ride the light SM

Qwest®

# Performance Results

## *Idaho*

***December 2001 - June 2002***

**July 16, 2002**

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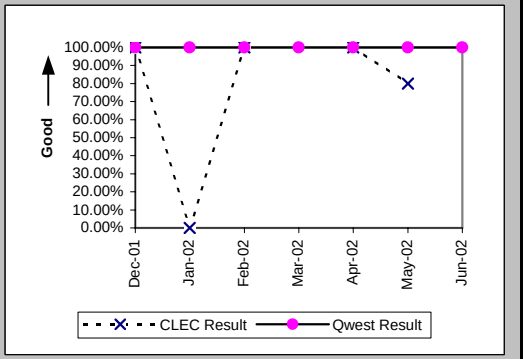
## Checklist #1 - Local Interconnection - LIS Installation

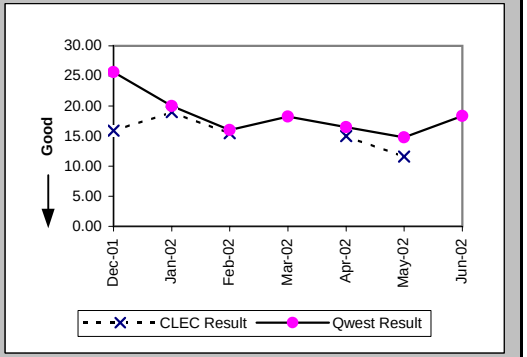
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 10 | 10 | 100.00% | 0 | 1 | 15 | 15 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 1 | 0.00% | 1 | 1 | 3 | 3 | 100.00% | N/A | N/A | -0.24 | No |
| Feb-02 | 2 | 2 | 100.00% | 2 | 0 | 4 | 4 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 1 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| May-02 | 4 | 5 | 80.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | -0.63 | No |
| Jun-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |



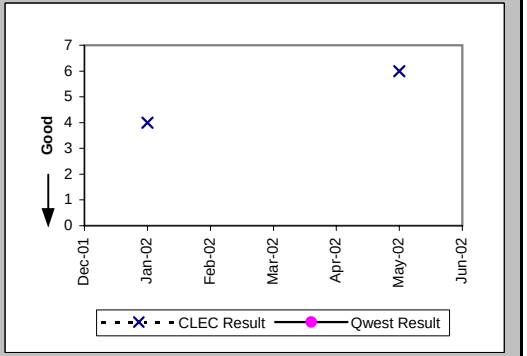

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 159 | 10 | 15.90 | 0 | 1 | 436 | 17 | 25.65 | 8.96 | -2.73 | -2.66 | No |
| Jan-02 | 38 | 2 | 19.00 | 0 | 1 | 100 | 5 | 20.00 | 2.55 | -0.47 | -1.29 | No |
| Feb-02 | 62 | 4 | 15.50 | 0 | 0 | 64 | 4 | 16.00 | 6.68 | -0.11 | -1.06 | No |
| Mar-02 | | | | | | 73 | 4 | 18.25 | 5.50 | | | |
| Apr-02 | 30 | 2 | 15.00 | 0 | 0 | 33 | 2 | 16.50 | 9.19 | -0.16 | -1.1 | No |
| May-02 | 58 | 5 | 11.60 | 0 | 0 | 74 | 5 | 14.80 | 4.76 | -1.06 | -1.65 | No |
| Jun-02 | | | | | | 165 | 9 | 18.33 | 7.50 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

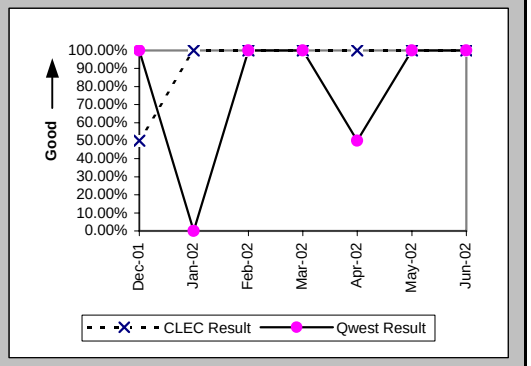
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | 8 | 2 | 4.00 | 0 | 0 | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | 6 | 1 | 6.00 | 0 | 0 | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #1 - Local Interconnection - LIS Installation

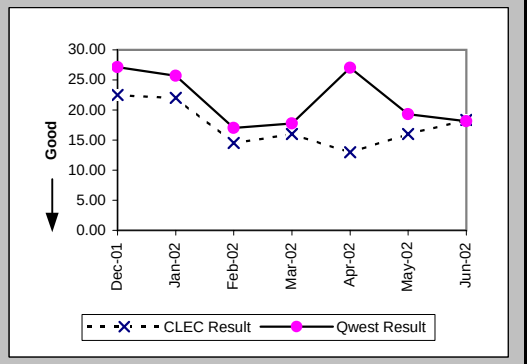
### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 0 | 0 | 13 | 13 | 100.00% | N/A | N/A | -0.03 | No |
| Jan-02 | 2 | 2 | 100.00% | 1 | 0 | 0 | 1 | 0.00% | N/A | N/A | | |
| Feb-02 | 4 | 4 | 100.00% | 0 | 1 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 2 | 2 | 100.00% | 0 | 0 | 1 | 2 | 50.00% | 50.00% | -1 | -1.61 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 9 | 9 | 100.00% | 0 | 0 | 8 | 8 | 100.00% | N/A | N/A | N/A | |



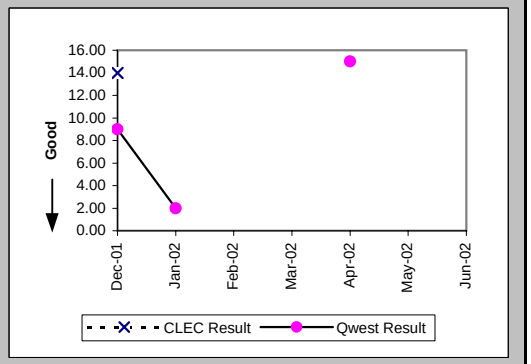

### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 45 | 2 | 22.50 | 0 | 0 | 597 | 22 | 27.14 | 6.25 | -1 | -1.61 | No |
| Jan-02 | 66 | 3 | 22.00 | 0 | 0 | 154 | 6 | 25.67 | 0.82 | -6.35 | -4.86 | No |
| Feb-02 | 58 | 4 | 14.50 | 0 | 1 | 85 | 5 | 17.00 | 3.67 | -1.01 | -1.62 | No |
| Mar-02 | 16 | 1 | 16.00 | 0 | 0 | 71 | 4 | 17.75 | 2.50 | -0.63 | -1.38 | No |
| Apr-02 | 26 | 2 | 13.00 | 0 | 0 | 54 | 2 | 27.00 | 7.07 | -1.98 | -2.2 | No |
| May-02 | 16 | 1 | 16.00 | 0 | 0 | 58 | 3 | 19.33 | 5.51 | -0.52 | -1.32 | No |
| Jun-02 | 165 | 9 | 18.33 | 0 | 0 | 145 | 8 | 18.12 | 1.25 | -0.3 | -1.18 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

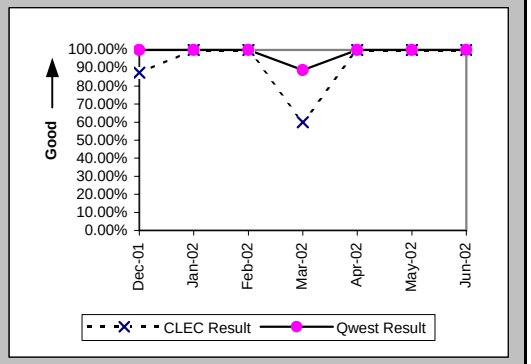
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 14 | 1 | 14.00 | 0 | 0 | 18 | 2 | 9.00 | 9.90 | -0.06 | -1.04 | No |
| Jan-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 15 | 1 | 15.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #1 - Local Interconnection - LIS Installation

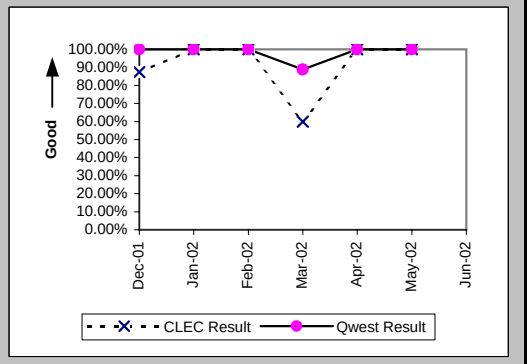
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 8 | 87.50% | 0 | 0 | 33 | 33 | 100.00% | N/A | N/A | -0.18 | No |
| Jan-02 | 9 | 9 | 100.00% | 0 | 0 | 25 | 25 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | 7 | 7 | 100.00% | 0 | 0 | 10 | 10 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 3 | 5 | 60.00% | 0 | 0 | 8 | 9 | 88.89% | 31.43% | 1.09 | -0.34 | No |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| May-02 | 5 | 5 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 8 | 8 | 100.00% | 0 | 0 | 13 | 13 | 100.00% | N/A | N/A | N/A | |




New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

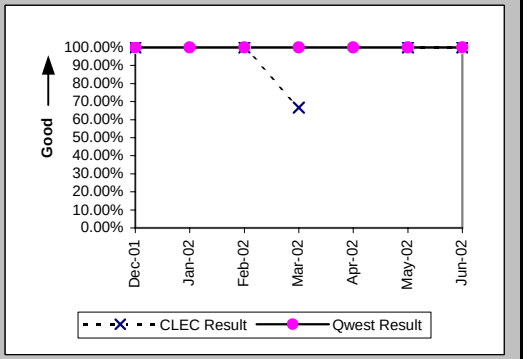
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 8 | 87.50% | 0 | 0 | 33 | 33 | 100.00% | N/A | N/A | -0.18 | No |
| Jan-02 | 9 | 9 | 100.00% | 0 | 0 | 25 | 25 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | 7 | 7 | 100.00% | 0 | 0 | 10 | 10 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 3 | 5 | 60.00% | 0 | 0 | 8 | 9 | 88.89% | 31.43% | 1.09 | -0.34 | No |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| May-02 | 5 | 5 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #1 - Local Interconnection - LIS Repair

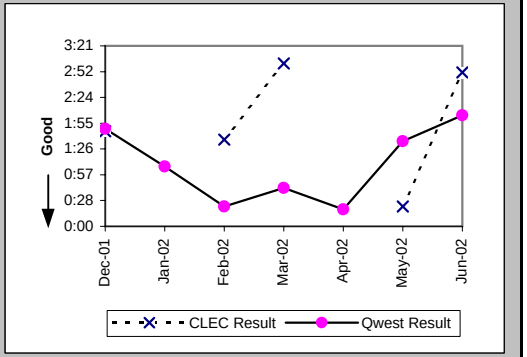
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 2 | 3 | 66.67% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | -0.9 | No |
| Apr-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| May-02 | 1 | 1 | 100.00% | 1 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 1 | 1 | 100.00% | 1 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |



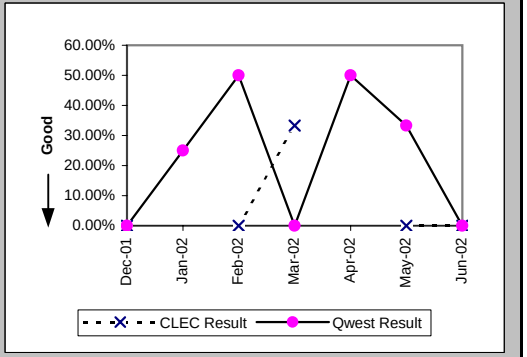

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3:31 | 2 | 1:46 | 0 | 0 | 1:49 | 1 | 1:49 | | | | |
| Jan-02 | | | | | | 4:27 | 4 | 1:07 | 1:06 | | | |
| Feb-02 | 1:37 | 1 | 1:37 | 0 | 0 | 0:44 | 2 | 0:22 | 0:16 | 0.67 | -0.59 | No |
| Mar-02 | 9:06 | 3 | 3:02 | 0 | 0 | 0:43 | 1 | 0:43 | | | | |
| Apr-02 | | | | | | 1:16 | 4 | 0:19 | 0:19 | | | |
| May-02 | 0:22 | 1 | 0:22 | 1 | 0 | 4:44 | 3 | 1:35 | 0:29 | -2.16 | -2.32 | No |
| Jun-02 | 2:52 | 1 | 2:52 | 1 | 0 | 4:08 | 2 | 2:04 | 1:29 | -0.04 | -1.02 | No |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

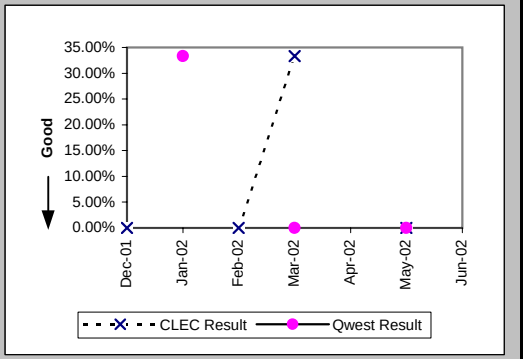
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | 0 | 1 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 2 | 50.00% | 50.00% | -0.82 | -1.5 | No |
| Mar-02 | 1 | 3 | 33.33% | 0 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.9 | No |
| Apr-02 | | | | | | 2 | 4 | 50.00% | 50.00% | | | |
| May-02 | 0 | 1 | 0.00% | 1 | 0 | 1 | 3 | 33.33% | 47.14% | -0.61 | -1.37 | No |
| Jun-02 | 0 | 1 | 0.00% | 1 | 0 | 0 | 2 | 0.00% | N/A | N/A | N/A | |



## Checklist #1 - Local Interconnection - LIS Repair

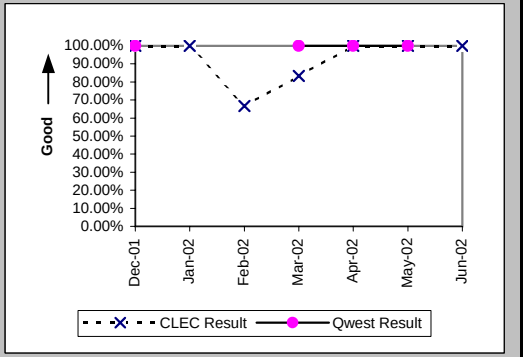
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | | | | | | | |
| Mar-02 | 1 | 3 | 33.33% | 0 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.9 | No |
| Apr-02 | | | | | | | | | | | | |
| May-02 | 0 | 1 | 0.00% | 1 | 0 | 0 | 2 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |



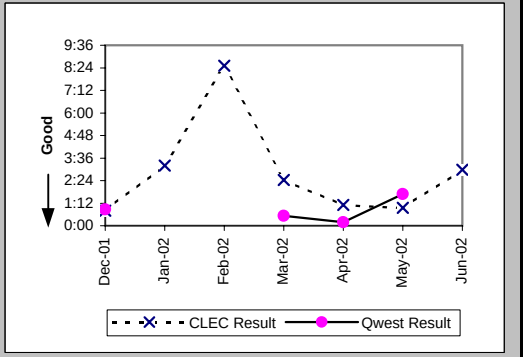

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 1 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Feb-02 | 2 | 3 | 66.67% | 2 | 0 | | | | | | | |
| Mar-02 | 5 | 6 | 83.33% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | -1.03 | No |
| Apr-02 | 2 | 2 | 100.00% | 1 | 0 | 1 | 1 | 100.00% | N/A | N/A | N/A | |
| May-02 | 7 | 7 | 100.00% | 1 | 0 | 1 | 1 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

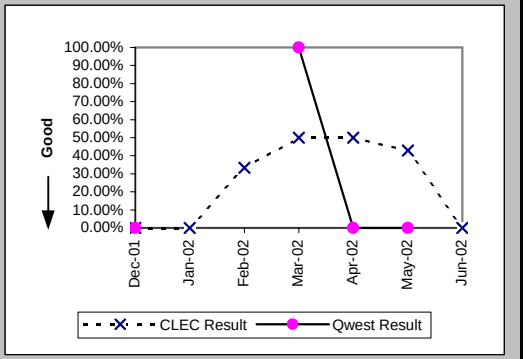
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1:36 | 2 | 0:48 | 1 | 0 | 1:45 | 2 | 0:52 | 0:08 | -0.58 | -1.35 | No |
| Jan-02 | 3:12 | 1 | 3:12 | 0 | 0 | | | | | | | |
| Feb-02 | 25:33 | 3 | 8:31 | 2 | 0 | | | | | | | |
| Mar-02 | 14:35 | 6 | 2:26 | 0 | 0 | 0:32 | 1 | 0:32 | | | | |
| Apr-02 | 2:11 | 2 | 1:06 | 1 | 0 | 0:11 | 1 | 0:11 | | | | |
| May-02 | 6:39 | 7 | 0:57 | 1 | 0 | 1:41 | 1 | 1:41 | | | | |
| Jun-02 | 2:59 | 1 | 2:59 | 0 | 0 | | | | | | | |



## Checklist #1 - Local Interconnection - LIS Repair

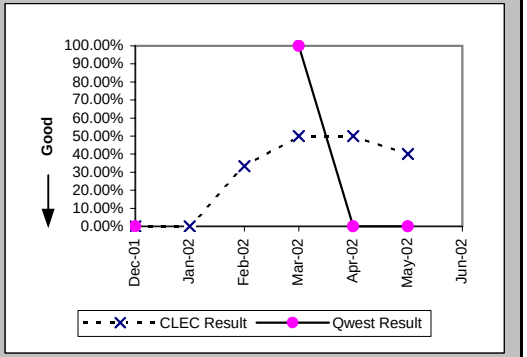
### Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 1 | 0 | 0 | 2 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | | | | | | | |
| Feb-02 | 1 | 3 | 33.33% | 2 | 0 | | | | | | | |
| Mar-02 | 3 | 6 | 50.00% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | | |
| Apr-02 | 1 | 2 | 50.00% | 1 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.8 | No |
| May-02 | 3 | 7 | 42.86% | 1 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.73 | No |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | | | | | | | |



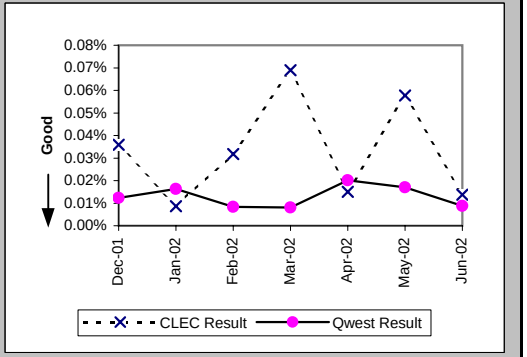

### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 1 | 0 | 0 | 2 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | | | | | | | |
| Feb-02 | 1 | 3 | 33.33% | 2 | 0 | | | | | | | |
| Mar-02 | 3 | 6 | 50.00% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | | |
| Apr-02 | 1 | 2 | 50.00% | 1 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.8 | No |
| May-02 | 2 | 5 | 40.00% | 1 | 0 | 0 | 1 | 0.00% | N/A | N/A | -0.78 | No |
| Jun-02 | | | | | | | | | | | | |




### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

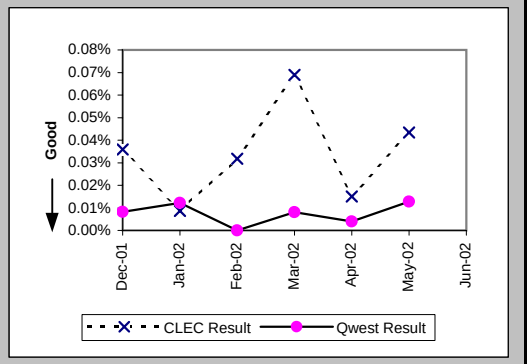
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 11145 | 0.04% | 1 | 0 | 3 | 24335 | 0.01% | 1.11% | 1.86 | 0.13 | Yes |
| Jan-02 | 1 | 11553 | 0.01% | 0 | 0 | 4 | 24527 | 0.02% | 1.28% | -0.53 | -1.32 | No |
| Feb-02 | 4 | 12585 | 0.03% | 2 | 0 | 2 | 23831 | 0.01% | 0.92% | 2.32 | 0.41 | Yes |
| Mar-02 | 9 | 13041 | 0.07% | 0 | 0 | 2 | 24839 | 0.01% | 0.90% | 6.28 | 2.82 | Yes |
| Apr-02 | 2 | 13281 | 0.02% | 2 | 0 | 5 | 24839 | 0.02% | 1.42% | -0.33 | -1.2 | No |
| May-02 | 8 | 13833 | 0.06% | 2 | 0 | 4 | 23495 | 0.02% | 1.30% | 2.92 | 0.77 | Yes |
| Jun-02 | 2 | 14620 | 0.01% | 1 | 0 | 2 | 22847 | 0.01% | 0.94% | 0.5 | -0.7 | No |



## Checklist #1 - Local Interconnection - LIS Repair

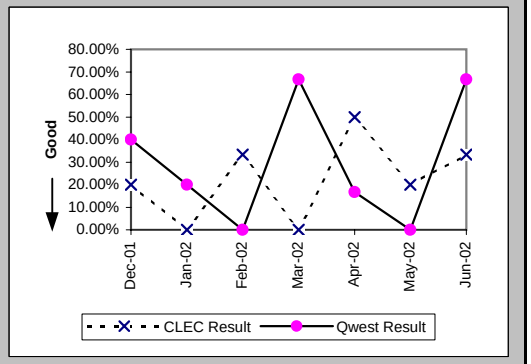
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 11145 | 0.04% | 1 | 0 | 2 | 24335 | 0.01% | 0.91% | 2.67 | 0.62 | Yes |
| Jan-02 | 1 | 11553 | 0.01% | 0 | 0 | 3 | 24527 | 0.01% | 1.11% | -0.29 | -1.17 | No |
| Feb-02 | 4 | 12585 | 0.03% | 2 | 0 | 0 | 23831 | 0.00% | N/A | N/A | | |
| Mar-02 | 9 | 13041 | 0.07% | 0 | 0 | 2 | 24839 | 0.01% | 0.90% | 6.28 | 2.82 | Yes |
| Apr-02 | 2 | 13281 | 0.02% | 2 | 0 | 1 | 24839 | 0.00% | 0.63% | 1.62 | -0.02 | No |
| May-02 | 6 | 13833 | 0.04% | 2 | 0 | 3 | 23495 | 0.01% | 1.13% | 2.53 | 0.54 | Yes |
| Jun-02 | | | | | | | | | | | | |



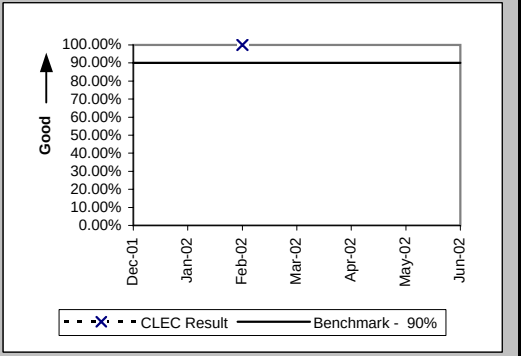

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 5 | 20.00% | 0 | 0 | 2 | 5 | 40.00% | 48.99% | -0.65 | -1.39 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 5 | 20.00% | 40.00% | -0.46 | -1.28 | No |
| Feb-02 | 2 | 6 | 33.33% | 0 | 0 | 0 | 2 | 0.00% | N/A | N/A | -0.62 | No |
| Mar-02 | 0 | 9 | 0.00% | 0 | 0 | 4 | 6 | 66.67% | 47.14% | -2.68 | -2.63 | No |
| Apr-02 | 2 | 4 | 50.00% | 0 | 0 | 1 | 6 | 16.67% | 37.27% | 0.93 | -0.43 | No |
| May-02 | 2 | 10 | 20.00% | 0 | 0 | 0 | 4 | 0.00% | N/A | N/A | -0.56 | No |
| Jun-02 | 1 | 3 | 33.33% | 0 | 0 | 4 | 6 | 66.67% | 47.14% | -1 | -1.61 | No |

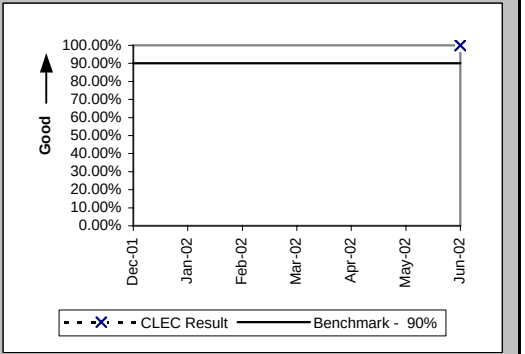


## Checklist #1 - Collocation

| Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 1 | 1 | 100.00% | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



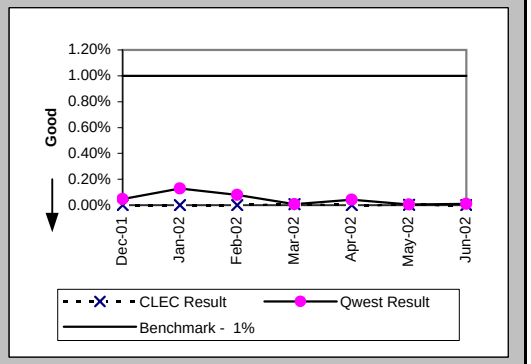

| Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 1 | 1 | 100.00% | | | |



## Checklist #1 - Trunk Blocking

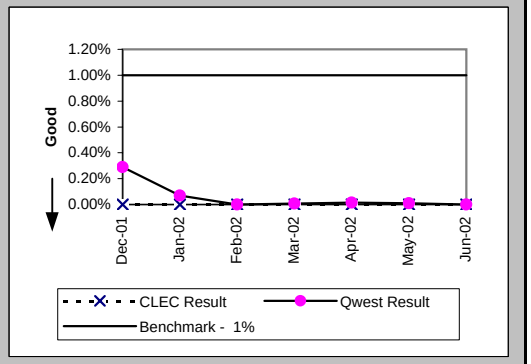
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1632 | 0.00% | 0 | 0 | 2.86 | 6073 | 0.05% | 0.36% | -4.72 | -3.87 | No |
| Jan-02 | 0 | 1584 | 0.00% | 0 | 0 | 7.82 | 6073 | 0.13% | 0.33% | -13.7 | -9.33 | No |
| Feb-02 | 0 | 1584 | 0.00% | 0 | 0 | 4.48 | 5737 | 0.08% | 0.39% | -6.99 | -5.25 | No |
| Mar-02 | 0.11 | 1608 | 0.01% | 0 | 0 | 0.4 | 5785 | 0.01% | 0.03% | 0.03 | -0.98 | No |
| Apr-02 | 0 | 1680 | 0.00% | 0 | 0 | 2.66 | 6193 | 0.04% | 0.26% | -5.91 | -4.59 | No |
| May-02 | 0.02 | 1680 | 0.00% | 0 | 0 | 0.27 | 5929 | 0.00% | 0.03% | -4 | -3.43 | No |
| Jun-02 | 0 | 1560 | 0.00% | 0 | 0 | 0.53 | 5928 | 0.01% | 0.04% | -8.28 | -6.04 | No |



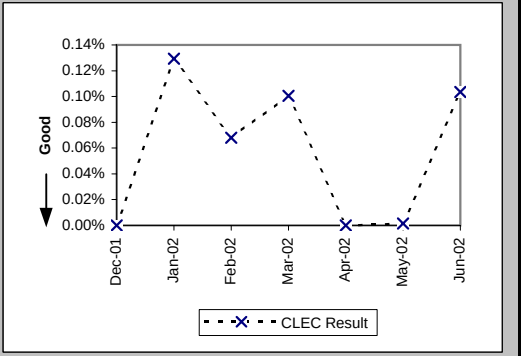

Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 144 | 0.00% | 0 | 0 | 33.41 | 11496 | 0.29% | 0.93% | -3.72 | -3.26 | No |
| Jan-02 | 0 | 144 | 0.00% | 0 | 0 | 6.74 | 9744 | 0.07% | 0.38% | -2.17 | -2.32 | No |
| Feb-02 | 0 | 144 | 0.00% | 0 | 0 | 0 | 10968 | 0.00% | 0.00% | | | No |
| Mar-02 | 0 | 144 | 0.00% | 0 | 0 | 0.71 | 10968 | 0.01% | 0.08% | -0.97 | -1.59 | No |
| Apr-02 | 0 | 144 | 0.00% | 0 | 0 | 1.62 | 11328 | 0.01% | 0.12% | -1.38 | -1.84 | No |
| May-02 | 0 | 144 | 0.00% | 0 | 0 | 0.98 | 11328 | 0.01% | 0.05% | -2.23 | -2.36 | No |
| Jun-02 | 0 | 144 | 0.00% | 0 | 0 | 0 | 11328 | 0.00% | 0.00% | | | No |

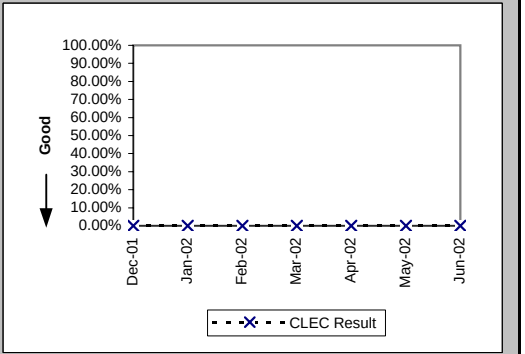


## Checklist #1 - Trunk Blocking

| Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
| Dec-01 | 0 | 1632 | 0.00% | 0 | 0 | 0.00% |
| Jan-02 | 2.11 | 1632 | 0.13% | 0 | 0 | 0.74% |
| Feb-02 | 1.11 | 1632 | 0.07% | 0 | 0 | 0.39% |
| Mar-02 | 1.64 | 1632 | 0.10% | 0 | 0 | 0.77% |
| Apr-02 | 0 | 1680 | 0.00% | 0 | 0 | 0.00% |
| May-02 | 0.02 | 1680 | 0.00% | 0 | 0 | 0.01% |
| Jun-02 | 1.74 | 1680 | 0.10% | 0 | 0 | 0.37% |



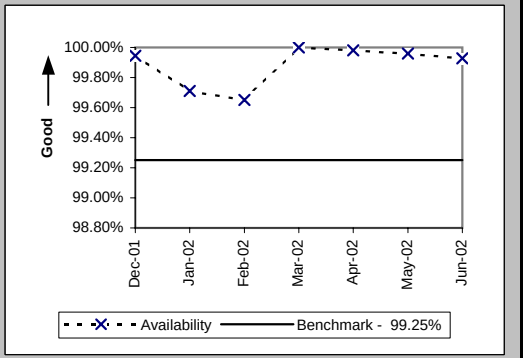

| Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
| Dec-01 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| Jan-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| Feb-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| Mar-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| Apr-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| May-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |
| Jun-02 | 0 | 144 | 0.00% | 0 | 0 | 0.00% |



## Checklist #2 - Gateway Availability

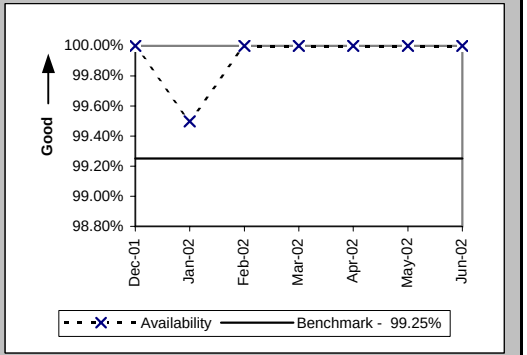
### Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | 99.94% | | |
| Jan-02 | 99.71% | | |
| Feb-02 | 99.65% | | |
| Mar-02 | 100.00% | | |
| Apr-02 | 99.98% | | |
| May-02 | 99.96% | | |
| Jun-02 | 99.93% | | |



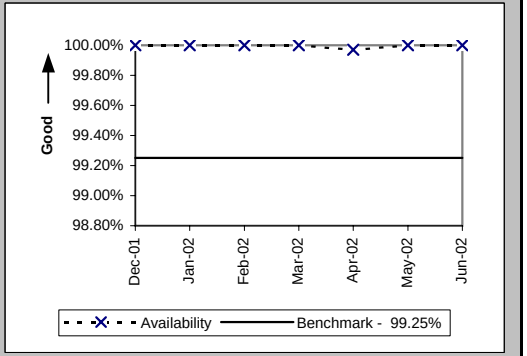

### Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | 100.00% | | |
| Jan-02 | 99.50% | | |
| Feb-02 | 100.00% | | |
| Mar-02 | 100.00% | | |
| Apr-02 | 100.00% | | |
| May-02 | 100.00% | | |
| Jun-02 | 100.00% | | |




### Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

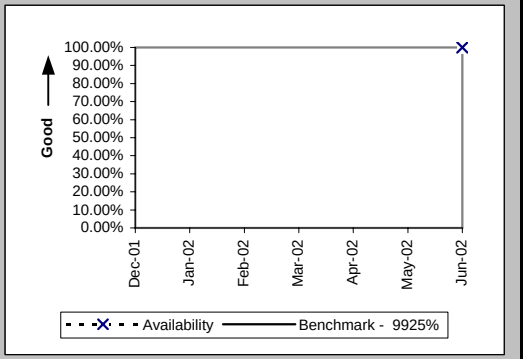
| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | 100.00% | | |
| Jan-02 | 100.00% | | |
| Feb-02 | 100.00% | | |
| Mar-02 | 100.00% | | |
| Apr-02 | 99.97% | | |
| May-02 | 100.00% | | |
| Jun-02 | 100.00% | | |



## Checklist #2 - Gateway Availability

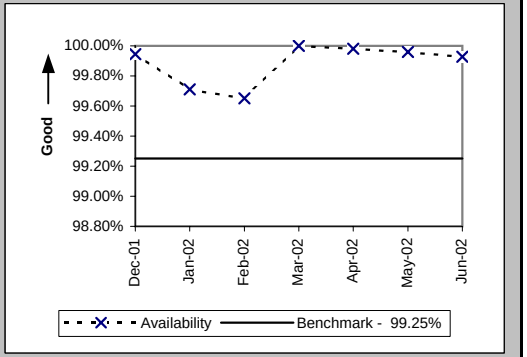
### Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | | | |
| Jan-02 | | | |
| Feb-02 | | | |
| Mar-02 | | | |
| Apr-02 | | | |
| May-02 | | | |
| Jun-02 | 100.00% | | |



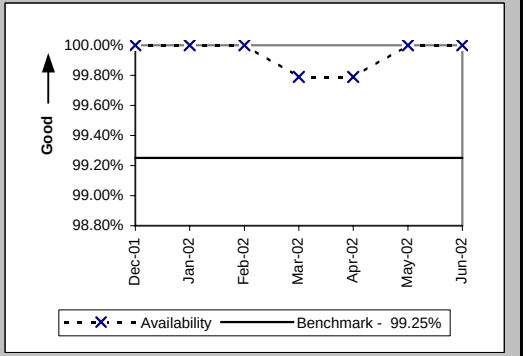

### Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | 99.94% | | |
| Jan-02 | 99.71% | | |
| Feb-02 | 99.65% | | |
| Mar-02 | 100.00% | | |
| Apr-02 | 99.98% | | |
| May-02 | 99.96% | | |
| Jun-02 | 99.93% | | |



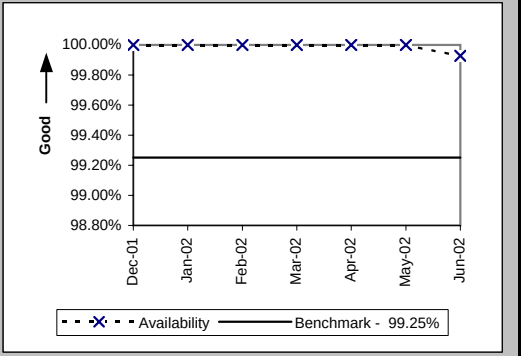

### Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | 100.00% | | |
| Jan-02 | 100.00% | | |
| Feb-02 | 100.00% | | |
| Mar-02 | 99.79% | | |
| Apr-02 | 99.79% | | |
| May-02 | 100.00% | | |
| Jun-02 | 100.00% | | |

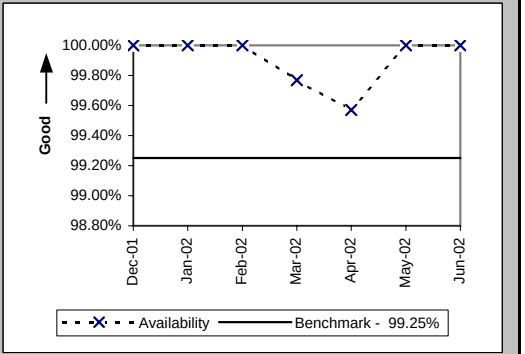


## Checklist #2 - Gateway Availability

| System Availability - EXACT (Percent) Default (GA-4) (Benchmark) | | | |
|---|---|---|---|
| Date | Availability | PID Exc | Data Exc |
| Dec-01 | 100.00% | | |
| Jan-02 | 100.00% | | |
| Feb-02 | 100.00% | | |
| Mar-02 | 100.00% | | |
| Apr-02 | 100.00% | | |
| May-02 | 100.00% | | |
| Jun-02 | 99.93% | | |



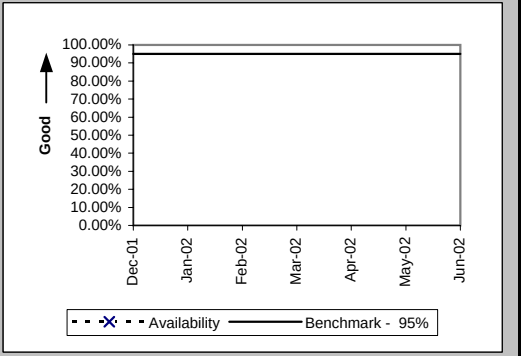

| Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark) | | | |
|---|---|---|---|
| Date | Availability | PID Exc | Data Exc |
| Dec-01 | 100.00% | | |
| Jan-02 | 100.00% | | |
| Feb-02 | 100.00% | | |
| Mar-02 | 99.77% | | |
| Apr-02 | 99.57% | | |
| May-02 | 100.00% | | |
| Jun-02 | 100.00% | | |



## Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

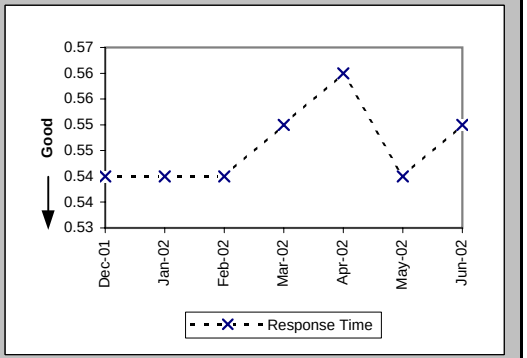
| Date | Availability | PID Exc | Data Exc |
|---|---|---|---|
| Dec-01 | | | |
| Jan-02 | | | |
| Feb-02 | | | |
| Mar-02 | | | |
| Apr-02 | | | |
| May-02 | | | |
| Jun-02 | | | |



## Checklist #2 - Preorder Response Times - IMA

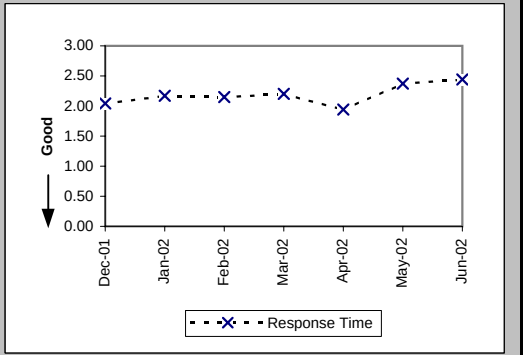
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1598.4 | 2960 | 0.54 | | | 0.11 |
| Jan-02 | 1733.94 | 3211 | 0.54 | | | 0.15 |
| Feb-02 | 1540.62 | 2853 | 0.54 | | | 0.11 |
| Mar-02 | 1545.5 | 2810 | 0.55 | | | 0.11 |
| Apr-02 | 1579.76 | 2821 | 0.56 | | | 0.24 |
| May-02 | 1548.18 | 2867 | 0.54 | | | 0.12 |
| Jun-02 | 1301.85 | 2367 | 0.55 | | | 0.24 |



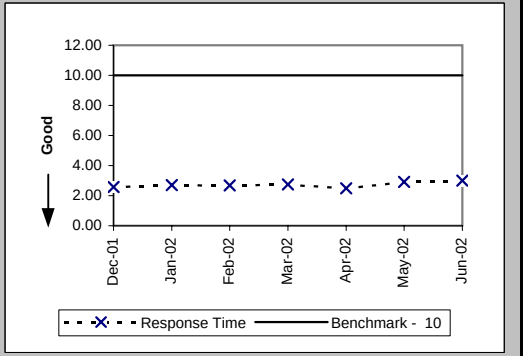

Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6038.4 | 2960 | 2.04 | | | 1.39 |
| Jan-02 | 6967.87 | 3211 | 2.17 | | | 1.43 |
| Feb-02 | 6133.95 | 2853 | 2.15 | | | 1.55 |
| Mar-02 | 6182 | 2810 | 2.20 | | | 2.01 |
| Apr-02 | 5472.74 | 2821 | 1.94 | | | 0.82 |
| May-02 | 6794.79 | 2867 | 2.37 | | | 1.61 |
| Jun-02 | 5775.48 | 2367 | 2.44 | | | 1.32 |




Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

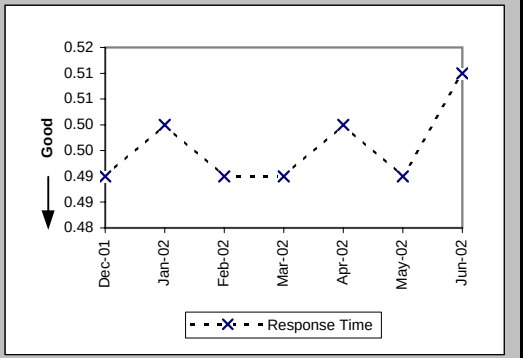
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7636.8 | 2960 | 2.58 | | | |
| Jan-02 | 8701.81 | 3211 | 2.71 | | | |
| Feb-02 | 7674.57 | 2853 | 2.69 | | | |
| Mar-02 | 7727.5 | 2810 | 2.75 | | | |
| Apr-02 | 7052.5 | 2821 | 2.50 | | | |
| May-02 | 8342.97 | 2867 | 2.91 | | | |
| Jun-02 | 7077.33 | 2367 | 2.99 | | | |



## Checklist #2 - Preorder Response Times - IMA

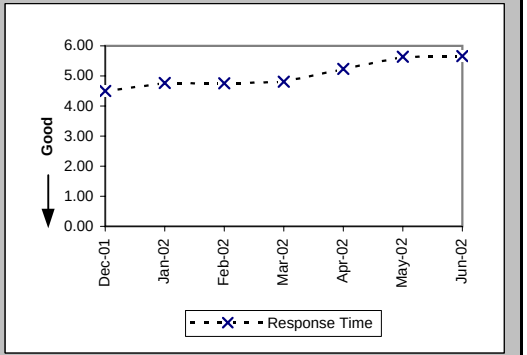
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1803.54 | 3706 | 0.49 | | | 0.06 |
| Jan-02 | 1915.18 | 3820 | 0.50 | | | 0.15 |
| Feb-02 | 1669.46 | 3379 | 0.49 | | | 0.06 |
| Mar-02 | 1935.43 | 3943 | 0.49 | | | 0.07 |
| Apr-02 | 1990.41 | 3982 | 0.50 | | | 0.15 |
| May-02 | 1999.01 | 4049 | 0.49 | | | 0.08 |
| Jun-02 | 1749.99 | 3453 | 0.51 | | | 0.24 |



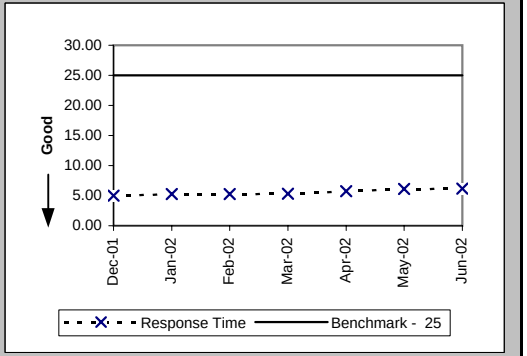

Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 16687.24 | 3706 | 4.50 | | | 4.16 |
| Jan-02 | 18228.93 | 3820 | 4.77 | | | 4.31 |
| Feb-02 | 16088.53 | 3379 | 4.76 | | | 4.03 |
| Mar-02 | 18980.72 | 3943 | 4.81 | | | 4.21 |
| Apr-02 | 20816.61 | 3982 | 5.23 | | | 4.38 |
| May-02 | 22850.47 | 4049 | 5.64 | | | 4.94 |
| Jun-02 | 19538.29 | 3453 | 5.66 | | | 4.92 |




Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

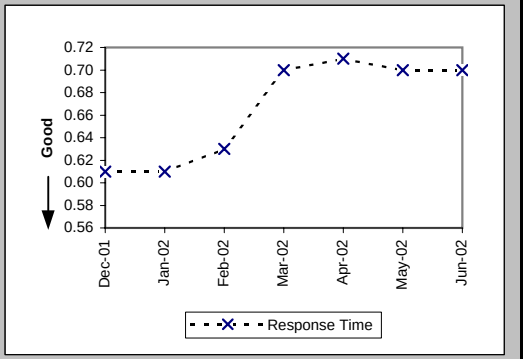
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 18490.78 | 3706 | 4.99 | | | |
| Jan-02 | 20144.11 | 3820 | 5.27 | | | |
| Feb-02 | 17757.99 | 3379 | 5.26 | | | |
| Mar-02 | 20916.15 | 3943 | 5.30 | | | |
| Apr-02 | 22807.02 | 3982 | 5.73 | | | |
| May-02 | 24849.48 | 4049 | 6.14 | | | |
| Jun-02 | 21288.28 | 3453 | 6.17 | | | |



## Checklist #2 - Preorder Response Times - IMA

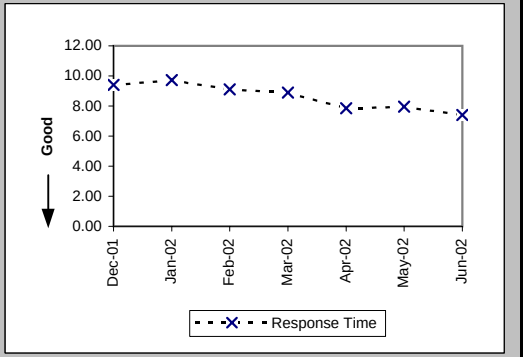
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 403.21 | 661 | 0.61 | | | 0.07 |
| Jan-02 | 430.66 | 706 | 0.61 | | | 0.06 |
| Feb-02 | 408.87 | 649 | 0.63 | | | 0.07 |
| Mar-02 | 502.6 | 718 | 0.70 | | | 0.07 |
| Apr-02 | 516.88 | 728 | 0.71 | | | 0.15 |
| May-02 | 516.6 | 738 | 0.70 | | | 0.07 |
| Jun-02 | 437.5 | 625 | 0.70 | | | 0.07 |



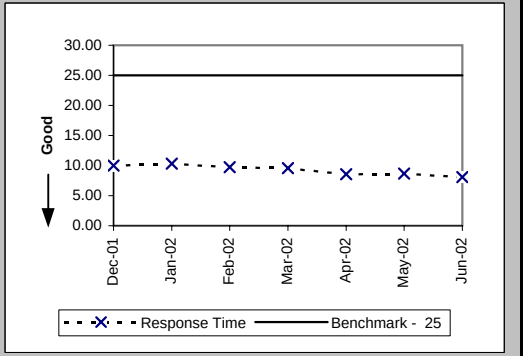

Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6220.01 | 661 | 9.41 | | | 3.87 |
| Jan-02 | 6862.32 | 706 | 9.72 | | | 3.59 |
| Feb-02 | 5905.9 | 649 | 9.10 | | | 3.16 |
| Mar-02 | 6390.2 | 718 | 8.90 | | | 3.93 |
| Apr-02 | 5722.08 | 728 | 7.86 | | | 3.71 |
| May-02 | 5874.48 | 738 | 7.96 | | | 3.90 |
| Jun-02 | 4631.25 | 625 | 7.41 | | | 3.74 |




Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

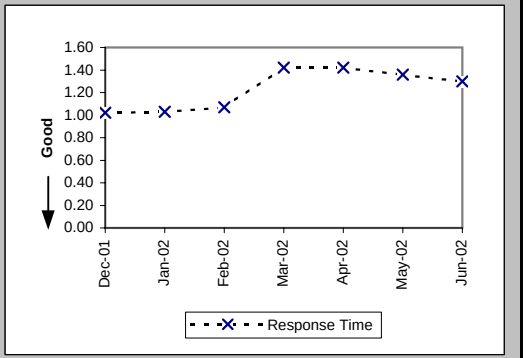
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6623.22 | 661 | 10.02 | | | |
| Jan-02 | 7292.98 | 706 | 10.33 | | | |
| Feb-02 | 6314.77 | 649 | 9.73 | | | |
| Mar-02 | 6892.8 | 718 | 9.60 | | | |
| Apr-02 | 6238.96 | 728 | 8.57 | | | |
| May-02 | 6391.08 | 738 | 8.66 | | | |
| Jun-02 | 5068.75 | 625 | 8.11 | | | |



## Checklist #2 - Preorder Response Times - IMA

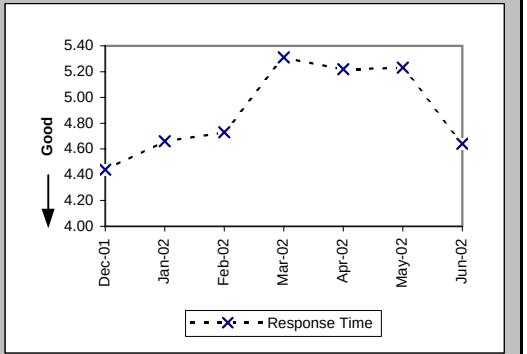
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 5823.21 | 5688 | 1.02 | | | 0.33 |
| Jan-02 | 6055.01 | 5902 | 1.03 | | | 0.24 |
| Feb-02 | 5649.5 | 5271 | 1.07 | | | 0.23 |
| Mar-02 | 8691.4 | 6110 | 1.42 | | | 0.49 |
| Apr-02 | 9265.89 | 6531 | 1.42 | | | 0.55 |
| May-02 | 9229.6 | 6795 | 1.36 | | | 0.56 |
| Jun-02 | 7234.52 | 5571 | 1.30 | | | 0.66 |



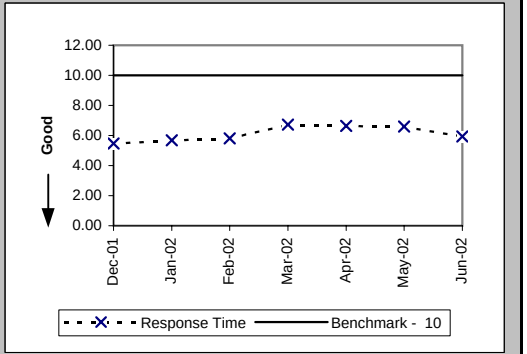

Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 25264.91 | 5688 | 4.44 | | | 2.66 |
| Jan-02 | 27527.29 | 5902 | 4.66 | | | 3.08 |
| Feb-02 | 24920.7 | 5271 | 4.73 | | | 2.77 |
| Mar-02 | 32419.17 | 6110 | 5.31 | | | 3.27 |
| Apr-02 | 34082.92 | 6531 | 5.22 | | | 2.95 |
| May-02 | 35518.04 | 6795 | 5.23 | | | 3.07 |
| Jun-02 | 25843.37 | 5571 | 4.64 | | | 2.19 |




Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

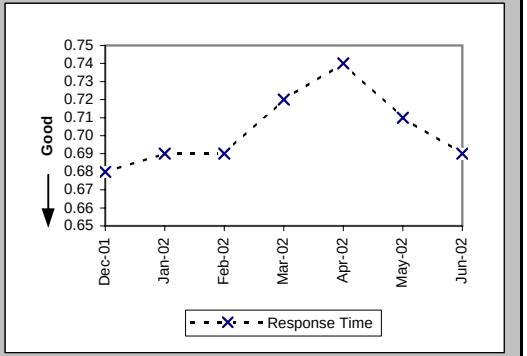
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 31088.12 | 5688 | 5.47 | | | |
| Jan-02 | 33582.3 | 5902 | 5.69 | | | |
| Feb-02 | 30570.2 | 5271 | 5.80 | | | |
| Mar-02 | 41110.57 | 6110 | 6.73 | | | |
| Apr-02 | 43348.81 | 6531 | 6.64 | | | |
| May-02 | 44747.64 | 6795 | 6.59 | | | |
| Jun-02 | 33077.89 | 5571 | 5.94 | | | |



## Checklist #2 - Preorder Response Times - IMA

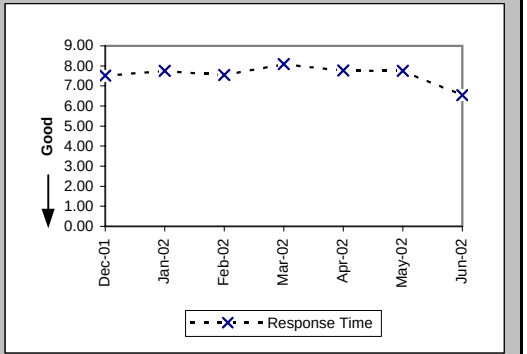
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 556.34 | 817 | 0.68 | | | 0.28 |
| Jan-02 | 606.01 | 884 | 0.69 | | | 0.22 |
| Feb-02 | 540.82 | 786 | 0.69 | | | 0.23 |
| Mar-02 | 677.06 | 936 | 0.72 | | | 0.33 |
| Apr-02 | 732.72 | 984 | 0.74 | | | 0.49 |
| May-02 | 712.28 | 999 | 0.71 | | | 0.49 |
| Jun-02 | 531.33 | 774 | 0.69 | | | 0.07 |



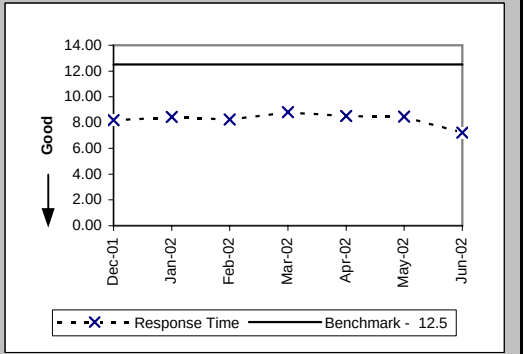

Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6140.36 | 817 | 7.52 | | | 2.77 |
| Jan-02 | 6848 | 884 | 7.75 | | | 2.83 |
| Feb-02 | 5936.37 | 786 | 7.55 | | | 2.55 |
| Mar-02 | 7569.66 | 936 | 8.09 | | | 3.57 |
| Apr-02 | 7649.45 | 984 | 7.77 | | | 2.93 |
| May-02 | 7737.61 | 999 | 7.75 | | | 2.90 |
| Jun-02 | 5067.38 | 774 | 6.55 | | | 2.59 |




Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

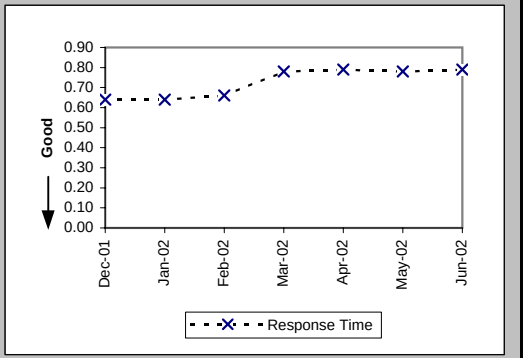
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6696.7 | 817 | 8.20 | | | |
| Jan-02 | 7454.01 | 884 | 8.43 | | | |
| Feb-02 | 6477.19 | 786 | 8.24 | | | |
| Mar-02 | 8246.72 | 936 | 8.81 | | | |
| Apr-02 | 8382.17 | 984 | 8.52 | | | |
| May-02 | 8449.89 | 999 | 8.46 | | | |
| Jun-02 | 5598.71 | 774 | 7.23 | | | |



## Checklist #2 - Preorder Response Times - IMA

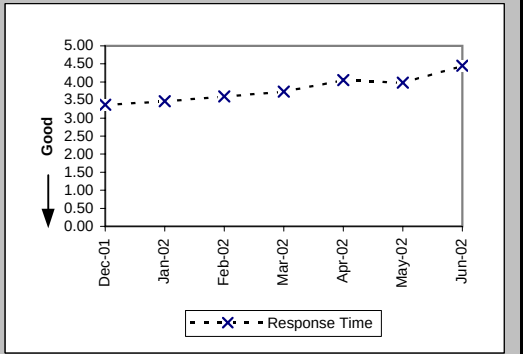
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1002.16 | 1576 | 0.64 | | | 0.04 |
| Jan-02 | 996.11 | 1556 | 0.64 | | | 0.15 |
| Feb-02 | 946.51 | 1437 | 0.66 | | | 0.07 |
| Mar-02 | 1248.15 | 1602 | 0.78 | | | 0.06 |
| Apr-02 | 1249.14 | 1579 | 0.79 | | | 0.23 |
| May-02 | 1282.5 | 1651 | 0.78 | | | 0.07 |
| Jun-02 | 1121.56 | 1428 | 0.79 | | | 0.14 |



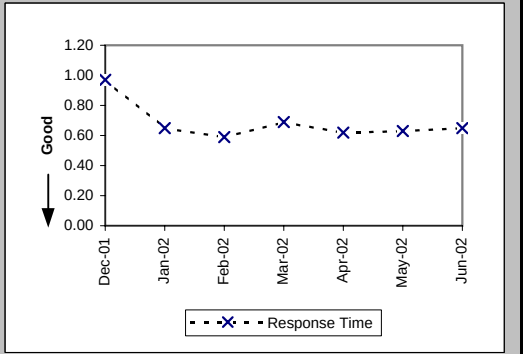

Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 5306.52 | 1576 | 3.37 | | | 1.94 |
| Jan-02 | 5394.82 | 1556 | 3.47 | | | 1.70 |
| Feb-02 | 5178.67 | 1437 | 3.60 | | | 1.73 |
| Mar-02 | 5972.92 | 1602 | 3.73 | | | 1.12 |
| Apr-02 | 6393.37 | 1579 | 4.05 | | | 1.75 |
| May-02 | 6568.62 | 1651 | 3.98 | | | 1.46 |
| Jun-02 | 6360.92 | 1428 | 4.45 | | | 1.86 |




Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

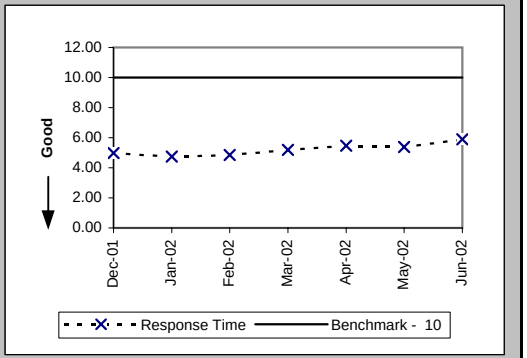
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1535.06 | 1576 | 0.97 | | | 1.17 |
| Jan-02 | 1007.34 | 1556 | 0.65 | | | 0.79 |
| Feb-02 | 854.51 | 1437 | 0.59 | | | 0.23 |
| Mar-02 | 1104.44 | 1602 | 0.69 | | | 0.29 |
| Apr-02 | 984.68 | 1579 | 0.62 | | | 0.15 |
| May-02 | 1034.37 | 1651 | 0.63 | | | 0.16 |
| Jun-02 | 922.62 | 1428 | 0.65 | | | 0.15 |



## Checklist #2 - Preorder Response Times - IMA

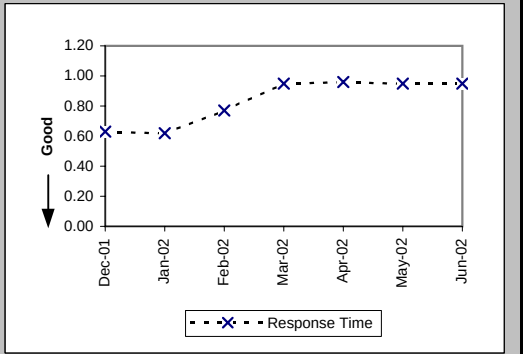
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7843.74 | 1576 | 4.98 | | | |
| Jan-02 | 7398.27 | 1556 | 4.75 | | | |
| Feb-02 | 6979.69 | 1437 | 4.86 | | | |
| Mar-02 | 8325.51 | 1602 | 5.20 | | | |
| Apr-02 | 8627.19 | 1579 | 5.46 | | | |
| May-02 | 8885.49 | 1651 | 5.38 | | | |
| Jun-02 | 8405.1 | 1428 | 5.89 | | | |



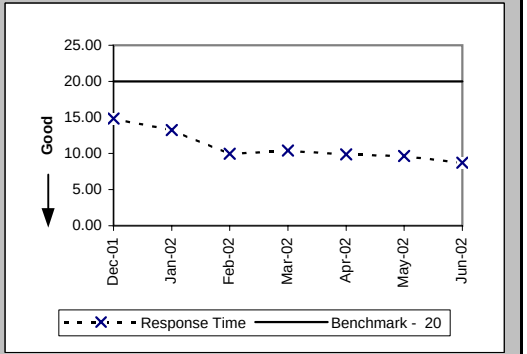

Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 331.91 | 530 | 0.63 | | | 0.06 |
| Jan-02 | 338.37 | 544 | 0.62 | | | 0.11 |
| Feb-02 | 2535.4 | 3282 | 0.77 | | | 0.25 |
| Mar-02 | 3407.79 | 3605 | 0.95 | | | 0.21 |
| Apr-02 | 3451.65 | 3586 | 0.96 | | | 0.28 |
| May-02 | 3506.33 | 3703 | 0.95 | | | 0.21 |
| Jun-02 | 2995.25 | 3153 | 0.95 | | | 0.28 |




Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

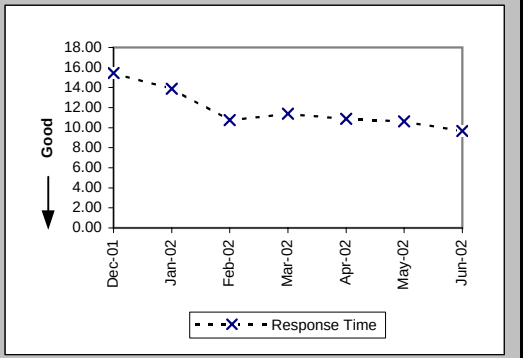
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7861.73 | 530 | 14.83 | | | 11.83 |
| Jan-02 | 7216.95 | 544 | 13.27 | | | 7.79 |
| Feb-02 | 32707.68 | 3282 | 9.97 | | | 5.50 |
| Mar-02 | 37615.98 | 3605 | 10.43 | | | 6.27 |
| Apr-02 | 35516.6 | 3586 | 9.90 | | | 5.24 |
| May-02 | 35821.73 | 3703 | 9.67 | | | 5.28 |
| Jun-02 | 27510.82 | 3153 | 8.73 | | | 5.12 |



## Checklist #2 - Preorder Response Times - IMA

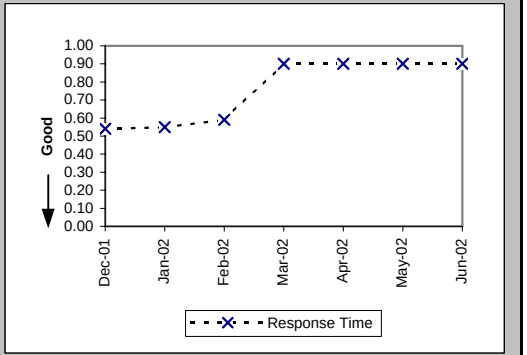
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 8193.64 | 530 | 15.46 | | | |
| Jan-02 | 7555.32 | 544 | 13.89 | | | |
| Feb-02 | 35243.08 | 3282 | 10.74 | | | |
| Mar-02 | 41023.77 | 3605 | 11.38 | | | |
| Apr-02 | 38968.25 | 3586 | 10.87 | | | |
| May-02 | 39328.06 | 3703 | 10.62 | | | |
| Jun-02 | 30506.07 | 3153 | 9.68 | | | |



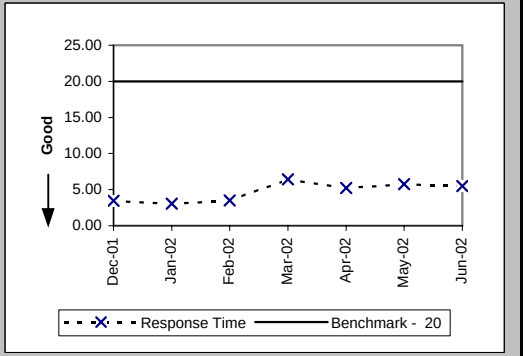

Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 237.06 | 439 | 0.54 | | | 0.07 |
| Jan-02 | 249.7 | 454 | 0.55 | | | 0.14 |
| Feb-02 | 240.13 | 407 | 0.59 | | | 0.14 |
| Mar-02 | 410.4 | 456 | 0.90 | | | 0.05 |
| Apr-02 | 412.2 | 458 | 0.90 | | | 0.12 |
| May-02 | 420.3 | 467 | 0.90 | | | 0.06 |
| Jun-02 | 347.4 | 386 | 0.90 | | | 0.06 |




Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

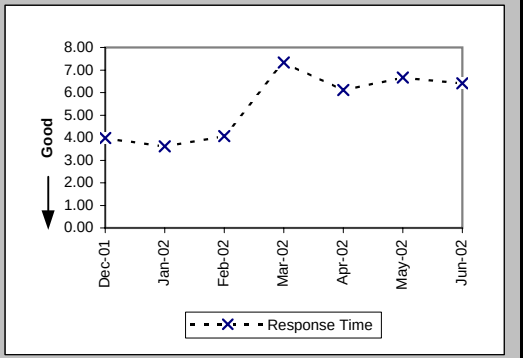
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1510.16 | 439 | 3.44 | | | 3.15 |
| Jan-02 | 1389.24 | 454 | 3.06 | | | 2.29 |
| Feb-02 | 1416.36 | 407 | 3.48 | | | 4.48 |
| Mar-02 | 2936.64 | 456 | 6.44 | | | 15.43 |
| Apr-02 | 2390.76 | 458 | 5.22 | | | 4.13 |
| May-02 | 2694.59 | 467 | 5.77 | | | 5.76 |
| Jun-02 | 2126.86 | 386 | 5.51 | | | 6.54 |



## Checklist #2 - Preorder Response Times - IMA

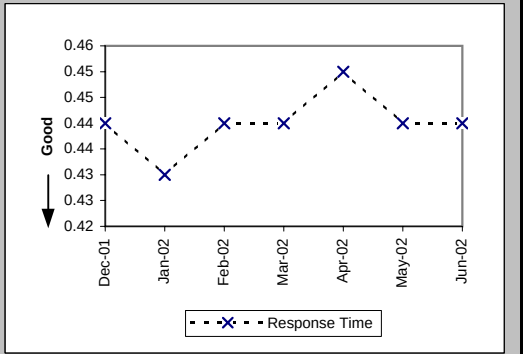
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1747.22 | 439 | 3.98 | | | |
| Jan-02 | 1638.94 | 454 | 3.61 | | | |
| Feb-02 | 1656.49 | 407 | 4.07 | | | |
| Mar-02 | 3347.04 | 456 | 7.34 | | | |
| Apr-02 | 2802.96 | 458 | 6.12 | | | |
| May-02 | 3114.89 | 467 | 6.67 | | | |
| Jun-02 | 2474.26 | 386 | 6.41 | | | |



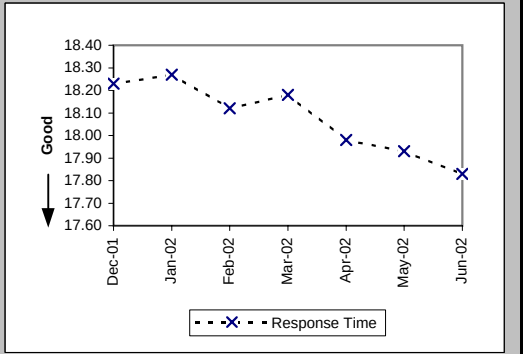

Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 779.61 | 1760 | 0.44 | | | 0.02 |
| Jan-02 | 999.98 | 2303 | 0.43 | | | 0.08 |
| Feb-02 | 912.04 | 2052 | 0.44 | | | 0.02 |
| Mar-02 | 1015.1 | 2286 | 0.44 | | | 0.02 |
| Apr-02 | 1039.54 | 2320 | 0.45 | | | 0.11 |
| May-02 | 1051.3 | 2367 | 0.44 | | | 0.04 |
| Jun-02 | 862.11 | 1941 | 0.44 | | | 0.17 |



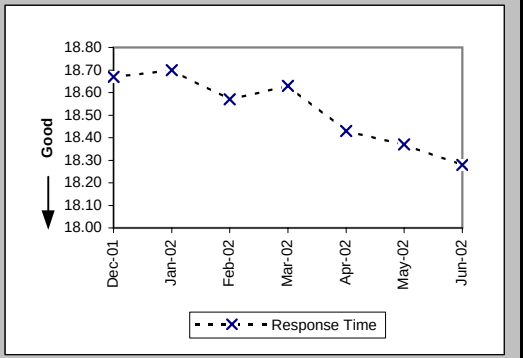

Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 32078.54 | 1760 | 18.23 | | | 6.67 |
| Jan-02 | 42068.82 | 2303 | 18.27 | | | 6.36 |
| Feb-02 | 37187.13 | 2052 | 18.12 | | | 6.35 |
| Mar-02 | 41565.94 | 2286 | 18.18 | | | 6.29 |
| Apr-02 | 41713.65 | 2320 | 17.98 | | | 6.17 |
| May-02 | 42441.73 | 2367 | 17.93 | | | 6.15 |
| Jun-02 | 34614.51 | 1941 | 17.83 | | | 6.28 |

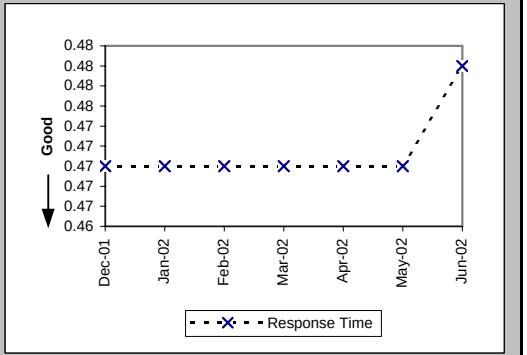


## Checklist #2 - Preorder Response Times - IMA

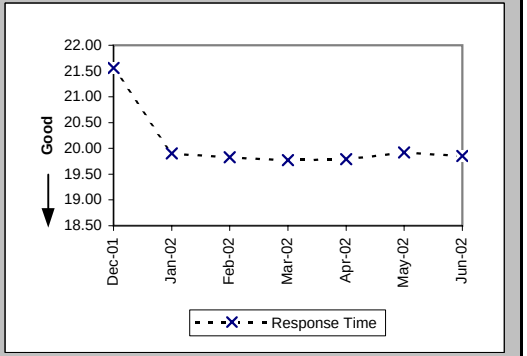
| Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
| Dec-01 | 32858.15 | 1760 | 18.67 | | | |
| Jan-02 | 43068.8 | 2303 | 18.70 | | | |
| Feb-02 | 38099.17 | 2052 | 18.57 | | | |
| Mar-02 | 42581.04 | 2286 | 18.63 | | | |
| Apr-02 | 42753.19 | 2320 | 18.43 | | | |
| May-02 | 43493.03 | 2367 | 18.37 | | | |
| Jun-02 | 35476.62 | 1941 | 18.28 | | | |




| Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
| Dec-01 | 169.2 | 360 | 0.47 | | | 0.04 |
| Jan-02 | 165.44 | 352 | 0.47 | | | 0.03 |
| Feb-02 | 228.88 | 488 | 0.47 | | | 0.03 |
| Mar-02 | 241.26 | 514 | 0.47 | | | 0.03 |
| Apr-02 | 249.92 | 533 | 0.47 | | | 0.10 |
| May-02 | 254.02 | 540 | 0.47 | | | 0.04 |
| Jun-02 | 226.73 | 470 | 0.48 | | | 0.15 |



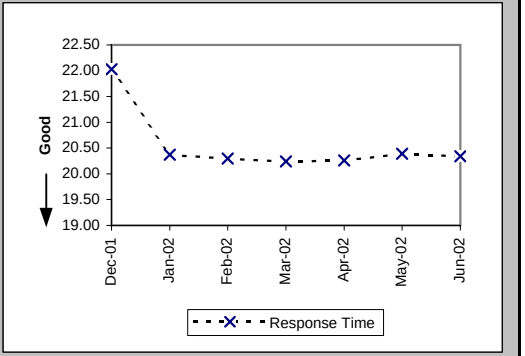

| Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) | | | | | | |
|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
| Dec-01 | 7761.6 | 360 | 21.56 | | | 2.81 |
| Jan-02 | 7004.8 | 352 | 19.90 | | | 1.86 |
| Feb-02 | 9676.4 | 488 | 19.83 | | | 1.51 |
| Mar-02 | 10163.81 | 514 | 19.77 | | | 1.66 |
| Apr-02 | 10546.62 | 533 | 19.79 | | | 0.65 |
| May-02 | 10758.19 | 540 | 19.92 | | | 0.77 |
| Jun-02 | 9331.73 | 470 | 19.85 | | | 1.56 |



## Checklist #2 - Preorder Response Times - IMA

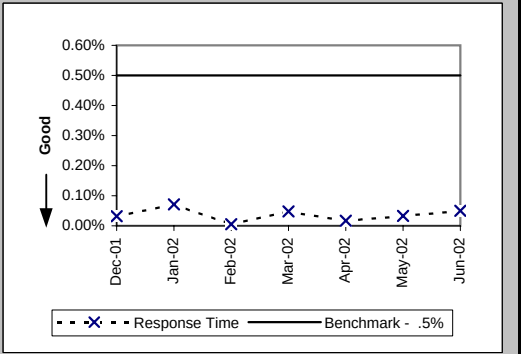
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7930.8 | 360 | 22.03 | | | |
| Jan-02 | 7170.24 | 352 | 20.37 | | | |
| Feb-02 | 9905.28 | 488 | 20.30 | | | |
| Mar-02 | 10405.07 | 514 | 20.24 | | | |
| Apr-02 | 10796.54 | 533 | 20.26 | | | |
| May-02 | 11012.21 | 540 | 20.39 | | | |
| Jun-02 | 9558.46 | 470 | 20.34 | | | |



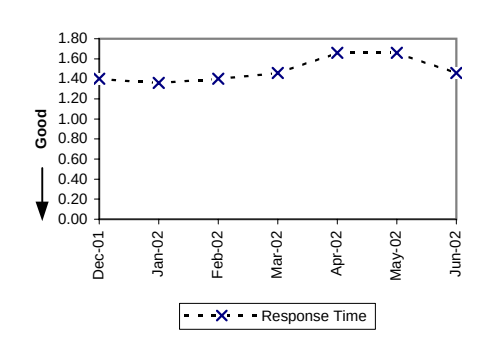

Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 6 | 18503 | 0.03% | | | 1.80% |
| Jan-02 | 14 | 19746 | 0.07% | | | 2.66% |
| Feb-02 | 1 | 20605 | 0.01% | | | 0.70% |
| Mar-02 | 11 | 22991 | 0.05% | | | 2.19% |
| Apr-02 | 4 | 23526 | 0.02% | | | 1.30% |
| May-02 | 8 | 24184 | 0.03% | | | 1.82% |
| Jun-02 | 10 | 20178 | 0.05% | | | 2.23% |




Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

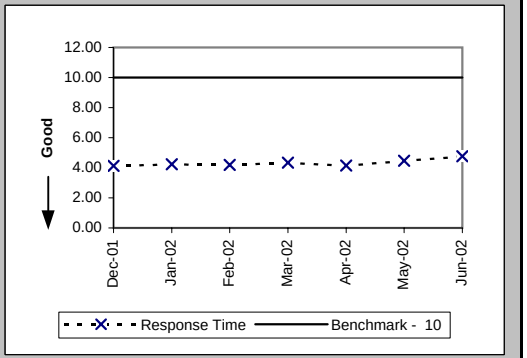
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 5394.2 | 3853 | 1.40 | | | 1.79 |
| Jan-02 | 5204.72 | 3827 | 1.36 | | | 1.74 |
| Feb-02 | 4648 | 3320 | 1.40 | | | 1.94 |
| Mar-02 | 4914.36 | 3366 | 1.46 | | | 1.98 |
| Apr-02 | 7425.18 | 4473 | 1.66 | | | 2.06 |
| May-02 | 8768.12 | 5282 | 1.66 | | | 1.82 |
| Jun-02 | 6521.82 | 4467 | 1.46 | | | 1.57 |



## Checklist #2 - Preorder Response Times - EDI

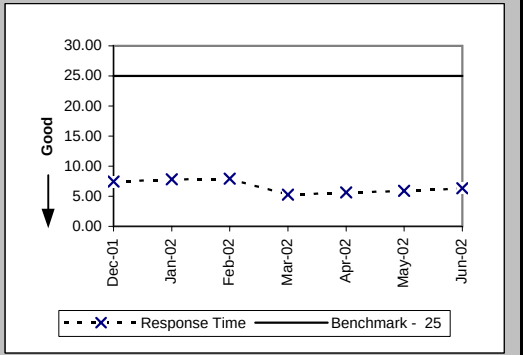
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 16990.88 | 4124 | 4.12 | | | 1.52 |
| Jan-02 | 18494.88 | 4362 | 4.24 | | | 1.30 |
| Feb-02 | 17011.4 | 4060 | 4.19 | | | 1.58 |
| Mar-02 | 22667.85 | 5211 | 4.35 | | | 2.58 |
| Apr-02 | 21322.7 | 5138 | 4.15 | | | 1.51 |
| May-02 | 23172.48 | 5184 | 4.47 | | | 1.47 |
| Jun-02 | 22271.13 | 4669 | 4.77 | | | 4.05 |



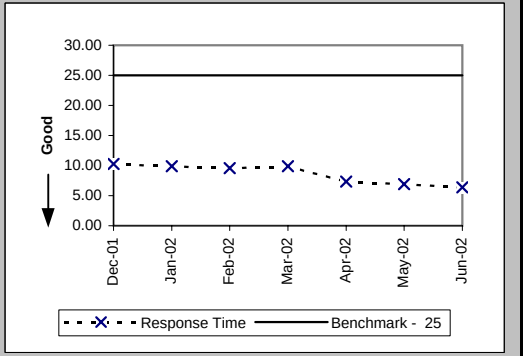

Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 38922.07 | 5212 | 7.47 | | | 4.24 |
| Jan-02 | 36076.53 | 4623 | 7.80 | | | 4.86 |
| Feb-02 | 32776.4 | 4124 | 7.95 | | | 5.67 |
| Mar-02 | 23836.81 | 4504 | 5.29 | | | 5.93 |
| Apr-02 | 25689.31 | 4541 | 5.66 | | | 6.04 |
| May-02 | 27098.65 | 4600 | 5.89 | | | 6.41 |
| Jun-02 | 27055.72 | 4278 | 6.32 | | | 7.24 |




Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

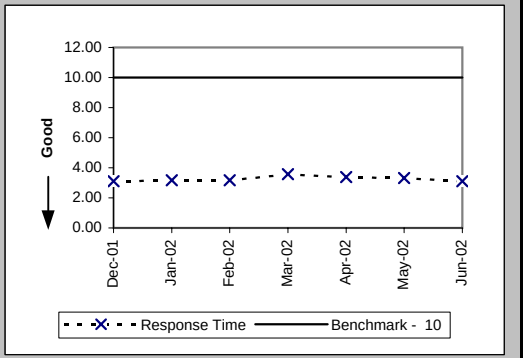
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 4517.31 | 439 | 10.29 | | | 4.12 |
| Jan-02 | 4360.4 | 440 | 9.91 | | | 2.62 |
| Feb-02 | 3747.52 | 392 | 9.56 | | | 3.02 |
| Mar-02 | 4890.6 | 495 | 9.88 | | | 5.35 |
| Apr-02 | 3325.02 | 453 | 7.34 | | | 3.29 |
| May-02 | 3042.9 | 441 | 6.90 | | | 3.02 |
| Jun-02 | 2698.74 | 423 | 6.38 | | | 2.44 |



## Checklist #2 - Preorder Response Times - EDI

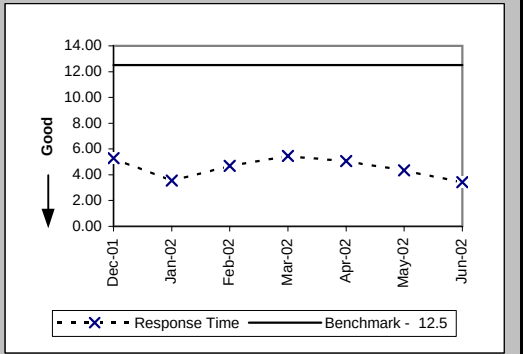
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 23380.89 | 7537 | 3.10 | | | 2.46 |
| Jan-02 | 25136.98 | 7932 | 3.17 | | | 2.52 |
| Feb-02 | 22779.7 | 7189 | 3.17 | | | 2.63 |
| Mar-02 | 27069.48 | 7562 | 3.58 | | | 3.48 |
| Apr-02 | 26030.52 | 7675 | 3.39 | | | 2.86 |
| May-02 | 25460.48 | 7668 | 3.32 | | | 2.71 |
| Jun-02 | 21294.18 | 6852 | 3.11 | | | 4.87 |



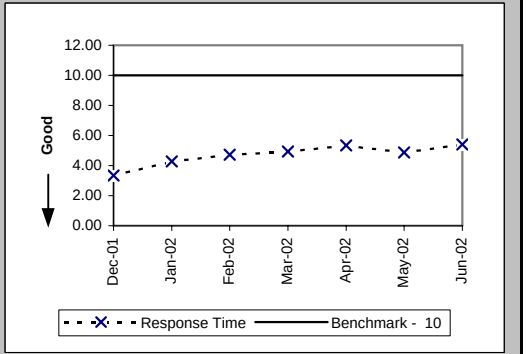

Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 3371.7 | 638 | 5.28 | | | 2.08 |
| Jan-02 | 2318.22 | 651 | 3.56 | | | 1.86 |
| Feb-02 | 2749.04 | 585 | 4.70 | | | 2.36 |
| Mar-02 | 3772.59 | 690 | 5.47 | | | 2.34 |
| Apr-02 | 3168.08 | 625 | 5.07 | | | 2.12 |
| May-02 | 2695.43 | 621 | 4.34 | | | 1.63 |
| Jun-02 | 1978.67 | 577 | 3.43 | | | 2.47 |




Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

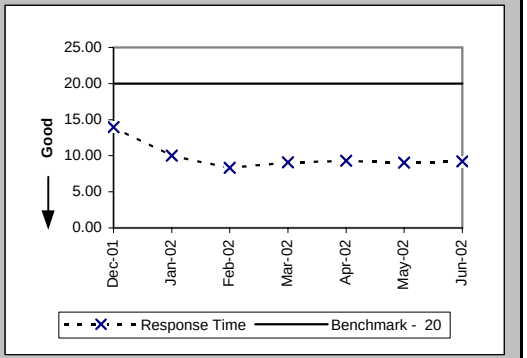
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7532.29 | 2264 | 3.33 | | | 1.97 |
| Jan-02 | 10182.28 | 2384 | 4.27 | | | 1.74 |
| Feb-02 | 10299.6 | 2183 | 4.72 | | | 1.63 |
| Mar-02 | 12154.79 | 2466 | 4.93 | | | 2.17 |
| Apr-02 | 13196.3 | 2471 | 5.34 | | | 2.47 |
| May-02 | 12137.38 | 2489 | 4.88 | | | 1.76 |
| Jun-02 | 12397.68 | 2293 | 5.41 | | | 3.20 |



## Checklist #2 - Preorder Response Times - EDI

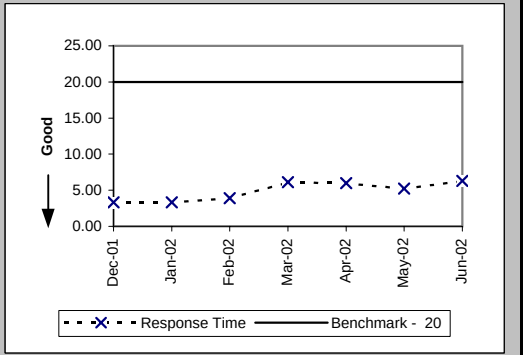
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7814.31 | 559 | 13.98 | | | 11.95 |
| Jan-02 | 5880.49 | 588 | 10.00 | | | 10.20 |
| Feb-02 | 23849.97 | 2864 | 8.33 | | | 7.32 |
| Mar-02 | 28699.81 | 3157 | 9.09 | | | 8.13 |
| Apr-02 | 29511.93 | 3173 | 9.30 | | | 7.53 |
| May-02 | 28598.5 | 3167 | 9.03 | | | 7.46 |
| Jun-02 | 25996.86 | 2817 | 9.23 | | | 8.23 |



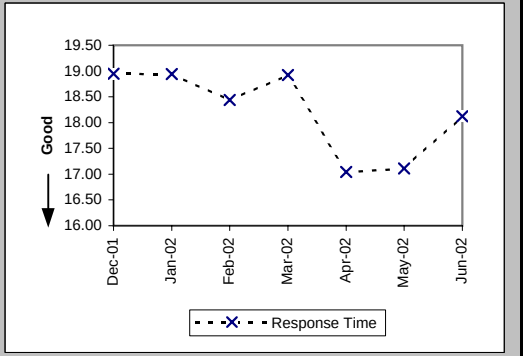

Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 2114.84 | 637 | 3.32 | | | 4.02 |
| Jan-02 | 2287.71 | 687 | 3.33 | | | 2.61 |
| Feb-02 | 2386.8 | 612 | 3.90 | | | 4.56 |
| Mar-02 | 4228.12 | 692 | 6.11 | | | 12.17 |
| Apr-02 | 3990 | 665 | 6.00 | | | 7.12 |
| May-02 | 3436.11 | 657 | 5.23 | | | 5.49 |
| Jun-02 | 3836.48 | 608 | 6.31 | | | 9.12 |




Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

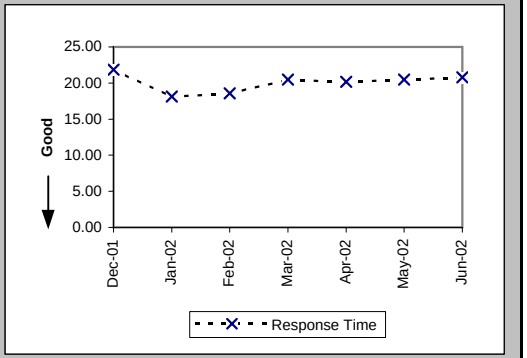
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 21378.63 | 1128 | 18.95 | | | 6.27 |
| Jan-02 | 21897.45 | 1156 | 18.94 | | | 6.47 |
| Feb-02 | 17347.68 | 941 | 18.44 | | | 6.00 |
| Mar-02 | 21872.31 | 1156 | 18.92 | | | 6.89 |
| Apr-02 | 18315.3 | 1075 | 17.04 | | | 6.22 |
| May-02 | 19607.49 | 1146 | 17.11 | | | 6.80 |
| Jun-02 | 20079.12 | 1108 | 18.12 | | | 6.81 |



## Checklist #2 - Preorder Response Times - EDI

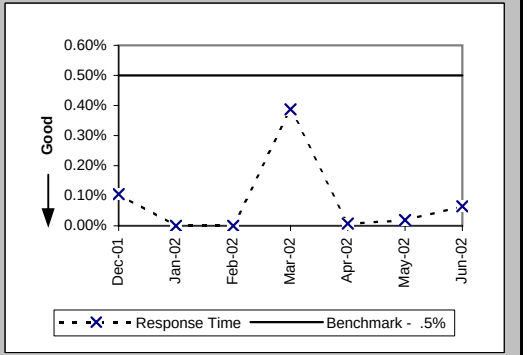
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 8481.68 | 388 | 21.86 | | | 2.99 |
| Jan-02 | 8616.5 | 475 | 18.14 | | | 1.73 |
| Feb-02 | 16552.04 | 892 | 18.56 | | | 2.31 |
| Mar-02 | 16654.86 | 814 | 20.46 | | | 2.98 |
| Apr-02 | 19219.38 | 953 | 20.17 | | | 1.62 |
| May-02 | 20088.09 | 982 | 20.46 | | | 2.50 |
| Jun-02 | 18734.65 | 902 | 20.77 | | | 2.77 |



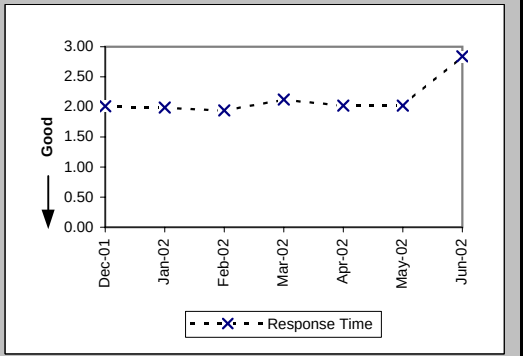

Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 24 | 22950 | 0.11% | | | 3.23% |
| Jan-02 | 0 | 23298 | 0.00% | | | 0.00% |
| Feb-02 | 0 | 23842 | 0.00% | | | 0.00% |
| Mar-02 | 104 | 26851 | 0.39% | | | 6.21% |
| Apr-02 | 2 | 26771 | 0.01% | | | 0.86% |
| May-02 | 5 | 26960 | 0.02% | | | 1.36% |
| Jun-02 | 16 | 24543 | 0.07% | | | 2.55% |




Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

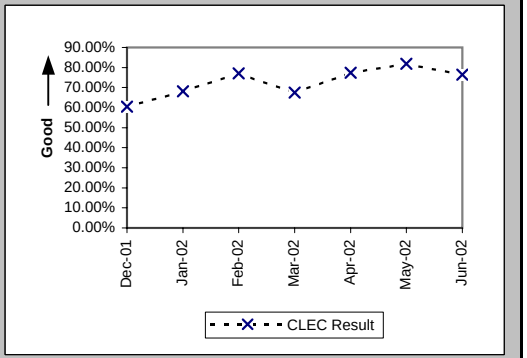
| Date | CLEC Num | CLEC Denom | Response Time | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 13778.55 | 6855 | 2.01 | | | 2.46 |
| Jan-02 | 14314.07 | 7193 | 1.99 | | | 2.06 |
| Feb-02 | 14515.08 | 7482 | 1.94 | | | 2.01 |
| Mar-02 | 17379.76 | 8198 | 2.12 | | | 2.51 |
| Apr-02 | 16594.3 | 8215 | 2.02 | | | 1.59 |
| May-02 | 16774.08 | 8304 | 2.02 | | | 1.44 |
| Jun-02 | 21572.64 | 7596 | 2.84 | | | 6.77 |



## Checklist #2 - Electronic Flow-through - Resale

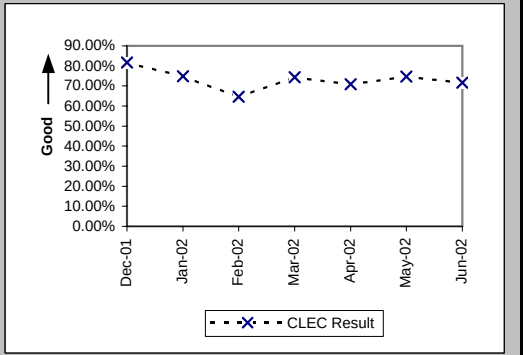
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 95 | 157 | 60.51% | 151 | 0 | 48.88% |
| Jan-02 | 154 | 226 | 68.14% | 171 | 0 | 46.59% |
| Feb-02 | 175 | 227 | 77.09% | 120 | 0 | 42.02% |
| Mar-02 | 141 | 209 | 67.46% | 119 | 0 | 46.85% |
| Apr-02 | 189 | 244 | 77.46% | 134 | 0 | 41.79% |
| May-02 | 212 | 259 | 81.85% | 72 | 0 | 38.54% |
| Jun-02 | 198 | 259 | 76.45% | 112 | 0 | 42.43% |



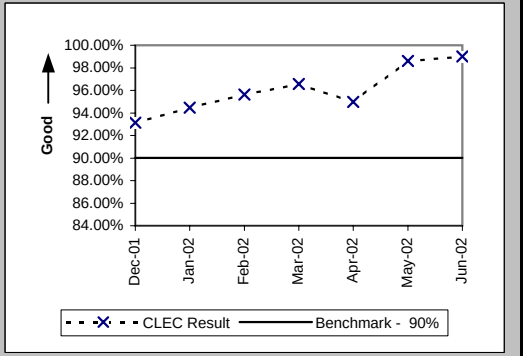

Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1029 | 1259 | 81.73% | 151 | 0 | 38.64% |
| Jan-02 | 856 | 1143 | 74.89% | 171 | 0 | 43.36% |
| Feb-02 | 279 | 432 | 64.58% | 120 | 0 | 47.83% |
| Mar-02 | 270 | 363 | 74.38% | 119 | 0 | 43.65% |
| Apr-02 | 229 | 323 | 70.90% | 134 | 0 | 45.42% |
| May-02 | 194 | 260 | 74.62% | 72 | 0 | 43.52% |
| Jun-02 | 215 | 300 | 71.67% | 112 | 0 | 45.06% |




Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

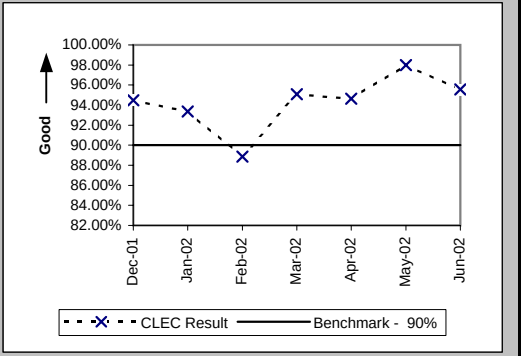
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 95 | 102 | 93.14% | 143 | 0 | 25.28% |
| Jan-02 | 154 | 163 | 94.48% | 166 | 0 | 22.84% |
| Feb-02 | 175 | 183 | 95.63% | 116 | 0 | 20.45% |
| Mar-02 | 141 | 146 | 96.58% | 112 | 0 | 18.19% |
| Apr-02 | 189 | 199 | 94.97% | 119 | 0 | 21.85% |
| May-02 | 212 | 215 | 98.60% | 64 | 0 | 11.73% |
| Jun-02 | 198 | 200 | 99.00% | 98 | 0 | 9.95% |



## Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

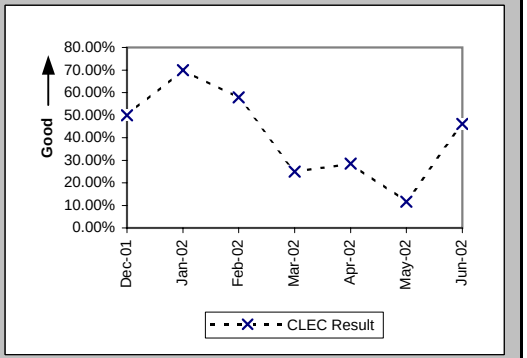
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1029 | 1089 | 94.49% | 143 | 0 | 22.82% |
| Jan-02 | 856 | 917 | 93.35% | 166 | 0 | 24.92% |
| Feb-02 | 279 | 314 | 88.85% | 116 | 0 | 31.47% |
| Mar-02 | 270 | 284 | 95.07% | 112 | 0 | 21.65% |
| Apr-02 | 229 | 242 | 94.63% | 119 | 0 | 22.55% |
| May-02 | 194 | 198 | 97.98% | 64 | 0 | 14.07% |
| Jun-02 | 215 | 225 | 95.56% | 98 | 0 | 20.61% |



## Checklist #2 - Electronic Flow-through - Unbundled Loops

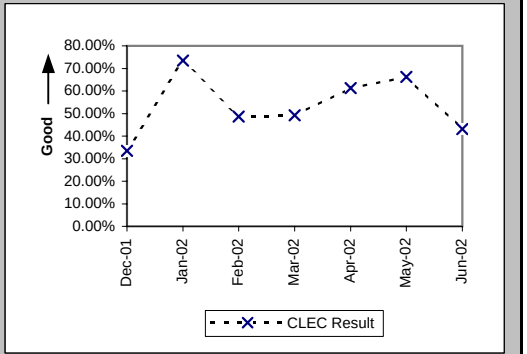
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7 | 14 | 50.00% | 29 | 0 | 50.00% |
| Jan-02 | 7 | 10 | 70.00% | 41 | 0 | 45.83% |
| Feb-02 | 11 | 19 | 57.89% | 30 | 0 | 49.37% |
| Mar-02 | 4 | 16 | 25.00% | 13 | 0 | 43.30% |
| Apr-02 | 16 | 56 | 28.57% | 16 | 0 | 45.18% |
| May-02 | 5 | 43 | 11.63% | 13 | 0 | 32.06% |
| Jun-02 | 29 | 63 | 46.03% | 12 | 0 | 49.84% |



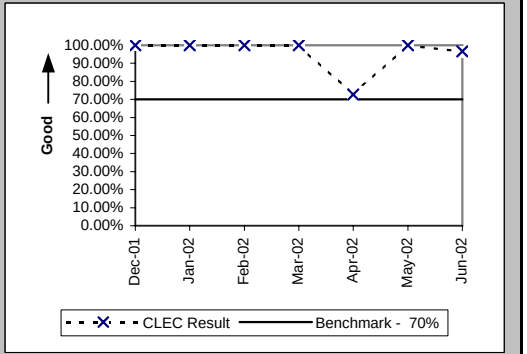

Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 65 | 194 | 33.51% | 29 | 0 | 47.20% |
| Jan-02 | 567 | 771 | 73.54% | 41 | 0 | 44.11% |
| Feb-02 | 111 | 228 | 48.68% | 30 | 0 | 49.98% |
| Mar-02 | 118 | 240 | 49.17% | 13 | 0 | 49.99% |
| Apr-02 | 182 | 297 | 61.28% | 16 | 0 | 48.71% |
| May-02 | 96 | 145 | 66.21% | 13 | 0 | 47.30% |
| Jun-02 | 98 | 227 | 43.17% | 12 | 0 | 49.53% |




Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

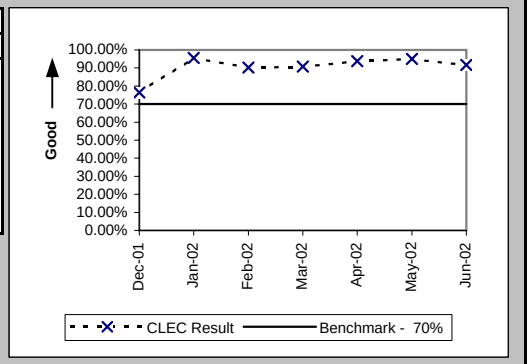
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 7 | 7 | 100.00% | 29 | 0 | 0.00% |
| Jan-02 | 7 | 7 | 100.00% | 41 | 0 | 0.00% |
| Feb-02 | 11 | 11 | 100.00% | 30 | 0 | 0.00% |
| Mar-02 | 4 | 4 | 100.00% | 13 | 0 | 0.00% |
| Apr-02 | 16 | 22 | 72.73% | 16 | 0 | 44.54% |
| May-02 | 5 | 5 | 100.00% | 13 | 0 | 0.00% |
| Jun-02 | 29 | 30 | 96.67% | 12 | 0 | 17.95% |



## Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

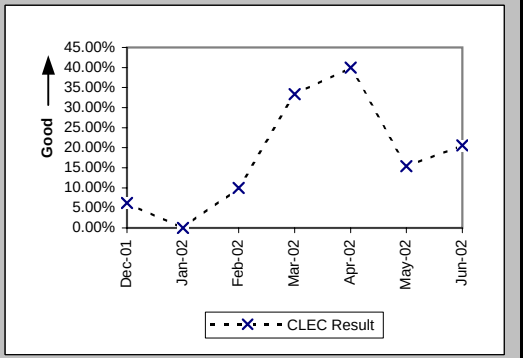
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 65 | 85 | 76.47% | 29 | 0 | 42.42% |
| Jan-02 | 567 | 593 | 95.62% | 41 | 0 | 20.48% |
| Feb-02 | 111 | 123 | 90.24% | 30 | 0 | 29.67% |
| Mar-02 | 118 | 130 | 90.77% | 13 | 0 | 28.95% |
| Apr-02 | 182 | 194 | 93.81% | 16 | 0 | 24.09% |
| May-02 | 96 | 101 | 95.05% | 13 | 0 | 21.69% |
| Jun-02 | 98 | 107 | 91.59% | 12 | 0 | 27.76% |



## Checklist #2 - Electronic Flow-through - LNP

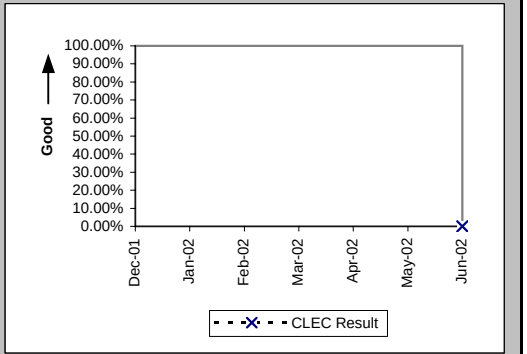
### Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1 | 16 | 6.25% | 8 | 0 | 24.21% |
| Jan-02 | 0 | 37 | 0.00% | 5 | 0 | 0.00% |
| Feb-02 | 3 | 30 | 10.00% | 8 | 0 | 30.00% |
| Mar-02 | 2 | 6 | 33.33% | 2 | 0 | 47.14% |
| Apr-02 | 6 | 15 | 40.00% | 3 | 0 | 48.99% |
| May-02 | 4 | 26 | 15.38% | 9 | 0 | 36.08% |
| Jun-02 | 7 | 34 | 20.59% | 4 | 0 | 40.43% |



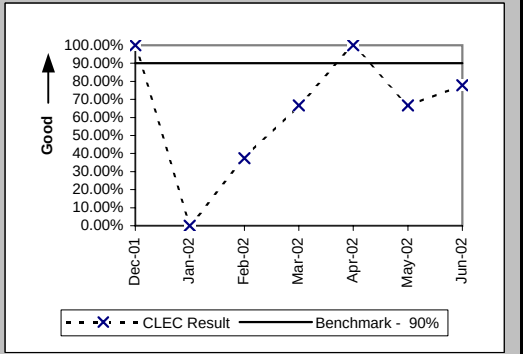

### Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 0 | 1 | 0.00% | 4 | 0 | 0.00% |




### Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

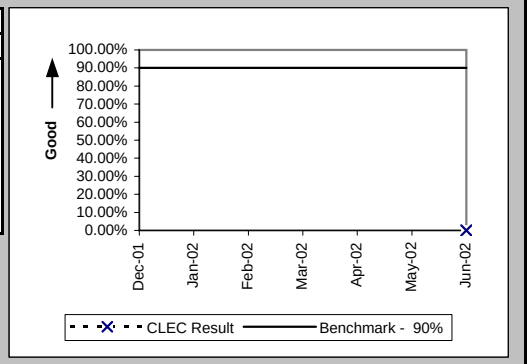
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 8 | 0 | 0.00% |
| Jan-02 | 0 | 1 | 0.00% | 5 | 0 | 0.00% |
| Feb-02 | 3 | 8 | 37.50% | 8 | 0 | 48.41% |
| Mar-02 | 2 | 3 | 66.67% | 2 | 0 | 47.14% |
| Apr-02 | 6 | 6 | 100.00% | 3 | 0 | 0.00% |
| May-02 | 4 | 6 | 66.67% | 9 | 0 | 47.14% |
| Jun-02 | 7 | 9 | 77.78% | 4 | 0 | 41.57% |



## Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

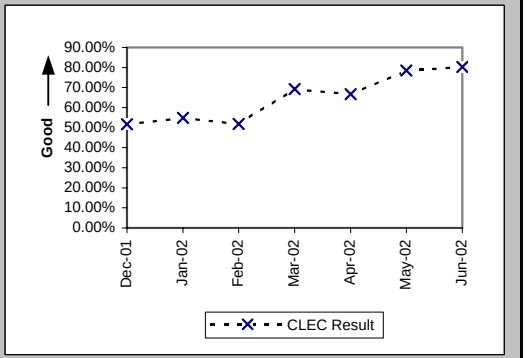
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 0 | 1 | 0.00% | 4 | 0 | 0.00% |



## Checklist #2 - Electronic Flow-through - UNE-P-POTS

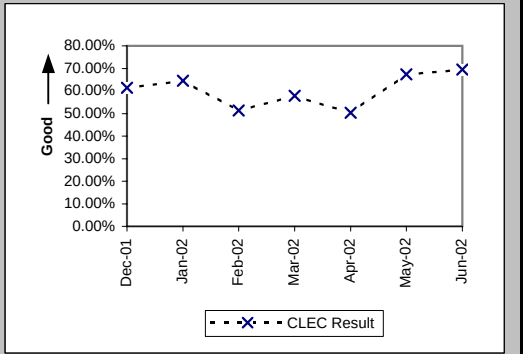
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 77 | 149 | 51.68% | 3 | 0 | 49.97% |
| Jan-02 | 119 | 217 | 54.84% | 7 | 0 | 49.77% |
| Feb-02 | 57 | 110 | 51.82% | 8 | 0 | 49.97% |
| Mar-02 | 115 | 166 | 69.28% | 5 | 0 | 46.13% |
| Apr-02 | 80 | 120 | 66.67% | 6 | 0 | 47.14% |
| May-02 | 106 | 135 | 78.52% | 2 | 0 | 41.07% |
| Jun-02 | 106 | 132 | 80.30% | 5 | 0 | 39.77% |



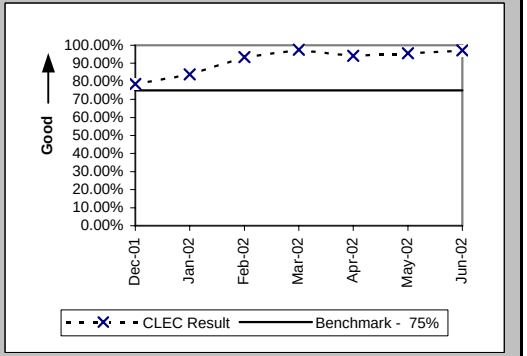

Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 102 | 166 | 61.45% | 3 | 0 | 48.67% |
| Jan-02 | 271 | 420 | 64.52% | 7 | 0 | 47.84% |
| Feb-02 | 160 | 312 | 51.28% | 8 | 0 | 49.98% |
| Mar-02 | 136 | 235 | 57.87% | 5 | 0 | 49.38% |
| Apr-02 | 158 | 314 | 50.32% | 6 | 0 | 50.00% |
| May-02 | 153 | 227 | 67.40% | 2 | 0 | 46.87% |
| Jun-02 | 198 | 285 | 69.47% | 5 | 0 | 46.05% |




Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

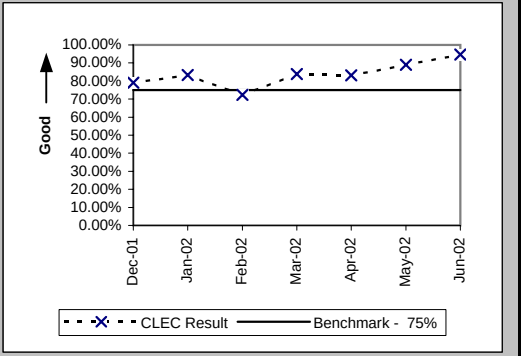
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 77 | 98 | 78.57% | 3 | 0 | 41.03% |
| Jan-02 | 119 | 142 | 83.80% | 7 | 0 | 36.84% |
| Feb-02 | 57 | 61 | 93.44% | 8 | 0 | 24.75% |
| Mar-02 | 115 | 118 | 97.46% | 5 | 0 | 15.74% |
| Apr-02 | 80 | 85 | 94.12% | 6 | 0 | 23.53% |
| May-02 | 106 | 111 | 95.50% | 2 | 0 | 20.74% |
| Jun-02 | 106 | 109 | 97.25% | 5 | 0 | 16.36% |



## Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

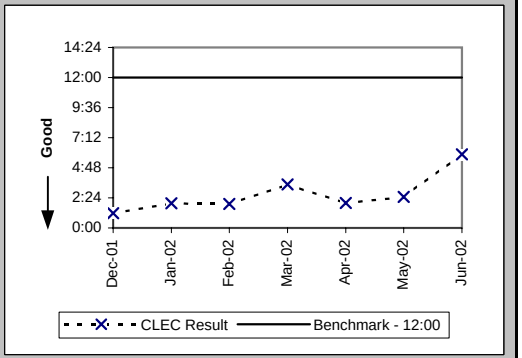
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 102 | 129 | 79.07% | 3 | 0 | 40.68% |
| Jan-02 | 271 | 325 | 83.38% | 7 | 0 | 37.22% |
| Feb-02 | 160 | 221 | 72.40% | 8 | 0 | 44.70% |
| Mar-02 | 136 | 162 | 83.95% | 5 | 0 | 36.71% |
| Apr-02 | 158 | 190 | 83.16% | 6 | 0 | 37.42% |
| May-02 | 153 | 172 | 88.95% | 2 | 0 | 31.35% |
| Jun-02 | 198 | 209 | 94.74% | 5 | 0 | 22.33% |



## Checklist #2 - LSR Rejections

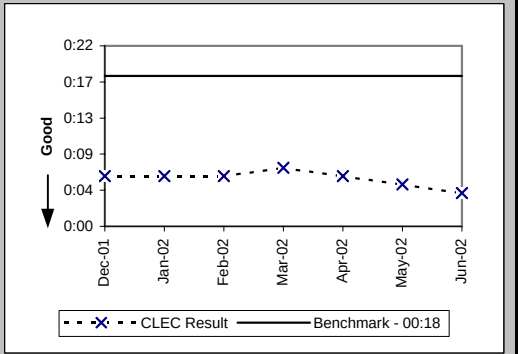
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 56:08 | 48 | 1:10 | 0 | 0 |
| Jan-02 | 68:42 | 35 | 1:58 | 0 | 0 |
| Feb-02 | 78:25 | 41 | 1:55 | 0 | 0 |
| Mar-02 | 131:46 | 38 | 3:28 | 0 | 0 |
| Apr-02 | 61:31 | 31 | 1:59 | 0 | 0 |
| May-02 | 64:03 | 26 | 2:28 | 0 | 0 |
| Jun-02 | 211:11 | 36 | 5:52 | 0 | 0 |



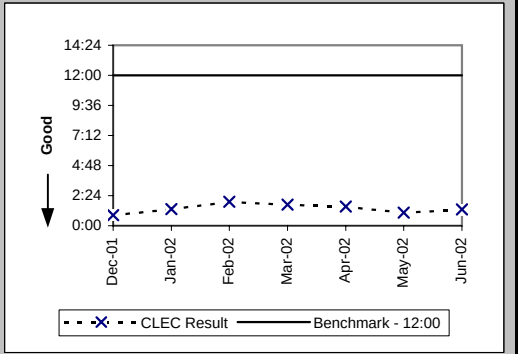

LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 2975:07 | 28208 | 0:06 | 0 | 21 |
| Jan-02 | 2952:50 | 29785 | 0:06 | 0 | 14 |
| Feb-02 | 2612:21 | 25067 | 0:06 | 0 | 29 |
| Mar-02 | 3208:27 | 28421 | 0:07 | 0 | 19 |
| Apr-02 | 2740:31 | 28078 | 0:06 | 0 | 23 |
| May-02 | 2415:14 | 29158 | 0:05 | 0 | 0 |
| Jun-02 | 1868:07 | 26953 | 0:04 | 0 | 8 |




LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

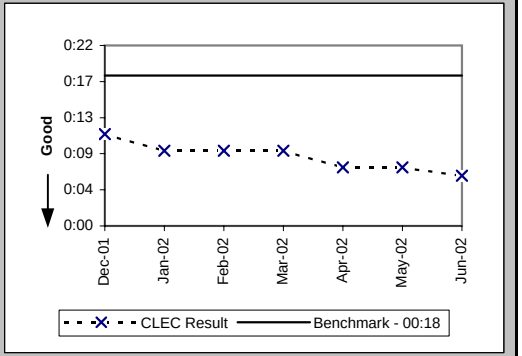
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 84:43 | 99 | 0:51 | 0 | 0 |
| Jan-02 | 203:59 | 154 | 1:19 | 0 | 0 |
| Feb-02 | 202:29 | 106 | 1:55 | 0 | 0 |
| Mar-02 | 118:00 | 70 | 1:41 | 0 | 0 |
| Apr-02 | 132:06 | 86 | 1:32 | 0 | 0 |
| May-02 | 48:14 | 46 | 1:03 | 0 | 0 |
| Jun-02 | 99:59 | 77 | 1:18 | 0 | 0 |



## Checklist #2 - LSR Rejections

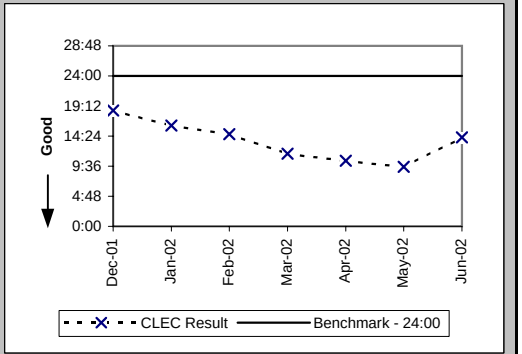
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 2841:34 | 15289 | 0:11 | 0 | 21 |
| Jan-02 | 2863:00 | 20133 | 0:09 | 0 | 14 |
| Feb-02 | 2013:05 | 13400 | 0:09 | 0 | 29 |
| Mar-02 | 1994:26 | 13392 | 0:09 | 0 | 19 |
| Apr-02 | 2018:25 | 17647 | 0:07 | 0 | 23 |
| May-02 | 2013:47 | 16508 | 0:07 | 0 | 0 |
| Jun-02 | 1721:16 | 18081 | 0:06 | 0 | 8 |



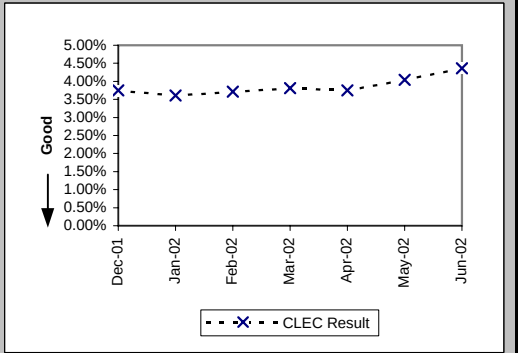

LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 664:44 | 36 | 18:28 | 0 | 0 |
| Jan-02 | 305:46 | 19 | 16:06 | 0 | 0 |
| Feb-02 | 337:37 | 23 | 14:41 | 0 | 0 |
| Mar-02 | 325:20 | 28 | 11:37 | 0 | 0 |
| Apr-02 | 355:26 | 34 | 10:27 | 0 | 0 |
| May-02 | 161:39 | 17 | 9:31 | 0 | 0 |
| Jun-02 | 298:15 | 21 | 14:12 | 0 | 0 |




LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

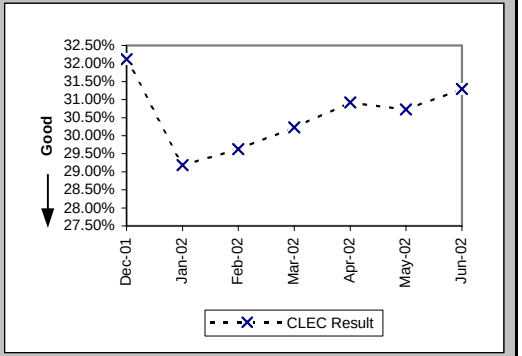
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 3296 | 87829 | 3.75% | 0 | 21 |
| Jan-02 | 3681 | 102045 | 3.61% | 0 | 14 |
| Feb-02 | 3142 | 84615 | 3.71% | 0 | 29 |
| Mar-02 | 3582 | 94010 | 3.81% | 0 | 19 |
| Apr-02 | 3402 | 90804 | 3.75% | 0 | 23 |
| May-02 | 3840 | 94906 | 4.05% | 0 | 0 |
| Jun-02 | 3754 | 86121 | 4.36% | 0 | 8 |



## Checklist #2 - LSR Rejections

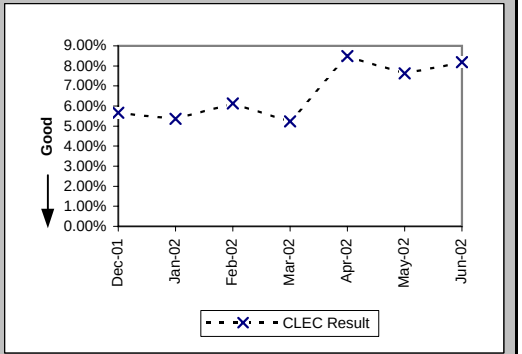
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 28208 | 87829 | 32.12% | 0 | 21 |
| Jan-02 | 29785 | 102045 | 29.19% | 0 | 14 |
| Feb-02 | 25067 | 84615 | 29.62% | 0 | 29 |
| Mar-02 | 28421 | 94010 | 30.23% | 0 | 19 |
| Apr-02 | 28078 | 90804 | 30.92% | 0 | 23 |
| May-02 | 29158 | 94906 | 30.72% | 0 | 0 |
| Jun-02 | 26953 | 86121 | 31.30% | 0 | 8 |



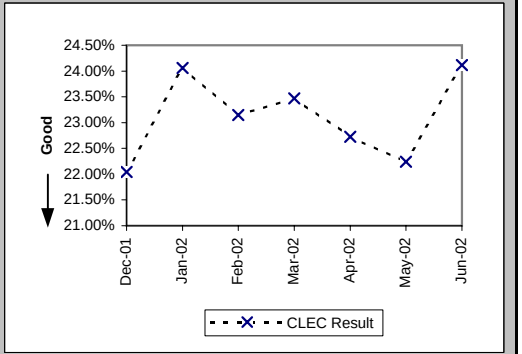

LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 3927 | 69357 | 5.66% | 0 | 21 |
| Jan-02 | 4492 | 83678 | 5.37% | 0 | 14 |
| Feb-02 | 3544 | 57897 | 6.12% | 0 | 29 |
| Mar-02 | 2989 | 57060 | 5.24% | 0 | 19 |
| Apr-02 | 6587 | 77654 | 8.48% | 0 | 23 |
| May-02 | 5659 | 74231 | 7.62% | 0 | 0 |
| Jun-02 | 6144 | 74983 | 8.19% | 0 | 8 |




LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

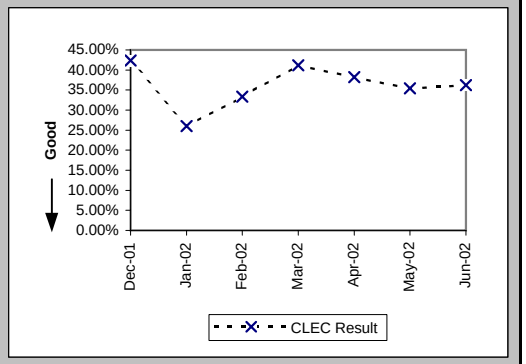
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 15289 | 69357 | 22.04% | 0 | 21 |
| Jan-02 | 20133 | 83678 | 24.06% | 0 | 14 |
| Feb-02 | 13400 | 57897 | 23.14% | 0 | 29 |
| Mar-02 | 13392 | 57060 | 23.47% | 0 | 19 |
| Apr-02 | 17647 | 77654 | 22.73% | 0 | 23 |
| May-02 | 16508 | 74231 | 22.24% | 0 | 0 |
| Jun-02 | 18081 | 74983 | 24.11% | 0 | 8 |



## Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

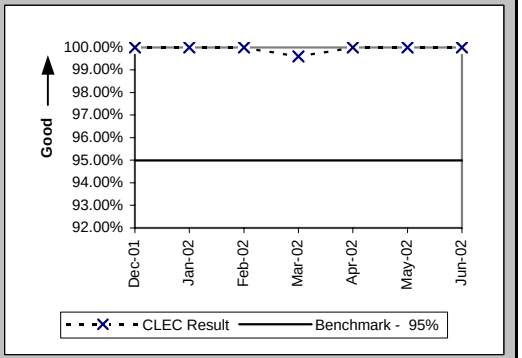
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 36 | 85 | 42.35% | 0 | 0 |
| Jan-02 | 19 | 73 | 26.03% | 0 | 0 |
| Feb-02 | 23 | 69 | 33.33% | 0 | 0 |
| Mar-02 | 28 | 68 | 41.18% | 0 | 0 |
| Apr-02 | 34 | 89 | 38.20% | 0 | 0 |
| May-02 | 17 | 48 | 35.42% | 0 | 0 |
| Jun-02 | 21 | 58 | 36.21% | 0 | 0 |



## Checklist #2 - Firm Order Confirmations - Resale

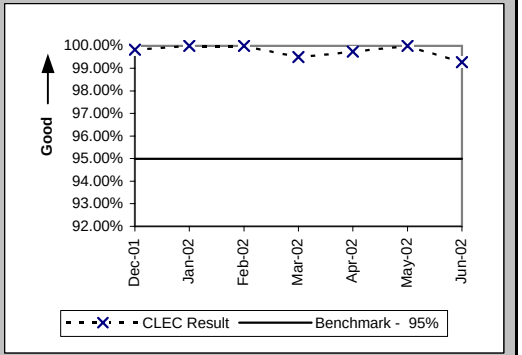
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 171 | 171 | 100.00% | 1 | 0 |
| Jan-02 | 267 | 267 | 100.00% | 0 | 0 |
| Feb-02 | 230 | 230 | 100.00% | 1 | 0 |
| Mar-02 | 253 | 254 | 99.61% | 13 | 0 |
| Apr-02 | 267 | 267 | 100.00% | 36 | 0 |
| May-02 | 317 | 317 | 100.00% | 45 | 0 |
| Jun-02 | 300 | 300 | 100.00% | 7 | 0 |



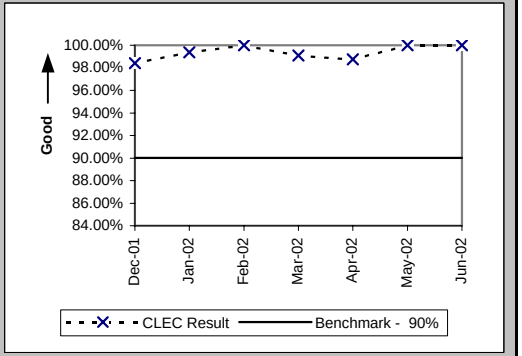

(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 1127 | 1129 | 99.82% | 1 | 0 |
| Jan-02 | 1111 | 1111 | 100.00% | 0 | 0 |
| Feb-02 | 433 | 433 | 100.00% | 1 | 0 |
| Mar-02 | 397 | 399 | 99.50% | 13 | 0 |
| Apr-02 | 381 | 382 | 99.74% | 36 | 0 |
| May-02 | 345 | 345 | 100.00% | 45 | 0 |
| Jun-02 | 409 | 412 | 99.27% | 7 | 0 |




(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

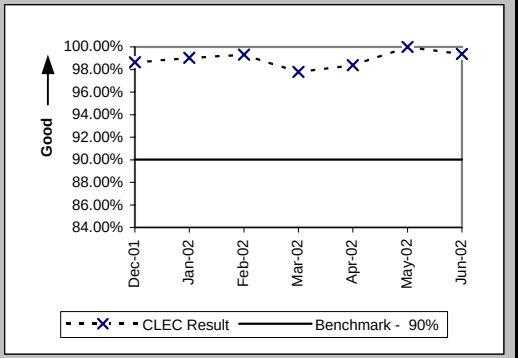
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 125 | 127 | 98.43% | 1 | 0 |
| Jan-02 | 159 | 160 | 99.38% | 0 | 0 |
| Feb-02 | 90 | 90 | 100.00% | 1 | 0 |
| Mar-02 | 108 | 109 | 99.08% | 13 | 0 |
| Apr-02 | 80 | 81 | 98.77% | 36 | 0 |
| May-02 | 74 | 74 | 100.00% | 45 | 0 |
| Jun-02 | 77 | 77 | 100.00% | 7 | 0 |



## Checklist #2 - Firm Order Confirmations - Resale

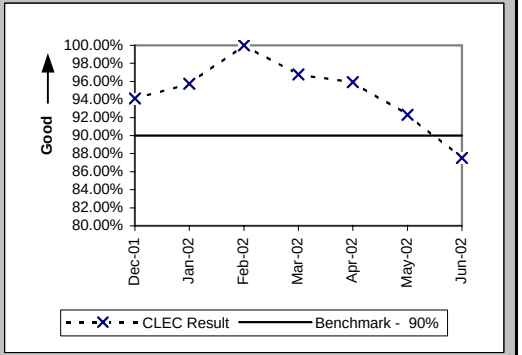
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 290 | 294 | 98.64% | 1 | 0 |
| Jan-02 | 410 | 414 | 99.03% | 0 | 0 |
| Feb-02 | 298 | 300 | 99.33% | 1 | 0 |
| Mar-02 | 177 | 181 | 97.79% | 13 | 0 |
| Apr-02 | 245 | 249 | 98.39% | 36 | 0 |
| May-02 | 135 | 135 | 100.00% | 45 | 0 |
| Jun-02 | 161 | 162 | 99.38% | 7 | 0 |




(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

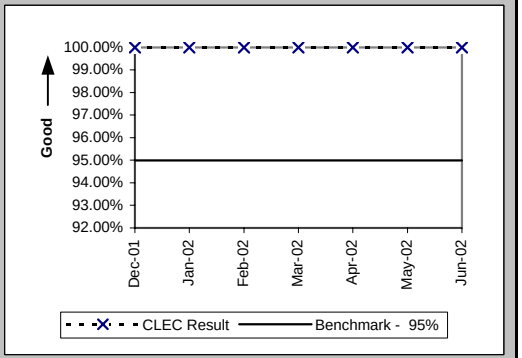
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 32 | 34 | 94.12% | 1 | 0 |
| Jan-02 | 45 | 47 | 95.74% | 0 | 0 |
| Feb-02 | 29 | 29 | 100.00% | 1 | 0 |
| Mar-02 | 30 | 31 | 96.77% | 13 | 0 |
| Apr-02 | 47 | 49 | 95.92% | 36 | 0 |
| May-02 | 12 | 13 | 92.31% | 45 | 0 |
| Jun-02 | 14 | 16 | 87.50% | 7 | 0 |



## Checklist #2 - Firm Order Confirmations - Unbundled Loops

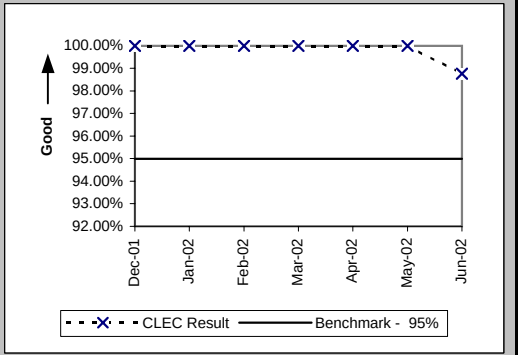
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 7 | 7 | 100.00% | 0 | 0 |
| Jan-02 | 7 | 7 | 100.00% | 0 | 0 |
| Feb-02 | 11 | 11 | 100.00% | 0 | 0 |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 |
| Apr-02 | 13 | 13 | 100.00% | 0 | 0 |
| May-02 | 2 | 2 | 100.00% | 0 | 0 |
| Jun-02 | 26 | 26 | 100.00% | 0 | 0 |



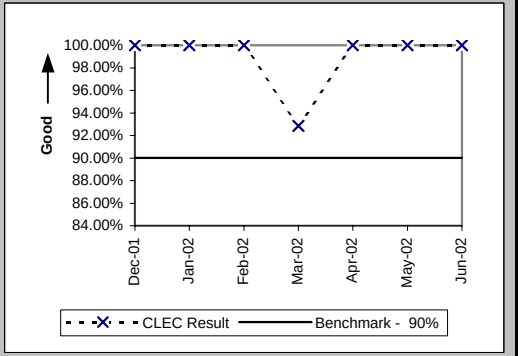

(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 64 | 64 | 100.00% | 0 | 0 |
| Jan-02 | 556 | 556 | 100.00% | 0 | 0 |
| Feb-02 | 104 | 104 | 100.00% | 0 | 0 |
| Mar-02 | 104 | 104 | 100.00% | 0 | 0 |
| Apr-02 | 168 | 168 | 100.00% | 0 | 0 |
| May-02 | 89 | 89 | 100.00% | 0 | 0 |
| Jun-02 | 80 | 81 | 98.77% | 0 | 0 |




(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

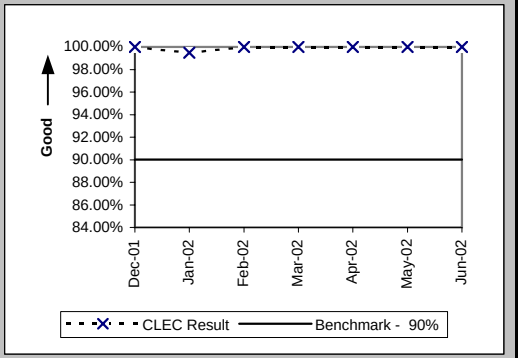
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 7 | 7 | 100.00% | 0 | 0 |
| Jan-02 | 3 | 3 | 100.00% | 0 | 0 |
| Feb-02 | 7 | 7 | 100.00% | 0 | 0 |
| Mar-02 | 13 | 14 | 92.86% | 0 | 0 |
| Apr-02 | 37 | 37 | 100.00% | 0 | 0 |
| May-02 | 41 | 41 | 100.00% | 0 | 0 |
| Jun-02 | 31 | 31 | 100.00% | 0 | 0 |



## Checklist #2 - Firm Order Confirmations - Unbundled Loops

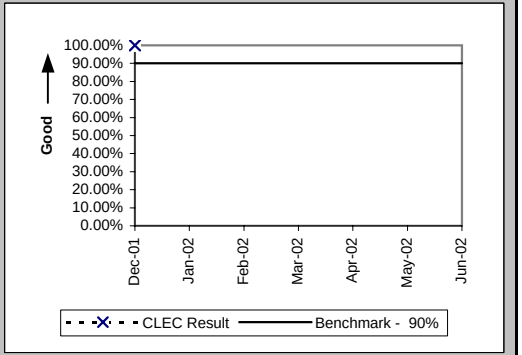
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 124 | 124 | 100.00% | 0 | 0 |
| Jan-02 | 198 | 199 | 99.50% | 0 | 0 |
| Feb-02 | 113 | 113 | 100.00% | 0 | 0 |
| Mar-02 | 132 | 132 | 100.00% | 0 | 0 |
| Apr-02 | 120 | 120 | 100.00% | 0 | 0 |
| May-02 | 55 | 55 | 100.00% | 0 | 0 |
| Jun-02 | 144 | 144 | 100.00% | 0 | 0 |




(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

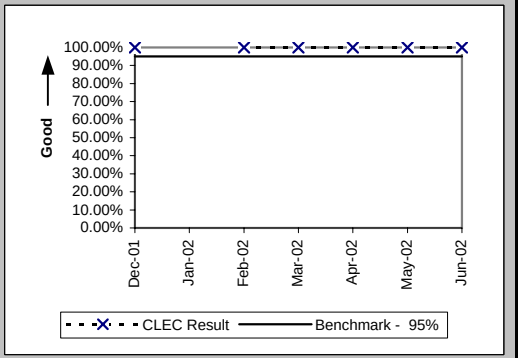
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 3 | 3 | 100.00% | 0 | 0 |
| Jan-02 | | | | | |
| Feb-02 | | | | | |
| Mar-02 | | | | | |
| Apr-02 | | | | | |
| May-02 | | | | | |
| Jun-02 | | | | | |



## Checklist #2 - Firm Order Confirmations - LNP

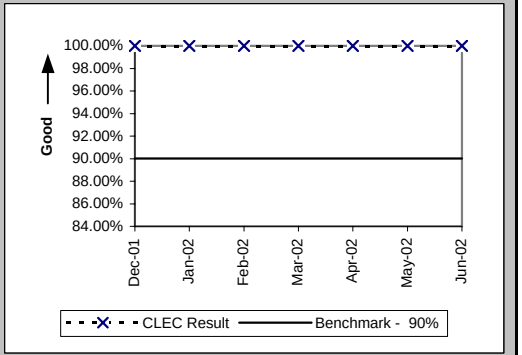
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 |
| Jan-02 | | | | | |
| Feb-02 | 3 | 3 | 100.00% | 4 | 0 |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 |
| Apr-02 | 6 | 6 | 100.00% | 3 | 0 |
| May-02 | 4 | 4 | 100.00% | 2 | 0 |
| Jun-02 | 7 | 7 | 100.00% | 5 | 0 |



