ride the light SM

Qwest®

Performance Results

North Dakota

December 2001 - June 2002

July 16, 2002

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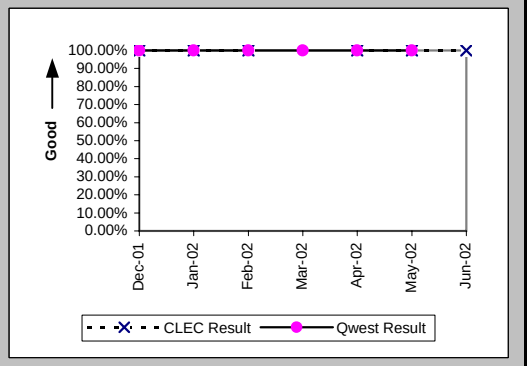
Checklist #1 - Local Interconnection - LIS Installation

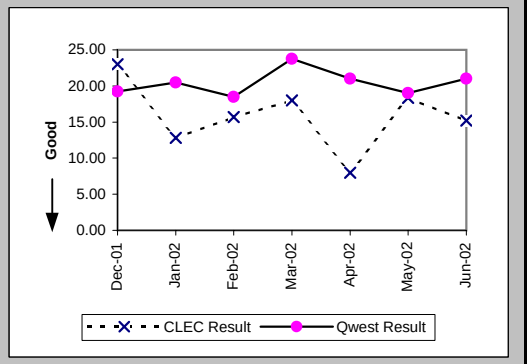
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02						1	1	100.00%	0.00%			
Apr-02	2	2	100.00%	0	1	1	1	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	0	0							



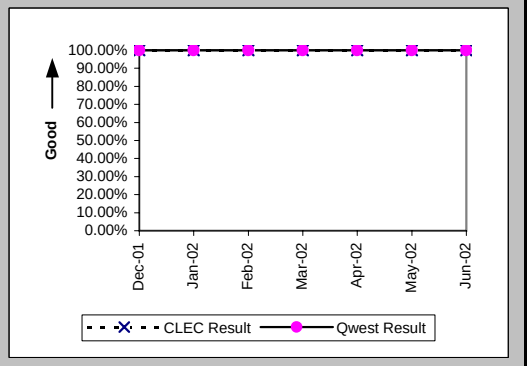
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	1	23.00	0	0	231	12	19.25	1.96	1.62	-0.02	No
Jan-02	141	11	12.82	0	0	164	8	20.50	12.81	-1.29	-1.78	No
Feb-02	47	3	15.67	0	0	37	2	18.50	6.36	-0.49	-1.3	No
Mar-02	18	1	18.00	0	0	95	4	23.75	0.50	-10.29	-7.25	No
Apr-02	16	2	8.00	0	1	21	1	21.00				
May-02	55	3	18.33	0	0	133	7	19.00	2.89	-0.33	-1.2	No
Jun-02	76	5	15.20	0	0	42	2	21.00	0.00			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

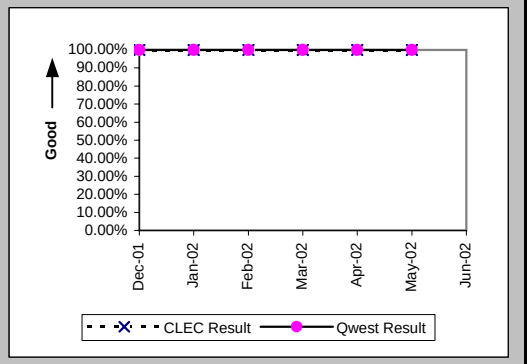
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	



Checklist #1 - Local Interconnection - LIS Installation

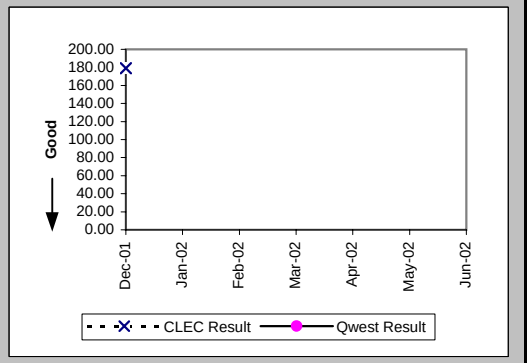
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

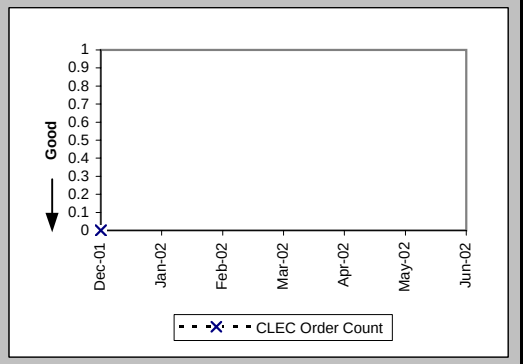
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	179	1	179.00	0	0							
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

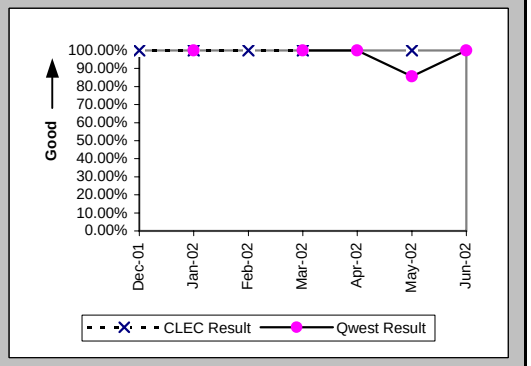
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

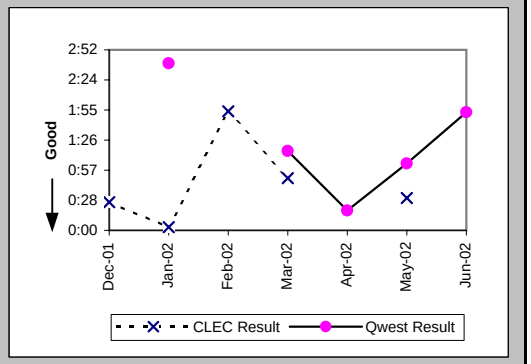
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0							
Mar-02	2	2	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	1	1	100.00%	0	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jun-02						2	2	100.00%	0.00%			



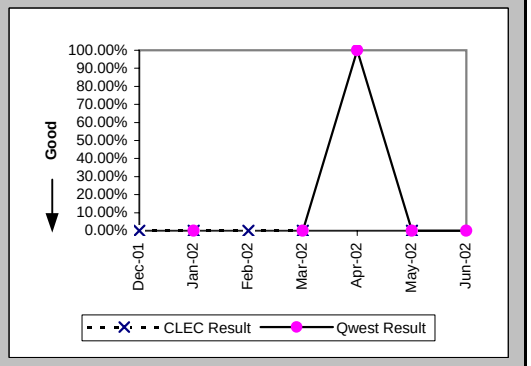
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:27	1	0:27	0	0							
Jan-02	0:03	1	0:03	1	0	2:40	1	2:40				
Feb-02	1:54	1	1:54	1	0							
Mar-02	1:41	2	0:50	2	0	1:16	1	1:16				
Apr-02						0:19	1	0:19				
May-02	0:31	1	0:31	0	0	7:30	7	1:04	1:51	-0.28	-1.17	No
Jun-02						3:46	2	1:53	1:57			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

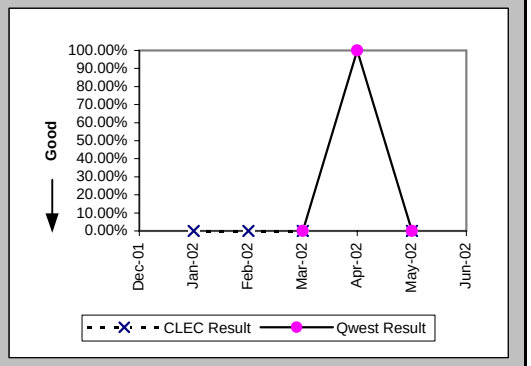
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0							
Jan-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	1	0							
Mar-02	0	2	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Jun-02						0	2	0.00%	0.00%			



Checklist #1 - Local Interconnection - LIS Repair

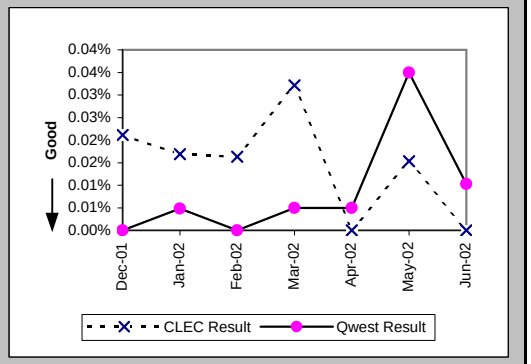
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	1	0							
Feb-02	0	1	0.00%	1	0							
Mar-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						1	1	100.00%	0.00%			
May-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02												



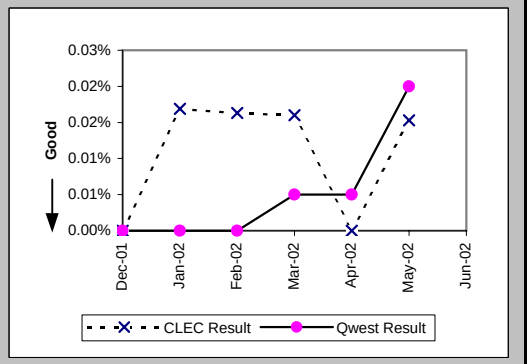
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4744	0.02%	0	0	0	20495	0.00%	N/A	N/A		
Jan-02	1	5928	0.02%	1	0	1	20849	0.00%	0.69%	1.18	-0.28	No
Feb-02	1	6120	0.02%	1	0	0	20297	0.00%	N/A	N/A		
Mar-02	2	6240	0.03%	2	0	1	20099	0.01%	0.71%	2.65	0.61	Yes
Apr-02	0	6384	0.00%	0	0	1	20075	0.01%	0.71%	-0.49	-1.3	No
May-02	1	6528	0.02%	0	0	7	19995	0.04%	1.87%	-0.74	-1.45	No
Jun-02	0	6767	0.00%	0	0	2	19483	0.01%	1.01%	-0.72	-1.44	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

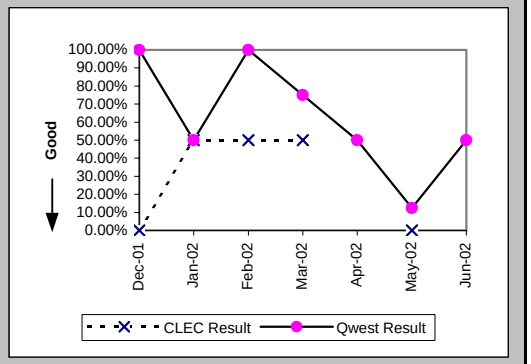
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4744	0.00%	0	0	0	20495	0.00%	N/A	N/A	N/A	
Jan-02	1	5928	0.02%	1	0	0	20849	0.00%	N/A	N/A		
Feb-02	1	6120	0.02%	1	0	0	20297	0.00%	N/A	N/A		
Mar-02	1	6240	0.02%	2	0	1	20099	0.01%	0.71%	1.08	-0.34	No
Apr-02	0	6384	0.00%	0	0	1	20075	0.01%	0.71%	-0.49	-1.3	No
May-02	1	6528	0.02%	0	0	4	19995	0.02%	1.41%	-0.23	-1.14	No
Jun-02												



Checklist #1 - Local Interconnection - LIS Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

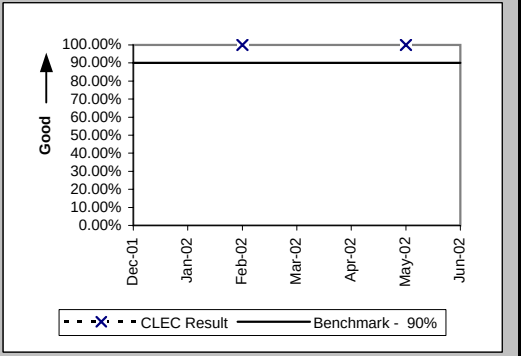
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Jan-02	1	2	50.00%	0	0	1	2	50.00%	50.00%	0	-1	No
Feb-02	1	2	50.00%	0	0	1	1	100.00%	N/A	N/A		
Mar-02	2	4	50.00%	0	0	3	4	75.00%	43.30%	-0.82	-1.5	No
Apr-02						1	2	50.00%	50.00%			
May-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Jun-02						2	4	50.00%	50.00%			



Checklist #1 - Collocation

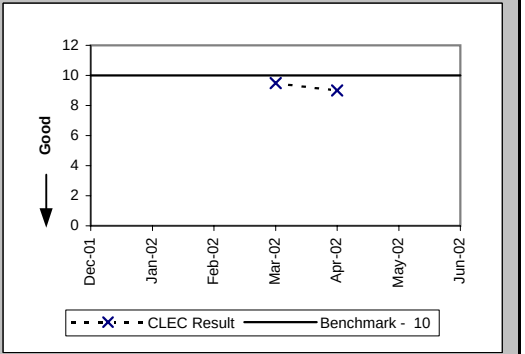
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02	1	1	100.00%			
Jun-02						



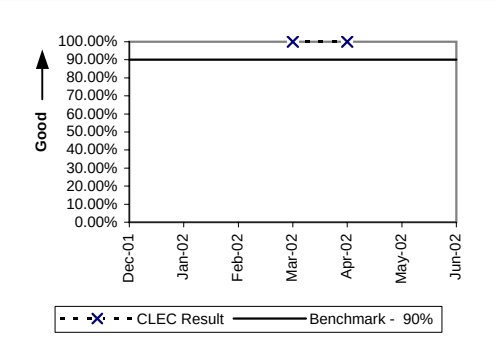
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	19	2	9.50			
Apr-02	9	1	9.00			
May-02						
Jun-02						



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

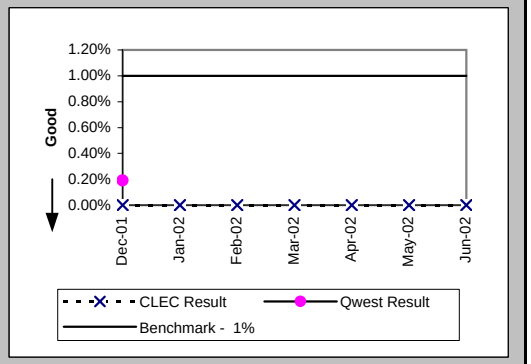
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	2	2	100.00%			
Apr-02	1	1	100.00%			
May-02						
Jun-02						



Checklist #1 - Trunk Blocking

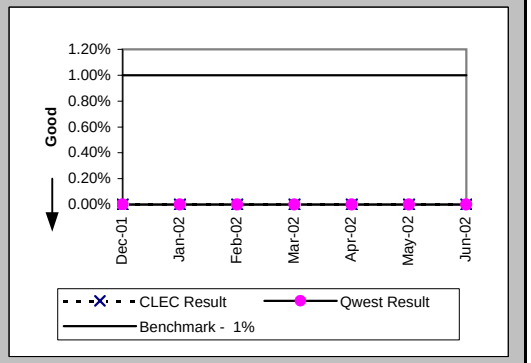
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	48	0.00%	0	0	0.05	24	0.19%	0.00%			No
Jan-02	0	48	0.00%	0	0							No
Feb-02	0	48	0.00%	0	0							No
Mar-02	0	48	0.00%	0	0							No
Apr-02	0	48	0.00%	0	0							No
May-02	0	48	0.00%	0	0							No
Jun-02	0	48	0.00%	0	0							No



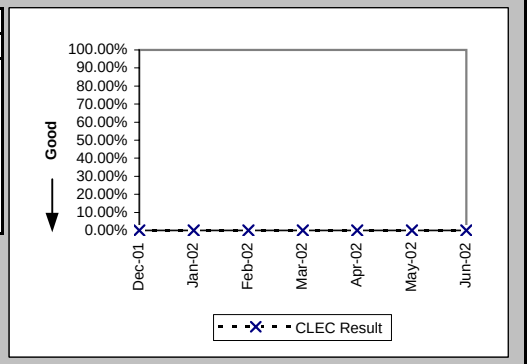
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	720	0.00%	0	0	0	2635	0.00%	0.00%			No
Jan-02	0	720	0.00%	0	0	0	786	0.00%	0.00%			No
Feb-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Mar-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Apr-02	0	72	0.00%	0	0	0	720	0.00%	0.00%			No
May-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No
Jun-02	0	720	0.00%	0	0	0	720	0.00%	0.00%			No

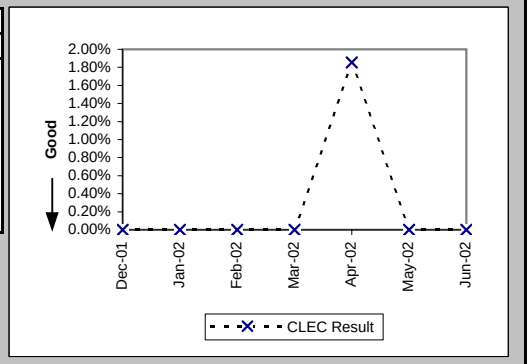


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	48	0.00%	0	0	0.00%
Jan-02	0	48	0.00%	0	0	0.00%
Feb-02	0	48	0.00%	0	0	0.00%
Mar-02	0	48	0.00%	0	0	0.00%
Apr-02	0	48	0.00%	0	0	0.00%
May-02	0	48	0.00%	0	0	0.00%
Jun-02	0	48	0.00%	0	0	0.00%



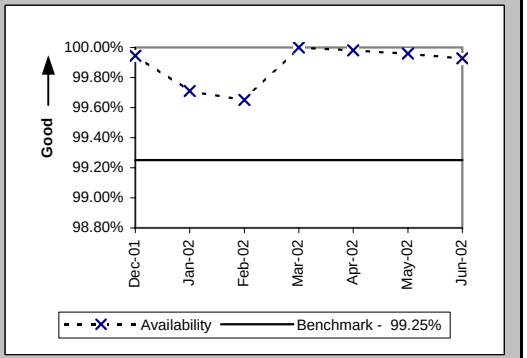
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	720	0.00%	0	0	0.00%
Jan-02	0	720	0.00%	0	0	0.00%
Feb-02	0	720	0.00%	0	0	0.00%
Mar-02	0	720	0.00%	0	0	0.00%
Apr-02	13.35	720	1.85%	0	0	0.62%
May-02	0	720	0.00%	0	0	0.00%
Jun-02	0	720	0.00%	0	0	0.00%



Checklist #2 - Gateway Availability

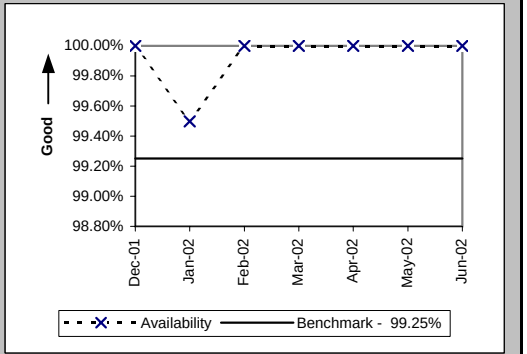
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		



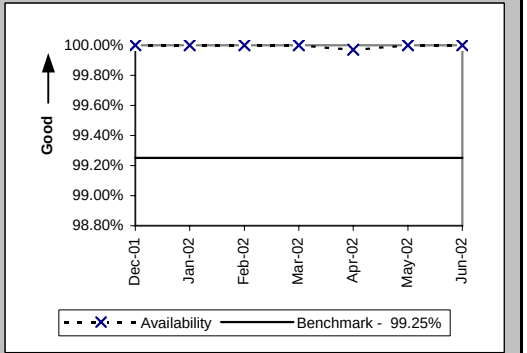
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

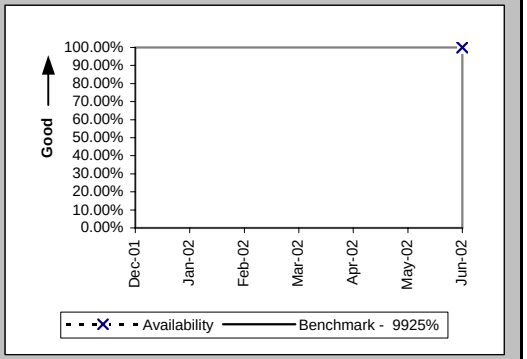
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		



Checklist #2 - Gateway Availability

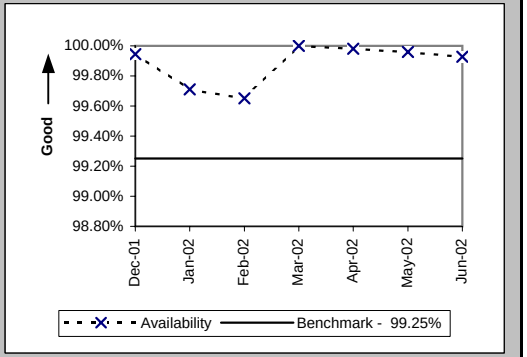
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		



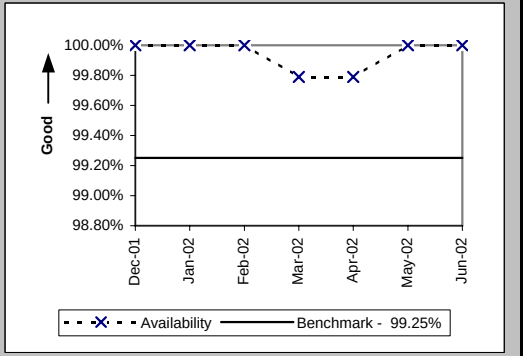
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		



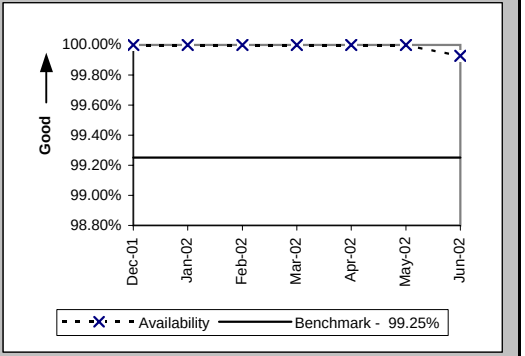
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		

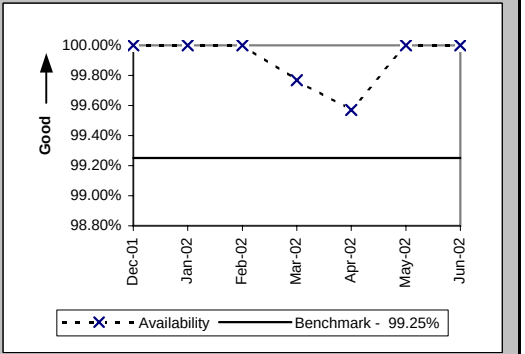


Checklist #2 - Gateway Availability

System Availability - EXACT (Percent) Default (GA-4) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		



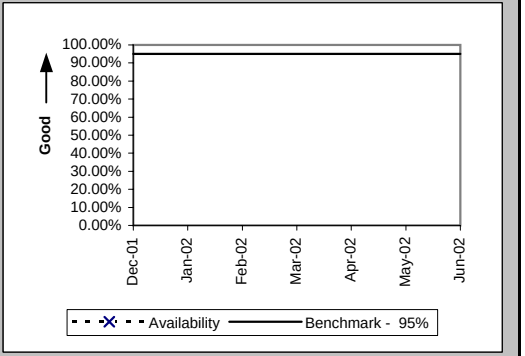
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

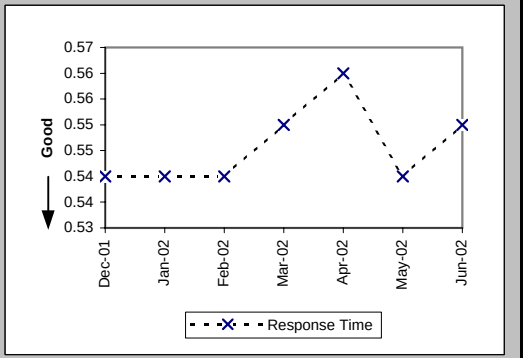
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



Checklist #2 - Preorder Response Times - IMA

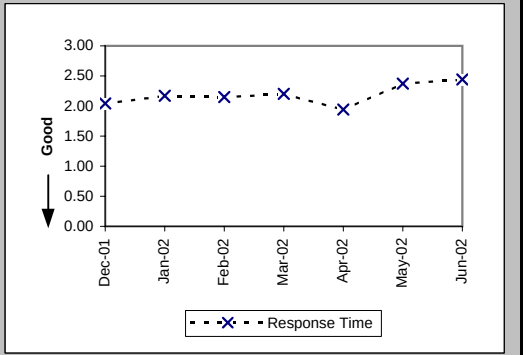
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24



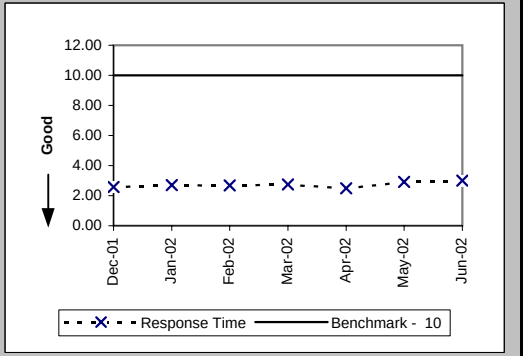
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

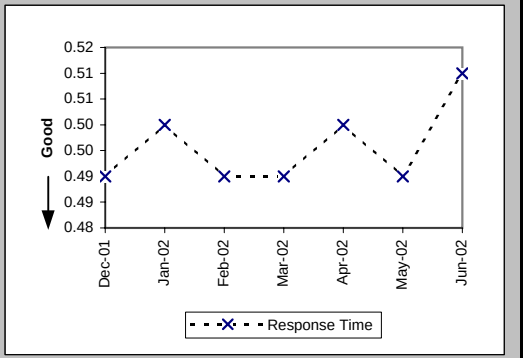
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			



Checklist #2 - Preorder Response Times - IMA

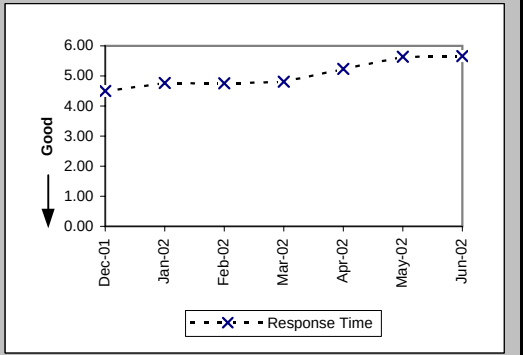
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24



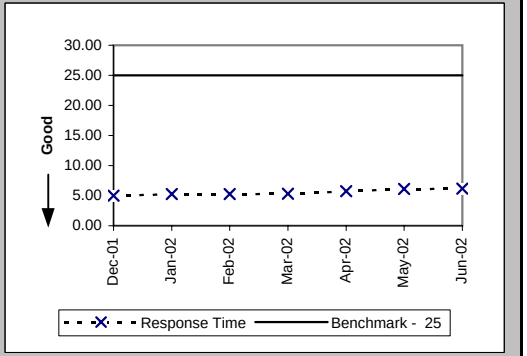
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

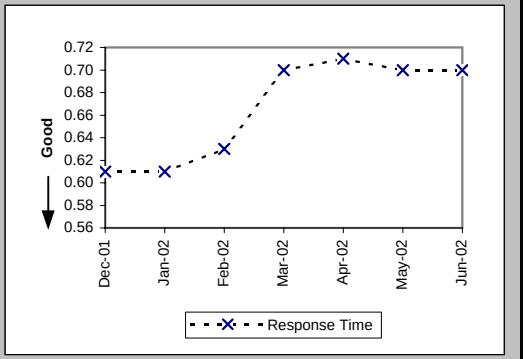
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			



Checklist #2 - Preorder Response Times - IMA

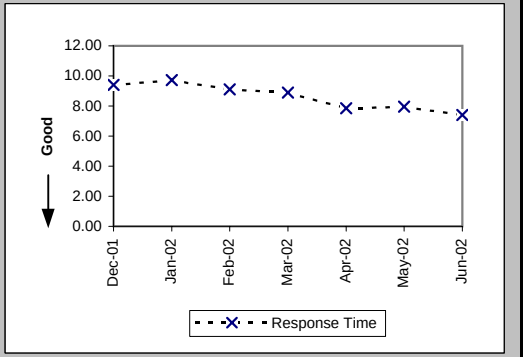
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07



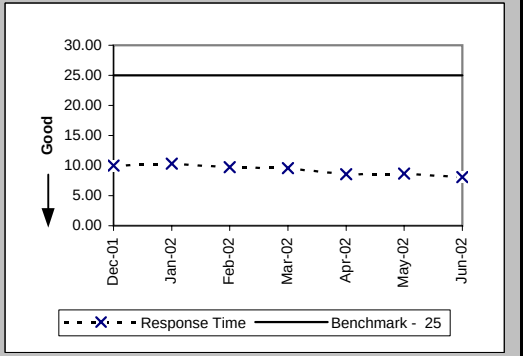
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

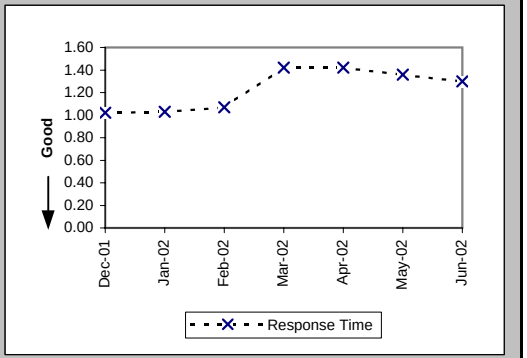
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			



Checklist #2 - Preorder Response Times - IMA

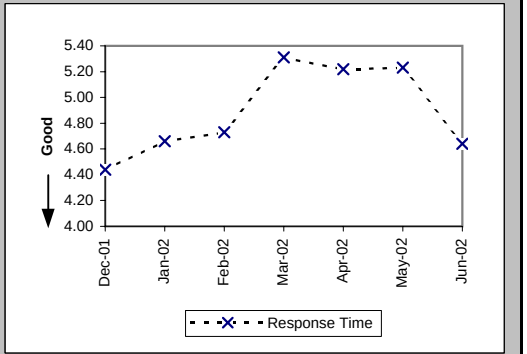
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66



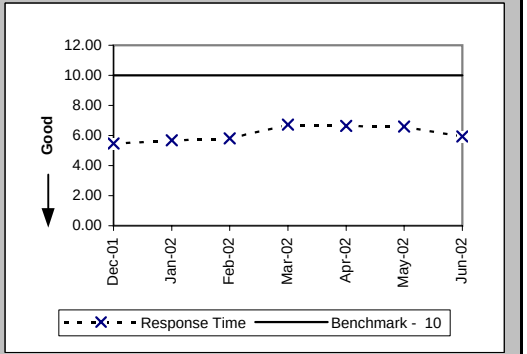
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

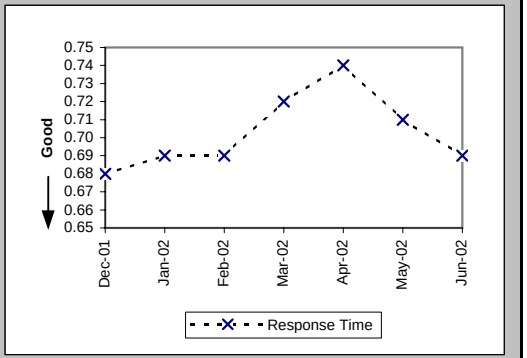
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			



Checklist #2 - Preorder Response Times - IMA

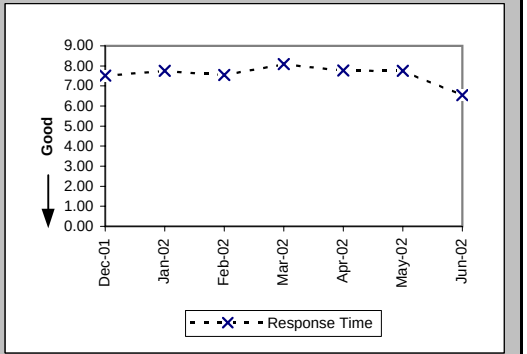
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07



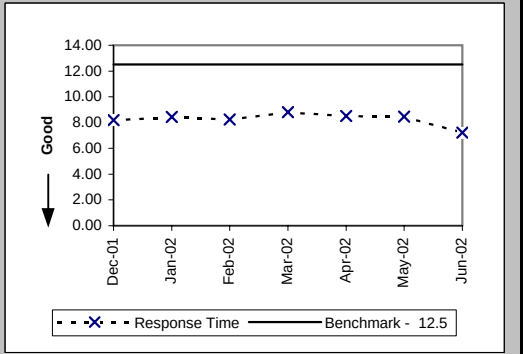
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

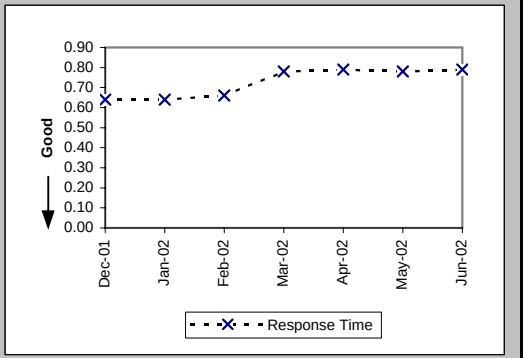
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			



Checklist #2 - Preorder Response Times - IMA

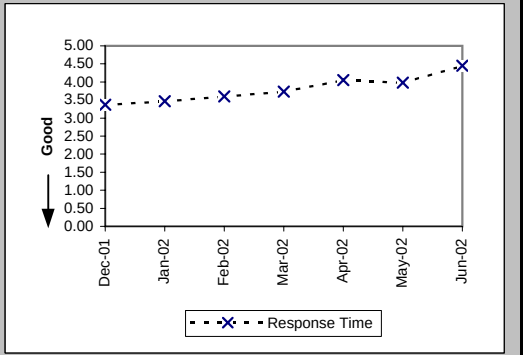
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14



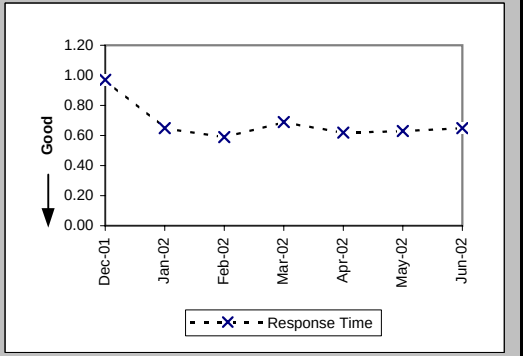
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

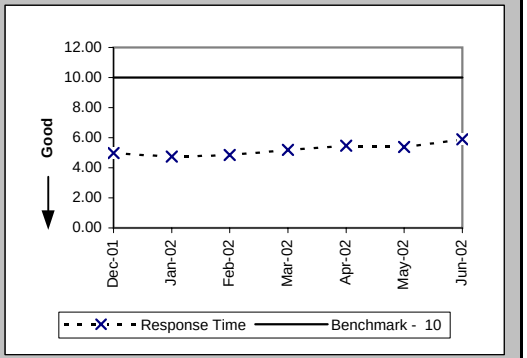
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15



Checklist #2 - Preorder Response Times - IMA

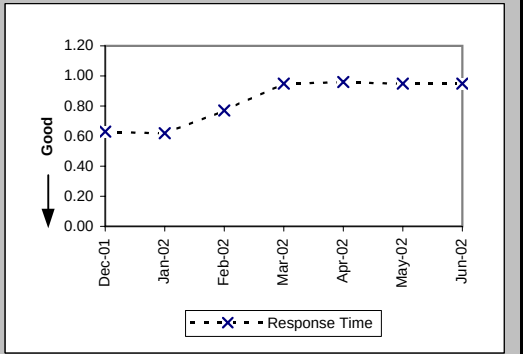
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			



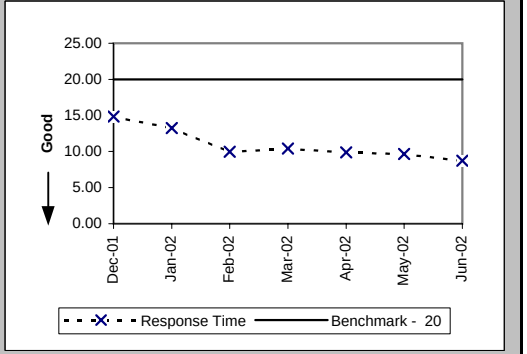
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28



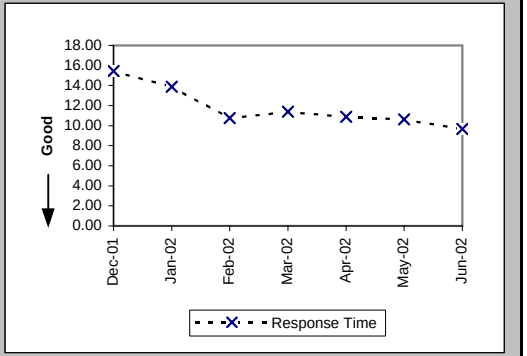
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12

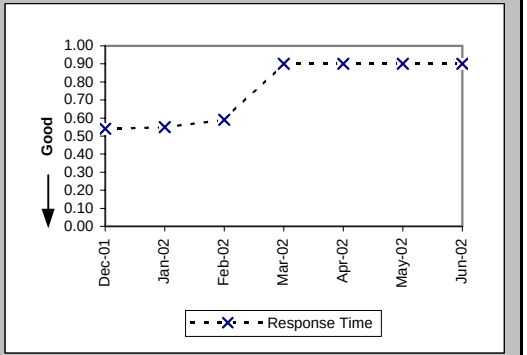


Checklist #2 - Preorder Response Times - IMA

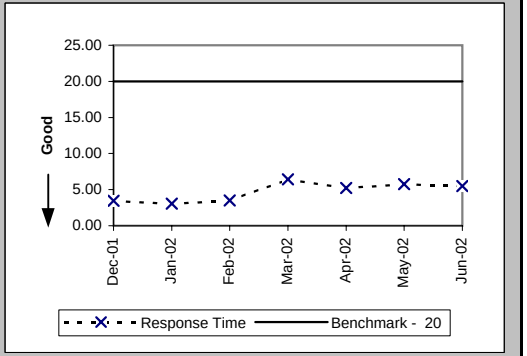
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06



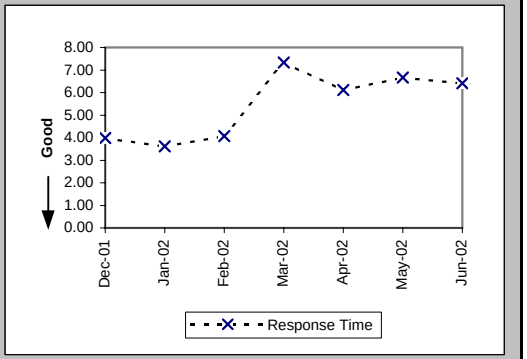
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54



Checklist #2 - Preorder Response Times - IMA

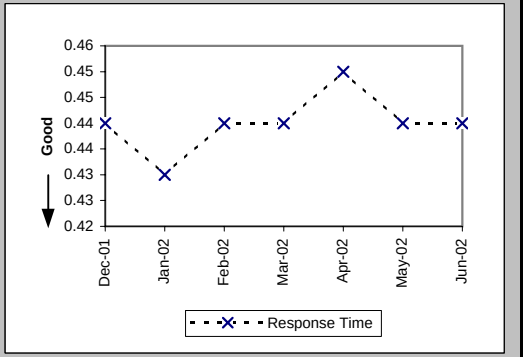
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			



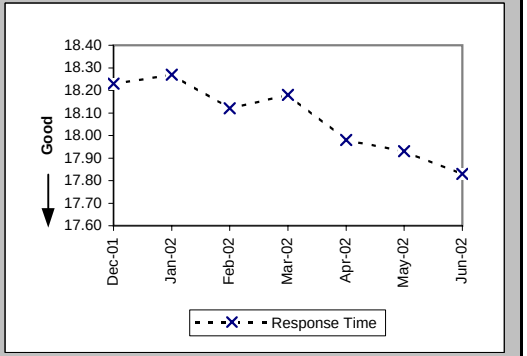
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

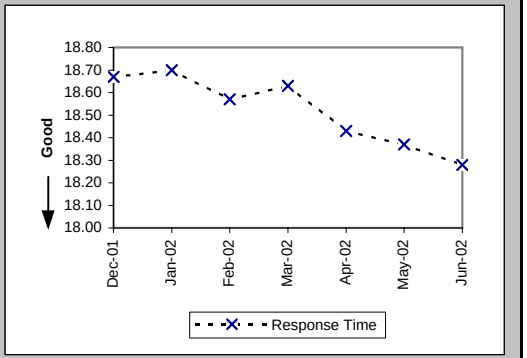
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28



Checklist #2 - Preorder Response Times - IMA

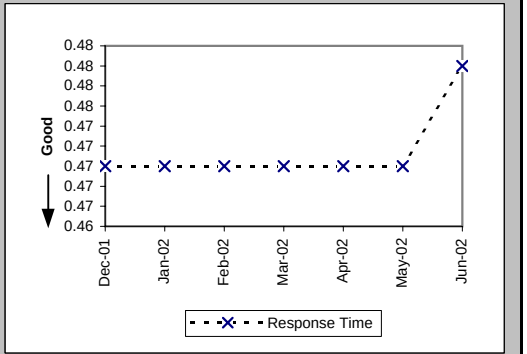
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			



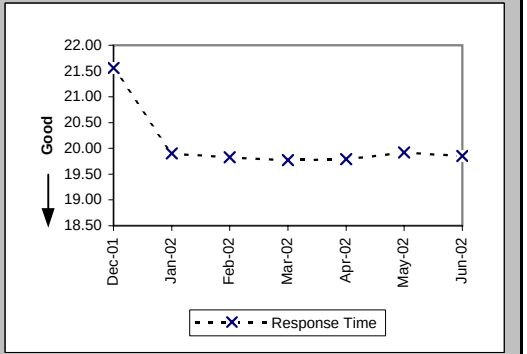
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

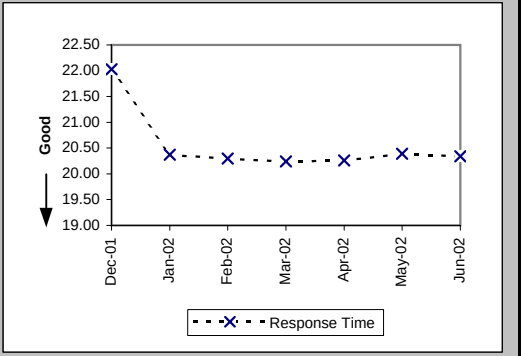
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56



Checklist #2 - Preorder Response Times - IMA

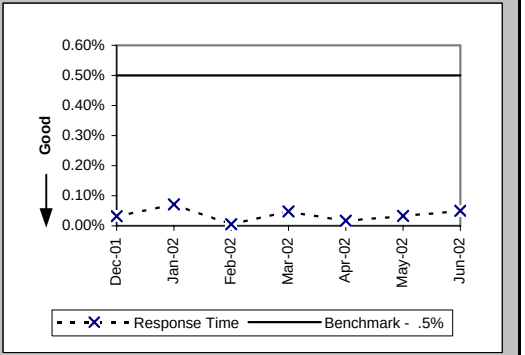
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			



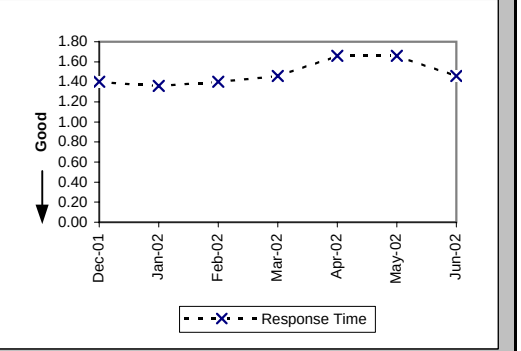
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

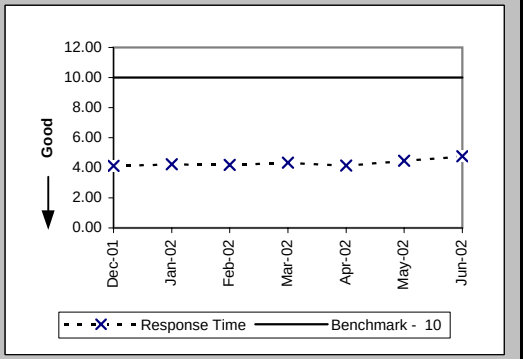
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57



Checklist #2 - Preorder Response Times - EDI

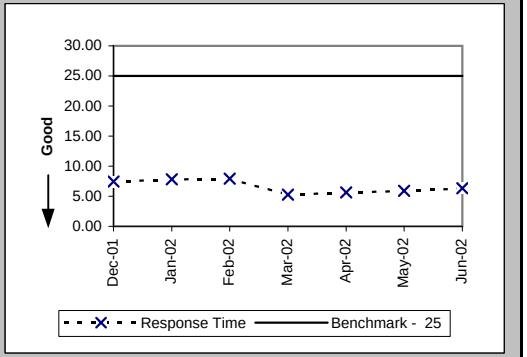
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05



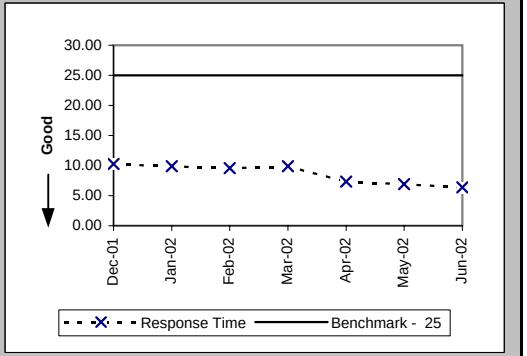
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

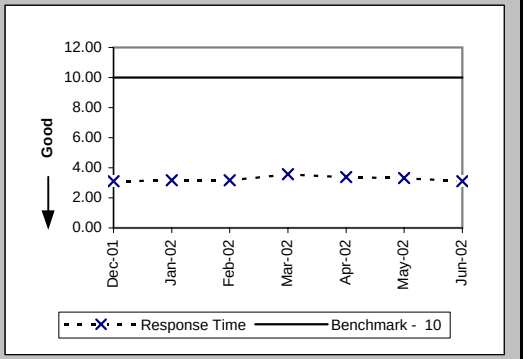
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44



Checklist #2 - Preorder Response Times - EDI

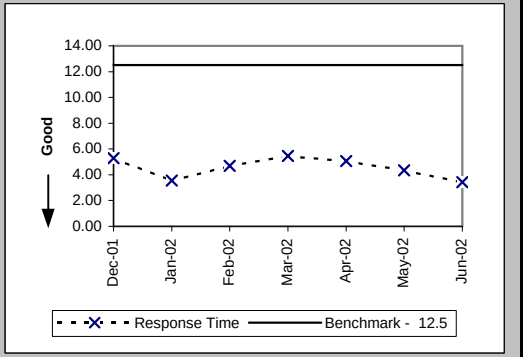
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87



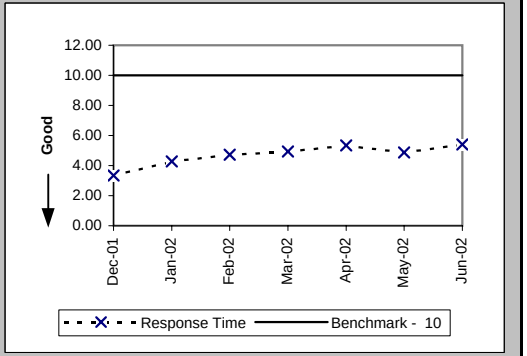
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

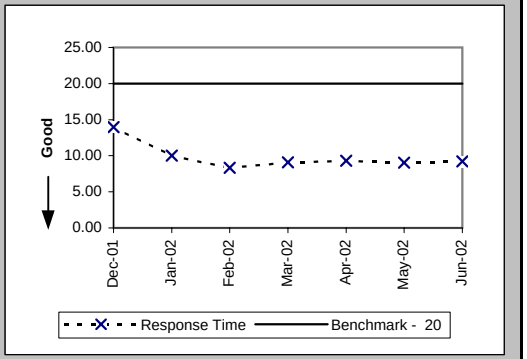
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20



Checklist #2 - Preorder Response Times - EDI

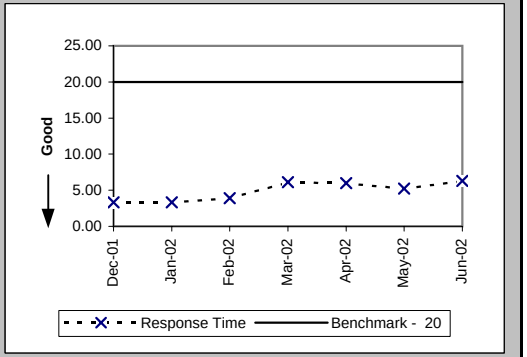
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23



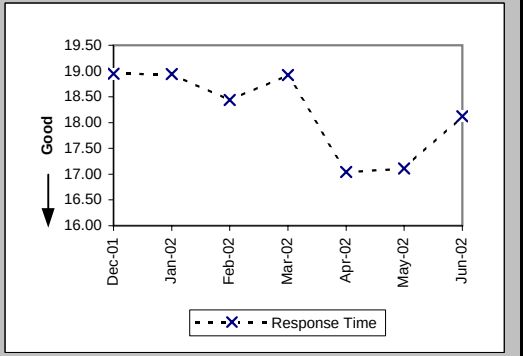
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

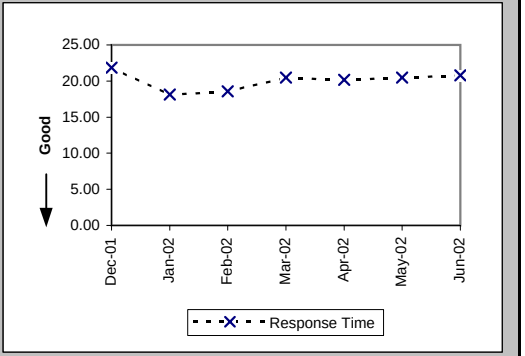
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81



Checklist #2 - Preorder Response Times - EDI

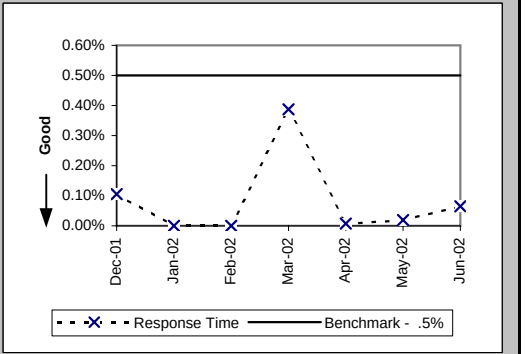
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77



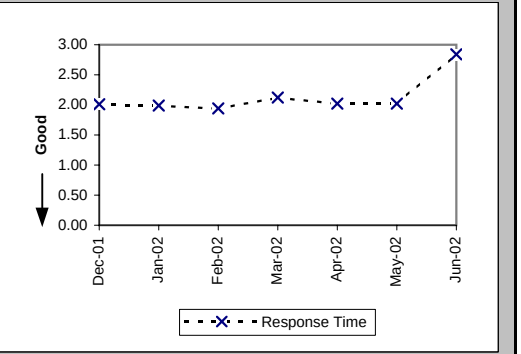
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

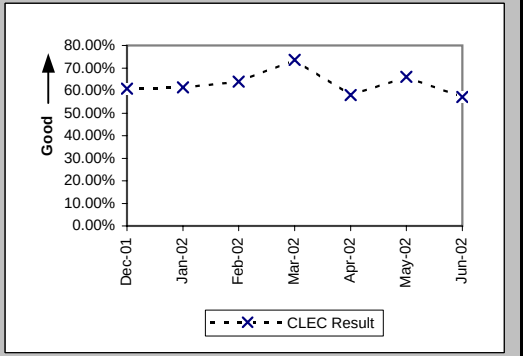
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77



Checklist #2 - Electronic Flow-through - Resale

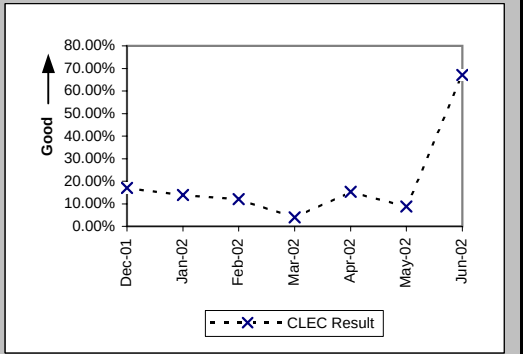
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	342	562	60.85%	120	0	48.81%
Jan-02	416	677	61.45%	94	0	48.67%
Feb-02	447	699	63.95%	93	0	48.02%
Mar-02	712	967	73.63%	110	0	44.06%
Apr-02	461	795	57.99%	407	0	49.36%
May-02	620	938	66.10%	252	0	47.34%
Jun-02	404	707	57.14%	424	0	49.49%



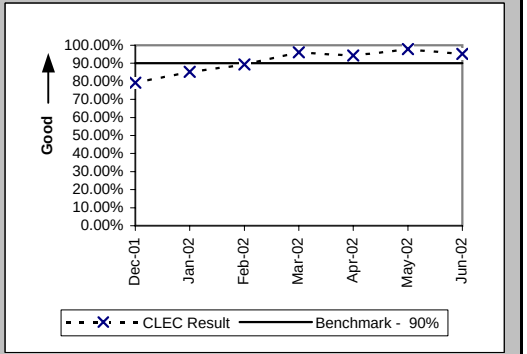
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	8	47	17.02%	120	0	37.58%
Jan-02	5	36	13.89%	94	0	34.58%
Feb-02	4	33	12.12%	93	0	32.64%
Mar-02	1	25	4.00%	110	0	19.60%
Apr-02	4	26	15.38%	407	0	36.08%
May-02	3	34	8.82%	252	0	28.36%
Jun-02	55	82	67.07%	424	0	46.99%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

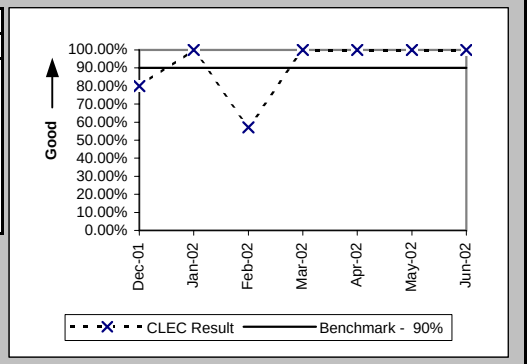
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	342	432	79.17%	31	0	40.61%
Jan-02	416	488	85.25%	22	0	35.46%
Feb-02	447	500	89.40%	33	0	30.78%
Mar-02	712	741	96.09%	33	0	19.39%
Apr-02	461	489	94.27%	42	0	23.23%
May-02	620	633	97.95%	43	0	14.18%
Jun-02	404	424	95.28%	58	0	21.20%



Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

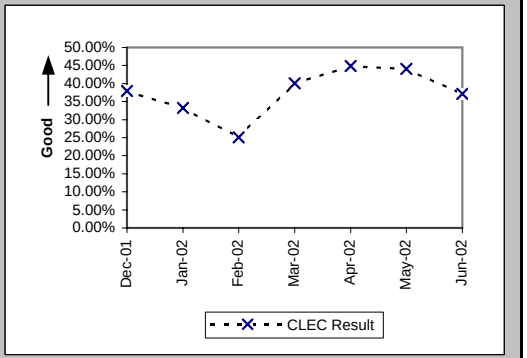
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	8	10	80.00%	31	0	40.00%
Jan-02	5	5	100.00%	22	0	0.00%
Feb-02	4	7	57.14%	33	0	49.49%
Mar-02	1	1	100.00%	33	0	0.00%
Apr-02	4	4	100.00%	42	0	0.00%
May-02	3	3	100.00%	43	0	0.00%
Jun-02	55	55	100.00%	58	0	0.00%



Checklist #2 - Electronic Flow-through - Unbundled Loops

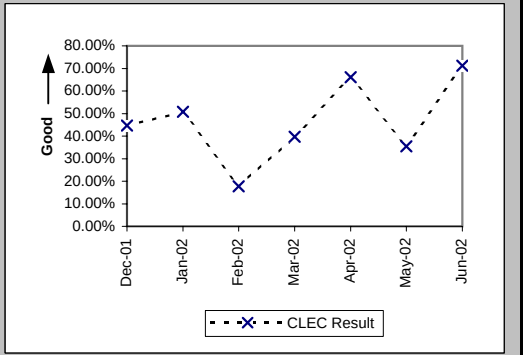
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	162	427	37.94%	56	0	48.52%
Jan-02	235	707	33.24%	107	0	47.11%
Feb-02	126	502	25.10%	93	0	43.36%
Mar-02	182	454	40.09%	51	0	49.01%
Apr-02	192	428	44.86%	39	0	49.74%
May-02	276	626	44.09%	67	0	49.65%
Jun-02	178	479	37.16%	62	0	48.32%



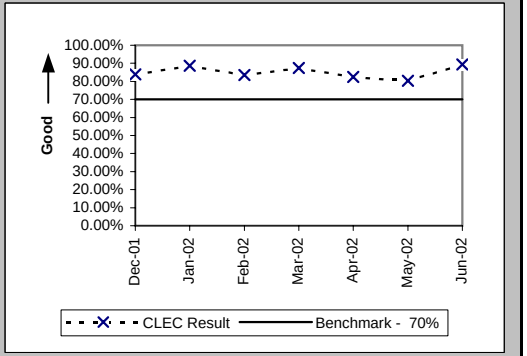
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	55	123	44.72%	56	0	49.72%
Jan-02	281	554	50.72%	107	0	49.99%
Feb-02	52	293	17.75%	93	0	38.21%
Mar-02	115	290	39.66%	51	0	48.92%
Apr-02	111	168	66.07%	39	0	47.35%
May-02	94	265	35.47%	67	0	47.84%
Jun-02	84	118	71.19%	62	0	45.29%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

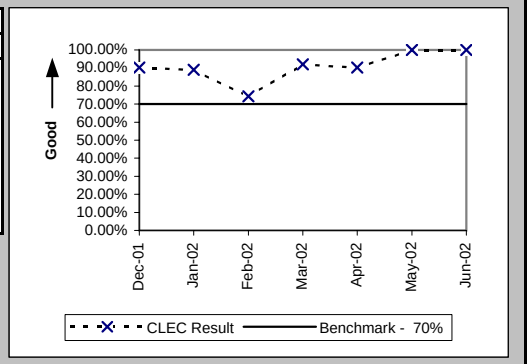
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	162	193	83.94%	56	0	36.72%
Jan-02	235	265	88.68%	107	0	31.68%
Feb-02	126	151	83.44%	93	0	37.17%
Mar-02	182	208	87.50%	51	0	33.07%
Apr-02	192	233	82.40%	39	0	38.08%
May-02	276	344	80.23%	67	0	39.82%
Jun-02	178	199	89.45%	62	0	30.72%



Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

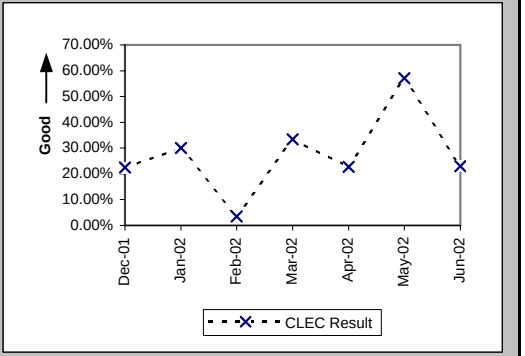
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	55	61	90.16%	56	0	29.78%
Jan-02	281	316	88.92%	107	0	31.38%
Feb-02	52	70	74.29%	93	0	43.71%
Mar-02	115	125	92.00%	51	0	27.13%
Apr-02	111	123	90.24%	39	0	29.67%
May-02	94	94	100.00%	67	0	0.00%
Jun-02	84	84	100.00%	62	0	0.00%



Checklist #2 - Electronic Flow-through - LNP

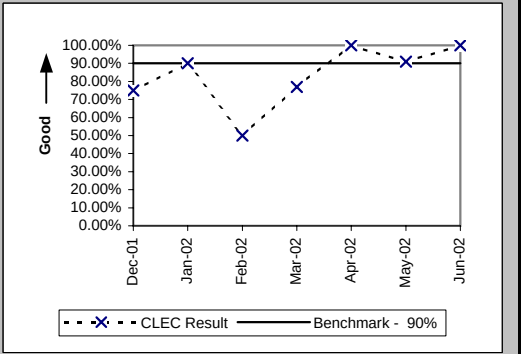
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	40	22.50%	7	0	41.76%
Jan-02	9	30	30.00%	4	0	45.83%
Feb-02	1	29	3.45%	0	0	18.25%
Mar-02	10	30	33.33%	7	0	47.14%
Apr-02	10	44	22.73%	2	0	41.91%
May-02	20	35	57.14%	8	0	49.49%
Jun-02	14	61	22.95%	8	0	42.05%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

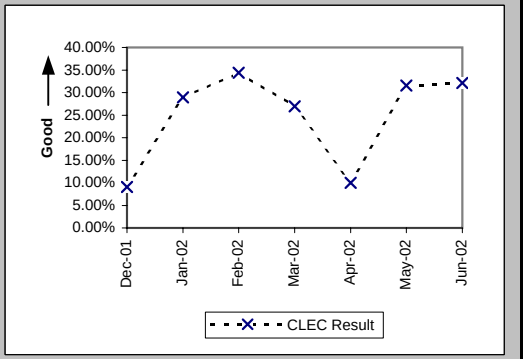
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	12	75.00%	7	0	43.30%
Jan-02	9	10	90.00%	4	0	30.00%
Feb-02	1	2	50.00%	0	0	50.00%
Mar-02	10	13	76.92%	7	0	42.13%
Apr-02	10	10	100.00%	2	0	0.00%
May-02	20	22	90.91%	8	0	28.75%
Jun-02	14	14	100.00%	8	0	0.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

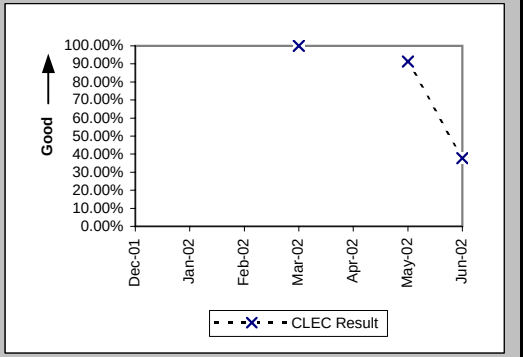
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	20	221	9.05%	9	0	28.69%
Jan-02	22	76	28.95%	8	0	45.35%
Feb-02	21	61	34.43%	5	0	47.51%
Mar-02	17	63	26.98%	7	0	44.39%
Apr-02	6	60	10.00%	13	0	30.00%
May-02	35	111	31.53%	29	0	46.46%
Jun-02	18	56	32.14%	13	0	46.70%



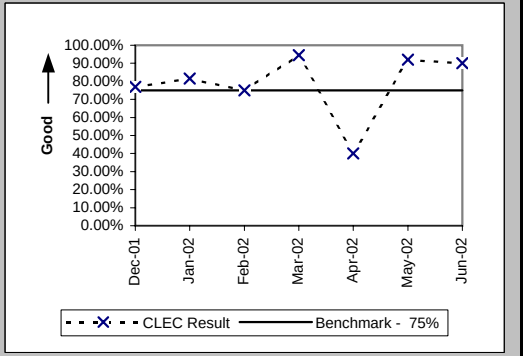
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	7	0	0.00%
Apr-02						
May-02	52	57	91.23%	29	0	28.29%
Jun-02	17	45	37.78%	13	0	48.48%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

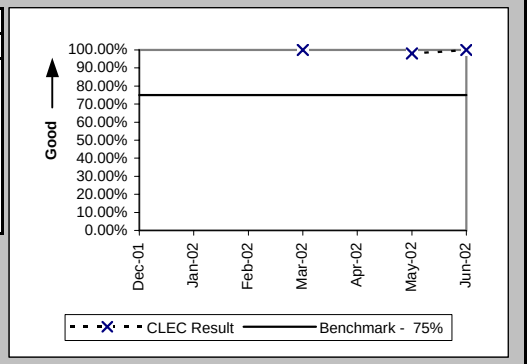
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	20	26	76.92%	9	0	42.13%
Jan-02	22	27	81.48%	8	0	38.84%
Feb-02	21	28	75.00%	5	0	43.30%
Mar-02	17	18	94.44%	7	0	22.91%
Apr-02	6	15	40.00%	13	0	48.99%
May-02	35	38	92.11%	29	0	26.97%
Jun-02	18	20	90.00%	13	0	30.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

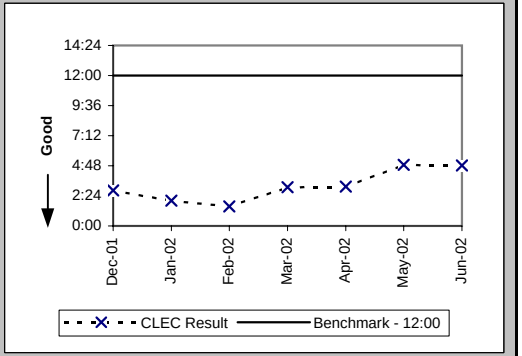
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%	7	0	0.00%
Apr-02						
May-02	52	53	98.11%	29	0	13.61%
Jun-02	17	17	100.00%	13	0	0.00%



