ride the light SM

Qwest®

Performance Results

North Dakota

July 2001 - June 2002

July 16, 2002

Table of Contents

Section **Page Number**

Checklist #1 - Local Interconnection - LIS Installation 21

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 21
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 21
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 21
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 21
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 22
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 22
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic) 23

Checklist #1 - Local Interconnection - LIS Repair 24

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 24
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 24
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 24
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 24
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 25
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 25
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 25

Checklist #1 - Collocation 26

Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark) 26
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark) 26
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark) 26
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark) 26
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark) 27
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark) 27

Checklist #1 - Trunk Blocking 28

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark) 28
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark) 28
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic) 29
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic) 29

Checklist #2 - Gateway Availability 30

Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark) 30
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark) 30
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark) 30
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark) 30
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark) 31
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark) 31
System Availability - EXACT (Percent) Default (GA-4) (Benchmark) 31
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark) 31
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark) 32

Checklist #2 - Preorder Response Times - IMA 33

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic) 33
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic) 33
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark) 33
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic) 33
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic) 34
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark) 34
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic) 34

Table of Contents

Section **Page Number**

Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic) 34
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark) 35
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic) 35
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic) 35
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark) 35
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic) 36
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic) 36
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark) 36
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 36
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 37
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 37
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 37
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 37
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic) 38
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark) 38
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 38
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic) 38
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark) 39
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 39
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 39
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 39
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 40
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 40
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 40
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 40
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 41

Checklist #2 - Preorder Response Times - EDI 42
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 42
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 42
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 42
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 42
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 43
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 43
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 43
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 43
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 44
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 44
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 44
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 44

Checklist #2 - Electronic Flow-through - Resale 45
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic) 45
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic) 45
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark) 45
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark) 45

Checklist #2 - Electronic Flow-through - Unbundled Loops 46
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 46
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 46
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 46

Table of Contents

Section **Page Number**

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 46

Checklist #2 - Electronic Flow-through - LNP 47
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic) 47
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark) 47

Checklist #2 - Electronic Flow-through - UNE-P-POTS 48
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic) 48
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic) 48
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark) 48
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark) 48

Checklist #2 - LSR Rejections 49
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark) 49
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark) 49
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark) 49
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark) 49
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark) 50
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic) 50
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic) 50
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic) 50
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic) 51
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic) 51

Checklist #2 - Firm Order Confirmations - Resale 52
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark) 52
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark) 52
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark) 52
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark) 52
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark) 53

Checklist #2 - Firm Order Confirmations - Unbundled Loops 54
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark) 54
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark) 54
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark) 54
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark) 54
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark) 55

Checklist #2 - Firm Order Confirmations - LNP 56
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark) 56
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark) 56
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark) 56

Checklist #2 - Firm Order Confirmations - LIS 57
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark) 57

Checklist #2 - Completion Notifications 58
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark) 58
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark) 58
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity) 58
Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity) 58

Table of Contents

Section **Page Number**

Checklist #2 - Jeopardy Notifications - Non-Designed Services 59
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity) 59
Timely Jeopardy Notices (Percent) (PO-9A) (Parity) 59

Checklist #2 - Jeopardy Notifications - Unbundled Loops 60
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity) 60
Timely Jeopardy Notices (Percent) (PO-9B) (Parity) 60

Checklist #2 - Jeopardy Notifications - LIS 61
Timely Jeopardy Notices (Percent) (PO-9C) (Parity) 61

Checklist #2 - Jeopardy Notifications - UNE-P-POTS 62
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity) 62
Timely Jeopardy Notices (Percent) (PO-9D) (Parity) 62

Checklist #2 - LSR Accountability 63
LSR Accountability (Percent) (PO-10) (Diagnostic) 63

Checklist #2 - Due Date Changes 64
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic) 64

Checklist #2 - Timely Release Notifications 65
(PO-16) Timely Release Notifications (Percent) Default (Benchmark) 65

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy 66
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark) 66

Checklist #2 - Manual Service Order Accuracy 67
Manual Service Order Accuracy (Percent) (PO-20) (Benchmark) 67
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic) 67

Checklist #2 - Access To Centers 68
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity) 68
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity) 68

Checklist #2 - Billing 69
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity) 69
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark) 69
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity) 69
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity) 69
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity) 70
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity) 71
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity) 72

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation 73
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 73
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 73
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 73
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 73
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 74

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 74
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 74
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 74
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 75
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 75
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 75
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 75
New Service Installation Quality (Percent) (OP-5) (Parity) 76
New Service Installation Quality (Percent) (OP-5) (Parity)* 76
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 76
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic) 77

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair 78
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 78
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 78
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 78
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 78
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 79
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 79
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 79
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 79
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 80
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 80
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 80
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 80
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 81
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 81
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 81
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 81
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 82
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 82
Trouble Rate (Percent) (MR-8) (Parity) 82
Trouble Rate (Percent) (MR-8) (Parity)* 82
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 83

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation 84
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 84
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 84
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 84
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 84
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 85
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 85
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 85
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 85
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 86
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 86
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 86
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 86
New Service Installation Quality (Percent) (OP-5) (Parity) 87
New Service Installation Quality (Percent) (OP-5) (Parity)* 87
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 87

Table of Contents

Section **Page Number**

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 88

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 89

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 89
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 89
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 89
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 89
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 90*
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 90
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 90
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 90
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 91
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 91
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 91*
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 91
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 92
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 92
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 92
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 92
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 93*
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 93
Trouble Rate (Percent) (MR-8) (Parity) 93
Trouble Rate (Percent) (MR-8) (Parity) 93*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 94

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 95

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 95
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 95
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 95
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 95
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 96
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 96
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 96
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 96
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 97
New Service Installation Quality (Percent) (OP-5) (Parity) 97
New Service Installation Quality (Percent) (OP-5) (Parity) 97*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 97
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 98

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 99

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 99
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 99
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 99
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 99
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 100*
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 100
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 100
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 100
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 101
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 101

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 101
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 101
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 102
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 102
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 102
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 102
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 103
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 103
Trouble Rate (Percent) (MR-8) (Parity) 103
Trouble Rate (Percent) (MR-8) (Parity)* 103
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 104

Checklist #4 - Unbundled Loop - Analog Installation 105
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 105
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 105
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 105
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 105
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 106
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 106
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 106
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 106
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 107
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 107
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 107
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 107
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 108
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 108
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 108
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 109

Checklist #4 - Unbundled Loop - Analog Repair 110
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 110
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 110
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 110
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 110
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 111
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 111
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 111
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 111

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 112
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 112
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 112
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 112
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 112
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 113
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 113
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 113
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) 114

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 115

Table of Contents

Section **Page Number**

Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 115
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 115
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 115
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 115
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 116
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 116
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 116
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 116

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 117
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 117
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 117
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 117
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 117
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 118
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 118
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 118
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) 119

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 120
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 120
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 120
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 120
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 120
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 121
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 121
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 121

Checklist #4 - Unbundled Loop - DS1 Capable Installation 122
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 122
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 122
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 122
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 122
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 123
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 123
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 123
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic) 124

Checklist #4 - Unbundled Loop - DS1 Capable Repair 125
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 125
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 125
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 125
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 125
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 126
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 126
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 126

Checklist #4 - Unbundled Loop - ISDN Capable Installation 127
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 127
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 127
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 127

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 127
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 128
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 128
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 128
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic) 129

Checklist #4 - Unbundled Loop - ISDN Capable Repair 130
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 130
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 130
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 130
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 130
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 131
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 131
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 131
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 131

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 132
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 132
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 132
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 132
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 132
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 133
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 133

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 134
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 134
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 134
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 134
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 134
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 135
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 135
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 135
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 135

Checklist #4 - Unbundled Loop - Installation for DS3 and Higher 136
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 136
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 136
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 136
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 136
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 137
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 137
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic) 138

Checklist #4 - Unbundled Loop - Repair for DS3 and Higher 139
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 139
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 139
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 139
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 139
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 140
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 140
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 140

Table of Contents

Section **Page Number**

Checklist #4 - Unbundled Loop Cutovers 141

OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) 141

OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) 141

Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) 141

Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark) 141

Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic) 142

Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic) 142

Checklist #4 - Unbundled Loop - Conditioned 143

Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 143

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 143

Checklist #4 - Line Sharing Installation 144

Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 144

Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 144

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs 144

Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs 144

Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 145

Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 145

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs 145

Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs 145

Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches 146

Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches 146

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches 146

Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches 146

New Service Installation Quality (Percent) (OP-5) (Parity) 147

New Service Installation Quality (Percent) (OP-5) (Parity)* 147

Checklist #4 - Line Sharing Repair 148

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 148

All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 148

Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 148

Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs 148

Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs* 149

Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 150

All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 150

Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 150

Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 150

Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs* 151

Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 152

All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 152

Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 152

Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 152

Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches* 153

Trouble Rate (Percent) (MR-8) (Parity) 154

Trouble Rate (Percent) (MR-8) (Parity)* 154

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 155

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 155

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 155

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 155
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 155
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 156
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 156
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 156
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 157

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 158
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 158
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 158
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 158
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 158
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 159
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 159
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 159

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 160
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 160
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 160
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 160
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 160
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 161
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 161
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 162

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 163
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 163
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 163
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 163
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 163
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 164
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 164
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 164

Checklist #7 - E911 165
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) 165

Checklist #7 - E911/911 Trunk Installation 166
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 166
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 166
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 166
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic) 167

Checklist #7 - E911/911 Trunk Repair 168
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 168
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 168
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 168
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 169
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 169
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 169

Table of Contents

Section **Page Number**

Checklist #7 - Operator Services - Directory Assistance 170
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) *170*
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) *170*

Checklist #8 - Directory Listings 171
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) *171*
Accurate Database Updates (Percent) (DB-2C-1) (Parity) *171*

Checklist #9 - NXX Code Activation 172
NXX Code Activation (Percent) (NP-1A) (Parity) *172*
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic) *172*

Checklist #10 - Databases and Signaling 173
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) *173*

Checklist #11 - Number Portability** 174
Number Portability Timeliness (Percent) (OP-8B) (Benchmark) *174*
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark) *174*
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark) *174*
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic) *174*
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity) *175*
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity) *175*

Checklist #13 - Reciprocal Compensation 176
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark) *176*
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark) *176*

Checklist #14 - Resale - Residence Installation 177
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs *177*
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs *177*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs *177*
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs *177*
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs *178*
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs *178*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs *178*
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs *178*
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches *179*
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches *179*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches *179*
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches *179*
New Service Installation Quality (Percent) (OP-5) (Parity) *180*
New Service Installation Quality (Percent) (OP-5) (Parity)* *180*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *180*
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic) *181*

Checklist #14 - Resale - Residence Repair 182
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs *182*
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs *182*
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs *182*
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs *182*

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 183
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 183
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 183
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 183
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 184
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 184
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 184
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 184
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 185
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 185
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 185
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 185
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 186
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 186
Trouble Rate (Percent) (MR-8) (Parity) 186
Trouble Rate (Percent) (MR-8) (Parity)* 186
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 187

Checklist #14 - Resale - Business Installation 188
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 188
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 188
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 188
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 188
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 189
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 189
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 189
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 189
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 190
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 190
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 190
New Service Installation Quality (Percent) (OP-5) (Parity) 190
New Service Installation Quality (Percent) (OP-5) (Parity)* 191
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 191
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 192

Checklist #14 - Resale - Business Repair 193
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 193
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 193
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 193
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 193
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 194
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 194
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 194
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 194
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 195
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 195
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 195
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 195
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 196
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 196
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 196

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 196
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 197
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 197
Trouble Rate (Percent) (MR-8) (Parity) 197
Trouble Rate (Percent) (MR-8) (Parity)* 197
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 198

Checklist #14 - Resale - Centrex Installation 199
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 199
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 199
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 199
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 199
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 200
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 200
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 200
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 200
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 201
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 201
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 201
New Service Installation Quality (Percent) (OP-5) (Parity) 201
New Service Installation Quality (Percent) (OP-5) (Parity)* 202
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 202
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic) 203

Checklist #14 - Resale - Centrex Repair 204
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 204
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 204
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 204
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 204
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 205
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 205
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 205
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 205
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 206
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 206
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 206
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 206
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 207
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 207
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 207
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 207
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 208
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 208
Trouble Rate (Percent) (MR-8) (Parity) 208
Trouble Rate (Percent) (MR-8) (Parity)* 208
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 209

Checklist #14 - Resale - Centrex 21 Installation 210
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 210
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 210
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 210

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 210
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 211
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 211
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 211
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 211
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 212
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 212
New Service Installation Quality (Percent) (OP-5) (Parity) 212
New Service Installation Quality (Percent) (OP-5) (Parity)* 212
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 213
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic) 214

Checklist #14 - Resale - Centrex 21 Repair 215
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 215
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 215
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 215
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 215
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 216
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 216
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 216
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 216
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 217
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 217
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 217
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 217
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 218
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 218
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 218
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 218
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 219
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 219
Trouble Rate (Percent) (MR-8) (Parity) 219
Trouble Rate (Percent) (MR-8) (Parity)* 219
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 220

Checklist #14 - Resale - PBX Installation 221
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 221
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 221
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 221
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 221
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 222
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 222
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 222
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 222
New Service Installation Quality (Percent) (OP-5) (Parity) 223
New Service Installation Quality (Percent) (OP-5) (Parity)* 223
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 223
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 223
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 224
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 224
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) 225

Table of Contents

Section **Page Number**

Checklist #14 - Resale - PBX Repair 226

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 226
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 226
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 226
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 226
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 227
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 227
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 227
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 227
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 228
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 228
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 228
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 228
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 229
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 229
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 229
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 229
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 230
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 230
Trouble Rate (Percent) (MR-8) (Parity) 230
Trouble Rate (Percent) (MR-8) (Parity)* 230
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 231

Checklist #14 - Resale - Basic ISDN Installation 232

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 232
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 232
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 232
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 233
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 233
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 233
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 233
New Service Installation Quality (Percent) (OP-5) (Parity) 234
New Service Installation Quality (Percent) (OP-5) (Parity)* 234
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 234
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 234
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 235
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 235
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 235
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 236

Checklist #14 - Resale - Basic ISDN Repair 237

Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 237
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 237
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 237
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 237
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs* 238
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 238
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 238
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 238

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 239
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs* 239
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 239
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 239
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 240
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 240
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches* 240
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 240
Trouble Rate (Percent) (MR-8) (Parity) 241
Trouble Rate (Percent) (MR-8) (Parity)* 241
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 241

Checklist #14 - Resale - Qwest DSL Installation 242
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 242
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 242
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 242
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 242
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 243
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 243
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 243
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 243
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 244
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 244
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 244
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 244
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 245

Checklist #14 - Resale - Qwest DSL Repair 246
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 246
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 246
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 246
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 246
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 247
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 247
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 247
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 247

Checklist #14 - Resale - Primary ISDN Installation 248
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 248
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 248
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 248
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 248
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 249
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 249
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 249
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 249
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 250
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 250
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 250
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 250
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 251

Table of Contents

Section **Page Number**

Checklist #14 - Resale - Primary ISDN Repair 252

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 252
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 252
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 252
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 252
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 253
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 253
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 253

Checklist #14 - Resale - DS0 Installation 254

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 254
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 254
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 254
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 254
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 255
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 255
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 255
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 255
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 256
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 256
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 256
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 256
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 257

Checklist #14 - Resale - DS0 Repair 258

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 258
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 258
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 258
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 258
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 259
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 259
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 259

Checklist #14 - Resale - DS1 Installation 260

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 260
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 260
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 260
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 260
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 261
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 261
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 261
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 262

Checklist #14 - Resale - DS1 Repair 263

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 263
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 263
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 263
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 263
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 264
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 264

Table of Contents

Section **Page Number**

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 264

Checklist #14 - Resale - Installation for DS3 and Higher 265

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 265

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 265

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 265

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 265

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 266

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 266

Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 267

Checklist #14 - Resale - Repair for DS3 and Higher 268

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 268

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 268

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 268

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 268

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 269

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 269

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 269

Checklist #14 - Resale - Frame Relay Installation 270

Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 270

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 270

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 270

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 270

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 271

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two* 271

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 271

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 272

Checklist #14 - Resale - Frame Relay Repair 273

All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 273

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 273

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 273

Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two* 273

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 274

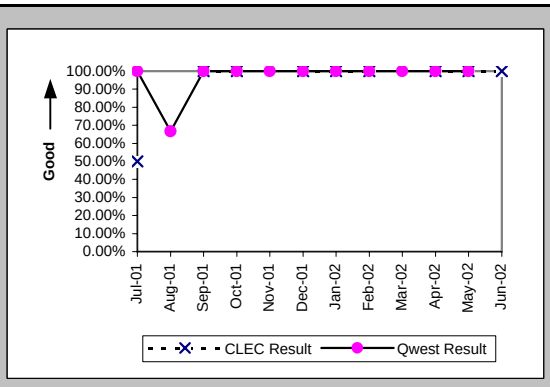
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two* 274

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 274

Checklist #1 - Local Interconnection - LIS Installation

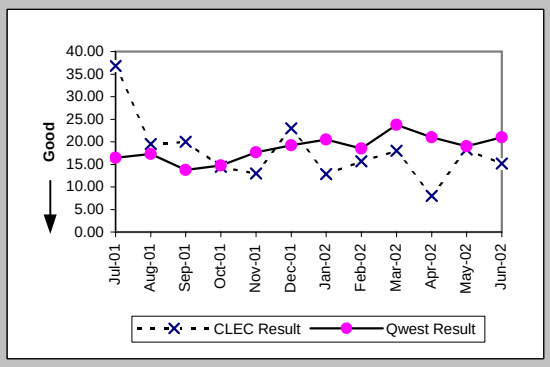
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	6	6	100.00%	N/A	-0.27
Aug-01					2	3	66.67%		
Sep-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01					10	10	100.00%		
Dec-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02					1	1	100.00%		
Apr-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%					



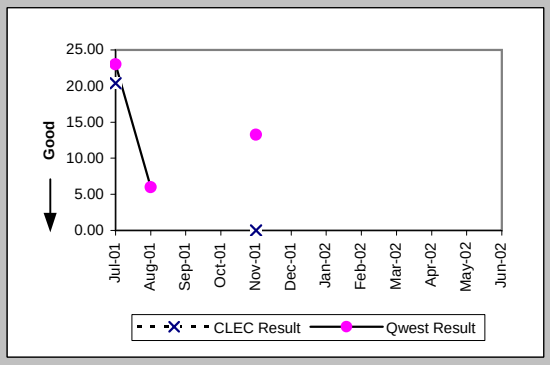
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	221	6	36.83	15.25	148	9	16.44	2.58	0.57
Aug-01	39	2	19.50	3.54	52	3	17.33	-0.03	-1.02
Sep-01	20	1	20.00		55	4	13.75	1.12	-0.32
Oct-01	29	2	14.50	4.95	221	15	14.73	-0.06	-1.04
Nov-01	13	1	13.00		247	14	17.64	-0.32	-1.19
Dec-01	23	1	23.00		231	12	19.25	1.62	-0.02
Jan-02	141	11	12.82	4.45	164	8	20.50	-1.29	-1.78
Feb-02	47	3	15.67	9.07	37	2	18.50	-0.49	-1.3
Mar-02	18	1	18.00		95	4	23.75	-10.29	-7.25
Apr-02	16	2	8.00	1.41	21	1	21.00		
May-02	55	3	18.33	3.51	133	7	19.00	-0.33	-1.2
Jun-02	76	5	15.20	4.02	42	2	21.00		



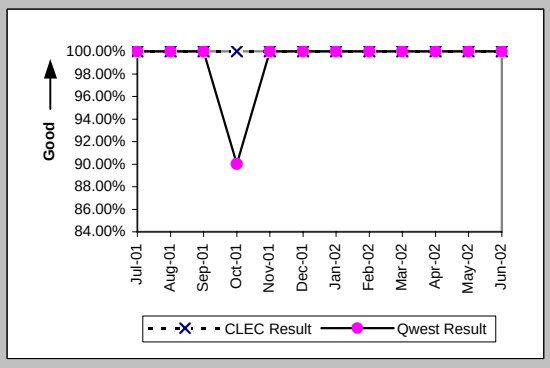
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	102	5	20.40	11.72	23	1	23.00		
Aug-01					6	1	6.00		
Sep-01									
Oct-01									
Nov-01	0	1	0.00		53	4	13.25	-0.76	-1.46
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

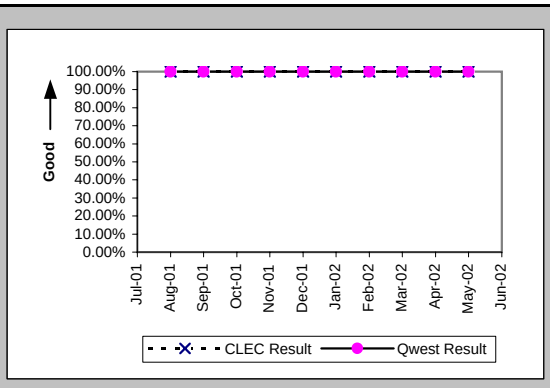
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	9	9	100.00%	N/A	N/A
Aug-01	4	4	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	9	10	90.00%	-0.43	-1.26
Nov-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%	5	5	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

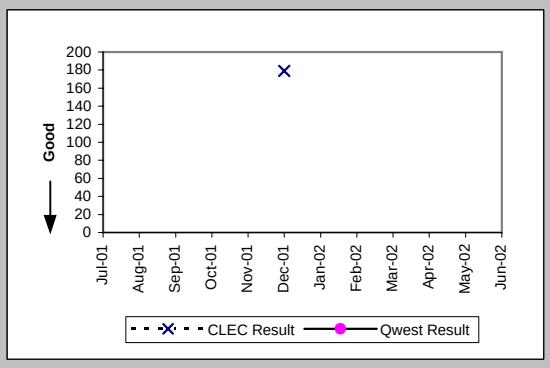
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	4	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

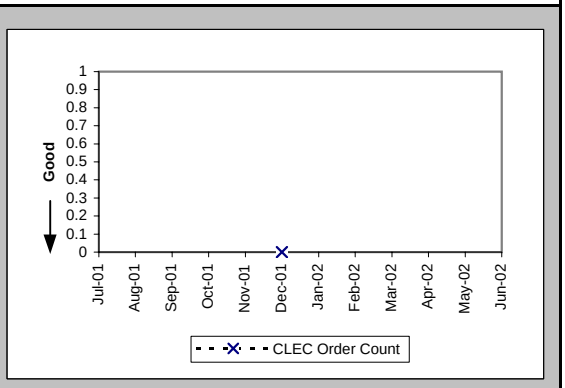
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	179	1	179.00						
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

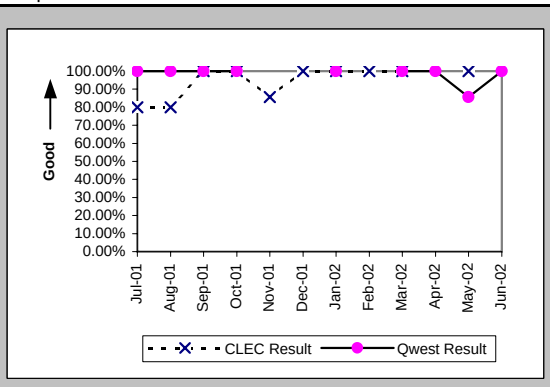
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

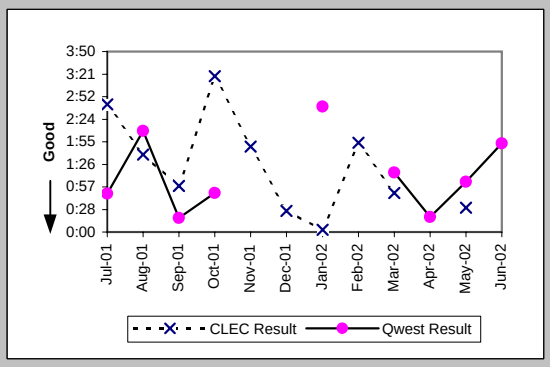
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	1	1	100.00%	N/A	-1
Aug-01	4	5	80.00%	40.00%	2	2	100.00%	N/A	-0.84
Sep-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	6	7	85.71%	34.99%					
Dec-01	1	1	100.00%	0.00%					
Jan-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%					
Mar-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02					1	1	100.00%		
May-02	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Jun-02					2	2	100.00%		



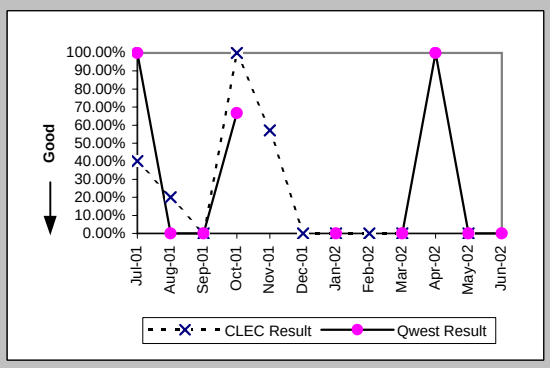
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13:37	5	2:43	3:20	0:49	1	0:49		
Aug-01	8:16	5	1:39	2:10	4:18	2	2:09	-0.35	-1.21
Sep-01	1:58	2	0:59	0:23	0:37	2	0:18	1.02	-0.38
Oct-01	6:38	2	3:19	0:24	2:31	3	0:50	1.49	-0.09
Nov-01	12:41	7	1:49	1:29					
Dec-01	0:27	1	0:27						
Jan-02	0:03	1	0:03		2:40	1	2:40		
Feb-02	1:54	1	1:54						
Mar-02	1:41	2	0:50	0:33	1:16	1	1:16		
Apr-02					0:19	1	0:19		
May-02	0:31	1	0:31		7:30	7	1:04	-0.28	-1.17
Jun-02					3:46	2	1:53		



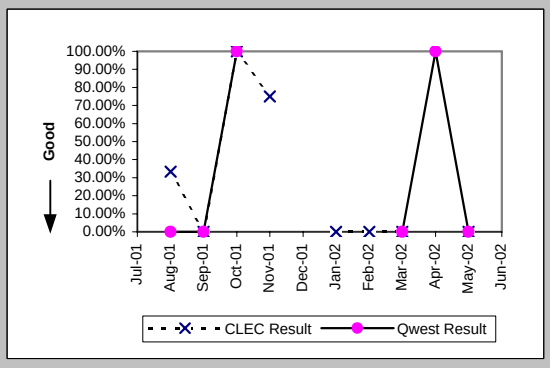
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	5	40.00%	48.99%	1	1	100.00%	N/A	
Aug-01	1	5	20.00%	40.00%	0	2	0.00%	N/A	-0.84
Sep-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	2	3	66.67%	0.48	-0.71
Nov-01	4	7	57.14%	49.49%					
Dec-01	0	1	0.00%	0.00%					
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	0	1	0.00%	0.00%					
Mar-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02					1	1	100.00%		
May-02	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jun-02					0	2	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

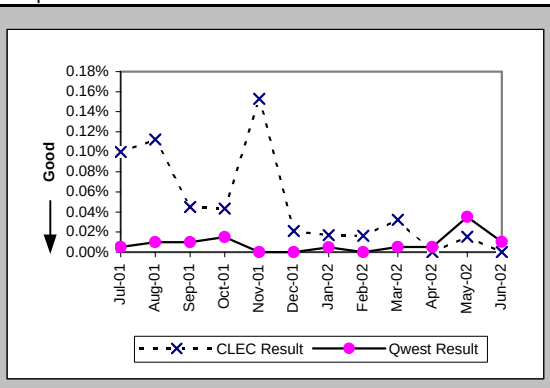
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	0	2	0.00%	N/A	-0.71
Sep-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	3	4	75.00%	43.30%					
Dec-01									
Jan-02	0	1	0.00%	0.00%					
Feb-02	0	1	0.00%	0.00%					
Mar-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02					1	1	100.00%		
May-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

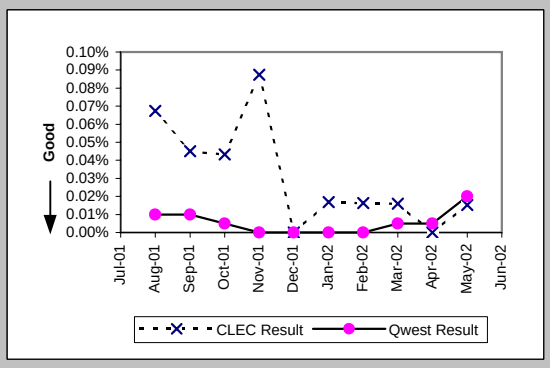
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5004	0.10%	3.16%	1	20059	0.01%	8.51	4.17
Aug-01	5	4456	0.11%	3.35%	2	20162	0.01%	6.2	2.77
Sep-01	2	4432	0.05%	2.12%	2	20186	0.01%	2.13	0.3
Oct-01	2	4624	0.04%	2.08%	3	19934	0.02%	1.41	-0.14
Nov-01	7	4576	0.15%	3.91%	0	19862	0.00%	N/A	
Dec-01	1	4744	0.02%	1.45%	0	20495	0.00%	N/A	
Jan-02	1	5928	0.02%	1.30%	1	20849	0.00%	1.18	-0.28
Feb-02	1	6120	0.02%	1.28%	0	20297	0.00%	N/A	
Mar-02	2	6240	0.03%	1.79%	1	20099	0.01%	2.65	0.61
Apr-02	0	6384	0.00%	0.00%	1	20075	0.01%	-0.49	-1.3
May-02	1	6528	0.02%	1.24%	7	19995	0.04%	-0.74	-1.45
Jun-02	0	6767	0.00%	0.00%	2	19483	0.01%	-0.72	-1.44



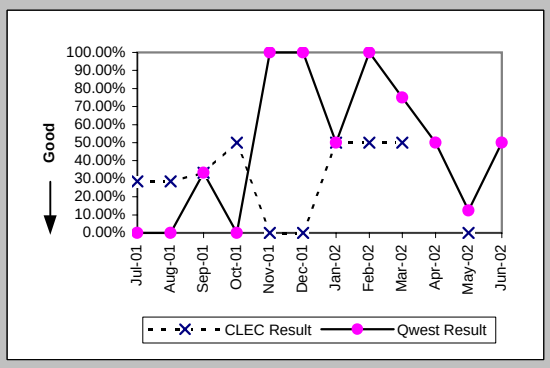
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	4456	0.07%	2.59%	2	20162	0.01%	3.48	1.12
Sep-01	2	4432	0.05%	2.12%	2	20186	0.01%	2.13	0.3
Oct-01	2	4624	0.04%	2.08%	1	19934	0.01%	3.31	1.01
Nov-01	4	4576	0.09%	2.96%	0	19862	0.00%	N/A	
Dec-01	0	4744	0.00%	0.00%	0	20495	0.00%	N/A	N/A
Jan-02	1	5928	0.02%	1.30%	0	20849	0.00%	N/A	
Feb-02	1	6120	0.02%	1.28%	0	20297	0.00%	N/A	
Mar-02	1	6240	0.02%	1.27%	1	20099	0.01%	1.08	-0.34
Apr-02	0	6384	0.00%	0.00%	1	20075	0.01%	-0.49	-1.3
May-02	1	6528	0.02%	1.24%	4	19995	0.02%	-0.23	-1.14
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

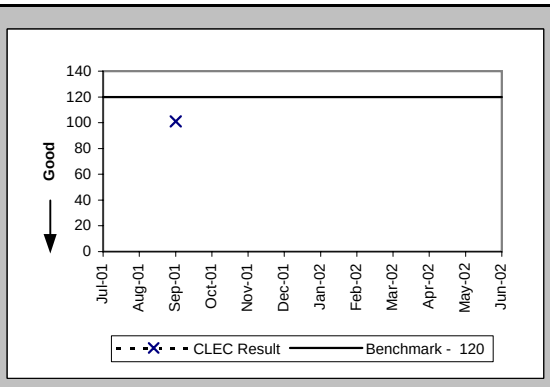
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	7	28.57%	45.18%	0	1	0.00%	N/A	-0.87
Aug-01	2	7	28.57%	45.18%	0	2	0.00%	N/A	-0.67
Sep-01	1	3	33.33%	47.14%	1	3	33.33%	0	-1
Oct-01	2	4	50.00%	50.00%	0	3	0.00%	N/A	-0.29
Nov-01	0	7	0.00%	0.00%	1	1	100.00%	N/A	
Dec-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	
Jan-02	1	2	50.00%	50.00%	1	2	50.00%	0	-1
Feb-02	1	2	50.00%	50.00%	1	1	100.00%	N/A	
Mar-02	2	4	50.00%	50.00%	3	4	75.00%	-0.82	-1.5
Apr-02					1	2	50.00%		
May-02	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22
Jun-02					2	4	50.00%		



Checklist #1 - Collocation

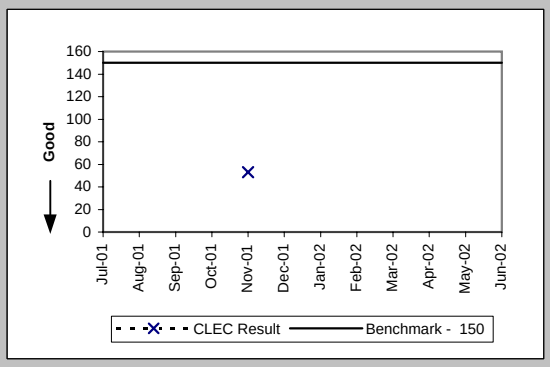
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	101	1	101.00	
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



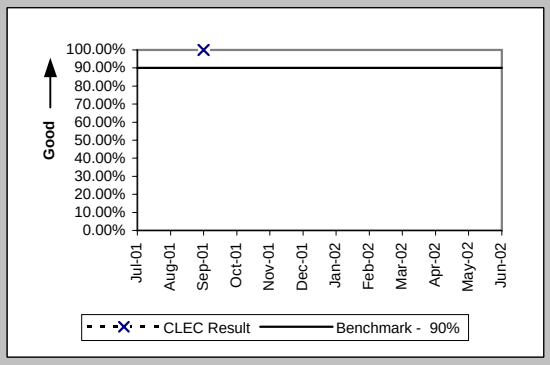
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	53	1	53.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



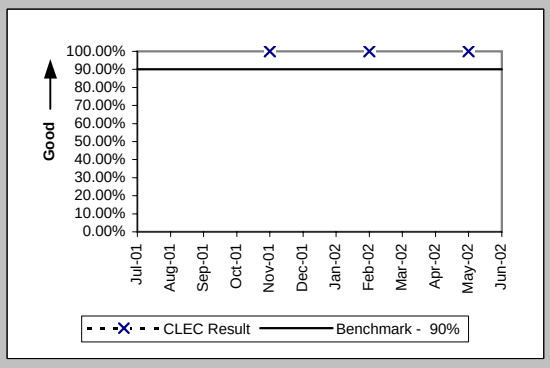
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



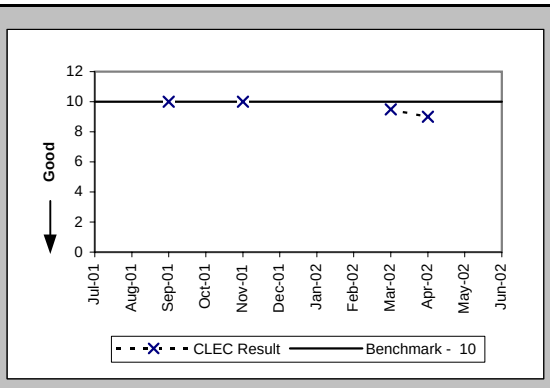
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	
Mar-02				
Apr-02				
May-02	1	1	100.00%	
Jun-02				

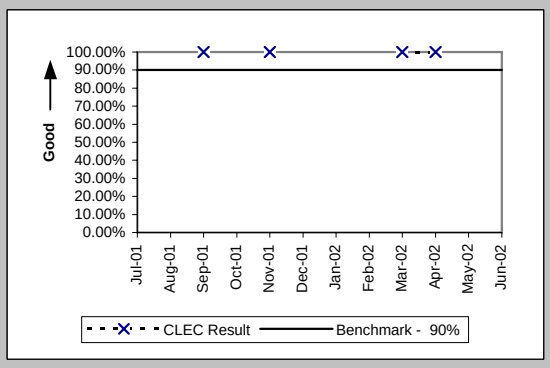


Checklist #1 - Collocation

Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	10	1	10.00	
Oct-01				
Nov-01	10	1	10.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02	19	2	9.50	
Apr-02	9	1	9.00	
May-02				
Jun-02				



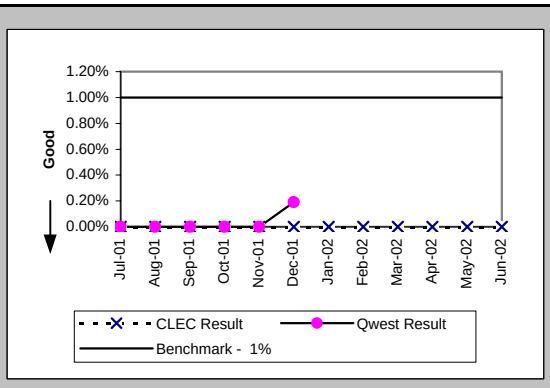
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02	2	2	100.00%	
Apr-02	1	1	100.00%	
May-02				
Jun-02				



Checklist #1 - Trunk Blocking

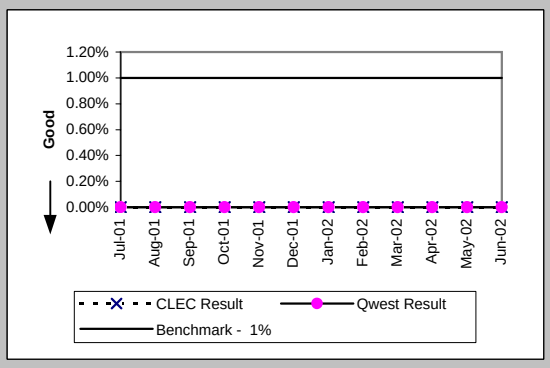
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	48	0.00%	0.00%	0	24	0.00%		
Aug-01	0	48	0.00%	0.00%	0	24	0.00%		
Sep-01	0	48	0.00%	0.00%	0	24	0.00%		
Oct-01	0	48	0.00%	0.00%	0	24	0.00%		
Nov-01	0	48	0.00%	0.00%	0	24	0.00%		
Dec-01	0	48	0.00%	0.00%	0.05	24	0.19%		
Jan-02	0	48	0.00%	0.00%					
Feb-02	0	48	0.00%	0.00%					
Mar-02	0	48	0.00%	0.00%					
Apr-02	0	48	0.00%	0.00%					
May-02	0	48	0.00%	0.00%					
Jun-02	0	48	0.00%	0.00%					



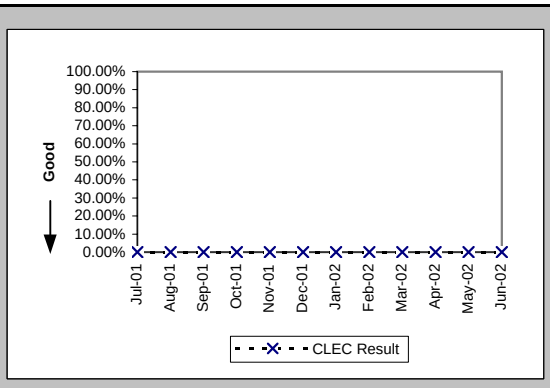
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1056	0.00%	0.00%	0	2635	0.00%		
Aug-01	0	720	0.00%	0.00%	0	2731	0.00%		
Sep-01	0	720	0.00%	0.00%	0	2731	0.00%		
Oct-01	0	720	0.00%	0.00%	0	2635	0.00%		
Nov-01	0	720	0.00%	0.00%	0	2731	0.00%		
Dec-01	0	720	0.00%	0.00%	0	2635	0.00%		
Jan-02	0	720	0.00%	0.00%	0	786	0.00%		
Feb-02	0	720	0.00%	0.00%	0	720	0.00%		
Mar-02	0	720	0.00%	0.00%	0	720	0.00%		
Apr-02	0	72	0.00%	0.00%	0	720	0.00%		
May-02	0	720	0.00%	0.00%	0	720	0.00%		
Jun-02	0	720	0.00%	0.00%	0	720	0.00%		

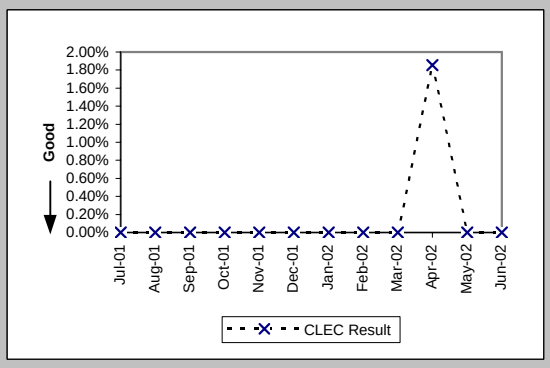


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	48	0.00%	0.00%
Aug-01	0	48	0.00%	0.00%
Sep-01	0	48	0.00%	0.00%
Oct-01	0	48	0.00%	0.00%
Nov-01	0	48	0.00%	0.00%
Dec-01	0	48	0.00%	0.00%
Jan-02	0	48	0.00%	0.00%
Feb-02	0	48	0.00%	0.00%
Mar-02	0	48	0.00%	0.00%
Apr-02	0	48	0.00%	0.00%
May-02	0	48	0.00%	0.00%
Jun-02	0	48	0.00%	0.00%



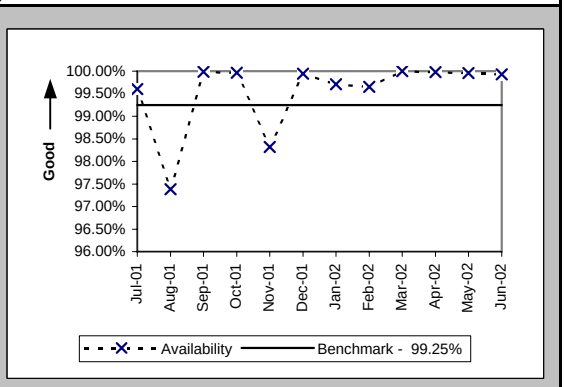
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	1056	0.00%	0.00%
Aug-01	0	720	0.00%	0.00%
Sep-01	0	720	0.00%	0.00%
Oct-01	0	720	0.00%	0.00%
Nov-01	0	720	0.00%	0.00%
Dec-01	0	720	0.00%	0.00%
Jan-02	0	720	0.00%	0.00%
Feb-02	0	720	0.00%	0.00%
Mar-02	0	720	0.00%	0.00%
Apr-02	13.35	720	1.85%	0.62%
May-02	0	720	0.00%	0.00%
Jun-02	0	720	0.00%	0.00%



Checklist #2 - Gateway Availability

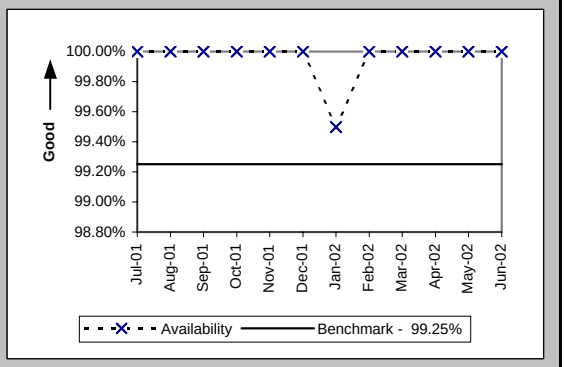
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



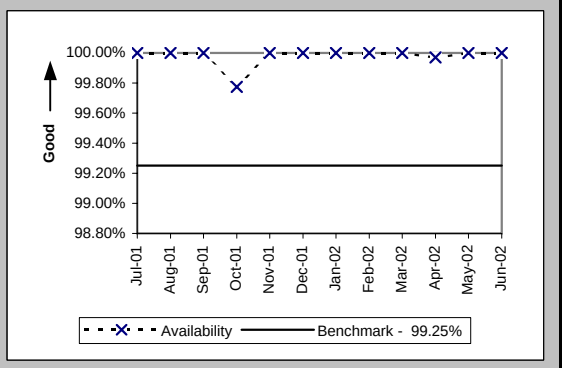
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



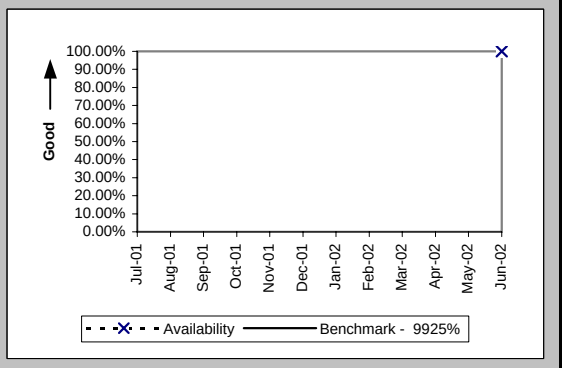
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

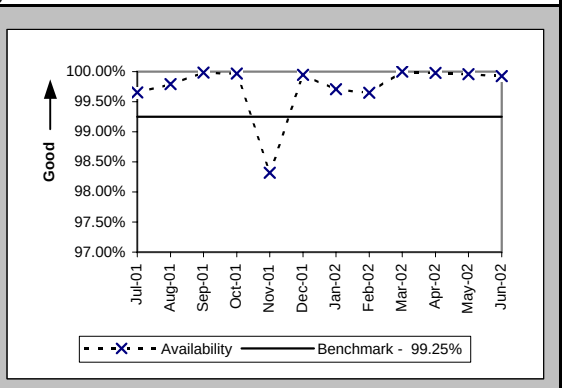
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

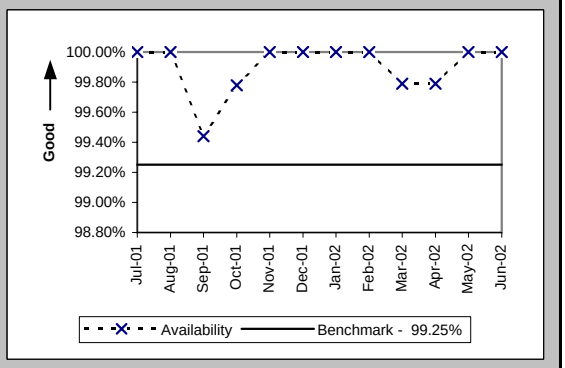
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



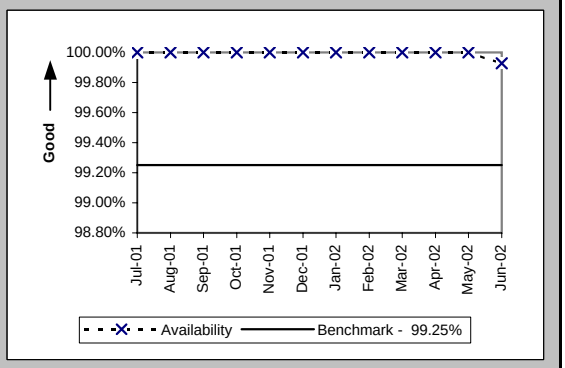
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



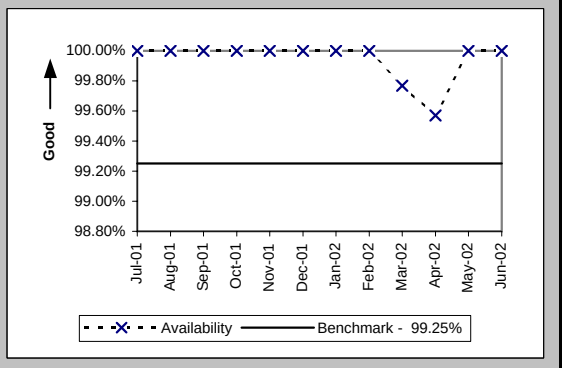
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



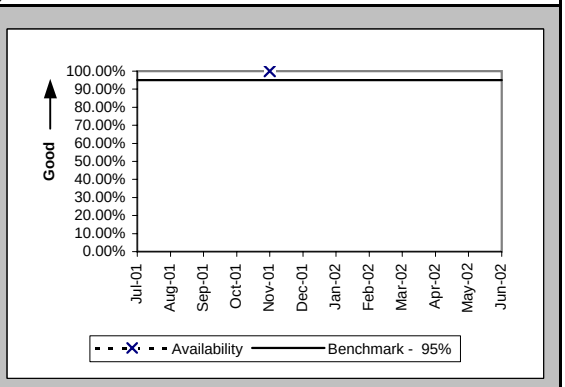
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

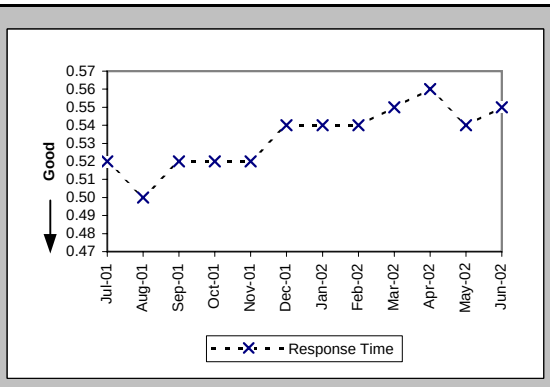


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

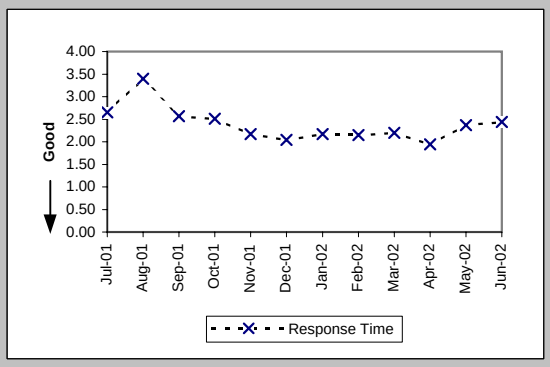
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



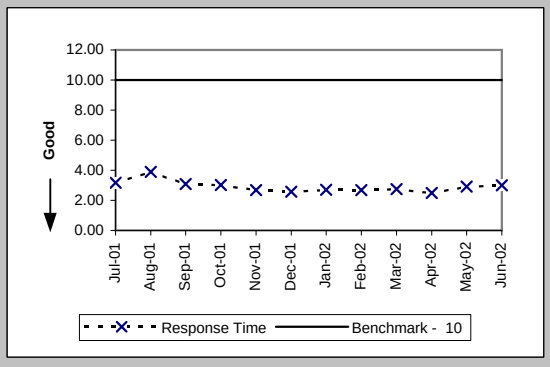
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



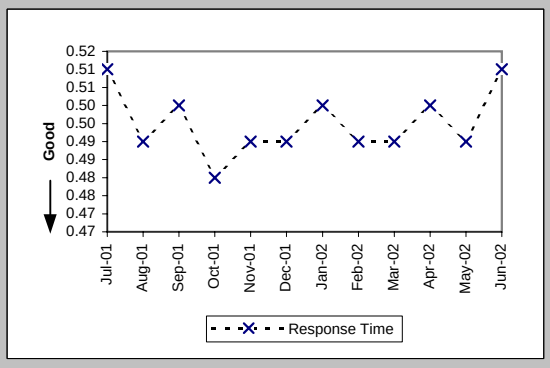
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

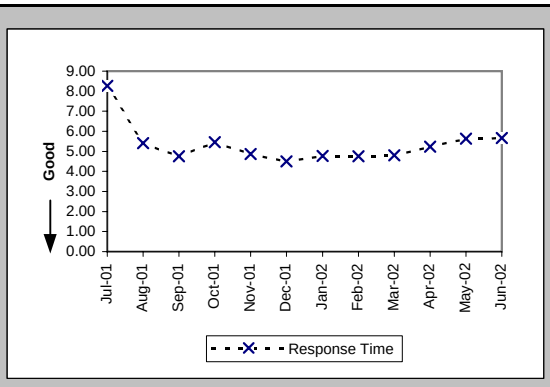
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

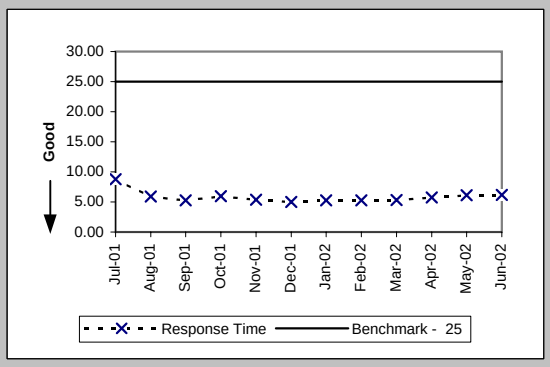
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



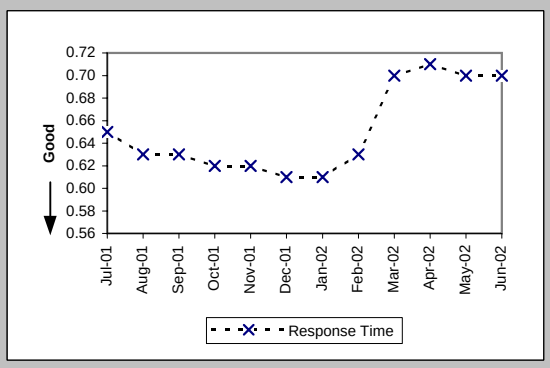
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



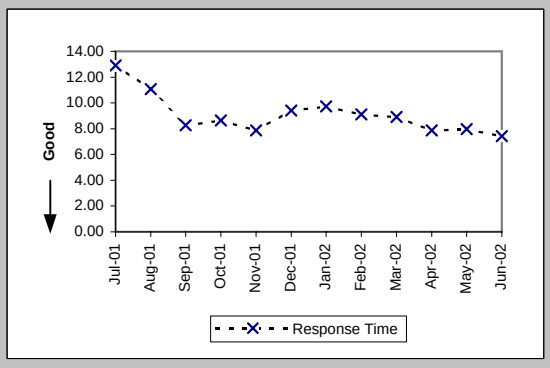
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

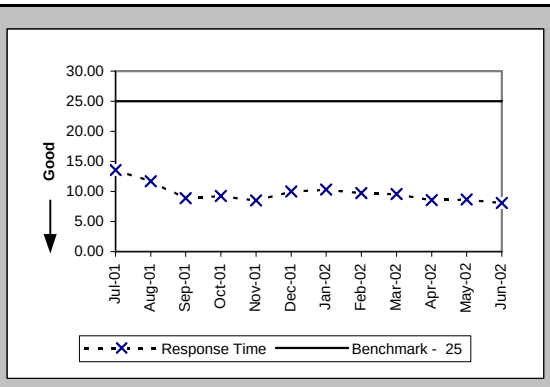
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

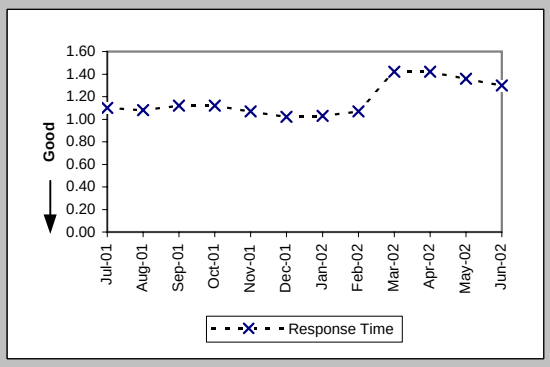
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



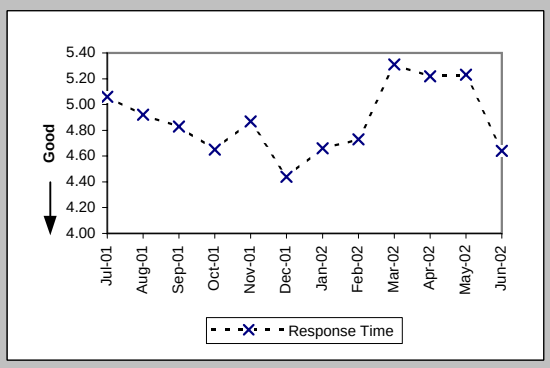
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



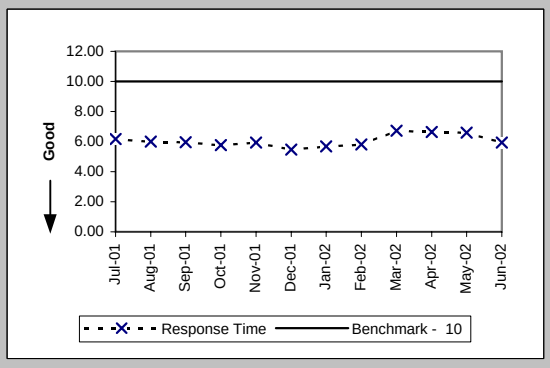
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

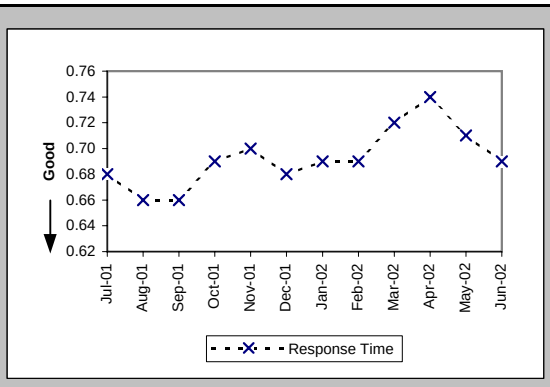
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

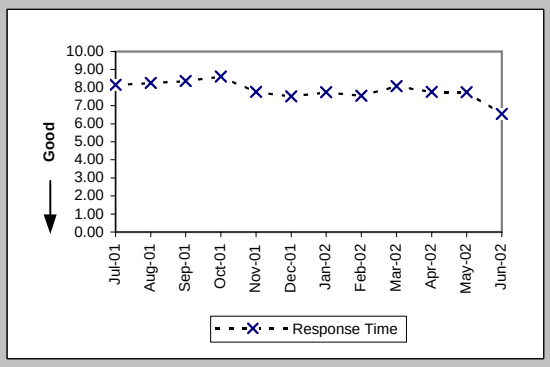
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



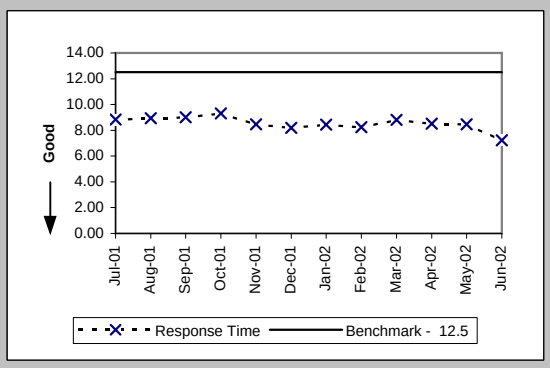
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



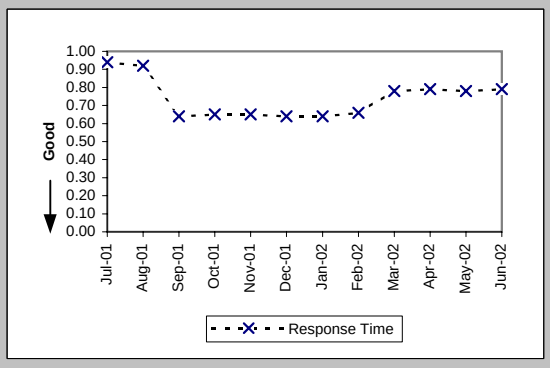
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

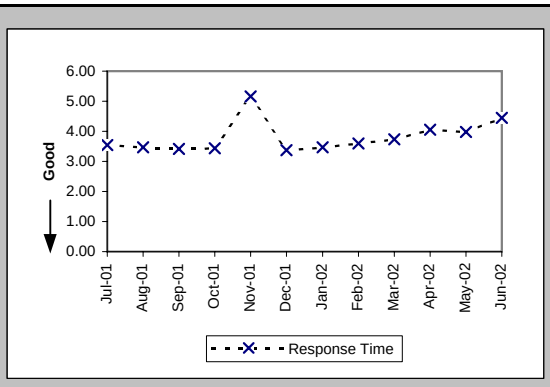
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

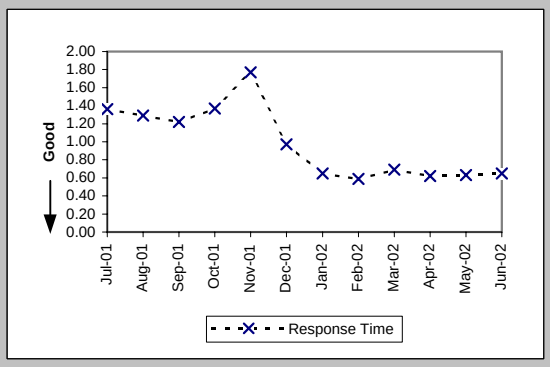
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



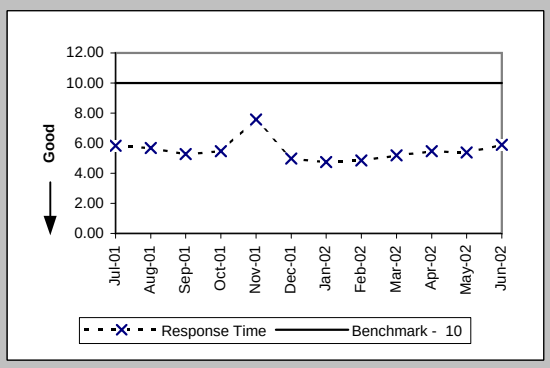
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



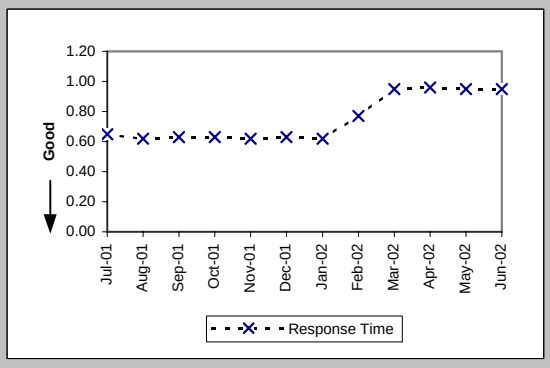
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

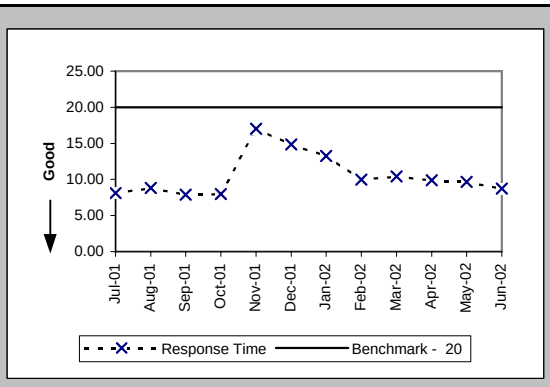
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

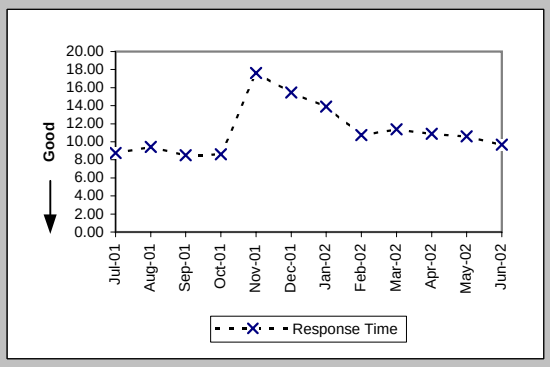
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



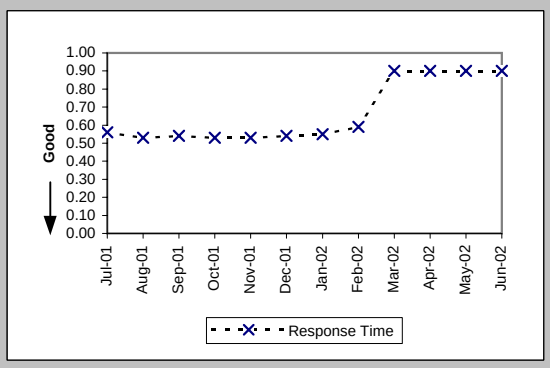
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



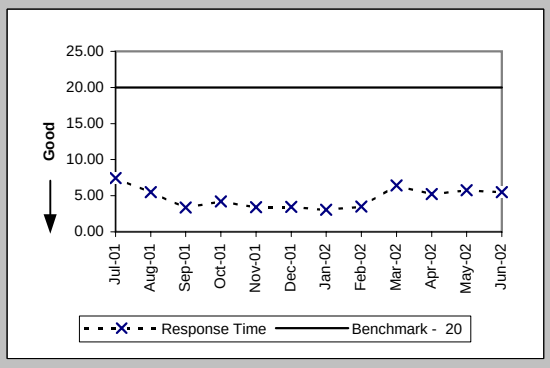
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

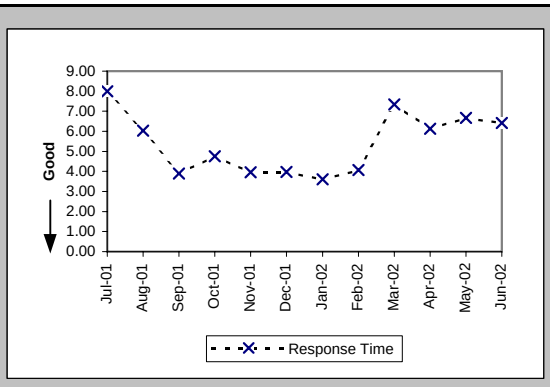
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

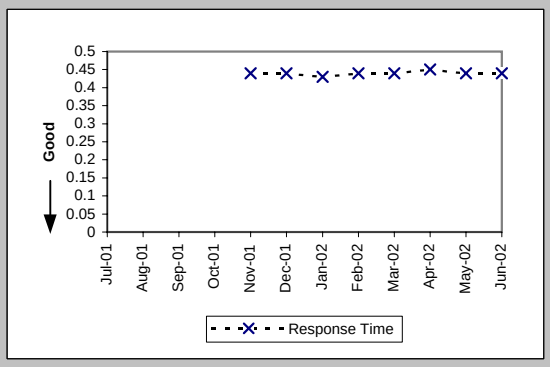
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



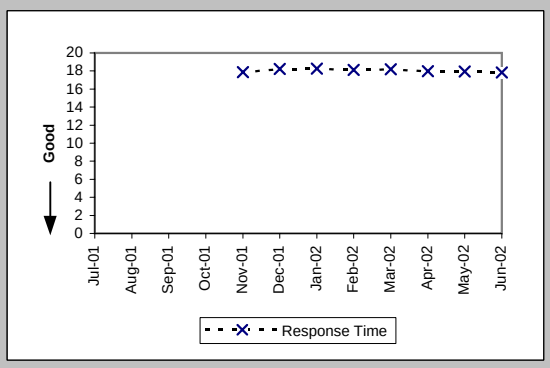
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



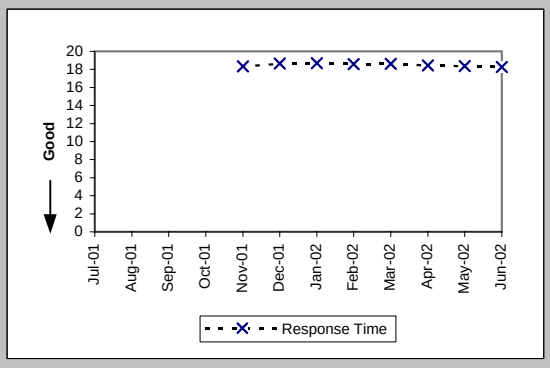
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

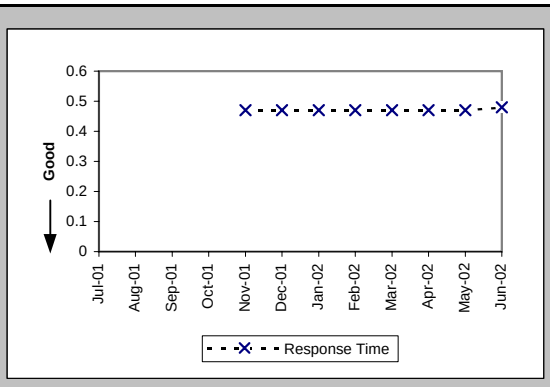
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

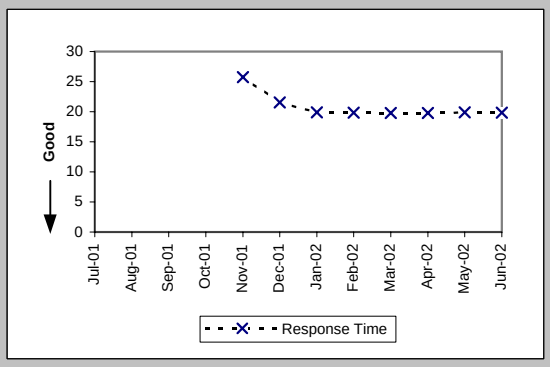
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



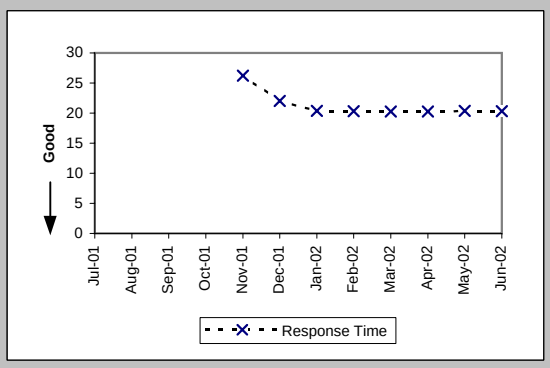
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



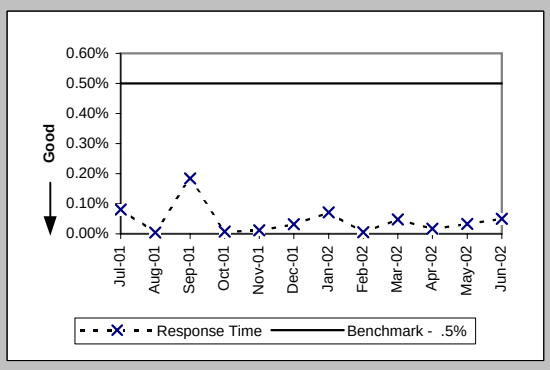
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



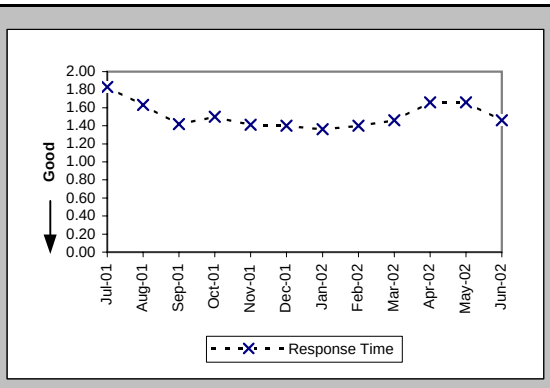
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

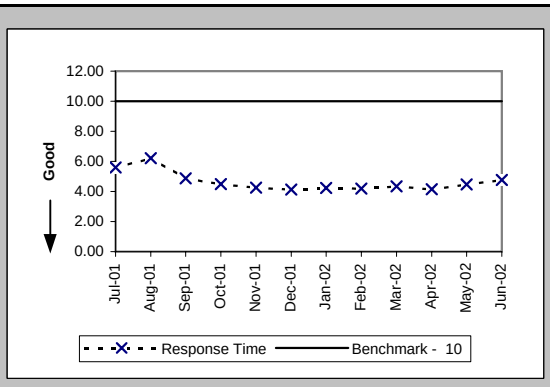
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

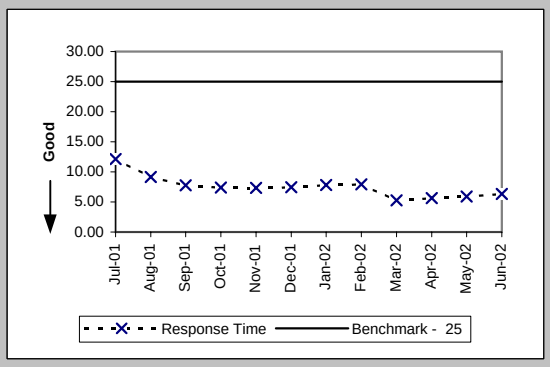
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



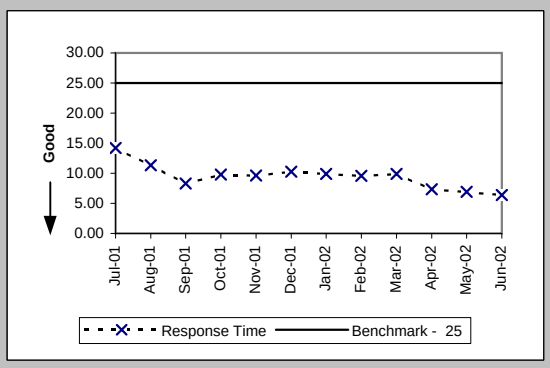
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



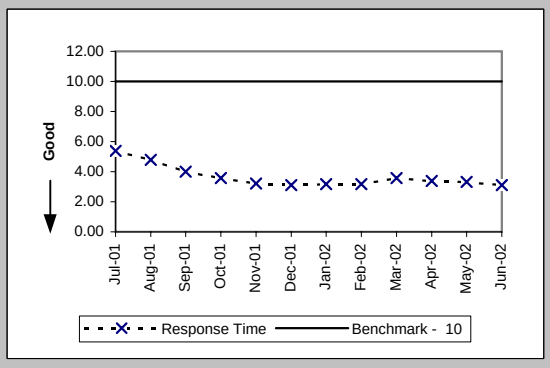
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

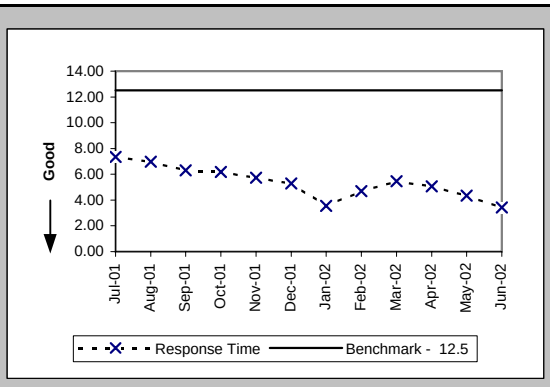
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

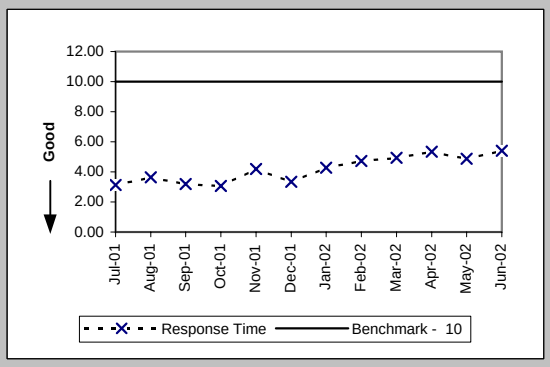
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



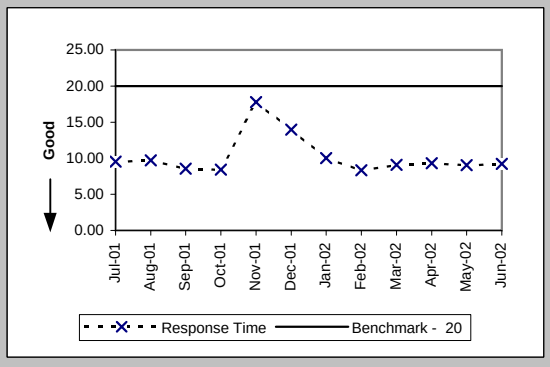
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



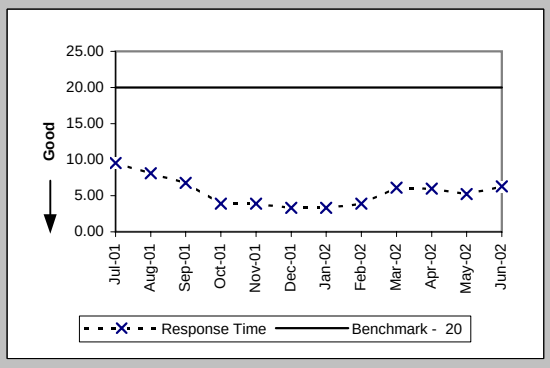
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

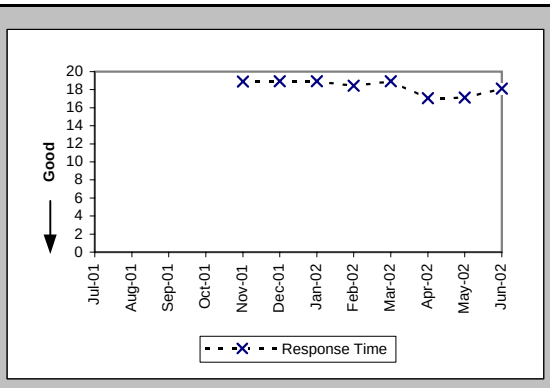
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

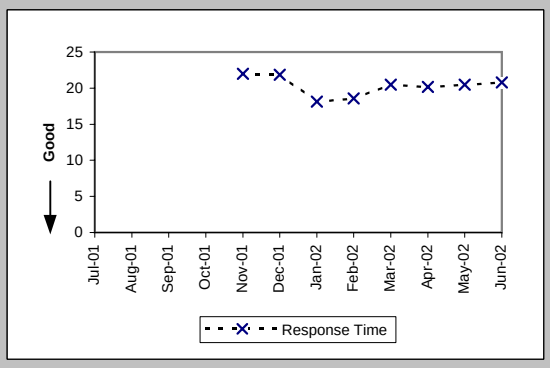
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



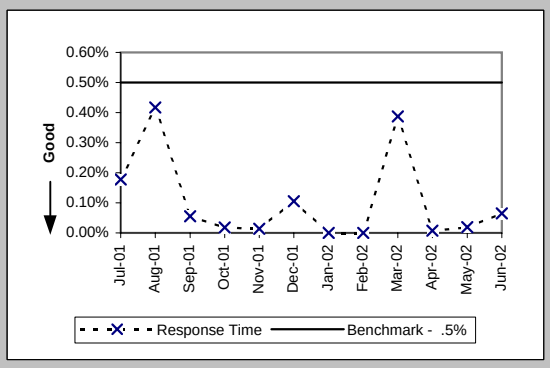
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



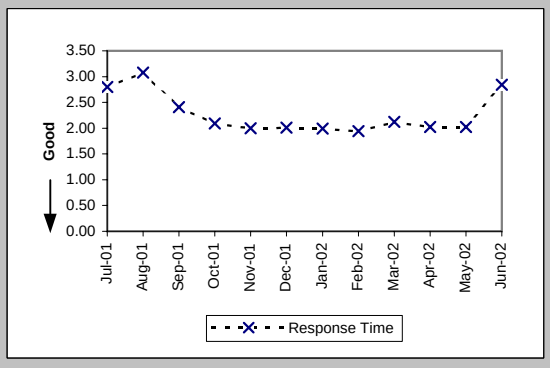
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

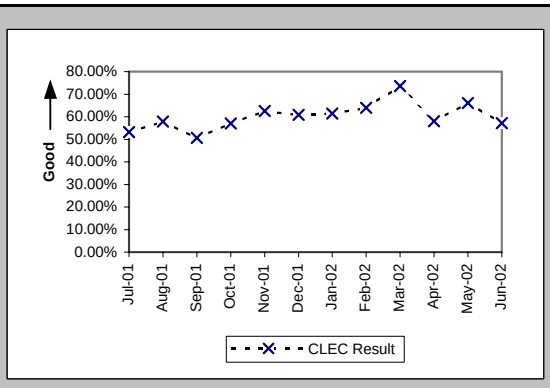
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

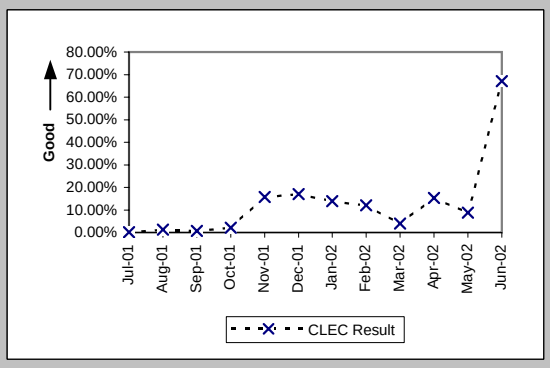
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	496	933	53.16%	49.90%
Aug-01	533	921	57.87%	49.38%
Sep-01	286	565	50.62%	50.00%
Oct-01	375	657	57.08%	49.50%
Nov-01	379	606	62.54%	48.40%
Dec-01	342	562	60.85%	48.81%
Jan-02	416	677	61.45%	48.67%
Feb-02	447	699	63.95%	48.02%
Mar-02	712	967	73.63%	44.06%
Apr-02	461	795	57.99%	49.36%
May-02	620	938	66.10%	47.34%
Jun-02	404	707	57.14%	49.49%



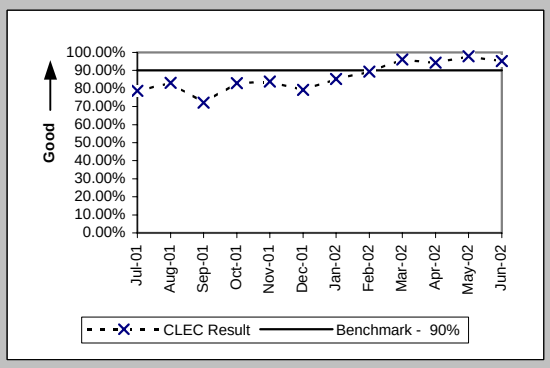
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	798	0.13%	3.54%
Aug-01	11	848	1.30%	11.32%
Sep-01	5	766	0.65%	8.05%
Oct-01	1	47	2.13%	14.43%
Nov-01	12	76	15.79%	36.46%
Dec-01	8	47	17.02%	37.58%
Jan-02	5	36	13.89%	34.58%
Feb-02	4	33	12.12%	32.64%
Mar-02	1	25	4.00%	19.60%
Apr-02	4	26	15.38%	36.08%
May-02	3	34	8.82%	28.36%
Jun-02	55	82	67.07%	46.99%



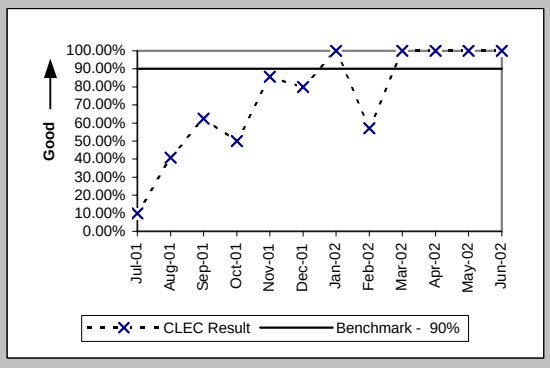
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	496	630	78.73%	40.92%
Aug-01	533	641	83.15%	37.43%
Sep-01	286	396	72.22%	44.79%
Oct-01	375	452	82.96%	37.59%
Nov-01	379	452	83.85%	36.80%
Dec-01	342	432	79.17%	40.61%
Jan-02	416	488	85.25%	35.46%
Feb-02	447	500	89.40%	30.78%
Mar-02	712	741	96.09%	19.39%
Apr-02	461	489	94.27%	23.23%
May-02	620	633	97.95%	14.18%
Jun-02	404	424	95.28%	21.20%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

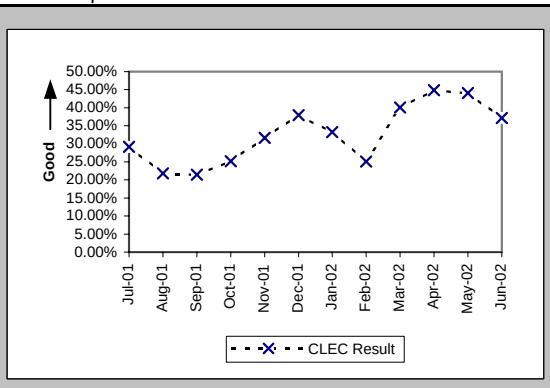
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	10	10.00%	30.00%
Aug-01	11	27	40.74%	49.14%
Sep-01	5	8	62.50%	48.41%
Oct-01	1	2	50.00%	50.00%
Nov-01	12	14	85.71%	34.99%
Dec-01	8	10	80.00%	40.00%
Jan-02	5	5	100.00%	0.00%
Feb-02	4	7	57.14%	49.49%
Mar-02	1	1	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	3	3	100.00%	0.00%
Jun-02	55	55	100.00%	0.00%



Checklist #2 - Electronic Flow-through - Unbundled Loops

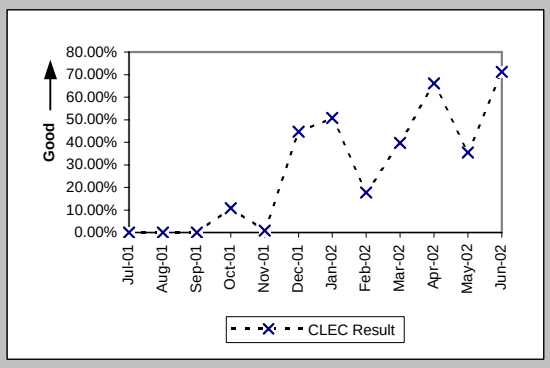
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	135	463	29.16%	45.45%
Aug-01	116	532	21.80%	41.29%
Sep-01	87	405	21.48%	41.07%
Oct-01	114	452	25.22%	43.43%
Nov-01	137	433	31.64%	46.51%
Dec-01	162	427	37.94%	48.52%
Jan-02	235	707	33.24%	47.11%
Feb-02	126	502	25.10%	43.36%
Mar-02	182	454	40.09%	49.01%
Apr-02	192	428	44.86%	49.74%
May-02	276	626	44.09%	49.65%
Jun-02	178	479	37.16%	48.32%



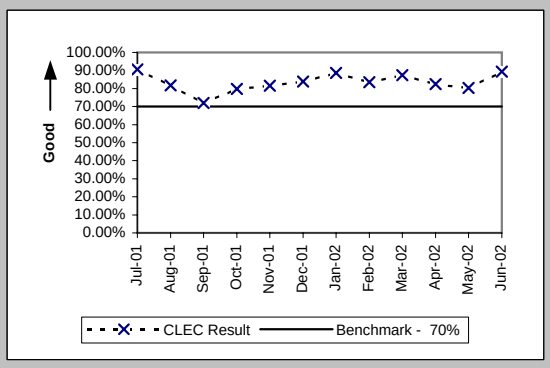
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	3	0.00%	0.00%
Aug-01	0	4	0.00%	0.00%
Sep-01	0	9	0.00%	0.00%
Oct-01	4	37	10.81%	31.05%
Nov-01	4	469	0.85%	9.20%
Dec-01	55	123	44.72%	49.72%
Jan-02	281	554	50.72%	49.99%
Feb-02	52	293	17.75%	38.21%
Mar-02	115	290	39.66%	48.92%
Apr-02	111	168	66.07%	47.35%
May-02	94	265	35.47%	47.84%
Jun-02	84	118	71.19%	45.29%



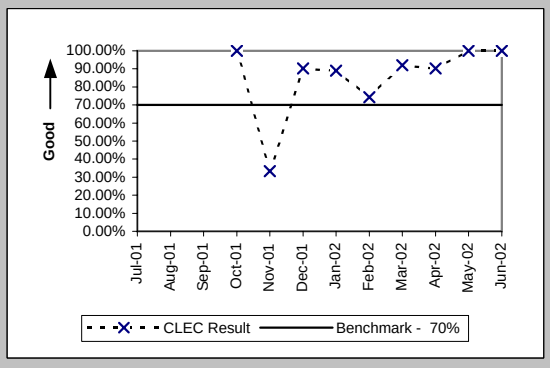
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	135	149	90.60%	29.18%
Aug-01	116	142	81.69%	38.67%
Sep-01	87	121	71.90%	44.95%
Oct-01	114	143	79.72%	40.21%
Nov-01	137	168	81.55%	38.79%
Dec-01	162	193	83.94%	36.72%
Jan-02	235	265	88.68%	31.68%
Feb-02	126	151	83.44%	37.17%
Mar-02	182	208	87.50%	33.07%
Apr-02	192	233	82.40%	38.08%
May-02	276	344	80.23%	39.82%
Jun-02	178	199	89.45%	30.72%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

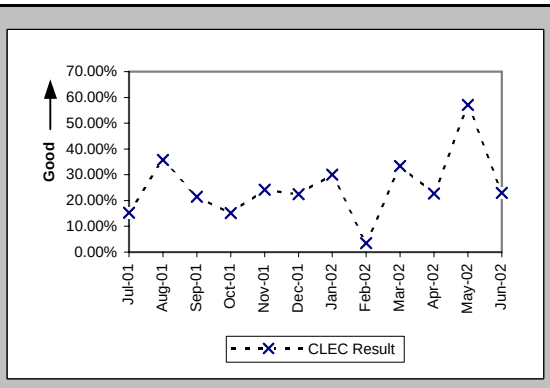
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	4	4	100.00%	0.00%
Nov-01	4	12	33.33%	47.14%
Dec-01	55	61	90.16%	29.78%
Jan-02	281	316	88.92%	31.38%
Feb-02	52	70	74.29%	43.71%
Mar-02	115	125	92.00%	27.13%
Apr-02	111	123	90.24%	29.67%
May-02	94	94	100.00%	0.00%
Jun-02	84	84	100.00%	0.00%



Checklist #2 - Electronic Flow-through - LNP

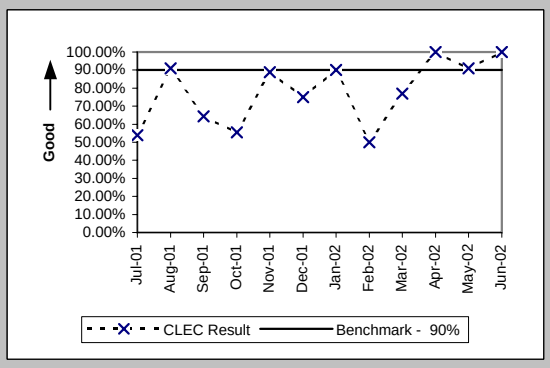
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	46	15.22%	35.92%
Aug-01	20	56	35.71%	47.92%
Sep-01	9	42	21.43%	41.03%
Oct-01	5	33	15.15%	35.86%
Nov-01	8	33	24.24%	42.86%
Dec-01	9	40	22.50%	41.76%
Jan-02	9	30	30.00%	45.83%
Feb-02	1	29	3.45%	18.25%
Mar-02	10	30	33.33%	47.14%
Apr-02	10	44	22.73%	41.91%
May-02	20	35	57.14%	49.49%
Jun-02	14	61	22.95%	42.05%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

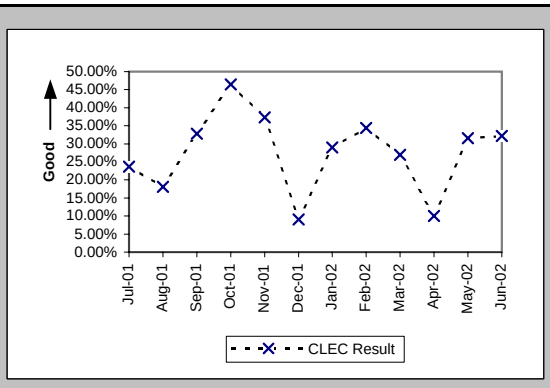
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	13	53.85%	49.85%
Aug-01	20	22	90.91%	28.75%
Sep-01	9	14	64.29%	47.92%
Oct-01	5	9	55.56%	49.69%
Nov-01	8	9	88.89%	31.43%
Dec-01	9	12	75.00%	43.30%
Jan-02	9	10	90.00%	30.00%
Feb-02	1	2	50.00%	50.00%
Mar-02	10	13	76.92%	42.13%
Apr-02	10	10	100.00%	0.00%
May-02	20	22	90.91%	28.75%
Jun-02	14	14	100.00%	0.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

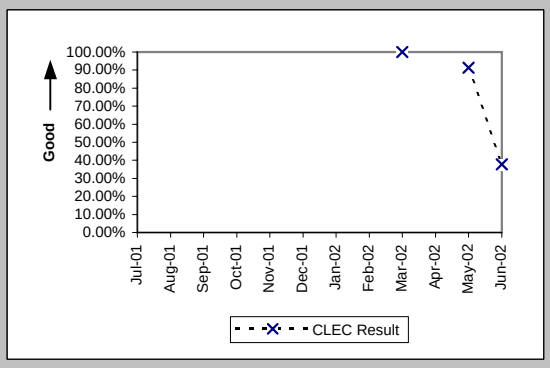
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	13	55	23.64%	42.48%
Aug-01	23	127	18.11%	38.51%
Sep-01	22	67	32.84%	46.96%
Oct-01	39	84	46.43%	49.87%
Nov-01	22	59	37.29%	48.36%
Dec-01	20	221	9.05%	28.69%
Jan-02	22	76	28.95%	45.35%
Feb-02	21	61	34.43%	47.51%
Mar-02	17	63	26.98%	44.39%
Apr-02	6	60	10.00%	30.00%
May-02	35	111	31.53%	46.46%
Jun-02	18	56	32.14%	46.70%



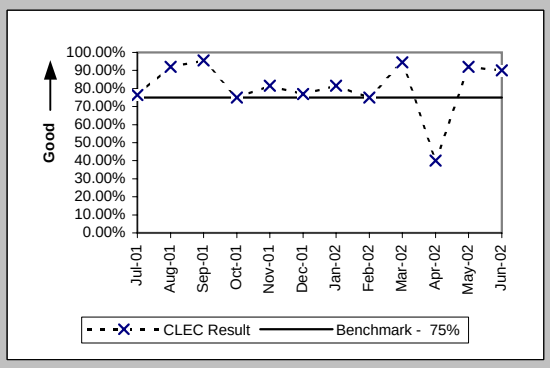
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02	52	57	91.23%	28.29%
Jun-02	17	45	37.78%	48.48%



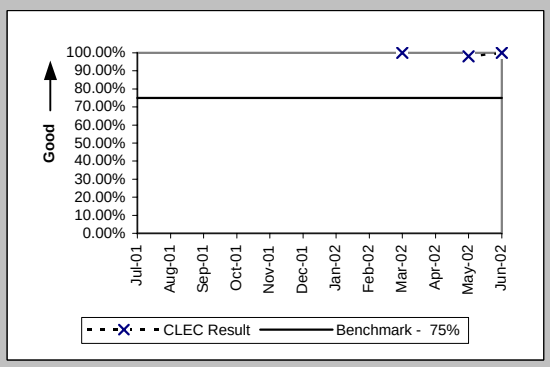
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	13	17	76.47%	42.42%
Aug-01	23	25	92.00%	27.13%
Sep-01	22	23	95.65%	20.39%
Oct-01	39	52	75.00%	43.30%
Nov-01	22	27	81.48%	38.84%
Dec-01	20	26	76.92%	42.13%
Jan-02	22	27	81.48%	38.84%
Feb-02	21	28	75.00%	43.30%
Mar-02	17	18	94.44%	22.91%
Apr-02	6	15	40.00%	48.99%
May-02	35	38	92.11%	26.97%
Jun-02	18	20	90.00%	30.00%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

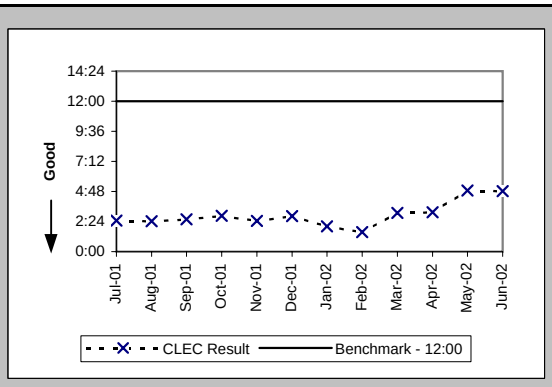
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02	52	53	98.11%	13.61%
Jun-02	17	17	100.00%	0.00%



Checklist #2 - LSR Rejections

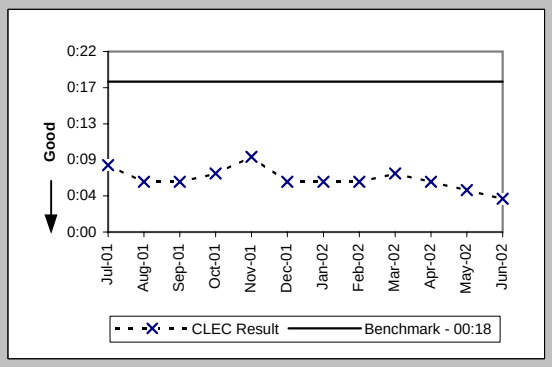
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	369:09	150	2:28
Aug-01	307:46	127	2:25
Sep-01	222:39	87	2:34
Oct-01	313:18	110	2:51
Nov-01	267:56	109	2:27
Dec-01	260:13	92	2:50
Jan-02	173:55	86	2:01
Feb-02	147:27	95	1:33
Mar-02	243:29	79	3:05
Apr-02	274:21	87	3:09
May-02	623:28	128	4:52
Jun-02	703:51	146	4:49



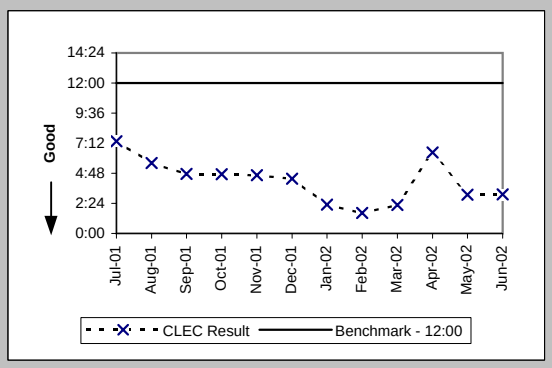
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



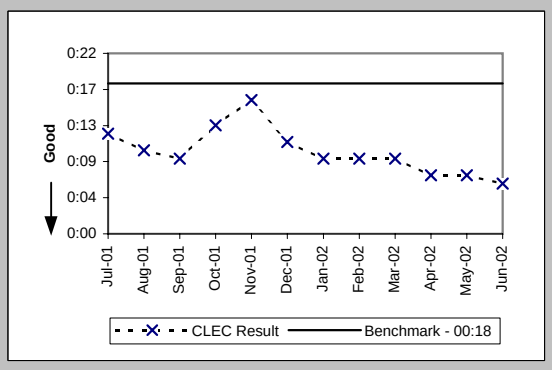
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1515:24	206	7:21
Aug-01	1105:05	197	5:37
Sep-01	674:02	142	4:45
Oct-01	500:59	106	4:44
Nov-01	524:40	113	4:39
Dec-01	341:02	78	4:22
Jan-02	240:45	105	2:18
Feb-02	124:29	76	1:38
Mar-02	180:53	79	2:17
Apr-02	2358:07	365	6:28
May-02	670:43	217	3:05
Jun-02	1132:22	363	3:07



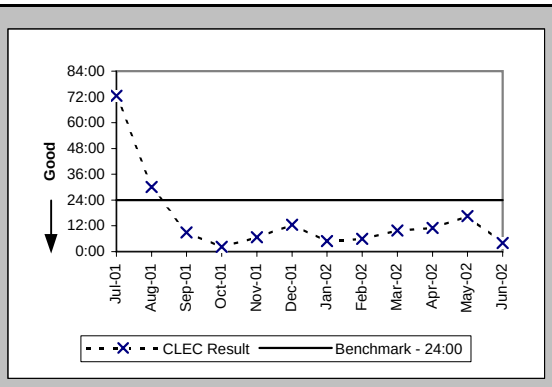
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

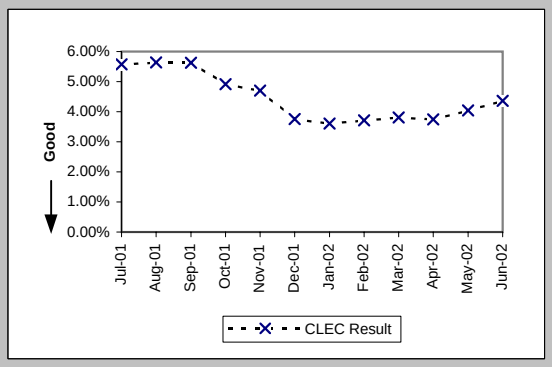


Checklist #2 - LSR Rejections

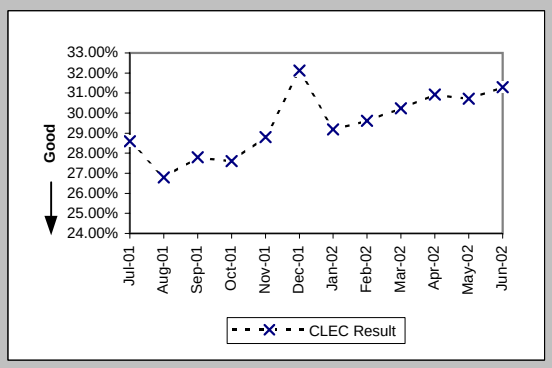
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	145:03	2	72:32
Aug-01	150:12	5	30:02
Sep-01	8:59	1	8:59
Oct-01	2:15	1	2:15
Nov-01	46:49	7	6:41
Dec-01	125:49	10	12:35
Jan-02	34:22	7	4:55
Feb-02	88:59	15	5:56
Mar-02	88:35	9	9:51
Apr-02	33:08	3	11:03
May-02	149:14	9	16:35
Jun-02	7:54	2	3:57



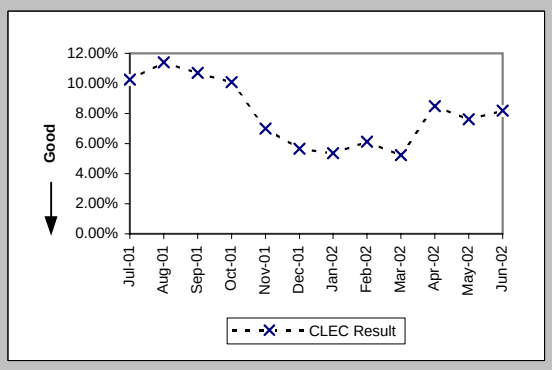
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

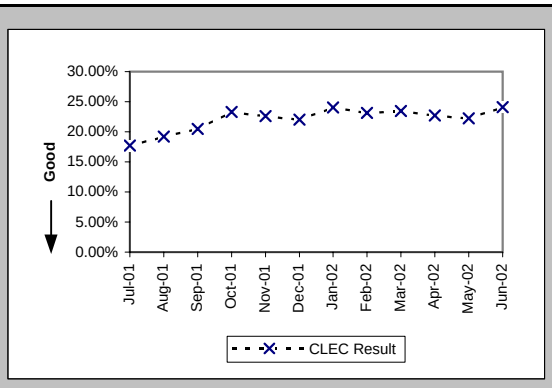


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

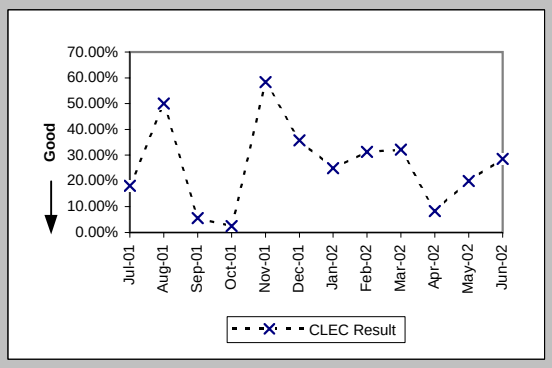


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



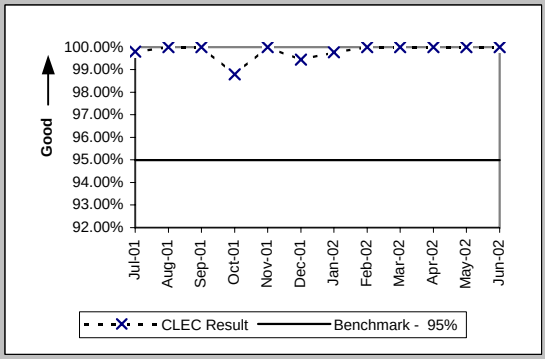
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2	11	18.18%
Aug-01	5	10	50.00%
Sep-01	1	18	5.56%
Oct-01	1	40	2.50%
Nov-01	7	12	58.33%
Dec-01	10	28	35.71%
Jan-02	7	28	25.00%
Feb-02	15	48	31.25%
Mar-02	9	28	32.14%
Apr-02	3	36	8.33%
May-02	9	45	20.00%
Jun-02	2	7	28.57%



Checklist #2 - Firm Order Confirmations - Resale

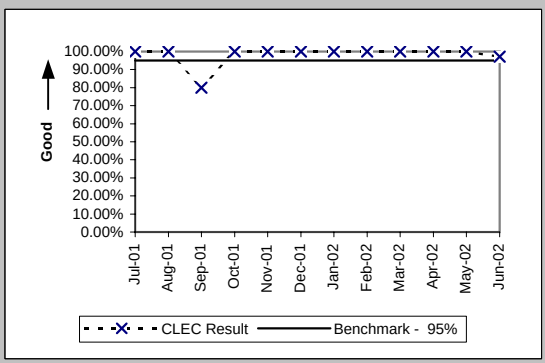
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	508	509	99.80%
Aug-01	556	556	100.00%
Sep-01	307	307	100.00%
Oct-01	408	413	98.79%
Nov-01	399	399	100.00%
Dec-01	359	361	99.45%
Jan-02	437	438	99.77%
Feb-02	466	466	100.00%
Mar-02	726	726	100.00%
Apr-02	463	463	100.00%
May-02	648	648	100.00%
Jun-02	420	420	100.00%



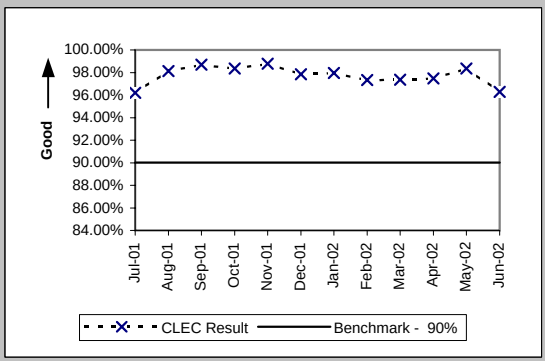
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1	100.00%
Aug-01	11	11	100.00%
Sep-01	4	5	80.00%
Oct-01	1	1	100.00%
Nov-01	12	12	100.00%
Dec-01	8	8	100.00%
Jan-02	5	5	100.00%
Feb-02	4	4	100.00%
Mar-02	2	2	100.00%
Apr-02	4	4	100.00%
May-02	55	55	100.00%
Jun-02	70	72	97.22%



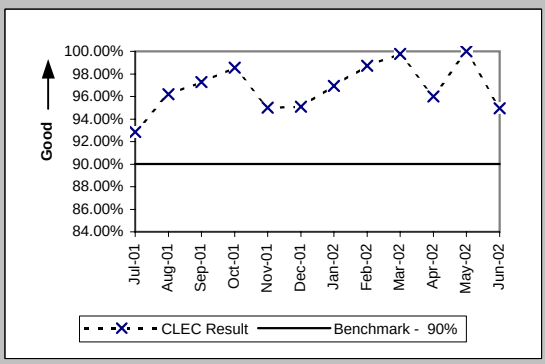
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	455	473	96.19%
Aug-01	473	482	98.13%
Sep-01	302	306	98.69%
Oct-01	300	305	98.36%
Nov-01	244	247	98.79%
Dec-01	408	417	97.84%
Jan-02	287	293	97.95%
Feb-02	256	263	97.34%
Mar-02	258	265	97.36%
Apr-02	346	355	97.46%
May-02	359	365	98.36%
Jun-02	312	324	96.30%



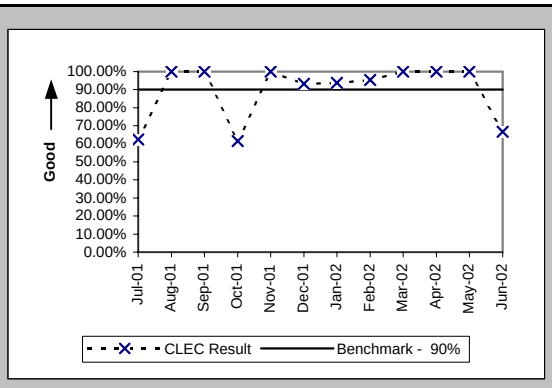
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	727	783	92.85%
Aug-01	784	815	96.20%
Sep-01	713	733	97.27%
Oct-01	547	555	98.56%
Nov-01	495	521	95.01%
Dec-01	657	691	95.08%
Jan-02	666	687	96.94%
Feb-02	387	392	98.72%
Mar-02	428	429	99.77%
Apr-02	1223	1274	96.00%
May-02	885	885	100.00%
Jun-02	1185	1248	94.95%



Checklist #2 - Firm Order Confirmations - Resale

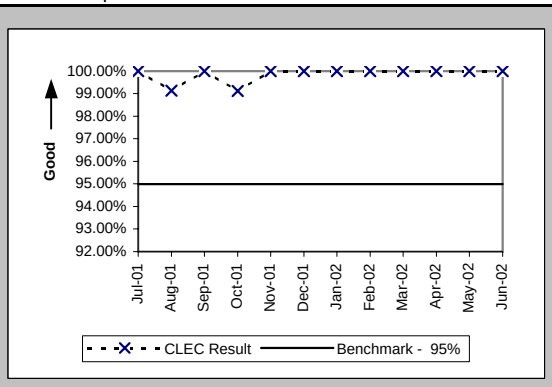
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	5	8	62.50%
Aug-01	3	3	100.00%
Sep-01	6	6	100.00%
Oct-01	8	13	61.54%
Nov-01	4	4	100.00%
Dec-01	14	15	93.33%
Jan-02	15	16	93.75%
Feb-02	21	22	95.45%
Mar-02	12	12	100.00%
Apr-02	19	19	100.00%
May-02	16	16	100.00%
Jun-02	2	3	66.67%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

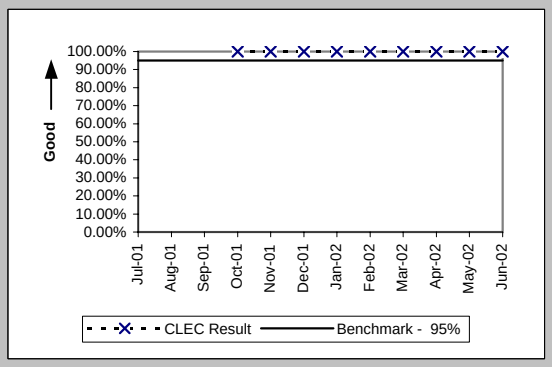
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	135	135	100.00%
Aug-01	115	116	99.14%
Sep-01	86	86	100.00%
Oct-01	113	114	99.12%
Nov-01	137	137	100.00%
Dec-01	162	162	100.00%
Jan-02	235	235	100.00%
Feb-02	126	126	100.00%
Mar-02	150	150	100.00%
Apr-02	153	153	100.00%
May-02	237	237	100.00%
Jun-02	155	155	100.00%



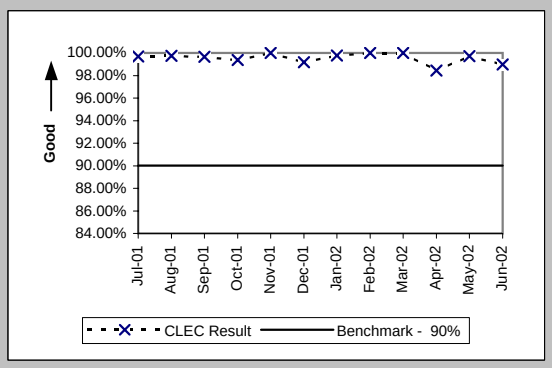
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	4	4	100.00%
Nov-01	4	4	100.00%
Dec-01	54	54	100.00%
Jan-02	277	277	100.00%
Feb-02	51	51	100.00%
Mar-02	112	112	100.00%
Apr-02	108	108	100.00%
May-02	92	92	100.00%
Jun-02	84	84	100.00%



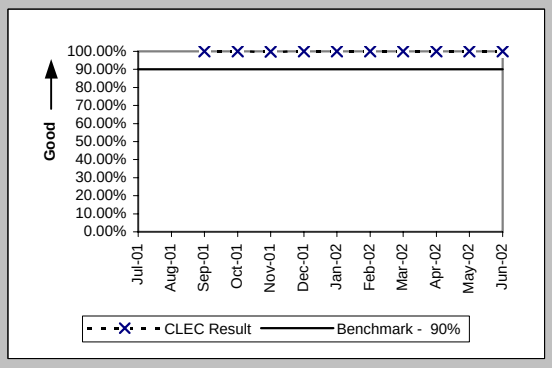
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	320	321	99.69%
Aug-01	400	401	99.75%
Sep-01	302	303	99.67%
Oct-01	317	319	99.37%
Nov-01	268	268	100.00%
Dec-01	237	239	99.16%
Jan-02	444	445	99.78%
Feb-02	349	349	100.00%
Mar-02	273	273	100.00%
Apr-02	254	258	98.45%
May-02	338	339	99.71%
Jun-02	291	294	98.98%



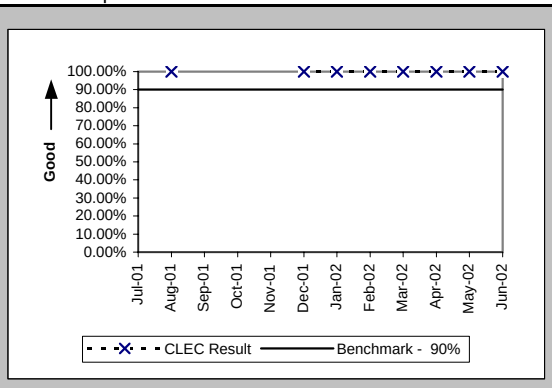
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01	4	4	100.00%
Oct-01	15	15	100.00%
Nov-01	468	469	99.79%
Dec-01	62	62	100.00%
Jan-02	258	258	100.00%
Feb-02	232	232	100.00%
Mar-02	168	168	100.00%
Apr-02	60	60	100.00%
May-02	169	169	100.00%
Jun-02	33	33	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