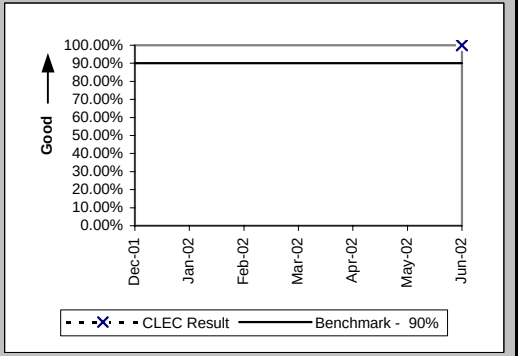

(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 14 | 14 | 100.00% | 0 | 0 |
| Jan-02 | 25 | 25 | 100.00% | 2 | 0 |
| Feb-02 | 21 | 21 | 100.00% | 4 | 0 |
| Mar-02 | 3 | 3 | 100.00% | 0 | 0 |
| Apr-02 | 9 | 9 | 100.00% | 3 | 0 |
| May-02 | 17 | 17 | 100.00% | 2 | 0 |
| Jun-02 | 23 | 23 | 100.00% | 5 | 0 |




(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

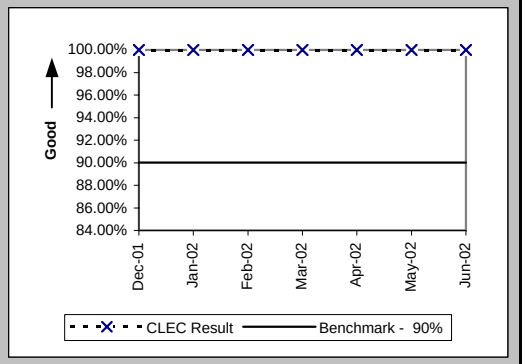
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | | | | | |
| Jan-02 | | | | | |
| Feb-02 | | | | | |
| Mar-02 | | | | | |
| Apr-02 | | | | | |
| May-02 | | | | | |
| Jun-02 | 1 | 1 | 100.00% | 5 | 0 |



## Checklist #2 - Firm Order Confirmations - LNP

(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

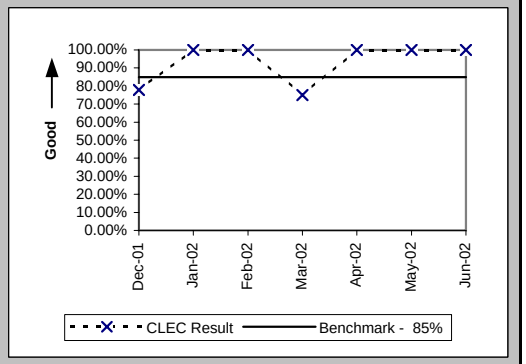
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 5 | 5 | 100.00% | 0 | 0 |
| Jan-02 | 5 | 5 | 100.00% | 2 | 0 |
| Feb-02 | 7 | 7 | 100.00% | 4 | 0 |
| Mar-02 | 4 | 4 | 100.00% | 0 | 0 |
| Apr-02 | 2 | 2 | 100.00% | 3 | 0 |
| May-02 | 10 | 10 | 100.00% | 2 | 0 |
| Jun-02 | 15 | 15 | 100.00% | 5 | 0 |



## Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

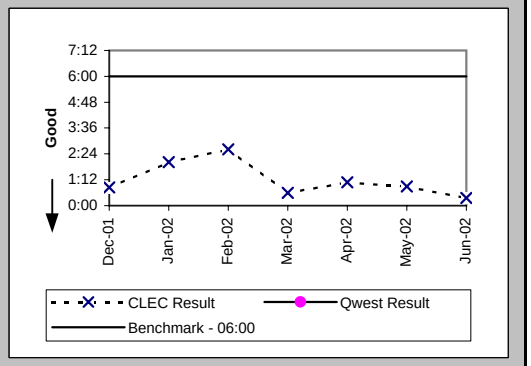
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 7 | 9 | 77.78% | 5 | 0 |
| Jan-02 | 7 | 7 | 100.00% | 0 | 0 |
| Feb-02 | 8 | 8 | 100.00% | 1 | 0 |
| Mar-02 | 3 | 4 | 75.00% | 0 | 0 |
| Apr-02 | 4 | 4 | 100.00% | 0 | 0 |
| May-02 | 12 | 12 | 100.00% | 1 | 0 |
| Jun-02 | 3 | 3 | 100.00% | 0 | 0 |



## Checklist #2 - Completion Notifications

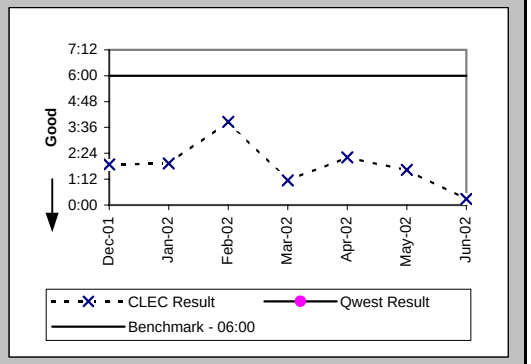
### Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 291:41 | 341 | 0:51 | 0 | 43 | | | | | | | No |
| Jan-02 | 876:06 | 434 | 2:01 | 0 | 21 | | | | | | | No |
| Feb-02 | 911:34 | 349 | 2:37 | 0 | 62 | | | | | | | No |
| Mar-02 | 254:09 | 426 | 0:36 | 0 | 5 | | | | | | | No |
| Apr-02 | 379:56 | 353 | 1:05 | 0 | 6 | | | | | | | No |
| May-02 | 414:59 | 469 | 0:53 | 0 | 6 | | | | | | | No |
| Jun-02 | 160:51 | 455 | 0:21 | 0 | 4 | | | | | | | No |



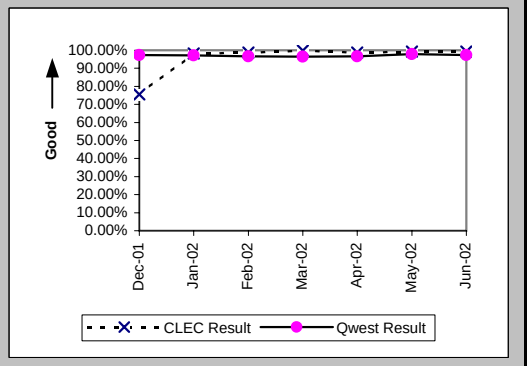

### Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3071:10 | 1633 | 1:53 | 0 | 43 | | | | | | | No |
| Jan-02 | 3834:57 | 1979 | 1:56 | 0 | 21 | | | | | | | No |
| Feb-02 | 3702:10 | 959 | 3:52 | 0 | 62 | | | | | | | No |
| Mar-02 | 812:16 | 702 | 1:09 | 0 | 5 | | | | | | | No |
| Apr-02 | 1805:32 | 815 | 2:13 | 0 | 6 | | | | | | | No |
| May-02 | 1062:12 | 650 | 1:38 | 0 | 6 | | | | | | | No |
| Jun-02 | 195:39 | 703 | 0:17 | 0 | 4 | | | | | | | No |




### Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

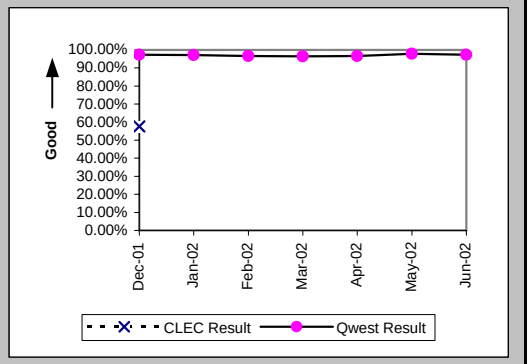
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 366 | 484 | 75.62% | 0 | 40 | 71675 | 73645 | 97.33% | 16.14% | 7.94 | 3.83 | Yes |
| Jan-02 | 450 | 458 | 98.25% | 0 | 7 | 84446 | 86939 | 97.13% | 16.69% | -1.43 | -1.87 | No |
| Feb-02 | 382 | 387 | 98.71% | 0 | 2 | 66637 | 68931 | 96.67% | 17.94% | -2.23 | -2.35 | No |
| Mar-02 | 475 | 476 | 99.79% | 0 | 1 | 66581 | 69057 | 96.41% | 18.59% | -3.95 | -3.4 | No |
| Apr-02 | 375 | 380 | 98.68% | 0 | 5 | 72980 | 75495 | 96.67% | 17.95% | -2.18 | -2.33 | No |
| May-02 | 540 | 544 | 99.26% | 0 | 3 | 76630 | 78325 | 97.84% | 14.55% | -2.28 | -2.39 | No |
| Jun-02 | 585 | 589 | 99.32% | 0 | 2 | 66061 | 67878 | 97.32% | 16.14% | -2.99 | -2.82 | No |



## Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

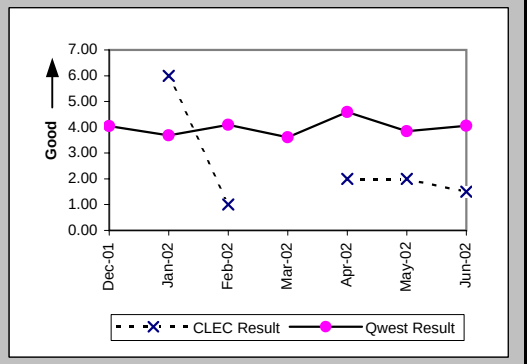
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1972 | 3418 | 57.69% | 0 | 40 | 71675 | 73645 | 97.33% | 16.14% | 140.38 | 84.34 | Yes |
| Jan-02 | | | | | | 84446 | 86939 | 97.13% | 16.69% | | | |
| Feb-02 | | | | | | 66637 | 68931 | 96.67% | 17.94% | | | |
| Mar-02 | | | | | | 66581 | 69057 | 96.41% | 18.59% | | | |
| Apr-02 | | | | | | 72980 | 75495 | 96.67% | 17.95% | | | |
| May-02 | | | | | | 76630 | 78325 | 97.84% | 14.55% | | | |
| Jun-02 | | | | | | 66061 | 67878 | 97.32% | 16.14% | | | |



## Checklist #2 - Jeopardy Notifications - Non-Designed Services

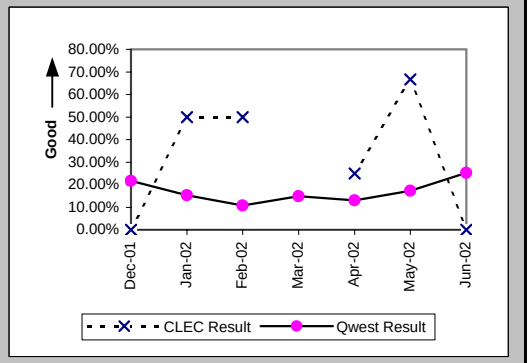
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 887 | 219 | 4.05 | 5.32 | | | |
| Jan-02 | 12 | 2 | 6.00 | 0 | 0 | 658 | 179 | 3.68 | 6.09 | -0.54 | -1.33 | No |
| Feb-02 | 1 | 1 | 1.00 | 0 | 0 | 565 | 138 | 4.09 | 5.52 | 0.82 | -0.5 | No |
| Mar-02 | | | | | | 541 | 150 | 3.61 | 4.11 | | | |
| Apr-02 | 4 | 2 | 2.00 | 0 | 0 | 790 | 172 | 4.59 | 10.02 | 0.45 | -0.72 | No |
| May-02 | 4 | 2 | 2.00 | 0 | 0 | 720 | 187 | 3.85 | 5.56 | 0.13 | -0.92 | No |
| Jun-02 | 6 | 4 | 1.50 | 0 | 0 | 1157 | 285 | 4.06 | 5.69 | 1.91 | 0.16 | Yes |




Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

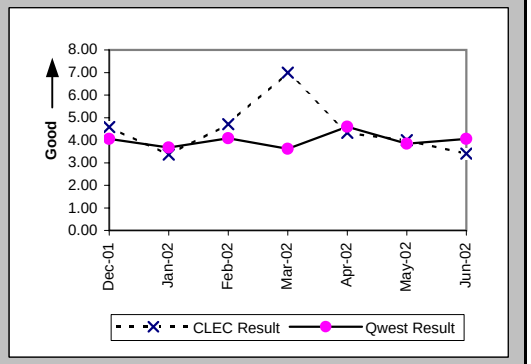
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 16 | 0 | 79 | 365 | 21.64% | 41.18% | 0.5 | -0.69 | No |
| Jan-02 | 2 | 4 | 50.00% | 5 | 0 | 50 | 326 | 15.34% | 36.03% | -1.91 | -2.16 | No |
| Feb-02 | 1 | 2 | 50.00% | 6 | 0 | 33 | 306 | 10.78% | 31.02% | -1.78 | -2.08 | No |
| Mar-02 | | | | | | 39 | 262 | 14.89% | 35.59% | | | |
| Apr-02 | 1 | 4 | 25.00% | 6 | 0 | 35 | 268 | 13.06% | 33.70% | -0.7 | -1.43 | No |
| May-02 | 2 | 3 | 66.67% | 5 | 0 | 49 | 283 | 17.31% | 37.84% | -2.25 | -2.37 | No |
| Jun-02 | 0 | 4 | 0.00% | 9 | 0 | 63 | 249 | 25.30% | 43.47% | 1.04 | -0.37 | No |



## Checklist #2 - Jeopardy Notifications - Unbundled Loops

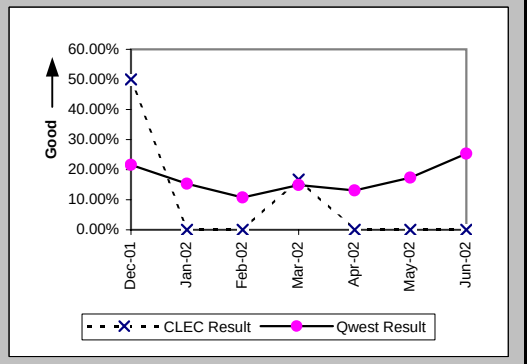
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 55 | 12 | 4.58 | 0 | 0 | 887 | 219 | 4.05 | 5.32 | -0.34 | -1.21 | No |
| Jan-02 | 37 | 11 | 3.36 | 0 | 0 | 658 | 179 | 3.68 | 6.09 | -0.16 | -1.1 | No |
| Feb-02 | 66 | 14 | 4.71 | 0 | 0 | 565 | 138 | 4.09 | 5.52 | -0.4 | -1.24 | No |
| Mar-02 | 7 | 1 | 7.00 | 0 | 0 | 541 | 150 | 3.61 | 4.11 | -0.82 | -1.5 | No |
| Apr-02 | 13 | 3 | 4.33 | 0 | 0 | 790 | 172 | 4.59 | 10.02 | -0.58 | -1.35 | No |
| May-02 | 16 | 4 | 4.00 | 0 | 0 | 720 | 187 | 3.85 | 5.56 | -0.05 | -1.03 | No |
| Jun-02 | 17 | 5 | 3.40 | 0 | 0 | 1157 | 285 | 4.06 | 5.69 | -0.03 | -1.02 | No |




Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

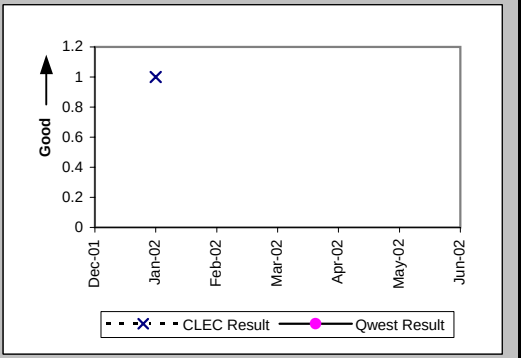
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 45 | 0 | 79 | 365 | 21.64% | 41.18% | -0.97 | -1.59 | No |
| Jan-02 | 0 | 1 | 0.00% | 21 | 0 | 50 | 326 | 15.34% | 36.03% | 0.16 | -0.9 | No |
| Feb-02 | 0 | 17 | 0.00% | 18 | 0 | 33 | 306 | 10.78% | 31.02% | 1.52 | -0.07 | No |
| Mar-02 | 1 | 6 | 16.67% | 6 | 0 | 39 | 262 | 14.89% | 35.59% | -0.12 | -1.07 | No |
| Apr-02 | 0 | 53 | 0.00% | 7 | 0 | 35 | 268 | 13.06% | 33.70% | 3.22 | 0.96 | Yes |
| May-02 | 0 | 6 | 0.00% | 21 | 0 | 49 | 283 | 17.31% | 37.84% | 1.03 | -0.37 | No |
| Jun-02 | 0 | 1 | 0.00% | 11 | 0 | 63 | 249 | 25.30% | 43.47% | 0.3 | -0.82 | No |



## Checklist #2 - Jeopardy Notifications - LIS

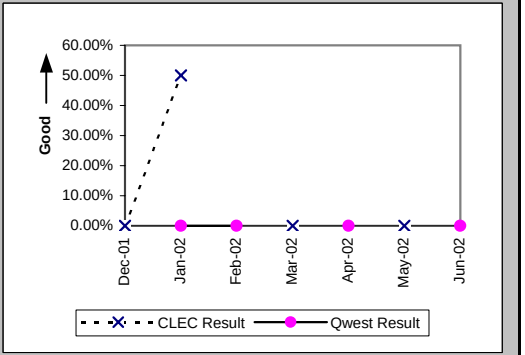
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | 1 | 1 | 1.00 | 0 | 1 | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

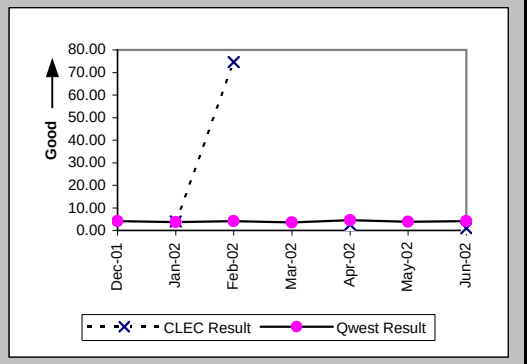
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 1 | | | | | | | |
| Jan-02 | 1 | 2 | 50.00% | 1 | 1 | 0 | 2 | 0.00% | N/A | N/A | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | 0 | 1 | 0.00% | 1 | 0 | | | | | | | |
| Apr-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | | | | | | | |
| Jun-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |



## Checklist #2 - Jeopardy Notifications - UNE-P-POTS

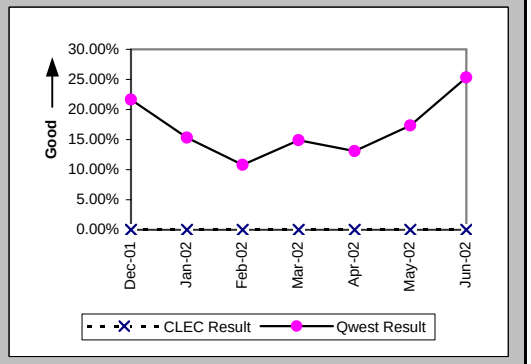
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 887 | 219 | 4.05 | 5.32 | | | |
| Jan-02 | 4 | 1 | 4.00 | 0 | 0 | 658 | 179 | 3.68 | 6.09 | -0.05 | -1.03 | No |
| Feb-02 | 224 | 3 | 74.67 | 0 | 0 | 565 | 138 | 4.09 | 5.52 | -21.92 | -14.33 | No |
| Mar-02 | | | | | | 541 | 150 | 3.61 | 4.11 | | | |
| Apr-02 | 10 | 4 | 2.50 | 0 | 0 | 790 | 172 | 4.59 | 10.02 | 0.33 | -0.8 | No |
| May-02 | | | | | | 720 | 187 | 3.85 | 5.56 | | | |
| Jun-02 | 1 | 1 | 1.00 | 0 | 0 | 1157 | 285 | 4.06 | 5.69 | 0.89 | -0.46 | No |




Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

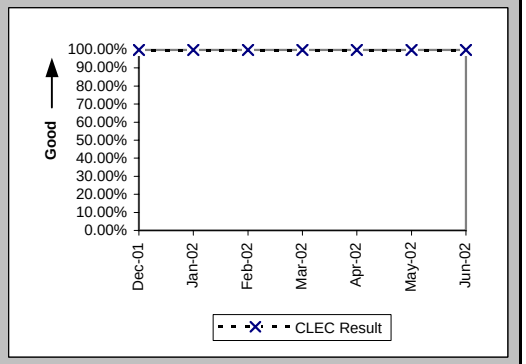
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 3 | 0.00% | 2 | 0 | 79 | 365 | 21.64% | 41.18% | 0.72 | -0.56 | No |
| Jan-02 | 0 | 2 | 0.00% | 6 | 0 | 50 | 326 | 15.34% | 36.03% | 0.35 | -0.79 | No |
| Feb-02 | 0 | 4 | 0.00% | 5 | 0 | 33 | 306 | 10.78% | 31.02% | 0.48 | -0.71 | No |
| Mar-02 | 0 | 2 | 0.00% | 6 | 0 | 39 | 262 | 14.89% | 35.59% | 0.34 | -0.79 | No |
| Apr-02 | 0 | 1 | 0.00% | 4 | 0 | 35 | 268 | 13.06% | 33.70% | 0.12 | -0.92 | No |
| May-02 | 0 | 2 | 0.00% | 6 | 1 | 49 | 283 | 17.31% | 37.84% | 0.4 | -0.76 | No |
| Jun-02 | 0 | 1 | 0.00% | 6 | 0 | 63 | 249 | 25.30% | 43.47% | 0.3 | -0.82 | No |



## Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

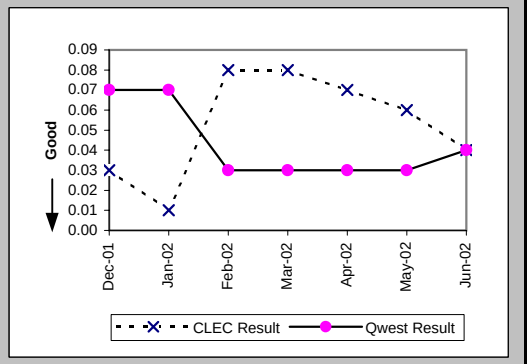
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 83868 | 83868 | 100.00% | | |
| Jan-02 | 96534 | 96534 | 100.00% | | |
| Feb-02 | 75655 | 75655 | 100.00% | | |
| Mar-02 | 82525 | 82525 | 100.00% | | |
| Apr-02 | 86473 | 86473 | 100.00% | | |
| May-02 | 91474 | 91474 | 100.00% | | |
| Jun-02 | 80035 | 80035 | 100.00% | | |



## Checklist #2 - Due Date Changes

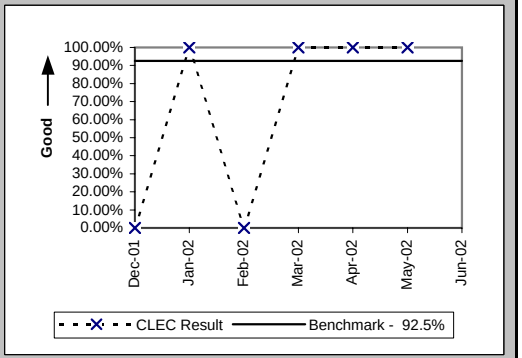
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 47 | 1642 | 0.03 | 0 | 5 | 732 | 10489 | 0.07 | 0.31 | -5.08 | -4.09 | No |
| Jan-02 | 30 | 2030 | 0.01 | 0 | 9 | 780 | 11749 | 0.07 | 0.35 | -6.07 | -4.69 | No |
| Feb-02 | 66 | 842 | 0.08 | 0 | 5 | 363 | 10653 | 0.03 | 0.22 | 5.69 | 2.46 | Yes |
| Mar-02 | 51 | 669 | 0.08 | 0 | 0 | 380 | 11403 | 0.03 | 0.20 | 5.31 | 2.23 | Yes |
| Apr-02 | 61 | 835 | 0.07 | 0 | 7 | 393 | 11534 | 0.03 | 0.21 | 5.25 | 2.19 | Yes |
| May-02 | 34 | 579 | 0.06 | 0 | 10 | 387 | 12513 | 0.03 | 0.20 | 3.3 | 1.01 | Yes |
| Jun-02 | 29 | 656 | 0.04 | 0 | 4 | 406 | 11528 | 0.04 | 0.26 | 0.87 | -0.47 | No |



## Checklist #2 - Timely Release Notifications

| (PO-16) Timely Release Notifications (Percent) Default (Benchmark) | | | | | |
|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 0 | 1 | 0.00% | | |
| Jan-02 | 1 | 1 | 100.00% | | |
| Feb-02 | 0 | 2 | 0.00% | | |
| Mar-02 | 1 | 1 | 100.00% | | |
| Apr-02 | 5 | 5 | 100.00% | | |
| May-02 | 5 | 5 | 100.00% | | |
| Jun-02 | 0 | 0 | | | |

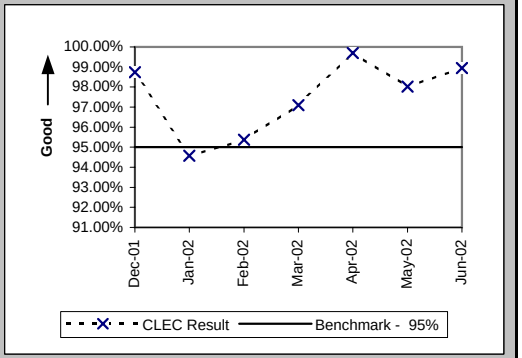



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

## Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

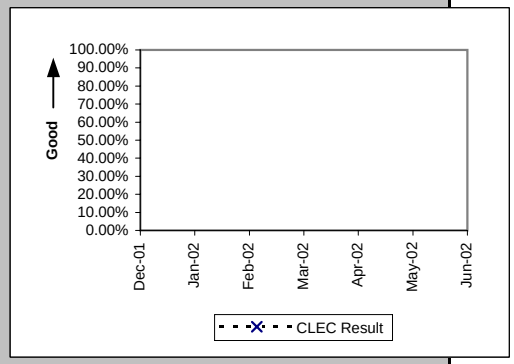
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 390 | 395 | 98.73% | | |
| Jan-02 | 749 | 792 | 94.57% | | |
| Feb-02 | 619 | 649 | 95.38% | | |
| Mar-02 | 637 | 656 | 97.10% | | |
| Apr-02 | 654 | 656 | 99.70% | | |
| May-02 | 646 | 659 | 98.03% | | |
| Jun-02 | 659 | 666 | 98.95% | | |

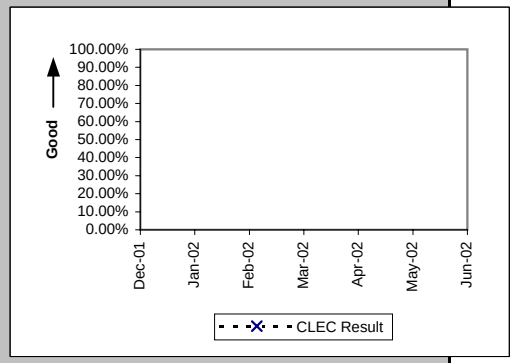


## Checklist #2 - Manual Service Order Accuracy

| Manual Service Order Accuracy POTS Resale (Percent) (PO-20) | | | | |
|---|---|---|---|---|
| Standard Type Descriptior | Date | CLEC Num | CLEC Denom | CLEC Result |
| Dec-01 | | | | |
| Jan-02 | | | | |
| Feb-02 | | | | |
| Mar-02 | | | | |
| Apr-02 | | | | |
| May-02 | | | | |
| Jun-02 | 398 | 441 | 90.25% | |

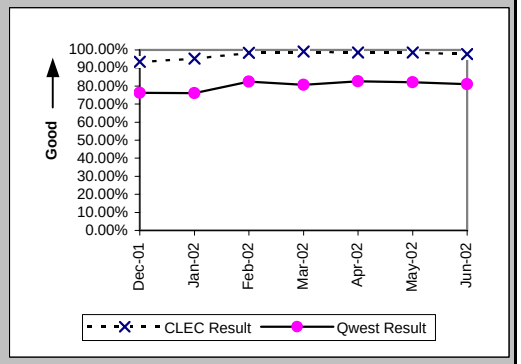



| Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) | | | | |
|---|---|---|---|---|
| Standard Type Descriptior | Date | CLEC Num | CLEC Denom | CLEC Result |
| Dec-01 | | | | |
| Jan-02 | | | | |
| Feb-02 | | | | |
| Mar-02 | | | | |
| Apr-02 | | | | |
| May-02 | | | | |
| Jun-02 | 382 | 396 | 96.46% | |

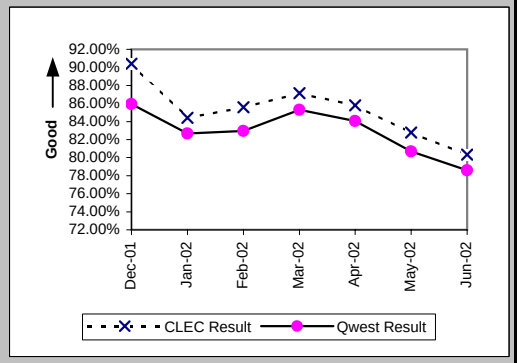


## Checklist #2 - Access To Centers

| Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result |
| Dec-01 | 25774 | 27582 | 93.45% | | | 2529350 | 3315622 | 76.29% |
| Jan-02 | 28038 | 29422 | 95.30% | | | 3156401 | 4152609 | 76.01% |
| Feb-02 | 24015 | 24425 | 98.32% | | | 2593071 | 3147543 | 82.38% |
| Mar-02 | 24486 | 24704 | 99.12% | | | 2638255 | 3273774 | 80.59% |
| Apr-02 | 24270 | 24626 | 98.55% | | | 2829976 | 3423085 | 82.67% |
| May-02 | 23492 | 23823 | 98.61% | | | 2890939 | 3519539 | 82.14% |
| Jun-02 | 21666 | 22163 | 97.76% | | | 2606063 | 3218568 | 80.97% |



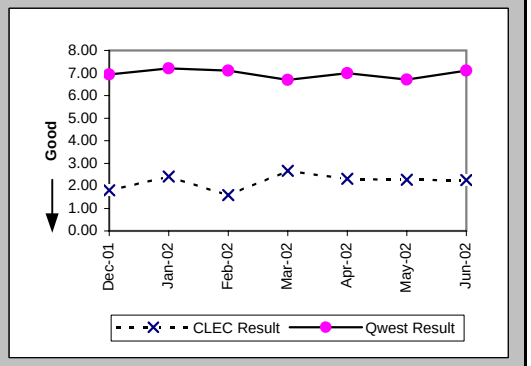

| Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity) | | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result |
| Dec-01 | 18034 | 19952 | 90.39% | | | 440835 | 512988 | 85.93% |
| Jan-02 | 17097 | 20252 | 84.42% | | | 426971 | 516511 | 82.66% |
| Feb-02 | 16056 | 18761 | 85.58% | | | 356562 | 429847 | 82.95% |
| Mar-02 | 17341 | 19901 | 87.14% | | | 395295 | 463412 | 85.30% |
| Apr-02 | 17296 | 20156 | 85.81% | | | 386034 | 459220 | 84.06% |
| May-02 | 18953 | 22897 | 82.78% | | | 378179 | 468753 | 80.68% |
| Jun-02 | 17950 | 22347 | 80.32% | | | 389434 | 495518 | 78.59% |



## Checklist #2 - Billing

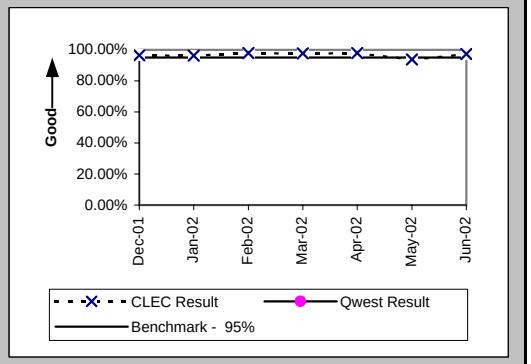
### Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 149857 | 83391 | 1.80 | 0 | 0 | 21525527 | 3107432 | 6.93 | 14.09 | -103.76 | -64.08 | No |
| Jan-02 | 226449 | 93949 | 2.41 | 0 | 0 | 23148531 | 3216611 | 7.20 | 15.31 | -94.46 | -58.43 | No |
| Feb-02 | 128087 | 80415 | 1.59 | 0 | 0 | 18065703 | 2542840 | 7.10 | 17.48 | -88.02 | -54.51 | No |
| Mar-02 | 8323791 | 3121969 | 2.67 | 0 | 0 | 18134599 | 2712032 | 6.69 | 18.23 | -265.67 | -162.52 | No |
| Apr-02 | 7643948 | 3303115 | 2.31 | 0 | 0 | 21483162 | 3067664 | 7.00 | 18.72 | -315.84 | -193.02 | No |
| May-02 | 7542190 | 3318771 | 2.27 | 0 | 0 | 20164730 | 3006875 | 6.71 | 20.07 | -277.49 | -169.7 | No |
| Jun-02 | 6375417 | 2836580 | 2.25 | 0 | 0 | 16438839 | 2310482 | 7.11 | 23.29 | -235.8 | -144.36 | No |



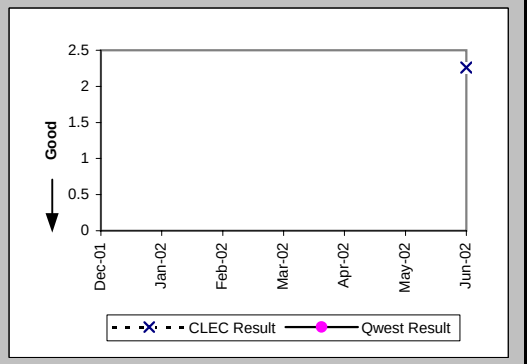

### Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 119949 | 124206 | 96.57% | 0 | 0 | | | | | | | No |
| Jan-02 | 131336 | 136303 | 96.36% | 0 | 0 | | | | | | | No |
| Feb-02 | 123291 | 125842 | 97.97% | 0 | 0 | | | | | | | No |
| Mar-02 | 134591 | 137677 | 97.76% | 0 | 0 | | | | | | | No |
| Apr-02 | 125606 | 128293 | 97.91% | 0 | 0 | | | | | | | No |
| May-02 | 120311 | 128130 | 93.90% | 0 | 0 | | | | | | | Yes |
| Jun-02 | 117344 | 120485 | 97.39% | 0 | 0 | | | | | | | No |




### Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

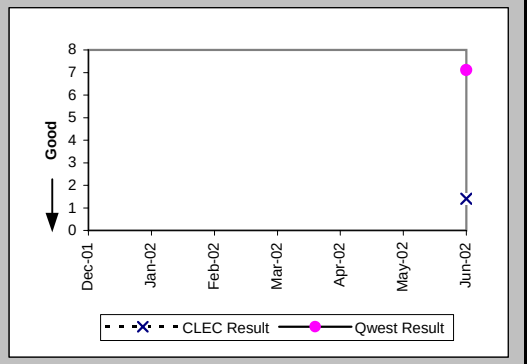
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | 6307281 | 2787812 | 2.26 | 0 | 0 | | | | | | | |



## Checklist #2 - Billing

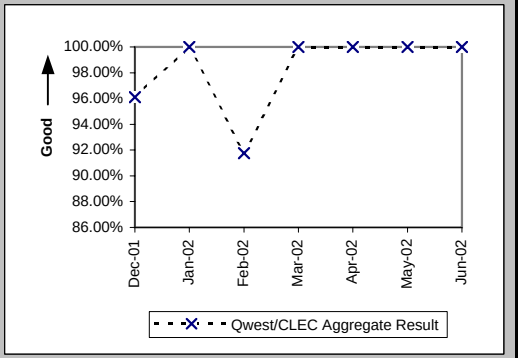
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | 68136 | 48768 | 1.40 | 0 | 0 | 16438839 | 2310482 | 7.11 | 23.29 | -53.65 | -33.61 | No |



## Checklist #2 - Billing

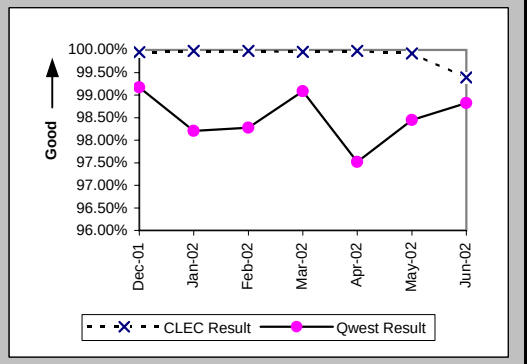
| Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity) | | | | | |
|---|---|---|---|---|---|
| Date | Qwest/CLEC Aggregate Num | Qwest/CLEC Aggregate Denor | Qwest/CLEC Aggregate Result | PID Exc | Data Exc |
| Dec-01 | 3779 | 3932 | 96.11% | 0 | 0 |
| Jan-02 | 3978 | 3978 | 100.00% | 0 | 0 |
| Feb-02 | 3734 | 4069 | 91.77% | 0 | 0 |
| Mar-02 | 4219 | 4219 | 100.00% | 0 | 0 |
| Apr-02 | 4527 | 4527 | 100.00% | 0 | 0 |
| May-02 | 4302 | 4302 | 100.00% | 0 | 0 |
| Jun-02 | 3921 | 3921 | 100.00% | 0 | 0 |



## Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

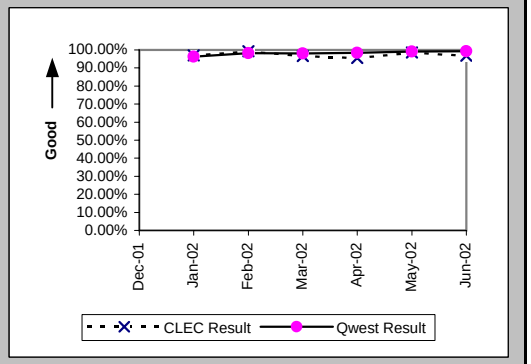
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 862777.98 | 863182.79 | 99.95% | 0 | 84 | 23183638.14 | 23377060.48 | 99.17% | 9.06% | -78.61 | -48.79 | No |
| Jan-02 | 864631.62 | 864820.5 | 99.98% | 0 | 93 | 22378148.87 | 22786307.55 | 98.21% | 13.26% | -121.77 | -75.03 | No |
| Feb-02 | 951059.33 | 951268.25 | 99.98% | 0 | 99 | 23319837.46 | 23729014.64 | 98.28% | 13.02% | -125.07 | -77.04 | No |
| Mar-02 | 929531.23 | 929945.88 | 99.96% | 0 | 129 | 23364761.05 | 23579924.9 | 99.09% | 9.51% | -86.33 | -53.49 | No |
| Apr-02 | 938057.4 | 938290.41 | 99.98% | 0 | 116 | 22749806.16 | 23328315.27 | 97.52% | 15.55% | -149.93 | -92.15 | No |
| May-02 | 950234.13 | 951001.48 | 99.92% | 0 | 126 | 22861163.8 | 23221733.09 | 98.45% | 12.36% | -113.8 | -70.19 | No |
| Jun-02 | 923330.52 | 929009.74 | 99.39% | 0 | 137 | 22886321.34 | 23159003.36 | 98.82% | 10.79% | -49.6 | -31.15 | No |



## Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

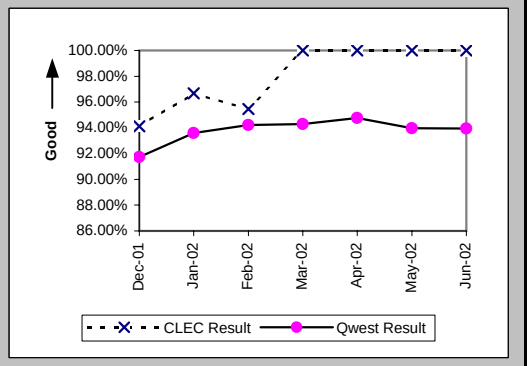
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | 2074 | 2140 | 96.92% | 0 | 0 | 77976 | 80963 | 96.31% | 18.85% | -1.47 | -1.89 | No |
| Feb-02 | 3039 | 3062 | 99.25% | 0 | 0 | 72386 | 73637 | 98.30% | 12.92% | -3.98 | -3.42 | No |
| Mar-02 | 1895 | 1962 | 96.59% | 0 | 0 | 70102 | 71481 | 98.07% | 13.75% | 4.72 | 1.87 | Yes |
| Apr-02 | 1584 | 1659 | 95.48% | 0 | 0 | 57346 | 58268 | 98.42% | 12.48% | 9.46 | 4.75 | Yes |
| May-02 | 1729 | 1755 | 98.52% | 0 | 0 | 78357 | 79001 | 99.18% | 8.99% | 3.07 | 0.87 | Yes |
| Jun-02 | 1504 | 1553 | 96.84% | 0 | 0 | 71789 | 72277 | 99.32% | 8.19% | 11.81 | 6.18 | Yes |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

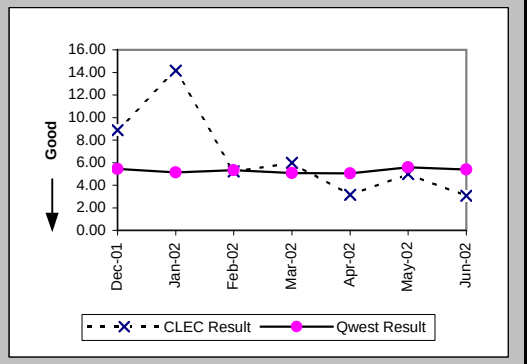
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 16 | 17 | 94.12% | 0 | 0 | 1707 | 1861 | 91.72% | 27.55% | -0.36 | -1.22 | No |
| Jan-02 | 29 | 30 | 96.67% | 0 | 1 | 1957 | 2091 | 93.59% | 24.49% | -0.68 | -1.42 | No |
| Feb-02 | 21 | 22 | 95.45% | 0 | 0 | 1790 | 1900 | 94.21% | 23.35% | -0.25 | -1.15 | No |
| Mar-02 | 15 | 15 | 100.00% | 0 | 0 | 1865 | 1978 | 94.29% | 23.21% | -0.95 | -1.58 | No |
| Apr-02 | 19 | 19 | 100.00% | 0 | 0 | 1937 | 2044 | 94.77% | 22.27% | -1.02 | -1.62 | No |
| May-02 | 10 | 10 | 100.00% | 0 | 0 | 2028 | 2158 | 93.98% | 23.79% | -0.8 | -1.49 | No |
| Jun-02 | 15 | 15 | 100.00% | 0 | 0 | 1905 | 2028 | 93.93% | 23.87% | -0.98 | -1.6 | No |



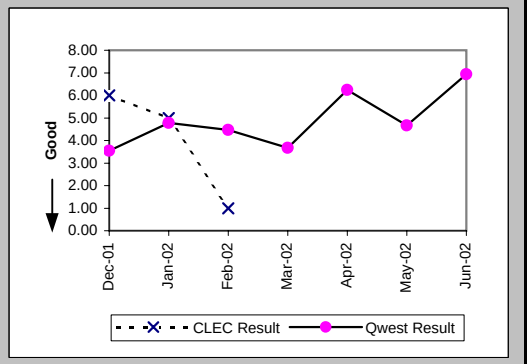

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 151 | 17 | 8.88 | 0 | 0 | 10214 | 1873 | 5.45 | 5.20 | 2.07 | 0.26 | Yes |
| Jan-02 | 425 | 30 | 14.17 | 0 | 1 | 10822 | 2106 | 5.14 | 5.12 | 3.72 | 1.26 | Yes |
| Feb-02 | 115 | 22 | 5.23 | 0 | 0 | 10158 | 1906 | 5.33 | 5.38 | -0.09 | -1.05 | No |
| Mar-02 | 90 | 15 | 6.00 | 0 | 0 | 10083 | 1986 | 5.08 | 4.58 | 0.78 | -0.53 | No |
| Apr-02 | 60 | 19 | 3.16 | 0 | 0 | 10351 | 2048 | 5.05 | 5.28 | -1.56 | -1.95 | No |
| May-02 | 50 | 10 | 5.00 | 0 | 0 | 12045 | 2160 | 5.58 | 6.10 | -0.3 | -1.18 | No |
| Jun-02 | 46 | 15 | 3.07 | 0 | 0 | 10986 | 2033 | 5.40 | 5.17 | -1.74 | -2.06 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

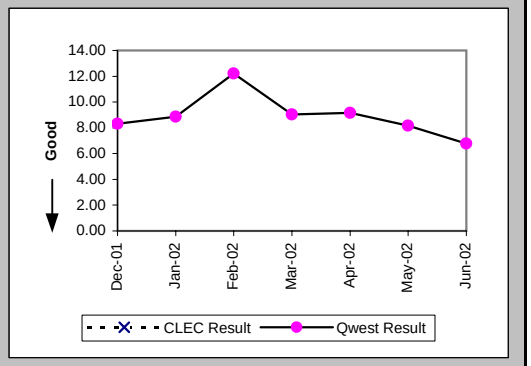
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 6 | 1 | 6.00 | 0 | 0 | 135 | 38 | 3.55 | 2.60 | 0.84 | -0.49 | No |
| Jan-02 | 5 | 1 | 5.00 | 0 | 0 | 263 | 55 | 4.78 | 8.26 | 0.62 | -0.62 | No |
| Feb-02 | 1 | 1 | 1.00 | 0 | 0 | 286 | 64 | 4.47 | 5.84 | -0.59 | -1.36 | No |
| Mar-02 | | | | | | 162 | 44 | 3.68 | 3.84 | | | |
| Apr-02 | | | | | | 393 | 63 | 6.24 | 8.94 | | | |
| May-02 | | | | | | 196 | 42 | 4.67 | 5.78 | | | |
| Jun-02 | | | | | | 333 | 48 | 6.94 | 13.00 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

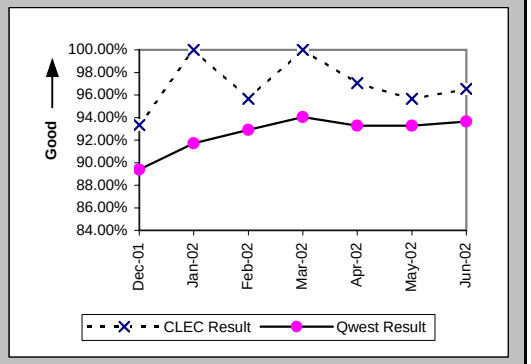
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 947 | 114 | 8.31 | 6.15 | | | |
| Jan-02 | | | | | | 770 | 87 | 8.85 | 9.52 | | | |
| Feb-02 | | | | | | 611 | 50 | 12.22 | 17.99 | | | |
| Mar-02 | | | | | | 632 | 70 | 9.03 | 9.74 | | | |
| Apr-02 | | | | | | 422 | 46 | 9.17 | 9.08 | | | |
| May-02 | | | | | | 727 | 89 | 8.17 | 6.36 | | | |
| Jun-02 | | | | | | 528 | 78 | 6.77 | 5.32 | | | |



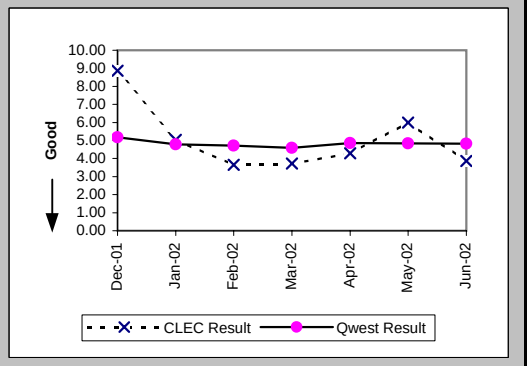

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 14 | 15 | 93.33% | 0 | 0 | 1230 | 1376 | 89.39% | 30.80% | -0.49 | -1.3 | No |
| Jan-02 | 29 | 29 | 100.00% | 1 | 0 | 1341 | 1462 | 91.72% | 27.55% | -1.6 | -1.97 | No |
| Feb-02 | 22 | 23 | 95.65% | 0 | 0 | 1269 | 1366 | 92.90% | 25.68% | -0.51 | -1.31 | No |
| Mar-02 | 26 | 26 | 100.00% | 0 | 0 | 1327 | 1411 | 94.05% | 23.66% | -1.27 | -1.77 | No |
| Apr-02 | 33 | 34 | 97.06% | 0 | 0 | 1431 | 1534 | 93.29% | 25.03% | -0.87 | -1.53 | No |
| May-02 | 22 | 23 | 95.65% | 0 | 2 | 1441 | 1545 | 93.27% | 25.06% | -0.45 | -1.28 | No |
| Jun-02 | 28 | 29 | 96.55% | 0 | 0 | 1329 | 1419 | 93.66% | 24.37% | -0.63 | -1.38 | No |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

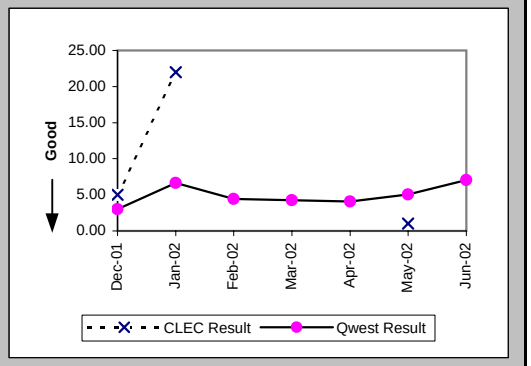
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 133 | 15 | 8.87 | 0 | 0 | 7191 | 1387 | 5.18 | 6.29 | 1.66 | 0.01 | Yes |
| Jan-02 | 151 | 30 | 5.03 | 0 | 0 | 7066 | 1476 | 4.79 | 6.68 | 0.54 | -0.67 | No |
| Feb-02 | 84 | 23 | 3.65 | 0 | 0 | 6455 | 1370 | 4.71 | 5.47 | -0.92 | -1.56 | No |
| Mar-02 | 97 | 26 | 3.73 | 0 | 0 | 6515 | 1419 | 4.59 | 4.52 | -0.96 | -1.59 | No |
| Apr-02 | 146 | 34 | 4.29 | 0 | 0 | 7467 | 1538 | 4.86 | 5.32 | -0.61 | -1.37 | No |
| May-02 | 138 | 23 | 6.00 | 0 | 2 | 7500 | 1550 | 4.84 | 5.27 | 1.15 | -0.3 | No |
| Jun-02 | 112 | 29 | 3.86 | 0 | 0 | 6878 | 1426 | 4.82 | 5.72 | -0.9 | -1.54 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

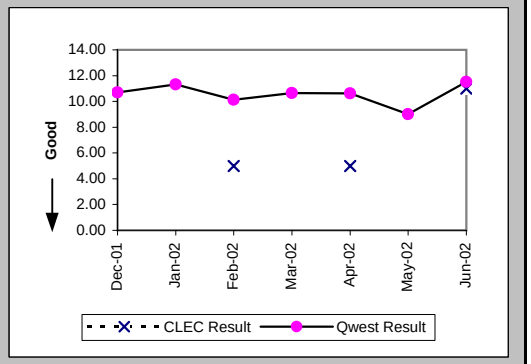
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 1 | 5.00 | 0 | 0 | 153 | 51 | 3.00 | 2.14 | 0.8 | -0.51 | No |
| Jan-02 | 22 | 1 | 22.00 | 0 | 0 | 446 | 67 | 6.66 | 14.73 | 2.26 | 0.37 | Yes |
| Feb-02 | | | | | | 208 | 47 | 4.43 | 6.74 | | | |
| Mar-02 | | | | | | 174 | 41 | 4.24 | 3.98 | | | |
| Apr-02 | | | | | | 200 | 49 | 4.08 | 3.30 | | | |
| May-02 | 1 | 1 | 1.00 | 0 | 2 | 248 | 49 | 5.06 | 6.75 | -0.6 | -1.36 | No |
| Jun-02 | | | | | | 218 | 31 | 7.03 | 15.28 | | | |



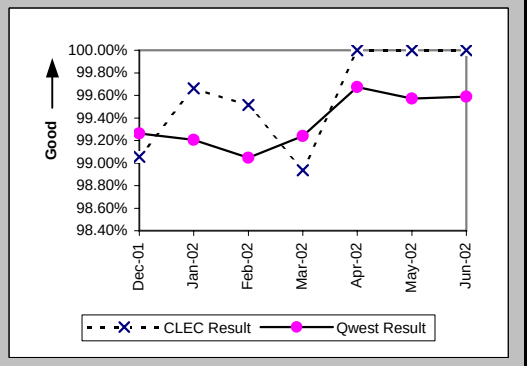

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1039 | 97 | 10.71 | 12.12 | | | |
| Jan-02 | | | | | | 747 | 66 | 11.32 | 18.37 | | | |
| Feb-02 | 5 | 1 | 5.00 | 0 | 0 | 516 | 51 | 10.12 | 10.48 | -0.48 | -1.29 | No |
| Mar-02 | | | | | | 479 | 45 | 10.64 | 10.74 | | | |
| Apr-02 | 5 | 1 | 5.00 | 0 | 0 | 595 | 56 | 10.62 | 8.73 | -0.64 | -1.39 | No |
| May-02 | | | | | | 504 | 56 | 9.00 | 12.55 | | | |
| Jun-02 | 11 | 1 | 11.00 | 0 | 0 | 692 | 60 | 11.53 | 14.97 | -0.04 | -1.02 | No |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

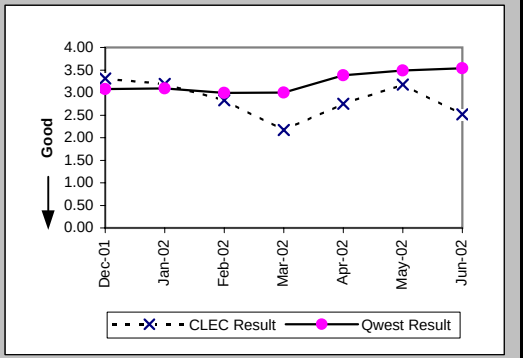
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 105 | 106 | 99.06% | 0 | 0 | 4309 | 4341 | 99.26% | 8.55% | 0.31 | -0.81 | No |
| Jan-02 | 295 | 296 | 99.66% | 0 | 0 | 5361 | 5404 | 99.20% | 8.88% | -0.86 | -1.52 | No |
| Feb-02 | 205 | 206 | 99.51% | 1 | 1 | 4884 | 4931 | 99.05% | 9.72% | -0.68 | -1.41 | No |
| Mar-02 | 93 | 94 | 98.94% | 1 | 0 | 5615 | 5658 | 99.24% | 8.68% | 0.4 | -0.76 | No |
| Apr-02 | 117 | 117 | 100.00% | 0 | 0 | 5516 | 5534 | 99.67% | 5.69% | -0.61 | -1.37 | No |
| May-02 | 63 | 63 | 100.00% | 1 | 0 | 6258 | 6285 | 99.57% | 6.54% | -0.52 | -1.32 | No |
| Jun-02 | 59 | 59 | 100.00% | 0 | 0 | 5803 | 5827 | 99.59% | 6.40% | -0.49 | -1.3 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

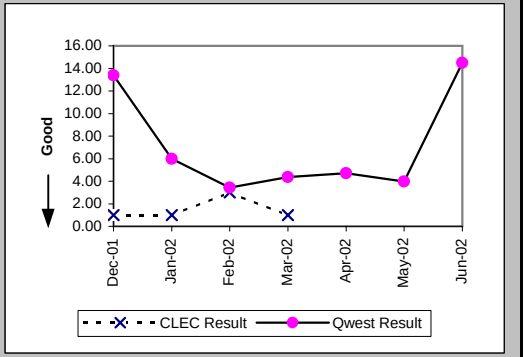
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 149 | 45 | 3.31 | 61 | 0 | 11013 | 3574 | 3.08 | 1.16 | 1.41 | -0.15 | No |
| Jan-02 | 431 | 135 | 3.19 | 161 | 0 | 14420 | 4672 | 3.09 | 2.75 | 0.44 | -0.73 | No |
| Feb-02 | 277 | 98 | 2.83 | 109 | 1 | 12485 | 4176 | 2.99 | 1.20 | -1.33 | -1.81 | No |
| Mar-02 | 76 | 35 | 2.17 | 60 | 0 | 13621 | 4534 | 3.00 | 1.14 | -4.3 | -3.61 | No |
| Apr-02 | 157 | 57 | 2.75 | 60 | 0 | 15089 | 4461 | 3.38 | 1.09 | -4.33 | -3.63 | No |
| May-02 | 105 | 33 | 3.18 | 31 | 0 | 17508 | 5022 | 3.49 | 1.03 | -1.69 | -2.03 | No |
| Jun-02 | 63 | 25 | 2.52 | 34 | 0 | 16562 | 4682 | 3.54 | 1.33 | -3.81 | -3.32 | No |



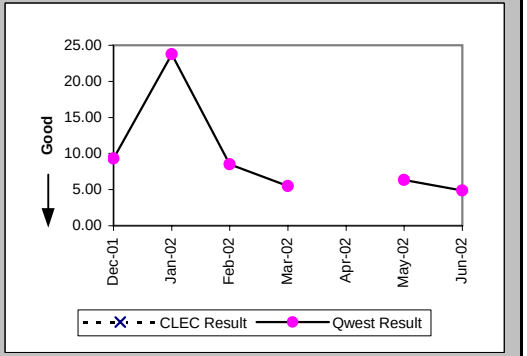

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 1.00 | 0 | 0 | 402 | 30 | 13.40 | 55.63 | -0.22 | -1.13 | No |
| Jan-02 | 1 | 1 | 1.00 | 0 | 0 | 222 | 37 | 6.00 | 14.57 | -0.34 | -1.21 | No |
| Feb-02 | 3 | 1 | 3.00 | 1 | 0 | 154 | 45 | 3.42 | 2.90 | -0.14 | -1.09 | No |
| Mar-02 | 1 | 1 | 1.00 | 1 | 0 | 183 | 42 | 4.36 | 3.97 | -0.83 | -1.51 | No |
| Apr-02 | | | | | | 94 | 20 | 4.70 | 7.26 | | | |
| May-02 | | | | | | 99 | 25 | 3.96 | 3.92 | | | |
| Jun-02 | | | | | | 261 | 18 | 14.50 | 27.91 | | | |




### Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

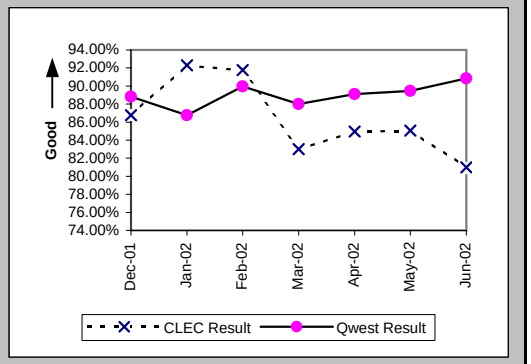
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 28 | 3 | 9.33 | 5.03 | | | |
| Jan-02 | | | | | | 190 | 8 | 23.75 | 49.70 | | | |
| Feb-02 | | | | | | 17 | 2 | 8.50 | 4.95 | | | |
| Mar-02 | | | | | | 11 | 2 | 5.50 | 2.12 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 19 | 3 | 6.33 | 7.57 | | | |
| Jun-02 | | | | | | 34 | 7 | 4.86 | 3.18 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

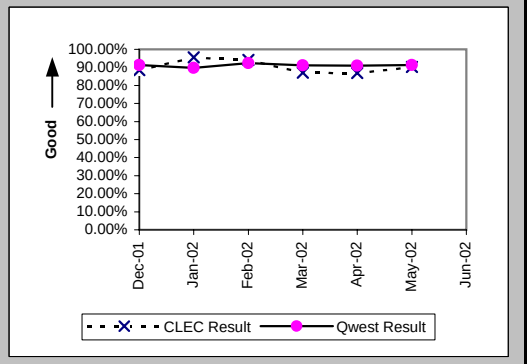
New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 151 | 174 | 86.78% | 0 | 0 | 7695 | 8664 | 88.82% | 31.52% | 0.85 | -0.48 | No |
| Jan-02 | 228 | 247 | 92.31% | 0 | 0 | 7201 | 8301 | 86.75% | 33.90% | -2.54 | -2.54 | No |
| Feb-02 | 279 | 304 | 91.78% | 0 | 0 | 7738 | 8603 | 89.95% | 30.07% | -1.04 | -1.63 | No |
| Mar-02 | 161 | 194 | 82.99% | 0 | 0 | 7604 | 8639 | 88.02% | 32.47% | 2.04 | 0.24 | Yes |
| Apr-02 | 130 | 153 | 84.97% | 0 | 0 | 8105 | 9095 | 89.11% | 31.15% | 1.58 | -0.04 | No |
| May-02 | 114 | 134 | 85.07% | 0 | 0 | 8552 | 9561 | 89.45% | 30.72% | 1.58 | -0.04 | No |
| Jun-02 | 81 | 100 | 81.00% | 0 | 0 | 8761 | 9645 | 90.83% | 28.85% | 3.03 | 0.84 | Yes |



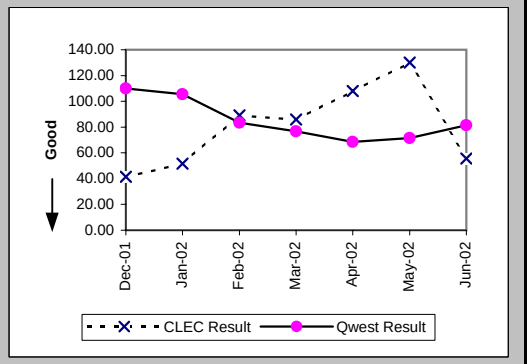

New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 154 | 174 | 88.51% | 0 | 0 | 7907 | 8664 | 91.26% | 28.24% | 1.25 | -0.24 | No |
| Jan-02 | 236 | 247 | 95.55% | 0 | 0 | 7454 | 8301 | 89.80% | 30.27% | -2.94 | -2.79 | No |
| Feb-02 | 286 | 304 | 94.08% | 0 | 0 | 7950 | 8603 | 92.41% | 26.48% | -1.08 | -1.66 | No |
| Mar-02 | 169 | 194 | 87.11% | 0 | 0 | 7873 | 8639 | 91.13% | 28.43% | 1.86 | 0.13 | Yes |
| Apr-02 | 133 | 153 | 86.93% | 0 | 0 | 8270 | 9095 | 90.93% | 28.72% | 1.64 | 0 | No |
| May-02 | 121 | 134 | 90.30% | 0 | 0 | 8730 | 9561 | 91.31% | 28.17% | 0.44 | -0.73 | No |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

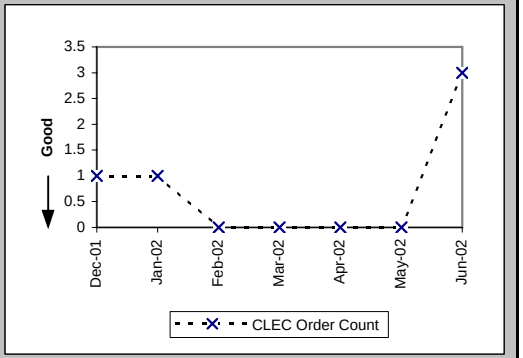
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 207 | 5 | 41.40 | 0 | 0 | 30766 | 280 | 109.88 | 121.88 | -1.25 | -1.76 | No |
| Jan-02 | 207 | 4 | 51.75 | 0 | 0 | 33743 | 320 | 105.45 | 121.02 | -0.88 | -1.54 | No |
| Feb-02 | 267 | 3 | 89.00 | 0 | 0 | 28228 | 338 | 83.51 | 101.04 | 0.3 | -0.82 | No |
| Mar-02 | 344 | 4 | 86.00 | 0 | 0 | 33164 | 433 | 76.59 | 98.98 | 0.39 | -0.76 | No |
| Apr-02 | 432 | 4 | 108.00 | 0 | 0 | 37354 | 545 | 68.54 | 92.79 | 0.9 | -0.45 | No |
| May-02 | 520 | 4 | 130.00 | 0 | 0 | 41997 | 587 | 71.55 | 95.95 | 1.16 | -0.29 | No |
| Jun-02 | 444 | 8 | 55.50 | 0 | 0 | 41760 | 513 | 81.40 | 107.67 | -0.68 | -1.41 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

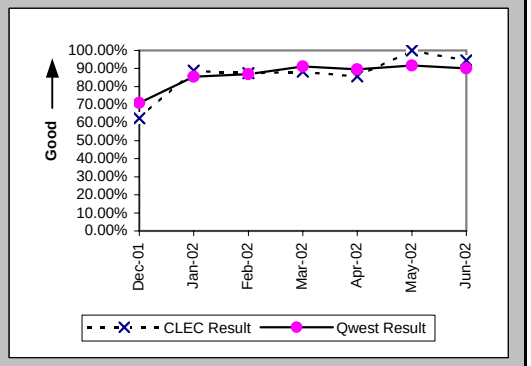
| Date | CLEC Order Count |
|---|---|
| Dec-01 | 1 |
| Jan-02 | 1 |
| Feb-02 | 0 |
| Mar-02 | 0 |
| Apr-02 | 0 |
| May-02 | 0 |
| Jun-02 | 3 |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

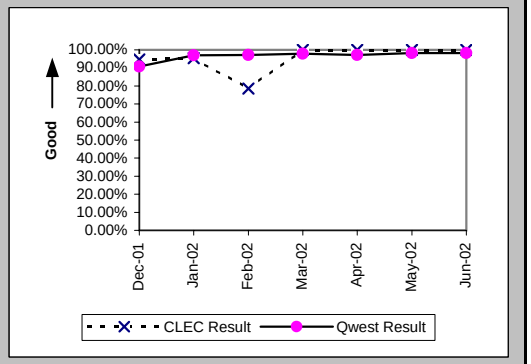
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 8 | 62.50% | 15 | 0 | 1203 | 1696 | 70.93% | 45.41% | 0.52 | -0.68 | No |
| Jan-02 | 16 | 18 | 88.89% | 22 | 0 | 1514 | 1773 | 85.39% | 35.32% | -0.42 | -1.25 | No |
| Feb-02 | 7 | 8 | 87.50% | 18 | 0 | 1136 | 1307 | 86.92% | 33.72% | -0.05 | -1.03 | No |
| Mar-02 | 15 | 17 | 88.24% | 21 | 0 | 1325 | 1453 | 91.19% | 28.34% | 0.47 | -0.72 | No |
| Apr-02 | 12 | 14 | 85.71% | 6 | 0 | 1671 | 1865 | 89.60% | 30.53% | 0.51 | -0.69 | No |
| May-02 | 15 | 15 | 100.00% | 18 | 0 | 1551 | 1692 | 91.67% | 27.64% | -1.16 | -1.71 | No |
| Jun-02 | 17 | 18 | 94.44% | 17 | 0 | 1428 | 1584 | 90.15% | 29.80% | -0.61 | -1.37 | No |



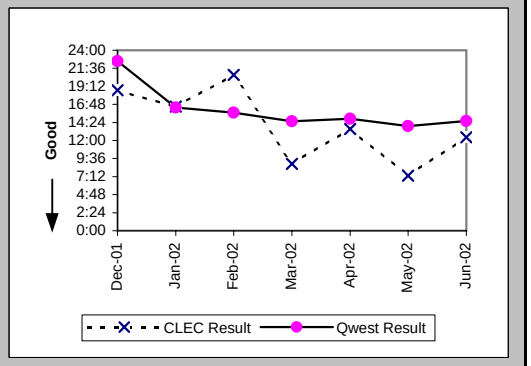

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 18 | 19 | 94.74% | 15 | 0 | 2117 | 2332 | 90.78% | 28.93% | -0.59 | -1.36 | No |
| Jan-02 | 21 | 22 | 95.45% | 22 | 0 | 2287 | 2358 | 96.99% | 17.09% | 0.46 | -0.72 | No |
| Feb-02 | 11 | 14 | 78.57% | 18 | 0 | 1645 | 1694 | 97.11% | 16.76% | 2.69 | 0.64 | Yes |
| Mar-02 | 25 | 25 | 100.00% | 21 | 0 | 1872 | 1912 | 97.91% | 14.31% | -0.73 | -1.44 | No |
| Apr-02 | 14 | 14 | 100.00% | 6 | 0 | 2378 | 2449 | 97.10% | 16.78% | -0.64 | -1.39 | No |
| May-02 | 20 | 20 | 100.00% | 18 | 0 | 2202 | 2240 | 98.30% | 12.91% | -0.58 | -1.36 | No |
| Jun-02 | 19 | 19 | 100.00% | 17 | 0 | 2017 | 2053 | 98.25% | 13.13% | -0.58 | -1.35 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

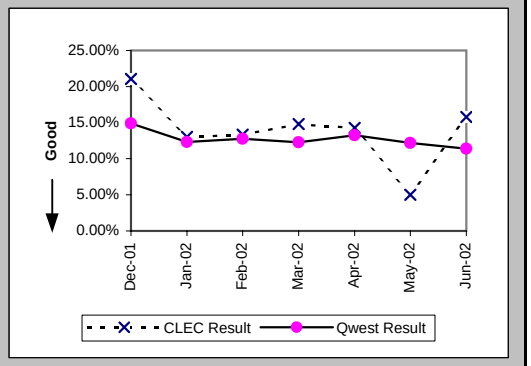
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 354:44 | 19 | 18:40 | 15 | 0 | 52615:04 | 2332 | 22:34 | 24:47 | -0.68 | -1.41 | No |
| Jan-02 | 362:52 | 22 | 16:30 | 21 | 0 | 38619:25 | 2358 | 16:23 | 13:35 | 0.07 | -0.96 | No |
| Feb-02 | 290:11 | 14 | 20:44 | 17 | 0 | 26617:03 | 1694 | 15:43 | 13:58 | 1.3 | -0.21 | No |
| Mar-02 | 221:57 | 25 | 8:53 | 19 | 0 | 27846:28 | 1912 | 14:34 | 13:37 | -2.07 | -2.26 | No |
| Apr-02 | 189:35 | 14 | 13:32 | 6 | 0 | 36463:22 | 2449 | 14:53 | 16:15 | -0.31 | -1.19 | No |
| May-02 | 146:40 | 20 | 7:20 | 18 | 0 | 31212:54 | 2240 | 13:56 | 14:42 | -2 | -2.22 | No |
| Jun-02 | 236:13 | 19 | 12:26 | 17 | 0 | 29968:42 | 2053 | 14:36 | 11:50 | -0.79 | -1.48 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

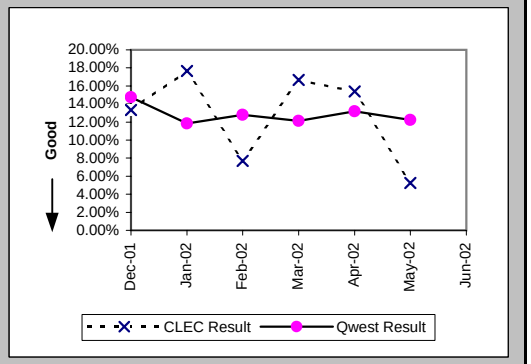
### Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 19 | 21.05% | 15 | 0 | 357 | 2395 | 14.91% | 35.61% | 0.75 | -0.54 | No |
| Jan-02 | 3 | 23 | 13.04% | 21 | 0 | 296 | 2398 | 12.34% | 32.89% | 0.16 | -0.9 | No |
| Feb-02 | 2 | 15 | 13.33% | 17 | 0 | 221 | 1729 | 12.78% | 33.39% | 0.13 | -0.92 | No |
| Mar-02 | 4 | 27 | 14.81% | 19 | 0 | 240 | 1952 | 12.30% | 32.84% | 0.43 | -0.74 | No |
| Apr-02 | 2 | 14 | 14.29% | 6 | 0 | 330 | 2489 | 13.26% | 33.91% | 0.18 | -0.89 | No |
| May-02 | 1 | 20 | 5.00% | 18 | 0 | 278 | 2281 | 12.19% | 32.71% | -0.98 | -1.59 | No |
| Jun-02 | 3 | 19 | 15.79% | 17 | 0 | 239 | 2100 | 11.38% | 31.76% | 0.62 | -0.62 | No |



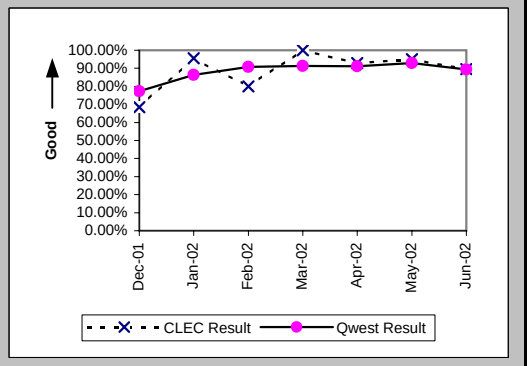

### Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 15 | 13.33% | 15 | 0 | 328 | 2224 | 14.75% | 35.46% | -0.15 | -1.09 | No |
| Jan-02 | 3 | 17 | 17.65% | 21 | 0 | 266 | 2245 | 11.85% | 32.32% | 0.74 | -0.55 | No |
| Feb-02 | 1 | 13 | 7.69% | 17 | 0 | 207 | 1617 | 12.80% | 33.41% | -0.55 | -1.33 | No |
| Mar-02 | 4 | 24 | 16.67% | 19 | 0 | 221 | 1822 | 12.13% | 32.65% | 0.69 | -0.58 | No |
| Apr-02 | 2 | 13 | 15.38% | 6 | 0 | 316 | 2393 | 13.21% | 33.85% | 0.29 | -0.83 | No |
| May-02 | 1 | 19 | 5.26% | 18 | 0 | 267 | 2182 | 12.24% | 32.77% | -0.92 | -1.56 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

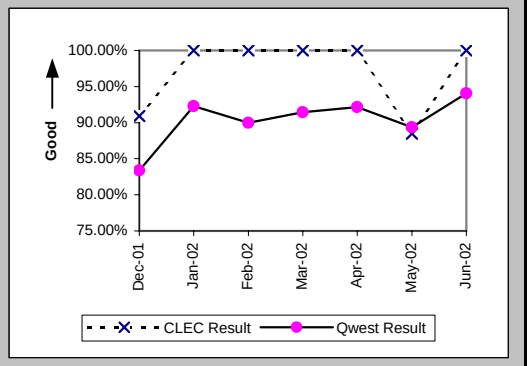
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 13 | 19 | 68.42% | 15 | 0 | 1850 | 2395 | 77.24% | 41.93% | 0.9 | -0.45 | No |
| Jan-02 | 22 | 23 | 95.65% | 21 | 0 | 2072 | 2398 | 86.41% | 34.27% | -1.29 | -1.78 | No |
| Feb-02 | 12 | 15 | 80.00% | 17 | 0 | 1571 | 1729 | 90.86% | 28.82% | 1.31 | -0.21 | No |
| Mar-02 | 27 | 27 | 100.00% | 19 | 0 | 1783 | 1952 | 91.34% | 28.12% | -1.59 | -1.97 | No |
| Apr-02 | 13 | 14 | 92.86% | 6 | 0 | 2268 | 2489 | 91.12% | 28.44% | -0.23 | -1.14 | No |
| May-02 | 19 | 20 | 95.00% | 18 | 0 | 2119 | 2281 | 92.90% | 25.69% | -0.36 | -1.22 | No |
| Jun-02 | 17 | 19 | 89.47% | 17 | 0 | 1875 | 2100 | 89.29% | 30.93% | -0.03 | -1.02 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

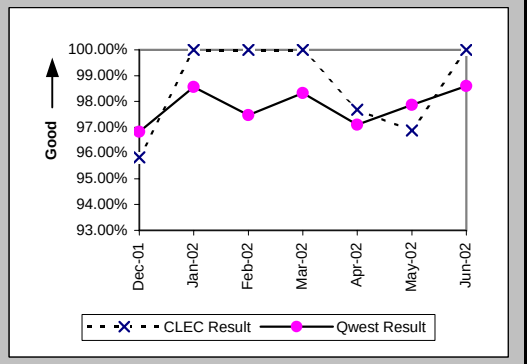
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 10 | 11 | 90.91% | 20 | 0 | 1182 | 1418 | 83.36% | 37.25% | -0.67 | -1.41 | No |
| Jan-02 | 14 | 14 | 100.00% | 16 | 0 | 1052 | 1140 | 92.28% | 26.69% | -1.08 | -1.65 | No |
| Feb-02 | 23 | 23 | 100.00% | 18 | 0 | 941 | 1046 | 89.96% | 30.05% | -1.58 | -1.96 | No |
| Mar-02 | 18 | 18 | 100.00% | 17 | 0 | 1089 | 1191 | 91.44% | 27.98% | -1.29 | -1.78 | No |
| Apr-02 | 32 | 32 | 100.00% | 26 | 0 | 1841 | 1998 | 92.14% | 26.91% | -1.64 | -2 | No |
| May-02 | 23 | 26 | 88.46% | 22 | 0 | 1584 | 1773 | 89.34% | 30.86% | 0.2 | -0.88 | No |
| Jun-02 | 19 | 19 | 100.00% | 18 | 0 | 1472 | 1565 | 94.06% | 23.64% | -1.09 | -1.66 | No |



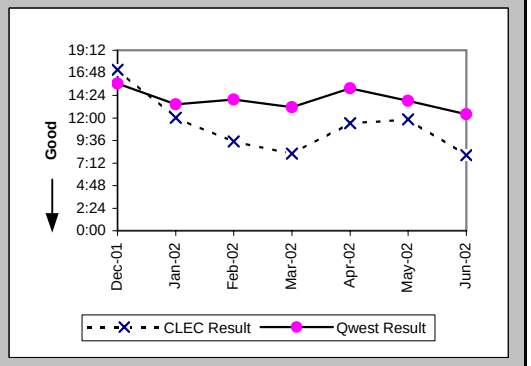

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 23 | 24 | 95.83% | 20 | 0 | 1918 | 1981 | 96.82% | 17.55% | 0.34 | -0.79 | No |
| Jan-02 | 22 | 22 | 100.00% | 16 | 0 | 1641 | 1665 | 98.56% | 11.92% | -0.56 | -1.34 | No |
| Feb-02 | 28 | 28 | 100.00% | 18 | 0 | 1427 | 1464 | 97.47% | 15.70% | -0.84 | -1.51 | No |
| Mar-02 | 31 | 31 | 100.00% | 17 | 0 | 1699 | 1728 | 98.32% | 12.85% | -0.72 | -1.44 | No |
| Apr-02 | 42 | 43 | 97.67% | 26 | 0 | 2577 | 2654 | 97.10% | 16.78% | -0.22 | -1.14 | No |
| May-02 | 31 | 32 | 96.88% | 22 | 0 | 2296 | 2346 | 97.87% | 14.44% | 0.43 | -0.74 | No |
| Jun-02 | 23 | 23 | 100.00% | 18 | 0 | 1969 | 1997 | 98.60% | 11.76% | -0.57 | -1.35 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

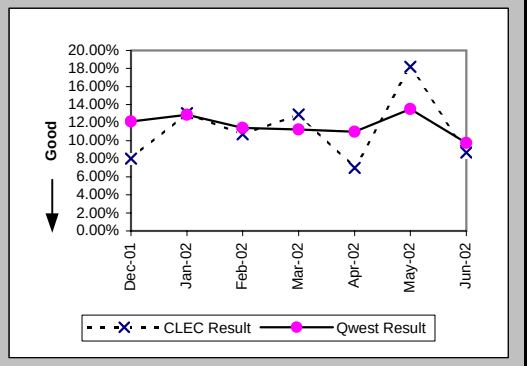
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 410:54 | 24 | 17:07 | 19 | 0 | 31051:05 | 1981 | 15:40 | 14:08 | 0.53 | -0.68 | No |
| Jan-02 | 264:16 | 22 | 12:01 | 15 | 0 | 22359:01 | 1665 | 13:26 | 13:22 | -0.49 | -1.3 | No |
| Feb-02 | 266:00 | 28 | 9:30 | 18 | 0 | 20442:30 | 1464 | 13:58 | 14:33 | -1.61 | -1.98 | No |
| Mar-02 | 254:51 | 31 | 8:13 | 17 | 0 | 22717:37 | 1728 | 13:09 | 12:28 | -2.18 | -2.33 | No |
| Apr-02 | 492:29 | 43 | 11:27 | 26 | 0 | 40156:42 | 2654 | 15:08 | 20:00 | -1.2 | -1.73 | No |
| May-02 | 379:18 | 32 | 11:51 | 21 | 0 | 32460:00 | 2346 | 13:50 | 13:07 | -0.85 | -1.52 | No |
| Jun-02 | 184:52 | 23 | 8:02 | 18 | 0 | 24745:36 | 1997 | 12:23 | 11:23 | -1.82 | -2.11 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

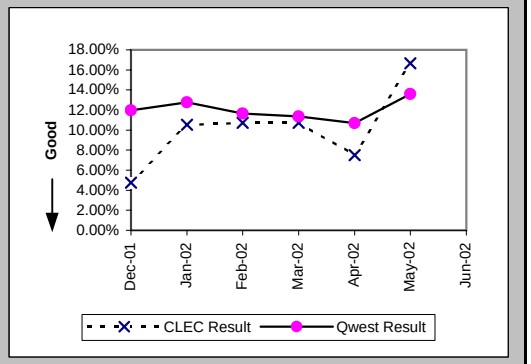
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 25 | 8.00% | 19 | 0 | 246 | 2026 | 12.14% | 32.66% | -0.63 | -1.38 | No |
| Jan-02 | 3 | 23 | 13.04% | 15 | 0 | 218 | 1694 | 12.87% | 33.49% | 0.08 | -0.95 | No |
| Feb-02 | 3 | 28 | 10.71% | 18 | 0 | 169 | 1478 | 11.43% | 31.82% | -0.12 | -1.07 | No |
| Mar-02 | 4 | 31 | 12.90% | 17 | 0 | 197 | 1753 | 11.24% | 31.58% | 0.34 | -0.8 | No |
| Apr-02 | 3 | 43 | 6.98% | 26 | 0 | 295 | 2684 | 10.99% | 31.28% | -0.83 | -1.51 | No |
| May-02 | 6 | 33 | 18.18% | 21 | 0 | 321 | 2378 | 13.50% | 34.17% | 0.79 | -0.52 | No |
| Jun-02 | 2 | 23 | 8.70% | 18 | 0 | 196 | 2010 | 9.75% | 29.67% | -0.17 | -1.1 | No |



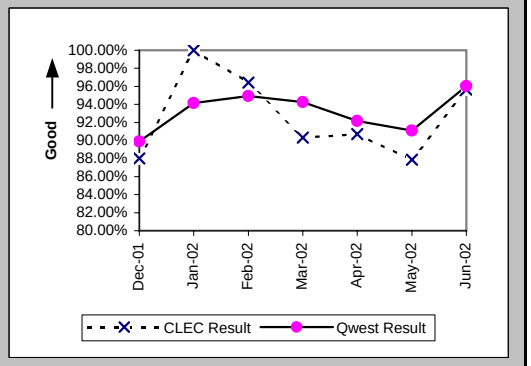

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 21 | 4.76% | 19 | 0 | 224 | 1874 | 11.95% | 32.44% | -1.01 | -1.61 | No |
| Jan-02 | 2 | 19 | 10.53% | 15 | 0 | 199 | 1558 | 12.77% | 33.38% | -0.29 | -1.18 | No |
| Feb-02 | 3 | 28 | 10.71% | 18 | 0 | 163 | 1399 | 11.65% | 32.08% | -0.15 | -1.09 | No |
| Mar-02 | 3 | 28 | 10.71% | 17 | 0 | 191 | 1681 | 11.36% | 31.74% | -0.11 | -1.07 | No |
| Apr-02 | 3 | 40 | 7.50% | 26 | 0 | 280 | 2616 | 10.70% | 30.92% | -0.65 | -1.4 | No |
| May-02 | 5 | 30 | 16.67% | 21 | 0 | 316 | 2325 | 13.59% | 34.27% | 0.52 | -0.69 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

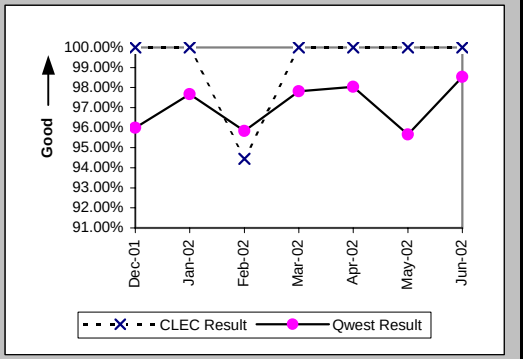
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 22 | 25 | 88.00% | 19 | 0 | 1821 | 2026 | 89.88% | 30.16% | 0.36 | -0.78 | No |
| Jan-02 | 23 | 23 | 100.00% | 15 | 0 | 1595 | 1694 | 94.16% | 23.46% | -1.19 | -1.72 | No |
| Feb-02 | 27 | 28 | 96.43% | 18 | 0 | 1403 | 1478 | 94.93% | 21.95% | -0.36 | -1.22 | No |
| Mar-02 | 28 | 31 | 90.32% | 17 | 0 | 1652 | 1753 | 94.24% | 23.30% | 0.9 | -0.45 | No |
| Apr-02 | 39 | 43 | 90.70% | 26 | 0 | 2474 | 2684 | 92.18% | 26.86% | 0.4 | -0.75 | No |
| May-02 | 29 | 33 | 87.88% | 21 | 0 | 2166 | 2378 | 91.08% | 28.50% | 0.66 | -0.6 | No |
| Jun-02 | 22 | 23 | 95.65% | 18 | 0 | 1930 | 2010 | 96.02% | 19.55% | 0.18 | -0.89 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

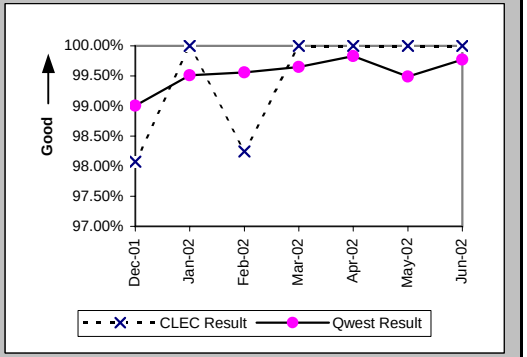
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 13 | 13 | 100.00% | 15 | 0 | 767 | 799 | 96.00% | 19.61% | -0.73 | -1.44 | No |
| Jan-02 | 25 | 25 | 100.00% | 24 | 0 | 1009 | 1033 | 97.68% | 15.06% | -0.76 | -1.46 | No |
| Feb-02 | 17 | 18 | 94.44% | 16 | 0 | 691 | 721 | 95.84% | 19.97% | 0.34 | -0.79 | No |
| Mar-02 | 22 | 22 | 100.00% | 12 | 0 | 718 | 734 | 97.82% | 14.60% | -0.69 | -1.42 | No |
| Apr-02 | 16 | 16 | 100.00% | 18 | 0 | 848 | 865 | 98.03% | 13.88% | -0.56 | -1.34 | No |
| May-02 | 20 | 20 | 100.00% | 23 | 0 | 704 | 736 | 95.65% | 20.39% | -0.94 | -1.57 | No |
| Jun-02 | 12 | 12 | 100.00% | 13 | 0 | 671 | 681 | 98.53% | 12.03% | -0.42 | -1.25 | No |



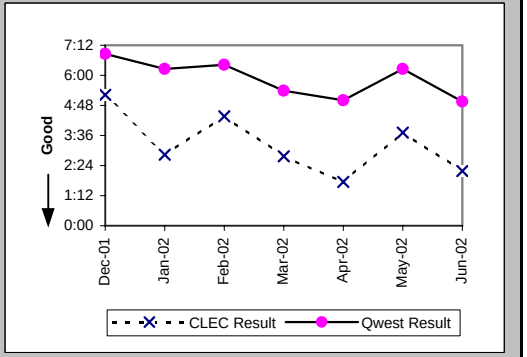

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 51 | 52 | 98.08% | 15 | 0 | 1490 | 1505 | 99.00% | 9.93% | 0.63 | -0.62 | No |
| Jan-02 | 59 | 59 | 100.00% | 24 | 0 | 1839 | 1848 | 99.51% | 6.96% | -0.53 | -1.32 | No |
| Feb-02 | 56 | 57 | 98.25% | 16 | 0 | 1579 | 1586 | 99.56% | 6.63% | 1.1 | -0.33 | No |
| Mar-02 | 77 | 77 | 100.00% | 12 | 0 | 1696 | 1702 | 99.65% | 5.93% | -0.51 | -1.31 | No |
| Apr-02 | 62 | 62 | 100.00% | 18 | 0 | 1749 | 1752 | 99.83% | 4.13% | -0.32 | -1.19 | No |
| May-02 | 60 | 60 | 100.00% | 23 | 0 | 1552 | 1560 | 99.49% | 7.14% | -0.55 | -1.33 | No |
| Jun-02 | 52 | 52 | 100.00% | 13 | 0 | 1320 | 1323 | 99.77% | 4.76% | -0.34 | -1.21 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

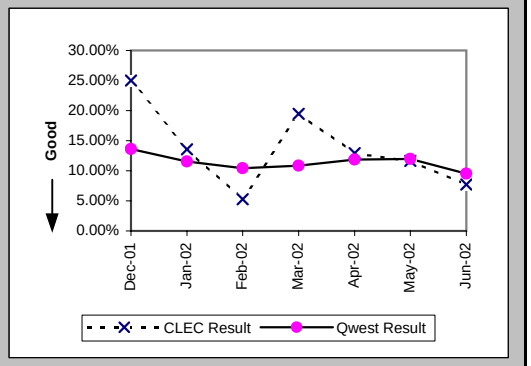
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 270:55 | 52 | 5:13 | 15 | 0 | 10316:19 | 1505 | 6:51 | 10:25 | -1.12 | -1.68 | No |
| Jan-02 | 167:12 | 59 | 2:50 | 24 | 0 | 11553:47 | 1848 | 6:15 | 9:10 | -2.82 | -2.71 | No |
| Feb-02 | 249:08 | 57 | 4:22 | 16 | 0 | 10178:00 | 1586 | 6:25 | 8:42 | -1.74 | -2.06 | No |
| Mar-02 | 213:04 | 77 | 2:46 | 12 | 0 | 9166:49 | 1702 | 5:23 | 9:45 | -2.3 | -2.4 | No |
| Apr-02 | 108:41 | 62 | 1:45 | 18 | 0 | 8748:59 | 1752 | 5:00 | 7:18 | -3.44 | -3.09 | No |
| May-02 | 223:15 | 60 | 3:43 | 23 | 0 | 9751:49 | 1560 | 6:15 | 9:42 | -1.98 | -2.21 | No |
| Jun-02 | 113:44 | 52 | 2:11 | 13 | 0 | 6539:20 | 1323 | 4:57 | 9:10 | -2.13 | -2.29 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

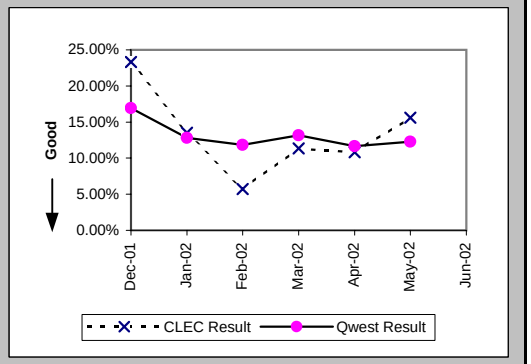
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 13 | 52 | 25.00% | 15 | 0 | 205 | 1505 | 13.62% | 34.30% | 2.16 | 0.31 | Yes |
| Jan-02 | 8 | 59 | 13.56% | 24 | 0 | 213 | 1848 | 11.53% | 31.93% | 0.51 | -0.69 | No |
| Feb-02 | 3 | 57 | 5.26% | 16 | 0 | 165 | 1586 | 10.40% | 30.53% | -1.25 | -1.76 | No |
| Mar-02 | 15 | 77 | 19.48% | 12 | 0 | 185 | 1702 | 10.87% | 31.13% | 2.18 | 0.33 | Yes |
| Apr-02 | 8 | 62 | 12.90% | 18 | 0 | 208 | 1752 | 11.87% | 32.35% | 0.28 | -0.83 | No |
| May-02 | 7 | 60 | 11.67% | 23 | 0 | 187 | 1560 | 11.99% | 32.48% | -0.08 | -1.05 | No |
| Jun-02 | 4 | 52 | 7.69% | 13 | 0 | 126 | 1323 | 9.52% | 29.35% | -0.44 | -1.27 | No |



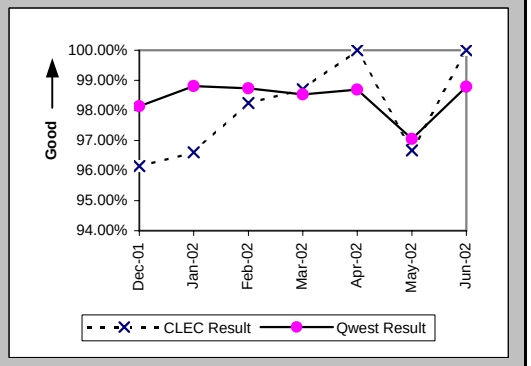

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 30 | 23.33% | 15 | 0 | 106 | 626 | 16.93% | 37.50% | 0.9 | -0.45 | No |
| Jan-02 | 5 | 37 | 13.51% | 24 | 0 | 110 | 860 | 12.79% | 33.40% | 0.17 | -0.9 | No |
| Feb-02 | 2 | 35 | 5.71% | 16 | 0 | 80 | 677 | 11.82% | 32.28% | -1.09 | -1.66 | No |
| Mar-02 | 5 | 44 | 11.36% | 12 | 0 | 92 | 698 | 13.18% | 33.83% | -0.35 | -1.21 | No |
| Apr-02 | 4 | 37 | 10.81% | 18 | 0 | 101 | 865 | 11.68% | 32.11% | -0.16 | -1.1 | No |
| May-02 | 5 | 32 | 15.63% | 23 | 0 | 90 | 733 | 12.28% | 32.82% | 0.59 | -0.64 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

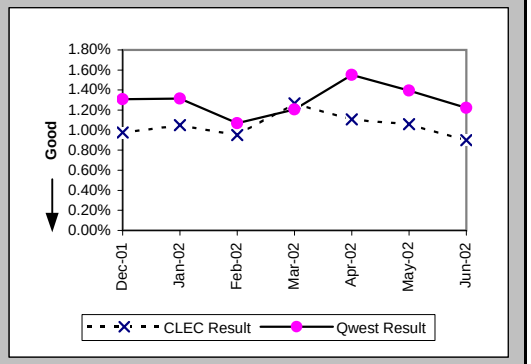
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 50 | 52 | 96.15% | 15 | 0 | 1477 | 1505 | 98.14% | 13.51% | 0.97 | -0.41 | No |
| Jan-02 | 57 | 59 | 96.61% | 24 | 0 | 1826 | 1848 | 98.81% | 10.85% | 1.29 | -0.21 | No |
| Feb-02 | 56 | 57 | 98.25% | 16 | 0 | 1566 | 1586 | 98.74% | 11.16% | 0.37 | -0.77 | No |
| Mar-02 | 76 | 77 | 98.70% | 12 | 0 | 1677 | 1702 | 98.53% | 12.03% | -0.12 | -1.07 | No |
| Apr-02 | 62 | 62 | 100.00% | 18 | 0 | 1729 | 1752 | 98.69% | 11.38% | -0.89 | -1.54 | No |
| May-02 | 58 | 60 | 96.67% | 23 | 0 | 1514 | 1560 | 97.05% | 16.92% | 0.24 | -0.85 | No |
| Jun-02 | 52 | 52 | 100.00% | 13 | 0 | 1307 | 1323 | 98.79% | 10.93% | -0.78 | -1.48 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

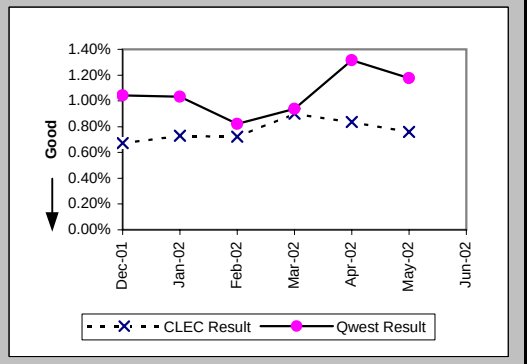
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 96 | 9825 | 0.98% | 49 | 0 | 5926 | 453070 | 1.31% | 11.36% | -2.86 | -2.74 | No |
| Jan-02 | 105 | 9989 | 1.05% | 60 | 0 | 5940 | 451327 | 1.32% | 11.40% | -2.3 | -2.4 | No |
| Feb-02 | 100 | 10521 | 0.95% | 51 | 0 | 4793 | 448903 | 1.07% | 10.28% | -1.16 | -1.7 | No |
| Mar-02 | 135 | 10649 | 1.27% | 48 | 0 | 5407 | 448024 | 1.21% | 10.92% | 0.57 | -0.65 | No |
| Apr-02 | 119 | 10756 | 1.11% | 50 | 0 | 6925 | 446567 | 1.55% | 12.36% | -3.69 | -3.24 | No |
| May-02 | 113 | 10654 | 1.06% | 62 | 0 | 6219 | 445485 | 1.40% | 11.73% | -2.92 | -2.77 | No |
| Jun-02 | 94 | 10434 | 0.90% | 48 | 0 | 5433 | 444128 | 1.22% | 10.99% | -2.96 | -2.8 | No |



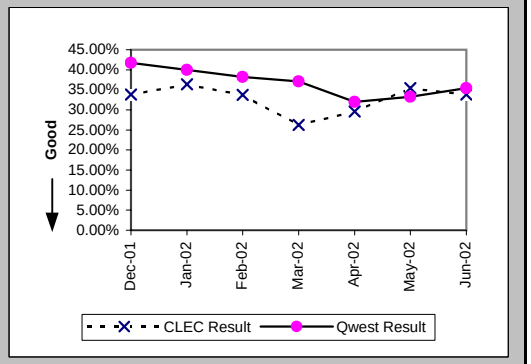

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 66 | 9825 | 0.67% | 49 | 0 | 4724 | 453070 | 1.04% | 10.16% | -3.58 | -3.18 | No |
| Jan-02 | 73 | 9989 | 0.73% | 60 | 0 | 4663 | 451327 | 1.03% | 10.11% | -2.96 | -2.8 | No |
| Feb-02 | 76 | 10521 | 0.72% | 51 | 0 | 3693 | 448903 | 0.82% | 9.03% | -1.13 | -1.68 | No |
| Mar-02 | 96 | 10649 | 0.90% | 48 | 0 | 4201 | 448024 | 0.94% | 9.64% | -0.38 | -1.23 | No |
| Apr-02 | 90 | 10756 | 0.84% | 50 | 0 | 5874 | 446567 | 1.32% | 11.39% | -4.31 | -3.62 | No |
| May-02 | 81 | 10654 | 0.76% | 62 | 0 | 5240 | 445485 | 1.18% | 10.78% | -3.94 | -3.39 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

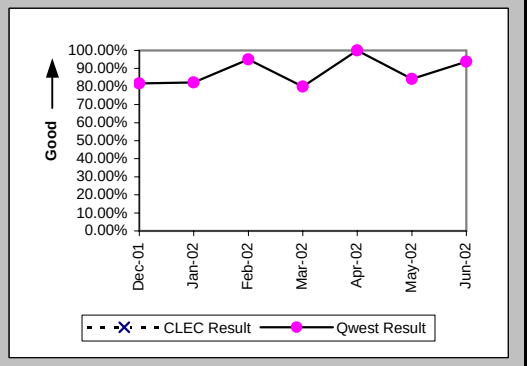
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 49 | 145 | 33.79% | 0 | 0 | 4243 | 10169 | 41.72% | 49.31% | -1.92 | -2.17 | No |
| Jan-02 | 60 | 165 | 36.36% | 0 | 0 | 3953 | 9893 | 39.96% | 48.98% | -0.93 | -1.57 | No |
| Feb-02 | 51 | 151 | 33.77% | 0 | 0 | 2967 | 7760 | 38.23% | 48.60% | -1.12 | -1.68 | No |
| Mar-02 | 48 | 183 | 26.23% | 0 | 0 | 3185 | 8592 | 37.07% | 48.30% | -3 | -2.83 | No |
| Apr-02 | 50 | 169 | 29.59% | 0 | 0 | 3254 | 10179 | 31.97% | 46.64% | -0.66 | -1.4 | No |
| May-02 | 62 | 175 | 35.43% | 0 | 0 | 3106 | 9325 | 33.31% | 47.13% | 0.59 | -0.64 | No |
| Jun-02 | 48 | 142 | 33.80% | 0 | 0 | 2978 | 8411 | 35.41% | 47.82% | -0.4 | -1.24 | No |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

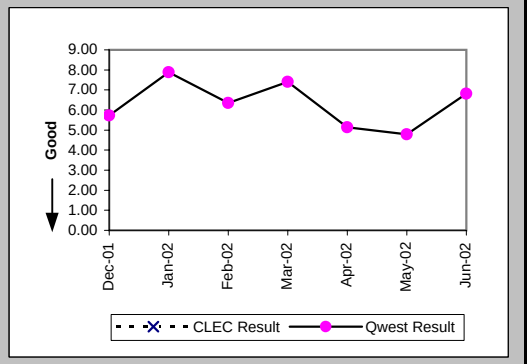
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 11 | 81.82% | 38.57% | | | |
| Jan-02 | | | | | | 14 | 17 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Mar-02 | | | | | | 12 | 15 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 16 | 19 | 84.21% | 36.46% | | | |
| Jun-02 | | | | | | 15 | 16 | 93.75% | 24.21% | | | |



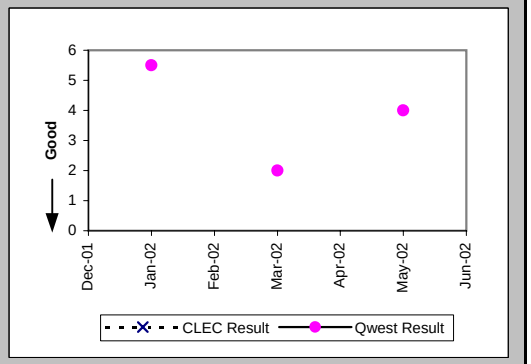

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 63 | 11 | 5.73 | 2.45 | | | |
| Jan-02 | | | | | | 134 | 17 | 7.88 | 7.52 | | | |
| Feb-02 | | | | | | 127 | 20 | 6.35 | 4.98 | | | |
| Mar-02 | | | | | | 111 | 15 | 7.40 | 7.49 | | | |
| Apr-02 | | | | | | 36 | 7 | 5.14 | 2.27 | | | |
| May-02 | | | | | | 91 | 19 | 4.79 | 3.84 | | | |
| Jun-02 | | | | | | 109 | 16 | 6.81 | 7.04 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

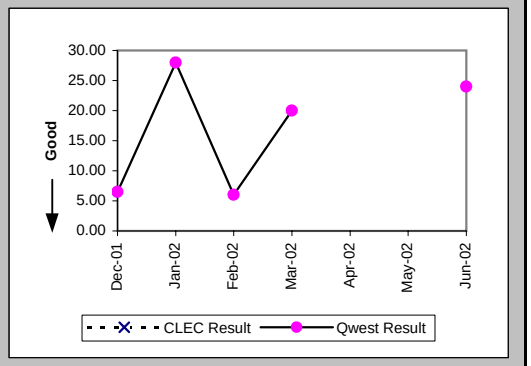
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 11 | 2 | 5.50 | 4.95 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 12 | 3 | 4.00 | 2.65 | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

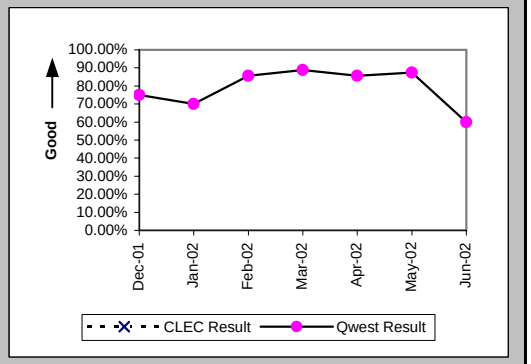
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 2 | 6.50 | 2.12 | | | |
| Jan-02 | | | | | | 28 | 1 | 28.00 | | | | |
| Feb-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Mar-02 | | | | | | 40 | 2 | 20.00 | 9.90 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 24 | 1 | 24.00 | | | | |



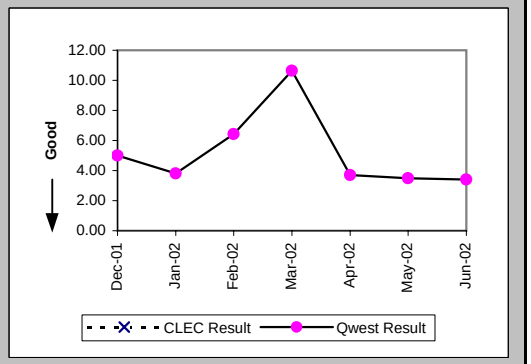

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Jan-02 | | | | | | 7 | 10 | 70.00% | 45.83% | | | |
| Feb-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |
| Mar-02 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Apr-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |
| May-02 | | | | | | 7 | 8 | 87.50% | 33.07% | | | |
| Jun-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

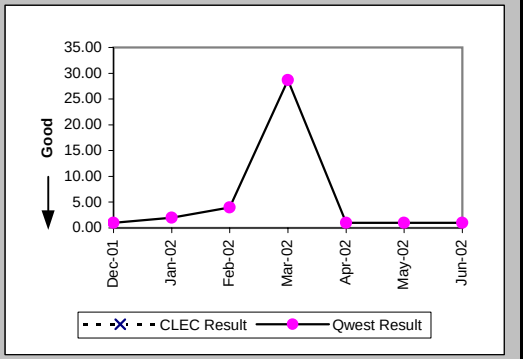
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 4 | 5.00 | 0.82 | | | |
| Jan-02 | | | | | | 38 | 10 | 3.80 | 2.15 | | | |
| Feb-02 | | | | | | 45 | 7 | 6.43 | 6.11 | | | |
| Mar-02 | | | | | | 117 | 11 | 10.64 | 25.35 | | | |
| Apr-02 | | | | | | 26 | 7 | 3.71 | 1.60 | | | |
| May-02 | | | | | | 28 | 8 | 3.50 | 1.20 | | | |
| Jun-02 | | | | | | 17 | 5 | 3.40 | 2.07 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

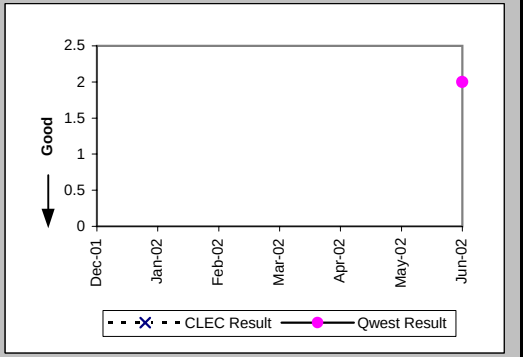
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 1.00 | | | | |
| Jan-02 | | | | | | 6 | 3 | 2.00 | 1.00 | | | |
| Feb-02 | | | | | | 4 | 1 | 4.00 | | | | |
| Mar-02 | | | | | | 86 | 3 | 28.67 | 47.92 | | | |
| Apr-02 | | | | | | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Jun-02 | | | | | | 1 | 1 | 1.00 | | | | |



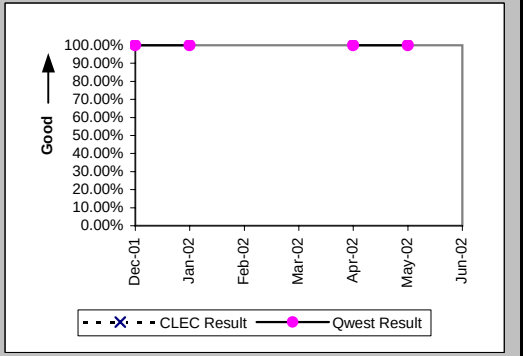

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 2 | 1 | 2.00 | | | | |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

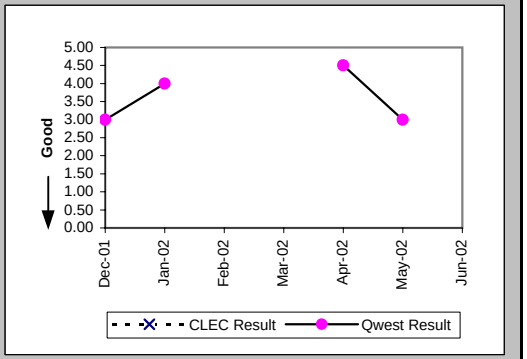
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

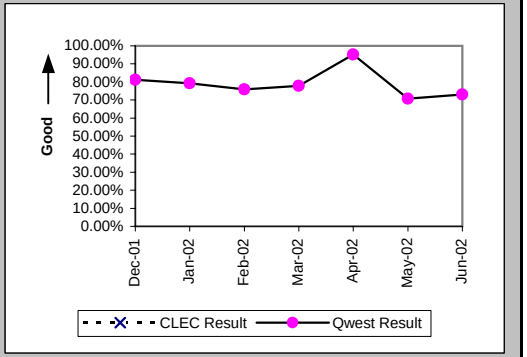
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 1 | 3.00 | | | | |
| Jan-02 | | | | | | 12 | 3 | 4.00 | 1.00 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 9 | 2 | 4.50 | 3.54 | | | |
| May-02 | | | | | | 9 | 3 | 3.00 | 0.00 | | | |
| Jun-02 | | | | | | | | | | | | |



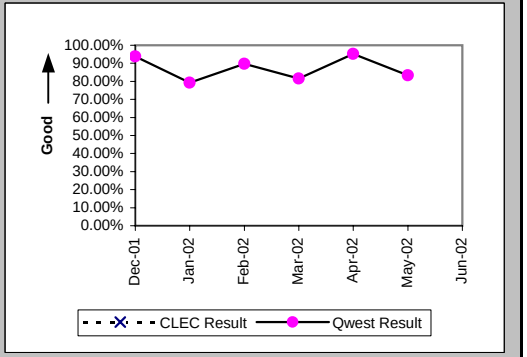

### New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 16 | 81.25% | 39.03% | | | |
| Jan-02 | | | | | | 19 | 24 | 79.17% | 40.61% | | | |
| Feb-02 | | | | | | 22 | 29 | 75.86% | 42.79% | | | |
| Mar-02 | | | | | | 21 | 27 | 77.78% | 41.57% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 17 | 24 | 70.83% | 45.45% | | | |
| Jun-02 | | | | | | 19 | 26 | 73.08% | 44.36% | | | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)

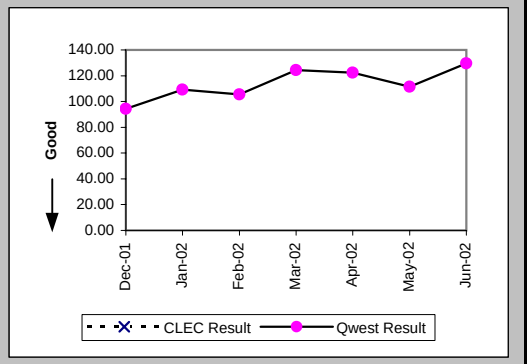
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 15 | 16 | 93.75% | 24.21% | | | |
| Jan-02 | | | | | | 19 | 24 | 79.17% | 40.61% | | | |
| Feb-02 | | | | | | 26 | 29 | 89.66% | 30.45% | | | |
| Mar-02 | | | | | | 22 | 27 | 81.48% | 38.84% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 20 | 24 | 83.33% | 37.27% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

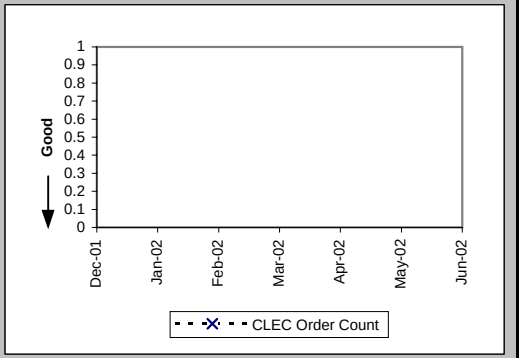
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1131 | 12 | 94.25 | 77.19 | | | |
| Jan-02 | | | | | | 1312 | 12 | 109.33 | 83.87 | | | |
| Feb-02 | | | | | | 1581 | 15 | 105.40 | 89.34 | | | |
| Mar-02 | | | | | | 1867 | 15 | 124.47 | 91.61 | | | |
| Apr-02 | | | | | | 2205 | 18 | 122.50 | 99.76 | | | |
| May-02 | | | | | | 2116 | 19 | 111.37 | 95.89 | | | |
| Jun-02 | | | | | | 2463 | 19 | 129.63 | 97.99 | | | |



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

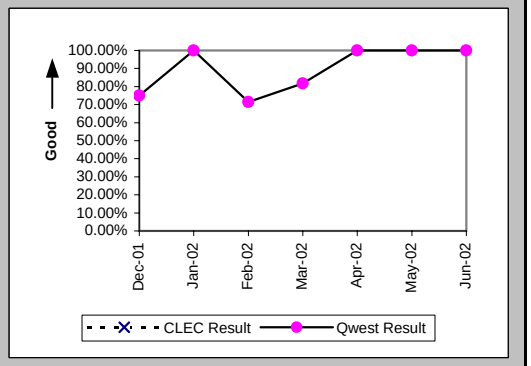
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

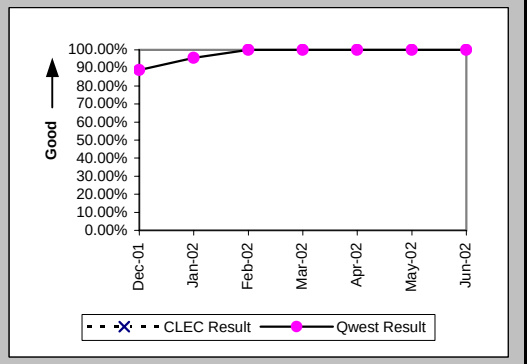
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 12 | 16 | 75.00% | 43.30% | | | |
| Jan-02 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 5 | 7 | 71.43% | 45.18% | | | |
| Mar-02 | | | | | | 9 | 11 | 81.82% | 38.57% | | | |
| Apr-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |



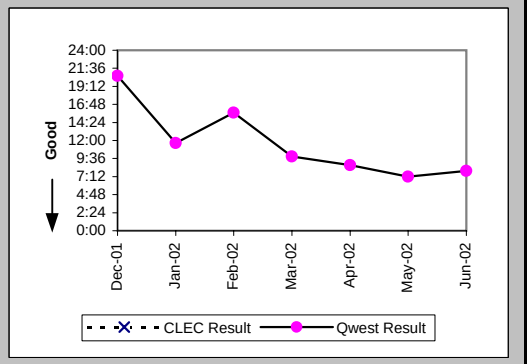

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 24 | 27 | 88.89% | 31.43% | | | |
| Jan-02 | | | | | | 22 | 23 | 95.65% | 20.39% | | | |
| Feb-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 14 | 14 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

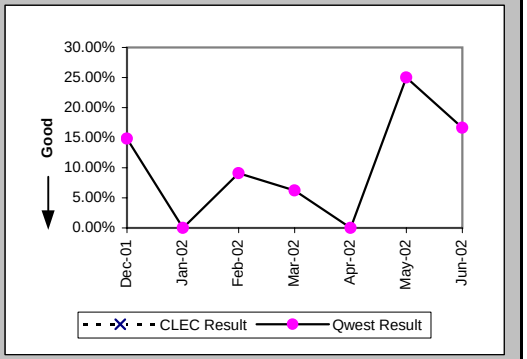
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 556:40 | 27 | 20:37 | 32:41 | | | |
| Jan-02 | | | | | | 268:13 | 23 | 11:40 | 14:44 | | | |
| Feb-02 | | | | | | 156:48 | 10 | 15:41 | 13:14 | | | |
| Mar-02 | | | | | | 138:20 | 14 | 9:53 | 11:16 | | | |
| Apr-02 | | | | | | 113:38 | 13 | 8:44 | 8:23 | | | |
| May-02 | | | | | | 86:24 | 12 | 7:12 | 6:20 | | | |
| Jun-02 | | | | | | 47:48 | 6 | 7:58 | 6:37 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

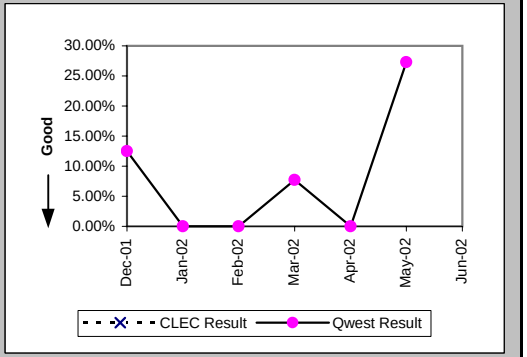
### Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 27 | 14.81% | 35.52% | | | |
| Jan-02 | | | | | | 0 | 23 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 11 | 9.09% | 28.75% | | | |
| Mar-02 | | | | | | 1 | 16 | 6.25% | 24.21% | | | |
| Apr-02 | | | | | | 0 | 13 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 12 | 25.00% | 43.30% | | | |
| Jun-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |



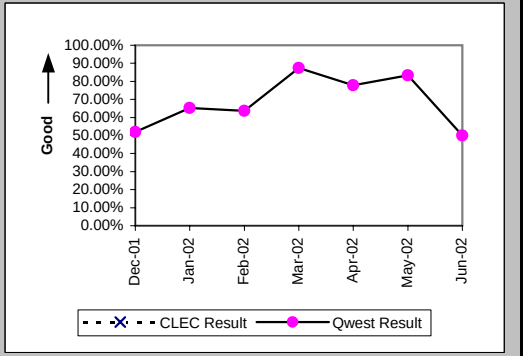

### Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 24 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 0 | 21 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 10 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 13 | 7.69% | 26.65% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 11 | 27.27% | 44.54% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

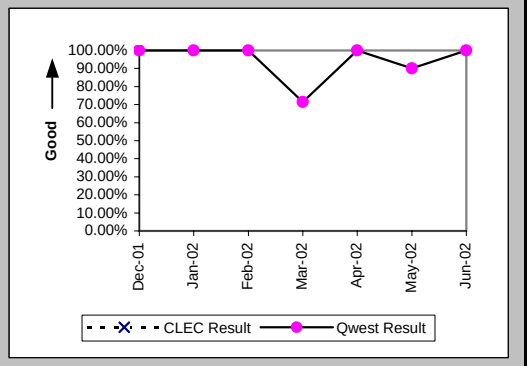
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 25 | 52.00% | 49.96% | | | |
| Jan-02 | | | | | | 15 | 23 | 65.22% | 47.63% | | | |
| Feb-02 | | | | | | 7 | 11 | 63.64% | 48.10% | | | |
| Mar-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| Apr-02 | | | | | | 7 | 9 | 77.78% | 41.57% | | | |
| May-02 | | | | | | 10 | 12 | 83.33% | 37.27% | | | |
| Jun-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

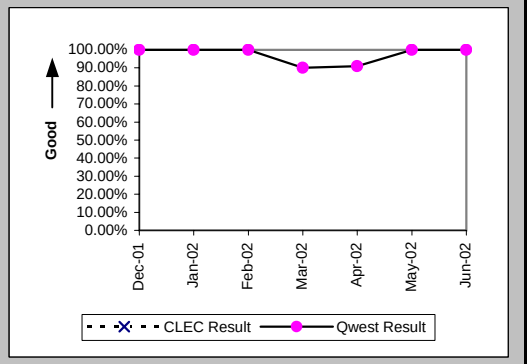
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 5 | 7 | 71.43% | 45.18% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Jun-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |



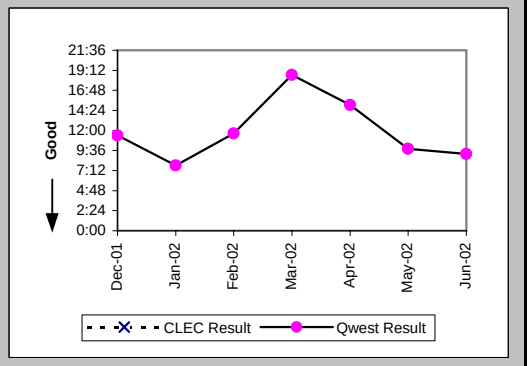

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| May-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

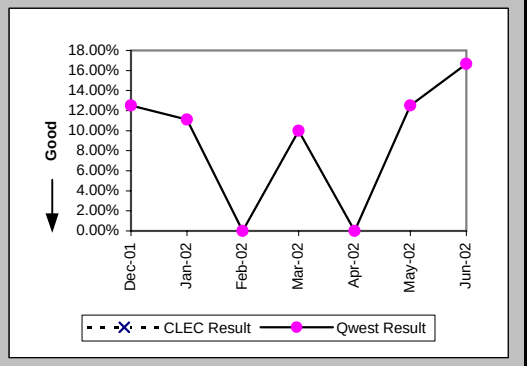
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 79:52 | 7 | 11:25 | 9:08 | | | |
| Jan-02 | | | | | | 70:24 | 9 | 7:49 | 6:01 | | | |
| Feb-02 | | | | | | 128:02 | 11 | 11:38 | 9:13 | | | |
| Mar-02 | | | | | | 186:35 | 10 | 18:40 | 19:18 | | | |
| Apr-02 | | | | | | 165:46 | 11 | 15:04 | 21:02 | | | |
| May-02 | | | | | | 147:21 | 15 | 9:49 | 8:49 | | | |
| Jun-02 | | | | | | 110:23 | 12 | 9:12 | 8:50 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

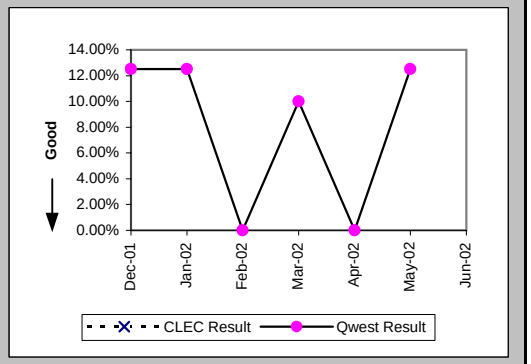
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 1 | 9 | 11.11% | 31.43% | | | |
| Feb-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 10 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 16 | 12.50% | 33.07% | | | |
| Jun-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |



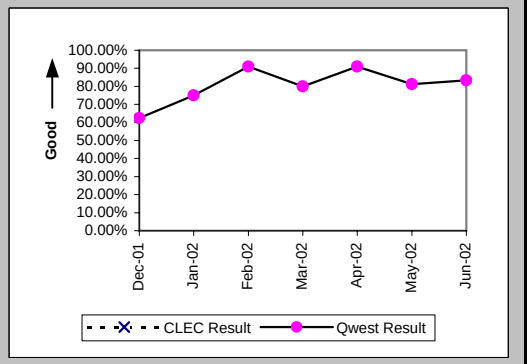

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Feb-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 10 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 16 | 12.50% | 33.07% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

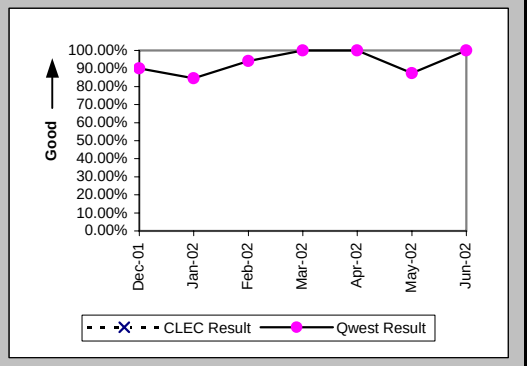
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 8 | 62.50% | 48.41% | | | |
| Jan-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Feb-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Mar-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| May-02 | | | | | | 13 | 16 | 81.25% | 39.03% | | | |
| Jun-02 | | | | | | 10 | 12 | 83.33% | 37.27% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

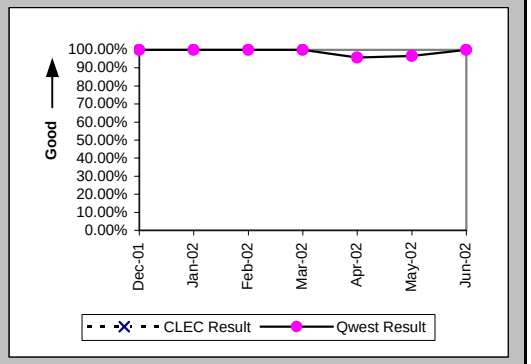
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Jan-02 | | | | | | 11 | 13 | 84.62% | 36.08% | | | |
| Feb-02 | | | | | | 16 | 17 | 94.12% | 23.53% | | | |
| Mar-02 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 16 | 16 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| Jun-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |



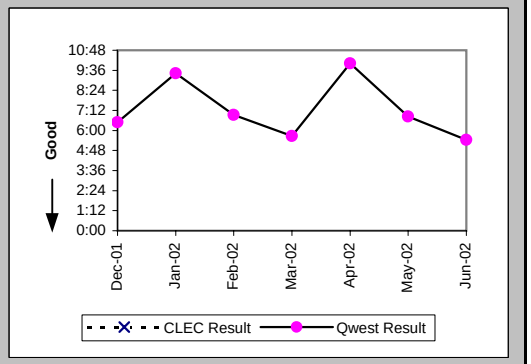

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 22 | 22 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| May-02 | | | | | | 28 | 29 | 96.55% | 18.25% | | | |
| Jun-02 | | | | | | 26 | 26 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

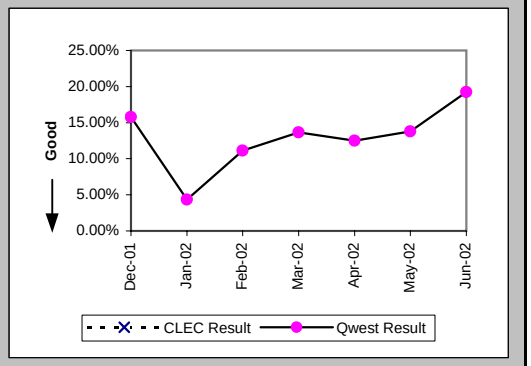
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 123:02 | 19 | 6:29 | 10:52 | | | |
| Jan-02 | | | | | | 216:28 | 23 | 9:25 | 13:50 | | | |
| Feb-02 | | | | | | 187:15 | 27 | 6:56 | 8:50 | | | |
| Mar-02 | | | | | | 124:35 | 22 | 5:40 | 8:12 | | | |
| Apr-02 | | | | | | 240:12 | 24 | 10:01 | 23:16 | | | |
| May-02 | | | | | | 198:16 | 29 | 6:50 | 10:31 | | | |
| Jun-02 | | | | | | 141:21 | 26 | 5:26 | 7:13 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

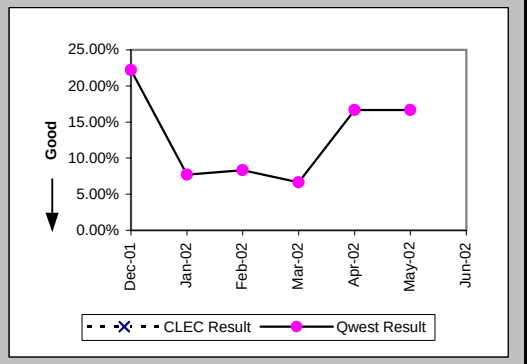
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 19 | 15.79% | 36.46% | | | |
| Jan-02 | | | | | | 1 | 23 | 4.35% | 20.39% | | | |
| Feb-02 | | | | | | 3 | 27 | 11.11% | 31.43% | | | |
| Mar-02 | | | | | | 3 | 22 | 13.64% | 34.32% | | | |
| Apr-02 | | | | | | 3 | 24 | 12.50% | 33.07% | | | |
| May-02 | | | | | | 4 | 29 | 13.79% | 34.48% | | | |
| Jun-02 | | | | | | 5 | 26 | 19.23% | 39.41% | | | |



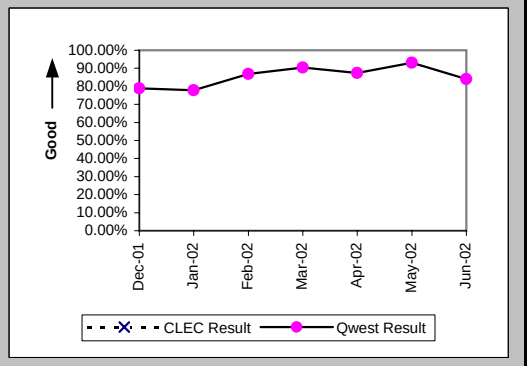

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| Jan-02 | | | | | | 1 | 13 | 7.69% | 26.65% | | | |
| Feb-02 | | | | | | 1 | 12 | 8.33% | 27.64% | | | |
| Mar-02 | | | | | | 1 | 15 | 6.67% | 24.94% | | | |
| Apr-02 | | | | | | 3 | 18 | 16.67% | 37.27% | | | |
| May-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

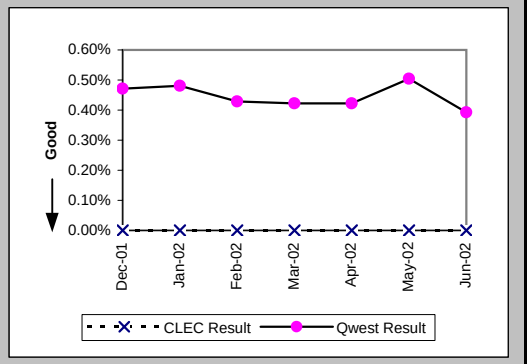
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 15 | 19 | 78.95% | 40.77% | | | |
| Jan-02 | | | | | | 14 | 18 | 77.78% | 41.57% | | | |
| Feb-02 | | | | | | 20 | 23 | 86.96% | 33.68% | | | |
| Mar-02 | | | | | | 19 | 21 | 90.48% | 29.35% | | | |
| Apr-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| May-02 | | | | | | 27 | 29 | 93.10% | 25.34% | | | |
| Jun-02 | | | | | | 21 | 25 | 84.00% | 36.66% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

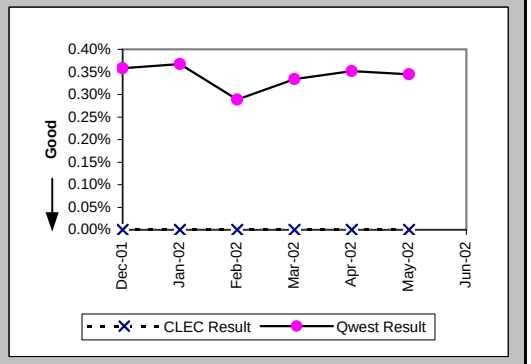
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 54 | 11446 | 0.47% | 6.85% | -0.14 | -1.08 | No |
| Jan-02 | 0 | 4 | 0.00% | 0 | 0 | 55 | 11427 | 0.48% | 6.92% | -0.14 | -1.08 | No |
| Feb-02 | 0 | 4 | 0.00% | 0 | 0 | 49 | 11427 | 0.43% | 6.53% | -0.13 | -1.08 | No |
| Mar-02 | 0 | 4 | 0.00% | 0 | 0 | 48 | 11370 | 0.42% | 6.48% | -0.13 | -1.08 | No |
| Apr-02 | 0 | 4 | 0.00% | 0 | 0 | 48 | 11365 | 0.42% | 6.49% | -0.13 | -1.08 | No |
| May-02 | 0 | 4 | 0.00% | 0 | 0 | 57 | 11303 | 0.50% | 7.08% | -0.14 | -1.09 | No |
| Jun-02 | 0 | 4 | 0.00% | 0 | 0 | 44 | 11197 | 0.39% | 6.26% | -0.13 | -1.08 | No |



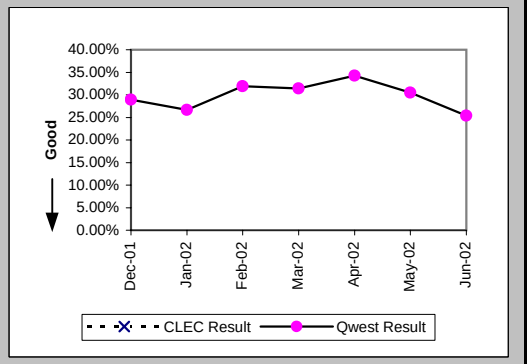

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 41 | 11446 | 0.36% | 5.97% | -0.12 | -1.07 | No |
| Jan-02 | 0 | 4 | 0.00% | 0 | 0 | 42 | 11427 | 0.37% | 6.05% | -0.12 | -1.07 | No |
| Feb-02 | 0 | 4 | 0.00% | 0 | 0 | 33 | 11427 | 0.29% | 5.37% | -0.11 | -1.07 | No |
| Mar-02 | 0 | 4 | 0.00% | 0 | 0 | 38 | 11370 | 0.33% | 5.77% | -0.12 | -1.07 | No |
| Apr-02 | 0 | 4 | 0.00% | 0 | 0 | 40 | 11365 | 0.35% | 5.92% | -0.12 | -1.07 | No |
| May-02 | 0 | 4 | 0.00% | 0 | 0 | 39 | 11303 | 0.35% | 5.86% | -0.12 | -1.07 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