Checklist #2 - LSR Rejections

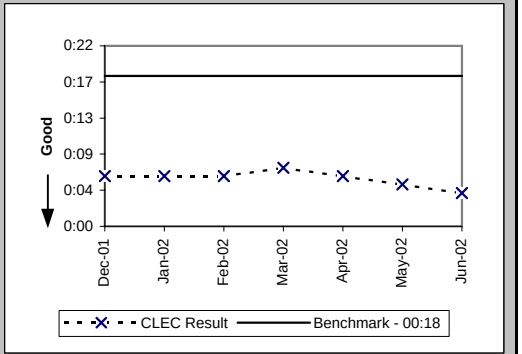
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	260:13	92	2:50	0	0
Jan-02	173:55	86	2:01	0	0
Feb-02	147:27	95	1:33	0	0
Mar-02	243:29	79	3:05	0	0
Apr-02	274:21	87	3:09	0	0
May-02	623:28	128	4:52	0	0
Jun-02	703:51	146	4:49	0	0



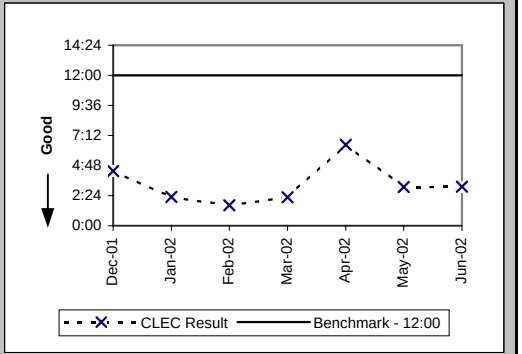
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

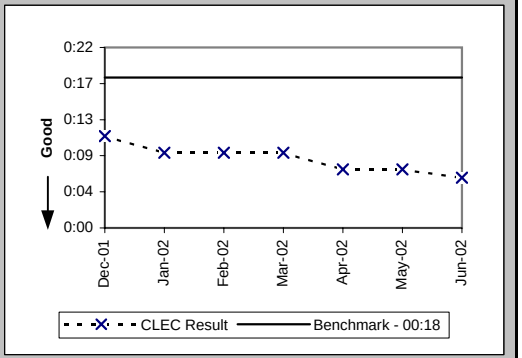
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	341:02	78	4:22	0	0
Jan-02	240:45	105	2:18	0	0
Feb-02	124:29	76	1:38	0	0
Mar-02	180:53	79	2:17	0	0
Apr-02	2358:07	365	6:28	0	0
May-02	670:43	217	3:05	0	0
Jun-02	1132:22	363	3:07	0	0



Checklist #2 - LSR Rejections

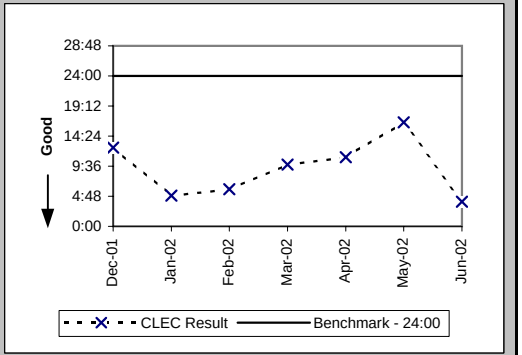
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8



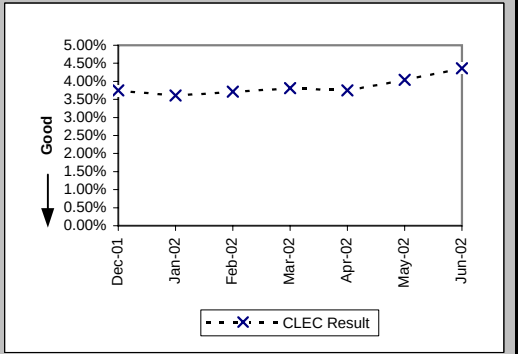
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	125:49	10	12:35	0	0
Jan-02	34:22	7	4:55	0	0
Feb-02	88:59	15	5:56	0	0
Mar-02	88:35	9	9:51	0	0
Apr-02	33:08	3	11:03	0	0
May-02	149:14	9	16:35	0	0
Jun-02	7:54	2	3:57	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

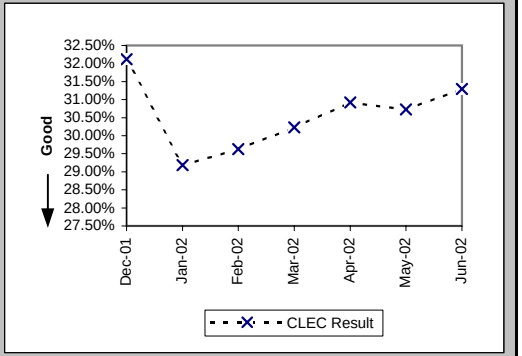
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8



Checklist #2 - LSR Rejections

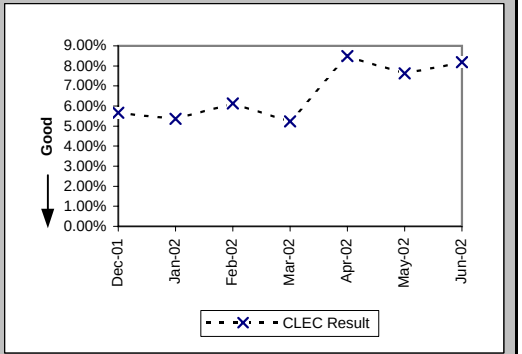
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8



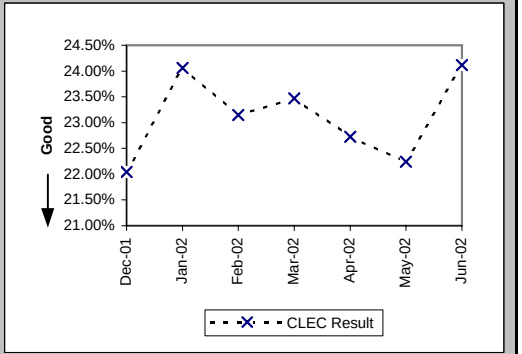
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

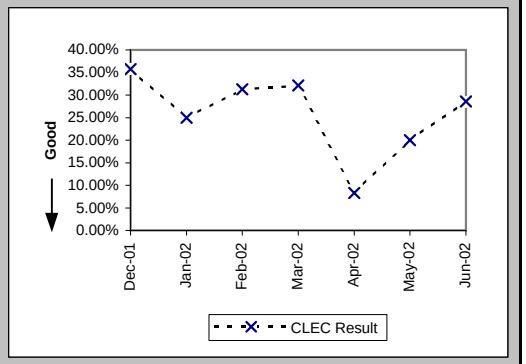
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

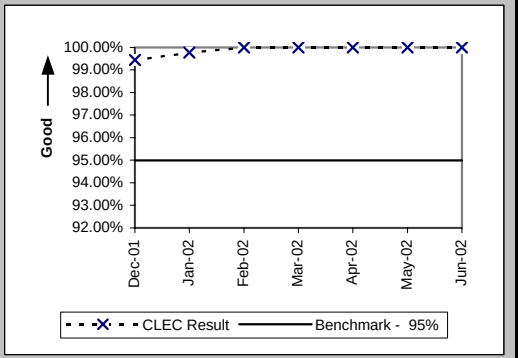
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	10	28	35.71%	0	0
Jan-02	7	28	25.00%	0	0
Feb-02	15	48	31.25%	0	0
Mar-02	9	28	32.14%	0	0
Apr-02	3	36	8.33%	0	0
May-02	9	45	20.00%	0	0
Jun-02	2	7	28.57%	0	0



Checklist #2 - Firm Order Confirmations - Resale

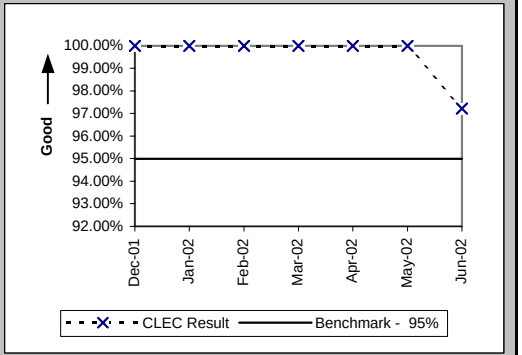
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	359	361	99.45%	1	0
Jan-02	437	438	99.77%	2	0
Feb-02	466	466	100.00%	0	0
Mar-02	726	726	100.00%	0	0
Apr-02	463	463	100.00%	1	0
May-02	648	648	100.00%	8	0
Jun-02	420	420	100.00%	1	0



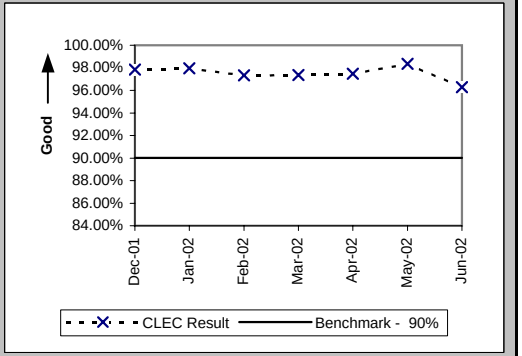
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	8	8	100.00%	1	0
Jan-02	5	5	100.00%	2	0
Feb-02	4	4	100.00%	0	0
Mar-02	2	2	100.00%	0	0
Apr-02	4	4	100.00%	1	0
May-02	55	55	100.00%	8	0
Jun-02	70	72	97.22%	1	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

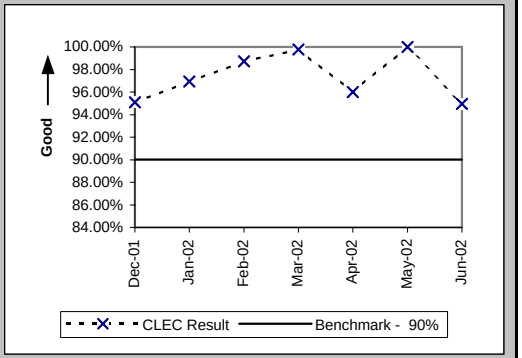
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	408	417	97.84%	1	0
Jan-02	287	293	97.95%	2	0
Feb-02	256	263	97.34%	0	0
Mar-02	258	265	97.36%	0	0
Apr-02	346	355	97.46%	1	0
May-02	359	365	98.36%	8	0
Jun-02	312	324	96.30%	1	0



Checklist #2 - Firm Order Confirmations - Resale

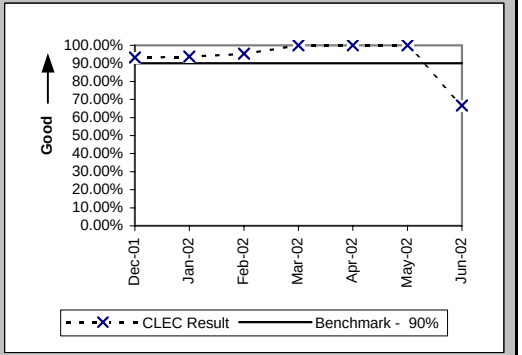
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	657	691	95.08%	1	0
Jan-02	666	687	96.94%	2	0
Feb-02	387	392	98.72%	0	0
Mar-02	428	429	99.77%	0	0
Apr-02	1223	1274	96.00%	1	0
May-02	885	885	100.00%	8	0
Jun-02	1185	1248	94.95%	1	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

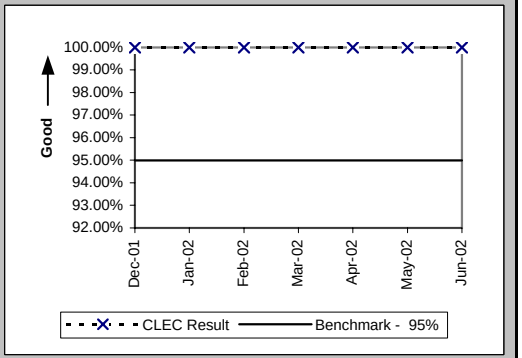
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14	15	93.33%	1	0
Jan-02	15	16	93.75%	2	0
Feb-02	21	22	95.45%	0	0
Mar-02	12	12	100.00%	0	0
Apr-02	19	19	100.00%	1	0
May-02	16	16	100.00%	8	0
Jun-02	2	3	66.67%	1	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

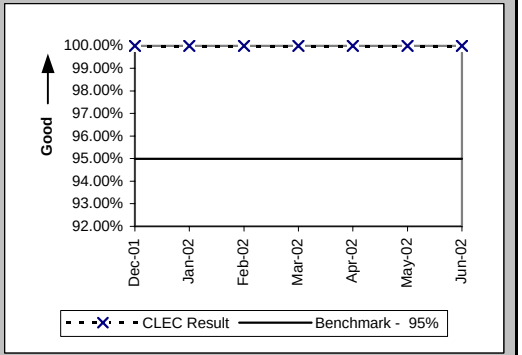
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	162	162	100.00%	0	0
Jan-02	235	235	100.00%	0	0
Feb-02	126	126	100.00%	0	0
Mar-02	150	150	100.00%	0	0
Apr-02	153	153	100.00%	0	0
May-02	237	237	100.00%	0	0
Jun-02	155	155	100.00%	0	0



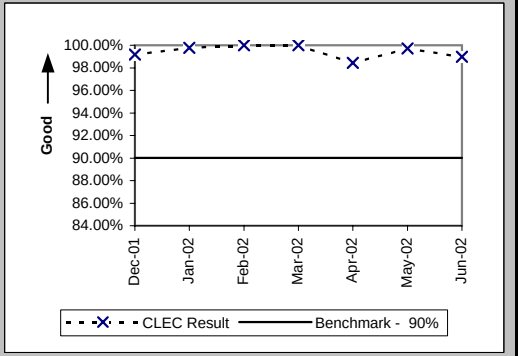
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	54	54	100.00%	0	0
Jan-02	277	277	100.00%	0	0
Feb-02	51	51	100.00%	0	0
Mar-02	112	112	100.00%	0	0
Apr-02	108	108	100.00%	0	0
May-02	92	92	100.00%	0	0
Jun-02	84	84	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

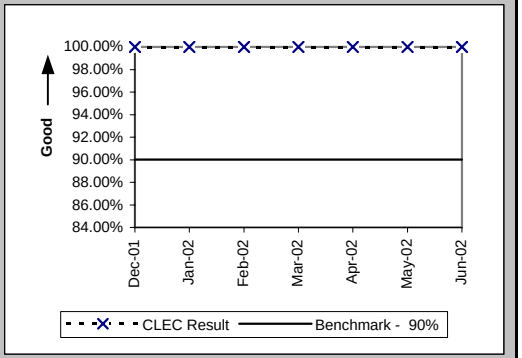
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	237	239	99.16%	0	0
Jan-02	444	445	99.78%	0	0
Feb-02	349	349	100.00%	0	0
Mar-02	273	273	100.00%	0	0
Apr-02	254	258	98.45%	0	0
May-02	338	339	99.71%	0	0
Jun-02	291	294	98.98%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

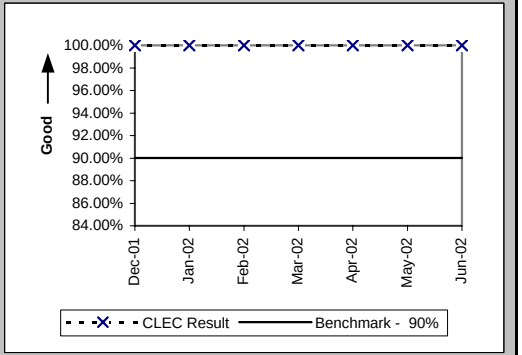
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	62	62	100.00%	0	0
Jan-02	258	258	100.00%	0	0
Feb-02	232	232	100.00%	0	0
Mar-02	168	168	100.00%	0	0
Apr-02	60	60	100.00%	0	0
May-02	169	169	100.00%	0	0
Jun-02	33	33	100.00%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

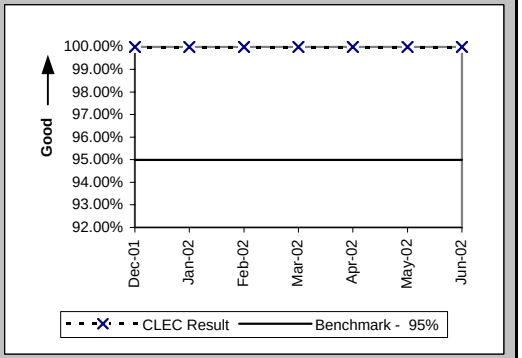
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02	1	1	100.00%	0	0
Feb-02	10	10	100.00%	0	0
Mar-02	4	4	100.00%	0	0
Apr-02	14	14	100.00%	0	0
May-02	13	13	100.00%	0	0
Jun-02	2	2	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

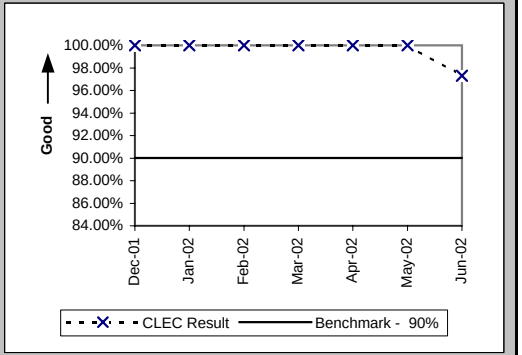
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	1	0
Jan-02	9	9	100.00%	1	0
Feb-02	1	1	100.00%	6	0
Mar-02	10	10	100.00%	0	0
Apr-02	10	10	100.00%	5	0
May-02	20	20	100.00%	0	0
Jun-02	13	13	100.00%	4	0



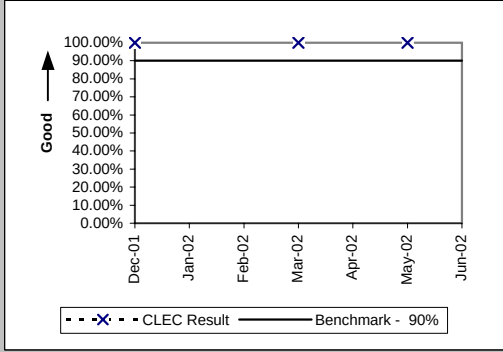
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	23	23	100.00%	1	0
Jan-02	17	17	100.00%	1	0
Feb-02	16	16	100.00%	6	0
Mar-02	21	21	100.00%	0	0
Apr-02	27	27	100.00%	5	0
May-02	15	15	100.00%	0	0
Jun-02	36	37	97.30%	4	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

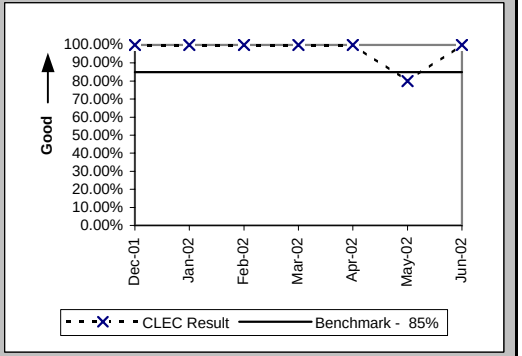
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	1	0
Jan-02					
Feb-02					
Mar-02	1	1	100.00%	0	0
Apr-02					
May-02	1	1	100.00%	0	0
Jun-02					



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

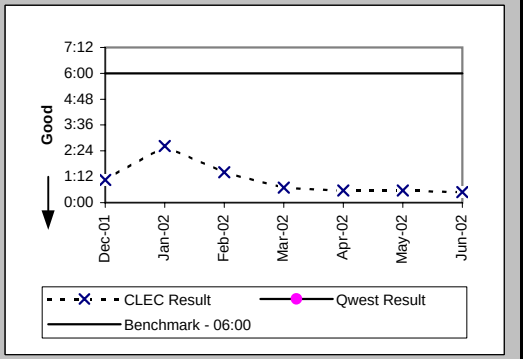
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	0	0
Jan-02	12	12	100.00%	2	0
Feb-02	3	3	100.00%	1	0
Mar-02	6	6	100.00%	0	0
Apr-02	3	3	100.00%	0	0
May-02	4	5	80.00%	2	0
Jun-02	6	6	100.00%	0	0



Checklist #2 - Completion Notifications

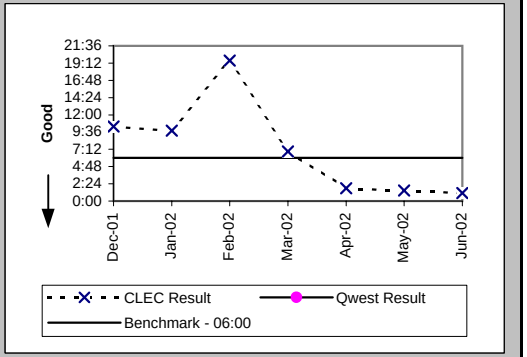
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1163:57	1100	1:03	0	17							No
Jan-02	3225:09	1226	2:38	0	20							No
Feb-02	1628:51	1155	1:25	0	60							No
Mar-02	1008:29	1436	0:42	0	22							No
Apr-02	648:11	1138	0:34	0	15							No
May-02	799:05	1427	0:34	0	15							No
Jun-02	555:32	1152	0:29	0	6							No



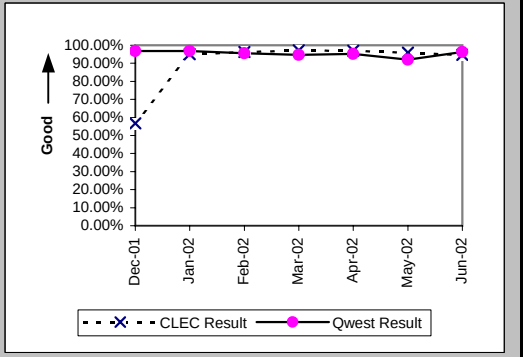
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8143:54	785	10:22	0	17							Yes
Jan-02	11825:07	1208	9:47	0	20							Yes
Feb-02	11568:15	591	19:34	0	60							Yes
Mar-02	4400:52	640	6:53	0	22							Yes
Apr-02	2075:22	1150	1:48	0	15							No
May-02	1431:21	981	1:28	0	15							No
Jun-02	2033:22	1826	1:07	0	6							No



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

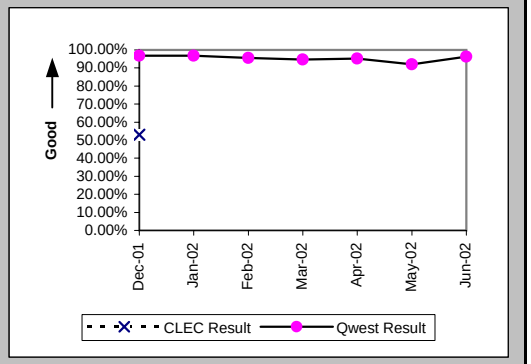
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	974	1714	56.83%	0	133	21702	22413	96.83%	17.53%	91.07	54.37	Yes
Jan-02	1148	1208	95.03%	0	193	28415	29344	96.83%	17.51%	3.5	1.13	Yes
Feb-02	1151	1195	96.32%	0	233	24216	25362	95.48%	20.77%	-1.36	-1.83	No
Mar-02	1503	1546	97.22%	0	145	22161	23392	94.74%	22.33%	-4.23	-3.57	No
Apr-02	1019	1050	97.05%	0	198	25094	26339	95.27%	21.22%	-2.66	-2.62	No
May-02	1332	1389	95.90%	0	272	30540	33191	92.01%	27.11%	-5.23	-4.18	No
Jun-02	1125	1189	94.62%	0	256	23843	24784	96.20%	19.11%	2.79	0.7	Yes



Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

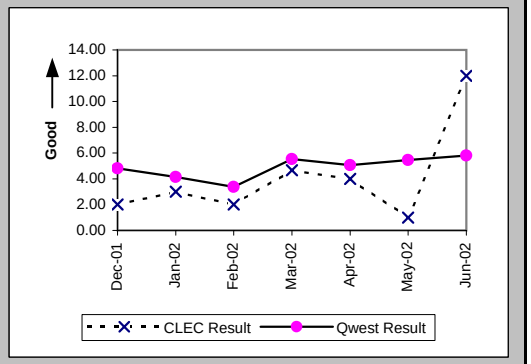
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1187	2236	53.09%	0	133	21702	22413	96.83%	17.53%	112.54	67.42	Yes
Jan-02						28415	29344	96.83%	17.51%			
Feb-02						24216	25362	95.48%	20.77%			
Mar-02						22161	23392	94.74%	22.33%			
Apr-02						25094	26339	95.27%	21.22%			
May-02						30540	33191	92.01%	27.11%			
Jun-02						23843	24784	96.20%	19.11%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

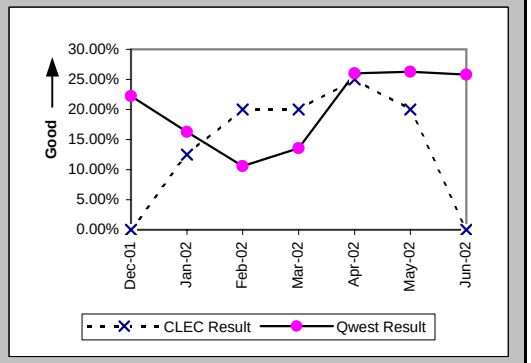
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	439	91	4.82	5.71	-0.12	-1.07	No
Jan-02	3	1	3.00	0	0	403	97	4.15	4.91	-0.58	-1.35	No
Feb-02	2	1	2.00	0	0	192	57	3.37	4.47	-0.2	-1.12	No
Mar-02	14	3	4.67	0	0	327	59	5.54	8.39	-0.17	-1.1	No
Apr-02	16	4	4.00	0	0	456	90	5.07	7.82	0.08	-0.95	No
May-02	1	1	1.00	0	0	618	113	5.47	6.42	0.82	-0.5	No
Jun-02	12	1	12.00	0	0	611	105	5.82	15.12	-0.41	-1.25	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

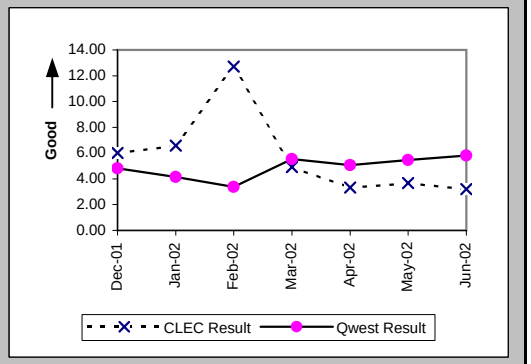
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	14	0.00%	6	0	16	72	22.22%	41.57%	2.14	0.3	Yes
Jan-02	1	8	12.50%	3	0	21	129	16.28%	36.92%	0.15	-0.91	No
Feb-02	1	5	20.00%	5	0	9	85	10.59%	30.77%	-0.66	-1.4	No
Mar-02	1	5	20.00%	6	0	8	59	13.56%	34.24%	-0.4	-1.25	No
Apr-02	1	4	25.00%	4	0	19	73	26.03%	43.88%	-0.07	-1.04	No
May-02	1	5	20.00%	11	0	26	99	26.26%	44.01%	0.2	-0.88	No
Jun-02	0	8	0.00%	6	0	25	97	25.77%	43.74%	1.74	0.06	Yes



Checklist #2 - Jeopardy Notifications - Unbundled Loops

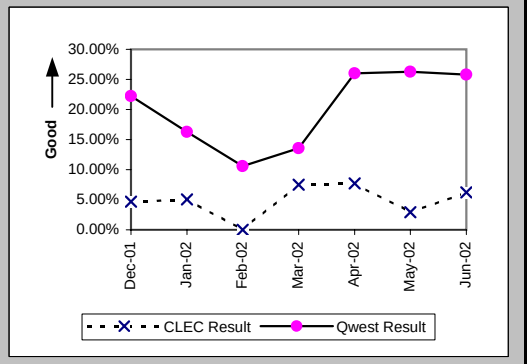
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	17	6.00	0	1	439	91	4.82	5.71	-0.78	-1.47	No
Jan-02	92	14	6.57	0	3	403	97	4.15	4.91	-1.72	-2.05	No
Feb-02	89	7	12.71	0	2	192	57	3.37	4.47	-5.22	-4.18	No
Mar-02	64	13	4.92	0	0	327	59	5.54	8.39	0.03	-0.98	No
Apr-02	20	6	3.33	0	0	456	90	5.07	7.82	0.45	-0.73	No
May-02	11	3	3.67	0	0	618	113	5.47	6.42	0.37	-0.77	No
Jun-02	16	5	3.20	0	0	611	105	5.82	15.12	0.35	-0.79	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

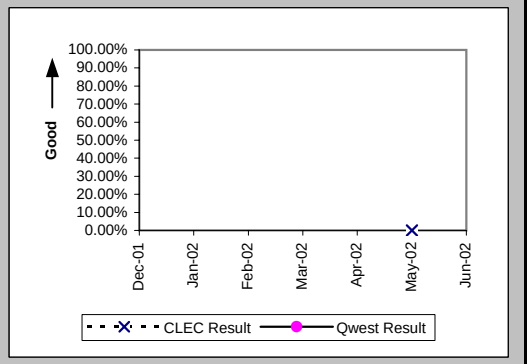
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	257	4.67%	129	1	16	72	22.22%	41.57%	4.14	1.51	Yes
Jan-02	4	79	5.06%	15	3	21	129	16.28%	36.92%	2.46	0.49	Yes
Feb-02	0	20	0.00%	5	2	9	85	10.59%	30.77%	1.6	-0.03	No
Mar-02	3	40	7.50%	10	0	8	59	13.56%	34.24%	0.9	-0.45	No
Apr-02	2	26	7.69%	7	0	19	73	26.03%	43.88%	2.01	0.22	Yes
May-02	1	34	2.94%	6	0	26	99	26.26%	44.01%	3.1	0.88	Yes
Jun-02	1	16	6.25%	14	0	25	97	25.77%	43.74%	1.79	0.09	Yes



Checklist #2 - Jeopardy Notifications - LIS

Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

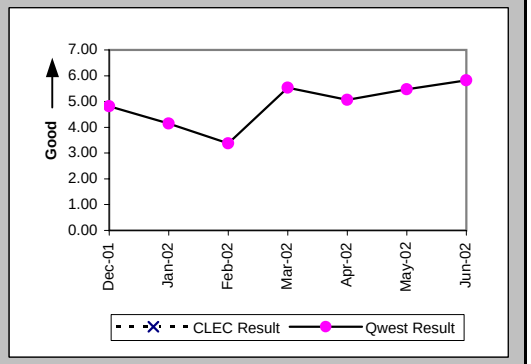
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	0	1	0.00%	0	0							
Jun-02												



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

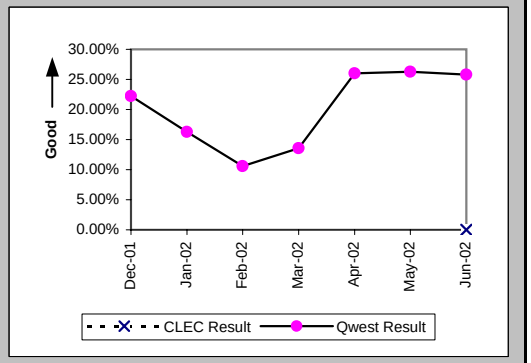
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						439	91	4.82	5.71			
Jan-02						403	97	4.15	4.91			
Feb-02						192	57	3.37	4.47			
Mar-02						327	59	5.54	8.39			
Apr-02						456	90	5.07	7.82			
May-02						618	113	5.47	6.42			
Jun-02						611	105	5.82	15.12			



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

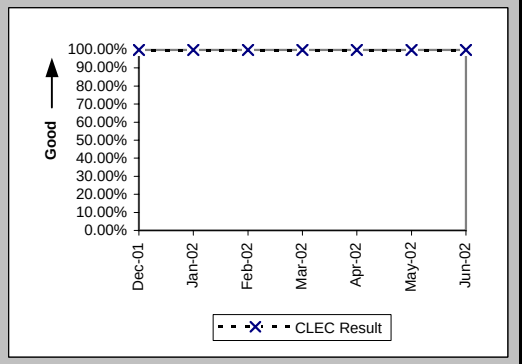
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	72	22.22%	41.57%			
Jan-02						21	129	16.28%	36.92%			
Feb-02						9	85	10.59%	30.77%			
Mar-02						8	59	13.56%	34.24%			
Apr-02						19	73	26.03%	43.88%			
May-02						26	99	26.26%	44.01%			
Jun-02	0	4	0.00%	1	0	25	97	25.77%	43.74%	1.07	-0.35	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

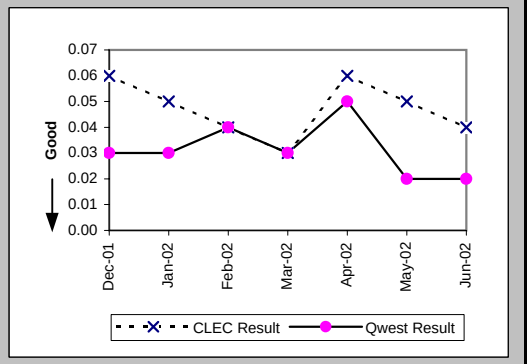
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		



Checklist #2 - Due Date Changes

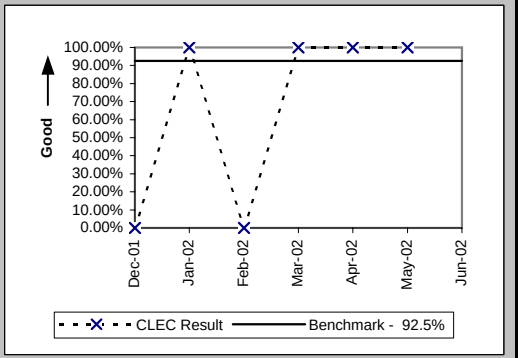
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	76	1316	0.06	0	4	93	3231	0.03	0.20	4.48	1.72	Yes
Jan-02	108	2016	0.05	0	8	115	3788	0.03	0.19	4.33	1.63	Yes
Feb-02	56	1479	0.04	0	10	121	3319	0.04	0.22	0.2	-0.88	No
Mar-02	57	1784	0.03	0	19	112	3525	0.03	0.20	0.03	-0.98	No
Apr-02	58	1046	0.06	0	3	194	3846	0.05	0.29	0.5	-0.7	No
May-02	59	1282	0.05	0	15	116	4687	0.02	0.19	3.55	1.16	Yes
Jun-02	39	1019	0.04	0	11	62	4069	0.02	0.14	4.6	1.8	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			

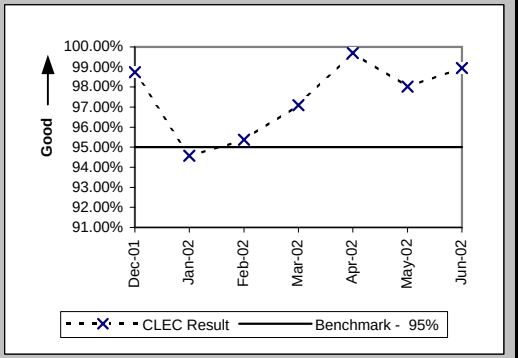


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

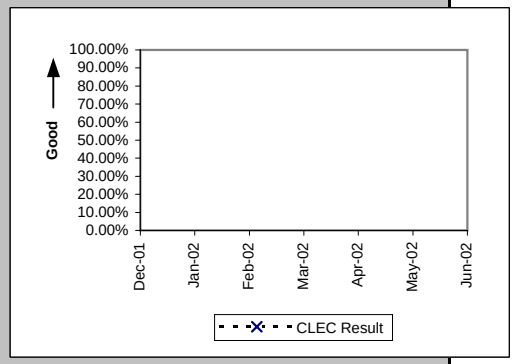
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		

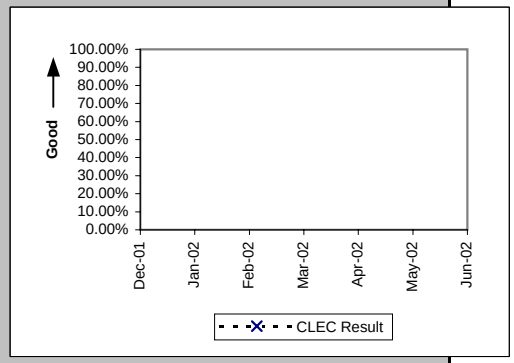


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy POTS Resale (Percent) (PO-20)				
Standard Type Description	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	398	441	90.25%	



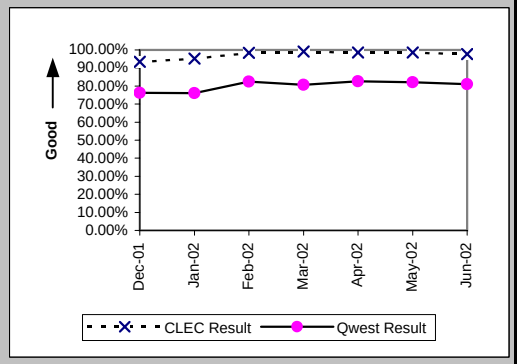
Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20)				
Standard Type Description	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	382	396	96.46%	



Checklist #2 - Access To Centers

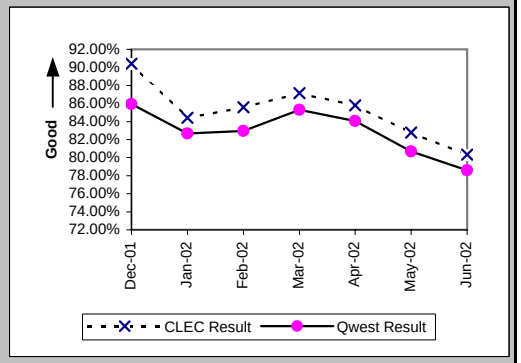
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	28038	29422	95.30%			3156401	4152609	76.01%
Feb-02	24015	24425	98.32%			2593071	3147543	82.38%
Mar-02	24486	24704	99.12%			2638255	3273774	80.59%
Apr-02	24270	24626	98.55%			2829976	3423085	82.67%
May-02	23492	23823	98.61%			2890939	3519539	82.14%
Jun-02	21666	22163	97.76%			2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

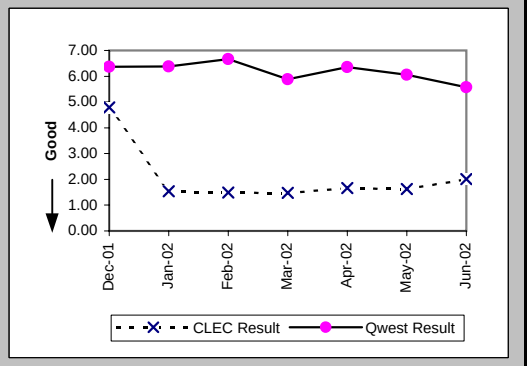
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%



Checklist #2 - Billing

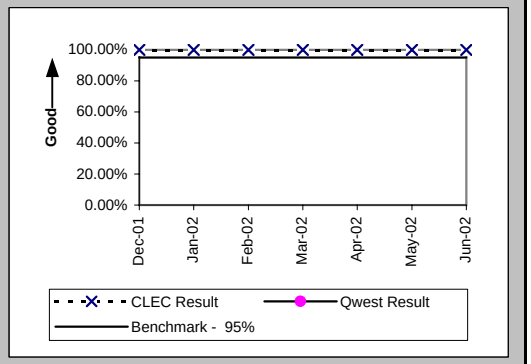
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2057327	429340	4.79	0	0	6022539	946156	6.37	8.52	-100.31	-61.98	No
Jan-02	689819	446989	1.54	0	0	6014899	943290	6.38	8.03	-331.5	-202.54	No
Feb-02	601295	403727	1.49	0	0	5197892	780777	6.66	10.74	-248.26	-151.93	No
Mar-02	1558773	1054717	1.48	0	0	4871694	829167	5.88	8.88	-337.25	-206.04	No
Apr-02	1900888	1145370	1.66	0	0	5633569	886392	6.36	8.54	-388.6	-237.25	No
May-02	2294332	1409503	1.63	0	0	6219360	1026815	6.06	8.35	-408.76	-249.51	No
Jun-02	2172246	1081487	2.01	0	0	3605841	647914	5.57	8.49	-266.63	-163.1	No



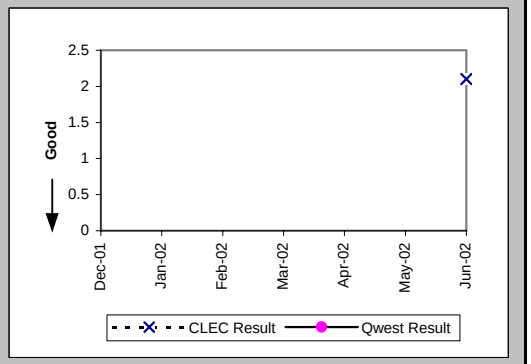
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1029108	1029108	100.00%	0	0							No
Jan-02	877273	877273	100.00%	0	0							No
Feb-02	604136	604136	100.00%	0	0							No
Mar-02	648165	648165	100.00%	0	0							No
Apr-02	164363	164507	99.91%	0	0							No
May-02	121427	121427	100.00%	0	0							No
Jun-02	121664	121664	100.00%	0	0							No



Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

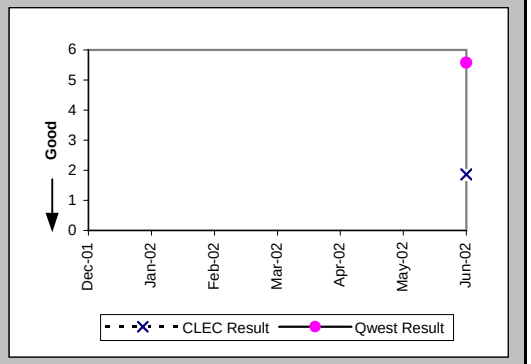
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	1402464	666788	2.10	0	0							



Checklist #2 - Billing

Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

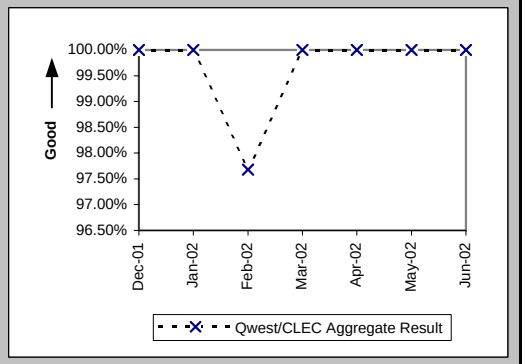
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	769782	414699	1.86	0	0	3605841	647914	5.57	8.49	-219.66	-134.54	No



Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

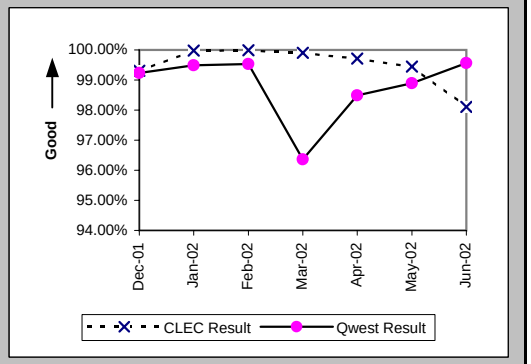
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1131	1131	100.00%	0	0
Jan-02	1236	1236	100.00%	0	0
Feb-02	1221	1250	97.68%	0	0
Mar-02	1251	1251	100.00%	0	0
Apr-02	1246	1246	100.00%	0	0
May-02	1225	1225	100.00%	0	0
Jun-02	1176	1176	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

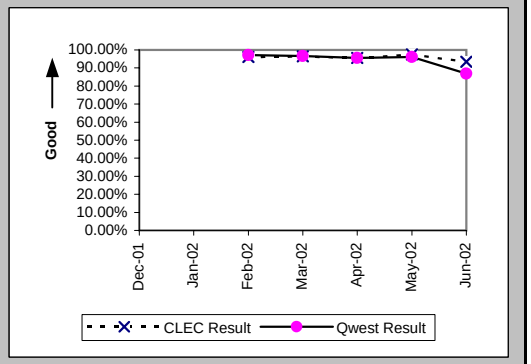
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8011191.31	8066578.14	99.31%	0	73	8168917.09	8231651.23	99.24%	8.70%	-17.52	-11.65	No
Jan-02	1298342.68	1298658.47	99.98%	0	75	8923312.56	8969449.26	99.49%	7.15%	-72.96	-45.36	No
Feb-02	1292090.73	1292177.9	99.99%	0	85	8954242.08	8996781.12	99.53%	6.86%	-72.22	-44.91	No
Mar-02	1246106.21	1247362.84	99.90%	0	99	8868205.23	9203072.13	96.36%	18.73%	-198.02	-121.39	No
Apr-02	1217679.46	1221220.31	99.71%	0	82	8701526.67	8835167.68	98.49%	12.21%	-103.76	-64.08	No
May-02	1159814.89	1166268.38	99.45%	0	81	8761649.55	8859745.69	98.89%	10.46%	-53.73	-33.67	No
Jun-02	1147814.91	1169931.67	98.11%	0	83	8943480.28	8983055.44	99.56%	6.62%	222.73	134.41	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

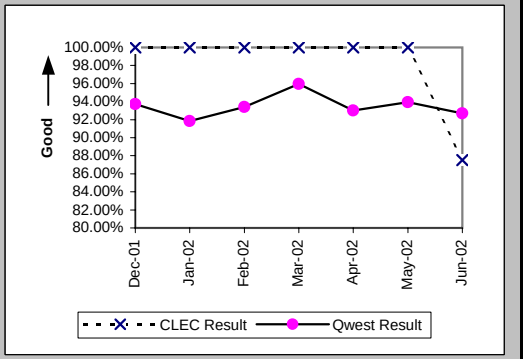
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	3613	3759	96.12%	0	0	26794	27558	97.23%	16.42%	3.89	1.37	Yes
Mar-02	3369	3496	96.37%	0	0	22549	23316	96.71%	17.84%	1.06	-0.36	No
Apr-02	3496	3658	95.57%	0	0	22739	23789	95.59%	20.54%	0.04	-0.98	No
May-02	3273	3358	97.47%	0	0	27737	28847	96.15%	19.23%	-3.75	-3.28	No
Jun-02	3805	4071	93.47%	0	0	24269	27948	86.84%	33.81%	-11.69	-8.11	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

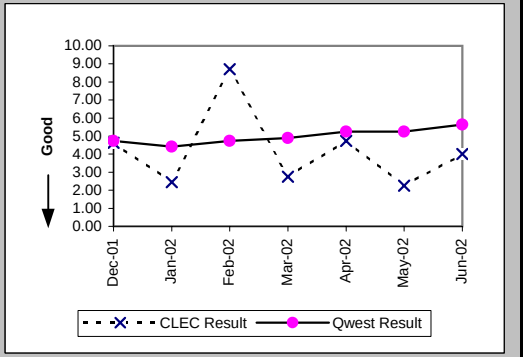
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	643	686	93.73%	24.24%	-0.73	-1.44	No
Jan-02	9	9	100.00%	0	0	766	834	91.85%	27.37%	-0.89	-1.54	No
Feb-02	7	7	100.00%	0	0	622	666	93.39%	24.84%	-0.7	-1.43	No
Mar-02	8	8	100.00%	0	0	665	693	95.96%	19.69%	-0.58	-1.35	No
Apr-02	11	11	100.00%	0	0	612	658	93.01%	25.50%	-0.9	-1.55	No
May-02	4	4	100.00%	0	0	836	890	93.93%	23.87%	-0.51	-1.31	No
Jun-02	7	8	87.50%	0	1	674	727	92.71%	26.00%	0.56	-0.66	No



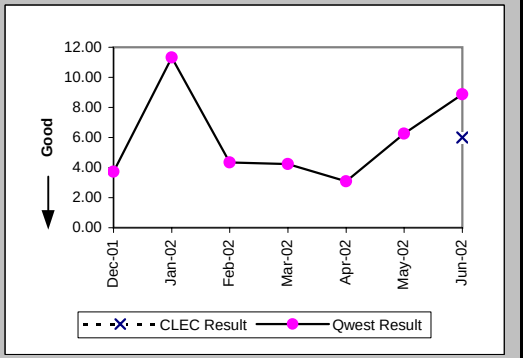
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	8	4.62	0	0	3252	688	4.73	5.07	-0.06	-1.03	No
Jan-02	22	9	2.44	0	0	3689	837	4.41	4.59	-1.28	-1.78	No
Feb-02	61	7	8.71	0	0	3186	673	4.73	5.68	1.57	-0.04	No
Mar-02	22	8	2.75	0	0	3415	697	4.90	6.51	-0.93	-1.56	No
Apr-02	52	11	4.73	0	0	3502	668	5.24	6.72	-0.25	-1.15	No
May-02	9	4	2.25	0	0	4696	894	5.25	5.44	-1.1	-1.67	No
Jun-02	32	8	4.00	0	1	4147	737	5.63	8.71	-0.53	-1.32	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

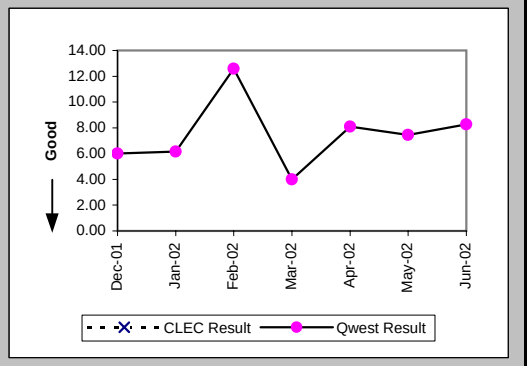
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	18	3.72	4.03			
Jan-02						385	34	11.32	43.40			
Feb-02						117	27	4.33	3.89			
Mar-02						72	17	4.24	7.69			
Apr-02						80	26	3.08	2.53			
May-02						175	28	6.25	11.17			
Jun-02	6	1	6.00	0	0	275	31	8.87	16.65	-0.17	-1.1	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

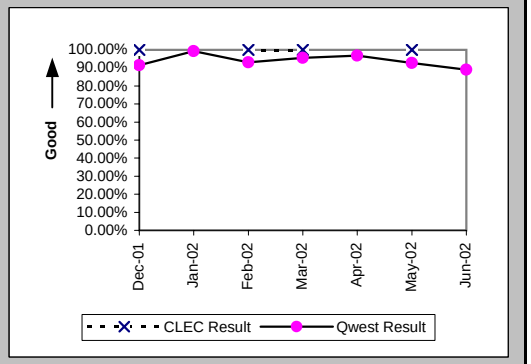
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	24	6.00	4.70			
Jan-02						209	34	6.15	4.34			
Feb-02						214	17	12.59	16.05			
Mar-02						44	11	4.00	2.41			
Apr-02						170	21	8.10	10.16			
May-02						201	27	7.44	6.68			
Jun-02						190	23	8.26	19.56			



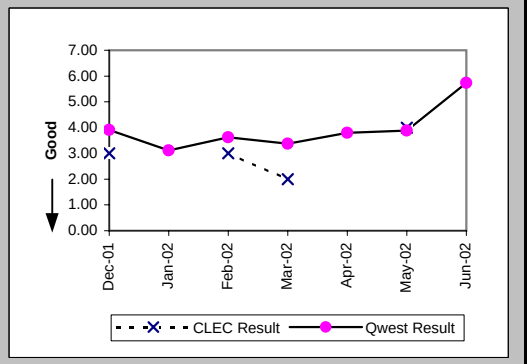
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	118	129	91.47%	27.93%	-0.3	-1.18	No
Jan-02						130	131	99.24%	8.70%			
Feb-02	4	4	100.00%	0	0	121	130	93.08%	25.38%	-0.54	-1.33	No
Mar-02	4	4	100.00%	0	0	107	112	95.54%	20.65%	-0.42	-1.26	No
Apr-02						119	123	96.75%	17.74%			
May-02	1	1	100.00%	0	0	102	110	92.73%	25.97%	-0.28	-1.17	No
Jun-02						106	119	89.08%	31.19%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

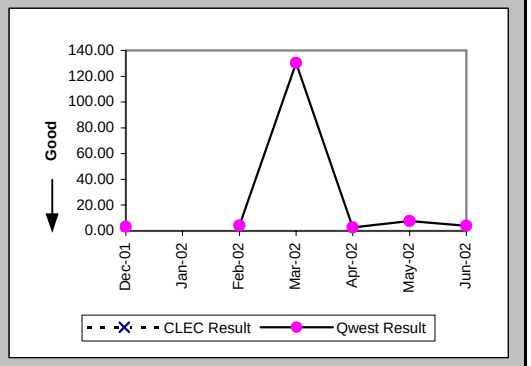
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	504	129	3.91	5.78	-0.16	-1.1	No
Jan-02						418	134	3.12	2.42			
Feb-02	12	4	3.00	0	0	472	130	3.63	3.74	-0.33	-1.2	No
Mar-02	8	4	2.00	0	0	378	112	3.38	2.40	-1.13	-1.68	No
Apr-02						467	123	3.80	3.02			
May-02	4	1	4.00	0	0	428	110	3.89	3.33	0.64	-0.61	No
Jun-02						694	121	5.74	14.06			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

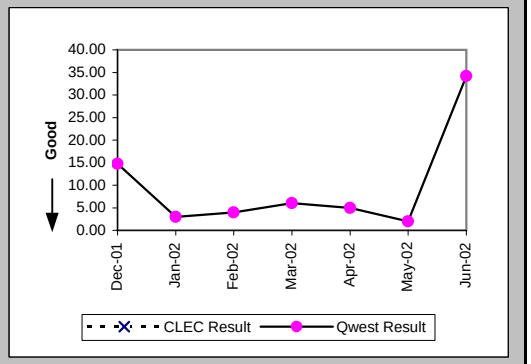
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	7	3.29	3.68			
Jan-02												
Feb-02						34	8	4.25	4.83			
Mar-02						521	4	130.25	254.50			
Apr-02						8	3	2.67	2.89			
May-02						46	6	7.67	6.31			
Jun-02						32	8	4.00	3.02			



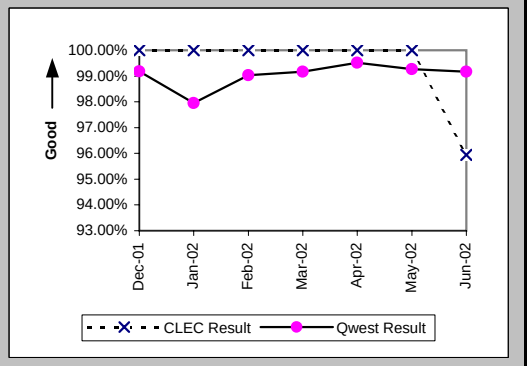
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	4	14.75	17.56			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02						6	1	6.00				
Apr-02						5	1	5.00				
May-02						4	2	2.00	1.41			
Jun-02						171	5	34.20	64.31			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

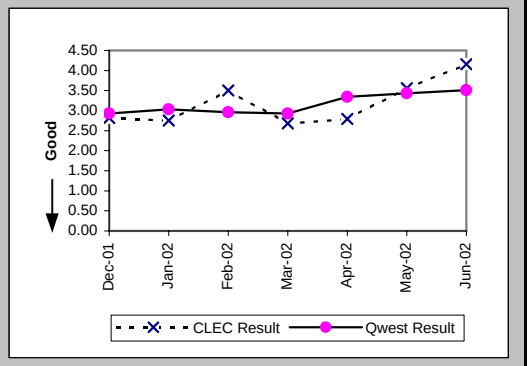
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	174	174	100.00%	0	0	1805	1820	99.18%	9.04%	-1.15	-1.7	No
Jan-02	38	38	100.00%	0	0	2152	2197	97.95%	14.16%	-0.88	-1.54	No
Feb-02	16	16	100.00%	0	0	1842	1860	99.03%	9.79%	-0.39	-1.24	No
Mar-02	46	46	100.00%	0	0	2039	2056	99.17%	9.06%	-0.61	-1.37	No
Apr-02	23	23	100.00%	0	0	2285	2296	99.52%	6.91%	-0.33	-1.2	No
May-02	50	50	100.00%	0	1	2988	3010	99.27%	8.52%	-0.6	-1.37	No
Jun-02	71	74	95.95%	0	4	2623	2645	99.17%	9.08%	2.18	0.33	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

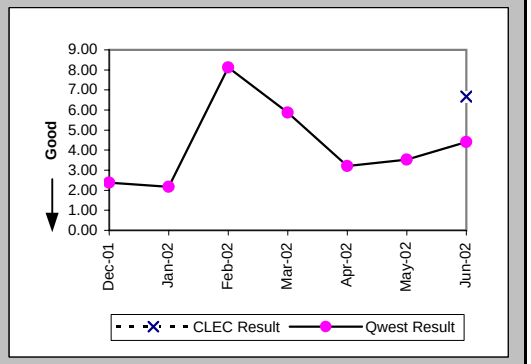
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	483	171	2.82	3	0	4083	1393	2.93	1.51	-0.87	-1.53	No
Jan-02	99	36	2.75	2	0	5087	1678	3.03	1.59	-1.05	-1.64	No
Feb-02	49	14	3.50	2	0	4061	1372	2.96	1.20	1.73	0.05	Yes
Mar-02	99	37	2.68	9	0	4363	1489	2.93	1.63	-0.94	-1.57	No
Apr-02	39	14	2.79	9	0	5323	1593	3.34	1.35	-1.53	-1.93	No
May-02	128	36	3.56	14	1	7088	2065	3.43	1.37	0.77	-0.53	No
Jun-02	158	38	4.16	36	4	6564	1872	3.51	1.35	2.33	0.41	Yes



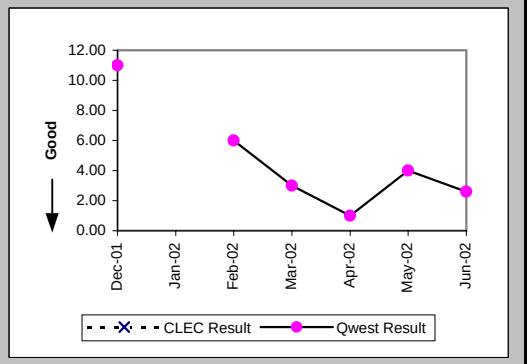
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	13	2.38	1.98			
Jan-02						100	46	2.17	1.82			
Feb-02						138	17	8.12	19.97			
Mar-02						94	16	5.88	9.84			
Apr-02						32	10	3.20	2.35			
May-02						74	21	3.52	3.96			
Jun-02	20	3	6.67	0	0	75	17	4.41	4.68	0.71	-0.57	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

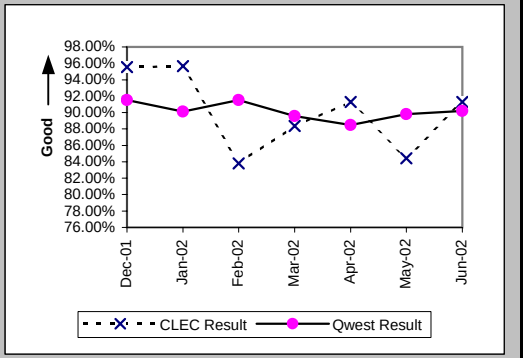
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	2	11.00	14.14			
Jan-02												
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						4	1	4.00				
Jun-02						13	5	2.60	1.52			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

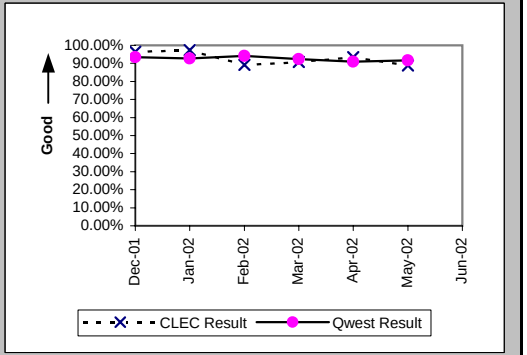
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	107	112	95.54%	0	0	2715	2967	91.51%	27.88%	-1.5	-1.91	No
Jan-02	110	115	95.65%	0	0	2616	2903	90.11%	29.85%	-1.95	-2.19	No
Feb-02	31	37	83.78%	0	0	2669	2916	91.53%	27.84%	1.55	-0.06	No
Mar-02	38	43	88.37%	0	0	2477	2765	89.58%	30.55%	0.3	-0.82	No
Apr-02	42	46	91.30%	0	0	2634	2977	88.48%	31.93%	-0.6	-1.36	No
May-02	38	45	84.44%	0	0	3190	3552	89.81%	30.25%	1.15	-0.3	No
Jun-02	63	69	91.30%	0	0	3392	3760	90.21%	29.71%	-0.3	-1.18	No



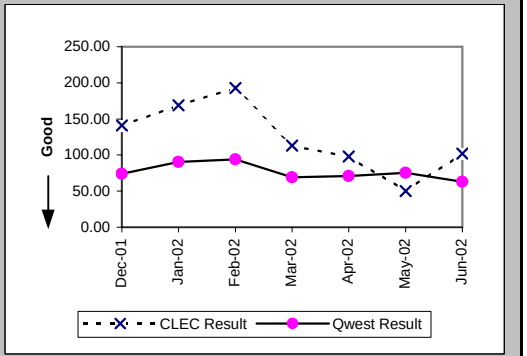
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	112	96.43%	0	0	2772	2967	93.43%	24.78%	-1.26	-1.76	No
Jan-02	112	115	97.39%	0	0	2692	2903	92.73%	25.96%	-1.89	-2.15	No
Feb-02	33	37	89.19%	0	0	2745	2916	94.14%	23.50%	1.19	-0.27	No
Mar-02	39	43	90.70%	0	0	2555	2765	92.41%	26.49%	0.46	-0.72	No
Apr-02	43	46	93.48%	0	0	2707	2977	90.93%	28.72%	-0.6	-1.36	No
May-02	40	45	88.89%	0	0	3258	3552	91.72%	27.55%	0.7	-0.57	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

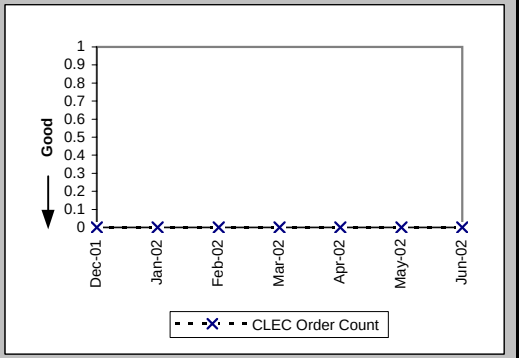
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	282	2	141.00	0	0	8880	120	74.00	111.06	1.26	-0.23	No
Jan-02	169	1	169.00	0	0	8590	95	90.42	109.90	1.03	-0.37	No
Feb-02	193	1	193.00	0	0	9286	99	93.80	115.47	1.05	-0.36	No
Mar-02	226	2	113.00	0	0	7585	110	68.95	75.82	0.77	-0.53	No
Apr-02	294	3	98.00	0	0	8669	122	71.06	72.92	0.64	-0.61	No
May-02	399	8	49.88	0	0	7901	105	75.25	85.96	-0.8	-1.49	No
Jun-02	408	4	102.00	0	0	8105	129	62.83	86.98	0.97	-0.41	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

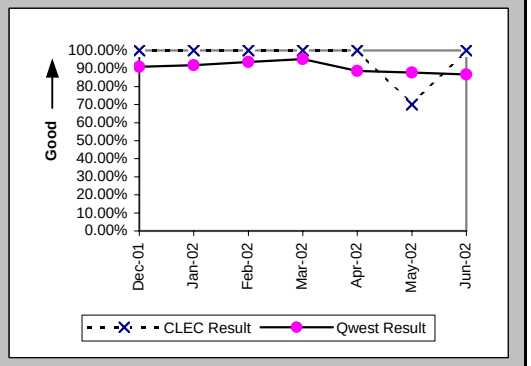
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

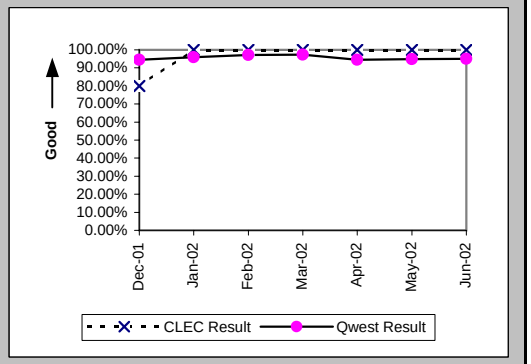
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	4	0	450	495	90.91%	28.75%	-0.55	-1.33	No
Jan-02	7	7	100.00%	2	0	444	483	91.93%	27.24%	-0.78	-1.47	No
Feb-02	4	4	100.00%	3	0	356	380	93.68%	24.32%	-0.52	-1.31	No
Mar-02	6	6	100.00%	4	0	402	422	95.26%	21.25%	-0.54	-1.33	No
Apr-02	9	9	100.00%	6	0	620	699	88.70%	31.66%	-1.06	-1.65	No
May-02	7	10	70.00%	3	0	879	1001	87.81%	32.71%	1.49	-0.09	No
Jun-02	9	9	100.00%	7	0	952	1098	86.70%	33.95%	-1.17	-1.71	No



