02	15	85	17.65%	38.12%	314	2459	12.77%	1.29	-0.22
May-02	17	96	17.71%	38.17%	387	2712	14.27%	0.94	-0.43
Jun-02									



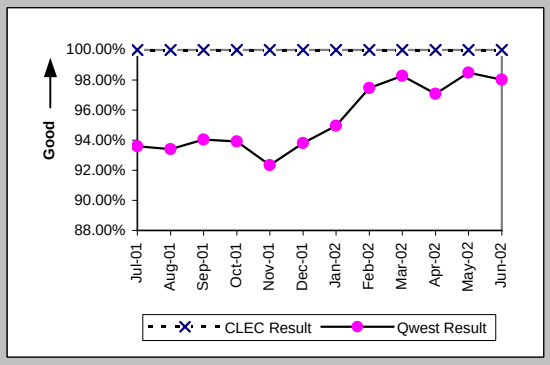
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	30	30	100.00%	0.00%	1711	1935	88.42%	-1.97	-2.2
Aug-01	35	35	100.00%	0.00%	1455	1582	91.97%	-1.73	-2.05
Sep-01	17	17	100.00%	0.00%	1317	1451	90.77%	-1.31	-1.79
Oct-01	24	24	100.00%	0.00%	957	1044	91.67%	-1.46	-1.89
Nov-01	20	20	100.00%	0.00%	1017	1165	87.30%	-1.69	-2.03
Dec-01	20	20	100.00%	0.00%	832	925	89.95%	-1.48	-1.9
Jan-02	8	8	100.00%	0.00%	665	730	91.10%	-0.88	-1.53
Feb-02	22	22	100.00%	0.00%	713	772	92.36%	-1.33	-1.81
Mar-02	13	13	100.00%	0.00%	819	864	94.79%	-0.84	-1.51
Apr-02	26	26	100.00%	0.00%	993	1074	92.46%	-1.44	-1.87
May-02	24	24	100.00%	0.00%	1146	1225	93.55%	-1.27	-1.77
Jun-02	34	34	100.00%	0.00%	1093	1182	92.47%	-1.64	-2



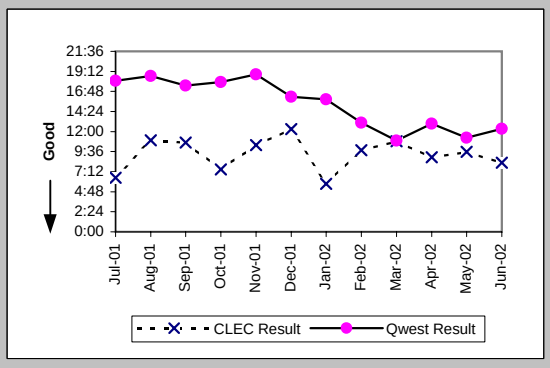
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	30	30	100.00%	0.00%	2599	2777	93.59%	-1.43	-1.87
Aug-01	35	35	100.00%	0.00%	2306	2469	93.40%	-1.56	-1.95
Sep-01	17	17	100.00%	0.00%	2100	2233	94.04%	-1.03	-1.63
Oct-01	24	24	100.00%	0.00%	1636	1742	93.92%	-1.24	-1.75
Nov-01	20	20	100.00%	0.00%	1701	1842	92.35%	-1.28	-1.78
Dec-01	20	20	100.00%	0.00%	1377	1468	93.80%	-1.14	-1.69
Jan-02	8	8	100.00%	0.00%	1185	1248	94.95%	-0.65	-1.4
Feb-02	22	22	100.00%	0.00%	1265	1298	97.46%	-0.75	-1.46
Mar-02	13	13	100.00%	0.00%	1372	1396	98.28%	-0.47	-1.29
Apr-02	26	26	100.00%	0.00%	1633	1682	97.09%	-0.88	-1.53
May-02	24	24	100.00%	0.00%	1828	1856	98.49%	-0.6	-1.37
Jun-02	34	34	100.00%	0.00%	1740	1775	98.03%	-0.82	-1.5



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

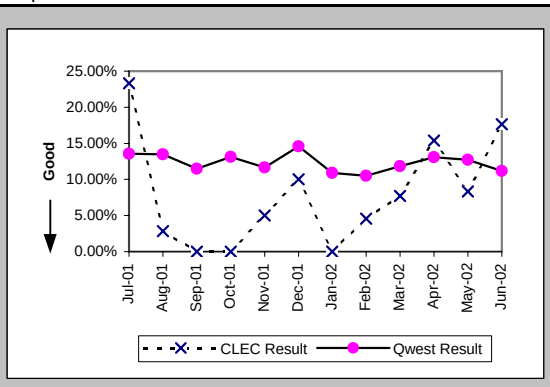
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	193:48	30	6:28	7:11	50156:18	2777	18:04	-3.56	-3.16
Aug-01	383:08	35	10:57	7:43	45988:55	2469	18:38	-2.29	-2.39
Sep-01	181:56	17	10:42	8:25	39128:56	2233	17:31	-1.58	-1.96
Oct-01	179:47	24	7:29	7:09	31201:33	1742	17:55	-2.69	-2.64
Nov-01	207:10	20	10:22	8:15	34711:30	1842	18:51	-1.93	-2.18
Dec-01	246:06	20	12:18	8:26	23705:28	1468	16:09	-0.91	-1.55
Jan-02	45:49	8	5:44	6:43	19793:22	1248	15:52	-1.6	-1.97
Feb-02	214:53	22	9:46	8:53	16962:51	1298	13:04	-1.07	-1.65
Mar-02	140:51	13	10:50	8:28	15220:03	1396	10:54	-0.02	-1.01
Apr-02	232:24	26	8:56	8:02	21773:22	1682	12:57	-1.5	-1.91
May-02	229:48	24	9:35	8:37	20882:30	1856	11:15	-0.71	-1.43
Jun-02	281:10	34	8:16	7:07	21920:20	1775	12:21	-1.93	-2.17



Checklist #4 - Unbundled Loop - Analog Repair

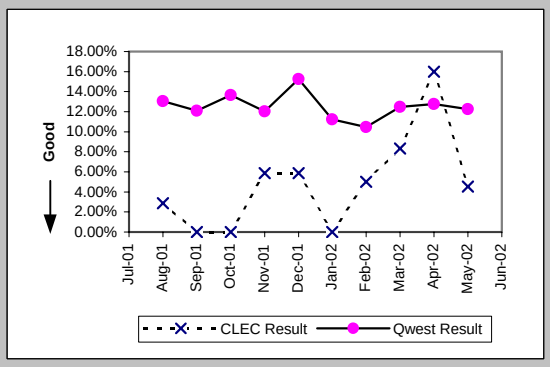
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	30	23.33%	42.30%	393	2894	13.58%	1.46	-0.11
Aug-01	1	35	2.86%	16.66%	355	2631	13.49%	-1.83	-2.11
Sep-01	0	17	0.00%	0.00%	261	2273	11.48%	-1.48	-1.9
Oct-01	0	24	0.00%	0.00%	232	1766	13.14%	-1.89	-2.15
Nov-01	1	20	5.00%	21.79%	219	1878	11.66%	-0.92	-1.56
Dec-01	2	20	10.00%	30.00%	217	1488	14.58%	-0.58	-1.35
Jan-02	0	8	0.00%	0.00%	138	1263	10.93%	-0.99	-1.6
Feb-02	1	22	4.55%	20.83%	138	1312	10.52%	-0.91	-1.55
Mar-02	1	13	7.69%	26.65%	167	1413	11.82%	-0.46	-1.28
Apr-02	4	26	15.38%	36.08%	222	1698	13.07%	0.39	-0.76
May-02	2	24	8.33%	27.64%	239	1879	12.72%	-0.64	-1.39
Jun-02	6	34	17.65%	38.12%	201	1799	11.17%	1.14	-0.3



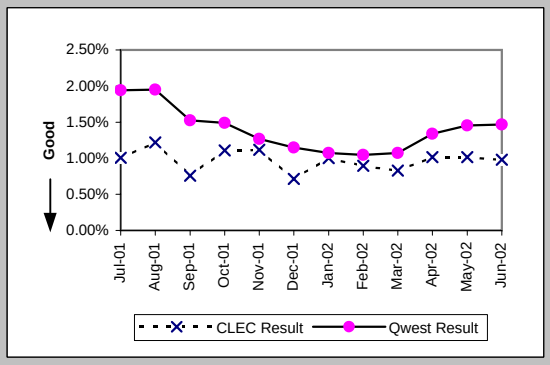
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	35	2.86%	16.66%	279	2135	13.07%	-1.78	-2.08
Sep-01	0	16	0.00%	0.00%	224	1851	12.10%	-1.48	-1.9
Oct-01	0	23	0.00%	0.00%	189	1385	13.65%	-1.89	-2.15
Nov-01	1	17	5.88%	23.53%	167	1389	12.02%	-0.77	-1.47
Dec-01	1	17	5.88%	23.53%	169	1108	15.25%	-1.07	-1.65
Jan-02	0	7	0.00%	0.00%	102	907	11.25%	-0.94	-1.57
Feb-02	1	20	5.00%	21.79%	92	880	10.45%	-0.79	-1.48
Mar-02	1	12	8.33%	27.64%	124	993	12.49%	-0.43	-1.26
Apr-02	4	25	16.00%	36.66%	168	1317	12.76%	0.51	-0.69
May-02	1	22	4.55%	20.83%	185	1509	12.26%	-1.1	-1.67
Jun-02									



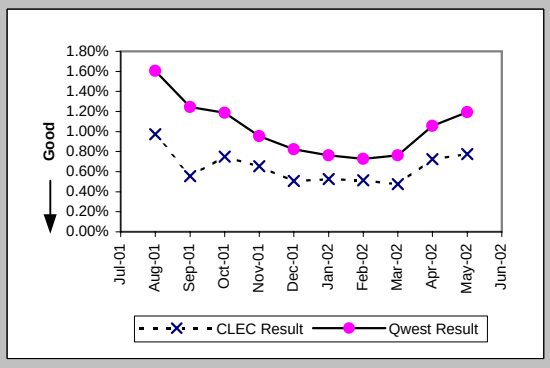
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	68	6749	1.01%	9.99%	7858	404809	1.94%	-5.51	-4.35
Aug-01	94	7715	1.22%	10.97%	7800	399893	1.95%	-4.61	-3.8
Sep-01	67	8846	0.76%	8.67%	6015	394747	1.52%	-5.82	-4.54
Oct-01	121	10919	1.11%	10.47%	5828	390905	1.49%	-3.25	-2.98
Nov-01	145	12984	1.12%	10.51%	4897	385619	1.27%	-1.53	-1.93
Dec-01	97	13595	0.71%	8.42%	4361	379575	1.15%	-4.68	-3.85
Jan-02	147	14662	1.00%	9.96%	4021	374468	1.07%	-0.82	-1.5
Feb-02	136	15207	0.89%	9.41%	3826	365309	1.05%	-1.82	-2.1
Mar-02	126	15179	0.83%	9.07%	3901	364423	1.07%	-2.82	-2.71
Apr-02	154	15170	1.02%	10.02%	4784	357203	1.34%	-3.4	-3.07
May-02	155	15245	1.02%	10.03%	5132	353493	1.45%	-4.4	-3.67
Jun-02	153	15612	0.98%	9.85%	5122	348729	1.47%	-4.97	-4.02



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

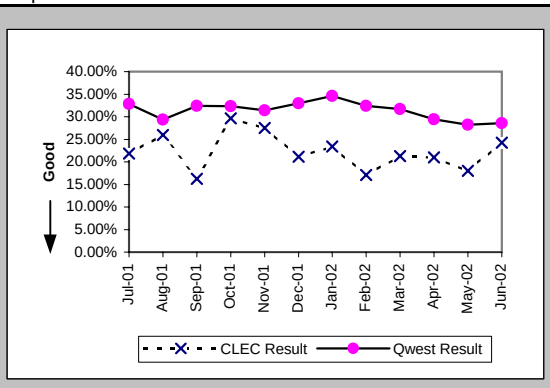
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	75	7715	0.97%	9.81%	6418	399893	1.60%	-4.38	-3.66
Sep-01	49	8846	0.55%	7.42%	4907	394747	1.24%	-5.79	-4.52
Oct-01	82	10919	0.75%	8.63%	4637	390905	1.19%	-4.14	-3.52
Nov-01	85	12984	0.65%	8.06%	3677	385619	0.95%	-3.45	-3.1
Dec-01	69	13595	0.51%	7.11%	3126	379575	0.82%	-4.01	-3.44
Jan-02	77	14662	0.53%	7.23%	2853	374468	0.76%	-3.23	-2.97
Feb-02	78	15207	0.51%	7.14%	2662	365309	0.73%	-3.07	-2.86
Mar-02	72	15179	0.47%	6.87%	2782	364423	0.76%	-4.01	-3.44
Apr-02	110	15170	0.73%	8.48%	3776	357203	1.06%	-3.92	-3.38
May-02	118	15245	0.77%	8.76%	4221	353493	1.19%	-4.68	-3.84
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

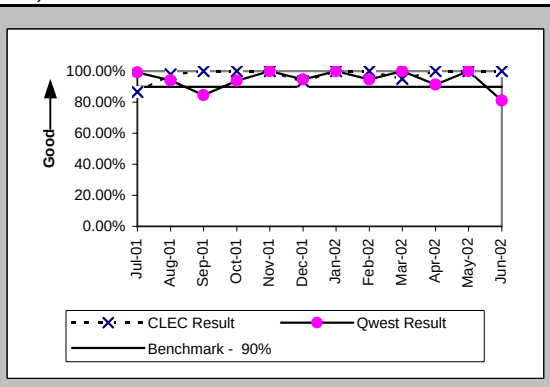
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	87	21.84%	41.32%	3844	11702	32.85%	-2.18	-2.32
Aug-01	33	127	25.98%	43.85%	3241	11041	29.35%	-0.83	-1.5
Sep-01	13	80	16.25%	36.89%	2883	8898	32.40%	-3.07	-2.87
Oct-01	51	172	29.65%	45.67%	2783	8611	32.32%	-0.74	-1.45
Nov-01	55	200	27.50%	44.65%	2242	7139	31.41%	-1.17	-1.71
Dec-01	26	123	21.14%	40.83%	2149	6510	33.01%	-2.77	-2.69
Jan-02	45	192	23.44%	42.36%	2127	6148	34.60%	-3.2	-2.95
Feb-02	28	164	17.07%	37.63%	1837	5663	32.44%	-4.14	-3.52
Mar-02	34	160	21.25%	40.91%	1808	5709	31.67%	-2.79	-2.7
Apr-02	41	195	21.03%	40.75%	1993	6777	29.41%	-2.53	-2.54
May-02	34	189	17.99%	38.41%	2016	7148	28.20%	-3.08	-2.87
Jun-02	49	202	24.26%	42.86%	2049	7171	28.57%	-1.34	-1.81



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

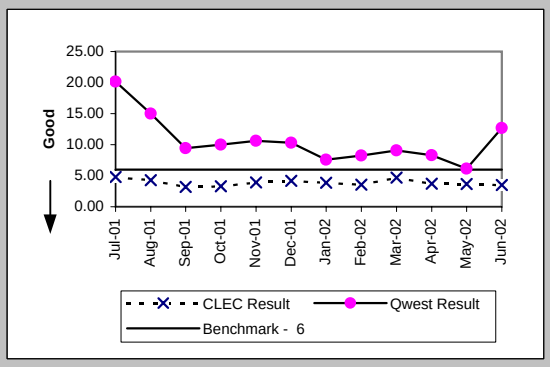
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	39	45	86.67%	33.99%	335	338	99.11%	3.74	1.27
Aug-01	47	48	97.92%	14.28%	48	51	94.12%	-0.8	-1.49
Sep-01	20	20	100.00%	0.00%	22	26	84.62%	-1.43	-1.87
Oct-01	16	16	100.00%	0.00%	30	32	93.75%	-0.84	-1.51
Nov-01	24	24	100.00%	0.00%	38	38	100.00%	N/A	N/A
Dec-01	43	46	93.48%	24.69%	18	19	94.74%	0	-1
Jan-02	18	18	100.00%	0.00%	21	21	100.00%	N/A	N/A
Feb-02	34	34	100.00%	0.00%	18	19	94.74%	-0.82	-1.5
Mar-02	38	40	95.00%	21.79%	27	27	100.00%	N/A	-0.4
Apr-02	35	35	100.00%	0.00%	21	23	91.30%	-1.15	-1.7
May-02	42	42	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-02	43	43	100.00%	0.00%	17	21	80.95%	-1.82	-2.11



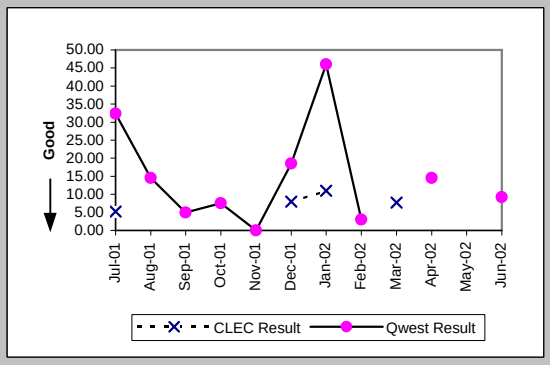
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	172	36	4.78	1.57	6876	341	20.16	-13.19	-9.02
Aug-01	158	37	4.27	0.93	764	51	14.98	-4.83	-3.94
Sep-01	54	17	3.18	1.01	264	28	9.43	-3.33	-3.02
Oct-01	43	13	3.31	0.75	330	33	10.00	-3.35	-3.04
Nov-01	67	17	3.94	0.56	403	38	10.61	-4.14	-3.52
Dec-01	155	37	4.19	1.71	217	21	10.33	-2.78	-2.69
Jan-02	62	16	3.88	1.09	144	19	7.58	-0.86	-1.52
Feb-02	99	28	3.54	1.07	157	19	8.26	-3.26	-2.98
Mar-02	178	38	4.68	1.44	227	25	9.08	-3.93	-3.39
Apr-02	107	29	3.69	0.93	191	23	8.30	-2.13	-2.3
May-02	151	41	3.68	0.88	129	21	6.14	-2.63	-2.6
Jun-02	119	34	3.50	0.83	266	21	12.67	-2.43	-2.48



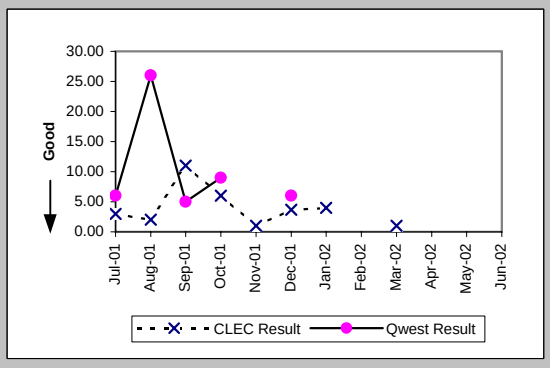
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	4	5.25	3.77	97	3	32.33	-1.66	-2.01
Aug-01					87	6	14.50		
Sep-01					30	6	5.00		
Oct-01					15	2	7.50		
Nov-01					0	1	0.00		
Dec-01	8	1	8.00		37	2	18.50	-1.73	-2.05
Jan-02	11	1	11.00		46	1	46.00		
Feb-02					3	1	3.00		
Mar-02	23	3	7.67	1.15					
Apr-02					29	2	14.50		
May-02									
Jun-02					37	4	9.25		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

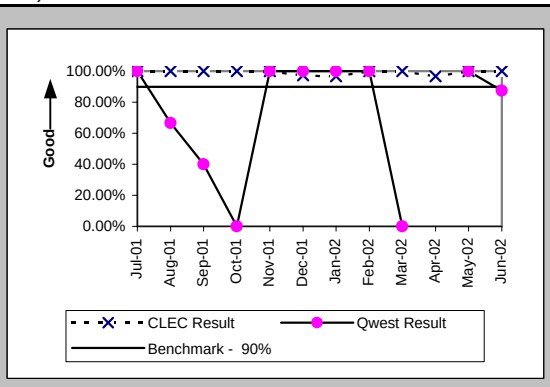
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	2	3.00	0.00	6	1	6.00		
Aug-01	2	1	2.00		26	1	26.00		
Sep-01	11	1	11.00		5	1	5.00		
Oct-01	12	2	6.00	0.00	9	1	9.00		
Nov-01	1	1	1.00						
Dec-01	11	3	3.67	2.08	6	1	6.00		
Jan-02	4	1	4.00						
Feb-02									
Mar-02	1	1	1.00						
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

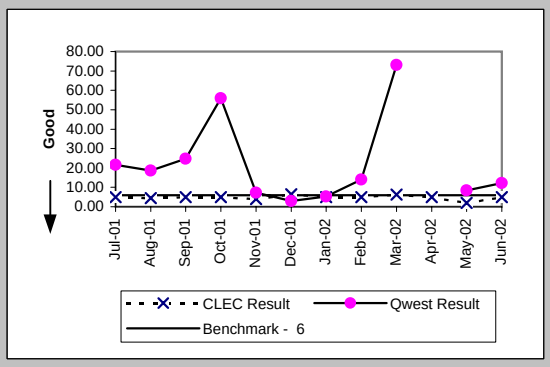
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01	7	7	100.00%	0.00%	2	3	66.67%	-1.02	-1.62
Sep-01	3	3	100.00%	0.00%	2	5	40.00%	-1.68	-2.02
Oct-01	6	6	100.00%	0.00%	0	1	0.00%	N/A	
Nov-01	12	12	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01	37	38	97.37%	16.01%	4	4	100.00%	N/A	-1.07
Jan-02	30	31	96.77%	17.67%	3	3	100.00%	N/A	-1.08
Feb-02	45	45	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	33	33	100.00%	0.00%	0	1	0.00%	N/A	
Apr-02	29	30	96.67%	17.95%					
May-02	19	19	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02	15	15	100.00%	0.00%	7	8	87.50%	-0.86	-1.52



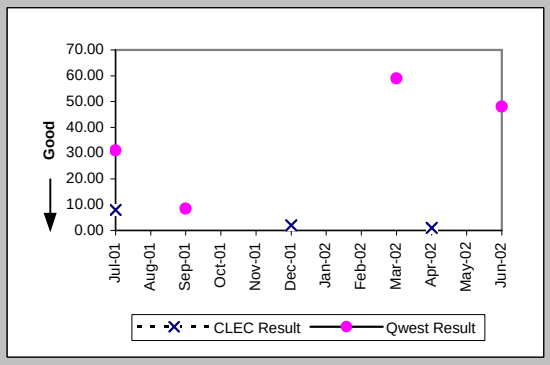
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	1	5.00		65	3	21.67	-0.74	-1.45
Aug-01	9	2	4.50	0.71	56	3	18.67	-1.1	-1.67
Sep-01	5	1	5.00		124	5	24.80	-0.84	-1.51
Oct-01	10	2	5.00	0.00	56	1	56.00		
Nov-01	24	6	4.00	0.00	22	3	7.33	-0.92	-1.56
Dec-01	13	2	6.50	2.12	12	4	3.00		
Jan-02	10	2	5.00	0.00	21	4	5.25	-0.06	-1.04
Feb-02	10	2	5.00	0.00	14	1	14.00		
Mar-02	31	5	6.20	2.68	73	1	73.00		
Apr-02	5	1	5.00						
May-02	4	2	2.00	0.00	42	5	8.40	-1.66	-2.01
Jun-02	5	1	5.00		98	8	12.25	-0.34	-1.21



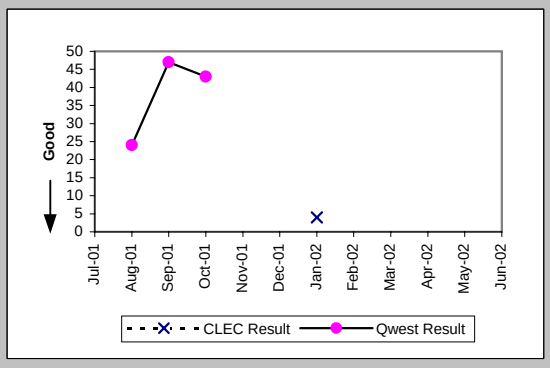
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	1	8.00		31	1	31.00		
Aug-01									
Sep-01					17	2	8.50		
Oct-01									
Nov-01									
Dec-01	2	1	2.00						
Jan-02									
Feb-02									
Mar-02					59	1	59.00		
Apr-02	1	1	1.00						
May-02									
Jun-02					48	1	48.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

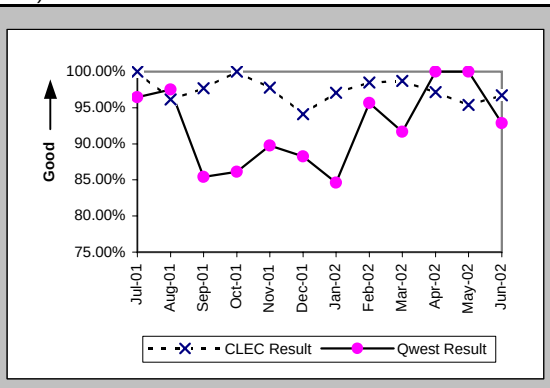
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					24	1	24.00		
Sep-01					47	1	47.00		
Oct-01					43	1	43.00		
Nov-01									
Dec-01									
Jan-02	4	1	4.00						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

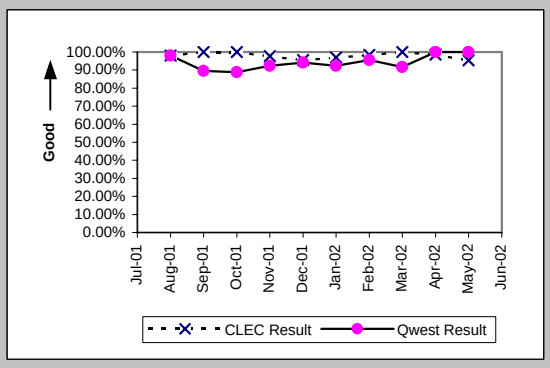
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	54	54	100.00%	0.00%	244	253	96.44%	-1.28	-1.78
Aug-01	50	52	96.15%	19.23%	197	202	97.52%	0.53	-0.67
Sep-01	42	43	97.67%	15.07%	41	48	85.42%	-1.65	-2.01
Oct-01	35	35	100.00%	0.00%	31	36	86.11%	-1.69	-2.03
Nov-01	44	45	97.78%	14.74%	35	39	89.74%	-1.21	-1.74
Dec-01	64	68	94.12%	23.53%	30	34	88.24%	-0.87	-1.53
Jan-02	66	68	97.06%	16.90%	22	26	84.62%	-1.5	-1.91
Feb-02	65	66	98.48%	12.22%	22	23	95.65%	-0.57	-1.35
Mar-02	78	79	98.73%	11.18%	22	24	91.67%	-1.1	-1.67
Apr-02	69	71	97.18%	16.55%	26	26	100.00%	N/A	-0.6
May-02	62	65	95.38%	20.98%	25	25	100.00%	N/A	-0.41
Jun-02	59	61	96.72%	17.81%	26	28	92.86%	-0.66	-1.4



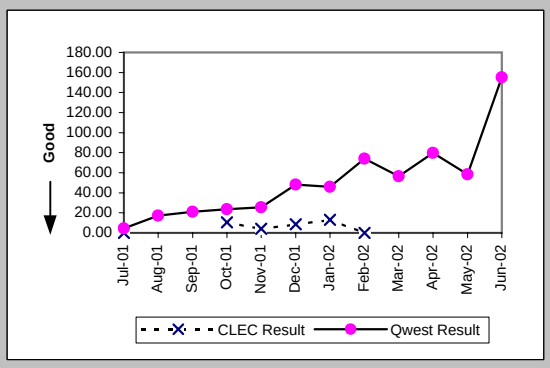
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	51	52	98.08%	13.73%	198	202	98.02%	-0.03	-1.02
Sep-01	43	43	100.00%	0.00%	43	48	89.58%	-1.62	-1.99
Oct-01	35	35	100.00%	0.00%	32	36	88.89%	-1.49	-1.91
Nov-01	44	45	97.78%	14.74%	36	39	92.31%	-0.94	-1.57
Dec-01	65	68	95.59%	20.54%	32	34	94.12%	-0.3	-1.18
Jan-02	66	68	97.06%	16.90%	24	26	92.31%	-0.77	-1.47
Feb-02	65	66	98.48%	12.22%	22	23	95.65%	-0.57	-1.35
Mar-02	79	79	100.00%	0.00%	22	24	91.67%	-1.29	-1.79
Apr-02	70	71	98.59%	11.78%	26	26	100.00%	N/A	-0.84
May-02	62	65	95.38%	20.98%	25	25	100.00%	N/A	-0.41
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

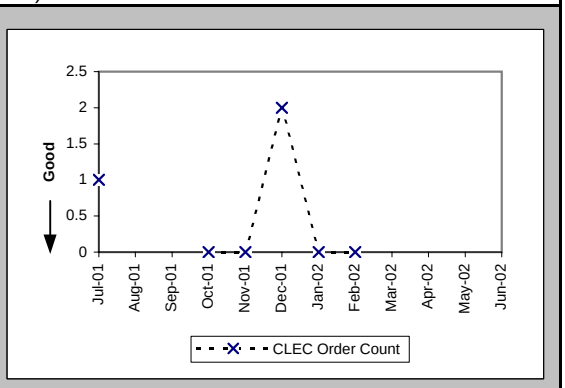
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00		18	4	4.50	-1.29	-1.79
Aug-01					139	8	17.38		
Sep-01					42	2	21.00		
Oct-01	21	2	10.50	0.71	71	3	23.67	-0.47	-1.29
Nov-01	4	1	4.00		153	6	25.50	-0.72	-1.44
Dec-01	34	4	8.50	8.23	145	3	48.33	-1.11	-1.67
Jan-02	13	1	13.00		230	5	46.00	-0.64	-1.39
Feb-02	0	1	0.00		296	4	74.00	-1.31	-1.8
Mar-02					283	5	56.60		
Apr-02					478	6	79.67		
May-02					466	8	58.25		
Jun-02					465	3	155.00		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

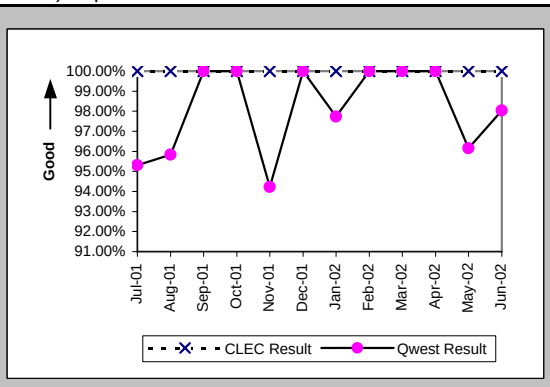
Date	CLEC Order Count
Jul-01	1
Aug-01	
Sep-01	
Oct-01	0
Nov-01	0
Dec-01	2
Jan-02	0
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

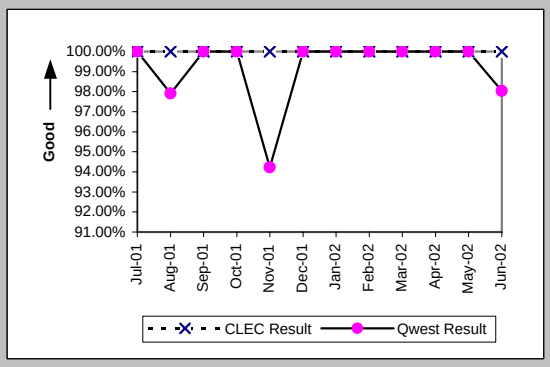
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	61	64	95.31%	-0.52	-1.32
Aug-01	14	14	100.00%	0.00%	46	48	95.83%	-0.69	-1.42
Sep-01	10	10	100.00%	0.00%	51	51	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	52	52	100.00%	N/A	N/A
Nov-01	10	10	100.00%	0.00%	49	52	94.23%	-0.72	-1.44
Dec-01	6	6	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	43	44	97.73%	-0.4	-1.24
Feb-02	4	4	100.00%	0.00%	36	36	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	25	25	100.00%	N/A	N/A
Apr-02	11	11	100.00%	0.00%	45	45	100.00%	N/A	N/A
May-02	13	13	100.00%	0.00%	25	26	96.15%	-0.59	-1.36
Jun-02	13	13	100.00%	0.00%	50	51	98.04%	-0.46	-1.28



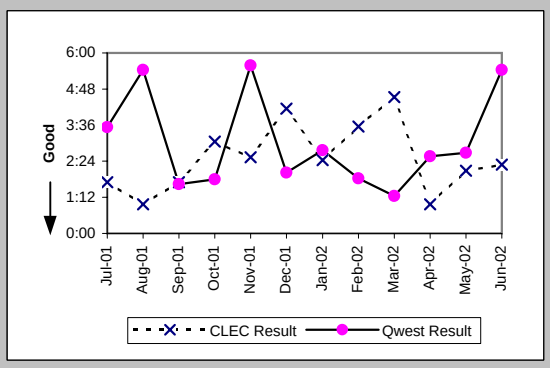
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	66	66	100.00%	N/A	N/A
Aug-01	14	14	100.00%	0.00%	47	48	97.92%	-0.48	-1.29
Sep-01	10	10	100.00%	0.00%	51	51	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	52	52	100.00%	N/A	N/A
Nov-01	10	10	100.00%	0.00%	49	52	94.23%	-0.72	-1.44
Dec-01	6	6	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	45	45	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	36	36	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	26	26	100.00%	N/A	N/A
Apr-02	11	11	100.00%	0.00%	45	45	100.00%	N/A	N/A
May-02	14	14	100.00%	0.00%	26	26	100.00%	N/A	N/A
Jun-02	15	15	100.00%	0.00%	50	51	98.04%	-0.48	-1.29



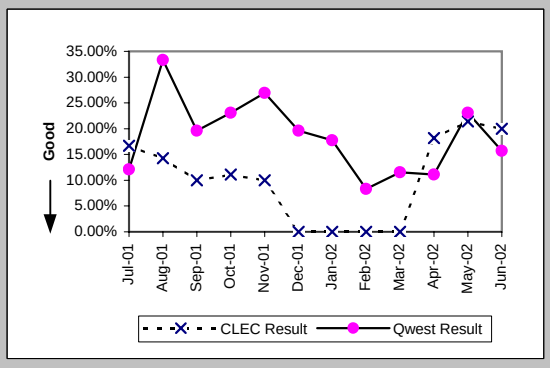
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10:11	6	1:42	0:58	232:49	66	3:32	-0.62	-1.38
Aug-01	13:26	14	0:58	0:58	260:52	48	5:26	-1.2	-1.73
Sep-01	16:58	10	1:42	1:51	83:35	51	1:38	0.1	-0.94
Oct-01	27:26	9	3:03	2:41	93:22	52	1:48	1.56	-0.05
Nov-01	25:18	10	2:32	1:39	290:45	52	5:35	-0.73	-1.45
Dec-01	24:57	6	4:09	7:23	102:28	51	2:01	1.23	-0.25
Jan-02	19:29	8	2:26	1:19	124:12	45	2:46	-0.18	-1.11
Feb-02	14:11	4	3:33	4:05	65:47	36	1:50	1.1	-0.33
Mar-02	31:42	7	4:32	7:41	32:19	26	1:15	1.41	-0.15
Apr-02	10:39	11	0:58	1:05	115:37	45	2:34	-1.41	-1.86
May-02	29:05	14	2:05	1:22	69:55	26	2:41	-0.38	-1.23
Jun-02	34:19	15	2:17	1:36	277:03	51	5:26	-0.8	-1.48



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

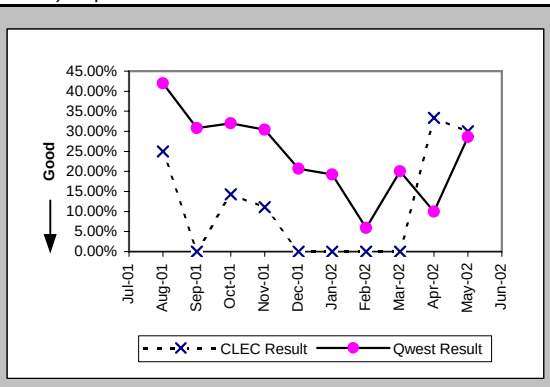
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	6	16.67%	37.27%	8	66	12.12%	0.3	-0.81
Aug-01	2	14	14.29%	34.99%	16	48	33.33%	-1.33	-1.81
Sep-01	1	10	10.00%	30.00%	10	51	19.61%	-0.7	-1.43
Oct-01	1	9	11.11%	31.43%	12	52	23.08%	-0.79	-1.48
Nov-01	1	10	10.00%	30.00%	14	52	26.92%	-1.1	-1.67
Dec-01	0	6	0.00%	0.00%	10	51	19.61%	-1.14	-1.7
Jan-02	0	8	0.00%	0.00%	8	45	17.78%	-1.21	-1.74
Feb-02	0	4	0.00%	0.00%	3	36	8.33%	-0.57	-1.35
Mar-02	0	7	0.00%	0.00%	3	26	11.54%	-0.85	-1.52
Apr-02	2	11	18.18%	38.57%	5	45	11.11%	0.6	-0.64
May-02	3	14	21.43%	41.03%	6	26	23.08%	-0.12	-1.07
Jun-02	3	15	20.00%	40.00%	8	51	15.69%	0.39	-0.77



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

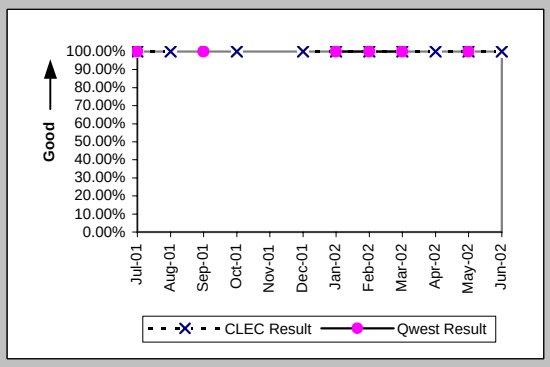
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	8	25.00%	43.30%	13	31	41.94%	-0.87	-1.53
Sep-01	0	4	0.00%	0.00%	8	26	30.77%	-1.24	-1.75
Oct-01	1	7	14.29%	34.99%	8	25	32.00%	-0.89	-1.54
Nov-01	1	9	11.11%	31.43%	7	23	30.43%	-1.07	-1.65
Dec-01	0	3	0.00%	0.00%	6	29	20.69%	-0.84	-1.51
Jan-02	0	7	0.00%	0.00%	5	26	19.23%	-1.15	-1.7
Feb-02	0	3	0.00%	0.00%	1	17	5.88%	-0.4	-1.24
Mar-02	0	4	0.00%	0.00%	2	10	20.00%	-0.85	-1.51
Apr-02	2	6	33.33%	47.14%	2	20	10.00%	1.19	-0.28
May-02	3	10	30.00%	45.83%	4	14	28.57%	0.01	-0.99
Jun-02									



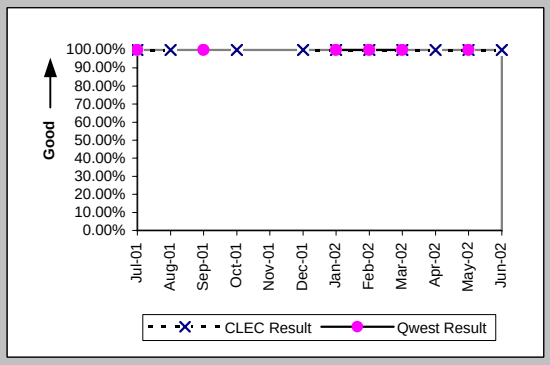
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01	1	1	100.00%	0.00%					
Jan-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%					
May-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%					



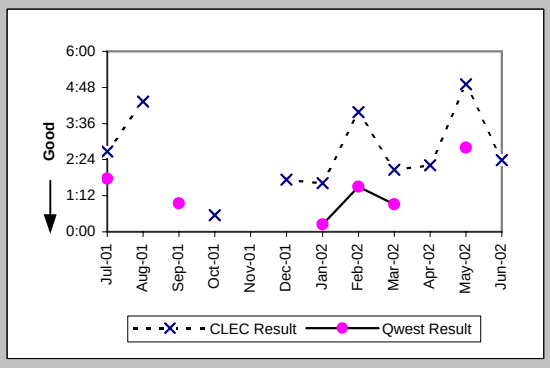
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01	1	1	100.00%	0.00%					
Jan-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%					
May-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%					



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

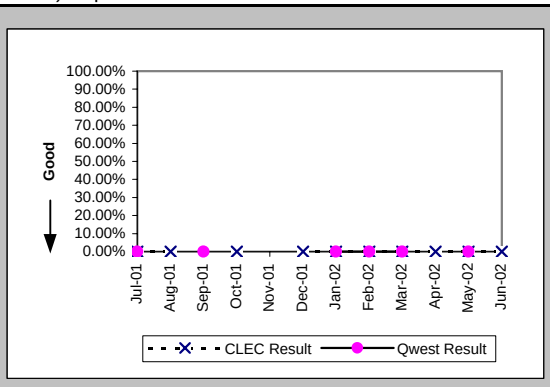
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:40	1	2:40		1:46	1	1:46		
Aug-01	4:20	1	4:20						
Sep-01					0:57	1	0:57		
Oct-01	0:33	1	0:33						
Nov-01									
Dec-01	1:44	1	1:44						
Jan-02	1:37	1	1:37		0:15	1	0:15		
Feb-02	7:57	2	3:59	0:02	1:30	1	1:30		
Mar-02	6:12	3	2:04	1:49	0:55	1	0:55		
Apr-02	6:40	3	2:13	1:06					
May-02	14:42	3	4:54	6:42	2:48	1	2:48		
Jun-02	9:32	4	2:23	1:49					



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

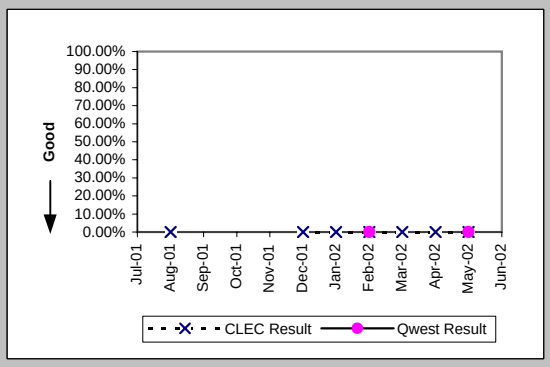
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%					
Sep-01					0	1	0.00%		
Oct-01	0	1	0.00%	0.00%					
Nov-01									
Dec-01	0	1	0.00%	0.00%					
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02	0	3	0.00%	0.00%					
May-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02	0	4	0.00%	0.00%					



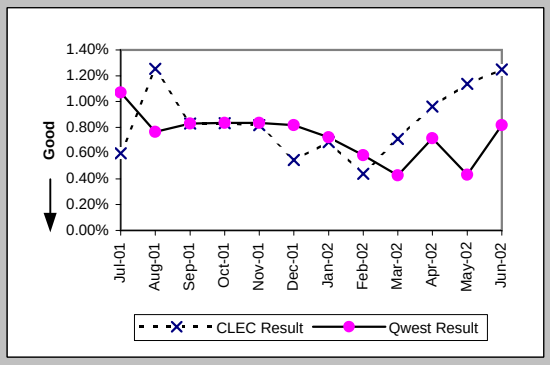
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%					
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%					
Jan-02	0	1	0.00%	0.00%					
Feb-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	3	0.00%	0.00%					
Apr-02	0	3	0.00%	0.00%					
May-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



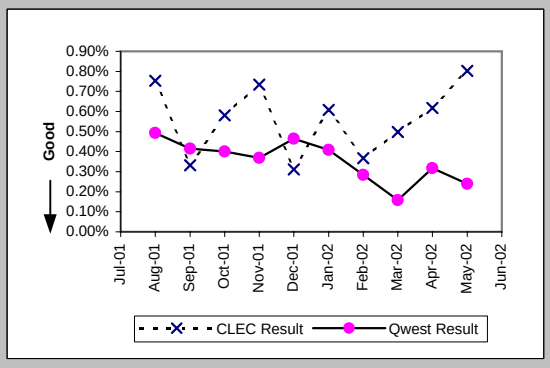
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	1169	0.60%	7.72%	67	6264	1.07%	-1.44	-1.87
Aug-01	15	1196	1.25%	11.13%	48	6285	0.76%	1.79	0.09
Sep-01	10	1206	0.83%	9.07%	52	6273	0.83%	0	-1
Oct-01	10	1204	0.83%	9.08%	52	6240	0.83%	-0.01	-1.01
Nov-01	10	1225	0.82%	9.00%	52	6231	0.83%	-0.06	-1.04
Dec-01	7	1283	0.55%	7.37%	51	6249	0.82%	-0.98	-1.6
Jan-02	9	1315	0.68%	8.24%	46	6368	0.72%	-0.15	-1.09
Feb-02	6	1362	0.44%	6.62%	37	6337	0.58%	-0.63	-1.38
Mar-02	10	1408	0.71%	8.40%	27	6334	0.43%	1.48	-0.1
Apr-02	14	1456	0.96%	9.76%	45	6304	0.71%	1.01	-0.38
May-02	17	1495	1.14%	10.60%	27	6261	0.43%	3.74	1.28
Jun-02	19	1522	1.25%	11.10%	51	6250	0.82%	1.68	0.02



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

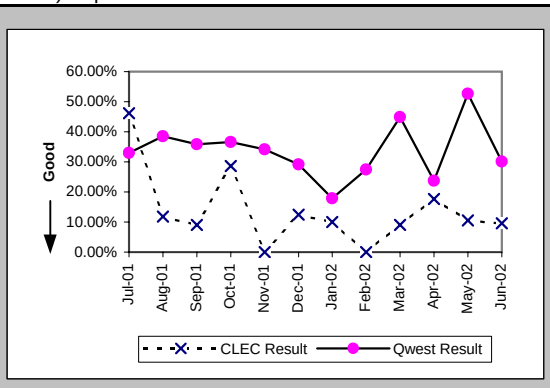
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	9	1196	0.75%	8.64%	31	6285	0.49%	1.17	-0.29
Sep-01	4	1206	0.33%	5.75%	26	6273	0.41%	-0.41	-1.25
Oct-01	7	1204	0.58%	7.60%	25	6240	0.40%	0.91	-0.45
Nov-01	9	1225	0.73%	8.54%	23	6231	0.37%	1.93	0.17
Dec-01	4	1283	0.31%	5.57%	29	6249	0.46%	-0.73	-1.44
Jan-02	8	1315	0.61%	7.78%	26	6368	0.41%	1.04	-0.37
Feb-02	5	1362	0.37%	6.05%	18	6337	0.28%	0.52	-0.68
Mar-02	7	1408	0.50%	7.03%	10	6334	0.16%	2.9	0.76
Apr-02	9	1456	0.62%	7.84%	20	6304	0.32%	1.84	0.12
May-02	12	1495	0.80%	8.92%	15	6261	0.24%	4	1.43
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

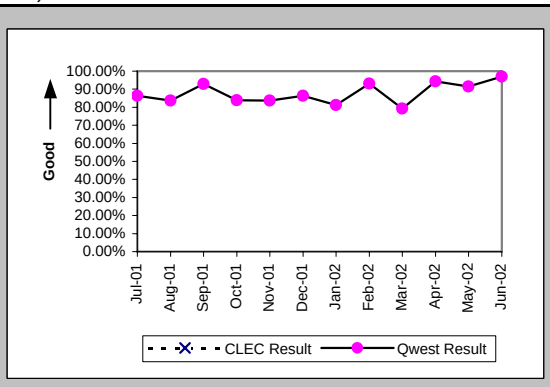
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	13	46.15%	49.85%	33	100	33.00%	0.91	-0.45
Aug-01	2	17	11.76%	32.22%	30	78	38.46%	-2.05	-2.25
Sep-01	1	11	9.09%	28.75%	29	81	35.80%	-1.73	-2.05
Oct-01	4	14	28.57%	45.18%	30	82	36.59%	-0.58	-1.35
Nov-01	0	10	0.00%	0.00%	27	79	34.18%	-2.15	-2.31
Dec-01	1	8	12.50%	33.07%	21	72	29.17%	-0.98	-1.6
Jan-02	1	10	10.00%	30.00%	10	56	17.86%	-0.6	-1.36
Feb-02	0	6	0.00%	0.00%	14	51	27.45%	-1.43	-1.87
Mar-02	1	11	9.09%	28.75%	22	49	44.90%	-2.16	-2.31
Apr-02	3	17	17.65%	38.12%	14	59	23.73%	-0.52	-1.32
May-02	2	19	10.53%	30.69%	30	57	52.63%	-3.18	-2.94
Jun-02	2	21	9.52%	29.35%	22	73	30.14%	-1.81	-2.1



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

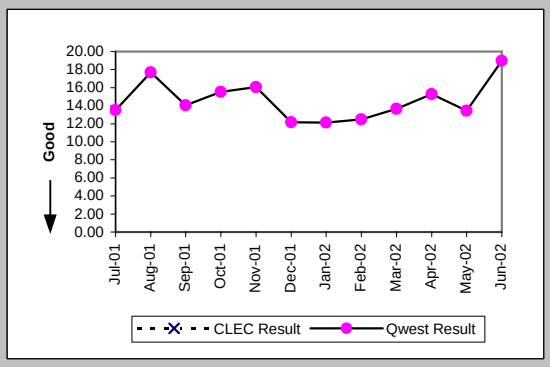
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					88	102	86.27%		
Aug-01					118	141	83.69%		
Sep-01					130	140	92.86%		
Oct-01					119	142	83.80%		
Nov-01					82	98	83.67%		
Dec-01					140	162	86.42%		
Jan-02					125	154	81.17%		
Feb-02					162	174	93.10%		
Mar-02					126	159	79.25%		
Apr-02					249	264	94.32%		
May-02					162	177	91.53%		
Jun-02					232	239	97.07%		



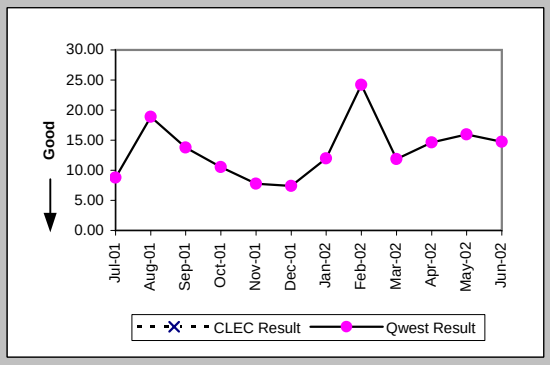
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1797	133	13.51		
Aug-01					3485	197	17.69		
Sep-01					2513	179	14.04		
Oct-01					3373	217	15.54		
Nov-01					2104	131	16.06		
Dec-01					2156	177	12.18		
Jan-02					2132	176	12.11		
Feb-02					2547	204	12.49		
Mar-02					2773	203	13.66		
Apr-02					4709	308	15.29		
May-02					2822	210	13.44		
Jun-02					5064	267	18.97		



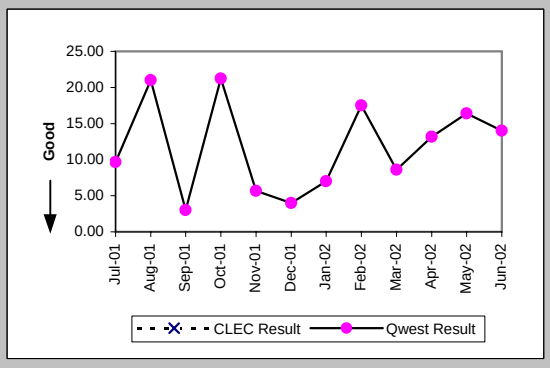
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					184	21	8.76		
Aug-01					567	30	18.90		
Sep-01					207	15	13.80		
Oct-01					348	33	10.55		
Nov-01					335	43	7.79		
Dec-01					155	21	7.38		
Jan-02					371	31	11.97		
Feb-02					363	15	24.20		
Mar-02					392	33	11.88		
Apr-02					293	20	14.65		
May-02					255	16	15.94		
Jun-02					103	7	14.71		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

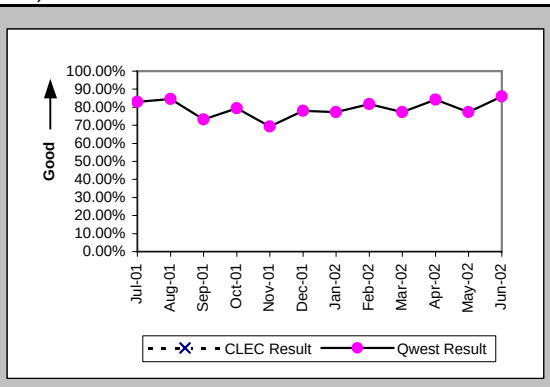
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					29	3	9.67		
Aug-01					84	4	21.00		
Sep-01					3	1	3.00		
Oct-01					85	4	21.25		
Nov-01					34	6	5.67		
Dec-01					8	2	4.00		
Jan-02					21	3	7.00		
Feb-02					35	2	17.50		
Mar-02					43	5	8.60		
Apr-02					79	6	13.17		
May-02					82	5	16.40		
Jun-02					14	1	14.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

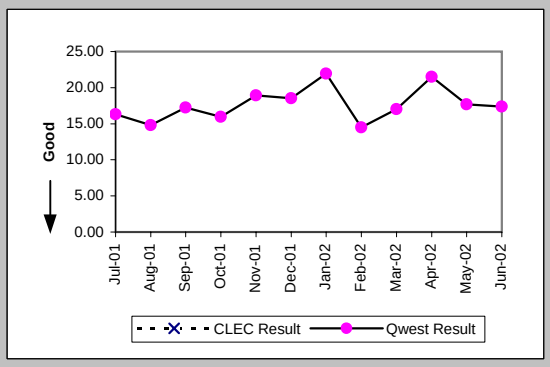
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	76	82.89%		
Aug-01					55	65	84.62%		
Sep-01					41	56	73.21%		
Oct-01					58	73	79.45%		
Nov-01					52	75	69.33%		
Dec-01					46	59	77.97%		
Jan-02					75	97	77.32%		
Feb-02					89	109	81.65%		
Mar-02					58	75	77.33%		
Apr-02					75	89	84.27%		
May-02					68	88	77.27%		
Jun-02					61	71	85.92%		



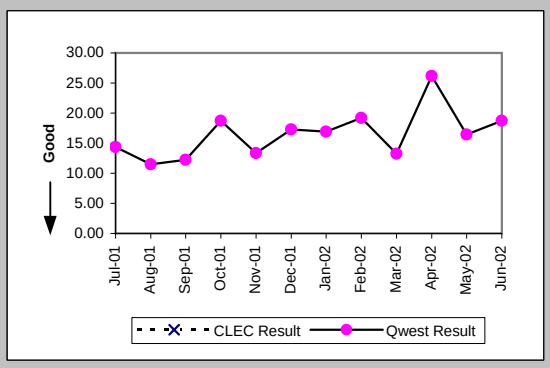
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1369	84	16.30		
Aug-01					1199	81	14.80		
Sep-01					1206	70	17.23		
Oct-01					1421	89	15.97		
Nov-01					1778	94	18.91		
Dec-01					1391	75	18.55		
Jan-02					2766	126	21.95		
Feb-02					1653	114	14.50		
Mar-02					1532	90	17.02		
Apr-02					2712	126	21.52		
May-02					1876	106	17.70		
Jun-02					1458	84	17.36		



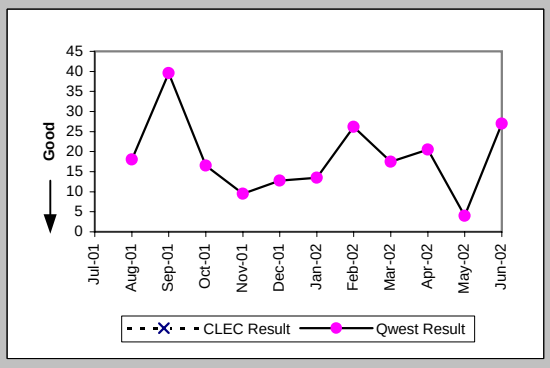
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					201	14	14.36		
Aug-01					172	15	11.47		
Sep-01					208	17	12.24		
Oct-01					412	22	18.73		
Nov-01					521	39	13.36		
Dec-01					294	17	17.29		
Jan-02					508	30	16.93		
Feb-02					288	15	19.20		
Mar-02					238	18	13.22		
Apr-02					497	19	26.16		
May-02					411	25	16.44		
Jun-02					225	12	18.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

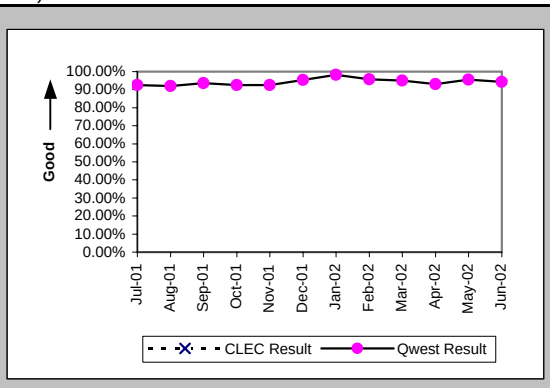
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	2	18.00		
Sep-01					198	5	39.60		
Oct-01					33	2	16.50		
Nov-01					38	4	9.50		
Dec-01					51	4	12.75		
Jan-02					27	2	13.50		
Feb-02					131	5	26.20		
Mar-02					35	2	17.50		
Apr-02					41	2	20.50		
May-02					4	1	4.00		
Jun-02					27	1	27.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

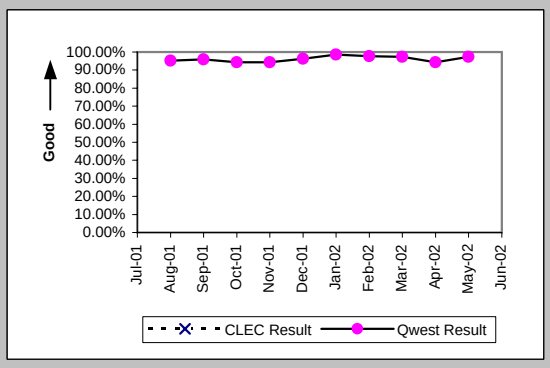
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					210	227	92.51%		
Aug-01					230	250	92.00%		
Sep-01					249	266	93.61%		
Oct-01					258	279	92.47%		
Nov-01					247	267	92.51%		
Dec-01					230	241	95.44%		
Jan-02					276	281	98.22%		
Feb-02					299	312	95.83%		
Mar-02					291	306	95.10%		
Apr-02					340	365	93.15%		
May-02					361	378	95.50%		
Jun-02					316	335	94.33%		



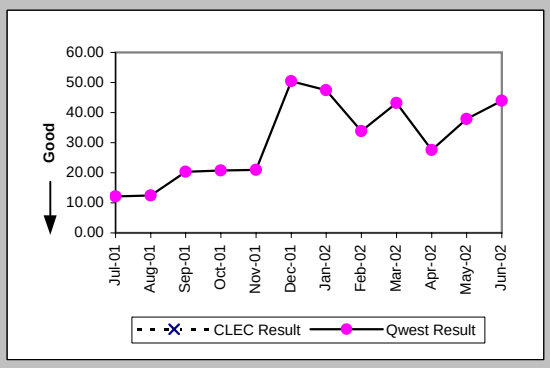
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					238	250	95.20%		
Sep-01					255	266	95.86%		
Oct-01					263	279	94.27%		
Nov-01					252	267	94.38%		
Dec-01					232	241	96.27%		
Jan-02					277	281	98.58%		
Feb-02					305	312	97.76%		
Mar-02					298	306	97.39%		
Apr-02					344	365	94.25%		
May-02					368	378	97.35%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

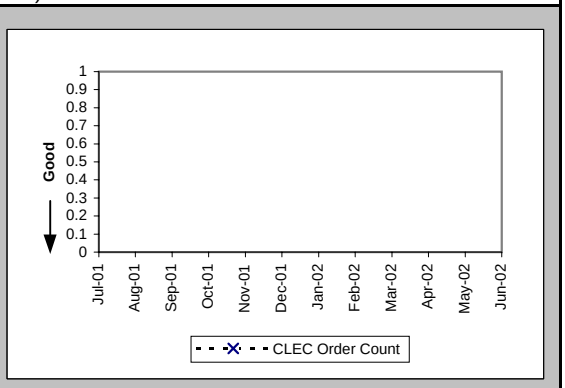
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					544	45	12.09		
Aug-01					536	43	12.47		
Sep-01					752	37	20.32		
Oct-01					707	34	20.79		
Nov-01					899	43	20.91		
Dec-01					1461	29	50.38		
Jan-02					1805	38	47.50		
Feb-02					1895	56	33.84		
Mar-02					1773	41	43.24		
Apr-02					1157	42	27.55		
May-02					1326	35	37.89		
Jun-02					1319	30	43.97		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

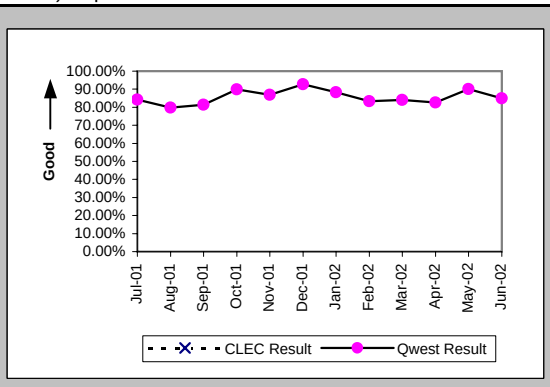
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

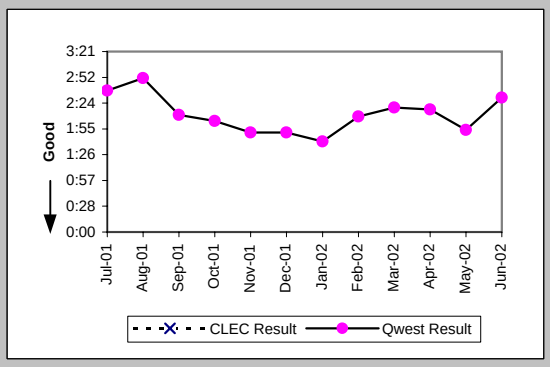
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	120	84.17%		
Aug-01					118	148	79.73%		
Sep-01					100	123	81.30%		
Oct-01					141	157	89.81%		
Nov-01					106	122	86.89%		
Dec-01					76	82	92.68%		
Jan-02					76	86	88.37%		
Feb-02					105	126	83.33%		
Mar-02					100	119	84.03%		
Apr-02					100	121	82.64%		
May-02					91	101	90.10%		
Jun-02					118	139	84.89%		



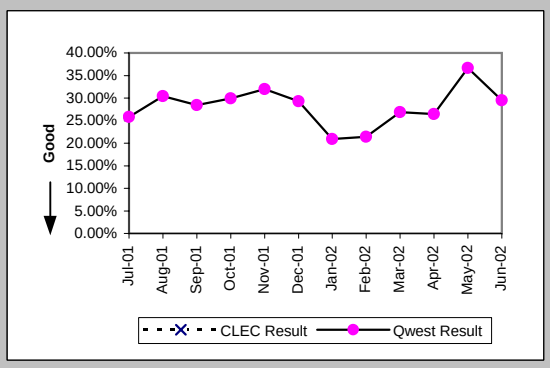
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					316:26	120	2:38		
Aug-01					424:13	148	2:52		
Sep-01					268:47	123	2:11		
Oct-01					324:54	157	2:04		
Nov-01					226:35	122	1:51		
Dec-01					152:04	82	1:51		
Jan-02					144:03	86	1:41		
Feb-02					271:18	126	2:09		
Mar-02					274:54	119	2:19		
Apr-02					276:56	121	2:17		
May-02					191:46	101	1:54		
Jun-02					347:37	139	2:30		



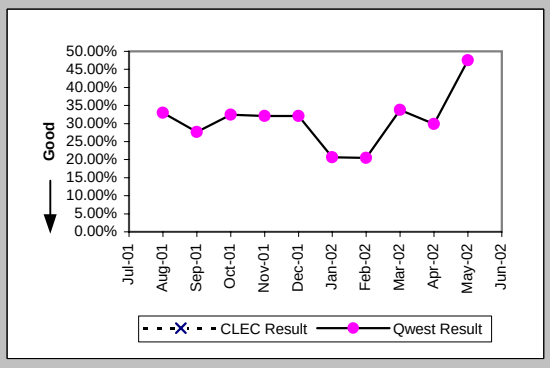
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	120	25.83%		
Aug-01					45	148	30.41%		
Sep-01					35	123	28.46%		
Oct-01					47	157	29.94%		
Nov-01					39	122	31.97%		
Dec-01					24	82	29.27%		
Jan-02					18	86	20.93%		
Feb-02					27	126	21.43%		
Mar-02					32	119	26.89%		
Apr-02					32	121	26.45%		
May-02					37	101	36.63%		
Jun-02					41	139	29.50%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

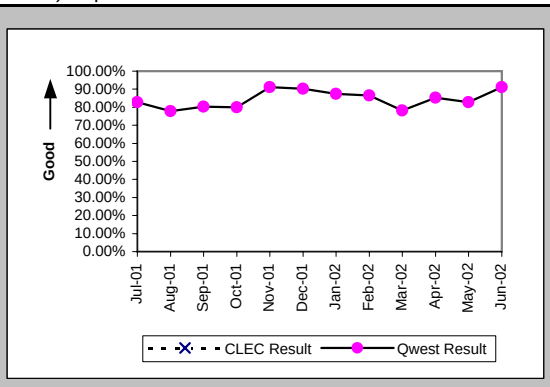
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					32	97	32.99%		
Sep-01					21	76	27.63%		
Oct-01					36	111	32.43%		
Nov-01					25	78	32.05%		
Dec-01					17	53	32.08%		
Jan-02					12	58	20.69%		
Feb-02					18	88	20.45%		
Mar-02					27	80	33.75%		
Apr-02					26	87	29.89%		
May-02					29	61	47.54%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

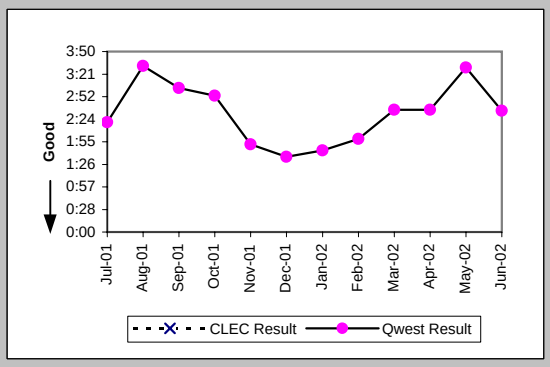
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	122	82.79%		
Aug-01					63	81	77.78%		
Sep-01					45	56	80.36%		
Oct-01					56	70	80.00%		
Nov-01					51	56	91.07%		
Dec-01					55	61	90.16%		
Jan-02					35	40	87.50%		
Feb-02					51	59	86.44%		
Mar-02					36	46	78.26%		
Apr-02					64	75	85.33%		
May-02					67	81	82.72%		
Jun-02					82	90	91.11%		



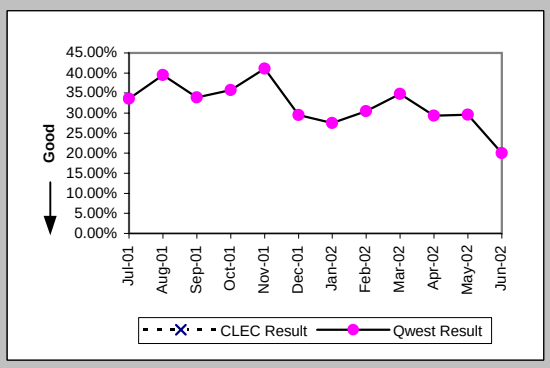
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					284:53	122	2:20		
Aug-01					285:55	81	3:32		
Sep-01					171:45	56	3:04		
Oct-01					202:57	70	2:54		
Nov-01					104:14	56	1:52		
Dec-01					97:21	61	1:36		
Jan-02					69:14	40	1:44		
Feb-02					117:28	59	1:59		
Mar-02					119:28	46	2:36		
Apr-02					195:29	75	2:36		
May-02					283:13	81	3:30		
Jun-02					231:49	90	2:35		



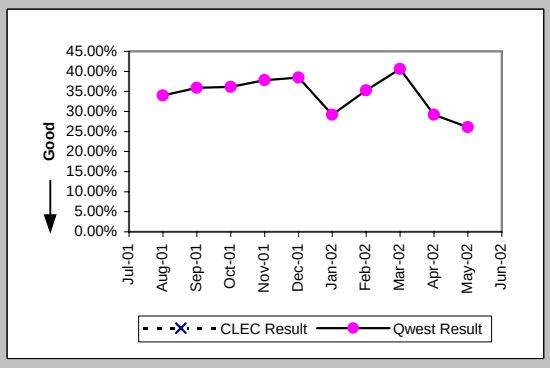
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	122	33.61%		
Aug-01					32	81	39.51%		
Sep-01					19	56	33.93%		
Oct-01					25	70	35.71%		
Nov-01					23	56	41.07%		
Dec-01					18	61	29.51%		
Jan-02					11	40	27.50%		
Feb-02					18	59	30.51%		
Mar-02					16	46	34.78%		
Apr-02					22	75	29.33%		
May-02					24	81	29.63%		
Jun-02					18	90	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

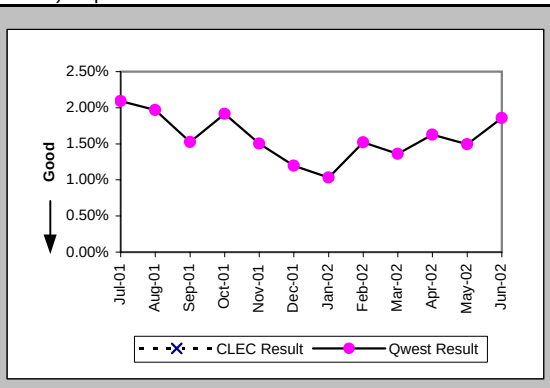
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					18	53	33.96%		
Sep-01					14	39	35.90%		
Oct-01					17	47	36.17%		
Nov-01					14	37	37.84%		
Dec-01					15	39	38.46%		
Jan-02					7	24	29.17%		
Feb-02					12	34	35.29%		
Mar-02					13	32	40.63%		
Apr-02					14	48	29.17%		
May-02					18	69	26.09%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

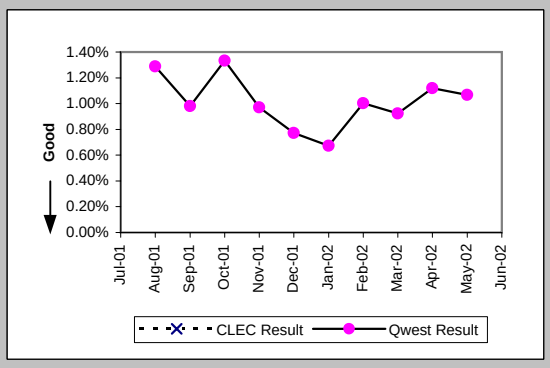
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					242	11562	2.09%		
Aug-01					229	11639	1.97%		
Sep-01					179	11740	1.52%		
Oct-01					227	11856	1.91%		
Nov-01					178	11854	1.50%		
Dec-01					143	11934	1.20%		
Jan-02					126	12182	1.03%		
Feb-02					185	12170	1.52%		
Mar-02					165	12127	1.36%		
Apr-02					196	12050	1.63%		
May-02					182	12171	1.50%		
Jun-02					229	12340	1.86%		



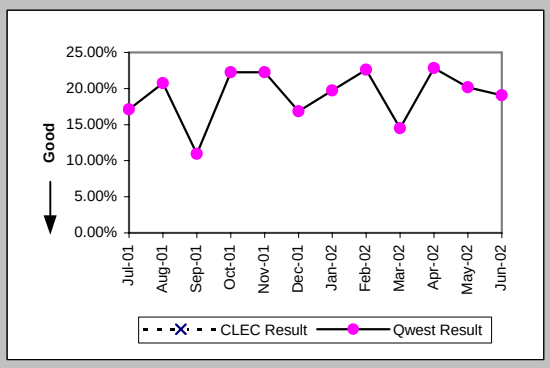
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					150	11639	1.29%		
Sep-01					115	11740	0.98%		
Oct-01					158	11856	1.33%		
Nov-01					115	11854	0.97%		
Dec-01					92	11934	0.77%		
Jan-02					82	12182	0.67%		
Feb-02					122	12170	1.00%		
Mar-02					112	12127	0.92%		
Apr-02					135	12050	1.12%		
May-02					130	12171	1.07%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

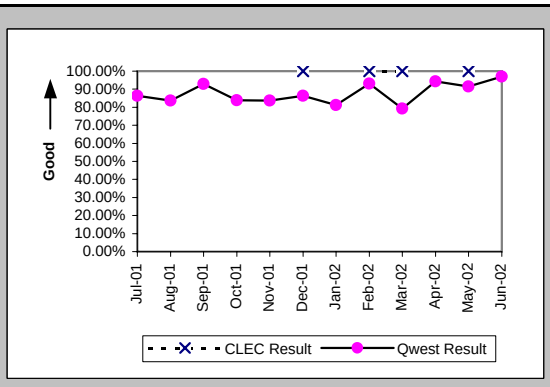
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	292	17.12%		
Aug-01					60	289	20.76%		
Sep-01					22	201	10.95%		
Oct-01					65	292	22.26%		
Nov-01					51	229	22.27%		
Dec-01					29	172	16.86%		
Jan-02					31	157	19.75%		
Feb-02					54	239	22.59%		
Mar-02					28	193	14.51%		
Apr-02					58	254	22.83%		
May-02					46	228	20.18%		
Jun-02					54	283	19.08%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

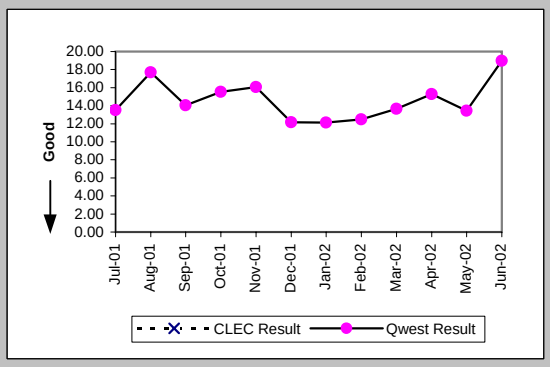
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					88	102	86.27%		
Aug-01					118	141	83.69%		
Sep-01					130	140	92.86%		
Oct-01					119	142	83.80%		
Nov-01					82	98	83.67%		
Dec-01	2	2	100.00%	0.00%	140	162	86.42%	-0.56	-1.34
Jan-02					125	154	81.17%		
Feb-02	1	1	100.00%	0.00%	162	174	93.10%	-0.27	-1.16
Mar-02	2	2	100.00%	0.00%	126	159	79.25%	-0.72	-1.44
Apr-02					249	264	94.32%		
May-02	2	2	100.00%	0.00%	162	177	91.53%	-0.43	-1.26
Jun-02					232	239	97.07%		



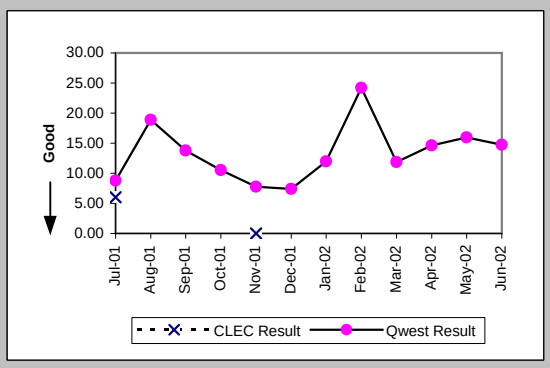
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1797	133	13.51		
Aug-01					3485	197	17.69		
Sep-01					2513	179	14.04		
Oct-01					3373	217	15.54		
Nov-01					2104	131	16.06		
Dec-01					2156	177	12.18		
Jan-02					2132	176	12.11		
Feb-02					2547	204	12.49		
Mar-02					2773	203	13.66		
Apr-02					4709	308	15.29		
May-02					2822	210	13.44		
Jun-02					5064	267	18.97		



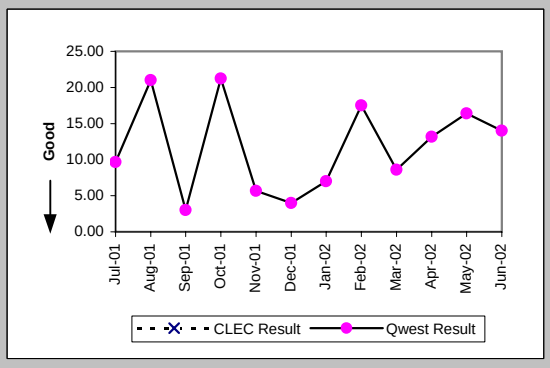
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	1	6.00		184	21	8.76	-0.47	-1.29
Aug-01					567	30	18.90		
Sep-01					207	15	13.80		
Oct-01					348	33	10.55		
Nov-01	0	1	0.00		335	43	7.79	-0.52	-1.31
Dec-01					155	21	7.38		
Jan-02					371	31	11.97		
Feb-02					363	15	24.20		
Mar-02					392	33	11.88		
Apr-02					293	20	14.65		
May-02					255	16	15.94		
Jun-02					103	7	14.71		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

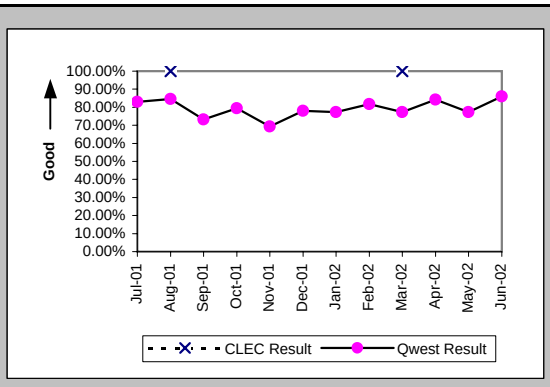
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					29	3	9.67		
Aug-01					84	4	21.00		
Sep-01					3	1	3.00		
Oct-01					85	4	21.25		
Nov-01					34	6	5.67		
Dec-01					8	2	4.00		
Jan-02					21	3	7.00		
Feb-02					35	2	17.50		
Mar-02					43	5	8.60		
Apr-02					79	6	13.17		
May-02					82	5	16.40		
Jun-02					14	1	14.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

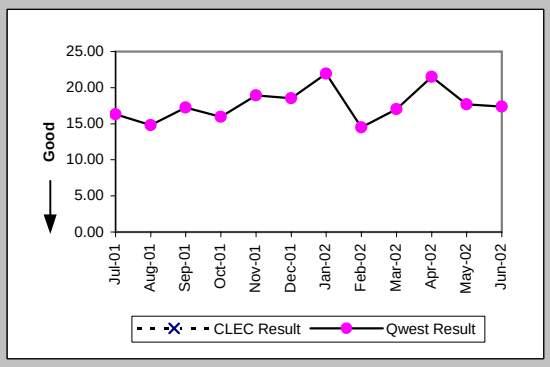
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	76	82.89%		
Aug-01	1	1	100.00%	0.00%	55	65	84.62%	-0.42	-1.26
Sep-01					41	56	73.21%		
Oct-01					58	73	79.45%		
Nov-01					52	75	69.33%		
Dec-01					46	59	77.97%		
Jan-02					75	97	77.32%		
Feb-02					89	109	81.65%		
Mar-02	1	1	100.00%	0.00%	58	75	77.33%	-0.54	-1.33
Apr-02					75	89	84.27%		
May-02					68	88	77.27%		
Jun-02					61	71	85.92%		



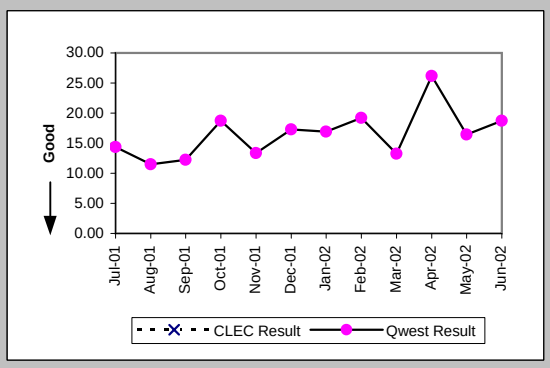
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1369	84	16.30		
Aug-01					1199	81	14.80		
Sep-01					1206	70	17.23		
Oct-01					1421	89	15.97		
Nov-01					1778	94	18.91		
Dec-01					1391	75	18.55		
Jan-02					2766	126	21.95		
Feb-02					1653	114	14.50		
Mar-02					1532	90	17.02		
Apr-02					2712	126	21.52		
May-02					1876	106	17.70		
Jun-02					1458	84	17.36		



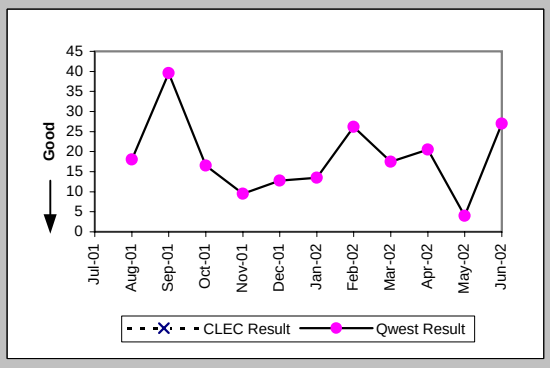
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					201	14	14.36		
Aug-01					172	15	11.47		
Sep-01					208	17	12.24		
Oct-01					412	22	18.73		
Nov-01					521	39	13.36		
Dec-01					294	17	17.29		
Jan-02					508	30	16.93		
Feb-02					288	15	19.20		
Mar-02					238	18	13.22		
Apr-02					497	19	26.16		
May-02					411	25	16.44		
Jun-02					225	12	18.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

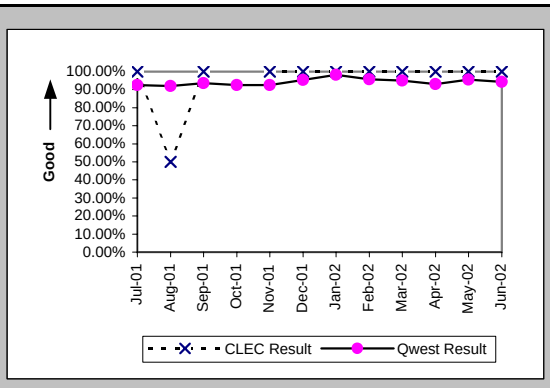
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	2	18.00		
Sep-01					198	5	39.60		
Oct-01					33	2	16.50		
Nov-01					38	4	9.50		
Dec-01					51	4	12.75		
Jan-02					27	2	13.50		
Feb-02					131	5	26.20		
Mar-02					35	2	17.50		
Apr-02					41	2	20.50		
May-02					4	1	4.00		
Jun-02					27	1	27.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

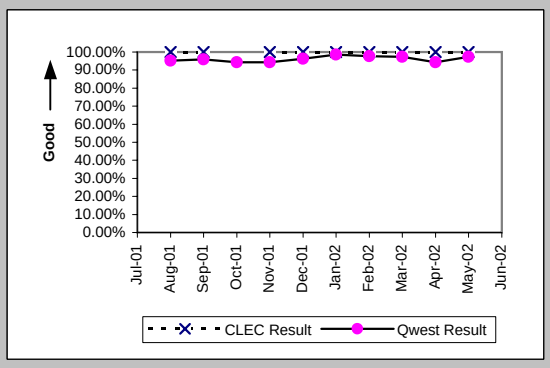
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	210	227	92.51%	-0.28	-1.17
Aug-01	1	2	50.00%	50.00%	230	250	92.00%	1.4	-0.15
Sep-01	1	1	100.00%	0.00%	249	266	93.61%	-0.26	-1.16
Oct-01					258	279	92.47%		
Nov-01	1	1	100.00%	0.00%	247	267	92.51%	-0.28	-1.17
Dec-01	2	2	100.00%	0.00%	230	241	95.44%	-0.31	-1.19
Jan-02	2	2	100.00%	0.00%	276	281	98.22%	-0.19	-1.12
Feb-02	1	1	100.00%	0.00%	299	312	95.83%	-0.21	-1.13
Mar-02	2	2	100.00%	0.00%	291	306	95.10%	-0.32	-1.19
Apr-02	2	2	100.00%	0.00%	340	365	93.15%	-0.38	-1.23
May-02	1	1	100.00%	0.00%	361	378	95.50%	-0.22	-1.13
Jun-02	1	1	100.00%	0.00%	316	335	94.33%	-0.24	-1.15



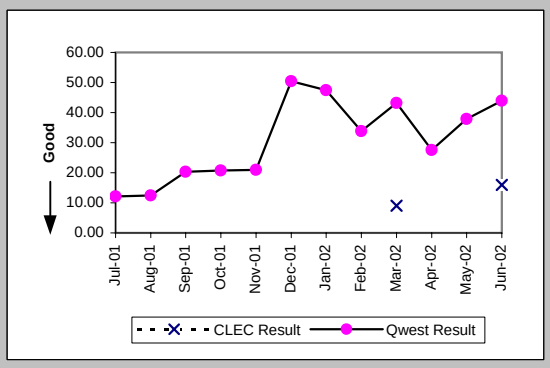
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	2	100.00%	0.00%	238	250	95.20%	-0.32	-1.19
Sep-01	1	1	100.00%	0.00%	255	266	95.86%	-0.21	-1.13
Oct-01					263	279	94.27%		
Nov-01	1	1	100.00%	0.00%	252	267	94.38%	-0.24	-1.15
Dec-01	2	2	100.00%	0.00%	232	241	96.27%	-0.28	-1.17
Jan-02	2	2	100.00%	0.00%	277	281	98.58%	-0.17	-1.1
Feb-02	1	1	100.00%	0.00%	305	312	97.76%	-0.15	-1.09
Mar-02	2	2	100.00%	0.00%	298	306	97.39%	-0.23	-1.14
Apr-02	2	2	100.00%	0.00%	344	365	94.25%	-0.35	-1.21
May-02	1	1	100.00%	0.00%	368	378	97.35%	-0.16	-1.1
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

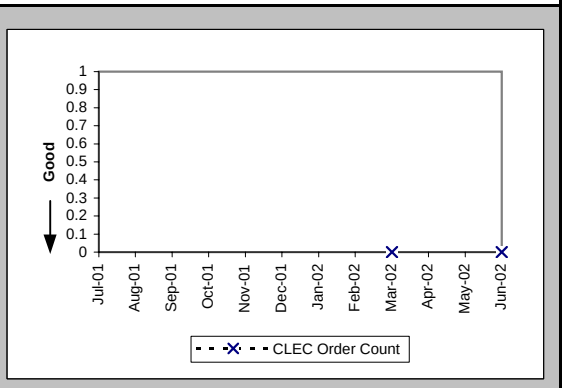
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					544	45	12.09		
Aug-01					536	43	12.47		
Sep-01					752	37	20.32		
Oct-01					707	34	20.79		
Nov-01					899	43	20.91		
Dec-01					1461	29	50.38		
Jan-02					1805	38	47.50		
Feb-02					1895	56	33.84		
Mar-02	18	2	9.00	8.49	1773	41	43.24	-0.96	-1.59
Apr-02					1157	42	27.55		
May-02					1326	35	37.89		
Jun-02	16	1	16.00		1319	30	43.97	-0.44	-1.27



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

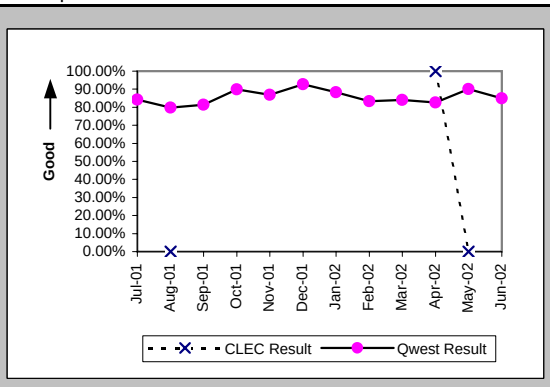
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	
Jun-02	0



Checklist #4 - Unbundled Loop - DS1 Capable Repair

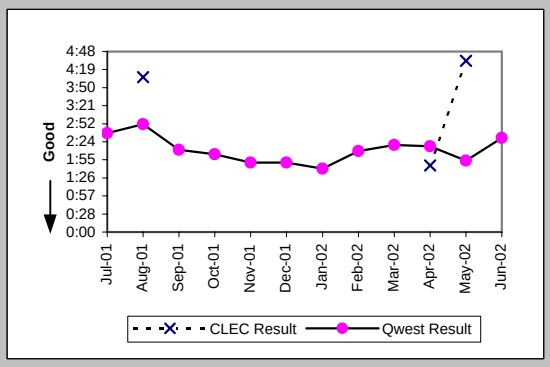
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					101	120	84.17%		
Aug-01	0	1	0.00%	0.00%	118	148	79.73%	1.28	-0.22
Sep-01					100	123	81.30%		
Oct-01					141	157	89.81%		
Nov-01					106	122	86.89%		
Dec-01					76	82	92.68%		
Jan-02					76	86	88.37%		
Feb-02					105	126	83.33%		
Mar-02					100	119	84.03%		
Apr-02	2	2	100.00%	0.00%	100	121	82.64%	-0.64	-1.39
May-02	0	1	0.00%	0.00%	91	101	90.10%	1.64	0
Jun-02					118	139	84.89%		



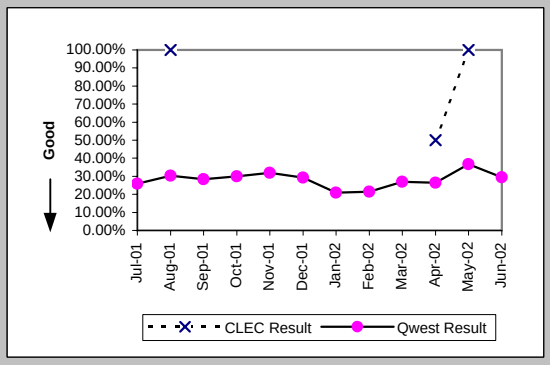
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					316:26	120	2:38		
Aug-01	4:07	1	4:07		424:13	148	2:52	0.86	-0.48
Sep-01					268:47	123	2:11		
Oct-01					324:54	157	2:04		
Nov-01					226:35	122	1:51		
Dec-01					152:04	82	1:51		
Jan-02					144:03	86	1:41		
Feb-02					271:18	126	2:09		
Mar-02					274:54	119	2:19		
Apr-02	3:32	2	1:46	2:21	276:56	121	2:17	-0.28	-1.17
May-02	4:33	1	4:33		191:46	101	1:54	1.44	-0.12
Jun-02					347:37	139	2:30		



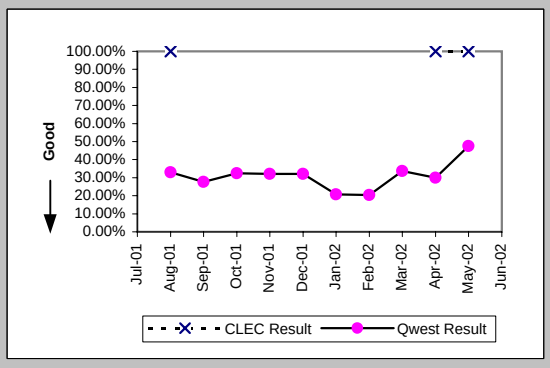
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					31	120	25.83%		
Aug-01	1	1	100.00%	0.00%	45	148	30.41%	1.03	-0.37
Sep-01					35	123	28.46%		
Oct-01					47	157	29.94%		
Nov-01					39	122	31.97%		
Dec-01					24	82	29.27%		
Jan-02					18	86	20.93%		
Feb-02					27	126	21.43%		
Mar-02					32	119	26.89%		
Apr-02	1	2	50.00%	50.00%	32	121	26.45%	0.61	-0.63
May-02	1	1	100.00%	0.00%	37	101	36.63%	0.9	-0.45
Jun-02					41	139	29.50%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

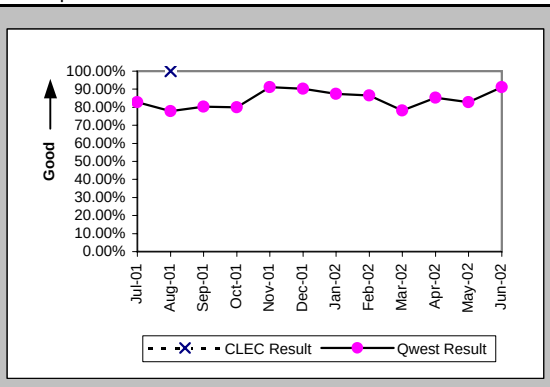
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	32	97	32.99%	0.97	-0.41
Sep-01					21	76	27.63%		
Oct-01					36	111	32.43%		
Nov-01					25	78	32.05%		
Dec-01					17	53	32.08%		
Jan-02					12	58	20.69%		
Feb-02					18	88	20.45%		
Mar-02					27	80	33.75%		
Apr-02	1	1	100.00%	0.00%	26	87	29.89%	1.04	-0.37
May-02	1	1	100.00%	0.00%	29	61	47.54%	0.7	-0.57
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

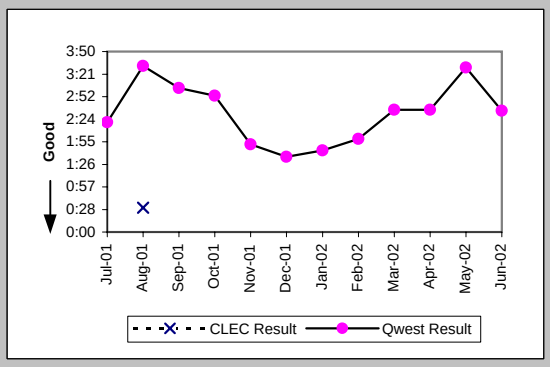
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					101	122	82.79%		
Aug-01	1	1	100.00%	0.00%	63	81	77.78%	-0.53	-1.32
Sep-01					45	56	80.36%		
Oct-01					56	70	80.00%		
Nov-01					51	56	91.07%		
Dec-01					55	61	90.16%		
Jan-02					35	40	87.50%		
Feb-02					51	59	86.44%		
Mar-02					36	46	78.26%		
Apr-02					64	75	85.33%		
May-02					67	81	82.72%		
Jun-02					82	90	91.11%		



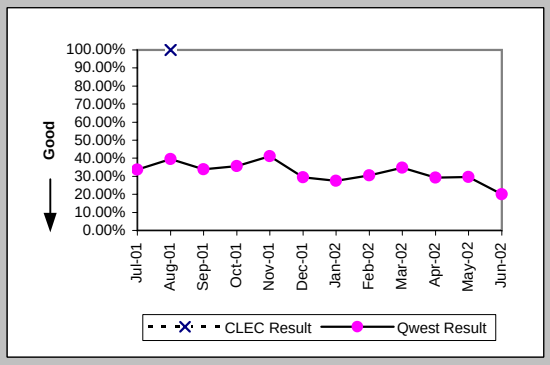
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					284:53	122	2:20		
Aug-01	0:31	1	0:31		285:55	81	3:32	-0.44	-1.26
Sep-01					171:45	56	3:04		
Oct-01					202:57	70	2:54		
Nov-01					104:14	56	1:52		
Dec-01					97:21	61	1:36		
Jan-02					69:14	40	1:44		
Feb-02					117:28	59	1:59		
Mar-02					119:28	46	2:36		
Apr-02					195:29	75	2:36		
May-02					283:13	81	3:30		
Jun-02					231:49	90	2:35		