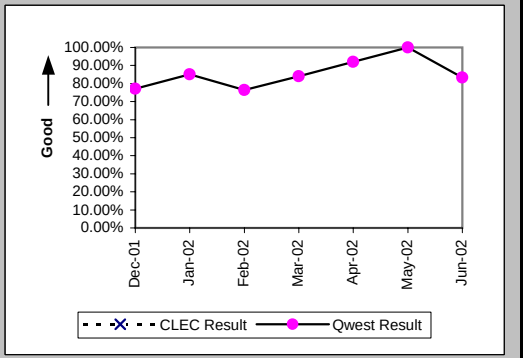
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 22 | 76 | 28.95% | 45.35% | | | |
| Jan-02 | | | | | | 20 | 75 | 26.67% | 44.22% | | | |
| Feb-02 | | | | | | 23 | 72 | 31.94% | 46.63% | | | |
| Mar-02 | | | | | | 22 | 70 | 31.43% | 46.42% | | | |
| Apr-02 | | | | | | 25 | 73 | 34.25% | 47.45% | | | |
| May-02 | | | | | | 25 | 82 | 30.49% | 46.04% | | | |
| Jun-02 | | | | | | 15 | 59 | 25.42% | 43.54% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

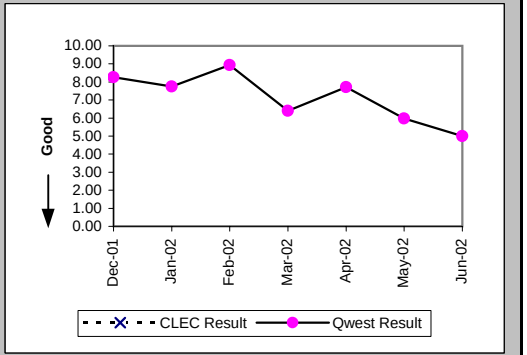
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 35 | 77.14% | 41.99% | | | |
| Jan-02 | | | | | | 40 | 47 | 85.11% | 35.60% | | | |
| Feb-02 | | | | | | 26 | 34 | 76.47% | 42.42% | | | |
| Mar-02 | | | | | | 21 | 25 | 84.00% | 36.66% | | | |
| Apr-02 | | | | | | 23 | 25 | 92.00% | 27.13% | | | |
| May-02 | | | | | | 30 | 30 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 20 | 24 | 83.33% | 37.27% | | | |



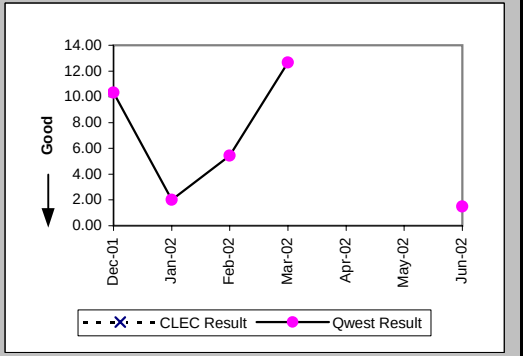

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 289 | 35 | 8.26 | 6.71 | | | |
| Jan-02 | | | | | | 364 | 47 | 7.74 | 9.59 | | | |
| Feb-02 | | | | | | 304 | 34 | 8.94 | 9.65 | | | |
| Mar-02 | | | | | | 160 | 25 | 6.40 | 6.08 | | | |
| Apr-02 | | | | | | 193 | 25 | 7.72 | 7.74 | | | |
| May-02 | | | | | | 179 | 30 | 5.97 | 6.03 | | | |
| Jun-02 | | | | | | 120 | 24 | 5.00 | 2.90 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

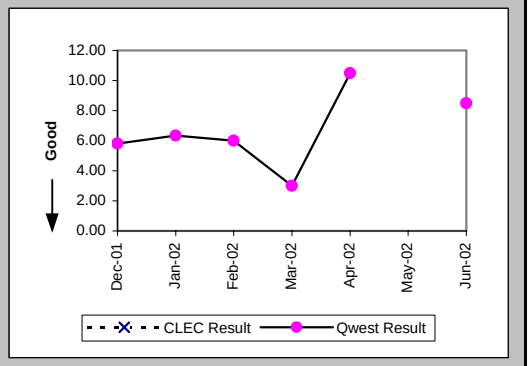
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 3 | 10.33 | 6.81 | | | |
| Jan-02 | | | | | | 8 | 4 | 2.00 | 1.41 | | | |
| Feb-02 | | | | | | 38 | 7 | 5.43 | 7.41 | | | |
| Mar-02 | | | | | | 38 | 3 | 12.67 | 8.33 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 3 | 2 | 1.50 | 0.71 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

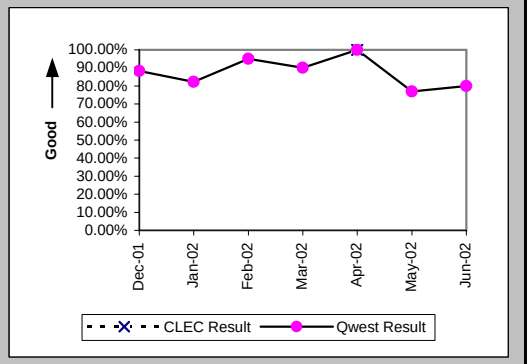
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 29 | 5 | 5.80 | 3.27 | | | |
| Jan-02 | | | | | | 19 | 3 | 6.33 | 2.89 | | | |
| Feb-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Mar-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 21 | 2 | 10.50 | 12.02 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 17 | 2 | 8.50 | 0.71 | | | |



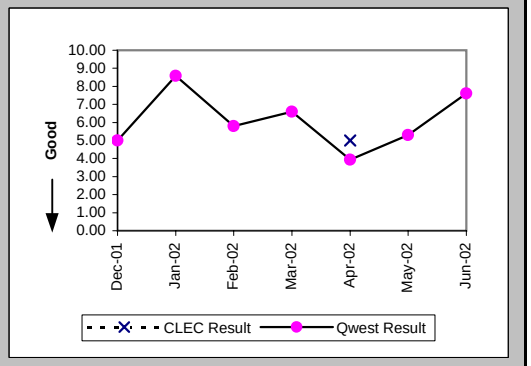

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 15 | 17 | 88.24% | 32.22% | | | |
| Jan-02 | | | | | | 14 | 17 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Mar-02 | | | | | | 18 | 20 | 90.00% | 30.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 17 | 17 | 100.00% | N/A | N/A | N/A | |
| May-02 | | | | | | 10 | 13 | 76.92% | 42.13% | | | |
| Jun-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

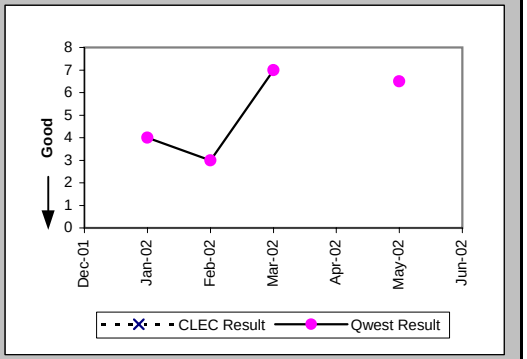
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 85 | 17 | 5.00 | 4.21 | | | |
| Jan-02 | | | | | | 146 | 17 | 8.59 | 7.95 | | | |
| Feb-02 | | | | | | 116 | 20 | 5.80 | 7.30 | | | |
| Mar-02 | | | | | | 132 | 20 | 6.60 | 5.49 | | | |
| Apr-02 | 5 | 1 | 5.00 | 0 | 0 | 71 | 18 | 3.94 | 3.08 | 0.59 | -0.64 | No |
| May-02 | | | | | | 69 | 13 | 5.31 | 3.90 | | | |
| Jun-02 | | | | | | 38 | 5 | 7.60 | 5.46 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

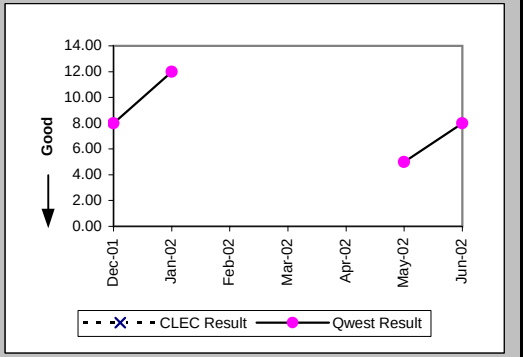
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 4 | 1 | 4.00 | | | | |
| Feb-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Mar-02 | | | | | | 14 | 2 | 7.00 | 4.24 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 13 | 2 | 6.50 | 6.36 | | | |
| Jun-02 | | | | | | | | | | | | |



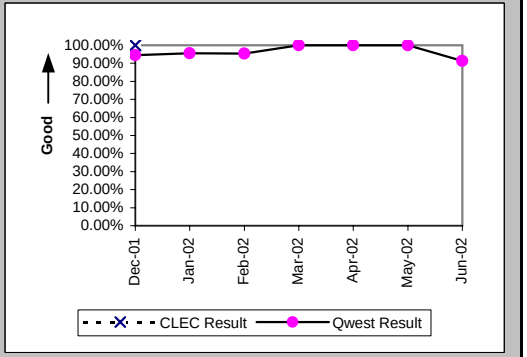

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 16 | 2 | 8.00 | 5.66 | | | |
| Jan-02 | | | | | | 24 | 2 | 12.00 | 1.41 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 5 | 1 | 5.00 | | | | |
| Jun-02 | | | | | | 8 | 1 | 8.00 | | | | |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

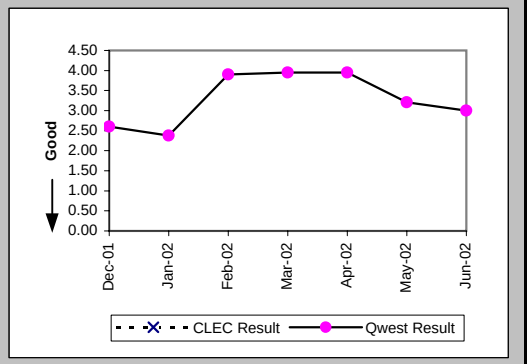
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 34 | 36 | 94.44% | 22.91% | -0.24 | -1.15 | No |
| Jan-02 | | | | | | 22 | 23 | 95.65% | 20.39% | | | |
| Feb-02 | | | | | | 42 | 44 | 95.45% | 20.83% | | | |
| Mar-02 | | | | | | 69 | 69 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 59 | 59 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 21 | 23 | 91.30% | 28.18% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

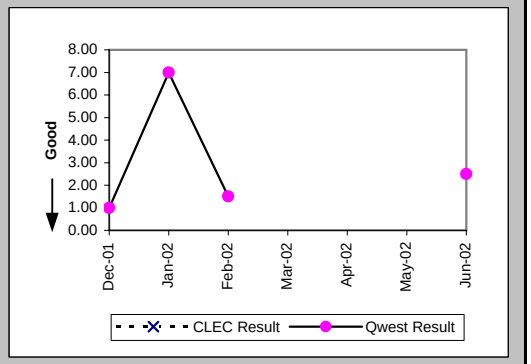
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 65 | 25 | 2.60 | 1.68 | | | |
| Jan-02 | | | | | | 38 | 16 | 2.38 | 1.31 | | | |
| Feb-02 | | | | | | 152 | 39 | 3.90 | 1.39 | | | |
| Mar-02 | | | | | | 83 | 21 | 3.95 | 1.24 | | | |
| Apr-02 | | | | | | 150 | 38 | 3.95 | 1.21 | | | |
| May-02 | | | | | | 45 | 14 | 3.21 | 0.89 | | | |
| Jun-02 | | | | | | 42 | 14 | 3.00 | 1.52 | | | |



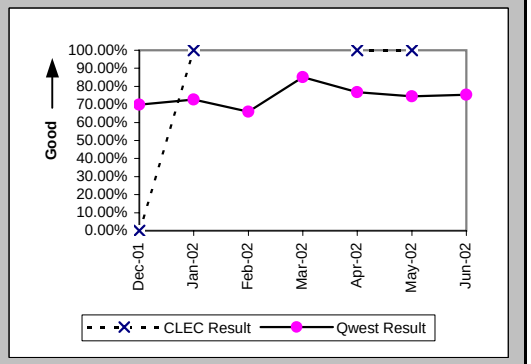

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Jan-02 | | | | | | 14 | 2 | 7.00 | 8.49 | | | |
| Feb-02 | | | | | | 3 | 2 | 1.50 | 0.71 | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 5 | 2 | 2.50 | 0.71 | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)

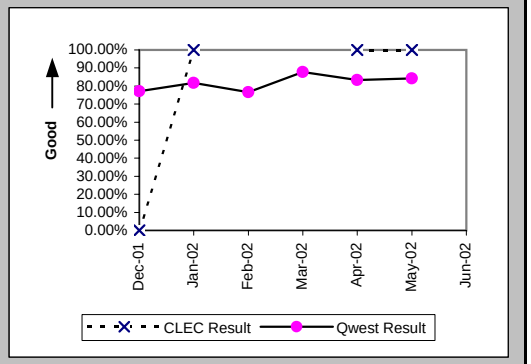
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 58 | 83 | 69.88% | 45.88% | 1.03 | -0.37 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 64 | 88 | 72.73% | 44.54% | -0.61 | -1.37 | No |
| Feb-02 | | | | | | 62 | 94 | 65.96% | 47.39% | | | |
| Mar-02 | | | | | | 91 | 107 | 85.05% | 35.66% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 83 | 108 | 76.85% | 42.18% | -0.55 | -1.33 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 61 | 82 | 74.39% | 43.65% | -0.58 | -1.35 | No |
| Jun-02 | | | | | | 43 | 57 | 75.44% | 43.05% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

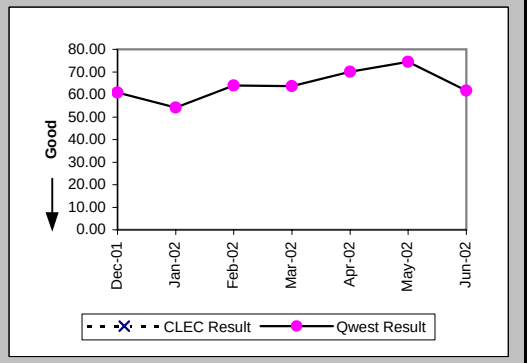
New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 64 | 83 | 77.11% | 42.01% | 1.2 | -0.27 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 72 | 88 | 81.82% | 38.57% | -0.47 | -1.28 | No |
| Feb-02 | | | | | | 72 | 94 | 76.60% | 42.34% | | | |
| Mar-02 | | | | | | 94 | 107 | 87.85% | 32.67% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 90 | 108 | 83.33% | 37.27% | -0.45 | -1.27 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 69 | 82 | 84.15% | 36.52% | -0.43 | -1.26 | No |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

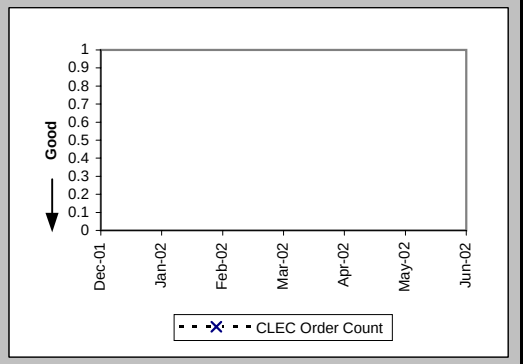
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 304 | 5 | 60.80 | 53.74 | | | |
| Jan-02 | | | | | | 434 | 8 | 54.25 | 56.84 | | | |
| Feb-02 | | | | | | 576 | 9 | 64.00 | 60.61 | | | |
| Mar-02 | | | | | | 764 | 12 | 63.67 | 64.25 | | | |
| Apr-02 | | | | | | 1052 | 15 | 70.13 | 66.84 | | | |
| May-02 | | | | | | 1117 | 15 | 74.47 | 78.88 | | | |
| Jun-02 | | | | | | 803 | 13 | 61.77 | 78.42 | | | |



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

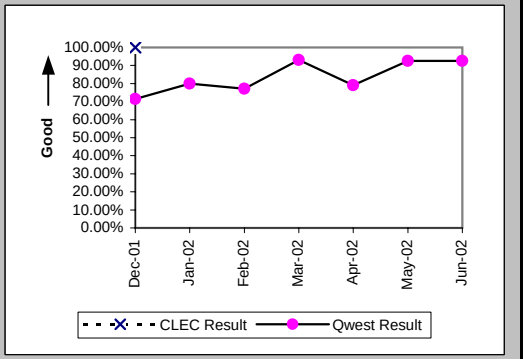
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

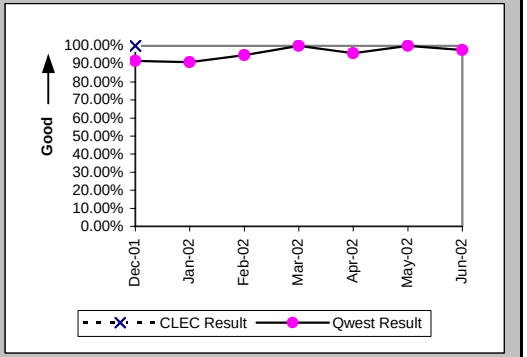
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 20 | 28 | 71.43% | 45.18% | -0.62 | -1.38 | No |
| Jan-02 | | | | | | 20 | 25 | 80.00% | 40.00% | | | |
| Feb-02 | | | | | | 27 | 35 | 77.14% | 41.99% | | | |
| Mar-02 | | | | | | 27 | 29 | 93.10% | 25.34% | | | |
| Apr-02 | | | | | | 34 | 43 | 79.07% | 40.68% | | | |
| May-02 | | | | | | 25 | 27 | 92.59% | 26.19% | | | |
| Jun-02 | | | | | | 37 | 40 | 92.50% | 26.34% | | | |



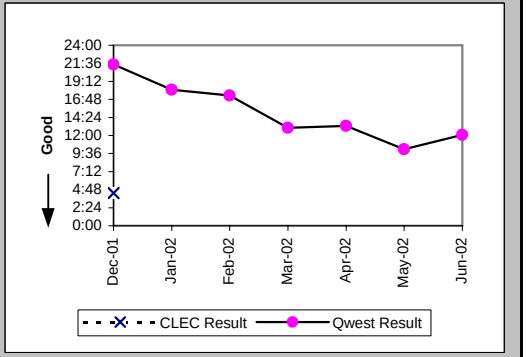

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 33 | 36 | 91.67% | 27.64% | -0.3 | -1.18 | No |
| Jan-02 | | | | | | 30 | 33 | 90.91% | 28.75% | | | |
| Feb-02 | | | | | | 37 | 39 | 94.87% | 22.06% | | | |
| Mar-02 | | | | | | 40 | 40 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 47 | 49 | 95.92% | 19.79% | | | |
| May-02 | | | | | | 36 | 36 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 44 | 45 | 97.78% | 14.74% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

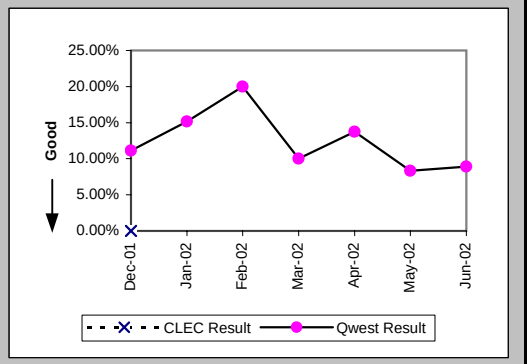
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4:20 | 1 | 4:20 | 0 | 0 | 772:37 | 36 | 21:28 | 23:24 | -0.72 | -1.44 | No |
| Jan-02 | | | | | | 595:56 | 33 | 18:04 | 21:47 | | | |
| Feb-02 | | | | | | 674:23 | 39 | 17:18 | 17:38 | | | |
| Mar-02 | | | | | | 521:30 | 40 | 13:02 | 8:07 | | | |
| Apr-02 | | | | | | 651:14 | 49 | 13:17 | 16:20 | | | |
| May-02 | | | | | | 365:48 | 36 | 10:10 | 8:55 | | | |
| Jun-02 | | | | | | 544:46 | 45 | 12:06 | 11:21 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

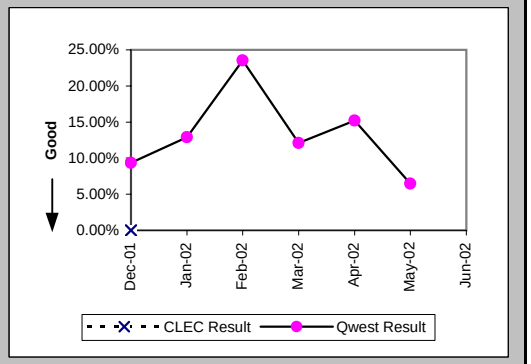
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 4 | 36 | 11.11% | 31.43% | -0.35 | -1.21 | No |
| Jan-02 | | | | | | 5 | 33 | 15.15% | 35.86% | | | |
| Feb-02 | | | | | | 8 | 40 | 20.00% | 40.00% | | | |
| Mar-02 | | | | | | 4 | 40 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 7 | 51 | 13.73% | 34.41% | | | |
| May-02 | | | | | | 3 | 36 | 8.33% | 27.64% | | | |
| Jun-02 | | | | | | 4 | 45 | 8.89% | 28.46% | | | |



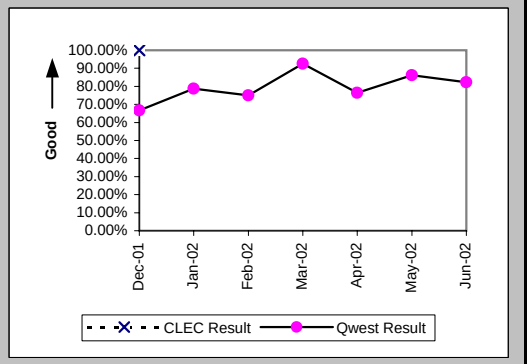

Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 3 | 32 | 9.38% | 29.15% | -0.32 | -1.19 | No |
| Jan-02 | | | | | | 4 | 31 | 12.90% | 33.52% | | | |
| Feb-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Mar-02 | | | | | | 4 | 33 | 12.12% | 32.64% | | | |
| Apr-02 | | | | | | 7 | 46 | 15.22% | 35.92% | | | |
| May-02 | | | | | | 2 | 31 | 6.45% | 24.57% | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

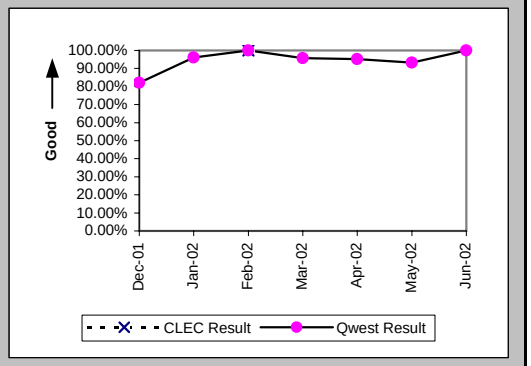
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 24 | 36 | 66.67% | 47.14% | -0.7 | -1.42 | No |
| Jan-02 | | | | | | 26 | 33 | 78.79% | 40.88% | | | |
| Feb-02 | | | | | | 30 | 40 | 75.00% | 43.30% | | | |
| Mar-02 | | | | | | 37 | 40 | 92.50% | 26.34% | | | |
| Apr-02 | | | | | | 39 | 51 | 76.47% | 42.42% | | | |
| May-02 | | | | | | 31 | 36 | 86.11% | 34.58% | | | |
| Jun-02 | | | | | | 37 | 45 | 82.22% | 38.23% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

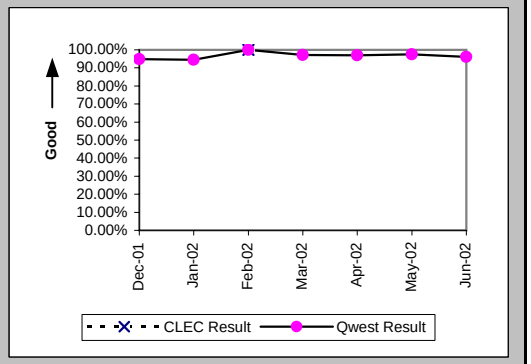
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 23 | 28 | 82.14% | 38.30% | | | |
| Jan-02 | | | | | | 25 | 26 | 96.15% | 19.23% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 20 | 20 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 28 | 30 | 93.33% | 24.94% | | | |
| Jun-02 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |



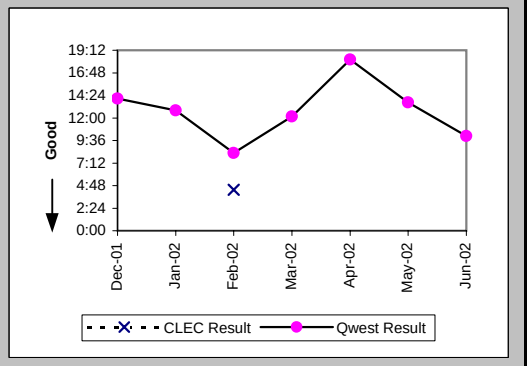

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 37 | 39 | 94.87% | 22.06% | | | |
| Jan-02 | | | | | | 34 | 36 | 94.44% | 22.91% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 24 | 24 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | | | | | | 35 | 36 | 97.22% | 16.43% | | | |
| Apr-02 | | | | | | 32 | 33 | 96.97% | 17.14% | | | |
| May-02 | | | | | | 40 | 41 | 97.56% | 15.43% | | | |
| Jun-02 | | | | | | 25 | 26 | 96.15% | 19.23% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

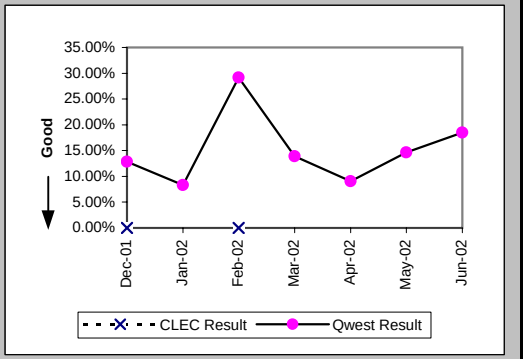
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 548:49 | 39 | 14:04 | 16:14 | | | |
| Jan-02 | | | | | | 460:33 | 36 | 12:48 | 14:47 | | | |
| Feb-02 | 4:21 | 1 | 4:21 | 0 | 0 | 198:51 | 24 | 8:17 | 7:49 | -0.49 | -1.3 | No |
| Mar-02 | | | | | | 437:47 | 36 | 12:10 | 20:58 | | | |
| Apr-02 | | | | | | 601:07 | 33 | 18:13 | 20:17 | | | |
| May-02 | | | | | | 560:00 | 41 | 13:40 | 13:12 | | | |
| Jun-02 | | | | | | 261:31 | 26 | 10:04 | 13:33 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

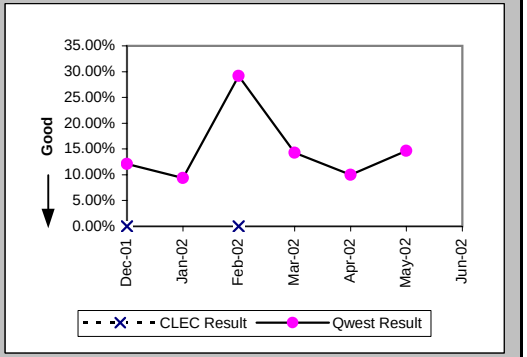
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 5 | 39 | 12.82% | 33.43% | -0.38 | -1.23 | No |
| Jan-02 | | | | | | 3 | 36 | 8.33% | 27.64% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 7 | 24 | 29.17% | 45.45% | -0.63 | -1.38 | No |
| Mar-02 | | | | | | 5 | 36 | 13.89% | 34.58% | | | |
| Apr-02 | | | | | | 3 | 33 | 9.09% | 28.75% | | | |
| May-02 | | | | | | 6 | 41 | 14.63% | 35.34% | | | |
| Jun-02 | | | | | | 5 | 27 | 18.52% | 38.84% | | | |



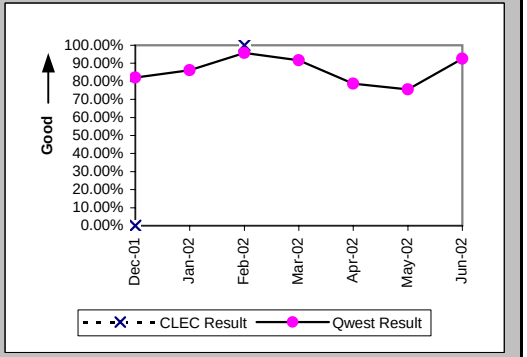

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 4 | 33 | 12.12% | 32.64% | -0.37 | -1.22 | No |
| Jan-02 | | | | | | 3 | 32 | 9.38% | 29.15% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 7 | 24 | 29.17% | 45.45% | -0.63 | -1.38 | No |
| Mar-02 | | | | | | 5 | 35 | 14.29% | 34.99% | | | |
| Apr-02 | | | | | | 3 | 30 | 10.00% | 30.00% | | | |
| May-02 | | | | | | 6 | 41 | 14.63% | 35.34% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

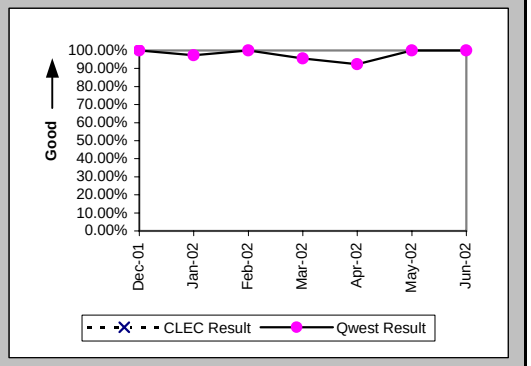
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 32 | 39 | 82.05% | 38.38% | 1.32 | -0.2 | No |
| Jan-02 | | | | | | 31 | 36 | 86.11% | 34.58% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 23 | 24 | 95.83% | 19.98% | -0.2 | -1.12 | No |
| Mar-02 | | | | | | 33 | 36 | 91.67% | 27.64% | | | |
| Apr-02 | | | | | | 26 | 33 | 78.79% | 40.88% | | | |
| May-02 | | | | | | 31 | 41 | 75.61% | 42.94% | | | |
| Jun-02 | | | | | | 25 | 27 | 92.59% | 26.19% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

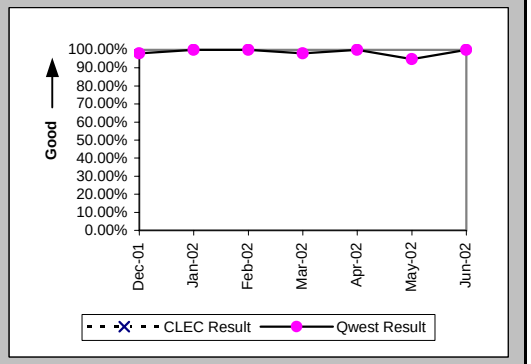
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 37 | 38 | 97.37% | 16.01% | | | |
| Feb-02 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 22 | 23 | 95.65% | 20.39% | | | |
| Apr-02 | | | | | | 24 | 26 | 92.31% | 26.65% | | | |
| May-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |



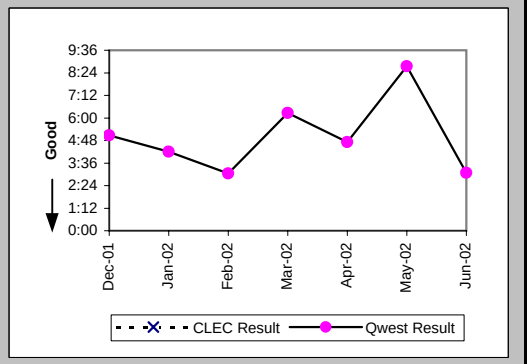

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 50 | 51 | 98.04% | 13.86% | | | |
| Jan-02 | | | | | | 70 | 70 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 63 | 63 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 49 | 50 | 98.00% | 14.00% | | | |
| Apr-02 | | | | | | 68 | 68 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 55 | 58 | 94.83% | 22.15% | | | |
| Jun-02 | | | | | | 53 | 53 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

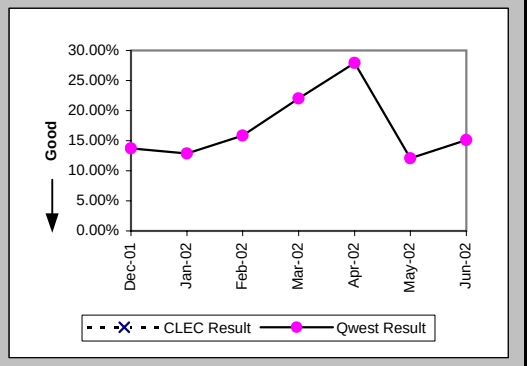
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 258:41 | 51 | 5:04 | 11:38 | | | |
| Jan-02 | | | | | | 293:44 | 70 | 4:12 | 6:24 | | | |
| Feb-02 | | | | | | 192:40 | 63 | 3:03 | 4:38 | | | |
| Mar-02 | | | | | | 313:22 | 50 | 6:16 | 11:30 | | | |
| Apr-02 | | | | | | 320:19 | 68 | 4:43 | 7:30 | | | |
| May-02 | | | | | | 507:36 | 58 | 8:45 | 21:53 | | | |
| Jun-02 | | | | | | 163:47 | 53 | 3:05 | 5:03 | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

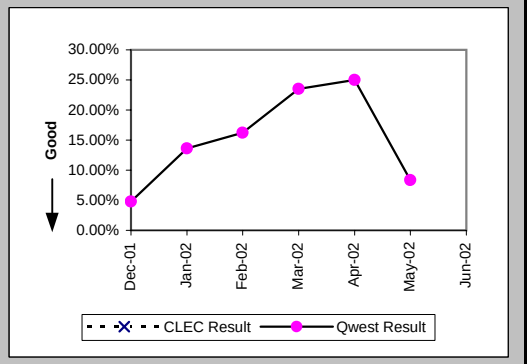
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 51 | 13.73% | 34.41% | | | |
| Jan-02 | | | | | | 9 | 70 | 12.86% | 33.47% | | | |
| Feb-02 | | | | | | 10 | 63 | 15.87% | 36.54% | | | |
| Mar-02 | | | | | | 11 | 50 | 22.00% | 41.42% | | | |
| Apr-02 | | | | | | 19 | 68 | 27.94% | 44.87% | | | |
| May-02 | | | | | | 7 | 58 | 12.07% | 32.58% | | | |
| Jun-02 | | | | | | 8 | 53 | 15.09% | 35.80% | | | |



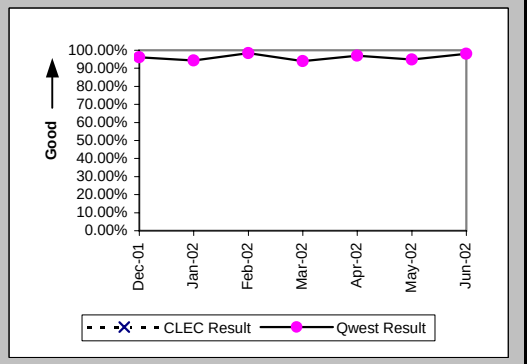

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 21 | 4.76% | 21.30% | | | |
| Jan-02 | | | | | | 6 | 44 | 13.64% | 34.32% | | | |
| Feb-02 | | | | | | 6 | 37 | 16.22% | 36.86% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | | | | | | 7 | 28 | 25.00% | 43.30% | | | |
| May-02 | | | | | | 2 | 24 | 8.33% | 27.64% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

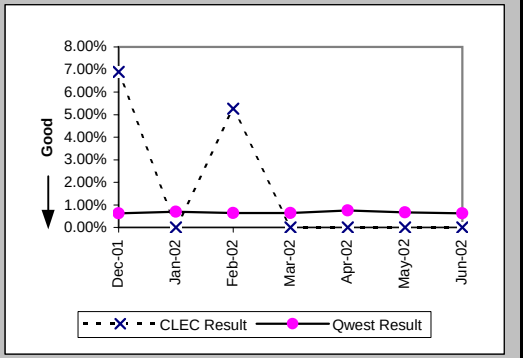
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 49 | 51 | 96.08% | 19.41% | | | |
| Jan-02 | | | | | | 66 | 70 | 94.29% | 23.21% | | | |
| Feb-02 | | | | | | 62 | 63 | 98.41% | 12.50% | | | |
| Mar-02 | | | | | | 47 | 50 | 94.00% | 23.75% | | | |
| Apr-02 | | | | | | 66 | 68 | 97.06% | 16.90% | | | |
| May-02 | | | | | | 55 | 58 | 94.83% | 22.15% | | | |
| Jun-02 | | | | | | 52 | 53 | 98.11% | 13.61% | | | |



## Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

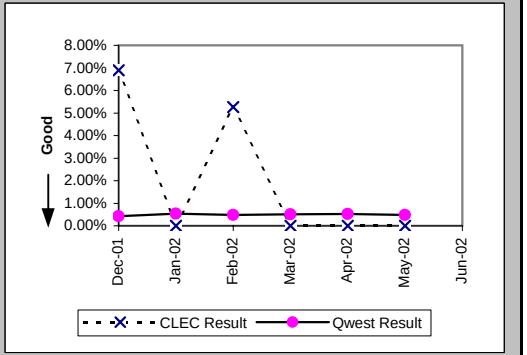
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 29 | 6.90% | 0 | 0 | 126 | 20121 | 0.63% | 7.89% | 2.45 | 0.49 | Yes |
| Jan-02 | 0 | 29 | 0.00% | 0 | 0 | 139 | 19976 | 0.70% | 8.31% | -0.45 | -1.27 | No |
| Feb-02 | 1 | 19 | 5.26% | 0 | 0 | 127 | 19722 | 0.64% | 8.00% | 1.55 | -0.06 | No |
| Mar-02 | 0 | 19 | 0.00% | 0 | 0 | 126 | 19733 | 0.64% | 7.97% | -0.35 | -1.21 | No |
| Apr-02 | 0 | 21 | 0.00% | 0 | 0 | 152 | 20052 | 0.76% | 8.67% | -0.4 | -1.24 | No |
| May-02 | 0 | 24 | 0.00% | 0 | 0 | 135 | 20059 | 0.67% | 8.18% | -0.4 | -1.25 | No |
| Jun-02 | 0 | 26 | 0.00% | 0 | 0 | 125 | 20094 | 0.62% | 7.86% | -0.4 | -1.25 | No |



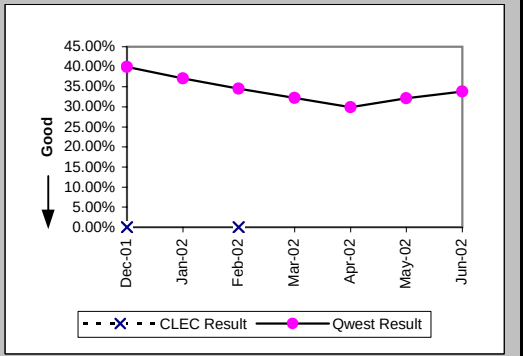

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 29 | 6.90% | 0 | 0 | 86 | 20121 | 0.43% | 6.52% | 2.71 | 0.65 | Yes |
| Jan-02 | 0 | 29 | 0.00% | 0 | 0 | 107 | 19976 | 0.54% | 7.30% | -0.39 | -1.24 | No |
| Feb-02 | 1 | 19 | 5.26% | 0 | 0 | 95 | 19722 | 0.48% | 6.92% | 1.69 | 0.03 | Yes |
| Mar-02 | 0 | 19 | 0.00% | 0 | 0 | 102 | 19733 | 0.52% | 7.17% | -0.31 | -1.19 | No |
| Apr-02 | 0 | 21 | 0.00% | 0 | 0 | 104 | 20052 | 0.52% | 7.18% | -0.33 | -1.2 | No |
| May-02 | 0 | 24 | 0.00% | 0 | 0 | 96 | 20059 | 0.48% | 6.90% | -0.34 | -1.21 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

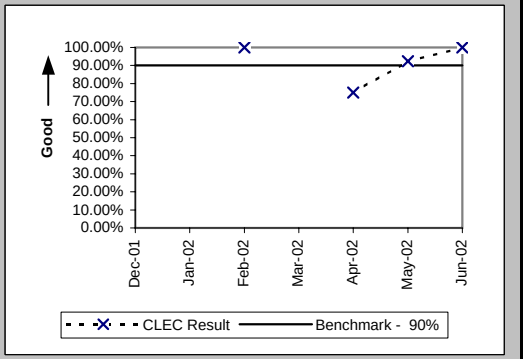
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | 84 | 210 | 40.00% | 48.99% | -1.15 | -1.7 | No |
| Jan-02 | | | | | | 82 | 221 | 37.10% | 48.31% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 67 | 194 | 34.54% | 47.55% | -0.72 | -1.44 | No |
| Mar-02 | | | | | | 60 | 186 | 32.26% | 46.75% | | | |
| Apr-02 | | | | | | 65 | 217 | 29.95% | 45.81% | | | |
| May-02 | | | | | | 64 | 199 | 32.16% | 46.71% | | | |
| Jun-02 | | | | | | 64 | 189 | 33.86% | 47.32% | | | |



## Checklist #2 - Enhanced Extended Loops (EELs) Installation

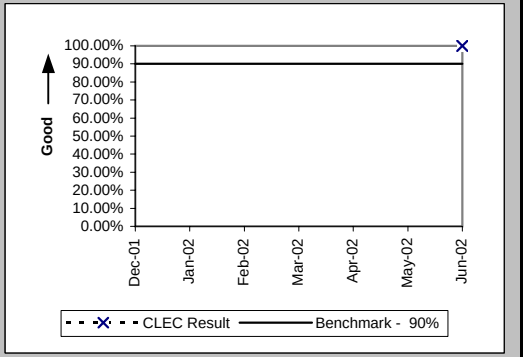
### Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Mar-02 | | | | | | |
| Apr-02 | 3 | 4 | 75.00% | 2 | 0 | 43.30% |
| May-02 | 12 | 13 | 92.31% | 2 | 0 | 26.65% |
| Jun-02 | 7 | 7 | 100.00% | 6 | 0 | 0.00% |



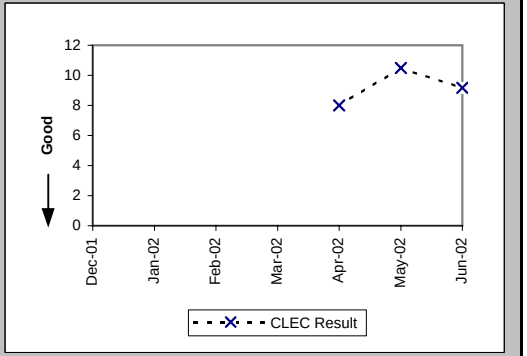

### Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |




### Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

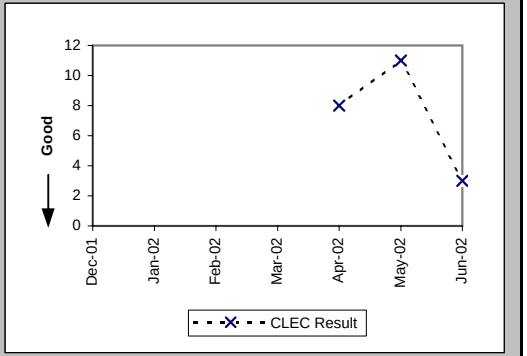
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 40 | 5 | 8.00 | 1 | 0 | 3.46 |
| May-02 | 63 | 6 | 10.50 | 9 | 0 | 7.94 |
| Jun-02 | 55 | 6 | 9.17 | 7 | 0 | 6.85 |



## Checklist #2 - Enhanced Extended Loops (EELs) Installation

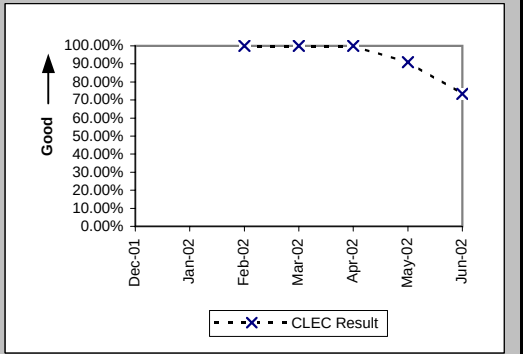
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 8 | 1 | 8.00 | 2 | 0 | |
| May-02 | 22 | 2 | 11.00 | 1 | 0 | 12.73 |
| Jun-02 | 3 | 1 | 3.00 | 5 | 0 | |



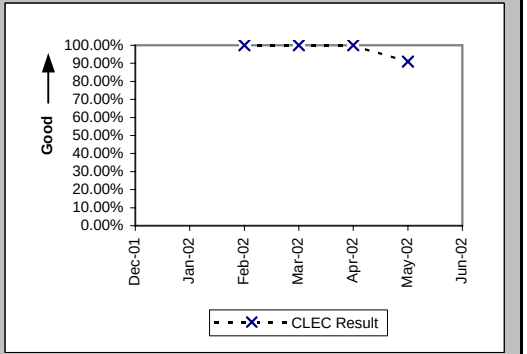

### New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Apr-02 | 4 | 4 | 100.00% | 0 | 0 | 0.00% |
| May-02 | 10 | 11 | 90.91% | 0 | 0 | 28.75% |
| Jun-02 | 11 | 15 | 73.33% | 0 | 0 | 44.22% |




### New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

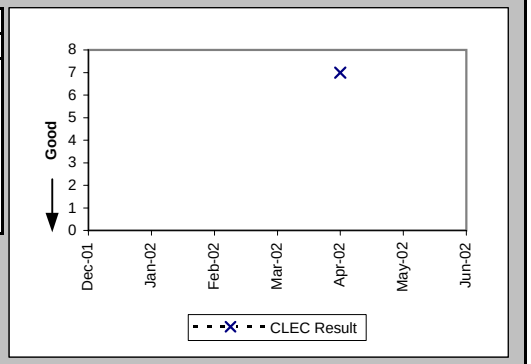
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Apr-02 | 4 | 4 | 100.00% | 0 | 0 | 0.00% |
| May-02 | 10 | 11 | 90.91% | 0 | 0 | 28.75% |
| Jun-02 | | | | | | |



## Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

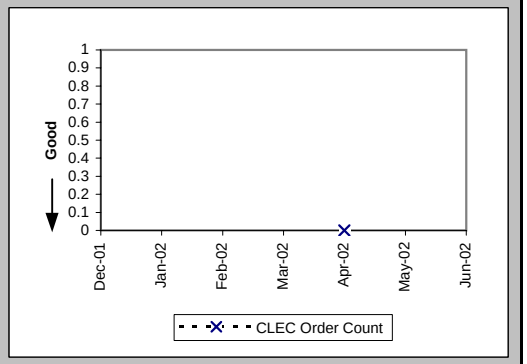
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 7 | 1 | 7.00 | 0 | 0 | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



## Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

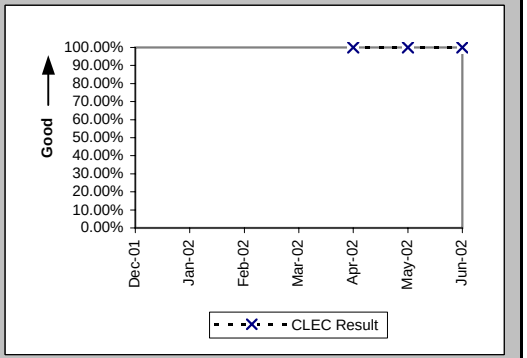
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | 0 |
| May-02 | |
| Jun-02 | |



## Checklist #2 - Enhanced Extended Loops (EELs) Repair

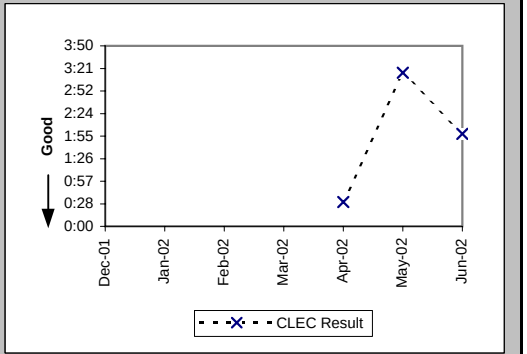
### All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Jun-02 | 8 | 8 | 100.00% | 3 | 0 | 0.00% |



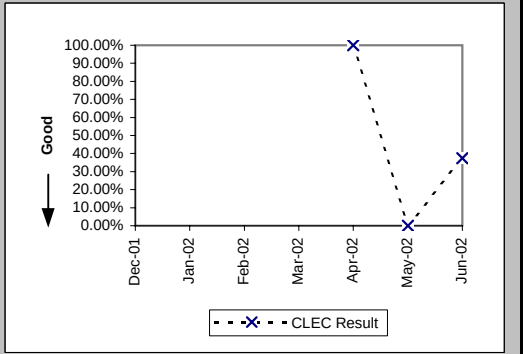

### Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 0:31 | 1 | 0:31 | 0 | 0 | |
| May-02 | 3:16 | 1 | 3:16 | 0 | 0 | |
| Jun-02 | 15:41 | 8 | 1:58 | 3 | 0 | 1:01 |




### Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

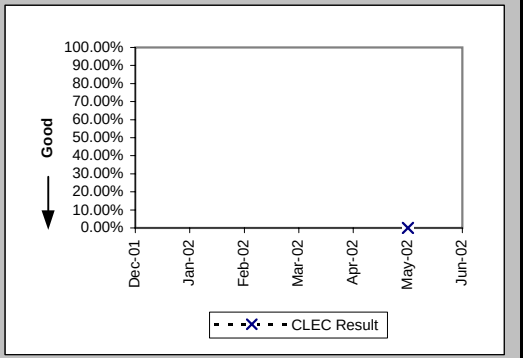
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Jun-02 | 3 | 8 | 37.50% | 3 | 0 | 48.41% |



## Checklist #2 - Enhanced Extended Loops (EELs) Repair

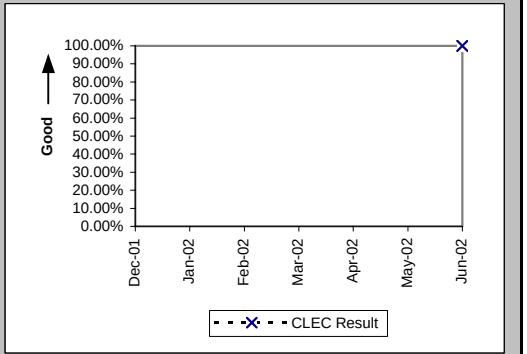
### Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Jun-02 | | | | | | |



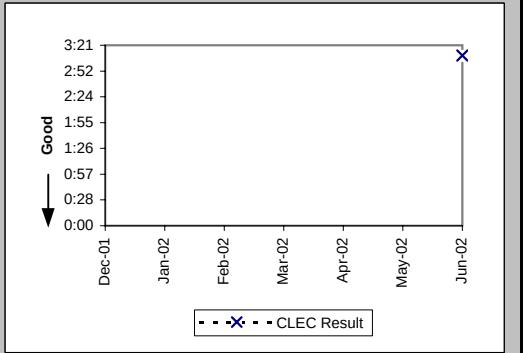

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

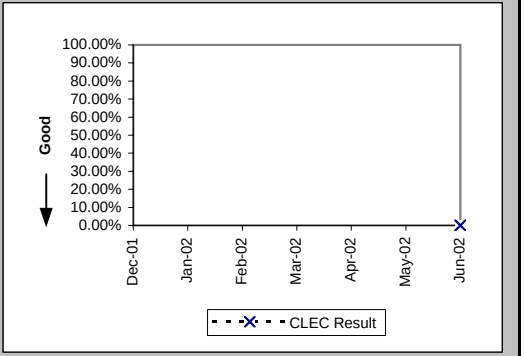
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 3:10 | 1 | 3:10 | 0 | 0 | |



## Checklist #2 - Enhanced Extended Loops (EELs) Repair

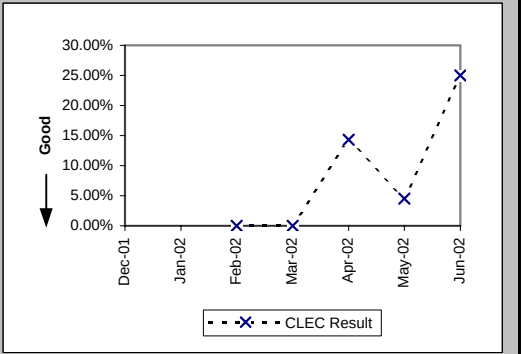
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |



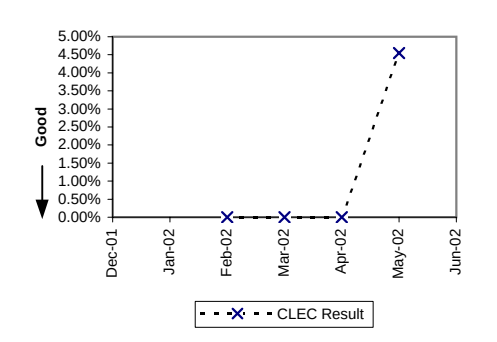

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Apr-02 | 1 | 7 | 14.29% | 0 | 0 | 34.99% |
| May-02 | 1 | 22 | 4.55% | 0 | 0 | 20.83% |
| Jun-02 | 9 | 36 | 25.00% | 3 | 0 | 43.30% |




Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

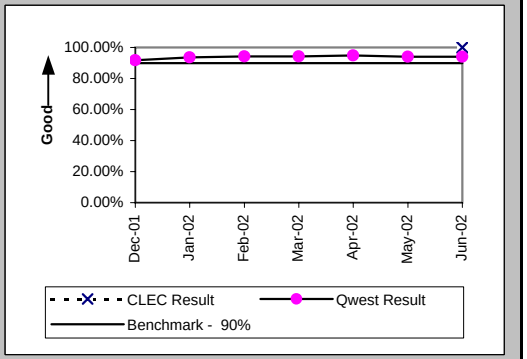
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 0.00% |
| Apr-02 | 0 | 7 | 0.00% | 0 | 0 | 0.00% |
| May-02 | 1 | 22 | 4.55% | 0 | 0 | 20.83% |
| Jun-02 | | | | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

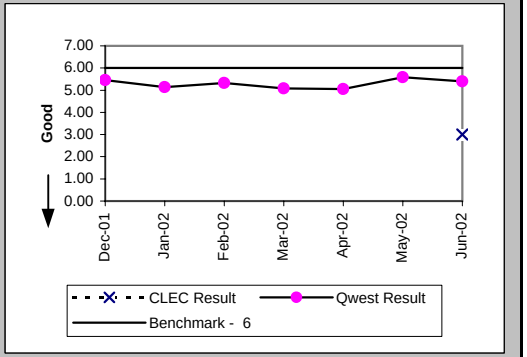
### Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1707 | 1861 | 91.72% | 27.55% | | | |
| Jan-02 | | | | | | 1957 | 2091 | 93.59% | 24.49% | | | |
| Feb-02 | | | | | | 1790 | 1900 | 94.21% | 23.35% | | | |
| Mar-02 | | | | | | 1865 | 1978 | 94.29% | 23.21% | | | |
| Apr-02 | | | | | | 1937 | 2044 | 94.77% | 22.27% | | | |
| May-02 | | | | | | 2028 | 2158 | 93.98% | 23.79% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 1905 | 2028 | 93.93% | 23.87% | -0.25 | -1.15 | No |



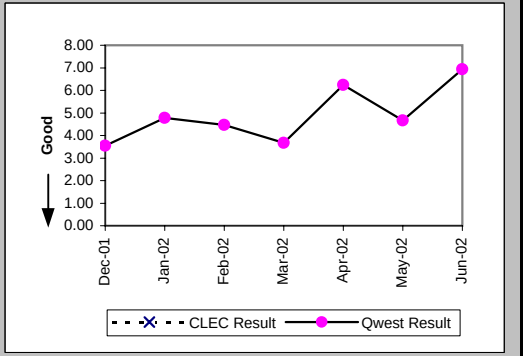

### Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 10214 | 1873 | 5.45 | 5.20 | | | |
| Jan-02 | | | | | | 10822 | 2106 | 5.14 | 5.12 | | | |
| Feb-02 | | | | | | 10158 | 1906 | 5.33 | 5.38 | | | |
| Mar-02 | | | | | | 10083 | 1986 | 5.08 | 4.58 | | | |
| Apr-02 | | | | | | 10351 | 2048 | 5.05 | 5.28 | | | |
| May-02 | | | | | | 12045 | 2160 | 5.58 | 6.10 | | | |
| Jun-02 | 3 | 1 | 3.00 | 0 | 0 | 10986 | 2033 | 5.40 | 5.17 | -0.46 | -1.28 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

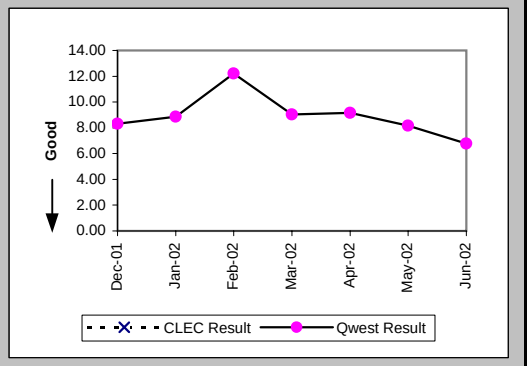
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 135 | 38 | 3.55 | 2.60 | | | |
| Jan-02 | | | | | | 263 | 55 | 4.78 | 8.26 | | | |
| Feb-02 | | | | | | 286 | 64 | 4.47 | 5.84 | | | |
| Mar-02 | | | | | | 162 | 44 | 3.68 | 3.84 | | | |
| Apr-02 | | | | | | 393 | 63 | 6.24 | 8.94 | | | |
| May-02 | | | | | | 196 | 42 | 4.67 | 5.78 | | | |
| Jun-02 | | | | | | 333 | 48 | 6.94 | 13.00 | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

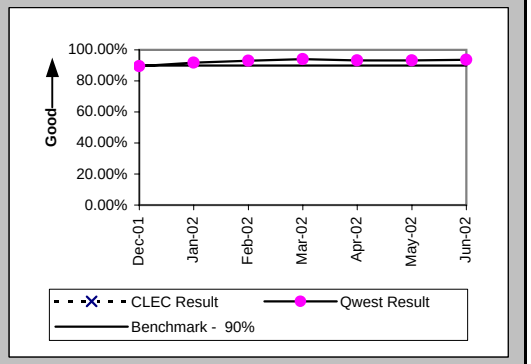
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 947 | 114 | 8.31 | 6.15 | | | |
| Jan-02 | | | | | | 770 | 87 | 8.85 | 9.52 | | | |
| Feb-02 | | | | | | 611 | 50 | 12.22 | 17.99 | | | |
| Mar-02 | | | | | | 632 | 70 | 9.03 | 9.74 | | | |
| Apr-02 | | | | | | 422 | 46 | 9.17 | 9.08 | | | |
| May-02 | | | | | | 727 | 89 | 8.17 | 6.36 | | | |
| Jun-02 | | | | | | 528 | 78 | 6.77 | 5.32 | | | |



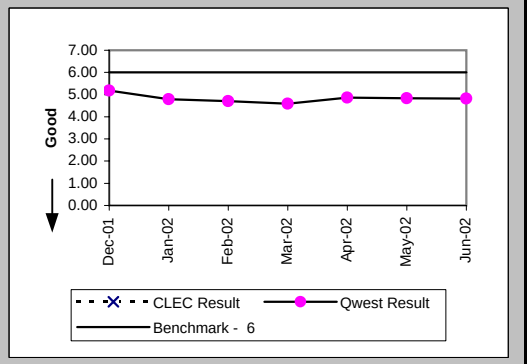

### Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1230 | 1376 | 89.39% | 30.80% | | | |
| Jan-02 | | | | | | 1341 | 1462 | 91.72% | 27.55% | | | |
| Feb-02 | | | | | | 1269 | 1366 | 92.90% | 25.68% | | | |
| Mar-02 | | | | | | 1327 | 1411 | 94.05% | 23.66% | | | |
| Apr-02 | | | | | | 1431 | 1534 | 93.29% | 25.03% | | | |
| May-02 | | | | | | 1441 | 1545 | 93.27% | 25.06% | | | |
| Jun-02 | | | | | | 1329 | 1419 | 93.66% | 24.37% | | | |




### Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

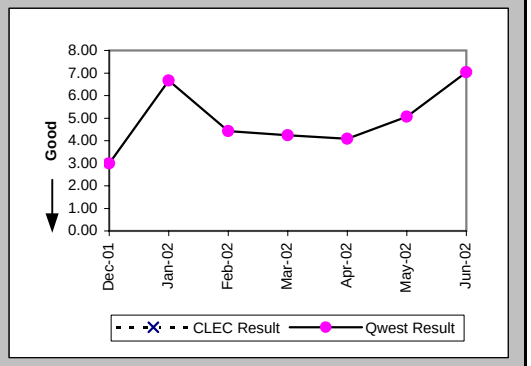
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7191 | 1387 | 5.18 | 6.29 | | | |
| Jan-02 | | | | | | 7066 | 1476 | 4.79 | 6.68 | | | |
| Feb-02 | | | | | | 6455 | 1370 | 4.71 | 5.47 | | | |
| Mar-02 | | | | | | 6515 | 1419 | 4.59 | 4.52 | | | |
| Apr-02 | | | | | | 7467 | 1538 | 4.86 | 5.32 | | | |
| May-02 | | | | | | 7500 | 1550 | 4.84 | 5.27 | | | |
| Jun-02 | | | | | | 6878 | 1426 | 4.82 | 5.72 | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

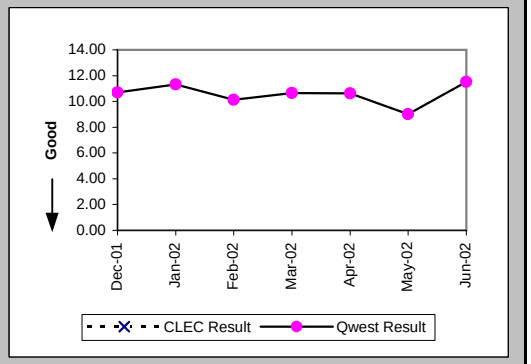
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 153 | 51 | 3.00 | 2.14 | | | |
| Jan-02 | | | | | | 446 | 67 | 6.66 | 14.73 | | | |
| Feb-02 | | | | | | 208 | 47 | 4.43 | 6.74 | | | |
| Mar-02 | | | | | | 174 | 41 | 4.24 | 3.98 | | | |
| Apr-02 | | | | | | 200 | 49 | 4.08 | 3.30 | | | |
| May-02 | | | | | | 248 | 49 | 5.06 | 6.75 | | | |
| Jun-02 | | | | | | 218 | 31 | 7.03 | 15.28 | | | |



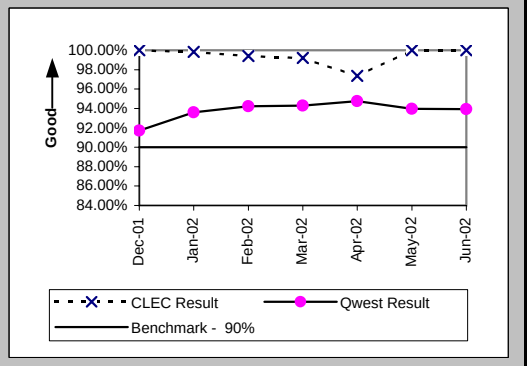

Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1039 | 97 | 10.71 | 12.12 | | | |
| Jan-02 | | | | | | 747 | 66 | 11.32 | 18.37 | | | |
| Feb-02 | | | | | | 516 | 51 | 10.12 | 10.48 | | | |
| Mar-02 | | | | | | 479 | 45 | 10.64 | 10.74 | | | |
| Apr-02 | | | | | | 595 | 56 | 10.62 | 8.73 | | | |
| May-02 | | | | | | 504 | 56 | 9.00 | 12.55 | | | |
| Jun-02 | | | | | | 692 | 60 | 11.53 | 14.97 | | | |




Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

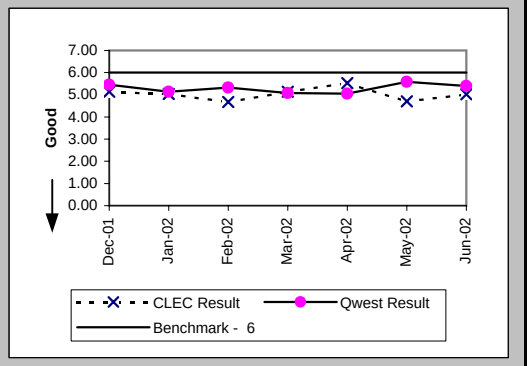
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 154 | 154 | 100.00% | 0 | 0 | 1707 | 1861 | 91.72% | 27.55% | -3.58 | -3.18 | No |
| Jan-02 | 591 | 592 | 99.83% | 3 | 0 | 1957 | 2091 | 93.59% | 24.49% | -5.47 | -4.33 | No |
| Feb-02 | 165 | 166 | 99.40% | 1 | 0 | 1790 | 1900 | 94.21% | 23.35% | -2.74 | -2.67 | No |
| Mar-02 | 123 | 124 | 99.19% | 0 | 0 | 1865 | 1978 | 94.29% | 23.21% | -2.28 | -2.39 | No |
| Apr-02 | 185 | 190 | 97.37% | 0 | 0 | 1937 | 2044 | 94.77% | 22.27% | -1.54 | -1.94 | No |
| May-02 | 195 | 195 | 100.00% | 0 | 2 | 2028 | 2158 | 93.98% | 23.79% | -3.39 | -3.06 | No |
| Jun-02 | 110 | 110 | 100.00% | 0 | 0 | 1905 | 2028 | 93.93% | 23.87% | -2.6 | -2.58 | No |



## Checklist #4 - Unbundled Loop - Analog Installation

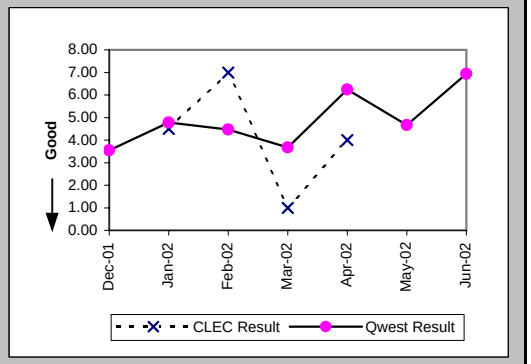
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 396 | 77 | 5.14 | 77 | 0 | 10214 | 1873 | 5.45 | 5.20 | -0.51 | -1.31 | No |
| Jan-02 | 573 | 114 | 5.03 | 481 | 0 | 10822 | 2106 | 5.14 | 5.12 | -0.23 | -1.14 | No |
| Feb-02 | 131 | 28 | 4.68 | 139 | 0 | 10158 | 1906 | 5.33 | 5.38 | -0.64 | -1.39 | No |
| Mar-02 | 355 | 69 | 5.14 | 55 | 0 | 10083 | 1986 | 5.08 | 4.58 | 0.21 | -0.87 | No |
| Apr-02 | 282 | 51 | 5.53 | 139 | 0 | 10351 | 2048 | 5.05 | 5.28 | 0.7 | -0.57 | No |
| May-02 | 226 | 48 | 4.71 | 147 | 2 | 12045 | 2160 | 5.58 | 6.10 | -0.98 | -1.59 | No |
| Jun-02 | 266 | 53 | 5.02 | 57 | 0 | 10986 | 2033 | 5.40 | 5.17 | -0.53 | -1.33 | No |



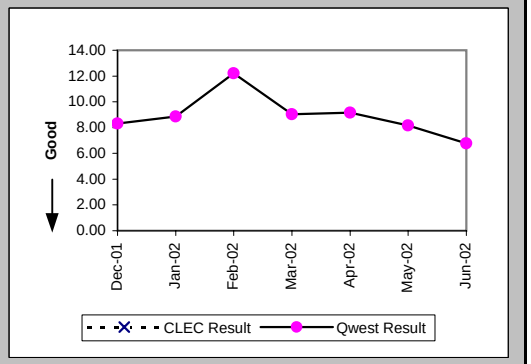

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 135 | 38 | 3.55 | 2.60 | | | |
| Jan-02 | 18 | 4 | 4.50 | 0 | 0 | 263 | 55 | 4.78 | 8.26 | -0.07 | -1.04 | No |
| Feb-02 | 7 | 1 | 7.00 | 1 | 0 | 286 | 64 | 4.47 | 5.84 | 1.05 | -0.36 | No |
| Mar-02 | 1 | 1 | 1.00 | 0 | 0 | 162 | 44 | 3.68 | 3.84 | -0.69 | -1.42 | No |
| Apr-02 | 16 | 4 | 4.00 | 1 | 0 | 393 | 63 | 6.24 | 8.94 | -0.49 | -1.3 | No |
| May-02 | | | | | | 196 | 42 | 4.67 | 5.78 | | | |
| Jun-02 | | | | | | 333 | 48 | 6.94 | 13.00 | | | |




Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

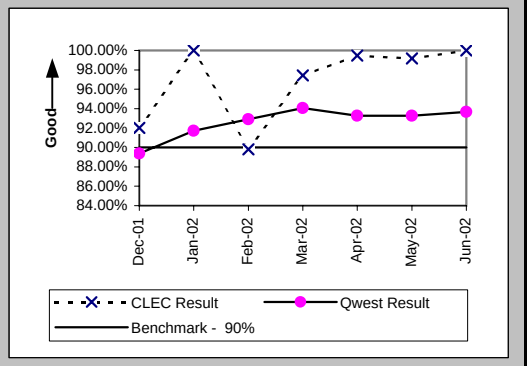
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 947 | 114 | 8.31 | 6.15 | | | |
| Jan-02 | | | | | | 770 | 87 | 8.85 | 9.52 | | | |
| Feb-02 | | | | | | 611 | 50 | 12.22 | 17.99 | | | |
| Mar-02 | | | | | | 632 | 70 | 9.03 | 9.74 | | | |
| Apr-02 | | | | | | 422 | 46 | 9.17 | 9.08 | | | |
| May-02 | | | | | | 727 | 89 | 8.17 | 6.36 | | | |
| Jun-02 | | | | | | 528 | 78 | 6.77 | 5.32 | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

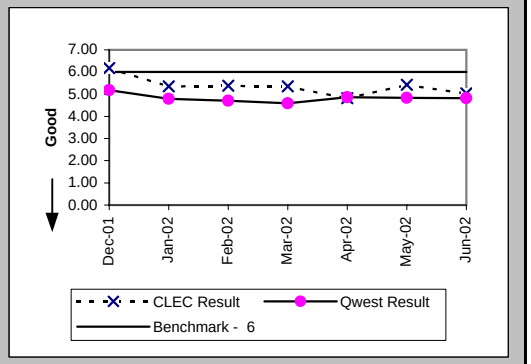
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 127 | 138 | 92.03% | 10 | 0 | 1230 | 1376 | 89.39% | 30.80% | -0.96 | -1.58 | No |
| Jan-02 | 131 | 131 | 100.00% | 4 | 0 | 1341 | 1462 | 91.72% | 27.55% | -3.29 | -3 | No |
| Feb-02 | 150 | 167 | 89.82% | 0 | 0 | 1269 | 1366 | 92.90% | 25.68% | 1.39 | -0.15 | Yes |
| Mar-02 | 113 | 116 | 97.41% | 0 | 0 | 1327 | 1411 | 94.05% | 23.66% | -1.47 | -1.9 | No |
| Apr-02 | 187 | 188 | 99.47% | 0 | 0 | 1431 | 1534 | 93.29% | 25.03% | -3.2 | -2.94 | No |
| May-02 | 118 | 119 | 99.16% | 0 | 0 | 1441 | 1545 | 93.27% | 25.06% | -2.47 | -2.5 | No |
| Jun-02 | 199 | 199 | 100.00% | 0 | 0 | 1329 | 1419 | 93.66% | 24.37% | -3.44 | -3.09 | No |



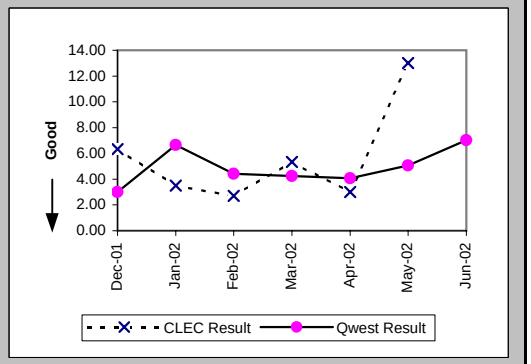

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 476 | 77 | 6.18 | 71 | 0 | 7191 | 1387 | 5.18 | 6.29 | 1.17 | -0.29 | Yes |
| Jan-02 | 214 | 40 | 5.35 | 95 | 0 | 7066 | 1476 | 4.79 | 6.68 | 0.79 | -0.52 | No |
| Feb-02 | 215 | 40 | 5.38 | 127 | 0 | 6455 | 1370 | 4.71 | 5.47 | 0.83 | -0.49 | No |
| Mar-02 | 241 | 45 | 5.36 | 71 | 0 | 6515 | 1419 | 4.59 | 4.52 | 1.05 | -0.36 | No |
| Apr-02 | 183 | 38 | 4.82 | 150 | 0 | 7467 | 1538 | 4.86 | 5.32 | -0.04 | -1.03 | No |
| May-02 | 412 | 76 | 5.42 | 43 | 0 | 7500 | 1550 | 4.84 | 5.27 | 0.95 | -0.42 | No |
| Jun-02 | 393 | 78 | 5.04 | 121 | 0 | 6878 | 1426 | 4.82 | 5.72 | 0.47 | -0.72 | No |




Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

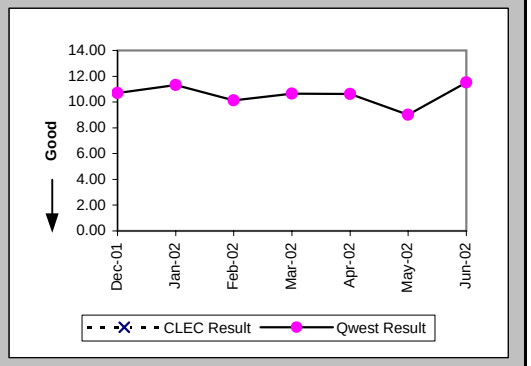
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 133 | 21 | 6.33 | 0 | 0 | 153 | 51 | 3.00 | 2.14 | 3.72 | 1.26 | Yes |
| Jan-02 | 14 | 4 | 3.50 | 0 | 0 | 446 | 67 | 6.66 | 14.73 | -0.42 | -1.25 | No |
| Feb-02 | 46 | 17 | 2.71 | 0 | 0 | 208 | 47 | 4.43 | 6.74 | -0.9 | -1.55 | No |
| Mar-02 | 16 | 3 | 5.33 | 0 | 0 | 174 | 41 | 4.24 | 3.98 | 0.55 | -0.66 | No |
| Apr-02 | 3 | 1 | 3.00 | 0 | 0 | 200 | 49 | 4.08 | 3.30 | -0.32 | -1.2 | No |
| May-02 | 13 | 1 | 13.00 | 0 | 0 | 248 | 49 | 5.06 | 6.75 | 1.41 | -0.15 | No |
| Jun-02 | | | | | | 218 | 31 | 7.03 | 15.28 | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

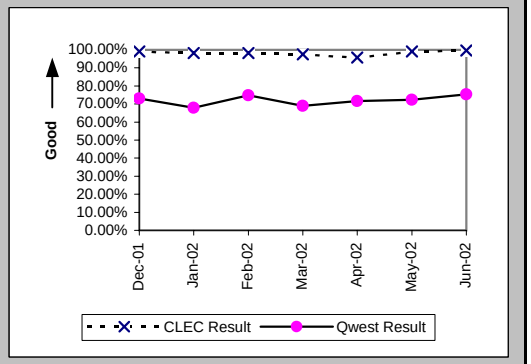
### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1039 | 97 | 10.71 | 12.12 | | | |
| Jan-02 | | | | | | 747 | 66 | 11.32 | 18.37 | | | |
| Feb-02 | | | | | | 516 | 51 | 10.12 | 10.48 | | | |
| Mar-02 | | | | | | 479 | 45 | 10.64 | 10.74 | | | |
| Apr-02 | | | | | | 595 | 56 | 10.62 | 8.73 | | | |
| May-02 | | | | | | 504 | 56 | 9.00 | 12.55 | | | |
| Jun-02 | | | | | | 692 | 60 | 11.53 | 14.97 | | | |



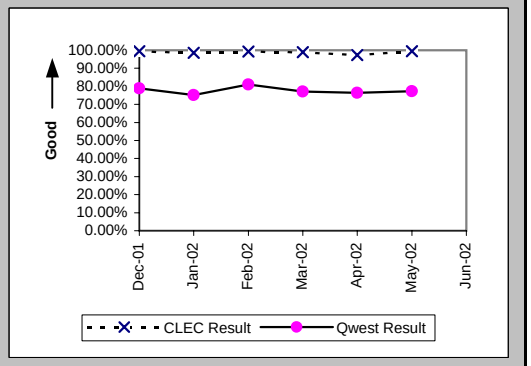

### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 409 | 413 | 99.03% | 0 | 0 | 2619 | 3588 | 72.99% | 44.40% | -11.29 | -7.86 | No |
| Jan-02 | 507 | 516 | 98.26% | 0 | 0 | 2321 | 3421 | 67.85% | 46.71% | -13.79 | -9.38 | No |
| Feb-02 | 523 | 532 | 98.31% | 0 | 0 | 2564 | 3429 | 74.77% | 43.43% | -11.63 | -8.07 | No |
| Mar-02 | 280 | 287 | 97.56% | 0 | 0 | 2306 | 3341 | 69.02% | 46.24% | -10.03 | -7.1 | No |
| Apr-02 | 296 | 309 | 95.79% | 0 | 0 | 2506 | 3496 | 71.68% | 45.05% | -9.02 | -6.48 | No |
| May-02 | 343 | 346 | 99.13% | 0 | 0 | 2639 | 3648 | 72.34% | 44.73% | -10.65 | -7.47 | No |
| Jun-02 | 311 | 312 | 99.68% | 0 | 0 | 2701 | 3585 | 75.34% | 43.10% | -9.57 | -6.82 | No |




### New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

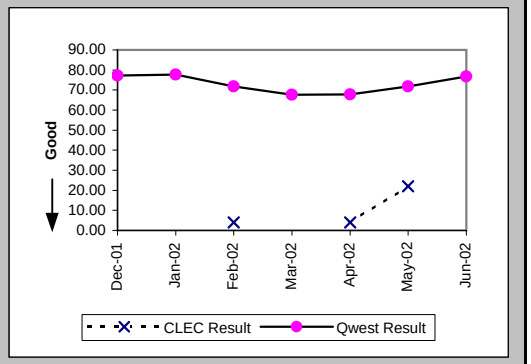
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 411 | 413 | 99.52% | 0 | 0 | 2831 | 3588 | 78.90% | 40.80% | -9.72 | -6.91 | No |
| Jan-02 | 509 | 516 | 98.64% | 0 | 0 | 2574 | 3421 | 75.24% | 43.16% | -11.48 | -7.98 | No |
| Feb-02 | 528 | 532 | 99.25% | 0 | 0 | 2776 | 3429 | 80.96% | 39.26% | -10 | -7.08 | No |
| Mar-02 | 284 | 287 | 98.95% | 0 | 0 | 2575 | 3341 | 77.07% | 42.04% | -8.46 | -6.14 | No |
| Apr-02 | 301 | 309 | 97.41% | 0 | 0 | 2671 | 3496 | 76.40% | 42.46% | -8.34 | -6.07 | No |
| May-02 | 344 | 346 | 99.42% | 0 | 0 | 2817 | 3648 | 77.22% | 41.94% | -9.41 | -6.72 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

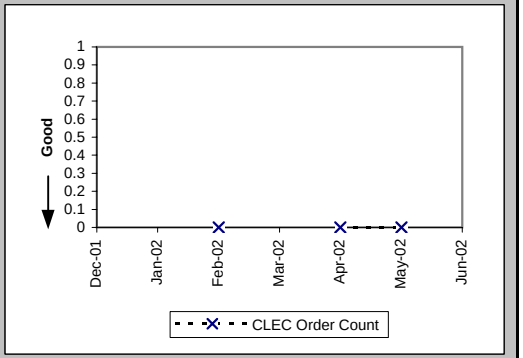
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13827 | 179 | 77.25 | 75.26 | | | |
| Jan-02 | | | | | | 16230 | 209 | 77.66 | 75.59 | | | |
| Feb-02 | 4 | 1 | 4.00 | 0 | 0 | 16286 | 227 | 71.74 | 79.36 | -0.85 | -1.52 | No |
| Mar-02 | | | | | | 18873 | 279 | 67.65 | 80.97 | | | |
| Apr-02 | 8 | 2 | 4.00 | 0 | 0 | 19544 | 288 | 67.86 | 78.62 | -1.14 | -1.7 | No |
| May-02 | 22 | 1 | 22.00 | 0 | 0 | 21754 | 303 | 71.80 | 83.79 | -0.59 | -1.36 | No |
| Jun-02 | | | | | | 21178 | 276 | 76.73 | 93.27 | | | |



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

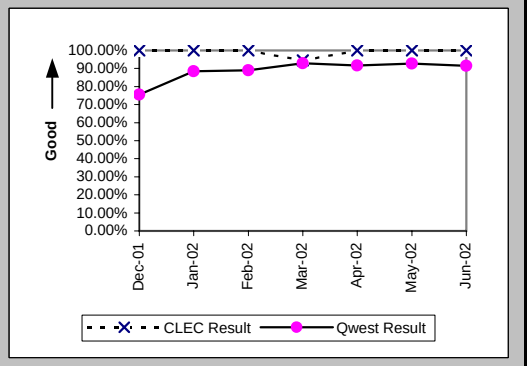
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | 0 |
| Mar-02 | |
| Apr-02 | 0 |
| May-02 | 0 |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - Analog Repair

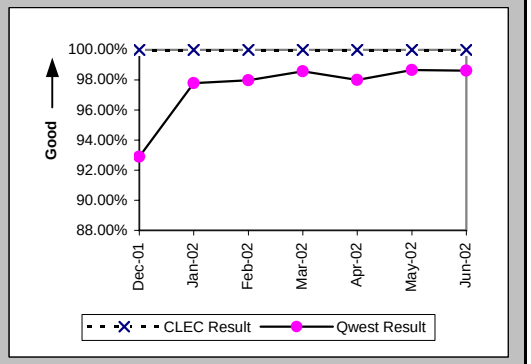
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 9 | 9 | 100.00% | 6 | 0 | 1612 | 2132 | 75.61% | 42.94% | -1.7 | -2.03 | No |
| Jan-02 | 18 | 18 | 100.00% | 4 | 0 | 2174 | 2455 | 88.55% | 31.84% | -1.52 | -1.92 | No |
| Feb-02 | 12 | 12 | 100.00% | 5 | 0 | 1579 | 1775 | 88.96% | 31.34% | -1.22 | -1.74 | No |
| Mar-02 | 17 | 18 | 94.44% | 5 | 0 | 1822 | 1960 | 92.96% | 25.58% | -0.25 | -1.15 | No |
| Apr-02 | 18 | 18 | 100.00% | 2 | 0 | 2254 | 2457 | 91.74% | 27.53% | -1.27 | -1.77 | No |
| May-02 | 9 | 9 | 100.00% | 4 | 0 | 1914 | 2065 | 92.69% | 26.03% | -0.84 | -1.51 | No |
| Jun-02 | 19 | 19 | 100.00% | 5 | 0 | 1748 | 1910 | 91.52% | 27.86% | -1.32 | -1.8 | No |



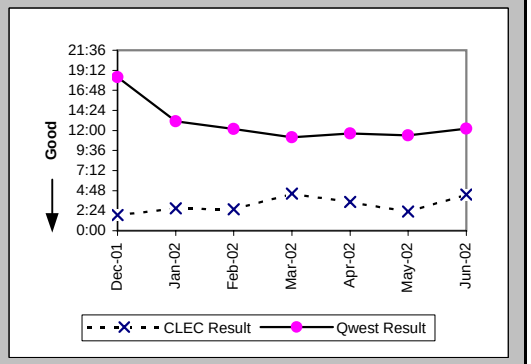

All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 9 | 9 | 100.00% | 6 | 0 | 2968 | 3195 | 92.90% | 25.69% | -0.83 | -1.5 | No |
| Jan-02 | 18 | 18 | 100.00% | 4 | 0 | 3499 | 3578 | 97.79% | 14.69% | -0.64 | -1.39 | No |
| Feb-02 | 12 | 12 | 100.00% | 5 | 0 | 2665 | 2720 | 97.98% | 14.08% | -0.5 | -1.3 | No |
| Mar-02 | 18 | 18 | 100.00% | 5 | 0 | 3025 | 3069 | 98.57% | 11.89% | -0.51 | -1.31 | No |
| Apr-02 | 18 | 18 | 100.00% | 2 | 0 | 3526 | 3598 | 98.00% | 14.00% | -0.6 | -1.37 | No |
| May-02 | 9 | 9 | 100.00% | 4 | 0 | 3082 | 3124 | 98.66% | 11.52% | -0.35 | -1.21 | No |
| Jun-02 | 19 | 19 | 100.00% | 5 | 0 | 2760 | 2799 | 98.61% | 11.72% | -0.52 | -1.31 | No |




Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

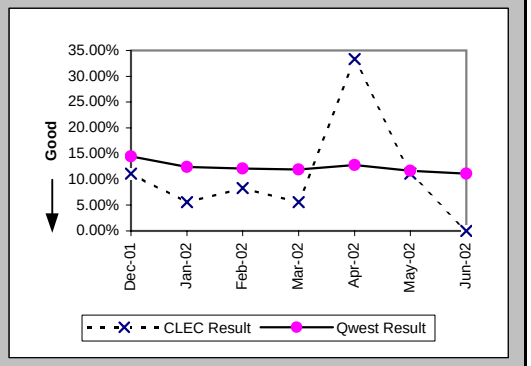
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 16:45 | 9 | 1:52 | 6 | 0 | 58661:57 | 3195 | 18:22 | 23:04 | -2.14 | -2.3 | No |
| Jan-02 | 47:58 | 18 | 2:40 | 4 | 0 | 46905:22 | 3578 | 13:07 | 13:17 | -3.33 | -3.02 | No |
| Feb-02 | 31:02 | 12 | 2:35 | 5 | 0 | 33153:38 | 2720 | 12:11 | 13:07 | -2.53 | -2.54 | No |
| Mar-02 | 79:42 | 18 | 4:26 | 5 | 0 | 34308:37 | 3069 | 11:11 | 12:59 | -2.2 | -2.34 | No |
| Apr-02 | 62:02 | 18 | 3:27 | 2 | 0 | 41942:39 | 3598 | 11:39 | 14:46 | -2.35 | -2.43 | No |
| May-02 | 20:54 | 9 | 2:19 | 4 | 0 | 35642:40 | 3124 | 11:25 | 13:47 | -1.98 | -2.2 | No |
| Jun-02 | 82:26 | 19 | 4:20 | 5 | 0 | 34196:47 | 2799 | 12:13 | 12:14 | -2.8 | -2.7 | No |



## Checklist #4 - Unbundled Loop - Analog Repair

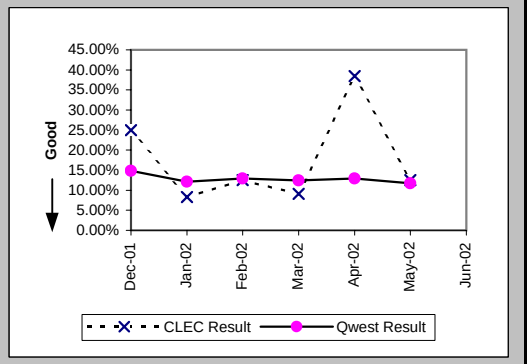
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 9 | 11.11% | 6 | 0 | 471 | 3258 | 14.46% | 35.17% | -0.29 | -1.17 | No |
| Jan-02 | 1 | 18 | 5.56% | 4 | 0 | 448 | 3618 | 12.38% | 32.94% | -0.88 | -1.53 | No |
| Feb-02 | 1 | 12 | 8.33% | 5 | 0 | 334 | 2755 | 12.12% | 32.64% | -0.4 | -1.24 | No |
| Mar-02 | 1 | 18 | 5.56% | 5 | 0 | 371 | 3109 | 11.93% | 32.42% | -0.83 | -1.51 | No |
| Apr-02 | 6 | 18 | 33.33% | 2 | 0 | 465 | 3638 | 12.78% | 33.39% | 2.25 | 0.37 | Yes |
| May-02 | 1 | 9 | 11.11% | 4 | 0 | 370 | 3165 | 11.69% | 32.13% | -0.05 | -1.03 | No |
| Jun-02 | 0 | 19 | 0.00% | 5 | 0 | 316 | 2846 | 11.10% | 31.42% | -1.54 | -1.93 | No |



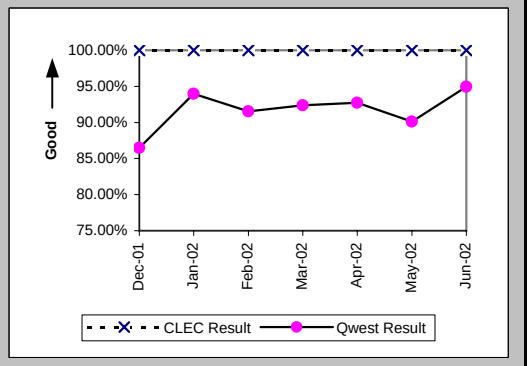

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 4 | 25.00% | 6 | 0 | 384 | 2585 | 14.85% | 35.56% | 0.54 | -0.67 | No |
| Jan-02 | 1 | 12 | 8.33% | 4 | 0 | 341 | 2805 | 12.16% | 32.68% | -0.4 | -1.25 | No |
| Feb-02 | 1 | 8 | 12.50% | 5 | 0 | 267 | 2070 | 12.90% | 33.52% | -0.03 | -1.02 | No |
| Mar-02 | 1 | 11 | 9.09% | 5 | 0 | 292 | 2340 | 12.48% | 33.05% | -0.34 | -1.21 | No |
| Apr-02 | 5 | 13 | 38.46% | 2 | 0 | 391 | 3016 | 12.96% | 33.59% | 2.3 | 0.4 | Yes |
| May-02 | 1 | 8 | 12.50% | 4 | 0 | 300 | 2555 | 11.74% | 32.19% | 0.15 | -0.91 | No |
| Jun-02 | | | | | | | | | | | | |




Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

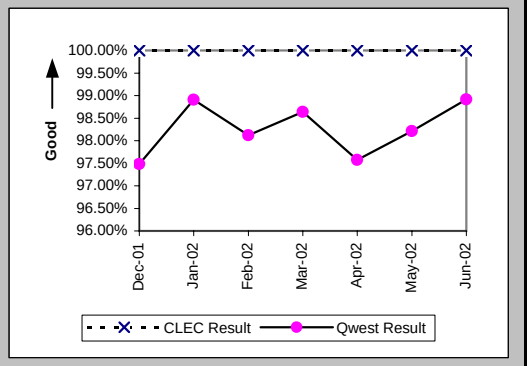
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 8 | 100.00% | 1 | 0 | 1540 | 1781 | 86.47% | 34.21% | -1.12 | -1.68 | No |
| Jan-02 | 12 | 12 | 100.00% | 6 | 0 | 1401 | 1491 | 93.96% | 23.82% | -0.87 | -1.53 | No |
| Feb-02 | 16 | 16 | 100.00% | 12 | 0 | 1189 | 1299 | 91.53% | 27.84% | -1.21 | -1.74 | No |
| Mar-02 | 13 | 13 | 100.00% | 5 | 0 | 1310 | 1418 | 92.38% | 26.53% | -1.03 | -1.63 | No |
| Apr-02 | 24 | 24 | 100.00% | 2 | 0 | 2106 | 2271 | 92.73% | 25.96% | -1.36 | -1.83 | No |
| May-02 | 17 | 17 | 100.00% | 4 | 0 | 1925 | 2136 | 90.12% | 29.84% | -1.36 | -1.83 | No |
| Jun-02 | 2 | 2 | 100.00% | 1 | 0 | 1823 | 1920 | 94.95% | 21.90% | -0.33 | -1.2 | No |



## Checklist #4 - Unbundled Loop - Analog Repair

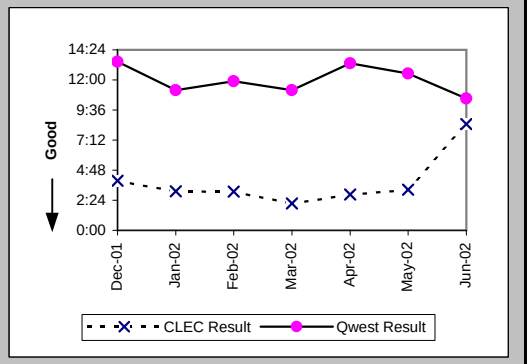
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 8 | 100.00% | 1 | 0 | 2557 | 2623 | 97.48% | 15.66% | -0.45 | -1.28 | No |
| Jan-02 | 15 | 15 | 100.00% | 6 | 0 | 2268 | 2293 | 98.91% | 10.38% | -0.41 | -1.25 | No |
| Feb-02 | 17 | 17 | 100.00% | 12 | 0 | 1986 | 2024 | 98.12% | 13.57% | -0.57 | -1.35 | No |
| Mar-02 | 13 | 13 | 100.00% | 5 | 0 | 2242 | 2273 | 98.64% | 11.60% | -0.42 | -1.26 | No |
| Apr-02 | 24 | 24 | 100.00% | 2 | 0 | 3178 | 3257 | 97.57% | 15.38% | -0.77 | -1.47 | No |
| May-02 | 19 | 19 | 100.00% | 4 | 0 | 2968 | 3022 | 98.21% | 13.25% | -0.59 | -1.36 | No |
| Jun-02 | 2 | 2 | 100.00% | 1 | 0 | 2546 | 2574 | 98.91% | 10.37% | -0.15 | -1.09 | No |



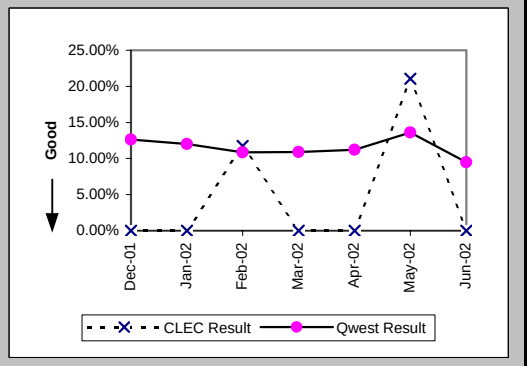

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 31:46 | 8 | 3:58 | 1 | 0 | 35320:31 | 2623 | 13:28 | 13:34 | -1.98 | -2.2 | No |
| Jan-02 | 46:38 | 15 | 3:07 | 6 | 0 | 25626:51 | 2293 | 11:11 | 12:32 | -2.49 | -2.51 | No |
| Feb-02 | 52:17 | 17 | 3:05 | 12 | 0 | 24083:55 | 2024 | 11:54 | 13:31 | -2.68 | -2.63 | No |
| Mar-02 | 27:41 | 13 | 2:08 | 5 | 0 | 25422:17 | 2273 | 11:11 | 12:27 | -2.61 | -2.59 | No |
| Apr-02 | 68:29 | 24 | 2:51 | 2 | 0 | 43426:24 | 3257 | 13:20 | 18:44 | -2.73 | -2.66 | No |
| May-02 | 61:18 | 19 | 3:14 | 4 | 0 | 37782:03 | 3022 | 12:30 | 12:57 | -3.11 | -2.89 | No |
| Jun-02 | 16:57 | 2 | 8:28 | 1 | 0 | 27056:51 | 2574 | 10:31 | 11:01 | -0.26 | -1.16 | No |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

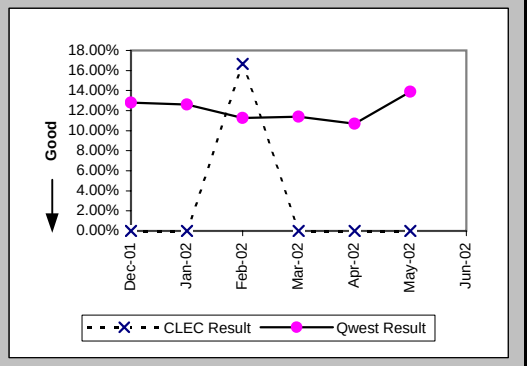
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 8 | 0.00% | 1 | 0 | 337 | 2668 | 12.63% | 33.22% | -1.07 | -1.65 | No |
| Jan-02 | 0 | 15 | 0.00% | 6 | 0 | 279 | 2322 | 12.02% | 32.51% | -1.43 | -1.87 | No |
| Feb-02 | 2 | 17 | 11.76% | 12 | 0 | 221 | 2038 | 10.84% | 31.09% | 0.19 | -0.89 | No |
| Mar-02 | 0 | 13 | 0.00% | 5 | 0 | 251 | 2298 | 10.92% | 31.19% | -1.26 | -1.77 | No |
| Apr-02 | 0 | 24 | 0.00% | 2 | 0 | 368 | 3287 | 11.20% | 31.53% | -1.73 | -2.05 | No |
| May-02 | 4 | 19 | 21.05% | 4 | 0 | 416 | 3054 | 13.62% | 34.30% | 0.92 | -0.44 | No |
| Jun-02 | 0 | 2 | 0.00% | 1 | 0 | 245 | 2587 | 9.47% | 29.28% | -0.46 | -1.28 | No |



## Checklist #4 - Unbundled Loop - Analog Repair

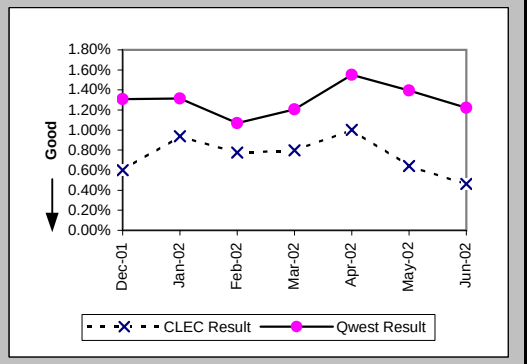
### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 5 | 0.00% | 1 | 0 | 274 | 2139 | 12.81% | 33.42% | -0.86 | -1.52 | No |
| Jan-02 | 0 | 9 | 0.00% | 6 | 0 | 234 | 1858 | 12.59% | 33.18% | -1.14 | -1.69 | No |
| Feb-02 | 2 | 12 | 16.67% | 12 | 0 | 183 | 1623 | 11.28% | 31.63% | 0.6 | -0.63 | No |
| Mar-02 | 0 | 7 | 0.00% | 5 | 0 | 212 | 1861 | 11.39% | 31.77% | -0.95 | -1.58 | No |
| Apr-02 | 0 | 19 | 0.00% | 2 | 0 | 306 | 2858 | 10.71% | 30.92% | -1.5 | -1.91 | No |
| May-02 | 0 | 8 | 0.00% | 4 | 0 | 373 | 2685 | 13.89% | 34.59% | -1.13 | -1.69 | No |
| Jun-02 | | | | | | | | | | | | |



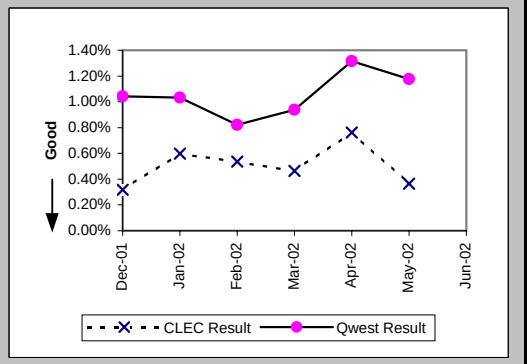

### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 17 | 2835 | 0.60% | 7 | 0 | 5926 | 453070 | 1.31% | 11.36% | -3.31 | -3.01 | No |
| Jan-02 | 33 | 3516 | 0.94% | 10 | 0 | 5940 | 451327 | 1.32% | 11.40% | -1.96 | -2.19 | No |
| Feb-02 | 29 | 3736 | 0.78% | 17 | 0 | 4793 | 448903 | 1.07% | 10.28% | -1.73 | -2.05 | No |
| Mar-02 | 31 | 3880 | 0.80% | 10 | 0 | 5407 | 448024 | 1.21% | 10.92% | -2.32 | -2.41 | No |
| Apr-02 | 42 | 4197 | 1.00% | 4 | 0 | 6925 | 446567 | 1.55% | 12.36% | -2.87 | -2.75 | No |
| May-02 | 28 | 4376 | 0.64% | 8 | 0 | 6219 | 445485 | 1.40% | 11.73% | -4.24 | -3.58 | No |
| Jun-02 | 21 | 4543 | 0.46% | 6 | 0 | 5433 | 444128 | 1.22% | 10.99% | -4.64 | -3.82 | No |




### Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

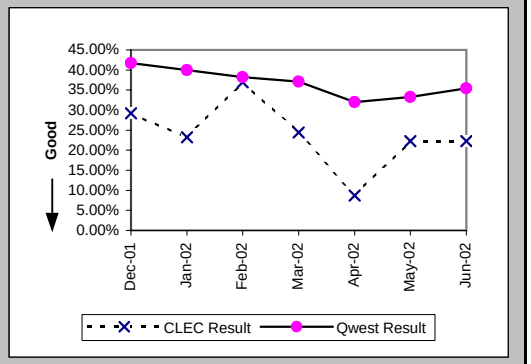
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 9 | 2835 | 0.32% | 7 | 0 | 4724 | 453070 | 1.04% | 10.16% | -3.79 | -3.3 | No |
| Jan-02 | 21 | 3516 | 0.60% | 10 | 0 | 4663 | 451327 | 1.03% | 10.11% | -2.55 | -2.55 | No |
| Feb-02 | 20 | 3736 | 0.54% | 17 | 0 | 3693 | 448903 | 0.82% | 9.03% | -1.94 | -2.18 | No |
| Mar-02 | 18 | 3880 | 0.46% | 10 | 0 | 4201 | 448024 | 0.94% | 9.64% | -3.05 | -2.85 | No |
| Apr-02 | 32 | 4197 | 0.76% | 4 | 0 | 5874 | 446567 | 1.32% | 11.39% | -3.13 | -2.9 | No |
| May-02 | 16 | 4376 | 0.37% | 8 | 0 | 5240 | 445485 | 1.18% | 10.78% | -4.95 | -4.01 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

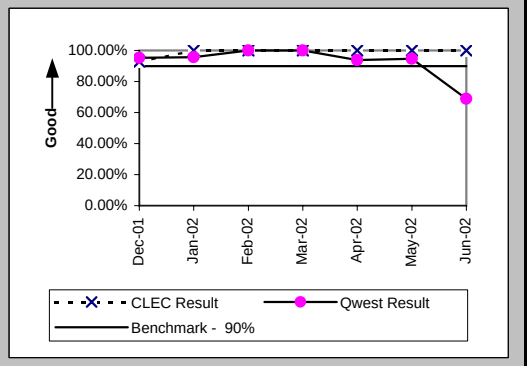
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 24 | 29.17% | 0 | 0 | 4243 | 10169 | 41.72% | 49.31% | -1.25 | -1.76 | No |
| Jan-02 | 10 | 43 | 23.26% | 0 | 0 | 3953 | 9893 | 39.96% | 48.98% | -2.23 | -2.36 | No |
| Feb-02 | 17 | 46 | 36.96% | 0 | 0 | 2967 | 7760 | 38.23% | 48.60% | -0.18 | -1.11 | No |
| Mar-02 | 10 | 41 | 24.39% | 0 | 0 | 3185 | 8592 | 37.07% | 48.30% | -1.68 | -2.02 | No |
| Apr-02 | 4 | 46 | 8.70% | 0 | 0 | 3254 | 10179 | 31.97% | 46.64% | -3.38 | -3.05 | No |
| May-02 | 8 | 36 | 22.22% | 0 | 0 | 3106 | 9325 | 33.31% | 47.13% | -1.41 | -1.86 | No |
| Jun-02 | 6 | 27 | 22.22% | 0 | 0 | 2978 | 8411 | 35.41% | 47.82% | -1.43 | -1.87 | No |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

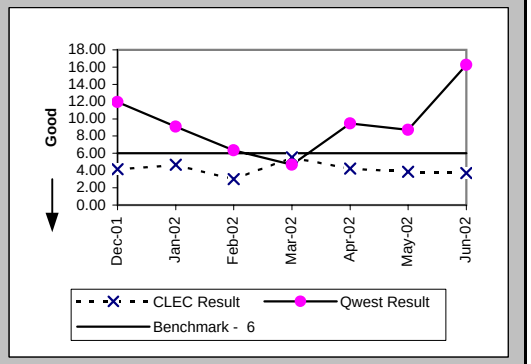
### Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 13 | 14 | 92.86% | 0 | 1 | 20 | 21 | 95.24% | 21.30% | 0.21 | -0.87 | No |
| Jan-02 | 4 | 4 | 100.00% | 0 | 0 | 22 | 23 | 95.65% | 20.39% | -0.39 | -1.24 | No |
| Feb-02 | 12 | 12 | 100.00% | 0 | 0 | 14 | 14 | 100.00% | N/A | N/A | N/A | No |
| Mar-02 | 16 | 16 | 100.00% | 0 | 0 | 18 | 18 | 100.00% | N/A | N/A | N/A | No |
| Apr-02 | 12 | 12 | 100.00% | 0 | 0 | 15 | 16 | 93.75% | 24.21% | -0.68 | -1.41 | No |
| May-02 | 21 | 21 | 100.00% | 0 | 0 | 18 | 19 | 94.74% | 22.33% | -0.74 | -1.45 | No |
| Jun-02 | 7 | 7 | 100.00% | 0 | 0 | 20 | 29 | 68.97% | 46.26% | -1.59 | -1.97 | No |



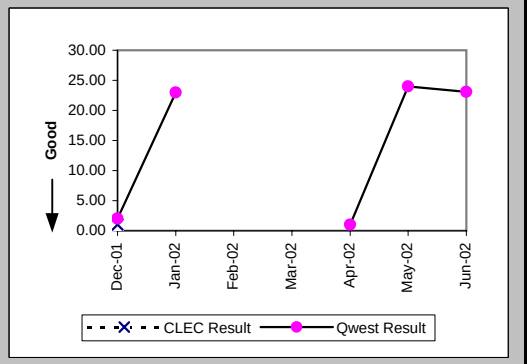

### Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 50 | 12 | 4.17 | 2 | 1 | 203 | 17 | 11.94 | 25.79 | -0.8 | -1.49 | No |
| Jan-02 | 14 | 3 | 4.67 | 1 | 0 | 191 | 21 | 9.10 | 10.07 | -0.71 | -1.43 | No |
| Feb-02 | 21 | 7 | 3.00 | 5 | 0 | 76 | 12 | 6.33 | 4.79 | -1.46 | -1.89 | No |
| Mar-02 | 83 | 15 | 5.53 | 1 | 0 | 75 | 16 | 4.69 | 3.20 | 0.7 | -0.57 | No |
| Apr-02 | 38 | 9 | 4.22 | 3 | 0 | 142 | 15 | 9.47 | 4.97 | -2.5 | -2.52 | No |
| May-02 | 77 | 20 | 3.85 | 1 | 0 | 148 | 17 | 8.71 | 8.84 | -1.66 | -2.01 | No |
| Jun-02 | 26 | 7 | 3.71 | 0 | 0 | 455 | 28 | 16.25 | 16.12 | -1.84 | -2.12 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

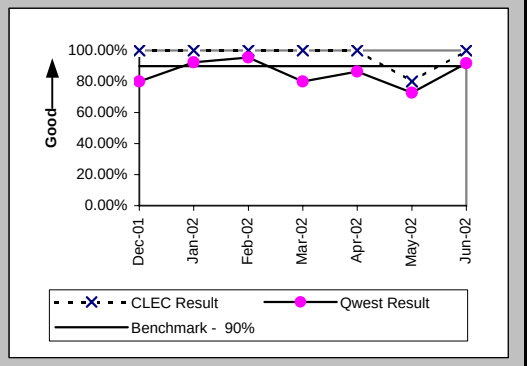
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 1.00 | 0 | 0 | 2 | 1 | 2.00 | | | | |
| Jan-02 | | | | | | 46 | 2 | 23.00 | 15.56 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | 24 | 1 | 24.00 | | | | |
| Jun-02 | | | | | | 208 | 9 | 23.11 | 15.08 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

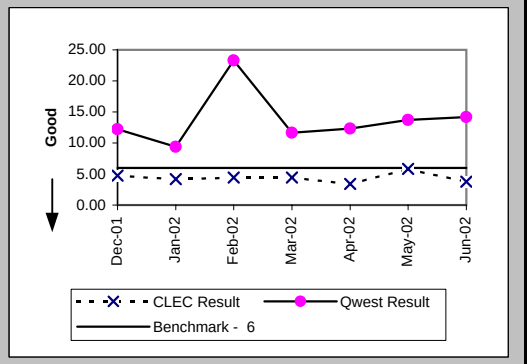
### Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 11 | 11 | 100.00% | 0 | 0 | 12 | 15 | 80.00% | 40.00% | -1.26 | -1.77 | No |
| Jan-02 | 7 | 7 | 100.00% | 0 | 0 | 12 | 13 | 92.31% | 26.65% | -0.62 | -1.37 | No |
| Feb-02 | 8 | 8 | 100.00% | 0 | 0 | 83 | 87 | 95.40% | 20.94% | -0.59 | -1.36 | No |
| Mar-02 | 7 | 7 | 100.00% | 0 | 0 | 8 | 10 | 80.00% | 40.00% | -1.01 | -1.62 | No |
| Apr-02 | 6 | 6 | 100.00% | 0 | 0 | 19 | 22 | 86.36% | 34.32% | -0.86 | -1.52 | No |
| May-02 | 4 | 5 | 80.00% | 0 | 0 | 8 | 11 | 72.73% | 44.54% | -0.3 | -1.18 | Yes |
| Jun-02 | 10 | 10 | 100.00% | 0 | 0 | 22 | 24 | 91.67% | 27.64% | -0.8 | -1.49 | No |



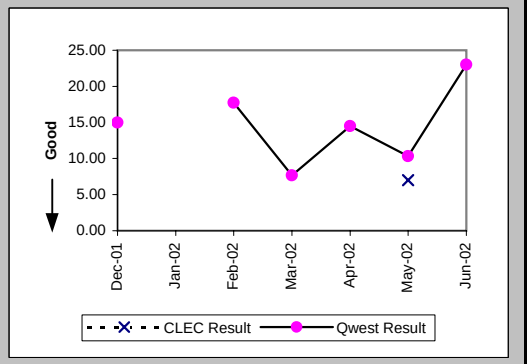

### Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 38 | 8 | 4.75 | 4 | 0 | 183 | 15 | 12.20 | 9.31 | -1.83 | -2.11 | No |
| Jan-02 | 25 | 6 | 4.17 | 1 | 0 | 122 | 13 | 9.38 | 4.07 | -2.6 | -2.58 | No |
| Feb-02 | 31 | 7 | 4.43 | 1 | 0 | 2005 | 86 | 23.31 | 7.73 | -6.21 | -4.78 | No |
| Mar-02 | 31 | 7 | 4.43 | 0 | 0 | 128 | 11 | 11.64 | 6.47 | -2.3 | -2.4 | No |
| Apr-02 | 17 | 5 | 3.40 | 1 | 0 | 246 | 20 | 12.30 | 9.65 | -1.85 | -2.12 | No |
| May-02 | 29 | 5 | 5.80 | 0 | 0 | 137 | 10 | 13.70 | 5.81 | -2.48 | -2.51 | No |
| Jun-02 | 34 | 9 | 3.78 | 1 | 0 | 340 | 24 | 14.17 | 11.21 | -2.37 | -2.44 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

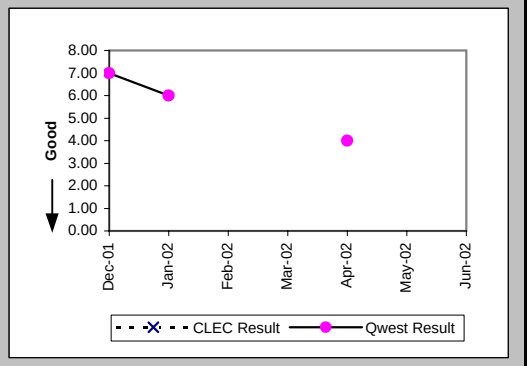
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 60 | 4 | 15.00 | 6.98 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 71 | 4 | 17.75 | 12.53 | | | |
| Mar-02 | | | | | | 23 | 3 | 7.67 | 3.79 | | | |
| Apr-02 | | | | | | 29 | 2 | 14.50 | 14.85 | | | |
| May-02 | 7 | 1 | 7.00 | 0 | 0 | 31 | 3 | 10.33 | 3.21 | -0.9 | -1.55 | No |
| Jun-02 | | | | | | 46 | 2 | 23.00 | 25.46 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

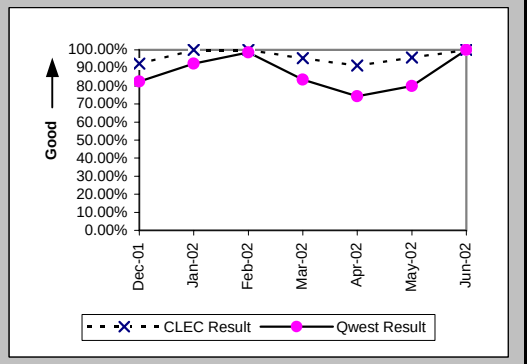
### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 4 | 1 | 4.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



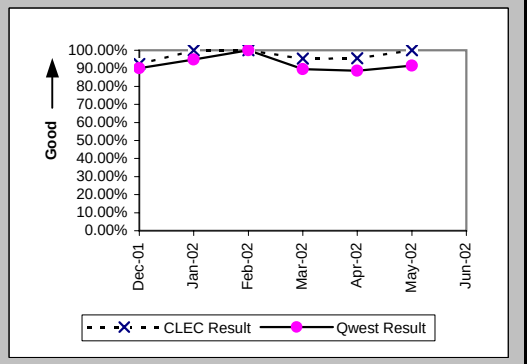

### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 24 | 26 | 92.31% | 0 | 0 | 33 | 40 | 82.50% | 38.00% | -1.02 | -1.62 | No |
| Jan-02 | 19 | 19 | 100.00% | 0 | 0 | 36 | 39 | 92.31% | 26.65% | -1.03 | -1.63 | No |
| Feb-02 | 16 | 16 | 100.00% | 0 | 0 | 70 | 71 | 98.59% | 11.78% | -0.43 | -1.26 | No |
| Mar-02 | 21 | 22 | 95.45% | 0 | 0 | 56 | 67 | 83.58% | 37.04% | -1.3 | -1.79 | No |
| Apr-02 | 21 | 23 | 91.30% | 0 | 0 | 26 | 35 | 74.29% | 43.71% | -1.45 | -1.88 | No |
| May-02 | 23 | 24 | 95.83% | 0 | 0 | 28 | 35 | 80.00% | 40.00% | -1.49 | -1.91 | No |
| Jun-02 | 22 | 22 | 100.00% | 0 | 0 | 43 | 43 | 100.00% | N/A | N/A | N/A | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

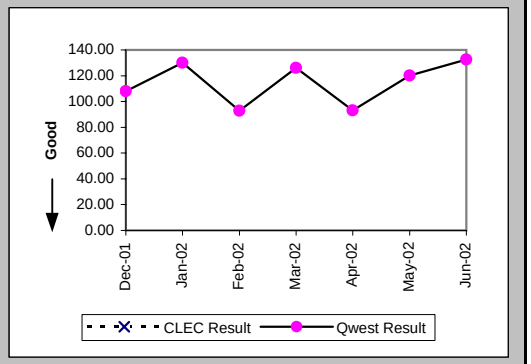
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 24 | 26 | 92.31% | 0 | 0 | 36 | 40 | 90.00% | 30.00% | -0.31 | -1.19 | No |
| Jan-02 | 19 | 19 | 100.00% | 0 | 0 | 37 | 39 | 94.87% | 22.06% | -0.83 | -1.51 | No |
| Feb-02 | 16 | 16 | 100.00% | 0 | 0 | 71 | 71 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 21 | 22 | 95.45% | 0 | 0 | 60 | 67 | 89.55% | 30.59% | -0.79 | -1.48 | No |
| Apr-02 | 22 | 23 | 95.65% | 0 | 0 | 31 | 35 | 88.57% | 31.82% | -0.83 | -1.5 | No |
| May-02 | 24 | 24 | 100.00% | 0 | 0 | 32 | 35 | 91.43% | 27.99% | -1.16 | -1.7 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

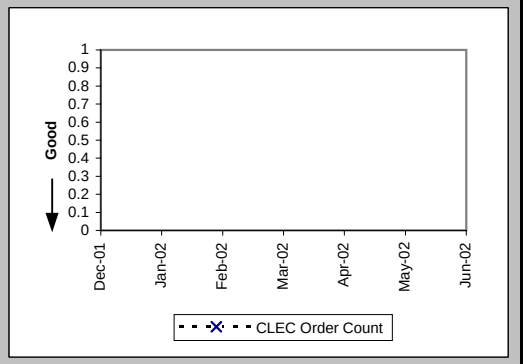
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 648 | 6 | 108.00 | 103.15 | | | |
| Jan-02 | | | | | | 780 | 6 | 130.00 | 103.15 | | | |
| Feb-02 | | | | | | 743 | 8 | 92.88 | 111.74 | | | |
| Mar-02 | | | | | | 883 | 7 | 126.14 | 114.72 | | | |
| Apr-02 | | | | | | 1023 | 11 | 93.00 | 116.50 | | | |
| May-02 | | | | | | 1202 | 10 | 120.20 | 122.34 | | | |
| Jun-02 | | | | | | 1194 | 9 | 132.67 | 137.59 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

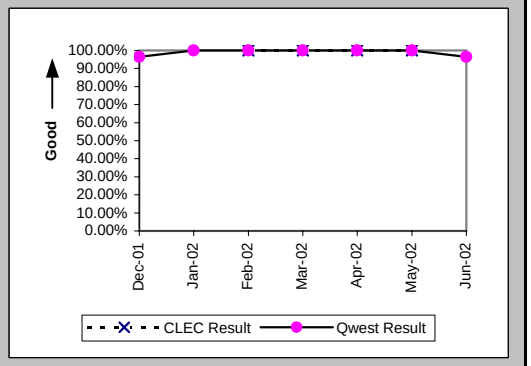
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

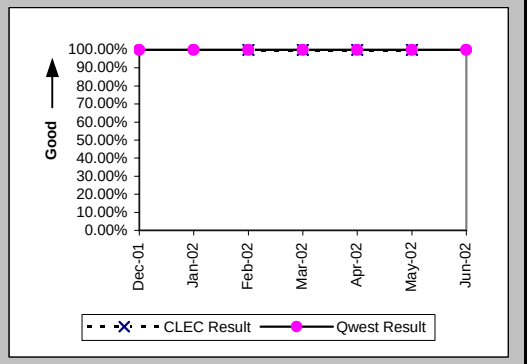
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 28 | 96.43% | 18.56% | | | |
| Jan-02 | | | | | | 43 | 43 | 100.00% | 0.00% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 35 | 35 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 36 | 36 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 2 | 2 | 100.00% | 0 | 0 | 41 | 41 | 100.00% | N/A | N/A | N/A | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 40 | 40 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 27 | 28 | 96.43% | 18.56% | | | |



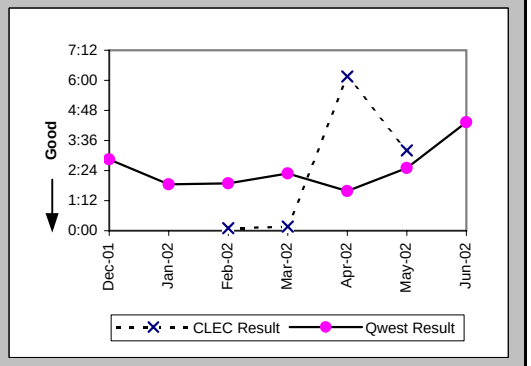

All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 43 | 43 | 100.00% | 0.00% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 35 | 35 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 36 | 36 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 2 | 2 | 100.00% | 0 | 0 | 43 | 43 | 100.00% | N/A | N/A | N/A | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 40 | 40 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |




Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

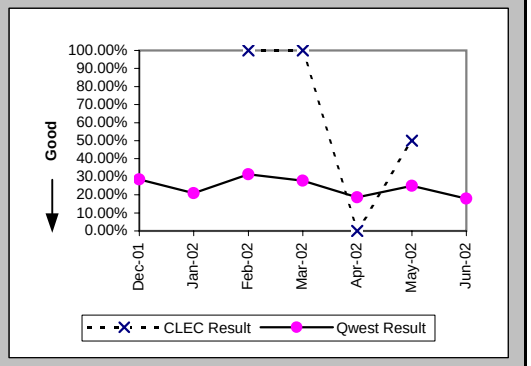
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 79:48 | 28 | 2:51 | 5:04 | | | |
| Jan-02 | | | | | | 79:12 | 43 | 1:51 | 1:59 | | | |
| Feb-02 | 0:06 | 1 | 0:06 | 0 | 0 | 66:00 | 35 | 1:53 | 2:09 | -0.82 | -1.5 | No |
| Mar-02 | 0:10 | 1 | 0:10 | 0 | 0 | 81:56 | 36 | 2:17 | 2:59 | -0.7 | -1.42 | No |
| Apr-02 | 12:17 | 2 | 6:09 | 0 | 0 | 68:15 | 43 | 1:35 | 2:08 | 1.68 | 0.02 | Yes |
| May-02 | 6:25 | 2 | 3:12 | 0 | 0 | 99:42 | 40 | 2:30 | 3:54 | 0.81 | -0.51 | No |
| Jun-02 | | | | | | 121:09 | 28 | 4:20 | 6:21 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

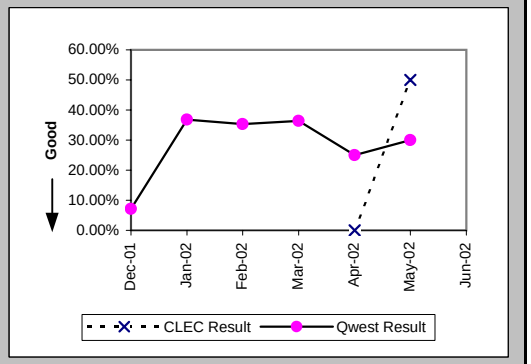
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 28 | 28.57% | 45.18% | | | |
| Jan-02 | | | | | | 9 | 43 | 20.93% | 40.68% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 11 | 35 | 31.43% | 46.42% | 0.99 | -0.4 | No |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 10 | 36 | 27.78% | 44.79% | 1.07 | -0.35 | No |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 8 | 43 | 18.60% | 38.91% | -0.66 | -1.4 | No |
| May-02 | 1 | 2 | 50.00% | 0 | 0 | 10 | 40 | 25.00% | 43.30% | 0.62 | -0.62 | No |
| Jun-02 | | | | | | 5 | 28 | 17.86% | 38.30% | | | |



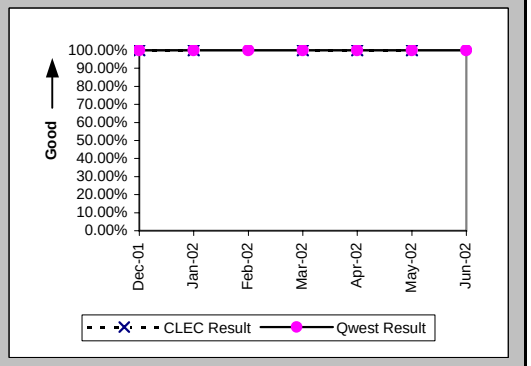

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 14 | 7.14% | 25.75% | | | |
| Jan-02 | | | | | | 7 | 19 | 36.84% | 48.24% | | | |
| Feb-02 | | | | | | 6 | 17 | 35.29% | 47.79% | | | |
| Mar-02 | | | | | | 8 | 22 | 36.36% | 48.10% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 5 | 20 | 25.00% | 43.30% | -0.56 | -1.34 | No |
| May-02 | 1 | 2 | 50.00% | 0 | 0 | 6 | 20 | 30.00% | 45.83% | 0.43 | -0.74 | No |
| Jun-02 | | | | | | | | | | | | |




Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

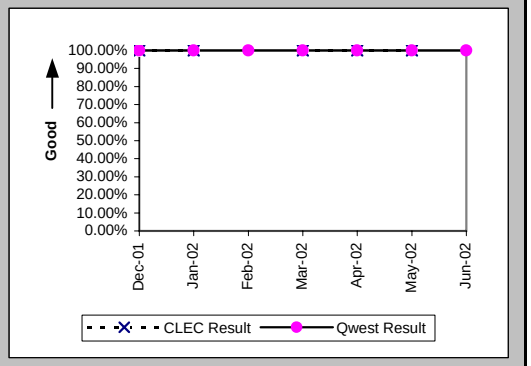
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 4 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Mar-02 | 4 | 4 | 100.00% | 1 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 6 | 6 | 100.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

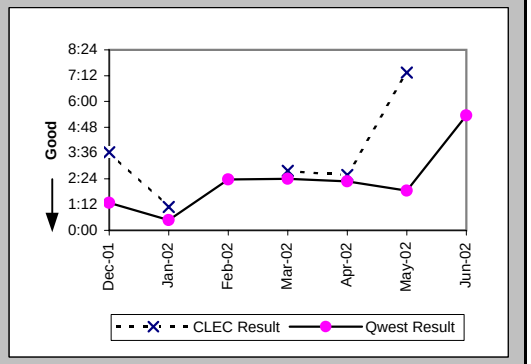
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 4 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Mar-02 | 4 | 4 | 100.00% | 1 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 6 | 6 | 100.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |



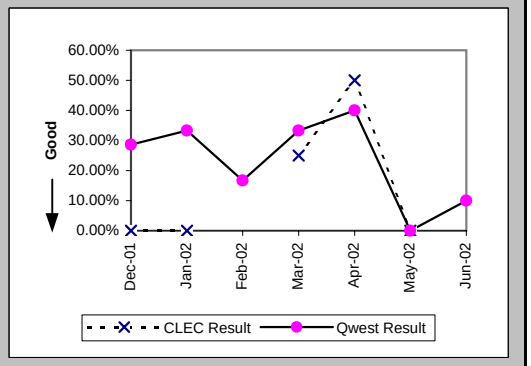

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 14:33 | 4 | 3:38 | 0 | 0 | 8:57 | 7 | 1:17 | 1:26 | 1.66 | 0.01 | Yes |
| Jan-02 | 1:05 | 1 | 1:05 | 0 | 0 | 2:53 | 6 | 0:29 | 0:13 | 3.72 | 1.26 | Yes |
| Feb-02 | | | | | | 28:27 | 12 | 2:22 | 1:45 | | | |
| Mar-02 | 11:05 | 4 | 2:46 | 1 | 0 | 7:11 | 3 | 2:24 | 0:39 | 0.8 | -0.51 | No |
| Apr-02 | 15:27 | 6 | 2:35 | 0 | 0 | 11:24 | 5 | 2:17 | 3:03 | 0.07 | -0.96 | No |
| May-02 | 14:42 | 2 | 7:21 | 0 | 0 | 12:56 | 7 | 1:51 | 0:58 | 2.1 | 0.27 | Yes |
| Jun-02 | | | | | | 53:30 | 10 | 5:21 | 8:17 | | | |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

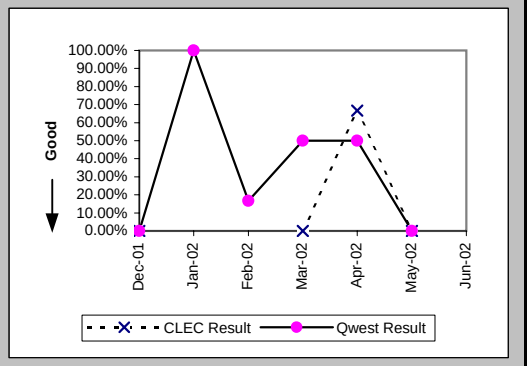
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 2 | 7 | 28.57% | 45.18% | -1.01 | -1.61 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 6 | 33.33% | 47.14% | -0.65 | -1.4 | No |
| Feb-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Mar-02 | 1 | 4 | 25.00% | 1 | 0 | 1 | 3 | 33.33% | 47.14% | -0.23 | -1.14 | No |
| Apr-02 | 3 | 6 | 50.00% | 0 | 0 | 2 | 5 | 40.00% | 48.99% | 0.18 | -0.89 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 0 | 7 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 1 | 10 | 10.00% | 30.00% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

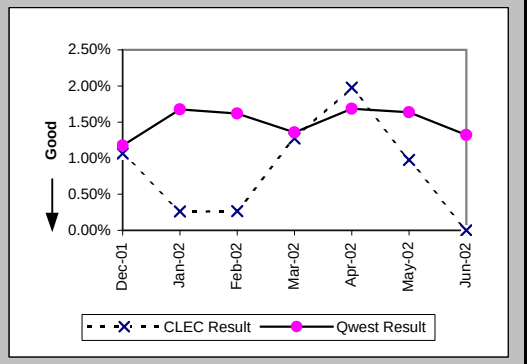
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | 0 | 4 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Mar-02 | 0 | 3 | 0.00% | 1 | 0 | 1 | 2 | 50.00% | 50.00% | -1.1 | -1.67 | No |
| Apr-02 | 2 | 3 | 66.67% | 0 | 0 | 1 | 2 | 50.00% | 50.00% | 0.1 | -0.94 | No |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 4 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |



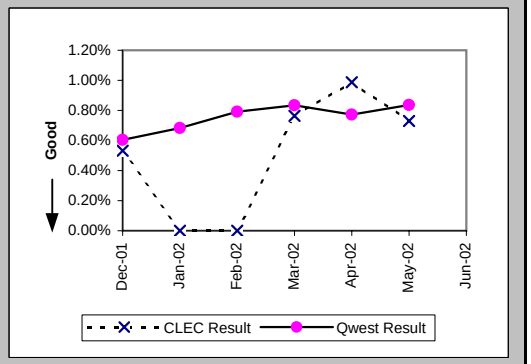

Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 376 | 1.06% | 0 | 0 | 35 | 2977 | 1.18% | 10.78% | -0.19 | -1.12 | No |
| Jan-02 | 1 | 383 | 0.26% | 0 | 0 | 49 | 2924 | 1.68% | 12.84% | -2.03 | -2.23 | No |
| Feb-02 | 1 | 374 | 0.27% | 0 | 0 | 47 | 2907 | 1.62% | 12.61% | -1.95 | -2.18 | No |
| Mar-02 | 5 | 393 | 1.27% | 1 | 0 | 39 | 2876 | 1.36% | 11.57% | -0.13 | -1.08 | No |
| Apr-02 | 8 | 405 | 1.98% | 0 | 0 | 48 | 2852 | 1.68% | 12.86% | 0.45 | -0.72 | No |
| May-02 | 4 | 411 | 0.97% | 0 | 0 | 47 | 2870 | 1.64% | 12.69% | -0.99 | -1.6 | No |
| Jun-02 | 0 | 423 | 0.00% | 0 | 0 | 38 | 2872 | 1.32% | 11.43% | -2.22 | -2.35 | No |




Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

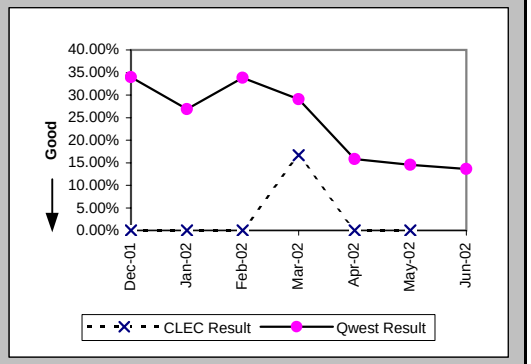
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 376 | 0.53% | 0 | 0 | 18 | 2977 | 0.60% | 7.75% | -0.17 | -1.1 | No |
| Jan-02 | 0 | 383 | 0.00% | 0 | 0 | 20 | 2924 | 0.68% | 8.24% | -1.53 | -1.93 | No |
| Feb-02 | 0 | 374 | 0.00% | 0 | 0 | 23 | 2907 | 0.79% | 8.86% | -1.63 | -1.99 | No |
| Mar-02 | 3 | 393 | 0.76% | 1 | 0 | 24 | 2876 | 0.83% | 9.10% | -0.15 | -1.09 | No |
| Apr-02 | 4 | 405 | 0.99% | 0 | 0 | 22 | 2852 | 0.77% | 8.75% | 0.49 | -0.7 | No |
| May-02 | 3 | 411 | 0.73% | 0 | 0 | 24 | 2870 | 0.84% | 9.11% | -0.22 | -1.13 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