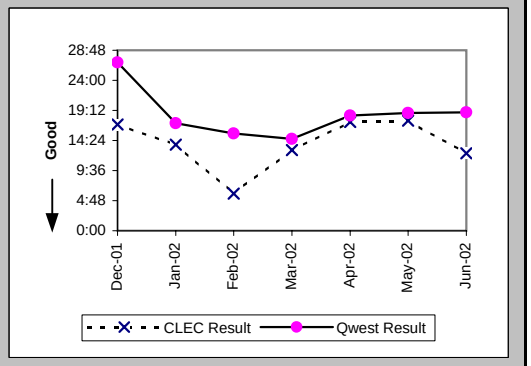
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	4	0	707	748	94.52%	22.76%	1.09	-0.34	No
Jan-02	9	9	100.00%	2	0	682	711	95.92%	19.78%	-0.61	-1.37	No
Feb-02	5	5	100.00%	3	0	576	593	97.13%	16.69%	-0.38	-1.23	No
Mar-02	9	9	100.00%	4	0	597	613	97.39%	15.94%	-0.49	-1.3	No
Apr-02	9	9	100.00%	6	0	943	998	94.49%	22.82%	-0.72	-1.44	No
May-02	13	13	100.00%	3	0	1312	1382	94.93%	21.93%	-0.83	-1.5	No
Jun-02	13	13	100.00%	7	0	1387	1460	95.00%	21.79%	-0.82	-1.5	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

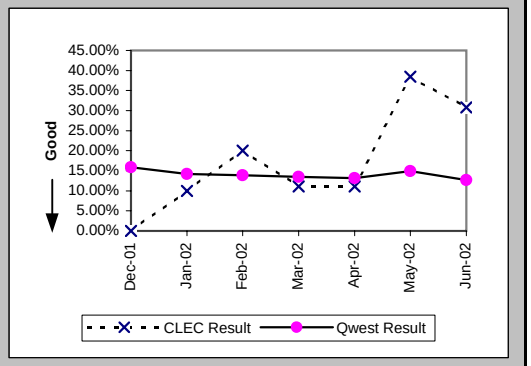
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	84:39	5	16:56	4	0	20080:51	748	26:51	84:03	-0.26	-1.16	No
Jan-02	123:48	9	13:45	1	0	12197:55	711	17:09	16:17	-0.62	-1.38	No
Feb-02	29:34	5	5:55	3	0	9205:42	593	15:31	14:16	-1.5	-1.91	No
Mar-02	115:36	9	12:51	4	0	8990:44	613	14:40	13:20	-0.41	-1.25	No
Apr-02	156:31	9	17:23	6	0	18338:25	998	18:23	16:13	-0.18	-1.11	No
May-02	228:11	13	17:33	3	0	25973:24	1382	18:48	15:40	-0.28	-1.17	No
Jun-02	160:47	13	12:22	7	0	27612:19	1460	18:55	16:19	-1.44	-1.88	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

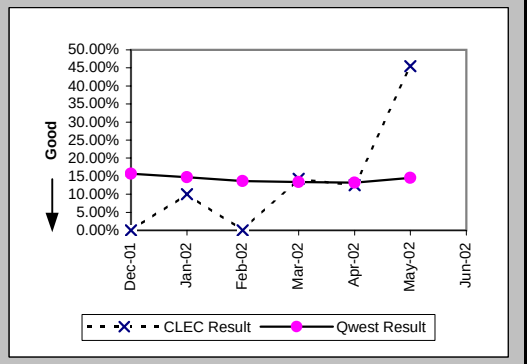
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	4	0	123	776	15.85%	36.52%	-0.97	-1.59	No
Jan-02	1	10	10.00%	1	0	104	733	14.19%	34.89%	-0.38	-1.23	No
Feb-02	1	5	20.00%	3	0	85	612	13.89%	34.58%	0.41	-0.75	No
Mar-02	1	9	11.11%	4	0	86	636	13.52%	34.20%	-0.21	-1.13	No
Apr-02	1	9	11.11%	6	0	135	1024	13.18%	33.83%	-0.18	-1.11	No
May-02	5	13	38.46%	3	0	210	1411	14.88%	35.59%	2.06	0.26	Yes
Jun-02	4	13	30.77%	7	0	188	1485	12.66%	33.25%	1.71	0.04	Yes



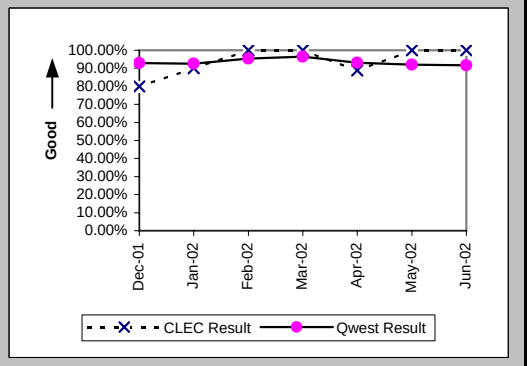
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	4	0	107	680	15.74%	36.41%	-0.96	-1.59	No
Jan-02	1	10	10.00%	1	0	94	640	14.69%	35.40%	-0.42	-1.25	No
Feb-02	0	3	0.00%	3	0	75	551	13.61%	34.29%	-0.69	-1.42	No
Mar-02	1	7	14.29%	4	0	76	567	13.40%	34.07%	0.13	-0.92	No
Apr-02	1	8	12.50%	6	0	127	959	13.24%	33.90%	-0.06	-1.04	No
May-02	5	11	45.45%	3	0	191	1311	14.57%	35.28%	2.42	0.47	Yes
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

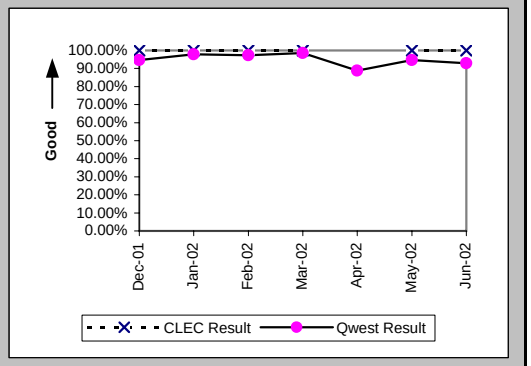
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	4	0	721	776	92.91%	25.66%	0.92	-0.44	No
Jan-02	9	10	90.00%	1	0	679	733	92.63%	26.12%	0.36	-0.78	No
Feb-02	5	5	100.00%	3	0	584	612	95.42%	20.89%	-0.49	-1.3	No
Mar-02	9	9	100.00%	4	0	614	636	96.54%	18.27%	-0.56	-1.34	No
Apr-02	8	9	88.89%	6	0	954	1024	93.16%	25.24%	0.52	-0.69	No
May-02	13	13	100.00%	3	0	1299	1411	92.06%	27.03%	-1.05	-1.64	No
Jun-02	13	13	100.00%	7	0	1362	1485	91.72%	27.56%	-1.08	-1.66	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

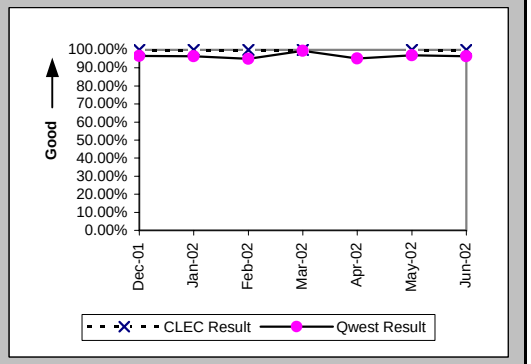
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	159	168	94.64%	22.52%	-0.41	-1.25	No
Jan-02	1	1	100.00%	2	0	138	141	97.87%	14.43%	-0.15	-1.09	No
Feb-02	3	3	100.00%	1	0	109	112	97.32%	16.15%	-0.28	-1.17	No
Mar-02	1	1	100.00%	3	0	138	140	98.57%	11.87%	-0.12	-1.07	No
Apr-02						136	153	88.89%	31.43%			
May-02	7	7	100.00%	1	0	265	280	94.64%	22.52%	-0.62	-1.38	No
Jun-02	3	3	100.00%	0	0	237	255	92.94%	25.61%	-0.47	-1.29	No



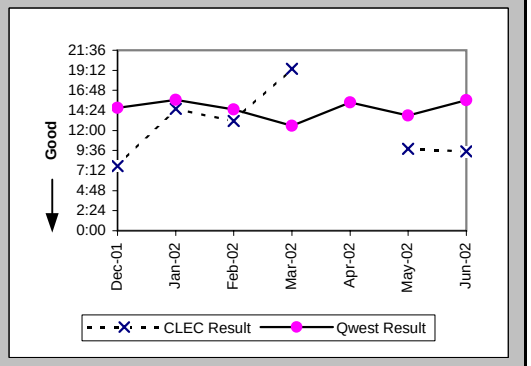
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	258	267	96.63%	18.05%	-0.37	-1.23	No
Jan-02	2	2	100.00%	2	0	221	229	96.51%	18.36%	-0.27	-1.16	No
Feb-02	4	4	100.00%	1	0	172	181	95.03%	21.74%	-0.45	-1.28	No
Mar-02	1	1	100.00%	3	0	189	190	99.47%	7.24%	-0.07	-1.04	No
Apr-02						215	226	95.13%	21.52%			
May-02	7	7	100.00%	1	0	375	387	96.90%	17.33%	-0.47	-1.29	No
Jun-02	4	4	100.00%	0	0	350	363	96.42%	18.58%	-0.38	-1.23	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

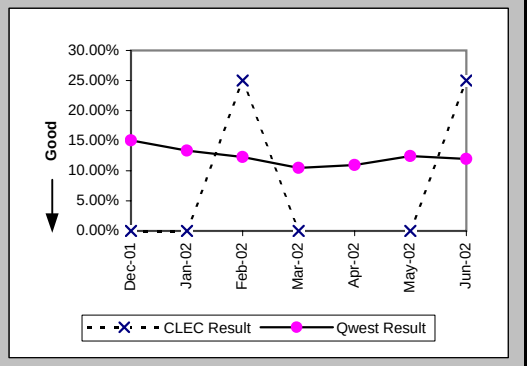
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30:59	4	7:45	0	0	3929:49	267	14:43	14:28	-0.96	-1.58	No
Jan-02	29:10	2	14:35	2	0	3586:33	229	15:40	15:48	-0.1	-1.06	No
Feb-02	52:33	4	13:08	1	0	2629:56	181	14:32	15:01	-0.18	-1.11	No
Mar-02	19:23	1	19:23	3	0	2386:16	190	12:34	9:30	0.62	-0.62	No
Apr-02						3467:15	226	15:21	15:52			
May-02	68:44	7	9:49	1	0	5334:22	387	13:47	14:57	-0.7	-1.42	No
Jun-02	37:56	4	9:29	0	0	5669:45	363	15:37	13:49	-0.88	-1.54	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

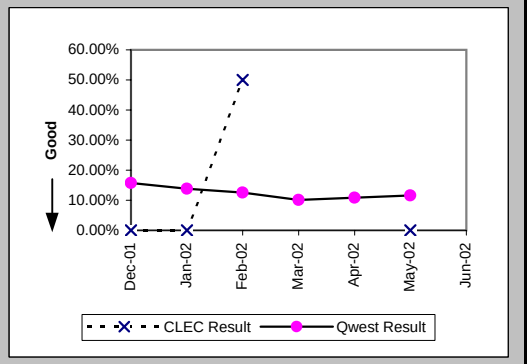
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	41	272	15.07%	35.78%	-0.84	-1.51	No
Jan-02	0	2	0.00%	2	0	31	232	13.36%	34.02%	-0.55	-1.34	No
Feb-02	1	4	25.00%	1	0	23	187	12.30%	32.84%	0.67	-0.59	No
Mar-02	0	1	0.00%	3	0	20	191	10.47%	30.62%	-0.34	-1.21	No
Apr-02						25	228	10.96%	31.25%			
May-02	0	7	0.00%	1	0	49	393	12.47%	33.04%	-0.99	-1.6	No
Jun-02	1	4	25.00%	0	0	44	368	11.96%	32.45%	0.7	-0.57	No



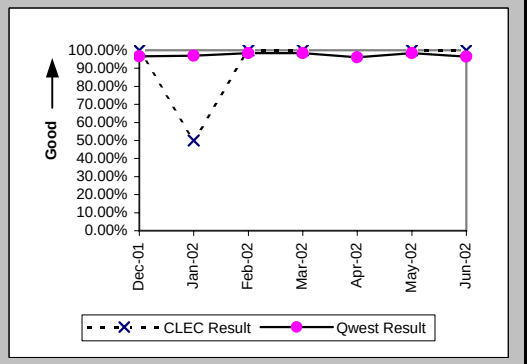
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	38	242	15.70%	36.38%	-0.74	-1.45	No
Jan-02	0	1	0.00%	2	0	29	210	13.81%	34.50%	-0.4	-1.24	No
Feb-02	1	2	50.00%	1	0	21	167	12.57%	33.16%	1.14	-0.31	No
Mar-02						18	179	10.06%	30.07%			
Apr-02						24	221	10.86%	31.11%			
May-02	0	6	0.00%	1	0	44	379	11.61%	32.03%	-0.88	-1.54	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

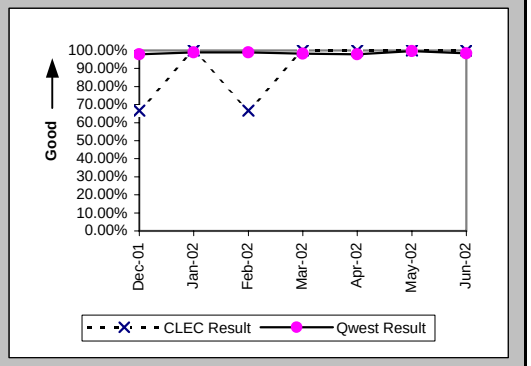
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	263	272	96.69%	17.89%	-0.37	-1.22	No
Jan-02	1	2	50.00%	2	0	225	232	96.98%	17.11%	1.86	0.13	Yes
Feb-02	4	4	100.00%	1	0	184	187	98.40%	12.56%	-0.25	-1.15	No
Mar-02	1	1	100.00%	3	0	188	191	98.43%	12.43%	-0.13	-1.08	No
Apr-02						219	228	96.05%	19.47%			
May-02	7	7	100.00%	1	0	387	393	98.47%	12.26%	-0.33	-1.2	No
Jun-02	4	4	100.00%	0	0	355	368	96.47%	18.46%	-0.38	-1.23	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

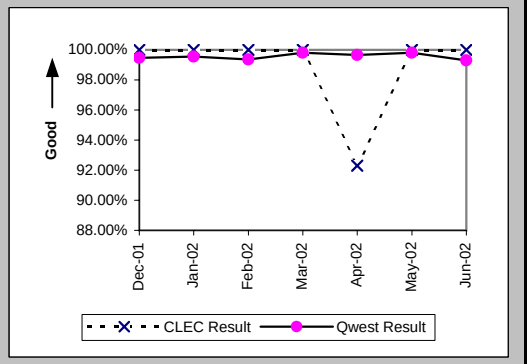
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	6	66.67%	3	0	180	184	97.83%	14.58%	2.6	0.58	Yes
Jan-02	1	1	100.00%	1	0	199	201	99.01%	9.93%	-0.1	-1.06	No
Feb-02	2	3	66.67%	4	0	176	178	98.88%	10.54%	2.02	0.23	Yes
Mar-02	3	3	100.00%	2	0	218	222	98.20%	13.30%	-0.23	-1.14	No
Apr-02	4	4	100.00%	1	0	231	236	97.88%	14.40%	-0.29	-1.18	No
May-02	2	2	100.00%	3	0	245	246	99.59%	6.36%	-0.09	-1.05	No
Jun-02	1	1	100.00%	1	0	191	194	98.45%	12.34%	-0.13	-1.08	No



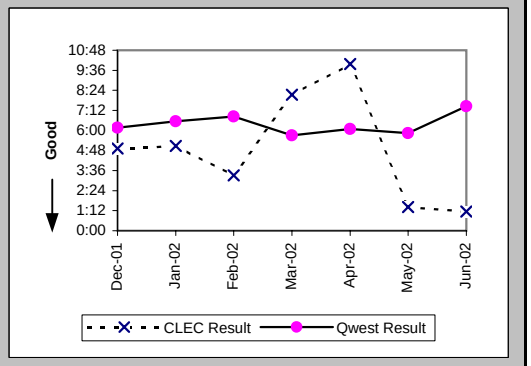
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	3	0	375	377	99.47%	7.26%	-0.26	-1.16	No
Jan-02	9	9	100.00%	1	0	447	449	99.55%	6.66%	-0.2	-1.12	No
Feb-02	11	11	100.00%	4	0	471	474	99.37%	7.93%	-0.26	-1.16	No
Mar-02	6	6	100.00%	2	0	533	534	99.81%	4.32%	-0.11	-1.06	No
Apr-02	12	13	92.31%	1	0	574	576	99.65%	5.88%	1.89	0.15	Yes
May-02	11	11	100.00%	3	0	541	542	99.82%	4.29%	-0.14	-1.09	No
Jun-02	3	3	100.00%	1	0	425	428	99.30%	8.34%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

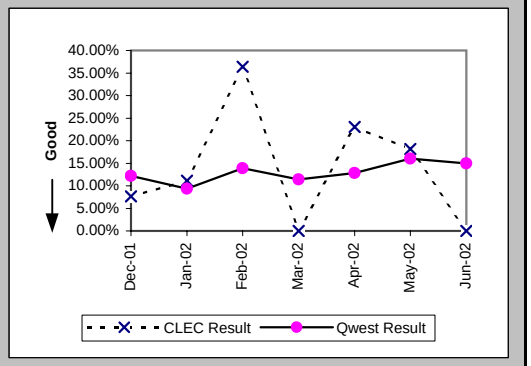
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	63:52	13	4:55	3	0	2325:06	377	6:10	9:36	-0.46	-1.28	No
Jan-02	45:43	9	5:05	1	0	2938:18	449	6:33	8:16	-0.53	-1.32	No
Feb-02	36:31	11	3:19	4	0	3235:33	474	6:50	8:54	-1.29	-1.78	No
Mar-02	48:48	6	8:08	2	0	3048:09	534	5:42	8:05	0.84	-0.49	No
Apr-02	129:53	13	9:59	1	0	3505:36	576	6:05	10:07	1.39	-0.16	No
May-02	15:34	11	1:25	3	0	3162:28	542	5:50	7:48	-1.86	-2.13	No
Jun-02	3:26	3	1:09	1	0	3186:00	428	7:27	11:59	-0.91	-1.55	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

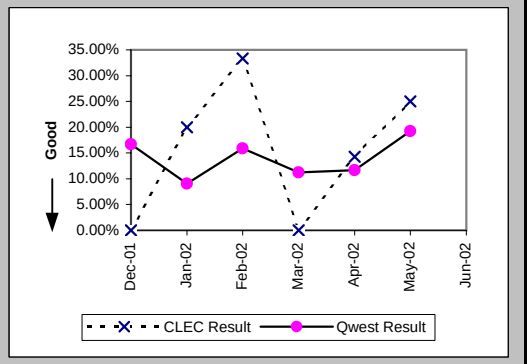
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	13	7.69%	3	0	46	377	12.20%	32.73%	-0.49	-1.3	No
Jan-02	1	9	11.11%	1	0	42	449	9.35%	29.12%	0.23	-0.86	No
Feb-02	4	11	36.36%	4	0	66	474	13.92%	34.62%	1.84	0.12	Yes
Mar-02	0	6	0.00%	2	0	61	534	11.42%	31.81%	-0.87	-1.53	No
Apr-02	3	13	23.08%	1	0	74	576	12.85%	33.46%	1.03	-0.38	No
May-02	2	11	18.18%	3	0	87	542	16.05%	36.71%	0.23	-0.86	No
Jun-02	0	3	0.00%	1	0	64	428	14.95%	35.66%	-0.72	-1.44	No



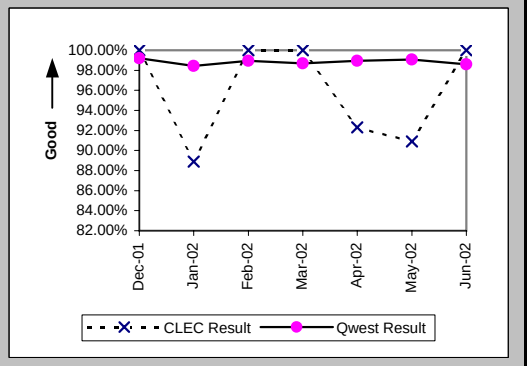
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	10	0.00%	3	0	25	150	16.67%	37.27%	-1.37	-1.83	No
Jan-02	1	5	20.00%	1	0	18	198	9.09%	28.75%	0.73	-0.56	No
Feb-02	3	9	33.33%	4	0	30	189	15.87%	36.54%	1.26	-0.23	No
Mar-02	0	5	0.00%	2	0	21	187	11.23%	31.57%	-0.78	-1.48	No
Apr-02	1	7	14.29%	1	0	26	223	11.66%	32.09%	0.25	-0.85	No
May-02	2	8	25.00%	3	0	51	265	19.25%	39.42%	0.42	-0.75	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

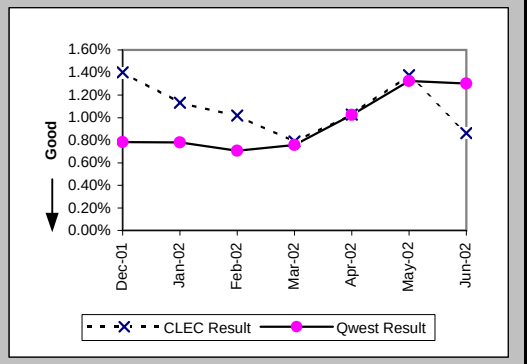
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	3	0	374	377	99.20%	8.89%	-0.32	-1.19	No
Jan-02	8	9	88.89%	1	0	442	449	98.44%	12.39%	1.44	-0.12	No
Feb-02	11	11	100.00%	4	0	469	474	98.95%	10.22%	-0.34	-1.21	No
Mar-02	6	6	100.00%	2	0	527	534	98.69%	11.37%	-0.28	-1.17	No
Apr-02	12	13	92.31%	1	0	570	576	98.96%	10.15%	1.45	-0.12	No
May-02	10	11	90.91%	3	0	537	542	99.08%	9.56%	1.59	-0.03	No
Jun-02	3	3	100.00%	1	0	422	428	98.60%	11.76%	-0.21	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

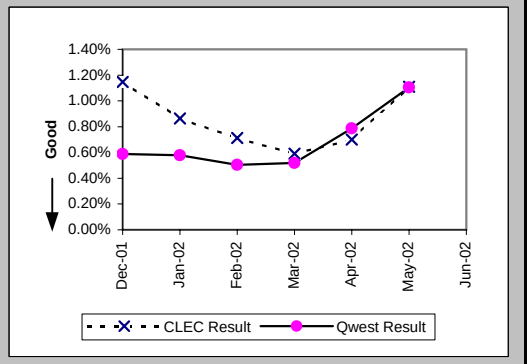
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	1571	1.40%	7	0	1425	182091	0.78%	8.81%	2.77	0.68	Yes
Jan-02	21	1853	1.13%	4	0	1414	181005	0.78%	8.80%	1.71	0.04	Yes
Feb-02	20	1966	1.02%	8	0	1273	179945	0.71%	8.38%	1.63	-0.01	No
Mar-02	16	2027	0.79%	9	0	1361	179653	0.76%	8.67%	0.16	-0.9	No
Apr-02	22	2141	1.03%	7	0	1828	178319	1.03%	10.07%	0.01	-0.99	No
May-02	31	2252	1.38%	7	0	2346	177006	1.33%	11.44%	0.21	-0.87	No
Jun-02	20	2320	0.86%	8	0	2281	175306	1.30%	11.33%	-1.85	-2.13	No



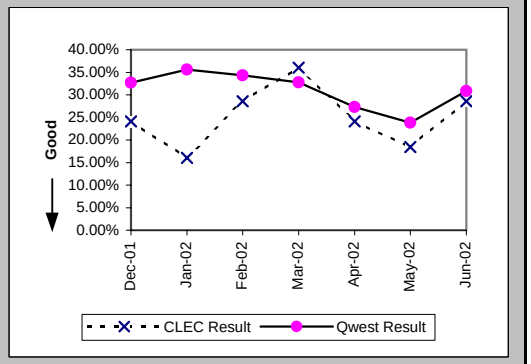
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	1571	1.15%	7	0	1072	182091	0.59%	7.65%	2.87	0.75	Yes
Jan-02	16	1853	0.86%	4	0	1048	181005	0.58%	7.59%	1.61	-0.02	No
Feb-02	14	1966	0.71%	8	0	907	179945	0.50%	7.08%	1.3	-0.21	No
Mar-02	12	2027	0.59%	9	0	933	179653	0.52%	7.19%	0.45	-0.72	No
Apr-02	15	2141	0.70%	7	0	1403	178319	0.79%	8.84%	-0.45	-1.27	No
May-02	25	2252	1.11%	7	0	1955	177006	1.10%	10.45%	0.03	-0.98	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

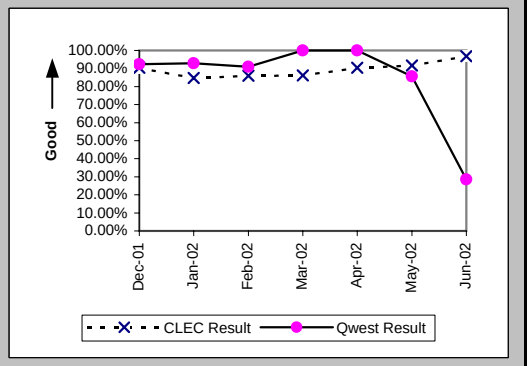
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	29	24.14%	0	0	693	2118	32.72%	46.92%	-0.98	-1.59	No
Jan-02	4	25	16.00%	0	0	781	2195	35.58%	47.88%	-2.03	-2.24	No
Feb-02	8	28	28.57%	0	0	666	1939	34.35%	47.49%	-0.64	-1.39	No
Mar-02	9	25	36.00%	0	0	663	2024	32.76%	46.93%	0.36	-0.78	No
Apr-02	7	29	24.14%	0	0	686	2514	27.29%	44.54%	-0.38	-1.23	No
May-02	7	38	18.42%	0	0	733	3079	23.81%	42.59%	-0.77	-1.47	No
Jun-02	8	28	28.57%	0	0	1016	3297	30.82%	46.17%	-0.26	-1.16	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

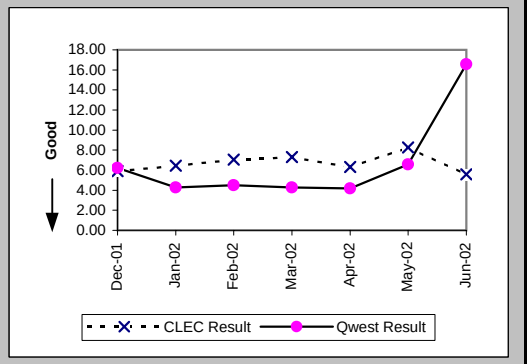
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	57	63	90.48%	1	0	12	13	92.31%	26.65%	0.04	-0.98	No
Jan-02	50	59	84.75%	1	0	13	14	92.86%	25.75%	0.7	-0.58	No
Feb-02	37	43	86.05%	1	1	10	11	90.91%	28.75%	0.28	-0.83	No
Mar-02	50	58	86.21%	1	3	7	7	100.00%	N/A	N/A	-0.42	No
Apr-02	66	73	90.41%	0	0	6	6	100.00%	N/A	N/A	-0.63	No
May-02	77	84	91.67%	0	4	12	14	85.71%	34.99%	-0.59	-1.36	No
Jun-02	90	93	96.77%	0	0	2	7	28.57%	45.18%	-3.85	-3.34	No



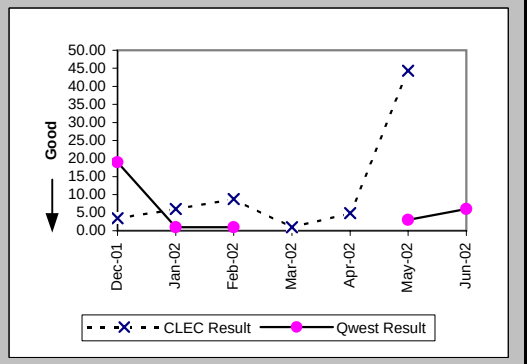
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	378	64	5.91	0	0	81	13	6.23	5.75	-0.19	-1.11	No
Jan-02	387	60	6.45	0	0	60	14	4.29	2.33	1.5	-0.09	No
Feb-02	310	44	7.05	0	1	54	12	4.50	2.20	1.45	-0.12	No
Mar-02	432	59	7.32	0	3	30	7	4.29	3.25	0.83	-0.5	No
Apr-02	462	73	6.33	0	0	25	6	4.17	2.14	0.74	-0.55	No
May-02	694	84	8.26	0	4	92	14	6.57	8.55	-0.26	-1.16	No
Jun-02	520	93	5.59	0	0	116	7	16.57	22.74	-1.23	-1.75	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

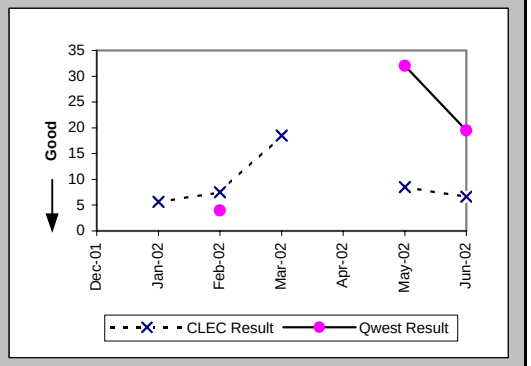
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	6	3.50	1	0	19	1	19.00				
Jan-02	36	6	6.00	1	0	1	1	1.00				
Feb-02	35	4	8.75	1	1	1	1	1.00				
Mar-02	4	4	1.00	1	1							
Apr-02	34	7	4.86	0	0							
May-02	133	3	44.33	0	0	3	1	3.00				
Jun-02						6	1	6.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

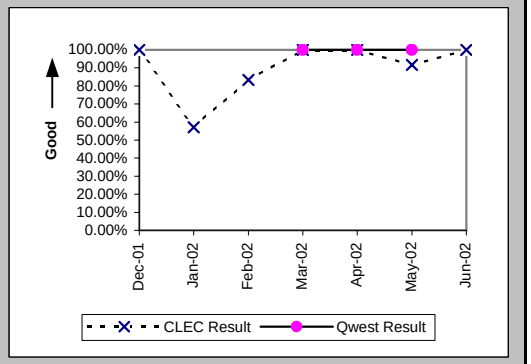
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	17	3	5.67	0	0							
Feb-02	15	2	7.50	0	0	4	1	4.00				
Mar-02	74	4	18.50	0	0							
Apr-02												
May-02	34	4	8.50	0	0	32	1	32.00				
Jun-02	20	3	6.67	0	0	78	4	19.50	29.67	-0.57	-1.34	No



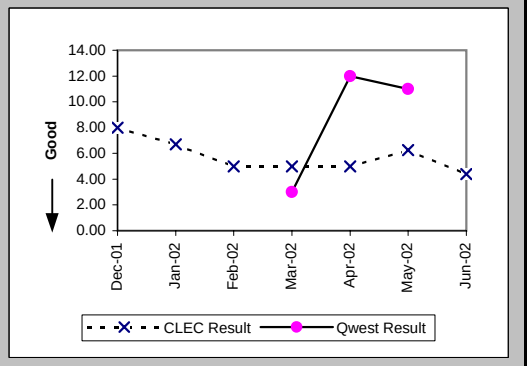
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0							
Jan-02	4	7	57.14%	0	0							
Feb-02	5	6	83.33%	0	0							
Mar-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	11	12	91.67%	0	1	1	1	100.00%	N/A	N/A	-1.11	No
Jun-02	5	5	100.00%	0	2							



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

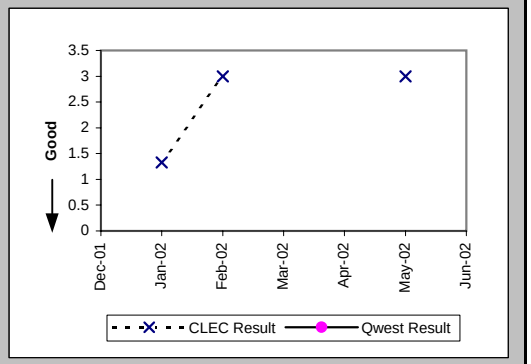
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	0	0							
Jan-02	47	7	6.71	0	0							
Feb-02	30	6	5.00	0	0							
Mar-02	10	2	5.00	0	0	3	1	3.00				
Apr-02	20	4	5.00	0	0	36	3	12.00	16.46	-0.56	-1.34	No
May-02	75	12	6.25	0	1	11	1	11.00				
Jun-02	22	5	4.40	0	2							



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

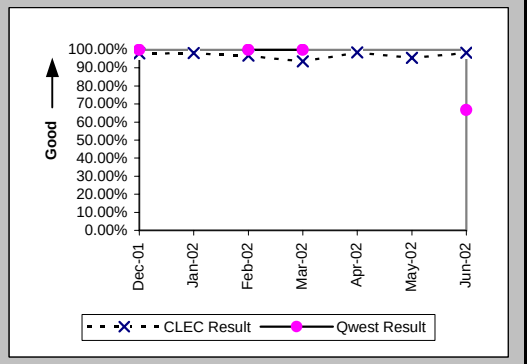
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	4	3	1.33	0	0							
Feb-02	3	1	3.00	0	0							
Mar-02												
Apr-02												
May-02	3	1	3.00	0	0							
Jun-02												



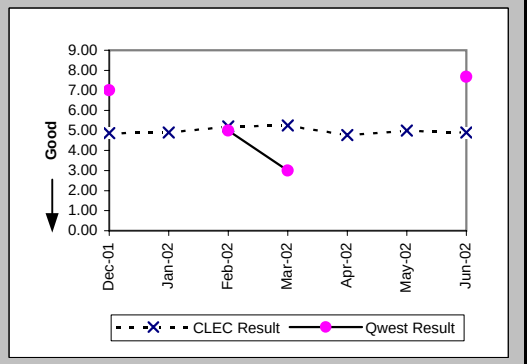
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	245	250	98.00%	2	5	1	1	100.00%	N/A	N/A	-1.07	No
Jan-02	393	400	98.25%	1	5							
Feb-02	90	93	96.77%	0	1	1	1	100.00%	N/A	N/A	-1.08	No
Mar-02	89	95	93.68%	0	3	2	2	100.00%	N/A	N/A	-0.96	No
Apr-02	73	74	98.65%	0	4							
May-02	66	69	95.65%	0	3							
Jun-02	62	63	98.41%	0	2	2	3	66.67%	47.14%	-1.14	-1.69	No



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

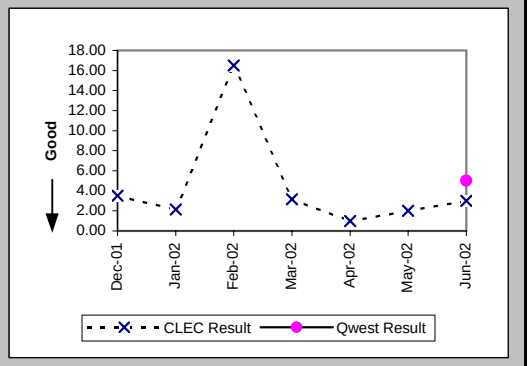
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1190	245	4.86	7	5	7	1	7.00				
Jan-02	1921	392	4.90	9	5							
Feb-02	474	91	5.21	2	1	5	1	5.00				
Mar-02	467	89	5.25	6	3	6	2	3.00	0.00			
Apr-02	334	70	4.77	4	4							
May-02	320	64	5.00	5	3							
Jun-02	299	61	4.90	2	2	23	3	7.67	5.51	-0.85	-1.52	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

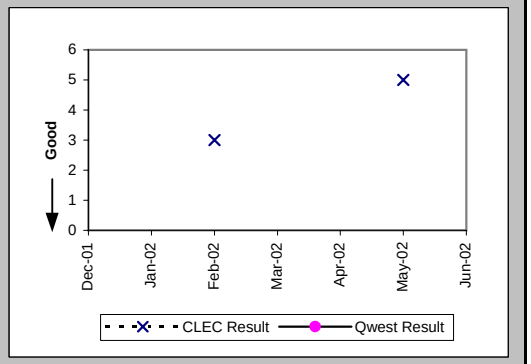
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	6	3.50	1	0							
Jan-02	15	7	2.14	1	0							
Feb-02	33	2	16.50	0	0							
Mar-02	19	6	3.17	0	0							
Apr-02	1	1	1.00	0	1							
May-02	4	2	2.00	0	0							
Jun-02	3	1	3.00	0	0	5	1	5.00				



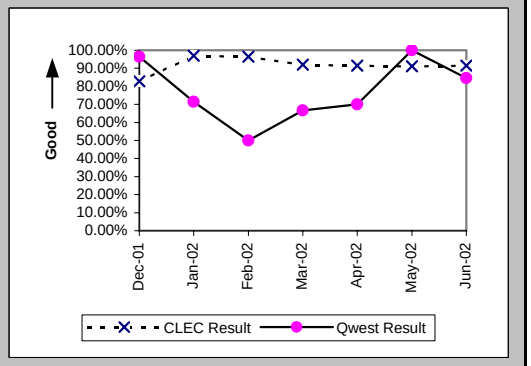
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	3	1	3.00	0	0							
Mar-02												
Apr-02												
May-02	5	1	5.00	0	0							
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

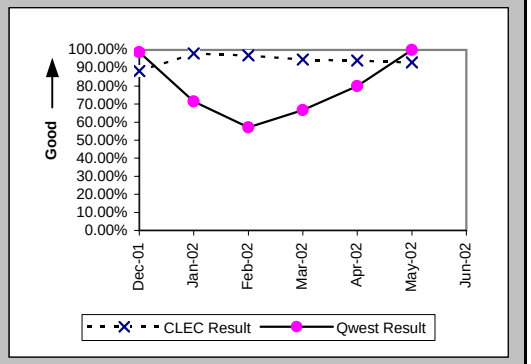
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	134	162	82.72%	0	0	81	84	96.43%	18.56%	3.17	0.93	Yes
Jan-02	381	393	96.95%	0	0	10	14	71.43%	45.18%	-2.08	-2.26	No
Feb-02	295	306	96.41%	0	0	7	14	50.00%	50.00%	-3.4	-3.06	No
Mar-02	138	150	92.00%	0	0	8	12	66.67%	47.14%	-1.79	-2.09	No
Apr-02	141	154	91.56%	0	0	7	10	70.00%	45.83%	-1.44	-1.88	No
May-02	144	158	91.14%	0	0	12	12	100.00%	N/A	N/A	-0.38	No
Jun-02	149	163	91.41%	0	0	11	13	84.62%	36.08%	-0.65	-1.4	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

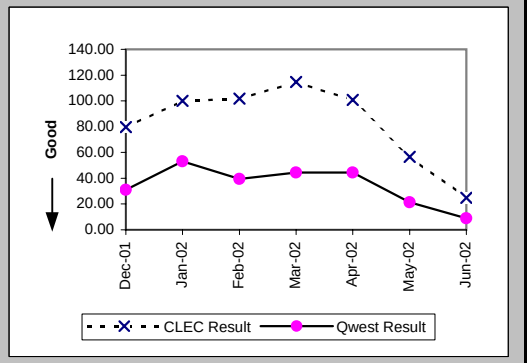
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	143	162	88.27%	0	0	83	84	98.81%	10.85%	2.96	0.8	Yes
Jan-02	385	393	97.96%	0	0	10	14	71.43%	45.18%	-2.16	-2.31	No
Feb-02	297	306	97.06%	0	0	8	14	57.14%	49.49%	-2.95	-2.79	No
Mar-02	142	150	94.67%	0	0	8	12	66.67%	47.14%	-1.98	-2.2	No
Apr-02	145	154	94.16%	0	0	8	10	80.00%	40.00%	-1.08	-1.66	No
May-02	147	158	93.04%	0	0	12	12	100.00%	N/A	N/A	-0.49	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

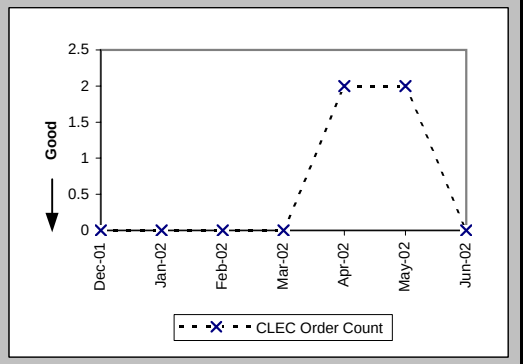
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3505	44	79.66	0	1	31	1	31.00				
Jan-02	4197	42	99.93	0	1	53	1	53.00				
Feb-02	3259	32	101.84	0	0	79	2	39.50	47.38	1.1	-0.33	No
Mar-02	3669	32	114.66	0	1	133	3	44.33	43.66	1.47	-0.11	No
Apr-02	1511	15	100.73	0	1	222	5	44.40	43.19	1.71	0.04	Yes
May-02	510	9	56.67	0	0	64	3	21.33	30.02	0.7	-0.57	No
Jun-02	149	6	24.83	0	0	18	2	9.00	0.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

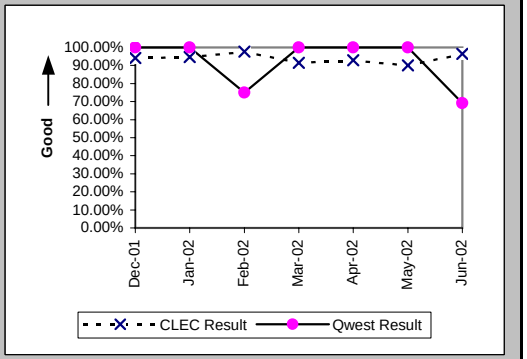
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	2
May-02	2
Jun-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

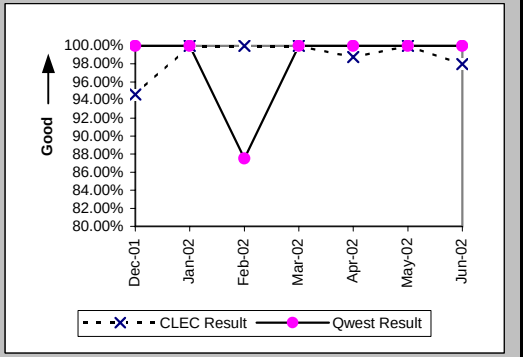
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49	52	94.23%	45	0	2	2	100.00%	N/A	N/A	-1	No
Jan-02	54	57	94.74%	42	0	12	12	100.00%	N/A	N/A	-0.62	No
Feb-02	43	44	97.73%	32	0	3	4	75.00%	43.30%	-1.01	-1.61	No
Mar-02	32	35	91.43%	33	0	3	3	100.00%	N/A	N/A	-0.87	No
Apr-02	52	56	92.86%	30	0	4	4	100.00%	N/A	N/A	-0.84	No
May-02	54	60	90.00%	38	0	8	8	100.00%	N/A	N/A	-0.51	No
Jun-02	81	84	96.43%	32	0	9	13	69.23%	46.15%	-1.98	-2.2	No



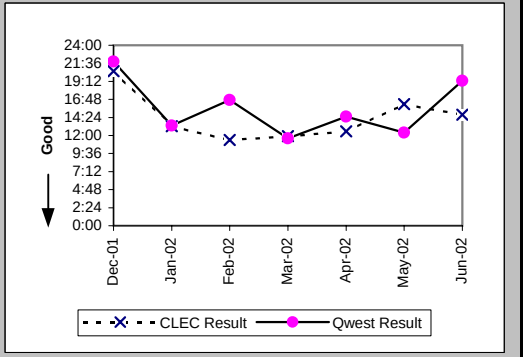
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	74	94.59%	45	0	3	3	100.00%	N/A	N/A	-0.94	No
Jan-02	67	67	100.00%	42	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	58	58	100.00%	32	0	7	8	87.50%	33.07%	-1	-1.61	No
Mar-02	43	43	100.00%	33	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	79	80	98.75%	30	0	9	9	100.00%	N/A	N/A	-1.06	No
May-02	85	85	100.00%	38	0	10	10	100.00%	N/A	N/A	N/A	
Jun-02	97	99	97.98%	32	0	15	15	100.00%	N/A	N/A	-0.84	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

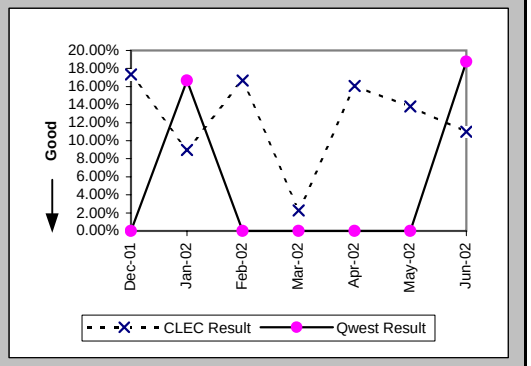
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1519:19	74	20:32	44	0	65:33	3	21:51	3:36	-0.62	-1.38	No
Jan-02	887:01	67	13:14	42	0	239:22	18	13:18	9:09	-0.02	-1.01	No
Feb-02	660:29	58	11:23	30	0	133:44	8	16:43	22:01	-0.64	-1.39	No
Mar-02	513:04	43	11:56	32	0	58:09	5	11:38	11:02	0.12	-0.93	No
Apr-02	1005:46	80	12:34	29	0	130:26	9	14:30	10:22	-0.53	-1.32	No
May-02	1375:52	85	16:11	36	0	123:54	10	12:23	6:54	1.45	-0.12	No
Jun-02	1462:22	99	14:46	31	0	288:53	15	19:16	11:51	-1.37	-1.83	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

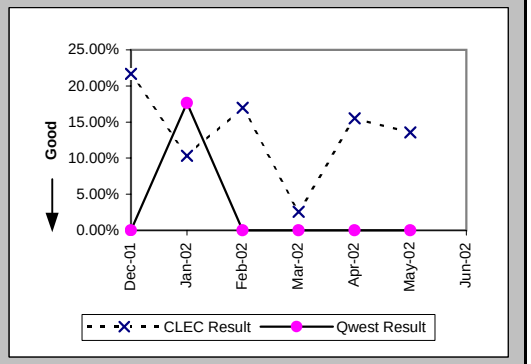
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	75	17.33%	44	0	0	3	0.00%	N/A	N/A	-0.65	No
Jan-02	6	67	8.96%	42	0	3	18	16.67%	37.27%	-0.78	-1.47	No
Feb-02	10	60	16.67%	30	0	0	8	0.00%	N/A	N/A	-0.25	No
Mar-02	1	44	2.27%	32	0	0	5	0.00%	N/A	N/A	-1.06	No
Apr-02	13	81	16.05%	29	0	0	9	0.00%	N/A	N/A	-0.21	No
May-02	12	87	13.79%	36	0	0	11	0.00%	N/A	N/A	-0.19	No
Jun-02	11	100	11.00%	31	0	3	16	18.75%	39.03%	-0.74	-1.45	No



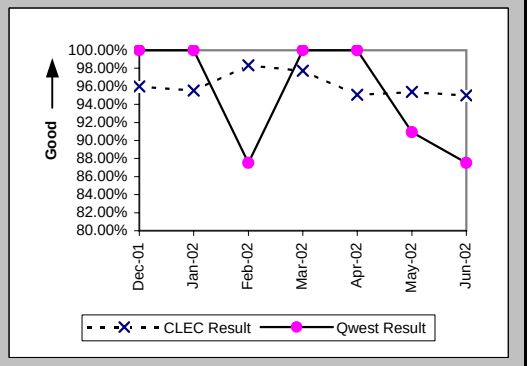
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	60	21.67%	44	0	0	2	0.00%	N/A	N/A	-0.7	No
Jan-02	6	58	10.34%	42	0	3	17	17.65%	38.12%	-0.69	-1.42	No
Feb-02	9	53	16.98%	30	0	0	6	0.00%	N/A	N/A	-0.38	No
Mar-02	1	39	2.56%	32	0	0	5	0.00%	N/A	N/A	-1.04	No
Apr-02	11	71	15.49%	29	0	0	6	0.00%	N/A	N/A	-0.43	No
May-02	11	81	13.58%	36	0	0	11	0.00%	N/A	N/A	-0.2	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

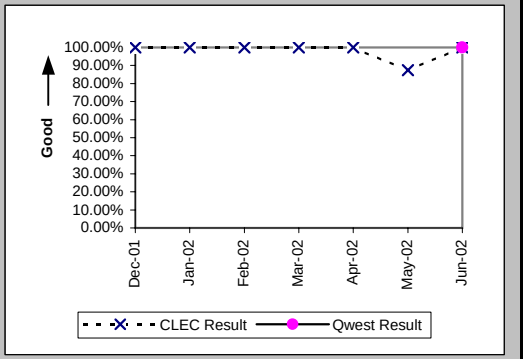
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	72	75	96.00%	44	0	3	3	100.00%	N/A	N/A	-0.99	No
Jan-02	64	67	95.52%	42	0	18	18	100.00%	N/A	N/A	-0.54	No
Feb-02	59	60	98.33%	30	0	7	8	87.50%	33.07%	-0.87	-1.53	No
Mar-02	43	44	97.73%	32	0	5	5	100.00%	N/A	N/A	-1.06	No
Apr-02	77	81	95.06%	29	0	9	9	100.00%	N/A	N/A	-0.72	No
May-02	83	87	95.40%	36	0	10	11	90.91%	28.75%	-0.49	-1.3	No
Jun-02	95	100	95.00%	31	0	14	16	87.50%	33.07%	-0.84	-1.51	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

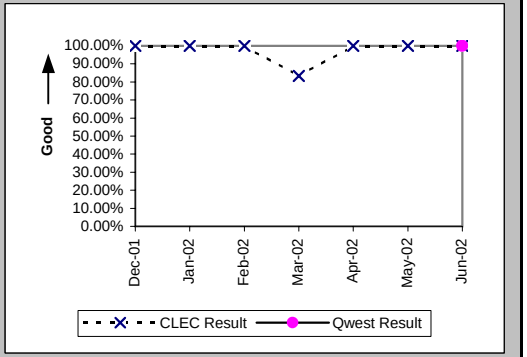
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0							
Jan-02	4	4	100.00%	1	0							
Feb-02	4	4	100.00%	1	0							
Mar-02	4	4	100.00%	3	0							
Apr-02	4	4	100.00%	6	0							
May-02	7	8	87.50%	0	0							
Jun-02	9	9	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	



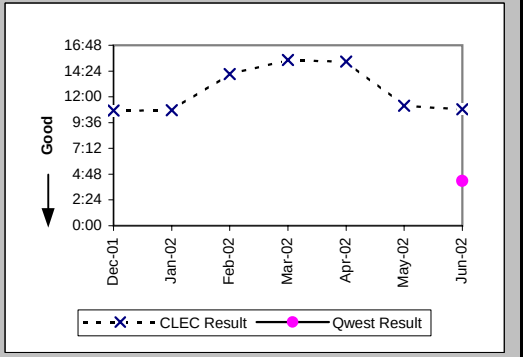
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0							
Jan-02	4	4	100.00%	1	0							
Feb-02	5	5	100.00%	1	0							
Mar-02	5	6	83.33%	3	0							
Apr-02	5	5	100.00%	6	0							
May-02	14	14	100.00%	0	0							
Jun-02	12	12	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

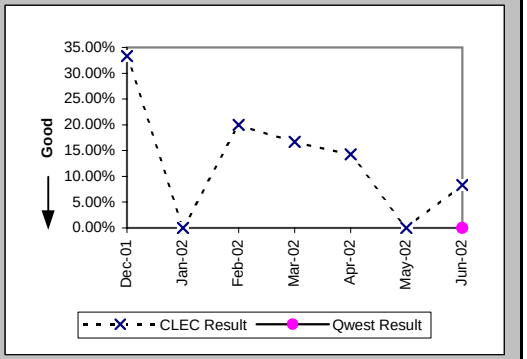
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53:34	5	10:43	2	0							
Jan-02	43:02	4	10:45	1	0							
Feb-02	70:34	5	14:07	1	0							
Mar-02	92:29	6	15:25	3	0							
Apr-02	76:18	5	15:16	4	0							
May-02	156:38	14	11:11	0	0							
Jun-02	130:16	12	10:51	2	0	4:11	1	4:11				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

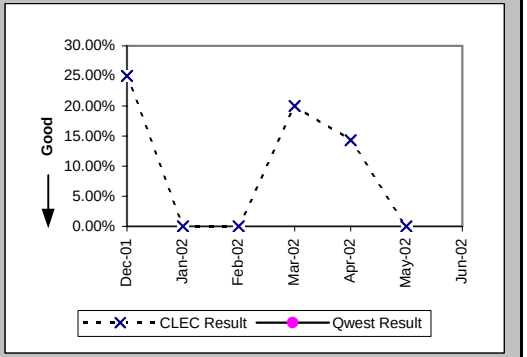
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	6	33.33%	2	0							
Jan-02	0	4	0.00%	1	0							
Feb-02	1	5	20.00%	1	0							
Mar-02	1	6	16.67%	3	0							
Apr-02	1	7	14.29%	4	0							
May-02	0	14	0.00%	0	0							
Jun-02	1	12	8.33%	2	0	0	1	0.00%	N/A	N/A	-1.11	No



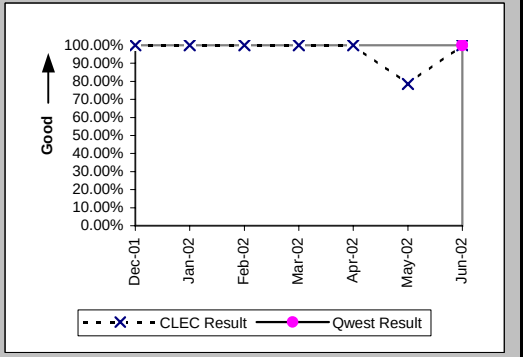
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	4	25.00%	2	0							
Jan-02	0	4	0.00%	1	0							
Feb-02	0	3	0.00%	1	0							
Mar-02	1	5	20.00%	3	0							
Apr-02	1	7	14.29%	4	0							
May-02	0	14	0.00%	0	0							
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

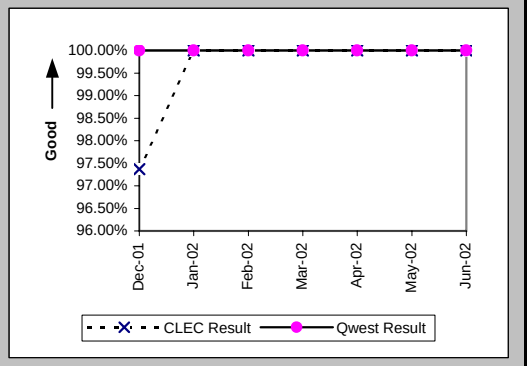
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	2	0							
Jan-02	4	4	100.00%	1	0							
Feb-02	5	5	100.00%	1	0							
Mar-02	6	6	100.00%	3	0							
Apr-02	7	7	100.00%	4	0							
May-02	11	14	78.57%	0	0							
Jun-02	12	12	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

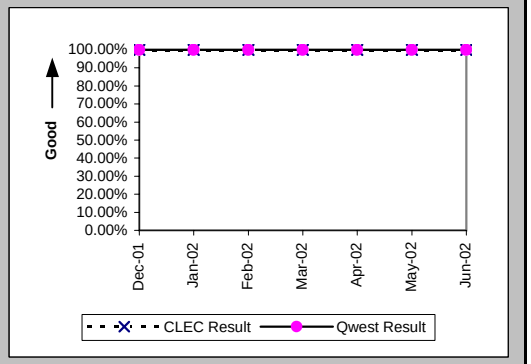
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	38	97.37%	20	0	3	3	100.00%	N/A	N/A	-1.1	No
Jan-02	34	34	100.00%	22	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	27	27	100.00%	12	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	17	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	16	16	100.00%	16	0	3	3	100.00%	N/A	N/A	N/A	
May-02	24	24	100.00%	17	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	13	13	100.00%	20	0	2	2	100.00%	N/A	N/A	N/A	



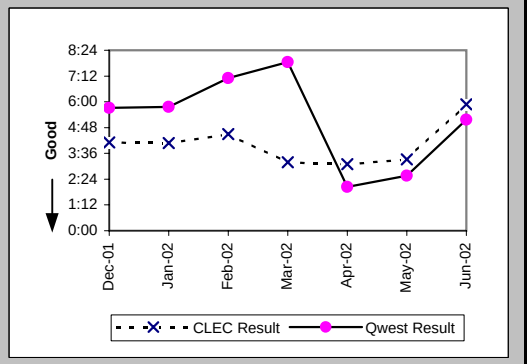
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	55	100.00%	20	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	51	51	100.00%	22	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	52	52	100.00%	12	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	34	34	100.00%	17	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	40	40	100.00%	16	0	10	10	100.00%	N/A	N/A	N/A	
May-02	49	49	100.00%	17	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	30	30	100.00%	20	0	7	7	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

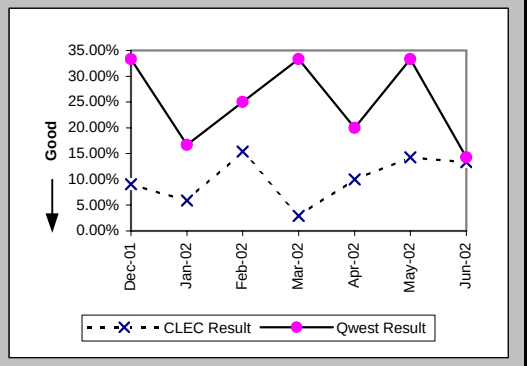
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	226:15	55	4:07	20	0	51:27	9	5:43	7:11	-0.62	-1.38	No
Jan-02	208:32	51	4:05	22	0	69:07	12	5:46	7:08	-0.73	-1.44	No
Feb-02	233:52	52	4:30	12	0	85:11	12	7:06	8:01	-1.01	-1.62	No
Mar-02	108:29	34	3:11	17	0	70:38	9	7:51	12:28	-1	-1.61	No
Apr-02	124:05	40	3:06	16	0	20:23	10	2:02	1:38	0.48	-0.71	No
May-02	162:28	49	3:19	17	0	7:41	3	2:34	1:31	-0.03	-1.02	No
Jun-02	176:42	30	5:53	20	0	36:08	7	5:10	6:35	0.05	-0.97	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

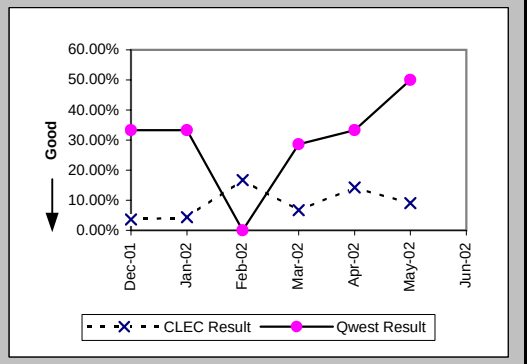
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	55	9.09%	20	0	3	9	33.33%	47.14%	-1.43	-1.87	No
Jan-02	3	51	5.88%	22	0	2	12	16.67%	37.27%	-0.9	-1.55	No
Feb-02	8	52	15.38%	12	0	3	12	25.00%	43.30%	-0.69	-1.42	No
Mar-02	1	34	2.94%	17	0	3	9	33.33%	47.14%	-1.72	-2.05	No
Apr-02	4	40	10.00%	16	0	2	10	20.00%	40.00%	-0.71	-1.43	No
May-02	7	49	14.29%	17	0	1	3	33.33%	47.14%	-0.68	-1.41	No
Jun-02	4	30	13.33%	20	0	1	7	14.29%	34.99%	-0.06	-1.04	No



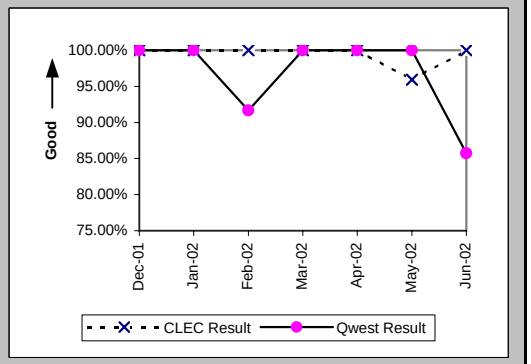
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	28	3.57%	20	0	1	3	33.33%	47.14%	-1.04	-1.63	No
Jan-02	1	23	4.35%	22	0	2	6	33.33%	47.14%	-1.34	-1.82	No
Feb-02	3	18	16.67%	12	0	0	6	0.00%	N/A	N/A	-0.45	No
Mar-02	1	15	6.67%	17	0	2	7	28.57%	45.18%	-1.06	-1.64	No
Apr-02	3	21	14.29%	16	0	2	6	33.33%	47.14%	-0.87	-1.53	No
May-02	2	22	9.09%	17	0	1	2	50.00%	50.00%	-1.11	-1.67	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

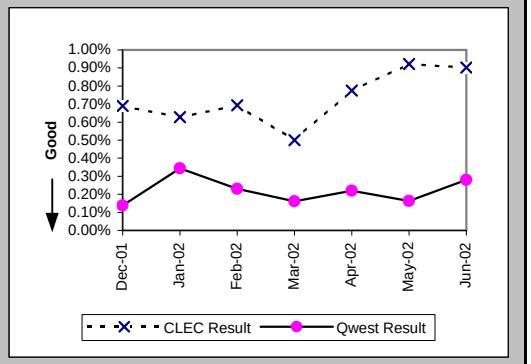
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	55	100.00%	20	0	9	9	100.00%	N/A	N/A	N/A	
Jan-02	51	51	100.00%	22	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	52	52	100.00%	12	0	11	12	91.67%	27.64%	-0.94	-1.57	No
Mar-02	34	34	100.00%	17	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	40	40	100.00%	16	0	9	9	100.00%	N/A	N/A	N/A	
May-02	47	49	95.92%	17	0	3	3	100.00%	N/A	N/A	-1.01	No
Jun-02	30	30	100.00%	20	0	6	7	85.71%	34.99%	-0.97	-1.59	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

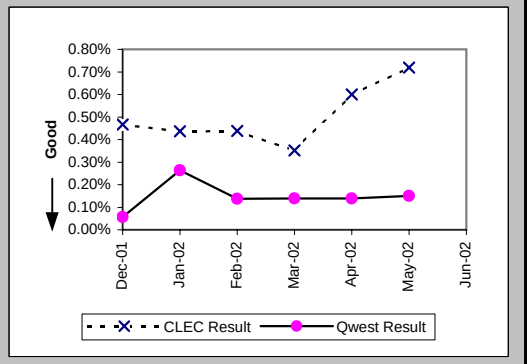
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	136	19705	0.69%	66	0	12	8705	0.14%	3.71%	11.57	6.03	Yes
Jan-02	122	19442	0.63%	65	0	30	8711	0.34%	5.86%	3.75	1.28	Yes
Feb-02	117	16883	0.69%	43	0	20	8692	0.23%	4.79%	7.32	3.45	Yes
Mar-02	84	16782	0.50%	52	0	14	8652	0.16%	4.02%	6.37	2.87	Yes
Apr-02	128	16504	0.78%	49	0	19	8633	0.22%	4.69%	8.92	4.43	Yes
May-02	150	16285	0.92%	53	0	14	8615	0.16%	4.03%	14.14	7.59	Yes
Jun-02	142	15732	0.90%	53	0	24	8583	0.28%	5.28%	8.79	4.35	Yes



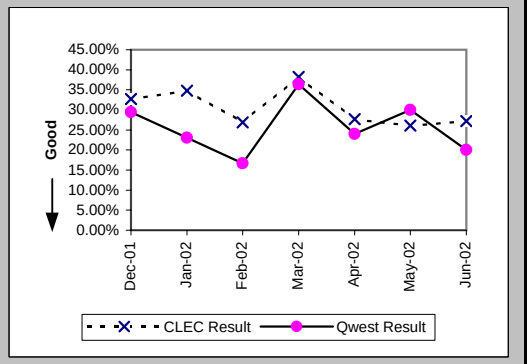
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	92	19705	0.47%	66	0	5	8705	0.06%	2.40%	13.28	7.07	Yes
Jan-02	85	19442	0.44%	65	0	23	8711	0.26%	5.13%	2.62	0.59	Yes
Feb-02	74	16883	0.44%	43	0	12	8692	0.14%	3.71%	6.13	2.72	Yes
Mar-02	59	16782	0.35%	52	0	12	8652	0.14%	3.72%	4.32	1.63	Yes
Apr-02	99	16504	0.60%	49	0	12	8633	0.14%	3.73%	9.31	4.66	Yes
May-02	117	16285	0.72%	53	0	13	8615	0.15%	3.88%	10.98	5.67	Yes
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

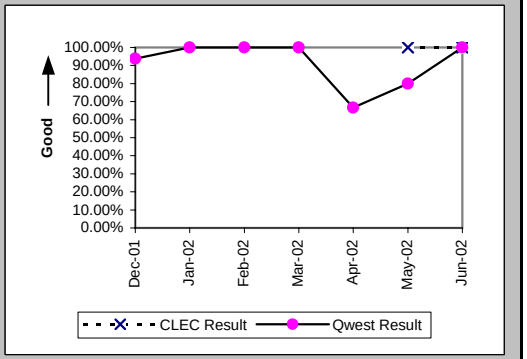
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	66	202	32.67%	0	0	5	17	29.41%	45.56%	0.23	-0.86	No
Jan-02	65	187	34.76%	0	0	9	39	23.08%	42.13%	1.42	-0.14	No
Feb-02	43	160	26.88%	0	0	4	24	16.67%	37.27%	1.05	-0.36	No
Mar-02	52	136	38.24%	0	0	8	22	36.36%	48.10%	0.14	-0.92	No
Apr-02	49	177	27.68%	0	0	6	25	24.00%	42.71%	0.34	-0.79	No
May-02	53	203	26.11%	0	0	6	20	30.00%	45.83%	-0.36	-1.22	No
Jun-02	53	195	27.18%	0	0	6	30	20.00%	40.00%	0.8	-0.51	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