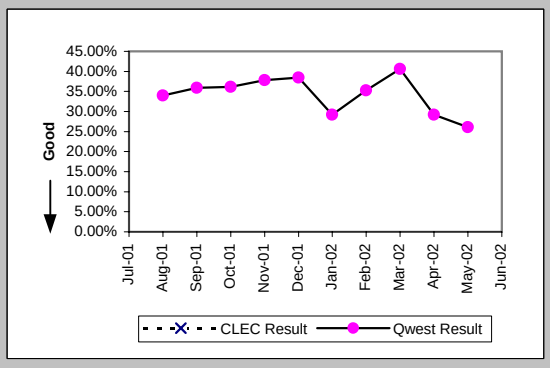
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					41	122	33.61%		
Aug-01	1	1	100.00%	0.00%	32	81	39.51%	0.85	-0.49
Sep-01					19	56	33.93%		
Oct-01					25	70	35.71%		
Nov-01					23	56	41.07%		
Dec-01					18	61	29.51%		
Jan-02					11	40	27.50%		
Feb-02					18	59	30.51%		
Mar-02					16	46	34.78%		
Apr-02					22	75	29.33%		
May-02					24	81	29.63%		
Jun-02					18	90	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

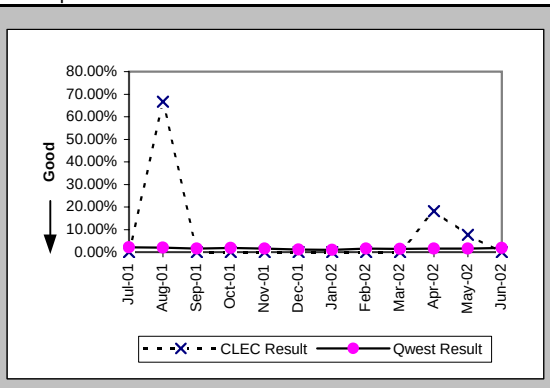
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					18	53	33.96%		
Sep-01					14	39	35.90%		
Oct-01					17	47	36.17%		
Nov-01					14	37	37.84%		
Dec-01					15	39	38.46%		
Jan-02					7	24	29.17%		
Feb-02					12	34	35.29%		
Mar-02					13	32	40.63%		
Apr-02					14	48	29.17%		
May-02					18	69	26.09%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

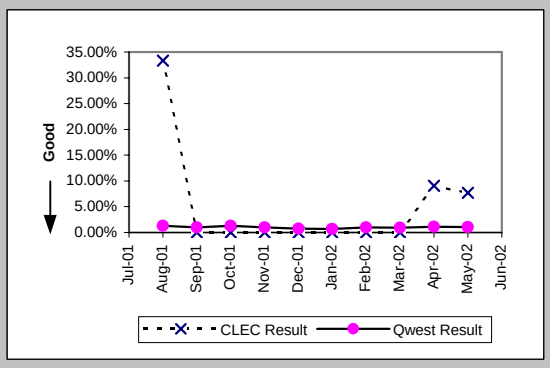
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	242	11562	2.09%	-0.21	-1.13
Aug-01	2	3	66.67%	47.14%	229	11639	1.97%	3.26	0.98
Sep-01	0	3	0.00%	0.00%	179	11740	1.52%	-0.22	-1.13
Oct-01	0	3	0.00%	0.00%	227	11856	1.91%	-0.24	-1.15
Nov-01	0	4	0.00%	0.00%	178	11854	1.50%	-0.25	-1.15
Dec-01	0	6	0.00%	0.00%	143	11934	1.20%	-0.27	-1.16
Jan-02	0	7	0.00%	0.00%	126	12182	1.03%	-0.27	-1.16
Feb-02	0	8	0.00%	0.00%	185	12170	1.52%	-0.35	-1.21
Mar-02	0	11	0.00%	0.00%	165	12127	1.36%	-0.39	-1.24
Apr-02	2	11	18.18%	38.57%	196	12050	1.63%	2.48	0.51
May-02	1	13	7.69%	26.65%	182	12171	1.50%	1.3	-0.21
Jun-02	0	14	0.00%	0.00%	229	12340	1.86%	-0.51	-1.31



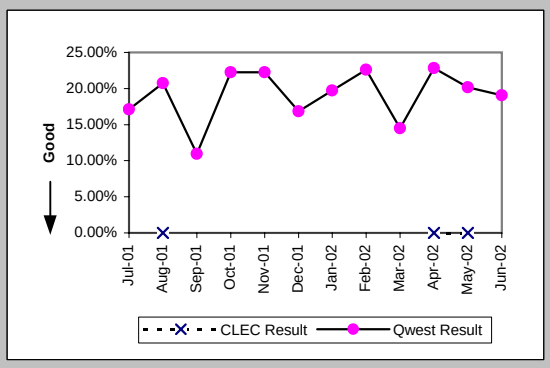
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	3	33.33%	47.14%	150	11639	1.29%	2.07	0.26
Sep-01	0	3	0.00%	0.00%	115	11740	0.98%	-0.17	-1.1
Oct-01	0	3	0.00%	0.00%	158	11856	1.33%	-0.2	-1.12
Nov-01	0	4	0.00%	0.00%	115	11854	0.97%	-0.2	-1.12
Dec-01	0	6	0.00%	0.00%	92	11934	0.77%	-0.22	-1.13
Jan-02	0	7	0.00%	0.00%	82	12182	0.67%	-0.22	-1.13
Feb-02	0	8	0.00%	0.00%	122	12170	1.00%	-0.28	-1.17
Mar-02	0	11	0.00%	0.00%	112	12127	0.92%	-0.32	-1.19
Apr-02	1	11	9.09%	28.75%	135	12050	1.12%	1.55	-0.06
May-02	1	13	7.69%	26.65%	130	12171	1.07%	1.48	-0.1
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

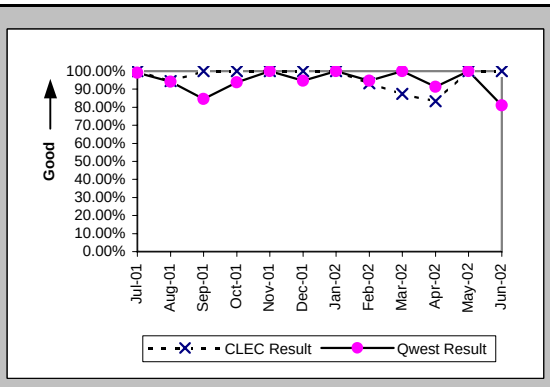
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					50	292	17.12%		
Aug-01	0	2	0.00%	0.00%	60	289	20.76%	-0.72	-1.44
Sep-01					22	201	10.95%		
Oct-01					65	292	22.26%		
Nov-01					51	229	22.27%		
Dec-01					29	172	16.86%		
Jan-02					31	157	19.75%		
Feb-02					54	239	22.59%		
Mar-02					28	193	14.51%		
Apr-02	0	2	0.00%	0.00%	58	254	22.83%	-0.77	-1.47
May-02	0	1	0.00%	0.00%	46	228	20.18%	-0.5	-1.3
Jun-02					54	283	19.08%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

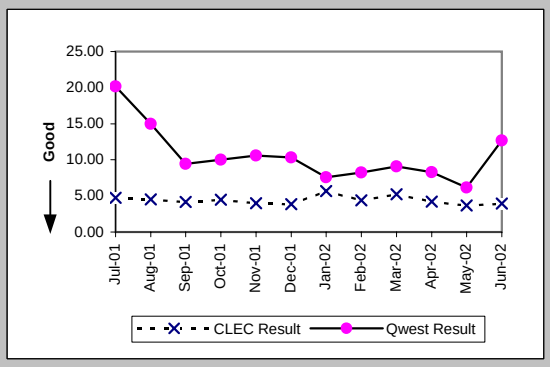
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	8	100.00%	0.00%	335	338	99.11%	-0.26	-1.16
Aug-01	17	18	94.44%	22.91%	48	51	94.12%	-0.05	-1.03
Sep-01	7	7	100.00%	0.00%	22	26	84.62%	-1	-1.61
Oct-01	15	15	100.00%	0.00%	30	32	93.75%	-0.83	-1.5
Nov-01	6	6	100.00%	0.00%	38	38	100.00%	N/A	N/A
Dec-01	13	13	100.00%	0.00%	18	19	94.74%	-0.65	-1.4
Jan-02	3	3	100.00%	0.00%	21	21	100.00%	N/A	N/A
Feb-02	14	15	93.33%	24.94%	18	19	94.74%	0.09	-0.94
Mar-02	7	8	87.50%	33.07%	27	27	100.00%	N/A	-0.24
Apr-02	5	6	83.33%	37.27%	21	23	91.30%	0.46	-0.72
May-02	10	10	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jun-02	18	18	100.00%	0.00%	17	21	80.95%	-1.51	-1.92



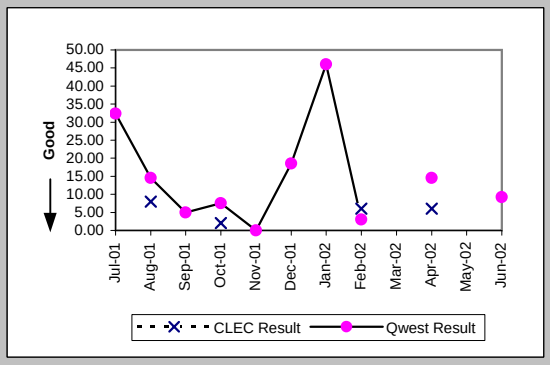
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	38	8	4.75	0.46	6876	341	20.16	-6.47	-4.93
Aug-01	63	14	4.50	2.56	764	51	14.98	-3.38	-3.06
Sep-01	25	6	4.17	0.75	264	28	9.43	-1.92	-2.16
Oct-01	67	15	4.47	2.29	330	33	10.00	-2.92	-2.77
Nov-01	24	6	4.00	0.63	403	38	10.61	-2.73	-2.66
Dec-01	50	13	3.85	0.69	217	21	10.33	-2.27	-2.38
Jan-02	17	3	5.67	1.15	144	19	7.58	-0.24	-1.15
Feb-02	44	10	4.40	2.63	157	19	8.26	-2.03	-2.23
Mar-02	42	8	5.25	2.12	227	25	9.08	-2.17	-2.32
Apr-02	21	5	4.20	0.45	191	23	8.30	-1.07	-1.65
May-02	33	9	3.67	0.87	129	21	6.14	-1.78	-2.08
Jun-02	75	19	3.95	0.97	266	21	12.67	-2.03	-2.23



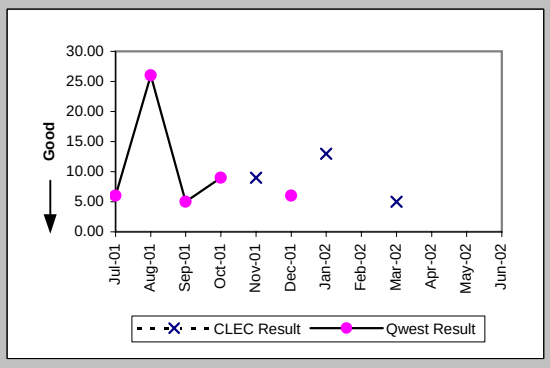
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					97	3	32.33		
Aug-01	8	1	8.00		87	6	14.50	-0.43	-1.26
Sep-01					30	6	5.00		
Oct-01	2	1	2.00		15	2	7.50	-1.27	-1.77
Nov-01					0	1	0.00		
Dec-01					37	2	18.50		
Jan-02					46	1	46.00		
Feb-02	6	1	6.00		3	1	3.00		
Mar-02									
Apr-02	6	1	6.00		29	2	14.50	-0.47	-1.28
May-02									
Jun-02					37	4	9.25		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

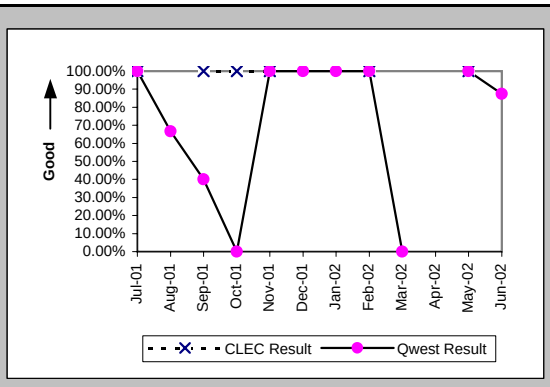
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	1	6.00		
Aug-01					26	1	26.00		
Sep-01					5	1	5.00		
Oct-01					9	1	9.00		
Nov-01	9	1	9.00						
Dec-01					6	1	6.00		
Jan-02	13	1	13.00						
Feb-02									
Mar-02	5	1	5.00						
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

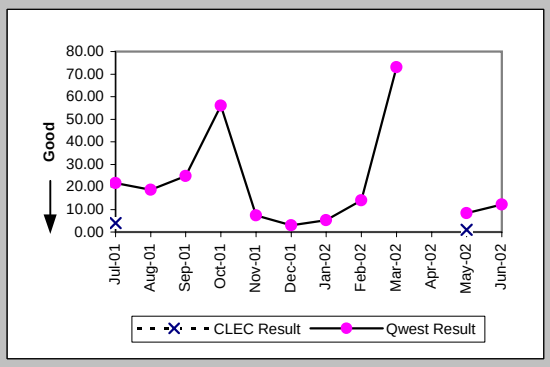
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01					2	3	66.67%		
Sep-01	1	1	100.00%	0.00%	2	5	40.00%	-1.12	-1.68
Oct-01	7	7	100.00%	0.00%	0	1	0.00%	N/A	
Nov-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01					4	4	100.00%		
Jan-02					3	3	100.00%		
Feb-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					0	1	0.00%		
Apr-02									
May-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02					7	8	87.50%		



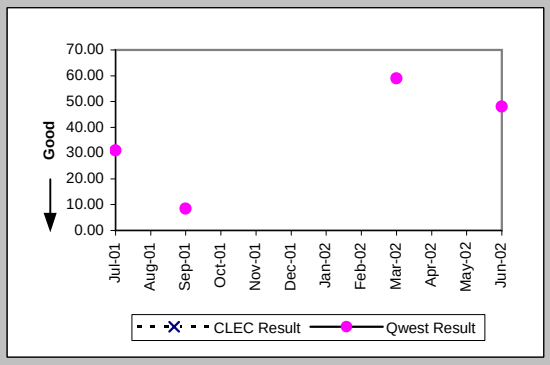
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	2	4.00	1.41	65	3	21.67	-0.99	-1.6
Aug-01					56	3	18.67		
Sep-01					124	5	24.80		
Oct-01					56	1	56.00		
Nov-01					22	3	7.33		
Dec-01					12	4	3.00		
Jan-02					21	4	5.25		
Feb-02					14	1	14.00		
Mar-02					73	1	73.00		
Apr-02									
May-02	1	1	1.00		42	5	8.40	-1.46	-1.89
Jun-02					98	8	12.25		



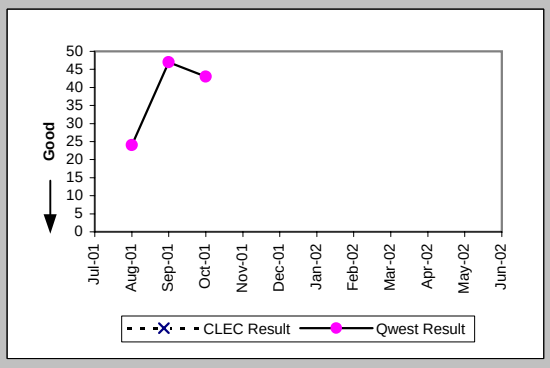
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					31	1	31.00		
Aug-01									
Sep-01					17	2	8.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					59	1	59.00		
Apr-02									
May-02									
Jun-02					48	1	48.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

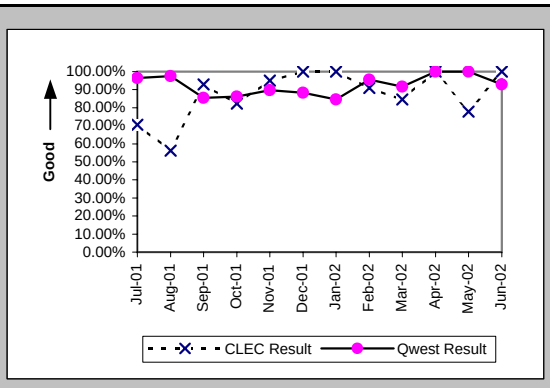
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					24	1	24.00		
Sep-01					47	1	47.00		
Oct-01					43	1	43.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

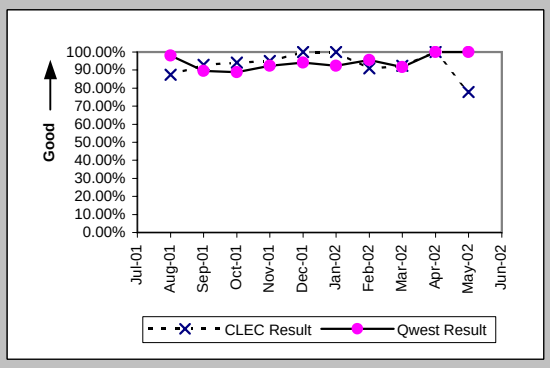
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	17	70.59%	45.56%	244	253	96.44%	3.4	1.07
Aug-01	9	16	56.25%	49.61%	197	202	97.52%	4.75	1.89
Sep-01	13	14	92.86%	25.75%	41	48	85.42%	-0.69	-1.42
Oct-01	14	17	82.35%	38.12%	31	36	86.11%	0.34	-0.8
Nov-01	19	20	95.00%	21.79%	35	39	89.74%	-0.63	-1.38
Dec-01	15	15	100.00%	0.00%	30	34	88.24%	-1.18	-1.72
Jan-02	9	9	100.00%	0.00%	22	26	84.62%	-1.1	-1.67
Feb-02	10	11	90.91%	28.75%	22	23	95.65%	0.41	-0.75
Mar-02	11	13	84.62%	36.08%	22	24	91.67%	0.57	-0.65
Apr-02	7	7	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02	7	9	77.78%	41.57%	25	25	100.00%	N/A	0.15
Jun-02	16	16	100.00%	0.00%	26	28	92.86%	-0.88	-1.54



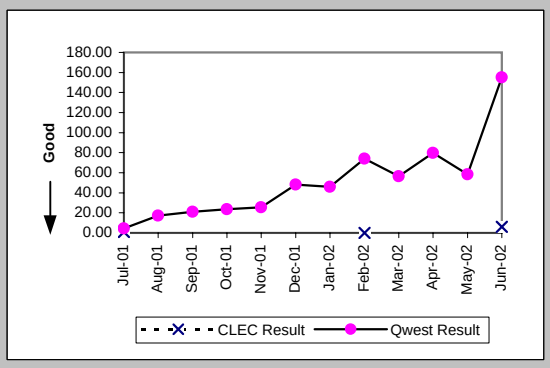
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	14	16	87.50%	33.07%	198	202	98.02%	1.88	0.14
Sep-01	13	14	92.86%	25.75%	43	48	89.58%	-0.35	-1.21
Oct-01	16	17	94.12%	23.53%	32	36	88.89%	-0.57	-1.34
Nov-01	19	20	95.00%	21.79%	36	39	92.31%	-0.37	-1.22
Dec-01	15	15	100.00%	0.00%	32	34	94.12%	-0.81	-1.49
Jan-02	9	9	100.00%	0.00%	24	26	92.31%	-0.75	-1.45
Feb-02	10	11	90.91%	28.75%	22	23	95.65%	0.41	-0.75
Mar-02	12	13	92.31%	26.65%	22	24	91.67%	-0.07	-1.04
Apr-02	7	7	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02	7	9	77.78%	41.57%	25	25	100.00%	N/A	0.15
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

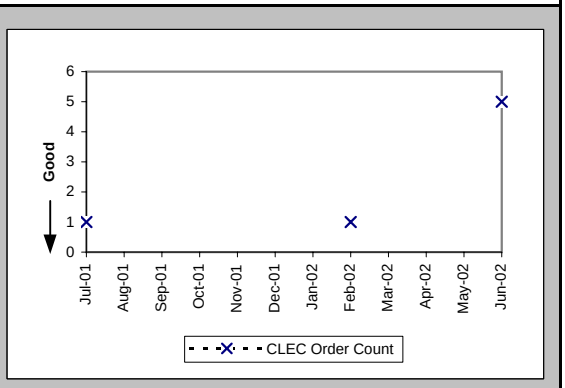
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	1.00		18	4	4.50	-1.01	-1.61
Aug-01					139	8	17.38		
Sep-01					42	2	21.00		
Oct-01					71	3	23.67		
Nov-01					153	6	25.50		
Dec-01					145	3	48.33		
Jan-02					230	5	46.00		
Feb-02	0	1	0.00		296	4	74.00	-1.31	-1.8
Mar-02					283	5	56.60		
Apr-02					478	6	79.67		
May-02					466	8	58.25		
Jun-02	30	5	6.00	6.71	465	3	155.00	-2.65	-2.61



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

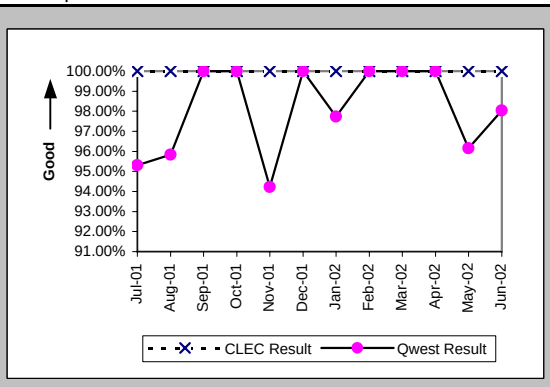
Date	CLEC Order Count
Jul-01	1
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	5



Checklist #4 - Unbundled Loop - ISDN Capable Repair

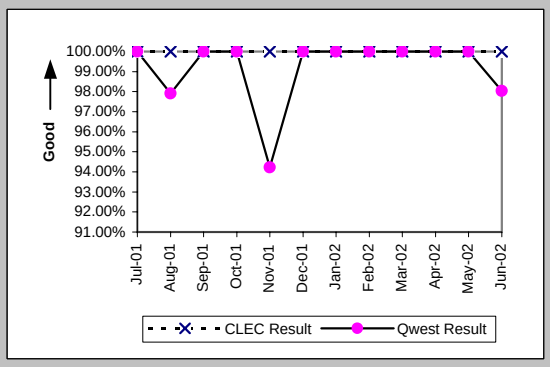
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	13	100.00%	0.00%	61	64	95.31%	-0.73	-1.44
Aug-01	9	9	100.00%	0.00%	46	48	95.83%	-0.57	-1.35
Sep-01	7	7	100.00%	0.00%	51	51	100.00%	N/A	N/A
Oct-01	10	10	100.00%	0.00%	52	52	100.00%	N/A	N/A
Nov-01	11	11	100.00%	0.00%	49	52	94.23%	-0.75	-1.45
Dec-01	4	4	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	43	44	97.73%	-0.32	-1.2
Feb-02	2	2	100.00%	0.00%	36	36	100.00%	N/A	N/A
Mar-02	8	8	100.00%	0.00%	25	25	100.00%	N/A	N/A
Apr-02	5	5	100.00%	0.00%	45	45	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	25	26	96.15%	-0.41	-1.25
Jun-02	6	6	100.00%	0.00%	50	51	98.04%	-0.33	-1.2



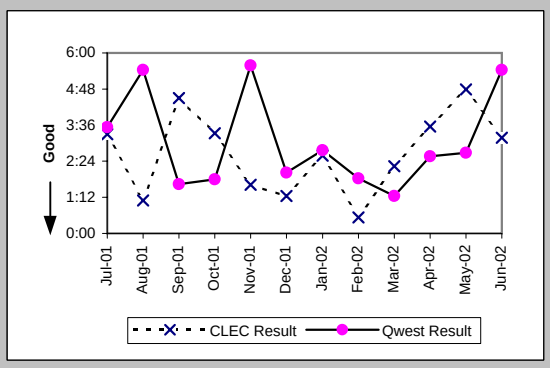
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	13	100.00%	0.00%	66	66	100.00%	N/A	N/A
Aug-01	9	9	100.00%	0.00%	47	48	97.92%	-0.4	-1.24
Sep-01	7	7	100.00%	0.00%	51	51	100.00%	N/A	N/A
Oct-01	10	10	100.00%	0.00%	52	52	100.00%	N/A	N/A
Nov-01	11	11	100.00%	0.00%	49	52	94.23%	-0.75	-1.45
Dec-01	4	4	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	45	45	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	36	36	100.00%	N/A	N/A
Mar-02	8	8	100.00%	0.00%	26	26	100.00%	N/A	N/A
Apr-02	5	5	100.00%	0.00%	45	45	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	26	26	100.00%	N/A	N/A
Jun-02	6	6	100.00%	0.00%	50	51	98.04%	-0.33	-1.2



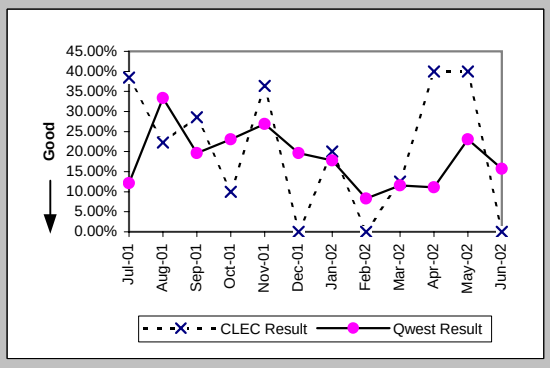
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	42:53	13	3:18	4:09	232:49	66	3:32	-0.11	-1.07
Aug-01	9:58	9	1:06	0:39	260:52	48	5:26	-0.97	-1.59
Sep-01	31:29	7	4:30	5:17	83:35	51	1:38	2.37	0.44
Oct-01	33:18	10	3:20	4:56	93:22	52	1:48	1.51	-0.08
Nov-01	17:42	11	1:37	1:22	290:45	52	5:35	-0.99	-1.6
Dec-01	4:59	4	1:15	1:00	102:28	51	2:01	-0.5	-1.3
Jan-02	12:55	5	2:35	1:12	124:12	45	2:46	-0.08	-1.05
Feb-02	1:04	2	0:32	0:40	65:47	36	1:50	-0.74	-1.45
Mar-02	17:55	8	2:14	0:56	32:19	26	1:15	1.62	-0.02
Apr-02	17:45	5	3:33	6:51	115:37	45	2:34	0.73	-0.56
May-02	23:55	5	4:47	4:42	69:55	26	2:41	1.21	-0.26
Jun-02	19:07	6	3:11	2:31	277:03	51	5:26	-0.39	-1.24



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

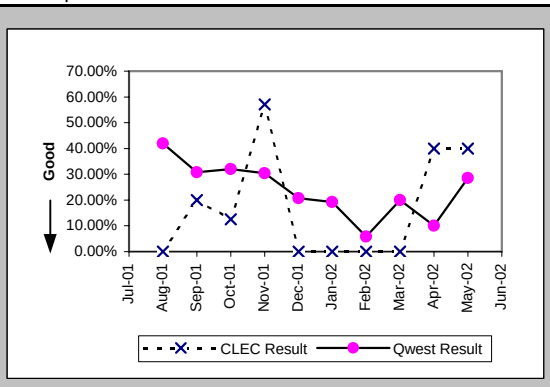
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	13	38.46%	48.65%	8	66	12.12%	2.09	0.27
Aug-01	2	9	22.22%	41.57%	16	48	33.33%	-0.65	-1.39
Sep-01	2	7	28.57%	45.18%	10	51	19.61%	0.52	-0.68
Oct-01	1	10	10.00%	30.00%	12	52	23.08%	-0.9	-1.55
Nov-01	4	11	36.36%	48.10%	14	52	26.92%	0.6	-0.63
Dec-01	0	4	0.00%	0.00%	10	51	19.61%	-0.95	-1.58
Jan-02	1	5	20.00%	40.00%	8	45	17.78%	0.11	-0.93
Feb-02	0	2	0.00%	0.00%	3	36	8.33%	-0.42	-1.25
Mar-02	1	8	12.50%	33.07%	3	26	11.54%	0.04	-0.98
Apr-02	2	5	40.00%	48.99%	5	45	11.11%	1.48	-0.1
May-02	2	5	40.00%	48.99%	6	26	23.08%	0.71	-0.57
Jun-02	0	6	0.00%	0.00%	8	51	15.69%	-1	-1.61



Checklist #4 - Unbundled Loop - ISDN Capable Repair

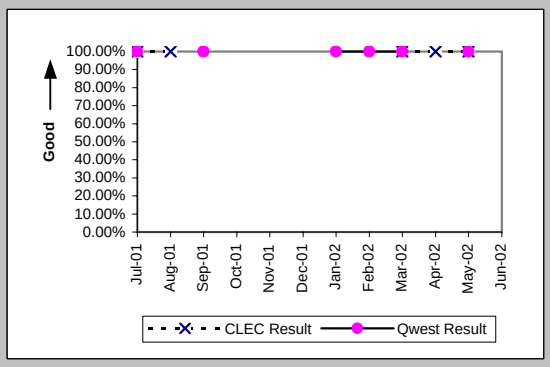
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	4	0.00%	0.00%	13	31	41.94%	-1.6	-1.97
Sep-01	1	5	20.00%	40.00%	8	26	30.77%	-0.48	-1.29
Oct-01	1	8	12.50%	33.07%	8	25	32.00%	-1.03	-1.63
Nov-01	4	7	57.14%	49.49%	7	23	30.43%	1.19	-0.28
Dec-01	0	3	0.00%	0.00%	6	29	20.69%	-0.84	-1.51
Jan-02	0	4	0.00%	0.00%	5	26	19.23%	-0.91	-1.55
Feb-02	0	1	0.00%	0.00%	1	17	5.88%	-0.24	-1.15
Mar-02	0	5	0.00%	0.00%	2	10	20.00%	-0.91	-1.55
Apr-02	2	5	40.00%	48.99%	2	20	10.00%	1.37	-0.17
May-02	2	5	40.00%	48.99%	4	14	28.57%	0.39	-0.77
Jun-02									



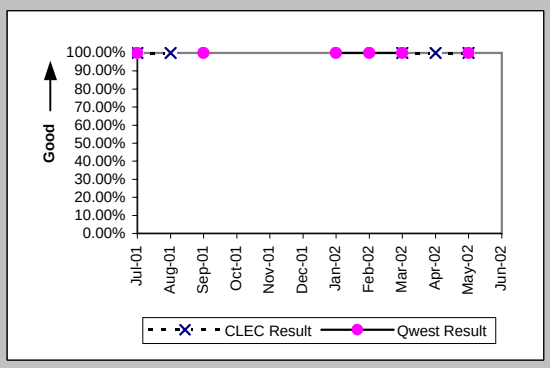
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%					
May-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02									



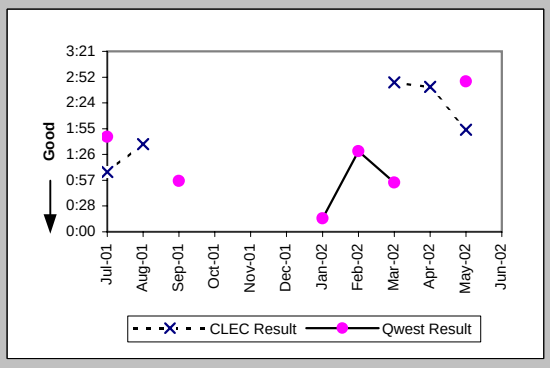
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%					
May-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02									



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

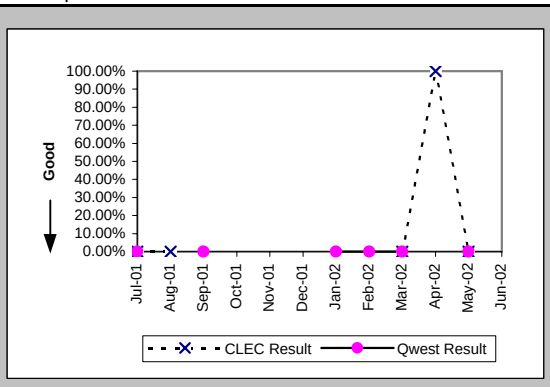
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:13	2	1:07	1:17	1:46	1	1:46		
Aug-01	1:38	1	1:38						
Sep-01					0:57	1	0:57		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:15	1	0:15		
Feb-02					1:30	1	1:30		
Mar-02	5:34	2	2:47	1:14	0:55	1	0:55		
Apr-02	2:42	1	2:42						
May-02	1:54	1	1:54		2:48	1	2:48		
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

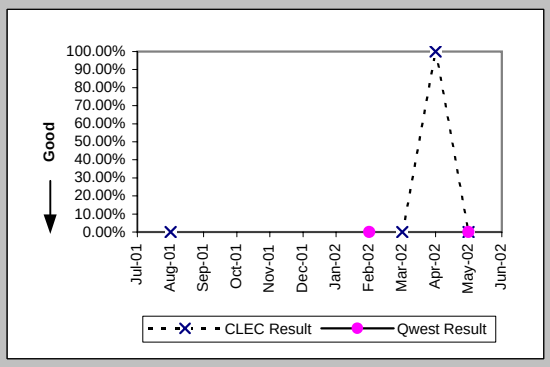
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%					
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%					
May-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



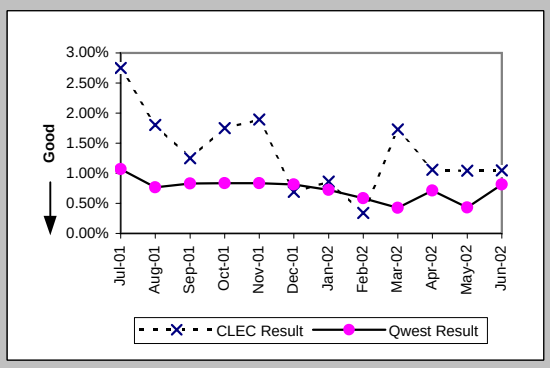
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%					
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00%		
Mar-02	0	2	0.00%	0.00%					
Apr-02	1	1	100.00%	0.00%					
May-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



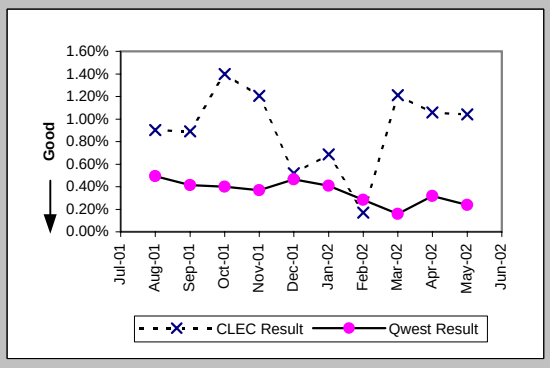
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	15	545	2.75%	16.36%	67	6264	1.07%	3.66	1.23
Aug-01	10	555	1.80%	13.30%	48	6285	0.76%	2.69	0.64
Sep-01	7	561	1.25%	11.10%	52	6273	0.83%	1.05	-0.36
Oct-01	10	572	1.75%	13.11%	52	6240	0.83%	2.3	0.4
Nov-01	11	581	1.89%	13.63%	52	6231	0.83%	2.68	0.63
Dec-01	4	578	0.69%	8.29%	51	6249	0.82%	-0.32	-1.19
Jan-02	5	582	0.86%	9.23%	46	6368	0.72%	0.37	-0.77
Feb-02	2	584	0.34%	5.84%	37	6337	0.58%	-0.73	-1.45
Mar-02	10	578	1.73%	13.04%	27	6334	0.43%	4.61	1.8
Apr-02	6	567	1.06%	10.23%	45	6304	0.71%	0.93	-0.43
May-02	6	576	1.04%	10.15%	27	6261	0.43%	2.14	0.3
Jun-02	6	574	1.05%	10.17%	51	6250	0.82%	0.58	-0.64



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

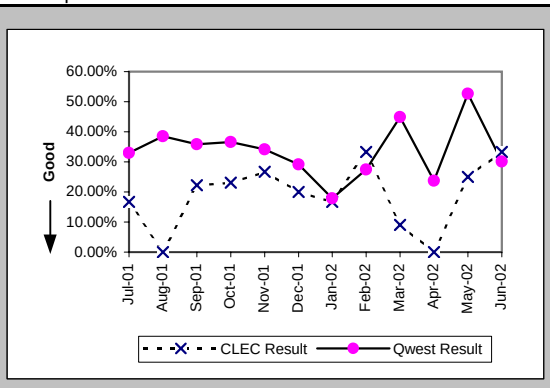
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	5	555	0.90%	9.45%	31	6285	0.49%	1.31	-0.2
Sep-01	5	561	0.89%	9.40%	26	6273	0.41%	1.68	0.02
Oct-01	8	572	1.40%	11.74%	25	6240	0.40%	3.62	1.2
Nov-01	7	581	1.20%	10.91%	23	6231	0.37%	3.18	0.93
Dec-01	3	578	0.52%	7.19%	29	6249	0.46%	0.19	-0.89
Jan-02	4	582	0.69%	8.26%	26	6368	0.41%	1.01	-0.39
Feb-02	1	584	0.17%	4.13%	18	6337	0.28%	-0.49	-1.3
Mar-02	7	578	1.21%	10.94%	10	6334	0.16%	6.11	2.71
Apr-02	6	567	1.06%	10.23%	20	6304	0.32%	3.01	0.83
May-02	6	576	1.04%	10.15%	15	6261	0.24%	3.77	1.29
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

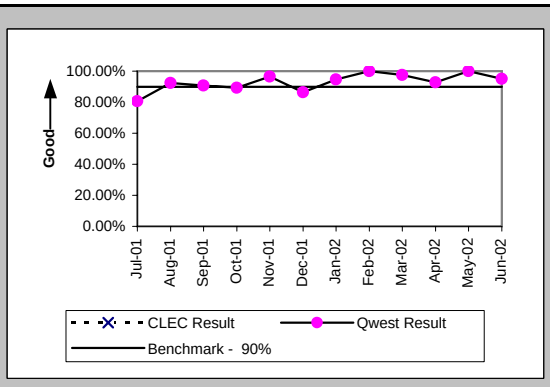
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	18	16.67%	37.27%	33	100	33.00%	-1.36	-1.82
Aug-01	0	10	0.00%	0.00%	30	78	38.46%	-2.35	-2.43
Sep-01	2	9	22.22%	41.57%	29	81	35.80%	-0.81	-1.49
Oct-01	3	13	23.08%	42.13%	30	82	36.59%	-0.94	-1.57
Nov-01	4	15	26.67%	44.22%	27	79	34.18%	-0.56	-1.34
Dec-01	1	5	20.00%	40.00%	21	72	29.17%	-0.44	-1.27
Jan-02	1	6	16.67%	37.27%	10	56	17.86%	-0.07	-1.04
Feb-02	1	3	33.33%	47.14%	14	51	27.45%	0.18	-0.89
Mar-02	1	11	9.09%	28.75%	22	49	44.90%	-2.16	-2.31
Apr-02	0	6	0.00%	0.00%	14	59	23.73%	-1.3	-1.79
May-02	2	8	25.00%	43.30%	30	57	52.63%	-1.47	-1.89
Jun-02	3	9	33.33%	47.14%	22	73	30.14%	0.19	-0.88



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

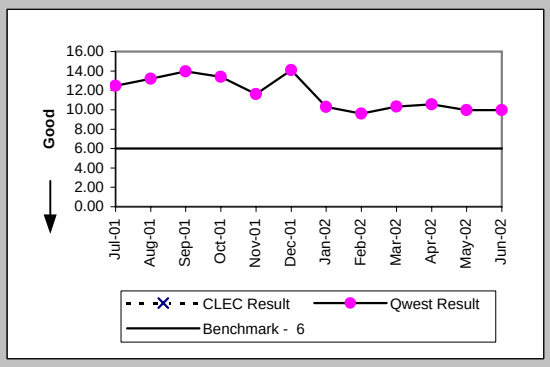
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					25	31	80.65%		
Aug-01					48	52	92.31%		
Sep-01					29	32	90.63%		
Oct-01					42	47	89.36%		
Nov-01					27	28	96.43%		
Dec-01					32	37	86.49%		
Jan-02					36	38	94.74%		
Feb-02					34	34	100.00%		
Mar-02					38	39	97.44%		
Apr-02					39	42	92.86%		
May-02					29	29	100.00%		
Jun-02					38	40	95.00%		



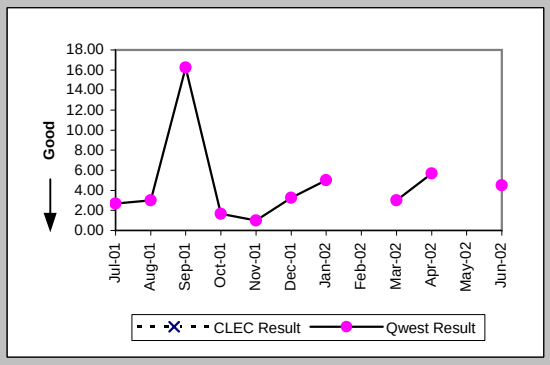
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					412	33	12.48		
Aug-01					686	52	13.19		
Sep-01					461	33	13.97		
Oct-01					629	47	13.38		
Nov-01					325	28	11.61		
Dec-01					550	39	14.10		
Jan-02					412	40	10.30		
Feb-02					336	35	9.60		
Mar-02					413	40	10.32		
Apr-02					444	42	10.57		
May-02					309	31	9.97		
Jun-02					428	43	9.95		



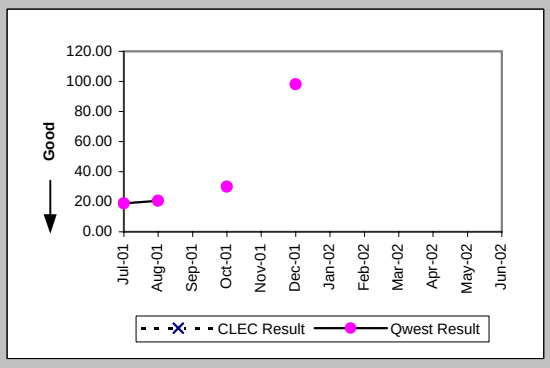
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					8	3	2.67		
Aug-01					3	1	3.00		
Sep-01					65	4	16.25		
Oct-01					5	3	1.67		
Nov-01					1	1	1.00		
Dec-01					13	4	3.25		
Jan-02					10	2	5.00		
Feb-02									
Mar-02					3	1	3.00		
Apr-02					17	3	5.67		
May-02									
Jun-02					9	2	4.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

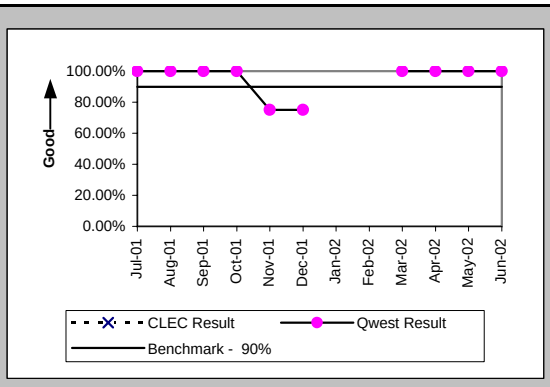
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					57	3	19.00		
Aug-01					62	3	20.67		
Sep-01									
Oct-01					60	2	30.00		
Nov-01									
Dec-01					98	1	98.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

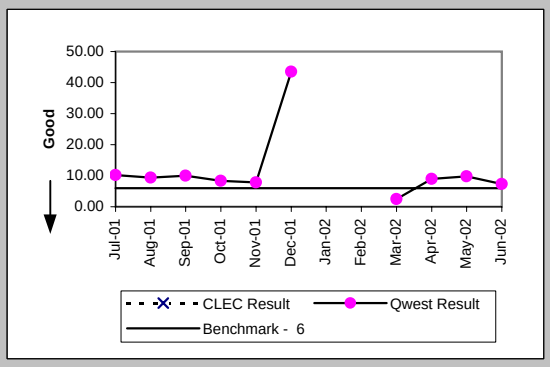
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	6	100.00%		
Aug-01					5	5	100.00%		
Sep-01					3	3	100.00%		
Oct-01					3	3	100.00%		
Nov-01					3	4	75.00%		
Dec-01					3	4	75.00%		
Jan-02									
Feb-02									
Mar-02					2	2	100.00%		
Apr-02					1	1	100.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



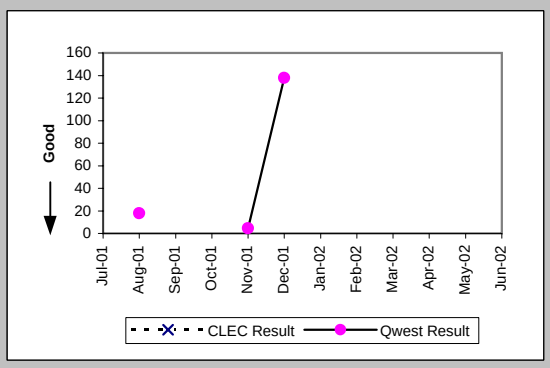
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					61	6	10.17		
Aug-01					56	6	9.33		
Sep-01					30	3	10.00		
Oct-01					25	3	8.33		
Nov-01					39	5	7.80		
Dec-01					174	4	43.50		
Jan-02									
Feb-02									
Mar-02					5	2	2.50		
Apr-02					9	1	9.00		
May-02					59	6	9.83		
Jun-02					22	3	7.33		



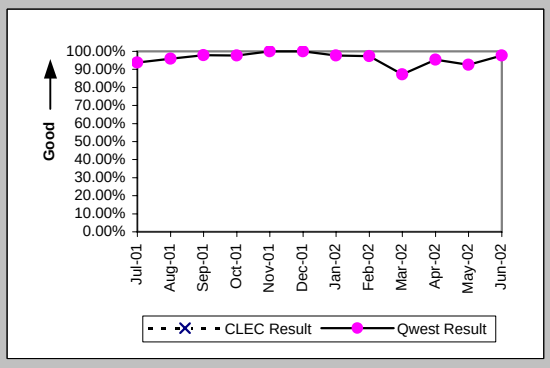
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					18	1	18.00		
Sep-01									
Oct-01									
Nov-01					9	2	4.50		
Dec-01					138	1	138.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

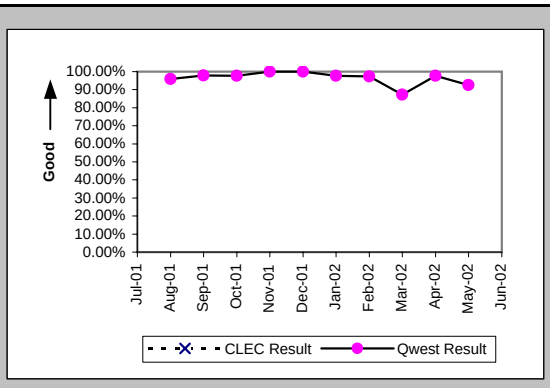
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					106	113	93.81%		
Aug-01					47	49	95.92%		
Sep-01					46	47	97.87%		
Oct-01					42	43	97.67%		
Nov-01					42	42	100.00%		
Dec-01					38	38	100.00%		
Jan-02					41	42	97.62%		
Feb-02					37	38	97.37%		
Mar-02					34	39	87.18%		
Apr-02					41	43	95.35%		
May-02					37	40	92.50%		
Jun-02					41	42	97.62%		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

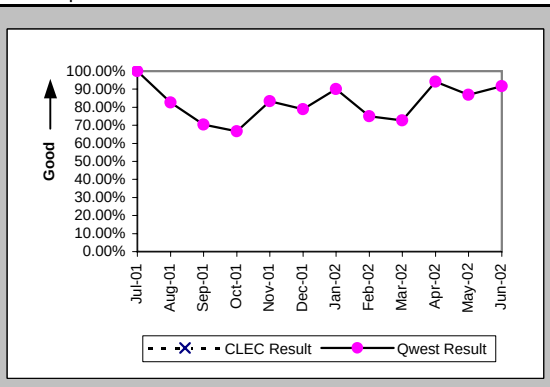
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					47	49	95.92%		
Sep-01					46	47	97.87%		
Oct-01					42	43	97.67%		
Nov-01					42	42	100.00%		
Dec-01					38	38	100.00%		
Jan-02					41	42	97.62%		
Feb-02					37	38	97.37%		
Mar-02					34	39	87.18%		
Apr-02					42	43	97.67%		
May-02					37	40	92.50%		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

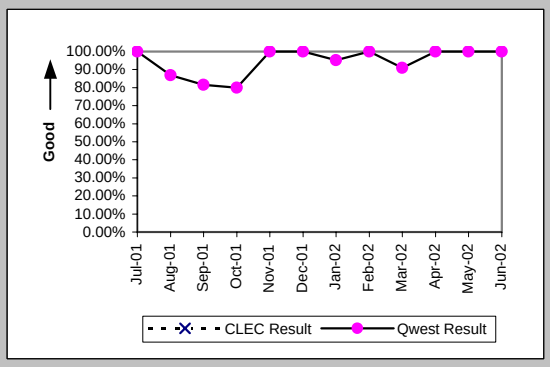
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					20	20	100.00%		
Aug-01					19	23	82.61%		
Sep-01					19	27	70.37%		
Oct-01					18	27	66.67%		
Nov-01					10	12	83.33%		
Dec-01					15	19	78.95%		
Jan-02					18	20	90.00%		
Feb-02					3	4	75.00%		
Mar-02					8	11	72.73%		
Apr-02					16	17	94.12%		
May-02					20	23	86.96%		
Jun-02					11	12	91.67%		



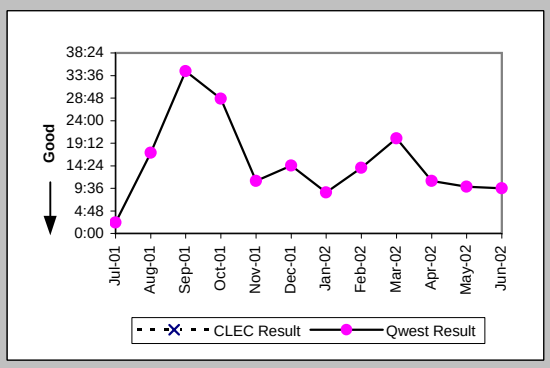
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					20	20	100.00%		
Aug-01					20	23	86.96%		
Sep-01					22	27	81.48%		
Oct-01					24	30	80.00%		
Nov-01					12	12	100.00%		
Dec-01					19	19	100.00%		
Jan-02					20	21	95.24%		
Feb-02					4	4	100.00%		
Mar-02					10	11	90.91%		
Apr-02					17	17	100.00%		
May-02					23	23	100.00%		
Jun-02					12	12	100.00%		



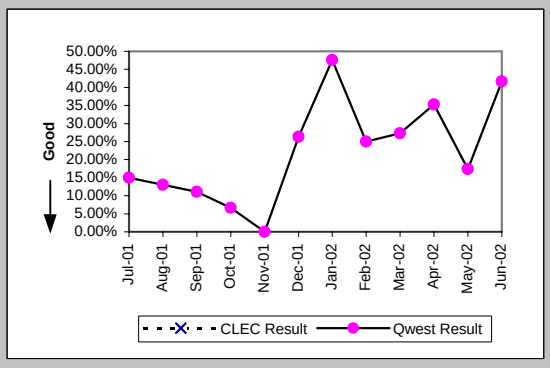
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					46:18	20	2:19		
Aug-01					394:36	23	17:09		
Sep-01					931:20	27	34:30		
Oct-01					860:16	30	28:41		
Nov-01					133:46	12	11:09		
Dec-01					274:46	19	14:28		
Jan-02					182:11	21	8:41		
Feb-02					55:48	4	13:57		
Mar-02					222:40	11	20:15		
Apr-02					190:24	17	11:12		
May-02					229:01	23	9:57		
Jun-02					115:27	12	9:37		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

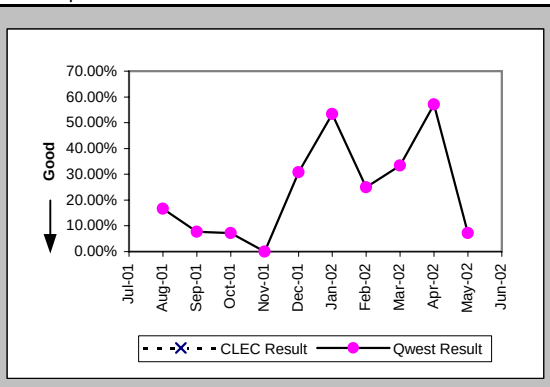
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3	20	15.00%		
Aug-01					3	23	13.04%		
Sep-01					3	27	11.11%		
Oct-01					2	30	6.67%		
Nov-01					0	12	0.00%		
Dec-01					5	19	26.32%		
Jan-02					10	21	47.62%		
Feb-02					1	4	25.00%		
Mar-02					3	11	27.27%		
Apr-02					6	17	35.29%		
May-02					4	23	17.39%		
Jun-02					5	12	41.67%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

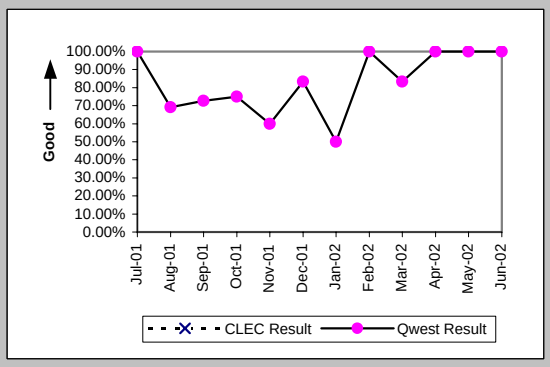
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					3	18	16.67%		
Sep-01					1	13	7.69%		
Oct-01					1	14	7.14%		
Nov-01					0	8	0.00%		
Dec-01					4	13	30.77%		
Jan-02					8	15	53.33%		
Feb-02					1	4	25.00%		
Mar-02					2	6	33.33%		
Apr-02					4	7	57.14%		
May-02					1	14	7.14%		
Jun-02									



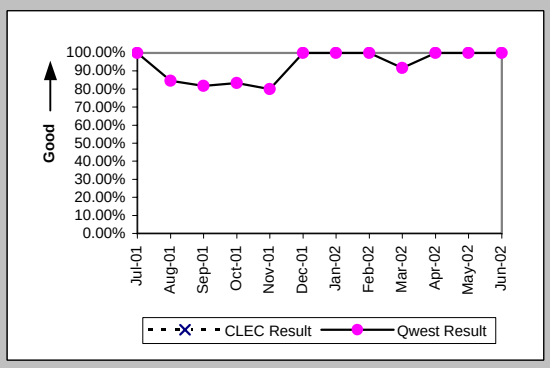
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					13	13	100.00%		
Aug-01					27	39	69.23%		
Sep-01					8	11	72.73%		
Oct-01					9	12	75.00%		
Nov-01					3	5	60.00%		
Dec-01					5	6	83.33%		
Jan-02					1	2	50.00%		
Feb-02					1	1	100.00%		
Mar-02					10	12	83.33%		
Apr-02					4	4	100.00%		
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		



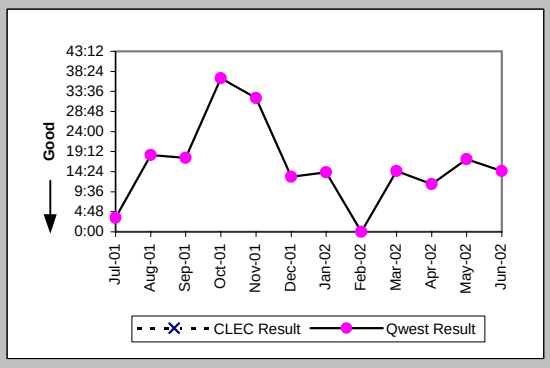
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					13	13	100.00%		
Aug-01					33	39	84.62%		
Sep-01					9	11	81.82%		
Oct-01					10	12	83.33%		
Nov-01					4	5	80.00%		
Dec-01					6	6	100.00%		
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					11	12	91.67%		
Apr-02					4	4	100.00%		
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

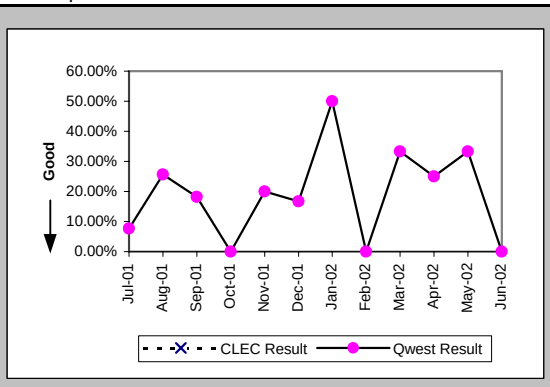
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					43:37	13	3:21		
Aug-01					716:31	39	18:22		
Sep-01					194:33	11	17:41		
Oct-01					441:26	12	36:47		
Nov-01					160:16	5	32:03		
Dec-01					79:05	6	13:11		
Jan-02					28:29	2	14:14		
Feb-02					0:02	1	0:02		
Mar-02					174:37	12	14:33		
Apr-02					45:35	4	11:24		
May-02					52:10	3	17:23		
Jun-02					58:09	4	14:32		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

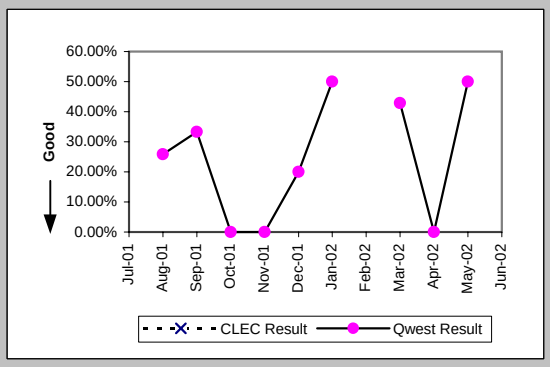
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	13	7.69%		
Aug-01					10	39	25.64%		
Sep-01					2	11	18.18%		
Oct-01					0	12	0.00%		
Nov-01					1	5	20.00%		
Dec-01					1	6	16.67%		
Jan-02					1	2	50.00%		
Feb-02					0	1	0.00%		
Mar-02					4	12	33.33%		
Apr-02					1	4	25.00%		
May-02					1	3	33.33%		
Jun-02					0	4	0.00%		



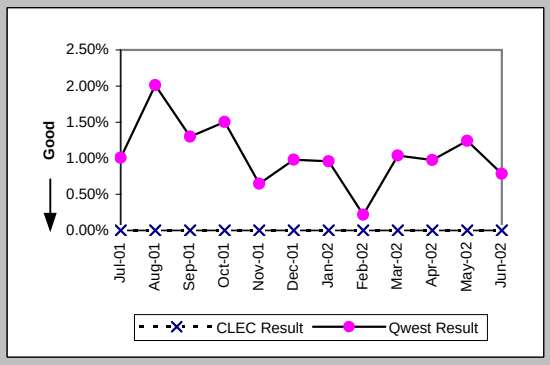
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					8	31	25.81%		
Sep-01					2	6	33.33%		
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	5	20.00%		
Jan-02					1	2	50.00%		
Feb-02									
Mar-02					3	7	42.86%		
Apr-02					0	3	0.00%		
May-02					1	2	50.00%		
Jun-02									



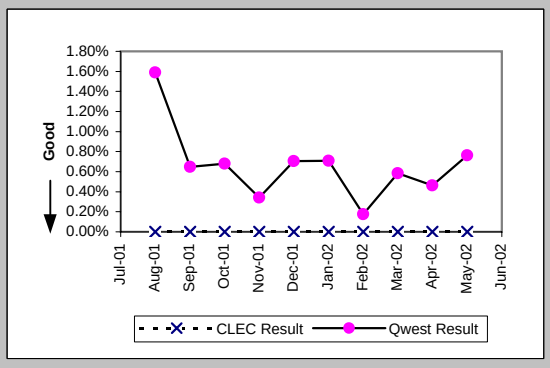
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	3	0.00%	0.00%	33	3285	1.00%	-0.17	-1.11
Aug-01	0	2	0.00%	0.00%	62	3082	2.01%	-0.2	-1.12
Sep-01	0	2	0.00%	0.00%	38	2929	1.30%	-0.16	-1.1
Oct-01	0	2	0.00%	0.00%	42	2795	1.50%	-0.17	-1.11
Nov-01	0	2	0.00%	0.00%	17	2634	0.65%	-0.11	-1.07
Dec-01	0	2	0.00%	0.00%	25	2549	0.98%	-0.14	-1.09
Jan-02	0	2	0.00%	0.00%	23	2404	0.96%	-0.14	-1.08
Feb-02	0	2	0.00%	0.00%	5	2299	0.22%	-0.07	-1.04
Mar-02	0	2	0.00%	0.00%	23	2220	1.04%	-0.14	-1.09
Apr-02	0	2	0.00%	0.00%	21	2156	0.97%	-0.14	-1.09
May-02	0	2	0.00%	0.00%	26	2095	1.24%	-0.16	-1.1
Jun-02	0	2	0.00%	0.00%	16	2039	0.78%	-0.13	-1.08



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

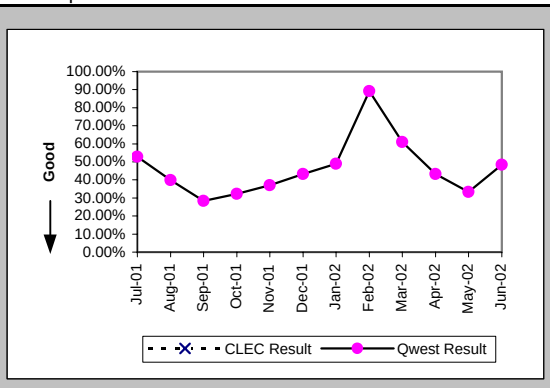
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	2	0.00%	0.00%	49	3082	1.59%	-0.18	-1.11
Sep-01	0	2	0.00%	0.00%	19	2929	0.65%	-0.11	-1.07
Oct-01	0	2	0.00%	0.00%	19	2795	0.68%	-0.12	-1.07
Nov-01	0	2	0.00%	0.00%	9	2634	0.34%	-0.08	-1.05
Dec-01	0	2	0.00%	0.00%	18	2549	0.71%	-0.12	-1.07
Jan-02	0	2	0.00%	0.00%	17	2404	0.71%	-0.12	-1.07
Feb-02	0	2	0.00%	0.00%	4	2299	0.17%	-0.06	-1.04
Mar-02	0	2	0.00%	0.00%	13	2220	0.59%	-0.11	-1.07
Apr-02	0	2	0.00%	0.00%	10	2156	0.46%	-0.1	-1.06
May-02	0	2	0.00%	0.00%	16	2095	0.76%	-0.12	-1.08
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

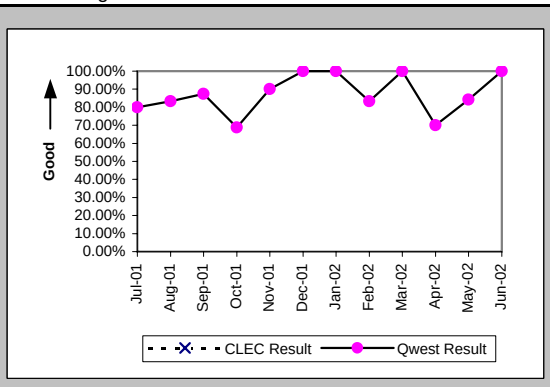
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					37	70	52.86%		
Aug-01					41	103	39.81%		
Sep-01					15	53	28.30%		
Oct-01					20	62	32.26%		
Nov-01					10	27	37.04%		
Dec-01					19	44	43.18%		
Jan-02					22	45	48.89%		
Feb-02					41	46	89.13%		
Mar-02					36	59	61.02%		
Apr-02					16	37	43.24%		
May-02					13	39	33.33%		
Jun-02					15	31	48.39%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

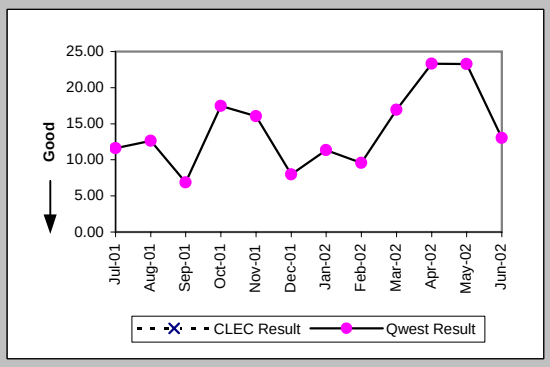
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					5	6	83.33%		
Sep-01					14	16	87.50%		
Oct-01					11	16	68.75%		
Nov-01					9	10	90.00%		
Dec-01					2	2	100.00%		
Jan-02					8	8	100.00%		
Feb-02					5	6	83.33%		
Mar-02					6	6	100.00%		
Apr-02					7	10	70.00%		
May-02					16	19	84.21%		
Jun-02					29	29	100.00%		



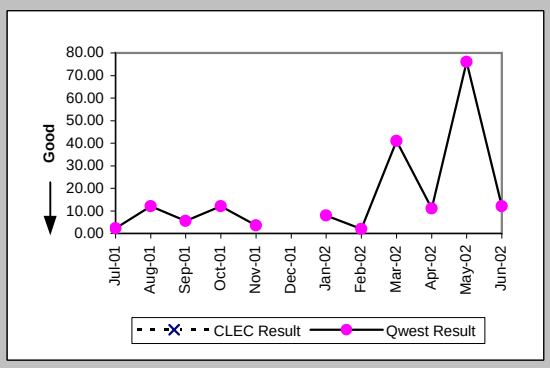
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	8	11.62		
Aug-01					164	13	12.62		
Sep-01					131	19	6.89		
Oct-01					367	21	17.48		
Nov-01					257	16	16.06		
Dec-01					40	5	8.00		
Jan-02					227	20	11.35		
Feb-02					67	7	9.57		
Mar-02					220	13	16.92		
Apr-02					233	10	23.30		
May-02					489	21	23.29		
Jun-02					443	34	13.03		



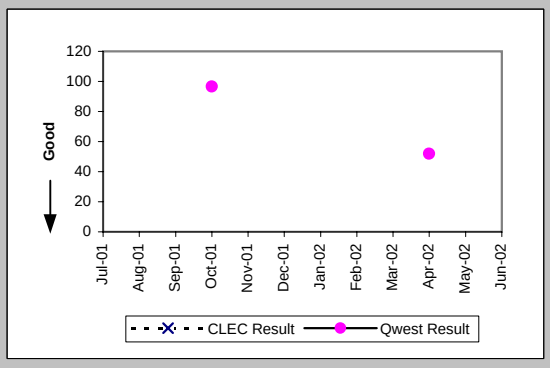
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	4	2.25		
Aug-01					24	2	12.00		
Sep-01					22	4	5.50		
Oct-01					60	5	12.00		
Nov-01					25	7	3.57		
Dec-01									
Jan-02					8	1	8.00		
Feb-02					2	1	2.00		
Mar-02					41	1	41.00		
Apr-02					22	2	11.00		
May-02					304	4	76.00		
Jun-02					12	1	12.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

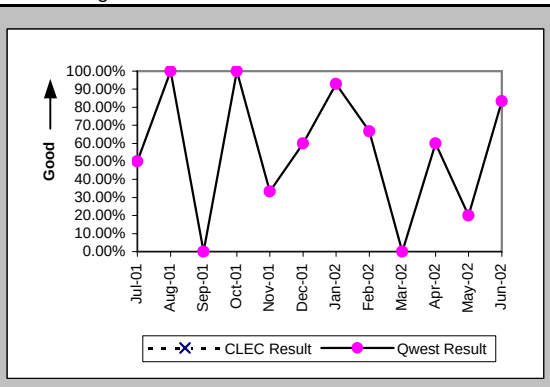
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					193	2	96.50		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					52	1	52.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

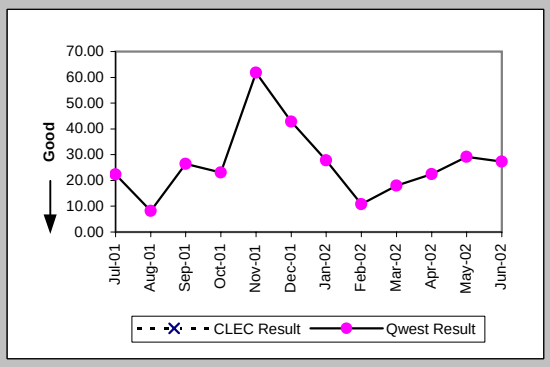
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					6	6	100.00%		
Sep-01					0	1	0.00%		
Oct-01					4	4	100.00%		
Nov-01					1	3	33.33%		
Dec-01					3	5	60.00%		
Jan-02					13	14	92.86%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02					3	5	60.00%		
May-02					1	5	20.00%		
Jun-02					5	6	83.33%		



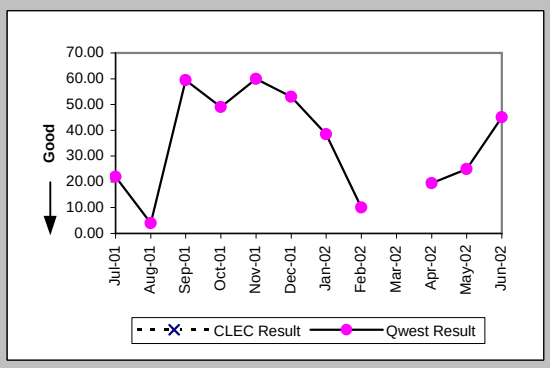
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					112	5	22.40		
Aug-01					57	7	8.14		
Sep-01					264	10	26.40		
Oct-01					162	7	23.14		
Nov-01					371	6	61.83		
Dec-01					300	7	42.86		
Jan-02					501	18	27.83		
Feb-02					86	8	10.75		
Mar-02					36	2	18.00		
Apr-02					202	9	22.44		
May-02					204	7	29.14		
Jun-02					191	7	27.29		



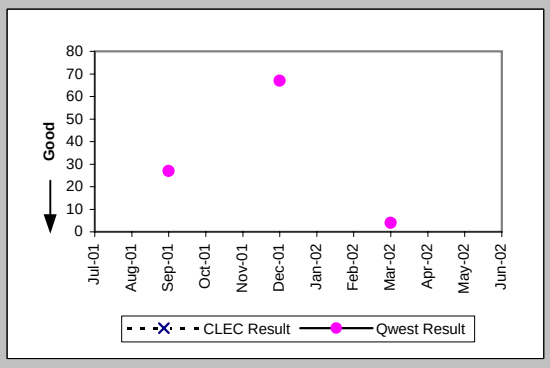
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	3	22.00		
Aug-01					4	1	4.00		
Sep-01					119	2	59.50		
Oct-01					98	2	49.00		
Nov-01					300	5	60.00		
Dec-01					106	2	53.00		
Jan-02					154	4	38.50		
Feb-02					10	1	10.00		
Mar-02									
Apr-02					39	2	19.50		
May-02					100	4	25.00		
Jun-02					90	2	45.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

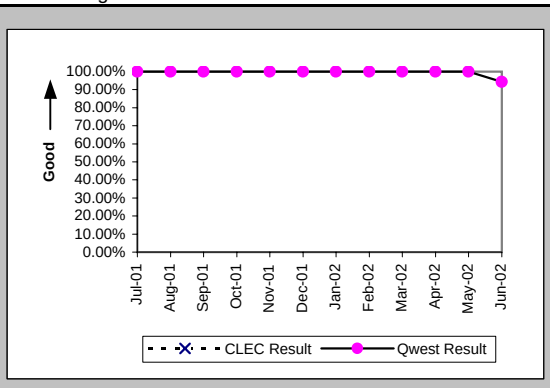
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					27	1	27.00		
Oct-01									
Nov-01									
Dec-01					67	1	67.00		
Jan-02									
Feb-02									
Mar-02					4	1	4.00		
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

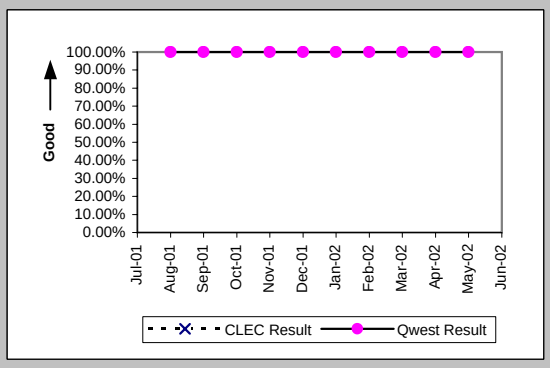
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					17	17	100.00%		
Sep-01					25	25	100.00%		
Oct-01					29	29	100.00%		
Nov-01					25	25	100.00%		
Dec-01					17	17	100.00%		
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02					17	17	100.00%		
May-02					24	24	100.00%		
Jun-02					33	35	94.29%		



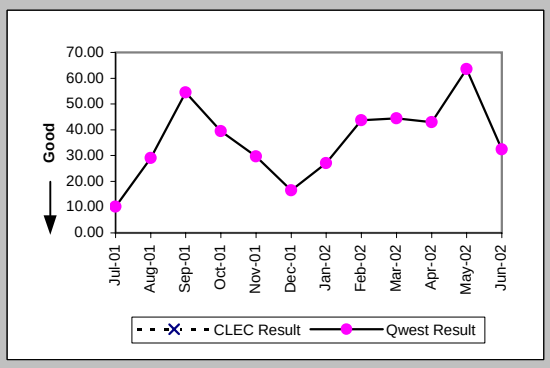
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					17	17	100.00%		
Sep-01					25	25	100.00%		
Oct-01					29	29	100.00%		
Nov-01					25	25	100.00%		
Dec-01					17	17	100.00%		
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02					17	17	100.00%		
May-02					24	24	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

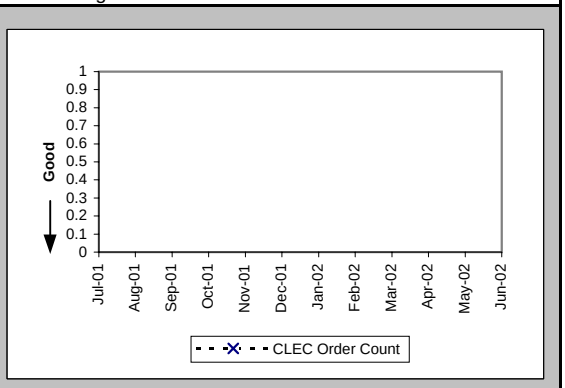
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					112	11	10.18		
Aug-01					290	10	29.00		
Sep-01					599	11	54.45		
Oct-01					395	10	39.50		
Nov-01					237	8	29.62		
Dec-01					33	2	16.50		
Jan-02					108	4	27.00		
Feb-02					175	4	43.75		
Mar-02					311	7	44.43		
Apr-02					258	6	43.00		
May-02					318	5	63.60		
Jun-02					162	5	32.40		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

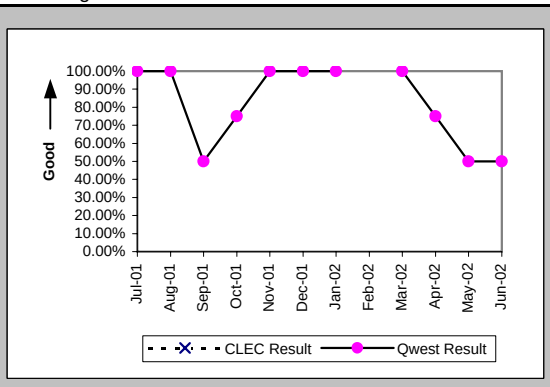
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

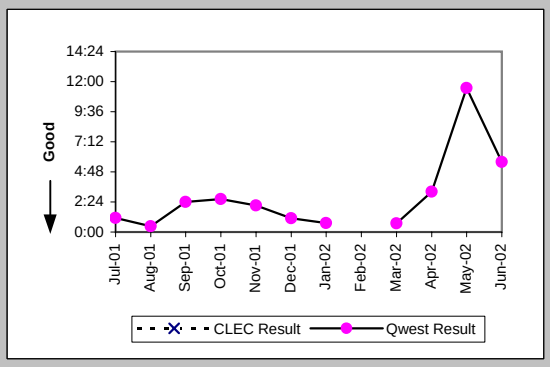
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					7	7	100.00%		
Feb-02									
Mar-02					5	5	100.00%		
Apr-02					3	4	75.00%		
May-02					1	2	50.00%		
Jun-02					1	2	50.00%		



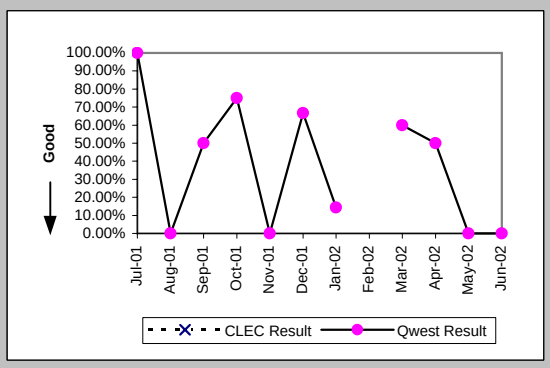
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1:08	1	1:08		
Aug-01					0:56	2	0:28		
Sep-01					4:48	2	2:24		
Oct-01					10:32	4	2:38		
Nov-01					4:14	2	2:07		
Dec-01					3:19	3	1:06		
Jan-02					4:59	7	0:43		
Feb-02									
Mar-02					3:26	5	0:41		
Apr-02					12:51	4	3:13		
May-02					22:58	2	11:29		
Jun-02					11:12	2	5:36		



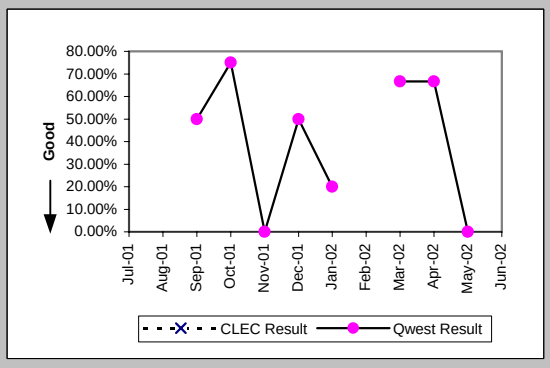
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	2	0.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					2	3	66.67%		
Jan-02					1	7	14.29%		
Feb-02									
Mar-02					3	5	60.00%		
Apr-02					2	4	50.00%		
May-02					0	2	0.00%		
Jun-02					0	2	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

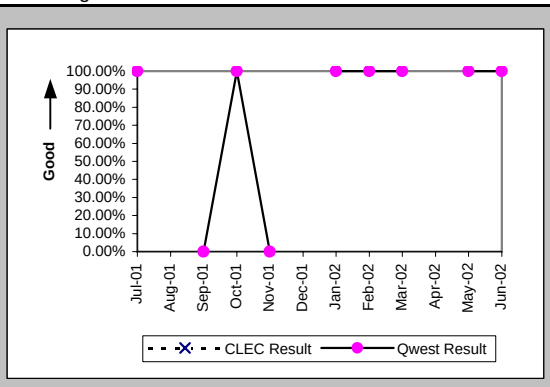
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					1	2	50.00%		
Jan-02					1	5	20.00%		
Feb-02									
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02					0	1	0.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

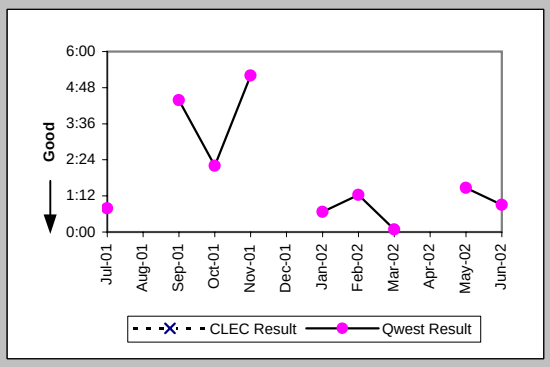
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					1	1	100.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



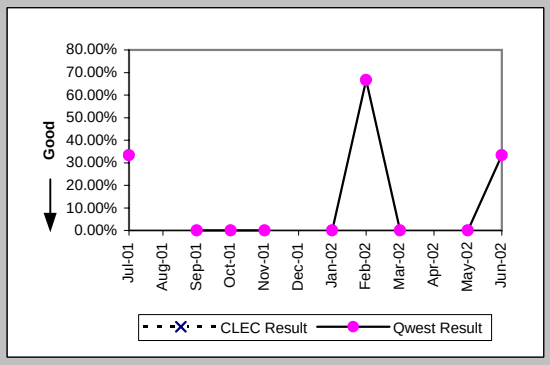
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2:22	3	0:47		
Aug-01									
Sep-01					4:23	1	4:23		
Oct-01					2:12	1	2:12		
Nov-01					5:12	1	5:12		
Dec-01									
Jan-02					2:40	4	0:40		
Feb-02					3:42	3	1:14		
Mar-02					0:05	1	0:05		
Apr-02									
May-02					2:56	2	1:28		
Jun-02					2:43	3	0:54		



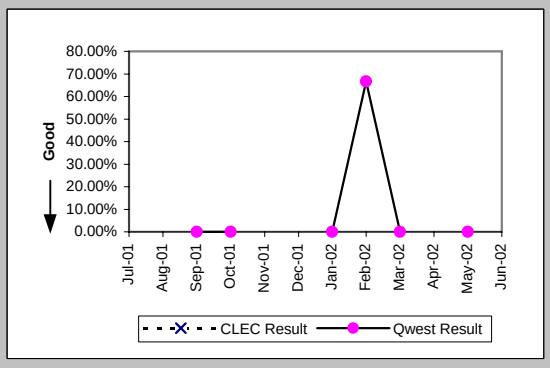
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	3	33.33%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	4	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02					1	3	33.33%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

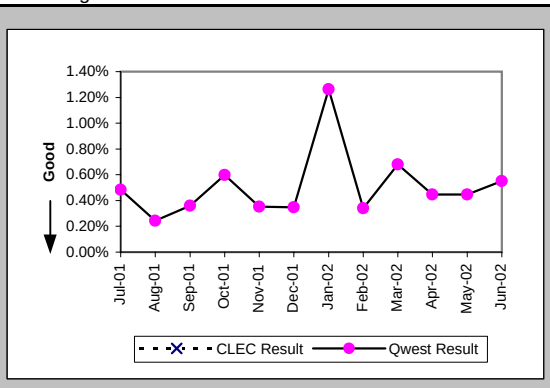
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	3	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

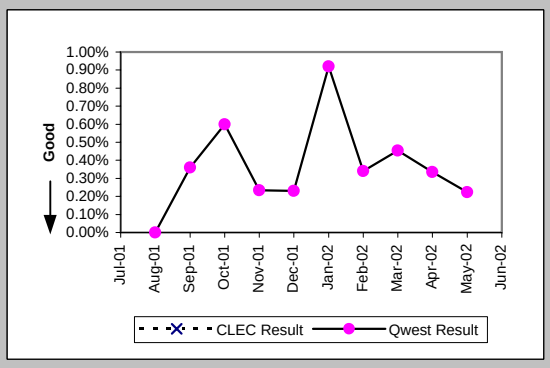
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	827	0.48%		
Aug-01					2	822	0.24%		
Sep-01					3	832	0.36%		
Oct-01					5	835	0.60%		
Nov-01					3	852	0.35%		
Dec-01					3	866	0.35%		
Jan-02					11	870	1.26%		
Feb-02					3	879	0.34%		
Mar-02					6	882	0.68%		
Apr-02					4	895	0.45%		
May-02					4	897	0.45%		
Jun-02					5	906	0.55%		



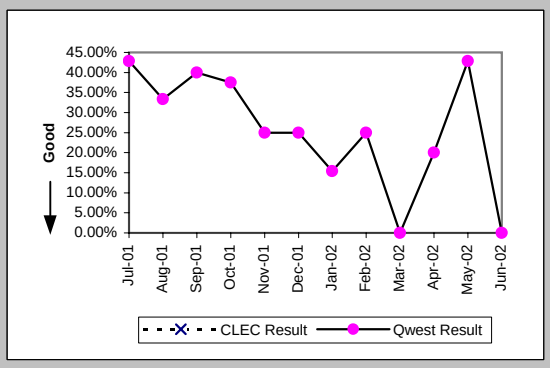
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	822	0.00%		
Sep-01					3	832	0.36%		
Oct-01					5	835	0.60%		
Nov-01					2	852	0.23%		
Dec-01					2	866	0.23%		
Jan-02					8	870	0.92%		
Feb-02					3	879	0.34%		
Mar-02					4	882	0.45%		
Apr-02					3	895	0.34%		
May-02					2	897	0.22%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

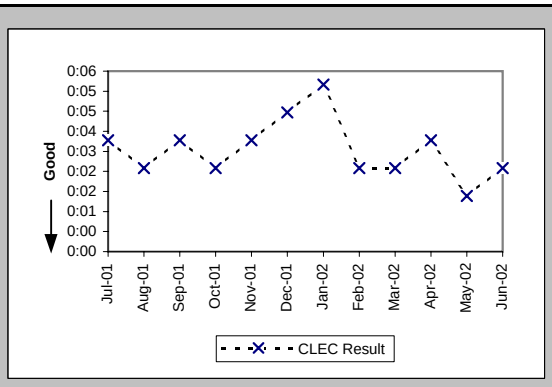
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	7	42.86%		
Aug-01					1	3	33.33%		
Sep-01					2	5	40.00%		
Oct-01					3	8	37.50%		
Nov-01					1	4	25.00%		
Dec-01					1	4	25.00%		
Jan-02					2	13	15.38%		
Feb-02					1	4	25.00%		
Mar-02					0	6	0.00%		
Apr-02					1	5	20.00%		
May-02					3	7	42.86%		
Jun-02					0	5	0.00%		



Checklist #4 - Unbundled Loop Cutovers

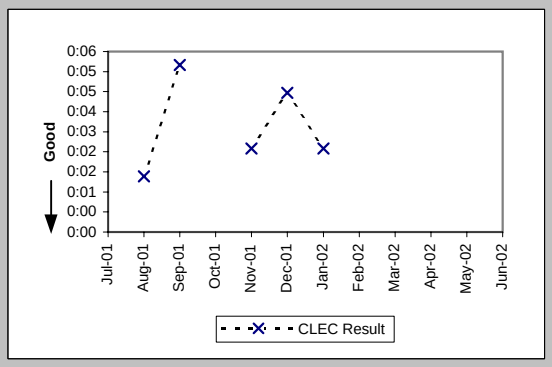
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	12:55	209	0:04
Aug-01	36:24	693	0:03
Sep-01	60:26	883	0:04
Oct-01	114:03	2021	0:03
Nov-01	114:32	1946	0:04
Dec-01	27:42	359	0:05
Jan-02	27:42	258	0:06
Feb-02	9:04	160	0:03
Mar-02	3:56	73	0:03
Apr-02	4:39	72	0:04
May-02	2:56	76	0:02
Jun-02	6:57	166	0:03



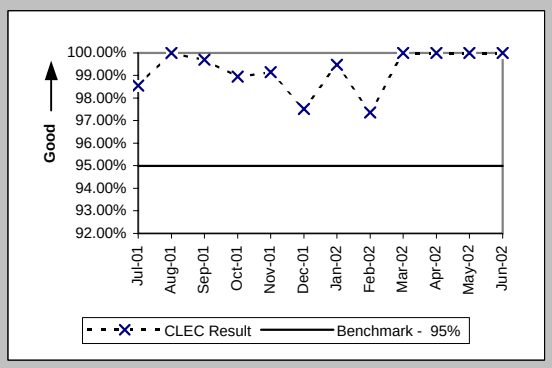
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	0:23	11	0:02
Sep-01	0:12	2	0:06
Oct-01			
Nov-01	0:03	1	0:03
Dec-01	0:10	2	0:05
Jan-02	0:03	1	0:03
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



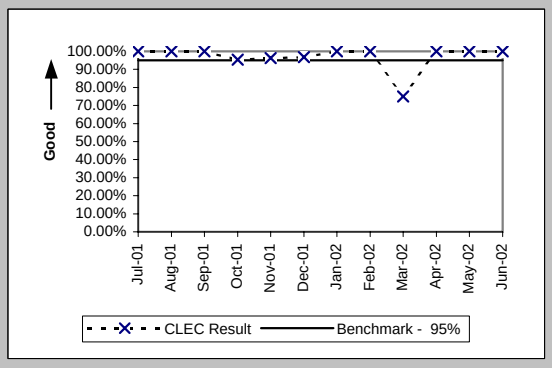
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	68	69	98.55%
Aug-01	271	271	100.00%
Sep-01	337	338	99.70%
Oct-01	656	663	98.94%
Nov-01	583	588	99.15%
Dec-01	196	201	97.51%
Jan-02	189	190	99.47%
Feb-02	74	76	97.37%
Mar-02	24	24	100.00%
Apr-02	29	29	100.00%
May-02	28	28	100.00%
Jun-02	48	48	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

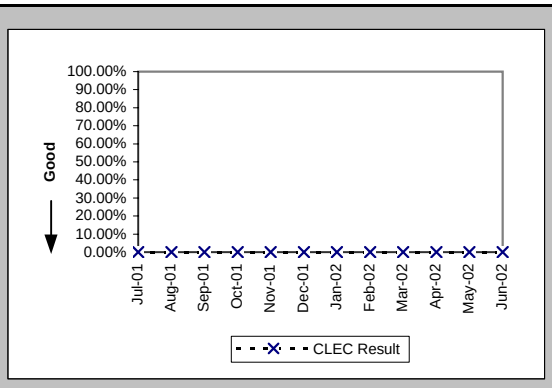
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	22	22	100.00%
Aug-01	33	33	100.00%
Sep-01	17	17	100.00%
Oct-01	21	22	95.45%
Nov-01	26	27	96.30%
Dec-01	31	32	96.88%
Jan-02	12	12	100.00%
Feb-02	9	9	100.00%
Mar-02	3	4	75.00%
Apr-02	11	11	100.00%
May-02	8	8	100.00%
Jun-02	10	10	100.00%



Checklist #4 - Unbundled Loop Cutovers

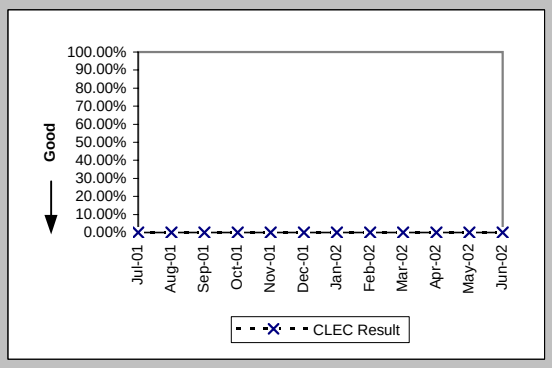
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	69	0.00%
Aug-01	0	271	0.00%
Sep-01	0	338	0.00%
Oct-01	0	663	0.00%
Nov-01	0	588	0.00%
Dec-01	0	201	0.00%
Jan-02	0	190	0.00%
Feb-02	0	76	0.00%
Mar-02	0	24	0.00%
Apr-02	0	29	0.00%
May-02	0	28	0.00%
Jun-02	0	48	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

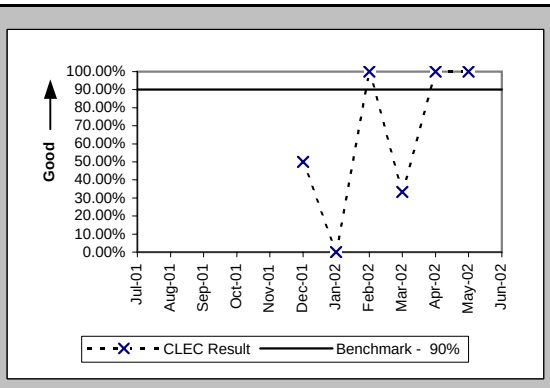
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	22	0.00%
Aug-01	0	33	0.00%
Sep-01	0	17	0.00%
Oct-01	0	22	0.00%
Nov-01	0	27	0.00%
Dec-01	0	32	0.00%
Jan-02	0	12	0.00%
Feb-02	0	9	0.00%
Mar-02	0	4	0.00%
Apr-02	0	11	0.00%
May-02	0	8	0.00%
Jun-02	0	10	0.00%



Checklist #4 - Unbundled Loop - Conditioned

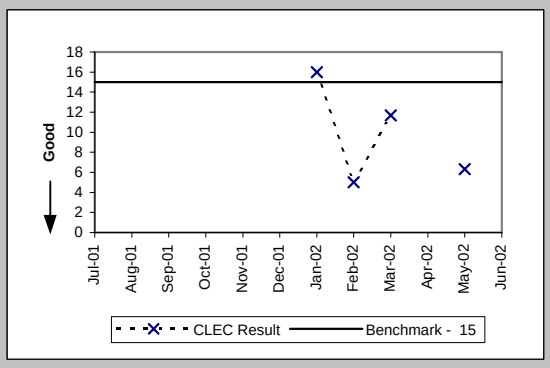
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	2	50.00%	50.00%
Jan-02	0	2	0.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02	1	3	33.33%	47.14%
Apr-02	1	1	100.00%	0.00%
May-02	3	3	100.00%	0.00%
Jun-02				



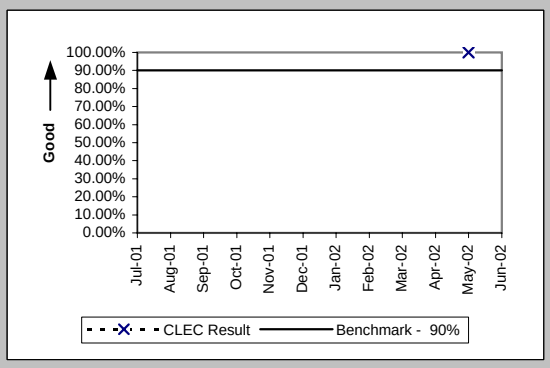
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	16	1	16.00	
Feb-02	5	1	5.00	
Mar-02	35	3	11.67	2.52
Apr-02				
May-02	19	3	6.33	1.53
Jun-02				



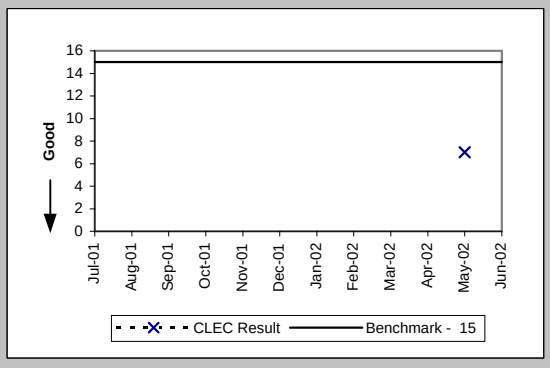
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	1	1	100.00%	0.00%
Jun-02				



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

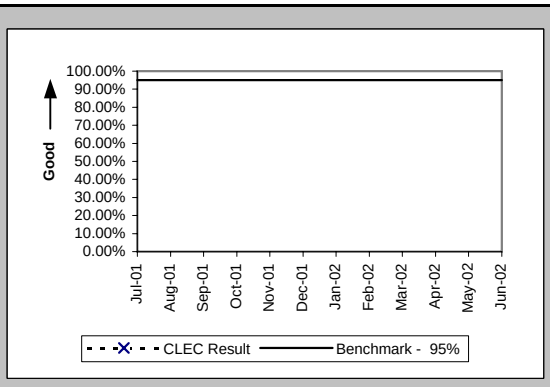
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	7	1	7.00	
Jun-02				



Checklist #4 - Line Sharing Installation

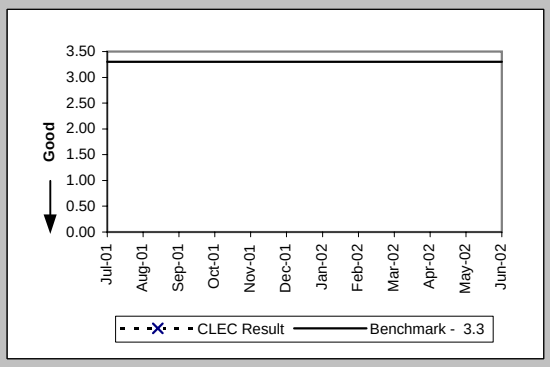
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