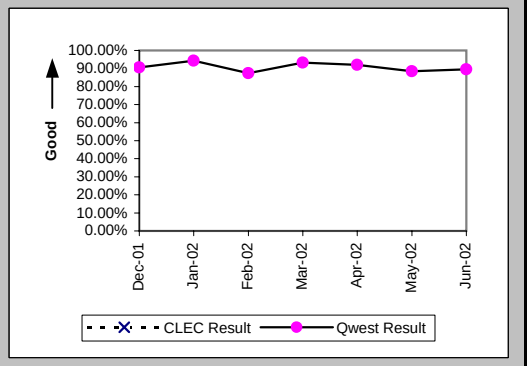
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 18 | 53 | 33.96% | 47.36% | -1.38 | -1.84 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 18 | 67 | 26.87% | 44.33% | -0.6 | -1.37 | No |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 24 | 71 | 33.80% | 47.30% | -0.71 | -1.43 | No |
| Mar-02 | 1 | 6 | 16.67% | 0 | 0 | 16 | 55 | 29.09% | 45.42% | -0.64 | -1.39 | No |
| Apr-02 | 0 | 8 | 0.00% | 0 | 0 | 9 | 57 | 15.79% | 36.46% | -1.15 | -1.7 | No |
| May-02 | 0 | 4 | 0.00% | 0 | 0 | 8 | 55 | 14.55% | 35.26% | -0.8 | -1.48 | No |
| Jun-02 | | | | | | 6 | 44 | 13.64% | 34.32% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

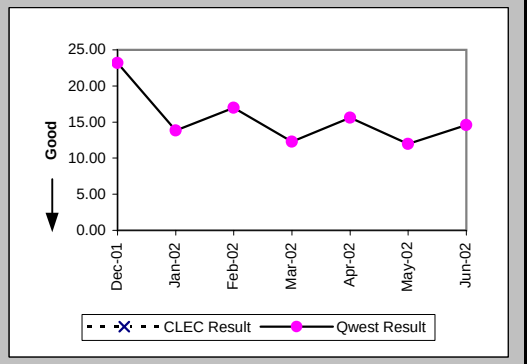
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 125 | 138 | 90.58% | 29.21% | | | |
| Jan-02 | | | | | | 66 | 70 | 94.29% | 23.21% | | | |
| Feb-02 | | | | | | 28 | 32 | 87.50% | 33.07% | | | |
| Mar-02 | | | | | | 42 | 45 | 93.33% | 24.94% | | | |
| Apr-02 | | | | | | 58 | 63 | 92.06% | 27.03% | | | |
| May-02 | | | | | | 46 | 52 | 88.46% | 31.95% | | | |
| Jun-02 | | | | | | 43 | 48 | 89.58% | 30.55% | | | |



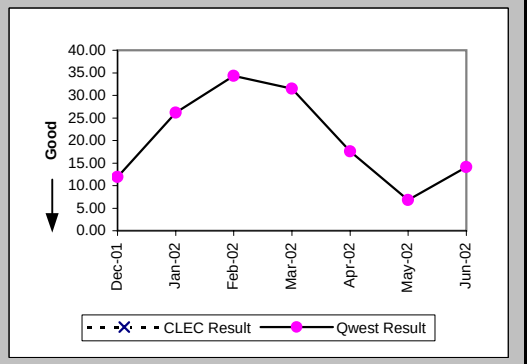

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3547 | 153 | 23.18 | 11.10 | | | |
| Jan-02 | | | | | | 1136 | 82 | 13.85 | 11.84 | | | |
| Feb-02 | | | | | | 662 | 39 | 16.97 | 21.53 | | | |
| Mar-02 | | | | | | 590 | 48 | 12.29 | 9.60 | | | |
| Apr-02 | | | | | | 921 | 59 | 15.61 | 13.87 | | | |
| May-02 | | | | | | 766 | 64 | 11.97 | 6.32 | | | |
| Jun-02 | | | | | | 1007 | 69 | 14.59 | 12.61 | | | |




Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

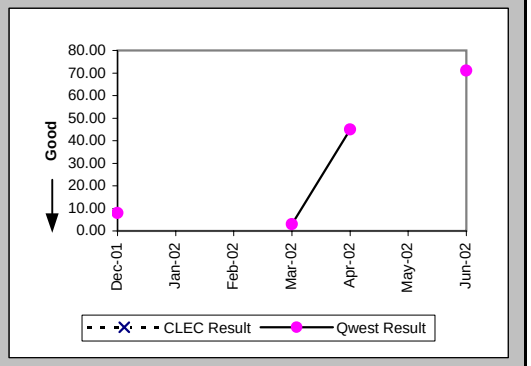
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 155 | 13 | 11.92 | 12.96 | | | |
| Jan-02 | | | | | | 183 | 7 | 26.14 | 27.43 | | | |
| Feb-02 | | | | | | 206 | 6 | 34.33 | 41.73 | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 20.51 | | | |
| Apr-02 | | | | | | 123 | 7 | 17.57 | 21.42 | | | |
| May-02 | | | | | | 41 | 6 | 6.83 | 4.83 | | | |
| Jun-02 | | | | | | 127 | 9 | 14.11 | 9.21 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

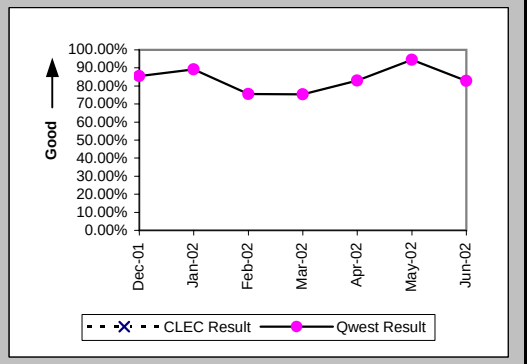
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 1 | 8.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 45 | 1 | 45.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 71 | 1 | 71.00 | | | | |



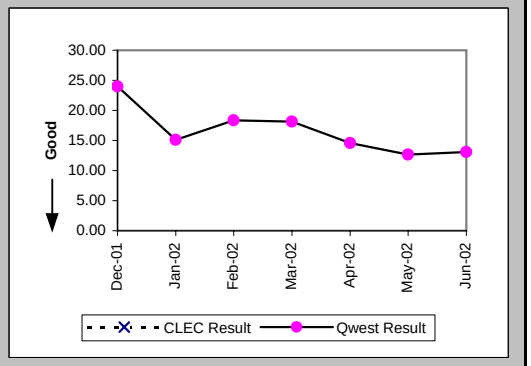

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 111 | 130 | 85.38% | 35.33% | | | |
| Jan-02 | | | | | | 107 | 120 | 89.17% | 31.08% | | | |
| Feb-02 | | | | | | 40 | 53 | 75.47% | 43.03% | | | |
| Mar-02 | | | | | | 43 | 57 | 75.44% | 43.05% | | | |
| Apr-02 | | | | | | 39 | 47 | 82.98% | 37.58% | | | |
| May-02 | | | | | | 85 | 90 | 94.44% | 22.91% | | | |
| Jun-02 | | | | | | 82 | 99 | 82.83% | 37.71% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

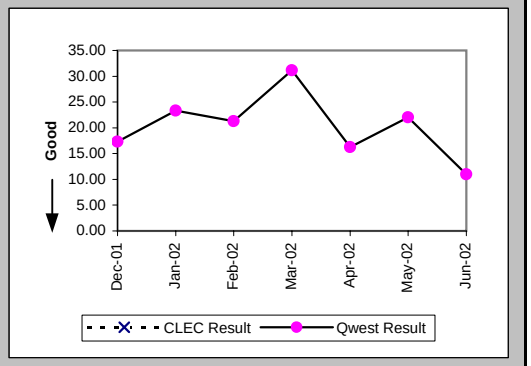
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3717 | 155 | 23.98 | 15.29 | | | |
| Jan-02 | | | | | | 2285 | 151 | 15.13 | 12.37 | | | |
| Feb-02 | | | | | | 1157 | 63 | 18.37 | 26.15 | | | |
| Mar-02 | | | | | | 1269 | 70 | 18.13 | 17.38 | | | |
| Apr-02 | | | | | | 788 | 54 | 14.59 | 12.33 | | | |
| May-02 | | | | | | 1293 | 102 | 12.68 | 8.79 | | | |
| Jun-02 | | | | | | 1451 | 111 | 13.07 | 8.38 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

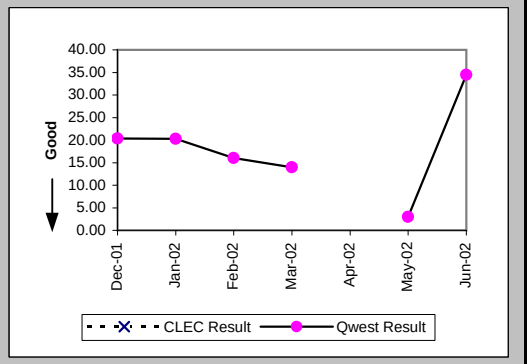
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 485 | 28 | 17.32 | 21.39 | | | |
| Jan-02 | | | | | | 397 | 17 | 23.35 | 27.22 | | | |
| Feb-02 | | | | | | 383 | 18 | 21.28 | 45.95 | | | |
| Mar-02 | | | | | | 436 | 14 | 31.14 | 25.25 | | | |
| Apr-02 | | | | | | 195 | 12 | 16.25 | 16.13 | | | |
| May-02 | | | | | | 154 | 7 | 22.00 | 18.28 | | | |
| Jun-02 | | | | | | 198 | 18 | 11.00 | 8.10 | | | |



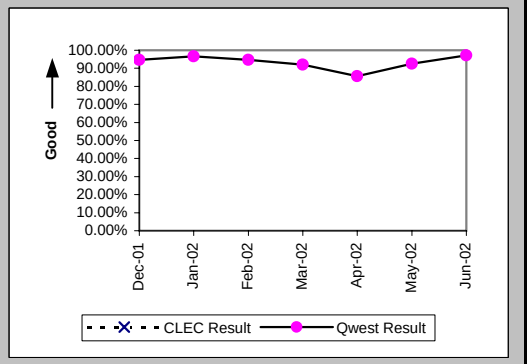

### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 61 | 3 | 20.33 | 10.41 | | | |
| Jan-02 | | | | | | 81 | 4 | 20.25 | 6.13 | | | |
| Feb-02 | | | | | | 16 | 1 | 16.00 | | | | |
| Mar-02 | | | | | | 14 | 1 | 14.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 69 | 2 | 34.50 | 3.54 | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

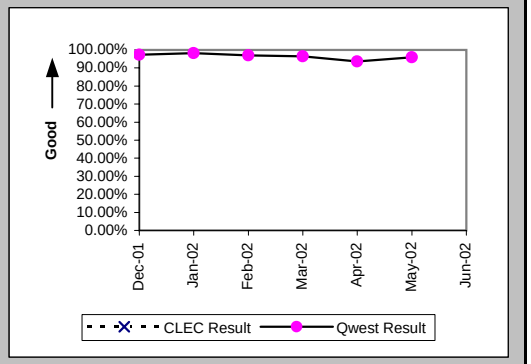
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 246 | 260 | 94.62% | 22.57% | | | |
| Jan-02 | | | | | | 262 | 271 | 96.68% | 17.92% | | | |
| Feb-02 | | | | | | 160 | 169 | 94.67% | 22.45% | | | |
| Mar-02 | | | | | | 104 | 113 | 92.04% | 27.07% | | | |
| Apr-02 | | | | | | 107 | 125 | 85.60% | 35.11% | | | |
| May-02 | | | | | | 137 | 148 | 92.57% | 26.23% | | | |
| Jun-02 | | | | | | 170 | 175 | 97.14% | 16.66% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

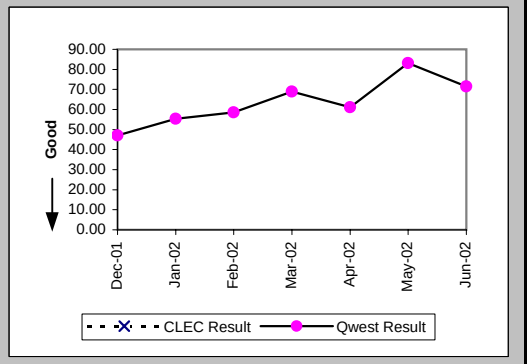
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 253 | 260 | 97.31% | 16.19% | | | |
| Jan-02 | | | | | | 266 | 271 | 98.16% | 13.46% | | | |
| Feb-02 | | | | | | 164 | 169 | 97.04% | 16.94% | | | |
| Mar-02 | | | | | | 109 | 113 | 96.46% | 18.48% | | | |
| Apr-02 | | | | | | 117 | 125 | 93.60% | 24.48% | | | |
| May-02 | | | | | | 142 | 148 | 95.95% | 19.72% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

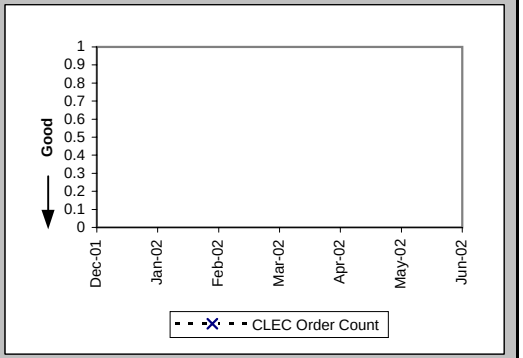
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 517 | 11 | 47.00 | 30.95 | | | |
| Jan-02 | | | | | | 775 | 14 | 55.36 | 37.73 | | | |
| Feb-02 | | | | | | 996 | 17 | 58.59 | 46.61 | | | |
| Mar-02 | | | | | | 1241 | 18 | 68.94 | 54.58 | | | |
| Apr-02 | | | | | | 1587 | 26 | 61.04 | 61.91 | | | |
| May-02 | | | | | | 1830 | 22 | 83.18 | 72.23 | | | |
| Jun-02 | | | | | | 1788 | 25 | 71.52 | 84.30 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

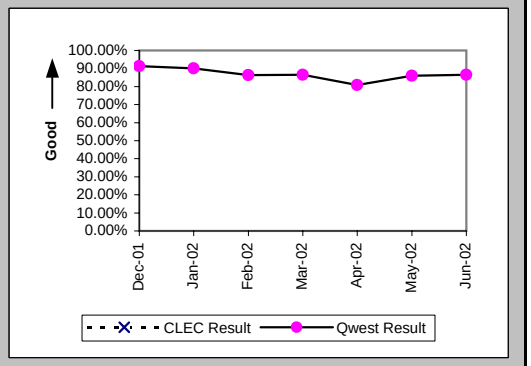
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

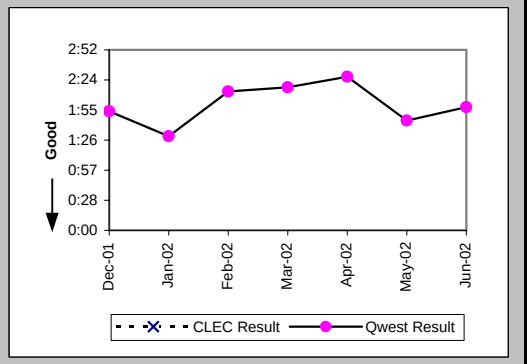
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 42 | 46 | 91.30% | 28.18% | | | |
| Jan-02 | | | | | | 45 | 50 | 90.00% | 30.00% | | | |
| Feb-02 | | | | | | 38 | 44 | 86.36% | 34.32% | | | |
| Mar-02 | | | | | | 45 | 52 | 86.54% | 34.13% | | | |
| Apr-02 | | | | | | 42 | 52 | 80.77% | 39.41% | | | |
| May-02 | | | | | | 55 | 64 | 85.94% | 34.76% | | | |
| Jun-02 | | | | | | 32 | 37 | 86.49% | 34.19% | | | |



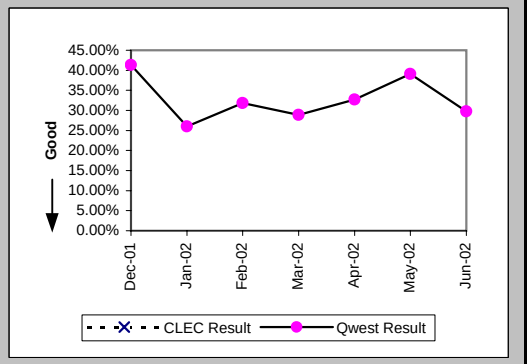

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 87:47 | 46 | 1:54 | 2:23 | | | |
| Jan-02 | | | | | | 74:48 | 50 | 1:30 | 2:09 | | | |
| Feb-02 | | | | | | 97:23 | 44 | 2:13 | 3:22 | | | |
| Mar-02 | | | | | | 118:29 | 52 | 2:17 | 4:04 | | | |
| Apr-02 | | | | | | 127:05 | 52 | 2:27 | 3:00 | | | |
| May-02 | | | | | | 111:35 | 64 | 1:45 | 2:33 | | | |
| Jun-02 | | | | | | 72:58 | 37 | 1:58 | 2:00 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

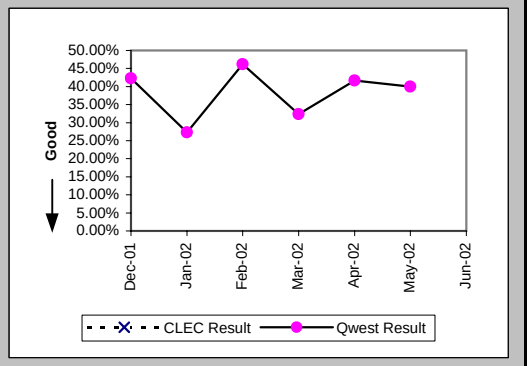
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 46 | 41.30% | 49.24% | | | |
| Jan-02 | | | | | | 13 | 50 | 26.00% | 43.86% | | | |
| Feb-02 | | | | | | 14 | 44 | 31.82% | 46.58% | | | |
| Mar-02 | | | | | | 15 | 52 | 28.85% | 45.30% | | | |
| Apr-02 | | | | | | 17 | 52 | 32.69% | 46.91% | | | |
| May-02 | | | | | | 25 | 64 | 39.06% | 48.79% | | | |
| Jun-02 | | | | | | 11 | 37 | 29.73% | 45.71% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

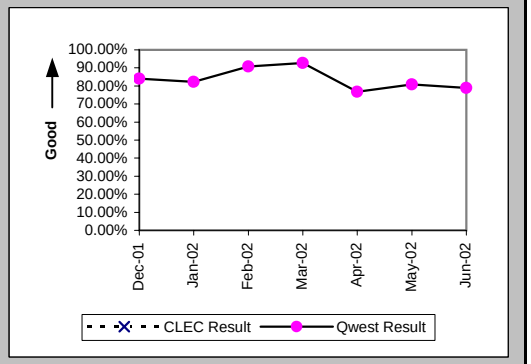
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 11 | 26 | 42.31% | 49.40% | | | |
| Jan-02 | | | | | | 9 | 33 | 27.27% | 44.54% | | | |
| Feb-02 | | | | | | 12 | 26 | 46.15% | 49.85% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | | | | | | 15 | 36 | 41.67% | 49.30% | | | |
| May-02 | | | | | | 14 | 35 | 40.00% | 48.99% | | | |
| Jun-02 | | | | | | | | | | | | |



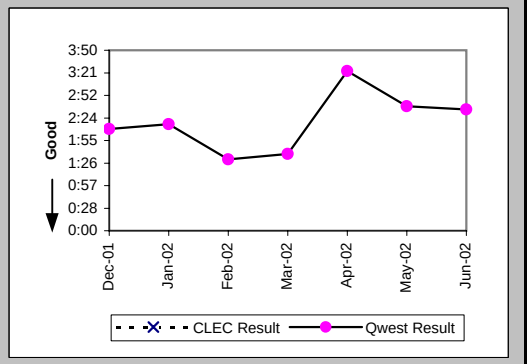

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 37 | 44 | 84.09% | 36.58% | | | |
| Jan-02 | | | | | | 42 | 51 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 39 | 43 | 90.70% | 29.05% | | | |
| Mar-02 | | | | | | 63 | 68 | 92.65% | 26.10% | | | |
| Apr-02 | | | | | | 79 | 103 | 76.70% | 42.27% | | | |
| May-02 | | | | | | 59 | 73 | 80.82% | 39.37% | | | |
| Jun-02 | | | | | | 41 | 52 | 78.85% | 40.84% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

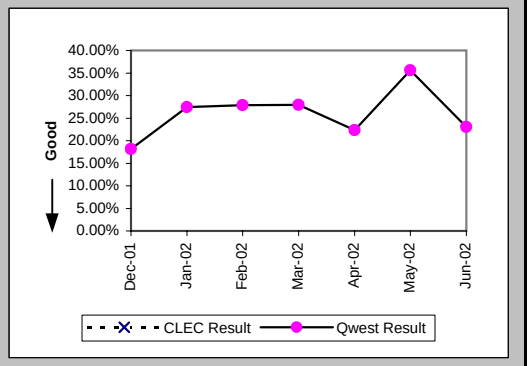
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 95:27 | 44 | 2:10 | 2:22 | | | |
| Jan-02 | | | | | | 115:55 | 51 | 2:16 | 2:40 | | | |
| Feb-02 | | | | | | 65:30 | 43 | 1:31 | 1:31 | | | |
| Mar-02 | | | | | | 110:56 | 68 | 1:38 | 1:50 | | | |
| Apr-02 | | | | | | 349:32 | 103 | 3:24 | 7:25 | | | |
| May-02 | | | | | | 193:21 | 73 | 2:39 | 3:49 | | | |
| Jun-02 | | | | | | 134:42 | 52 | 2:35 | 3:06 | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

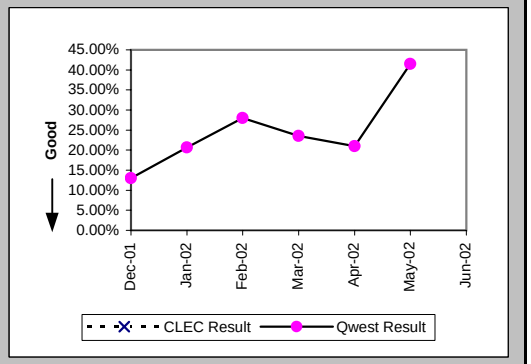
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 44 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 14 | 51 | 27.45% | 44.63% | | | |
| Feb-02 | | | | | | 12 | 43 | 27.91% | 44.85% | | | |
| Mar-02 | | | | | | 19 | 68 | 27.94% | 44.87% | | | |
| Apr-02 | | | | | | 23 | 103 | 22.33% | 41.65% | | | |
| May-02 | | | | | | 26 | 73 | 35.62% | 47.89% | | | |
| Jun-02 | | | | | | 12 | 52 | 23.08% | 42.13% | | | |



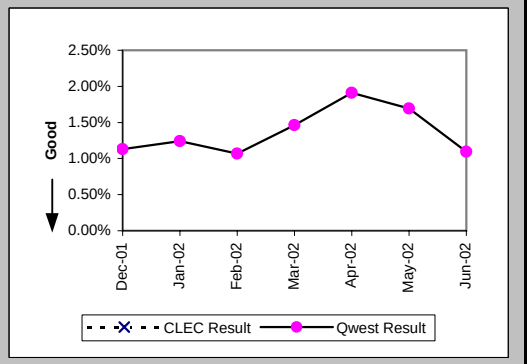

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 23 | 13.04% | 33.68% | | | |
| Jan-02 | | | | | | 6 | 29 | 20.69% | 40.51% | | | |
| Feb-02 | | | | | | 7 | 25 | 28.00% | 44.90% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | | | | | | 13 | 62 | 20.97% | 40.71% | | | |
| May-02 | | | | | | 17 | 41 | 41.46% | 49.27% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

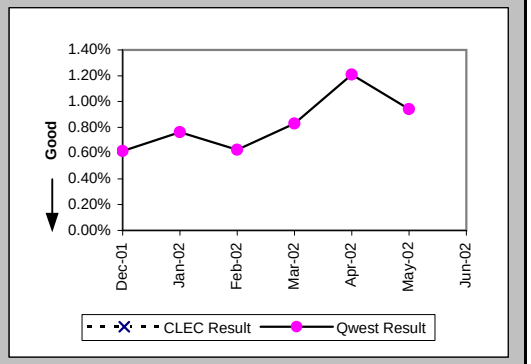
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 90 | 7968 | 1.13% | 10.57% | | | |
| Jan-02 | | | | | | 101 | 8133 | 1.24% | 11.07% | | | |
| Feb-02 | | | | | | 87 | 8152 | 1.07% | 10.28% | | | |
| Mar-02 | | | | | | 120 | 8196 | 1.46% | 12.01% | | | |
| Apr-02 | | | | | | 155 | 8111 | 1.91% | 13.69% | | | |
| May-02 | | | | | | 137 | 8081 | 1.70% | 12.91% | | | |
| Jun-02 | | | | | | 89 | 8128 | 1.10% | 10.41% | | | |



## Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

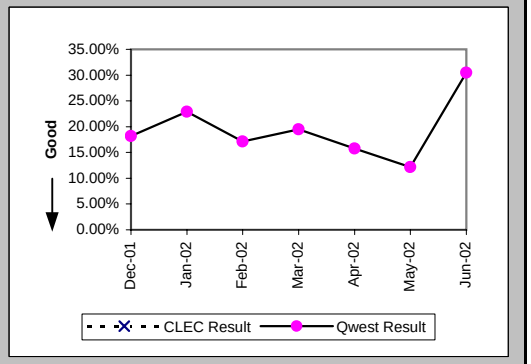
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 49 | 7968 | 0.62% | 7.82% | | | |
| Jan-02 | | | | | | 62 | 8133 | 0.76% | 8.70% | | | |
| Feb-02 | | | | | | 51 | 8152 | 0.63% | 7.88% | | | |
| Mar-02 | | | | | | 68 | 8196 | 0.83% | 9.07% | | | |
| Apr-02 | | | | | | 98 | 8111 | 1.21% | 10.93% | | | |
| May-02 | | | | | | 76 | 8081 | 0.94% | 9.65% | | | |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

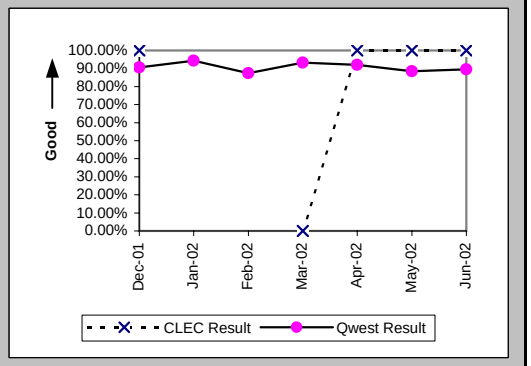
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 110 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 30 | 131 | 22.90% | 42.02% | | | |
| Feb-02 | | | | | | 18 | 105 | 17.14% | 37.69% | | | |
| Mar-02 | | | | | | 29 | 149 | 19.46% | 39.59% | | | |
| Apr-02 | | | | | | 29 | 184 | 15.76% | 36.44% | | | |
| May-02 | | | | | | 19 | 156 | 12.18% | 32.70% | | | |
| Jun-02 | | | | | | 39 | 128 | 30.47% | 46.03% | | | |



## Checklist #4 - Unbundled Loop - DS1 Capable Installation

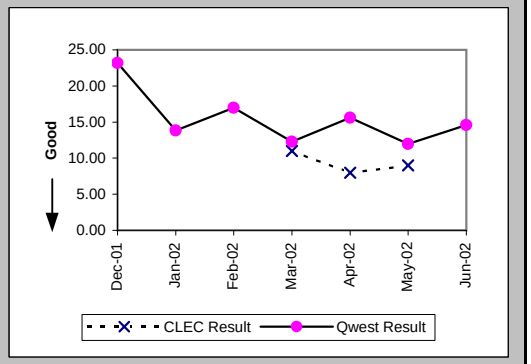
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 1 | 125 | 138 | 90.58% | 29.21% | -0.32 | -1.2 | No |
| Jan-02 | | | | | | 66 | 70 | 94.29% | 23.21% | | | |
| Feb-02 | | | | | | 28 | 32 | 87.50% | 33.07% | | | |
| Mar-02 | 0 | 2 | 0.00% | 0 | 0 | 42 | 45 | 93.33% | 24.94% | 2.73 | 0.66 | Yes |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 58 | 63 | 92.06% | 27.03% | -0.29 | -1.18 | No |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 46 | 52 | 88.46% | 31.95% | -0.5 | -1.3 | No |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 43 | 48 | 89.58% | 30.55% | -0.34 | -1.21 | No |



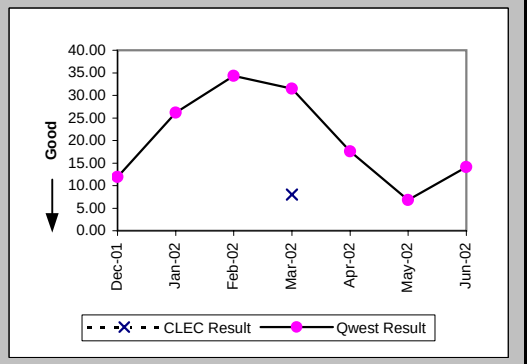

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3547 | 153 | 23.18 | 11.10 | | | |
| Jan-02 | | | | | | 1136 | 82 | 13.85 | 11.84 | | | |
| Feb-02 | | | | | | 662 | 39 | 16.97 | 21.53 | | | |
| Mar-02 | 11 | 1 | 11.00 | 1 | 0 | 590 | 48 | 12.29 | 9.60 | -0.13 | -1.08 | No |
| Apr-02 | 8 | 1 | 8.00 | 0 | 0 | 921 | 59 | 15.61 | 13.87 | -0.54 | -1.33 | No |
| May-02 | 9 | 1 | 9.00 | 1 | 0 | 766 | 64 | 11.97 | 6.32 | -0.47 | -1.28 | No |
| Jun-02 | | | | | | 1007 | 69 | 14.59 | 12.61 | | | |




Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

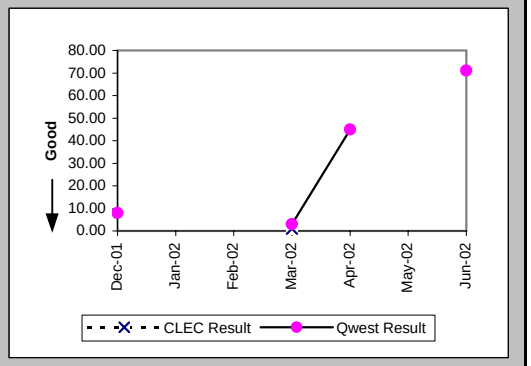
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 155 | 13 | 11.92 | 12.96 | | | |
| Jan-02 | | | | | | 183 | 7 | 26.14 | 27.43 | | | |
| Feb-02 | | | | | | 206 | 6 | 34.33 | 41.73 | | | |
| Mar-02 | 8 | 1 | 8.00 | 0 | 0 | 63 | 2 | 31.50 | 20.51 | -0.94 | -1.57 | No |
| Apr-02 | | | | | | 123 | 7 | 17.57 | 21.42 | | | |
| May-02 | | | | | | 41 | 6 | 6.83 | 4.83 | | | |
| Jun-02 | | | | | | 127 | 9 | 14.11 | 9.21 | | | |



## Checklist #4 - Unbundled Loop - DS1 Capable Installation

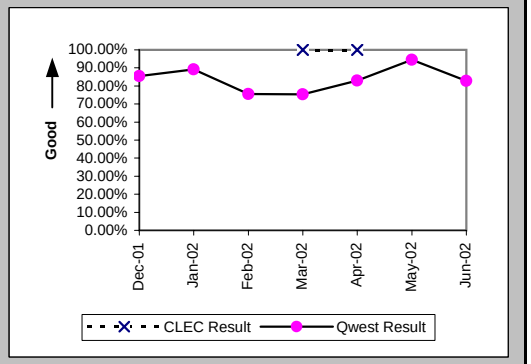
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 1 | 8.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | 1 | 1 | 1.00 | 0 | 0 | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 45 | 1 | 45.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 71 | 1 | 71.00 | | | | |



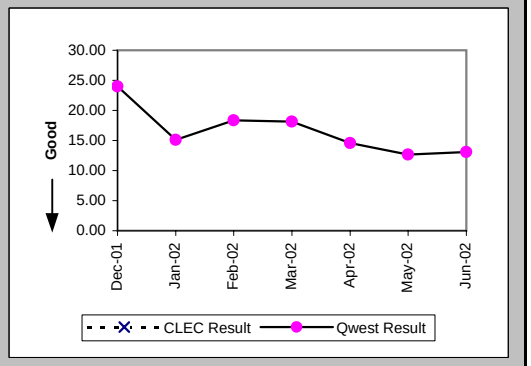

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 111 | 130 | 85.38% | 35.33% | | | |
| Jan-02 | | | | | | 107 | 120 | 89.17% | 31.08% | | | |
| Feb-02 | | | | | | 40 | 53 | 75.47% | 43.03% | | | |
| Mar-02 | 1 | 1 | 100.00% | 1 | 0 | 43 | 57 | 75.44% | 43.05% | -0.57 | -1.34 | No |
| Apr-02 | 1 | 1 | 100.00% | 1 | 0 | 39 | 47 | 82.98% | 37.58% | -0.45 | -1.27 | No |
| May-02 | | | | | | 85 | 90 | 94.44% | 22.91% | | | |
| Jun-02 | | | | | | 82 | 99 | 82.83% | 37.71% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

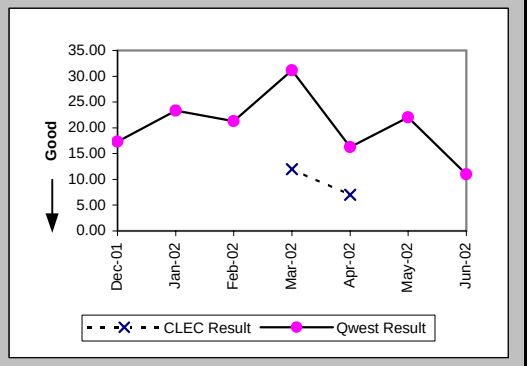
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3717 | 155 | 23.98 | 15.29 | | | |
| Jan-02 | | | | | | 2285 | 151 | 15.13 | 12.37 | | | |
| Feb-02 | | | | | | 1157 | 63 | 18.37 | 26.15 | | | |
| Mar-02 | | | | | | 1269 | 70 | 18.13 | 17.38 | | | |
| Apr-02 | | | | | | 788 | 54 | 14.59 | 12.33 | | | |
| May-02 | | | | | | 1293 | 102 | 12.68 | 8.79 | | | |
| Jun-02 | | | | | | 1451 | 111 | 13.07 | 8.38 | | | |



## Checklist #4 - Unbundled Loop - DS1 Capable Installation

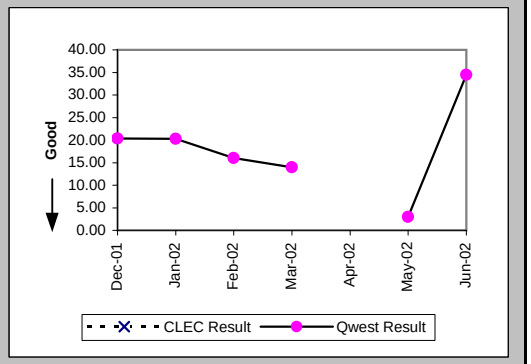
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 485 | 28 | 17.32 | 21.39 | | | |
| Jan-02 | | | | | | 397 | 17 | 23.35 | 27.22 | | | |
| Feb-02 | | | | | | 383 | 18 | 21.28 | 45.95 | | | |
| Mar-02 | 12 | 1 | 12.00 | 0 | 0 | 436 | 14 | 31.14 | 25.25 | -0.73 | -1.45 | No |
| Apr-02 | 7 | 1 | 7.00 | 0 | 0 | 195 | 12 | 16.25 | 16.13 | -0.55 | -1.33 | No |
| May-02 | | | | | | 154 | 7 | 22.00 | 18.28 | | | |
| Jun-02 | | | | | | 198 | 18 | 11.00 | 8.10 | | | |



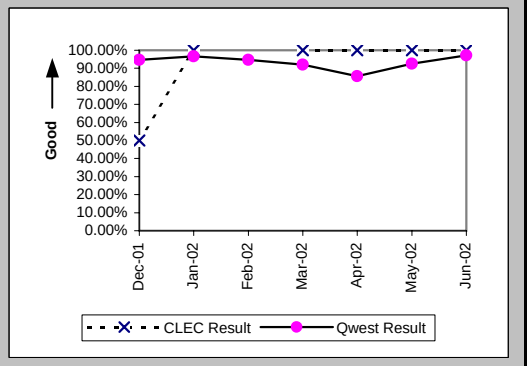

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 61 | 3 | 20.33 | 10.41 | | | |
| Jan-02 | | | | | | 81 | 4 | 20.25 | 6.13 | | | |
| Feb-02 | | | | | | 16 | 1 | 16.00 | | | | |
| Mar-02 | | | | | | 14 | 1 | 14.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 69 | 2 | 34.50 | 3.54 | | | |




New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

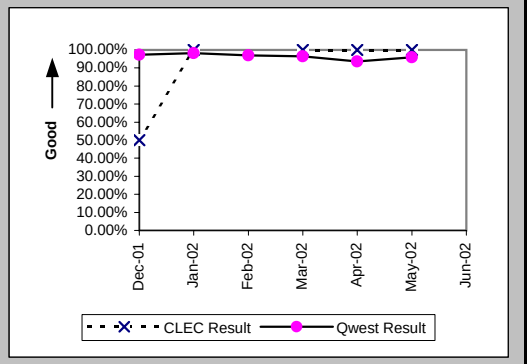
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 0 | 0 | 246 | 260 | 94.62% | 22.57% | 1.6 | -0.03 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 262 | 271 | 96.68% | 17.92% | -0.18 | -1.11 | No |
| Feb-02 | | | | | | 160 | 169 | 94.67% | 22.45% | | | |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 104 | 113 | 92.04% | 27.07% | -0.41 | -1.25 | No |
| Apr-02 | 4 | 4 | 100.00% | 0 | 0 | 107 | 125 | 85.60% | 35.11% | -0.81 | -1.49 | No |
| May-02 | 3 | 3 | 100.00% | 0 | 0 | 137 | 148 | 92.57% | 26.23% | -0.49 | -1.3 | No |
| Jun-02 | 2 | 2 | 100.00% | 0 | 0 | 170 | 175 | 97.14% | 16.66% | -0.24 | -1.15 | No |



## Checklist #4 - Unbundled Loop - DS1 Capable Installation

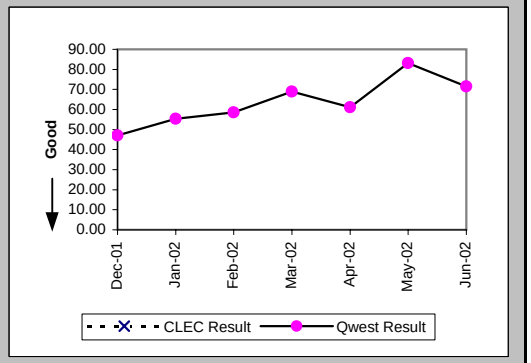
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 0 | 0 | 253 | 260 | 97.31% | 16.19% | 1.91 | 0.16 | Yes |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 266 | 271 | 98.16% | 13.46% | -0.14 | -1.08 | No |
| Feb-02 | | | | | | 164 | 169 | 97.04% | 16.94% | | | |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 109 | 113 | 96.46% | 18.48% | -0.27 | -1.16 | No |
| Apr-02 | 4 | 4 | 100.00% | 0 | 0 | 117 | 125 | 93.60% | 24.48% | -0.51 | -1.31 | No |
| May-02 | 3 | 3 | 100.00% | 0 | 0 | 142 | 148 | 95.95% | 19.72% | -0.35 | -1.21 | No |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

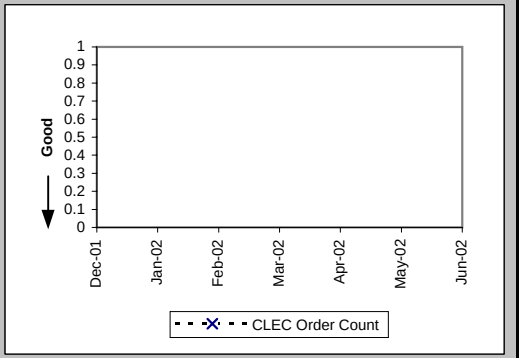
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 517 | 11 | 47.00 | 30.95 | | | |
| Jan-02 | | | | | | 775 | 14 | 55.36 | 37.73 | | | |
| Feb-02 | | | | | | 996 | 17 | 58.59 | 46.61 | | | |
| Mar-02 | | | | | | 1241 | 18 | 68.94 | 54.58 | | | |
| Apr-02 | | | | | | 1587 | 26 | 61.04 | 61.91 | | | |
| May-02 | | | | | | 1830 | 22 | 83.18 | 72.23 | | | |
| Jun-02 | | | | | | 1788 | 25 | 71.52 | 84.30 | | | |



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

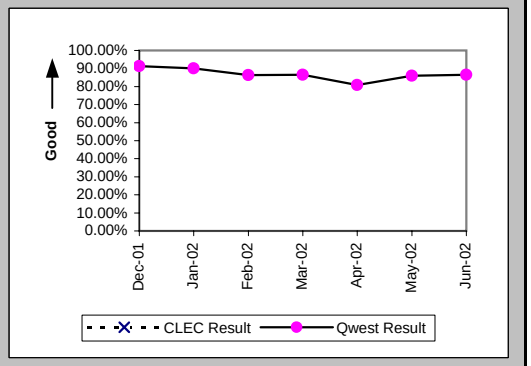
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - DS1 Capable Repair

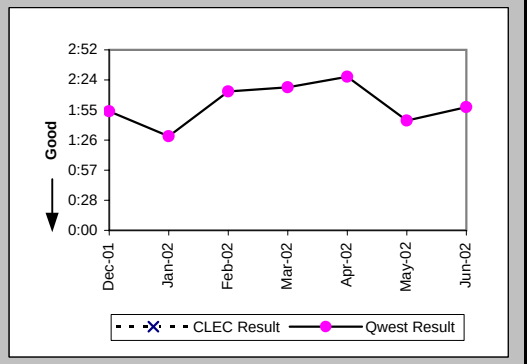
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 42 | 46 | 91.30% | 28.18% | | | |
| Jan-02 | | | | | | 45 | 50 | 90.00% | 30.00% | | | |
| Feb-02 | | | | | | 38 | 44 | 86.36% | 34.32% | | | |
| Mar-02 | | | | | | 45 | 52 | 86.54% | 34.13% | | | |
| Apr-02 | | | | | | 42 | 52 | 80.77% | 39.41% | | | |
| May-02 | | | | | | 55 | 64 | 85.94% | 34.76% | | | |
| Jun-02 | | | | | | 32 | 37 | 86.49% | 34.19% | | | |



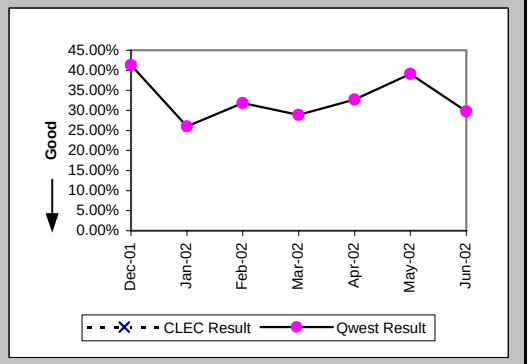

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 87:47 | 46 | 1:54 | 2:23 | | | |
| Jan-02 | | | | | | 74:48 | 50 | 1:30 | 2:09 | | | |
| Feb-02 | | | | | | 97:23 | 44 | 2:13 | 3:22 | | | |
| Mar-02 | | | | | | 118:29 | 52 | 2:17 | 4:04 | | | |
| Apr-02 | | | | | | 127:05 | 52 | 2:27 | 3:00 | | | |
| May-02 | | | | | | 111:35 | 64 | 1:45 | 2:33 | | | |
| Jun-02 | | | | | | 72:58 | 37 | 1:58 | 2:00 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

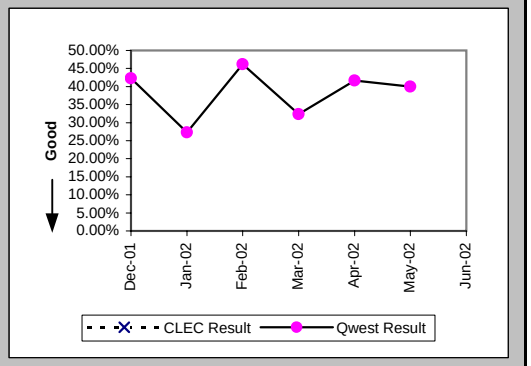
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 46 | 41.30% | 49.24% | | | |
| Jan-02 | | | | | | 13 | 50 | 26.00% | 43.86% | | | |
| Feb-02 | | | | | | 14 | 44 | 31.82% | 46.58% | | | |
| Mar-02 | | | | | | 15 | 52 | 28.85% | 45.30% | | | |
| Apr-02 | | | | | | 17 | 52 | 32.69% | 46.91% | | | |
| May-02 | | | | | | 25 | 64 | 39.06% | 48.79% | | | |
| Jun-02 | | | | | | 11 | 37 | 29.73% | 45.71% | | | |



## Checklist #4 - Unbundled Loop - DS1 Capable Repair

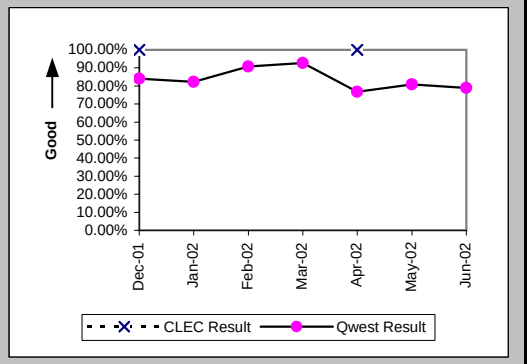
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 11 | 26 | 42.31% | 49.40% | | | |
| Jan-02 | | | | | | 9 | 33 | 27.27% | 44.54% | | | |
| Feb-02 | | | | | | 12 | 26 | 46.15% | 49.85% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | | | | | | 15 | 36 | 41.67% | 49.30% | | | |
| May-02 | | | | | | 14 | 35 | 40.00% | 48.99% | | | |
| Jun-02 | | | | | | | | | | | | |



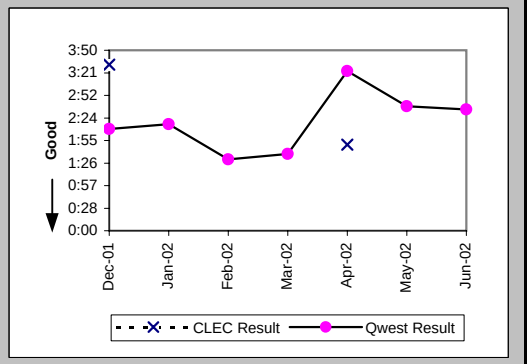

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 37 | 44 | 84.09% | 36.58% | -0.43 | -1.26 | No |
| Jan-02 | | | | | | 42 | 51 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 39 | 43 | 90.70% | 29.05% | | | |
| Mar-02 | | | | | | 63 | 68 | 92.65% | 26.10% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 79 | 103 | 76.70% | 42.27% | -0.55 | -1.33 | No |
| May-02 | | | | | | 59 | 73 | 80.82% | 39.37% | | | |
| Jun-02 | | | | | | 41 | 52 | 78.85% | 40.84% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

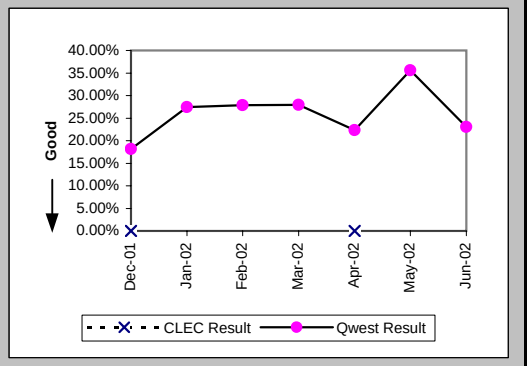
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3:32 | 1 | 3:32 | 0 | 0 | 95:27 | 44 | 2:10 | 2:22 | 0.67 | -0.6 | No |
| Jan-02 | | | | | | 115:55 | 51 | 2:16 | 2:40 | | | |
| Feb-02 | | | | | | 65:30 | 43 | 1:31 | 1:31 | | | |
| Mar-02 | | | | | | 110:56 | 68 | 1:38 | 1:50 | | | |
| Apr-02 | 1:50 | 1 | 1:50 | 0 | 0 | 349:32 | 103 | 3:24 | 7:25 | -0.21 | -1.13 | No |
| May-02 | | | | | | 193:21 | 73 | 2:39 | 3:49 | | | |
| Jun-02 | | | | | | 134:42 | 52 | 2:35 | 3:06 | | | |



## Checklist #4 - Unbundled Loop - DS1 Capable Repair

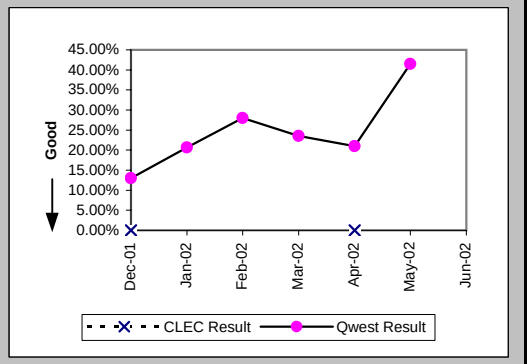
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 8 | 44 | 18.18% | 38.57% | -0.47 | -1.28 | No |
| Jan-02 | | | | | | 14 | 51 | 27.45% | 44.63% | | | |
| Feb-02 | | | | | | 12 | 43 | 27.91% | 44.85% | | | |
| Mar-02 | | | | | | 19 | 68 | 27.94% | 44.87% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 23 | 103 | 22.33% | 41.65% | -0.53 | -1.32 | No |
| May-02 | | | | | | 26 | 73 | 35.62% | 47.89% | | | |
| Jun-02 | | | | | | 12 | 52 | 23.08% | 42.13% | | | |



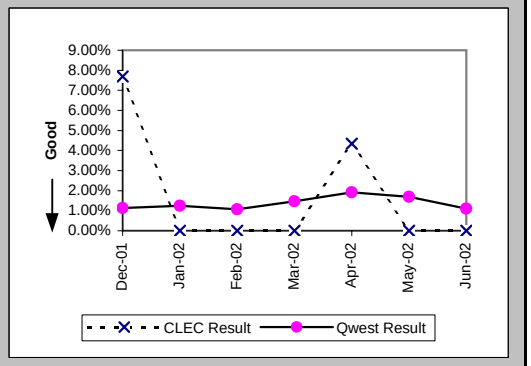

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 3 | 23 | 13.04% | 33.68% | -0.38 | -1.23 | No |
| Jan-02 | | | | | | 6 | 29 | 20.69% | 40.51% | | | |
| Feb-02 | | | | | | 7 | 25 | 28.00% | 44.90% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 13 | 62 | 20.97% | 40.71% | -0.51 | -1.31 | No |
| May-02 | | | | | | 17 | 41 | 41.46% | 49.27% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

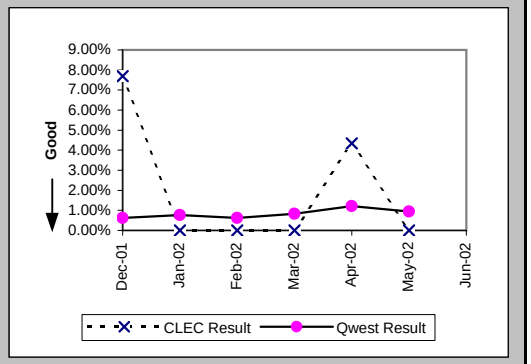
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 13 | 7.69% | 0 | 0 | 90 | 7968 | 1.13% | 10.57% | 1.45 | -0.12 | No |
| Jan-02 | 0 | 15 | 0.00% | 0 | 0 | 101 | 8133 | 1.24% | 11.07% | -0.43 | -1.26 | No |
| Feb-02 | 0 | 15 | 0.00% | 0 | 0 | 87 | 8152 | 1.07% | 10.28% | -0.4 | -1.24 | No |
| Mar-02 | 0 | 18 | 0.00% | 0 | 0 | 120 | 8196 | 1.46% | 12.01% | -0.52 | -1.31 | No |
| Apr-02 | 1 | 23 | 4.35% | 0 | 0 | 155 | 8111 | 1.91% | 13.69% | 0.78 | -0.52 | No |
| May-02 | 0 | 25 | 0.00% | 0 | 0 | 137 | 8081 | 1.70% | 12.91% | -0.66 | -1.4 | No |
| Jun-02 | 0 | 25 | 0.00% | 0 | 0 | 89 | 8128 | 1.10% | 10.41% | -0.53 | -1.32 | No |



## Checklist #4 - Unbundled Loop - DS1 Capable Repair

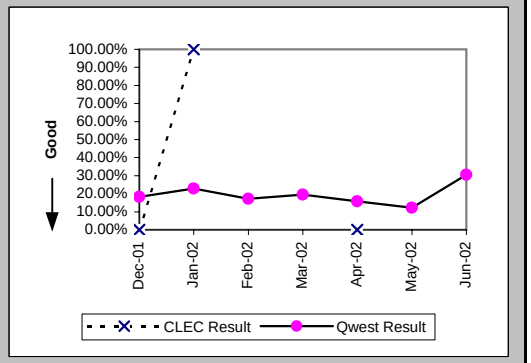
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 13 | 7.69% | 0 | 0 | 49 | 7968 | 0.62% | 7.82% | 1.76 | 0.07 | Yes |
| Jan-02 | 0 | 15 | 0.00% | 0 | 0 | 62 | 8133 | 0.76% | 8.70% | -0.34 | -1.21 | No |
| Feb-02 | 0 | 15 | 0.00% | 0 | 0 | 51 | 8152 | 0.63% | 7.88% | -0.31 | -1.19 | No |
| Mar-02 | 0 | 18 | 0.00% | 0 | 0 | 68 | 8196 | 0.83% | 9.07% | -0.39 | -1.24 | No |
| Apr-02 | 1 | 23 | 4.35% | 0 | 0 | 98 | 8111 | 1.21% | 10.93% | 1.09 | -0.34 | No |
| May-02 | 0 | 25 | 0.00% | 0 | 0 | 76 | 8081 | 0.94% | 9.65% | -0.49 | -1.3 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

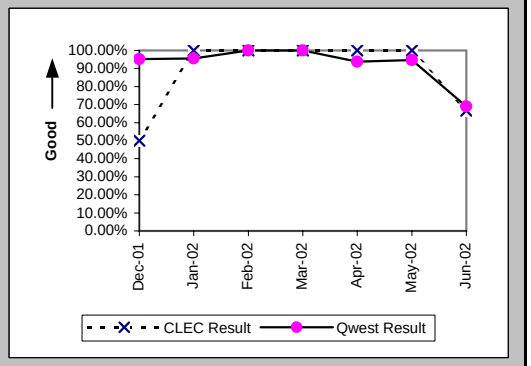
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 20 | 110 | 18.18% | 38.57% | -0.47 | -1.29 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 30 | 131 | 22.90% | 42.02% | 1.21 | -0.27 | No |
| Feb-02 | | | | | | 18 | 105 | 17.14% | 37.69% | | | |
| Mar-02 | | | | | | 29 | 149 | 19.46% | 39.59% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 29 | 184 | 15.76% | 36.44% | -0.43 | -1.26 | No |
| May-02 | | | | | | 19 | 156 | 12.18% | 32.70% | | | |
| Jun-02 | | | | | | 39 | 128 | 30.47% | 46.03% | | | |



## Checklist #4 - Unbundled Loop - ISDN Capable Installation

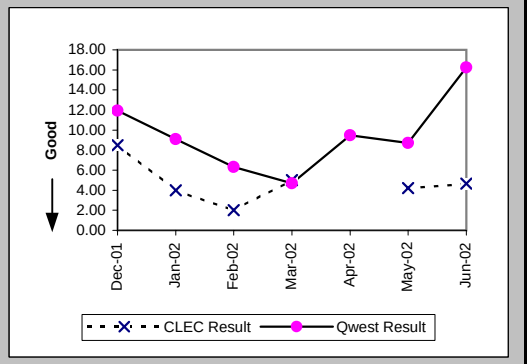
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 0 | 0 | 20 | 21 | 95.24% | 21.30% | 1.42 | -0.14 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 22 | 23 | 95.65% | 20.39% | -0.21 | -1.13 | No |
| Feb-02 | 3 | 3 | 100.00% | 0 | 0 | 14 | 14 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 18 | 18 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 15 | 16 | 93.75% | 24.21% | -0.41 | -1.25 | No |
| May-02 | 6 | 6 | 100.00% | 0 | 0 | 18 | 19 | 94.74% | 22.33% | -0.5 | -1.31 | No |
| Jun-02 | 2 | 3 | 66.67% | 0 | 0 | 20 | 29 | 68.97% | 46.26% | 0.03 | -0.98 | No |



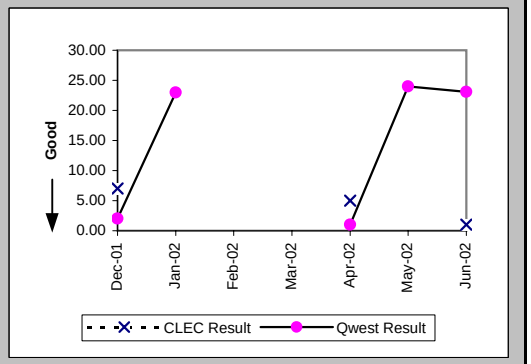

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 17 | 2 | 8.50 | 0 | 0 | 203 | 17 | 11.94 | 25.79 | -0.18 | -1.11 | No |
| Jan-02 | 4 | 1 | 4.00 | 0 | 0 | 191 | 21 | 9.10 | 10.07 | -0.49 | -1.3 | No |
| Feb-02 | 2 | 1 | 2.00 | 2 | 0 | 76 | 12 | 6.33 | 4.79 | -0.87 | -1.53 | No |
| Mar-02 | 5 | 1 | 5.00 | 0 | 0 | 75 | 16 | 4.69 | 3.20 | 0.45 | -0.73 | No |
| Apr-02 | | | | | | 142 | 15 | 9.47 | 4.97 | | | |
| May-02 | 21 | 5 | 4.20 | 1 | 0 | 148 | 17 | 8.71 | 8.84 | -1 | -1.61 | No |
| Jun-02 | 14 | 3 | 4.67 | 0 | 0 | 455 | 28 | 16.25 | 16.12 | -1.18 | -1.72 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

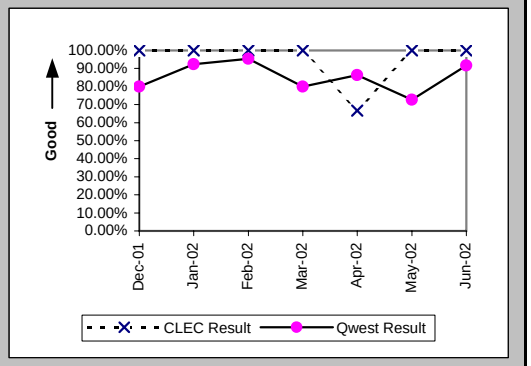
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 1 | 7.00 | 0 | 0 | 2 | 1 | 2.00 | | | | |
| Jan-02 | | | | | | 46 | 2 | 23.00 | 15.56 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | 5 | 1 | 5.00 | 0 | 0 | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | 24 | 1 | 24.00 | | | | |
| Jun-02 | 1 | 1 | 1.00 | 0 | 0 | 208 | 9 | 23.11 | 15.08 | -1.39 | -1.85 | No |



## Checklist #4 - Unbundled Loop - ISDN Capable Installation

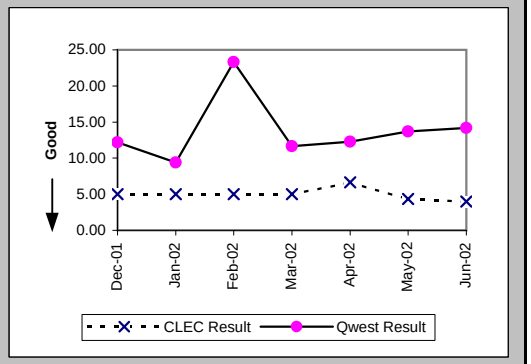
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 12 | 15 | 80.00% | 40.00% | -0.48 | -1.29 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 12 | 13 | 92.31% | 26.65% | -0.28 | -1.17 | No |
| Feb-02 | 2 | 2 | 100.00% | 0 | 0 | 83 | 87 | 95.40% | 20.94% | -0.31 | -1.19 | No |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 8 | 10 | 80.00% | 40.00% | -0.65 | -1.39 | No |
| Apr-02 | 2 | 3 | 66.67% | 0 | 0 | 19 | 22 | 86.36% | 34.32% | 0.69 | -0.58 | No |
| May-02 | 3 | 3 | 100.00% | 0 | 0 | 8 | 11 | 72.73% | 44.54% | -0.94 | -1.57 | No |
| Jun-02 | 3 | 3 | 100.00% | 0 | 0 | 22 | 24 | 91.67% | 27.64% | -0.49 | -1.3 | No |



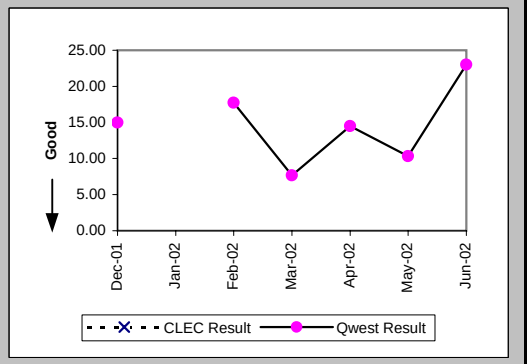

Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 1 | 5.00 | 0 | 0 | 183 | 15 | 12.20 | 9.31 | -0.75 | -1.46 | No |
| Jan-02 | 5 | 1 | 5.00 | 0 | 0 | 122 | 13 | 9.38 | 4.07 | -1.04 | -1.63 | No |
| Feb-02 | 5 | 1 | 5.00 | 1 | 0 | 2005 | 86 | 23.31 | 7.73 | -2.35 | -2.43 | No |
| Mar-02 | 10 | 2 | 5.00 | 0 | 0 | 128 | 11 | 11.64 | 6.47 | -1.33 | -1.81 | No |
| Apr-02 | 20 | 3 | 6.67 | 0 | 0 | 246 | 20 | 12.30 | 9.65 | -0.94 | -1.57 | No |
| May-02 | 13 | 3 | 4.33 | 0 | 0 | 137 | 10 | 13.70 | 5.81 | -2.45 | -2.49 | No |
| Jun-02 | 12 | 3 | 4.00 | 0 | 0 | 340 | 24 | 14.17 | 11.21 | -1.48 | -1.9 | No |




Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

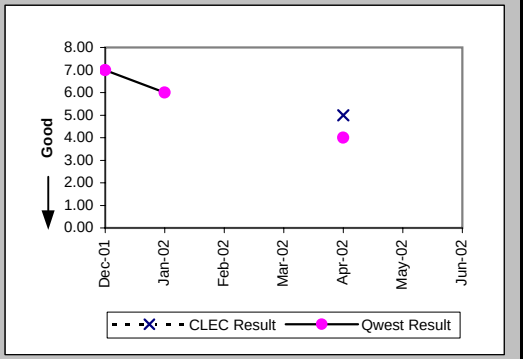
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 60 | 4 | 15.00 | 6.98 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 71 | 4 | 17.75 | 12.53 | | | |
| Mar-02 | | | | | | 23 | 3 | 7.67 | 3.79 | | | |
| Apr-02 | | | | | | 29 | 2 | 14.50 | 14.85 | | | |
| May-02 | | | | | | 31 | 3 | 10.33 | 3.21 | | | |
| Jun-02 | | | | | | 46 | 2 | 23.00 | 25.46 | | | |



## Checklist #4 - Unbundled Loop - ISDN Capable Installation

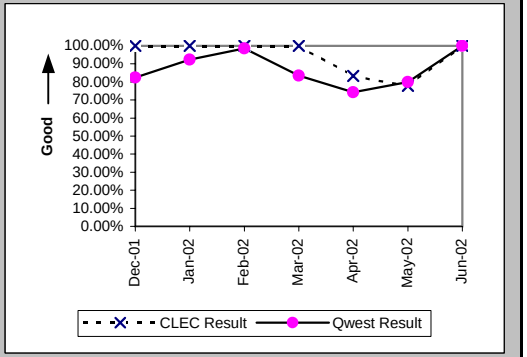
### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | 5 | 1 | 5.00 | 0 | 0 | 4 | 1 | 4.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



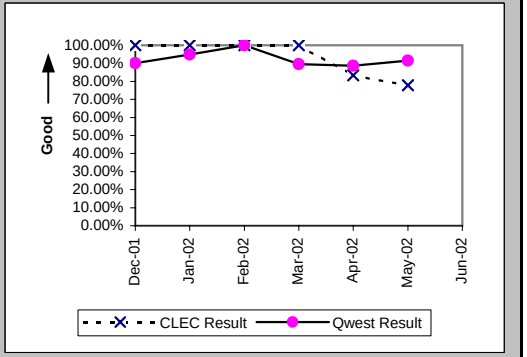

### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 5 | 100.00% | 0 | 0 | 33 | 40 | 82.50% | 38.00% | -0.97 | -1.59 | No |
| Jan-02 | 3 | 3 | 100.00% | 0 | 0 | 36 | 39 | 92.31% | 26.65% | -0.48 | -1.29 | No |
| Feb-02 | 4 | 4 | 100.00% | 0 | 0 | 70 | 71 | 98.59% | 11.78% | -0.23 | -1.14 | No |
| Mar-02 | 5 | 5 | 100.00% | 0 | 0 | 56 | 67 | 83.58% | 37.04% | -0.96 | -1.58 | No |
| Apr-02 | 5 | 6 | 83.33% | 0 | 0 | 26 | 35 | 74.29% | 43.71% | -0.47 | -1.28 | No |
| May-02 | 7 | 9 | 77.78% | 0 | 0 | 28 | 35 | 80.00% | 40.00% | 0.13 | -0.92 | No |
| Jun-02 | 8 | 8 | 100.00% | 0 | 0 | 43 | 43 | 100.00% | N/A | N/A | N/A | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

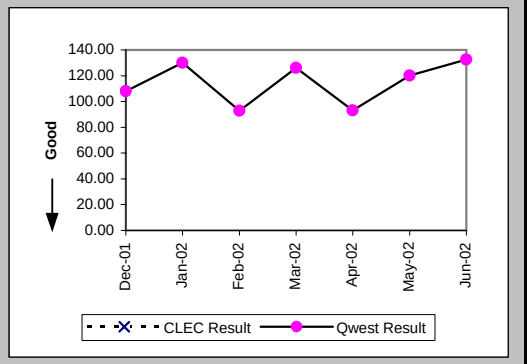
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 5 | 100.00% | 0 | 0 | 36 | 40 | 90.00% | 30.00% | -0.7 | -1.43 | No |
| Jan-02 | 3 | 3 | 100.00% | 0 | 0 | 37 | 39 | 94.87% | 22.06% | -0.39 | -1.24 | No |
| Feb-02 | 4 | 4 | 100.00% | 0 | 0 | 71 | 71 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | 5 | 5 | 100.00% | 0 | 0 | 60 | 67 | 89.55% | 30.59% | -0.74 | -1.45 | No |
| Apr-02 | 5 | 6 | 83.33% | 0 | 0 | 31 | 35 | 88.57% | 31.82% | 0.31 | -0.81 | No |
| May-02 | 7 | 9 | 77.78% | 0 | 0 | 32 | 35 | 91.43% | 27.99% | 1.03 | -0.38 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - ISDN Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

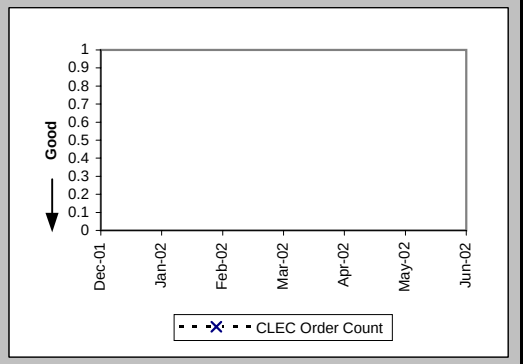
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 648 | 6 | 108.00 | 103.15 | | | |
| Jan-02 | | | | | | 780 | 6 | 130.00 | 103.15 | | | |
| Feb-02 | | | | | | 743 | 8 | 92.88 | 111.74 | | | |
| Mar-02 | | | | | | 883 | 7 | 126.14 | 114.72 | | | |
| Apr-02 | | | | | | 1023 | 11 | 93.00 | 116.50 | | | |
| May-02 | | | | | | 1202 | 10 | 120.20 | 122.34 | | | |
| Jun-02 | | | | | | 1194 | 9 | 132.67 | 137.59 | | | |



## Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

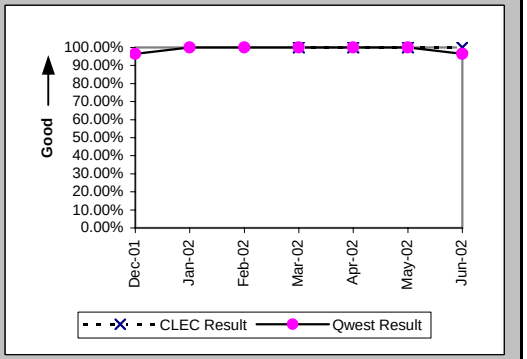
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - ISDN Capable Repair

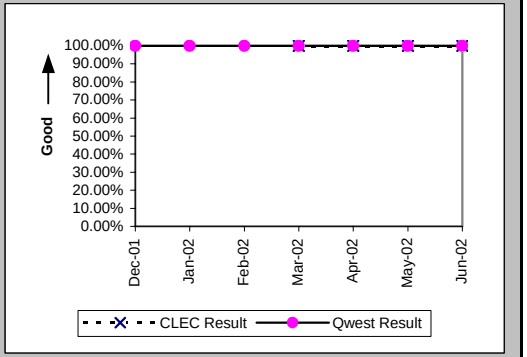
### Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 28 | 96.43% | 18.56% | | | |
| Jan-02 | | | | | | 43 | 43 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 35 | 35 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 36 | 36 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 41 | 41 | 100.00% | N/A | N/A | N/A | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 40 | 40 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 27 | 28 | 96.43% | 18.56% | -0.19 | -1.11 | No |



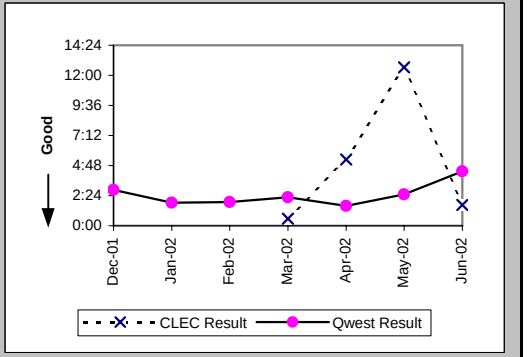

### All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 43 | 43 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 35 | 35 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 36 | 36 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 43 | 43 | 100.00% | N/A | N/A | N/A | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 40 | 40 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 28 | 28 | 100.00% | N/A | N/A | N/A | |




### Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

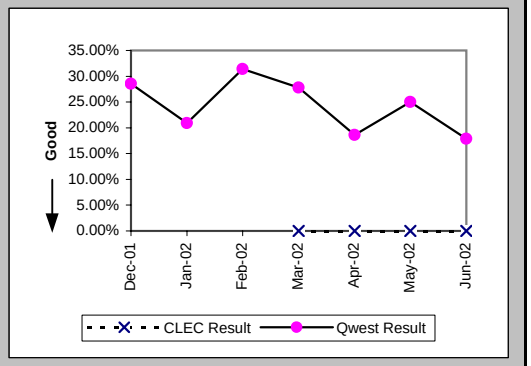
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 79:48 | 28 | 2:51 | 5:04 | | | |
| Jan-02 | | | | | | 79:12 | 43 | 1:51 | 1:59 | | | |
| Feb-02 | | | | | | 66:00 | 35 | 1:53 | 2:09 | | | |
| Mar-02 | 0:33 | 1 | 0:33 | 0 | 0 | 81:56 | 36 | 2:17 | 2:59 | -0.57 | -1.35 | No |
| Apr-02 | 5:17 | 1 | 5:17 | 0 | 0 | 68:15 | 43 | 1:35 | 2:08 | 1.74 | 0.06 | Yes |
| May-02 | 12:39 | 1 | 12:39 | 0 | 0 | 99:42 | 40 | 2:30 | 3:54 | 1.72 | 0.04 | Yes |
| Jun-02 | 1:39 | 1 | 1:39 | 0 | 0 | 121:09 | 28 | 4:20 | 6:21 | -0.41 | -1.25 | No |



## Checklist #4 - Unbundled Loop - ISDN Capable Repair

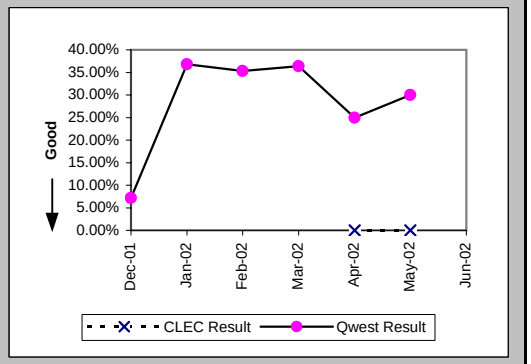
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 28 | 28.57% | 45.18% | | | |
| Jan-02 | | | | | | 9 | 43 | 20.93% | 40.68% | | | |
| Feb-02 | | | | | | 11 | 35 | 31.43% | 46.42% | | | |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 10 | 36 | 27.78% | 44.79% | -0.61 | -1.37 | No |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 8 | 43 | 18.60% | 38.91% | -0.47 | -1.29 | No |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 10 | 40 | 25.00% | 43.30% | -0.57 | -1.35 | No |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 5 | 28 | 17.86% | 38.30% | -0.46 | -1.28 | No |



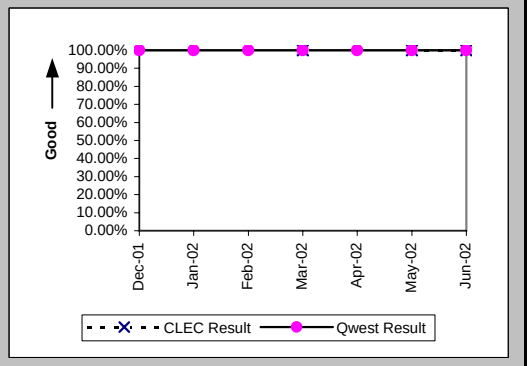

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 14 | 7.14% | 25.75% | | | |
| Jan-02 | | | | | | 7 | 19 | 36.84% | 48.24% | | | |
| Feb-02 | | | | | | 6 | 17 | 35.29% | 47.79% | | | |
| Mar-02 | | | | | | 8 | 22 | 36.36% | 48.10% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 5 | 20 | 25.00% | 43.30% | -0.56 | -1.34 | No |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 6 | 20 | 30.00% | 45.83% | -0.64 | -1.39 | No |
| Jun-02 | | | | | | | | | | | | |




Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

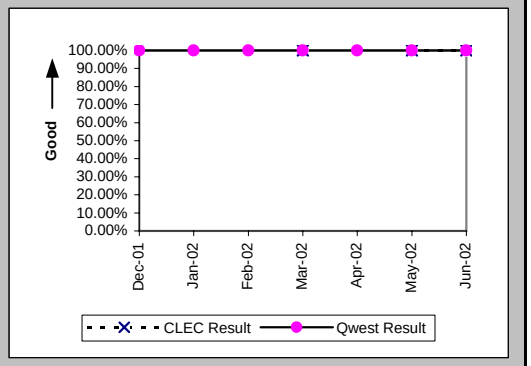
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 3 | 3 | 100.00% | 0 | 0 | 10 | 10 | 100.00% | N/A | N/A | N/A | |



## Checklist #4 - Unbundled Loop - ISDN Capable Repair

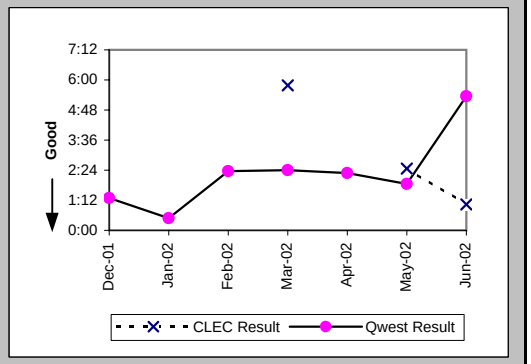
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 3 | 3 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | 3 | 3 | 100.00% | 0 | 0 | 10 | 10 | 100.00% | N/A | N/A | N/A | |



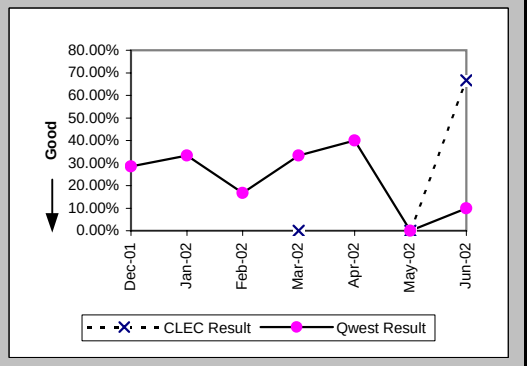

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8:57 | 7 | 1:17 | 1:26 | | | |
| Jan-02 | | | | | | 2:53 | 6 | 0:29 | 0:13 | | | |
| Feb-02 | | | | | | 28:27 | 12 | 2:22 | 1:45 | | | |
| Mar-02 | 5:47 | 1 | 5:47 | 0 | 0 | 7:11 | 3 | 2:24 | 0:39 | 3.72 | 1.26 | Yes |
| Apr-02 | | | | | | 11:24 | 5 | 2:17 | 3:03 | | | |
| May-02 | 2:28 | 1 | 2:28 | 0 | 0 | 12:56 | 7 | 1:51 | 0:58 | 0.76 | -0.54 | No |
| Jun-02 | 3:05 | 3 | 1:02 | 0 | 0 | 53:30 | 10 | 5:21 | 8:17 | -0.79 | -1.48 | No |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

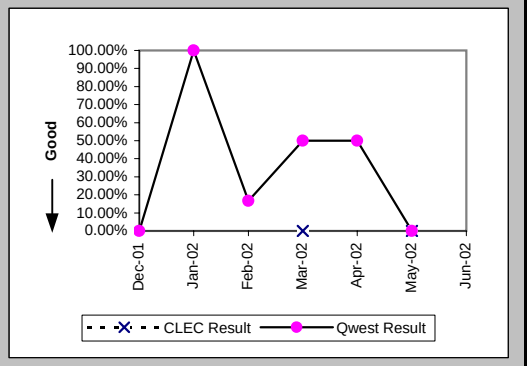
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 7 | 28.57% | 45.18% | | | |
| Jan-02 | | | | | | 2 | 6 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 3 | 33.33% | 47.14% | -0.61 | -1.37 | No |
| Apr-02 | | | | | | 2 | 5 | 40.00% | 48.99% | | | |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 7 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | 2 | 3 | 66.67% | 0 | 0 | 1 | 10 | 10.00% | 30.00% | 1.67 | 0.02 | Yes |



## Checklist #4 - Unbundled Loop - ISDN Capable Repair

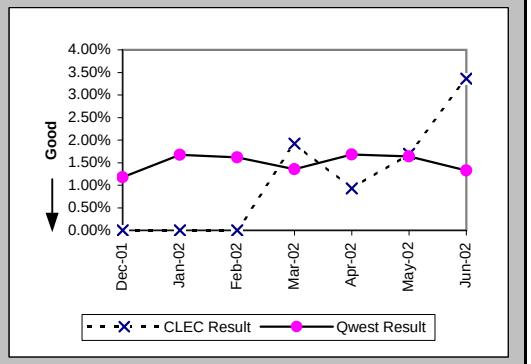
### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 4 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 2 | 50.00% | 50.00% | -0.82 | -1.5 | No |
| Apr-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| May-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 4 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |



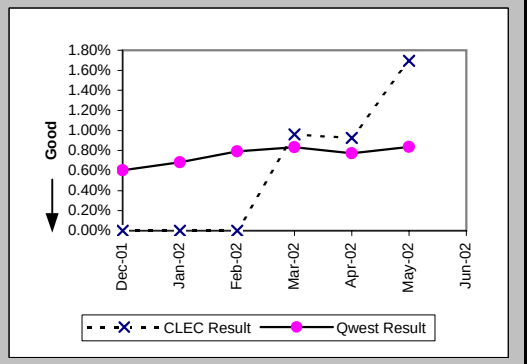

### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 104 | 0.00% | 0 | 0 | 35 | 2977 | 1.18% | 10.78% | -1.09 | -1.66 | No |
| Jan-02 | 0 | 104 | 0.00% | 0 | 0 | 49 | 2924 | 1.68% | 12.84% | -1.31 | -1.8 | No |
| Feb-02 | 0 | 101 | 0.00% | 0 | 0 | 47 | 2907 | 1.62% | 12.61% | -1.27 | -1.77 | No |
| Mar-02 | 2 | 104 | 1.92% | 0 | 0 | 39 | 2876 | 1.36% | 11.57% | 0.53 | -0.68 | No |
| Apr-02 | 1 | 108 | 0.93% | 0 | 0 | 48 | 2852 | 1.68% | 12.86% | -0.6 | -1.37 | No |
| May-02 | 2 | 118 | 1.69% | 0 | 0 | 47 | 2870 | 1.64% | 12.69% | 0.12 | -0.93 | No |
| Jun-02 | 4 | 119 | 3.36% | 0 | 0 | 38 | 2872 | 1.32% | 11.43% | 1.64 | 0 | No |




### Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

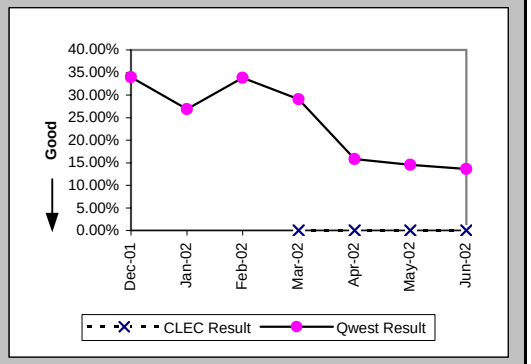
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 104 | 0.00% | 0 | 0 | 18 | 2977 | 0.60% | 7.75% | -0.78 | -1.48 | No |
| Jan-02 | 0 | 104 | 0.00% | 0 | 0 | 20 | 2924 | 0.68% | 8.24% | -0.83 | -1.51 | No |
| Feb-02 | 0 | 101 | 0.00% | 0 | 0 | 23 | 2907 | 0.79% | 8.86% | -0.88 | -1.54 | No |
| Mar-02 | 1 | 104 | 0.96% | 0 | 0 | 24 | 2876 | 0.83% | 9.10% | 0.21 | -0.87 | No |
| Apr-02 | 1 | 108 | 0.93% | 0 | 0 | 22 | 2852 | 0.77% | 8.75% | 0.25 | -0.85 | No |
| May-02 | 2 | 118 | 1.69% | 0 | 0 | 24 | 2870 | 0.84% | 9.11% | 0.94 | -0.43 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

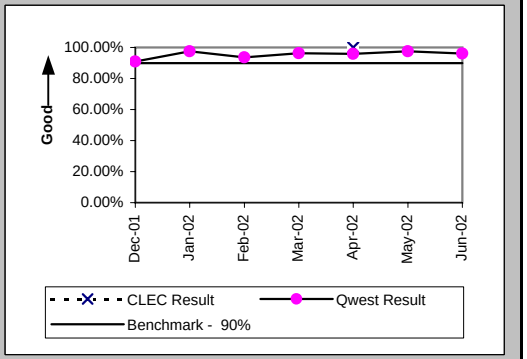
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 18 | 53 | 33.96% | 47.36% | | | |
| Jan-02 | | | | | | 18 | 67 | 26.87% | 44.33% | | | |
| Feb-02 | | | | | | 24 | 71 | 33.80% | 47.30% | | | |
| Mar-02 | 0 | 2 | 0.00% | 0 | 0 | 16 | 55 | 29.09% | 45.42% | -0.89 | -1.54 | No |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 9 | 57 | 15.79% | 36.46% | -0.43 | -1.26 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 8 | 55 | 14.55% | 35.26% | -0.57 | -1.35 | No |
| Jun-02 | 0 | 4 | 0.00% | 0 | 0 | 6 | 44 | 13.64% | 34.32% | -0.76 | -1.46 | No |



## Checklist #4 - Unbundled Loop - ADSL Qualified Installation

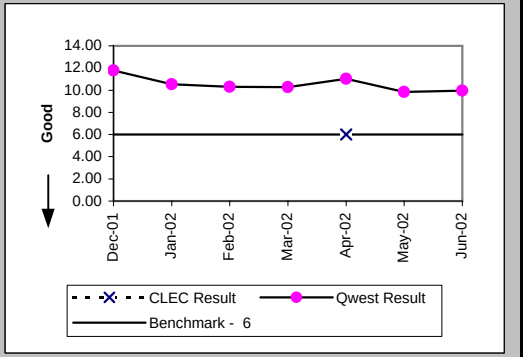
### Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 240 | 264 | 90.91% | 28.75% | | | |
| Jan-02 | | | | | | 203 | 208 | 97.60% | 15.32% | | | |
| Feb-02 | | | | | | 203 | 217 | 93.55% | 24.57% | | | |
| Mar-02 | | | | | | 179 | 186 | 96.24% | 19.03% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 188 | 196 | 95.92% | 19.79% | -0.21 | -1.13 | No |
| May-02 | | | | | | 157 | 161 | 97.52% | 15.57% | | | |
| Jun-02 | | | | | | 125 | 130 | 96.15% | 19.23% | | | |



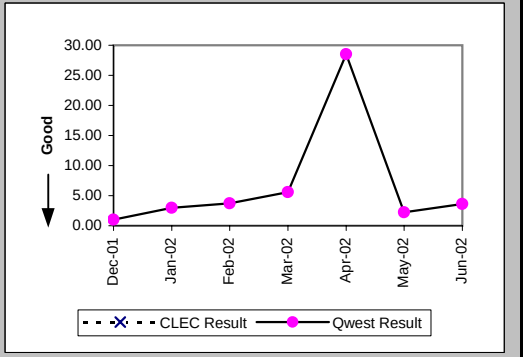

### Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3110 | 264 | 11.78 | 3.67 | | | |
| Jan-02 | | | | | | 2204 | 209 | 10.55 | 5.66 | | | |
| Feb-02 | | | | | | 2235 | 217 | 10.30 | 3.12 | | | |
| Mar-02 | | | | | | 1921 | 187 | 10.27 | 3.10 | | | |
| Apr-02 | 6 | 1 | 6.00 | 0 | 0 | 2172 | 197 | 11.03 | 6.56 | -0.76 | -1.46 | No |
| May-02 | | | | | | 1586 | 161 | 9.85 | 2.36 | | | |
| Jun-02 | | | | | | 1305 | 131 | 9.96 | 2.86 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

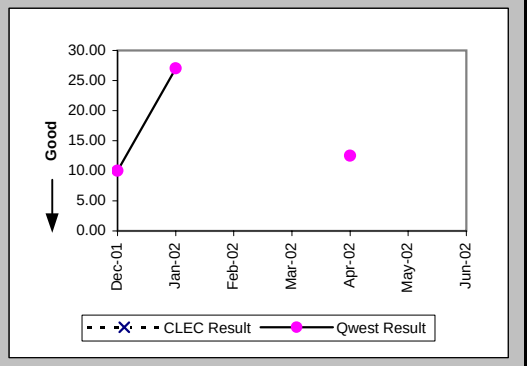
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Jan-02 | | | | | | 6 | 2 | 3.00 | 1.41 | | | |
| Feb-02 | | | | | | 52 | 14 | 3.71 | 1.54 | | | |
| Mar-02 | | | | | | 39 | 7 | 5.57 | 9.55 | | | |
| Apr-02 | | | | | | 171 | 6 | 28.50 | 21.45 | | | |
| May-02 | | | | | | 9 | 4 | 2.25 | 1.50 | | | |
| Jun-02 | | | | | | 18 | 5 | 3.60 | 3.58 | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Installation

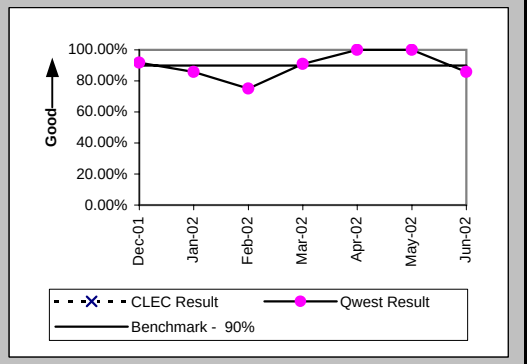
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 220 | 22 | 10.00 | 6.94 | | | |
| Jan-02 | | | | | | 81 | 3 | 27.00 | 40.71 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 25 | 2 | 12.50 | 4.95 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



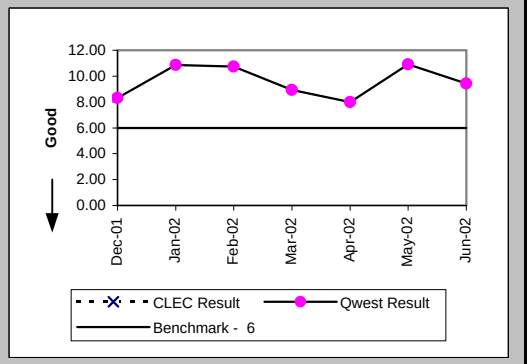

### Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 11 | 12 | 91.67% | 27.64% | | | |
| Jan-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |
| Feb-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Mar-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Apr-02 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |




### Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

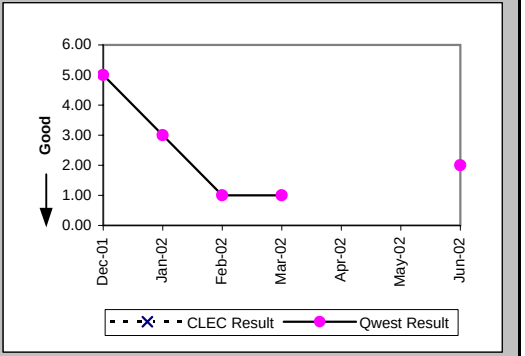
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 108 | 13 | 8.31 | 4.55 | | | |
| Jan-02 | | | | | | 76 | 7 | 10.86 | 2.19 | | | |
| Feb-02 | | | | | | 86 | 8 | 10.75 | 3.69 | | | |
| Mar-02 | | | | | | 107 | 12 | 8.92 | 3.26 | | | |
| Apr-02 | | | | | | 72 | 9 | 8.00 | 3.12 | | | |
| May-02 | | | | | | 109 | 10 | 10.90 | 3.73 | | | |
| Jun-02 | | | | | | 66 | 7 | 9.43 | 2.51 | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Installation

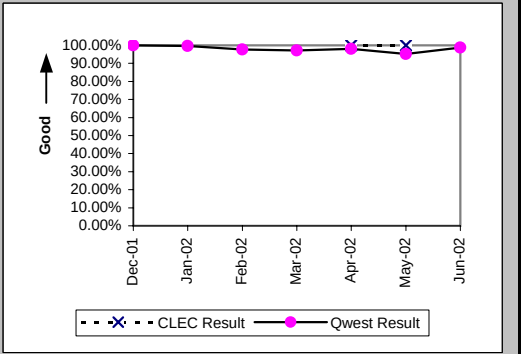
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 1 | 5.00 | | | | |
| Jan-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Feb-02 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Mar-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 2 | 1 | 2.00 | | | | |



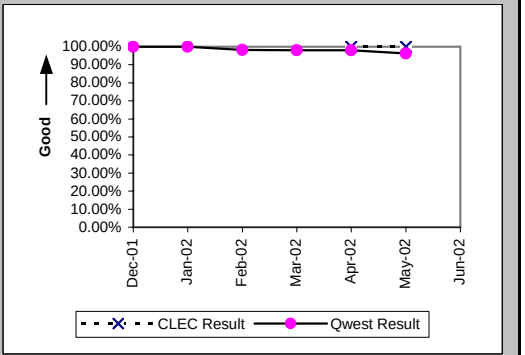

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 319 | 319 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 246 | 247 | 99.60% | 6.35% | | | |
| Feb-02 | | | | | | 216 | 221 | 97.74% | 14.87% | | | |
| Mar-02 | | | | | | 206 | 212 | 97.17% | 16.58% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 199 | 203 | 98.03% | 13.90% | -0.14 | -1.09 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 180 | 189 | 95.24% | 21.30% | -0.22 | -1.14 | No |
| Jun-02 | | | | | | 153 | 155 | 98.71% | 11.29% | | | |




New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

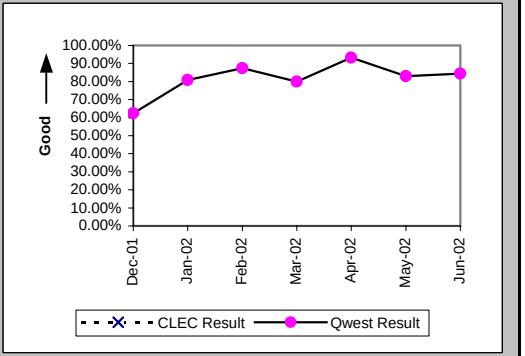
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 319 | 319 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 247 | 247 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 217 | 221 | 98.19% | 13.33% | | | |
| Mar-02 | | | | | | 208 | 212 | 98.11% | 13.61% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 199 | 203 | 98.03% | 13.90% | -0.14 | -1.09 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 182 | 189 | 96.30% | 18.89% | -0.2 | -1.12 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Repair

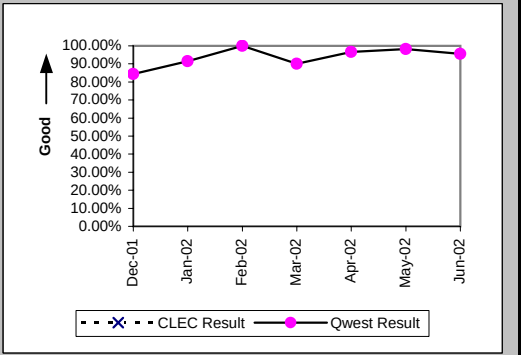
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 32 | 62.50% | 48.41% | | | |
| Jan-02 | | | | | | 38 | 47 | 80.85% | 39.35% | | | |
| Feb-02 | | | | | | 21 | 24 | 87.50% | 33.07% | | | |
| Mar-02 | | | | | | 16 | 20 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 28 | 30 | 93.33% | 24.94% | | | |
| May-02 | | | | | | 49 | 59 | 83.05% | 37.52% | | | |
| Jun-02 | | | | | | 38 | 45 | 84.44% | 36.24% | | | |



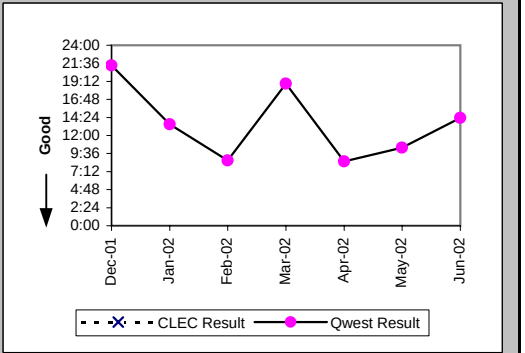

All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 32 | 84.38% | 36.31% | | | |
| Jan-02 | | | | | | 43 | 47 | 91.49% | 27.90% | | | |
| Feb-02 | | | | | | 24 | 24 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 18 | 20 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 29 | 30 | 96.67% | 17.95% | | | |
| May-02 | | | | | | 58 | 59 | 98.31% | 12.91% | | | |
| Jun-02 | | | | | | 43 | 45 | 95.56% | 20.61% | | | |




Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

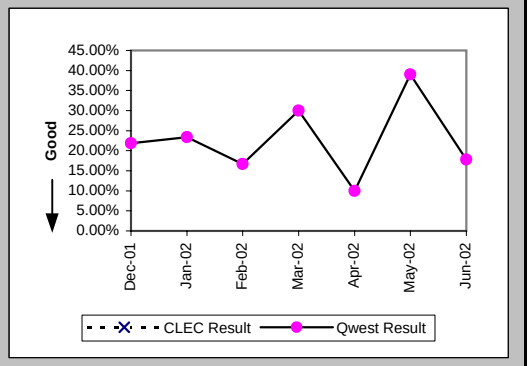
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 682:33 | 32 | 21:20 | 29:06 | | | |
| Jan-02 | | | | | | 633:34 | 47 | 13:29 | 24:11 | | | |
| Feb-02 | | | | | | 208:08 | 24 | 8:40 | 12:05 | | | |
| Mar-02 | | | | | | 377:52 | 20 | 18:54 | 24:06 | | | |
| Apr-02 | | | | | | 256:15 | 30 | 8:32 | 12:20 | | | |
| May-02 | | | | | | 612:38 | 59 | 10:23 | 13:12 | | | |
| Jun-02 | | | | | | 644:50 | 45 | 14:20 | 21:54 | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Repair

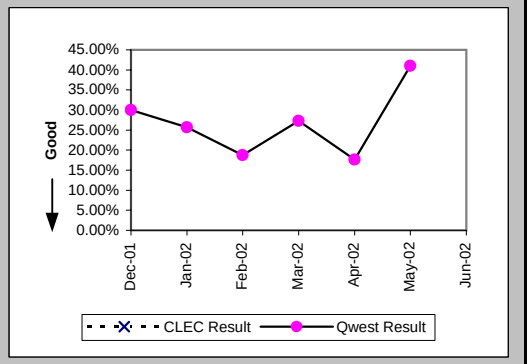
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 32 | 21.88% | 41.34% | | | |
| Jan-02 | | | | | | 11 | 47 | 23.40% | 42.34% | | | |
| Feb-02 | | | | | | 4 | 24 | 16.67% | 37.27% | | | |
| Mar-02 | | | | | | 6 | 20 | 30.00% | 45.83% | | | |
| Apr-02 | | | | | | 3 | 30 | 10.00% | 30.00% | | | |
| May-02 | | | | | | 23 | 59 | 38.98% | 48.77% | | | |
| Jun-02 | | | | | | 8 | 45 | 17.78% | 38.23% | | | |



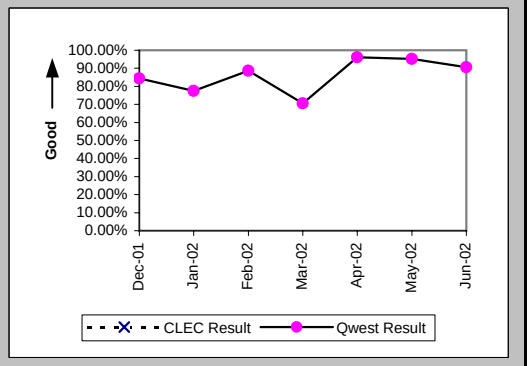

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 20 | 30.00% | 45.83% | | | |
| Jan-02 | | | | | | 9 | 35 | 25.71% | 43.71% | | | |
| Feb-02 | | | | | | 3 | 16 | 18.75% | 39.03% | | | |
| Mar-02 | | | | | | 3 | 11 | 27.27% | 44.54% | | | |
| Apr-02 | | | | | | 3 | 17 | 17.65% | 38.12% | | | |
| May-02 | | | | | | 16 | 39 | 41.03% | 49.19% | | | |
| Jun-02 | | | | | | | | | | | | |




Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

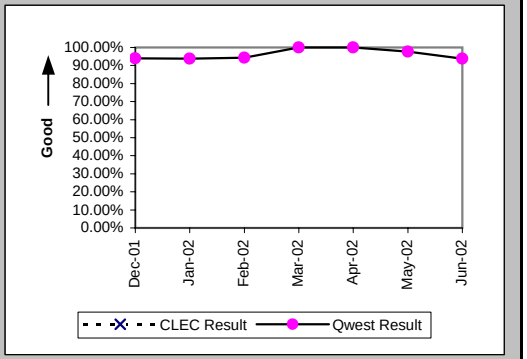
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 32 | 84.38% | 36.31% | | | |
| Jan-02 | | | | | | 38 | 49 | 77.55% | 41.72% | | | |
| Feb-02 | | | | | | 31 | 35 | 88.57% | 31.82% | | | |
| Mar-02 | | | | | | 24 | 34 | 70.59% | 45.56% | | | |
| Apr-02 | | | | | | 25 | 26 | 96.15% | 19.23% | | | |
| May-02 | | | | | | 40 | 42 | 95.24% | 21.30% | | | |
| Jun-02 | | | | | | 29 | 32 | 90.63% | 29.15% | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Repair

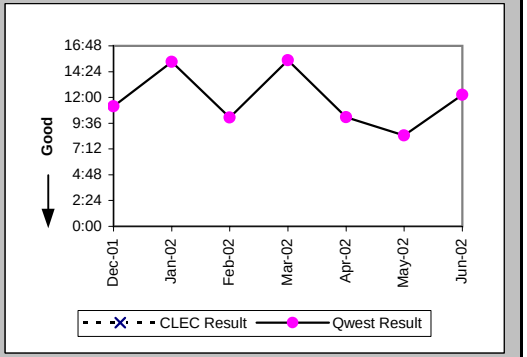
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 33 | 93.94% | 23.86% | | | |
| Jan-02 | | | | | | 46 | 49 | 93.88% | 23.97% | | | |
| Feb-02 | | | | | | 33 | 35 | 94.29% | 23.21% | | | |
| Mar-02 | | | | | | 34 | 34 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 26 | 26 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 41 | 42 | 97.62% | 15.25% | | | |
| Jun-02 | | | | | | 30 | 32 | 93.75% | 24.21% | | | |



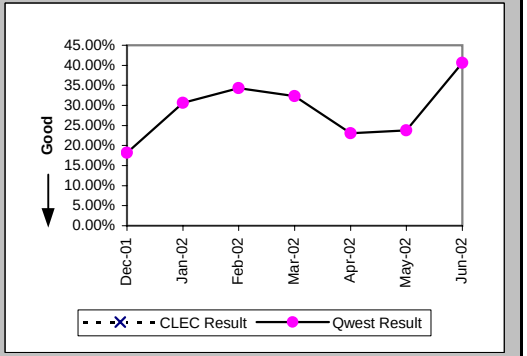

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 369:18 | 33 | 11:11 | 17:38 | | | |
| Jan-02 | | | | | | 750:01 | 49 | 15:18 | 23:22 | | | |
| Feb-02 | | | | | | 354:01 | 35 | 10:07 | 17:17 | | | |
| Mar-02 | | | | | | 525:58 | 34 | 15:28 | 15:29 | | | |
| Apr-02 | | | | | | 264:18 | 26 | 10:10 | 9:25 | | | |
| May-02 | | | | | | 355:49 | 42 | 8:28 | 11:56 | | | |
| Jun-02 | | | | | | 391:21 | 32 | 12:14 | 22:26 | | | |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

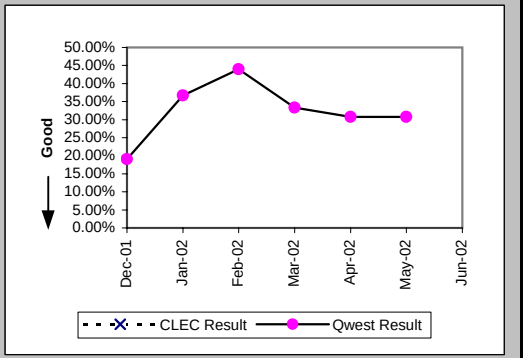
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 33 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 15 | 49 | 30.61% | 46.09% | | | |
| Feb-02 | | | | | | 12 | 35 | 34.29% | 47.47% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | | | | | | 6 | 26 | 23.08% | 42.13% | | | |
| May-02 | | | | | | 10 | 42 | 23.81% | 42.59% | | | |
| Jun-02 | | | | | | 13 | 32 | 40.63% | 49.11% | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Repair

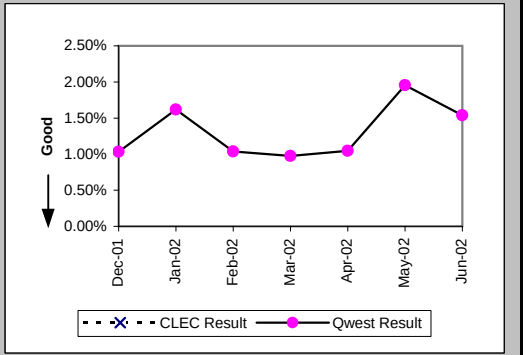
### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 21 | 19.05% | 39.27% | | | |
| Jan-02 | | | | | | 11 | 30 | 36.67% | 48.19% | | | |
| Feb-02 | | | | | | 11 | 25 | 44.00% | 49.64% | | | |
| Mar-02 | | | | | | 6 | 18 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 4 | 13 | 30.77% | 46.15% | | | |
| May-02 | | | | | | 8 | 26 | 30.77% | 46.15% | | | |
| Jun-02 | | | | | | | | | | | | |



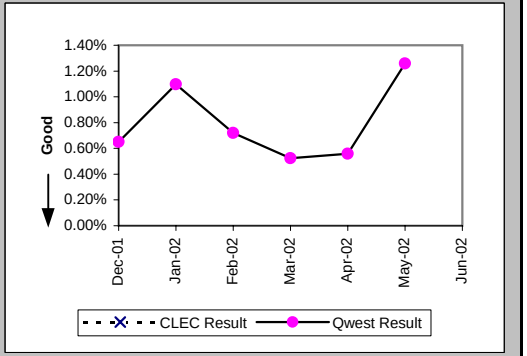

### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 65 | 6299 | 1.03% | 10.11% | | | |
| Jan-02 | | | | | | 96 | 5929 | 1.62% | 12.62% | | | |
| Feb-02 | | | | | | 59 | 5695 | 1.04% | 10.13% | | | |
| Mar-02 | | | | | | 54 | 5529 | 0.98% | 9.83% | | | |
| Apr-02 | | | | | | 56 | 5363 | 1.04% | 10.17% | | | |
| May-02 | | | | | | 101 | 5163 | 1.96% | 13.85% | | | |
| Jun-02 | | | | | | 77 | 5005 | 1.54% | 12.31% | | | |




### Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

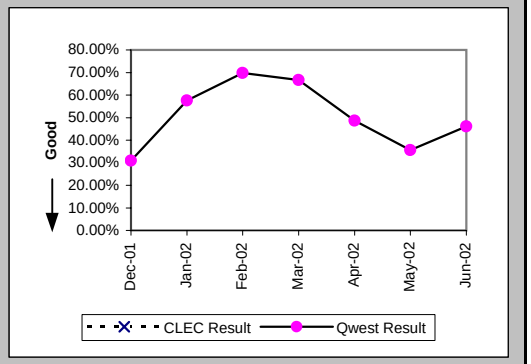
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 41 | 6299 | 0.65% | 8.04% | | | |
| Jan-02 | | | | | | 65 | 5929 | 1.10% | 10.41% | | | |
| Feb-02 | | | | | | 41 | 5695 | 0.72% | 8.45% | | | |
| Mar-02 | | | | | | 29 | 5529 | 0.52% | 7.22% | | | |
| Apr-02 | | | | | | 30 | 5363 | 0.56% | 7.46% | | | |
| May-02 | | | | | | 65 | 5163 | 1.26% | 11.15% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

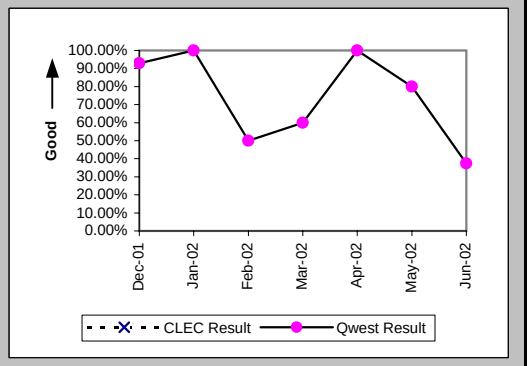
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 29 | 94 | 30.85% | 46.19% | | | |
| Jan-02 | | | | | | 130 | 226 | 57.52% | 49.43% | | | |
| Feb-02 | | | | | | 136 | 195 | 69.74% | 45.94% | | | |
| Mar-02 | | | | | | 108 | 162 | 66.67% | 47.14% | | | |
| Apr-02 | | | | | | 53 | 109 | 48.62% | 49.98% | | | |
| May-02 | | | | | | 56 | 157 | 35.67% | 47.90% | | | |
| Jun-02 | | | | | | 66 | 143 | 46.15% | 49.85% | | | |



## Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

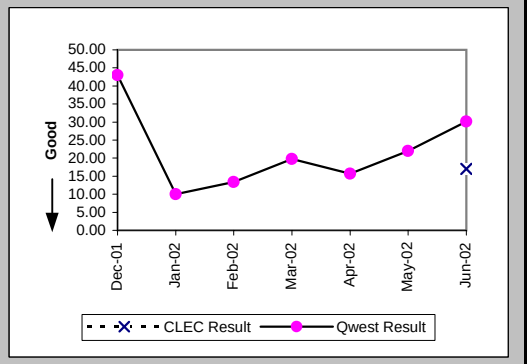
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 26 | 28 | 92.86% | 25.75% | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Apr-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 8 | 37.50% | 48.41% | | | |



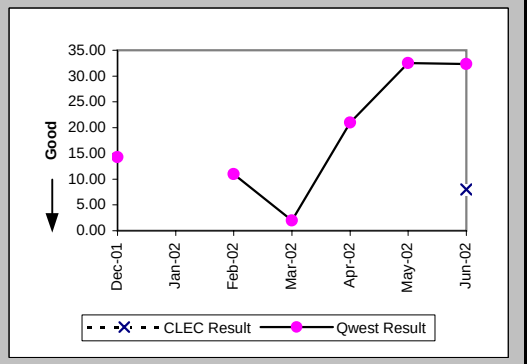

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1334 | 31 | 43.03 | 15.84 | | | |
| Jan-02 | | | | | | 90 | 9 | 10.00 | 3.04 | | | |
| Feb-02 | | | | | | 67 | 5 | 13.40 | 8.47 | | | |
| Mar-02 | | | | | | 99 | 5 | 19.80 | 15.21 | | | |
| Apr-02 | | | | | | 47 | 3 | 15.67 | 8.50 | | | |
| May-02 | | | | | | 264 | 12 | 22.00 | 18.33 | | | |
| Jun-02 | 17 | 1 | 17.00 | 0 | 0 | 332 | 11 | 30.18 | 41.83 | -0.3 | -1.18 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

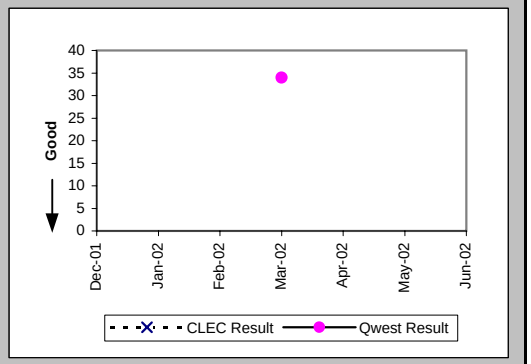
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 57 | 4 | 14.25 | 13.87 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 11 | 1 | 11.00 | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | 21 | 1 | 21.00 | | | | |
| May-02 | | | | | | 65 | 2 | 32.50 | 14.85 | | | |
| Jun-02 | 8 | 1 | 8.00 | 0 | 0 | 194 | 6 | 32.33 | 46.89 | -0.48 | -1.29 | No |



## Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

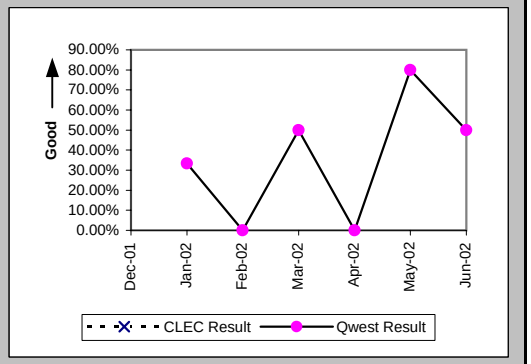
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 34 | 1 | 34.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



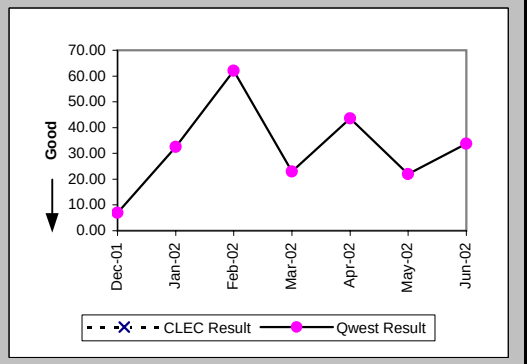

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 0 | 8 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

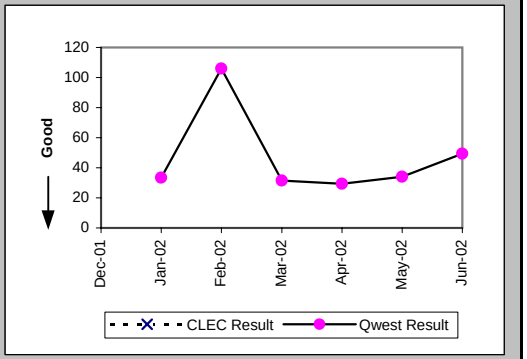
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 130 | 4 | 32.50 | 21.05 | | | |
| Feb-02 | | | | | | 124 | 2 | 62.00 | 77.78 | | | |
| Mar-02 | | | | | | 115 | 5 | 23.00 | 23.91 | | | |
| Apr-02 | | | | | | 392 | 9 | 43.56 | 15.02 | | | |
| May-02 | | | | | | 307 | 14 | 21.93 | 23.31 | | | |
| Jun-02 | | | | | | 270 | 8 | 33.75 | 38.70 | | | |



## Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

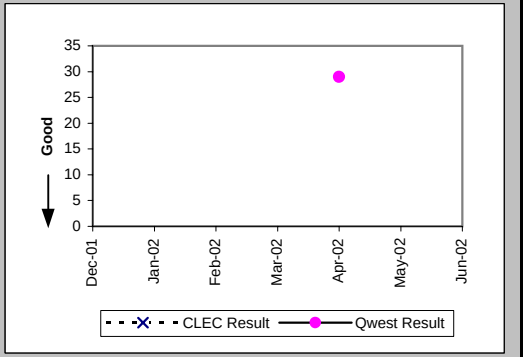
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 67 | 2 | 33.50 | 13.44 | | | |
| Feb-02 | | | | | | 106 | 1 | 106.00 | | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 31.82 | | | |
| Apr-02 | | | | | | 206 | 7 | 29.43 | 14.93 | | | |
| May-02 | | | | | | 102 | 3 | 34.00 | 47.70 | | | |
| Jun-02 | | | | | | 148 | 3 | 49.33 | 61.20 | | | |



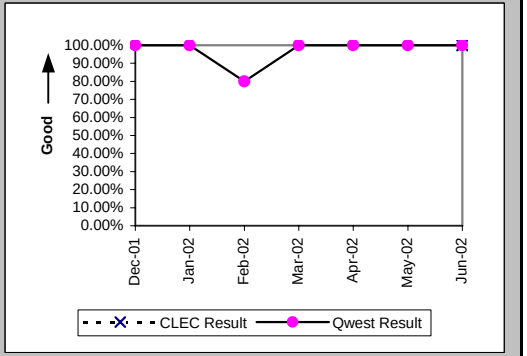

### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 58 | 2 | 29.00 | 0.00 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

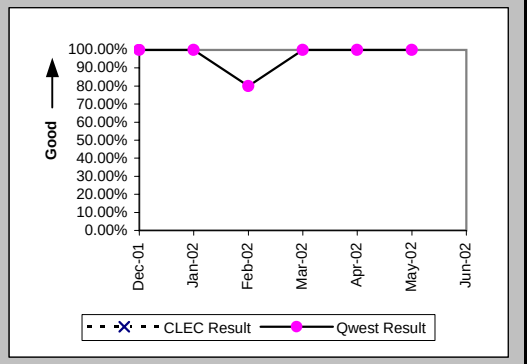
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 21 | 21 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 23 | 23 | 100.00% | N/A | N/A | N/A | |



## Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

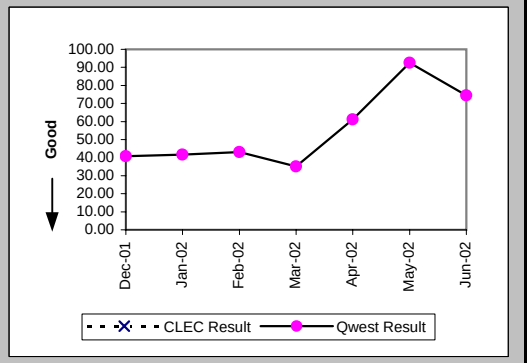
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 21 | 21 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

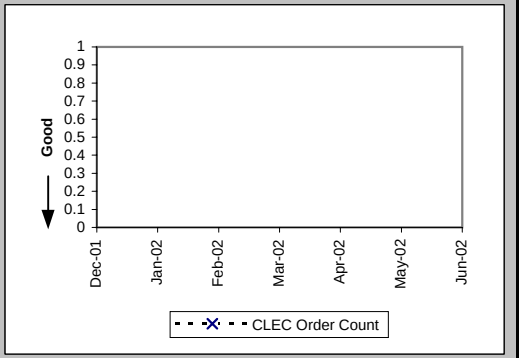
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 285 | 7 | 40.71 | 51.53 | | | |
| Jan-02 | | | | | | 375 | 9 | 41.67 | 49.69 | | | |
| Feb-02 | | | | | | 518 | 12 | 43.17 | 51.18 | | | |
| Mar-02 | | | | | | 457 | 13 | 35.15 | 27.55 | | | |
| Apr-02 | | | | | | 428 | 7 | 61.14 | 43.39 | | | |
| May-02 | | | | | | 370 | 4 | 92.50 | 60.52 | | | |
| Jun-02 | | | | | | 149 | 2 | 74.50 | 101.12 | | | |



## Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

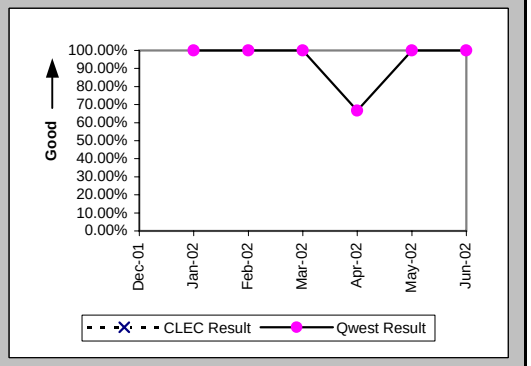
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

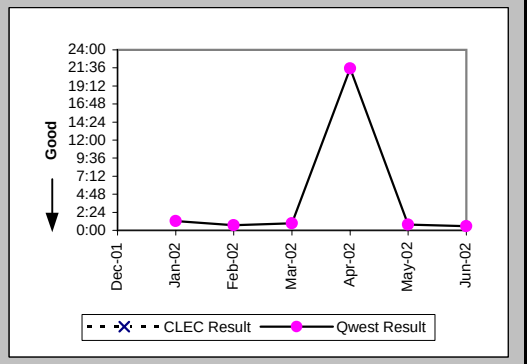
### All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



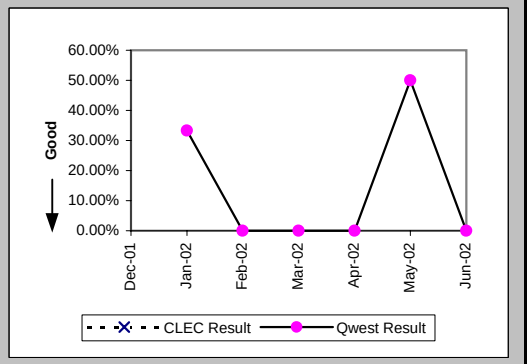

### Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3:45 | 3 | 1:15 | 0:17 | | | |
| Feb-02 | | | | | | 0:41 | 1 | 0:41 | | | | |
| Mar-02 | | | | | | 1:54 | 2 | 0:57 | 1:11 | | | |
| Apr-02 | | | | | | 64:36 | 3 | 21:32 | 36:38 | | | |
| May-02 | | | | | | 1:33 | 2 | 0:46 | 1:04 | | | |
| Jun-02 | | | | | | 0:32 | 1 | 0:32 | | | | |




### Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

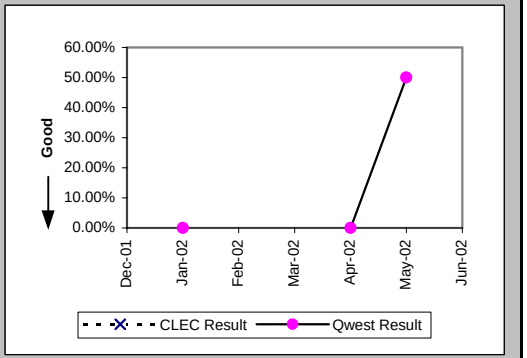
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



## Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

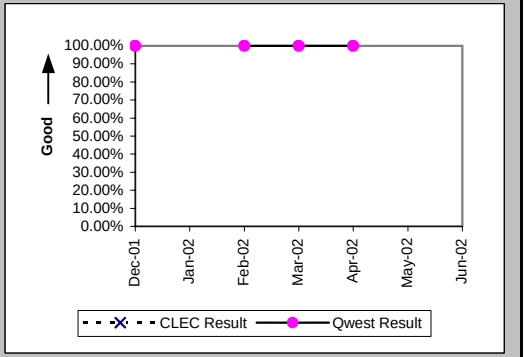
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | | | | | | | |



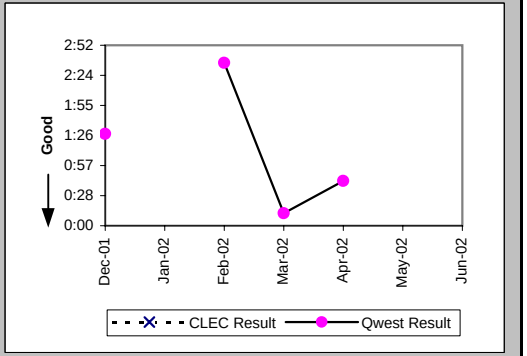

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

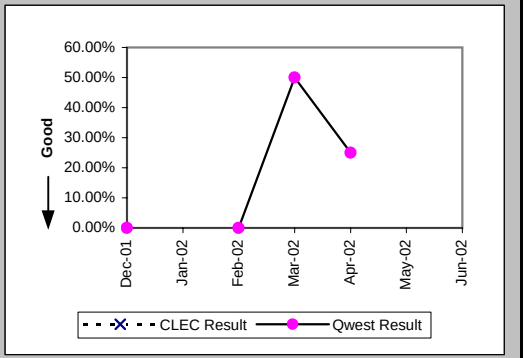
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1:28 | 1 | 1:28 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 5:12 | 2 | 2:36 | 0:31 | | | |
| Mar-02 | | | | | | 0:23 | 2 | 0:12 | 0:11 | | | |
| Apr-02 | | | | | | 2:53 | 4 | 0:43 | 0:31 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

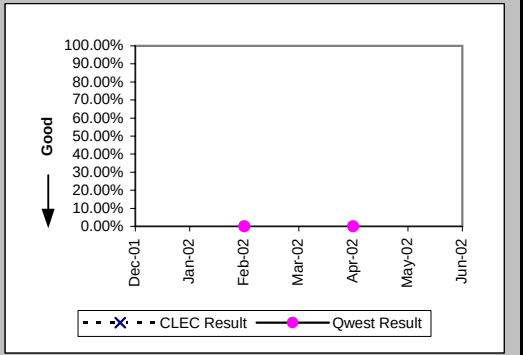
### Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



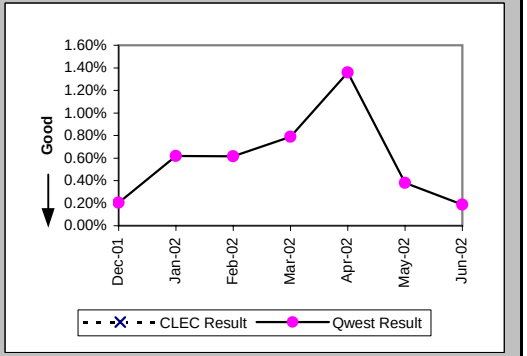

### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

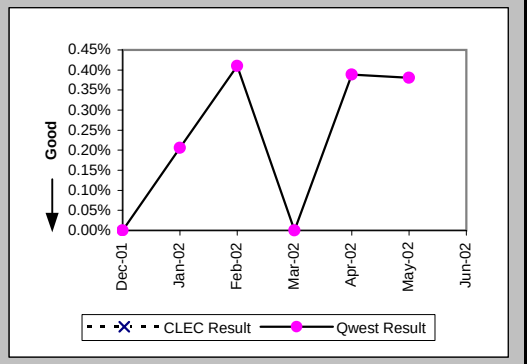
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 487 | 0.21% | 4.53% | | | |
| Jan-02 | | | | | | 3 | 486 | 0.62% | 7.83% | | | |
| Feb-02 | | | | | | 3 | 488 | 0.61% | 7.82% | | | |
| Mar-02 | | | | | | 4 | 508 | 0.79% | 8.84% | | | |
| Apr-02 | | | | | | 7 | 515 | 1.36% | 11.58% | | | |
| May-02 | | | | | | 2 | 526 | 0.38% | 6.15% | | | |
| Jun-02 | | | | | | 1 | 537 | 0.19% | 4.31% | | | |



## Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

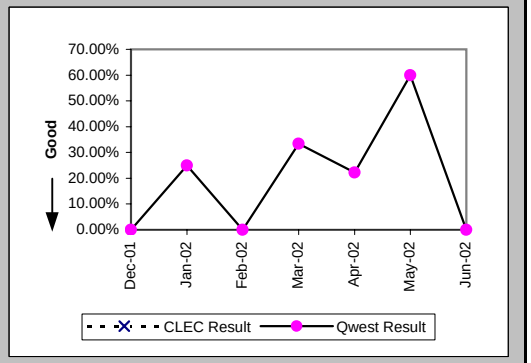
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 487 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 486 | 0.21% | 4.53% | | | |
| Feb-02 | | | | | | 2 | 488 | 0.41% | 6.39% | | | |
| Mar-02 | | | | | | 0 | 508 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 515 | 0.39% | 6.22% | | | |
| May-02 | | | | | | 2 | 526 | 0.38% | 6.15% | | | |
| Jun-02 | | | | | | | | | | | | |



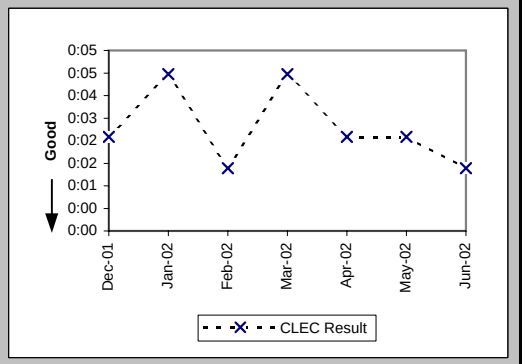

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| Feb-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 6 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| May-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |

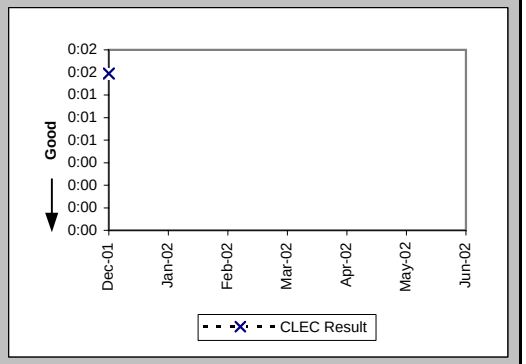


## Checklist #4 - Unbundled Loop Cutovers

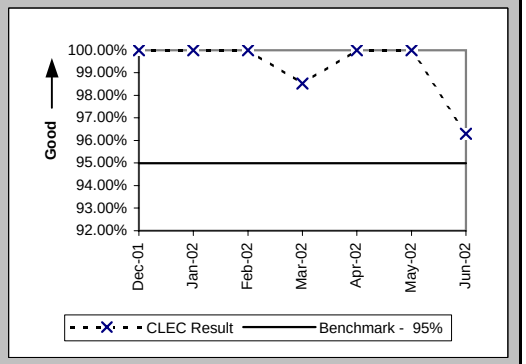
| OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic) | | | | | |
|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 12:21 | 271 | 0:03 | 0 | 0 |
| Jan-02 | 22:41 | 251 | 0:05 | 0 | 0 |
| Feb-02 | 8:03 | 222 | 0:02 | 0 | 0 |
| Mar-02 | 12:39 | 161 | 0:05 | 0 | 0 |
| Apr-02 | 14:30 | 319 | 0:03 | 0 | 0 |
| May-02 | 4:45 | 92 | 0:03 | 0 | 0 |
| Jun-02 | 2:37 | 66 | 0:02 | 0 | 0 |




| OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic) | | | | | |
|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 0:05 | 3 | 0:02 | 0 | 0 |
| Jan-02 | | | | | |
| Feb-02 | | | | | |
| Mar-02 | | | | | |
| Apr-02 | | | | | |
| May-02 | | | | | |
| Jun-02 | | | | | |



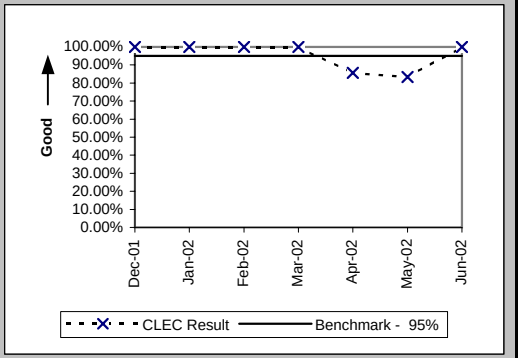

| Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark) | | | | | |
|---|---|---|---|---|---|
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 105 | 105 | 100.00% | 0 | 0 |
| Jan-02 | 143 | 143 | 100.00% | 0 | 0 |
| Feb-02 | 73 | 73 | 100.00% | 0 | 0 |
| Mar-02 | 67 | 68 | 98.53% | 0 | 0 |
| Apr-02 | 99 | 99 | 100.00% | 0 | 0 |
| May-02 | 42 | 42 | 100.00% | 0 | 0 |
| Jun-02 | 26 | 27 | 96.30% | 0 | 0 |



## Checklist #4 - Unbundled Loop Cutovers

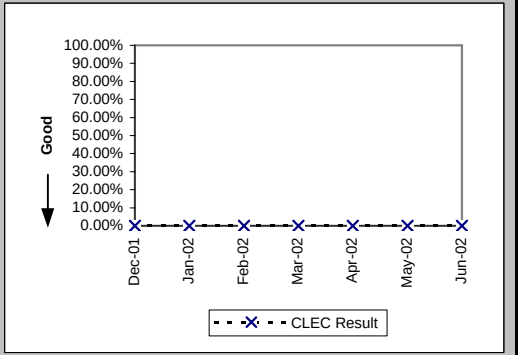
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 29 | 29 | 100.00% | 0 | 0 |
| Jan-02 | 15 | 15 | 100.00% | 0 | 0 |
| Feb-02 | 9 | 9 | 100.00% | 0 | 0 |
| Mar-02 | 5 | 5 | 100.00% | 0 | 0 |
| Apr-02 | 6 | 7 | 85.71% | 0 | 0 |
| May-02 | 5 | 6 | 83.33% | 0 | 0 |
| Jun-02 | 2 | 2 | 100.00% | 0 | 0 |



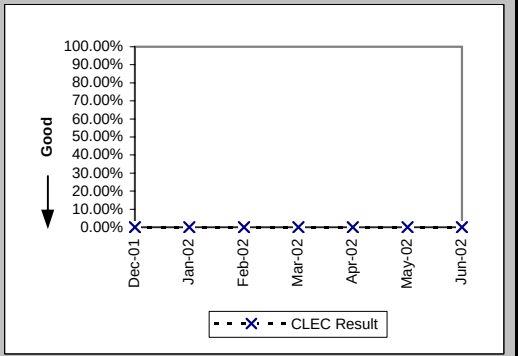

Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 0 | 105 | 0.00% | 0 | 0 |
| Jan-02 | 0 | 143 | 0.00% | 0 | 0 |
| Feb-02 | 0 | 73 | 0.00% | 0 | 0 |
| Mar-02 | 0 | 68 | 0.00% | 0 | 0 |
| Apr-02 | 0 | 99 | 0.00% | 0 | 0 |
| May-02 | 0 | 42 | 0.00% | 0 | 0 |
| Jun-02 | 0 | 27 | 0.00% | 0 | 0 |




Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

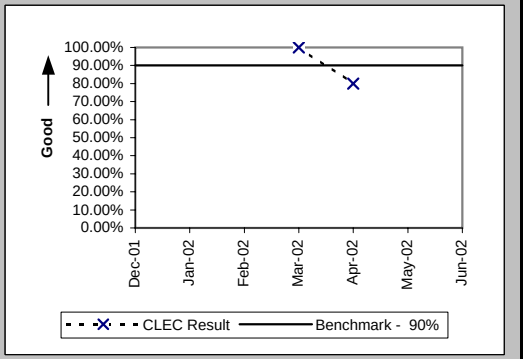
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 0 | 29 | 0.00% | 0 | 0 |
| Jan-02 | 0 | 15 | 0.00% | 0 | 0 |
| Feb-02 | 0 | 9 | 0.00% | 0 | 0 |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 |
| Apr-02 | 0 | 7 | 0.00% | 0 | 0 |
| May-02 | 0 | 6 | 0.00% | 0 | 0 |
| Jun-02 | 0 | 2 | 0.00% | 0 | 0 |



## Checklist #4 - Unbundled Loop - Conditioned

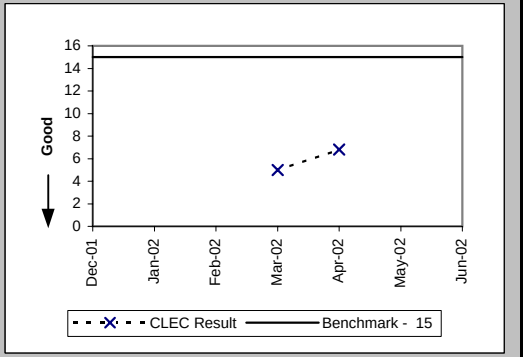
### Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Apr-02 | 4 | 5 | 80.00% | 0 | 0 | 40.00% |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



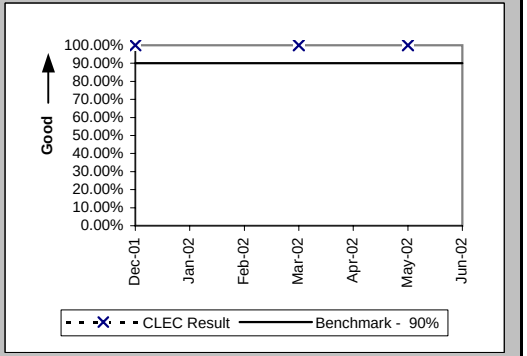

### Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | 5 | 1 | 5.00 | 0 | 0 | |
| Apr-02 | 34 | 5 | 6.80 | 0 | 0 | 2.05 |
| May-02 | | | | | | |
| Jun-02 | | | | | | |




### Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

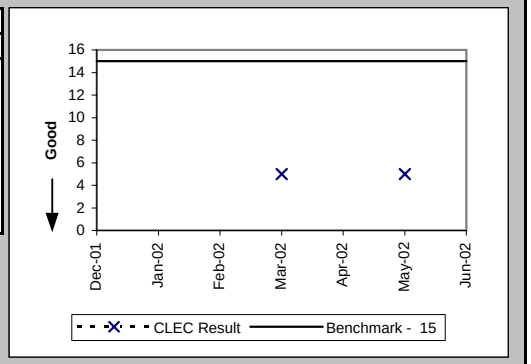
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Apr-02 | | | | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Jun-02 | | | | | | |



## Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

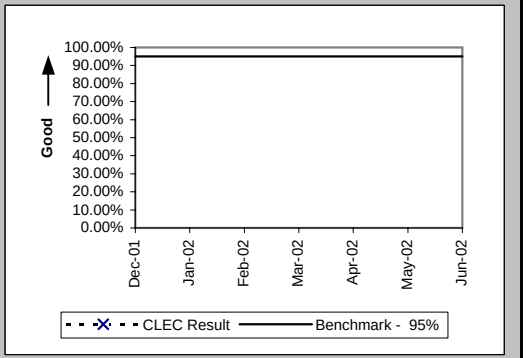
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | CLEC Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | 5 | 1 | 5.00 | 0 | 0 | |
| Apr-02 | | | | | | |
| May-02 | 5 | 1 | 5.00 | 0 | 0 | |
| Jun-02 | | | | | | |



## Checklist #4 - Line Sharing Installation

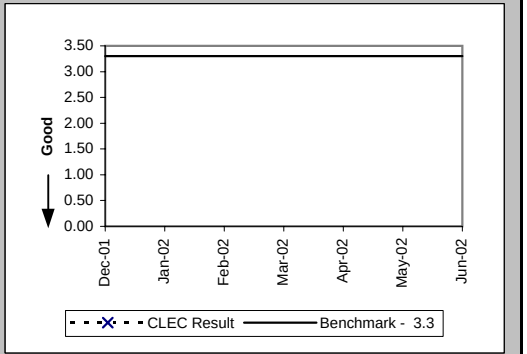
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



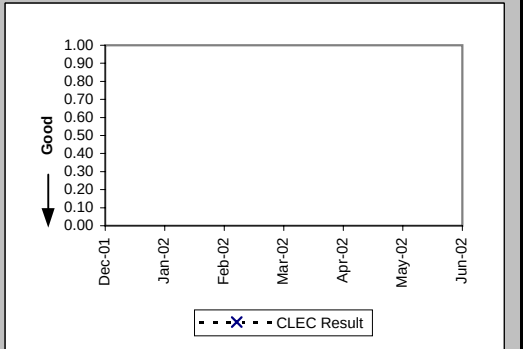

Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |




Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

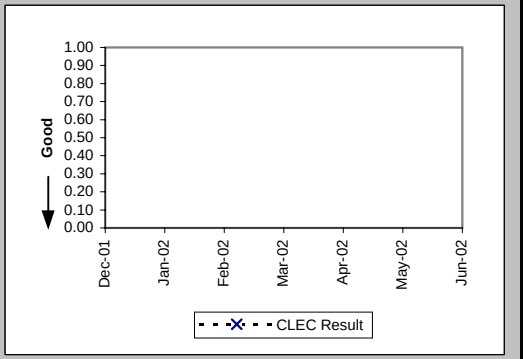
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



## Checklist #4 - Line Sharing Installation

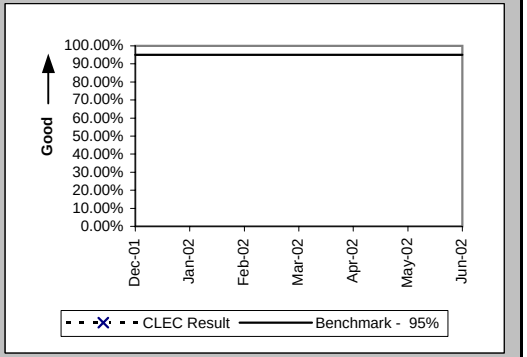
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



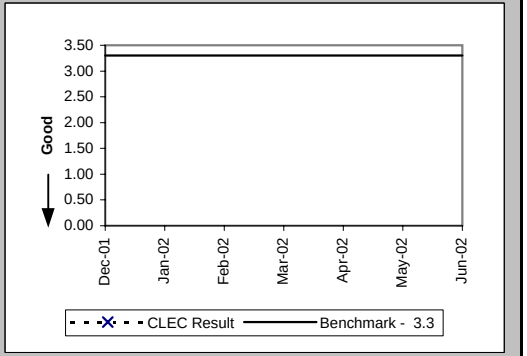

Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |




Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

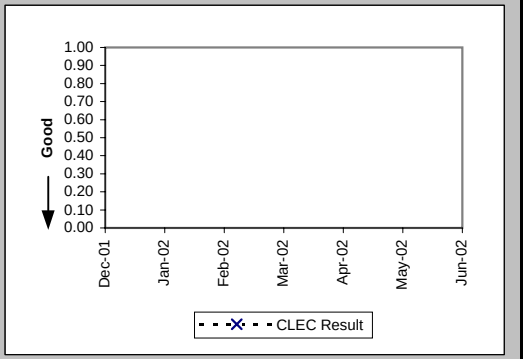
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



## Checklist #4 - Line Sharing Installation

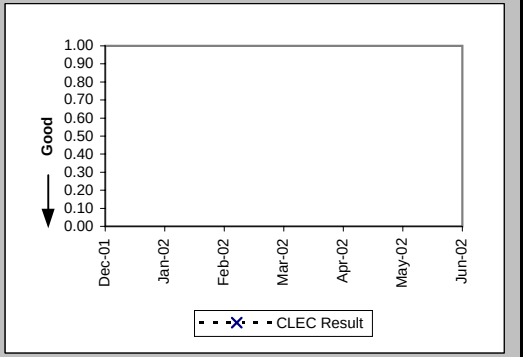
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



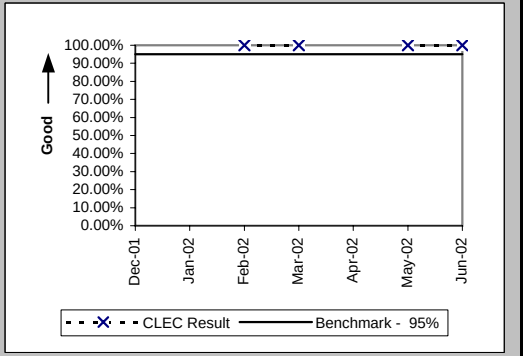

Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |




Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

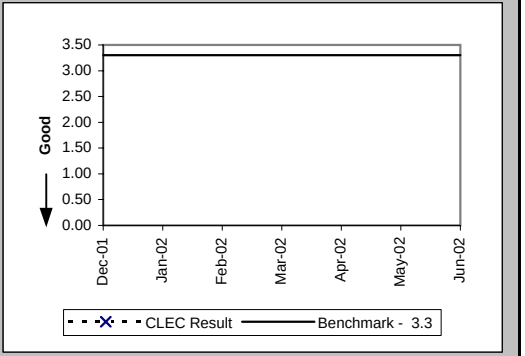
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Apr-02 | | | | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 0.00% |



## Checklist #4 - Line Sharing Installation

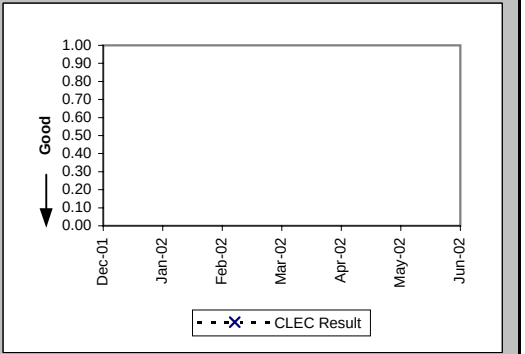
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



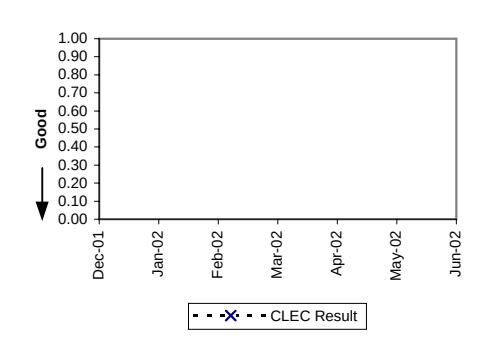

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |




Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

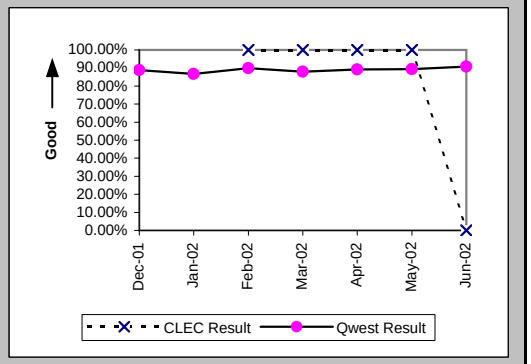
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Std Dev |
|---|---|---|---|---|---|---|
| Dec-01 | | | | | | |
| Jan-02 | | | | | | |
| Feb-02 | | | | | | |
| Mar-02 | | | | | | |
| Apr-02 | | | | | | |
| May-02 | | | | | | |
| Jun-02 | | | | | | |



## Checklist #4 - Line Sharing Installation

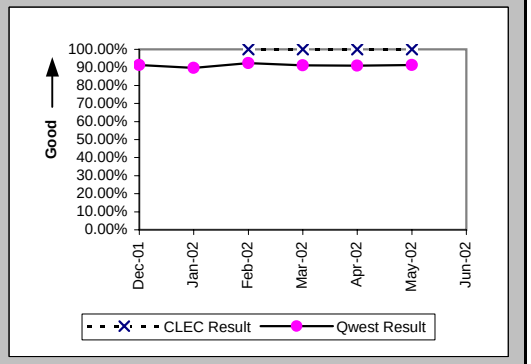
New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7695 | 8664 | 88.82% | 31.52% | | | |
| Jan-02 | | | | | | 7201 | 8301 | 86.75% | 33.90% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 7738 | 8603 | 89.95% | 30.07% | -0.33 | -1.2 | No |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 7604 | 8639 | 88.02% | 32.47% | -0.37 | -1.22 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 8105 | 9095 | 89.11% | 31.15% | -0.35 | -1.21 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 8552 | 9561 | 89.45% | 30.72% | -0.34 | -1.21 | No |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 8761 | 9645 | 90.83% | 28.85% | 1.69 | 0.03 | Yes |




New Service Installation Quality (Percent) (OP-5*) (Parity)

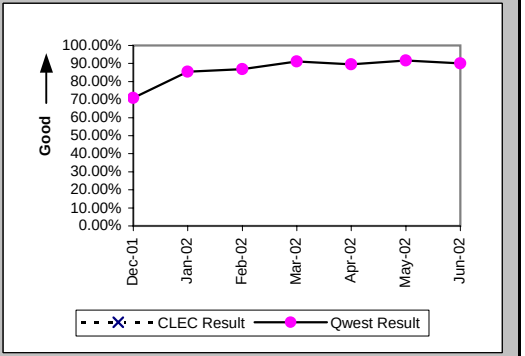
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7907 | 8664 | 91.26% | 28.24% | | | |
| Jan-02 | | | | | | 7454 | 8301 | 89.80% | 30.27% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 7950 | 8603 | 92.41% | 26.48% | -0.29 | -1.17 | No |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 7873 | 8639 | 91.13% | 28.43% | -0.31 | -1.19 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 8270 | 9095 | 90.93% | 28.72% | -0.32 | -1.19 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 8730 | 9561 | 91.31% | 28.17% | -0.31 | -1.19 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Line Sharing Repair

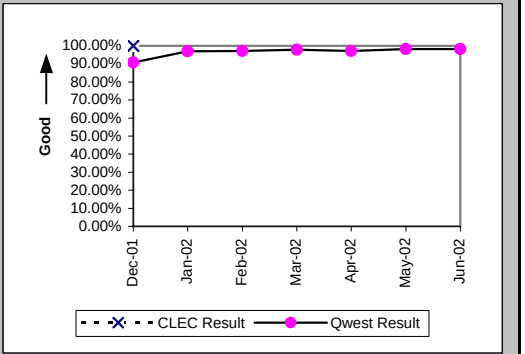
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1203 | 1696 | 70.93% | 45.41% | | | |
| Jan-02 | | | | | | 1514 | 1773 | 85.39% | 35.32% | | | |
| Feb-02 | | | | | | 1136 | 1307 | 86.92% | 33.72% | | | |
| Mar-02 | | | | | | 1325 | 1453 | 91.19% | 28.34% | | | |
| Apr-02 | | | | | | 1671 | 1865 | 89.60% | 30.53% | | | |
| May-02 | | | | | | 1551 | 1692 | 91.67% | 27.64% | | | |
| Jun-02 | | | | | | 1428 | 1584 | 90.15% | 29.80% | | | |



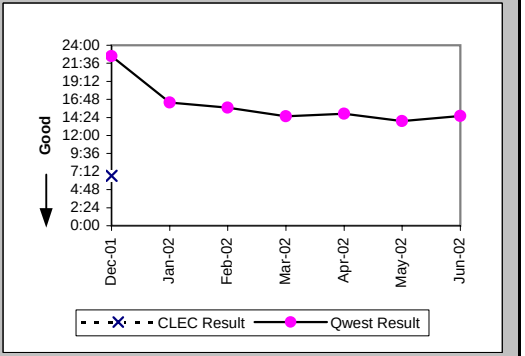

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 1 | 0 | 2117 | 2332 | 90.78% | 28.93% | -0.32 | -1.19 | No |
| Jan-02 | | | | | | 2287 | 2358 | 96.99% | 17.09% | | | |
| Feb-02 | | | | | | 1645 | 1694 | 97.11% | 16.76% | | | |
| Mar-02 | | | | | | 1872 | 1912 | 97.91% | 14.31% | | | |
| Apr-02 | | | | | | 2378 | 2449 | 97.10% | 16.78% | | | |
| May-02 | | | | | | 2202 | 2240 | 98.30% | 12.91% | | | |
| Jun-02 | | | | | | 2017 | 2053 | 98.25% | 13.13% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

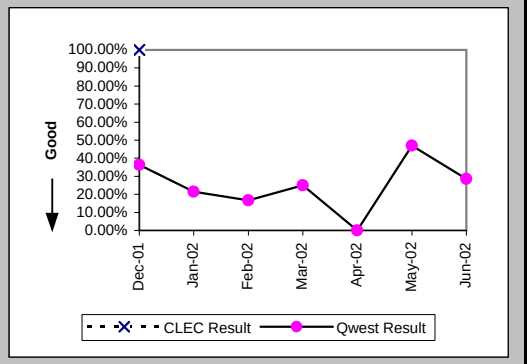
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 6:39 | 1 | 6:39 | 1 | 0 | 52615:04 | 2332 | 22:34 | 24:47 | -0.64 | -1.39 | No |
| Jan-02 | | | | | | 38619:25 | 2358 | 16:23 | 13:35 | | | |
| Feb-02 | | | | | | 26617:03 | 1694 | 15:43 | 13:58 | | | |
| Mar-02 | | | | | | 27846:28 | 1912 | 14:34 | 13:37 | | | |
| Apr-02 | | | | | | 36463:22 | 2449 | 14:53 | 16:15 | | | |
| May-02 | | | | | | 31212:54 | 2240 | 13:56 | 14:42 | | | |
| Jun-02 | | | | | | 29968:42 | 2053 | 14:36 | 11:50 | | | |



## Checklist #4 - Line Sharing Repair

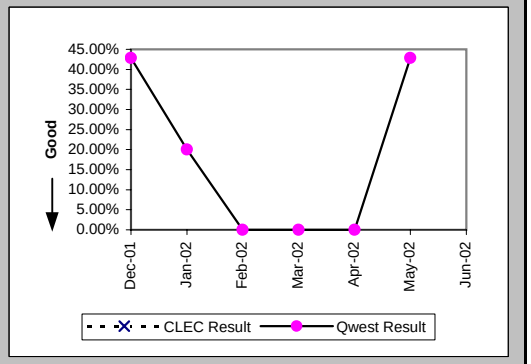
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 1 | 0 | 4 | 11 | 36.36% | 48.10% | 0.83 | -0.49 | No |
| Jan-02 | | | | | | 3 | 14 | 21.43% | 41.03% | | | |
| Feb-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Mar-02 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Apr-02 | | | | | | 0 | 9 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 8 | 17 | 47.06% | 49.91% | | | |
| Jun-02 | | | | | | 4 | 14 | 28.57% | 45.18% | | | |




Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

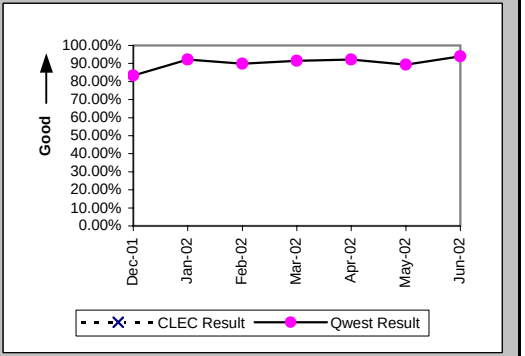
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 7 | 42.86% | 49.49% | | | |
| Jan-02 | | | | | | 2 | 10 | 20.00% | 40.00% | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 7 | 42.86% | 49.49% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Line Sharing Repair

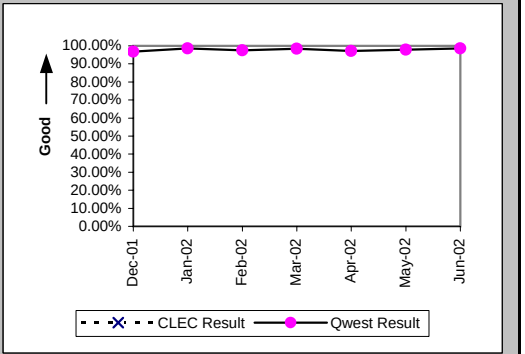
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1182 | 1418 | 83.36% | 37.25% | | | |
| Jan-02 | | | | | | 1052 | 1140 | 92.28% | 26.69% | | | |
| Feb-02 | | | | | | 941 | 1046 | 89.96% | 30.05% | | | |
| Mar-02 | | | | | | 1089 | 1191 | 91.44% | 27.98% | | | |
| Apr-02 | | | | | | 1841 | 1998 | 92.14% | 26.91% | | | |
| May-02 | | | | | | 1584 | 1773 | 89.34% | 30.86% | | | |
| Jun-02 | | | | | | 1472 | 1565 | 94.06% | 23.64% | | | |



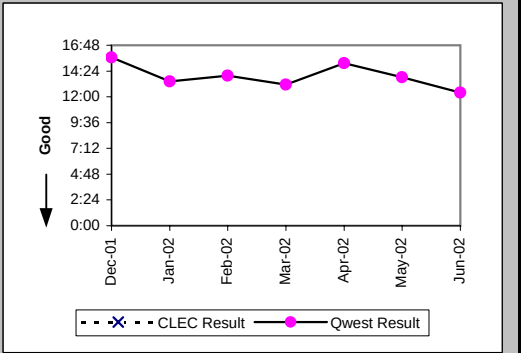

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1918 | 1981 | 96.82% | 17.55% | | | |
| Jan-02 | | | | | | 1641 | 1665 | 98.56% | 11.92% | | | |
| Feb-02 | | | | | | 1427 | 1464 | 97.47% | 15.70% | | | |
| Mar-02 | | | | | | 1699 | 1728 | 98.32% | 12.85% | | | |
| Apr-02 | | | | | | 2577 | 2654 | 97.10% | 16.78% | | | |
| May-02 | | | | | | 2296 | 2346 | 97.87% | 14.44% | | | |
| Jun-02 | | | | | | 1969 | 1997 | 98.60% | 11.76% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

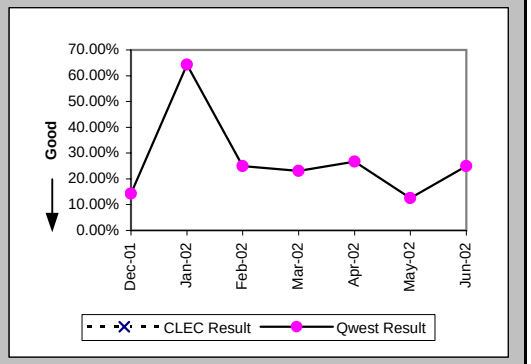
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31051:05 | 1981 | 15:40 | 14:08 | | | |
| Jan-02 | | | | | | 22359:01 | 1665 | 13:26 | 13:22 | | | |
| Feb-02 | | | | | | 20442:30 | 1464 | 13:58 | 14:33 | | | |
| Mar-02 | | | | | | 22717:37 | 1728 | 13:09 | 12:28 | | | |
| Apr-02 | | | | | | 40156:42 | 2654 | 15:08 | 20:00 | | | |
| May-02 | | | | | | 32460:00 | 2346 | 13:50 | 13:07 | | | |
| Jun-02 | | | | | | 24745:36 | 1997 | 12:23 | 11:23 | | | |



## Checklist #4 - Line Sharing Repair

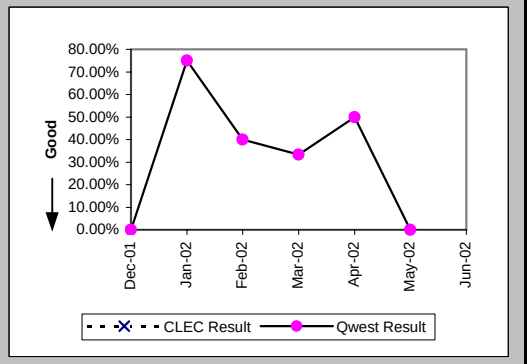
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 7 | 14.29% | 34.99% | | | |
| Jan-02 | | | | | | 9 | 14 | 64.29% | 47.92% | | | |
| Feb-02 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 3 | 13 | 23.08% | 42.13% | | | |
| Apr-02 | | | | | | 4 | 15 | 26.67% | 44.22% | | | |
| May-02 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jun-02 | | | | | | 3 | 12 | 25.00% | 43.30% | | | |




Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

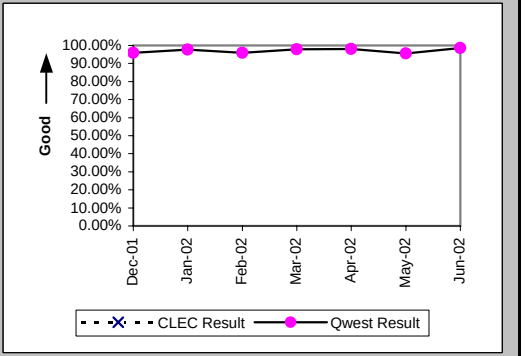
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 5 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Feb-02 | | | | | | 2 | 5 | 40.00% | 48.99% | | | |
| Mar-02 | | | | | | 2 | 6 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |
| May-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Line Sharing Repair

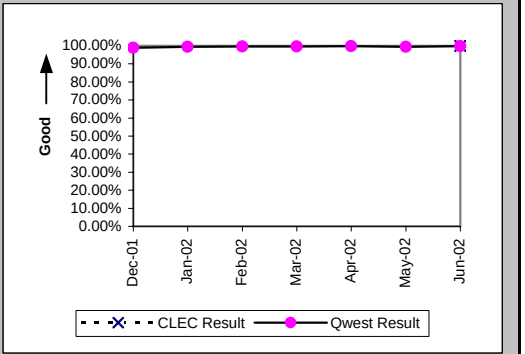
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 767 | 799 | 96.00% | 19.61% | | | |
| Jan-02 | | | | | | 1009 | 1033 | 97.68% | 15.06% | | | |
| Feb-02 | | | | | | 691 | 721 | 95.84% | 19.97% | | | |
| Mar-02 | | | | | | 718 | 734 | 97.82% | 14.60% | | | |
| Apr-02 | | | | | | 848 | 865 | 98.03% | 13.88% | | | |
| May-02 | | | | | | 704 | 736 | 95.65% | 20.39% | | | |
| Jun-02 | | | | | | 671 | 681 | 98.53% | 12.03% | | | |



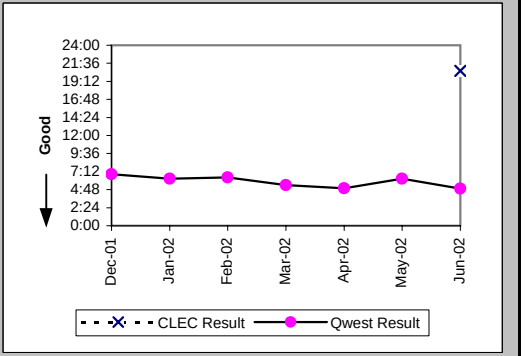

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1490 | 1505 | 99.00% | 9.93% | | | |
| Jan-02 | | | | | | 1839 | 1848 | 99.51% | 6.96% | | | |
| Feb-02 | | | | | | 1579 | 1586 | 99.56% | 6.63% | | | |
| Mar-02 | | | | | | 1696 | 1702 | 99.65% | 5.93% | | | |
| Apr-02 | | | | | | 1749 | 1752 | 99.83% | 4.13% | | | |
| May-02 | | | | | | 1552 | 1560 | 99.49% | 7.14% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 1320 | 1323 | 99.77% | 4.76% | -0.05 | -1.03 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

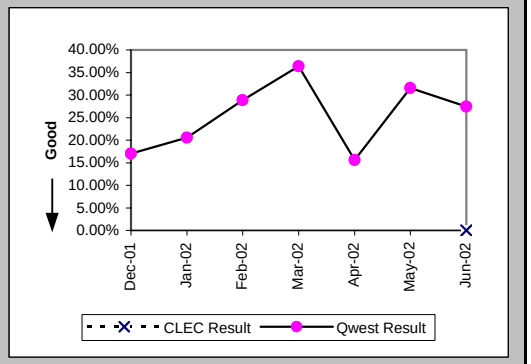
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 10316:19 | 1505 | 6:51 | 10:25 | | | |
| Jan-02 | | | | | | 11553:47 | 1848 | 6:15 | 9:10 | | | |
| Feb-02 | | | | | | 10178:00 | 1586 | 6:25 | 8:42 | | | |
| Mar-02 | | | | | | 9166:49 | 1702 | 5:23 | 9:45 | | | |
| Apr-02 | | | | | | 8748:59 | 1752 | 5:00 | 7:18 | | | |
| May-02 | | | | | | 9751:49 | 1560 | 6:15 | 9:42 | | | |
| Jun-02 | 20:36 | 1 | 20:36 | 0 | 0 | 6539:20 | 1323 | 4:57 | 9:10 | 1.8 | 0.09 | Yes |



## Checklist #4 - Line Sharing Repair

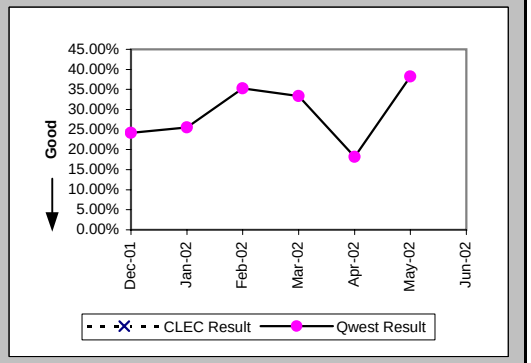
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 47 | 17.02% | 37.58% | | | |
| Jan-02 | | | | | | 14 | 68 | 20.59% | 40.43% | | | |
| Feb-02 | | | | | | 13 | 45 | 28.89% | 45.32% | | | |
| Mar-02 | | | | | | 12 | 33 | 36.36% | 48.10% | | | |
| Apr-02 | | | | | | 5 | 32 | 15.63% | 36.31% | | | |
| May-02 | | | | | | 24 | 76 | 31.58% | 46.48% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 14 | 51 | 27.45% | 44.63% | -0.61 | -1.37 | No |




Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

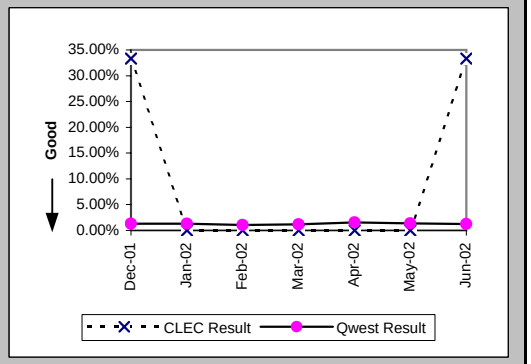
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 29 | 24.14% | 42.79% | | | |
| Jan-02 | | | | | | 12 | 47 | 25.53% | 43.60% | | | |
| Feb-02 | | | | | | 12 | 34 | 35.29% | 47.79% | | | |
| Mar-02 | | | | | | 7 | 21 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 4 | 22 | 18.18% | 38.57% | | | |
| May-02 | | | | | | 21 | 55 | 38.18% | 48.58% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #4 - Line Sharing Repair

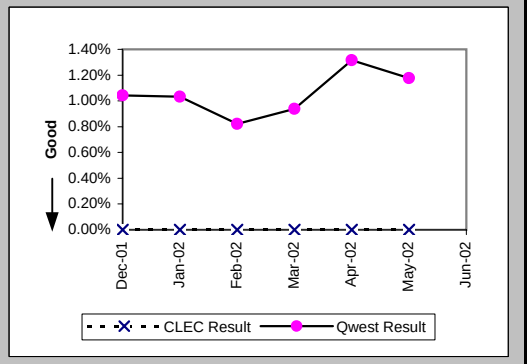
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 3 | 33.33% | 1 | 0 | 5926 | 453070 | 1.31% | 11.36% | 2.06 | 0.25 | Yes |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 5940 | 451327 | 1.32% | 11.40% | -0.16 | -1.1 | No |
| Feb-02 | 0 | 2 | 0.00% | 0 | 0 | 4793 | 448903 | 1.07% | 10.28% | -0.15 | -1.09 | No |
| Mar-02 | 0 | 3 | 0.00% | 0 | 0 | 5407 | 448024 | 1.21% | 10.92% | -0.19 | -1.12 | No |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 6925 | 446567 | 1.55% | 12.36% | -0.18 | -1.11 | No |
| May-02 | 0 | 3 | 0.00% | 0 | 0 | 6219 | 445485 | 1.40% | 11.73% | -0.21 | -1.13 | No |
| Jun-02 | 1 | 3 | 33.33% | 0 | 0 | 5433 | 444128 | 1.22% | 10.99% | 2.09 | 0.27 | Yes |




Trouble Rate (Percent) (MR-8*) (Parity)

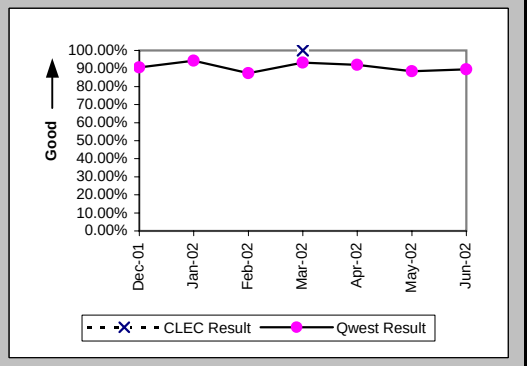
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 3 | 0.00% | 0 | 0 | 4724 | 453070 | 1.04% | 10.16% | -0.18 | -1.11 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 4663 | 451327 | 1.03% | 10.11% | -0.14 | -1.09 | No |
| Feb-02 | 0 | 2 | 0.00% | 0 | 0 | 3693 | 448903 | 0.82% | 9.03% | -0.13 | -1.08 | No |
| Mar-02 | 0 | 3 | 0.00% | 0 | 0 | 4201 | 448024 | 0.94% | 9.64% | -0.17 | -1.1 | No |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 5874 | 446567 | 1.32% | 11.39% | -0.16 | -1.1 | No |
| May-02 | 0 | 3 | 0.00% | 0 | 0 | 5240 | 445485 | 1.18% | 10.78% | -0.19 | -1.11 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

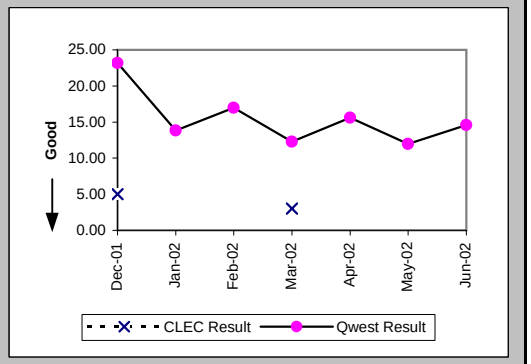
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 125 | 138 | 90.58% | 29.21% | | | |
| Jan-02 | | | | | | 66 | 70 | 94.29% | 23.21% | | | |
| Feb-02 | | | | | | 28 | 32 | 87.50% | 33.07% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 42 | 45 | 93.33% | 24.94% | -0.26 | -1.16 | No |
| Apr-02 | | | | | | 58 | 63 | 92.06% | 27.03% | | | |
| May-02 | | | | | | 46 | 52 | 88.46% | 31.95% | | | |
| Jun-02 | | | | | | 43 | 48 | 89.58% | 30.55% | | | |



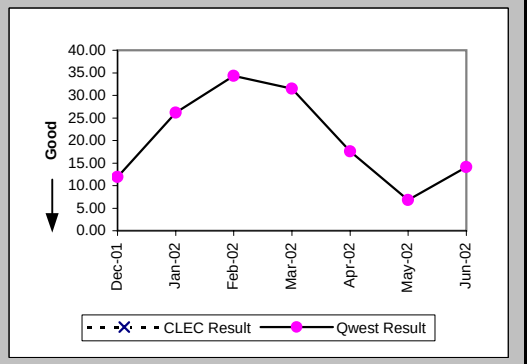

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 1 | 5.00 | 0 | 0 | 3547 | 153 | 23.18 | 11.10 | -1.63 | -1.99 | No |
| Jan-02 | | | | | | 1136 | 82 | 13.85 | 11.84 | | | |
| Feb-02 | | | | | | 662 | 39 | 16.97 | 21.53 | | | |
| Mar-02 | 3 | 1 | 3.00 | 0 | 0 | 590 | 48 | 12.29 | 9.60 | -0.96 | -1.58 | No |
| Apr-02 | | | | | | 921 | 59 | 15.61 | 13.87 | | | |
| May-02 | | | | | | 766 | 64 | 11.97 | 6.32 | | | |
| Jun-02 | | | | | | 1007 | 69 | 14.59 | 12.61 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

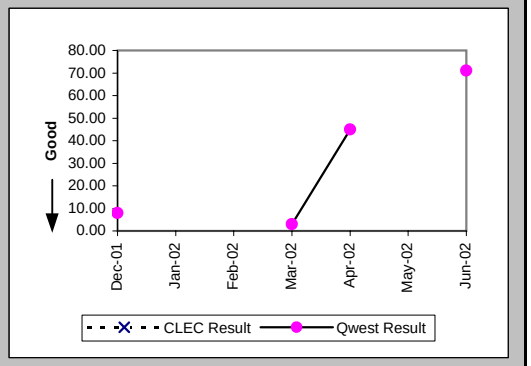
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 155 | 13 | 11.92 | 12.96 | | | |
| Jan-02 | | | | | | 183 | 7 | 26.14 | 27.43 | | | |
| Feb-02 | | | | | | 206 | 6 | 34.33 | 41.73 | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 20.51 | | | |
| Apr-02 | | | | | | 123 | 7 | 17.57 | 21.42 | | | |
| May-02 | | | | | | 41 | 6 | 6.83 | 4.83 | | | |
| Jun-02 | | | | | | 127 | 9 | 14.11 | 9.21 | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

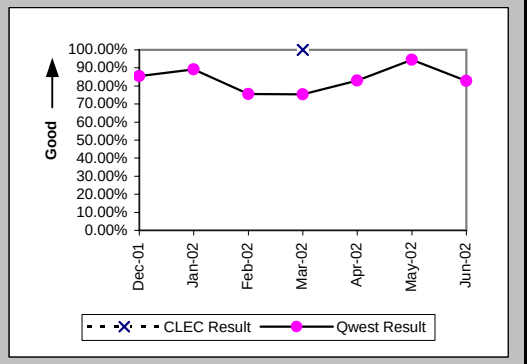
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 1 | 8.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 45 | 1 | 45.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 71 | 1 | 71.00 | | | | |



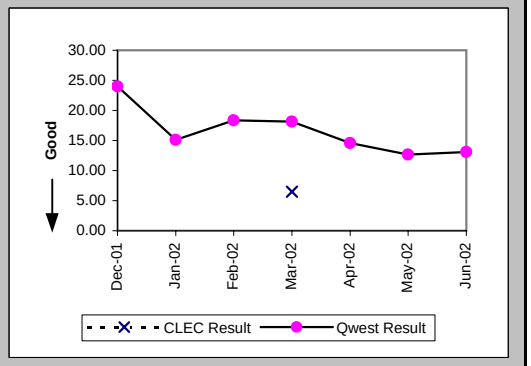

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 111 | 130 | 85.38% | 35.33% | | | |
| Jan-02 | | | | | | 107 | 120 | 89.17% | 31.08% | | | |
| Feb-02 | | | | | | 40 | 53 | 75.47% | 43.03% | | | |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 43 | 57 | 75.44% | 43.05% | -0.79 | -1.48 | No |
| Apr-02 | | | | | | 39 | 47 | 82.98% | 37.58% | | | |
| May-02 | | | | | | 85 | 90 | 94.44% | 22.91% | | | |
| Jun-02 | | | | | | 82 | 99 | 82.83% | 37.71% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

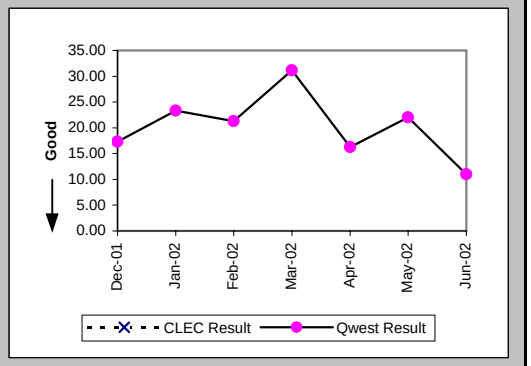
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3717 | 155 | 23.98 | 15.29 | | | |
| Jan-02 | | | | | | 2285 | 151 | 15.13 | 12.37 | | | |
| Feb-02 | | | | | | 1157 | 63 | 18.37 | 26.15 | | | |
| Mar-02 | 13 | 2 | 6.50 | 0 | 0 | 1269 | 70 | 18.13 | 17.38 | -0.93 | -1.57 | No |
| Apr-02 | | | | | | 788 | 54 | 14.59 | 12.33 | | | |
| May-02 | | | | | | 1293 | 102 | 12.68 | 8.79 | | | |
| Jun-02 | | | | | | 1451 | 111 | 13.07 | 8.38 | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

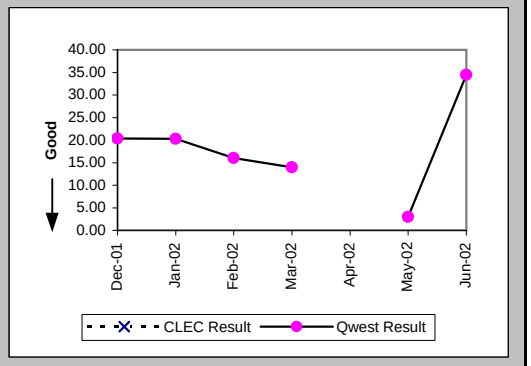
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 485 | 28 | 17.32 | 21.39 | | | |
| Jan-02 | | | | | | 397 | 17 | 23.35 | 27.22 | | | |
| Feb-02 | | | | | | 383 | 18 | 21.28 | 45.95 | | | |
| Mar-02 | | | | | | 436 | 14 | 31.14 | 25.25 | | | |
| Apr-02 | | | | | | 195 | 12 | 16.25 | 16.13 | | | |
| May-02 | | | | | | 154 | 7 | 22.00 | 18.28 | | | |
| Jun-02 | | | | | | 198 | 18 | 11.00 | 8.10 | | | |



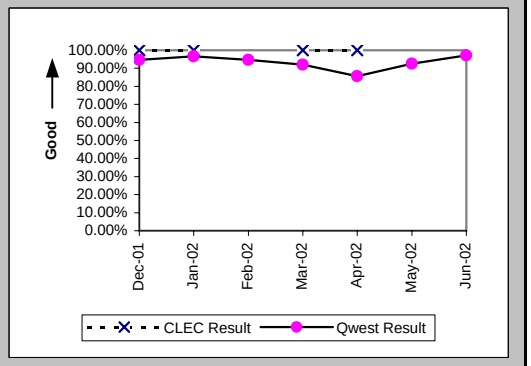

### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 61 | 3 | 20.33 | 10.41 | | | |
| Jan-02 | | | | | | 81 | 4 | 20.25 | 6.13 | | | |
| Feb-02 | | | | | | 16 | 1 | 16.00 | | | | |
| Mar-02 | | | | | | 14 | 1 | 14.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 69 | 2 | 34.50 | 3.54 | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

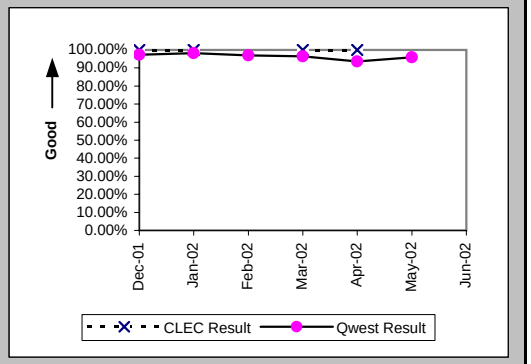
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 246 | 260 | 94.62% | 22.57% | -0.24 | -1.14 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 262 | 271 | 96.68% | 17.92% | -0.18 | -1.11 | No |
| Feb-02 | | | | | | 160 | 169 | 94.67% | 22.45% | | | |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 104 | 113 | 92.04% | 27.07% | -0.41 | -1.25 | No |
| Apr-02 | 2 | 2 | 100.00% | 0 | 0 | 107 | 125 | 85.60% | 35.11% | -0.58 | -1.35 | No |
| May-02 | | | | | | 137 | 148 | 92.57% | 26.23% | | | |
| Jun-02 | | | | | | 170 | 175 | 97.14% | 16.66% | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

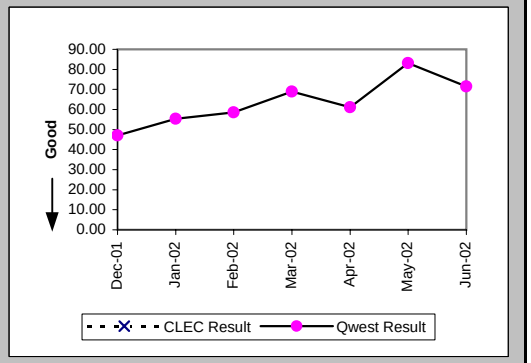
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 253 | 260 | 97.31% | 16.19% | -0.17 | -1.1 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 266 | 271 | 98.16% | 13.46% | -0.14 | -1.08 | No |
| Feb-02 | | | | | | 164 | 169 | 97.04% | 16.94% | | | |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 109 | 113 | 96.46% | 18.48% | -0.27 | -1.16 | No |
| Apr-02 | 2 | 2 | 100.00% | 0 | 0 | 117 | 125 | 93.60% | 24.48% | -0.37 | -1.22 | No |
| May-02 | | | | | | 142 | 148 | 95.95% | 19.72% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

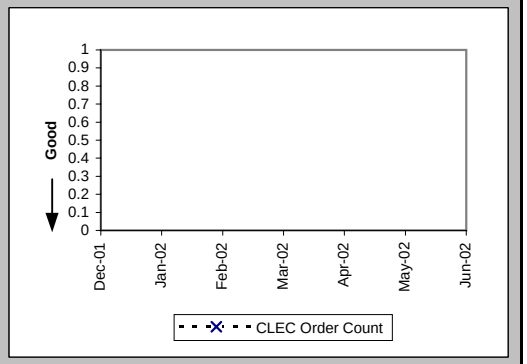
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 517 | 11 | 47.00 | 30.95 | | | |
| Jan-02 | | | | | | 775 | 14 | 55.36 | 37.73 | | | |
| Feb-02 | | | | | | 996 | 17 | 58.59 | 46.61 | | | |
| Mar-02 | | | | | | 1241 | 18 | 68.94 | 54.58 | | | |
| Apr-02 | | | | | | 1587 | 26 | 61.04 | 61.91 | | | |
| May-02 | | | | | | 1830 | 22 | 83.18 | 72.23 | | | |
| Jun-02 | | | | | | 1788 | 25 | 71.52 | 84.30 | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

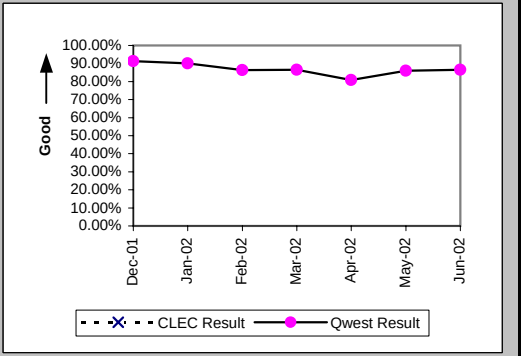
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

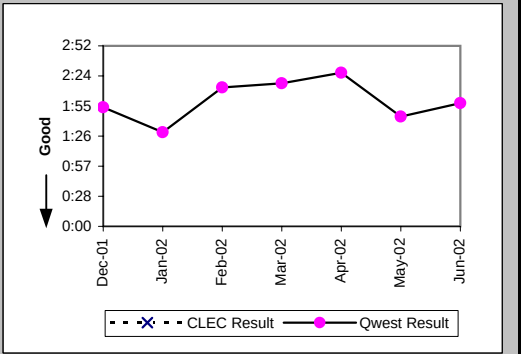
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 42 | 46 | 91.30% | 28.18% | | | |
| Jan-02 | | | | | | 45 | 50 | 90.00% | 30.00% | | | |
| Feb-02 | | | | | | 38 | 44 | 86.36% | 34.32% | | | |
| Mar-02 | | | | | | 45 | 52 | 86.54% | 34.13% | | | |
| Apr-02 | | | | | | 42 | 52 | 80.77% | 39.41% | | | |
| May-02 | | | | | | 55 | 64 | 85.94% | 34.76% | | | |
| Jun-02 | | | | | | 32 | 37 | 86.49% | 34.19% | | | |



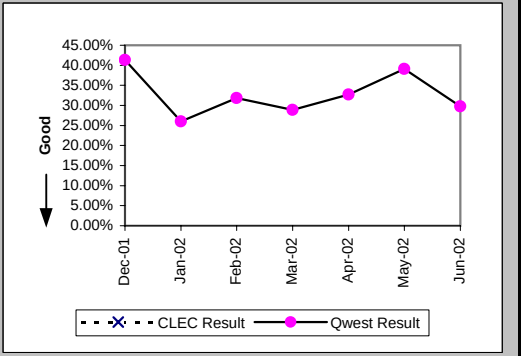

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 87:47 | 46 | 1:54 | 2:23 | | | |
| Jan-02 | | | | | | 74:48 | 50 | 1:30 | 2:09 | | | |
| Feb-02 | | | | | | 97:23 | 44 | 2:13 | 3:22 | | | |
| Mar-02 | | | | | | 118:29 | 52 | 2:17 | 4:04 | | | |
| Apr-02 | | | | | | 127:05 | 52 | 2:27 | 3:00 | | | |
| May-02 | | | | | | 111:35 | 64 | 1:45 | 2:33 | | | |
| Jun-02 | | | | | | 72:58 | 37 | 1:58 | 2:00 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

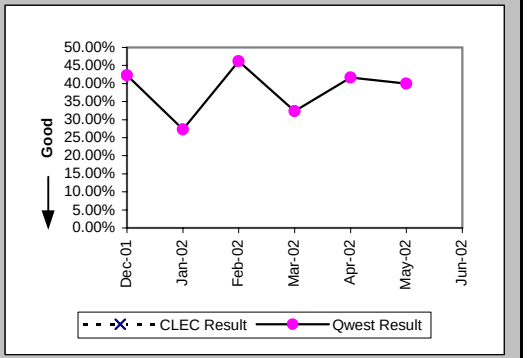
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 46 | 41.30% | 49.24% | | | |
| Jan-02 | | | | | | 13 | 50 | 26.00% | 43.86% | | | |
| Feb-02 | | | | | | 14 | 44 | 31.82% | 46.58% | | | |
| Mar-02 | | | | | | 15 | 52 | 28.85% | 45.30% | | | |
| Apr-02 | | | | | | 17 | 52 | 32.69% | 46.91% | | | |
| May-02 | | | | | | 25 | 64 | 39.06% | 48.79% | | | |
| Jun-02 | | | | | | 11 | 37 | 29.73% | 45.71% | | | |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

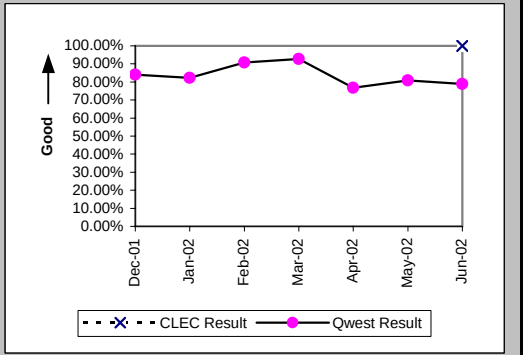
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 11 | 26 | 42.31% | 49.40% | | | |
| Jan-02 | | | | | | 9 | 33 | 27.27% | 44.54% | | | |
| Feb-02 | | | | | | 12 | 26 | 46.15% | 49.85% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | | | | | | 15 | 36 | 41.67% | 49.30% | | | |
| May-02 | | | | | | 14 | 35 | 40.00% | 48.99% | | | |
| Jun-02 | | | | | | | | | | | | |



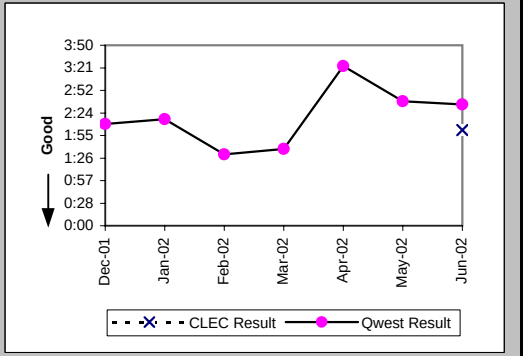

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 37 | 44 | 84.09% | 36.58% | | | |
| Jan-02 | | | | | | 42 | 51 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 39 | 43 | 90.70% | 29.05% | | | |
| Mar-02 | | | | | | 63 | 68 | 92.65% | 26.10% | | | |
| Apr-02 | | | | | | 79 | 103 | 76.70% | 42.27% | | | |
| May-02 | | | | | | 59 | 73 | 80.82% | 39.37% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 41 | 52 | 78.85% | 40.84% | -0.51 | -1.31 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

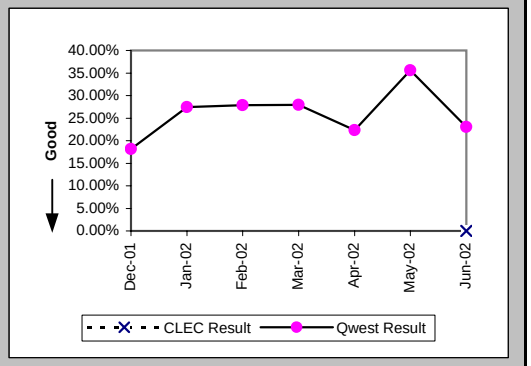
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 95:27 | 44 | 2:10 | 2:22 | | | |
| Jan-02 | | | | | | 115:55 | 51 | 2:16 | 2:40 | | | |
| Feb-02 | | | | | | 65:30 | 43 | 1:31 | 1:31 | | | |
| Mar-02 | | | | | | 110:56 | 68 | 1:38 | 1:50 | | | |
| Apr-02 | | | | | | 349:32 | 103 | 3:24 | 7:25 | | | |
| May-02 | | | | | | 193:21 | 73 | 2:39 | 3:49 | | | |
| Jun-02 | 2:02 | 1 | 2:02 | 0 | 0 | 134:42 | 52 | 2:35 | 3:06 | -0.18 | -1.11 | No |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

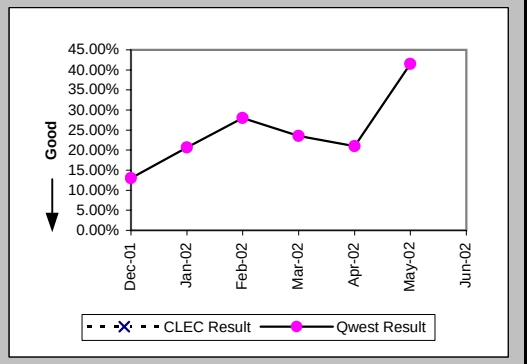
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 44 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 14 | 51 | 27.45% | 44.63% | | | |
| Feb-02 | | | | | | 12 | 43 | 27.91% | 44.85% | | | |
| Mar-02 | | | | | | 19 | 68 | 27.94% | 44.87% | | | |
| Apr-02 | | | | | | 23 | 103 | 22.33% | 41.65% | | | |
| May-02 | | | | | | 26 | 73 | 35.62% | 47.89% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 12 | 52 | 23.08% | 42.13% | -0.54 | -1.33 | No |



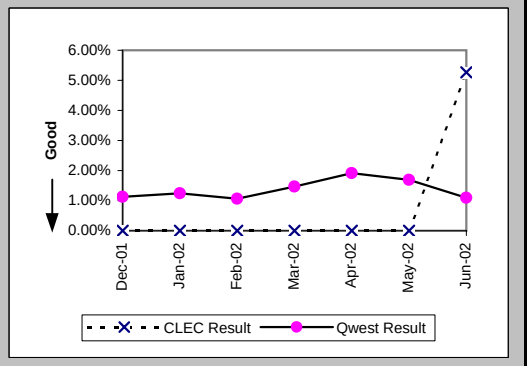

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 23 | 13.04% | 33.68% | | | |
| Jan-02 | | | | | | 6 | 29 | 20.69% | 40.51% | | | |
| Feb-02 | | | | | | 7 | 25 | 28.00% | 44.90% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | | | | | | 13 | 62 | 20.97% | 40.71% | | | |
| May-02 | | | | | | 17 | 41 | 41.46% | 49.27% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

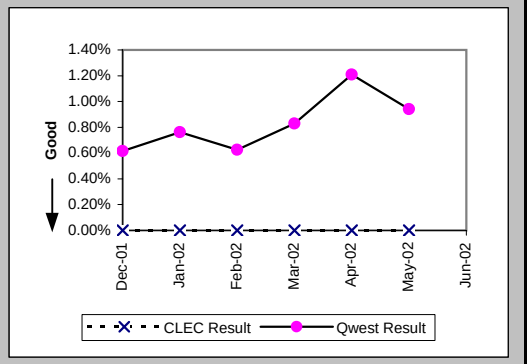
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 16 | 0.00% | 0 | 0 | 90 | 7968 | 1.13% | 10.57% | -0.43 | -1.26 | No |
| Jan-02 | 0 | 16 | 0.00% | 0 | 0 | 101 | 8133 | 1.24% | 11.07% | -0.45 | -1.27 | No |
| Feb-02 | 0 | 16 | 0.00% | 0 | 0 | 87 | 8152 | 1.07% | 10.28% | -0.42 | -1.25 | No |
| Mar-02 | 0 | 18 | 0.00% | 0 | 0 | 120 | 8196 | 1.46% | 12.01% | -0.52 | -1.31 | No |
| Apr-02 | 0 | 19 | 0.00% | 0 | 0 | 155 | 8111 | 1.91% | 13.69% | -0.61 | -1.37 | No |
| May-02 | 0 | 19 | 0.00% | 0 | 0 | 137 | 8081 | 1.70% | 12.91% | -0.57 | -1.35 | No |
| Jun-02 | 1 | 19 | 5.26% | 0 | 0 | 89 | 8128 | 1.10% | 10.41% | 1.26 | -0.23 | No |



## Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

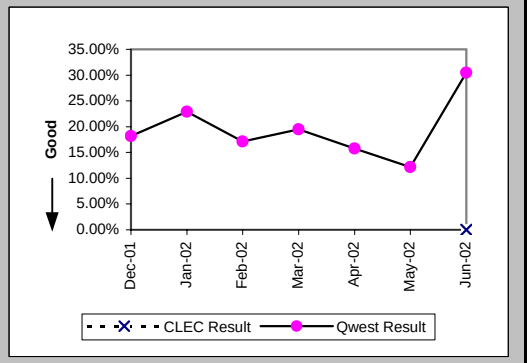
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 16 | 0.00% | 0 | 0 | 49 | 7968 | 0.62% | 7.82% | -0.31 | -1.19 | No |
| Jan-02 | 0 | 16 | 0.00% | 0 | 0 | 62 | 8133 | 0.76% | 8.70% | -0.35 | -1.21 | No |
| Feb-02 | 0 | 16 | 0.00% | 0 | 0 | 51 | 8152 | 0.63% | 7.88% | -0.32 | -1.19 | No |
| Mar-02 | 0 | 18 | 0.00% | 0 | 0 | 68 | 8196 | 0.83% | 9.07% | -0.39 | -1.24 | No |
| Apr-02 | 0 | 19 | 0.00% | 0 | 0 | 98 | 8111 | 1.21% | 10.93% | -0.48 | -1.29 | No |
| May-02 | 0 | 19 | 0.00% | 0 | 0 | 76 | 8081 | 0.94% | 9.65% | -0.42 | -1.26 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

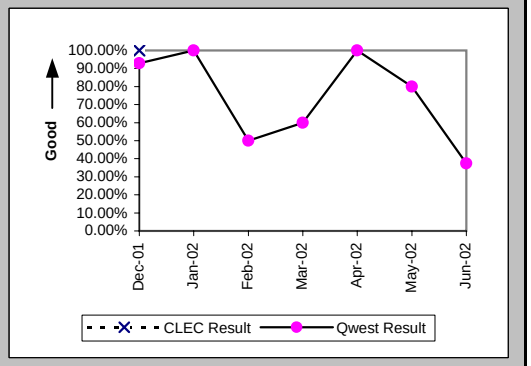
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 110 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 30 | 131 | 22.90% | 42.02% | | | |
| Feb-02 | | | | | | 18 | 105 | 17.14% | 37.69% | | | |
| Mar-02 | | | | | | 29 | 149 | 19.46% | 39.59% | | | |
| Apr-02 | | | | | | 29 | 184 | 15.76% | 36.44% | | | |
| May-02 | | | | | | 19 | 156 | 12.18% | 32.70% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 39 | 128 | 30.47% | 46.03% | -0.66 | -1.4 | No |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

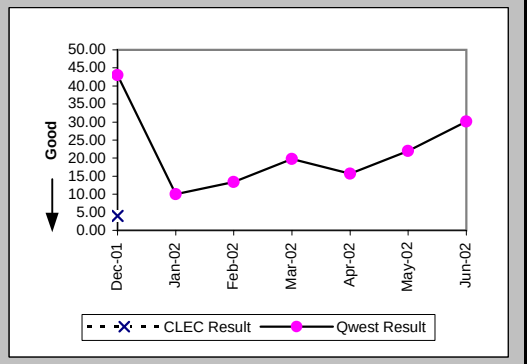
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 26 | 28 | 92.86% | 25.75% | -0.27 | -1.17 | No |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Apr-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 8 | 37.50% | 48.41% | | | |



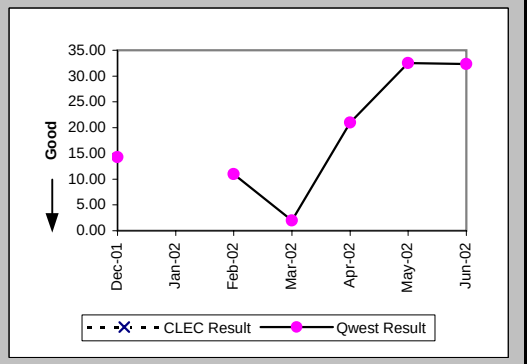

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 1 | 4.00 | 0 | 0 | 1334 | 31 | 43.03 | 15.84 | -2.43 | -2.47 | No |
| Jan-02 | | | | | | 90 | 9 | 10.00 | 3.04 | | | |
| Feb-02 | | | | | | 67 | 5 | 13.40 | 8.47 | | | |
| Mar-02 | | | | | | 99 | 5 | 19.80 | 15.21 | | | |
| Apr-02 | | | | | | 47 | 3 | 15.67 | 8.50 | | | |
| May-02 | | | | | | 264 | 12 | 22.00 | 18.33 | | | |
| Jun-02 | | | | | | 332 | 11 | 30.18 | 41.83 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

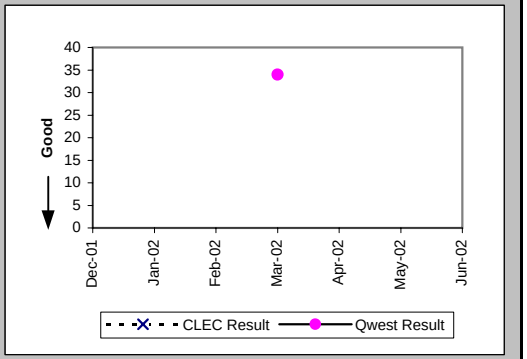
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 57 | 4 | 14.25 | 13.87 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 11 | 1 | 11.00 | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | 21 | 1 | 21.00 | | | | |
| May-02 | | | | | | 65 | 2 | 32.50 | 14.85 | | | |
| Jun-02 | | | | | | 194 | 6 | 32.33 | 46.89 | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

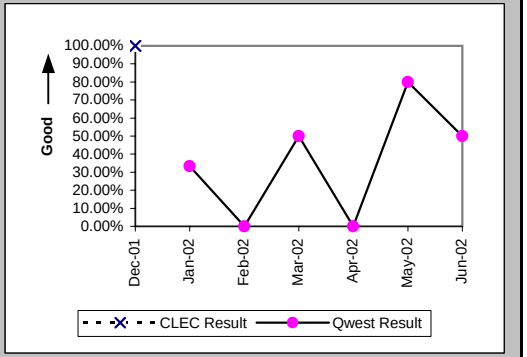
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 34 | 1 | 34.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



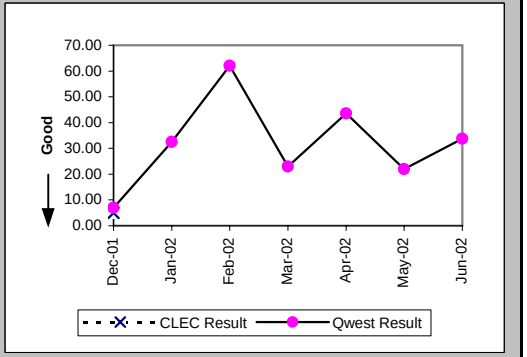

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3 | 3 | 100.00% | 1 | 0 | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 0 | 8 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

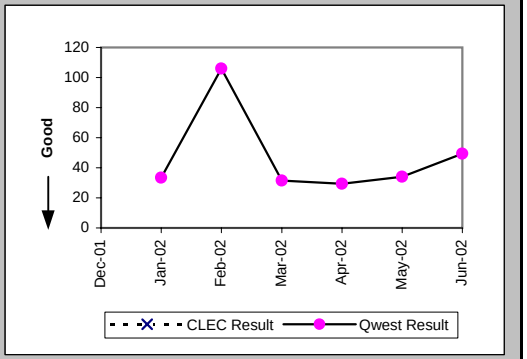
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 20 | 4 | 5.00 | 0 | 0 | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 130 | 4 | 32.50 | 21.05 | | | |
| Feb-02 | | | | | | 124 | 2 | 62.00 | 77.78 | | | |
| Mar-02 | | | | | | 115 | 5 | 23.00 | 23.91 | | | |
| Apr-02 | | | | | | 392 | 9 | 43.56 | 15.02 | | | |
| May-02 | | | | | | 307 | 14 | 21.93 | 23.31 | | | |
| Jun-02 | | | | | | 270 | 8 | 33.75 | 38.70 | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

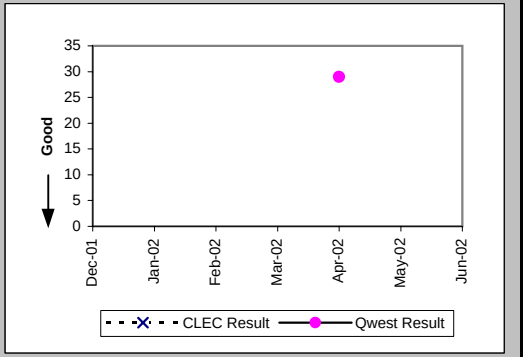
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 67 | 2 | 33.50 | 13.44 | | | |
| Feb-02 | | | | | | 106 | 1 | 106.00 | | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 31.82 | | | |
| Apr-02 | | | | | | 206 | 7 | 29.43 | 14.93 | | | |
| May-02 | | | | | | 102 | 3 | 34.00 | 47.70 | | | |
| Jun-02 | | | | | | 148 | 3 | 49.33 | 61.20 | | | |



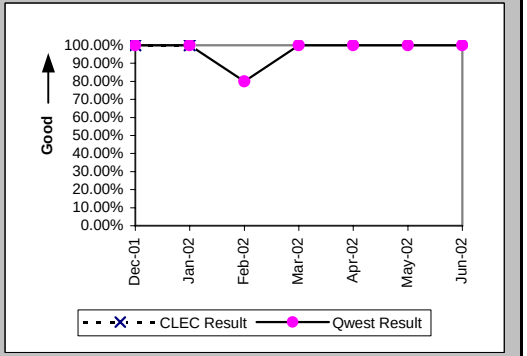

### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 58 | 2 | 29.00 | 0.00 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

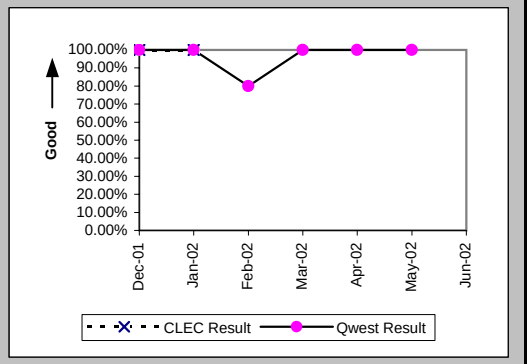
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3 | 3 | 100.00% | 0 | 0 | 21 | 21 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 3 | 3 | 100.00% | 0 | 0 | 23 | 23 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

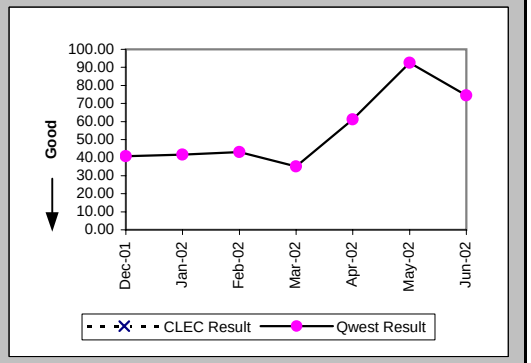
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3 | 3 | 100.00% | 0 | 0 | 21 | 21 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 3 | 3 | 100.00% | 0 | 0 | 23 | 23 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

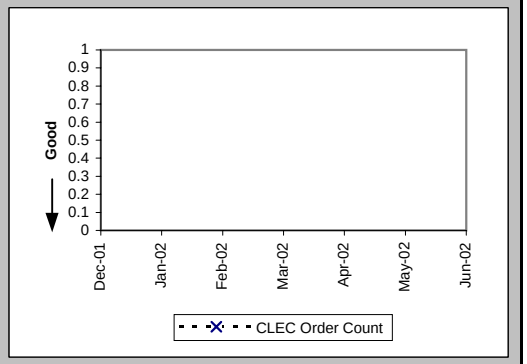
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 285 | 7 | 40.71 | 51.53 | | | |
| Jan-02 | | | | | | 375 | 9 | 41.67 | 49.69 | | | |
| Feb-02 | | | | | | 518 | 12 | 43.17 | 51.18 | | | |
| Mar-02 | | | | | | 457 | 13 | 35.15 | 27.55 | | | |
| Apr-02 | | | | | | 428 | 7 | 61.14 | 43.39 | | | |
| May-02 | | | | | | 370 | 4 | 92.50 | 60.52 | | | |
| Jun-02 | | | | | | 149 | 2 | 74.50 | 101.12 | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

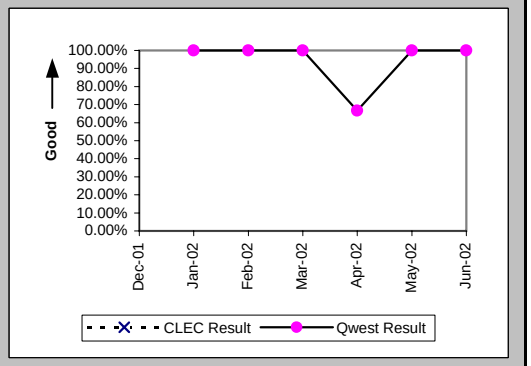
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

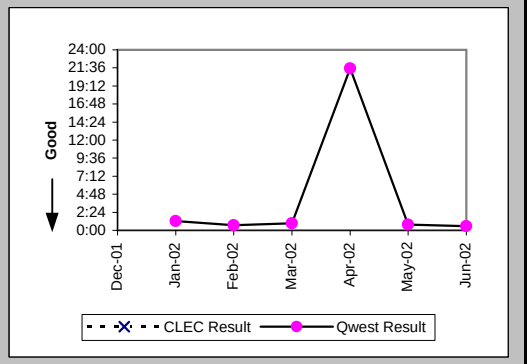
### All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



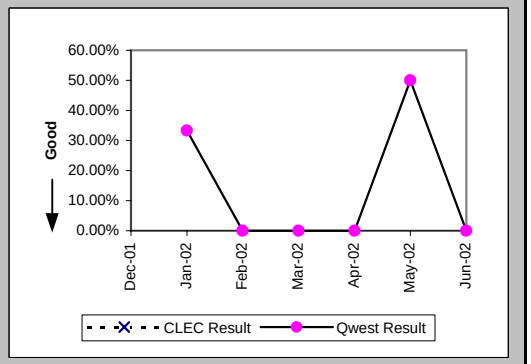

### Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3:45 | 3 | 1:15 | 0:17 | | | |
| Feb-02 | | | | | | 0:41 | 1 | 0:41 | | | | |
| Mar-02 | | | | | | 1:54 | 2 | 0:57 | 1:11 | | | |
| Apr-02 | | | | | | 64:36 | 3 | 21:32 | 36:38 | | | |
| May-02 | | | | | | 1:33 | 2 | 0:46 | 1:04 | | | |
| Jun-02 | | | | | | 0:32 | 1 | 0:32 | | | | |




### Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

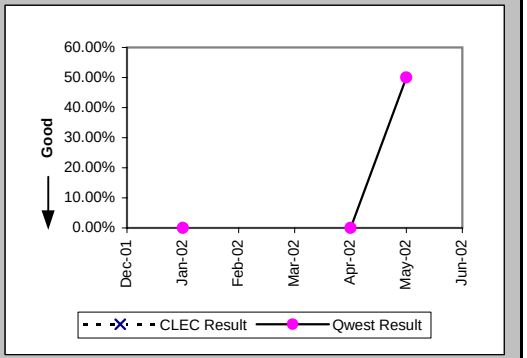
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

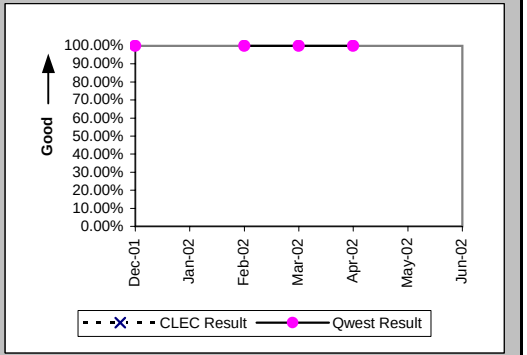
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | | | | | | | |



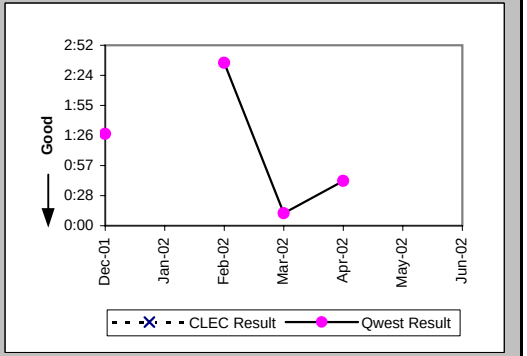

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

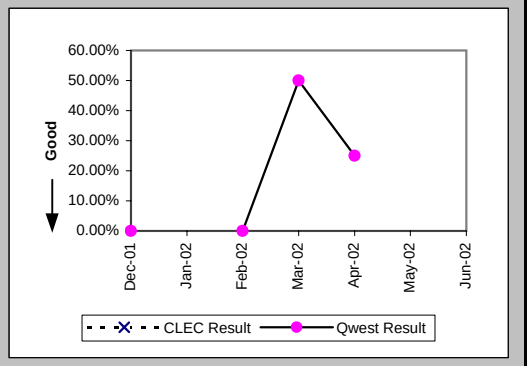
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1:28 | 1 | 1:28 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 5:12 | 2 | 2:36 | 0:31 | | | |
| Mar-02 | | | | | | 0:23 | 2 | 0:12 | 0:11 | | | |
| Apr-02 | | | | | | 2:53 | 4 | 0:43 | 0:31 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

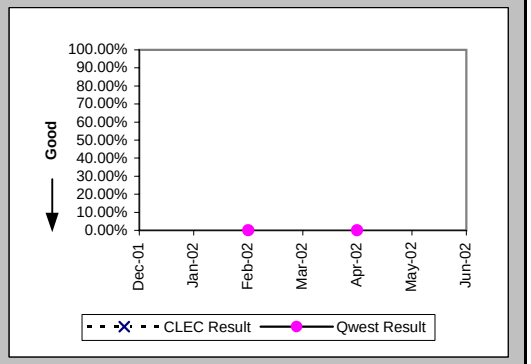
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



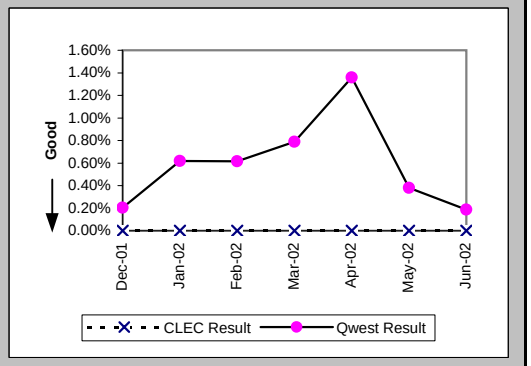

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

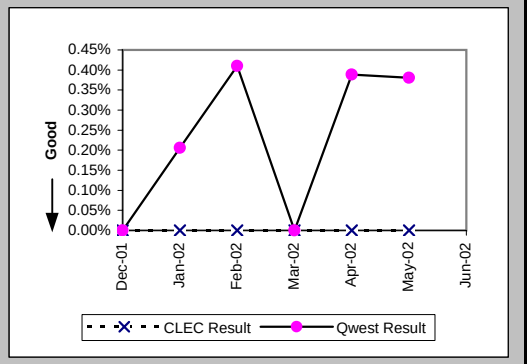
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 5 | 0.00% | 0 | 0 | 1 | 487 | 0.21% | 4.53% | -0.1 | -1.06 | No |
| Jan-02 | 0 | 5 | 0.00% | 0 | 0 | 3 | 486 | 0.62% | 7.83% | -0.18 | -1.11 | No |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 3 | 488 | 0.61% | 7.82% | -0.17 | -1.11 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 4 | 508 | 0.79% | 8.84% | -0.2 | -1.12 | No |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 7 | 515 | 1.36% | 11.58% | -0.26 | -1.16 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 2 | 526 | 0.38% | 6.15% | -0.14 | -1.08 | No |
| Jun-02 | 0 | 5 | 0.00% | 0 | 0 | 1 | 537 | 0.19% | 4.31% | -0.1 | -1.06 | No |



## Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

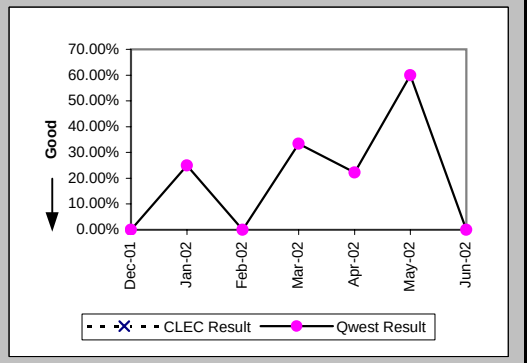
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 5 | 0.00% | 0 | 0 | 0 | 487 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 5 | 0.00% | 0 | 0 | 1 | 486 | 0.21% | 4.53% | -0.1 | -1.06 | No |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 2 | 488 | 0.41% | 6.39% | -0.14 | -1.09 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 0 | 508 | 0.00% | N/A | N/A | N/A | |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 2 | 515 | 0.39% | 6.22% | -0.14 | -1.08 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 2 | 526 | 0.38% | 6.15% | -0.14 | -1.08 | No |
| Jun-02 | | | | | | | | | | | | |



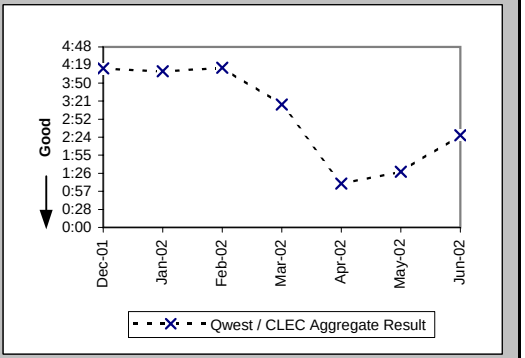

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| Feb-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 6 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| May-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



Checklist #7 - E911

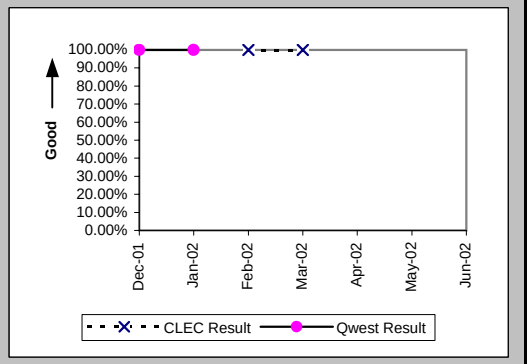
| Time to Update Databases (Hours:Minutes) (DB-1A) (Parity) | | | |
|---|---|---|---|
| Date | Qwest / CLEC Aggregate Result | PID Exc | Data Exc |
| Dec-01 | 4:14 | 0 | 0 |
| Jan-02 | 4:09 | 0 | 0 |
| Feb-02 | 4:15 | 0 | 0 |
| Mar-02 | 3:16 | 0 | 0 |
| Apr-02 | 1:10 | 0 | 0 |
| May-02 | 1:29 | 0 | 0 |
| Jun-02 | 2:27 | 0 | 0 |



## Checklist #7 - E911/911 Trunk Installation

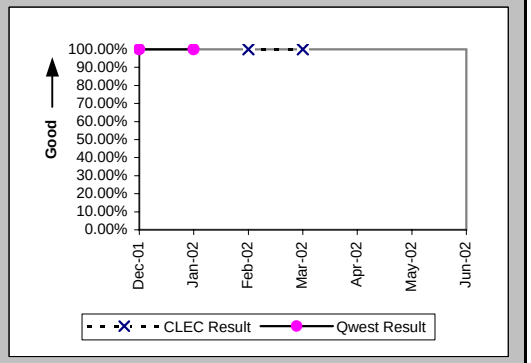
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

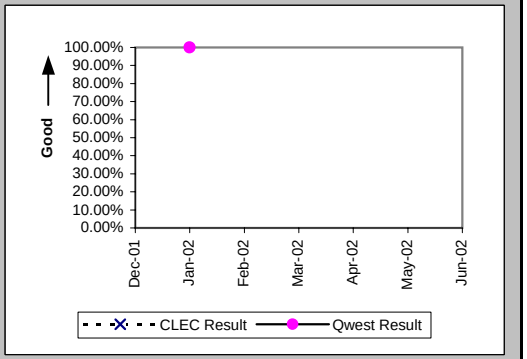
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #7 - E911/911 Trunk Repair

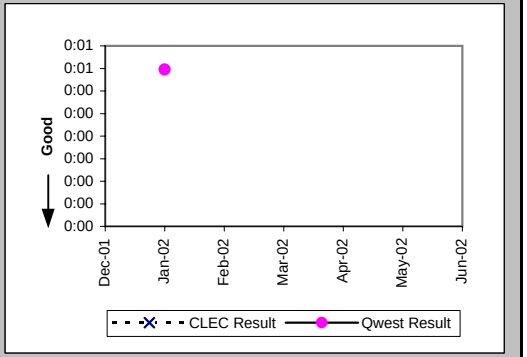
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



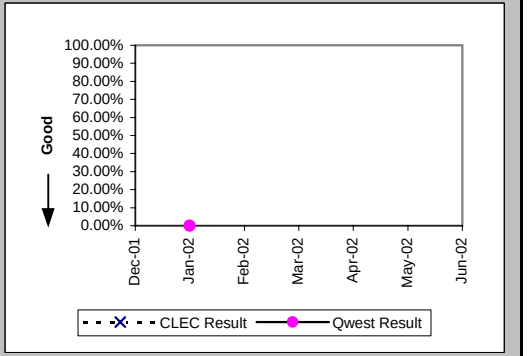

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0:01 | 1 | 0:01 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

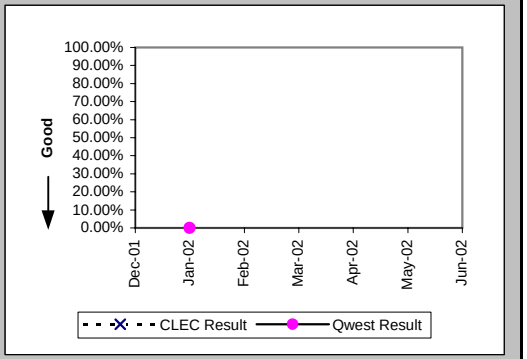
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #7 - E911/911 Trunk Repair

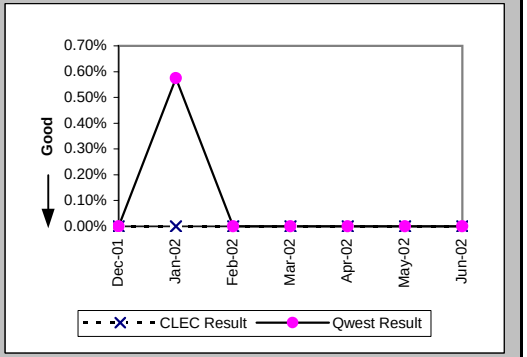
### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



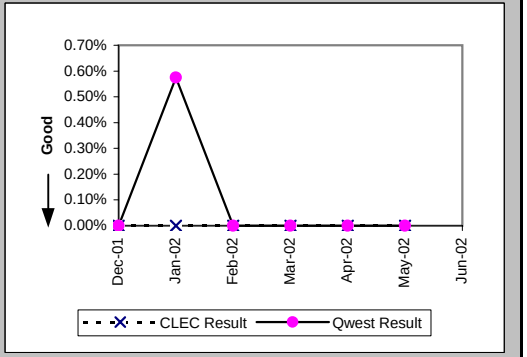

### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 20 | 0.00% | 0 | 0 | 0 | 174 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 20 | 0.00% | 0 | 0 | 1 | 174 | 0.57% | 7.56% | -0.32 | -1.2 | No |
| Feb-02 | 0 | 26 | 0.00% | 0 | 0 | 0 | 174 | 0.00% | N/A | N/A | N/A | |
| Mar-02 | 0 | 26 | 0.00% | 0 | 0 | 0 | 176 | 0.00% | N/A | N/A | N/A | |
| Apr-02 | 0 | 28 | 0.00% | 0 | 0 | 0 | 184 | 0.00% | N/A | N/A | N/A | |
| May-02 | 0 | 29 | 0.00% | 0 | 0 | 0 | 186 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | 0 | 28 | 0.00% | 0 | 0 | 0 | 186 | 0.00% | N/A | N/A | N/A | |




### Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

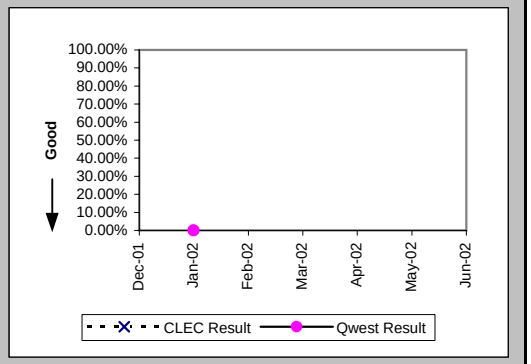
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 20 | 0.00% | 0 | 0 | 0 | 174 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 20 | 0.00% | 0 | 0 | 1 | 174 | 0.57% | 7.56% | -0.32 | -1.2 | No |
| Feb-02 | 0 | 26 | 0.00% | 0 | 0 | 0 | 174 | 0.00% | N/A | N/A | N/A | |
| Mar-02 | 0 | 26 | 0.00% | 0 | 0 | 0 | 176 | 0.00% | N/A | N/A | N/A | |
| Apr-02 | 0 | 28 | 0.00% | 0 | 0 | 0 | 184 | 0.00% | N/A | N/A | N/A | |
| May-02 | 0 | 29 | 0.00% | 0 | 0 | 0 | 186 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #7 - E911/911 Trunk Repair

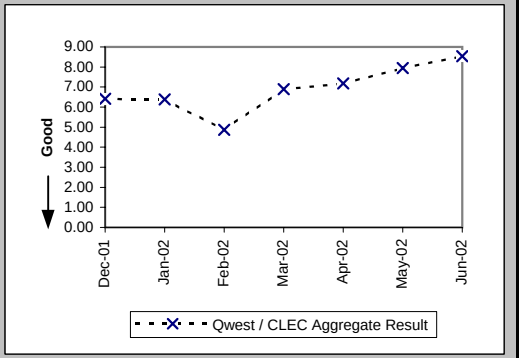
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |

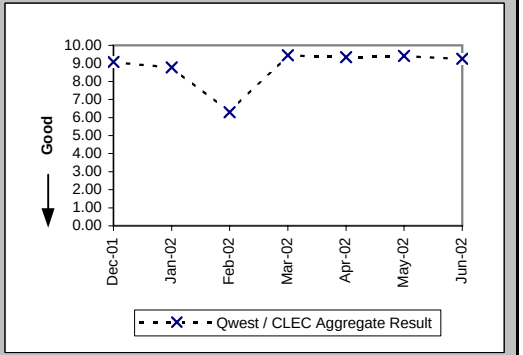


## Checklist #7 - Operator Services - Directory Assistance

| Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity) | |
|---|---|
| Date | Qwest / CLEC Aggregate Result |
| Dec-01 | 6.41 |
| Jan-02 | 6.38 |
| Feb-02 | 4.86 |
| Mar-02 | 6.90 |
| Apr-02 | 7.18 |
| May-02 | 7.95 |
| Jun-02 | 8.54 |

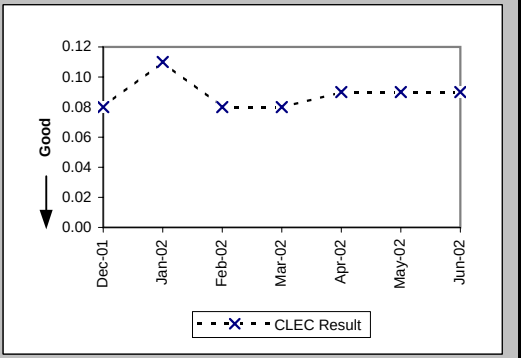



| Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity) | |
|---|---|
| Date | Qwest / CLEC Aggregate Result |
| Dec-01 | 9.08 |
| Jan-02 | 8.78 |
| Feb-02 | 6.29 |
| Mar-02 | 9.45 |
| Apr-02 | 9.35 |
| May-02 | 9.42 |
| Jun-02 | 9.26 |

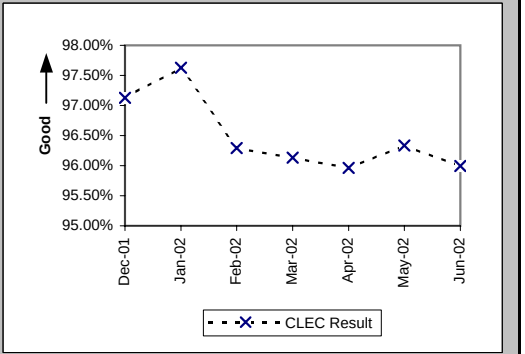


## Checklist #8 - Directory Listings

| Time to Update Databases (Avg Sec) (DB-1C-1) (Parity) | | | |
|---|---|---|---|
| Date | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 0.08 | | |
| Jan-02 | 0.11 | 0 | 0 |
| Feb-02 | 0.08 | 0 | 0 |
| Mar-02 | 0.08 | 0 | 0 |
| Apr-02 | 0.09 | 0 | 0 |
| May-02 | 0.09 | 0 | 0 |
| Jun-02 | 0.09 | 0 | 0 |



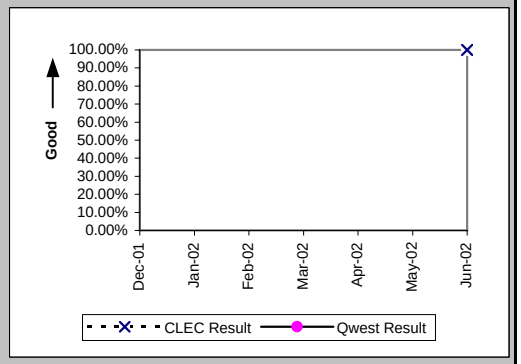

| Accurate Database Updates (Percent) (DB-2C-1) (Parity) | | | |
|---|---|---|---|
| Date | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 97.13% | | |
| Jan-02 | 97.63% | 0 | 0 |
| Feb-02 | 96.29% | 0 | 0 |
| Mar-02 | 96.13% | 0 | 0 |
| Apr-02 | 95.96% | 0 | 0 |
| May-02 | 96.33% | 0 | 0 |
| Jun-02 | 96.00% | 0 | 0 |



## Checklist #9 - NXX Code Activation

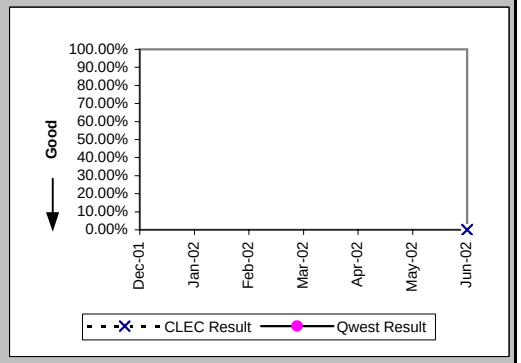
NXX Code Activation (Percent) (NP-1A) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result |
|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | |
| Jan-02 | | | | | | | | |
| Feb-02 | | | | | | | | |
| Mar-02 | | | | | | | | |
| Apr-02 | | | | | | | | |
| May-02 | | | | | | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | | | |



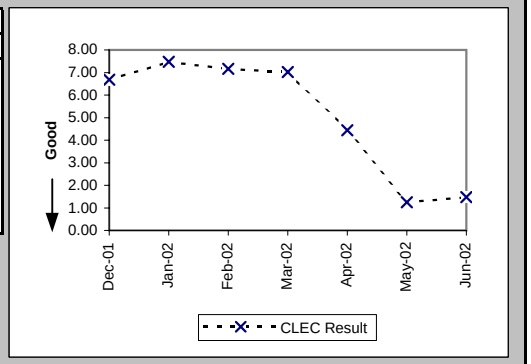

NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result |
|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | |
| Jan-02 | | | | | | | | |
| Feb-02 | | | | | | | | |
| Mar-02 | | | | | | | | |
| Apr-02 | | | | | | | | |
| May-02 | | | | | | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | | | |



Checklist #10 - Databases and Signaling

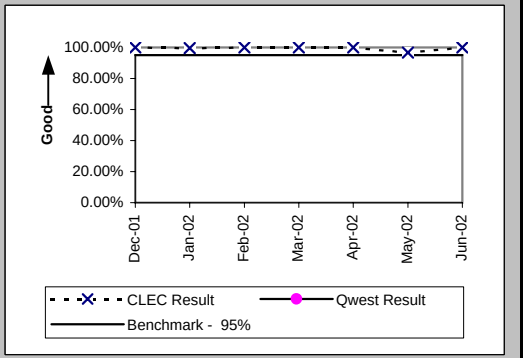
| Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity) | | | |
|---|---|---|---|
| Date | CLEC Result | PID Exc | Data Exc |
| Dec-01 | 6.68 | 0 | 0 |
| Jan-02 | 7.47 | 0 | 0 |
| Feb-02 | 7.17 | 0 | 0 |
| Mar-02 | 7.02 | 0 | 0 |
| Apr-02 | 4.44 | 0 | 0 |
| May-02 | 1.25 | 0 | 0 |
| Jun-02 | 1.47 | 0 | 0 |



## Checklist #11 - Number Portability**

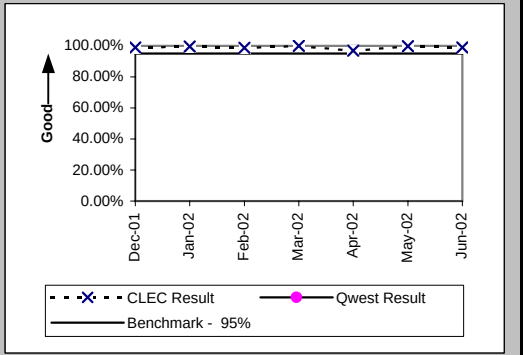
### Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3 | 3 | 100.00% | 0 | 0 | | | | | | | No |
| Jan-02 | 241 | 242 | 99.59% | 0 | 0 | | | | | | | No |
| Feb-02 | 200 | 200 | 100.00% | 0 | 0 | | | | | | | No |
| Mar-02 | 160 | 160 | 100.00% | 0 | 0 | | | | | | | No |
| Apr-02 | 318 | 318 | 100.00% | 0 | 0 | | | | | | | No |
| May-02 | 89 | 92 | 96.74% | 0 | 0 | | | | | | | No |
| Jun-02 | 66 | 66 | 100.00% | 0 | 0 | | | | | | | No |



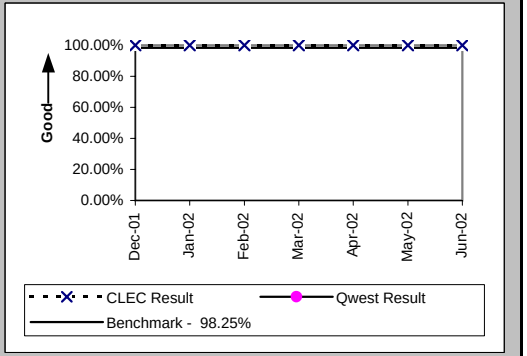

### Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 389 | 393 | 98.98% | 0 | 0 | | | | | | | No |
| Jan-02 | 523 | 525 | 99.62% | 0 | 0 | | | | | | | No |
| Feb-02 | 229 | 232 | 98.71% | 0 | 0 | | | | | | | No |
| Mar-02 | 317 | 317 | 100.00% | 0 | 0 | | | | | | | No |
| Apr-02 | 96 | 99 | 96.97% | 0 | 0 | | | | | | | No |
| May-02 | 377 | 378 | 99.74% | 0 | 0 | | | | | | | No |
| Jun-02 | 367 | 371 | 98.92% | 0 | 0 | | | | | | | No |




### Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

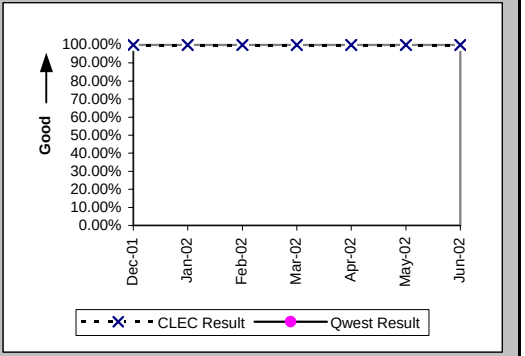
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 396 | 396 | 100.00% | 0 | 0 | | | | | | | No |
| Jan-02 | 767 | 767 | 100.00% | 0 | 0 | | | | | | | No |
| Feb-02 | 432 | 432 | 100.00% | 0 | 0 | | | | | | | No |
| Mar-02 | 477 | 477 | 100.00% | 0 | 0 | | | | | | | No |
| Apr-02 | 391 | 391 | 100.00% | 0 | 0 | | | | | | | No |
| May-02 | 470 | 470 | 100.00% | 0 | 0 | | | | | | | No |
| Jun-02 | 437 | 437 | 100.00% | 0 | 0 | | | | | | | No |



## Checklist #11 - Number Portability**

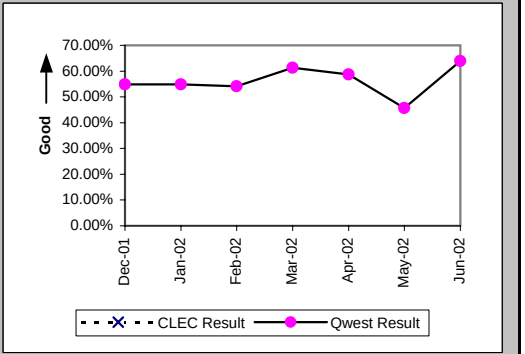
### Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 396 | 396 | 100.00% | 0 | 0 | | | | | | | |
| Jan-02 | 767 | 767 | 100.00% | 0 | 0 | | | | | | | |
| Feb-02 | 432 | 432 | 100.00% | 0 | 0 | | | | | | | |
| Mar-02 | 477 | 477 | 100.00% | 0 | 0 | | | | | | | |
| Apr-02 | 391 | 391 | 100.00% | 0 | 0 | | | | | | | |
| May-02 | 470 | 470 | 100.00% | 0 | 0 | | | | | | | |
| Jun-02 | 437 | 437 | 100.00% | 0 | 0 | | | | | | | |



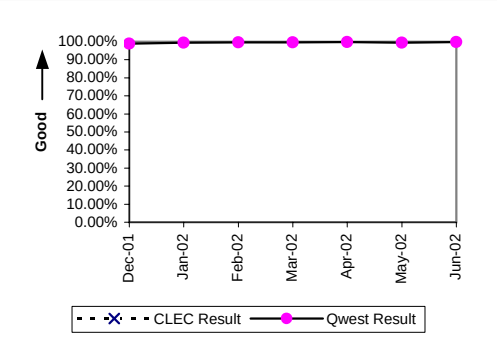

### LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 438 | 799 | 54.82% | 49.77% | | | |
| Jan-02 | | | | | | 567 | 1033 | 54.89% | 49.76% | | | |
| Feb-02 | | | | | | 390 | 721 | 54.09% | 49.83% | | | |
| Mar-02 | | | | | | 450 | 734 | 61.31% | 48.70% | | | |
| Apr-02 | | | | | | 508 | 865 | 58.73% | 49.23% | | | |
| May-02 | | | | | | 336 | 736 | 45.65% | 49.81% | | | |
| Jun-02 | | | | | | 435 | 681 | 63.88% | 48.04% | | | |




### LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

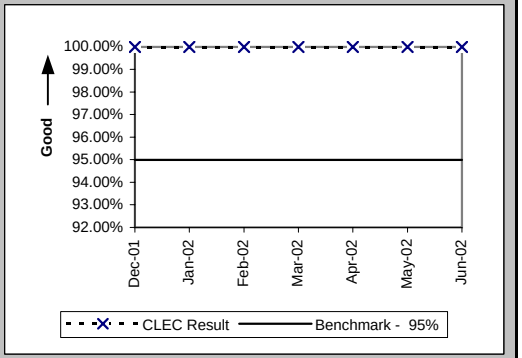
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1490 | 1505 | 99.00% | 9.93% | | | |
| Jan-02 | | | | | | 1839 | 1848 | 99.51% | 6.96% | | | |
| Feb-02 | | | | | | 1579 | 1586 | 99.56% | 6.63% | | | |
| Mar-02 | | | | | | 1696 | 1702 | 99.65% | 5.93% | | | |
| Apr-02 | | | | | | 1749 | 1752 | 99.83% | 4.13% | | | |
| May-02 | | | | | | 1552 | 1560 | 99.49% | 7.14% | | | |
| Jun-02 | | | | | | 1320 | 1323 | 99.77% | 4.76% | | | |



## Checklist #13 - Reciprocal Compensation

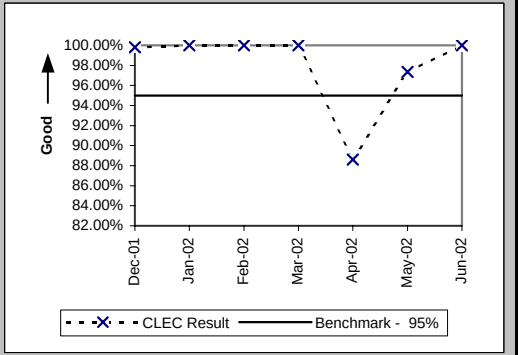
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 17198.46 | 17198.46 | 100.00% | 0 | 0 |
| Jan-02 | 18701.92 | 18701.92 | 100.00% | 0 | 0 |
| Feb-02 | 19147.12 | 19147.12 | 100.00% | 0 | 0 |
| Mar-02 | 17118.09 | 17118.09 | 100.00% | 0 | 0 |
| Apr-02 | 21100 | 21100 | 100.00% | 0 | 0 |
| May-02 | 18437.35 | 18437.35 | 100.00% | 0 | 0 |
| Jun-02 | 18172.93 | 18172.93 | 100.00% | 0 | 0 |




Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

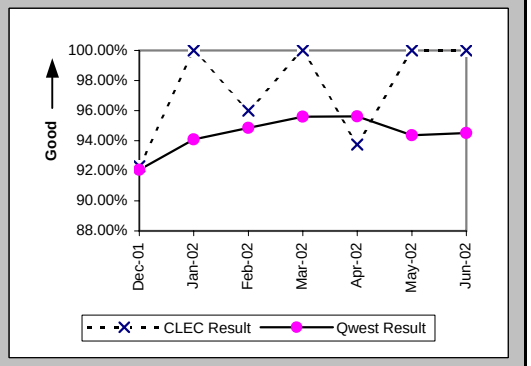
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc |
|---|---|---|---|---|---|
| Dec-01 | 17164.57 | 17198.46 | 99.80% | 0 | 0 |
| Jan-02 | 18701.71 | 18701.92 | 100.00% | 0 | 0 |
| Feb-02 | 19147.12 | 19147.12 | 100.00% | 0 | 0 |
| Mar-02 | 17118.09 | 17118.09 | 100.00% | 0 | 0 |
| Apr-02 | 18696.44 | 21100 | 88.61% | 0 | 0 |
| May-02 | 17947.48 | 18437.35 | 97.34% | 0 | 0 |
| Jun-02 | 18172.93 | 18172.93 | 100.00% | 0 | 0 |



## Checklist #14 - Resale - Residence Installation

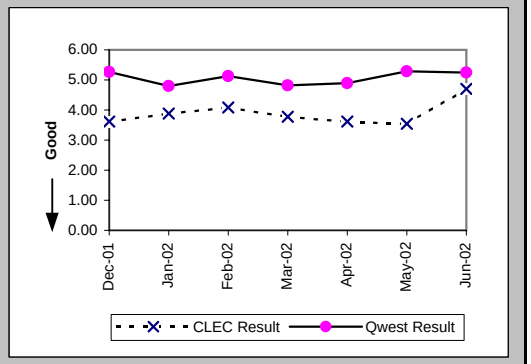
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 12 | 13 | 92.31% | 0 | 0 | 1382 | 1501 | 92.07% | 27.02% | -0.03 | -1.02 | No |
| Jan-02 | 26 | 26 | 100.00% | 0 | 0 | 1559 | 1657 | 94.09% | 23.59% | -1.27 | -1.77 | No |
| Feb-02 | 24 | 25 | 96.00% | 0 | 0 | 1456 | 1535 | 94.85% | 22.09% | -0.26 | -1.16 | No |
| Mar-02 | 27 | 27 | 100.00% | 0 | 0 | 1413 | 1478 | 95.60% | 20.50% | -1.1 | -1.67 | No |
| Apr-02 | 15 | 16 | 93.75% | 0 | 0 | 1545 | 1616 | 95.61% | 20.50% | 0.41 | -0.75 | No |
| May-02 | 25 | 25 | 100.00% | 1 | 0 | 1592 | 1687 | 94.37% | 23.05% | -1.21 | -1.74 | No |
| Jun-02 | 20 | 20 | 100.00% | 0 | 0 | 1498 | 1585 | 94.51% | 22.78% | -1.07 | -1.65 | No |



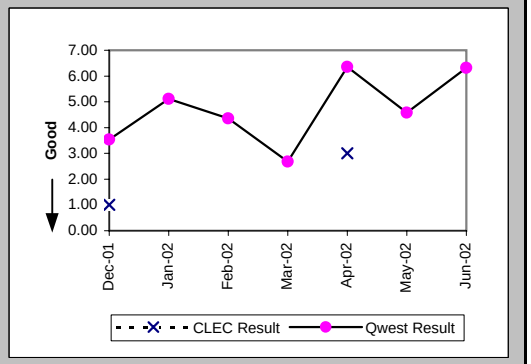

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 47 | 13 | 3.62 | 0 | 0 | 7955 | 1510 | 5.27 | 4.66 | -1.27 | -1.77 | No |
| Jan-02 | 101 | 26 | 3.88 | 0 | 0 | 8002 | 1667 | 4.80 | 4.41 | -1.05 | -1.64 | No |
| Feb-02 | 102 | 25 | 4.08 | 0 | 0 | 7901 | 1539 | 5.13 | 4.36 | -1.2 | -1.73 | No |
| Mar-02 | 102 | 27 | 3.78 | 0 | 0 | 7150 | 1484 | 4.82 | 3.64 | -1.47 | -1.89 | No |
| Apr-02 | 58 | 16 | 3.62 | 0 | 0 | 7910 | 1619 | 4.89 | 4.97 | -1.01 | -1.61 | No |
| May-02 | 92 | 26 | 3.54 | 0 | 0 | 8919 | 1687 | 5.29 | 5.30 | -1.67 | -2.01 | No |
| Jun-02 | 94 | 20 | 4.70 | 0 | 0 | 8320 | 1587 | 5.24 | 4.87 | -0.49 | -1.3 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

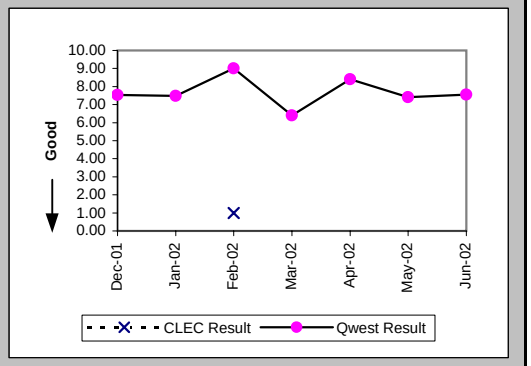
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 1.00 | 0 | 0 | 85 | 24 | 3.54 | 2.70 | -0.92 | -1.56 | No |
| Jan-02 | | | | | | 194 | 38 | 5.11 | 9.26 | | | |
| Feb-02 | | | | | | 183 | 42 | 4.36 | 6.54 | | | |
| Mar-02 | | | | | | 51 | 19 | 2.68 | 2.16 | | | |
| Apr-02 | 3 | 1 | 3.00 | 0 | 0 | 254 | 40 | 6.35 | 8.69 | -0.38 | -1.23 | No |
| May-02 | | | | | | 110 | 24 | 4.58 | 5.38 | | | |
| Jun-02 | | | | | | 177 | 28 | 6.32 | 13.88 | | | |



## Checklist #14 - Resale - Residence Installation

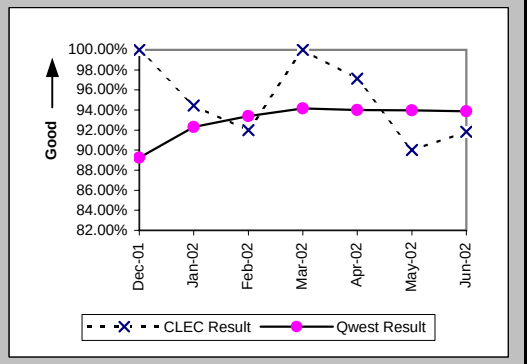
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 700 | 93 | 7.53 | 5.08 | | | |
| Jan-02 | | | | | | 494 | 66 | 7.48 | 8.06 | | | |
| Feb-02 | 1 | 1 | 1.00 | 0 | 0 | 360 | 40 | 9.00 | 7.29 | -1.08 | -1.66 | No |
| Mar-02 | | | | | | 301 | 47 | 6.40 | 3.76 | | | |
| Apr-02 | | | | | | 269 | 32 | 8.41 | 6.37 | | | |
| May-02 | | | | | | 527 | 71 | 7.42 | 5.52 | | | |
| Jun-02 | | | | | | 461 | 61 | 7.56 | 5.56 | | | |



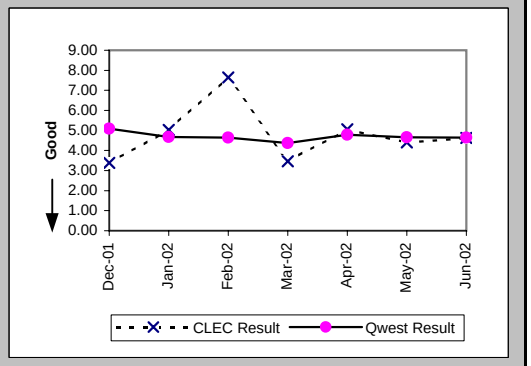

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 29 | 29 | 100.00% | 0 | 0 | 1011 | 1133 | 89.23% | 31.00% | -1.85 | -2.12 | No |
| Jan-02 | 34 | 36 | 94.44% | 0 | 0 | 1079 | 1169 | 92.30% | 26.66% | -0.48 | -1.29 | No |
| Feb-02 | 23 | 25 | 92.00% | 0 | 0 | 1003 | 1074 | 93.39% | 24.85% | 0.33 | -0.8 | No |
| Mar-02 | 35 | 35 | 100.00% | 0 | 0 | 1046 | 1111 | 94.15% | 23.47% | -1.45 | -1.88 | No |
| Apr-02 | 34 | 35 | 97.14% | 1 | 0 | 1146 | 1219 | 94.01% | 23.73% | -0.77 | -1.47 | No |
| May-02 | 27 | 30 | 90.00% | 0 | 0 | 1139 | 1212 | 93.98% | 23.79% | 0.88 | -0.46 | No |
| Jun-02 | 45 | 49 | 91.84% | 0 | 0 | 1071 | 1141 | 93.87% | 24.00% | 0.61 | -0.63 | No |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

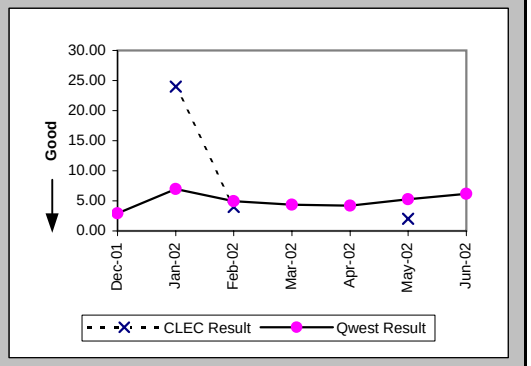
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 98 | 29 | 3.38 | 0 | 0 | 5820 | 1144 | 5.09 | 6.19 | -1.47 | -1.89 | No |
| Jan-02 | 181 | 36 | 5.03 | 0 | 0 | 5514 | 1178 | 4.68 | 7.00 | 0.64 | -0.61 | No |
| Feb-02 | 191 | 25 | 7.64 | 0 | 0 | 4997 | 1076 | 4.64 | 5.23 | 1.8 | 0.09 | Yes |
| Mar-02 | 121 | 35 | 3.46 | 0 | 0 | 4893 | 1117 | 4.38 | 4.12 | -1.3 | -1.79 | No |
| Apr-02 | 182 | 36 | 5.06 | 0 | 0 | 5854 | 1221 | 4.79 | 5.67 | 0.48 | -0.71 | No |
| May-02 | 132 | 30 | 4.40 | 0 | 0 | 5670 | 1216 | 4.66 | 4.84 | -0.29 | -1.18 | No |
| Jun-02 | 227 | 49 | 4.63 | 0 | 0 | 5324 | 1147 | 4.64 | 4.50 | -0.01 | -1.01 | No |



## Checklist #14 - Resale - Residence Installation

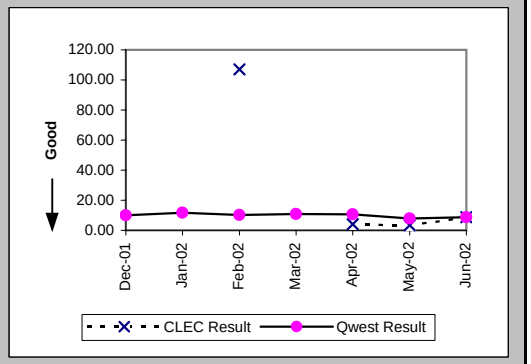
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 122 | 42 | 2.90 | 1.99 | | | |
| Jan-02 | 48 | 2 | 24.00 | 0 | 0 | 313 | 45 | 6.96 | 17.52 | 1.42 | -0.14 | No |
| Feb-02 | 4 | 1 | 4.00 | 0 | 0 | 138 | 28 | 4.93 | 4.63 | -0.2 | -1.12 | No |
| Mar-02 | | | | | | 135 | 31 | 4.35 | 3.85 | | | |
| Apr-02 | | | | | | 122 | 29 | 4.21 | 3.81 | | | |
| May-02 | 2 | 1 | 2.00 | 0 | 0 | 158 | 30 | 5.27 | 7.65 | -0.42 | -1.26 | No |
| Jun-02 | | | | | | 136 | 22 | 6.18 | 13.21 | | | |



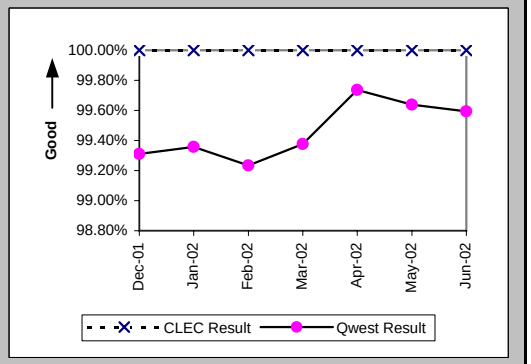

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 822 | 82 | 10.02 | 11.28 | | | |
| Jan-02 | | | | | | 624 | 53 | 11.77 | 20.30 | | | |
| Feb-02 | 107 | 1 | 107.00 | 0 | 0 | 441 | 43 | 10.26 | 11.00 | 2.41 | 0.46 | Yes |
| Mar-02 | | | | | | 394 | 36 | 10.94 | 11.51 | | | |
| Apr-02 | 4 | 1 | 4.00 | 0 | 0 | 479 | 45 | 10.64 | 9.40 | -0.7 | -1.43 | No |
| May-02 | 7 | 2 | 3.50 | 0 | 0 | 336 | 43 | 7.81 | 10.05 | -0.59 | -1.36 | No |
| Jun-02 | 35 | 4 | 8.75 | 0 | 0 | 431 | 49 | 8.80 | 5.70 | -0.02 | -1.01 | No |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

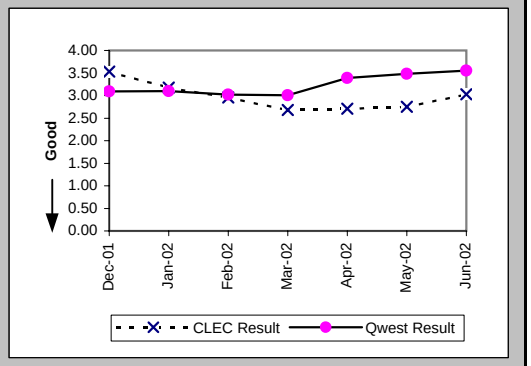
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1095 | 1095 | 100.00% | 1 | 3 | 4183 | 4212 | 99.31% | 8.27% | -2.45 | -2.49 | No |
| Jan-02 | 799 | 799 | 100.00% | 0 | 3 | 4954 | 4986 | 99.36% | 7.99% | -2.11 | -2.28 | No |
| Feb-02 | 160 | 160 | 100.00% | 0 | 0 | 4666 | 4702 | 99.23% | 8.72% | -1.09 | -1.66 | No |
| Mar-02 | 145 | 145 | 100.00% | 0 | 0 | 5412 | 5446 | 99.38% | 7.88% | -0.94 | -1.57 | No |
| Apr-02 | 143 | 143 | 100.00% | 0 | 1 | 5312 | 5326 | 99.74% | 5.12% | -0.61 | -1.37 | No |
| May-02 | 62 | 62 | 100.00% | 0 | 0 | 6050 | 6072 | 99.64% | 6.01% | -0.47 | -1.29 | No |
| Jun-02 | 104 | 104 | 100.00% | 0 | 0 | 5624 | 5647 | 99.59% | 6.37% | -0.65 | -1.39 | No |



## Checklist #14 - Resale - Residence Installation

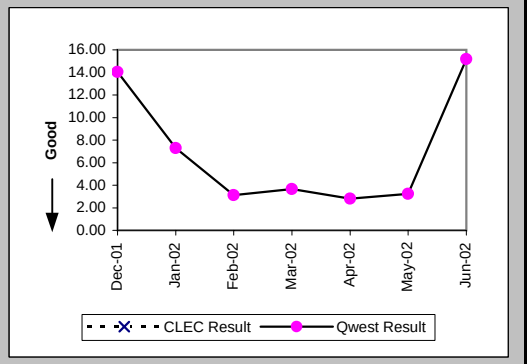
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3637 | 1031 | 3.53 | 65 | 3 | 10776 | 3487 | 3.09 | 1.08 | 11.44 | 5.95 | Yes |
| Jan-02 | 551 | 173 | 3.18 | 626 | 3 | 13508 | 4362 | 3.10 | 2.81 | 0.4 | -0.75 | No |
| Feb-02 | 272 | 92 | 2.96 | 68 | 0 | 12058 | 3992 | 3.02 | 1.14 | -0.53 | -1.32 | No |
| Mar-02 | 204 | 76 | 2.68 | 69 | 0 | 13197 | 4385 | 3.01 | 1.06 | -2.65 | -2.61 | No |
| Apr-02 | 130 | 48 | 2.71 | 95 | 1 | 14615 | 4316 | 3.39 | 0.96 | -4.86 | -3.95 | No |
| May-02 | 110 | 40 | 2.75 | 22 | 0 | 17014 | 4893 | 3.48 | 0.90 | -5.12 | -4.11 | No |
| Jun-02 | 182 | 60 | 3.03 | 44 | 0 | 16123 | 4546 | 3.55 | 1.31 | -3.02 | -2.83 | No |



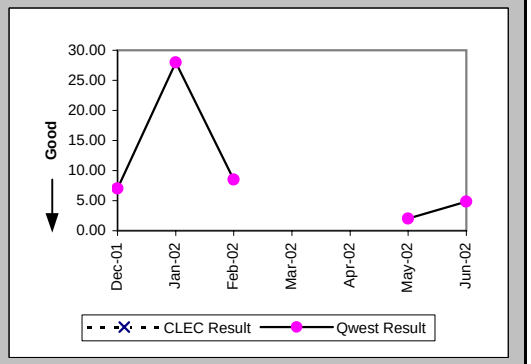

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 393 | 28 | 14.04 | 57.59 | | | |
| Jan-02 | | | | | | 204 | 28 | 7.29 | 16.60 | | | |
| Feb-02 | | | | | | 106 | 34 | 3.12 | 2.64 | | | |
| Mar-02 | | | | | | 128 | 35 | 3.66 | 3.42 | | | |
| Apr-02 | | | | | | 42 | 15 | 2.80 | 2.08 | | | |
| May-02 | | | | | | 68 | 21 | 3.24 | 2.61 | | | |
| Jun-02 | | | | | | 258 | 17 | 15.18 | 28.61 | | | |




Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

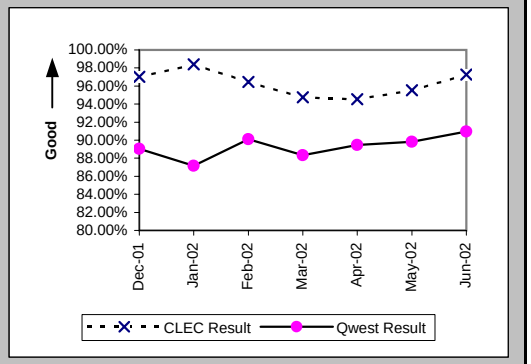
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 14 | 2 | 7.00 | 4.24 | | | |
| Jan-02 | | | | | | 168 | 6 | 28.00 | 57.98 | | | |
| Feb-02 | | | | | | 17 | 2 | 8.50 | 4.95 | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 4 | 2 | 2.00 | 1.41 | | | |
| Jun-02 | | | | | | 34 | 7 | 4.86 | 3.18 | | | |



## Checklist #14 - Resale - Residence Installation

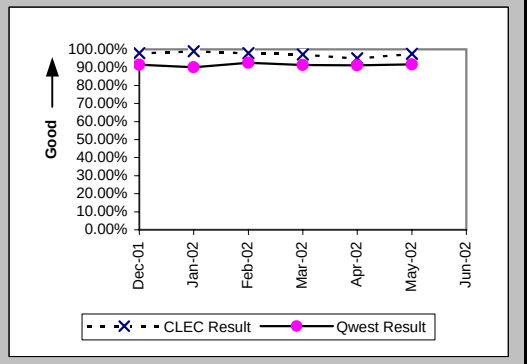
New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1076 | 1109 | 97.02% | 0 | 0 | 6944 | 7800 | 89.03% | 31.26% | -7.97 | -5.85 | No |
| Jan-02 | 984 | 1000 | 98.40% | 0 | 0 | 6411 | 7356 | 87.15% | 33.46% | -9.97 | -7.06 | No |
| Feb-02 | 517 | 536 | 96.46% | 0 | 0 | 6832 | 7581 | 90.12% | 29.84% | -4.75 | -3.89 | No |
| Mar-02 | 198 | 209 | 94.74% | 0 | 0 | 6789 | 7686 | 88.33% | 32.11% | -2.85 | -2.73 | No |
| Apr-02 | 190 | 201 | 94.53% | 0 | 0 | 7257 | 8110 | 89.48% | 30.68% | -2.3 | -2.4 | No |
| May-02 | 150 | 157 | 95.54% | 0 | 0 | 7701 | 8574 | 89.82% | 30.24% | -2.35 | -2.43 | No |
| Jun-02 | 142 | 146 | 97.26% | 0 | 0 | 7897 | 8682 | 90.96% | 28.68% | -2.63 | -2.6 | No |



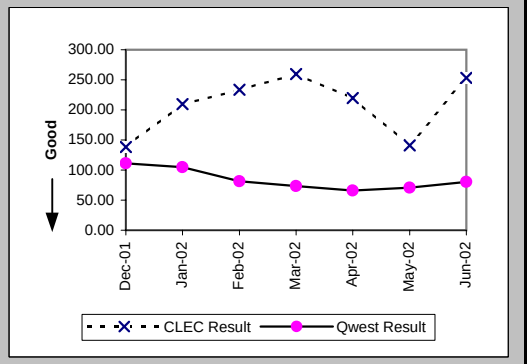

New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1085 | 1109 | 97.84% | 0 | 0 | 7134 | 7800 | 91.46% | 27.95% | -7.11 | -5.32 | No |
| Jan-02 | 990 | 1000 | 99.00% | 0 | 0 | 6622 | 7356 | 90.02% | 29.97% | -8.89 | -6.4 | No |
| Feb-02 | 525 | 536 | 97.95% | 0 | 0 | 7017 | 7581 | 92.56% | 26.24% | -4.59 | -3.79 | No |
| Mar-02 | 203 | 209 | 97.13% | 0 | 0 | 7014 | 7686 | 91.26% | 28.25% | -2.97 | -2.8 | No |
| Apr-02 | 191 | 201 | 95.02% | 0 | 0 | 7398 | 8110 | 91.22% | 28.30% | -1.88 | -2.14 | No |
| May-02 | 153 | 157 | 97.45% | 0 | 0 | 7858 | 8574 | 91.65% | 27.66% | -2.6 | -2.58 | No |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

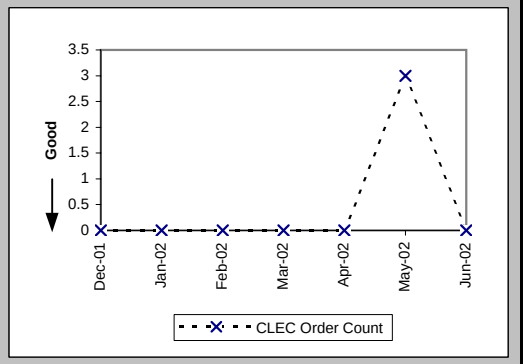
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 553 | 4 | 138.25 | 0 | 0 | 24728 | 222 | 111.39 | 121.03 | 0.53 | -0.68 | No |
| Jan-02 | 628 | 3 | 209.33 | 0 | 0 | 26739 | 255 | 104.86 | 119.22 | 1.44 | -0.12 | No |
| Feb-02 | 700 | 3 | 233.33 | 0 | 0 | 20532 | 253 | 81.15 | 95.32 | 1.93 | 0.17 | Yes |
| Mar-02 | 778 | 3 | 259.33 | 0 | 0 | 24449 | 334 | 73.20 | 92.03 | 2.46 | 0.49 | Yes |
| Apr-02 | 878 | 4 | 219.50 | 0 | 0 | 28679 | 436 | 65.78 | 88.76 | 2.46 | 0.49 | Yes |
| May-02 | 985 | 7 | 140.71 | 0 | 0 | 32330 | 458 | 70.59 | 91.98 | 1.77 | 0.08 | Yes |
| Jun-02 | 1013 | 4 | 253.25 | 0 | 0 | 31905 | 397 | 80.37 | 103.81 | 2.41 | 0.46 | Yes |



## Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

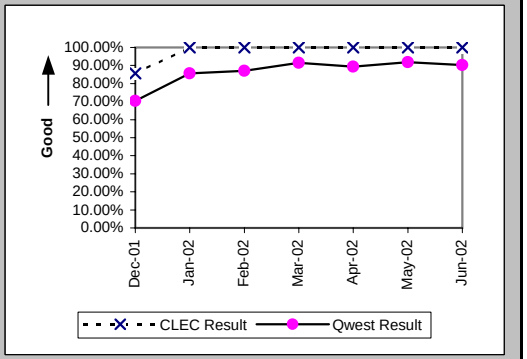
| Date | CLEC Order Count |
|---|---|
| Dec-01 | 0 |
| Jan-02 | 0 |
| Feb-02 | 0 |
| Mar-02 | 0 |
| Apr-02 | 0 |
| May-02 | 3 |
| Jun-02 | 0 |



## Checklist #14 - Resale - Residence Repair

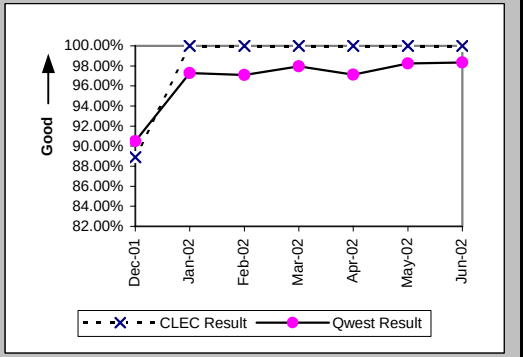
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 6 | 7 | 85.71% | 8 | 0 | 1041 | 1478 | 70.43% | 45.63% | -0.88 | -1.54 | No |
| Jan-02 | 10 | 10 | 100.00% | 7 | 0 | 1331 | 1553 | 85.71% | 35.00% | -1.29 | -1.78 | No |
| Feb-02 | 7 | 7 | 100.00% | 6 | 0 | 1000 | 1148 | 87.11% | 33.51% | -1.01 | -1.62 | No |
| Mar-02 | 5 | 5 | 100.00% | 10 | 0 | 1160 | 1267 | 91.55% | 27.81% | -0.68 | -1.41 | No |
| Apr-02 | 11 | 11 | 100.00% | 10 | 0 | 1476 | 1652 | 89.35% | 30.85% | -1.14 | -1.69 | No |
| May-02 | 5 | 5 | 100.00% | 10 | 0 | 1394 | 1517 | 91.89% | 27.30% | -0.66 | -1.4 | No |
| Jun-02 | 6 | 6 | 100.00% | 3 | 0 | 1255 | 1391 | 90.22% | 29.70% | -0.8 | -1.49 | No |



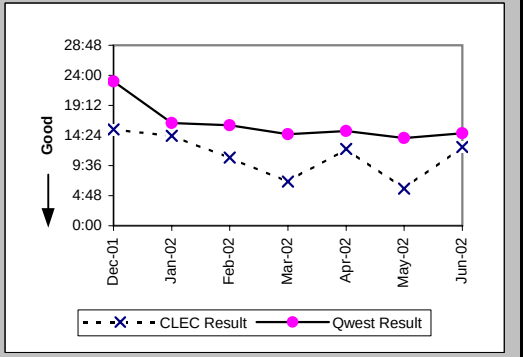

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 9 | 88.89% | 8 | 0 | 1852 | 2047 | 90.47% | 29.36% | 0.23 | -0.86 | No |
| Jan-02 | 10 | 10 | 100.00% | 7 | 0 | 2016 | 2072 | 97.30% | 16.22% | -0.53 | -1.32 | No |
| Feb-02 | 8 | 8 | 100.00% | 6 | 0 | 1441 | 1484 | 97.10% | 16.77% | -0.49 | -1.3 | No |
| Mar-02 | 8 | 8 | 100.00% | 10 | 0 | 1639 | 1673 | 97.97% | 14.11% | -0.41 | -1.25 | No |
| Apr-02 | 12 | 12 | 100.00% | 10 | 0 | 2108 | 2170 | 97.14% | 16.66% | -0.59 | -1.36 | No |
| May-02 | 7 | 7 | 100.00% | 10 | 0 | 1954 | 1989 | 98.24% | 13.15% | -0.35 | -1.21 | No |
| Jun-02 | 9 | 9 | 100.00% | 3 | 0 | 1779 | 1809 | 98.34% | 12.77% | -0.39 | -1.24 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