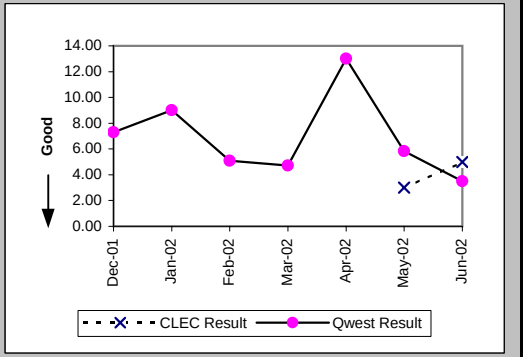
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						4	6	66.67%	47.14%			
May-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jun-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	



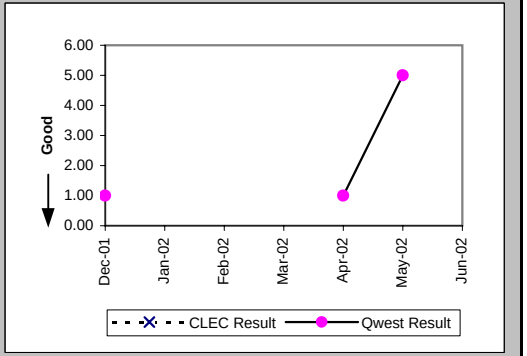
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	17	7.29	9.06			
Jan-02						18	2	9.00	2.83			
Feb-02						51	10	5.10	6.40			
Mar-02						33	7	4.71	2.87			
Apr-02						78	6	13.00	14.18			
May-02	3	1	3.00	0	0	35	6	5.83	5.56	-0.47	-1.29	No
Jun-02	10	2	5.00	0	0	14	4	3.50	1.00	0.95	-0.42	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

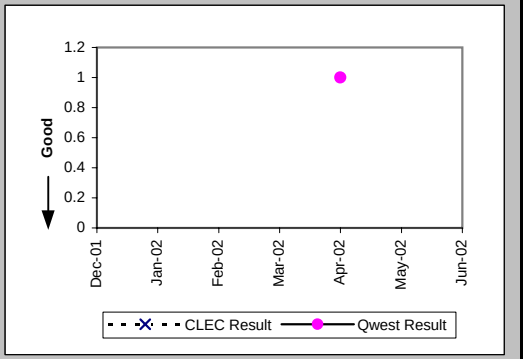
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						10	2	5.00	2.83			
Jun-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

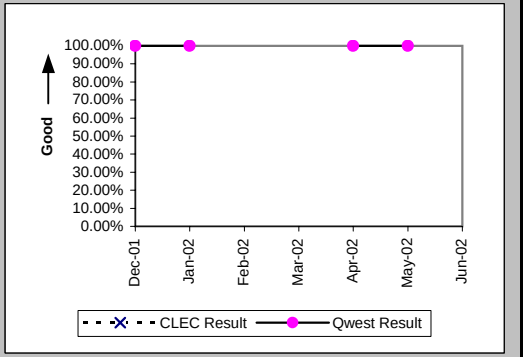
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02												
Jun-02												



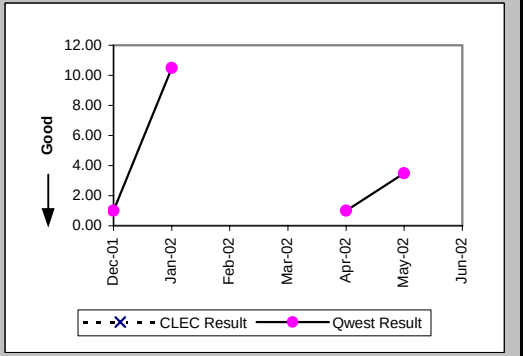
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

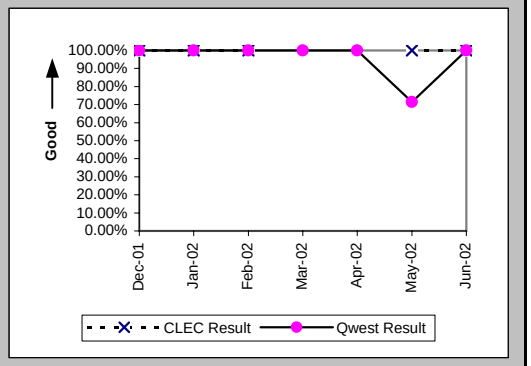
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						21	2	10.50	10.61			
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						7	2	3.50	2.12			
Jun-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

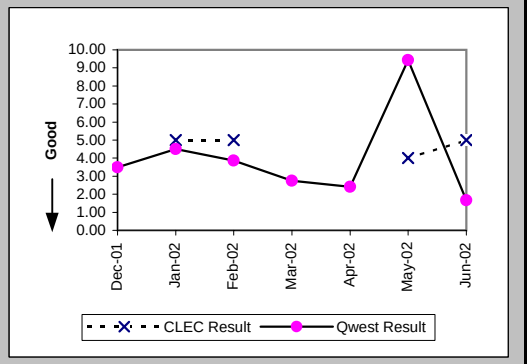
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02	3	3	100.00%	0	0	5	7	71.43%	45.18%	-0.92	-1.56	No
Jun-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



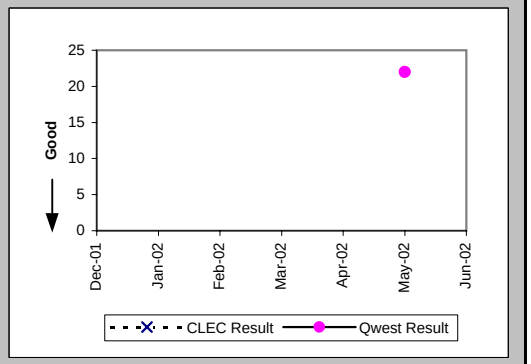
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	10	3.50	1.35			
Jan-02	5	1	5.00	1	0	9	2	4.50	3.54	-0.03	-1.02	No
Feb-02	5	1	5.00	0	0	27	7	3.86	0.90	0.79	-0.52	No
Mar-02						11	4	2.75	0.96			
Apr-02						29	12	2.42	1.38			
May-02	12	3	4.00	0	0	66	7	9.43	11.09	-0.71	-1.43	No
Jun-02	20	4	5.00	0	0	5	3	1.67	0.58	1.86	0.13	Yes



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

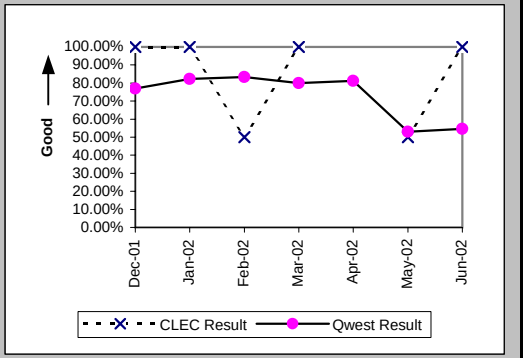
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						44	2	22.00	0.00			
Jun-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

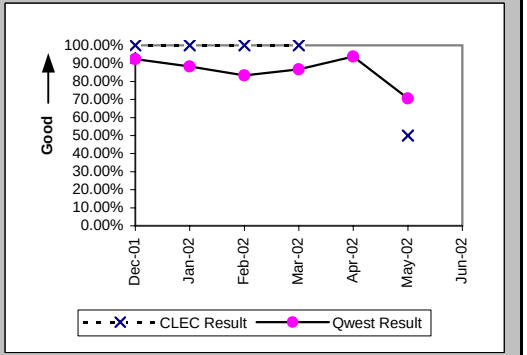
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	20	26	76.92%	42.13%	-0.54	-1.33	No
Jan-02	2	2	100.00%	0	0	14	17	82.35%	38.12%	-0.62	-1.38	No
Feb-02	1	2	50.00%	0	0	10	12	83.33%	37.27%	0.78	-0.52	No
Mar-02	1	1	100.00%	0	0	12	15	80.00%	40.00%	-0.48	-1.29	No
Apr-02						13	16	81.25%	39.03%			
May-02	1	2	50.00%	0	0	9	17	52.94%	49.91%	-0.04	-1.03	No
Jun-02	5	5	100.00%	0	0	6	11	54.55%	49.79%	-1.69	-2.03	No



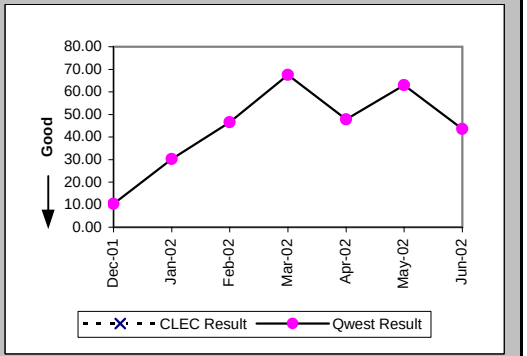
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	24	26	92.31%	26.65%	-0.28	-1.17	No
Jan-02	2	2	100.00%	0	0	15	17	88.24%	32.22%	-0.49	-1.3	No
Feb-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No
Mar-02	1	1	100.00%	0	0	13	15	86.67%	33.99%	-0.38	-1.23	No
Apr-02						15	16	93.75%	24.21%			
May-02	1	2	50.00%	0	0	12	17	70.59%	45.56%	0.43	-0.74	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

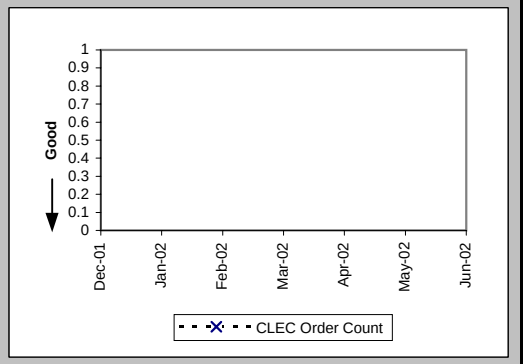
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	5	10.40	6.73			
Jan-02						121	4	30.25	5.44			
Feb-02						93	2	46.50	0.71			
Mar-02						135	2	67.50	0.71			
Apr-02						191	4	47.75	48.21			
May-02						126	2	63.00	69.30			
Jun-02						174	4	43.50	60.76			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

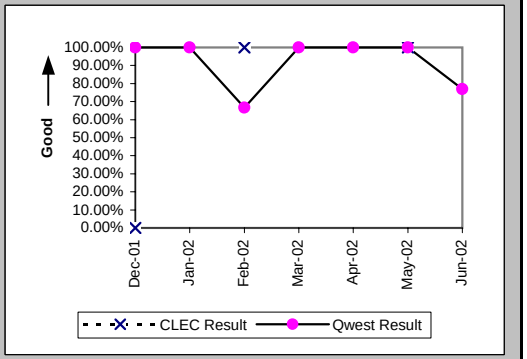
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

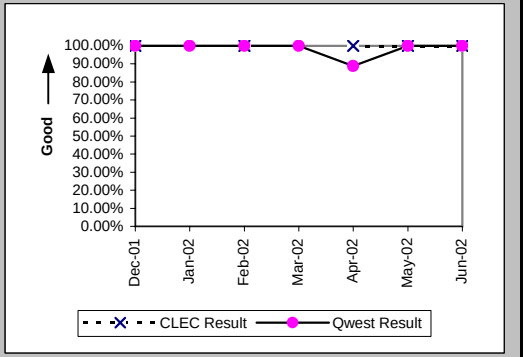
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	3	100.00%	N/A	N/A	-0.24	No
Jan-02						5	5	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	4	6	66.67%	47.14%	-0.65	-1.4	No
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02						10	13	76.92%	42.13%			



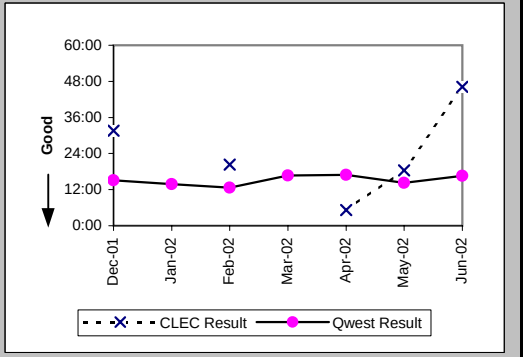
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02						9	9	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	8	9	88.89%	31.43%	-0.34	-1.2	No
May-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

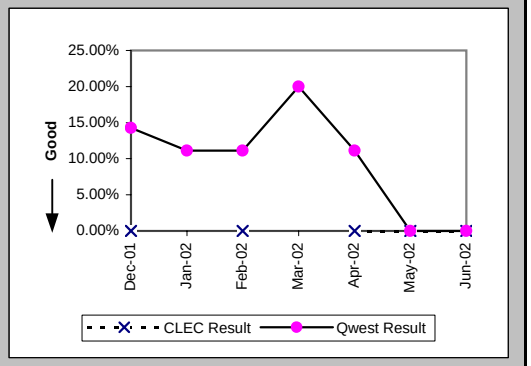
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31:33	1	31:33	0	0	90:28	6	15:05	9:16	1.43	-0.13	No
Jan-02						124:17	9	13:49	7:48			
Feb-02	20:18	1	20:18	0	0	113:51	9	12:39	9:29	0.28	-0.83	No
Mar-02						83:21	5	16:40	7:34			
Apr-02	5:15	1	5:15	0	0	152:30	9	16:57	16:11	-0.69	-1.42	No
May-02	55:20	3	18:27	1	0	85:25	6	14:14	8:47	0.52	-0.68	No
Jun-02	46:08	1	46:08	0	0	281:44	17	16:34	12:02	1.91	0.16	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

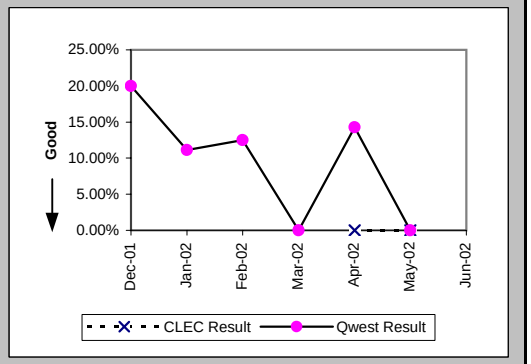
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Jan-02						1	9	11.11%	31.43%			
Feb-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
Mar-02						1	5	20.00%	40.00%			
Apr-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
May-02	0	3	0.00%	1	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	0	17	0.00%	N/A	N/A	N/A	



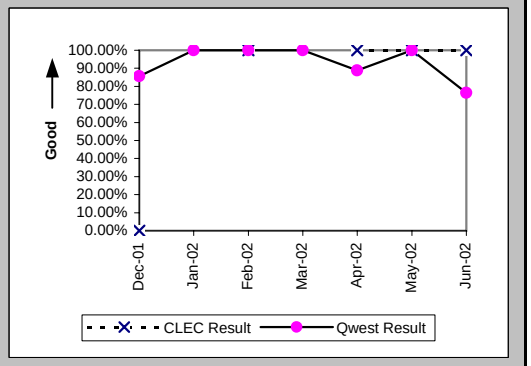
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	3	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
May-02	0	3	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

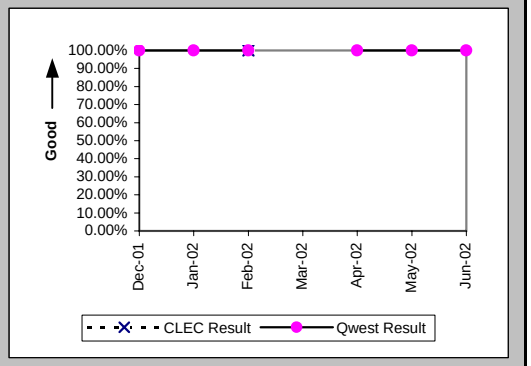
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	6	7	85.71%	34.99%	1.22	-0.26	No
Jan-02						9	9	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	8	9	88.89%	31.43%	-0.34	-1.2	No
May-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	13	17	76.47%	42.42%	-0.54	-1.33	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

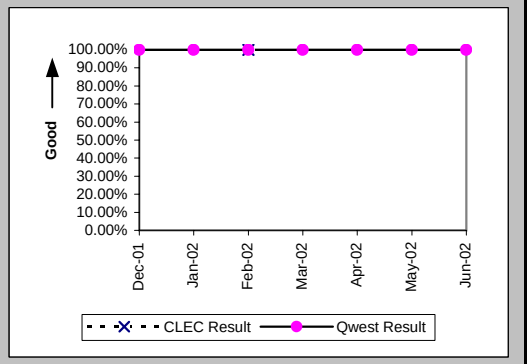
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02												
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			



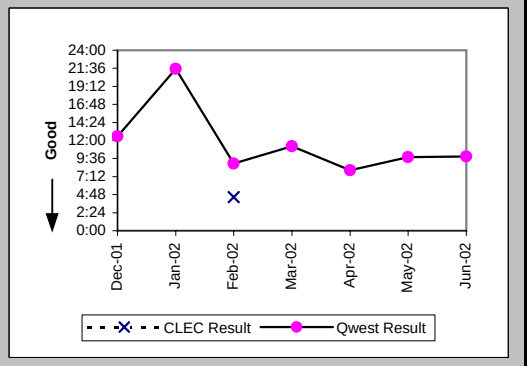
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

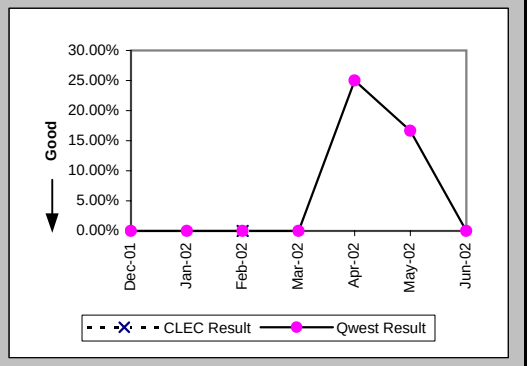
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25:06	2	12:33	7:52			
Jan-02						21:31	1	21:31				
Feb-02	4:28	1	4:28	0	0	26:47	3	8:56	10:50	-0.36	-1.22	No
Mar-02						22:27	2	11:13	13:01			
Apr-02						32:11	4	8:03	7:37			
May-02						58:39	6	9:47	9:25			
Jun-02						29:40	3	9:53	10:57			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

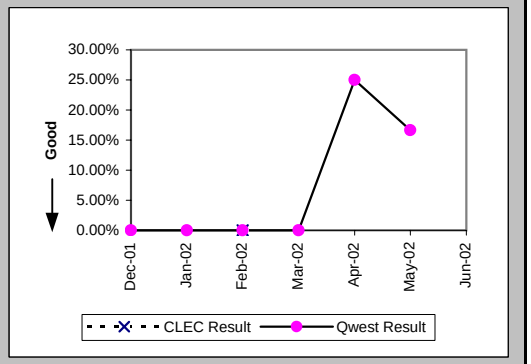
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02						0	3	0.00%	0.00%			



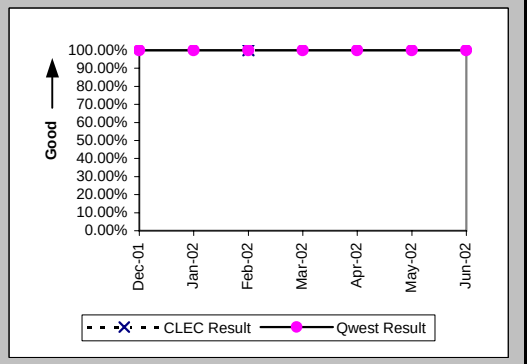
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

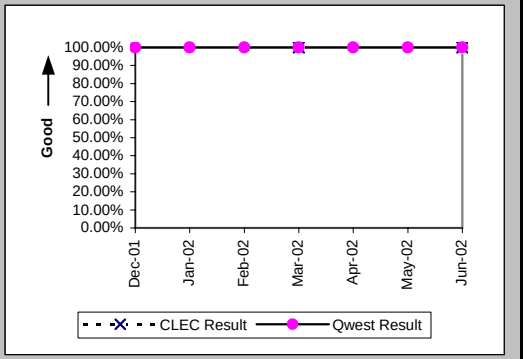
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

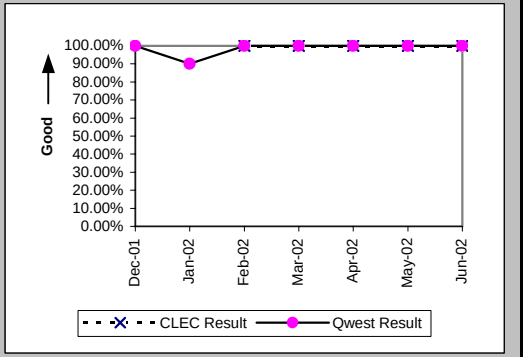
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02	1	1	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	



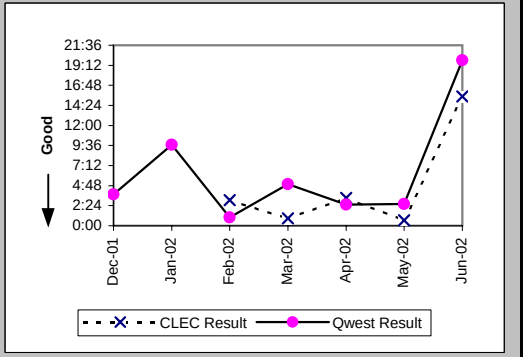
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

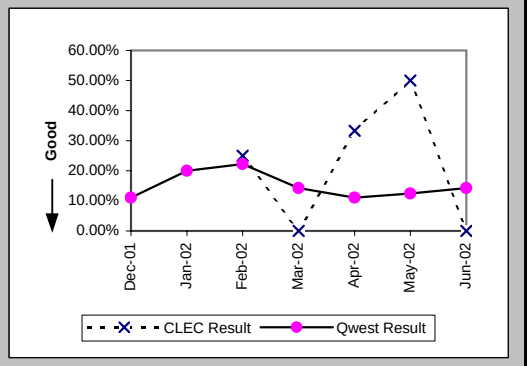
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:51	9	3:46	5:50			
Jan-02						96:51	10	9:41	20:07			
Feb-02	12:16	4	3:04	0	0	8:47	9	0:59	0:46	2	0.21	Yes
Mar-02	0:52	1	0:52	0	0	69:45	14	4:59	7:36	-0.52	-1.32	No
Apr-02	10:03	3	3:21	0	0	22:52	9	2:32	2:28	0.36	-0.78	No
May-02	1:17	2	0:38	1	0	41:38	16	2:36	3:46	-0.69	-1.42	No
Jun-02	15:28	1	15:28	1	0	138:35	7	19:48	13:35	-0.3	-1.18	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

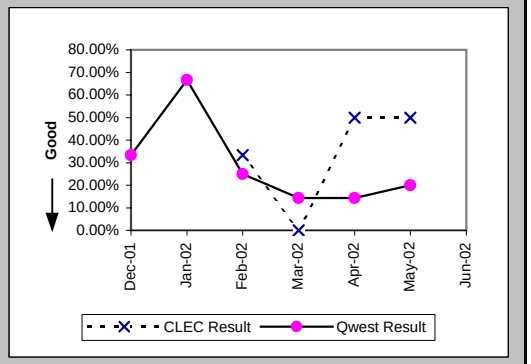
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	10	20.00%	40.00%			
Feb-02	1	4	25.00%	0	0	2	9	22.22%	41.57%	0.01	-1	No
Mar-02	0	1	0.00%	0	0	2	14	14.29%	34.99%	-0.39	-1.24	No
Apr-02	1	3	33.33%	0	0	1	9	11.11%	31.43%	0.64	-0.61	No
May-02	1	2	50.00%	1	0	2	16	12.50%	33.07%	0.98	-0.4	No
Jun-02	0	1	0.00%	1	0	1	7	14.29%	34.99%	-0.38	-1.23	No



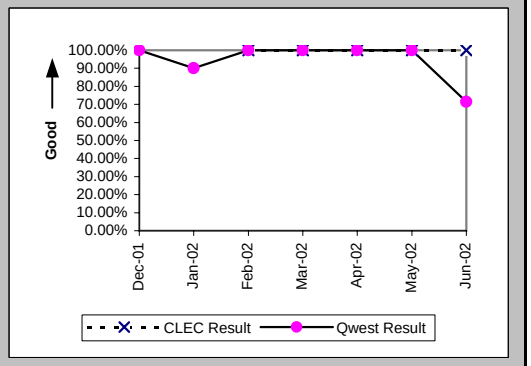
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	3	66.67%	47.14%			
Feb-02	1	3	33.33%	0	0	1	4	25.00%	43.30%	0.05	-0.97	No
Mar-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
Apr-02	1	2	50.00%	0	0	1	7	14.29%	34.99%	0.75	-0.55	No
May-02	1	2	50.00%	1	0	2	10	20.00%	40.00%	0.64	-0.61	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

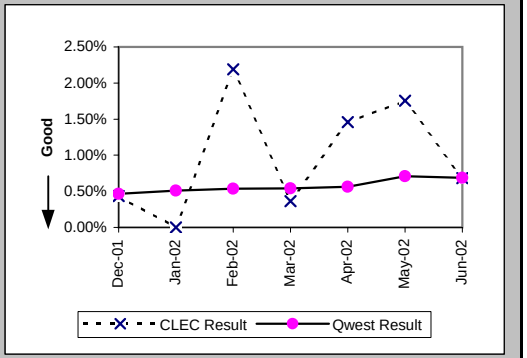
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	5	7	71.43%	45.18%	-0.59	-1.36	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

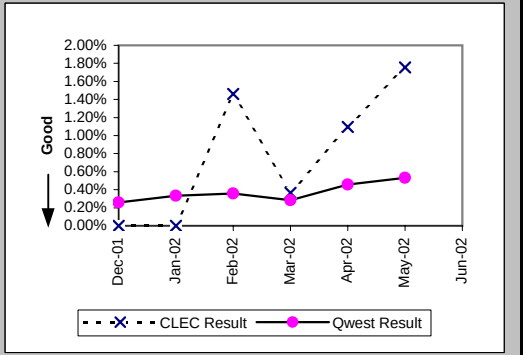
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	230	0.43%	0	0	18	3867	0.47%	6.81%	-0.07	-1.04	No
Jan-02	0	272	0.00%	0	0	20	3920	0.51%	7.12%	-1.14	-1.69	No
Feb-02	6	274	2.19%	0	0	21	3903	0.54%	7.32%	2.66	0.62	Yes
Mar-02	1	274	0.37%	0	0	21	3876	0.54%	7.34%	-0.39	-1.23	No
Apr-02	4	274	1.46%	0	0	22	3923	0.56%	7.47%	1.63	-0.01	No
May-02	5	285	1.75%	2	0	28	3959	0.71%	8.38%	1.73	0.05	Yes
Jun-02	2	293	0.68%	2	0	27	3920	0.69%	8.27%	-0.01	-1.01	No



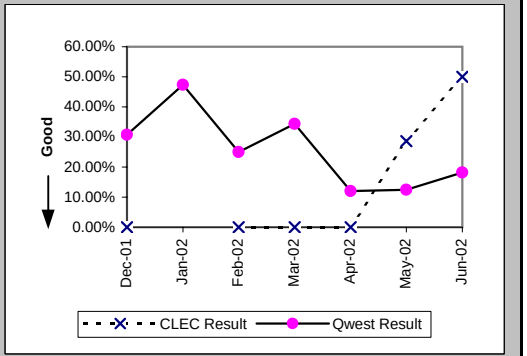
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	230	0.00%	0	0	10	3867	0.26%	5.08%	-0.75	-1.46	No
Jan-02	0	272	0.00%	0	0	13	3920	0.33%	5.75%	-0.92	-1.56	No
Feb-02	4	274	1.46%	0	0	14	3903	0.36%	5.98%	2.19	0.33	Yes
Mar-02	1	274	0.37%	0	0	11	3876	0.28%	5.32%	0.29	-0.83	No
Apr-02	3	274	1.09%	0	0	18	3923	0.46%	6.76%	1.31	-0.2	No
May-02	5	285	1.75%	2	0	21	3959	0.53%	7.26%	2.16	0.31	Yes
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

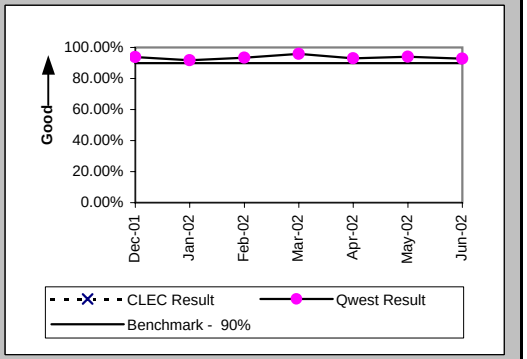
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	26	30.77%	46.15%	-0.65	-1.4	No
Jan-02						18	38	47.37%	49.93%			
Feb-02	0	6	0.00%	0	0	7	28	25.00%	43.30%	-1.28	-1.78	No
Mar-02	0	1	0.00%	0	0	11	32	34.38%	47.50%	-0.71	-1.43	No
Apr-02	0	4	0.00%	0	0	3	25	12.00%	32.50%	-0.69	-1.42	No
May-02	2	7	28.57%	0	0	4	32	12.50%	33.07%	0.95	-0.42	No
Jun-02	2	4	50.00%	0	0	6	33	18.18%	38.57%	1.26	-0.24	No



Checklist #4 - Unbundled Loop - Analog Installation

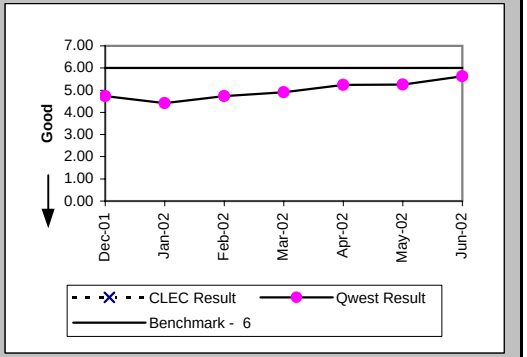
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						643	686	93.73%	24.24%			
Jan-02						766	834	91.85%	27.37%			
Feb-02						622	666	93.39%	24.84%			
Mar-02						665	693	95.96%	19.69%			
Apr-02						612	658	93.01%	25.50%			
May-02						836	890	93.93%	23.87%			
Jun-02						674	727	92.71%	26.00%			



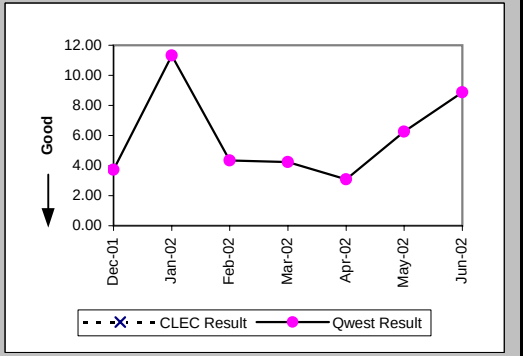
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3252	688	4.73	5.07			
Jan-02						3689	837	4.41	4.59			
Feb-02						3186	673	4.73	5.68			
Mar-02						3415	697	4.90	6.51			
Apr-02						3502	668	5.24	6.72			
May-02						4696	894	5.25	5.44			
Jun-02						4147	737	5.63	8.71			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

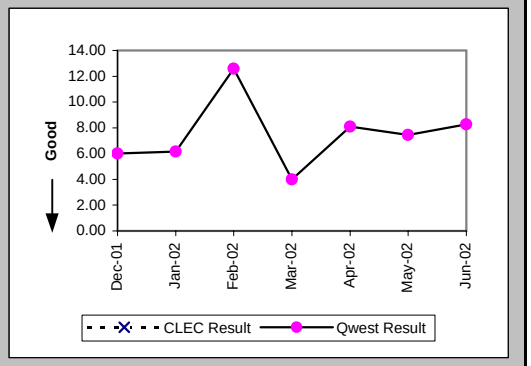
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	18	3.72	4.03			
Jan-02						385	34	11.32	43.40			
Feb-02						117	27	4.33	3.89			
Mar-02						72	17	4.24	7.69			
Apr-02						80	26	3.08	2.53			
May-02						175	28	6.25	11.17			
Jun-02						275	31	8.87	16.65			



Checklist #4 - Unbundled Loop - Analog Installation

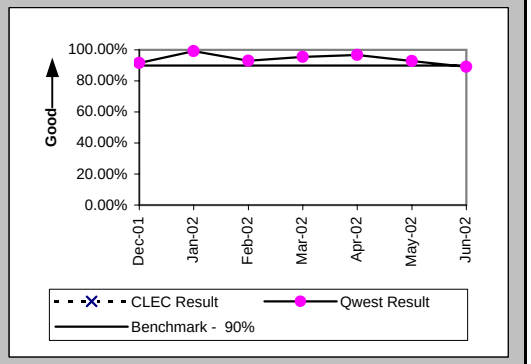
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	24	6.00	4.70			
Jan-02						209	34	6.15	4.34			
Feb-02						214	17	12.59	16.05			
Mar-02						44	11	4.00	2.41			
Apr-02						170	21	8.10	10.16			
May-02						201	27	7.44	6.68			
Jun-02						190	23	8.26	19.56			



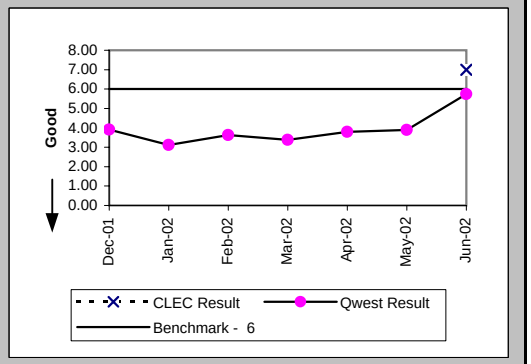
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	129	91.47%	27.93%			
Jan-02						130	131	99.24%	8.70%			
Feb-02						121	130	93.08%	25.38%			
Mar-02						107	112	95.54%	20.65%			
Apr-02						119	123	96.75%	17.74%			
May-02						102	110	92.73%	25.97%			
Jun-02						106	119	89.08%	31.19%			



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

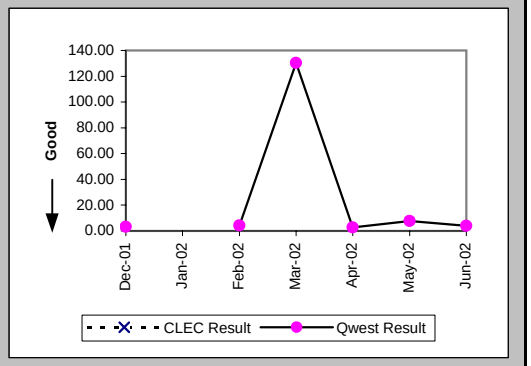
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						504	129	3.91	5.78			
Jan-02						418	134	3.12	2.42			
Feb-02						472	130	3.63	3.74			
Mar-02						378	112	3.38	2.40			
Apr-02						467	123	3.80	3.02			
May-02						428	110	3.89	3.33			
Jun-02	7	1	7.00	0	0	694	121	5.74	14.06	1.11	-0.33	Yes



Checklist #4 - Unbundled Loop - Analog Installation

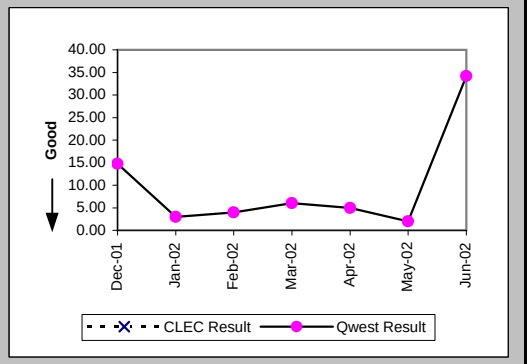
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	7	3.29	3.68			
Jan-02												
Feb-02						34	8	4.25	4.83			
Mar-02						521	4	130.25	254.50			
Apr-02						8	3	2.67	2.89			
May-02						46	6	7.67	6.31			
Jun-02						32	8	4.00	3.02			



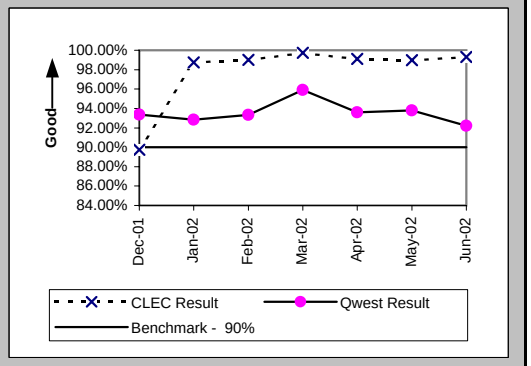
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	4	14.75	17.56			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02						6	1	6.00				
Apr-02						5	1	5.00				
May-02						4	2	2.00	1.41			
Jun-02						171	5	34.20	64.31			



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

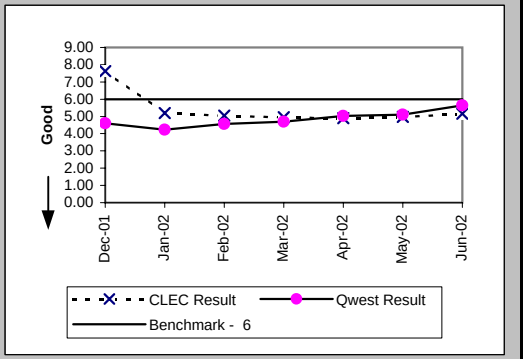
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	787	877	89.74%	46	6	761	815	93.37%	24.87%	3	0.83	Yes
Jan-02	1034	1047	98.76%	1	3	896	965	92.85%	25.77%	-5.14	-4.12	No
Feb-02	901	910	99.01%	0	5	743	796	93.34%	24.93%	-4.69	-3.85	No
Mar-02	721	723	99.72%	0	1	772	805	95.90%	19.83%	-3.76	-3.29	No
Apr-02	448	452	99.12%	0	0	731	781	93.60%	24.48%	-3.81	-3.32	No
May-02	678	685	98.98%	0	1	938	1000	93.80%	24.12%	-4.33	-3.63	No
Jun-02	438	441	99.32%	0	2	780	846	92.20%	26.82%	-4.52	-3.75	No



Checklist #4 - Unbundled Loop - Analog Installation

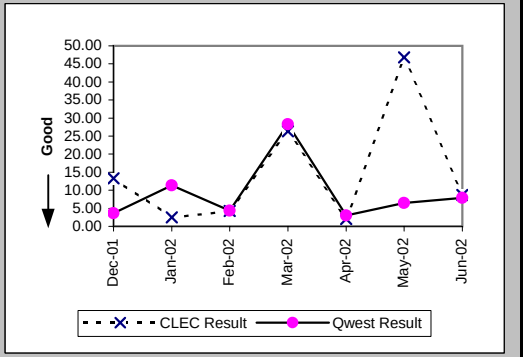
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3565	467	7.63	456	6	3756	817	4.60	5.19	10.08	5.13	Yes
Jan-02	2597	500	5.19	548	3	4107	971	4.23	4.38	4	1.43	No
Feb-02	1549	307	5.05	603	5	3658	803	4.56	5.43	1.35	-0.18	No
Mar-02	2082	420	4.96	303	1	3793	809	4.69	6.13	0.73	-0.56	No
Apr-02	1246	255	4.89	197	0	3969	791	5.02	6.31	-0.29	-1.18	No
May-02	1248	251	4.97	434	1	5124	1004	5.10	5.27	-0.35	-1.22	No
Jun-02	1400	272	5.15	169	2	4841	858	5.64	9.64	-0.74	-1.45	No



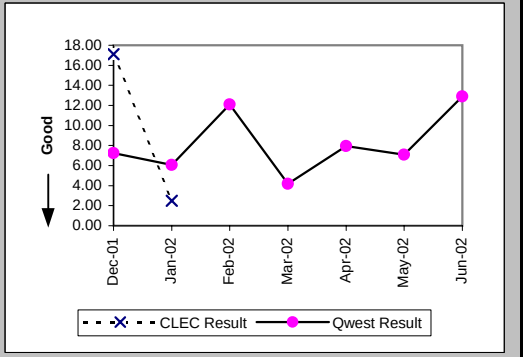
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1691	127	13.31	0	0	90	25	3.60	3.86	3.72	1.26	Yes
Jan-02	30	12	2.50	0	0	385	34	11.32	43.40	-0.61	-1.37	No
Feb-02	38	9	4.22	0	1	151	35	4.31	4.05	-0.06	-1.04	No
Mar-02	79	3	26.33	0	0	593	21	28.24	111.06	-0.03	-1.02	No
Apr-02	8	4	2.00	0	0	88	29	3.03	2.51	-0.77	-1.47	No
May-02	281	6	46.83	1	0	221	34	6.50	10.42	1.66	0.01	Yes
Jun-02	26	3	8.67	0	0	307	39	7.87	14.98	0.69	-0.58	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

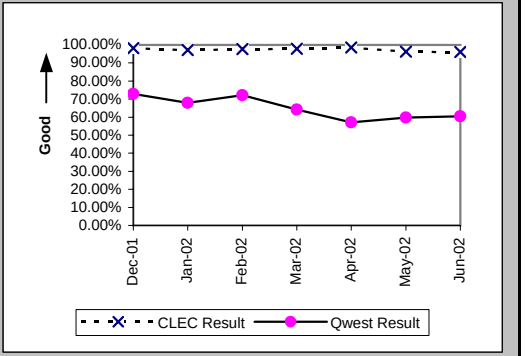
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	171	10	17.10	0	0	203	28	7.25	7.92	2.51	0.53	Yes
Jan-02	5	2	2.50	0	1	212	35	6.06	4.30	-1.14	-1.69	No
Feb-02						218	18	12.11	15.70			
Mar-02						50	12	4.17	2.37			
Apr-02						175	22	7.95	9.94			
May-02						205	29	7.07	6.59			
Jun-02						361	28	12.89	32.04			



Checklist #4 - Unbundled Loop - Analog Installation

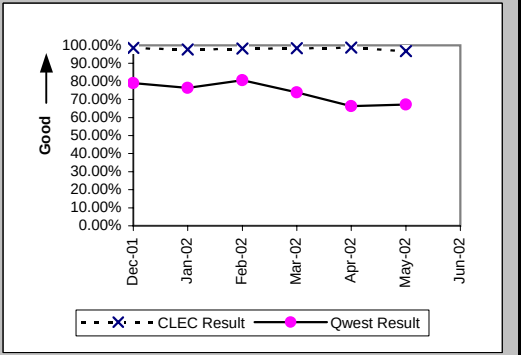
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1085	1105	98.19%	0	0	677	929	72.87%	44.46%	-12.79	-8.78	No
Jan-02	959	987	97.16%	0	0	607	894	67.90%	46.69%	-13.58	-9.25	No
Feb-02	957	979	97.75%	0	0	640	887	72.15%	44.82%	-12.32	-8.49	No
Mar-02	799	817	97.80%	0	0	518	806	64.27%	47.92%	-14.09	-9.57	No
Apr-02	580	588	98.64%	0	0	457	800	57.13%	49.49%	-15.44	-10.39	No
May-02	548	569	96.31%	0	0	536	898	59.69%	49.05%	-13.93	-9.47	No
Jun-02	542	564	96.10%	0	0	563	931	60.47%	48.89%	-13.66	-9.3	No



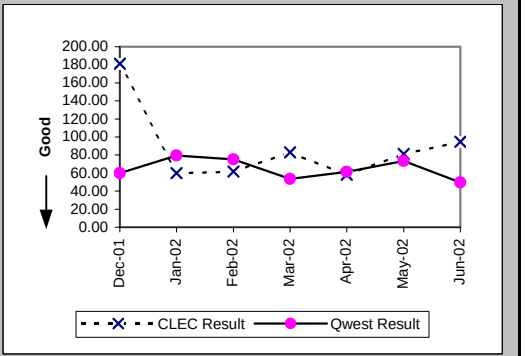
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1089	1105	98.55%	0	0	734	929	79.01%	40.72%	-10.78	-7.55	No
Jan-02	964	987	97.67%	0	0	683	894	76.40%	42.46%	-10.85	-7.6	No
Feb-02	961	979	98.16%	0	0	716	887	80.72%	39.45%	-9.54	-6.8	No
Mar-02	804	817	98.41%	0	0	596	806	73.95%	43.89%	-11.23	-7.83	No
Apr-02	581	588	98.81%	0	0	530	800	66.25%	47.29%	-12.68	-8.71	No
May-02	551	569	96.84%	0	0	604	898	67.26%	46.93%	-11.76	-8.15	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

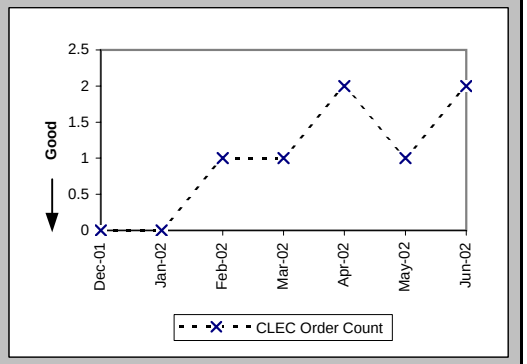
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	725	4	181.25	0	0	2935	49	59.90	61.61	2.26	0.37	Yes
Jan-02	960	16	60.00	0	0	2935	37	79.32	65.81	-0.98	-1.6	No
Feb-02	1235	20	61.75	0	0	3301	44	75.02	68.20	-0.72	-1.44	No
Mar-02	1491	18	82.83	0	0	2942	55	53.49	65.09	1.54	-0.06	No
Apr-02	1050	18	58.33	0	0	3072	50	61.44	56.82	-0.2	-1.12	No
May-02	1378	17	81.06	0	0	3229	44	73.39	69.86	0.36	-0.78	No
Jun-02	1705	18	94.72	0	0	2480	50	49.60	67.38	2.17	0.32	Yes



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

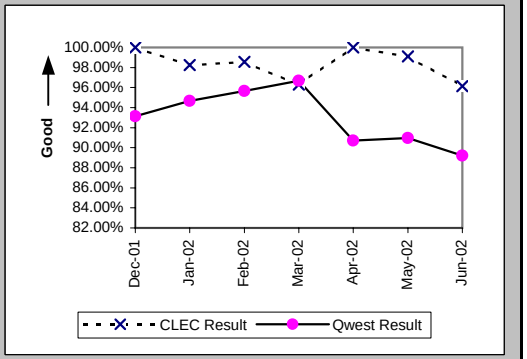
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	2
May-02	1
Jun-02	2



Checklist #4 - Unbundled Loop - Analog Repair

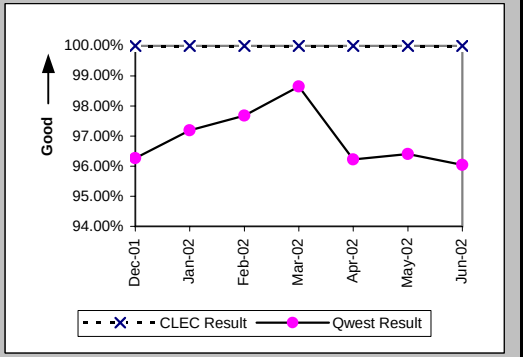
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	8	0	789	847	93.15%	25.26%	-1.61	-1.98	No
Jan-02	56	57	98.25%	15	0	781	825	94.67%	22.47%	-1.16	-1.71	No
Feb-02	69	70	98.57%	12	0	641	670	95.67%	20.35%	-1.13	-1.69	No
Mar-02	52	54	96.30%	5	0	758	784	96.68%	17.91%	0.21	-0.87	No
Apr-02	77	77	100.00%	14	0	987	1088	90.72%	29.02%	-2.71	-2.65	No
May-02	112	113	99.12%	21	0	1389	1527	90.96%	28.67%	-2.92	-2.77	No
Jun-02	124	129	96.12%	30	0	1380	1547	89.20%	31.03%	-2.43	-2.48	No



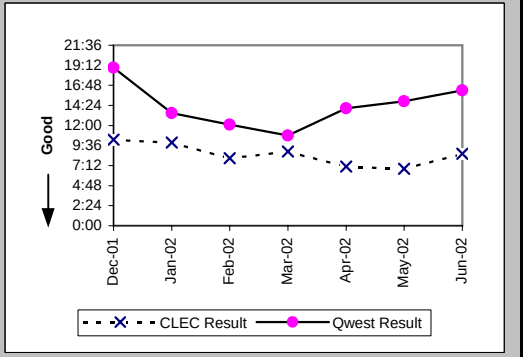
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	37	100.00%	8	0	1340	1392	96.26%	18.96%	-1.18	-1.72	No
Jan-02	57	57	100.00%	15	0	1350	1389	97.19%	16.52%	-1.26	-1.76	No
Feb-02	70	70	100.00%	12	0	1219	1248	97.68%	15.07%	-1.26	-1.76	No
Mar-02	55	55	100.00%	5	0	1319	1337	98.65%	11.52%	-0.85	-1.52	No
Apr-02	77	77	100.00%	14	0	1732	1800	96.22%	19.07%	-1.7	-2.04	No
May-02	113	113	100.00%	21	0	2228	2311	96.41%	18.61%	-2	-2.22	No
Jun-02	132	132	100.00%	30	0	2162	2251	96.05%	19.49%	-2.27	-2.38	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

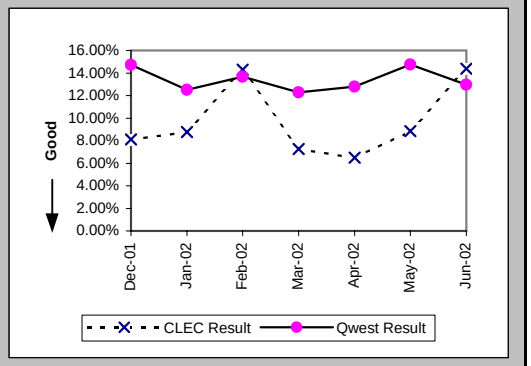
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	380:45	37	10:17	8	0	26335:46	1392	18:55	62:46	-0.83	-1.5	No
Jan-02	567:24	57	9:57	15	0	18722:46	1389	13:29	14:54	-1.75	-2.06	No
Feb-02	567:32	70	8:06	12	0	15071:11	1248	12:05	13:17	-2.43	-2.48	No
Mar-02	488:57	55	8:53	5	0	14425:09	1337	10:47	11:45	-1.18	-1.71	No
Apr-02	546:17	77	7:06	14	0	25311:16	1800	14:04	15:31	-3.86	-3.35	No
May-02	769:14	113	6:48	21	0	34470:14	2311	14:55	15:04	-5.59	-4.4	No
Jun-02	1135:26	132	8:36	30	0	36468:04	2251	16:12	15:49	-5.37	-4.26	No



Checklist #4 - Unbundled Loop - Analog Repair

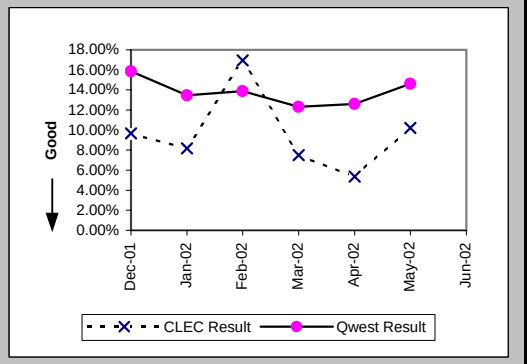
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	37	8.11%	8	0	210	1425	14.74%	35.45%	-1.12	-1.68	No
Jan-02	5	57	8.77%	15	0	177	1414	12.52%	33.09%	-0.84	-1.51	No
Feb-02	10	70	14.29%	12	0	174	1273	13.67%	34.35%	0.18	-0.89	No
Mar-02	4	55	7.27%	5	0	167	1361	12.27%	32.81%	-1.11	-1.67	No
Apr-02	5	77	6.49%	14	0	234	1828	12.80%	33.41%	-1.62	-1.99	No
May-02	10	113	8.85%	21	0	346	2346	14.75%	35.46%	-1.73	-2.05	No
Jun-02	19	132	14.39%	30	0	296	2281	12.98%	33.60%	0.49	-0.7	No



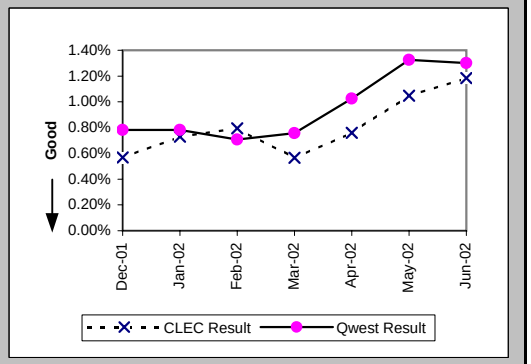
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	31	9.68%	8	0	170	1072	15.86%	36.53%	-0.93	-1.56	No
Jan-02	4	49	8.16%	15	0	141	1048	13.45%	34.12%	-1.06	-1.64	No
Feb-02	10	59	16.95%	12	0	126	907	13.89%	34.59%	0.67	-0.59	No
Mar-02	3	40	7.50%	5	0	115	933	12.33%	32.87%	-0.91	-1.55	No
Apr-02	3	56	5.36%	14	0	177	1403	12.62%	33.20%	-1.6	-1.98	No
May-02	9	88	10.23%	21	0	286	1955	14.63%	35.34%	-1.14	-1.69	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

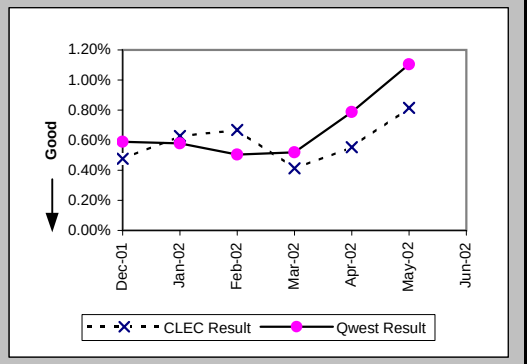
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	6499	0.57%	8	0	1425	182091	0.78%	8.81%	-1.92	-2.17	No
Jan-02	57	7798	0.73%	15	0	1414	181005	0.78%	8.80%	-0.49	-1.3	No
Feb-02	70	8824	0.79%	12	0	1273	179945	0.71%	8.38%	0.94	-0.43	No
Mar-02	55	9700	0.57%	5	0	1361	179653	0.76%	8.67%	-2.11	-2.28	No
Apr-02	77	10139	0.76%	14	0	1828	178319	1.03%	10.07%	-2.58	-2.57	No
May-02	113	10798	1.05%	21	0	2346	177006	1.33%	11.44%	-2.46	-2.5	No
Jun-02	132	11138	1.19%	30	0	2281	175306	1.30%	11.33%	-1.05	-1.64	No



Checklist #4 - Unbundled Loop - Analog Repair

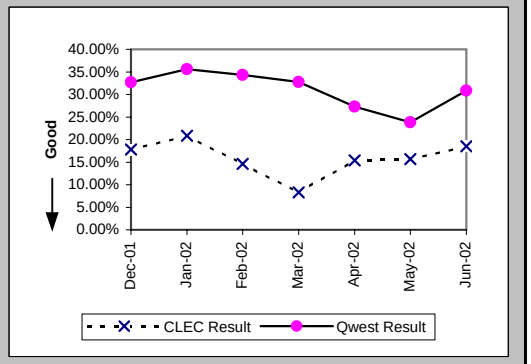
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	6499	0.48%	8	0	1072	182091	0.59%	7.65%	-1.16	-1.7	No
Jan-02	49	7798	0.63%	15	0	1048	181005	0.58%	7.59%	0.56	-0.66	No
Feb-02	59	8824	0.67%	12	0	907	179945	0.50%	7.08%	2.13	0.3	Yes
Mar-02	40	9700	0.41%	5	0	933	179653	0.52%	7.19%	-1.43	-1.87	No
Apr-02	56	10139	0.55%	14	0	1403	178319	0.79%	8.84%	-2.6	-2.58	No
May-02	88	10798	0.82%	21	0	1955	177006	1.10%	10.45%	-2.79	-2.7	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

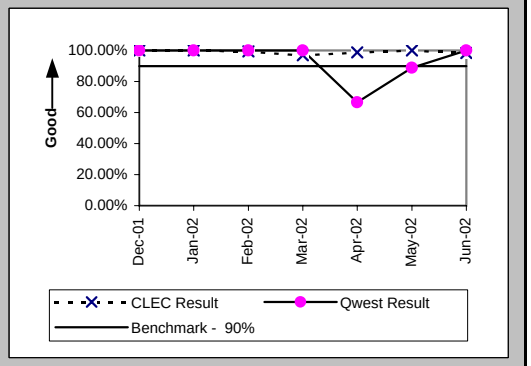
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	45	17.78%	0	0	693	2118	32.72%	46.92%	-2.11	-2.29	No
Jan-02	15	72	20.83%	0	0	781	2195	35.58%	47.88%	-2.57	-2.56	No
Feb-02	12	82	14.63%	0	0	666	1939	34.35%	47.49%	-3.68	-3.24	No
Mar-02	5	60	8.33%	0	0	663	2024	32.76%	46.93%	-3.97	-3.42	No
Apr-02	14	91	15.38%	0	0	686	2514	27.29%	44.54%	-2.5	-2.52	No
May-02	21	134	15.67%	0	0	733	3079	23.81%	42.59%	-2.16	-2.32	No
Jun-02	30	162	18.52%	0	0	1016	3297	30.82%	46.17%	-3.31	-3.01	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

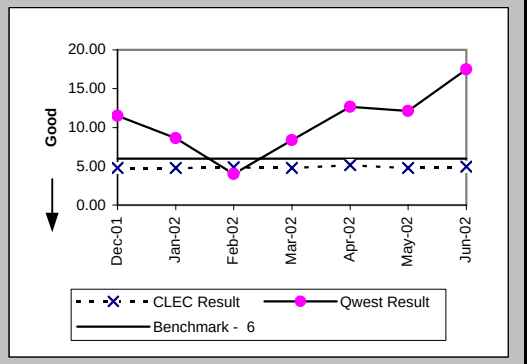
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	75	100.00%	2	0	10	10	100.00%	N/A	N/A	N/A	No
Jan-02	173	173	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	No
Feb-02	183	184	99.46%	0	1	6	6	100.00%	N/A	N/A	-1.16	No
Mar-02	128	132	96.97%	0	0	9	9	100.00%	N/A	N/A	-0.84	No
Apr-02	81	82	98.78%	0	0	2	3	66.67%	47.14%	-1.16	-1.7	No
May-02	72	72	100.00%	0	0	8	9	88.89%	31.43%	-1	-1.61	No
Jun-02	62	63	98.41%	0	0	3	3	100.00%	N/A	N/A	-1.14	No



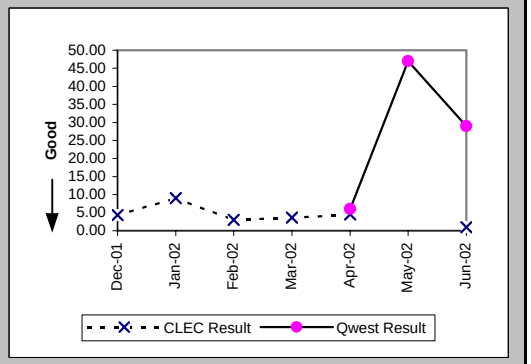
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	186	39	4.77	38	0	92	8	11.50	6.70	-2.59	-2.57	No
Jan-02	182	38	4.79	135	0	86	10	8.60	3.17	-3.38	-3.06	No
Feb-02	161	33	4.88	151	1	20	5	4.00	1.73	0.88	-0.46	No
Mar-02	143	30	4.77	103	0	67	8	8.38	3.96	-2.29	-2.39	No
Apr-02	212	41	5.17	42	0	38	3	12.67	8.08	-1.55	-1.94	No
May-02	172	36	4.78	37	0	97	8	12.12	19.92	-0.94	-1.57	No
Jun-02	173	35	4.94	28	0	70	4	17.50	16.68	-1.43	-1.87	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

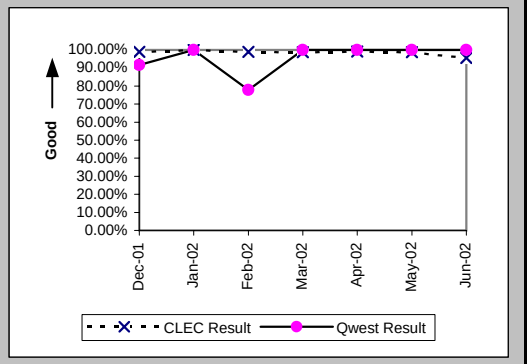
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	3	4.33	0	0							
Jan-02	9	1	9.00	0	0							
Feb-02	3	1	3.00	0	1							
Mar-02	18	5	3.60	0	0							
Apr-02	9	2	4.50	0	0	6	1	6.00				
May-02						47	1	47.00				
Jun-02	1	1	1.00	0	0	29	1	29.00				



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

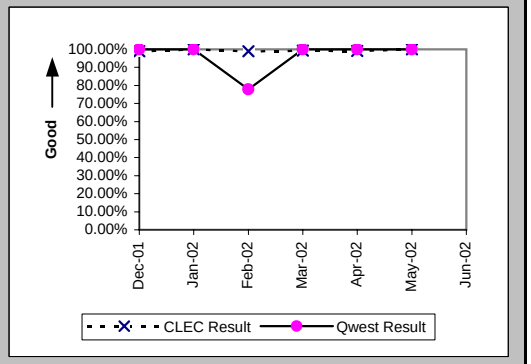
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	91	98.90%	0	0	11	12	91.67%	27.64%	-0.85	-1.52	No
Jan-02	126	126	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	177	179	98.88%	0	0	7	9	77.78%	41.57%	-1.49	-1.9	No
Mar-02	157	159	98.74%	0	0	8	8	100.00%	N/A	N/A	-1.03	No
Apr-02	108	109	99.08%	0	0	6	6	100.00%	N/A	N/A	-1.13	No
May-02	78	79	98.73%	0	0	6	6	100.00%	N/A	N/A	-1.1	No
Jun-02	66	69	95.65%	0	0	7	7	100.00%	N/A	N/A	-0.83	No



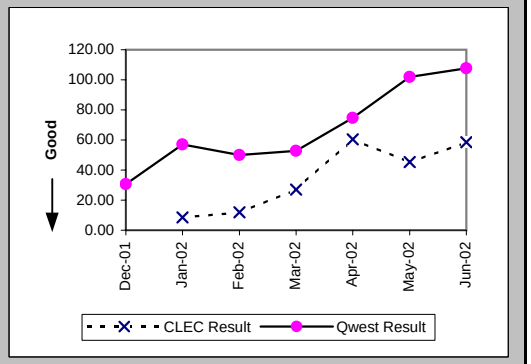
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	90	91	98.90%	0	0	12	12	100.00%	N/A	N/A	-1.04	No
Jan-02	126	126	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	177	179	98.88%	0	0	7	9	77.78%	41.57%	-1.49	-1.9	No
Mar-02	158	159	99.37%	0	0	8	8	100.00%	N/A	N/A	-1.13	No
Apr-02	108	109	99.08%	0	0	6	6	100.00%	N/A	N/A	-1.13	No
May-02	79	79	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

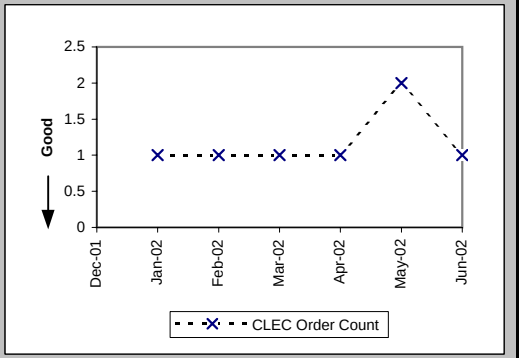
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02	17	2	8.50	0	0	228	4	57.00	36.59	-1.53	-1.93	No
Feb-02	36	3	12.00	0	0	250	5	50.00	54.20	-0.96	-1.58	No
Mar-02	81	3	27.00	0	0	369	7	52.71	54.19	-0.69	-1.42	No
Apr-02	121	2	60.50	0	0	523	7	74.71	54.19	-0.33	-1.2	No
May-02	181	4	45.25	0	0	612	6	102.00	57.36	-1.53	-1.93	No
Jun-02	234	4	58.50	0	0	753	7	107.57	64.80	-1.21	-1.73	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

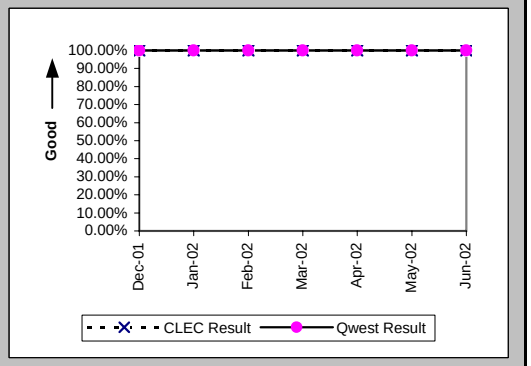
Date	CLEC Order Count
Dec-01	
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	2
Jun-02	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