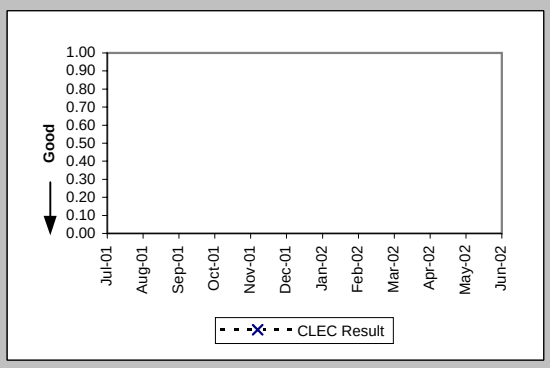
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



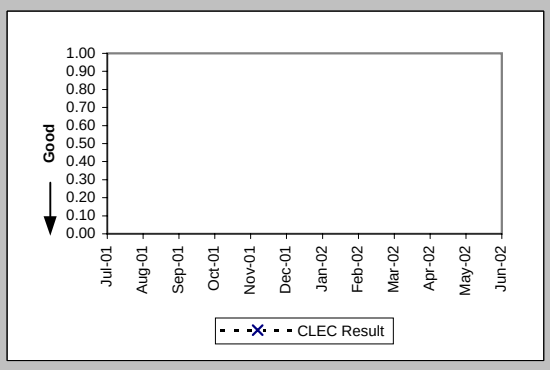
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

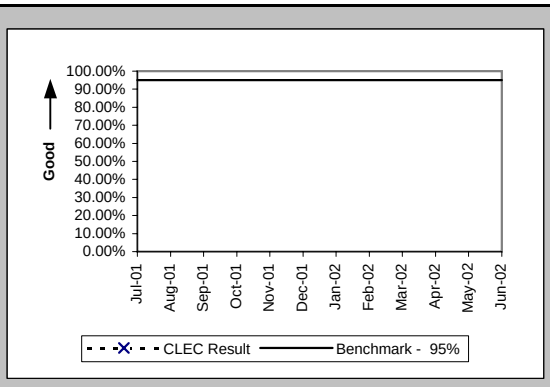
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

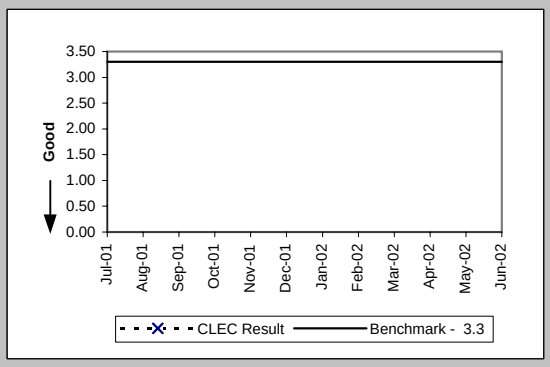
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



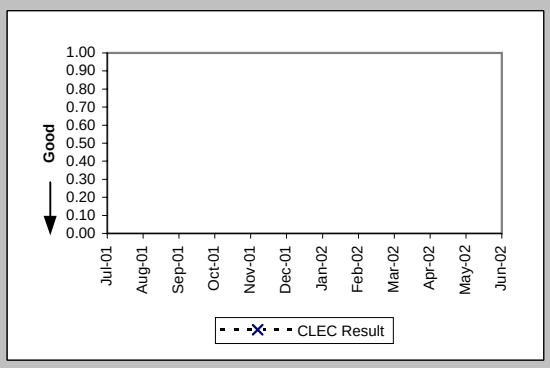
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



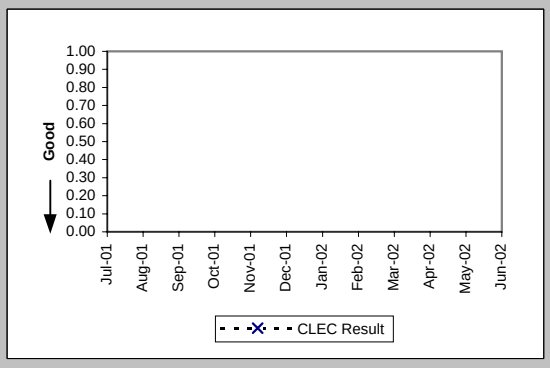
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

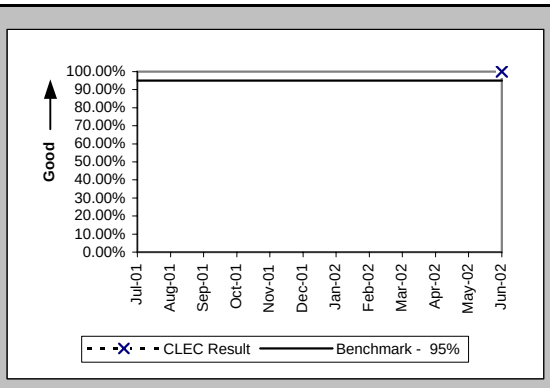
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

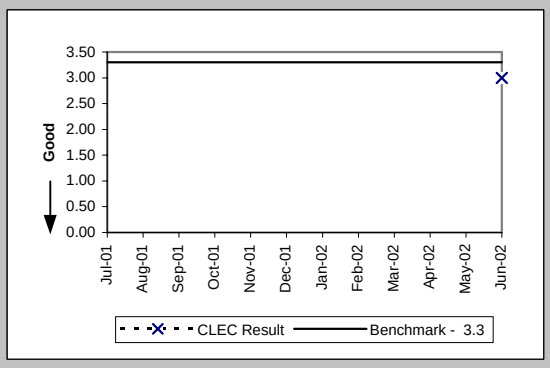
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	15	15	100.00%	0.00%



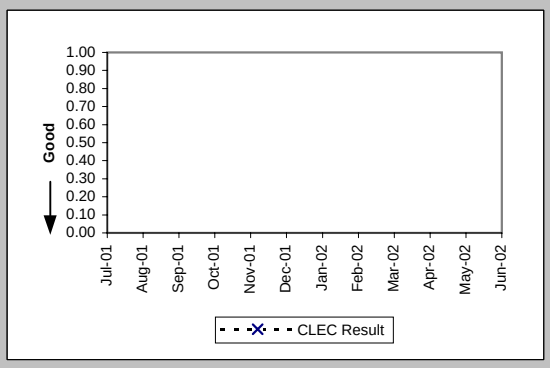
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	24	8	3.00	0.00



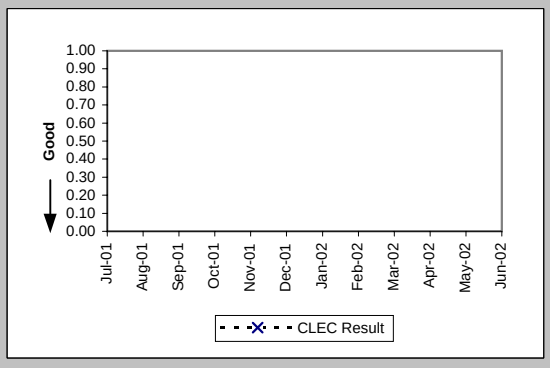
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

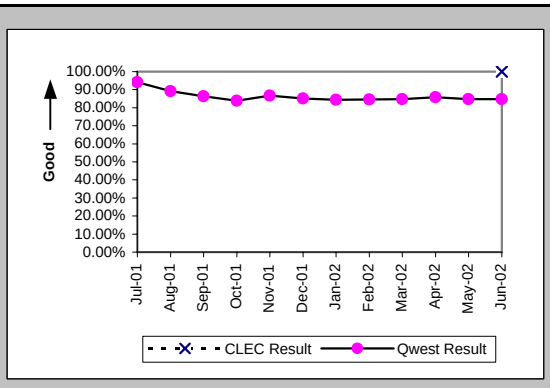
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

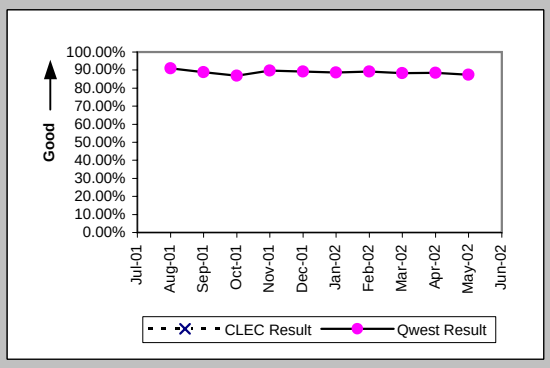
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20471	21728	94.21%		
Aug-01					11778	13214	89.13%		
Sep-01					6442	7460	86.35%		
Oct-01					5544	6616	83.80%		
Nov-01					5759	6648	86.63%		
Dec-01					4928	5791	85.10%		
Jan-02					4752	5628	84.44%		
Feb-02					4826	5703	84.62%		
Mar-02					4980	5870	84.84%		
Apr-02					5123	5971	85.80%		
May-02					5062	5971	84.78%		
Jun-02	8	8	100.00%	0.00%	5042	5945	84.81%	-1.2	-1.73



New Service Installation Quality (Percent) (OP-5*) (Parity)

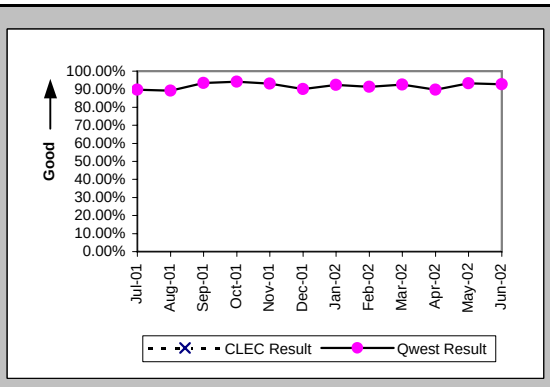
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12020	13214	90.96%		
Sep-01					6626	7460	88.82%		
Oct-01					5747	6616	86.87%		
Nov-01					5969	6648	89.79%		
Dec-01					5166	5791	89.21%		
Jan-02					4994	5628	88.73%		
Feb-02					5090	5703	89.25%		
Mar-02					5188	5870	88.38%		
Apr-02					5285	5971	88.51%		
May-02					5215	5971	87.34%		
Jun-02									



Checklist #4 - Line Sharing Repair

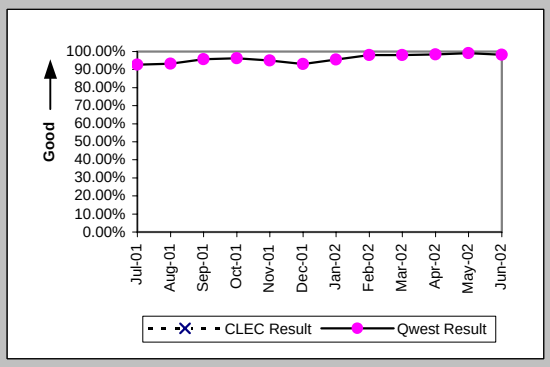
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2623	2921	89.80%		
Aug-01					2602	2917	89.20%		
Sep-01					2147	2296	93.51%		
Oct-01					2337	2481	94.20%		
Nov-01					1471	1580	93.10%		
Dec-01					1131	1256	90.05%		
Jan-02					1278	1384	92.34%		
Feb-02					1116	1223	91.25%		
Mar-02					1105	1194	92.55%		
Apr-02					1479	1650	89.64%		
May-02					1739	1866	93.19%		
Jun-02					1841	1986	92.70%		



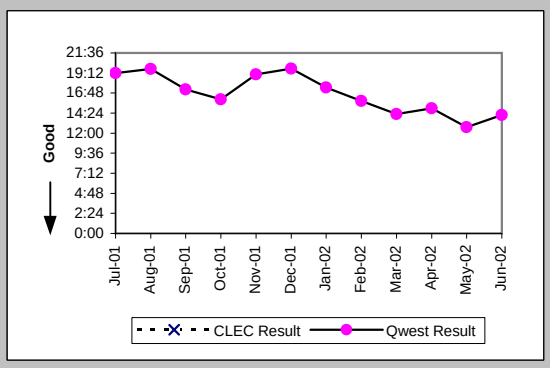
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3550	3829	92.71%		
Aug-01					3588	3844	93.34%		
Sep-01					2915	3047	95.67%		
Oct-01					3070	3186	96.36%		
Nov-01					2039	2147	94.97%		
Dec-01					1617	1738	93.04%		
Jan-02					1694	1774	95.49%		
Feb-02					1576	1608	98.01%		
Mar-02					1560	1591	98.05%		
Apr-02					2134	2169	98.39%		
May-02					2386	2408	99.09%		
Jun-02					2504	2547	98.31%		



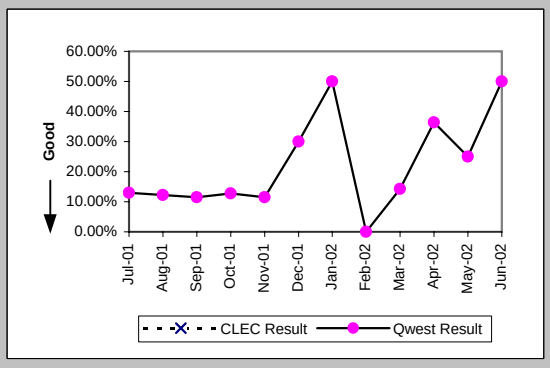
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					73465:56	3829	19:11		
Aug-01					75755:15	3844	19:42		
Sep-01					52464:08	3047	17:13		
Oct-01					51059:59	3186	16:02		
Nov-01					40813:25	2147	19:01		
Dec-01					34295:20	1738	19:44		
Jan-02					30948:23	1774	17:27		
Feb-02					25495:42	1608	15:51		
Mar-02					22734:38	1591	14:17		
Apr-02					32480:06	2169	14:58		
May-02					30632:58	2408	12:43		
Jun-02					36119:11	2547	14:11		



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

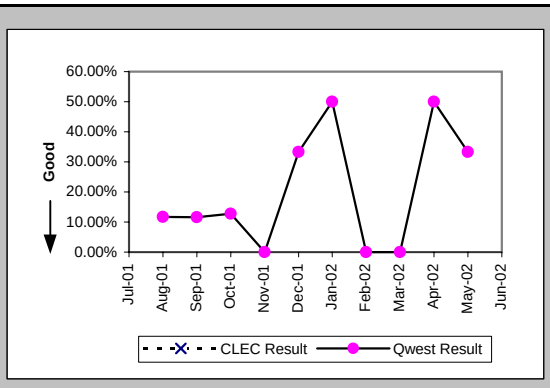
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					545	4213	12.94%		
Aug-01					516	4217	12.24%		
Sep-01					362	3162	11.45%		
Oct-01					419	3285	12.75%		
Nov-01					254	2219	11.45%		
Dec-01					3	10	30.00%		
Jan-02					2	4	50.00%		
Feb-02					0	2	0.00%		
Mar-02					1	7	14.29%		
Apr-02					4	11	36.36%		
May-02					2	8	25.00%		
Jun-02					2	4	50.00%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

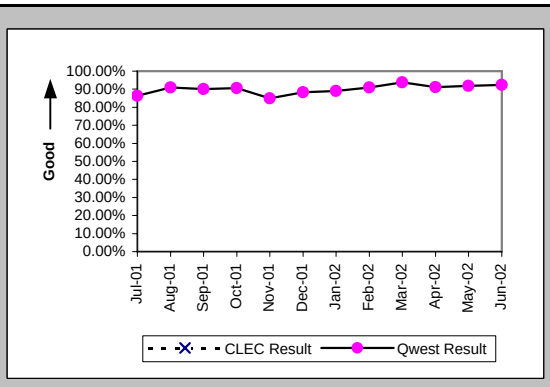
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					442	3773	11.71%		
Sep-01					326	2819	11.56%		
Oct-01					370	2903	12.75%		
Nov-01					0	3	0.00%		
Dec-01					2	6	33.33%		
Jan-02					1	2	50.00%		
Feb-02					0	2	0.00%		
Mar-02					0	3	0.00%		
Apr-02					2	4	50.00%		
May-02					1	3	33.33%		
Jun-02									



Checklist #4 - Line Sharing Repair

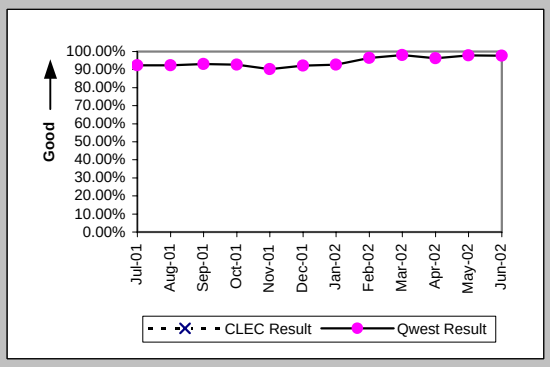
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1383	1601	86.38%		
Aug-01					1270	1395	91.04%		
Sep-01					1151	1279	89.99%		
Oct-01					812	896	90.63%		
Nov-01					794	934	85.01%		
Dec-01					629	712	88.34%		
Jan-02					498	560	88.93%		
Feb-02					525	577	90.99%		
Mar-02					617	658	93.77%		
Apr-02					801	879	91.13%		
May-02					837	911	91.88%		
Jun-02					925	1001	92.41%		



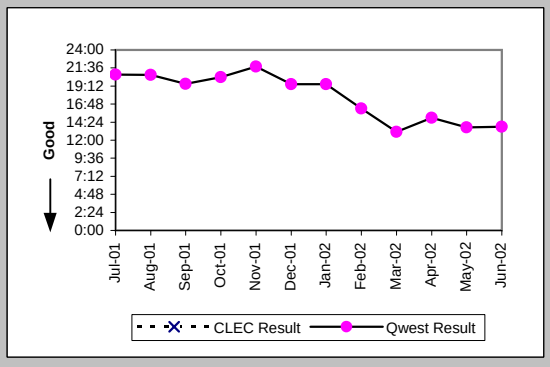
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2060	2231	92.34%		
Aug-01					1933	2092	92.40%		
Sep-01					1754	1885	93.05%		
Oct-01					1296	1397	92.77%		
Nov-01					1252	1387	90.27%		
Dec-01					965	1046	92.26%		
Jan-02					792	854	92.74%		
Feb-02					818	848	96.46%		
Mar-02					907	925	98.05%		
Apr-02					1217	1265	96.21%		
May-02					1278	1305	97.93%		
Jun-02					1381	1413	97.74%		



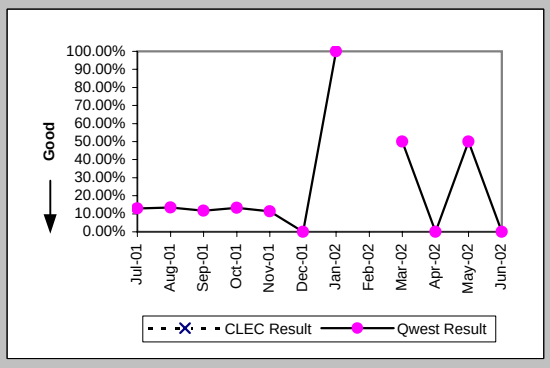
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46271:35	2231	20:44		
Aug-01					43317:37	2092	20:42		
Sep-01					36711:34	1885	19:29		
Oct-01					28492:31	1397	20:24		
Nov-01					30202:48	1387	21:47		
Dec-01					20342:04	1046	19:27		
Jan-02					16627:31	854	19:28		
Feb-02					13745:50	848	16:13		
Mar-02					12137:27	925	13:07		
Apr-02					18931:53	1265	14:58		
May-02					17884:29	1305	13:42		
Jun-02					19492:03	1413	13:48		



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

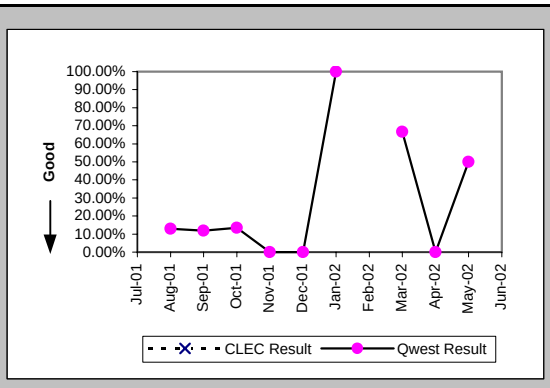
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					305	2348	12.99%		
Aug-01					302	2254	13.40%		
Sep-01					226	1925	11.74%		
Oct-01					190	1421	13.37%		
Nov-01					161	1423	11.31%		
Dec-01					0	1	0.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					3	6	50.00%		
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02					0	1	0.00%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

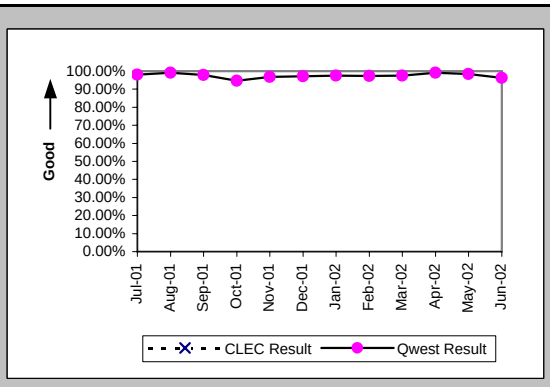
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					255	1971	12.94%		
Sep-01					203	1706	11.90%		
Oct-01					166	1236	13.43%		
Nov-01					0	1	0.00%		
Dec-01					0	1	0.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					2	3	66.67%		
Apr-02					0	1	0.00%		
May-02					1	2	50.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

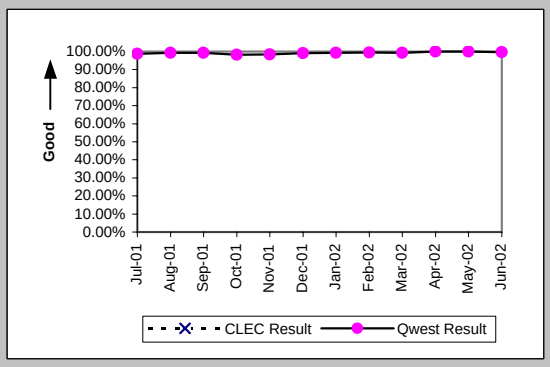
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					683	697	97.99%		
Aug-01					694	700	99.14%		
Sep-01					409	418	97.85%		
Oct-01					493	521	94.63%		
Nov-01					592	612	96.73%		
Dec-01					629	647	97.22%		
Jan-02					567	581	97.59%		
Feb-02					564	579	97.41%		
Mar-02					552	566	97.53%		
Apr-02					535	540	99.07%		
May-02					652	663	98.34%		
Jun-02					432	449	96.21%		



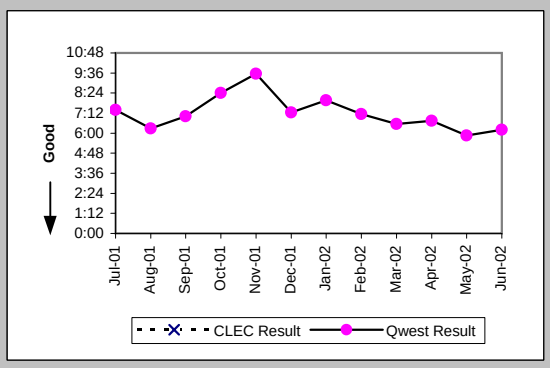
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1282	1297	98.84%		
Aug-01					1319	1329	99.25%		
Sep-01					921	928	99.25%		
Oct-01					1103	1122	98.31%		
Nov-01					1235	1255	98.41%		
Dec-01					1444	1458	99.04%		
Jan-02					1296	1306	99.23%		
Feb-02					1286	1293	99.46%		
Mar-02					1282	1292	99.23%		
Apr-02					1237	1238	99.92%		
May-02					1298	1299	99.92%		
Jun-02					1023	1026	99.71%		



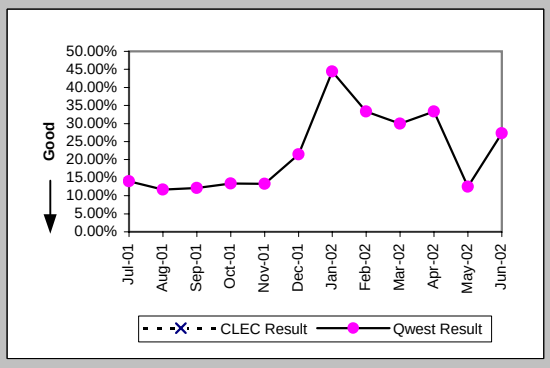
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9590:14	1297	7:24		
Aug-01					8347:58	1329	6:17		
Sep-01					6492:47	928	7:00		
Oct-01					9419:10	1122	8:24		
Nov-01					11976:56	1255	9:33		
Dec-01					10556:42	1458	7:14		
Jan-02					10411:59	1306	7:58		
Feb-02					9219:07	1293	7:08		
Mar-02					8465:50	1292	6:33		
Apr-02					8334:28	1238	6:44		
May-02					7626:12	1299	5:52		
Jun-02					6360:26	1026	6:12		



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

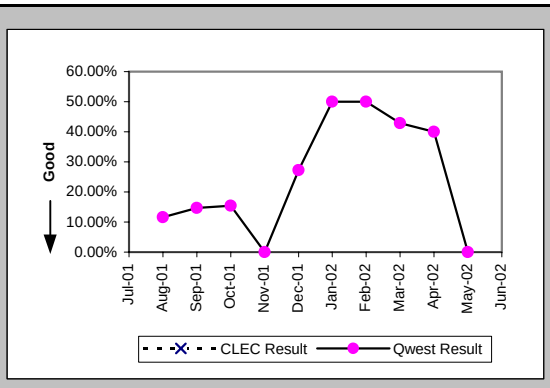
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					182	1297	14.03%		
Aug-01					156	1329	11.74%		
Sep-01					113	928	12.18%		
Oct-01					150	1122	13.37%		
Nov-01					167	1255	13.31%		
Dec-01					3	14	21.43%		
Jan-02					8	18	44.44%		
Feb-02					1	3	33.33%		
Mar-02					3	10	30.00%		
Apr-02					3	9	33.33%		
May-02					2	16	12.50%		
Jun-02					3	11	27.27%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

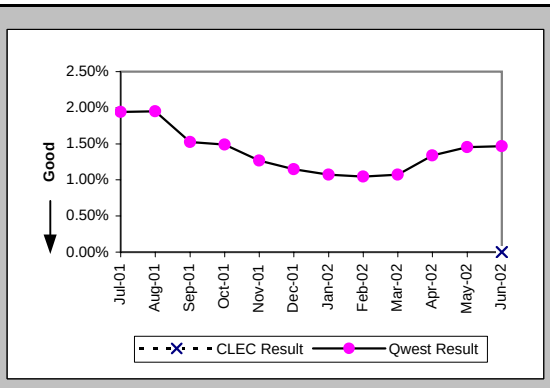
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					78	674	11.57%		
Sep-01					56	382	14.66%		
Oct-01					77	498	15.46%		
Nov-01					0	5	0.00%		
Dec-01					3	11	27.27%		
Jan-02					7	14	50.00%		
Feb-02					1	2	50.00%		
Mar-02					3	7	42.86%		
Apr-02					2	5	40.00%		
May-02					0	11	0.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

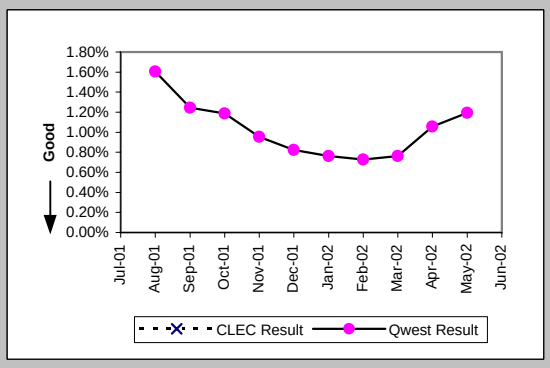
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7858	404809	1.94%		
Aug-01					7800	399893	1.95%		
Sep-01					6015	394747	1.52%		
Oct-01					5828	390905	1.49%		
Nov-01					4897	385619	1.27%		
Dec-01					4361	379575	1.15%		
Jan-02					4021	374468	1.07%		
Feb-02					3826	365309	1.05%		
Mar-02					3901	364423	1.07%		
Apr-02					4784	357203	1.34%		
May-02					5132	353493	1.45%		
Jun-02	0	4	0.00%	0.00%	5122	348729	1.47%	-0.24	-1.15



Trouble Rate (Percent) (MR-8*) (Parity)

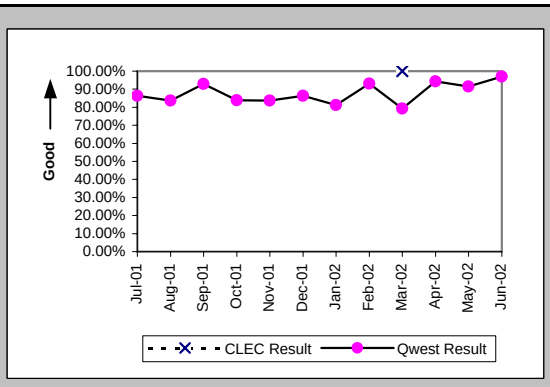
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					6418	399893	1.60%		
Sep-01					4907	394747	1.24%		
Oct-01					4637	390905	1.19%		
Nov-01					3677	385619	0.95%		
Dec-01					3126	379575	0.82%		
Jan-02					2853	374468	0.76%		
Feb-02					2662	365309	0.73%		
Mar-02					2782	364423	0.76%		
Apr-02					3776	357203	1.06%		
May-02					4221	353493	1.19%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

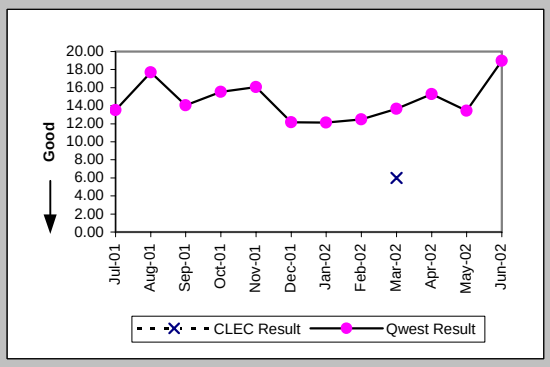
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					88	102	86.27%		
Aug-01					118	141	83.69%		
Sep-01					130	140	92.86%		
Oct-01					119	142	83.80%		
Nov-01					82	98	83.67%		
Dec-01					140	162	86.42%		
Jan-02					125	154	81.17%		
Feb-02					162	174	93.10%		
Mar-02	1	1	100.00%	0.00%	126	159	79.25%	-0.51	-1.31
Apr-02					249	264	94.32%		
May-02					162	177	91.53%		
Jun-02					232	239	97.07%		



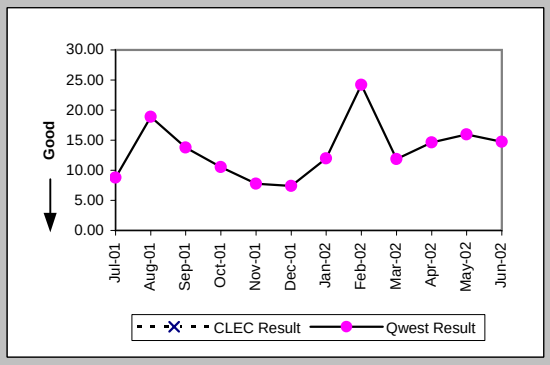
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1797	133	13.51		
Aug-01					3485	197	17.69		
Sep-01					2513	179	14.04		
Oct-01					3373	217	15.54		
Nov-01					2104	131	16.06		
Dec-01					2156	177	12.18		
Jan-02					2132	176	12.11		
Feb-02					2547	204	12.49		
Mar-02	6	1	6.00		2773	203	13.66	-0.77	-1.47
Apr-02					4709	308	15.29		
May-02					2822	210	13.44		
Jun-02					5064	267	18.97		



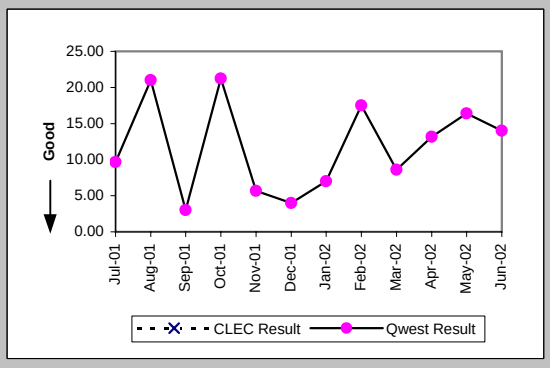
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					184	21	8.76		
Aug-01					567	30	18.90		
Sep-01					207	15	13.80		
Oct-01					348	33	10.55		
Nov-01					335	43	7.79		
Dec-01					155	21	7.38		
Jan-02					371	31	11.97		
Feb-02					363	15	24.20		
Mar-02					392	33	11.88		
Apr-02					293	20	14.65		
May-02					255	16	15.94		
Jun-02					103	7	14.71		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

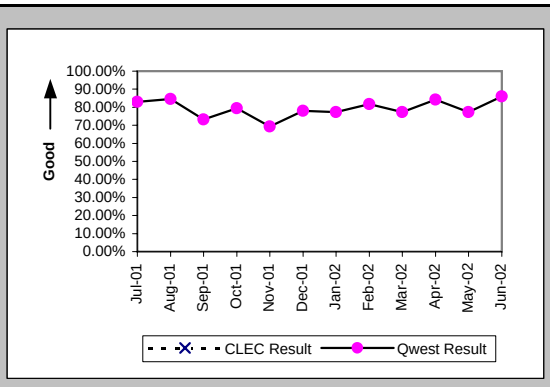
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					29	3	9.67		
Aug-01					84	4	21.00		
Sep-01					3	1	3.00		
Oct-01					85	4	21.25		
Nov-01					34	6	5.67		
Dec-01					8	2	4.00		
Jan-02					21	3	7.00		
Feb-02					35	2	17.50		
Mar-02					43	5	8.60		
Apr-02					79	6	13.17		
May-02					82	5	16.40		
Jun-02					14	1	14.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

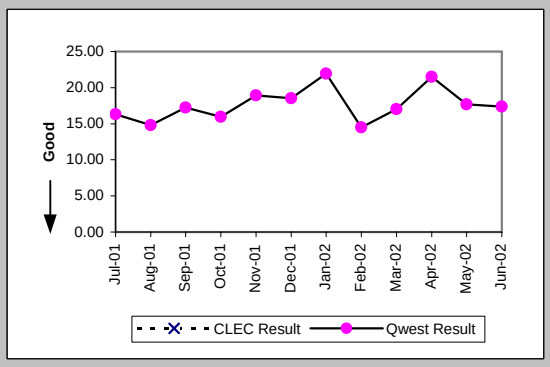
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					63	76	82.89%		
Aug-01					55	65	84.62%		
Sep-01					41	56	73.21%		
Oct-01					58	73	79.45%		
Nov-01					52	75	69.33%		
Dec-01					46	59	77.97%		
Jan-02					75	97	77.32%		
Feb-02					89	109	81.65%		
Mar-02					58	75	77.33%		
Apr-02					75	89	84.27%		
May-02					68	88	77.27%		
Jun-02					61	71	85.92%		



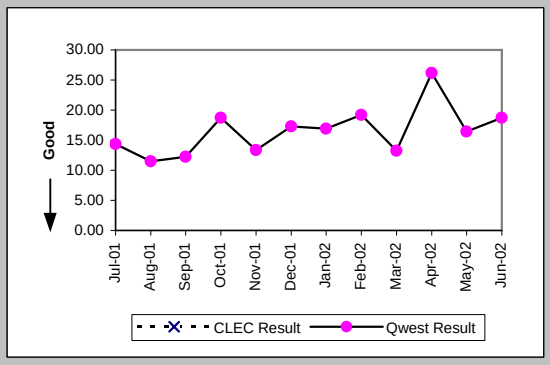
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1369	84	16.30		
Aug-01					1199	81	14.80		
Sep-01					1206	70	17.23		
Oct-01					1421	89	15.97		
Nov-01					1778	94	18.91		
Dec-01					1391	75	18.55		
Jan-02					2766	126	21.95		
Feb-02					1653	114	14.50		
Mar-02					1532	90	17.02		
Apr-02					2712	126	21.52		
May-02					1876	106	17.70		
Jun-02					1458	84	17.36		



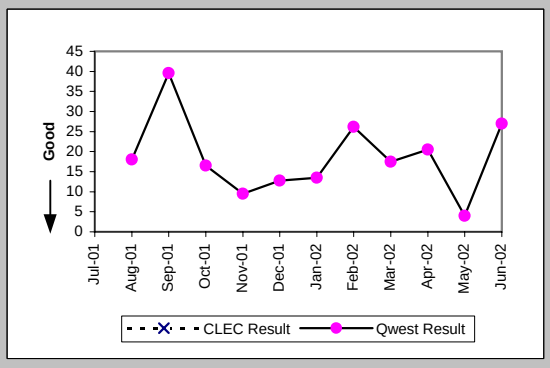
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					201	14	14.36		
Aug-01					172	15	11.47		
Sep-01					208	17	12.24		
Oct-01					412	22	18.73		
Nov-01					521	39	13.36		
Dec-01					294	17	17.29		
Jan-02					508	30	16.93		
Feb-02					288	15	19.20		
Mar-02					238	18	13.22		
Apr-02					497	19	26.16		
May-02					411	25	16.44		
Jun-02					225	12	18.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

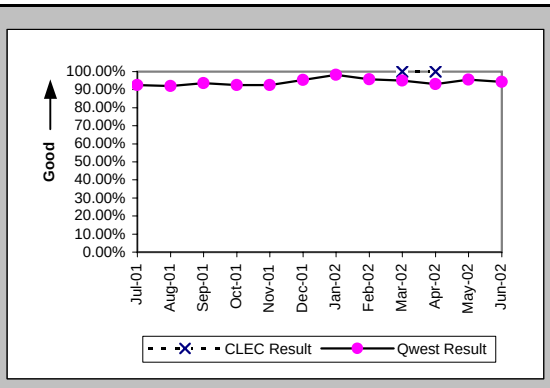
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	2	18.00		
Sep-01					198	5	39.60		
Oct-01					33	2	16.50		
Nov-01					38	4	9.50		
Dec-01					51	4	12.75		
Jan-02					27	2	13.50		
Feb-02					131	5	26.20		
Mar-02					35	2	17.50		
Apr-02					41	2	20.50		
May-02					4	1	4.00		
Jun-02					27	1	27.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

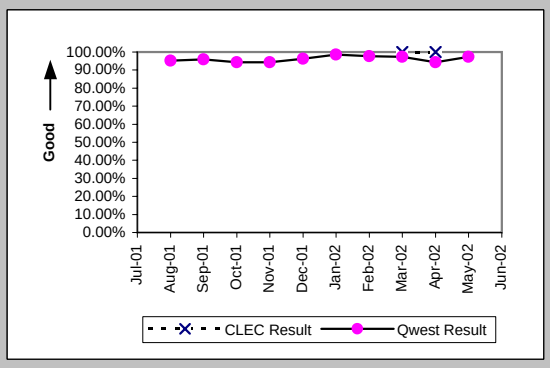
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					210	227	92.51%		
Aug-01					230	250	92.00%		
Sep-01					249	266	93.61%		
Oct-01					258	279	92.47%		
Nov-01					247	267	92.51%		
Dec-01					230	241	95.44%		
Jan-02					276	281	98.22%		
Feb-02					299	312	95.83%		
Mar-02	1	1	100.00%	0.00%	291	306	95.10%	-0.23	-1.14
Apr-02	1	1	100.00%	0.00%	340	365	93.15%	-0.27	-1.16
May-02					361	378	95.50%		
Jun-02					316	335	94.33%		



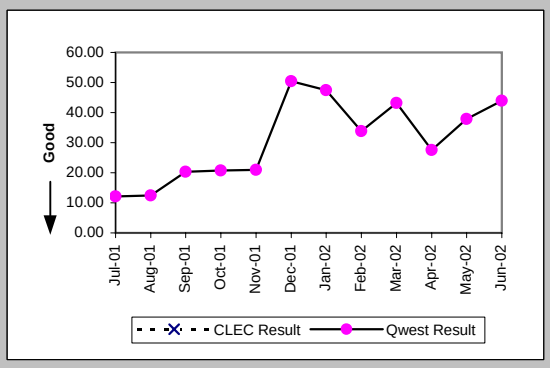
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					238	250	95.20%		
Sep-01					255	266	95.86%		
Oct-01					263	279	94.27%		
Nov-01					252	267	94.38%		
Dec-01					232	241	96.27%		
Jan-02					277	281	98.58%		
Feb-02					305	312	97.76%		
Mar-02	1	1	100.00%	0.00%	298	306	97.39%	-0.16	-1.1
Apr-02	1	1	100.00%	0.00%	344	365	94.25%	-0.25	-1.15
May-02					368	378	97.35%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

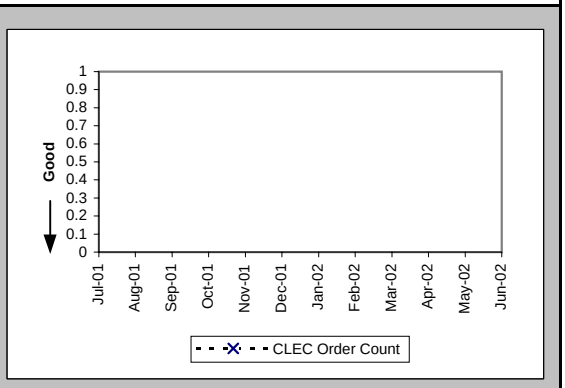
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					544	45	12.09		
Aug-01					536	43	12.47		
Sep-01					752	37	20.32		
Oct-01					707	34	20.79		
Nov-01					899	43	20.91		
Dec-01					1461	29	50.38		
Jan-02					1805	38	47.50		
Feb-02					1895	56	33.84		
Mar-02					1773	41	43.24		
Apr-02					1157	42	27.55		
May-02					1326	35	37.89		
Jun-02					1319	30	43.97		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

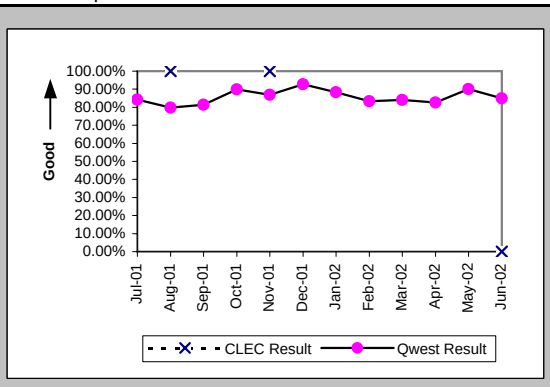
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

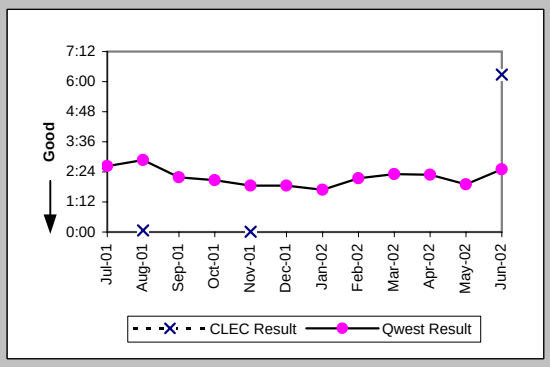
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					101	120	84.17%		
Aug-01	1	1	100.00%	0.00%	118	148	79.73%	-0.5	-1.31
Sep-01					100	123	81.30%		
Oct-01					141	157	89.81%		
Nov-01	1	1	100.00%	0.00%	106	122	86.89%	-0.39	-1.24
Dec-01					76	82	92.68%		
Jan-02					76	86	88.37%		
Feb-02					105	126	83.33%		
Mar-02					100	119	84.03%		
Apr-02					100	121	82.64%		
May-02					91	101	90.10%		
Jun-02	0	1	0.00%	0.00%	118	139	84.89%	1.44	-0.13



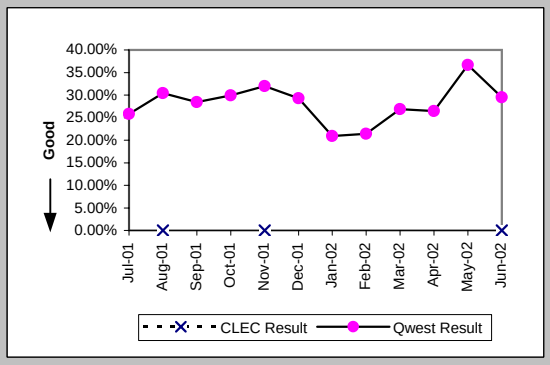
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					316:26	120	2:38		
Aug-01	0:04	1	0:04		424:13	148	2:52	-0.77	-1.47
Sep-01					268:47	123	2:11		
Oct-01					324:54	157	2:04		
Nov-01	0:01	1	0:01		226:35	122	1:51	-0.82	-1.5
Dec-01					152:04	82	1:51		
Jan-02					144:03	86	1:41		
Feb-02					271:18	126	2:09		
Mar-02					274:54	119	2:19		
Apr-02					276:56	121	2:17		
May-02					191:46	101	1:54		
Jun-02	6:17	1	6:17		347:37	139	2:30	1.33	-0.19



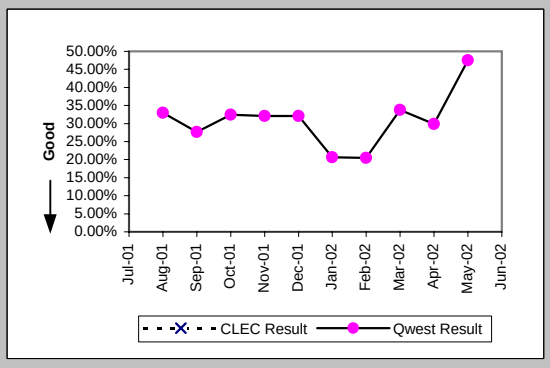
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					31	120	25.83%		
Aug-01	0	1	0.00%	0.00%	45	148	30.41%	-0.66	-1.4
Sep-01					35	123	28.46%		
Oct-01					47	157	29.94%		
Nov-01	0	1	0.00%	0.00%	39	122	31.97%	-0.68	-1.42
Dec-01					24	82	29.27%		
Jan-02					18	86	20.93%		
Feb-02					27	126	21.43%		
Mar-02					32	119	26.89%		
Apr-02					32	121	26.45%		
May-02					37	101	36.63%		
Jun-02	0	1	0.00%	0.00%	41	139	29.50%	-0.64	-1.39



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

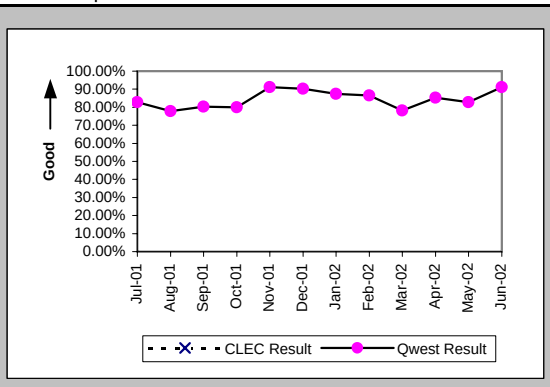
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					32	97	32.99%		
Sep-01					21	76	27.63%		
Oct-01					36	111	32.43%		
Nov-01					25	78	32.05%		
Dec-01					17	53	32.08%		
Jan-02					12	58	20.69%		
Feb-02					18	88	20.45%		
Mar-02					27	80	33.75%		
Apr-02					26	87	29.89%		
May-02					29	61	47.54%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

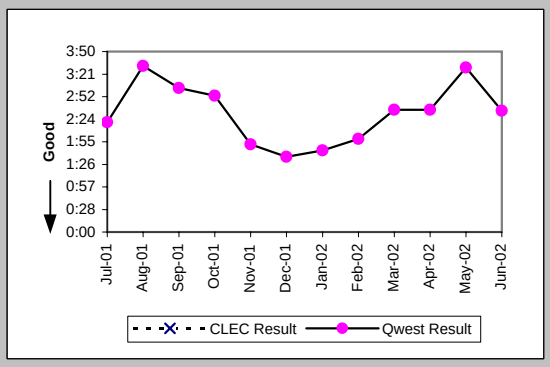
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					101	122	82.79%		
Aug-01					63	81	77.78%		
Sep-01					45	56	80.36%		
Oct-01					56	70	80.00%		
Nov-01					51	56	91.07%		
Dec-01					55	61	90.16%		
Jan-02					35	40	87.50%		
Feb-02					51	59	86.44%		
Mar-02					36	46	78.26%		
Apr-02					64	75	85.33%		
May-02					67	81	82.72%		
Jun-02					82	90	91.11%		



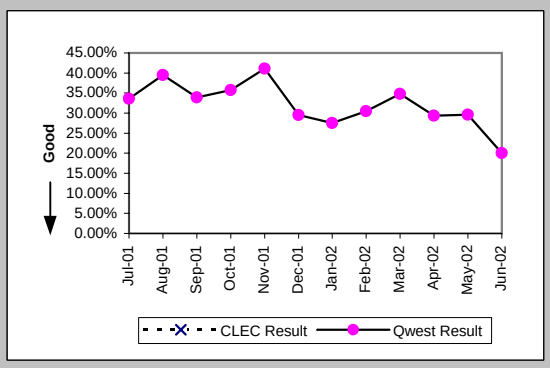
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					284:53	122	2:20		
Aug-01					285:55	81	3:32		
Sep-01					171:45	56	3:04		
Oct-01					202:57	70	2:54		
Nov-01					104:14	56	1:52		
Dec-01					97:21	61	1:36		
Jan-02					69:14	40	1:44		
Feb-02					117:28	59	1:59		
Mar-02					119:28	46	2:36		
Apr-02					195:29	75	2:36		
May-02					283:13	81	3:30		
Jun-02					231:49	90	2:35		



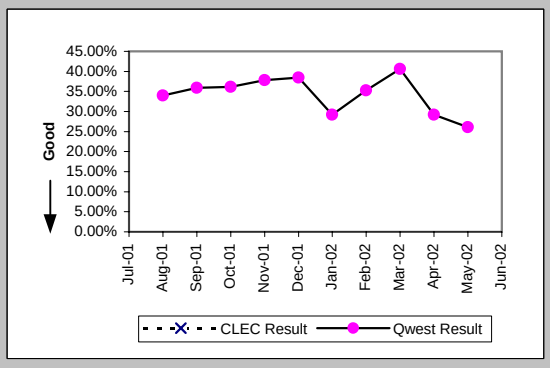
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					41	122	33.61%		
Aug-01					32	81	39.51%		
Sep-01					19	56	33.93%		
Oct-01					25	70	35.71%		
Nov-01					23	56	41.07%		
Dec-01					18	61	29.51%		
Jan-02					11	40	27.50%		
Feb-02					18	59	30.51%		
Mar-02					16	46	34.78%		
Apr-02					22	75	29.33%		
May-02					24	81	29.63%		
Jun-02					18	90	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

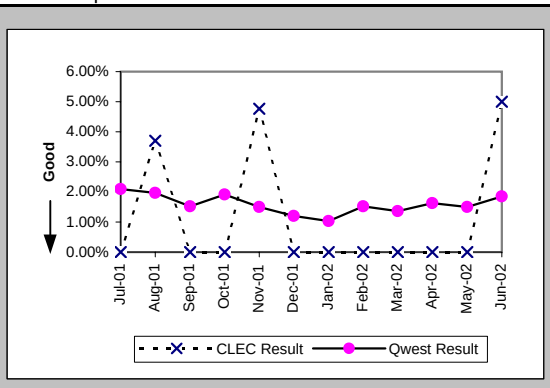
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					18	53	33.96%		
Sep-01					14	39	35.90%		
Oct-01					17	47	36.17%		
Nov-01					14	37	37.84%		
Dec-01					15	39	38.46%		
Jan-02					7	24	29.17%		
Feb-02					12	34	35.29%		
Mar-02					13	32	40.63%		
Apr-02					14	48	29.17%		
May-02					18	69	26.09%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

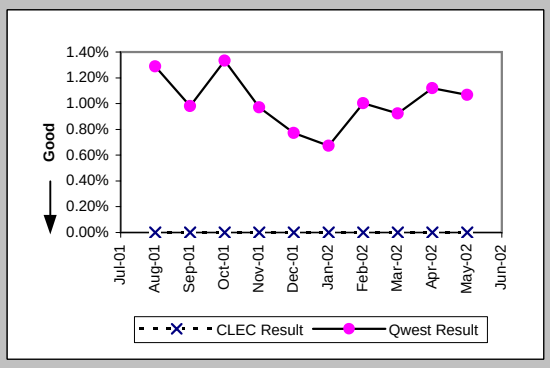
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	27	0.00%	0.00%	242	11562	2.09%	-0.76	-1.46
Aug-01	1	27	3.70%	18.89%	229	11639	1.97%	0.65	-0.61
Sep-01	0	24	0.00%	0.00%	179	11740	1.52%	-0.61	-1.37
Oct-01	0	23	0.00%	0.00%	227	11856	1.91%	-0.67	-1.41
Nov-01	1	21	4.76%	21.30%	178	11854	1.50%	1.01	-0.39
Dec-01	0	19	0.00%	0.00%	143	11934	1.20%	-0.48	-1.29
Jan-02	0	19	0.00%	0.00%	126	12182	1.03%	-0.45	-1.27
Feb-02	0	19	0.00%	0.00%	185	12170	1.52%	-0.54	-1.33
Mar-02	0	20	0.00%	0.00%	165	12127	1.36%	-0.52	-1.32
Apr-02	0	20	0.00%	0.00%	196	12050	1.63%	-0.57	-1.35
May-02	0	20	0.00%	0.00%	182	12171	1.50%	-0.55	-1.33
Jun-02	1	20	5.00%	21.79%	229	12340	1.86%	0.9	-0.45



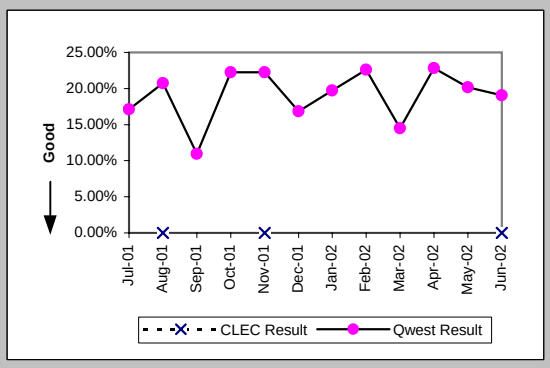
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	27	0.00%	0.00%	150	11639	1.29%	-0.59	-1.36
Sep-01	0	24	0.00%	0.00%	115	11740	0.98%	-0.49	-1.3
Oct-01	0	23	0.00%	0.00%	158	11856	1.33%	-0.56	-1.34
Nov-01	0	21	0.00%	0.00%	115	11854	0.97%	-0.45	-1.28
Dec-01	0	19	0.00%	0.00%	92	11934	0.77%	-0.38	-1.23
Jan-02	0	19	0.00%	0.00%	82	12182	0.67%	-0.36	-1.22
Feb-02	0	19	0.00%	0.00%	122	12170	1.00%	-0.44	-1.27
Mar-02	0	20	0.00%	0.00%	112	12127	0.92%	-0.43	-1.26
Apr-02	0	20	0.00%	0.00%	135	12050	1.12%	-0.48	-1.29
May-02	0	20	0.00%	0.00%	130	12171	1.07%	-0.46	-1.28
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

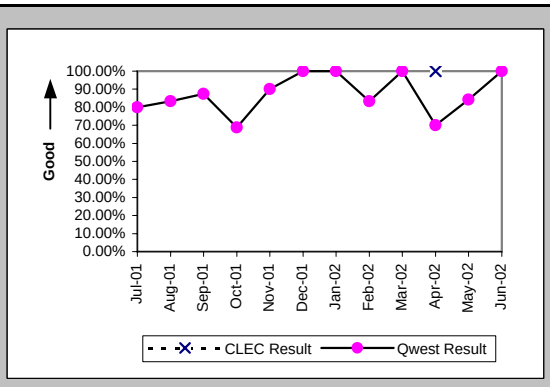
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					50	292	17.12%		
Aug-01	0	1	0.00%	0.00%	60	289	20.76%	-0.51	-1.31
Sep-01					22	201	10.95%		
Oct-01					65	292	22.26%		
Nov-01	0	1	0.00%	0.00%	51	229	22.27%	-0.53	-1.32
Dec-01					29	172	16.86%		
Jan-02					31	157	19.75%		
Feb-02					54	239	22.59%		
Mar-02					28	193	14.51%		
Apr-02					58	254	22.83%		
May-02					46	228	20.18%		
Jun-02	0	1	0.00%	0.00%	54	283	19.08%	-0.48	-1.29



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

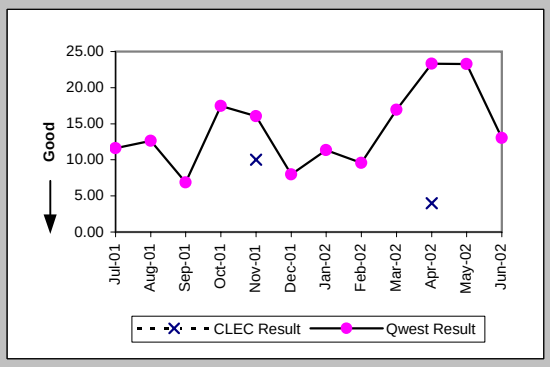
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	5	80.00%		
Aug-01					5	6	83.33%		
Sep-01					14	16	87.50%		
Oct-01					11	16	68.75%		
Nov-01					9	10	90.00%		
Dec-01					2	2	100.00%		
Jan-02					8	8	100.00%		
Feb-02					5	6	83.33%		
Mar-02					6	6	100.00%		
Apr-02	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.38
May-02					16	19	84.21%		
Jun-02					29	29	100.00%		



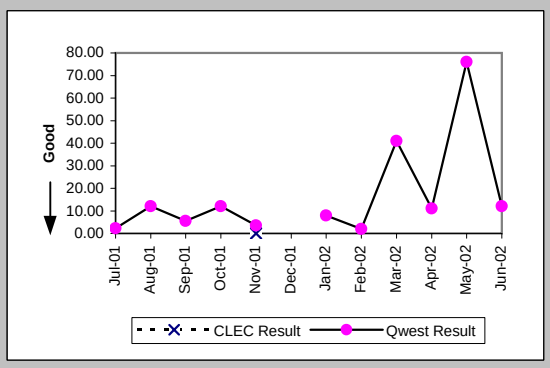
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					93	8	11.62		
Aug-01					164	13	12.62		
Sep-01					131	19	6.89		
Oct-01					367	21	17.48		
Nov-01	10	1	10.00		257	16	16.06	-0.2	-1.12
Dec-01					40	5	8.00		
Jan-02					227	20	11.35		
Feb-02					67	7	9.57		
Mar-02					220	13	16.92		
Apr-02	4	1	4.00		233	10	23.30	-1.08	-1.66
May-02					489	21	23.29		
Jun-02					443	34	13.03		



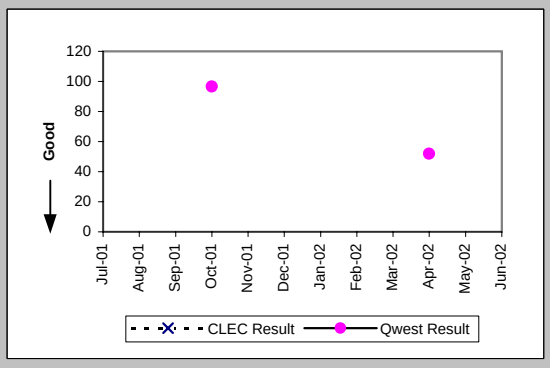
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9	4	2.25		
Aug-01					24	2	12.00		
Sep-01					22	4	5.50		
Oct-01					60	5	12.00		
Nov-01	0	1	0.00		25	7	3.57	-0.45	-1.27
Dec-01									
Jan-02					8	1	8.00		
Feb-02					2	1	2.00		
Mar-02					41	1	41.00		
Apr-02					22	2	11.00		
May-02					304	4	76.00		
Jun-02					12	1	12.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

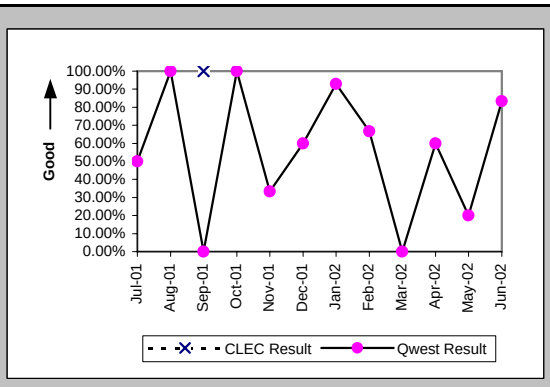
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01					193	2	96.50		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					52	1	52.00		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

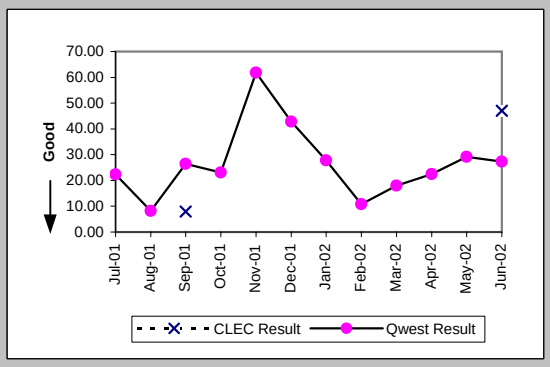
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	2	50.00%		
Aug-01					6	6	100.00%		
Sep-01	2	2	100.00%	0.00%	0	1	0.00%	N/A	
Oct-01					4	4	100.00%		
Nov-01					1	3	33.33%		
Dec-01					3	5	60.00%		
Jan-02					13	14	92.86%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02					3	5	60.00%		
May-02					1	5	20.00%		
Jun-02					5	6	83.33%		



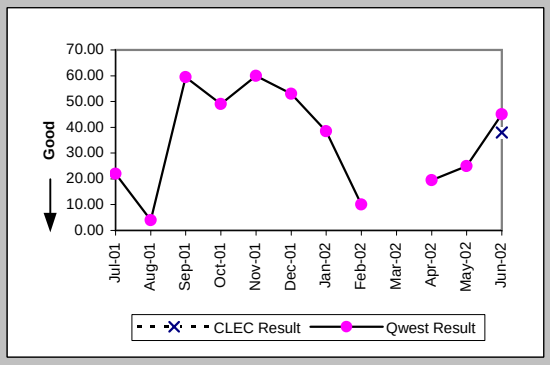
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					112	5	22.40		
Aug-01					57	7	8.14		
Sep-01	16	2	8.00	0.00	264	10	26.40	-0.84	-1.51
Oct-01					162	7	23.14		
Nov-01					371	6	61.83		
Dec-01					300	7	42.86		
Jan-02					501	18	27.83		
Feb-02					86	8	10.75		
Mar-02					36	2	18.00		
Apr-02					202	9	22.44		
May-02					204	7	29.14		
Jun-02	47	1	47.00		191	7	27.29	0.42	-0.75



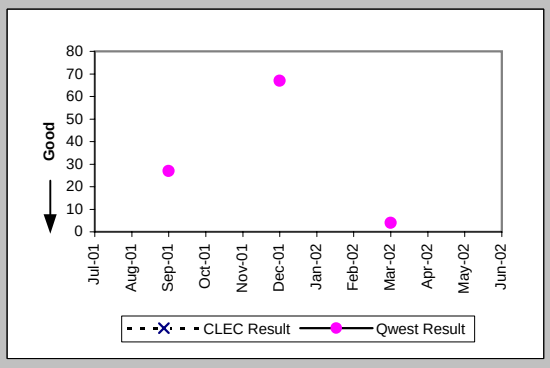
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					66	3	22.00		
Aug-01					4	1	4.00		
Sep-01					119	2	59.50		
Oct-01					98	2	49.00		
Nov-01					300	5	60.00		
Dec-01					106	2	53.00		
Jan-02					154	4	38.50		
Feb-02					10	1	10.00		
Mar-02									
Apr-02					39	2	19.50		
May-02					100	4	25.00		
Jun-02	38	1	38.00		90	2	45.00	-0.2	-1.12



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

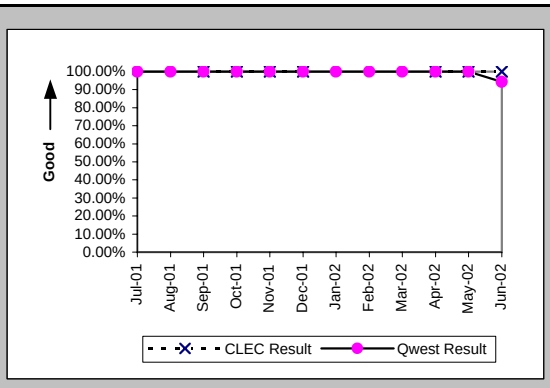
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					27	1	27.00		
Oct-01									
Nov-01									
Dec-01					67	1	67.00		
Jan-02									
Feb-02									
Mar-02					4	1	4.00		
Apr-02									
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

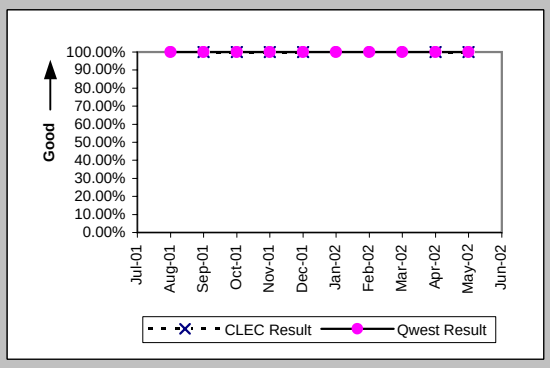
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					12	12	100.00%		
Aug-01					17	17	100.00%		
Sep-01	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	33	35	94.29%	-0.24	-1.15



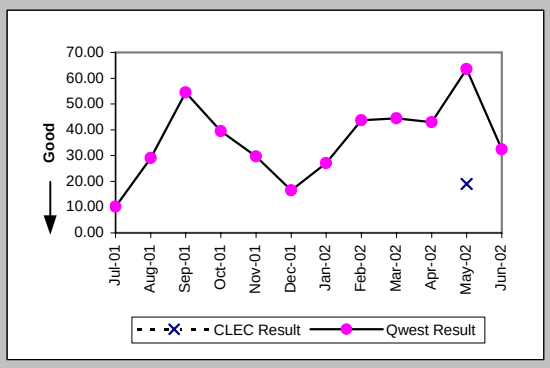
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					17	17	100.00%		
Sep-01	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	29	29	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

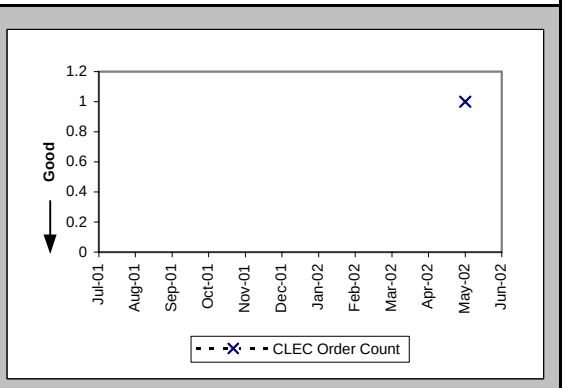
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					112	11	10.18		
Aug-01					290	10	29.00		
Sep-01					599	11	54.45		
Oct-01					395	10	39.50		
Nov-01					237	8	29.62		
Dec-01					33	2	16.50		
Jan-02					108	4	27.00		
Feb-02					175	4	43.75		
Mar-02					311	7	44.43		
Apr-02					258	6	43.00		
May-02	19	1	19.00		318	5	63.60	-0.83	-1.51
Jun-02					162	5	32.40		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

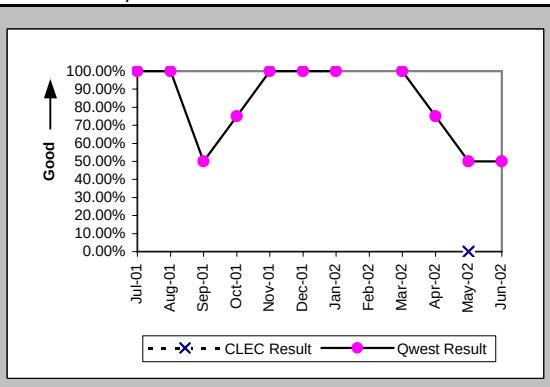
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

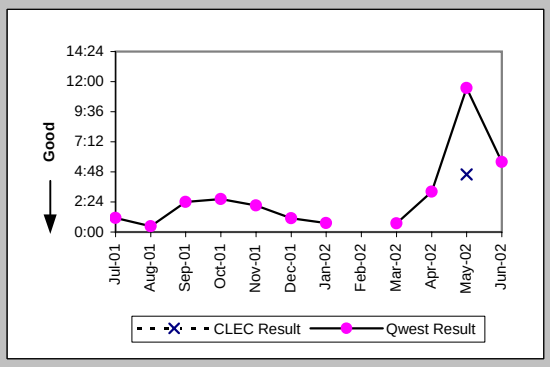
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					7	7	100.00%		
Feb-02									
Mar-02					5	5	100.00%		
Apr-02					3	4	75.00%		
May-02	0	1	0.00%	0.00%	1	2	50.00%	0.33	-0.8
Jun-02					1	2	50.00%		



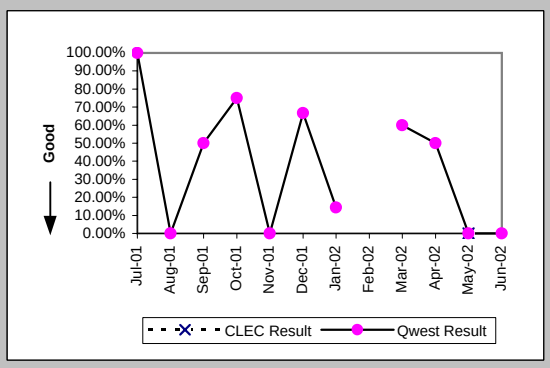
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1:08	1	1:08		
Aug-01					0:56	2	0:28		
Sep-01					4:48	2	2:24		
Oct-01					10:32	4	2:38		
Nov-01					4:14	2	2:07		
Dec-01					3:19	3	1:06		
Jan-02					4:59	7	0:43		
Feb-02									
Mar-02					3:26	5	0:41		
Apr-02					12:51	4	3:13		
May-02	4:35	1	4:35		22:58	2	11:29	-0.41	-1.25
Jun-02					11:12	2	5:36		



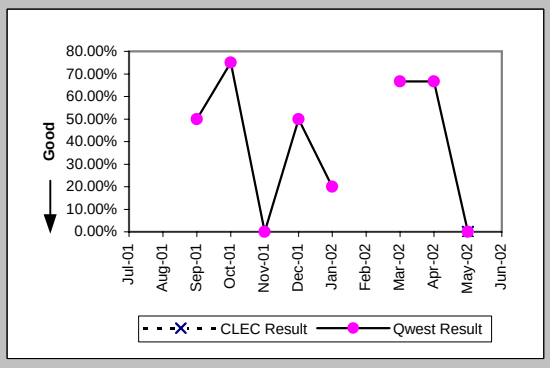
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					0	2	0.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					2	3	66.67%		
Jan-02					1	7	14.29%		
Feb-02									
Mar-02					3	5	60.00%		
Apr-02					2	4	50.00%		
May-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02					0	2	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

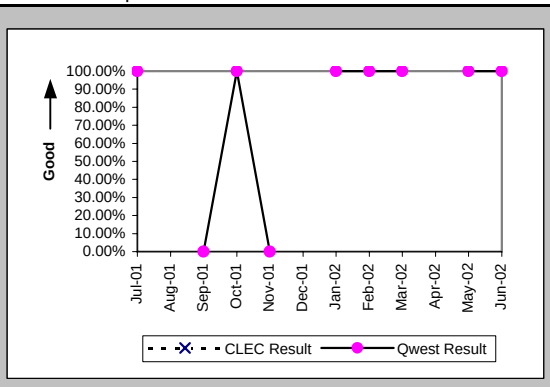
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					1	2	50.00%		
Jan-02					1	5	20.00%		
Feb-02									
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

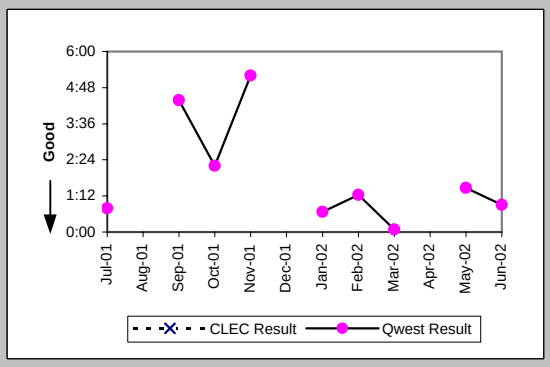
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3	3	100.00%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					1	1	100.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



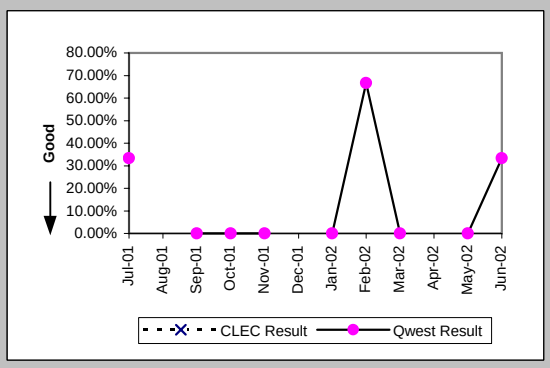
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2:22	3	0:47		
Aug-01									
Sep-01					4:23	1	4:23		
Oct-01					2:12	1	2:12		
Nov-01					5:12	1	5:12		
Dec-01									
Jan-02					2:40	4	0:40		
Feb-02					3:42	3	1:14		
Mar-02					0:05	1	0:05		
Apr-02									
May-02					2:56	2	1:28		
Jun-02					2:43	3	0:54		



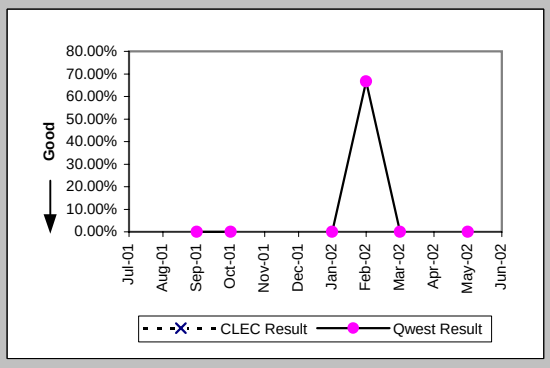
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	3	33.33%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	4	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02					1	3	33.33%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

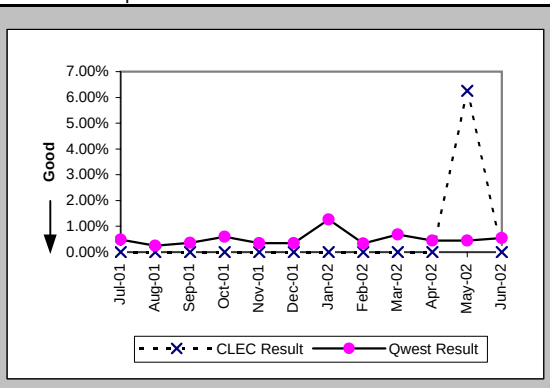
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	3	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

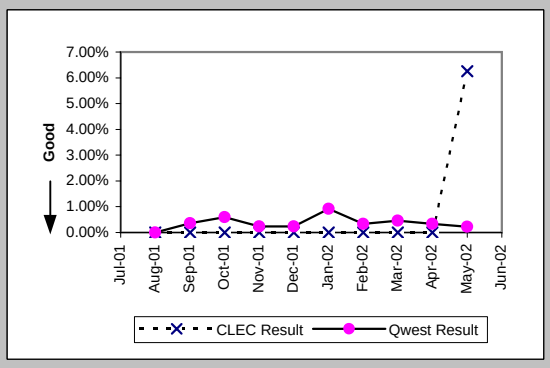
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	25	0.00%	0.00%	4	827	0.48%	-0.34	-1.21
Aug-01	0	25	0.00%	0.00%	2	822	0.24%	-0.24	-1.15
Sep-01	0	25	0.00%	0.00%	3	832	0.36%	-0.3	-1.18
Oct-01	0	25	0.00%	0.00%	5	835	0.60%	-0.38	-1.23
Nov-01	0	20	0.00%	0.00%	3	852	0.35%	-0.26	-1.16
Dec-01	0	19	0.00%	0.00%	3	866	0.35%	-0.25	-1.15
Jan-02	0	17	0.00%	0.00%	11	870	1.26%	-0.46	-1.28
Feb-02	0	17	0.00%	0.00%	3	879	0.34%	-0.24	-1.15
Mar-02	0	17	0.00%	0.00%	6	882	0.68%	-0.34	-1.21
Apr-02	0	16	0.00%	0.00%	4	895	0.45%	-0.27	-1.16
May-02	1	16	6.25%	24.21%	4	897	0.45%	1.75	0.06
Jun-02	0	16	0.00%	0.00%	5	906	0.55%	-0.3	-1.18



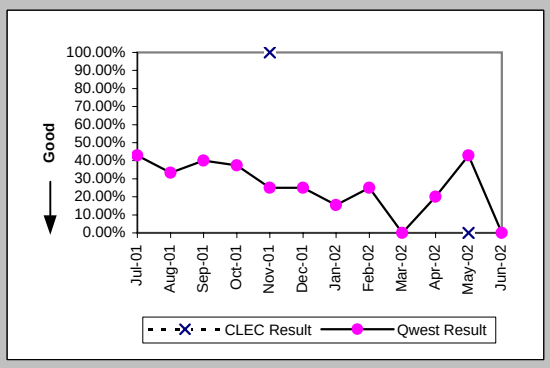
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	25	0.00%	0.00%	0	822	0.00%	N/A	N/A
Sep-01	0	25	0.00%	0.00%	3	832	0.36%	-0.3	-1.18
Oct-01	0	25	0.00%	0.00%	5	835	0.60%	-0.38	-1.23
Nov-01	0	20	0.00%	0.00%	2	852	0.23%	-0.21	-1.13
Dec-01	0	19	0.00%	0.00%	2	866	0.23%	-0.21	-1.13
Jan-02	0	17	0.00%	0.00%	8	870	0.92%	-0.39	-1.24
Feb-02	0	17	0.00%	0.00%	3	879	0.34%	-0.24	-1.15
Mar-02	0	17	0.00%	0.00%	4	882	0.45%	-0.28	-1.17
Apr-02	0	16	0.00%	0.00%	3	895	0.34%	-0.23	-1.14
May-02	1	16	6.25%	24.21%	2	897	0.22%	2	0.21
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

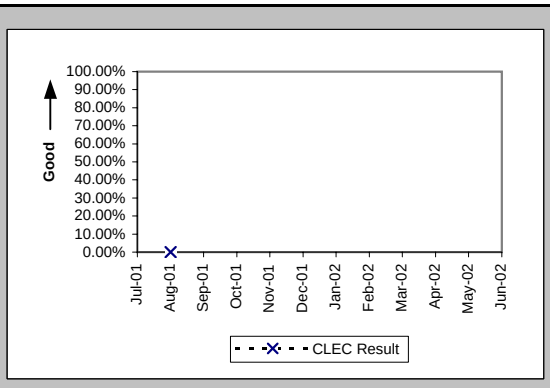
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3	7	42.86%		
Aug-01					1	3	33.33%		
Sep-01					2	5	40.00%		
Oct-01					3	8	37.50%		
Nov-01	1	1	100.00%	0.00%	1	4	25.00%	0.88	-0.47
Dec-01					1	4	25.00%		
Jan-02					2	13	15.38%		
Feb-02					1	4	25.00%		
Mar-02					0	6	0.00%		
Apr-02					1	5	20.00%		
May-02	0	1	0.00%	0.00%	3	7	42.86%	-0.81	-1.49
Jun-02					0	5	0.00%		



Checklist #5 - Dark Fiber - IOF Installation

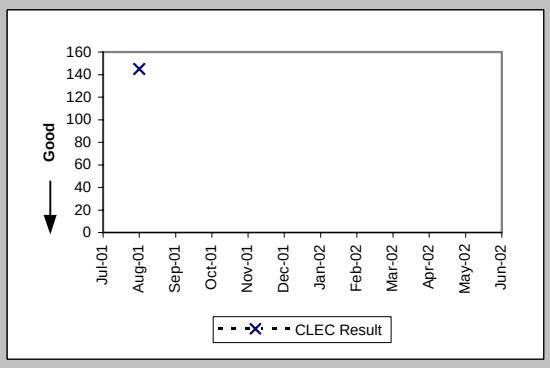
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



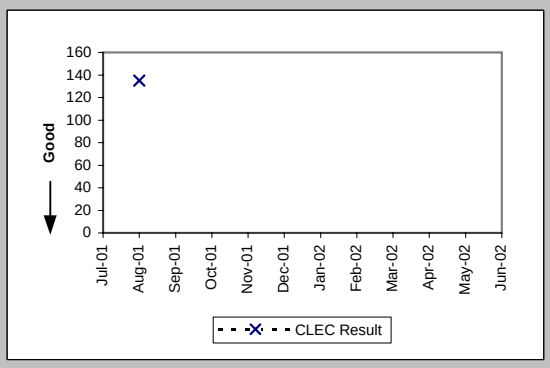
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	145	1	145.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



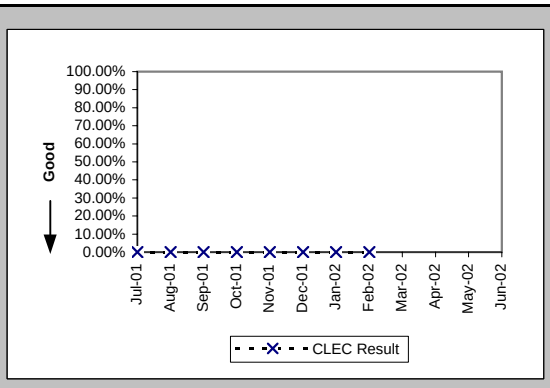
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	135	1	135.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

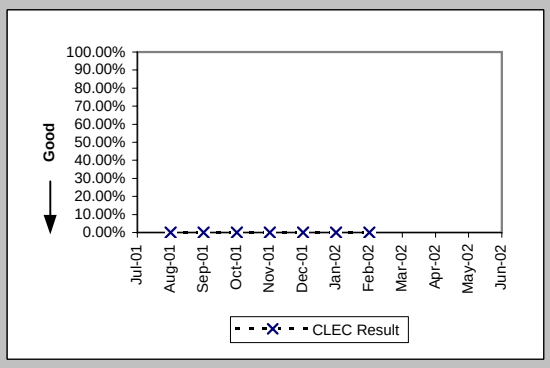


Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	5	0.00%	0.00%
Aug-01	0	6	0.00%	0.00%
Sep-01	0	6	0.00%	0.00%
Oct-01	0	6	0.00%	0.00%
Nov-01	0	6	0.00%	0.00%
Dec-01	0	6	0.00%	0.00%
Jan-02	0	6	0.00%	0.00%
Feb-02	0	6	0.00%	0.00%
Mar-02				
Apr-02				
May-02				
Jun-02				

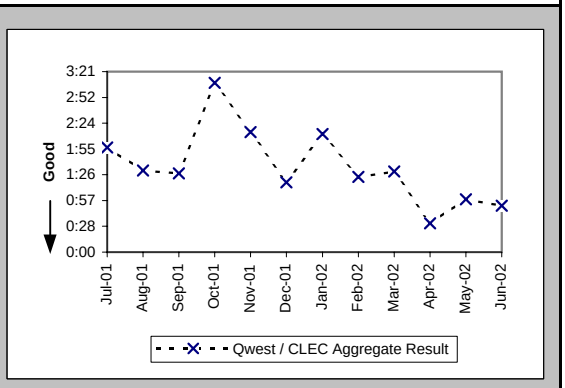


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	6	0.00%	0.00%
Sep-01	0	6	0.00%	0.00%
Oct-01	0	6	0.00%	0.00%
Nov-01	0	6	0.00%	0.00%
Dec-01	0	6	0.00%	0.00%
Jan-02	0	6	0.00%	0.00%
Feb-02	0	6	0.00%	0.00%
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #7 - E911

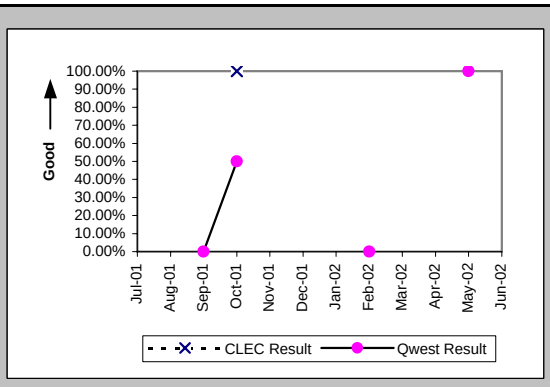
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	1:57
Aug-01	1:31
Sep-01	1:28
Oct-01	3:09
Nov-01	2:14
Dec-01	1:18
Jan-02	2:12
Feb-02	1:24
Mar-02	1:30
Apr-02	0:32
May-02	0:59
Jun-02	0:52



Checklist #7 - E911/911 Trunk Installation

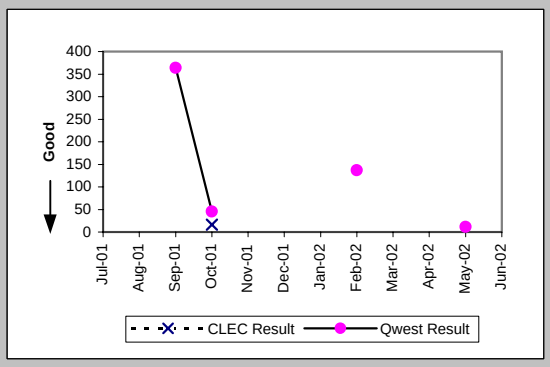
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	4	0.00%		
Oct-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	4	0.00%		
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02									



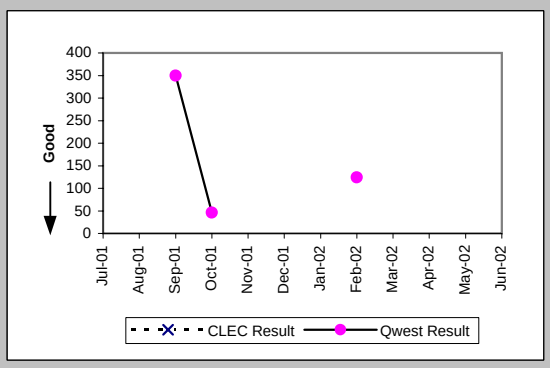
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1456	4	364.00		
Oct-01	16	1	16.00		91	2	45.50	-0.49	-1.3
Nov-01									
Dec-01									
Jan-02									
Feb-02					548	4	137.00		
Mar-02									
Apr-02									
May-02					22	2	11.00		
Jun-02									



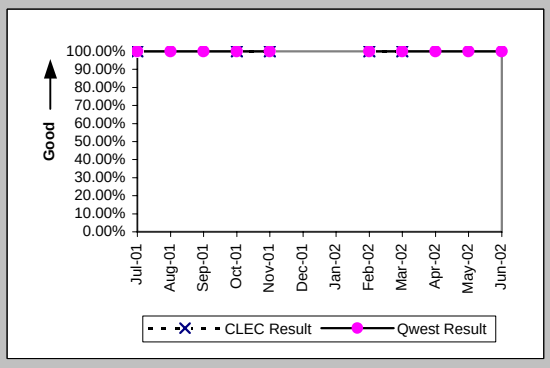
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1400	4	350.00		
Oct-01					46	1	46.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					496	4	124.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

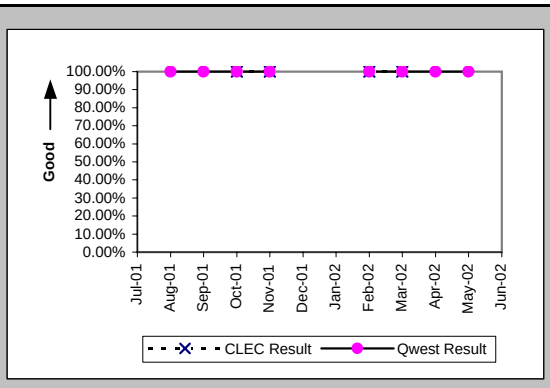
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02					2	2	100.00%		
May-02					6	6	100.00%		
Jun-02					6	6	100.00%		



Checklist #7 - E911/911 Trunk Installation

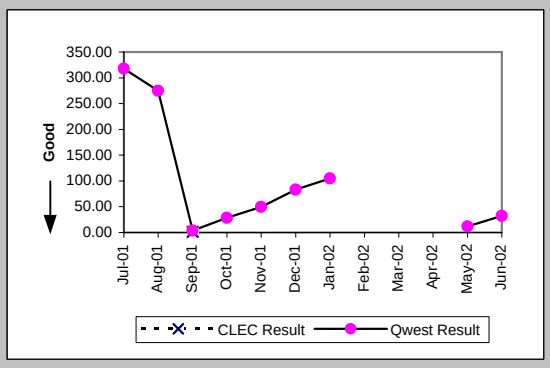
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02					2	2	100.00%		
May-02					6	6	100.00%		
Jun-02									



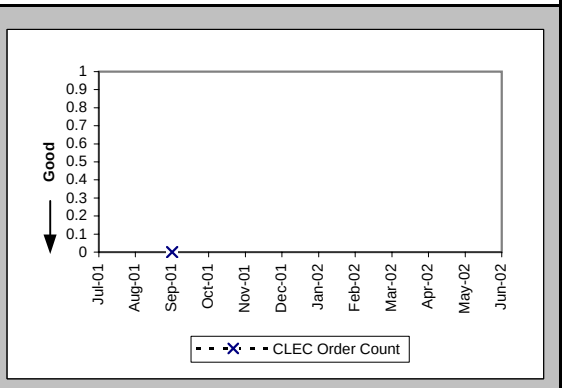
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1272	4	318.00		
Aug-01					1376	5	275.20		
Sep-01	3	3	1.00	0.00	31	8	3.88	-0.39	-1.24
Oct-01					344	12	28.67		
Nov-01					596	12	49.67		
Dec-01					332	4	83.00		
Jan-02					420	4	105.00		
Feb-02									
Mar-02									
Apr-02									
May-02					12	1	12.00		
Jun-02					32	1	32.00		



Checklist #7 - E911/911 Trunk Installation

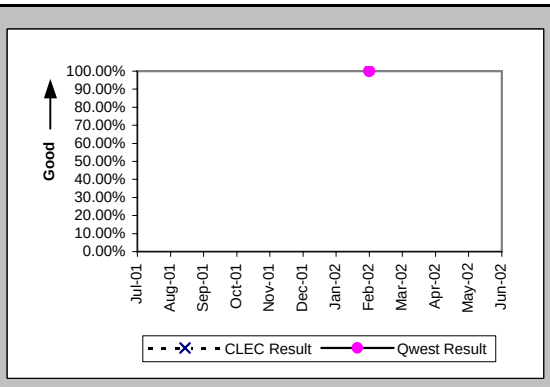
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

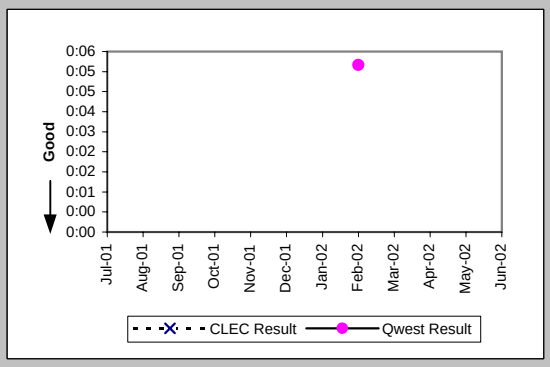
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



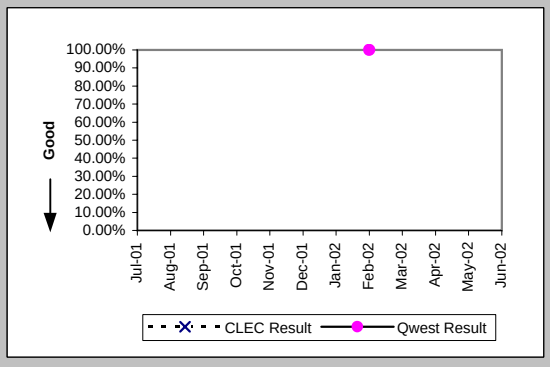
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0:06	1	0:06		
Mar-02									
Apr-02									
May-02									
Jun-02									



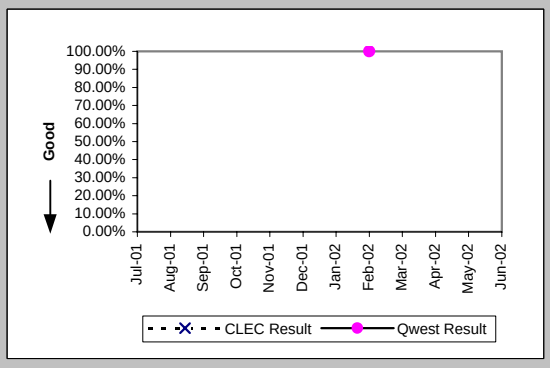
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

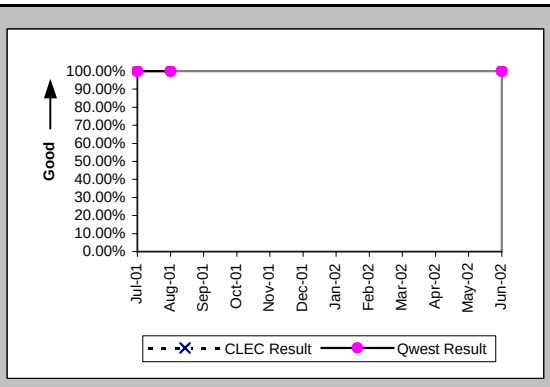
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

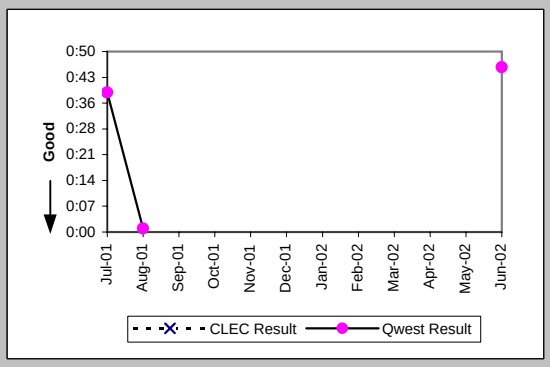
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	2	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



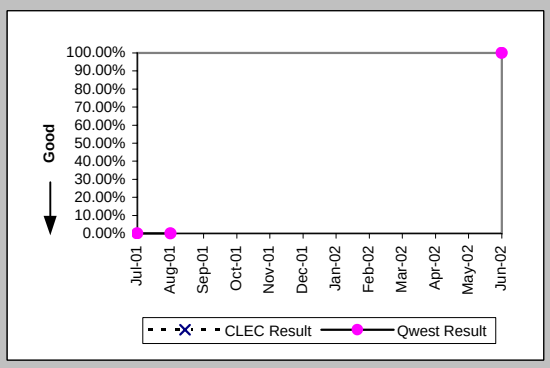
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1:17	2	0:39		
Aug-01					0:01	1	0:01		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					0:46	1	0:46		



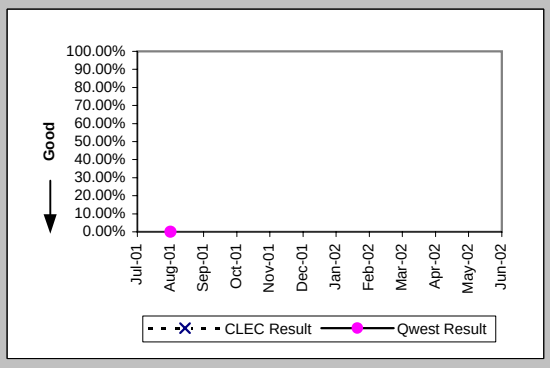
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	2	0.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