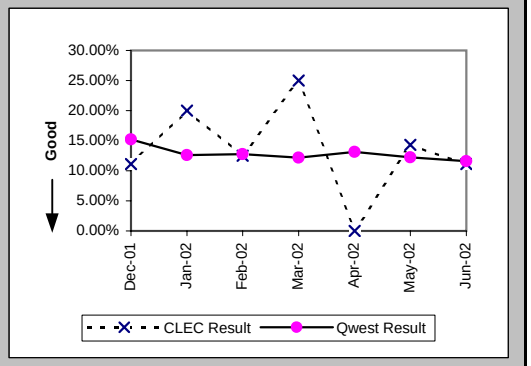
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 138:22 | 9 | 15:22 | 8 | 0 | 47184:35 | 2047 | 23:03 | 25:39 | -0.9 | -1.54 | No |
| Jan-02 | 143:32 | 10 | 14:21 | 7 | 0 | 33943:46 | 2072 | 16:23 | 13:20 | -0.48 | -1.29 | No |
| Feb-02 | 86:56 | 8 | 10:52 | 6 | 0 | 23825:12 | 1484 | 16:03 | 14:02 | -1.04 | -1.63 | No |
| Mar-02 | 56:17 | 8 | 7:02 | 10 | 0 | 24428:27 | 1673 | 14:36 | 13:18 | -1.61 | -1.98 | No |
| Apr-02 | 146:59 | 12 | 12:15 | 10 | 0 | 32789:06 | 2170 | 15:07 | 15:55 | -0.62 | -1.38 | No |
| May-02 | 41:21 | 7 | 5:54 | 10 | 0 | 27847:41 | 1989 | 14:00 | 15:04 | -1.42 | -1.86 | No |
| Jun-02 | 113:14 | 9 | 12:35 | 3 | 0 | 26683:38 | 1809 | 14:45 | 11:36 | -0.56 | -1.34 | No |



## Checklist #14 - Resale - Residence Repair

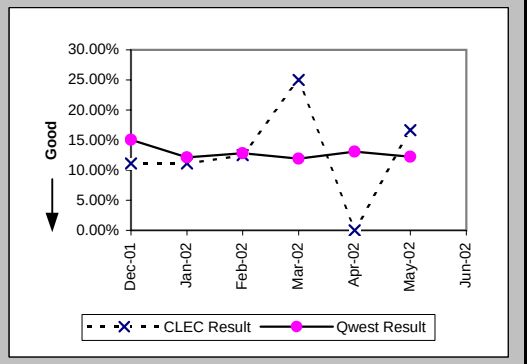
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 9 | 11.11% | 8 | 0 | 319 | 2099 | 15.20% | 35.90% | -0.34 | -1.21 | No |
| Jan-02 | 2 | 10 | 20.00% | 7 | 0 | 266 | 2108 | 12.62% | 33.21% | 0.69 | -0.58 | No |
| Feb-02 | 1 | 8 | 12.50% | 6 | 0 | 193 | 1510 | 12.78% | 33.39% | -0.02 | -1.01 | No |
| Mar-02 | 2 | 8 | 25.00% | 10 | 0 | 208 | 1709 | 12.17% | 32.69% | 1.01 | -0.39 | No |
| Apr-02 | 0 | 12 | 0.00% | 10 | 0 | 290 | 2207 | 13.14% | 33.78% | -1.34 | -1.82 | No |
| May-02 | 1 | 7 | 14.29% | 10 | 0 | 247 | 2022 | 12.22% | 32.75% | 0.23 | -0.86 | No |
| Jun-02 | 1 | 9 | 11.11% | 3 | 0 | 215 | 1851 | 11.62% | 32.04% | -0.05 | -1.03 | No |



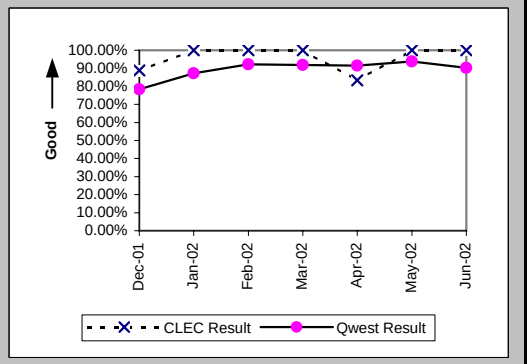

Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 9 | 11.11% | 8 | 0 | 294 | 1953 | 15.05% | 35.76% | -0.33 | -1.2 | No |
| Jan-02 | 1 | 9 | 11.11% | 7 | 0 | 241 | 1987 | 12.13% | 32.65% | -0.09 | -1.06 | No |
| Feb-02 | 1 | 8 | 12.50% | 6 | 0 | 182 | 1419 | 12.83% | 33.44% | -0.03 | -1.02 | No |
| Mar-02 | 2 | 8 | 25.00% | 10 | 0 | 191 | 1603 | 11.92% | 32.40% | 1.03 | -0.37 | No |
| Apr-02 | 0 | 12 | 0.00% | 10 | 0 | 278 | 2122 | 13.10% | 33.74% | -1.34 | -1.82 | No |
| May-02 | 1 | 6 | 16.67% | 10 | 0 | 238 | 1942 | 12.26% | 32.79% | 0.37 | -0.78 | No |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

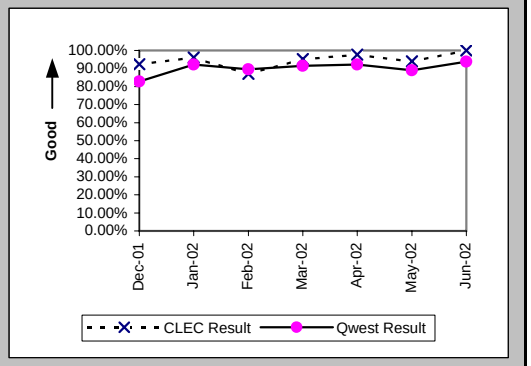
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 9 | 88.89% | 8 | 0 | 1645 | 2099 | 78.37% | 41.17% | -0.76 | -1.46 | No |
| Jan-02 | 10 | 10 | 100.00% | 7 | 0 | 1839 | 2108 | 87.24% | 33.37% | -1.21 | -1.73 | No |
| Feb-02 | 8 | 8 | 100.00% | 6 | 0 | 1391 | 1510 | 92.12% | 26.94% | -0.83 | -1.5 | No |
| Mar-02 | 8 | 8 | 100.00% | 10 | 0 | 1570 | 1709 | 91.87% | 27.33% | -0.84 | -1.51 | No |
| Apr-02 | 10 | 12 | 83.33% | 10 | 0 | 2018 | 2207 | 91.44% | 27.98% | 0.93 | -0.43 | No |
| May-02 | 7 | 7 | 100.00% | 10 | 0 | 1895 | 2022 | 93.72% | 24.26% | -0.68 | -1.42 | No |
| Jun-02 | 9 | 9 | 100.00% | 3 | 0 | 1671 | 1851 | 90.28% | 29.63% | -0.98 | -1.6 | No |



## Checklist #14 - Resale - Residence Repair

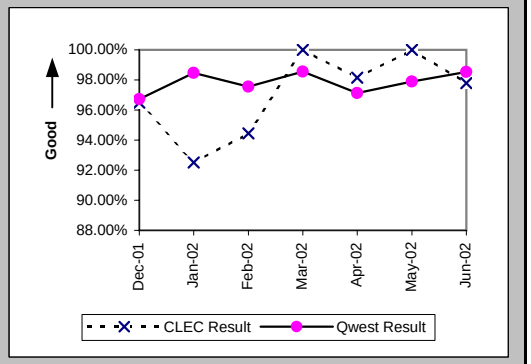
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 36 | 39 | 92.31% | 37 | 0 | 1030 | 1243 | 82.86% | 37.68% | -1.54 | -1.94 | No |
| Jan-02 | 25 | 26 | 96.15% | 19 | 0 | 900 | 977 | 92.12% | 26.94% | -0.75 | -1.46 | No |
| Feb-02 | 27 | 31 | 87.10% | 24 | 0 | 814 | 909 | 89.55% | 30.59% | 0.47 | -0.71 | No |
| Mar-02 | 20 | 21 | 95.24% | 30 | 0 | 962 | 1052 | 91.44% | 27.97% | -0.62 | -1.37 | No |
| Apr-02 | 42 | 43 | 97.67% | 20 | 0 | 1663 | 1802 | 92.29% | 26.68% | -1.31 | -1.8 | No |
| May-02 | 31 | 33 | 93.94% | 18 | 0 | 1408 | 1582 | 89.00% | 31.29% | -0.9 | -1.55 | No |
| Jun-02 | 36 | 36 | 100.00% | 12 | 0 | 1310 | 1396 | 93.84% | 24.04% | -1.52 | -1.92 | No |



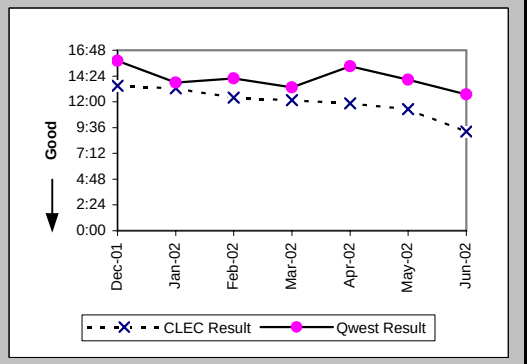

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 55 | 57 | 96.49% | 37 | 0 | 1684 | 1741 | 96.73% | 17.80% | 0.17 | -0.9 | No |
| Jan-02 | 37 | 40 | 92.50% | 19 | 0 | 1413 | 1435 | 98.47% | 12.29% | 2.2 | 0.34 | Yes |
| Feb-02 | 34 | 36 | 94.44% | 24 | 0 | 1234 | 1265 | 97.55% | 15.46% | 1.07 | -0.35 | No |
| Mar-02 | 30 | 30 | 100.00% | 30 | 0 | 1502 | 1524 | 98.56% | 11.93% | -0.66 | -1.4 | No |
| Apr-02 | 53 | 54 | 98.15% | 20 | 0 | 2305 | 2373 | 97.13% | 16.68% | -0.44 | -1.27 | No |
| May-02 | 47 | 47 | 100.00% | 18 | 0 | 2047 | 2091 | 97.90% | 14.35% | -0.99 | -1.6 | No |
| Jun-02 | 44 | 45 | 97.78% | 12 | 0 | 1750 | 1776 | 98.54% | 12.01% | 0.45 | -0.72 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

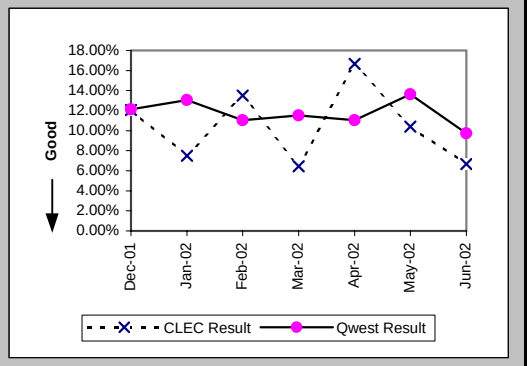
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 769:33 | 57 | 13:30 | 36 | 0 | 27544:06 | 1741 | 15:49 | 14:11 | -1.21 | -1.74 | No |
| Jan-02 | 529:41 | 40 | 13:15 | 19 | 0 | 19778:44 | 1435 | 13:47 | 13:45 | -0.25 | -1.15 | No |
| Feb-02 | 446:04 | 36 | 12:23 | 23 | 0 | 17937:59 | 1265 | 14:11 | 14:41 | -0.72 | -1.44 | No |
| Mar-02 | 364:39 | 30 | 12:09 | 29 | 0 | 20307:55 | 1524 | 13:20 | 12:13 | -0.52 | -1.32 | No |
| Apr-02 | 641:03 | 54 | 11:52 | 20 | 0 | 36347:41 | 2373 | 15:19 | 20:39 | -1.21 | -1.74 | No |
| May-02 | 531:31 | 47 | 11:19 | 17 | 0 | 29380:56 | 2091 | 14:03 | 12:55 | -1.44 | -1.88 | No |
| Jun-02 | 415:22 | 45 | 9:14 | 12 | 0 | 22520:50 | 1776 | 12:41 | 11:35 | -1.97 | -2.2 | No |



## Checklist #14 - Resale - Residence Repair

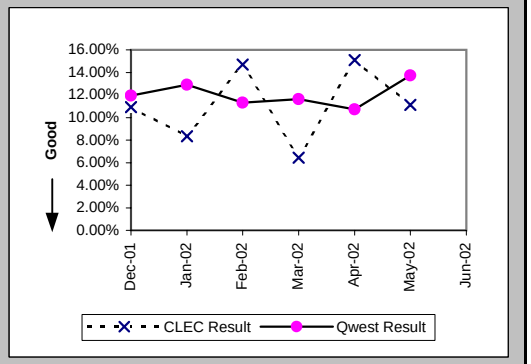
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 58 | 12.07% | 36 | 0 | 216 | 1779 | 12.14% | 32.66% | -0.02 | -1.01 | No |
| Jan-02 | 3 | 40 | 7.50% | 19 | 0 | 191 | 1462 | 13.06% | 33.70% | -1.03 | -1.63 | No |
| Feb-02 | 5 | 37 | 13.51% | 23 | 0 | 141 | 1276 | 11.05% | 31.35% | 0.5 | -0.69 | No |
| Mar-02 | 2 | 31 | 6.45% | 29 | 0 | 178 | 1543 | 11.54% | 31.95% | -0.88 | -1.53 | No |
| Apr-02 | 9 | 54 | 16.67% | 20 | 0 | 265 | 2402 | 11.03% | 31.33% | 1.26 | -0.23 | No |
| May-02 | 5 | 48 | 10.42% | 17 | 0 | 289 | 2121 | 13.63% | 34.31% | -0.64 | -1.39 | No |
| Jun-02 | 3 | 45 | 6.67% | 12 | 0 | 174 | 1789 | 9.73% | 29.63% | -0.68 | -1.42 | No |



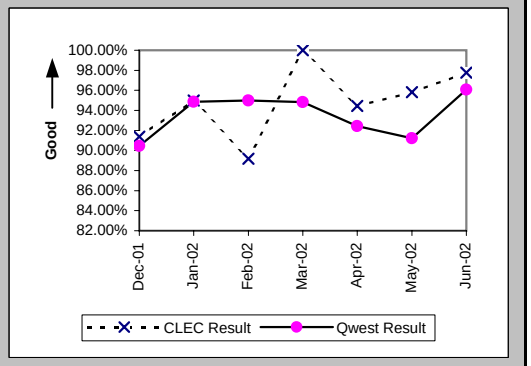

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 6 | 55 | 10.91% | 36 | 0 | 197 | 1650 | 11.94% | 32.43% | -0.23 | -1.14 | No |
| Jan-02 | 3 | 36 | 8.33% | 19 | 0 | 174 | 1347 | 12.92% | 33.54% | -0.81 | -1.49 | No |
| Feb-02 | 5 | 34 | 14.71% | 23 | 0 | 137 | 1210 | 11.32% | 31.69% | 0.63 | -0.61 | No |
| Mar-02 | 2 | 31 | 6.45% | 29 | 0 | 172 | 1479 | 11.63% | 32.06% | -0.89 | -1.54 | No |
| Apr-02 | 8 | 53 | 15.09% | 20 | 0 | 252 | 2347 | 10.74% | 30.96% | 1 | -0.39 | No |
| May-02 | 5 | 45 | 11.11% | 17 | 0 | 285 | 2076 | 13.73% | 34.41% | -0.5 | -1.31 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

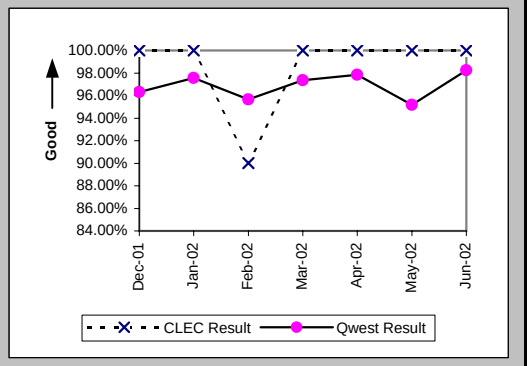
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 53 | 58 | 91.38% | 36 | 0 | 1609 | 1779 | 90.44% | 29.40% | -0.24 | -1.14 | No |
| Jan-02 | 38 | 40 | 95.00% | 19 | 0 | 1387 | 1462 | 94.87% | 22.06% | -0.04 | -1.02 | No |
| Feb-02 | 33 | 37 | 89.19% | 23 | 0 | 1212 | 1276 | 94.98% | 21.83% | 1.43 | -0.13 | No |
| Mar-02 | 31 | 31 | 100.00% | 29 | 0 | 1463 | 1543 | 94.82% | 22.17% | -1.29 | -1.78 | No |
| Apr-02 | 51 | 54 | 94.44% | 20 | 0 | 2220 | 2402 | 92.42% | 26.46% | -0.56 | -1.34 | No |
| May-02 | 46 | 48 | 95.83% | 17 | 0 | 1935 | 2121 | 91.23% | 28.29% | -1.11 | -1.68 | No |
| Jun-02 | 44 | 45 | 97.78% | 12 | 0 | 1719 | 1789 | 96.09% | 19.39% | -0.58 | -1.35 | No |



## Checklist #14 - Resale - Residence Repair

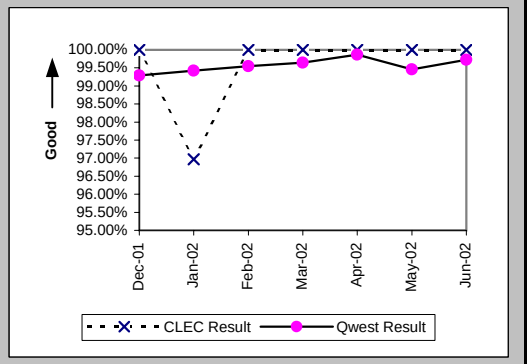
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 7 | 7 | 100.00% | 35 | 0 | 652 | 677 | 96.31% | 18.86% | -0.52 | -1.31 | No |
| Jan-02 | 7 | 7 | 100.00% | 19 | 0 | 838 | 859 | 97.56% | 15.44% | -0.42 | -1.25 | No |
| Feb-02 | 9 | 10 | 90.00% | 33 | 0 | 574 | 600 | 95.67% | 20.36% | 0.78 | -0.53 | No |
| Mar-02 | 16 | 16 | 100.00% | 11 | 0 | 588 | 604 | 97.35% | 16.06% | -0.65 | -1.4 | No |
| Apr-02 | 10 | 10 | 100.00% | 19 | 0 | 725 | 741 | 97.84% | 14.53% | -0.47 | -1.28 | No |
| May-02 | 7 | 7 | 100.00% | 14 | 0 | 613 | 644 | 95.19% | 21.41% | -0.59 | -1.36 | No |
| Jun-02 | 9 | 9 | 100.00% | 5 | 0 | 561 | 571 | 98.25% | 13.12% | -0.4 | -1.24 | No |



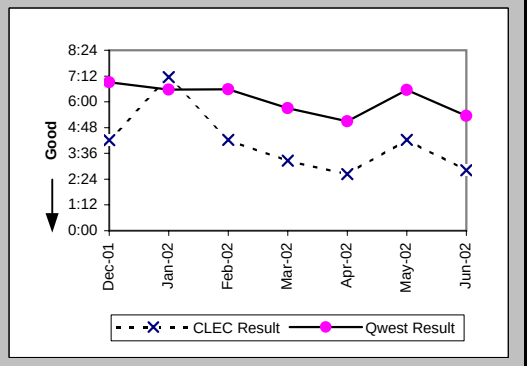

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 33 | 33 | 100.00% | 35 | 0 | 1258 | 1267 | 99.29% | 8.40% | -0.48 | -1.29 | No |
| Jan-02 | 32 | 33 | 96.97% | 19 | 0 | 1542 | 1551 | 99.42% | 7.60% | 1.28 | -0.22 | No |
| Feb-02 | 43 | 43 | 100.00% | 33 | 0 | 1320 | 1326 | 99.55% | 6.71% | -0.44 | -1.26 | No |
| Mar-02 | 44 | 44 | 100.00% | 11 | 0 | 1409 | 1414 | 99.65% | 5.94% | -0.39 | -1.24 | No |
| Apr-02 | 33 | 33 | 100.00% | 19 | 0 | 1466 | 1468 | 99.86% | 3.69% | -0.21 | -1.13 | No |
| May-02 | 25 | 25 | 100.00% | 14 | 0 | 1294 | 1301 | 99.46% | 7.32% | -0.36 | -1.22 | No |
| Jun-02 | 22 | 22 | 100.00% | 5 | 0 | 1091 | 1094 | 99.73% | 5.23% | -0.24 | -1.15 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

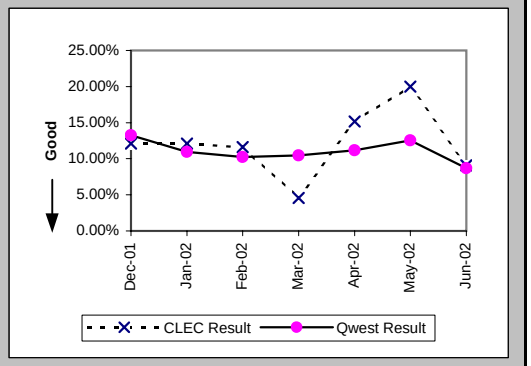
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 139:12 | 33 | 4:13 | 35 | 0 | 8764:21 | 1267 | 6:55 | 9:31 | -1.61 | -1.98 | No |
| Jan-02 | 236:00 | 33 | 7:09 | 19 | 0 | 10196:38 | 1551 | 6:34 | 9:33 | 0.43 | -0.74 | No |
| Feb-02 | 182:23 | 43 | 4:14 | 33 | 0 | 8724:57 | 1326 | 6:35 | 8:41 | -1.74 | -2.06 | No |
| Mar-02 | 143:30 | 44 | 3:16 | 11 | 0 | 8049:23 | 1414 | 5:42 | 10:12 | -1.56 | -1.95 | No |
| Apr-02 | 86:53 | 33 | 2:38 | 19 | 0 | 7488:13 | 1468 | 5:06 | 7:19 | -1.92 | -2.17 | No |
| May-02 | 105:45 | 25 | 4:14 | 14 | 0 | 8526:09 | 1301 | 6:33 | 9:51 | -1.17 | -1.71 | No |
| Jun-02 | 61:49 | 22 | 2:49 | 5 | 0 | 5845:32 | 1094 | 5:21 | 9:47 | -1.2 | -1.73 | No |



## Checklist #14 - Resale - Residence Repair

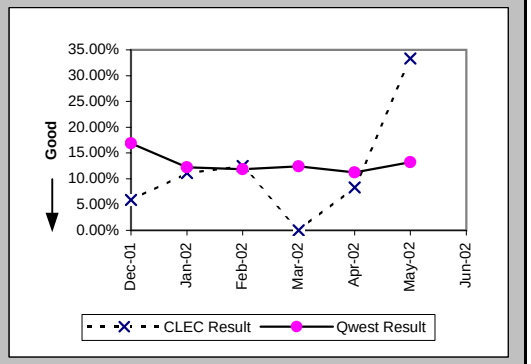
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 33 | 12.12% | 35 | 0 | 168 | 1267 | 13.26% | 33.91% | -0.19 | -1.12 | No |
| Jan-02 | 4 | 33 | 12.12% | 19 | 0 | 170 | 1551 | 10.96% | 31.24% | 0.26 | -0.84 | No |
| Feb-02 | 5 | 43 | 11.63% | 33 | 0 | 136 | 1326 | 10.26% | 30.34% | 0.33 | -0.8 | No |
| Mar-02 | 2 | 44 | 4.55% | 11 | 0 | 148 | 1414 | 10.47% | 30.61% | -1.26 | -1.77 | No |
| Apr-02 | 5 | 33 | 15.15% | 19 | 0 | 164 | 1468 | 11.17% | 31.50% | 0.73 | -0.56 | No |
| May-02 | 5 | 25 | 20.00% | 14 | 0 | 163 | 1301 | 12.53% | 33.10% | 1.08 | -0.34 | No |
| Jun-02 | 2 | 22 | 9.09% | 5 | 0 | 95 | 1094 | 8.68% | 28.16% | 0.13 | -0.92 | No |



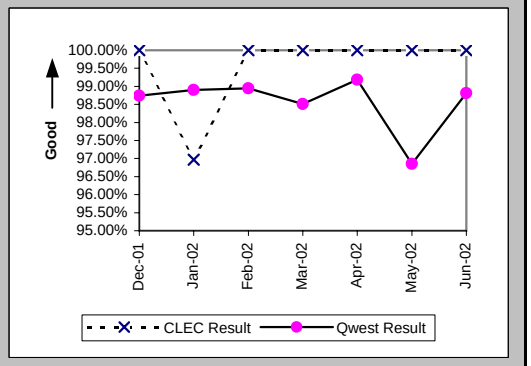

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 17 | 5.88% | 35 | 0 | 85 | 504 | 16.87% | 37.44% | -1.19 | -1.72 | No |
| Jan-02 | 2 | 18 | 11.11% | 19 | 0 | 86 | 704 | 12.22% | 32.75% | -0.14 | -1.09 | No |
| Feb-02 | 2 | 16 | 12.50% | 33 | 0 | 65 | 549 | 11.84% | 32.31% | 0.14 | -0.92 | No |
| Mar-02 | 0 | 16 | 0.00% | 11 | 0 | 71 | 573 | 12.39% | 32.95% | -1.48 | -1.9 | No |
| Apr-02 | 1 | 12 | 8.33% | 19 | 0 | 80 | 712 | 11.24% | 31.58% | -0.32 | -1.19 | No |
| May-02 | 3 | 9 | 33.33% | 14 | 0 | 80 | 605 | 13.22% | 33.87% | 1.53 | -0.07 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

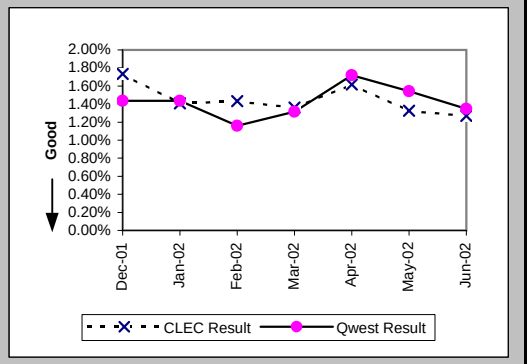
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 33 | 33 | 100.00% | 35 | 0 | 1251 | 1267 | 98.74% | 11.17% | -0.64 | -1.39 | No |
| Jan-02 | 32 | 33 | 96.97% | 19 | 0 | 1534 | 1551 | 98.90% | 10.41% | 0.9 | -0.46 | No |
| Feb-02 | 43 | 43 | 100.00% | 33 | 0 | 1312 | 1326 | 98.94% | 10.22% | -0.67 | -1.41 | No |
| Mar-02 | 44 | 44 | 100.00% | 11 | 0 | 1393 | 1414 | 98.51% | 12.10% | -0.8 | -1.49 | No |
| Apr-02 | 33 | 33 | 100.00% | 19 | 0 | 1456 | 1468 | 99.18% | 9.00% | -0.52 | -1.31 | No |
| May-02 | 25 | 25 | 100.00% | 14 | 0 | 1260 | 1301 | 96.85% | 17.47% | -0.89 | -1.54 | No |
| Jun-02 | 22 | 22 | 100.00% | 5 | 0 | 1081 | 1094 | 98.81% | 10.84% | -0.51 | -1.31 | No |



## Checklist #14 - Resale - Residence Repair

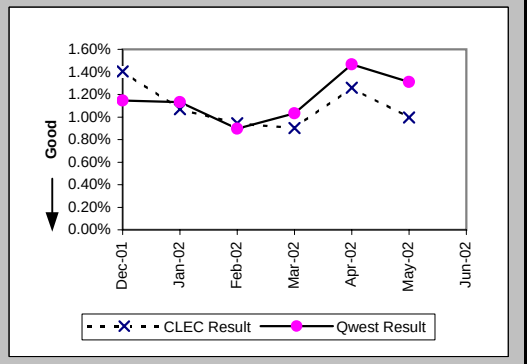
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 100 | 5772 | 1.73% | 79 | 0 | 5145 | 358165 | 1.44% | 11.90% | 1.87 | 0.14 | Yes |
| Jan-02 | 83 | 5891 | 1.41% | 45 | 0 | 5121 | 356860 | 1.44% | 11.89% | -0.17 | -1.1 | No |
| Feb-02 | 88 | 6142 | 1.43% | 62 | 0 | 4112 | 354889 | 1.16% | 10.70% | 1.99 | 0.21 | Yes |
| Mar-02 | 83 | 6088 | 1.36% | 50 | 0 | 4666 | 354375 | 1.32% | 11.40% | 0.32 | -0.81 | No |
| Apr-02 | 99 | 6116 | 1.62% | 49 | 0 | 6077 | 353412 | 1.72% | 13.00% | -0.6 | -1.37 | No |
| May-02 | 80 | 6027 | 1.33% | 41 | 0 | 5444 | 352737 | 1.54% | 12.33% | -1.35 | -1.82 | No |
| Jun-02 | 76 | 5979 | 1.27% | 20 | 0 | 4734 | 351109 | 1.35% | 11.53% | -0.51 | -1.31 | No |



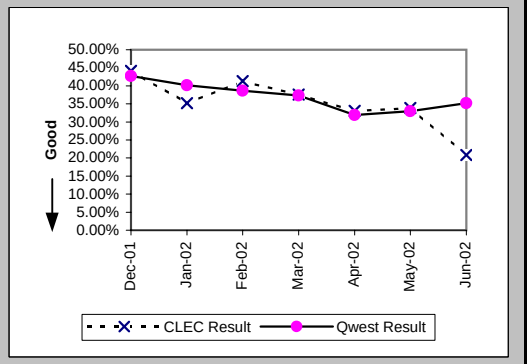

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 81 | 5772 | 1.40% | 79 | 0 | 4107 | 358165 | 1.15% | 10.65% | 1.82 | 0.1 | Yes |
| Jan-02 | 63 | 5891 | 1.07% | 45 | 0 | 4038 | 356860 | 1.13% | 10.58% | -0.45 | -1.27 | No |
| Feb-02 | 58 | 6142 | 0.94% | 62 | 0 | 3178 | 354889 | 0.90% | 9.42% | 0.4 | -0.76 | No |
| Mar-02 | 55 | 6088 | 0.90% | 50 | 0 | 3655 | 354375 | 1.03% | 10.10% | -0.98 | -1.6 | No |
| Apr-02 | 77 | 6116 | 1.26% | 49 | 0 | 5181 | 353412 | 1.47% | 12.02% | -1.34 | -1.81 | No |
| May-02 | 60 | 6027 | 1.00% | 41 | 0 | 4623 | 352737 | 1.31% | 11.37% | -2.13 | -2.3 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

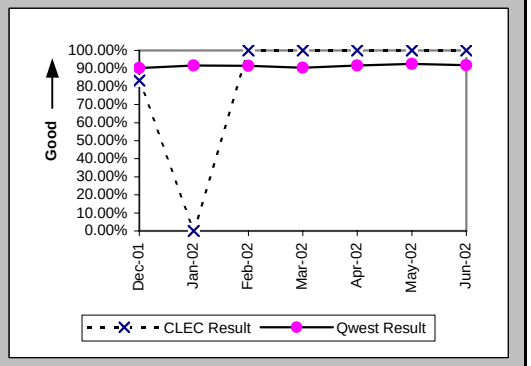
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 79 | 179 | 44.13% | 0 | 0 | 3838 | 8983 | 42.73% | 49.47% | 0.38 | -0.77 | No |
| Jan-02 | 45 | 128 | 35.16% | 0 | 0 | 3433 | 8554 | 40.13% | 49.02% | -1.14 | -1.69 | No |
| Feb-02 | 62 | 150 | 41.33% | 0 | 0 | 2588 | 6700 | 38.63% | 48.69% | 0.67 | -0.59 | No |
| Mar-02 | 50 | 133 | 37.59% | 0 | 0 | 2775 | 7441 | 37.29% | 48.36% | 0.08 | -0.95 | No |
| Apr-02 | 49 | 148 | 33.11% | 0 | 0 | 2846 | 8923 | 31.90% | 46.61% | 0.32 | -0.8 | No |
| May-02 | 41 | 121 | 33.88% | 0 | 0 | 2684 | 8128 | 33.02% | 47.03% | 0.21 | -0.87 | No |
| Jun-02 | 20 | 96 | 20.83% | 0 | 0 | 2570 | 7304 | 35.19% | 47.76% | -2.93 | -2.78 | No |



## Checklist #14 - Resale - Business Installation

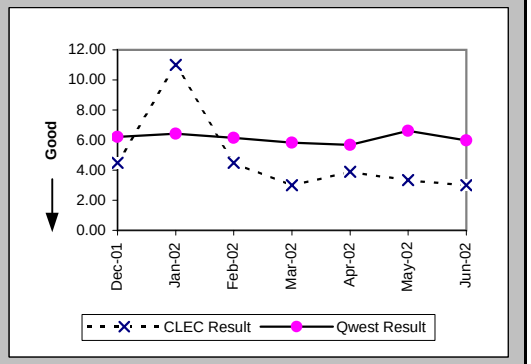
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 6 | 83.33% | 0 | 0 | 325 | 360 | 90.28% | 29.63% | 0.55 | -0.67 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 398 | 434 | 91.71% | 27.58% | 1.74 | 0.06 | Yes |
| Feb-02 | 2 | 2 | 100.00% | 0 | 0 | 334 | 365 | 91.51% | 27.88% | -0.43 | -1.26 | No |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 452 | 500 | 90.40% | 29.46% | -0.46 | -1.28 | No |
| Apr-02 | 10 | 10 | 100.00% | 0 | 0 | 392 | 428 | 91.59% | 27.76% | -0.95 | -1.58 | No |
| May-02 | 3 | 3 | 100.00% | 0 | 0 | 436 | 471 | 92.57% | 26.23% | -0.49 | -1.3 | No |
| Jun-02 | 4 | 4 | 100.00% | 0 | 1 | 407 | 443 | 91.87% | 27.32% | -0.59 | -1.36 | No |



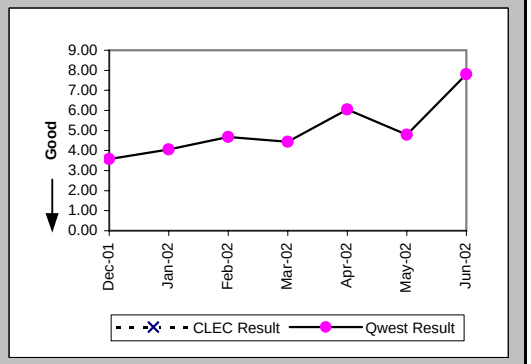

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 27 | 6 | 4.50 | 0 | 0 | 2259 | 363 | 6.22 | 6.94 | -0.6 | -1.37 | No |
| Jan-02 | 11 | 1 | 11.00 | 0 | 0 | 2820 | 439 | 6.42 | 7.06 | 1.2 | -0.27 | No |
| Feb-02 | 9 | 2 | 4.50 | 0 | 0 | 2257 | 367 | 6.15 | 8.37 | -0.28 | -1.17 | No |
| Mar-02 | 6 | 2 | 3.00 | 0 | 0 | 2933 | 502 | 5.84 | 6.57 | -0.61 | -1.37 | No |
| Apr-02 | 39 | 10 | 3.90 | 0 | 0 | 2441 | 429 | 5.69 | 6.25 | -0.89 | -1.54 | No |
| May-02 | 10 | 3 | 3.33 | 0 | 0 | 3126 | 473 | 6.61 | 8.27 | -0.68 | -1.42 | No |
| Jun-02 | 12 | 4 | 3.00 | 0 | 1 | 2666 | 446 | 5.98 | 6.09 | -0.97 | -1.59 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

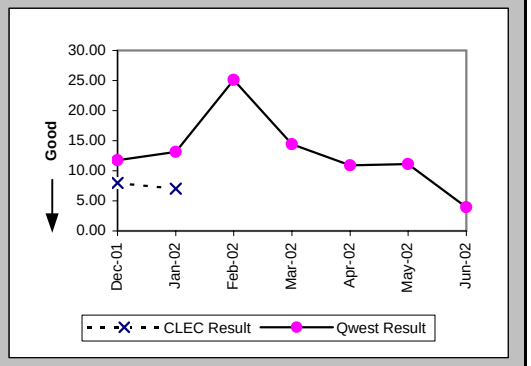
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 50 | 14 | 3.57 | 2.50 | | | |
| Jan-02 | | | | | | 69 | 17 | 4.06 | 5.58 | | | |
| Feb-02 | | | | | | 103 | 22 | 4.68 | 4.31 | | | |
| Mar-02 | | | | | | 111 | 25 | 4.44 | 4.65 | | | |
| Apr-02 | | | | | | 139 | 23 | 6.04 | 9.55 | | | |
| May-02 | | | | | | 86 | 18 | 4.78 | 6.43 | | | |
| Jun-02 | | | | | | 156 | 20 | 7.80 | 11.95 | | | |



## Checklist #14 - Resale - Business Installation

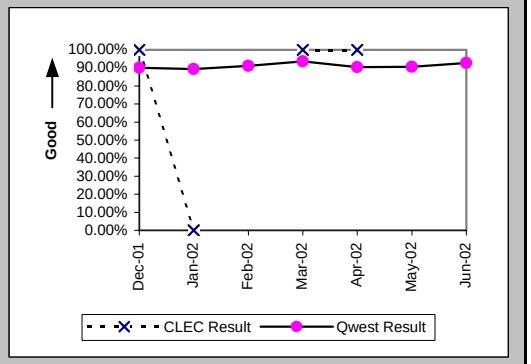
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 1 | 8.00 | 0 | 0 | 247 | 21 | 11.76 | 8.93 | -0.41 | -1.25 | No |
| Jan-02 | 7 | 1 | 7.00 | 0 | 0 | 276 | 21 | 13.14 | 12.37 | -0.48 | -1.29 | No |
| Feb-02 | | | | | | 251 | 10 | 25.10 | 36.07 | | | |
| Mar-02 | | | | | | 331 | 23 | 14.39 | 14.93 | | | |
| Apr-02 | | | | | | 153 | 14 | 10.93 | 13.56 | | | |
| May-02 | | | | | | 200 | 18 | 11.11 | 8.50 | | | |
| Jun-02 | | | | | | 67 | 17 | 3.94 | 3.03 | | | |



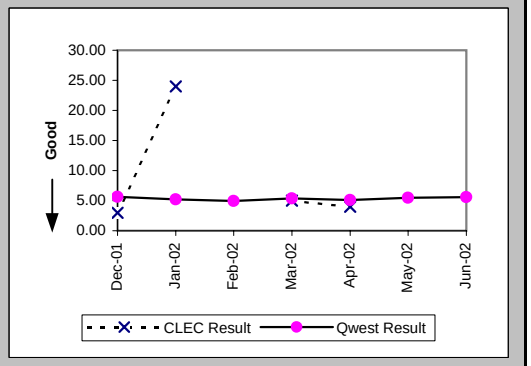

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 219 | 243 | 90.12% | 29.83% | -0.33 | -1.2 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 262 | 293 | 89.42% | 30.76% | 1.62 | -0.01 | No |
| Feb-02 | | | | | | 266 | 292 | 91.10% | 28.48% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 281 | 300 | 93.67% | 24.36% | -0.26 | -1.16 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 285 | 315 | 90.48% | 29.35% | -0.32 | -1.2 | No |
| May-02 | | | | | | 302 | 333 | 90.69% | 29.06% | | | |
| Jun-02 | | | | | | 258 | 278 | 92.81% | 25.84% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

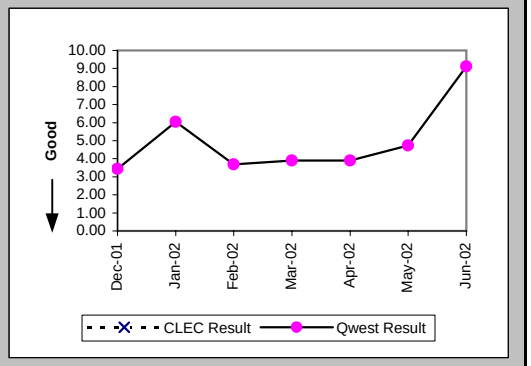
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 3 | 1 | 3.00 | 0 | 0 | 1371 | 243 | 5.64 | 6.76 | -0.39 | -1.24 | No |
| Jan-02 | 24 | 1 | 24.00 | 0 | 0 | 1552 | 298 | 5.21 | 5.25 | 2.14 | 0.3 | Yes |
| Feb-02 | | | | | | 1458 | 294 | 4.96 | 6.27 | | | |
| Mar-02 | 5 | 1 | 5.00 | 0 | 0 | 1622 | 302 | 5.37 | 5.68 | -0.07 | -1.04 | No |
| Apr-02 | 4 | 1 | 4.00 | 0 | 0 | 1613 | 317 | 5.09 | 3.70 | -0.29 | -1.18 | No |
| May-02 | | | | | | 1830 | 334 | 5.48 | 6.57 | | | |
| Jun-02 | | | | | | 1554 | 279 | 5.57 | 9.16 | | | |



## Checklist #14 - Resale - Business Installation

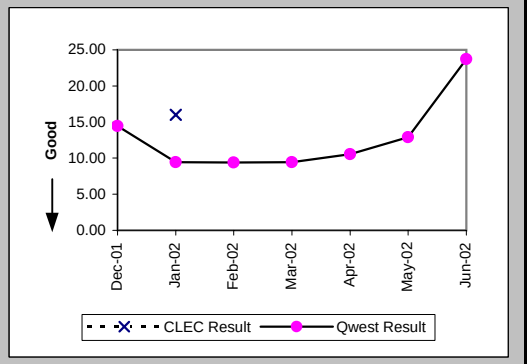
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 9 | 3.44 | 2.83 | | | |
| Jan-02 | | | | | | 133 | 22 | 6.05 | 6.20 | | | |
| Feb-02 | | | | | | 70 | 19 | 3.68 | 9.11 | | | |
| Mar-02 | | | | | | 39 | 10 | 3.90 | 4.56 | | | |
| Apr-02 | | | | | | 78 | 20 | 3.90 | 2.45 | | | |
| May-02 | | | | | | 90 | 19 | 4.74 | 5.21 | | | |
| Jun-02 | | | | | | 82 | 9 | 9.11 | 20.26 | | | |



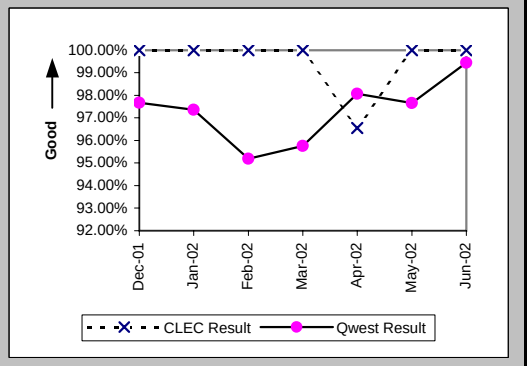

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 217 | 15 | 14.47 | 15.95 | | | |
| Jan-02 | 16 | 1 | 16.00 | 0 | 0 | 123 | 13 | 9.46 | 6.10 | 0.83 | -0.49 | No |
| Feb-02 | | | | | | 75 | 8 | 9.38 | 7.58 | | | |
| Mar-02 | | | | | | 85 | 9 | 9.44 | 7.26 | | | |
| Apr-02 | | | | | | 116 | 11 | 10.55 | 5.52 | | | |
| May-02 | | | | | | 168 | 13 | 12.92 | 18.63 | | | |
| Jun-02 | | | | | | 261 | 11 | 23.73 | 31.08 | | | |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

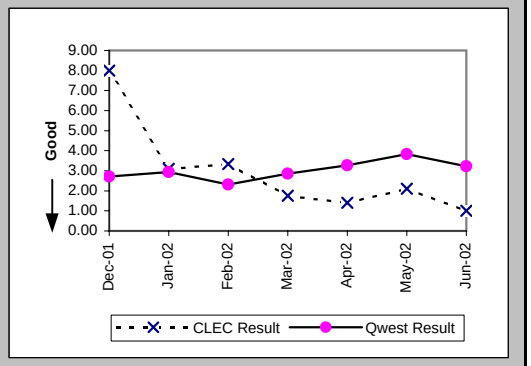
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 126 | 129 | 97.67% | 15.07% | -0.22 | -1.13 | No |
| Jan-02 | 36 | 36 | 100.00% | 0 | 0 | 407 | 418 | 97.37% | 16.01% | -0.95 | -1.58 | No |
| Feb-02 | 7 | 7 | 100.00% | 0 | 0 | 218 | 229 | 95.20% | 21.38% | -0.59 | -1.36 | No |
| Mar-02 | 5 | 5 | 100.00% | 0 | 0 | 203 | 212 | 95.75% | 20.16% | -0.47 | -1.28 | No |
| Apr-02 | 28 | 29 | 96.55% | 0 | 0 | 204 | 208 | 98.08% | 13.73% | 0.49 | -0.7 | No |
| May-02 | 9 | 9 | 100.00% | 0 | 0 | 208 | 213 | 97.65% | 15.14% | -0.46 | -1.28 | No |
| Jun-02 | 2 | 2 | 100.00% | 0 | 0 | 179 | 180 | 99.44% | 7.43% | -0.11 | -1.06 | No |



## Checklist #14 - Resale - Business Installation

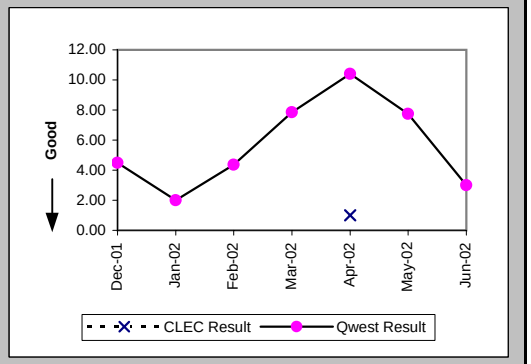
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 8 | 1 | 8.00 | 1 | 0 | 237 | 87 | 2.72 | 2.96 | 1.91 | 0.16 | Yes |
| Jan-02 | 108 | 35 | 3.09 | 1 | 0 | 912 | 310 | 2.94 | 1.45 | 0.61 | -0.63 | No |
| Feb-02 | 20 | 6 | 3.33 | 1 | 0 | 427 | 184 | 2.32 | 2.06 | 1.21 | -0.27 | No |
| Mar-02 | 7 | 4 | 1.75 | 1 | 0 | 424 | 149 | 2.85 | 2.54 | -0.85 | -1.52 | No |
| Apr-02 | 21 | 15 | 1.40 | 14 | 0 | 474 | 145 | 3.27 | 3.01 | -2.29 | -2.39 | No |
| May-02 | 19 | 9 | 2.11 | 0 | 0 | 494 | 129 | 3.83 | 3.35 | -1.49 | -1.91 | No |
| Jun-02 | 1 | 1 | 1.00 | 1 | 0 | 439 | 136 | 3.23 | 1.91 | -1.16 | -1.71 | No |



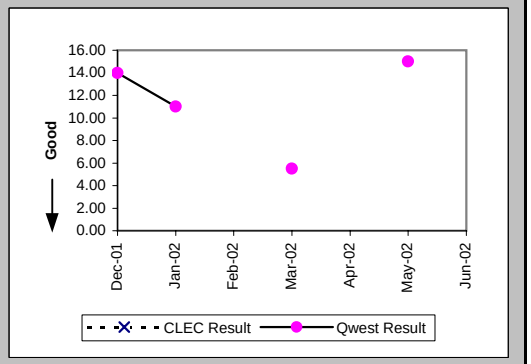

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 2 | 4.50 | 3.54 | | | |
| Jan-02 | | | | | | 18 | 9 | 2.00 | 1.00 | | | |
| Feb-02 | | | | | | 48 | 11 | 4.36 | 3.56 | | | |
| Mar-02 | | | | | | 55 | 7 | 7.86 | 4.95 | | | |
| Apr-02 | 1 | 1 | 1.00 | 0 | 0 | 52 | 5 | 10.40 | 13.46 | -0.64 | -1.39 | No |
| May-02 | | | | | | 31 | 4 | 7.75 | 7.41 | | | |
| Jun-02 | | | | | | 3 | 1 | 3.00 | | | | |




### Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

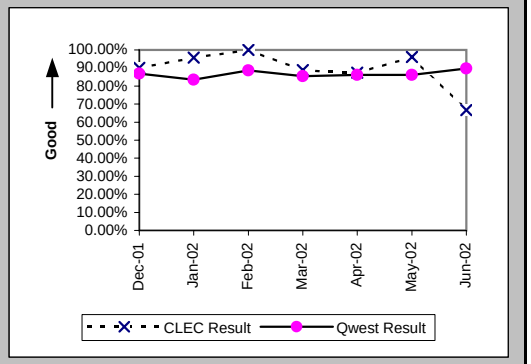
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 14 | 1 | 14.00 | | | | |
| Jan-02 | | | | | | 22 | 2 | 11.00 | 7.07 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 11 | 2 | 5.50 | 2.12 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 15 | 1 | 15.00 | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Business Installation

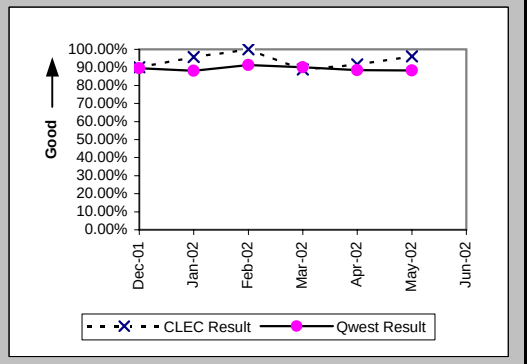
New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 9 | 10 | 90.00% | 0 | 0 | 751 | 864 | 86.92% | 33.72% | -0.29 | -1.17 | No |
| Jan-02 | 23 | 24 | 95.83% | 0 | 0 | 790 | 945 | 83.60% | 37.03% | -1.6 | -1.97 | No |
| Feb-02 | 24 | 24 | 100.00% | 0 | 0 | 907 | 1023 | 88.66% | 31.71% | -1.73 | -2.05 | No |
| Mar-02 | 8 | 9 | 88.89% | 0 | 0 | 815 | 953 | 85.52% | 35.19% | -0.29 | -1.17 | No |
| Apr-02 | 21 | 24 | 87.50% | 0 | 0 | 849 | 986 | 86.11% | 34.59% | -0.2 | -1.12 | No |
| May-02 | 25 | 26 | 96.15% | 0 | 0 | 852 | 988 | 86.23% | 34.45% | -1.45 | -1.88 | No |
| Jun-02 | 6 | 9 | 66.67% | 0 | 0 | 864 | 963 | 89.72% | 30.37% | 1.85 | 0.13 | Yes |



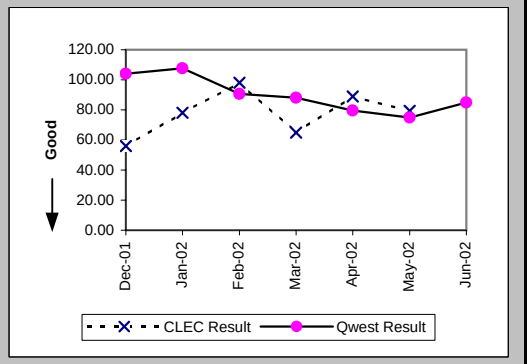

New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 9 | 10 | 90.00% | 0 | 0 | 773 | 864 | 89.47% | 30.70% | -0.05 | -1.03 | No |
| Jan-02 | 23 | 24 | 95.83% | 0 | 0 | 832 | 945 | 88.04% | 32.45% | -1.16 | -1.71 | No |
| Feb-02 | 24 | 24 | 100.00% | 0 | 0 | 934 | 1023 | 91.30% | 28.18% | -1.49 | -1.91 | No |
| Mar-02 | 8 | 9 | 88.89% | 0 | 0 | 859 | 953 | 90.14% | 29.82% | 0.19 | -0.88 | No |
| Apr-02 | 22 | 24 | 91.67% | 0 | 0 | 873 | 986 | 88.54% | 31.85% | -0.48 | -1.29 | No |
| May-02 | 25 | 26 | 96.15% | 0 | 0 | 873 | 988 | 88.36% | 32.07% | -1.22 | -1.74 | No |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

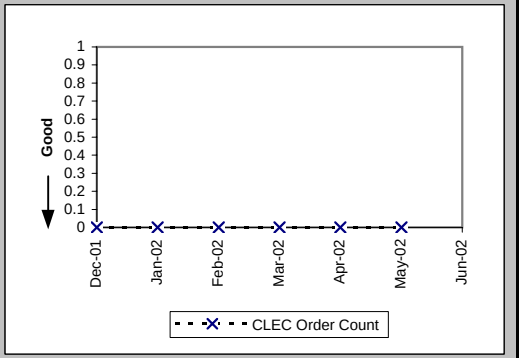
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 56 | 1 | 56.00 | 0 | 0 | 6038 | 58 | 104.10 | 125.97 | -0.38 | -1.23 | No |
| Jan-02 | 78 | 1 | 78.00 | 0 | 0 | 7004 | 65 | 107.75 | 128.77 | -0.23 | -1.14 | No |
| Feb-02 | 98 | 1 | 98.00 | 0 | 0 | 7696 | 85 | 90.54 | 116.75 | 0.52 | -0.68 | No |
| Mar-02 | 130 | 2 | 65.00 | 0 | 0 | 8715 | 99 | 88.03 | 119.31 | -0.27 | -1.16 | No |
| Apr-02 | 178 | 2 | 89.00 | 0 | 0 | 8675 | 109 | 79.59 | 107.18 | 0.45 | -0.73 | No |
| May-02 | 238 | 3 | 79.33 | 0 | 0 | 9667 | 129 | 74.94 | 109.20 | 0.36 | -0.78 | No |
| Jun-02 | | | | | | 9855 | 116 | 84.96 | 120.35 | | | |



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

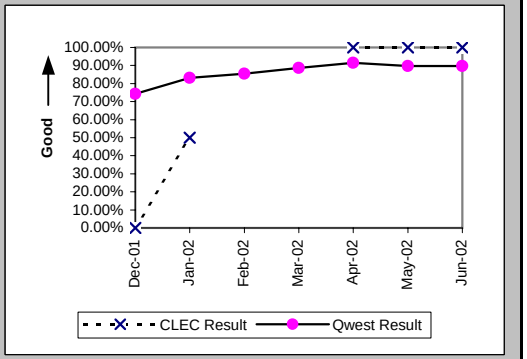
| Date | CLEC Order Count |
|---|---|
| Dec-01 | 0 |
| Jan-02 | 0 |
| Feb-02 | 0 |
| Mar-02 | 0 |
| Apr-02 | 0 |
| May-02 | 0 |
| Jun-02 | |



## Checklist #14 - Resale - Business Repair

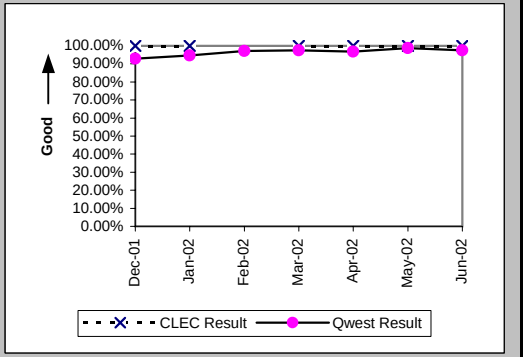
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 162 | 218 | 74.31% | 43.69% | 1.14 | -0.31 | No |
| Jan-02 | 2 | 4 | 50.00% | 2 | 0 | 183 | 220 | 83.18% | 37.40% | 1.44 | -0.12 | No |
| Feb-02 | | | | | | 136 | 159 | 85.53% | 35.18% | | | |
| Mar-02 | | | | | | 165 | 186 | 88.71% | 31.65% | | | |
| Apr-02 | 2 | 2 | 100.00% | 2 | 0 | 195 | 213 | 91.55% | 27.81% | -0.43 | -1.26 | No |
| May-02 | 4 | 4 | 100.00% | 3 | 0 | 157 | 175 | 89.71% | 30.38% | -0.67 | -1.41 | No |
| Jun-02 | 1 | 1 | 100.00% | 3 | 0 | 173 | 193 | 89.64% | 30.48% | -0.34 | -1.21 | No |



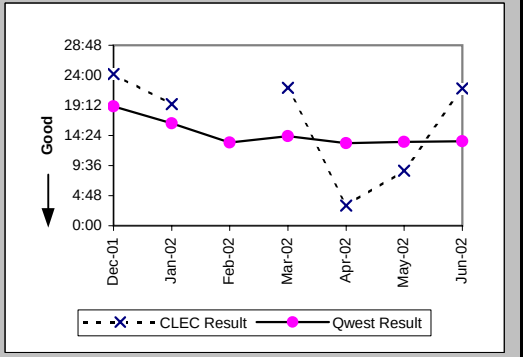

All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 265 | 285 | 92.98% | 25.54% | -0.27 | -1.17 | No |
| Jan-02 | 4 | 4 | 100.00% | 2 | 0 | 271 | 286 | 94.76% | 22.29% | -0.47 | -1.28 | No |
| Feb-02 | | | | | | 204 | 210 | 97.14% | 16.66% | | | |
| Mar-02 | 1 | 1 | 100.00% | 1 | 0 | 233 | 239 | 97.49% | 15.64% | -0.16 | -1.1 | No |
| Apr-02 | 2 | 2 | 100.00% | 2 | 0 | 270 | 279 | 96.77% | 17.67% | -0.26 | -1.16 | No |
| May-02 | 5 | 5 | 100.00% | 3 | 0 | 248 | 251 | 98.80% | 10.87% | -0.24 | -1.15 | No |
| Jun-02 | 1 | 1 | 100.00% | 3 | 0 | 238 | 244 | 97.54% | 15.49% | -0.16 | -1.1 | No |




Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

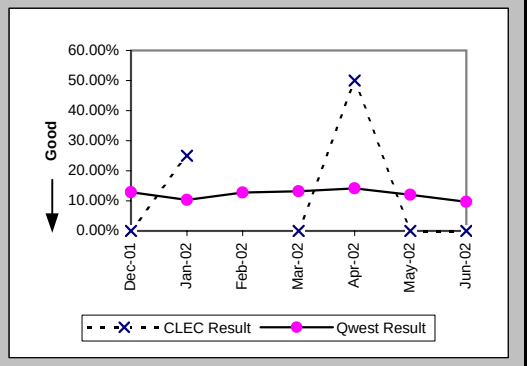
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 24:12 | 1 | 24:12 | 0 | 0 | 5430:29 | 285 | 19:03 | 16:57 | 0.56 | -0.66 | No |
| Jan-02 | 77:40 | 4 | 19:25 | 2 | 0 | 4675:39 | 286 | 16:21 | 15:17 | 0.6 | -0.64 | No |
| Feb-02 | | | | | | 2791:51 | 210 | 13:18 | 13:15 | | | |
| Mar-02 | 22:00 | 1 | 22:00 | 1 | 0 | 3418:01 | 239 | 14:18 | 15:42 | 0.84 | -0.49 | No |
| Apr-02 | 6:24 | 2 | 3:12 | 2 | 0 | 3674:16 | 279 | 13:10 | 18:38 | -0.75 | -1.46 | No |
| May-02 | 43:52 | 5 | 8:46 | 3 | 0 | 3365:13 | 251 | 13:24 | 11:19 | -0.91 | -1.55 | No |
| Jun-02 | 21:53 | 1 | 21:53 | 3 | 0 | 3285:04 | 244 | 13:28 | 13:22 | 0.78 | -0.53 | No |



## Checklist #14 - Resale - Business Repair

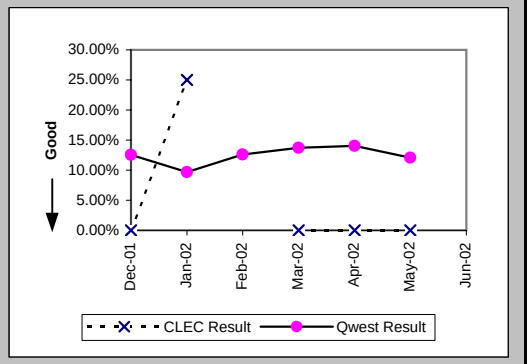
### Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 38 | 296 | 12.84% | 33.45% | -0.38 | -1.23 | No |
| Jan-02 | 1 | 4 | 25.00% | 2 | 0 | 30 | 290 | 10.34% | 30.45% | 0.81 | -0.51 | No |
| Feb-02 | | | | | | 28 | 219 | 12.79% | 33.39% | | | |
| Mar-02 | 0 | 1 | 0.00% | 1 | 0 | 32 | 243 | 13.17% | 33.82% | -0.39 | -1.24 | No |
| Apr-02 | 1 | 2 | 50.00% | 2 | 0 | 40 | 282 | 14.18% | 34.89% | 1.07 | -0.35 | No |
| May-02 | 0 | 5 | 0.00% | 3 | 0 | 31 | 259 | 11.97% | 32.46% | -0.82 | -1.5 | No |
| Jun-02 | 0 | 1 | 0.00% | 3 | 0 | 24 | 249 | 9.64% | 29.51% | -0.33 | -1.2 | No |



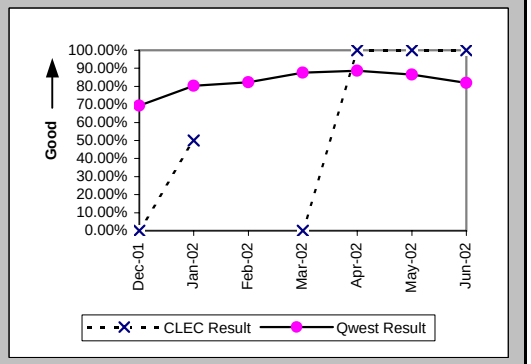

### Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 34 | 271 | 12.55% | 33.12% | -0.38 | -1.23 | No |
| Jan-02 | 1 | 4 | 25.00% | 2 | 0 | 25 | 258 | 9.69% | 29.58% | 0.85 | -0.48 | No |
| Feb-02 | | | | | | 25 | 198 | 12.63% | 33.21% | | | |
| Mar-02 | 0 | 1 | 0.00% | 1 | 0 | 30 | 219 | 13.70% | 34.38% | -0.4 | -1.24 | No |
| Apr-02 | 0 | 1 | 0.00% | 2 | 0 | 38 | 271 | 14.02% | 34.72% | -0.4 | -1.25 | No |
| May-02 | 0 | 5 | 0.00% | 3 | 0 | 29 | 240 | 12.08% | 32.59% | -0.82 | -1.5 | No |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

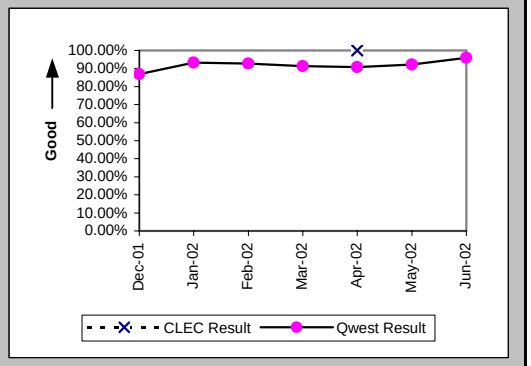
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 205 | 296 | 69.26% | 46.14% | 1.02 | -0.38 | No |
| Jan-02 | 2 | 4 | 50.00% | 2 | 0 | 233 | 290 | 80.34% | 39.74% | 1.29 | -0.22 | No |
| Feb-02 | | | | | | 180 | 219 | 82.19% | 38.26% | | | |
| Mar-02 | 0 | 1 | 0.00% | 1 | 0 | 213 | 243 | 87.65% | 32.90% | 1.55 | -0.06 | No |
| Apr-02 | 2 | 2 | 100.00% | 2 | 0 | 250 | 282 | 88.65% | 31.72% | -0.5 | -1.31 | No |
| May-02 | 5 | 5 | 100.00% | 3 | 0 | 224 | 259 | 86.49% | 34.19% | -0.88 | -1.53 | No |
| Jun-02 | 1 | 1 | 100.00% | 3 | 0 | 204 | 249 | 81.93% | 38.48% | -0.47 | -1.28 | No |



## Checklist #14 - Resale - Business Repair

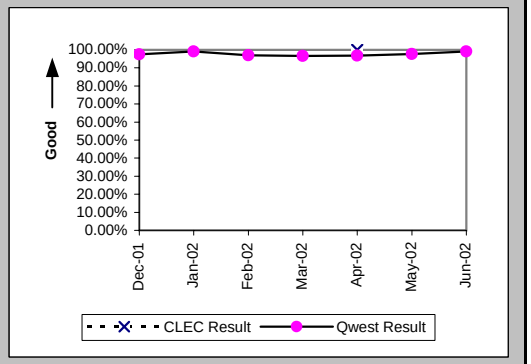
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 152 | 175 | 86.86% | 33.79% | | | |
| Jan-02 | | | | | | 152 | 163 | 93.25% | 25.09% | | | |
| Feb-02 | | | | | | 127 | 137 | 92.70% | 26.01% | | | |
| Mar-02 | | | | | | 127 | 139 | 91.37% | 28.09% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 178 | 196 | 90.82% | 28.88% | -0.32 | -1.19 | No |
| May-02 | | | | | | 176 | 191 | 92.15% | 26.90% | | | |
| Jun-02 | | | | | | 162 | 169 | 95.86% | 19.93% | | | |



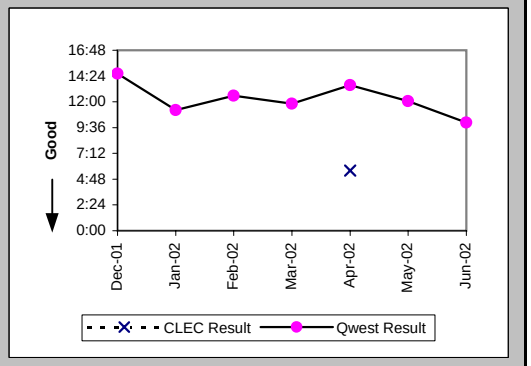

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 234 | 240 | 97.50% | 15.61% | | | |
| Jan-02 | | | | | | 228 | 230 | 99.13% | 9.28% | | | |
| Feb-02 | | | | | | 193 | 199 | 96.98% | 17.10% | | | |
| Mar-02 | | | | | | 197 | 204 | 96.57% | 18.20% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 272 | 281 | 96.80% | 17.61% | -0.18 | -1.11 | No |
| May-02 | | | | | | 249 | 255 | 97.65% | 15.16% | | | |
| Jun-02 | | | | | | 219 | 221 | 99.10% | 9.47% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

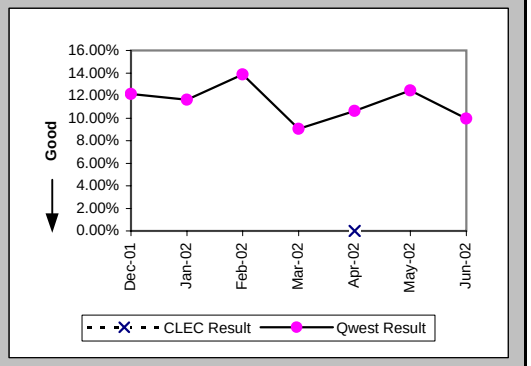
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3506:59 | 240 | 14:37 | 13:42 | | | |
| Jan-02 | | | | | | 2580:17 | 230 | 11:13 | 10:22 | | | |
| Feb-02 | | | | | | 2504:31 | 199 | 12:35 | 13:32 | | | |
| Mar-02 | | | | | | 2409:42 | 204 | 11:49 | 14:07 | | | |
| Apr-02 | 5:36 | 1 | 5:36 | 0 | 0 | 3809:01 | 281 | 13:33 | 13:17 | -0.6 | -1.36 | No |
| May-02 | | | | | | 3079:04 | 255 | 12:04 | 14:33 | | | |
| Jun-02 | | | | | | 2224:46 | 221 | 10:04 | 9:22 | | | |



## Checklist #14 - Resale - Business Repair

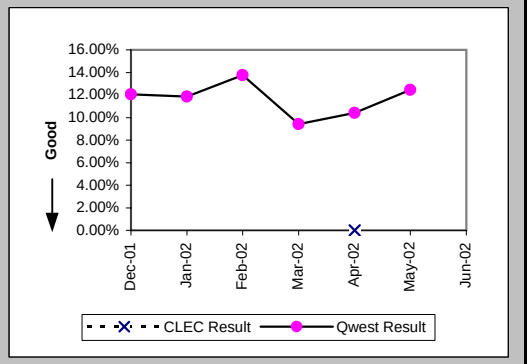
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 30 | 247 | 12.15% | 32.67% | | | |
| Jan-02 | | | | | | 27 | 232 | 11.64% | 32.07% | | | |
| Feb-02 | | | | | | 28 | 202 | 13.86% | 34.55% | | | |
| Mar-02 | | | | | | 19 | 210 | 9.05% | 28.69% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 30 | 282 | 10.64% | 30.83% | -0.34 | -1.21 | No |
| May-02 | | | | | | 32 | 257 | 12.45% | 33.02% | | | |
| Jun-02 | | | | | | 22 | 221 | 9.95% | 29.94% | | | |



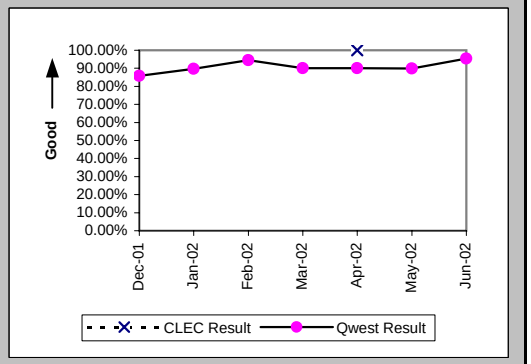

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 224 | 12.05% | 32.56% | | | |
| Jan-02 | | | | | | 25 | 211 | 11.85% | 32.32% | | | |
| Feb-02 | | | | | | 26 | 189 | 13.76% | 34.44% | | | |
| Mar-02 | | | | | | 19 | 202 | 9.41% | 29.19% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 28 | 269 | 10.41% | 30.54% | -0.34 | -1.21 | No |
| May-02 | | | | | | 31 | 249 | 12.45% | 33.01% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

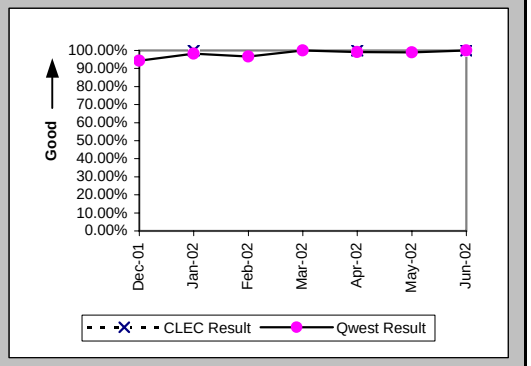
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 212 | 247 | 85.83% | 34.87% | | | |
| Jan-02 | | | | | | 208 | 232 | 89.66% | 30.45% | | | |
| Feb-02 | | | | | | 191 | 202 | 94.55% | 22.69% | | | |
| Mar-02 | | | | | | 189 | 210 | 90.00% | 30.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 254 | 282 | 90.07% | 29.91% | -0.33 | -1.2 | No |
| May-02 | | | | | | 231 | 257 | 89.88% | 30.16% | | | |
| Jun-02 | | | | | | 211 | 221 | 95.48% | 20.78% | | | |



## Checklist #14 - Resale - Business Repair

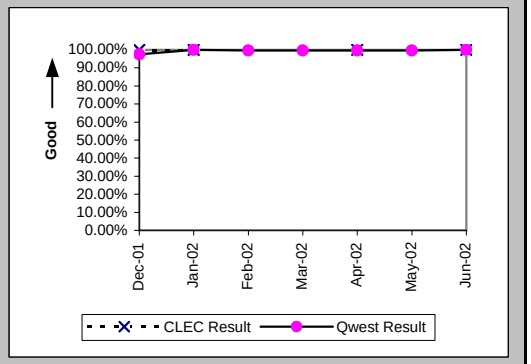
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 115 | 122 | 94.26% | 23.26% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 171 | 174 | 98.28% | 13.02% | -0.13 | -1.08 | No |
| Feb-02 | | | | | | 117 | 121 | 96.69% | 17.88% | | | |
| Mar-02 | | | | | | 130 | 130 | 100.00% | 0.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 123 | 124 | 99.19% | 8.94% | -0.09 | -1.05 | No |
| May-02 | | | | | | 91 | 92 | 98.91% | 10.37% | | | |
| Jun-02 | 2 | 2 | 100.00% | 1 | 0 | 110 | 110 | 100.00% | N/A | N/A | N/A | |



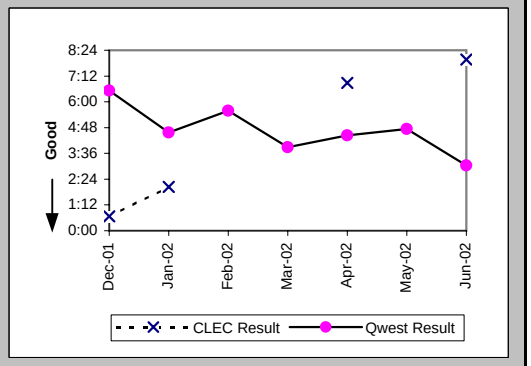

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 232 | 238 | 97.48% | 15.68% | -0.16 | -1.1 | No |
| Jan-02 | 2 | 2 | 100.00% | 0 | 0 | 297 | 297 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 259 | 260 | 99.62% | 6.19% | | | |
| Mar-02 | | | | | | 287 | 288 | 99.65% | 5.88% | | | |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 283 | 284 | 99.65% | 5.92% | -0.1 | -1.06 | No |
| May-02 | | | | | | 258 | 259 | 99.61% | 6.20% | | | |
| Jun-02 | 3 | 3 | 100.00% | 1 | 0 | 229 | 229 | 100.00% | N/A | N/A | N/A | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

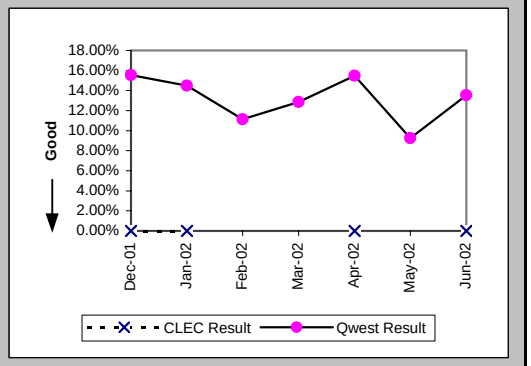
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0:40 | 1 | 0:40 | 0 | 0 | 1551:58 | 238 | 6:31 | 14:19 | -0.41 | -1.25 | No |
| Jan-02 | 4:05 | 2 | 2:02 | 0 | 0 | 1357:09 | 297 | 4:34 | 6:38 | -0.54 | -1.33 | No |
| Feb-02 | | | | | | 1453:03 | 260 | 5:35 | 8:45 | | | |
| Mar-02 | | | | | | 1117:26 | 288 | 3:53 | 6:57 | | | |
| Apr-02 | 20:38 | 3 | 6:53 | 0 | 0 | 1260:46 | 284 | 4:26 | 7:12 | 0.69 | -0.58 | No |
| May-02 | | | | | | 1225:40 | 259 | 4:44 | 8:42 | | | |
| Jun-02 | 23:55 | 3 | 7:58 | 1 | 0 | 693:48 | 229 | 3:02 | 4:59 | 1.48 | -0.1 | No |



## Checklist #14 - Resale - Business Repair

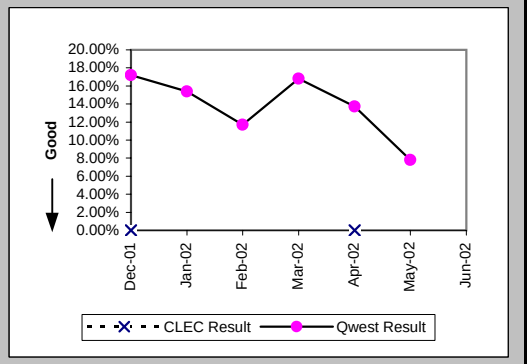
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 37 | 238 | 15.55% | 36.23% | -0.43 | -1.26 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 43 | 297 | 14.48% | 35.19% | -0.58 | -1.35 | No |
| Feb-02 | | | | | | 29 | 260 | 11.15% | 31.48% | | | |
| Mar-02 | | | | | | 37 | 288 | 12.85% | 33.46% | | | |
| Apr-02 | 0 | 3 | 0.00% | 0 | 0 | 44 | 284 | 15.49% | 36.18% | -0.74 | -1.45 | No |
| May-02 | | | | | | 24 | 259 | 9.27% | 29.00% | | | |
| Jun-02 | 0 | 3 | 0.00% | 1 | 0 | 31 | 229 | 13.54% | 34.21% | -0.68 | -1.41 | No |



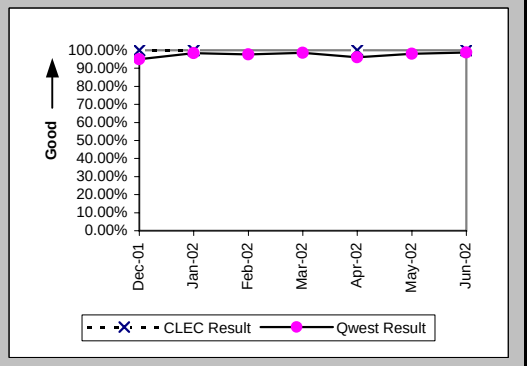

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 21 | 122 | 17.21% | 37.75% | -0.45 | -1.28 | No |
| Jan-02 | | | | | | 24 | 156 | 15.38% | 36.08% | | | |
| Feb-02 | | | | | | 15 | 128 | 11.72% | 32.16% | | | |
| Mar-02 | | | | | | 21 | 125 | 16.80% | 37.39% | | | |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 21 | 153 | 13.73% | 34.41% | -0.56 | -1.34 | No |
| May-02 | | | | | | 10 | 128 | 7.81% | 26.84% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

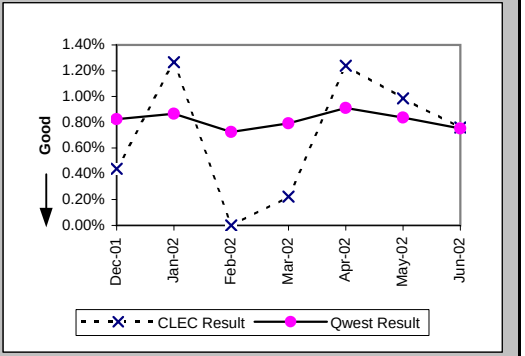
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 226 | 238 | 94.96% | 21.88% | -0.23 | -1.14 | No |
| Jan-02 | 2 | 2 | 100.00% | 0 | 0 | 292 | 297 | 98.32% | 12.87% | -0.18 | -1.11 | No |
| Feb-02 | | | | | | 254 | 260 | 97.69% | 15.01% | | | |
| Mar-02 | | | | | | 284 | 288 | 98.61% | 11.70% | | | |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 273 | 284 | 96.13% | 19.30% | -0.35 | -1.21 | No |
| May-02 | | | | | | 254 | 259 | 98.07% | 13.76% | | | |
| Jun-02 | 3 | 3 | 100.00% | 1 | 0 | 226 | 229 | 98.69% | 11.37% | -0.2 | -1.12 | No |



## Checklist #14 - Resale - Business Repair

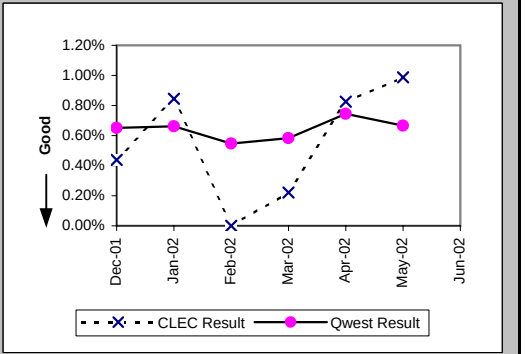
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 456 | 0.44% | 0 | 0 | 781 | 94905 | 0.82% | 9.03% | -0.91 | -1.55 | No |
| Jan-02 | 6 | 474 | 1.27% | 2 | 0 | 819 | 94467 | 0.87% | 9.27% | 0.93 | -0.43 | No |
| Feb-02 | 0 | 463 | 0.00% | 0 | 0 | 681 | 94014 | 0.72% | 8.48% | -1.83 | -2.11 | No |
| Mar-02 | 1 | 450 | 0.22% | 3 | 0 | 741 | 93649 | 0.79% | 8.86% | -1.36 | -1.83 | No |
| Apr-02 | 6 | 484 | 1.24% | 2 | 0 | 848 | 93155 | 0.91% | 9.50% | 0.78 | -0.53 | No |
| May-02 | 5 | 507 | 0.99% | 4 | 0 | 775 | 92748 | 0.84% | 9.10% | 0.37 | -0.77 | No |
| Jun-02 | 4 | 527 | 0.76% | 4 | 0 | 699 | 93019 | 0.75% | 8.64% | 0.02 | -0.99 | No |



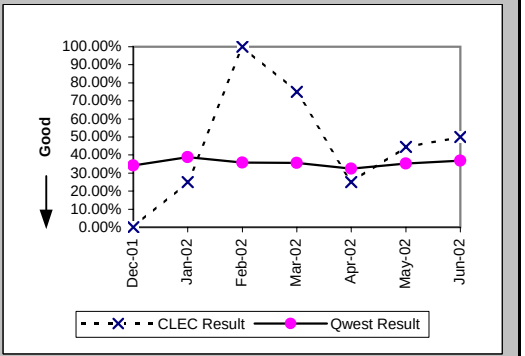

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 456 | 0.44% | 0 | 0 | 617 | 94905 | 0.65% | 8.04% | -0.56 | -1.34 | No |
| Jan-02 | 4 | 474 | 0.84% | 2 | 0 | 625 | 94467 | 0.66% | 8.11% | 0.54 | -0.67 | No |
| Feb-02 | 0 | 463 | 0.00% | 0 | 0 | 515 | 94014 | 0.55% | 7.38% | -1.59 | -1.97 | No |
| Mar-02 | 1 | 450 | 0.22% | 3 | 0 | 546 | 93649 | 0.58% | 7.61% | -1 | -1.61 | No |
| Apr-02 | 4 | 484 | 0.83% | 2 | 0 | 693 | 93155 | 0.74% | 8.59% | 0.28 | -0.83 | No |
| May-02 | 5 | 507 | 0.99% | 4 | 0 | 617 | 92748 | 0.67% | 8.13% | 0.89 | -0.46 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

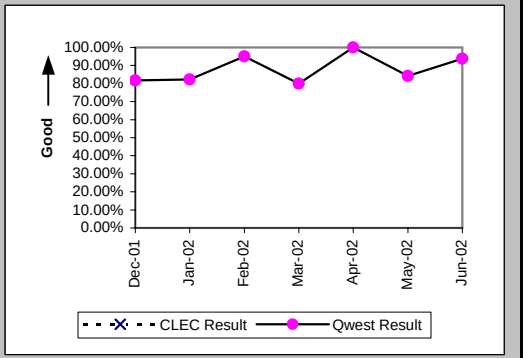
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | 405 | 1186 | 34.15% | 47.42% | -1.02 | -1.62 | No |
| Jan-02 | 2 | 8 | 25.00% | 0 | 0 | 520 | 1339 | 38.84% | 48.74% | -0.8 | -1.49 | No |
| Feb-02 | 3 | 3 | 100.00% | 0 | 0 | 379 | 1060 | 35.75% | 47.93% | 2.02 | 0.23 | Yes |
| Mar-02 | 3 | 4 | 75.00% | 0 | 0 | 410 | 1151 | 35.62% | 47.89% | 1.46 | -0.11 | No |
| Apr-02 | 2 | 8 | 25.00% | 0 | 0 | 408 | 1256 | 32.48% | 46.83% | -0.45 | -1.27 | No |
| May-02 | 4 | 9 | 44.44% | 0 | 0 | 422 | 1197 | 35.25% | 47.78% | 0.56 | -0.66 | No |
| Jun-02 | 4 | 8 | 50.00% | 0 | 0 | 408 | 1107 | 36.86% | 48.24% | 0.74 | -0.55 | No |



## Checklist #14 - Resale - Centrex Installation

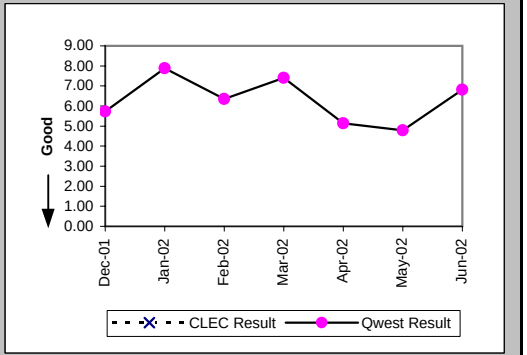
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 11 | 81.82% | 38.57% | | | |
| Jan-02 | | | | | | 14 | 17 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Mar-02 | | | | | | 12 | 15 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 16 | 19 | 84.21% | 36.46% | | | |
| Jun-02 | | | | | | 15 | 16 | 93.75% | 24.21% | | | |



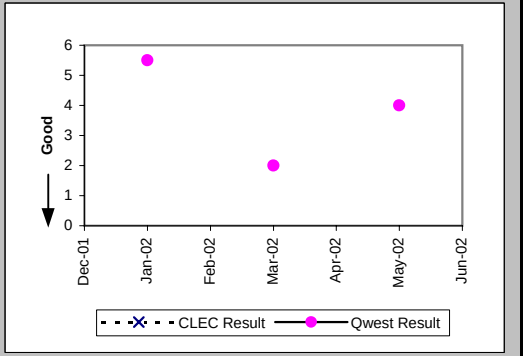

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 63 | 11 | 5.73 | 2.45 | | | |
| Jan-02 | | | | | | 134 | 17 | 7.88 | 7.52 | | | |
| Feb-02 | | | | | | 127 | 20 | 6.35 | 4.98 | | | |
| Mar-02 | | | | | | 111 | 15 | 7.40 | 7.49 | | | |
| Apr-02 | | | | | | 36 | 7 | 5.14 | 2.27 | | | |
| May-02 | | | | | | 91 | 19 | 4.79 | 3.84 | | | |
| Jun-02 | | | | | | 109 | 16 | 6.81 | 7.04 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

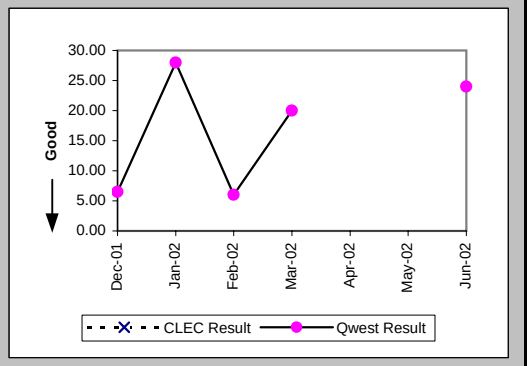
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 11 | 2 | 5.50 | 4.95 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 12 | 3 | 4.00 | 2.65 | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Centrex Installation

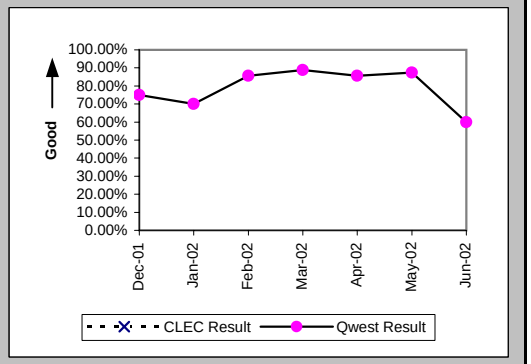
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 2 | 6.50 | 2.12 | | | |
| Jan-02 | | | | | | 28 | 1 | 28.00 | | | | |
| Feb-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Mar-02 | | | | | | 40 | 2 | 20.00 | 9.90 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 24 | 1 | 24.00 | | | | |



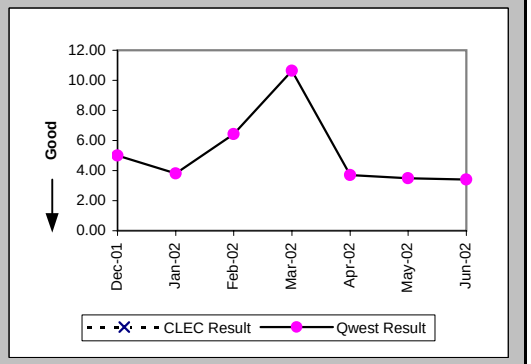

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Jan-02 | | | | | | 7 | 10 | 70.00% | 45.83% | | | |
| Feb-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |
| Mar-02 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Apr-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |
| May-02 | | | | | | 7 | 8 | 87.50% | 33.07% | | | |
| Jun-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

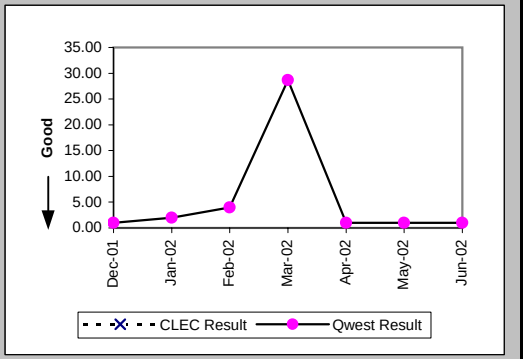
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 4 | 5.00 | 0.82 | | | |
| Jan-02 | | | | | | 38 | 10 | 3.80 | 2.15 | | | |
| Feb-02 | | | | | | 45 | 7 | 6.43 | 6.11 | | | |
| Mar-02 | | | | | | 117 | 11 | 10.64 | 25.35 | | | |
| Apr-02 | | | | | | 26 | 7 | 3.71 | 1.60 | | | |
| May-02 | | | | | | 28 | 8 | 3.50 | 1.20 | | | |
| Jun-02 | | | | | | 17 | 5 | 3.40 | 2.07 | | | |



## Checklist #14 - Resale - Centrex Installation

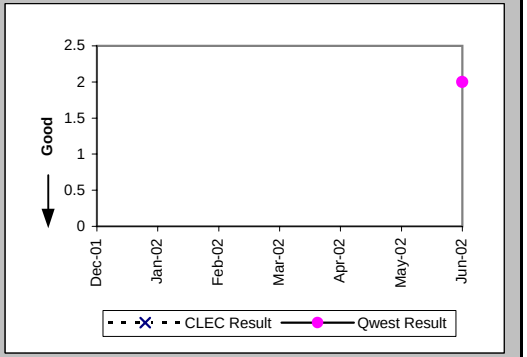
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 1.00 | | | | |
| Jan-02 | | | | | | 6 | 3 | 2.00 | 1.00 | | | |
| Feb-02 | | | | | | 4 | 1 | 4.00 | | | | |
| Mar-02 | | | | | | 86 | 3 | 28.67 | 47.92 | | | |
| Apr-02 | | | | | | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Jun-02 | | | | | | 1 | 1 | 1.00 | | | | |



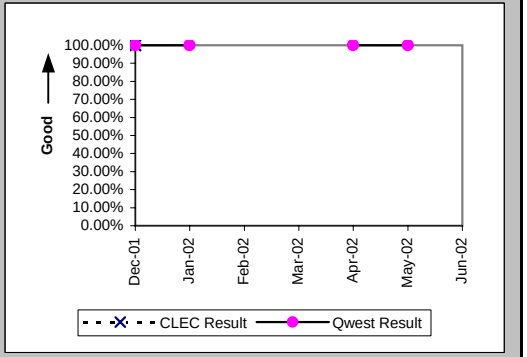

### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 2 | 1 | 2.00 | | | | |




### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

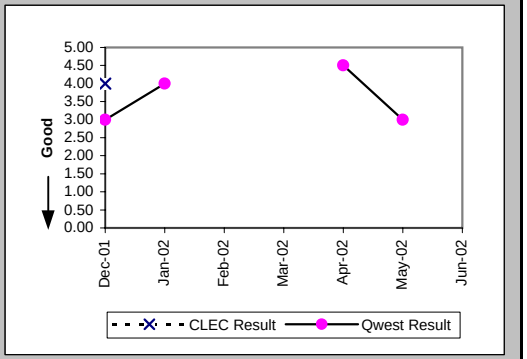
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Centrex Installation

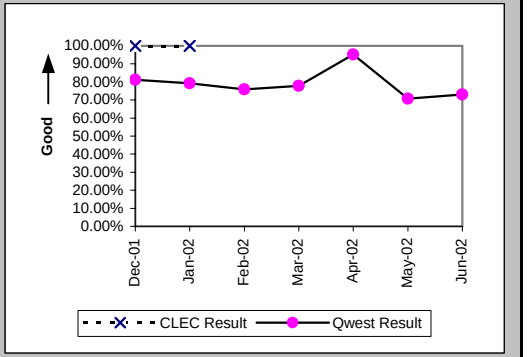
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 4 | 1 | 4.00 | 0 | 0 | 3 | 1 | 3.00 | | | | |
| Jan-02 | | | | | | 12 | 3 | 4.00 | 1.00 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 9 | 2 | 4.50 | 3.54 | | | |
| May-02 | | | | | | 9 | 3 | 3.00 | 0.00 | | | |
| Jun-02 | | | | | | | | | | | | |



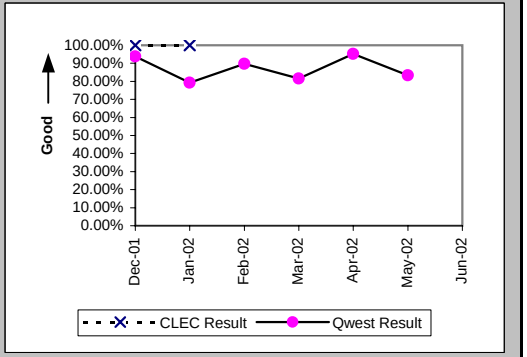

### New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 13 | 16 | 81.25% | 39.03% | -0.47 | -1.28 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 19 | 24 | 79.17% | 40.61% | -0.5 | -1.31 | No |
| Feb-02 | | | | | | 22 | 29 | 75.86% | 42.79% | | | |
| Mar-02 | | | | | | 21 | 27 | 77.78% | 41.57% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 17 | 24 | 70.83% | 45.45% | | | |
| Jun-02 | | | | | | 19 | 26 | 73.08% | 44.36% | | | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)

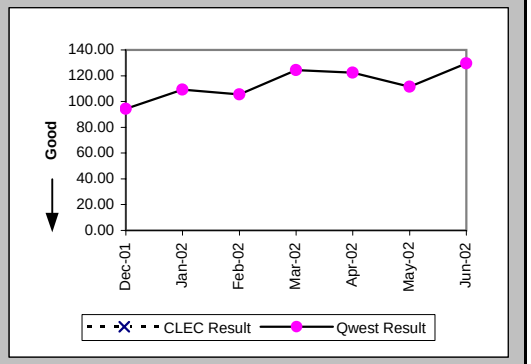
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 15 | 16 | 93.75% | 24.21% | -0.25 | -1.15 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 19 | 24 | 79.17% | 40.61% | -0.5 | -1.31 | No |
| Feb-02 | | | | | | 26 | 29 | 89.66% | 30.45% | | | |
| Mar-02 | | | | | | 22 | 27 | 81.48% | 38.84% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 20 | 24 | 83.33% | 37.27% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

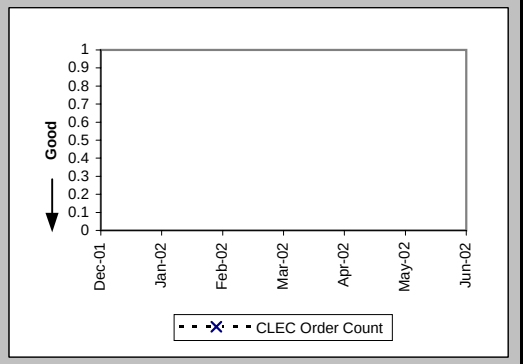
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1131 | 12 | 94.25 | 77.19 | | | |
| Jan-02 | | | | | | 1312 | 12 | 109.33 | 83.87 | | | |
| Feb-02 | | | | | | 1581 | 15 | 105.40 | 89.34 | | | |
| Mar-02 | | | | | | 1867 | 15 | 124.47 | 91.61 | | | |
| Apr-02 | | | | | | 2205 | 18 | 122.50 | 99.76 | | | |
| May-02 | | | | | | 2116 | 19 | 111.37 | 95.89 | | | |
| Jun-02 | | | | | | 2463 | 19 | 129.63 | 97.99 | | | |



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

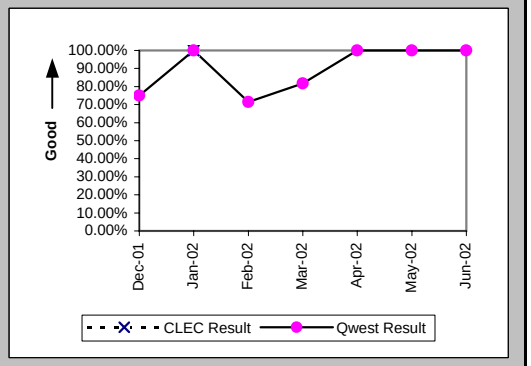
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Centrex Repair

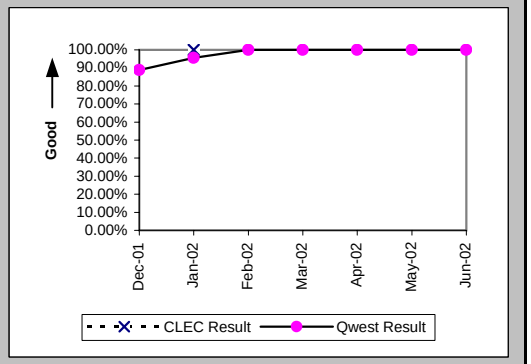
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 12 | 16 | 75.00% | 43.30% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 19 | 19 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 5 | 7 | 71.43% | 45.18% | | | |
| Mar-02 | | | | | | 9 | 11 | 81.82% | 38.57% | | | |
| Apr-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |



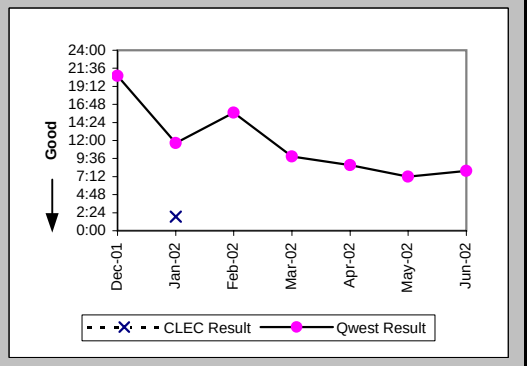

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 24 | 27 | 88.89% | 31.43% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 22 | 23 | 95.65% | 20.39% | -0.21 | -1.13 | No |
| Feb-02 | | | | | | 10 | 10 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 14 | 14 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

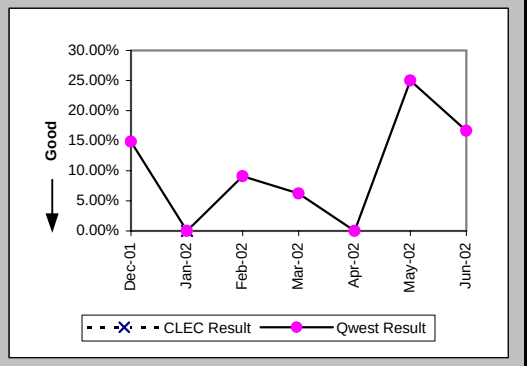
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 556:40 | 27 | 20:37 | 32:41 | | | |
| Jan-02 | 1:52 | 1 | 1:52 | 0 | 0 | 268:13 | 23 | 11:40 | 14:44 | -0.65 | -1.4 | No |
| Feb-02 | | | | | | 156:48 | 10 | 15:41 | 13:14 | | | |
| Mar-02 | | | | | | 138:20 | 14 | 9:53 | 11:16 | | | |
| Apr-02 | | | | | | 113:38 | 13 | 8:44 | 8:23 | | | |
| May-02 | | | | | | 86:24 | 12 | 7:12 | 6:20 | | | |
| Jun-02 | | | | | | 47:48 | 6 | 7:58 | 6:37 | | | |



## Checklist #14 - Resale - Centrex Repair

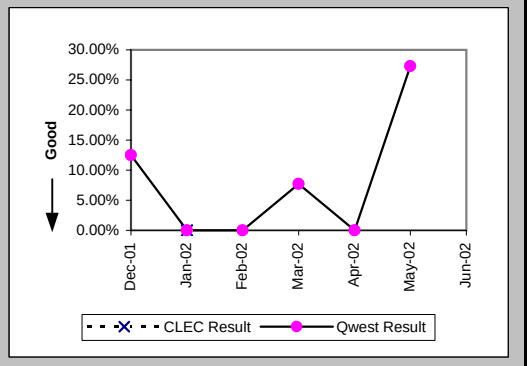
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 27 | 14.81% | 35.52% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 23 | 0.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 1 | 11 | 9.09% | 28.75% | | | |
| Mar-02 | | | | | | 1 | 16 | 6.25% | 24.21% | | | |
| Apr-02 | | | | | | 0 | 13 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 12 | 25.00% | 43.30% | | | |
| Jun-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |



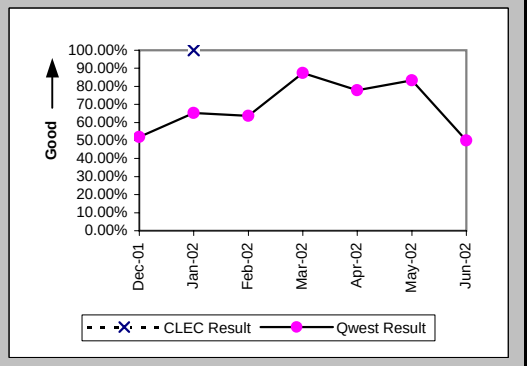

Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 24 | 12.50% | 33.07% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 21 | 0.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 0 | 10 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 13 | 7.69% | 26.65% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 11 | 27.27% | 44.54% | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

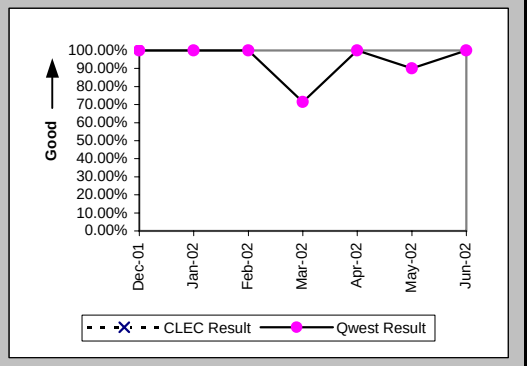
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 25 | 52.00% | 49.96% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 15 | 23 | 65.22% | 47.63% | -0.71 | -1.43 | No |
| Feb-02 | | | | | | 7 | 11 | 63.64% | 48.10% | | | |
| Mar-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| Apr-02 | | | | | | 7 | 9 | 77.78% | 41.57% | | | |
| May-02 | | | | | | 10 | 12 | 83.33% | 37.27% | | | |
| Jun-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |



## Checklist #14 - Resale - Centrex Repair

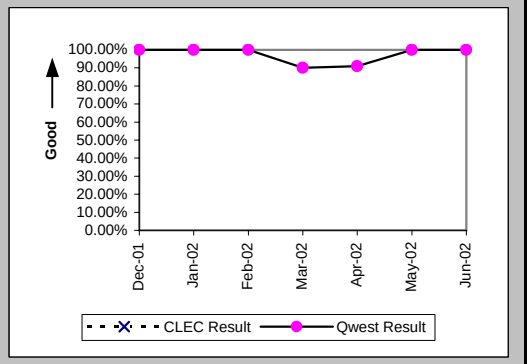
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 5 | 7 | 71.43% | 45.18% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Jun-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |



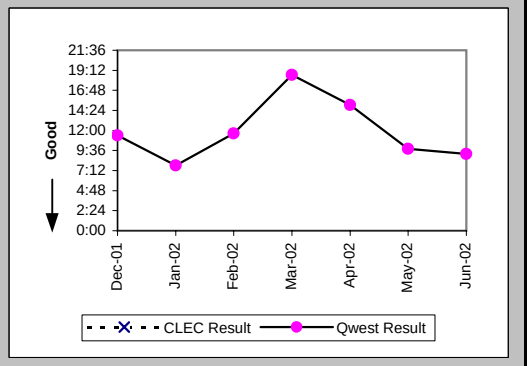

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| May-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

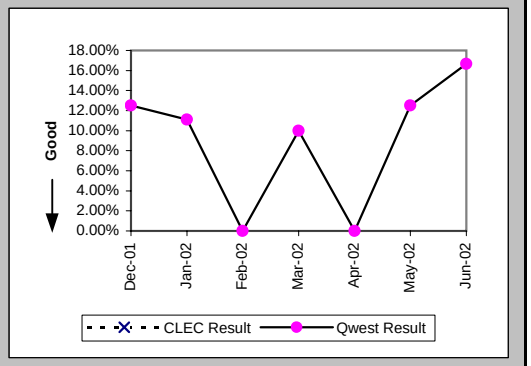
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 79:52 | 7 | 11:25 | 9:08 | | | |
| Jan-02 | | | | | | 70:24 | 9 | 7:49 | 6:01 | | | |
| Feb-02 | | | | | | 128:02 | 11 | 11:38 | 9:13 | | | |
| Mar-02 | | | | | | 186:35 | 10 | 18:40 | 19:18 | | | |
| Apr-02 | | | | | | 165:46 | 11 | 15:04 | 21:02 | | | |
| May-02 | | | | | | 147:21 | 15 | 9:49 | 8:49 | | | |
| Jun-02 | | | | | | 110:23 | 12 | 9:12 | 8:50 | | | |



## Checklist #14 - Resale - Centrex Repair

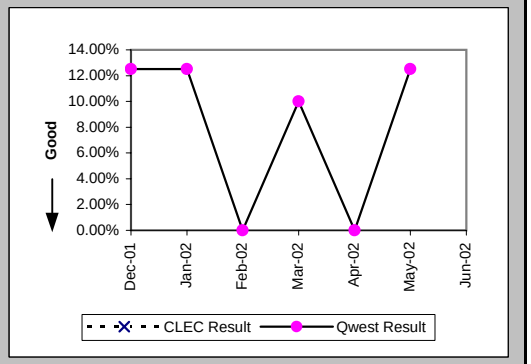
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 1 | 9 | 11.11% | 31.43% | | | |
| Feb-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 10 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 16 | 12.50% | 33.07% | | | |
| Jun-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |



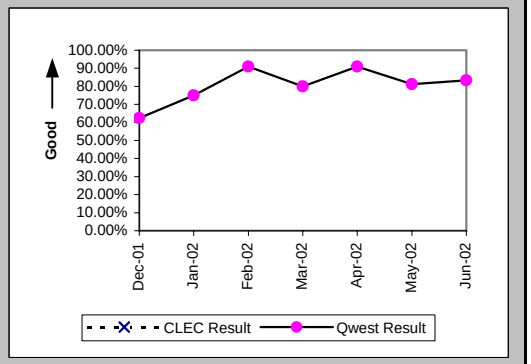

Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Feb-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 10 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 0 | 11 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 16 | 12.50% | 33.07% | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

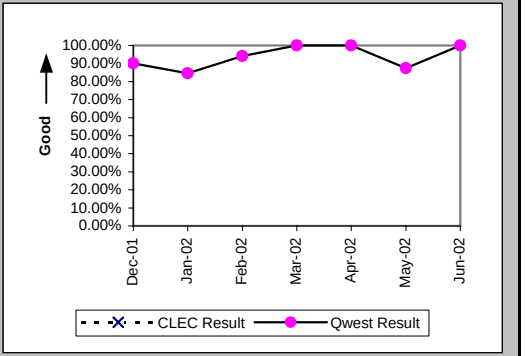
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 8 | 62.50% | 48.41% | | | |
| Jan-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Feb-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Mar-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| May-02 | | | | | | 13 | 16 | 81.25% | 39.03% | | | |
| Jun-02 | | | | | | 10 | 12 | 83.33% | 37.27% | | | |



## Checklist #14 - Resale - Centrex Repair

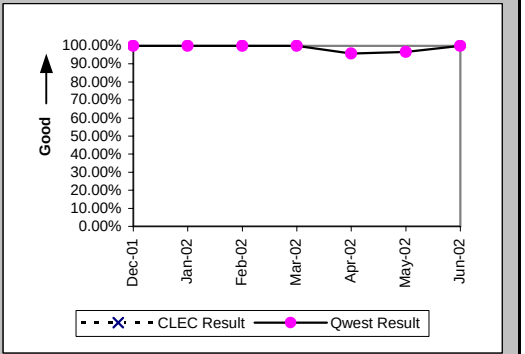
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Jan-02 | | | | | | 11 | 13 | 84.62% | 36.08% | | | |
| Feb-02 | | | | | | 16 | 17 | 94.12% | 23.53% | | | |
| Mar-02 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 16 | 16 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| Jun-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |



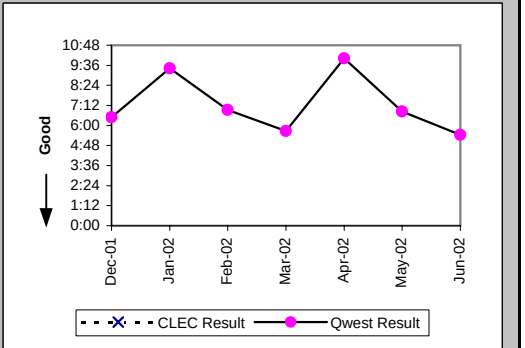

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 22 | 22 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| May-02 | | | | | | 28 | 29 | 96.55% | 18.25% | | | |
| Jun-02 | | | | | | 26 | 26 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

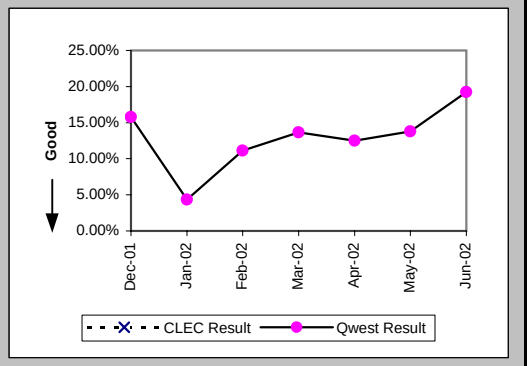
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 123:02 | 19 | 6:29 | 10:52 | | | |
| Jan-02 | | | | | | 216:28 | 23 | 9:25 | 13:50 | | | |
| Feb-02 | | | | | | 187:15 | 27 | 6:56 | 8:50 | | | |
| Mar-02 | | | | | | 124:35 | 22 | 5:40 | 8:12 | | | |
| Apr-02 | | | | | | 240:12 | 24 | 10:01 | 23:16 | | | |
| May-02 | | | | | | 198:16 | 29 | 6:50 | 10:31 | | | |
| Jun-02 | | | | | | 141:21 | 26 | 5:26 | 7:13 | | | |



## Checklist #14 - Resale - Centrex Repair

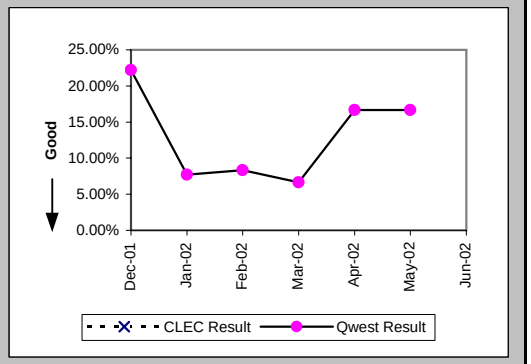
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 19 | 15.79% | 36.46% | | | |
| Jan-02 | | | | | | 1 | 23 | 4.35% | 20.39% | | | |
| Feb-02 | | | | | | 3 | 27 | 11.11% | 31.43% | | | |
| Mar-02 | | | | | | 3 | 22 | 13.64% | 34.32% | | | |
| Apr-02 | | | | | | 3 | 24 | 12.50% | 33.07% | | | |
| May-02 | | | | | | 4 | 29 | 13.79% | 34.48% | | | |
| Jun-02 | | | | | | 5 | 26 | 19.23% | 39.41% | | | |



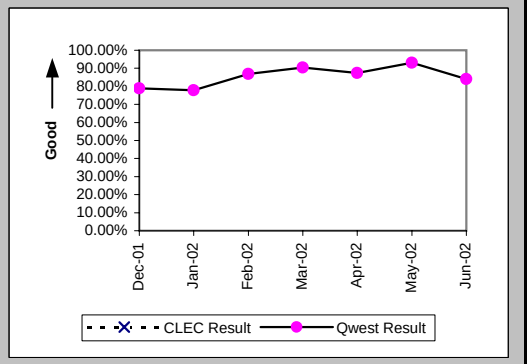

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| Jan-02 | | | | | | 1 | 13 | 7.69% | 26.65% | | | |
| Feb-02 | | | | | | 1 | 12 | 8.33% | 27.64% | | | |
| Mar-02 | | | | | | 1 | 15 | 6.67% | 24.94% | | | |
| Apr-02 | | | | | | 3 | 18 | 16.67% | 37.27% | | | |
| May-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

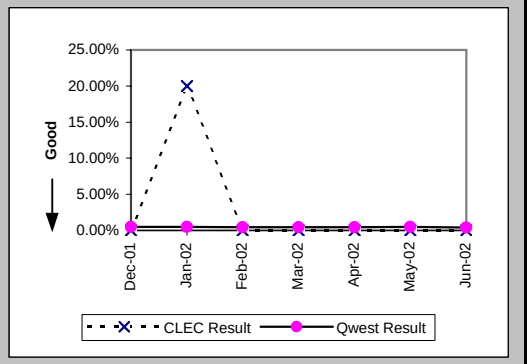
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 15 | 19 | 78.95% | 40.77% | | | |
| Jan-02 | | | | | | 14 | 18 | 77.78% | 41.57% | | | |
| Feb-02 | | | | | | 20 | 23 | 86.96% | 33.68% | | | |
| Mar-02 | | | | | | 19 | 21 | 90.48% | 29.35% | | | |
| Apr-02 | | | | | | 14 | 16 | 87.50% | 33.07% | | | |
| May-02 | | | | | | 27 | 29 | 93.10% | 25.34% | | | |
| Jun-02 | | | | | | 21 | 25 | 84.00% | 36.66% | | | |



## Checklist #14 - Resale - Centrex Repair

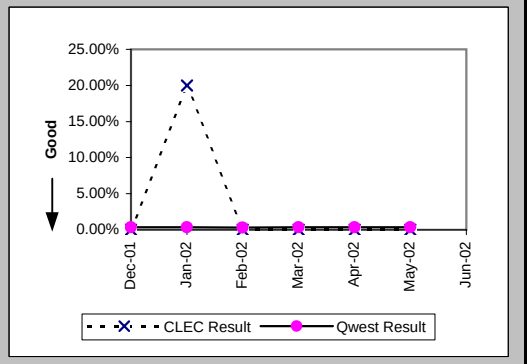
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 54 | 11446 | 0.47% | 6.85% | -0.14 | -1.08 | No |
| Jan-02 | 1 | 5 | 20.00% | 0 | 0 | 55 | 11427 | 0.48% | 6.92% | 2.26 | 0.38 | Yes |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 49 | 11427 | 0.43% | 6.53% | -0.15 | -1.09 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 48 | 11370 | 0.42% | 6.48% | -0.15 | -1.09 | No |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 48 | 11365 | 0.42% | 6.49% | -0.15 | -1.09 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 57 | 11303 | 0.50% | 7.08% | -0.16 | -1.1 | No |
| Jun-02 | 0 | 5 | 0.00% | 0 | 0 | 44 | 11197 | 0.39% | 6.26% | -0.14 | -1.09 | No |



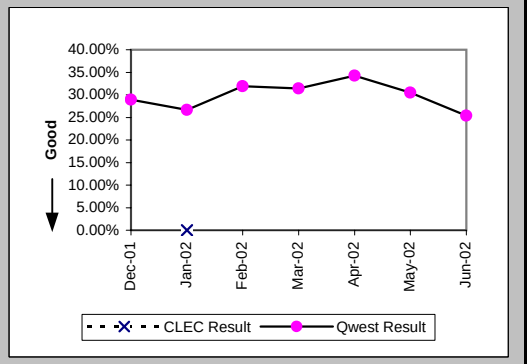

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 4 | 0.00% | 0 | 0 | 41 | 11446 | 0.36% | 5.97% | -0.12 | -1.07 | No |
| Jan-02 | 1 | 5 | 20.00% | 0 | 0 | 42 | 11427 | 0.37% | 6.05% | 2.36 | 0.44 | Yes |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 33 | 11427 | 0.29% | 5.37% | -0.12 | -1.07 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 38 | 11370 | 0.33% | 5.77% | -0.13 | -1.08 | No |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 40 | 11365 | 0.35% | 5.92% | -0.13 | -1.08 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 39 | 11303 | 0.35% | 5.86% | -0.13 | -1.08 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

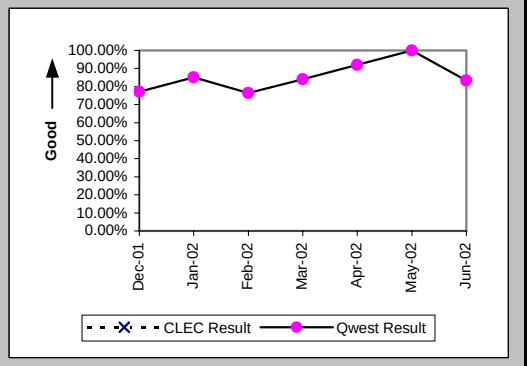
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 22 | 76 | 28.95% | 45.35% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 20 | 75 | 26.67% | 44.22% | -0.6 | -1.36 | No |
| Feb-02 | | | | | | 23 | 72 | 31.94% | 46.63% | | | |
| Mar-02 | | | | | | 22 | 70 | 31.43% | 46.42% | | | |
| Apr-02 | | | | | | 25 | 73 | 34.25% | 47.45% | | | |
| May-02 | | | | | | 25 | 82 | 30.49% | 46.04% | | | |
| Jun-02 | | | | | | 15 | 59 | 25.42% | 43.54% | | | |



## Checklist #14 - Resale - Centrex 21 Installation

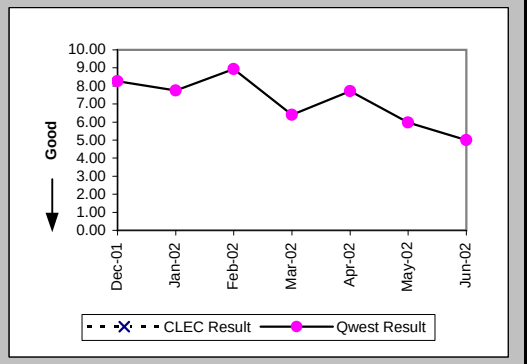
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 35 | 77.14% | 41.99% | | | |
| Jan-02 | | | | | | 40 | 47 | 85.11% | 35.60% | | | |
| Feb-02 | | | | | | 26 | 34 | 76.47% | 42.42% | | | |
| Mar-02 | | | | | | 21 | 25 | 84.00% | 36.66% | | | |
| Apr-02 | | | | | | 23 | 25 | 92.00% | 27.13% | | | |
| May-02 | | | | | | 30 | 30 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 20 | 24 | 83.33% | 37.27% | | | |



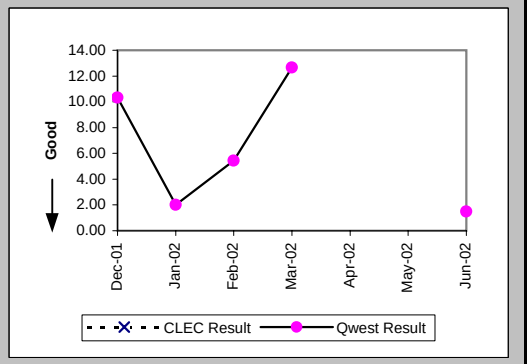

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 289 | 35 | 8.26 | 6.71 | | | |
| Jan-02 | | | | | | 364 | 47 | 7.74 | 9.59 | | | |
| Feb-02 | | | | | | 304 | 34 | 8.94 | 9.65 | | | |
| Mar-02 | | | | | | 160 | 25 | 6.40 | 6.08 | | | |
| Apr-02 | | | | | | 193 | 25 | 7.72 | 7.74 | | | |
| May-02 | | | | | | 179 | 30 | 5.97 | 6.03 | | | |
| Jun-02 | | | | | | 120 | 24 | 5.00 | 2.90 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

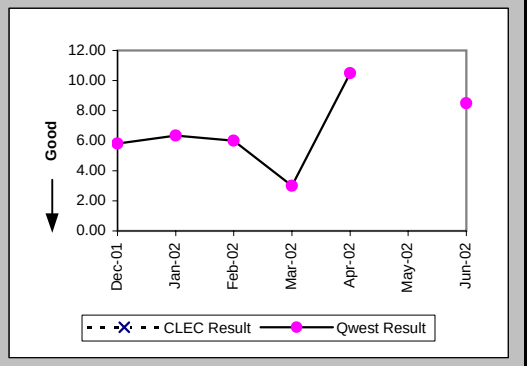
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 3 | 10.33 | 6.81 | | | |
| Jan-02 | | | | | | 8 | 4 | 2.00 | 1.41 | | | |
| Feb-02 | | | | | | 38 | 7 | 5.43 | 7.41 | | | |
| Mar-02 | | | | | | 38 | 3 | 12.67 | 8.33 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 3 | 2 | 1.50 | 0.71 | | | |



## Checklist #14 - Resale - Centrex 21 Installation

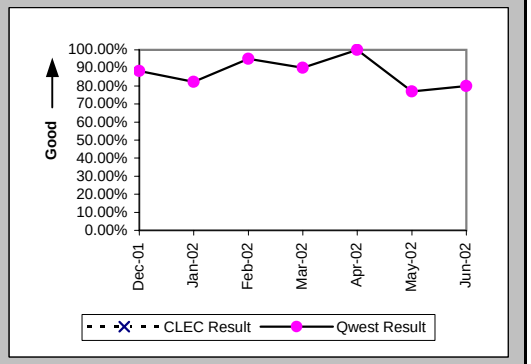
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 29 | 5 | 5.80 | 3.27 | | | |
| Jan-02 | | | | | | 19 | 3 | 6.33 | 2.89 | | | |
| Feb-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Mar-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 21 | 2 | 10.50 | 12.02 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 17 | 2 | 8.50 | 0.71 | | | |



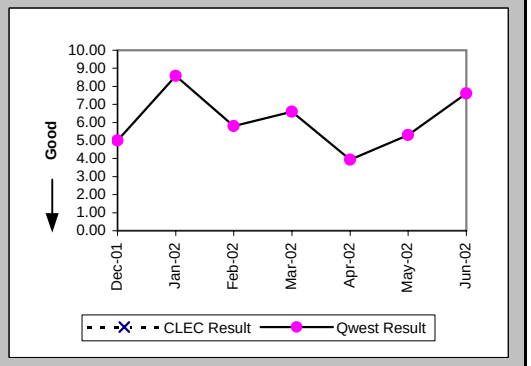

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 15 | 17 | 88.24% | 32.22% | | | |
| Jan-02 | | | | | | 14 | 17 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Mar-02 | | | | | | 18 | 20 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 17 | 17 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 10 | 13 | 76.92% | 42.13% | | | |
| Jun-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

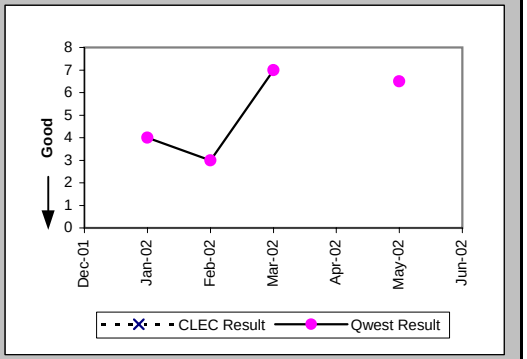
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 85 | 17 | 5.00 | 4.21 | | | |
| Jan-02 | | | | | | 146 | 17 | 8.59 | 7.95 | | | |
| Feb-02 | | | | | | 116 | 20 | 5.80 | 7.30 | | | |
| Mar-02 | | | | | | 132 | 20 | 6.60 | 5.49 | | | |
| Apr-02 | | | | | | 71 | 18 | 3.94 | 3.08 | | | |
| May-02 | | | | | | 69 | 13 | 5.31 | 3.90 | | | |
| Jun-02 | | | | | | 38 | 5 | 7.60 | 5.46 | | | |



## Checklist #14 - Resale - Centrex 21 Installation

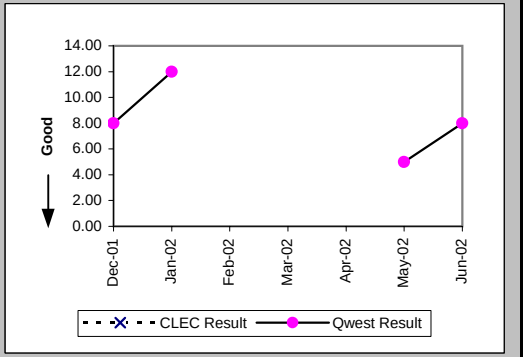
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 4 | 1 | 4.00 | | | | |
| Feb-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Mar-02 | | | | | | 14 | 2 | 7.00 | 4.24 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 13 | 2 | 6.50 | 6.36 | | | |
| Jun-02 | | | | | | | | | | | | |



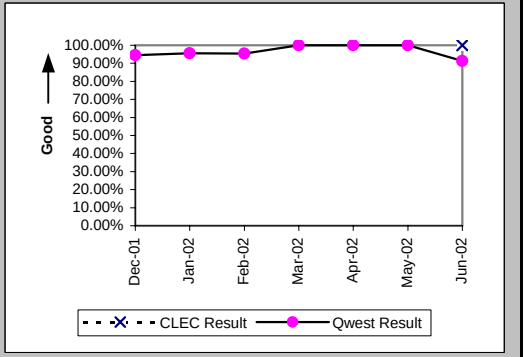

Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 16 | 2 | 8.00 | 5.66 | | | |
| Jan-02 | | | | | | 24 | 2 | 12.00 | 1.41 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 5 | 1 | 5.00 | | | | |
| Jun-02 | | | | | | 8 | 1 | 8.00 | | | | |




Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

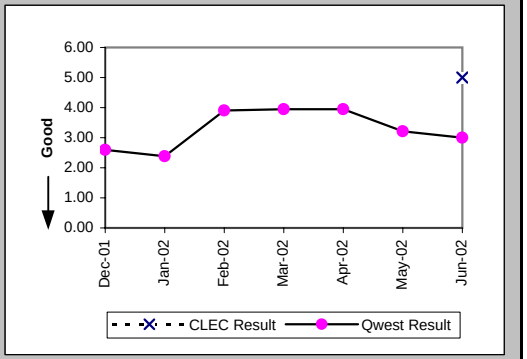
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 34 | 36 | 94.44% | 22.91% | | | |
| Jan-02 | | | | | | 22 | 23 | 95.65% | 20.39% | | | |
| Feb-02 | | | | | | 42 | 44 | 95.45% | 20.83% | | | |
| Mar-02 | | | | | | 69 | 69 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 59 | 59 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 21 | 23 | 91.30% | 28.18% | -0.3 | -1.18 | No |



## Checklist #14 - Resale - Centrex 21 Installation

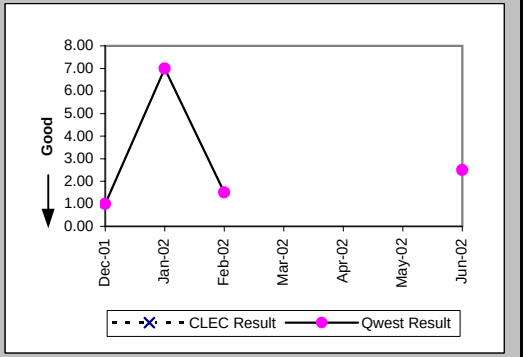
### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 65 | 25 | 2.60 | 1.68 | | | |
| Jan-02 | | | | | | 38 | 16 | 2.38 | 1.31 | | | |
| Feb-02 | | | | | | 152 | 39 | 3.90 | 1.39 | | | |
| Mar-02 | | | | | | 83 | 21 | 3.95 | 1.24 | | | |
| Apr-02 | | | | | | 150 | 38 | 3.95 | 1.21 | | | |
| May-02 | | | | | | 45 | 14 | 3.21 | 0.89 | | | |
| Jun-02 | 5 | 1 | 5.00 | 0 | 0 | 42 | 14 | 3.00 | 1.52 | 0.9 | -0.45 | No |



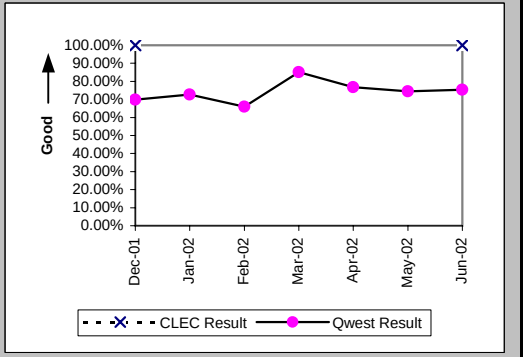

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Jan-02 | | | | | | 14 | 2 | 7.00 | 8.49 | | | |
| Feb-02 | | | | | | 3 | 2 | 1.50 | 0.71 | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 5 | 2 | 2.50 | 0.71 | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)

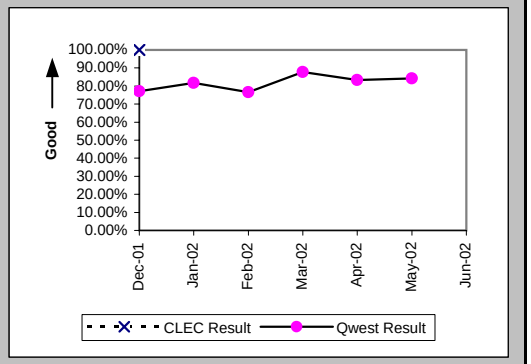
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 58 | 83 | 69.88% | 45.88% | -0.65 | -1.4 | No |
| Jan-02 | | | | | | 64 | 88 | 72.73% | 44.54% | | | |
| Feb-02 | | | | | | 62 | 94 | 65.96% | 47.39% | | | |
| Mar-02 | | | | | | 91 | 107 | 85.05% | 35.66% | | | |
| Apr-02 | | | | | | 83 | 108 | 76.85% | 42.18% | | | |
| May-02 | | | | | | 61 | 82 | 74.39% | 43.65% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 43 | 57 | 75.44% | 43.05% | -0.57 | -1.34 | No |



## Checklist #14 - Resale - Centrex 21 Installation

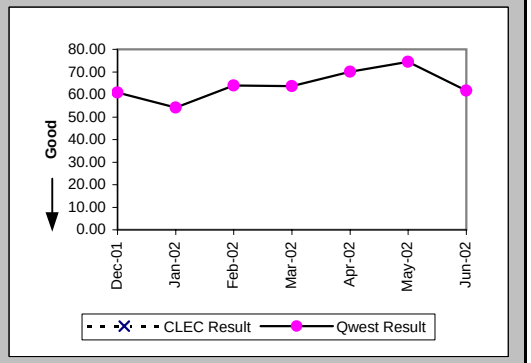
New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 64 | 83 | 77.11% | 42.01% | -0.54 | -1.33 | No |
| Jan-02 | | | | | | 72 | 88 | 81.82% | 38.57% | | | |
| Feb-02 | | | | | | 72 | 94 | 76.60% | 42.34% | | | |
| Mar-02 | | | | | | 94 | 107 | 87.85% | 32.67% | | | |
| Apr-02 | | | | | | 90 | 108 | 83.33% | 37.27% | | | |
| May-02 | | | | | | 69 | 82 | 84.15% | 36.52% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

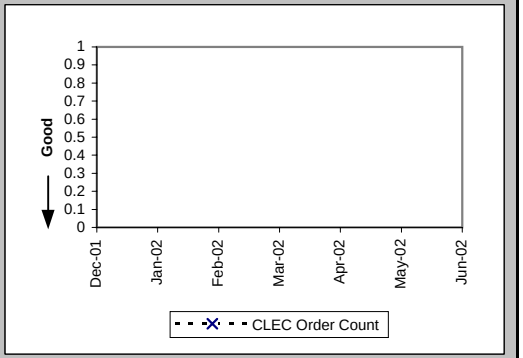
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 304 | 5 | 60.80 | 53.74 | | | |
| Jan-02 | | | | | | 434 | 8 | 54.25 | 56.84 | | | |
| Feb-02 | | | | | | 576 | 9 | 64.00 | 60.61 | | | |
| Mar-02 | | | | | | 764 | 12 | 63.67 | 64.25 | | | |
| Apr-02 | | | | | | 1052 | 15 | 70.13 | 66.84 | | | |
| May-02 | | | | | | 1117 | 15 | 74.47 | 78.88 | | | |
| Jun-02 | | | | | | 803 | 13 | 61.77 | 78.42 | | | |