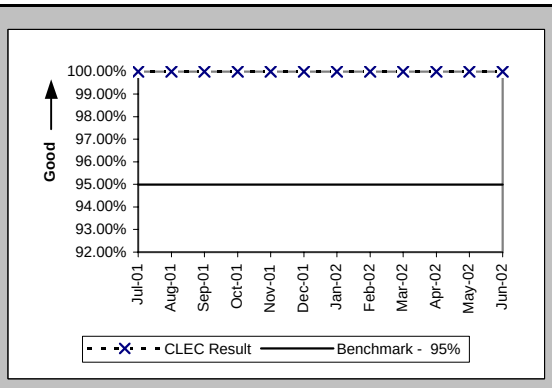
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	1	1	100.00%
Sep-01			
Oct-01			
Nov-01			
Dec-01	1	1	100.00%
Jan-02	1	1	100.00%
Feb-02	10	10	100.00%
Mar-02	4	4	100.00%
Apr-02	14	14	100.00%
May-02	13	13	100.00%
Jun-02	2	2	100.00%



Checklist #2 - Firm Order Confirmations - LNP

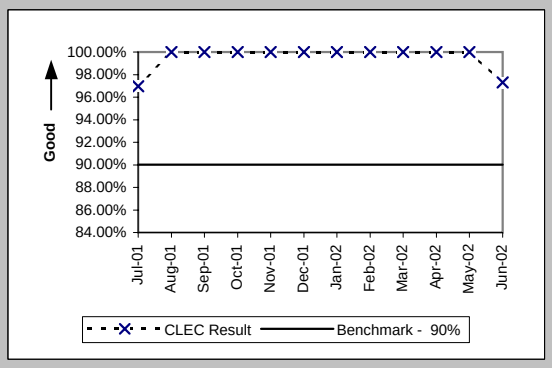
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7	7	100.00%
Aug-01	20	20	100.00%
Sep-01	8	8	100.00%
Oct-01	4	4	100.00%
Nov-01	8	8	100.00%
Dec-01	9	9	100.00%
Jan-02	9	9	100.00%
Feb-02	1	1	100.00%
Mar-02	10	10	100.00%
Apr-02	10	10	100.00%
May-02	20	20	100.00%
Jun-02	13	13	100.00%



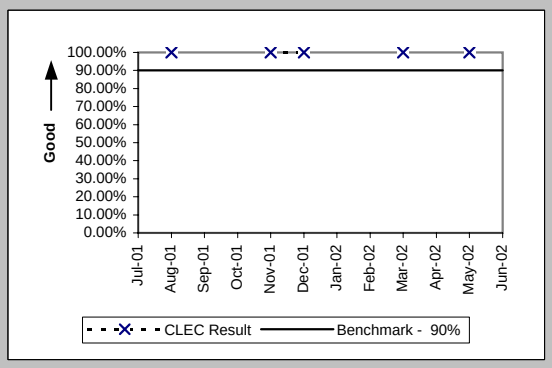
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	32	33	96.97%
Aug-01	31	31	100.00%
Sep-01	29	29	100.00%
Oct-01	23	23	100.00%
Nov-01	21	21	100.00%
Dec-01	23	23	100.00%
Jan-02	17	17	100.00%
Feb-02	16	16	100.00%
Mar-02	21	21	100.00%
Apr-02	27	27	100.00%
May-02	15	15	100.00%
Jun-02	36	37	97.30%



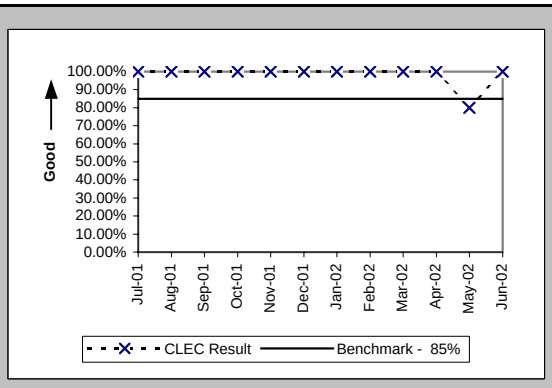
FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01	1	1	100.00%
Sep-01			
Oct-01			
Nov-01	1	1	100.00%
Dec-01	1	1	100.00%
Jan-02			
Feb-02			
Mar-02	1	1	100.00%
Apr-02			
May-02	1	1	100.00%
Jun-02			



Checklist #2 - Firm Order Confirmations - LIS

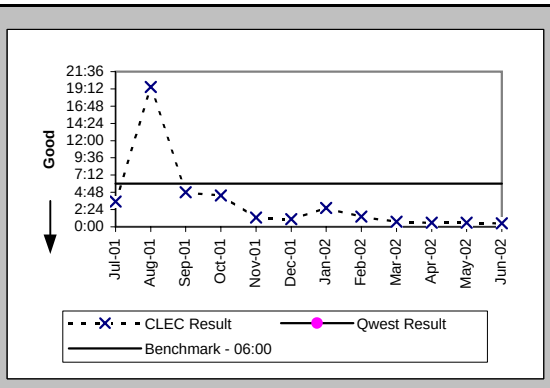
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1	100.00%
Aug-01	4	4	100.00%
Sep-01	2	2	100.00%
Oct-01	6	6	100.00%
Nov-01	1	1	100.00%
Dec-01	9	9	100.00%
Jan-02	12	12	100.00%
Feb-02	3	3	100.00%
Mar-02	6	6	100.00%
Apr-02	3	3	100.00%
May-02	4	5	80.00%
Jun-02	6	6	100.00%



Checklist #2 - Completion Notifications

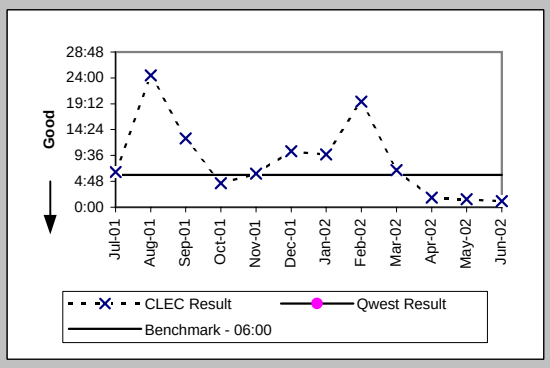
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4265:45	1206	3:32	7:15					
Aug-01	28044:01	1442	19:27	77:11					
Sep-01	4547:15	946	4:48	26:01					
Oct-01	4860:19	1119	4:21	19:46					
Nov-01	1267:14	988	1:17	8:13					
Dec-01	1163:57	1100	1:03	5:56					
Jan-02	3225:09	1226	2:38	30:13					
Feb-02	1628:51	1155	1:25	7:48					
Mar-02	1008:29	1436	0:42	6:01					
Apr-02	648:11	1138	0:34	3:15					
May-02	799:05	1427	0:34	4:00					
Jun-02	555:32	1152	0:29	3:09					



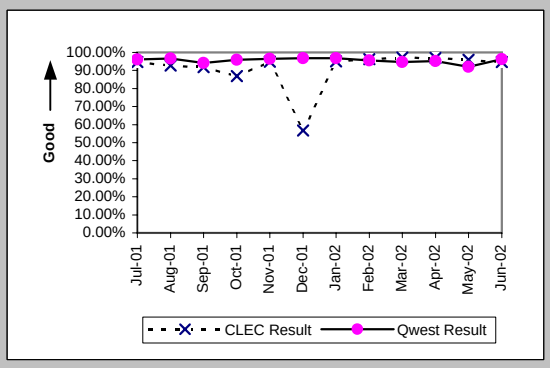
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3815:03	585	6:31	42:08					
Aug-01	21053:44	861	24:27	84:31					
Sep-01	9784:03	766	12:46	38:33					
Oct-01	360:37	81	4:27	18:01					
Nov-01	4738:29	762	6:13	54:23					
Dec-01	8143:54	785	10:22	63:40					
Jan-02	11825:07	1208	9:47	73:29					
Feb-02	11568:15	591	19:34	111:01					
Mar-02	4400:52	640	6:53	50:50					
Apr-02	2075:22	1150	1:48	9:27					
May-02	1431:21	981	1:28	5:50					
Jun-02	2033:22	1826	1:07	4:42					



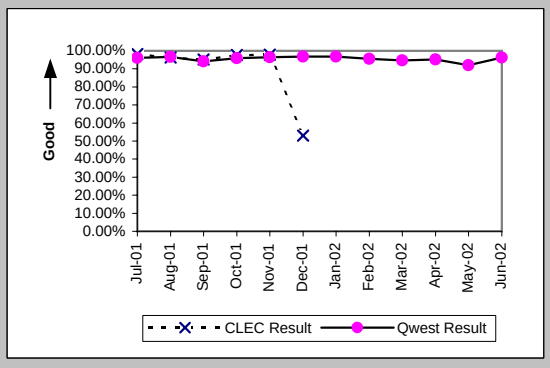
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1441	1523	94.62%	22.57%	24095	25095	96.02%	2.71	0.65
Aug-01	1386	1496	92.65%	26.10%	29241	30255	96.65%	8.39	4.1
Sep-01	977	1063	91.91%	27.27%	22654	24053	94.18%	3.1	0.88
Oct-01	731	841	86.92%	33.72%	29202	30458	95.88%	12.89	6.83
Nov-01	726	766	94.78%	22.25%	23252	24118	96.41%	2.39	0.45
Dec-01	974	1714	56.83%	49.53%	21702	22413	96.83%	91.07	54.37
Jan-02	1148	1208	95.03%	21.73%	28415	29344	96.83%	3.5	1.13
Feb-02	1151	1195	96.32%	18.83%	24216	25362	95.48%	-1.36	-1.83
Mar-02	1503	1546	97.22%	16.44%	22161	23392	94.74%	-4.23	-3.57
Apr-02	1019	1050	97.05%	16.93%	25094	26339	95.27%	-2.66	-2.62
May-02	1332	1389	95.90%	19.84%	30540	33191	92.01%	-5.23	-4.18
Jun-02	1125	1189	94.62%	22.57%	23843	24784	96.20%	2.79	0.7



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

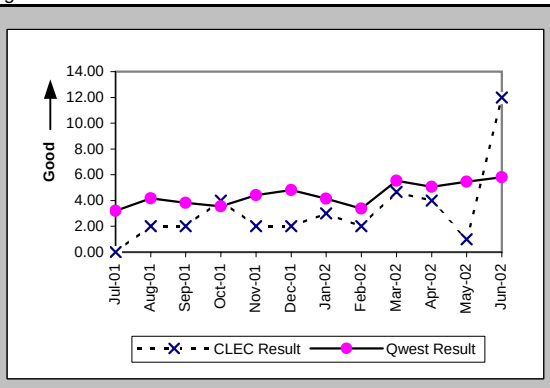
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	678	690	98.26%	13.07%	24095	25095	96.02%	-2.98	-2.81
Aug-01	960	998	96.19%	19.14%	29241	30255	96.65%	0.79	-0.52
Sep-01	864	907	95.26%	21.25%	22654	24053	94.18%	-1.36	-1.83
Oct-01	44	45	97.78%	14.74%	29202	30458	95.88%	-0.64	-1.39
Nov-01	811	829	97.83%	14.57%	23252	24118	96.41%	-2.16	-2.31
Dec-01	1187	2236	53.09%	49.90%	21702	22413	96.83%	112.54	67.42
Jan-02					28415	29344	96.83%		
Feb-02					24216	25362	95.48%		
Mar-02					22161	23392	94.74%		
Apr-02					25094	26339	95.27%		
May-02					30540	33191	92.01%		
Jun-02					23843	24784	96.20%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

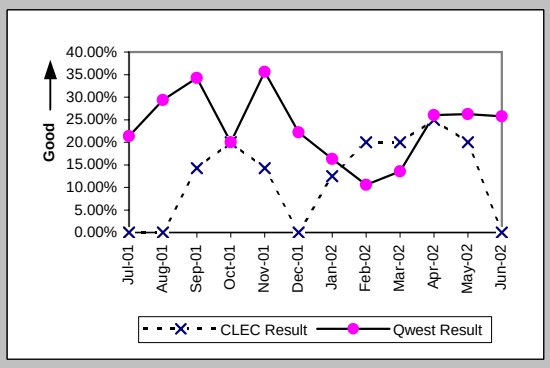
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00		189	59	3.20	0.64	-0.61
Aug-01	4	2	2.00	2.83	475	114	4.17	0.49	-0.7
Sep-01	2	1	2.00		481	126	3.82	-0.13	-1.08
Oct-01	8	2	4.00	0.00	313	88	3.56	-0.18	-1.11
Nov-01	8	4	2.00	1.63	483	109	4.43	0.98	-0.4
Dec-01	2	1	2.00		439	91	4.82	-0.12	-1.07
Jan-02	3	1	3.00		403	97	4.15	-0.58	-1.35
Feb-02	2	1	2.00		192	57	3.37	-0.2	-1.12
Mar-02	14	3	4.67	5.03	327	59	5.54	-0.17	-1.1
Apr-02	16	4	4.00	5.48	456	90	5.07	0.08	-0.95
May-02	1	1	1.00		618	113	5.47	0.82	-0.5
Jun-02	12	1	12.00		611	105	5.82	-0.41	-1.25



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

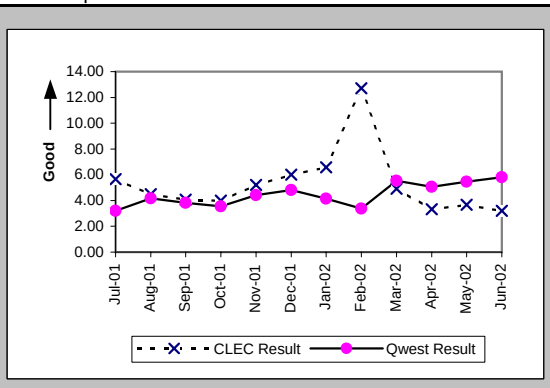
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	10	0.00%	0.00%	22	103	21.36%	1.74	0.06
Aug-01	0	3	0.00%	0.00%	37	126	29.37%	0.96	-0.42
Sep-01	1	7	14.29%	34.99%	38	111	34.23%	1.04	-0.37
Oct-01	1	5	20.00%	40.00%	17	85	20.00%	0	-1
Nov-01	1	7	14.29%	34.99%	31	87	35.63%	1.1	-0.33
Dec-01	0	14	0.00%	0.00%	16	72	22.22%	2.14	0.3
Jan-02	1	8	12.50%	33.07%	21	129	16.28%	0.15	-0.91
Feb-02	1	5	20.00%	40.00%	9	85	10.59%	-0.66	-1.4
Mar-02	1	5	20.00%	40.00%	8	59	13.56%	-0.4	-1.25
Apr-02	1	4	25.00%	43.30%	19	73	26.03%	-0.07	-1.04
May-02	1	5	20.00%	40.00%	26	99	26.26%	0.2	-0.88
Jun-02	0	8	0.00%	0.00%	25	97	25.77%	1.74	0.06



Checklist #2 - Jeopardy Notifications - Unbundled Loops

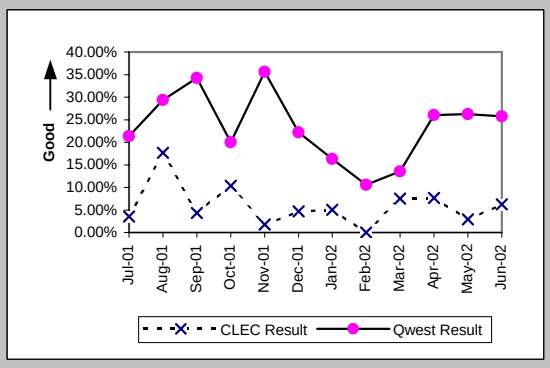
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	3	5.67	6.66	189	59	3.20	-0.98	-1.59
Aug-01	63	14	4.50	3.84	475	114	4.17	-0.2	-1.12
Sep-01	49	12	4.08	2.19	481	126	3.82	-0.16	-1.1
Oct-01	60	15	4.00	2.51	313	88	3.56	-0.45	-1.28
Nov-01	99	19	5.21	4.66	483	109	4.43	-0.45	-1.27
Dec-01	102	17	6.00	3.37	439	91	4.82	-0.78	-1.47
Jan-02	92	14	6.57	5.46	403	97	4.15	-1.72	-2.05
Feb-02	89	7	12.71	10.45	192	57	3.37	-5.22	-4.18
Mar-02	64	13	4.92	2.22	327	59	5.54	0.03	-0.98
Apr-02	20	6	3.33	1.75	456	90	5.07	0.45	-0.73
May-02	11	3	3.67	3.51	618	113	5.47	0.37	-0.77
Jun-02	16	5	3.20	2.59	611	105	5.82	0.35	-0.79



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

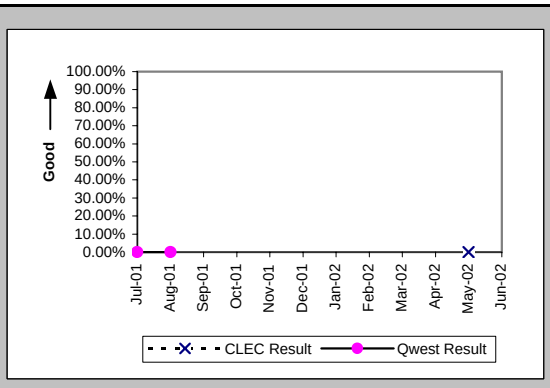
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	28	3.57%	18.56%	22	103	21.36%	2.33	0.42
Aug-01	6	34	17.65%	38.12%	37	126	29.37%	1.37	-0.17
Sep-01	1	23	4.35%	20.39%	38	111	34.23%	3.1	0.89
Oct-01	3	29	10.34%	30.45%	17	85	20.00%	1.16	-0.29
Nov-01	7	401	1.75%	13.10%	31	87	35.63%	7.94	3.83
Dec-01	12	257	4.67%	21.10%	16	72	22.22%	4.14	1.51
Jan-02	4	79	5.06%	21.92%	21	129	16.28%	2.46	0.49
Feb-02	0	20	0.00%	0.00%	9	85	10.59%	1.6	-0.03
Mar-02	3	40	7.50%	26.34%	8	59	13.56%	0.9	-0.45
Apr-02	2	26	7.69%	26.65%	19	73	26.03%	2.01	0.22
May-02	1	34	2.94%	16.90%	26	99	26.26%	3.1	0.88
Jun-02	1	16	6.25%	24.21%	25	97	25.77%	1.79	0.09



Checklist #2 - Jeopardy Notifications - LIS

Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

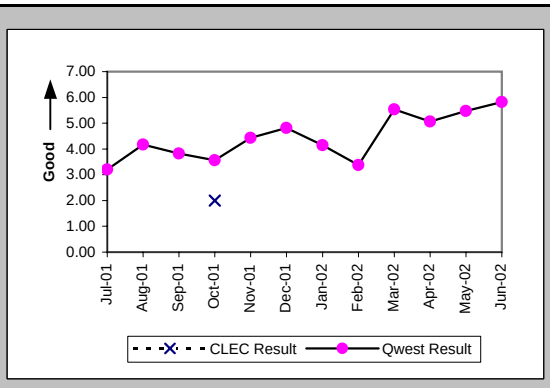
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	2	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02	0	1	0.00%	0.00%					
Jun-02									



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

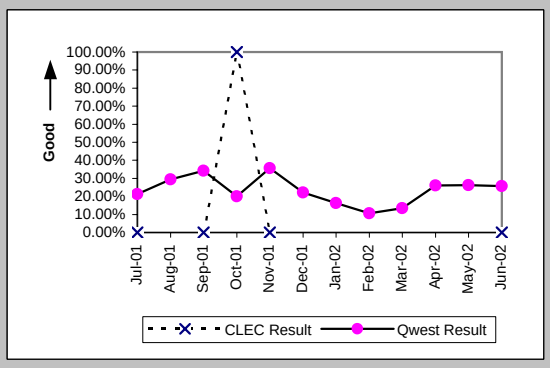
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					189	59	3.20		
Aug-01					475	114	4.17		
Sep-01					481	126	3.82		
Oct-01	2	1	2.00		313	88	3.56	0.74	-0.55
Nov-01					483	109	4.43		
Dec-01					439	91	4.82		
Jan-02					403	97	4.15		
Feb-02					192	57	3.37		
Mar-02					327	59	5.54		
Apr-02					456	90	5.07		
May-02					618	113	5.47		
Jun-02					611	105	5.82		



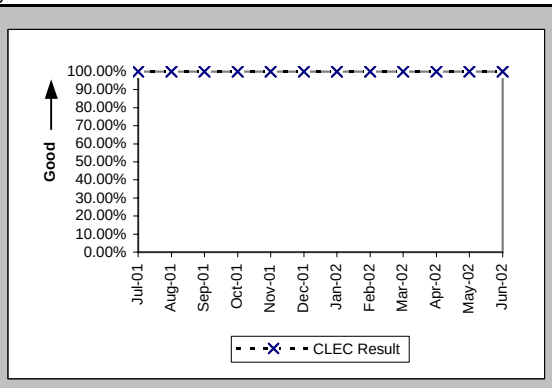
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	22	103	21.36%	0.49	-0.7
Aug-01					37	126	29.37%		
Sep-01	0	2	0.00%	0.00%	38	111	34.23%	0.8	-0.51
Oct-01	1	1	100.00%	0.00%	17	85	20.00%	-1.99	-2.21
Nov-01	0	1	0.00%	0.00%	31	87	35.63%	0.44	-0.73
Dec-01					16	72	22.22%		
Jan-02					21	129	16.28%		
Feb-02					9	85	10.59%		
Mar-02					8	59	13.56%		
Apr-02					19	73	26.03%		
May-02					26	99	26.26%		
Jun-02	0	4	0.00%	0.00%	25	97	25.77%	1.07	-0.35



Checklist #2 - LSR Accountability

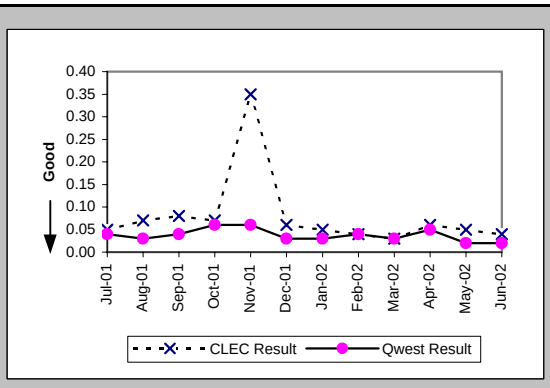
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

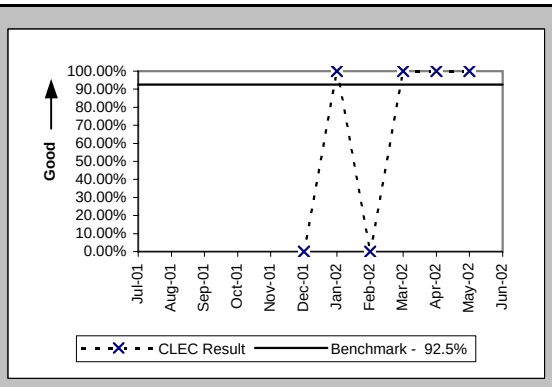
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	52	1012	0.05	0.29	283	7710	0.04	1.8	0.09
Aug-01	78	1134	0.07	0.33	221	7146	0.03	5.58	2.39
Sep-01	61	783	0.08	0.32	199	5106	0.04	3.99	1.43
Oct-01	67	925	0.07	0.28	257	4614	0.06	1.49	-0.09
Nov-01	716	2055	0.35	0.63	234	4058	0.06	34.53	19.99
Dec-01	76	1316	0.06	0.27	93	3231	0.03	4.48	1.72
Jan-02	108	2016	0.05	0.25	115	3788	0.03	4.33	1.63
Feb-02	56	1479	0.04	0.20	121	3319	0.04	0.2	-0.88
Mar-02	57	1784	0.03	0.20	112	3525	0.03	0.03	-0.98
Apr-02	58	1046	0.06	0.26	194	3846	0.05	0.5	-0.7
May-02	59	1282	0.05	0.23	116	4687	0.02	3.55	1.16
Jun-02	39	1019	0.04	0.21	62	4069	0.02	4.6	1.8



Checklist #2 - Timely Release Notifications

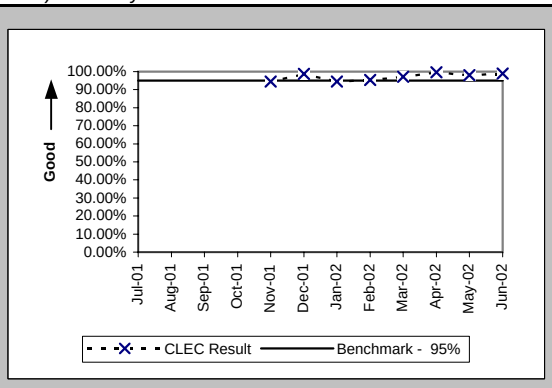
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

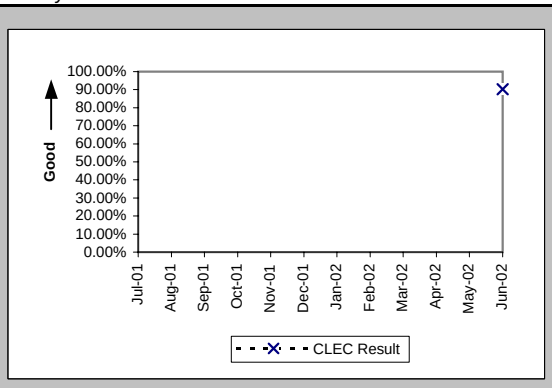
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

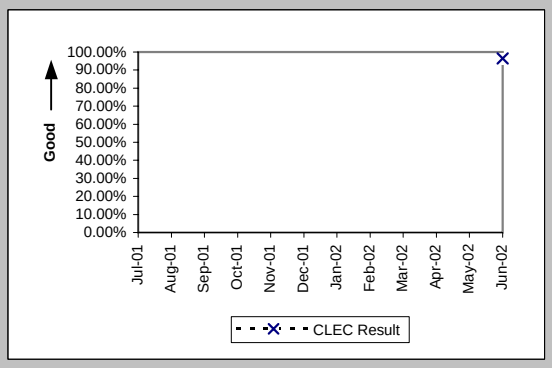


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



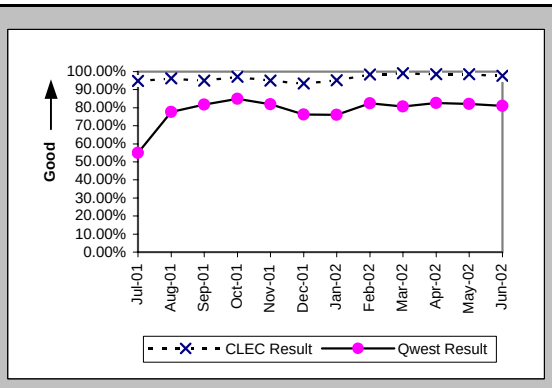
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

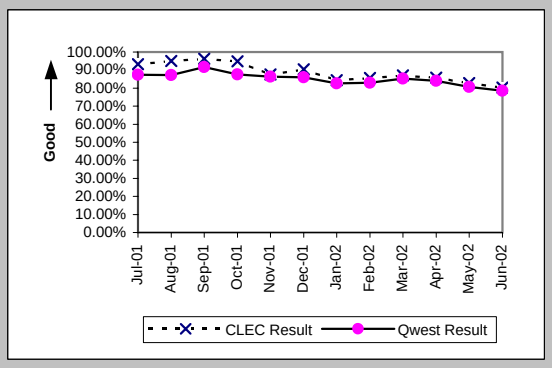
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

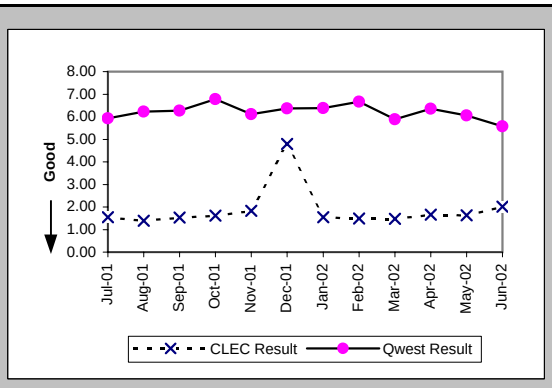
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

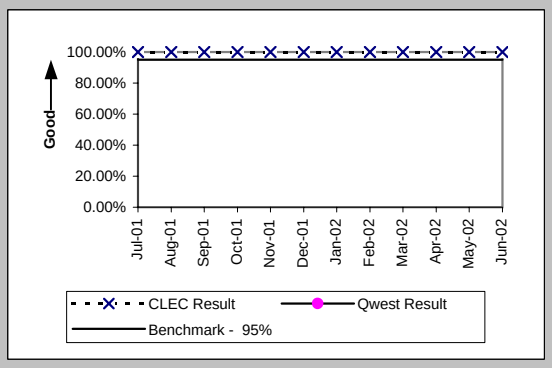
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	434985	283318	1.54	6817385	1149243	5.93
Aug-01	478321	344608	1.39	7930456	1272854	6.23
Sep-01	507216	330536	1.53	6110477	974272	6.27
Oct-01	628003	389277	1.61	7363664	1086548	6.78
Nov-01	662186	361176	1.83	5912278	967310	6.11
Dec-01	2057327	429340	4.79	6022539	946156	6.37
Jan-02	689819	446989	1.54	6014899	943290	6.38
Feb-02	601295	403727	1.49	5197892	780777	6.66
Mar-02	1558773	1054717	1.48	4871694	829167	5.88
Apr-02	1900888	1145370	1.66	5633569	886392	6.36
May-02	2294332	1409503	1.63	6219360	1026815	6.06
Jun-02	2172246	1081487	2.01	3605841	647914	5.57



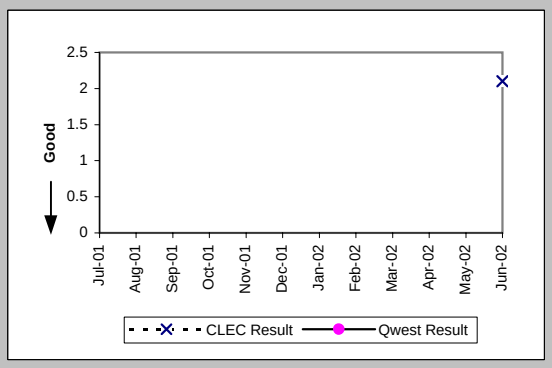
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1065176	1065176	100.00%			
Aug-01	1214375	1214375	100.00%			
Sep-01	990429	990666	99.98%			
Oct-01	1217495	1218408	99.93%			
Nov-01	1022394	1022394	100.00%			
Dec-01	1029108	1029108	100.00%			
Jan-02	877273	877273	100.00%			
Feb-02	604136	604136	100.00%			
Mar-02	648165	648165	100.00%			
Apr-02	164363	164507	99.91%			
May-02	121427	121427	100.00%			
Jun-02	121664	121664	100.00%			



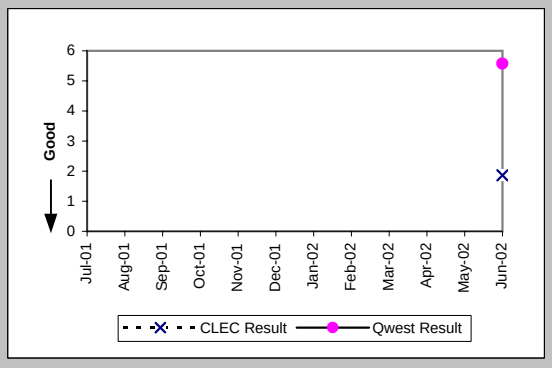
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	1402464	666788	2.10			



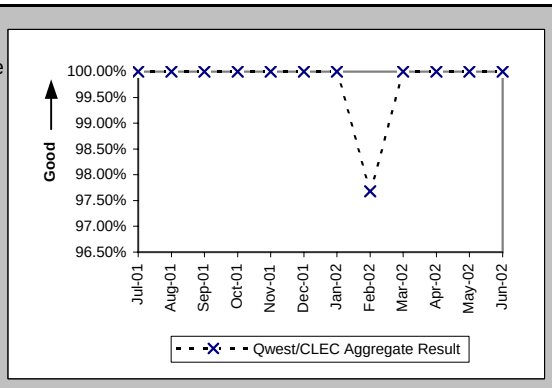
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	769782	414699	1.86	3605841	647914	5.57



Checklist #2 - Billing

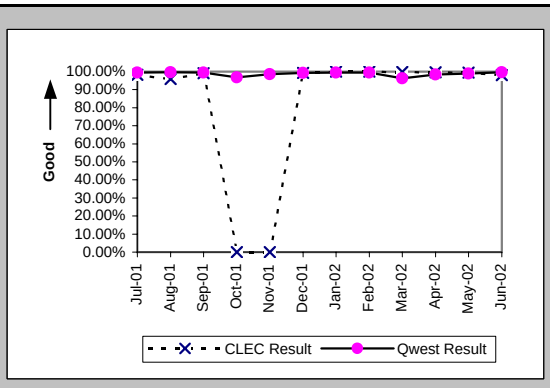
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	1150	1150	100.00%
Aug-01	1132	1132	100.00%
Sep-01	1233	1233	100.00%
Oct-01	1220	1220	100.00%
Nov-01	1224	1224	100.00%
Dec-01	1131	1131	100.00%
Jan-02	1236	1236	100.00%
Feb-02	1221	1250	97.68%
Mar-02	1251	1251	100.00%
Apr-02	1246	1246	100.00%
May-02	1225	1225	100.00%
Jun-02	1176	1176	100.00%



Checklist #2 - Billing

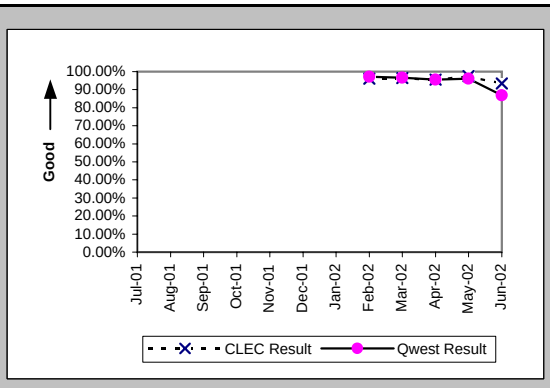
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1354019	1378596.1	98.22%	13.23%	9284861.8	9338149.4	99.43%	176.37	106.23
Aug-01	1306130.3	1362223	95.88%	19.87%	9406654.8	9442432.9	99.62%	663.98	402.67
Sep-01	1350806	1363549.6	99.07%	9.62%	9584025.2	9634561.3	99.48%	62.04	36.72
Oct-01	-5832200	5746262.7	0.00%		8889334.1	9178005.2	96.85%	21363.15	12986.87
Nov-01	-4898999	9959379.4	0.00%		7632191.3	7742133.2	98.58%	26066.41	15846.25
Dec-01	8011191.3	8066578.1	99.31%	8.26%	8168917.1	8231651.2	99.24%	-17.52	-11.65
Jan-02	1298342.7	1298658.5	99.98%	1.56%	8923312.6	8969449.3	99.49%	-72.96	-45.36
Feb-02	1292090.7	1292177.9	99.99%	0.82%	8954242.1	8996781.1	99.53%	-72.22	-44.91
Mar-02	1246106.2	1247362.8	99.90%	3.17%	8868205.2	9203072.1	96.36%	-198.02	-121.39
Apr-02	1217679.5	1221220.3	99.71%	5.38%	8701526.7	8835167.7	98.49%	-103.76	-64.08
May-02	1159814.9	1166268.4	99.45%	7.42%	8761649.6	8859745.7	98.89%	-53.73	-33.67
Jun-02	1147814.9	1169931.7	98.11%	13.62%	8943480.3	8983055.4	99.56%	222.73	134.41



Checklist #2 - Billing

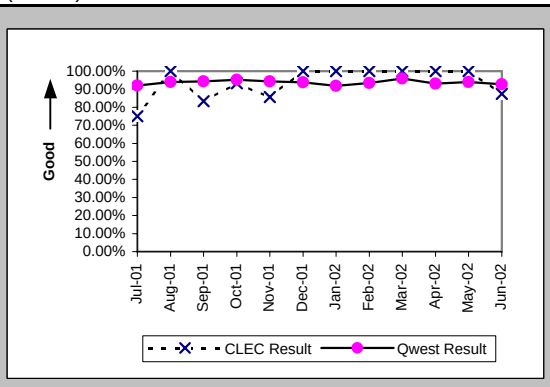
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	3613	3759	96.12%	19.32%	26794	27558	97.23%	3.89	1.37
Mar-02	3369	3496	96.37%	18.71%	22549	23316	96.71%	1.06	-0.36
Apr-02	3496	3658	95.57%	20.57%	22739	23789	95.59%	0.04	-0.98
May-02	3273	3358	97.47%	15.71%	27737	28847	96.15%	-3.75	-3.28
Jun-02	3805	4071	93.47%	24.71%	24269	27948	86.84%	-11.69	-8.11



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

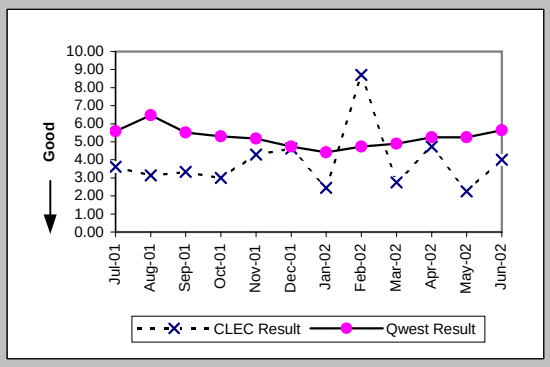
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	8	75.00%	43.30%	850	923	92.09%	1.46	-0.11
Aug-01	14	14	100.00%	0.00%	1226	1305	93.95%	-0.94	-1.57
Sep-01	5	6	83.33%	37.27%	997	1057	94.32%	0.95	-0.42
Oct-01	14	15	93.33%	24.94%	882	926	95.25%	0.39	-0.76
Nov-01	6	7	85.71%	34.99%	856	907	94.38%	0.85	-0.48
Dec-01	8	8	100.00%	0.00%	643	686	93.73%	-0.73	-1.44
Jan-02	9	9	100.00%	0.00%	766	834	91.85%	-0.89	-1.54
Feb-02	7	7	100.00%	0.00%	622	666	93.39%	-0.7	-1.43
Mar-02	8	8	100.00%	0.00%	665	693	95.96%	-0.58	-1.35
Apr-02	11	11	100.00%	0.00%	612	658	93.01%	-0.9	-1.55
May-02	4	4	100.00%	0.00%	836	890	93.93%	-0.51	-1.31
Jun-02	7	8	87.50%	33.07%	674	727	92.71%	0.56	-0.66



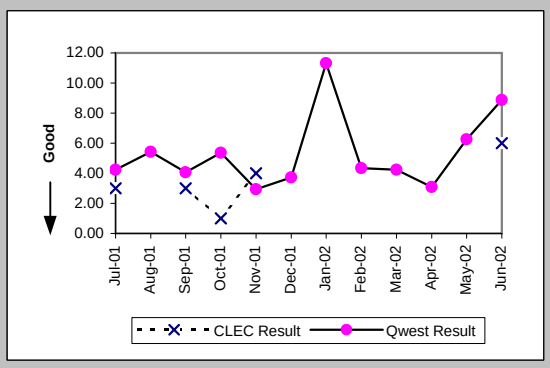
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	8	3.62	2.20	5225	937	5.58	-0.75	-1.46
Aug-01	44	14	3.14	1.66	8896	1374	6.47	-1.29	-1.78
Sep-01	20	6	3.33	1.97	6016	1089	5.52	-0.87	-1.53
Oct-01	45	15	3.00	1.65	4993	942	5.30	-1.36	-1.83
Nov-01	30	7	4.29	2.21	4737	914	5.18	-0.38	-1.23
Dec-01	37	8	4.62	4.27	3252	688	4.73	-0.06	-1.03
Jan-02	22	9	2.44	1.13	3689	837	4.41	-1.28	-1.78
Feb-02	61	7	8.71	5.65	3186	673	4.73	1.57	-0.04
Mar-02	22	8	2.75	1.16	3415	697	4.90	-0.93	-1.56
Apr-02	52	11	4.73	5.16	3502	668	5.24	-0.25	-1.15
May-02	9	4	2.25	0.50	4696	894	5.25	-1.1	-1.67
Jun-02	32	8	4.00	2.00	4147	737	5.63	-0.53	-1.32



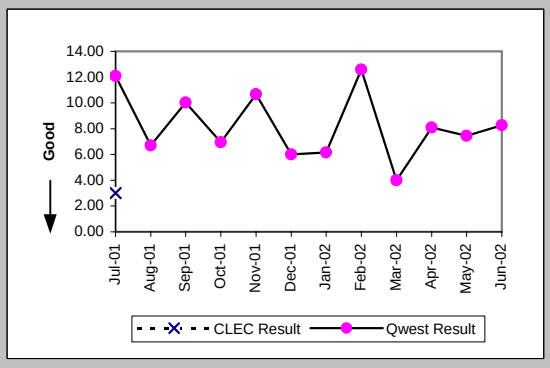
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		161	38	4.24	-0.23	-1.14
Aug-01					309	57	5.42		
Sep-01	3	1	3.00		175	43	4.07	-0.14	-1.08
Oct-01	1	1	1.00		161	30	5.37	-0.39	-1.24
Nov-01	4	1	4.00		100	34	2.94	0.48	-0.71
Dec-01					67	18	3.72		
Jan-02					385	34	11.32		
Feb-02					117	27	4.33		
Mar-02					72	17	4.24		
Apr-02					80	26	3.08		
May-02					175	28	6.25		
Jun-02	6	1	6.00		275	31	8.87	-0.17	-1.1



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

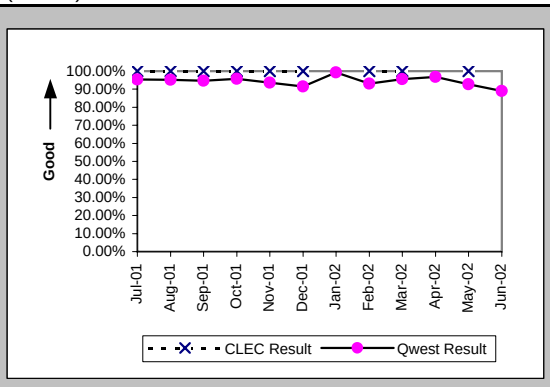
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		471	39	12.08	-0.46	-1.28
Aug-01					194	29	6.69		
Sep-01					251	25	10.04		
Oct-01					125	18	6.94		
Nov-01					256	24	10.67		
Dec-01					144	24	6.00		
Jan-02					209	34	6.15		
Feb-02					214	17	12.59		
Mar-02					44	11	4.00		
Apr-02					170	21	8.10		
May-02					201	27	7.44		
Jun-02					190	23	8.26		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

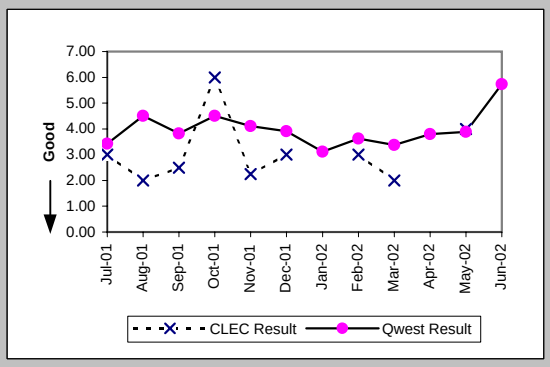
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	163	171	95.32%	-0.31	-1.19
Aug-01	2	2	100.00%	0.00%	199	209	95.22%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	141	149	94.63%	-0.57	-1.35
Oct-01	2	2	100.00%	0.00%	157	164	95.73%	-0.3	-1.18
Nov-01	4	4	100.00%	0.00%	118	126	93.65%	-0.51	-1.31
Dec-01	1	1	100.00%	0.00%	118	129	91.47%	-0.3	-1.18
Jan-02					130	131	99.24%		
Feb-02	4	4	100.00%	0.00%	121	130	93.08%	-0.54	-1.33
Mar-02	4	4	100.00%	0.00%	107	112	95.54%	-0.42	-1.26
Apr-02					119	123	96.75%		
May-02	1	1	100.00%	0.00%	102	110	92.73%	-0.28	-1.17
Jun-02					106	119	89.08%		



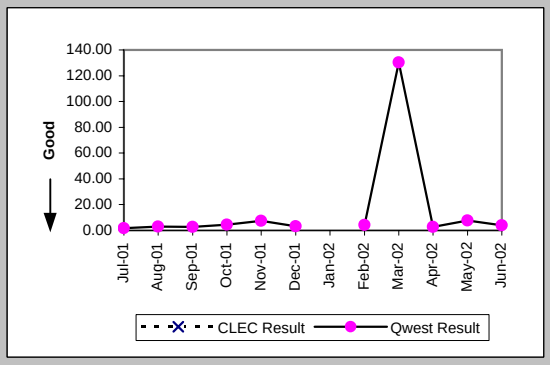
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	2	3.00	1.41	595	174	3.42	-0.16	-1.09
Aug-01	4	2	2.00	0.00	969	215	4.51	-0.62	-1.38
Sep-01	15	6	2.50	1.22	584	153	3.82	-0.73	-1.44
Oct-01	12	2	6.00	1.41	751	167	4.50	0.73	-0.55
Nov-01	9	4	2.25	0.50	522	127	4.11	-0.69	-1.42
Dec-01	3	1	3.00		504	129	3.91	-0.16	-1.1
Jan-02					418	134	3.12		
Feb-02	12	4	3.00	2.16	472	130	3.63	-0.33	-1.2
Mar-02	8	4	2.00	0.00	378	112	3.38	-1.13	-1.68
Apr-02					467	123	3.80		
May-02	4	1	4.00		428	110	3.89	0.64	-0.61
Jun-02					694	121	5.74		



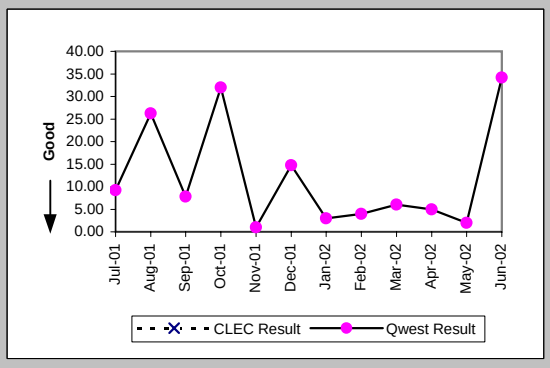
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	5	1.80		
Aug-01					20	7	2.86		
Sep-01					8	3	2.67		
Oct-01					31	7	4.43		
Nov-01					59	8	7.38		
Dec-01					23	7	3.29		
Jan-02									
Feb-02					34	8	4.25		
Mar-02					521	4	130.25		
Apr-02					8	3	2.67		
May-02					46	6	7.67		
Jun-02					32	8	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

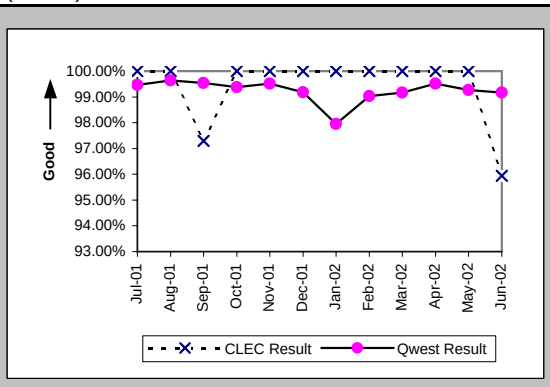
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	4	9.25		
Aug-01					105	4	26.25		
Sep-01					47	6	7.83		
Oct-01					32	1	32.00		
Nov-01					1	1	1.00		
Dec-01					59	4	14.75		
Jan-02					3	1	3.00		
Feb-02					4	1	4.00		
Mar-02					6	1	6.00		
Apr-02					5	1	5.00		
May-02					4	2	2.00		
Jun-02					171	5	34.20		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

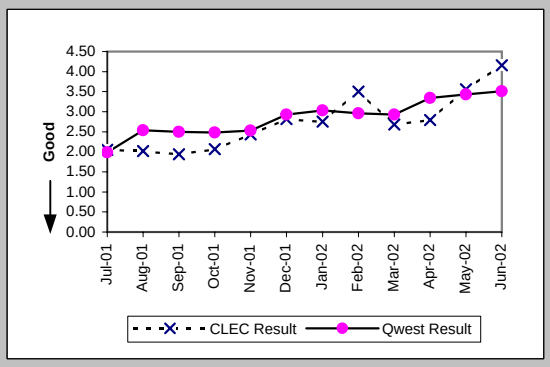
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	56	100.00%	0.00%	5436	5465	99.47%	-0.54	-1.33
Aug-01	94	94	100.00%	0.00%	4488	4504	99.64%	-0.57	-1.35
Sep-01	36	37	97.30%	16.22%	2853	2866	99.55%	1.36	-0.17
Oct-01	32	32	100.00%	0.00%	2555	2571	99.38%	-0.44	-1.27
Nov-01	29	29	100.00%	0.00%	2244	2255	99.51%	-0.37	-1.23
Dec-01	174	174	100.00%	0.00%	1805	1820	99.18%	-1.15	-1.7
Jan-02	38	38	100.00%	0.00%	2152	2197	97.95%	-0.88	-1.54
Feb-02	16	16	100.00%	0.00%	1842	1860	99.03%	-0.39	-1.24
Mar-02	46	46	100.00%	0.00%	2039	2056	99.17%	-0.61	-1.37
Apr-02	23	23	100.00%	0.00%	2285	2296	99.52%	-0.33	-1.2
May-02	50	50	100.00%	0.00%	2988	3010	99.27%	-0.6	-1.37
Jun-02	71	74	95.95%	19.72%	2623	2645	99.17%	2.18	0.33



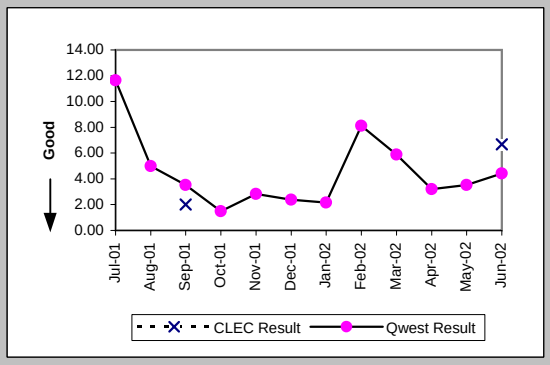
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	113	55	2.05	0.68	8094	4077	1.99	0.41	-0.75
Aug-01	186	92	2.02	0.55	8698	3428	2.54	-4.02	-3.45
Sep-01	68	35	1.94	1.00	5603	2242	2.50	-3.22	-2.96
Oct-01	58	28	2.07	0.77	4836	1948	2.48	-2.37	-2.44
Nov-01	68	28	2.43	0.69	4312	1701	2.53	-0.77	-1.47
Dec-01	483	171	2.82	0.61	4083	1393	2.93	-0.87	-1.53
Jan-02	99	36	2.75	0.91	5087	1678	3.03	-1.05	-1.64
Feb-02	49	14	3.50	3.76	4061	1372	2.96	1.73	0.05
Mar-02	99	37	2.68	1.65	4363	1489	2.93	-0.94	-1.57
Apr-02	39	14	2.79	0.89	5323	1593	3.34	-1.53	-1.93
May-02	128	36	3.56	2.68	7088	2065	3.43	0.77	-0.53
Jun-02	158	38	4.16	3.82	6564	1872	3.51	2.33	0.41



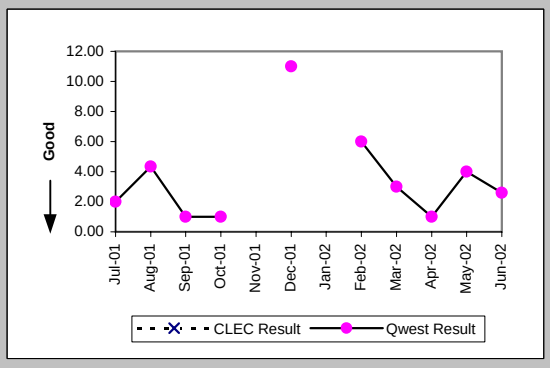
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					314	27	11.63		
Aug-01					55	11	5.00		
Sep-01	2	1	2.00		60	17	3.53	-0.31	-1.19
Oct-01					24	16	1.50		
Nov-01					31	11	2.82		
Dec-01					31	13	2.38		
Jan-02					100	46	2.17		
Feb-02					138	17	8.12		
Mar-02					94	16	5.88		
Apr-02					32	10	3.20		
May-02					74	21	3.52		
Jun-02	20	3	6.67	4.51	75	17	4.41	0.71	-0.57



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

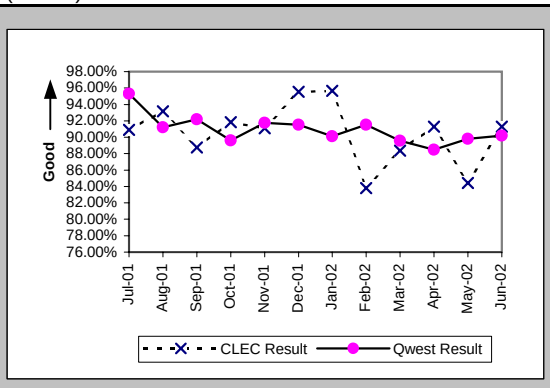
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	2	2.00		
Aug-01					26	6	4.33		
Sep-01					1	1	1.00		
Oct-01					1	1	1.00		
Nov-01									
Dec-01					22	2	11.00		
Jan-02									
Feb-02					6	1	6.00		
Mar-02					3	1	3.00		
Apr-02					1	1	1.00		
May-02					4	1	4.00		
Jun-02					13	5	2.60		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

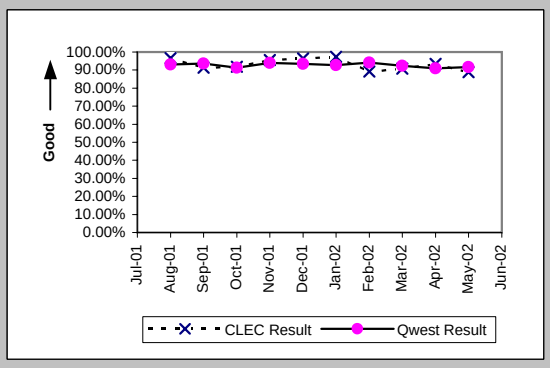
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	66	90.91%	28.75%	8625	9050	95.30%	1.54	-0.06
Aug-01	82	88	93.18%	25.21%	5800	6358	91.22%	-0.64	-1.39
Sep-01	71	80	88.75%	31.60%	4742	5144	92.19%	1.11	-0.32
Oct-01	45	49	91.84%	27.38%	3510	3916	89.63%	-0.5	-1.31
Nov-01	41	45	91.11%	28.46%	3201	3489	91.75%	0.21	-0.87
Dec-01	107	112	95.54%	20.65%	2715	2967	91.51%	-1.5	-1.91
Jan-02	110	115	95.65%	20.39%	2616	2903	90.11%	-1.95	-2.19
Feb-02	31	37	83.78%	36.86%	2669	2916	91.53%	1.55	-0.06
Mar-02	38	43	88.37%	32.06%	2477	2765	89.58%	0.3	-0.82
Apr-02	42	46	91.30%	28.18%	2634	2977	88.48%	-0.6	-1.36
May-02	38	45	84.44%	36.24%	3190	3552	89.81%	1.15	-0.3
Jun-02	63	69	91.30%	28.18%	3392	3760	90.21%	-0.3	-1.18



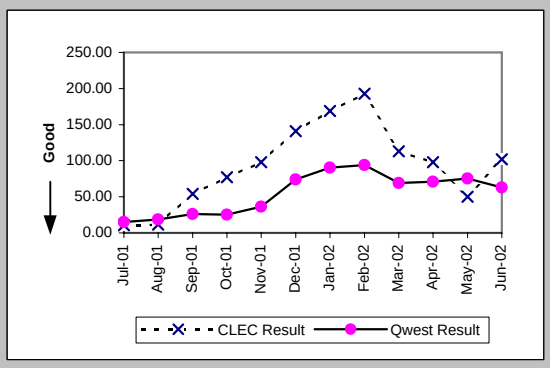
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	85	88	96.59%	18.15%	5914	6358	93.02%	-1.31	-1.79
Sep-01	73	80	91.25%	28.26%	4814	5144	93.58%	0.85	-0.48
Oct-01	45	49	91.84%	27.38%	3576	3916	91.32%	-0.13	-1.08
Nov-01	43	45	95.56%	20.61%	3279	3489	93.98%	-0.44	-1.27
Dec-01	108	112	96.43%	18.56%	2772	2967	93.43%	-1.26	-1.76
Jan-02	112	115	97.39%	15.94%	2692	2903	92.73%	-1.89	-2.15
Feb-02	33	37	89.19%	31.05%	2745	2916	94.14%	1.19	-0.27
Mar-02	39	43	90.70%	29.05%	2555	2765	92.41%	0.46	-0.72
Apr-02	43	46	93.48%	24.69%	2707	2977	90.93%	-0.6	-1.36
May-02	40	45	88.89%	31.43%	3258	3552	91.72%	0.7	-0.57
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

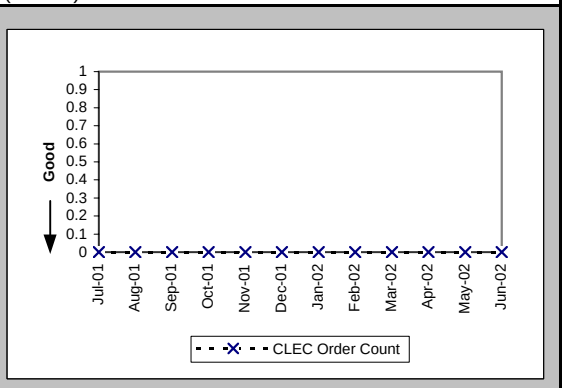
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	2	10.50	2.12	946	62	15.26	-0.48	-1.29
Aug-01	57	5	11.40	13.30	1675	91	18.41	-0.8	-1.48
Sep-01	54	1	54.00		1988	76	26.16	0.75	-0.54
Oct-01	77	1	77.00		3784	150	25.23	1.3	-0.21
Nov-01	98	1	98.00		6097	168	36.29	1.5	-0.09
Dec-01	282	2	141.00	2.83	8880	120	74.00	1.26	-0.23
Jan-02	169	1	169.00		8590	95	90.42	1.03	-0.37
Feb-02	193	1	193.00		9286	99	93.80	1.05	-0.36
Mar-02	226	2	113.00	149.91	7585	110	68.95	0.77	-0.53
Apr-02	294	3	98.00	127.59	8669	122	71.06	0.64	-0.61
May-02	399	8	49.88	91.81	7901	105	75.25	-0.8	-1.49
Jun-02	408	4	102.00	133.57	8105	129	62.83	0.97	-0.41



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

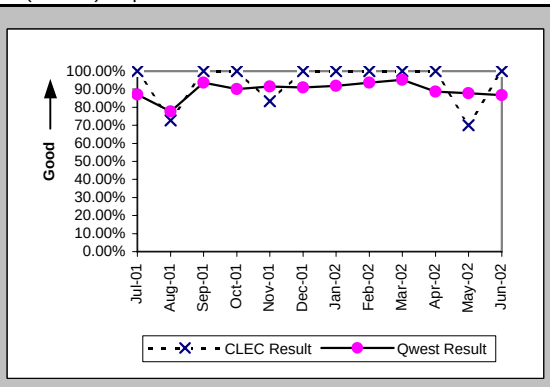
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

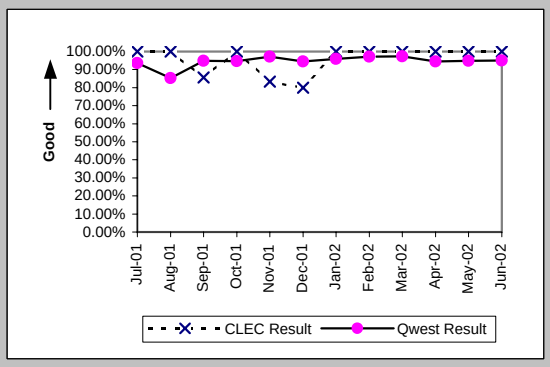
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	1138	1306	87.14%	-0.77	-1.47
Aug-01	8	11	72.73%	44.54%	1374	1768	77.71%	0.42	-0.75
Sep-01	4	4	100.00%	0.00%	951	1015	93.69%	-0.52	-1.31
Oct-01	8	8	100.00%	0.00%	903	1003	90.03%	-0.94	-1.57
Nov-01	5	6	83.33%	37.27%	577	631	91.44%	0.65	-0.6
Dec-01	3	3	100.00%	0.00%	450	495	90.91%	-0.55	-1.33
Jan-02	7	7	100.00%	0.00%	444	483	91.93%	-0.78	-1.47
Feb-02	4	4	100.00%	0.00%	356	380	93.68%	-0.52	-1.31
Mar-02	6	6	100.00%	0.00%	402	422	95.26%	-0.54	-1.33
Apr-02	9	9	100.00%	0.00%	620	699	88.70%	-1.06	-1.65
May-02	7	10	70.00%	45.83%	879	1001	87.81%	1.49	-0.09
Jun-02	9	9	100.00%	0.00%	952	1098	86.70%	-1.17	-1.71



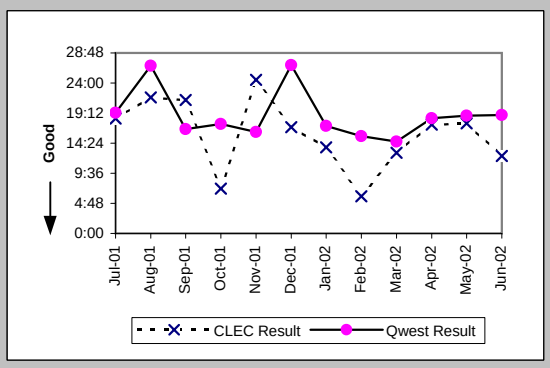
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	1749	1870	93.53%	-0.59	-1.36
Aug-01	11	11	100.00%	0.00%	2207	2586	85.34%	-1.37	-1.83
Sep-01	6	7	85.71%	34.99%	1421	1499	94.80%	0.91	-0.45
Oct-01	13	13	100.00%	0.00%	1405	1485	94.61%	-0.86	-1.52
Nov-01	10	12	83.33%	37.27%	929	956	97.18%	1.99	0.21
Dec-01	4	5	80.00%	40.00%	707	748	94.52%	1.09	-0.34
Jan-02	9	9	100.00%	0.00%	682	711	95.92%	-0.61	-1.37
Feb-02	5	5	100.00%	0.00%	576	593	97.13%	-0.38	-1.23
Mar-02	9	9	100.00%	0.00%	597	613	97.39%	-0.49	-1.3
Apr-02	9	9	100.00%	0.00%	943	998	94.49%	-0.72	-1.44
May-02	13	13	100.00%	0.00%	1312	1382	94.93%	-0.83	-1.5
Jun-02	13	13	100.00%	0.00%	1387	1460	95.00%	-0.82	-1.5



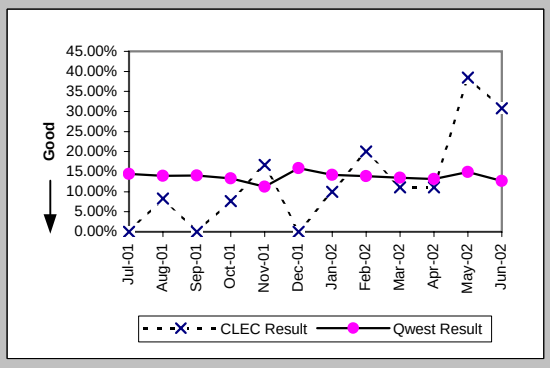
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	91:40	5	18:20	6:50	36013:36	1870	19:16	-0.13	-1.08
Aug-01	238:56	11	21:43	11:01	69170:35	2586	26:45	-0.74	-1.45
Sep-01	148:56	7	21:17	23:17	24980:31	1499	16:40	0.8	-0.52
Oct-01	92:51	13	7:09	6:12	25975:00	1485	17:29	-2.33	-2.42
Nov-01	293:57	12	24:30	29:14	15492:42	956	16:12	1.93	0.17
Dec-01	84:39	5	16:56	19:24	20080:51	748	26:51	-0.26	-1.16
Jan-02	123:48	9	13:45	8:34	12197:55	711	17:09	-0.62	-1.38
Feb-02	29:34	5	5:55	1:11	9205:42	593	15:31	-1.5	-1.91
Mar-02	115:36	9	12:51	9:00	8990:44	613	14:40	-0.41	-1.25
Apr-02	156:31	9	17:23	6:29	18338:25	998	18:23	-0.18	-1.11
May-02	228:11	13	17:33	7:48	25973:24	1382	18:48	-0.28	-1.17
Jun-02	160:47	13	12:22	9:43	27612:19	1460	18:55	-1.44	-1.88



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

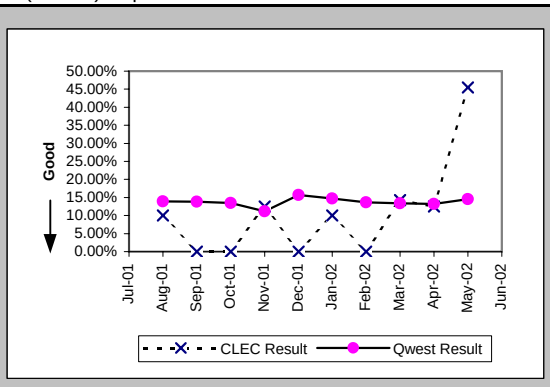
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	280	1939	14.44%	-0.92	-1.56
Aug-01	1	12	8.33%	27.64%	373	2678	13.93%	-0.56	-1.34
Sep-01	0	7	0.00%	0.00%	218	1554	14.03%	-1.07	-1.65
Oct-01	1	13	7.69%	26.65%	203	1527	13.29%	-0.59	-1.36
Nov-01	2	12	16.67%	37.27%	111	984	11.28%	0.6	-0.64
Dec-01	0	5	0.00%	0.00%	123	776	15.85%	-0.97	-1.59
Jan-02	1	10	10.00%	30.00%	104	733	14.19%	-0.38	-1.23
Feb-02	1	5	20.00%	40.00%	85	612	13.89%	0.41	-0.75
Mar-02	1	9	11.11%	31.43%	86	636	13.52%	-0.21	-1.13
Apr-02	1	9	11.11%	31.43%	135	1024	13.18%	-0.18	-1.11
May-02	5	13	38.46%	48.65%	210	1411	14.88%	2.06	0.26
Jun-02	4	13	30.77%	46.15%	188	1485	12.66%	1.71	0.04



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

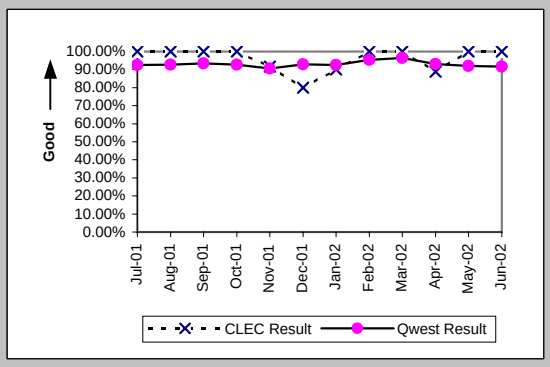
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	10	10.00%	30.00%	343	2461	13.94%	-0.36	-1.22
Sep-01	0	6	0.00%	0.00%	194	1399	13.87%	-0.98	-1.6
Oct-01	0	11	0.00%	0.00%	190	1406	13.51%	-1.31	-1.79
Nov-01	1	8	12.50%	33.07%	101	904	11.17%	0.19	-0.89
Dec-01	0	5	0.00%	0.00%	107	680	15.74%	-0.96	-1.59
Jan-02	1	10	10.00%	30.00%	94	640	14.69%	-0.42	-1.25
Feb-02	0	3	0.00%	0.00%	75	551	13.61%	-0.69	-1.42
Mar-02	1	7	14.29%	34.99%	76	567	13.40%	0.13	-0.92
Apr-02	1	8	12.50%	33.07%	127	959	13.24%	-0.06	-1.04
May-02	5	11	45.45%	49.79%	191	1311	14.57%	2.42	0.47
Jun-02									



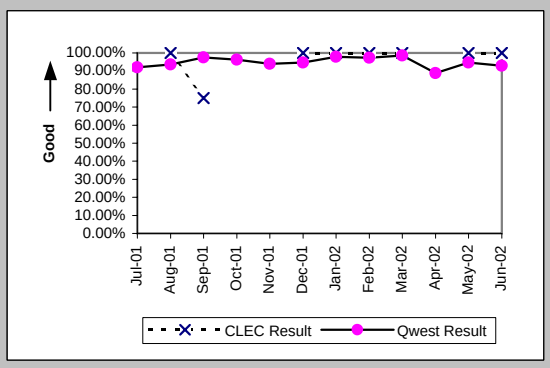
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	1793	1939	92.47%	-0.64	-1.39
Aug-01	12	12	100.00%	0.00%	2484	2678	92.76%	-0.97	-1.59
Sep-01	7	7	100.00%	0.00%	1451	1554	93.37%	-0.7	-1.43
Oct-01	13	13	100.00%	0.00%	1416	1527	92.73%	-1.01	-1.61
Nov-01	11	12	91.67%	27.64%	891	984	90.55%	-0.13	-1.08
Dec-01	4	5	80.00%	40.00%	721	776	92.91%	0.92	-0.44
Jan-02	9	10	90.00%	30.00%	679	733	92.63%	0.36	-0.78
Feb-02	5	5	100.00%	0.00%	584	612	95.42%	-0.49	-1.3
Mar-02	9	9	100.00%	0.00%	614	636	96.54%	-0.56	-1.34
Apr-02	8	9	88.89%	31.43%	954	1024	93.16%	0.52	-0.69
May-02	13	13	100.00%	0.00%	1299	1411	92.06%	-1.05	-1.64
Jun-02	13	13	100.00%	0.00%	1362	1485	91.72%	-1.08	-1.66



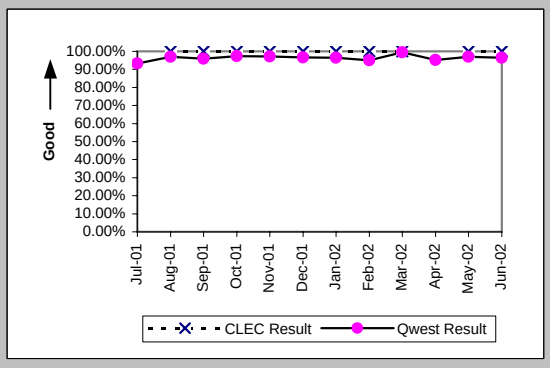
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					437	475	92.00%		
Aug-01	1	1	100.00%	0.00%	471	503	93.64%	-0.26	-1.16
Sep-01	3	4	75.00%	43.30%	266	273	97.44%	1.6	-0.02
Oct-01					230	239	96.23%		
Nov-01					216	230	93.91%		
Dec-01	3	3	100.00%	0.00%	159	168	94.64%	-0.41	-1.25
Jan-02	1	1	100.00%	0.00%	138	141	97.87%	-0.15	-1.09
Feb-02	3	3	100.00%	0.00%	109	112	97.32%	-0.28	-1.17
Mar-02	1	1	100.00%	0.00%	138	140	98.57%	-0.12	-1.07
Apr-02					136	153	88.89%		
May-02	7	7	100.00%	0.00%	265	280	94.64%	-0.62	-1.38
Jun-02	3	3	100.00%	0.00%	237	255	92.94%	-0.47	-1.29



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

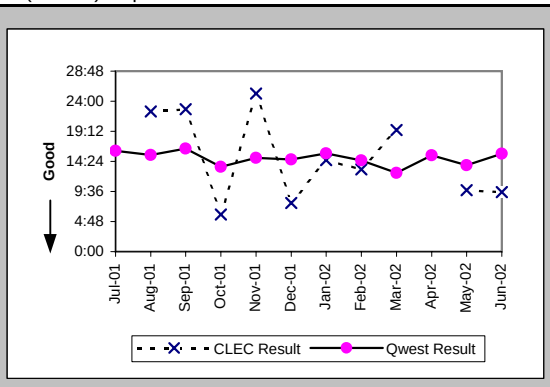
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					597	640	93.28%		
Aug-01	1	1	100.00%	0.00%	647	667	97.00%	-0.18	-1.11
Sep-01	4	4	100.00%	0.00%	385	401	96.01%	-0.41	-1.25
Oct-01	1	1	100.00%	0.00%	328	337	97.33%	-0.17	-1.1
Nov-01	1	1	100.00%	0.00%	309	318	97.17%	-0.17	-1.1
Dec-01	4	4	100.00%	0.00%	258	267	96.63%	-0.37	-1.23
Jan-02	2	2	100.00%	0.00%	221	229	96.51%	-0.27	-1.16
Feb-02	4	4	100.00%	0.00%	172	181	95.03%	-0.45	-1.28
Mar-02	1	1	100.00%	0.00%	189	190	99.47%	-0.07	-1.04
Apr-02					215	226	95.13%		
May-02	7	7	100.00%	0.00%	375	387	96.90%	-0.47	-1.29
Jun-02	4	4	100.00%	0.00%	350	363	96.42%	-0.38	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

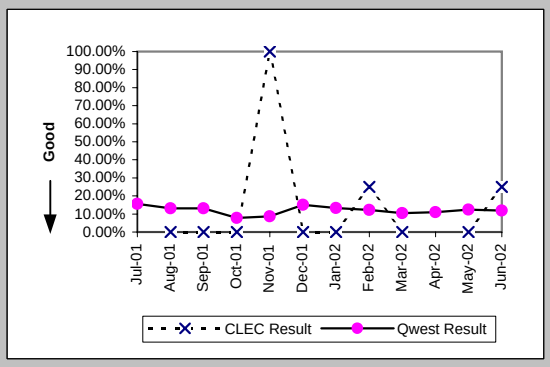
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10286:19	640	16:04		
Aug-01	22:22	1	22:22		10282:21	667	15:25	0.83	-0.5
Sep-01	90:57	4	22:44	16:49	6592:00	401	16:26	1.08	-0.34
Oct-01	5:56	1	5:56		4567:28	337	13:33	-0.6	-1.36
Nov-01	25:13	1	25:13		4766:25	318	14:59	1.29	-0.22
Dec-01	30:59	4	7:45	9:35	3929:49	267	14:43	-0.96	-1.58
Jan-02	29:10	2	14:35	13:13	3586:33	229	15:40	-0.1	-1.06
Feb-02	52:33	4	13:08	9:37	2629:56	181	14:32	-0.18	-1.11
Mar-02	19:23	1	19:23		2386:16	190	12:34	0.62	-0.62
Apr-02					3467:15	226	15:21		
May-02	68:44	7	9:49	9:22	5334:22	387	13:47	-0.7	-1.42
Jun-02	37:56	4	9:29	7:45	5669:45	363	15:37	-0.88	-1.54



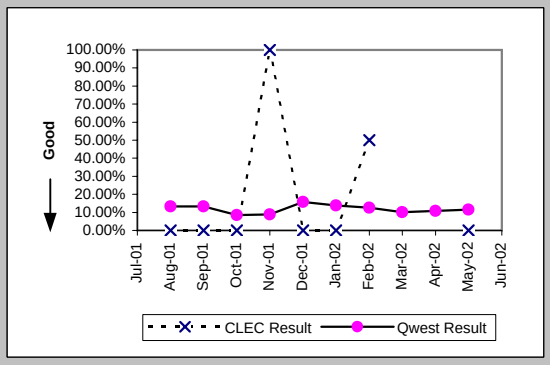
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					103	658	15.65%		
Aug-01	0	1	0.00%	0.00%	91	690	13.19%	-0.39	-1.24
Sep-01	0	4	0.00%	0.00%	54	409	13.20%	-0.78	-1.47
Oct-01	0	1	0.00%	0.00%	27	348	7.76%	-0.29	-1.18
Nov-01	1	1	100.00%	0.00%	28	320	8.75%	1.71	0.04
Dec-01	0	4	0.00%	0.00%	41	272	15.07%	-0.84	-1.51
Jan-02	0	2	0.00%	0.00%	31	232	13.36%	-0.55	-1.34
Feb-02	1	4	25.00%	43.30%	23	187	12.30%	0.67	-0.59
Mar-02	0	1	0.00%	0.00%	20	191	10.47%	-0.34	-1.21
Apr-02					25	228	10.96%		
May-02	0	7	0.00%	0.00%	49	393	12.47%	-0.99	-1.6
Jun-02	1	4	25.00%	43.30%	44	368	11.96%	0.7	-0.57



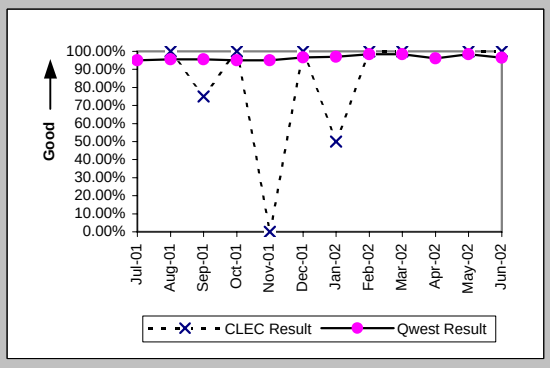
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	85	642	13.24%	-0.39	-1.24
Sep-01	0	3	0.00%	0.00%	51	383	13.32%	-0.68	-1.41
Oct-01	0	1	0.00%	0.00%	27	318	8.49%	-0.3	-1.18
Nov-01	1	1	100.00%	0.00%	26	296	8.78%	1.71	0.04
Dec-01	0	3	0.00%	0.00%	38	242	15.70%	-0.74	-1.45
Jan-02	0	1	0.00%	0.00%	29	210	13.81%	-0.4	-1.24
Feb-02	1	2	50.00%	50.00%	21	167	12.57%	1.14	-0.31
Mar-02					18	179	10.06%		
Apr-02					24	221	10.86%		
May-02	0	6	0.00%	0.00%	44	379	11.61%	-0.88	-1.54
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

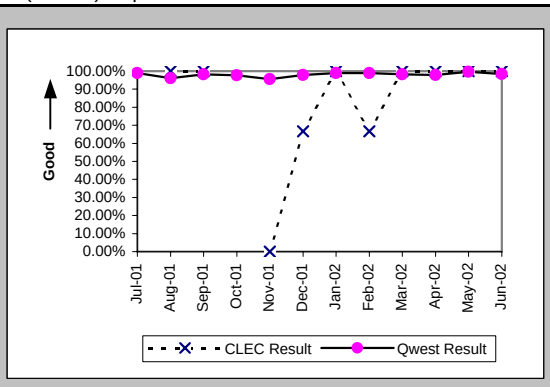
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					625	658	94.98%		
Aug-01	1	1	100.00%	0.00%	659	690	95.51%	-0.22	-1.13
Sep-01	3	4	75.00%	43.30%	391	409	95.60%	1.34	-0.18
Oct-01	1	1	100.00%	0.00%	331	348	95.11%	-0.23	-1.14
Nov-01	0	1	0.00%	0.00%	304	320	95.00%	1.96	0.19
Dec-01	4	4	100.00%	0.00%	263	272	96.69%	-0.37	-1.22
Jan-02	1	2	50.00%	50.00%	225	232	96.98%	1.86	0.13
Feb-02	4	4	100.00%	0.00%	184	187	98.40%	-0.25	-1.15
Mar-02	1	1	100.00%	0.00%	188	191	98.43%	-0.13	-1.08
Apr-02					219	228	96.05%		
May-02	7	7	100.00%	0.00%	387	393	98.47%	-0.33	-1.2
Jun-02	4	4	100.00%	0.00%	355	368	96.47%	-0.38	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

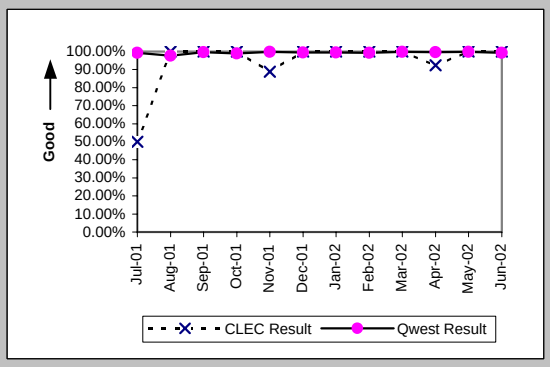
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					200	202	99.01%		
Aug-01	2	2	100.00%	0.00%	244	254	96.06%	-0.29	-1.17
Sep-01	3	3	100.00%	0.00%	164	167	98.20%	-0.23	-1.14
Oct-01					172	176	97.73%		
Nov-01	0	1	0.00%	0.00%	242	253	95.65%	2.02	0.23
Dec-01	4	6	66.67%	47.14%	180	184	97.83%	2.6	0.58
Jan-02	1	1	100.00%	0.00%	199	201	99.01%	-0.1	-1.06
Feb-02	2	3	66.67%	47.14%	176	178	98.88%	2.02	0.23
Mar-02	3	3	100.00%	0.00%	218	222	98.20%	-0.23	-1.14
Apr-02	4	4	100.00%	0.00%	231	236	97.88%	-0.29	-1.18
May-02	2	2	100.00%	0.00%	245	246	99.59%	-0.09	-1.05
Jun-02	1	1	100.00%	0.00%	191	194	98.45%	-0.13	-1.08



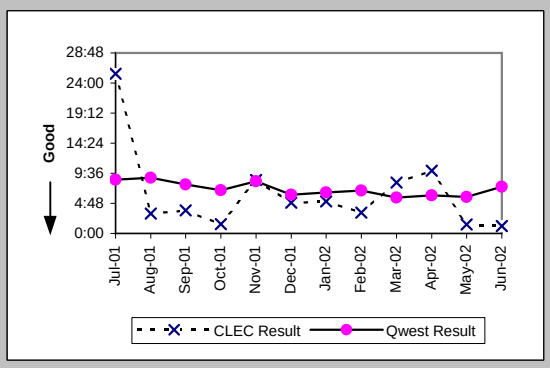
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	436	439	99.32%	2.41	0.47
Aug-01	14	14	100.00%	0.00%	515	527	97.72%	-0.56	-1.34
Sep-01	8	8	100.00%	0.00%	354	355	99.72%	-0.15	-1.09
Oct-01	8	8	100.00%	0.00%	401	405	99.01%	-0.28	-1.17
Nov-01	8	9	88.89%	31.43%	468	469	99.79%	2.15	0.31
Dec-01	13	13	100.00%	0.00%	375	377	99.47%	-0.26	-1.16
Jan-02	9	9	100.00%	0.00%	447	449	99.55%	-0.2	-1.12
Feb-02	11	11	100.00%	0.00%	471	474	99.37%	-0.26	-1.16
Mar-02	6	6	100.00%	0.00%	533	534	99.81%	-0.11	-1.06
Apr-02	12	13	92.31%	26.65%	574	576	99.65%	1.89	0.15
May-02	11	11	100.00%	0.00%	541	542	99.82%	-0.14	-1.09
Jun-02	3	3	100.00%	0.00%	425	428	99.30%	-0.15	-1.09



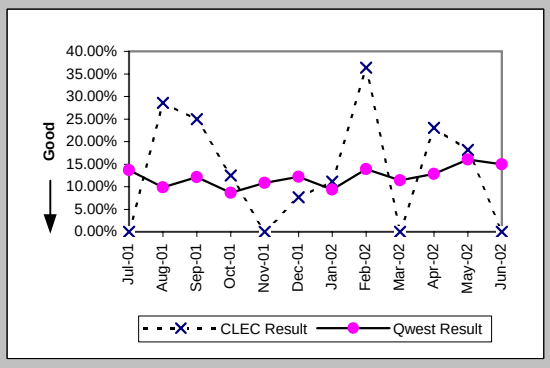
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51:01	2	25:30	34:59	3758:08	439	8:34	1.74	0.06
Aug-01	44:40	14	3:11	5:00	4681:45	527	8:53	-1.81	-2.1
Sep-01	29:36	8	3:42	8:08	2776:47	355	7:49	-0.4	-1.24
Oct-01	11:56	8	1:30	1:05	2789:42	405	6:53	-1.61	-1.98
Nov-01	76:44	9	8:32	22:40	3910:56	469	8:20	0.11	-0.93
Dec-01	63:52	13	4:55	9:11	2325:06	377	6:10	-0.46	-1.28
Jan-02	45:43	9	5:05	8:15	2938:18	449	6:33	-0.53	-1.32
Feb-02	36:31	11	3:19	7:07	3235:33	474	6:50	-1.29	-1.78
Mar-02	48:48	6	8:08	11:20	3048:09	534	5:42	0.84	-0.49
Apr-02	129:53	13	9:59	26:29	3505:36	576	6:05	1.39	-0.16
May-02	15:34	11	1:25	1:44	3162:28	542	5:50	-1.86	-2.13
Jun-02	3:26	3	1:09	0:17	3186:00	428	7:27	-0.91	-1.55



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

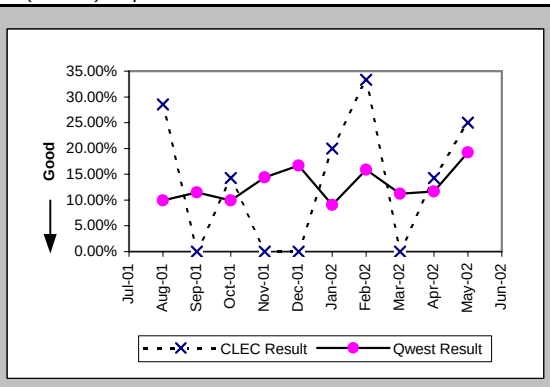
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	60	439	13.67%	-0.56	-1.34
Aug-01	4	14	28.57%	45.18%	52	527	9.87%	1.95	0.18
Sep-01	2	8	25.00%	43.30%	43	355	12.11%	1	-0.39
Oct-01	1	8	12.50%	33.07%	35	405	8.64%	0.41	-0.75
Nov-01	0	9	0.00%	0.00%	51	469	10.87%	-1.04	-1.63
Dec-01	1	13	7.69%	26.65%	46	377	12.20%	-0.49	-1.3
Jan-02	1	9	11.11%	31.43%	42	449	9.35%	0.23	-0.86
Feb-02	4	11	36.36%	48.10%	66	474	13.92%	1.84	0.12
Mar-02	0	6	0.00%	0.00%	61	534	11.42%	-0.87	-1.53
Apr-02	3	13	23.08%	42.13%	74	576	12.85%	1.03	-0.38
May-02	2	11	18.18%	38.57%	87	542	16.05%	0.23	-0.86
Jun-02	0	3	0.00%	0.00%	64	428	14.95%	-0.72	-1.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

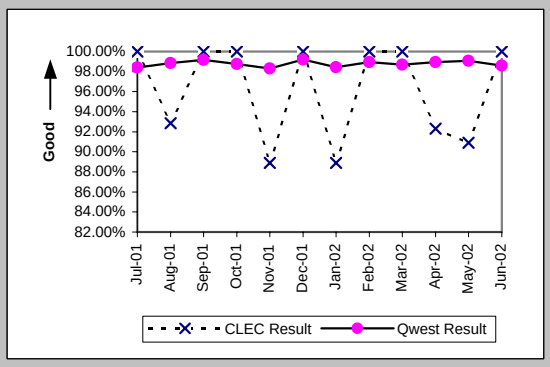
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	7	28.57%	45.18%	20	201	9.95%	1.35	-0.18
Sep-01	0	5	0.00%	0.00%	16	139	11.51%	-0.79	-1.48
Oct-01	1	7	14.29%	34.99%	18	181	9.94%	0.38	-0.77
Nov-01	0	7	0.00%	0.00%	24	167	14.37%	-1.06	-1.65
Dec-01	0	10	0.00%	0.00%	25	150	16.67%	-1.37	-1.83
Jan-02	1	5	20.00%	40.00%	18	198	9.09%	0.73	-0.56
Feb-02	3	9	33.33%	47.14%	30	189	15.87%	1.26	-0.23
Mar-02	0	5	0.00%	0.00%	21	187	11.23%	-0.78	-1.48
Apr-02	1	7	14.29%	34.99%	26	223	11.66%	0.25	-0.85
May-02	2	8	25.00%	43.30%	51	265	19.25%	0.42	-0.75
Jun-02									



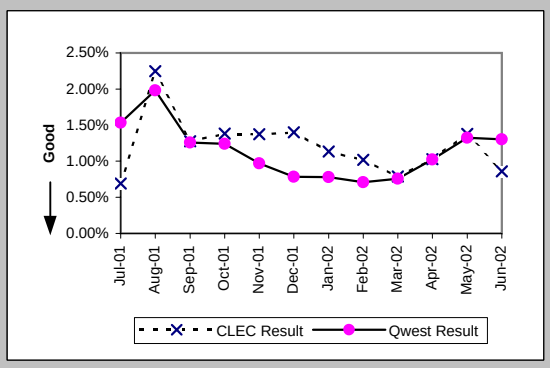
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	432	439	98.41%	-0.18	-1.11
Aug-01	13	14	92.86%	25.75%	521	527	98.86%	1.36	-0.17
Sep-01	8	8	100.00%	0.00%	352	355	99.15%	-0.26	-1.16
Oct-01	8	8	100.00%	0.00%	400	405	98.77%	-0.31	-1.19
Nov-01	8	9	88.89%	31.43%	461	469	98.29%	1.4	-0.15
Dec-01	13	13	100.00%	0.00%	374	377	99.20%	-0.32	-1.19
Jan-02	8	9	88.89%	31.43%	442	449	98.44%	1.44	-0.12
Feb-02	11	11	100.00%	0.00%	469	474	98.95%	-0.34	-1.21
Mar-02	6	6	100.00%	0.00%	527	534	98.69%	-0.28	-1.17
Apr-02	12	13	92.31%	26.65%	570	576	98.96%	1.45	-0.12
May-02	10	11	90.91%	28.75%	537	542	99.08%	1.59	-0.03
Jun-02	3	3	100.00%	0.00%	422	428	98.60%	-0.21	-1.13



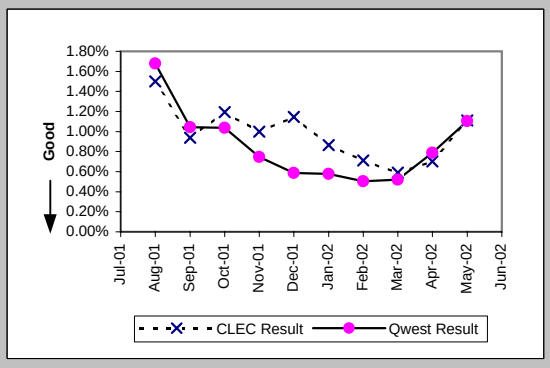
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	1011	0.69%	8.29%	3036	197961	1.53%	-2.17	-2.32
Aug-01	27	1201	2.25%	14.82%	3895	196790	1.98%	0.67	-0.59
Sep-01	19	1490	1.28%	11.22%	2318	184079	1.26%	0.05	-0.97
Oct-01	22	1592	1.38%	11.67%	2280	183764	1.24%	0.51	-0.69
Nov-01	22	1600	1.38%	11.65%	1773	182686	0.97%	1.64	0
Dec-01	22	1571	1.40%	11.75%	1425	182091	0.78%	2.77	0.68
Jan-02	21	1853	1.13%	10.59%	1414	181005	0.78%	1.71	0.04
Feb-02	20	1966	1.02%	10.03%	1273	179945	0.71%	1.63	-0.01
Mar-02	16	2027	0.79%	8.85%	1361	179653	0.76%	0.16	-0.9
Apr-02	22	2141	1.03%	10.08%	1828	178319	1.03%	0.01	-0.99
May-02	31	2252	1.38%	11.65%	2346	177006	1.33%	0.21	-0.87
Jun-02	20	2320	0.86%	9.24%	2281	175306	1.30%	-1.85	-2.13



Trouble Rate (Percent) (MR-8*) (Parity)

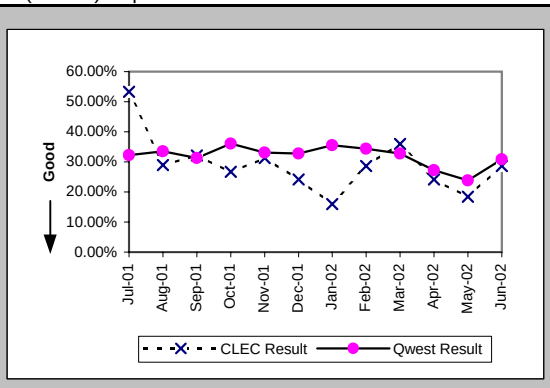
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	18	1201	1.50%	12.15%	3304	196790	1.68%	-0.48	-1.29
Sep-01	14	1490	0.94%	9.65%	1921	184079	1.04%	-0.39	-1.24
Oct-01	19	1592	1.19%	10.86%	1905	183764	1.04%	0.62	-0.63
Nov-01	16	1600	1.00%	9.95%	1367	182686	0.75%	1.16	-0.29
Dec-01	18	1571	1.15%	10.64%	1072	182091	0.59%	2.87	0.75
Jan-02	16	1853	0.86%	9.25%	1048	181005	0.58%	1.61	-0.02
Feb-02	14	1966	0.71%	8.41%	907	179945	0.50%	1.3	-0.21
Mar-02	12	2027	0.59%	7.67%	933	179653	0.52%	0.45	-0.72
Apr-02	15	2141	0.70%	8.34%	1403	178319	0.79%	-0.45	-1.27
May-02	25	2252	1.11%	10.48%	1955	177006	1.10%	0.03	-0.98
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

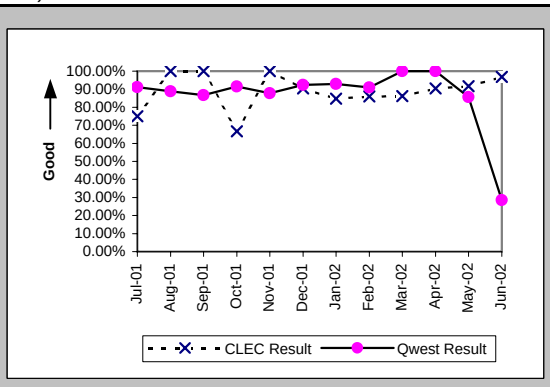
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	15	53.33%	49.89%	1442	4478	32.20%	1.66	0.01
Aug-01	11	38	28.95%	45.35%	1966	5861	33.54%	-0.6	-1.36
Sep-01	9	28	32.14%	46.70%	1057	3375	31.32%	0.11	-0.93
Oct-01	8	30	26.67%	44.22%	1288	3568	36.10%	-1.07	-1.65
Nov-01	10	32	31.25%	46.35%	877	2650	33.09%	-0.22	-1.13
Dec-01	7	29	24.14%	42.79%	693	2118	32.72%	-0.98	-1.59
Jan-02	4	25	16.00%	36.66%	781	2195	35.58%	-2.03	-2.24
Feb-02	8	28	28.57%	45.18%	666	1939	34.35%	-0.64	-1.39
Mar-02	9	25	36.00%	48.00%	663	2024	32.76%	0.36	-0.78
Apr-02	7	29	24.14%	42.79%	686	2514	27.29%	-0.38	-1.23
May-02	7	38	18.42%	38.77%	733	3079	23.81%	-0.77	-1.47
Jun-02	8	28	28.57%	45.18%	1016	3297	30.82%	-0.26	-1.16



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

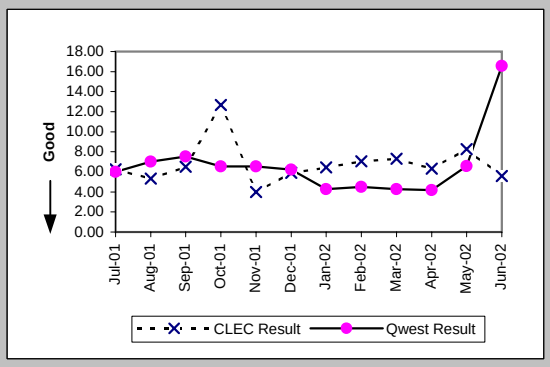
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	83	91	91.21%	0.88	-0.46
Aug-01	2	2	100.00%	0.00%	111	125	88.80%	-0.5	-1.3
Sep-01	2	2	100.00%	0.00%	72	83	86.75%	-0.55	-1.33
Oct-01	2	3	66.67%	47.14%	76	83	91.57%	1.1	-0.33
Nov-01	1	1	100.00%	0.00%	57	65	87.69%	-0.37	-1.23
Dec-01	57	63	90.48%	29.35%	12	13	92.31%	0.04	-0.98
Jan-02	50	59	84.75%	35.95%	13	14	92.86%	0.7	-0.58
Feb-02	37	43	86.05%	34.65%	10	11	90.91%	0.28	-0.83
Mar-02	50	58	86.21%	34.48%	7	7	100.00%	N/A	-0.42
Apr-02	66	73	90.41%	29.44%	6	6	100.00%	N/A	-0.63
May-02	77	84	91.67%	27.64%	12	14	85.71%	-0.59	-1.36
Jun-02	90	93	96.77%	17.67%	2	7	28.57%	-3.85	-3.34



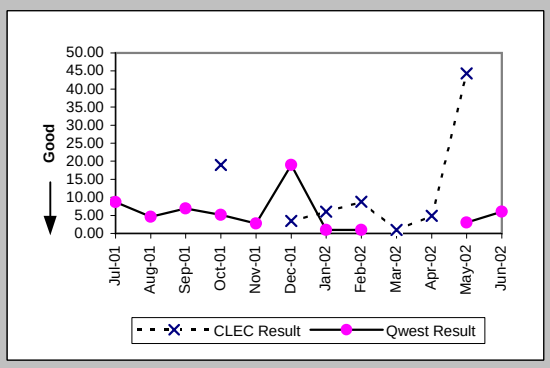
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	4	6.25	1.89	587	98	5.99	0.49	-0.7
Aug-01	16	3	5.33	0.58	911	130	7.01	-0.53	-1.32
Sep-01	13	2	6.50	2.12	655	87	7.53	-0.23	-1.14
Oct-01	38	3	12.67	13.28	543	83	6.54	1.66	0.01
Nov-01	4	1	4.00		445	68	6.54	-0.46	-1.28
Dec-01	378	64	5.91	5.96	81	13	6.23	-0.19	-1.11
Jan-02	387	60	6.45	5.29	60	14	4.29	1.5	-0.09
Feb-02	310	44	7.05	5.51	54	12	4.50	1.45	-0.12
Mar-02	432	59	7.32	9.25	30	7	4.29	0.83	-0.5
Apr-02	462	73	6.33	3.48	25	6	4.17	0.74	-0.55
May-02	694	84	8.26	14.85	92	14	6.57	-0.26	-1.16
Jun-02	520	93	5.59	2.89	116	7	16.57	-1.23	-1.75



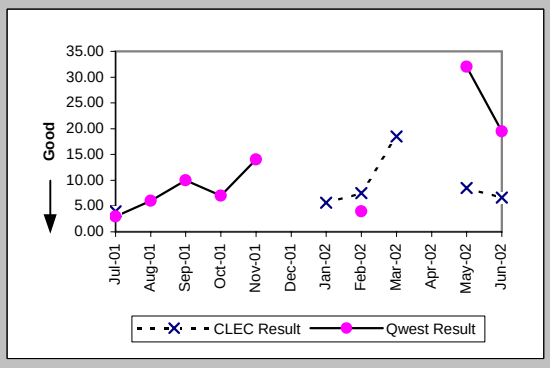
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					52	6	8.67		
Aug-01					60	13	4.62		
Sep-01					55	8	6.88		
Oct-01	19	1	19.00		31	6	5.17	1.38	-0.16
Nov-01					25	9	2.78		
Dec-01	21	6	3.50	2.26	19	1	19.00		
Jan-02	36	6	6.00	8.44	1	1	1.00		
Feb-02	35	4	8.75	9.46	1	1	1.00		
Mar-02	4	4	1.00	0.00					
Apr-02	34	7	4.86	2.67					
May-02	133	3	44.33	75.06	3	1	3.00		
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

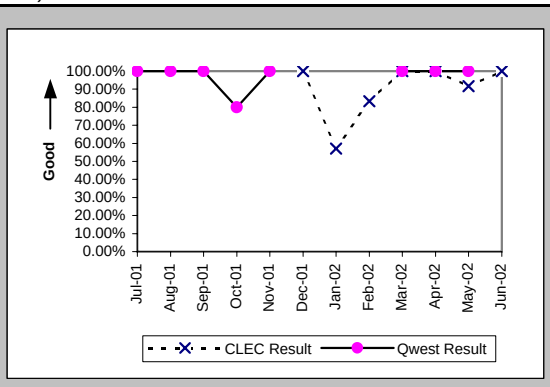
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		9	3	3.00	0.03	-0.98
Aug-01					6	1	6.00		
Sep-01					50	5	10.00		
Oct-01					7	1	7.00		
Nov-01					28	2	14.00		
Dec-01									
Jan-02	17	3	5.67	1.53					
Feb-02	15	2	7.50	3.54	4	1	4.00		
Mar-02	74	4	18.50	31.71					
Apr-02									
May-02	34	4	8.50	3.87	32	1	32.00		
Jun-02	20	3	6.67	4.04	78	4	19.50	-0.57	-1.34



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

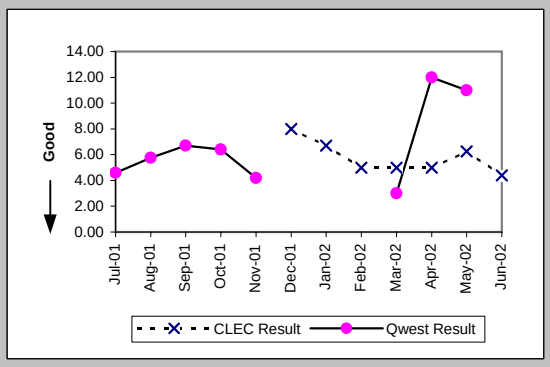
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	15	100.00%		
Aug-01					11	11	100.00%		
Sep-01					7	7	100.00%		
Oct-01					4	5	80.00%		
Nov-01					5	5	100.00%		
Dec-01	2	2	100.00%	0.00%					
Jan-02	4	7	57.14%	49.49%					
Feb-02	5	6	83.33%	37.27%					
Mar-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	11	12	91.67%	27.64%	1	1	100.00%	N/A	-1.11
Jun-02	5	5	100.00%	0.00%					



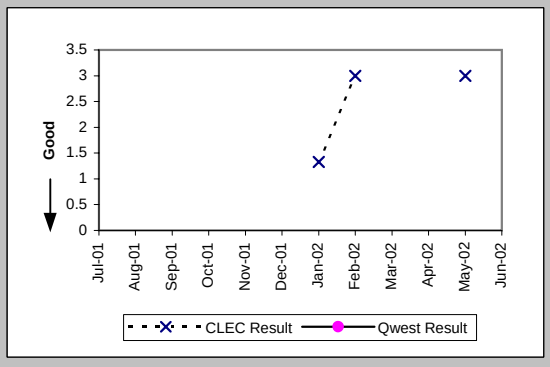
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					69	15	4.60		
Aug-01					69	12	5.75		
Sep-01					47	7	6.71		
Oct-01					32	5	6.40		
Nov-01					21	5	4.20		
Dec-01	16	2	8.00	4.24					
Jan-02	47	7	6.71	4.23					
Feb-02	30	6	5.00	1.90					
Mar-02	10	2	5.00	0.00	3	1	3.00		
Apr-02	20	4	5.00	0.00	36	3	12.00	-0.56	-1.34
May-02	75	12	6.25	5.82	11	1	11.00		
Jun-02	22	5	4.40	0.89					



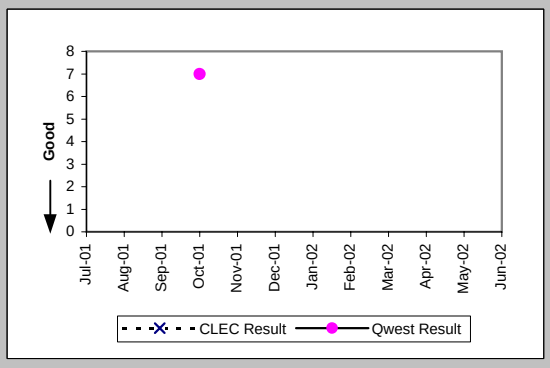
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	4	3	1.33	0.58					
Feb-02	3	1	3.00						
Mar-02									
Apr-02									
May-02	3	1	3.00						
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

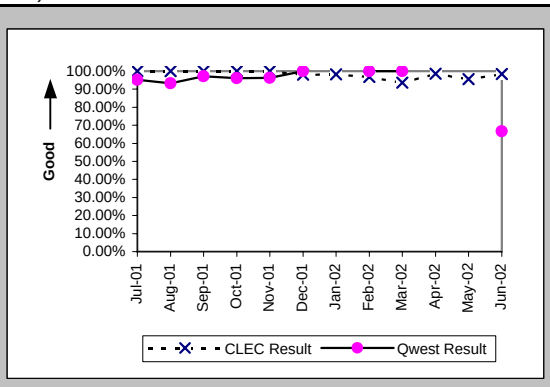
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					7	1	7.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

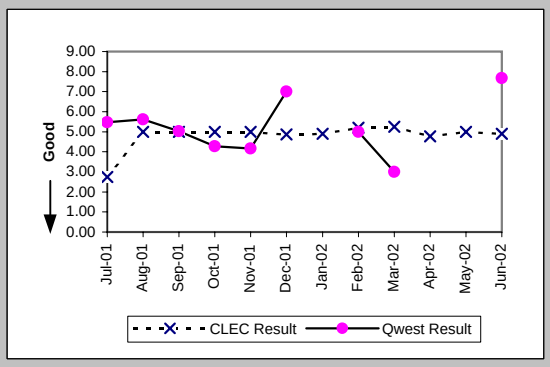
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	277	291	95.19%	-0.45	-1.27
Aug-01	3	3	100.00%	0.00%	247	265	93.21%	-0.46	-1.28
Sep-01	2	2	100.00%	0.00%	348	358	97.21%	-0.24	-1.15
Oct-01	1	1	100.00%	0.00%	125	130	96.15%	-0.2	-1.12
Nov-01	4	4	100.00%	0.00%	77	80	96.25%	-0.39	-1.23
Dec-01	245	250	98.00%	14.00%	1	1	100.00%	N/A	-1.07
Jan-02	393	400	98.25%	13.11%					
Feb-02	90	93	96.77%	17.67%	1	1	100.00%	N/A	-1.08
Mar-02	89	95	93.68%	24.32%	2	2	100.00%	N/A	-0.96
Apr-02	73	74	98.65%	11.55%					
May-02	66	69	95.65%	20.39%					
Jun-02	62	63	98.41%	12.50%	2	3	66.67%	-1.14	-1.69



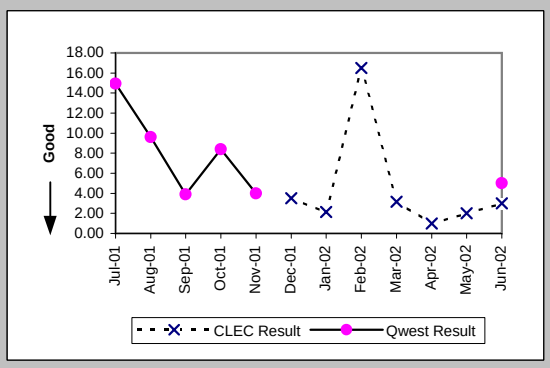
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	4	2.75	0.50	1545	282	5.48	-0.8	-1.49
Aug-01	15	3	5.00	0.00	1454	259	5.61	-0.25	-1.15
Sep-01	10	2	5.00	0.00	1769	352	5.03	-0.02	-1.01
Oct-01	5	1	5.00		514	120	4.28	-0.36	-1.22
Nov-01	15	3	5.00	0.00	320	77	4.16	0.72	-0.56
Dec-01	1190	245	4.86	1.73	7	1	7.00		
Jan-02	1921	392	4.90	0.95					
Feb-02	474	91	5.21	3.08	5	1	5.00		
Mar-02	467	89	5.25	1.33	6	2	3.00		
Apr-02	334	70	4.77	1.51					
May-02	320	64	5.00	1.62					
Jun-02	299	61	4.90	1.14	23	3	7.67	-0.85	-1.52



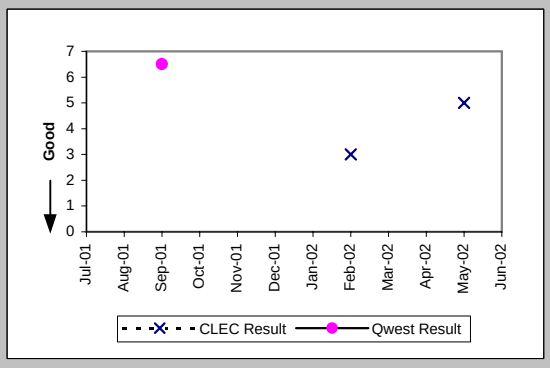
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					209	14	14.93		
Aug-01					173	18	9.61		
Sep-01					31	8	3.88		
Oct-01					42	5	8.40		
Nov-01					12	3	4.00		
Dec-01	21	6	3.50	3.27					
Jan-02	15	7	2.14	1.46					
Feb-02	33	2	16.50	13.44					
Mar-02	19	6	3.17	1.17					
Apr-02	1	1	1.00						
May-02	4	2	2.00	0.00					
Jun-02	3	1	3.00		5	1	5.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

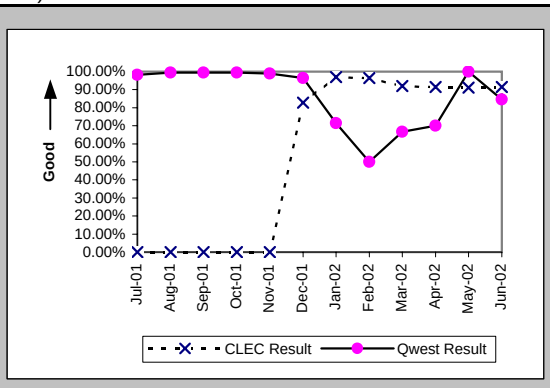
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					13	2	6.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	3	1	3.00						
Mar-02									
Apr-02									
May-02	5	1	5.00						
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

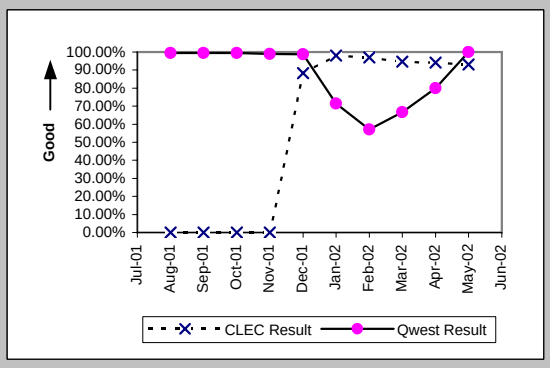
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	8	0.00%	0.00%	451	459	98.26%	7.45	3.53
Aug-01	0	7	0.00%	0.00%	404	406	99.51%	7.59	3.62
Sep-01	0	5	0.00%	0.00%	428	430	99.53%	6.53	2.97
Oct-01	0	4	0.00%	0.00%	333	335	99.40%	5.69	2.46
Nov-01	0	5	0.00%	0.00%	184	186	98.92%	5.88	2.57
Dec-01	134	162	82.72%	37.81%	81	84	96.43%	3.17	0.93
Jan-02	381	393	96.95%	17.21%	10	14	71.43%	-2.08	-2.26
Feb-02	295	306	96.41%	18.62%	7	14	50.00%	-3.4	-3.06
Mar-02	138	150	92.00%	27.13%	8	12	66.67%	-1.79	-2.09
Apr-02	141	154	91.56%	27.80%	7	10	70.00%	-1.44	-1.88
May-02	144	158	91.14%	28.42%	12	12	100.00%	N/A	-0.38
Jun-02	149	163	91.41%	28.02%	11	13	84.62%	-0.65	-1.4



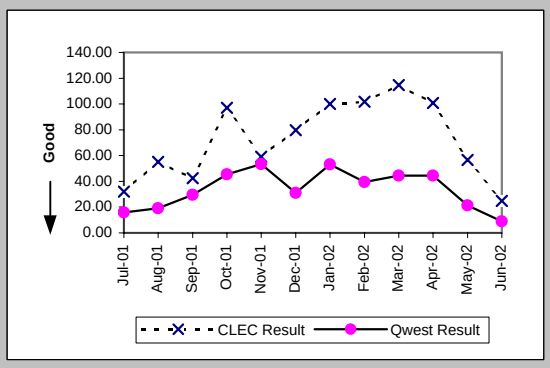
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	7	0.00%	0.00%	404	406	99.51%	7.59	3.62
Sep-01	0	5	0.00%	0.00%	428	430	99.53%	6.53	2.97
Oct-01	0	4	0.00%	0.00%	333	335	99.40%	5.69	2.46
Nov-01	0	5	0.00%	0.00%	184	186	98.92%	5.88	2.57
Dec-01	143	162	88.27%	32.18%	83	84	98.81%	2.96	0.8
Jan-02	385	393	97.96%	14.12%	10	14	71.43%	-2.16	-2.31
Feb-02	297	306	97.06%	16.90%	8	14	57.14%	-2.95	-2.79
Mar-02	142	150	94.67%	22.47%	8	12	66.67%	-1.98	-2.2
Apr-02	145	154	94.16%	23.46%	8	10	80.00%	-1.08	-1.66
May-02	147	158	93.04%	25.45%	12	12	100.00%	N/A	-0.49
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