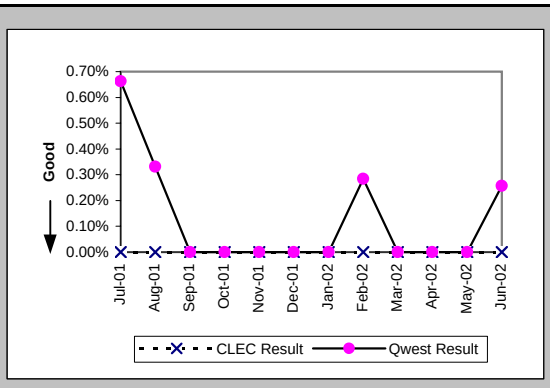
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

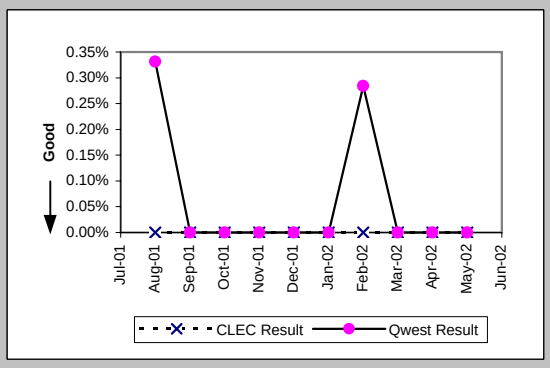
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	50	0.00%	0.00%	2	302	0.66%	-0.53	-1.33
Aug-01	0	50	0.00%	0.00%	1	302	0.33%	-0.38	-1.23
Sep-01	0	50	0.00%	0.00%	0	310	0.00%	N/A	N/A
Oct-01	0	64	0.00%	0.00%	0	314	0.00%	N/A	N/A
Nov-01	0	64	0.00%	0.00%	0	328	0.00%	N/A	N/A
Dec-01	0	64	0.00%	0.00%	0	333	0.00%	N/A	N/A
Jan-02	0	64	0.00%	0.00%	0	333	0.00%	N/A	N/A
Feb-02	0	66	0.00%	0.00%	1	352	0.28%	-0.4	-1.24
Mar-02	0	66	0.00%	0.00%	0	361	0.00%	N/A	N/A
Apr-02	0	66	0.00%	0.00%	0	369	0.00%	N/A	N/A
May-02	0	66	0.00%	0.00%	0	389	0.00%	N/A	N/A
Jun-02	0	66	0.00%	0.00%	1	390	0.26%	-0.38	-1.23



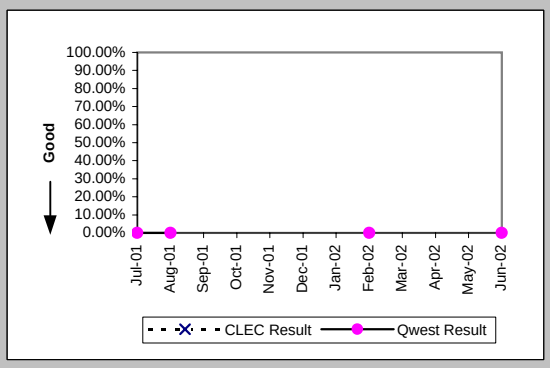
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	50	0.00%	0.00%	1	302	0.33%	-0.38	-1.23
Sep-01	0	50	0.00%	0.00%	0	310	0.00%	N/A	N/A
Oct-01	0	64	0.00%	0.00%	0	314	0.00%	N/A	N/A
Nov-01	0	64	0.00%	0.00%	0	328	0.00%	N/A	N/A
Dec-01	0	64	0.00%	0.00%	0	333	0.00%	N/A	N/A
Jan-02	0	64	0.00%	0.00%	0	333	0.00%	N/A	N/A
Feb-02	0	66	0.00%	0.00%	1	352	0.28%	-0.4	-1.24
Mar-02	0	66	0.00%	0.00%	0	361	0.00%	N/A	N/A
Apr-02	0	66	0.00%	0.00%	0	369	0.00%	N/A	N/A
May-02	0	66	0.00%	0.00%	0	389	0.00%	N/A	N/A
Jun-02									



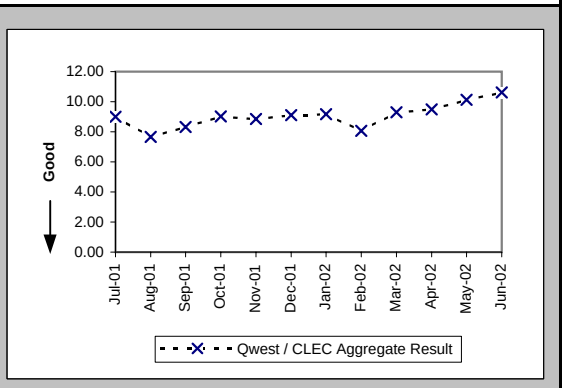
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	2	0.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02									
Jun-02					0	1	0.00%		

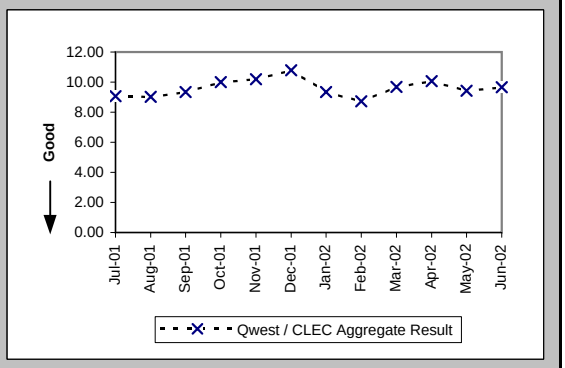


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62

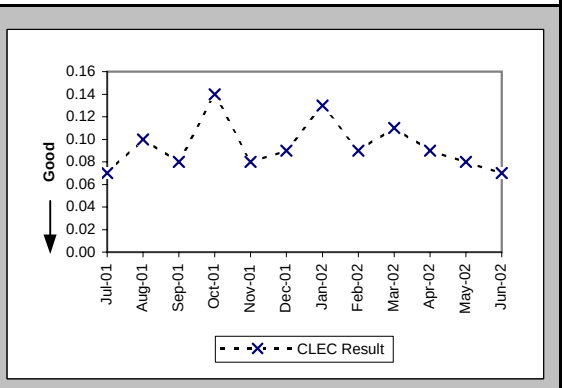


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67

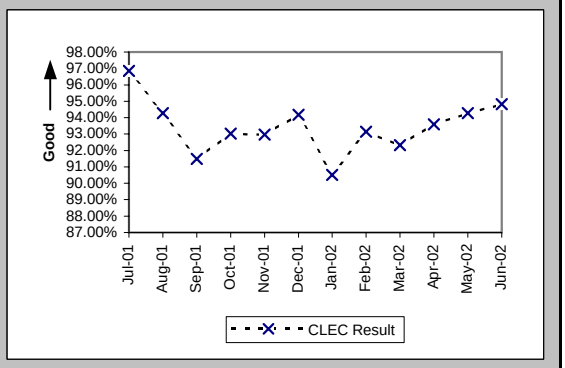


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09
Mar-02	0.11
Apr-02	0.09
May-02	0.08
Jun-02	0.07



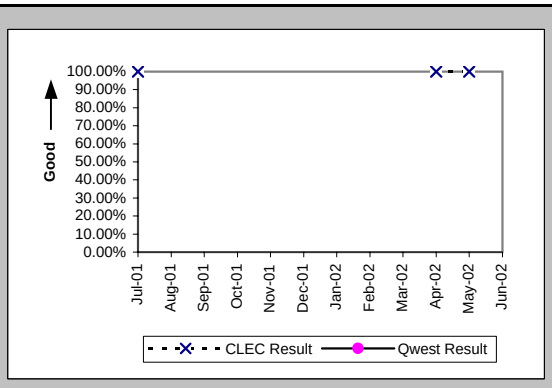
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	96.84%
Aug-01	94.28%
Sep-01	91.49%
Oct-01	93.04%
Nov-01	92.98%
Dec-01	94.17%
Jan-02	90.51%
Feb-02	93.14%
Mar-02	92.32%
Apr-02	93.60%
May-02	94.28%
Jun-02	94.83%



Checklist #9 - NXX Code Activation

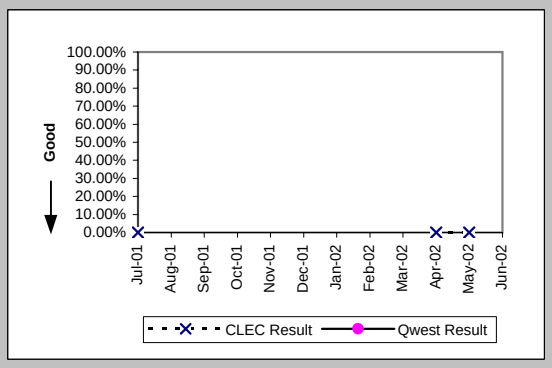
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	2	2	100.00%			
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	1	1	100.00%			
May-02	2	2	100.00%			
Jun-02						



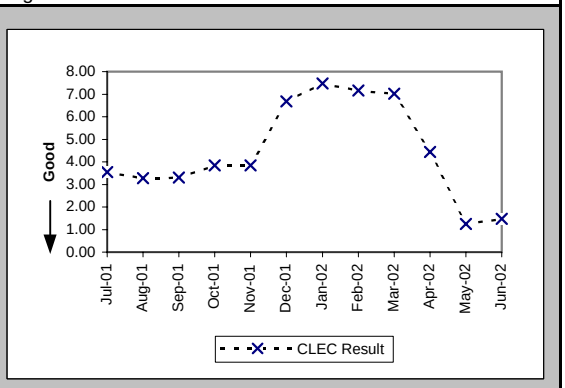
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	0	2	0.00%			
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	0	1	0.00%			
May-02	0	2	0.00%			
Jun-02						



Checklist #10 - Databases and Signaling

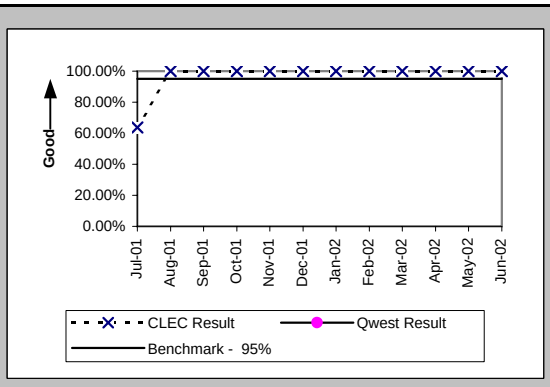
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

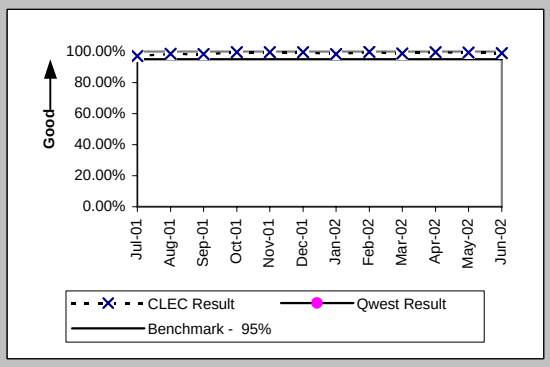
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	22	63.64%	48.10%					
Aug-01	22	22	100.00%	0.00%					
Sep-01	20	20	100.00%	0.00%					
Oct-01	25	25	100.00%	0.00%					
Nov-01	6	6	100.00%	0.00%					
Dec-01	21	21	100.00%	0.00%					
Jan-02	197	197	100.00%	0.00%					
Feb-02	152	152	100.00%	0.00%					
Mar-02	67	67	100.00%	0.00%					
Apr-02	24	24	100.00%	0.00%					
May-02	74	74	100.00%	0.00%					
Jun-02	161	161	100.00%	0.00%					



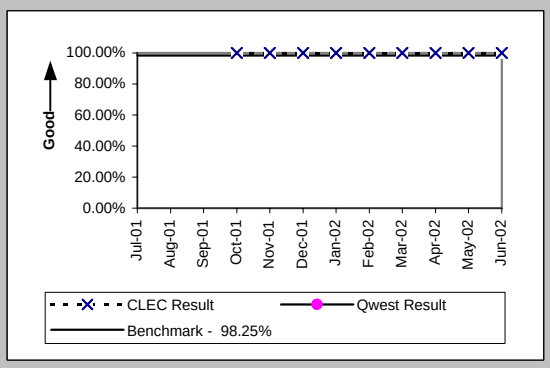
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1871	1925	97.19%	16.51%					
Aug-01	2619	2659	98.50%	12.17%					
Sep-01	2291	2328	98.41%	12.51%					
Oct-01	3107	3122	99.52%	6.91%					
Nov-01	3313	3330	99.49%	7.13%					
Dec-01	2014	2021	99.65%	5.88%					
Jan-02	3524	3581	98.41%	12.52%					
Feb-02	3007	3012	99.83%	4.07%					
Mar-02	1950	1975	98.73%	11.18%					
Apr-02	1573	1578	99.68%	5.62%					
May-02	1988	2001	99.35%	8.03%					
Jun-02	2921	2950	99.02%	9.87%					



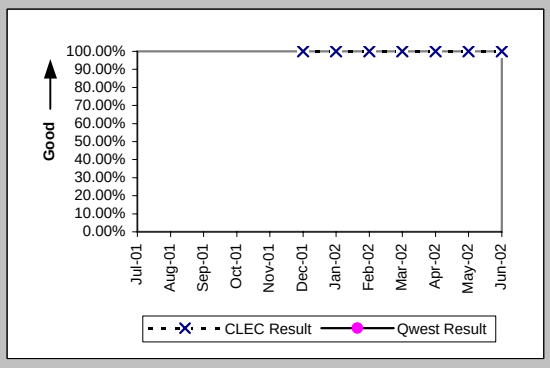
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	3146	3147	99.97%	1.78%					
Nov-01	3336	3336	100.00%	0.00%					
Dec-01	2042	2042	100.00%	0.00%					
Jan-02	3778	3778	100.00%	0.00%					
Feb-02	3164	3164	100.00%	0.00%					
Mar-02	2042	2042	100.00%	0.00%					
Apr-02	1601	1601	100.00%	0.00%					
May-02	2075	2075	100.00%	0.00%					
Jun-02	3111	3111	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

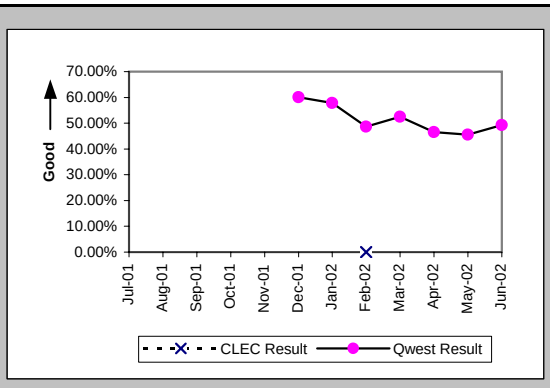
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2042	2042	100.00%	0.00%					
Jan-02	3778	3778	100.00%	0.00%					
Feb-02	3164	3164	100.00%	0.00%					
Mar-02	2042	2042	100.00%	0.00%					
Apr-02	1601	1601	100.00%	0.00%					
May-02	2075	2075	100.00%	0.00%					
Jun-02	3111	3111	100.00%	0.00%					



Checklist #11 - Number Portability**

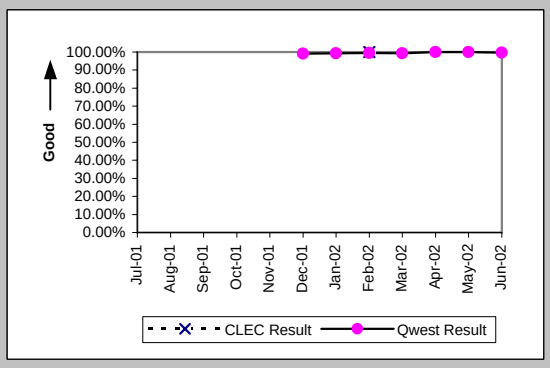
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					389	647	60.12%		
Jan-02					336	581	57.83%		
Feb-02	0	1	0.00%	0.00%	282	579	48.70%	0.65	-0.6
Mar-02					297	566	52.47%		
Apr-02					251	540	46.48%		
May-02					302	663	45.55%		
Jun-02					221	449	49.22%		



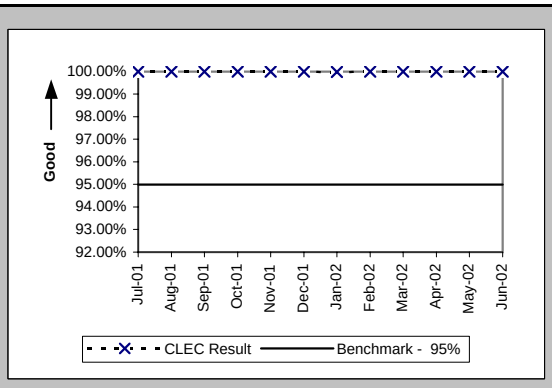
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1444	1458	99.04%		
Jan-02					1296	1306	99.23%		
Feb-02	1	1	100.00%	0.00%	1286	1293	99.46%	-0.07	-1.04
Mar-02					1282	1292	99.23%		
Apr-02					1237	1238	99.92%		
May-02					1298	1299	99.92%		
Jun-02					1023	1026	99.71%		

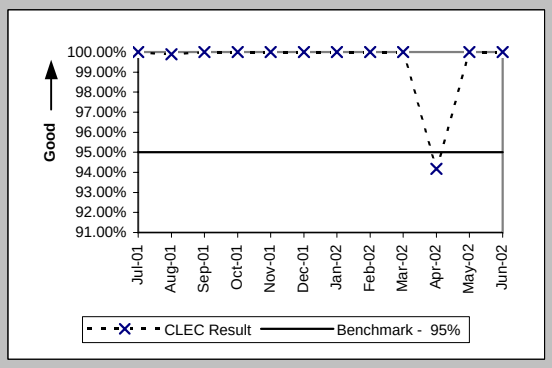


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	16803.58	16803.58	100.00%
Aug-01	16805.09	16805.09	100.00%
Sep-01	16615.44	16615.44	100.00%
Oct-01	16092.91	16092.91	100.00%
Nov-01	15823.29	15823.29	100.00%
Dec-01	14084.13	14084.13	100.00%
Jan-02	22545.89	22548.5	99.99%
Feb-02	23121.04	23121.04	100.00%
Mar-02	37217.37	37217.37	100.00%
Apr-02	53903.44	53903.44	100.00%
May-02	44638.13	44638.13	100.00%
Jun-02	44152.3	44152.3	100.00%



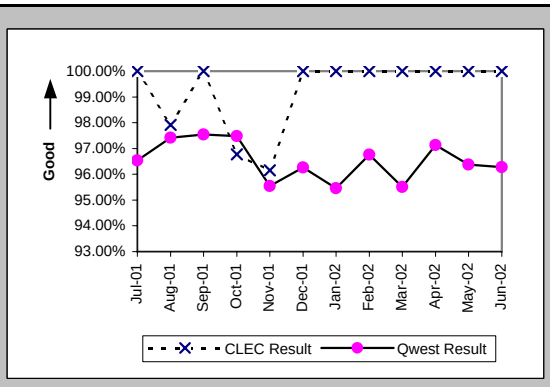
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	16803.3	16803.58	100.00%
Aug-01	16785.7	16805.09	99.88%
Sep-01	16615.44	16615.44	100.00%
Oct-01	16092.91	16092.91	100.00%
Nov-01	15823.29	15823.29	100.00%
Dec-01	14084.13	14084.13	100.00%
Jan-02	22548.5	22548.5	100.00%
Feb-02	23121.04	23121.04	100.00%
Mar-02	37217.37	37217.37	100.00%
Apr-02	50764.88	53903.44	94.18%
May-02	44638.13	44638.13	100.00%
Jun-02	44152.3	44152.3	100.00%



Checklist #14 - Resale - Residence Installation

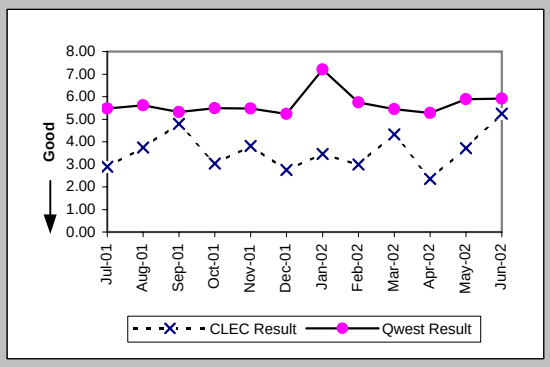
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	40	40	100.00%	0.00%	1475	1528	96.53%	-1.18	-1.72
Aug-01	47	48	97.92%	14.28%	1506	1546	97.41%	-0.22	-1.13
Sep-01	25	25	100.00%	0.00%	1033	1059	97.54%	-0.78	-1.48
Oct-01	30	31	96.77%	17.67%	1276	1309	97.48%	0.31	-0.81
Nov-01	25	26	96.15%	19.23%	1114	1166	95.54%	-0.15	-1.09
Dec-01	20	20	100.00%	0.00%	927	963	96.26%	-0.87	-1.53
Jan-02	24	24	100.00%	0.00%	1050	1100	95.45%	-1.06	-1.64
Feb-02	10	10	100.00%	0.00%	897	927	96.76%	-0.58	-1.35
Mar-02	15	15	100.00%	0.00%	894	936	95.51%	-0.83	-1.51
Apr-02	11	11	100.00%	0.00%	848	873	97.14%	-0.57	-1.34
May-02	14	14	100.00%	0.00%	799	829	96.38%	-0.72	-1.44
Jun-02	8	8	100.00%	0.00%	802	833	96.28%	-0.55	-1.34



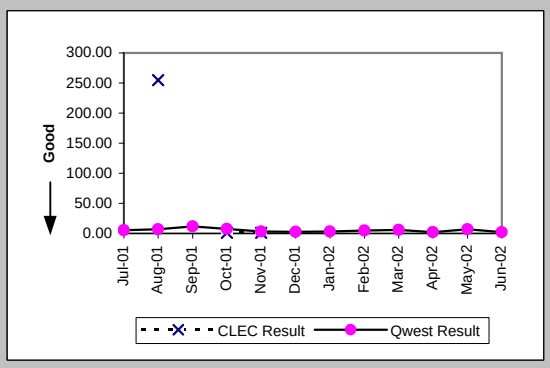
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	116	40	2.90	0.30	8476	1549	5.47	-2.92	-2.78
Aug-01	180	48	3.75	3.75	8896	1586	5.61	-2.1	-2.28
Sep-01	120	25	4.80	7.14	5790	1088	5.32	-0.44	-1.27
Oct-01	94	31	3.03	0.55	7243	1319	5.49	-2.13	-2.29
Nov-01	99	26	3.81	4.36	6454	1178	5.48	-1.49	-1.91
Dec-01	55	20	2.75	0.64	5102	974	5.24	-2.26	-2.38
Jan-02	83	24	3.46	1.96	7988	1110	7.20	-2.23	-2.36
Feb-02	30	10	3.00	0.82	5343	929	5.75	-1.69	-2.03
Mar-02	65	15	4.33	5.55	5115	938	5.45	-0.91	-1.56
Apr-02	26	11	2.36	0.67	4606	873	5.28	-2.02	-2.23
May-02	52	14	3.71	2.27	4939	838	5.89	-1.46	-1.89
Jun-02	42	8	5.25	4.27	4959	838	5.92	-0.37	-1.23



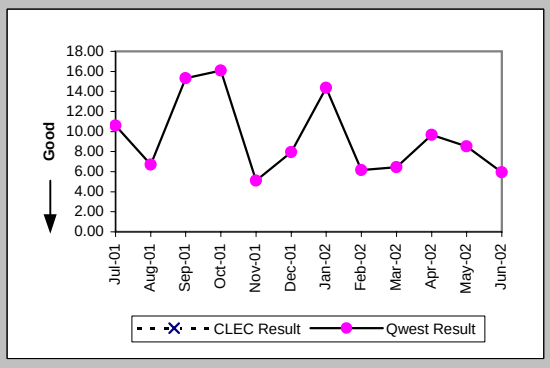
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					112	22	5.09		
Aug-01	255	1	255.00		167	24	6.96	2	0.21
Sep-01					212	18	11.78		
Oct-01	1	1	1.00		201	27	7.44	-0.47	-1.29
Nov-01	1	1	1.00		155	47	3.30	-0.55	-1.33
Dec-01					54	19	2.84		
Jan-02					86	28	3.07		
Feb-02					79	17	4.65		
Mar-02					134	22	6.09		
Apr-02					30	13	2.31		
May-02					95	14	6.79		
Jun-02					26	11	2.36		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

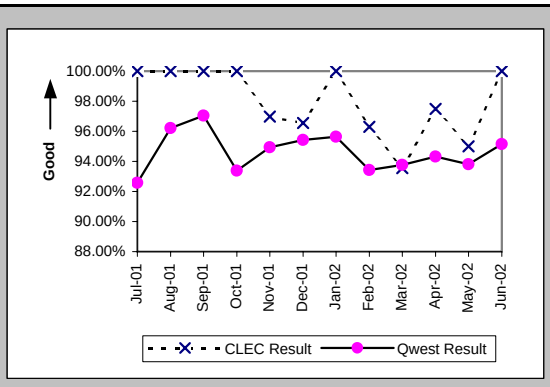
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					350	33	10.61		
Aug-01					134	20	6.70		
Sep-01					138	9	15.33		
Oct-01					161	10	16.10		
Nov-01					87	17	5.12		
Dec-01					151	19	7.95		
Jan-02					316	22	14.36		
Feb-02					80	13	6.15		
Mar-02					129	20	6.45		
Apr-02					116	12	9.67		
May-02					145	17	8.53		
Jun-02					119	20	5.95		



Checklist #14 - Resale - Residence Installation

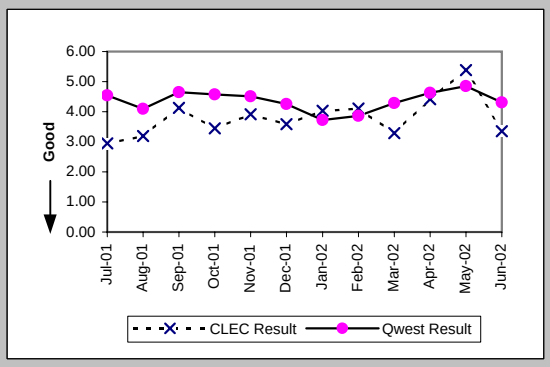
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	63	63	100.00%	0.00%	673	727	92.57%	-2.16	-2.31
Aug-01	26	26	100.00%	0.00%	838	871	96.21%	-1	-1.61
Sep-01	31	31	100.00%	0.00%	591	609	97.04%	-0.95	-1.58
Oct-01	36	36	100.00%	0.00%	734	786	93.38%	-1.56	-1.95
Nov-01	32	33	96.97%	17.14%	693	730	94.93%	-0.52	-1.32
Dec-01	28	29	96.55%	18.25%	583	611	95.42%	-0.29	-1.17
Jan-02	38	38	100.00%	0.00%	635	664	95.63%	-1.28	-1.78
Feb-02	26	27	96.30%	18.89%	512	548	93.43%	-0.59	-1.36
Mar-02	29	31	93.55%	24.57%	617	658	93.77%	0.11	-0.93
Apr-02	39	40	97.50%	15.61%	482	511	94.32%	-0.84	-1.51
May-02	38	40	95.00%	21.79%	546	582	93.81%	-0.3	-1.18
Jun-02	37	37	100.00%	0.00%	491	516	95.16%	-1.33	-1.81



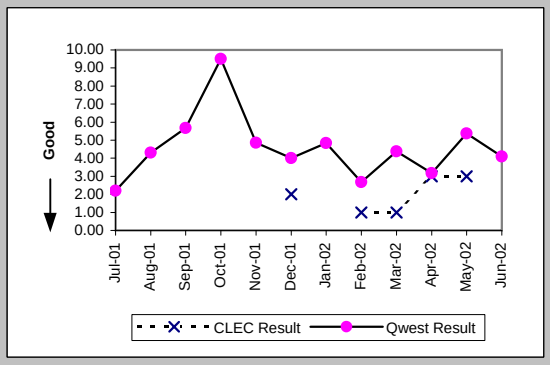
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	186	63	2.95	0.42	3343	736	4.54	-1.93	-2.17
Aug-01	83	26	3.19	0.94	3713	905	4.10	-1.19	-1.72
Sep-01	128	31	4.13	3.59	2908	625	4.65	-0.25	-1.15
Oct-01	131	38	3.45	1.57	3605	789	4.57	-1.02	-1.62
Nov-01	129	33	3.91	2.63	3300	732	4.51	-0.68	-1.41
Dec-01	104	29	3.59	1.97	2621	615	4.26	-0.76	-1.46
Jan-02	153	38	4.03	2.81	2483	667	3.72	0.78	-0.53
Feb-02	111	27	4.11	2.93	2128	552	3.86	0.55	-0.66
Mar-02	102	31	3.29	1.55	2840	662	4.29	-1.01	-1.62
Apr-02	177	40	4.42	3.02	2365	511	4.63	-0.26	-1.16
May-02	215	40	5.38	9.14	2820	582	4.85	0.62	-0.62
Jun-02	124	37	3.35	1.14	2243	520	4.31	-1.02	-1.62



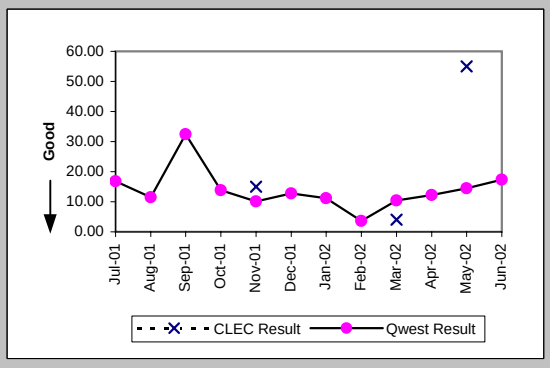
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	16	2.19		
Aug-01					43	10	4.30		
Sep-01					34	6	5.67		
Oct-01					57	6	9.50		
Nov-01					63	13	4.85		
Dec-01	2	1	2.00		40	10	4.00	-0.62	-1.38
Jan-02					92	19	4.84		
Feb-02	1	1	1.00		59	22	2.68	-0.87	-1.53
Mar-02	1	1	1.00		57	13	4.38	-0.53	-1.32
Apr-02	3	1	3.00		35	11	3.18	-0.07	-1.04
May-02	3	1	3.00		70	13	5.38	-0.32	-1.2
Jun-02					45	11	4.09		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

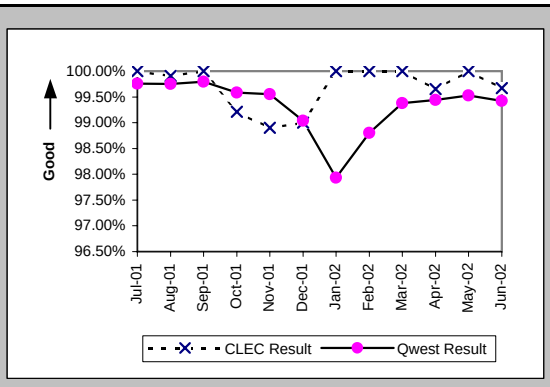
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					673	40	16.82		
Aug-01					275	24	11.46		
Sep-01					519	16	32.44		
Oct-01					649	47	13.81		
Nov-01	15	1	15.00		263	26	10.12	0.59	-0.64
Dec-01					230	18	12.78		
Jan-02					123	11	11.18		
Feb-02					50	14	3.57		
Mar-02	4	1	4.00		291	28	10.39	-0.38	-1.23
Apr-02					221	18	12.28		
May-02	55	1	55.00		334	23	14.52	1.33	-0.19
Jun-02					243	14	17.36		



Checklist #14 - Resale - Residence Installation

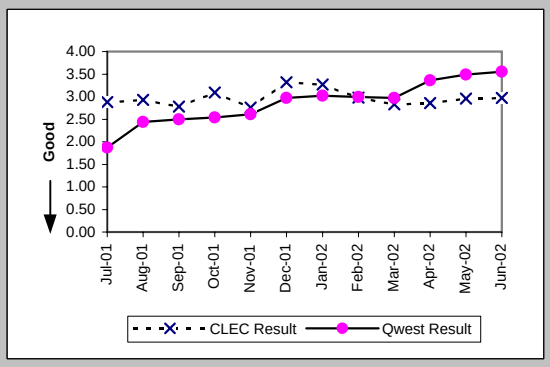
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1224	1224	100.00%	0.00%	14454	14489	99.76%	-1.65	-2.01
Aug-01	2176	2178	99.91%	3.03%	5598	5612	99.75%	-1.25	-1.76
Sep-01	570	570	100.00%	0.00%	3949	3957	99.80%	-1	-1.61
Oct-01	251	253	99.21%	8.86%	4296	4314	99.58%	0.85	-0.48
Nov-01	809	818	98.90%	10.43%	3798	3815	99.55%	2.55	0.55
Dec-01	1191	1203	99.00%	9.94%	3188	3219	99.04%	0.1	-0.94
Jan-02	1439	1439	100.00%	0.00%	3509	3583	97.93%	-4.65	-3.83
Feb-02	253	253	100.00%	0.00%	3545	3588	98.80%	-1.69	-2.03
Mar-02	246	246	100.00%	0.00%	4018	4043	99.38%	-1.2	-1.73
Apr-02	286	287	99.65%	5.89%	3753	3774	99.44%	-0.46	-1.28
May-02	446	446	100.00%	0.00%	4195	4215	99.53%	-1.39	-1.84
Jun-02	608	610	99.67%	5.72%	3788	3810	99.42%	-0.76	-1.46



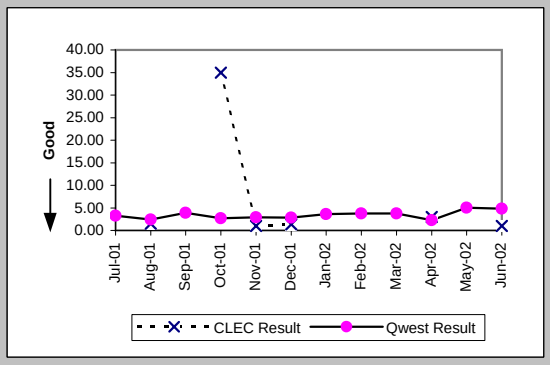
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3272	1135	2.88	0.45	21810	11676	1.87	26.1	14.87
Aug-01	5954	2030	2.93	0.35	10633	4363	2.44	19.03	10.57
Sep-01	1429	514	2.78	0.64	8049	3217	2.50	7.09	3.31
Oct-01	720	233	3.09	3.27	8884	3493	2.54	9.32	4.66
Nov-01	861	312	2.76	0.64	8033	3082	2.61	3.11	0.89
Dec-01	1013	305	3.32	0.75	7823	2635	2.97	5.48	2.33
Jan-02	1920	588	3.27	0.71	9136	3030	3.02	4.02	1.44
Feb-02	536	180	2.98	0.57	8759	2925	2.99	-0.18	-1.11
Mar-02	427	151	2.83	0.54	8884	2987	2.97	-1.58	-1.96
Apr-02	452	158	2.86	0.51	9421	2808	3.36	-4.63	-3.82
May-02	597	202	2.96	0.39	10867	3118	3.49	-6.7	-5.07
Jun-02	653	220	2.97	0.31	10191	2868	3.55	-6.26	-4.81



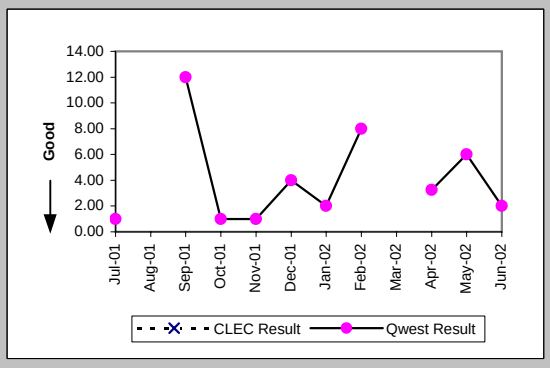
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					111	34	3.26		
Aug-01	3	2	1.50	0.71	34	14	2.43	-0.64	-1.39
Sep-01					39	10	3.90		
Oct-01	70	2	35.00	1.41	49	18	2.72	2.88	0.75
Nov-01	9	9	1.00	0.00	53	18	2.94	-1.83	-2.11
Dec-01	16	12	1.33	1.15	89	31	2.87	-1.51	-1.92
Jan-02					292	81	3.60		
Feb-02					150	40	3.75		
Mar-02					94	25	3.76		
Apr-02	3	1	3.00		38	17	2.24	0.46	-0.72
May-02					96	19	5.05		
Jun-02	2	2	1.00	0.00	96	20	4.80	-0.78	-1.47



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

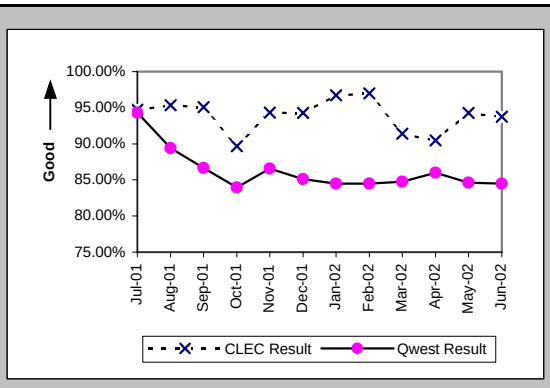
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	1.00		
Aug-01									
Sep-01					12	1	12.00		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01					4	1	4.00		
Jan-02					2	1	2.00		
Feb-02					24	3	8.00		
Mar-02									
Apr-02					13	4	3.25		
May-02					6	1	6.00		
Jun-02					4	2	2.00		



Checklist #14 - Resale - Residence Installation

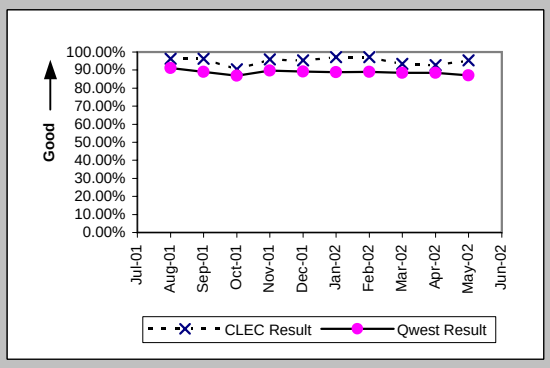
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	774	817	94.74%	22.33%	19378	20545	94.32%	-0.51	-1.31
Aug-01	1707	1790	95.36%	21.03%	11151	12472	89.41%	-7.66	-5.65
Sep-01	1369	1440	95.07%	21.65%	6013	6938	86.67%	-8.54	-6.19
Oct-01	425	474	89.66%	30.44%	5093	6066	83.96%	-3.26	-2.98
Nov-01	566	600	94.33%	23.12%	5258	6075	86.55%	-5.33	-4.24
Dec-01	1004	1065	94.27%	23.24%	4484	5268	85.12%	-7.66	-5.65
Jan-02	1332	1377	96.73%	17.78%	4302	5091	84.50%	-11.13	-7.76
Feb-02	869	896	96.99%	17.10%	4412	5221	84.50%	-9.54	-6.8
Mar-02	266	291	91.41%	28.02%	4542	5358	84.77%	-3.07	-2.87
Apr-02	285	315	90.48%	29.35%	4645	5403	85.97%	-2.24	-2.36
May-02	395	419	94.27%	23.24%	4567	5398	84.61%	-5.28	-4.21
Jun-02	542	578	93.77%	24.17%	4564	5402	84.49%	-5.86	-4.56



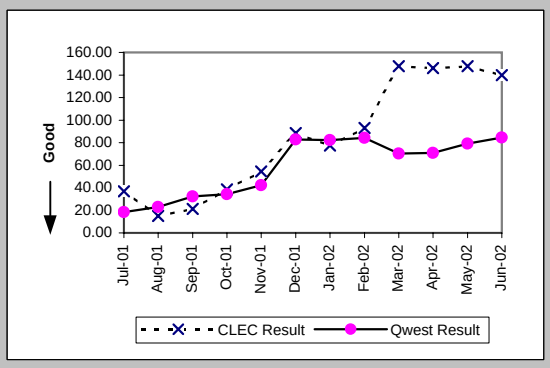
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1723	1790	96.26%	18.98%	11370	12472	91.16%	-7.1	-5.32
Sep-01	1386	1440	96.25%	19.00%	6170	6938	88.93%	-8.06	-5.9
Oct-01	429	474	90.51%	29.31%	5270	6066	86.88%	-2.25	-2.37
Nov-01	576	600	96.00%	19.60%	5449	6075	89.70%	-4.85	-3.95
Dec-01	1016	1065	95.40%	20.95%	4700	5268	89.22%	-5.93	-4.61
Jan-02	1338	1377	97.17%	16.59%	4522	5091	88.82%	-8.72	-6.3
Feb-02	870	896	97.10%	16.79%	4649	5221	89.04%	-7.13	-5.34
Mar-02	272	291	93.47%	24.70%	4737	5358	88.41%	-2.63	-2.6
Apr-02	292	315	92.70%	26.02%	4784	5403	88.54%	-2.25	-2.37
May-02	400	419	95.47%	20.81%	4703	5398	87.12%	-4.91	-3.99
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

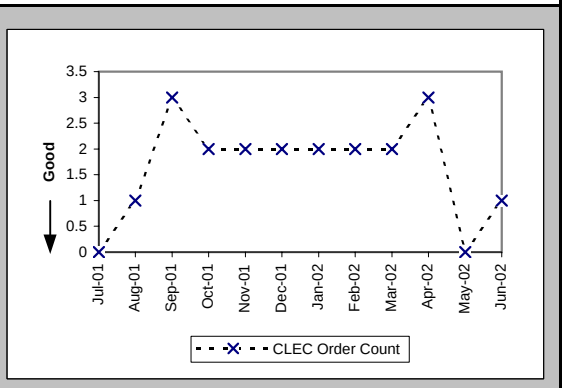
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	1	37.00		2057	111	18.53	1.31	-0.2
Aug-01	106	7	15.14	20.28	3431	150	22.87	-1	-1.61
Sep-01	276	13	21.23	20.81	4364	135	32.33	-1.43	-1.87
Oct-01	231	6	38.50	32.45	4315	126	34.25	0.33	-0.8
Nov-01	326	6	54.33	38.63	5700	135	42.22	0.7	-0.57
Dec-01	443	5	88.60	55.50	12024	145	82.92	0.5	-0.7
Jan-02	542	7	77.43	74.42	11765	143	82.27	-0.13	-1.08
Feb-02	652	7	93.14	83.51	13163	156	84.38	0.43	-0.74
Mar-02	739	5	147.80	80.88	11322	161	70.32	2	0.21
Apr-02	877	6	146.17	97.91	11353	160	70.96	2.26	0.37
May-02	739	5	147.80	139.23	12642	160	79.01	1.62	-0.02
Jun-02	840	6	140.00	147.39	13601	161	84.48	1.3	-0.21



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

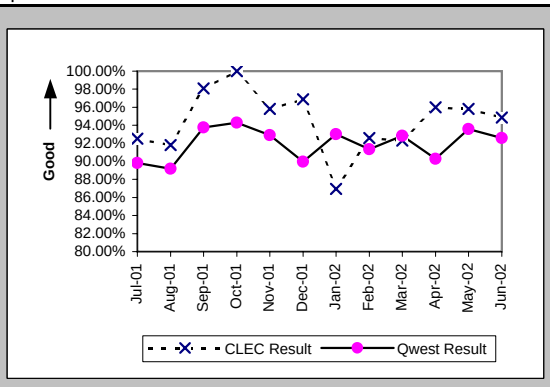
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	3
Oct-01	2
Nov-01	2
Dec-01	2
Jan-02	2
Feb-02	2
Mar-02	2
Apr-02	3
May-02	0
Jun-02	1



Checklist #14 - Resale - Residence Repair

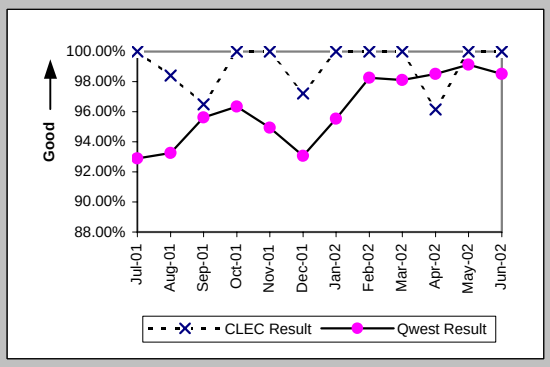
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	40	92.50%	26.34%	2411	2684	89.83%	-0.55	-1.34
Aug-01	56	61	91.80%	27.43%	2384	2673	89.19%	-0.65	-1.4
Sep-01	51	52	98.08%	13.73%	1956	2086	93.77%	-1.27	-1.77
Oct-01	51	51	100.00%	0.00%	2119	2247	94.30%	-1.74	-2.06
Nov-01	23	24	95.83%	19.98%	1352	1455	92.92%	-0.55	-1.34
Dec-01	31	32	96.88%	17.40%	1039	1155	89.96%	-1.28	-1.78
Jan-02	20	23	86.96%	33.68%	1159	1246	93.02%	1.06	-0.35
Feb-02	25	27	92.59%	26.19%	1012	1108	91.34%	-0.23	-1.14
Mar-02	12	13	92.31%	26.65%	999	1076	92.84%	0.15	-0.91
Apr-02	24	25	96.00%	19.60%	1328	1471	90.28%	-0.96	-1.58
May-02	23	24	95.83%	19.98%	1586	1695	93.57%	-0.45	-1.27
Jun-02	37	39	94.87%	22.06%	1697	1833	92.58%	-0.54	-1.33



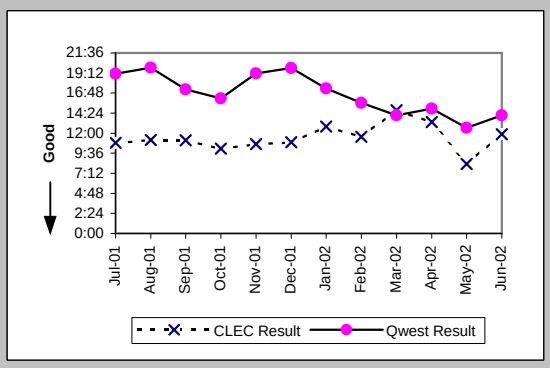
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	42	42	100.00%	0.00%	3259	3508	92.90%	-1.78	-2.08
Aug-01	62	63	98.41%	12.50%	3281	3518	93.26%	-1.62	-1.98
Sep-01	55	57	96.49%	18.40%	2658	2780	95.61%	-0.32	-1.2
Oct-01	56	56	100.00%	0.00%	2784	2890	96.33%	-1.45	-1.88
Nov-01	29	29	100.00%	0.00%	1878	1978	94.94%	-1.23	-1.75
Dec-01	35	36	97.22%	16.43%	1490	1601	93.07%	-0.97	-1.59
Jan-02	25	25	100.00%	0.00%	1515	1586	95.52%	-1.07	-1.65
Feb-02	34	34	100.00%	0.00%	1415	1440	98.26%	-0.77	-1.47
Mar-02	13	13	100.00%	0.00%	1398	1425	98.11%	-0.5	-1.3
Apr-02	25	26	96.15%	19.23%	1908	1937	98.50%	0.86	-0.48
May-02	24	24	100.00%	0.00%	2150	2169	99.12%	-0.46	-1.28
Jun-02	46	46	100.00%	0.00%	2309	2344	98.51%	-0.83	-1.5



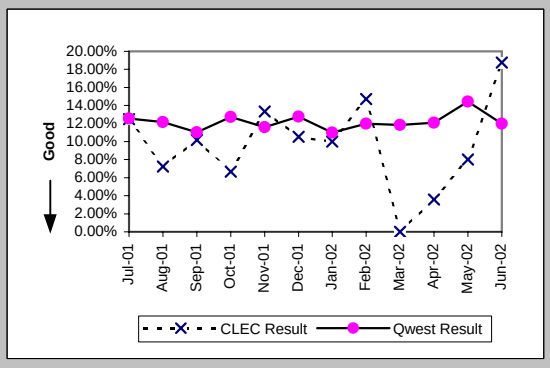
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	455:34	42	10:51	10:54	66986:18	3508	19:06	-2.88	-2.75
Aug-01	703:47	63	11:10	14:26	69836:03	3518	19:51	-3.76	-3.29
Sep-01	634:48	57	11:08	12:20	47977:54	2780	17:15	-2.91	-2.77
Oct-01	567:58	56	10:09	9:40	46659:41	2890	16:09	-2.79	-2.7
Nov-01	310:32	29	10:42	9:20	37873:42	1978	19:09	-1.95	-2.19
Dec-01	393:23	36	10:56	13:24	31660:55	1601	19:47	-2.95	-2.8
Jan-02	319:59	25	12:48	9:20	27500:44	1586	17:20	-1.42	-1.86
Feb-02	392:59	34	11:34	8:43	22502:16	1440	15:38	-1.98	-2.2
Mar-02	191:32	13	14:44	9:09	20154:06	1425	14:09	0.25	-0.85
Apr-02	346:47	26	13:20	22:46	28955:13	1937	14:57	-0.68	-1.41
May-02	199:41	24	8:19	7:44	27413:40	2169	12:38	-2.13	-2.29
Jun-02	546:13	46	11:52	8:33	33182:17	2344	14:09	-1.17	-1.71



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

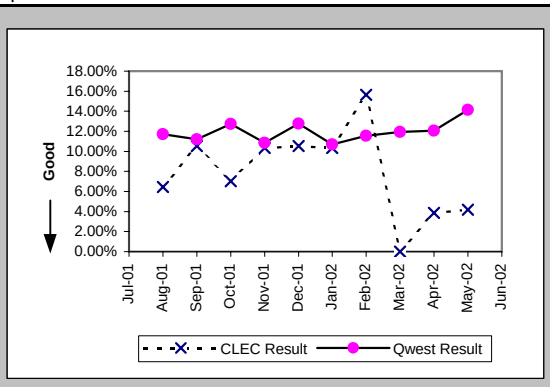
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	48	12.50%	33.07%	486	3874	12.55%	-0.01	-1.01
Aug-01	5	69	7.25%	25.93%	471	3868	12.18%	-1.24	-1.75
Sep-01	6	59	10.17%	30.22%	319	2888	11.05%	-0.21	-1.13
Oct-01	4	60	6.67%	24.94%	380	2983	12.74%	-1.4	-1.85
Nov-01	4	30	13.33%	33.99%	237	2045	11.59%	0.34	-0.79
Dec-01	4	38	10.53%	30.69%	216	1692	12.77%	-0.41	-1.25
Jan-02	3	30	10.00%	30.00%	181	1645	11.00%	-0.17	-1.11
Feb-02	5	34	14.71%	35.42%	180	1500	12.00%	0.51	-0.69
Mar-02	0	17	0.00%	0.00%	177	1494	11.85%	-1.5	-1.91
Apr-02	1	28	3.57%	18.56%	245	2024	12.10%	-1.37	-1.84
May-02	2	25	8.00%	27.13%	327	2263	14.45%	-0.91	-1.55
Jun-02	9	48	18.75%	39.03%	294	2451	12.00%	1.36	-0.17



Checklist #14 - Resale - Residence Repair

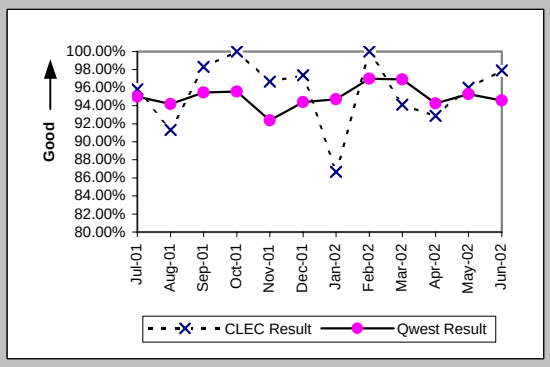
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	62	6.45%	24.57%	408	3486	11.70%	-1.28	-1.78
Sep-01	6	57	10.53%	30.69%	289	2581	11.20%	-0.16	-1.1
Oct-01	4	57	7.02%	25.54%	337	2648	12.73%	-1.28	-1.78
Nov-01	3	29	10.34%	30.45%	196	1805	10.86%	-0.09	-1.05
Dec-01	4	38	10.53%	30.69%	193	1511	12.77%	-0.41	-1.25
Jan-02	3	29	10.34%	30.45%	153	1431	10.69%	-0.06	-1.04
Feb-02	5	32	15.63%	36.31%	154	1332	11.56%	0.72	-0.56
Mar-02	0	16	0.00%	0.00%	158	1324	11.93%	-1.46	-1.89
Apr-02	1	26	3.85%	19.23%	228	1888	12.08%	-1.28	-1.78
May-02	1	24	4.17%	19.98%	302	2134	14.15%	-1.4	-1.85
Jun-02									



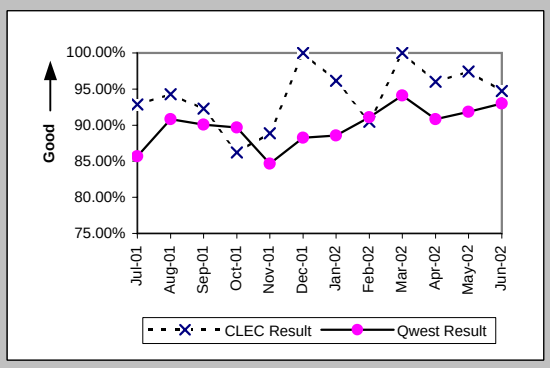
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	48	95.83%	19.98%	3680	3874	94.99%	-0.27	-1.16
Aug-01	63	69	91.30%	28.18%	3643	3868	94.18%	1	-0.39
Sep-01	58	59	98.31%	12.91%	2757	2888	95.46%	-1.04	-1.63
Oct-01	60	60	100.00%	0.00%	2851	2983	95.57%	-1.65	-2
Nov-01	29	30	96.67%	17.95%	1889	2045	92.37%	-0.88	-1.53
Dec-01	37	38	97.37%	16.01%	1597	1692	94.39%	-0.79	-1.48
Jan-02	26	30	86.67%	33.99%	1558	1645	94.71%	1.69	0.03
Feb-02	34	34	100.00%	0.00%	1455	1500	97.00%	-1.01	-1.62
Mar-02	16	17	94.12%	23.53%	1448	1494	96.92%	0.64	-0.61
Apr-02	26	28	92.86%	25.75%	1908	2024	94.27%	0.38	-0.77
May-02	24	25	96.00%	19.60%	2156	2263	95.27%	-0.17	-1.1
Jun-02	47	48	97.92%	14.28%	2318	2451	94.57%	-1.01	-1.62



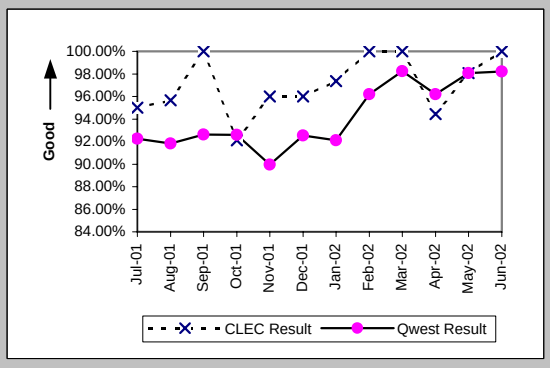
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	14	92.86%	25.75%	1208	1410	85.67%	-0.76	-1.46
Aug-01	33	35	94.29%	23.21%	1100	1211	90.83%	-0.7	-1.42
Sep-01	36	39	92.31%	26.65%	1007	1118	90.07%	-0.46	-1.28
Oct-01	25	29	86.21%	34.48%	694	774	89.66%	0.62	-0.62
Nov-01	32	36	88.89%	31.43%	689	814	84.64%	-0.69	-1.42
Dec-01	32	32	100.00%	0.00%	542	614	88.27%	-2.01	-2.22
Jan-02	25	26	96.15%	19.23%	441	498	88.55%	-1.19	-1.72
Feb-02	19	21	90.48%	29.35%	430	472	91.10%	0.16	-0.91
Mar-02	24	24	100.00%	0.00%	525	558	94.09%	-1.2	-1.73
Apr-02	24	25	96.00%	19.60%	694	764	90.84%	-0.88	-1.54
May-02	38	39	97.44%	15.81%	766	834	91.85%	-1.25	-1.76
Jun-02	36	38	94.74%	22.33%	822	884	92.99%	-0.41	-1.25



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

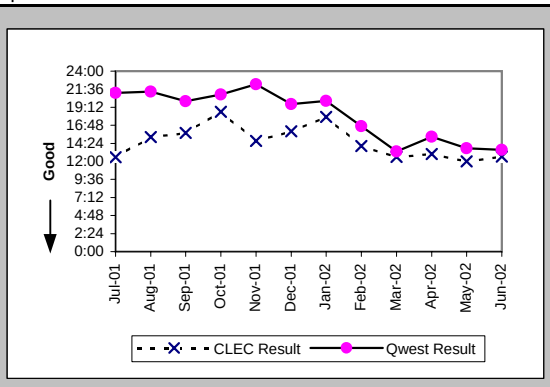
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	20	95.00%	21.79%	1811	1963	92.26%	-0.46	-1.28
Aug-01	44	46	95.65%	20.39%	1687	1837	91.83%	-0.93	-1.57
Sep-01	58	58	100.00%	0.00%	1546	1669	92.63%	-2.11	-2.28
Oct-01	35	38	92.11%	26.97%	1124	1214	92.59%	0.17	-0.9
Nov-01	48	50	96.00%	19.60%	1092	1214	89.95%	-1.39	-1.85
Dec-01	48	50	96.00%	19.60%	844	912	92.54%	-0.91	-1.55
Jan-02	37	38	97.37%	16.01%	702	762	92.13%	-1.17	-1.71
Feb-02	30	30	100.00%	0.00%	684	711	96.20%	-1.07	-1.65
Mar-02	30	30	100.00%	0.00%	780	794	98.24%	-0.72	-1.44
Apr-02	34	36	94.44%	22.91%	1061	1103	96.19%	0.57	-0.65
May-02	51	52	98.08%	13.73%	1161	1184	98.06%	-0.01	-1.01
Jun-02	49	49	100.00%	0.00%	1216	1238	98.22%	-0.92	-1.56



Checklist #14 - Resale - Residence Repair

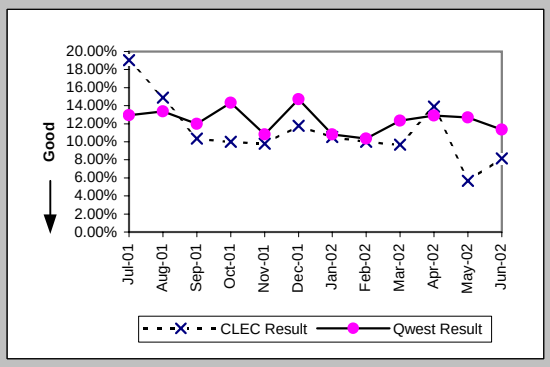
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	250:38	20	12:32	11:50	41421:44	1963	21:06	-2.12	-2.29
Aug-01	700:41	46	15:14	12:37	39092:20	1837	21:17	-1.94	-2.18
Sep-01	914:57	58	15:47	8:01	33408:08	1669	20:01	-1.72	-2.05
Oct-01	705:56	38	18:35	17:10	25357:12	1214	20:53	-0.71	-1.43
Nov-01	736:02	50	14:43	12:10	27041:28	1214	22:16	-2.5	-2.52
Dec-01	800:47	50	16:01	14:27	17911:46	912	19:38	-1.27	-1.77
Jan-02	680:04	38	17:54	31:51	15280:40	762	20:03	-0.66	-1.4
Feb-02	420:47	30	14:02	8:43	11872:49	711	16:42	-0.91	-1.56
Mar-02	378:03	30	12:36	7:48	10557:29	794	13:18	-0.27	-1.16
Apr-02	467:47	36	13:00	13:55	16840:59	1103	15:16	-0.95	-1.58
May-02	624:38	52	12:01	9:21	16266:16	1184	13:44	-1.01	-1.62
Jun-02	618:39	49	12:38	8:03	16758:40	1238	13:32	-0.53	-1.32



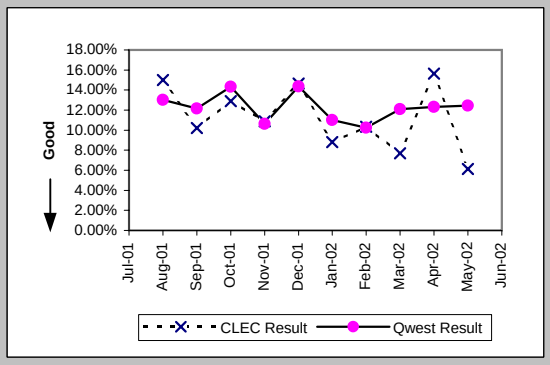
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	21	19.05%	39.27%	268	2072	12.93%	0.82	-0.5
Aug-01	7	47	14.89%	35.60%	266	1991	13.36%	0.34	-0.79
Sep-01	6	58	10.34%	30.45%	205	1709	12.00%	-0.38	-1.23
Oct-01	4	40	10.00%	30.00%	177	1235	14.33%	-0.77	-1.47
Nov-01	5	51	9.80%	29.74%	135	1249	10.81%	-0.23	-1.14
Dec-01	6	51	11.76%	32.22%	137	932	14.70%	-0.58	-1.35
Jan-02	4	38	10.53%	30.69%	84	776	10.82%	-0.06	-1.04
Feb-02	3	30	10.00%	30.00%	75	724	10.36%	-0.06	-1.04
Mar-02	3	31	9.68%	29.57%	100	811	12.33%	-0.44	-1.27
Apr-02	5	36	13.89%	34.58%	144	1116	12.90%	0.22	-0.87
May-02	3	53	5.66%	23.11%	153	1205	12.70%	-1.51	-1.92
Jun-02	4	49	8.16%	27.38%	143	1259	11.36%	-0.69	-1.42



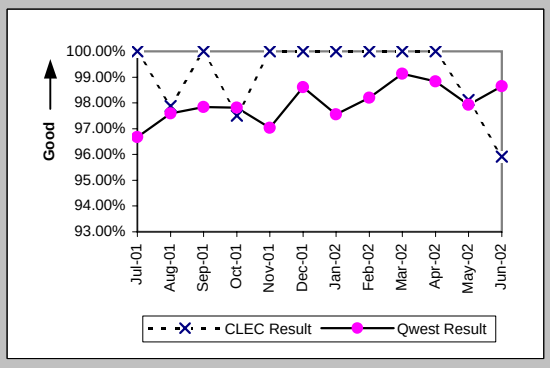
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	40	15.00%	35.71%	228	1751	13.02%	0.4	-0.76
Sep-01	5	49	10.20%	30.27%	185	1521	12.16%	-0.41	-1.25
Oct-01	4	31	12.90%	33.52%	155	1081	14.34%	-0.22	-1.14
Nov-01	5	46	10.87%	31.13%	116	1092	10.62%	0.1	-0.94
Dec-01	6	41	14.63%	35.34%	123	856	14.37%	0.09	-0.95
Jan-02	3	34	8.82%	28.36%	75	681	11.01%	-0.4	-1.24
Feb-02	3	29	10.34%	30.45%	65	635	10.24%	0.07	-0.96
Mar-02	2	26	7.69%	26.65%	88	728	12.09%	-0.68	-1.41
Apr-02	5	32	15.63%	36.31%	125	1014	12.33%	0.58	-0.65
May-02	3	49	6.12%	23.97%	140	1126	12.43%	-1.31	-1.8
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

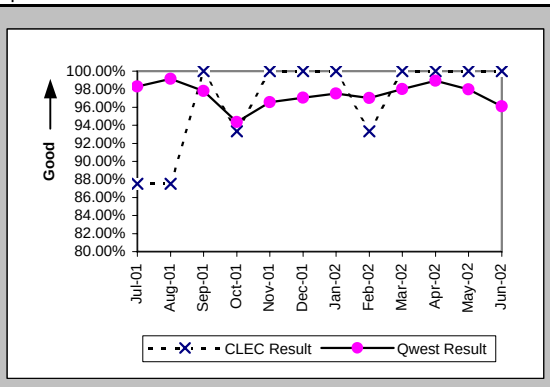
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	21	100.00%	0.00%	2003	2072	96.67%	-0.85	-1.51
Aug-01	46	47	97.87%	14.43%	1943	1991	97.59%	-0.13	-1.08
Sep-01	58	58	100.00%	0.00%	1672	1709	97.84%	-1.11	-1.68
Oct-01	39	40	97.50%	15.61%	1208	1235	97.81%	0.2	-0.88
Nov-01	51	51	100.00%	0.00%	1212	1249	97.04%	-1.22	-1.74
Dec-01	51	51	100.00%	0.00%	919	932	98.61%	-0.83	-1.5
Jan-02	38	38	100.00%	0.00%	757	776	97.55%	-0.95	-1.58
Feb-02	30	30	100.00%	0.00%	711	724	98.20%	-0.73	-1.44
Mar-02	31	31	100.00%	0.00%	804	811	99.14%	-0.51	-1.31
Apr-02	36	36	100.00%	0.00%	1103	1116	98.84%	-0.64	-1.39
May-02	52	53	98.11%	13.61%	1180	1205	97.93%	-0.09	-1.06
Jun-02	47	49	95.92%	19.79%	1242	1259	98.65%	1.34	-0.18



Checklist #14 - Resale - Residence Repair

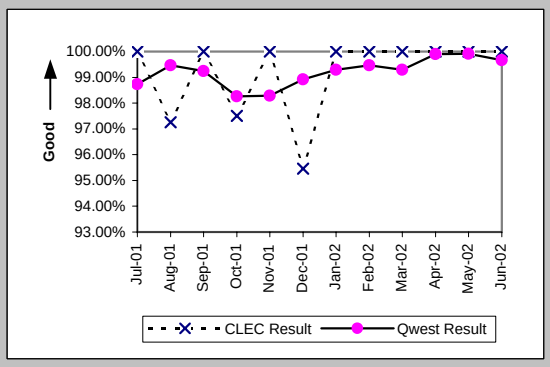
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	573	583	98.28%	1.47	-0.11
Aug-01	14	16	87.50%	33.07%	580	585	99.15%	2.56	0.56
Sep-01	10	10	100.00%	0.00%	356	364	97.80%	-0.47	-1.28
Oct-01	14	15	93.33%	24.94%	435	461	94.36%	0.23	-0.86
Nov-01	11	11	100.00%	0.00%	534	553	96.56%	-0.62	-1.38
Dec-01	13	13	100.00%	0.00%	559	576	97.05%	-0.62	-1.38
Jan-02	15	15	100.00%	0.00%	509	522	97.51%	-0.61	-1.37
Feb-02	14	15	93.33%	24.94%	486	501	97.01%	0.74	-0.55
Mar-02	12	12	100.00%	0.00%	491	501	98.00%	-0.49	-1.3
Apr-02	13	13	100.00%	0.00%	461	466	98.93%	-0.37	-1.23
May-02	12	12	100.00%	0.00%	533	544	97.98%	-0.49	-1.3
Jun-02	14	14	100.00%	0.00%	370	385	96.10%	-0.74	-1.45



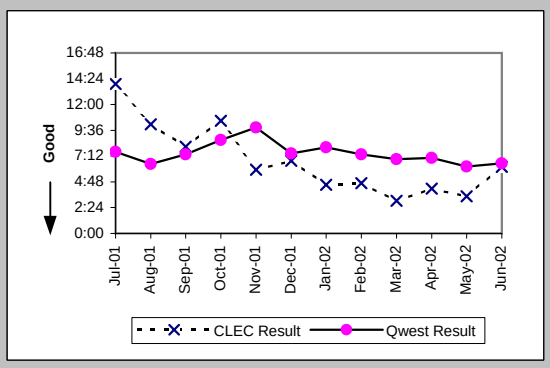
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	27	100.00%	0.00%	1091	1105	98.73%	-0.58	-1.35
Aug-01	71	73	97.26%	16.32%	1123	1129	99.47%	1.75	0.06
Sep-01	74	74	100.00%	0.00%	788	794	99.24%	-0.72	-1.44
Oct-01	39	40	97.50%	15.61%	962	979	98.26%	0.4	-0.76
Nov-01	38	38	100.00%	0.00%	1087	1106	98.28%	-0.8	-1.49
Dec-01	42	44	95.45%	20.83%	1278	1292	98.92%	1.65	0
Jan-02	52	52	100.00%	0.00%	1130	1138	99.30%	-0.59	-1.36
Feb-02	28	28	100.00%	0.00%	1119	1125	99.47%	-0.38	-1.23
Mar-02	38	38	100.00%	0.00%	1131	1139	99.30%	-0.51	-1.31
Apr-02	32	32	100.00%	0.00%	1033	1034	99.90%	-0.17	-1.11
May-02	32	32	100.00%	0.00%	1083	1084	99.91%	-0.17	-1.1
Jun-02	26	26	100.00%	0.00%	876	879	99.66%	-0.29	-1.18



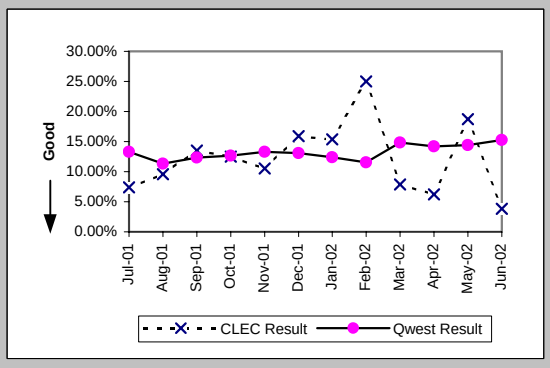
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	375:53	27	13:55	8:51	8406:59	1105	7:36	2.41	0.46
Aug-01	742:08	73	10:10	16:50	7277:55	1129	6:27	3.09	0.88
Sep-01	598:12	74	8:05	7:48	5846:17	794	7:22	0.67	-0.59
Oct-01	419:41	40	10:30	15:15	8519:16	979	8:42	0.92	-0.44
Nov-01	224:56	38	5:55	9:12	10915:59	1106	9:52	-1.85	-2.13
Dec-01	297:09	44	6:45	12:45	9624:29	1292	7:27	-0.42	-1.26
Jan-02	236:04	52	4:32	6:13	9099:39	1138	8:00	-2.07	-2.26
Feb-02	130:49	28	4:40	8:14	8271:47	1125	7:21	-1.52	-1.92
Mar-02	115:44	38	3:03	4:10	7858:34	1139	6:54	-2.2	-2.34
Apr-02	133:45	32	4:11	5:26	7275:02	1034	7:02	-1.98	-2.2
May-02	110:46	32	3:28	5:14	6730:01	1084	6:13	-2	-2.22
Jun-02	161:02	26	6:12	7:16	5727:31	879	6:31	-0.19	-1.12



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

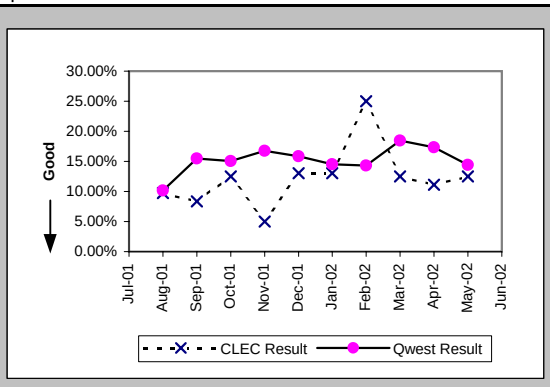
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	27	7.41%	26.19%	147	1105	13.30%	-0.89	-1.54
Aug-01	7	73	9.59%	29.44%	128	1129	11.34%	-0.46	-1.28
Sep-01	10	74	13.51%	34.19%	98	794	12.34%	0.32	-0.81
Oct-01	5	40	12.50%	33.07%	124	979	12.67%	-0.03	-1.02
Nov-01	4	38	10.53%	30.69%	147	1106	13.29%	-0.49	-1.3
Dec-01	7	44	15.91%	36.58%	169	1292	13.08%	0.57	-0.65
Jan-02	8	52	15.38%	36.08%	141	1138	12.39%	0.66	-0.6
Feb-02	7	28	25.00%	43.30%	130	1125	11.56%	1.97	0.2
Mar-02	3	38	7.89%	26.97%	169	1139	14.84%	-1.18	-1.72
Apr-02	2	32	6.25%	24.21%	147	1034	14.22%	-1.27	-1.77
May-02	6	32	18.75%	39.03%	156	1084	14.39%	0.7	-0.57
Jun-02	1	26	3.85%	19.23%	134	879	15.24%	-1.59	-1.97



Checklist #14 - Resale - Residence Repair

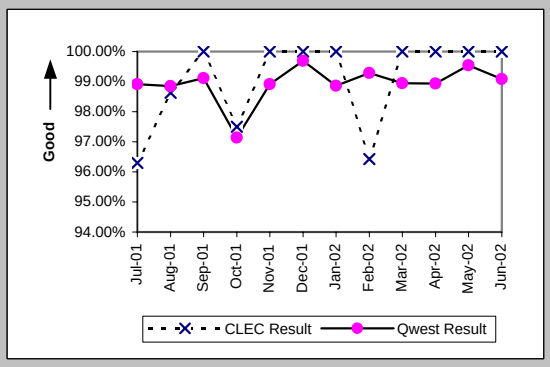
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	41	9.76%	29.67%	55	541	10.17%	-0.08	-1.05
Sep-01	3	36	8.33%	27.64%	50	323	15.48%	-1.12	-1.68
Oct-01	3	24	12.50%	33.07%	63	419	15.04%	-0.34	-1.21
Nov-01	1	20	5.00%	21.79%	70	418	16.75%	-1.37	-1.84
Dec-01	3	23	13.04%	33.68%	72	454	15.86%	-0.36	-1.22
Jan-02	3	23	13.04%	33.68%	60	413	14.53%	-0.2	-1.12
Feb-02	4	16	25.00%	43.30%	51	356	14.33%	1.12	-0.32
Mar-02	2	16	12.50%	33.07%	72	390	18.46%	-0.6	-1.37
Apr-02	1	9	11.11%	31.43%	73	421	17.34%	-0.49	-1.3
May-02	2	16	12.50%	33.07%	72	500	14.40%	-0.21	-1.13
Jun-02									



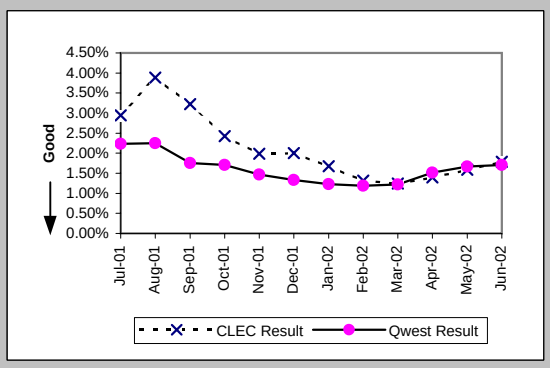
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	26	27	96.30%	18.89%	1093	1105	98.91%	1.03	-0.38
Aug-01	72	73	98.63%	11.62%	1116	1129	98.85%	0.22	-0.87
Sep-01	74	74	100.00%	0.00%	787	794	99.12%	-0.78	-1.47
Oct-01	39	40	97.50%	15.61%	951	979	97.14%	-0.13	-1.08
Nov-01	38	38	100.00%	0.00%	1094	1106	98.92%	-0.63	-1.39
Dec-01	44	44	100.00%	0.00%	1288	1292	99.69%	-0.36	-1.22
Jan-02	52	52	100.00%	0.00%	1125	1138	98.86%	-0.76	-1.46
Feb-02	27	28	96.43%	18.56%	1117	1125	99.29%	1.25	-0.24
Mar-02	38	38	100.00%	0.00%	1127	1139	98.95%	-0.63	-1.38
Apr-02	32	32	100.00%	0.00%	1023	1034	98.94%	-0.58	-1.35
May-02	32	32	100.00%	0.00%	1079	1084	99.54%	-0.38	-1.23
Jun-02	26	26	100.00%	0.00%	871	879	99.09%	-0.48	-1.29



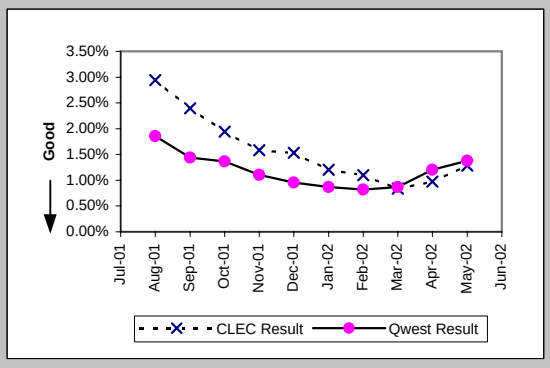
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	96	3258	2.95%	16.91%	7051	315143	2.24%	2.72	0.66
Aug-01	189	4861	3.89%	19.33%	6988	310981	2.25%	7.66	3.66
Sep-01	191	5926	3.22%	17.66%	5391	306943	1.76%	8.51	4.18
Oct-01	140	5769	2.43%	15.39%	5197	304137	1.71%	4.17	1.53
Nov-01	119	5997	1.98%	13.95%	4400	299825	1.47%	3.3	1
Dec-01	133	6642	2.00%	14.01%	3916	294735	1.33%	4.74	1.88
Jan-02	120	7147	1.68%	12.85%	3559	290310	1.23%	3.44	1.09
Feb-02	92	7002	1.31%	11.39%	3349	282571	1.19%	0.98	-0.4
Mar-02	86	6914	1.24%	11.08%	3444	281917	1.22%	0.17	-0.9
Apr-02	96	6859	1.40%	11.75%	4174	275840	1.51%	-0.76	-1.46
May-02	110	6935	1.59%	12.49%	4552	272953	1.67%	-0.52	-1.32
Jun-02	123	6896	1.78%	13.24%	4589	268769	1.71%	0.48	-0.71



Trouble Rate (Percent) (MR-8*) (Parity)

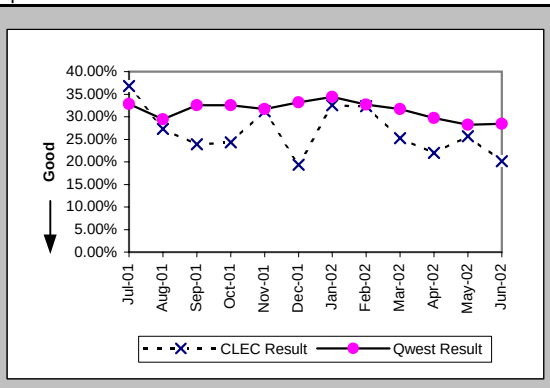
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	143	4861	2.94%	16.90%	5778	310981	1.86%	5.55	2.38
Sep-01	142	5926	2.40%	15.29%	4425	306943	1.44%	6.11	2.71
Oct-01	112	5769	1.94%	13.80%	4148	304137	1.36%	3.75	1.28
Nov-01	95	5997	1.58%	12.49%	3315	299825	1.11%	3.51	1.13
Dec-01	102	6642	1.54%	12.30%	2821	294735	0.96%	4.79	1.91
Jan-02	86	7147	1.20%	10.90%	2525	290310	0.87%	3	0.82
Feb-02	77	7002	1.10%	10.43%	2323	282571	0.82%	2.54	0.54
Mar-02	58	6914	0.84%	9.12%	2442	281917	0.87%	-0.24	-1.15
Apr-02	67	6859	0.98%	9.84%	3323	275840	1.20%	-1.71	-2.04
May-02	89	6935	1.28%	11.26%	3760	272953	1.38%	-0.66	-1.4
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

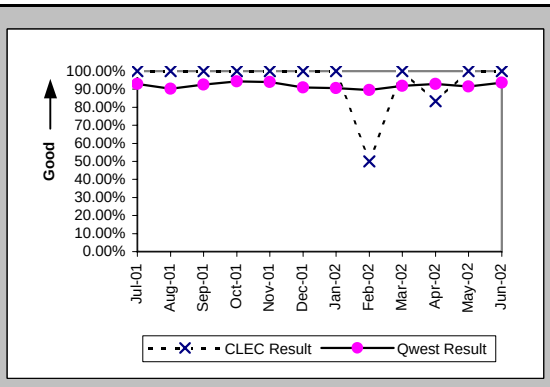
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	152	36.84%	48.24%	3450	10501	32.85%	1.04	-0.37
Aug-01	71	260	27.31%	44.55%	2917	9905	29.45%	-0.75	-1.45
Sep-01	60	251	23.90%	42.65%	2598	7989	32.52%	-2.87	-2.74
Oct-01	45	185	24.32%	42.90%	2509	7706	32.56%	-2.36	-2.44
Nov-01	54	173	31.21%	46.34%	2045	6445	31.73%	-0.14	-1.09
Dec-01	32	165	19.39%	39.54%	1944	5860	33.17%	-3.71	-3.25
Jan-02	58	178	32.58%	46.87%	1868	5427	34.42%	-0.51	-1.31
Feb-02	44	136	32.35%	46.78%	1629	4978	32.72%	-0.09	-1.06
Mar-02	29	115	25.22%	43.43%	1599	5043	31.71%	-1.48	-1.9
Apr-02	27	123	21.95%	41.39%	1764	5938	29.71%	-1.86	-2.13
May-02	38	148	25.68%	43.68%	1793	6345	28.26%	-0.69	-1.42
Jun-02	31	154	20.13%	40.10%	1826	6415	28.46%	-2.27	-2.38



Checklist #14 - Resale - Business Installation

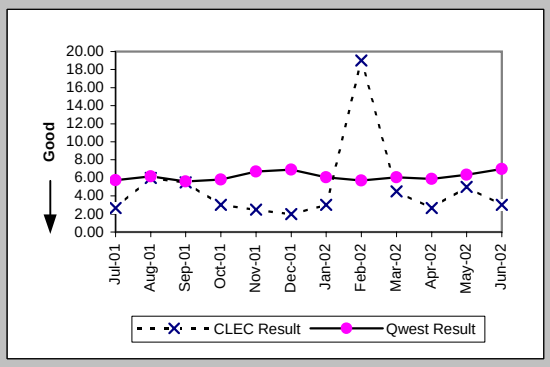
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	235	253	92.89%	-0.48	-1.29
Aug-01	2	2	100.00%	0.00%	250	277	90.25%	-0.46	-1.28
Sep-01	2	2	100.00%	0.00%	221	239	92.47%	-0.4	-1.24
Oct-01	2	2	100.00%	0.00%	332	352	94.32%	-0.35	-1.21
Nov-01	2	2	100.00%	0.00%	263	280	93.93%	-0.36	-1.22
Dec-01	1	1	100.00%	0.00%	229	252	90.87%	-0.32	-1.19
Jan-02	1	1	100.00%	0.00%	258	285	90.53%	-0.32	-1.2
Feb-02	1	2	50.00%	50.00%	172	192	89.58%	1.25	-0.24
Mar-02	1	1	100.00%	0.00%	291	317	91.80%	-0.3	-1.18
Apr-02	5	6	83.33%	37.27%	260	280	92.86%	0.78	-0.53
May-02	1	1	100.00%	0.00%	303	331	91.54%	-0.3	-1.18
Jun-02	2	2	100.00%	0.00%	248	265	93.58%	-0.37	-1.22



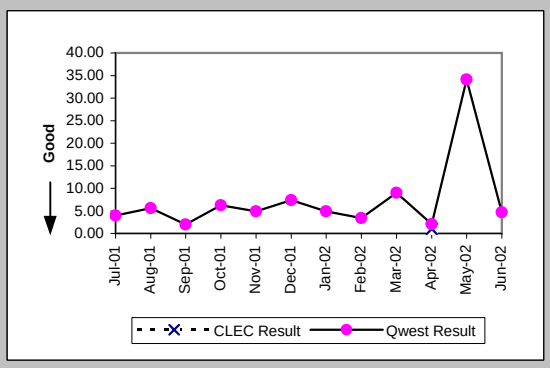
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	3	2.67	0.58	1472	257	5.73	-0.82	-1.5
Aug-01	12	2	6.00	1.41	1769	287	6.16	-0.03	-1.02
Sep-01	11	2	5.50	4.95	1371	245	5.60	-0.02	-1.01
Oct-01	6	2	3.00	0.00	2103	361	5.83	-0.56	-1.34
Nov-01	5	2	2.50	0.71	1906	285	6.69	-0.66	-1.4
Dec-01	2	1	2.00		1787	259	6.90	-0.52	-1.31
Jan-02	3	1	3.00		1764	290	6.08	-0.42	-1.26
Feb-02	38	2	19.00	24.04	1117	196	5.70	1.91	0.16
Mar-02	9	2	4.50	2.12	1957	323	6.06	-0.31	-1.19
Apr-02	16	6	2.67	0.52	1673	284	5.89	-1.06	-1.65
May-02	5	1	5.00		2113	332	6.36	-0.19	-1.11
Jun-02	6	2	3.00	0.00	1853	266	6.97	-0.64	-1.39



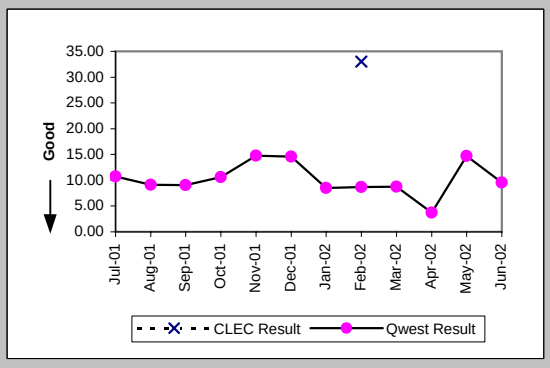
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	5	4.00		
Aug-01					56	10	5.60		
Sep-01					12	6	2.00		
Oct-01					69	11	6.27		
Nov-01					64	13	4.92		
Dec-01					125	17	7.35		
Jan-02					93	19	4.89		
Feb-02					41	12	3.42		
Mar-02					144	16	9.00		
Apr-02	1	1	1.00		23	11	2.09	-0.76	-1.46
May-02					546	16	34.12		
Jun-02					47	10	4.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

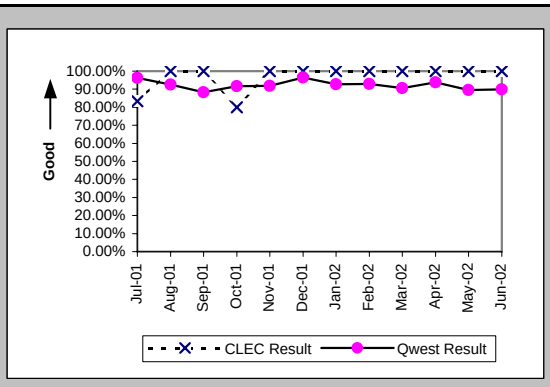
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150	14	10.71		
Aug-01					173	19	9.11		
Sep-01					109	12	9.08		
Oct-01					149	14	10.64		
Nov-01					133	9	14.78		
Dec-01					131	9	14.56		
Jan-02					68	8	8.50		
Feb-02	33	1	33.00		78	9	8.67	1.62	-0.02
Mar-02					96	11	8.73		
Apr-02					30	8	3.75		
May-02					162	11	14.73		
Jun-02					67	7	9.57		



Checklist #14 - Resale - Business Installation

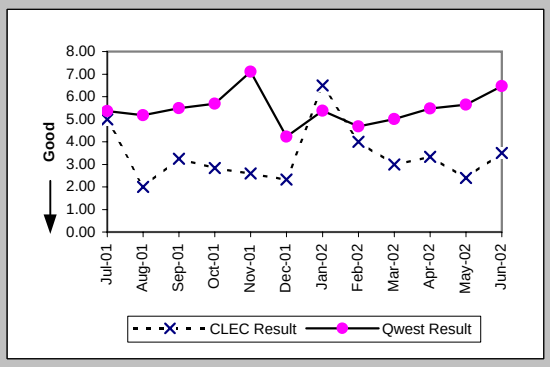
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	6	83.33%	37.27%	179	186	96.24%	1.17	-0.29
Aug-01	1	1	100.00%	0.00%	176	190	92.63%	-0.28	-1.17
Sep-01	3	3	100.00%	0.00%	143	162	88.27%	-0.63	-1.38
Oct-01	4	5	80.00%	40.00%	175	191	91.62%	0.79	-0.52
Nov-01	5	5	100.00%	0.00%	134	146	91.78%	-0.66	-1.4
Dec-01	3	3	100.00%	0.00%	134	139	96.40%	-0.33	-1.2
Jan-02	2	2	100.00%	0.00%	114	123	92.68%	-0.39	-1.24
Feb-02	1	1	100.00%	0.00%	119	128	92.97%	-0.27	-1.17
Mar-02	4	4	100.00%	0.00%	135	149	90.60%	-0.64	-1.39
Apr-02	3	3	100.00%	0.00%	138	147	93.88%	-0.44	-1.27
May-02	5	5	100.00%	0.00%	146	163	89.57%	-0.75	-1.46
Jun-02	2	2	100.00%	0.00%	125	139	89.93%	-0.47	-1.29



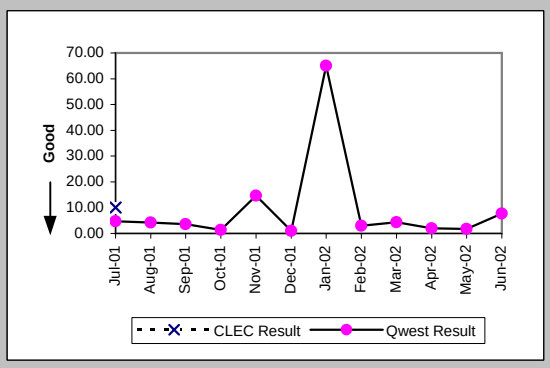
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	6	5.00	4.43	1007	188	5.36	-0.11	-1.07
Aug-01	2	1	2.00		1010	195	5.18	-0.42	-1.26
Sep-01	13	4	3.25	0.50	906	165	5.49	-0.78	-1.48
Oct-01	17	6	2.83	2.23	1103	194	5.69	-0.95	-1.58
Nov-01	13	5	2.60	0.89	1072	151	7.10	-0.89	-1.54
Dec-01	7	3	2.33	0.58	586	139	4.22	-0.71	-1.43
Jan-02	13	2	6.50	4.95	689	128	5.38	0.66	-0.6
Feb-02	4	1	4.00		608	130	4.68	-0.12	-1.07
Mar-02	12	4	3.00	0.00	746	149	5.01	-0.83	-1.51
Apr-02	10	3	3.33	0.58	816	149	5.48	-0.58	-1.35
May-02	12	5	2.40	0.55	932	165	5.65	-1.13	-1.69
Jun-02	7	2	3.50	0.71	899	139	6.47	-0.48	-1.29



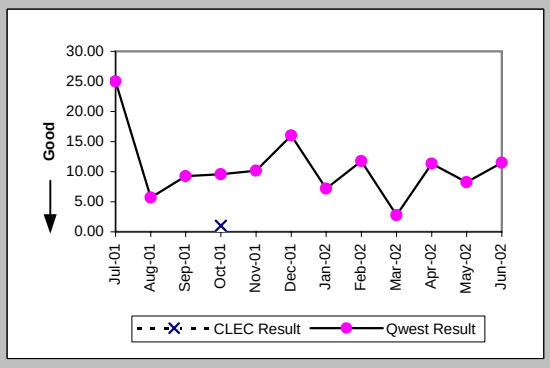
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	1	10.00		19	4	4.75	0.23	-0.86
Aug-01					21	5	4.20		
Sep-01					43	12	3.58		
Oct-01					7	5	1.40		
Nov-01					147	10	14.70		
Dec-01					3	3	1.00		
Jan-02					260	4	65.00		
Feb-02					15	5	3.00		
Mar-02					43	10	4.30		
Apr-02					12	6	2.00		
May-02					7	4	1.75		
Jun-02					31	4	7.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

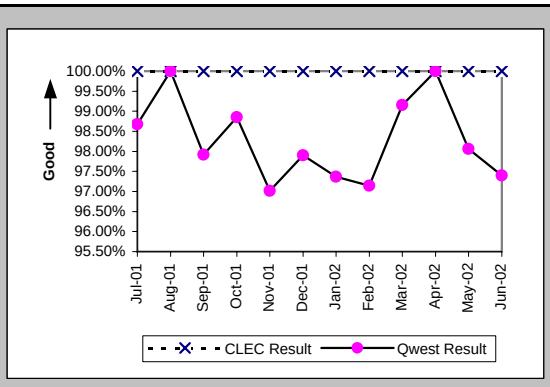
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					100	4	25.00		
Aug-01					51	9	5.67		
Sep-01					74	8	9.25		
Oct-01	1	1	1.00		115	12	9.58	-1.42	-1.86
Nov-01					71	7	10.14		
Dec-01					32	2	16.00		
Jan-02					36	5	7.20		
Feb-02					47	4	11.75		
Mar-02					11	4	2.75		
Apr-02					34	3	11.33		
May-02					107	13	8.23		
Jun-02					115	10	11.50		



Checklist #14 - Resale - Business Installation

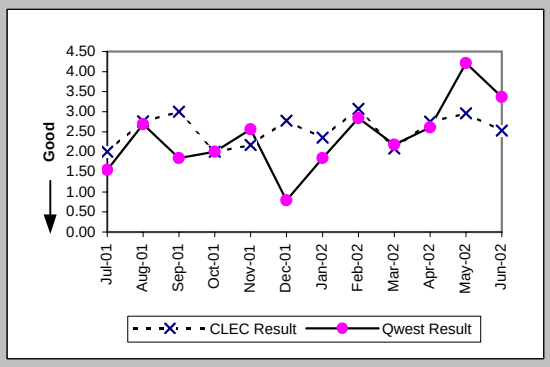
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	17	100.00%	0.00%	448	454	98.68%	-0.47	-1.28
Aug-01	19	19	100.00%	0.00%	100	100	100.00%	N/A	N/A
Sep-01	9	9	100.00%	0.00%	47	48	97.92%	-0.4	-1.24
Oct-01	27	27	100.00%	0.00%	86	87	98.85%	-0.49	-1.3
Nov-01	6	6	100.00%	0.00%	65	67	97.01%	-0.41	-1.25
Dec-01	43	43	100.00%	0.00%	140	143	97.90%	-0.84	-1.51
Jan-02	17	17	100.00%	0.00%	111	114	97.37%	-0.63	-1.38
Feb-02	15	15	100.00%	0.00%	102	105	97.14%	-0.62	-1.38
Mar-02	13	13	100.00%	0.00%	117	118	99.15%	-0.32	-1.19
Apr-02	11	11	100.00%	0.00%	110	110	100.00%	N/A	N/A
May-02	35	35	100.00%	0.00%	101	103	98.06%	-0.72	-1.44
Jun-02	22	22	100.00%	0.00%	75	77	97.40%	-0.68	-1.41