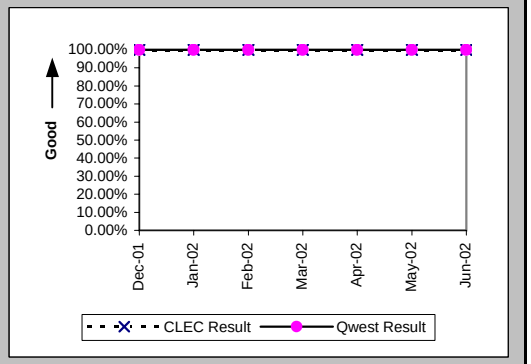
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	12	12	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	23	23	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	17	17	100.00%	5	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	11	11	100.00%	N/A	N/A	N/A	



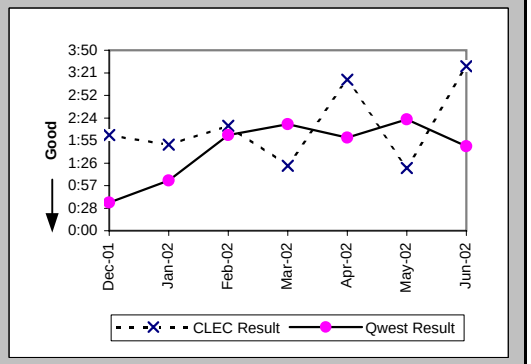
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	5	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	2	0	12	12	100.00%	N/A	N/A	N/A	
Mar-02	12	12	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02	23	23	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
May-02	17	17	100.00%	5	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	11	11	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

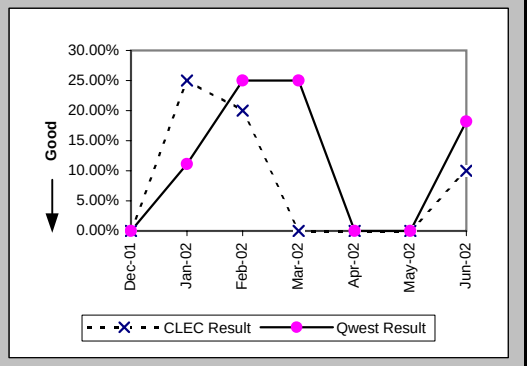
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20:20	10	2:02	5	0	2:26	4	0:36	0:37	1.41	-0.15	No
Jan-02	14:40	8	1:50	0	0	9:32	9	1:04	1:39	0.78	-0.53	No
Feb-02	22:22	10	2:14	2	0	24:28	12	2:02	1:56	0.17	-0.9	No
Mar-02	16:33	12	1:23	2	0	9:03	4	2:16	1:24	-1.09	-1.66	No
Apr-02	73:57	23	3:13	1	0	5:57	3	1:59	1:58	-0.26	-1.16	No
May-02	22:40	17	1:20	5	0	14:12	6	2:22	1:33	-1.4	-1.85	No
Jun-02	70:03	20	3:30	3	0	19:44	11	1:48	1:57	0.86	-0.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

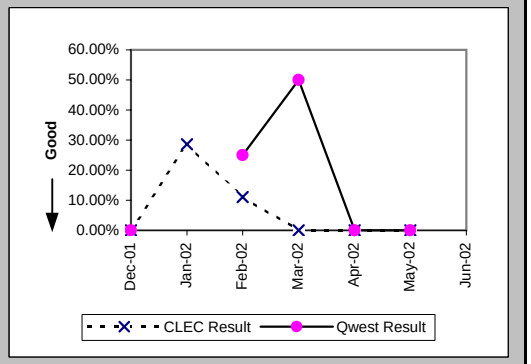
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	10	0.00%	5	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02	2	8	25.00%	0	0	1	9	11.11%	31.43%	0.62	-0.62	No
Feb-02	2	10	20.00%	2	0	3	12	25.00%	43.30%	-0.27	-1.16	No
Mar-02	0	12	0.00%	2	0	1	4	25.00%	43.30%	-1	-1.61	No
Apr-02	0	23	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	17	0.00%	5	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	2	20	10.00%	3	0	2	11	18.18%	38.57%	-0.57	-1.34	No



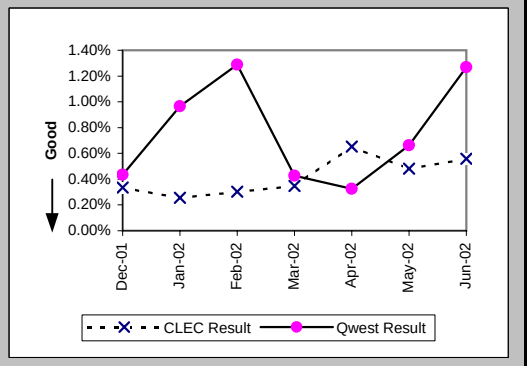
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	5	0	0	1	0.00%	N/A	N/A	N/A	
Jan-02	2	7	28.57%	0	0							
Feb-02	1	9	11.11%	2	0	1	4	25.00%	43.30%	-0.53	-1.32	No
Mar-02	0	8	0.00%	2	0	1	2	50.00%	50.00%	-1.26	-1.77	No
Apr-02	0	22	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	12	0.00%	5	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

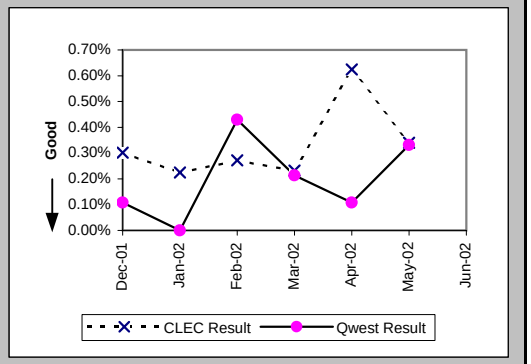
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	2987	0.33%	5	0	4	922	0.43%	6.57%	-0.4	-1.24	No
Jan-02	8	3121	0.26%	0	0	9	933	0.96%	9.77%	-1.94	-2.18	No
Feb-02	10	3312	0.30%	2	0	12	932	1.29%	11.27%	-2.36	-2.43	No
Mar-02	12	3446	0.35%	2	0	4	935	0.43%	6.53%	-0.33	-1.2	No
Apr-02	23	3523	0.65%	1	0	3	926	0.32%	5.68%	1.57	-0.05	No
May-02	17	3526	0.48%	5	0	6	906	0.66%	8.11%	-0.6	-1.36	No
Jun-02	20	3584	0.56%	3	0	11	867	1.27%	11.19%	-1.68	-2.02	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

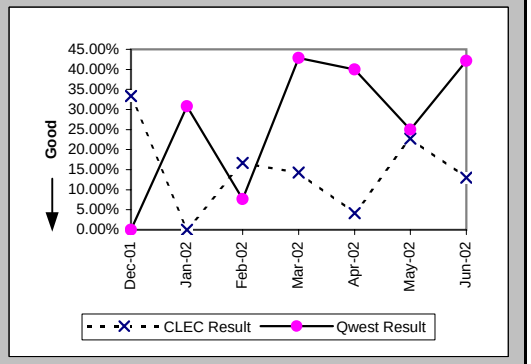
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2987	0.30%	5	0	1	922	0.11%	3.29%	1.56	-0.05	No
Jan-02	7	3121	0.22%	0	0	0	933	0.00%	N/A	N/A		
Feb-02	9	3312	0.27%	2	0	4	932	0.43%	6.54%	-0.65	-1.39	No
Mar-02	8	3446	0.23%	2	0	2	935	0.21%	4.62%	0.11	-0.93	No
Apr-02	22	3523	0.62%	1	0	1	926	0.11%	3.28%	4.26	1.59	Yes
May-02	12	3526	0.34%	5	0	3	906	0.33%	5.74%	0.04	-0.97	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

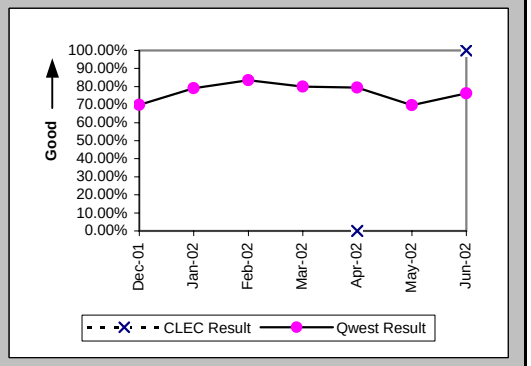
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	15	33.33%	0	0	0	4	0.00%	N/A	N/A	-0.25	No
Jan-02	0	8	0.00%	0	0	4	13	30.77%	46.15%	-1.48	-1.9	No
Feb-02	2	12	16.67%	0	0	1	13	7.69%	26.65%	0.58	-0.65	No
Mar-02	2	14	14.29%	0	0	3	7	42.86%	49.49%	-1.25	-1.76	No
Apr-02	1	24	4.17%	0	0	2	5	40.00%	48.99%	-1.49	-1.9	No
May-02	5	22	22.73%	0	0	2	8	25.00%	43.30%	-0.13	-1.08	No
Jun-02	3	23	13.04%	0	0	8	19	42.11%	49.37%	-1.9	-2.15	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

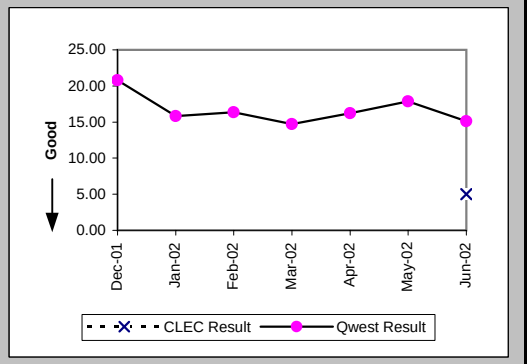
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02						64	80	80.00%	40.00%			
Apr-02	0	1	0.00%	0	0	89	112	79.46%	40.40%	1.27	-0.23	No
May-02						99	142	69.72%	45.95%			
Jun-02	8	8	100.00%	0	0	61	80	76.25%	42.56%	-1.51	-1.92	No



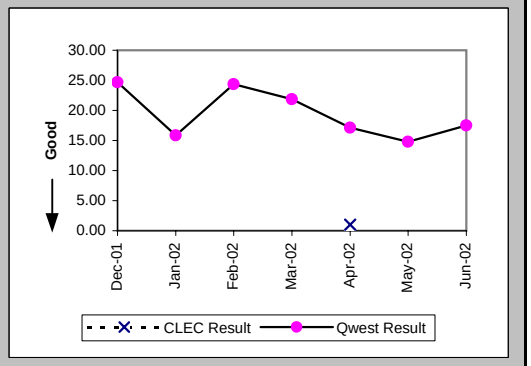
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02						1279	87	14.70	11.51			
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02	5	1	5.00	7	0	1374	91	15.10	10.68	-0.94	-1.57	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

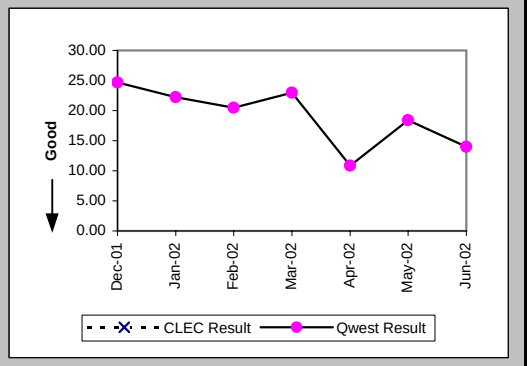
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02	1	1	1.00	0	0	394	23	17.13	18.43	-0.86	-1.52	No
May-02						621	42	14.79	6.83			
Jun-02						402	23	17.48	14.11			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

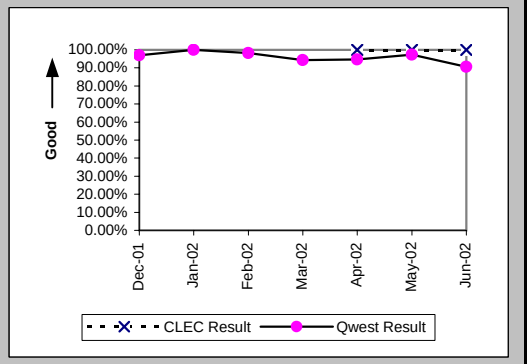
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			



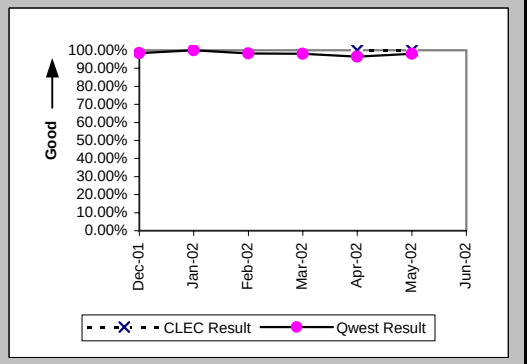
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	129	96.90%	17.33%			
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						101	107	94.39%	23.01%			
Apr-02	1	1	100.00%	0	0	106	112	94.64%	22.52%	-0.24	-1.14	No
May-02	1	1	100.00%	0	0	144	148	97.30%	16.22%	-0.17	-1.1	No
Jun-02	4	4	100.00%	0	0	116	128	90.63%	29.15%	-0.63	-1.39	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

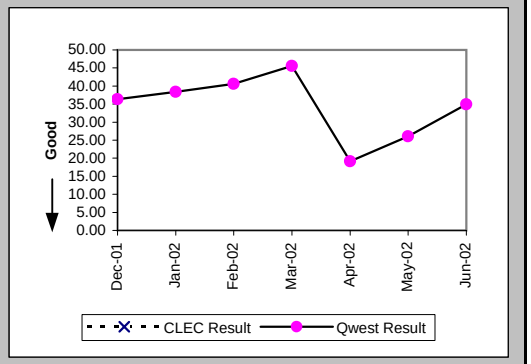
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						127	129	98.45%	12.35%			
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						105	107	98.13%	13.54%			
Apr-02	1	1	100.00%	0	0	108	112	96.43%	18.56%	-0.19	-1.12	No
May-02	1	1	100.00%	0	0	145	148	97.97%	14.09%	-0.14	-1.09	No
Jun-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

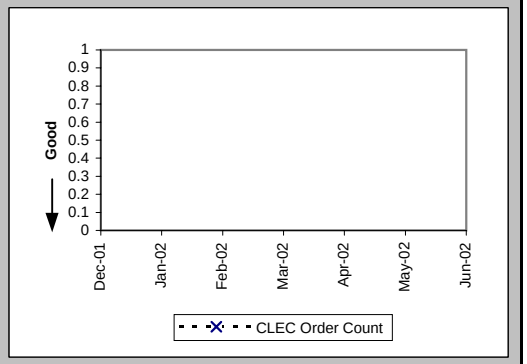
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02						1014	25	40.56	46.11			
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

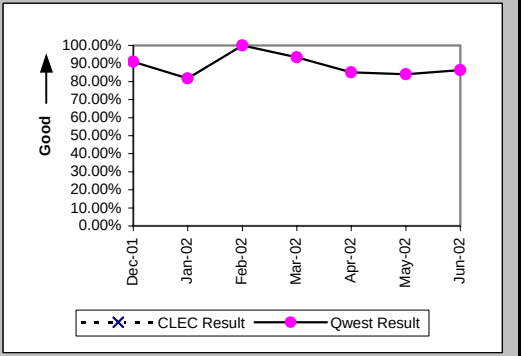
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

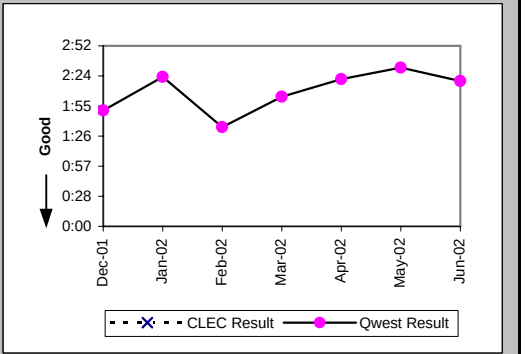
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						71	76	93.42%	24.79%			
Apr-02						40	47	85.11%	35.60%			
May-02						42	50	84.00%	36.66%			
Jun-02						76	88	86.36%	34.32%			



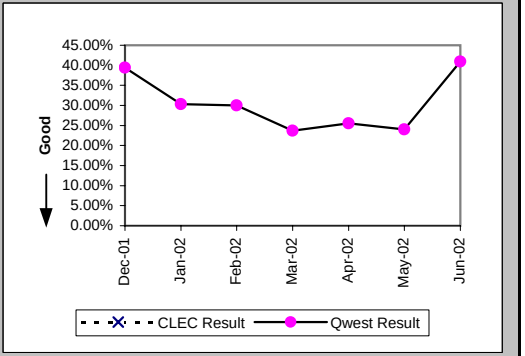
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02						156:43	76	2:04	2:50			
Apr-02						110:14	47	2:21	2:52			
May-02						127:04	50	2:32	2:40			
Jun-02						204:12	88	2:19	2:23			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

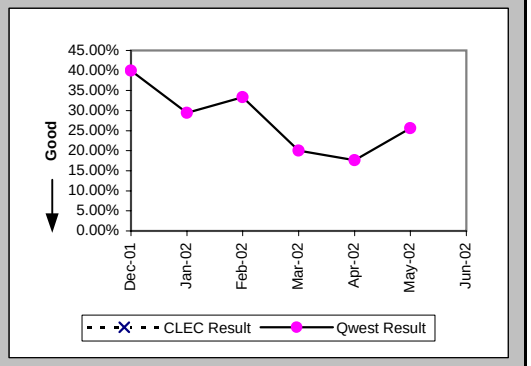
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						18	76	23.68%	42.51%			
Apr-02						12	47	25.53%	43.60%			
May-02						12	50	24.00%	42.71%			
Jun-02						36	88	40.91%	49.17%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

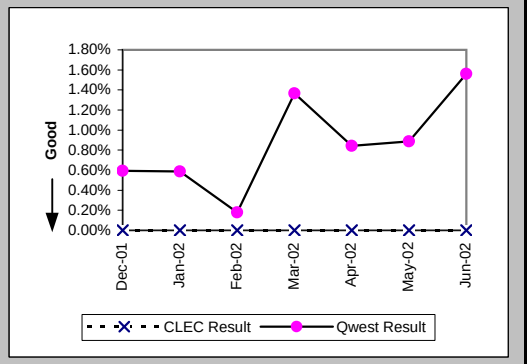
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						10	50	20.00%	40.00%			
Apr-02						6	34	17.65%	38.12%			
May-02						10	39	25.64%	43.67%			
Jun-02												



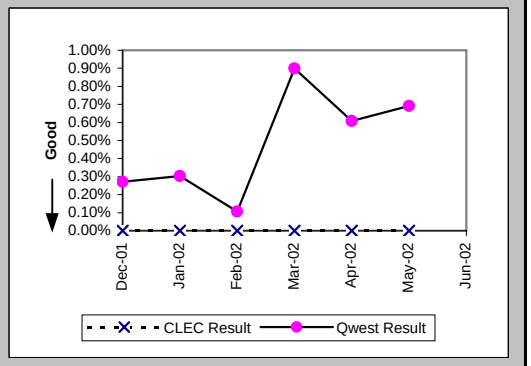
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	33	5548	0.59%	7.69%	-0.62	-1.37	No
Jan-02	0	63	0.00%	0	0	33	5608	0.59%	7.65%	-0.61	-1.37	No
Feb-02	0	62	0.00%	0	0	10	5626	0.18%	4.21%	-0.33	-1.2	No
Mar-02	0	62	0.00%	0	0	76	5566	1.37%	11.61%	-0.92	-1.56	No
Apr-02	0	63	0.00%	0	0	47	5586	0.84%	9.13%	-0.73	-1.44	No
May-02	0	61	0.00%	0	0	50	5641	0.89%	9.37%	-0.73	-1.45	No
Jun-02	0	68	0.00%	0	0	88	5637	1.56%	12.40%	-1.03	-1.63	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

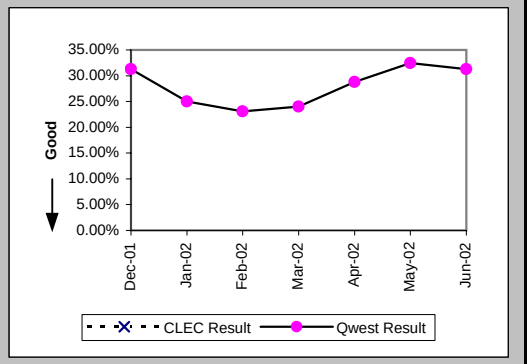
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	15	5548	0.27%	5.19%	-0.41	-1.25	No
Jan-02	0	63	0.00%	0	0	17	5608	0.30%	5.50%	-0.44	-1.26	No
Feb-02	0	62	0.00%	0	0	6	5626	0.11%	3.26%	-0.26	-1.16	No
Mar-02	0	62	0.00%	0	0	50	5566	0.90%	9.44%	-0.75	-1.45	No
Apr-02	0	63	0.00%	0	0	34	5586	0.61%	7.78%	-0.62	-1.38	No
May-02	0	61	0.00%	0	0	39	5641	0.69%	8.29%	-0.65	-1.39	No
Jun-02												



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

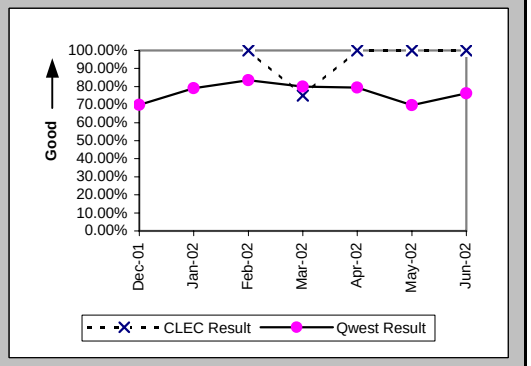
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02						24	100	24.00%	42.71%			
Apr-02						19	66	28.79%	45.28%			
May-02						24	74	32.43%	46.81%			
Jun-02						40	128	31.25%	46.35%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

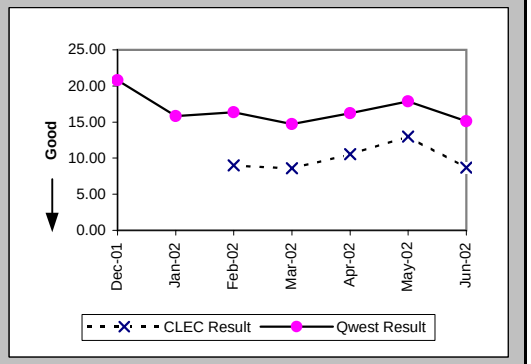
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02	1	1	100.00%	2	0	101	121	83.47%	37.14%	-0.44	-1.27	No
Mar-02	3	4	75.00%	5	0	64	80	80.00%	40.00%	0.23	-0.86	No
Apr-02	8	8	100.00%	3	0	89	112	79.46%	40.40%	-1.39	-1.84	No
May-02	2	2	100.00%	2	0	99	142	69.72%	45.95%	-0.93	-1.56	No
Jun-02	4	4	100.00%	3	0	61	80	76.25%	42.56%	-1.09	-1.66	No



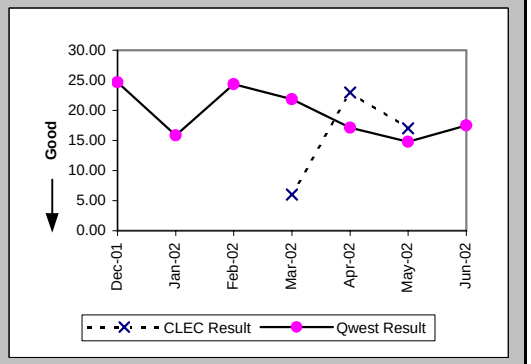
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02	18	2	9.00	1	0	1912	117	16.34	15.72	-0.66	-1.4	No
Mar-02	69	8	8.62	1	0	1279	87	14.70	11.51	-1.43	-1.87	No
Apr-02	116	11	10.55	0	0	2209	136	16.24	13.67	-1.33	-1.81	No
May-02	52	4	13.00	0	0	2803	157	17.85	12.38	-0.77	-1.47	No
Jun-02	26	3	8.67	4	0	1374	91	15.10	10.68	-1.03	-1.62	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

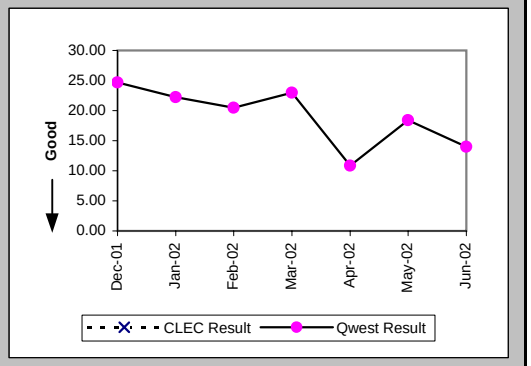
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02	18	3	6.00	3	0	328	15	21.87	10.35	-2.42	-2.47	No
Apr-02	23	1	23.00	2	0	394	23	17.13	18.43	0.66	-0.6	No
May-02	17	1	17.00	1	0	621	42	14.79	6.83	-0.07	-1.04	No
Jun-02						402	23	17.48	14.11			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

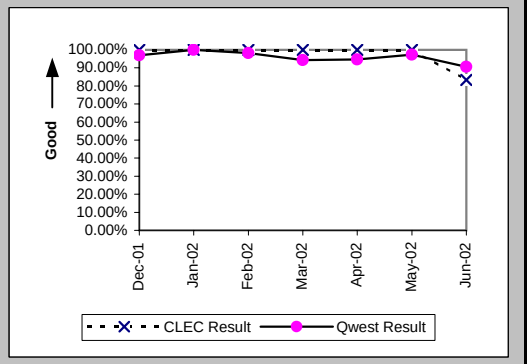
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			



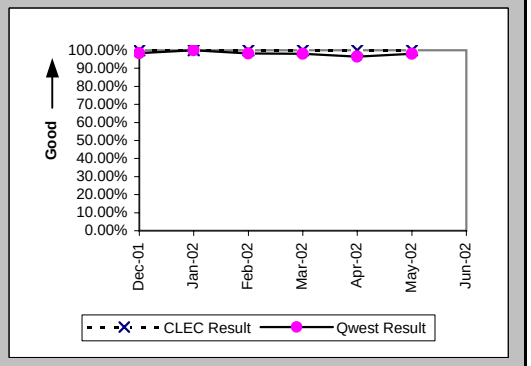
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	125	129	96.90%	17.33%	-0.31	-1.19	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	109	111	98.20%	13.30%	-0.19	-1.12	No
Mar-02	6	6	100.00%	0	0	101	107	94.39%	23.01%	-0.58	-1.35	No
Apr-02	10	10	100.00%	0	0	106	112	94.64%	22.52%	-0.72	-1.44	No
May-02	8	8	100.00%	0	0	144	148	97.30%	16.22%	-0.46	-1.28	No
Jun-02	5	6	83.33%	0	0	116	128	90.63%	29.15%	0.55	-0.67	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

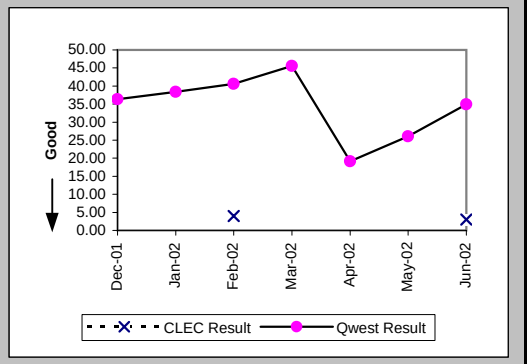
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	127	129	98.45%	12.35%	-0.21	-1.13	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	109	111	98.20%	13.30%	-0.19	-1.12	No
Mar-02	6	6	100.00%	0	0	105	107	98.13%	13.54%	-0.33	-1.2	No
Apr-02	10	10	100.00%	0	0	108	112	96.43%	18.56%	-0.58	-1.35	No
May-02	8	8	100.00%	0	0	145	148	97.97%	14.09%	-0.4	-1.24	No
Jun-02												



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

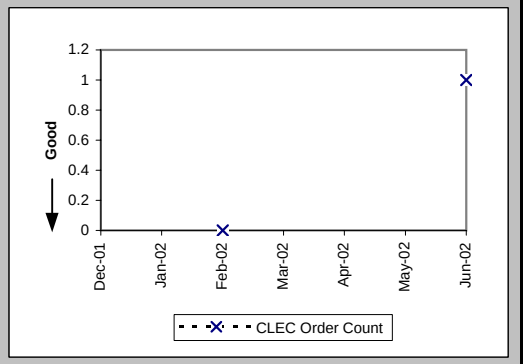
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02	4	1	4.00	0	0	1014	25	40.56	46.11	-0.78	-1.47	No
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02	3	1	3.00	0	0	1049	30	34.97	45.89	-0.69	-1.42	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

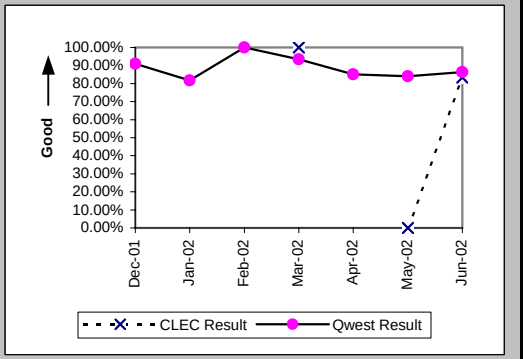
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

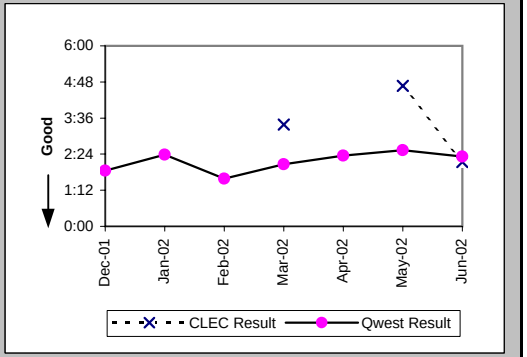
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	71	76	93.42%	24.79%	-0.26	-1.16	No
Apr-02						40	47	85.11%	35.60%			
May-02	0	2	0.00%	0	0	42	50	84.00%	36.66%	2.22	0.35	Yes
Jun-02	5	6	83.33%	0	0	76	88	86.36%	34.32%	0.21	-0.87	No



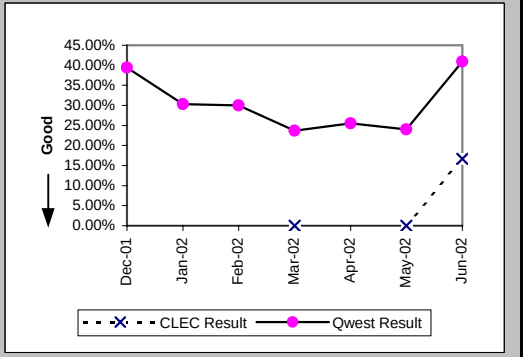
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02	3:23	1	3:23	0	0	156:43	76	2:04	2:50	0.85	-0.48	No
Apr-02						110:14	47	2:21	2:52			
May-02	9:19	2	4:40	0	0	127:04	50	2:32	2:40	1.24	-0.24	No
Jun-02	12:46	6	2:08	0	0	204:12	88	2:19	2:23	-0.19	-1.12	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

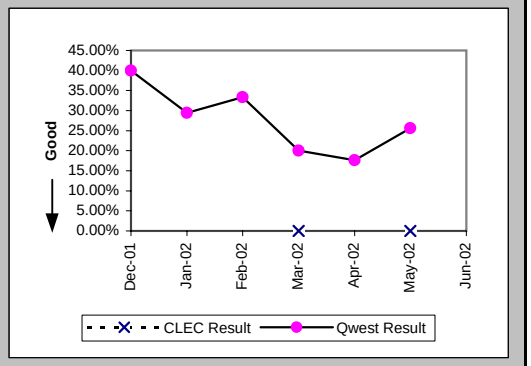
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02	0	1	0.00%	0	0	18	76	23.68%	42.51%	-0.55	-1.34	No
Apr-02						12	47	25.53%	43.60%			
May-02	0	2	0.00%	0	0	12	50	24.00%	42.71%	-0.78	-1.47	No
Jun-02	1	6	16.67%	0	0	36	88	40.91%	49.17%	-1.17	-1.71	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

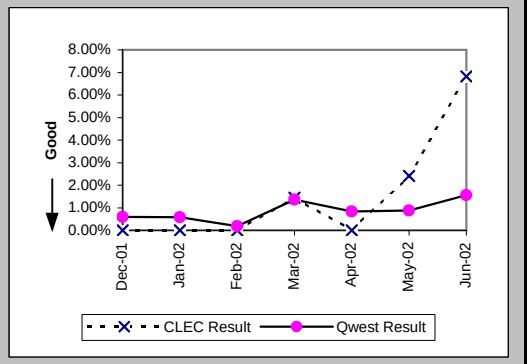
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02	0	1	0.00%	0	0	10	50	20.00%	40.00%	-0.5	-1.3	No
Apr-02						6	34	17.65%	38.12%			
May-02	0	2	0.00%	0	0	10	39	25.64%	43.67%	-0.81	-1.49	No
Jun-02												



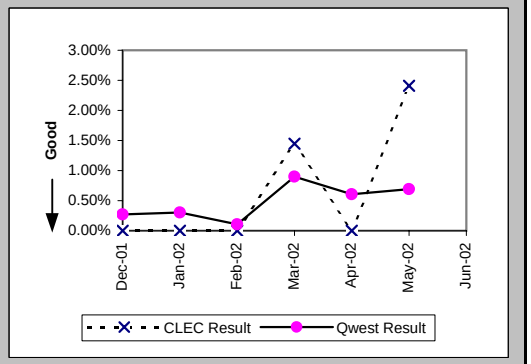
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	54	0.00%	0	0	33	5548	0.59%	7.69%	-0.57	-1.34	No
Jan-02	0	56	0.00%	0	0	33	5608	0.59%	7.65%	-0.57	-1.35	No
Feb-02	0	60	0.00%	0	0	10	5626	0.18%	4.21%	-0.33	-1.2	No
Mar-02	1	69	1.45%	0	0	76	5566	1.37%	11.61%	0.16	-0.91	No
Apr-02	0	81	0.00%	0	0	47	5586	0.84%	9.13%	-0.82	-1.5	No
May-02	2	83	2.41%	0	0	50	5641	0.89%	9.37%	1.26	-0.23	No
Jun-02	6	88	6.82%	0	0	88	5637	1.56%	12.40%	2.95	0.8	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

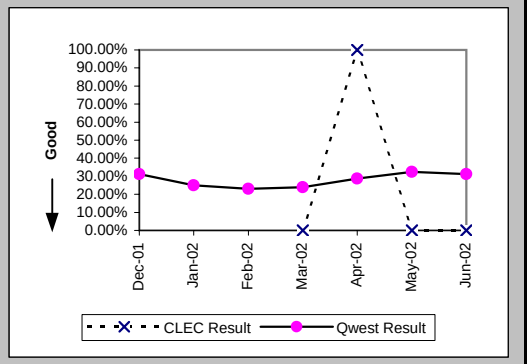
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	54	0.00%	0	0	15	5548	0.27%	5.19%	-0.38	-1.23	No
Jan-02	0	56	0.00%	0	0	17	5608	0.30%	5.50%	-0.41	-1.25	No
Feb-02	0	60	0.00%	0	0	6	5626	0.11%	3.26%	-0.25	-1.15	No
Mar-02	1	69	1.45%	0	0	50	5566	0.90%	9.44%	0.52	-0.69	No
Apr-02	0	81	0.00%	0	0	34	5586	0.61%	7.78%	-0.7	-1.43	No
May-02	2	83	2.41%	0	0	39	5641	0.69%	8.29%	1.5	-0.09	No
Jun-02												



Checklist #4 - Unbundled Loop - DS1 Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

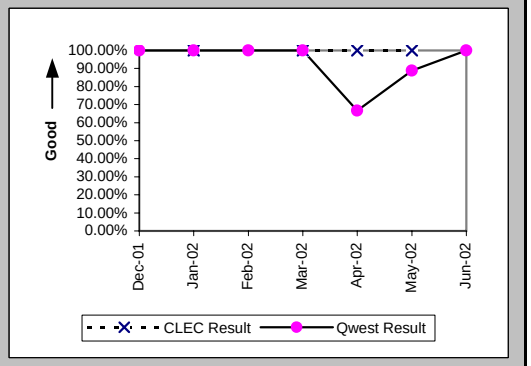
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02	0	1	0.00%	0	0	24	100	24.00%	42.71%	-0.56	-1.34	No
Apr-02	1	1	100.00%	0	0	19	66	28.79%	45.28%	1.06	-0.36	No
May-02	0	2	0.00%	0	0	24	74	32.43%	46.81%	-0.97	-1.59	No
Jun-02	0	6	0.00%	0	0	40	128	31.25%	46.35%	-1.61	-1.98	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

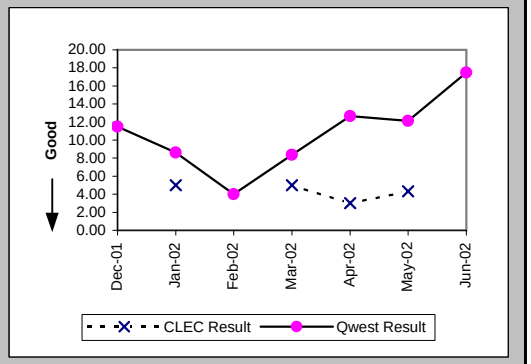
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	2	3	66.67%	47.14%	-0.77	-1.47	No
May-02	4	4	100.00%	0	0	8	9	88.89%	31.43%	-0.59	-1.36	No
Jun-02						3	3	100.00%	0.00%			



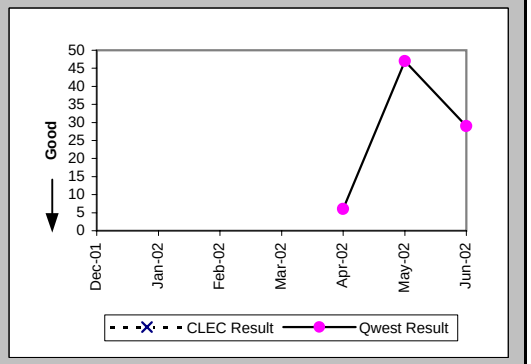
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						92	8	11.50	6.70			
Jan-02	5	1	5.00	0	0	86	10	8.60	3.17	-1.08	-1.66	No
Feb-02						20	5	4.00	1.73			
Mar-02	10	2	5.00	0	0	67	8	8.38	3.96	-1.08	-1.66	No
Apr-02	3	1	3.00	1	0	38	3	12.67	8.08	-1.04	-1.63	No
May-02	13	3	4.33	1	0	97	8	12.12	19.92	-0.58	-1.35	No
Jun-02						70	4	17.50	16.68			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

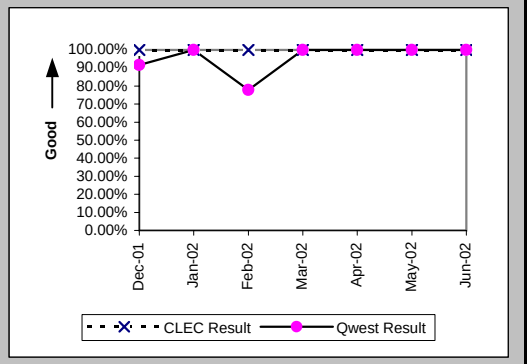
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						6	1	6.00				
May-02						47	1	47.00				
Jun-02						29	1	29.00				



Checklist #4 - Unbundled Loop - ISDN Capable Installation

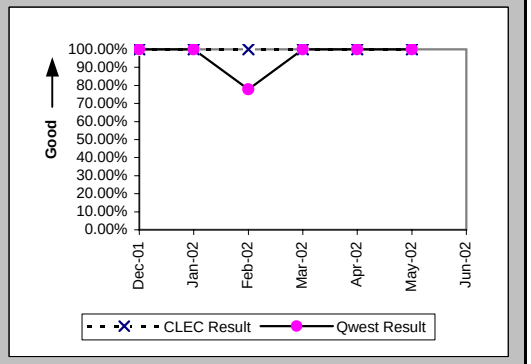
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



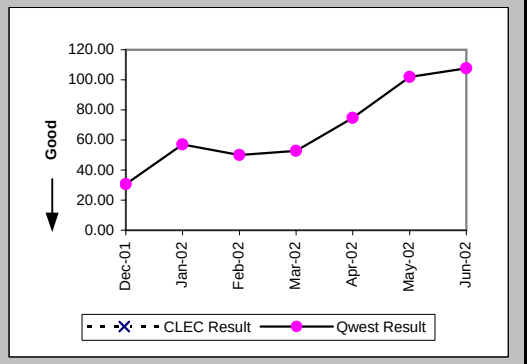
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

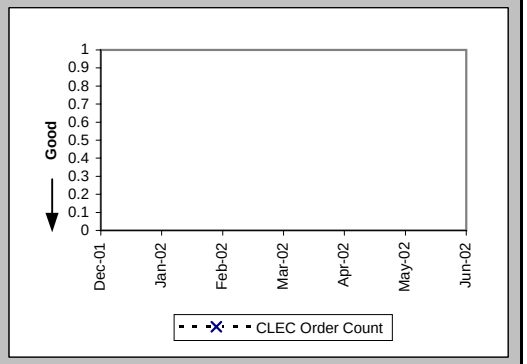
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02						228	4	57.00	36.59			
Feb-02						250	5	50.00	54.20			
Mar-02						369	7	52.71	54.19			
Apr-02						523	7	74.71	54.19			
May-02						612	6	102.00	57.36			
Jun-02						753	7	107.57	64.80			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

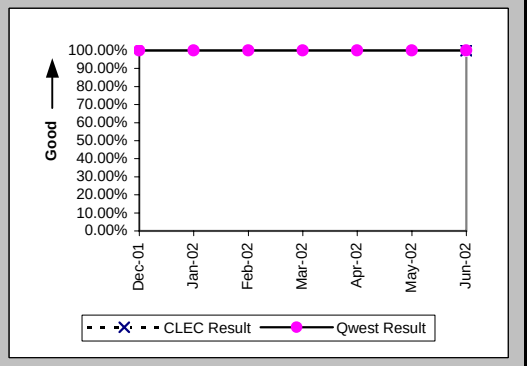
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

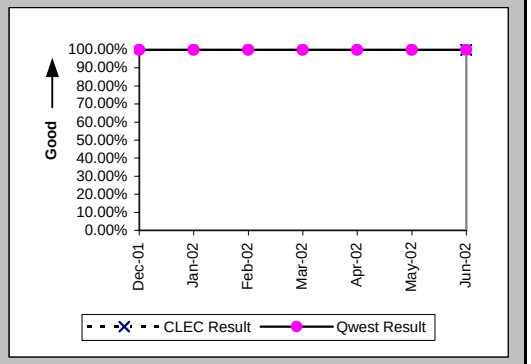
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



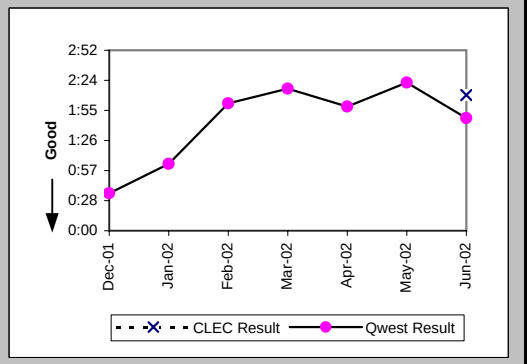
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

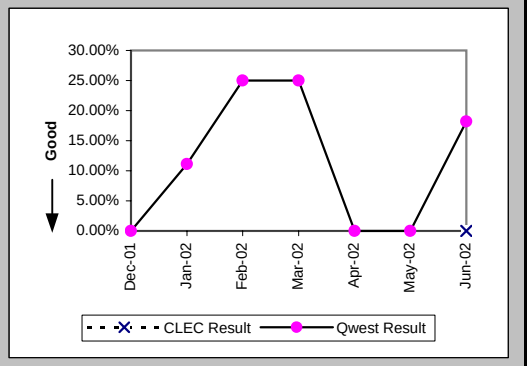
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:26	4	0:36	0:37			
Jan-02						9:32	9	1:04	1:39			
Feb-02						24:28	12	2:02	1:56			
Mar-02						9:03	4	2:16	1:24			
Apr-02						5:57	3	1:59	1:58			
May-02						14:12	6	2:22	1:33			
Jun-02	4:19	2	2:10	0	0	19:44	11	1:48	1:57	0.21	-0.87	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

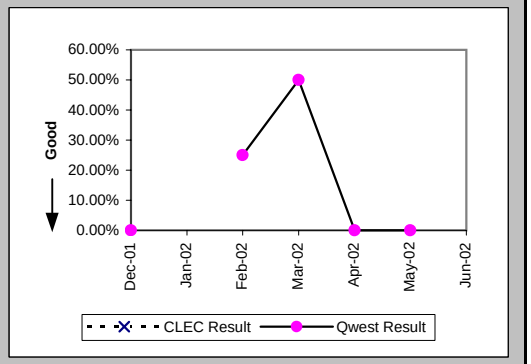
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						3	12	25.00%	43.30%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	6	0.00%	0.00%			
Jun-02	0	2	0.00%	0	0	2	11	18.18%	38.57%	-0.61	-1.37	No



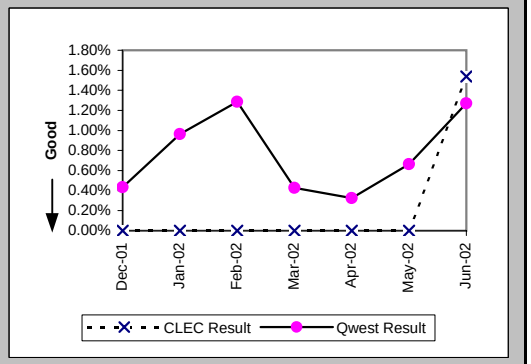
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						1	4	25.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	3	0.00%	0.00%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

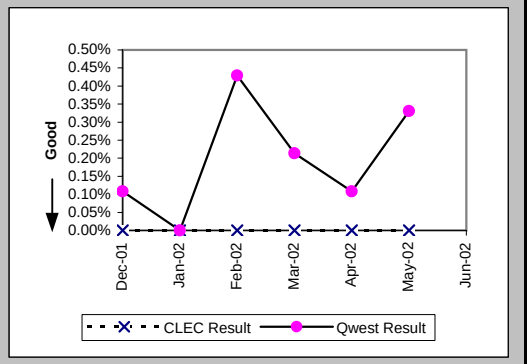
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	131	0.00%	0	0	4	922	0.43%	6.57%	-0.71	-1.43	No
Jan-02	0	130	0.00%	0	0	9	933	0.96%	9.77%	-1.05	-1.64	No
Feb-02	0	130	0.00%	0	0	12	932	1.29%	11.27%	-1.22	-1.74	No
Mar-02	0	129	0.00%	0	0	4	935	0.43%	6.53%	-0.7	-1.42	No
Apr-02	0	132	0.00%	0	0	3	926	0.32%	5.68%	-0.61	-1.37	No
May-02	0	130	0.00%	0	0	6	906	0.66%	8.11%	-0.87	-1.53	No
Jun-02	2	130	1.54%	0	0	11	867	1.27%	11.19%	0.3	-0.82	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

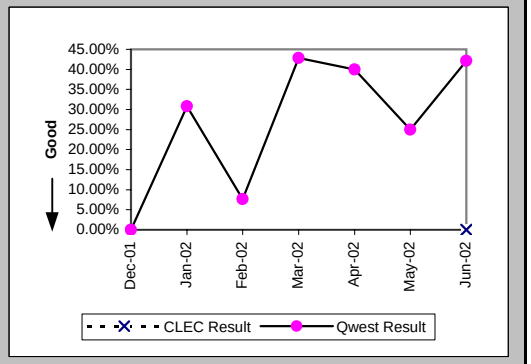
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	131	0.00%	0	0	1	922	0.11%	3.29%	-0.35	-1.21	No
Jan-02	0	130	0.00%	0	0	0	933	0.00%	N/A	N/A	N/A	
Feb-02	0	130	0.00%	0	0	4	932	0.43%	6.54%	-0.7	-1.43	No
Mar-02	0	129	0.00%	0	0	2	935	0.21%	4.62%	-0.49	-1.3	No
Apr-02	0	132	0.00%	0	0	1	926	0.11%	3.28%	-0.35	-1.21	No
May-02	0	130	0.00%	0	0	3	906	0.33%	5.74%	-0.61	-1.37	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

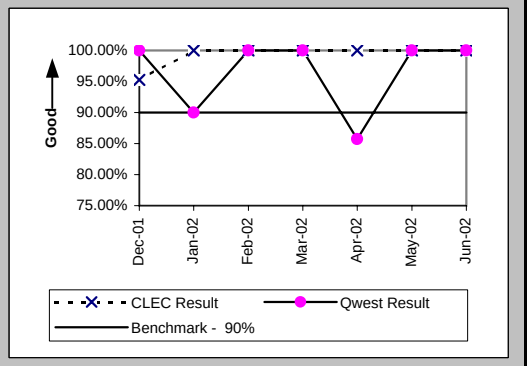
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						4	13	30.77%	46.15%			
Feb-02						1	13	7.69%	26.65%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						2	5	40.00%	48.99%			
May-02						2	8	25.00%	43.30%			
Jun-02	0	2	0.00%	0	0	8	19	42.11%	49.37%	-1.15	-1.7	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

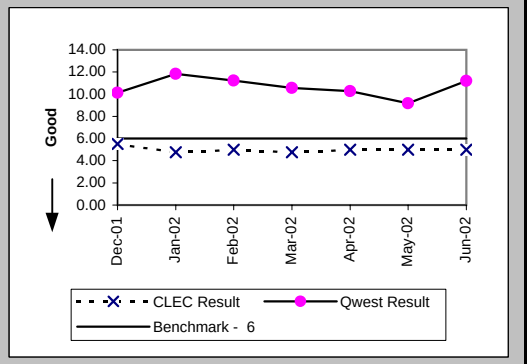
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	21	95.24%	0	0	8	8	100.00%	N/A	N/A	-0.84	No
Jan-02	7	7	100.00%	0	0	9	10	90.00%	30.00%	-0.68	-1.41	No
Feb-02	9	9	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	No
Mar-02	16	16	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	No
Apr-02	11	11	100.00%	0	0	6	7	85.71%	34.99%	-0.84	-1.51	No
May-02	5	5	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Jun-02	15	15	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	No



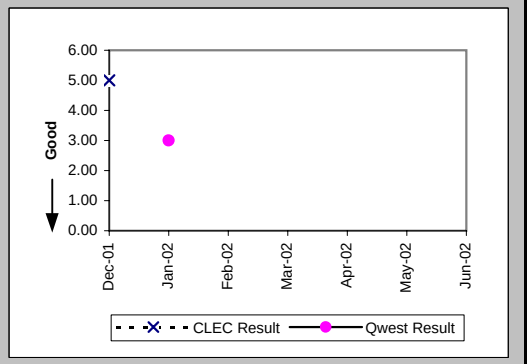
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	77	14	5.50	7	0	81	8	10.12	2.17	-4.82	-3.93	No
Jan-02	19	4	4.75	3	0	142	12	11.83	3.81	-3.22	-2.96	No
Feb-02	40	8	5.00	1	0	146	13	11.23	6.00	-2.31	-2.4	No
Mar-02	38	8	4.75	8	0	74	7	10.57	4.96	-2.27	-2.38	No
Apr-02	35	7	5.00	4	0	72	7	10.29	2.50	-3.96	-3.41	No
May-02	20	4	5.00	1	0	55	6	9.17	5.42	-1.19	-1.72	No
Jun-02	40	8	5.00	7	0	112	10	11.20	5.77	-2.27	-2.38	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

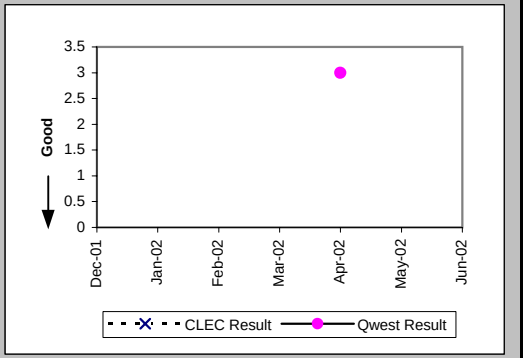
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0							
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

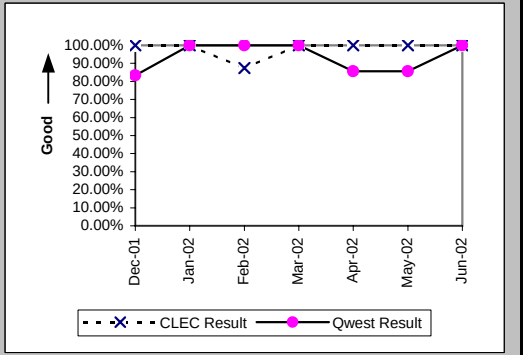
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												



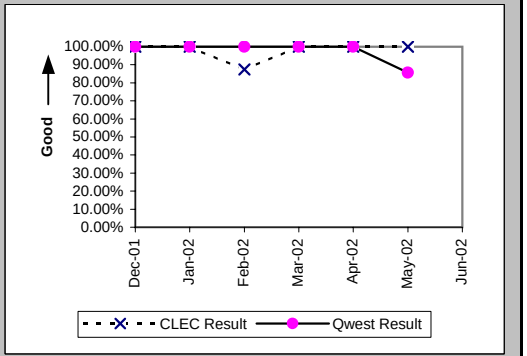
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	5	6	83.33%	37.27%	-0.93	-1.56	No
Jan-02	14	14	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	8	87.50%	0	0	13	13	100.00%	N/A	N/A	-0.47	No
Mar-02	13	13	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	0	0	6	7	85.71%	34.99%	-0.88	-1.54	No
May-02	8	8	100.00%	0	0	6	7	85.71%	34.99%	-0.79	-1.48	No
Jun-02	10	10	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

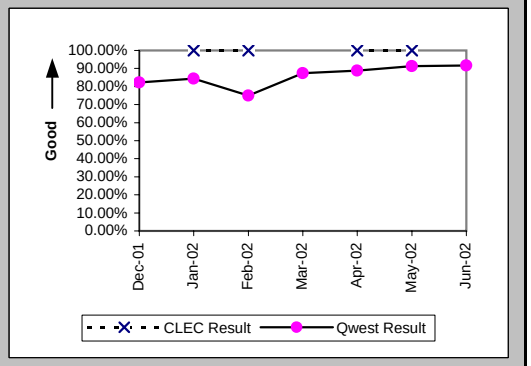
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02	14	14	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Feb-02	7	8	87.50%	0	0	13	13	100.00%	N/A	N/A	-0.47	No
Mar-02	13	13	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Apr-02	14	14	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	6	7	85.71%	34.99%	-0.79	-1.48	No
Jun-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

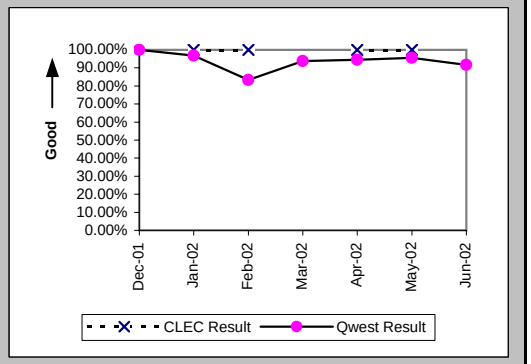
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02	3	3	100.00%	0	0	27	32	84.38%	36.31%	-0.71	-1.43	No
Feb-02	2	2	100.00%	0	0	9	12	75.00%	43.30%	-0.76	-1.46	No
Mar-02						14	16	87.50%	33.07%			
Apr-02	2	2	100.00%	0	0	16	18	88.89%	31.43%	-0.47	-1.29	No
May-02	2	2	100.00%	0	0	21	23	91.30%	28.18%	-0.42	-1.25	No
Jun-02						11	12	91.67%	27.64%			



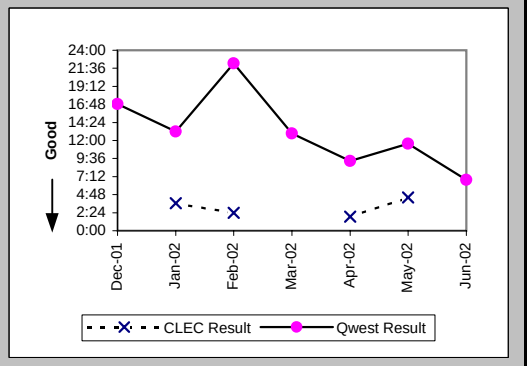
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02	3	3	100.00%	0	0	31	32	96.88%	17.40%	-0.3	-1.18	No
Feb-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No
Mar-02						15	16	93.75%	24.21%			
Apr-02	2	2	100.00%	0	0	17	18	94.44%	22.91%	-0.33	-1.2	No
May-02	2	2	100.00%	0	0	22	23	95.65%	20.39%	-0.29	-1.18	No
Jun-02						11	12	91.67%	27.64%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

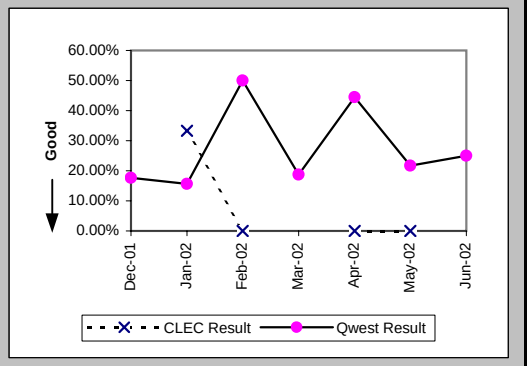
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						286:49	17	16:52	14:51			
Jan-02	10:57	3	3:39	0	0	422:00	32	13:11	17:50	-0.89	-1.54	No
Feb-02	4:47	2	2:23	0	0	267:08	12	22:16	33:19	-0.78	-1.47	No
Mar-02						206:52	16	12:56	14:39			
Apr-02	3:45	2	1:52	0	0	167:15	18	9:17	12:57	-0.77	-1.47	No
May-02	8:53	2	4:26	0	0	265:57	23	11:34	16:29	-0.59	-1.36	No
Jun-02						81:03	12	6:45	15:05			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

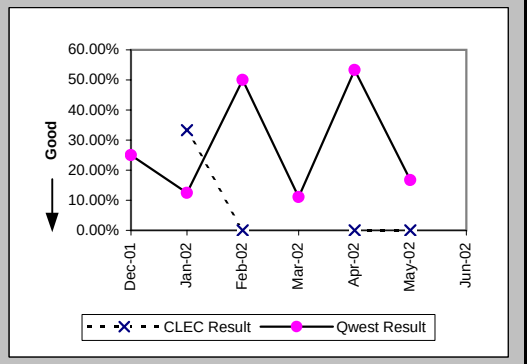
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02	1	3	33.33%	0	0	5	32	15.63%	36.31%	0.63	-0.61	No
Feb-02	0	2	0.00%	0	0	6	12	50.00%	50.00%	-1.31	-1.8	No
Mar-02						3	16	18.75%	39.03%			
Apr-02	0	2	0.00%	0	0	8	18	44.44%	49.69%	-1.2	-1.73	No
May-02	0	2	0.00%	0	0	5	23	21.74%	41.25%	-0.71	-1.43	No
Jun-02						3	12	25.00%	43.30%			



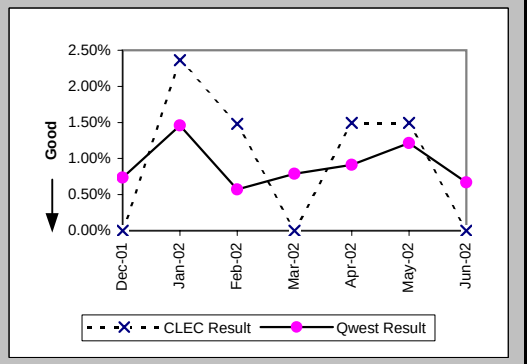
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02	1	3	33.33%	0	0	2	16	12.50%	33.07%	0.7	-0.58	No
Feb-02	0	2	0.00%	0	0	4	8	50.00%	50.00%	-1.26	-1.77	No
Mar-02						1	9	11.11%	31.43%			
Apr-02	0	2	0.00%	0	0	8	15	53.33%	49.89%	-1.42	-1.86	No
May-02	0	2	0.00%	0	0	2	12	16.67%	37.27%	-0.59	-1.36	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

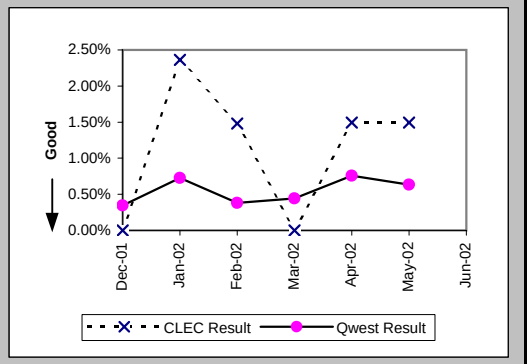
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	119	0.00%	0	0	17	2310	0.74%	8.55%	-0.92	-1.56	No
Jan-02	3	127	2.36%	0	0	32	2196	1.46%	11.98%	0.81	-0.5	No
Feb-02	2	135	1.48%	0	0	12	2102	0.57%	7.53%	1.16	-0.29	No
Mar-02	0	138	0.00%	0	0	16	2030	0.79%	8.84%	-1.01	-1.62	No
Apr-02	2	134	1.49%	0	0	18	1975	0.91%	9.50%	0.68	-0.59	No
May-02	2	134	1.49%	0	0	23	1895	1.21%	10.95%	0.34	-0.79	No
Jun-02	0	134	0.00%	0	0	12	1789	0.67%	8.16%	-0.92	-1.56	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

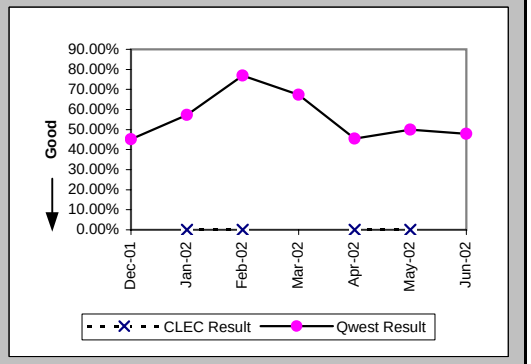
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	119	0.00%	0	0	8	2310	0.35%	5.87%	-0.63	-1.38	No
Jan-02	3	127	2.36%	0	0	16	2196	0.73%	8.50%	1.69	0.03	Yes
Feb-02	2	135	1.48%	0	0	8	2102	0.38%	6.16%	1.53	-0.07	No
Mar-02	0	138	0.00%	0	0	9	2030	0.44%	6.64%	-0.76	-1.46	No
Apr-02	2	134	1.49%	0	0	15	1975	0.76%	8.68%	0.88	-0.46	No
May-02	2	134	1.49%	0	0	12	1895	0.63%	7.93%	1.06	-0.35	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

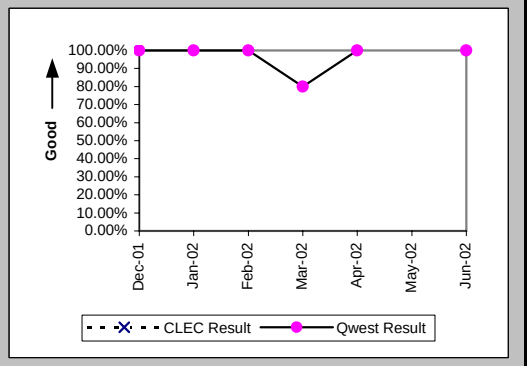
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	31	45.16%	49.77%			
Jan-02	0	3	0.00%	0	0	43	75	57.33%	49.46%	-1.97	-2.2	No
Feb-02	0	2	0.00%	0	0	40	52	76.92%	42.13%	-2.53	-2.54	No
Mar-02						33	49	67.35%	46.89%			
Apr-02	0	2	0.00%	0	0	15	33	45.45%	49.79%	-1.25	-1.76	No
May-02	0	2	0.00%	0	0	23	46	50.00%	50.00%	-1.38	-1.84	No
Jun-02						11	23	47.83%	49.95%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

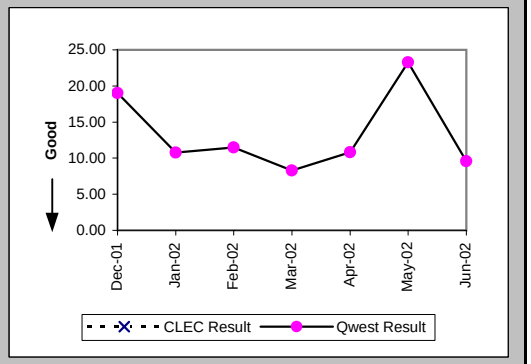
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			



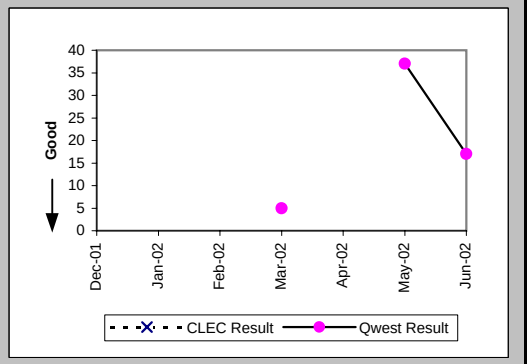
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	3	19.00	18.25			
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