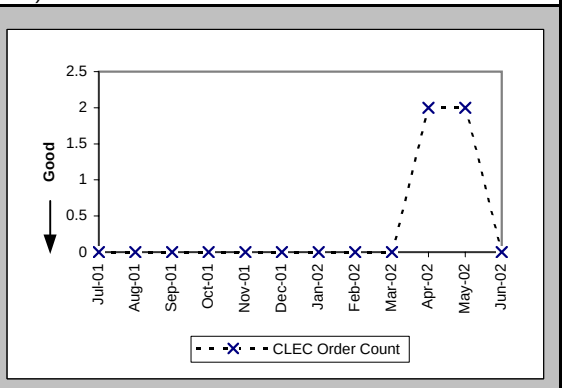
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	1	32.00		590	37	15.95	0.77	-0.53
Aug-01	55	1	55.00		1343	70	19.19	1.2	-0.27
Sep-01	85	2	42.50	44.55	2297	78	29.45	0.7	-0.58
Oct-01	97	1	97.00		3368	74	45.51	1.39	-0.16
Nov-01	118	2	59.00	83.44	4475	84	53.27	0.18	-0.89
Dec-01	3505	44	79.66	43.06	31	1	31.00		
Jan-02	4197	42	99.93	44.47	53	1	53.00		
Feb-02	3259	32	101.84	60.67	79	2	39.50	1.1	-0.33
Mar-02	3669	32	114.66	67.12	133	3	44.33	1.47	-0.11
Apr-02	1511	15	100.73	80.93	222	5	44.40	1.71	0.04
May-02	510	9	56.67	87.58	64	3	21.33	0.7	-0.57
Jun-02	149	6	24.83	25.51	18	2	9.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

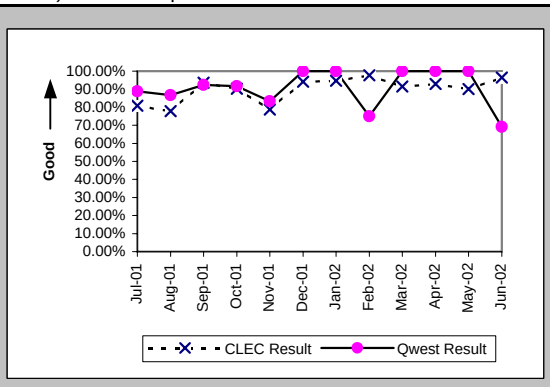
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	2
May-02	2
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

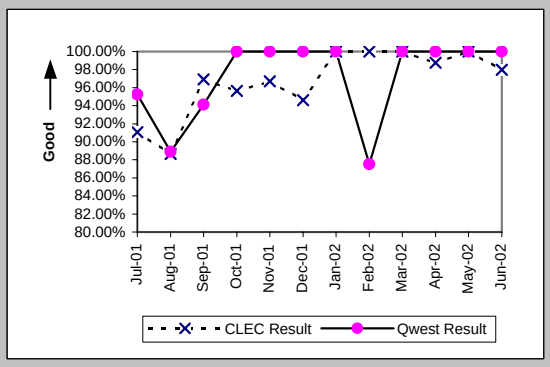
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	101	125	80.80%	39.39%	16	18	88.89%	0.78	-0.53
Aug-01	126	162	77.78%	41.57%	13	15	86.67%	0.75	-0.55
Sep-01	88	94	93.62%	24.44%	12	13	92.31%	-0.17	-1.1
Oct-01	84	93	90.32%	29.57%	11	12	91.67%	-0.01	-1.01
Nov-01	48	61	78.69%	40.95%	5	6	83.33%	0.13	-0.92
Dec-01	49	52	94.23%	23.32%	2	2	100.00%	N/A	-1
Jan-02	54	57	94.74%	22.33%	12	12	100.00%	N/A	-0.62
Feb-02	43	44	97.73%	14.90%	3	4	75.00%	-1.01	-1.61
Mar-02	32	35	91.43%	27.99%	3	3	100.00%	N/A	-0.87
Apr-02	52	56	92.86%	25.75%	4	4	100.00%	N/A	-0.84
May-02	54	60	90.00%	30.00%	8	8	100.00%	N/A	-0.51
Jun-02	81	84	96.43%	18.56%	9	13	69.23%	-1.98	-2.2



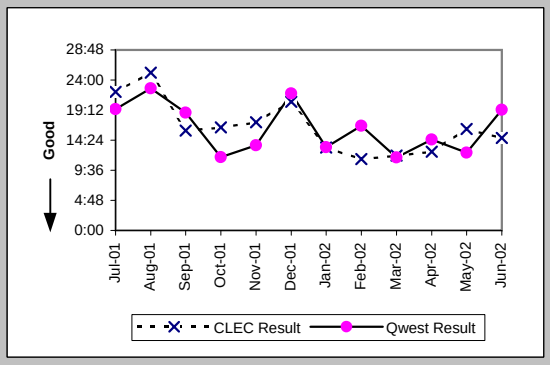
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	163	179	91.06%	28.53%	20	21	95.24%	0.54	-0.67
Aug-01	180	203	88.67%	31.70%	16	18	88.89%	-0.08	-1.05
Sep-01	125	129	96.90%	17.33%	16	17	94.12%	-0.46	-1.28
Oct-01	132	138	95.65%	20.39%	15	15	100.00%	N/A	-0.59
Nov-01	88	91	96.70%	17.86%	9	9	100.00%	N/A	-0.83
Dec-01	70	74	94.59%	22.61%	3	3	100.00%	N/A	-0.94
Jan-02	67	67	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02	58	58	100.00%	0.00%	7	8	87.50%	-1	-1.61
Mar-02	43	43	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02	79	80	98.75%	11.11%	9	9	100.00%	N/A	-1.06
May-02	85	85	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jun-02	97	99	97.98%	14.07%	15	15	100.00%	N/A	-0.84



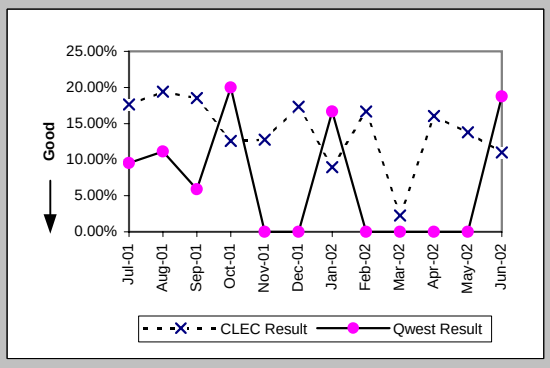
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3955:50	179	22:06	21:21	406:21	21	19:21	0.36	-0.78
Aug-01	5115:14	203	25:12	21:32	407:47	18	22:39	0.38	-0.77
Sep-01	2053:16	129	15:55	13:24	319:36	17	18:48	-0.72	-1.44
Oct-01	2267:14	138	16:26	15:14	175:47	15	11:43	1.14	-0.31
Nov-01	1571:14	91	17:16	12:36	122:04	9	13:34	0.9	-0.45
Dec-01	1519:19	74	20:32	55:36	65:33	3	21:51	-0.62	-1.38
Jan-02	887:01	67	13:14	10:17	239:22	18	13:18	-0.02	-1.01
Feb-02	660:29	58	11:23	7:40	133:44	8	16:43	-0.64	-1.39
Mar-02	513:04	43	11:56	8:38	58:09	5	11:38	0.12	-0.93
Apr-02	1005:46	80	12:34	10:17	130:26	9	14:30	-0.53	-1.32
May-02	1375:52	85	16:11	10:42	123:54	10	12:23	1.45	-0.12
Jun-02	1462:22	99	14:46	10:12	288:53	15	19:16	-1.37	-1.83



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

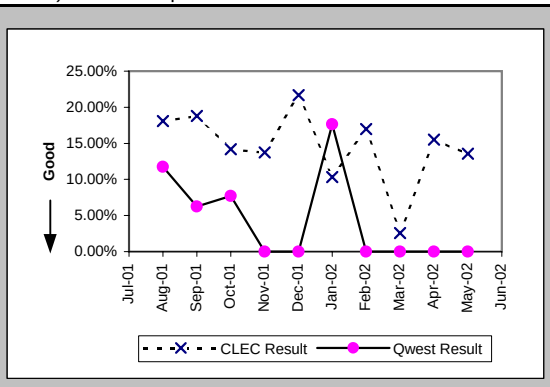
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	187	17.65%	38.12%	2	21	9.52%	0.91	-0.45
Aug-01	41	211	19.43%	39.57%	2	18	11.11%	0.82	-0.5
Sep-01	25	135	18.52%	38.84%	1	17	5.88%	1.31	-0.2
Oct-01	18	143	12.59%	33.17%	3	15	20.00%	-0.68	-1.42
Nov-01	12	94	12.77%	33.37%	0	10	0.00%	N/A	-0.28
Dec-01	13	75	17.33%	37.85%	0	3	0.00%	N/A	-0.65
Jan-02	6	67	8.96%	28.55%	3	18	16.67%	-0.78	-1.47
Feb-02	10	60	16.67%	37.27%	0	8	0.00%	N/A	-0.25
Mar-02	1	44	2.27%	14.90%	0	5	0.00%	N/A	-1.06
Apr-02	13	81	16.05%	36.71%	0	9	0.00%	N/A	-0.21
May-02	12	87	13.79%	34.48%	0	11	0.00%	N/A	-0.19
Jun-02	11	100	11.00%	31.29%	3	16	18.75%	-0.74	-1.45



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

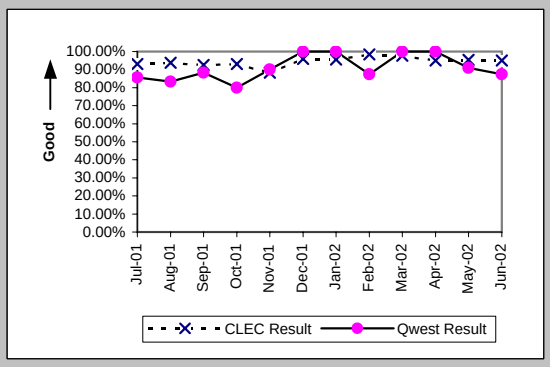
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	34	188	18.09%	38.49%	2	17	11.76%	0.59	-0.64
Sep-01	22	117	18.80%	39.07%	1	16	6.25%	1.24	-0.25
Oct-01	18	127	14.17%	34.88%	1	13	7.69%	0.55	-0.67
Nov-01	11	80	13.75%	34.44%	0	9	0.00%	N/A	-0.3
Dec-01	13	60	21.67%	41.20%	0	2	0.00%	N/A	-0.7
Jan-02	6	58	10.34%	30.45%	3	17	17.65%	-0.69	-1.42
Feb-02	9	53	16.98%	37.55%	0	6	0.00%	N/A	-0.38
Mar-02	1	39	2.56%	15.81%	0	5	0.00%	N/A	-1.04
Apr-02	11	71	15.49%	36.18%	0	6	0.00%	N/A	-0.43
May-02	11	81	13.58%	34.26%	0	11	0.00%	N/A	-0.2
Jun-02									



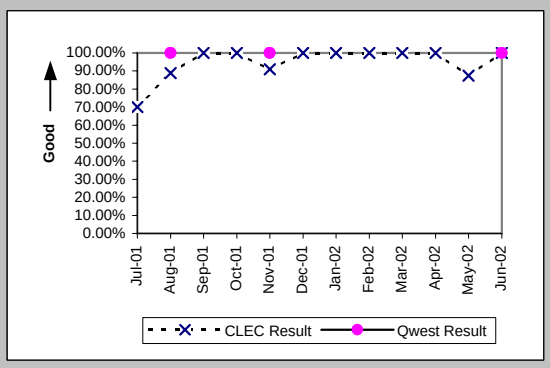
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	174	187	93.05%	25.43%	18	21	85.71%	-0.91	-1.55
Aug-01	198	211	93.84%	24.04%	15	18	83.33%	-1.15	-1.7
Sep-01	125	135	92.59%	26.19%	15	17	88.24%	-0.53	-1.32
Oct-01	133	143	93.01%	25.50%	12	15	80.00%	-1.2	-1.73
Nov-01	83	94	88.30%	32.14%	9	10	90.00%	0.01	-0.99
Dec-01	72	75	96.00%	19.60%	3	3	100.00%	N/A	-0.99
Jan-02	64	67	95.52%	20.68%	18	18	100.00%	N/A	-0.54
Feb-02	59	60	98.33%	12.80%	7	8	87.50%	-0.87	-1.53
Mar-02	43	44	97.73%	14.90%	5	5	100.00%	N/A	-1.06
Apr-02	77	81	95.06%	21.67%	9	9	100.00%	N/A	-0.72
May-02	83	87	95.40%	20.94%	10	11	90.91%	-0.49	-1.3
Jun-02	95	100	95.00%	21.79%	14	16	87.50%	-0.84	-1.51



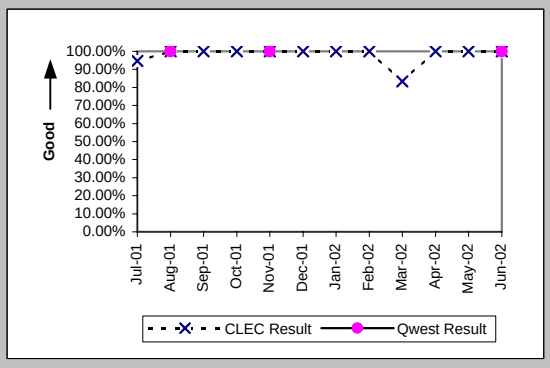
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	10	70.00%	45.83%					
Aug-01	16	18	88.89%	31.43%	1	1	100.00%	N/A	-1.03
Sep-01	3	3	100.00%	0.00%					
Oct-01	9	9	100.00%	0.00%					
Nov-01	10	11	90.91%	28.75%	1	1	100.00%	N/A	-1.1
Dec-01	3	3	100.00%	0.00%					
Jan-02	4	4	100.00%	0.00%					
Feb-02	4	4	100.00%	0.00%					
Mar-02	4	4	100.00%	0.00%					
Apr-02	4	4	100.00%	0.00%					
May-02	7	8	87.50%	33.07%					
Jun-02	9	9	100.00%	0.00%	1	1	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

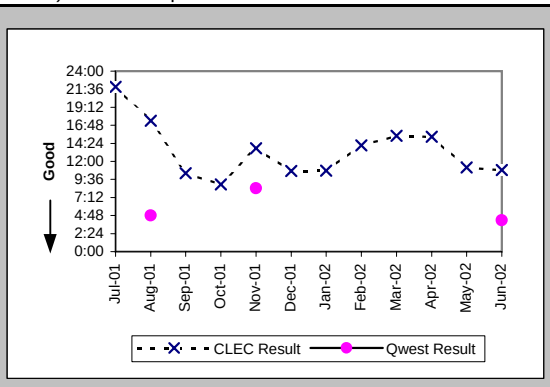
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	19	94.74%	22.33%					
Aug-01	23	23	100.00%	0.00%	1	1	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%					
Oct-01	14	14	100.00%	0.00%					
Nov-01	14	14	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01	5	5	100.00%	0.00%					
Jan-02	4	4	100.00%	0.00%					
Feb-02	5	5	100.00%	0.00%					
Mar-02	5	6	83.33%	37.27%					
Apr-02	5	5	100.00%	0.00%					
May-02	14	14	100.00%	0.00%					
Jun-02	12	12	100.00%	0.00%	1	1	100.00%	N/A	N/A



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

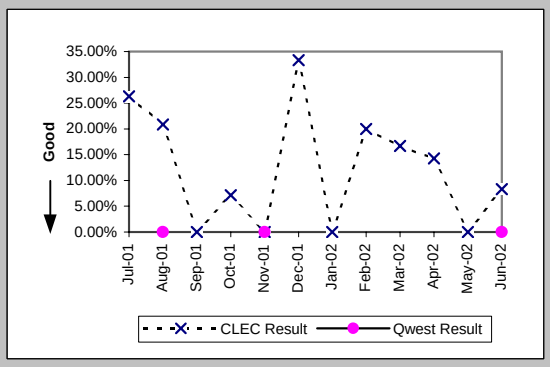
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	415:59	19	21:54	17:03					
Aug-01	400:05	23	17:24	11:44	4:49	1	4:49		
Sep-01	41:43	4	10:26	4:12					
Oct-01	125:12	14	8:57	8:02					
Nov-01	192:22	14	13:44	10:41	8:25	1	8:25		
Dec-01	53:34	5	10:43	9:05					
Jan-02	43:02	4	10:45	9:03					
Feb-02	70:34	5	14:07	10:06					
Mar-02	92:29	6	15:25	18:15					
Apr-02	76:18	5	15:16	9:21					
May-02	156:38	14	11:11	7:08					
Jun-02	130:16	12	10:51	7:55	4:11	1	4:11		



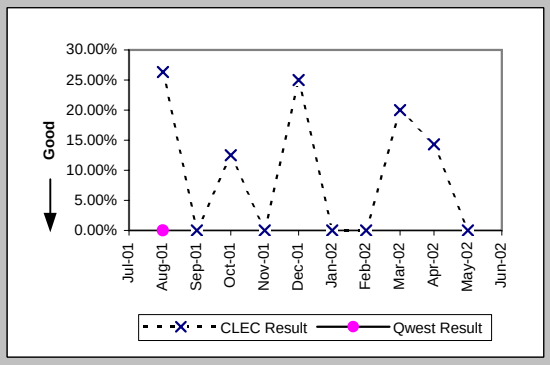
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	19	26.32%	44.03%					
Aug-01	5	24	20.83%	40.61%	0	1	0.00%	N/A	-0.9
Sep-01	0	4	0.00%	0.00%					
Oct-01	1	14	7.14%	25.75%					
Nov-01	0	14	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01	2	6	33.33%	47.14%					
Jan-02	0	4	0.00%	0.00%					
Feb-02	1	5	20.00%	40.00%					
Mar-02	1	6	16.67%	37.27%					
Apr-02	1	7	14.29%	34.99%					
May-02	0	14	0.00%	0.00%					
Jun-02	1	12	8.33%	27.64%	0	1	0.00%	N/A	-1.11



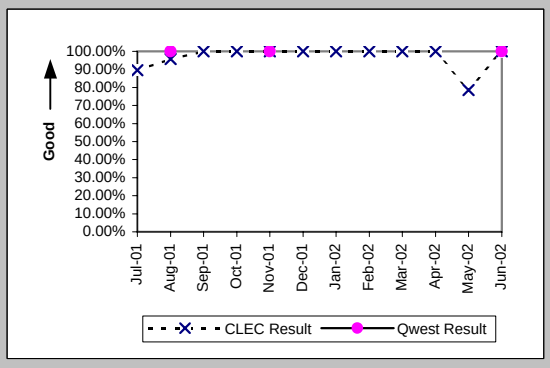
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	19	26.32%	44.03%	0	1	0.00%	N/A	-0.85
Sep-01	0	3	0.00%	0.00%					
Oct-01	1	8	12.50%	33.07%					
Nov-01	0	13	0.00%	0.00%					
Dec-01	1	4	25.00%	43.30%					
Jan-02	0	4	0.00%	0.00%					
Feb-02	0	3	0.00%	0.00%					
Mar-02	1	5	20.00%	40.00%					
Apr-02	1	7	14.29%	34.99%					
May-02	0	14	0.00%	0.00%					
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

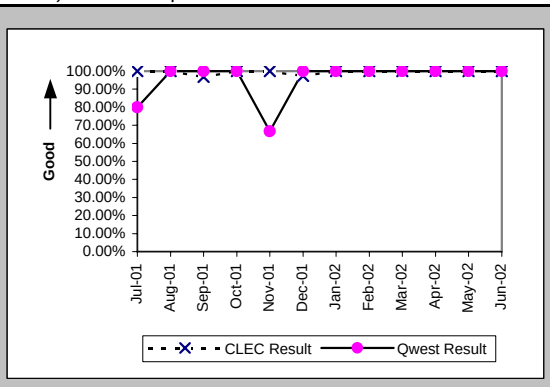
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	19	89.47%	30.69%					
Aug-01	23	24	95.83%	19.98%	1	1	100.00%	N/A	-1.15
Sep-01	4	4	100.00%	0.00%					
Oct-01	14	14	100.00%	0.00%					
Nov-01	14	14	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01	6	6	100.00%	0.00%					
Jan-02	4	4	100.00%	0.00%					
Feb-02	5	5	100.00%	0.00%					
Mar-02	6	6	100.00%	0.00%					
Apr-02	7	7	100.00%	0.00%					
May-02	11	14	78.57%	41.03%					
Jun-02	12	12	100.00%	0.00%	1	1	100.00%	N/A	N/A



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

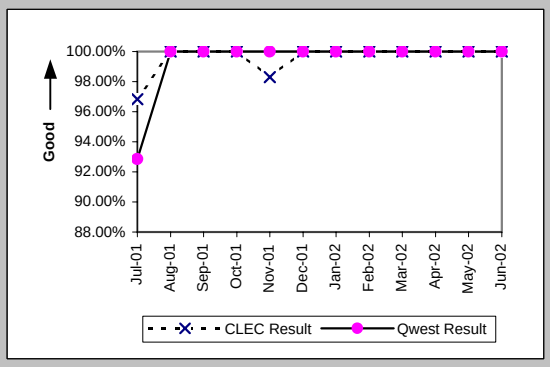
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	33	100.00%	0.00%	4	5	80.00%	-1.04	-1.63
Aug-01	38	38	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01	30	31	96.77%	17.67%	4	4	100.00%	N/A	-1.04
Oct-01	13	13	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	29	29	100.00%	0.00%	2	3	66.67%	-1.17	-1.71
Dec-01	37	38	97.37%	16.01%	3	3	100.00%	N/A	-1.1
Jan-02	34	34	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	27	27	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02	15	15	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	16	16	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	24	24	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02	13	13	100.00%	0.00%	2	2	100.00%	N/A	N/A



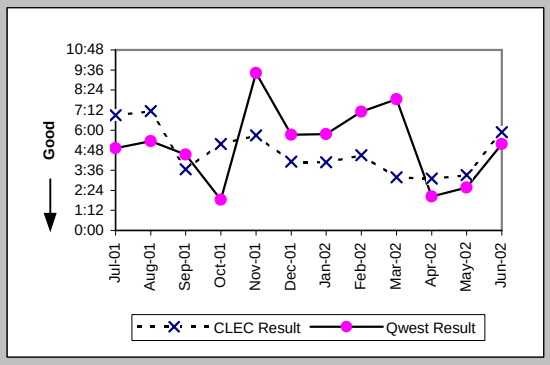
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	61	63	96.83%	17.53%	13	14	92.86%	-0.52	-1.32
Aug-01	51	51	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	48	48	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	42	42	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01	58	59	98.31%	12.91%	12	12	100.00%	N/A	-0.97
Dec-01	55	55	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jan-02	51	51	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	52	52	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	34	34	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-02	40	40	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-02	49	49	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02	30	30	100.00%	0.00%	7	7	100.00%	N/A	N/A



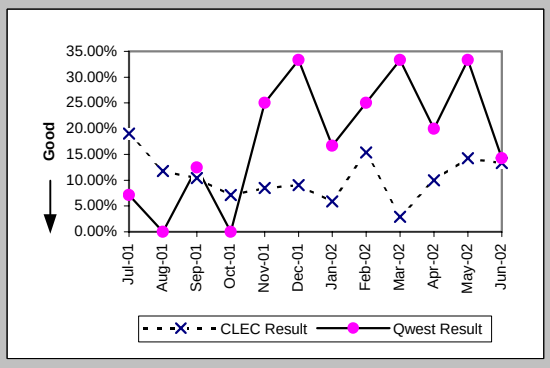
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	434:46	63	6:54	13:53	68:56	14	4:55	0.16	-0.9
Aug-01	365:02	51	7:09	7:30	48:08	9	5:21	0.61	-0.63
Sep-01	176:13	48	3:40	6:10	36:14	8	4:32	-0.32	-1.19
Oct-01	216:43	42	5:10	5:51	10:59	6	1:50	1.62	-0.02
Nov-01	335:06	59	5:41	10:03	113:04	12	9:25	-1.45	-1.88
Dec-01	226:15	55	4:07	5:30	51:27	9	5:43	-0.62	-1.38
Jan-02	208:32	51	4:05	5:46	69:07	12	5:46	-0.73	-1.44
Feb-02	233:52	52	4:30	6:09	85:11	12	7:06	-1.01	-1.62
Mar-02	108:29	34	3:11	5:06	70:38	9	7:51	-1	-1.61
Apr-02	124:05	40	3:06	6:46	20:23	10	2:02	0.48	-0.71
May-02	162:28	49	3:19	4:41	7:41	3	2:34	-0.03	-1.02
Jun-02	176:42	30	5:53	7:17	36:08	7	5:10	0.05	-0.97



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

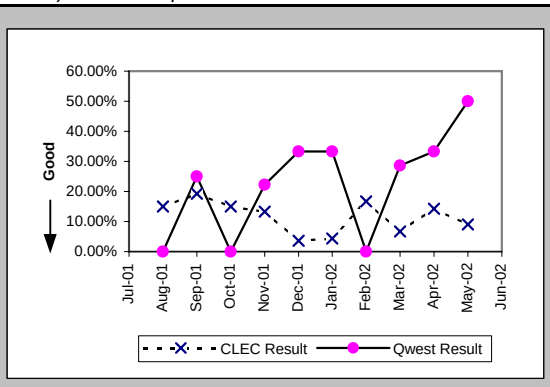
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	63	19.05%	39.27%	1	14	7.14%	1.03	-0.38
Aug-01	6	51	11.76%	32.22%	0	9	0.00%	N/A	-0.39
Sep-01	5	48	10.42%	30.55%	1	8	12.50%	-0.16	-1.1
Oct-01	3	42	7.14%	25.75%	0	6	0.00%	N/A	-0.74
Nov-01	5	59	8.47%	27.85%	3	12	25.00%	-1.21	-1.73
Dec-01	5	55	9.09%	28.75%	3	9	33.33%	-1.43	-1.87
Jan-02	3	51	5.88%	23.53%	2	12	16.67%	-0.9	-1.55
Feb-02	8	52	15.38%	36.08%	3	12	25.00%	-0.69	-1.42
Mar-02	1	34	2.94%	16.90%	3	9	33.33%	-1.72	-2.05
Apr-02	4	40	10.00%	30.00%	2	10	20.00%	-0.71	-1.43
May-02	7	49	14.29%	34.99%	1	3	33.33%	-0.68	-1.41
Jun-02	4	30	13.33%	33.99%	1	7	14.29%	-0.06	-1.04



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

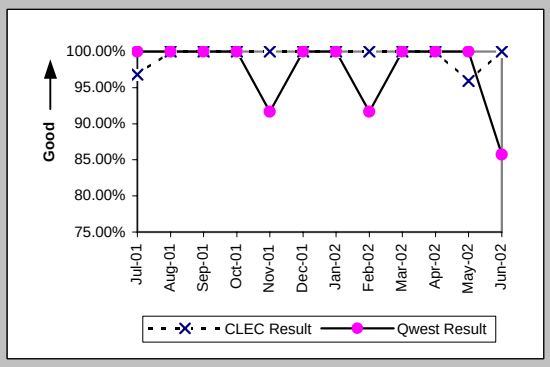
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	20	15.00%	35.71%	0	8	0.00%	N/A	-0.38
Sep-01	5	26	19.23%	39.41%	1	4	25.00%	-0.25	-1.15
Oct-01	3	20	15.00%	35.71%	0	6	0.00%	N/A	-0.49
Nov-01	4	30	13.33%	33.99%	2	9	22.22%	-0.56	-1.34
Dec-01	1	28	3.57%	18.56%	1	3	33.33%	-1.04	-1.63
Jan-02	1	23	4.35%	20.39%	2	6	33.33%	-1.34	-1.82
Feb-02	3	18	16.67%	37.27%	0	6	0.00%	N/A	-0.45
Mar-02	1	15	6.67%	24.94%	2	7	28.57%	-1.06	-1.64
Apr-02	3	21	14.29%	34.99%	2	6	33.33%	-0.87	-1.53
May-02	2	22	9.09%	28.75%	1	2	50.00%	-1.11	-1.67
Jun-02									



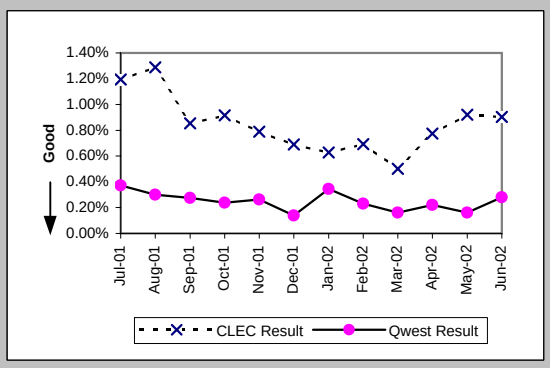
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	61	63	96.83%	17.53%	14	14	100.00%	N/A	-0.75
Aug-01	51	51	100.00%	0.00%	9	9	100.00%	N/A	N/A
Sep-01	48	48	100.00%	0.00%	8	8	100.00%	N/A	N/A
Oct-01	42	42	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01	59	59	100.00%	0.00%	11	12	91.67%	-0.95	-1.58
Dec-01	55	55	100.00%	0.00%	9	9	100.00%	N/A	N/A
Jan-02	51	51	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	52	52	100.00%	0.00%	11	12	91.67%	-0.94	-1.57
Mar-02	34	34	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-02	40	40	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	47	49	95.92%	19.79%	3	3	100.00%	N/A	-1.01
Jun-02	30	30	100.00%	0.00%	6	7	85.71%	-0.97	-1.59



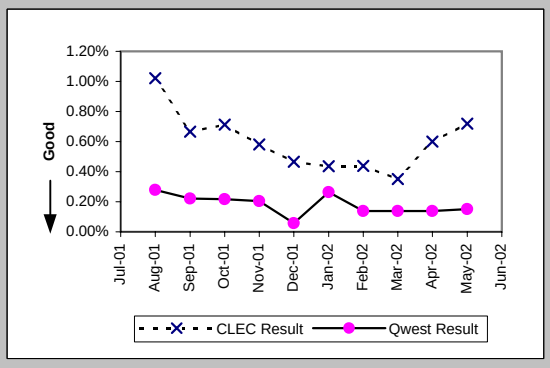
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	269	22535	1.19%	10.86%	35	9387	0.37%	10.96	5.67
Aug-01	286	22220	1.29%	11.27%	28	9309	0.30%	14.59	7.87
Sep-01	187	21922	0.85%	9.20%	25	9058	0.28%	8.81	4.35
Oct-01	199	21749	0.92%	9.52%	21	8797	0.24%	10.97	5.67
Nov-01	167	21171	0.79%	8.85%	23	8780	0.26%	8.12	3.94
Dec-01	136	19705	0.69%	8.28%	12	8705	0.14%	11.57	6.03
Jan-02	122	19442	0.63%	7.90%	30	8711	0.34%	3.75	1.28
Feb-02	117	16883	0.69%	8.30%	20	8692	0.23%	7.32	3.45
Mar-02	84	16782	0.50%	7.06%	14	8652	0.16%	6.37	2.87
Apr-02	128	16504	0.78%	8.77%	19	8633	0.22%	8.92	4.43
May-02	150	16285	0.92%	9.55%	14	8615	0.16%	14.14	7.59
Jun-02	142	15732	0.90%	9.46%	24	8583	0.28%	8.79	4.35



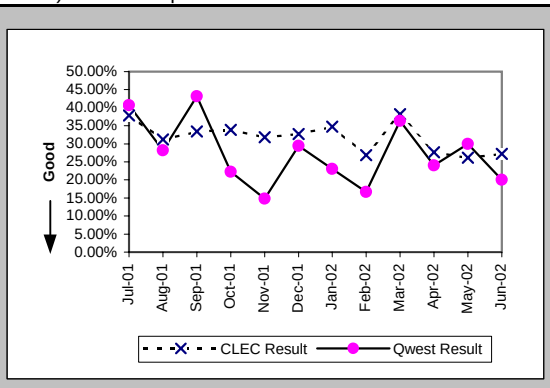
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	227	22220	1.02%	10.06%	26	9309	0.28%	11.39	5.93
Sep-01	146	21922	0.67%	8.13%	20	9058	0.22%	7.59	3.62
Oct-01	155	21749	0.71%	8.41%	19	8797	0.22%	8.47	4.15
Nov-01	123	21171	0.58%	7.60%	18	8780	0.21%	6.55	2.98
Dec-01	92	19705	0.47%	6.82%	5	8705	0.06%	13.28	7.07
Jan-02	85	19442	0.44%	6.60%	23	8711	0.26%	2.62	0.59
Feb-02	74	16883	0.44%	6.61%	12	8692	0.14%	6.13	2.72
Mar-02	59	16782	0.35%	5.92%	12	8652	0.14%	4.32	1.63
Apr-02	99	16504	0.60%	7.72%	12	8633	0.14%	9.31	4.66
May-02	117	16285	0.72%	8.45%	13	8615	0.15%	10.98	5.67
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

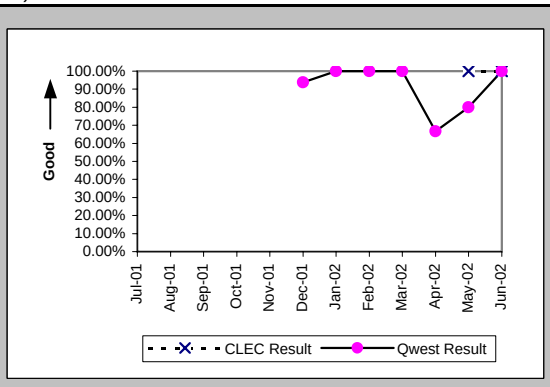
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	164	433	37.88%	48.51%	24	59	40.68%	-0.41	-1.25
Aug-01	130	416	31.25%	46.35%	11	39	28.21%	0.37	-0.78
Sep-01	94	281	33.45%	47.18%	19	44	43.18%	-1.21	-1.74
Oct-01	102	301	33.89%	47.33%	6	27	22.22%	1.23	-0.25
Nov-01	78	245	31.84%	46.58%	4	27	14.81%	1.88	0.14
Dec-01	66	202	32.67%	46.90%	5	17	29.41%	0.23	-0.86
Jan-02	65	187	34.76%	47.62%	9	39	23.08%	1.42	-0.14
Feb-02	43	160	26.88%	44.33%	4	24	16.67%	1.05	-0.36
Mar-02	52	136	38.24%	48.60%	8	22	36.36%	0.14	-0.92
Apr-02	49	177	27.68%	44.74%	6	25	24.00%	0.34	-0.79
May-02	53	203	26.11%	43.92%	6	20	30.00%	-0.36	-1.22
Jun-02	53	195	27.18%	44.49%	6	30	20.00%	0.8	-0.51



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

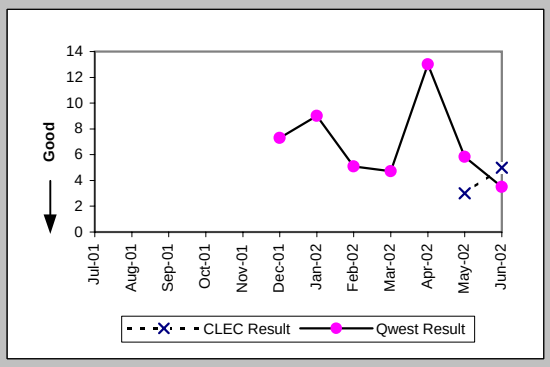
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					15	16	93.75%		
Jan-02					2	2	100.00%		
Feb-02					10	10	100.00%		
Mar-02					7	7	100.00%		
Apr-02					4	6	66.67%		
May-02	1	1	100.00%	0.00%	4	5	80.00%	-0.46	-1.28
Jun-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A



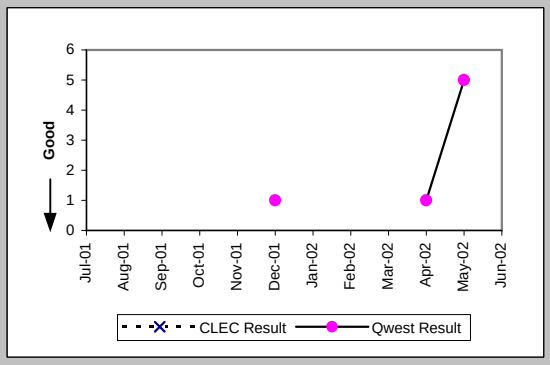
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					124	17	7.29		
Jan-02					18	2	9.00		
Feb-02					51	10	5.10		
Mar-02					33	7	4.71		
Apr-02					78	6	13.00		
May-02	3	1	3.00		35	6	5.83	-0.47	-1.29
Jun-02	10	2	5.00	0.00	14	4	3.50	0.95	-0.42



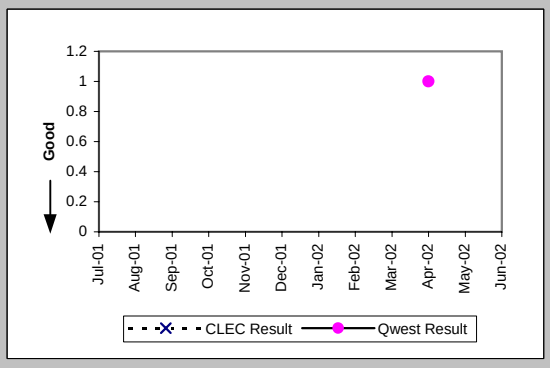
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02					10	2	5.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

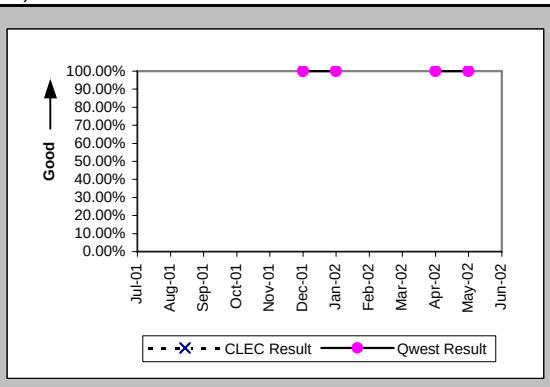
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

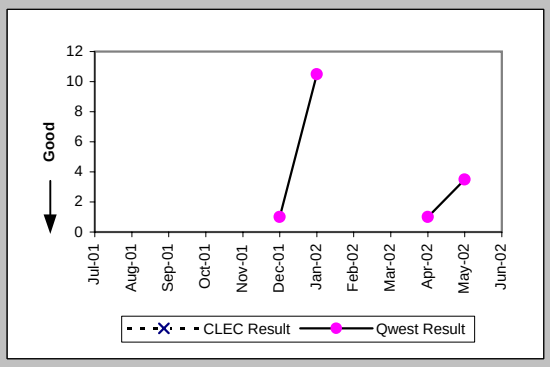
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					2	2	100.00%		
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02					2	2	100.00%		
Jun-02									



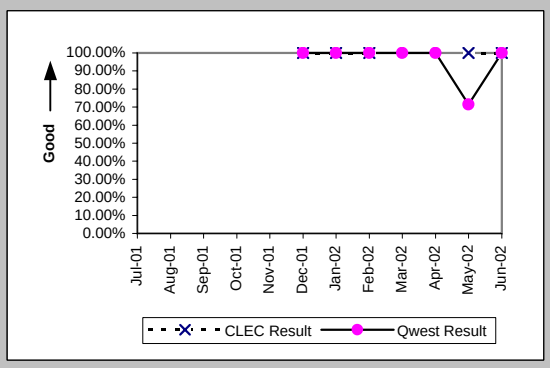
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02					21	2	10.50		
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02					7	2	3.50		
Jun-02									



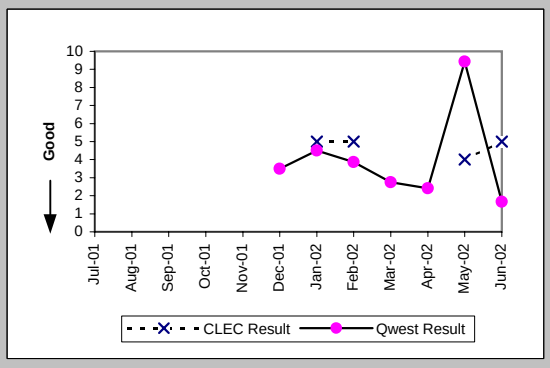
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Mar-02					5	5	100.00%		
Apr-02					12	12	100.00%		
May-02	3	3	100.00%	0.00%	5	7	71.43%	-0.92	-1.56
Jun-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

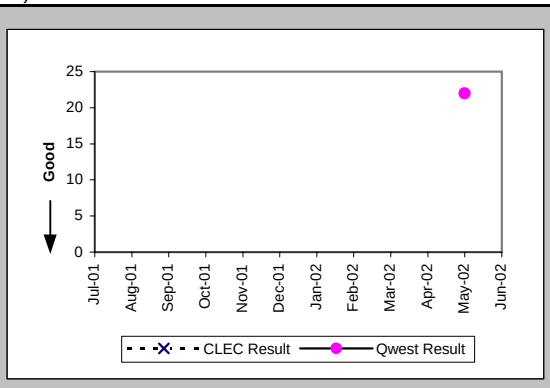
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					35	10	3.50		
Jan-02	5	1	5.00		9	2	4.50	-0.03	-1.02
Feb-02	5	1	5.00		27	7	3.86	0.79	-0.52
Mar-02					11	4	2.75		
Apr-02					29	12	2.42		
May-02	12	3	4.00	1.00	66	7	9.43	-0.71	-1.43
Jun-02	20	4	5.00	0.00	5	3	1.67	1.86	0.13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

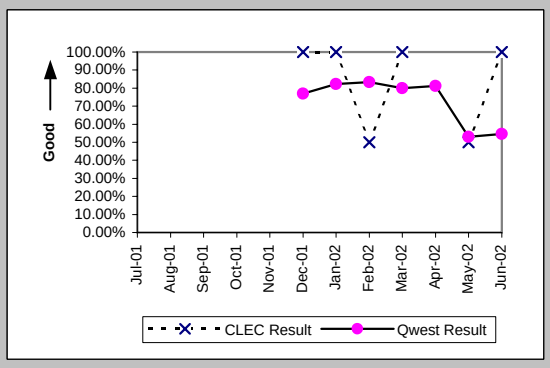
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					44	2	22.00		
Jun-02									



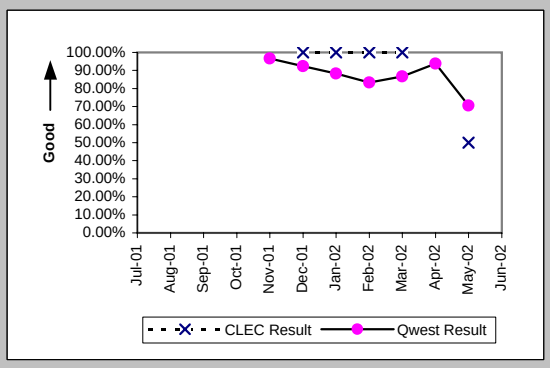
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	20	26	76.92%	-0.54	-1.33
Jan-02	2	2	100.00%	0.00%	14	17	82.35%	-0.62	-1.38
Feb-02	1	2	50.00%	50.00%	10	12	83.33%	0.78	-0.52
Mar-02	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29
Apr-02					13	16	81.25%		
May-02	1	2	50.00%	50.00%	9	17	52.94%	-0.04	-1.03
Jun-02	5	5	100.00%	0.00%	6	11	54.55%	-1.69	-2.03



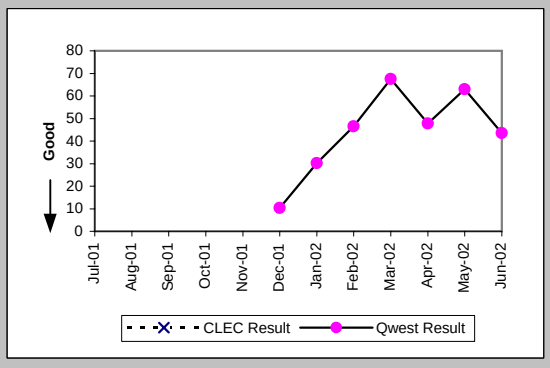
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					29	30	96.67%		
Dec-01	1	1	100.00%	0.00%	24	26	92.31%	-0.28	-1.17
Jan-02	2	2	100.00%	0.00%	15	17	88.24%	-0.49	-1.3
Feb-02	2	2	100.00%	0.00%	10	12	83.33%	-0.59	-1.36
Mar-02	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Apr-02					15	16	93.75%		
May-02	1	2	50.00%	50.00%	12	17	70.59%	0.43	-0.74
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

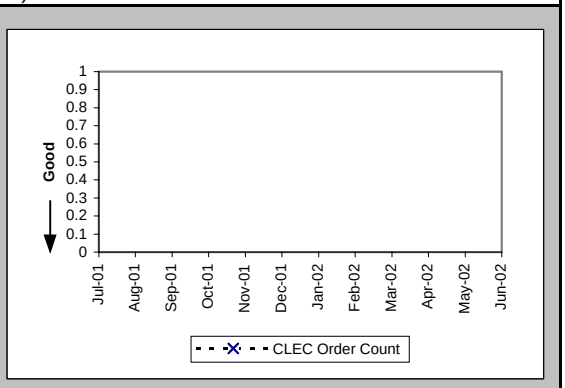
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					52	5	10.40		
Jan-02					121	4	30.25		
Feb-02					93	2	46.50		
Mar-02					135	2	67.50		
Apr-02					191	4	47.75		
May-02					126	2	63.00		
Jun-02					174	4	43.50		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

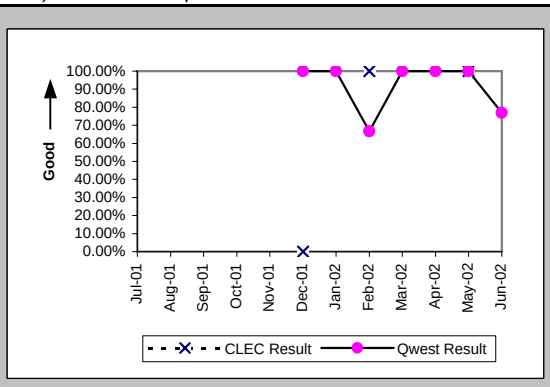
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

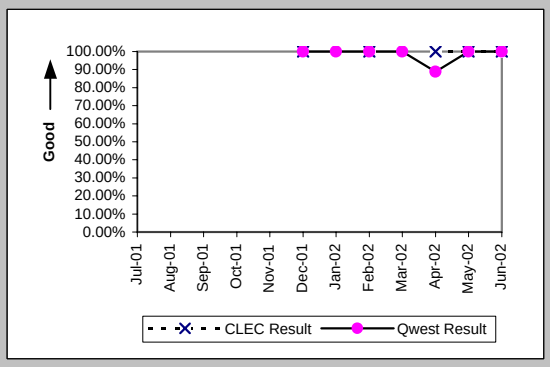
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	3	3	100.00%	N/A	-0.24
Jan-02					5	5	100.00%		
Feb-02	1	1	100.00%	0.00%	4	6	66.67%	-0.65	-1.4
Mar-02					4	4	100.00%		
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jun-02					10	13	76.92%		



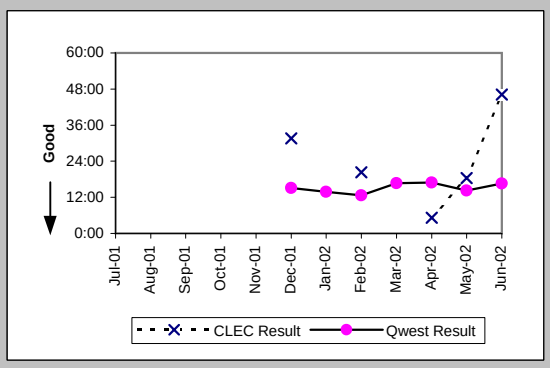
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
May-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



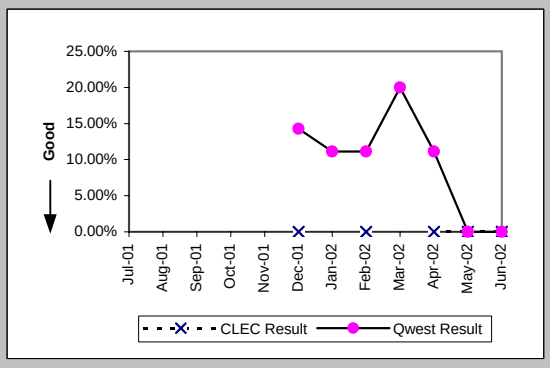
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	31:33	1	31:33		90:28	6	15:05	1.43	-0.13
Jan-02					124:17	9	13:49		
Feb-02	20:18	1	20:18		113:51	9	12:39	0.28	-0.83
Mar-02					83:21	5	16:40		
Apr-02	5:15	1	5:15		152:30	9	16:57	-0.69	-1.42
May-02	55:20	3	18:27	15:15	85:25	6	14:14	0.52	-0.68
Jun-02	46:08	1	46:08		281:44	17	16:34	1.91	0.16



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

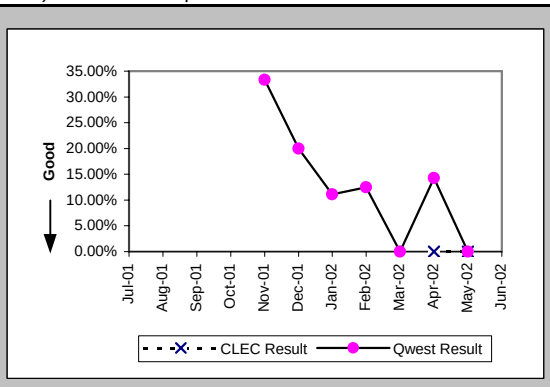
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
Jan-02					1	9	11.11%		
Feb-02	0	1	0.00%	0.00%	1	9	11.11%	-0.34	-1.2
Mar-02					1	5	20.00%		
Apr-02	0	1	0.00%	0.00%	1	9	11.11%	-0.34	-1.2
May-02	0	3	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%	0	17	0.00%	N/A	N/A



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

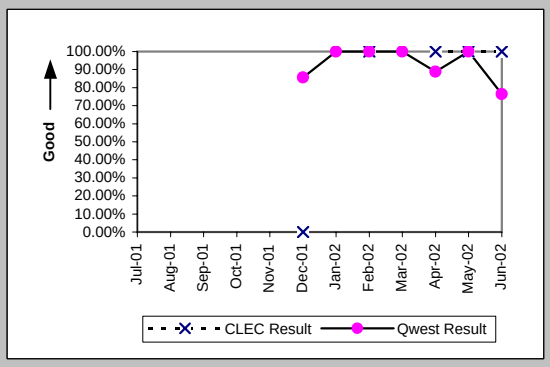
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	3	33.33%		
Dec-01					1	5	20.00%		
Jan-02					1	9	11.11%		
Feb-02					1	8	12.50%		
Mar-02					0	3	0.00%		
Apr-02	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
May-02	0	3	0.00%	0.00%	0	5	0.00%	N/A	N/A
Jun-02									



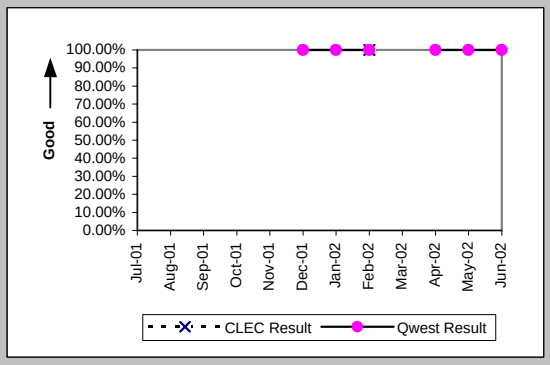
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	6	7	85.71%	1.22	-0.26
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2
May-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	13	17	76.47%	-0.54	-1.33



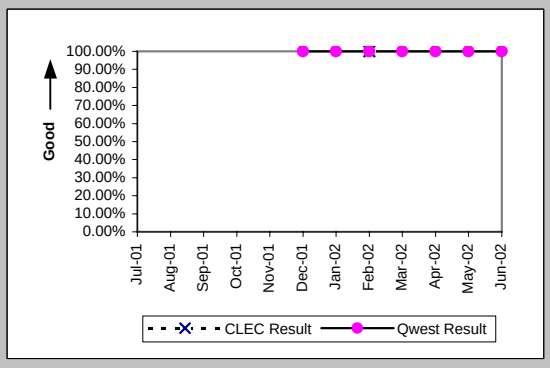
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02									
Apr-02					3	3	100.00%		
May-02					4	4	100.00%		
Jun-02					2	2	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

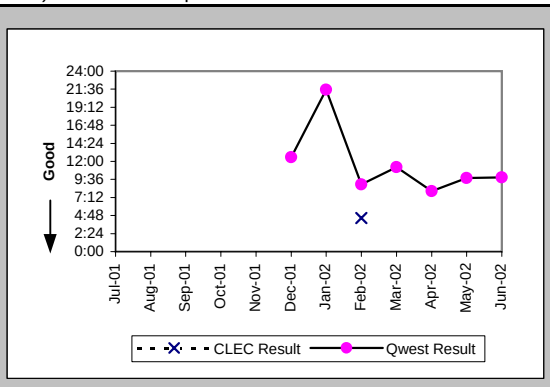
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

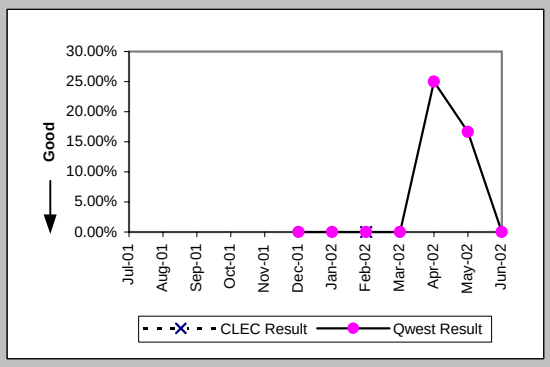
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					25:06	2	12:33		
Jan-02					21:31	1	21:31		
Feb-02	4:28	1	4:28		26:47	3	8:56	-0.36	-1.22
Mar-02					22:27	2	11:13		
Apr-02					32:11	4	8:03		
May-02					58:39	6	9:47		
Jun-02					29:40	3	9:53		



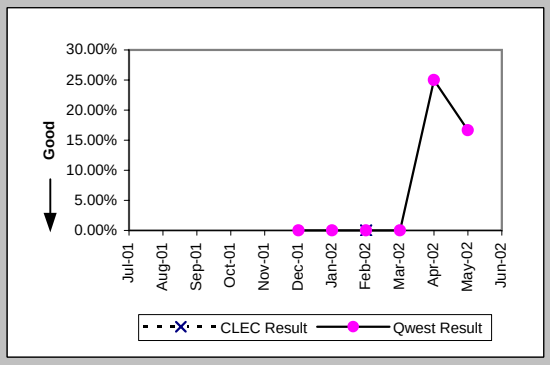
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Mar-02					0	2	0.00%		
Apr-02					1	4	25.00%		
May-02					1	6	16.67%		
Jun-02					0	3	0.00%		



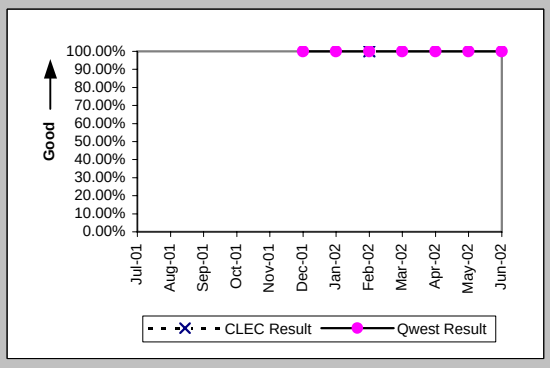
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02					0	1	0.00%		
Apr-02					1	4	25.00%		
May-02					1	6	16.67%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

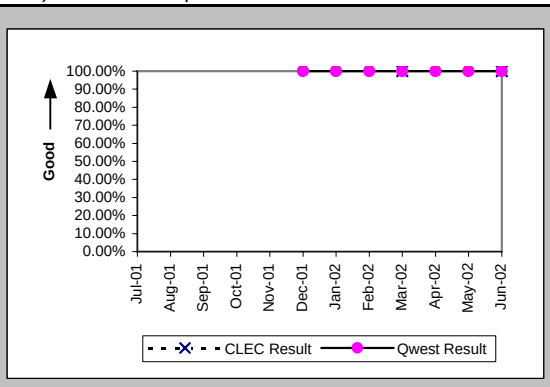
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

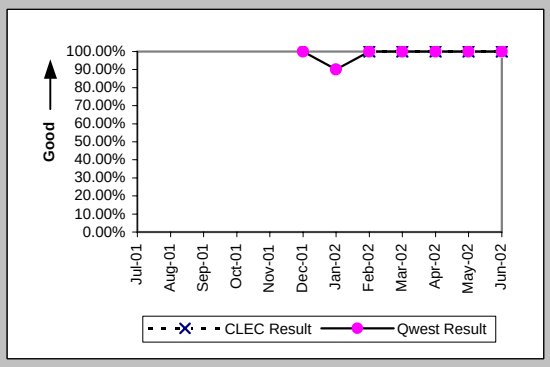
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					3	3	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02					5	5	100.00%		
May-02					4	4	100.00%		
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



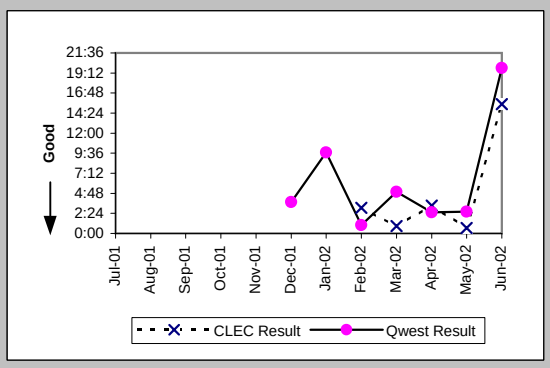
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9	9	100.00%		
Jan-02					9	10	90.00%		
Feb-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A



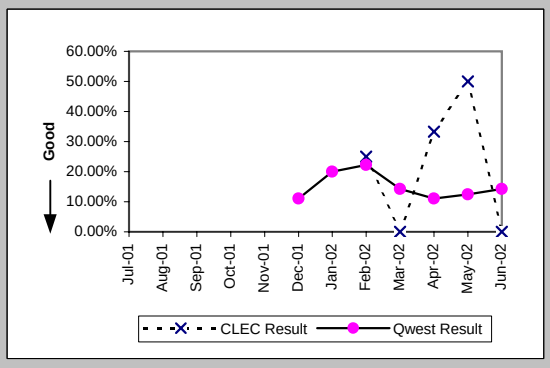
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					33:51	9	3:46		
Jan-02					96:51	10	9:41		
Feb-02	12:16	4	3:04	2:38	8:47	9	0:59	2	0.21
Mar-02	0:52	1	0:52		69:45	14	4:59	-0.52	-1.32
Apr-02	10:03	3	3:21	1:53	22:52	9	2:32	0.36	-0.78
May-02	1:17	2	0:38	0:09	41:38	16	2:36	-0.69	-1.42
Jun-02	15:28	1	15:28		138:35	7	19:48	-0.3	-1.18



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

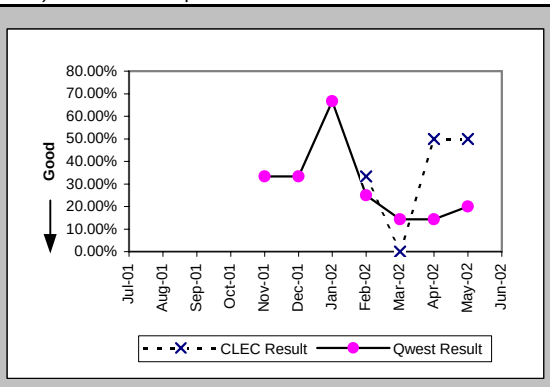
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	9	11.11%		
Jan-02					2	10	20.00%		
Feb-02	1	4	25.00%	43.30%	2	9	22.22%	0.01	-1
Mar-02	0	1	0.00%	0.00%	2	14	14.29%	-0.39	-1.24
Apr-02	1	3	33.33%	47.14%	1	9	11.11%	0.64	-0.61
May-02	1	2	50.00%	50.00%	2	16	12.50%	0.98	-0.4
Jun-02	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

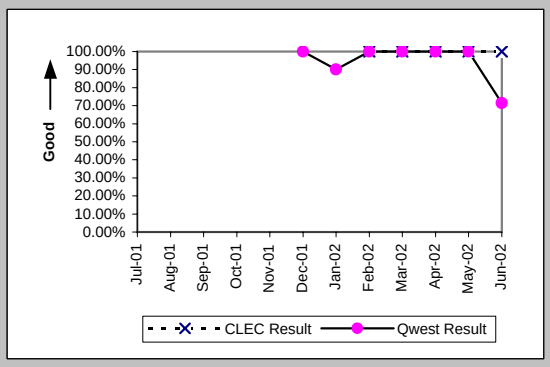
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	6	33.33%		
Dec-01					1	3	33.33%		
Jan-02					2	3	66.67%		
Feb-02	1	3	33.33%	47.14%	1	4	25.00%	0.05	-0.97
Mar-02	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
Apr-02	1	2	50.00%	50.00%	1	7	14.29%	0.75	-0.55
May-02	1	2	50.00%	50.00%	2	10	20.00%	0.64	-0.61
Jun-02									



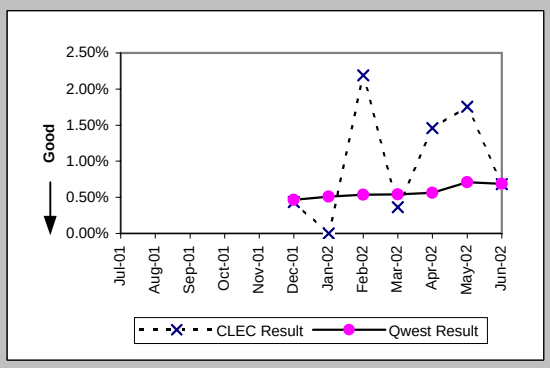
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					9	9	100.00%		
Jan-02					9	10	90.00%		
Feb-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	5	7	71.43%	-0.59	-1.36



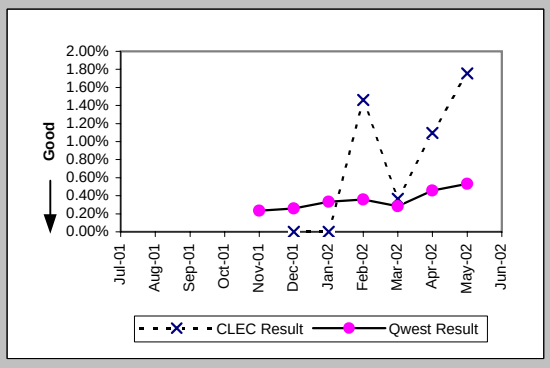
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	230	0.43%	6.58%	18	3867	0.47%	-0.07	-1.04
Jan-02	0	272	0.00%	0.00%	20	3920	0.51%	-1.14	-1.69
Feb-02	6	274	2.19%	14.64%	21	3903	0.54%	2.66	0.62
Mar-02	1	274	0.37%	6.03%	21	3876	0.54%	-0.39	-1.23
Apr-02	4	274	1.46%	11.99%	22	3923	0.56%	1.63	-0.01
May-02	5	285	1.75%	13.13%	28	3959	0.71%	1.73	0.05
Jun-02	2	293	0.68%	8.23%	27	3920	0.69%	-0.01	-1.01



Trouble Rate (Percent) (MR-8*) (Parity)

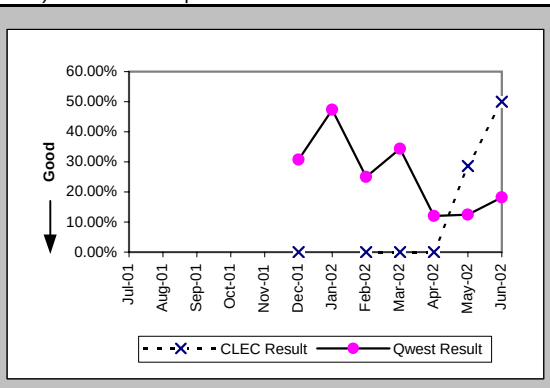
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					9	3852	0.23%		
Dec-01	0	230	0.00%	0.00%	10	3867	0.26%	-0.75	-1.46
Jan-02	0	272	0.00%	0.00%	13	3920	0.33%	-0.92	-1.56
Feb-02	4	274	1.46%	11.99%	14	3903	0.36%	2.19	0.33
Mar-02	1	274	0.37%	6.03%	11	3876	0.28%	0.29	-0.83
Apr-02	3	274	1.09%	10.41%	18	3923	0.46%	1.31	-0.2
May-02	5	285	1.75%	13.13%	21	3959	0.53%	2.16	0.31
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

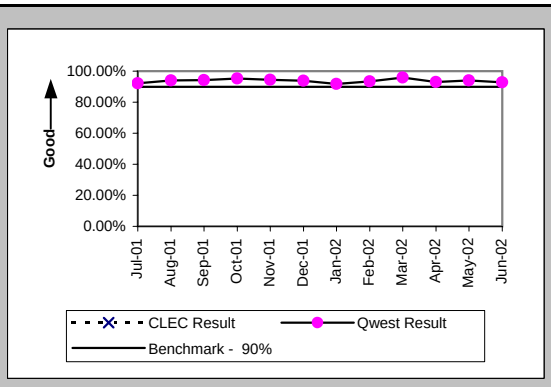
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	0	1	0.00%	0.00%	8	26	30.77%	-0.65	-1.4
Jan-02					18	38	47.37%		
Feb-02	0	6	0.00%	0.00%	7	28	25.00%	-1.28	-1.78
Mar-02	0	1	0.00%	0.00%	11	32	34.38%	-0.71	-1.43
Apr-02	0	4	0.00%	0.00%	3	25	12.00%	-0.69	-1.42
May-02	2	7	28.57%	45.18%	4	32	12.50%	0.95	-0.42
Jun-02	2	4	50.00%	50.00%	6	33	18.18%	1.26	-0.24



Checklist #4 - Unbundled Loop - Analog Installation

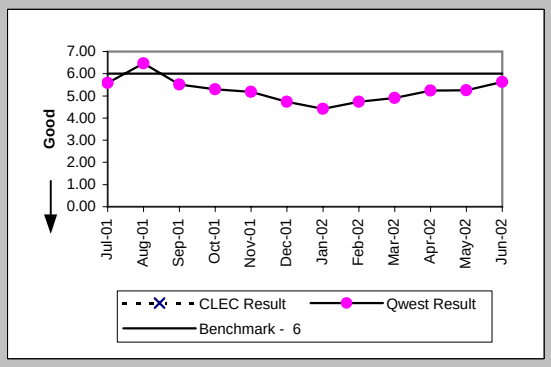
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				850	923	92.09%		
Aug-01				1226	1305	93.95%		
Sep-01				997	1057	94.32%		
Oct-01				882	926	95.25%		
Nov-01				856	907	94.38%		
Dec-01				643	686	93.73%		
Jan-02				766	834	91.85%		
Feb-02				622	666	93.39%		
Mar-02				665	693	95.96%		
Apr-02				612	658	93.01%		
May-02				836	890	93.93%		
Jun-02				674	727	92.71%		



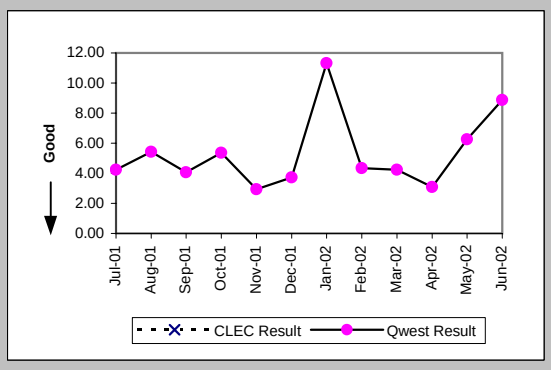
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				5225	937	5.58		
Aug-01				8896	1374	6.47		
Sep-01				6016	1089	5.52		
Oct-01				4993	942	5.30		
Nov-01				4737	914	5.18		
Dec-01				3252	688	4.73		
Jan-02				3689	837	4.41		
Feb-02				3186	673	4.73		
Mar-02				3415	697	4.90		
Apr-02				3502	668	5.24		
May-02				4696	894	5.25		
Jun-02				4147	737	5.63		



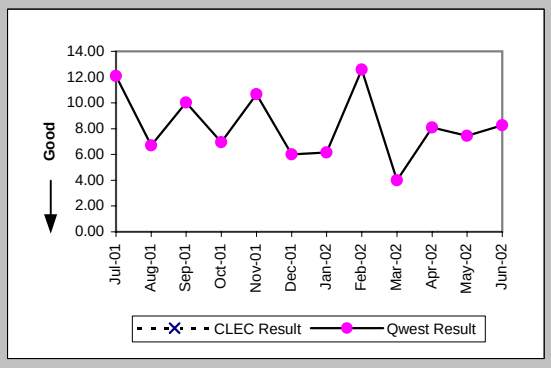
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				161	38	4.24		
Aug-01				309	57	5.42		
Sep-01				175	43	4.07		
Oct-01				161	30	5.37		
Nov-01				100	34	2.94		
Dec-01				67	18	3.72		
Jan-02				385	34	11.32		
Feb-02				117	27	4.33		
Mar-02				72	17	4.24		
Apr-02				80	26	3.08		
May-02				175	28	6.25		
Jun-02				275	31	8.87		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

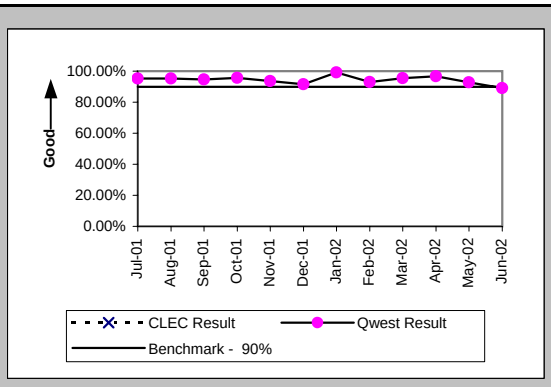
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				471	39	12.08		
Aug-01				194	29	6.69		
Sep-01				251	25	10.04		
Oct-01				125	18	6.94		
Nov-01				256	24	10.67		
Dec-01				144	24	6.00		
Jan-02				209	34	6.15		
Feb-02				214	17	12.59		
Mar-02				44	11	4.00		
Apr-02				170	21	8.10		
May-02				201	27	7.44		
Jun-02				190	23	8.26		



Checklist #4 - Unbundled Loop - Analog Installation

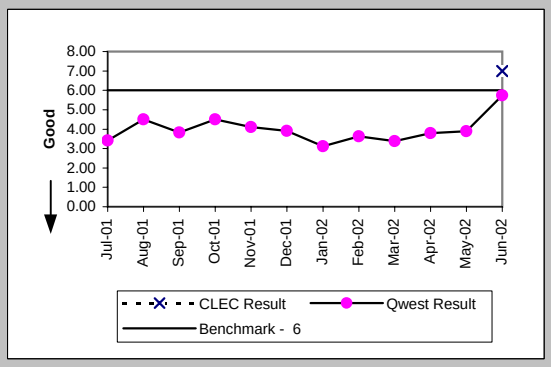
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				163	171	95.32%		
Aug-01				199	209	95.22%		
Sep-01				141	149	94.63%		
Oct-01				157	164	95.73%		
Nov-01				118	126	93.65%		
Dec-01				118	129	91.47%		
Jan-02				130	131	99.24%		
Feb-02				121	130	93.08%		
Mar-02				107	112	95.54%		
Apr-02				119	123	96.75%		
May-02				102	110	92.73%		
Jun-02				106	119	89.08%		



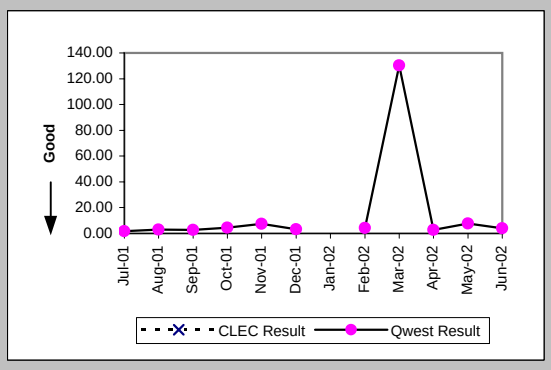
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				595	174	3.42		
Aug-01				969	215	4.51		
Sep-01				584	153	3.82		
Oct-01				751	167	4.50		
Nov-01				522	127	4.11		
Dec-01				504	129	3.91		
Jan-02				418	134	3.12		
Feb-02				472	130	3.63		
Mar-02				378	112	3.38		
Apr-02				467	123	3.80		
May-02				428	110	3.89		
Jun-02	7	1	7.00	694	121	5.74	1.11	-0.33



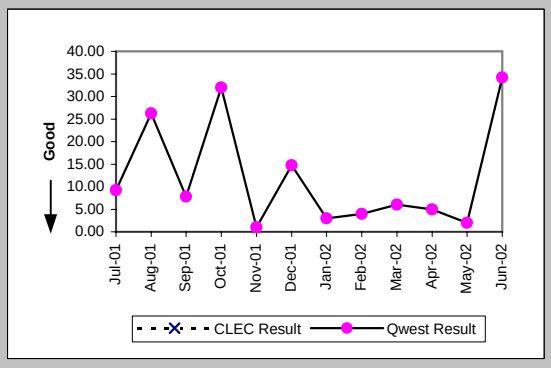
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				9	5	1.80		
Aug-01				20	7	2.86		
Sep-01				8	3	2.67		
Oct-01				31	7	4.43		
Nov-01				59	8	7.38		
Dec-01				23	7	3.29		
Jan-02								
Feb-02				34	8	4.25		
Mar-02				521	4	130.25		
Apr-02				8	3	2.67		
May-02				46	6	7.67		
Jun-02				32	8	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

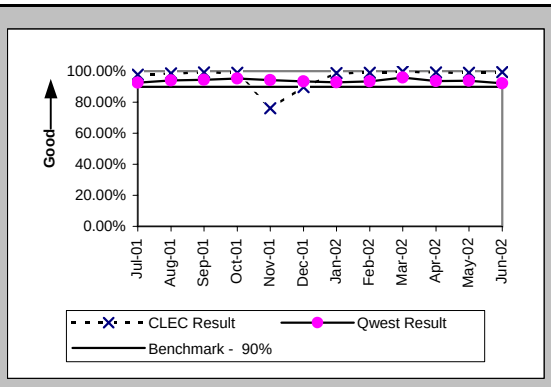
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				37	4	9.25		
Aug-01				105	4	26.25		
Sep-01				47	6	7.83		
Oct-01				32	1	32.00		
Nov-01				1	1	1.00		
Dec-01				59	4	14.75		
Jan-02				3	1	3.00		
Feb-02				4	1	4.00		
Mar-02				6	1	6.00		
Apr-02				5	1	5.00		
May-02				4	2	2.00		
Jun-02				171	5	34.20		



Checklist #4 - Unbundled Loop - Analog Installation

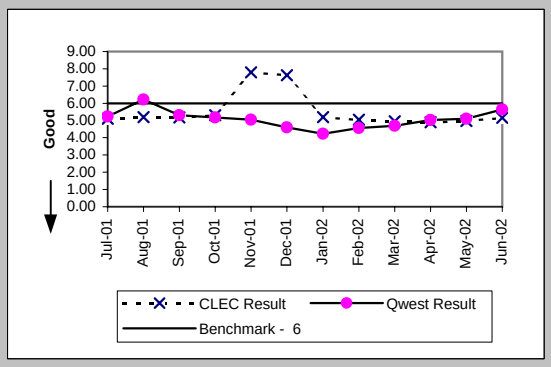
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	373	382	97.64%	1013	1094	92.60%	-3.24	-2.97
Aug-01	354	359	98.61%	1425	1514	94.12%	-3.25	-2.98
Sep-01	240	242	99.17%	1138	1206	94.36%	-2.96	-2.8
Oct-01	426	430	99.07%	1039	1090	95.32%	-3.12	-2.89
Nov-01	948	1247	76.02%	974	1033	94.29%	18.71	10.37
Dec-01	787	877	89.74%	761	815	93.37%	3	0.83
Jan-02	1034	1047	98.76%	896	965	92.85%	-5.14	-4.12
Feb-02	901	910	99.01%	743	796	93.34%	-4.69	-3.85
Mar-02	721	723	99.72%	772	805	95.90%	-3.76	-3.29
Apr-02	448	452	99.12%	731	781	93.60%	-3.81	-3.32
May-02	678	685	98.98%	938	1000	93.80%	-4.33	-3.63
Jun-02	438	441	99.32%	780	846	92.20%	-4.52	-3.75



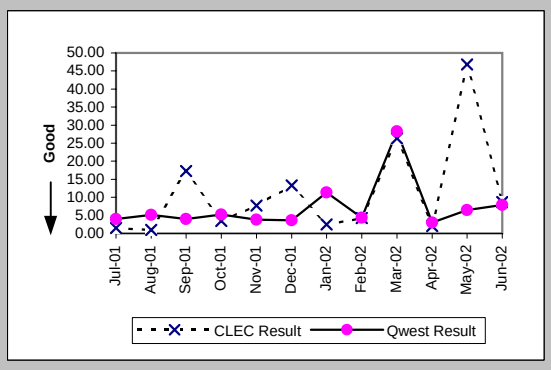
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1043	204	5.11	5820	1111	5.24	-0.24	-1.15
Aug-01	1365	263	5.19	9865	1589	6.21	-1.66	-2.01
Sep-01	936	181	5.17	6600	1242	5.31	-0.3	-1.18
Oct-01	1700	320	5.31	5744	1109	5.18	0.33	-0.8
Nov-01	4633	595	7.79	5259	1041	5.05	8.62	4.24
Dec-01	3565	467	7.63	3756	817	4.60	10.08	5.13
Jan-02	2597	500	5.19	4107	971	4.23	4	1.43
Feb-02	1549	307	5.05	3658	803	4.56	1.35	-0.18
Mar-02	2082	420	4.96	3793	809	4.69	0.73	-0.56
Apr-02	1246	255	4.89	3969	791	5.02	-0.29	-1.18
May-02	1248	251	4.97	5124	1004	5.10	-0.35	-1.22
Jun-02	1400	272	5.15	4841	858	5.64	-0.74	-1.45



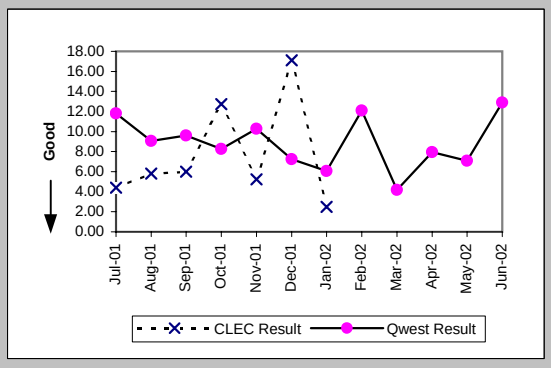
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	6	4	1.50	170	43	3.95	-0.91	-1.55
Aug-01	4	4	1.00	329	64	5.14	-1.07	-1.65
Sep-01	52	3	17.33	183	46	3.98	1.85	0.13
Oct-01	21	6	3.50	192	37	5.19	-0.38	-1.23
Nov-01	2554	332	7.69	159	42	3.79	3.72	1.26
Dec-01	1691	127	13.31	90	25	3.60	3.72	1.26
Jan-02	30	12	2.50	385	34	11.32	-0.61	-1.37
Feb-02	38	9	4.22	151	35	4.31	-0.06	-1.04
Mar-02	79	3	26.33	593	21	28.24	-0.03	-1.02
Apr-02	8	4	2.00	88	29	3.03	-0.77	-1.47
May-02	281	6	46.83	221	34	6.50	1.66	0.01
Jun-02	26	3	8.67	307	39	7.87	0.69	-0.58



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

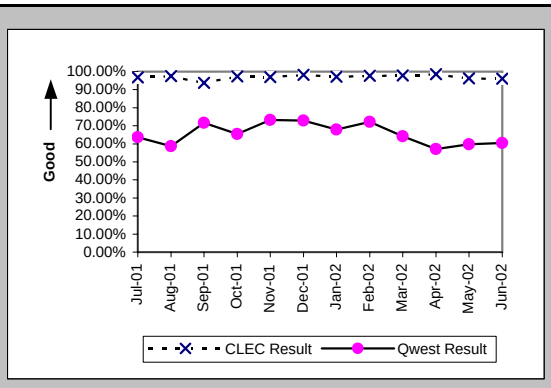
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	22	5	4.40	508	43	11.81	-0.83	-1.5
Aug-01	29	5	5.80	299	33	9.06	-0.64	-1.39
Sep-01	6	1	6.00	298	31	9.61	-0.35	-1.21
Oct-01	51	4	12.75	157	19	8.26	0.76	-0.54
Nov-01	21	4	5.25	257	25	10.28	-0.71	-1.43
Dec-01	171	10	17.10	203	28	7.25	2.51	0.53
Jan-02	5	2	2.50	212	35	6.06	-1.14	-1.69
Feb-02				218	18	12.11		
Mar-02				50	12	4.17		
Apr-02				175	22	7.95		
May-02				205	29	7.07		
Jun-02				361	28	12.89		



Checklist #4 - Unbundled Loop - Analog Installation

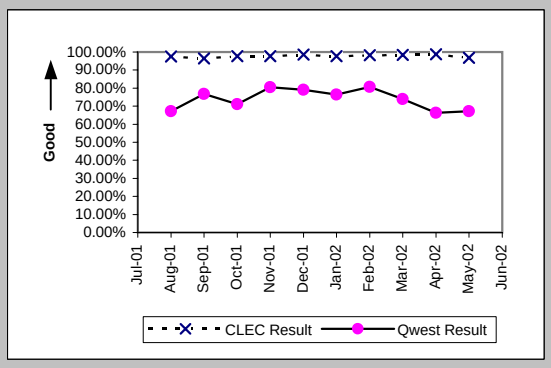
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	415	429	96.74%	744	1169	63.64%	-12.19	-8.41
Aug-01	365	374	97.59%	792	1350	58.67%	-13.53	-9.22
Sep-01	286	305	93.77%	1014	1416	71.61%	-7.79	-5.73
Oct-01	332	341	97.36%	770	1176	65.48%	-10.9	-7.63
Nov-01	834	860	96.98%	787	1075	73.21%	-11.73	-8.13
Dec-01	1085	1105	98.19%	677	929	72.87%	-12.79	-8.78
Jan-02	959	987	97.16%	607	894	67.90%	-13.58	-9.25
Feb-02	957	979	97.75%	640	887	72.15%	-12.32	-8.49
Mar-02	799	817	97.80%	518	806	64.27%	-14.09	-9.57
Apr-02	580	588	98.64%	457	800	57.13%	-15.44	-10.39
May-02	548	569	96.31%	536	898	59.69%	-13.93	-9.47
Jun-02	542	564	96.10%	563	931	60.47%	-13.66	-9.3



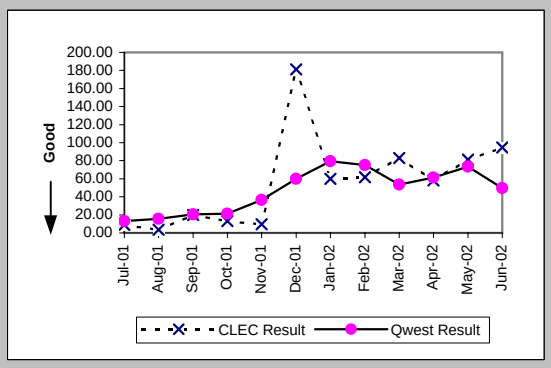
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	365	374	97.59%	906	1350	67.11%	-11.1	-7.75
Sep-01	294	305	96.39%	1086	1416	76.69%	-7.38	-5.49
Oct-01	333	341	97.65%	836	1176	71.09%	-9.53	-6.79
Nov-01	840	860	97.67%	865	1075	80.47%	-9.49	-6.77
Dec-01	1089	1105	98.55%	734	929	79.01%	-10.78	-7.55
Jan-02	964	987	97.67%	683	894	76.40%	-10.85	-7.6
Feb-02	961	979	98.16%	716	887	80.72%	-9.54	-6.8
Mar-02	804	817	98.41%	596	806	73.95%	-11.23	-7.83
Apr-02	581	588	98.81%	530	800	66.25%	-12.68	-8.71
May-02	551	569	96.84%	604	898	67.26%	-11.76	-8.15
Jun-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

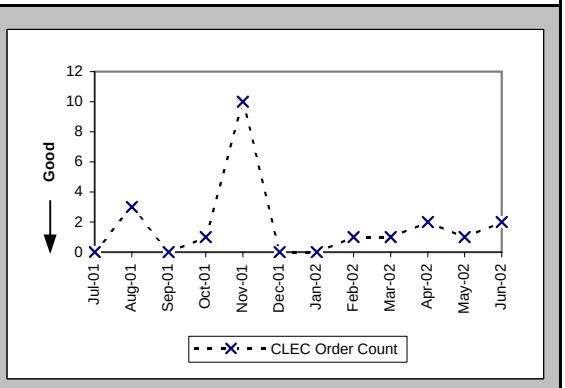
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	9	1	9.00	434	33	13.15	-0.31	-1.19
Aug-01	37	10	3.70	851	54	15.76	-1.97	-2.2
Sep-01	20	1	20.00	881	43	20.49	-0.02	-1.01
Oct-01	13	1	13.00	2325	110	21.14	-0.37	-1.23
Nov-01	797	82	9.72	3762	103	36.52	-7.24	-5.4
Dec-01	725	4	181.25	2935	49	59.90	2.26	0.37
Jan-02	960	16	60.00	2935	37	79.32	-0.98	-1.6
Feb-02	1235	20	61.75	3301	44	75.02	-0.72	-1.44
Mar-02	1491	18	82.83	2942	55	53.49	1.54	-0.06
Apr-02	1050	18	58.33	3072	50	61.44	-0.2	-1.12
May-02	1378	17	81.06	3229	44	73.39	0.36	-0.78
Jun-02	1705	18	94.72	2480	50	49.60	2.17	0.32



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

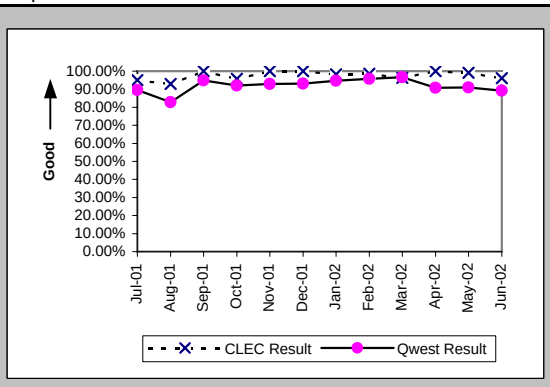
Date	CLEC Order Count
Jul-01	0
Aug-01	3
Sep-01	0
Oct-01	1
Nov-01	10
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	2
May-02	1
Jun-02	2



Checklist #4 - Unbundled Loop - Analog Repair

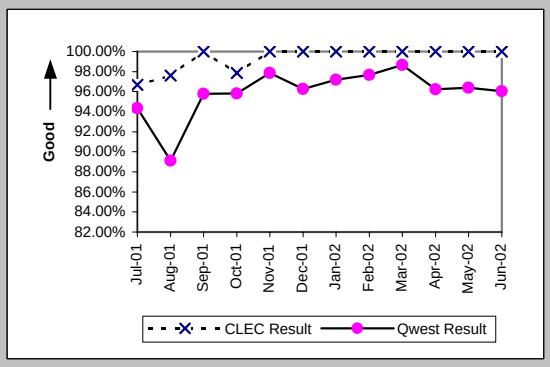
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	57	60	95.00%	21.79%	1775	1983	89.51%	-1.37	-1.83
Aug-01	39	42	92.86%	25.75%	2089	2525	82.73%	-1.72	-2.05
Sep-01	56	56	100.00%	0.00%	1381	1455	94.91%	-1.7	-2.03
Oct-01	45	47	95.74%	20.18%	1305	1418	92.03%	-0.92	-1.56
Nov-01	44	44	100.00%	0.00%	1035	1114	92.91%	-1.8	-2.09
Dec-01	37	37	100.00%	0.00%	789	847	93.15%	-1.61	-1.98
Jan-02	56	57	98.25%	13.13%	781	825	94.67%	-1.16	-1.71
Feb-02	69	70	98.57%	11.87%	641	670	95.67%	-1.13	-1.69
Mar-02	52	54	96.30%	18.89%	758	784	96.68%	0.21	-0.87
Apr-02	77	77	100.00%	0.00%	987	1088	90.72%	-2.71	-2.65
May-02	112	113	99.12%	9.37%	1389	1527	90.96%	-2.92	-2.77
Jun-02	124	129	96.12%	19.30%	1380	1547	89.20%	-2.43	-2.48



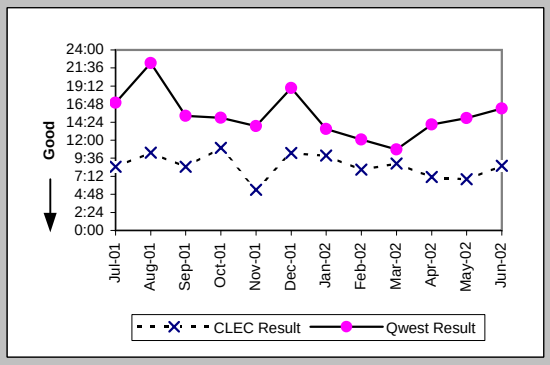
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	58	60	96.67%	17.95%	2782	2949	94.34%	-0.77	-1.47
Aug-01	41	42	97.62%	15.25%	3369	3780	89.13%	-1.76	-2.07
Sep-01	56	56	100.00%	0.00%	2160	2255	95.79%	-1.55	-1.94
Oct-01	46	47	97.87%	14.43%	2134	2227	95.82%	-0.69	-1.42
Nov-01	44	44	100.00%	0.00%	1706	1743	97.88%	-0.96	-1.59
Dec-01	37	37	100.00%	0.00%	1340	1392	96.26%	-1.18	-1.72
Jan-02	57	57	100.00%	0.00%	1350	1389	97.19%	-1.26	-1.76
Feb-02	70	70	100.00%	0.00%	1219	1248	97.68%	-1.26	-1.76
Mar-02	55	55	100.00%	0.00%	1319	1337	98.65%	-0.85	-1.52
Apr-02	77	77	100.00%	0.00%	1732	1800	96.22%	-1.7	-2.04
May-02	113	113	100.00%	0.00%	2228	2311	96.41%	-2	-2.22
Jun-02	132	132	100.00%	0.00%	2162	2251	96.05%	-2.27	-2.38



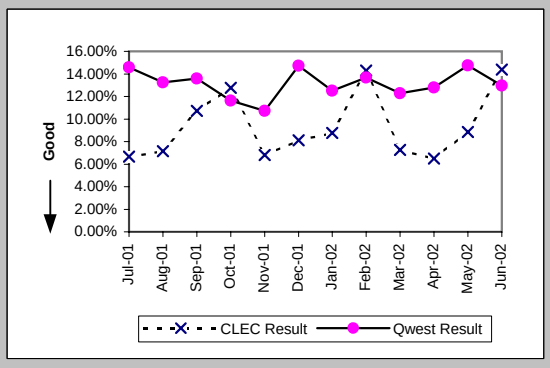
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	507:35	60	8:28	13:16	50058:03	2949	16:58	-3.9	-3.37
Aug-01	435:02	42	10:21	13:48	84134:41	3780	22:15	-3.64	-3.21
Sep-01	474:08	56	8:28	7:46	34349:18	2255	15:14	-2.74	-2.66
Oct-01	517:05	47	11:00	13:03	33332:10	2227	14:58	-1.79	-2.09
Nov-01	237:14	44	5:24	7:15	24170:03	1743	13:52	-4.27	-3.59
Dec-01	380:45	37	10:17	8:44	26335:46	1392	18:55	-0.83	-1.5
Jan-02	567:24	57	9:57	8:40	18722:46	1389	13:29	-1.75	-2.06
Feb-02	567:32	70	8:06	8:14	15071:11	1248	12:05	-2.43	-2.48
Mar-02	488:57	55	8:53	8:43	14425:09	1337	10:47	-1.18	-1.71
Apr-02	546:17	77	7:06	7:55	25311:16	1800	14:04	-3.86	-3.35
May-02	769:14	113	6:48	7:18	34470:14	2311	14:55	-5.59	-4.4
Jun-02	1135:26	132	8:36	9:12	36468:04	2251	16:12	-5.37	-4.26



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

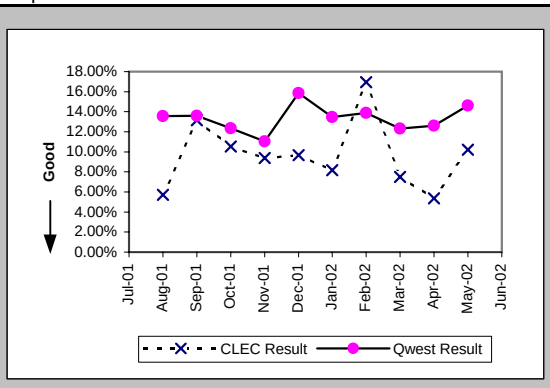
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	60	6.67%	24.94%	443	3036	14.59%	-1.72	-2.05
Aug-01	3	42	7.14%	25.75%	516	3895	13.25%	-1.16	-1.71
Sep-01	6	56	10.71%	30.93%	315	2318	13.59%	-0.62	-1.38
Oct-01	6	47	12.77%	33.37%	265	2280	11.62%	0.28	-0.83
Nov-01	3	44	6.82%	25.21%	190	1773	10.72%	-0.83	-1.5
Dec-01	3	37	8.11%	27.30%	210	1425	14.74%	-1.12	-1.68
Jan-02	5	57	8.77%	28.29%	177	1414	12.52%	-0.84	-1.51
Feb-02	10	70	14.29%	34.99%	174	1273	13.67%	0.18	-0.89
Mar-02	4	55	7.27%	25.97%	167	1361	12.27%	-1.11	-1.67
Apr-02	5	77	6.49%	24.64%	234	1828	12.80%	-1.62	-1.99
May-02	10	113	8.85%	28.40%	346	2346	14.75%	-1.73	-2.05
Jun-02	19	132	14.39%	35.10%	296	2281	12.98%	0.49	-0.7



Checklist #4 - Unbundled Loop - Analog Repair

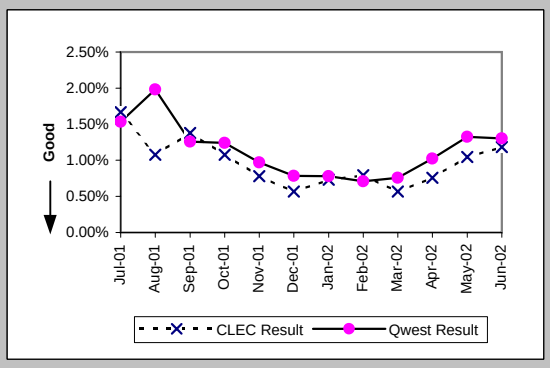
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	35	5.71%	23.21%	448	3304	13.56%	-1.35	-1.82
Sep-01	5	38	13.16%	33.80%	261	1921	13.59%	-0.08	-1.05
Oct-01	4	38	10.53%	30.69%	235	1905	12.34%	-0.34	-1.2
Nov-01	3	32	9.38%	29.15%	151	1367	11.05%	-0.3	-1.18
Dec-01	3	31	9.68%	29.57%	170	1072	15.86%	-0.93	-1.56
Jan-02	4	49	8.16%	27.38%	141	1048	13.45%	-1.06	-1.64
Feb-02	10	59	16.95%	37.52%	126	907	13.89%	0.67	-0.59
Mar-02	3	40	7.50%	26.34%	115	933	12.33%	-0.91	-1.55
Apr-02	3	56	5.36%	22.52%	177	1403	12.62%	-1.6	-1.98
May-02	9	88	10.23%	30.30%	286	1955	14.63%	-1.14	-1.69
Jun-02									



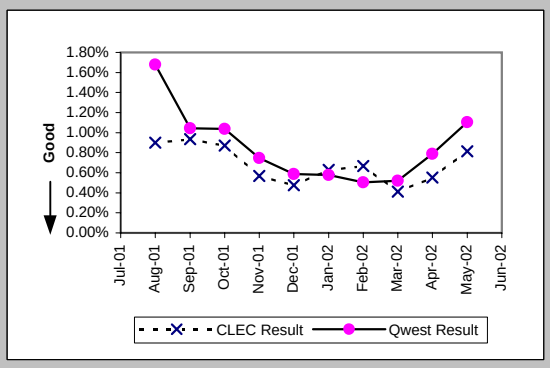
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	60	3600	1.67%	12.80%	3036	197961	1.53%	0.64	-0.61
Aug-01	42	3893	1.08%	10.33%	3895	196790	1.98%	-3.99	-3.43
Sep-01	56	4059	1.38%	11.66%	2318	184079	1.26%	0.68	-0.59
Oct-01	47	4366	1.08%	10.32%	2280	183764	1.24%	-0.97	-1.59
Nov-01	44	5640	0.78%	8.80%	1773	182686	0.97%	-1.44	-1.87
Dec-01	37	6499	0.57%	7.52%	1425	182091	0.78%	-1.92	-2.17
Jan-02	57	7798	0.73%	8.52%	1414	181005	0.78%	-0.49	-1.3
Feb-02	70	8824	0.79%	8.87%	1273	179945	0.71%	0.94	-0.43
Mar-02	55	9700	0.57%	7.51%	1361	179653	0.76%	-2.11	-2.28
Apr-02	77	10139	0.76%	8.68%	1828	178319	1.03%	-2.58	-2.57
May-02	113	10798	1.05%	10.18%	2346	177006	1.33%	-2.46	-2.5
Jun-02	132	11138	1.19%	10.82%	2281	175306	1.30%	-1.05	-1.64



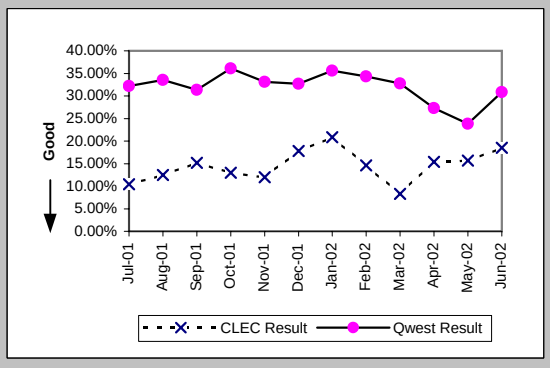
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	35	3893	0.90%	9.44%	3304	196790	1.68%	-3.75	-3.28
Sep-01	38	4059	0.94%	9.63%	1921	184079	1.04%	-0.67	-1.4
Oct-01	38	4366	0.87%	9.29%	1905	183764	1.04%	-1.07	-1.65
Nov-01	32	5640	0.57%	7.51%	1367	182686	0.75%	-1.55	-1.94
Dec-01	31	6499	0.48%	6.89%	1072	182091	0.59%	-1.16	-1.7
Jan-02	49	7798	0.63%	7.90%	1048	181005	0.58%	0.56	-0.66
Feb-02	59	8824	0.67%	8.15%	907	179945	0.50%	2.13	0.3
Mar-02	40	9700	0.41%	6.41%	933	179653	0.52%	-1.43	-1.87
Apr-02	56	10139	0.55%	7.41%	1403	178319	0.79%	-2.6	-2.58
May-02	88	10798	0.82%	8.99%	1955	177006	1.10%	-2.79	-2.7
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

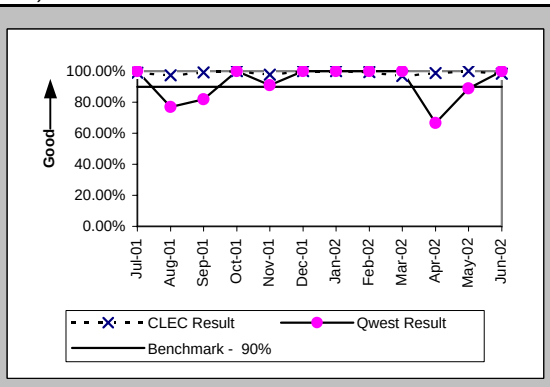
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	67	10.45%	30.59%	1442	4478	32.20%	-3.78	-3.3
Aug-01	6	48	12.50%	33.07%	1966	5861	33.54%	-3.08	-2.87
Sep-01	10	66	15.15%	35.86%	1057	3375	31.32%	-2.8	-2.71
Oct-01	7	54	12.96%	33.59%	1288	3568	36.10%	-3.51	-3.14
Nov-01	6	50	12.00%	32.50%	877	2650	33.09%	-3.14	-2.91
Dec-01	8	45	17.78%	38.23%	693	2118	32.72%	-2.11	-2.29
Jan-02	15	72	20.83%	40.61%	781	2195	35.58%	-2.57	-2.56
Feb-02	12	82	14.63%	35.34%	666	1939	34.35%	-3.68	-3.24
Mar-02	5	60	8.33%	27.64%	663	2024	32.76%	-3.97	-3.42
Apr-02	14	91	15.38%	36.08%	686	2514	27.29%	-2.5	-2.52
May-02	21	134	15.67%	36.35%	733	3079	23.81%	-2.16	-2.32
Jun-02	30	162	18.52%	38.84%	1016	3297	30.82%	-3.31	-3.01



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

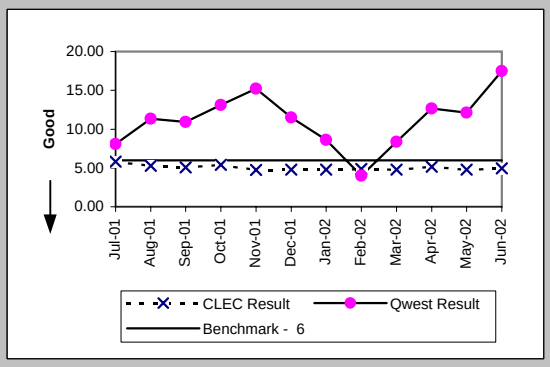
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	208	210	99.05%	9.71%	12	12	100.00%	N/A	-1.01
Aug-01	183	188	97.34%	16.09%	10	13	76.92%	-1.69	-2.03
Sep-01	121	122	99.18%	9.02%	9	11	81.82%	-1.43	-1.87
Oct-01	103	103	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01	88	90	97.78%	14.74%	10	11	90.91%	-0.75	-1.45
Dec-01	75	75	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	173	173	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	183	184	99.46%	7.35%	6	6	100.00%	N/A	-1.16
Mar-02	128	132	96.97%	17.14%	9	9	100.00%	N/A	-0.84
Apr-02	81	82	98.78%	10.98%	2	3	66.67%	-1.16	-1.7
May-02	72	72	100.00%	0.00%	8	9	88.89%	-1	-1.61
Jun-02	62	63	98.41%	12.50%	3	3	100.00%	N/A	-1.14



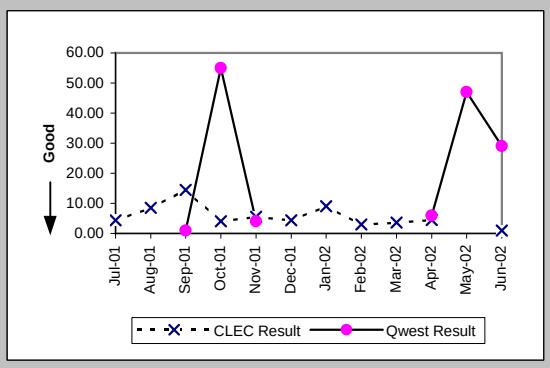
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	309	53	5.83	2.90	97	12	8.08	-2	-2.21
Aug-01	386	73	5.29	2.25	159	14	11.36	-2.11	-2.28
Sep-01	228	45	5.07	1.25	120	11	10.91	-2.1	-2.28
Oct-01	259	48	5.40	3.46	118	9	13.11	-0.97	-1.59
Nov-01	200	42	4.76	1.14	152	10	15.20	-1.71	-2.04
Dec-01	186	39	4.77	0.84	92	8	11.50	-2.59	-2.57
Jan-02	182	38	4.79	0.53	86	10	8.60	-3.38	-3.06
Feb-02	161	33	4.88	1.14	20	5	4.00	0.88	-0.46
Mar-02	143	30	4.77	0.63	67	8	8.38	-2.29	-2.39
Apr-02	212	41	5.17	0.95	38	3	12.67	-1.55	-1.94
May-02	172	36	4.78	0.68	97	8	12.12	-0.94	-1.57
Jun-02	173	35	4.94	0.87	70	4	17.50	-1.43	-1.87



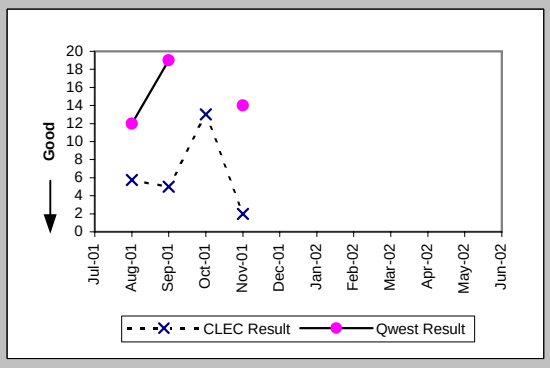
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	22	5	4.40	0.89					
Aug-01	17	2	8.50	9.19					
Sep-01	29	2	14.50	12.02	1	1	1.00		
Oct-01	12	3	4.00	5.29	55	1	55.00		
Nov-01	11	2	5.50	6.36	4	1	4.00		
Dec-01	13	3	4.33	4.93					
Jan-02	9	1	9.00						
Feb-02	3	1	3.00						
Mar-02	18	5	3.60	3.97					
Apr-02	9	2	4.50	2.12	6	1	6.00		
May-02					47	1	47.00		
Jun-02	1	1	1.00		29	1	29.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

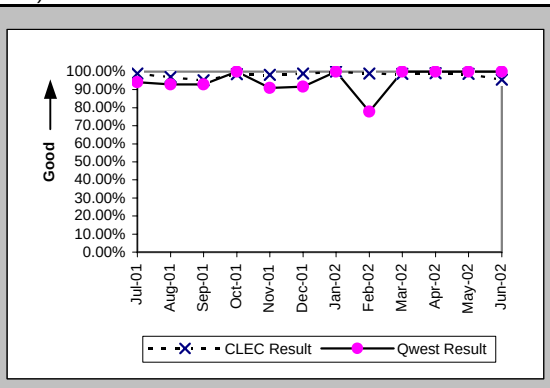
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	23	4	5.75	3.10	36	3	12.00	-0.81	-1.49
Sep-01	5	1	5.00		19	1	19.00		
Oct-01	39	3	13.00	4.58					
Nov-01	2	1	2.00		14	1	14.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

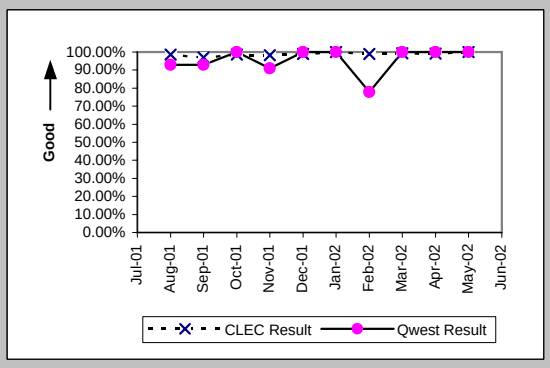
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	174	176	98.86%	10.60%	16	17	94.12%	-0.79	-1.48
Aug-01	196	202	97.03%	16.98%	13	14	92.86%	-0.59	-1.36
Sep-01	157	165	95.15%	21.48%	13	14	92.86%	-0.32	-1.19
Oct-01	133	135	98.52%	12.08%	11	11	100.00%	N/A	-0.96
Nov-01	115	117	98.29%	12.96%	10	11	90.91%	-0.81	-1.49
Dec-01	90	91	98.90%	10.43%	11	12	91.67%	-0.85	-1.52
Jan-02	126	126	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	177	179	98.88%	10.51%	7	9	77.78%	-1.49	-1.9
Mar-02	157	159	98.74%	11.14%	8	8	100.00%	N/A	-1.03
Apr-02	108	109	99.08%	9.53%	6	6	100.00%	N/A	-1.13
May-02	78	79	98.73%	11.18%	6	6	100.00%	N/A	-1.1
Jun-02	66	69	95.65%	20.39%	7	7	100.00%	N/A	-0.83



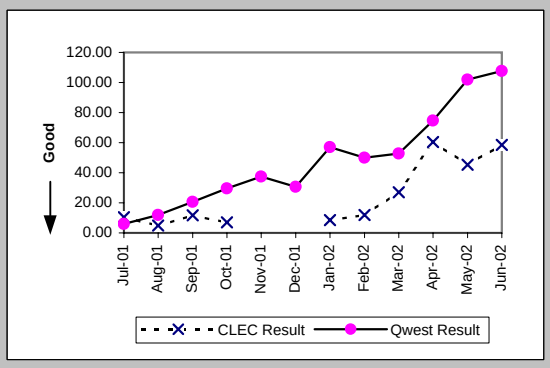
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	199	202	98.51%	12.10%	13	14	92.86%	-0.79	-1.48
Sep-01	160	165	96.97%	17.14%	13	14	92.86%	-0.57	-1.35
Oct-01	133	135	98.52%	12.08%	11	11	100.00%	N/A	-0.96
Nov-01	115	117	98.29%	12.96%	10	11	90.91%	-0.81	-1.49
Dec-01	90	91	98.90%	10.43%	12	12	100.00%	N/A	-1.04
Jan-02	126	126	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	177	179	98.88%	10.51%	7	9	77.78%	-1.49	-1.9
Mar-02	158	159	99.37%	7.91%	8	8	100.00%	N/A	-1.13
Apr-02	108	109	99.08%	9.53%	6	6	100.00%	N/A	-1.13
May-02	79	79	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

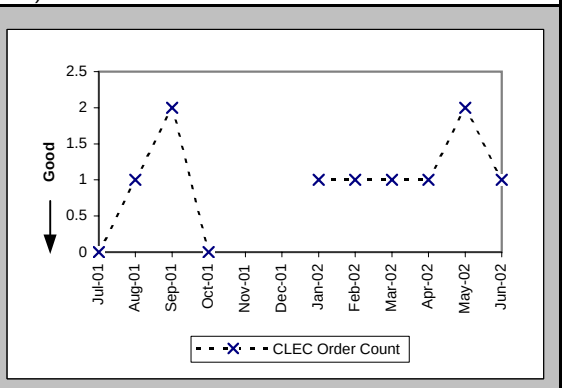
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	2	10.50	6.36	24	4	6.00	0.52	-0.69
Aug-01	5	1	5.00		24	2	12.00	-0.67	-1.41
Sep-01	47	4	11.75	7.14	62	3	20.67	-0.65	-1.4
Oct-01	7	1	7.00		59	2	29.50	-0.7	-1.43
Nov-01					75	2	37.50		
Dec-01					153	5	30.60		
Jan-02	17	2	8.50	4.95	228	4	57.00	-1.53	-1.93
Feb-02	36	3	12.00	17.35	250	5	50.00	-0.96	-1.58
Mar-02	81	3	27.00	24.64	369	7	52.71	-0.69	-1.42
Apr-02	121	2	60.50	20.51	523	7	74.71	-0.33	-1.2
May-02	181	4	45.25	44.61	612	6	102.00	-1.53	-1.93
Jun-02	234	4	58.50	53.32	753	7	107.57	-1.21	-1.73



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

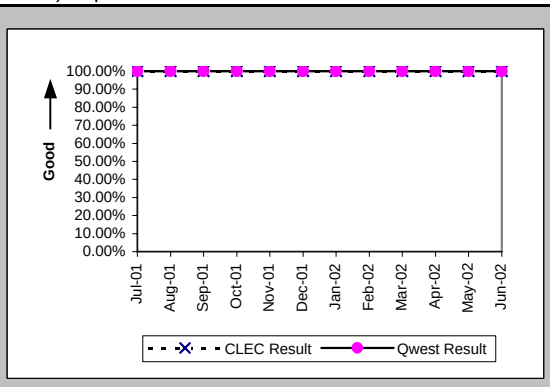
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	2
Oct-01	0
Nov-01	
Dec-01	
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	2
Jun-02	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

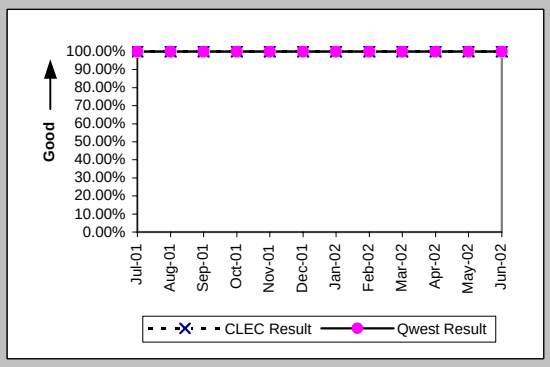
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	21	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01	18	18	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	25	25	100.00%	0.00%	5	5	100.00%	N/A	N/A
Oct-01	17	17	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	10	10	100.00%	0.00%	8	8	100.00%	N/A	N/A
Dec-01	10	10	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	12	12	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02	23	23	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	17	17	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	20	20	100.00%	0.00%	11	11	100.00%	N/A	N/A



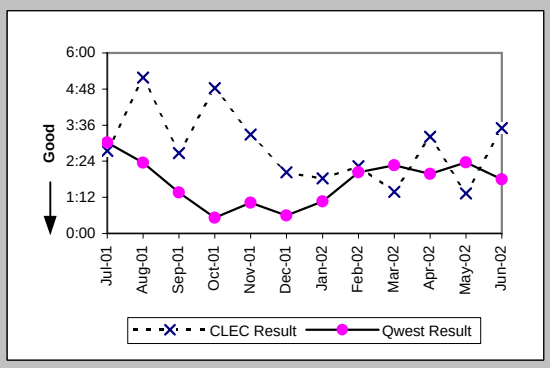
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	21	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01	18	18	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	25	25	100.00%	0.00%	5	5	100.00%	N/A	N/A
Oct-01	17	17	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	10	10	100.00%	0.00%	8	8	100.00%	N/A	N/A
Dec-01	10	10	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	12	12	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-02	23	23	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02	17	17	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	20	20	100.00%	0.00%	11	11	100.00%	N/A	N/A