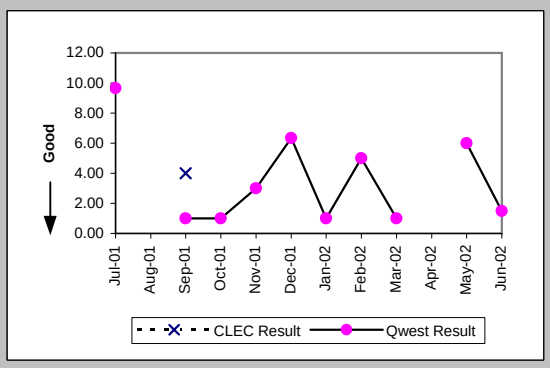
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	14	2.00	1.11	596	384	1.55	1.13	-0.31
Aug-01	47	17	2.76	0.97	242	90	2.69	0.39	-0.76
Sep-01	24	8	3.00	0.00	68	37	1.84	2.65	0.61
Oct-01	42	21	2.00	1.14	140	70	2.00	0	-1
Nov-01	13	6	2.17	0.75	123	48	2.56	-0.51	-1.31
Dec-01	111	40	2.78	0.86	88	112	0.79	3.72	1.26
Jan-02	40	17	2.35	1.06	173	94	1.84	0.71	-0.57
Feb-02	43	14	3.07	1.00	216	76	2.84	0.41	-0.75
Mar-02	27	13	2.08	0.76	192	88	2.18	-0.2	-1.12
Apr-02	22	8	2.75	0.46	196	75	2.61	0.18	-0.89
May-02	68	23	2.96	2.33	303	72	4.21	-1.13	-1.69
Jun-02	48	19	2.53	1.02	199	59	3.37	-1.6	-1.97



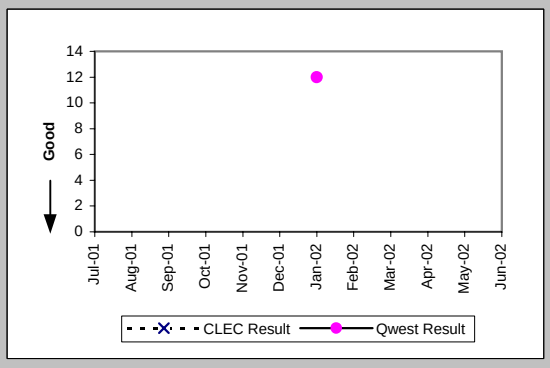
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					58	6	9.67		
Aug-01									
Sep-01	4	1	4.00		1	1	1.00		
Oct-01					1	1	1.00		
Nov-01					6	2	3.00		
Dec-01					19	3	6.33		
Jan-02					2	2	1.00		
Feb-02					15	3	5.00		
Mar-02					1	1	1.00		
Apr-02									
May-02					12	2	6.00		
Jun-02					3	2	1.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

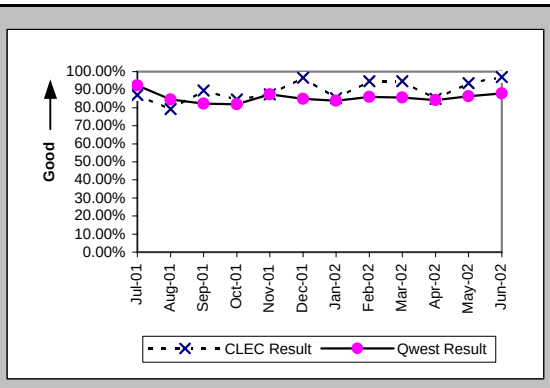
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					12	1	12.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Business Installation

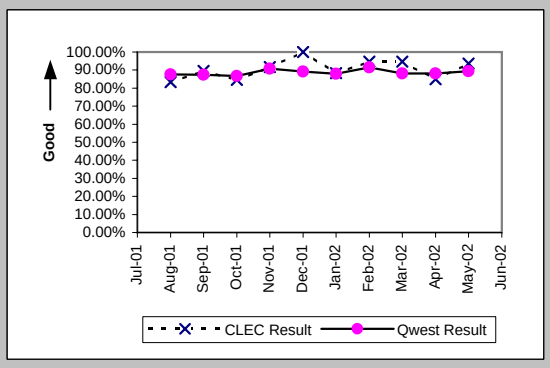
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	31	87.10%	33.52%	1094	1184	92.40%	1.05	-0.36
Aug-01	19	24	79.17%	40.61%	628	743	84.52%	0.72	-0.56
Sep-01	17	19	89.47%	30.69%	429	522	82.18%	-0.82	-1.5
Oct-01	22	26	84.62%	36.08%	451	550	82.00%	-0.34	-1.21
Nov-01	21	24	87.50%	33.07%	501	573	87.43%	-0.01	-1.01
Dec-01	29	30	96.67%	17.95%	444	523	84.89%	-1.75	-2.06
Jan-02	29	34	85.29%	35.42%	450	537	83.80%	-0.23	-1.14
Feb-02	18	19	94.74%	22.33%	415	483	85.92%	-1.08	-1.66
Mar-02	18	19	94.74%	22.33%	439	513	85.58%	-1.12	-1.68
Apr-02	17	20	85.00%	35.71%	478	568	84.15%	-0.1	-1.06
May-02	29	31	93.55%	24.57%	495	573	86.39%	-1.13	-1.69
Jun-02	33	34	97.06%	16.90%	478	543	88.03%	-1.57	-1.96



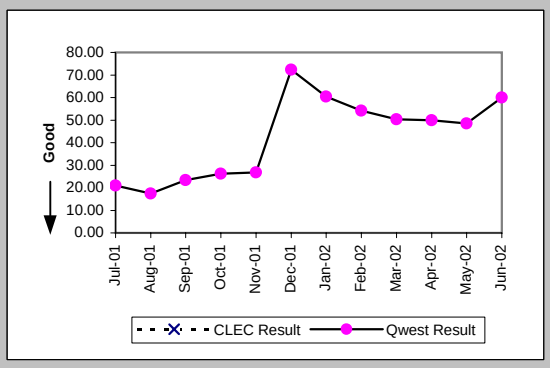
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	20	24	83.33%	37.27%	651	743	87.62%	0.64	-0.61
Sep-01	17	19	89.47%	30.69%	456	522	87.36%	-0.27	-1.17
Oct-01	22	26	84.62%	36.08%	477	550	86.73%	0.35	-0.79
Nov-01	22	24	91.67%	27.64%	520	573	90.75%	-0.15	-1.09
Dec-01	30	30	100.00%	0.00%	466	523	89.10%	-1.86	-2.13
Jan-02	30	34	88.24%	32.22%	472	537	87.90%	-0.06	-1.04
Feb-02	18	19	94.74%	22.33%	442	483	91.51%	-0.49	-1.3
Mar-02	18	19	94.74%	22.33%	452	513	88.11%	-0.88	-1.53
Apr-02	17	20	85.00%	35.71%	501	568	88.20%	0.47	-0.72
May-02	29	31	93.55%	24.57%	512	573	89.35%	-0.74	-1.45
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

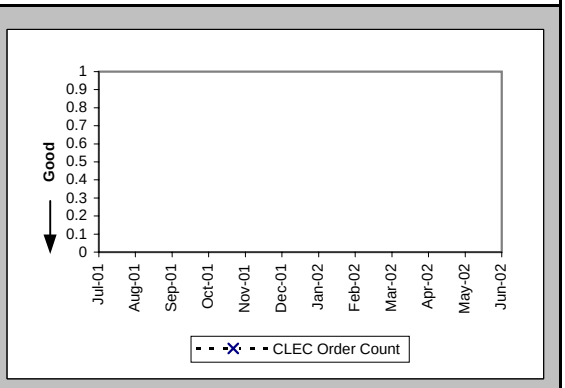
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					695	33	21.06		
Aug-01					765	44	17.39		
Sep-01					1074	46	23.35		
Oct-01					997	38	26.24		
Nov-01					1367	51	26.80		
Dec-01					2534	35	72.40		
Jan-02					2235	37	60.41		
Feb-02					2927	54	54.20		
Mar-02					3676	73	50.36		
Apr-02					4592	92	49.91		
May-02					4796	99	48.44		
Jun-02					6235	104	59.95		



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

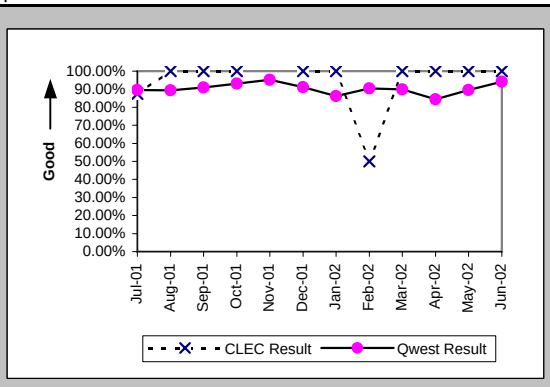
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Business Repair

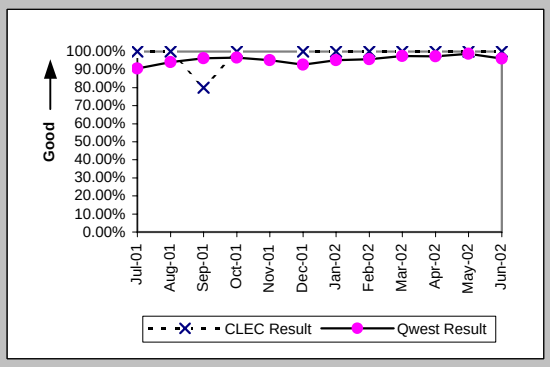
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	212	237	89.45%	0.22	-0.87
Aug-01	5	5	100.00%	0.00%	218	244	89.34%	-0.76	-1.46
Sep-01	2	2	100.00%	0.00%	191	210	90.95%	-0.44	-1.27
Oct-01	4	4	100.00%	0.00%	218	234	93.16%	-0.54	-1.33
Nov-01					119	125	95.20%		
Dec-01	2	2	100.00%	0.00%	92	101	91.09%	-0.44	-1.27
Jan-02	1	1	100.00%	0.00%	119	138	86.23%	-0.4	-1.24
Feb-02	1	2	50.00%	50.00%	104	115	90.43%	1.29	-0.22
Mar-02	3	3	100.00%	0.00%	106	118	89.83%	-0.58	-1.35
Apr-02	1	1	100.00%	0.00%	151	179	84.36%	-0.43	-1.26
May-02	2	2	100.00%	0.00%	153	171	89.47%	-0.48	-1.29
Jun-02	3	3	100.00%	0.00%	144	153	94.12%	-0.43	-1.26



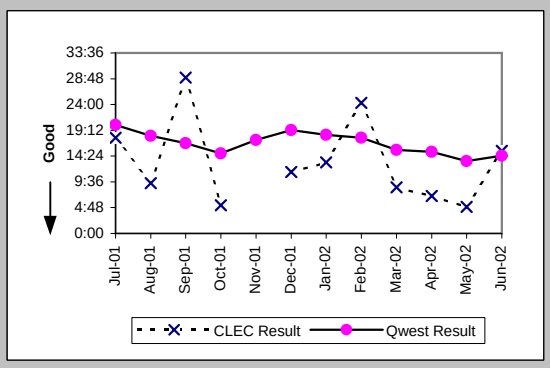
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	291	321	90.65%	-0.95	-1.58
Aug-01	5	5	100.00%	0.00%	307	326	94.17%	-0.55	-1.34
Sep-01	4	5	80.00%	40.00%	257	267	96.25%	1.29	-0.21
Oct-01	4	4	100.00%	0.00%	286	296	96.62%	-0.37	-1.23
Nov-01					161	169	95.27%		
Dec-01	2	2	100.00%	0.00%	127	137	92.70%	-0.39	-1.24
Jan-02	2	2	100.00%	0.00%	179	188	95.21%	-0.32	-1.19
Feb-02	3	3	100.00%	0.00%	161	168	95.83%	-0.36	-1.22
Mar-02	3	3	100.00%	0.00%	162	166	97.59%	-0.27	-1.16
Apr-02	1	1	100.00%	0.00%	226	232	97.41%	-0.16	-1.1
May-02	2	2	100.00%	0.00%	236	239	98.74%	-0.16	-1.1
Jun-02	3	3	100.00%	0.00%	195	203	96.06%	-0.35	-1.21



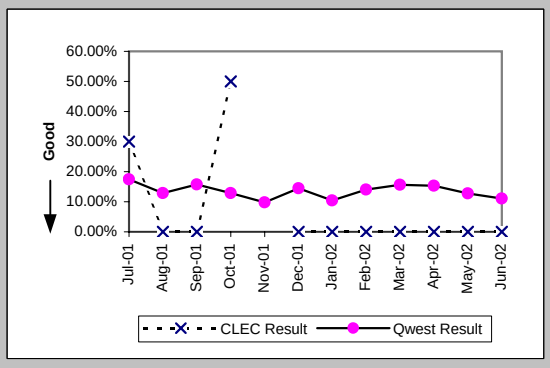
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	160:15	9	17:48	13:00	6479:38	321	20:11	-0.33	-1.2
Aug-01	46:50	5	9:22	7:34	5919:12	326	18:09	-1.29	-1.78
Sep-01	144:54	5	28:59	27:47	4486:14	267	16:48	1.83	0.11
Oct-01	21:04	4	5:16	2:05	4400:18	296	14:52	-1.32	-1.81
Nov-01					2939:43	169	17:24		
Dec-01	22:50	2	11:25	11:17	2634:25	137	19:14	-0.54	-1.33
Jan-02	26:26	2	13:13	12:27	3447:39	188	18:20	-0.38	-1.23
Feb-02	73:00	3	24:20	20:30	2993:26	168	17:49	0.96	-0.42
Mar-02	25:41	3	8:34	7:45	2580:32	166	15:33	-0.76	-1.46
Apr-02	6:58	1	6:58		3524:53	232	15:12	-0.61	-1.37
May-02	9:55	2	4:57	0:52	3219:18	239	13:28	-1	-1.61
Jun-02	46:05	3	15:22	9:08	2936:54	203	14:28	0.39	-0.76



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

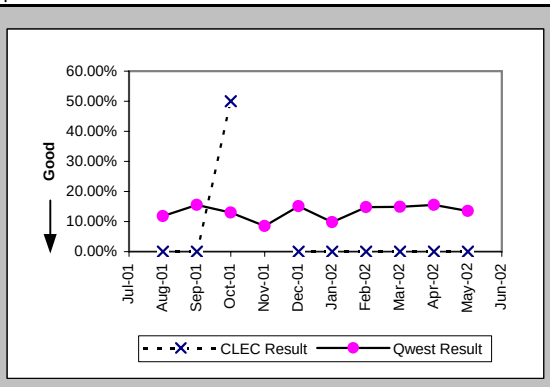
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	10	30.00%	45.83%	59	339	17.40%	0.98	-0.41
Aug-01	0	5	0.00%	0.00%	45	349	12.89%	-0.85	-1.52
Sep-01	0	5	0.00%	0.00%	43	274	15.69%	-0.96	-1.58
Oct-01	2	4	50.00%	50.00%	39	302	12.91%	1.7	0.03
Nov-01					17	174	9.77%		
Dec-01	0	2	0.00%	0.00%	21	145	14.48%	-0.58	-1.35
Jan-02	0	2	0.00%	0.00%	21	201	10.45%	-0.48	-1.29
Feb-02	0	3	0.00%	0.00%	24	171	14.04%	-0.69	-1.42
Mar-02	0	3	0.00%	0.00%	27	173	15.61%	-0.74	-1.45
Apr-02	0	1	0.00%	0.00%	37	241	15.35%	-0.42	-1.26
May-02	0	2	0.00%	0.00%	31	242	12.81%	-0.54	-1.33
Jun-02	0	3	0.00%	0.00%	23	208	11.06%	-0.61	-1.37



Checklist #14 - Resale - Business Repair

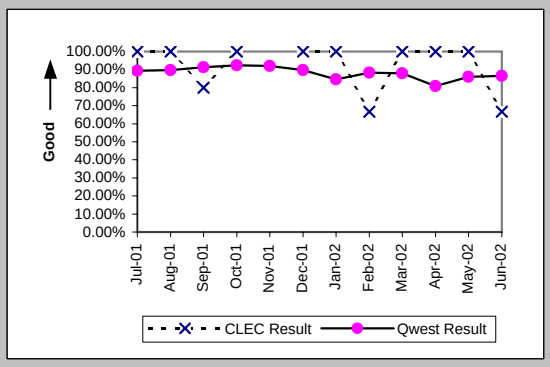
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	4	0.00%	0.00%	34	287	11.85%	-0.73	-1.44
Sep-01	0	4	0.00%	0.00%	37	238	15.55%	-0.85	-1.52
Oct-01	2	4	50.00%	50.00%	33	255	12.94%	1.7	0.03
Nov-01					13	152	8.55%		
Dec-01	0	2	0.00%	0.00%	18	119	15.13%	-0.59	-1.36
Jan-02	0	2	0.00%	0.00%	17	173	9.83%	-0.46	-1.28
Feb-02	0	2	0.00%	0.00%	23	155	14.84%	-0.59	-1.36
Mar-02	0	1	0.00%	0.00%	23	154	14.94%	-0.42	-1.25
Apr-02	0	1	0.00%	0.00%	33	213	15.49%	-0.43	-1.26
May-02	0	2	0.00%	0.00%	29	214	13.55%	-0.56	-1.34
Jun-02									



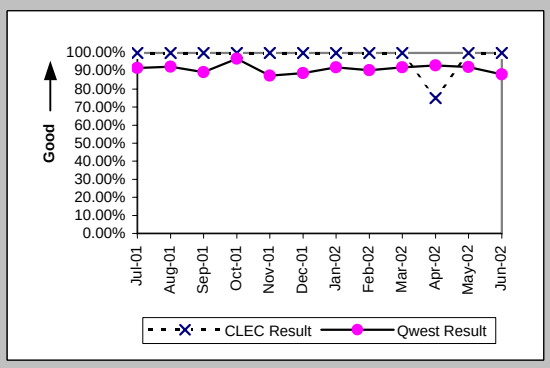
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	303	339	89.38%	-1.07	-1.65
Aug-01	5	5	100.00%	0.00%	313	349	89.68%	-0.75	-1.46
Sep-01	4	5	80.00%	40.00%	250	274	91.24%	0.76	-0.54
Oct-01	4	4	100.00%	0.00%	279	302	92.38%	-0.57	-1.35
Nov-01					160	174	91.95%		
Dec-01	2	2	100.00%	0.00%	130	145	89.66%	-0.48	-1.29
Jan-02	2	2	100.00%	0.00%	170	201	84.58%	-0.6	-1.37
Feb-02	2	3	66.67%	47.14%	151	171	88.30%	0.92	-0.44
Mar-02	3	3	100.00%	0.00%	152	173	87.86%	-0.64	-1.39
Apr-02	1	1	100.00%	0.00%	195	241	80.91%	-0.48	-1.29
May-02	2	2	100.00%	0.00%	208	242	85.95%	-0.57	-1.35
Jun-02	2	3	66.67%	47.14%	180	208	86.54%	0.82	-0.5



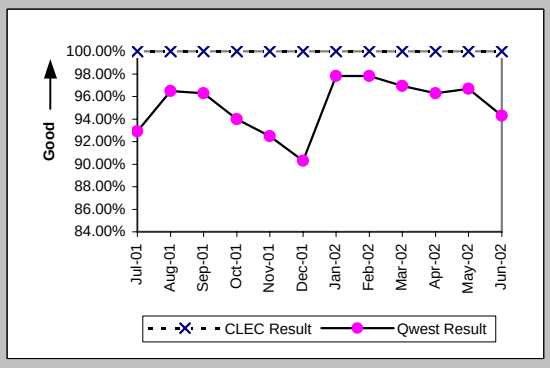
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	175	191	91.62%	-0.84	-1.51
Aug-01	8	8	100.00%	0.00%	170	184	92.39%	-0.79	-1.48
Sep-01	4	4	100.00%	0.00%	144	161	89.44%	-0.68	-1.41
Oct-01	4	4	100.00%	0.00%	118	122	96.72%	-0.36	-1.22
Nov-01	4	4	100.00%	0.00%	105	120	87.50%	-0.74	-1.45
Dec-01	3	3	100.00%	0.00%	87	98	88.78%	-0.61	-1.37
Jan-02	3	3	100.00%	0.00%	57	62	91.94%	-0.5	-1.3
Feb-02	1	1	100.00%	0.00%	95	105	90.48%	-0.32	-1.2
Mar-02	2	2	100.00%	0.00%	92	100	92.00%	-0.41	-1.25
Apr-02	3	4	75.00%	43.30%	107	115	93.04%	1.04	-0.37
May-02	8	8	100.00%	0.00%	71	77	92.21%	-0.78	-1.48
Jun-02	6	6	100.00%	0.00%	103	117	88.03%	-0.88	-1.54



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

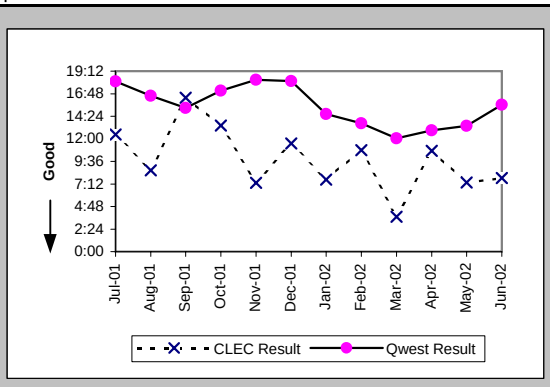
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	249	268	92.91%	-0.9	-1.55
Aug-01	8	8	100.00%	0.00%	246	255	96.47%	-0.53	-1.32
Sep-01	7	7	100.00%	0.00%	208	216	96.30%	-0.51	-1.31
Oct-01	7	7	100.00%	0.00%	172	183	93.99%	-0.66	-1.4
Nov-01	5	5	100.00%	0.00%	160	173	92.49%	-0.63	-1.38
Dec-01	6	6	100.00%	0.00%	121	134	90.30%	-0.79	-1.48
Jan-02	4	4	100.00%	0.00%	90	92	97.83%	-0.29	-1.18
Feb-02	2	2	100.00%	0.00%	134	137	97.81%	-0.21	-1.13
Mar-02	3	3	100.00%	0.00%	127	131	96.95%	-0.3	-1.18
Apr-02	4	4	100.00%	0.00%	156	162	96.30%	-0.39	-1.24
May-02	8	8	100.00%	0.00%	117	121	96.69%	-0.51	-1.31
Jun-02	7	7	100.00%	0.00%	165	175	94.29%	-0.64	-1.39



Checklist #14 - Resale - Business Repair

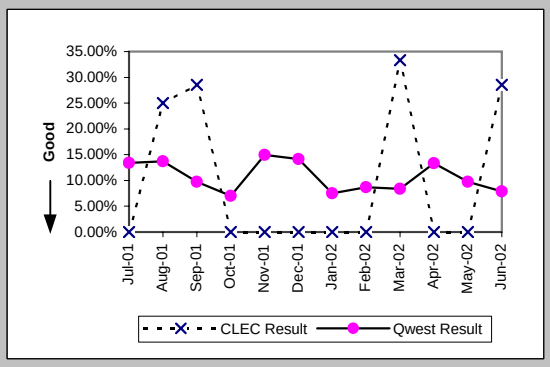
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	137:03	11	12:28	8:59	4849:51	268	18:06	-1.04	-1.63
Aug-01	69:07	8	8:38	6:38	4225:17	255	16:34	-1.45	-1.88
Sep-01	114:34	7	16:22	15:25	3303:26	216	15:18	0.33	-0.8
Oct-01	93:55	7	13:25	8:37	3135:19	183	17:08	-0.57	-1.35
Nov-01	36:41	5	7:20	5:58	3161:20	173	18:16	-1.45	-1.88
Dec-01	69:07	6	11:31	7:27	2430:18	134	18:08	-0.81	-1.49
Jan-02	30:41	4	7:40	7:40	1346:51	92	14:38	-0.81	-1.49
Feb-02	21:36	2	10:48	7:31	1873:01	137	13:40	-0.33	-1.2
Mar-02	11:07	3	3:42	0:45	1579:58	131	12:04	-0.79	-1.48
Apr-02	42:52	4	10:43	13:08	2090:54	162	12:54	-0.29	-1.18
May-02	58:57	8	7:22	8:39	1618:13	121	13:22	-1.33	-1.81
Jun-02	54:51	7	7:50	6:52	2733:23	175	15:37	-1.33	-1.81



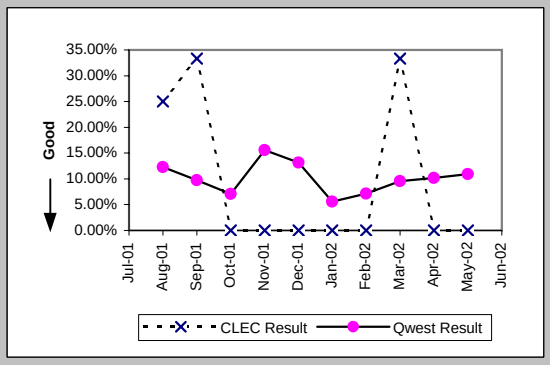
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	11	0.00%	0.00%	37	276	13.41%	-1.28	-1.78
Aug-01	2	8	25.00%	43.30%	36	263	13.69%	0.85	-0.48
Sep-01	2	7	28.57%	45.18%	21	216	9.72%	1.37	-0.17
Oct-01	0	8	0.00%	0.00%	13	186	6.99%	-0.76	-1.46
Nov-01	0	5	0.00%	0.00%	26	174	14.94%	-0.92	-1.56
Dec-01	0	6	0.00%	0.00%	19	134	14.18%	-0.97	-1.59
Jan-02	0	4	0.00%	0.00%	7	93	7.53%	-0.56	-1.34
Feb-02	0	2	0.00%	0.00%	12	138	8.70%	-0.43	-1.26
Mar-02	1	3	33.33%	47.14%	11	131	8.40%	1.12	-0.32
Apr-02	0	4	0.00%	0.00%	22	165	13.33%	-0.78	-1.47
May-02	0	8	0.00%	0.00%	12	123	9.76%	-0.9	-1.55
Jun-02	2	7	28.57%	45.18%	14	178	7.87%	1.56	-0.05



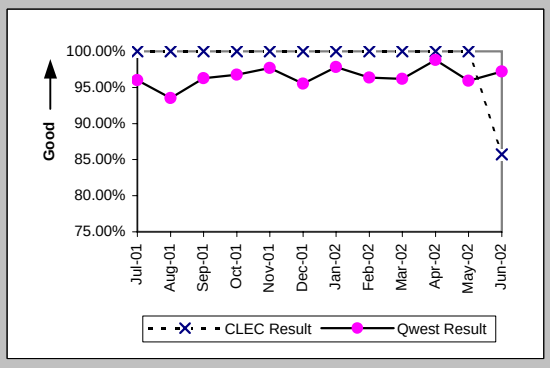
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	8	25.00%	43.30%	27	220	12.27%	0.98	-0.41
Sep-01	2	6	33.33%	47.14%	18	185	9.73%	1.53	-0.07
Oct-01	0	7	0.00%	0.00%	11	155	7.10%	-0.72	-1.43
Nov-01	0	3	0.00%	0.00%	22	141	15.60%	-0.74	-1.45
Dec-01	0	5	0.00%	0.00%	15	114	13.16%	-0.85	-1.52
Jan-02	0	3	0.00%	0.00%	4	72	5.56%	-0.41	-1.25
Feb-02	0	1	0.00%	0.00%	8	112	7.14%	-0.28	-1.17
Mar-02	1	3	33.33%	47.14%	11	115	9.57%	1.04	-0.37
Apr-02	0	4	0.00%	0.00%	15	147	10.20%	-0.67	-1.4
May-02	0	8	0.00%	0.00%	12	110	10.91%	-0.96	-1.58
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

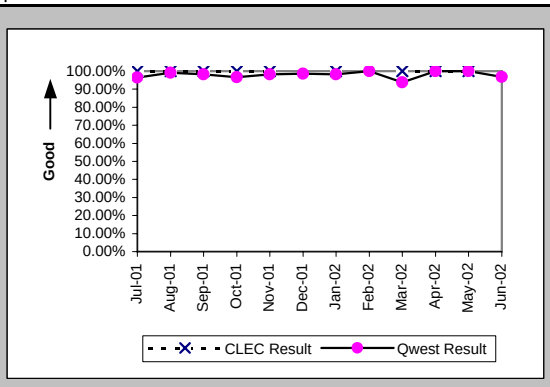
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	265	276	96.01%	-0.66	-1.4
Aug-01	8	8	100.00%	0.00%	246	263	93.54%	-0.73	-1.45
Sep-01	7	7	100.00%	0.00%	208	216	96.30%	-0.51	-1.31
Oct-01	8	8	100.00%	0.00%	180	186	96.77%	-0.51	-1.31
Nov-01	5	5	100.00%	0.00%	170	174	97.70%	-0.34	-1.21
Dec-01	6	6	100.00%	0.00%	128	134	95.52%	-0.52	-1.32
Jan-02	4	4	100.00%	0.00%	91	93	97.85%	-0.29	-1.18
Feb-02	2	2	100.00%	0.00%	133	138	96.38%	-0.27	-1.17
Mar-02	3	3	100.00%	0.00%	126	131	96.18%	-0.34	-1.21
Apr-02	4	4	100.00%	0.00%	163	165	98.79%	-0.22	-1.13
May-02	8	8	100.00%	0.00%	118	123	95.94%	-0.56	-1.34
Jun-02	6	7	85.71%	34.99%	173	178	97.19%	1.23	-0.25



Checklist #14 - Resale - Business Repair

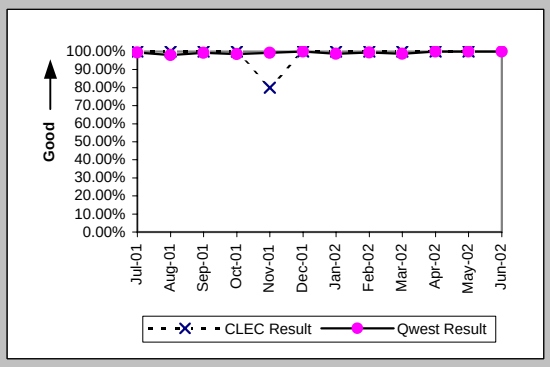
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	110	114	96.49%	-0.42	-1.25
Aug-01	2	2	100.00%	0.00%	114	115	99.13%	-0.13	-1.08
Sep-01	2	2	100.00%	0.00%	53	54	98.15%	-0.19	-1.12
Oct-01	2	2	100.00%	0.00%	58	60	96.67%	-0.26	-1.16
Nov-01	1	1	100.00%	0.00%	58	59	98.31%	-0.13	-1.08
Dec-01					70	71	98.59%		
Jan-02	2	2	100.00%	0.00%	58	59	98.31%	-0.18	-1.11
Feb-02					78	78	100.00%		
Mar-02	1	1	100.00%	0.00%	61	65	93.85%	-0.25	-1.15
Apr-02	1	1	100.00%	0.00%	74	74	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	119	119	100.00%	N/A	N/A
Jun-02					62	64	96.88%		



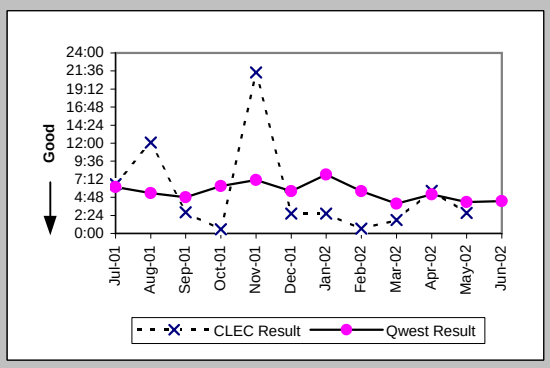
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	191	192	99.48%	-0.2	-1.12
Aug-01	6	6	100.00%	0.00%	196	200	98.00%	-0.34	-1.21
Sep-01	3	3	100.00%	0.00%	133	134	99.25%	-0.15	-1.09
Oct-01	4	4	100.00%	0.00%	141	143	98.60%	-0.23	-1.14
Nov-01	4	5	80.00%	40.00%	148	149	99.33%	1.92	0.17
Dec-01	2	2	100.00%	0.00%	166	166	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	166	168	98.81%	-0.32	-1.2
Feb-02	2	2	100.00%	0.00%	167	168	99.40%	-0.11	-1.07
Mar-02	2	2	100.00%	0.00%	151	153	98.69%	-0.16	-1.1
Apr-02	4	4	100.00%	0.00%	204	204	100.00%	N/A	N/A
May-02	7	7	100.00%	0.00%	215	215	100.00%	N/A	N/A
Jun-02					147	147	100.00%		



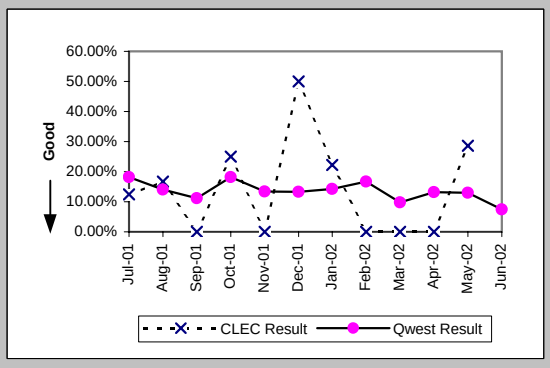
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	52:13	8	6:32	5:57	1183:15	192	6:10	0.37	-0.77
Aug-01	72:34	6	12:06	18:42	1070:03	200	5:21	1.28	-0.22
Sep-01	8:26	3	2:49	2:13	646:30	134	4:49	-0.41	-1.25
Oct-01	2:11	4	0:33	0:32	899:54	143	6:18	-0.96	-1.58
Nov-01	107:02	5	21:24	37:55	1060:57	149	7:07	2	0.21
Dec-01	5:18	2	2:39	2:21	932:13	166	5:37	-0.53	-1.32
Jan-02	23:45	9	2:38	4:48	1312:20	168	7:49	-0.83	-1.5
Feb-02	1:15	2	0:38	0:02	947:20	168	5:38	-0.51	-1.31
Mar-02	3:36	2	1:48	1:36	607:16	153	3:58	-0.31	-1.19
Apr-02	22:39	4	5:40	6:24	1059:26	204	5:12	0.19	-0.88
May-02	19:01	7	2:43	2:12	896:11	215	4:10	-0.71	-1.43
Jun-02					632:55	147	4:18		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

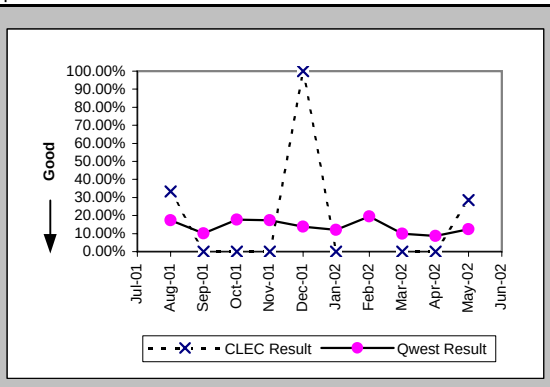
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	8	12.50%	33.07%	35	192	18.23%	-0.41	-1.25
Aug-01	1	6	16.67%	37.27%	28	200	14.00%	0.22	-0.87
Sep-01	0	3	0.00%	0.00%	15	134	11.19%	-0.61	-1.37
Oct-01	1	4	25.00%	43.30%	26	143	18.18%	0.34	-0.79
Nov-01	0	5	0.00%	0.00%	20	149	13.42%	-0.87	-1.53
Dec-01	1	2	50.00%	50.00%	22	166	13.25%	1.1	-0.33
Jan-02	2	9	22.22%	41.57%	24	168	14.29%	0.64	-0.61
Feb-02	0	2	0.00%	0.00%	28	168	16.67%	-0.63	-1.38
Mar-02	0	2	0.00%	0.00%	15	153	9.80%	-0.46	-1.28
Apr-02	0	4	0.00%	0.00%	27	204	13.24%	-0.77	-1.47
May-02	2	7	28.57%	45.18%	28	215	13.02%	1.07	-0.35
Jun-02					11	147	7.48%		



Checklist #14 - Resale - Business Repair

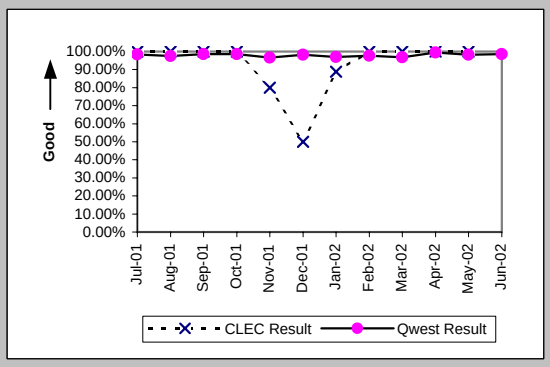
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	23	133	17.29%	0.62	-0.62
Sep-01	0	2	0.00%	0.00%	6	59	10.17%	-0.47	-1.28
Oct-01	0	1	0.00%	0.00%	14	79	17.72%	-0.46	-1.28
Nov-01	0	4	0.00%	0.00%	12	69	17.39%	-0.89	-1.54
Dec-01	1	1	100.00%	0.00%	10	72	13.89%	1.47	-0.11
Jan-02	0	4	0.00%	0.00%	10	83	12.05%	-0.72	-1.44
Feb-02					14	72	19.44%		
Mar-02	0	2	0.00%	0.00%	7	71	9.86%	-0.46	-1.28
Apr-02	0	2	0.00%	0.00%	8	93	8.60%	-0.43	-1.26
May-02	2	7	28.57%	45.18%	17	137	12.41%	1.1	-0.33
Jun-02									



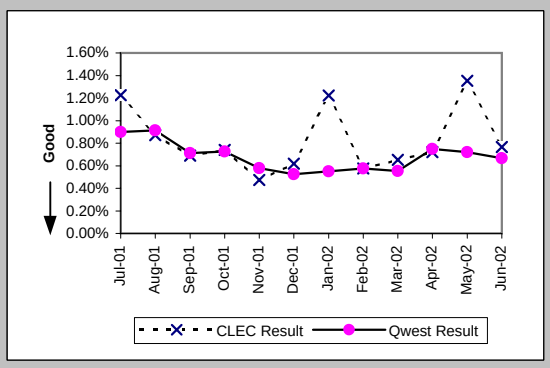
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	189	192	98.44%	-0.35	-1.21
Aug-01	6	6	100.00%	0.00%	195	200	97.50%	-0.39	-1.23
Sep-01	3	3	100.00%	0.00%	132	134	98.51%	-0.21	-1.13
Oct-01	4	4	100.00%	0.00%	141	143	98.60%	-0.23	-1.14
Nov-01	4	5	80.00%	40.00%	144	149	96.64%	1.32	-0.2
Dec-01	1	2	50.00%	50.00%	163	166	98.19%	2.03	0.24
Jan-02	8	9	88.89%	31.43%	163	168	97.02%	1.04	-0.37
Feb-02	2	2	100.00%	0.00%	164	168	97.62%	-0.22	-1.13
Mar-02	2	2	100.00%	0.00%	148	153	96.73%	-0.26	-1.16
Apr-02	4	4	100.00%	0.00%	203	204	99.51%	-0.14	-1.08
May-02	7	7	100.00%	0.00%	211	215	98.14%	-0.36	-1.22
Jun-02					145	147	98.64%		



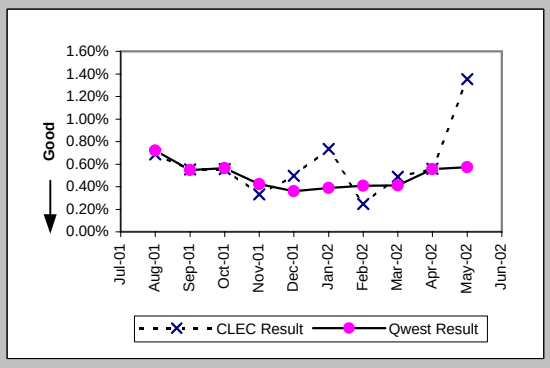
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	2366	1.23%	11.00%	807	89666	0.90%	1.66	0.01
Aug-01	19	2181	0.87%	9.29%	812	88912	0.91%	-0.2	-1.12
Sep-01	15	2172	0.69%	8.28%	624	87804	0.71%	-0.11	-1.07
Oct-01	16	2162	0.74%	8.57%	631	86768	0.73%	0.07	-0.96
Nov-01	10	2117	0.47%	6.86%	497	85794	0.58%	-0.64	-1.39
Dec-01	10	1615	0.62%	7.84%	445	84840	0.52%	0.52	-0.68
Jan-02	15	1226	1.22%	10.99%	462	84158	0.55%	3.17	0.93
Feb-02	7	1213	0.58%	7.57%	477	82738	0.58%	0	-1
Mar-02	8	1227	0.65%	8.05%	457	82506	0.55%	0.46	-0.72
Apr-02	9	1250	0.72%	8.45%	610	81363	0.75%	-0.12	-1.07
May-02	17	1257	1.35%	11.55%	580	80540	0.72%	2.63	0.6
Jun-02	10	1305	0.77%	8.72%	533	79960	0.67%	0.44	-0.73



Trouble Rate (Percent) (MR-8*) (Parity)

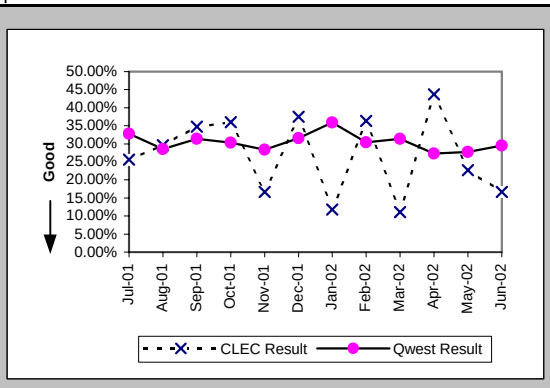
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	15	2181	0.69%	8.26%	640	88912	0.72%	-0.17	-1.11
Sep-01	12	2172	0.55%	7.41%	482	87804	0.55%	0.02	-0.99
Oct-01	12	2162	0.56%	7.43%	489	86768	0.56%	-0.05	-1.03
Nov-01	7	2117	0.33%	5.74%	362	85794	0.42%	-0.64	-1.39
Dec-01	8	1615	0.50%	7.02%	305	84840	0.36%	0.9	-0.45
Jan-02	9	1226	0.73%	8.54%	328	84158	0.39%	1.92	0.17
Feb-02	3	1213	0.25%	4.97%	339	82738	0.41%	-0.88	-1.53
Mar-02	6	1227	0.49%	6.98%	340	82506	0.41%	0.42	-0.75
Apr-02	7	1250	0.56%	7.46%	453	81363	0.56%	0.02	-0.99
May-02	17	1257	1.35%	11.55%	461	80540	0.57%	3.64	1.21
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

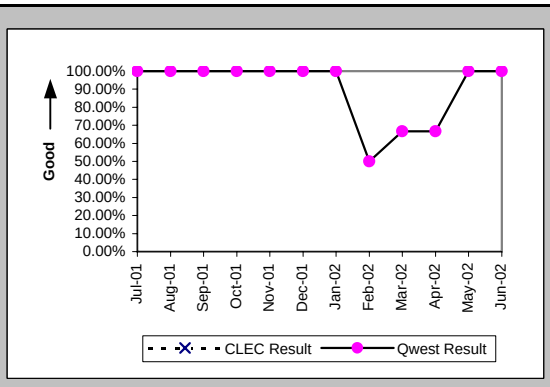
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	39	25.64%	43.67%	394	1201	32.81%	-0.94	-1.57
Aug-01	8	27	29.63%	45.66%	324	1136	28.52%	0.15	-0.91
Sep-01	8	23	34.78%	47.63%	285	909	31.35%	0.36	-0.78
Oct-01	9	25	36.00%	48.00%	274	905	30.28%	0.62	-0.62
Nov-01	2	12	16.67%	37.27%	197	694	28.39%	-0.89	-1.54
Dec-01	6	16	37.50%	48.41%	205	650	31.54%	0.51	-0.69
Jan-02	2	17	11.76%	32.22%	259	721	35.92%	-2.05	-2.25
Feb-02	4	11	36.36%	48.10%	208	685	30.37%	0.44	-0.74
Mar-02	1	9	11.11%	31.43%	209	666	31.38%	-1.3	-1.79
Apr-02	7	16	43.75%	49.61%	229	839	27.29%	1.4	-0.15
May-02	5	22	22.73%	41.91%	223	803	27.77%	-0.52	-1.32
Jun-02	2	12	16.67%	37.27%	223	756	29.50%	-0.97	-1.59



Checklist #14 - Resale - Centrex Installation

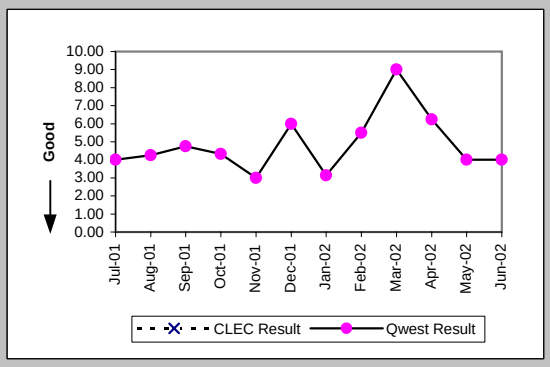
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					8	8	100.00%		
Sep-01					4	4	100.00%		
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02					7	7	100.00%		
Feb-02					1	2	50.00%		
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02					6	6	100.00%		
Jun-02					1	1	100.00%		



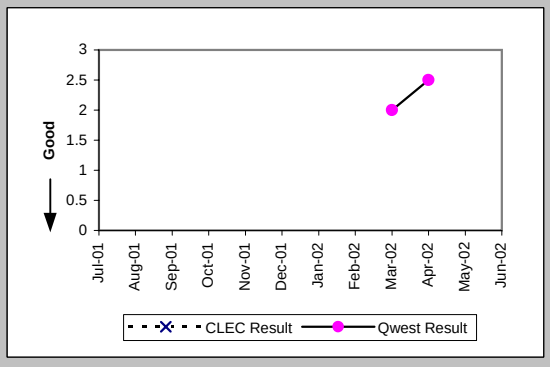
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	3	4.00		
Aug-01					34	8	4.25		
Sep-01					19	4	4.75		
Oct-01					13	3	4.33		
Nov-01					6	2	3.00		
Dec-01					6	1	6.00		
Jan-02					22	7	3.14		
Feb-02					11	2	5.50		
Mar-02					27	3	9.00		
Apr-02					25	4	6.25		
May-02					24	6	4.00		
Jun-02					4	1	4.00		



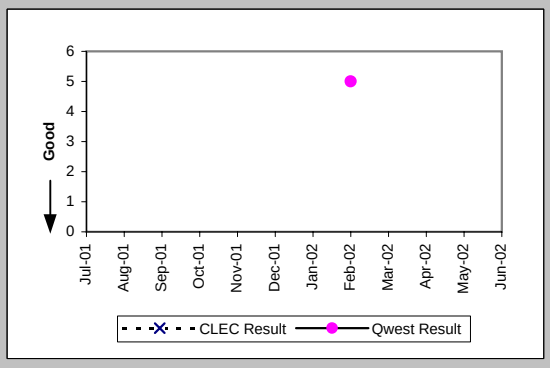
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					2	1	2.00		
Apr-02					5	2	2.50		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

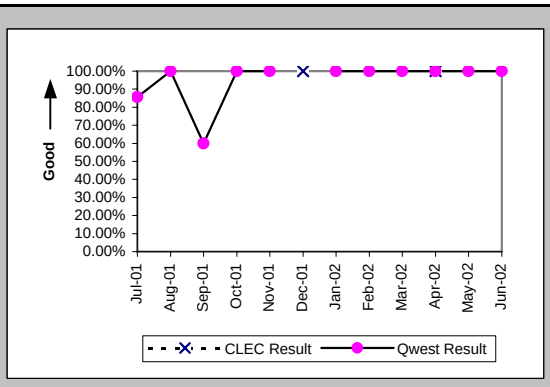
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

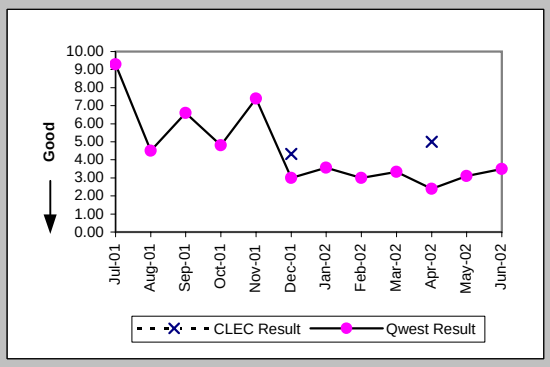
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					2	2	100.00%		
Sep-01					3	5	60.00%		
Oct-01					5	5	100.00%		
Nov-01					5	5	100.00%		
Dec-01	3	3	100.00%	0.00%					
Jan-02					6	6	100.00%		
Feb-02					1	1	100.00%		
Mar-02					3	3	100.00%		
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02					9	9	100.00%		
Jun-02					6	6	100.00%		



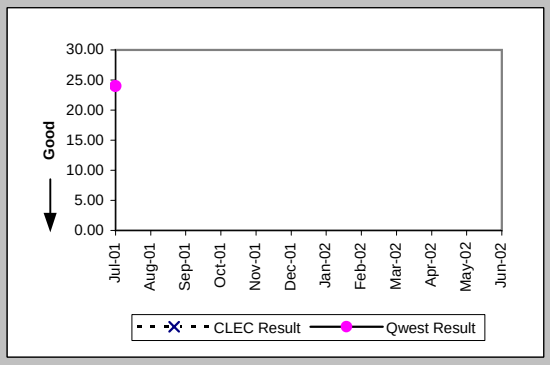
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	7	9.29		
Aug-01					9	2	4.50		
Sep-01					33	5	6.60		
Oct-01					24	5	4.80		
Nov-01					37	5	7.40		
Dec-01	13	3	4.33	4.04	3	1	3.00		
Jan-02					25	7	3.57		
Feb-02					3	1	3.00		
Mar-02					10	3	3.33		
Apr-02	5	1	5.00		12	5	2.40	1.24	-0.25
May-02					31	10	3.10		
Jun-02					21	6	3.50		



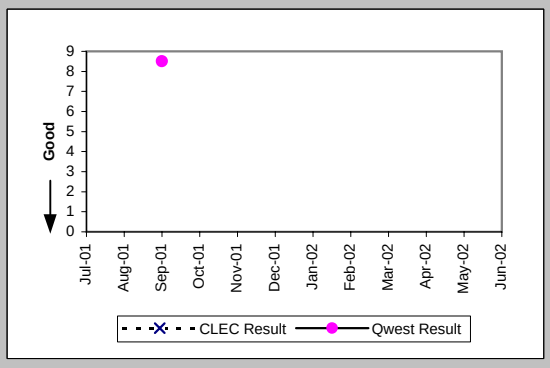
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	1	24.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

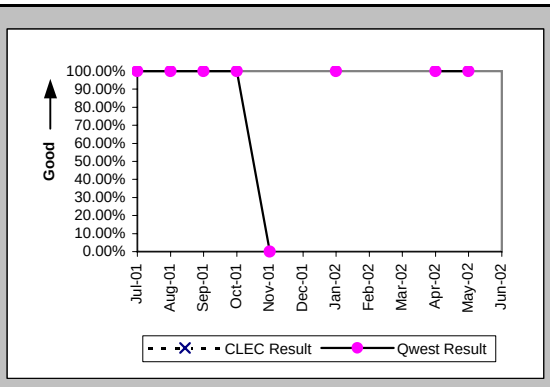
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					17	2	8.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

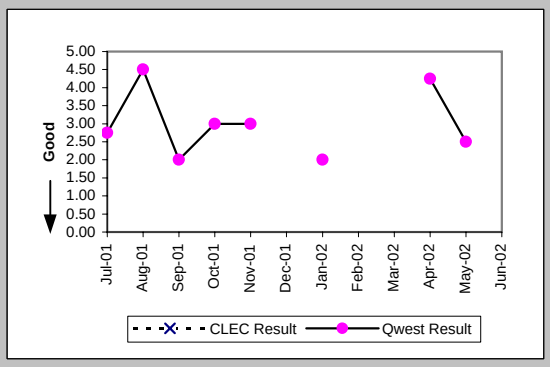
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		
Oct-01					1	1	100.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					3	3	100.00%		
Feb-02									
Mar-02									
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02									



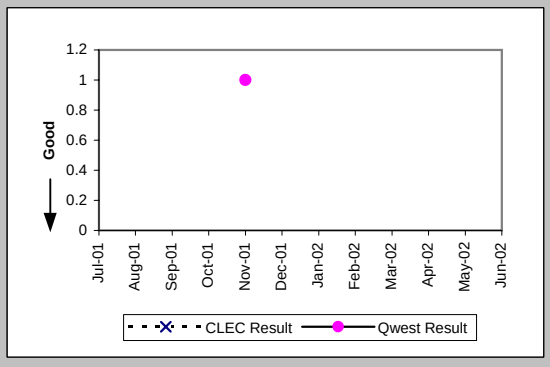
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	8	2.75		
Aug-01					18	4	4.50		
Sep-01					4	2	2.00		
Oct-01					3	1	3.00		
Nov-01					3	1	3.00		
Dec-01									
Jan-02					6	3	2.00		
Feb-02									
Mar-02									
Apr-02					17	4	4.25		
May-02					5	2	2.50		
Jun-02									



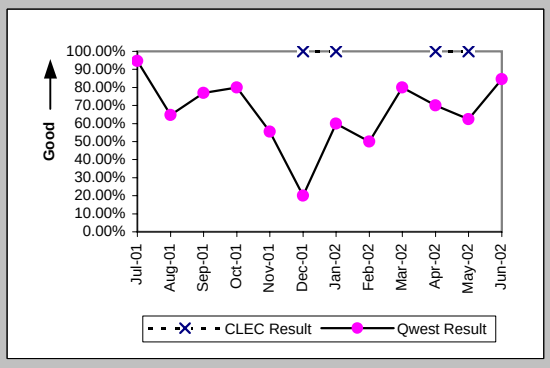
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

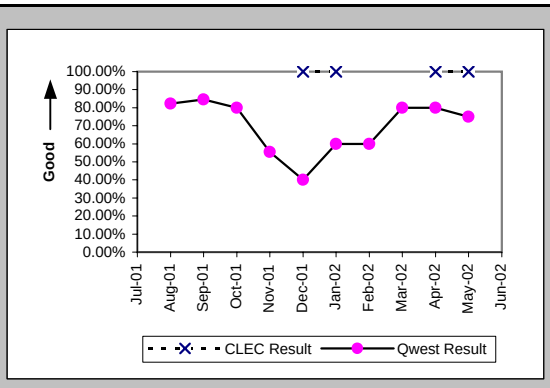
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					71	75	94.67%		
Aug-01					11	17	64.71%		
Sep-01					10	13	76.92%		
Oct-01					8	10	80.00%		
Nov-01					5	9	55.56%		
Dec-01	2	2	100.00%	0.00%	1	5	20.00%	-2.39	-2.45
Jan-02	2	2	100.00%	0.00%	6	10	60.00%	-1.05	-1.64
Feb-02					5	10	50.00%		
Mar-02					4	5	80.00%		
Apr-02	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.38
May-02	1	1	100.00%	0.00%	10	16	62.50%	-0.75	-1.46
Jun-02					11	13	84.62%		



Checklist #14 - Resale - Centrex Installation

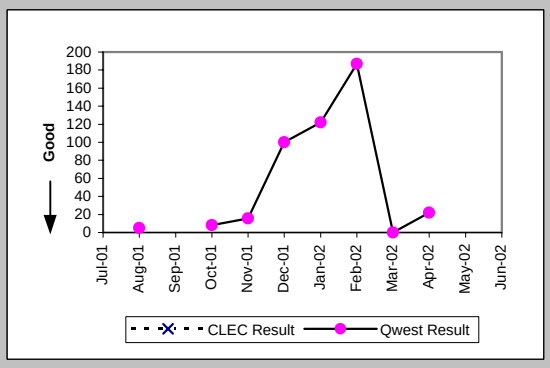
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	17	82.35%		
Sep-01					11	13	84.62%		
Oct-01					8	10	80.00%		
Nov-01					5	9	55.56%		
Dec-01	2	2	100.00%	0.00%	2	5	40.00%	-1.46	-1.89
Jan-02	2	2	100.00%	0.00%	6	10	60.00%	-1.05	-1.64
Feb-02					6	10	60.00%		
Mar-02					4	5	80.00%		
Apr-02	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
May-02	1	1	100.00%	0.00%	12	16	75.00%	-0.56	-1.34
Jun-02									



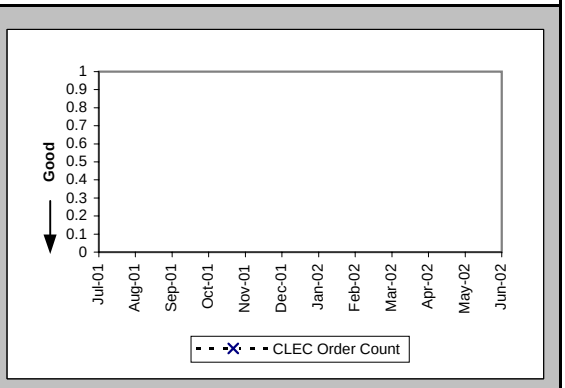
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1	5.00		
Sep-01									
Oct-01					16	2	8.00		
Nov-01					62	4	15.50		
Dec-01					200	2	100.00		
Jan-02					244	2	122.00		
Feb-02					187	1	187.00		
Mar-02					0	1	0.00		
Apr-02					22	1	22.00		
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

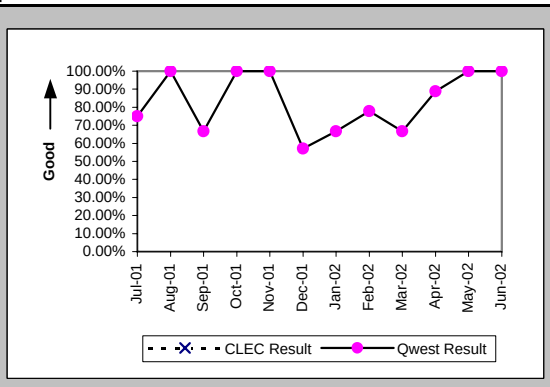
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

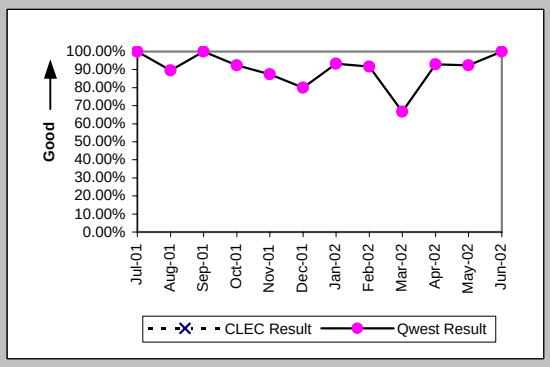
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					10	10	100.00%		
Sep-01					6	9	66.67%		
Oct-01					7	7	100.00%		
Nov-01					2	2	100.00%		
Dec-01					4	7	57.14%		
Jan-02					6	9	66.67%		
Feb-02					7	9	77.78%		
Mar-02					2	3	66.67%		
Apr-02					8	9	88.89%		
May-02					9	9	100.00%		
Jun-02					7	7	100.00%		



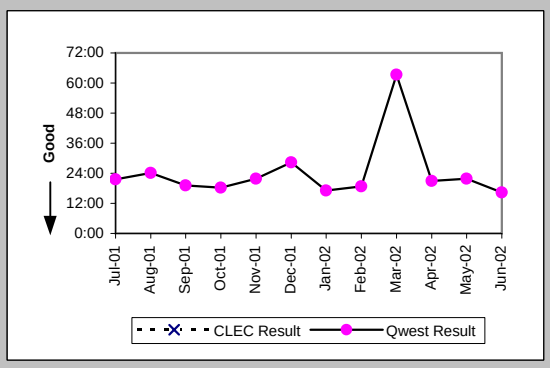
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					17	19	89.47%		
Sep-01					11	11	100.00%		
Oct-01					12	13	92.31%		
Nov-01					7	8	87.50%		
Dec-01					8	10	80.00%		
Jan-02					14	15	93.33%		
Feb-02					11	12	91.67%		
Mar-02					4	6	66.67%		
Apr-02					13	14	92.86%		
May-02					12	13	92.31%		
Jun-02					9	9	100.00%		



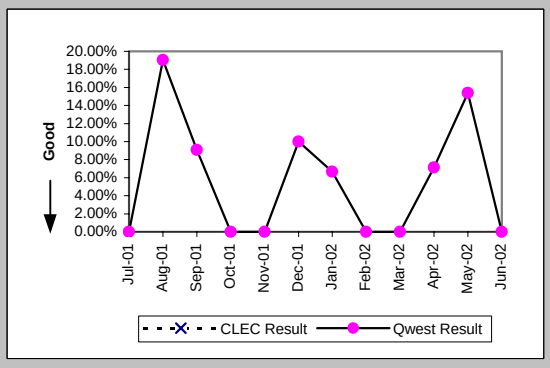
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150:36	7	21:31		
Aug-01					458:07	19	24:07		
Sep-01					210:12	11	19:07		
Oct-01					237:06	13	18:14		
Nov-01					174:42	8	21:50		
Dec-01					282:49	10	28:17		
Jan-02					255:55	15	17:04		
Feb-02					225:12	12	18:46		
Mar-02					379:51	6	63:18		
Apr-02					292:29	14	20:53		
May-02					283:36	13	21:49		
Jun-02					146:43	9	16:18		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

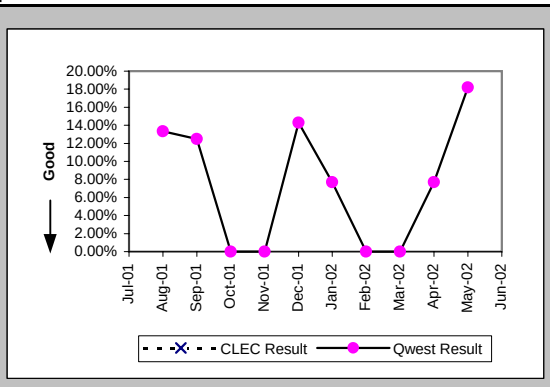
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	7	0.00%		
Aug-01					4	21	19.05%		
Sep-01					1	11	9.09%		
Oct-01					0	13	0.00%		
Nov-01					0	8	0.00%		
Dec-01					1	10	10.00%		
Jan-02					1	15	6.67%		
Feb-02					0	12	0.00%		
Mar-02					0	6	0.00%		
Apr-02					1	14	7.14%		
May-02					2	13	15.38%		
Jun-02					0	9	0.00%		



Checklist #14 - Resale - Centrex Repair

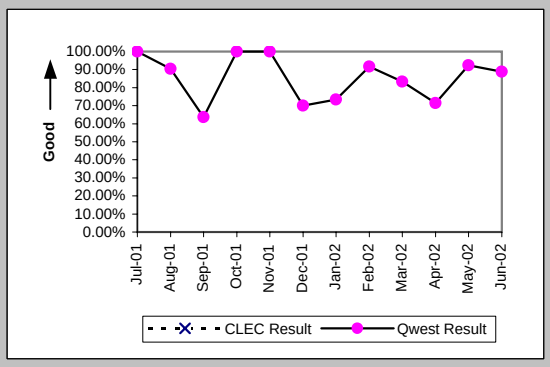
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	15	13.33%		
Sep-01					1	8	12.50%		
Oct-01					0	10	0.00%		
Nov-01					0	4	0.00%		
Dec-01					1	7	14.29%		
Jan-02					1	13	7.69%		
Feb-02					0	9	0.00%		
Mar-02					0	4	0.00%		
Apr-02					1	13	7.69%		
May-02					2	11	18.18%		
Jun-02									



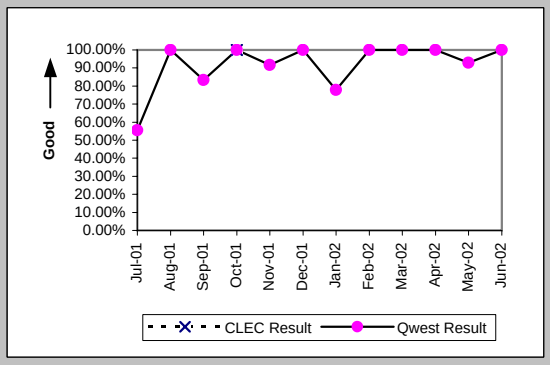
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					19	21	90.48%		
Sep-01					7	11	63.64%		
Oct-01					13	13	100.00%		
Nov-01					8	8	100.00%		
Dec-01					7	10	70.00%		
Jan-02					11	15	73.33%		
Feb-02					11	12	91.67%		
Mar-02					5	6	83.33%		
Apr-02					10	14	71.43%		
May-02					12	13	92.31%		
Jun-02					8	9	88.89%		



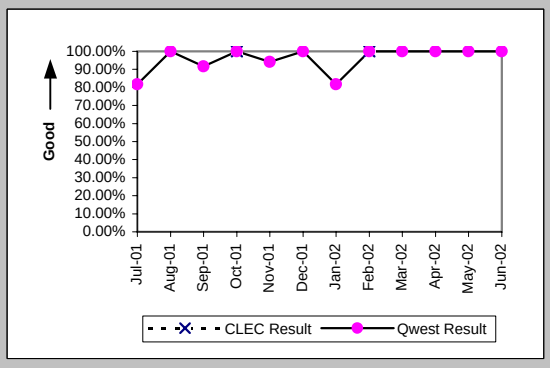
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	18	55.56%		
Aug-01					18	18	100.00%		
Sep-01					5	6	83.33%		
Oct-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01					11	12	91.67%		
Dec-01					7	7	100.00%		
Jan-02					7	9	77.78%		
Feb-02					8	8	100.00%		
Mar-02					11	11	100.00%		
Apr-02					3	3	100.00%		
May-02					13	14	92.86%		
Jun-02					9	9	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

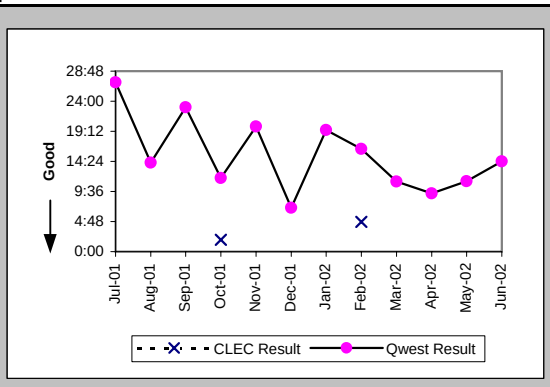
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	22	81.82%		
Aug-01					20	20	100.00%		
Sep-01					11	12	91.67%		
Oct-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01					16	17	94.12%		
Dec-01					9	9	100.00%		
Jan-02					9	11	81.82%		
Feb-02	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02					13	13	100.00%		
Apr-02					3	3	100.00%		
May-02					18	18	100.00%		
Jun-02					13	13	100.00%		



Checklist #14 - Resale - Centrex Repair

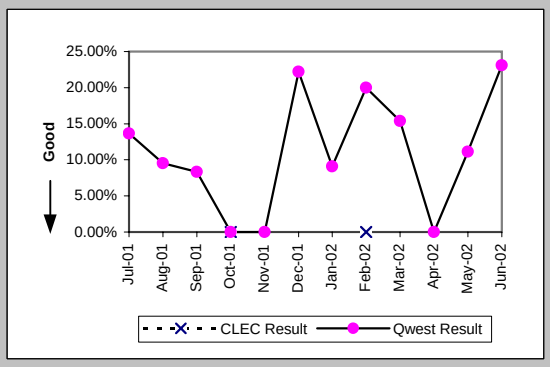
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					594:47	22	27:02		
Aug-01					283:48	20	14:11		
Sep-01					276:13	12	23:01		
Oct-01	1:54	1	1:54		140:49	12	11:44	-1.07	-1.65
Nov-01					339:51	17	19:59		
Dec-01					62:58	9	7:00		
Jan-02					213:14	11	19:23		
Feb-02	4:44	1	4:44		163:40	10	16:22	-0.79	-1.48
Mar-02					145:22	13	11:11		
Apr-02					27:54	3	9:18		
May-02					202:24	18	11:15		
Jun-02					187:17	13	14:24		



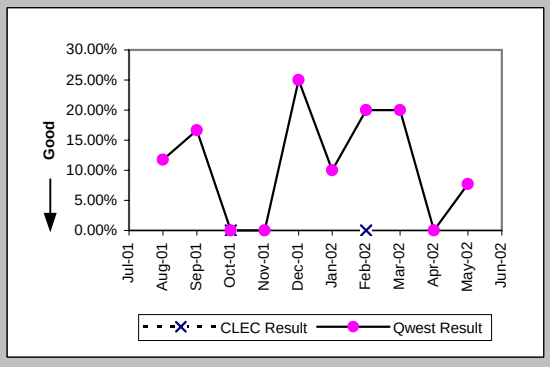
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	22	13.64%		
Aug-01					2	21	9.52%		
Sep-01					1	12	8.33%		
Oct-01	0	1	0.00%	0.00%	0	12	0.00%	N/A	N/A
Nov-01					0	17	0.00%		
Dec-01					2	9	22.22%		
Jan-02					1	11	9.09%		
Feb-02	0	1	0.00%	0.00%	2	10	20.00%	-0.48	-1.29
Mar-02					2	13	15.38%		
Apr-02					0	3	0.00%		
May-02					2	18	11.11%		
Jun-02					3	13	23.08%		



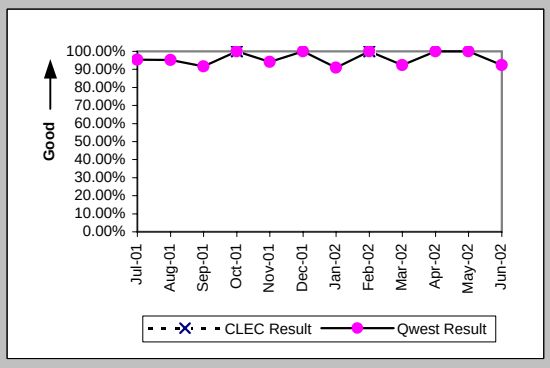
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	17	11.76%		
Sep-01					1	6	16.67%		
Oct-01	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
Nov-01					0	11	0.00%		
Dec-01					2	8	25.00%		
Jan-02					1	10	10.00%		
Feb-02	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Mar-02					2	10	20.00%		
Apr-02					0	2	0.00%		
May-02					1	13	7.69%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

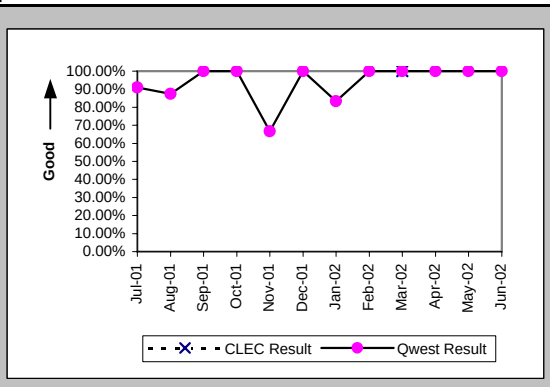
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	22	95.45%		
Aug-01					20	21	95.24%		
Sep-01					11	12	91.67%		
Oct-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Nov-01					16	17	94.12%		
Dec-01					8	8	100.00%		
Jan-02					10	11	90.91%		
Feb-02	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02					12	13	92.31%		
Apr-02					3	3	100.00%		
May-02					18	18	100.00%		
Jun-02					12	13	92.31%		



Checklist #14 - Resale - Centrex Repair

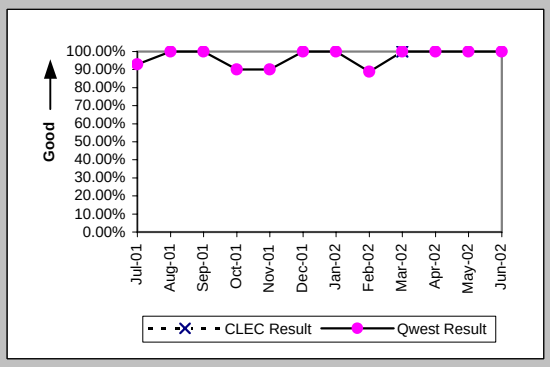
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	11	90.91%		
Aug-01					7	8	87.50%		
Sep-01					2	2	100.00%		
Oct-01					4	4	100.00%		
Nov-01					2	3	66.67%		
Dec-01					5	5	100.00%		
Jan-02					5	6	83.33%		
Feb-02					8	8	100.00%		
Mar-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02					4	4	100.00%		
May-02					10	10	100.00%		
Jun-02					3	3	100.00%		



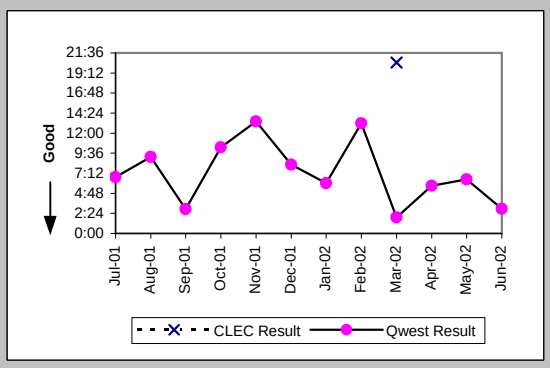
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	14	92.86%		
Aug-01					14	14	100.00%		
Sep-01					6	6	100.00%		
Oct-01					9	10	90.00%		
Nov-01					9	10	90.00%		
Dec-01					16	16	100.00%		
Jan-02					12	12	100.00%		
Feb-02					16	18	88.89%		
Mar-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-02					21	21	100.00%		
May-02					16	16	100.00%		
Jun-02					9	9	100.00%		



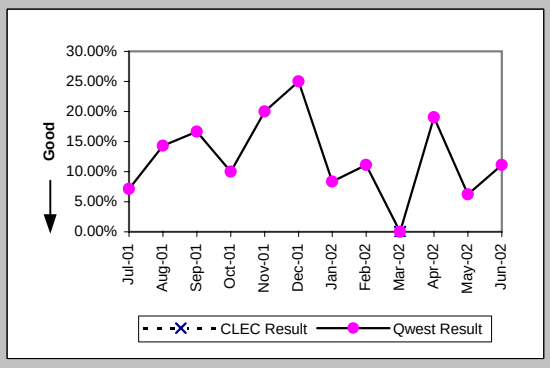
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					94:26	14	6:45		
Aug-01					128:05	14	9:09		
Sep-01					17:22	6	2:54		
Oct-01					102:50	10	10:17		
Nov-01					134:10	10	13:25		
Dec-01					131:37	16	8:14		
Jan-02					72:03	12	6:00		
Feb-02					236:56	18	13:10		
Mar-02	20:26	1	20:26		13:27	7	1:55	1.43	-0.13
Apr-02					119:40	21	5:42		
May-02					103:25	16	6:28		
Jun-02					26:34	9	2:57		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

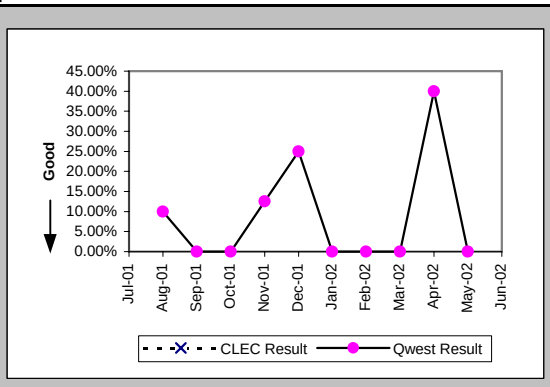
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	14	7.14%		
Aug-01					2	14	14.29%		
Sep-01					1	6	16.67%		
Oct-01					1	10	10.00%		
Nov-01					2	10	20.00%		
Dec-01					4	16	25.00%		
Jan-02					1	12	8.33%		
Feb-02					2	18	11.11%		
Mar-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Apr-02					4	21	19.05%		
May-02					1	16	6.25%		
Jun-02					1	9	11.11%		



Checklist #14 - Resale - Centrex Repair

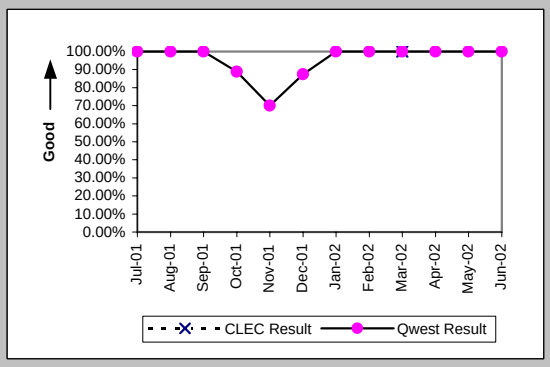
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	10	10.00%		
Sep-01					0	3	0.00%		
Oct-01					0	3	0.00%		
Nov-01					1	8	12.50%		
Dec-01					3	12	25.00%		
Jan-02					0	4	0.00%		
Feb-02					0	8	0.00%		
Mar-02					0	3	0.00%		
Apr-02					4	10	40.00%		
May-02					0	8	0.00%		
Jun-02									



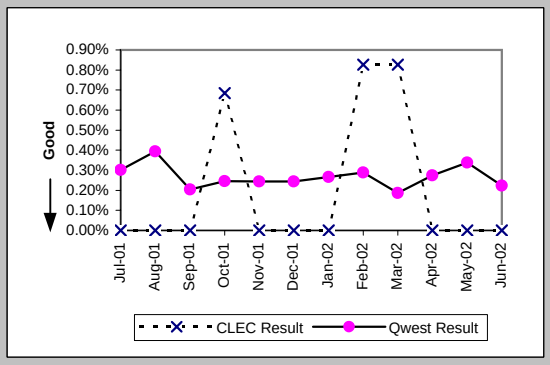
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					14	14	100.00%		
Sep-01					6	6	100.00%		
Oct-01					8	9	88.89%		
Nov-01					7	10	70.00%		
Dec-01					14	16	87.50%		
Jan-02					12	12	100.00%		
Feb-02					18	18	100.00%		
Mar-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-02					21	21	100.00%		
May-02					16	16	100.00%		
Jun-02					9	9	100.00%		



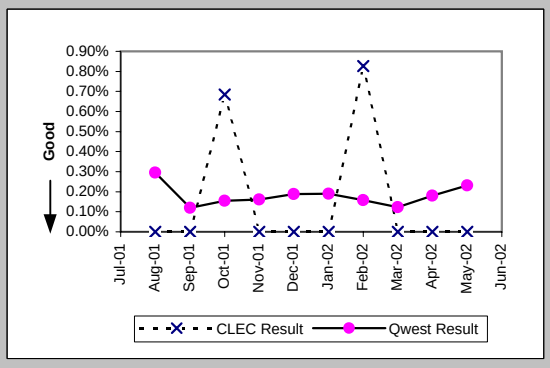
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	151	0.00%	0.00%	43	14240	0.30%	-0.67	-1.41
Aug-01	0	146	0.00%	0.00%	56	14220	0.39%	-0.76	-1.46
Sep-01	0	146	0.00%	0.00%	29	14204	0.20%	-0.54	-1.33
Oct-01	1	146	0.68%	8.25%	35	14251	0.25%	0.92	-0.44
Nov-01	0	146	0.00%	0.00%	35	14307	0.24%	-0.6	-1.36
Dec-01	0	120	0.00%	0.00%	35	14339	0.24%	-0.54	-1.33
Jan-02	0	121	0.00%	0.00%	38	14238	0.27%	-0.57	-1.34
Feb-02	1	121	0.83%	9.05%	40	13879	0.29%	0.94	-0.43
Mar-02	1	121	0.83%	9.05%	26	13888	0.19%	1.2	-0.27
Apr-02	0	121	0.00%	0.00%	38	13882	0.27%	-0.57	-1.35
May-02	0	122	0.00%	0.00%	47	13877	0.34%	-0.64	-1.39
Jun-02	0	122	0.00%	0.00%	31	13908	0.22%	-0.52	-1.32



Trouble Rate (Percent) (MR-8*) (Parity)

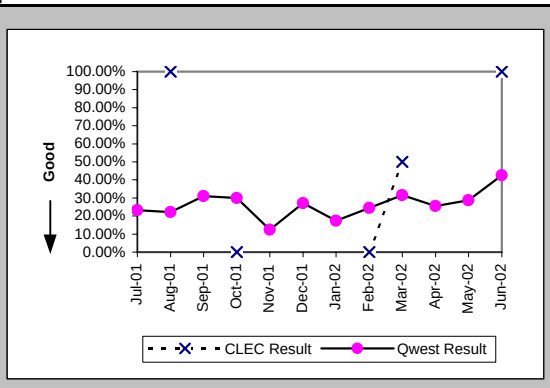
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	146	0.00%	0.00%	42	14220	0.30%	-0.65	-1.4
Sep-01	0	146	0.00%	0.00%	17	14204	0.12%	-0.42	-1.25
Oct-01	1	146	0.68%	8.25%	22	14251	0.15%	1.2	-0.27
Nov-01	0	146	0.00%	0.00%	23	14307	0.16%	-0.48	-1.29
Dec-01	0	120	0.00%	0.00%	27	14339	0.19%	-0.47	-1.29
Jan-02	0	121	0.00%	0.00%	27	14238	0.19%	-0.48	-1.29
Feb-02	1	121	0.83%	9.05%	22	13879	0.16%	1.3	-0.21
Mar-02	0	121	0.00%	0.00%	17	13888	0.12%	-0.38	-1.23
Apr-02	0	121	0.00%	0.00%	25	13882	0.18%	-0.47	-1.28
May-02	0	122	0.00%	0.00%	32	13877	0.23%	-0.53	-1.32
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

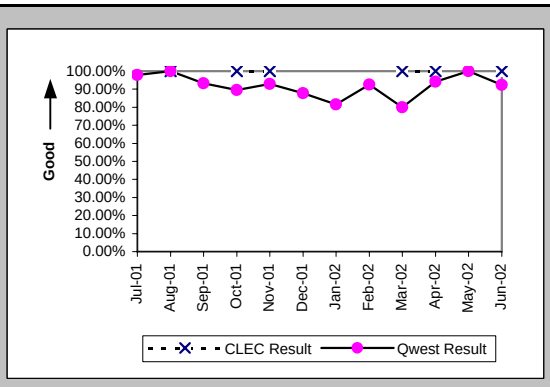
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	56	23.21%		
Aug-01	1	1	100.00%	0.00%	16	72	22.22%	1.22	-0.26
Sep-01					13	42	30.95%		
Oct-01	0	1	0.00%	0.00%	15	50	30.00%	-0.65	-1.39
Nov-01					5	40	12.50%		
Dec-01					13	48	27.08%		
Jan-02					8	46	17.39%		
Feb-02	0	1	0.00%	0.00%	13	53	24.53%	-0.56	-1.34
Mar-02	1	2	50.00%	50.00%	12	38	31.58%	0.42	-0.75
Apr-02					13	51	25.49%		
May-02					19	66	28.79%		
Jun-02	1	1	100.00%	0.00%	23	54	42.59%	0.79	-0.52



Checklist #14 - Resale - Centrex 21 Installation

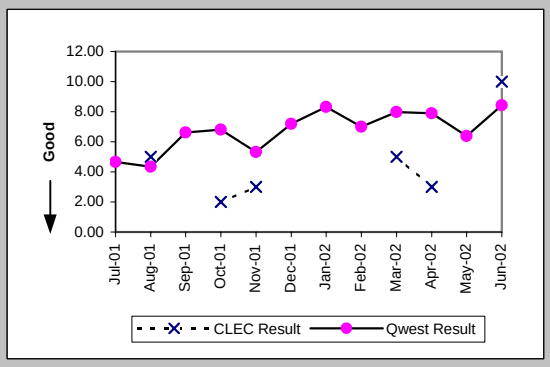
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	47	97.87%		
Aug-01	1	1	100.00%	0.00%	59	59	100.00%	N/A	N/A
Sep-01					41	44	93.18%		
Oct-01	1	1	100.00%	0.00%	43	48	89.58%	-0.34	-1.21
Nov-01	1	1	100.00%	0.00%	39	42	92.86%	-0.27	-1.17
Dec-01					36	41	87.80%		
Jan-02					44	54	81.48%		
Feb-02					50	54	92.59%		
Mar-02	1	1	100.00%	0.00%	44	55	80.00%	-0.5	-1.3
Apr-02	1	1	100.00%	0.00%	32	34	94.12%	-0.25	-1.15
May-02					34	34	100.00%		
Jun-02	1	1	100.00%	0.00%	24	26	92.31%	-0.28	-1.17



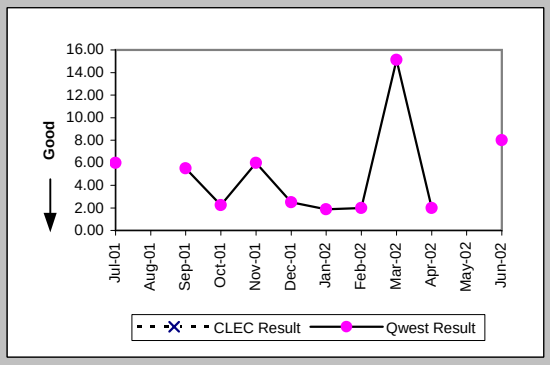
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					228	49	4.65		
Aug-01	5	1	5.00		269	62	4.34	0.57	-0.65
Sep-01					298	45	6.62		
Oct-01	2	1	2.00		340	50	6.80	-0.54	-1.33
Nov-01	3	1	3.00		223	42	5.31	-0.52	-1.32
Dec-01					302	42	7.19		
Jan-02					466	56	8.32		
Feb-02					392	56	7.00		
Mar-02	5	1	5.00		447	56	7.98	-0.31	-1.19
Apr-02	3	1	3.00		276	35	7.89	-0.48	-1.29
May-02					217	34	6.38		
Jun-02	10	1	10.00		236	28	8.43	0.62	-0.62



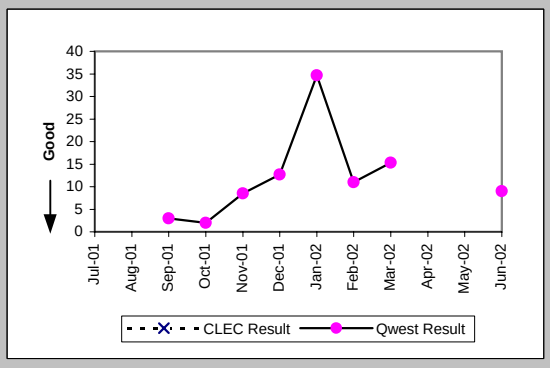
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01									
Sep-01					11	2	5.50		
Oct-01					9	4	2.25		
Nov-01					6	1	6.00		
Dec-01					5	2	2.50		
Jan-02					13	7	1.86		
Feb-02					4	2	2.00		
Mar-02					121	8	15.12		
Apr-02					4	2	2.00		
May-02									
Jun-02					16	2	8.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

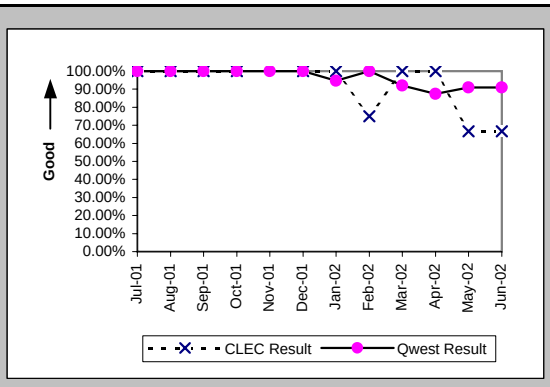
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					3	1	3.00		
Oct-01					4	2	2.00		
Nov-01					17	2	8.50		
Dec-01					38	3	12.67		
Jan-02					104	3	34.67		
Feb-02					22	2	11.00		
Mar-02					46	3	15.33		
Apr-02									
May-02									
Jun-02					9	1	9.00		



Checklist #14 - Resale - Centrex 21 Installation

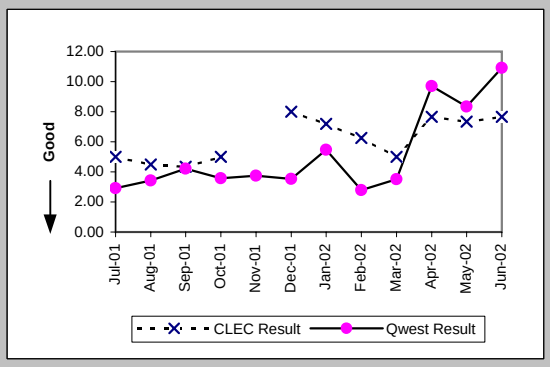
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Sep-01	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	5	5	100.00%	0.00%	14	14	100.00%	N/A	N/A
Nov-01					12	12	100.00%		
Dec-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	18	19	94.74%	-0.47	-1.29
Feb-02	3	4	75.00%	43.30%	14	14	100.00%	N/A	-0.22
Mar-02	1	1	100.00%	0.00%	23	25	92.00%	-0.29	-1.18
Apr-02	3	3	100.00%	0.00%	21	24	87.50%	-0.62	-1.38
May-02	2	3	66.67%	47.14%	10	11	90.91%	0.78	-0.53
Jun-02	2	3	66.67%	47.14%	10	11	90.91%	0.78	-0.53



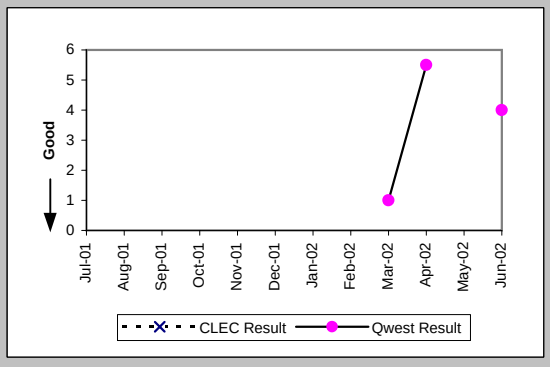
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		35	12	2.92	0.89	-0.46
Aug-01	9	2	4.50	0.71	48	14	3.43	1.22	-0.26
Sep-01	13	3	4.33	1.15	59	14	4.21	0.53	-0.68
Oct-01	25	5	5.00	0.00	50	14	3.57	1.26	-0.23
Nov-01					45	12	3.75		
Dec-01	16	2	8.00	4.24	53	15	3.53	1.9	0.15
Jan-02	36	5	7.20	4.38	104	19	5.47	0.71	-0.57
Feb-02	25	4	6.25	2.50	39	14	2.79	3.09	0.88
Mar-02	5	1	5.00		88	25	3.52	1.33	-0.19
Apr-02	23	3	7.67	6.43	233	24	9.71	-0.29	-1.18
May-02	22	3	7.33	4.04	100	12	8.33	-0.11	-1.07
Jun-02	23	3	7.67	4.62	120	11	10.91	-0.36	-1.22



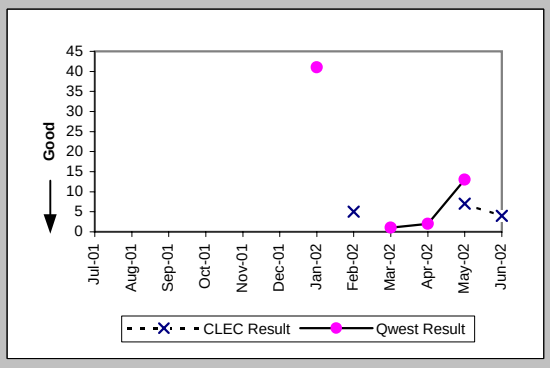
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	1.00		
Apr-02					11	2	5.50		
May-02									
Jun-02					4	1	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

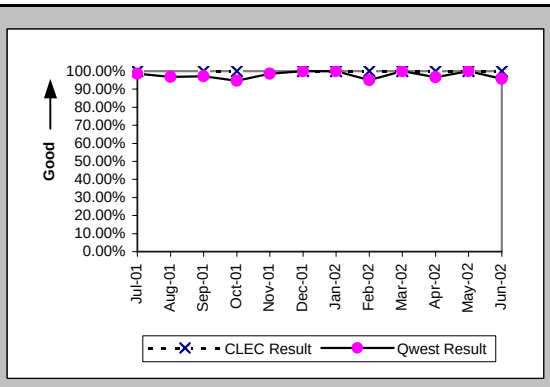
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					41	1	41.00		
Feb-02	5	1	5.00						
Mar-02					1	1	1.00		
Apr-02					2	1	2.00		
May-02	7	1	7.00		13	1	13.00		
Jun-02	4	1	4.00						



Checklist #14 - Resale - Centrex 21 Installation

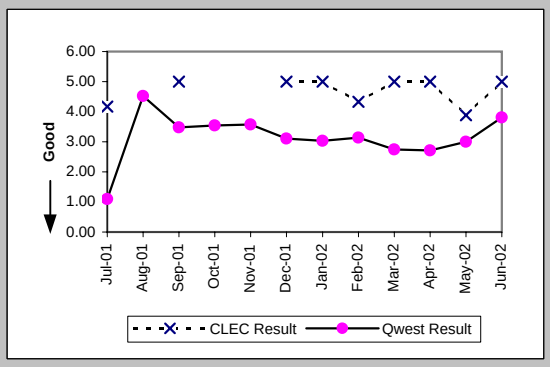
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	212	215	98.60%	-0.29	-1.17
Aug-01					59	61	96.72%		
Sep-01	1	1	100.00%	0.00%	69	71	97.18%	-0.17	-1.1
Oct-01	5	5	100.00%	0.00%	53	56	94.64%	-0.51	-1.31
Nov-01					71	72	98.61%		
Dec-01	11	11	100.00%	0.00%	58	58	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	46	46	100.00%	N/A	N/A
Feb-02	13	13	100.00%	0.00%	38	40	95.00%	-0.72	-1.44
Mar-02	23	23	100.00%	0.00%	24	24	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	28	29	96.55%	-0.42	-1.26
May-02	10	10	100.00%	0.00%	24	24	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	23	24	95.83%	-0.34	-1.21



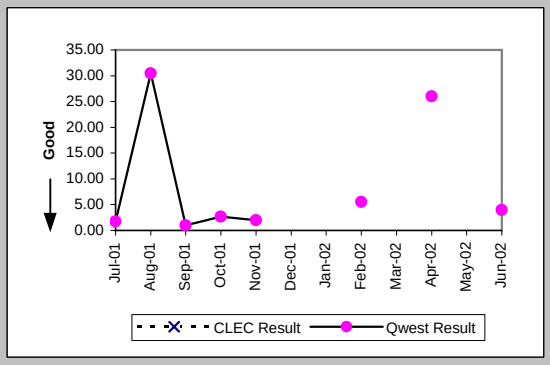
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	6	4.17	0.75	220	200	1.10	3.72	1.26
Aug-01					226	50	4.52		
Sep-01	5	1	5.00		80	23	3.48	0.02	-0.99
Oct-01					131	37	3.54		
Nov-01					200	56	3.57		
Dec-01	55	11	5.00	0.00	118	38	3.11	3.72	1.26
Jan-02	35	7	5.00	0.00	94	31	3.03	0.95	-0.42
Feb-02	26	6	4.33	1.63	91	29	3.14	2.65	0.61
Mar-02	75	15	5.00	0.00	52	19	2.74	3.72	1.26
Apr-02	5	1	5.00		57	21	2.71	1.13	-0.31
May-02	31	8	3.88	1.81	54	18	3.00	1.94	0.18
Jun-02	15	3	5.00	0.00	80	21	3.81	0.99	-0.4



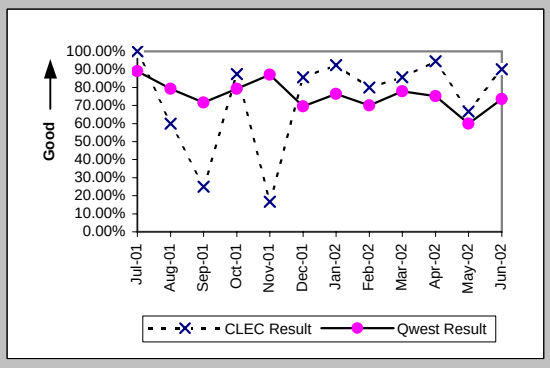
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	4	1.75		
Aug-01					61	2	30.50		
Sep-01					2	2	1.00		
Oct-01					8	3	2.67		
Nov-01					2	1	2.00		
Dec-01									
Jan-02									
Feb-02					11	2	5.50		
Mar-02									
Apr-02					26	1	26.00		
May-02									
Jun-02					4	1	4.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