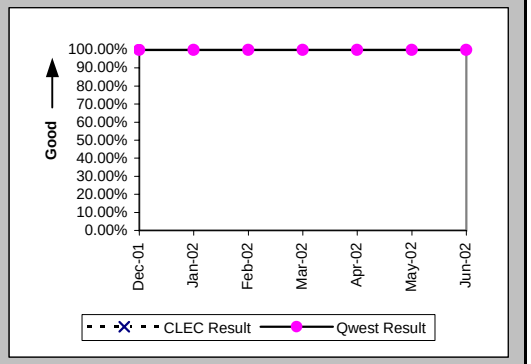
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

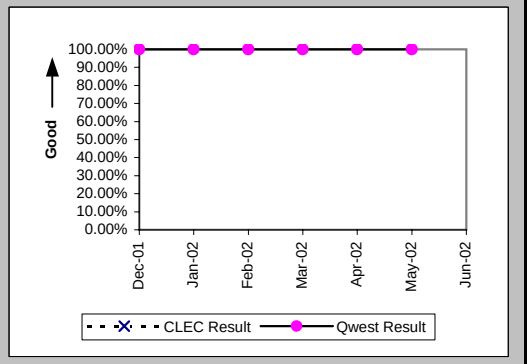
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			



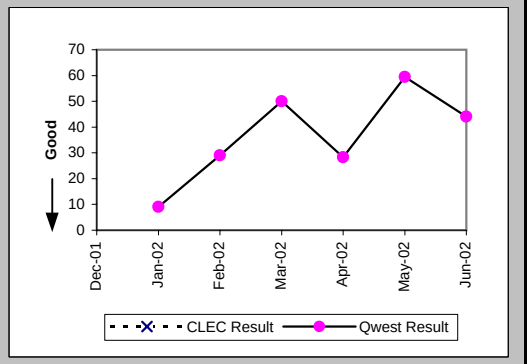
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

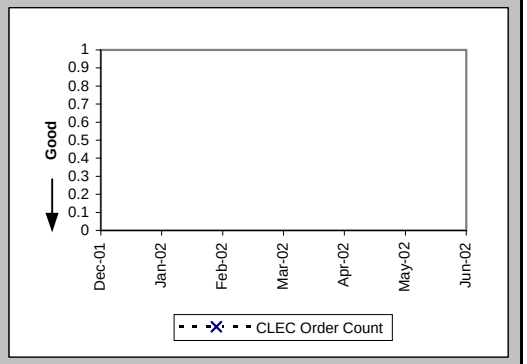
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

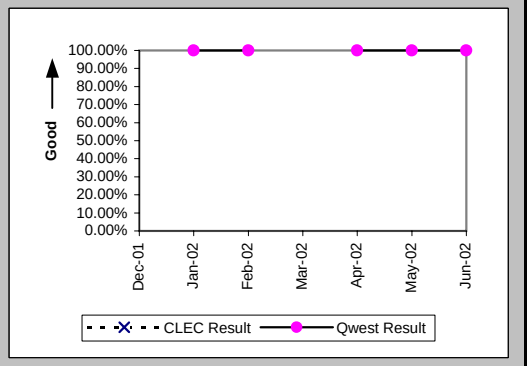
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

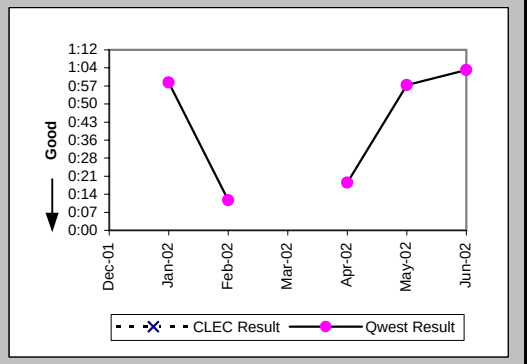
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			



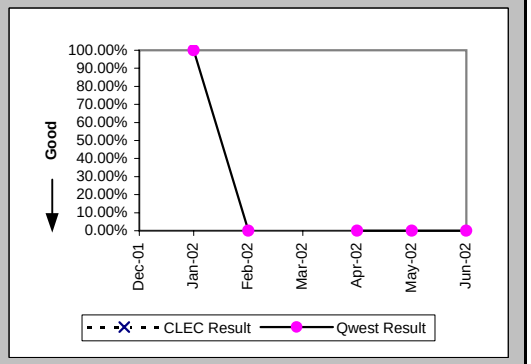
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

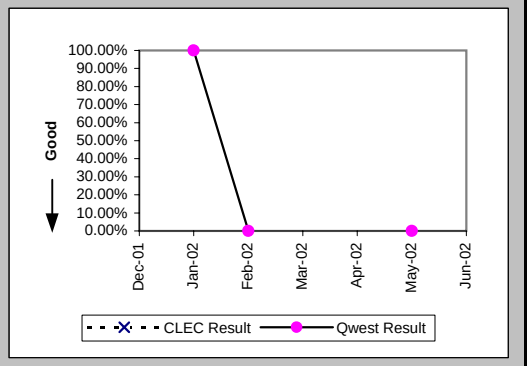
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

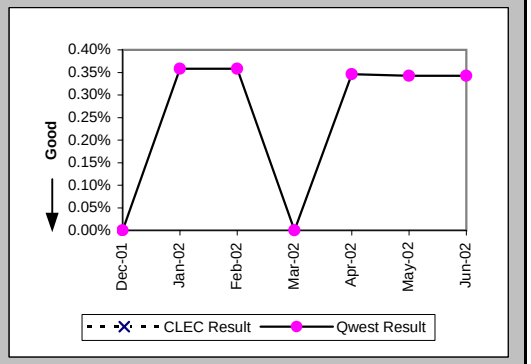
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												



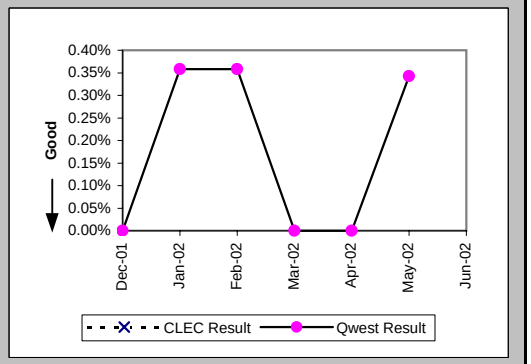
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						1	289	0.35%	5.87%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

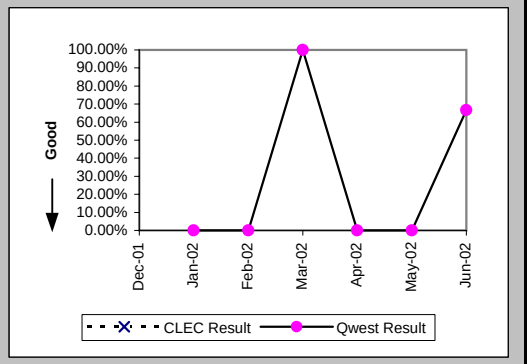
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						0	289	0.00%	0.00%			
May-02						1	292	0.34%	5.84%			
Jun-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

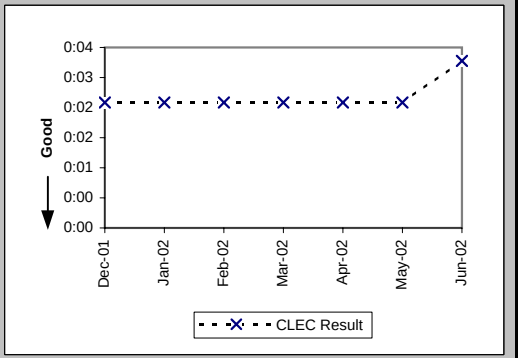
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			



Checklist #4 - Unbundled Loop Cutovers

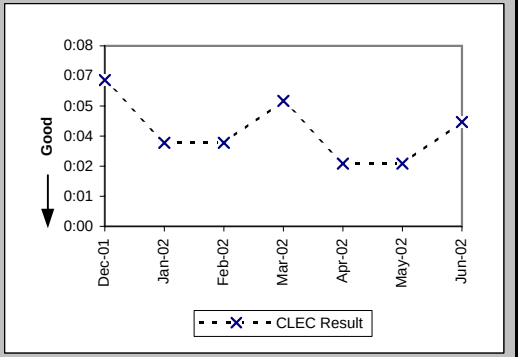
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	36:18	645	0:03	0	0
Jan-02	26:59	515	0:03	0	0
Feb-02	28:37	525	0:03	0	0
Mar-02	14:34	306	0:03	0	0
Apr-02	4:39	101	0:03	0	0
May-02	5:45	137	0:03	0	0
Jun-02	6:13	98	0:04	0	0



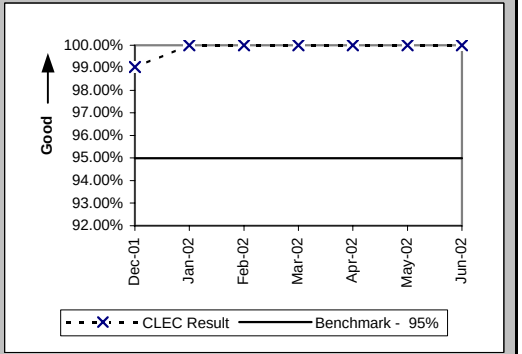
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:21	3	0:07	0	0
Jan-02	0:45	12	0:04	0	0
Feb-02	0:38	10	0:04	0	0
Mar-02	0:34	6	0:06	0	0
Apr-02	0:06	2	0:03	0	0
May-02	0:06	2	0:03	0	0
Jun-02	0:10	2	0:05	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

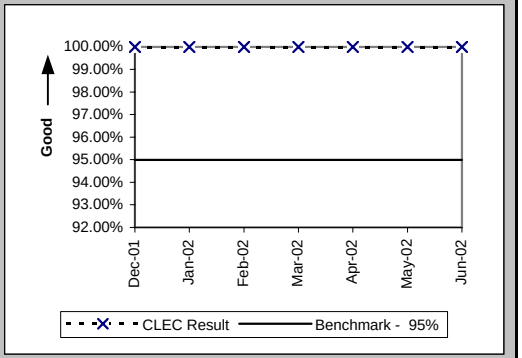
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	205	207	99.03%	0	0
Jan-02	170	170	100.00%	0	0
Feb-02	188	188	100.00%	0	0
Mar-02	126	126	100.00%	0	0
Apr-02	40	40	100.00%	0	0
May-02	53	53	100.00%	0	0
Jun-02	39	39	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

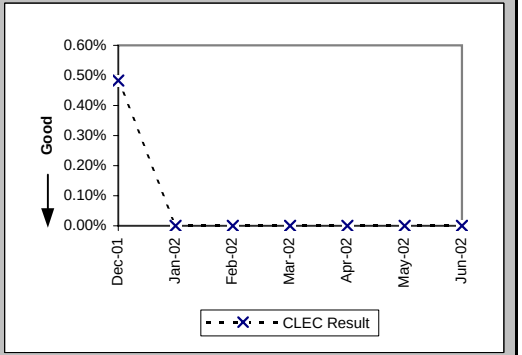
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	0	0
Jan-02	11	11	100.00%	0	0
Feb-02	12	12	100.00%	0	0
Mar-02	11	11	100.00%	0	0
Apr-02	10	10	100.00%	0	0
May-02	7	7	100.00%	0	0
Jun-02	5	5	100.00%	0	0



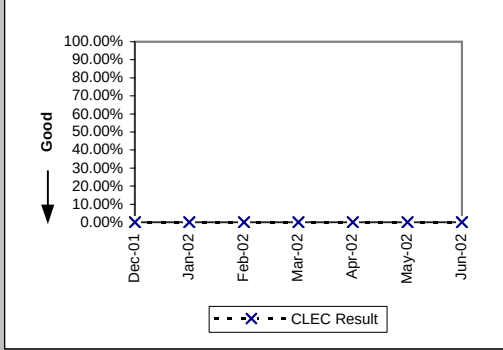
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	207	0.48%	0	0
Jan-02	0	170	0.00%	0	0
Feb-02	0	188	0.00%	0	0
Mar-02	0	126	0.00%	0	0
Apr-02	0	40	0.00%	0	0
May-02	0	53	0.00%	0	0
Jun-02	0	39	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

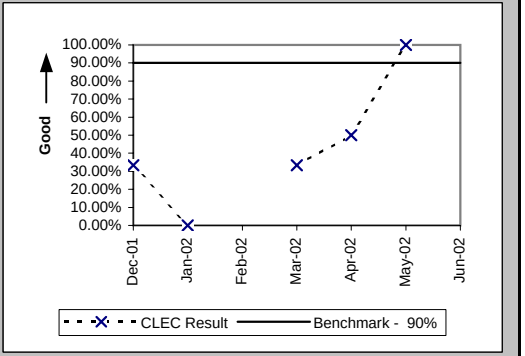
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	9	0.00%	0	0
Jan-02	0	11	0.00%	0	0
Feb-02	0	12	0.00%	0	0
Mar-02	0	11	0.00%	0	0
Apr-02	0	10	0.00%	0	0
May-02	0	7	0.00%	0	0
Jun-02	0	5	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

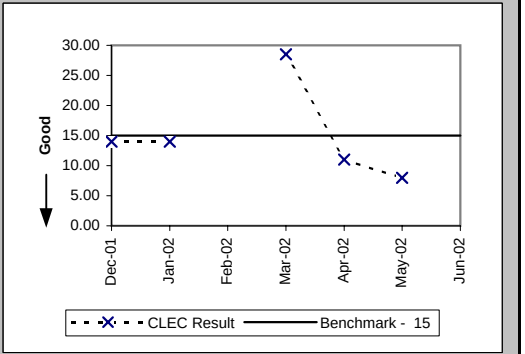
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	3	33.33%	0	0	47.14%
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02	1	3	33.33%	0	0	47.14%
Apr-02	1	2	50.00%	0	0	50.00%
May-02	2	2	100.00%	0	0	0.00%
Jun-02						



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

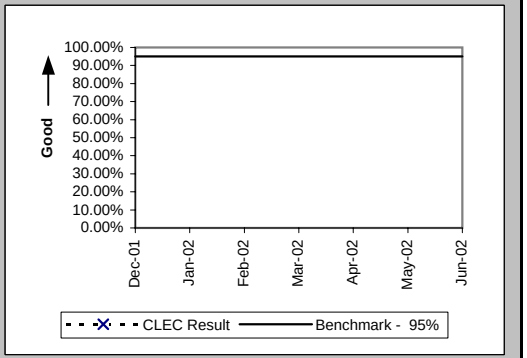
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	42	3	14.00	0	0	8.54
Jan-02	14	1	14.00	0	0	
Feb-02						
Mar-02	57	2	28.50	0	0	19.09
Apr-02	11	1	11.00	0	0	
May-02	8	1	8.00	0	0	
Jun-02						



Checklist #4 - Line Sharing Installation

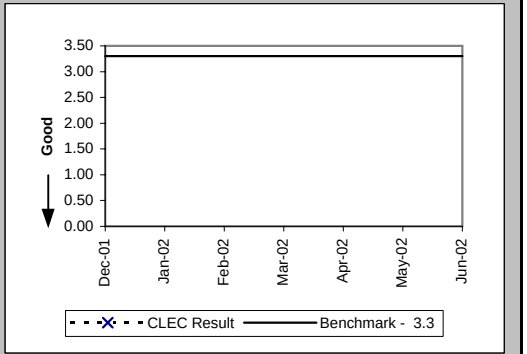
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



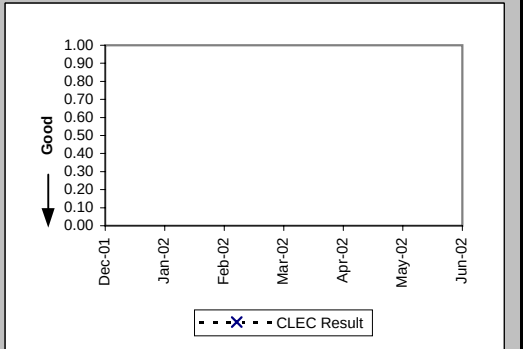
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

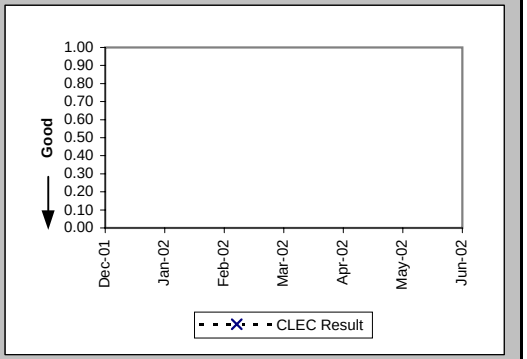
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #4 - Line Sharing Installation

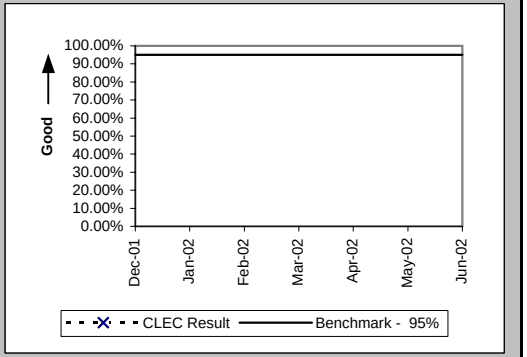
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



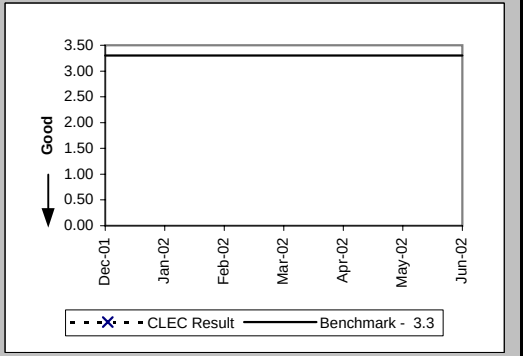
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

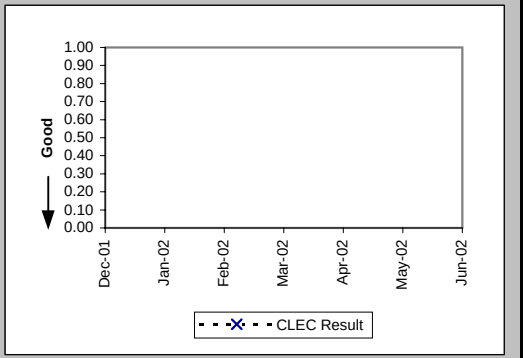
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #4 - Line Sharing Installation

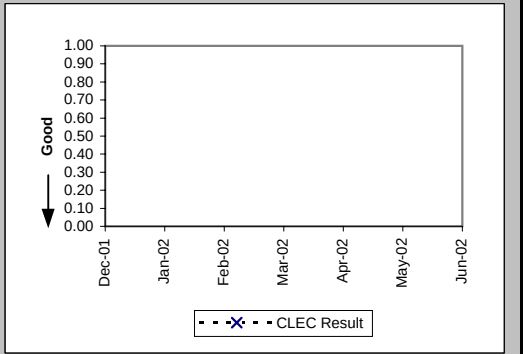
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



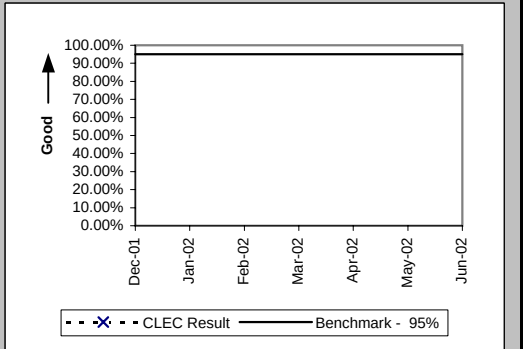
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

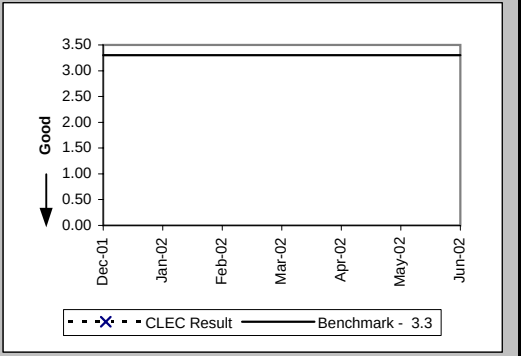
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #4 - Line Sharing Installation

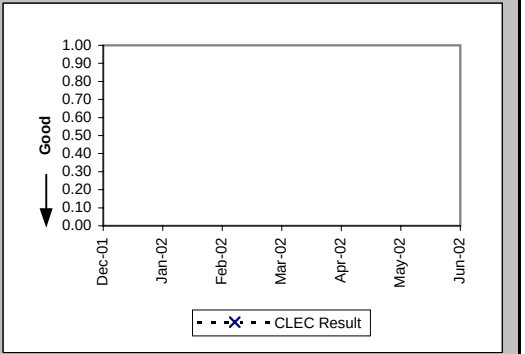
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



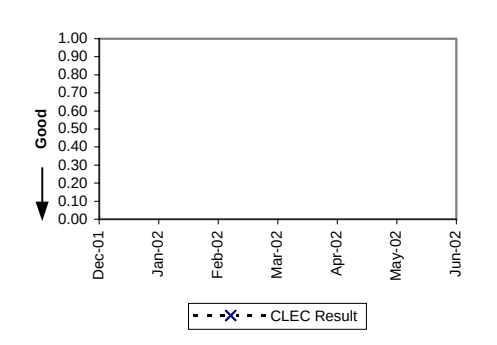
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

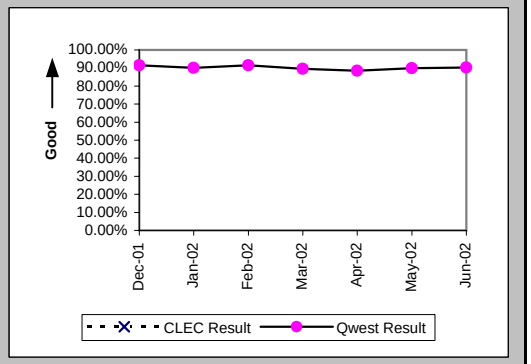
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #4 - Line Sharing Installation

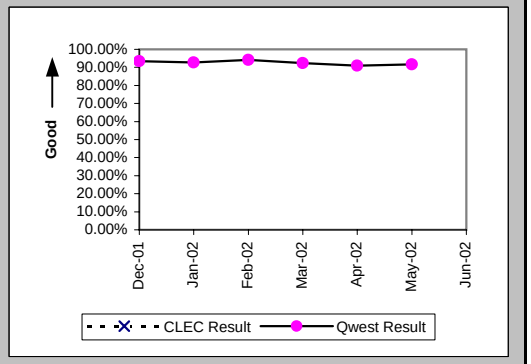
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2715	2967	91.51%	27.88%			
Jan-02						2616	2903	90.11%	29.85%			
Feb-02						2669	2916	91.53%	27.84%			
Mar-02						2477	2765	89.58%	30.55%			
Apr-02						2634	2977	88.48%	31.93%			
May-02						3190	3552	89.81%	30.25%			
Jun-02						3392	3760	90.21%	29.71%			



New Service Installation Quality (Percent) (OP-5*) (Parity)

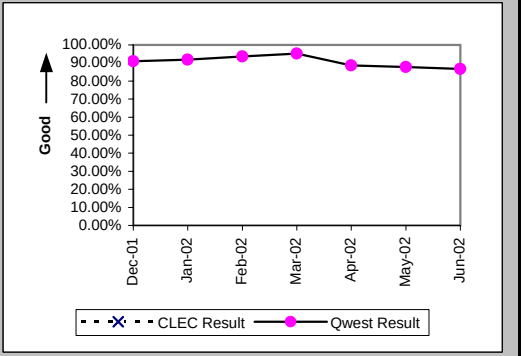
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2772	2967	93.43%	24.78%			
Jan-02						2692	2903	92.73%	25.96%			
Feb-02						2745	2916	94.14%	23.50%			
Mar-02						2555	2765	92.41%	26.49%			
Apr-02						2707	2977	90.93%	28.72%			
May-02						3258	3552	91.72%	27.55%			
Jun-02												



Checklist #4 - Line Sharing Repair

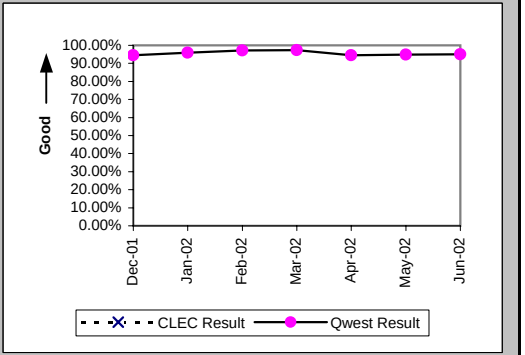
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						450	495	90.91%	28.75%			
Jan-02						444	483	91.93%	27.24%			
Feb-02						356	380	93.68%	24.32%			
Mar-02						402	422	95.26%	21.25%			
Apr-02						620	699	88.70%	31.66%			
May-02						879	1001	87.81%	32.71%			
Jun-02						952	1098	86.70%	33.95%			



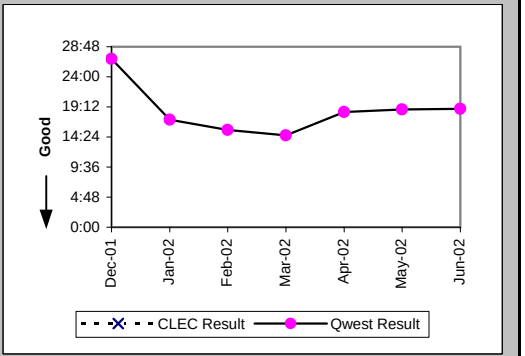
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						707	748	94.52%	22.76%			
Jan-02						682	711	95.92%	19.78%			
Feb-02						576	593	97.13%	16.69%			
Mar-02						597	613	97.39%	15.94%			
Apr-02						943	998	94.49%	22.82%			
May-02						1312	1382	94.93%	21.93%			
Jun-02						1387	1460	95.00%	21.79%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

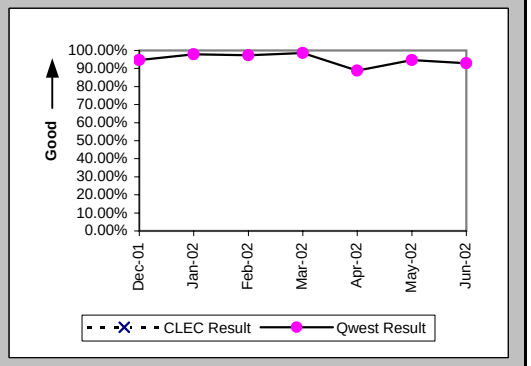
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20080:51	748	26:51	84:03			
Jan-02						12197:55	711	17:09	16:17			
Feb-02						9205:42	593	15:31	14:16			
Mar-02						8990:44	613	14:40	13:20			
Apr-02						18338:25	998	18:23	16:13			
May-02						25973:24	1382	18:48	15:40			
Jun-02						27612:19	1460	18:55	16:19			



Checklist #4 - Line Sharing Repair

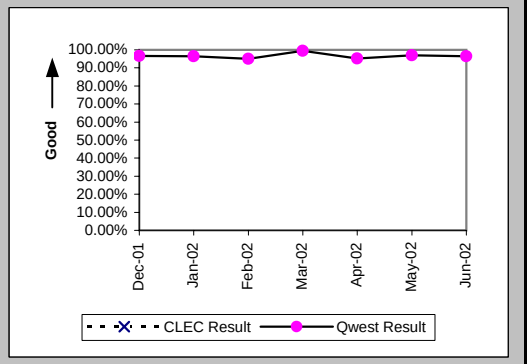
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						159	168	94.64%	22.52%			
Jan-02						138	141	97.87%	14.43%			
Feb-02						109	112	97.32%	16.15%			
Mar-02						138	140	98.57%	11.87%			
Apr-02						136	153	88.89%	31.43%			
May-02						265	280	94.64%	22.52%			
Jun-02						237	255	92.94%	25.61%			



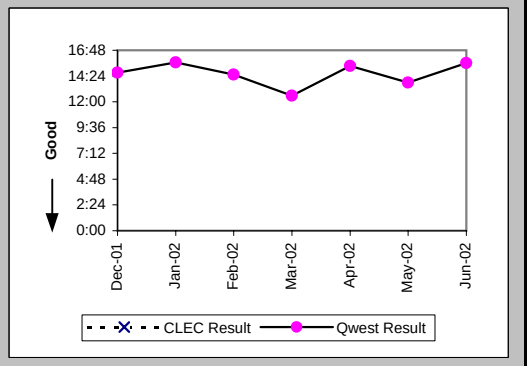
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						258	267	96.63%	18.05%			
Jan-02						221	229	96.51%	18.36%			
Feb-02						172	181	95.03%	21.74%			
Mar-02						189	190	99.47%	7.24%			
Apr-02						215	226	95.13%	21.52%			
May-02						375	387	96.90%	17.33%			
Jun-02						350	363	96.42%	18.58%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

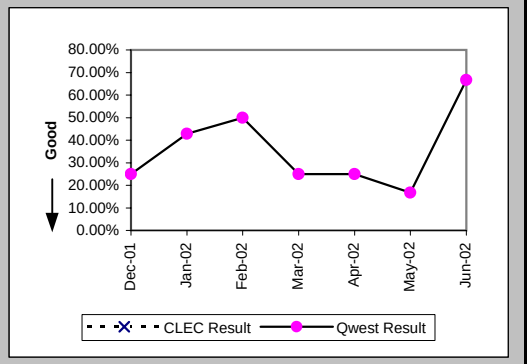
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3929:49	267	14:43	14:28			
Jan-02						3586:33	229	15:40	15:48			
Feb-02						2629:56	181	14:32	15:01			
Mar-02						2386:16	190	12:34	9:30			
Apr-02						3467:15	226	15:21	15:52			
May-02						5334:22	387	13:47	14:57			
Jun-02						5669:45	363	15:37	13:49			



Checklist #4 - Line Sharing Repair

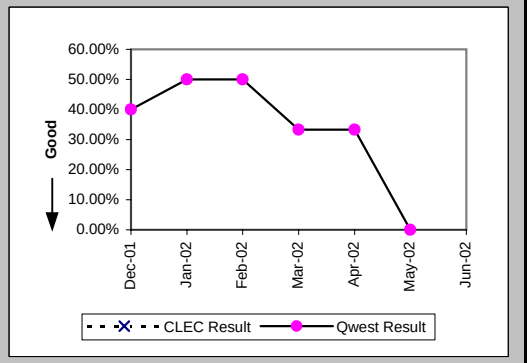
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02						2	3	66.67%	47.14%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

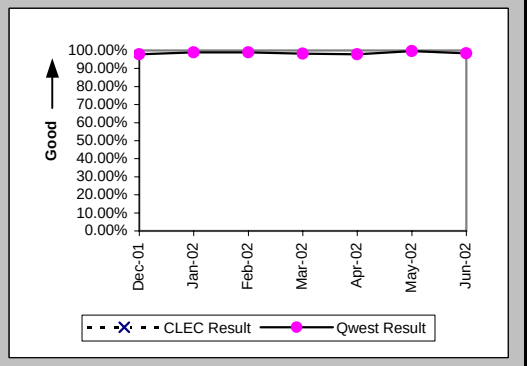
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	5	40.00%	48.99%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						1	3	33.33%	47.14%			
May-02						0	2	0.00%	0.00%			
Jun-02												



Checklist #4 - Line Sharing Repair

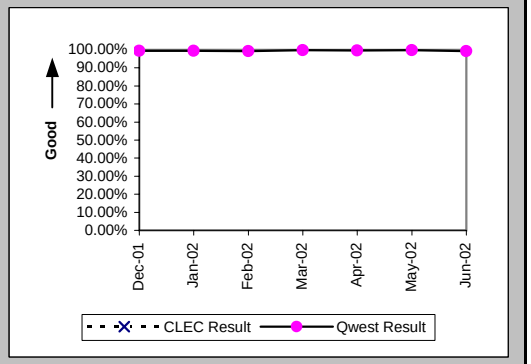
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						180	184	97.83%	14.58%			
Jan-02						199	201	99.01%	9.93%			
Feb-02						176	178	98.88%	10.54%			
Mar-02						218	222	98.20%	13.30%			
Apr-02						231	236	97.88%	14.40%			
May-02						245	246	99.59%	6.36%			
Jun-02						191	194	98.45%	12.34%			



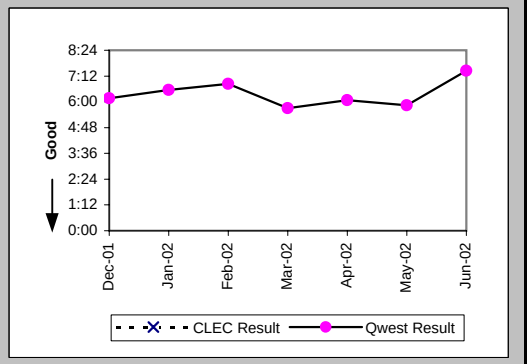
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						375	377	99.47%	7.26%			
Jan-02						447	449	99.55%	6.66%			
Feb-02						471	474	99.37%	7.93%			
Mar-02						533	534	99.81%	4.32%			
Apr-02						574	576	99.65%	5.88%			
May-02						541	542	99.82%	4.29%			
Jun-02						425	428	99.30%	8.34%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

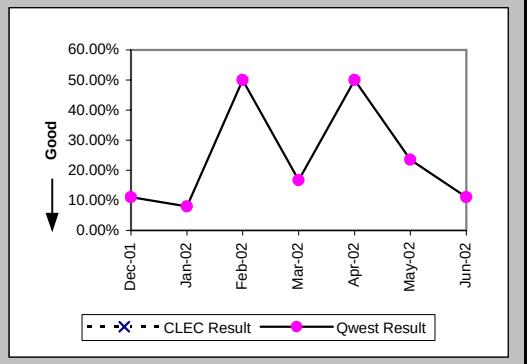
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2325:06	377	6:10	9:36			
Jan-02						2938:18	449	6:33	8:16			
Feb-02						3235:33	474	6:50	8:54			
Mar-02						3048:09	534	5:42	8:05			
Apr-02						3505:36	576	6:05	10:07			
May-02						3162:28	542	5:50	7:48			
Jun-02						3186:00	428	7:27	11:59			



Checklist #4 - Line Sharing Repair

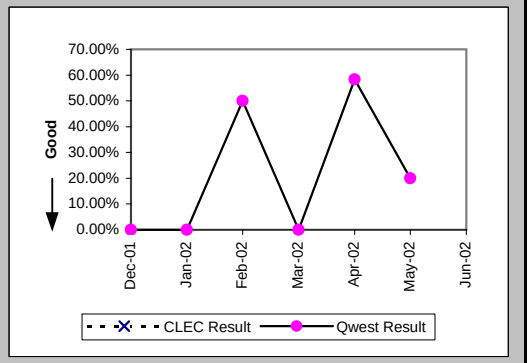
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	25	8.00%	27.13%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						7	14	50.00%	50.00%			
May-02						4	17	23.53%	42.42%			
Jun-02						1	9	11.11%	31.43%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

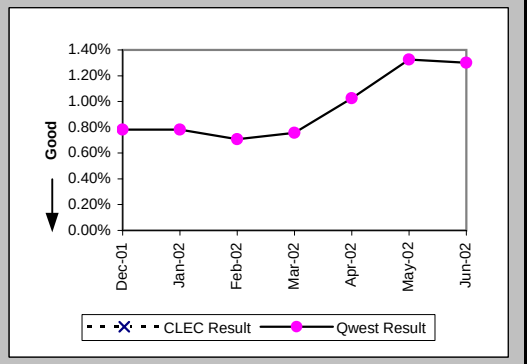
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						0	12	0.00%	0.00%			
Feb-02						3	6	50.00%	50.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						7	12	58.33%	49.30%			
May-02						2	10	20.00%	40.00%			
Jun-02												



Checklist #4 - Line Sharing Repair

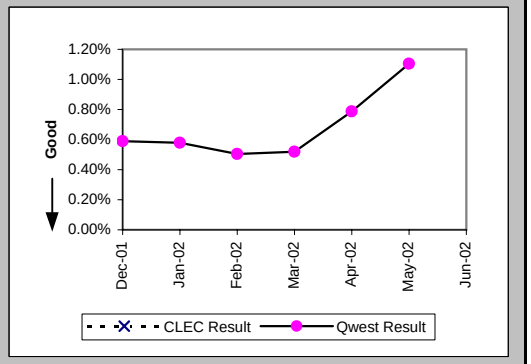
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1425	182091	0.78%	8.81%			
Jan-02						1414	181005	0.78%	8.80%			
Feb-02						1273	179945	0.71%	8.38%			
Mar-02						1361	179653	0.76%	8.67%			
Apr-02						1828	178319	1.03%	10.07%			
May-02						2346	177006	1.33%	11.44%			
Jun-02						2281	175306	1.30%	11.33%			



Trouble Rate (Percent) (MR-8*) (Parity)

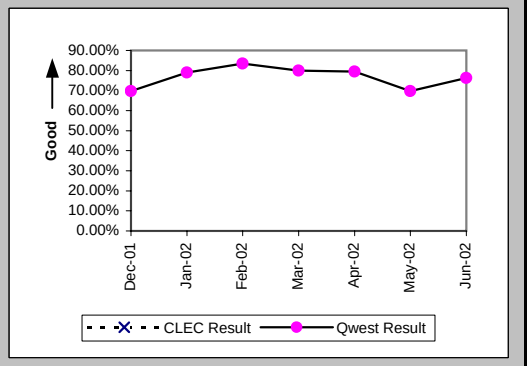
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1072	182091	0.59%	7.65%			
Jan-02						1048	181005	0.58%	7.59%			
Feb-02						907	179945	0.50%	7.08%			
Mar-02						933	179653	0.52%	7.19%			
Apr-02						1403	178319	0.79%	8.84%			
May-02						1955	177006	1.10%	10.45%			
Jun-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

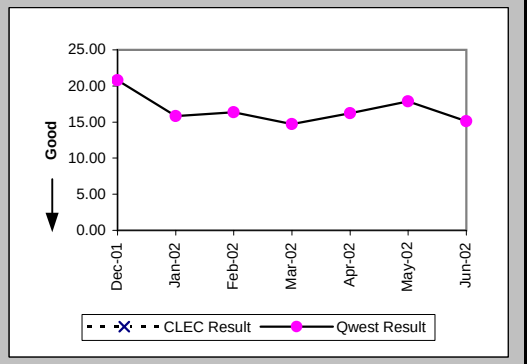
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02						64	80	80.00%	40.00%			
Apr-02						89	112	79.46%	40.40%			
May-02						99	142	69.72%	45.95%			
Jun-02						61	80	76.25%	42.56%			



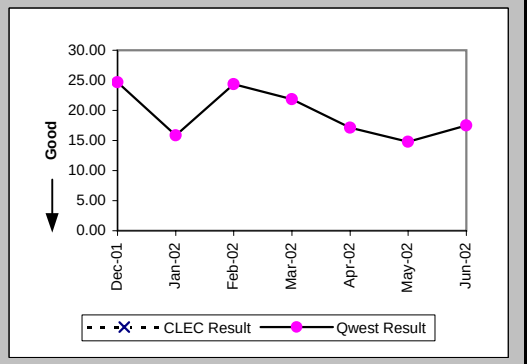
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02						1279	87	14.70	11.51			
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02						1374	91	15.10	10.68			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

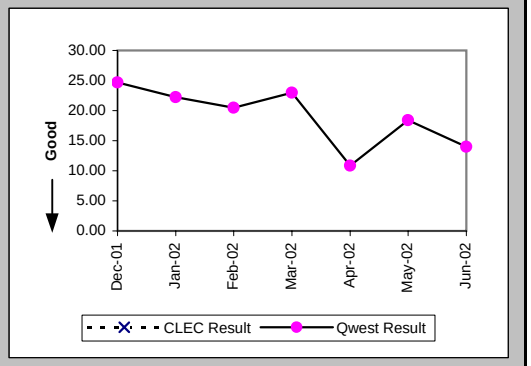
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						642	26	24.69	15.31			
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02						394	23	17.13	18.43			
May-02						621	42	14.79	6.83			
Jun-02						402	23	17.48	14.11			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

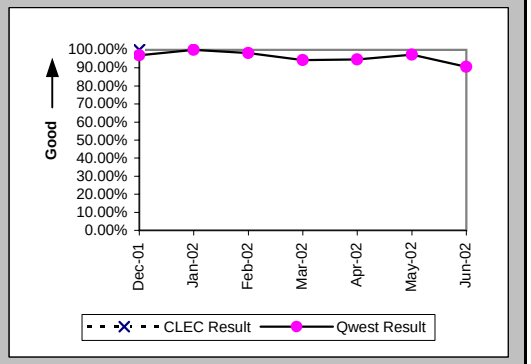
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			



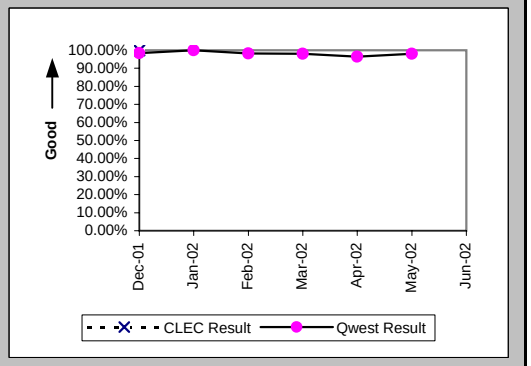
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	125	129	96.90%	17.33%	-0.18	-1.11	No
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						101	107	94.39%	23.01%			
Apr-02						106	112	94.64%	22.52%			
May-02						144	148	97.30%	16.22%			
Jun-02						116	128	90.63%	29.15%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

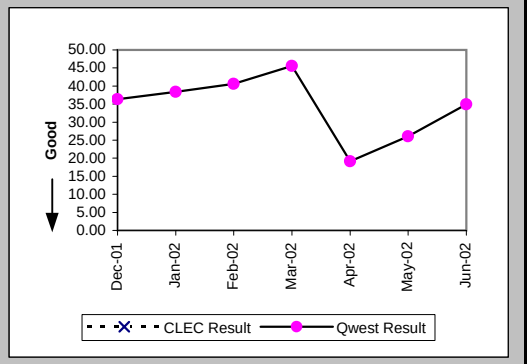
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	127	129	98.45%	12.35%	-0.13	-1.08	No
Jan-02						105	105	100.00%	0.00%			
Feb-02						109	111	98.20%	13.30%			
Mar-02						105	107	98.13%	13.54%			
Apr-02						108	112	96.43%	18.56%			
May-02						145	148	97.97%	14.09%			
Jun-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

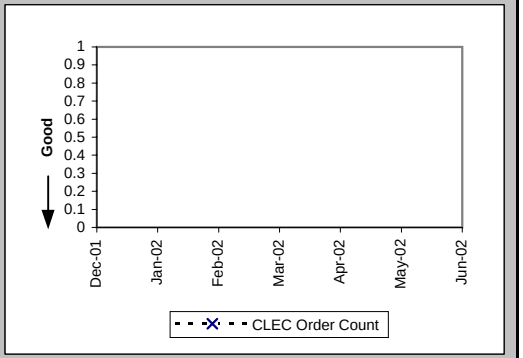
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02						1014	25	40.56	46.11			
Mar-02						1093	24	45.54	57.61			
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

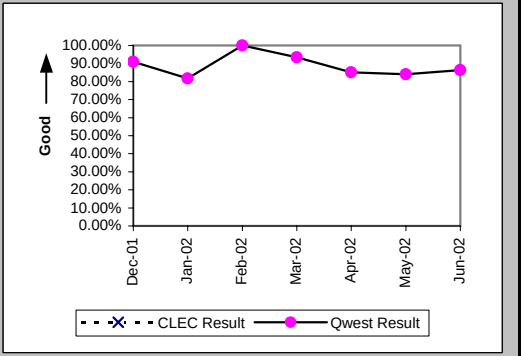
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

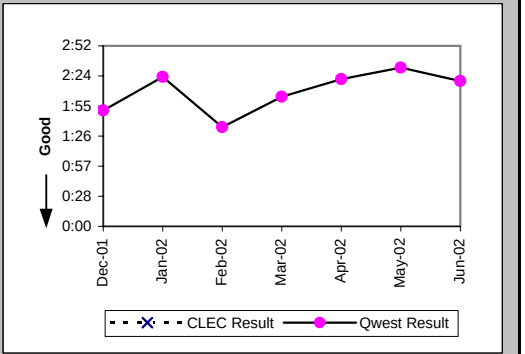
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	33	90.91%	28.75%			
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						71	76	93.42%	24.79%			
Apr-02						40	47	85.11%	35.60%			
May-02						42	50	84.00%	36.66%			
Jun-02						76	88	86.36%	34.32%			



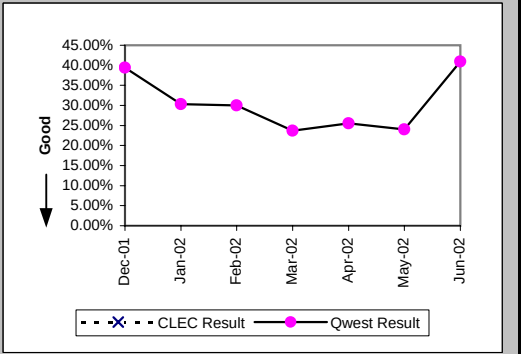
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60:55	33	1:51	3:52			
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02						156:43	76	2:04	2:50			
Apr-02						110:14	47	2:21	2:52			
May-02						127:04	50	2:32	2:40			
Jun-02						204:12	88	2:19	2:23			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

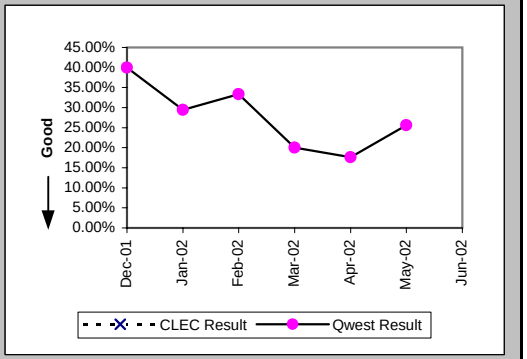
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	33	39.39%	48.86%			
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						18	76	23.68%	42.51%			
Apr-02						12	47	25.53%	43.60%			
May-02						12	50	24.00%	42.71%			
Jun-02						36	88	40.91%	49.17%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

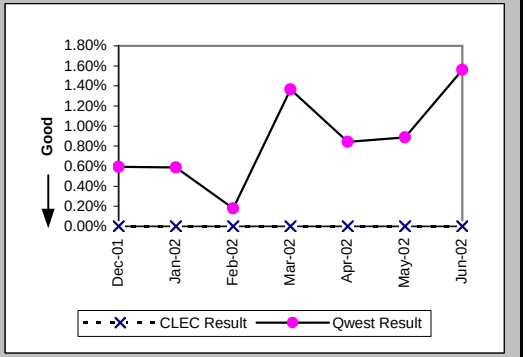
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						10	50	20.00%	40.00%			
Apr-02						6	34	17.65%	38.12%			
May-02						10	39	25.64%	43.67%			
Jun-02												



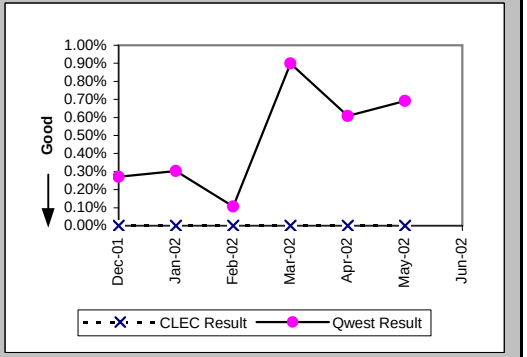
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	33	5548	0.59%	7.69%	-0.13	-1.08	No
Jan-02	0	3	0.00%	0	0	33	5608	0.59%	7.65%	-0.13	-1.08	No
Feb-02	0	3	0.00%	0	0	10	5626	0.18%	4.21%	-0.07	-1.04	No
Mar-02	0	9	0.00%	0	0	76	5566	1.37%	11.61%	-0.35	-1.21	No
Apr-02	0	10	0.00%	0	0	47	5586	0.84%	9.13%	-0.29	-1.18	No
May-02	0	10	0.00%	0	0	50	5641	0.89%	9.37%	-0.3	-1.18	No
Jun-02	0	11	0.00%	0	0	88	5637	1.56%	12.40%	-0.42	-1.25	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

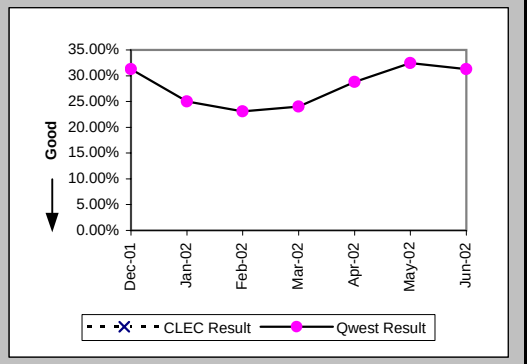
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	15	5548	0.27%	5.19%	-0.09	-1.05	No
Jan-02	0	3	0.00%	0	0	17	5608	0.30%	5.50%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	6	5626	0.11%	3.26%	-0.06	-1.03	No
Mar-02	0	9	0.00%	0	0	50	5566	0.90%	9.44%	-0.29	-1.17	No
Apr-02	0	10	0.00%	0	0	34	5586	0.61%	7.78%	-0.25	-1.15	No
May-02	0	10	0.00%	0	0	39	5641	0.69%	8.29%	-0.26	-1.16	No
Jun-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

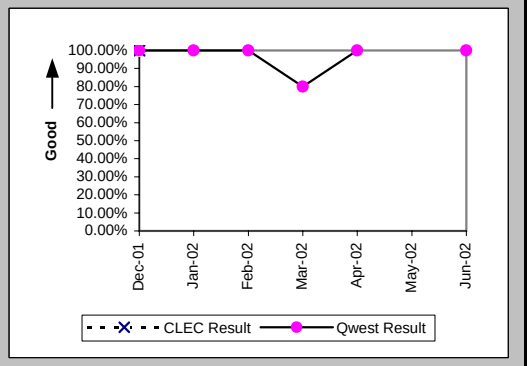
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	48	31.25%	46.35%			
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02						24	100	24.00%	42.71%			
Apr-02						19	66	28.79%	45.28%			
May-02						24	74	32.43%	46.81%			
Jun-02						40	128	31.25%	46.35%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

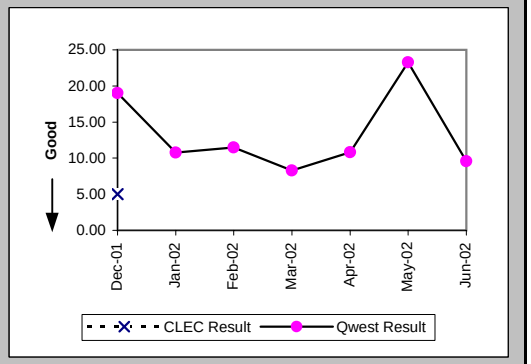
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			



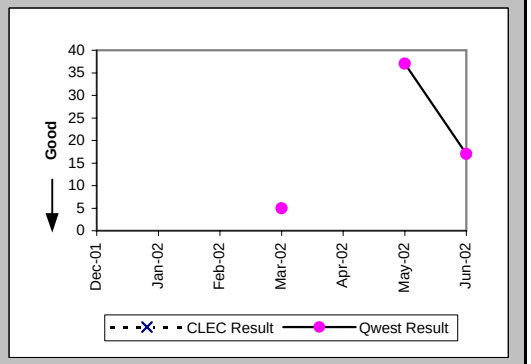
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	57	3	19.00	18.25	-0.66	-1.4	No
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

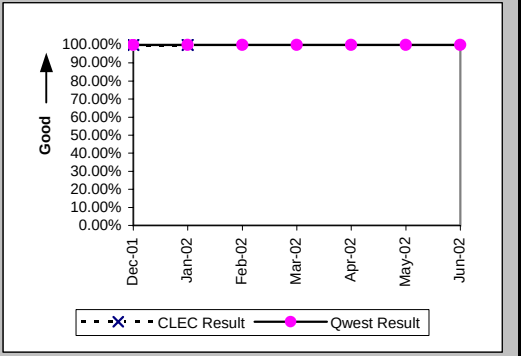
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

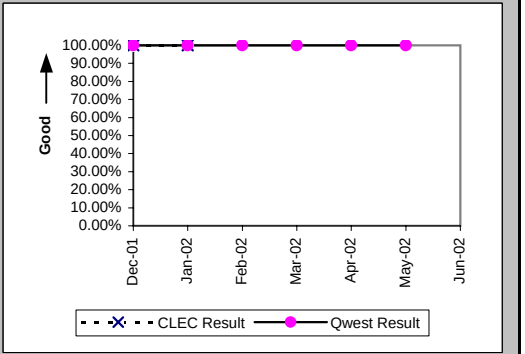
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			



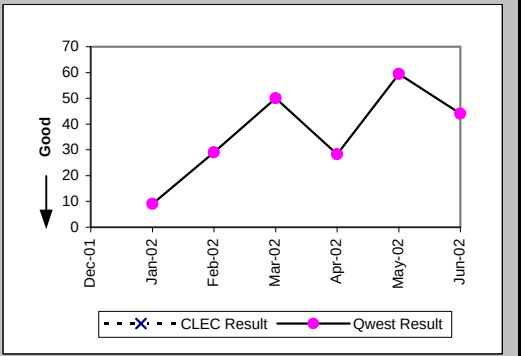
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

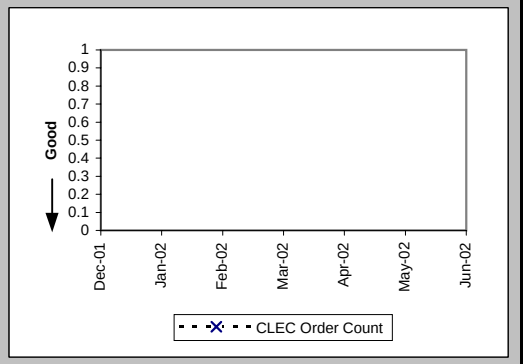
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

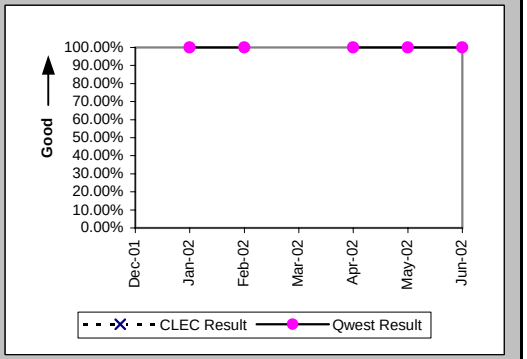
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

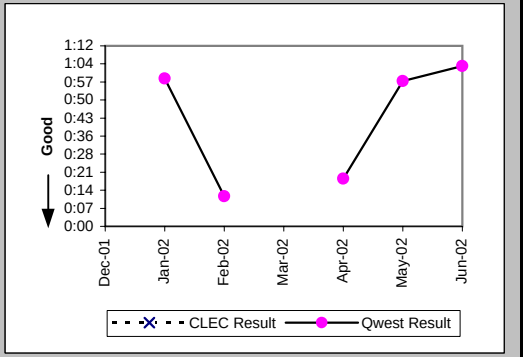
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			



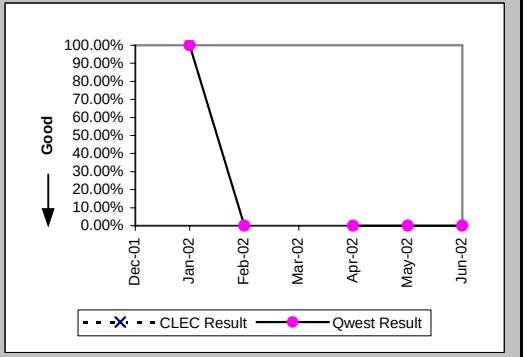
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

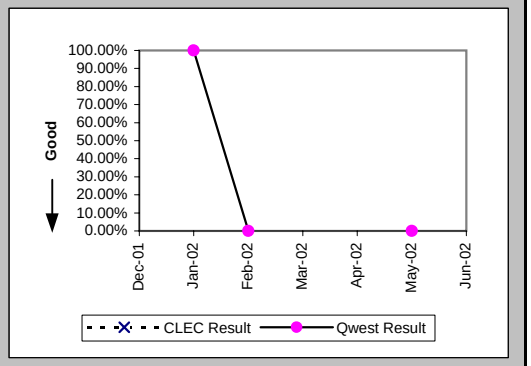
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

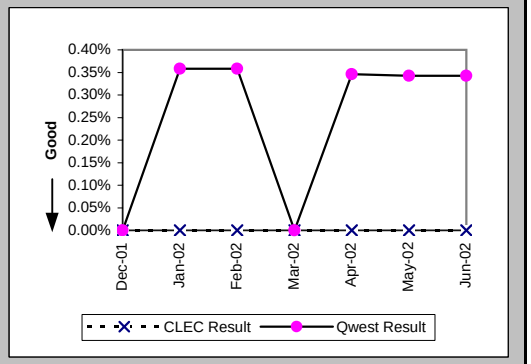
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												



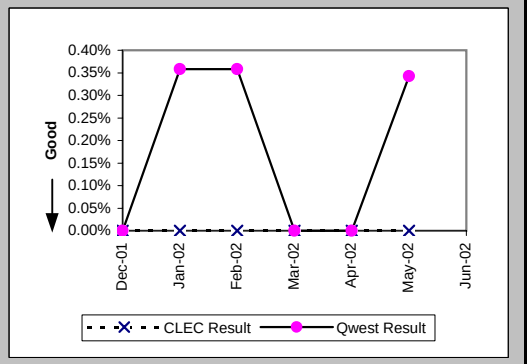
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	0	277	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Apr-02	0	3	0.00%	0	0	1	289	0.35%	5.87%	-0.1	-1.06	No
May-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jun-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

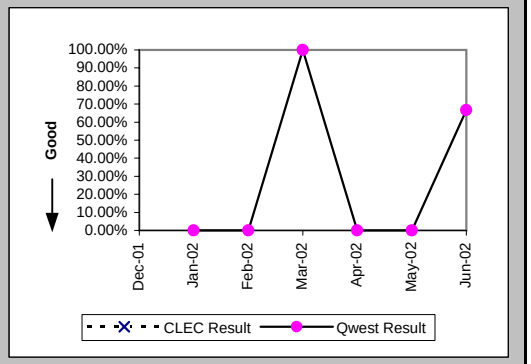
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	0	277	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Feb-02	0	3	0.00%	0	0	1	279	0.36%	5.98%	-0.1	-1.06	No
Mar-02	0	3	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Apr-02	0	3	0.00%	0	0	0	289	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	0	0	1	292	0.34%	5.84%	-0.1	-1.06	No
Jun-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

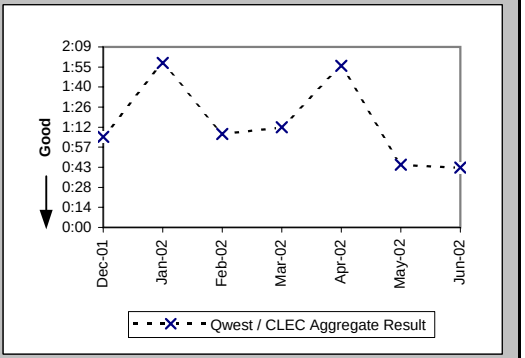
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			



Checklist #7 - E911

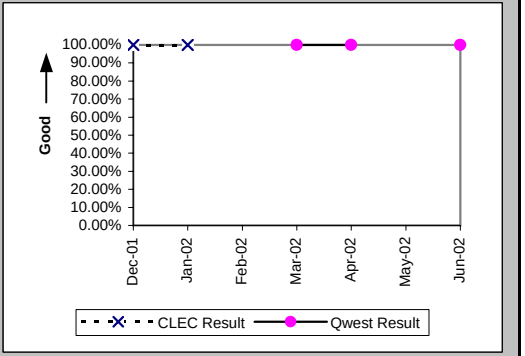
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1:05	0	0
Jan-02	1:58	0	0
Feb-02	1:07	0	0
Mar-02	1:12	0	0
Apr-02	1:56	0	0
May-02	0:45	0	0
Jun-02	0:43	0	0



Checklist #7 - E911/911 Trunk Installation

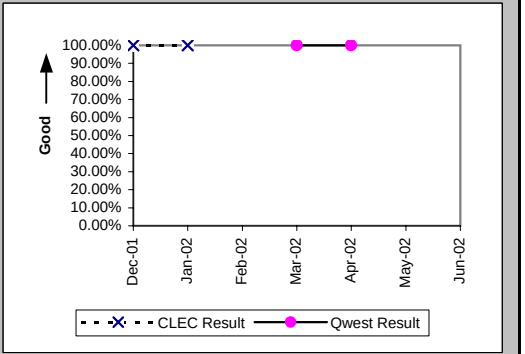
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			



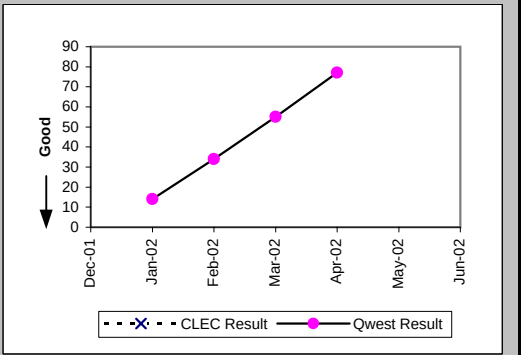
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												



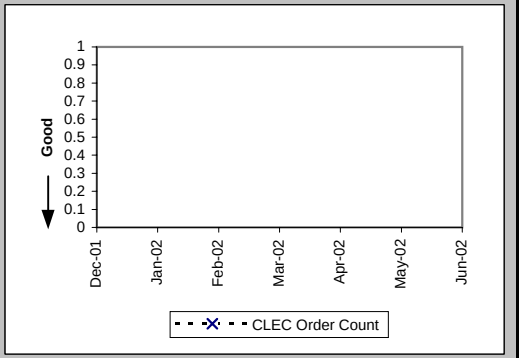
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						14	1	14.00				
Feb-02						34	1	34.00				
Mar-02						55	1	55.00				
Apr-02						77	1	77.00				
May-02												
Jun-02												



Checklist #7 - E911/911 Trunk Installation

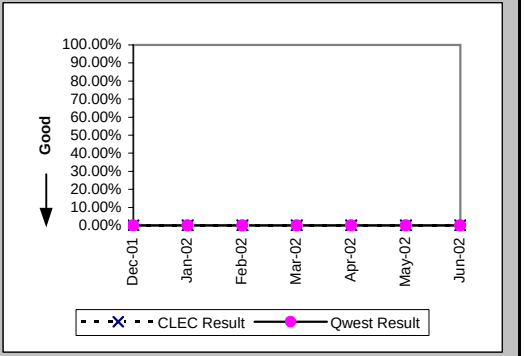
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

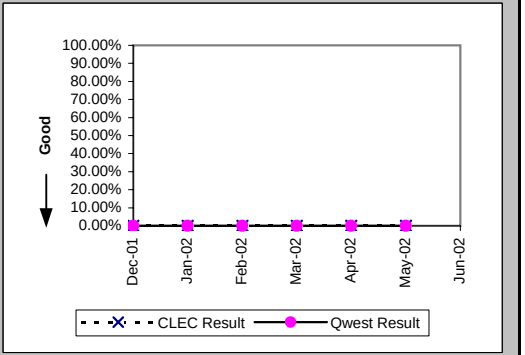
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Jan-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Feb-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Mar-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Apr-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
May-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Jun-02	0	16	0.00%	0	0	0	193	0.00%	N/A	N/A	N/A	



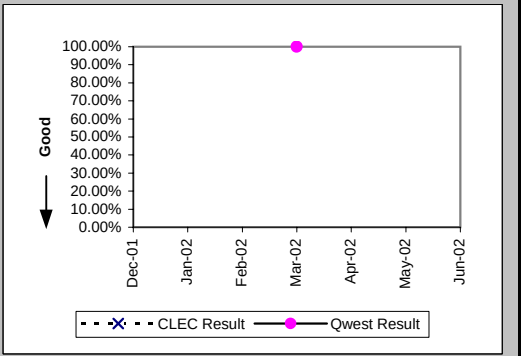
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Jan-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Feb-02	0	16	0.00%	0	0	0	189	0.00%	N/A	N/A	N/A	
Mar-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Apr-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
May-02	0	16	0.00%	0	0	0	191	0.00%	N/A	N/A	N/A	
Jun-02												



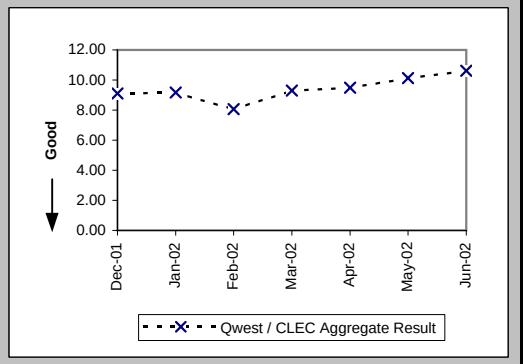
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												