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

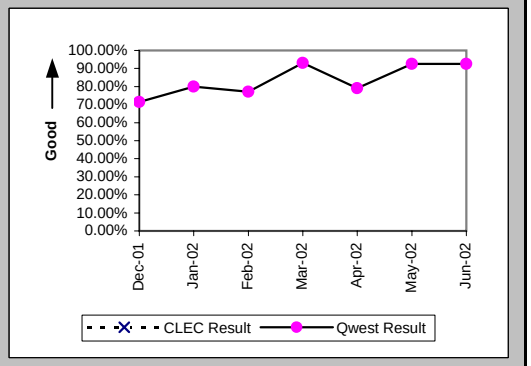
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Centrex 21 Repair

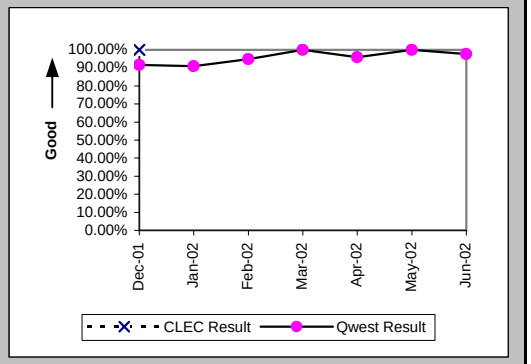
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 28 | 71.43% | 45.18% | | | |
| Jan-02 | | | | | | 20 | 25 | 80.00% | 40.00% | | | |
| Feb-02 | | | | | | 27 | 35 | 77.14% | 41.99% | | | |
| Mar-02 | | | | | | 27 | 29 | 93.10% | 25.34% | | | |
| Apr-02 | | | | | | 34 | 43 | 79.07% | 40.68% | | | |
| May-02 | | | | | | 25 | 27 | 92.59% | 26.19% | | | |
| Jun-02 | | | | | | 37 | 40 | 92.50% | 26.34% | | | |



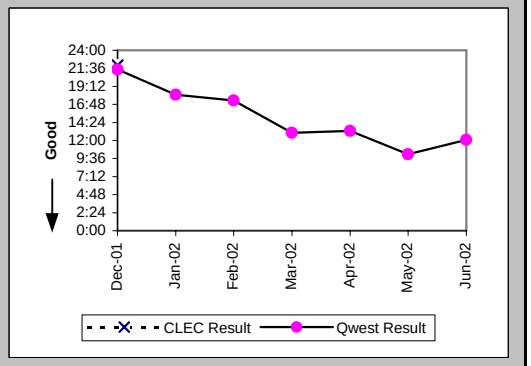

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 33 | 36 | 91.67% | 27.64% | -0.3 | -1.18 | No |
| Jan-02 | | | | | | 30 | 33 | 90.91% | 28.75% | | | |
| Feb-02 | | | | | | 37 | 39 | 94.87% | 22.06% | | | |
| Mar-02 | | | | | | 40 | 40 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 47 | 49 | 95.92% | 19.79% | | | |
| May-02 | | | | | | 36 | 36 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 44 | 45 | 97.78% | 14.74% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

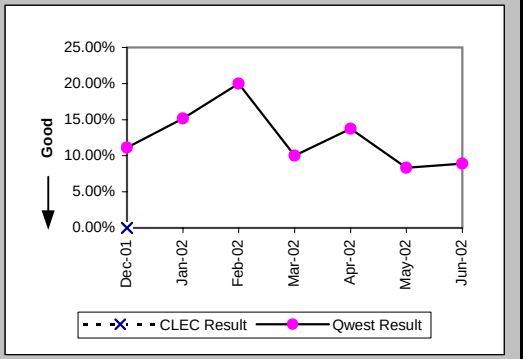
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 22:00 | 1 | 22:00 | 0 | 0 | 772:37 | 36 | 21:28 | 23:24 | 0.2 | -0.88 | No |
| Jan-02 | | | | | | 595:56 | 33 | 18:04 | 21:47 | | | |
| Feb-02 | | | | | | 674:23 | 39 | 17:18 | 17:38 | | | |
| Mar-02 | | | | | | 521:30 | 40 | 13:02 | 8:07 | | | |
| Apr-02 | | | | | | 651:14 | 49 | 13:17 | 16:20 | | | |
| May-02 | | | | | | 365:48 | 36 | 10:10 | 8:55 | | | |
| Jun-02 | | | | | | 544:46 | 45 | 12:06 | 11:21 | | | |



## Checklist #14 - Resale - Centrex 21 Repair

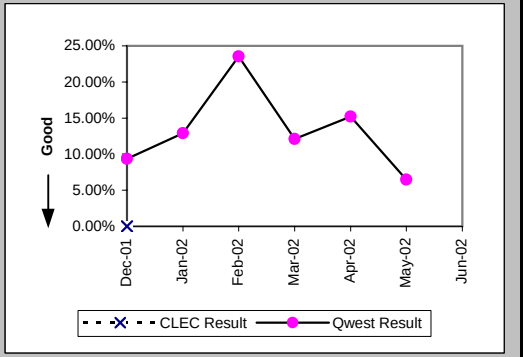
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 4 | 36 | 11.11% | 31.43% | -0.35 | -1.21 | No |
| Jan-02 | | | | | | 5 | 33 | 15.15% | 35.86% | | | |
| Feb-02 | | | | | | 8 | 40 | 20.00% | 40.00% | | | |
| Mar-02 | | | | | | 4 | 40 | 10.00% | 30.00% | | | |
| Apr-02 | | | | | | 7 | 51 | 13.73% | 34.41% | | | |
| May-02 | | | | | | 3 | 36 | 8.33% | 27.64% | | | |
| Jun-02 | | | | | | 4 | 45 | 8.89% | 28.46% | | | |



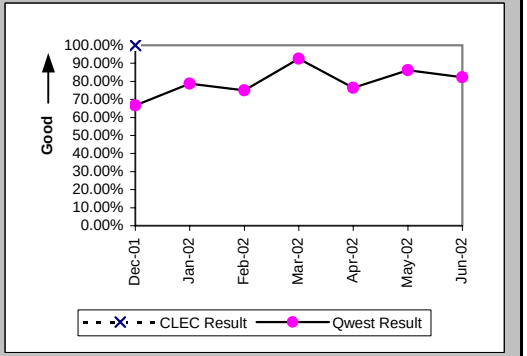

Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 3 | 32 | 9.38% | 29.15% | -0.32 | -1.19 | No |
| Jan-02 | | | | | | 4 | 31 | 12.90% | 33.52% | | | |
| Feb-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Mar-02 | | | | | | 4 | 33 | 12.12% | 32.64% | | | |
| Apr-02 | | | | | | 7 | 46 | 15.22% | 35.92% | | | |
| May-02 | | | | | | 2 | 31 | 6.45% | 24.57% | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

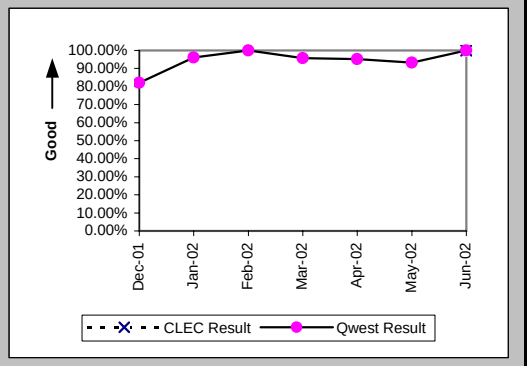
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 24 | 36 | 66.67% | 47.14% | -0.7 | -1.42 | No |
| Jan-02 | | | | | | 26 | 33 | 78.79% | 40.88% | | | |
| Feb-02 | | | | | | 30 | 40 | 75.00% | 43.30% | | | |
| Mar-02 | | | | | | 37 | 40 | 92.50% | 26.34% | | | |
| Apr-02 | | | | | | 39 | 51 | 76.47% | 42.42% | | | |
| May-02 | | | | | | 31 | 36 | 86.11% | 34.58% | | | |
| Jun-02 | | | | | | 37 | 45 | 82.22% | 38.23% | | | |



## Checklist #14 - Resale - Centrex 21 Repair

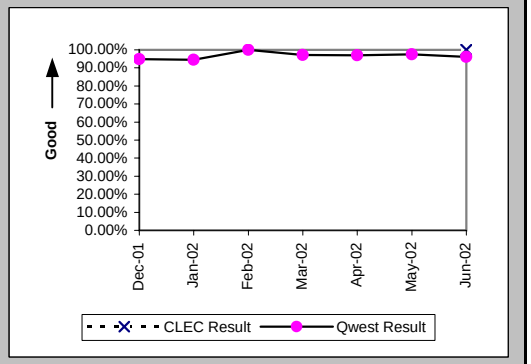
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 23 | 28 | 82.14% | 38.30% | | | |
| Jan-02 | | | | | | 25 | 26 | 96.15% | 19.23% | | | |
| Feb-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| Apr-02 | | | | | | 20 | 21 | 95.24% | 21.30% | | | |
| May-02 | | | | | | 28 | 30 | 93.33% | 24.94% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 19 | 19 | 100.00% | N/A | N/A | N/A | |



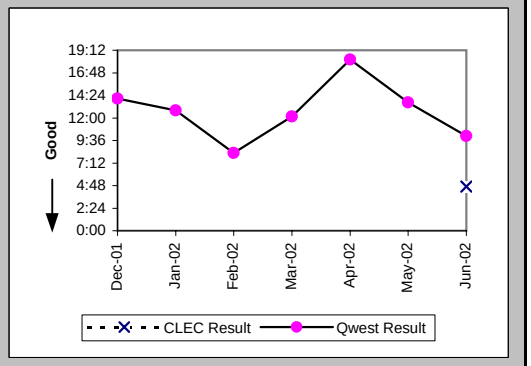

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 37 | 39 | 94.87% | 22.06% | | | |
| Jan-02 | | | | | | 34 | 36 | 94.44% | 22.91% | | | |
| Feb-02 | | | | | | 24 | 24 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 35 | 36 | 97.22% | 16.43% | | | |
| Apr-02 | | | | | | 32 | 33 | 96.97% | 17.14% | | | |
| May-02 | | | | | | 40 | 41 | 97.56% | 15.43% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 25 | 26 | 96.15% | 19.23% | -0.2 | -1.12 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

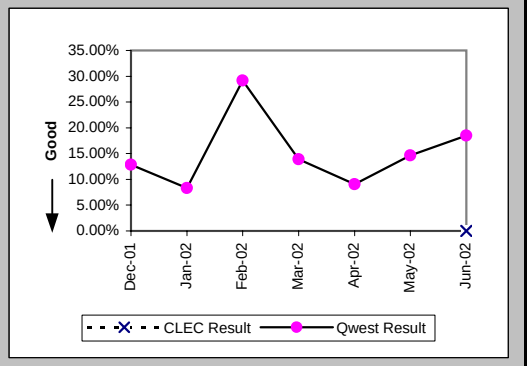
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 548:49 | 39 | 14:04 | 16:14 | | | |
| Jan-02 | | | | | | 460:33 | 36 | 12:48 | 14:47 | | | |
| Feb-02 | | | | | | 198:51 | 24 | 8:17 | 7:49 | | | |
| Mar-02 | | | | | | 437:47 | 36 | 12:10 | 20:58 | | | |
| Apr-02 | | | | | | 601:07 | 33 | 18:13 | 20:17 | | | |
| May-02 | | | | | | 560:00 | 41 | 13:40 | 13:12 | | | |
| Jun-02 | 4:41 | 1 | 4:41 | 0 | 0 | 261:31 | 26 | 10:04 | 13:33 | -0.39 | -1.24 | No |



## Checklist #14 - Resale - Centrex 21 Repair

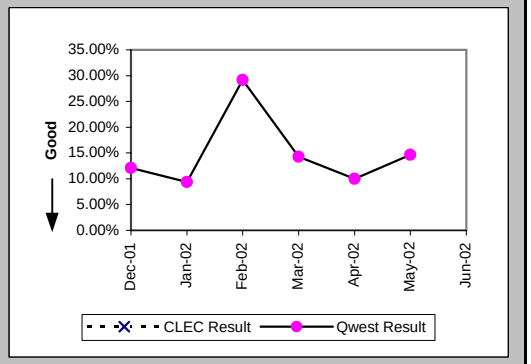
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 39 | 12.82% | 33.43% | | | |
| Jan-02 | | | | | | 3 | 36 | 8.33% | 27.64% | | | |
| Feb-02 | | | | | | 7 | 24 | 29.17% | 45.45% | | | |
| Mar-02 | | | | | | 5 | 36 | 13.89% | 34.58% | | | |
| Apr-02 | | | | | | 3 | 33 | 9.09% | 28.75% | | | |
| May-02 | | | | | | 6 | 41 | 14.63% | 35.34% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 5 | 27 | 18.52% | 38.84% | -0.47 | -1.28 | No |



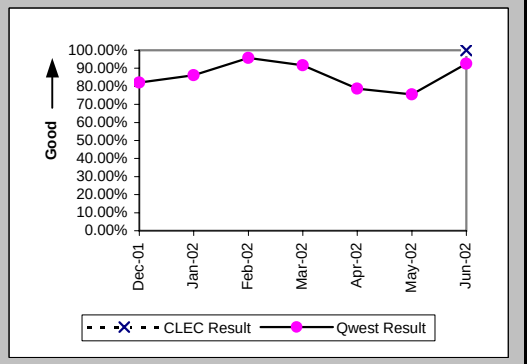

Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 33 | 12.12% | 32.64% | | | |
| Jan-02 | | | | | | 3 | 32 | 9.38% | 29.15% | | | |
| Feb-02 | | | | | | 7 | 24 | 29.17% | 45.45% | | | |
| Mar-02 | | | | | | 5 | 35 | 14.29% | 34.99% | | | |
| Apr-02 | | | | | | 3 | 30 | 10.00% | 30.00% | | | |
| May-02 | | | | | | 6 | 41 | 14.63% | 35.34% | | | |
| Jun-02 | | | | | | | | | | | | |




Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

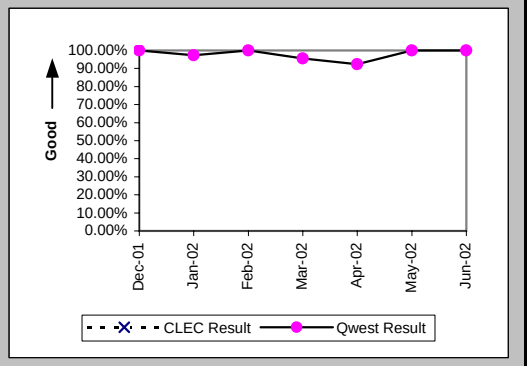
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 32 | 39 | 82.05% | 38.38% | | | |
| Jan-02 | | | | | | 31 | 36 | 86.11% | 34.58% | | | |
| Feb-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| Mar-02 | | | | | | 33 | 36 | 91.67% | 27.64% | | | |
| Apr-02 | | | | | | 26 | 33 | 78.79% | 40.88% | | | |
| May-02 | | | | | | 31 | 41 | 75.61% | 42.94% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 25 | 27 | 92.59% | 26.19% | -0.28 | -1.17 | No |



## Checklist #14 - Resale - Centrex 21 Repair

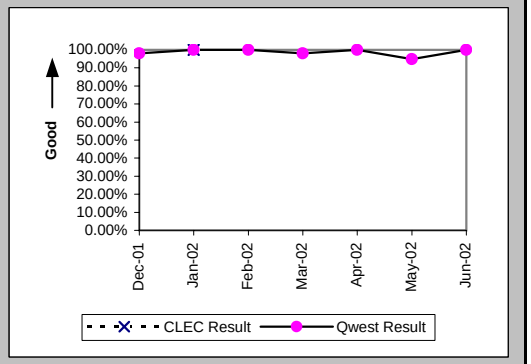
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 37 | 38 | 97.37% | 16.01% | | | |
| Feb-02 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 22 | 23 | 95.65% | 20.39% | | | |
| Apr-02 | | | | | | 24 | 26 | 92.31% | 26.65% | | | |
| May-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 28 | 28 | 100.00% | 0.00% | | | |



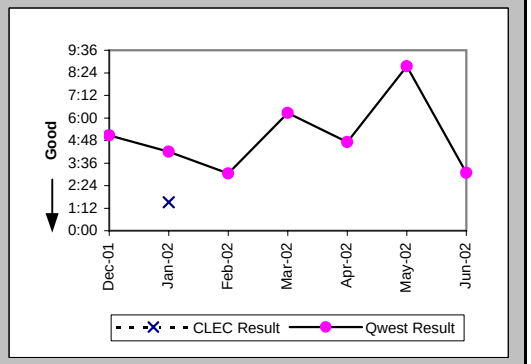

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 50 | 51 | 98.04% | 13.86% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 70 | 70 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 63 | 63 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 49 | 50 | 98.00% | 14.00% | | | |
| Apr-02 | | | | | | 68 | 68 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 55 | 58 | 94.83% | 22.15% | | | |
| Jun-02 | | | | | | 53 | 53 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

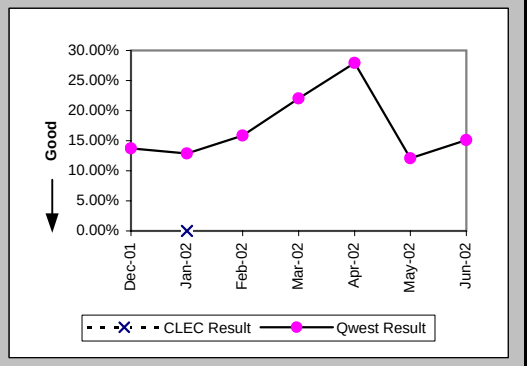
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 258:41 | 51 | 5:04 | 11:38 | | | |
| Jan-02 | 1:31 | 1 | 1:31 | 0 | 0 | 293:44 | 70 | 4:12 | 6:24 | -0.42 | -1.25 | No |
| Feb-02 | | | | | | 192:40 | 63 | 3:03 | 4:38 | | | |
| Mar-02 | | | | | | 313:22 | 50 | 6:16 | 11:30 | | | |
| Apr-02 | | | | | | 320:19 | 68 | 4:43 | 7:30 | | | |
| May-02 | | | | | | 507:36 | 58 | 8:45 | 21:53 | | | |
| Jun-02 | | | | | | 163:47 | 53 | 3:05 | 5:03 | | | |



## Checklist #14 - Resale - Centrex 21 Repair

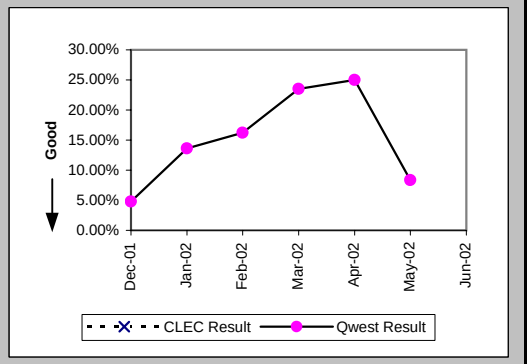
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 51 | 13.73% | 34.41% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 9 | 70 | 12.86% | 33.47% | -0.38 | -1.23 | No |
| Feb-02 | | | | | | 10 | 63 | 15.87% | 36.54% | | | |
| Mar-02 | | | | | | 11 | 50 | 22.00% | 41.42% | | | |
| Apr-02 | | | | | | 19 | 68 | 27.94% | 44.87% | | | |
| May-02 | | | | | | 7 | 58 | 12.07% | 32.58% | | | |
| Jun-02 | | | | | | 8 | 53 | 15.09% | 35.80% | | | |



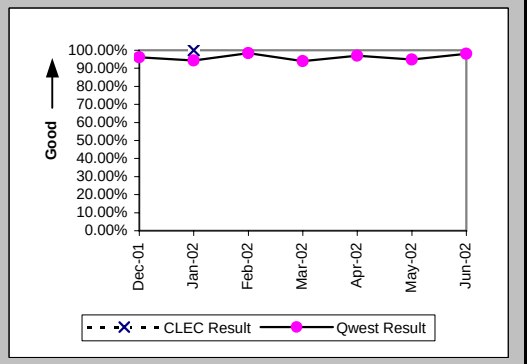

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 21 | 4.76% | 21.30% | | | |
| Jan-02 | | | | | | 6 | 44 | 13.64% | 34.32% | | | |
| Feb-02 | | | | | | 6 | 37 | 16.22% | 36.86% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | | | | | | 7 | 28 | 25.00% | 43.30% | | | |
| May-02 | | | | | | 2 | 24 | 8.33% | 27.64% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

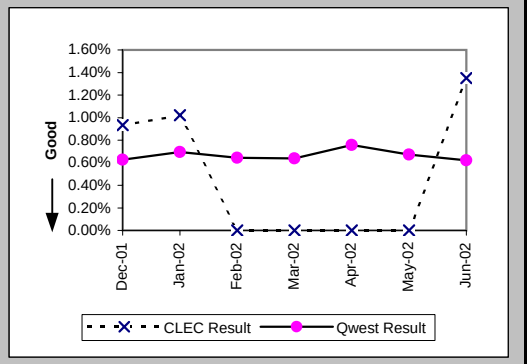
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 49 | 51 | 96.08% | 19.41% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 66 | 70 | 94.29% | 23.21% | -0.24 | -1.15 | No |
| Feb-02 | | | | | | 62 | 63 | 98.41% | 12.50% | | | |
| Mar-02 | | | | | | 47 | 50 | 94.00% | 23.75% | | | |
| Apr-02 | | | | | | 66 | 68 | 97.06% | 16.90% | | | |
| May-02 | | | | | | 55 | 58 | 94.83% | 22.15% | | | |
| Jun-02 | | | | | | 52 | 53 | 98.11% | 13.61% | | | |



## Checklist #14 - Resale - Centrex 21 Repair

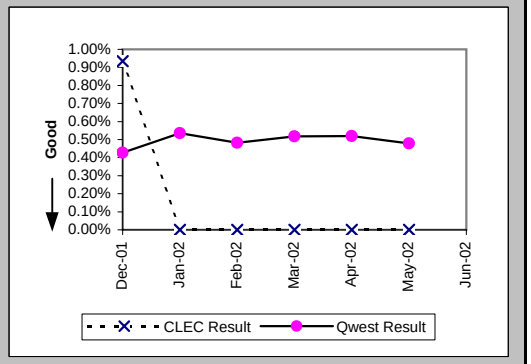
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 107 | 0.93% | 1 | 0 | 126 | 20121 | 0.63% | 7.89% | 0.46 | -0.72 | No |
| Jan-02 | 1 | 98 | 1.02% | 0 | 0 | 139 | 19976 | 0.70% | 8.31% | 0.45 | -0.73 | No |
| Feb-02 | 0 | 81 | 0.00% | 0 | 0 | 127 | 19722 | 0.64% | 8.00% | -0.72 | -1.44 | No |
| Mar-02 | 0 | 76 | 0.00% | 0 | 0 | 126 | 19733 | 0.64% | 7.97% | -0.7 | -1.42 | No |
| Apr-02 | 0 | 76 | 0.00% | 0 | 0 | 152 | 20052 | 0.76% | 8.67% | -0.76 | -1.46 | No |
| May-02 | 0 | 83 | 0.00% | 0 | 0 | 135 | 20059 | 0.67% | 8.18% | -0.75 | -1.45 | No |
| Jun-02 | 1 | 74 | 1.35% | 0 | 0 | 125 | 20094 | 0.62% | 7.86% | 0.75 | -0.54 | No |



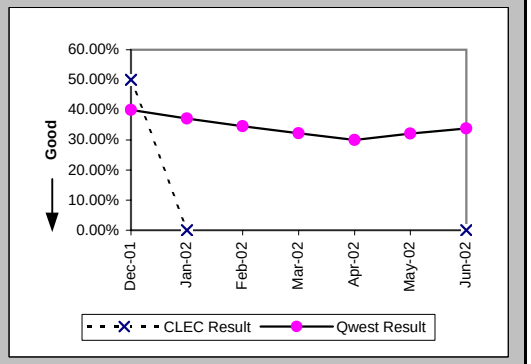

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 107 | 0.93% | 1 | 0 | 86 | 20121 | 0.43% | 6.52% | 0.75 | -0.54 | No |
| Jan-02 | 0 | 98 | 0.00% | 0 | 0 | 107 | 19976 | 0.54% | 7.30% | -0.72 | -1.44 | No |
| Feb-02 | 0 | 81 | 0.00% | 0 | 0 | 95 | 19722 | 0.48% | 6.92% | -0.62 | -1.38 | No |
| Mar-02 | 0 | 76 | 0.00% | 0 | 0 | 102 | 19733 | 0.52% | 7.17% | -0.63 | -1.38 | No |
| Apr-02 | 0 | 76 | 0.00% | 0 | 0 | 104 | 20052 | 0.52% | 7.18% | -0.63 | -1.38 | No |
| May-02 | 0 | 83 | 0.00% | 0 | 0 | 96 | 20059 | 0.48% | 6.90% | -0.63 | -1.38 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

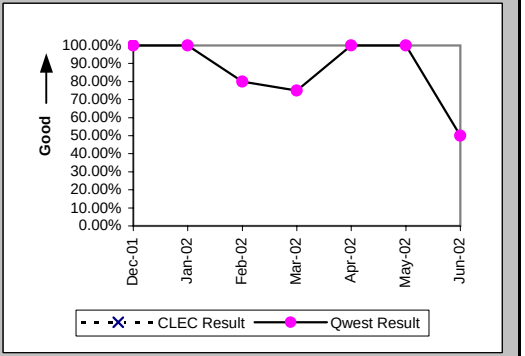
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 2 | 50.00% | 0 | 0 | 84 | 210 | 40.00% | 48.99% | 0.23 | -0.86 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 82 | 221 | 37.10% | 48.31% | -0.77 | -1.47 | No |
| Feb-02 | | | | | | 67 | 194 | 34.54% | 47.55% | | | |
| Mar-02 | | | | | | 60 | 186 | 32.26% | 46.75% | | | |
| Apr-02 | | | | | | 65 | 217 | 29.95% | 45.81% | | | |
| May-02 | | | | | | 64 | 199 | 32.16% | 46.71% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 64 | 189 | 33.86% | 47.32% | -0.71 | -1.43 | No |



## Checklist #14 - Resale - PBX Installation

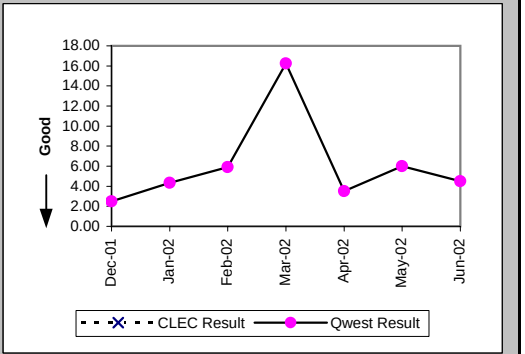
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 4 | 50.00% | 50.00% | | | |



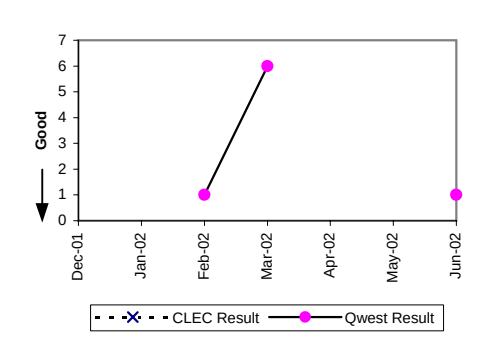

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 2 | 2.50 | 0.71 | | | |
| Jan-02 | | | | | | 13 | 3 | 4.33 | 1.53 | | | |
| Feb-02 | | | | | | 59 | 10 | 5.90 | 3.07 | | | |
| Mar-02 | | | | | | 65 | 4 | 16.25 | 11.27 | | | |
| Apr-02 | | | | | | 7 | 2 | 3.50 | 0.71 | | | |
| May-02 | | | | | | 36 | 6 | 6.00 | 4.65 | | | |
| Jun-02 | | | | | | 18 | 4 | 4.50 | 2.08 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

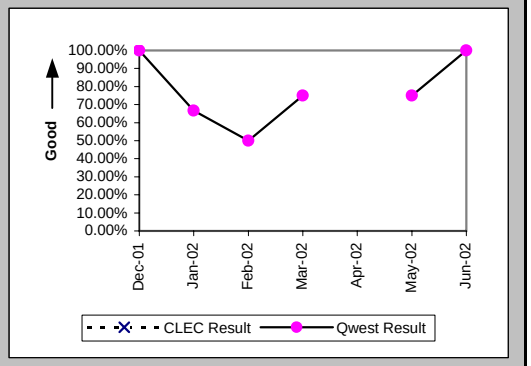
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Mar-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 1 | 1 | 1.00 | | | | |



## Checklist #14 - Resale - PBX Installation

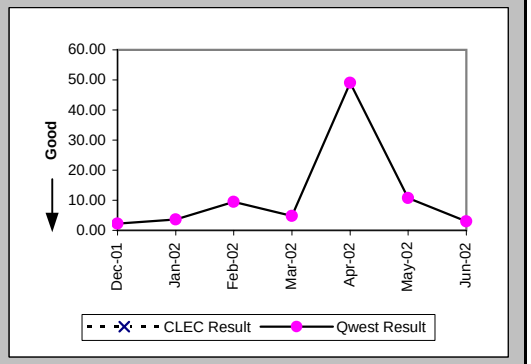
### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| Feb-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Jun-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |



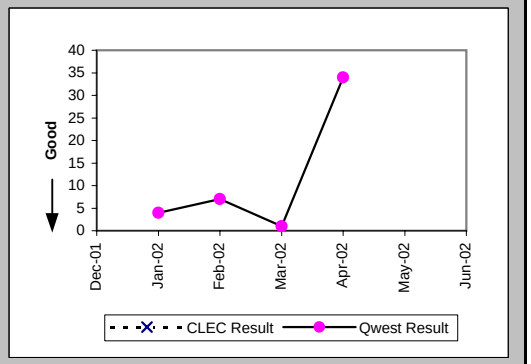

### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 4 | 2.25 | 0.96 | | | |
| Jan-02 | | | | | | 11 | 3 | 3.67 | 3.06 | | | |
| Feb-02 | | | | | | 19 | 2 | 9.50 | 4.95 | | | |
| Mar-02 | | | | | | 19 | 4 | 4.75 | 2.06 | | | |
| Apr-02 | | | | | | 49 | 1 | 49.00 | | | | |
| May-02 | | | | | | 43 | 4 | 10.75 | 12.97 | | | |
| Jun-02 | | | | | | 18 | 6 | 3.00 | 0.00 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

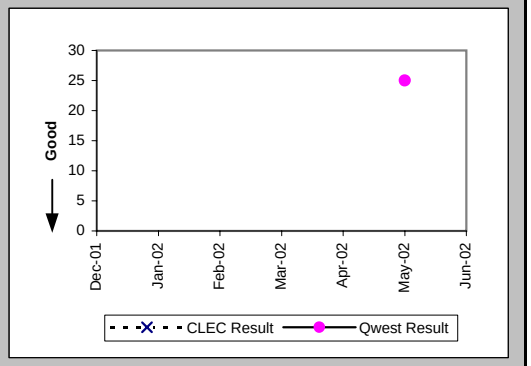
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 4 | 1 | 4.00 | | | | |
| Feb-02 | | | | | | 7 | 1 | 7.00 | | | | |
| Mar-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Apr-02 | | | | | | 34 | 1 | 34.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - PBX Installation

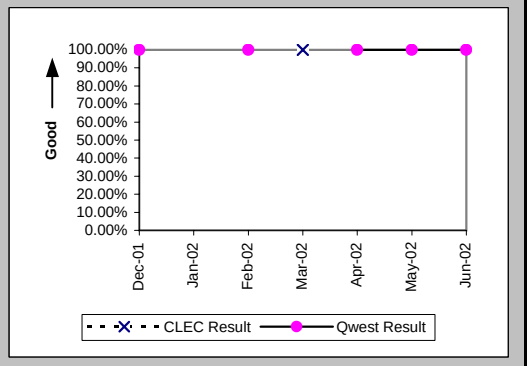
### Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 25 | 1 | 25.00 | | | | |
| Jun-02 | | | | | | | | | | | | |



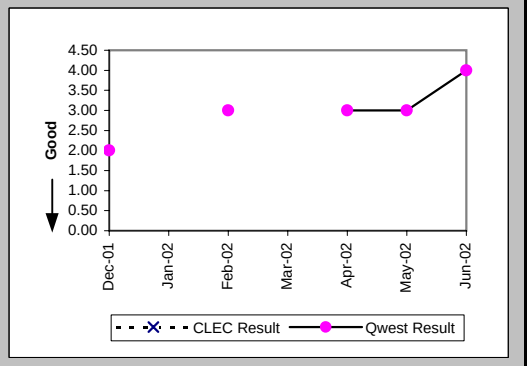

### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | | | | | | | |
| Apr-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |




### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

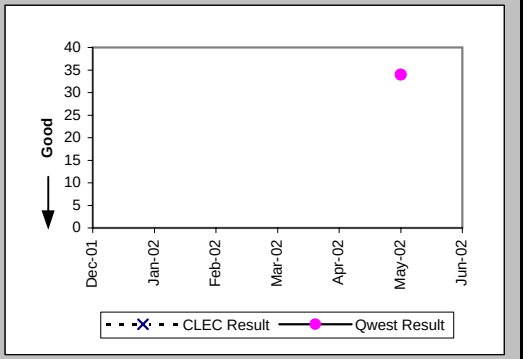
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 2 | 2.00 | 2.83 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 3 | 1 | 3.00 | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 8 | 2 | 4.00 | 0.00 | | | |



## Checklist #14 - Resale - PBX Installation

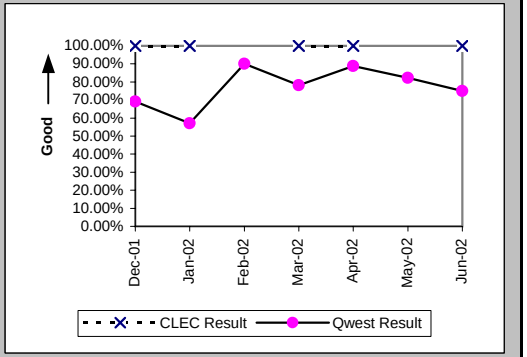
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 34 | 1 | 34.00 | | | | |
| Jun-02 | | | | | | | | | | | | |



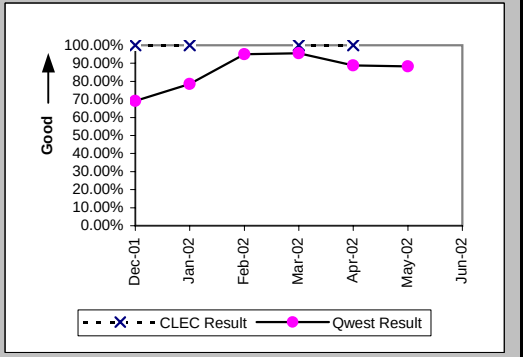

### New Service Installation Quality (Percent) (OP-5) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 9 | 13 | 69.23% | 46.15% | -0.88 | -1.53 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 8 | 14 | 57.14% | 49.49% | -0.84 | -1.51 | No |
| Feb-02 | | | | | | 18 | 20 | 90.00% | 30.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 18 | 23 | 78.26% | 41.25% | -0.52 | -1.31 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 16 | 18 | 88.89% | 31.43% | -0.34 | -1.21 | No |
| May-02 | | | | | | 14 | 17 | 82.35% | 38.12% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 18 | 24 | 75.00% | 43.30% | -0.57 | -1.34 | No |




### New Service Installation Quality (Percent) (OP-5*) (Parity)

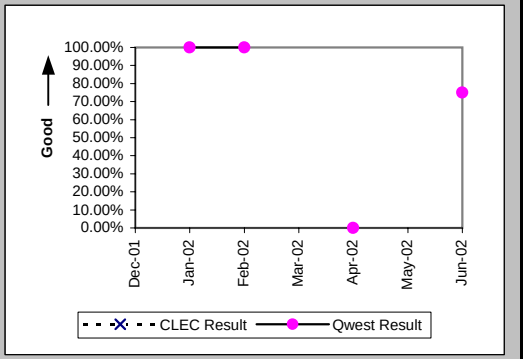
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 9 | 13 | 69.23% | 46.15% | -0.88 | -1.53 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 11 | 14 | 78.57% | 41.03% | -0.5 | -1.31 | No |
| Feb-02 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 22 | 23 | 95.65% | 20.39% | -0.21 | -1.13 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 16 | 18 | 88.89% | 31.43% | -0.34 | -1.21 | No |
| May-02 | | | | | | 15 | 17 | 88.24% | 32.22% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - PBX Installation

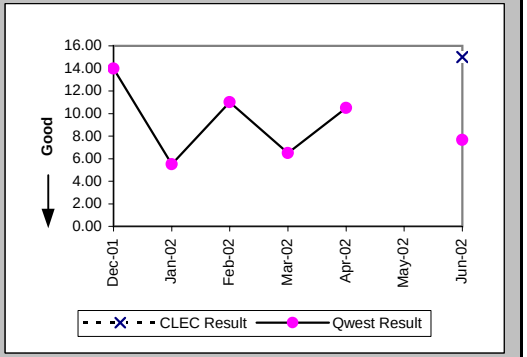
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |



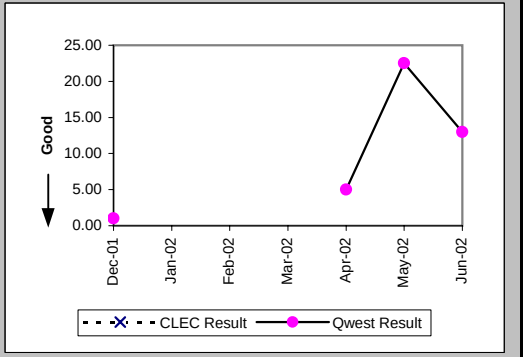

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 14 | 1 | 14.00 | | | | |
| Jan-02 | | | | | | 11 | 2 | 5.50 | 4.95 | | | |
| Feb-02 | | | | | | 22 | 2 | 11.00 | 0.00 | | | |
| Mar-02 | | | | | | 26 | 4 | 6.50 | 1.00 | | | |
| Apr-02 | | | | | | 42 | 4 | 10.50 | 5.80 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | 15 | 1 | 15.00 | 0 | 0 | 23 | 3 | 7.67 | 1.53 | 1.01 | -0.39 | No |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

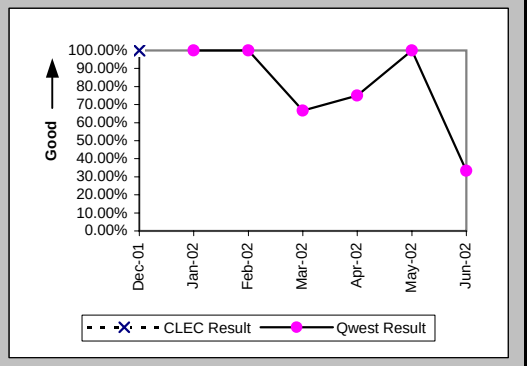
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 1.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 15 | 3 | 5.00 | 5.20 | | | |
| May-02 | | | | | | 45 | 2 | 22.50 | 24.75 | | | |
| Jun-02 | | | | | | 26 | 2 | 13.00 | 5.66 | | | |



## Checklist #14 - Resale - PBX Installation

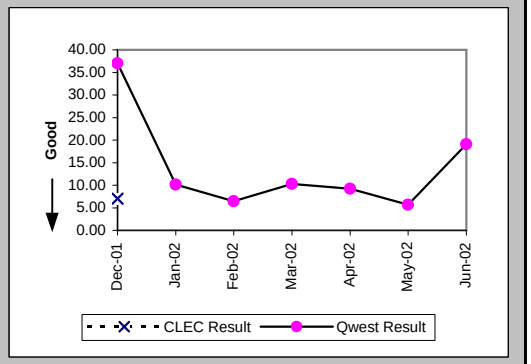
### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 1 | 0 | | | | | | | |
| Jan-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 4 | 6 | 66.67% | 47.14% | | | |
| Apr-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |



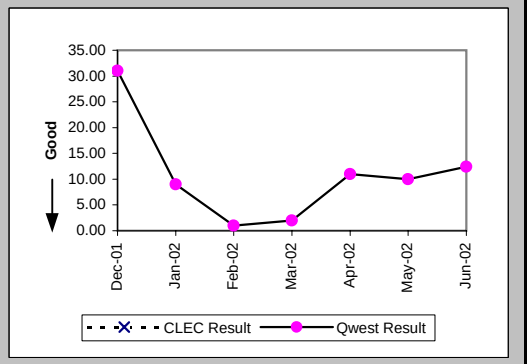

### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 14 | 2 | 7.00 | 0 | 0 | 37 | 1 | 37.00 | | | | |
| Jan-02 | | | | | | 81 | 8 | 10.12 | 6.40 | | | |
| Feb-02 | | | | | | 45 | 7 | 6.43 | 3.31 | | | |
| Mar-02 | | | | | | 72 | 7 | 10.29 | 11.04 | | | |
| Apr-02 | | | | | | 46 | 5 | 9.20 | 5.02 | | | |
| May-02 | | | | | | 17 | 3 | 5.67 | 0.58 | | | |
| Jun-02 | | | | | | 191 | 10 | 19.10 | 11.80 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

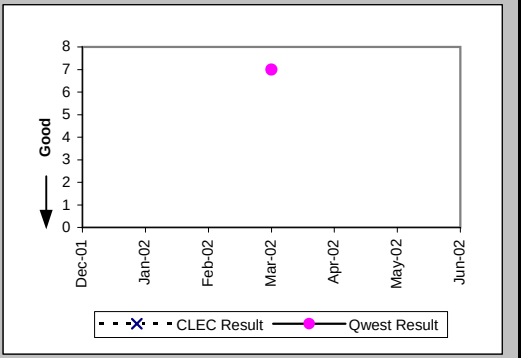
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 1 | 31.00 | | | | |
| Jan-02 | | | | | | 18 | 2 | 9.00 | 0.00 | | | |
| Feb-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | 11 | 1 | 11.00 | | | | |
| May-02 | | | | | | 10 | 1 | 10.00 | | | | |
| Jun-02 | | | | | | 62 | 5 | 12.40 | 6.15 | | | |



## Checklist #14 - Resale - PBX Installation

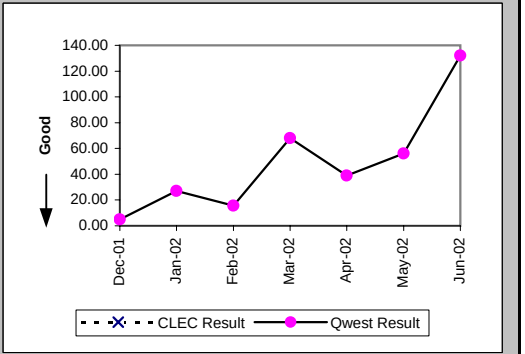
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 7 | 1 | 7.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



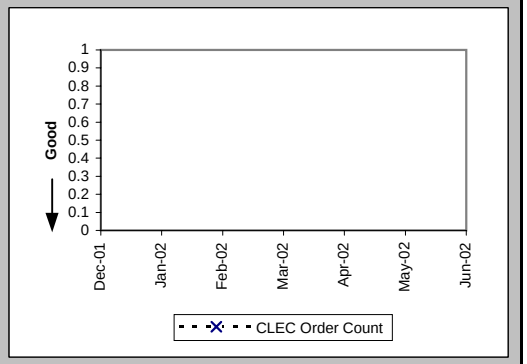

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 1 | 5.00 | | | | |
| Jan-02 | | | | | | 27 | 1 | 27.00 | | | | |
| Feb-02 | | | | | | 47 | 3 | 15.67 | 27.14 | | | |
| Mar-02 | | | | | | 68 | 1 | 68.00 | | | | |
| Apr-02 | | | | | | 117 | 3 | 39.00 | 44.40 | | | |
| May-02 | | | | | | 112 | 2 | 56.00 | 79.20 | | | |
| Jun-02 | | | | | | 132 | 1 | 132.00 | | | | |



Checklist #14 - Resale - PBX Installation

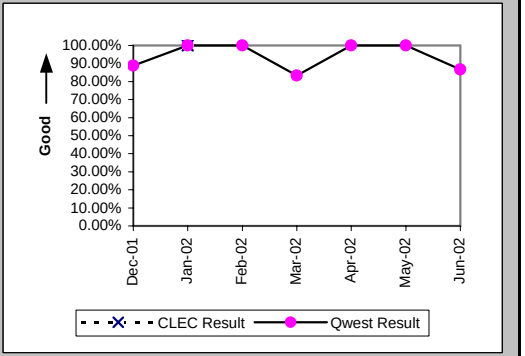
| Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic) | |
|---|---|
| Date | CLEC Order Count |
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - PBX Repair

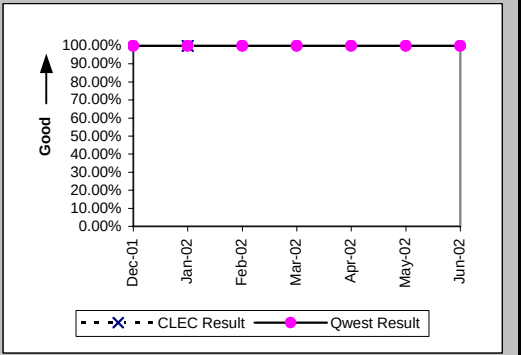
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 5 | 6 | 83.33% | 37.27% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 13 | 15 | 86.67% | 33.99% | | | |



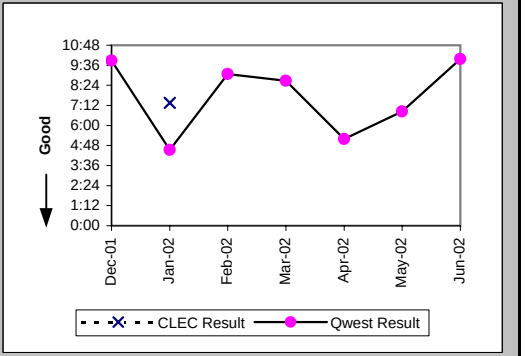

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 18 | 18 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

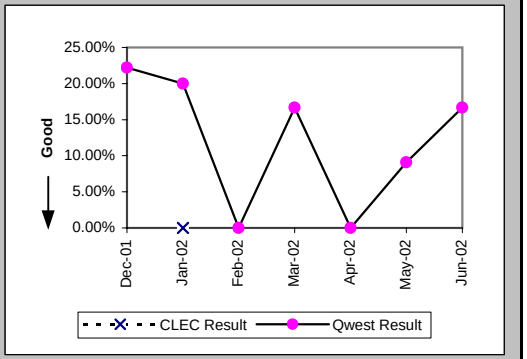
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 88:56 | 9 | 9:53 | 9:45 | | | |
| Jan-02 | 7:21 | 1 | 7:21 | 0 | 0 | 22:38 | 5 | 4:32 | 2:54 | 0.57 | -0.65 | No |
| Feb-02 | | | | | | 63:32 | 7 | 9:05 | 9:08 | | | |
| Mar-02 | | | | | | 51:59 | 6 | 8:40 | 9:34 | | | |
| Apr-02 | | | | | | 46:36 | 9 | 5:11 | 4:41 | | | |
| May-02 | | | | | | 75:09 | 11 | 6:50 | 5:42 | | | |
| Jun-02 | | | | | | 179:49 | 18 | 9:59 | 11:52 | | | |



## Checklist #14 - Resale - PBX Repair

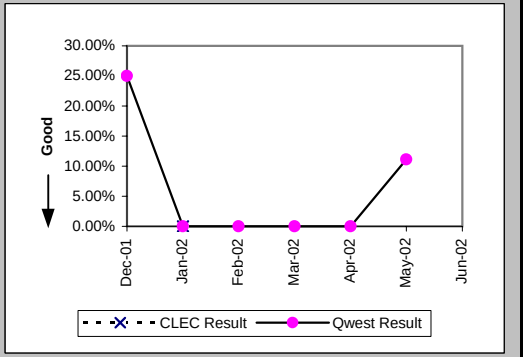
### Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 5 | 20.00% | 40.00% | -0.46 | -1.28 | No |
| Feb-02 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Apr-02 | | | | | | 0 | 9 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 11 | 9.09% | 28.75% | | | |
| Jun-02 | | | | | | 3 | 18 | 16.67% | 37.27% | | | |



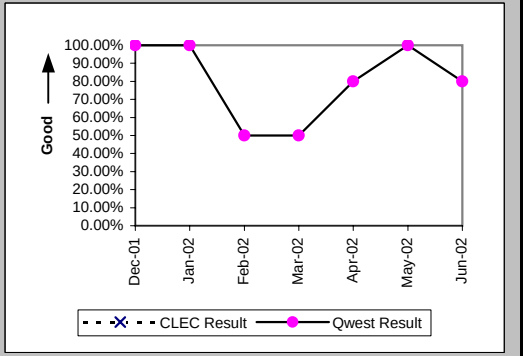

### Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 4 | 0.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 0 | 6 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 4 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 9 | 11.11% | 31.43% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

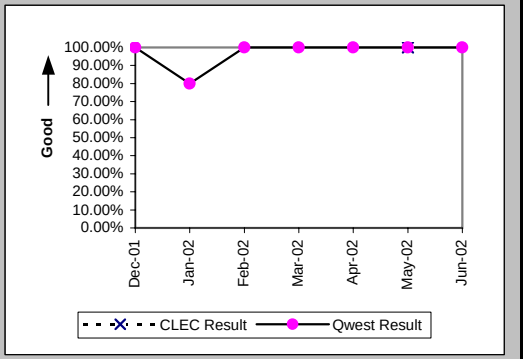
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| May-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |



## Checklist #14 - Resale - PBX Repair

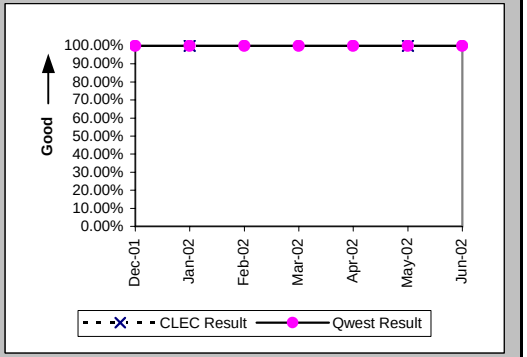
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Feb-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |



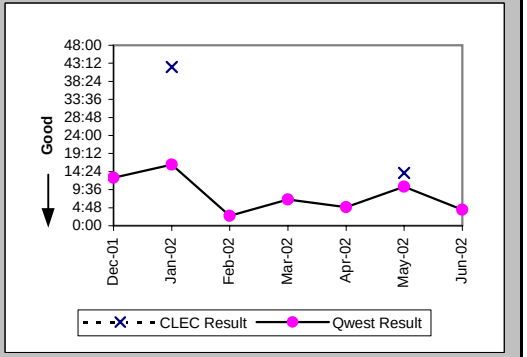

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 5 | 5 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

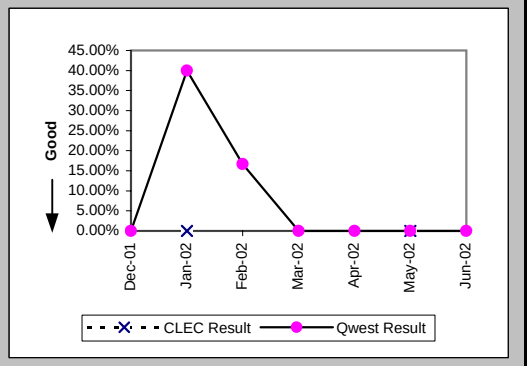
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 89:37 | 7 | 12:48 | 8:31 | | | |
| Jan-02 | 42:14 | 1 | 42:14 | 0 | 0 | 81:13 | 5 | 16:15 | 19:25 | 0.46 | -0.72 | No |
| Feb-02 | | | | | | 15:33 | 6 | 2:36 | 2:33 | | | |
| Mar-02 | | | | | | 20:52 | 3 | 6:57 | 8:02 | | | |
| Apr-02 | | | | | | 14:45 | 3 | 4:55 | 2:18 | | | |
| May-02 | 28:02 | 2 | 14:01 | 0 | 0 | 20:43 | 2 | 10:22 | 13:42 | 0.47 | -0.71 | No |
| Jun-02 | | | | | | 21:14 | 5 | 4:15 | 2:06 | | | |



## Checklist #14 - Resale - PBX Repair

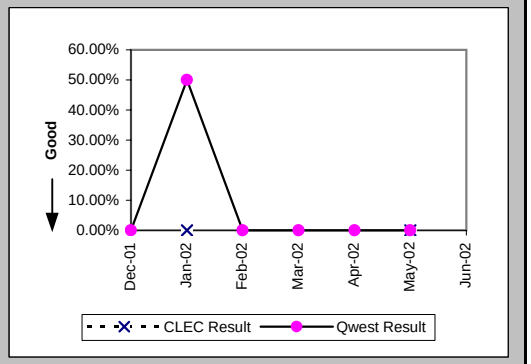
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 5 | 40.00% | 48.99% | -0.75 | -1.45 | No |
| Feb-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Mar-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 0 | 2 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 0 | 5 | 0.00% | 0.00% | | | |



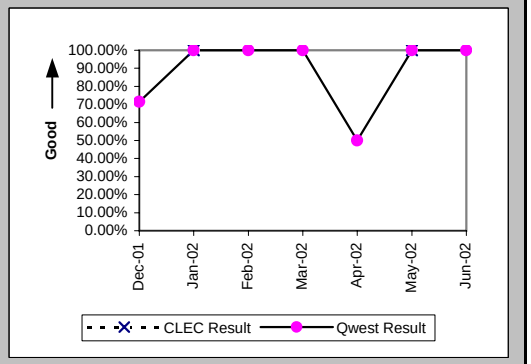

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 4 | 50.00% | 50.00% | -0.89 | -1.54 | No |
| Feb-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 0 | 1 | 0.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

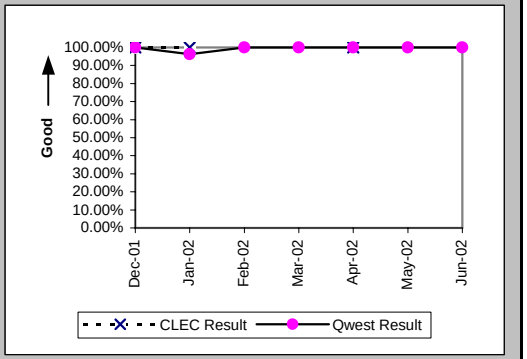
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 7 | 71.43% | 45.18% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 4 | 4 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 1 | 1 | 100.00% | N/A | N/A | N/A | |
| Jun-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - PBX Repair

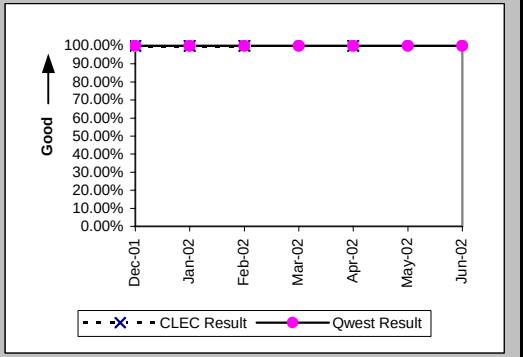
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 19 | 19 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 26 | 27 | 96.30% | 18.89% | -0.19 | -1.12 | No |
| Feb-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 22 | 22 | 100.00% | 0.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 6 | 6 | 100.00% | N/A | N/A | N/A | |
| May-02 | | | | | | 14 | 14 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 18 | 18 | 100.00% | 0.00% | | | |



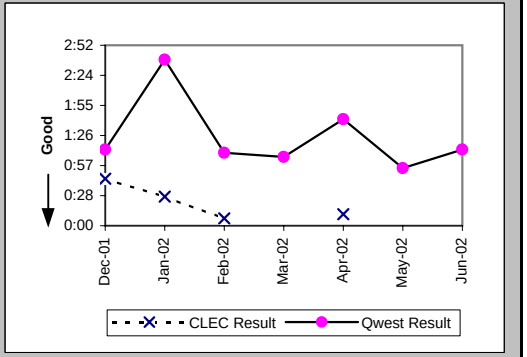

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 21 | 21 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 29 | 29 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 17 | 17 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | | | | | | 24 | 24 | 100.00% | 0.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 8 | 8 | 100.00% | N/A | N/A | N/A | |
| May-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 21 | 21 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

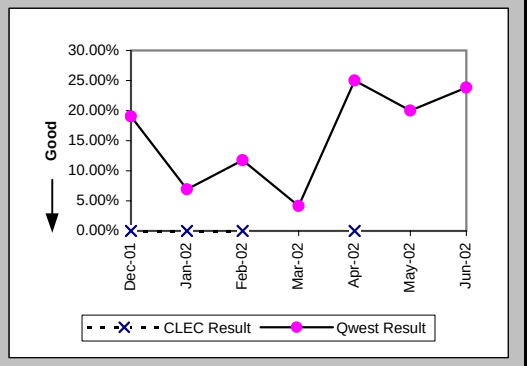
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0:45 | 1 | 0:45 | 0 | 0 | 25:36 | 21 | 1:13 | 1:12 | -0.38 | -1.23 | No |
| Jan-02 | 0:28 | 1 | 0:28 | 0 | 0 | 76:51 | 29 | 2:39 | 6:45 | -0.32 | -1.19 | No |
| Feb-02 | 0:07 | 1 | 0:07 | 0 | 0 | 19:43 | 17 | 1:10 | 1:03 | -0.96 | -1.58 | No |
| Mar-02 | | | | | | 26:17 | 24 | 1:06 | 1:04 | | | |
| Apr-02 | 0:11 | 1 | 0:11 | 0 | 0 | 13:40 | 8 | 1:42 | 1:50 | -0.78 | -1.48 | No |
| May-02 | | | | | | 13:47 | 15 | 0:55 | 0:53 | | | |
| Jun-02 | | | | | | 25:32 | 21 | 1:13 | 1:23 | | | |



## Checklist #14 - Resale - PBX Repair

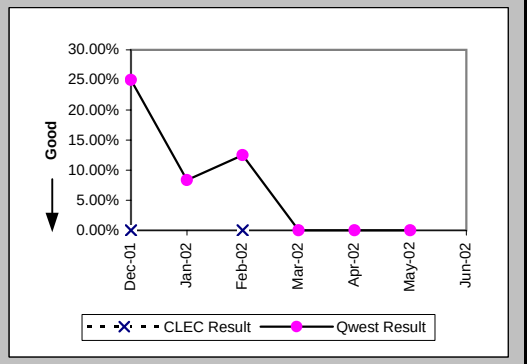
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 4 | 21 | 19.05% | 39.27% | -0.47 | -1.29 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 29 | 6.90% | 25.34% | -0.27 | -1.16 | No |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 17 | 11.76% | 32.22% | -0.35 | -1.22 | No |
| Mar-02 | | | | | | 1 | 24 | 4.17% | 19.98% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 8 | 25.00% | 43.30% | -0.54 | -1.33 | No |
| May-02 | | | | | | 3 | 15 | 20.00% | 40.00% | | | |
| Jun-02 | | | | | | 5 | 21 | 23.81% | 42.59% | | | |



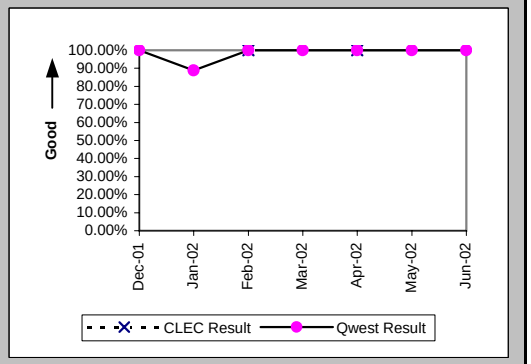

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 3 | 12 | 25.00% | 43.30% | -0.55 | -1.34 | No |
| Jan-02 | | | | | | 1 | 12 | 8.33% | 27.64% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 8 | 12.50% | 33.07% | -0.36 | -1.22 | No |
| Mar-02 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

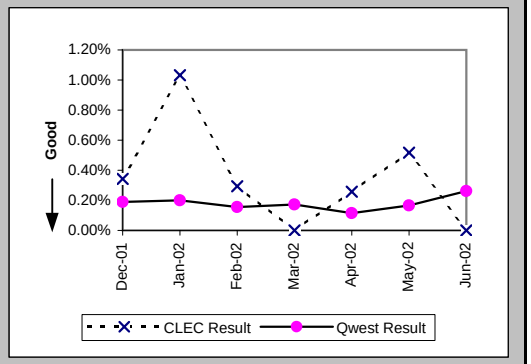
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 7 | 7 | 100.00% | N/A | N/A | N/A | |
| Mar-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 2 | 2 | 100.00% | N/A | N/A | N/A | |
| May-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - PBX Repair

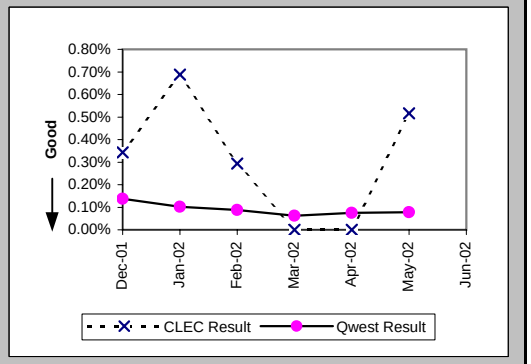
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 291 | 0.34% | 0 | 0 | 37 | 19649 | 0.19% | 4.34% | 0.61 | -0.63 | No |
| Jan-02 | 3 | 291 | 1.03% | 0 | 0 | 39 | 19510 | 0.20% | 4.47% | 2.26 | 0.37 | Yes |
| Feb-02 | 1 | 341 | 0.29% | 0 | 0 | 30 | 19294 | 0.16% | 3.94% | 0.63 | -0.62 | No |
| Mar-02 | 0 | 374 | 0.00% | 0 | 0 | 33 | 19130 | 0.17% | 4.15% | -0.8 | -1.48 | No |
| Apr-02 | 1 | 389 | 0.26% | 0 | 0 | 20 | 17303 | 0.12% | 3.40% | 0.75 | -0.55 | No |
| May-02 | 2 | 387 | 0.52% | 0 | 0 | 28 | 16801 | 0.17% | 4.08% | 1.38 | -0.16 | No |
| Jun-02 | 0 | 399 | 0.00% | 0 | 0 | 44 | 16755 | 0.26% | 5.12% | -1.01 | -1.62 | No |



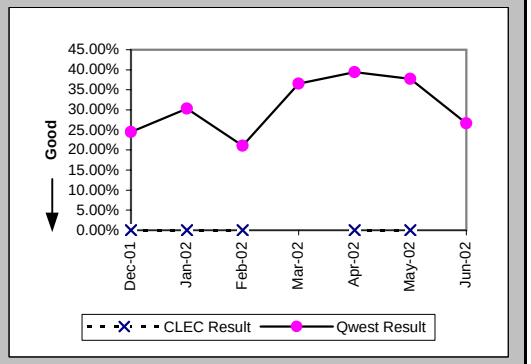

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 291 | 0.34% | 0 | 0 | 27 | 19649 | 0.14% | 3.70% | 0.84 | -0.49 | No |
| Jan-02 | 2 | 291 | 0.69% | 0 | 0 | 20 | 19510 | 0.10% | 3.20% | 2.05 | 0.25 | Yes |
| Feb-02 | 1 | 341 | 0.29% | 0 | 0 | 17 | 19294 | 0.09% | 2.97% | 1.02 | -0.38 | No |
| Mar-02 | 0 | 374 | 0.00% | 0 | 0 | 12 | 19130 | 0.06% | 2.50% | -0.48 | -1.29 | No |
| Apr-02 | 0 | 389 | 0.00% | 0 | 0 | 13 | 17303 | 0.08% | 2.74% | -0.53 | -1.33 | No |
| May-02 | 2 | 387 | 0.52% | 0 | 0 | 13 | 16801 | 0.08% | 2.78% | 2.03 | 0.24 | Yes |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

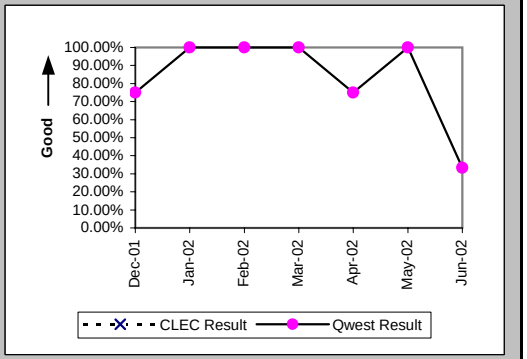
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 12 | 49 | 24.49% | 43.00% | -0.56 | -1.34 | No |
| Jan-02 | 0 | 3 | 0.00% | 0 | 0 | 17 | 56 | 30.36% | 45.98% | -1.11 | -1.68 | No |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 8 | 38 | 21.05% | 40.77% | -0.51 | -1.31 | No |
| Mar-02 | | | | | | 19 | 52 | 36.54% | 48.15% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 13 | 33 | 39.39% | 48.86% | -0.79 | -1.48 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 17 | 45 | 37.78% | 48.48% | -1.08 | -1.66 | No |
| Jun-02 | | | | | | 16 | 60 | 26.67% | 44.22% | | | |



## Checklist #14 - Resale - Basic ISDN Installation

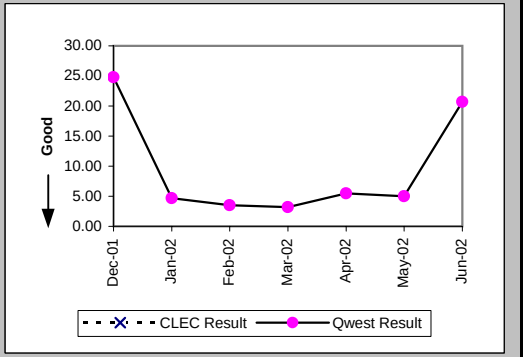
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |



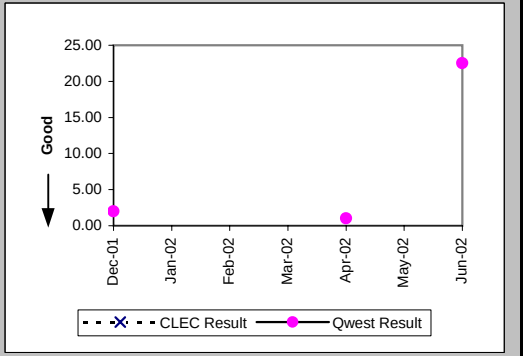

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 124 | 5 | 24.80 | 48.19 | | | |
| Jan-02 | | | | | | 14 | 3 | 4.67 | 0.58 | | | |
| Feb-02 | | | | | | 7 | 2 | 3.50 | 0.71 | | | |
| Mar-02 | | | | | | 16 | 5 | 3.20 | 1.48 | | | |
| Apr-02 | | | | | | 22 | 4 | 5.50 | 4.20 | | | |
| May-02 | | | | | | 15 | 3 | 5.00 | 2.00 | | | |
| Jun-02 | | | | | | 62 | 3 | 20.67 | 28.88 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

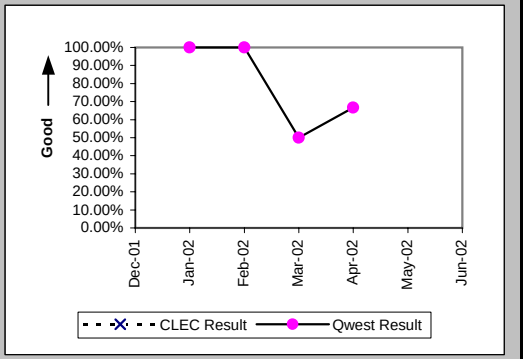
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 1 | 2.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 45 | 2 | 22.50 | 27.58 | | | |



## Checklist #14 - Resale - Basic ISDN Installation

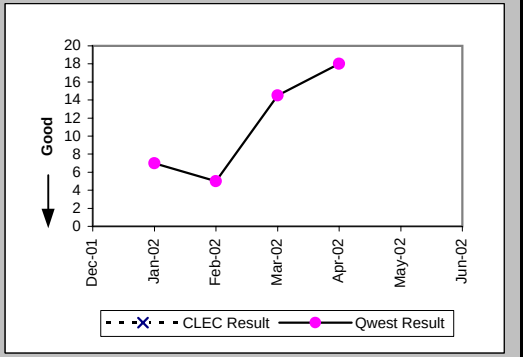
### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



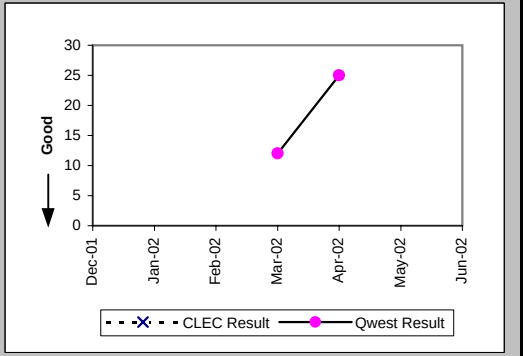

### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 7 | 1 | 7.00 | | | | |
| Feb-02 | | | | | | 5 | 1 | 5.00 | | | | |
| Mar-02 | | | | | | 29 | 2 | 14.50 | 13.44 | | | |
| Apr-02 | | | | | | 54 | 3 | 18.00 | 19.29 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

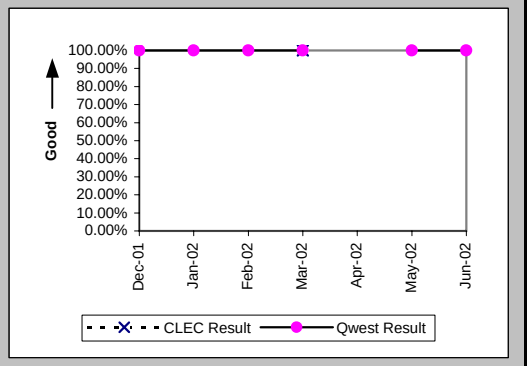
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 12 | 1 | 12.00 | | | | |
| Apr-02 | | | | | | 25 | 1 | 25.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Basic ISDN Installation

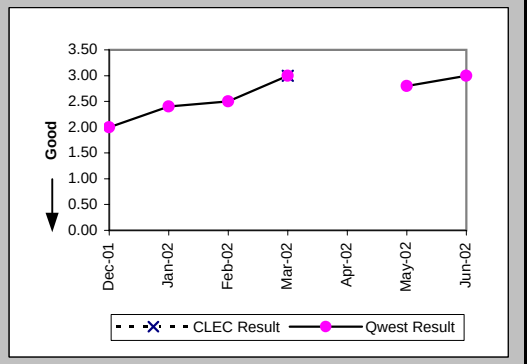
### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 8 | 8 | 100.00% | N/A | N/A | N/A | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |



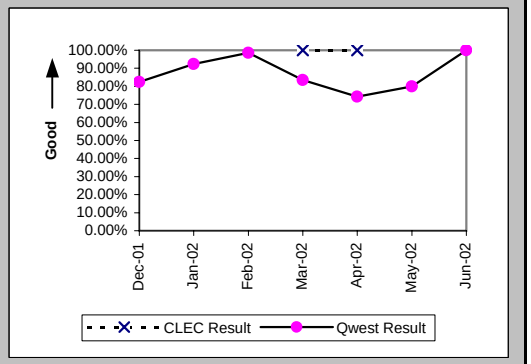

### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 3 | 2.00 | 0.00 | | | |
| Jan-02 | | | | | | 12 | 5 | 2.40 | 1.34 | | | |
| Feb-02 | | | | | | 5 | 2 | 2.50 | 0.71 | | | |
| Mar-02 | 3 | 1 | 3.00 | 0 | 0 | 18 | 6 | 3.00 | 0.00 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 14 | 5 | 2.80 | 0.45 | | | |
| Jun-02 | | | | | | 6 | 2 | 3.00 | 0.00 | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)

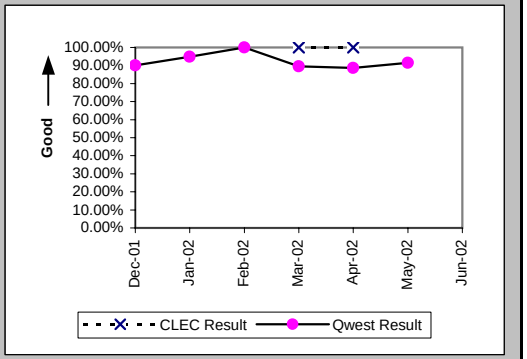
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 33 | 40 | 82.50% | 38.00% | | | |
| Jan-02 | | | | | | 36 | 39 | 92.31% | 26.65% | | | |
| Feb-02 | | | | | | 70 | 71 | 98.59% | 11.78% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 56 | 67 | 83.58% | 37.04% | -0.44 | -1.27 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 26 | 35 | 74.29% | 43.71% | -0.58 | -1.35 | No |
| May-02 | | | | | | 28 | 35 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 43 | 43 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Basic ISDN Installation

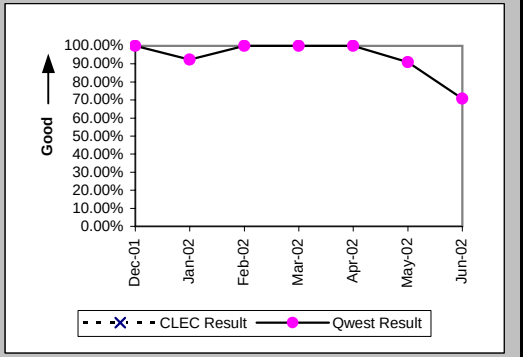
New Service Installation Quality (Percent) (OP-5*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 36 | 40 | 90.00% | 30.00% | | | |
| Jan-02 | | | | | | 37 | 39 | 94.87% | 22.06% | | | |
| Feb-02 | | | | | | 71 | 71 | 100.00% | 0.00% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 60 | 67 | 89.55% | 30.59% | -0.34 | -1.21 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 31 | 35 | 88.57% | 31.82% | -0.35 | -1.22 | No |
| May-02 | | | | | | 32 | 35 | 91.43% | 27.99% | | | |
| Jun-02 | | | | | | | | | | | | |



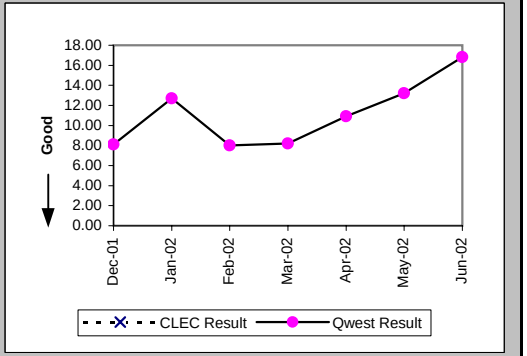

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 12 | 13 | 92.31% | 26.65% | | | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Jun-02 | | | | | | 17 | 24 | 70.83% | 45.45% | | | |




Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

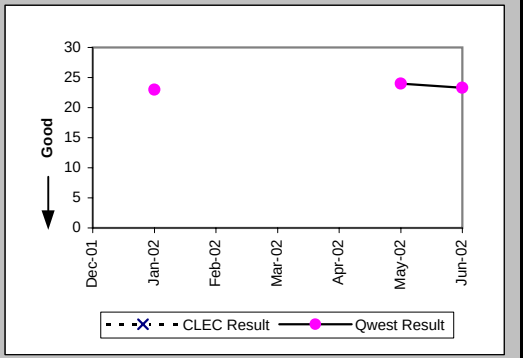
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 73 | 9 | 8.11 | 3.44 | | | |
| Jan-02 | | | | | | 165 | 13 | 12.69 | 11.44 | | | |
| Feb-02 | | | | | | 64 | 8 | 8.00 | 5.13 | | | |
| Mar-02 | | | | | | 41 | 5 | 8.20 | 3.70 | | | |
| Apr-02 | | | | | | 120 | 11 | 10.91 | 4.55 | | | |
| May-02 | | | | | | 119 | 9 | 13.22 | 10.27 | | | |
| Jun-02 | | | | | | 387 | 23 | 16.83 | 14.97 | | | |



## Checklist #14 - Resale - Basic ISDN Installation

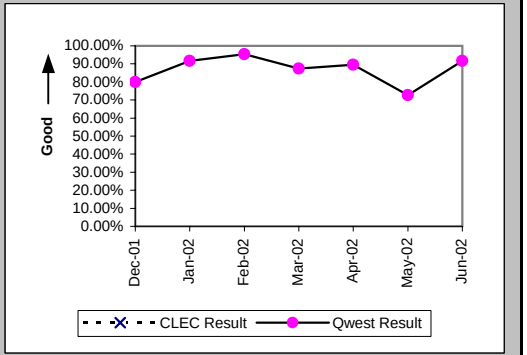
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 46 | 2 | 23.00 | 15.56 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 24 | 1 | 24.00 | | | | |
| Jun-02 | | | | | | 163 | 7 | 23.29 | 13.28 | | | |



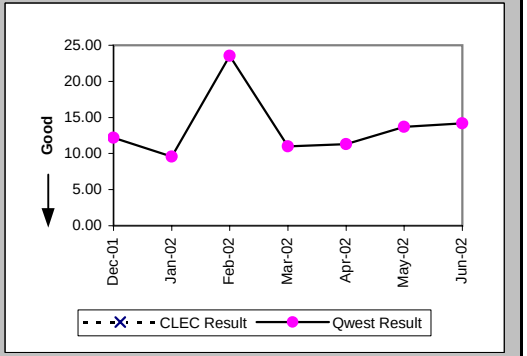

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 12 | 15 | 80.00% | 40.00% | | | |
| Jan-02 | | | | | | 11 | 12 | 91.67% | 27.64% | | | |
| Feb-02 | | | | | | 82 | 86 | 95.35% | 21.06% | | | |
| Mar-02 | | | | | | 7 | 8 | 87.50% | 33.07% | | | |
| Apr-02 | | | | | | 17 | 19 | 89.47% | 30.69% | | | |
| May-02 | | | | | | 8 | 11 | 72.73% | 44.54% | | | |
| Jun-02 | | | | | | 22 | 24 | 91.67% | 27.64% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

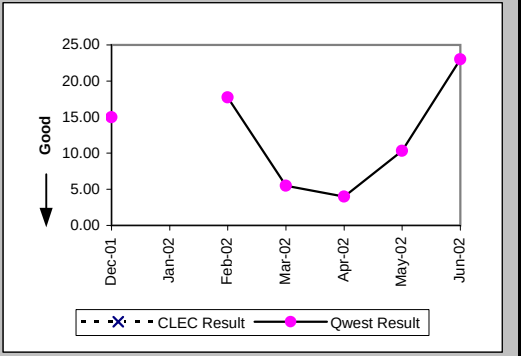
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 183 | 15 | 12.20 | 9.31 | | | |
| Jan-02 | | | | | | 115 | 12 | 9.58 | 4.19 | | | |
| Feb-02 | | | | | | 2000 | 85 | 23.53 | 7.51 | | | |
| Mar-02 | | | | | | 99 | 9 | 11.00 | 5.22 | | | |
| Apr-02 | | | | | | 192 | 17 | 11.29 | 7.54 | | | |
| May-02 | | | | | | 137 | 10 | 13.70 | 5.81 | | | |
| Jun-02 | | | | | | 340 | 24 | 14.17 | 11.21 | | | |



## Checklist #14 - Resale - Basic ISDN Installation

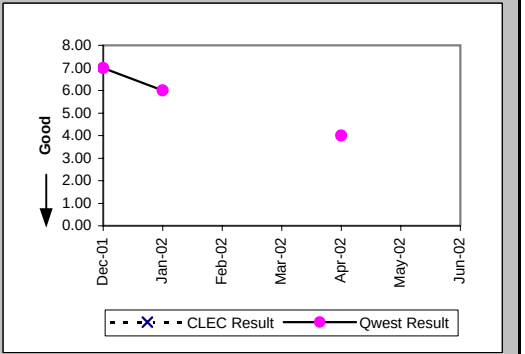
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 60 | 4 | 15.00 | 6.98 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 71 | 4 | 17.75 | 12.53 | | | |
| Mar-02 | | | | | | 11 | 2 | 5.50 | 0.71 | | | |
| Apr-02 | | | | | | 4 | 1 | 4.00 | | | | |
| May-02 | | | | | | 31 | 3 | 10.33 | 3.21 | | | |
| Jun-02 | | | | | | 46 | 2 | 23.00 | 25.46 | | | |



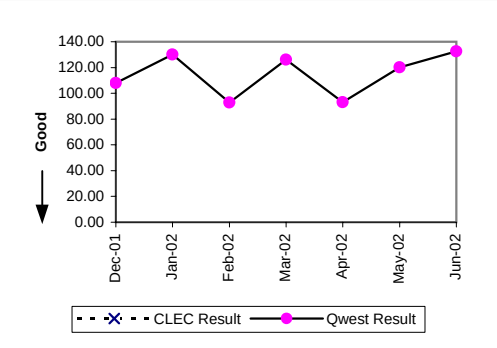

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 4 | 1 | 4.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

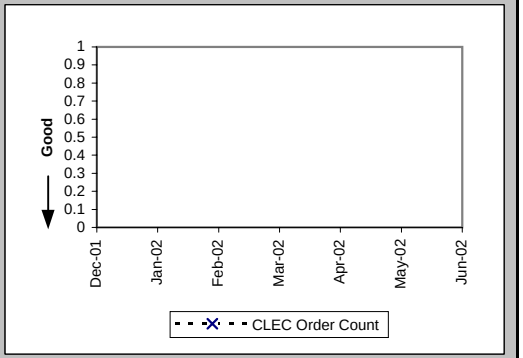
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 648 | 6 | 108.00 | 103.15 | | | |
| Jan-02 | | | | | | 780 | 6 | 130.00 | 103.15 | | | |
| Feb-02 | | | | | | 743 | 8 | 92.88 | 111.74 | | | |
| Mar-02 | | | | | | 883 | 7 | 126.14 | 114.72 | | | |
| Apr-02 | | | | | | 1023 | 11 | 93.00 | 116.50 | | | |
| May-02 | | | | | | 1202 | 10 | 120.20 | 122.34 | | | |
| Jun-02 | | | | | | 1194 | 9 | 132.67 | 137.59 | | | |



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

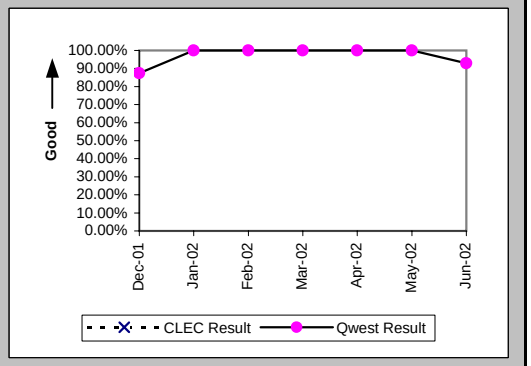
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Basic ISDN Repair

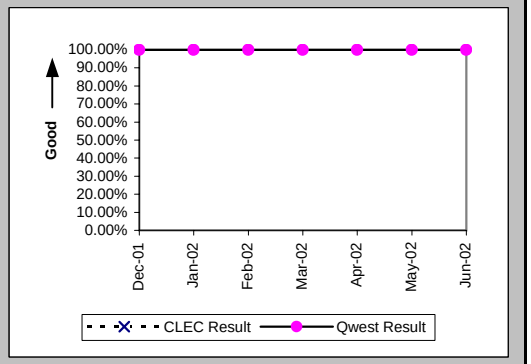
### Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 8 | 87.50% | 33.07% | | | |
| Jan-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 13 | 14 | 92.86% | 25.75% | | | |



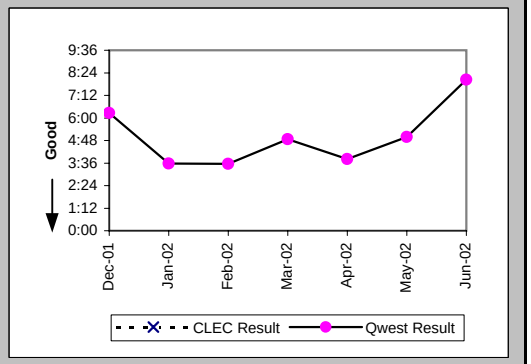

### All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 14 | 14 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

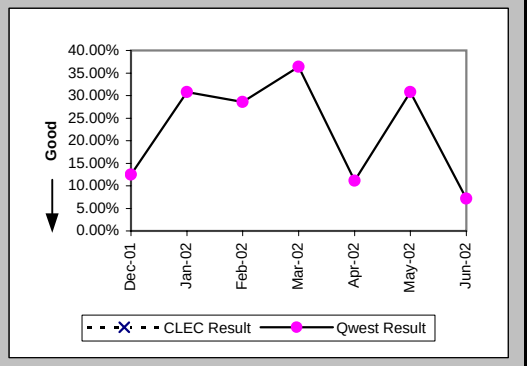
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 50:11 | 8 | 6:16 | 8:33 | | | |
| Jan-02 | | | | | | 46:23 | 13 | 3:34 | 2:39 | | | |
| Feb-02 | | | | | | 24:49 | 7 | 3:33 | 3:30 | | | |
| Mar-02 | | | | | | 53:27 | 11 | 4:52 | 4:01 | | | |
| Apr-02 | | | | | | 34:21 | 9 | 3:49 | 3:23 | | | |
| May-02 | | | | | | 64:43 | 13 | 4:59 | 5:37 | | | |
| Jun-02 | | | | | | 112:28 | 14 | 8:02 | 7:18 | | | |



## Checklist #14 - Resale - Basic ISDN Repair

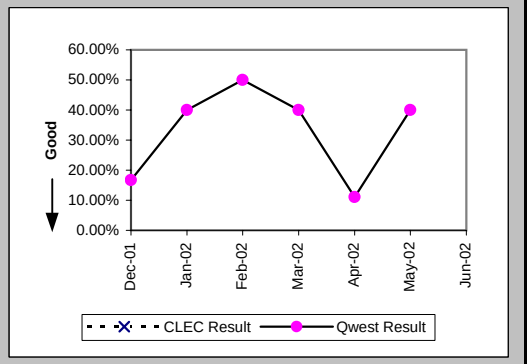
### Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Jan-02 | | | | | | 4 | 13 | 30.77% | 46.15% | | | |
| Feb-02 | | | | | | 2 | 7 | 28.57% | 45.18% | | | |
| Mar-02 | | | | | | 4 | 11 | 36.36% | 48.10% | | | |
| Apr-02 | | | | | | 1 | 9 | 11.11% | 31.43% | | | |
| May-02 | | | | | | 4 | 13 | 30.77% | 46.15% | | | |
| Jun-02 | | | | | | 1 | 14 | 7.14% | 25.75% | | | |



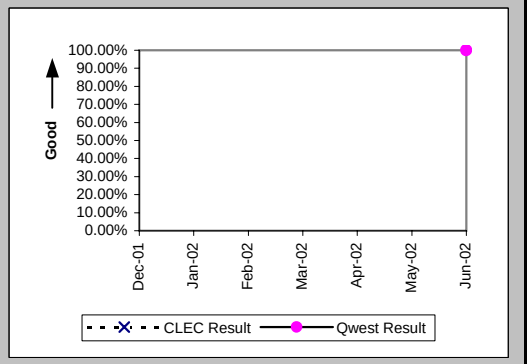

### Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Jan-02 | | | | | | 4 | 10 | 40.00% | 48.99% | | | |
| Feb-02 | | | | | | 2 | 4 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 4 | 10 | 40.00% | 48.99% | | | |
| Apr-02 | | | | | | 1 | 9 | 11.11% | 31.43% | | | |
| May-02 | | | | | | 4 | 10 | 40.00% | 48.99% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

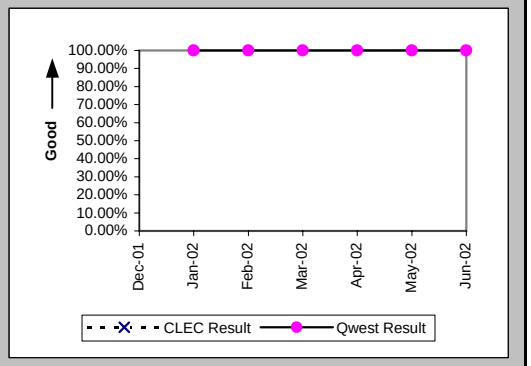
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Basic ISDN Repair

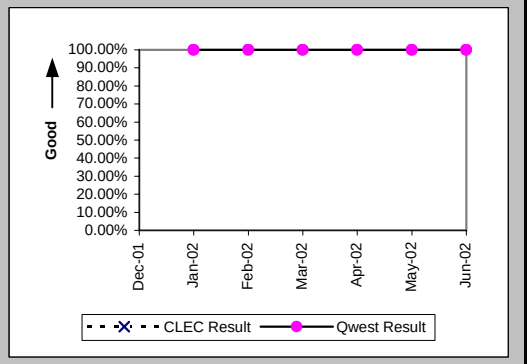
### Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |



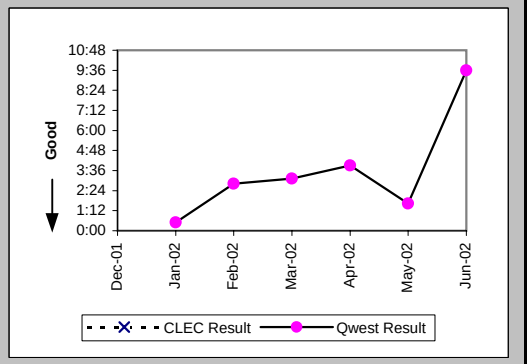

### All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

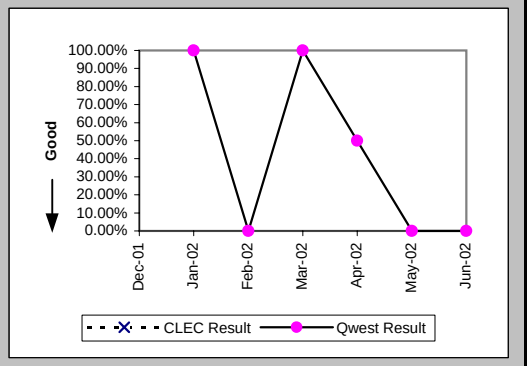
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0:30 | 1 | 0:30 | | | | |
| Feb-02 | | | | | | 2:49 | 1 | 2:49 | | | | |
| Mar-02 | | | | | | 3:07 | 1 | 3:07 | | | | |
| Apr-02 | | | | | | 7:48 | 2 | 3:54 | 5:08 | | | |
| May-02 | | | | | | 4:55 | 3 | 1:38 | 1:32 | | | |
| Jun-02 | | | | | | 19:13 | 2 | 9:36 | 10:17 | | | |



## Checklist #14 - Resale - Basic ISDN Repair

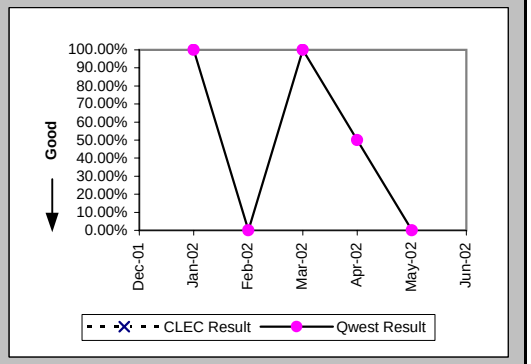
### Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| May-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |



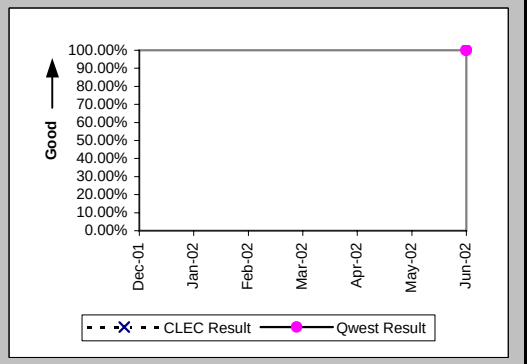

### Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| May-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

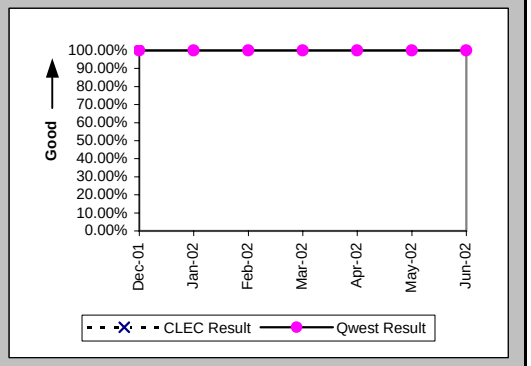
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Basic ISDN Repair

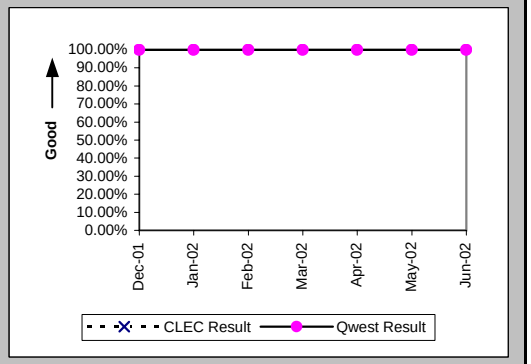
### Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 35 | 35 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 39 | 39 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 35 | 35 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 31 | 31 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 22 | 22 | 100.00% | 0.00% | | | |



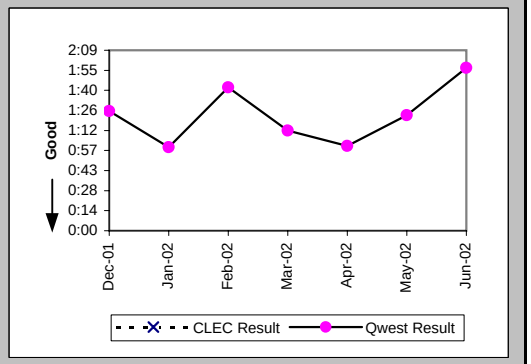

### All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 35 | 35 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 39 | 39 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 27 | 27 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 37 | 37 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 31 | 31 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 22 | 22 | 100.00% | 0.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

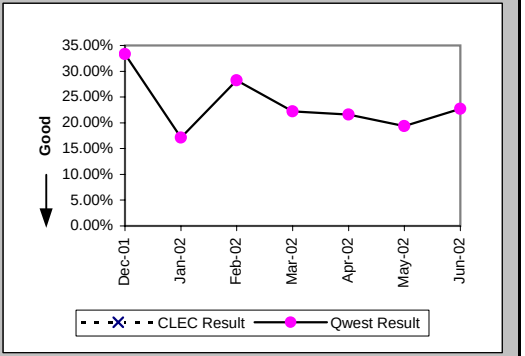
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 38:34 | 27 | 1:26 | 1:32 | | | |
| Jan-02 | | | | | | 35:12 | 35 | 1:00 | 0:54 | | | |
| Feb-02 | | | | | | 66:49 | 39 | 1:43 | 1:36 | | | |
| Mar-02 | | | | | | 32:33 | 27 | 1:12 | 1:19 | | | |
| Apr-02 | | | | | | 37:30 | 37 | 1:01 | 1:07 | | | |
| May-02 | | | | | | 43:00 | 31 | 1:23 | 1:50 | | | |
| Jun-02 | | | | | | 42:58 | 22 | 1:57 | 5:06 | | | |



## Checklist #14 - Resale - Basic ISDN Repair

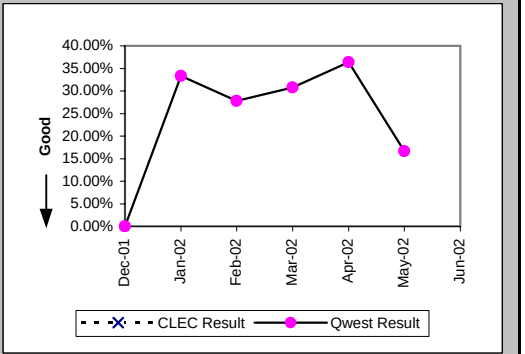
### Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 27 | 33.33% | 47.14% | | | |
| Jan-02 | | | | | | 6 | 35 | 17.14% | 37.69% | | | |
| Feb-02 | | | | | | 11 | 39 | 28.21% | 45.00% | | | |
| Mar-02 | | | | | | 6 | 27 | 22.22% | 41.57% | | | |
| Apr-02 | | | | | | 8 | 37 | 21.62% | 41.17% | | | |
| May-02 | | | | | | 6 | 31 | 19.35% | 39.51% | | | |
| Jun-02 | | | | | | 5 | 22 | 22.73% | 41.91% | | | |



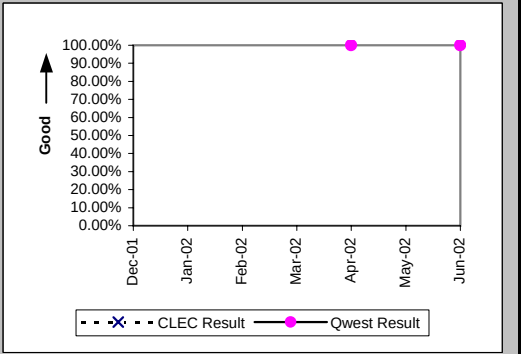

### Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 12 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 3 | 9 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 5 | 18 | 27.78% | 44.79% | | | |
| Mar-02 | | | | | | 4 | 13 | 30.77% | 46.15% | | | |
| Apr-02 | | | | | | 4 | 11 | 36.36% | 48.10% | | | |
| May-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Jun-02 | | | | | | | | | | | | |




### Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

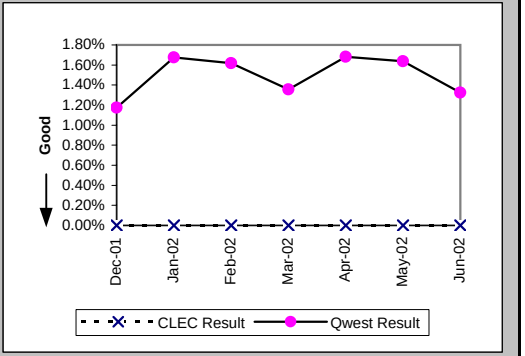
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Basic ISDN Repair

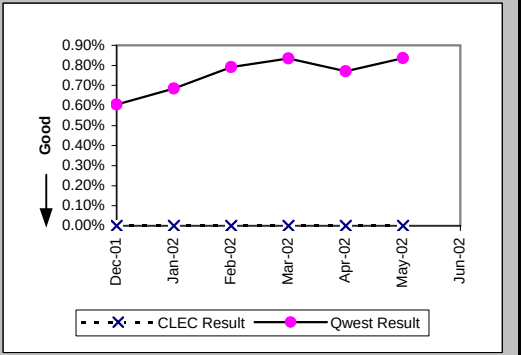
Trouble Rate (Percent) (MR-8) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 35 | 2977 | 1.18% | 10.78% | -0.11 | -1.07 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 49 | 2924 | 1.68% | 12.84% | -0.13 | -1.08 | No |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 47 | 2907 | 1.62% | 12.61% | -0.13 | -1.08 | No |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 39 | 2876 | 1.36% | 11.57% | -0.12 | -1.07 | No |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 48 | 2852 | 1.68% | 12.86% | -0.18 | -1.11 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 47 | 2870 | 1.64% | 12.69% | -0.18 | -1.11 | No |
| Jun-02 | 0 | 2 | 0.00% | 0 | 0 | 38 | 2872 | 1.32% | 11.43% | -0.16 | -1.1 | No |



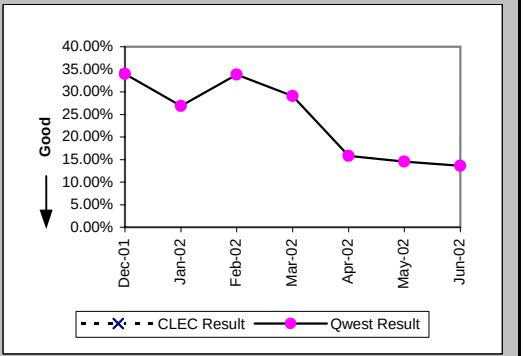

Trouble Rate (Percent) (MR-8*) (Parity)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 18 | 2977 | 0.60% | 7.75% | -0.08 | -1.05 | No |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 20 | 2924 | 0.68% | 8.24% | -0.08 | -1.05 | No |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 23 | 2907 | 0.79% | 8.86% | -0.09 | -1.05 | No |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 24 | 2876 | 0.83% | 9.10% | -0.09 | -1.06 | No |
| Apr-02 | 0 | 2 | 0.00% | 0 | 0 | 22 | 2852 | 0.77% | 8.75% | -0.12 | -1.08 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 24 | 2870 | 0.84% | 9.11% | -0.13 | -1.08 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

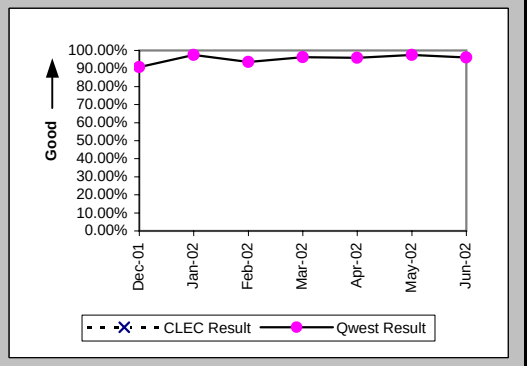
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 18 | 53 | 33.96% | 47.36% | | | |
| Jan-02 | | | | | | 18 | 67 | 26.87% | 44.33% | | | |
| Feb-02 | | | | | | 24 | 71 | 33.80% | 47.30% | | | |
| Mar-02 | | | | | | 16 | 55 | 29.09% | 45.42% | | | |
| Apr-02 | | | | | | 9 | 57 | 15.79% | 36.46% | | | |
| May-02 | | | | | | 8 | 55 | 14.55% | 35.26% | | | |
| Jun-02 | | | | | | 6 | 44 | 13.64% | 34.32% | | | |



## Checklist #14 - Resale - Qwest DSL Installation

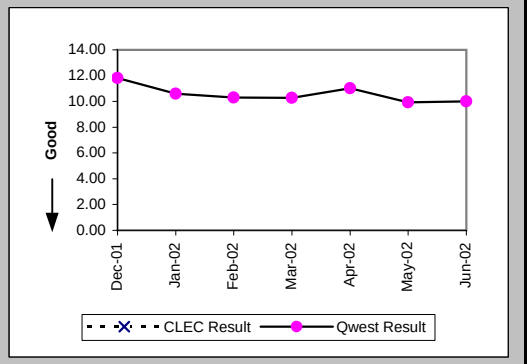
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 238 | 262 | 90.84% | 28.85% | | | |
| Jan-02 | | | | | | 201 | 206 | 97.57% | 15.39% | | | |
| Feb-02 | | | | | | 203 | 217 | 93.55% | 24.57% | | | |
| Mar-02 | | | | | | 179 | 186 | 96.24% | 19.03% | | | |
| Apr-02 | | | | | | 188 | 196 | 95.92% | 19.79% | | | |
| May-02 | | | | | | 155 | 159 | 97.48% | 15.66% | | | |
| Jun-02 | | | | | | 124 | 129 | 96.12% | 19.30% | | | |



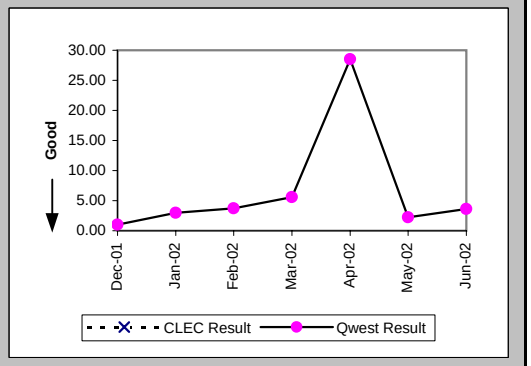

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3094 | 262 | 11.81 | 3.66 | | | |
| Jan-02 | | | | | | 2194 | 207 | 10.60 | 5.66 | | | |
| Feb-02 | | | | | | 2235 | 217 | 10.30 | 3.12 | | | |
| Mar-02 | | | | | | 1921 | 187 | 10.27 | 3.10 | | | |
| Apr-02 | | | | | | 2172 | 197 | 11.03 | 6.56 | | | |
| May-02 | | | | | | 1580 | 159 | 9.94 | 2.25 | | | |
| Jun-02 | | | | | | 1300 | 130 | 10.00 | 2.83 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

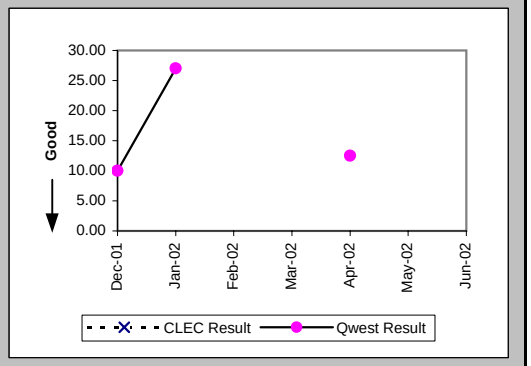
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Jan-02 | | | | | | 6 | 2 | 3.00 | 1.41 | | | |
| Feb-02 | | | | | | 52 | 14 | 3.71 | 1.54 | | | |
| Mar-02 | | | | | | 39 | 7 | 5.57 | 9.55 | | | |
| Apr-02 | | | | | | 171 | 6 | 28.50 | 21.45 | | | |
| May-02 | | | | | | 9 | 4 | 2.25 | 1.50 | | | |
| Jun-02 | | | | | | 18 | 5 | 3.60 | 3.58 | | | |



## Checklist #14 - Resale - Qwest DSL Installation

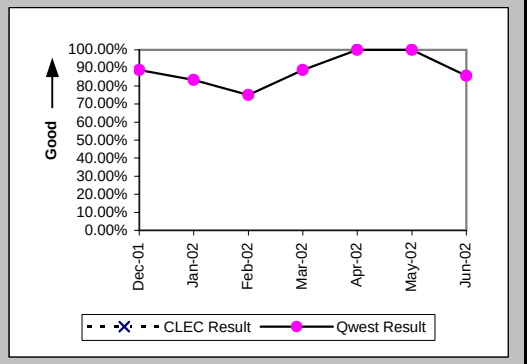
### Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 220 | 22 | 10.00 | 6.94 | | | |
| Jan-02 | | | | | | 81 | 3 | 27.00 | 40.71 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 25 | 2 | 12.50 | 4.95 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



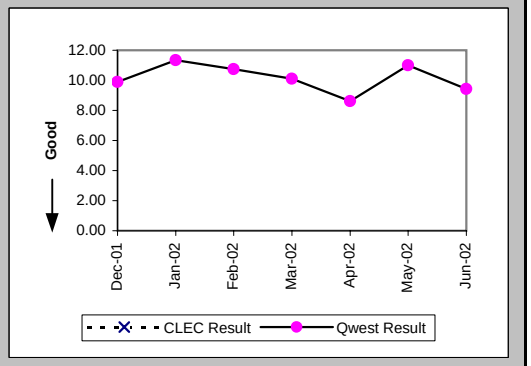

### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Jan-02 | | | | | | 5 | 6 | 83.33% | 37.27% | | | |
| Feb-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Mar-02 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Apr-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 7 | 85.71% | 34.99% | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

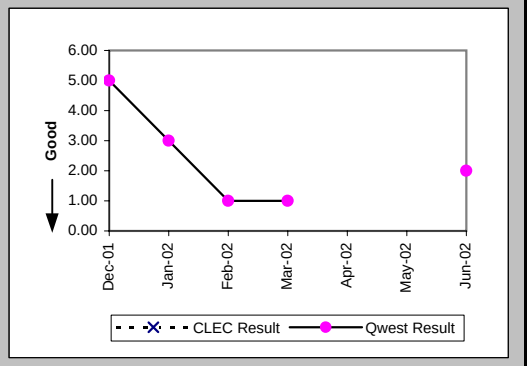
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 89 | 9 | 9.89 | 4.57 | | | |
| Jan-02 | | | | | | 68 | 6 | 11.33 | 1.97 | | | |
| Feb-02 | | | | | | 86 | 8 | 10.75 | 3.69 | | | |
| Mar-02 | | | | | | 101 | 10 | 10.10 | 1.91 | | | |
| Apr-02 | | | | | | 69 | 8 | 8.62 | 2.67 | | | |
| May-02 | | | | | | 99 | 9 | 11.00 | 3.94 | | | |
| Jun-02 | | | | | | 66 | 7 | 9.43 | 2.51 | | | |



## Checklist #14 - Resale - Qwest DSL Installation

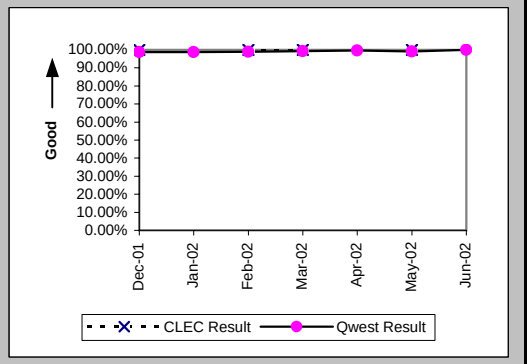
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5 | 1 | 5.00 | | | | |
| Jan-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Feb-02 | | | | | | 2 | 2 | 1.00 | 0.00 | | | |
| Mar-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 2 | 1 | 2.00 | | | | |



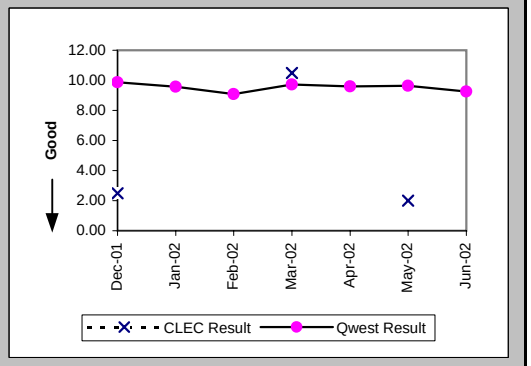

### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 1056 | 1070 | 98.69% | 11.36% | -0.16 | -1.1 | No |
| Jan-02 | | | | | | 965 | 978 | 98.67% | 11.45% | | | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 903 | 912 | 99.01% | 9.88% | -0.1 | -1.06 | No |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 873 | 880 | 99.20% | 8.88% | -0.13 | -1.08 | No |
| Apr-02 | | | | | | 880 | 883 | 99.66% | 5.82% | | | |
| May-02 | 3 | 3 | 100.00% | 0 | 0 | 847 | 854 | 99.18% | 9.02% | -0.16 | -1.1 | No |
| Jun-02 | | | | | | 848 | 848 | 100.00% | 0.00% | | | |




### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

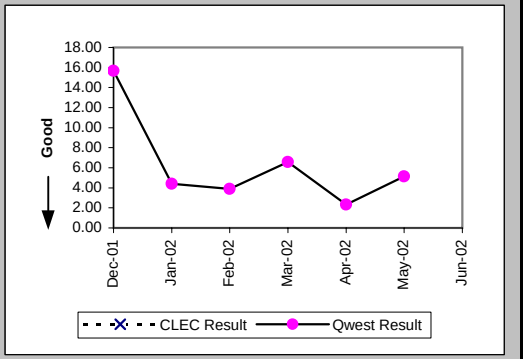
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 5 | 2 | 2.50 | 0 | 0 | 4070 | 412 | 9.88 | 3.34 | -3.11 | -2.89 | No |
| Jan-02 | | | | | | 5164 | 539 | 9.58 | 1.88 | | | |
| Feb-02 | | | | | | 5964 | 656 | 9.09 | 2.11 | | | |
| Mar-02 | 21 | 2 | 10.50 | 0 | 0 | 5726 | 589 | 9.72 | 1.37 | 2.07 | 0.26 | Yes |
| Apr-02 | | | | | | 6058 | 632 | 9.59 | 1.42 | | | |
| May-02 | 2 | 1 | 2.00 | 2 | 0 | 5591 | 580 | 9.64 | 1.43 | -5.33 | -4.24 | No |
| Jun-02 | | | | | | 5449 | 589 | 9.25 | 1.98 | | | |



## Checklist #14 - Resale - Qwest DSL Installation

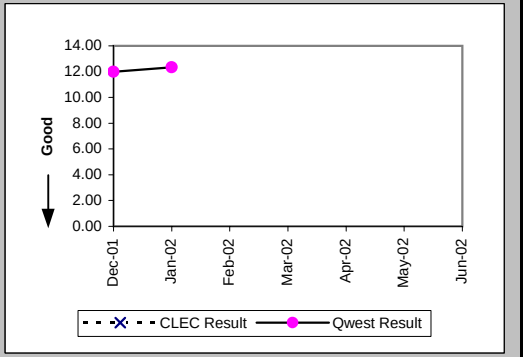
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 141 | 9 | 15.67 | 14.40 | | | |
| Jan-02 | | | | | | 44 | 10 | 4.40 | 6.80 | | | |
| Feb-02 | | | | | | 35 | 9 | 3.89 | 2.80 | | | |
| Mar-02 | | | | | | 46 | 7 | 6.57 | 6.50 | | | |
| Apr-02 | | | | | | 7 | 3 | 2.33 | 2.31 | | | |
| May-02 | | | | | | 36 | 7 | 5.14 | 2.41 | | | |
| Jun-02 | | | | | | | | | | | | |



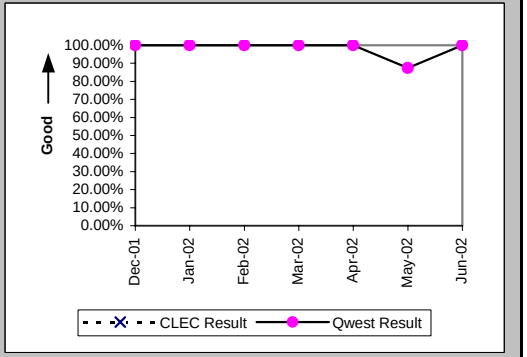

### Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 60 | 5 | 12.00 | 2.24 | | | |
| Jan-02 | | | | | | 37 | 3 | 12.33 | 11.68 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

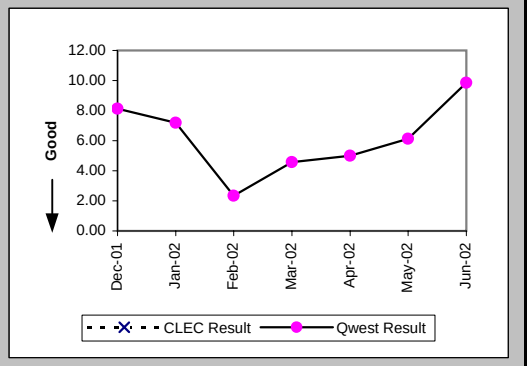
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 7 | 8 | 87.50% | 33.07% | | | |
| Jun-02 | | | | | | 7 | 7 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Qwest DSL Installation

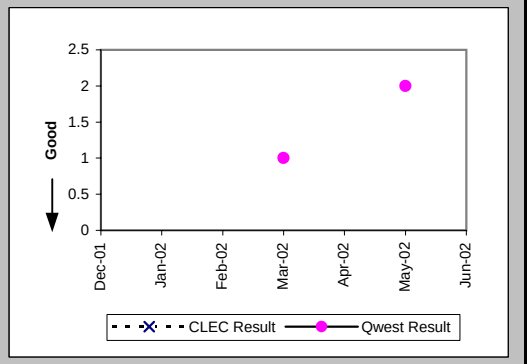
### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 65 | 8 | 8.12 | 8.46 | | | |
| Jan-02 | | | | | | 36 | 5 | 7.20 | 3.11 | | | |
| Feb-02 | | | | | | 7 | 3 | 2.33 | 3.21 | | | |
| Mar-02 | | | | | | 32 | 7 | 4.57 | 5.06 | | | |
| Apr-02 | | | | | | 20 | 4 | 5.00 | 4.55 | | | |
| May-02 | | | | | | 49 | 8 | 6.12 | 4.61 | | | |
| Jun-02 | | | | | | 69 | 7 | 9.86 | 6.54 | | | |



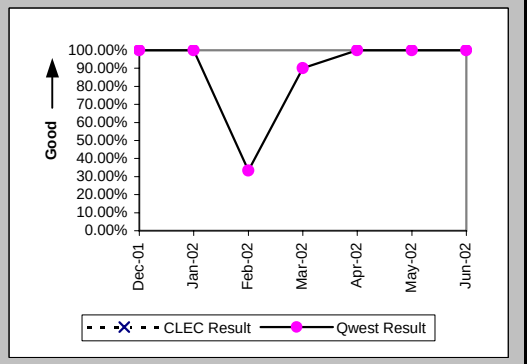

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Jun-02 | | | | | | | | | | | | |




### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

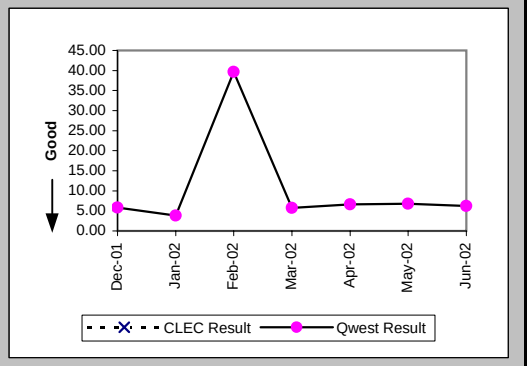
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Mar-02 | | | | | | 9 | 10 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 8 | 8 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Qwest DSL Installation

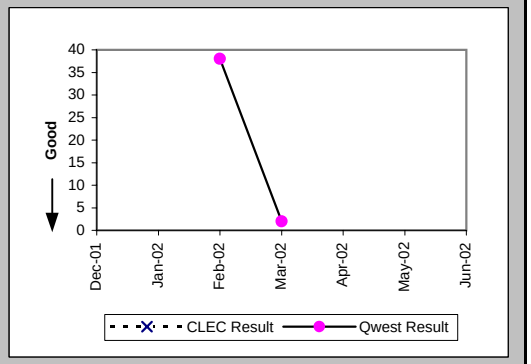
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 41 | 7 | 5.86 | 3.24 | | | |
| Jan-02 | | | | | | 23 | 6 | 3.83 | 2.23 | | | |
| Feb-02 | | | | | | 119 | 3 | 39.67 | 41.68 | | | |
| Mar-02 | | | | | | 52 | 9 | 5.78 | 3.83 | | | |
| Apr-02 | | | | | | 53 | 8 | 6.62 | 3.42 | | | |
| May-02 | | | | | | 34 | 5 | 6.80 | 3.70 | | | |
| Jun-02 | | | | | | 25 | 4 | 6.25 | 3.95 | | | |



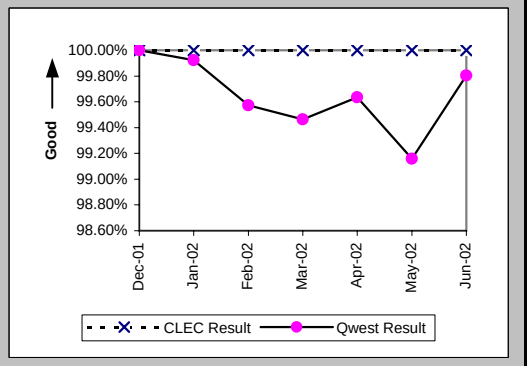

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 76 | 2 | 38.00 | 26.87 | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

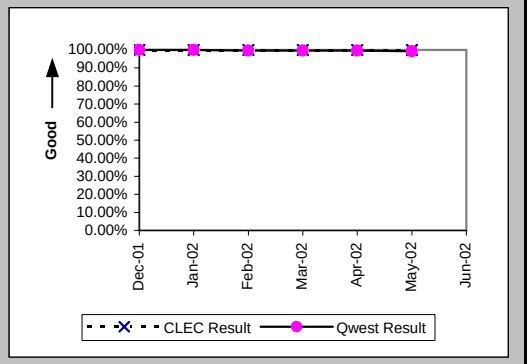
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 1288 | 1288 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 1279 | 1280 | 99.92% | 2.79% | -0.03 | -1.02 | No |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 1168 | 1173 | 99.57% | 6.51% | -0.07 | -1.04 | No |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 1114 | 1120 | 99.46% | 7.30% | -0.1 | -1.06 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 1094 | 1098 | 99.64% | 6.02% | -0.06 | -1.04 | No |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 1059 | 1068 | 99.16% | 9.14% | -0.13 | -1.08 | No |
| Jun-02 | 2 | 2 | 100.00% | 0 | 0 | 1014 | 1016 | 99.80% | 4.43% | -0.06 | -1.04 | No |



## Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

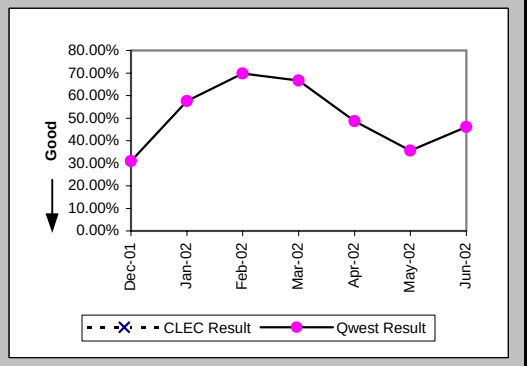
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 2 | 100.00% | 0 | 0 | 1288 | 1288 | 100.00% | N/A | N/A | N/A | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 1280 | 1280 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | 1 | 1 | 100.00% | 0 | 0 | 1169 | 1173 | 99.66% | 5.83% | -0.06 | -1.04 | No |
| Mar-02 | 2 | 2 | 100.00% | 0 | 0 | 1116 | 1120 | 99.64% | 5.97% | -0.08 | -1.05 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 1094 | 1098 | 99.64% | 6.02% | -0.06 | -1.04 | No |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 1061 | 1068 | 99.34% | 8.07% | -0.11 | -1.07 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Qwest DSL Repair

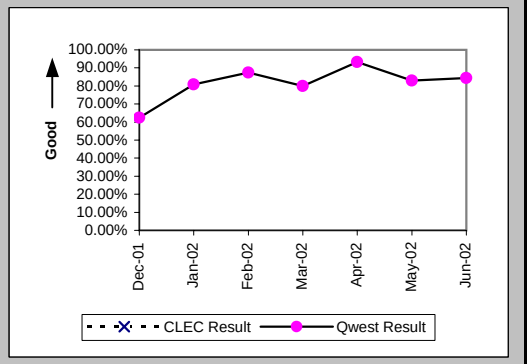
### Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 29 | 94 | 30.85% | 46.19% | | | |
| Jan-02 | | | | | | 130 | 226 | 57.52% | 49.43% | | | |
| Feb-02 | | | | | | 136 | 195 | 69.74% | 45.94% | | | |
| Mar-02 | | | | | | 108 | 162 | 66.67% | 47.14% | | | |
| Apr-02 | | | | | | 53 | 109 | 48.62% | 49.98% | | | |
| May-02 | | | | | | 56 | 157 | 35.67% | 47.90% | | | |
| Jun-02 | | | | | | 66 | 143 | 46.15% | 49.85% | | | |



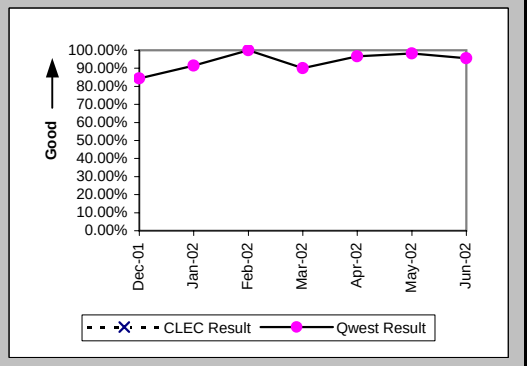

### Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 20 | 32 | 62.50% | 48.41% | | | |
| Jan-02 | | | | | | 38 | 47 | 80.85% | 39.35% | | | |
| Feb-02 | | | | | | 21 | 24 | 87.50% | 33.07% | | | |
| Mar-02 | | | | | | 16 | 20 | 80.00% | 40.00% | | | |
| Apr-02 | | | | | | 28 | 30 | 93.33% | 24.94% | | | |
| May-02 | | | | | | 49 | 59 | 83.05% | 37.52% | | | |
| Jun-02 | | | | | | 38 | 45 | 84.44% | 36.24% | | | |




### All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

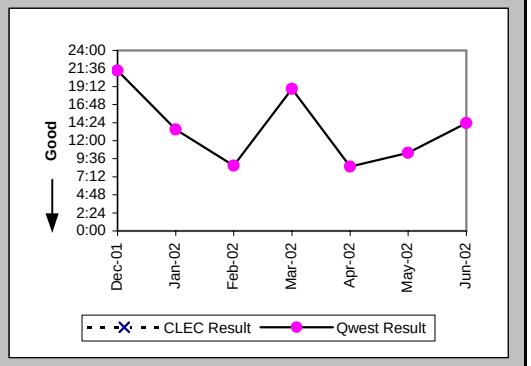
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 32 | 84.38% | 36.31% | | | |
| Jan-02 | | | | | | 43 | 47 | 91.49% | 27.90% | | | |
| Feb-02 | | | | | | 24 | 24 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 18 | 20 | 90.00% | 30.00% | | | |
| Apr-02 | | | | | | 29 | 30 | 96.67% | 17.95% | | | |
| May-02 | | | | | | 58 | 59 | 98.31% | 12.91% | | | |
| Jun-02 | | | | | | 43 | 45 | 95.56% | 20.61% | | | |



## Checklist #14 - Resale - Qwest DSL Repair

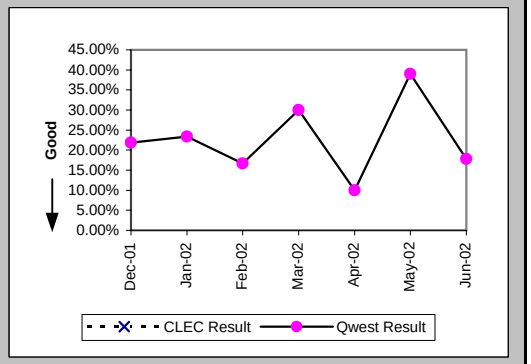
### Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 682:33 | 32 | 21:20 | 29:06 | | | |
| Jan-02 | | | | | | 633:34 | 47 | 13:29 | 24:11 | | | |
| Feb-02 | | | | | | 208:08 | 24 | 8:40 | 12:05 | | | |
| Mar-02 | | | | | | 377:52 | 20 | 18:54 | 24:06 | | | |
| Apr-02 | | | | | | 256:15 | 30 | 8:32 | 12:20 | | | |
| May-02 | | | | | | 612:38 | 59 | 10:23 | 13:12 | | | |
| Jun-02 | | | | | | 644:50 | 45 | 14:20 | 21:54 | | | |



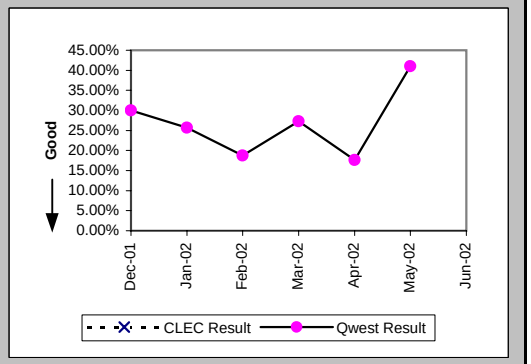

### Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 32 | 21.88% | 41.34% | | | |
| Jan-02 | | | | | | 11 | 47 | 23.40% | 42.34% | | | |
| Feb-02 | | | | | | 4 | 24 | 16.67% | 37.27% | | | |
| Mar-02 | | | | | | 6 | 20 | 30.00% | 45.83% | | | |
| Apr-02 | | | | | | 3 | 30 | 10.00% | 30.00% | | | |
| May-02 | | | | | | 23 | 59 | 38.98% | 48.77% | | | |
| Jun-02 | | | | | | 8 | 45 | 17.78% | 38.23% | | | |




### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

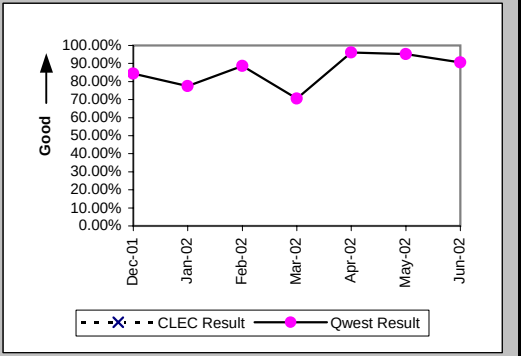
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 20 | 30.00% | 45.83% | | | |
| Jan-02 | | | | | | 9 | 35 | 25.71% | 43.71% | | | |
| Feb-02 | | | | | | 3 | 16 | 18.75% | 39.03% | | | |
| Mar-02 | | | | | | 3 | 11 | 27.27% | 44.54% | | | |
| Apr-02 | | | | | | 3 | 17 | 17.65% | 38.12% | | | |
| May-02 | | | | | | 16 | 39 | 41.03% | 49.19% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Qwest DSL Repair

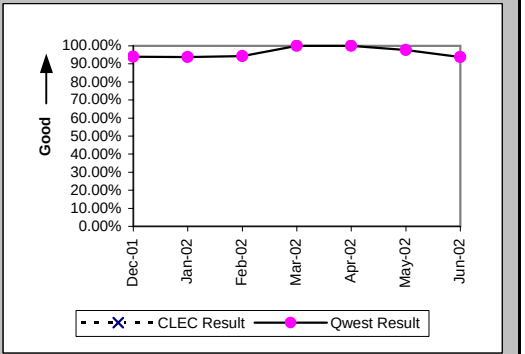
### Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 27 | 32 | 84.38% | 36.31% | | | |
| Jan-02 | | | | | | 38 | 49 | 77.55% | 41.72% | | | |
| Feb-02 | | | | | | 31 | 35 | 88.57% | 31.82% | | | |
| Mar-02 | | | | | | 24 | 34 | 70.59% | 45.56% | | | |
| Apr-02 | | | | | | 25 | 26 | 96.15% | 19.23% | | | |
| May-02 | | | | | | 40 | 42 | 95.24% | 21.30% | | | |
| Jun-02 | | | | | | 29 | 32 | 90.63% | 29.15% | | | |



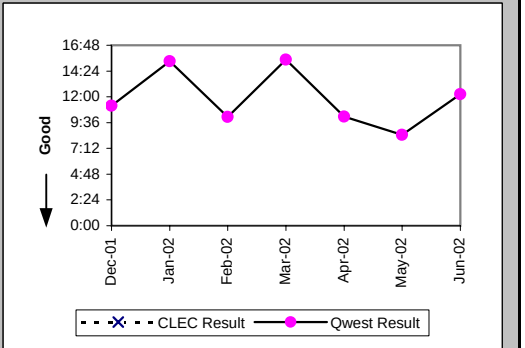

### All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 31 | 33 | 93.94% | 23.86% | | | |
| Jan-02 | | | | | | 46 | 49 | 93.88% | 23.97% | | | |
| Feb-02 | | | | | | 33 | 35 | 94.29% | 23.21% | | | |
| Mar-02 | | | | | | 34 | 34 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 26 | 26 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 41 | 42 | 97.62% | 15.25% | | | |
| Jun-02 | | | | | | 30 | 32 | 93.75% | 24.21% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

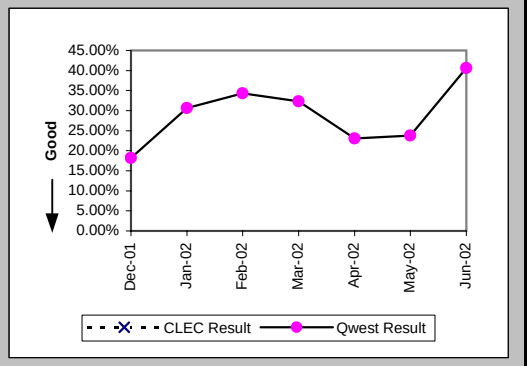
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 369:18 | 33 | 11:11 | 17:38 | | | |
| Jan-02 | | | | | | 750:01 | 49 | 15:18 | 23:22 | | | |
| Feb-02 | | | | | | 354:01 | 35 | 10:07 | 17:17 | | | |
| Mar-02 | | | | | | 525:58 | 34 | 15:28 | 15:29 | | | |
| Apr-02 | | | | | | 264:18 | 26 | 10:10 | 9:25 | | | |
| May-02 | | | | | | 355:49 | 42 | 8:28 | 11:56 | | | |
| Jun-02 | | | | | | 391:21 | 32 | 12:14 | 22:26 | | | |