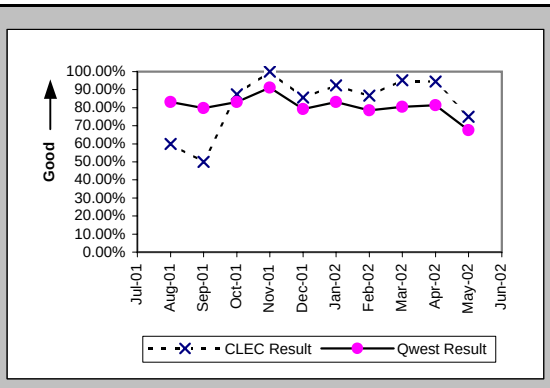
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	250	281	88.97%	-1.09	-1.67
Aug-01	3	5	60.00%	48.99%	165	208	79.33%	0.95	-0.42
Sep-01	1	4	25.00%	43.30%	96	134	71.64%	1.78	0.08
Oct-01	7	8	87.50%	33.07%	99	125	79.20%	-0.56	-1.34
Nov-01	1	6	16.67%	37.27%	107	123	86.99%	3.65	1.22
Dec-01	6	7	85.71%	34.99%	84	121	69.42%	-0.91	-1.55
Jan-02	12	13	92.31%	26.65%	91	119	76.47%	-1.28	-1.78
Feb-02	12	15	80.00%	40.00%	82	117	70.09%	-0.79	-1.48
Mar-02	18	21	85.71%	34.99%	84	108	77.78%	-0.8	-1.49
Apr-02	17	18	94.44%	22.91%	73	97	75.26%	-1.73	-2.05
May-02	8	12	66.67%	47.14%	48	80	60.00%	-0.44	-1.27
Jun-02	9	10	90.00%	30.00%	50	68	73.53%	-1.1	-1.67



Checklist #14 - Resale - Centrex 21 Installation

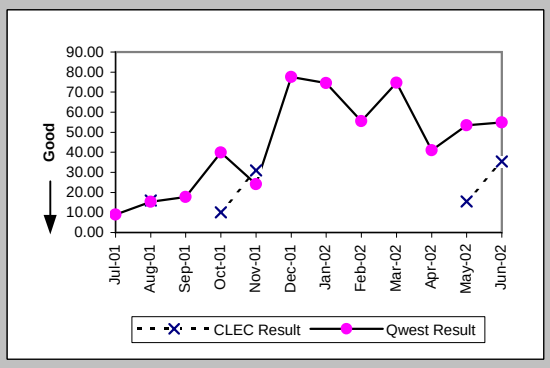
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	5	60.00%	48.99%	173	208	83.17%	1.18	-0.28
Sep-01	2	4	50.00%	50.00%	107	134	79.85%	1.25	-0.24
Oct-01	7	8	87.50%	33.07%	104	125	83.20%	-0.32	-1.19
Nov-01	6	6	100.00%	0.00%	112	123	91.06%	-0.75	-1.46
Dec-01	6	7	85.71%	34.99%	96	121	79.34%	-0.41	-1.25
Jan-02	12	13	92.31%	26.65%	99	119	83.19%	-0.83	-1.51
Feb-02	13	15	86.67%	33.99%	92	117	78.63%	-0.71	-1.43
Mar-02	20	21	95.24%	21.30%	87	108	80.56%	-1.56	-1.95
Apr-02	17	18	94.44%	22.91%	79	97	81.44%	-1.3	-1.79
May-02	9	12	75.00%	43.30%	54	80	67.50%	-0.52	-1.31
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

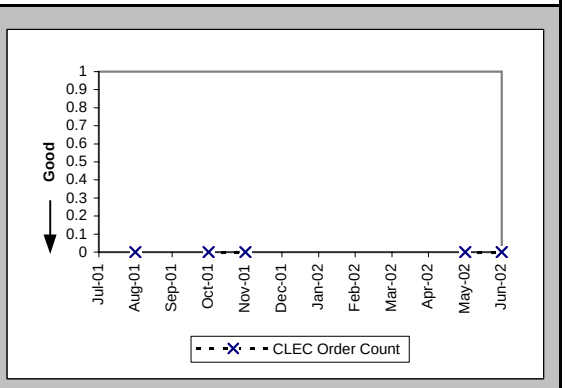
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	7	9.00		
Aug-01	16	1	16.00		138	9	15.33	0.05	-0.97
Sep-01					177	10	17.70		
Oct-01	10	1	10.00		319	8	39.88	-1.46	-1.89
Nov-01	31	1	31.00		361	15	24.07	0.53	-0.68
Dec-01					388	5	77.60		
Jan-02					522	7	74.57		
Feb-02					556	10	55.60		
Mar-02					597	8	74.62		
Apr-02					533	13	41.00		
May-02	31	2	15.50	3.54	749	14	53.50	-0.76	-1.46
Jun-02	71	2	35.50	3.54	932	17	54.82	-0.38	-1.23



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

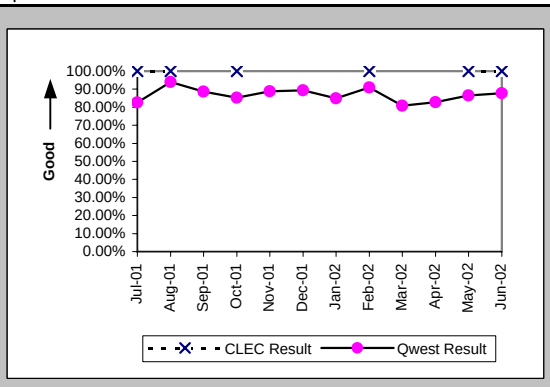
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0



Checklist #14 - Resale - Centrex 21 Repair

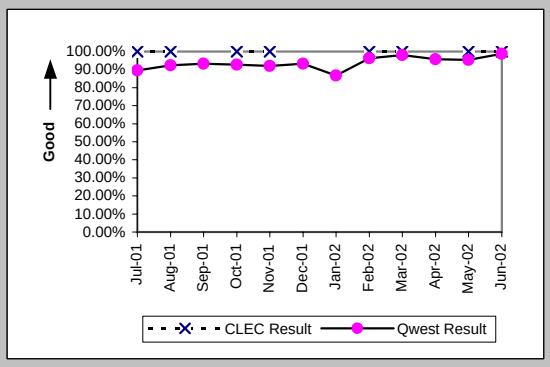
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	52	63	82.54%	-0.46	-1.28
Aug-01	3	3	100.00%	0.00%	94	100	94.00%	-0.43	-1.26
Sep-01					70	79	88.61%		
Oct-01	1	1	100.00%	0.00%	75	88	85.23%	-0.41	-1.25
Nov-01					40	45	88.89%		
Dec-01					42	47	89.36%		
Jan-02					51	60	85.00%		
Feb-02	1	1	100.00%	0.00%	50	55	90.91%	-0.31	-1.19
Mar-02					59	73	80.82%		
Apr-02					53	64	82.81%		
May-02	1	1	100.00%	0.00%	58	67	86.57%	-0.39	-1.24
Jun-02	2	2	100.00%	0.00%	50	57	87.72%	-0.52	-1.32



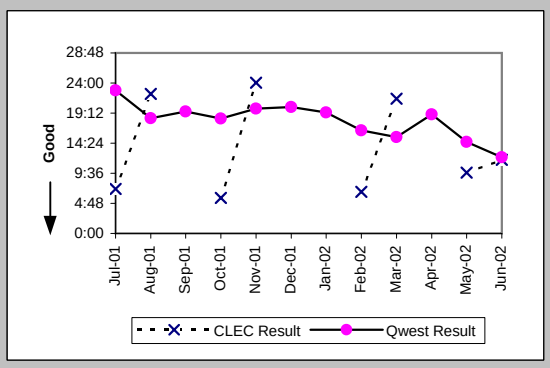
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	77	86	89.53%	-0.34	-1.21
Aug-01	3	3	100.00%	0.00%	122	132	92.42%	-0.49	-1.3
Sep-01					112	120	93.33%		
Oct-01	1	1	100.00%	0.00%	101	109	92.66%	-0.28	-1.17
Nov-01	1	1	100.00%	0.00%	57	62	91.94%	-0.29	-1.18
Dec-01					70	75	93.33%		
Jan-02					65	75	86.67%		
Feb-02	1	1	100.00%	0.00%	79	82	96.34%	-0.19	-1.12
Mar-02	1	1	100.00%	0.00%	97	99	97.98%	-0.14	-1.09
Apr-02					89	93	95.70%		
May-02	1	1	100.00%	0.00%	83	87	95.40%	-0.22	-1.13
Jun-02	2	2	100.00%	0.00%	78	79	98.73%	-0.16	-1.1



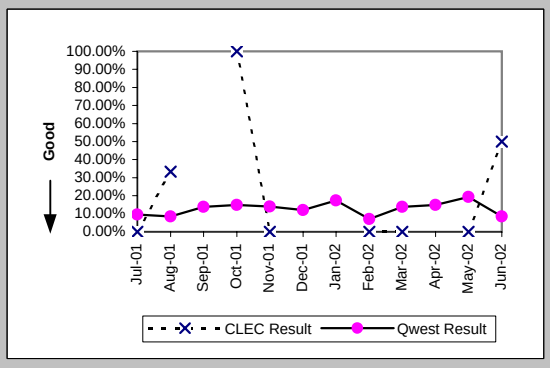
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:05	1	7:05		1962:12	86	22:49	-0.5	-1.31
Aug-01	66:52	3	22:17	0:40	2427:12	132	18:23	0.48	-0.71
Sep-01					2332:31	120	19:26		
Oct-01	5:40	1	5:40		1998:50	109	18:20	-0.63	-1.38
Nov-01	24:04	1	24:04		1236:15	62	19:56	0.51	-0.69
Dec-01					1511:42	75	20:09		
Jan-02					1448:46	75	19:19		
Feb-02	6:39	1	6:39		1348:14	82	16:27	-0.64	-1.39
Mar-02	21:30	1	21:30		1522:19	99	15:23	0.39	-0.77
Apr-02					1769:04	93	19:01		
May-02	9:43	1	9:43		1272:21	87	14:37	-0.36	-1.22
Jun-02	23:30	2	11:45	13:56	960:54	79	12:10	-0.06	-1.04



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

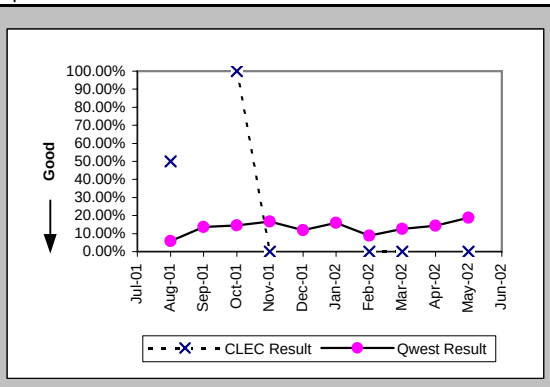
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	9	94	9.57%	-0.32	-1.2
Aug-01	1	3	33.33%	47.14%	12	141	8.51%	1.11	-0.32
Sep-01					17	123	13.82%		
Oct-01	1	1	100.00%	0.00%	17	114	14.91%	1.44	-0.12
Nov-01	0	1	0.00%	0.00%	9	64	14.06%	-0.4	-1.24
Dec-01					9	75	12.00%		
Jan-02					13	75	17.33%		
Feb-02	0	1	0.00%	0.00%	6	84	7.14%	-0.28	-1.17
Mar-02	0	1	0.00%	0.00%	14	101	13.86%	-0.4	-1.24
Apr-02					14	94	14.89%		
May-02	0	1	0.00%	0.00%	17	88	19.32%	-0.49	-1.3
Jun-02	1	2	50.00%	50.00%	7	83	8.43%	1.34	-0.18



Checklist #14 - Resale - Centrex 21 Repair

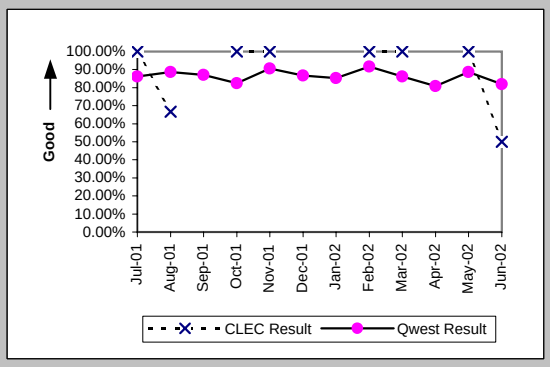
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%	7	118	5.93%	1.53	-0.07
Sep-01					15	110	13.64%		
Oct-01	1	1	100.00%	0.00%	14	96	14.58%	1.45	-0.12
Nov-01	0	1	0.00%	0.00%	9	54	16.67%	-0.44	-1.27
Dec-01					8	67	11.94%		
Jan-02					10	63	15.87%		
Feb-02	0	1	0.00%	0.00%	6	68	8.82%	-0.31	-1.19
Mar-02	0	1	0.00%	0.00%	11	87	12.64%	-0.38	-1.23
Apr-02					12	84	14.29%		
May-02	0	1	0.00%	0.00%	15	80	18.75%	-0.48	-1.29
Jun-02									



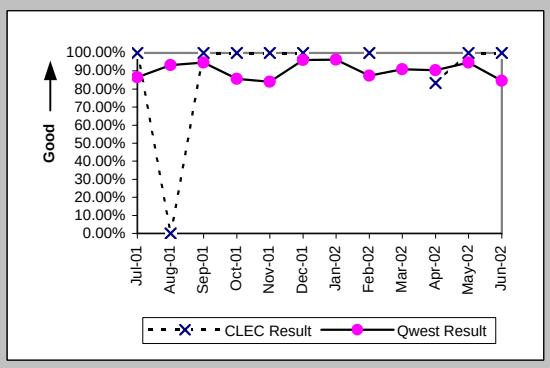
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	81	94	86.17%	-0.4	-1.24
Aug-01	2	3	66.67%	47.14%	125	141	88.65%	0.93	-0.43
Sep-01					107	123	86.99%		
Oct-01	1	1	100.00%	0.00%	94	114	82.46%	-0.46	-1.28
Nov-01	1	1	100.00%	0.00%	58	64	90.63%	-0.32	-1.19
Dec-01					65	75	86.67%		
Jan-02					64	75	85.33%		
Feb-02	1	1	100.00%	0.00%	77	84	91.67%	-0.3	-1.18
Mar-02	1	1	100.00%	0.00%	87	101	86.14%	-0.4	-1.24
Apr-02					76	94	80.85%		
May-02	1	1	100.00%	0.00%	78	88	88.64%	-0.36	-1.22
Jun-02	1	2	50.00%	50.00%	68	83	81.93%	0.89	-0.46



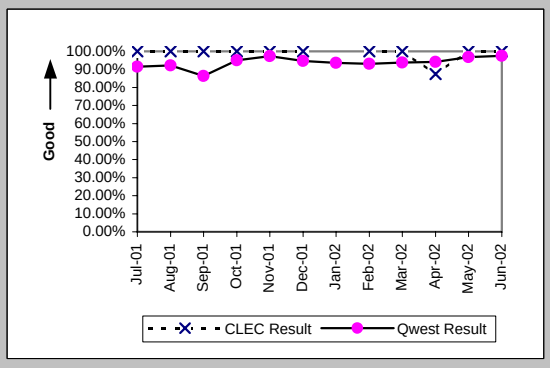
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	51	59	86.44%	-0.99	-1.6
Aug-01	0	1	0.00%	0.00%	28	30	93.33%	1.73	0.05
Sep-01	11	11	100.00%	0.00%	35	37	94.59%	-0.7	-1.42
Oct-01	1	1	100.00%	0.00%	24	28	85.71%	-0.4	-1.24
Nov-01	2	2	100.00%	0.00%	21	25	84.00%	-0.59	-1.36
Dec-01	3	3	100.00%	0.00%	25	26	96.15%	-0.33	-1.2
Jan-02					26	27	96.30%		
Feb-02	3	3	100.00%	0.00%	14	16	87.50%	-0.6	-1.37
Mar-02					20	22	90.91%		
Apr-02	5	6	83.33%	37.27%	19	21	90.48%	0.39	-0.76
May-02	3	3	100.00%	0.00%	18	19	94.74%	-0.38	-1.23
Jun-02	2	2	100.00%	0.00%	22	26	84.62%	-0.58	-1.35



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

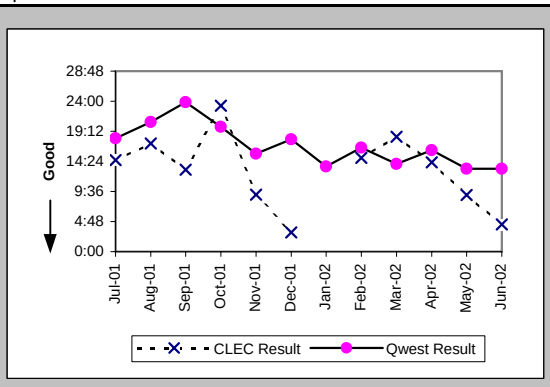
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	65	71	91.55%	-0.94	-1.57
Aug-01	3	3	100.00%	0.00%	47	51	92.16%	-0.49	-1.3
Sep-01	13	13	100.00%	0.00%	44	51	86.27%	-1.28	-1.78
Oct-01	1	1	100.00%	0.00%	38	40	95.00%	-0.23	-1.14
Nov-01	4	4	100.00%	0.00%	36	37	97.30%	-0.32	-1.19
Dec-01	3	3	100.00%	0.00%	35	37	94.59%	-0.4	-1.24
Jan-02					29	31	93.55%		
Feb-02	3	3	100.00%	0.00%	27	29	93.10%	-0.45	-1.27
Mar-02	1	1	100.00%	0.00%	30	32	93.75%	-0.25	-1.15
Apr-02	7	8	87.50%	33.07%	32	34	94.12%	0.54	-0.67
May-02	4	4	100.00%	0.00%	31	32	96.88%	-0.34	-1.21
Jun-02	2	2	100.00%	0.00%	40	41	97.56%	-0.22	-1.13



Checklist #14 - Resale - Centrex 21 Repair

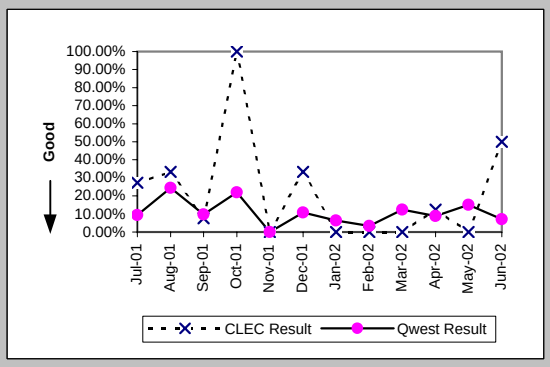
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	160:25	11	14:35	12:47	1283:34	71	18:05	-0.64	-1.39
Aug-01	51:44	3	17:15	23:23	1055:26	51	20:42	-0.32	-1.19
Sep-01	169:50	13	13:04	8:04	1215:43	51	23:50	-1.32	-1.8
Oct-01	23:18	1	23:18		797:03	40	19:56	0.56	-0.66
Nov-01	36:15	4	9:04	7:04	579:13	37	15:39	-0.93	-1.56
Dec-01	9:13	3	3:04	1:46	663:08	37	17:55	-1.5	-1.91
Jan-02					421:27	31	13:36		
Feb-02	44:51	3	14:57	10:44	481:04	29	16:35	-0.15	-1.09
Mar-02	18:21	1	18:21		447:42	32	13:59	0.34	-0.79
Apr-02	114:04	8	14:15	24:38	550:06	34	16:11	-0.32	-1.19
May-02	36:05	4	9:01	7:36	423:54	32	13:15	-0.62	-1.38
Jun-02	8:40	2	4:20	1:14	542:18	41	13:14	-0.96	-1.58



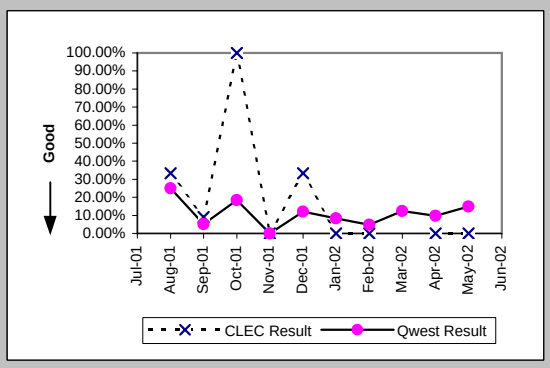
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	11	27.27%	44.54%	7	74	9.46%	1.52	-0.08
Aug-01	1	3	33.33%	47.14%	13	53	24.53%	0.29	-0.82
Sep-01	1	13	7.69%	26.65%	5	51	9.80%	-0.23	-1.14
Oct-01	1	1	100.00%	0.00%	9	41	21.95%	1.21	-0.26
Nov-01	0	4	0.00%	0.00%	0	38	0.00%	N/A	N/A
Dec-01	1	3	33.33%	47.14%	4	37	10.81%	0.89	-0.46
Jan-02	0	1	0.00%	0.00%	2	31	6.45%	-0.26	-1.16
Feb-02	0	3	0.00%	0.00%	1	30	3.33%	-0.31	-1.19
Mar-02	0	1	0.00%	0.00%	4	32	12.50%	-0.37	-1.23
Apr-02	1	8	12.50%	33.07%	3	34	8.82%	0.27	-0.84
May-02	0	4	0.00%	0.00%	5	33	15.15%	-0.8	-1.49
Jun-02	1	2	50.00%	50.00%	3	42	7.14%	1.37	-0.16



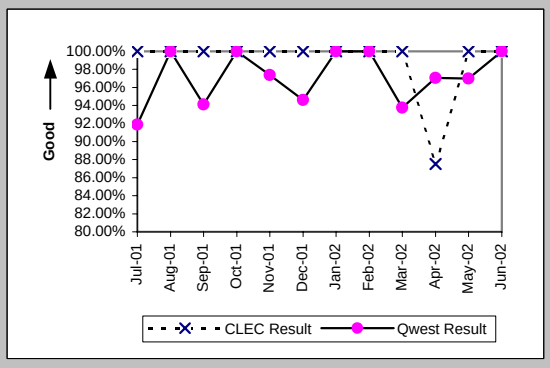
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	10	40	25.00%	0.26	-0.84
Sep-01	1	11	9.09%	28.75%	2	39	5.13%	0.41	-0.75
Oct-01	1	1	100.00%	0.00%	5	27	18.52%	1.28	-0.22
Nov-01	0	2	0.00%	0.00%	0	33	0.00%	N/A	N/A
Dec-01	1	3	33.33%	47.14%	4	33	12.12%	0.81	-0.51
Jan-02	0	1	0.00%	0.00%	2	24	8.33%	-0.3	-1.18
Feb-02	0	1	0.00%	0.00%	1	21	4.76%	-0.22	-1.13
Mar-02					3	24	12.50%		
Apr-02	0	6	0.00%	0.00%	3	31	9.68%	-0.73	-1.45
May-02	0	4	0.00%	0.00%	4	27	14.81%	-0.78	-1.47
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

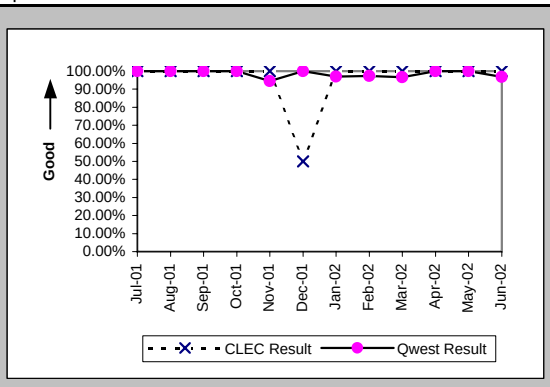
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	68	74	91.89%	-0.92	-1.56
Aug-01	3	3	100.00%	0.00%	53	53	100.00%	N/A	N/A
Sep-01	13	13	100.00%	0.00%	48	51	94.12%	-0.8	-1.49
Oct-01	1	1	100.00%	0.00%	41	41	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	37	38	97.37%	-0.31	-1.19
Dec-01	3	3	100.00%	0.00%	35	37	94.59%	-0.4	-1.24
Jan-02	1	1	100.00%	0.00%	31	31	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	30	30	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	30	32	93.75%	-0.25	-1.15
Apr-02	7	8	87.50%	33.07%	33	34	97.06%	0.87	-0.47
May-02	4	4	100.00%	0.00%	32	33	96.97%	-0.33	-1.2
Jun-02	2	2	100.00%	0.00%	42	42	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

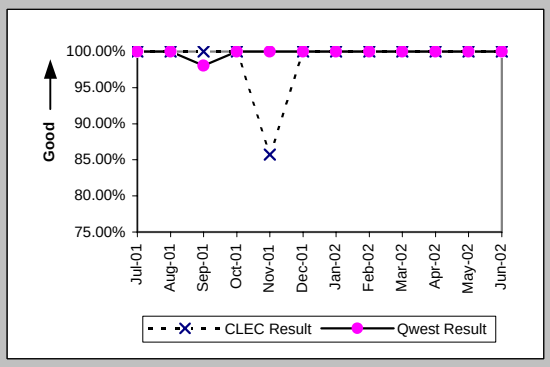
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	80	80	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	27	27	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	29	29	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	17	18	94.44%	-0.33	-1.2
Dec-01	1	2	50.00%	50.00%	31	31	100.00%	N/A	0.21
Jan-02	1	1	100.00%	0.00%	32	33	96.97%	-0.17	-1.11
Feb-02	1	1	100.00%	0.00%	36	37	97.30%	-0.16	-1.1
Mar-02	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Apr-02	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	46	46	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	30	31	96.77%	-0.25	-1.15



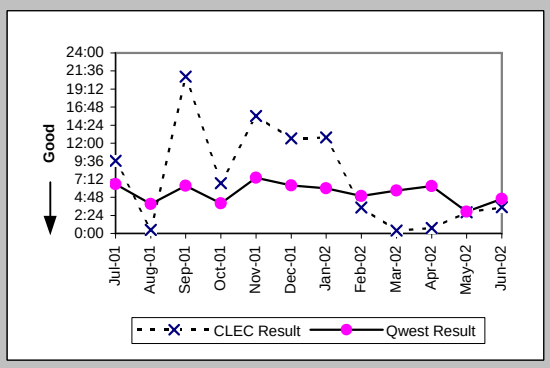
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	42	42	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	116	116	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	50	51	98.04%	-0.14	-1.09
Oct-01	5	5	100.00%	0.00%	56	56	100.00%	N/A	N/A
Nov-01	6	7	85.71%	34.99%	57	57	100.00%	N/A	0.03
Dec-01	2	2	100.00%	0.00%	75	75	100.00%	N/A	N/A
Jan-02	2	2	100.00%	0.00%	72	72	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	78	78	100.00%	N/A	N/A
Mar-02	6	6	100.00%	0.00%	69	69	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	72	72	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	81	81	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	64	64	100.00%	N/A	N/A



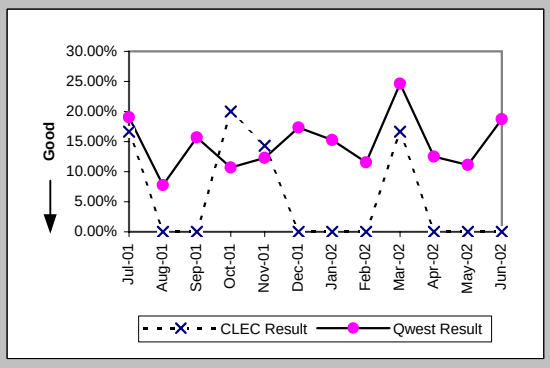
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57:52	6	9:39	9:20	275:59	42	6:34	0.8	-0.51
Aug-01	0:56	2	0:28	0:25	452:42	116	3:54	-0.8	-1.49
Sep-01	20:50	1	20:50		322:44	51	6:20	1.41	-0.15
Oct-01	33:32	5	6:42	10:25	225:05	56	4:01	0.89	-0.46
Nov-01	109:22	7	15:37	19:51	421:43	57	7:24	1.65	0.01
Dec-01	25:17	2	12:39	17:31	478:15	75	6:23	0.99	-0.4
Jan-02	25:29	2	12:45	16:04	432:19	72	6:00	1.24	-0.25
Feb-02	10:17	3	3:26	2:56	388:16	78	4:59	-0.38	-1.23
Mar-02	2:25	6	0:24	0:21	393:07	69	5:42	-1.4	-1.85
Apr-02	1:28	2	0:44	0:13	452:00	72	6:17	-0.88	-1.54
May-02	22:33	8	2:49	4:56	234:05	81	2:53	-0.04	-1.02
Jun-02	24:24	7	3:29	6:15	294:54	64	4:36	-0.41	-1.25



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

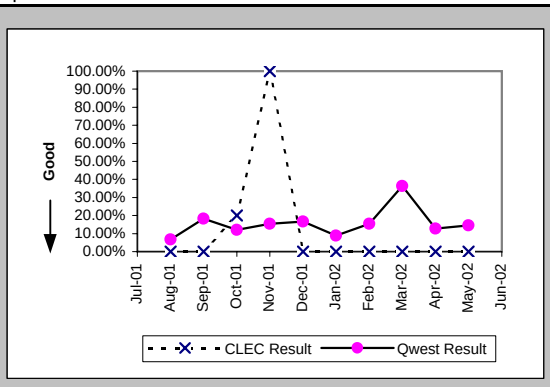
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	6	16.67%	37.27%	8	42	19.05%	-0.14	-1.08
Aug-01	0	2	0.00%	0.00%	9	116	7.76%	-0.41	-1.25
Sep-01	0	1	0.00%	0.00%	8	51	15.69%	-0.43	-1.26
Oct-01	1	5	20.00%	40.00%	6	56	10.71%	0.55	-0.67
Nov-01	1	7	14.29%	34.99%	7	57	12.28%	0.15	-0.91
Dec-01	0	2	0.00%	0.00%	13	75	17.33%	-0.64	-1.39
Jan-02	0	2	0.00%	0.00%	11	72	15.28%	-0.59	-1.36
Feb-02	0	3	0.00%	0.00%	9	78	11.54%	-0.61	-1.37
Mar-02	1	6	16.67%	37.27%	17	69	24.64%	-0.43	-1.26
Apr-02	0	2	0.00%	0.00%	9	72	12.50%	-0.53	-1.32
May-02	0	8	0.00%	0.00%	9	81	11.11%	-0.95	-1.58
Jun-02	0	7	0.00%	0.00%	12	64	18.75%	-1.21	-1.73



Checklist #14 - Resale - Centrex 21 Repair

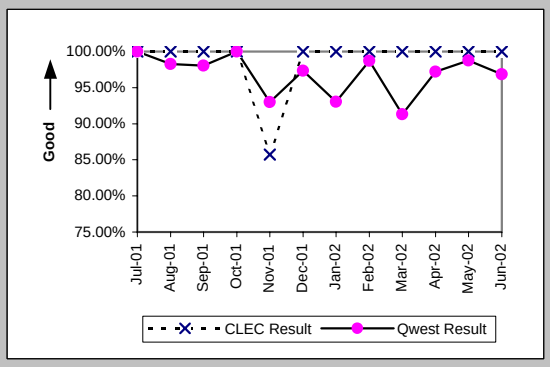
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	6	89	6.74%	-0.27	-1.16
Sep-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28
Oct-01	1	5	20.00%	40.00%	4	33	12.12%	0.41	-0.75
Nov-01	1	1	100.00%	0.00%	4	26	15.38%	1.37	-0.17
Dec-01	0	2	0.00%	0.00%	5	30	16.67%	-0.61	-1.37
Jan-02	0	2	0.00%	0.00%	4	45	8.89%	-0.43	-1.26
Feb-02	0	1	0.00%	0.00%	4	26	15.38%	-0.42	-1.25
Mar-02	0	2	0.00%	0.00%	12	33	36.36%	-1.04	-1.63
Apr-02	0	1	0.00%	0.00%	5	39	12.82%	-0.38	-1.23
May-02	0	4	0.00%	0.00%	7	48	14.58%	-0.79	-1.48
Jun-02									



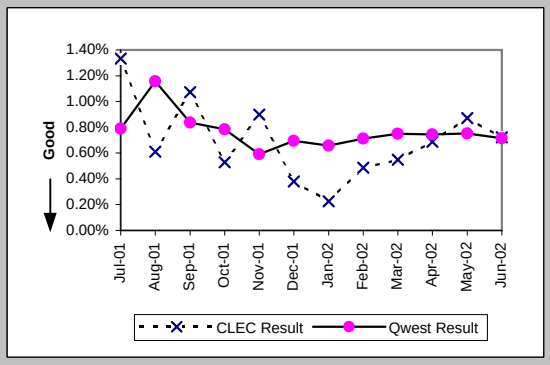
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	42	42	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	114	116	98.28%	-0.19	-1.11
Sep-01	1	1	100.00%	0.00%	50	51	98.04%	-0.14	-1.09
Oct-01	5	5	100.00%	0.00%	56	56	100.00%	N/A	N/A
Nov-01	6	7	85.71%	34.99%	53	57	92.98%	0.59	-0.64
Dec-01	2	2	100.00%	0.00%	73	75	97.33%	-0.23	-1.14
Jan-02	2	2	100.00%	0.00%	67	72	93.06%	-0.38	-1.23
Feb-02	3	3	100.00%	0.00%	77	78	98.72%	-0.19	-1.12
Mar-02	6	6	100.00%	0.00%	63	69	91.30%	-0.73	-1.44
Apr-02	2	2	100.00%	0.00%	70	72	97.22%	-0.24	-1.14
May-02	8	8	100.00%	0.00%	80	81	98.77%	-0.3	-1.18
Jun-02	7	7	100.00%	0.00%	62	64	96.88%	-0.45	-1.27



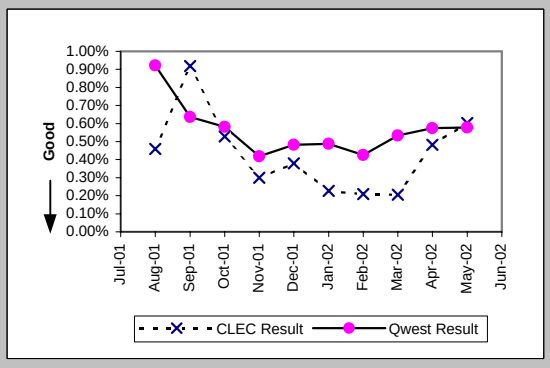
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	1351	1.33%	11.47%	210	26626	0.79%	2.2	0.34
Aug-01	8	1309	0.61%	7.79%	310	26783	1.16%	-1.8	-2.1
Sep-01	14	1306	1.07%	10.30%	225	26859	0.84%	0.91	-0.45
Oct-01	7	1323	0.53%	7.25%	211	26863	0.79%	-1.03	-1.63
Nov-01	12	1337	0.90%	9.43%	159	26964	0.59%	1.44	-0.13
Dec-01	5	1319	0.38%	6.15%	187	26926	0.69%	-1.35	-1.82
Jan-02	3	1325	0.23%	4.75%	178	27090	0.66%	-1.89	-2.15
Feb-02	7	1437	0.49%	6.96%	192	26978	0.71%	-0.99	-1.6
Mar-02	8	1456	0.55%	7.39%	202	26989	0.75%	-0.86	-1.52
Apr-02	10	1454	0.69%	8.26%	200	26848	0.74%	-0.25	-1.15
May-02	13	1492	0.87%	9.29%	202	26832	0.75%	0.52	-0.69
Jun-02	11	1523	0.72%	8.47%	189	26462	0.71%	0.04	-0.98



Trouble Rate (Percent) (MR-8*) (Parity)

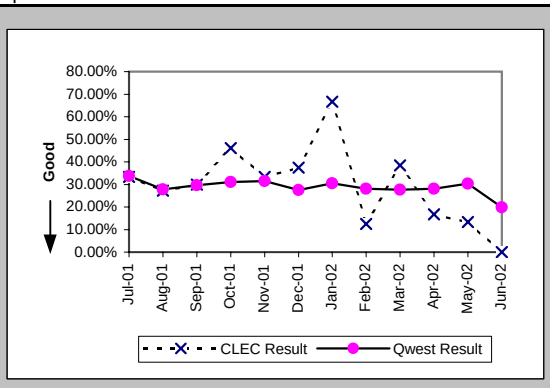
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	1309	0.46%	6.75%	247	26783	0.92%	-1.71	-2.04
Sep-01	12	1306	0.92%	9.54%	171	26859	0.64%	1.25	-0.24
Oct-01	7	1323	0.53%	7.25%	156	26863	0.58%	-0.24	-1.15
Nov-01	4	1337	0.30%	5.46%	113	26964	0.42%	-0.66	-1.4
Dec-01	5	1319	0.38%	6.15%	130	26926	0.48%	-0.53	-1.32
Jan-02	3	1325	0.23%	4.75%	132	27090	0.49%	-1.33	-1.81
Feb-02	3	1437	0.21%	4.56%	115	26978	0.43%	-1.23	-1.75
Mar-02	3	1456	0.21%	4.53%	144	26989	0.53%	-1.67	-2.02
Apr-02	7	1454	0.48%	6.92%	154	26848	0.57%	-0.45	-1.28
May-02	9	1492	0.60%	7.74%	155	26832	0.58%	0.13	-0.92
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

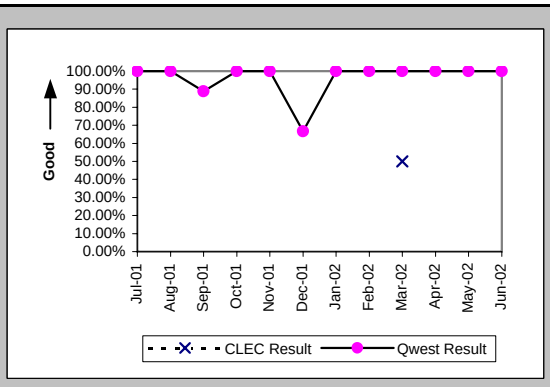
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	27	33.33%	47.14%	107	317	33.75%	-0.04	-1.03
Aug-01	3	11	27.27%	44.54%	119	429	27.74%	-0.03	-1.02
Sep-01	6	20	30.00%	45.83%	95	320	29.69%	0.04	-0.97
Oct-01	6	13	46.15%	49.85%	95	306	31.05%	1.11	-0.32
Nov-01	6	18	33.33%	47.14%	73	232	31.47%	0.17	-0.89
Dec-01	3	8	37.50%	48.41%	71	258	27.52%	0.61	-0.63
Jan-02	6	9	66.67%	47.14%	78	256	30.47%	2.15	0.3
Feb-02	1	8	12.50%	33.07%	75	267	28.09%	-0.97	-1.59
Mar-02	5	13	38.46%	48.65%	77	279	27.60%	0.83	-0.49
Apr-02	2	12	16.67%	37.27%	78	278	28.06%	-0.86	-1.52
May-02	2	15	13.33%	33.99%	88	290	30.34%	-1.4	-1.85
Jun-02	0	11	0.00%	0.00%	47	236	19.92%	-1.62	-1.98



Checklist #14 - Resale - PBX Installation

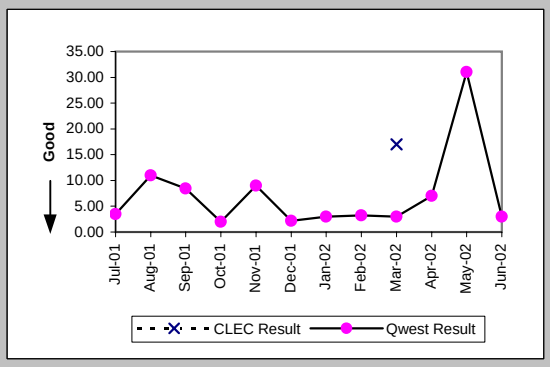
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					1	1	100.00%		
Sep-01					8	9	88.89%		
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	3	66.67%		
Jan-02					3	3	100.00%		
Feb-02					9	9	100.00%		
Mar-02	1	2	50.00%	50.00%	2	2	100.00%	N/A	-0.63
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



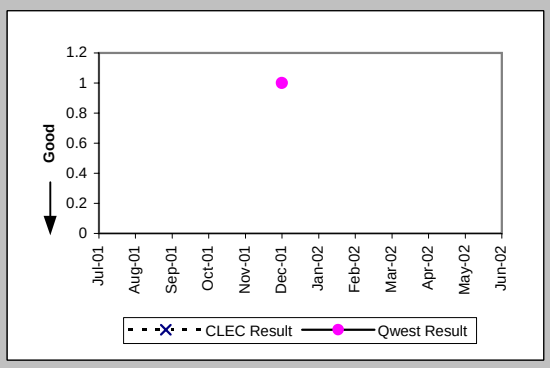
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	2	3.50		
Aug-01					22	2	11.00		
Sep-01					76	9	8.44		
Oct-01					6	3	2.00		
Nov-01					18	2	9.00		
Dec-01					11	5	2.20		
Jan-02					12	4	3.00		
Feb-02					29	9	3.22		
Mar-02	34	2	17.00	15.56	6	2	3.00	0.57	-0.65
Apr-02					28	4	7.00		
May-02					62	2	31.00		
Jun-02					3	1	3.00		



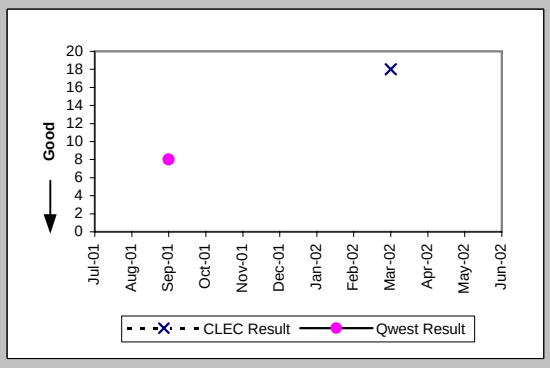
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

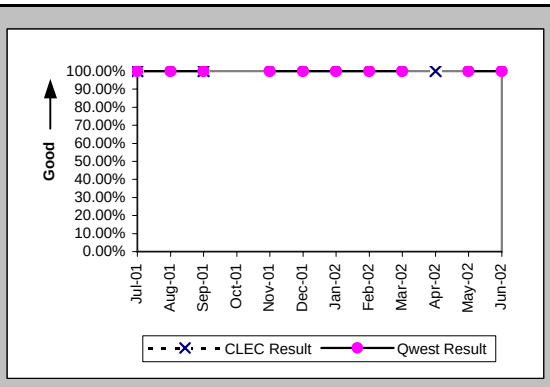
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					8	1	8.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	18	1	18.00						
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

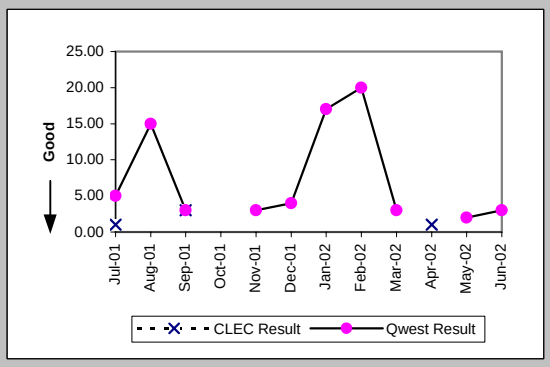
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01					1	1	100.00%		
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01									
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02	1	1	100.00%	0.00%					
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



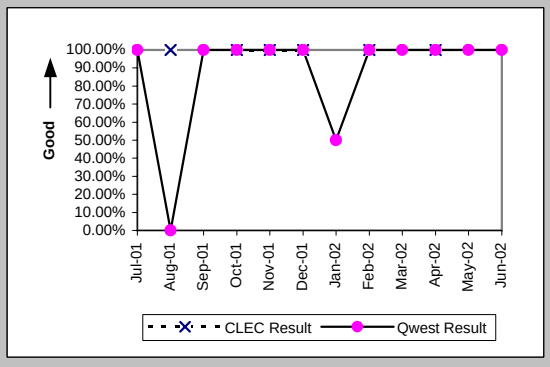
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		5	1	5.00		
Aug-01					15	1	15.00		
Sep-01	3	1	3.00		6	2	3.00	0	-1
Oct-01									
Nov-01					3	1	3.00		
Dec-01					4	1	4.00		
Jan-02					17	1	17.00		
Feb-02					20	1	20.00		
Mar-02					3	1	3.00		
Apr-02	1	1	1.00						
May-02					2	1	2.00		
Jun-02					3	1	3.00		



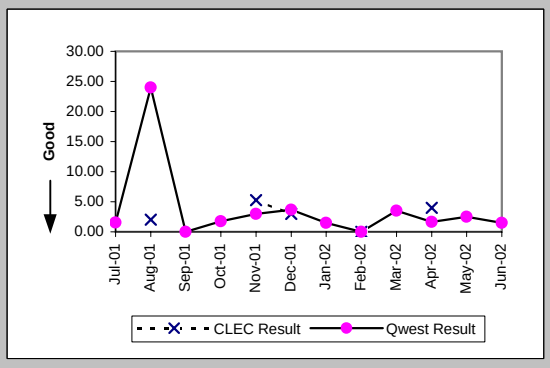
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	22	100.00%		
Aug-01	1	1	100.00%	0.00%	0	1	0.00%	N/A	
Sep-01					2	2	100.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02					1	2	50.00%		
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02					2	2	100.00%		
Jun-02					2	2	100.00%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

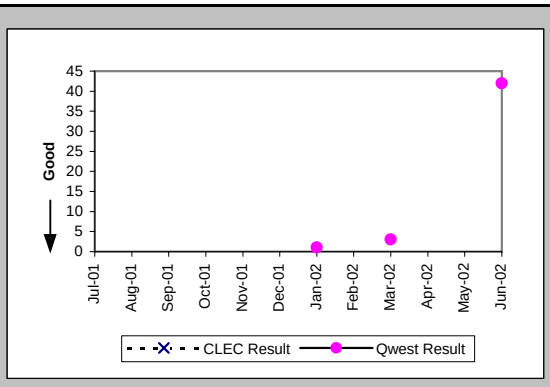
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	21	1.52		
Aug-01	2	1	2.00		24	1	24.00		
Sep-01					0	1	0.00		
Oct-01					7	4	1.75		
Nov-01	21	4	5.25	3.30	3	1	3.00		
Dec-01	3	1	3.00		11	3	3.67	-0.18	-1.11
Jan-02					3	2	1.50		
Feb-02	0	1	0.00		0	1	0.00		
Mar-02					7	2	3.50		
Apr-02	4	1	4.00		5	3	1.67	0.95	-0.42
May-02					5	2	2.50		
Jun-02					3	2	1.50		



Checklist #14 - Resale - PBX Installation

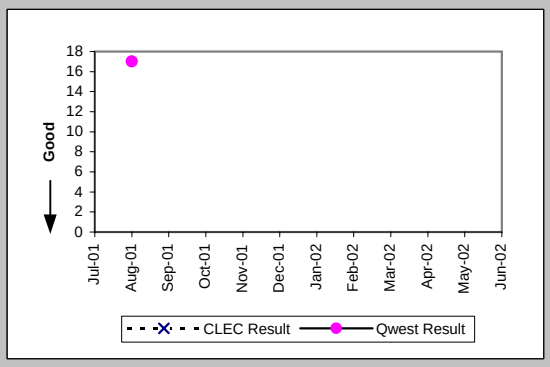
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02					3	1	3.00		
Apr-02									
May-02									
Jun-02					42	1	42.00		



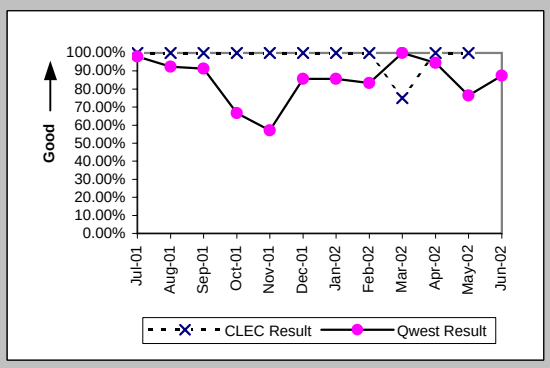
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					17	1	17.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



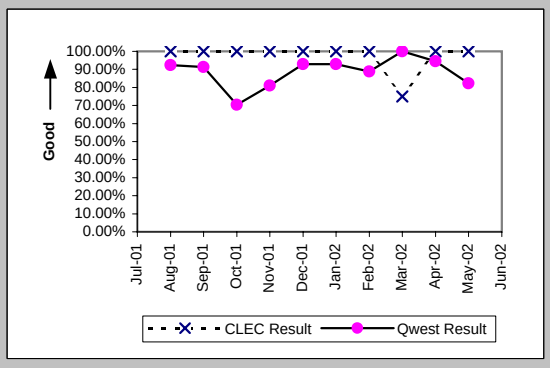
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	51	52	98.08%	-0.14	-1.08
Aug-01	1	1	100.00%	0.00%	24	26	92.31%	-0.28	-1.17
Sep-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	18	27	66.67%	-0.69	-1.42
Nov-01	3	3	100.00%	0.00%	12	21	57.14%	-1.4	-1.85
Dec-01	3	3	100.00%	0.00%	12	14	85.71%	-0.64	-1.39
Jan-02	1	1	100.00%	0.00%	12	14	85.71%	-0.39	-1.24
Feb-02	1	1	100.00%	0.00%	15	18	83.33%	-0.44	-1.26
Mar-02	3	4	75.00%	43.30%	21	21	100.00%	N/A	-0.1
Apr-02	4	4	100.00%	0.00%	17	18	94.44%	-0.44	-1.27
May-02	2	2	100.00%	0.00%	13	17	76.47%	-0.74	-1.45
Jun-02					21	24	87.50%		



New Service Installation Quality (Percent) (OP-5*) (Parity)

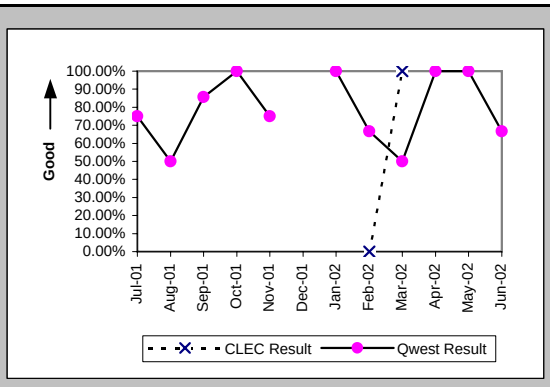
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	24	26	92.31%	-0.28	-1.17
Sep-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	19	27	70.37%	-0.64	-1.39
Nov-01	3	3	100.00%	0.00%	17	21	80.95%	-0.79	-1.48
Dec-01	3	3	100.00%	0.00%	13	14	92.86%	-0.44	-1.27
Jan-02	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Feb-02	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Mar-02	3	4	75.00%	43.30%	21	21	100.00%	N/A	-0.1
Apr-02	4	4	100.00%	0.00%	17	18	94.44%	-0.44	-1.27
May-02	2	2	100.00%	0.00%	14	17	82.35%	-0.62	-1.38
Jun-02									



Checklist #14 - Resale - PBX Installation

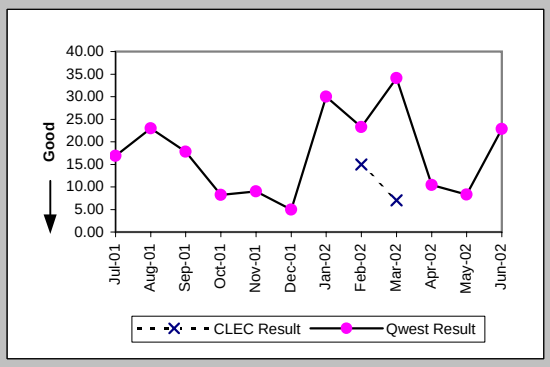
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01					3	6	50.00%		
Sep-01					6	7	85.71%		
Oct-01					9	9	100.00%		
Nov-01					3	4	75.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02	0	1	0.00%	0.00%	2	3	66.67%	0.67	-0.59
Mar-02	2	2	100.00%	0.00%	2	4	50.00%	-1.15	-1.7
Apr-02					3	3	100.00%		
May-02					9	9	100.00%		
Jun-02					2	3	66.67%		



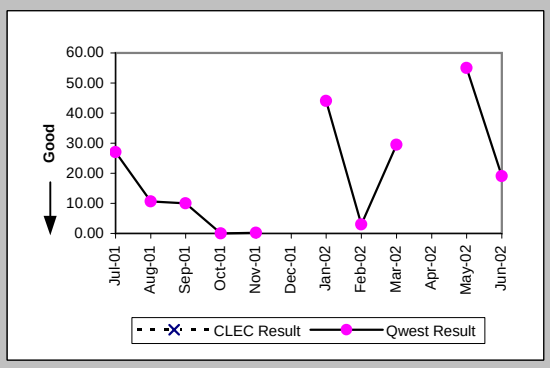
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					118	7	16.86		
Aug-01					184	8	23.00		
Sep-01					89	5	17.80		
Oct-01					99	12	8.25		
Nov-01					54	6	9.00		
Dec-01					5	1	5.00		
Jan-02					120	4	30.00		
Feb-02	15	1	15.00		93	4	23.25	-0.23	-1.14
Mar-02	14	2	7.00	0.00	307	9	34.11	-0.84	-1.51
Apr-02					52	5	10.40		
May-02					75	9	8.33		
Jun-02					137	6	22.83		



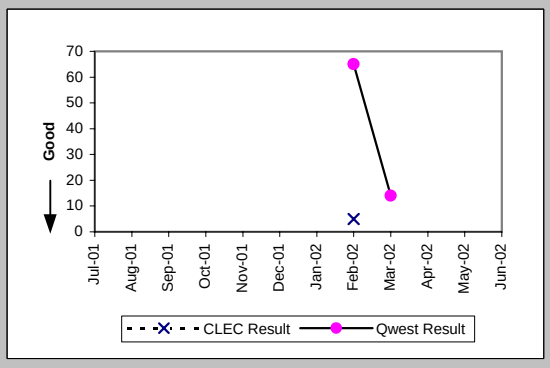
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					54	2	27.00		
Aug-01					53	5	10.60		
Sep-01					30	3	10.00		
Oct-01					0	1	0.00		
Nov-01					1	5	0.20		
Dec-01									
Jan-02					88	2	44.00		
Feb-02					3	1	3.00		
Mar-02					177	6	29.50		
Apr-02									
May-02					55	1	55.00		
Jun-02					38	2	19.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

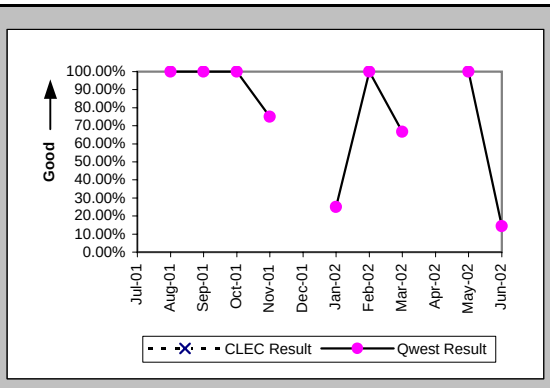
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	5	1	5.00		65	1	65.00		
Mar-02					14	1	14.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

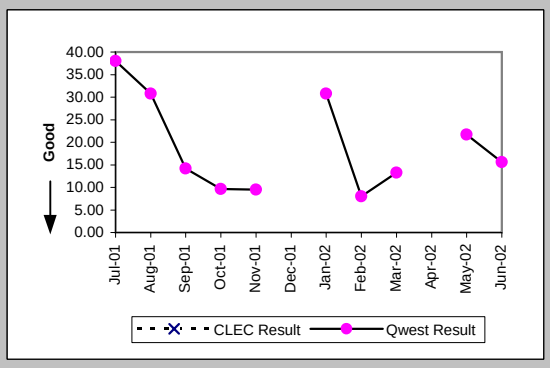
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					4	4	100.00%		
Oct-01					1	1	100.00%		
Nov-01					3	4	75.00%		
Dec-01									
Jan-02					1	4	25.00%		
Feb-02					4	4	100.00%		
Mar-02					2	3	66.67%		
Apr-02									
May-02					1	1	100.00%		
Jun-02					1	7	14.29%		



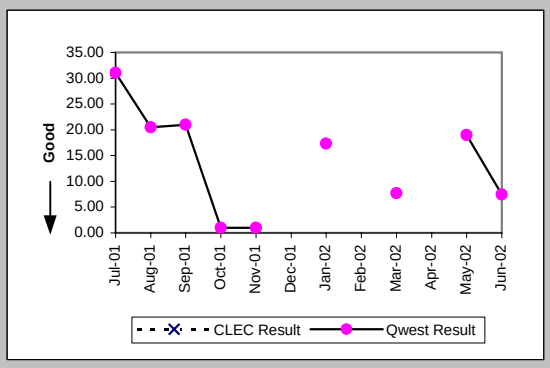
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					76	2	38.00		
Aug-01					123	4	30.75		
Sep-01					85	6	14.17		
Oct-01					29	3	9.67		
Nov-01					19	2	9.50		
Dec-01									
Jan-02					123	4	30.75		
Feb-02					40	5	8.00		
Mar-02					93	7	13.29		
Apr-02									
May-02					65	3	21.67		
Jun-02					234	15	15.60		



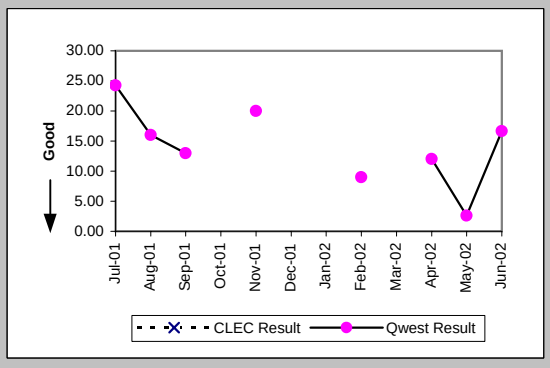
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	1	31.00		
Aug-01					41	2	20.50		
Sep-01					21	1	21.00		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01									
Jan-02					52	3	17.33		
Feb-02									
Mar-02					23	3	7.67		
Apr-02									
May-02					38	2	19.00		
Jun-02					52	7	7.43		



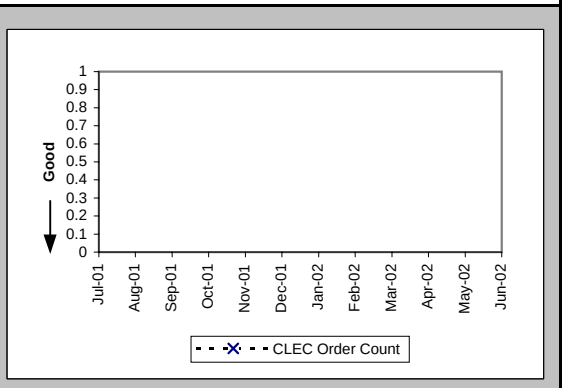
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	4	24.25		
Aug-01					16	1	16.00		
Sep-01					26	2	13.00		
Oct-01									
Nov-01					20	1	20.00		
Dec-01									
Jan-02									
Feb-02					9	1	9.00		
Mar-02									
Apr-02					24	2	12.00		
May-02					13	5	2.60		
Jun-02					366	22	16.64		



Checklist #14 - Resale - PBX Installation

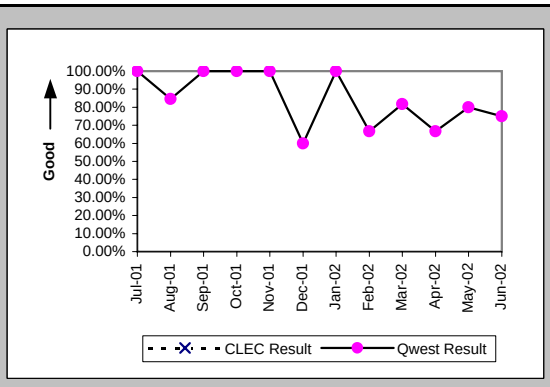
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

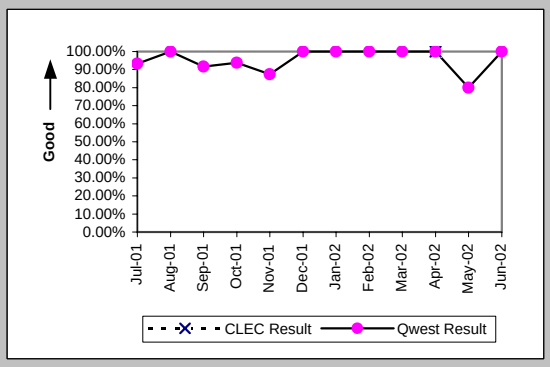
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					11	13	84.62%		
Sep-01					6	6	100.00%		
Oct-01					9	9	100.00%		
Nov-01					3	3	100.00%		
Dec-01					3	5	60.00%		
Jan-02					2	2	100.00%		
Feb-02					4	6	66.67%		
Mar-02					9	11	81.82%		
Apr-02					6	9	66.67%		
May-02					4	5	80.00%		
Jun-02					3	4	75.00%		



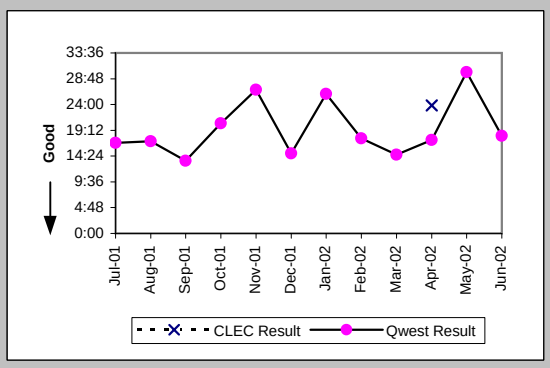
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	15	93.33%		
Aug-01					15	15	100.00%		
Sep-01					11	12	91.67%		
Oct-01					15	16	93.75%		
Nov-01					7	8	87.50%		
Dec-01					5	5	100.00%		
Jan-02					4	4	100.00%		
Feb-02					9	9	100.00%		
Mar-02					14	14	100.00%		
Apr-02	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
May-02					4	5	80.00%		
Jun-02					4	4	100.00%		



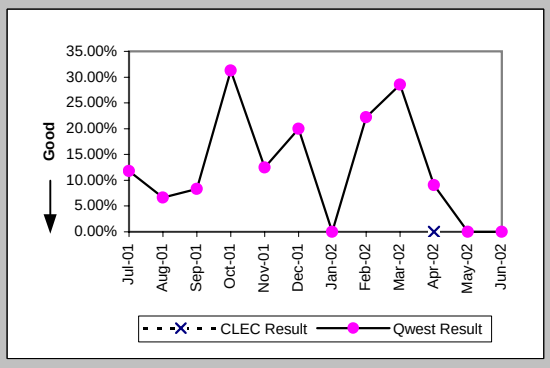
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					252:27	15	16:50		
Aug-01					257:28	15	17:10		
Sep-01					162:12	12	13:31		
Oct-01					327:53	16	20:30		
Nov-01					214:08	8	26:46		
Dec-01					74:18	5	14:52		
Jan-02					103:59	4	26:00		
Feb-02					159:27	9	17:43		
Mar-02					204:50	14	14:38		
Apr-02	23:49	1	23:49		191:36	11	17:25	0.22	-0.87
May-02					149:58	5	30:00		
Jun-02					72:44	4	18:11		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

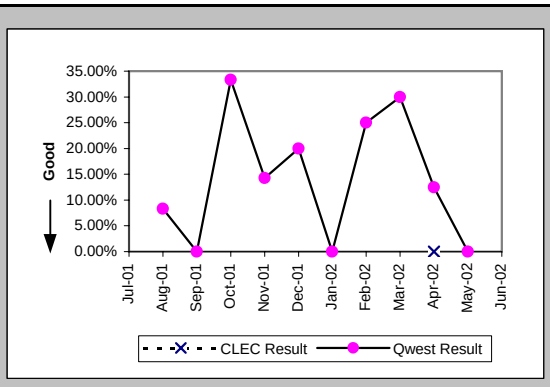
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	17	11.76%		
Aug-01					1	15	6.67%		
Sep-01					1	12	8.33%		
Oct-01					5	16	31.25%		
Nov-01					1	8	12.50%		
Dec-01					1	5	20.00%		
Jan-02					0	5	0.00%		
Feb-02					2	9	22.22%		
Mar-02					4	14	28.57%		
Apr-02	0	1	0.00%	0.00%	1	11	9.09%	-0.3	-1.18
May-02					0	5	0.00%		
Jun-02					0	4	0.00%		



Checklist #14 - Resale - PBX Repair

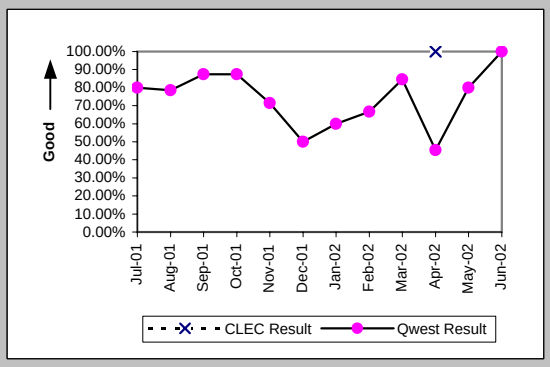
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	12	8.33%		
Sep-01					0	9	0.00%		
Oct-01					5	15	33.33%		
Nov-01					1	7	14.29%		
Dec-01					1	5	20.00%		
Jan-02					0	5	0.00%		
Feb-02					2	8	25.00%		
Mar-02					3	10	30.00%		
Apr-02	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
May-02					0	4	0.00%		
Jun-02									



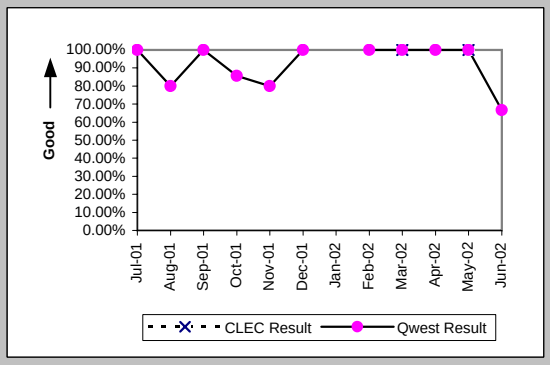
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	15	80.00%		
Aug-01					11	14	78.57%		
Sep-01					7	8	87.50%		
Oct-01					14	16	87.50%		
Nov-01					5	7	71.43%		
Dec-01					2	4	50.00%		
Jan-02					3	5	60.00%		
Feb-02					6	9	66.67%		
Mar-02					11	13	84.62%		
Apr-02	1	1	100.00%	0.00%	5	11	45.45%	-1.05	-1.64
May-02					4	5	80.00%		
Jun-02					4	4	100.00%		



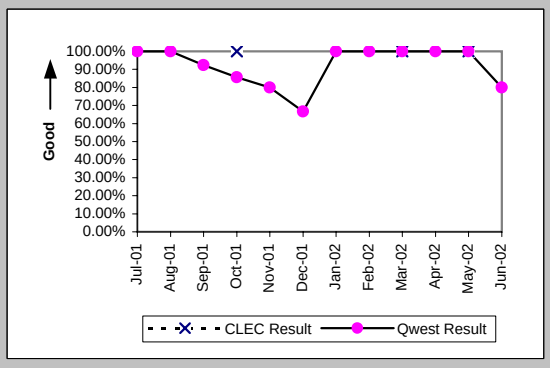
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					4	5	80.00%		
Sep-01					9	9	100.00%		
Oct-01					6	7	85.71%		
Nov-01					4	5	80.00%		
Dec-01					2	2	100.00%		
Jan-02									
Feb-02					3	3	100.00%		
Mar-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02					2	3	66.67%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

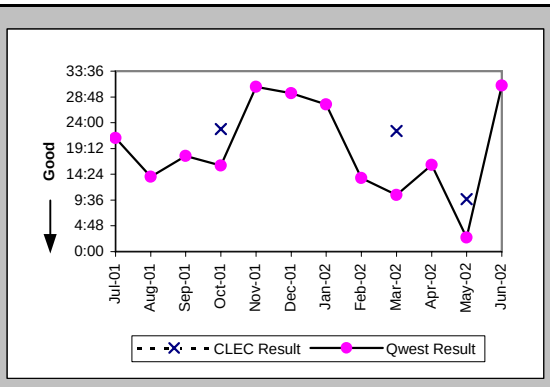
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	10	100.00%		
Aug-01					5	5	100.00%		
Sep-01					12	13	92.31%		
Oct-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Nov-01					4	5	80.00%		
Dec-01					2	3	66.67%		
Jan-02					1	1	100.00%		
Feb-02					4	4	100.00%		
Mar-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-02					6	6	100.00%		
May-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02					4	5	80.00%		



Checklist #14 - Resale - PBX Repair

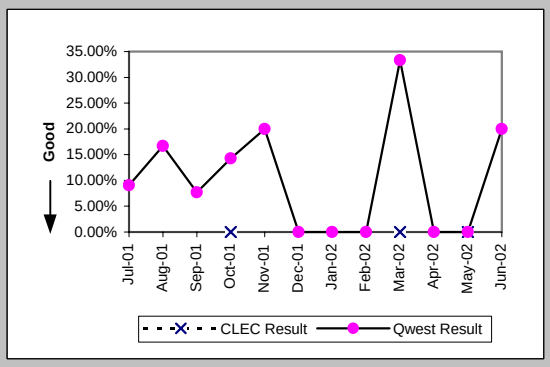
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					211:32	10	21:09		
Aug-01					69:38	5	13:56		
Sep-01					231:14	13	17:47		
Oct-01	22:48	1	22:48		112:07	7	16:01	0.73	-0.55
Nov-01					153:20	5	30:40		
Dec-01					88:23	3	29:28		
Jan-02					27:26	1	27:26		
Feb-02					54:49	4	13:42		
Mar-02	22:29	1	22:29		63:13	6	10:32	0.63	-0.61
Apr-02					96:50	6	16:08		
May-02	29:19	3	9:46	10:52	2:36	1	2:36		
Jun-02					154:37	5	30:55		



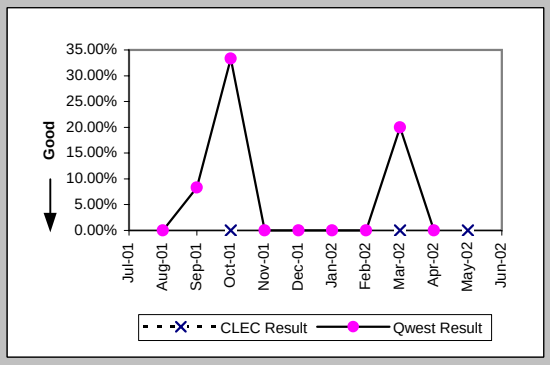
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	11	9.09%		
Aug-01					1	6	16.67%		
Sep-01					1	13	7.69%		
Oct-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
Nov-01					1	5	20.00%		
Dec-01					0	3	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	4	0.00%		
Mar-02	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Apr-02					0	6	0.00%		
May-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02					1	5	20.00%		



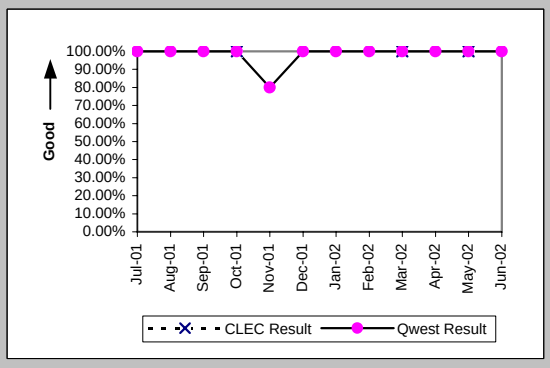
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					1	12	8.33%		
Oct-01	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Nov-01					0	3	0.00%		
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	2	0.00%		
Mar-02	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Apr-02					0	5	0.00%		
May-02	0	3	0.00%	0.00%					
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

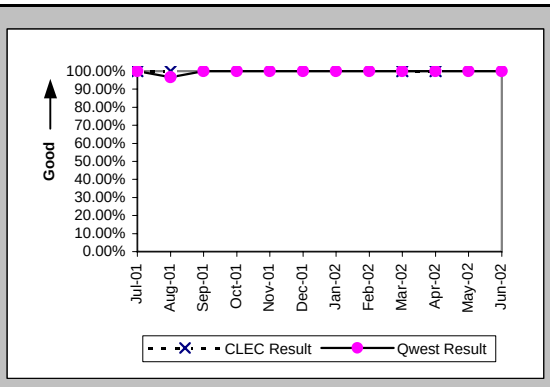
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					6	6	100.00%		
Sep-01					13	13	100.00%		
Oct-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01					4	5	80.00%		
Dec-01					3	3	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02					5	5	100.00%		
May-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02					5	5	100.00%		



Checklist #14 - Resale - PBX Repair

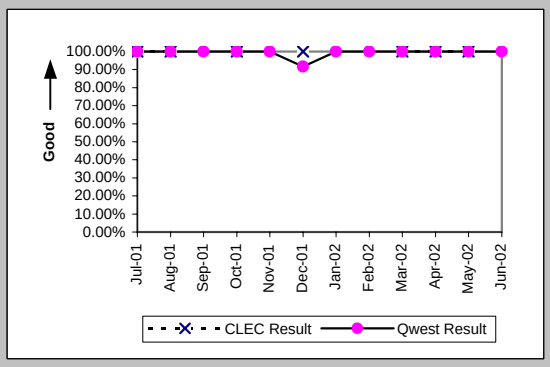
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	20	20	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Sep-01					16	16	100.00%		
Oct-01					29	29	100.00%		
Nov-01					24	24	100.00%		
Dec-01					8	8	100.00%		
Jan-02					11	11	100.00%		
Feb-02					9	9	100.00%		
Mar-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
May-02					16	16	100.00%		
Jun-02					14	14	100.00%		



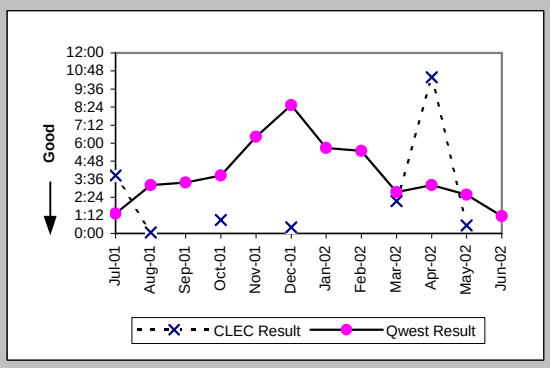
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Sep-01					18	18	100.00%		
Oct-01	1	1	100.00%	0.00%	36	36	100.00%	N/A	N/A
Nov-01					32	32	100.00%		
Dec-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Jan-02					16	16	100.00%		
Feb-02					16	16	100.00%		
Mar-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	17	17	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Jun-02					14	14	100.00%		



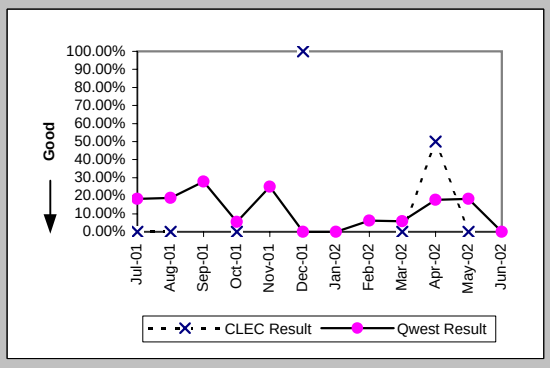
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:51	1	3:51		28:51	22	1:19	1.19	-0.28
Aug-01	0:08	2	0:04	0:04	103:06	32	3:13	-0.52	-1.31
Sep-01					60:45	18	3:23		
Oct-01	0:53	1	0:53		138:43	36	3:51	-0.52	-1.31
Nov-01					205:21	32	6:25		
Dec-01	0:24	1	0:24		102:19	12	8:32	-0.43	-1.26
Jan-02					90:53	16	5:41		
Feb-02					88:07	16	5:30		
Mar-02	2:09	1	2:09		46:46	17	2:45	-0.1	-1.06
Apr-02	20:46	2	10:23	13:47	54:39	17	3:13	1.39	-0.16
May-02	0:32	1	0:32		56:28	22	2:34	-0.47	-1.28
Jun-02					16:03	14	1:09		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

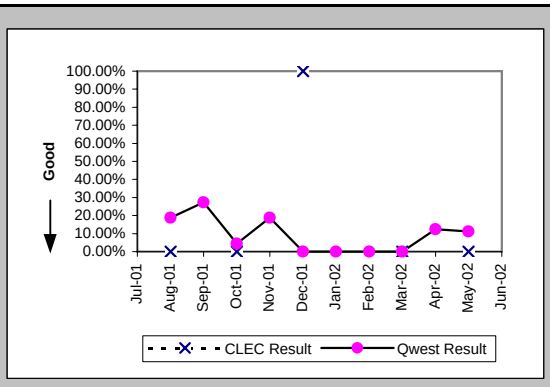
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28
Aug-01	0	2	0.00%	0.00%	6	32	18.75%	-0.66	-1.4
Sep-01					5	18	27.78%		
Oct-01	0	1	0.00%	0.00%	2	36	5.56%	-0.24	-1.15
Nov-01					8	32	25.00%		
Dec-01	1	1	100.00%	0.00%	0	12	0.00%	N/A	0.15
Jan-02					0	16	0.00%		
Feb-02					1	16	6.25%		
Mar-02	0	1	0.00%	0.00%	1	17	5.88%	-0.24	-1.15
Apr-02	1	2	50.00%	50.00%	3	17	17.65%	0.8	-0.51
May-02	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28
Jun-02					0	14	0.00%		



Checklist #14 - Resale - PBX Repair

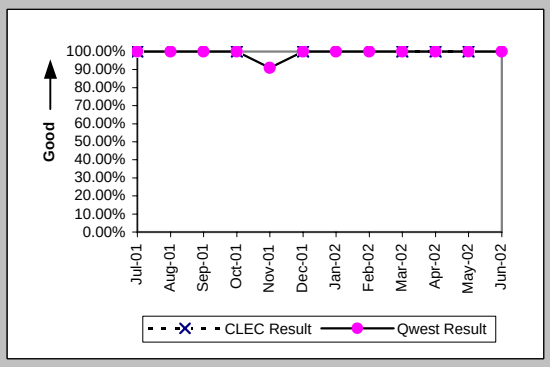
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	3	16	18.75%	-0.47	-1.28
Sep-01					3	11	27.27%		
Oct-01	0	1	0.00%	0.00%	1	23	4.35%	-0.21	-1.13
Nov-01					3	16	18.75%		
Dec-01	1	1	100.00%	0.00%	0	6	0.00%	N/A	-0.04
Jan-02					0	8	0.00%		
Feb-02					0	7	0.00%		
Mar-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Apr-02					1	8	12.50%		
May-02	0	1	0.00%	0.00%	1	9	11.11%	-0.34	-1.2
Jun-02									



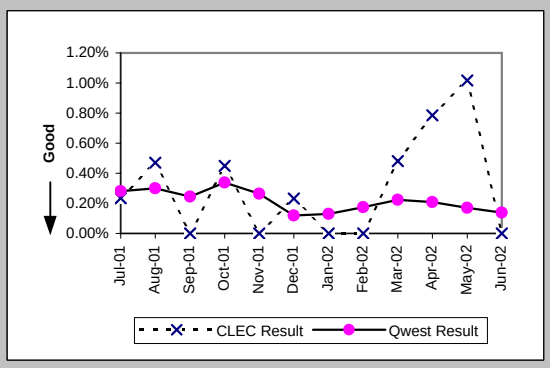
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01					9	9	100.00%		
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					10	11	90.91%		
Dec-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-02					8	8	100.00%		
Feb-02					7	7	100.00%		
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Jun-02					1	1	100.00%		



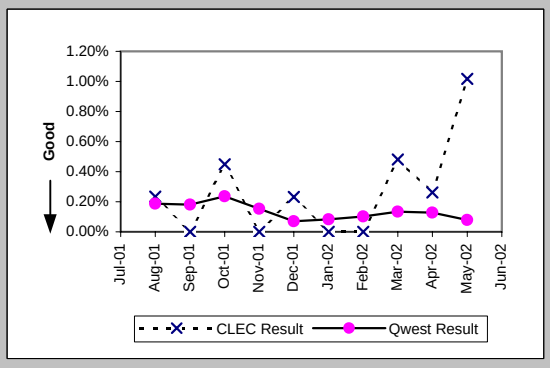
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	429	0.23%	4.82%	50	17737	0.28%	-0.19	-1.11
Aug-01	2	426	0.47%	6.84%	53	17615	0.30%	0.65	-0.6
Sep-01	0	432	0.00%	0.00%	43	17591	0.24%	-1.02	-1.62
Oct-01	2	445	0.45%	6.69%	59	17390	0.34%	0.45	-0.73
Nov-01	0	444	0.00%	0.00%	45	17032	0.26%	-1.07	-1.65
Dec-01	1	431	0.23%	4.81%	20	16846	0.12%	0.65	-0.6
Jan-02	0	418	0.00%	0.00%	22	16850	0.13%	-0.73	-1.44
Feb-02	0	416	0.00%	0.00%	29	16623	0.17%	-0.84	-1.51
Mar-02	2	416	0.48%	6.92%	37	16529	0.22%	1.01	-0.39
Apr-02	3	382	0.79%	8.83%	34	16321	0.21%	1.91	0.16
May-02	4	393	1.02%	10.04%	28	16362	0.17%	2.74	0.67
Jun-02	0	386	0.00%	0.00%	23	16673	0.14%	-0.72	-1.44



Trouble Rate (Percent) (MR-8*) (Parity)

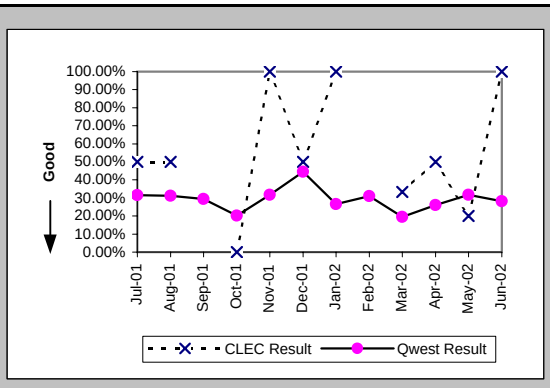
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	426	0.23%	4.84%	33	17615	0.19%	0.3	-0.82
Sep-01	0	432	0.00%	0.00%	32	17591	0.18%	-0.88	-1.53
Oct-01	2	445	0.45%	6.69%	41	17390	0.24%	0.88	-0.46
Nov-01	0	444	0.00%	0.00%	26	17032	0.15%	-0.81	-1.49
Dec-01	1	431	0.23%	4.81%	12	16846	0.07%	1	-0.39
Jan-02	0	418	0.00%	0.00%	14	16850	0.08%	-0.58	-1.35
Feb-02	0	416	0.00%	0.00%	17	16623	0.10%	-0.64	-1.39
Mar-02	2	416	0.48%	6.92%	22	16529	0.13%	1.52	-0.08
Apr-02	1	382	0.26%	5.11%	21	16321	0.13%	0.68	-0.59
May-02	4	393	1.02%	10.04%	13	16362	0.08%	3.52	1.14
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

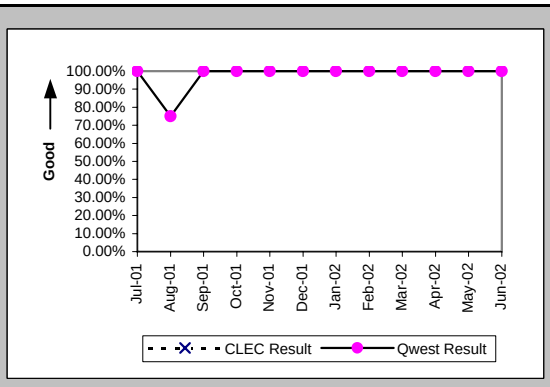
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	23	73	31.51%	0.44	-0.73
Aug-01	2	4	50.00%	50.00%	24	77	31.17%	0.71	-0.57
Sep-01					18	61	29.51%		
Oct-01	0	2	0.00%	0.00%	15	74	20.27%	-0.7	-1.43
Nov-01	1	1	100.00%	0.00%	21	66	31.82%	0.99	-0.4
Dec-01	1	2	50.00%	50.00%	16	36	44.44%	0.06	-0.96
Jan-02	1	1	100.00%	0.00%	8	30	26.67%	1.09	-0.34
Feb-02					13	42	30.95%		
Mar-02	1	3	33.33%	47.14%	9	46	19.57%	0.48	-0.71
Apr-02	3	6	50.00%	50.00%	12	46	26.09%	1.12	-0.32
May-02	1	5	20.00%	40.00%	13	41	31.71%	-0.53	-1.32
Jun-02	1	1	100.00%	0.00%	9	32	28.13%	1.06	-0.36



Checklist #14 - Resale - Basic ISDN Installation

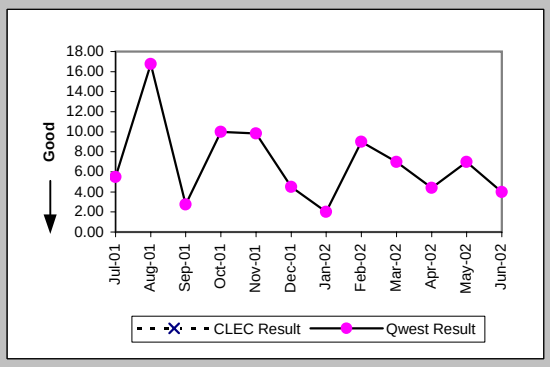
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					3	4	75.00%		
Sep-01					4	4	100.00%		
Oct-01					2	2	100.00%		
Nov-01					6	6	100.00%		
Dec-01					4	4	100.00%		
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02					5	5	100.00%		
May-02					3	3	100.00%		
Jun-02					2	2	100.00%		



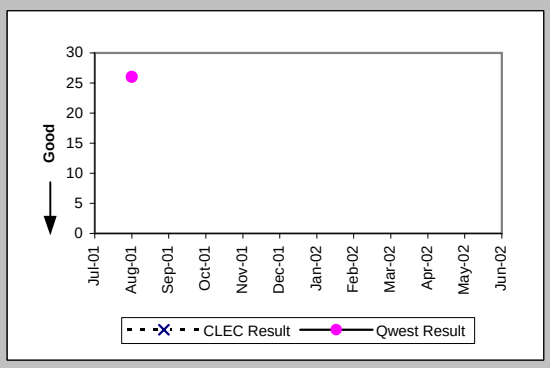
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	2	5.50		
Aug-01					67	4	16.75		
Sep-01					11	4	2.75		
Oct-01					30	3	10.00		
Nov-01					59	6	9.83		
Dec-01					18	4	4.50		
Jan-02					4	2	2.00		
Feb-02					9	1	9.00		
Mar-02					7	1	7.00		
Apr-02					22	5	4.40		
May-02					21	3	7.00		
Jun-02					8	2	4.00		



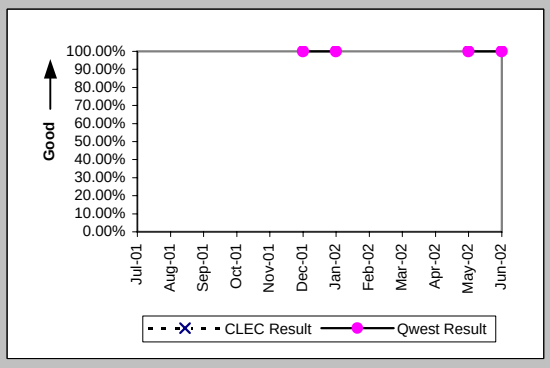
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					26	1	26.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

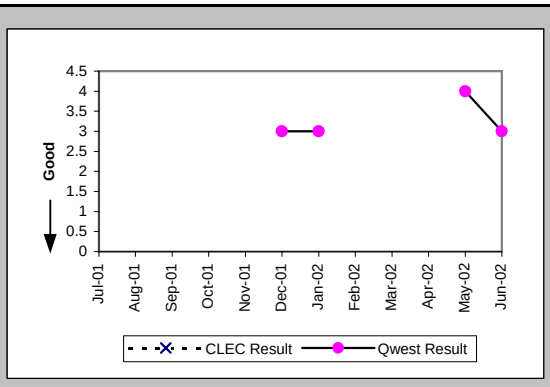
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					4	4	100.00%		
Jan-02					3	3	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02					5	5	100.00%		



Checklist #14 - Resale - Basic ISDN Installation

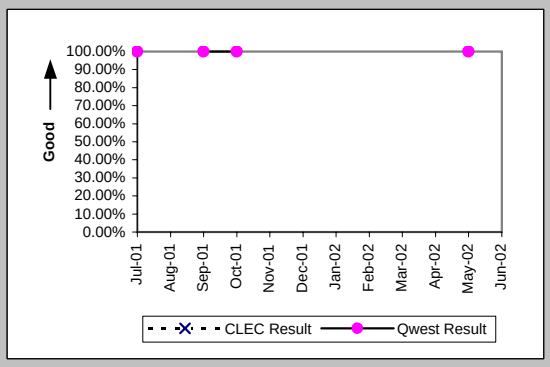
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					12	4	3.00		
Jan-02					9	3	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02					8	2	4.00		
Jun-02					15	5	3.00		



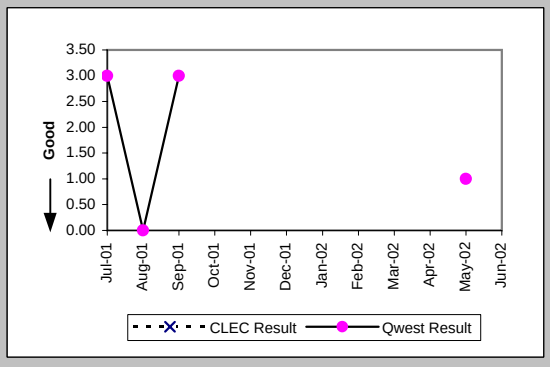
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02									



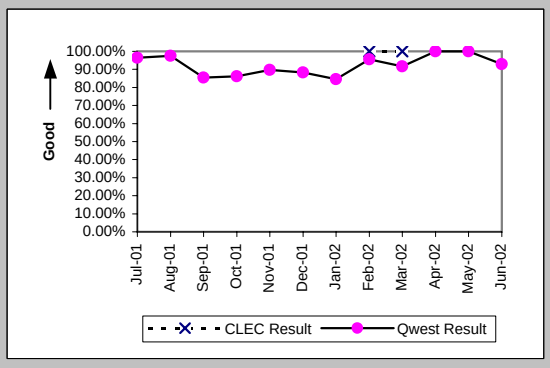
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	1	3.00		
Aug-01					0	1	0.00		
Sep-01					3	1	3.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

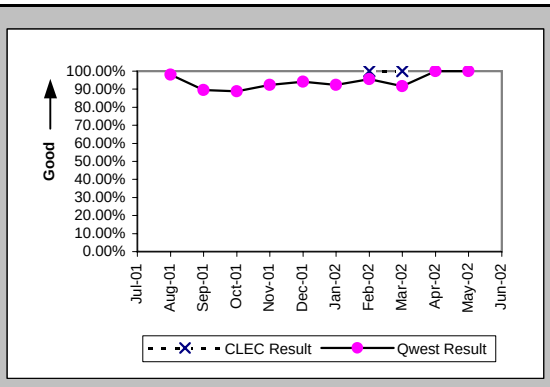
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					244	253	96.44%		
Aug-01					197	202	97.52%		
Sep-01					41	48	85.42%		
Oct-01					31	36	86.11%		
Nov-01					35	39	89.74%		
Dec-01					30	34	88.24%		
Jan-02					22	26	84.62%		
Feb-02	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Mar-02	1	1	100.00%	0.00%	22	24	91.67%	-0.3	-1.18
Apr-02					26	26	100.00%		
May-02					25	25	100.00%		
Jun-02					26	28	92.86%		



Checklist #14 - Resale - Basic ISDN Installation

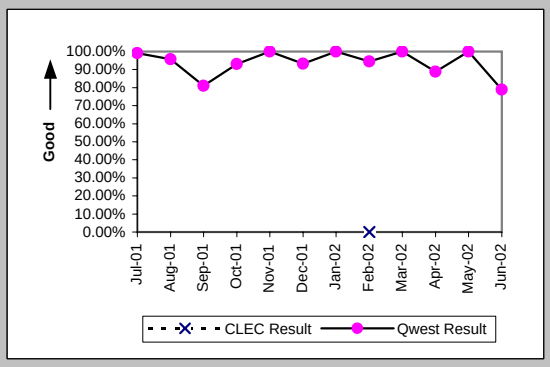
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					198	202	98.02%		
Sep-01					43	48	89.58%		
Oct-01					32	36	88.89%		
Nov-01					36	39	92.31%		
Dec-01					32	34	94.12%		
Jan-02					24	26	92.31%		
Feb-02	1	1	100.00%	0.00%	22	23	95.65%	-0.21	-1.13
Mar-02	1	1	100.00%	0.00%	22	24	91.67%	-0.3	-1.18
Apr-02					26	26	100.00%		
May-02					25	25	100.00%		
Jun-02									



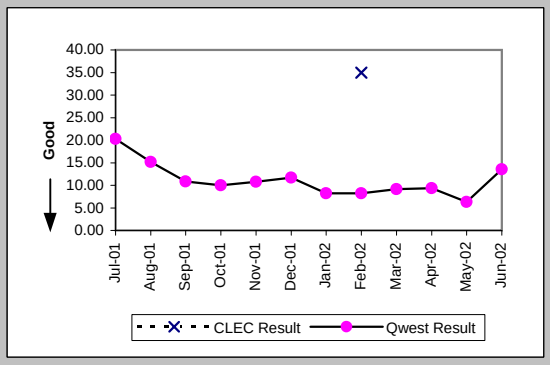
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					332	335	99.10%		
Aug-01					45	47	95.74%		
Sep-01					17	21	80.95%		
Oct-01					27	29	93.10%		
Nov-01					32	32	100.00%		
Dec-01					14	15	93.33%		
Jan-02					19	19	100.00%		
Feb-02	0	1	0.00%	0.00%	17	18	94.44%	1.7	0.04
Mar-02					26	26	100.00%		
Apr-02					16	18	88.89%		
May-02					16	16	100.00%		
Jun-02					15	19	78.95%		



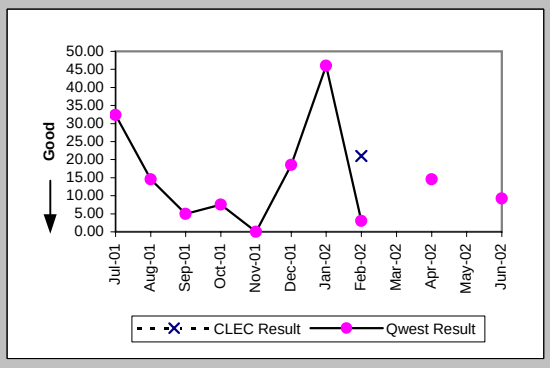
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6862	338	20.30		
Aug-01					697	46	15.15		
Sep-01					250	23	10.87		
Oct-01					300	30	10.00		
Nov-01					344	32	10.75		
Dec-01					199	17	11.71		
Jan-02					140	17	8.24		
Feb-02	35	1	35.00		148	18	8.22	1.91	0.16
Mar-02					220	24	9.17		
Apr-02					169	18	9.39		
May-02					107	17	6.29		
Jun-02					258	19	13.58		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