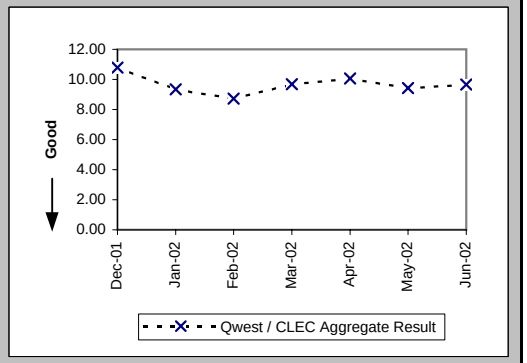


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62

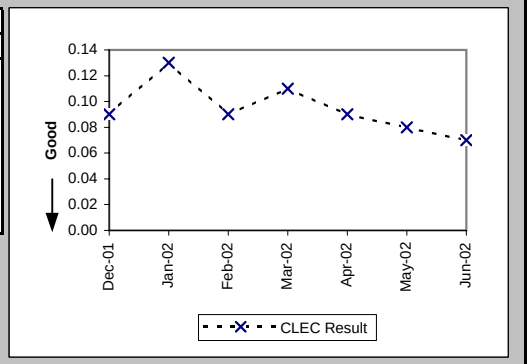


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67

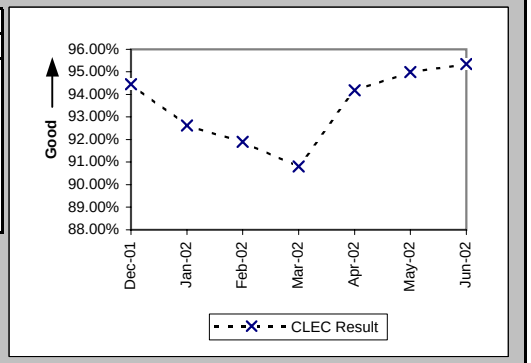


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.13	0	0
Feb-02	0.09	0	0
Mar-02	0.11	0	0
Apr-02	0.09	0	0
May-02	0.08	0	0
Jun-02	0.07	0	0



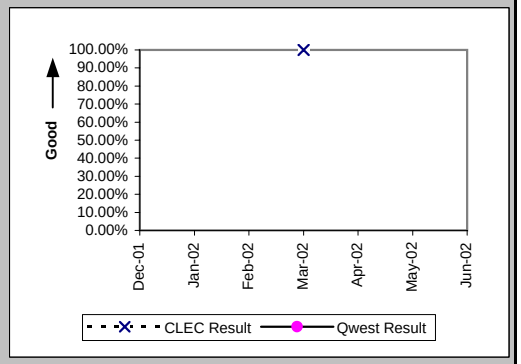
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	94.45%		
Jan-02	92.63%	0	0
Feb-02	91.90%	0	0
Mar-02	90.81%	0	0
Apr-02	94.19%	0	0
May-02	95.00%	0	0
Jun-02	95.34%	0	0



Checklist #9 - NXX Code Activation

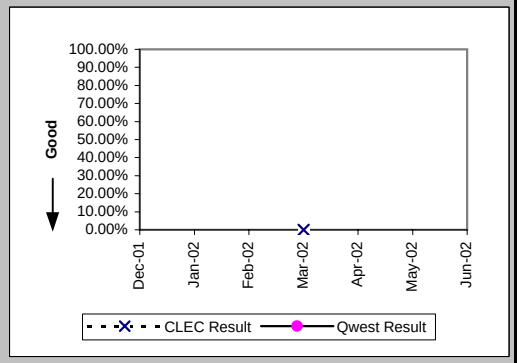
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02	1	1	100.00%	0	0			
Apr-02								
May-02								
Jun-02								



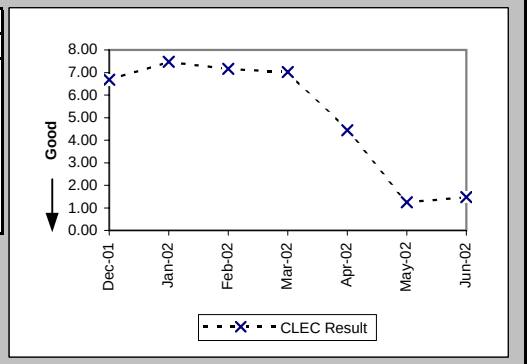
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02	0	1	0.00%	0	0			
Apr-02								
May-02								
Jun-02								



Checklist #10 - Databases and Signaling

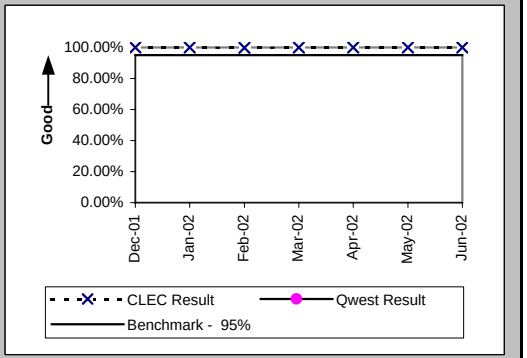
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0



Checklist #11 - Number Portability**

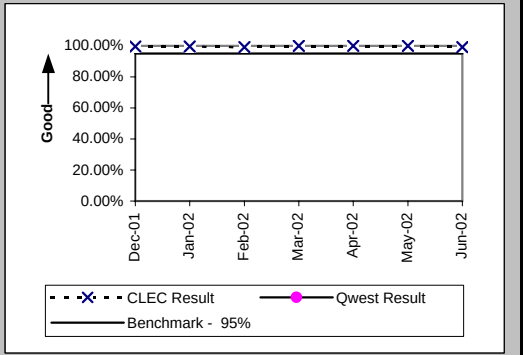
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0							No
Jan-02	420	420	100.00%	0	0							No
Feb-02	517	518	99.81%	0	0							No
Mar-02	224	224	100.00%	0	0							No
Apr-02	33	33	100.00%	0	0							No
May-02	123	123	100.00%	0	0							No
Jun-02	62	62	100.00%	0	0							No



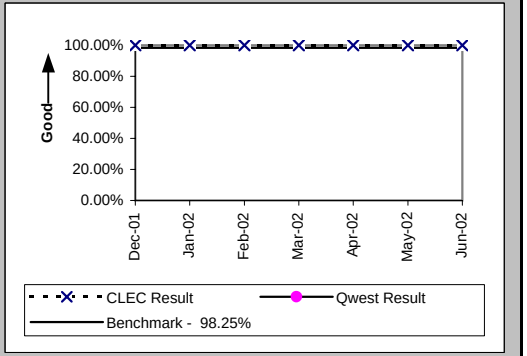
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	560	562	99.64%	0	0							No
Jan-02	295	296	99.66%	0	0							No
Feb-02	259	261	99.23%	0	0							No
Mar-02	527	527	100.00%	0	0							No
Apr-02	270	270	100.00%	0	0							No
May-02	365	365	100.00%	0	0							No
Jun-02	136	137	99.27%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

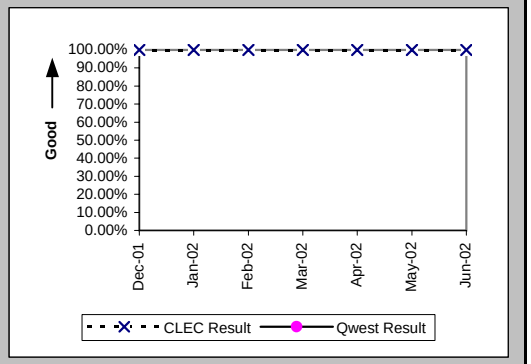
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	568	568	100.00%	0	0							No
Jan-02	716	716	100.00%	0	0							No
Feb-02	779	779	100.00%	0	0							No
Mar-02	751	751	100.00%	0	0							No
Apr-02	303	303	100.00%	0	0							No
May-02	488	488	100.00%	0	0							No
Jun-02	199	199	100.00%	0	0							No



Checklist #11 - Number Portability**

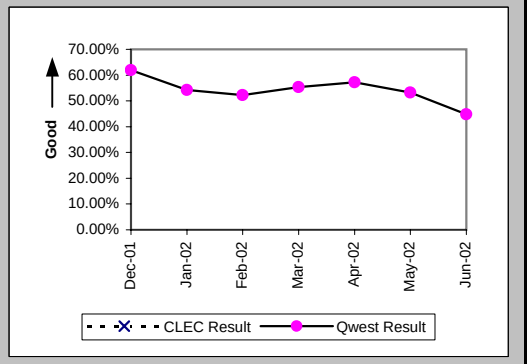
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	568	568	100.00%	0	0							
Jan-02	716	716	100.00%	0	0							
Feb-02	779	779	100.00%	0	0							
Mar-02	751	751	100.00%	0	0							
Apr-02	303	303	100.00%	0	0							
May-02	488	488	100.00%	0	0							
Jun-02	199	199	100.00%	0	0							



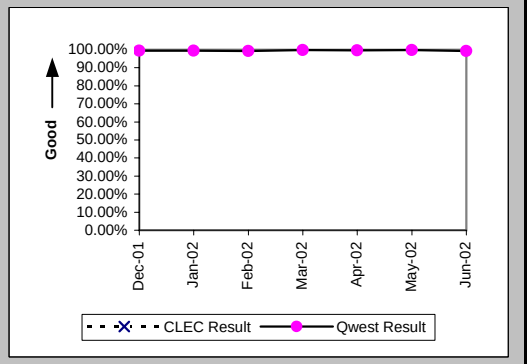
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114	184	61.96%	48.55%			
Jan-02						109	201	54.23%	49.82%			
Feb-02						93	178	52.25%	49.95%			
Mar-02						123	222	55.41%	49.71%			
Apr-02						135	236	57.20%	49.48%			
May-02						131	246	53.25%	49.89%			
Jun-02						87	194	44.85%	49.73%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

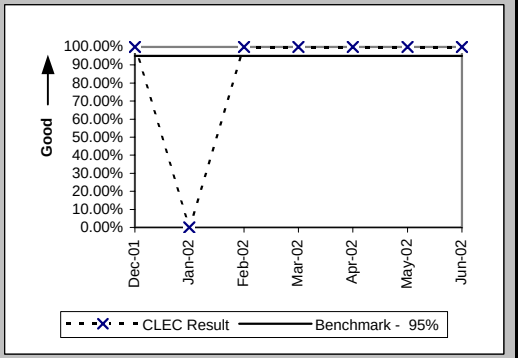
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						375	377	99.47%	7.26%			
Jan-02						447	449	99.55%	6.66%			
Feb-02						471	474	99.37%	7.93%			
Mar-02						533	534	99.81%	4.32%			
Apr-02						574	576	99.65%	5.88%			
May-02						541	542	99.82%	4.29%			
Jun-02						425	428	99.30%	8.34%			



Checklist #13 - Reciprocal Compensation

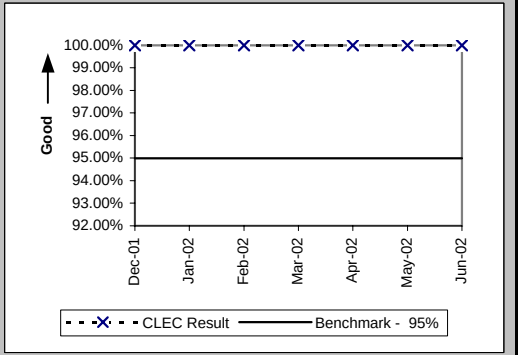
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	226.38	226.38	100.00%	0	0
Jan-02	-6109.61	226.59	0.00%	0	0
Feb-02	199.43	199.43	100.00%	0	0
Mar-02	186.99	186.99	100.00%	0	0
Apr-02	223.63	223.63	100.00%	0	0
May-02	570.1	570.1	100.00%	0	0
Jun-02	596.7	596.7	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

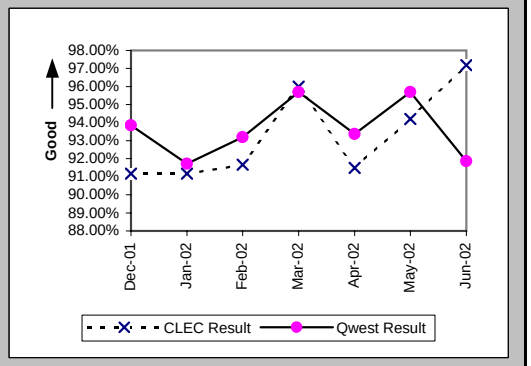
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	226.38	226.38	100.00%	0	0
Jan-02	226.59	226.59	100.00%	0	0
Feb-02	199.43	199.43	100.00%	0	0
Mar-02	186.99	186.99	100.00%	0	0
Apr-02	223.63	223.63	100.00%	0	0
May-02	570.1	570.1	100.00%	0	0
Jun-02	596.7	596.7	100.00%	0	0



Checklist #14 - Resale - Residence Installation

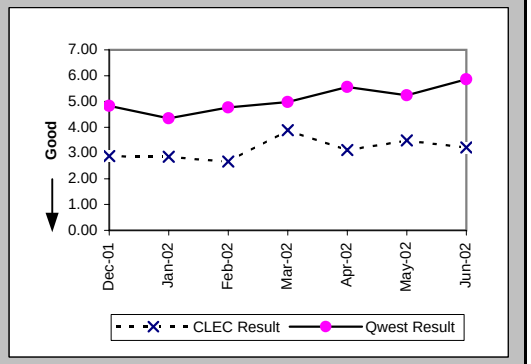
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	34	91.18%	0	0	519	553	93.85%	24.02%	0.64	-0.61	No
Jan-02	31	34	91.18%	0	0	621	677	91.73%	27.55%	0.17	-0.9	No
Feb-02	22	24	91.67%	0	0	507	544	93.20%	25.18%	0.34	-0.79	No
Mar-02	24	25	96.00%	0	0	512	535	95.70%	20.28%	-0.07	-1.04	No
Apr-02	43	47	91.49%	0	1	465	498	93.37%	24.87%	0.52	-0.68	No
May-02	65	69	94.20%	0	0	689	720	95.69%	20.30%	0.6	-0.63	No
Jun-02	69	71	97.18%	0	0	542	590	91.86%	27.34%	-1.55	-1.94	No



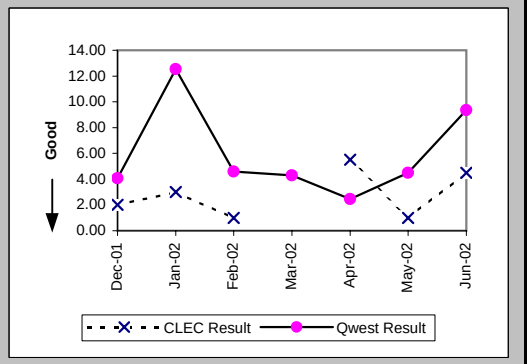
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98	34	2.88	0	0	2682	555	4.83	4.99	-2.21	-2.35	No
Jan-02	97	34	2.85	0	0	2957	680	4.35	4.31	-1.98	-2.2	No
Feb-02	64	24	2.67	0	0	2616	550	4.76	5.54	-1.81	-2.1	No
Mar-02	97	25	3.88	0	0	2674	537	4.98	5.42	-0.99	-1.6	No
Apr-02	146	47	3.11	0	1	2808	505	5.56	7.23	-2.23	-2.35	No
May-02	241	69	3.49	0	0	3786	723	5.24	5.05	-2.74	-2.67	No
Jun-02	228	71	3.21	0	0	3504	598	5.86	9.37	-2.25	-2.37	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

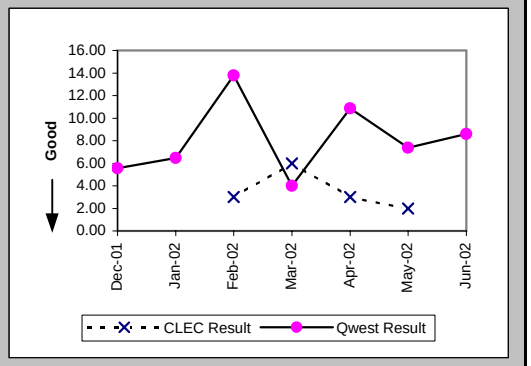
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	3	2.00	0	0	57	14	4.07	4.50	-0.72	-1.44	No
Jan-02	9	3	3.00	0	0	351	28	12.54	47.68	-0.33	-1.2	No
Feb-02	1	1	1.00	0	0	101	22	4.59	4.15	-0.85	-1.51	No
Mar-02						60	14	4.29	8.35			
Apr-02	11	2	5.50	0	0	49	20	2.45	1.43	1.81	0.1	Yes
May-02	3	3	1.00	0	0	72	16	4.50	5.88	-0.95	-1.58	No
Jun-02	9	2	4.50	0	0	253	27	9.37	17.80	-0.37	-1.23	No



Checklist #14 - Resale - Residence Installation

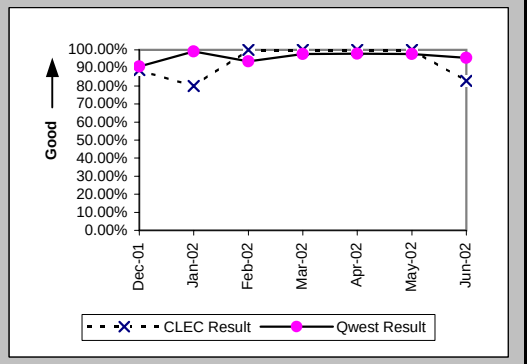
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	20	5.55	3.91			
Jan-02						181	28	6.46	4.61			
Feb-02	3	1	3.00	0	0	207	15	13.80	16.76	-0.62	-1.38	No
Mar-02	6	1	6.00	0	0	36	9	4.00	2.50	0.42	-0.75	No
Apr-02	6	2	3.00	0	0	152	14	10.86	11.55	-0.9	-1.55	No
May-02	2	1	2.00	0	0	118	16	7.38	6.88	-0.76	-1.46	No
Jun-02						189	22	8.59	19.95			



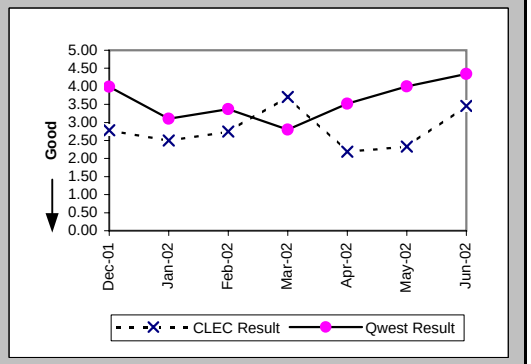
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	0	0	89	98	90.82%	28.88%	0.2	-0.88	No
Jan-02	4	5	80.00%	1	0	113	114	99.12%	9.32%	1.8	0.09	Yes
Feb-02	8	8	100.00%	0	0	104	111	93.69%	24.31%	-0.71	-1.43	No
Mar-02	7	7	100.00%	0	0	83	85	97.65%	15.16%	-0.39	-1.24	No
Apr-02	27	27	100.00%	0	0	94	96	97.92%	14.28%	-0.67	-1.41	No
May-02	29	29	100.00%	1	0	86	88	97.73%	14.90%	-0.71	-1.43	No
Jun-02	29	35	82.86%	0	0	85	89	95.51%	20.72%	2.12	0.29	Yes



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

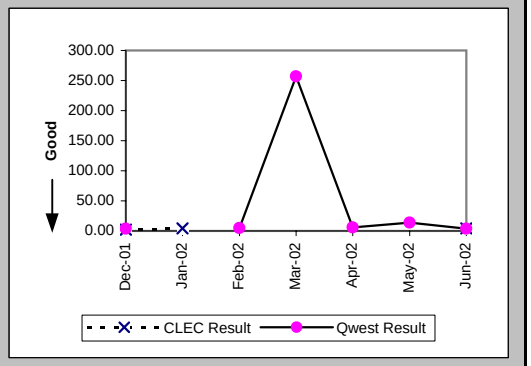
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	9	2.78	0	0	391	98	3.99	5.63	-0.62	-1.38	No
Jan-02	15	6	2.50	0	0	356	115	3.10	2.45	-0.58	-1.35	No
Feb-02	22	8	2.75	0	0	374	111	3.37	3.07	-0.55	-1.33	No
Mar-02	26	7	3.71	0	0	238	85	2.80	1.45	1.27	-0.23	No
Apr-02	59	27	2.19	0	0	338	96	3.52	2.50	-2.45	-2.49	No
May-02	70	30	2.33	0	0	352	88	4.00	3.44	-2.29	-2.39	No
Jun-02	121	35	3.46	0	0	395	91	4.34	4.34	-1.02	-1.62	No



Checklist #14 - Resale - Residence Installation

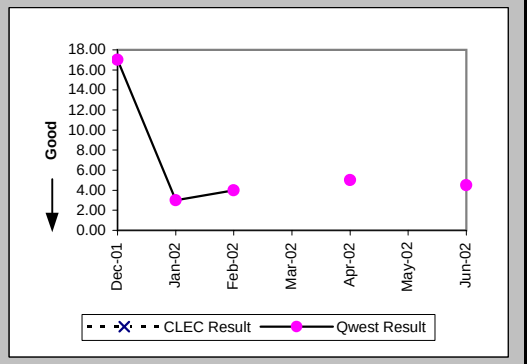
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	22	6	3.67	3.88	-0.4	-1.24	No
Jan-02	4	1	4.00	1	0							
Feb-02						28	6	4.67	5.65			
Mar-02						514	2	257.00	360.62			
Apr-02						6	1	6.00				
May-02						28	2	14.00	4.24			
Jun-02	25	6	4.17	0	0	7	2	3.50	0.71	0.97	-0.41	No



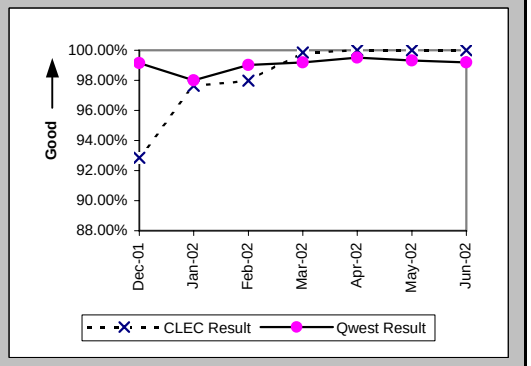
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	3	17.00	20.78			
Jan-02						3	1	3.00				
Feb-02						4	1	4.00				
Mar-02												
Apr-02						5	1	5.00				
May-02												
Jun-02						9	2	4.50	2.12			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

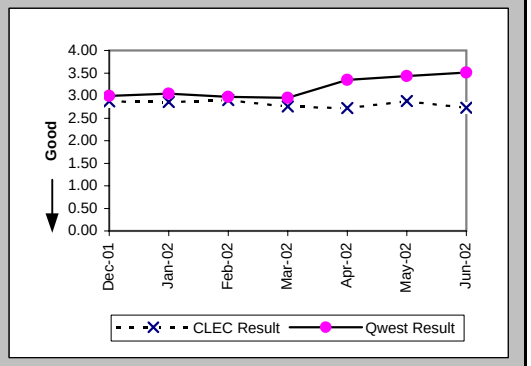
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	112	92.86%	0	1	1730	1745	99.14%	9.23%	4.13	1.51	Yes
Jan-02	166	170	97.65%	0	0	2111	2154	98.00%	13.99%	0.37	-0.78	No
Feb-02	146	149	97.99%	0	0	1804	1822	99.01%	9.89%	1.1	-0.33	No
Mar-02	650	651	99.85%	0	0	1985	2001	99.20%	8.91%	-1.61	-1.98	No
Apr-02	205	205	100.00%	0	0	2247	2258	99.51%	6.96%	-0.96	-1.58	No
May-02	124	124	100.00%	0	2	2952	2972	99.33%	8.18%	-0.9	-1.55	No
Jun-02	81	81	100.00%	0	0	2581	2602	99.19%	8.95%	-0.8	-1.49	No



Checklist #14 - Resale - Residence Installation

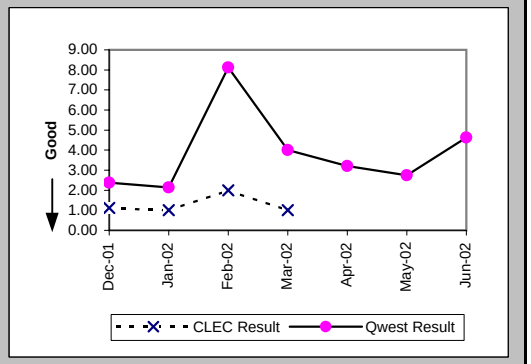
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	287	100	2.87	12	1	3972	1328	2.99	1.48	-0.79	-1.48	No
Jan-02	360	126	2.86	44	0	5011	1650	3.04	1.59	-1.22	-1.74	No
Feb-02	371	128	2.90	21	0	3995	1345	2.97	1.18	-0.66	-1.4	No
Mar-02	926	335	2.76	316	0	4269	1446	2.95	1.32	-2.36	-2.43	No
Apr-02	302	111	2.72	94	0	5269	1573	3.35	1.35	-4.73	-3.87	No
May-02	291	101	2.88	23	2	6997	2040	3.43	1.31	-4.1	-3.49	No
Jun-02	180	66	2.73	15	0	6493	1848	3.51	1.35	-4.66	-3.83	No



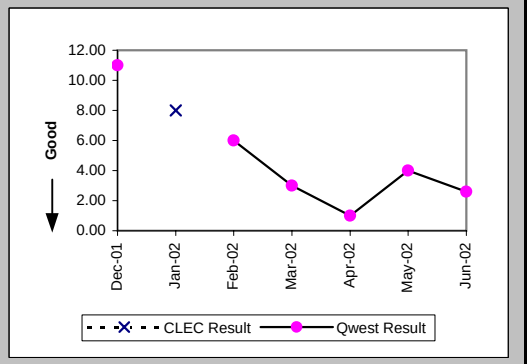
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	8	1.12	0	0	31	13	2.38	1.98	-1.42	-1.86	No
Jan-02	3	3	1.00	0	0	94	44	2.14	1.80	-1.06	-1.64	No
Feb-02	6	3	2.00	0	0	138	17	8.12	19.97	-0.49	-1.3	No
Mar-02	1	1	1.00	0	0	60	15	4.00	6.60	-0.44	-1.27	No
Apr-02						32	10	3.20	2.35			
May-02						52	19	2.74	2.26			
Jun-02						74	16	4.62	4.75			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

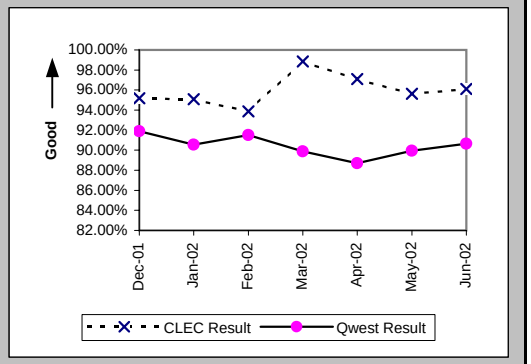
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	2	11.00	14.14			
Jan-02	8	1	8.00	0	0							
Feb-02						6	1	6.00				
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02						4	1	4.00				
Jun-02						13	5	2.60	1.52			



Checklist #14 - Resale - Residence Installation

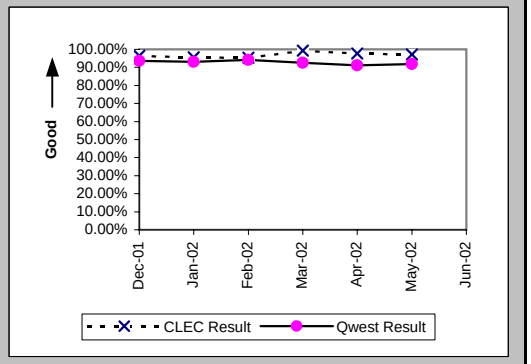
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	158	166	95.18%	0	0	2500	2721	91.88%	27.32%	-1.51	-1.92	No
Jan-02	174	183	95.08%	0	0	2421	2674	90.54%	29.27%	-2.03	-2.24	No
Feb-02	184	196	93.88%	0	0	2486	2717	91.50%	27.89%	-1.15	-1.7	No
Mar-02	427	432	98.84%	0	0	2296	2554	89.90%	30.14%	-5.71	-4.47	No
Apr-02	467	481	97.09%	0	0	2432	2742	88.69%	31.67%	-5.36	-4.26	No
May-02	240	251	95.62%	0	0	2988	3322	89.95%	30.07%	-2.88	-2.75	No
Jun-02	197	205	96.10%	0	0	3207	3538	90.64%	29.12%	-2.61	-2.58	No



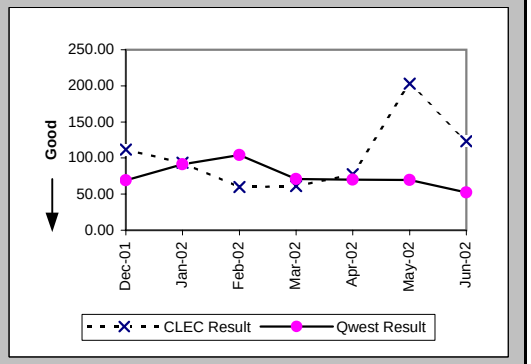
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	160	166	96.39%	0	0	2548	2721	93.64%	24.40%	-1.41	-1.86	No
Jan-02	175	183	95.63%	0	0	2489	2674	93.08%	25.38%	-1.31	-1.8	No
Feb-02	187	196	95.41%	0	0	2556	2717	94.07%	23.61%	-0.76	-1.46	No
Mar-02	429	432	99.31%	0	0	2364	2554	92.56%	26.24%	-4.94	-4	No
Apr-02	470	481	97.71%	0	0	2497	2742	91.06%	28.52%	-4.71	-3.87	No
May-02	244	251	97.21%	0	0	3049	3322	91.78%	27.46%	-3.02	-2.84	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

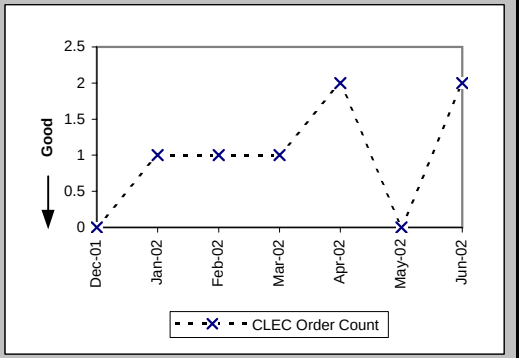
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	223	2	111.50	0	0	7070	102	69.31	116.89	0.95	-0.42	No
Jan-02	280	3	93.33	0	0	6472	71	91.15	118.51	0.48	-0.71	No
Feb-02	180	3	60.00	0	0	6571	63	104.30	129.80	-0.58	-1.35	No
Mar-02	244	4	61.00	0	0	4753	67	70.94	71.80	-0.27	-1.16	No
Apr-02	310	4	77.50	0	0	4825	69	69.93	65.49	0.3	-0.82	No
May-02	203	1	203.00	0	0	4391	63	69.70	75.51	1.39	-0.15	No
Jun-02	740	6	123.33	0	0	3987	76	52.46	74.97	1.76	0.07	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

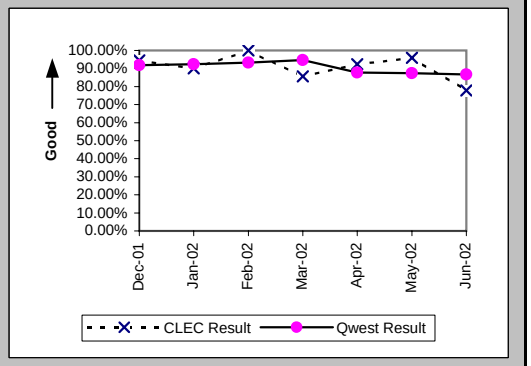
Date	CLEC Order Count
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	2
May-02	0
Jun-02	2



Checklist #14 - Resale - Residence Repair

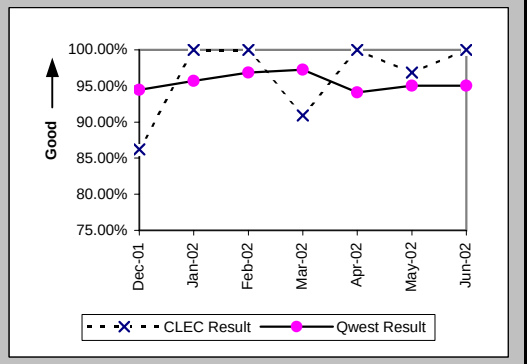
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	18	94.44%	8	0	402	438	91.78%	27.47%	-0.4	-1.25	No
Jan-02	9	10	90.00%	11	0	387	419	92.36%	26.56%	0.32	-0.81	No
Feb-02	8	8	100.00%	9	0	319	342	93.27%	25.05%	-0.75	-1.46	No
Mar-02	6	7	85.71%	7	0	357	377	94.70%	22.41%	0.88	-0.47	No
Apr-02	12	13	92.31%	4	0	543	619	87.72%	32.82%	-0.5	-1.3	No
May-02	24	25	96.00%	11	0	796	910	87.47%	33.10%	-1.27	-1.77	No
Jun-02	21	27	77.78%	21	0	862	994	86.72%	33.94%	1.28	-0.22	No



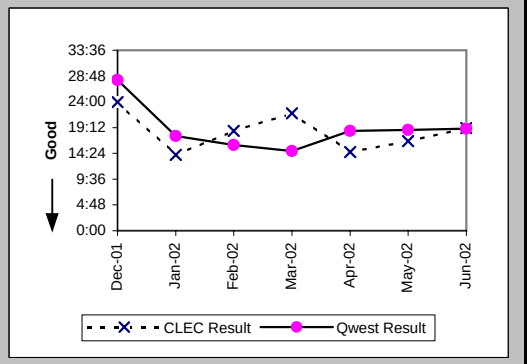
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	29	86.21%	8	0	633	670	94.48%	22.84%	1.65	0	Yes
Jan-02	18	18	100.00%	11	0	603	630	95.71%	20.25%	-0.89	-1.54	No
Feb-02	10	10	100.00%	9	0	522	539	96.85%	17.48%	-0.57	-1.34	No
Mar-02	10	11	90.91%	7	0	533	548	97.26%	16.32%	1.02	-0.38	No
Apr-02	19	19	100.00%	4	0	832	884	94.12%	23.53%	-1.08	-1.66	No
May-02	31	32	96.88%	11	0	1191	1253	95.05%	21.69%	-0.47	-1.29	No
Jun-02	35	35	100.00%	21	0	1265	1331	95.04%	21.71%	-1.33	-1.81	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

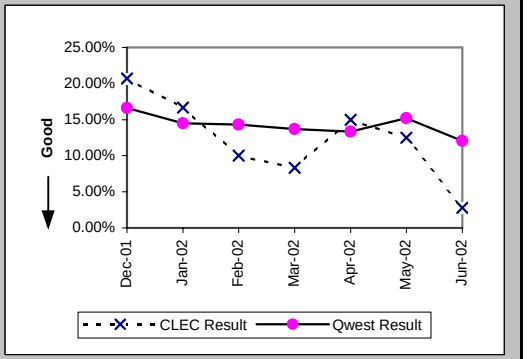
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	695:06	29	23:58	8	0	18800:14	670	28:04	88:36	-0.24	-1.15	No
Jan-02	253:53	18	14:06	11	0	11095:33	630	17:37	16:42	-0.88	-1.53	No
Feb-02	186:03	10	18:36	9	0	8594:30	539	15:57	14:40	0.73	-0.55	No
Mar-02	240:19	11	21:51	6	0	8130:01	548	14:50	13:32	1.64	0	Yes
Apr-02	278:53	19	14:41	3	0	16437:19	884	18:36	16:03	-1.05	-1.64	No
May-02	533:28	32	16:40	11	0	23499:32	1253	18:45	15:24	-0.76	-1.46	No
Jun-02	669:41	35	19:08	20	0	25302:41	1331	19:01	16:12	0.05	-0.97	No



Checklist #14 - Resale - Residence Repair

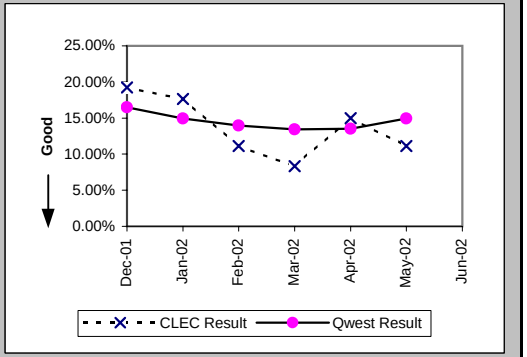
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	29	20.69%	8	0	116	697	16.64%	37.25%	0.59	-0.64	No
Jan-02	3	18	16.67%	11	0	94	649	14.48%	35.19%	0.3	-0.82	No
Feb-02	1	10	10.00%	9	0	80	558	14.34%	35.04%	-0.39	-1.24	No
Mar-02	1	12	8.33%	6	0	78	570	13.68%	34.37%	-0.53	-1.32	No
Apr-02	3	20	15.00%	3	0	121	906	13.36%	34.02%	0.26	-0.84	No
May-02	4	32	12.50%	11	0	195	1281	15.22%	35.92%	-0.42	-1.26	No
Jun-02	1	36	2.78%	20	0	163	1354	12.04%	32.54%	-1.69	-2.02	No



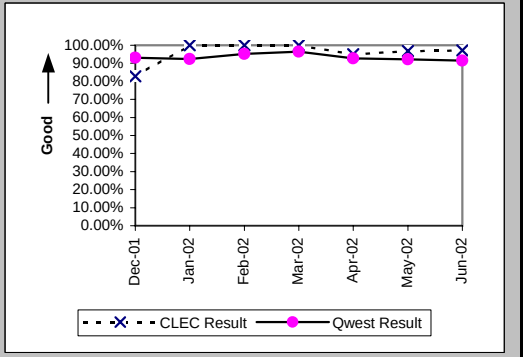
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	26	19.23%	8	0	101	613	16.48%	37.10%	0.4	-0.76	No
Jan-02	3	17	17.65%	11	0	85	569	14.94%	35.65%	0.35	-0.79	No
Feb-02	1	9	11.11%	9	0	70	502	13.94%	34.64%	-0.24	-1.15	No
Mar-02	1	12	8.33%	6	0	69	514	13.42%	34.09%	-0.51	-1.31	No
Apr-02	3	20	15.00%	3	0	115	852	13.50%	34.17%	0.24	-0.85	No
May-02	3	27	11.11%	11	0	180	1206	14.93%	35.63%	-0.55	-1.33	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

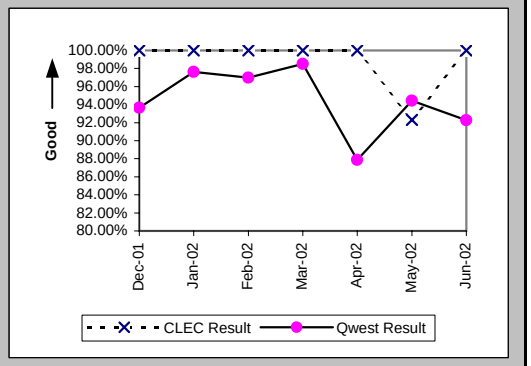
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	29	82.76%	8	0	649	697	93.11%	25.32%	1.86	0.13	Yes
Jan-02	18	18	100.00%	11	0	600	649	92.45%	26.42%	-1.2	-1.73	No
Feb-02	10	10	100.00%	9	0	531	558	95.16%	21.46%	-0.71	-1.43	No
Mar-02	12	12	100.00%	6	0	550	570	96.49%	18.40%	-0.65	-1.4	No
Apr-02	19	20	95.00%	3	0	840	906	92.72%	25.99%	-0.39	-1.24	No
May-02	31	32	96.88%	11	0	1180	1281	92.12%	26.95%	-0.99	-1.6	No
Jun-02	35	36	97.22%	20	0	1239	1354	91.51%	27.88%	-1.21	-1.74	No



Checklist #14 - Resale - Residence Repair

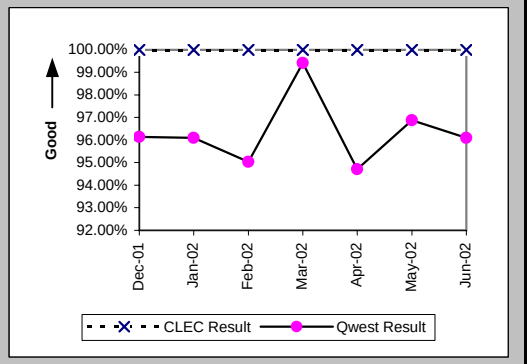
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	133	142	93.66%	24.36%	-0.72	-1.44	No
Jan-02	9	9	100.00%	1	0	124	127	97.64%	15.19%	-0.45	-1.27	No
Feb-02	10	10	100.00%	3	0	96	99	96.97%	17.14%	-0.53	-1.32	No
Mar-02	6	6	100.00%	1	0	131	133	98.50%	12.17%	-0.3	-1.18	No
Apr-02	7	7	100.00%	2	0	123	140	87.86%	32.66%	-0.96	-1.58	No
May-02	12	13	92.31%	6	0	238	252	94.44%	22.91%	0.35	-0.79	No
Jun-02	14	14	100.00%	1	0	215	233	92.27%	26.70%	-1.05	-1.64	No



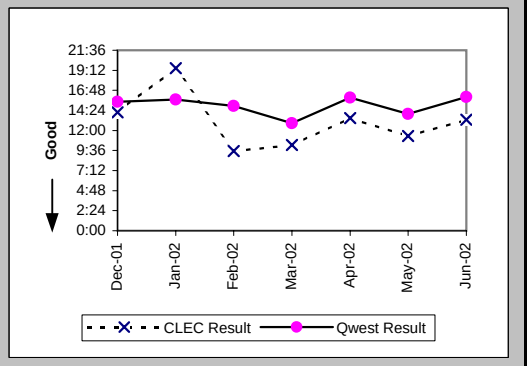
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	0	0	224	233	96.14%	19.27%	-0.68	-1.41	No
Jan-02	18	18	100.00%	1	0	197	205	96.10%	19.37%	-0.82	-1.5	No
Feb-02	16	16	100.00%	3	0	153	161	95.03%	21.73%	-0.87	-1.53	No
Mar-02	14	14	100.00%	1	0	173	174	99.43%	7.56%	-0.27	-1.17	No
Apr-02	16	16	100.00%	2	0	197	208	94.71%	22.38%	-0.91	-1.55	No
May-02	16	16	100.00%	6	0	342	353	96.88%	17.38%	-0.7	-1.43	No
Jun-02	16	16	100.00%	1	0	320	333	96.10%	19.37%	-0.79	-1.48	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

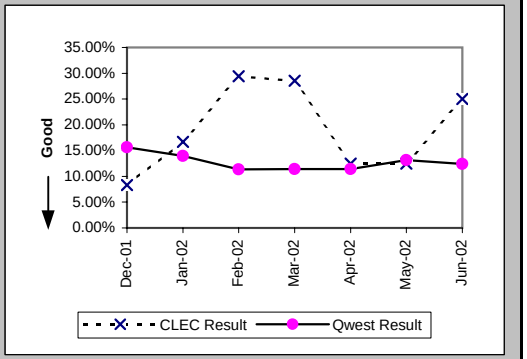
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	169:58	12	14:10	0	0	3590:38	233	15:25	15:04	-0.28	-1.17	No
Jan-02	350:03	18	19:27	1	0	3213:41	205	15:41	16:21	0.93	-0.43	No
Feb-02	152:48	16	9:33	2	0	2404:36	161	14:56	14:50	-1.39	-1.84	No
Mar-02	143:30	14	10:15	1	0	2241:09	174	12:53	9:35	-0.99	-1.6	No
Apr-02	215:45	16	13:29	2	0	3312:06	208	15:55	16:13	-0.58	-1.35	No
May-02	181:13	16	11:20	6	0	4937:23	353	13:59	15:05	-0.69	-1.42	No
Jun-02	212:39	16	13:17	1	0	5334:14	333	16:01	14:09	-0.75	-1.46	No



Checklist #14 - Resale - Residence Repair

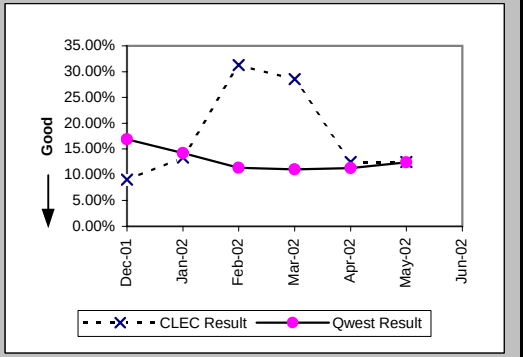
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	12	8.33%	0	0	37	237	15.61%	36.30%	-0.68	-1.41	No
Jan-02	3	18	16.67%	1	0	29	208	13.94%	34.64%	0.35	-0.79	No
Feb-02	5	17	29.41%	2	0	19	167	11.38%	31.75%	1.89	0.15	Yes
Mar-02	4	14	28.57%	1	0	20	175	11.43%	31.82%	1.66	0.01	Yes
Apr-02	2	16	12.50%	2	0	24	210	11.43%	31.82%	0.17	-0.9	No
May-02	2	16	12.50%	6	0	47	358	13.13%	33.77%	-0.07	-1.04	No
Jun-02	4	16	25.00%	1	0	42	338	12.43%	32.99%	1.36	-0.18	No



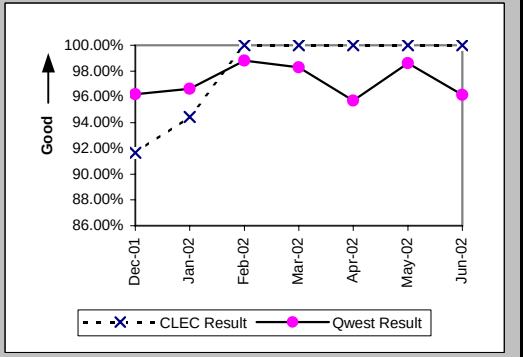
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	0	0	36	213	16.90%	37.48%	-0.67	-1.41	No
Jan-02	2	15	13.33%	1	0	27	190	14.21%	34.92%	-0.09	-1.06	No
Feb-02	5	16	31.25%	2	0	17	150	11.33%	31.70%	1.99	0.21	Yes
Mar-02	4	14	28.57%	1	0	18	163	11.04%	31.34%	1.7	0.04	Yes
Apr-02	2	16	12.50%	2	0	23	204	11.27%	31.63%	0.19	-0.88	No
May-02	2	16	12.50%	6	0	43	347	12.39%	32.95%	0.07	-0.96	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

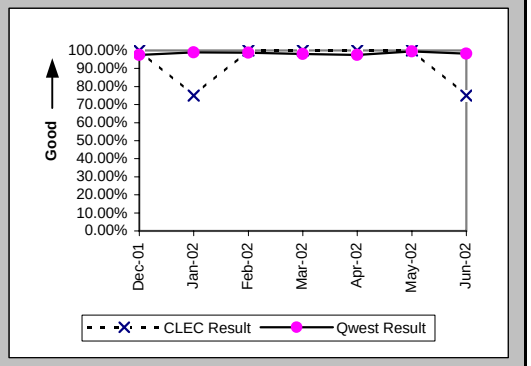
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	12	91.67%	0	0	228	237	96.20%	19.11%	0.7	-0.57	No
Jan-02	17	18	94.44%	1	0	201	208	96.63%	18.03%	0.47	-0.72	No
Feb-02	17	17	100.00%	2	0	165	167	98.80%	10.88%	-0.43	-1.26	No
Mar-02	14	14	100.00%	1	0	172	175	98.29%	12.98%	-0.48	-1.29	No
Apr-02	16	16	100.00%	2	0	201	210	95.71%	20.25%	-0.82	-1.5	No
May-02	16	16	100.00%	6	0	353	358	98.60%	11.74%	-0.47	-1.28	No
Jun-02	16	16	100.00%	1	0	325	338	96.15%	19.23%	-0.78	-1.48	No



Checklist #14 - Resale - Residence Repair

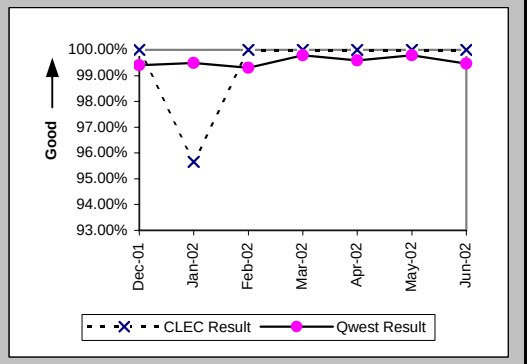
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	5	0	157	161	97.52%	15.57%	-0.35	-1.21	No
Jan-02	9	12	75.00%	14	0	177	179	98.88%	10.51%	3.21	0.95	Yes
Feb-02	16	16	100.00%	10	0	163	165	98.79%	10.94%	-0.42	-1.26	No
Mar-02	9	9	100.00%	4	0	193	197	97.97%	14.10%	-0.42	-1.26	No
Apr-02	5	5	100.00%	5	0	196	201	97.51%	15.57%	-0.35	-1.21	No
May-02	5	5	100.00%	7	0	215	216	99.54%	6.79%	-0.15	-1.09	No
Jun-02	3	4	75.00%	3	0	169	172	98.26%	13.09%	1.74	0.06	Yes



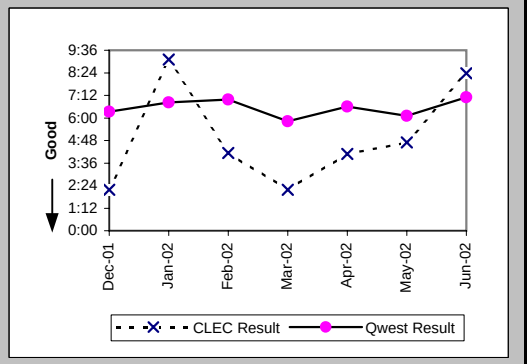
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	5	0	335	337	99.41%	7.68%	-0.29	-1.18	No
Jan-02	22	23	95.65%	14	0	391	393	99.49%	7.12%	1.43	-0.13	No
Feb-02	24	24	100.00%	10	0	431	434	99.31%	8.29%	-0.4	-1.24	No
Mar-02	18	18	100.00%	4	0	468	469	99.79%	4.61%	-0.19	-1.12	No
Apr-02	18	18	100.00%	5	0	491	493	99.59%	6.36%	-0.27	-1.16	No
May-02	11	11	100.00%	7	0	477	478	99.79%	4.57%	-0.15	-1.09	No
Jun-02	7	7	100.00%	3	0	374	376	99.47%	7.27%	-0.19	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

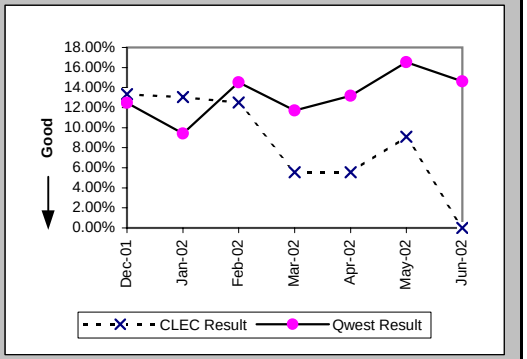
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32:52	15	2:11	5	0	2131:42	337	6:20	9:55	-1.58	-1.96	No
Jan-02	209:16	23	9:06	14	0	2685:44	393	6:50	8:29	1.26	-0.23	No
Feb-02	99:21	24	4:08	10	0	3029:24	434	6:59	9:05	-1.49	-1.91	No
Mar-02	39:19	18	2:11	4	0	2724:49	469	5:49	8:05	-1.87	-2.14	No
Apr-02	73:24	18	4:05	5	0	3250:52	493	6:36	10:44	-0.98	-1.59	No
May-02	51:40	11	4:42	7	0	2922:23	478	6:07	8:04	-0.58	-1.35	No
Jun-02	58:34	7	8:22	3	0	2672:07	376	7:06	10:01	0.51	-0.69	No



Checklist #14 - Resale - Residence Repair

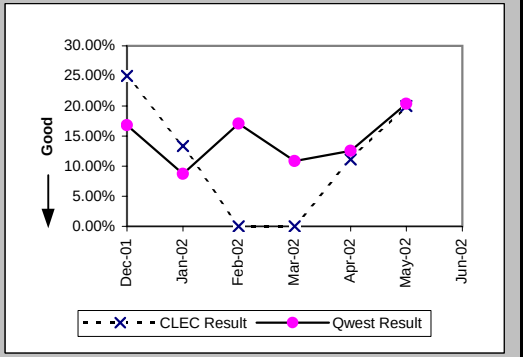
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	15	13.33%	5	0	42	337	12.46%	33.03%	0.15	-0.91	No
Jan-02	3	23	13.04%	14	0	37	393	9.41%	29.20%	0.59	-0.64	No
Feb-02	3	24	12.50%	10	0	63	434	14.52%	35.23%	-0.27	-1.17	No
Mar-02	1	18	5.56%	4	0	55	469	11.73%	32.17%	-0.8	-1.49	No
Apr-02	1	18	5.56%	5	0	65	493	13.18%	33.83%	-0.94	-1.57	No
May-02	1	11	9.09%	7	0	79	478	16.53%	37.14%	-0.66	-1.4	No
Jun-02	0	7	0.00%	3	0	55	376	14.63%	35.34%	-1.09	-1.66	No



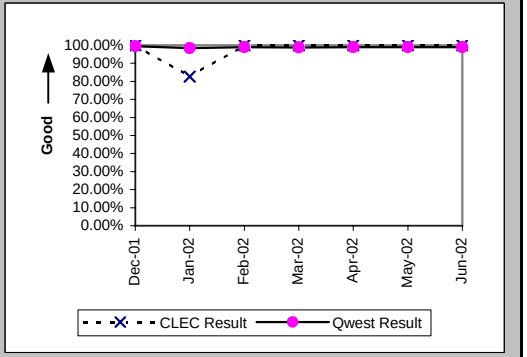
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	5	0	22	131	16.79%	37.38%	0.58	-0.65	No
Jan-02	2	15	13.33%	14	0	15	172	8.72%	28.21%	0.6	-0.64	No
Feb-02	0	10	0.00%	10	0	29	170	17.06%	37.61%	-1.39	-1.85	No
Mar-02	0	6	0.00%	4	0	17	157	10.83%	31.07%	-0.84	-1.51	No
Apr-02	1	9	11.11%	5	0	22	175	12.57%	33.15%	-0.13	-1.08	No
May-02	1	5	20.00%	7	0	46	226	20.35%	40.26%	-0.02	-1.01	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

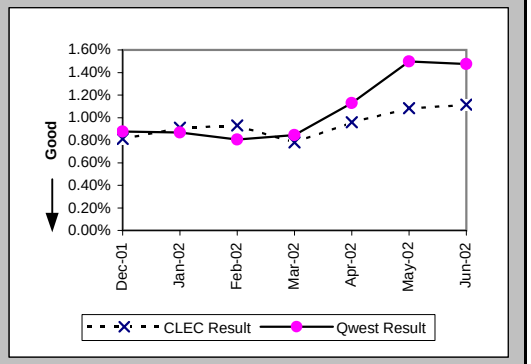
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	5	0	335	337	99.41%	7.68%	-0.29	-1.18	No
Jan-02	19	23	82.61%	14	0	387	393	98.47%	12.26%	3.29	1	Yes
Feb-02	24	24	100.00%	10	0	429	434	98.85%	10.67%	-0.51	-1.31	No
Mar-02	18	18	100.00%	4	0	463	469	98.72%	11.24%	-0.47	-1.29	No
Apr-02	18	18	100.00%	5	0	488	493	98.99%	10.02%	-0.42	-1.26	No
May-02	11	11	100.00%	7	0	473	478	98.95%	10.17%	-0.34	-1.2	No
Jun-02	7	7	100.00%	3	0	372	376	98.94%	10.26%	-0.27	-1.17	No



Checklist #14 - Resale - Residence Repair

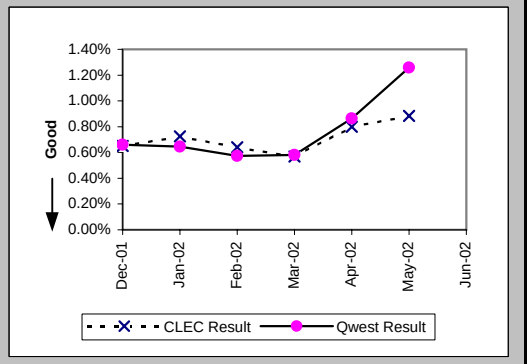
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	6911	0.81%	13	0	1271	144948	0.88%	9.32%	-0.58	-1.35	No
Jan-02	59	6488	0.91%	26	0	1250	144121	0.87%	9.27%	0.36	-0.78	No
Feb-02	51	5473	0.93%	21	0	1159	143650	0.81%	8.95%	1.01	-0.38	No
Mar-02	44	5633	0.78%	11	0	1214	143399	0.85%	9.16%	-0.53	-1.32	No
Apr-02	54	5625	0.96%	10	0	1609	142491	1.13%	10.57%	-1.18	-1.72	No
May-02	59	5439	1.08%	24	0	2117	141413	1.50%	12.14%	-2.46	-2.49	No
Jun-02	59	5296	1.11%	24	0	2068	140065	1.48%	12.06%	-2.15	-2.3	No



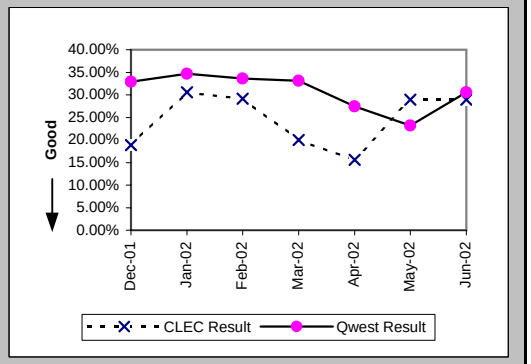
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	6911	0.65%	13	0	957	144948	0.66%	8.10%	-0.09	-1.06	No
Jan-02	47	6488	0.72%	26	0	931	144121	0.65%	8.01%	0.77	-0.53	No
Feb-02	35	5473	0.64%	21	0	822	143650	0.57%	7.54%	0.65	-0.61	No
Mar-02	32	5633	0.57%	11	0	834	143399	0.58%	7.60%	-0.13	-1.08	No
Apr-02	45	5625	0.80%	10	0	1231	142491	0.86%	9.25%	-0.51	-1.31	No
May-02	48	5439	0.88%	24	0	1779	141413	1.26%	11.15%	-2.44	-2.48	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

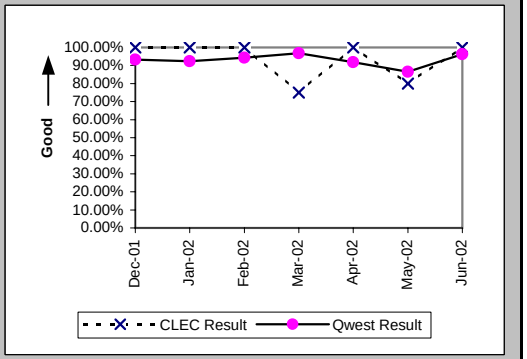
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	69	18.84%	0	0	624	1895	32.93%	47.00%	-2.45	-2.49	No
Jan-02	26	85	30.59%	0	0	664	1914	34.69%	47.60%	-0.78	-1.47	No
Feb-02	21	72	29.17%	0	0	587	1746	33.62%	47.24%	-0.78	-1.48	No
Mar-02	11	55	20.00%	0	0	602	1816	33.15%	47.08%	-2.04	-2.24	No
Apr-02	10	64	15.63%	0	0	608	2217	27.42%	44.61%	-2.09	-2.27	No
May-02	24	83	28.92%	0	0	639	2756	23.19%	42.20%	1.2	-0.27	No
Jun-02	24	83	28.92%	0	0	910	2978	30.56%	46.07%	-0.32	-1.19	No



Checklist #14 - Resale - Business Installation

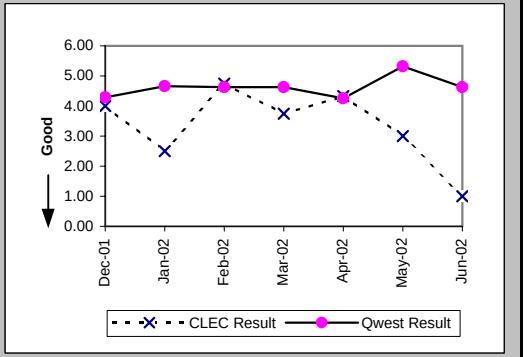
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	124	133	93.23%	25.12%	-0.65	-1.39	No
Jan-02	2	2	100.00%	0	0	145	157	92.36%	26.57%	-0.4	-1.25	No
Feb-02	4	4	100.00%	0	0	115	122	94.26%	23.26%	-0.49	-1.3	No
Mar-02	3	4	75.00%	0	0	153	158	96.84%	17.51%	1.48	-0.1	No
Apr-02	3	3	100.00%	0	0	147	160	91.88%	27.32%	-0.51	-1.31	No
May-02	4	5	80.00%	0	0	147	170	86.47%	34.20%	0.41	-0.75	No
Jun-02	1	1	100.00%	0	0	132	137	96.35%	18.75%	-0.19	-1.12	No



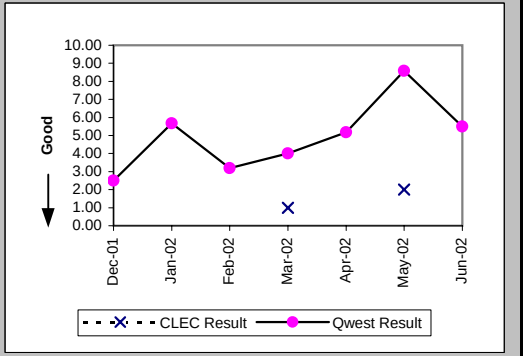
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	6	4.00	0	0	570	133	4.29	5.42	-0.13	-1.08	No
Jan-02	5	2	2.50	0	0	732	157	4.66	5.68	-0.53	-1.32	No
Feb-02	19	4	4.75	0	0	570	123	4.63	6.32	0.46	-0.72	No
Mar-02	15	4	3.75	0	0	741	160	4.63	9.28	-0.19	-1.11	No
Apr-02	13	3	4.33	0	0	694	163	4.26	4.73	0.34	-0.79	No
May-02	15	5	3.00	0	0	910	171	5.32	6.87	-0.74	-1.45	No
Jun-02	1	1	1.00	0	0	643	139	4.63	4.88	-0.74	-1.45	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

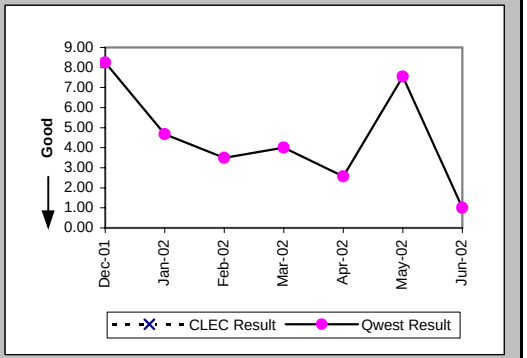
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	4	2.50	1.29			
Jan-02						34	6	5.67	10.46			
Feb-02						16	5	3.20	2.49			
Mar-02	1	1	1.00	0	0	12	3	4.00	4.36	-0.6	-1.36	No
Apr-02						31	6	5.17	4.17			
May-02	2	1	2.00	0	0	103	12	8.58	15.78	-0.4	-1.24	No
Jun-02						22	4	5.50	2.89			



Checklist #14 - Resale - Business Installation

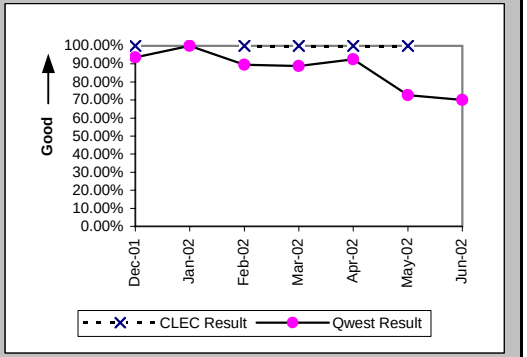
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	4	8.25	8.02			
Jan-02						28	6	4.67	2.50			
Feb-02						7	2	3.50	0.71			
Mar-02						8	2	4.00	2.83			
Apr-02						18	7	2.57	1.27			
May-02						83	11	7.55	6.70			
Jun-02						1	1	1.00				



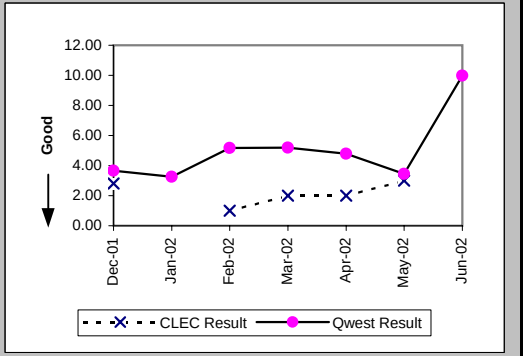
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	29	31	93.55%	24.57%	-0.54	-1.33	No
Jan-02						17	17	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	17	19	89.47%	30.69%	-0.33	-1.2	No
Mar-02	2	2	100.00%	0	0	24	27	88.89%	31.43%	-0.48	-1.29	No
Apr-02	1	1	100.00%	0	0	25	27	92.59%	26.19%	-0.28	-1.17	No
May-02	1	1	100.00%	0	0	16	22	72.73%	44.54%	-0.6	-1.36	No
Jun-02						21	30	70.00%	45.83%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