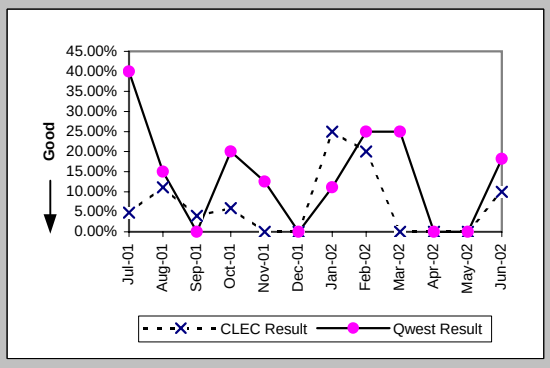
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	57:36	21	2:45	1:28	30:08	10	3:01	-0.1	-1.06
Aug-01	93:12	18	5:11	6:07	47:02	20	2:21	1.12	-0.32
Sep-01	66:50	25	2:40	3:43	6:52	5	1:22	0.71	-0.57
Oct-01	82:07	17	4:50	6:03	5:11	10	0:31	3.72	1.26
Nov-01	32:54	10	3:17	2:36	8:08	8	1:01	1.42	-0.14
Dec-01	20:20	10	2:02	1:41	2:26	4	0:36	1.41	-0.15
Jan-02	14:40	8	1:50	1:30	9:32	9	1:04	0.78	-0.53
Feb-02	22:22	10	2:14	1:13	24:28	12	2:02	0.17	-0.9
Mar-02	16:33	12	1:23	1:03	9:03	4	2:16	-1.09	-1.66
Apr-02	73:57	23	3:13	4:22	5:57	3	1:59	-0.26	-1.16
May-02	22:40	17	1:20	1:03	14:12	6	2:22	-1.4	-1.85
Jun-02	70:03	20	3:30	4:13	19:44	11	1:48	0.86	-0.48



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

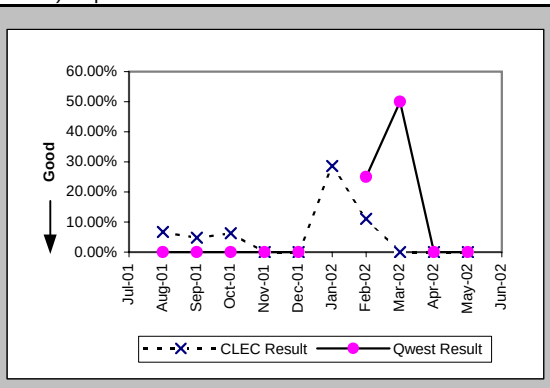
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	21	4.76%	21.30%	4	10	40.00%	-1.87	-2.14
Aug-01	2	18	11.11%	31.43%	3	20	15.00%	-0.34	-1.2
Sep-01	1	25	4.00%	19.60%	0	5	0.00%	N/A	-0.97
Oct-01	1	17	5.88%	23.53%	2	10	20.00%	-0.89	-1.54
Nov-01	0	10	0.00%	0.00%	1	8	12.50%	-0.8	-1.48
Dec-01	0	10	0.00%	0.00%	0	4	0.00%	N/A	N/A
Jan-02	2	8	25.00%	43.30%	1	9	11.11%	0.62	-0.62
Feb-02	2	10	20.00%	40.00%	3	12	25.00%	-0.27	-1.16
Mar-02	0	12	0.00%	0.00%	1	4	25.00%	-1	-1.61
Apr-02	0	23	0.00%	0.00%	0	3	0.00%	N/A	N/A
May-02	0	17	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jun-02	2	20	10.00%	30.00%	2	11	18.18%	-0.57	-1.34



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

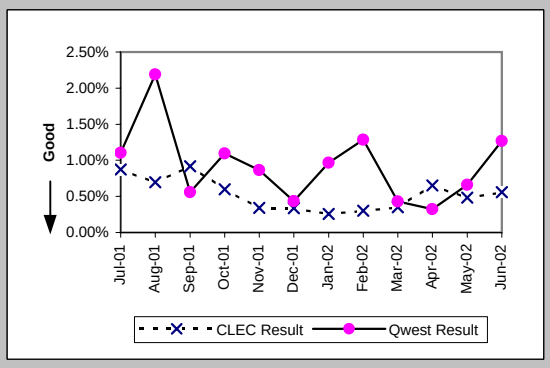
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	15	6.67%	24.94%	0	4	0.00%	N/A	-0.92
Sep-01	1	21	4.76%	21.30%	0	3	0.00%	N/A	-1.03
Oct-01	1	16	6.25%	24.21%	0	1	0.00%	N/A	-1.13
Nov-01	0	10	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01	0	9	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jan-02	2	7	28.57%	45.18%					
Feb-02	1	9	11.11%	31.43%	1	4	25.00%	-0.53	-1.32
Mar-02	0	8	0.00%	0.00%	1	2	50.00%	-1.26	-1.77
Apr-02	0	22	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02	0	12	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-02									



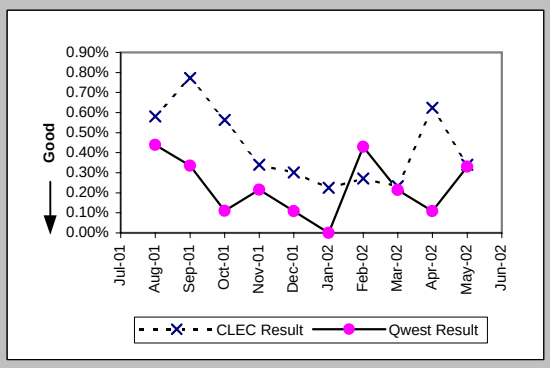
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	2401	0.87%	9.31%	10	907	1.10%	-0.56	-1.34
Aug-01	18	2580	0.70%	8.32%	20	913	2.19%	-2.65	-2.61
Sep-01	25	2720	0.92%	9.54%	5	895	0.56%	1.25	-0.24
Oct-01	17	2842	0.60%	7.71%	10	913	1.10%	-1.26	-1.76
Nov-01	10	2936	0.34%	5.83%	8	925	0.86%	-1.5	-1.91
Dec-01	10	2987	0.33%	5.78%	4	922	0.43%	-0.4	-1.24
Jan-02	8	3121	0.26%	5.06%	9	933	0.96%	-1.94	-2.18
Feb-02	10	3312	0.30%	5.49%	12	932	1.29%	-2.36	-2.43
Mar-02	12	3446	0.35%	5.89%	4	935	0.43%	-0.33	-1.2
Apr-02	23	3523	0.65%	8.05%	3	926	0.32%	1.57	-0.05
May-02	17	3526	0.48%	6.93%	6	906	0.66%	-0.6	-1.36
Jun-02	20	3584	0.56%	7.45%	11	867	1.27%	-1.68	-2.02



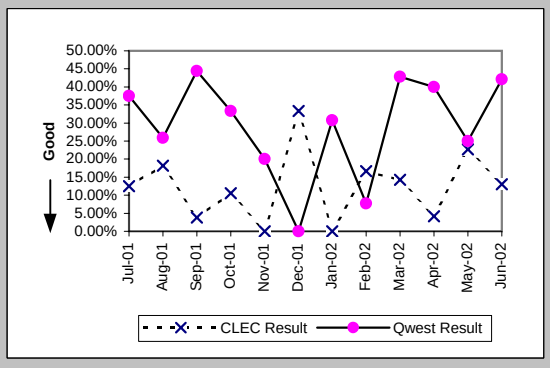
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	15	2580	0.58%	7.60%	4	913	0.44%	0.56	-0.66
Sep-01	21	2720	0.77%	8.75%	3	895	0.34%	1.96	0.19
Oct-01	16	2842	0.56%	7.48%	1	913	0.11%	3.6	1.19
Nov-01	10	2936	0.34%	5.83%	2	925	0.22%	0.71	-0.57
Dec-01	9	2987	0.30%	5.48%	1	922	0.11%	1.56	-0.05
Jan-02	7	3121	0.22%	4.73%	0	933	0.00%	N/A	
Feb-02	9	3312	0.27%	5.21%	4	932	0.43%	-0.65	-1.39
Mar-02	8	3446	0.23%	4.81%	2	935	0.21%	0.11	-0.93
Apr-02	22	3523	0.62%	7.88%	1	926	0.11%	4.26	1.59
May-02	12	3526	0.34%	5.82%	3	906	0.33%	0.04	-0.97
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

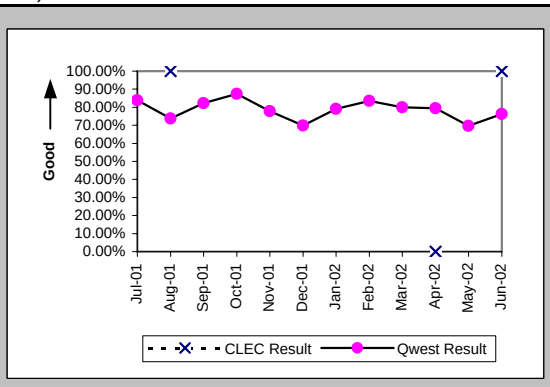
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	24	12.50%	33.07%	6	16	37.50%	-1.6	-1.97
Aug-01	4	22	18.18%	38.57%	7	27	25.93%	-0.62	-1.37
Sep-01	1	26	3.85%	19.23%	4	9	44.44%	-2.11	-2.28
Oct-01	2	19	10.53%	30.69%	5	15	33.33%	-1.4	-1.85
Nov-01	0	10	0.00%	0.00%	2	10	20.00%	-1.12	-1.68
Dec-01	5	15	33.33%	47.14%	0	4	0.00%	N/A	-0.25
Jan-02	0	8	0.00%	0.00%	4	13	30.77%	-1.48	-1.9
Feb-02	2	12	16.67%	37.27%	1	13	7.69%	0.58	-0.65
Mar-02	2	14	14.29%	34.99%	3	7	42.86%	-1.25	-1.76
Apr-02	1	24	4.17%	19.98%	2	5	40.00%	-1.49	-1.9
May-02	5	22	22.73%	41.91%	2	8	25.00%	-0.13	-1.08
Jun-02	3	23	13.04%	33.68%	8	19	42.11%	-1.9	-2.15



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

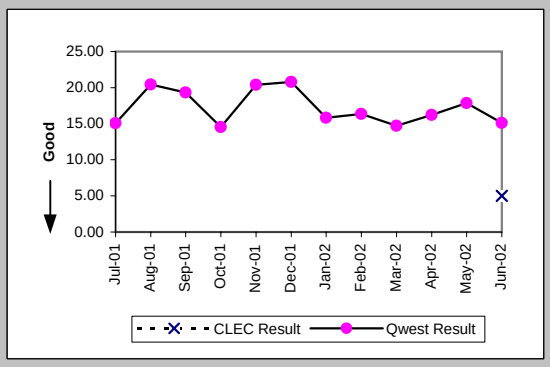
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					78	93	83.87%		
Aug-01	1	1	100.00%	0.00%	56	76	73.68%	-0.59	-1.36
Sep-01					60	73	82.19%		
Oct-01					98	112	87.50%		
Nov-01					95	122	77.87%		
Dec-01					67	96	69.79%		
Jan-02					64	81	79.01%		
Feb-02					101	121	83.47%		
Mar-02					64	80	80.00%		
Apr-02	0	1	0.00%	0.00%	89	112	79.46%	1.27	-0.23
May-02					99	142	69.72%		
Jun-02	8	8	100.00%	0.00%	61	80	76.25%	-1.51	-1.92



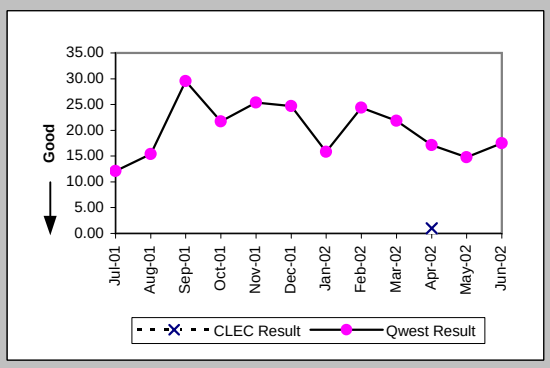
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1657	110	15.06		
Aug-01					2307	113	20.42		
Sep-01					1817	94	19.33		
Oct-01					2338	161	14.52		
Nov-01					2913	143	20.37		
Dec-01					2350	113	20.80		
Jan-02					1471	93	15.82		
Feb-02					1912	117	16.34		
Mar-02					1279	87	14.70		
Apr-02					2209	136	16.24		
May-02					2803	157	17.85		
Jun-02	5	1	5.00		1374	91	15.10	-0.94	-1.57



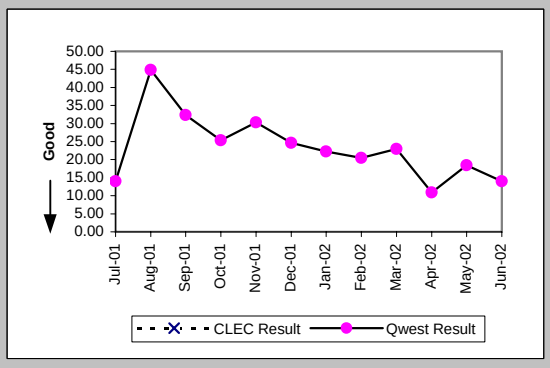
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					194	16	12.12		
Aug-01					507	33	15.36		
Sep-01					621	21	29.57		
Oct-01					543	25	21.72		
Nov-01					1168	46	25.39		
Dec-01					642	26	24.69		
Jan-02					285	18	15.83		
Feb-02					463	19	24.37		
Mar-02					328	15	21.87		
Apr-02	1	1	1.00		394	23	17.13	-0.86	-1.52
May-02					621	42	14.79		
Jun-02					402	23	17.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

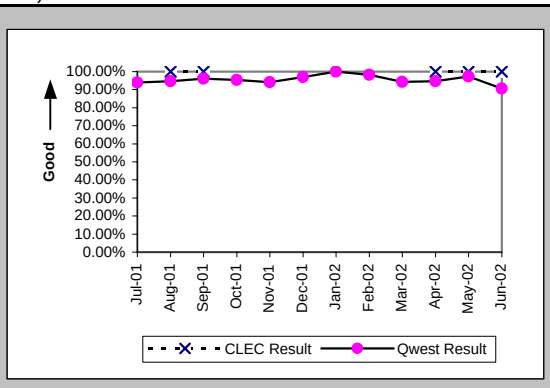
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					28	2	14.00		
Aug-01					269	6	44.83		
Sep-01					97	3	32.33		
Oct-01					76	3	25.33		
Nov-01					91	3	30.33		
Dec-01					148	6	24.67		
Jan-02					89	4	22.25		
Feb-02					41	2	20.50		
Mar-02					23	1	23.00		
Apr-02					76	7	10.86		
May-02					92	5	18.40		
Jun-02					28	2	14.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

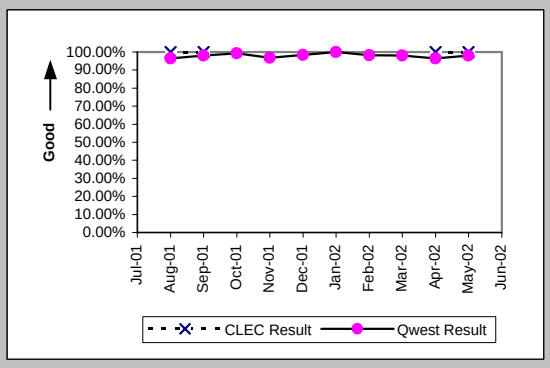
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					94	100	94.00%		
Aug-01	1	1	100.00%	0.00%	107	113	94.69%	-0.24	-1.14
Sep-01	1	1	100.00%	0.00%	100	104	96.15%	-0.2	-1.12
Oct-01					123	129	95.35%		
Nov-01					145	154	94.16%		
Dec-01					125	129	96.90%		
Jan-02					105	105	100.00%		
Feb-02					109	111	98.20%		
Mar-02					101	107	94.39%		
Apr-02	1	1	100.00%	0.00%	106	112	94.64%	-0.24	-1.14
May-02	1	1	100.00%	0.00%	144	148	97.30%	-0.17	-1.1
Jun-02	4	4	100.00%	0.00%	116	128	90.63%	-0.63	-1.39



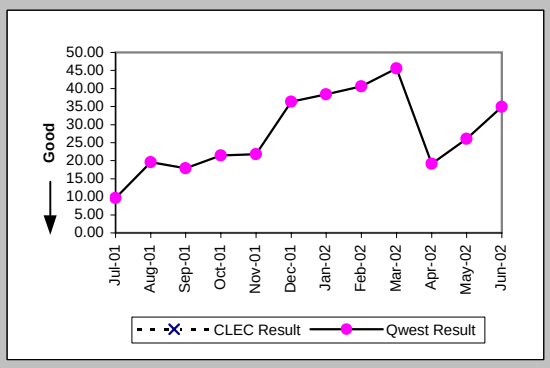
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	109	113	96.46%	-0.19	-1.12
Sep-01	1	1	100.00%	0.00%	102	104	98.08%	-0.14	-1.08
Oct-01					128	129	99.22%		
Nov-01					149	154	96.75%		
Dec-01					127	129	98.45%		
Jan-02					105	105	100.00%		
Feb-02					109	111	98.20%		
Mar-02					105	107	98.13%		
Apr-02	1	1	100.00%	0.00%	108	112	96.43%	-0.19	-1.12
May-02	1	1	100.00%	0.00%	145	148	97.97%	-0.14	-1.09
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

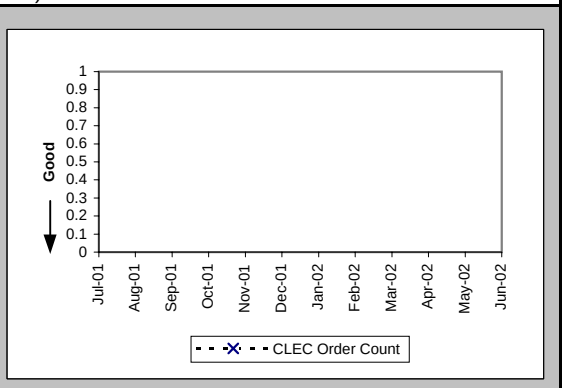
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					252	26	9.69		
Aug-01					510	26	19.62		
Sep-01					395	22	17.95		
Oct-01					365	17	21.47		
Nov-01					699	32	21.84		
Dec-01					581	16	36.31		
Jan-02					921	24	38.38		
Feb-02					1014	25	40.56		
Mar-02					1093	24	45.54		
Apr-02					996	52	19.15		
May-02					859	33	26.03		
Jun-02					1049	30	34.97		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

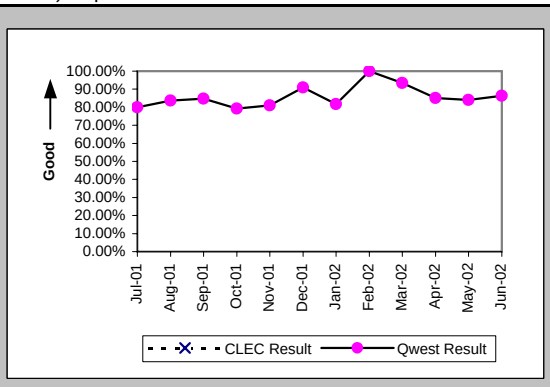
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

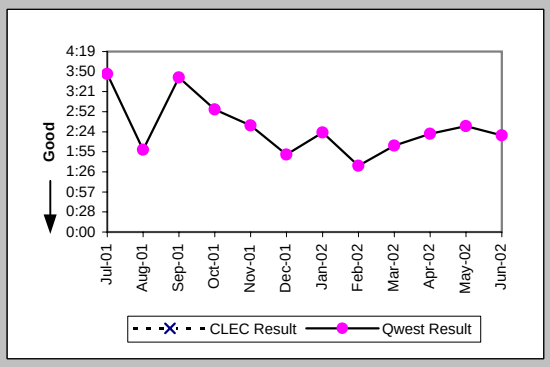
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	75	80.00%		
Aug-01					51	61	83.61%		
Sep-01					39	46	84.78%		
Oct-01					46	58	79.31%		
Nov-01					51	63	80.95%		
Dec-01					30	33	90.91%		
Jan-02					27	33	81.82%		
Feb-02					10	10	100.00%		
Mar-02					71	76	93.42%		
Apr-02					40	47	85.11%		
May-02					42	50	84.00%		
Jun-02					76	88	86.36%		



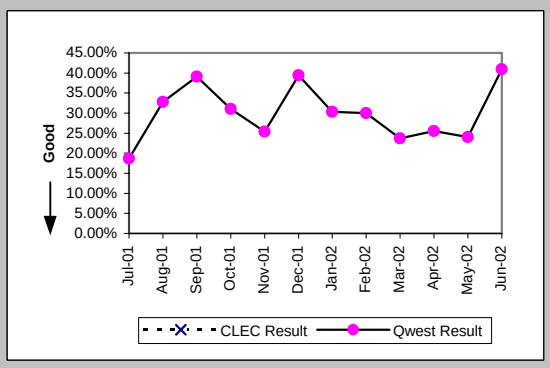
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					284:20	75	3:47		
Aug-01					119:41	61	1:58		
Sep-01					169:51	46	3:42		
Oct-01					170:26	58	2:56		
Nov-01					160:44	63	2:33		
Dec-01					60:55	33	1:51		
Jan-02					78:48	33	2:23		
Feb-02					15:48	10	1:35		
Mar-02					156:43	76	2:04		
Apr-02					110:14	47	2:21		
May-02					127:04	50	2:32		
Jun-02					204:12	88	2:19		



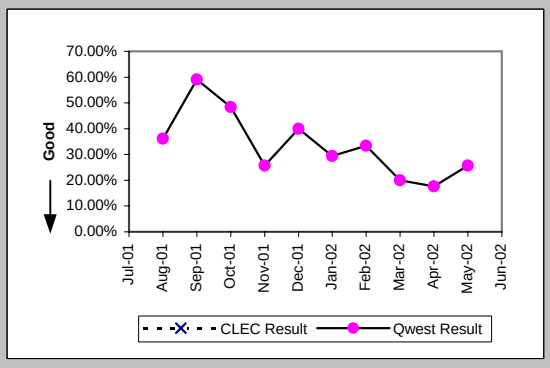
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	75	18.67%		
Aug-01					20	61	32.79%		
Sep-01					18	46	39.13%		
Oct-01					18	58	31.03%		
Nov-01					16	63	25.40%		
Dec-01					13	33	39.39%		
Jan-02					10	33	30.30%		
Feb-02					3	10	30.00%		
Mar-02					18	76	23.68%		
Apr-02					12	47	25.53%		
May-02					12	50	24.00%		
Jun-02					36	88	40.91%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

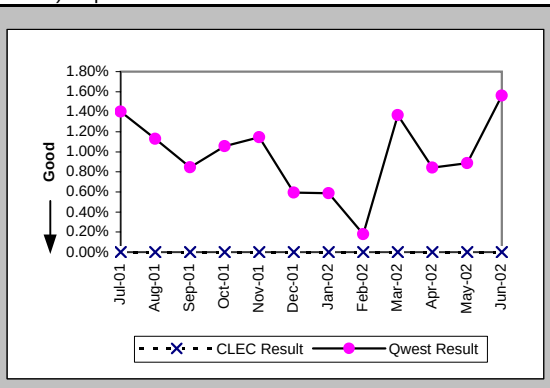
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	36	36.11%		
Sep-01					13	22	59.09%		
Oct-01					15	31	48.39%		
Nov-01					9	35	25.71%		
Dec-01					6	15	40.00%		
Jan-02					5	17	29.41%		
Feb-02					2	6	33.33%		
Mar-02					10	50	20.00%		
Apr-02					6	34	17.65%		
May-02					10	39	25.64%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

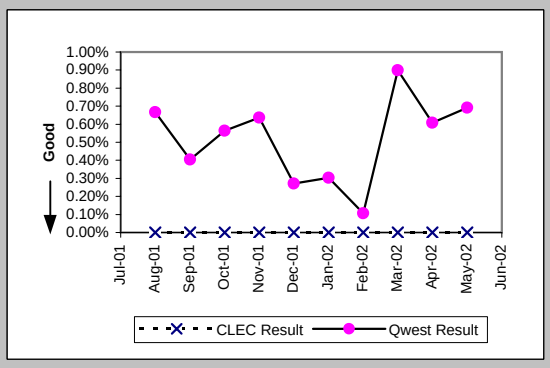
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	68	0.00%	0.00%	75	5351	1.40%	-0.98	-1.59
Aug-01	0	69	0.00%	0.00%	61	5396	1.13%	-0.88	-1.54
Sep-01	0	69	0.00%	0.00%	46	5434	0.85%	-0.76	-1.46
Oct-01	0	65	0.00%	0.00%	58	5497	1.06%	-0.83	-1.5
Nov-01	0	65	0.00%	0.00%	63	5505	1.14%	-0.86	-1.52
Dec-01	0	64	0.00%	0.00%	33	5548	0.59%	-0.62	-1.37
Jan-02	0	63	0.00%	0.00%	33	5608	0.59%	-0.61	-1.37
Feb-02	0	62	0.00%	0.00%	10	5626	0.18%	-0.33	-1.2
Mar-02	0	62	0.00%	0.00%	76	5566	1.37%	-0.92	-1.56
Apr-02	0	63	0.00%	0.00%	47	5586	0.84%	-0.73	-1.44
May-02	0	61	0.00%	0.00%	50	5641	0.89%	-0.73	-1.45
Jun-02	0	68	0.00%	0.00%	88	5637	1.56%	-1.03	-1.63



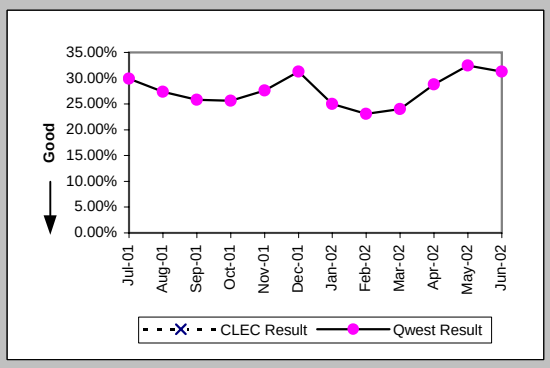
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	69	0.00%	0.00%	36	5396	0.67%	-0.68	-1.41
Sep-01	0	69	0.00%	0.00%	22	5434	0.40%	-0.53	-1.32
Oct-01	0	65	0.00%	0.00%	31	5497	0.56%	-0.6	-1.37
Nov-01	0	65	0.00%	0.00%	35	5505	0.64%	-0.64	-1.39
Dec-01	0	64	0.00%	0.00%	15	5548	0.27%	-0.41	-1.25
Jan-02	0	63	0.00%	0.00%	17	5608	0.30%	-0.44	-1.26
Feb-02	0	62	0.00%	0.00%	6	5626	0.11%	-0.26	-1.16
Mar-02	0	62	0.00%	0.00%	50	5566	0.90%	-0.75	-1.45
Apr-02	0	63	0.00%	0.00%	34	5586	0.61%	-0.62	-1.38
May-02	0	61	0.00%	0.00%	39	5641	0.69%	-0.65	-1.39
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

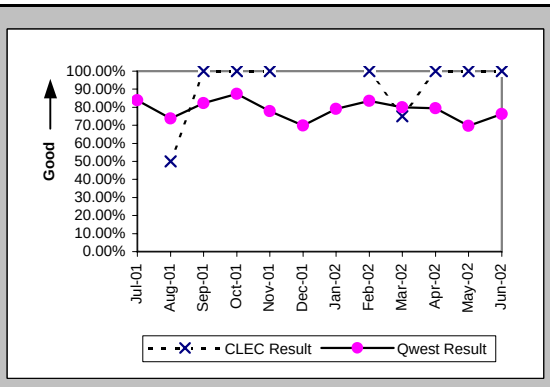
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	107	29.91%		
Aug-01					23	84	27.38%		
Sep-01					16	62	25.81%		
Oct-01					20	78	25.64%		
Nov-01					24	87	27.59%		
Dec-01					15	48	31.25%		
Jan-02					11	44	25.00%		
Feb-02					3	13	23.08%		
Mar-02					24	100	24.00%		
Apr-02					19	66	28.79%		
May-02					24	74	32.43%		
Jun-02					40	128	31.25%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

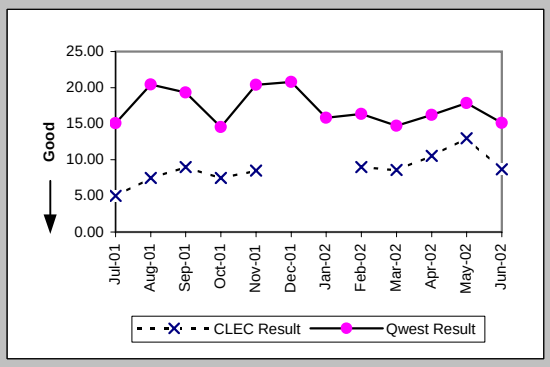
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					78	93	83.87%		
Aug-01	1	2	50.00%	50.00%	56	76	73.68%	0.6	-0.63
Sep-01	1	1	100.00%	0.00%	60	73	82.19%	-0.46	-1.28
Oct-01	1	1	100.00%	0.00%	98	112	87.50%	-0.38	-1.23
Nov-01	1	1	100.00%	0.00%	95	122	77.87%	-0.53	-1.32
Dec-01					67	96	69.79%		
Jan-02					64	81	79.01%		
Feb-02	1	1	100.00%	0.00%	101	121	83.47%	-0.44	-1.27
Mar-02	3	4	75.00%	43.30%	64	80	80.00%	0.23	-0.86
Apr-02	8	8	100.00%	0.00%	89	112	79.46%	-1.39	-1.84
May-02	2	2	100.00%	0.00%	99	142	69.72%	-0.93	-1.56
Jun-02	4	4	100.00%	0.00%	61	80	76.25%	-1.09	-1.66



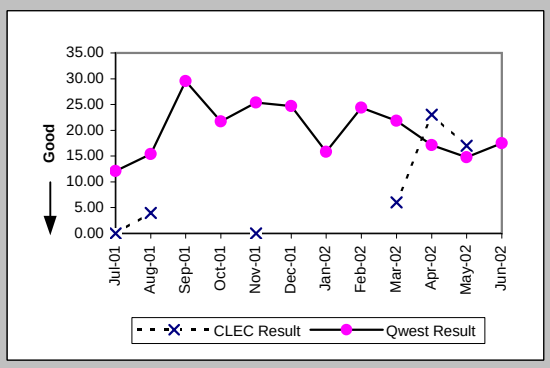
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	2	5.00	0.00	1657	110	15.06	-1.25	-1.76
Aug-01	15	2	7.50	3.54	2307	113	20.42	-0.95	-1.58
Sep-01	9	1	9.00		1817	94	19.33	-0.47	-1.29
Oct-01	15	2	7.50	2.12	2338	161	14.52	-0.76	-1.46
Nov-01	17	2	8.50	0.71	2913	143	20.37	-0.66	-1.4
Dec-01					2350	113	20.80		
Jan-02					1471	93	15.82		
Feb-02	18	2	9.00	0.00	1912	117	16.34	-0.66	-1.4
Mar-02	69	8	8.62	2.50	1279	87	14.70	-1.43	-1.87
Apr-02	116	11	10.55	5.80	2209	136	16.24	-1.33	-1.81
May-02	52	4	13.00	8.68	2803	157	17.85	-0.77	-1.47
Jun-02	26	3	8.67	0.58	1374	91	15.10	-1.03	-1.62



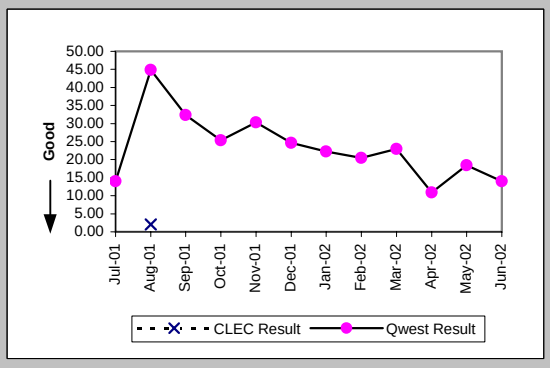
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00		194	16	12.12	-1.2	-1.73
Aug-01	4	1	4.00		507	33	15.36	-0.51	-1.31
Sep-01					621	21	29.57		
Oct-01					543	25	21.72		
Nov-01	0	3	0.00	0.00	1168	46	25.39	-1.17	-1.71
Dec-01					642	26	24.69		
Jan-02					285	18	15.83		
Feb-02					463	19	24.37		
Mar-02	18	3	6.00	1.00	328	15	21.87	-2.42	-2.47
Apr-02	23	1	23.00		394	23	17.13	0.66	-0.6
May-02	17	1	17.00		621	42	14.79	-0.07	-1.04
Jun-02					402	23	17.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

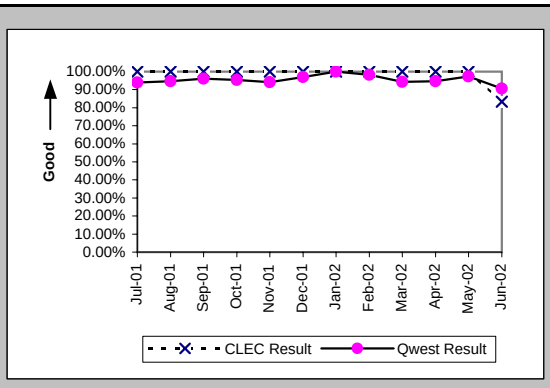
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					28	2	14.00		
Aug-01	2	1	2.00		269	6	44.83	-0.93	-1.57
Sep-01					97	3	32.33		
Oct-01					76	3	25.33		
Nov-01					91	3	30.33		
Dec-01					148	6	24.67		
Jan-02					89	4	22.25		
Feb-02					41	2	20.50		
Mar-02					23	1	23.00		
Apr-02					76	7	10.86		
May-02					92	5	18.40		
Jun-02					28	2	14.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

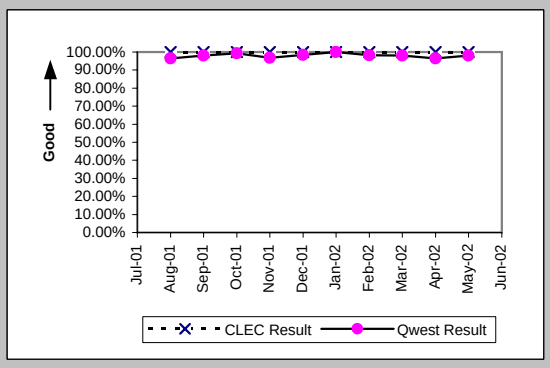
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	94	100	94.00%	-0.43	-1.26
Aug-01	3	3	100.00%	0.00%	107	113	94.69%	-0.4	-1.25
Sep-01	3	3	100.00%	0.00%	100	104	96.15%	-0.34	-1.21
Oct-01	2	2	100.00%	0.00%	123	129	95.35%	-0.31	-1.19
Nov-01	3	3	100.00%	0.00%	145	154	94.16%	-0.43	-1.26
Dec-01	3	3	100.00%	0.00%	125	129	96.90%	-0.31	-1.19
Jan-02	1	1	100.00%	0.00%	105	105	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	109	111	98.20%	-0.19	-1.12
Mar-02	6	6	100.00%	0.00%	101	107	94.39%	-0.58	-1.35
Apr-02	10	10	100.00%	0.00%	106	112	94.64%	-0.72	-1.44
May-02	8	8	100.00%	0.00%	144	148	97.30%	-0.46	-1.28
Jun-02	5	6	83.33%	37.27%	116	128	90.63%	0.55	-0.67



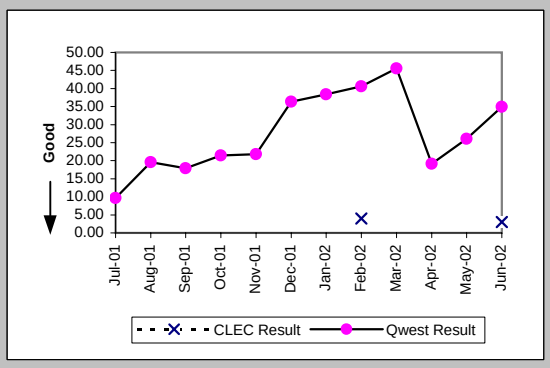
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	3	100.00%	0.00%	109	113	96.46%	-0.33	-1.2
Sep-01	3	3	100.00%	0.00%	102	104	98.08%	-0.24	-1.15
Oct-01	2	2	100.00%	0.00%	128	129	99.22%	-0.12	-1.08
Nov-01	3	3	100.00%	0.00%	149	154	96.75%	-0.31	-1.19
Dec-01	3	3	100.00%	0.00%	127	129	98.45%	-0.21	-1.13
Jan-02	1	1	100.00%	0.00%	105	105	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	109	111	98.20%	-0.19	-1.12
Mar-02	6	6	100.00%	0.00%	105	107	98.13%	-0.33	-1.2
Apr-02	10	10	100.00%	0.00%	108	112	96.43%	-0.58	-1.35
May-02	8	8	100.00%	0.00%	145	148	97.97%	-0.4	-1.24
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

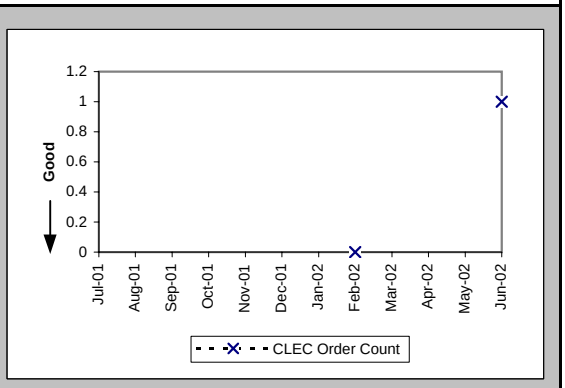
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					252	26	9.69		
Aug-01					510	26	19.62		
Sep-01					395	22	17.95		
Oct-01					365	17	21.47		
Nov-01					699	32	21.84		
Dec-01					581	16	36.31		
Jan-02					921	24	38.38		
Feb-02	4	1	4.00		1014	25	40.56	-0.78	-1.47
Mar-02					1093	24	45.54		
Apr-02					996	52	19.15		
May-02					859	33	26.03		
Jun-02	3	1	3.00		1049	30	34.97	-0.69	-1.42



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

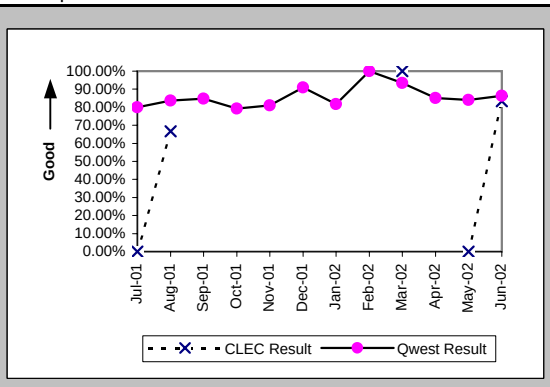
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

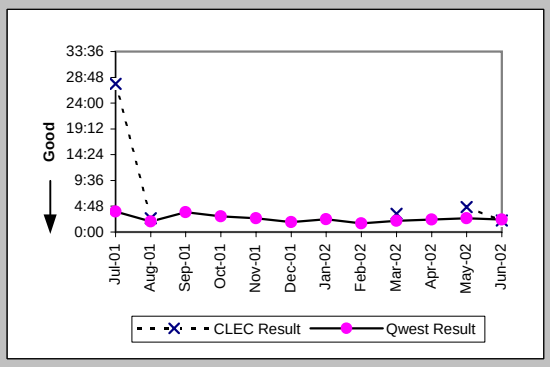
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	60	75	80.00%	2.07	0.26
Aug-01	2	3	66.67%	47.14%	51	61	83.61%	0.64	-0.61
Sep-01					39	46	84.78%		
Oct-01					46	58	79.31%		
Nov-01					51	63	80.95%		
Dec-01					30	33	90.91%		
Jan-02					27	33	81.82%		
Feb-02					10	10	100.00%		
Mar-02	1	1	100.00%	0.00%	71	76	93.42%	-0.26	-1.16
Apr-02					40	47	85.11%		
May-02	0	2	0.00%	0.00%	42	50	84.00%	2.22	0.35
Jun-02	5	6	83.33%	37.27%	76	88	86.36%	0.21	-0.87



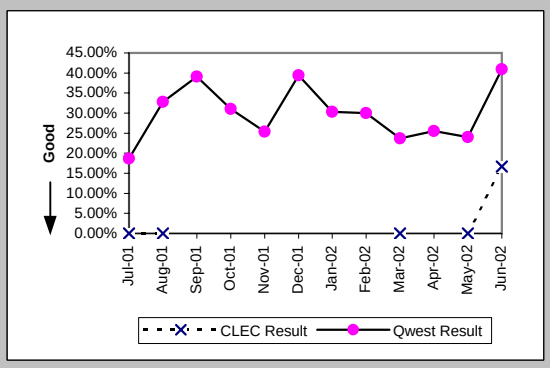
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	55:09	2	27:34	16:00	284:20	75	3:47	2.65	0.61
Aug-01	7:41	3	2:34	3:49	119:41	61	1:58	0.68	-0.59
Sep-01					169:51	46	3:42		
Oct-01					170:26	58	2:56		
Nov-01					160:44	63	2:33		
Dec-01					60:55	33	1:51		
Jan-02					78:48	33	2:23		
Feb-02					15:48	10	1:35		
Mar-02	3:23	1	3:23		156:43	76	2:04	0.85	-0.48
Apr-02					110:14	47	2:21		
May-02	9:19	2	4:40	0:01	127:04	50	2:32	1.24	-0.24
Jun-02	12:46	6	2:08	2:06	204:12	88	2:19	-0.19	-1.12



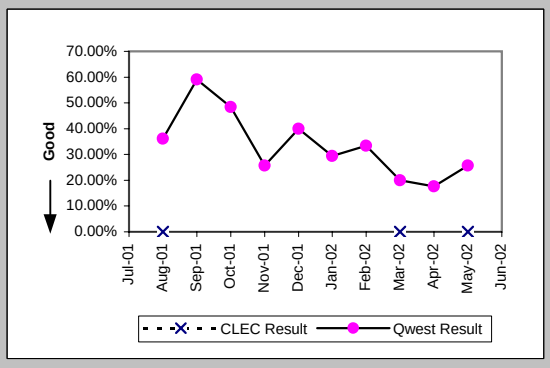
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	14	75	18.67%	-0.67	-1.41
Aug-01	0	3	0.00%	0.00%	20	61	32.79%	-1.18	-1.72
Sep-01					18	46	39.13%		
Oct-01					18	58	31.03%		
Nov-01					16	63	25.40%		
Dec-01					13	33	39.39%		
Jan-02					10	33	30.30%		
Feb-02					3	10	30.00%		
Mar-02	0	1	0.00%	0.00%	18	76	23.68%	-0.55	-1.34
Apr-02					12	47	25.53%		
May-02	0	2	0.00%	0.00%	12	50	24.00%	-0.78	-1.47
Jun-02	1	6	16.67%	37.27%	36	88	40.91%	-1.17	-1.71



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

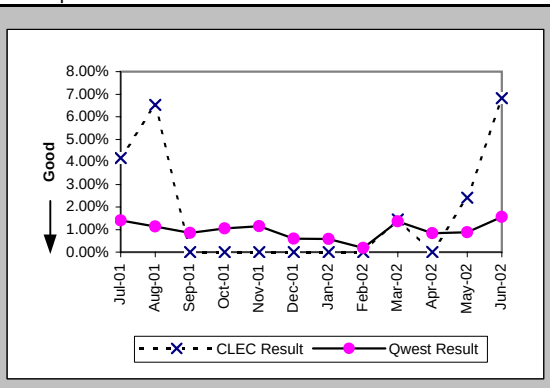
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	13	36	36.11%	-0.74	-1.45
Sep-01					13	22	59.09%		
Oct-01					15	31	48.39%		
Nov-01					9	35	25.71%		
Dec-01					6	15	40.00%		
Jan-02					5	17	29.41%		
Feb-02					2	6	33.33%		
Mar-02	0	1	0.00%	0.00%	10	50	20.00%	-0.5	-1.3
Apr-02					6	34	17.65%		
May-02	0	2	0.00%	0.00%	10	39	25.64%	-0.81	-1.49
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

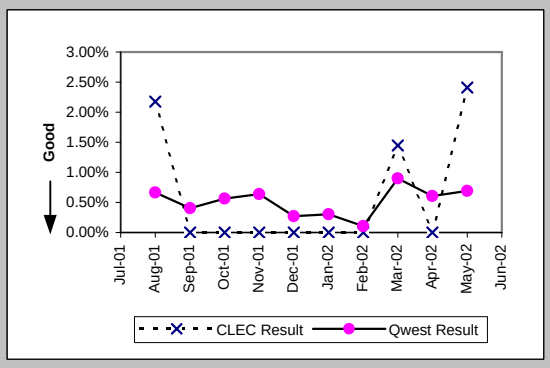
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	48	4.17%	19.98%	75	5351	1.40%	1.36	-0.17
Aug-01	3	46	6.52%	24.69%	61	5396	1.13%	2.4	0.46
Sep-01	0	48	0.00%	0.00%	46	5434	0.85%	-0.64	-1.39
Oct-01	0	50	0.00%	0.00%	58	5497	1.06%	-0.73	-1.44
Nov-01	0	53	0.00%	0.00%	63	5505	1.14%	-0.78	-1.47
Dec-01	0	54	0.00%	0.00%	33	5548	0.59%	-0.57	-1.34
Jan-02	0	56	0.00%	0.00%	33	5608	0.59%	-0.57	-1.35
Feb-02	0	60	0.00%	0.00%	10	5626	0.18%	-0.33	-1.2
Mar-02	1	69	1.45%	11.95%	76	5566	1.37%	0.16	-0.91
Apr-02	0	81	0.00%	0.00%	47	5586	0.84%	-0.82	-1.5
May-02	2	83	2.41%	15.33%	50	5641	0.89%	1.26	-0.23
Jun-02	6	88	6.82%	25.21%	88	5637	1.56%	2.95	0.8



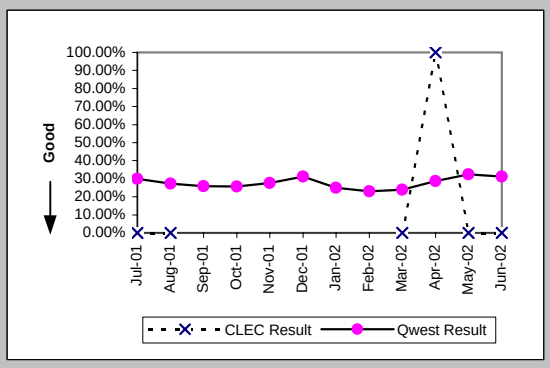
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	46	2.17%	14.58%	36	5396	0.67%	1.02	-0.38
Sep-01	0	48	0.00%	0.00%	22	5434	0.40%	-0.44	-1.27
Oct-01	0	50	0.00%	0.00%	31	5497	0.56%	-0.53	-1.32
Nov-01	0	53	0.00%	0.00%	35	5505	0.64%	-0.58	-1.35
Dec-01	0	54	0.00%	0.00%	15	5548	0.27%	-0.38	-1.23
Jan-02	0	56	0.00%	0.00%	17	5608	0.30%	-0.41	-1.25
Feb-02	0	60	0.00%	0.00%	6	5626	0.11%	-0.25	-1.15
Mar-02	1	69	1.45%	11.95%	50	5566	0.90%	0.52	-0.69
Apr-02	0	81	0.00%	0.00%	34	5586	0.61%	-0.7	-1.43
May-02	2	83	2.41%	15.33%	39	5641	0.69%	1.5	-0.09
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

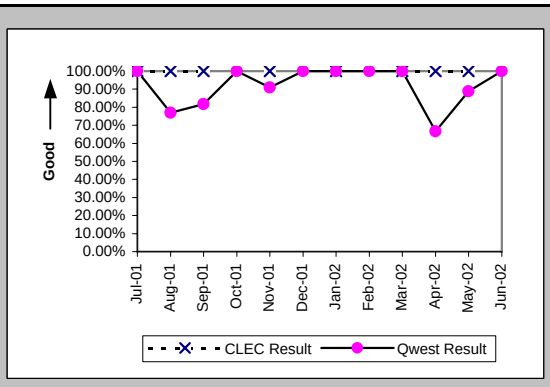
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	32	107	29.91%	-0.92	-1.56
Aug-01	0	3	0.00%	0.00%	23	84	27.38%	-1.05	-1.64
Sep-01					16	62	25.81%		
Oct-01					20	78	25.64%		
Nov-01					24	87	27.59%		
Dec-01					15	48	31.25%		
Jan-02					11	44	25.00%		
Feb-02					3	13	23.08%		
Mar-02	0	1	0.00%	0.00%	24	100	24.00%	-0.56	-1.34
Apr-02	1	1	100.00%	0.00%	19	66	28.79%	1.06	-0.36
May-02	0	2	0.00%	0.00%	24	74	32.43%	-0.97	-1.59
Jun-02	0	6	0.00%	0.00%	40	128	31.25%	-1.61	-1.98



Checklist #4 - Unbundled Loop - ISDN Capable Installation

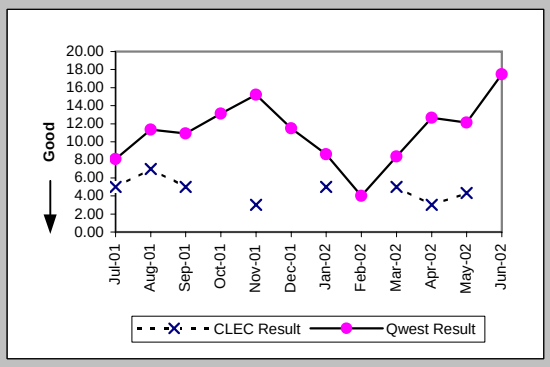
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	10	13	76.92%	-0.72	-1.44
Sep-01	1	1	100.00%	0.00%	9	11	81.82%	-0.45	-1.27
Oct-01					9	9	100.00%		
Nov-01	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Dec-01					10	10	100.00%		
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02					6	6	100.00%		
Mar-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
May-02	4	4	100.00%	0.00%	8	9	88.89%	-0.59	-1.36
Jun-02					3	3	100.00%		



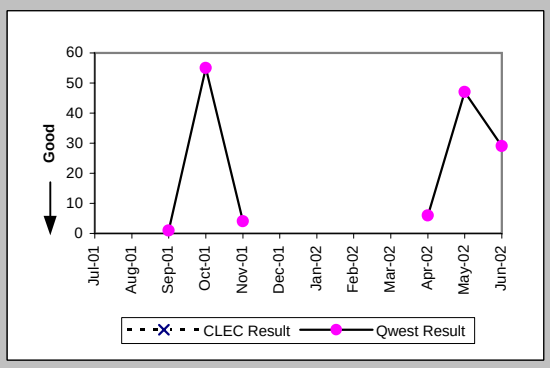
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	1	5.00		97	12	8.08	-0.84	-1.51
Aug-01	7	1	7.00		159	14	11.36	-0.43	-1.26
Sep-01	5	1	5.00		120	11	10.91	-0.68	-1.42
Oct-01					118	9	13.11		
Nov-01	3	1	3.00		152	10	15.20	-0.67	-1.41
Dec-01					92	8	11.50		
Jan-02	5	1	5.00		86	10	8.60	-1.08	-1.66
Feb-02					20	5	4.00		
Mar-02	10	2	5.00	0.00	67	8	8.38	-1.08	-1.66
Apr-02	3	1	3.00		38	3	12.67	-1.04	-1.63
May-02	13	3	4.33	1.15	97	8	12.12	-0.58	-1.35
Jun-02					70	4	17.50		



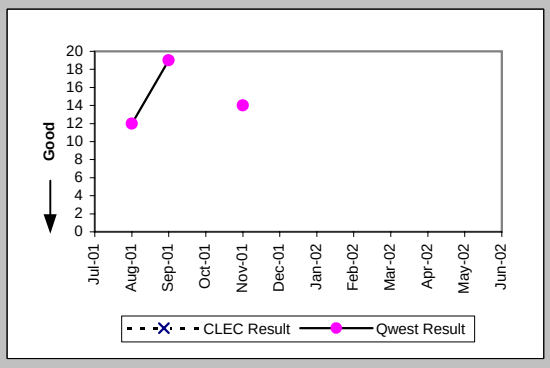
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01					55	1	55.00		
Nov-01					4	1	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					6	1	6.00		
May-02					47	1	47.00		
Jun-02					29	1	29.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

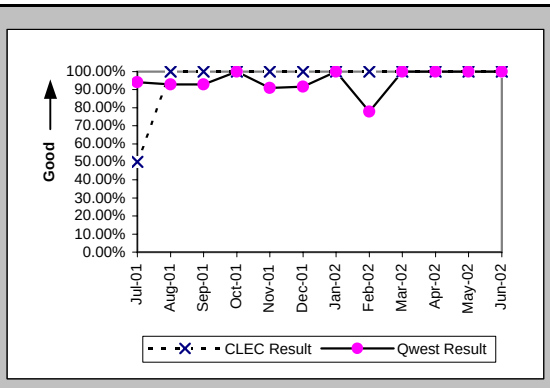
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					36	3	12.00		
Sep-01					19	1	19.00		
Oct-01									
Nov-01					14	1	14.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

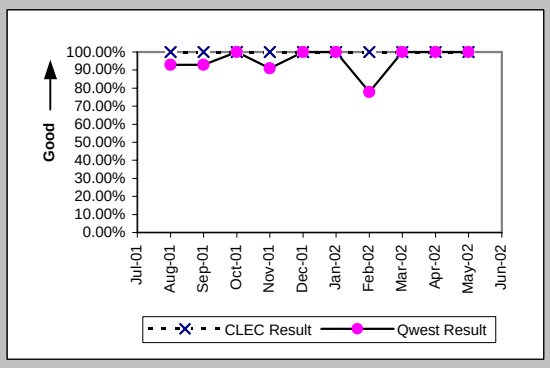
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	2	50.00%	50.00%	16	17	94.12%	1.3	-0.21
Aug-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Sep-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Oct-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Dec-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A



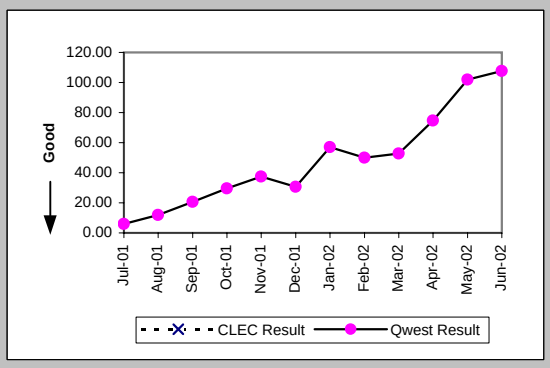
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Sep-01	2	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
Oct-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Dec-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

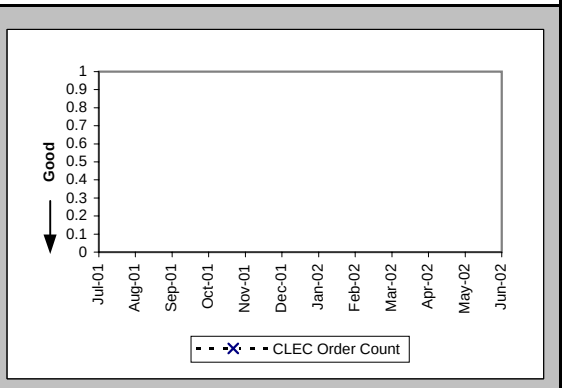
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					24	4	6.00		
Aug-01					24	2	12.00		
Sep-01					62	3	20.67		
Oct-01					59	2	29.50		
Nov-01					75	2	37.50		
Dec-01					153	5	30.60		
Jan-02					228	4	57.00		
Feb-02					250	5	50.00		
Mar-02					369	7	52.71		
Apr-02					523	7	74.71		
May-02					612	6	102.00		
Jun-02					753	7	107.57		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

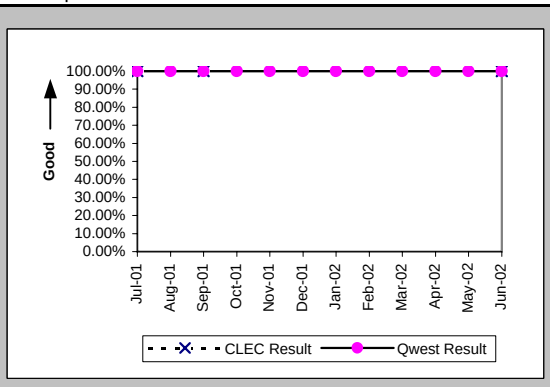
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

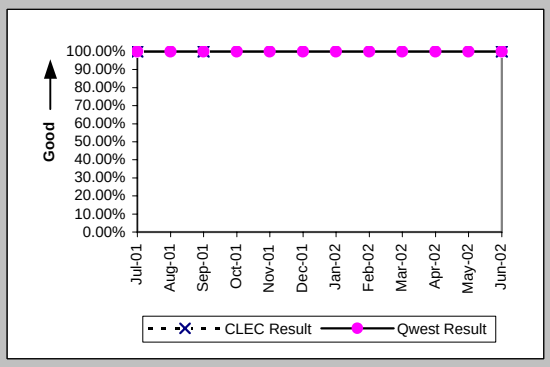
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01					20	20	100.00%		
Sep-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Oct-01					10	10	100.00%		
Nov-01					8	8	100.00%		
Dec-01					4	4	100.00%		
Jan-02					8	8	100.00%		
Feb-02					12	12	100.00%		
Mar-02					4	4	100.00%		
Apr-02					3	3	100.00%		
May-02					6	6	100.00%		
Jun-02	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A



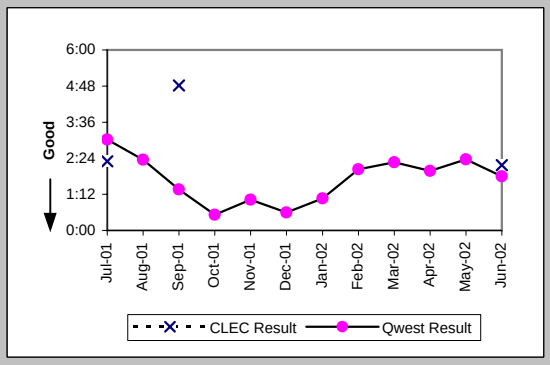
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	10	10	100.00%	N/A	N/A
Aug-01					20	20	100.00%		
Sep-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Oct-01					10	10	100.00%		
Nov-01					8	8	100.00%		
Dec-01					4	4	100.00%		
Jan-02					9	9	100.00%		
Feb-02					12	12	100.00%		
Mar-02					4	4	100.00%		
Apr-02					3	3	100.00%		
May-02					6	6	100.00%		
Jun-02	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A



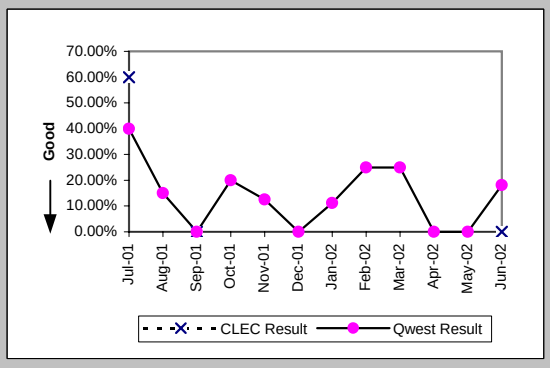
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11:30	5	2:18	2:50	30:08	10	3:01	-0.18	-1.11
Aug-01					47:02	20	2:21		
Sep-01	4:49	1	4:49		6:52	5	1:22	3.72	1.26
Oct-01					5:11	10	0:31		
Nov-01					8:08	8	1:01		
Dec-01					2:26	4	0:36		
Jan-02					9:32	9	1:04		
Feb-02					24:28	12	2:02		
Mar-02					9:03	4	2:16		
Apr-02					5:57	3	1:59		
May-02					14:12	6	2:22		
Jun-02	4:19	2	2:10	0:35	19:44	11	1:48	0.21	-0.87



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

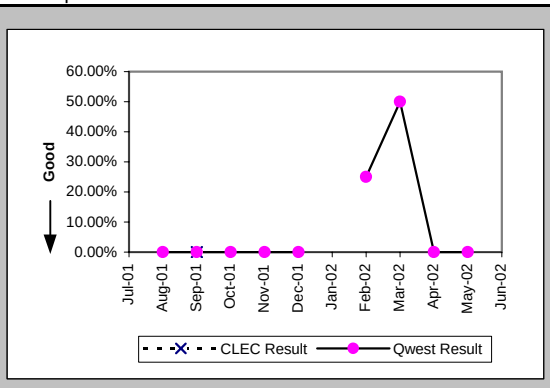
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	5	60.00%	48.99%	4	10	40.00%	0.54	-0.67
Aug-01					3	20	15.00%		
Sep-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Oct-01					2	10	20.00%		
Nov-01					1	8	12.50%		
Dec-01					0	4	0.00%		
Jan-02					1	9	11.11%		
Feb-02					3	12	25.00%		
Mar-02					1	4	25.00%		
Apr-02					0	3	0.00%		
May-02					0	6	0.00%		
Jun-02	0	2	0.00%	0.00%	2	11	18.18%	-0.61	-1.37



Checklist #4 - Unbundled Loop - ISDN Capable Repair

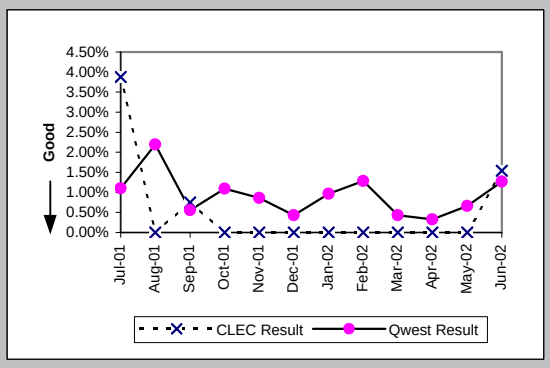
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	4	0.00%		
Sep-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Oct-01					0	1	0.00%		
Nov-01					0	2	0.00%		
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					1	4	25.00%		
Mar-02					1	2	50.00%		
Apr-02					0	1	0.00%		
May-02					0	3	0.00%		
Jun-02									



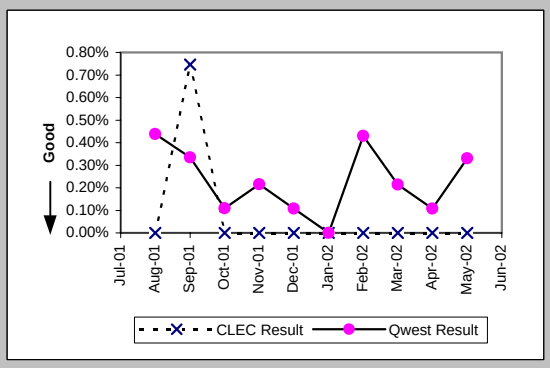
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	129	3.88%	19.30%	10	907	1.10%	2.11	0.28
Aug-01	0	131	0.00%	0.00%	20	913	2.19%	-1.6	-1.97
Sep-01	1	134	0.75%	8.61%	5	895	0.56%	0.28	-0.83
Oct-01	0	134	0.00%	0.00%	10	913	1.10%	-1.14	-1.69
Nov-01	0	133	0.00%	0.00%	8	925	0.86%	-1.01	-1.61
Dec-01	0	131	0.00%	0.00%	4	922	0.43%	-0.71	-1.43
Jan-02	0	130	0.00%	0.00%	9	933	0.96%	-1.05	-1.64
Feb-02	0	130	0.00%	0.00%	12	932	1.29%	-1.22	-1.74
Mar-02	0	129	0.00%	0.00%	4	935	0.43%	-0.7	-1.42
Apr-02	0	132	0.00%	0.00%	3	926	0.32%	-0.61	-1.37
May-02	0	130	0.00%	0.00%	6	906	0.66%	-0.87	-1.53
Jun-02	2	130	1.54%	12.31%	11	867	1.27%	0.3	-0.82



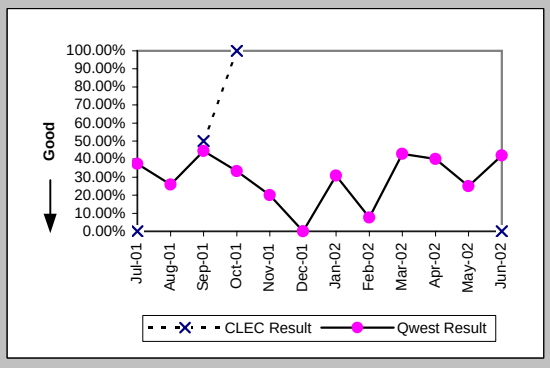
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	131	0.00%	0.00%	4	913	0.44%	-0.71	-1.43
Sep-01	1	134	0.75%	8.61%	3	895	0.34%	0.63	-0.62
Oct-01	0	134	0.00%	0.00%	1	913	0.11%	-0.36	-1.22
Nov-01	0	133	0.00%	0.00%	2	925	0.22%	-0.5	-1.31
Dec-01	0	131	0.00%	0.00%	1	922	0.11%	-0.35	-1.21
Jan-02	0	130	0.00%	0.00%	0	933	0.00%	N/A	N/A
Feb-02	0	130	0.00%	0.00%	4	932	0.43%	-0.7	-1.43
Mar-02	0	129	0.00%	0.00%	2	935	0.21%	-0.49	-1.3
Apr-02	0	132	0.00%	0.00%	1	926	0.11%	-0.35	-1.21
May-02	0	130	0.00%	0.00%	3	906	0.33%	-0.61	-1.37
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

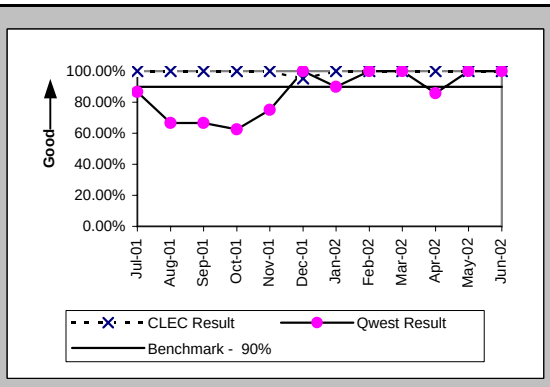
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	5	0.00%	0.00%	6	16	37.50%	-1.51	-1.92
Aug-01					7	27	25.93%		
Sep-01	1	2	50.00%	50.00%	4	9	44.44%	-0.02	-1.01
Oct-01	1	1	100.00%	0.00%	5	15	33.33%	0.91	-0.45
Nov-01					2	10	20.00%		
Dec-01					0	4	0.00%		
Jan-02					4	13	30.77%		
Feb-02					1	13	7.69%		
Mar-02					3	7	42.86%		
Apr-02					2	5	40.00%		
May-02					2	8	25.00%		
Jun-02	0	2	0.00%	0.00%	8	19	42.11%	-1.15	-1.7



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

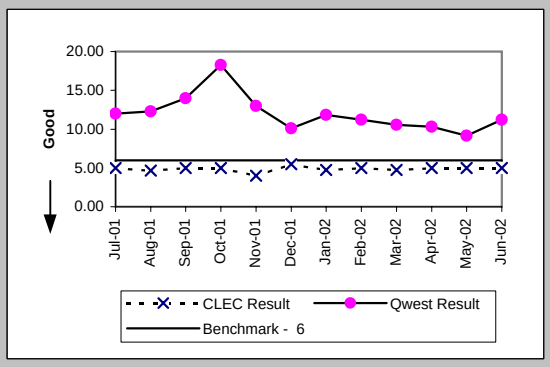
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	8	100.00%	0.00%	13	15	86.67%	-0.9	-1.54
Aug-01	7	7	100.00%	0.00%	12	18	66.67%	-1.59	-1.97
Sep-01	11	11	100.00%	0.00%	4	6	66.67%	-1.39	-1.85
Oct-01	6	6	100.00%	0.00%	5	8	62.50%	-1.43	-1.87
Nov-01	9	9	100.00%	0.00%	3	4	75.00%	-0.96	-1.58
Dec-01	20	21	95.24%	21.30%	8	8	100.00%	N/A	-0.84
Jan-02	7	7	100.00%	0.00%	9	10	90.00%	-0.68	-1.41
Feb-02	9	9	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	16	16	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-02	11	11	100.00%	0.00%	6	7	85.71%	-0.84	-1.51
May-02	5	5	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	15	15	100.00%	0.00%	9	9	100.00%	N/A	N/A



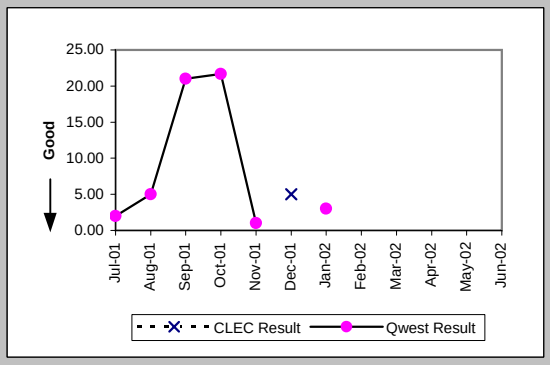
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	20	4	5.00	0.00	180	15	12.00	-3.66	-3.22
Aug-01	14	3	4.67	0.58	221	18	12.28	-2.12	-2.29
Sep-01	30	6	5.00	0.00	84	6	14.00	-2.09	-2.27
Oct-01	25	5	5.00	2.35	146	8	18.25	-1.24	-1.75
Nov-01	12	3	4.00	1.00	52	4	13.00	-8.33	-6.07
Dec-01	77	14	5.50	2.47	81	8	10.12	-4.82	-3.93
Jan-02	19	4	4.75	0.50	142	12	11.83	-3.22	-2.96
Feb-02	40	8	5.00	0.00	146	13	11.23	-2.31	-2.4
Mar-02	38	8	4.75	0.71	74	7	10.57	-2.27	-2.38
Apr-02	35	7	5.00	0.00	72	7	10.29	-3.96	-3.41
May-02	20	4	5.00	0.00	55	6	9.17	-1.19	-1.72
Jun-02	40	8	5.00	0.00	112	10	11.20	-2.27	-2.38



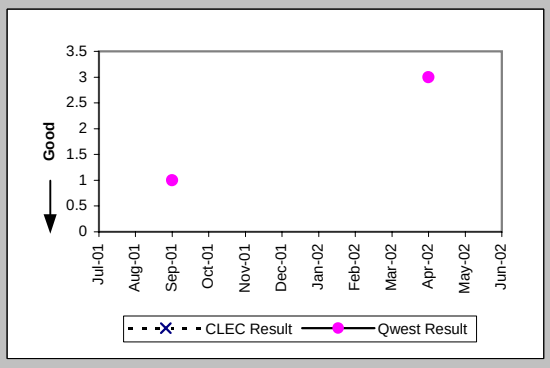
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	2	2.00		
Aug-01					30	6	5.00		
Sep-01					21	1	21.00		
Oct-01					65	3	21.67		
Nov-01					1	1	1.00		
Dec-01	5	1	5.00						
Jan-02					3	1	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

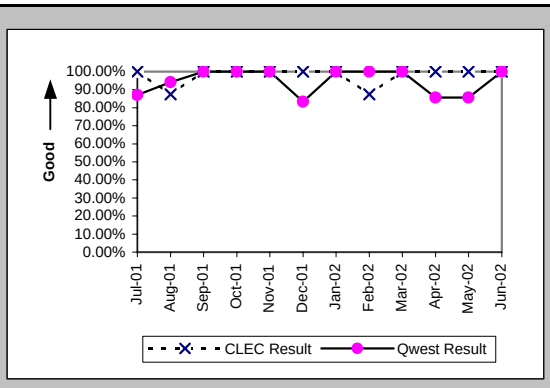
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					3	1	3.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

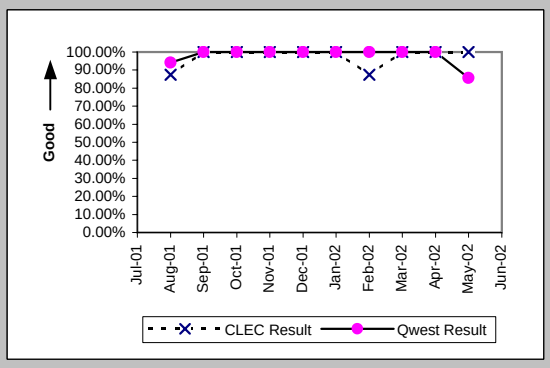
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	10	100.00%	0.00%	54	62	87.10%	-1.13	-1.69
Aug-01	7	8	87.50%	33.07%	16	17	94.12%	0.41	-0.75
Sep-01	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	7	7	100.00%	N/A	N/A
Nov-01	8	8	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	15	15	100.00%	0.00%	5	6	83.33%	-0.93	-1.56
Jan-02	14	14	100.00%	0.00%	10	10	100.00%	N/A	N/A
Feb-02	7	8	87.50%	33.07%	13	13	100.00%	N/A	-0.47
Mar-02	13	13	100.00%	0.00%	10	10	100.00%	N/A	N/A
Apr-02	14	14	100.00%	0.00%	6	7	85.71%	-0.88	-1.54
May-02	8	8	100.00%	0.00%	6	7	85.71%	-0.79	-1.48
Jun-02	10	10	100.00%	0.00%	8	8	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

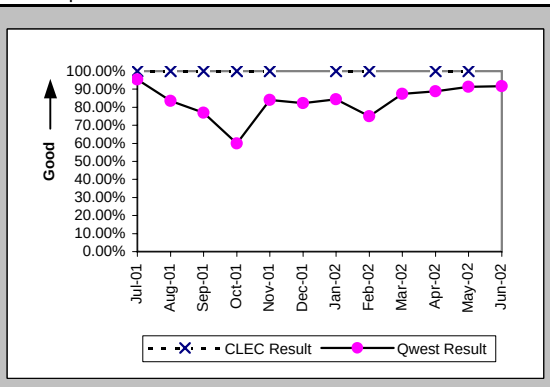
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	7	8	87.50%	33.07%	16	17	94.12%	0.41	-0.75
Sep-01	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	7	7	100.00%	N/A	N/A
Nov-01	8	8	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	15	15	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-02	14	14	100.00%	0.00%	10	10	100.00%	N/A	N/A
Feb-02	7	8	87.50%	33.07%	13	13	100.00%	N/A	-0.47
Mar-02	13	13	100.00%	0.00%	10	10	100.00%	N/A	N/A
Apr-02	14	14	100.00%	0.00%	7	7	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	6	7	85.71%	-0.79	-1.48
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

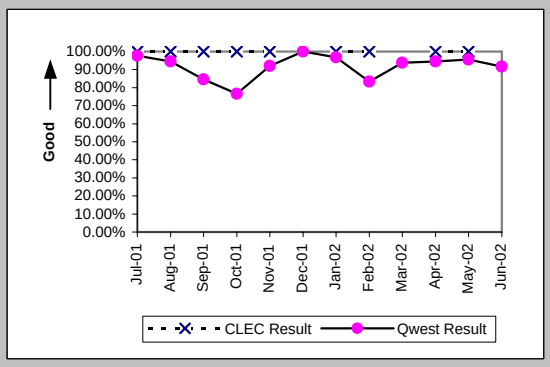
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	42	44	95.45%	-0.22	-1.13
Aug-01	1	1	100.00%	0.00%	61	73	83.56%	-0.44	-1.27
Sep-01	1	1	100.00%	0.00%	20	26	76.92%	-0.54	-1.33
Oct-01	1	1	100.00%	0.00%	18	30	60.00%	-0.8	-1.49
Nov-01	1	1	100.00%	0.00%	21	25	84.00%	-0.43	-1.26
Dec-01					14	17	82.35%		
Jan-02	3	3	100.00%	0.00%	27	32	84.38%	-0.71	-1.43
Feb-02	2	2	100.00%	0.00%	9	12	75.00%	-0.76	-1.46
Mar-02					14	16	87.50%		
Apr-02	2	2	100.00%	0.00%	16	18	88.89%	-0.47	-1.29
May-02	2	2	100.00%	0.00%	21	23	91.30%	-0.42	-1.25
Jun-02					11	12	91.67%		



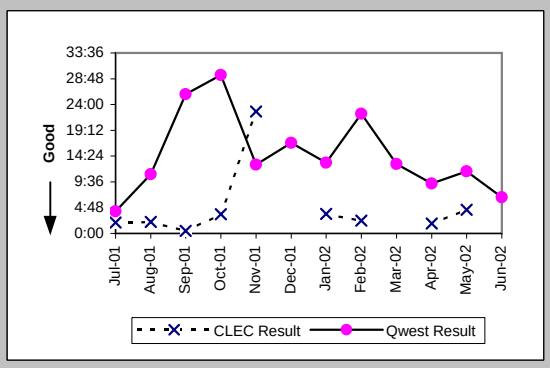
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	43	44	97.73%	-0.15	-1.09
Aug-01	1	1	100.00%	0.00%	69	73	94.52%	-0.24	-1.15
Sep-01	1	1	100.00%	0.00%	22	26	84.62%	-0.42	-1.25
Oct-01	1	1	100.00%	0.00%	23	30	76.67%	-0.54	-1.33
Nov-01	1	1	100.00%	0.00%	23	25	92.00%	-0.29	-1.18
Dec-01					17	17	100.00%		
Jan-02	3	3	100.00%	0.00%	31	32	96.88%	-0.3	-1.18
Feb-02	2	2	100.00%	0.00%	10	12	83.33%	-0.59	-1.36
Mar-02					15	16	93.75%		
Apr-02	2	2	100.00%	0.00%	17	18	94.44%	-0.33	-1.2
May-02	2	2	100.00%	0.00%	22	23	95.65%	-0.29	-1.18
Jun-02					11	12	91.67%		



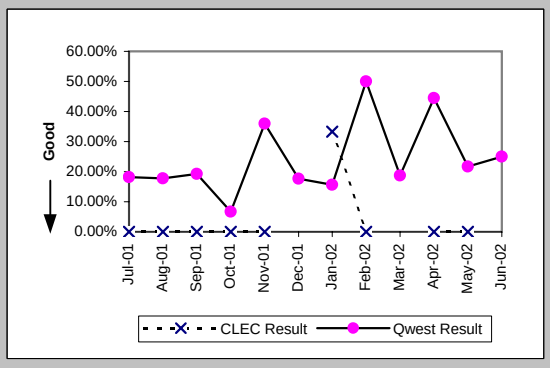
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:00	1	2:00		182:13	44	4:08	-0.17	-1.11
Aug-01	2:08	1	2:08		807:05	73	11:03	-0.49	-1.3
Sep-01	0:30	1	0:30		673:58	26	25:55	-0.51	-1.31
Oct-01	3:34	1	3:34		885:23	30	29:31	-0.64	-1.39
Nov-01	22:41	1	22:41		321:02	25	12:50	0.86	-0.48
Dec-01					286:49	17	16:52		
Jan-02	10:57	3	3:39	3:53	422:00	32	13:11	-0.89	-1.54
Feb-02	4:47	2	2:23	0:01	267:08	12	22:16	-0.78	-1.47
Mar-02					206:52	16	12:56		
Apr-02	3:45	2	1:52	0:23	167:15	18	9:17	-0.77	-1.47
May-02	8:53	2	4:26	2:00	265:57	23	11:34	-0.59	-1.36
Jun-02					81:03	12	6:45		



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

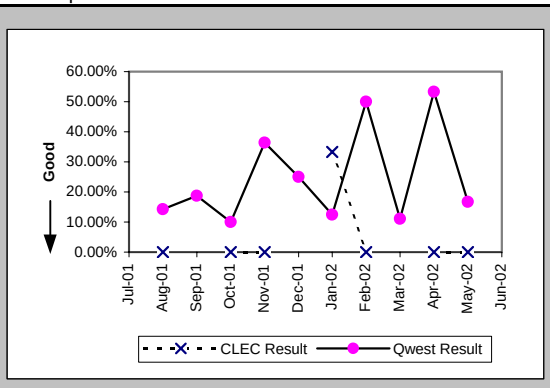
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	8	44	18.18%	-0.47	-1.28
Aug-01	0	1	0.00%	0.00%	13	73	17.81%	-0.46	-1.28
Sep-01	0	1	0.00%	0.00%	5	26	19.23%	-0.48	-1.29
Oct-01	0	1	0.00%	0.00%	2	30	6.67%	-0.26	-1.16
Nov-01	0	1	0.00%	0.00%	9	25	36.00%	-0.74	-1.45
Dec-01					3	17	17.65%		
Jan-02	1	3	33.33%	47.14%	5	32	15.63%	0.63	-0.61
Feb-02	0	2	0.00%	0.00%	6	12	50.00%	-1.31	-1.8
Mar-02					3	16	18.75%		
Apr-02	0	2	0.00%	0.00%	8	18	44.44%	-1.2	-1.73
May-02	0	2	0.00%	0.00%	5	23	21.74%	-0.71	-1.43
Jun-02					3	12	25.00%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

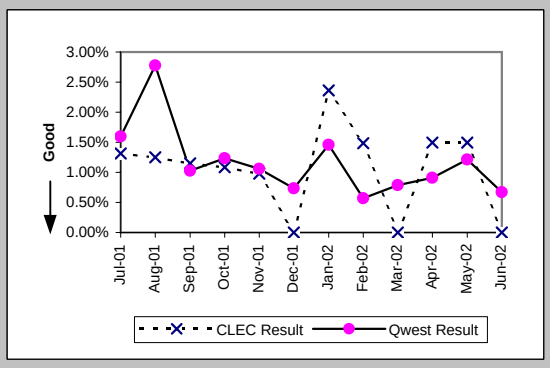
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	8	56	14.29%	-0.4	-1.25
Sep-01					3	16	18.75%		
Oct-01	0	1	0.00%	0.00%	2	20	10.00%	-0.33	-1.2
Nov-01	0	1	0.00%	0.00%	4	11	36.36%	-0.72	-1.44
Dec-01					2	8	25.00%		
Jan-02	1	3	33.33%	47.14%	2	16	12.50%	0.7	-0.58
Feb-02	0	2	0.00%	0.00%	4	8	50.00%	-1.26	-1.77
Mar-02					1	9	11.11%		
Apr-02	0	2	0.00%	0.00%	8	15	53.33%	-1.42	-1.86
May-02	0	2	0.00%	0.00%	2	12	16.67%	-0.59	-1.36
Jun-02									



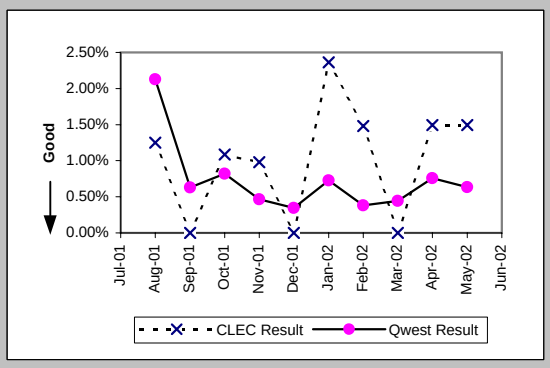
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	76	1.32%	11.40%	44	2759	1.59%	-0.19	-1.12
Aug-01	1	80	1.25%	11.11%	73	2630	2.78%	-0.82	-1.5
Sep-01	1	87	1.15%	10.66%	26	2534	1.03%	0.19	-0.89
Oct-01	1	92	1.09%	10.37%	30	2434	1.23%	-0.12	-1.08
Nov-01	1	102	0.98%	9.85%	25	2365	1.06%	-0.07	-1.05
Dec-01	0	119	0.00%	0.00%	17	2310	0.74%	-0.92	-1.56
Jan-02	3	127	2.36%	15.19%	32	2196	1.46%	0.81	-0.5
Feb-02	2	135	1.48%	12.08%	12	2102	0.57%	1.16	-0.29
Mar-02	0	138	0.00%	0.00%	16	2030	0.79%	-1.01	-1.62
Apr-02	2	134	1.49%	12.13%	18	1975	0.91%	0.68	-0.59
May-02	2	134	1.49%	12.13%	23	1895	1.21%	0.34	-0.79
Jun-02	0	134	0.00%	0.00%	12	1789	0.67%	-0.92	-1.56



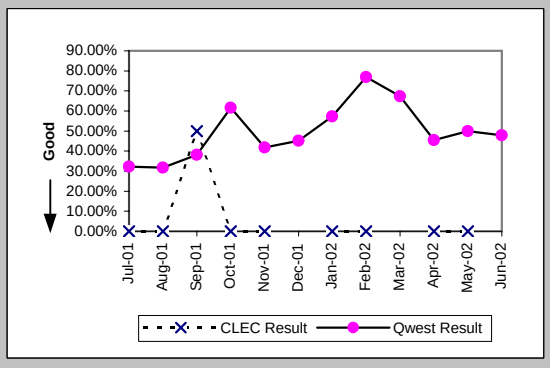
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	80	1.25%	11.11%	56	2630	2.13%	-0.54	-1.33
Sep-01	0	87	0.00%	0.00%	16	2534	0.63%	-0.73	-1.44
Oct-01	1	92	1.09%	10.37%	20	2434	0.82%	0.33	-0.8
Nov-01	1	102	0.98%	9.85%	11	2365	0.47%	0.69	-0.58
Dec-01	0	119	0.00%	0.00%	8	2310	0.35%	-0.63	-1.38
Jan-02	3	127	2.36%	15.19%	16	2196	0.73%	1.69	0.03
Feb-02	2	135	1.48%	12.08%	8	2102	0.38%	1.53	-0.07
Mar-02	0	138	0.00%	0.00%	9	2030	0.44%	-0.76	-1.46
Apr-02	2	134	1.49%	12.13%	15	1975	0.76%	0.88	-0.46
May-02	2	134	1.49%	12.13%	12	1895	0.63%	1.06	-0.35
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

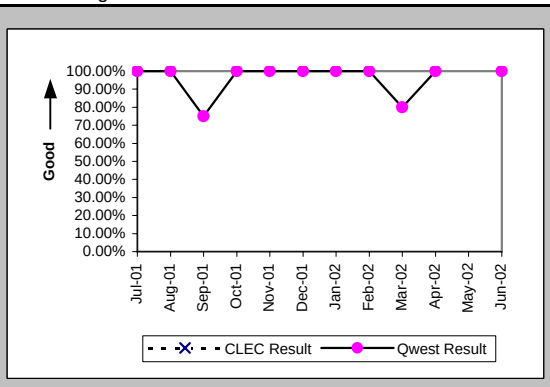
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	21	65	32.31%	-0.69	-1.42
Aug-01	0	1	0.00%	0.00%	34	107	31.78%	-0.68	-1.41
Sep-01	1	2	50.00%	50.00%	16	42	38.10%	0.24	-0.85
Oct-01	0	1	0.00%	0.00%	48	78	61.54%	-1.26	-1.76
Nov-01	0	1	0.00%	0.00%	18	43	41.86%	-0.84	-1.51
Dec-01					14	31	45.16%		
Jan-02	0	3	0.00%	0.00%	43	75	57.33%	-1.97	-2.2
Feb-02	0	2	0.00%	0.00%	40	52	76.92%	-2.53	-2.54
Mar-02					33	49	67.35%		
Apr-02	0	2	0.00%	0.00%	15	33	45.45%	-1.25	-1.76
May-02	0	2	0.00%	0.00%	23	46	50.00%	-1.38	-1.84
Jun-02					11	23	47.83%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

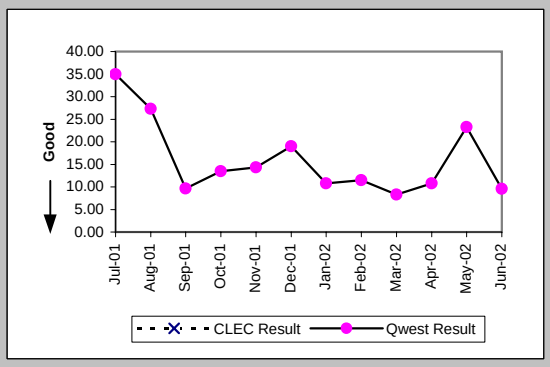
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					3	4	75.00%		
Oct-01					10	10	100.00%		
Nov-01					6	6	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02					4	4	100.00%		
Mar-02					4	5	80.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02					28	28	100.00%		



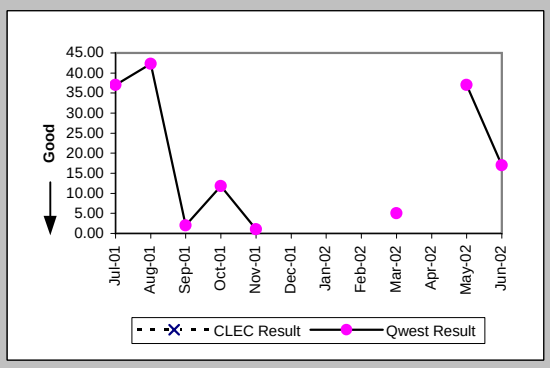
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					245	7	35.00		
Aug-01					300	11	27.27		
Sep-01					87	9	9.67		
Oct-01					336	25	13.44		
Nov-01					158	11	14.36		
Dec-01					57	3	19.00		
Jan-02					86	8	10.75		
Feb-02					46	4	11.50		
Mar-02					58	7	8.29		
Apr-02					54	5	10.80		
May-02					93	4	23.25		
Jun-02					287	30	9.57		



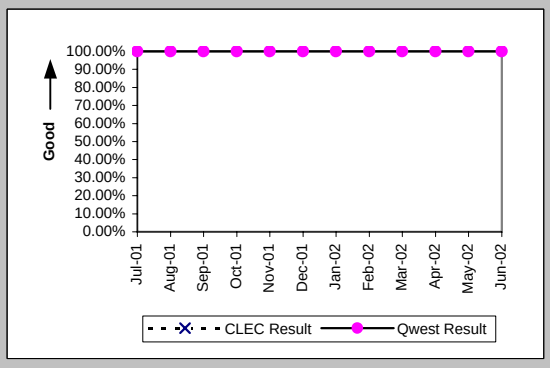
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					111	3	37.00		
Aug-01					169	4	42.25		
Sep-01					2	1	2.00		
Oct-01					59	5	11.80		
Nov-01					5	5	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02					37	1	37.00		
Jun-02					34	2	17.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

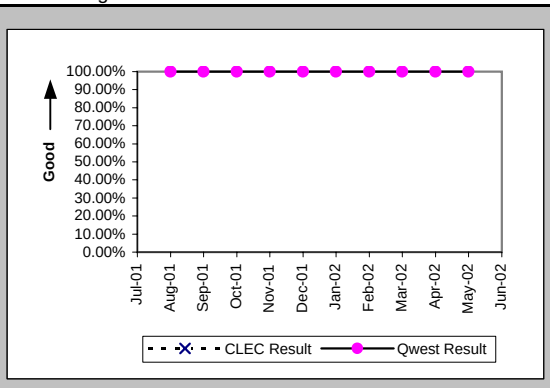
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02					18	18	100.00%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

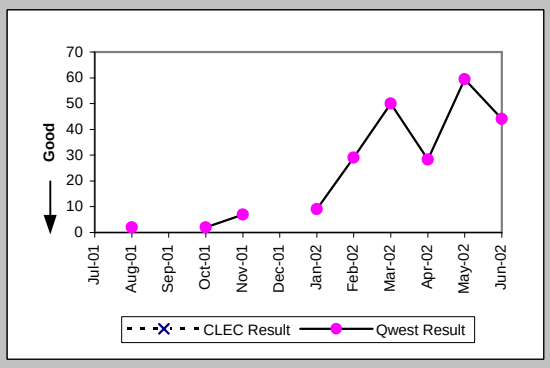
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

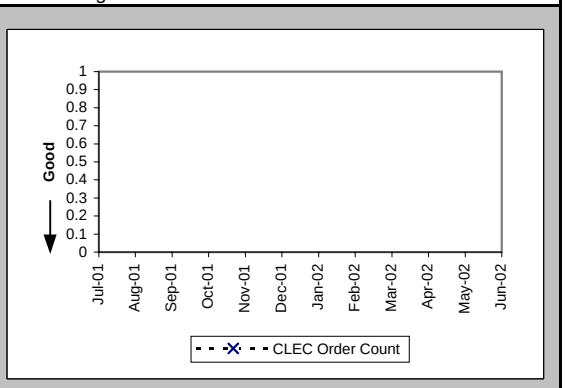
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	2	2.00		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					7	1	7.00		
Dec-01									
Jan-02					9	1	9.00		
Feb-02					29	1	29.00		
Mar-02					50	1	50.00		
Apr-02					85	3	28.33		
May-02					119	2	59.50		
Jun-02					176	4	44.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

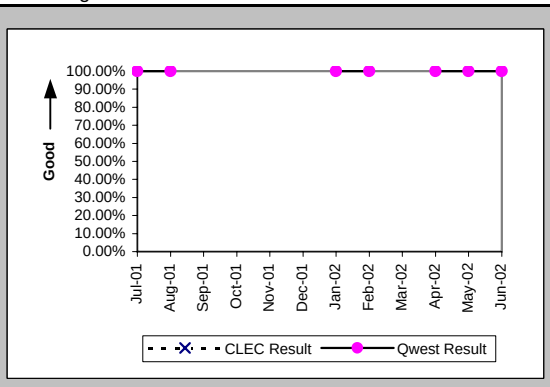
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

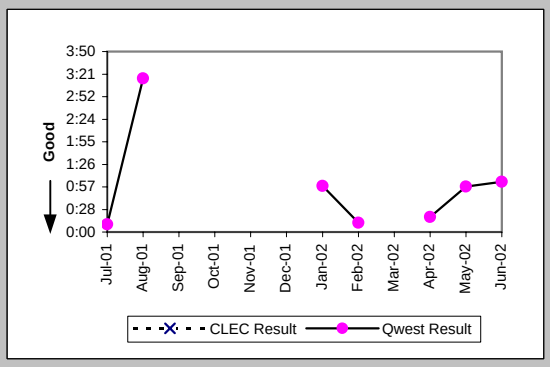
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



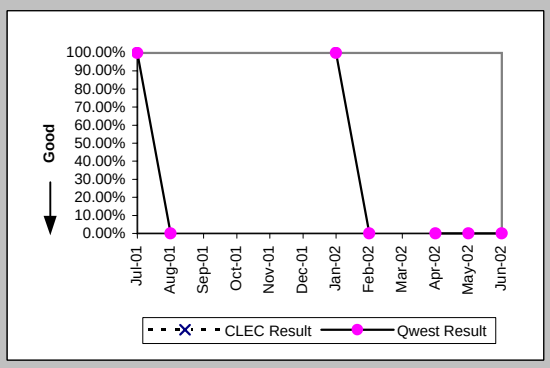
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0:10	1	0:10		
Aug-01					3:16	1	3:16		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:59	1	0:59		
Feb-02					0:12	1	0:12		
Mar-02									
Apr-02					0:19	1	0:19		
May-02					0:58	1	0:58		
Jun-02					1:04	1	1:04		



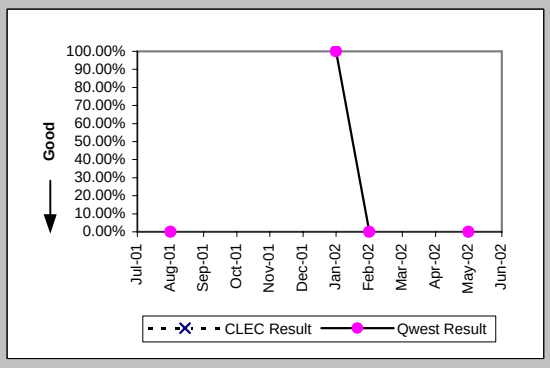
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

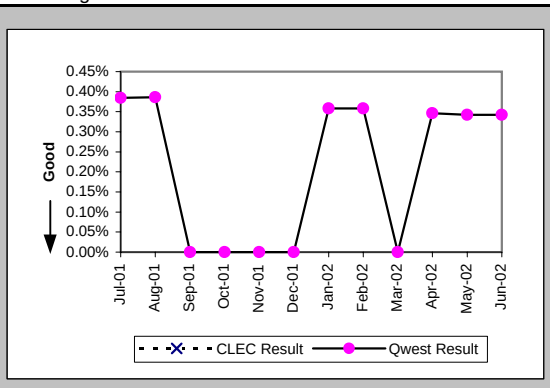
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

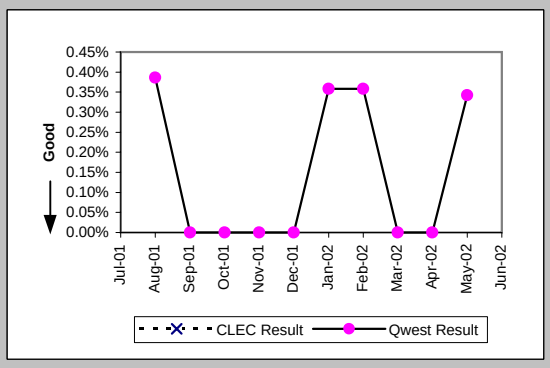
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	260	0.38%		
Aug-01					1	259	0.39%		
Sep-01					0	263	0.00%		
Oct-01					0	271	0.00%		
Nov-01					0	275	0.00%		
Dec-01					0	277	0.00%		
Jan-02					1	279	0.36%		
Feb-02					1	279	0.36%		
Mar-02					0	286	0.00%		
Apr-02					1	289	0.35%		
May-02					1	292	0.34%		
Jun-02					1	292	0.34%		



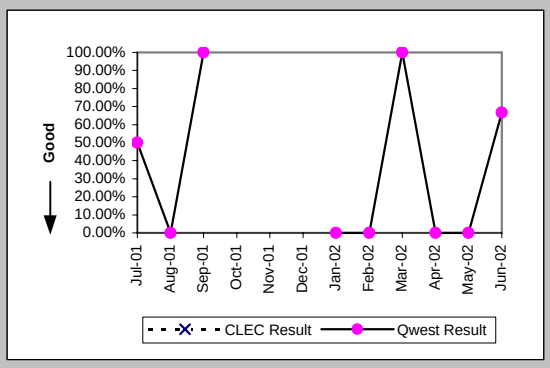
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	259	0.39%		
Sep-01					0	263	0.00%		
Oct-01					0	271	0.00%		
Nov-01					0	275	0.00%		
Dec-01					0	277	0.00%		
Jan-02					1	279	0.36%		
Feb-02					1	279	0.36%		
Mar-02					0	286	0.00%		
Apr-02					0	289	0.00%		
May-02					1	292	0.34%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

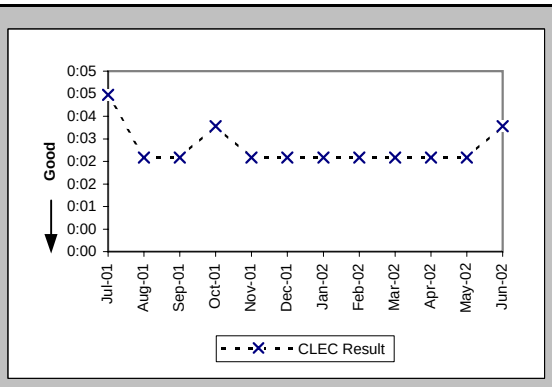
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					0	1	0.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02					2	2	100.00%		
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					2	3	66.67%		



Checklist #4 - Unbundled Loop Cutovers

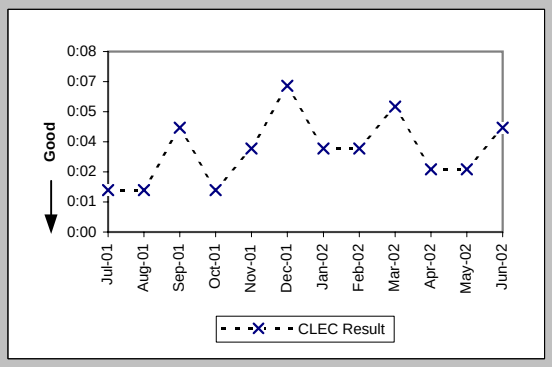
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	14:41	189	0:05
Aug-01	8:43	158	0:03
Sep-01	2:46	57	0:03
Oct-01	11:24	175	0:04
Nov-01	53:24	1070	0:03
Dec-01	36:18	645	0:03
Jan-02	26:59	515	0:03
Feb-02	28:37	525	0:03
Mar-02	14:34	306	0:03
Apr-02	4:39	101	0:03
May-02	5:45	137	0:03
Jun-02	6:13	98	0:04



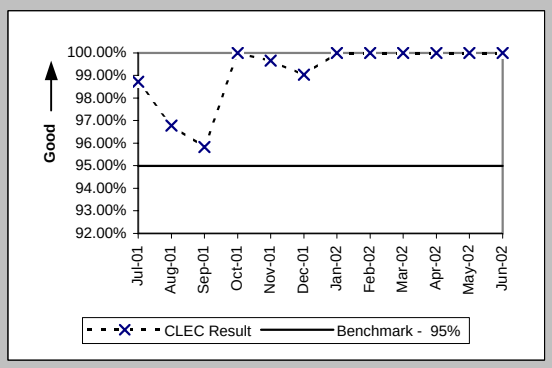
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0:10	5	0:02
Aug-01	0:10	4	0:02
Sep-01	0:15	3	0:05
Oct-01	0:13	6	0:02
Nov-01	0:40	9	0:04
Dec-01	0:21	3	0:07
Jan-02	0:45	12	0:04
Feb-02	0:38	10	0:04
Mar-02	0:34	6	0:06
Apr-02	0:06	2	0:03
May-02	0:06	2	0:03
Jun-02	0:10	2	0:05



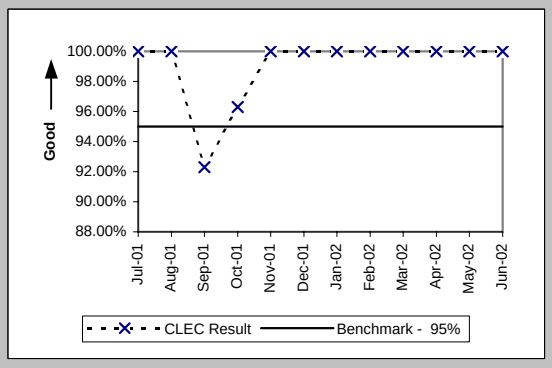
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	77	78	98.72%
Aug-01	60	62	96.77%
Sep-01	23	24	95.83%
Oct-01	71	71	100.00%
Nov-01	293	294	99.66%
Dec-01	205	207	99.03%
Jan-02	170	170	100.00%
Feb-02	188	188	100.00%
Mar-02	126	126	100.00%
Apr-02	40	40	100.00%
May-02	53	53	100.00%
Jun-02	39	39	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

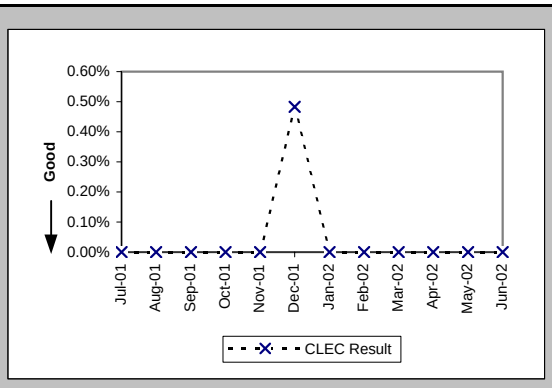
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4	4	100.00%
Aug-01	22	22	100.00%
Sep-01	24	26	92.31%
Oct-01	26	27	96.30%
Nov-01	18	18	100.00%
Dec-01	9	9	100.00%
Jan-02	11	11	100.00%
Feb-02	12	12	100.00%
Mar-02	11	11	100.00%
Apr-02	10	10	100.00%
May-02	7	7	100.00%
Jun-02	5	5	100.00%



Checklist #4 - Unbundled Loop Cutovers

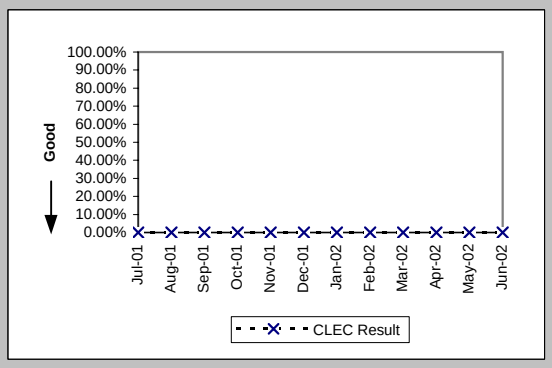
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	78	0.00%
Aug-01	0	62	0.00%
Sep-01	0	24	0.00%
Oct-01	0	71	0.00%
Nov-01	0	294	0.00%
Dec-01	1	207	0.48%
Jan-02	0	170	0.00%
Feb-02	0	188	0.00%
Mar-02	0	126	0.00%
Apr-02	0	40	0.00%
May-02	0	53	0.00%
Jun-02	0	39	0.00%



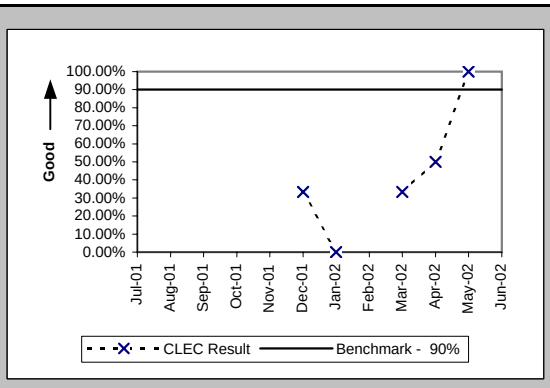
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	4	0.00%
Aug-01	0	22	0.00%
Sep-01	0	26	0.00%
Oct-01	0	27	0.00%
Nov-01	0	18	0.00%
Dec-01	0	9	0.00%
Jan-02	0	11	0.00%
Feb-02	0	12	0.00%
Mar-02	0	11	0.00%
Apr-02	0	10	0.00%
May-02	0	7	0.00%
Jun-02	0	5	0.00%

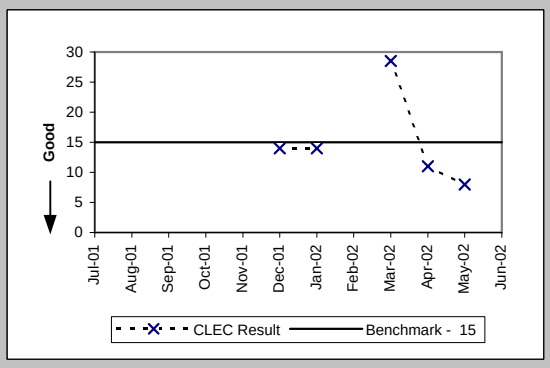


Checklist #4 - Unbundled Loop - Conditioned

Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02	1	3	33.33%	47.14%
Apr-02	1	2	50.00%	50.00%
May-02	2	2	100.00%	0.00%
Jun-02				



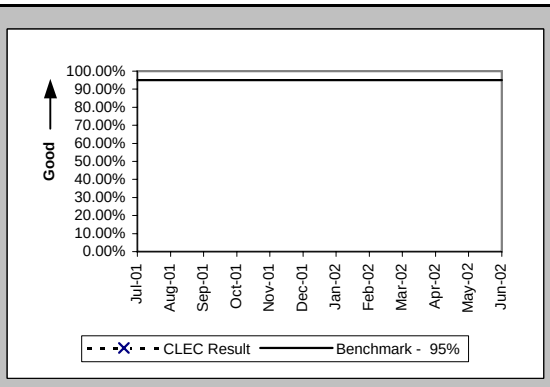
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	42	3	14.00	8.54
Jan-02	14	1	14.00	
Feb-02				
Mar-02	57	2	28.50	19.09
Apr-02	11	1	11.00	
May-02	8	1	8.00	
Jun-02				



Checklist #4 - Line Sharing Installation

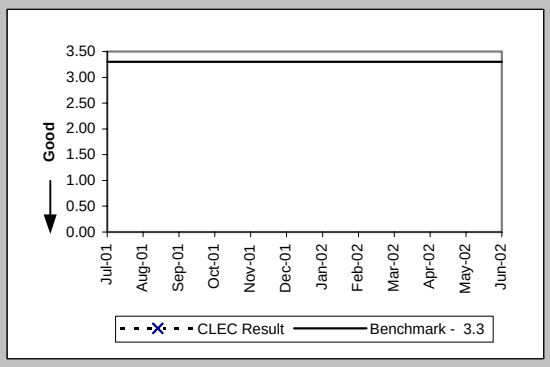
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



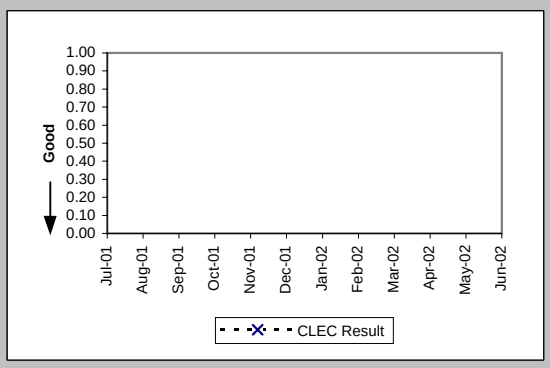
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



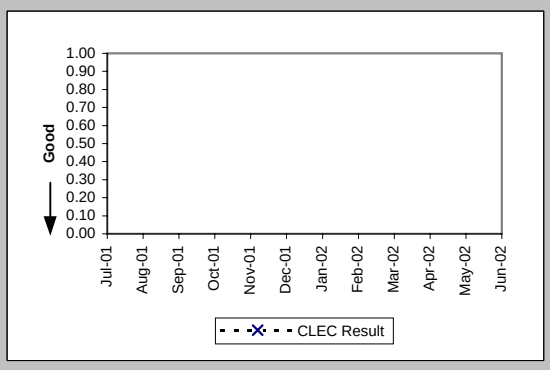
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

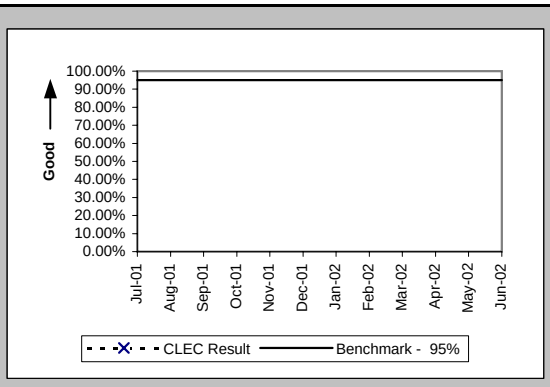
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

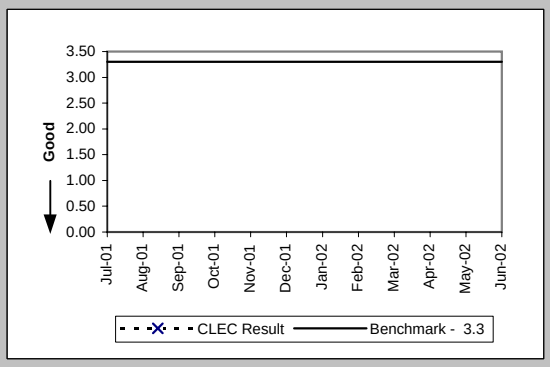
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



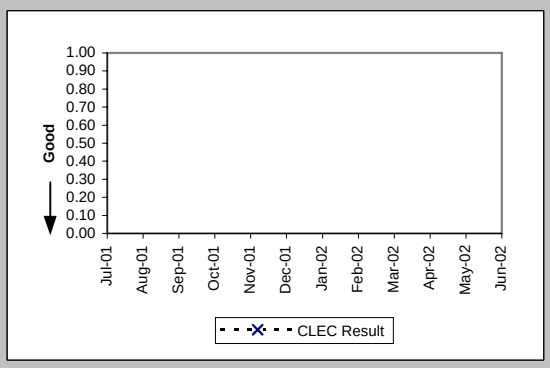
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



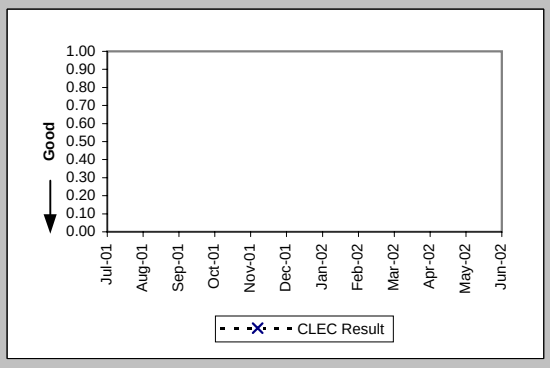
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

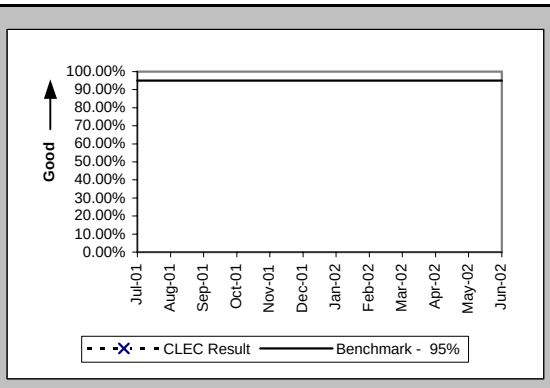
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

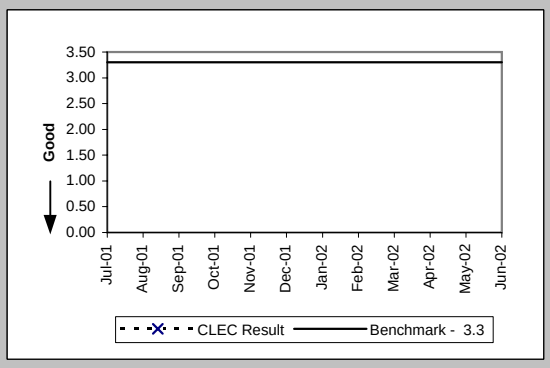
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