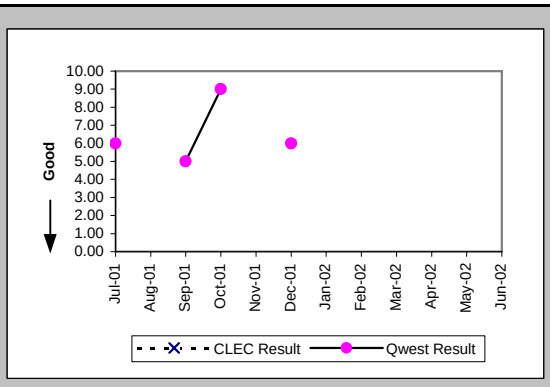
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	3	32.33		
Aug-01					87	6	14.50		
Sep-01					30	6	5.00		
Oct-01					15	2	7.50		
Nov-01					0	1	0.00		
Dec-01					37	2	18.50		
Jan-02					46	1	46.00		
Feb-02	21	1	21.00		3	1	3.00		
Mar-02									
Apr-02					29	2	14.50		
May-02									
Jun-02					37	4	9.25		



Checklist #14 - Resale - Basic ISDN Installation

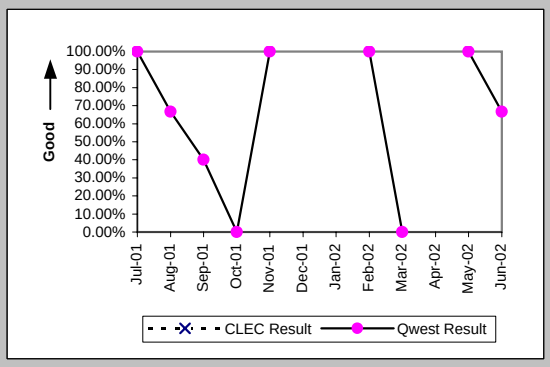
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01									
Sep-01					5	1	5.00		
Oct-01					9	1	9.00		
Nov-01									
Dec-01					6	1	6.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



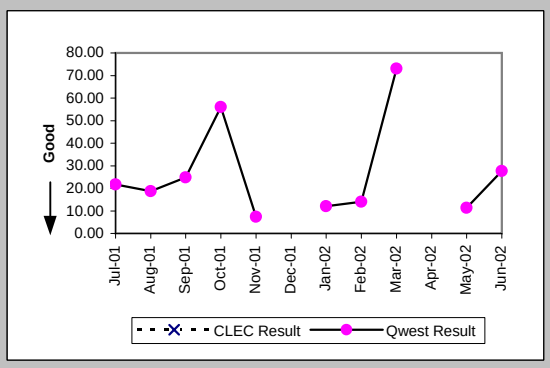
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					2	5	40.00%		
Oct-01					0	1	0.00%		
Nov-01					3	3	100.00%		
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					3	3	100.00%		
Jun-02					2	3	66.67%		



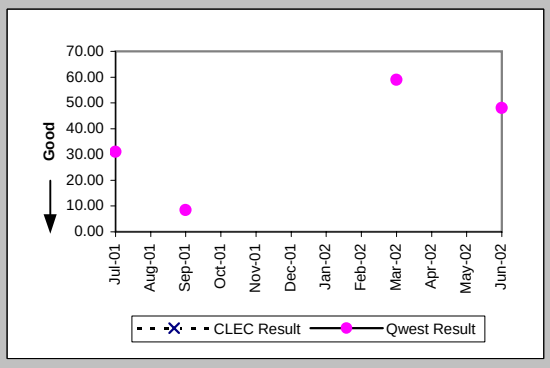
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	3	21.67		
Aug-01					56	3	18.67		
Sep-01					124	5	24.80		
Oct-01					56	1	56.00		
Nov-01					22	3	7.33		
Dec-01									
Jan-02					12	1	12.00		
Feb-02					14	1	14.00		
Mar-02					73	1	73.00		
Apr-02									
May-02					34	3	11.33		
Jun-02					83	3	27.67		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

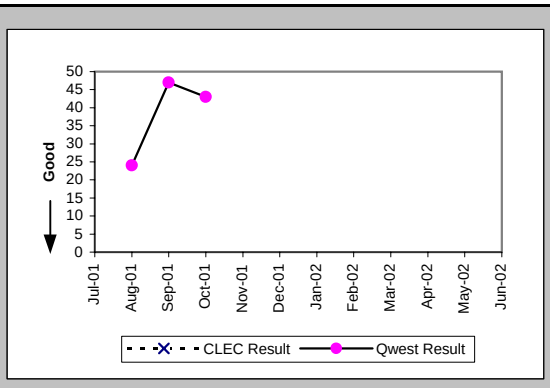
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	1	31.00		
Aug-01									
Sep-01					17	2	8.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					59	1	59.00		
Apr-02									
May-02									
Jun-02					48	1	48.00		



Checklist #14 - Resale - Basic ISDN Installation

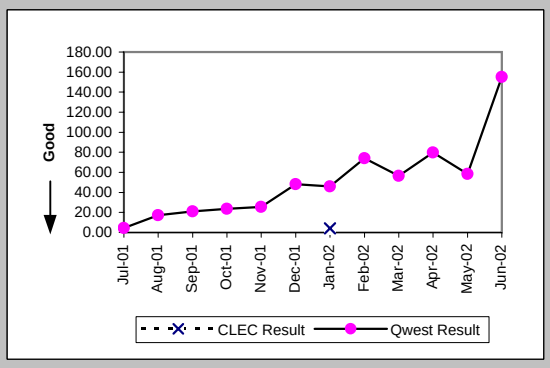
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					24	1	24.00		
Sep-01					47	1	47.00		
Oct-01					43	1	43.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

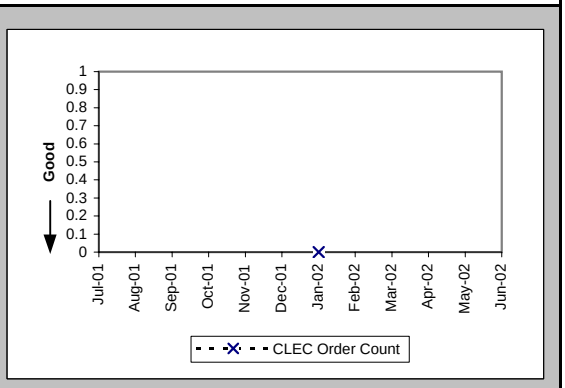
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	4	4.50		
Aug-01					139	8	17.38		
Sep-01					42	2	21.00		
Oct-01					71	3	23.67		
Nov-01					153	6	25.50		
Dec-01					145	3	48.33		
Jan-02	4	1	4.00		230	5	46.00	-0.81	-1.49
Feb-02					296	4	74.00		
Mar-02					283	5	56.60		
Apr-02					478	6	79.67		
May-02					466	8	58.25		
Jun-02					465	3	155.00		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

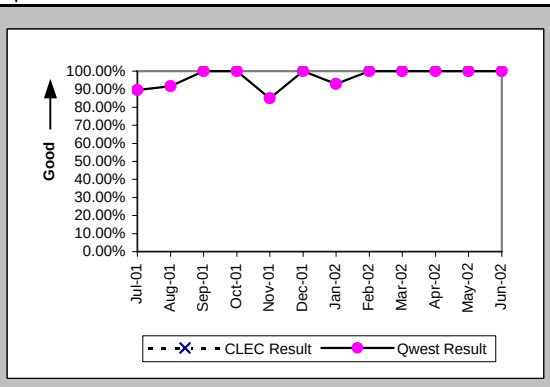
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

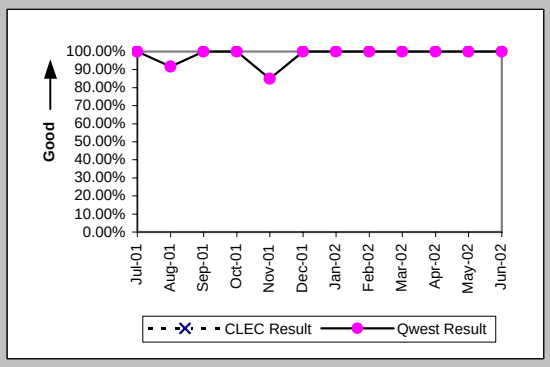
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	19	89.47%		
Aug-01					11	12	91.67%		
Sep-01					17	17	100.00%		
Oct-01					16	16	100.00%		
Nov-01					17	20	85.00%		
Dec-01					12	12	100.00%		
Jan-02					13	14	92.86%		
Feb-02					12	12	100.00%		
Mar-02					9	9	100.00%		
Apr-02					19	19	100.00%		
May-02					10	10	100.00%		
Jun-02					23	23	100.00%		



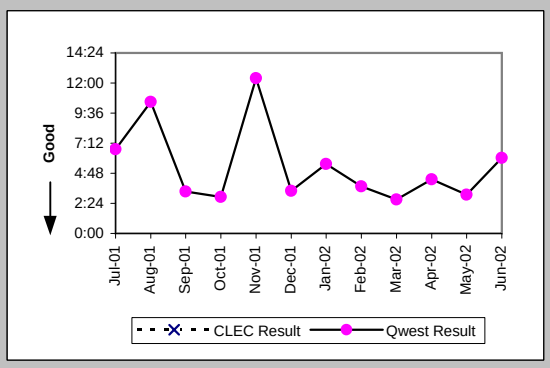
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	20	100.00%		
Aug-01					11	12	91.67%		
Sep-01					17	17	100.00%		
Oct-01					16	16	100.00%		
Nov-01					17	20	85.00%		
Dec-01					12	12	100.00%		
Jan-02					14	14	100.00%		
Feb-02					12	12	100.00%		
Mar-02					9	9	100.00%		
Apr-02					19	19	100.00%		
May-02					10	10	100.00%		
Jun-02					23	23	100.00%		



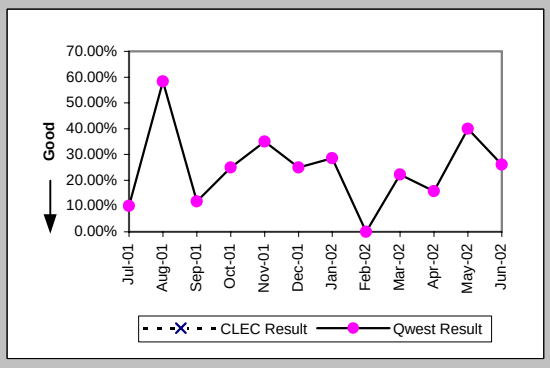
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					134:19	20	6:43		
Aug-01					125:58	12	10:30		
Sep-01					56:52	17	3:21		
Oct-01					46:44	16	2:55		
Nov-01					247:48	20	12:23		
Dec-01					40:41	12	3:23		
Jan-02					77:22	14	5:32		
Feb-02					45:01	12	3:45		
Mar-02					24:22	9	2:42		
Apr-02					82:04	19	4:19		
May-02					31:01	10	3:06		
Jun-02					138:13	23	6:01		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

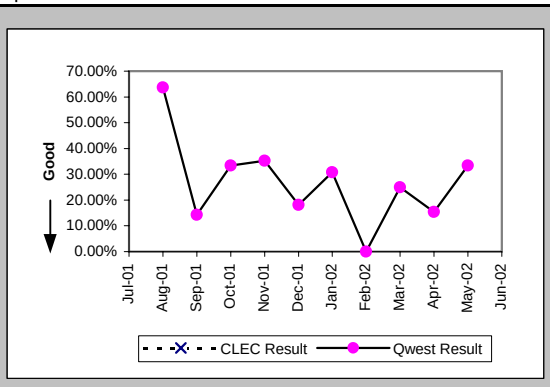
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	20	10.00%		
Aug-01					7	12	58.33%		
Sep-01					2	17	11.76%		
Oct-01					4	16	25.00%		
Nov-01					7	20	35.00%		
Dec-01					3	12	25.00%		
Jan-02					4	14	28.57%		
Feb-02					0	12	0.00%		
Mar-02					2	9	22.22%		
Apr-02					3	19	15.79%		
May-02					4	10	40.00%		
Jun-02					6	23	26.09%		



Checklist #14 - Resale - Basic ISDN Repair

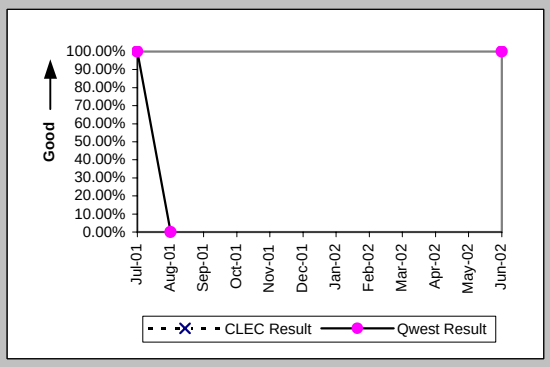
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					7	11	63.64%		
Sep-01					2	14	14.29%		
Oct-01					4	12	33.33%		
Nov-01					6	17	35.29%		
Dec-01					2	11	18.18%		
Jan-02					4	13	30.77%		
Feb-02					0	11	0.00%		
Mar-02					2	8	25.00%		
Apr-02					2	13	15.38%		
May-02					3	9	33.33%		
Jun-02									



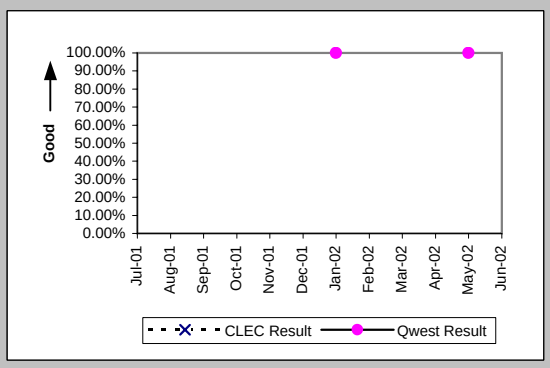
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	2	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



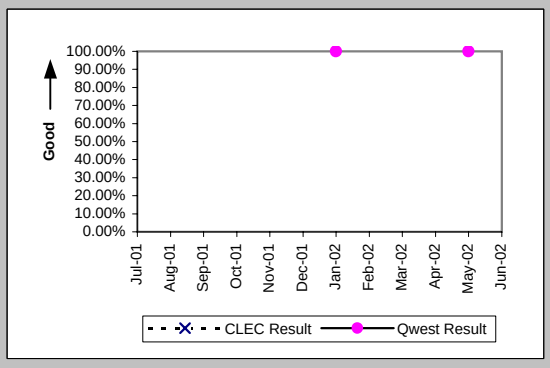
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02									



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

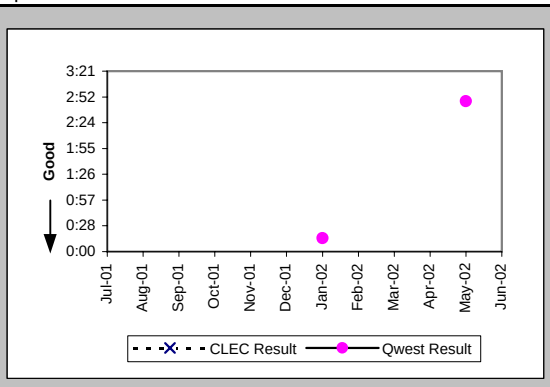
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

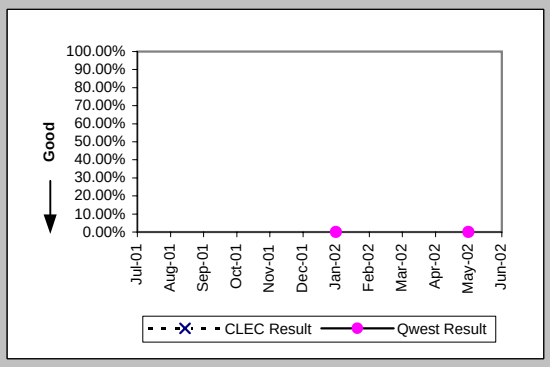
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:15	1	0:15		
Feb-02									
Mar-02									
Apr-02									
May-02					2:48	1	2:48		
Jun-02									



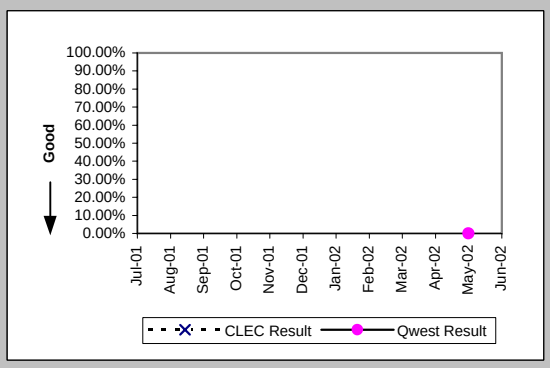
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



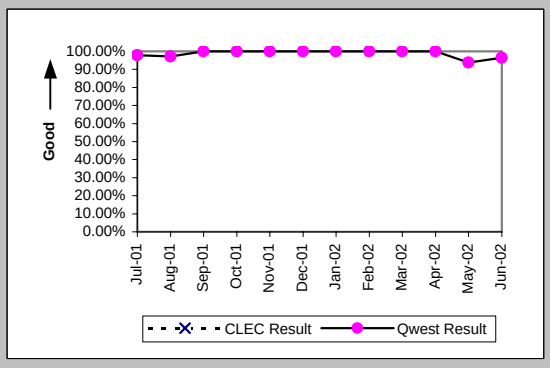
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

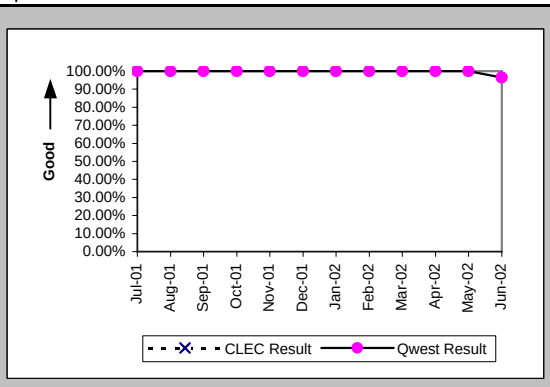
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45	46	97.83%		
Aug-01					35	36	97.22%		
Sep-01					35	35	100.00%		
Oct-01					36	36	100.00%		
Nov-01					32	32	100.00%		
Dec-01					39	39	100.00%		
Jan-02					30	30	100.00%		
Feb-02					25	25	100.00%		
Mar-02					17	17	100.00%		
Apr-02					26	26	100.00%		
May-02					15	16	93.75%		
Jun-02					27	28	96.43%		



Checklist #14 - Resale - Basic ISDN Repair

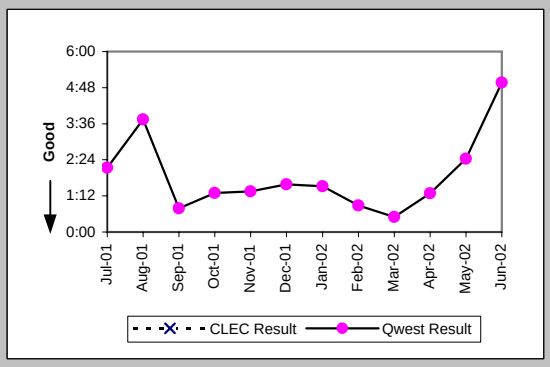
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	47	100.00%		
Aug-01					36	36	100.00%		
Sep-01					35	35	100.00%		
Oct-01					36	36	100.00%		
Nov-01					32	32	100.00%		
Dec-01					39	39	100.00%		
Jan-02					31	31	100.00%		
Feb-02					25	25	100.00%		
Mar-02					18	18	100.00%		
Apr-02					26	26	100.00%		
May-02					16	16	100.00%		
Jun-02					27	28	96.43%		



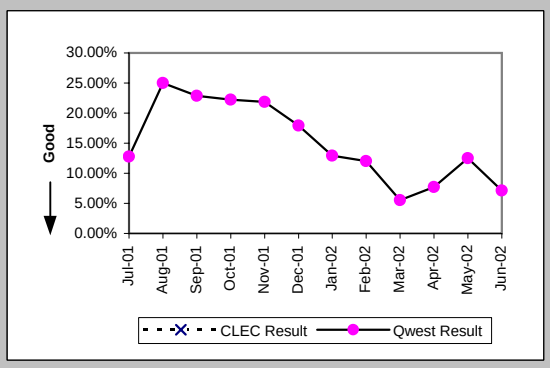
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					100:16	47	2:08		
Aug-01					134:54	36	3:45		
Sep-01					27:40	35	0:47		
Oct-01					46:38	36	1:18		
Nov-01					42:57	32	1:21		
Dec-01					61:47	39	1:35		
Jan-02					46:50	31	1:31		
Feb-02					22:16	25	0:53		
Mar-02					8:52	18	0:30		
Apr-02					33:33	26	1:17		
May-02					38:54	16	2:26		
Jun-02					138:50	28	4:58		



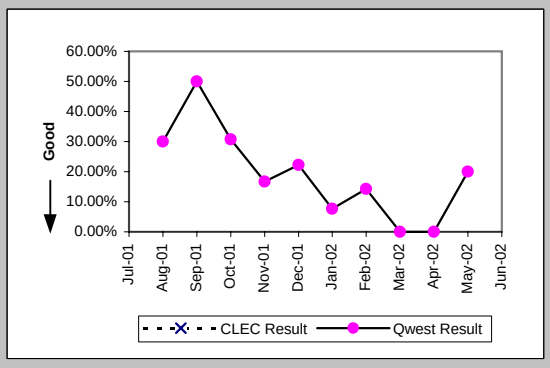
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	47	12.77%		
Aug-01					9	36	25.00%		
Sep-01					8	35	22.86%		
Oct-01					8	36	22.22%		
Nov-01					7	32	21.88%		
Dec-01					7	39	17.95%		
Jan-02					4	31	12.90%		
Feb-02					3	25	12.00%		
Mar-02					1	18	5.56%		
Apr-02					2	26	7.69%		
May-02					2	16	12.50%		
Jun-02					2	28	7.14%		



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

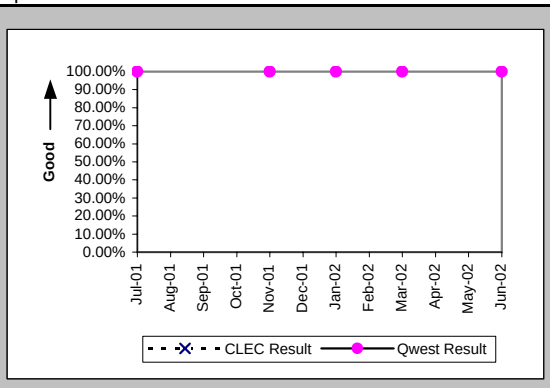
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					6	20	30.00%		
Sep-01					6	12	50.00%		
Oct-01					4	13	30.77%		
Nov-01					1	6	16.67%		
Dec-01					4	18	22.22%		
Jan-02					1	13	7.69%		
Feb-02					1	7	14.29%		
Mar-02					0	2	0.00%		
Apr-02					0	7	0.00%		
May-02					1	5	20.00%		
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

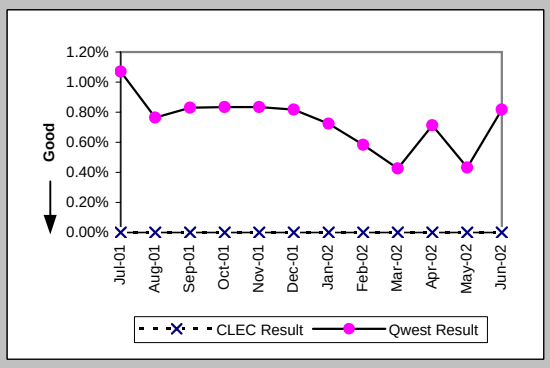
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02					1	1	100.00%		



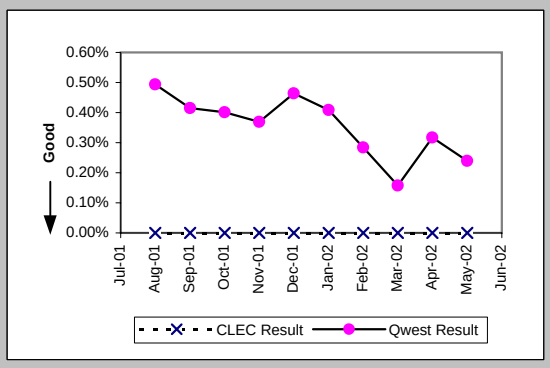
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	13	0.00%	0.00%	67	6264	1.07%	-0.37	-1.23
Aug-01	0	13	0.00%	0.00%	48	6285	0.76%	-0.32	-1.19
Sep-01	0	13	0.00%	0.00%	52	6273	0.83%	-0.33	-1.2
Oct-01	0	13	0.00%	0.00%	52	6240	0.83%	-0.33	-1.2
Nov-01	0	13	0.00%	0.00%	52	6231	0.83%	-0.33	-1.2
Dec-01	0	4	0.00%	0.00%	51	6249	0.82%	-0.18	-1.11
Jan-02	0	4	0.00%	0.00%	46	6368	0.72%	-0.17	-1.1
Feb-02	0	8	0.00%	0.00%	37	6337	0.58%	-0.22	-1.13
Mar-02	0	8	0.00%	0.00%	27	6334	0.43%	-0.18	-1.11
Apr-02	0	8	0.00%	0.00%	45	6304	0.71%	-0.24	-1.15
May-02	0	8	0.00%	0.00%	27	6261	0.43%	-0.19	-1.11
Jun-02	0	8	0.00%	0.00%	51	6250	0.82%	-0.26	-1.16



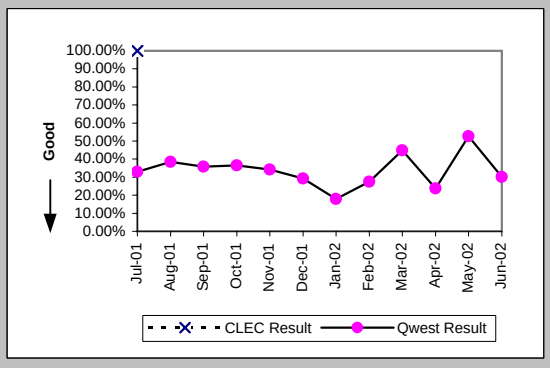
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	13	0.00%	0.00%	31	6285	0.49%	-0.25	-1.15
Sep-01	0	13	0.00%	0.00%	26	6273	0.41%	-0.23	-1.14
Oct-01	0	13	0.00%	0.00%	25	6240	0.40%	-0.23	-1.14
Nov-01	0	13	0.00%	0.00%	23	6231	0.37%	-0.22	-1.13
Dec-01	0	4	0.00%	0.00%	29	6249	0.46%	-0.14	-1.08
Jan-02	0	4	0.00%	0.00%	26	6368	0.41%	-0.13	-1.08
Feb-02	0	8	0.00%	0.00%	18	6337	0.28%	-0.15	-1.09
Mar-02	0	8	0.00%	0.00%	10	6334	0.16%	-0.11	-1.07
Apr-02	0	8	0.00%	0.00%	20	6304	0.32%	-0.16	-1.1
May-02	0	8	0.00%	0.00%	15	6261	0.24%	-0.14	-1.08
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

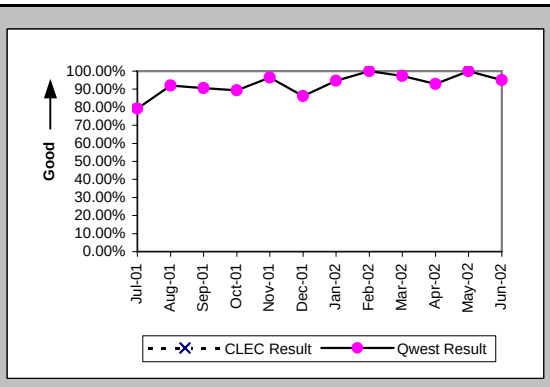
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	33	100	33.00%	0.97	-0.41
Aug-01					30	78	38.46%		
Sep-01					29	81	35.80%		
Oct-01					30	82	36.59%		
Nov-01					27	79	34.18%		
Dec-01					21	72	29.17%		
Jan-02					10	56	17.86%		
Feb-02					14	51	27.45%		
Mar-02					22	49	44.90%		
Apr-02					14	59	23.73%		
May-02					30	57	52.63%		
Jun-02					22	73	30.14%		



Checklist #14 - Resale - Qwest DSL Installation

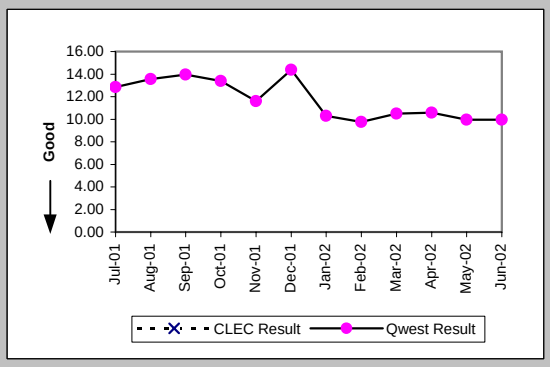
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	29	79.31%		
Aug-01					46	50	92.00%		
Sep-01					29	32	90.63%		
Oct-01					42	47	89.36%		
Nov-01					27	28	96.43%		
Dec-01					31	36	86.11%		
Jan-02					36	38	94.74%		
Feb-02					33	33	100.00%		
Mar-02					37	38	97.37%		
Apr-02					39	42	92.86%		
May-02					29	29	100.00%		
Jun-02					38	40	95.00%		



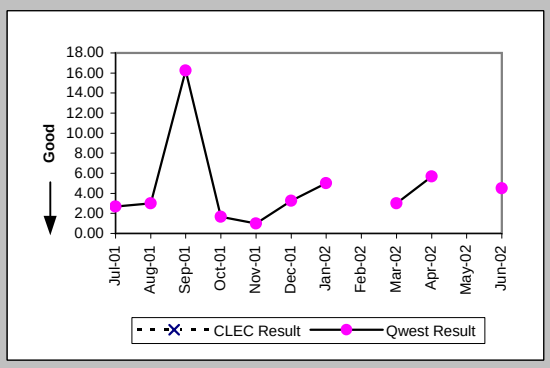
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					398	31	12.84		
Aug-01					678	50	13.56		
Sep-01					461	33	13.97		
Oct-01					629	47	13.38		
Nov-01					325	28	11.61		
Dec-01					547	38	14.39		
Jan-02					412	40	10.30		
Feb-02					332	34	9.76		
Mar-02					409	39	10.49		
Apr-02					444	42	10.57		
May-02					309	31	9.97		
Jun-02					428	43	9.95		



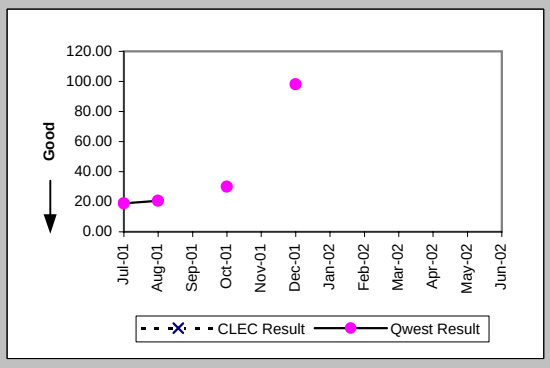
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	3	2.67		
Aug-01					3	1	3.00		
Sep-01					65	4	16.25		
Oct-01					5	3	1.67		
Nov-01					1	1	1.00		
Dec-01					13	4	3.25		
Jan-02					10	2	5.00		
Feb-02									
Mar-02					3	1	3.00		
Apr-02					17	3	5.67		
May-02									
Jun-02					9	2	4.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

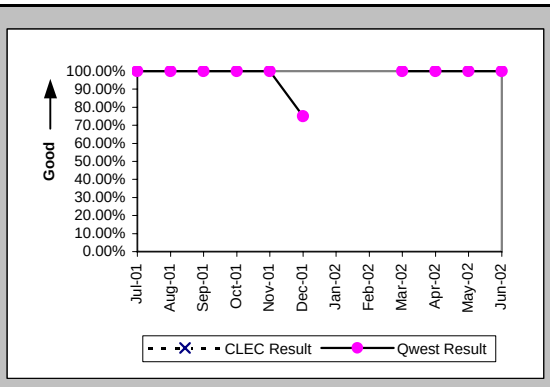
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					57	3	19.00		
Aug-01					62	3	20.67		
Sep-01									
Oct-01					60	2	30.00		
Nov-01									
Dec-01					98	1	98.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

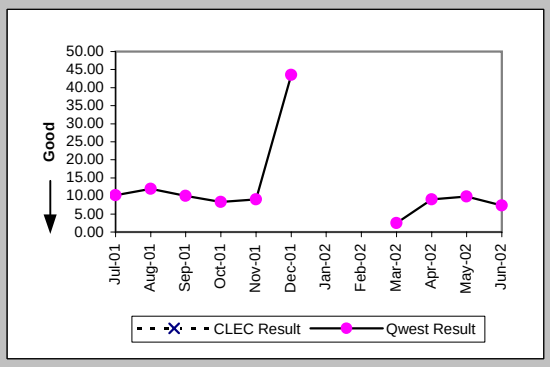
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					3	3	100.00%		
Sep-01					3	3	100.00%		
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	4	75.00%		
Jan-02									
Feb-02									
Mar-02					2	2	100.00%		
Apr-02					1	1	100.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



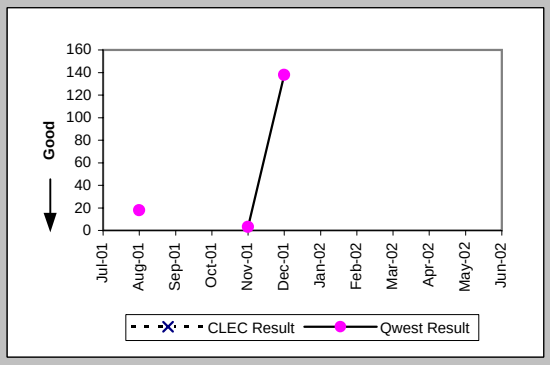
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	6	10.17		
Aug-01					48	4	12.00		
Sep-01					30	3	10.00		
Oct-01					25	3	8.33		
Nov-01					27	3	9.00		
Dec-01					174	4	43.50		
Jan-02									
Feb-02									
Mar-02					5	2	2.50		
Apr-02					9	1	9.00		
May-02					59	6	9.83		
Jun-02					22	3	7.33		



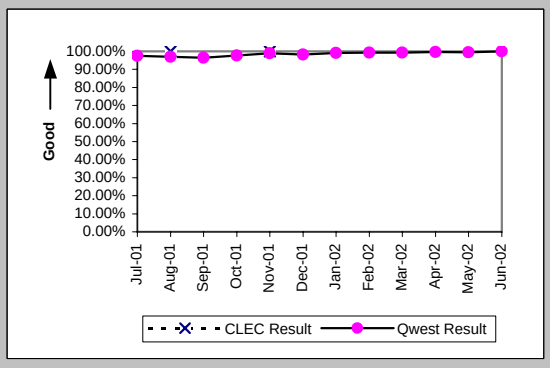
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					18	1	18.00		
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01					138	1	138.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

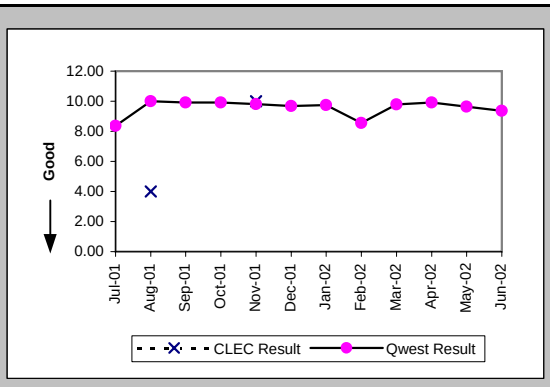
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					470	482	97.51%		
Aug-01	1	1	100.00%	0.00%	361	372	97.04%	-0.17	-1.11
Sep-01					193	200	96.50%		
Oct-01					383	392	97.70%		
Nov-01	1	1	100.00%	0.00%	487	492	98.98%	-0.1	-1.06
Dec-01					729	742	98.25%		
Jan-02					616	622	99.04%		
Feb-02					507	511	99.22%		
Mar-02					460	463	99.35%		
Apr-02					489	491	99.59%		
May-02					429	431	99.54%		
Jun-02					414	414	100.00%		



Checklist #14 - Resale - Qwest DSL Installation

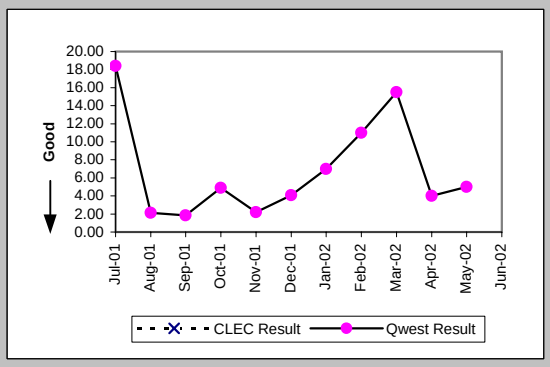
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2988	357	8.37		
Aug-01	4	1	4.00		2219	222	10.00	-2.25	-2.37
Sep-01					1607	162	9.92		
Oct-01					3113	314	9.91		
Nov-01	10	1	10.00		2257	230	9.81	-1.5	-1.91
Dec-01					2373	245	9.69		
Jan-02					3390	348	9.74		
Feb-02					3215	376	8.55		
Mar-02					3139	321	9.78		
Apr-02					3647	368	9.91		
May-02					2939	305	9.64		
Jun-02					2781	297	9.36		



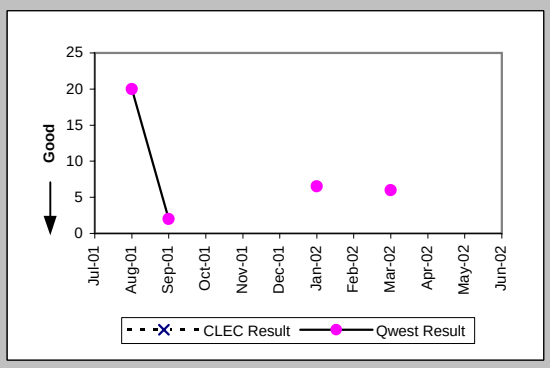
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					221	12	18.42		
Aug-01					17	8	2.12		
Sep-01					11	6	1.83		
Oct-01					44	9	4.89		
Nov-01					11	5	2.20		
Dec-01					53	13	4.08		
Jan-02					21	3	7.00		
Feb-02					44	4	11.00		
Mar-02					31	2	15.50		
Apr-02					8	2	4.00		
May-02					10	2	5.00		
Jun-02									



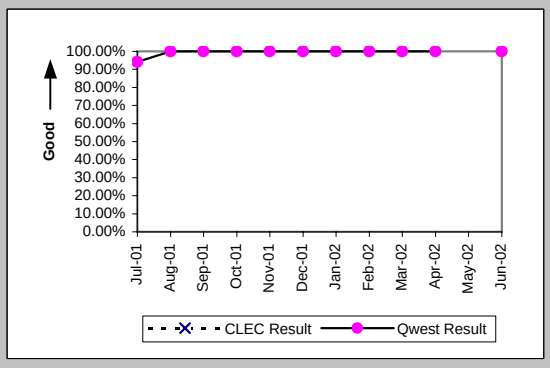
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					60	3	20.00		
Sep-01					2	1	2.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	2	6.50		
Feb-02									
Mar-02					6	1	6.00		
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

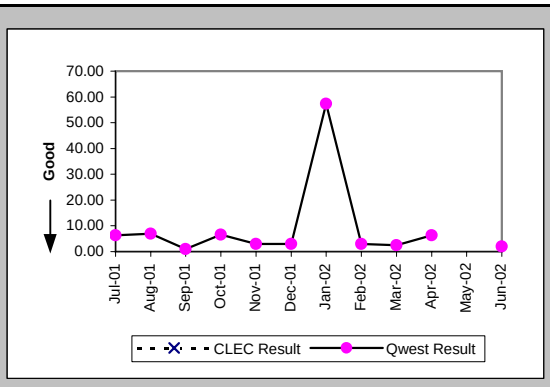
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	17	94.12%		
Aug-01					4	4	100.00%		
Sep-01					1	1	100.00%		
Oct-01					4	4	100.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					4	4	100.00%		
Mar-02					2	2	100.00%		
Apr-02					6	6	100.00%		
May-02									
Jun-02					3	3	100.00%		



Checklist #14 - Resale - Qwest DSL Installation

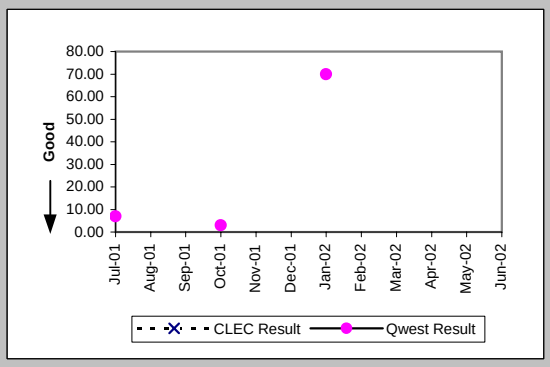
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					108	17	6.35		
Aug-01					35	5	7.00		
Sep-01					1	1	1.00		
Oct-01					33	5	6.60		
Nov-01					6	2	3.00		
Dec-01					3	1	3.00		
Jan-02					172	3	57.33		
Feb-02					12	4	3.00		
Mar-02					5	2	2.50		
Apr-02					38	6	6.33		
May-02									
Jun-02					6	3	2.00		



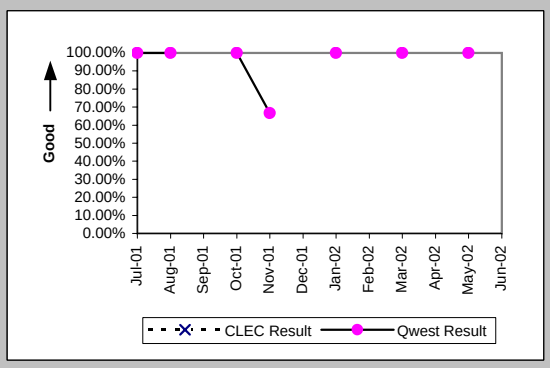
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	1	7.00		
Aug-01									
Sep-01									
Oct-01					3	1	3.00		
Nov-01									
Dec-01									
Jan-02					140	2	70.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



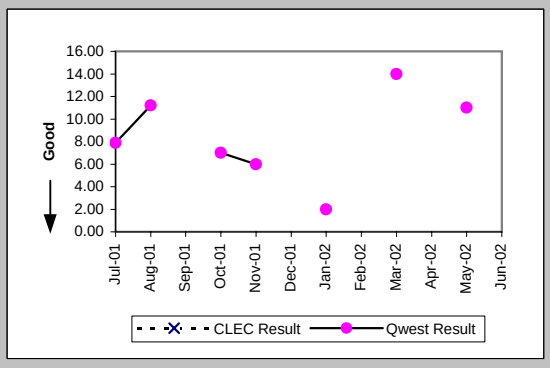
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					5	5	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					2	3	66.67%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	1	100.00%		
Jun-02									



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

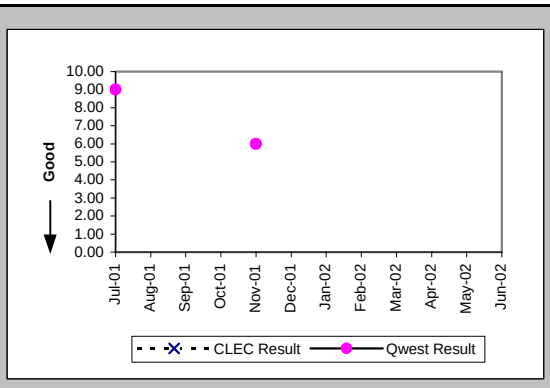
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	8	7.88		
Aug-01					56	5	11.20		
Sep-01									
Oct-01					7	1	7.00		
Nov-01					12	2	6.00		
Dec-01									
Jan-02					2	1	2.00		
Feb-02									
Mar-02					14	1	14.00		
Apr-02									
May-02					11	1	11.00		
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

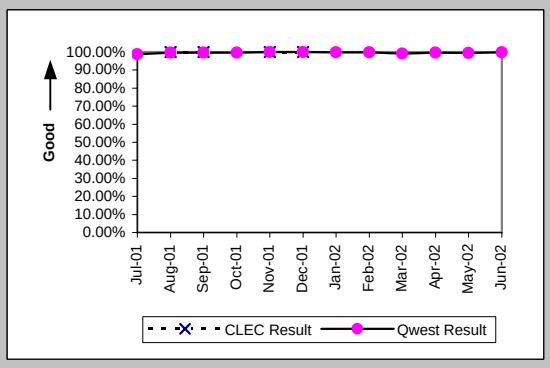
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	1	9.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					6	1	6.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



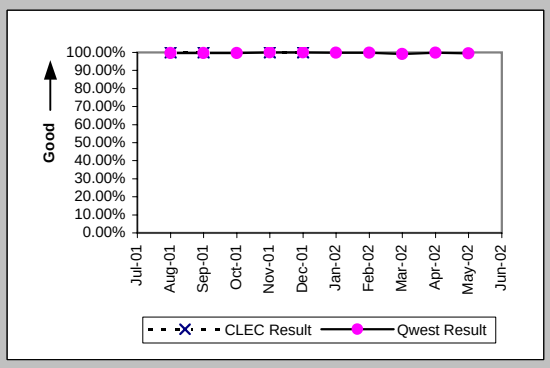
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					587	594	98.82%		
Aug-01	1	1	100.00%	0.00%	488	490	99.59%	-0.06	-1.04
Sep-01	1	1	100.00%	0.00%	336	337	99.70%	-0.05	-1.03
Oct-01					342	343	99.71%		
Nov-01	1	1	100.00%	0.00%	488	488	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	657	657	100.00%	N/A	N/A
Jan-02					725	726	99.86%		
Feb-02					607	608	99.84%		
Mar-02					523	528	99.05%		
Apr-02					522	524	99.62%		
May-02					502	505	99.41%		
Jun-02					465	466	99.79%		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

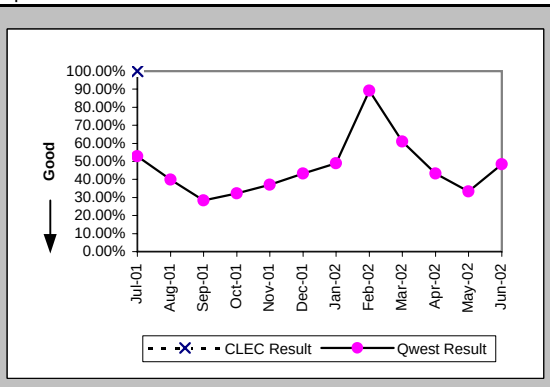
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	488	490	99.59%	-0.06	-1.04
Sep-01	1	1	100.00%	0.00%	336	337	99.70%	-0.05	-1.03
Oct-01					342	343	99.71%		
Nov-01	1	1	100.00%	0.00%	488	488	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	657	657	100.00%	N/A	N/A
Jan-02					725	726	99.86%		
Feb-02					607	608	99.84%		
Mar-02					523	528	99.05%		
Apr-02					523	524	99.81%		
May-02					502	505	99.41%		
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

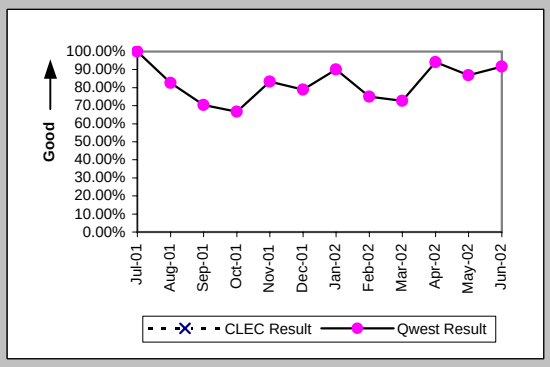
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	37	70	52.86%	0.62	-0.63
Aug-01					41	103	39.81%		
Sep-01					15	53	28.30%		
Oct-01					20	62	32.26%		
Nov-01					10	27	37.04%		
Dec-01					19	44	43.18%		
Jan-02					22	45	48.89%		
Feb-02					41	46	89.13%		
Mar-02					36	59	61.02%		
Apr-02					16	37	43.24%		
May-02					13	39	33.33%		
Jun-02					15	31	48.39%		



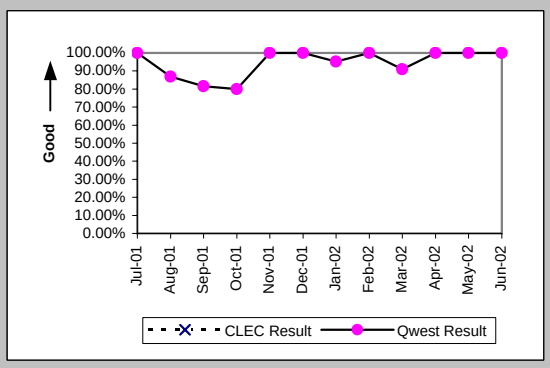
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	20	100.00%		
Aug-01					19	23	82.61%		
Sep-01					19	27	70.37%		
Oct-01					18	27	66.67%		
Nov-01					10	12	83.33%		
Dec-01					15	19	78.95%		
Jan-02					18	20	90.00%		
Feb-02					3	4	75.00%		
Mar-02					8	11	72.73%		
Apr-02					16	17	94.12%		
May-02					20	23	86.96%		
Jun-02					11	12	91.67%		



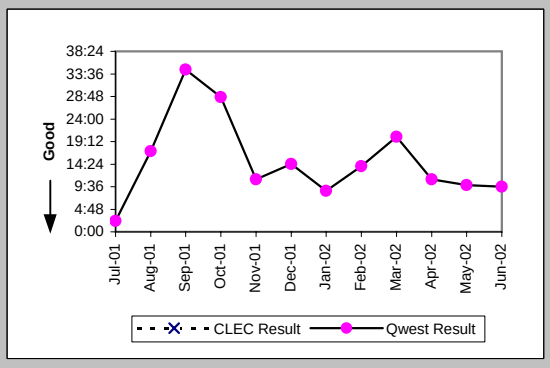
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	20	100.00%		
Aug-01					20	23	86.96%		
Sep-01					22	27	81.48%		
Oct-01					24	30	80.00%		
Nov-01					12	12	100.00%		
Dec-01					19	19	100.00%		
Jan-02					20	21	95.24%		
Feb-02					4	4	100.00%		
Mar-02					10	11	90.91%		
Apr-02					17	17	100.00%		
May-02					23	23	100.00%		
Jun-02					12	12	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

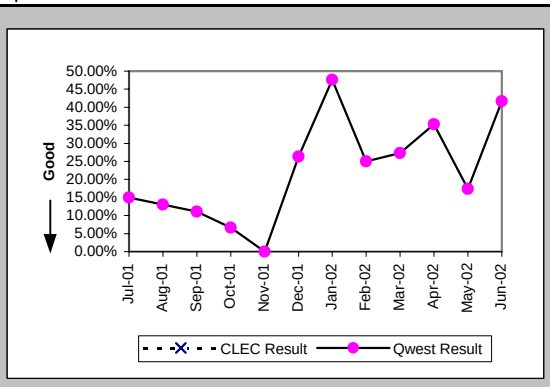
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46:18	20	2:19		
Aug-01					394:36	23	17:09		
Sep-01					931:20	27	34:30		
Oct-01					860:16	30	28:41		
Nov-01					133:46	12	11:09		
Dec-01					274:46	19	14:28		
Jan-02					182:11	21	8:41		
Feb-02					55:48	4	13:57		
Mar-02					222:40	11	20:15		
Apr-02					190:24	17	11:12		
May-02					229:01	23	9:57		
Jun-02					115:27	12	9:37		



Checklist #14 - Resale - Qwest DSL Repair

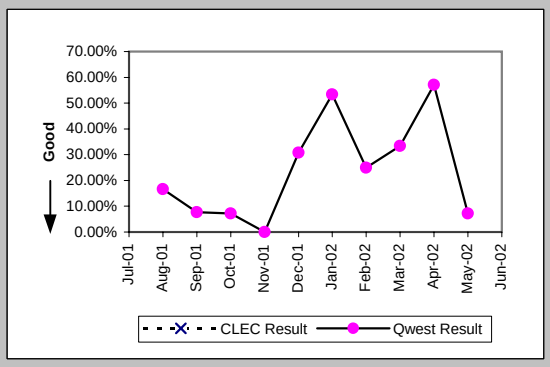
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	20	15.00%		
Aug-01					3	23	13.04%		
Sep-01					3	27	11.11%		
Oct-01					2	30	6.67%		
Nov-01					0	12	0.00%		
Dec-01					5	19	26.32%		
Jan-02					10	21	47.62%		
Feb-02					1	4	25.00%		
Mar-02					3	11	27.27%		
Apr-02					6	17	35.29%		
May-02					4	23	17.39%		
Jun-02					5	12	41.67%		



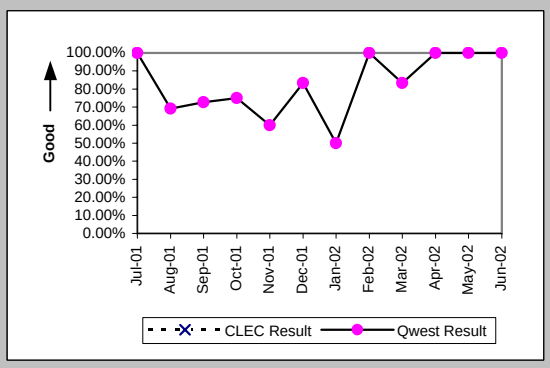
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	18	16.67%		
Sep-01					1	13	7.69%		
Oct-01					1	14	7.14%		
Nov-01					0	8	0.00%		
Dec-01					4	13	30.77%		
Jan-02					8	15	53.33%		
Feb-02					1	4	25.00%		
Mar-02					2	6	33.33%		
Apr-02					4	7	57.14%		
May-02					1	14	7.14%		
Jun-02									



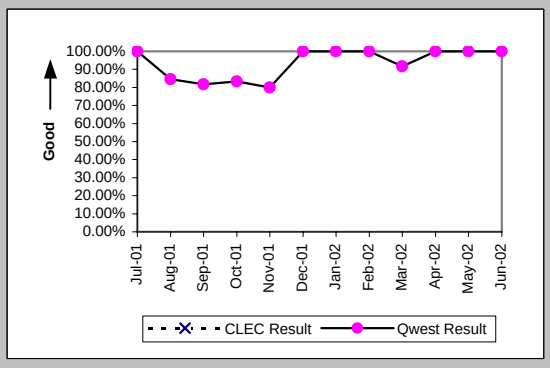
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					27	39	69.23%		
Sep-01					8	11	72.73%		
Oct-01					9	12	75.00%		
Nov-01					3	5	60.00%		
Dec-01					5	6	83.33%		
Jan-02					1	2	50.00%		
Feb-02					1	1	100.00%		
Mar-02					10	12	83.33%		
Apr-02					4	4	100.00%		
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

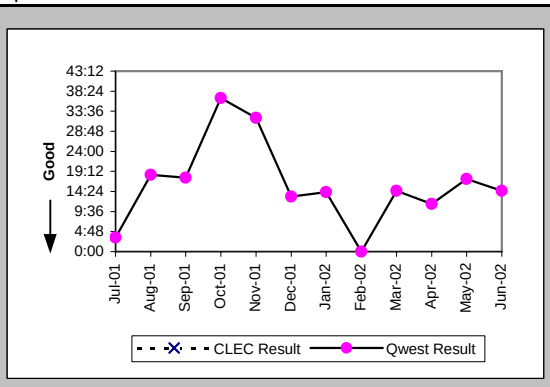
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					33	39	84.62%		
Sep-01					9	11	81.82%		
Oct-01					10	12	83.33%		
Nov-01					4	5	80.00%		
Dec-01					6	6	100.00%		
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					11	12	91.67%		
Apr-02					4	4	100.00%		
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		



Checklist #14 - Resale - Qwest DSL Repair

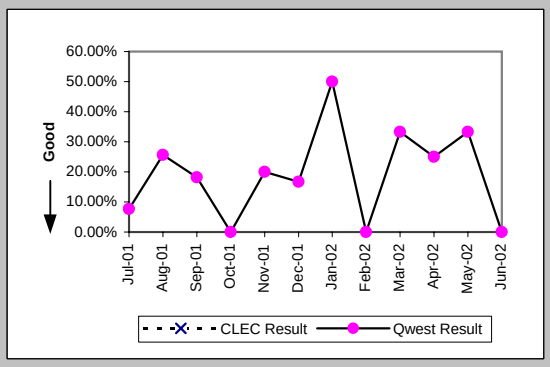
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43:37	13	3:21		
Aug-01					716:31	39	18:22		
Sep-01					194:33	11	17:41		
Oct-01					441:26	12	36:47		
Nov-01					160:16	5	32:03		
Dec-01					79:05	6	13:11		
Jan-02					28:29	2	14:14		
Feb-02					0:02	1	0:02		
Mar-02					174:37	12	14:33		
Apr-02					45:35	4	11:24		
May-02					52:10	3	17:23		
Jun-02					58:09	4	14:32		



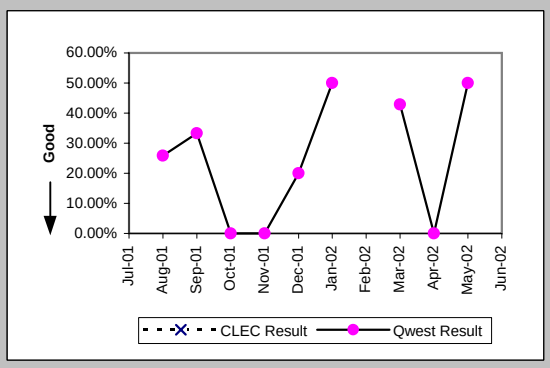
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	13	7.69%		
Aug-01					10	39	25.64%		
Sep-01					2	11	18.18%		
Oct-01					0	12	0.00%		
Nov-01					1	5	20.00%		
Dec-01					1	6	16.67%		
Jan-02					1	2	50.00%		
Feb-02					0	1	0.00%		
Mar-02					4	12	33.33%		
Apr-02					1	4	25.00%		
May-02					1	3	33.33%		
Jun-02					0	4	0.00%		



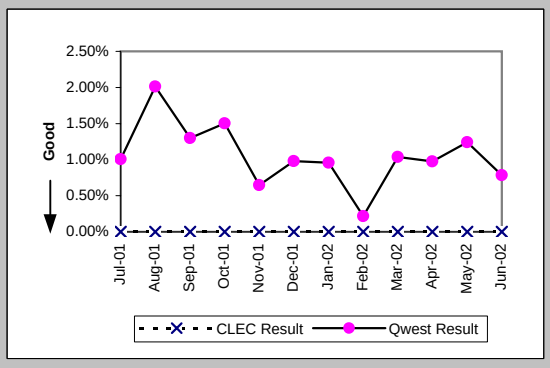
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					8	31	25.81%		
Sep-01					2	6	33.33%		
Oct-01					0	5	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	5	20.00%		
Jan-02					1	2	50.00%		
Feb-02									
Mar-02					3	7	42.86%		
Apr-02					0	3	0.00%		
May-02					1	2	50.00%		
Jun-02									



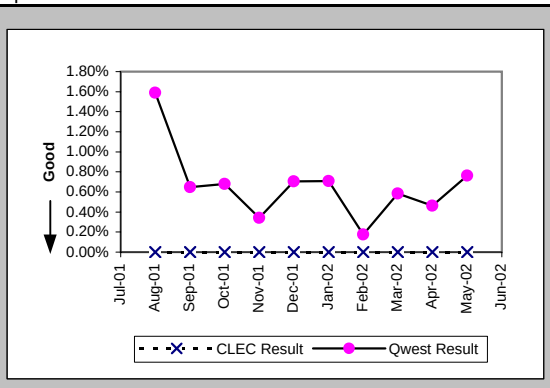
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	33	3285	1.00%	-0.23	-1.14
Aug-01	0	5	0.00%	0.00%	62	3082	2.01%	-0.32	-1.19
Sep-01	0	5	0.00%	0.00%	38	2929	1.30%	-0.26	-1.16
Oct-01	0	5	0.00%	0.00%	42	2795	1.50%	-0.28	-1.17
Nov-01	0	5	0.00%	0.00%	17	2634	0.65%	-0.18	-1.11
Dec-01	0	5	0.00%	0.00%	25	2549	0.98%	-0.22	-1.14
Jan-02	0	5	0.00%	0.00%	23	2404	0.96%	-0.22	-1.13
Feb-02	0	5	0.00%	0.00%	5	2299	0.22%	-0.1	-1.06
Mar-02	0	5	0.00%	0.00%	23	2220	1.04%	-0.23	-1.14
Apr-02	0	4	0.00%	0.00%	21	2156	0.97%	-0.2	-1.12
May-02	0	4	0.00%	0.00%	26	2095	1.24%	-0.22	-1.14
Jun-02	0	4	0.00%	0.00%	16	2039	0.78%	-0.18	-1.11



Checklist #14 - Resale - Qwest DSL Repair

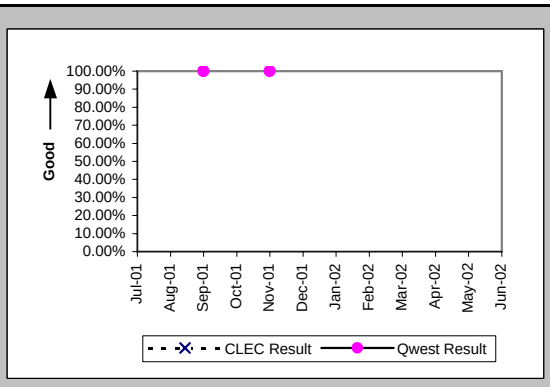
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	49	3082	1.59%	-0.28	-1.17
Sep-01	0	5	0.00%	0.00%	19	2929	0.65%	-0.18	-1.11
Oct-01	0	5	0.00%	0.00%	19	2795	0.68%	-0.18	-1.11
Nov-01	0	5	0.00%	0.00%	9	2634	0.34%	-0.13	-1.08
Dec-01	0	5	0.00%	0.00%	18	2549	0.71%	-0.19	-1.11
Jan-02	0	5	0.00%	0.00%	17	2404	0.71%	-0.19	-1.11
Feb-02	0	5	0.00%	0.00%	4	2299	0.17%	-0.09	-1.06
Mar-02	0	5	0.00%	0.00%	13	2220	0.59%	-0.17	-1.1
Apr-02	0	4	0.00%	0.00%	10	2156	0.46%	-0.14	-1.08
May-02	0	4	0.00%	0.00%	16	2095	0.76%	-0.18	-1.11
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

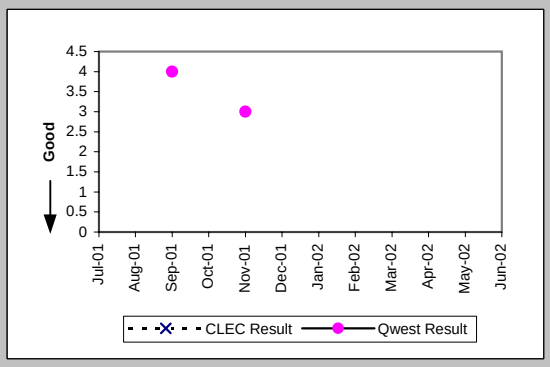
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



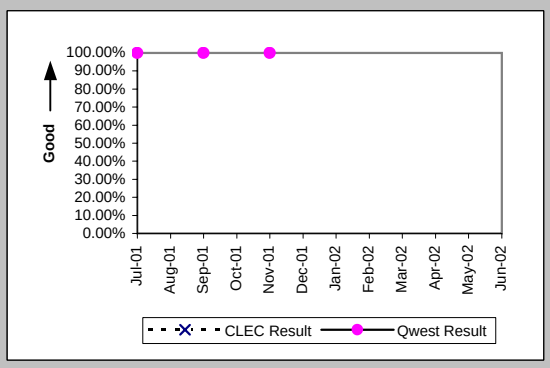
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



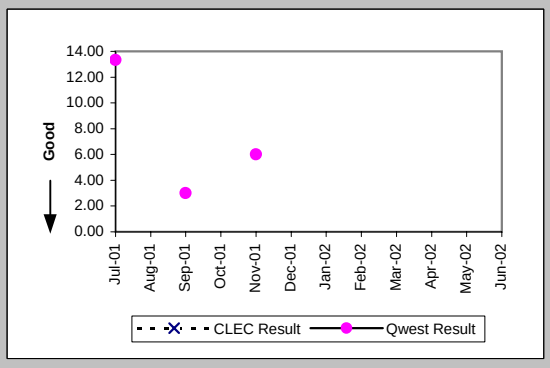
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

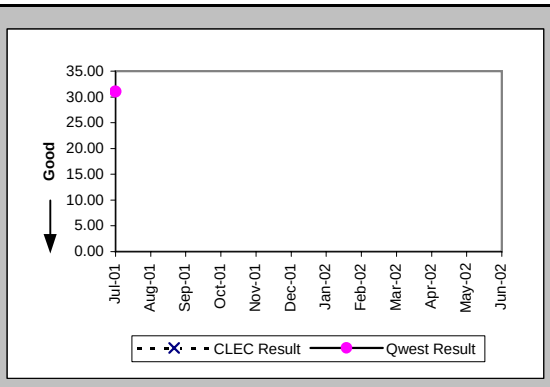
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					40	3	13.33		
Aug-01									
Sep-01					3	1	3.00		
Oct-01									
Nov-01					6	1	6.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

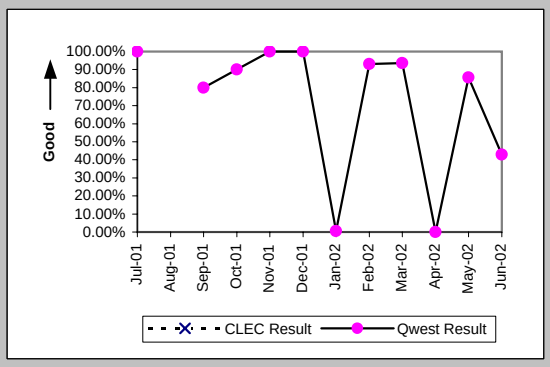
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	1	31.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



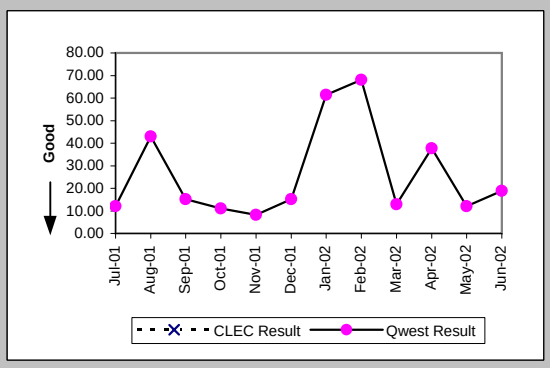
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01					4	5	80.00%		
Oct-01					9	10	90.00%		
Nov-01					16	16	100.00%		
Dec-01					5	5	100.00%		
Jan-02					1	168	0.60%		
Feb-02					27	29	93.10%		
Mar-02					29	31	93.55%		
Apr-02					0	1	0.00%		
May-02					6	7	85.71%		
Jun-02					3	7	42.86%		



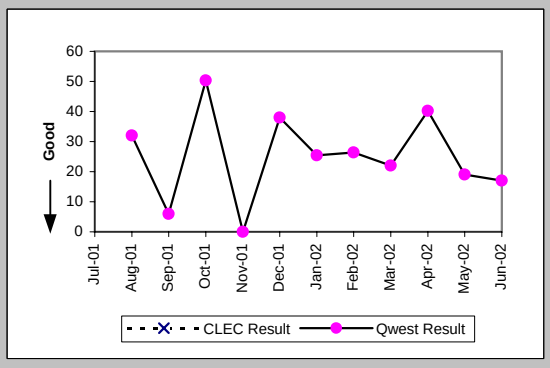
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	1	12.00		
Aug-01					43	1	43.00		
Sep-01					76	5	15.20		
Oct-01					352	32	11.00		
Nov-01					141	17	8.29		
Dec-01					91	6	15.17		
Jan-02					20439	333	61.38		
Feb-02					749	11	68.09		
Mar-02					752	58	12.97		
Apr-02					302	8	37.75		
May-02					253	21	12.05		
Jun-02					189	10	18.90		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

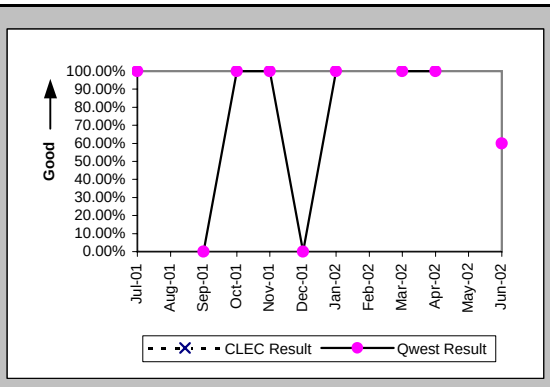
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					32	1	32.00		
Sep-01					6	1	6.00		
Oct-01					151	3	50.33		
Nov-01					0	1	0.00		
Dec-01					38	1	38.00		
Jan-02					6326	249	25.41		
Feb-02					237	9	26.33		
Mar-02					44	2	22.00		
Apr-02					201	5	40.20		
May-02					38	2	19.00		
Jun-02					85	5	17.00		



Checklist #14 - Resale - Primary ISDN Installation

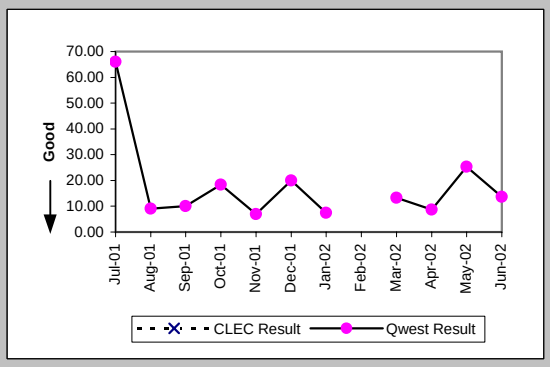
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					0	2	0.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					6	6	100.00%		
May-02									
Jun-02					3	5	60.00%		



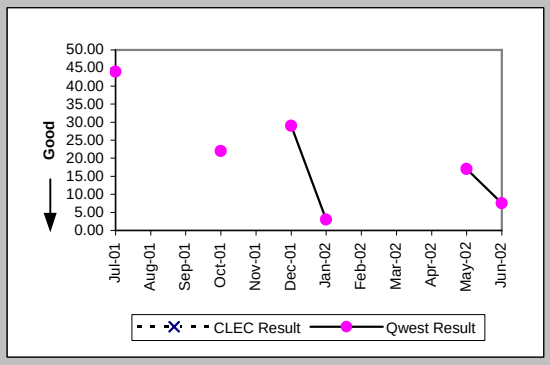
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2908	44	66.09		
Aug-01					9	1	9.00		
Sep-01					30	3	10.00		
Oct-01					55	3	18.33		
Nov-01					7	1	7.00		
Dec-01					60	3	20.00		
Jan-02					15	2	7.50		
Feb-02									
Mar-02					40	3	13.33		
Apr-02					52	6	8.67		
May-02					76	3	25.33		
Jun-02					204	15	13.60		



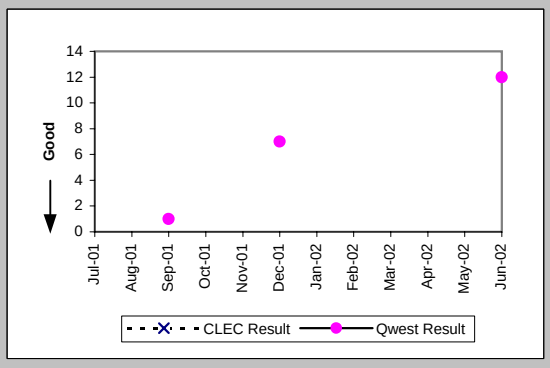
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					880	20	44.00		
Aug-01									
Sep-01									
Oct-01					22	1	22.00		
Nov-01									
Dec-01					29	1	29.00		
Jan-02					3	1	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02					34	2	17.00		
Jun-02					15	2	7.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

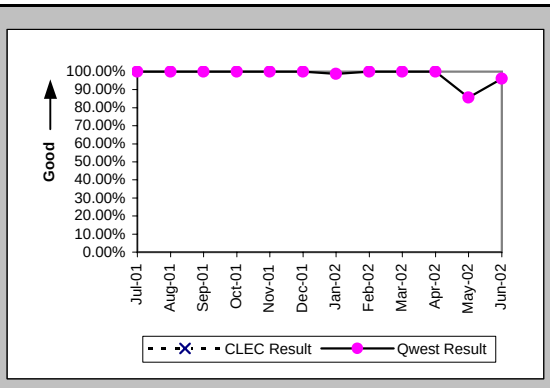
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01					7	1	7.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					12	1	12.00		



Checklist #14 - Resale - Primary ISDN Installation

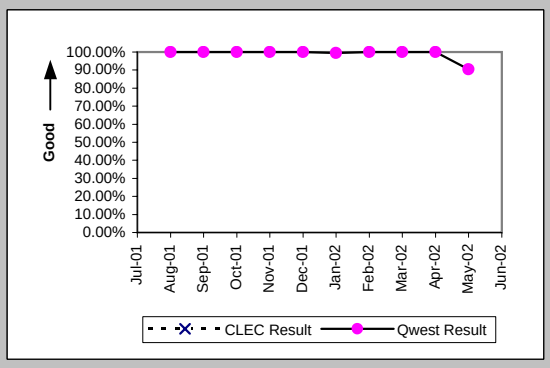
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					68	68	100.00%		
Aug-01					25	25	100.00%		
Sep-01					6	6	100.00%		
Oct-01					24	24	100.00%		
Nov-01					29	29	100.00%		
Dec-01					15	15	100.00%		
Jan-02					170	172	98.84%		
Feb-02					187	187	100.00%		
Mar-02					66	66	100.00%		
Apr-02					54	54	100.00%		
May-02					18	21	85.71%		
Jun-02					25	26	96.15%		



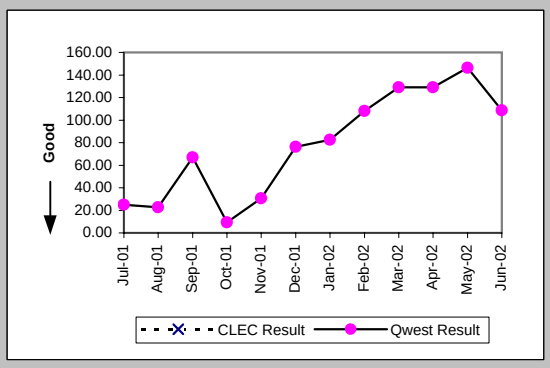
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					25	25	100.00%		
Sep-01					6	6	100.00%		
Oct-01					24	24	100.00%		
Nov-01					29	29	100.00%		
Dec-01					15	15	100.00%		
Jan-02					171	172	99.42%		
Feb-02					187	187	100.00%		
Mar-02					66	66	100.00%		
Apr-02					54	54	100.00%		
May-02					19	21	90.48%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

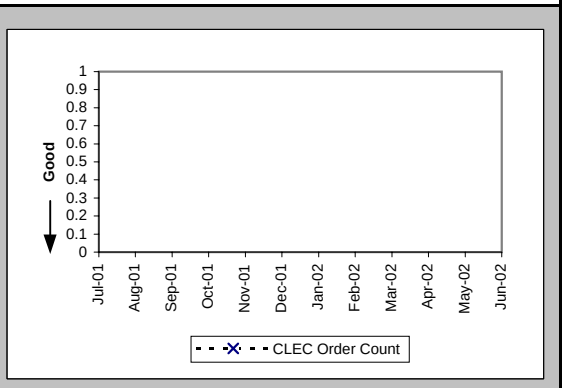
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	2	25.00		
Aug-01					136	6	22.67		
Sep-01					134	2	67.00		
Oct-01					19	2	9.50		
Nov-01					61	2	30.50		
Dec-01					229	3	76.33		
Jan-02					248	3	82.67		
Feb-02					216	2	108.00		
Mar-02					258	2	129.00		
Apr-02					258	2	129.00		
May-02					293	2	146.50		
Jun-02					326	3	108.67		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

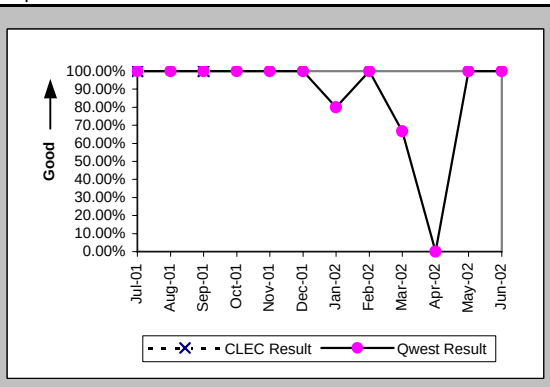
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

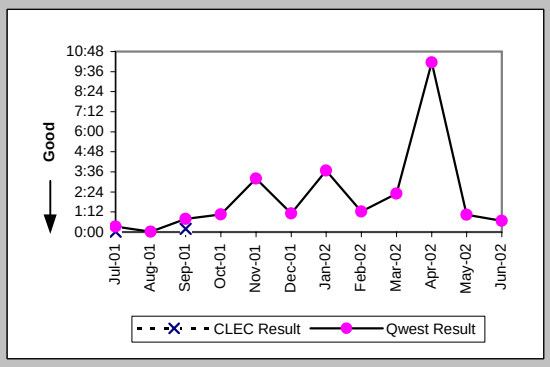
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01					1	1	100.00%		
Sep-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Oct-01					3	3	100.00%		
Nov-01					2	2	100.00%		
Dec-01					5	5	100.00%		
Jan-02					8	10	80.00%		
Feb-02					3	3	100.00%		
Mar-02					4	6	66.67%		
Apr-02					0	1	0.00%		
May-02					7	7	100.00%		
Jun-02					1	1	100.00%		



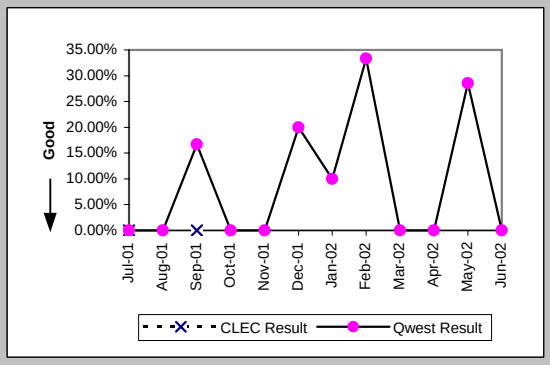
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:01	1	0:01		1:20	4	0:20	-0.57	-1.34
Aug-01					0:01	1	0:01		
Sep-01	0:11	1	0:11		4:42	6	0:47	-0.75	-1.46
Oct-01					3:10	3	1:03		
Nov-01					6:24	2	3:12		
Dec-01					5:35	5	1:07		
Jan-02					36:55	10	3:41		
Feb-02					3:40	3	1:13		
Mar-02					13:46	6	2:18		
Apr-02					10:09	1	10:09		
May-02					7:11	7	1:02		
Jun-02					0:40	1	0:40		



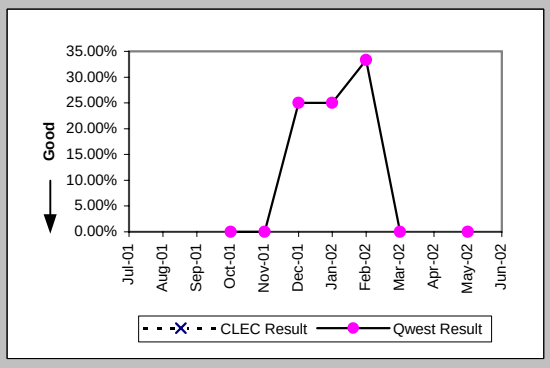
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Aug-01					0	1	0.00%		
Sep-01	0	1	0.00%	0.00%	1	6	16.67%	-0.41	-1.25
Oct-01					0	3	0.00%		
Nov-01					0	2	0.00%		
Dec-01					1	5	20.00%		
Jan-02					1	10	10.00%		
Feb-02					1	3	33.33%		
Mar-02					0	6	0.00%		
Apr-02					0	1	0.00%		
May-02					2	7	28.57%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

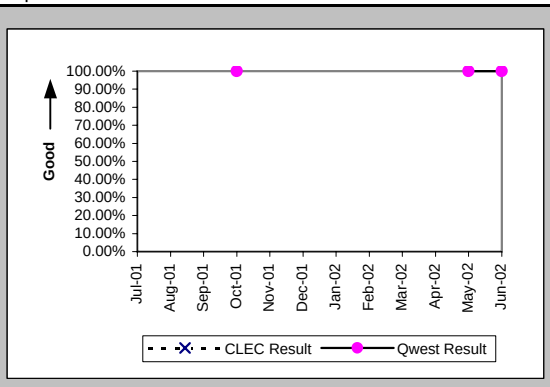
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	1	0.00%		
Nov-01					0	2	0.00%		
Dec-01					1	4	25.00%		
Jan-02					1	4	25.00%		
Feb-02					1	3	33.33%		
Mar-02					0	4	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

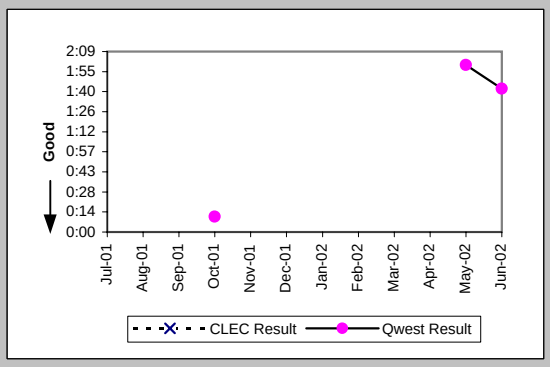
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					3	3	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					4	4	100.00%		
Jun-02					2	2	100.00%		



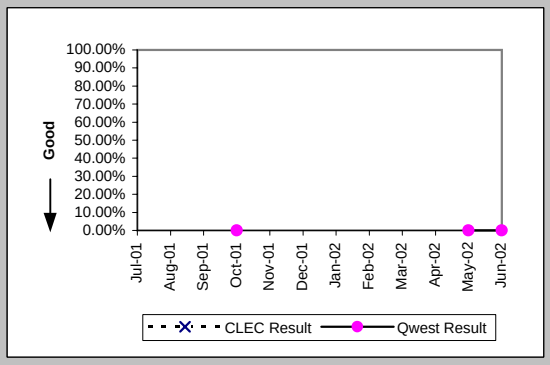
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0:34	3	0:11		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					8:01	4	2:00		
Jun-02					3:25	2	1:43		



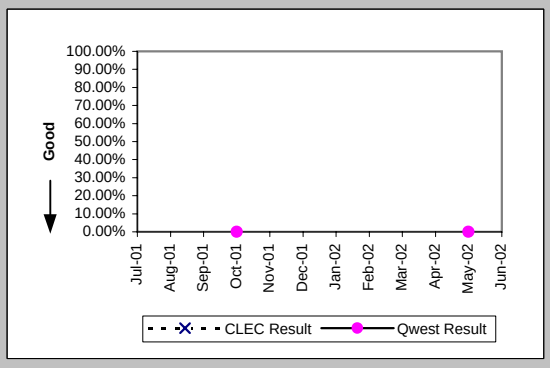
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	3	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					0	4	0.00%		
Jun-02					0	2	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

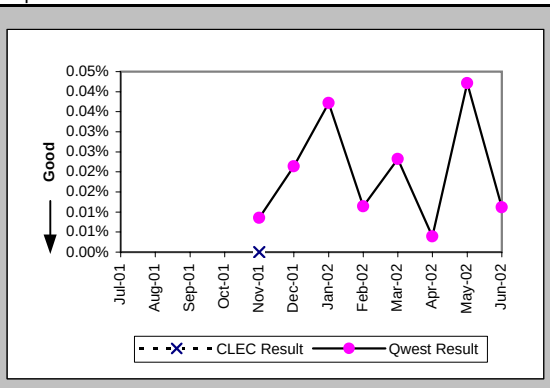
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					0	4	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

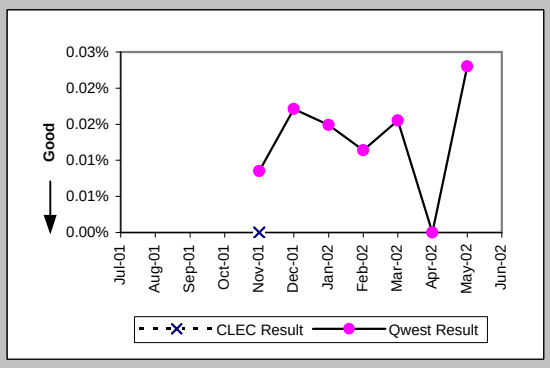
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	1798	0.00%	0.00%	2	23644	0.01%	-0.38	-1.23
Dec-01					5	23394	0.02%		
Jan-02					10	26864	0.04%		
Feb-02					3	26312	0.01%		
Mar-02					6	25856	0.02%		
Apr-02					1	25941	0.00%		
May-02					11	26133	0.04%		
Jun-02					3	26709	0.01%		



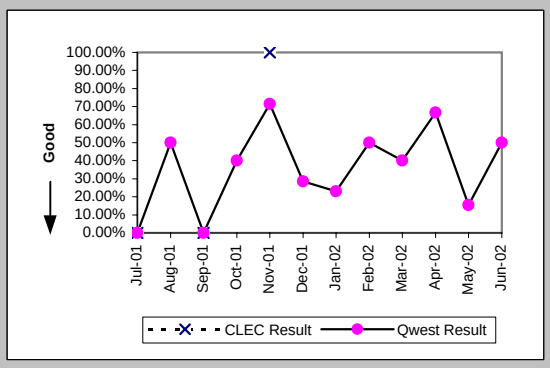
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	1798	0.00%	0.00%	2	23644	0.01%	-0.38	-1.23
Dec-01					4	23394	0.02%		
Jan-02					4	26864	0.01%		
Feb-02					3	26312	0.01%		
Mar-02					4	25856	0.02%		
Apr-02					0	25941	0.00%		
May-02					6	26133	0.02%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

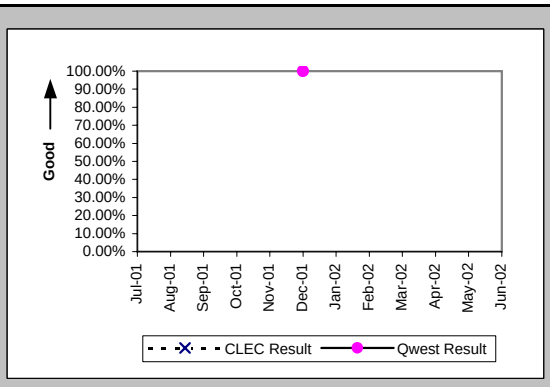
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Aug-01					1	2	50.00%		
Sep-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Oct-01					4	10	40.00%		
Nov-01	3	3	100.00%	0.00%	5	7	71.43%	0.78	-0.53
Dec-01					2	7	28.57%		
Jan-02					3	13	23.08%		
Feb-02					3	6	50.00%		
Mar-02					4	10	40.00%		
Apr-02					2	3	66.67%		
May-02					2	13	15.38%		
Jun-02					3	6	50.00%		



Checklist #14 - Resale - DS0 Installation

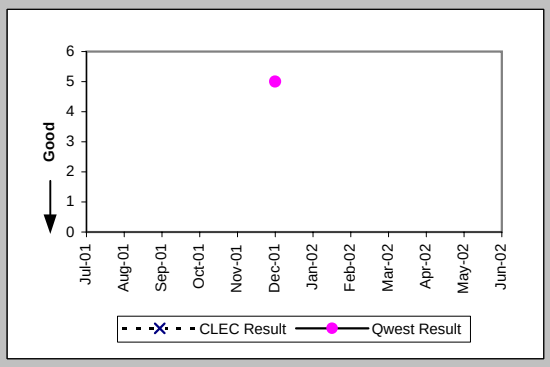
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



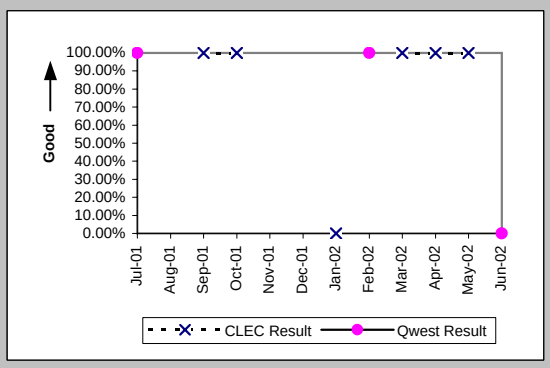
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					5	1	5.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



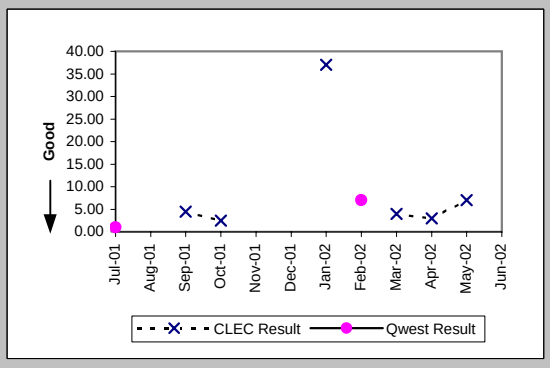
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01	2	2	100.00%	0.00%					
Oct-01	2	2	100.00%	0.00%					
Nov-01									
Dec-01									
Jan-02	0	1	0.00%	0.00%					
Feb-02					1	1	100.00%		
Mar-02	2	2	100.00%	0.00%					
Apr-02	2	2	100.00%	0.00%					
May-02	1	1	100.00%	0.00%					
Jun-02					0	1	0.00%		



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

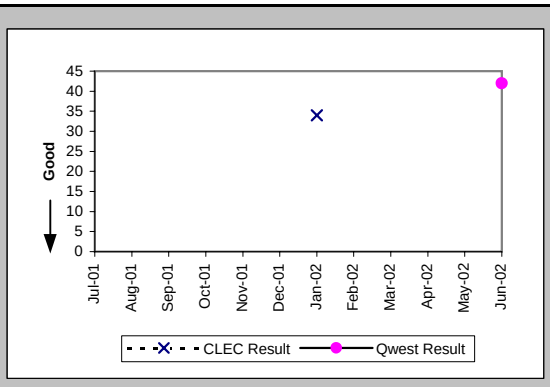
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01									
Sep-01	9	2	4.50	0.71					
Oct-01	5	2	2.50	0.71					
Nov-01									
Dec-01									
Jan-02	37	1	37.00						
Feb-02					7	1	7.00		
Mar-02	8	2	4.00	1.41					
Apr-02	6	2	3.00	0.00					
May-02	7	1	7.00						
Jun-02									



Checklist #14 - Resale - DS0 Installation

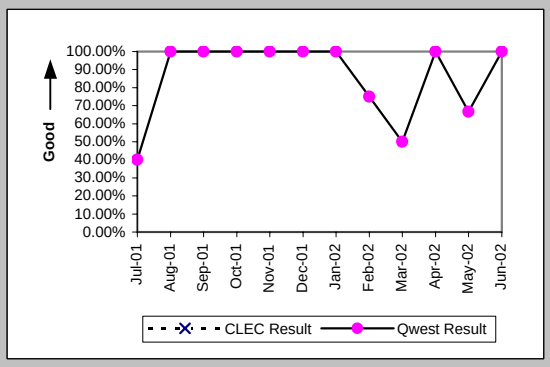
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	34	1	34.00						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



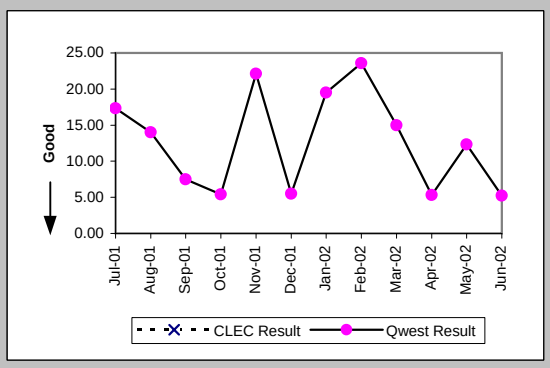
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	5	40.00%		
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		
Oct-01					5	5	100.00%		
Nov-01					4	4	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	4	75.00%		
Mar-02					1	2	50.00%		
Apr-02					3	3	100.00%		
May-02					2	3	66.67%		
Jun-02					4	4	100.00%		



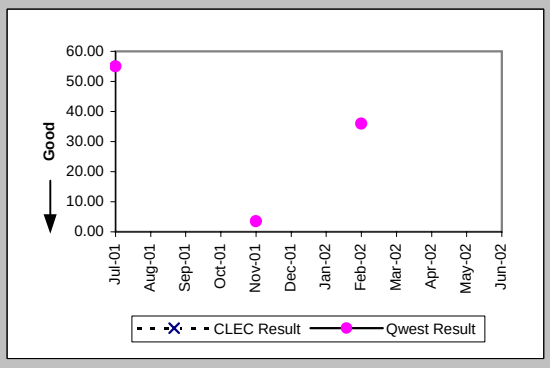
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					52	3	17.33		
Aug-01					14	1	14.00		
Sep-01					45	6	7.50		
Oct-01					27	5	5.40		
Nov-01					155	7	22.14		
Dec-01					11	2	5.50		
Jan-02					78	4	19.50		
Feb-02					118	5	23.60		
Mar-02					30	2	15.00		
Apr-02					16	3	5.33		
May-02					37	3	12.33		
Jun-02					21	4	5.25		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

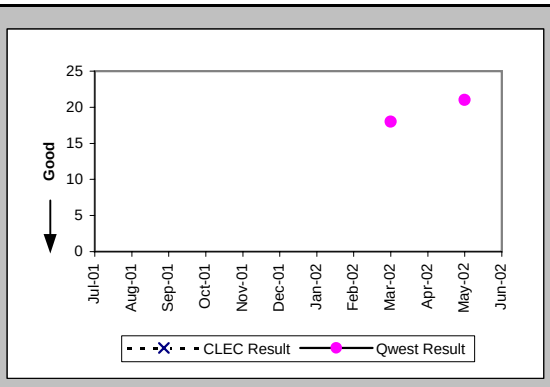
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					165	3	55.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					14	4	3.50		
Dec-01									
Jan-02									
Feb-02					36	1	36.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

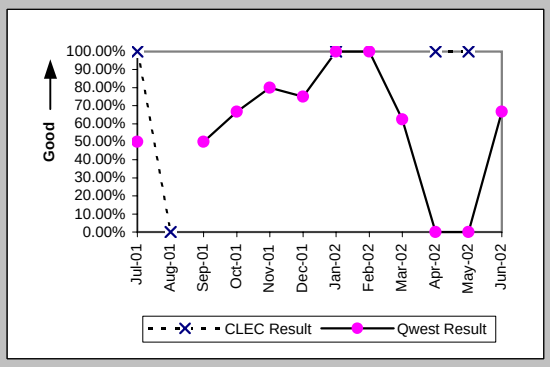
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					18	1	18.00		
Apr-02									
May-02					21	1	21.00		
Jun-02									



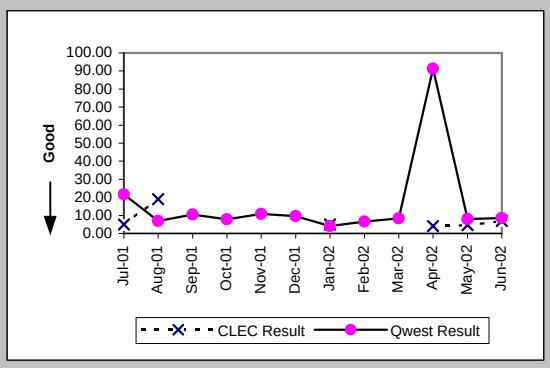
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	2	4	50.00%	-0.89	-1.54
Aug-01	0	1	0.00%	0.00%					
Sep-01					1	2	50.00%		
Oct-01					2	3	66.67%		
Nov-01					4	5	80.00%		
Dec-01					3	4	75.00%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					2	2	100.00%		
Mar-02					5	8	62.50%		
Apr-02	2	2	100.00%	0.00%	0	3	0.00%	N/A	
May-02	5	5	100.00%	0.00%	0	2	0.00%	N/A	
Jun-02					4	6	66.67%		