## Checklist #14 - Resale - Qwest DSL Repair

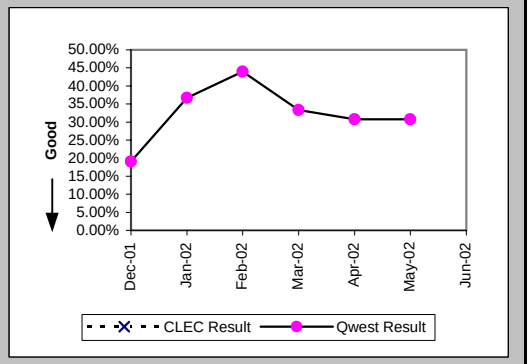
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 33 | 18.18% | 38.57% | | | |
| Jan-02 | | | | | | 15 | 49 | 30.61% | 46.09% | | | |
| Feb-02 | | | | | | 12 | 35 | 34.29% | 47.47% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | | | | | | 6 | 26 | 23.08% | 42.13% | | | |
| May-02 | | | | | | 10 | 42 | 23.81% | 42.59% | | | |
| Jun-02 | | | | | | 13 | 32 | 40.63% | 49.11% | | | |



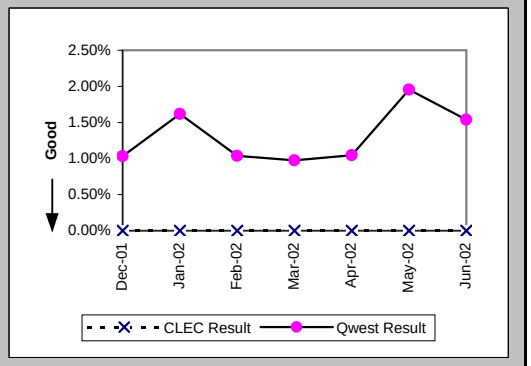

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 21 | 19.05% | 39.27% | | | |
| Jan-02 | | | | | | 11 | 30 | 36.67% | 48.19% | | | |
| Feb-02 | | | | | | 11 | 25 | 44.00% | 49.64% | | | |
| Mar-02 | | | | | | 6 | 18 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 4 | 13 | 30.77% | 46.15% | | | |
| May-02 | | | | | | 8 | 26 | 30.77% | 46.15% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

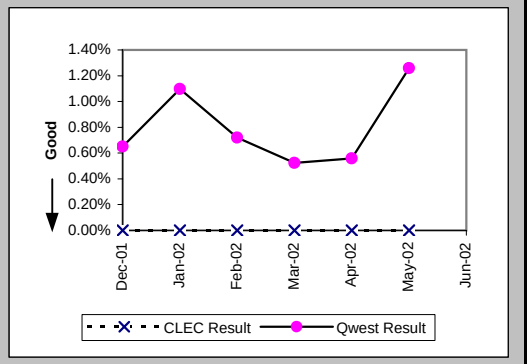
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 5 | 0.00% | 0 | 0 | 65 | 6299 | 1.03% | 10.11% | -0.23 | -1.14 | No |
| Jan-02 | 0 | 5 | 0.00% | 0 | 0 | 96 | 5929 | 1.62% | 12.62% | -0.29 | -1.17 | No |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 59 | 5695 | 1.04% | 10.13% | -0.23 | -1.14 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 54 | 5529 | 0.98% | 9.83% | -0.22 | -1.13 | No |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 56 | 5363 | 1.04% | 10.17% | -0.23 | -1.14 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 101 | 5163 | 1.96% | 13.85% | -0.32 | -1.19 | No |
| Jun-02 | 0 | 4 | 0.00% | 0 | 0 | 77 | 5005 | 1.54% | 12.31% | -0.25 | -1.15 | No |



## Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

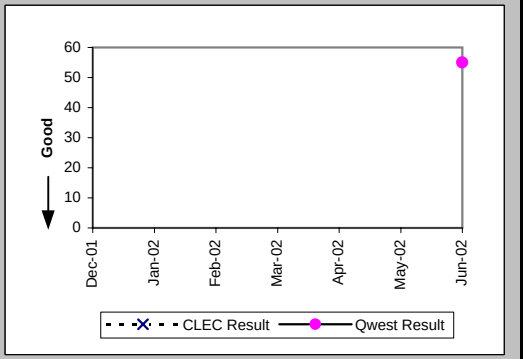
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 5 | 0.00% | 0 | 0 | 41 | 6299 | 0.65% | 8.04% | -0.18 | -1.11 | No |
| Jan-02 | 0 | 5 | 0.00% | 0 | 0 | 65 | 5929 | 1.10% | 10.41% | -0.24 | -1.14 | No |
| Feb-02 | 0 | 5 | 0.00% | 0 | 0 | 41 | 5695 | 0.72% | 8.45% | -0.19 | -1.12 | No |
| Mar-02 | 0 | 5 | 0.00% | 0 | 0 | 29 | 5529 | 0.52% | 7.22% | -0.16 | -1.1 | No |
| Apr-02 | 0 | 5 | 0.00% | 0 | 0 | 30 | 5363 | 0.56% | 7.46% | -0.17 | -1.1 | No |
| May-02 | 0 | 5 | 0.00% | 0 | 0 | 65 | 5163 | 1.26% | 11.15% | -0.25 | -1.15 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Primary ISDN Installation

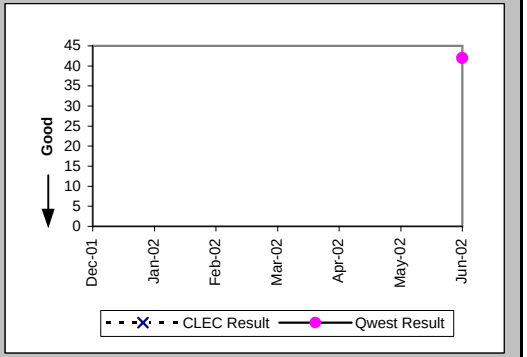
### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 55 | 1 | 55.00 | | | | |



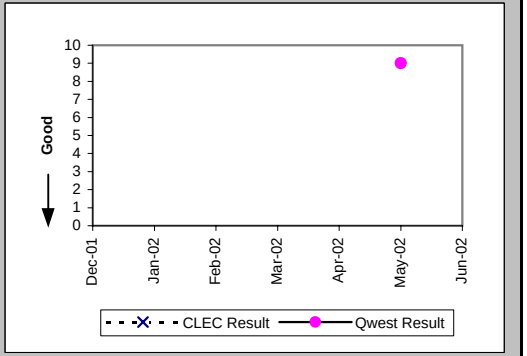

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 42 | 1 | 42.00 | | | | |




### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

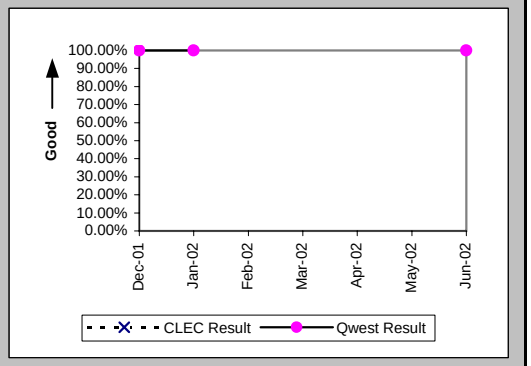
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 18 | 2 | 9.00 | 0.00 | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Primary ISDN Installation

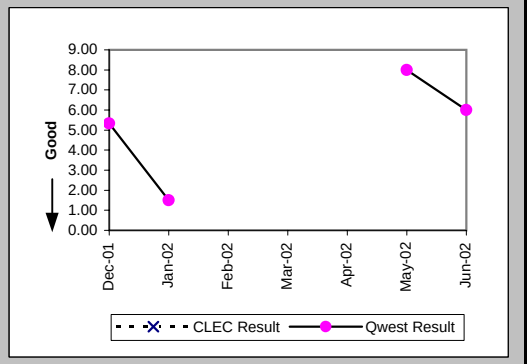
### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |



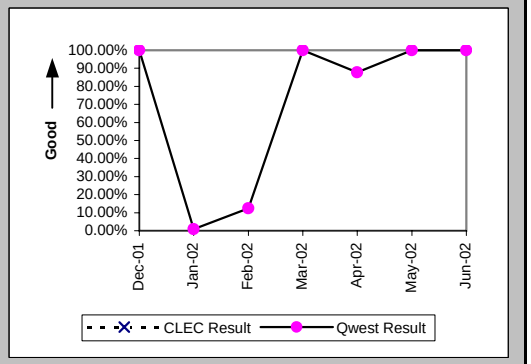

### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 16 | 3 | 5.33 | 4.93 | | | |
| Jan-02 | | | | | | 6 | 4 | 1.50 | 3.00 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 16 | 2 | 8.00 | 0.00 | | | |
| Jun-02 | | | | | | 24 | 4 | 6.00 | 2.45 | | | |




### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

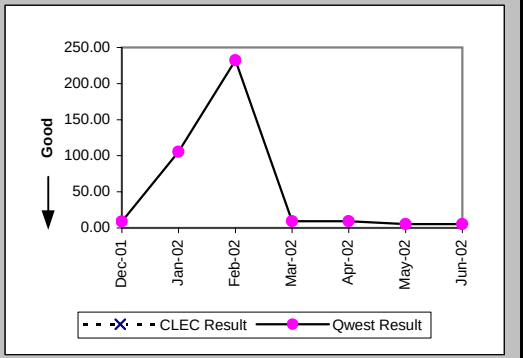
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 112 | 0.89% | 9.41% | | | |
| Feb-02 | | | | | | 1 | 8 | 12.50% | 33.07% | | | |
| Mar-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 36 | 41 | 87.80% | 32.72% | | | |
| May-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Primary ISDN Installation

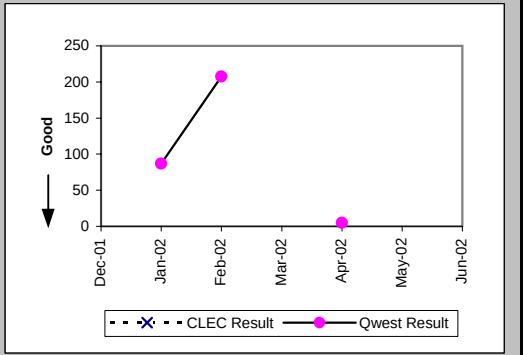
### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 1 | 9.00 | | | | |
| Jan-02 | | | | | | 12667 | 120 | 105.56 | 107.40 | | | |
| Feb-02 | | | | | | 17877 | 77 | 232.17 | 108.90 | | | |
| Mar-02 | | | | | | 76 | 8 | 9.50 | 5.98 | | | |
| Apr-02 | | | | | | 294 | 31 | 9.48 | 6.21 | | | |
| May-02 | | | | | | 82 | 15 | 5.47 | 2.56 | | | |
| Jun-02 | | | | | | 26 | 5 | 5.20 | 1.64 | | | |



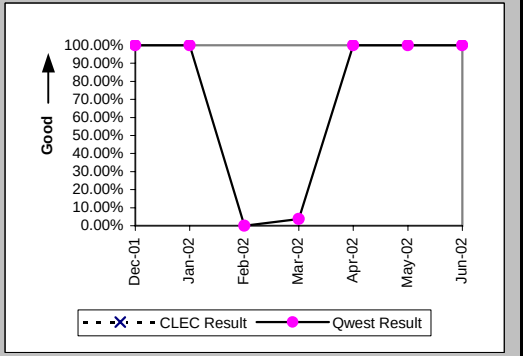

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 9660 | 111 | 87.03 | 109.90 | | | |
| Feb-02 | | | | | | 15550 | 75 | 207.33 | 113.62 | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 25 | 5 | 5.00 | 0.00 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

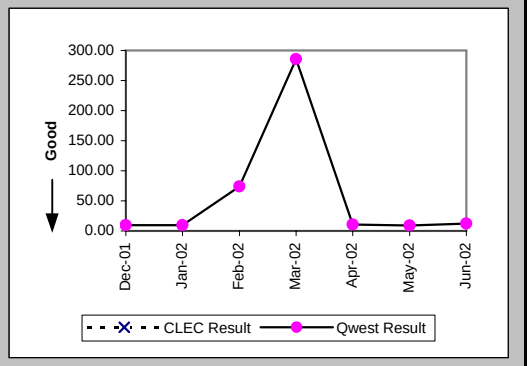
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 24 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 27 | 3.70% | 18.89% | | | |
| Apr-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Primary ISDN Installation

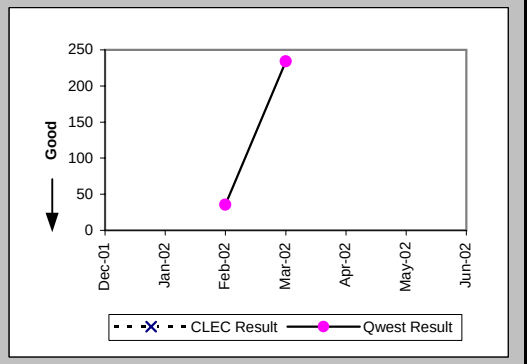
### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 48 | 5 | 9.60 | 2.51 | | | |
| Jan-02 | | | | | | 88 | 9 | 9.78 | 1.79 | | | |
| Feb-02 | | | | | | 1922 | 26 | 73.92 | 16.62 | | | |
| Mar-02 | | | | | | 7138 | 25 | 285.52 | 93.49 | | | |
| Apr-02 | | | | | | 42 | 4 | 10.50 | 3.32 | | | |
| May-02 | | | | | | 27 | 3 | 9.00 | 0.00 | | | |
| Jun-02 | | | | | | 120 | 10 | 12.00 | 1.63 | | | |



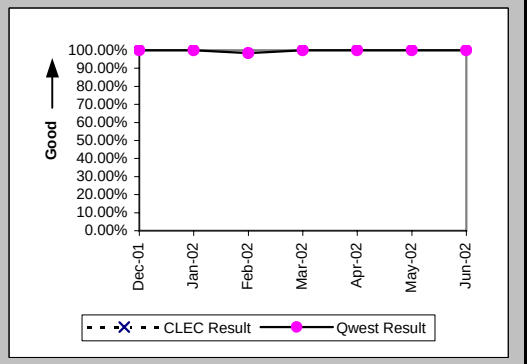

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 927 | 26 | 35.65 | 8.29 | | | |
| Mar-02 | | | | | | 6086 | 26 | 234.08 | 108.07 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

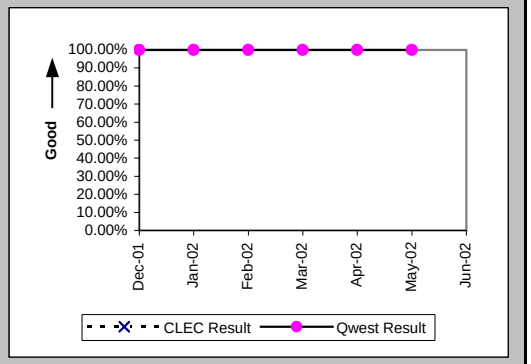
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 72 | 72 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 117 | 119 | 98.32% | 12.85% | | | |
| Mar-02 | | | | | | 73 | 73 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 46 | 46 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 37 | 37 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Primary ISDN Installation

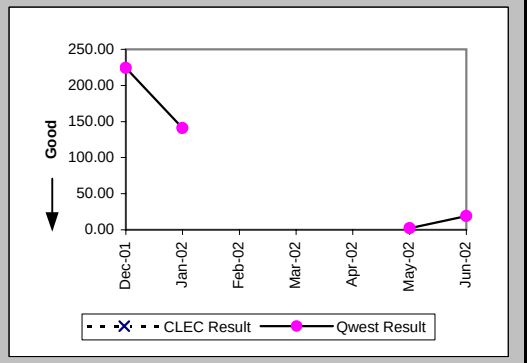
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 19 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 72 | 72 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 119 | 119 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 73 | 73 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 46 | 46 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 37 | 37 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |




Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

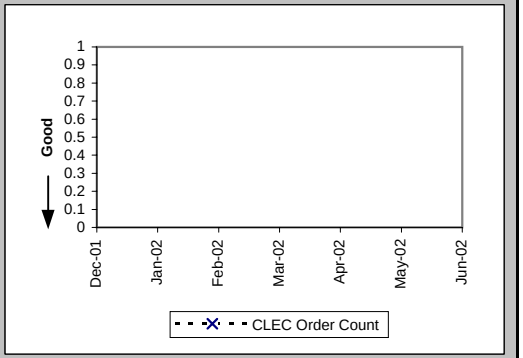
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 5607 | 25 | 224.28 | 89.84 | | | |
| Jan-02 | | | | | | 6901 | 49 | 140.84 | 125.93 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 7 | 3 | 2.33 | 3.21 | | | |
| Jun-02 | | | | | | 77 | 4 | 19.25 | 6.70 | | | |



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

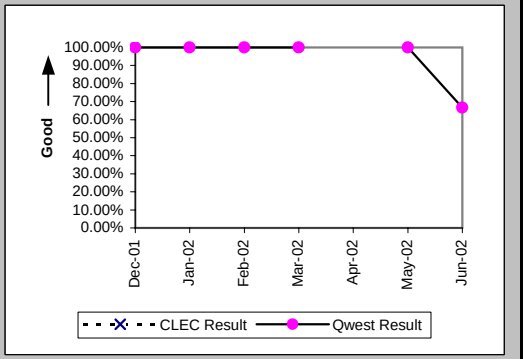
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Primary ISDN Repair

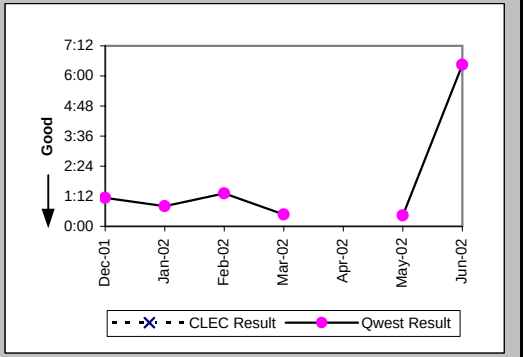
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |



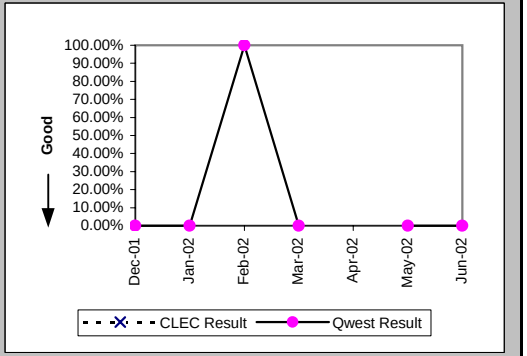

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2:15 | 2 | 1:08 | 0:47 | | | |
| Jan-02 | | | | | | 0:48 | 1 | 0:48 | | | | |
| Feb-02 | | | | | | 1:19 | 1 | 1:19 | | | | |
| Mar-02 | | | | | | 0:57 | 2 | 0:28 | 0:39 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 0:26 | 1 | 0:26 | | | | |
| Jun-02 | | | | | | 19:20 | 3 | 6:27 | 10:08 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

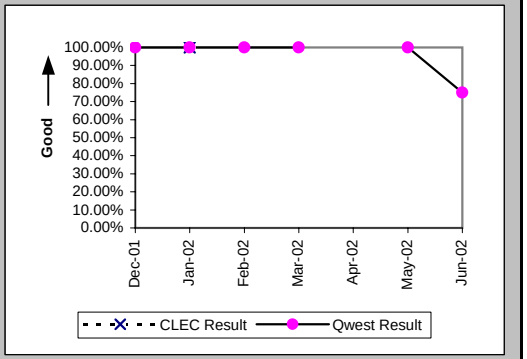
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |



## Checklist #14 - Resale - Primary ISDN Repair

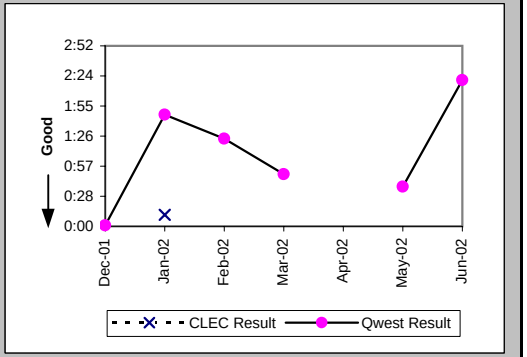
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 4 | 4 | 100.00% | N/A | N/A | N/A | |
| Feb-02 | | | | | | 5 | 5 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 6 | 6 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 3 | 4 | 75.00% | 43.30% | | | |



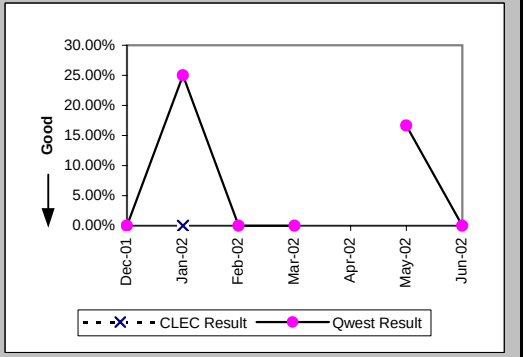

Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0:01 | 1 | 0:01 | | | | |
| Jan-02 | 0:11 | 1 | 0:11 | 0 | 0 | 7:07 | 4 | 1:47 | 1:31 | -0.94 | -1.57 | No |
| Feb-02 | | | | | | 7:01 | 5 | 1:24 | 1:23 | | | |
| Mar-02 | | | | | | 0:50 | 1 | 0:50 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3:46 | 6 | 0:38 | 0:32 | | | |
| Jun-02 | | | | | | 9:19 | 4 | 2:20 | 1:57 | | | |




Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

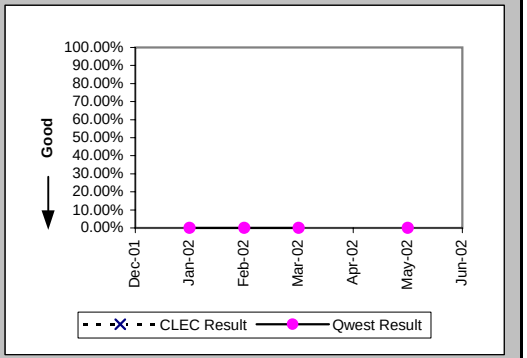
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 4 | 25.00% | 43.30% | -0.52 | -1.31 | No |
| Feb-02 | | | | | | 0 | 5 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 1 | 6 | 16.67% | 37.27% | | | |
| Jun-02 | | | | | | 0 | 4 | 0.00% | 0.00% | | | |



## Checklist #14 - Resale - Primary ISDN Repair

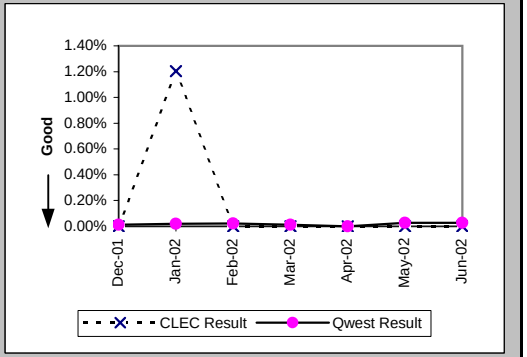
### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |



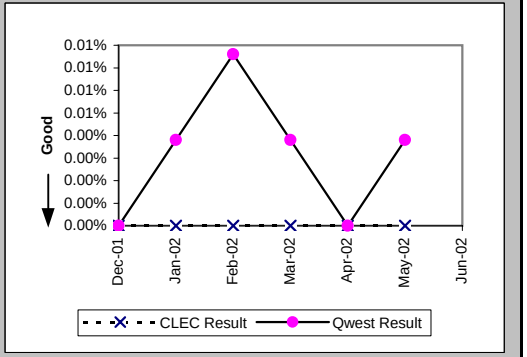

### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 83 | 0.00% | 0 | 0 | 3 | 24172 | 0.01% | 1.11% | -0.1 | -1.06 | No |
| Jan-02 | 1 | 83 | 1.20% | 0 | 0 | 5 | 26212 | 0.02% | 1.38% | 2.39 | 0.45 | Yes |
| Feb-02 | 0 | 59 | 0.00% | 0 | 0 | 6 | 26392 | 0.02% | 1.51% | -0.12 | -1.07 | No |
| Mar-02 | 0 | 59 | 0.00% | 0 | 0 | 3 | 26468 | 0.01% | 1.06% | -0.08 | -1.05 | No |
| Apr-02 | 0 | 59 | 0.00% | 0 | 0 | 0 | 26485 | 0.00% | N/A | N/A | N/A | |
| May-02 | 0 | 59 | 0.00% | 0 | 0 | 7 | 26412 | 0.03% | 1.63% | -0.12 | -1.08 | No |
| Jun-02 | 0 | 59 | 0.00% | 0 | 0 | 7 | 26531 | 0.03% | 1.62% | -0.12 | -1.08 | No |




### Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

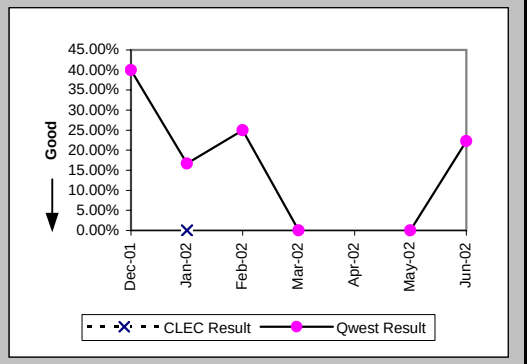
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 83 | 0.00% | 0 | 0 | 0 | 24172 | 0.00% | N/A | N/A | N/A | |
| Jan-02 | 0 | 83 | 0.00% | 0 | 0 | 1 | 26212 | 0.00% | 0.62% | -0.06 | -1.03 | No |
| Feb-02 | 0 | 59 | 0.00% | 0 | 0 | 2 | 26392 | 0.01% | 0.87% | -0.07 | -1.04 | No |
| Mar-02 | 0 | 59 | 0.00% | 0 | 0 | 1 | 26468 | 0.00% | 0.61% | -0.05 | -1.03 | No |
| Apr-02 | 0 | 59 | 0.00% | 0 | 0 | 0 | 26485 | 0.00% | N/A | N/A | N/A | |
| May-02 | 0 | 59 | 0.00% | 0 | 0 | 1 | 26412 | 0.00% | 0.62% | -0.05 | -1.03 | No |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

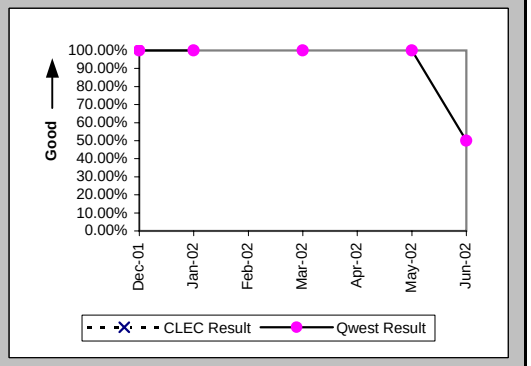
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 5 | 40.00% | 48.99% | | | |
| Jan-02 | 0 | 1 | 0.00% | 0 | 0 | 1 | 6 | 16.67% | 37.27% | -0.41 | -1.25 | No |
| Feb-02 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 0 | 7 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |



## Checklist #14 - Resale - DS0 Installation

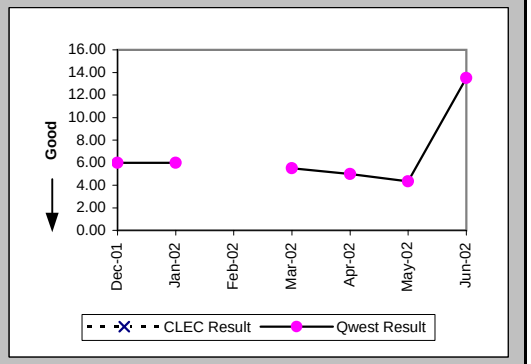
### Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |



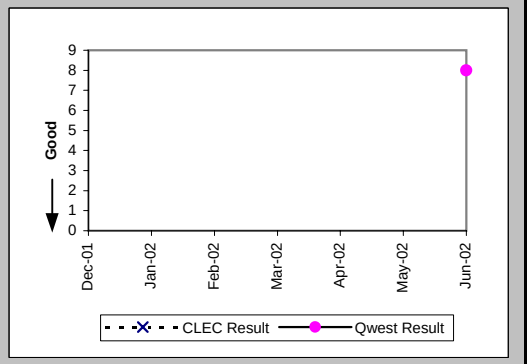

### Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 6 | 1 | 6.00 | | | | |
| Jan-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 22 | 4 | 5.50 | 1.00 | | | |
| Apr-02 | | | | | | 5 | 1 | 5.00 | | | | |
| May-02 | | | | | | 13 | 3 | 4.33 | 1.15 | | | |
| Jun-02 | | | | | | 27 | 2 | 13.50 | 0.71 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

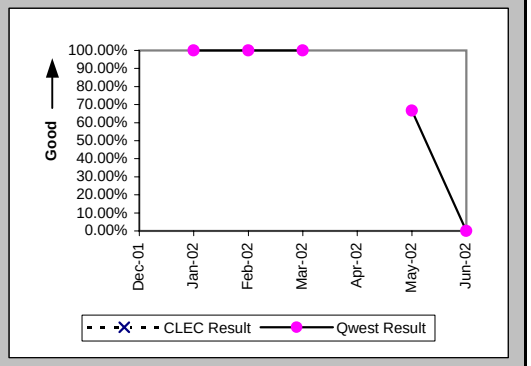
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 8 | 1 | 8.00 | | | | |



## Checklist #14 - Resale - DS0 Installation

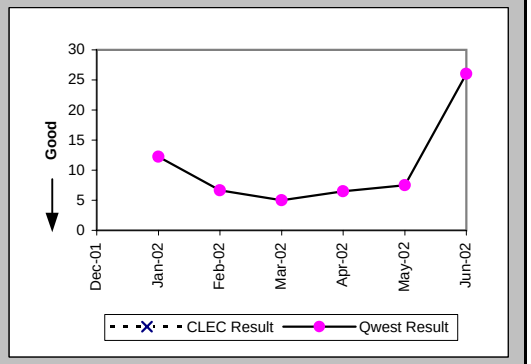
### Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



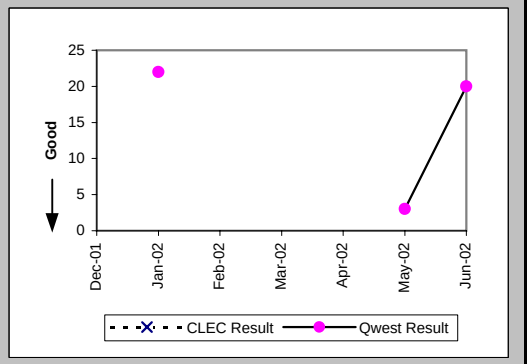

### Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 49 | 4 | 12.25 | 10.37 | | | |
| Feb-02 | | | | | | 20 | 3 | 6.67 | 3.06 | | | |
| Mar-02 | | | | | | 10 | 2 | 5.00 | 1.41 | | | |
| Apr-02 | | | | | | 13 | 2 | 6.50 | 2.12 | | | |
| May-02 | | | | | | 30 | 4 | 7.50 | 2.08 | | | |
| Jun-02 | | | | | | 26 | 1 | 26.00 | | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

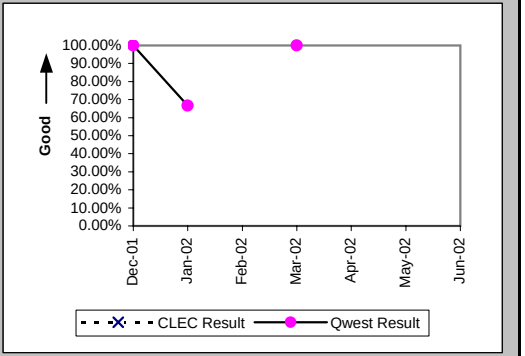
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 22 | 1 | 22.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 20 | 1 | 20.00 | | | | |



## Checklist #14 - Resale - DS0 Installation

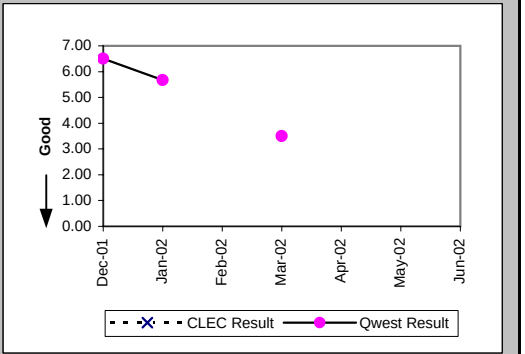
### Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 4 | 6 | 66.67% | 47.14% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



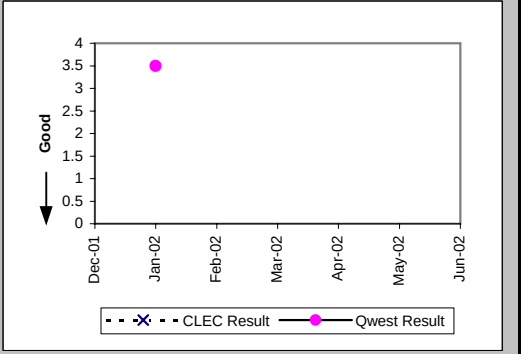

### Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 2 | 6.50 | 2.12 | | | |
| Jan-02 | | | | | | 34 | 6 | 5.67 | 2.66 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 7 | 2 | 3.50 | 0.71 | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

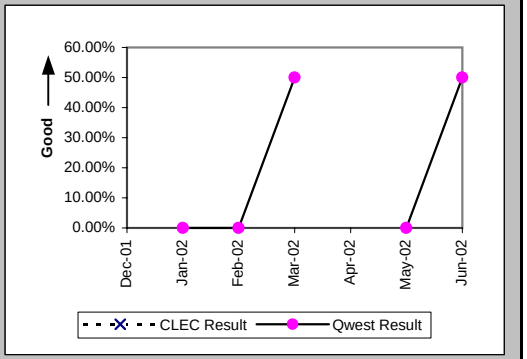
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 7 | 2 | 3.50 | 2.12 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - DS0 Installation

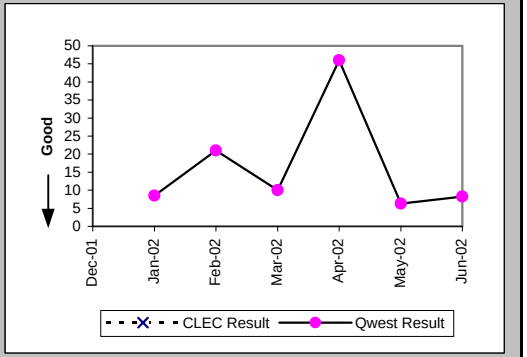
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 4 | 50.00% | 50.00% | | | |



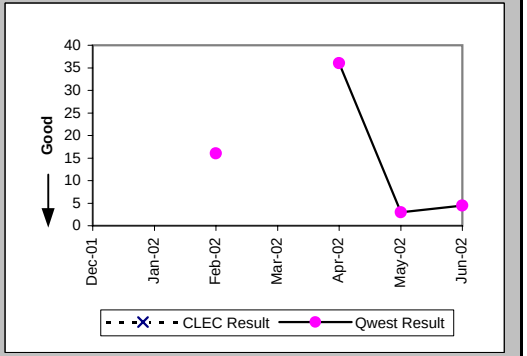

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 17 | 2 | 8.50 | 3.54 | | | |
| Feb-02 | | | | | | 21 | 1 | 21.00 | | | | |
| Mar-02 | | | | | | 40 | 4 | 10.00 | 5.48 | | | |
| Apr-02 | | | | | | 92 | 2 | 46.00 | 4.24 | | | |
| May-02 | | | | | | 19 | 3 | 6.33 | 3.79 | | | |
| Jun-02 | | | | | | 33 | 4 | 8.25 | 4.03 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

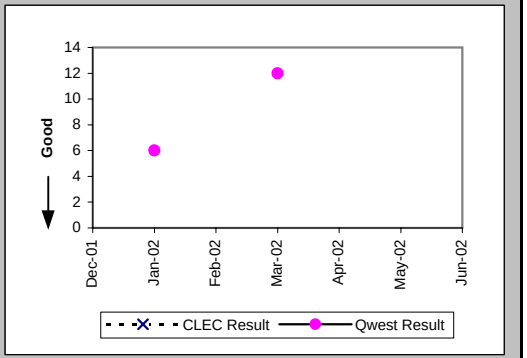
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 16 | 1 | 16.00 | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 72 | 2 | 36.00 | 4.24 | | | |
| May-02 | | | | | | 6 | 2 | 3.00 | 1.41 | | | |
| Jun-02 | | | | | | 9 | 2 | 4.50 | 4.95 | | | |



## Checklist #14 - Resale - DS0 Installation

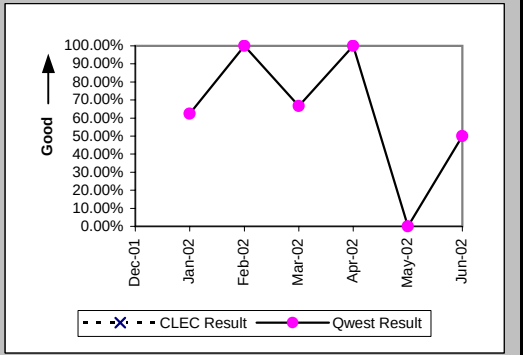
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 6 | 1 | 6.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 12 | 1 | 12.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



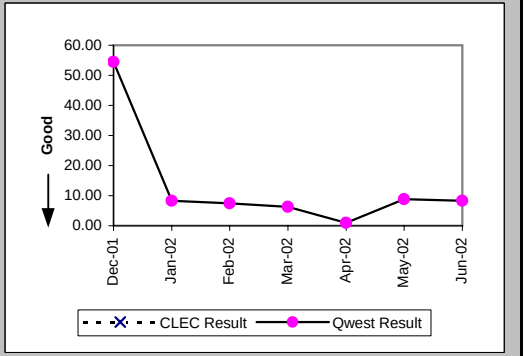

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 5 | 8 | 62.50% | 48.41% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| Apr-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Jun-02 | | | | | | 2 | 4 | 50.00% | 50.00% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

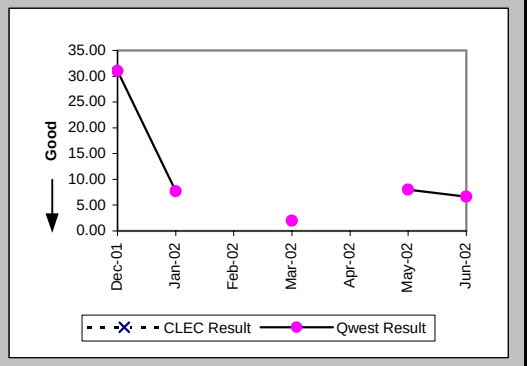
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 109 | 2 | 54.50 | 53.03 | | | |
| Jan-02 | | | | | | 58 | 7 | 8.29 | 6.78 | | | |
| Feb-02 | | | | | | 15 | 2 | 7.50 | 0.71 | | | |
| Mar-02 | | | | | | 25 | 4 | 6.25 | 1.50 | | | |
| Apr-02 | | | | | | 1 | 1 | 1.00 | | | | |
| May-02 | | | | | | 44 | 5 | 8.80 | 4.38 | | | |
| Jun-02 | | | | | | 25 | 3 | 8.33 | 5.51 | | | |



## Checklist #14 - Resale - DS0 Installation

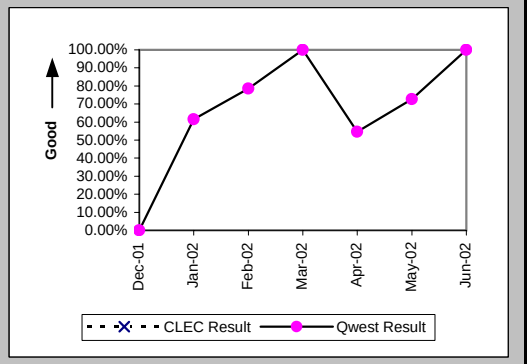
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 62 | 2 | 31.00 | 29.70 | | | |
| Jan-02 | | | | | | 23 | 3 | 7.67 | 8.08 | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 16 | 2 | 8.00 | 4.24 | | | |
| Jun-02 | | | | | | 20 | 3 | 6.67 | 1.53 | | | |



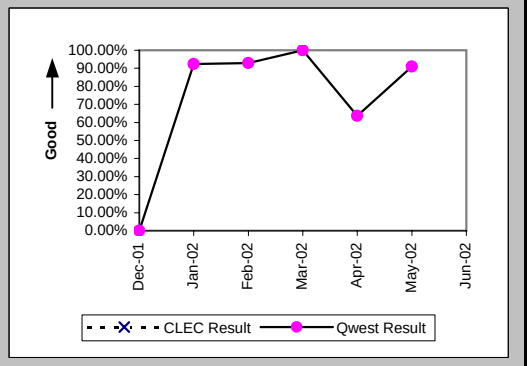

### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 6 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 8 | 13 | 61.54% | 48.65% | | | |
| Feb-02 | | | | | | 11 | 14 | 78.57% | 41.03% | | | |
| Mar-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 6 | 11 | 54.55% | 49.79% | | | |
| May-02 | | | | | | 8 | 11 | 72.73% | 44.54% | | | |
| Jun-02 | | | | | | 16 | 16 | 100.00% | 0.00% | | | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

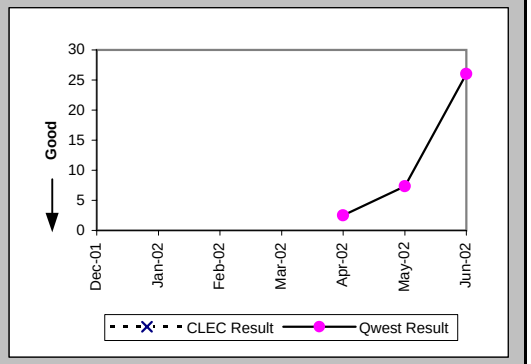
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 6 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 12 | 13 | 92.31% | 26.65% | | | |
| Feb-02 | | | | | | 13 | 14 | 92.86% | 25.75% | | | |
| Mar-02 | | | | | | 11 | 11 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 7 | 11 | 63.64% | 48.10% | | | |
| May-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - DS0 Installation

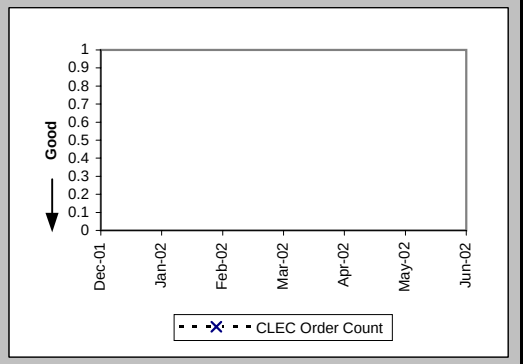
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 5 | 2 | 2.50 | 3.54 | | | |
| May-02 | | | | | | 22 | 3 | 7.33 | 7.51 | | | |
| Jun-02 | | | | | | 52 | 2 | 26.00 | 14.14 | | | |



Checklist #14 - Resale - DS0 Installation

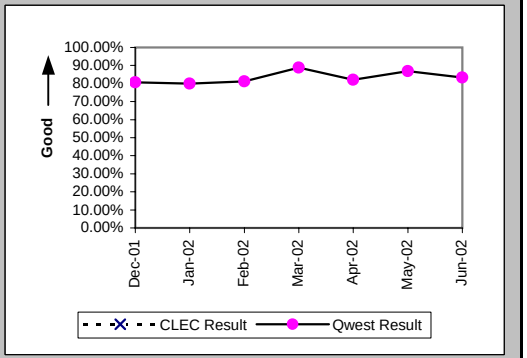
| Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) | |
|---|---|
| Date | CLEC Order Count |
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - DS0 Repair

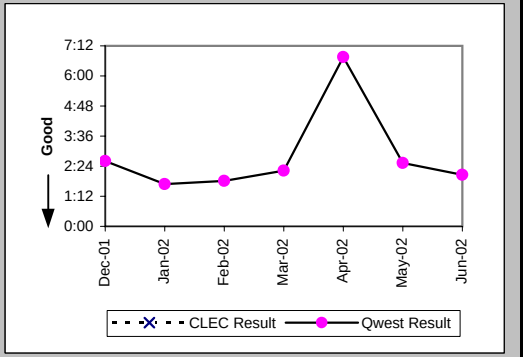
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 25 | 31 | 80.65% | 39.51% | | | |
| Jan-02 | | | | | | 16 | 20 | 80.00% | 40.00% | | | |
| Feb-02 | | | | | | 13 | 16 | 81.25% | 39.03% | | | |
| Mar-02 | | | | | | 16 | 18 | 88.89% | 31.43% | | | |
| Apr-02 | | | | | | 23 | 28 | 82.14% | 38.30% | | | |
| May-02 | | | | | | 20 | 23 | 86.96% | 33.68% | | | |
| Jun-02 | | | | | | 15 | 18 | 83.33% | 37.27% | | | |



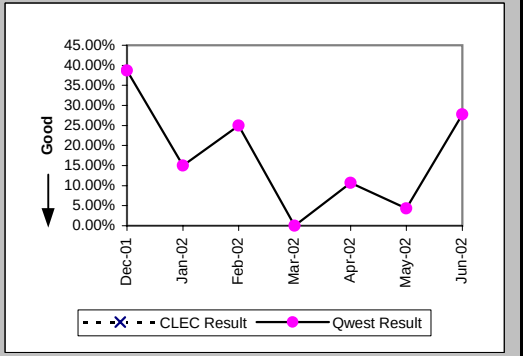

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 80:30 | 31 | 2:36 | 2:31 | | | |
| Jan-02 | | | | | | 33:37 | 20 | 1:41 | 1:54 | | | |
| Feb-02 | | | | | | 29:00 | 16 | 1:49 | 2:39 | | | |
| Mar-02 | | | | | | 39:48 | 18 | 2:13 | 3:04 | | | |
| Apr-02 | | | | | | 189:11 | 28 | 6:45 | 26:36 | | | |
| May-02 | | | | | | 58:24 | 23 | 2:32 | 4:01 | | | |
| Jun-02 | | | | | | 36:51 | 18 | 2:03 | 2:53 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

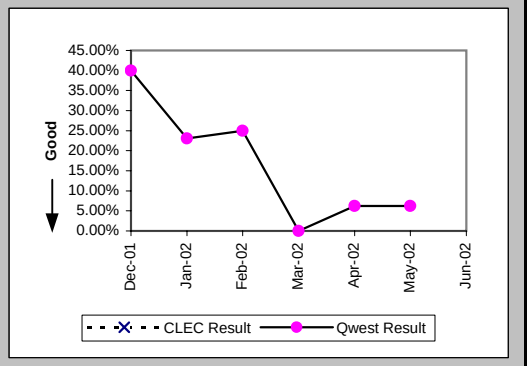
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 12 | 31 | 38.71% | 48.71% | | | |
| Jan-02 | | | | | | 3 | 20 | 15.00% | 35.71% | | | |
| Feb-02 | | | | | | 4 | 16 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 0 | 18 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 3 | 28 | 10.71% | 30.93% | | | |
| May-02 | | | | | | 1 | 23 | 4.35% | 20.39% | | | |
| Jun-02 | | | | | | 5 | 18 | 27.78% | 44.79% | | | |



## Checklist #14 - Resale - DS0 Repair

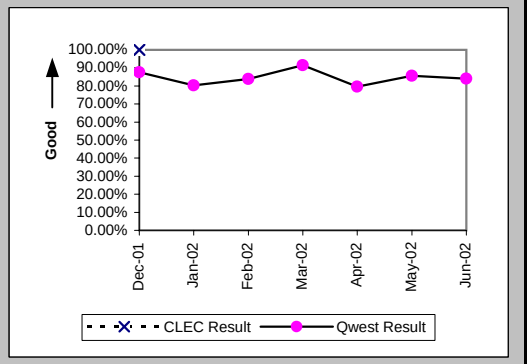
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 10 | 25 | 40.00% | 48.99% | | | |
| Jan-02 | | | | | | 3 | 13 | 23.08% | 42.13% | | | |
| Feb-02 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 0 | 13 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 1 | 16 | 6.25% | 24.21% | | | |
| May-02 | | | | | | 1 | 16 | 6.25% | 24.21% | | | |
| Jun-02 | | | | | | | | | | | | |



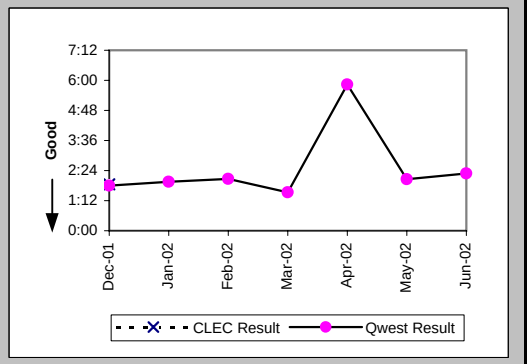

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 64 | 73 | 87.67% | 32.88% | -0.37 | -1.23 | No |
| Jan-02 | | | | | | 65 | 81 | 80.25% | 39.81% | | | |
| Feb-02 | | | | | | 57 | 68 | 83.82% | 36.82% | | | |
| Mar-02 | | | | | | 54 | 59 | 91.53% | 27.85% | | | |
| Apr-02 | | | | | | 90 | 113 | 79.65% | 40.26% | | | |
| May-02 | | | | | | 107 | 125 | 85.60% | 35.11% | | | |
| Jun-02 | | | | | | 90 | 107 | 84.11% | 36.56% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

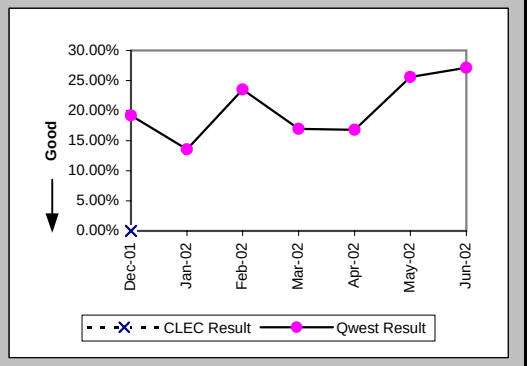
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1:51 | 1 | 1:51 | 0 | 0 | 130:50 | 73 | 1:48 | 2:53 | 0.49 | -0.7 | No |
| Jan-02 | | | | | | 157:41 | 81 | 1:57 | 2:35 | | | |
| Feb-02 | | | | | | 140:53 | 68 | 2:04 | 3:28 | | | |
| Mar-02 | | | | | | 90:47 | 59 | 1:32 | 1:40 | | | |
| Apr-02 | | | | | | 659:26 | 113 | 5:50 | 33:08 | | | |
| May-02 | | | | | | 256:55 | 125 | 2:03 | 3:07 | | | |
| Jun-02 | | | | | | 244:56 | 107 | 2:17 | 4:21 | | | |



## Checklist #14 - Resale - DS0 Repair

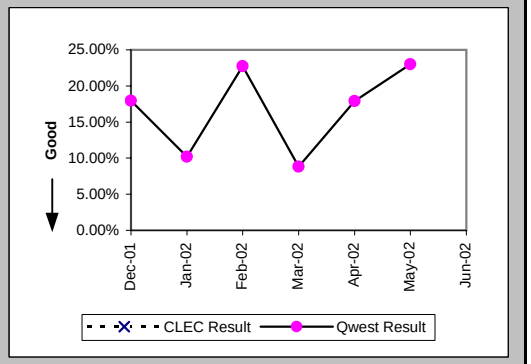
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 14 | 73 | 19.18% | 39.37% | -0.48 | -1.29 | No |
| Jan-02 | | | | | | 11 | 81 | 13.58% | 34.26% | | | |
| Feb-02 | | | | | | 16 | 68 | 23.53% | 42.42% | | | |
| Mar-02 | | | | | | 10 | 59 | 16.95% | 37.52% | | | |
| Apr-02 | | | | | | 19 | 113 | 16.81% | 37.40% | | | |
| May-02 | | | | | | 32 | 125 | 25.60% | 43.64% | | | |
| Jun-02 | | | | | | 29 | 107 | 27.10% | 44.45% | | | |



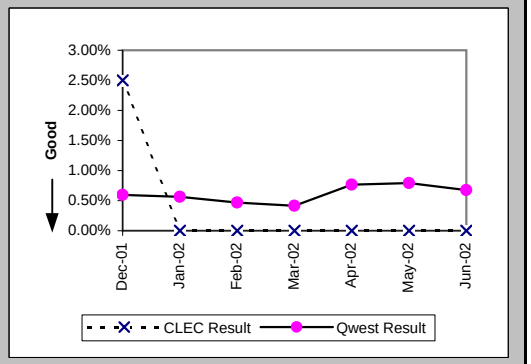

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 39 | 17.95% | 38.38% | | | |
| Jan-02 | | | | | | 5 | 49 | 10.20% | 30.27% | | | |
| Feb-02 | | | | | | 10 | 44 | 22.73% | 41.91% | | | |
| Mar-02 | | | | | | 3 | 34 | 8.82% | 28.36% | | | |
| Apr-02 | | | | | | 12 | 67 | 17.91% | 38.34% | | | |
| May-02 | | | | | | 23 | 100 | 23.00% | 42.08% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

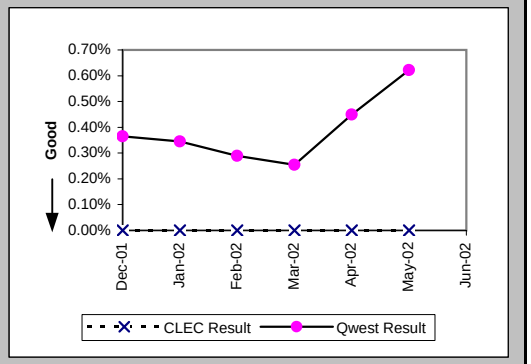
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 40 | 2.50% | 0 | 0 | 104 | 17522 | 0.59% | 7.68% | 1.19 | -0.28 | No |
| Jan-02 | 0 | 40 | 0.00% | 0 | 0 | 101 | 17960 | 0.56% | 7.48% | -0.48 | -1.29 | No |
| Feb-02 | 0 | 40 | 0.00% | 0 | 0 | 84 | 18003 | 0.47% | 6.81% | -0.43 | -1.26 | No |
| Mar-02 | 0 | 40 | 0.00% | 0 | 0 | 77 | 18495 | 0.42% | 6.44% | -0.41 | -1.25 | No |
| Apr-02 | 0 | 28 | 0.00% | 0 | 0 | 141 | 18465 | 0.76% | 8.71% | -0.46 | -1.28 | No |
| May-02 | 0 | 28 | 0.00% | 0 | 0 | 148 | 18670 | 0.79% | 8.87% | -0.47 | -1.29 | No |
| Jun-02 | 0 | 28 | 0.00% | 0 | 0 | 125 | 18577 | 0.67% | 8.18% | -0.44 | -1.26 | No |



## Checklist #14 - Resale - DS0 Repair

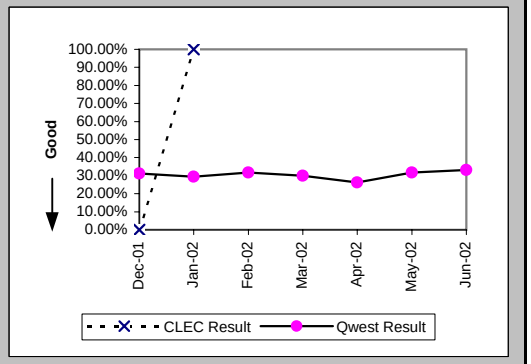
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 40 | 0.00% | 0 | 0 | 64 | 17522 | 0.37% | 6.03% | -0.38 | -1.23 | No |
| Jan-02 | 0 | 40 | 0.00% | 0 | 0 | 62 | 17960 | 0.35% | 5.87% | -0.37 | -1.23 | No |
| Feb-02 | 0 | 40 | 0.00% | 0 | 0 | 52 | 18003 | 0.29% | 5.37% | -0.34 | -1.21 | No |
| Mar-02 | 0 | 40 | 0.00% | 0 | 0 | 47 | 18495 | 0.25% | 5.03% | -0.32 | -1.19 | No |
| Apr-02 | 0 | 28 | 0.00% | 0 | 0 | 83 | 18465 | 0.45% | 6.69% | -0.36 | -1.22 | No |
| May-02 | 0 | 28 | 0.00% | 0 | 0 | 116 | 18670 | 0.62% | 7.86% | -0.42 | -1.25 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

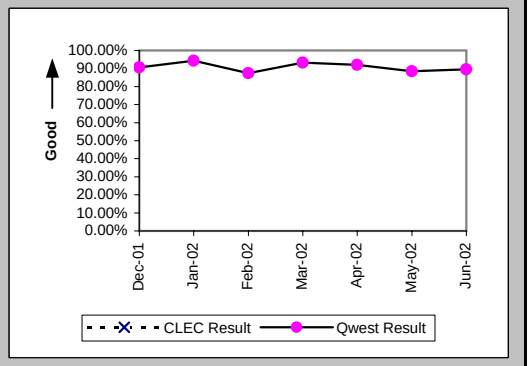
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 47 | 151 | 31.13% | 46.30% | -0.67 | -1.41 | No |
| Jan-02 | 1 | 1 | 100.00% | 0 | 0 | 42 | 143 | 29.37% | 45.55% | 1.05 | -0.36 | No |
| Feb-02 | | | | | | 39 | 123 | 31.71% | 46.53% | | | |
| Mar-02 | | | | | | 33 | 110 | 30.00% | 45.83% | | | |
| Apr-02 | | | | | | 50 | 191 | 26.18% | 43.96% | | | |
| May-02 | | | | | | 69 | 217 | 31.80% | 46.57% | | | |
| Jun-02 | | | | | | 62 | 187 | 33.16% | 47.08% | | | |



## Checklist #14 - Resale - DS1 Installation

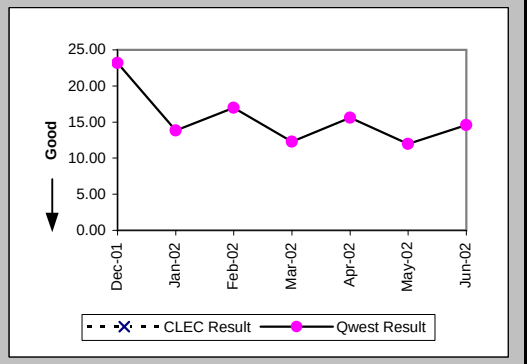
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 125 | 138 | 90.58% | 29.21% | | | |
| Jan-02 | | | | | | 66 | 70 | 94.29% | 23.21% | | | |
| Feb-02 | | | | | | 28 | 32 | 87.50% | 33.07% | | | |
| Mar-02 | | | | | | 42 | 45 | 93.33% | 24.94% | | | |
| Apr-02 | | | | | | 58 | 63 | 92.06% | 27.03% | | | |
| May-02 | | | | | | 46 | 52 | 88.46% | 31.95% | | | |
| Jun-02 | | | | | | 43 | 48 | 89.58% | 30.55% | | | |



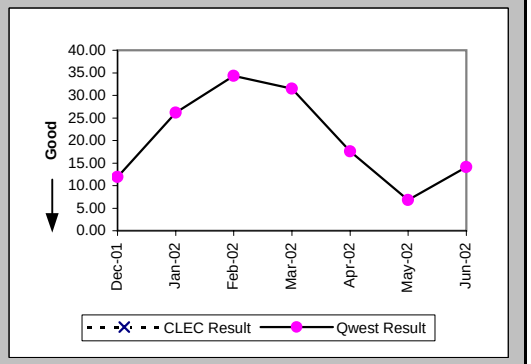

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3547 | 153 | 23.18 | 11.10 | | | |
| Jan-02 | | | | | | 1136 | 82 | 13.85 | 11.84 | | | |
| Feb-02 | | | | | | 662 | 39 | 16.97 | 21.53 | | | |
| Mar-02 | | | | | | 590 | 48 | 12.29 | 9.60 | | | |
| Apr-02 | | | | | | 921 | 59 | 15.61 | 13.87 | | | |
| May-02 | | | | | | 766 | 64 | 11.97 | 6.32 | | | |
| Jun-02 | | | | | | 1007 | 69 | 14.59 | 12.61 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

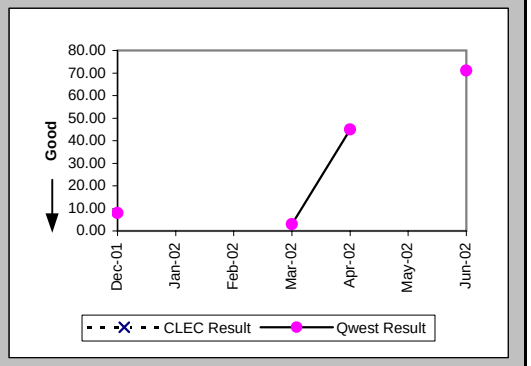
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 155 | 13 | 11.92 | 12.96 | | | |
| Jan-02 | | | | | | 183 | 7 | 26.14 | 27.43 | | | |
| Feb-02 | | | | | | 206 | 6 | 34.33 | 41.73 | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 20.51 | | | |
| Apr-02 | | | | | | 123 | 7 | 17.57 | 21.42 | | | |
| May-02 | | | | | | 41 | 6 | 6.83 | 4.83 | | | |
| Jun-02 | | | | | | 127 | 9 | 14.11 | 9.21 | | | |



## Checklist #14 - Resale - DS1 Installation

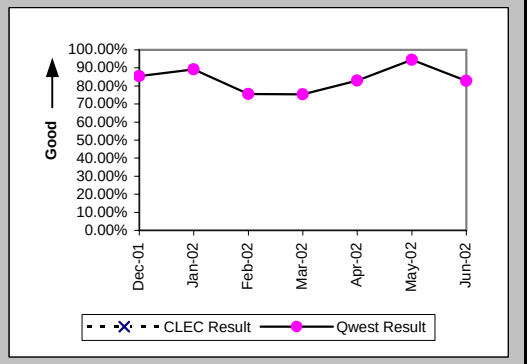
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 1 | 8.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Apr-02 | | | | | | 45 | 1 | 45.00 | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 71 | 1 | 71.00 | | | | |



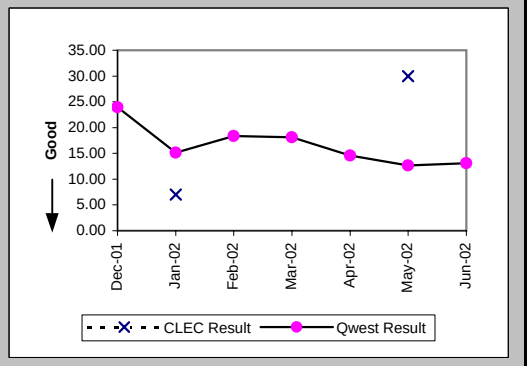

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 111 | 130 | 85.38% | 35.33% | | | |
| Jan-02 | | | | | | 107 | 120 | 89.17% | 31.08% | | | |
| Feb-02 | | | | | | 40 | 53 | 75.47% | 43.03% | | | |
| Mar-02 | | | | | | 43 | 57 | 75.44% | 43.05% | | | |
| Apr-02 | | | | | | 39 | 47 | 82.98% | 37.58% | | | |
| May-02 | | | | | | 85 | 90 | 94.44% | 22.91% | | | |
| Jun-02 | | | | | | 82 | 99 | 82.83% | 37.71% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

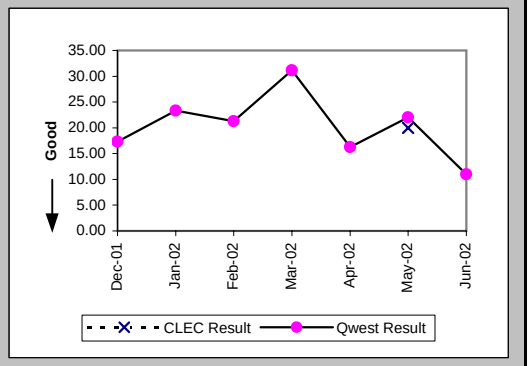
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3717 | 155 | 23.98 | 15.29 | | | |
| Jan-02 | 28 | 4 | 7.00 | 0 | 0 | 2285 | 151 | 15.13 | 12.37 | -1.3 | -1.79 | No |
| Feb-02 | | | | | | 1157 | 63 | 18.37 | 26.15 | | | |
| Mar-02 | | | | | | 1269 | 70 | 18.13 | 17.38 | | | |
| Apr-02 | | | | | | 788 | 54 | 14.59 | 12.33 | | | |
| May-02 | 30 | 1 | 30.00 | 0 | 0 | 1293 | 102 | 12.68 | 8.79 | 1.64 | 0 | Yes |
| Jun-02 | | | | | | 1451 | 111 | 13.07 | 8.38 | | | |



## Checklist #14 - Resale - DS1 Installation

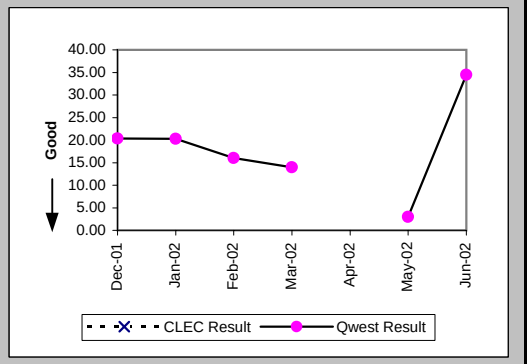
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 485 | 28 | 17.32 | 21.39 | | | |
| Jan-02 | | | | | | 397 | 17 | 23.35 | 27.22 | | | |
| Feb-02 | | | | | | 383 | 18 | 21.28 | 45.95 | | | |
| Mar-02 | | | | | | 436 | 14 | 31.14 | 25.25 | | | |
| Apr-02 | | | | | | 195 | 12 | 16.25 | 16.13 | | | |
| May-02 | 20 | 1 | 20.00 | 0 | 0 | 154 | 7 | 22.00 | 18.28 | -0.1 | -1.06 | No |
| Jun-02 | | | | | | 198 | 18 | 11.00 | 8.10 | | | |



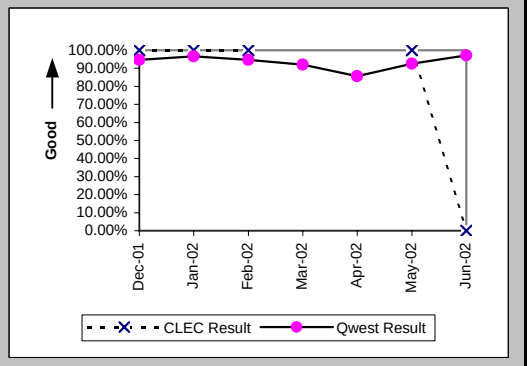

Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 61 | 3 | 20.33 | 10.41 | | | |
| Jan-02 | | | | | | 81 | 4 | 20.25 | 6.13 | | | |
| Feb-02 | | | | | | 16 | 1 | 16.00 | | | | |
| Mar-02 | | | | | | 14 | 1 | 14.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | 3 | 1 | 3.00 | | | | |
| Jun-02 | | | | | | 69 | 2 | 34.50 | 3.54 | | | |




New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

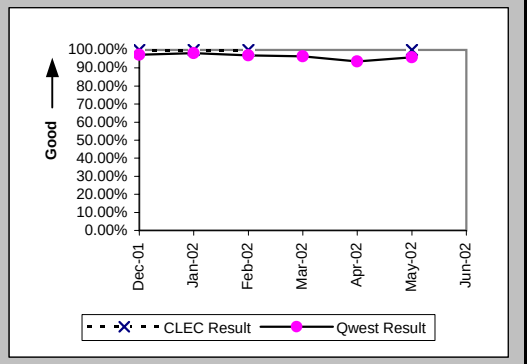
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 246 | 260 | 94.62% | 22.57% | -0.24 | -1.14 | No |
| Jan-02 | 2 | 2 | 100.00% | 0 | 0 | 262 | 271 | 96.68% | 17.92% | -0.26 | -1.16 | No |
| Feb-02 | 2 | 2 | 100.00% | 0 | 0 | 160 | 169 | 94.67% | 22.45% | -0.33 | -1.2 | No |
| Mar-02 | | | | | | 104 | 113 | 92.04% | 27.07% | | | |
| Apr-02 | | | | | | 107 | 125 | 85.60% | 35.11% | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 137 | 148 | 92.57% | 26.23% | -0.28 | -1.17 | No |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 170 | 175 | 97.14% | 16.66% | 2.16 | 0.31 | Yes |



## Checklist #14 - Resale - DS1 Installation

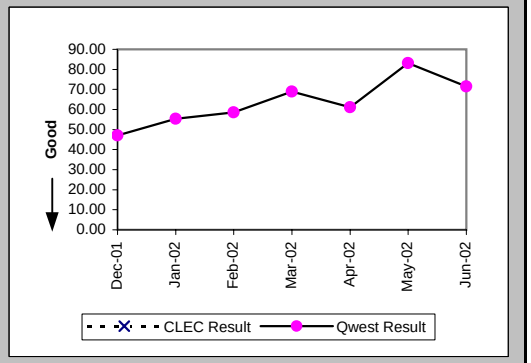
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 253 | 260 | 97.31% | 16.19% | -0.17 | -1.1 | No |
| Jan-02 | 2 | 2 | 100.00% | 0 | 0 | 266 | 271 | 98.16% | 13.46% | -0.19 | -1.12 | No |
| Feb-02 | 2 | 2 | 100.00% | 0 | 0 | 164 | 169 | 97.04% | 16.94% | -0.25 | -1.15 | No |
| Mar-02 | | | | | | 109 | 113 | 96.46% | 18.48% | | | |
| Apr-02 | | | | | | 117 | 125 | 93.60% | 24.48% | | | |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 142 | 148 | 95.95% | 19.72% | -0.2 | -1.12 | No |
| Jun-02 | | | | | | | | | | | | |



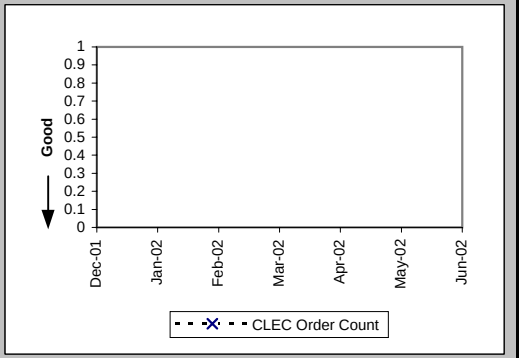

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 517 | 11 | 47.00 | 30.95 | | | |
| Jan-02 | | | | | | 775 | 14 | 55.36 | 37.73 | | | |
| Feb-02 | | | | | | 996 | 17 | 58.59 | 46.61 | | | |
| Mar-02 | | | | | | 1241 | 18 | 68.94 | 54.58 | | | |
| Apr-02 | | | | | | 1587 | 26 | 61.04 | 61.91 | | | |
| May-02 | | | | | | 1830 | 22 | 83.18 | 72.23 | | | |
| Jun-02 | | | | | | 1788 | 25 | 71.52 | 84.30 | | | |



Checklist #14 - Resale - DS1 Installation

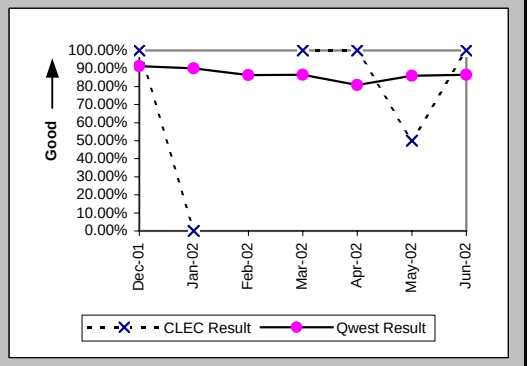
| Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) | |
|---|---|
| Date | CLEC Order Count |
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - DS1 Repair

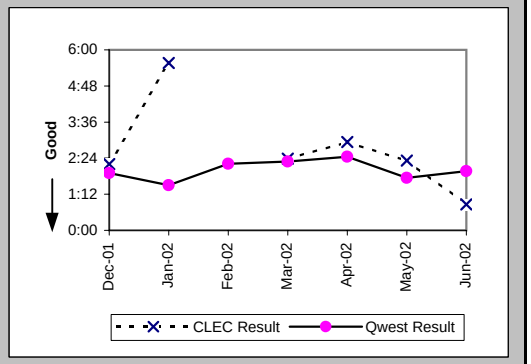
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 42 | 46 | 91.30% | 28.18% | -0.31 | -1.19 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 45 | 50 | 90.00% | 30.00% | 2.53 | 0.54 | Yes |
| Feb-02 | | | | | | 38 | 44 | 86.36% | 34.32% | | | |
| Mar-02 | 1 | 1 | 100.00% | 0 | 0 | 45 | 52 | 86.54% | 34.13% | -0.39 | -1.24 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 42 | 52 | 80.77% | 39.41% | -0.48 | -1.29 | No |
| May-02 | 1 | 2 | 50.00% | 0 | 0 | 55 | 64 | 85.94% | 34.76% | 1.04 | -0.37 | No |
| Jun-02 | 2 | 2 | 100.00% | 0 | 0 | 32 | 37 | 86.49% | 34.19% | -0.54 | -1.33 | No |



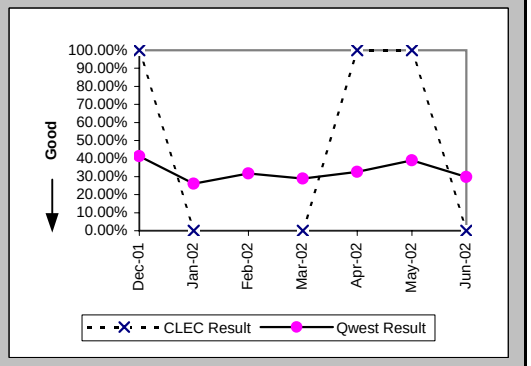

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2:12 | 1 | 2:12 | 0 | 0 | 87:47 | 46 | 1:54 | 2:23 | 0.4 | -0.76 | No |
| Jan-02 | 11:07 | 2 | 5:34 | 0 | 0 | 74:48 | 50 | 1:30 | 2:09 | 1.76 | 0.07 | Yes |
| Feb-02 | | | | | | 97:23 | 44 | 2:13 | 3:22 | | | |
| Mar-02 | 2:23 | 1 | 2:23 | 0 | 0 | 118:29 | 52 | 2:17 | 4:04 | 0.51 | -0.69 | No |
| Apr-02 | 2:56 | 1 | 2:56 | 0 | 0 | 127:05 | 52 | 2:27 | 3:00 | 0.56 | -0.66 | No |
| May-02 | 4:37 | 2 | 2:19 | 0 | 0 | 111:35 | 64 | 1:45 | 2:33 | 0.49 | -0.7 | No |
| Jun-02 | 1:43 | 2 | 0:52 | 0 | 0 | 72:58 | 37 | 1:58 | 2:00 | -0.77 | -1.47 | No |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

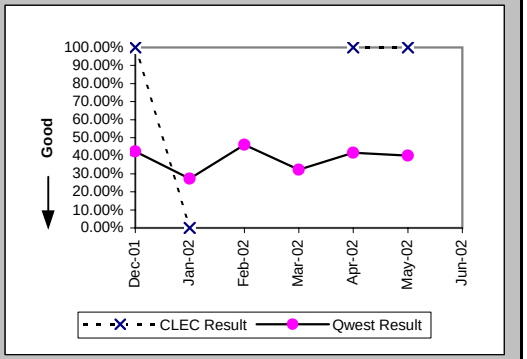
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 19 | 46 | 41.30% | 49.24% | 0.81 | -0.51 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 13 | 50 | 26.00% | 43.86% | -0.82 | -1.5 | No |
| Feb-02 | | | | | | 14 | 44 | 31.82% | 46.58% | | | |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 15 | 52 | 28.85% | 45.30% | -0.63 | -1.38 | No |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 17 | 52 | 32.69% | 46.91% | 0.97 | -0.41 | No |
| May-02 | 2 | 2 | 100.00% | 0 | 0 | 25 | 64 | 39.06% | 48.79% | 1.46 | -0.11 | No |
| Jun-02 | 0 | 2 | 0.00% | 0 | 0 | 11 | 37 | 29.73% | 45.71% | -0.9 | -1.54 | No |



## Checklist #14 - Resale - DS1 Repair

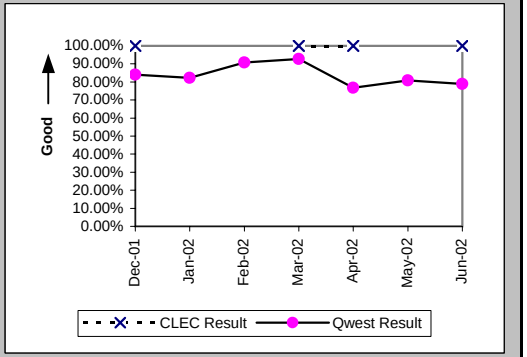
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 11 | 26 | 42.31% | 49.40% | 0.77 | -0.53 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 9 | 33 | 27.27% | 44.54% | -0.84 | -1.51 | No |
| Feb-02 | | | | | | 12 | 26 | 46.15% | 49.85% | | | |
| Mar-02 | | | | | | 11 | 34 | 32.35% | 46.78% | | | |
| Apr-02 | 1 | 1 | 100.00% | 0 | 0 | 15 | 36 | 41.67% | 49.30% | 0.79 | -0.52 | No |
| May-02 | 1 | 1 | 100.00% | 0 | 0 | 14 | 35 | 40.00% | 48.99% | 0.82 | -0.5 | No |
| Jun-02 | | | | | | | | | | | | |



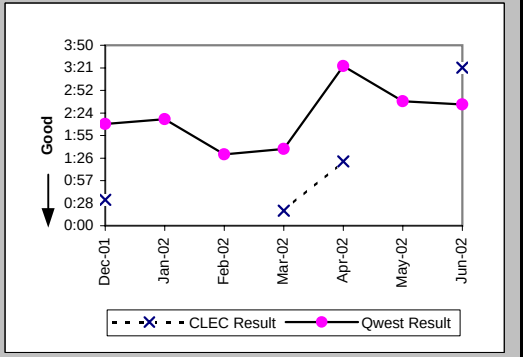

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 1 | 100.00% | 0 | 0 | 37 | 44 | 84.09% | 36.58% | -0.43 | -1.26 | No |
| Jan-02 | | | | | | 42 | 51 | 82.35% | 38.12% | | | |
| Feb-02 | | | | | | 39 | 43 | 90.70% | 29.05% | | | |
| Mar-02 | 2 | 2 | 100.00% | 2 | 0 | 63 | 68 | 92.65% | 26.10% | -0.39 | -1.24 | No |
| Apr-02 | 3 | 3 | 100.00% | 0 | 0 | 79 | 103 | 76.70% | 42.27% | -0.94 | -1.57 | No |
| May-02 | | | | | | 59 | 73 | 80.82% | 39.37% | | | |
| Jun-02 | 1 | 1 | 100.00% | 0 | 0 | 41 | 52 | 78.85% | 40.84% | -0.51 | -1.31 | No |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

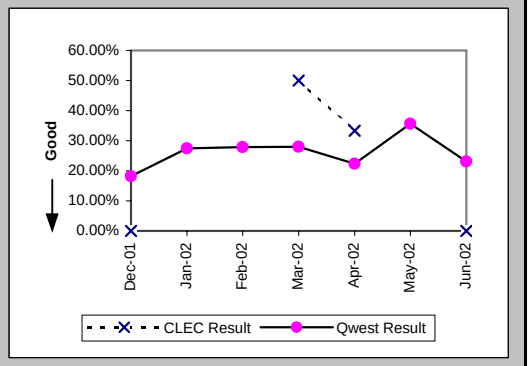
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0:33 | 1 | 0:33 | 0 | 0 | 95:27 | 44 | 2:10 | 2:22 | -0.67 | -1.41 | No |
| Jan-02 | | | | | | 115:55 | 51 | 2:16 | 2:40 | | | |
| Feb-02 | | | | | | 65:30 | 43 | 1:31 | 1:31 | | | |
| Mar-02 | 0:38 | 2 | 0:19 | 2 | 0 | 110:56 | 68 | 1:38 | 1:50 | -1 | -1.61 | No |
| Apr-02 | 4:07 | 3 | 1:22 | 0 | 0 | 349:32 | 103 | 3:24 | 7:25 | -0.47 | -1.28 | No |
| May-02 | | | | | | 193:21 | 73 | 2:39 | 3:49 | | | |
| Jun-02 | 3:22 | 1 | 3:22 | 0 | 0 | 134:42 | 52 | 2:35 | 3:06 | 0.53 | -0.68 | No |



## Checklist #14 - Resale - DS1 Repair

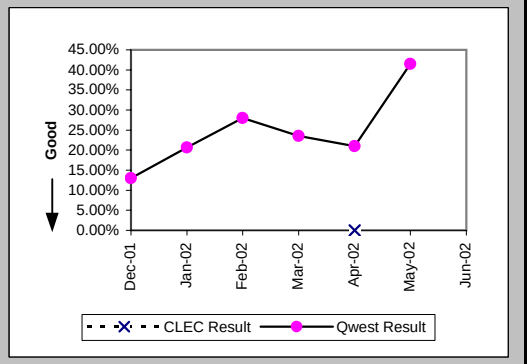
### Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 1 | 0.00% | 0 | 0 | 8 | 44 | 18.18% | 38.57% | -0.47 | -1.28 | No |
| Jan-02 | | | | | | 14 | 51 | 27.45% | 44.63% | | | |
| Feb-02 | | | | | | 12 | 43 | 27.91% | 44.85% | | | |
| Mar-02 | 1 | 2 | 50.00% | 2 | 0 | 19 | 68 | 27.94% | 44.87% | 0.55 | -0.67 | No |
| Apr-02 | 1 | 3 | 33.33% | 0 | 0 | 23 | 103 | 22.33% | 41.65% | 0.4 | -0.76 | No |
| May-02 | | | | | | 26 | 73 | 35.62% | 47.89% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 12 | 52 | 23.08% | 42.13% | -0.54 | -1.33 | No |



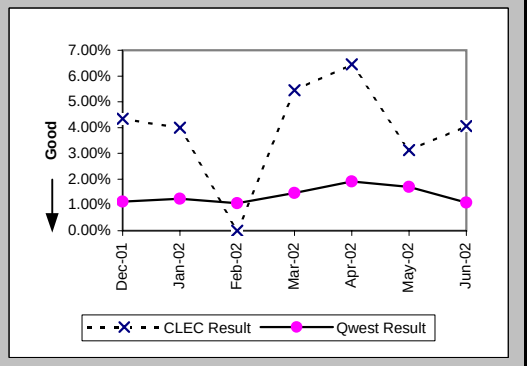

### Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 3 | 23 | 13.04% | 33.68% | | | |
| Jan-02 | | | | | | 6 | 29 | 20.69% | 40.51% | | | |
| Feb-02 | | | | | | 7 | 25 | 28.00% | 44.90% | | | |
| Mar-02 | | | | | | 8 | 34 | 23.53% | 42.42% | | | |
| Apr-02 | 0 | 1 | 0.00% | 0 | 0 | 13 | 62 | 20.97% | 40.71% | -0.51 | -1.31 | No |
| May-02 | | | | | | 17 | 41 | 41.46% | 49.27% | | | |
| Jun-02 | | | | | | | | | | | | |




### Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

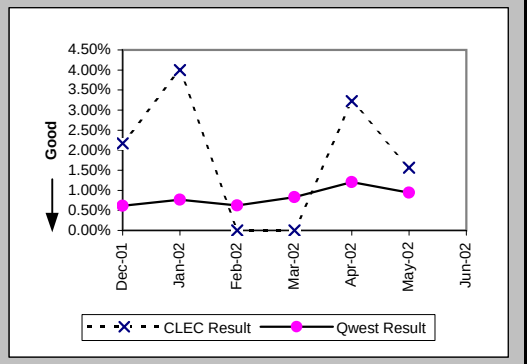
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 2 | 46 | 4.35% | 0 | 0 | 90 | 7968 | 1.13% | 10.57% | 1.61 | -0.02 | No |
| Jan-02 | 2 | 50 | 4.00% | 0 | 0 | 101 | 8133 | 1.24% | 11.07% | 1.44 | -0.13 | No |
| Feb-02 | 0 | 51 | 0.00% | 0 | 0 | 87 | 8152 | 1.07% | 10.28% | -0.74 | -1.45 | No |
| Mar-02 | 3 | 55 | 5.45% | 2 | 0 | 120 | 8196 | 1.46% | 12.01% | 1.93 | 0.17 | Yes |
| Apr-02 | 4 | 62 | 6.45% | 0 | 0 | 155 | 8111 | 1.91% | 13.69% | 2.09 | 0.27 | Yes |
| May-02 | 2 | 64 | 3.13% | 0 | 0 | 137 | 8081 | 1.70% | 12.91% | 0.86 | -0.48 | No |
| Jun-02 | 3 | 74 | 4.05% | 0 | 0 | 89 | 8128 | 1.10% | 10.41% | 1.92 | 0.16 | Yes |



## Checklist #14 - Resale - DS1 Repair

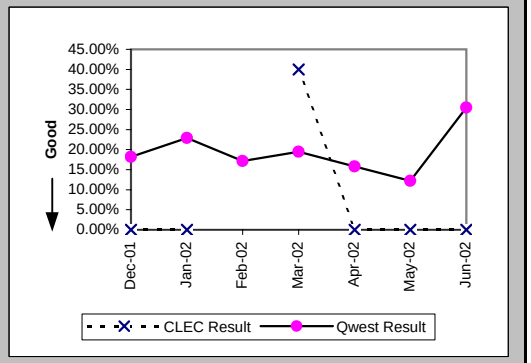
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 1 | 46 | 2.17% | 0 | 0 | 49 | 7968 | 0.62% | 7.82% | 1.07 | -0.35 | No |
| Jan-02 | 2 | 50 | 4.00% | 0 | 0 | 62 | 8133 | 0.76% | 8.70% | 1.88 | 0.14 | Yes |
| Feb-02 | 0 | 51 | 0.00% | 0 | 0 | 51 | 8152 | 0.63% | 7.88% | -0.56 | -1.34 | No |
| Mar-02 | 0 | 55 | 0.00% | 0 | 0 | 68 | 8196 | 0.83% | 9.07% | -0.68 | -1.41 | No |
| Apr-02 | 2 | 62 | 3.23% | 0 | 0 | 98 | 8111 | 1.21% | 10.93% | 1.25 | -0.24 | No |
| May-02 | 1 | 64 | 1.56% | 0 | 0 | 76 | 8081 | 0.94% | 9.65% | 0.54 | -0.67 | No |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

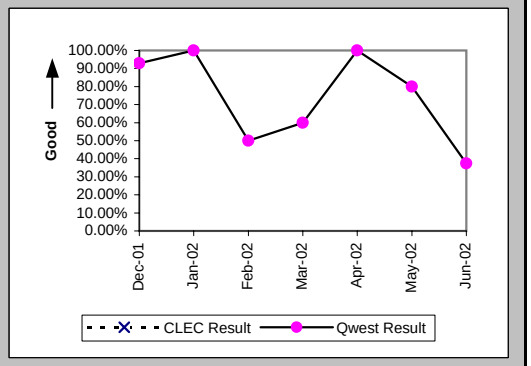
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | 0 | 2 | 0.00% | 0 | 0 | 20 | 110 | 18.18% | 38.57% | -0.66 | -1.4 | No |
| Jan-02 | 0 | 2 | 0.00% | 0 | 0 | 30 | 131 | 22.90% | 42.02% | -0.76 | -1.47 | No |
| Feb-02 | | | | | | 18 | 105 | 17.14% | 37.69% | | | |
| Mar-02 | 2 | 5 | 40.00% | 0 | 0 | 29 | 149 | 19.46% | 39.59% | 1.01 | -0.38 | No |
| Apr-02 | 0 | 4 | 0.00% | 0 | 0 | 29 | 184 | 15.76% | 36.44% | -0.86 | -1.52 | No |
| May-02 | 0 | 2 | 0.00% | 0 | 0 | 19 | 156 | 12.18% | 32.70% | -0.52 | -1.32 | No |
| Jun-02 | 0 | 3 | 0.00% | 0 | 0 | 39 | 128 | 30.47% | 46.03% | -1.13 | -1.69 | No |



## Checklist #14 - Resale - Installation for DS3 and Higher

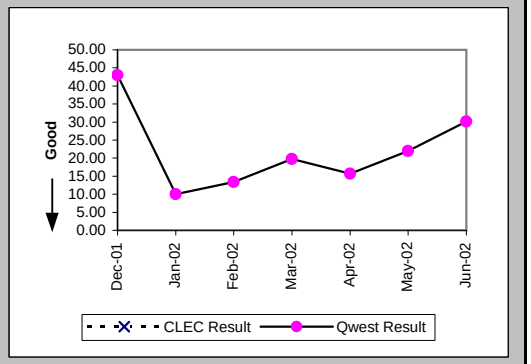
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 26 | 28 | 92.86% | 25.75% | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Mar-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Apr-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 8 | 37.50% | 48.41% | | | |



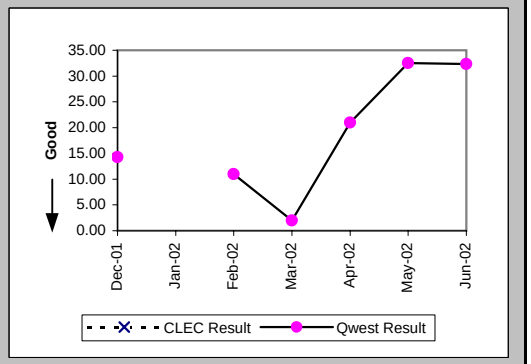

### Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1334 | 31 | 43.03 | 15.84 | | | |
| Jan-02 | | | | | | 90 | 9 | 10.00 | 3.04 | | | |
| Feb-02 | | | | | | 67 | 5 | 13.40 | 8.47 | | | |
| Mar-02 | | | | | | 99 | 5 | 19.80 | 15.21 | | | |
| Apr-02 | | | | | | 47 | 3 | 15.67 | 8.50 | | | |
| May-02 | | | | | | 264 | 12 | 22.00 | 18.33 | | | |
| Jun-02 | | | | | | 332 | 11 | 30.18 | 41.83 | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

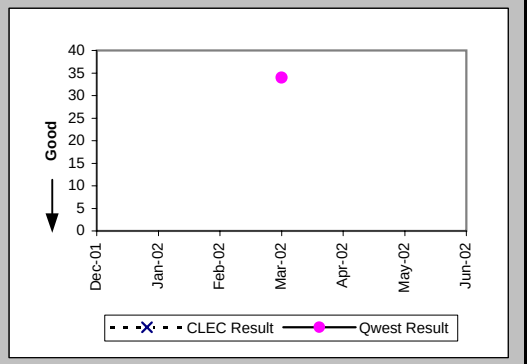
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 57 | 4 | 14.25 | 13.87 | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 11 | 1 | 11.00 | | | | |
| Mar-02 | | | | | | 2 | 1 | 2.00 | | | | |
| Apr-02 | | | | | | 21 | 1 | 21.00 | | | | |
| May-02 | | | | | | 65 | 2 | 32.50 | 14.85 | | | |
| Jun-02 | | | | | | 194 | 6 | 32.33 | 46.89 | | | |



## Checklist #14 - Resale - Installation for DS3 and Higher

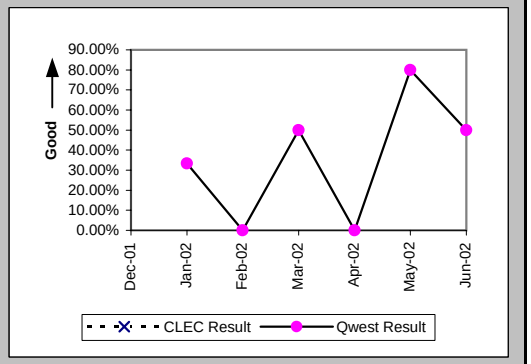
### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 34 | 1 | 34.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



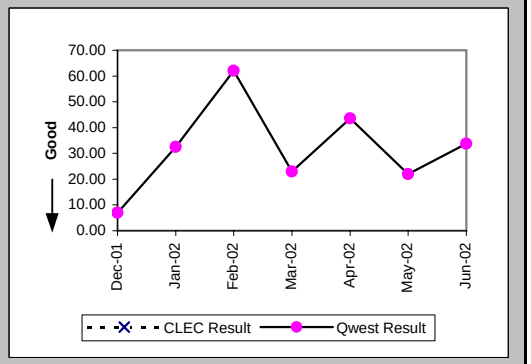

### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 0 | 8 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 4 | 5 | 80.00% | 40.00% | | | |
| Jun-02 | | | | | | 3 | 6 | 50.00% | 50.00% | | | |




### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

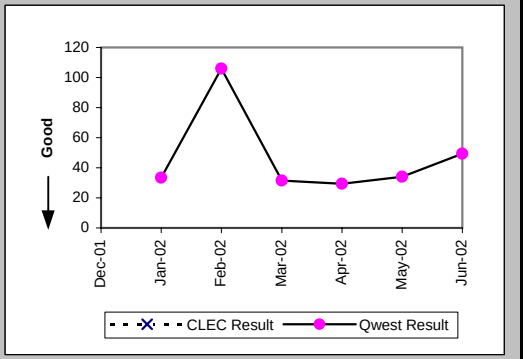
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 7 | 1 | 7.00 | | | | |
| Jan-02 | | | | | | 130 | 4 | 32.50 | 21.05 | | | |
| Feb-02 | | | | | | 124 | 2 | 62.00 | 77.78 | | | |
| Mar-02 | | | | | | 115 | 5 | 23.00 | 23.91 | | | |
| Apr-02 | | | | | | 392 | 9 | 43.56 | 15.02 | | | |
| May-02 | | | | | | 307 | 14 | 21.93 | 23.31 | | | |
| Jun-02 | | | | | | 270 | 8 | 33.75 | 38.70 | | | |



## Checklist #14 - Resale - Installation for DS3 and Higher

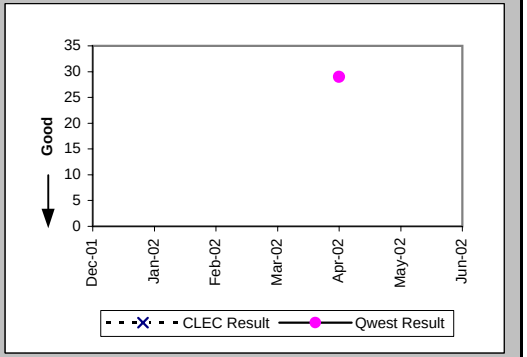
### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 67 | 2 | 33.50 | 13.44 | | | |
| Feb-02 | | | | | | 106 | 1 | 106.00 | | | | |
| Mar-02 | | | | | | 63 | 2 | 31.50 | 31.82 | | | |
| Apr-02 | | | | | | 206 | 7 | 29.43 | 14.93 | | | |
| May-02 | | | | | | 102 | 3 | 34.00 | 47.70 | | | |
| Jun-02 | | | | | | 148 | 3 | 49.33 | 61.20 | | | |



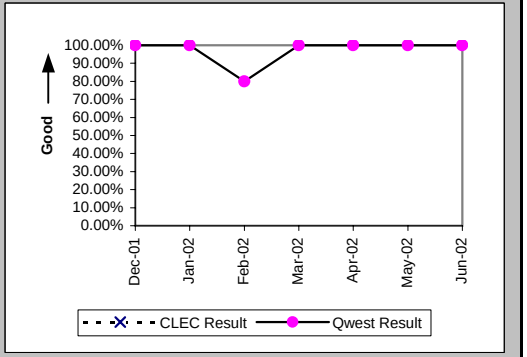

### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 58 | 2 | 29.00 | 0.00 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

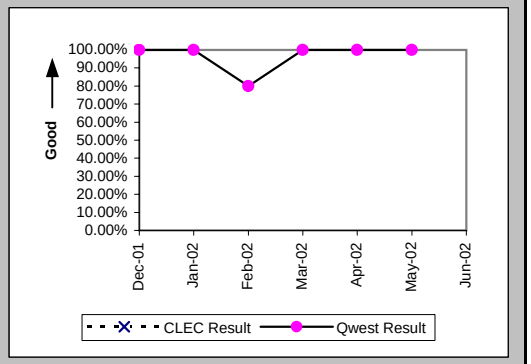
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 21 | 21 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |



## Checklist #14 - Resale - Installation for DS3 and Higher

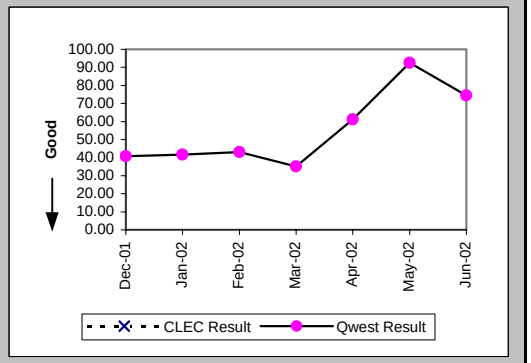
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 21 | 21 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | 23 | 23 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 8 | 10 | 80.00% | 40.00% | | | |
| Mar-02 | | | | | | 9 | 9 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 12 | 12 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 20 | 20 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | | | | | | | |



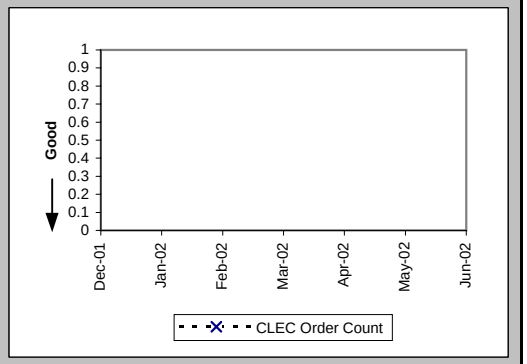

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 285 | 7 | 40.71 | 51.53 | | | |
| Jan-02 | | | | | | 375 | 9 | 41.67 | 49.69 | | | |
| Feb-02 | | | | | | 518 | 12 | 43.17 | 51.18 | | | |
| Mar-02 | | | | | | 457 | 13 | 35.15 | 27.55 | | | |
| Apr-02 | | | | | | 428 | 7 | 61.14 | 43.39 | | | |
| May-02 | | | | | | 370 | 4 | 92.50 | 60.52 | | | |
| Jun-02 | | | | | | 149 | 2 | 74.50 | 101.12 | | | |



Checklist #14 - Resale - Installation for DS3 and Higher

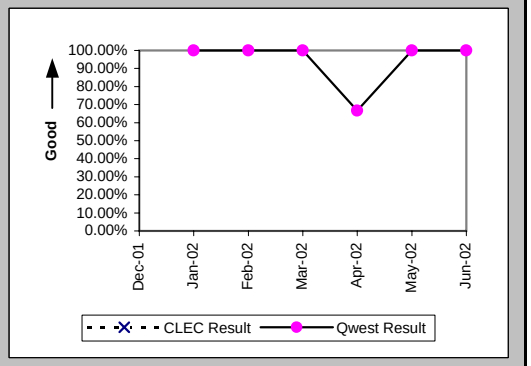
| Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) | |
|---|---|
| Date | CLEC Order Count |
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Repair for DS3 and Higher

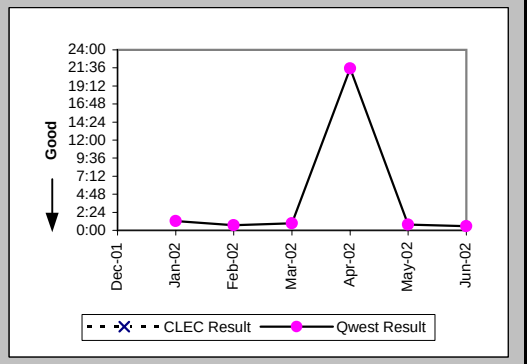
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3 | 3 | 100.00% | 0.00% | | | |
| Feb-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 2 | 3 | 66.67% | 47.14% | | | |
| May-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |



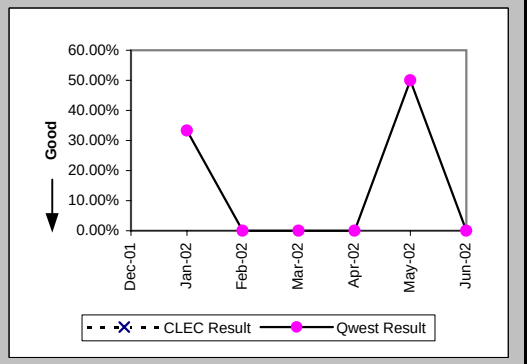

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 3:45 | 3 | 1:15 | 0:17 | | | |
| Feb-02 | | | | | | 0:41 | 1 | 0:41 | | | | |
| Mar-02 | | | | | | 1:54 | 2 | 0:57 | 1:11 | | | |
| Apr-02 | | | | | | 64:36 | 3 | 21:32 | 36:38 | | | |
| May-02 | | | | | | 1:33 | 2 | 0:46 | 1:04 | | | |
| Jun-02 | | | | | | 0:32 | 1 | 0:32 | | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

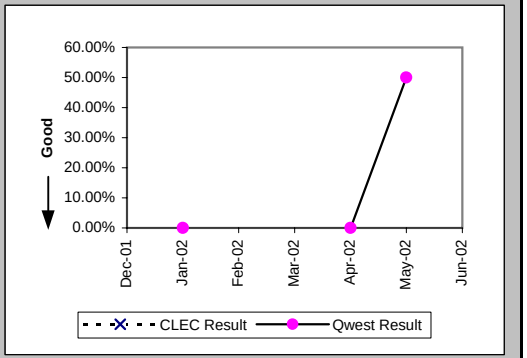
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 1 | 3 | 33.33% | 47.14% | | | |
| Feb-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Apr-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



## Checklist #14 - Resale - Repair for DS3 and Higher

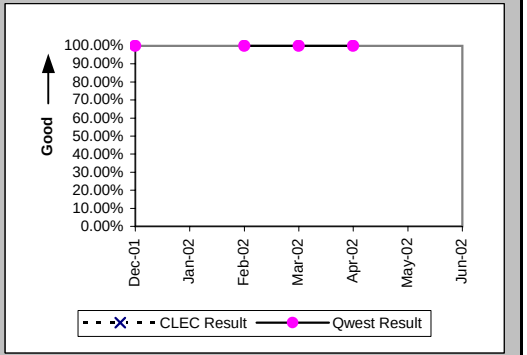
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Jun-02 | | | | | | | | | | | | |



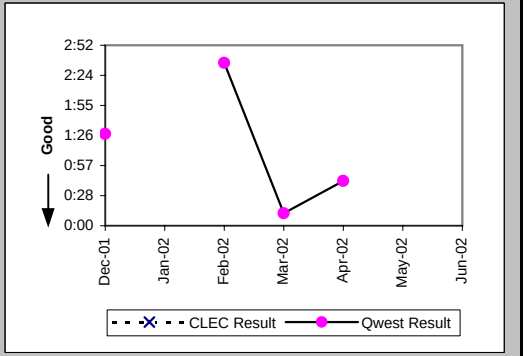

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 1 | 100.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 2 | 100.00% | 0.00% | | | |
| Apr-02 | | | | | | 4 | 4 | 100.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

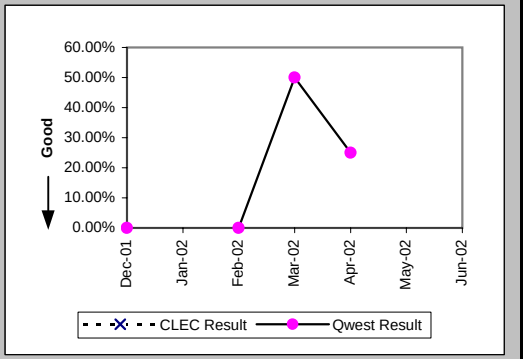
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1:28 | 1 | 1:28 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 5:12 | 2 | 2:36 | 0:31 | | | |
| Mar-02 | | | | | | 0:23 | 2 | 0:12 | 0:11 | | | |
| Apr-02 | | | | | | 2:53 | 4 | 0:43 | 0:31 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Repair for DS3 and Higher

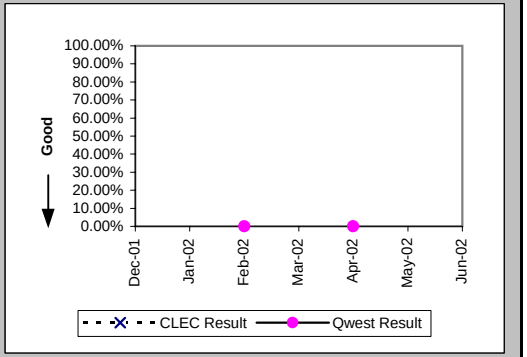
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 1 | 2 | 50.00% | 50.00% | | | |
| Apr-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



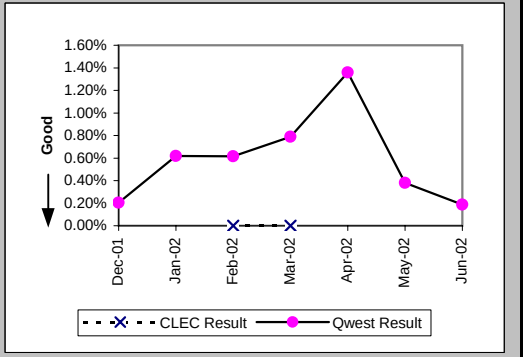

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | 0 | 2 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

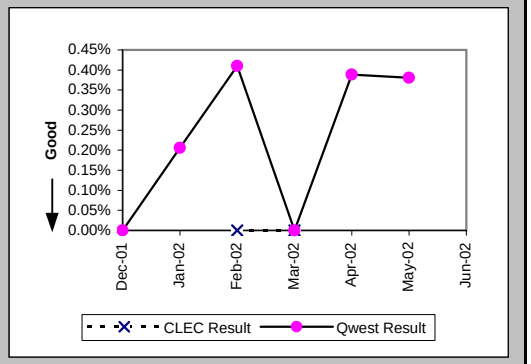
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 1 | 487 | 0.21% | 4.53% | | | |
| Jan-02 | | | | | | 3 | 486 | 0.62% | 7.83% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 3 | 488 | 0.61% | 7.82% | -0.08 | -1.05 | No |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 4 | 508 | 0.79% | 8.84% | -0.09 | -1.05 | No |
| Apr-02 | | | | | | 7 | 515 | 1.36% | 11.58% | | | |
| May-02 | | | | | | 2 | 526 | 0.38% | 6.15% | | | |
| Jun-02 | | | | | | 1 | 537 | 0.19% | 4.31% | | | |



## Checklist #14 - Resale - Repair for DS3 and Higher

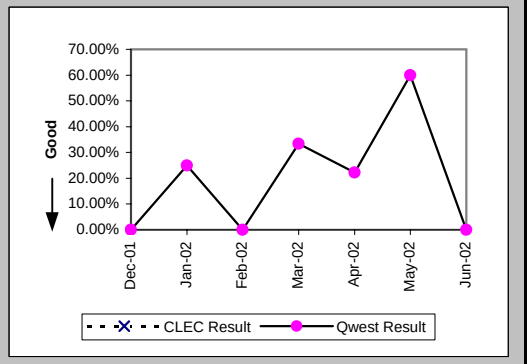
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 487 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 486 | 0.21% | 4.53% | | | |
| Feb-02 | 0 | 1 | 0.00% | 0 | 0 | 2 | 488 | 0.41% | 6.39% | -0.06 | -1.04 | No |
| Mar-02 | 0 | 1 | 0.00% | 0 | 0 | 0 | 508 | 0.00% | N/A | N/A | N/A | |
| Apr-02 | | | | | | 2 | 515 | 0.39% | 6.22% | | | |
| May-02 | | | | | | 2 | 526 | 0.38% | 6.15% | | | |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

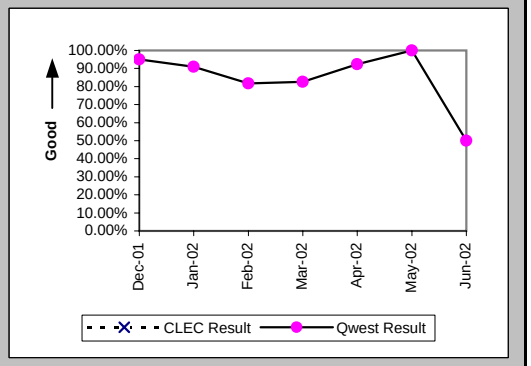
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 1 | 4 | 25.00% | 43.30% | | | |
| Feb-02 | | | | | | 0 | 3 | 0.00% | 0.00% | | | |
| Mar-02 | | | | | | 2 | 6 | 33.33% | 47.14% | | | |
| Apr-02 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| May-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| Jun-02 | | | | | | 0 | 1 | 0.00% | 0.00% | | | |



## Checklist #14 - Resale - Frame Relay Installation

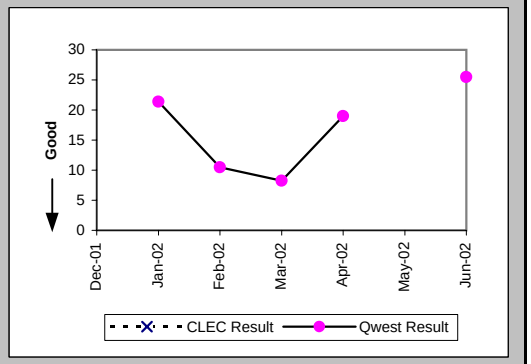
### Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 19 | 20 | 95.00% | 21.79% | | | |
| Jan-02 | | | | | | 10 | 11 | 90.91% | 28.75% | | | |
| Feb-02 | | | | | | 9 | 11 | 81.82% | 38.57% | | | |
| Mar-02 | | | | | | 19 | 23 | 82.61% | 37.90% | | | |
| Apr-02 | | | | | | 24 | 26 | 92.31% | 26.65% | | | |
| May-02 | | | | | | 15 | 15 | 100.00% | 0.00% | | | |
| Jun-02 | | | | | | 6 | 12 | 50.00% | 50.00% | | | |



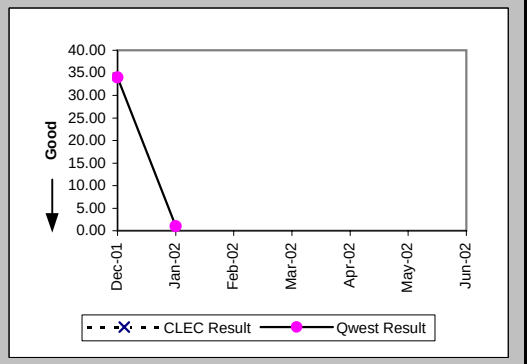

### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | 107 | 5 | 21.40 | 29.70 | | | |
| Feb-02 | | | | | | 21 | 2 | 10.50 | 7.78 | | | |
| Mar-02 | | | | | | 33 | 4 | 8.25 | 0.96 | | | |
| Apr-02 | | | | | | 38 | 2 | 19.00 | 16.97 | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | 153 | 6 | 25.50 | 6.12 | | | |




### Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

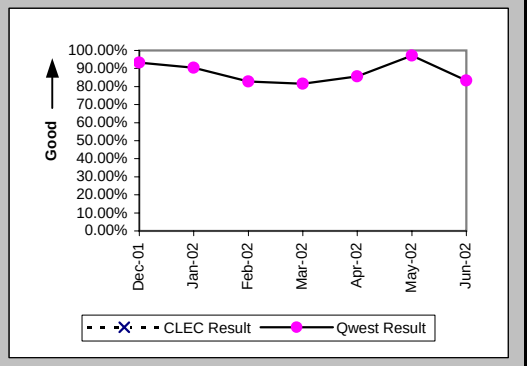
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 34 | 1 | 34.00 | | | | |
| Jan-02 | | | | | | 1 | 1 | 1.00 | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Frame Relay Installation

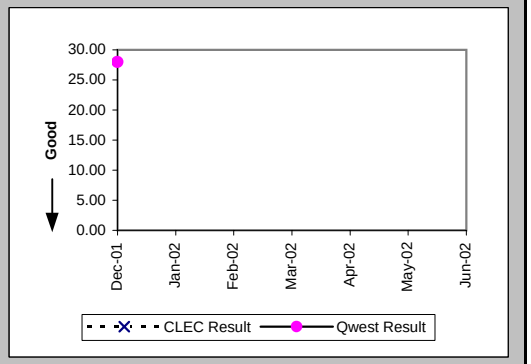
### Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 14 | 15 | 93.33% | 24.94% | | | |
| Jan-02 | | | | | | 19 | 21 | 90.48% | 29.35% | | | |
| Feb-02 | | | | | | 29 | 35 | 82.86% | 37.69% | | | |
| Mar-02 | | | | | | 22 | 27 | 81.48% | 38.84% | | | |
| Apr-02 | | | | | | 12 | 14 | 85.71% | 34.99% | | | |
| May-02 | | | | | | 34 | 35 | 97.14% | 16.66% | | | |
| Jun-02 | | | | | | 30 | 36 | 83.33% | 37.27% | | | |



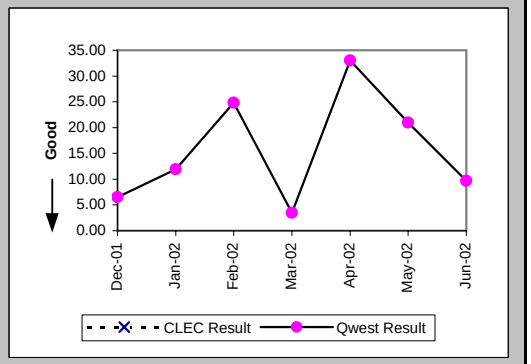

### Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 28 | 1 | 28.00 | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | | | | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |




### Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

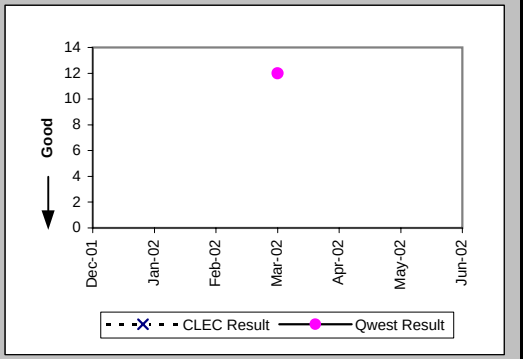
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 13 | 2 | 6.50 | 6.36 | | | |
| Jan-02 | | | | | | 119 | 10 | 11.90 | 7.71 | | | |
| Feb-02 | | | | | | 149 | 6 | 24.83 | 41.77 | | | |
| Mar-02 | | | | | | 21 | 6 | 3.50 | 1.76 | | | |
| Apr-02 | | | | | | 132 | 4 | 33.00 | 24.78 | | | |
| May-02 | | | | | | 42 | 2 | 21.00 | 2.83 | | | |
| Jun-02 | | | | | | 68 | 7 | 9.71 | 6.16 | | | |



## Checklist #14 - Resale - Frame Relay Installation

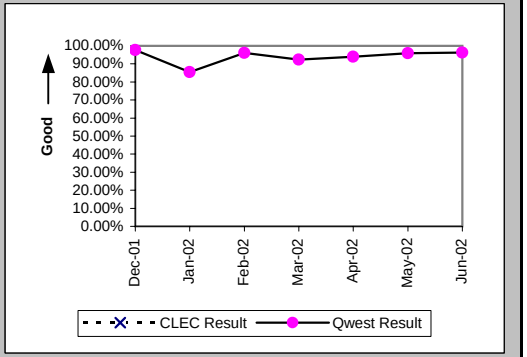
### Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | | | | | | | |
| Jan-02 | | | | | | | | | | | | |
| Feb-02 | | | | | | | | | | | | |
| Mar-02 | | | | | | 12 | 1 | 12.00 | | | | |
| Apr-02 | | | | | | | | | | | | |
| May-02 | | | | | | | | | | | | |
| Jun-02 | | | | | | | | | | | | |



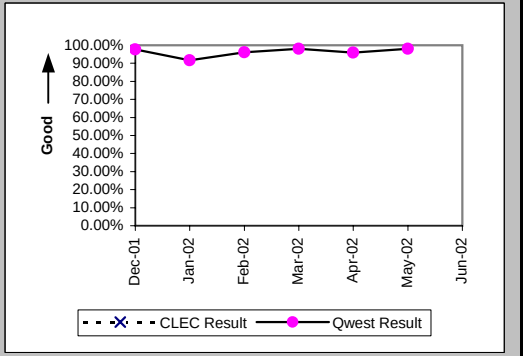

### New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 41 | 42 | 97.62% | 15.25% | | | |
| Jan-02 | | | | | | 41 | 48 | 85.42% | 35.29% | | | |
| Feb-02 | | | | | | 49 | 51 | 96.08% | 19.41% | | | |
| Mar-02 | | | | | | 48 | 52 | 92.31% | 26.65% | | | |
| Apr-02 | | | | | | 47 | 50 | 94.00% | 23.75% | | | |
| May-02 | | | | | | 48 | 50 | 96.00% | 19.60% | | | |
| Jun-02 | | | | | | 52 | 54 | 96.30% | 18.89% | | | |




### New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

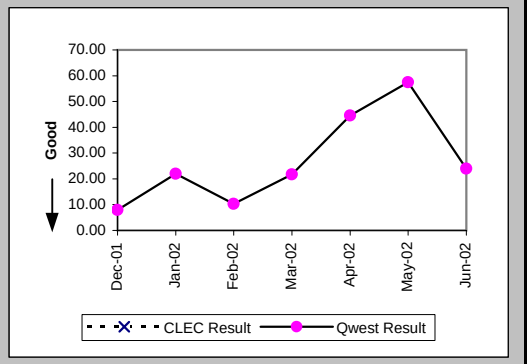
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 41 | 42 | 97.62% | 15.25% | | | |
| Jan-02 | | | | | | 44 | 48 | 91.67% | 27.64% | | | |
| Feb-02 | | | | | | 49 | 51 | 96.08% | 19.41% | | | |
| Mar-02 | | | | | | 51 | 52 | 98.08% | 13.73% | | | |
| Apr-02 | | | | | | 48 | 50 | 96.00% | 19.60% | | | |
| May-02 | | | | | | 49 | 50 | 98.00% | 14.00% | | | |
| Jun-02 | | | | | | | | | | | | |



## Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

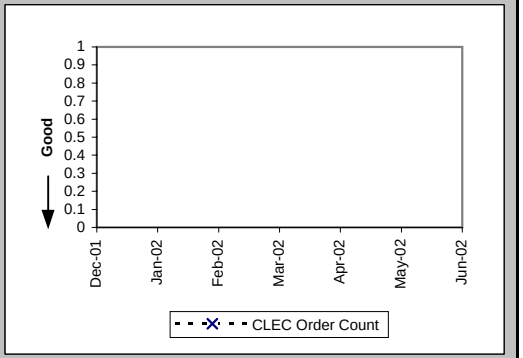
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 24 | 3 | 8.00 | 6.93 | | | |
| Jan-02 | | | | | | 22 | 1 | 22.00 | | | | |
| Feb-02 | | | | | | 62 | 6 | 10.33 | 15.83 | | | |
| Mar-02 | | | | | | 65 | 3 | 21.67 | 35.80 | | | |
| Apr-02 | | | | | | 89 | 2 | 44.50 | 57.28 | | | |
| May-02 | | | | | | 115 | 2 | 57.50 | 70.00 | | | |
| Jun-02 | | | | | | 168 | 7 | 24.00 | 46.40 | | | |



## Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

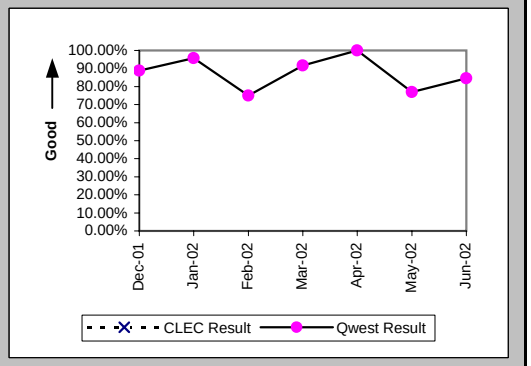
| Date | CLEC Order Count |
|---|---|
| Dec-01 | |
| Jan-02 | |
| Feb-02 | |
| Mar-02 | |
| Apr-02 | |
| May-02 | |
| Jun-02 | |



## Checklist #14 - Resale - Frame Relay Repair

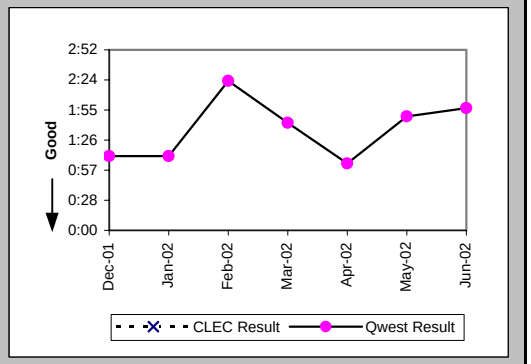
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 9 | 88.89% | 31.43% | | | |
| Jan-02 | | | | | | 23 | 24 | 95.83% | 19.98% | | | |
| Feb-02 | | | | | | 6 | 8 | 75.00% | 43.30% | | | |
| Mar-02 | | | | | | 11 | 12 | 91.67% | 27.64% | | | |
| Apr-02 | | | | | | 13 | 13 | 100.00% | 0.00% | | | |
| May-02 | | | | | | 10 | 13 | 76.92% | 42.13% | | | |
| Jun-02 | | | | | | 11 | 13 | 84.62% | 36.08% | | | |



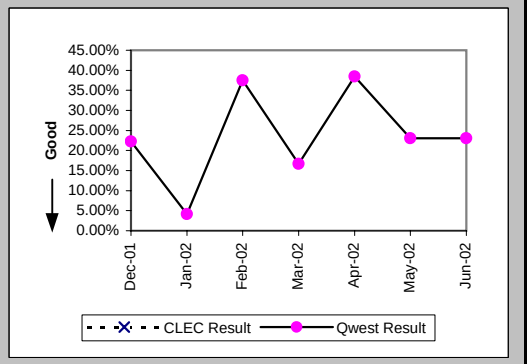

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 10:36 | 9 | 1:11 | 1:52 | | | |
| Jan-02 | | | | | | 28:31 | 24 | 1:11 | 1:10 | | | |
| Feb-02 | | | | | | 19:01 | 8 | 2:23 | 1:45 | | | |
| Mar-02 | | | | | | 20:31 | 12 | 1:43 | 1:24 | | | |
| Apr-02 | | | | | | 13:46 | 13 | 1:04 | 0:48 | | | |
| May-02 | | | | | | 23:32 | 13 | 1:49 | 2:23 | | | |
| Jun-02 | | | | | | 25:18 | 13 | 1:57 | 2:13 | | | |




Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

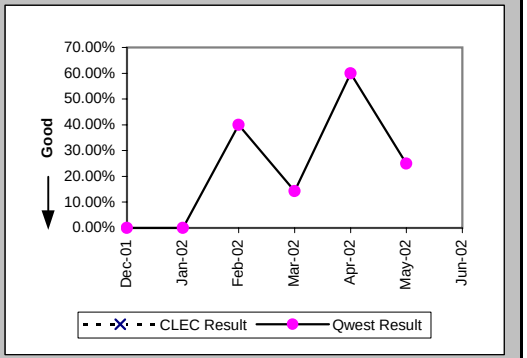
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 2 | 9 | 22.22% | 41.57% | | | |
| Jan-02 | | | | | | 1 | 24 | 4.17% | 19.98% | | | |
| Feb-02 | | | | | | 3 | 8 | 37.50% | 48.41% | | | |
| Mar-02 | | | | | | 2 | 12 | 16.67% | 37.27% | | | |
| Apr-02 | | | | | | 5 | 13 | 38.46% | 48.65% | | | |
| May-02 | | | | | | 3 | 13 | 23.08% | 42.13% | | | |
| Jun-02 | | | | | | 3 | 13 | 23.08% | 42.13% | | | |



## Checklist #14 - Resale - Frame Relay Repair

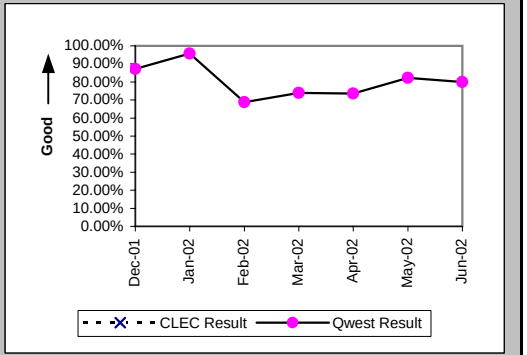
### Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 0 | 5 | 0.00% | 0.00% | | | |
| Jan-02 | | | | | | 0 | 16 | 0.00% | 0.00% | | | |
| Feb-02 | | | | | | 2 | 5 | 40.00% | 48.99% | | | |
| Mar-02 | | | | | | 1 | 7 | 14.29% | 34.99% | | | |
| Apr-02 | | | | | | 3 | 5 | 60.00% | 48.99% | | | |
| May-02 | | | | | | 2 | 8 | 25.00% | 43.30% | | | |
| Jun-02 | | | | | | | | | | | | |



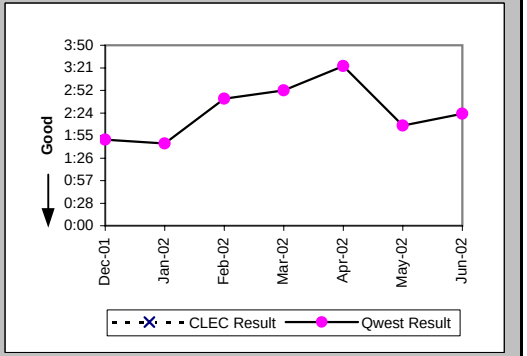

### All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 34 | 39 | 87.18% | 33.43% | | | |
| Jan-02 | | | | | | 45 | 47 | 95.74% | 20.18% | | | |
| Feb-02 | | | | | | 22 | 32 | 68.75% | 46.35% | | | |
| Mar-02 | | | | | | 17 | 23 | 73.91% | 43.91% | | | |
| Apr-02 | | | | | | 25 | 34 | 73.53% | 44.12% | | | |
| May-02 | | | | | | 28 | 34 | 82.35% | 38.12% | | | |
| Jun-02 | | | | | | 28 | 35 | 80.00% | 40.00% | | | |




### Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

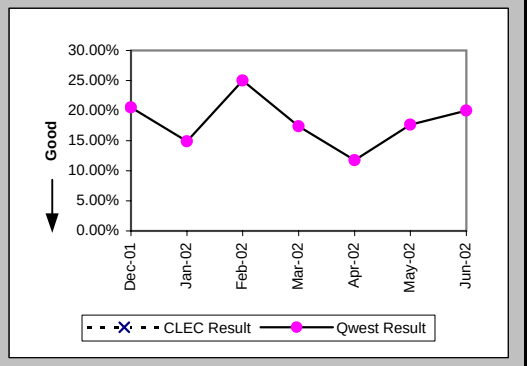
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 71:17 | 39 | 1:50 | 1:42 | | | |
| Jan-02 | | | | | | 82:13 | 47 | 1:45 | 1:35 | | | |
| Feb-02 | | | | | | 86:19 | 32 | 2:42 | 3:40 | | | |
| Mar-02 | | | | | | 66:23 | 23 | 2:53 | 4:00 | | | |
| Apr-02 | | | | | | 115:40 | 34 | 3:24 | 5:39 | | | |
| May-02 | | | | | | 72:41 | 34 | 2:08 | 2:08 | | | |
| Jun-02 | | | | | | 83:35 | 35 | 2:23 | 2:29 | | | |



## Checklist #14 - Resale - Frame Relay Repair

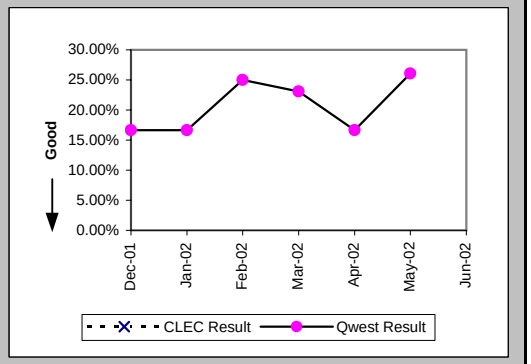
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 8 | 39 | 20.51% | 40.38% | | | |
| Jan-02 | | | | | | 7 | 47 | 14.89% | 35.60% | | | |
| Feb-02 | | | | | | 8 | 32 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 4 | 23 | 17.39% | 37.90% | | | |
| Apr-02 | | | | | | 4 | 34 | 11.76% | 32.22% | | | |
| May-02 | | | | | | 6 | 34 | 17.65% | 38.12% | | | |
| Jun-02 | | | | | | 7 | 35 | 20.00% | 40.00% | | | |



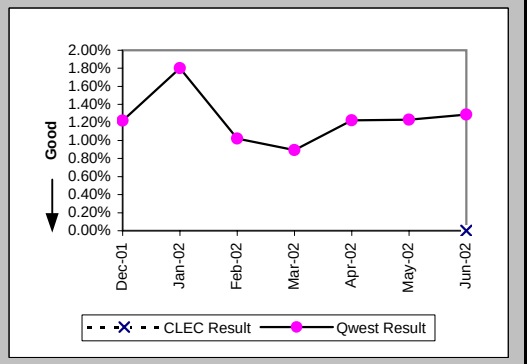

Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 4 | 24 | 16.67% | 37.27% | | | |
| Jan-02 | | | | | | 5 | 30 | 16.67% | 37.27% | | | |
| Feb-02 | | | | | | 5 | 20 | 25.00% | 43.30% | | | |
| Mar-02 | | | | | | 3 | 13 | 23.08% | 42.13% | | | |
| Apr-02 | | | | | | 4 | 24 | 16.67% | 37.27% | | | |
| May-02 | | | | | | 6 | 23 | 26.09% | 43.91% | | | |
| Jun-02 | | | | | | | | | | | | |




Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

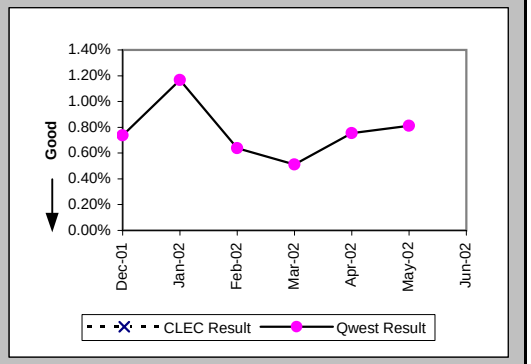
| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 48 | 3930 | 1.22% | 10.98% | | | |
| Jan-02 | | | | | | 71 | 3944 | 1.80% | 13.30% | | | |
| Feb-02 | | | | | | 40 | 3923 | 1.02% | 10.05% | | | |
| Mar-02 | | | | | | 35 | 3915 | 0.89% | 9.41% | | | |
| Apr-02 | | | | | | 47 | 3845 | 1.22% | 10.99% | | | |
| May-02 | | | | | | 47 | 3815 | 1.23% | 11.03% | | | |
| Jun-02 | 0 | 1 | 0.00% | 0 | 0 | 48 | 3727 | 1.29% | 11.28% | -0.11 | -1.07 | No |

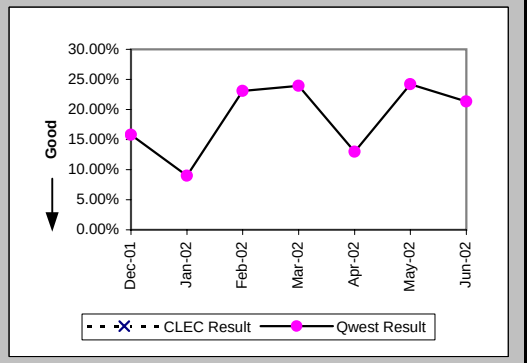


## Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 29 | 3930 | 0.74% | 8.56% | | | |
| Jan-02 | | | | | | 46 | 3944 | 1.17% | 10.74% | | | |
| Feb-02 | | | | | | 25 | 3923 | 0.64% | 7.96% | | | |
| Mar-02 | | | | | | 20 | 3915 | 0.51% | 7.13% | | | |
| Apr-02 | | | | | | 29 | 3845 | 0.75% | 8.65% | | | |
| May-02 | | | | | | 31 | 3815 | 0.81% | 8.98% | | | |
| Jun-02 | | | | | | | | | | | | |




Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

| Date | CLEC Num | CLEC Denom | CLEC Result | PID Exc | Data Exc | Qwest Num | Qwest Denom | Qwest Result | Qwest Std De | Mod Z Scr | Parity Scr | Diff Signif? |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Dec-01 | | | | | | 9 | 57 | 15.79% | 36.46% | | | |
| Jan-02 | | | | | | 7 | 78 | 8.97% | 28.58% | | | |
| Feb-02 | | | | | | 12 | 52 | 23.08% | 42.13% | | | |
| Mar-02 | | | | | | 11 | 46 | 23.91% | 42.66% | | | |
| Apr-02 | | | | | | 7 | 54 | 12.96% | 33.59% | | | |
| May-02 | | | | | | 15 | 62 | 24.19% | 42.83% | | | |
| Jun-02 | | | | | | 13 | 61 | 21.31% | 40.95% | | | |