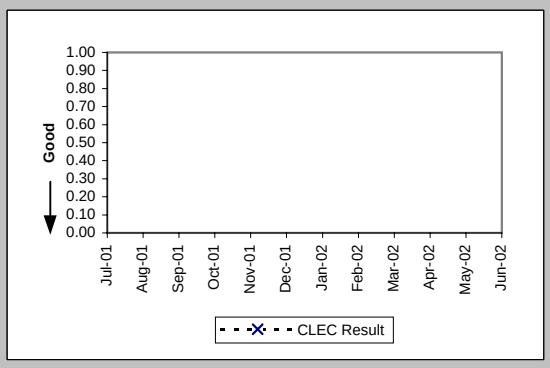
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



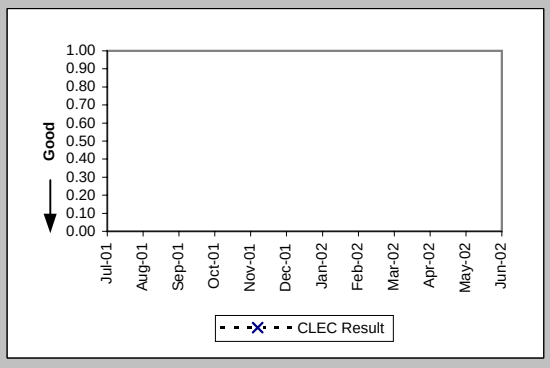
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

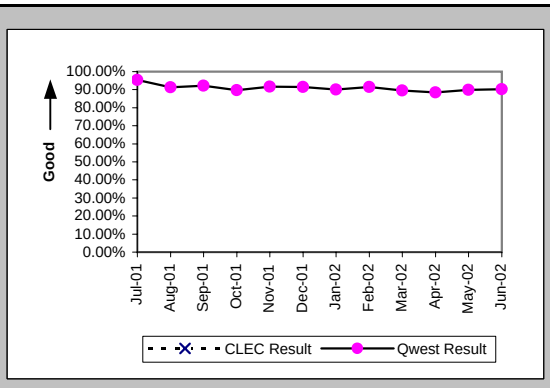
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

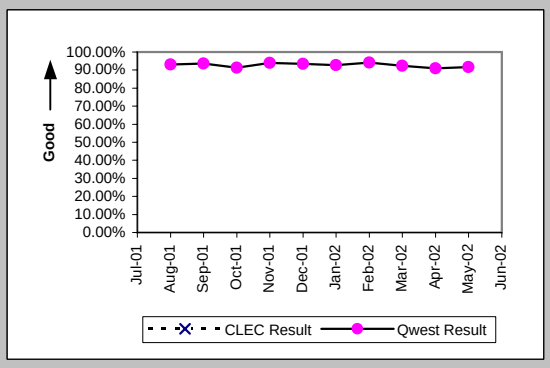
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8625	9050	95.30%		
Aug-01					5800	6358	91.22%		
Sep-01					4742	5144	92.19%		
Oct-01					3510	3916	89.63%		
Nov-01					3201	3489	91.75%		
Dec-01					2715	2967	91.51%		
Jan-02					2616	2903	90.11%		
Feb-02					2669	2916	91.53%		
Mar-02					2477	2765	89.58%		
Apr-02					2634	2977	88.48%		
May-02					3190	3552	89.81%		
Jun-02					3392	3760	90.21%		



New Service Installation Quality (Percent) (OP-5*) (Parity)

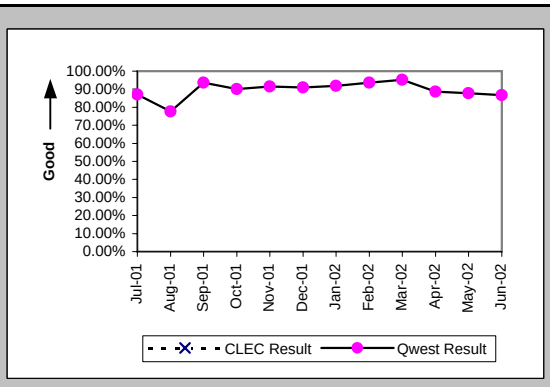
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5914	6358	93.02%		
Sep-01					4814	5144	93.58%		
Oct-01					3576	3916	91.32%		
Nov-01					3279	3489	93.98%		
Dec-01					2772	2967	93.43%		
Jan-02					2692	2903	92.73%		
Feb-02					2745	2916	94.14%		
Mar-02					2555	2765	92.41%		
Apr-02					2707	2977	90.93%		
May-02					3258	3552	91.72%		
Jun-02									



Checklist #4 - Line Sharing Repair

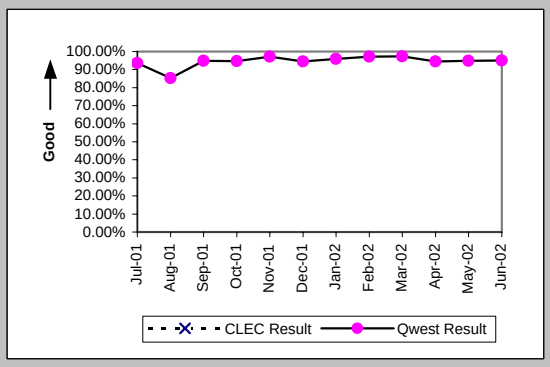
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1138	1306	87.14%		
Aug-01					1374	1768	77.71%		
Sep-01					951	1015	93.69%		
Oct-01					903	1003	90.03%		
Nov-01					577	631	91.44%		
Dec-01					450	495	90.91%		
Jan-02					444	483	91.93%		
Feb-02					356	380	93.68%		
Mar-02					402	422	95.26%		
Apr-02					620	699	88.70%		
May-02					879	1001	87.81%		
Jun-02					952	1098	86.70%		



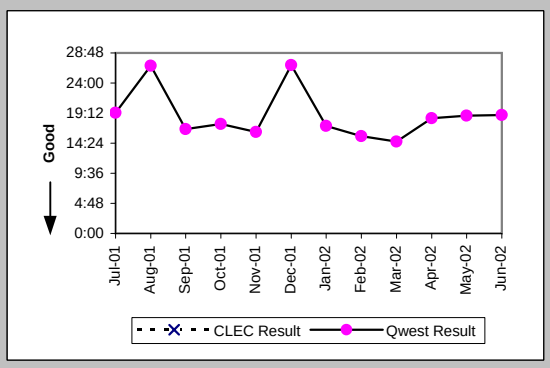
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1749	1870	93.53%		
Aug-01					2207	2586	85.34%		
Sep-01					1421	1499	94.80%		
Oct-01					1405	1485	94.61%		
Nov-01					929	956	97.18%		
Dec-01					707	748	94.52%		
Jan-02					682	711	95.92%		
Feb-02					576	593	97.13%		
Mar-02					597	613	97.39%		
Apr-02					943	998	94.49%		
May-02					1312	1382	94.93%		
Jun-02					1387	1460	95.00%		



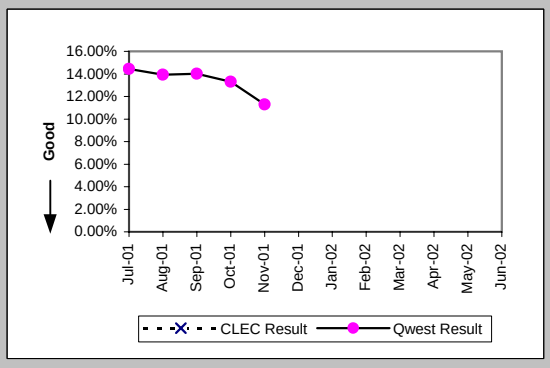
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36013:36	1870	19:16		
Aug-01					69170:35	2586	26:45		
Sep-01					24980:31	1499	16:40		
Oct-01					25975:00	1485	17:29		
Nov-01					15492:42	956	16:12		
Dec-01					20080:51	748	26:51		
Jan-02					12197:55	711	17:09		
Feb-02					9205:42	593	15:31		
Mar-02					8990:44	613	14:40		
Apr-02					18338:25	998	18:23		
May-02					25973:24	1382	18:48		
Jun-02					27612:19	1460	18:55		



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

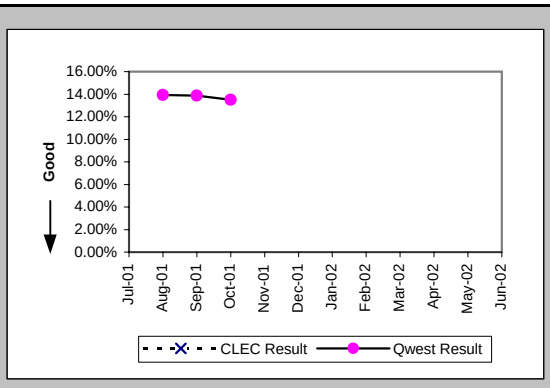
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					280	1939	14.44%		
Aug-01					373	2678	13.93%		
Sep-01					218	1554	14.03%		
Oct-01					203	1527	13.29%		
Nov-01					111	984	11.28%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

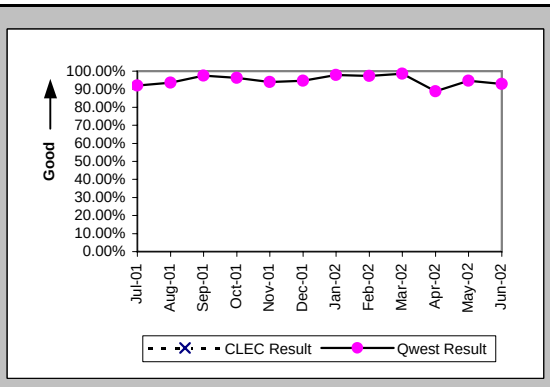
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					343	2461	13.94%		
Sep-01					194	1399	13.87%		
Oct-01					190	1406	13.51%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Line Sharing Repair

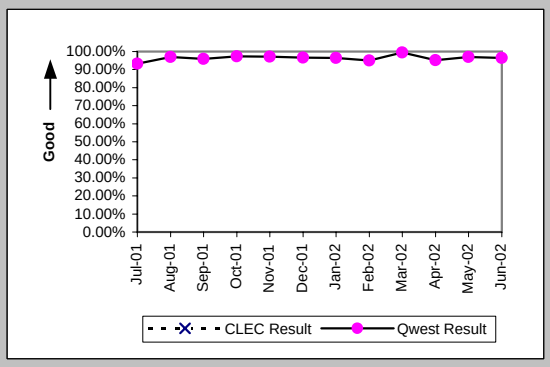
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					437	475	92.00%		
Aug-01					471	503	93.64%		
Sep-01					266	273	97.44%		
Oct-01					230	239	96.23%		
Nov-01					216	230	93.91%		
Dec-01					159	168	94.64%		
Jan-02					138	141	97.87%		
Feb-02					109	112	97.32%		
Mar-02					138	140	98.57%		
Apr-02					136	153	88.89%		
May-02					265	280	94.64%		
Jun-02					237	255	92.94%		



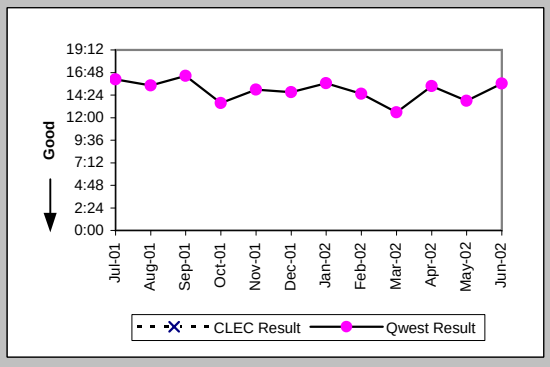
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					597	640	93.28%		
Aug-01					647	667	97.00%		
Sep-01					385	401	96.01%		
Oct-01					328	337	97.33%		
Nov-01					309	318	97.17%		
Dec-01					258	267	96.63%		
Jan-02					221	229	96.51%		
Feb-02					172	181	95.03%		
Mar-02					189	190	99.47%		
Apr-02					215	226	95.13%		
May-02					375	387	96.90%		
Jun-02					350	363	96.42%		



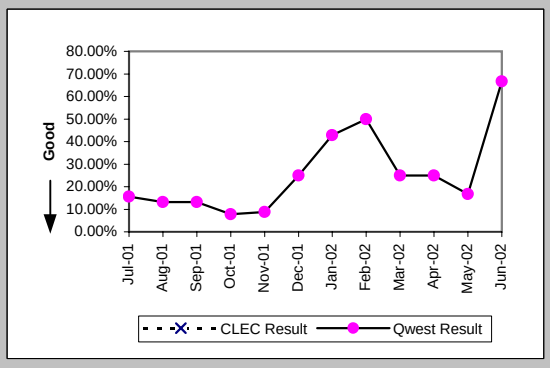
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10286:19	640	16:04		
Aug-01					10282:21	667	15:25		
Sep-01					6592:00	401	16:26		
Oct-01					4567:28	337	13:33		
Nov-01					4766:25	318	14:59		
Dec-01					3929:49	267	14:43		
Jan-02					3586:33	229	15:40		
Feb-02					2629:56	181	14:32		
Mar-02					2386:16	190	12:34		
Apr-02					3467:15	226	15:21		
May-02					5334:22	387	13:47		
Jun-02					5669:45	363	15:37		



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

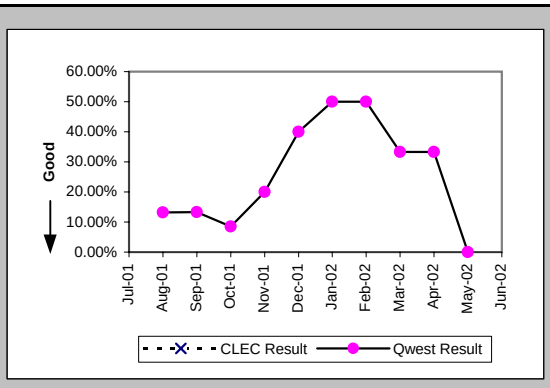
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					103	658	15.65%		
Aug-01					91	690	13.19%		
Sep-01					54	409	13.20%		
Oct-01					27	348	7.76%		
Nov-01					28	320	8.75%		
Dec-01					2	8	25.00%		
Jan-02					3	7	42.86%		
Feb-02					2	4	50.00%		
Mar-02					1	4	25.00%		
Apr-02					1	4	25.00%		
May-02					1	6	16.67%		
Jun-02					2	3	66.67%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

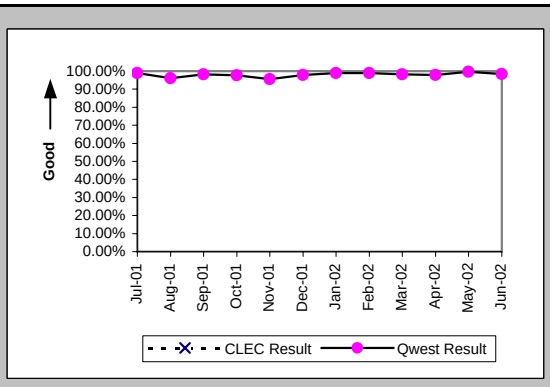
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					85	642	13.24%		
Sep-01					51	383	13.32%		
Oct-01					27	318	8.49%		
Nov-01					1	5	20.00%		
Dec-01					2	5	40.00%		
Jan-02					2	4	50.00%		
Feb-02					1	2	50.00%		
Mar-02					1	3	33.33%		
Apr-02					1	3	33.33%		
May-02					0	2	0.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

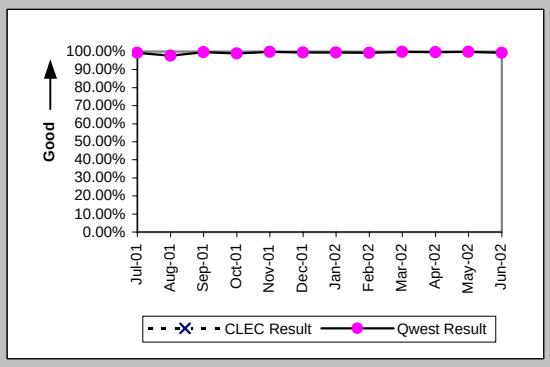
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					200	202	99.01%		
Aug-01					244	254	96.06%		
Sep-01					164	167	98.20%		
Oct-01					172	176	97.73%		
Nov-01					242	253	95.65%		
Dec-01					180	184	97.83%		
Jan-02					199	201	99.01%		
Feb-02					176	178	98.88%		
Mar-02					218	222	98.20%		
Apr-02					231	236	97.88%		
May-02					245	246	99.59%		
Jun-02					191	194	98.45%		



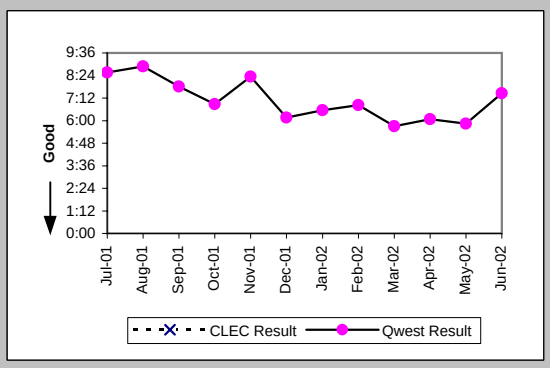
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					436	439	99.32%		
Aug-01					515	527	97.72%		
Sep-01					354	355	99.72%		
Oct-01					401	405	99.01%		
Nov-01					468	469	99.79%		
Dec-01					375	377	99.47%		
Jan-02					447	449	99.55%		
Feb-02					471	474	99.37%		
Mar-02					533	534	99.81%		
Apr-02					574	576	99.65%		
May-02					541	542	99.82%		
Jun-02					425	428	99.30%		



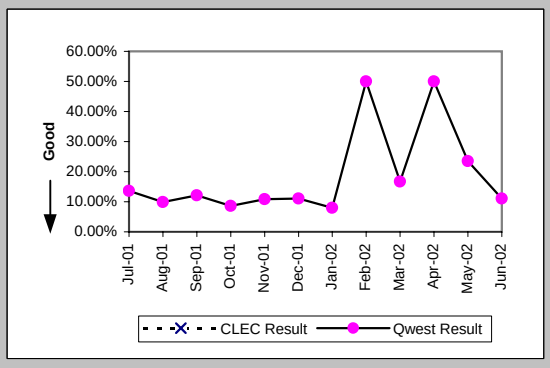
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3758:08	439	8:34		
Aug-01					4681:45	527	8:53		
Sep-01					2776:47	355	7:49		
Oct-01					2789:42	405	6:53		
Nov-01					3910:56	469	8:20		
Dec-01					2325:06	377	6:10		
Jan-02					2938:18	449	6:33		
Feb-02					3235:33	474	6:50		
Mar-02					3048:09	534	5:42		
Apr-02					3505:36	576	6:05		
May-02					3162:28	542	5:50		
Jun-02					3186:00	428	7:27		



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

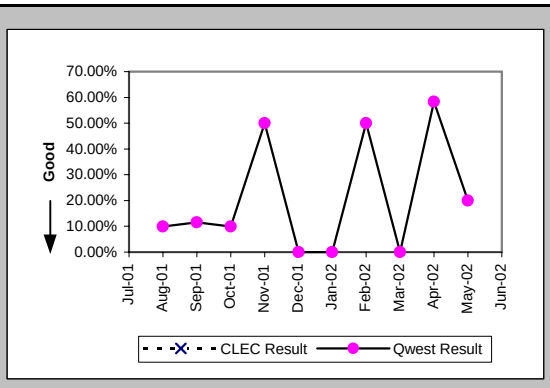
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	439	13.67%		
Aug-01					52	527	9.87%		
Sep-01					43	355	12.11%		
Oct-01					35	405	8.64%		
Nov-01					51	469	10.87%		
Dec-01					1	9	11.11%		
Jan-02					2	25	8.00%		
Feb-02					4	8	50.00%		
Mar-02					2	12	16.67%		
Apr-02					7	14	50.00%		
May-02					4	17	23.53%		
Jun-02					1	9	11.11%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

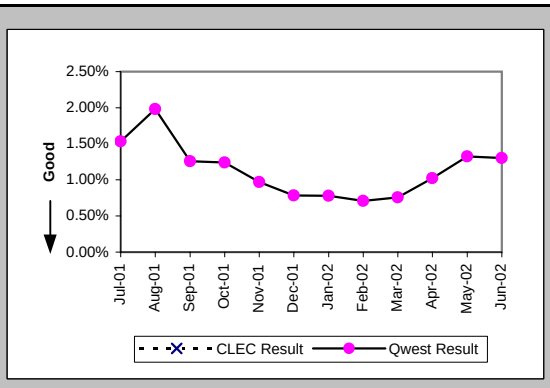
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	201	9.95%		
Sep-01					16	139	11.51%		
Oct-01					18	181	9.94%		
Nov-01					3	6	50.00%		
Dec-01					0	3	0.00%		
Jan-02					0	12	0.00%		
Feb-02					3	6	50.00%		
Mar-02					0	6	0.00%		
Apr-02					7	12	58.33%		
May-02					2	10	20.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

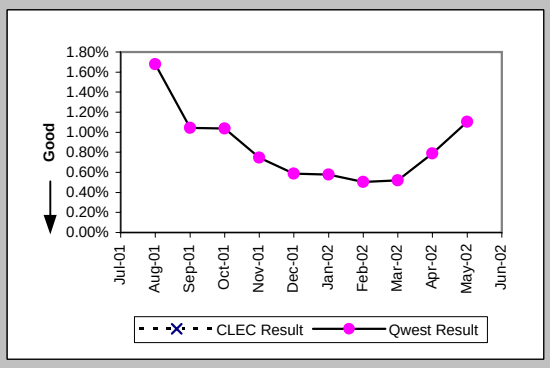
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3036	197961	1.53%		
Aug-01					3895	196790	1.98%		
Sep-01					2318	184079	1.26%		
Oct-01					2280	183764	1.24%		
Nov-01					1773	182686	0.97%		
Dec-01					1425	182091	0.78%		
Jan-02					1414	181005	0.78%		
Feb-02					1273	179945	0.71%		
Mar-02					1361	179653	0.76%		
Apr-02					1828	178319	1.03%		
May-02					2346	177006	1.33%		
Jun-02					2281	175306	1.30%		



Trouble Rate (Percent) (MR-8*) (Parity)

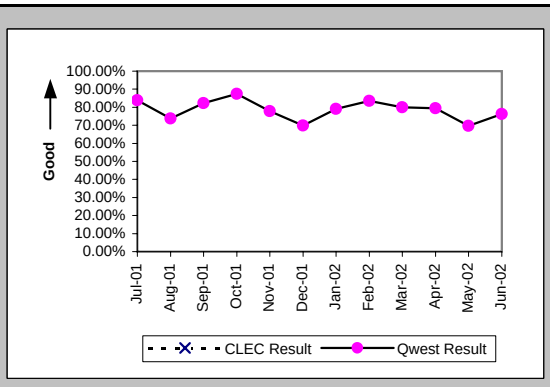
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3304	196790	1.68%		
Sep-01					1921	184079	1.04%		
Oct-01					1905	183764	1.04%		
Nov-01					1367	182686	0.75%		
Dec-01					1072	182091	0.59%		
Jan-02					1048	181005	0.58%		
Feb-02					907	179945	0.50%		
Mar-02					933	179653	0.52%		
Apr-02					1403	178319	0.79%		
May-02					1955	177006	1.10%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

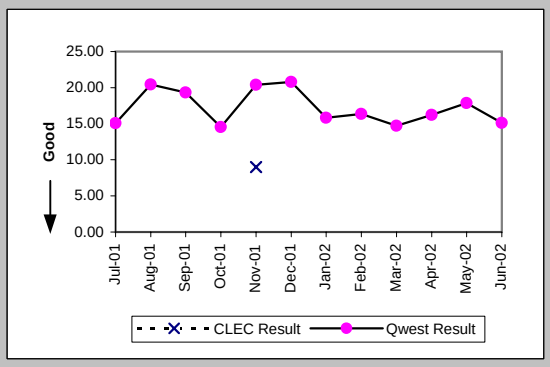
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					78	93	83.87%		
Aug-01					56	76	73.68%		
Sep-01					60	73	82.19%		
Oct-01					98	112	87.50%		
Nov-01					95	122	77.87%		
Dec-01					67	96	69.79%		
Jan-02					64	81	79.01%		
Feb-02					101	121	83.47%		
Mar-02					64	80	80.00%		
Apr-02					89	112	79.46%		
May-02					99	142	69.72%		
Jun-02					61	80	76.25%		



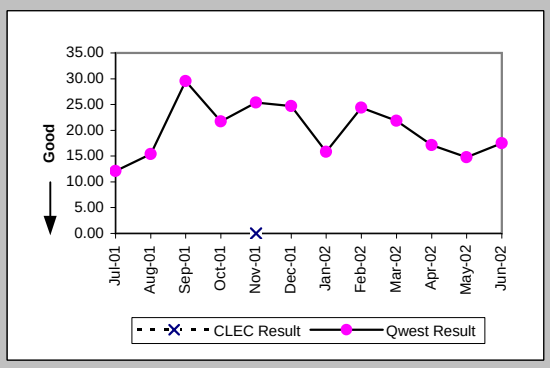
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1657	110	15.06		
Aug-01					2307	113	20.42		
Sep-01					1817	94	19.33		
Oct-01					2338	161	14.52		
Nov-01	9	1	9.00		2913	143	20.37	-0.45	-1.27
Dec-01					2350	113	20.80		
Jan-02					1471	93	15.82		
Feb-02					1912	117	16.34		
Mar-02					1279	87	14.70		
Apr-02					2209	136	16.24		
May-02					2803	157	17.85		
Jun-02					1374	91	15.10		



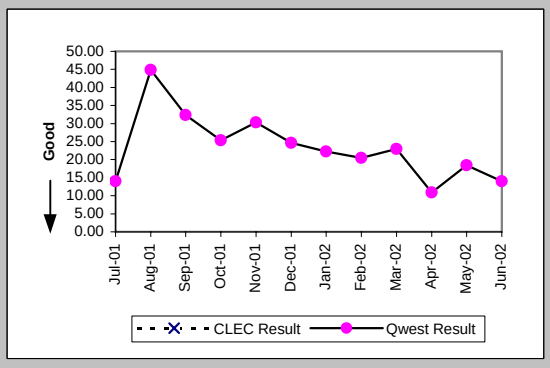
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					194	16	12.12		
Aug-01					507	33	15.36		
Sep-01					621	21	29.57		
Oct-01					543	25	21.72		
Nov-01	0	1	0.00		1168	46	25.39	-0.69	-1.42
Dec-01					642	26	24.69		
Jan-02					285	18	15.83		
Feb-02					463	19	24.37		
Mar-02					328	15	21.87		
Apr-02					394	23	17.13		
May-02					621	42	14.79		
Jun-02					402	23	17.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

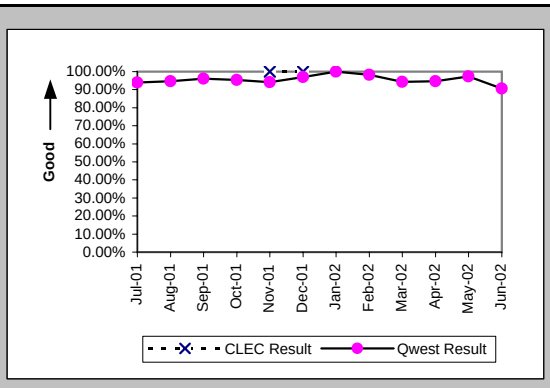
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					28	2	14.00		
Aug-01					269	6	44.83		
Sep-01					97	3	32.33		
Oct-01					76	3	25.33		
Nov-01					91	3	30.33		
Dec-01					148	6	24.67		
Jan-02					89	4	22.25		
Feb-02					41	2	20.50		
Mar-02					23	1	23.00		
Apr-02					76	7	10.86		
May-02					92	5	18.40		
Jun-02					28	2	14.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

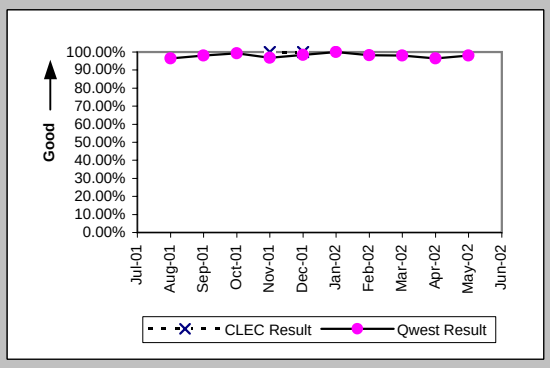
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					94	100	94.00%		
Aug-01					107	113	94.69%		
Sep-01					100	104	96.15%		
Oct-01					123	129	95.35%		
Nov-01	1	1	100.00%	0.00%	145	154	94.16%	-0.25	-1.15
Dec-01	1	1	100.00%	0.00%	125	129	96.90%	-0.18	-1.11
Jan-02					105	105	100.00%		
Feb-02					109	111	98.20%		
Mar-02					101	107	94.39%		
Apr-02					106	112	94.64%		
May-02					144	148	97.30%		
Jun-02					116	128	90.63%		



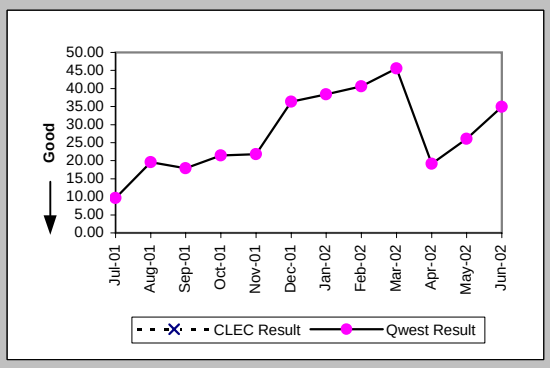
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					109	113	96.46%		
Sep-01					102	104	98.08%		
Oct-01					128	129	99.22%		
Nov-01	1	1	100.00%	0.00%	149	154	96.75%	-0.18	-1.11
Dec-01	1	1	100.00%	0.00%	127	129	98.45%	-0.13	-1.08
Jan-02					105	105	100.00%		
Feb-02					109	111	98.20%		
Mar-02					105	107	98.13%		
Apr-02					108	112	96.43%		
May-02					145	148	97.97%		
Jun-02									



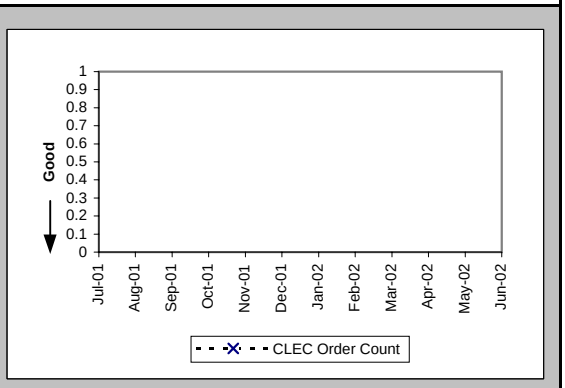
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					252	26	9.69		
Aug-01					510	26	19.62		
Sep-01					395	22	17.95		
Oct-01					365	17	21.47		
Nov-01					699	32	21.84		
Dec-01					581	16	36.31		
Jan-02					921	24	38.38		
Feb-02					1014	25	40.56		
Mar-02					1093	24	45.54		
Apr-02					996	52	19.15		
May-02					859	33	26.03		
Jun-02					1049	30	34.97		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

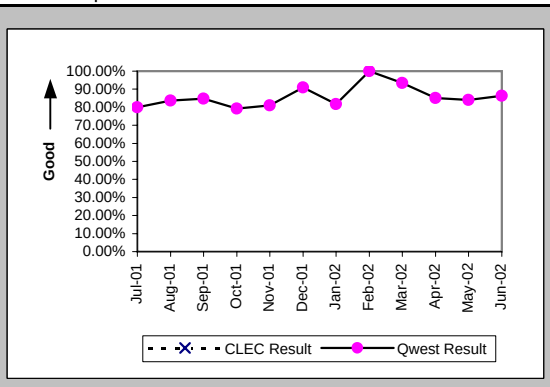
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

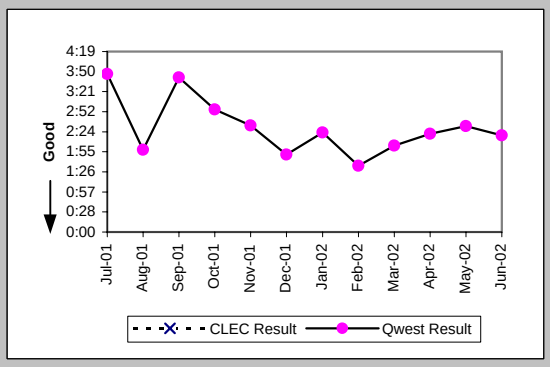
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					60	75	80.00%		
Aug-01					51	61	83.61%		
Sep-01					39	46	84.78%		
Oct-01					46	58	79.31%		
Nov-01					51	63	80.95%		
Dec-01					30	33	90.91%		
Jan-02					27	33	81.82%		
Feb-02					10	10	100.00%		
Mar-02					71	76	93.42%		
Apr-02					40	47	85.11%		
May-02					42	50	84.00%		
Jun-02					76	88	86.36%		



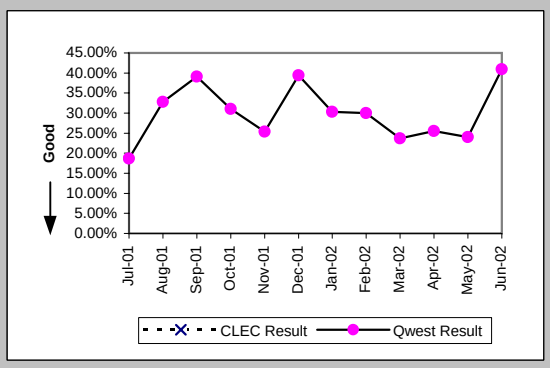
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					284:20	75	3:47		
Aug-01					119:41	61	1:58		
Sep-01					169:51	46	3:42		
Oct-01					170:26	58	2:56		
Nov-01					160:44	63	2:33		
Dec-01					60:55	33	1:51		
Jan-02					78:48	33	2:23		
Feb-02					15:48	10	1:35		
Mar-02					156:43	76	2:04		
Apr-02					110:14	47	2:21		
May-02					127:04	50	2:32		
Jun-02					204:12	88	2:19		



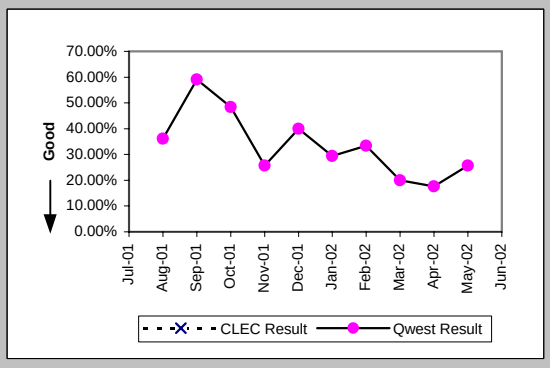
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					14	75	18.67%		
Aug-01					20	61	32.79%		
Sep-01					18	46	39.13%		
Oct-01					18	58	31.03%		
Nov-01					16	63	25.40%		
Dec-01					13	33	39.39%		
Jan-02					10	33	30.30%		
Feb-02					3	10	30.00%		
Mar-02					18	76	23.68%		
Apr-02					12	47	25.53%		
May-02					12	50	24.00%		
Jun-02					36	88	40.91%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

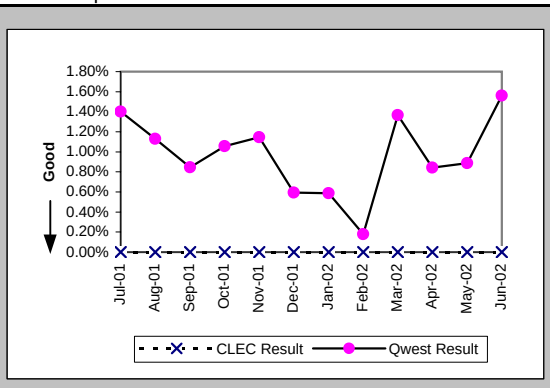
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					13	36	36.11%		
Sep-01					13	22	59.09%		
Oct-01					15	31	48.39%		
Nov-01					9	35	25.71%		
Dec-01					6	15	40.00%		
Jan-02					5	17	29.41%		
Feb-02					2	6	33.33%		
Mar-02					10	50	20.00%		
Apr-02					6	34	17.65%		
May-02					10	39	25.64%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

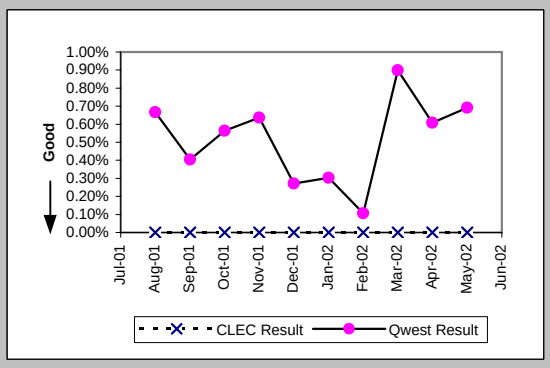
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	75	5351	1.40%	-0.12	-1.07
Aug-01	0	1	0.00%	0.00%	61	5396	1.13%	-0.11	-1.07
Sep-01	0	3	0.00%	0.00%	46	5434	0.85%	-0.16	-1.1
Oct-01	0	3	0.00%	0.00%	58	5497	1.06%	-0.18	-1.11
Nov-01	0	3	0.00%	0.00%	63	5505	1.14%	-0.19	-1.11
Dec-01	0	3	0.00%	0.00%	33	5548	0.59%	-0.13	-1.08
Jan-02	0	3	0.00%	0.00%	33	5608	0.59%	-0.13	-1.08
Feb-02	0	3	0.00%	0.00%	10	5626	0.18%	-0.07	-1.04
Mar-02	0	9	0.00%	0.00%	76	5566	1.37%	-0.35	-1.21
Apr-02	0	10	0.00%	0.00%	47	5586	0.84%	-0.29	-1.18
May-02	0	10	0.00%	0.00%	50	5641	0.89%	-0.3	-1.18
Jun-02	0	11	0.00%	0.00%	88	5637	1.56%	-0.42	-1.25



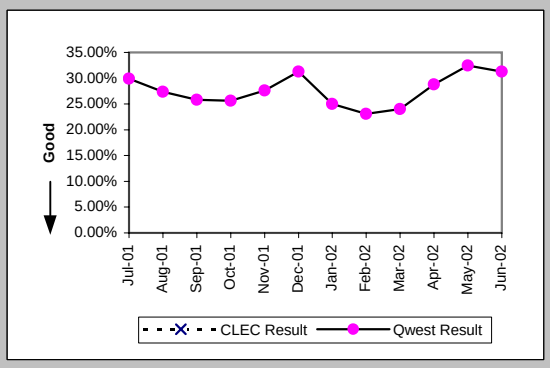
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	36	5396	0.67%	-0.08	-1.05
Sep-01	0	3	0.00%	0.00%	22	5434	0.40%	-0.11	-1.07
Oct-01	0	3	0.00%	0.00%	31	5497	0.56%	-0.13	-1.08
Nov-01	0	3	0.00%	0.00%	35	5505	0.64%	-0.14	-1.08
Dec-01	0	3	0.00%	0.00%	15	5548	0.27%	-0.09	-1.05
Jan-02	0	3	0.00%	0.00%	17	5608	0.30%	-0.1	-1.06
Feb-02	0	3	0.00%	0.00%	6	5626	0.11%	-0.06	-1.03
Mar-02	0	9	0.00%	0.00%	50	5566	0.90%	-0.29	-1.17
Apr-02	0	10	0.00%	0.00%	34	5586	0.61%	-0.25	-1.15
May-02	0	10	0.00%	0.00%	39	5641	0.69%	-0.26	-1.16
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

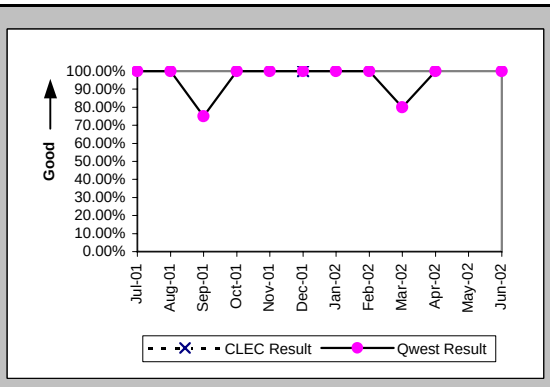
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					32	107	29.91%		
Aug-01					23	84	27.38%		
Sep-01					16	62	25.81%		
Oct-01					20	78	25.64%		
Nov-01					24	87	27.59%		
Dec-01					15	48	31.25%		
Jan-02					11	44	25.00%		
Feb-02					3	13	23.08%		
Mar-02					24	100	24.00%		
Apr-02					19	66	28.79%		
May-02					24	74	32.43%		
Jun-02					40	128	31.25%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

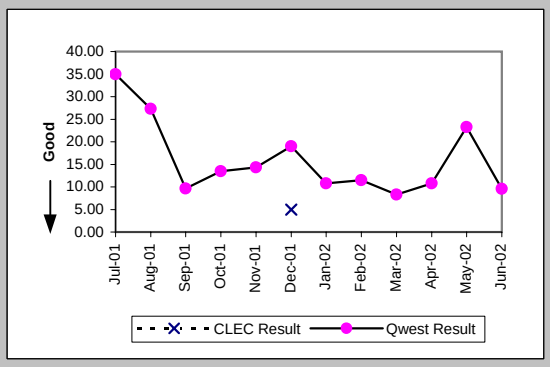
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					3	4	75.00%		
Oct-01					10	10	100.00%		
Nov-01					6	6	100.00%		
Dec-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02					4	4	100.00%		
Feb-02					4	4	100.00%		
Mar-02					4	5	80.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02					28	28	100.00%		



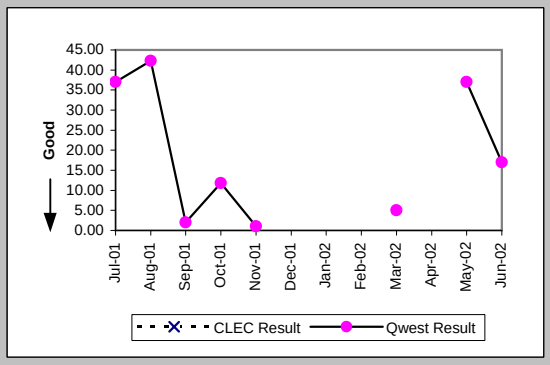
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					245	7	35.00		
Aug-01					300	11	27.27		
Sep-01					87	9	9.67		
Oct-01					336	25	13.44		
Nov-01					158	11	14.36		
Dec-01	5	1	5.00		57	3	19.00	-0.66	-1.4
Jan-02					86	8	10.75		
Feb-02					46	4	11.50		
Mar-02					58	7	8.29		
Apr-02					54	5	10.80		
May-02					93	4	23.25		
Jun-02					287	30	9.57		



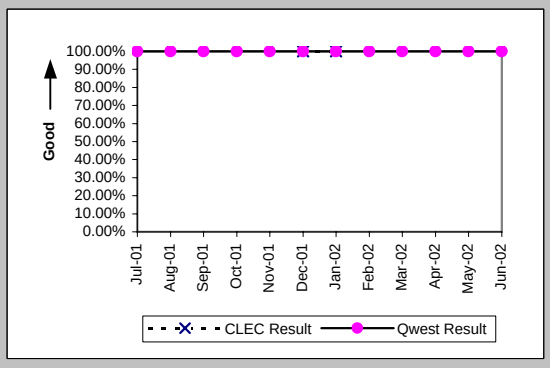
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					111	3	37.00		
Aug-01					169	4	42.25		
Sep-01					2	1	2.00		
Oct-01					59	5	11.80		
Nov-01					5	5	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02					37	1	37.00		
Jun-02					34	2	17.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

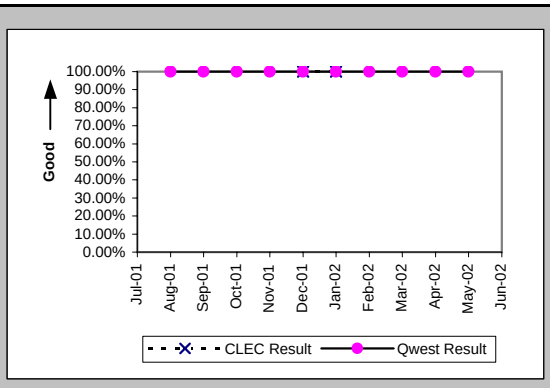
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	6	100.00%		
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02					18	18	100.00%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

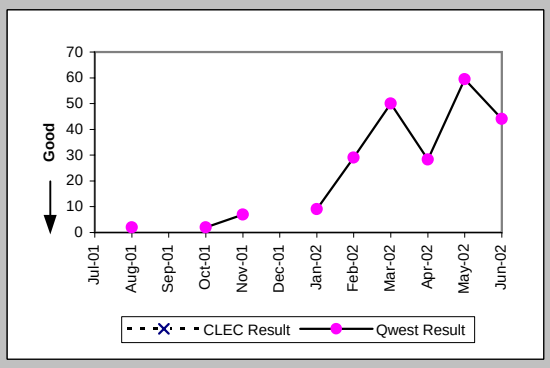
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

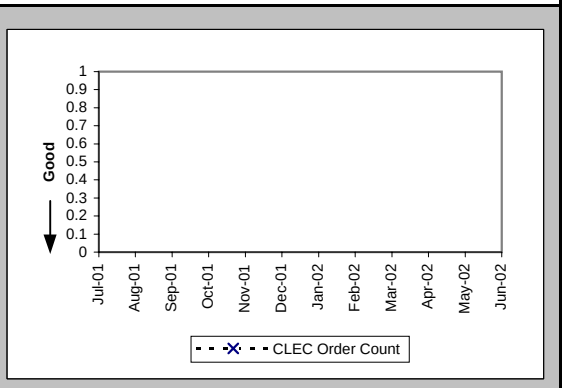
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					4	2	2.00		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					7	1	7.00		
Dec-01									
Jan-02					9	1	9.00		
Feb-02					29	1	29.00		
Mar-02					50	1	50.00		
Apr-02					85	3	28.33		
May-02					119	2	59.50		
Jun-02					176	4	44.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

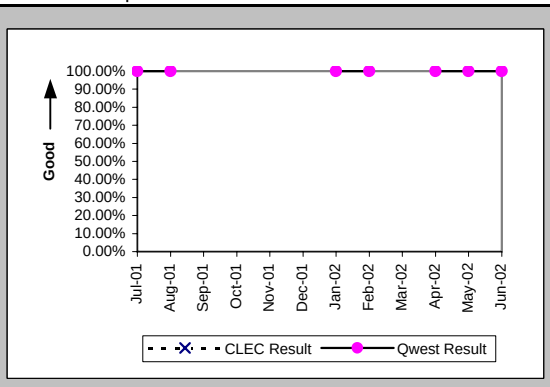
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

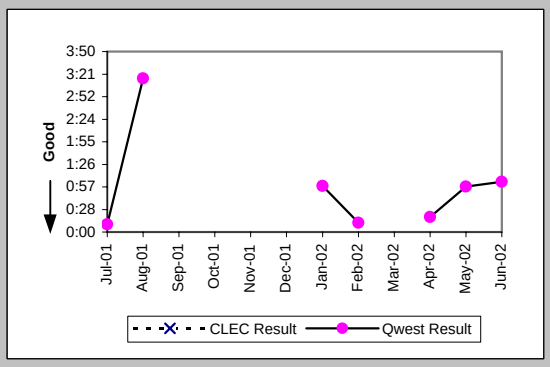
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



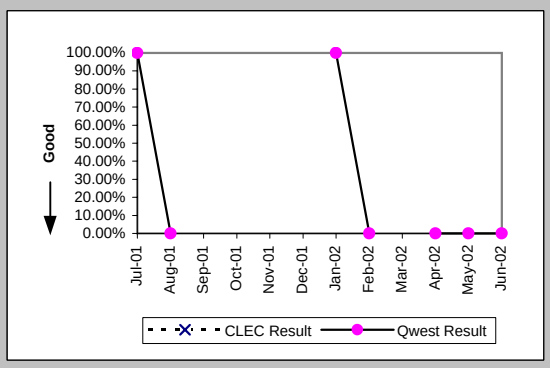
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0:10	1	0:10		
Aug-01					3:16	1	3:16		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:59	1	0:59		
Feb-02					0:12	1	0:12		
Mar-02									
Apr-02					0:19	1	0:19		
May-02					0:58	1	0:58		
Jun-02					1:04	1	1:04		



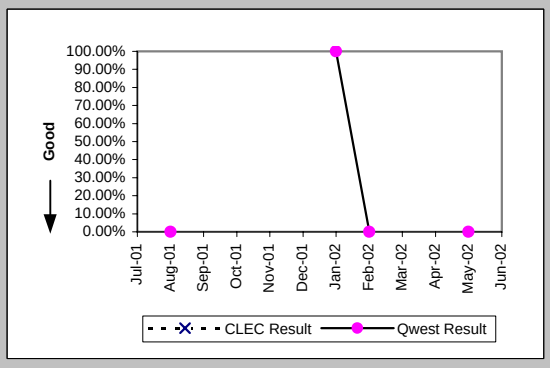
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

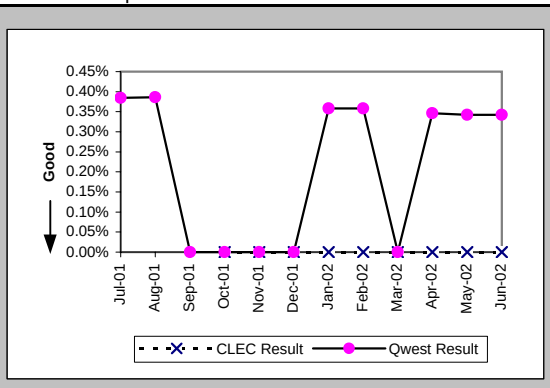
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

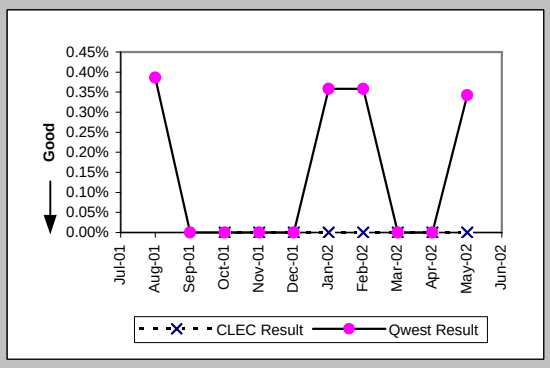
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	260	0.38%		
Aug-01					1	259	0.39%		
Sep-01					0	263	0.00%		
Oct-01	0	2	0.00%	0.00%	0	271	0.00%	N/A	N/A
Nov-01	0	2	0.00%	0.00%	0	275	0.00%	N/A	N/A
Dec-01	0	3	0.00%	0.00%	0	277	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0.00%	1	279	0.36%	-0.1	-1.06
Feb-02	0	3	0.00%	0.00%	1	279	0.36%	-0.1	-1.06
Mar-02	0	3	0.00%	0.00%	0	286	0.00%	N/A	N/A
Apr-02	0	3	0.00%	0.00%	1	289	0.35%	-0.1	-1.06
May-02	0	3	0.00%	0.00%	1	292	0.34%	-0.1	-1.06
Jun-02	0	3	0.00%	0.00%	1	292	0.34%	-0.1	-1.06



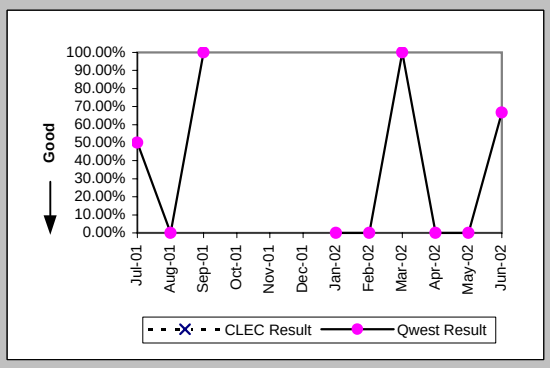
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	259	0.39%		
Sep-01					0	263	0.00%		
Oct-01	0	2	0.00%	0.00%	0	271	0.00%	N/A	N/A
Nov-01	0	2	0.00%	0.00%	0	275	0.00%	N/A	N/A
Dec-01	0	3	0.00%	0.00%	0	277	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0.00%	1	279	0.36%	-0.1	-1.06
Feb-02	0	3	0.00%	0.00%	1	279	0.36%	-0.1	-1.06
Mar-02	0	3	0.00%	0.00%	0	286	0.00%	N/A	N/A
Apr-02	0	3	0.00%	0.00%	0	289	0.00%	N/A	N/A
May-02	0	3	0.00%	0.00%	1	292	0.34%	-0.1	-1.06
Jun-02									



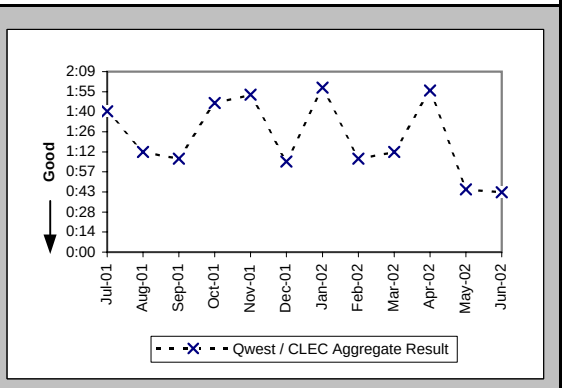
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	2	50.00%		
Aug-01					0	1	0.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02					2	2	100.00%		
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					2	3	66.67%		



Checklist #7 - E911

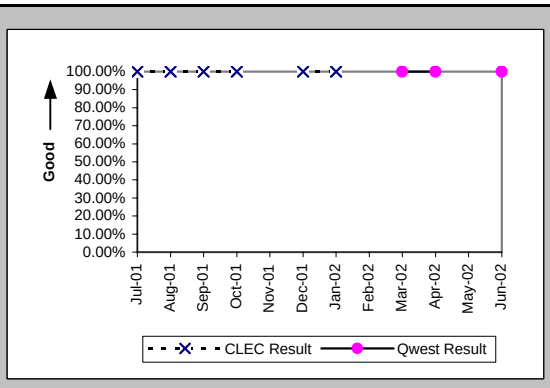
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	1:41
Aug-01	1:12
Sep-01	1:07
Oct-01	1:47
Nov-01	1:53
Dec-01	1:05
Jan-02	1:58
Feb-02	1:07
Mar-02	1:12
Apr-02	1:56
May-02	0:45
Jun-02	0:43



Checklist #7 - E911/911 Trunk Installation

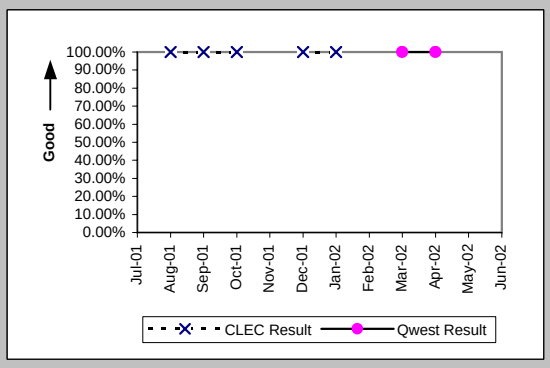
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%					
Sep-01	1	1	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01	1	1	100.00%	0.00%					
Jan-02	1	1	100.00%	0.00%					
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					1	1	100.00%		
May-02									
Jun-02					1	1	100.00%		



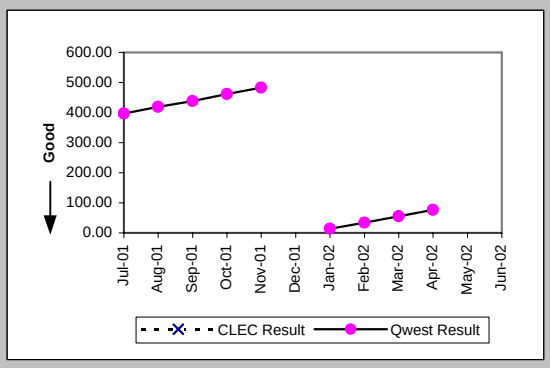
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%					
Sep-01	1	1	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01	1	1	100.00%	0.00%					
Jan-02	1	1	100.00%	0.00%					
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					1	1	100.00%		
May-02									
Jun-02									



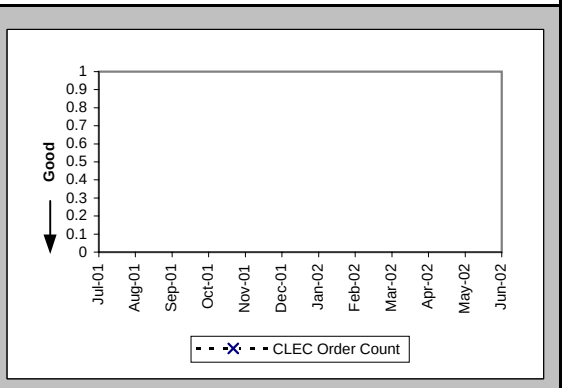
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2379	6	396.50		
Aug-01					2517	6	419.50		
Sep-01					2631	6	438.50		
Oct-01					2769	6	461.50		
Nov-01					2895	6	482.50		
Dec-01									
Jan-02					14	1	14.00		
Feb-02					34	1	34.00		
Mar-02					55	1	55.00		
Apr-02					77	1	77.00		
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

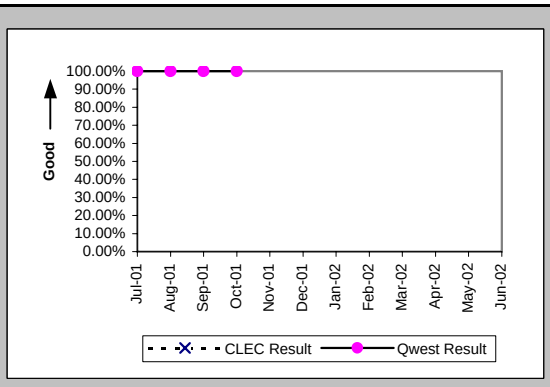
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

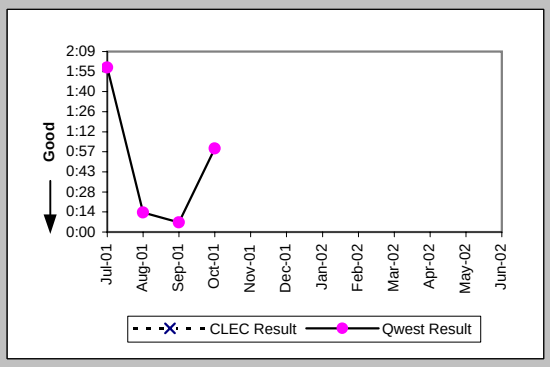
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



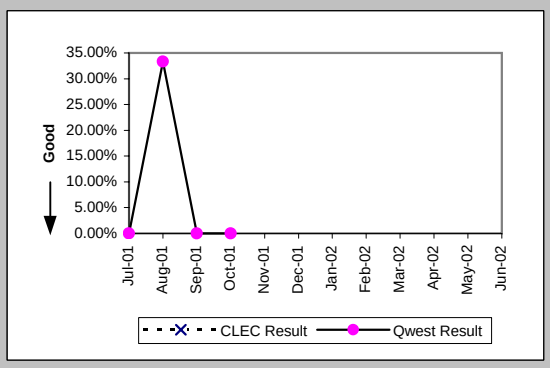
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1:58	1	1:58		
Aug-01					0:41	3	0:14		
Sep-01					0:07	1	0:07		
Oct-01					1:00	1	1:00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



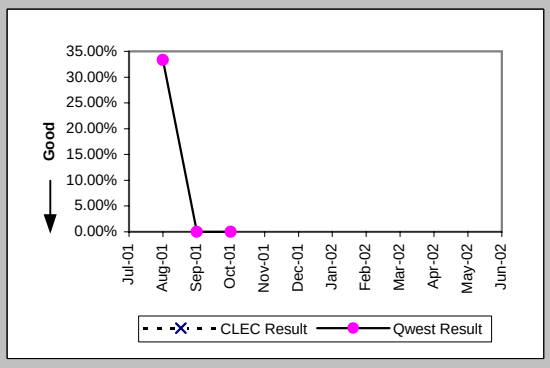
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01					1	3	33.33%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

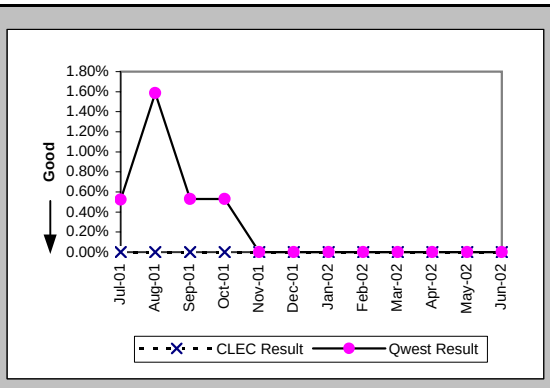
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

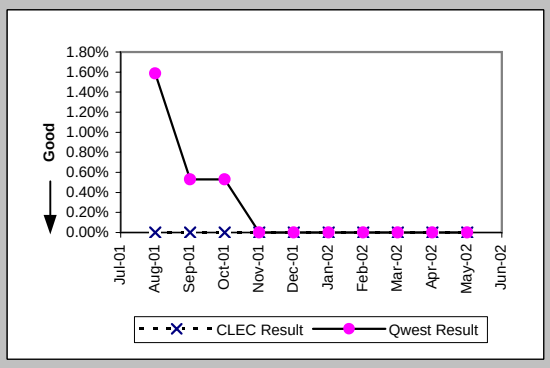
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	12	0.00%	0.00%	1	191	0.52%	-0.24	-1.15
Aug-01	0	12	0.00%	0.00%	3	189	1.59%	-0.43	-1.26
Sep-01	0	14	0.00%	0.00%	1	189	0.53%	-0.26	-1.16
Oct-01	0	14	0.00%	0.00%	1	189	0.53%	-0.26	-1.16
Nov-01	0	14	0.00%	0.00%	0	189	0.00%	N/A	N/A
Dec-01	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Jan-02	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Feb-02	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Mar-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
Apr-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
May-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
Jun-02	0	16	0.00%	0.00%	0	193	0.00%	N/A	N/A



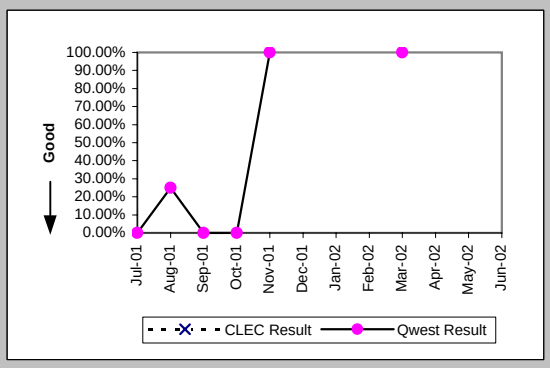
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	12	0.00%	0.00%	3	189	1.59%	-0.43	-1.26
Sep-01	0	14	0.00%	0.00%	1	189	0.53%	-0.26	-1.16
Oct-01	0	14	0.00%	0.00%	1	189	0.53%	-0.26	-1.16
Nov-01	0	14	0.00%	0.00%	0	189	0.00%	N/A	N/A
Dec-01	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Jan-02	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Feb-02	0	16	0.00%	0.00%	0	189	0.00%	N/A	N/A
Mar-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
Apr-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
May-02	0	16	0.00%	0.00%	0	191	0.00%	N/A	N/A
Jun-02									



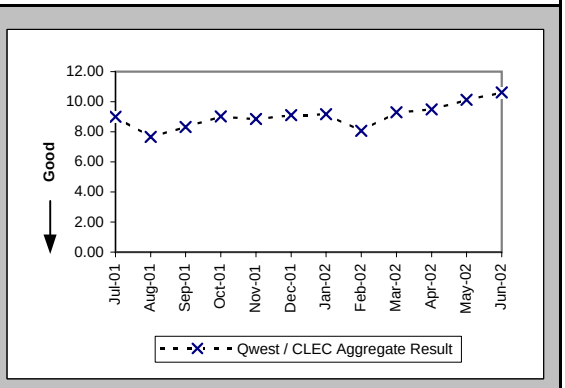
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	1	0.00%		
Aug-01					1	4	25.00%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02									

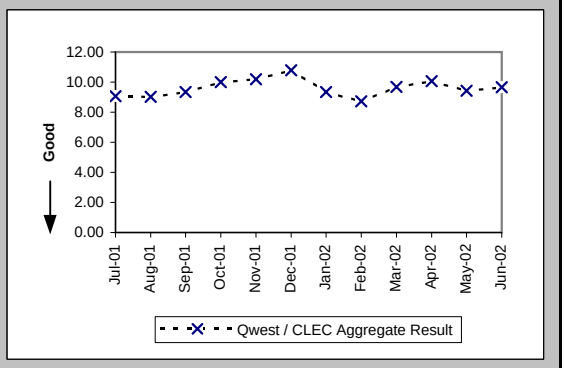


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62

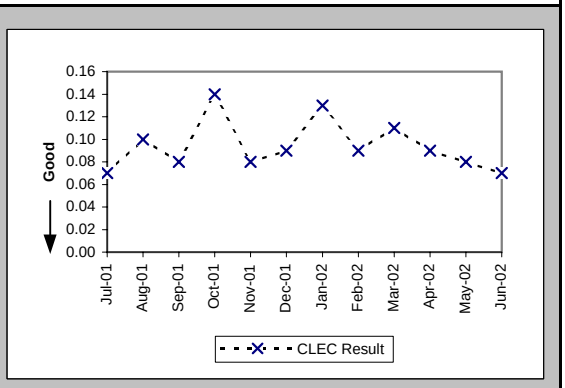


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67

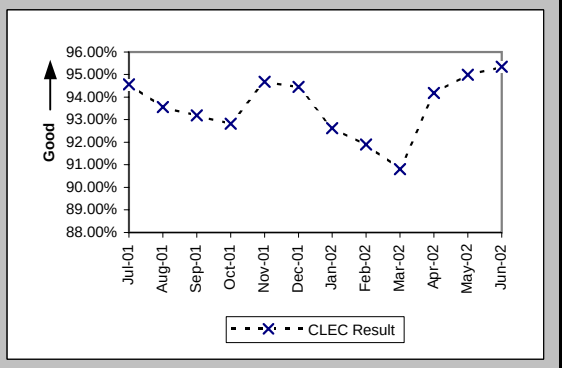


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09
Mar-02	0.11
Apr-02	0.09
May-02	0.08
Jun-02	0.07



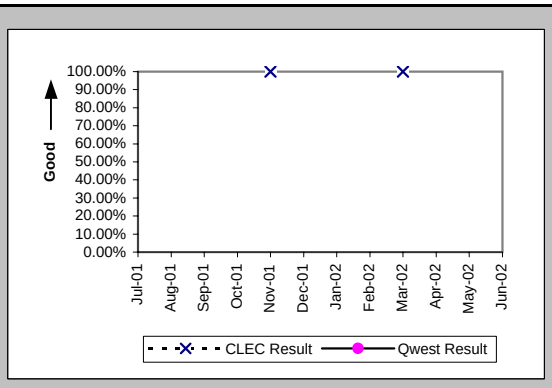
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	94.57%
Aug-01	93.56%
Sep-01	93.19%
Oct-01	92.82%
Nov-01	94.68%
Dec-01	94.45%
Jan-02	92.63%
Feb-02	91.90%
Mar-02	90.81%
Apr-02	94.19%
May-02	95.00%
Jun-02	95.34%



Checklist #9 - NXX Code Activation

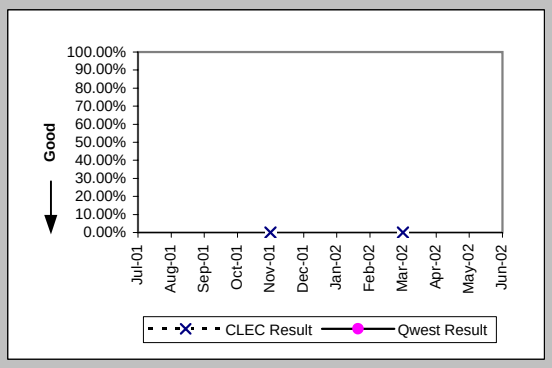
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01	1	1	100.00%			
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%			
Apr-02						
May-02						
Jun-02						



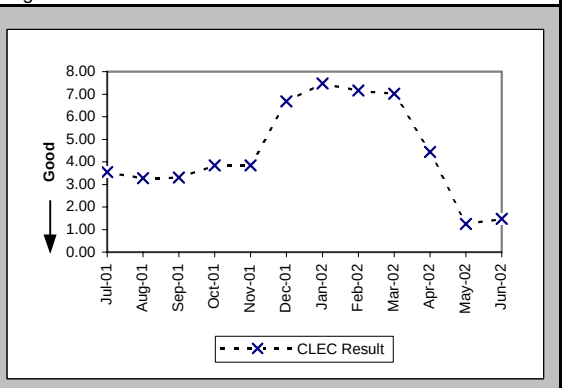
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01	0	1	0.00%			
Dec-01						
Jan-02						
Feb-02						
Mar-02	0	1	0.00%			
Apr-02						
May-02						
Jun-02						



Checklist #10 - Databases and Signaling

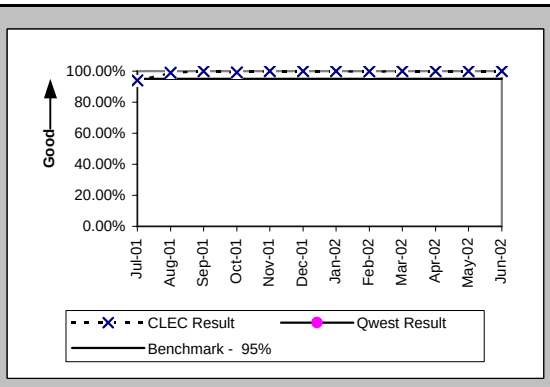
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

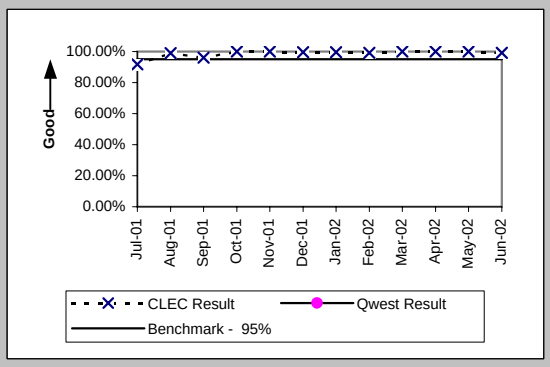
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79	84	94.05%	23.66%					
Aug-01	93	94	98.94%	10.26%					
Sep-01	8	8	100.00%	0.00%					
Oct-01	127	128	99.22%	8.80%					
Nov-01	42	42	100.00%	0.00%					
Dec-01	6	6	100.00%	0.00%					
Jan-02	420	420	100.00%	0.00%					
Feb-02	517	518	99.81%	4.39%					
Mar-02	224	224	100.00%	0.00%					
Apr-02	33	33	100.00%	0.00%					
May-02	123	123	100.00%	0.00%					
Jun-02	62	62	100.00%	0.00%					



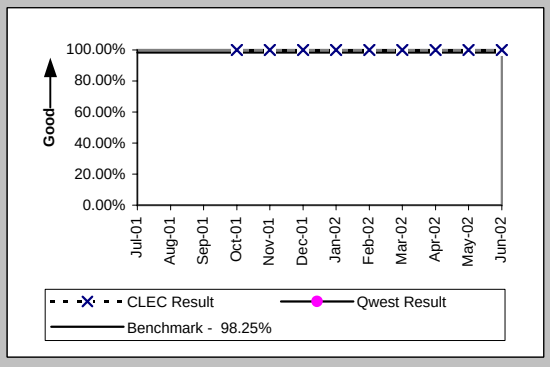
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	236	257	91.83%	27.39%					
Aug-01	102	103	99.03%	9.81%					
Sep-01	75	78	96.15%	19.23%					
Oct-01	83	83	100.00%	0.00%					
Nov-01	725	725	100.00%	0.00%					
Dec-01	560	562	99.64%	5.95%					
Jan-02	295	296	99.66%	5.80%					
Feb-02	259	261	99.23%	8.72%					
Mar-02	527	527	100.00%	0.00%					
Apr-02	270	270	100.00%	0.00%					
May-02	365	365	100.00%	0.00%					
Jun-02	136	137	99.27%	8.51%					



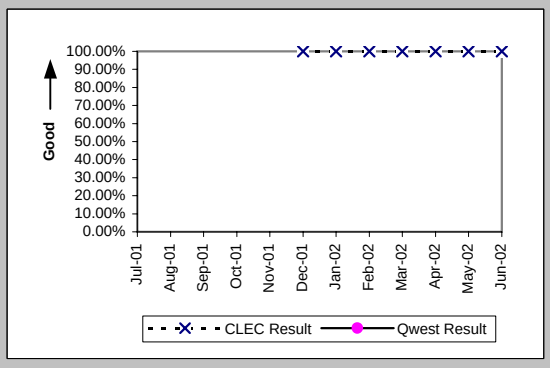
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	211	211	100.00%	0.00%					
Nov-01	767	767	100.00%	0.00%					
Dec-01	568	568	100.00%	0.00%					
Jan-02	716	716	100.00%	0.00%					
Feb-02	779	779	100.00%	0.00%					
Mar-02	751	751	100.00%	0.00%					
Apr-02	303	303	100.00%	0.00%					
May-02	488	488	100.00%	0.00%					
Jun-02	199	199	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

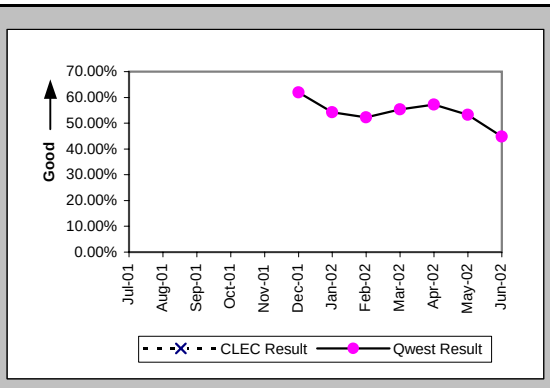
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	568	568	100.00%	0.00%					
Jan-02	716	716	100.00%	0.00%					
Feb-02	779	779	100.00%	0.00%					
Mar-02	751	751	100.00%	0.00%					
Apr-02	303	303	100.00%	0.00%					
May-02	488	488	100.00%	0.00%					
Jun-02	199	199	100.00%	0.00%					



Checklist #11 - Number Portability**

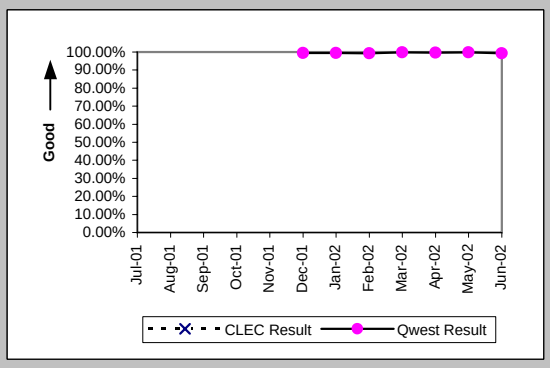
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					114	184	61.96%		
Jan-02					109	201	54.23%		
Feb-02					93	178	52.25%		
Mar-02					123	222	55.41%		
Apr-02					135	236	57.20%		
May-02					131	246	53.25%		
Jun-02					87	194	44.85%		



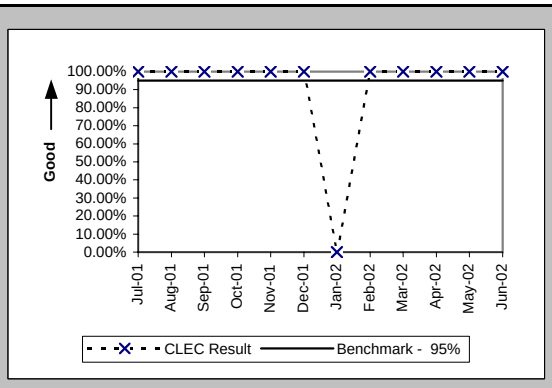
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					375	377	99.47%		
Jan-02					447	449	99.55%		
Feb-02					471	474	99.37%		
Mar-02					533	534	99.81%		
Apr-02					574	576	99.65%		
May-02					541	542	99.82%		
Jun-02					425	428	99.30%		

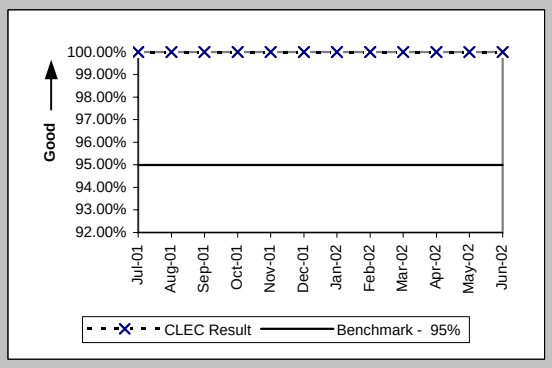


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	735.99	735.99	100.00%
Aug-01	920.09	920.09	100.00%
Sep-01	816.27	816.27	100.00%
Oct-01	948.27	948.27	100.00%
Nov-01	2219.13	2219.13	100.00%
Dec-01	226.38	226.38	100.00%
Jan-02	-6109.61	226.59	0.00%
Feb-02	199.43	199.43	100.00%
Mar-02	186.99	186.99	100.00%
Apr-02	223.63	223.63	100.00%
May-02	570.1	570.1	100.00%
Jun-02	596.7	596.7	100.00%



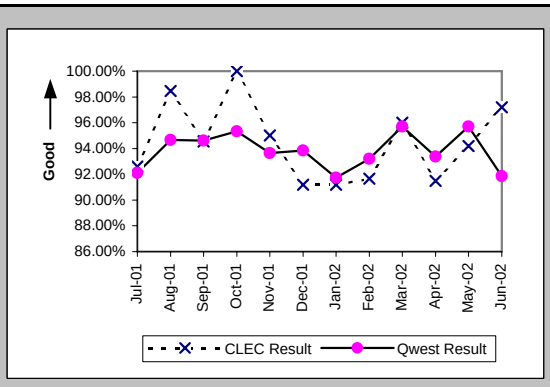
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	735.99	735.99	100.00%
Aug-01	920.09	920.09	100.00%
Sep-01	816.27	816.27	100.00%
Oct-01	948.27	948.27	100.00%
Nov-01	2219.13	2219.13	100.00%
Dec-01	226.38	226.38	100.00%
Jan-02	226.59	226.59	100.00%
Feb-02	199.43	199.43	100.00%
Mar-02	186.99	186.99	100.00%
Apr-02	223.63	223.63	100.00%
May-02	570.1	570.1	100.00%
Jun-02	596.7	596.7	100.00%



Checklist #14 - Resale - Residence Installation

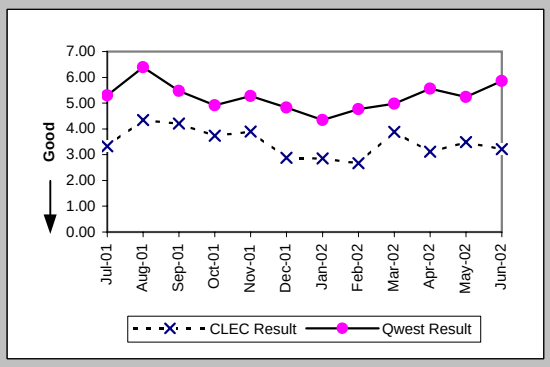
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50	54	92.59%	26.19%	700	760	92.11%	-0.13	-1.08
Aug-01	64	65	98.46%	12.31%	1063	1123	94.66%	-1.33	-1.81
Sep-01	52	55	94.55%	22.71%	809	855	94.62%	0.08	-0.95
Oct-01	63	63	100.00%	0.00%	716	751	95.34%	-1.69	-2.02
Nov-01	38	40	95.00%	21.79%	664	709	93.65%	-0.34	-1.21
Dec-01	31	34	91.18%	28.36%	519	553	93.85%	0.64	-0.61
Jan-02	31	34	91.18%	28.36%	621	677	91.73%	0.17	-0.9
Feb-02	22	24	91.67%	27.64%	507	544	93.20%	0.34	-0.79
Mar-02	24	25	96.00%	19.60%	512	535	95.70%	-0.07	-1.04
Apr-02	43	47	91.49%	27.90%	465	498	93.37%	0.52	-0.68
May-02	65	69	94.20%	23.37%	689	720	95.69%	0.6	-0.63
Jun-02	69	71	97.18%	16.55%	542	590	91.86%	-1.55	-1.94



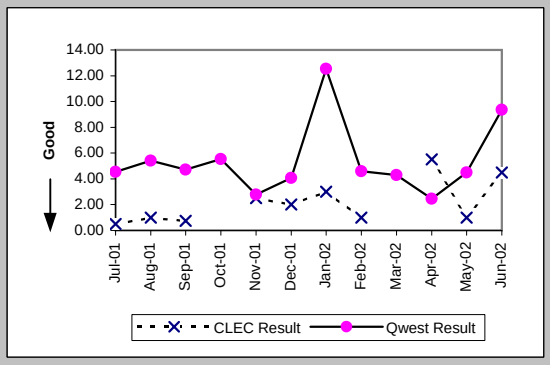
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	180	54	3.33	2.91	4077	769	5.30	-2.04	-2.24
Aug-01	296	68	4.35	3.66	7555	1183	6.39	-1.74	-2.06
Sep-01	236	56	4.21	2.23	4799	877	5.47	-1.52	-1.92
Oct-01	235	63	3.73	3.44	3754	763	4.92	-1.67	-2.02
Nov-01	156	40	3.90	3.22	3760	714	5.27	-1.39	-1.85
Dec-01	98	34	2.88	1.63	2682	555	4.83	-2.21	-2.35
Jan-02	97	34	2.85	1.76	2957	680	4.35	-1.98	-2.2
Feb-02	64	24	2.67	1.46	2616	550	4.76	-1.81	-2.1
Mar-02	97	25	3.88	4.00	2674	537	4.98	-0.99	-1.6
Apr-02	146	47	3.11	2.03	2808	505	5.56	-2.23	-2.35
May-02	241	69	3.49	3.42	3786	723	5.24	-2.74	-2.67
Jun-02	228	71	3.21	3.03	3504	598	5.86	-2.25	-2.37



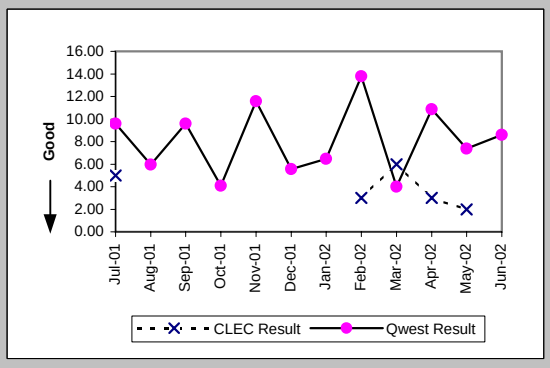
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	0.50	0.71	150	33	4.55	-0.97	-1.59
Aug-01	1	1	1.00		233	43	5.42	-0.51	-1.31
Sep-01	3	4	0.75	0.50	146	31	4.71	-0.85	-1.51
Oct-01					144	26	5.54		
Nov-01	5	2	2.50	2.12	81	29	2.79	-0.21	-1.12
Dec-01	6	3	2.00	0.00	57	14	4.07	-0.72	-1.44
Jan-02	9	3	3.00	2.65	351	28	12.54	-0.33	-1.2
Feb-02	1	1	1.00		101	22	4.59	-0.85	-1.51
Mar-02					60	14	4.29		
Apr-02	11	2	5.50	3.54	49	20	2.45	1.81	0.1
May-02	3	3	1.00	0.00	72	16	4.50	-0.95	-1.58
Jun-02	9	2	4.50	0.71	253	27	9.37	-0.37	-1.23



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

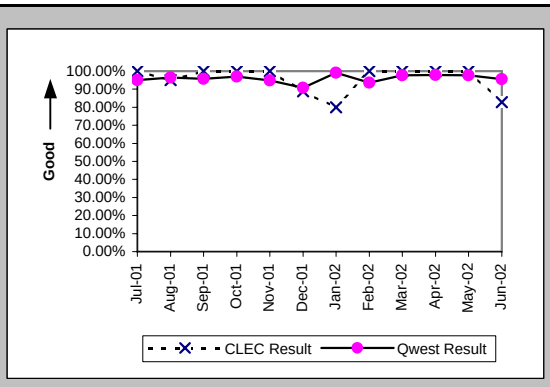
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	2	5.00	2.83	278	29	9.59	-0.32	-1.2
Aug-01					131	22	5.95		
Sep-01					182	19	9.58		
Oct-01					49	12	4.08		
Nov-01					243	21	11.57		
Dec-01					111	20	5.55		
Jan-02					181	28	6.46		
Feb-02	3	1	3.00		207	15	13.80	-0.62	-1.38
Mar-02	6	1	6.00		36	9	4.00	0.42	-0.75
Apr-02	6	2	3.00	1.41	152	14	10.86	-0.9	-1.55
May-02	2	1	2.00		118	16	7.38	-0.76	-1.46
Jun-02					189	22	8.59		



Checklist #14 - Resale - Residence Installation

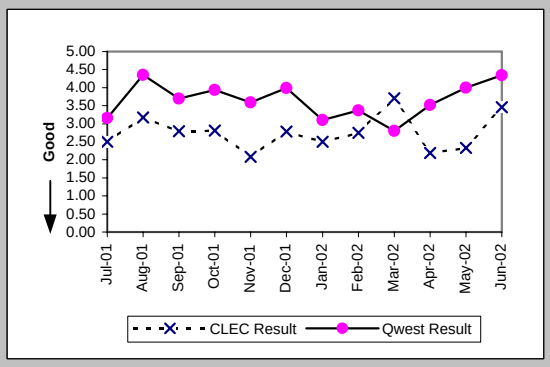
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	16	100.00%	0.00%	135	142	95.07%	-0.86	-1.52
Aug-01	38	40	95.00%	21.79%	162	168	96.43%	0.43	-0.74
Sep-01	28	28	100.00%	0.00%	112	117	95.73%	-1	-1.61
Oct-01	26	26	100.00%	0.00%	129	133	96.99%	-0.82	-1.5
Nov-01	12	12	100.00%	0.00%	92	97	94.85%	-0.76	-1.46
Dec-01	8	9	88.89%	31.43%	89	98	90.82%	0.2	-0.88
Jan-02	4	5	80.00%	40.00%	113	114	99.12%	1.8	0.09
Feb-02	8	8	100.00%	0.00%	104	111	93.69%	-0.71	-1.43
Mar-02	7	7	100.00%	0.00%	83	85	97.65%	-0.39	-1.24
Apr-02	27	27	100.00%	0.00%	94	96	97.92%	-0.67	-1.41
May-02	29	29	100.00%	0.00%	86	88	97.73%	-0.71	-1.43
Jun-02	29	35	82.86%	37.69%	85	89	95.51%	2.12	0.29



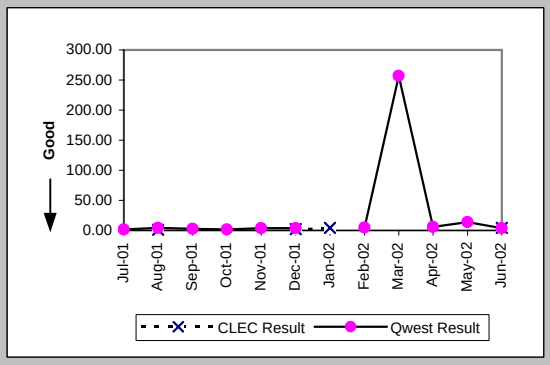
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	40	16	2.50	1.26	455	144	3.16	-0.87	-1.53
Aug-01	130	41	3.17	2.79	752	173	4.35	-1.11	-1.67
Sep-01	78	28	2.79	0.79	444	120	3.70	-0.94	-1.57
Oct-01	73	26	2.81	1.81	536	136	3.94	-1.29	-1.78
Nov-01	25	12	2.08	0.29	352	98	3.59	-1.4	-1.85
Dec-01	25	9	2.78	1.09	391	98	3.99	-0.62	-1.38
Jan-02	15	6	2.50	1.76	356	115	3.10	-0.58	-1.35
Feb-02	22	8	2.75	1.39	374	111	3.37	-0.55	-1.33
Mar-02	26	7	3.71	2.75	238	85	2.80	1.27	-0.23
Apr-02	59	27	2.19	0.48	338	96	3.52	-2.45	-2.49
May-02	70	30	2.33	0.76	352	88	4.00	-2.29	-2.39
Jun-02	121	35	3.46	2.72	395	91	4.34	-1.02	-1.62



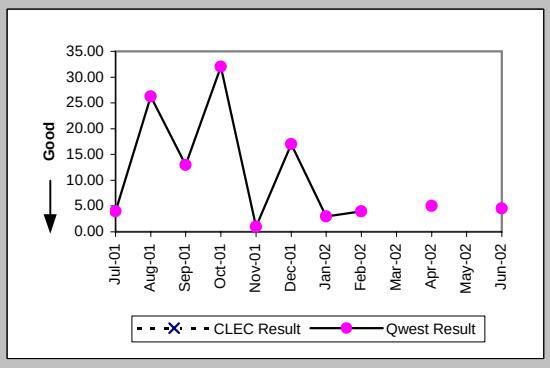
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	5	1.80		
Aug-01	2	2	1.00	0.00	13	3	4.33	-0.62	-1.38
Sep-01					8	3	2.67		
Oct-01					7	4	1.75		
Nov-01					19	5	3.80		
Dec-01	2	1	2.00		22	6	3.67	-0.4	-1.24
Jan-02	4	1	4.00						
Feb-02					28	6	4.67		
Mar-02					514	2	257.00		
Apr-02					6	1	6.00		
May-02					28	2	14.00		
Jun-02	25	6	4.17	1.33	7	2	3.50	0.97	-0.41



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

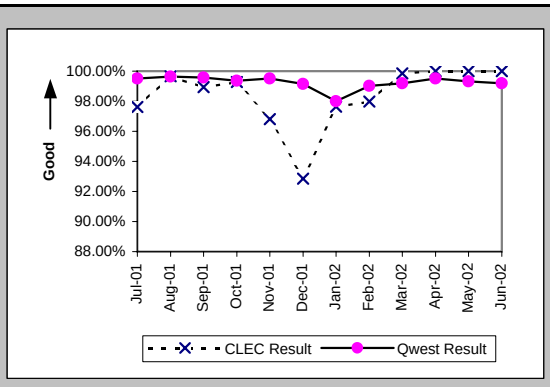
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	3	4.00		
Aug-01					105	4	26.25		
Sep-01					39	3	13.00		
Oct-01					32	1	32.00		
Nov-01					1	1	1.00		
Dec-01					51	3	17.00		
Jan-02					3	1	3.00		
Feb-02					4	1	4.00		
Mar-02									
Apr-02					5	1	5.00		
May-02									
Jun-02					9	2	4.50		



Checklist #14 - Resale - Residence Installation

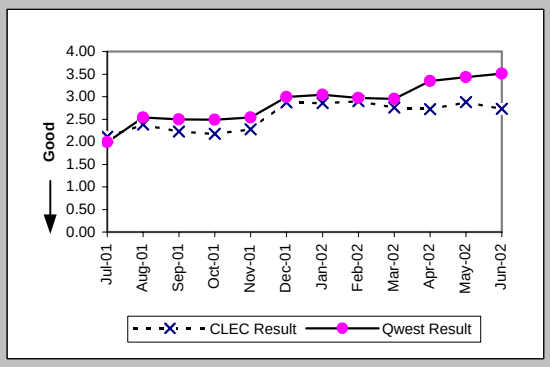
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	204	209	97.61%	15.28%	5322	5348	99.51%	2.78	0.69
Aug-01	285	286	99.65%	5.90%	4415	4431	99.64%	-0.03	-1.02
Sep-01	187	189	98.94%	10.23%	2822	2834	99.58%	1.13	-0.32
Oct-01	138	139	99.28%	8.45%	2506	2522	99.37%	0.19	-0.89
Nov-01	121	125	96.80%	17.60%	2220	2231	99.51%	2.74	0.66
Dec-01	104	112	92.86%	25.75%	1730	1745	99.14%	4.13	1.51
Jan-02	166	170	97.65%	15.16%	2111	2154	98.00%	0.37	-0.78
Feb-02	146	149	97.99%	14.05%	1804	1822	99.01%	1.1	-0.33
Mar-02	650	651	99.85%	3.92%	1985	2001	99.20%	-1.61	-1.98
Apr-02	205	205	100.00%	0.00%	2247	2258	99.51%	-0.96	-1.58
May-02	124	124	100.00%	0.00%	2952	2972	99.33%	-0.9	-1.55
Jun-02	81	81	100.00%	0.00%	2581	2602	99.19%	-0.8	-1.49



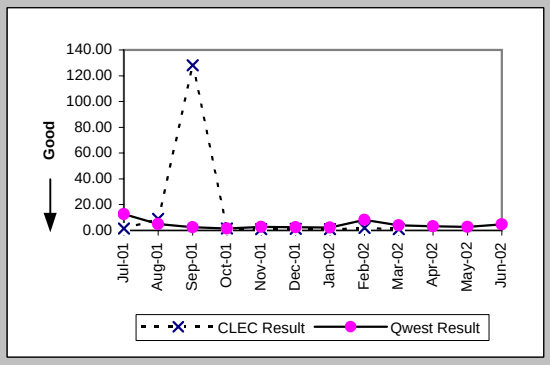
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	316	150	2.11	0.98	7909	3984	1.99	1.21	-0.26
Aug-01	529	222	2.38	0.88	8533	3361	2.54	-1.85	-2.12
Sep-01	312	140	2.23	0.83	5544	2217	2.50	-3.4	-3.06
Oct-01	272	125	2.18	0.80	4774	1918	2.49	-4.16	-3.53
Nov-01	242	106	2.28	0.93	4280	1684	2.54	-3.6	-3.19
Dec-01	287	100	2.87	0.81	3972	1328	2.99	-0.79	-1.48
Jan-02	360	126	2.86	1.03	5011	1650	3.04	-1.22	-1.74
Feb-02	371	128	2.90	0.71	3995	1345	2.97	-0.66	-1.4
Mar-02	926	335	2.76	0.53	4269	1446	2.95	-2.36	-2.43
Apr-02	302	111	2.72	0.96	5269	1573	3.35	-4.73	-3.87
May-02	291	101	2.88	0.64	6997	2040	3.43	-4.1	-3.49
Jun-02	180	66	2.73	0.73	6493	1848	3.51	-4.66	-3.83



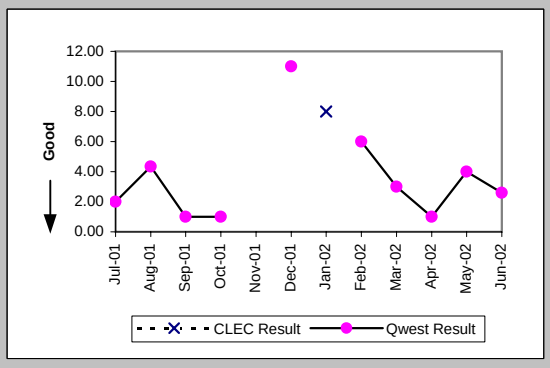
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	5	1.60	1.34	301	24	12.54	-0.43	-1.26
Aug-01	9	1	9.00		55	11	5.00	1.05	-0.36
Sep-01	256	2	128.00	179.61	40	16	2.50	1.32	-0.2
Oct-01	3	2	1.50	2.12	24	16	1.50	0	-1
Nov-01	4	4	1.00	0.00	31	11	2.82	-1.08	-1.65
Dec-01	9	8	1.12	0.35	31	13	2.38	-1.42	-1.86
Jan-02	3	3	1.00	0.00	94	44	2.14	-1.06	-1.64
Feb-02	6	3	2.00	1.73	138	17	8.12	-0.49	-1.3
Mar-02	1	1	1.00		60	15	4.00	-0.44	-1.27
Apr-02					32	10	3.20		
May-02					52	19	2.74		
Jun-02					74	16	4.62		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

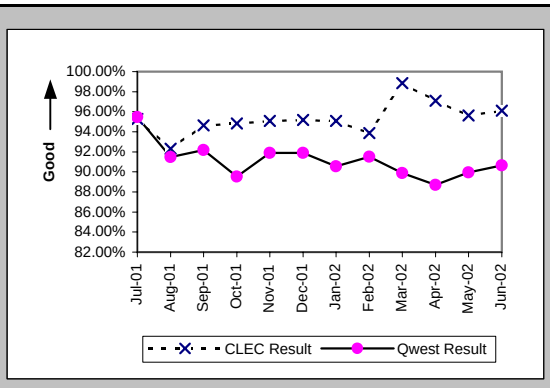
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	2	2.00		
Aug-01					26	6	4.33		
Sep-01					1	1	1.00		
Oct-01					1	1	1.00		
Nov-01									
Dec-01					22	2	11.00		
Jan-02	8	1	8.00						
Feb-02					6	1	6.00		
Mar-02					3	1	3.00		
Apr-02					1	1	1.00		
May-02					4	1	4.00		
Jun-02					13	5	2.60		



Checklist #14 - Resale - Residence Installation

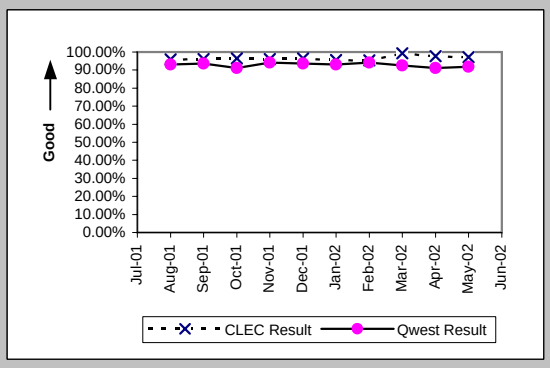
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	483	507	95.27%	21.24%	8196	8585	95.47%	0.21	-0.87
Aug-01	312	338	92.31%	26.65%	5533	6048	91.48%	-0.53	-1.32
Sep-01	317	335	94.63%	22.55%	4473	4853	92.17%	-1.62	-1.98
Oct-01	238	251	94.82%	22.16%	3266	3648	89.53%	-2.65	-2.61
Nov-01	193	203	95.07%	21.64%	2971	3233	91.90%	-1.61	-1.98
Dec-01	158	166	95.18%	21.42%	2500	2721	91.88%	-1.51	-1.92
Jan-02	174	183	95.08%	21.62%	2421	2674	90.54%	-2.03	-2.24
Feb-02	184	196	93.88%	23.97%	2486	2717	91.50%	-1.15	-1.7
Mar-02	427	432	98.84%	10.70%	2296	2554	89.90%	-5.71	-4.47
Apr-02	467	481	97.09%	16.81%	2432	2742	88.69%	-5.36	-4.26
May-02	240	251	95.62%	20.47%	2988	3322	89.95%	-2.88	-2.75
Jun-02	197	205	96.10%	19.37%	3207	3538	90.64%	-2.61	-2.58



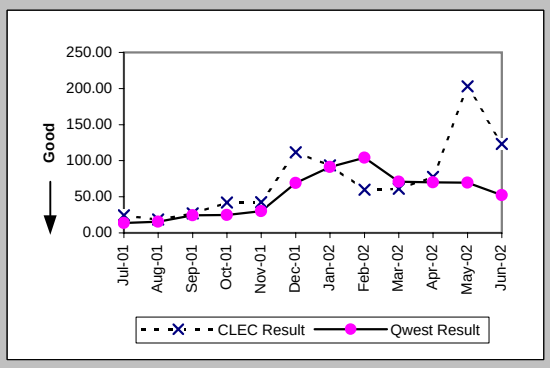
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	324	338	95.86%	19.93%	5635	6048	93.17%	-1.91	-2.16
Sep-01	322	335	96.12%	19.31%	4541	4853	93.57%	-1.84	-2.12
Oct-01	242	251	96.41%	18.59%	3327	3648	91.20%	-2.82	-2.71
Nov-01	195	203	96.06%	19.46%	3044	3233	94.15%	-1.12	-1.68
Dec-01	160	166	96.39%	18.67%	2548	2721	93.64%	-1.41	-1.86
Jan-02	175	183	95.63%	20.45%	2489	2674	93.08%	-1.31	-1.8
Feb-02	187	196	95.41%	20.93%	2556	2717	94.07%	-0.76	-1.46
Mar-02	429	432	99.31%	8.30%	2364	2554	92.56%	-4.94	-4
Apr-02	470	481	97.71%	14.95%	2497	2742	91.06%	-4.71	-3.87
May-02	244	251	97.21%	16.47%	3049	3322	91.78%	-3.02	-2.84
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

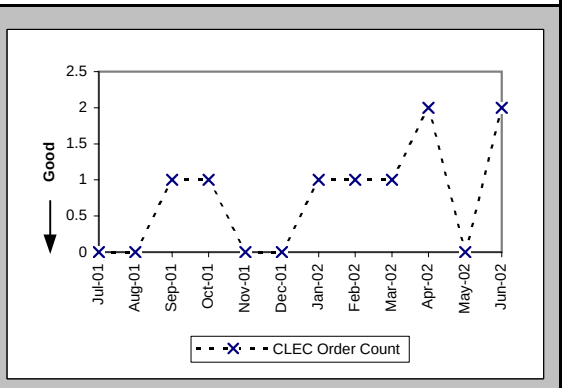
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	3	24.33	15.82	600	43	13.95	1.2	-0.27
Aug-01	131	7	18.71	20.68	1042	67	15.55	0.53	-0.68
Sep-01	81	3	27.00	24.88	1156	47	24.60	0.25	-0.85
Oct-01	127	3	42.33	37.63	1721	69	24.94	1.18	-0.28
Nov-01	171	4	42.75	48.71	2650	88	30.11	0.79	-0.52
Dec-01	223	2	111.50	21.92	7070	102	69.31	0.95	-0.42
Jan-02	280	3	93.33	75.10	6472	71	91.15	0.48	-0.71
Feb-02	180	3	60.00	68.02	6571	63	104.30	-0.58	-1.35
Mar-02	244	4	61.00	68.44	4753	67	70.94	-0.27	-1.16
Apr-02	310	4	77.50	75.40	4825	69	69.93	0.3	-0.82
May-02	203	1	203.00		4391	63	69.70	1.39	-0.15
Jun-02	740	6	123.33	207.63	3987	76	52.46	1.76	0.07



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

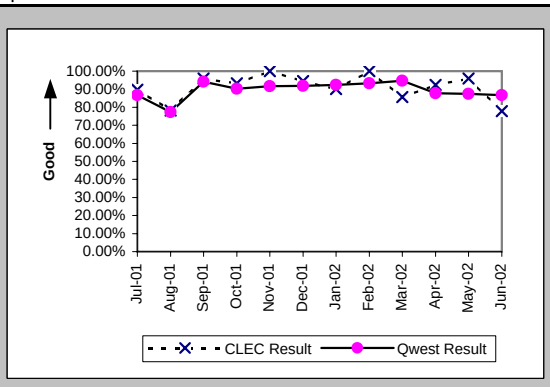
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	2
May-02	0
Jun-02	2



Checklist #14 - Resale - Residence Repair

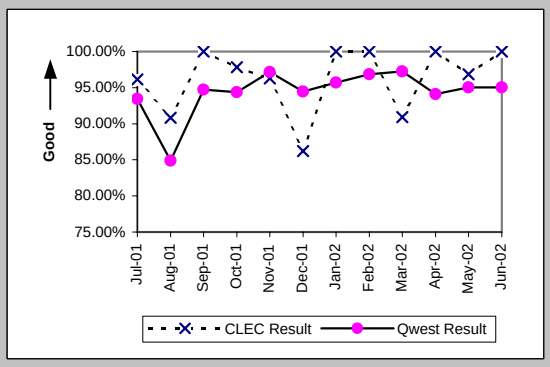
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	39	89.74%	30.34%	1030	1187	86.77%	-0.54	-1.33
Aug-01	54	69	78.26%	41.25%	1254	1622	77.31%	-0.18	-1.11
Sep-01	24	25	96.00%	19.60%	867	921	94.14%	-0.39	-1.24
Oct-01	28	30	93.33%	24.94%	816	904	90.27%	-0.56	-1.34
Nov-01	18	18	100.00%	0.00%	514	561	91.62%	-1.26	-1.77
Dec-01	17	18	94.44%	22.91%	402	438	91.78%	-0.4	-1.25
Jan-02	9	10	90.00%	30.00%	387	419	92.36%	0.32	-0.81
Feb-02	8	8	100.00%	0.00%	319	342	93.27%	-0.75	-1.46
Mar-02	6	7	85.71%	34.99%	357	377	94.70%	0.88	-0.47
Apr-02	12	13	92.31%	26.65%	543	619	87.72%	-0.5	-1.3
May-02	24	25	96.00%	19.60%	796	910	87.47%	-1.27	-1.77
Jun-02	21	27	77.78%	41.57%	862	994	86.72%	1.28	-0.22



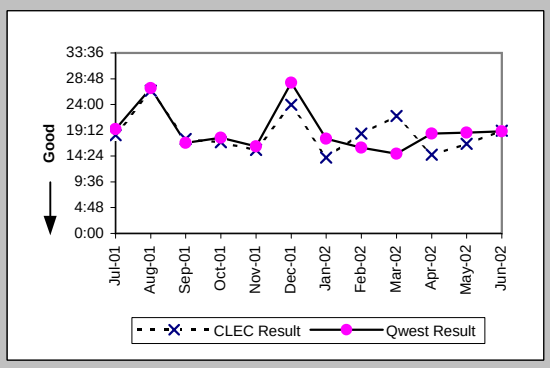
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50	52	96.15%	19.23%	1594	1706	93.43%	-0.78	-1.47
Aug-01	89	98	90.82%	28.88%	2015	2374	84.88%	-1.61	-1.98
Sep-01	38	38	100.00%	0.00%	1293	1365	94.73%	-1.43	-1.87
Oct-01	45	46	97.83%	14.58%	1275	1351	94.37%	-1	-1.61
Nov-01	26	27	96.30%	18.89%	824	848	97.17%	0.32	-0.8
Dec-01	25	29	86.21%	34.48%	633	670	94.48%	1.65	0
Jan-02	18	18	100.00%	0.00%	603	630	95.71%	-0.89	-1.54
Feb-02	10	10	100.00%	0.00%	522	539	96.85%	-0.57	-1.34
Mar-02	10	11	90.91%	28.75%	533	548	97.26%	1.02	-0.38
Apr-02	19	19	100.00%	0.00%	832	884	94.12%	-1.08	-1.66
May-02	31	32	96.88%	17.40%	1191	1253	95.05%	-0.47	-1.29
Jun-02	35	35	100.00%	0.00%	1265	1331	95.04%	-1.33	-1.81



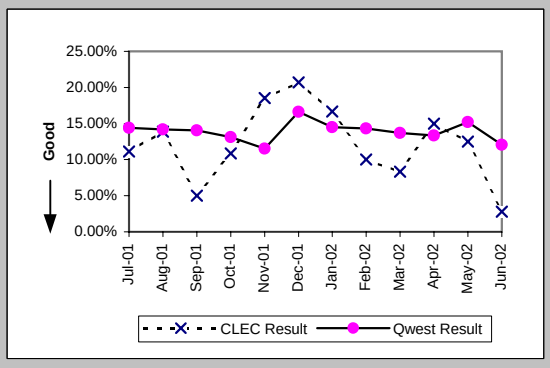
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	949:31	52	18:16	12:22	33097:31	1706	19:24	-0.5	-1.31
Aug-01	2603:51	98	26:34	25:47	64166:43	2374	27:02	-0.2	-1.12
Sep-01	668:44	38	17:36	10:48	22977:13	1365	16:50	0.34	-0.8
Oct-01	779:49	46	16:57	14:20	24074:47	1351	17:49	-0.36	-1.22
Nov-01	419:42	27	15:33	13:08	13736:04	848	16:12	-0.24	-1.15
Dec-01	695:06	29	23:58	26:28	18800:14	670	28:04	-0.24	-1.15
Jan-02	253:53	18	14:06	8:27	11095:33	630	17:37	-0.88	-1.53
Feb-02	186:03	10	18:36	4:40	8594:30	539	15:57	0.73	-0.55
Mar-02	240:19	11	21:51	18:45	8130:01	548	14:50	1.64	0
Apr-02	278:53	19	14:41	8:45	16437:19	884	18:36	-1.05	-1.64
May-02	533:28	32	16:40	16:27	23499:32	1253	18:45	-0.76	-1.46
Jun-02	669:41	35	19:08	9:39	25302:41	1331	19:01	0.05	-0.97



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

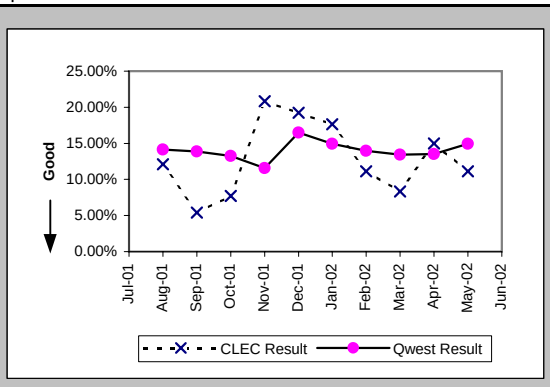
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	54	11.11%	31.43%	255	1769	14.41%	-0.68	-1.41
Aug-01	14	101	13.86%	34.55%	349	2460	14.19%	-0.09	-1.06
Sep-01	2	40	5.00%	21.79%	199	1417	14.04%	-1.62	-1.99
Oct-01	5	46	10.87%	31.13%	182	1388	13.11%	-0.44	-1.27
Nov-01	5	27	18.52%	38.84%	101	875	11.54%	1.07	-0.35
Dec-01	6	29	20.69%	40.51%	116	697	16.64%	0.59	-0.64
Jan-02	3	18	16.67%	37.27%	94	649	14.48%	0.3	-0.82
Feb-02	1	10	10.00%	30.00%	80	558	14.34%	-0.39	-1.24
Mar-02	1	12	8.33%	27.64%	78	570	13.68%	-0.53	-1.32
Apr-02	3	20	15.00%	35.71%	121	906	13.36%	0.26	-0.84
May-02	4	32	12.50%	33.07%	195	1281	15.22%	-0.42	-1.26
Jun-02	1	36	2.78%	16.43%	163	1354	12.04%	-1.69	-2.02



Checklist #14 - Resale - Residence Repair

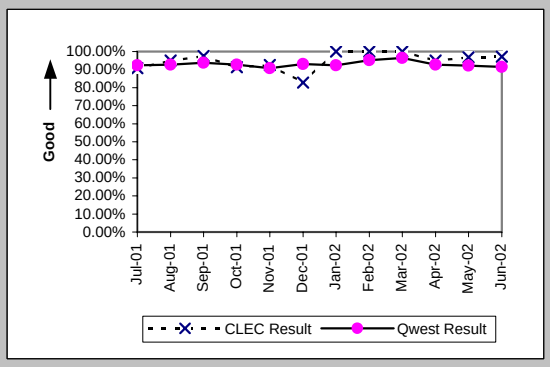
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	11	91	12.09%	32.60%	323	2281	14.16%	-0.56	-1.34
Sep-01	2	37	5.41%	22.61%	178	1283	13.87%	-1.47	-1.89
Oct-01	3	39	7.69%	26.65%	170	1282	13.26%	-1.01	-1.61
Nov-01	5	24	20.83%	40.61%	93	805	11.55%	1.31	-0.2
Dec-01	5	26	19.23%	39.41%	101	613	16.48%	0.4	-0.76
Jan-02	3	17	17.65%	38.12%	85	569	14.94%	0.35	-0.79
Feb-02	1	9	11.11%	31.43%	70	502	13.94%	-0.24	-1.15
Mar-02	1	12	8.33%	27.64%	69	514	13.42%	-0.51	-1.31
Apr-02	3	20	15.00%	35.71%	115	852	13.50%	0.24	-0.85
May-02	3	27	11.11%	31.43%	180	1206	14.93%	-0.55	-1.33
Jun-02									



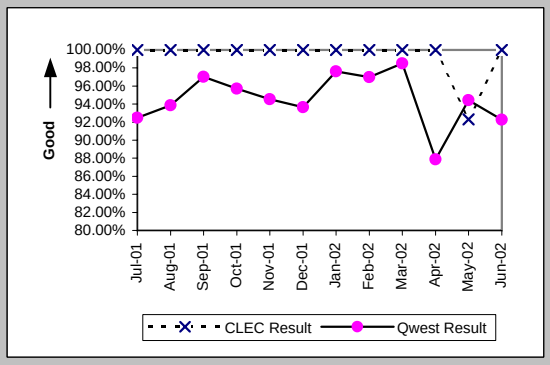
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	49	54	90.74%	28.99%	1635	1769	92.43%	0.5	-0.7
Aug-01	96	101	95.05%	21.69%	2282	2460	92.76%	-0.87	-1.53
Sep-01	39	40	97.50%	15.61%	1328	1417	93.72%	-0.97	-1.59
Oct-01	42	46	91.30%	28.18%	1288	1388	92.80%	0.43	-0.74
Nov-01	25	27	92.59%	26.19%	794	875	90.74%	-0.33	-1.2
Dec-01	24	29	82.76%	37.77%	649	697	93.11%	1.86	0.13
Jan-02	18	18	100.00%	0.00%	600	649	92.45%	-1.2	-1.73
Feb-02	10	10	100.00%	0.00%	531	558	95.16%	-0.71	-1.43
Mar-02	12	12	100.00%	0.00%	550	570	96.49%	-0.65	-1.4
Apr-02	19	20	95.00%	21.79%	840	906	92.72%	-0.39	-1.24
May-02	31	32	96.88%	17.40%	1180	1281	92.12%	-0.99	-1.6
Jun-02	35	36	97.22%	16.43%	1239	1354	91.51%	-1.21	-1.74