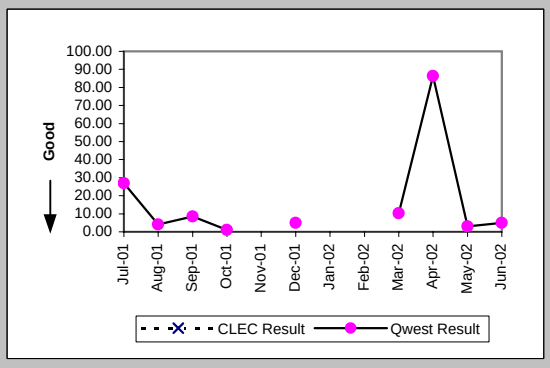
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		130	6	21.67	-0.61	-1.37
Aug-01	19	1	19.00		14	2	7.00	0.68	-0.58
Sep-01					52	5	10.40		
Oct-01					31	4	7.75		
Nov-01					54	5	10.80		
Dec-01					38	4	9.50		
Jan-02	5	1	5.00		24	6	4.00	0.29	-0.82
Feb-02					13	2	6.50		
Mar-02					67	8	8.38		
Apr-02	4	1	4.00		274	3	91.33	-1.19	-1.72
May-02	14	3	4.67	2.31	16	2	8.00	-2.58	-2.57
Jun-02	21	3	7.00	0.00	51	6	8.50	-1.29	-1.78



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

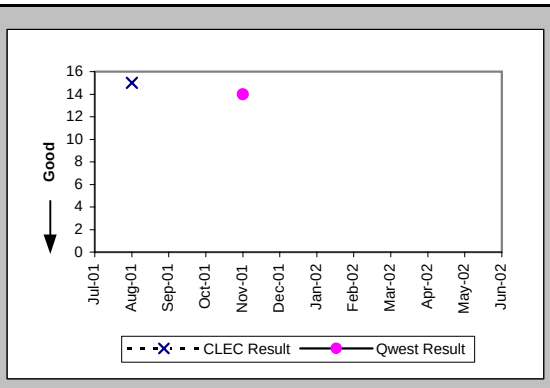
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					81	3	27.00		
Aug-01					4	1	4.00		
Sep-01					17	2	8.50		
Oct-01					1	1	1.00		
Nov-01									
Dec-01					5	1	5.00		
Jan-02									
Feb-02									
Mar-02					31	3	10.33		
Apr-02					259	3	86.33		
May-02					6	2	3.00		
Jun-02					10	2	5.00		



Checklist #14 - Resale - DS0 Installation

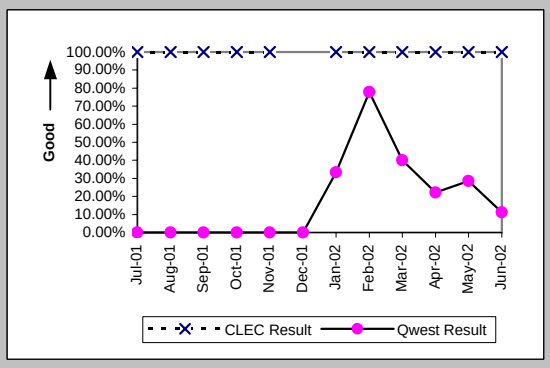
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	15	1	15.00						
Sep-01									
Oct-01									
Nov-01					14	1	14.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



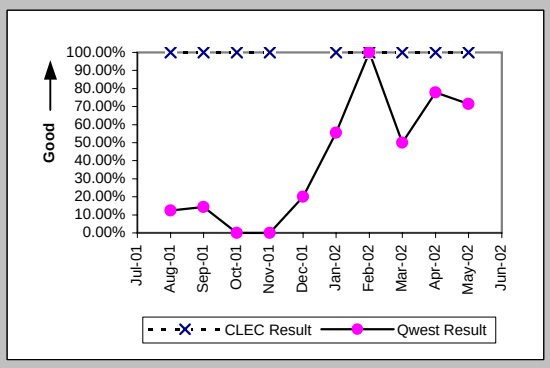
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	0	10	0.00%	N/A	
Aug-01	1	1	100.00%	0.00%	0	8	0.00%	N/A	
Sep-01	2	2	100.00%	0.00%	0	7	0.00%	N/A	
Oct-01	2	2	100.00%	0.00%	0	10	0.00%	N/A	
Nov-01	1	1	100.00%	0.00%	0	11	0.00%	N/A	
Dec-01					0	10	0.00%		
Jan-02	1	1	100.00%	0.00%	3	9	33.33%	-1.34	-1.82
Feb-02	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Mar-02	1	1	100.00%	0.00%	4	10	40.00%	-1.17	-1.71
Apr-02	3	3	100.00%	0.00%	2	9	22.22%	-2.81	-2.71
May-02	5	5	100.00%	0.00%	2	7	28.57%	-2.7	-2.64
Jun-02	5	5	100.00%	0.00%	1	9	11.11%	-5.07	-4.08



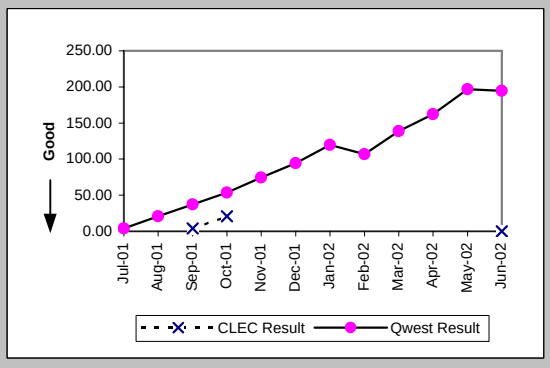
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	1	8	12.50%	-2.49	-2.52
Sep-01	2	2	100.00%	0.00%	1	7	14.29%	-3.06	-2.86
Oct-01	2	2	100.00%	0.00%	0	10	0.00%	N/A	
Nov-01	1	1	100.00%	0.00%	0	11	0.00%	N/A	
Dec-01					2	10	20.00%		
Jan-02	1	1	100.00%	0.00%	5	9	55.56%	-0.85	-1.52
Feb-02	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	5	10	50.00%	-0.95	-1.58
Apr-02	3	3	100.00%	0.00%	7	9	77.78%	-0.8	-1.49
May-02	5	5	100.00%	0.00%	5	7	71.43%	-1.08	-1.66
Jun-02									



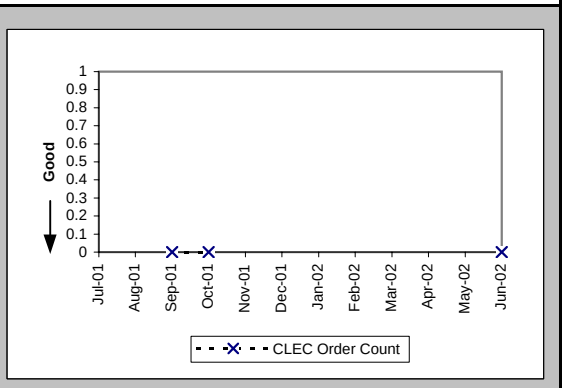
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	6	4.00		
Aug-01					250	12	20.83		
Sep-01	4	1	4.00		445	12	37.08	-2.3	-2.4
Oct-01	42	2	21.00	8.49	696	13	53.54	-1.93	-2.17
Nov-01					969	13	74.54		
Dec-01					1229	13	94.54		
Jan-02					1438	12	119.83		
Feb-02					1708	16	106.75		
Mar-02					1943	14	138.79		
Apr-02					1949	12	162.42		
May-02					2166	11	196.91		
Jun-02	0	1	0.00		2335	12	194.58	-2.09	-2.27



Checklist #14 - Resale - DS0 Installation

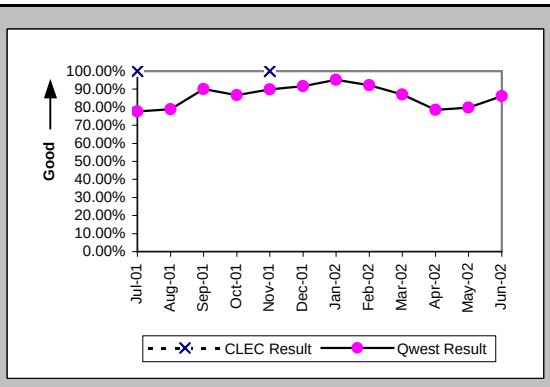
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0



Checklist #14 - Resale - DS0 Repair

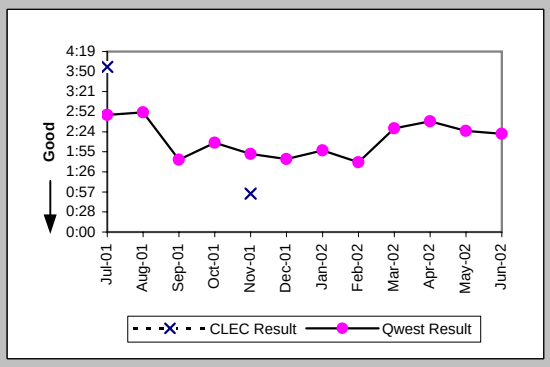
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	128	165	77.58%	-0.54	-1.33
Aug-01					131	166	78.92%		
Sep-01					117	130	90.00%		
Oct-01					136	157	86.62%		
Nov-01	2	2	100.00%	0.00%	107	119	89.92%	-0.47	-1.29
Dec-01					121	132	91.67%		
Jan-02					141	148	95.27%		
Feb-02					83	90	92.22%		
Mar-02					81	93	87.10%		
Apr-02					99	126	78.57%		
May-02					115	144	79.86%		
Jun-02					119	138	86.23%		



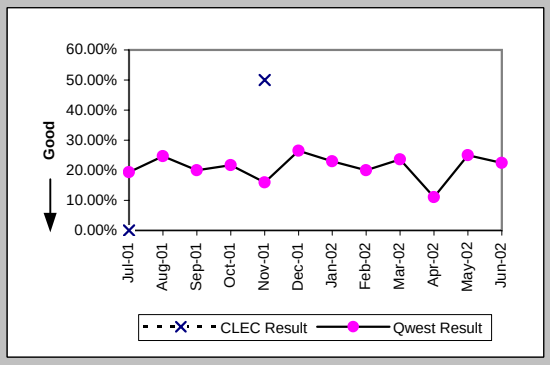
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:57	1	3:57		462:47	165	2:48	0.8	-0.52
Aug-01					475:27	166	2:52		
Sep-01					226:08	130	1:44		
Oct-01					334:51	157	2:08		
Nov-01	1:49	2	0:55	0:18	222:06	119	1:52	-0.52	-1.31
Dec-01					230:27	132	1:45		
Jan-02					289:15	148	1:57		
Feb-02					149:48	90	1:40		
Mar-02					230:23	93	2:29		
Apr-02					333:29	126	2:39		
May-02					348:01	144	2:25		
Jun-02					323:56	138	2:21		



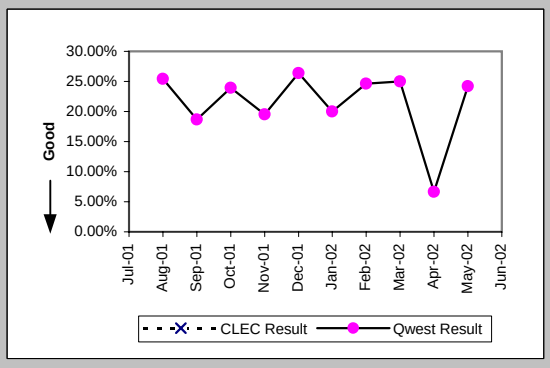
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	32	165	19.39%	-0.49	-1.3
Aug-01					41	166	24.70%		
Sep-01					26	130	20.00%		
Oct-01					34	157	21.66%		
Nov-01	1	2	50.00%	50.00%	19	119	15.97%	0.98	-0.4
Dec-01					35	132	26.52%		
Jan-02					34	148	22.97%		
Feb-02					18	90	20.00%		
Mar-02					22	93	23.66%		
Apr-02					14	126	11.11%		
May-02					36	144	25.00%		
Jun-02					31	138	22.46%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

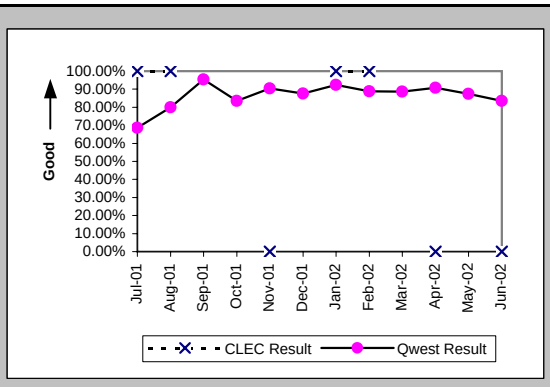
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					29	114	25.44%		
Sep-01					17	91	18.68%		
Oct-01					23	96	23.96%		
Nov-01					16	82	19.51%		
Dec-01					24	91	26.37%		
Jan-02					20	100	20.00%		
Feb-02					16	65	24.62%		
Mar-02					16	64	25.00%		
Apr-02					5	75	6.67%		
May-02					23	95	24.21%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

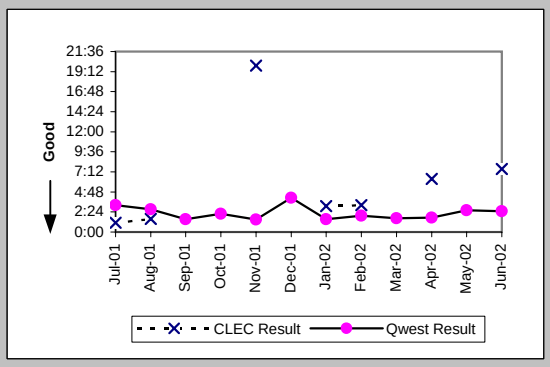
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	118	172	68.60%	-0.95	-1.58
Aug-01	2	2	100.00%	0.00%	80	100	80.00%	-0.7	-1.43
Sep-01					61	64	95.31%		
Oct-01					107	128	83.59%		
Nov-01	0	1	0.00%	0.00%	57	63	90.48%	1.64	0
Dec-01					113	129	87.60%		
Jan-02	2	2	100.00%	0.00%	98	106	92.45%	-0.4	-1.24
Feb-02	1	1	100.00%	0.00%	71	80	88.75%	-0.35	-1.22
Mar-02					63	71	88.73%		
Apr-02	0	1	0.00%	0.00%	79	87	90.80%	1.67	0.02
May-02					90	103	87.38%		
Jun-02	0	2	0.00%	0.00%	106	127	83.46%	2.23	0.36



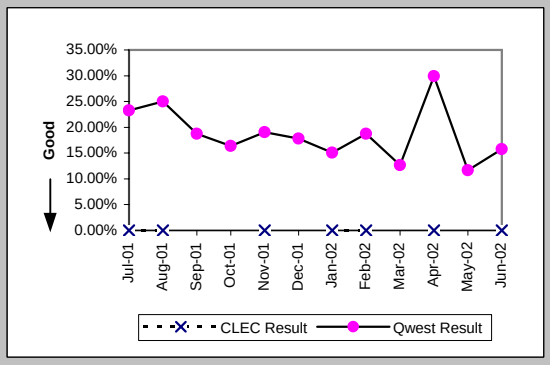
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:12	2	1:06	1:11	557:27	172	3:14	-0.71	-1.43
Aug-01	3:10	2	1:35	0:30	273:32	100	2:44	-0.35	-1.21
Sep-01					98:53	64	1:33		
Oct-01					277:42	128	2:10		
Nov-01	19:56	1	19:56		95:01	63	1:30	1.88	0.14
Dec-01					526:08	129	4:05		
Jan-02	6:10	2	3:05	0:28	161:34	106	1:31	1.07	-0.35
Feb-02	3:12	1	3:12		156:39	80	1:57	0.7	-0.57
Mar-02					116:56	71	1:39		
Apr-02	6:22	1	6:22		150:53	87	1:44	1.81	0.1
May-02					268:37	103	2:36		
Jun-02	15:07	2	7:33	1:02	316:06	127	2:29	1.85	0.13



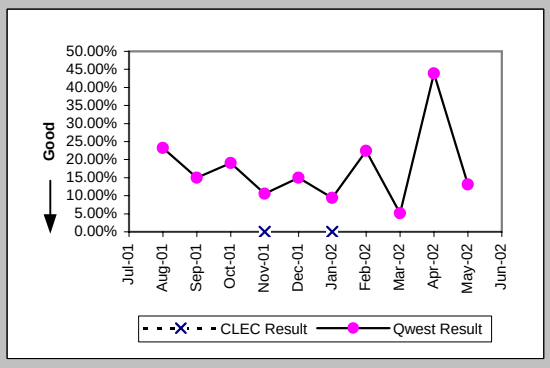
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	40	172	23.26%	-0.77	-1.47
Aug-01	0	2	0.00%	0.00%	25	100	25.00%	-0.81	-1.49
Sep-01					12	64	18.75%		
Oct-01					21	128	16.41%		
Nov-01	0	1	0.00%	0.00%	12	63	19.05%	-0.48	-1.29
Dec-01					23	129	17.83%		
Jan-02	0	2	0.00%	0.00%	16	106	15.09%	-0.59	-1.36
Feb-02	0	1	0.00%	0.00%	15	80	18.75%	-0.48	-1.29
Mar-02					9	71	12.68%		
Apr-02	0	1	0.00%	0.00%	26	87	29.89%	-0.65	-1.39
May-02					12	103	11.65%		
Jun-02	0	2	0.00%	0.00%	20	127	15.75%	-0.61	-1.37



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

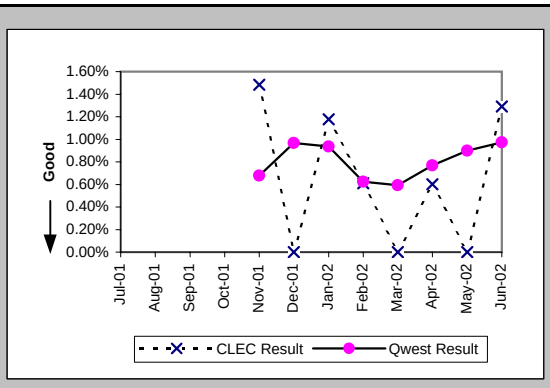
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					16	69	23.19%		
Sep-01					6	40	15.00%		
Oct-01					17	89	19.10%		
Nov-01	0	1	0.00%	0.00%	4	38	10.53%	-0.34	-1.21
Dec-01					12	80	15.00%		
Jan-02	0	2	0.00%	0.00%	6	64	9.38%	-0.45	-1.27
Feb-02					13	58	22.41%		
Mar-02					2	39	5.13%		
Apr-02					25	57	43.86%		
May-02					10	76	13.16%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

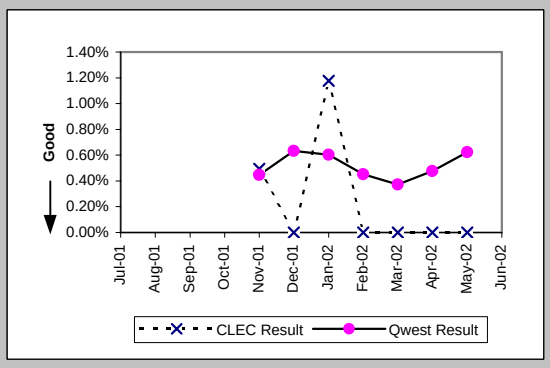
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	202	1.49%	12.10%	182	26819	0.68%	1.26	-0.23
Dec-01	0	169	0.00%	0.00%	261	27010	0.97%	-1.28	-1.78
Jan-02	2	170	1.18%	10.78%	254	27136	0.94%	0.4	-0.76
Feb-02	1	164	0.61%	7.78%	170	27201	0.63%	-0.02	-1.01
Mar-02	0	164	0.00%	0.00%	164	27664	0.59%	-0.99	-1.6
Apr-02	1	166	0.60%	7.74%	213	27706	0.77%	-0.24	-1.15
May-02	0	152	0.00%	0.00%	247	27453	0.90%	-1.17	-1.71
Jun-02	2	155	1.29%	11.29%	265	27259	0.97%	0.47	-0.72



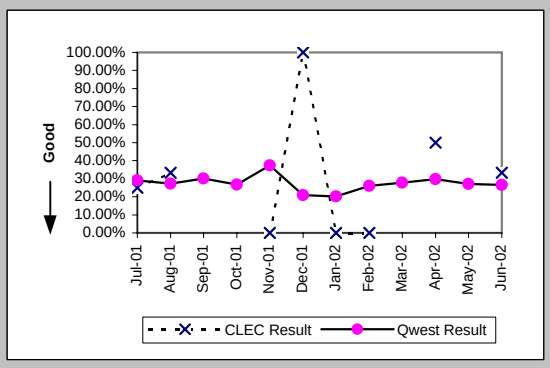
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	202	0.50%	7.02%	120	26819	0.45%	0.2	-0.88
Dec-01	0	169	0.00%	0.00%	171	27010	0.63%	-1.03	-1.63
Jan-02	2	170	1.18%	10.78%	164	27136	0.60%	0.92	-0.44
Feb-02	0	164	0.00%	0.00%	123	27201	0.45%	-0.86	-1.52
Mar-02	0	164	0.00%	0.00%	103	27664	0.37%	-0.78	-1.47
Apr-02	0	166	0.00%	0.00%	132	27706	0.48%	-0.89	-1.54
May-02	0	152	0.00%	0.00%	171	27453	0.62%	-0.97	-1.59
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

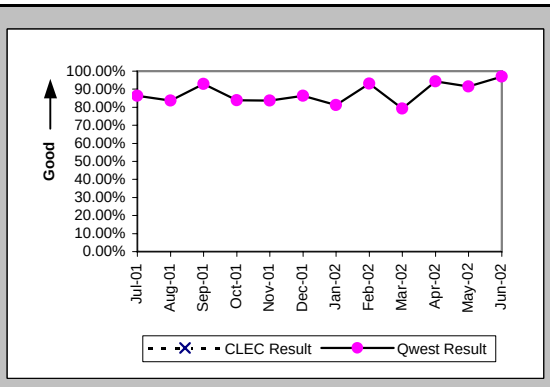
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	138	475	29.05%	-0.18	-1.11
Aug-01	1	3	33.33%	47.14%	100	366	27.32%	0.23	-0.86
Sep-01					84	278	30.22%		
Oct-01					104	389	26.74%		
Nov-01	0	3	0.00%	0.00%	109	291	37.46%	-1.33	-1.81
Dec-01	2	2	100.00%	0.00%	69	330	20.91%	2.04	0.24
Jan-02	0	2	0.00%	0.00%	64	318	20.13%	-0.71	-1.43
Feb-02	0	1	0.00%	0.00%	60	230	26.09%	-0.59	-1.36
Mar-02					63	227	27.75%		
Apr-02	1	2	50.00%	50.00%	90	303	29.70%	0.52	-0.68
May-02					92	339	27.14%		
Jun-02	1	3	33.33%	47.14%	96	361	26.59%	0.26	-0.84



Checklist #14 - Resale - DS1 Installation

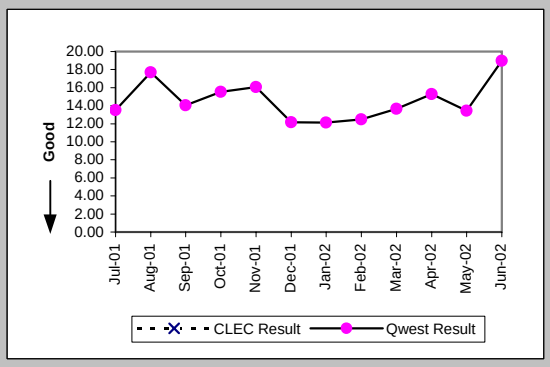
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					88	102	86.27%		
Aug-01					118	141	83.69%		
Sep-01					130	140	92.86%		
Oct-01					119	142	83.80%		
Nov-01					82	98	83.67%		
Dec-01					140	162	86.42%		
Jan-02					125	154	81.17%		
Feb-02					162	174	93.10%		
Mar-02					126	159	79.25%		
Apr-02					249	264	94.32%		
May-02					162	177	91.53%		
Jun-02					232	239	97.07%		



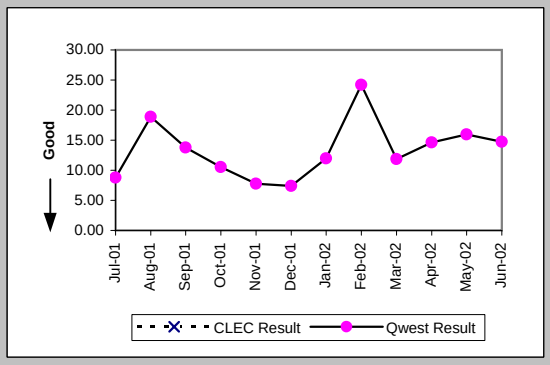
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1797	133	13.51		
Aug-01					3485	197	17.69		
Sep-01					2513	179	14.04		
Oct-01					3373	217	15.54		
Nov-01					2104	131	16.06		
Dec-01					2156	177	12.18		
Jan-02					2132	176	12.11		
Feb-02					2547	204	12.49		
Mar-02					2773	203	13.66		
Apr-02					4709	308	15.29		
May-02					2822	210	13.44		
Jun-02					5064	267	18.97		



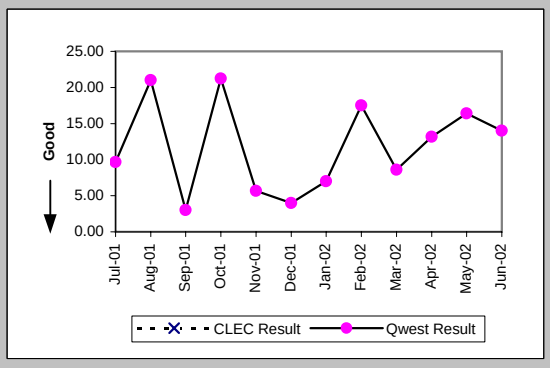
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					184	21	8.76		
Aug-01					567	30	18.90		
Sep-01					207	15	13.80		
Oct-01					348	33	10.55		
Nov-01					335	43	7.79		
Dec-01					155	21	7.38		
Jan-02					371	31	11.97		
Feb-02					363	15	24.20		
Mar-02					392	33	11.88		
Apr-02					293	20	14.65		
May-02					255	16	15.94		
Jun-02					103	7	14.71		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

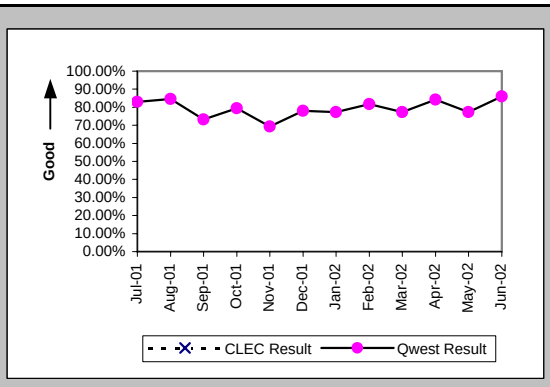
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29	3	9.67		
Aug-01					84	4	21.00		
Sep-01					3	1	3.00		
Oct-01					85	4	21.25		
Nov-01					34	6	5.67		
Dec-01					8	2	4.00		
Jan-02					21	3	7.00		
Feb-02					35	2	17.50		
Mar-02					43	5	8.60		
Apr-02					79	6	13.17		
May-02					82	5	16.40		
Jun-02					14	1	14.00		



Checklist #14 - Resale - DS1 Installation

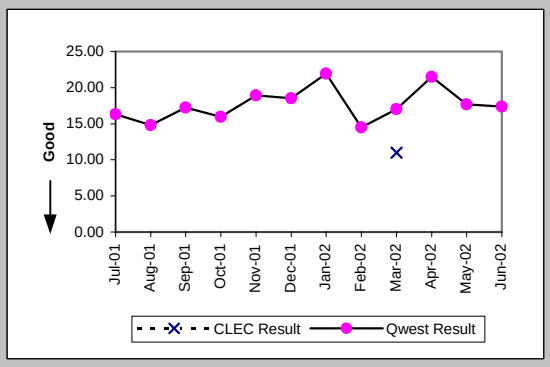
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	76	82.89%		
Aug-01					55	65	84.62%		
Sep-01					41	56	73.21%		
Oct-01					58	73	79.45%		
Nov-01					52	75	69.33%		
Dec-01					46	59	77.97%		
Jan-02					75	97	77.32%		
Feb-02					89	109	81.65%		
Mar-02					58	75	77.33%		
Apr-02					75	89	84.27%		
May-02					68	88	77.27%		
Jun-02					61	71	85.92%		



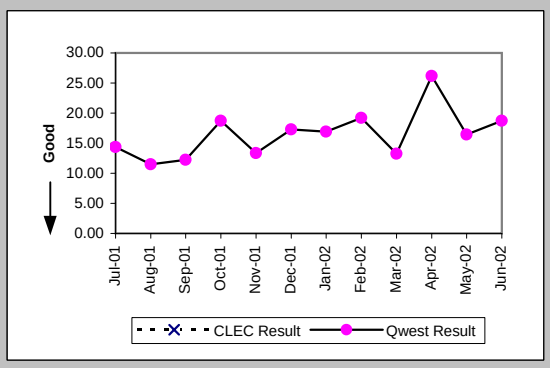
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1369	84	16.30		
Aug-01					1199	81	14.80		
Sep-01					1206	70	17.23		
Oct-01					1421	89	15.97		
Nov-01					1778	94	18.91		
Dec-01					1391	75	18.55		
Jan-02					2766	126	21.95		
Feb-02					1653	114	14.50		
Mar-02	11	1	11.00		1532	90	17.02	-0.72	-1.44
Apr-02					2712	126	21.52		
May-02					1876	106	17.70		
Jun-02					1458	84	17.36		



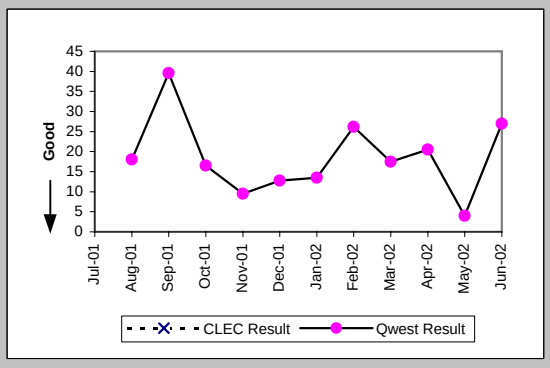
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					201	14	14.36		
Aug-01					172	15	11.47		
Sep-01					208	17	12.24		
Oct-01					412	22	18.73		
Nov-01					521	39	13.36		
Dec-01					294	17	17.29		
Jan-02					508	30	16.93		
Feb-02					288	15	19.20		
Mar-02					238	18	13.22		
Apr-02					497	19	26.16		
May-02					411	25	16.44		
Jun-02					225	12	18.75		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

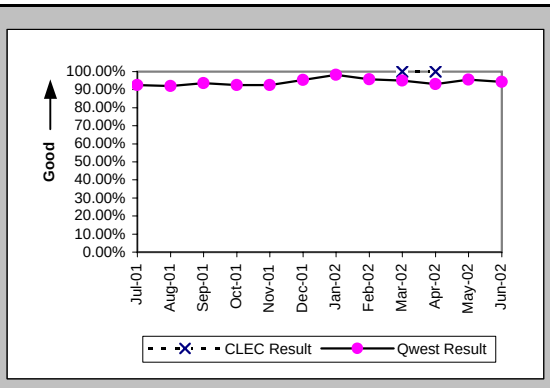
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					36	2	18.00		
Sep-01					198	5	39.60		
Oct-01					33	2	16.50		
Nov-01					38	4	9.50		
Dec-01					51	4	12.75		
Jan-02					27	2	13.50		
Feb-02					131	5	26.20		
Mar-02					35	2	17.50		
Apr-02					41	2	20.50		
May-02					4	1	4.00		
Jun-02					27	1	27.00		



Checklist #14 - Resale - DS1 Installation

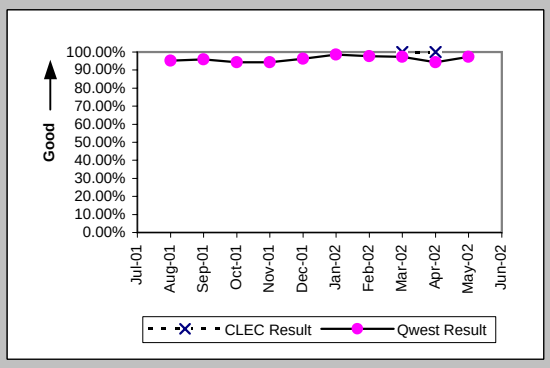
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					210	227	92.51%		
Aug-01					230	250	92.00%		
Sep-01					249	266	93.61%		
Oct-01					258	279	92.47%		
Nov-01					247	267	92.51%		
Dec-01					230	241	95.44%		
Jan-02					276	281	98.22%		
Feb-02					299	312	95.83%		
Mar-02	1	1	100.00%	0.00%	291	306	95.10%	-0.23	-1.14
Apr-02	1	1	100.00%	0.00%	340	365	93.15%	-0.27	-1.16
May-02					361	378	95.50%		
Jun-02					316	335	94.33%		



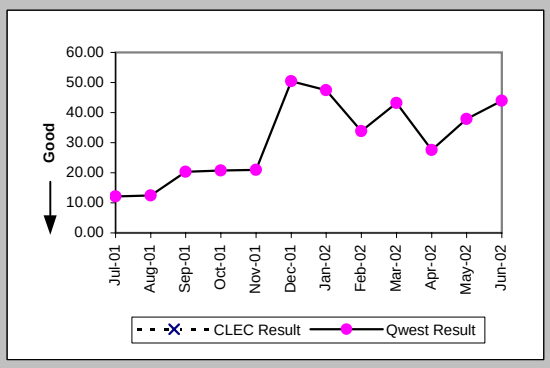
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					238	250	95.20%		
Sep-01					255	266	95.86%		
Oct-01					263	279	94.27%		
Nov-01					252	267	94.38%		
Dec-01					232	241	96.27%		
Jan-02					277	281	98.58%		
Feb-02					305	312	97.76%		
Mar-02	1	1	100.00%	0.00%	298	306	97.39%	-0.16	-1.1
Apr-02	1	1	100.00%	0.00%	344	365	94.25%	-0.25	-1.15
May-02					368	378	97.35%		
Jun-02									



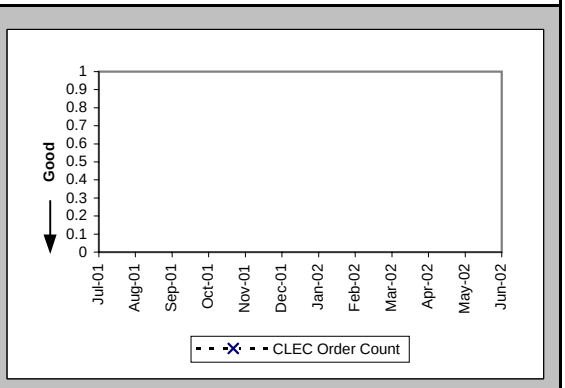
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					544	45	12.09		
Aug-01					536	43	12.47		
Sep-01					752	37	20.32		
Oct-01					707	34	20.79		
Nov-01					899	43	20.91		
Dec-01					1461	29	50.38		
Jan-02					1805	38	47.50		
Feb-02					1895	56	33.84		
Mar-02					1773	41	43.24		
Apr-02					1157	42	27.55		
May-02					1326	35	37.89		
Jun-02					1319	30	43.97		



Checklist #14 - Resale - DS1 Installation

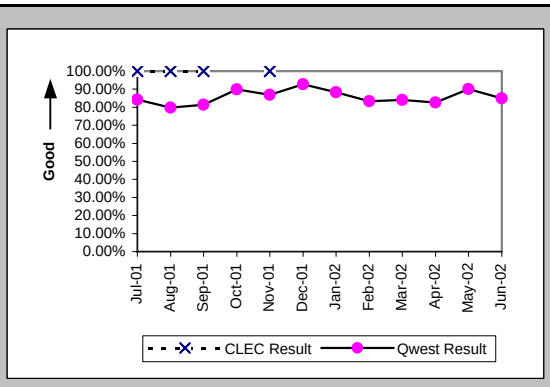
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

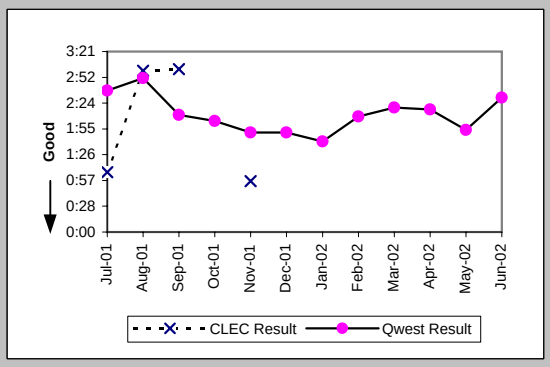
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	101	120	84.17%	-0.74	-1.45
Aug-01	2	2	100.00%	0.00%	118	148	79.73%	-0.71	-1.43
Sep-01	1	1	100.00%	0.00%	100	123	81.30%	-0.48	-1.29
Oct-01					141	157	89.81%		
Nov-01	2	2	100.00%	0.00%	106	122	86.89%	-0.54	-1.33
Dec-01					76	82	92.68%		
Jan-02					76	86	88.37%		
Feb-02					105	126	83.33%		
Mar-02					100	119	84.03%		
Apr-02					100	121	82.64%		
May-02					91	101	90.10%		
Jun-02					118	139	84.89%		



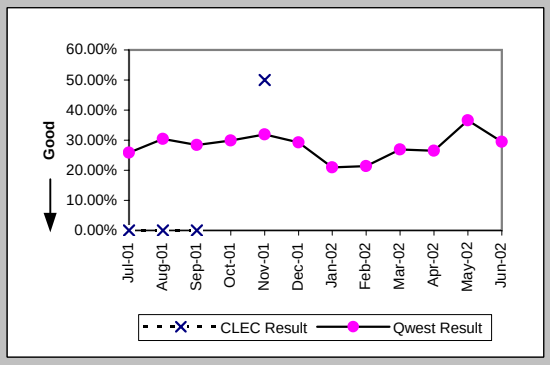
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:20	3	1:07	1:03	316:26	120	2:38	-0.66	-1.4
Aug-01	6:00	2	3:00	0:37	424:13	148	2:52	0.39	-0.76
Sep-01	3:02	1	3:02		268:47	123	2:11	0.69	-0.58
Oct-01					324:54	157	2:04		
Nov-01	1:54	2	0:57	0:13	226:35	122	1:51	-0.57	-1.35
Dec-01					152:04	82	1:51		
Jan-02					144:03	86	1:41		
Feb-02					271:18	126	2:09		
Mar-02					274:54	119	2:19		
Apr-02					276:56	121	2:17		
May-02					191:46	101	1:54		
Jun-02					347:37	139	2:30		



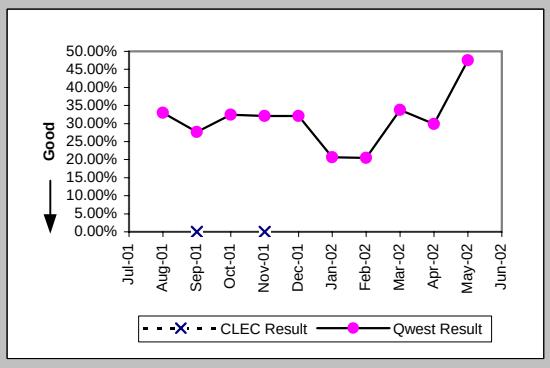
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	31	120	25.83%	-1.01	-1.61
Aug-01	0	2	0.00%	0.00%	45	148	30.41%	-0.93	-1.56
Sep-01	0	1	0.00%	0.00%	35	123	28.46%	-0.63	-1.38
Oct-01					47	157	29.94%		
Nov-01	1	2	50.00%	50.00%	39	122	31.97%	0.44	-0.73
Dec-01					24	82	29.27%		
Jan-02					18	86	20.93%		
Feb-02					27	126	21.43%		
Mar-02					32	119	26.89%		
Apr-02					32	121	26.45%		
May-02					37	101	36.63%		
Jun-02					41	139	29.50%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

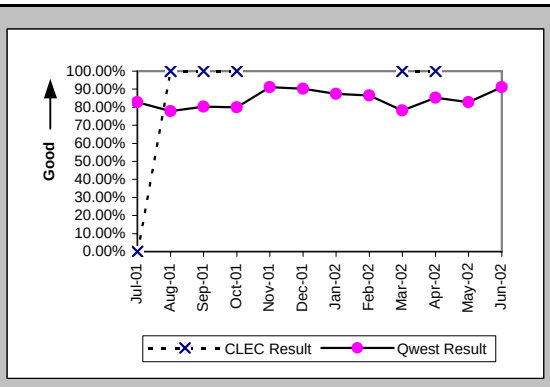
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					32	97	32.99%		
Sep-01	0	1	0.00%	0.00%	21	76	27.63%	-0.61	-1.37
Oct-01					36	111	32.43%		
Nov-01	0	1	0.00%	0.00%	25	78	32.05%	-0.68	-1.41
Dec-01					17	53	32.08%		
Jan-02					12	58	20.69%		
Feb-02					18	88	20.45%		
Mar-02					27	80	33.75%		
Apr-02					26	87	29.89%		
May-02					29	61	47.54%		
Jun-02									



Checklist #14 - Resale - DS1 Repair

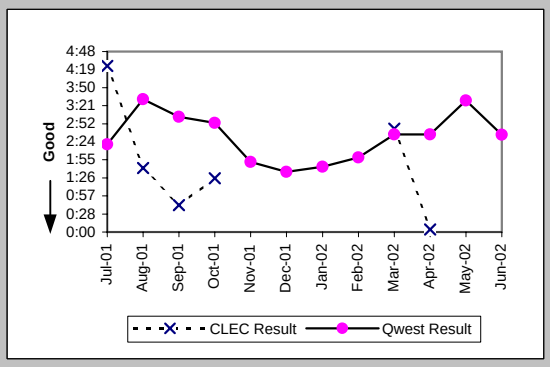
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	101	122	82.79%	2.2	0.34
Aug-01	3	3	100.00%	0.00%	63	81	77.78%	-0.91	-1.55
Sep-01	3	3	100.00%	0.00%	45	56	80.36%	-0.83	-1.51
Oct-01	1	1	100.00%	0.00%	56	70	80.00%	-0.5	-1.3
Nov-01					51	56	91.07%		
Dec-01					55	61	90.16%		
Jan-02					35	40	87.50%		
Feb-02					51	59	86.44%		
Mar-02	1	1	100.00%	0.00%	36	46	78.26%	-0.52	-1.32
Apr-02	1	1	100.00%	0.00%	64	75	85.33%	-0.41	-1.25
May-02					67	81	82.72%		
Jun-02					82	90	91.11%		



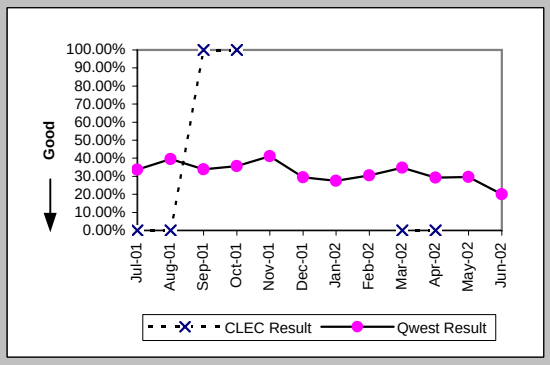
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8:50	2	4:25	0:34	284:53	122	2:20	1.08	-0.34
Aug-01	5:05	3	1:42	1:14	285:55	81	3:32	-0.45	-1.28
Sep-01	2:09	3	0:43	1:05	171:45	56	3:04	-0.69	-1.42
Oct-01	1:26	1	1:26		202:57	70	2:54	-0.26	-1.16
Nov-01					104:14	56	1:52		
Dec-01					97:21	61	1:36		
Jan-02					69:14	40	1:44		
Feb-02					117:28	59	1:59		
Mar-02	2:45	1	2:45		119:28	46	2:36	0.46	-0.72
Apr-02	0:04	1	0:04		195:29	75	2:36	-0.74	-1.45
May-02					283:13	81	3:30		
Jun-02					231:49	90	2:35		



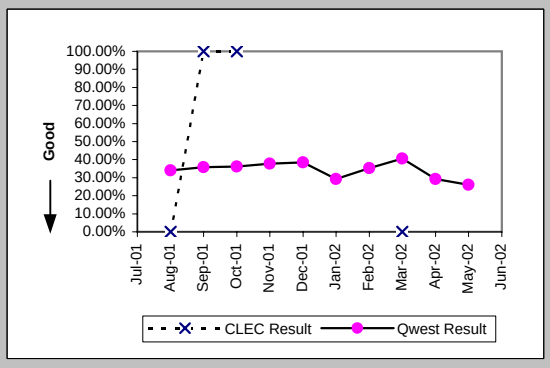
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	41	122	33.61%	-1	-1.61
Aug-01	0	3	0.00%	0.00%	32	81	39.51%	-1.37	-1.84
Sep-01	3	3	100.00%	0.00%	19	56	33.93%	2.09	0.27
Oct-01	1	1	100.00%	0.00%	25	70	35.71%	0.92	-0.44
Nov-01					23	56	41.07%		
Dec-01					18	61	29.51%		
Jan-02					11	40	27.50%		
Feb-02					18	59	30.51%		
Mar-02	0	1	0.00%	0.00%	16	46	34.78%	-0.72	-1.44
Apr-02	0	1	0.00%	0.00%	22	75	29.33%	-0.64	-1.39
May-02					24	81	29.63%		
Jun-02					18	90	20.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

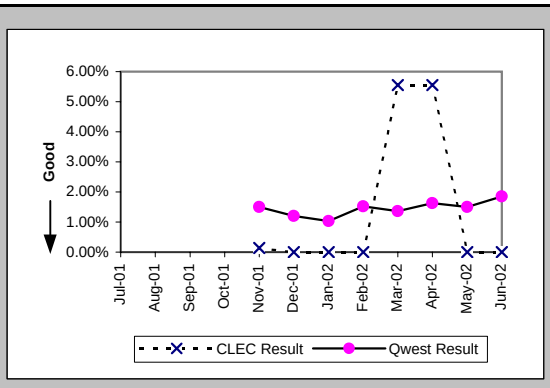
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	18	53	33.96%	-0.71	-1.43
Sep-01	3	3	100.00%	0.00%	14	39	35.90%	2	0.22
Oct-01	1	1	100.00%	0.00%	17	47	36.17%	0.9	-0.45
Nov-01					14	37	37.84%		
Dec-01					15	39	38.46%		
Jan-02					7	24	29.17%		
Feb-02					12	34	35.29%		
Mar-02	0	1	0.00%	0.00%	13	32	40.63%	-0.81	-1.5
Apr-02					14	48	29.17%		
May-02					18	69	26.09%		
Jun-02									



Checklist #14 - Resale - DS1 Repair

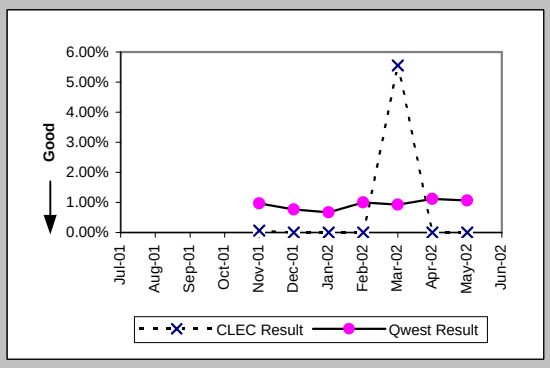
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	2	1487	0.13%	3.66%	178	11854	1.50%	-4.09	-3.48
Dec-01	0	17	0.00%	0.00%	143	11934	1.20%	-0.45	-1.28
Jan-02	0	17	0.00%	0.00%	126	12182	1.03%	-0.42	-1.26
Feb-02	0	17	0.00%	0.00%	185	12170	1.52%	-0.51	-1.31
Mar-02	1	18	5.56%	22.91%	165	12127	1.36%	1.17	-0.29
Apr-02	1	18	5.56%	22.91%	196	12050	1.63%	1.06	-0.36
May-02	0	19	0.00%	0.00%	182	12171	1.50%	-0.54	-1.33
Jun-02	0	19	0.00%	0.00%	229	12340	1.86%	-0.6	-1.36



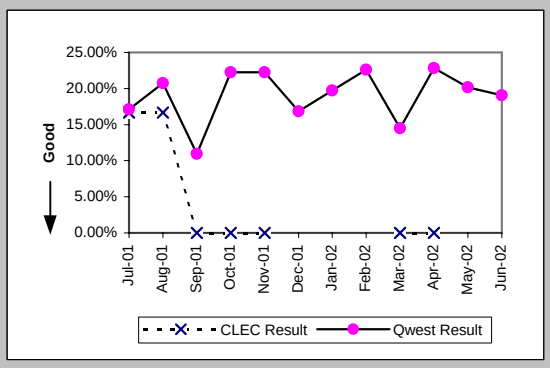
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1487	0.07%	2.59%	115	11854	0.97%	-3.35	-3.04
Dec-01	0	17	0.00%	0.00%	92	11934	0.77%	-0.36	-1.22
Jan-02	0	17	0.00%	0.00%	82	12182	0.67%	-0.34	-1.21
Feb-02	0	17	0.00%	0.00%	122	12170	1.00%	-0.41	-1.25
Mar-02	1	18	5.56%	22.91%	112	12127	0.92%	1.39	-0.16
Apr-02	0	18	0.00%	0.00%	135	12050	1.12%	-0.45	-1.27
May-02	0	19	0.00%	0.00%	130	12171	1.07%	-0.45	-1.28
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

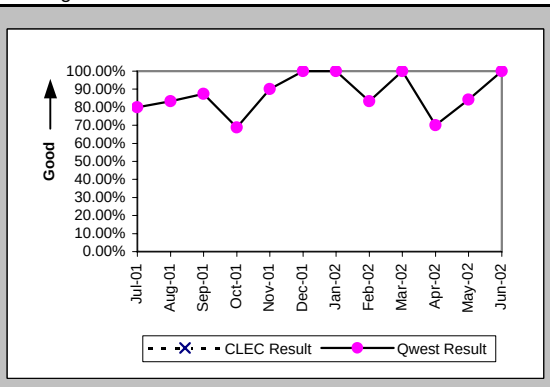
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	6	16.67%	37.27%	50	292	17.12%	-0.03	-1.02
Aug-01	1	6	16.67%	37.27%	60	289	20.76%	-0.24	-1.15
Sep-01	0	4	0.00%	0.00%	22	201	10.95%	-0.69	-1.42
Oct-01	0	1	0.00%	0.00%	65	292	22.26%	-0.53	-1.32
Nov-01	0	2	0.00%	0.00%	51	229	22.27%	-0.75	-1.46
Dec-01					29	172	16.86%		
Jan-02					31	157	19.75%		
Feb-02					54	239	22.59%		
Mar-02	0	1	0.00%	0.00%	28	193	14.51%	-0.41	-1.25
Apr-02	0	1	0.00%	0.00%	58	254	22.83%	-0.54	-1.33
May-02					46	228	20.18%		
Jun-02					54	283	19.08%		



Checklist #14 - Resale - Installation for DS3 and Higher

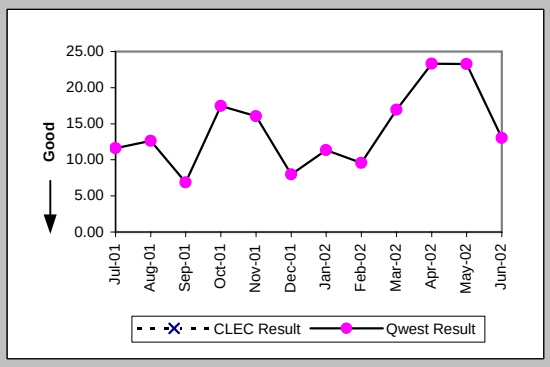
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					5	6	83.33%		
Sep-01					14	16	87.50%		
Oct-01					11	16	68.75%		
Nov-01					9	10	90.00%		
Dec-01					2	2	100.00%		
Jan-02					8	8	100.00%		
Feb-02					5	6	83.33%		
Mar-02					6	6	100.00%		
Apr-02					7	10	70.00%		
May-02					16	19	84.21%		
Jun-02					29	29	100.00%		



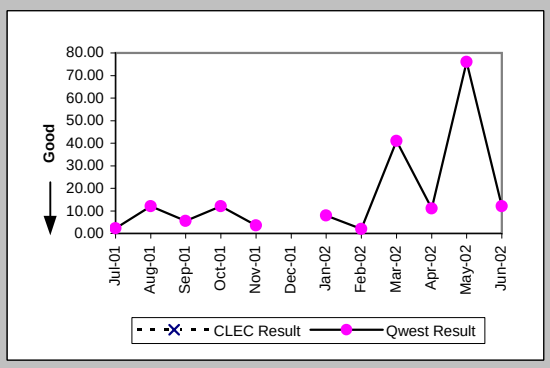
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	8	11.62		
Aug-01					164	13	12.62		
Sep-01					131	19	6.89		
Oct-01					367	21	17.48		
Nov-01					257	16	16.06		
Dec-01					40	5	8.00		
Jan-02					227	20	11.35		
Feb-02					67	7	9.57		
Mar-02					220	13	16.92		
Apr-02					233	10	23.30		
May-02					489	21	23.29		
Jun-02					443	34	13.03		



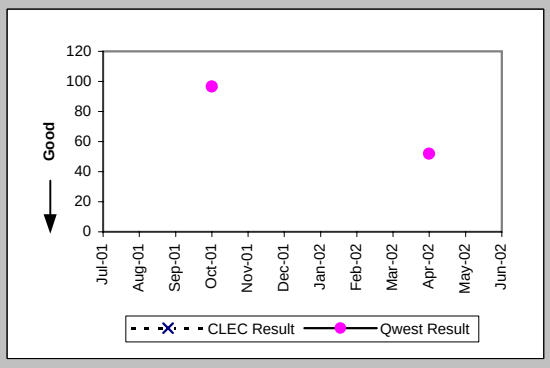
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	4	2.25		
Aug-01					24	2	12.00		
Sep-01					22	4	5.50		
Oct-01					60	5	12.00		
Nov-01					25	7	3.57		
Dec-01									
Jan-02					8	1	8.00		
Feb-02					2	1	2.00		
Mar-02					41	1	41.00		
Apr-02					22	2	11.00		
May-02					304	4	76.00		
Jun-02					12	1	12.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

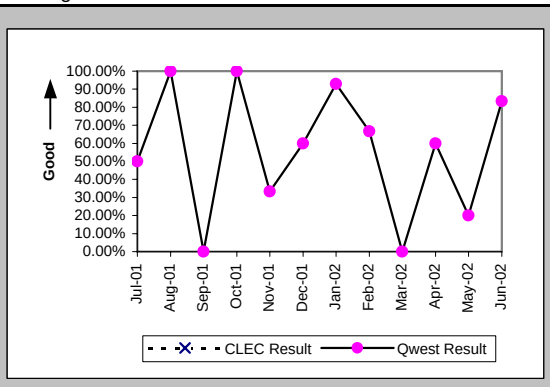
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					193	2	96.50		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					52	1	52.00		
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

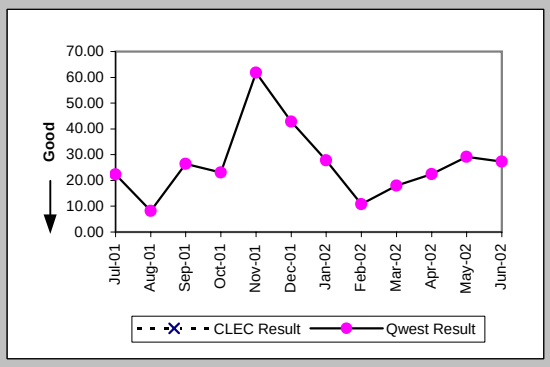
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					6	6	100.00%		
Sep-01					0	1	0.00%		
Oct-01					4	4	100.00%		
Nov-01					1	3	33.33%		
Dec-01					3	5	60.00%		
Jan-02					13	14	92.86%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02					3	5	60.00%		
May-02					1	5	20.00%		
Jun-02					5	6	83.33%		



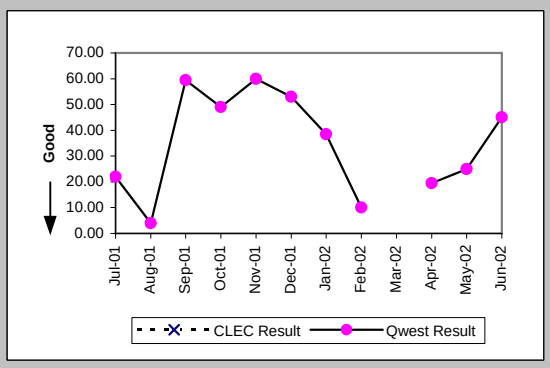
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					112	5	22.40		
Aug-01					57	7	8.14		
Sep-01					264	10	26.40		
Oct-01					162	7	23.14		
Nov-01					371	6	61.83		
Dec-01					300	7	42.86		
Jan-02					501	18	27.83		
Feb-02					86	8	10.75		
Mar-02					36	2	18.00		
Apr-02					202	9	22.44		
May-02					204	7	29.14		
Jun-02					191	7	27.29		



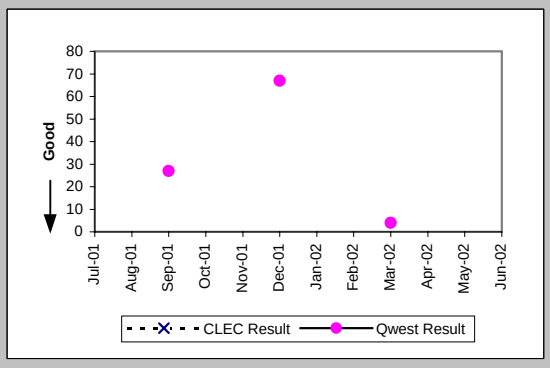
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	3	22.00		
Aug-01					4	1	4.00		
Sep-01					119	2	59.50		
Oct-01					98	2	49.00		
Nov-01					300	5	60.00		
Dec-01					106	2	53.00		
Jan-02					154	4	38.50		
Feb-02					10	1	10.00		
Mar-02									
Apr-02					39	2	19.50		
May-02					100	4	25.00		
Jun-02					90	2	45.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

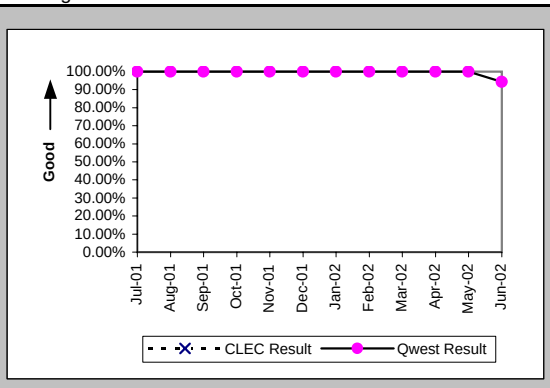
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					27	1	27.00		
Oct-01									
Nov-01									
Dec-01					67	1	67.00		
Jan-02									
Feb-02									
Mar-02					4	1	4.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

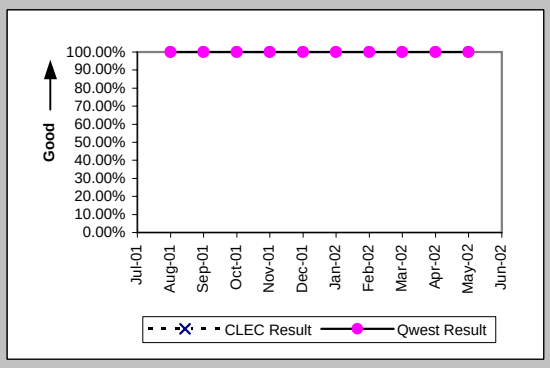
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					17	17	100.00%		
Sep-01					25	25	100.00%		
Oct-01					29	29	100.00%		
Nov-01					25	25	100.00%		
Dec-01					17	17	100.00%		
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02					17	17	100.00%		
May-02					24	24	100.00%		
Jun-02					33	35	94.29%		



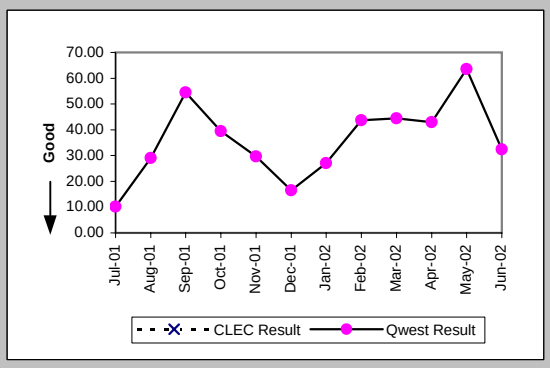
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					17	17	100.00%		
Sep-01					25	25	100.00%		
Oct-01					29	29	100.00%		
Nov-01					25	25	100.00%		
Dec-01					17	17	100.00%		
Jan-02					25	25	100.00%		
Feb-02					27	27	100.00%		
Mar-02					15	15	100.00%		
Apr-02					17	17	100.00%		
May-02					24	24	100.00%		
Jun-02									



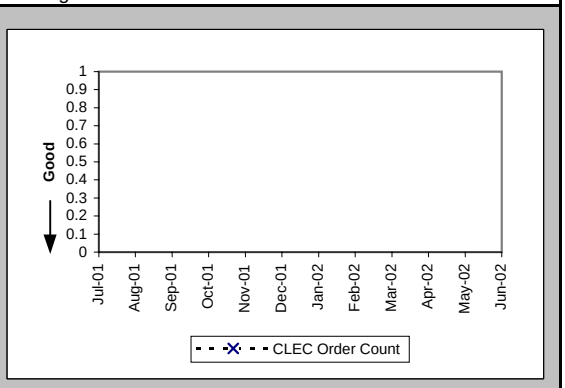
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					112	11	10.18		
Aug-01					290	10	29.00		
Sep-01					599	11	54.45		
Oct-01					395	10	39.50		
Nov-01					237	8	29.62		
Dec-01					33	2	16.50		
Jan-02					108	4	27.00		
Feb-02					175	4	43.75		
Mar-02					311	7	44.43		
Apr-02					258	6	43.00		
May-02					318	5	63.60		
Jun-02					162	5	32.40		



Checklist #14 - Resale - Installation for DS3 and Higher

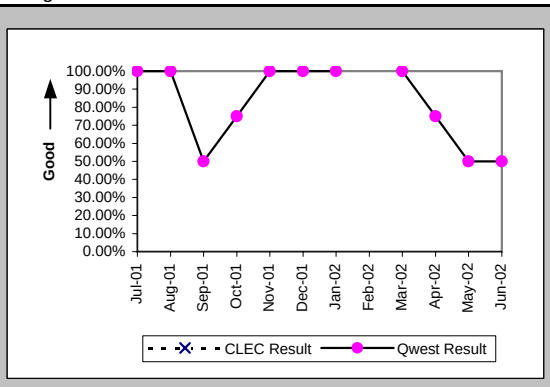
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

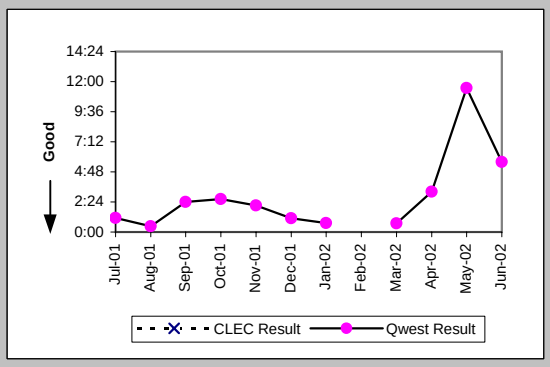
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					7	7	100.00%		
Feb-02									
Mar-02					5	5	100.00%		
Apr-02					3	4	75.00%		
May-02					1	2	50.00%		
Jun-02					1	2	50.00%		



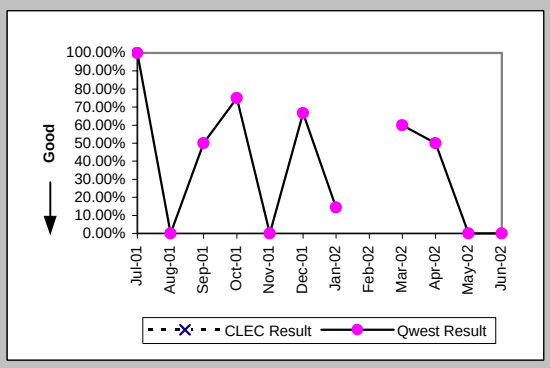
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1:08	1	1:08		
Aug-01					0:56	2	0:28		
Sep-01					4:48	2	2:24		
Oct-01					10:32	4	2:38		
Nov-01					4:14	2	2:07		
Dec-01					3:19	3	1:06		
Jan-02					4:59	7	0:43		
Feb-02									
Mar-02					3:26	5	0:41		
Apr-02					12:51	4	3:13		
May-02					22:58	2	11:29		
Jun-02					11:12	2	5:36		



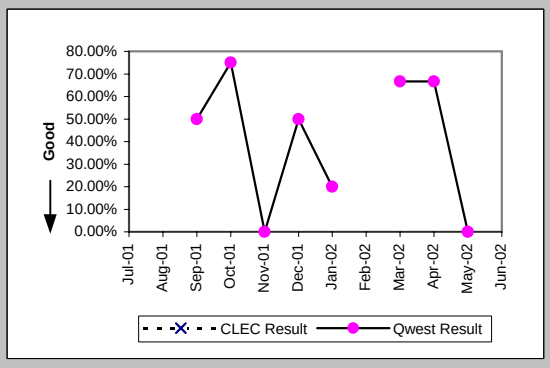
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	2	0.00%		
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					2	3	66.67%		
Jan-02					1	7	14.29%		
Feb-02									
Mar-02					3	5	60.00%		
Apr-02					2	4	50.00%		
May-02					0	2	0.00%		
Jun-02					0	2	0.00%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

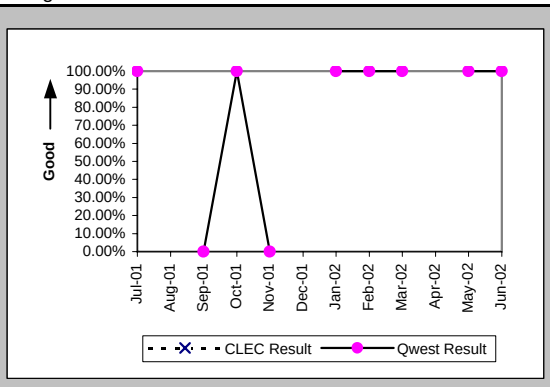
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	2	50.00%		
Oct-01					3	4	75.00%		
Nov-01					0	2	0.00%		
Dec-01					1	2	50.00%		
Jan-02					1	5	20.00%		
Feb-02									
Mar-02					2	3	66.67%		
Apr-02					2	3	66.67%		
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

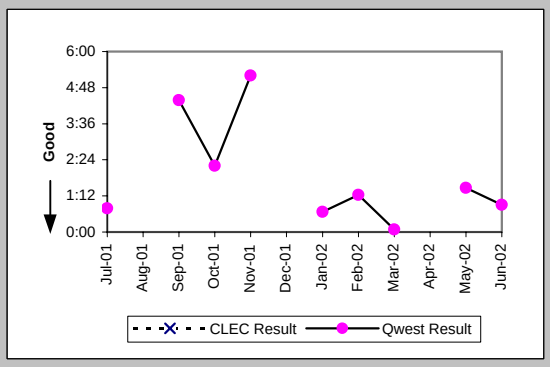
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					1	1	100.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



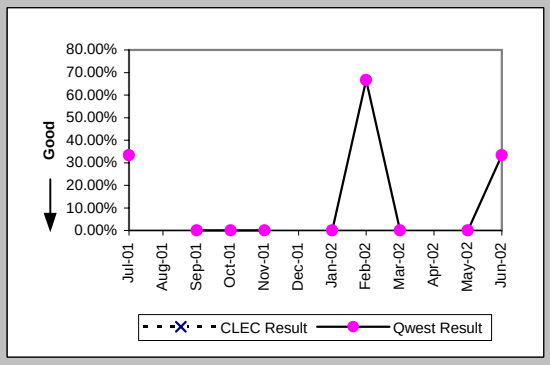
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2:22	3	0:47		
Aug-01									
Sep-01					4:23	1	4:23		
Oct-01					2:12	1	2:12		
Nov-01					5:12	1	5:12		
Dec-01									
Jan-02					2:40	4	0:40		
Feb-02					3:42	3	1:14		
Mar-02					0:05	1	0:05		
Apr-02									
May-02					2:56	2	1:28		
Jun-02					2:43	3	0:54		



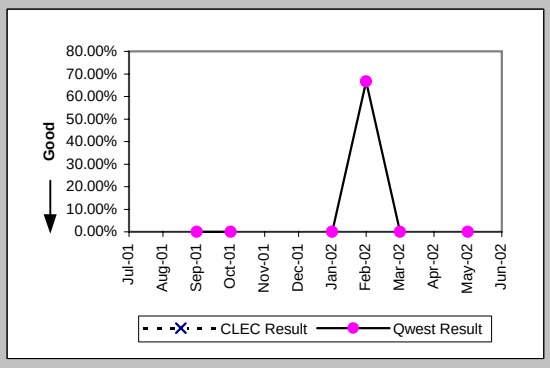
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	3	33.33%		
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	4	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02					1	3	33.33%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

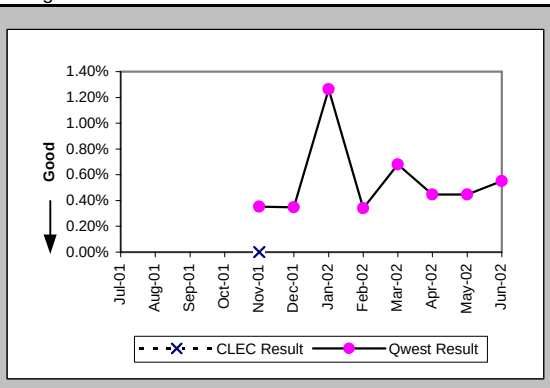
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	3	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

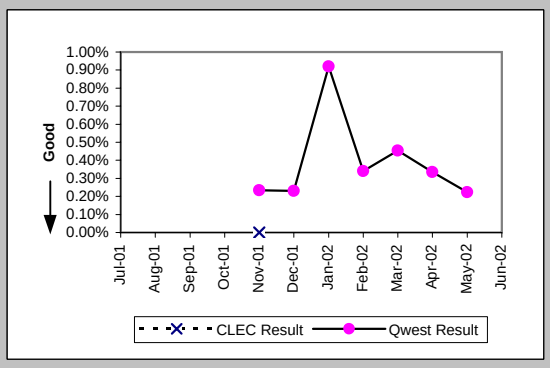
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	3	852	0.35%	-0.12	-1.07
Dec-01					3	866	0.35%		
Jan-02					11	870	1.26%		
Feb-02					3	879	0.34%		
Mar-02					6	882	0.68%		
Apr-02					4	895	0.45%		
May-02					4	897	0.45%		
Jun-02					5	906	0.55%		



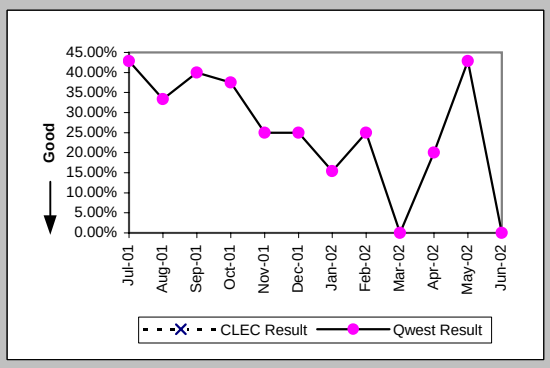
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	4	0.00%	0.00%	2	852	0.23%	-0.1	-1.06
Dec-01					2	866	0.23%		
Jan-02					8	870	0.92%		
Feb-02					3	879	0.34%		
Mar-02					4	882	0.45%		
Apr-02					3	895	0.34%		
May-02					2	897	0.22%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

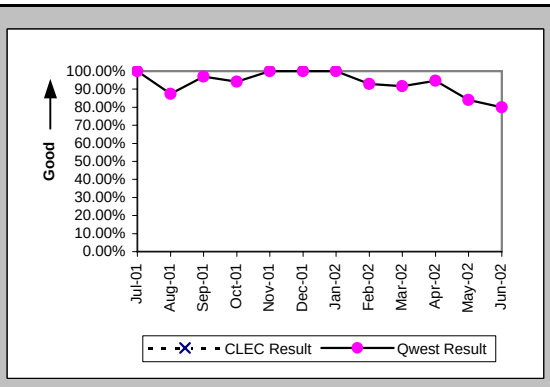
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	7	42.86%		
Aug-01					1	3	33.33%		
Sep-01					2	5	40.00%		
Oct-01					3	8	37.50%		
Nov-01					1	4	25.00%		
Dec-01					1	4	25.00%		
Jan-02					2	13	15.38%		
Feb-02					1	4	25.00%		
Mar-02					0	6	0.00%		
Apr-02					1	5	20.00%		
May-02					3	7	42.86%		
Jun-02					0	5	0.00%		



Checklist #14 - Resale - Frame Relay Installation

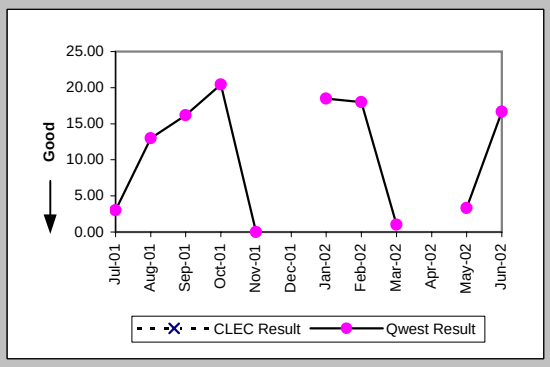
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	22	100.00%		
Aug-01					7	8	87.50%		
Sep-01					33	34	97.06%		
Oct-01					16	17	94.12%		
Nov-01					11	11	100.00%		
Dec-01					9	9	100.00%		
Jan-02					18	18	100.00%		
Feb-02					13	14	92.86%		
Mar-02					11	12	91.67%		
Apr-02					18	19	94.74%		
May-02					21	25	84.00%		
Jun-02					12	15	80.00%		



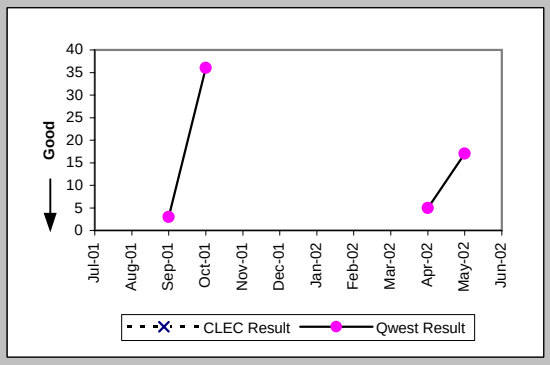
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	2	3.00		
Aug-01					26	2	13.00		
Sep-01					81	5	16.20		
Oct-01					143	7	20.43		
Nov-01					0	6	0.00		
Dec-01									
Jan-02					37	2	18.50		
Feb-02					18	1	18.00		
Mar-02					1	1	1.00		
Apr-02									
May-02					10	3	3.33		
Jun-02					50	3	16.67		



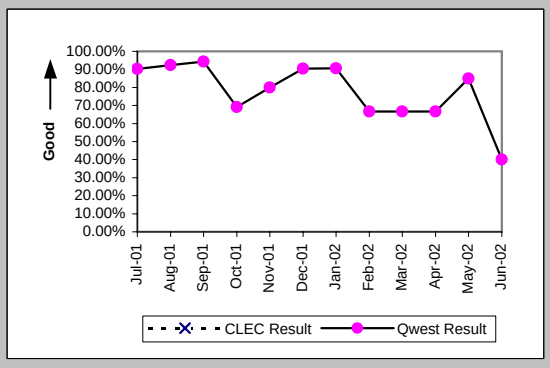
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					3	1	3.00		
Oct-01					36	1	36.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					5	1	5.00		
May-02					17	1	17.00		
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

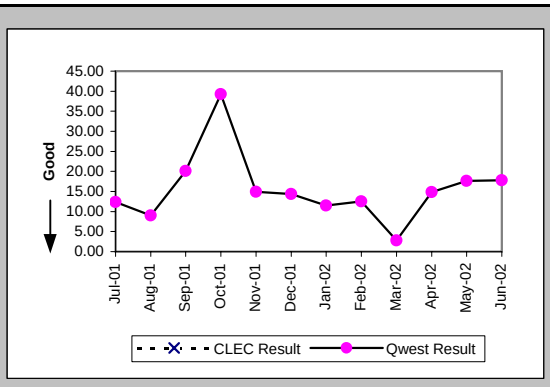
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	31	90.32%		
Aug-01					12	13	92.31%		
Sep-01					33	35	94.29%		
Oct-01					9	13	69.23%		
Nov-01					16	20	80.00%		
Dec-01					19	21	90.48%		
Jan-02					29	32	90.63%		
Feb-02					16	24	66.67%		
Mar-02					10	15	66.67%		
Apr-02					14	21	66.67%		
May-02					28	33	84.85%		
Jun-02					6	15	40.00%		



Checklist #14 - Resale - Frame Relay Installation

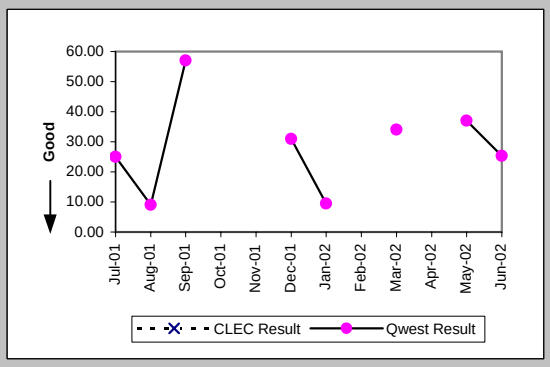
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	5	12.40		
Aug-01					9	1	9.00		
Sep-01					301	15	20.07		
Oct-01					432	11	39.27		
Nov-01					164	11	14.91		
Dec-01					43	3	14.33		
Jan-02					46	4	11.50		
Feb-02					100	8	12.50		
Mar-02					14	5	2.80		
Apr-02					104	7	14.86		
May-02					88	5	17.60		
Jun-02					107	6	17.83		



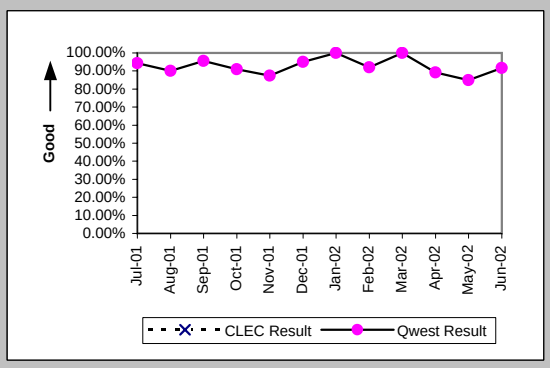
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	1	25.00		
Aug-01					9	1	9.00		
Sep-01					57	1	57.00		
Oct-01									
Nov-01									
Dec-01					62	2	31.00		
Jan-02					19	2	9.50		
Feb-02									
Mar-02					34	1	34.00		
Apr-02									
May-02					37	1	37.00		
Jun-02					76	3	25.33		



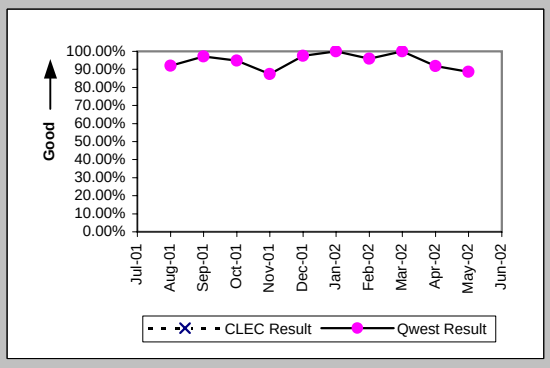
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	70	94.29%		
Aug-01					45	50	90.00%		
Sep-01					66	69	95.65%		
Oct-01					71	78	91.03%		
Nov-01					42	48	87.50%		
Dec-01					38	40	95.00%		
Jan-02					48	48	100.00%		
Feb-02					46	50	92.00%		
Mar-02					35	35	100.00%		
Apr-02					33	37	89.19%		
May-02					45	53	84.91%		
Jun-02					44	48	91.67%		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

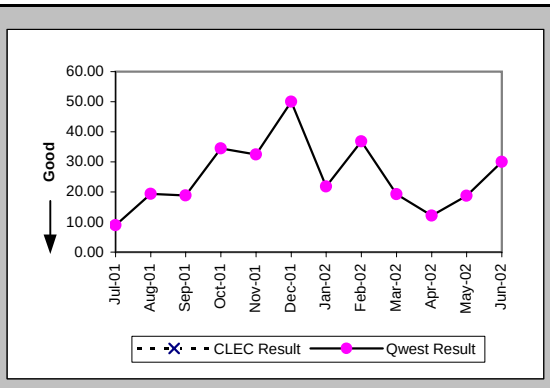
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					46	50	92.00%		
Sep-01					67	69	97.10%		
Oct-01					74	78	94.87%		
Nov-01					42	48	87.50%		
Dec-01					39	40	97.50%		
Jan-02					48	48	100.00%		
Feb-02					48	50	96.00%		
Mar-02					35	35	100.00%		
Apr-02					34	37	91.89%		
May-02					47	53	88.68%		
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

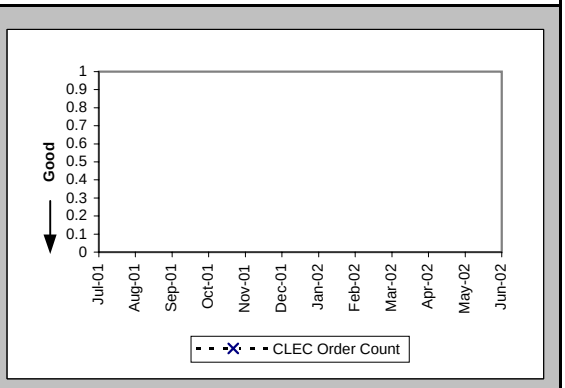
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					134	15	8.93		
Aug-01					329	17	19.35		
Sep-01					301	16	18.81		
Oct-01					241	7	34.43		
Nov-01					162	5	32.40		
Dec-01					200	4	50.00		
Jan-02					153	7	21.86		
Feb-02					258	7	36.86		
Mar-02					77	4	19.25		
Apr-02					97	8	12.12		
May-02					187	10	18.70		
Jun-02					210	7	30.00		



Checklist #14 - Resale - Frame Relay Installation

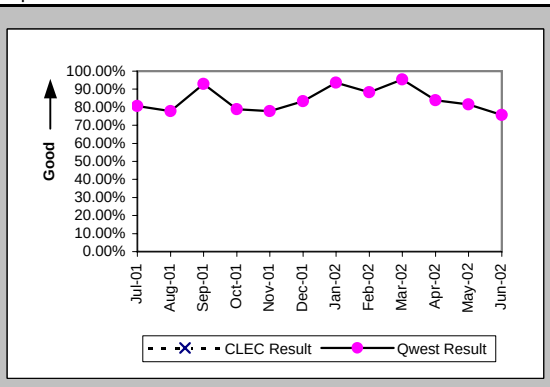
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

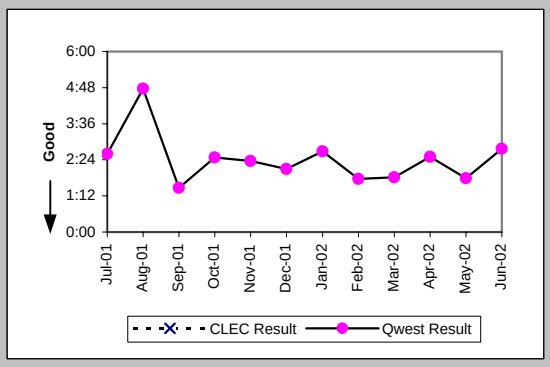
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	31	80.65%		
Aug-01					35	45	77.78%		
Sep-01					39	42	92.86%		
Oct-01					30	38	78.95%		
Nov-01					21	27	77.78%		
Dec-01					20	24	83.33%		
Jan-02					29	31	93.55%		
Feb-02					15	17	88.24%		
Mar-02					21	22	95.45%		
Apr-02					26	31	83.87%		
May-02					22	27	81.48%		
Jun-02					25	33	75.76%		



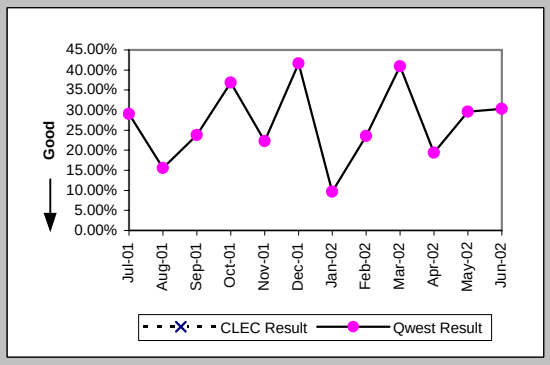
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					80:46	31	2:36		
Aug-01					214:37	45	4:46		
Sep-01					61:25	42	1:28		
Oct-01					94:17	38	2:29		
Nov-01					64:01	27	2:22		
Dec-01					50:28	24	2:06		
Jan-02					83:23	31	2:41		
Feb-02					29:58	17	1:46		
Mar-02					39:54	22	1:49		
Apr-02					77:18	31	2:30		
May-02					48:18	27	1:47		
Jun-02					91:21	33	2:46		



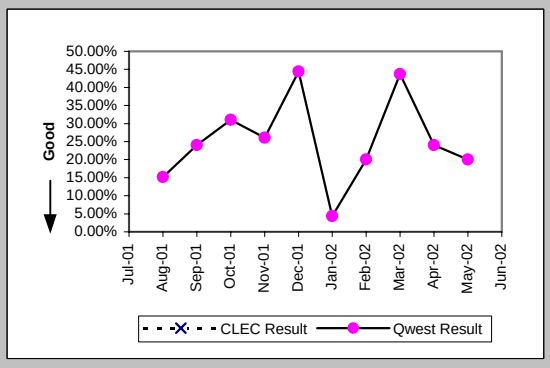
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	31	29.03%		
Aug-01					7	45	15.56%		
Sep-01					10	42	23.81%		
Oct-01					14	38	36.84%		
Nov-01					6	27	22.22%		
Dec-01					10	24	41.67%		
Jan-02					3	31	9.68%		
Feb-02					4	17	23.53%		
Mar-02					9	22	40.91%		
Apr-02					6	31	19.35%		
May-02					8	27	29.63%		
Jun-02					10	33	30.30%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

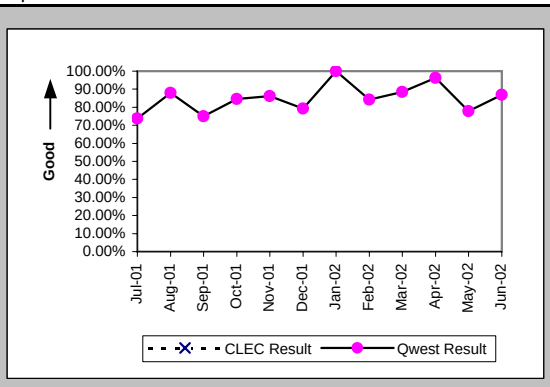
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	33	15.15%		
Sep-01					6	25	24.00%		
Oct-01					9	29	31.03%		
Nov-01					6	23	26.09%		
Dec-01					8	18	44.44%		
Jan-02					1	23	4.35%		
Feb-02					2	10	20.00%		
Mar-02					7	16	43.75%		
Apr-02					6	25	24.00%		
May-02					3	15	20.00%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

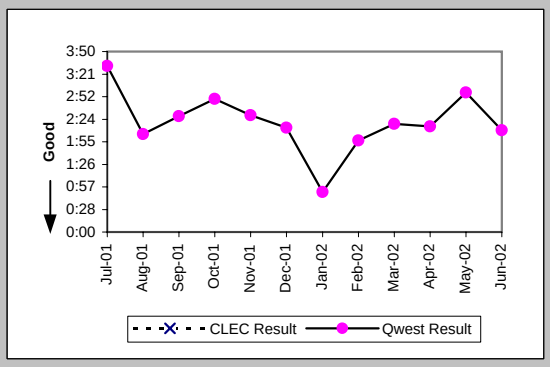
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	42	73.81%		
Aug-01					29	33	87.88%		
Sep-01					27	36	75.00%		
Oct-01					33	39	84.62%		
Nov-01					25	29	86.21%		
Dec-01					23	29	79.31%		
Jan-02					25	25	100.00%		
Feb-02					16	19	84.21%		
Mar-02					23	26	88.46%		
Apr-02					26	27	96.30%		
May-02					35	45	77.78%		
Jun-02					60	69	86.96%		



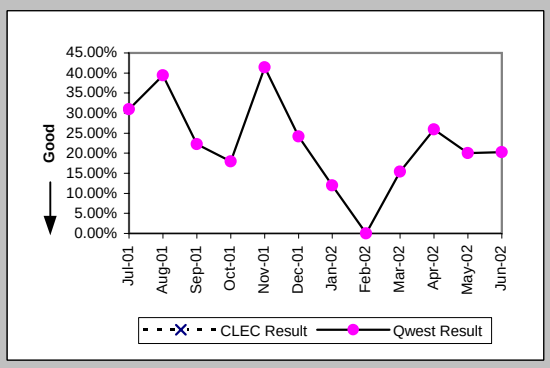
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					148:13	42	3:32		
Aug-01					68:49	33	2:05		
Sep-01					88:55	36	2:28		
Oct-01					110:36	39	2:50		
Nov-01					71:49	29	2:29		
Dec-01					64:26	29	2:13		
Jan-02					21:17	25	0:51		
Feb-02					37:09	19	1:57		
Mar-02					59:47	26	2:18		
Apr-02					60:38	27	2:15		
May-02					133:23	45	2:58		
Jun-02					148:56	69	2:10		



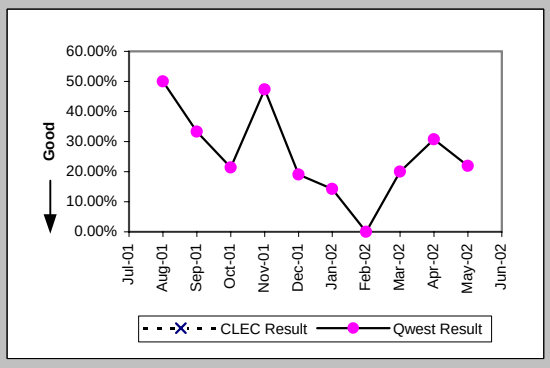
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	42	30.95%		
Aug-01					13	33	39.39%		
Sep-01					8	36	22.22%		
Oct-01					7	39	17.95%		
Nov-01					12	29	41.38%		
Dec-01					7	29	24.14%		
Jan-02					3	25	12.00%		
Feb-02					0	19	0.00%		
Mar-02					4	26	15.38%		
Apr-02					7	27	25.93%		
May-02					9	45	20.00%		
Jun-02					14	69	20.29%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

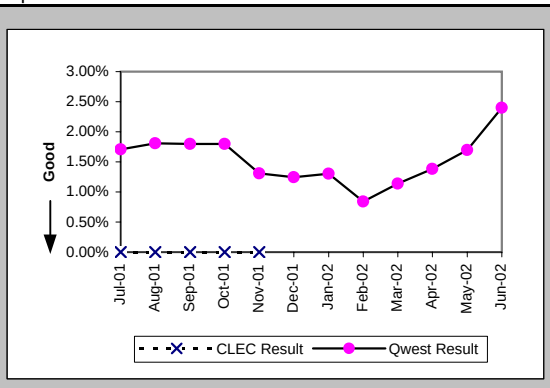
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					8	16	50.00%		
Sep-01					6	18	33.33%		
Oct-01					6	28	21.43%		
Nov-01					9	19	47.37%		
Dec-01					4	21	19.05%		
Jan-02					2	14	14.29%		
Feb-02					0	11	0.00%		
Mar-02					3	15	20.00%		
Apr-02					4	13	30.77%		
May-02					7	32	21.88%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

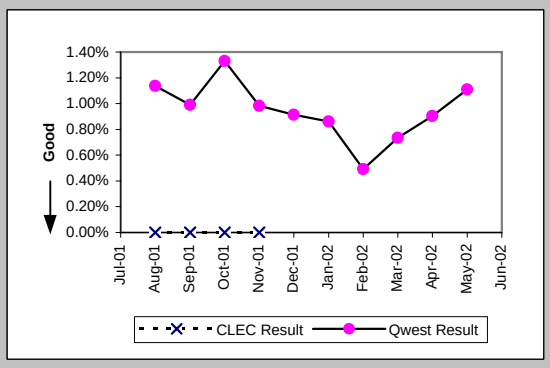
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

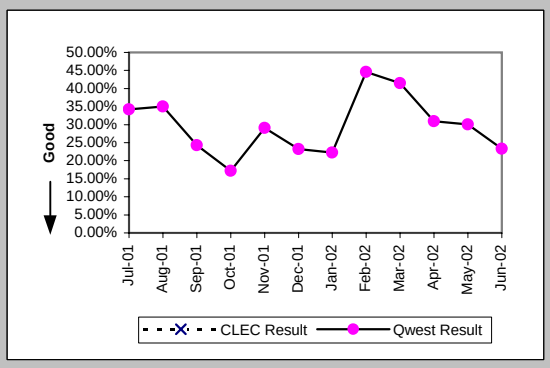
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	73	4272	1.71%	-0.23	-1.14
Aug-01	0	3	0.00%	0.00%	78	4312	1.81%	-0.24	-1.14
Sep-01	0	5	0.00%	0.00%	78	4343	1.80%	-0.3	-1.18
Oct-01	0	5	0.00%	0.00%	77	4285	1.80%	-0.3	-1.18
Nov-01	0	6	0.00%	0.00%	56	4273	1.31%	-0.28	-1.17
Dec-01					53	4266	1.24%		
Jan-02					56	4290	1.31%		
Feb-02					36	4277	0.84%		
Mar-02					48	4220	1.14%		
Apr-02					58	4201	1.38%		
May-02					72	4238	1.70%		
Jun-02					102	4253	2.40%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	49	4312	1.14%	-0.19	-1.11
Sep-01	0	5	0.00%	0.00%	43	4343	0.99%	-0.22	-1.14
Oct-01	0	5	0.00%	0.00%	57	4285	1.33%	-0.26	-1.16
Nov-01	0	6	0.00%	0.00%	42	4273	0.98%	-0.24	-1.15
Dec-01					39	4266	0.91%		
Jan-02					37	4290	0.86%		
Feb-02					21	4277	0.49%		
Mar-02					31	4220	0.73%		
Apr-02					38	4201	0.90%		
May-02					47	4238	1.11%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	111	34.23%		
Aug-01					42	120	35.00%		
Sep-01					25	103	24.27%		
Oct-01					16	93	17.20%		
Nov-01					23	79	29.11%		
Dec-01					16	69	23.19%		
Jan-02					16	72	22.22%		
Feb-02					29	65	44.62%		
Mar-02					34	82	41.46%		
Apr-02					26	84	30.95%		
May-02					31	103	30.10%		
Jun-02					31	133	23.31%