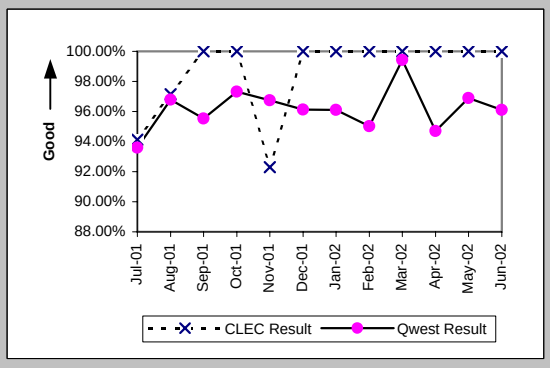
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	406	439	92.48%	-0.93	-1.57
Aug-01	26	26	100.00%	0.00%	412	439	93.85%	-1.27	-1.77
Sep-01	14	14	100.00%	0.00%	227	234	97.01%	-0.64	-1.39
Oct-01	14	14	100.00%	0.00%	200	209	95.69%	-0.77	-1.47
Nov-01	8	8	100.00%	0.00%	191	202	94.55%	-0.67	-1.4
Dec-01	8	8	100.00%	0.00%	133	142	93.66%	-0.72	-1.44
Jan-02	9	9	100.00%	0.00%	124	127	97.64%	-0.45	-1.27
Feb-02	10	10	100.00%	0.00%	96	99	96.97%	-0.53	-1.32
Mar-02	6	6	100.00%	0.00%	131	133	98.50%	-0.3	-1.18
Apr-02	7	7	100.00%	0.00%	123	140	87.86%	-0.96	-1.58
May-02	12	13	92.31%	26.65%	238	252	94.44%	0.35	-0.79
Jun-02	14	14	100.00%	0.00%	215	233	92.27%	-1.05	-1.64



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

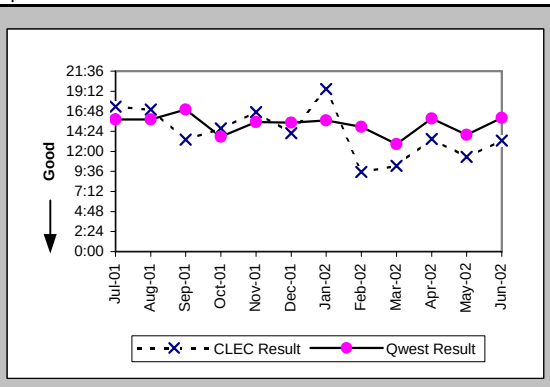
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	17	94.12%	23.53%	555	593	93.59%	-0.09	-1.05
Aug-01	34	35	97.14%	16.66%	572	591	96.79%	-0.12	-1.07
Sep-01	19	19	100.00%	0.00%	342	358	95.53%	-0.92	-1.56
Oct-01	17	17	100.00%	0.00%	291	299	97.32%	-0.66	-1.4
Nov-01	12	13	92.31%	26.65%	268	277	96.75%	0.76	-0.54
Dec-01	12	12	100.00%	0.00%	224	233	96.14%	-0.68	-1.41
Jan-02	18	18	100.00%	0.00%	197	205	96.10%	-0.82	-1.5
Feb-02	16	16	100.00%	0.00%	153	161	95.03%	-0.87	-1.53
Mar-02	14	14	100.00%	0.00%	173	174	99.43%	-0.27	-1.17
Apr-02	16	16	100.00%	0.00%	197	208	94.71%	-0.91	-1.55
May-02	16	16	100.00%	0.00%	342	353	96.88%	-0.7	-1.43
Jun-02	16	16	100.00%	0.00%	320	333	96.10%	-0.79	-1.48



Checklist #14 - Resale - Residence Repair

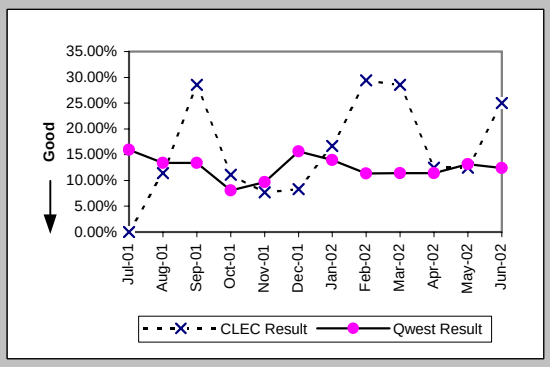
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	295:01	17	17:21	15:47	9391:50	593	15:50	0.47	-0.71
Aug-01	595:50	35	17:01	16:36	9352:39	591	15:50	0.54	-0.67
Sep-01	254:55	19	13:25	11:51	6083:43	358	17:00	-0.98	-1.6
Oct-01	250:22	17	14:44	8:16	4107:42	299	13:44	0.33	-0.8
Nov-01	217:18	13	16:43	16:51	4299:49	277	15:31	0.37	-0.78
Dec-01	169:58	12	14:10	9:59	3590:38	233	15:25	-0.28	-1.17
Jan-02	350:03	18	19:27	8:52	3213:41	205	15:41	0.93	-0.43
Feb-02	152:48	16	9:33	7:09	2404:36	161	14:56	-1.39	-1.84
Mar-02	143:30	14	10:15	7:52	2241:09	174	12:53	-0.99	-1.6
Apr-02	215:45	16	13:29	8:22	3312:06	208	15:55	-0.58	-1.35
May-02	181:13	16	11:20	9:07	4937:23	353	13:59	-0.69	-1.42
Jun-02	212:39	16	13:17	9:01	5334:14	333	16:01	-0.75	-1.46



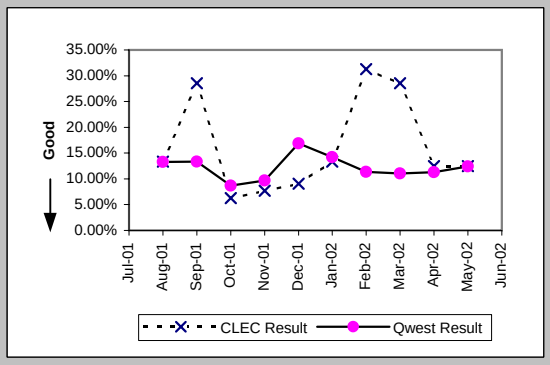
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	17	0.00%	0.00%	97	609	15.93%	-1.77	-2.08
Aug-01	4	35	11.43%	31.82%	82	611	13.42%	-0.34	-1.2
Sep-01	6	21	28.57%	45.18%	49	366	13.39%	1.78	0.08
Oct-01	2	18	11.11%	31.43%	25	310	8.06%	0.48	-0.71
Nov-01	1	13	7.69%	26.65%	27	279	9.68%	-0.24	-1.14
Dec-01	1	12	8.33%	27.64%	37	237	15.61%	-0.68	-1.41
Jan-02	3	18	16.67%	37.27%	29	208	13.94%	0.35	-0.79
Feb-02	5	17	29.41%	45.56%	19	167	11.38%	1.89	0.15
Mar-02	4	14	28.57%	45.18%	20	175	11.43%	1.66	0.01
Apr-02	2	16	12.50%	33.07%	24	210	11.43%	0.17	-0.9
May-02	2	16	12.50%	33.07%	47	358	13.13%	-0.07	-1.04
Jun-02	4	16	25.00%	43.30%	42	338	12.43%	1.36	-0.18



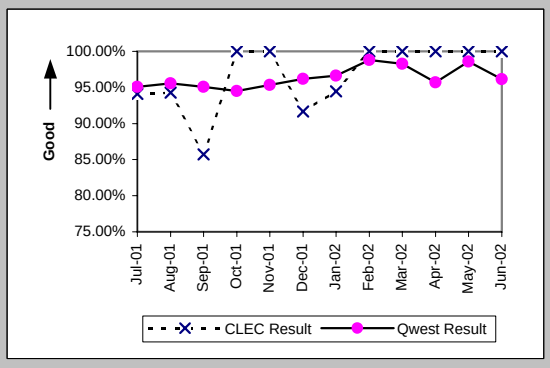
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	30	13.33%	33.99%	76	572	13.29%	0.05	-0.97
Sep-01	6	21	28.57%	45.18%	46	345	13.33%	1.78	0.08
Oct-01	1	16	6.25%	24.21%	25	288	8.68%	-0.34	-1.2
Nov-01	1	13	7.69%	26.65%	25	259	9.65%	-0.23	-1.14
Dec-01	1	11	9.09%	28.75%	36	213	16.90%	-0.67	-1.41
Jan-02	2	15	13.33%	33.99%	27	190	14.21%	-0.09	-1.06
Feb-02	5	16	31.25%	46.35%	17	150	11.33%	1.99	0.21
Mar-02	4	14	28.57%	45.18%	18	163	11.04%	1.7	0.04
Apr-02	2	16	12.50%	33.07%	23	204	11.27%	0.19	-0.88
May-02	2	16	12.50%	33.07%	43	347	12.39%	0.07	-0.96
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

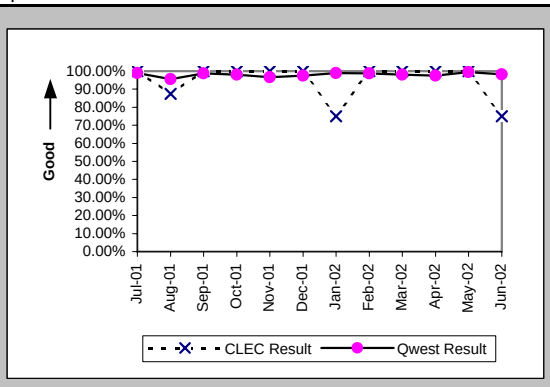
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	17	94.12%	23.53%	579	609	95.07%	0.24	-0.85
Aug-01	33	35	94.29%	23.21%	584	611	95.58%	0.4	-0.75
Sep-01	18	21	85.71%	34.99%	348	366	95.08%	1.6	-0.03
Oct-01	18	18	100.00%	0.00%	293	310	94.52%	-0.99	-1.6
Nov-01	13	13	100.00%	0.00%	266	279	95.34%	-0.78	-1.47
Dec-01	11	12	91.67%	27.64%	228	237	96.20%	0.7	-0.57
Jan-02	17	18	94.44%	22.91%	201	208	96.63%	0.47	-0.72
Feb-02	17	17	100.00%	0.00%	165	167	98.80%	-0.43	-1.26
Mar-02	14	14	100.00%	0.00%	172	175	98.29%	-0.48	-1.29
Apr-02	16	16	100.00%	0.00%	201	210	95.71%	-0.82	-1.5
May-02	16	16	100.00%	0.00%	353	358	98.60%	-0.47	-1.28
Jun-02	16	16	100.00%	0.00%	325	338	96.15%	-0.78	-1.48



Checklist #14 - Resale - Residence Repair

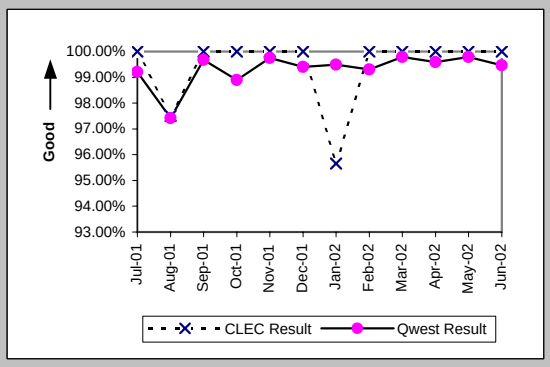
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	15	100.00%	0.00%	173	175	98.86%	-0.4	-1.24
Aug-01	14	16	87.50%	33.07%	220	230	95.65%	1.27	-0.23
Sep-01	11	11	100.00%	0.00%	149	151	98.68%	-0.37	-1.23
Oct-01	5	5	100.00%	0.00%	155	158	98.10%	-0.31	-1.19
Nov-01	8	8	100.00%	0.00%	225	233	96.57%	-0.52	-1.32
Dec-01	5	5	100.00%	0.00%	157	161	97.52%	-0.35	-1.21
Jan-02	9	12	75.00%	43.30%	177	179	98.88%	3.21	0.95
Feb-02	16	16	100.00%	0.00%	163	165	98.79%	-0.42	-1.26
Mar-02	9	9	100.00%	0.00%	193	197	97.97%	-0.42	-1.26
Apr-02	5	5	100.00%	0.00%	196	201	97.51%	-0.35	-1.21
May-02	5	5	100.00%	0.00%	215	216	99.54%	-0.15	-1.09
Jun-02	3	4	75.00%	43.30%	169	172	98.26%	1.74	0.06



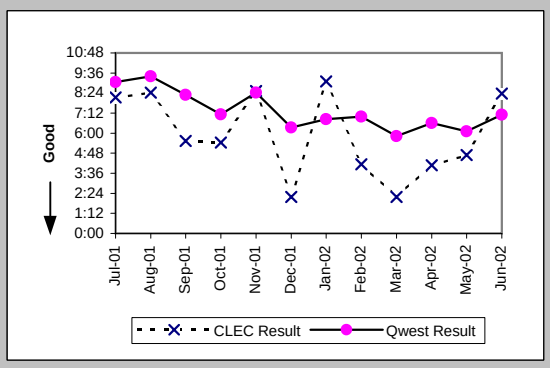
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	43	100.00%	0.00%	373	376	99.20%	-0.56	-1.34
Aug-01	39	40	97.50%	15.61%	452	464	97.41%	-0.03	-1.02
Sep-01	21	21	100.00%	0.00%	313	314	99.68%	-0.25	-1.15
Oct-01	19	19	100.00%	0.00%	358	362	98.90%	-0.45	-1.27
Nov-01	19	19	100.00%	0.00%	412	413	99.76%	-0.21	-1.13
Dec-01	15	15	100.00%	0.00%	335	337	99.41%	-0.29	-1.18
Jan-02	22	23	95.65%	20.39%	391	393	99.49%	1.43	-0.13
Feb-02	24	24	100.00%	0.00%	431	434	99.31%	-0.4	-1.24
Mar-02	18	18	100.00%	0.00%	468	469	99.79%	-0.19	-1.12
Apr-02	18	18	100.00%	0.00%	491	493	99.59%	-0.27	-1.16
May-02	11	11	100.00%	0.00%	477	478	99.79%	-0.15	-1.09
Jun-02	7	7	100.00%	0.00%	374	376	99.47%	-0.19	-1.12



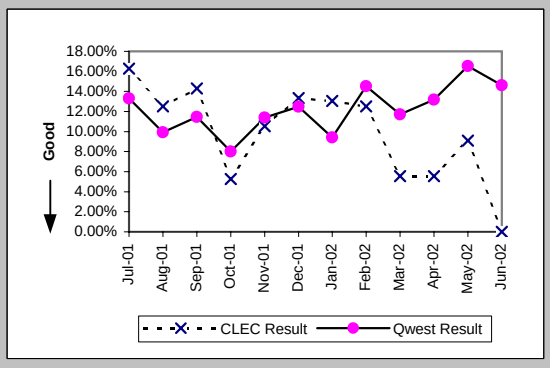
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	349:56	43	8:08	9:45	3411:51	376	9:04	-0.44	-1.27
Aug-01	336:49	40	8:25	11:28	4358:33	464	9:24	-0.49	-1.3
Sep-01	116:10	21	5:32	6:54	2602:03	314	8:17	-0.4	-1.25
Oct-01	103:11	19	5:26	7:07	2575:26	362	7:07	-0.75	-1.46
Nov-01	161:55	19	8:31	8:49	3480:53	413	8:26	0.07	-0.96
Dec-01	32:52	15	2:11	4:03	2131:42	337	6:20	-1.58	-1.96
Jan-02	209:16	23	9:06	13:54	2685:44	393	6:50	1.26	-0.23
Feb-02	99:21	24	4:08	6:37	3029:24	434	6:59	-1.49	-1.91
Mar-02	39:19	18	2:11	4:10	2724:49	469	5:49	-1.87	-2.14
Apr-02	73:24	18	4:05	7:04	3250:52	493	6:36	-0.98	-1.59
May-02	51:40	11	4:42	6:42	2922:23	478	6:07	-0.58	-1.35
Jun-02	58:34	7	8:22	14:51	2672:07	376	7:06	0.51	-0.69



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

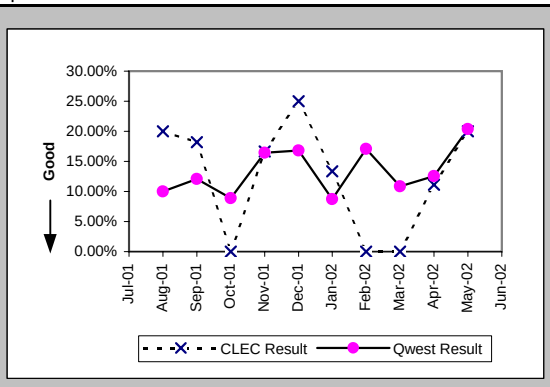
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	43	16.28%	36.92%	50	376	13.30%	0.56	-0.66
Aug-01	5	40	12.50%	33.07%	46	464	9.91%	0.54	-0.67
Sep-01	3	21	14.29%	34.99%	36	314	11.47%	0.42	-0.74
Oct-01	1	19	5.26%	22.33%	29	362	8.01%	-0.43	-1.26
Nov-01	2	19	10.53%	30.69%	47	413	11.38%	-0.11	-1.07
Dec-01	2	15	13.33%	33.99%	42	337	12.46%	0.15	-0.91
Jan-02	3	23	13.04%	33.68%	37	393	9.41%	0.59	-0.64
Feb-02	3	24	12.50%	33.07%	63	434	14.52%	-0.27	-1.17
Mar-02	1	18	5.56%	22.91%	55	469	11.73%	-0.8	-1.49
Apr-02	1	18	5.56%	22.91%	65	493	13.18%	-0.94	-1.57
May-02	1	11	9.09%	28.75%	79	478	16.53%	-0.66	-1.4
Jun-02	0	7	0.00%	0.00%	55	376	14.63%	-1.09	-1.66



Checklist #14 - Resale - Residence Repair

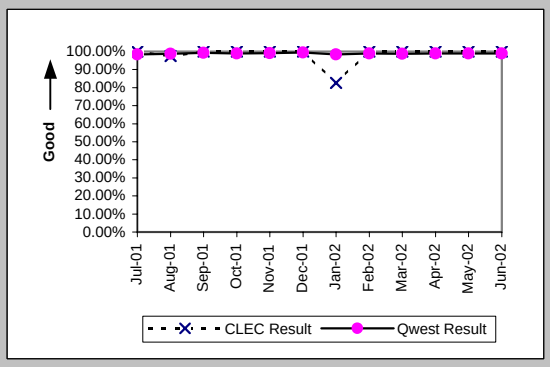
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	15	20.00%	40.00%	17	170	10.00%	1.12	-0.32
Sep-01	2	11	18.18%	38.57%	15	124	12.10%	0.58	-0.65
Oct-01	0	8	0.00%	0.00%	14	158	8.86%	-0.86	-1.52
Nov-01	2	12	16.67%	37.27%	23	140	16.43%	0.06	-0.97
Dec-01	2	8	25.00%	43.30%	22	131	16.79%	0.58	-0.65
Jan-02	2	15	13.33%	33.99%	15	172	8.72%	0.6	-0.64
Feb-02	0	10	0.00%	0.00%	29	170	17.06%	-1.39	-1.85
Mar-02	0	6	0.00%	0.00%	17	157	10.83%	-0.84	-1.51
Apr-02	1	9	11.11%	31.43%	22	175	12.57%	-0.13	-1.08
May-02	1	5	20.00%	40.00%	46	226	20.35%	-0.02	-1.01
Jun-02									



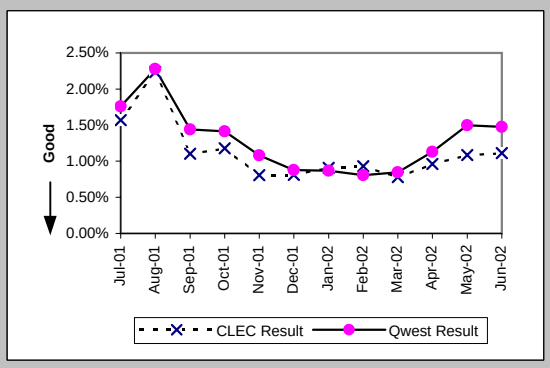
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	43	100.00%	0.00%	370	376	98.40%	-0.79	-1.48
Aug-01	39	40	97.50%	15.61%	458	464	98.71%	0.59	-0.64
Sep-01	21	21	100.00%	0.00%	312	314	99.36%	-0.36	-1.22
Oct-01	19	19	100.00%	0.00%	358	362	98.90%	-0.45	-1.27
Nov-01	19	19	100.00%	0.00%	409	413	99.03%	-0.42	-1.26
Dec-01	15	15	100.00%	0.00%	335	337	99.41%	-0.29	-1.18
Jan-02	19	23	82.61%	37.90%	387	393	98.47%	3.29	1
Feb-02	24	24	100.00%	0.00%	429	434	98.85%	-0.51	-1.31
Mar-02	18	18	100.00%	0.00%	463	469	98.72%	-0.47	-1.29
Apr-02	18	18	100.00%	0.00%	488	493	98.99%	-0.42	-1.26
May-02	11	11	100.00%	0.00%	473	478	98.95%	-0.34	-1.2
Jun-02	7	7	100.00%	0.00%	372	376	98.94%	-0.27	-1.17



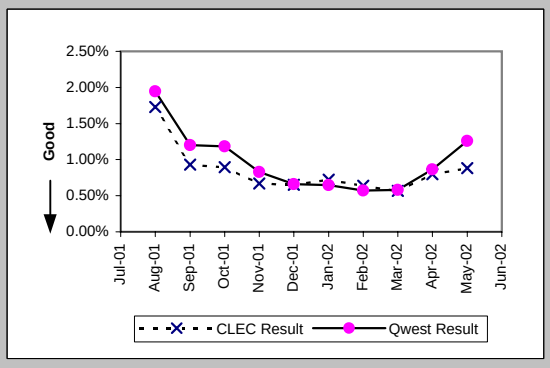
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	114	7266	1.57%	12.43%	2754	156337	1.76%	-1.22	-1.74
Aug-01	176	7876	2.23%	14.78%	3535	155265	2.28%	-0.24	-1.15
Sep-01	82	7419	1.11%	10.45%	2097	145721	1.44%	-2.35	-2.43
Oct-01	83	7031	1.18%	10.80%	2060	145753	1.41%	-1.62	-1.98
Nov-01	59	7301	0.81%	8.95%	1567	145116	1.08%	-2.19	-2.33
Dec-01	56	6911	0.81%	8.97%	1271	144948	0.88%	-0.58	-1.35
Jan-02	59	6488	0.91%	9.49%	1250	144121	0.87%	0.36	-0.78
Feb-02	51	5473	0.93%	9.61%	1159	143650	0.81%	1.01	-0.38
Mar-02	44	5633	0.78%	8.80%	1214	143399	0.85%	-0.53	-1.32
Apr-02	54	5625	0.96%	9.75%	1609	142491	1.13%	-1.18	-1.72
May-02	59	5439	1.08%	10.36%	2117	141413	1.50%	-2.46	-2.49
Jun-02	59	5296	1.11%	10.50%	2068	140065	1.48%	-2.15	-2.3



Trouble Rate (Percent) (MR-8*) (Parity)

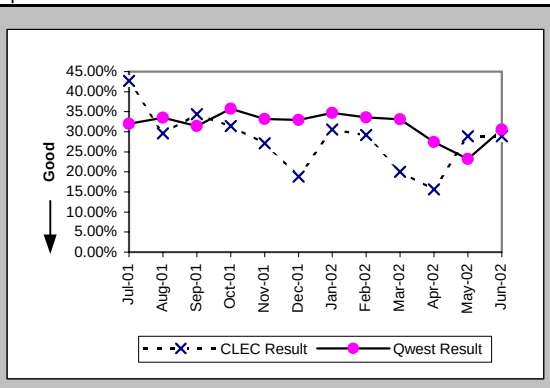
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	136	7876	1.73%	13.03%	3023	155265	1.95%	-1.38	-1.84
Sep-01	69	7419	0.93%	9.60%	1752	145721	1.20%	-2.1	-2.28
Oct-01	63	7031	0.90%	9.42%	1728	145753	1.19%	-2.19	-2.33
Nov-01	49	7301	0.67%	8.16%	1204	145116	0.83%	-1.46	-1.89
Dec-01	45	6911	0.65%	8.04%	957	144948	0.66%	-0.09	-1.06
Jan-02	47	6488	0.72%	8.48%	931	144121	0.65%	0.77	-0.53
Feb-02	35	5473	0.64%	7.97%	822	143650	0.57%	0.65	-0.61
Mar-02	32	5633	0.57%	7.52%	834	143399	0.58%	-0.13	-1.08
Apr-02	45	5625	0.80%	8.91%	1231	142491	0.86%	-0.51	-1.31
May-02	48	5439	0.88%	9.35%	1779	141413	1.26%	-2.44	-2.48
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

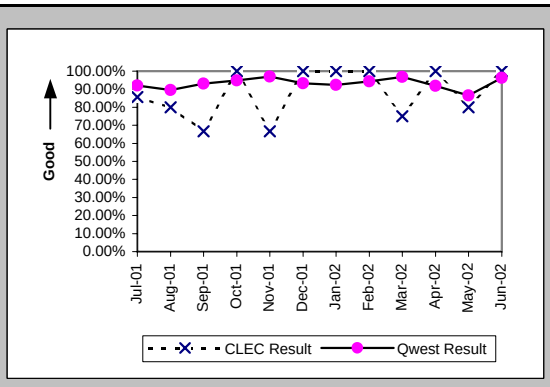
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	85	199	42.71%	49.47%	1294	4048	31.97%	3.1	0.88
Aug-01	74	250	29.60%	45.65%	1780	5315	33.49%	-1.27	-1.77
Sep-01	43	125	34.40%	47.50%	961	3058	31.43%	0.7	-0.57
Oct-01	38	121	31.41%	46.41%	1146	3206	35.75%	-0.98	-1.59
Nov-01	22	81	27.16%	44.48%	778	2345	33.18%	-1.13	-1.69
Dec-01	13	69	18.84%	39.10%	624	1895	32.93%	-2.45	-2.49
Jan-02	26	85	30.59%	46.08%	664	1914	34.69%	-0.78	-1.47
Feb-02	21	72	29.17%	45.45%	587	1746	33.62%	-0.78	-1.48
Mar-02	11	55	20.00%	40.00%	602	1816	33.15%	-2.04	-2.24
Apr-02	10	64	15.63%	36.31%	608	2217	27.42%	-2.09	-2.27
May-02	24	83	28.92%	45.34%	639	2756	23.19%	1.2	-0.27
Jun-02	24	83	28.92%	45.34%	910	2978	30.56%	-0.32	-1.19



Checklist #14 - Resale - Business Installation

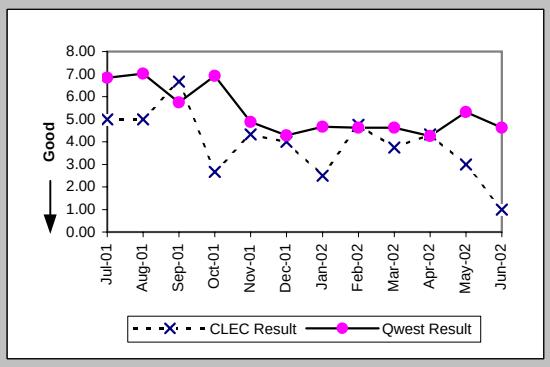
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	150	163	92.02%	0.56	-0.66
Aug-01	4	5	80.00%	40.00%	163	182	89.56%	0.62	-0.62
Sep-01	4	6	66.67%	47.14%	188	202	93.07%	1.83	0.11
Oct-01	3	3	100.00%	0.00%	166	175	94.86%	-0.4	-1.24
Nov-01	2	3	66.67%	47.14%	192	198	96.97%	1.66	0.01
Dec-01	6	6	100.00%	0.00%	124	133	93.23%	-0.65	-1.39
Jan-02	2	2	100.00%	0.00%	145	157	92.36%	-0.4	-1.25
Feb-02	4	4	100.00%	0.00%	115	122	94.26%	-0.49	-1.3
Mar-02	3	4	75.00%	43.30%	153	158	96.84%	1.48	-0.1
Apr-02	3	3	100.00%	0.00%	147	160	91.88%	-0.51	-1.31
May-02	4	5	80.00%	40.00%	147	170	86.47%	0.41	-0.75
Jun-02	1	1	100.00%	0.00%	132	137	96.35%	-0.19	-1.12



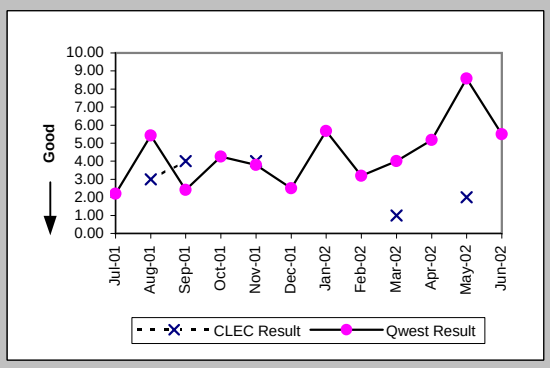
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	7	5.00	4.47	1148	168	6.83	-0.53	-1.32
Aug-01	25	5	5.00	2.35	1341	191	7.02	-0.41	-1.25
Sep-01	40	6	6.67	3.08	1217	212	5.74	0.64	-0.61
Oct-01	8	3	2.67	1.53	1239	179	6.92	-0.76	-1.46
Nov-01	13	3	4.33	2.31	977	200	4.88	-0.13	-1.08
Dec-01	24	6	4.00	2.28	570	133	4.29	-0.13	-1.08
Jan-02	5	2	2.50	0.71	732	157	4.66	-0.53	-1.32
Feb-02	19	4	4.75	3.20	570	123	4.63	0.46	-0.72
Mar-02	15	4	3.75	1.50	741	160	4.63	-0.19	-1.11
Apr-02	13	3	4.33	2.31	694	163	4.26	0.34	-0.79
May-02	15	5	3.00	1.41	910	171	5.32	-0.74	-1.45
Jun-02	1	1	1.00		643	139	4.63	-0.74	-1.45



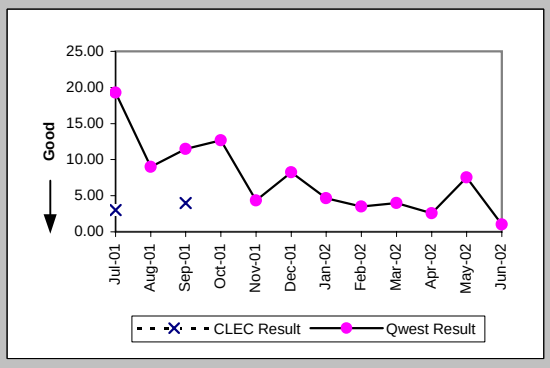
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	5	2.20		
Aug-01	3	1	3.00		76	14	5.43	-0.46	-1.28
Sep-01	4	1	4.00		29	12	2.42	0.52	-0.68
Oct-01					17	4	4.25		
Nov-01	4	1	4.00		19	5	3.80	0.51	-0.69
Dec-01					10	4	2.50		
Jan-02					34	6	5.67		
Feb-02					16	5	3.20		
Mar-02	1	1	1.00		12	3	4.00	-0.6	-1.36
Apr-02					31	6	5.17		
May-02	2	1	2.00		103	12	8.58	-0.4	-1.24
Jun-02					22	4	5.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

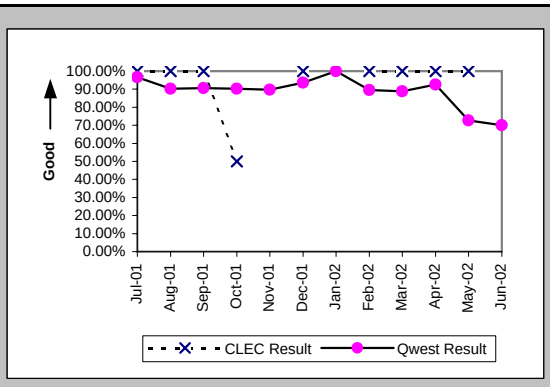
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		193	10	19.30	-0.81	-1.49
Aug-01					63	7	9.00		
Sep-01	4	1	4.00		69	6	11.50	-0.57	-1.35
Oct-01					76	6	12.67		
Nov-01					13	3	4.33		
Dec-01					33	4	8.25		
Jan-02					28	6	4.67		
Feb-02					7	2	3.50		
Mar-02					8	2	4.00		
Apr-02					18	7	2.57		
May-02					83	11	7.55		
Jun-02					1	1	1.00		



Checklist #14 - Resale - Business Installation

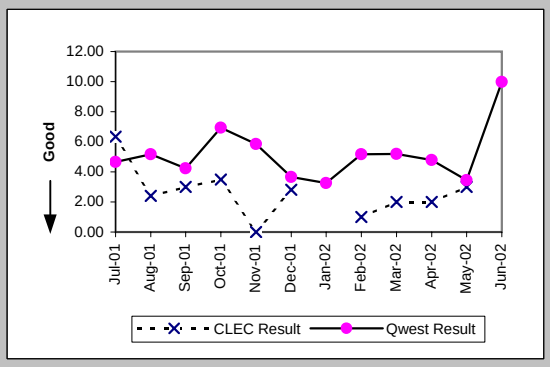
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	28	29	96.55%	-0.31	-1.19
Aug-01	5	5	100.00%	0.00%	37	41	90.24%	-0.69	-1.42
Sep-01	1	1	100.00%	0.00%	29	32	90.63%	-0.32	-1.19
Oct-01	1	2	50.00%	50.00%	28	31	90.32%	1.2	-0.27
Nov-01					26	29	89.66%		
Dec-01	5	5	100.00%	0.00%	29	31	93.55%	-0.54	-1.33
Jan-02					17	17	100.00%		
Feb-02	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Mar-02	2	2	100.00%	0.00%	24	27	88.89%	-0.48	-1.29
Apr-02	1	1	100.00%	0.00%	25	27	92.59%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	16	22	72.73%	-0.6	-1.36
Jun-02					21	30	70.00%		



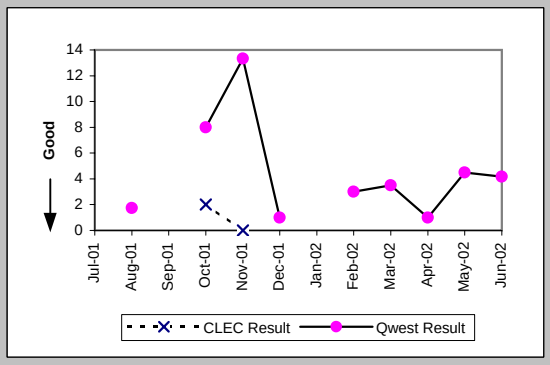
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	3	6.33	5.77	140	30	4.67	0.64	-0.61
Aug-01	12	5	2.40	0.55	217	42	5.17	-1.66	-2.01
Sep-01	3	1	3.00		140	33	4.24	-0.38	-1.23
Oct-01	7	2	3.50	2.12	215	31	6.94	-0.7	-1.43
Nov-01	0	1	0.00		170	29	5.86	-0.64	-1.39
Dec-01	14	5	2.80	0.45	113	31	3.65	-0.28	-1.17
Jan-02					62	19	3.26		
Feb-02	1	1	1.00		98	19	5.16	-0.64	-1.39
Mar-02	4	2	2.00	0.00	140	27	5.19	-1.19	-1.72
Apr-02	2	1	2.00		129	27	4.78	-0.63	-1.38
May-02	3	1	3.00		76	22	3.45	-0.15	-1.09
Jun-02					299	30	9.97		



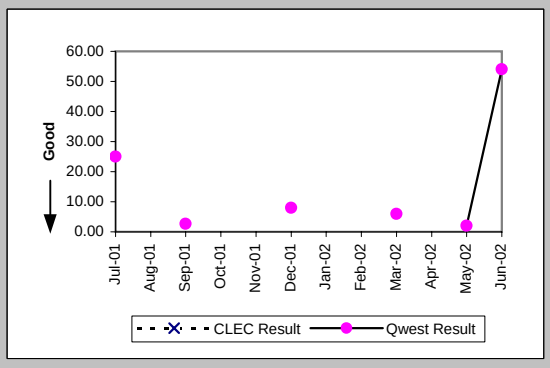
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					7	4	1.75		
Sep-01									
Oct-01	2	1	2.00		24	3	8.00	-0.83	-1.51
Nov-01	0	1	0.00		40	3	13.33	-0.77	-1.47
Dec-01					1	1	1.00		
Jan-02									
Feb-02					6	2	3.00		
Mar-02					7	2	3.50		
Apr-02					2	2	1.00		
May-02					18	4	4.50		
Jun-02					25	6	4.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

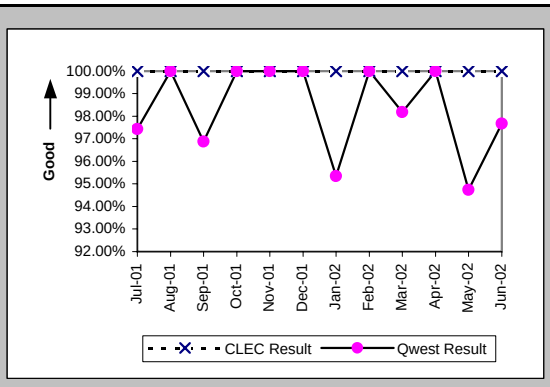
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	1	25.00		
Aug-01									
Sep-01					8	3	2.67		
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02					6	1	6.00		
Apr-02									
May-02					4	2	2.00		
Jun-02					162	3	54.00		



Checklist #14 - Resale - Business Installation

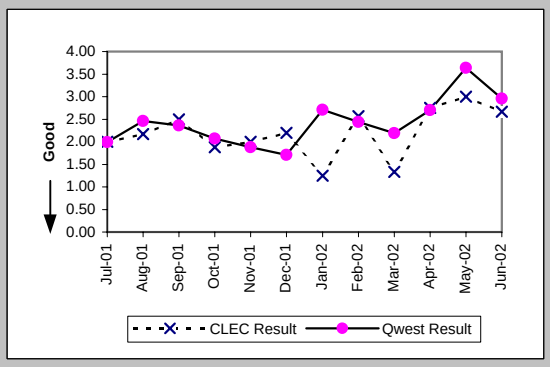
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	114	117	97.44%	-0.54	-1.33
Aug-01	8	8	100.00%	0.00%	73	73	100.00%	N/A	N/A
Sep-01	7	7	100.00%	0.00%	31	32	96.88%	-0.43	-1.26
Oct-01	13	13	100.00%	0.00%	49	49	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	24	24	100.00%	N/A	N/A
Dec-01	5	5	100.00%	0.00%	75	75	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	41	43	95.35%	-0.6	-1.37
Feb-02	7	7	100.00%	0.00%	38	38	100.00%	N/A	N/A
Mar-02	4	4	100.00%	0.00%	54	55	98.18%	-0.26	-1.16
Apr-02	8	8	100.00%	0.00%	38	38	100.00%	N/A	N/A
May-02	16	16	100.00%	0.00%	36	38	94.74%	-0.79	-1.48
Jun-02	7	7	100.00%	0.00%	42	43	97.67%	-0.38	-1.23



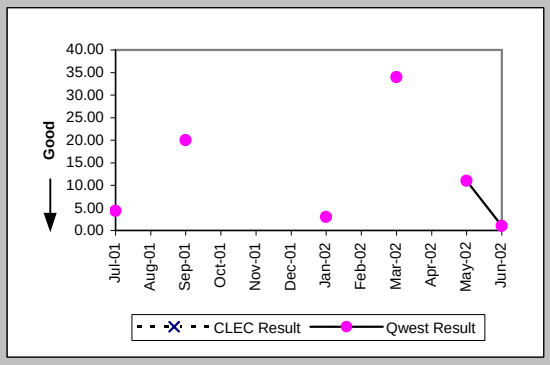
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	9	2.00	0.71	185	93	1.99	-0.18	-1.11
Aug-01	13	6	2.17	0.41	165	67	2.46	-0.76	-1.46
Sep-01	15	6	2.50	0.55	59	25	2.36	0.73	-0.56
Oct-01	15	8	1.88	0.83	62	30	2.07	-0.14	-1.09
Nov-01	10	5	2.00	1.41	32	17	1.88	0.03	-0.98
Dec-01	11	5	2.20	1.30	111	65	1.71	0.52	-0.68
Jan-02	10	8	1.25	1.16	76	28	2.71	-2.54	-2.55
Feb-02	18	7	2.57	0.79	66	27	2.44	0.09	-0.95
Mar-02	4	3	1.33	1.15	94	43	2.19	-0.25	-1.15
Apr-02	11	4	2.75	0.50	54	20	2.70	-0.18	-1.11
May-02	24	8	3.00	0.53	91	25	3.64	-0.4	-1.25
Jun-02	16	6	2.67	1.03	71	24	2.96	-0.5	-1.31



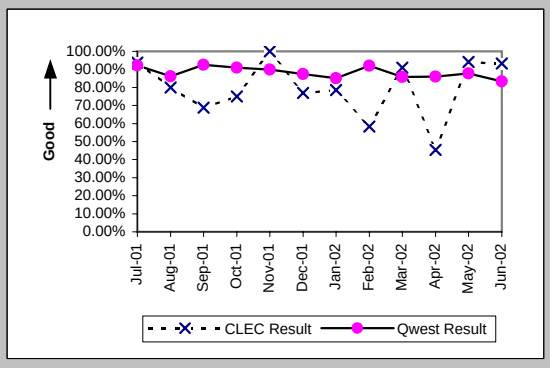
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	3	4.33		
Aug-01									
Sep-01					20	1	20.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					6	2	3.00		
Feb-02									
Mar-02					34	1	34.00		
Apr-02									
May-02					22	2	11.00		
Jun-02					1	1	1.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

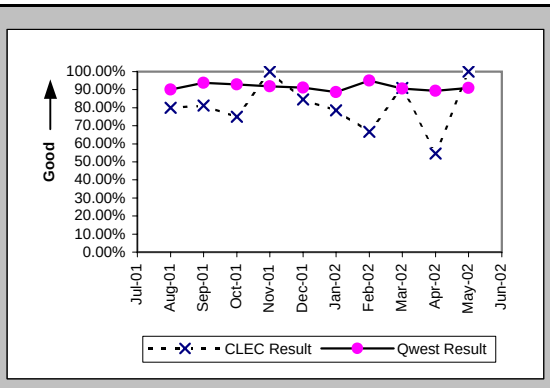
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	32	93.75%	24.21%	429	465	92.26%	-0.31	-1.19
Aug-01	16	20	80.00%	40.00%	268	311	86.17%	0.76	-0.53
Sep-01	11	16	68.75%	46.35%	270	292	92.47%	2.66	0.62
Oct-01	12	16	75.00%	43.30%	244	268	91.04%	1.83	0.11
Nov-01	14	14	100.00%	0.00%	230	256	89.84%	-1.22	-1.74
Dec-01	10	13	76.92%	42.13%	215	246	87.40%	1.03	-0.37
Jan-02	11	14	78.57%	41.03%	195	229	85.15%	0.67	-0.6
Feb-02	7	12	58.33%	49.30%	184	200	92.00%	3.01	0.83
Mar-02	10	11	90.91%	28.75%	181	211	85.78%	-0.47	-1.29
Apr-02	5	11	45.45%	49.79%	202	235	85.96%	3.02	0.84
May-02	16	17	94.12%	23.53%	202	230	87.83%	-0.77	-1.47
Jun-02	14	15	93.33%	24.94%	185	222	83.33%	-1.01	-1.61



Checklist #14 - Resale - Business Installation

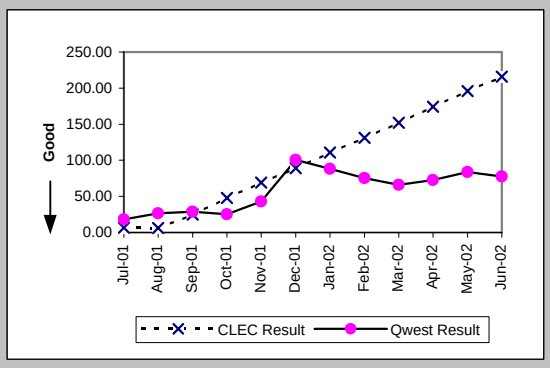
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	16	20	80.00%	40.00%	280	311	90.03%	1.32	-0.2
Sep-01	13	16	81.25%	39.03%	274	292	93.84%	1.67	0.02
Oct-01	12	16	75.00%	43.30%	249	268	92.91%	2.14	0.3
Nov-01	14	14	100.00%	0.00%	235	256	91.80%	-1.09	-1.66
Dec-01	11	13	84.62%	36.08%	224	246	91.06%	0.76	-0.54
Jan-02	11	14	78.57%	41.03%	203	229	88.65%	1.06	-0.35
Feb-02	8	12	66.67%	47.14%	190	200	95.00%	2.89	0.76
Mar-02	10	11	90.91%	28.75%	191	211	90.52%	-0.04	-1.03
Apr-02	6	11	54.55%	49.79%	210	235	89.36%	2.82	0.71
May-02	17	17	100.00%	0.00%	209	230	90.87%	-1.26	-1.77
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

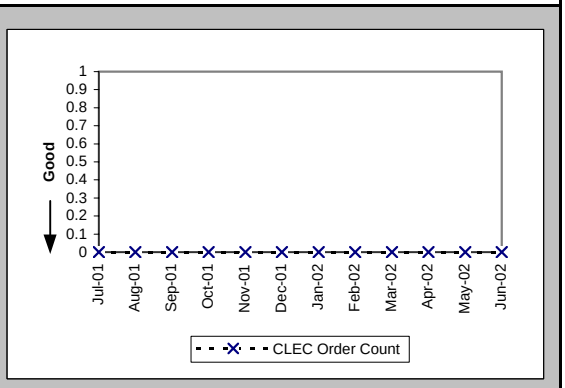
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	2	6.50	3.54	346	19	18.21	-1.29	-1.78
Aug-01	6	1	6.00		633	24	26.38	-0.92	-1.56
Sep-01	25	1	25.00		832	29	28.69	-0.12	-1.07
Oct-01	48	1	48.00		2063	81	25.47	1.17	-0.29
Nov-01	69	1	69.00		3447	80	43.09	1.24	-0.25
Dec-01	89	1	89.00		1810	18	100.56	-0.17	-1.1
Jan-02	111	1	111.00		2118	24	88.25	0.14	-0.92
Feb-02	131	1	131.00		2715	36	75.42	0.65	-0.61
Mar-02	152	1	152.00		2832	43	65.86	0.92	-0.44
Apr-02	174	1	174.00		3844	53	72.53	1	-0.39
May-02	196	1	196.00		3510	42	83.57	0.87	-0.47
Jun-02	216	1	216.00		4118	53	77.70	1.09	-0.34



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

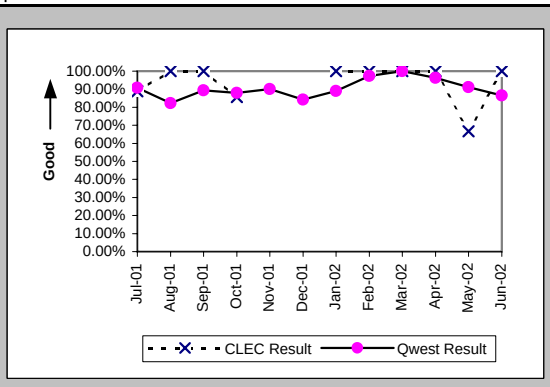
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #14 - Resale - Business Repair

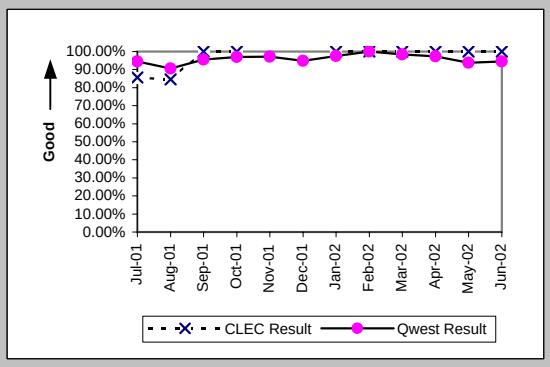
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	108	119	90.76%	0.21	-0.88
Aug-01	10	10	100.00%	0.00%	120	146	82.19%	-1.42	-1.87
Sep-01	5	5	100.00%	0.00%	84	94	89.36%	-0.75	-1.46
Oct-01	6	7	85.71%	34.99%	87	99	87.88%	0.18	-0.89
Nov-01					63	70	90.00%		
Dec-01					48	57	84.21%		
Jan-02	2	2	100.00%	0.00%	57	64	89.06%	-0.49	-1.3
Feb-02	1	1	100.00%	0.00%	37	38	97.37%	-0.16	-1.1
Mar-02	1	1	100.00%	0.00%	45	45	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	77	80	96.25%	-0.34	-1.2
May-02	2	3	66.67%	47.14%	83	91	91.21%	1.08	-0.34
Jun-02	2	2	100.00%	0.00%	90	104	86.54%	-0.55	-1.34



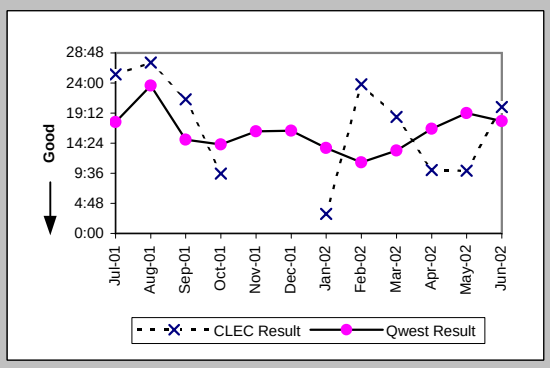
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	14	85.71%	34.99%	155	164	94.51%	1.17	-0.29
Aug-01	11	13	84.62%	36.08%	192	212	90.57%	0.69	-0.58
Sep-01	7	7	100.00%	0.00%	128	134	95.52%	-0.56	-1.34
Oct-01	8	8	100.00%	0.00%	130	134	97.01%	-0.48	-1.29
Nov-01					105	108	97.22%		
Dec-01					74	78	94.87%		
Jan-02	2	2	100.00%	0.00%	79	81	97.53%	-0.22	-1.14
Feb-02	1	1	100.00%	0.00%	54	54	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	64	65	98.46%	-0.12	-1.08
Apr-02	4	4	100.00%	0.00%	111	114	97.37%	-0.32	-1.2
May-02	3	3	100.00%	0.00%	121	129	93.80%	-0.44	-1.27
Jun-02	2	2	100.00%	0.00%	122	129	94.57%	-0.34	-1.2



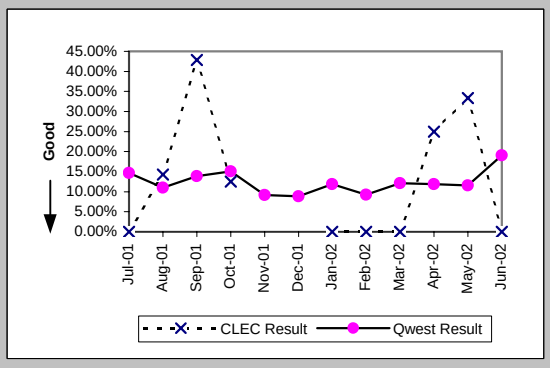
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	355:03	14	25:22	15:39	2916:05	164	17:47	1.7	0.03
Aug-01	354:12	13	27:15	37:11	5003:52	212	23:36	0.69	-0.58
Sep-01	149:43	7	21:23	14:25	2003:18	134	14:57	0.98	-0.4
Oct-01	76:30	8	9:34	9:52	1900:13	134	14:11	-0.88	-1.53
Nov-01					1756:38	108	16:16		
Dec-01					1280:37	78	16:25		
Jan-02	6:12	2	3:06	1:35	1102:22	81	13:37	-1.22	-1.74
Feb-02	23:47	1	23:47		611:12	54	11:19	1.81	0.1
Mar-02	18:35	1	18:35		860:43	65	13:15	0.32	-0.81
Apr-02	40:25	4	10:06	10:28	1901:06	114	16:41	-0.74	-1.45
May-02	30:02	3	10:01	13:57	2473:52	129	19:11	-0.86	-1.52
Jun-02	40:23	2	20:11	2:36	2309:38	129	17:54	0.48	-0.71



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

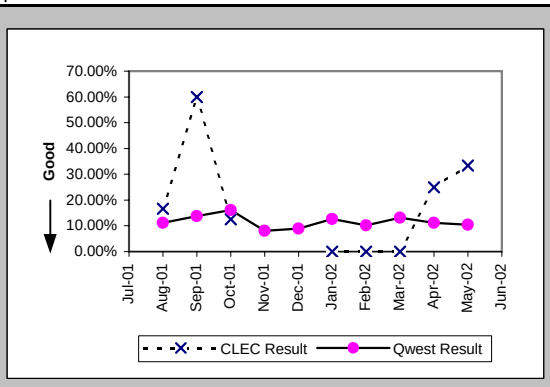
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	14	0.00%	0.00%	25	170	14.71%	-1.49	-1.91
Aug-01	2	14	14.29%	34.99%	24	218	11.01%	0.4	-0.75
Sep-01	3	7	42.86%	49.49%	19	137	13.87%	1.78	0.09
Oct-01	1	8	12.50%	33.07%	21	139	15.11%	-0.2	-1.12
Nov-01					10	109	9.17%		
Dec-01					7	79	8.86%		
Jan-02	0	2	0.00%	0.00%	10	84	11.90%	-0.51	-1.31
Feb-02	0	1	0.00%	0.00%	5	54	9.26%	-0.32	-1.19
Mar-02	0	1	0.00%	0.00%	8	66	12.12%	-0.37	-1.22
Apr-02	1	4	25.00%	43.30%	14	118	11.86%	0.68	-0.58
May-02	1	3	33.33%	47.14%	15	130	11.54%	0.92	-0.44
Jun-02	0	2	0.00%	0.00%	25	131	19.08%	-0.68	-1.41



Checklist #14 - Resale - Business Repair

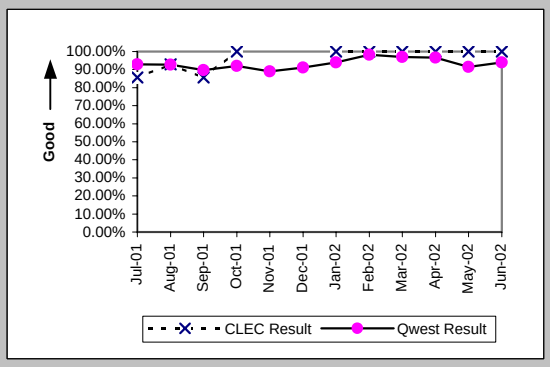
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	12	16.67%	37.27%	20	180	11.11%	0.59	-0.64
Sep-01	3	5	60.00%	48.99%	16	116	13.79%	2.26	0.37
Oct-01	1	8	12.50%	33.07%	20	124	16.13%	-0.27	-1.16
Nov-01					8	99	8.08%		
Dec-01					6	67	8.96%		
Jan-02	0	1	0.00%	0.00%	9	71	12.68%	-0.38	-1.23
Feb-02	0	1	0.00%	0.00%	5	49	10.20%	-0.33	-1.2
Mar-02	0	1	0.00%	0.00%	7	53	13.21%	-0.39	-1.23
Apr-02	1	4	25.00%	43.30%	12	107	11.22%	0.72	-0.56
May-02	1	3	33.33%	47.14%	11	105	10.48%	0.97	-0.41
Jun-02									



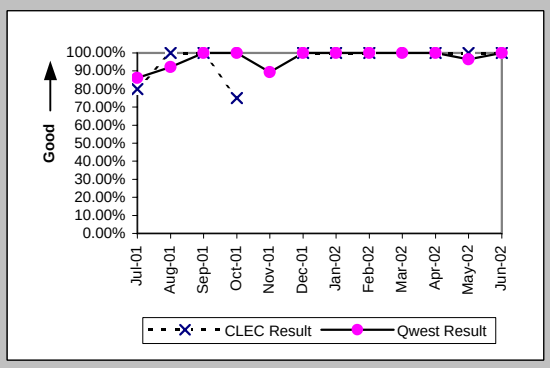
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	14	85.71%	34.99%	158	170	92.94%	0.91	-0.44
Aug-01	13	14	92.86%	25.75%	202	218	92.66%	-0.03	-1.02
Sep-01	6	7	85.71%	34.99%	123	137	89.78%	0.35	-0.79
Oct-01	8	8	100.00%	0.00%	128	139	92.09%	-0.81	-1.49
Nov-01					97	109	88.99%		
Dec-01					72	79	91.14%		
Jan-02	2	2	100.00%	0.00%	79	84	94.05%	-0.35	-1.21
Feb-02	1	1	100.00%	0.00%	53	54	98.15%	-0.14	-1.08
Mar-02	1	1	100.00%	0.00%	64	66	96.97%	-0.18	-1.11
Apr-02	4	4	100.00%	0.00%	114	118	96.61%	-0.37	-1.22
May-02	3	3	100.00%	0.00%	119	130	91.54%	-0.52	-1.32
Jun-02	2	2	100.00%	0.00%	123	131	93.89%	-0.36	-1.22



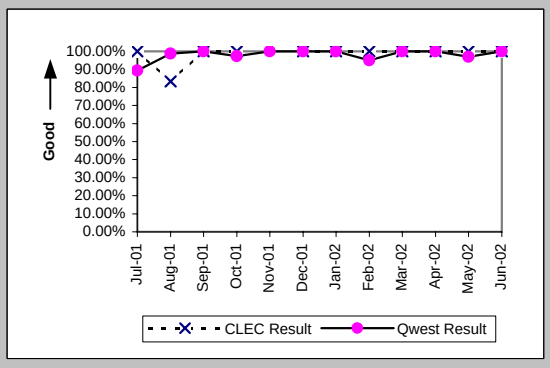
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	31	36	86.11%	0.31	-0.81
Aug-01	5	5	100.00%	0.00%	59	64	92.19%	-0.63	-1.38
Sep-01	5	5	100.00%	0.00%	39	39	100.00%	N/A	N/A
Oct-01	3	4	75.00%	43.30%	30	30	100.00%	N/A	0.01
Nov-01					25	28	89.29%		
Dec-01	2	2	100.00%	0.00%	26	26	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Mar-02					7	7	100.00%		
Apr-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	27	28	96.43%	-0.26	-1.16
Jun-02	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

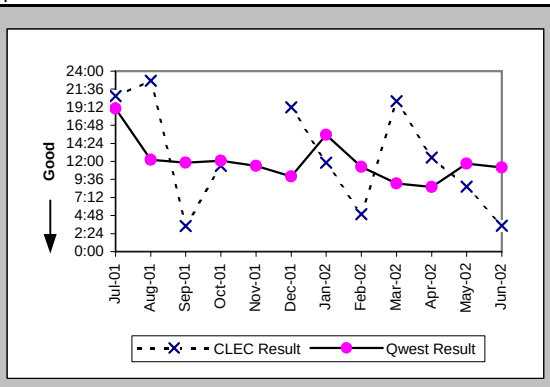
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	42	47	89.36%	-0.85	-1.52
Aug-01	5	6	83.33%	37.27%	75	76	98.68%	1.51	-0.08
Sep-01	7	7	100.00%	0.00%	43	43	100.00%	N/A	N/A
Oct-01	5	5	100.00%	0.00%	37	38	97.37%	-0.35	-1.21
Nov-01					41	41	100.00%		
Dec-01	2	2	100.00%	0.00%	34	34	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	19	20	95.00%	-0.22	-1.14
Mar-02	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	18	18	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	33	34	97.06%	-0.29	-1.18
Jun-02	1	1	100.00%	0.00%	30	30	100.00%	N/A	N/A



Checklist #14 - Resale - Business Repair

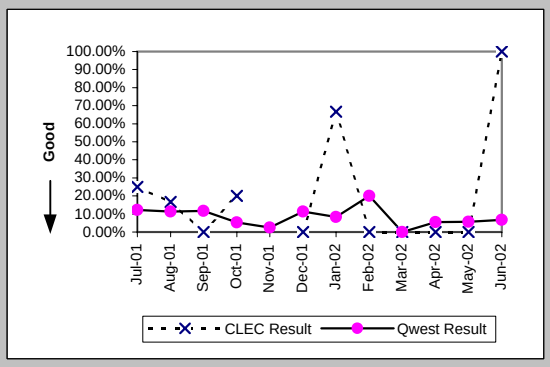
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	144:38	7	20:40	14:35	894:29	47	19:02	0.27	-0.83
Aug-01	136:26	6	22:44	23:51	929:42	76	12:14	1.72	0.04
Sep-01	23:55	7	3:25	1:06	508:17	43	11:49	-2.63	-2.6
Oct-01	56:55	5	11:23	11:01	459:46	38	12:06	-0.12	-1.07
Nov-01					466:36	41	11:23		
Dec-01	38:25	2	19:12	2:57	339:11	34	9:59	1.32	-0.2
Jan-02	35:31	3	11:50	9:45	372:52	24	15:32	-0.59	-1.36
Feb-02	4:58	1	4:58		225:20	20	11:16	-0.37	-1.23
Mar-02	20:01	1	20:01		145:07	16	9:04	0.59	-0.64
Apr-02	25:01	2	12:30	10:03	155:09	18	8:37	0.54	-0.67
May-02	25:55	3	8:38	8:22	396:59	34	11:41	-0.37	-1.23
Jun-02	3:28	1	3:28		335:31	30	11:11	-0.9	-1.55



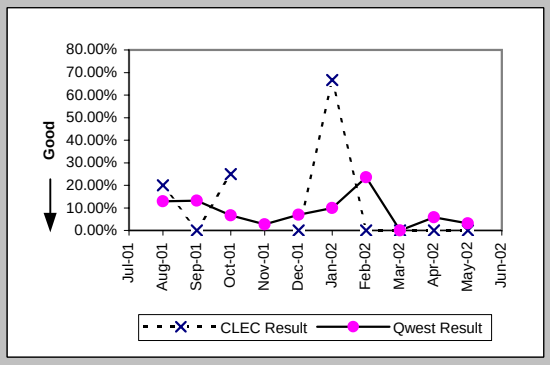
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	8	25.00%	43.30%	6	49	12.24%	0.88	-0.47
Aug-01	1	6	16.67%	37.27%	9	79	11.39%	0.37	-0.78
Sep-01	0	7	0.00%	0.00%	5	43	11.63%	-0.89	-1.54
Oct-01	1	5	20.00%	40.00%	2	38	5.26%	0.94	-0.43
Nov-01					1	41	2.44%		
Dec-01	0	2	0.00%	0.00%	4	35	11.43%	-0.49	-1.3
Jan-02	2	3	66.67%	47.14%	2	24	8.33%	2.07	0.26
Feb-02	0	1	0.00%	0.00%	4	20	20.00%	-0.49	-1.3
Mar-02	0	1	0.00%	0.00%	0	16	0.00%	N/A	N/A
Apr-02	0	2	0.00%	0.00%	1	18	5.56%	-0.33	-1.2
May-02	0	3	0.00%	0.00%	2	35	5.71%	-0.41	-1.25
Jun-02	1	1	100.00%	0.00%	2	30	6.67%	1.73	0.05



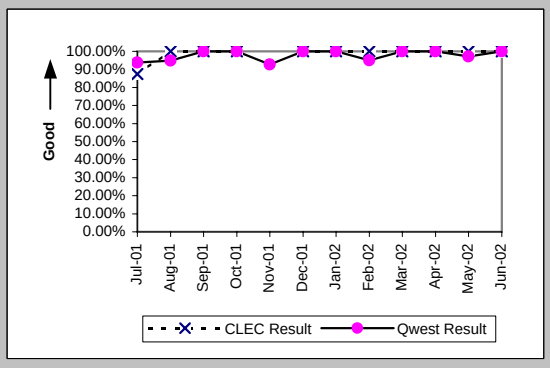
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	5	20.00%	40.00%	9	70	12.86%	0.42	-0.75
Sep-01	0	6	0.00%	0.00%	5	38	13.16%	-0.89	-1.54
Oct-01	1	4	25.00%	43.30%	2	30	6.67%	0.93	-0.43
Nov-01					1	37	2.70%		
Dec-01	0	2	0.00%	0.00%	2	29	6.90%	-0.37	-1.23
Jan-02	2	3	66.67%	47.14%	2	20	10.00%	1.92	0.17
Feb-02	0	1	0.00%	0.00%	4	17	23.53%	-0.54	-1.33
Mar-02	0	1	0.00%	0.00%	0	16	0.00%	N/A	N/A
Apr-02	0	2	0.00%	0.00%	1	17	5.88%	-0.33	-1.2
May-02	0	2	0.00%	0.00%	1	32	3.13%	-0.25	-1.15
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

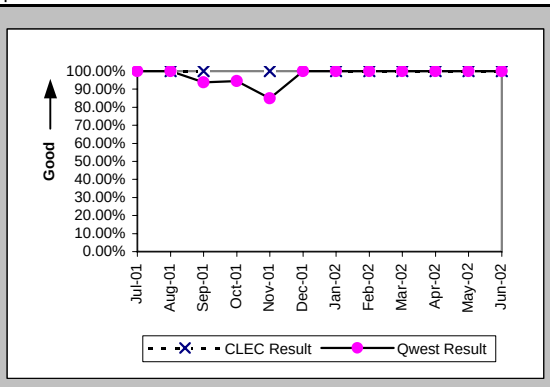
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	46	49	93.88%	0.56	-0.66
Aug-01	6	6	100.00%	0.00%	75	79	94.94%	-0.55	-1.33
Sep-01	7	7	100.00%	0.00%	43	43	100.00%	N/A	N/A
Oct-01	5	5	100.00%	0.00%	38	38	100.00%	N/A	N/A
Nov-01					38	41	92.68%		
Dec-01	2	2	100.00%	0.00%	35	35	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	24	24	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	19	20	95.00%	-0.22	-1.14
Mar-02	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	18	18	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	34	35	97.14%	-0.29	-1.17
Jun-02	1	1	100.00%	0.00%	30	30	100.00%	N/A	N/A



Checklist #14 - Resale - Business Repair

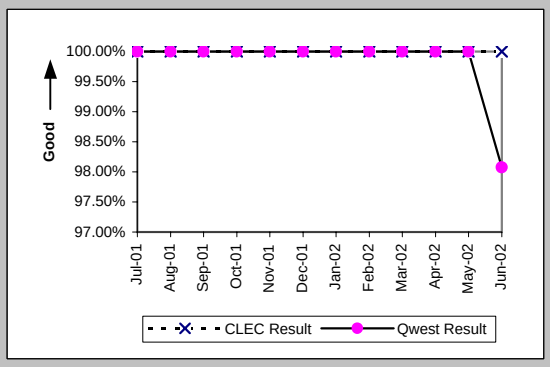
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	27	100.00%		
Aug-01	3	3	100.00%	0.00%	24	24	100.00%	N/A	N/A
Sep-01	6	6	100.00%	0.00%	15	16	93.75%	-0.54	-1.33
Oct-01					17	18	94.44%		
Nov-01	2	2	100.00%	0.00%	17	20	85.00%	-0.57	-1.34
Dec-01					23	23	100.00%		
Jan-02	1	1	100.00%	0.00%	22	22	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	13	13	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	25	25	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	35	35	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	30	30	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	22	22	100.00%	N/A	N/A



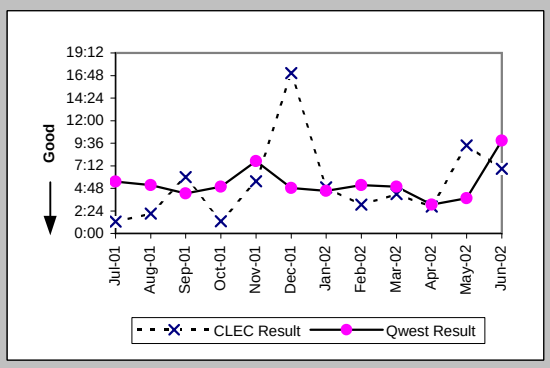
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	63	63	100.00%	N/A	N/A
Aug-01	4	4	100.00%	0.00%	63	63	100.00%	N/A	N/A
Sep-01	8	8	100.00%	0.00%	41	41	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	43	43	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	56	56	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	40	40	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	56	56	100.00%	N/A	N/A
Feb-02	10	10	100.00%	0.00%	40	40	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	65	65	100.00%	N/A	N/A
Apr-02	10	10	100.00%	0.00%	83	83	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	64	64	100.00%	N/A	N/A
Jun-02	6	6	100.00%	0.00%	51	52	98.08%	-0.32	-1.2



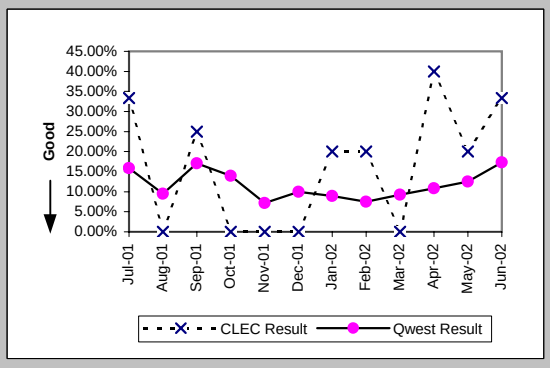
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:47	3	1:16	1:10	346:17	63	5:30	-1.06	-1.65
Aug-01	8:26	4	2:07	1:32	323:12	63	5:08	-0.8	-1.48
Sep-01	47:54	8	5:59	8:28	174:44	41	4:16	0.58	-0.65
Oct-01	2:35	2	1:18	0:12	214:16	43	4:59	-0.6	-1.36
Nov-01	33:12	6	5:32	5:33	430:03	56	7:41	-0.47	-1.28
Dec-01	17:03	1	17:03		193:24	40	4:50	1.25	-0.24
Jan-02	24:30	5	4:54	7:36	252:34	56	4:31	0.22	-0.86
Feb-02	30:43	10	3:04	4:39	206:09	40	5:09	-0.89	-1.54
Mar-02	8:24	2	4:12	1:16	323:20	65	4:58	-0.13	-1.08
Apr-02	28:45	10	2:52	6:09	254:44	83	3:04	-0.14	-1.09
May-02	46:44	5	9:21	10:55	240:05	64	3:45	1.76	0.07
Jun-02	41:12	6	6:52	10:18	513:53	52	9:53	-0.33	-1.2



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

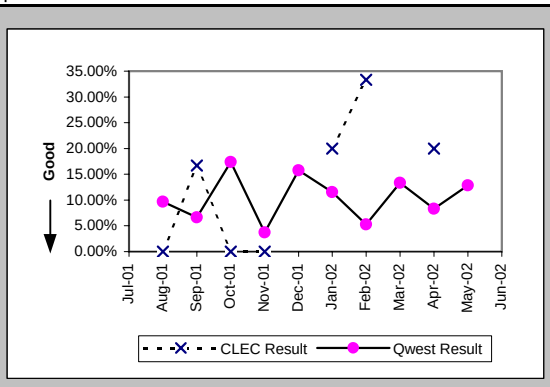
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	3	33.33%	47.14%	10	63	15.87%	0.67	-0.6
Aug-01	0	4	0.00%	0.00%	6	63	9.52%	-0.63	-1.38
Sep-01	2	8	25.00%	43.30%	7	41	17.07%	0.5	-0.7
Oct-01	0	2	0.00%	0.00%	6	43	13.95%	-0.56	-1.34
Nov-01	0	6	0.00%	0.00%	4	56	7.14%	-0.65	-1.39
Dec-01	0	1	0.00%	0.00%	4	40	10.00%	-0.33	-1.2
Jan-02	1	5	20.00%	40.00%	5	56	8.93%	0.68	-0.59
Feb-02	2	10	20.00%	40.00%	3	40	7.50%	1.04	-0.37
Mar-02	0	2	0.00%	0.00%	6	65	9.23%	-0.44	-1.27
Apr-02	4	10	40.00%	48.99%	9	83	10.84%	2.16	0.31
May-02	1	5	20.00%	40.00%	8	64	12.50%	0.44	-0.74
Jun-02	2	6	33.33%	47.14%	9	52	17.31%	0.86	-0.48



Checklist #14 - Resale - Business Repair

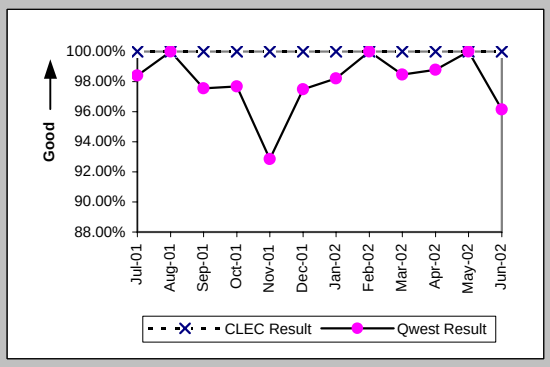
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	3	31	9.68%	-0.54	-1.33
Sep-01	1	6	16.67%	37.27%	1	15	6.67%	0.53	-0.68
Oct-01	0	2	0.00%	0.00%	4	23	17.39%	-0.62	-1.38
Nov-01	0	4	0.00%	0.00%	1	27	3.70%	-0.37	-1.22
Dec-01					3	19	15.79%		
Jan-02	1	5	20.00%	40.00%	3	26	11.54%	0.42	-0.74
Feb-02	2	6	33.33%	47.14%	1	19	5.26%	1.51	-0.08
Mar-02					4	30	13.33%		
Apr-02	1	5	20.00%	40.00%	4	48	8.33%	0.71	-0.57
May-02					5	39	12.82%		
Jun-02									



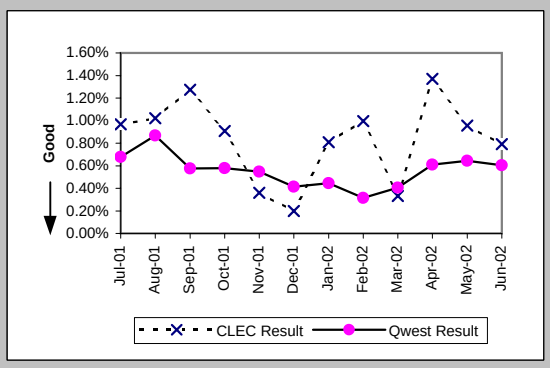
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	62	63	98.41%	-0.21	-1.13
Aug-01	4	4	100.00%	0.00%	63	63	100.00%	N/A	N/A
Sep-01	8	8	100.00%	0.00%	40	41	97.56%	-0.41	-1.25
Oct-01	2	2	100.00%	0.00%	42	43	97.67%	-0.21	-1.13
Nov-01	6	6	100.00%	0.00%	52	56	92.86%	-0.65	-1.39
Dec-01	1	1	100.00%	0.00%	39	40	97.50%	-0.16	-1.1
Jan-02	5	5	100.00%	0.00%	55	56	98.21%	-0.29	-1.18
Feb-02	10	10	100.00%	0.00%	40	40	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	64	65	98.46%	-0.17	-1.11
Apr-02	10	10	100.00%	0.00%	82	83	98.80%	-0.33	-1.2
May-02	5	5	100.00%	0.00%	64	64	100.00%	N/A	N/A
Jun-02	6	6	100.00%	0.00%	50	52	96.15%	-0.46	-1.28



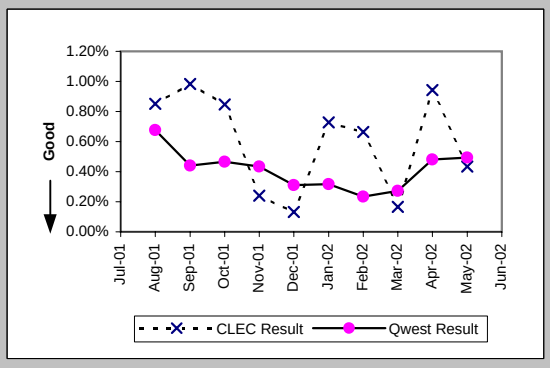
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	2583	0.97%	9.79%	282	41624	0.68%	1.75	0.06
Aug-01	24	2350	1.02%	10.05%	360	41525	0.87%	0.79	-0.52
Sep-01	22	1728	1.27%	11.21%	221	38358	0.58%	3.74	1.28
Oct-01	15	1652	0.91%	9.49%	220	38011	0.58%	1.73	0.05
Nov-01	6	1659	0.36%	6.00%	206	37570	0.55%	-1.01	-1.61
Dec-01	3	1506	0.20%	4.46%	154	37143	0.41%	-1.28	-1.78
Jan-02	10	1236	0.81%	8.96%	164	36884	0.44%	1.89	0.15
Feb-02	12	1206	1.00%	9.93%	114	36295	0.31%	4.16	1.53
Mar-02	4	1210	0.33%	5.74%	147	36254	0.41%	-0.4	-1.25
Apr-02	16	1168	1.37%	11.62%	219	35828	0.61%	3.27	0.99
May-02	11	1150	0.96%	9.73%	229	35593	0.64%	1.31	-0.21
Jun-02	9	1137	0.79%	8.86%	213	35241	0.60%	0.8	-0.51



Trouble Rate (Percent) (MR-8*) (Parity)

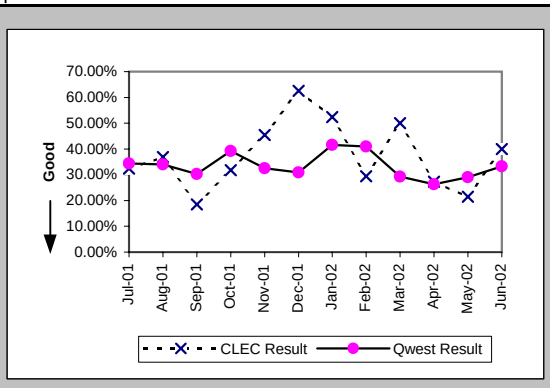
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	20	2350	0.85%	9.19%	281	41525	0.68%	1	-0.39
Sep-01	17	1728	0.98%	9.87%	169	38358	0.44%	3.34	1.03
Oct-01	14	1652	0.85%	9.17%	177	38011	0.47%	2.23	0.36
Nov-01	4	1659	0.24%	4.90%	163	37570	0.43%	-1.17	-1.71
Dec-01	2	1506	0.13%	3.64%	115	37143	0.31%	-1.21	-1.74
Jan-02	9	1236	0.73%	8.50%	117	36884	0.32%	2.53	0.54
Feb-02	8	1206	0.66%	8.12%	85	36295	0.23%	3.03	0.84
Mar-02	2	1210	0.17%	4.06%	99	36254	0.27%	-0.71	-1.43
Apr-02	11	1168	0.94%	9.66%	172	35828	0.48%	2.25	0.37
May-02	5	1150	0.43%	6.58%	176	35593	0.49%	-0.28	-1.17
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

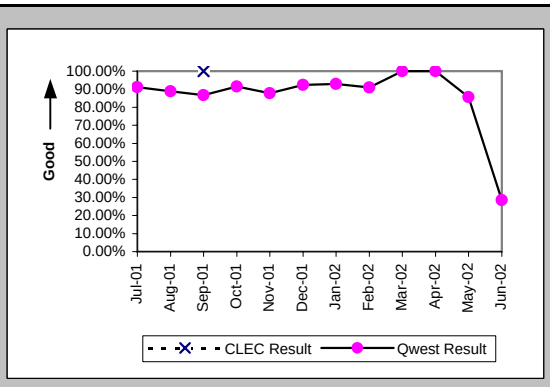
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	37	32.43%	46.81%	148	430	34.42%	-0.24	-1.15
Aug-01	14	38	36.84%	48.24%	186	546	34.07%	0.35	-0.78
Sep-01	5	27	18.52%	38.84%	96	317	30.28%	-1.28	-1.78
Oct-01	7	22	31.82%	46.58%	142	362	39.23%	-0.69	-1.42
Nov-01	5	11	45.45%	49.79%	99	305	32.46%	0.88	-0.47
Dec-01	5	8	62.50%	48.41%	69	223	30.94%	1.76	0.07
Jan-02	11	21	52.38%	49.94%	117	281	41.64%	0.94	-0.43
Feb-02	5	17	29.41%	45.56%	79	193	40.93%	-0.93	-1.56
Mar-02	4	8	50.00%	50.00%	61	208	29.33%	1.18	-0.28
Apr-02	6	22	27.27%	44.54%	78	297	26.26%	0.12	-0.92
May-02	3	14	21.43%	41.03%	94	323	29.10%	-0.62	-1.38
Jun-02	6	15	40.00%	48.99%	106	319	33.23%	0.54	-0.67



Checklist #14 - Resale - Centrex Installation

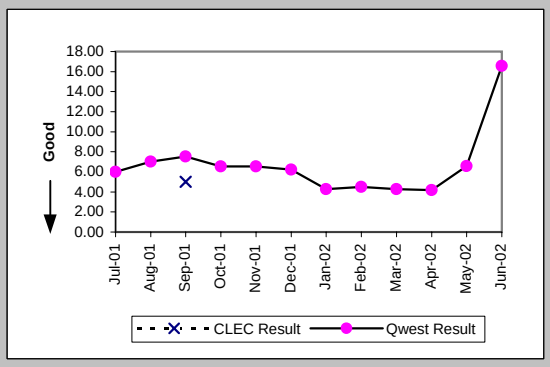
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	91	91.21%		
Aug-01					111	125	88.80%		
Sep-01	1	1	100.00%	0.00%	72	83	86.75%	-0.39	-1.24
Oct-01					76	83	91.57%		
Nov-01					57	65	87.69%		
Dec-01					12	13	92.31%		
Jan-02					13	14	92.86%		
Feb-02					10	11	90.91%		
Mar-02					7	7	100.00%		
Apr-02					6	6	100.00%		
May-02					12	14	85.71%		
Jun-02					2	7	28.57%		



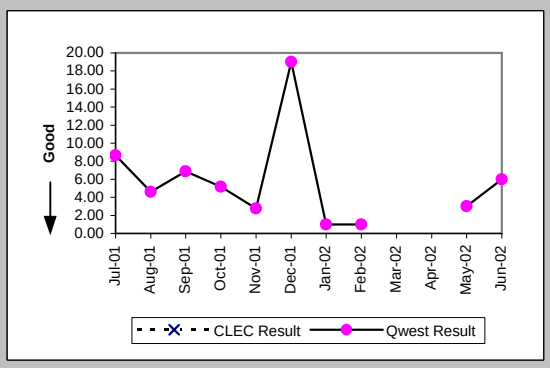
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					587	98	5.99		
Aug-01					911	130	7.01		
Sep-01	5	1	5.00		655	87	7.53	-0.41	-1.25
Oct-01					543	83	6.54		
Nov-01					445	68	6.54		
Dec-01					81	13	6.23		
Jan-02					60	14	4.29		
Feb-02					54	12	4.50		
Mar-02					30	7	4.29		
Apr-02					25	6	4.17		
May-02					92	14	6.57		
Jun-02					116	7	16.57		



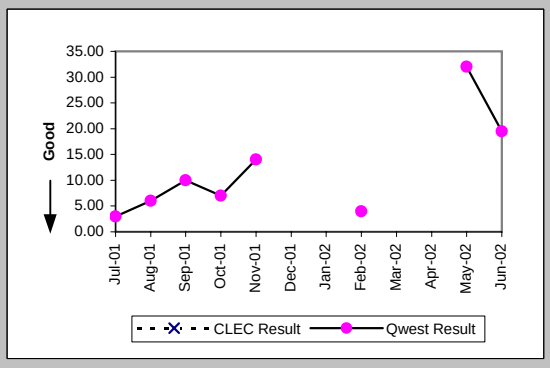
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					52	6	8.67		
Aug-01					60	13	4.62		
Sep-01					55	8	6.88		
Oct-01					31	6	5.17		
Nov-01					25	9	2.78		
Dec-01					19	1	19.00		
Jan-02					1	1	1.00		
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02					3	1	3.00		
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

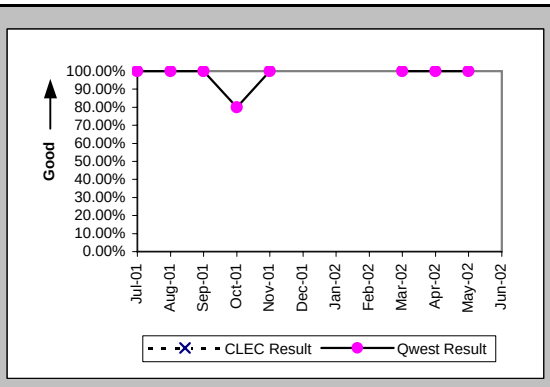
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	3	3.00		
Aug-01					6	1	6.00		
Sep-01					50	5	10.00		
Oct-01					7	1	7.00		
Nov-01					28	2	14.00		
Dec-01									
Jan-02									
Feb-02					4	1	4.00		
Mar-02									
Apr-02									
May-02					32	1	32.00		
Jun-02					78	4	19.50		



Checklist #14 - Resale - Centrex Installation

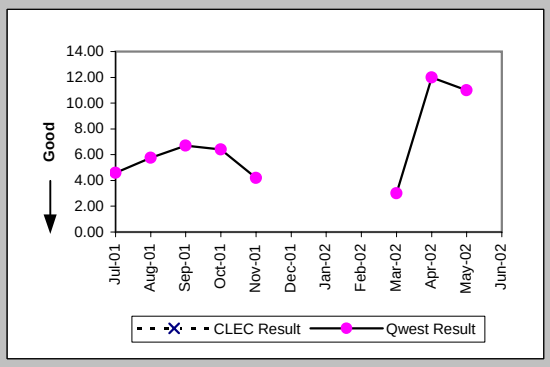
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	15	100.00%		
Aug-01					11	11	100.00%		
Sep-01					7	7	100.00%		
Oct-01					4	5	80.00%		
Nov-01					5	5	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					3	3	100.00%		
May-02					1	1	100.00%		
Jun-02									



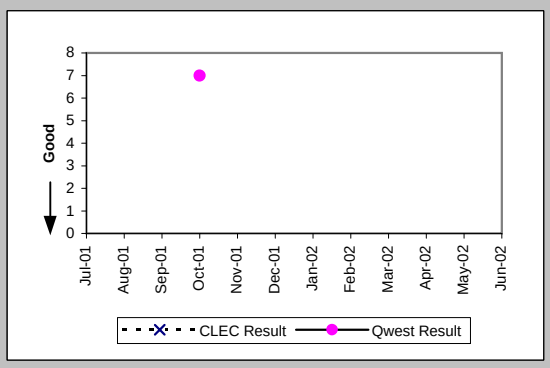
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					69	15	4.60		
Aug-01					69	12	5.75		
Sep-01					47	7	6.71		
Oct-01					32	5	6.40		
Nov-01					21	5	4.20		
Dec-01									
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					36	3	12.00		
May-02					11	1	11.00		
Jun-02									



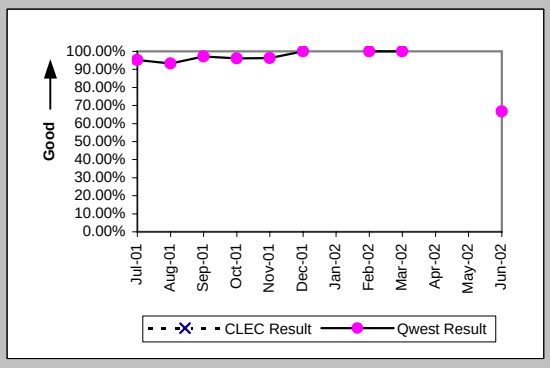
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					7	1	7.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

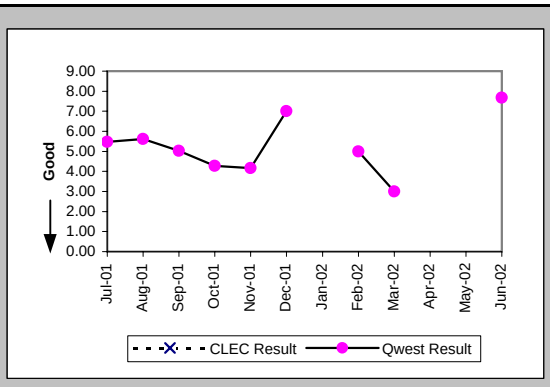
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					277	291	95.19%		
Aug-01					247	265	93.21%		
Sep-01					348	358	97.21%		
Oct-01					125	130	96.15%		
Nov-01					77	80	96.25%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02					2	3	66.67%		



Checklist #14 - Resale - Centrex Installation

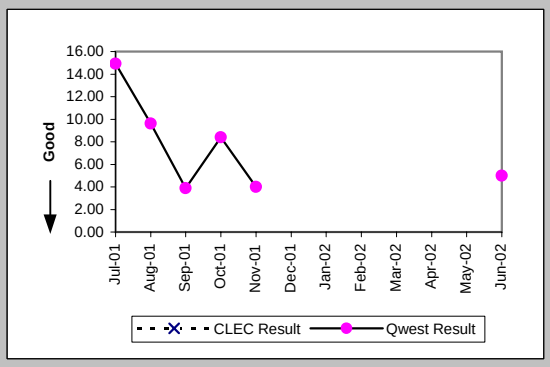
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1545	282	5.48		
Aug-01					1454	259	5.61		
Sep-01					1769	352	5.03		
Oct-01					514	120	4.28		
Nov-01					320	77	4.16		
Dec-01					7	1	7.00		
Jan-02									
Feb-02					5	1	5.00		
Mar-02					6	2	3.00		
Apr-02									
May-02									
Jun-02					23	3	7.67		



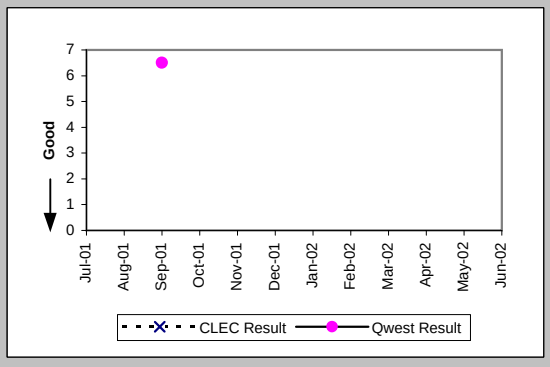
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					209	14	14.93		
Aug-01					173	18	9.61		
Sep-01					31	8	3.88		
Oct-01					42	5	8.40		
Nov-01					12	3	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					5	1	5.00		



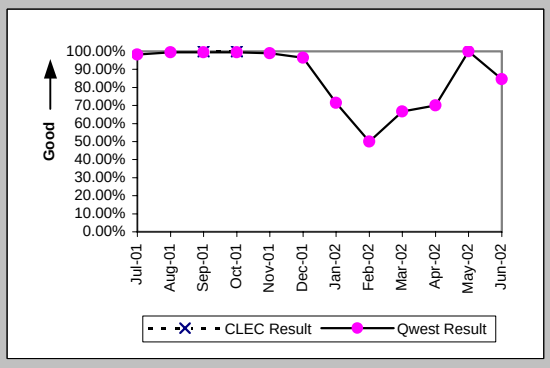
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					13	2	6.50		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

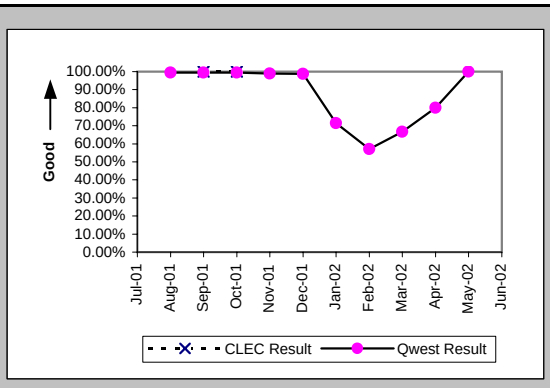
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					451	459	98.26%		
Aug-01					404	406	99.51%		
Sep-01	1	1	100.00%	0.00%	428	430	99.53%	-0.07	-1.04
Oct-01	1	1	100.00%	0.00%	333	335	99.40%	-0.08	-1.05
Nov-01					184	186	98.92%		
Dec-01					81	84	96.43%		
Jan-02					10	14	71.43%		
Feb-02					7	14	50.00%		
Mar-02					8	12	66.67%		
Apr-02					7	10	70.00%		
May-02					12	12	100.00%		
Jun-02					11	13	84.62%		



Checklist #14 - Resale - Centrex Installation

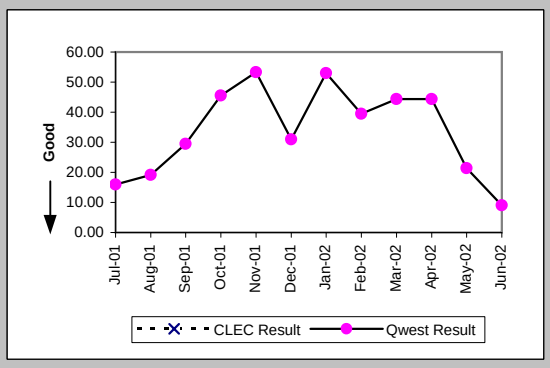
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					404	406	99.51%		
Sep-01	1	1	100.00%	0.00%	428	430	99.53%	-0.07	-1.04
Oct-01	1	1	100.00%	0.00%	333	335	99.40%	-0.08	-1.05
Nov-01					184	186	98.92%		
Dec-01					83	84	98.81%		
Jan-02					10	14	71.43%		
Feb-02					8	14	57.14%		
Mar-02					8	12	66.67%		
Apr-02					8	10	80.00%		
May-02					12	12	100.00%		
Jun-02									



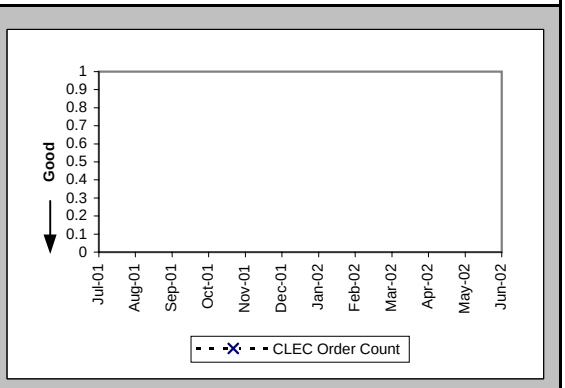
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					590	37	15.95		
Aug-01					1343	70	19.19		
Sep-01					2297	78	29.45		
Oct-01					3368	74	45.51		
Nov-01					4475	84	53.27		
Dec-01					31	1	31.00		
Jan-02					53	1	53.00		
Feb-02					79	2	39.50		
Mar-02					133	3	44.33		
Apr-02					222	5	44.40		
May-02					64	3	21.33		
Jun-02					18	2	9.00		



Checklist #14 - Resale - Centrex Installation

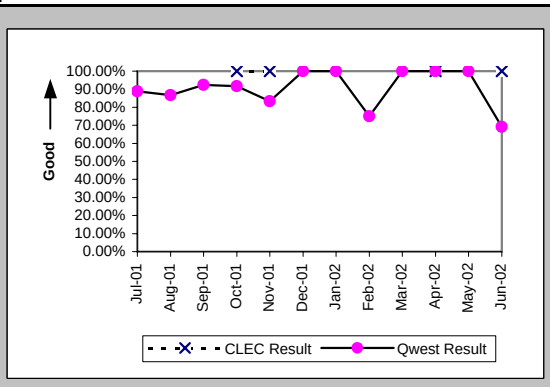
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

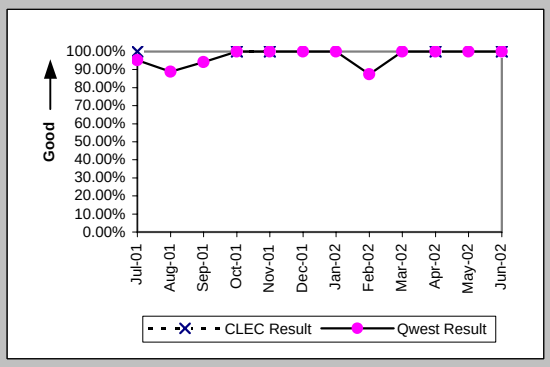
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%		
Aug-01					13	15	86.67%		
Sep-01					12	13	92.31%		
Oct-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Nov-01	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Dec-01					2	2	100.00%		
Jan-02					12	12	100.00%		
Feb-02					3	4	75.00%		
Mar-02					3	3	100.00%		
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02					8	8	100.00%		
Jun-02	1	1	100.00%	0.00%	9	13	69.23%	-0.64	-1.39



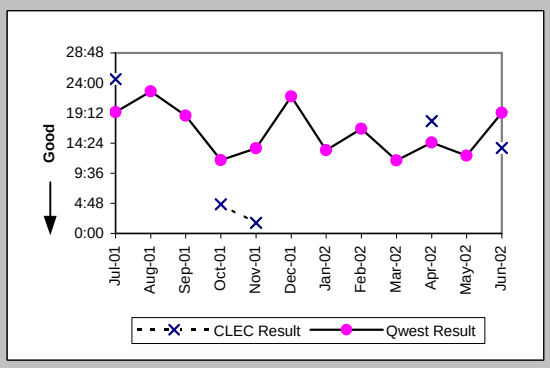
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	20	21	95.24%	-0.22	-1.13
Aug-01					16	18	88.89%		
Sep-01					16	17	94.12%		
Oct-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Dec-01					3	3	100.00%		
Jan-02					18	18	100.00%		
Feb-02					7	8	87.50%		
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02					10	10	100.00%		
Jun-02	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A



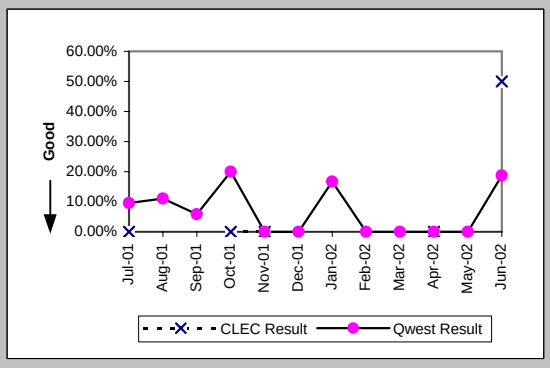
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24:37	1	24:37		406:21	21	19:21	0.8	-0.52
Aug-01					407:47	18	22:39		
Sep-01					319:36	17	18:48		
Oct-01	4:40	1	4:40		175:47	15	11:43	-0.68	-1.41
Nov-01	1:41	1	1:41		122:04	9	13:34	-1.27	-1.77
Dec-01					65:33	3	21:51		
Jan-02					239:22	18	13:18		
Feb-02					133:44	8	16:43		
Mar-02					58:09	5	11:38		
Apr-02	17:54	1	17:54		130:26	9	14:30	-0.16	-1.1
May-02					123:54	10	12:23		
Jun-02	27:18	2	13:39	11:37	288:53	15	19:16	-0.63	-1.38



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

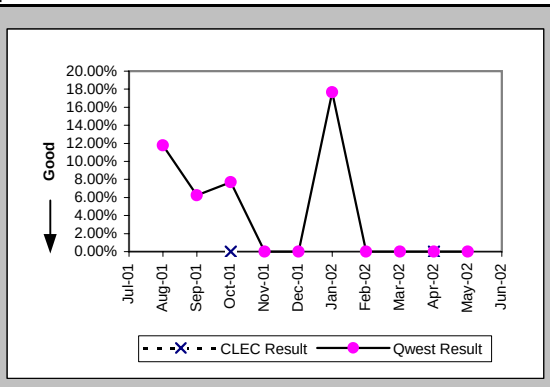
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	2	21	9.52%	-0.32	-1.19
Aug-01					2	18	11.11%		
Sep-01					1	17	5.88%		
Oct-01	0	1	0.00%	0.00%	3	15	20.00%	-0.48	-1.29
Nov-01	0	1	0.00%	0.00%	0	10	0.00%	N/A	N/A
Dec-01					0	3	0.00%		
Jan-02					3	18	16.67%		
Feb-02					0	8	0.00%		
Mar-02					0	5	0.00%		
Apr-02	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
May-02					0	11	0.00%		
Jun-02	1	2	50.00%	50.00%	3	16	18.75%	0.75	-0.54



Checklist #14 - Resale - Centrex Repair

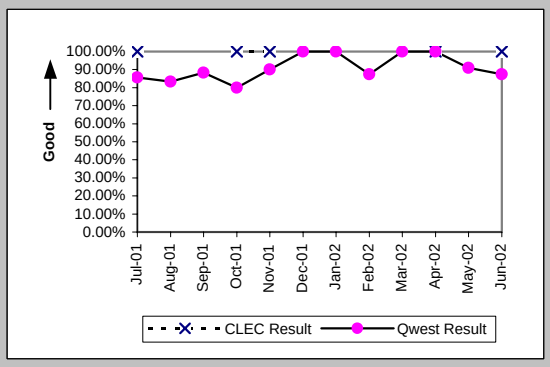
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	17	11.76%		
Sep-01					1	16	6.25%		
Oct-01	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
Nov-01					0	9	0.00%		
Dec-01					0	2	0.00%		
Jan-02					3	17	17.65%		
Feb-02					0	6	0.00%		
Mar-02					0	5	0.00%		
Apr-02	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
May-02					0	11	0.00%		
Jun-02									



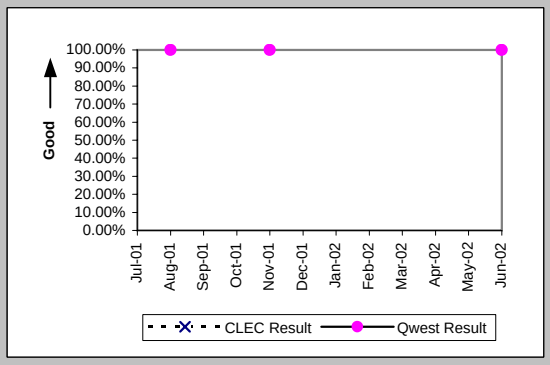
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	18	21	85.71%	-0.4	-1.24
Aug-01					15	18	83.33%		
Sep-01					15	17	88.24%		
Oct-01	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29
Nov-01	1	1	100.00%	0.00%	9	10	90.00%	-0.32	-1.19
Dec-01					3	3	100.00%		
Jan-02					18	18	100.00%		
Feb-02					7	8	87.50%		
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02					10	11	90.91%		
Jun-02	2	2	100.00%	0.00%	14	16	87.50%	-0.5	-1.31



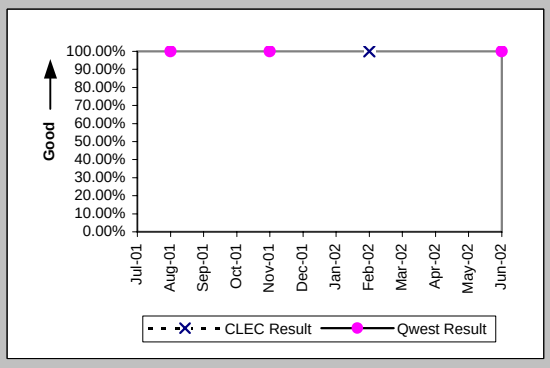
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

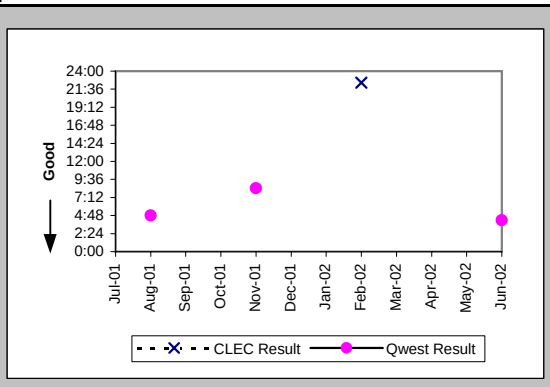
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Checklist #14 - Resale - Centrex Repair

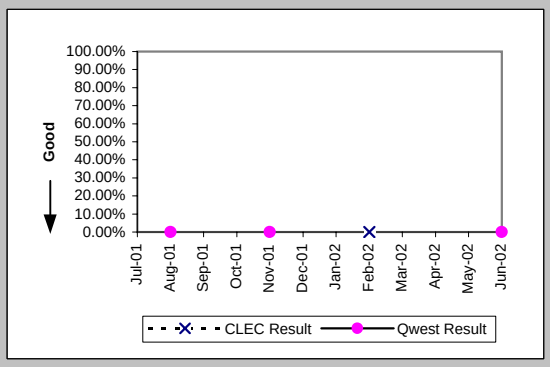
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4:49	1	4:49		
Sep-01									
Oct-01									
Nov-01					8:25	1	8:25		
Dec-01									
Jan-02									
Feb-02	22:29	1	22:29						
Mar-02									
Apr-02									
May-02									
Jun-02					4:11	1	4:11		



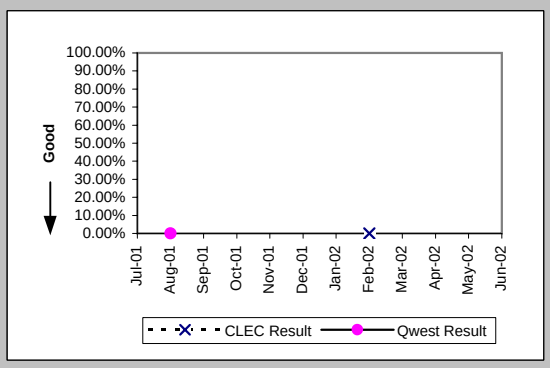
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01					0	1	0.00%		
Dec-01									
Jan-02									
Feb-02	0	1	0.00%	0.00%					
Mar-02									
Apr-02									
May-02									
Jun-02					0	1	0.00%		



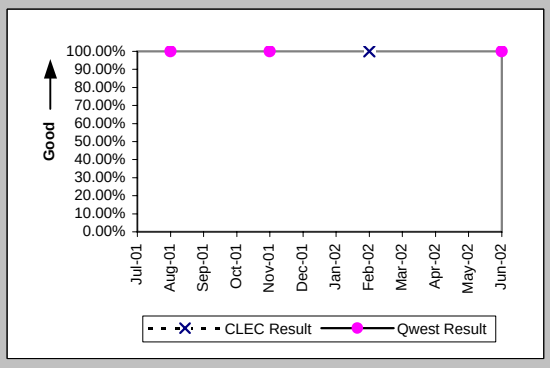
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	0	1	0.00%	0.00%					
Mar-02									
Apr-02									
May-02									
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

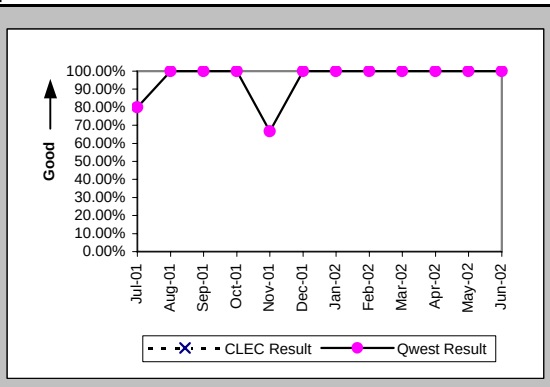
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02	1	1	100.00%	0.00%					
Mar-02									
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Checklist #14 - Resale - Centrex Repair

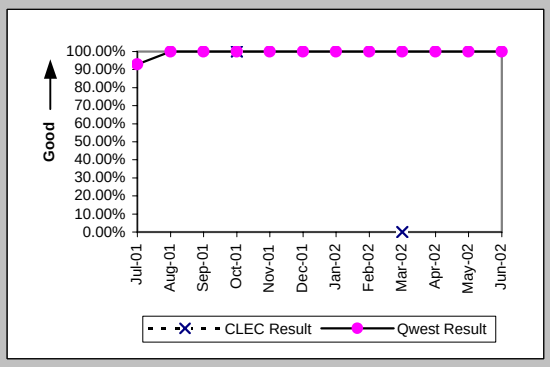
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					5	5	100.00%		
Sep-01					4	4	100.00%		
Oct-01					1	1	100.00%		
Nov-01					2	3	66.67%		
Dec-01					3	3	100.00%		
Jan-02					5	5	100.00%		
Feb-02					3	3	100.00%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02					2	2	100.00%		
Jun-02					2	2	100.00%		



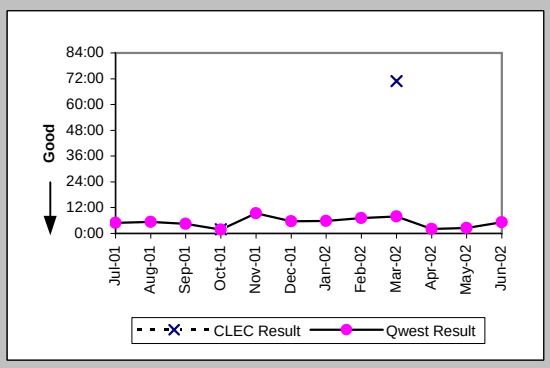
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	14	92.86%		
Aug-01					9	9	100.00%		
Sep-01					8	8	100.00%		
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01					12	12	100.00%		
Dec-01					9	9	100.00%		
Jan-02					12	12	100.00%		
Feb-02					12	12	100.00%		
Mar-02	0	1	0.00%	0.00%	9	9	100.00%	N/A	0.07
Apr-02					10	10	100.00%		
May-02					3	3	100.00%		
Jun-02					7	7	100.00%		



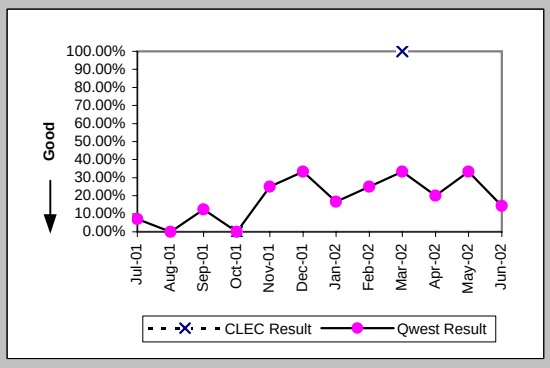
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					68:56	14	4:55		
Aug-01					48:08	9	5:21		
Sep-01					36:14	8	4:32		
Oct-01	1:58	1	1:58		10:59	6	1:50	0.44	-0.73
Nov-01					113:04	12	9:25		
Dec-01					51:27	9	5:43		
Jan-02					69:07	12	5:46		
Feb-02					85:11	12	7:06		
Mar-02	70:51	1	70:51		70:38	9	7:51	1.5	-0.09
Apr-02					20:23	10	2:02		
May-02					7:41	3	2:34		
Jun-02					36:08	7	5:10		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

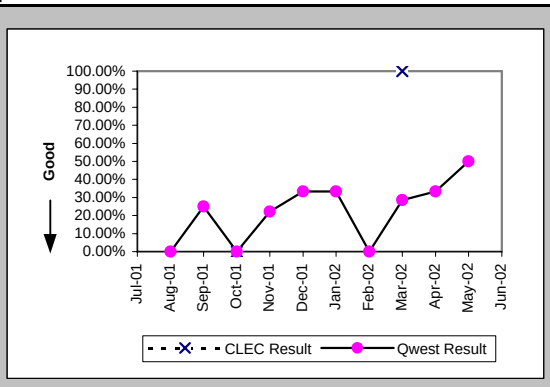
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	14	7.14%		
Aug-01					0	9	0.00%		
Sep-01					1	8	12.50%		
Oct-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Nov-01					3	12	25.00%		
Dec-01					3	9	33.33%		
Jan-02					2	12	16.67%		
Feb-02					3	12	25.00%		
Mar-02	1	1	100.00%	0.00%	3	9	33.33%	0.87	-0.47
Apr-02					2	10	20.00%		
May-02					1	3	33.33%		
Jun-02					1	7	14.29%		



Checklist #14 - Resale - Centrex Repair

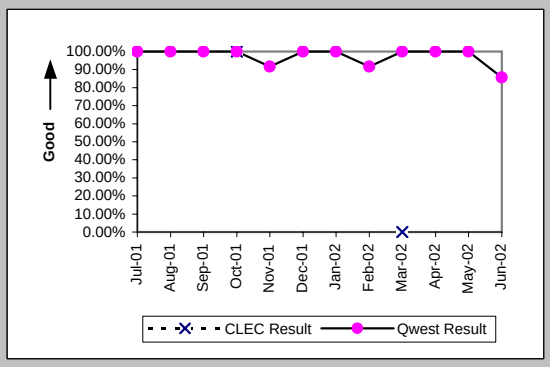
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	8	0.00%		
Sep-01					1	4	25.00%		
Oct-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Nov-01					2	9	22.22%		
Dec-01					1	3	33.33%		
Jan-02					2	6	33.33%		
Feb-02					0	6	0.00%		
Mar-02	1	1	100.00%	0.00%	2	7	28.57%	0.92	-0.44
Apr-02					2	6	33.33%		
May-02					1	2	50.00%		
Jun-02									



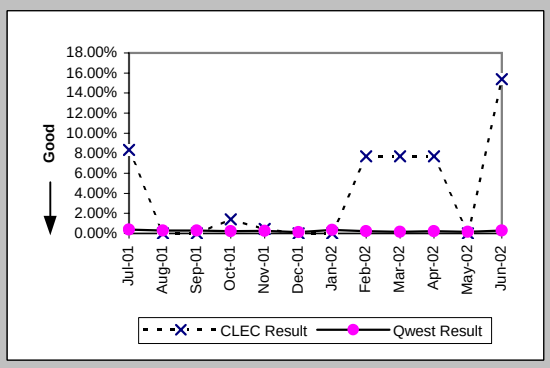
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	14	100.00%		
Aug-01					9	9	100.00%		
Sep-01					8	8	100.00%		
Oct-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Nov-01					11	12	91.67%		
Dec-01					9	9	100.00%		
Jan-02					12	12	100.00%		
Feb-02					11	12	91.67%		
Mar-02	0	1	0.00%	0.00%	9	9	100.00%	N/A	0.07
Apr-02					9	9	100.00%		
May-02					3	3	100.00%		
Jun-02					6	7	85.71%		



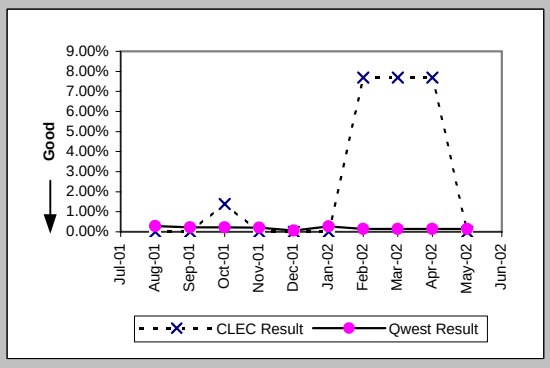
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	12	8.33%	27.64%	35	9387	0.37%	2.01	0.22
Aug-01	0	23	0.00%	0.00%	28	9309	0.30%	-0.26	-1.16
Sep-01	0	33	0.00%	0.00%	25	9058	0.28%	-0.3	-1.18
Oct-01	2	144	1.39%	11.70%	21	8797	0.24%	1.94	0.18
Nov-01	1	219	0.46%	6.74%	23	8780	0.26%	0.56	-0.66
Dec-01	0	16	0.00%	0.00%	12	8705	0.14%	-0.15	-1.09
Jan-02	0	16	0.00%	0.00%	30	8711	0.34%	-0.23	-1.14
Feb-02	1	13	7.69%	26.65%	20	8692	0.23%	2.17	0.32
Mar-02	1	13	7.69%	26.65%	14	8652	0.16%	2.31	0.4
Apr-02	1	13	7.69%	26.65%	19	8633	0.22%	2.19	0.33
May-02	0	13	0.00%	0.00%	14	8615	0.16%	-0.15	-1.09
Jun-02	2	13	15.38%	36.08%	24	8583	0.28%	3.45	1.1



Trouble Rate (Percent) (MR-8*) (Parity)

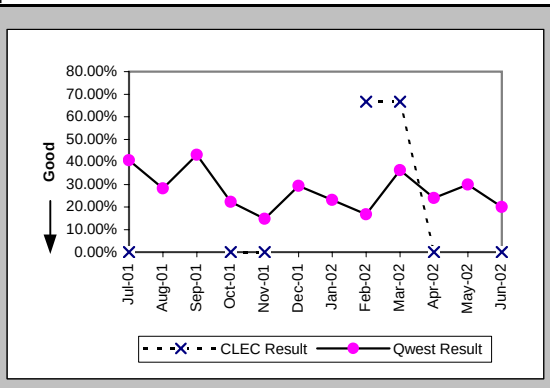
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	23	0.00%	0.00%	26	9309	0.28%	-0.25	-1.15
Sep-01	0	33	0.00%	0.00%	20	9058	0.22%	-0.27	-1.16
Oct-01	2	144	1.39%	11.70%	19	8797	0.22%	2.02	0.23
Nov-01	0	219	0.00%	0.00%	18	8780	0.21%	-0.66	-1.4
Dec-01	0	16	0.00%	0.00%	5	8705	0.06%	-0.1	-1.06
Jan-02	0	16	0.00%	0.00%	23	8711	0.26%	-0.21	-1.13
Feb-02	1	13	7.69%	26.65%	12	8692	0.14%	2.36	0.44
Mar-02	1	13	7.69%	26.65%	12	8652	0.14%	2.36	0.44
Apr-02	1	13	7.69%	26.65%	12	8633	0.14%	2.36	0.44
May-02	0	13	0.00%	0.00%	13	8615	0.15%	-0.14	-1.09
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

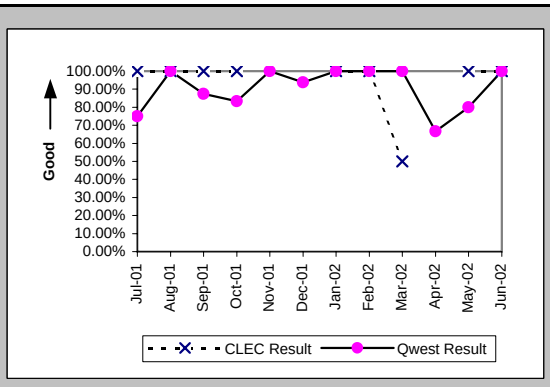
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	24	59	40.68%	-0.82	-1.5
Aug-01					11	39	28.21%		
Sep-01					19	44	43.18%		
Oct-01	0	2	0.00%	0.00%	6	27	22.22%	-0.73	-1.44
Nov-01	0	1	0.00%	0.00%	4	27	14.81%	-0.41	-1.25
Dec-01					5	17	29.41%		
Jan-02					9	39	23.08%		
Feb-02	2	3	66.67%	47.14%	4	24	16.67%	1.63	-0.01
Mar-02	2	3	66.67%	47.14%	8	22	36.36%	0.86	-0.48
Apr-02	0	1	0.00%	0.00%	6	25	24.00%	-0.55	-1.34
May-02					6	20	30.00%		
Jun-02	0	2	0.00%	0.00%	6	30	20.00%	-0.68	-1.42



Checklist #14 - Resale - Centrex 21 Installation

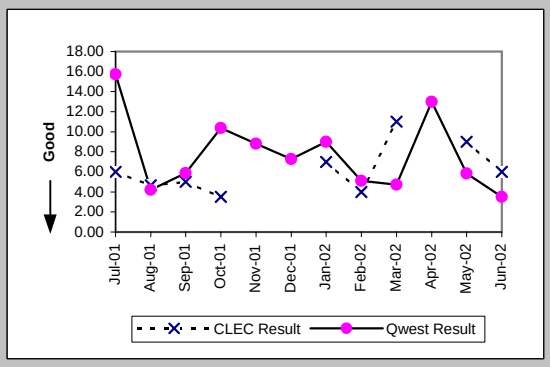
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Aug-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	7	8	87.50%	-0.48	-1.29
Oct-01	2	2	100.00%	0.00%	5	6	83.33%	-0.55	-1.33
Nov-01					9	9	100.00%		
Dec-01					15	16	93.75%		
Jan-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02	1	2	50.00%	50.00%	7	7	100.00%	N/A	-0.22
Apr-02					4	6	66.67%		
May-02	1	1	100.00%	0.00%	4	5	80.00%	-0.46	-1.28
Jun-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



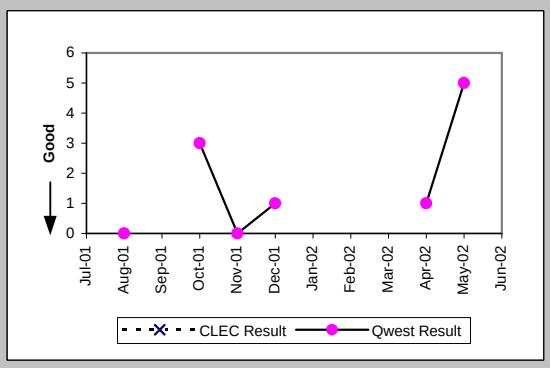
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	1	6.00		63	4	15.75	-0.49	-1.3
Aug-01	14	3	4.67	0.58	42	10	4.20	0.63	-0.61
Sep-01	10	2	5.00	0.00	47	8	5.88	-0.32	-1.19
Oct-01	7	2	3.50	2.12	83	8	10.38	-0.53	-1.32
Nov-01					97	11	8.82		
Dec-01					124	17	7.29		
Jan-02	7	1	7.00		18	2	9.00	-0.58	-1.35
Feb-02	4	1	4.00		51	10	5.10	-0.16	-1.1
Mar-02	22	2	11.00	9.90	33	7	4.71	0.96	-0.42
Apr-02					78	6	13.00		
May-02	9	1	9.00		35	6	5.83	0.65	-0.61
Jun-02	6	1	6.00		14	4	3.50	1.14	-0.31



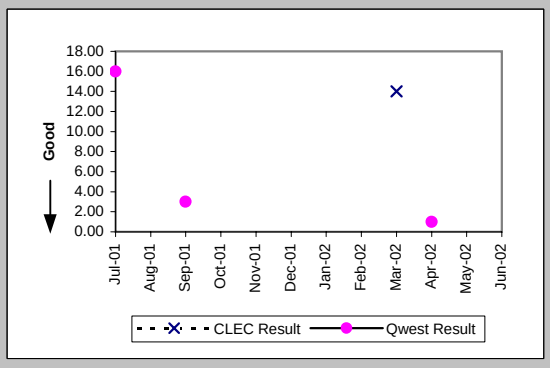
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00		
Sep-01									
Oct-01					3	1	3.00		
Nov-01					0	2	0.00		
Dec-01					1	1	1.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02					10	2	5.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

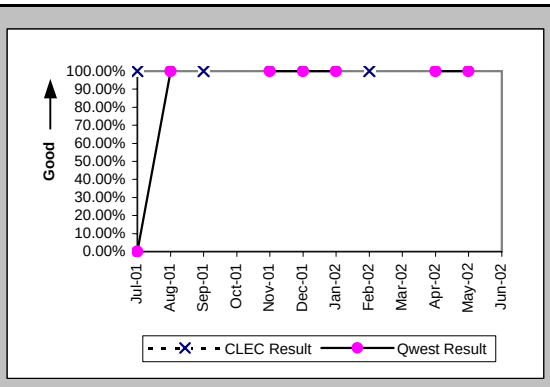
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	1	16.00		
Aug-01									
Sep-01					3	1	3.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	14	1	14.00						
Apr-02					1	1	1.00		
May-02									
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

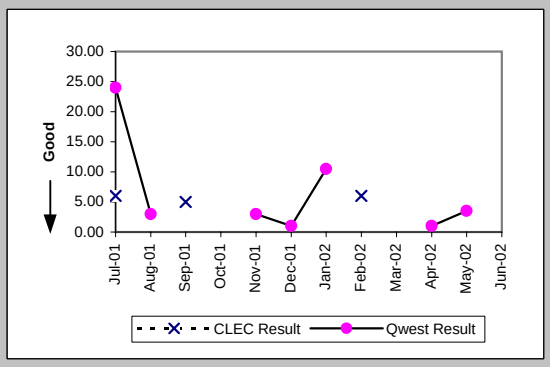
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	0	2	0.00%	N/A	
Aug-01					1	1	100.00%		
Sep-01	1	1	100.00%	0.00%					
Oct-01									
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					2	2	100.00%		
Feb-02	1	1	100.00%	0.00%					
Mar-02									
Apr-02					1	1	100.00%		
May-02					2	2	100.00%		
Jun-02									



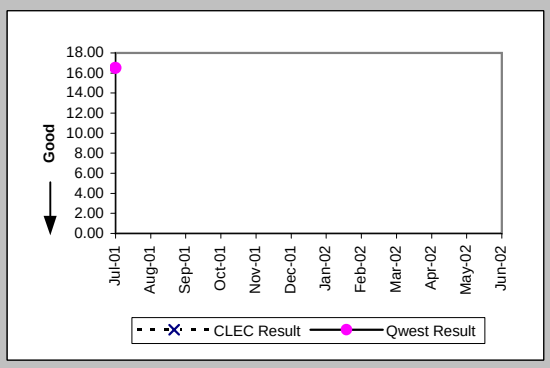
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	1	6.00		48	2	24.00	-10.39	-7.32
Aug-01					3	1	3.00		
Sep-01	5	1	5.00						
Oct-01									
Nov-01					3	1	3.00		
Dec-01					1	1	1.00		
Jan-02					21	2	10.50		
Feb-02	6	1	6.00						
Mar-02									
Apr-02					1	1	1.00		
May-02					7	2	3.50		
Jun-02									



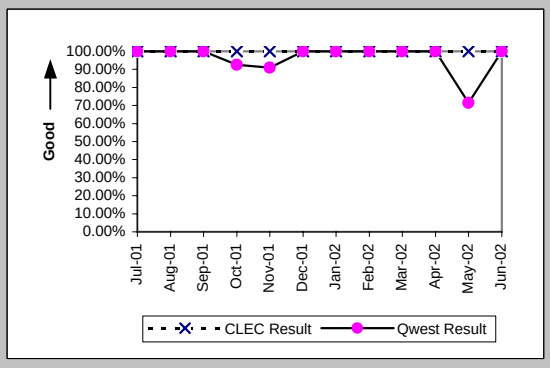
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	2	16.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

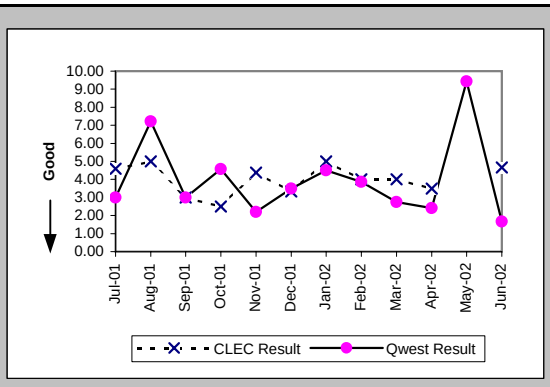
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	22	22	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	25	27	92.59%	-0.39	-1.23
Nov-01	8	8	100.00%	0.00%	10	11	90.91%	-0.68	-1.41
Dec-01	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	8	8	100.00%	N/A	N/A
Mar-02	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	5	7	71.43%	-0.92	-1.56
Jun-02	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Installation

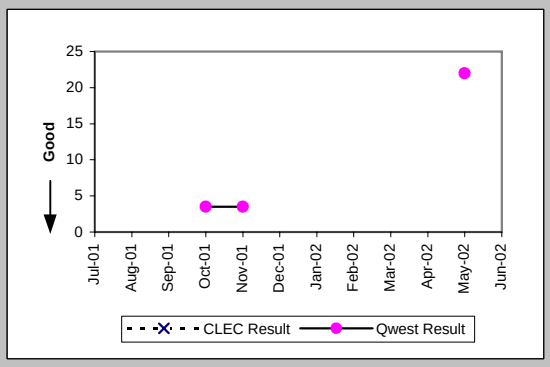
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	5	4.60	0.89	33	11	3.00	0.89	-0.46
Aug-01	5	1	5.00		65	9	7.22	-0.17	-1.1
Sep-01	3	1	3.00		9	3	3.00		
Oct-01	5	2	2.50	3.54	32	7	4.57	-1.2	-1.73
Nov-01	35	8	4.38	1.19	11	5	2.20	2.41	0.46
Dec-01	10	3	3.33	0.58	35	10	3.50	-0.19	-1.11
Jan-02	5	1	5.00		9	2	4.50	-0.05	-1.03
Feb-02	24	6	4.00	2.00	27	7	3.86	0.39	-0.76
Mar-02	12	3	4.00	1.73	11	4	2.75	1.26	-0.23
Apr-02	7	2	3.50	2.12	29	12	2.42	0.59	-0.64
May-02					66	7	9.43		
Jun-02	14	3	4.67	0.58	5	3	1.67	1.68	0.02



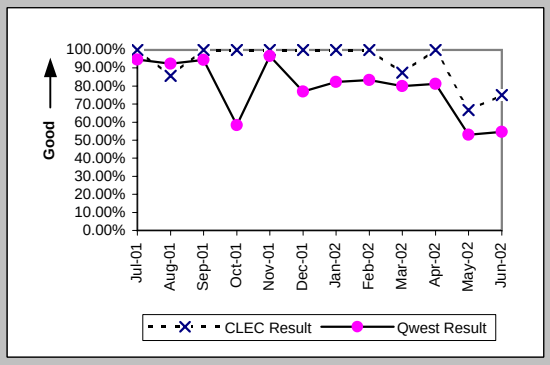
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					7	2	3.50		
Nov-01					7	2	3.50		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					44	2	22.00		
Jun-02									



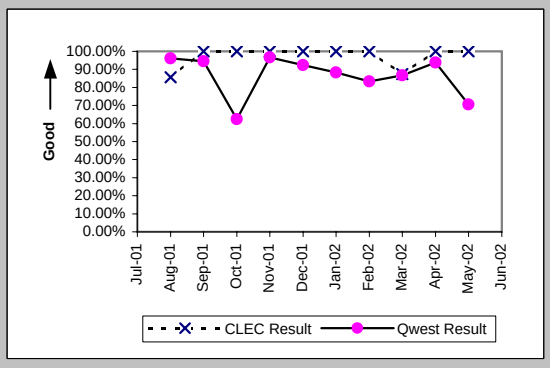
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	36	38	94.74%	-0.64	-1.39
Aug-01	6	7	85.71%	34.99%	24	26	92.31%	0.44	-0.73
Sep-01	5	5	100.00%	0.00%	17	18	94.44%	-0.48	-1.29
Oct-01	4	4	100.00%	0.00%	14	24	58.33%	-1.56	-1.95
Nov-01	6	6	100.00%	0.00%	29	30	96.67%	-0.42	-1.25
Dec-01	6	6	100.00%	0.00%	20	26	76.92%	-1.21	-1.74
Jan-02	3	3	100.00%	0.00%	14	17	82.35%	-0.74	-1.45
Feb-02	5	5	100.00%	0.00%	10	12	83.33%	-0.84	-1.51
Mar-02	7	8	87.50%	33.07%	12	15	80.00%	-0.43	-1.26
Apr-02	5	5	100.00%	0.00%	13	16	81.25%	-0.94	-1.57
May-02	2	3	66.67%	47.14%	9	17	52.94%	-0.44	-1.27
Jun-02	3	4	75.00%	43.30%	6	11	54.55%	-0.7	-1.43



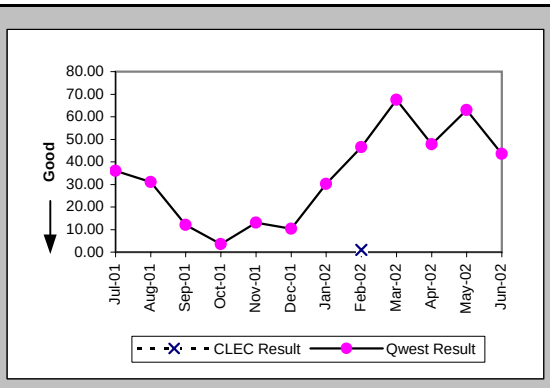
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	7	85.71%	34.99%	25	26	96.15%	0.79	-0.52
Sep-01	5	5	100.00%	0.00%	17	18	94.44%	-0.48	-1.29
Oct-01	4	4	100.00%	0.00%	15	24	62.50%	-1.43	-1.87
Nov-01	6	6	100.00%	0.00%	29	30	96.67%	-0.42	-1.25
Dec-01	6	6	100.00%	0.00%	24	26	92.31%	-0.64	-1.39
Jan-02	3	3	100.00%	0.00%	15	17	88.24%	-0.58	-1.35
Feb-02	5	5	100.00%	0.00%	10	12	83.33%	-0.84	-1.51
Mar-02	7	8	87.50%	33.07%	13	15	86.67%	-0.06	-1.03
Apr-02	5	5	100.00%	0.00%	15	16	93.75%	-0.5	-1.31
May-02	3	3	100.00%	0.00%	12	17	70.59%	-1.03	-1.63
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

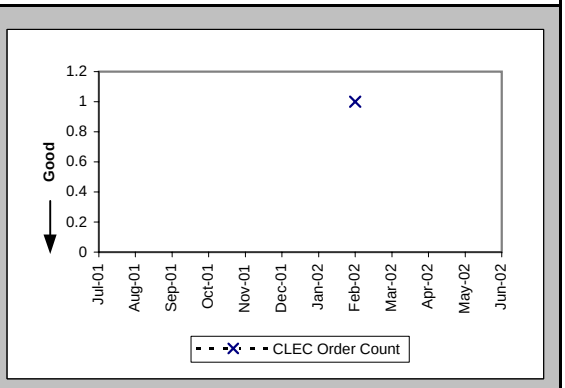
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					144	4	36.00		
Aug-01					31	1	31.00		
Sep-01					12	1	12.00		
Oct-01					7	2	3.50		
Nov-01					39	3	13.00		
Dec-01					52	5	10.40		
Jan-02					121	4	30.25		
Feb-02	1	1	1.00		93	2	46.50	-52.54	-32.94
Mar-02					135	2	67.50		
Apr-02					191	4	47.75		
May-02					126	2	63.00		
Jun-02					174	4	43.50		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

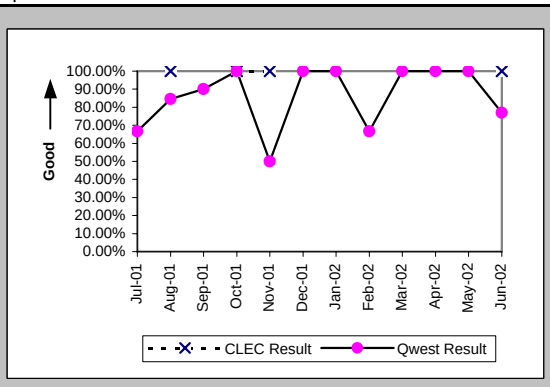
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

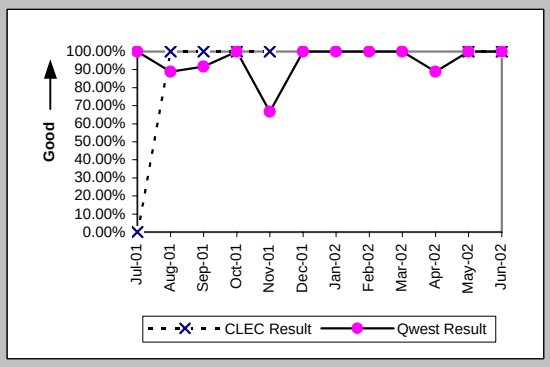
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	15	66.67%		
Aug-01	2	2	100.00%	0.00%	11	13	84.62%	-0.56	-1.34
Sep-01					9	10	90.00%		
Oct-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Dec-01					3	3	100.00%		
Jan-02					5	5	100.00%		
Feb-02					4	6	66.67%		
Mar-02					4	4	100.00%		
Apr-02					5	5	100.00%		
May-02					3	3	100.00%		
Jun-02	2	2	100.00%	0.00%	10	13	76.92%	-0.72	-1.44



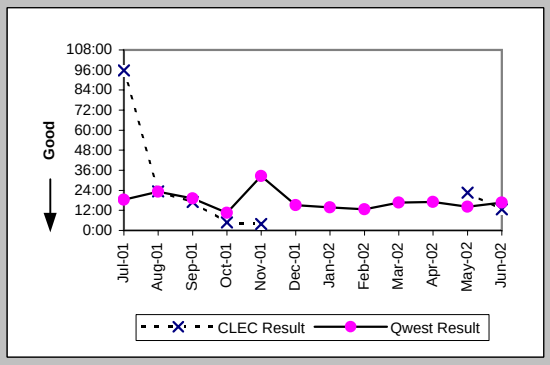
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	17	17	100.00%	N/A	0.24
Aug-01	2	2	100.00%	0.00%	16	18	88.89%	-0.47	-1.29
Sep-01	2	2	100.00%	0.00%	11	12	91.67%	-0.39	-1.24
Oct-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
Dec-01					6	6	100.00%		
Jan-02					9	9	100.00%		
Feb-02					9	9	100.00%		
Mar-02					5	5	100.00%		
Apr-02					8	9	88.89%		
May-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	17	17	100.00%	N/A	N/A



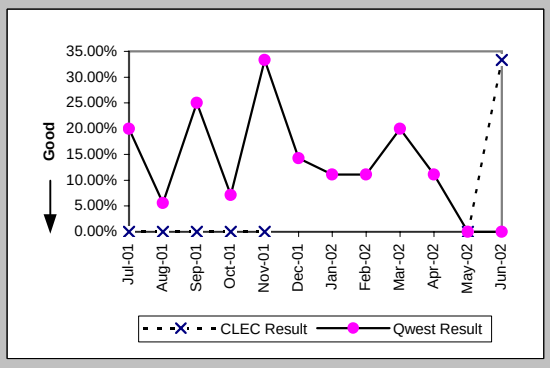
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	95:49	1	95:49		311:04	17	18:18	3.72	1.26
Aug-01	46:46	2	23:23	0:06	415:58	18	23:07	0.52	-0.68
Sep-01	34:03	2	17:01	15:17	228:51	12	19:04	-0.15	-1.09
Oct-01	9:24	2	4:42	2:51	147:13	14	10:31	-0.9	-1.55
Nov-01	7:46	2	3:53	0:18	97:48	3	32:36	-0.91	-1.55
Dec-01					90:28	6	15:05		
Jan-02					124:17	9	13:49		
Feb-02					113:51	9	12:39		
Mar-02					83:21	5	16:40		
Apr-02					152:30	9	16:57		
May-02	22:35	1	22:35		85:25	6	14:14	1.44	-0.12
Jun-02	25:24	2	12:42	11:19	281:44	17	16:34	-0.43	-1.26



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

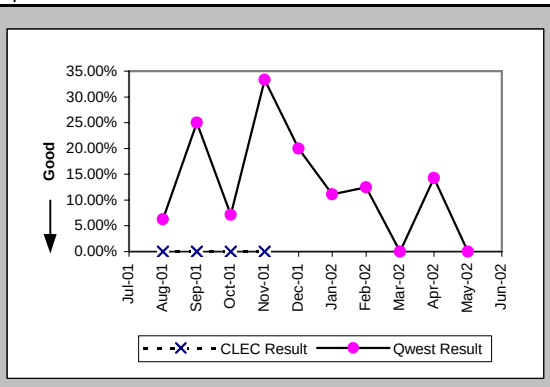
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	4	20	20.00%	-0.49	-1.3
Aug-01	0	2	0.00%	0.00%	1	18	5.56%	-0.33	-1.2
Sep-01	0	2	0.00%	0.00%	3	12	25.00%	-0.76	-1.46
Oct-01	0	2	0.00%	0.00%	1	14	7.14%	-0.37	-1.22
Nov-01	0	2	0.00%	0.00%	1	3	33.33%	-0.77	-1.47
Dec-01					1	7	14.29%		
Jan-02					1	9	11.11%		
Feb-02					1	9	11.11%		
Mar-02					1	5	20.00%		
Apr-02					1	9	11.11%		
May-02	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Jun-02	1	3	33.33%	47.14%	0	17	0.00%	N/A	-0.07



Checklist #14 - Resale - Centrex 21 Repair

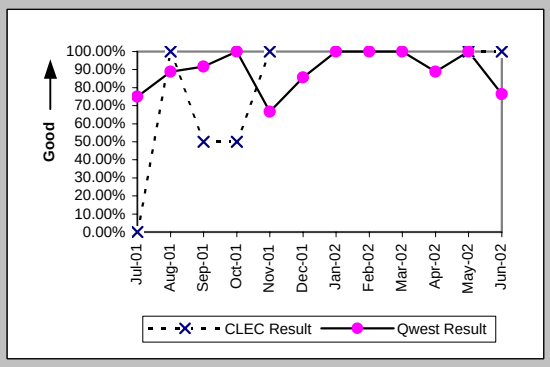
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	1	16	6.25%	-0.34	-1.21
Sep-01	0	2	0.00%	0.00%	3	12	25.00%	-0.76	-1.46
Oct-01	0	2	0.00%	0.00%	1	14	7.14%	-0.37	-1.22
Nov-01	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Dec-01					1	5	20.00%		
Jan-02					1	9	11.11%		
Feb-02					1	8	12.50%		
Mar-02					0	3	0.00%		
Apr-02					1	7	14.29%		
May-02					0	5	0.00%		
Jun-02									



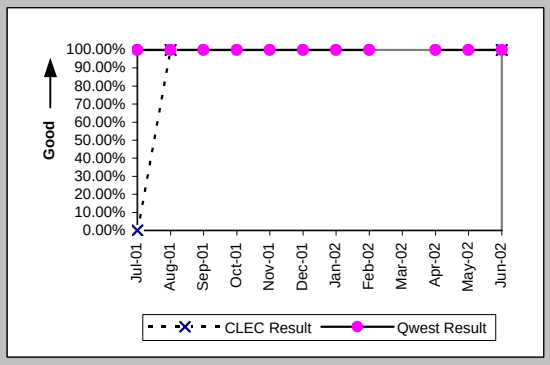
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	15	20	75.00%	1.1	-0.33
Aug-01	2	2	100.00%	0.00%	16	18	88.89%	-0.47	-1.29
Sep-01	1	2	50.00%	50.00%	11	12	91.67%	1.1	-0.33
Oct-01	1	2	50.00%	50.00%	14	14	100.00%	N/A	-0.01
Nov-01	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
Dec-01					6	7	85.71%		
Jan-02					9	9	100.00%		
Feb-02					9	9	100.00%		
Mar-02					5	5	100.00%		
Apr-02					8	9	88.89%		
May-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	13	17	76.47%	-0.89	-1.54



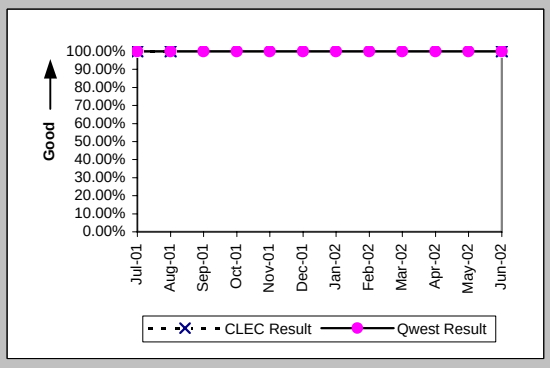
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	3	3	100.00%	N/A	-0.24
Aug-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01					4	4	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02									
Apr-02					3	3	100.00%		
May-02					4	4	100.00%		
Jun-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

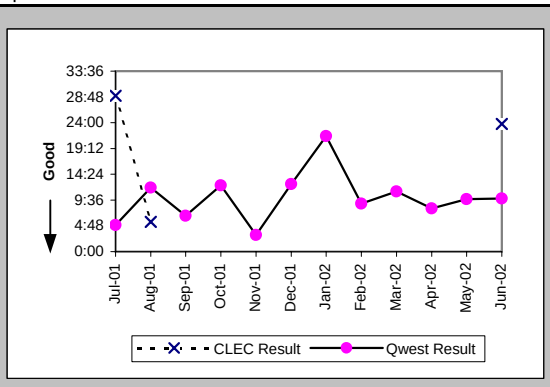
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01					5	5	100.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					6	6	100.00%		
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

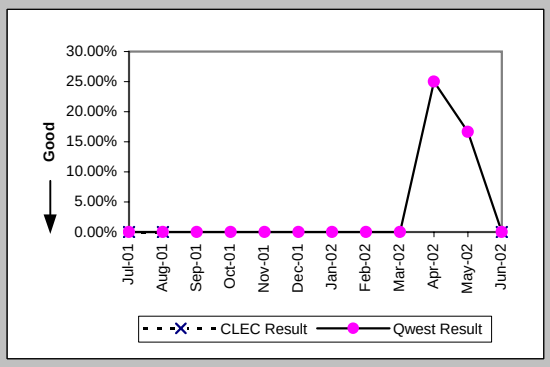
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28:59	1	28:59		24:52	5	4:58	1.25	-0.24
Aug-01	11:01	2	5:31	4:55	59:28	5	11:54	-0.89	-1.54
Sep-01					33:27	5	6:41		
Oct-01					24:40	2	12:20		
Nov-01					3:05	1	3:05		
Dec-01					25:06	2	12:33		
Jan-02					21:31	1	21:31		
Feb-02					26:47	3	8:56		
Mar-02					22:27	2	11:13		
Apr-02					32:11	4	8:03		
May-02					58:39	6	9:47		
Jun-02	23:47	1	23:47		29:40	3	9:53	0.96	-0.42



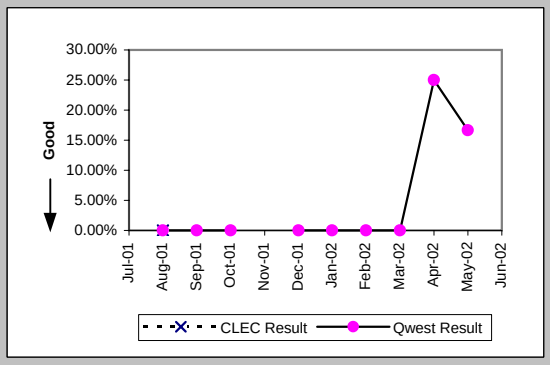
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	0	5	0.00%	N/A	N/A
Sep-01					0	6	0.00%		
Oct-01					0	2	0.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	3	0.00%		
Mar-02					0	2	0.00%		
Apr-02					1	4	25.00%		
May-02					1	6	16.67%		
Jun-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A



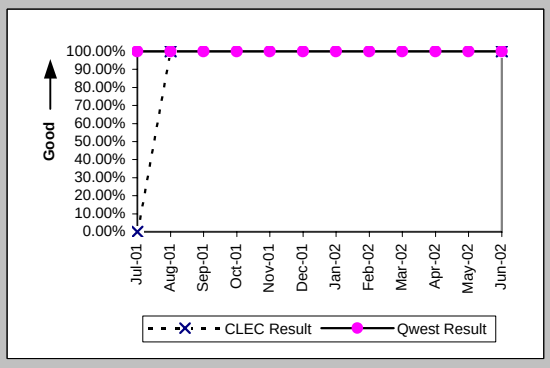
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	5	0.00%	N/A	N/A
Sep-01					0	5	0.00%		
Oct-01					0	2	0.00%		
Nov-01									
Dec-01					0	2	0.00%		
Jan-02					0	1	0.00%		
Feb-02					0	2	0.00%		
Mar-02					0	1	0.00%		
Apr-02					1	4	25.00%		
May-02					1	6	16.67%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

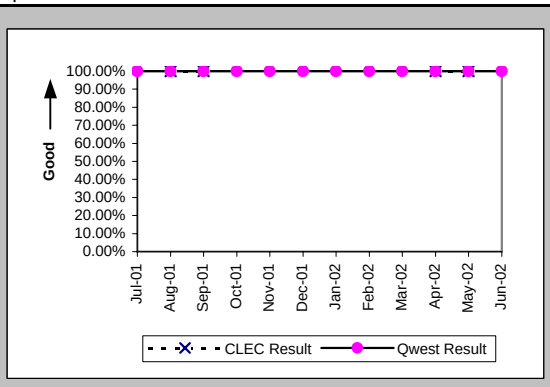
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	5	5	100.00%	N/A	-0.09
Aug-01	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01					6	6	100.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					6	6	100.00%		
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

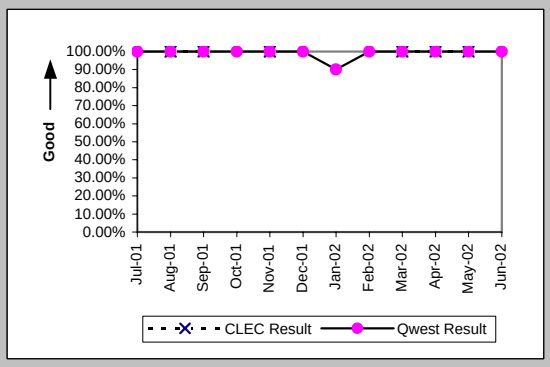
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01					6	6	100.00%		
Nov-01					2	2	100.00%		
Dec-01					3	3	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					4	4	100.00%		
Apr-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02					3	3	100.00%		



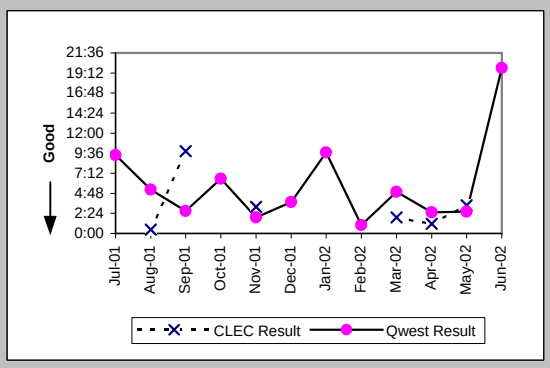
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Oct-01					11	11	100.00%		
Nov-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Dec-01					9	9	100.00%		
Jan-02					9	10	90.00%		
Feb-02					9	9	100.00%		
Mar-02	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02					7	7	100.00%		



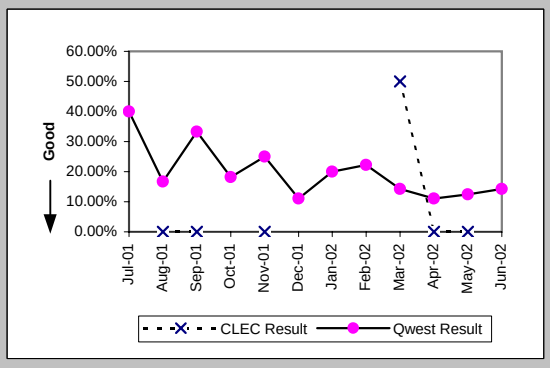
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47:01	5	9:24		
Aug-01	0:56	2	0:28	0:08	62:48	12	5:14	-0.8	-1.49
Sep-01	19:41	2	9:51	4:44	8:04	3	2:41	1.41	-0.15
Oct-01					72:12	11	6:34		
Nov-01	3:11	1	3:11		15:29	8	1:56	0.74	-0.55
Dec-01					33:51	9	3:46		
Jan-02					96:51	10	9:41		
Feb-02					8:47	9	0:59		
Mar-02	3:52	2	1:56	1:33	69:45	14	4:59	-0.53	-1.32
Apr-02	2:19	2	1:10	0:30	22:52	9	2:32	-0.72	-1.44
May-02	3:23	1	3:23		41:38	16	2:36	0.62	-0.62
Jun-02					138:35	7	19:48		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

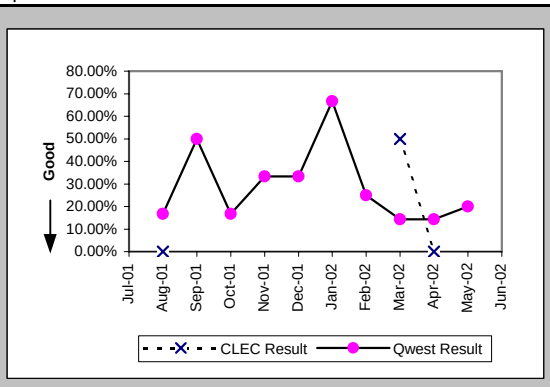
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	5	40.00%		
Aug-01	0	2	0.00%	0.00%	2	12	16.67%	-0.59	-1.36
Sep-01	0	2	0.00%	0.00%	1	3	33.33%	-0.77	-1.47
Oct-01					2	11	18.18%		
Nov-01	0	1	0.00%	0.00%	2	8	25.00%	-0.54	-1.33
Dec-01					1	9	11.11%		
Jan-02					2	10	20.00%		
Feb-02					2	9	22.22%		
Mar-02	1	2	50.00%	50.00%	2	14	14.29%	0.89	-0.46
Apr-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
May-02	0	1	0.00%	0.00%	2	16	12.50%	-0.37	-1.22
Jun-02					1	7	14.29%		



Checklist #14 - Resale - Centrex 21 Repair

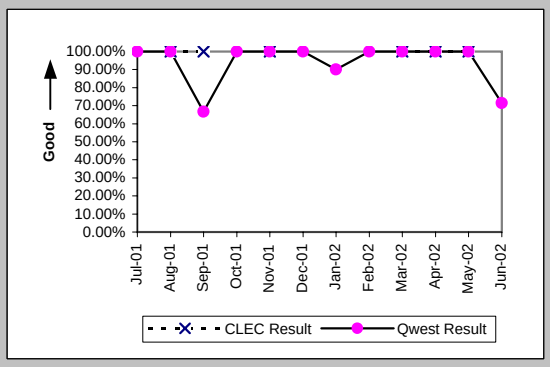
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	6	16.67%	-0.41	-1.25
Sep-01					1	2	50.00%		
Oct-01					1	6	16.67%		
Nov-01					2	6	33.33%		
Dec-01					1	3	33.33%		
Jan-02					2	3	66.67%		
Feb-02					1	4	25.00%		
Mar-02	1	2	50.00%	50.00%	1	7	14.29%	0.75	-0.55
Apr-02	0	1	0.00%	0.00%	1	7	14.29%	-0.38	-1.23
May-02					2	10	20.00%		
Jun-02									



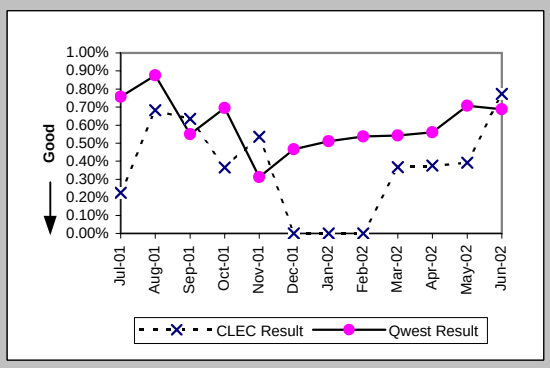
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
Oct-01					11	11	100.00%		
Nov-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Dec-01					9	9	100.00%		
Jan-02					9	10	90.00%		
Feb-02					9	9	100.00%		
Mar-02	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02					5	7	71.43%		



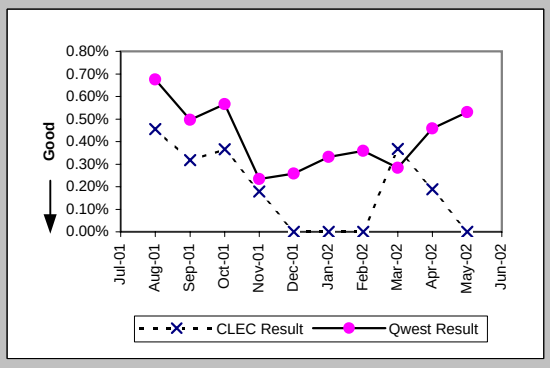
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	889	0.23%	4.74%	30	3963	0.76%	-1.65	-2.01
Aug-01	6	878	0.68%	8.24%	35	3996	0.88%	-0.55	-1.34
Sep-01	4	630	0.63%	7.94%	21	3824	0.55%	0.27	-0.84
Oct-01	2	547	0.37%	6.04%	27	3886	0.69%	-0.87	-1.53
Nov-01	3	560	0.54%	7.30%	12	3852	0.31%	0.89	-0.46
Dec-01	0	573	0.00%	0.00%	18	3867	0.47%	-1.53	-1.93
Jan-02	0	539	0.00%	0.00%	20	3920	0.51%	-1.56	-1.95
Feb-02	0	532	0.00%	0.00%	21	3903	0.54%	-1.59	-1.97
Mar-02	2	544	0.37%	6.05%	21	3876	0.54%	-0.52	-1.32
Apr-02	2	532	0.38%	6.12%	22	3923	0.56%	-0.54	-1.33
May-02	2	510	0.39%	6.25%	28	3959	0.71%	-0.8	-1.49
Jun-02	4	518	0.77%	8.75%	27	3920	0.69%	0.22	-0.87



Trouble Rate (Percent) (MR-8*) (Parity)

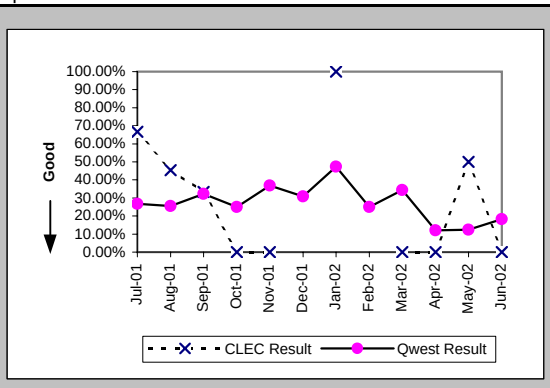
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	878	0.46%	6.73%	27	3996	0.68%	-0.72	-1.44
Sep-01	2	630	0.32%	5.63%	19	3824	0.50%	-0.59	-1.36
Oct-01	2	547	0.37%	6.04%	22	3886	0.57%	-0.59	-1.36
Nov-01	1	560	0.18%	4.22%	9	3852	0.23%	-0.25	-1.15
Dec-01	0	573	0.00%	0.00%	10	3867	0.26%	-1.14	-1.69
Jan-02	0	539	0.00%	0.00%	13	3920	0.33%	-1.26	-1.76
Feb-02	0	532	0.00%	0.00%	14	3903	0.36%	-1.3	-1.79
Mar-02	2	544	0.37%	6.05%	11	3876	0.28%	0.34	-0.79
Apr-02	1	532	0.19%	4.33%	18	3923	0.46%	-0.87	-1.53
May-02	0	510	0.00%	0.00%	21	3959	0.53%	-1.55	-1.94
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

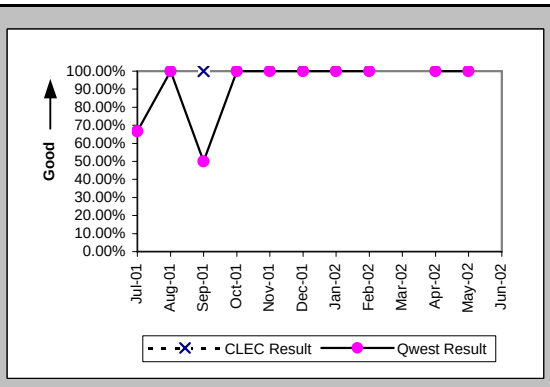
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	6	66.67%	47.14%	11	41	26.83%	1.8	0.1
Aug-01	5	11	45.45%	49.79%	12	47	25.53%	1.24	-0.25
Sep-01	2	6	33.33%	47.14%	10	31	32.26%	0.02	-0.99
Oct-01	0	2	0.00%	0.00%	9	36	25.00%	-0.79	-1.48
Nov-01	0	3	0.00%	0.00%	7	19	36.84%	-1.23	-1.75
Dec-01					8	26	30.77%		
Jan-02	2	2	100.00%	0.00%	18	38	47.37%	1.23	-0.25
Feb-02					7	28	25.00%		
Mar-02	0	2	0.00%	0.00%	11	32	34.38%	-0.99	-1.6
Apr-02	0	2	0.00%	0.00%	3	25	12.00%	-0.5	-1.31
May-02	2	4	50.00%	50.00%	4	32	12.50%	1.57	-0.05
Jun-02	0	4	0.00%	0.00%	6	33	18.18%	-0.89	-1.54



Checklist #14 - Resale - PBX Installation

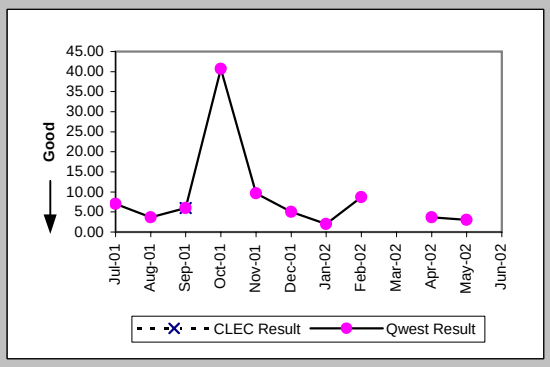
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	3	66.67%		
Aug-01					3	3	100.00%		
Sep-01	1	1	100.00%	0.00%	1	2	50.00%	-0.82	-1.5
Oct-01					3	3	100.00%		
Nov-01					3	3	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	3	100.00%		
Mar-02									
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02									



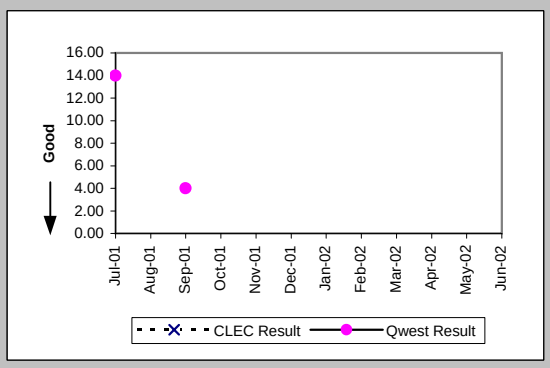
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	3	7.00		
Aug-01					11	3	3.67		
Sep-01	6	1	6.00		12	2	6.00	0	-1
Oct-01					122	3	40.67		
Nov-01					29	3	9.67		
Dec-01					5	1	5.00		
Jan-02					2	1	2.00		
Feb-02					26	3	8.67		
Mar-02									
Apr-02					11	3	3.67		
May-02					9	3	3.00		
Jun-02									



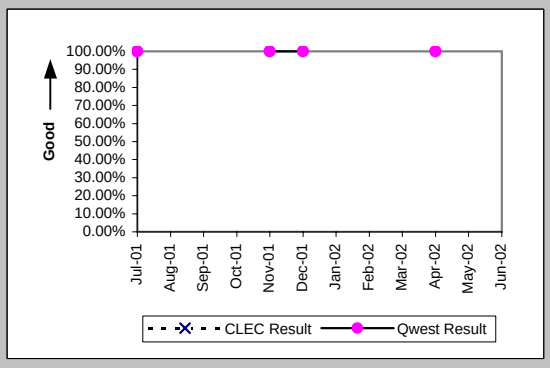
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	1	14.00		
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

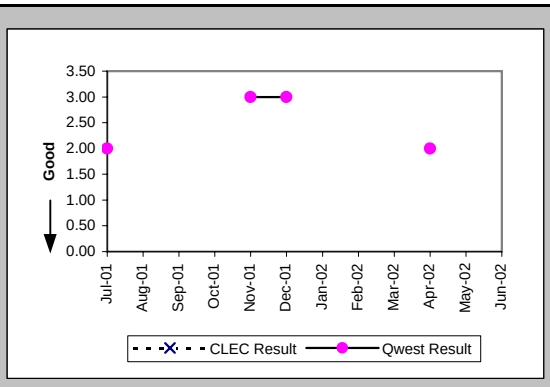
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

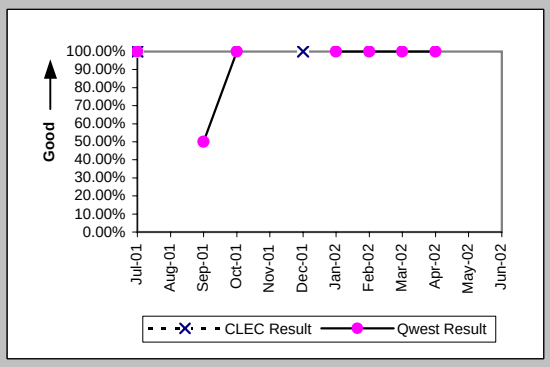
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01					3	1	3.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					2	1	2.00		
May-02									
Jun-02									



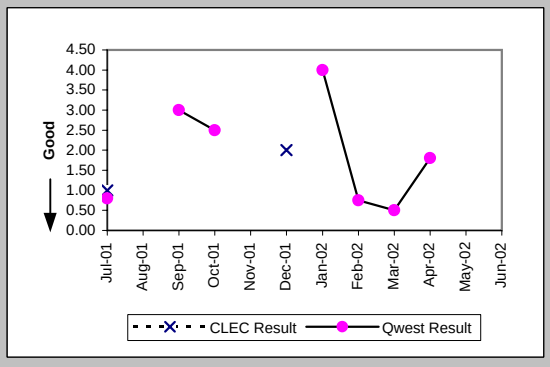
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Aug-01									
Sep-01					1	2	50.00%		
Oct-01					2	2	100.00%		
Nov-01									
Dec-01	2	2	100.00%	0.00%					
Jan-02					1	1	100.00%		
Feb-02					4	4	100.00%		
Mar-02					2	2	100.00%		
Apr-02					5	5	100.00%		
May-02									
Jun-02									



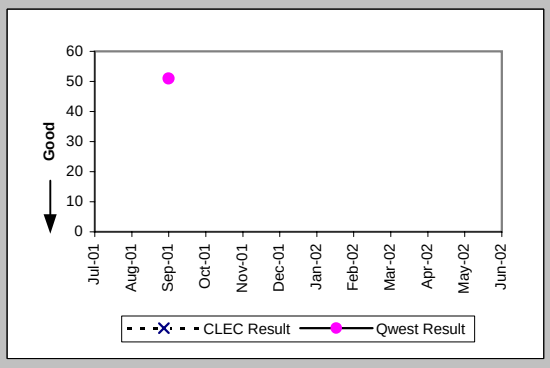
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	1.00	1.41	4	5	0.80	0.44	-0.73
Aug-01									
Sep-01					3	1	3.00		
Oct-01					5	2	2.50		
Nov-01									
Dec-01	4	2	2.00	0.00					
Jan-02					4	1	4.00		
Feb-02					3	4	0.75		
Mar-02					1	2	0.50		
Apr-02					9	5	1.80		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

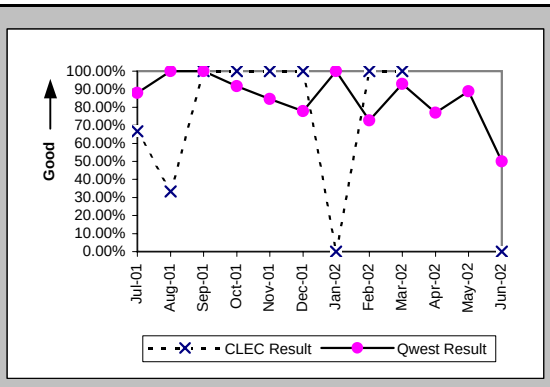
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					51	1	51.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

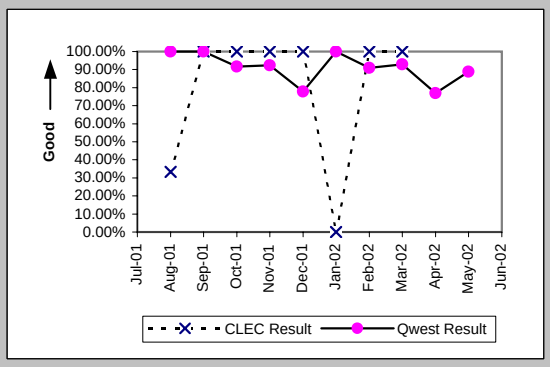
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	22	25	88.00%	0.78	-0.52
Aug-01	1	3	33.33%	47.14%	9	9	100.00%	N/A	0.28
Sep-01	3	3	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	11	12	91.67%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	11	13	84.62%	-0.41	-1.25
Dec-01	2	2	100.00%	0.00%	7	9	77.78%	-0.68	-1.42
Jan-02	0	1	0.00%	0.00%	6	6	100.00%	N/A	-0.04
Feb-02	1	1	100.00%	0.00%	8	11	72.73%	-0.59	-1.36
Mar-02	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Apr-02					10	13	76.92%		
May-02					8	9	88.89%		
Jun-02	0	1	0.00%	0.00%	2	4	50.00%	0.48	-0.71



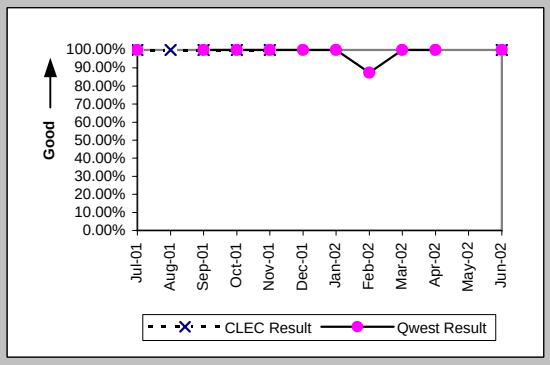
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	9	9	100.00%	N/A	0.28
Sep-01	3	3	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	11	12	91.67%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Dec-01	2	2	100.00%	0.00%	7	9	77.78%	-0.68	-1.42
Jan-02	0	1	0.00%	0.00%	6	6	100.00%	N/A	-0.04
Feb-02	1	1	100.00%	0.00%	10	11	90.91%	-0.3	-1.18
Mar-02	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Apr-02					10	13	76.92%		
May-02					8	9	88.89%		
Jun-02									



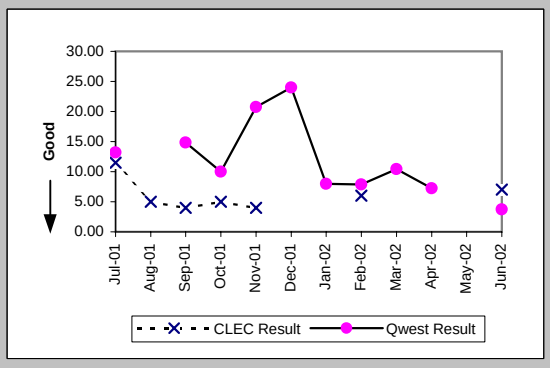
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%					
Sep-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01					3	3	100.00%		
Jan-02					4	4	100.00%		
Feb-02					7	8	87.50%		
Mar-02					6	6	100.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

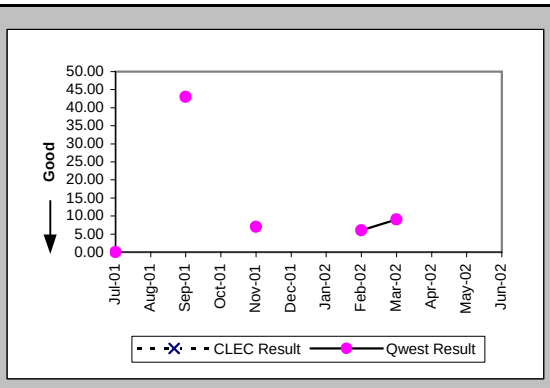
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	2	11.50	0.71	66	5	13.20	-0.39	-1.24
Aug-01	10	2	5.00	2.83					
Sep-01	8	2	4.00	0.00	89	6	14.83	-0.61	-1.37
Oct-01	5	1	5.00		60	6	10.00	-0.44	-1.27
Nov-01	4	1	4.00		166	8	20.75	-0.67	-1.41
Dec-01					72	3	24.00		
Jan-02					32	4	8.00		
Feb-02	6	1	6.00		71	9	7.89	-0.27	-1.16
Mar-02					104	10	10.40		
Apr-02					29	4	7.25		
May-02									
Jun-02	14	2	7.00	0.00	15	4	3.75	0.9	-0.45



Checklist #14 - Resale - PBX Installation

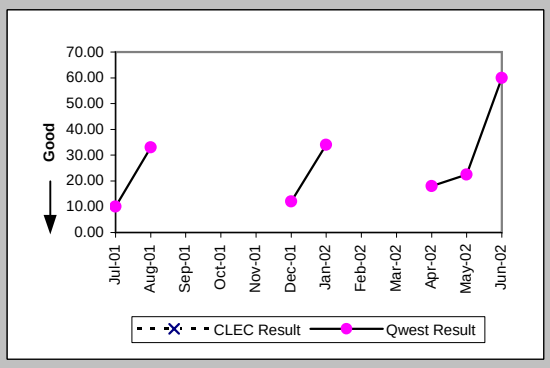
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00		
Aug-01									
Sep-01					43	1	43.00		
Oct-01									
Nov-01					14	2	7.00		
Dec-01									
Jan-02									
Feb-02					6	1	6.00		
Mar-02					9	1	9.00		
Apr-02									
May-02									
Jun-02									



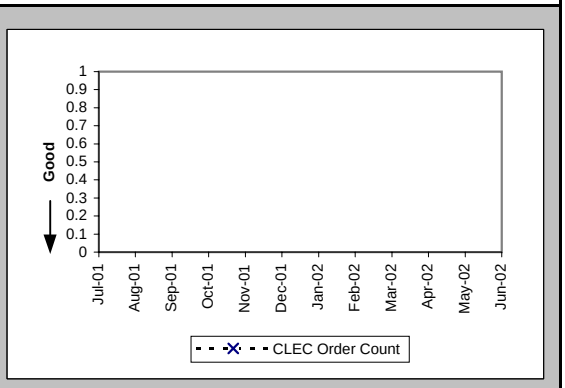
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	1	10.00		
Aug-01					33	1	33.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					12	1	12.00		
Jan-02					34	1	34.00		
Feb-02									
Mar-02									
Apr-02					18	1	18.00		
May-02					45	2	22.50		
Jun-02					60	1	60.00		



Checklist #14 - Resale - PBX Installation

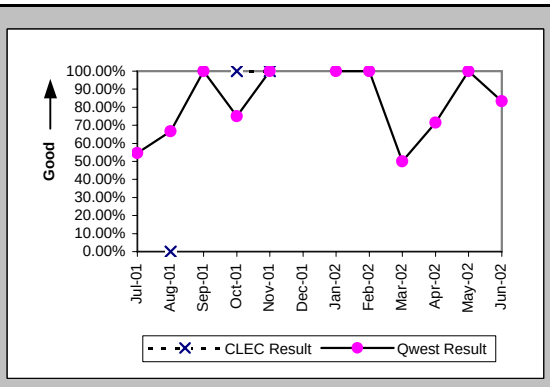
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

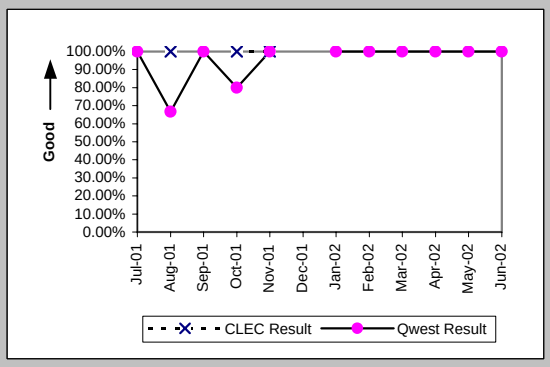
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	11	54.55%		
Aug-01	0	1	0.00%	0.00%	2	3	66.67%	0.67	-0.59
Sep-01					2	2	100.00%		
Oct-01	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Nov-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01									
Jan-02					4	4	100.00%		
Feb-02					4	4	100.00%		
Mar-02					1	2	50.00%		
Apr-02					5	7	71.43%		
May-02					7	7	100.00%		
Jun-02					5	6	83.33%		



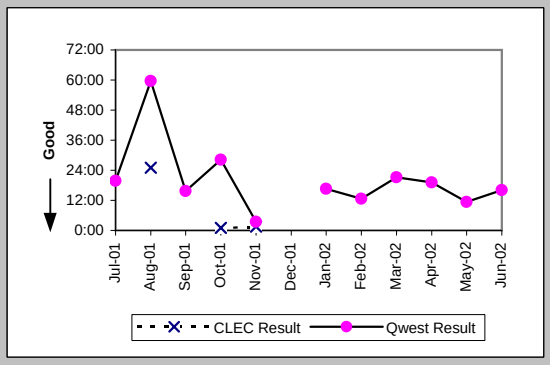
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Sep-01					3	3	100.00%		
Oct-01	2	2	100.00%	0.00%	4	5	80.00%	-0.6	-1.36
Nov-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01									
Jan-02					4	4	100.00%		
Feb-02					6	6	100.00%		
Mar-02					3	3	100.00%		
Apr-02					8	8	100.00%		
May-02					8	8	100.00%		
Jun-02					8	8	100.00%		



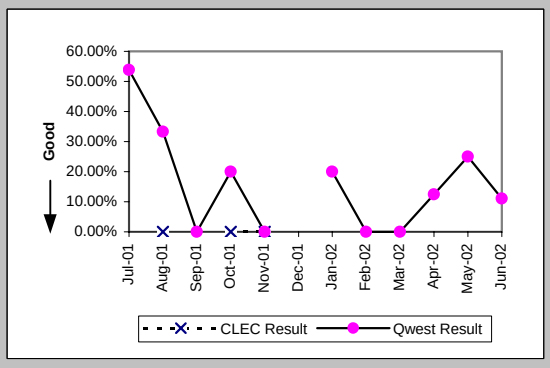
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					257:29	13	19:48		
Aug-01	25:03	1	25:03		178:50	3	59:37	-0.45	-1.27
Sep-01					47:11	3	15:44		
Oct-01	1:56	2	0:58	0:10	140:53	5	28:11	-1.2	-1.73
Nov-01	1:30	1	1:30		3:23	1	3:23		
Dec-01									
Jan-02					66:17	4	16:34		
Feb-02					75:53	6	12:39		
Mar-02					63:37	3	21:12		
Apr-02					153:23	8	19:10		
May-02					90:42	8	11:20		
Jun-02					128:41	8	16:05		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

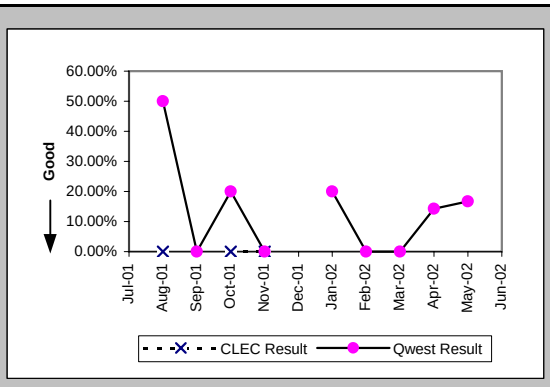
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	13	53.85%		
Aug-01	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Sep-01					0	3	0.00%		
Oct-01	0	2	0.00%	0.00%	1	5	20.00%	-0.6	-1.36
Nov-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01									
Jan-02					1	5	20.00%		
Feb-02					0	6	0.00%		
Mar-02					0	3	0.00%		
Apr-02					1	8	12.50%		
May-02					2	8	25.00%		
Jun-02					1	9	11.11%		



Checklist #14 - Resale - PBX Repair

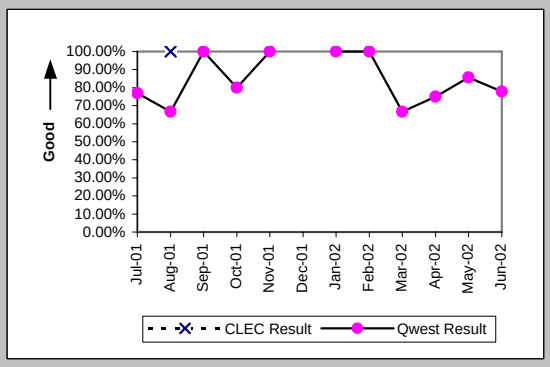
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Sep-01					0	3	0.00%		
Oct-01	0	2	0.00%	0.00%	1	5	20.00%	-0.6	-1.36
Nov-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01									
Jan-02					1	5	20.00%		
Feb-02					0	6	0.00%		
Mar-02					0	2	0.00%		
Apr-02					1	7	14.29%		
May-02					1	6	16.67%		
Jun-02									



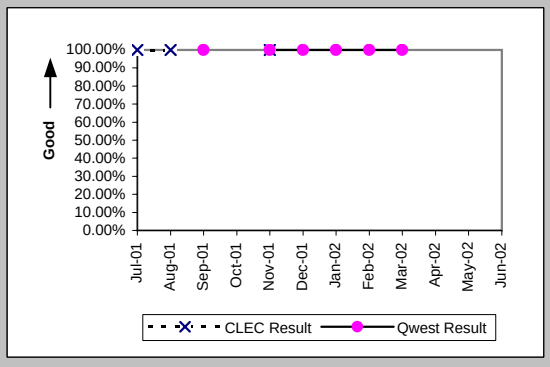
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	13	76.92%		
Aug-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Sep-01					3	3	100.00%		
Oct-01					4	5	80.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					5	5	100.00%		
Feb-02					6	6	100.00%		
Mar-02					2	3	66.67%		
Apr-02					6	8	75.00%		
May-02					6	7	85.71%		
Jun-02					7	9	77.78%		



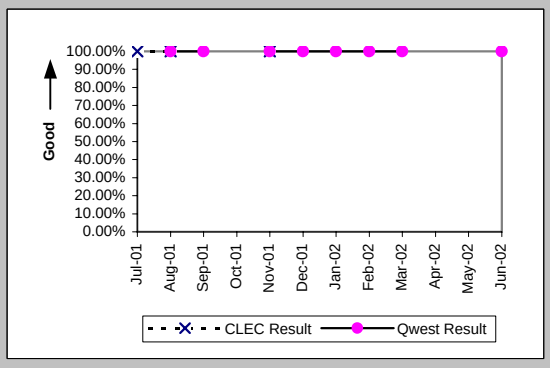
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%					
Sep-01					3	3	100.00%		
Oct-01									
Nov-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02					5	5	100.00%		
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02									



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

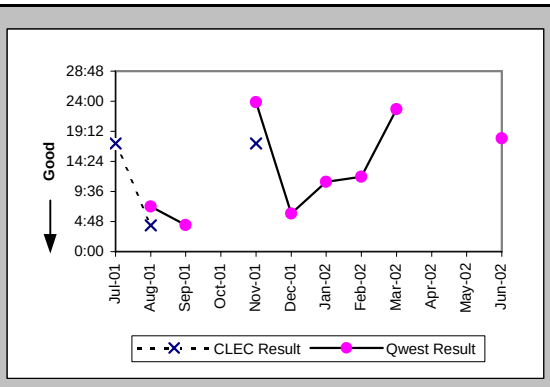
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Sep-01					3	3	100.00%		
Oct-01									
Nov-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02					5	5	100.00%		
Feb-02					4	4	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Checklist #14 - Resale - PBX Repair

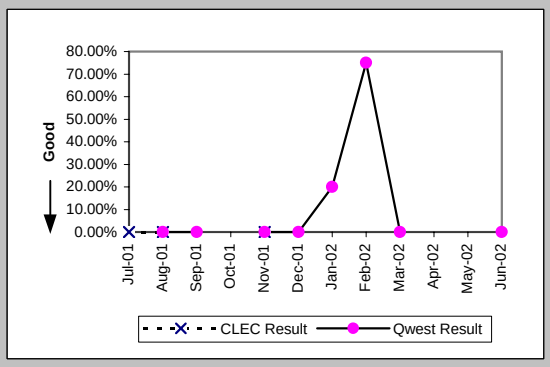
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:17	1	17:17						
Aug-01	4:11	1	4:11		7:13	1	7:13		
Sep-01					12:45	3	4:15		
Oct-01									
Nov-01	34:30	2	17:15	0:13	23:50	1	23:50		
Dec-01					6:05	1	6:05		
Jan-02					55:35	5	11:07		
Feb-02					47:51	4	11:58		
Mar-02					45:25	2	22:42		
Apr-02									
May-02									
Jun-02					18:05	1	18:05		



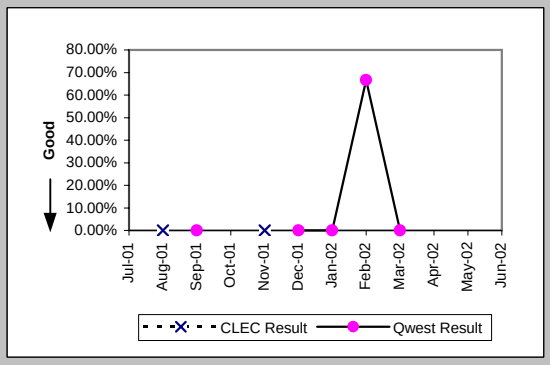
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%					
Aug-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Sep-01					0	3	0.00%		
Oct-01									
Nov-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02					1	5	20.00%		
Feb-02					3	4	75.00%		
Mar-02					0	2	0.00%		
Apr-02									
May-02									
Jun-02					0	1	0.00%		



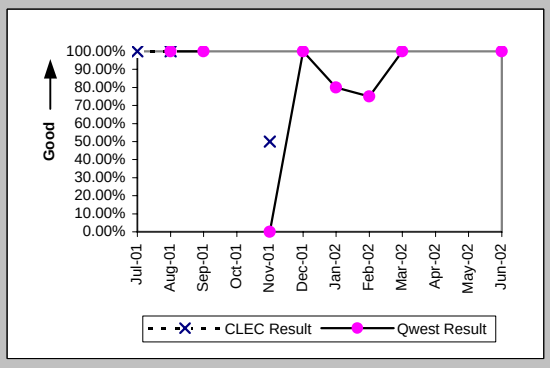
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%					
Sep-01					0	2	0.00%		
Oct-01									
Nov-01	0	2	0.00%	0.00%					
Dec-01					0	1	0.00%		
Jan-02					0	4	0.00%		
Feb-02					2	3	66.67%		
Mar-02					0	2	0.00%		
Apr-02									
May-02									
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

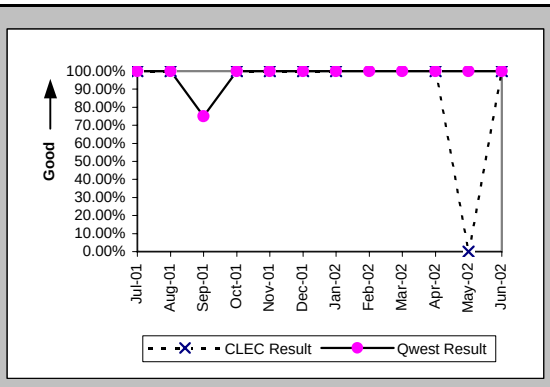
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Sep-01					2	2	100.00%		
Oct-01									
Nov-01	1	2	50.00%	50.00%	0	1	0.00%	N/A	
Dec-01					1	1	100.00%		
Jan-02					4	5	80.00%		
Feb-02					3	4	75.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02									
Jun-02					1	1	100.00%		



Checklist #14 - Resale - PBX Repair

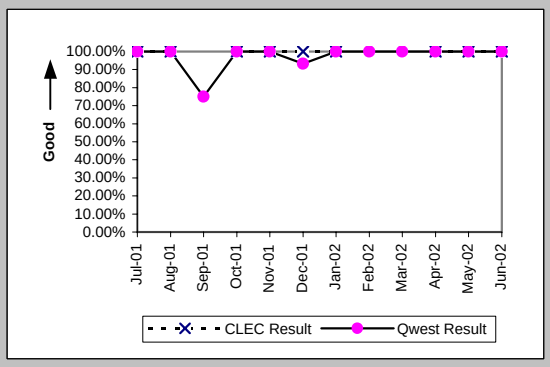
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A
Sep-01					3	4	75.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jan-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02					5	5	100.00%		
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-02	0	1	0.00%	0.00%	11	11	100.00%	N/A	0.13
Jun-02	5	5	100.00%	0.00%	6	6	100.00%	N/A	N/A



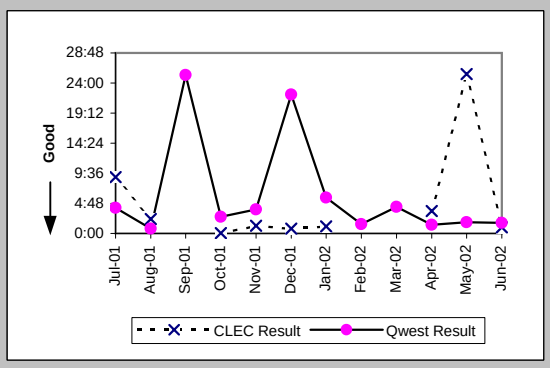
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Sep-01					3	4	75.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	5	5	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Jan-02	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02					7	7	100.00%		
Mar-02					7	7	100.00%		
Apr-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	8	8	100.00%	N/A	N/A



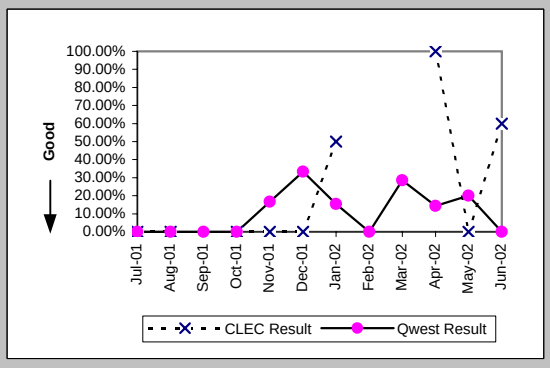
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:55	2	8:58	12:23	36:49	9	4:05	0.59	-0.64
Aug-01	6:53	3	2:18	1:25	9:27	12	0:47	2	0.21
Sep-01					101:10	4	25:18		
Oct-01	0:03	1	0:03		10:33	4	2:38	-1.05	-1.64
Nov-01	6:05	5	1:13	0:33	46:13	12	3:51	-0.64	-1.39
Dec-01	0:46	1	0:46		332:37	15	22:10	-0.31	-1.19
Jan-02	2:13	2	1:06	0:11	74:07	13	5:42	-0.68	-1.42
Feb-02					10:14	7	1:28		
Mar-02					29:35	7	4:14		
Apr-02	3:33	1	3:33		9:34	7	1:22	1.53	-0.07
May-02	25:26	1	25:26		26:47	15	1:47	3.72	1.26
Jun-02	4:47	5	0:57	0:42	13:23	8	1:40	-0.97	-1.59



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

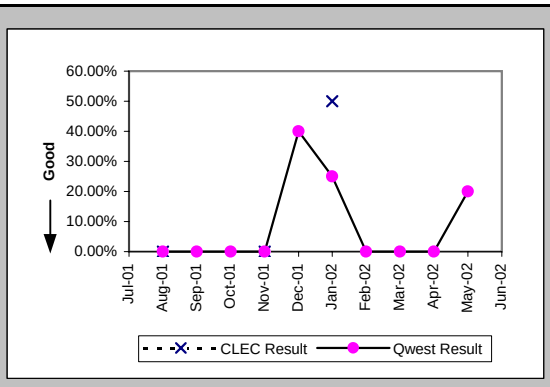
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	0	9	0.00%	N/A	N/A
Aug-01	0	3	0.00%	0.00%	0	12	0.00%	N/A	N/A
Sep-01					0	4	0.00%		
Oct-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Nov-01	0	5	0.00%	0.00%	2	12	16.67%	-0.84	-1.51
Dec-01	0	1	0.00%	0.00%	5	15	33.33%	-0.68	-1.42
Jan-02	1	2	50.00%	50.00%	2	13	15.38%	0.84	-0.49
Feb-02					0	7	0.00%		
Mar-02					2	7	28.57%		
Apr-02	1	1	100.00%	0.00%	1	7	14.29%	1.22	-0.26
May-02	0	1	0.00%	0.00%	3	15	20.00%	-0.48	-1.29
Jun-02	3	5	60.00%	48.99%	0	8	0.00%	N/A	0.33



Checklist #14 - Resale - PBX Repair

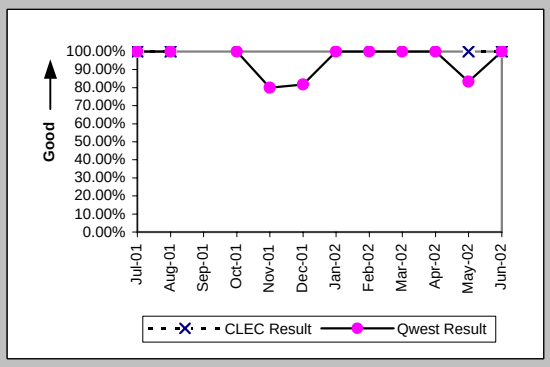
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01					0	2	0.00%		
Oct-01					0	3	0.00%		
Nov-01	0	4	0.00%	0.00%	0	3	0.00%	N/A	N/A
Dec-01					4	10	40.00%		
Jan-02	1	2	50.00%	50.00%	1	4	25.00%	0.32	-0.8
Feb-02					0	3	0.00%		
Mar-02					0	3	0.00%		
Apr-02					0	4	0.00%		
May-02					2	10	20.00%		
Jun-02									



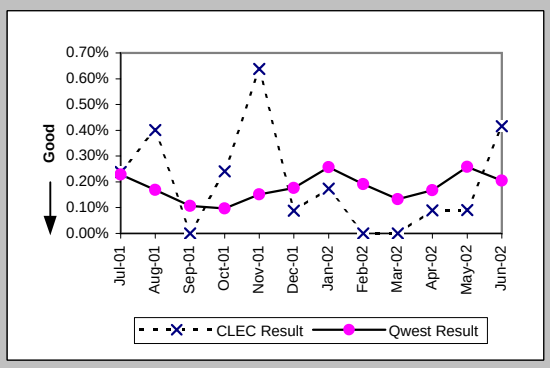
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					4	5	80.00%		
Dec-01					9	11	81.82%		
Jan-02					7	7	100.00%		
Feb-02					4	4	100.00%		
Mar-02					5	5	100.00%		
Apr-02					5	5	100.00%		
May-02	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Jun-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



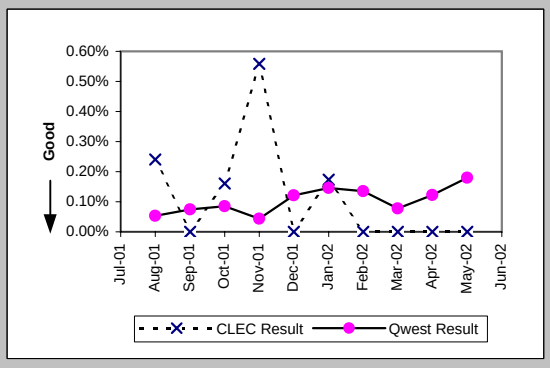
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1261	0.24%	4.87%	22	9642	0.23%	0.07	-0.96
Aug-01	5	1247	0.40%	6.32%	16	9489	0.17%	1.88	0.14
Sep-01	0	1206	0.00%	0.00%	10	9398	0.11%	-1.07	-1.65
Oct-01	3	1248	0.24%	4.90%	9	9347	0.10%	1.54	-0.06
Nov-01	8	1254	0.64%	7.96%	14	9246	0.15%	4.16	1.53
Dec-01	1	1137	0.09%	2.96%	16	9061	0.18%	-0.67	-1.41
Jan-02	2	1150	0.17%	4.17%	23	8936	0.26%	-0.53	-1.32
Feb-02	0	1111	0.00%	0.00%	17	8914	0.19%	-1.37	-1.84
Mar-02	0	1101	0.00%	0.00%	12	9028	0.13%	-1.14	-1.69
Apr-02	1	1114	0.09%	2.99%	15	8978	0.17%	-0.6	-1.36
May-02	1	1106	0.09%	3.01%	23	8904	0.26%	-1.04	-1.63
Jun-02	5	1203	0.42%	6.43%	18	8808	0.20%	1.52	-0.07



Trouble Rate (Percent) (MR-8*) (Parity)

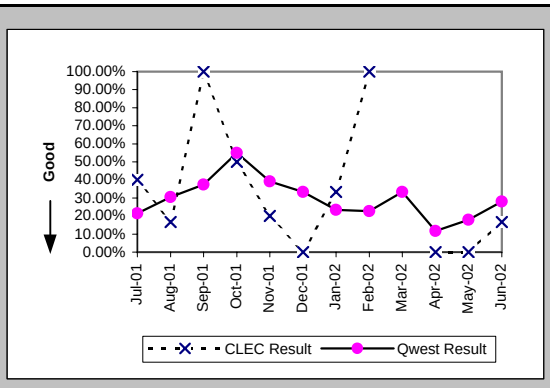
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	1247	0.24%	4.90%	5	9489	0.05%	2.72	0.65
Sep-01	0	1206	0.00%	0.00%	7	9398	0.07%	-0.89	-1.54
Oct-01	2	1248	0.16%	4.00%	8	9347	0.09%	0.85	-0.48
Nov-01	7	1254	0.56%	7.45%	4	9246	0.04%	8.23	4
Dec-01	0	1137	0.00%	0.00%	11	9061	0.12%	-1.11	-1.67
Jan-02	2	1150	0.17%	4.17%	13	8936	0.15%	0.24	-0.86
Feb-02	0	1111	0.00%	0.00%	12	8914	0.13%	-1.15	-1.7
Mar-02	0	1101	0.00%	0.00%	7	9028	0.08%	-0.87	-1.53
Apr-02	0	1114	0.00%	0.00%	11	8978	0.12%	-1.1	-1.67
May-02	0	1106	0.00%	0.00%	16	8904	0.18%	-1.33	-1.81
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

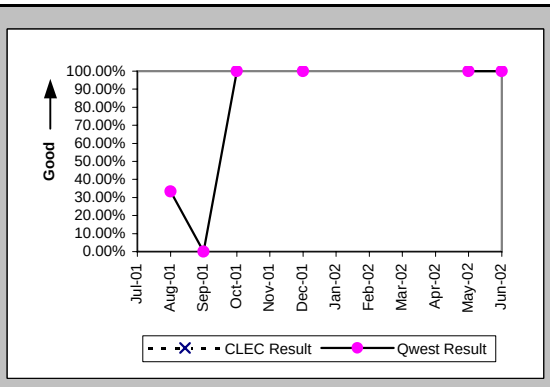
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	5	40.00%	48.99%	6	28	21.43%	0.8	-0.52
Aug-01	1	6	16.67%	37.27%	7	23	30.43%	-0.65	-1.4
Sep-01	1	1	100.00%	0.00%	6	16	37.50%	0.84	-0.49
Oct-01	3	6	50.00%	50.00%	11	20	55.00%	-0.22	-1.13
Nov-01	2	10	20.00%	40.00%	9	23	39.13%	-1.03	-1.63
Dec-01	0	1	0.00%	0.00%	8	24	33.33%	-0.69	-1.42
Jan-02	1	3	33.33%	47.14%	7	30	23.33%	0.31	-0.81
Feb-02	2	2	100.00%	0.00%	5	22	22.73%	1.89	0.15
Mar-02					6	18	33.33%		
Apr-02	0	1	0.00%	0.00%	2	17	11.76%	-0.35	-1.22
May-02	0	1	0.00%	0.00%	5	28	17.86%	-0.46	-1.28
Jun-02	1	6	16.67%	37.27%	7	25	28.00%	-0.56	-1.34



Checklist #14 - Resale - Basic ISDN Installation

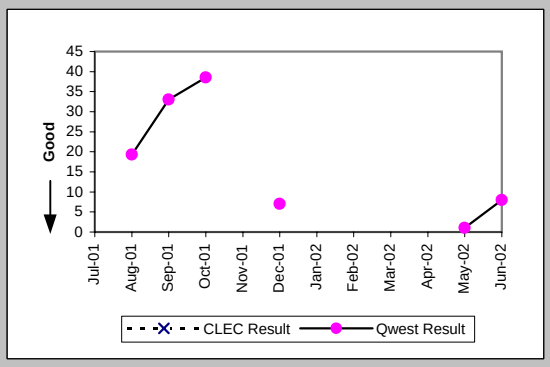
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					0	1	0.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



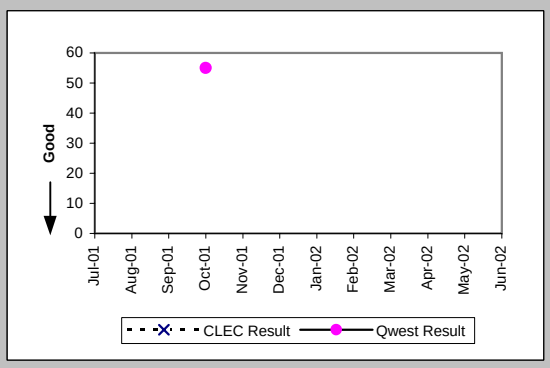
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					58	3	19.33		
Sep-01					33	1	33.00		
Oct-01					77	2	38.50		
Nov-01									
Dec-01					7	1	7.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02					8	1	8.00		



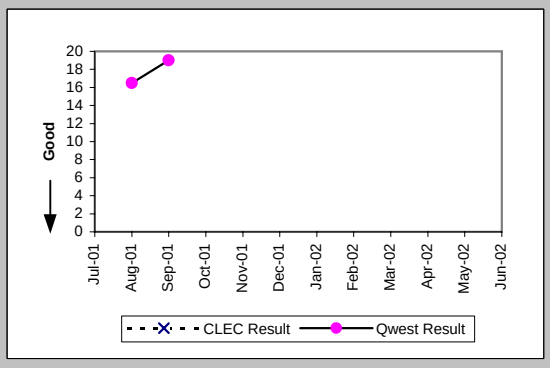
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					55	1	55.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

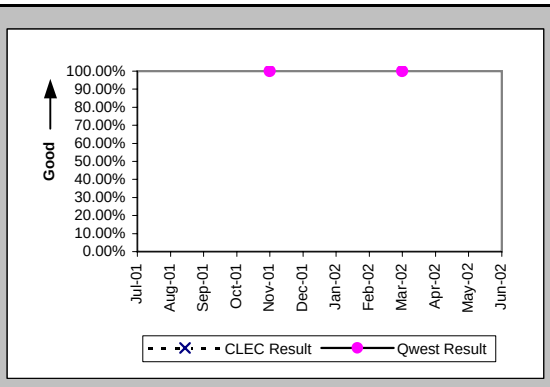
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					33	2	16.50		
Sep-01					19	1	19.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

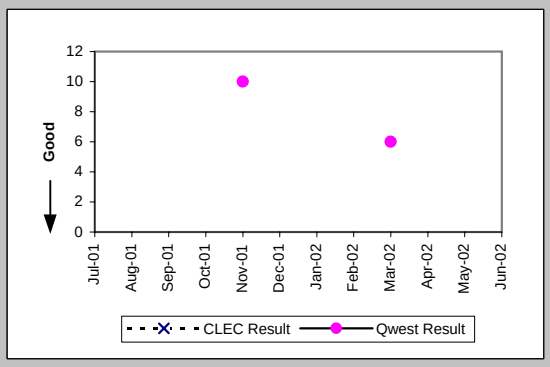
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	2	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02									



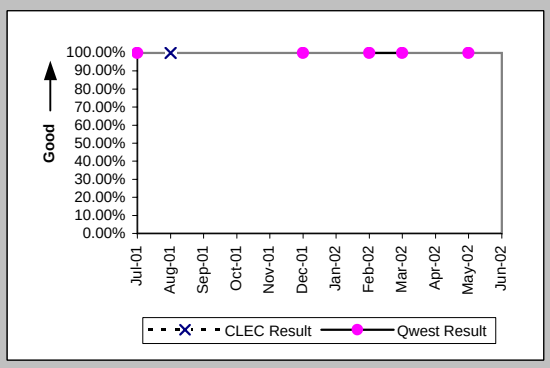
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					20	2	10.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					6	1	6.00		
Apr-02									
May-02									
Jun-02									



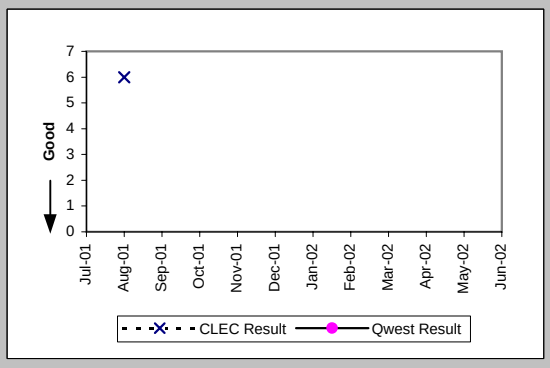
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01	1	1	100.00%	0.00%					
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	2	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	1	100.00%		
Jun-02									



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

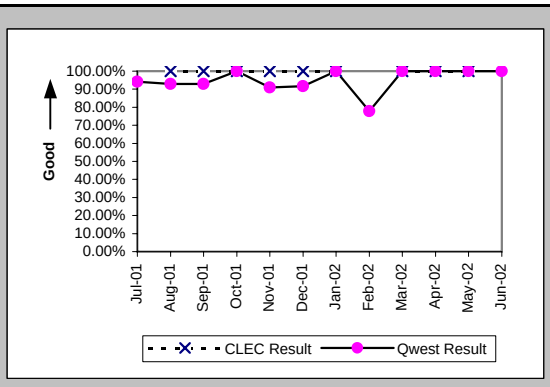
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	1	6.00						
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

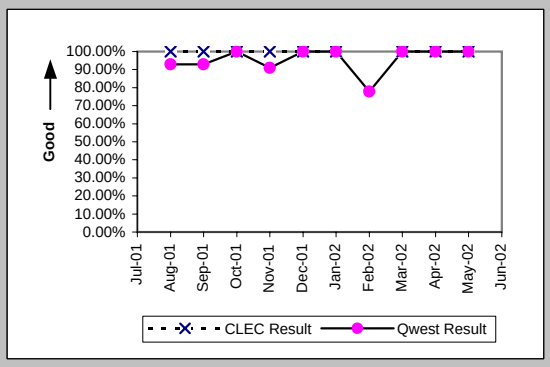
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	17	94.12%		
Aug-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Sep-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	10	11	90.91%	-0.3	-1.18
Dec-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02					7	9	77.78%		
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02					7	7	100.00%		



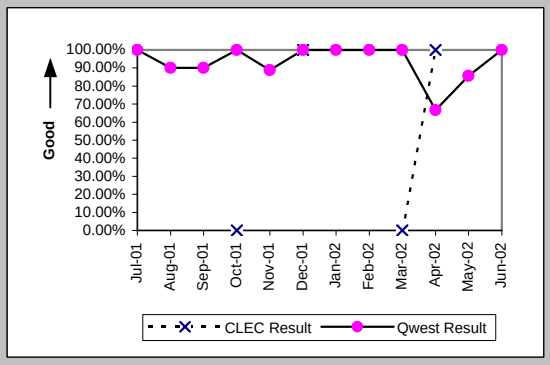
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Sep-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	10	11	90.91%	-0.3	-1.18
Dec-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02					7	9	77.78%		
Mar-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jun-02									



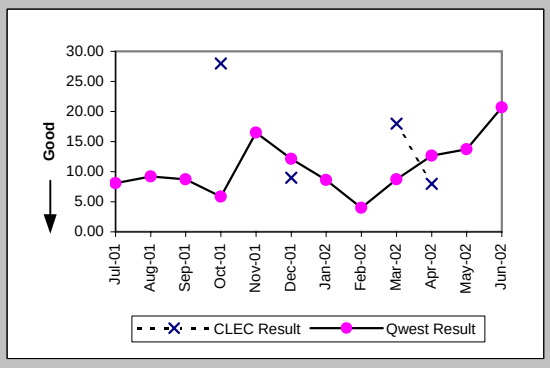
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					9	10	90.00%		
Sep-01					9	10	90.00%		
Oct-01	0	1	0.00%	0.00%	8	8	100.00%	N/A	0.04
Nov-01					8	9	88.89%		
Dec-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Jan-02					12	12	100.00%		
Feb-02					5	5	100.00%		
Mar-02	0	1	0.00%	0.00%	7	7	100.00%	N/A	0.01
Apr-02	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
May-02					6	7	85.71%		
Jun-02					2	2	100.00%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

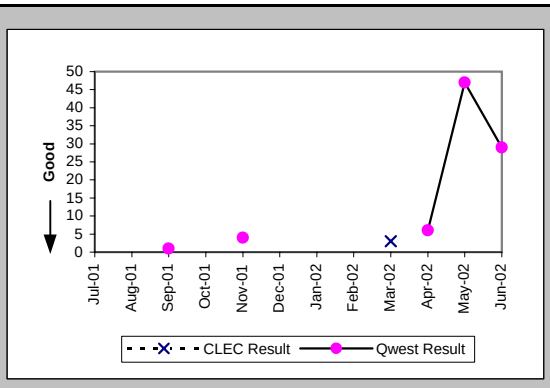
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	12	8.08		
Aug-01					101	11	9.18		
Sep-01					87	10	8.70		
Oct-01	28	1	28.00		41	7	5.86	3.72	1.26
Nov-01					132	8	16.50		
Dec-01	9	1	9.00		85	7	12.14	-0.42	-1.26
Jan-02					86	10	8.60		
Feb-02					20	5	4.00		
Mar-02	18	1	18.00		61	7	8.71	1.42	-0.14
Apr-02	8	1	8.00		38	3	12.67	-0.5	-1.3
May-02					96	7	13.71		
Jun-02					62	3	20.67		



Checklist #14 - Resale - Basic ISDN Installation

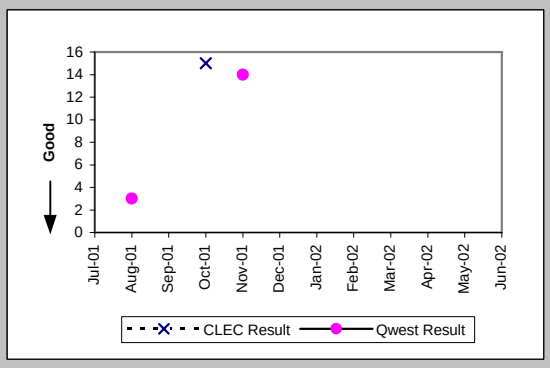
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01					4	1	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02	3	1	3.00						
Apr-02					6	1	6.00		
May-02					47	1	47.00		
Jun-02					29	1	29.00		



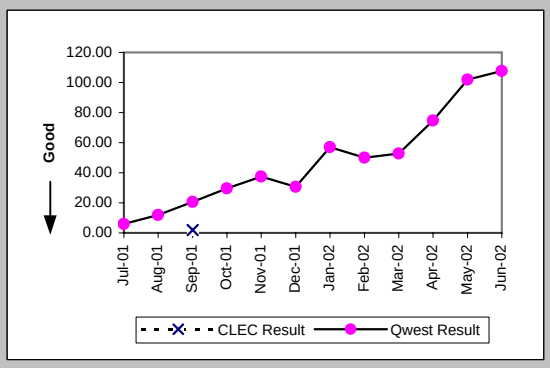
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	1	3.00		
Sep-01									
Oct-01	15	1	15.00						
Nov-01					14	1	14.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

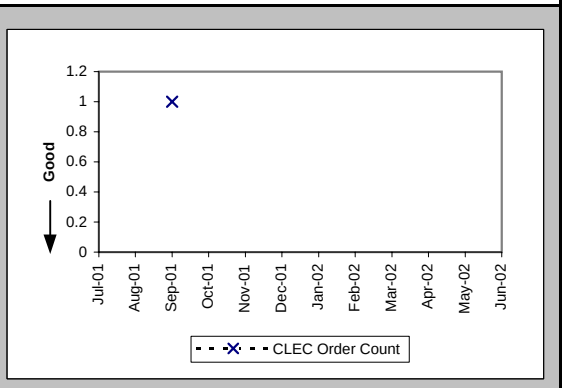
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	4	6.00		
Aug-01					24	2	12.00		
Sep-01	2	1	2.00		62	3	20.67	-0.9	-1.55
Oct-01					59	2	29.50		
Nov-01					75	2	37.50		
Dec-01					153	5	30.60		
Jan-02					228	4	57.00		
Feb-02					250	5	50.00		
Mar-02					369	7	52.71		
Apr-02					523	7	74.71		
May-02					612	6	102.00		
Jun-02					753	7	107.57		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

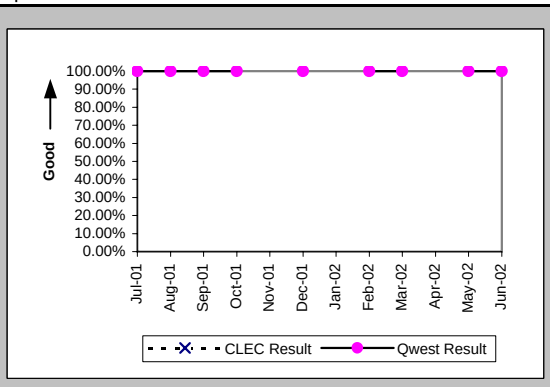
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	1
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

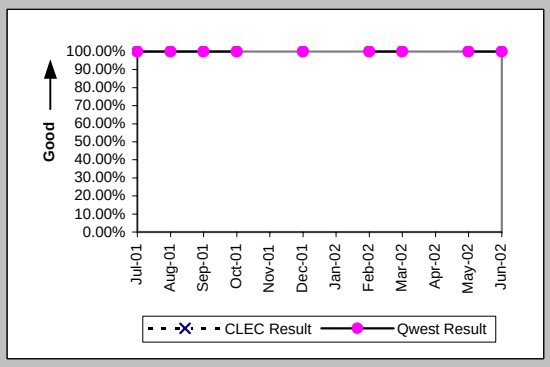
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



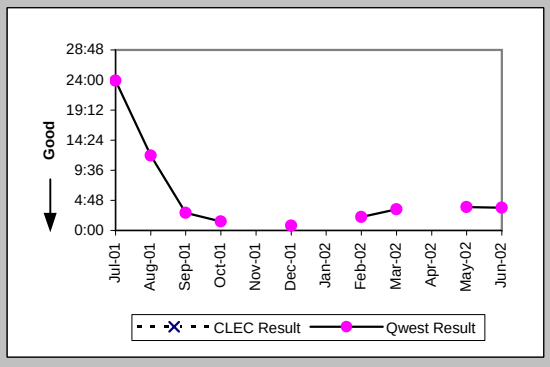
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



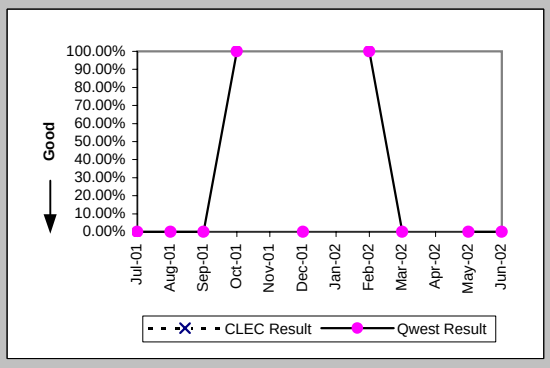
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23:54	1	23:54		
Aug-01					35:51	3	11:57		
Sep-01					2:50	1	2:50		
Oct-01					1:25	1	1:25		
Nov-01									
Dec-01					0:47	1	0:47		
Jan-02									
Feb-02					2:09	1	2:09		
Mar-02					6:44	2	3:22		
Apr-02									
May-02					7:28	2	3:44		
Jun-02					10:51	3	3:37		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

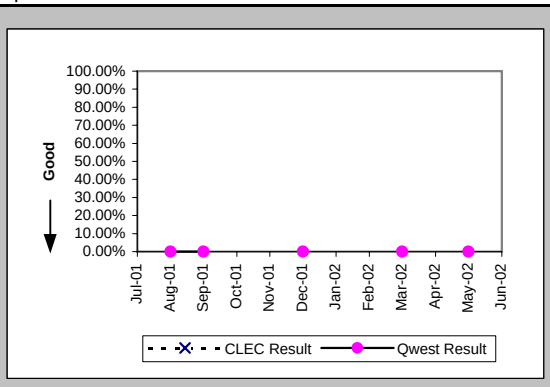
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	3	0.00%		
Sep-01					0	1	0.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					0	2	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02					0	3	0.00%		



Checklist #14 - Resale - Basic ISDN Repair

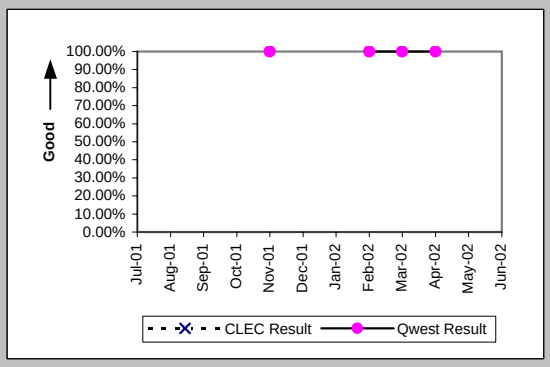
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	3	0.00%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02									
Mar-02					0	1	0.00%		
Apr-02									
May-02					0	2	0.00%		
Jun-02									



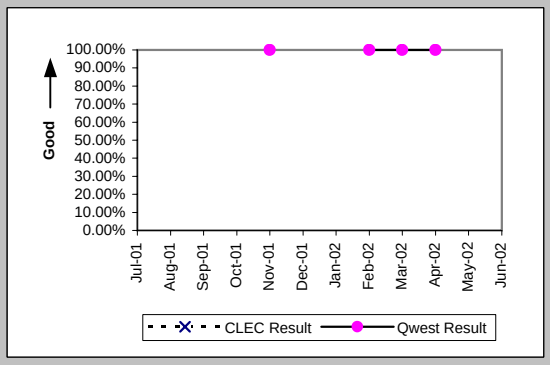
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02					1	1	100.00%		
May-02									
Jun-02									



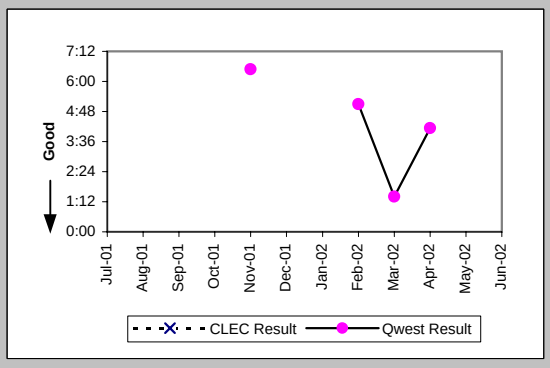
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02					1	1	100.00%		
May-02									
Jun-02									



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

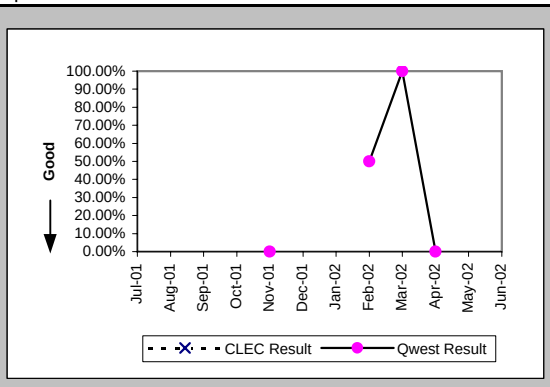
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					6:29	1	6:29		
Dec-01									
Jan-02									
Feb-02					10:13	2	5:06		
Mar-02					1:24	1	1:24		
Apr-02					4:08	1	4:08		
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

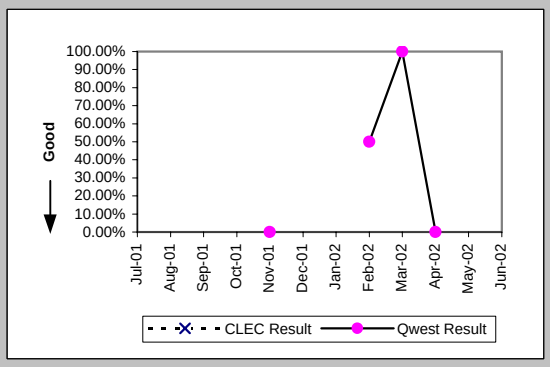
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	1	0.00%		
Dec-01									
Jan-02									
Feb-02					1	2	50.00%		
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02									
Jun-02									



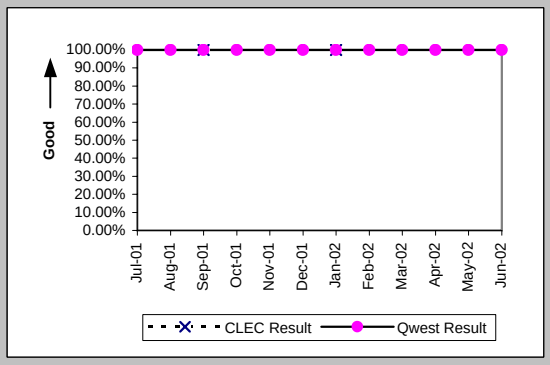
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	1	0.00%		
Dec-01									
Jan-02									
Feb-02					1	2	50.00%		
Mar-02					1	1	100.00%		
Apr-02					0	1	0.00%		
May-02									
Jun-02									



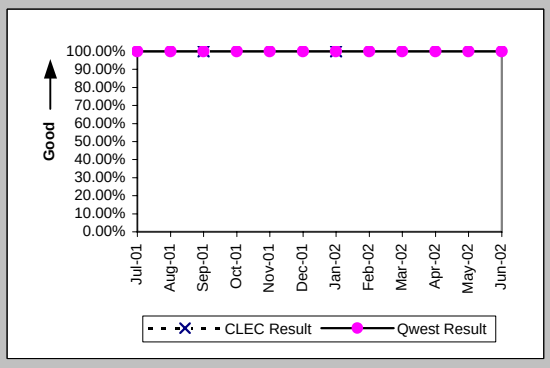
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					17	17	100.00%		
Sep-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01					9	9	100.00%		
Nov-01					7	7	100.00%		
Dec-01					3	3	100.00%		
Jan-02	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					9	9	100.00%		
Mar-02					1	1	100.00%		
Apr-02					2	2	100.00%		
May-02					4	4	100.00%		
Jun-02					8	8	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

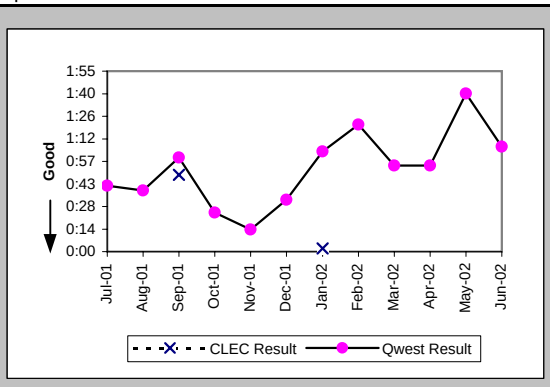
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					17	17	100.00%		
Sep-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01					9	9	100.00%		
Nov-01					7	7	100.00%		
Dec-01					3	3	100.00%		
Jan-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02					9	9	100.00%		
Mar-02					1	1	100.00%		
Apr-02					2	2	100.00%		
May-02					4	4	100.00%		
Jun-02					8	8	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

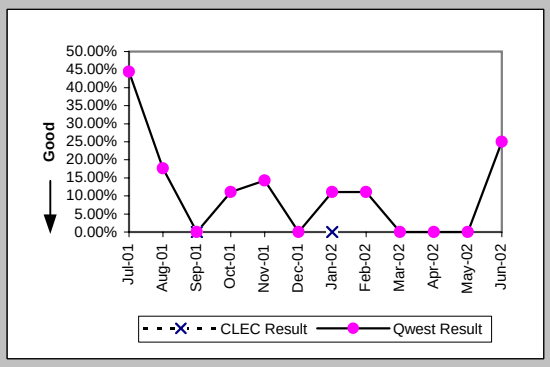
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6:14	9	0:42		
Aug-01					11:11	17	0:39		
Sep-01	0:49	1	0:49		4:02	4	1:00	-0.18	-1.11
Oct-01					3:46	9	0:25		
Nov-01					1:39	7	0:14		
Dec-01					1:39	3	0:33		
Jan-02	0:03	2	0:02	0:01	9:32	9	1:04	-0.8	-1.49
Feb-02					12:06	9	1:21		
Mar-02					0:55	1	0:55		
Apr-02					1:49	2	0:55		
May-02					6:44	4	1:41		
Jun-02					8:53	8	1:07		



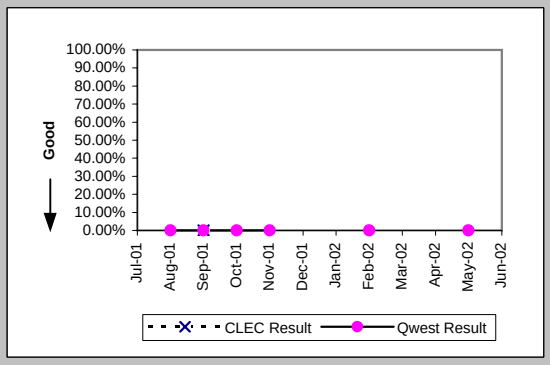
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	9	44.44%		
Aug-01					3	17	17.65%		
Sep-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Oct-01					1	9	11.11%		
Nov-01					1	7	14.29%		
Dec-01					0	3	0.00%		
Jan-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Feb-02					1	9	11.11%		
Mar-02					0	1	0.00%		
Apr-02					0	2	0.00%		
May-02					0	4	0.00%		
Jun-02					2	8	25.00%		



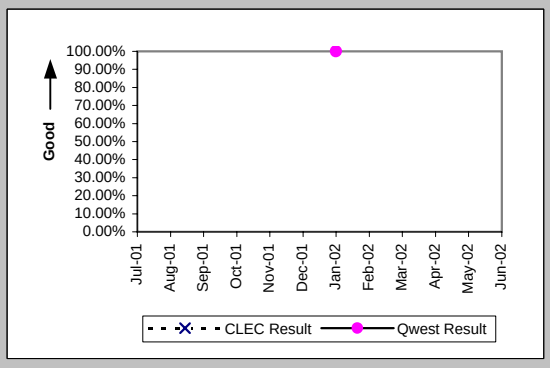
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02									
Feb-02					0	2	0.00%		
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

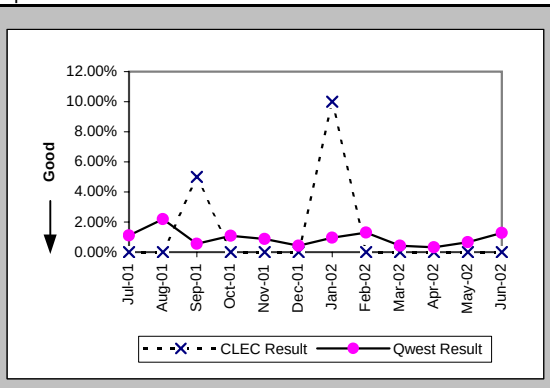
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

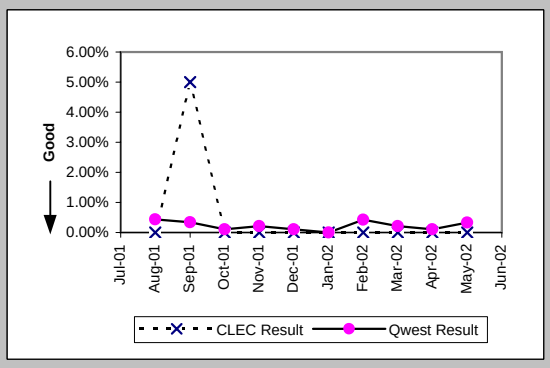
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	22	0.00%	0.00%	10	907	1.10%	-0.49	-1.3
Aug-01	0	20	0.00%	0.00%	20	913	2.19%	-0.66	-1.4
Sep-01	1	20	5.00%	21.79%	5	895	0.56%	1.54	-0.06
Oct-01	0	21	0.00%	0.00%	10	913	1.10%	-0.48	-1.29
Nov-01	0	24	0.00%	0.00%	8	925	0.86%	-0.45	-1.27
Dec-01	0	22	0.00%	0.00%	4	922	0.43%	-0.31	-1.19
Jan-02	2	20	10.00%	30.00%	9	933	0.96%	2.37	0.44
Feb-02	0	13	0.00%	0.00%	12	932	1.29%	-0.41	-1.25
Mar-02	0	14	0.00%	0.00%	4	935	0.43%	-0.24	-1.15
Apr-02	0	15	0.00%	0.00%	3	926	0.32%	-0.22	-1.13
May-02	0	16	0.00%	0.00%	6	906	0.66%	-0.32	-1.2
Jun-02	0	16	0.00%	0.00%	11	867	1.27%	-0.45	-1.27



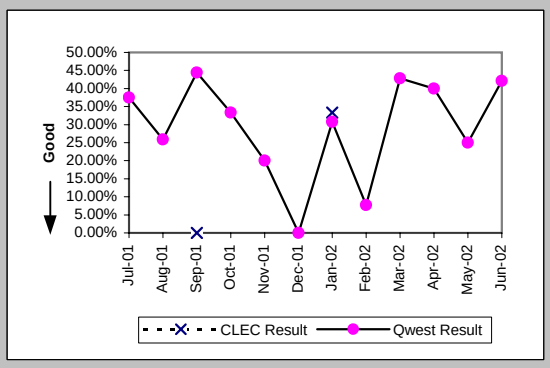
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	20	0.00%	0.00%	4	913	0.44%	-0.29	-1.18
Sep-01	1	20	5.00%	21.79%	3	895	0.34%	1.75	0.07
Oct-01	0	21	0.00%	0.00%	1	913	0.11%	-0.15	-1.09
Nov-01	0	24	0.00%	0.00%	2	925	0.22%	-0.23	-1.14
Dec-01	0	22	0.00%	0.00%	1	922	0.11%	-0.15	-1.09
Jan-02	0	20	0.00%	0.00%	0	933	0.00%	N/A	N/A
Feb-02	0	13	0.00%	0.00%	4	932	0.43%	-0.24	-1.14
Mar-02	0	14	0.00%	0.00%	2	935	0.21%	-0.17	-1.1
Apr-02	0	15	0.00%	0.00%	1	926	0.11%	-0.13	-1.08
May-02	0	16	0.00%	0.00%	3	906	0.33%	-0.23	-1.14
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

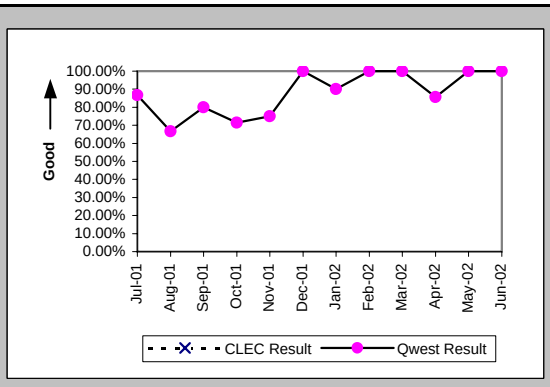
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	16	37.50%		
Aug-01					7	27	25.93%		
Sep-01	0	1	0.00%	0.00%	4	9	44.44%	-0.85	-1.52
Oct-01					5	15	33.33%		
Nov-01					2	10	20.00%		
Dec-01					0	4	0.00%		
Jan-02	1	3	33.33%	47.14%	4	13	30.77%	-0.01	-1.01
Feb-02					1	13	7.69%		
Mar-02					3	7	42.86%		
Apr-02					2	5	40.00%		
May-02					2	8	25.00%		
Jun-02					8	19	42.11%		



Checklist #14 - Resale - Qwest DSL Installation

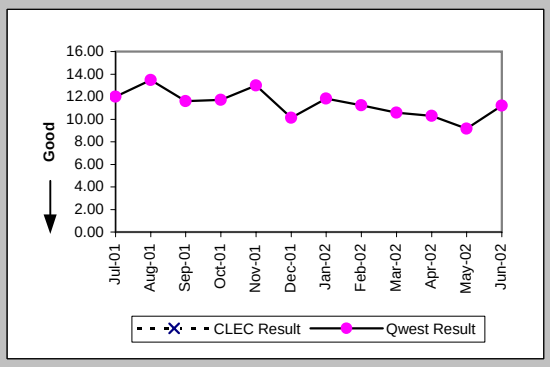
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	15	86.67%		
Aug-01					10	15	66.67%		
Sep-01					4	5	80.00%		
Oct-01					5	7	71.43%		
Nov-01					3	4	75.00%		
Dec-01					8	8	100.00%		
Jan-02					9	10	90.00%		
Feb-02					12	12	100.00%		
Mar-02					7	7	100.00%		
Apr-02					6	7	85.71%		
May-02					6	6	100.00%		
Jun-02					9	9	100.00%		



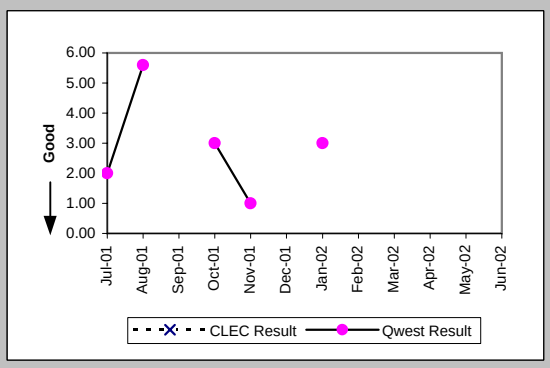
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					180	15	12.00		
Aug-01					202	15	13.47		
Sep-01					58	5	11.60		
Oct-01					82	7	11.71		
Nov-01					52	4	13.00		
Dec-01					81	8	10.12		
Jan-02					142	12	11.83		
Feb-02					146	13	11.23		
Mar-02					74	7	10.57		
Apr-02					72	7	10.29		
May-02					55	6	9.17		
Jun-02					112	10	11.20		



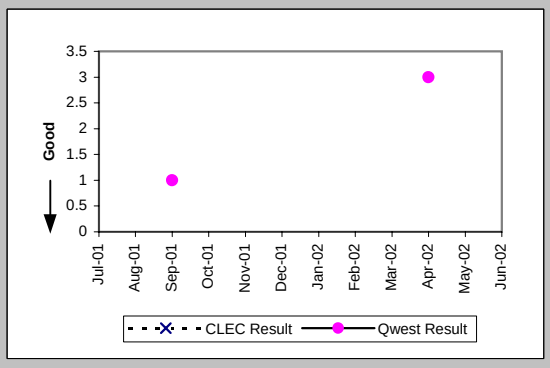
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	2	2.00		
Aug-01					28	5	5.60		
Sep-01									
Oct-01					6	2	3.00		
Nov-01					1	1	1.00		
Dec-01									
Jan-02					3	1	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

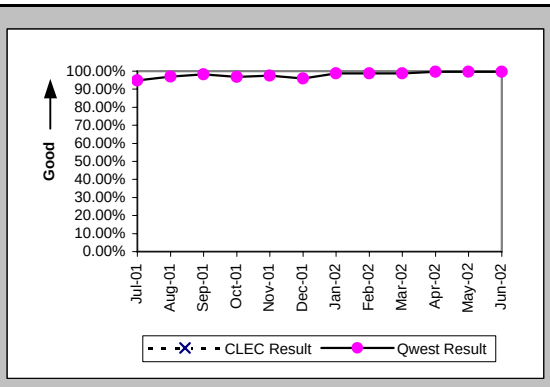
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					3	1	3.00		
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

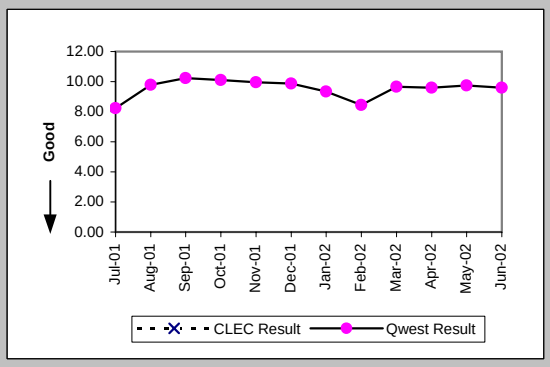
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					312	329	94.83%		
Aug-01					165	170	97.06%		
Sep-01					169	172	98.26%		
Oct-01					269	278	96.76%		
Nov-01					203	208	97.60%		
Dec-01					240	250	96.00%		
Jan-02					246	249	98.80%		
Feb-02					257	260	98.85%		
Mar-02					249	252	98.81%		
Apr-02					287	288	99.65%		
May-02					230	231	99.57%		
Jun-02					231	232	99.57%		



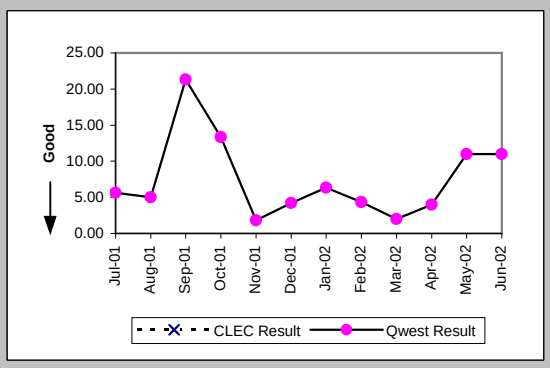
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2156	262	8.23		
Aug-01					1203	123	9.78		
Sep-01					1423	139	10.24		
Oct-01					2223	220	10.10		
Nov-01					1056	106	9.96		
Dec-01					840	85	9.88		
Jan-02					1290	138	9.35		
Feb-02					1665	197	8.45		
Mar-02					1741	180	9.67		
Apr-02					2043	213	9.59		
May-02					1568	161	9.74		
Jun-02					1353	141	9.60		



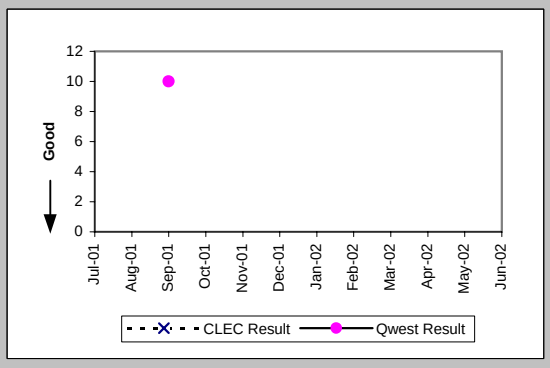
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					96	17	5.65		
Aug-01					25	5	5.00		
Sep-01					64	3	21.33		
Oct-01					120	9	13.33		
Nov-01					9	5	1.80		
Dec-01					42	10	4.20		
Jan-02					19	3	6.33		
Feb-02					13	3	4.33		
Mar-02					6	3	2.00		
Apr-02					4	1	4.00		
May-02					11	1	11.00		
Jun-02					11	1	11.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

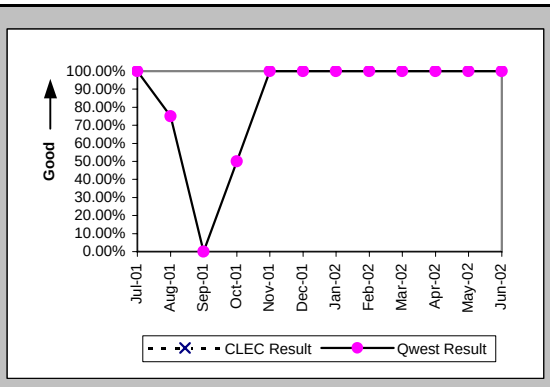
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					10	1	10.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

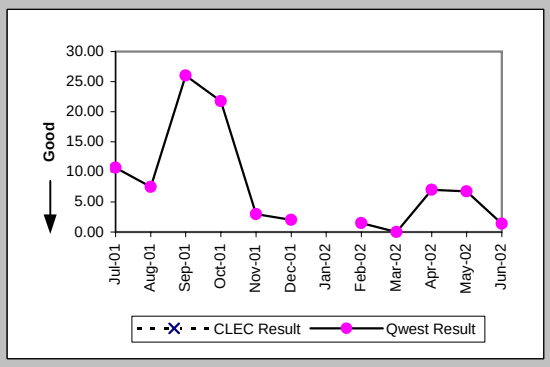
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					3	4	75.00%		
Sep-01					0	1	0.00%		
Oct-01					2	4	50.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					4	4	100.00%		
May-02					4	4	100.00%		
Jun-02					5	5	100.00%		



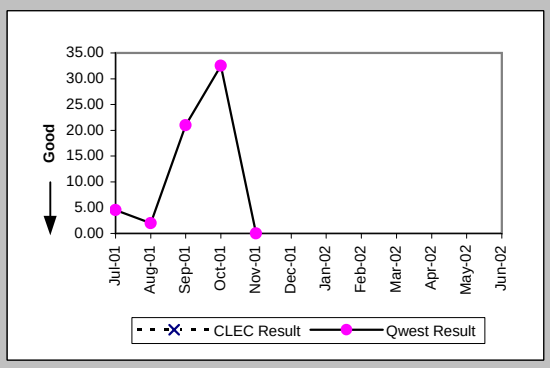
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					160	15	10.67		
Aug-01					30	4	7.50		
Sep-01					26	1	26.00		
Oct-01					87	4	21.75		
Nov-01					3	1	3.00		
Dec-01					2	1	2.00		
Jan-02									
Feb-02					3	2	1.50		
Mar-02					0	2	0.00		
Apr-02					28	4	7.00		
May-02					27	4	6.75		
Jun-02					7	5	1.40		



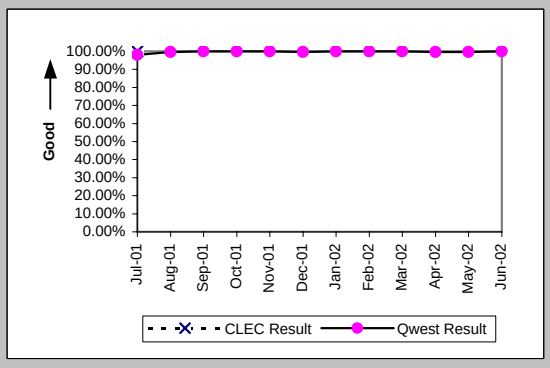
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	2	4.50		
Aug-01					2	1	2.00		
Sep-01					21	1	21.00		
Oct-01					65	2	32.50		
Nov-01					0	1	0.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

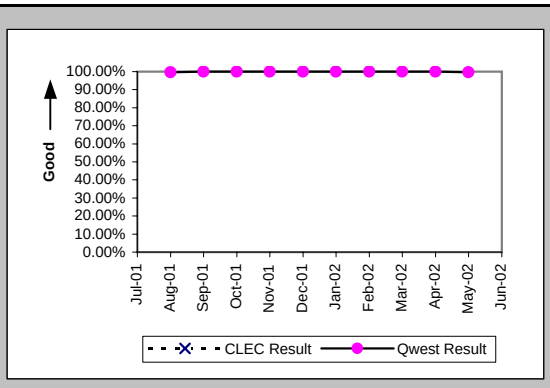
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	388	396	97.98%	-0.14	-1.09
Aug-01					274	275	99.64%		
Sep-01					184	184	100.00%		
Oct-01					234	234	100.00%		
Nov-01					252	252	100.00%		
Dec-01					236	237	99.58%		
Jan-02					261	261	100.00%		
Feb-02					269	269	100.00%		
Mar-02					268	268	100.00%		
Apr-02					279	280	99.64%		
May-02					269	270	99.63%		
Jun-02					244	244	100.00%		



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

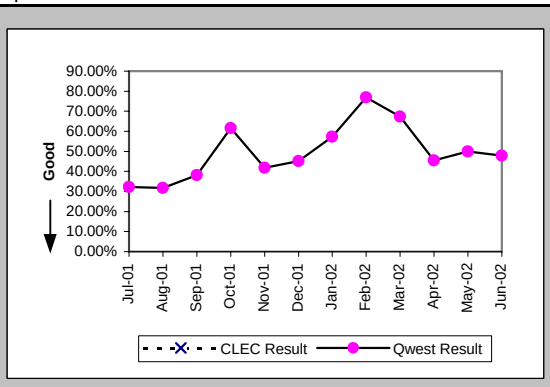
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					274	275	99.64%		
Sep-01					184	184	100.00%		
Oct-01					234	234	100.00%		
Nov-01					252	252	100.00%		
Dec-01					237	237	100.00%		
Jan-02					261	261	100.00%		
Feb-02					269	269	100.00%		
Mar-02					268	268	100.00%		
Apr-02					280	280	100.00%		
May-02					269	270	99.63%		
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

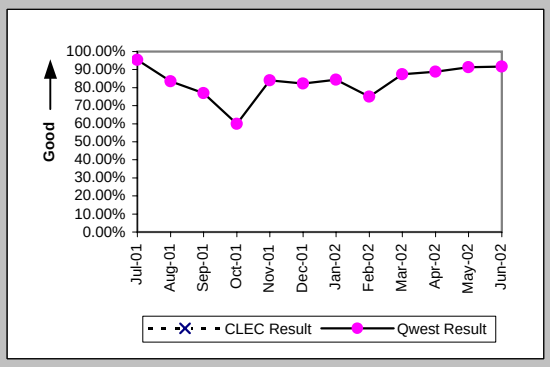
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	65	32.31%		
Aug-01					34	107	31.78%		
Sep-01					16	42	38.10%		
Oct-01					48	78	61.54%		
Nov-01					18	43	41.86%		
Dec-01					14	31	45.16%		
Jan-02					43	75	57.33%		
Feb-02					40	52	76.92%		
Mar-02					33	49	67.35%		
Apr-02					15	33	45.45%		
May-02					23	46	50.00%		
Jun-02					11	23	47.83%		



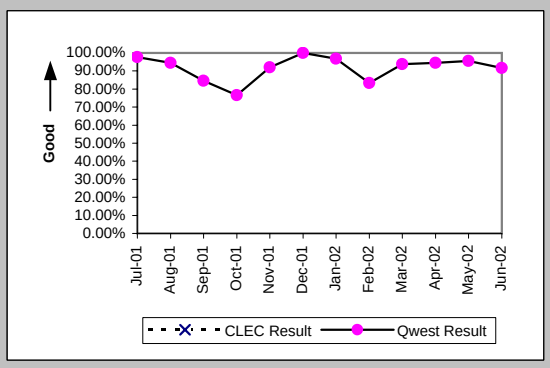
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	44	95.45%		
Aug-01					61	73	83.56%		
Sep-01					20	26	76.92%		
Oct-01					18	30	60.00%		
Nov-01					21	25	84.00%		
Dec-01					14	17	82.35%		
Jan-02					27	32	84.38%		
Feb-02					9	12	75.00%		
Mar-02					14	16	87.50%		
Apr-02					16	18	88.89%		
May-02					21	23	91.30%		
Jun-02					11	12	91.67%		



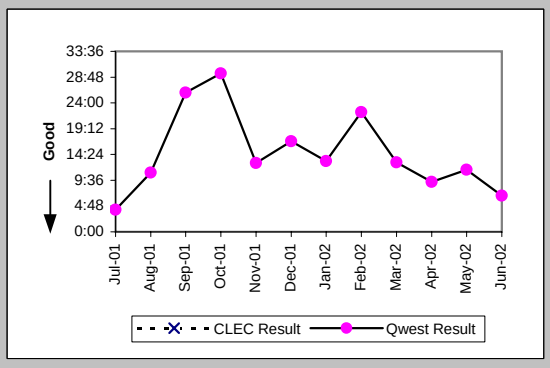
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43	44	97.73%		
Aug-01					69	73	94.52%		
Sep-01					22	26	84.62%		
Oct-01					23	30	76.67%		
Nov-01					23	25	92.00%		
Dec-01					17	17	100.00%		
Jan-02					31	32	96.88%		
Feb-02					10	12	83.33%		
Mar-02					15	16	93.75%		
Apr-02					17	18	94.44%		
May-02					22	23	95.65%		
Jun-02					11	12	91.67%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

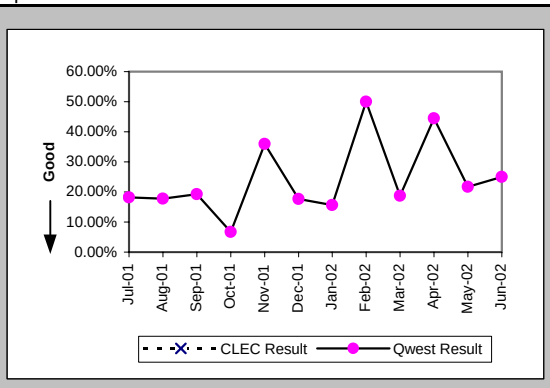
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					182:13	44	4:08		
Aug-01					807:05	73	11:03		
Sep-01					673:58	26	25:55		
Oct-01					885:23	30	29:31		
Nov-01					321:02	25	12:50		
Dec-01					286:49	17	16:52		
Jan-02					422:00	32	13:11		
Feb-02					267:08	12	22:16		
Mar-02					206:52	16	12:56		
Apr-02					167:15	18	9:17		
May-02					265:57	23	11:34		
Jun-02					81:03	12	6:45		



Checklist #14 - Resale - Qwest DSL Repair

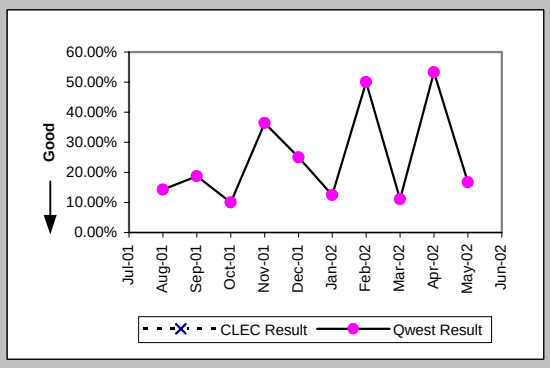
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	44	18.18%		
Aug-01					13	73	17.81%		
Sep-01					5	26	19.23%		
Oct-01					2	30	6.67%		
Nov-01					9	25	36.00%		
Dec-01					3	17	17.65%		
Jan-02					5	32	15.63%		
Feb-02					6	12	50.00%		
Mar-02					3	16	18.75%		
Apr-02					8	18	44.44%		
May-02					5	23	21.74%		
Jun-02					3	12	25.00%		



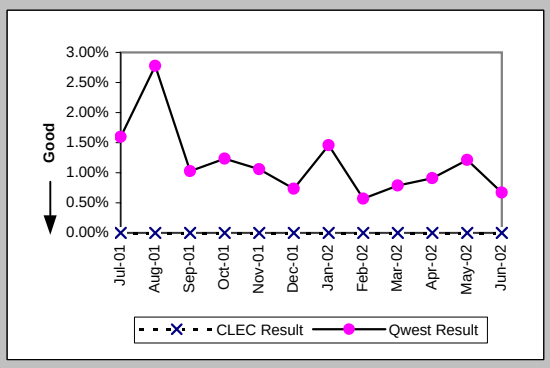
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					8	56	14.29%		
Sep-01					3	16	18.75%		
Oct-01					2	20	10.00%		
Nov-01					4	11	36.36%		
Dec-01					2	8	25.00%		
Jan-02					2	16	12.50%		
Feb-02					4	8	50.00%		
Mar-02					1	9	11.11%		
Apr-02					8	15	53.33%		
May-02					2	12	16.67%		
Jun-02									



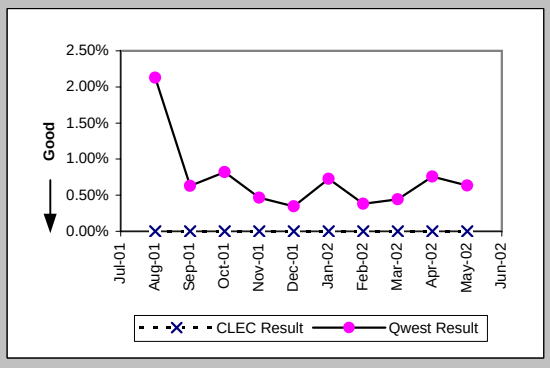
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	44	2759	1.59%	-0.22	-1.13
Aug-01	0	3	0.00%	0.00%	73	2630	2.78%	-0.29	-1.18
Sep-01	0	4	0.00%	0.00%	26	2534	1.03%	-0.2	-1.12
Oct-01	0	4	0.00%	0.00%	30	2434	1.23%	-0.22	-1.14
Nov-01	0	4	0.00%	0.00%	25	2365	1.06%	-0.21	-1.13
Dec-01	0	4	0.00%	0.00%	17	2310	0.74%	-0.17	-1.1
Jan-02	0	4	0.00%	0.00%	32	2196	1.46%	-0.24	-1.15
Feb-02	0	3	0.00%	0.00%	12	2102	0.57%	-0.13	-1.08
Mar-02	0	3	0.00%	0.00%	16	2030	0.79%	-0.15	-1.09
Apr-02	0	3	0.00%	0.00%	18	1975	0.91%	-0.17	-1.1
May-02	0	3	0.00%	0.00%	23	1895	1.21%	-0.19	-1.12
Jun-02	0	3	0.00%	0.00%	12	1789	0.67%	-0.14	-1.09



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

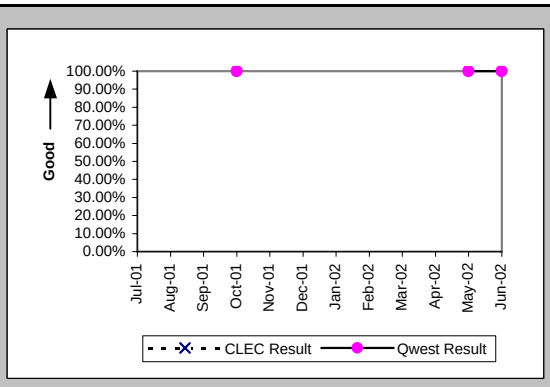
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	56	2630	2.13%	-0.26	-1.16
Sep-01	0	4	0.00%	0.00%	16	2534	0.63%	-0.16	-1.1
Oct-01	0	4	0.00%	0.00%	20	2434	0.82%	-0.18	-1.11
Nov-01	0	4	0.00%	0.00%	11	2365	0.47%	-0.14	-1.08
Dec-01	0	4	0.00%	0.00%	8	2310	0.35%	-0.12	-1.07
Jan-02	0	4	0.00%	0.00%	16	2196	0.73%	-0.17	-1.1
Feb-02	0	3	0.00%	0.00%	8	2102	0.38%	-0.11	-1.07
Mar-02	0	3	0.00%	0.00%	9	2030	0.44%	-0.12	-1.07
Apr-02	0	3	0.00%	0.00%	15	1975	0.76%	-0.15	-1.09
May-02	0	3	0.00%	0.00%	12	1895	0.63%	-0.14	-1.08
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

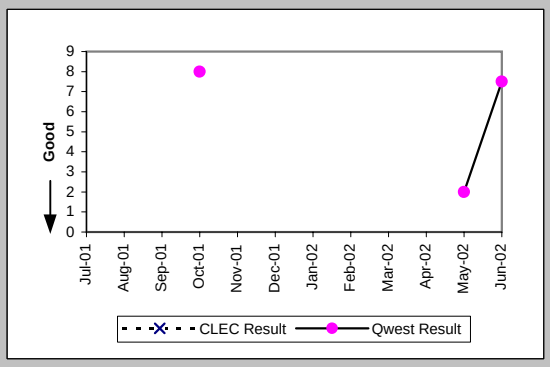
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02					2	2	100.00%		



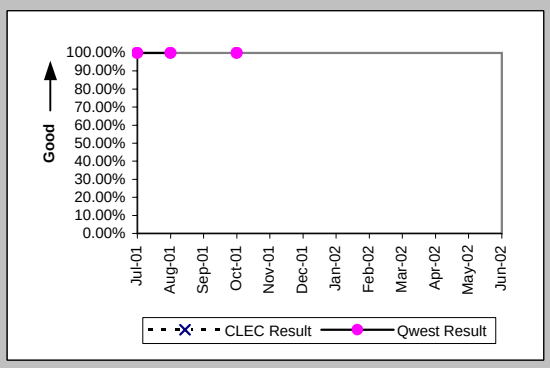
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					8	1	8.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					2	1	2.00		
Jun-02					15	2	7.50		



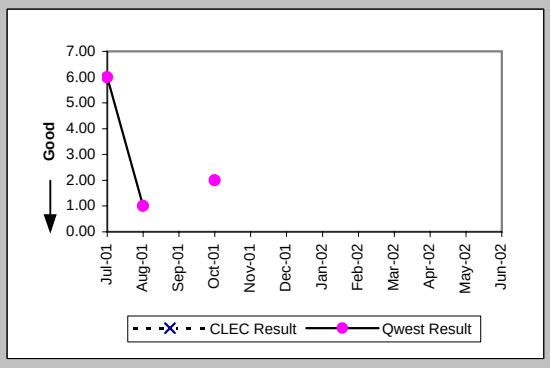
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

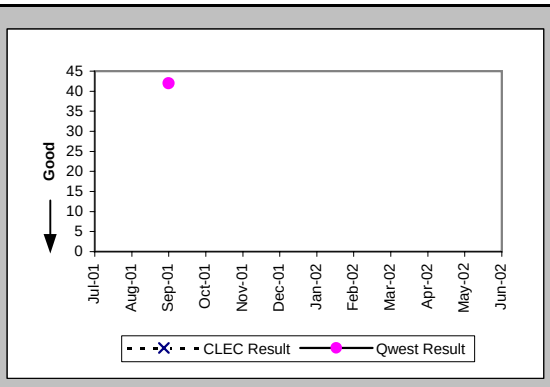
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	2	6.00		
Aug-01					1	1	1.00		
Sep-01									
Oct-01					2	1	2.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

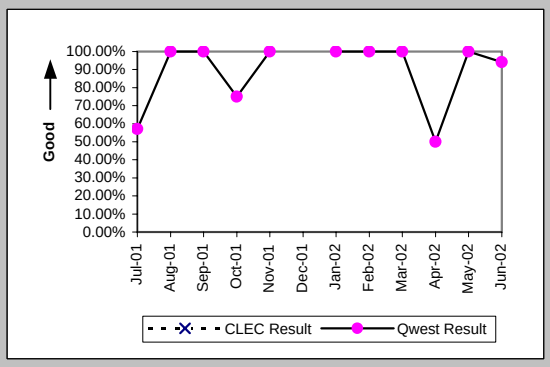
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					42	1	42.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



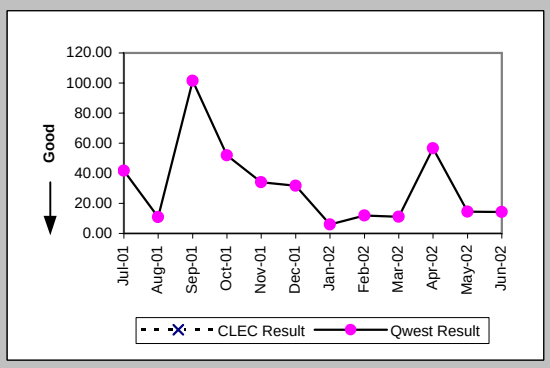
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	7	57.14%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					6	8	75.00%		
Nov-01					2	2	100.00%		
Dec-01									
Jan-02					15	15	100.00%		
Feb-02					1	1	100.00%		
Mar-02					14	14	100.00%		
Apr-02					1	2	50.00%		
May-02					2	2	100.00%		
Jun-02					16	17	94.12%		



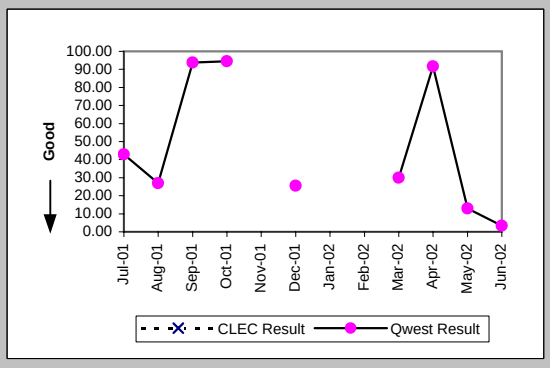
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1543	37	41.70		
Aug-01					174	16	10.88		
Sep-01					3554	35	101.54		
Oct-01					2851	55	51.84		
Nov-01					68	2	34.00		
Dec-01					127	4	31.75		
Jan-02					107	18	5.94		
Feb-02					12	1	12.00		
Mar-02					254	23	11.04		
Apr-02					339	6	56.50		
May-02					319	22	14.50		
Jun-02					185	13	14.23		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

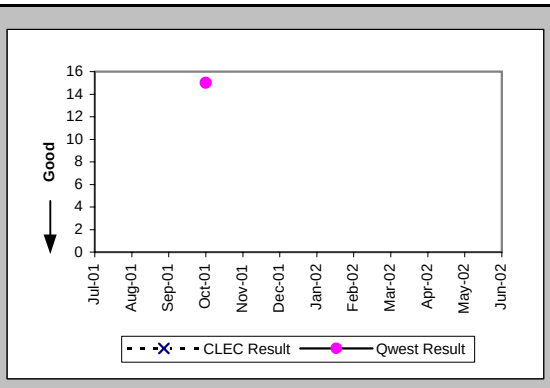
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1199	28	42.82		
Aug-01					54	2	27.00		
Sep-01					3093	33	93.73		
Oct-01					2267	24	94.46		
Nov-01									
Dec-01					51	2	25.50		
Jan-02									
Feb-02									
Mar-02					30	1	30.00		
Apr-02					275	3	91.67		
May-02					13	1	13.00		
Jun-02					17	5	3.40		



Checklist #14 - Resale - Primary ISDN Installation

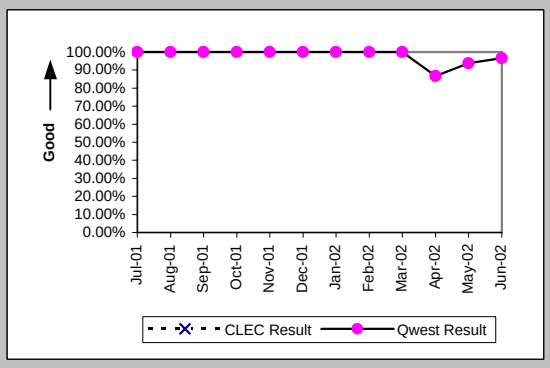
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					30	2	15.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



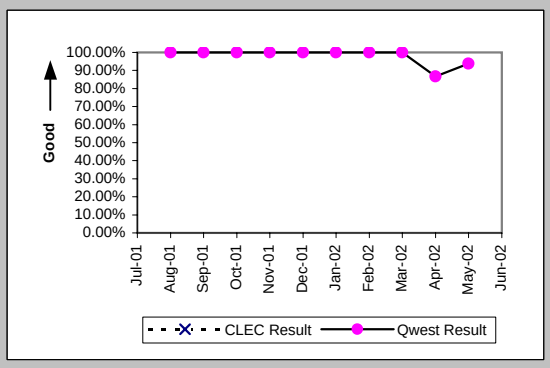
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	25	100.00%		
Aug-01					28	28	100.00%		
Sep-01					27	27	100.00%		
Oct-01					47	47	100.00%		
Nov-01					30	30	100.00%		
Dec-01					3	3	100.00%		
Jan-02					11	11	100.00%		
Feb-02					10	10	100.00%		
Mar-02					12	12	100.00%		
Apr-02					13	15	86.67%		
May-02					15	16	93.75%		
Jun-02					28	29	96.55%		



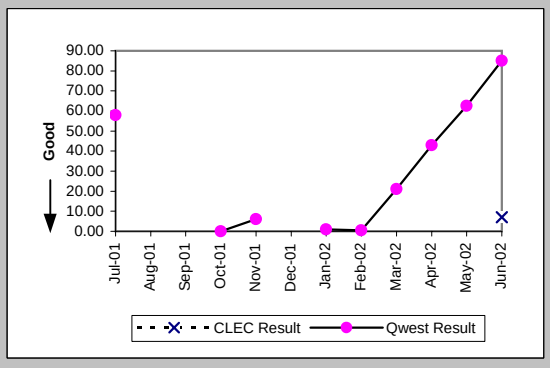
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					28	28	100.00%		
Sep-01					27	27	100.00%		
Oct-01					47	47	100.00%		
Nov-01					30	30	100.00%		
Dec-01					3	3	100.00%		
Jan-02					11	11	100.00%		
Feb-02					10	10	100.00%		
Mar-02					12	12	100.00%		
Apr-02					13	15	86.67%		
May-02					15	16	93.75%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

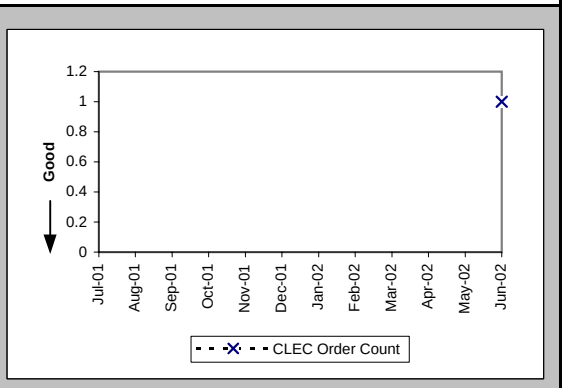
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					406	7	58.00		
Aug-01									
Sep-01									
Oct-01					0	2	0.00		
Nov-01					6	1	6.00		
Dec-01									
Jan-02					1	1	1.00		
Feb-02					21	51	0.41		
Mar-02					1050	50	21.00		
Apr-02					2150	50	43.00		
May-02					3187	51	62.49		
Jun-02	7	1	7.00		4165	49	85.00		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

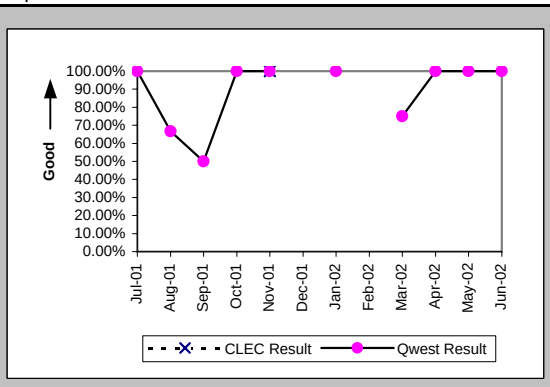
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	1



Checklist #14 - Resale - Primary ISDN Repair

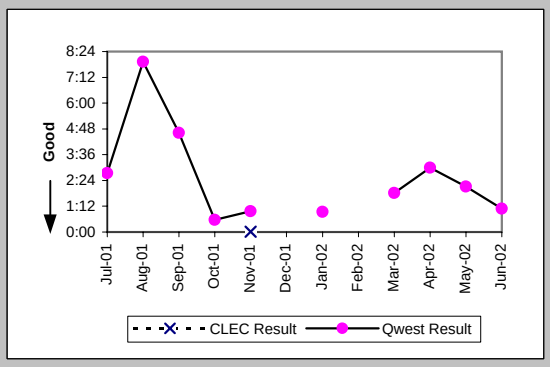
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					2	3	66.67%		
Sep-01					1	2	50.00%		
Oct-01					4	4	100.00%		
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Dec-01									
Jan-02					3	3	100.00%		
Feb-02									
Mar-02					3	4	75.00%		
Apr-02					2	2	100.00%		
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



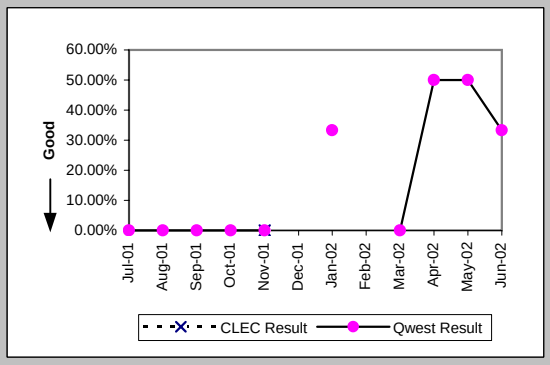
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2:44	1	2:44		
Aug-01					23:44	3	7:55		
Sep-01					9:14	2	4:37		
Oct-01					2:15	4	0:34		
Nov-01	0:01	1	0:01		2:54	3	0:58	-0.51	-1.31
Dec-01									
Jan-02					2:47	3	0:56		
Feb-02									
Mar-02					7:17	4	1:49		
Apr-02					6:01	2	3:00		
May-02					4:13	2	2:07		
Jun-02					3:14	3	1:05		



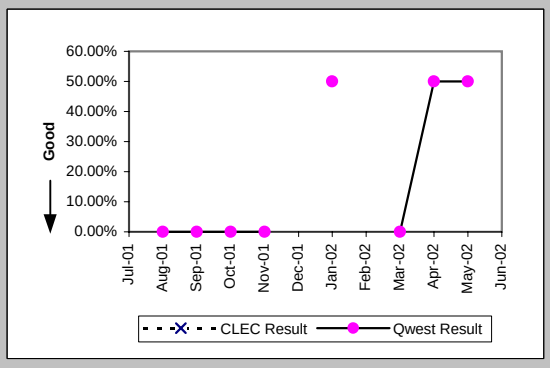
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	3	0.00%		
Sep-01					0	2	0.00%		
Oct-01					0	4	0.00%		
Nov-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Dec-01									
Jan-02					1	3	33.33%		
Feb-02									
Mar-02					0	4	0.00%		
Apr-02					1	2	50.00%		
May-02					1	2	50.00%		
Jun-02					1	3	33.33%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

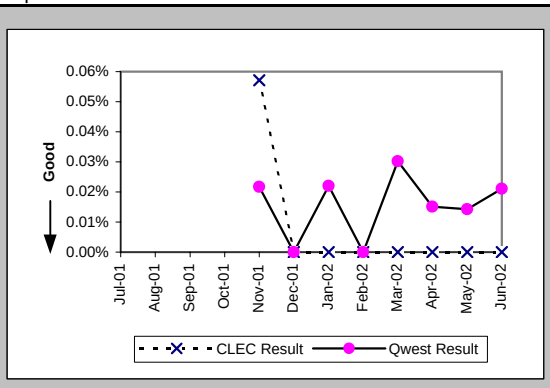
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	3	0.00%		
Sep-01					0	2	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					1	2	50.00%		
Feb-02									
Mar-02					0	4	0.00%		
Apr-02					1	2	50.00%		
May-02					1	2	50.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

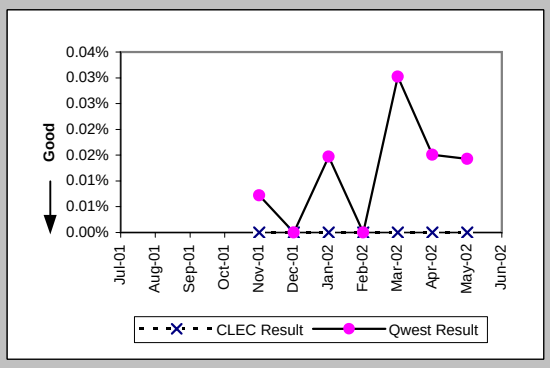
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1752	0.06%	2.39%	3	13815	0.02%	0.95	-0.42
Dec-01	0	120	0.00%	0.00%	0	13876	0.00%	N/A	N/A
Jan-02	0	120	0.00%	0.00%	3	13638	0.02%	-0.16	-1.1
Feb-02	0	120	0.00%	0.00%	0	12988	0.00%	N/A	N/A
Mar-02	0	120	0.00%	0.00%	4	13252	0.03%	-0.19	-1.12
Apr-02	0	120	0.00%	0.00%	2	13283	0.02%	-0.13	-1.08
May-02	0	120	0.00%	0.00%	2	14003	0.01%	-0.13	-1.08
Jun-02	0	120	0.00%	0.00%	3	14248	0.02%	-0.16	-1.1



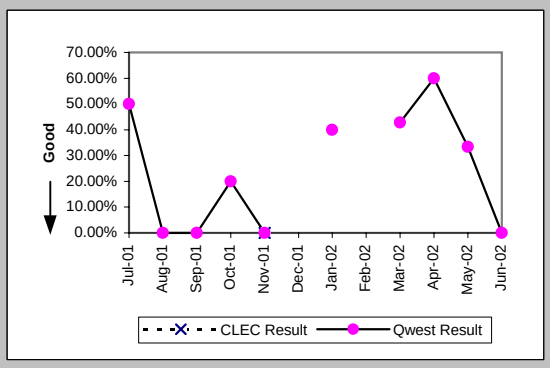
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	1752	0.00%	0.00%	1	13815	0.01%	-0.34	-1.2
Dec-01	0	120	0.00%	0.00%	0	13876	0.00%	N/A	N/A
Jan-02	0	120	0.00%	0.00%	2	13638	0.01%	-0.13	-1.08
Feb-02	0	120	0.00%	0.00%	0	12988	0.00%	N/A	N/A
Mar-02	0	120	0.00%	0.00%	4	13252	0.03%	-0.19	-1.12
Apr-02	0	120	0.00%	0.00%	2	13283	0.02%	-0.13	-1.08
May-02	0	120	0.00%	0.00%	2	14003	0.01%	-0.13	-1.08
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

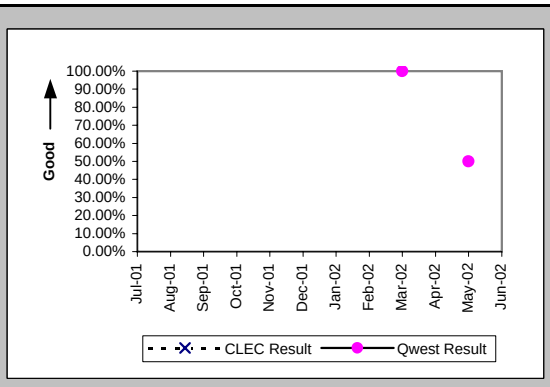
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					0	3	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	5	20.00%		
Nov-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Dec-01									
Jan-02					2	5	40.00%		
Feb-02									
Mar-02					3	7	42.86%		
Apr-02					3	5	60.00%		
May-02					1	3	33.33%		
Jun-02					0	3	0.00%		



Checklist #14 - Resale - DS0 Installation

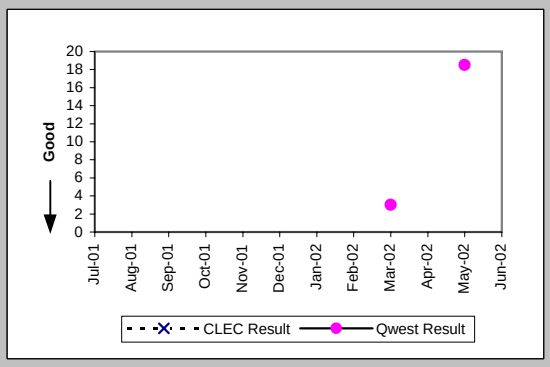
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	2	50.00%		
Jun-02									



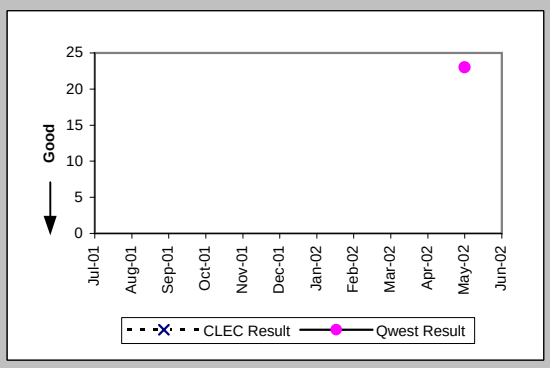
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02									
May-02					37	2	18.50		
Jun-02									



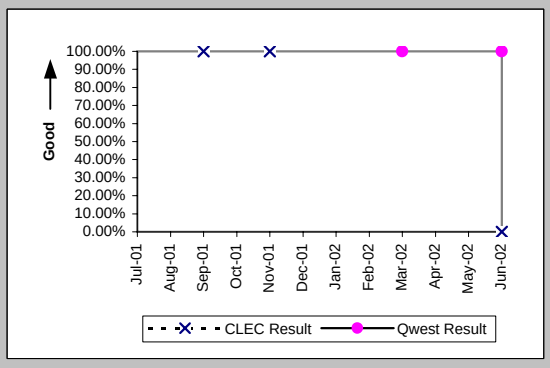
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					23	1	23.00		
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

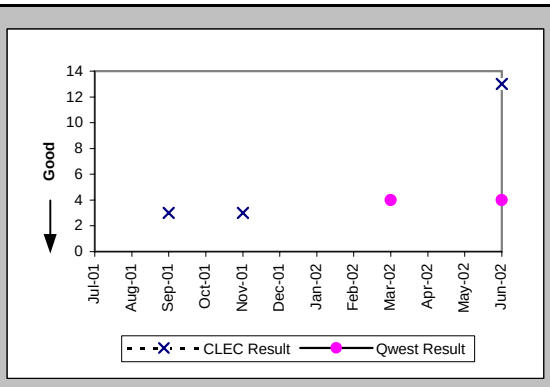
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	3	3	100.00%	0.00%					
Oct-01									
Nov-01	1	1	100.00%	0.00%					
Dec-01									
Jan-02									
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	-0.59



Checklist #14 - Resale - DS0 Installation

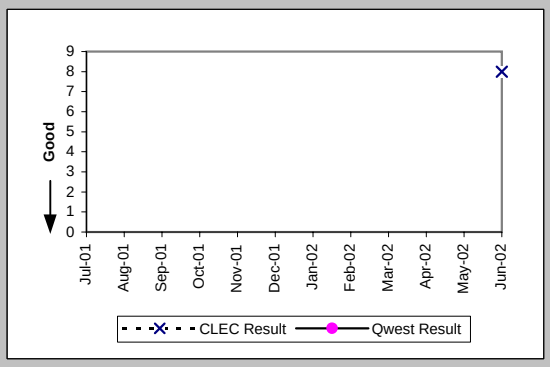
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	9	3	3.00	2.65					
Oct-01									
Nov-01	3	1	3.00						
Dec-01									
Jan-02									
Feb-02									
Mar-02					4	1	4.00		
Apr-02									
May-02									
Jun-02	13	1	13.00		4	1	4.00		



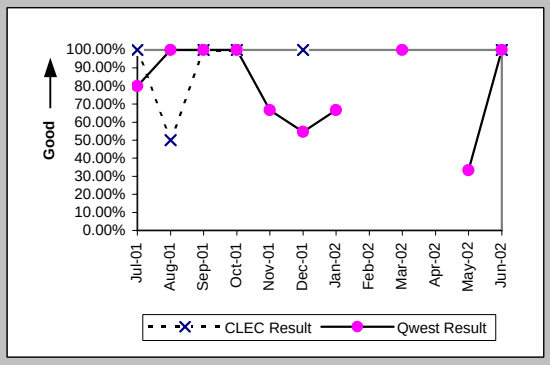
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	8	1	8.00						



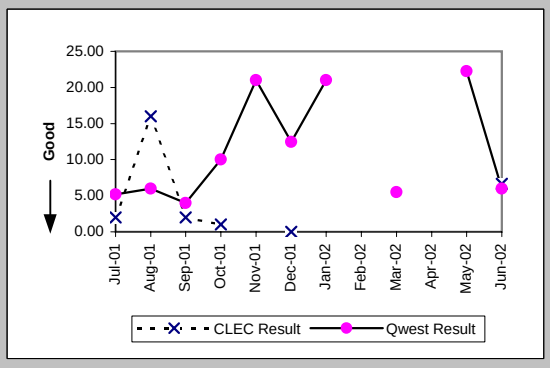
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	4	5	80.00%	-0.46	-1.28
Aug-01	1	2	50.00%	50.00%	2	2	100.00%	N/A	-0.63
Sep-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					2	3	66.67%		
Dec-01	1	1	100.00%	0.00%	6	11	54.55%	-0.87	-1.53
Jan-02					2	3	66.67%		
Feb-02									
Mar-02					4	4	100.00%		
Apr-02									
May-02					1	3	33.33%		
Jun-02	12	12	100.00%	0.00%	3	3	100.00%	N/A	N/A



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

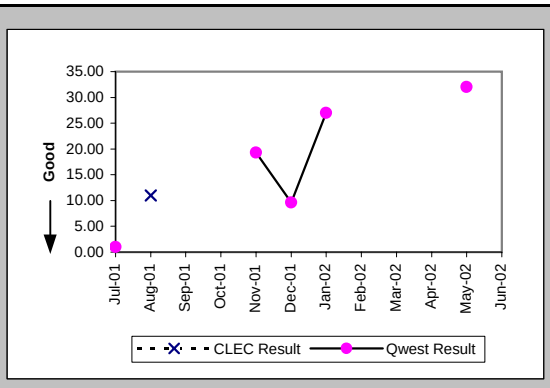
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	1	2.00		26	5	5.20	-1.43	-1.87
Aug-01	16	1	16.00		18	3	6.00	0.93	-0.43
Sep-01	2	1	2.00		8	2	4.00	-1.15	-1.7
Oct-01	1	1	1.00		20	2	10.00	-0.74	-1.45
Nov-01					105	5	21.00		
Dec-01	0	1	0.00		112	9	12.44	-1.26	-1.77
Jan-02					63	3	21.00		
Feb-02									
Mar-02					22	4	5.50		
Apr-02									
May-02					89	4	22.25		
Jun-02	80	12	6.67	0.65	18	3	6.00	-0.36	-1.22



Checklist #14 - Resale - DS0 Installation

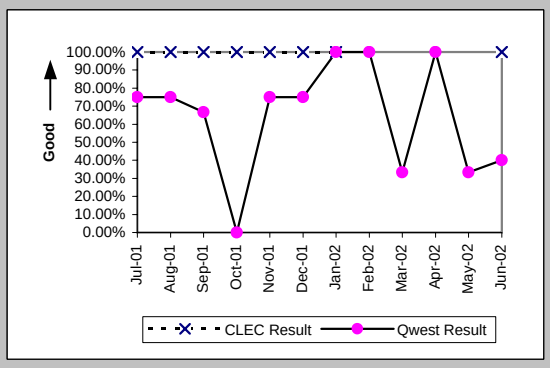
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01	11	1	11.00						
Sep-01									
Oct-01									
Nov-01					58	3	19.33		
Dec-01					48	5	9.60		
Jan-02					54	2	27.00		
Feb-02									
Mar-02									
Apr-02									
May-02					64	2	32.00		
Jun-02									



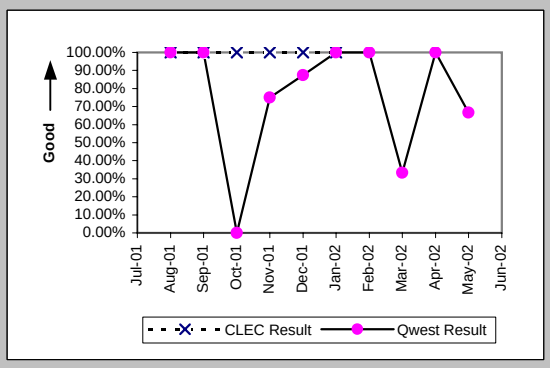
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Aug-01	2	2	100.00%	0.00%	3	4	75.00%	-0.67	-1.41
Sep-01	3	3	100.00%	0.00%	2	3	66.67%	-0.87	-1.53
Oct-01	3	3	100.00%	0.00%	0	2	0.00%	N/A	
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Dec-01	1	1	100.00%	0.00%	6	8	75.00%	-0.54	-1.33
Jan-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					2	2	100.00%		
Mar-02					1	3	33.33%		
Apr-02					3	3	100.00%		
May-02					1	3	33.33%		
Jun-02	7	7	100.00%	0.00%	2	5	40.00%	-2.09	-2.27



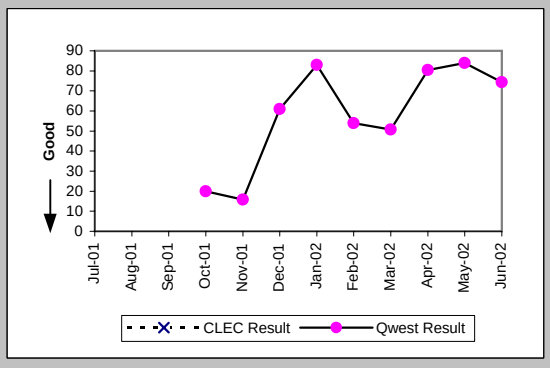
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Oct-01	3	3	100.00%	0.00%	0	2	0.00%	N/A	
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Dec-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Jan-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Feb-02					2	2	100.00%		
Mar-02					1	3	33.33%		
Apr-02					3	3	100.00%		
May-02					2	3	66.67%		
Jun-02									



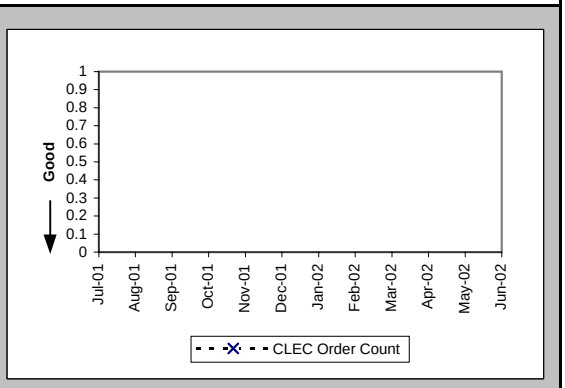
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					20	1	20.00		
Nov-01					63	4	15.75		
Dec-01					61	1	61.00		
Jan-02					83	1	83.00		
Feb-02					108	2	54.00		
Mar-02					152	3	50.67		
Apr-02					161	2	80.50		
May-02					168	2	84.00		
Jun-02					223	3	74.33		



Checklist #14 - Resale - DS0 Installation

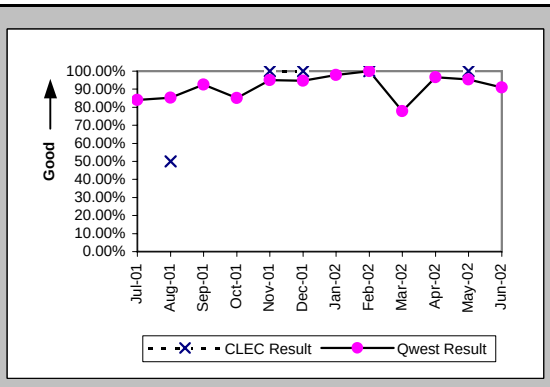
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

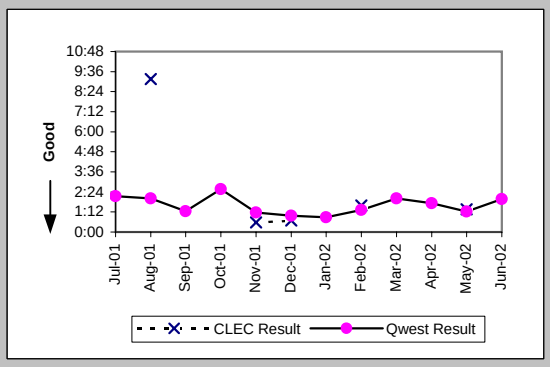
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					95	113	84.07%		
Aug-01	1	2	50.00%	50.00%	104	122	85.25%	1.03	-0.37
Sep-01					50	54	92.59%		
Oct-01					86	101	85.15%		
Nov-01	1	1	100.00%	0.00%	58	61	95.08%	-0.23	-1.14
Dec-01	1	1	100.00%	0.00%	54	57	94.74%	-0.23	-1.14
Jan-02					47	48	97.92%		
Feb-02	2	2	100.00%	0.00%	37	37	100.00%	N/A	N/A
Mar-02					28	36	77.78%		
Apr-02					84	87	96.55%		
May-02	1	1	100.00%	0.00%	63	66	95.45%	-0.22	-1.13
Jun-02					81	89	91.01%		



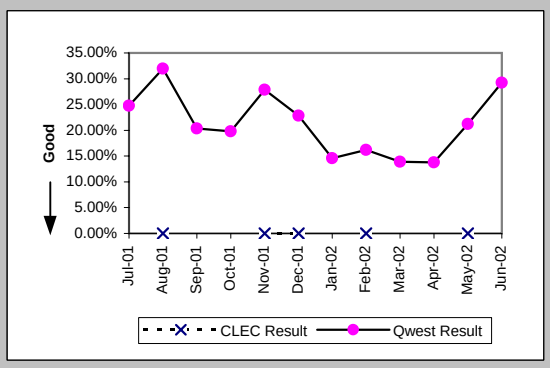
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					242:14	113	2:09		
Aug-01	18:18	2	9:09	8:22	245:04	122	2:01	2.07	0.26
Sep-01					67:18	54	1:15		
Oct-01					259:42	101	2:34		
Nov-01	0:34	1	0:34		71:40	61	1:10	-0.38	-1.23
Dec-01	0:41	1	0:41		55:56	57	0:59	-0.23	-1.14
Jan-02					42:09	48	0:53		
Feb-02	3:10	2	1:35	0:47	48:49	37	1:19	0.33	-0.8
Mar-02					72:44	36	2:01		
Apr-02					149:57	87	1:43		
May-02	1:22	1	1:22		81:19	66	1:14	0.41	-0.75
Jun-02					174:56	89	1:58		



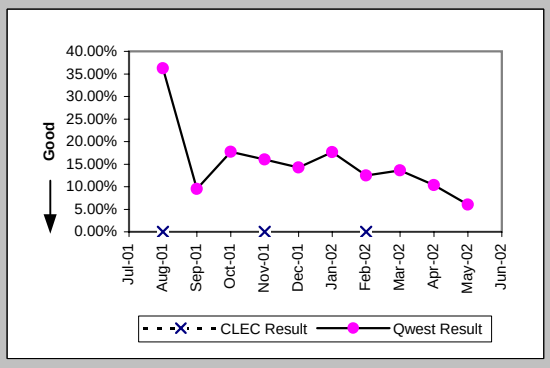
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	113	24.78%		
Aug-01	0	2	0.00%	0.00%	39	122	31.97%	-0.96	-1.58
Sep-01					11	54	20.37%		
Oct-01					20	101	19.80%		
Nov-01	0	1	0.00%	0.00%	17	61	27.87%	-0.62	-1.37
Dec-01	0	1	0.00%	0.00%	13	57	22.81%	-0.54	-1.33
Jan-02					7	48	14.58%		
Feb-02	0	2	0.00%	0.00%	6	37	16.22%	-0.61	-1.37
Mar-02					5	36	13.89%		
Apr-02					12	87	13.79%		
May-02	0	1	0.00%	0.00%	14	66	21.21%	-0.51	-1.31
Jun-02					26	89	29.21%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

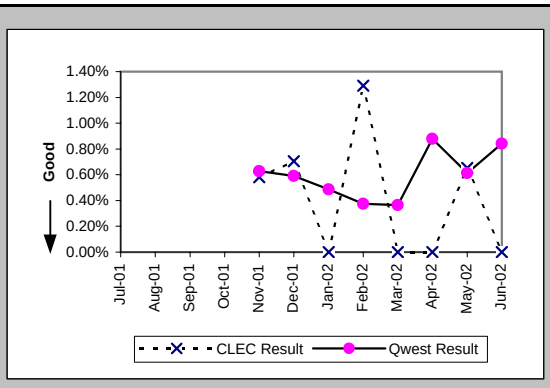
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	25	69	36.23%	-1.05	-1.64
Sep-01					2	21	9.52%		
Oct-01					11	62	17.74%		
Nov-01	0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
Dec-01					3	21	14.29%		
Jan-02					3	17	17.65%		
Feb-02	0	2	0.00%	0.00%	3	24	12.50%	-0.51	-1.31
Mar-02					3	22	13.64%		
Apr-02					6	58	10.34%		
May-02					2	33	6.06%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

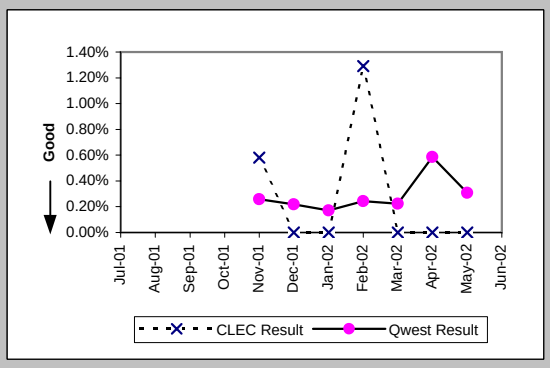
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	172	0.58%	7.60%	61	9706	0.63%	-0.08	-1.05
Dec-01	1	142	0.70%	8.36%	57	9630	0.59%	0.26	-0.84
Jan-02	0	143	0.00%	0.00%	48	9859	0.49%	-0.83	-1.5
Feb-02	2	155	1.29%	11.29%	37	9886	0.37%	1.49	-0.09
Mar-02	0	157	0.00%	0.00%	36	9847	0.37%	-0.75	-1.46
Apr-02	0	153	0.00%	0.00%	87	9906	0.88%	-1.16	-1.7
May-02	1	153	0.65%	8.06%	66	10749	0.61%	0.16	-0.9
Jun-02	0	170	0.00%	0.00%	89	10576	0.84%	-1.19	-1.72



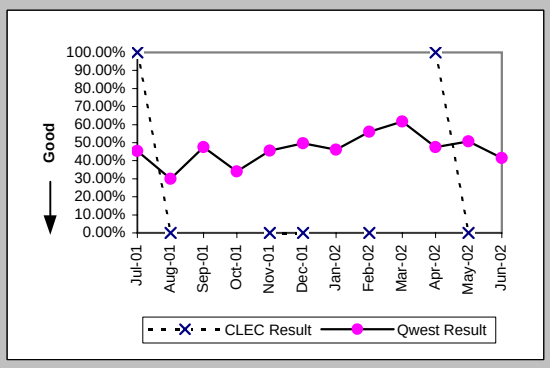
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	172	0.58%	7.60%	25	9706	0.26%	0.76	-0.54
Dec-01	0	142	0.00%	0.00%	21	9630	0.22%	-0.55	-1.34
Jan-02	0	143	0.00%	0.00%	17	9859	0.17%	-0.49	-1.3
Feb-02	2	155	1.29%	11.29%	24	9886	0.24%	1.87	0.14
Mar-02	0	157	0.00%	0.00%	22	9847	0.22%	-0.59	-1.36
Apr-02	0	153	0.00%	0.00%	58	9906	0.59%	-0.94	-1.57
May-02	0	153	0.00%	0.00%	33	10749	0.31%	-0.68	-1.41
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

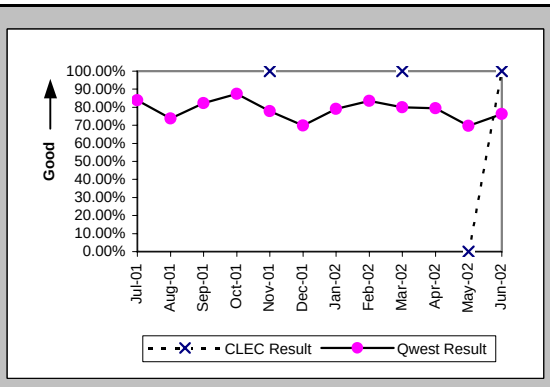
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	94	207	45.41%	0.75	-0.55
Aug-01	0	2	0.00%	0.00%	52	174	29.89%	-0.92	-1.56
Sep-01					49	103	47.57%		
Oct-01					52	153	33.99%		
Nov-01	0	1	0.00%	0.00%	51	112	45.54%	-0.91	-1.55
Dec-01	0	1	0.00%	0.00%	56	113	49.56%	-0.99	-1.6
Jan-02					41	89	46.07%		
Feb-02	0	2	0.00%	0.00%	47	84	55.95%	-1.58	-1.96
Mar-02					58	94	61.70%		
Apr-02	1	1	100.00%	0.00%	79	166	47.59%	0.71	-0.57
May-02	0	1	0.00%	0.00%	68	134	50.75%	-1.01	-1.61
Jun-02					63	152	41.45%		



Checklist #14 - Resale - DS1 Installation

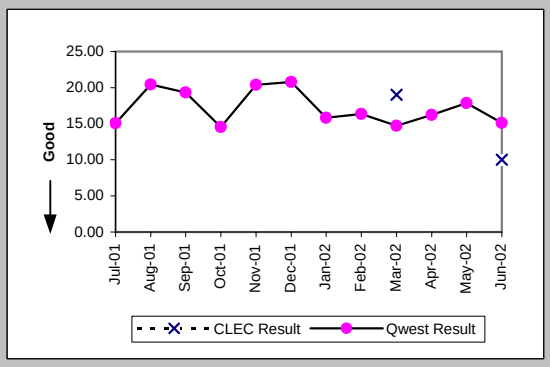
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78	93	83.87%		
Aug-01					56	76	73.68%		
Sep-01					60	73	82.19%		
Oct-01					98	112	87.50%		
Nov-01	1	1	100.00%	0.00%	95	122	77.87%	-0.53	-1.32
Dec-01					67	96	69.79%		
Jan-02					64	81	79.01%		
Feb-02					101	121	83.47%		
Mar-02	1	1	100.00%	0.00%	64	80	80.00%	-0.5	-1.3
Apr-02					89	112	79.46%		
May-02	0	1	0.00%	0.00%	99	142	69.72%	1.03	-0.37
Jun-02	1	1	100.00%	0.00%	61	80	76.25%	-0.55	-1.34



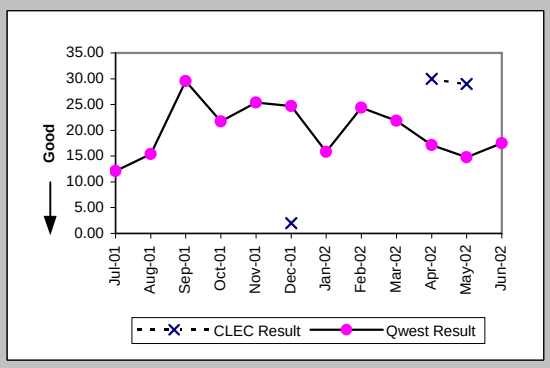
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1657	110	15.06		
Aug-01					2307	113	20.42		
Sep-01					1817	94	19.33		
Oct-01					2338	161	14.52		
Nov-01					2913	143	20.37		
Dec-01					2350	113	20.80		
Jan-02					1471	93	15.82		
Feb-02					1912	117	16.34		
Mar-02	19	1	19.00		1279	87	14.70	0.71	-0.57
Apr-02					2209	136	16.24		
May-02					2803	157	17.85		
Jun-02	10	1	10.00		1374	91	15.10	-0.47	-1.29



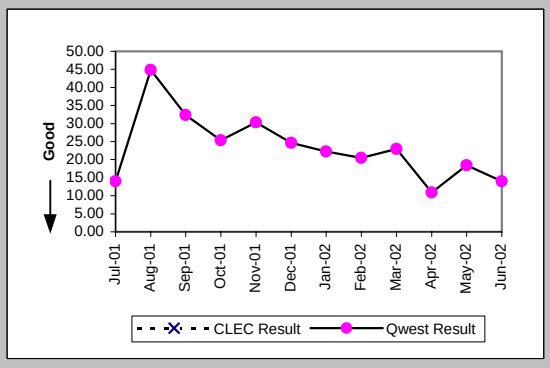
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					194	16	12.12		
Aug-01					507	33	15.36		
Sep-01					621	21	29.57		
Oct-01					543	25	21.72		
Nov-01					1168	46	25.39		
Dec-01	2	1	2.00		642	26	24.69	-1.45	-1.88
Jan-02					285	18	15.83		
Feb-02					463	19	24.37		
Mar-02					328	15	21.87		
Apr-02	30	1	30.00		394	23	17.13	0.76	-0.54
May-02	29	1	29.00		621	42	14.79	1.58	-0.04
Jun-02					402	23	17.48		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

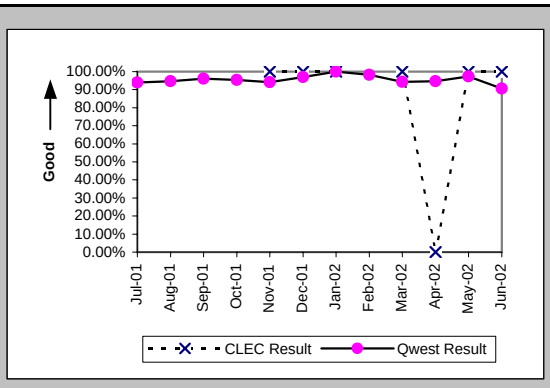
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	2	14.00		
Aug-01					269	6	44.83		
Sep-01					97	3	32.33		
Oct-01					76	3	25.33		
Nov-01					91	3	30.33		
Dec-01					148	6	24.67		
Jan-02					89	4	22.25		
Feb-02					41	2	20.50		
Mar-02					23	1	23.00		
Apr-02					76	7	10.86		
May-02					92	5	18.40		
Jun-02					28	2	14.00		



Checklist #14 - Resale - DS1 Installation

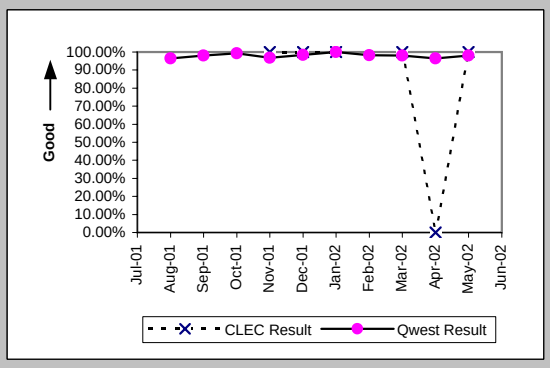
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					94	100	94.00%		
Aug-01					107	113	94.69%		
Sep-01					100	104	96.15%		
Oct-01					123	129	95.35%		
Nov-01	1	1	100.00%	0.00%	145	154	94.16%	-0.25	-1.15
Dec-01	1	1	100.00%	0.00%	125	129	96.90%	-0.18	-1.11
Jan-02	1	1	100.00%	0.00%	105	105	100.00%	N/A	N/A
Feb-02					109	111	98.20%		
Mar-02	1	1	100.00%	0.00%	101	107	94.39%	-0.24	-1.15
Apr-02	0	1	0.00%	0.00%	106	112	94.64%	1.91	0.16
May-02	1	1	100.00%	0.00%	144	148	97.30%	-0.17	-1.1
Jun-02	1	1	100.00%	0.00%	116	128	90.63%	-0.32	-1.19



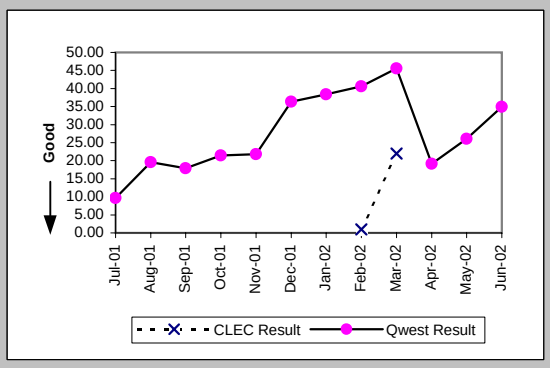
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					109	113	96.46%		
Sep-01					102	104	98.08%		
Oct-01					128	129	99.22%		
Nov-01	1	1	100.00%	0.00%	149	154	96.75%	-0.18	-1.11
Dec-01	1	1	100.00%	0.00%	127	129	98.45%	-0.13	-1.08
Jan-02	1	1	100.00%	0.00%	105	105	100.00%	N/A	N/A
Feb-02					109	111	98.20%		
Mar-02	1	1	100.00%	0.00%	105	107	98.13%	-0.14	-1.08
Apr-02	0	1	0.00%	0.00%	108	112	96.43%	2.06	0.25
May-02	1	1	100.00%	0.00%	145	148	97.97%	-0.14	-1.09
Jun-02									



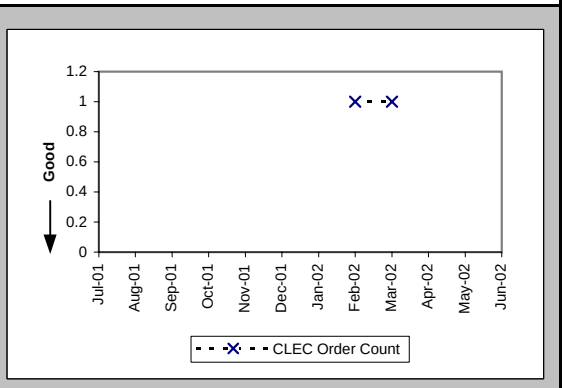
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					252	26	9.69		
Aug-01					510	26	19.62		
Sep-01					395	22	17.95		
Oct-01					365	17	21.47		
Nov-01					699	32	21.84		
Dec-01					581	16	36.31		
Jan-02					921	24	38.38		
Feb-02	1	1	1.00		1014	25	40.56	-0.84	-1.51
Mar-02	22	1	22.00		1093	24	45.54	-0.4	-1.24
Apr-02					996	52	19.15		
May-02					859	33	26.03		
Jun-02					1049	30	34.97		



Checklist #14 - Resale - DS1 Installation

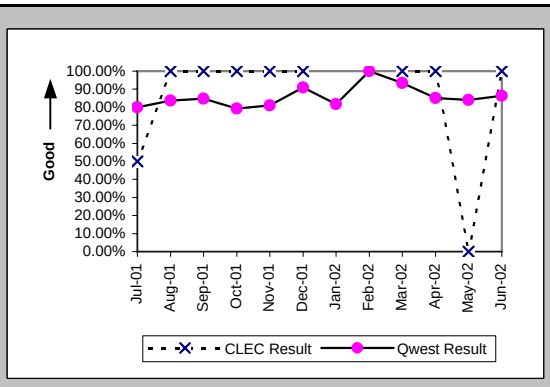
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	1
Mar-02	1
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

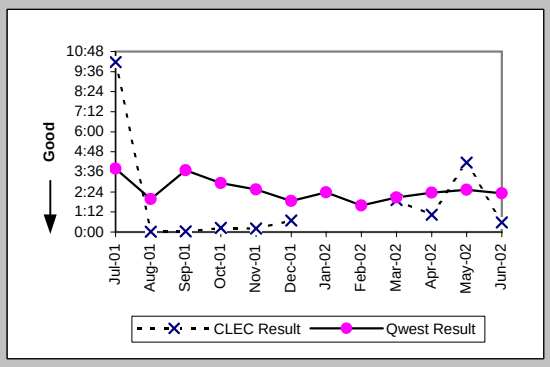
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	60	75	80.00%	0.81	-0.51
Aug-01	1	1	100.00%	0.00%	51	61	83.61%	-0.44	-1.27
Sep-01	1	1	100.00%	0.00%	39	46	84.78%	-0.42	-1.25
Oct-01	1	1	100.00%	0.00%	46	58	79.31%	-0.51	-1.31
Nov-01	2	2	100.00%	0.00%	51	63	80.95%	-0.68	-1.41
Dec-01	2	2	100.00%	0.00%	30	33	90.91%	-0.43	-1.26
Jan-02					27	33	81.82%		
Feb-02					10	10	100.00%		
Mar-02	2	2	100.00%	0.00%	71	76	93.42%	-0.37	-1.23
Apr-02	2	2	100.00%	0.00%	40	47	85.11%	-0.58	-1.35
May-02	0	2	0.00%	0.00%	42	50	84.00%	2.22	0.35
Jun-02	2	2	100.00%	0.00%	76	88	86.36%	-0.56	-1.34



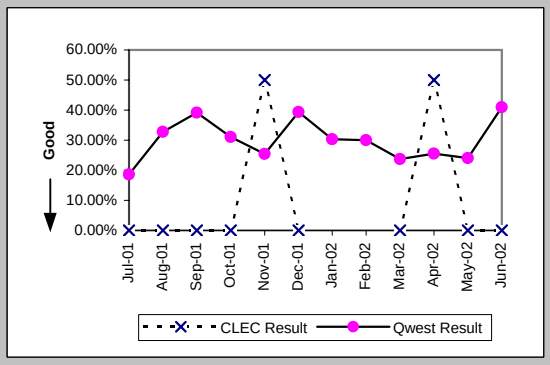
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20:20	2	10:10	9:17	284:20	75	3:47	1.2	-0.27
Aug-01	0:01	1	0:01		119:41	61	1:58	-0.59	-1.36
Sep-01	0:02	1	0:02		169:51	46	3:42	-0.26	-1.16
Oct-01	0:15	1	0:15		170:26	58	2:56	-0.5	-1.31
Nov-01	0:25	2	0:13	0:16	160:44	63	2:33	-0.74	-1.45
Dec-01	1:22	2	0:41	0:57	60:55	33	1:51	-0.41	-1.25
Jan-02					78:48	33	2:23		
Feb-02					15:48	10	1:35		
Mar-02	3:50	2	1:55	1:11	156:43	76	2:04	-0.07	-1.04
Apr-02	2:04	2	1:02	1:21	110:14	47	2:21	-0.63	-1.38
May-02	8:17	2	4:09	0:06	127:04	50	2:32	0.99	-0.4
Jun-02	1:10	2	0:35	0:25	204:12	88	2:19	-1.02	-1.62



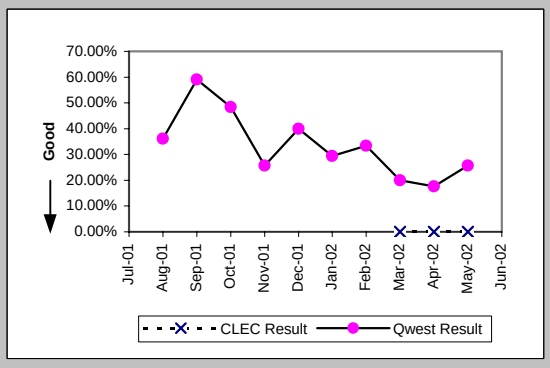
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	14	75	18.67%	-0.67	-1.41
Aug-01	0	1	0.00%	0.00%	20	61	32.79%	-0.69	-1.42
Sep-01	0	1	0.00%	0.00%	18	46	39.13%	-0.79	-1.48
Oct-01	0	1	0.00%	0.00%	18	58	31.03%	-0.67	-1.4
Nov-01	1	2	50.00%	50.00%	16	63	25.40%	0.62	-0.62
Dec-01	0	2	0.00%	0.00%	13	33	39.39%	-1.11	-1.67
Jan-02					10	33	30.30%		
Feb-02					3	10	30.00%		
Mar-02	0	2	0.00%	0.00%	18	76	23.68%	-0.78	-1.47
Apr-02	1	2	50.00%	50.00%	12	47	25.53%	0.61	-0.63
May-02	0	2	0.00%	0.00%	12	50	24.00%	-0.78	-1.47
Jun-02	0	2	0.00%	0.00%	36	88	40.91%	-1.16	-1.71



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

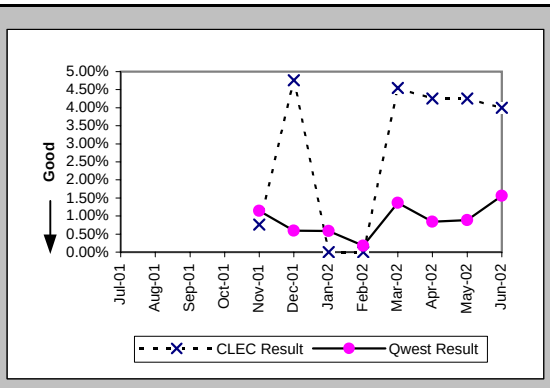
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	36	36.11%		
Sep-01					13	22	59.09%		
Oct-01					15	31	48.39%		
Nov-01					9	35	25.71%		
Dec-01					6	15	40.00%		
Jan-02					5	17	29.41%		
Feb-02					2	6	33.33%		
Mar-02	0	2	0.00%	0.00%	10	50	20.00%	-0.69	-1.42
Apr-02	0	1	0.00%	0.00%	6	34	17.65%	-0.46	-1.28
May-02	0	2	0.00%	0.00%	10	39	25.64%	-0.81	-1.49
Jun-02									



Checklist #14 - Resale - DS1 Repair

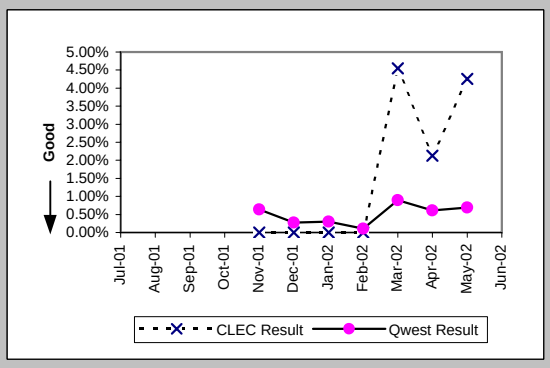
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	2	261	0.77%	8.72%	63	5505	1.14%	-0.56	-1.34
Dec-01	2	42	4.76%	21.30%	33	5548	0.59%	2.21	0.34
Jan-02	0	43	0.00%	0.00%	33	5608	0.59%	-0.5	-1.31
Feb-02	0	43	0.00%	0.00%	10	5626	0.18%	-0.28	-1.17
Mar-02	2	44	4.55%	20.83%	76	5566	1.37%	1.47	-0.11
Apr-02	2	47	4.26%	20.18%	47	5586	0.84%	1.84	0.12
May-02	2	47	4.26%	20.18%	50	5641	0.89%	1.8	0.09
Jun-02	2	50	4.00%	19.60%	88	5637	1.56%	1.21	-0.26



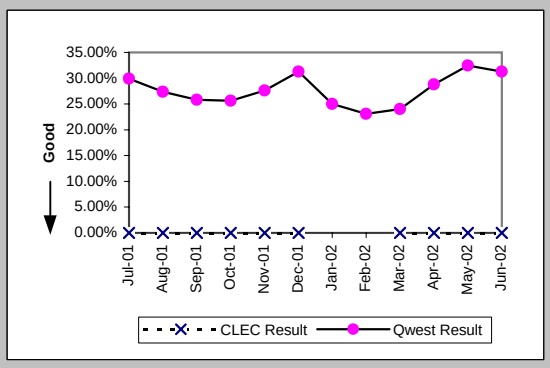
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	261	0.00%	0.00%	35	5505	0.64%	-1.26	-1.77
Dec-01	0	42	0.00%	0.00%	15	5548	0.27%	-0.34	-1.2
Jan-02	0	43	0.00%	0.00%	17	5608	0.30%	-0.36	-1.22
Feb-02	0	43	0.00%	0.00%	6	5626	0.11%	-0.21	-1.13
Mar-02	2	44	4.55%	20.83%	50	5566	0.90%	1.84	0.12
Apr-02	1	47	2.13%	14.43%	34	5586	0.61%	1.06	-0.35
May-02	2	47	4.26%	20.18%	39	5641	0.69%	2	0.22
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

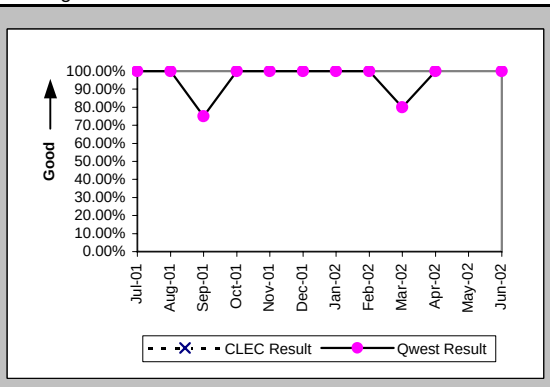
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	32	107	29.91%	-0.92	-1.56
Aug-01	0	1	0.00%	0.00%	23	84	27.38%	-0.61	-1.37
Sep-01	0	1	0.00%	0.00%	16	62	25.81%	-0.59	-1.36
Oct-01	0	1	0.00%	0.00%	20	78	25.64%	-0.58	-1.35
Nov-01	0	2	0.00%	0.00%	24	87	27.59%	-0.86	-1.52
Dec-01	0	2	0.00%	0.00%	15	48	31.25%	-0.93	-1.57
Jan-02					11	44	25.00%		
Feb-02					3	13	23.08%		
Mar-02	0	2	0.00%	0.00%	24	100	24.00%	-0.79	-1.48
Apr-02	0	2	0.00%	0.00%	19	66	28.79%	-0.89	-1.54
May-02	0	2	0.00%	0.00%	24	74	32.43%	-0.97	-1.59
Jun-02	0	2	0.00%	0.00%	40	128	31.25%	-0.95	-1.58



Checklist #14 - Resale - Installation for DS3 and Higher

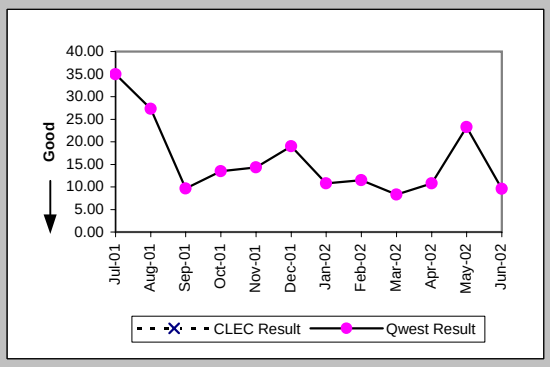
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					3	3	100.00%		
Sep-01					3	4	75.00%		
Oct-01					10	10	100.00%		
Nov-01					6	6	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02					4	4	100.00%		
Mar-02					4	5	80.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02					28	28	100.00%		



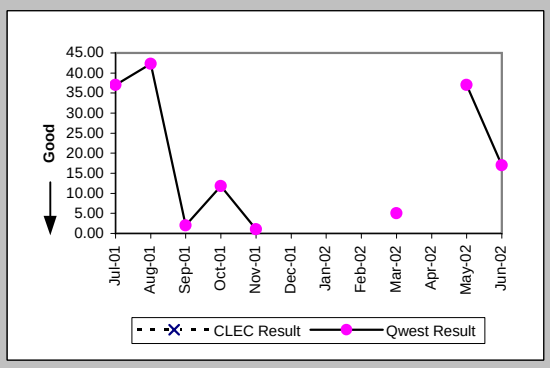
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					245	7	35.00		
Aug-01					300	11	27.27		
Sep-01					87	9	9.67		
Oct-01					336	25	13.44		
Nov-01					158	11	14.36		
Dec-01					57	3	19.00		
Jan-02					86	8	10.75		
Feb-02					46	4	11.50		
Mar-02					58	7	8.29		
Apr-02					54	5	10.80		
May-02					93	4	23.25		
Jun-02					287	30	9.57		



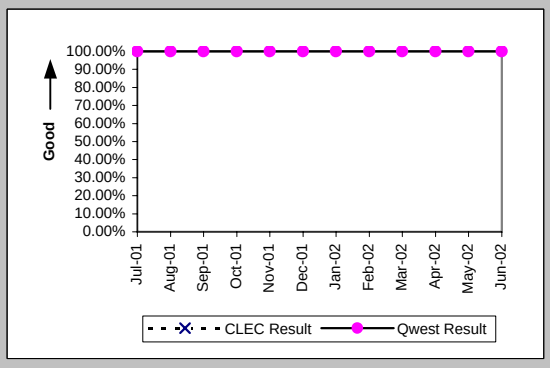
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					111	3	37.00		
Aug-01					169	4	42.25		
Sep-01					2	1	2.00		
Oct-01					59	5	11.80		
Nov-01					5	5	1.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02					37	1	37.00		
Jun-02					34	2	17.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

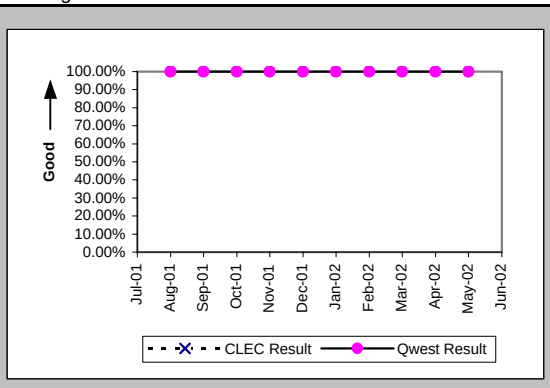
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02					18	18	100.00%		



Checklist #14 - Resale - Installation for DS3 and Higher

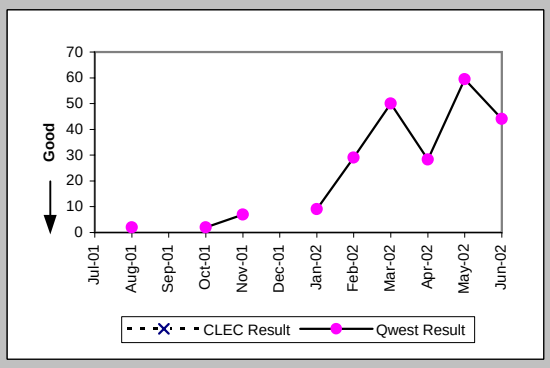
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	9	100.00%		
Sep-01					10	10	100.00%		
Oct-01					17	17	100.00%		
Nov-01					18	18	100.00%		
Dec-01					7	7	100.00%		
Jan-02					6	6	100.00%		
Feb-02					6	6	100.00%		
Mar-02					6	6	100.00%		
Apr-02					6	6	100.00%		
May-02					5	5	100.00%		
Jun-02									



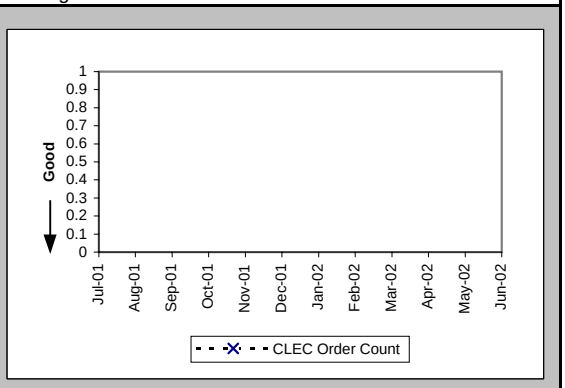
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	2	2.00		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					7	1	7.00		
Dec-01									
Jan-02					9	1	9.00		
Feb-02					29	1	29.00		
Mar-02					50	1	50.00		
Apr-02					85	3	28.33		
May-02					119	2	59.50		
Jun-02					176	4	44.00		



Checklist #14 - Resale - Installation for DS3 and Higher

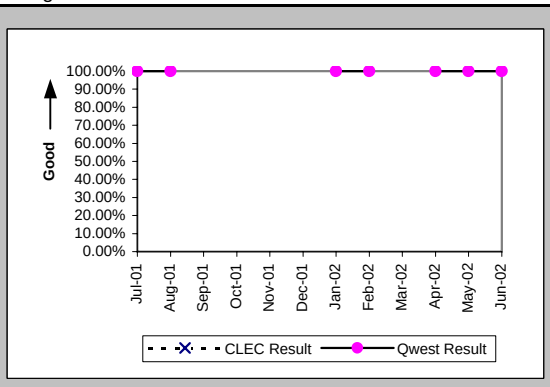
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

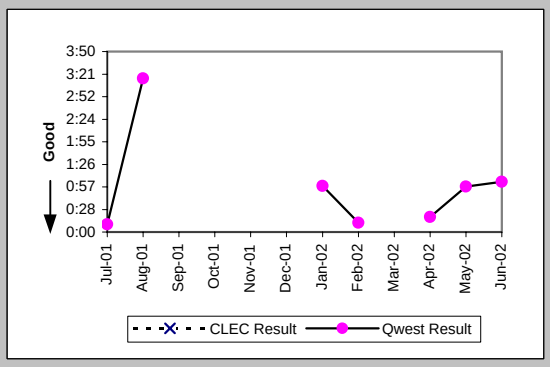
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



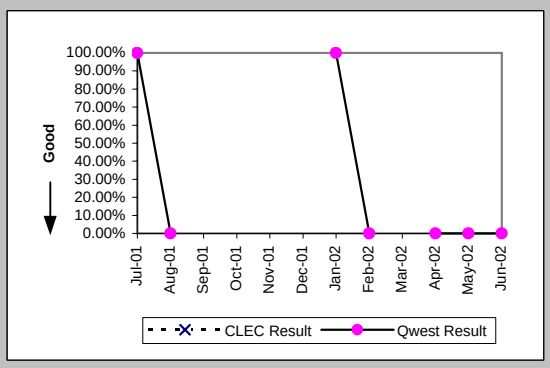
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0:10	1	0:10		
Aug-01					3:16	1	3:16		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					0:59	1	0:59		
Feb-02					0:12	1	0:12		
Mar-02									
Apr-02					0:19	1	0:19		
May-02					0:58	1	0:58		
Jun-02					1:04	1	1:04		



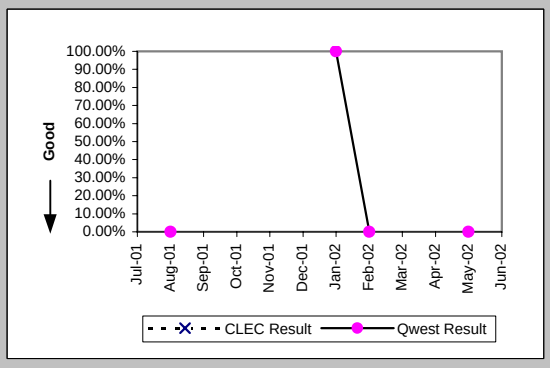
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

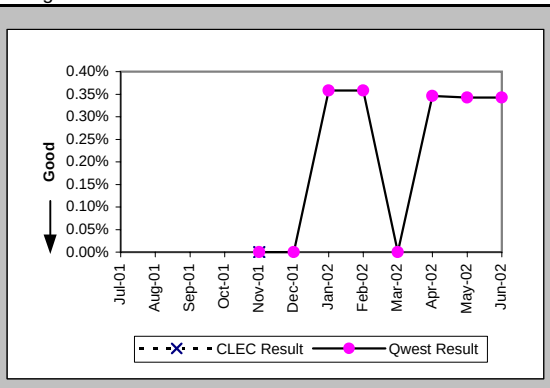
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02					0	1	0.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

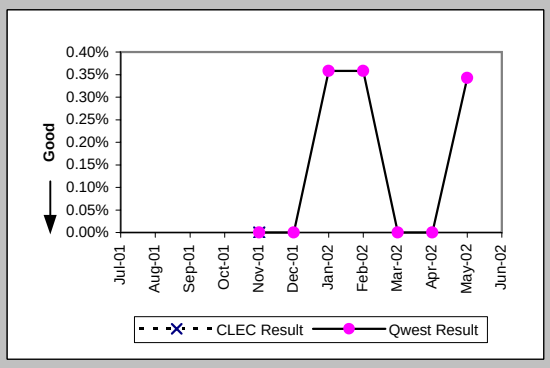
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	2	0.00%	0.00%	0	275	0.00%	N/A	N/A
Dec-01					0	277	0.00%		
Jan-02					1	279	0.36%		
Feb-02					1	279	0.36%		
Mar-02					0	286	0.00%		
Apr-02					1	289	0.35%		
May-02					1	292	0.34%		
Jun-02					1	292	0.34%		



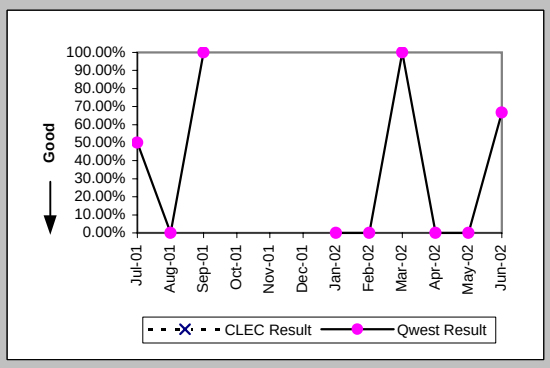
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	2	0.00%	0.00%	0	275	0.00%	N/A	N/A
Dec-01					0	277	0.00%		
Jan-02					1	279	0.36%		
Feb-02					1	279	0.36%		
Mar-02					0	286	0.00%		
Apr-02					0	289	0.00%		
May-02					1	292	0.34%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

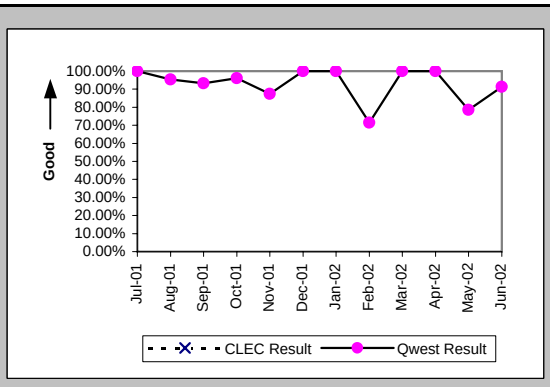
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	2	50.00%		
Aug-01					0	1	0.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02					2	2	100.00%		
Apr-02					0	1	0.00%		
May-02					0	1	0.00%		
Jun-02					2	3	66.67%		



Checklist #14 - Resale - Frame Relay Installation

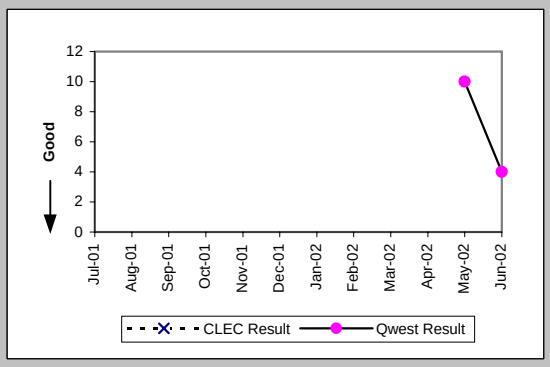
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	30	100.00%		
Aug-01					41	43	95.35%		
Sep-01					14	15	93.33%		
Oct-01					25	26	96.15%		
Nov-01					7	8	87.50%		
Dec-01					13	13	100.00%		
Jan-02					12	12	100.00%		
Feb-02					10	14	71.43%		
Mar-02					8	8	100.00%		
Apr-02					10	10	100.00%		
May-02					11	14	78.57%		
Jun-02					21	23	91.30%		



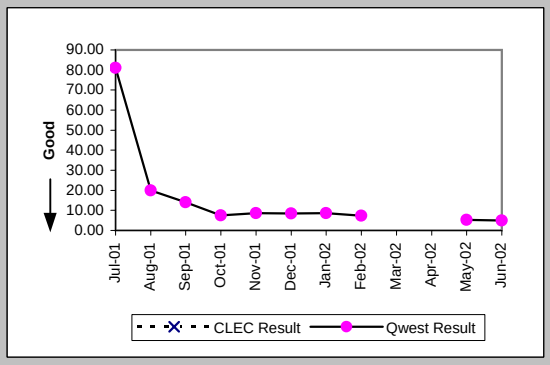
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					20	2	10.00		
Jun-02					4	1	4.00		



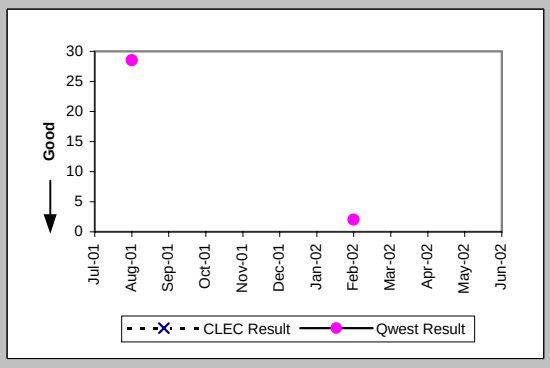
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					81	1	81.00		
Aug-01					20	1	20.00		
Sep-01					14	1	14.00		
Oct-01					15	2	7.50		
Nov-01					52	6	8.67		
Dec-01					17	2	8.50		
Jan-02					26	3	8.67		
Feb-02					22	3	7.33		
Mar-02									
Apr-02									
May-02					32	6	5.33		
Jun-02					10	2	5.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

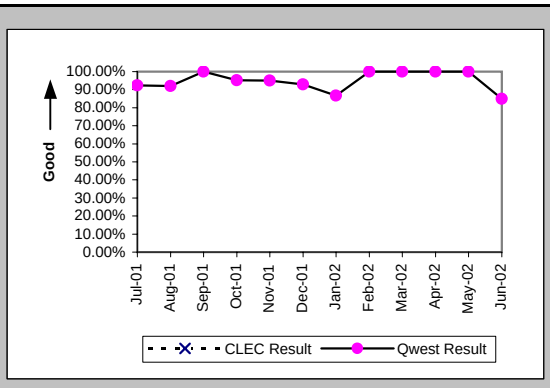
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					57	2	28.50		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					2	1	2.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

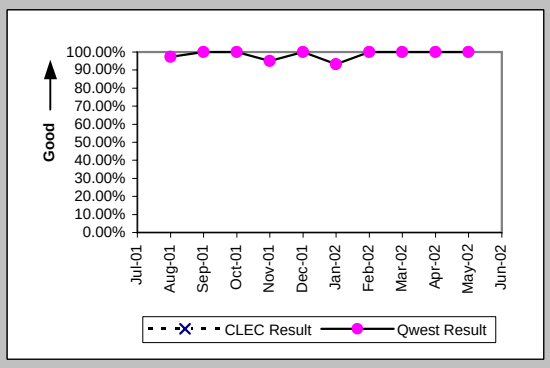
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	26	92.31%		
Aug-01					35	38	92.11%		
Sep-01					30	30	100.00%		
Oct-01					20	21	95.24%		
Nov-01					19	20	95.00%		
Dec-01					13	14	92.86%		
Jan-02					13	15	86.67%		
Feb-02					15	15	100.00%		
Mar-02					12	12	100.00%		
Apr-02					10	10	100.00%		
May-02					14	14	100.00%		
Jun-02					17	20	85.00%		



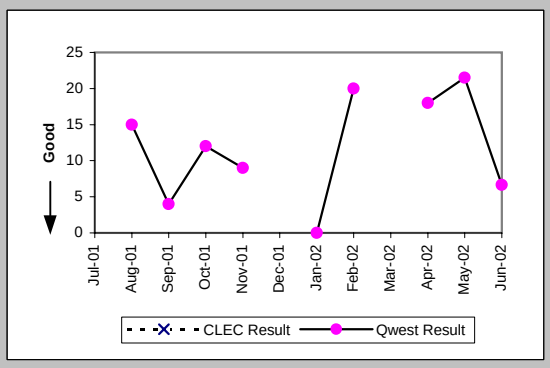
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					37	38	97.37%		
Sep-01					30	30	100.00%		
Oct-01					21	21	100.00%		
Nov-01					19	20	95.00%		
Dec-01					14	14	100.00%		
Jan-02					14	15	93.33%		
Feb-02					15	15	100.00%		
Mar-02					12	12	100.00%		
Apr-02					10	10	100.00%		
May-02					14	14	100.00%		
Jun-02									



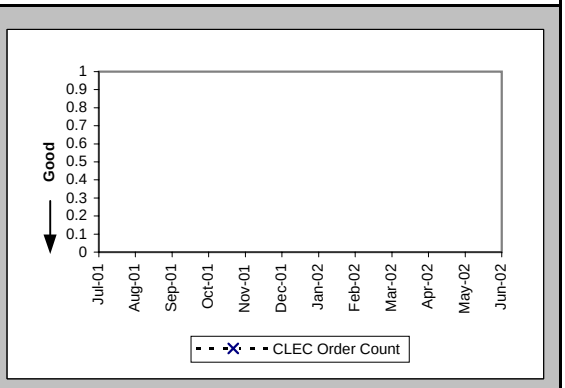
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	1	15.00		
Sep-01					8	2	4.00		
Oct-01					24	2	12.00		
Nov-01					9	1	9.00		
Dec-01									
Jan-02					0	2	0.00		
Feb-02					40	2	20.00		
Mar-02									
Apr-02					18	1	18.00		
May-02					43	2	21.50		
Jun-02					20	3	6.67		



Checklist #14 - Resale - Frame Relay Installation

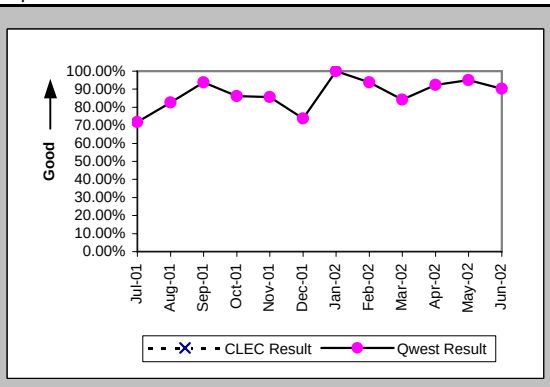
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

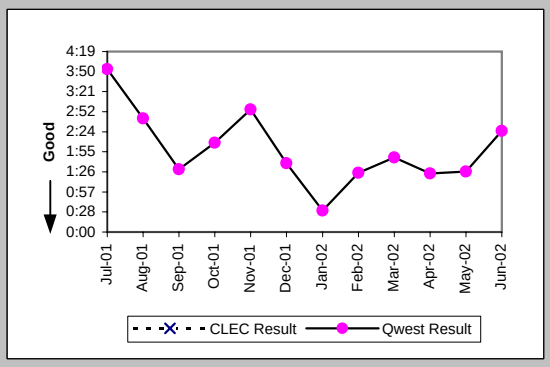
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	32	71.88%		
Aug-01					19	23	82.61%		
Sep-01					15	16	93.75%		
Oct-01					31	36	86.11%		
Nov-01					6	7	85.71%		
Dec-01					14	19	73.68%		
Jan-02					7	7	100.00%		
Feb-02					15	16	93.75%		
Mar-02					16	19	84.21%		
Apr-02					12	13	92.31%		
May-02					19	20	95.00%		
Jun-02					28	31	90.32%		



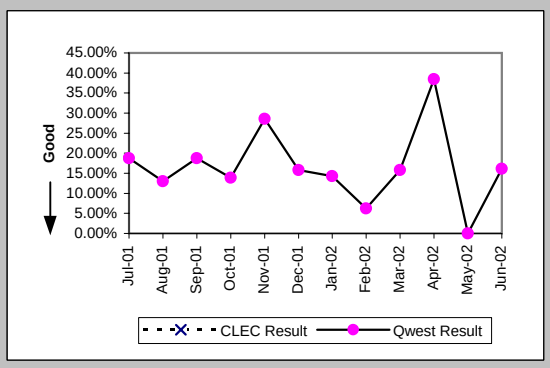
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					124:54	32	3:54		
Aug-01					62:21	23	2:43		
Sep-01					24:06	16	1:30		
Oct-01					76:40	36	2:08		
Nov-01					20:31	7	2:56		
Dec-01					31:22	19	1:39		
Jan-02					3:40	7	0:31		
Feb-02					22:47	16	1:25		
Mar-02					33:52	19	1:47		
Apr-02					18:11	13	1:24		
May-02					29:01	20	1:27		
Jun-02					74:46	31	2:25		



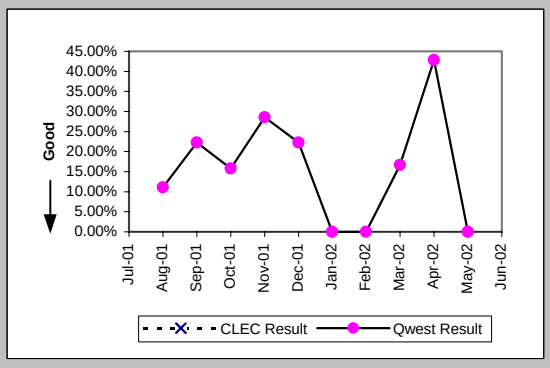
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	32	18.75%		
Aug-01					3	23	13.04%		
Sep-01					3	16	18.75%		
Oct-01					5	36	13.89%		
Nov-01					2	7	28.57%		
Dec-01					3	19	15.79%		
Jan-02					1	7	14.29%		
Feb-02					1	16	6.25%		
Mar-02					3	19	15.79%		
Apr-02					5	13	38.46%		
May-02					0	20	0.00%		
Jun-02					5	31	16.13%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

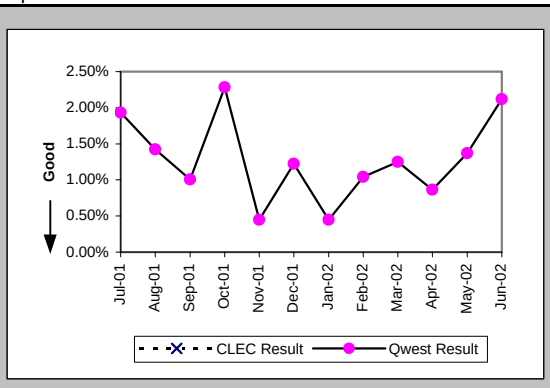
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	9	11.11%		
Sep-01					2	9	22.22%		
Oct-01					3	19	15.79%		
Nov-01					2	7	28.57%		
Dec-01					2	9	22.22%		
Jan-02					0	1	0.00%		
Feb-02					0	6	0.00%		
Mar-02					2	12	16.67%		
Apr-02					3	7	42.86%		
May-02					0	14	0.00%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

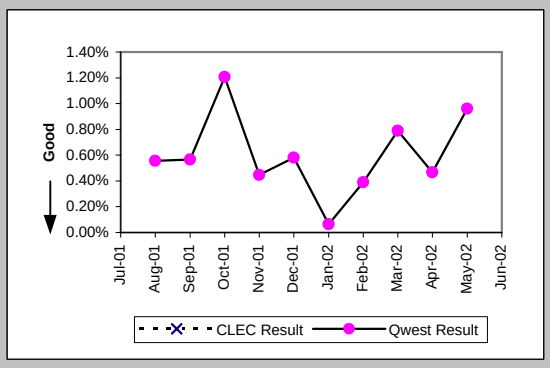
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

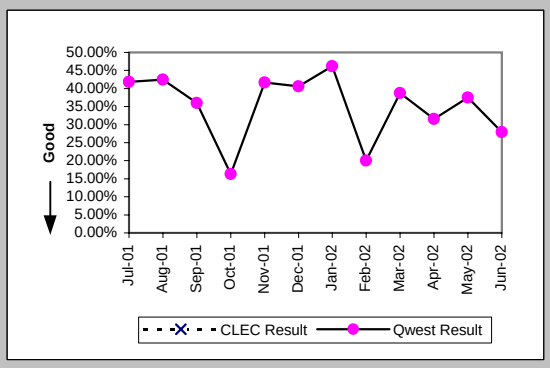
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	1657	1.93%		
Aug-01					23	1618	1.42%		
Sep-01					16	1587	1.01%		
Oct-01					36	1576	2.28%		
Nov-01					7	1567	0.45%		
Dec-01					19	1552	1.22%		
Jan-02					7	1557	0.45%		
Feb-02					16	1538	1.04%		
Mar-02					19	1518	1.25%		
Apr-02					13	1503	0.86%		
May-02					20	1458	1.37%		
Jun-02					31	1464	2.12%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	1618	0.56%		
Sep-01					9	1587	0.57%		
Oct-01					19	1576	1.21%		
Nov-01					7	1567	0.45%		
Dec-01					9	1552	0.58%		
Jan-02					1	1557	0.06%		
Feb-02					6	1538	0.39%		
Mar-02					12	1518	0.79%		
Apr-02					7	1503	0.47%		
May-02					14	1458	0.96%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	55	41.82%		
Aug-01					17	40	42.50%		
Sep-01					9	25	36.00%		
Oct-01					7	43	16.28%		
Nov-01					5	12	41.67%		
Dec-01					13	32	40.63%		
Jan-02					6	13	46.15%		
Feb-02					4	20	20.00%		
Mar-02					12	31	38.71%		
Apr-02					6	19	31.58%		
May-02					12	32	37.50%		
Jun-02					12	43	27.91%