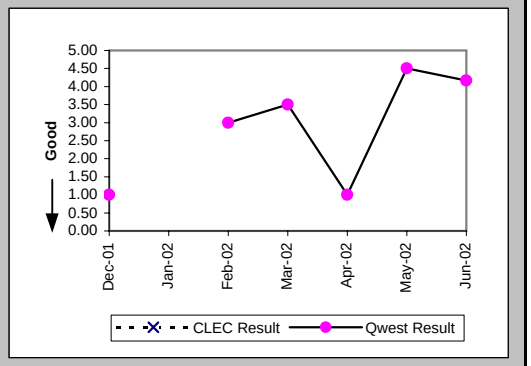
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	5	2.80	0	0	113	31	3.65	6.30	-0.28	-1.17	No
Jan-02						62	19	3.26	2.26			
Feb-02	1	1	1.00	0	0	98	19	5.16	6.29	-0.64	-1.39	No
Mar-02	4	2	2.00	0	0	140	27	5.19	3.65	-1.19	-1.72	No
Apr-02	2	1	2.00	0	0	129	27	4.78	4.34	-0.63	-1.38	No
May-02	3	1	3.00	0	0	76	22	3.45	2.87	-0.15	-1.09	No
Jun-02						299	30	9.97	27.10			



Checklist #14 - Resale - Business Installation

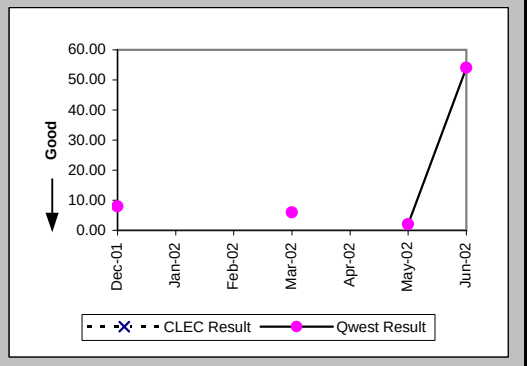
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02						6	2	3.00	0.00			
Mar-02						7	2	3.50	2.12			
Apr-02						2	2	1.00	0.00			
May-02						18	4	4.50	4.51			
Jun-02						25	6	4.17	3.54			



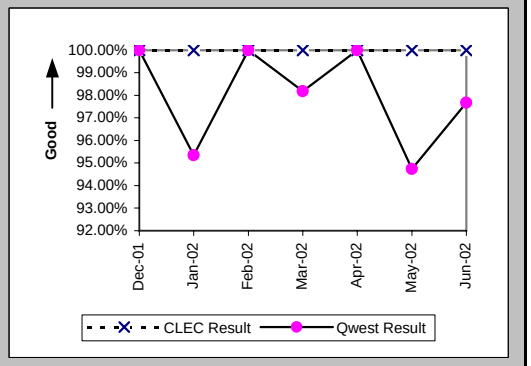
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02						4	2	2.00	1.41			
Jun-02						162	3	54.00	82.46			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

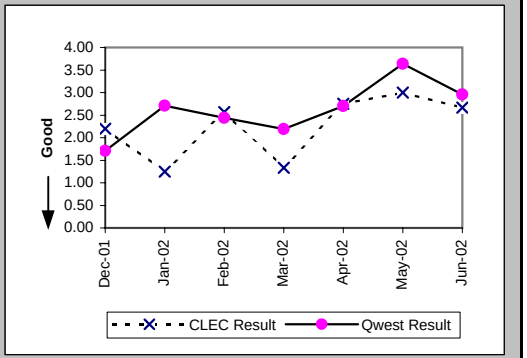
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	1	75	75	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	0	0	41	43	95.35%	21.06%	-0.6	-1.37	No
Feb-02	7	7	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	0	0	54	55	98.18%	13.36%	-0.26	-1.16	No
Apr-02	8	8	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
May-02	16	16	100.00%	0	0	36	38	94.74%	22.33%	-0.79	-1.48	No
Jun-02	7	7	100.00%	0	1	42	43	97.67%	15.07%	-0.38	-1.23	No



Checklist #14 - Resale - Business Installation

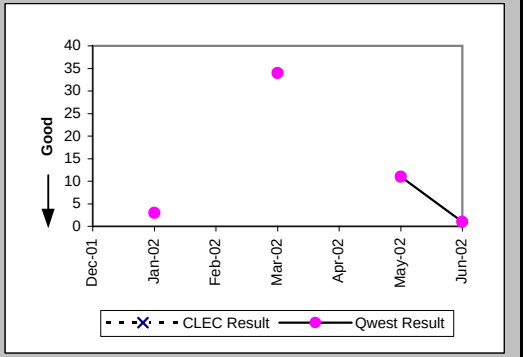
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	5	2.20	0	1	111	65	1.71	1.57	0.52	-0.68	No
Jan-02	10	8	1.25	1	0	76	28	2.71	1.44	-2.54	-2.55	No
Feb-02	18	7	2.57	0	0	66	27	2.44	1.60	0.09	-0.95	No
Mar-02	4	3	1.33	1	0	94	43	2.19	5.81	-0.25	-1.15	No
Apr-02	11	4	2.75	4	0	54	20	2.70	1.17	-0.18	-1.11	No
May-02	24	8	3.00	8	0	91	25	3.64	3.89	-0.4	-1.25	No
Jun-02	16	6	2.67	1	1	71	24	2.96	1.27	-0.5	-1.31	No



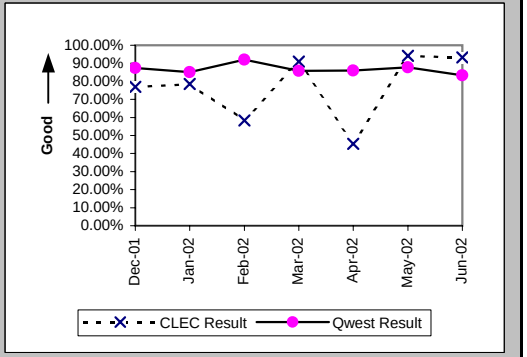
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	2	3.00	2.83			
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02						22	2	11.00	9.90			
Jun-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

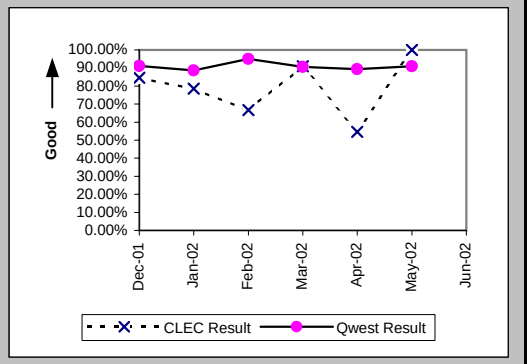
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	13	76.92%	0	0	215	246	87.40%	33.19%	1.03	-0.37	No
Jan-02	11	14	78.57%	0	0	195	229	85.15%	35.56%	0.67	-0.6	No
Feb-02	7	12	58.33%	0	0	184	200	92.00%	27.13%	3.01	0.83	Yes
Mar-02	10	11	90.91%	0	0	181	211	85.78%	34.92%	-0.47	-1.29	No
Apr-02	5	11	45.45%	0	0	202	235	85.96%	34.74%	3.02	0.84	Yes
May-02	16	17	94.12%	0	0	202	230	87.83%	32.70%	-0.77	-1.47	No
Jun-02	14	15	93.33%	0	0	185	222	83.33%	37.27%	-1.01	-1.61	No



Checklist #14 - Resale - Business Installation

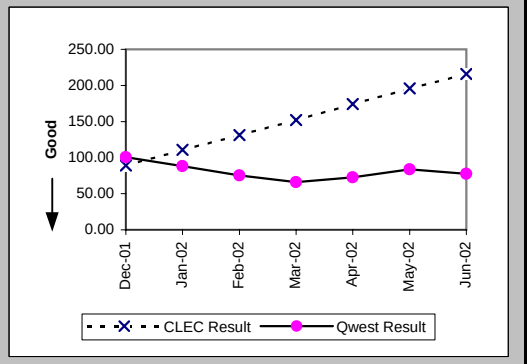
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	13	84.62%	0	0	224	246	91.06%	28.54%	0.76	-0.54	No
Jan-02	11	14	78.57%	0	0	203	229	88.65%	31.72%	1.06	-0.35	No
Feb-02	8	12	66.67%	0	0	190	200	95.00%	21.79%	2.89	0.76	Yes
Mar-02	10	11	90.91%	0	0	191	211	90.52%	29.29%	-0.04	-1.03	No
Apr-02	6	11	54.55%	0	0	210	235	89.36%	30.83%	2.82	0.71	Yes
May-02	17	17	100.00%	0	0	209	230	90.87%	28.80%	-1.26	-1.77	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

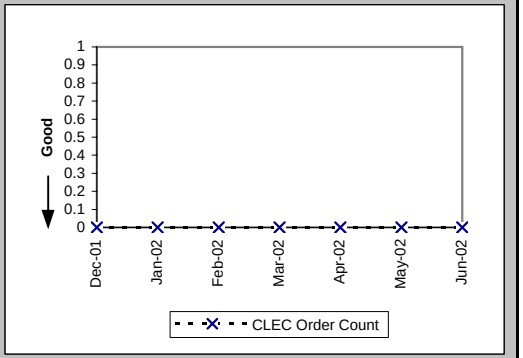
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	89	1	89.00	0	0	1810	18	100.56	65.49	-0.17	-1.1	No
Jan-02	111	1	111.00	0	0	2118	24	88.25	81.30	0.14	-0.92	No
Feb-02	131	1	131.00	0	0	2715	36	75.42	83.30	0.65	-0.61	No
Mar-02	152	1	152.00	0	0	2832	43	65.86	82.47	0.92	-0.44	No
Apr-02	174	1	174.00	0	0	3844	53	72.53	82.23	1	-0.39	No
May-02	196	1	196.00	0	0	3510	42	83.57	100.00	0.87	-0.47	No
Jun-02	216	1	216.00	0	0	4118	53	77.70	100.68	1.09	-0.34	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

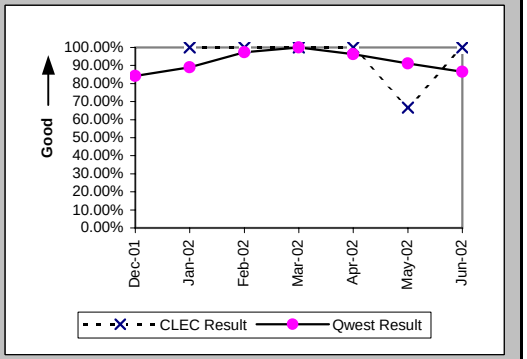
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #14 - Resale - Business Repair

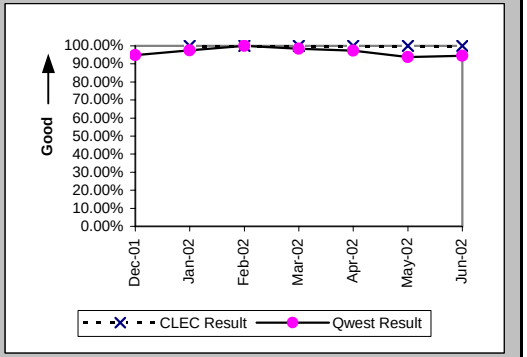
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	57	84.21%	36.46%			
Jan-02	2	2	100.00%	4	0	57	64	89.06%	31.21%	-0.49	-1.3	No
Feb-02	1	1	100.00%	3	0	37	38	97.37%	16.01%	-0.16	-1.1	No
Mar-02	1	1	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	0	0	77	80	96.25%	19.00%	-0.34	-1.2	No
May-02	2	3	66.67%	2	0	83	91	91.21%	28.32%	1.08	-0.34	No
Jun-02	2	2	100.00%	2	0	90	104	86.54%	34.13%	-0.55	-1.34	No



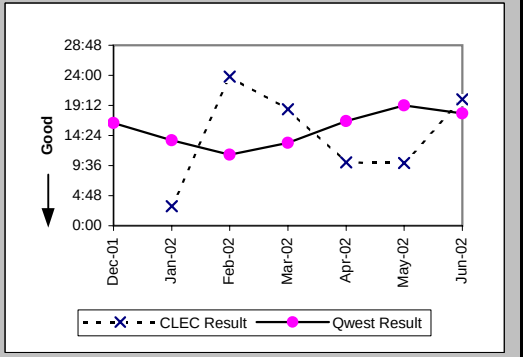
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	78	94.87%	22.06%			
Jan-02	2	2	100.00%	4	0	79	81	97.53%	15.52%	-0.22	-1.14	No
Feb-02	1	1	100.00%	3	0	54	54	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	1	0	64	65	98.46%	12.31%	-0.12	-1.08	No
Apr-02	4	4	100.00%	0	0	111	114	97.37%	16.01%	-0.32	-1.2	No
May-02	3	3	100.00%	2	0	121	129	93.80%	24.12%	-0.44	-1.27	No
Jun-02	2	2	100.00%	2	0	122	129	94.57%	22.65%	-0.34	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

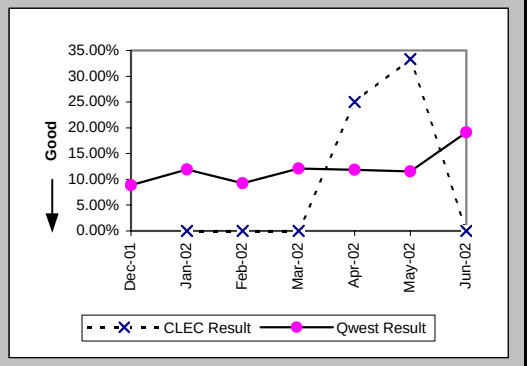
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1280:37	78	16:25	14:41			
Jan-02	6:12	2	3:06	4	0	1102:22	81	13:37	11:59	-1.22	-1.74	No
Feb-02	23:47	1	23:47	3	0	611:12	54	11:19	8:32	1.81	0.1	Yes
Mar-02	18:35	1	18:35	1	0	860:43	65	13:15	11:29	0.32	-0.81	No
Apr-02	40:25	4	10:06	0	0	1901:06	114	16:41	17:22	-0.74	-1.45	No
May-02	30:02	3	10:01	2	0	2473:52	129	19:11	18:13	-0.86	-1.52	No
Jun-02	40:23	2	20:11	2	0	2309:38	129	17:54	17:33	0.48	-0.71	No



Checklist #14 - Resale - Business Repair

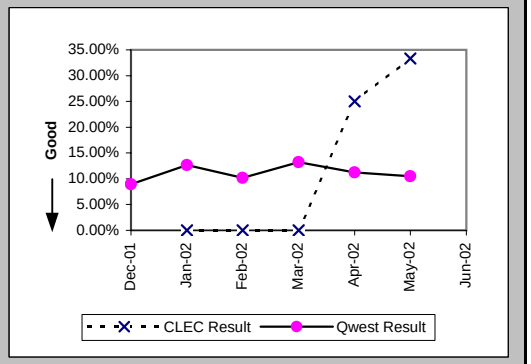
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	79	8.86%	28.42%			
Jan-02	0	2	0.00%	4	0	10	84	11.90%	32.38%	-0.51	-1.31	No
Feb-02	0	1	0.00%	3	0	5	54	9.26%	28.99%	-0.32	-1.19	No
Mar-02	0	1	0.00%	1	0	8	66	12.12%	32.64%	-0.37	-1.22	No
Apr-02	1	4	25.00%	0	0	14	118	11.86%	32.34%	0.68	-0.58	No
May-02	1	3	33.33%	2	0	15	130	11.54%	31.95%	0.92	-0.44	No
Jun-02	0	2	0.00%	2	0	25	131	19.08%	39.30%	-0.68	-1.41	No



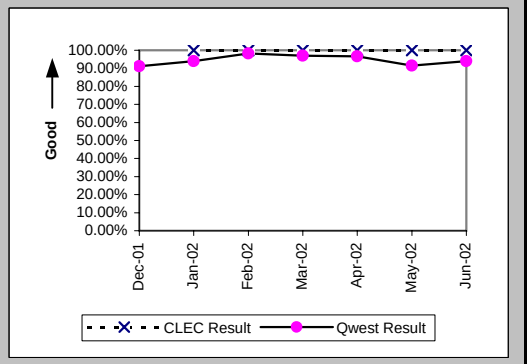
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	67	8.96%	28.55%			
Jan-02	0	1	0.00%	4	0	9	71	12.68%	33.27%	-0.38	-1.23	No
Feb-02	0	1	0.00%	3	0	5	49	10.20%	30.27%	-0.33	-1.2	No
Mar-02	0	1	0.00%	1	0	7	53	13.21%	33.86%	-0.39	-1.23	No
Apr-02	1	4	25.00%	0	0	12	107	11.22%	31.56%	0.72	-0.56	No
May-02	1	3	33.33%	2	0	11	105	10.48%	30.62%	0.97	-0.41	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

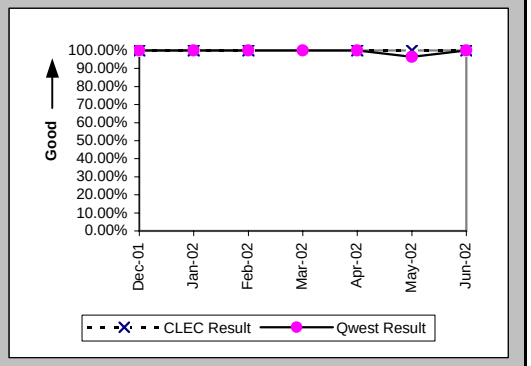
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	79	91.14%	28.42%			
Jan-02	2	2	100.00%	4	0	79	84	94.05%	23.66%	-0.35	-1.21	No
Feb-02	1	1	100.00%	3	0	53	54	98.15%	13.48%	-0.14	-1.08	No
Mar-02	1	1	100.00%	1	0	64	66	96.97%	17.14%	-0.18	-1.11	No
Apr-02	4	4	100.00%	0	0	114	118	96.61%	18.10%	-0.37	-1.22	No
May-02	3	3	100.00%	2	0	119	130	91.54%	27.83%	-0.52	-1.32	No
Jun-02	2	2	100.00%	2	0	123	131	93.89%	23.95%	-0.36	-1.22	No



Checklist #14 - Resale - Business Repair

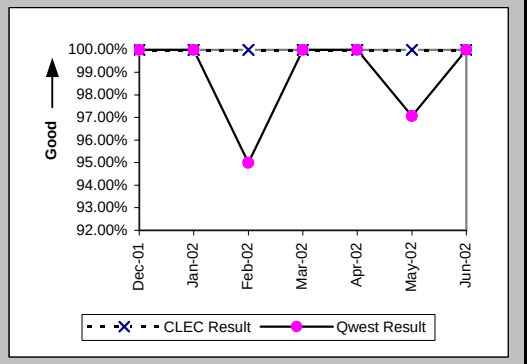
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	14	14	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Mar-02						7	7	100.00%	0.00%			
Apr-02	1	1	100.00%	3	0	13	13	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	27	28	96.43%	18.56%	-0.26	-1.16	No
Jun-02	1	1	100.00%	1	0	22	22	100.00%	N/A	N/A	N/A	



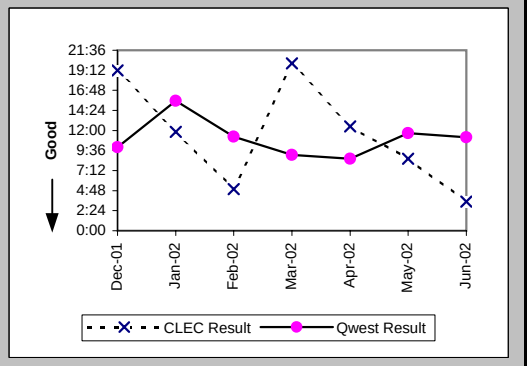
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	34	34	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Mar-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	18	18	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	33	34	97.06%	16.90%	-0.29	-1.18	No
Jun-02	1	1	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

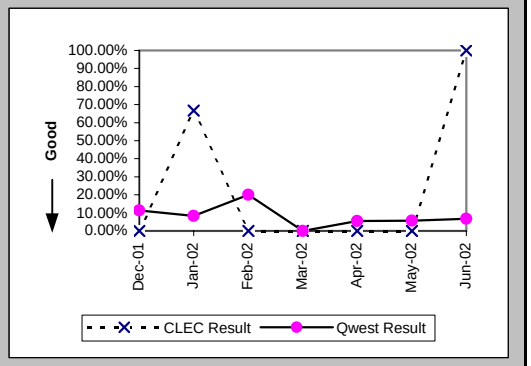
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	38:25	2	19:12	2	0	339:11	34	9:59	8:06	1.32	-0.2	No
Jan-02	35:31	3	11:50	3	0	372:52	24	15:32	10:10	-0.59	-1.36	No
Feb-02	4:58	1	4:58	1	0	225:20	20	11:16	16:28	-0.37	-1.23	No
Mar-02	20:01	1	20:01	0	0	145:07	16	9:04	7:59	0.59	-0.64	No
Apr-02	25:01	2	12:30	3	0	155:09	18	8:37	9:09	0.54	-0.67	No
May-02	25:55	3	8:38	0	0	396:59	34	11:41	13:29	-0.37	-1.23	No
Jun-02	3:28	1	3:28	1	0	335:31	30	11:11	8:24	-0.9	-1.55	No



Checklist #14 - Resale - Business Repair

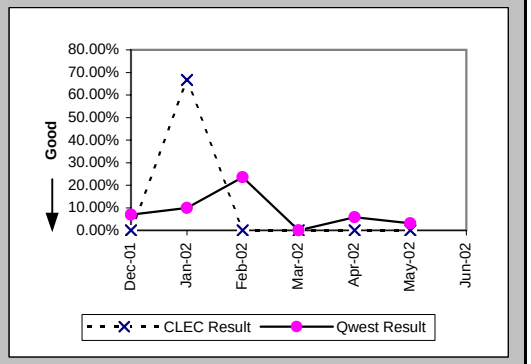
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	4	35	11.43%	31.82%	-0.49	-1.3	No
Jan-02	2	3	66.67%	3	0	2	24	8.33%	27.64%	2.07	0.26	Yes
Feb-02	0	1	0.00%	1	0	4	20	20.00%	40.00%	-0.49	-1.3	No
Mar-02	0	1	0.00%	0	0	0	16	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	3	0	1	18	5.56%	22.91%	-0.33	-1.2	No
May-02	0	3	0.00%	0	0	2	35	5.71%	23.21%	-0.41	-1.25	No
Jun-02	1	1	100.00%	1	0	2	30	6.67%	24.94%	1.73	0.05	Yes



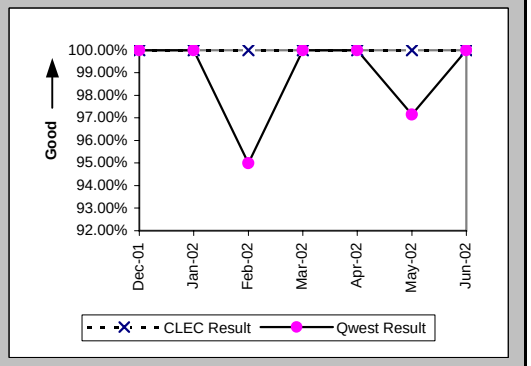
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	2	29	6.90%	25.34%	-0.37	-1.23	No
Jan-02	2	3	66.67%	3	0	2	20	10.00%	30.00%	1.92	0.17	Yes
Feb-02	0	1	0.00%	1	0	4	17	23.53%	42.42%	-0.54	-1.33	No
Mar-02	0	1	0.00%	0	0	0	16	0.00%	N/A	N/A	N/A	
Apr-02	0	2	0.00%	3	0	1	17	5.88%	23.53%	-0.33	-1.2	No
May-02	0	2	0.00%	0	0	1	32	3.13%	17.40%	-0.25	-1.15	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

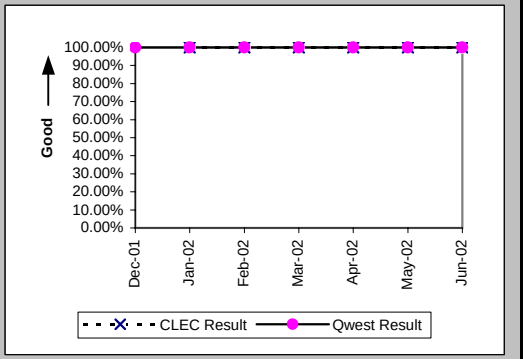
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	35	35	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	1	0	19	20	95.00%	21.79%	-0.22	-1.14	No
Mar-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	3	0	18	18	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	34	35	97.14%	16.66%	-0.29	-1.17	No
Jun-02	1	1	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Business Repair

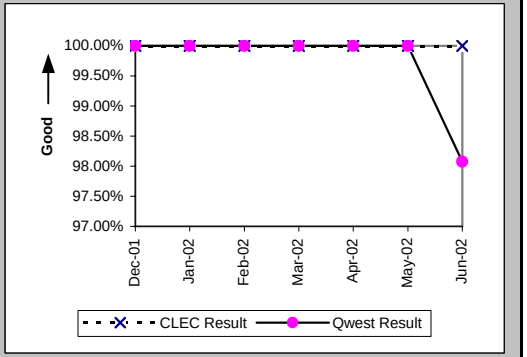
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	23	100.00%	0.00%			
Jan-02	1	1	100.00%	4	0	22	22	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	3	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	3	0	35	35	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	30	30	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	3	0	22	22	100.00%	N/A	N/A	N/A	



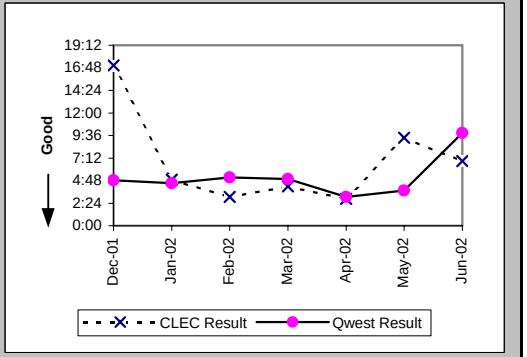
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	40	40	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	4	0	56	56	100.00%	N/A	N/A	N/A	
Feb-02	10	10	100.00%	1	0	40	40	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	3	0	65	65	100.00%	N/A	N/A	N/A	
Apr-02	10	10	100.00%	3	0	83	83	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	1	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	3	0	51	52	98.08%	13.73%	-0.32	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

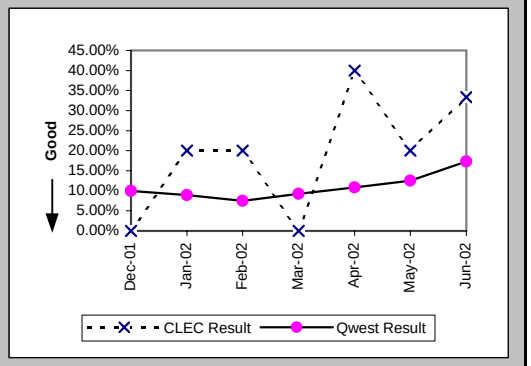
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17:03	1	17:03	2	0	193:24	40	4:50	6:10	1.25	-0.24	No
Jan-02	24:30	5	4:54	4	0	252:34	56	4:31	6:11	0.22	-0.86	No
Feb-02	30:43	10	3:04	1	0	206:09	40	5:09	6:38	-0.89	-1.54	No
Mar-02	8:24	2	4:12	3	0	323:20	65	4:58	8:08	-0.13	-1.08	No
Apr-02	28:45	10	2:52	3	0	254:44	83	3:04	4:05	-0.14	-1.09	No
May-02	46:44	5	9:21	1	0	240:05	64	3:45	5:00	1.76	0.07	Yes
Jun-02	41:12	6	6:52	3	0	513:53	52	9:53	21:27	-0.33	-1.2	No



Checklist #14 - Resale - Business Repair

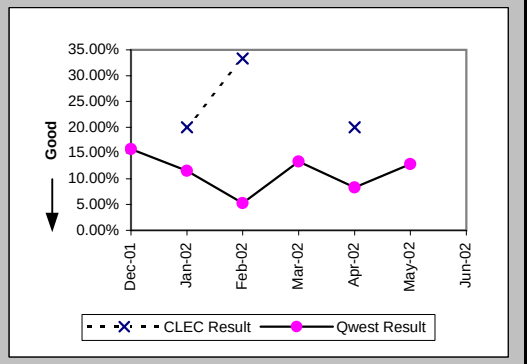
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	4	40	10.00%	30.00%	-0.33	-1.2	No
Jan-02	1	5	20.00%	4	0	5	56	8.93%	28.52%	0.68	-0.59	No
Feb-02	2	10	20.00%	1	0	3	40	7.50%	26.34%	1.04	-0.37	No
Mar-02	0	2	0.00%	3	0	6	65	9.23%	28.95%	-0.44	-1.27	No
Apr-02	4	10	40.00%	3	0	9	83	10.84%	31.09%	2.16	0.31	Yes
May-02	1	5	20.00%	1	0	8	64	12.50%	33.07%	0.44	-0.74	No
Jun-02	2	6	33.33%	3	0	9	52	17.31%	37.83%	0.86	-0.48	No



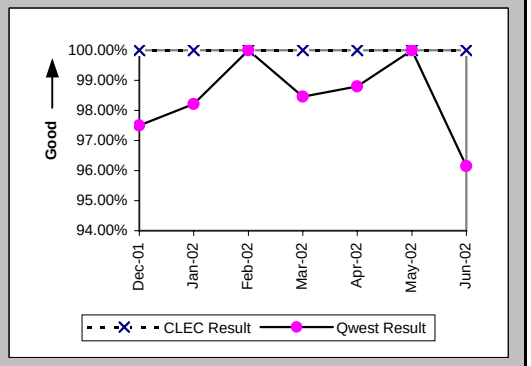
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02	1	5	20.00%	4	0	3	26	11.54%	31.95%	0.42	-0.74	No
Feb-02	2	6	33.33%	1	0	1	19	5.26%	22.33%	1.51	-0.08	No
Mar-02						4	30	13.33%	33.99%			
Apr-02	1	5	20.00%	3	0	4	48	8.33%	27.64%	0.71	-0.57	No
May-02						5	39	12.82%	33.43%			
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

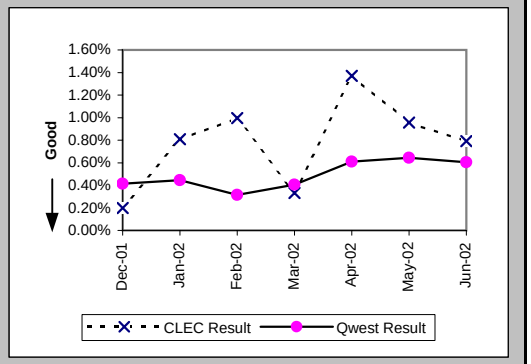
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	39	40	97.50%	15.61%	-0.16	-1.1	No
Jan-02	5	5	100.00%	4	0	55	56	98.21%	13.24%	-0.29	-1.18	No
Feb-02	10	10	100.00%	1	0	40	40	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	3	0	64	65	98.46%	12.31%	-0.17	-1.11	No
Apr-02	10	10	100.00%	3	0	82	83	98.80%	10.91%	-0.33	-1.2	No
May-02	5	5	100.00%	1	0	64	64	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	3	0	50	52	96.15%	19.23%	-0.46	-1.28	No



Checklist #14 - Resale - Business Repair

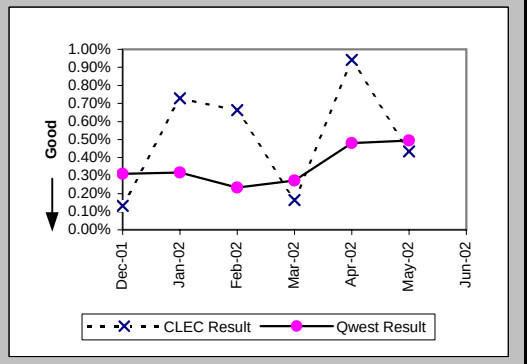
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1506	0.20%	5	0	154	37143	0.41%	6.43%	-1.28	-1.78	No
Jan-02	10	1236	0.81%	11	0	164	36884	0.44%	6.65%	1.89	0.15	Yes
Feb-02	12	1206	1.00%	5	0	114	36295	0.31%	5.60%	4.16	1.53	Yes
Mar-02	4	1210	0.33%	4	0	147	36254	0.41%	6.35%	-0.4	-1.25	No
Apr-02	16	1168	1.37%	6	0	219	35828	0.61%	7.79%	3.27	0.99	Yes
May-02	11	1150	0.96%	3	0	229	35593	0.64%	8.00%	1.31	-0.21	No
Jun-02	9	1137	0.79%	6	0	213	35241	0.60%	7.75%	0.8	-0.51	No



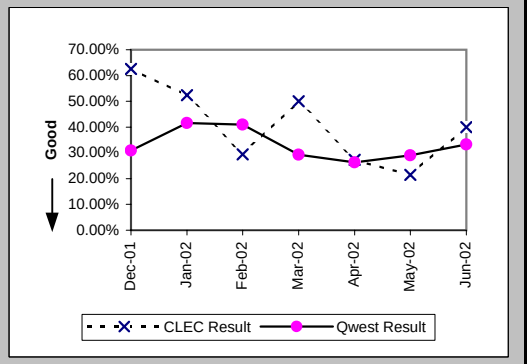
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1506	0.13%	5	0	115	37143	0.31%	5.56%	-1.21	-1.74	No
Jan-02	9	1236	0.73%	11	0	117	36884	0.32%	5.62%	2.53	0.54	Yes
Feb-02	8	1206	0.66%	5	0	85	36295	0.23%	4.83%	3.03	0.84	Yes
Mar-02	2	1210	0.17%	4	0	99	36254	0.27%	5.22%	-0.71	-1.43	No
Apr-02	11	1168	0.94%	6	0	172	35828	0.48%	6.91%	2.25	0.37	Yes
May-02	5	1150	0.43%	3	0	176	35593	0.49%	7.01%	-0.28	-1.17	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

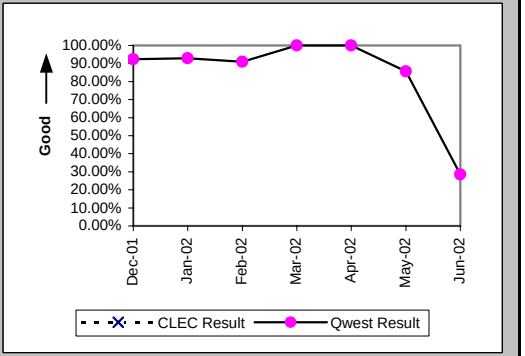
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	8	62.50%	0	0	69	223	30.94%	46.23%	1.76	0.07	Yes
Jan-02	11	21	52.38%	0	0	117	281	41.64%	49.30%	0.94	-0.43	No
Feb-02	5	17	29.41%	0	0	79	193	40.93%	49.17%	-0.93	-1.56	No
Mar-02	4	8	50.00%	0	0	61	208	29.33%	45.53%	1.18	-0.28	No
Apr-02	6	22	27.27%	0	0	78	297	26.26%	44.01%	0.12	-0.92	No
May-02	3	14	21.43%	0	0	94	323	29.10%	45.42%	-0.62	-1.38	No
Jun-02	6	15	40.00%	0	0	106	319	33.23%	47.10%	0.54	-0.67	No



Checklist #14 - Resale - Centrex Installation

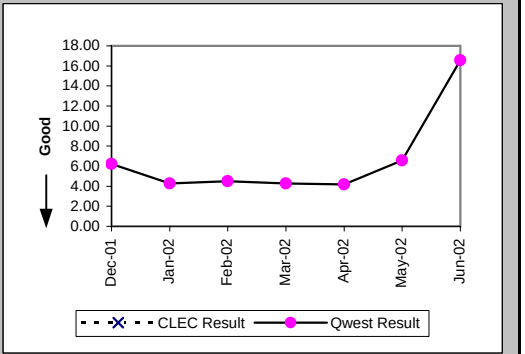
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	13	92.31%	26.65%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						10	11	90.91%	28.75%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						12	14	85.71%	34.99%			
Jun-02						2	7	28.57%	45.18%			



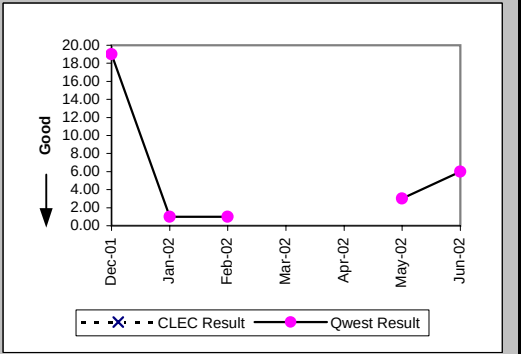
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	13	6.23	5.75			
Jan-02						60	14	4.29	2.33			
Feb-02						54	12	4.50	2.20			
Mar-02						30	7	4.29	3.25			
Apr-02						25	6	4.17	2.14			
May-02						92	14	6.57	8.55			
Jun-02						116	7	16.57	22.74			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

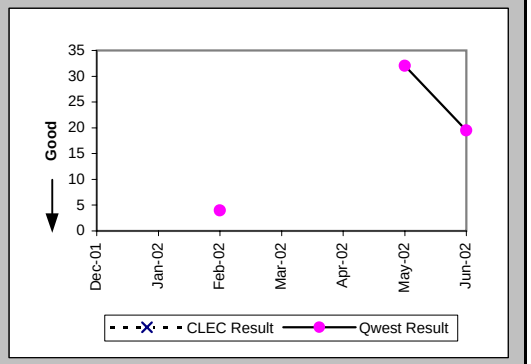
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1	19.00				
Jan-02						1	1	1.00				
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02						6	1	6.00				



Checklist #14 - Resale - Centrex Installation

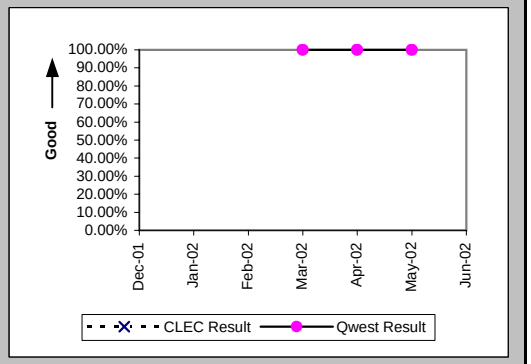
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						4	1	4.00				
Mar-02												
Apr-02												
May-02						32	1	32.00				
Jun-02						78	4	19.50	29.67			



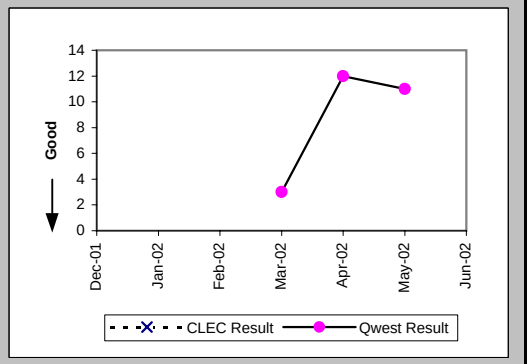
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

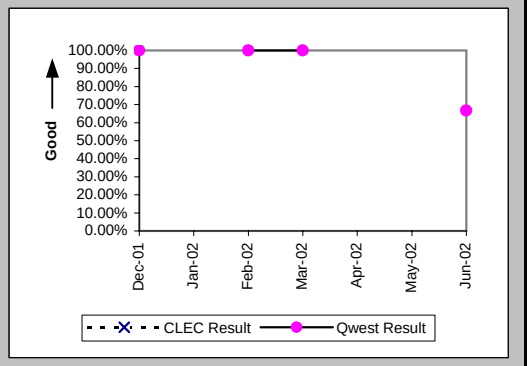
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						36	3	12.00	16.46			
May-02						11	1	11.00				
Jun-02												



Checklist #14 - Resale - Centrex Installation

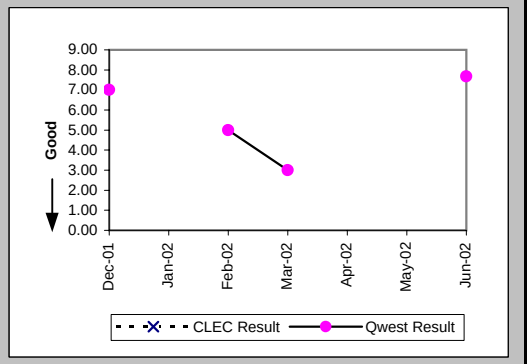
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						2	3	66.67%	47.14%			



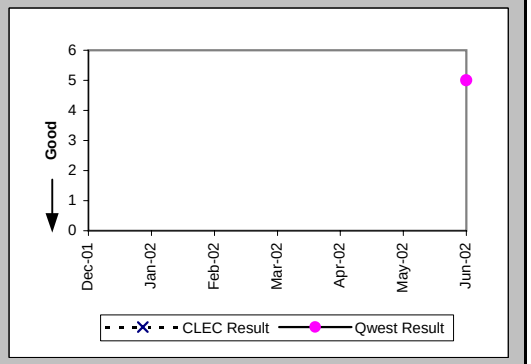
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02						5	1	5.00				
Mar-02						6	2	3.00	0.00			
Apr-02												
May-02												
Jun-02						23	3	7.67	5.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

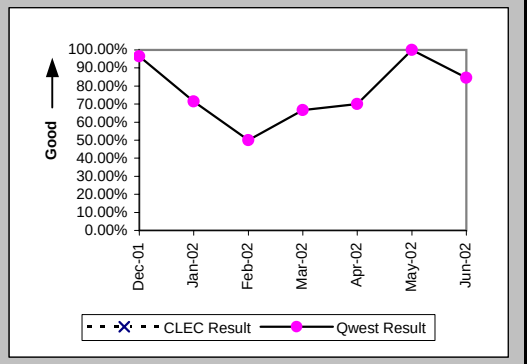
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						5	1	5.00				



Checklist #14 - Resale - Centrex Installation

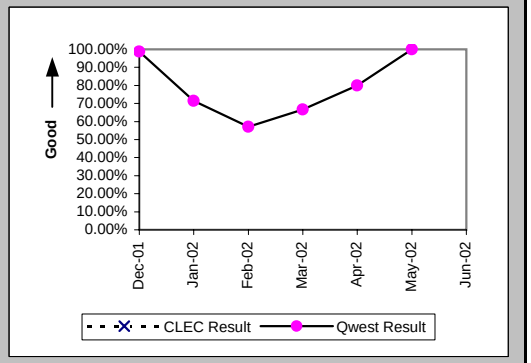
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	84	96.43%	18.56%			
Jan-02						10	14	71.43%	45.18%			
Feb-02						7	14	50.00%	50.00%			
Mar-02						8	12	66.67%	47.14%			
Apr-02						7	10	70.00%	45.83%			
May-02						12	12	100.00%	0.00%			
Jun-02						11	13	84.62%	36.08%			



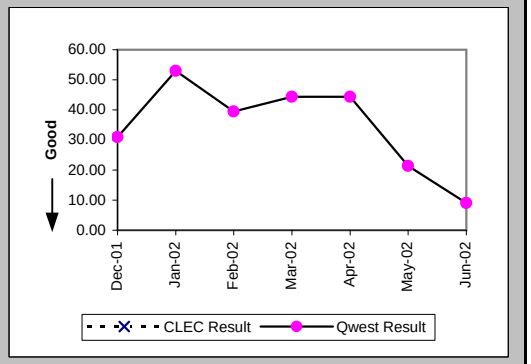
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						83	84	98.81%	10.85%			
Jan-02						10	14	71.43%	45.18%			
Feb-02						8	14	57.14%	49.49%			
Mar-02						8	12	66.67%	47.14%			
Apr-02						8	10	80.00%	40.00%			
May-02						12	12	100.00%	0.00%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

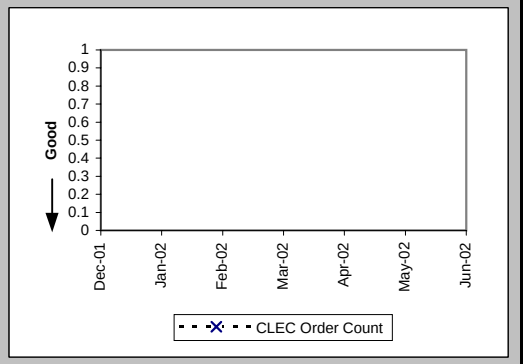
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	1	31.00				
Jan-02						53	1	53.00				
Feb-02						79	2	39.50	47.38			
Mar-02						133	3	44.33	43.66			
Apr-02						222	5	44.40	43.19			
May-02						64	3	21.33	30.02			
Jun-02						18	2	9.00	0.00			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

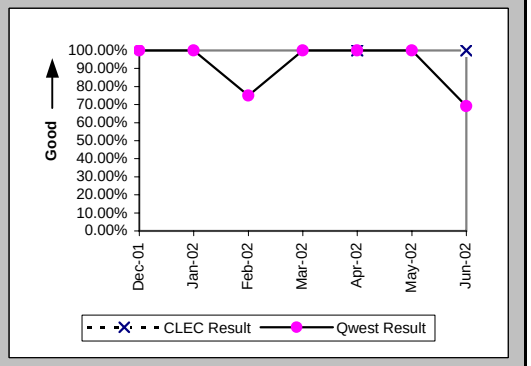
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

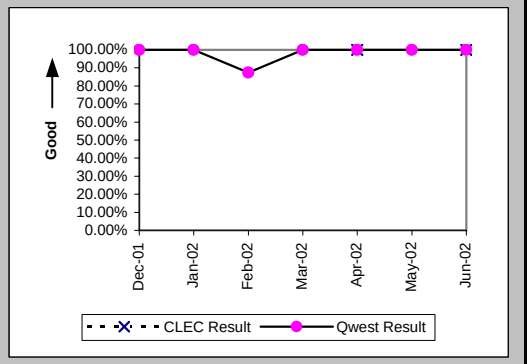
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02						8	8	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	9	13	69.23%	46.15%	-0.64	-1.39	No



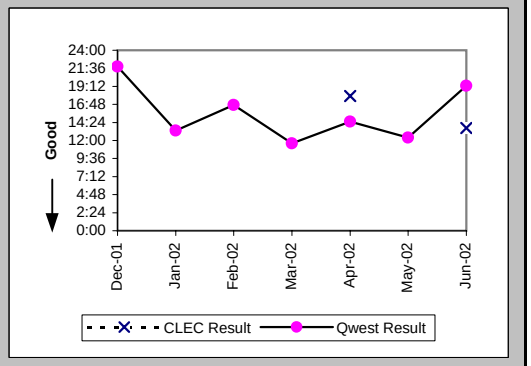
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02						10	10	100.00%	0.00%			
Jun-02	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

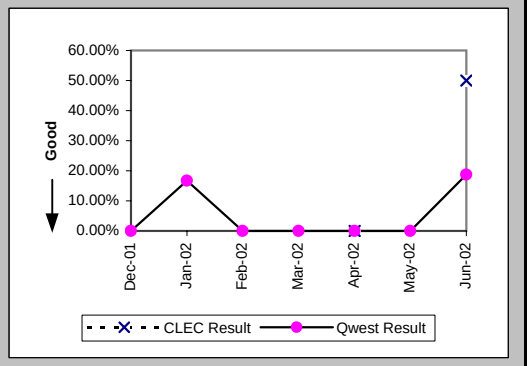
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65:33	3	21:51	3:36			
Jan-02						239:22	18	13:18	9:09			
Feb-02						133:44	8	16:43	22:01			
Mar-02						58:09	5	11:38	11:02			
Apr-02	17:54	1	17:54	0	0	130:26	9	14:30	10:22	-0.16	-1.1	No
May-02						123:54	10	12:23	6:54			
Jun-02	27:18	2	13:39	0	0	288:53	15	19:16	11:51	-0.63	-1.38	No



Checklist #14 - Resale - Centrex Repair

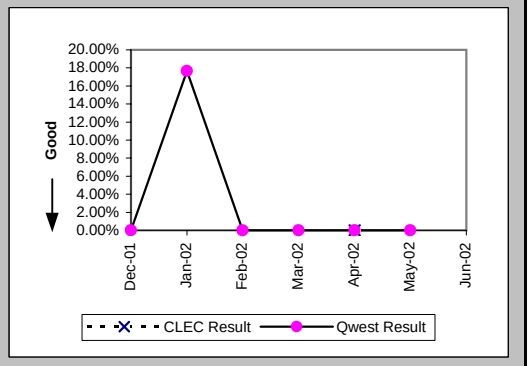
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						3	18	16.67%	37.27%			
Feb-02						0	8	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	9	0.00%	N/A	N/A	N/A	
May-02						0	11	0.00%	0.00%			
Jun-02	1	2	50.00%	0	0	3	16	18.75%	39.03%	0.75	-0.54	No



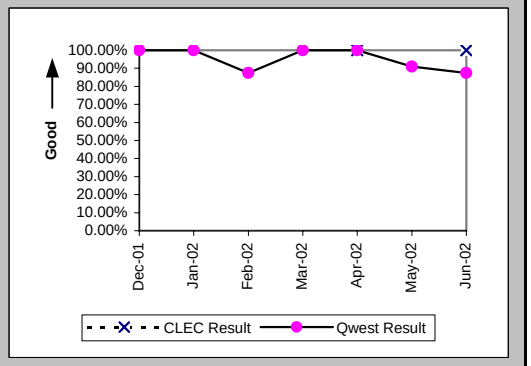
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	17	17.65%	38.12%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
May-02						0	11	0.00%	0.00%			
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

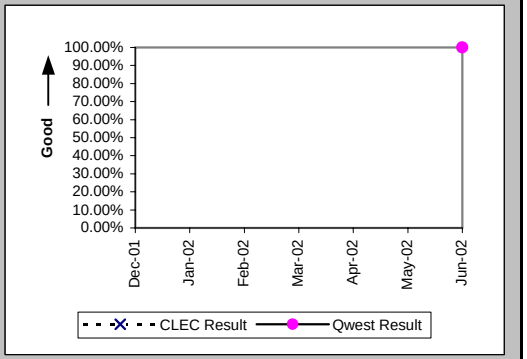
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02						10	11	90.91%	28.75%			
Jun-02	2	2	100.00%	0	0	14	16	87.50%	33.07%	-0.5	-1.31	No



Checklist #14 - Resale - Centrex Repair

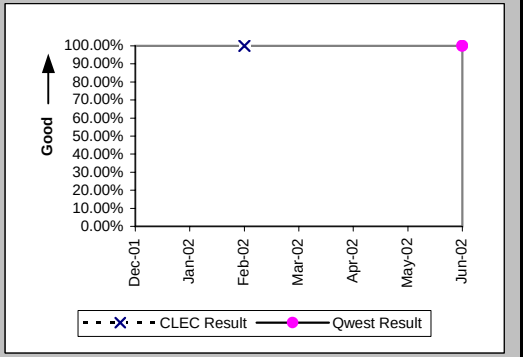
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			



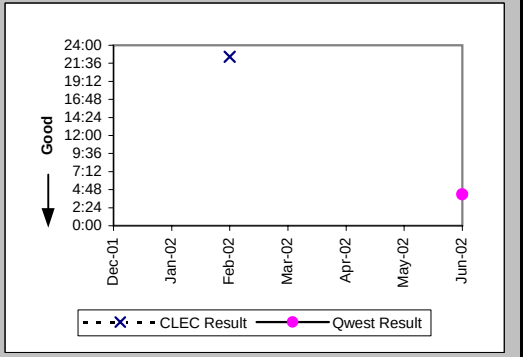
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

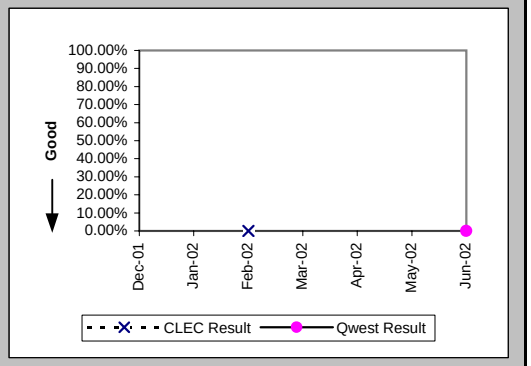
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	22:29	1	22:29	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02						4:11	1	4:11				



Checklist #14 - Resale - Centrex Repair

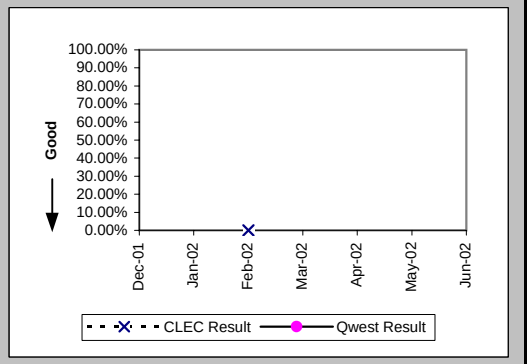
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	0	1	0.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			



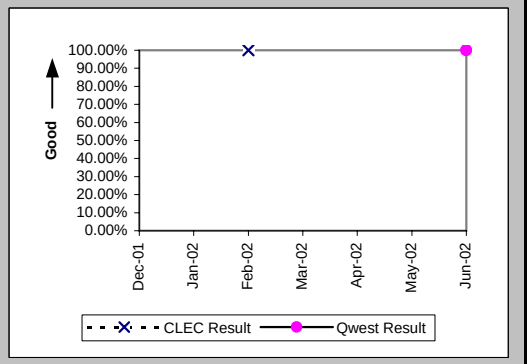
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	0	1	0.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

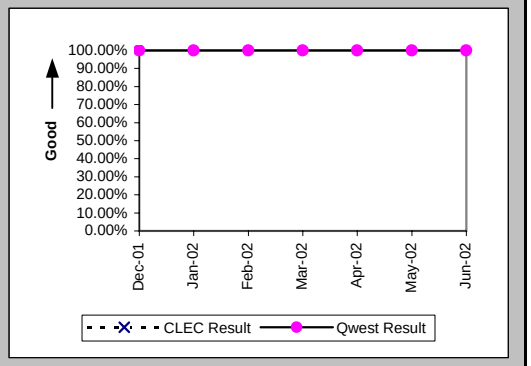
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

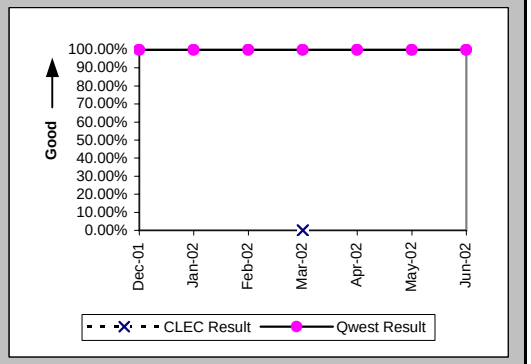
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			



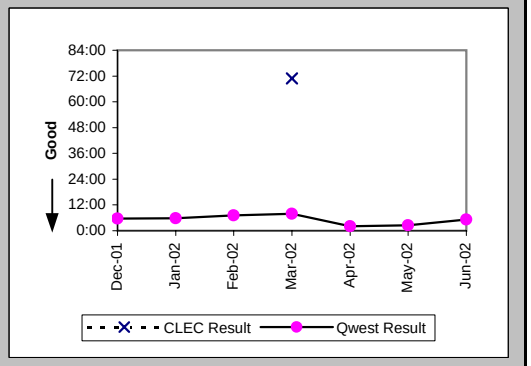
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02	0	1	0.00%	2	0	9	9	100.00%	N/A	N/A	0.07	Yes
Apr-02						10	10	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

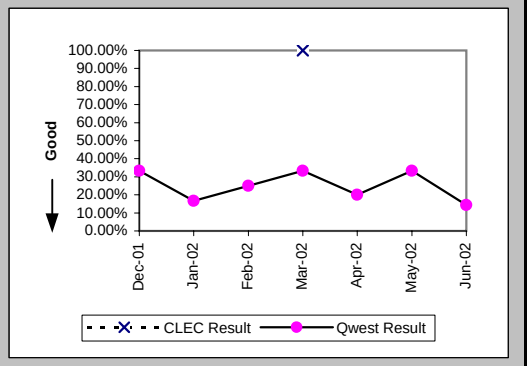
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51:27	9	5:43	7:11			
Jan-02						69:07	12	5:46	7:08			
Feb-02						85:11	12	7:06	8:01			
Mar-02	70:51	1	70:51	2	0	70:38	9	7:51	12:28	1.5	-0.09	No
Apr-02						20:23	10	2:02	1:38			
May-02						7:41	3	2:34	1:31			
Jun-02						36:08	7	5:10	6:35			



Checklist #14 - Resale - Centrex Repair

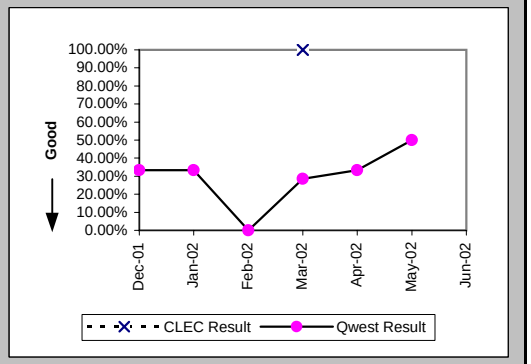
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	9	33.33%	47.14%			
Jan-02						2	12	16.67%	37.27%			
Feb-02						3	12	25.00%	43.30%			
Mar-02	1	1	100.00%	2	0	3	9	33.33%	47.14%	0.87	-0.47	No
Apr-02						2	10	20.00%	40.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						1	7	14.29%	34.99%			



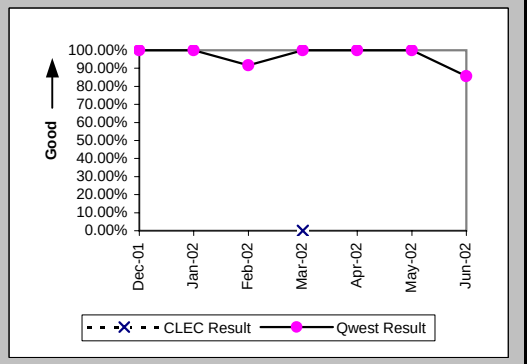
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	6	33.33%	47.14%			
Feb-02						0	6	0.00%	0.00%			
Mar-02	1	1	100.00%	2	0	2	7	28.57%	45.18%	0.92	-0.44	No
Apr-02						2	6	33.33%	47.14%			
May-02						1	2	50.00%	50.00%			
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

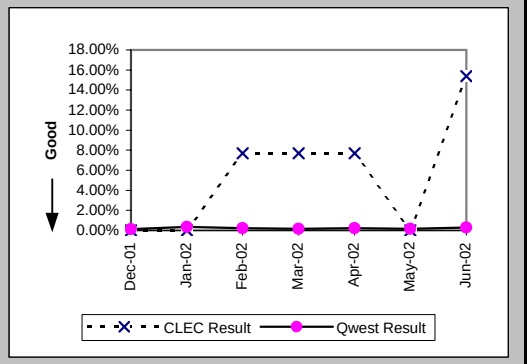
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						11	12	91.67%	27.64%			
Mar-02	0	1	0.00%	2	0	9	9	100.00%	N/A	N/A	0.07	Yes
Apr-02						9	9	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			



Checklist #14 - Resale - Centrex Repair

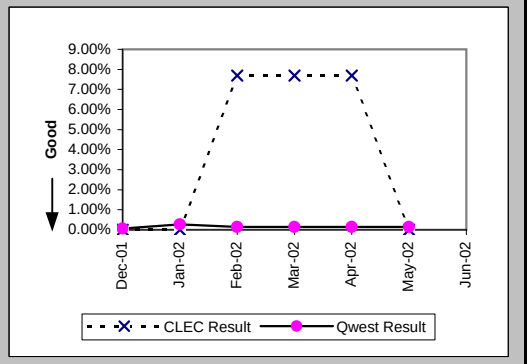
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	12	8705	0.14%	3.71%	-0.15	-1.09	No
Jan-02	0	16	0.00%	0	0	30	8711	0.34%	5.86%	-0.23	-1.14	No
Feb-02	1	13	7.69%	2	0	20	8692	0.23%	4.79%	2.17	0.32	Yes
Mar-02	1	13	7.69%	2	0	14	8652	0.16%	4.02%	2.31	0.4	Yes
Apr-02	1	13	7.69%	0	0	19	8633	0.22%	4.69%	2.19	0.33	Yes
May-02	0	13	0.00%	0	0	14	8615	0.16%	4.03%	-0.15	-1.09	No
Jun-02	2	13	15.38%	0	0	24	8583	0.28%	5.28%	3.45	1.1	Yes



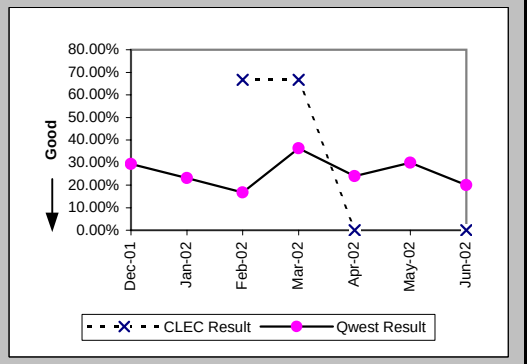
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	5	8705	0.06%	2.40%	-0.1	-1.06	No
Jan-02	0	16	0.00%	0	0	23	8711	0.26%	5.13%	-0.21	-1.13	No
Feb-02	1	13	7.69%	2	0	12	8692	0.14%	3.71%	2.36	0.44	Yes
Mar-02	1	13	7.69%	2	0	12	8652	0.14%	3.72%	2.36	0.44	Yes
Apr-02	1	13	7.69%	0	0	12	8633	0.14%	3.73%	2.36	0.44	Yes
May-02	0	13	0.00%	0	0	13	8615	0.15%	3.88%	-0.14	-1.09	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

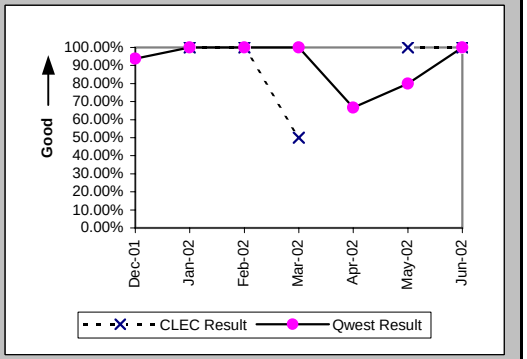
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	17	29.41%	45.56%			
Jan-02						9	39	23.08%	42.13%			
Feb-02	2	3	66.67%	0	0	4	24	16.67%	37.27%	1.63	-0.01	No
Mar-02	2	3	66.67%	0	0	8	22	36.36%	48.10%	0.86	-0.48	No
Apr-02	0	1	0.00%	0	0	6	25	24.00%	42.71%	-0.55	-1.34	No
May-02						6	20	30.00%	45.83%			
Jun-02	0	2	0.00%	0	0	6	30	20.00%	40.00%	-0.68	-1.42	No



Checklist #14 - Resale - Centrex 21 Installation

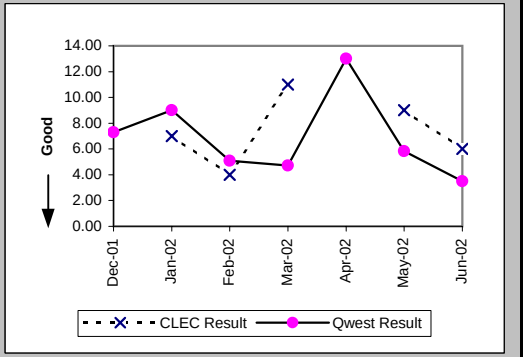
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	16	93.75%	24.21%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	1	2	50.00%	0	0	7	7	100.00%	N/A	N/A	-0.22	No
Apr-02						4	6	66.67%	47.14%			
May-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	



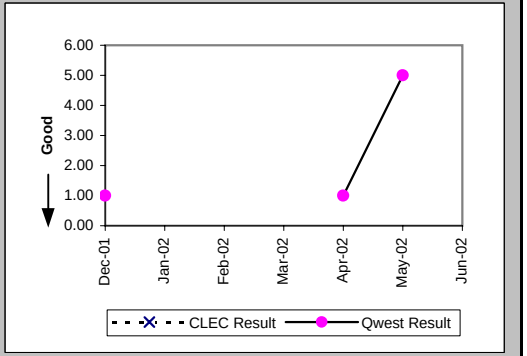
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	17	7.29	9.06			
Jan-02	7	1	7.00	0	0	18	2	9.00	2.83	-0.58	-1.35	No
Feb-02	4	1	4.00	0	0	51	10	5.10	6.40	-0.16	-1.1	No
Mar-02	22	2	11.00	0	0	33	7	4.71	2.87	0.96	-0.42	No
Apr-02						78	6	13.00	14.18			
May-02	9	1	9.00	0	0	35	6	5.83	5.56	0.65	-0.61	No
Jun-02	6	1	6.00	0	0	14	4	3.50	1.00	1.14	-0.31	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

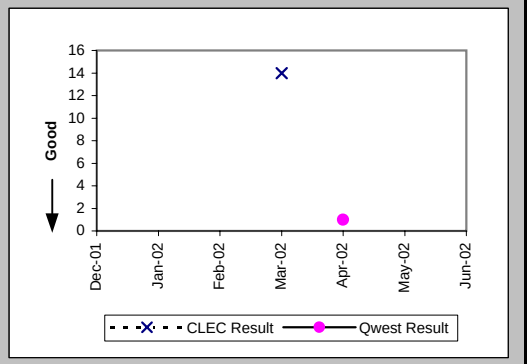
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	1.00				
May-02						10	2	5.00	2.83			
Jun-02												



Checklist #14 - Resale - Centrex 21 Installation

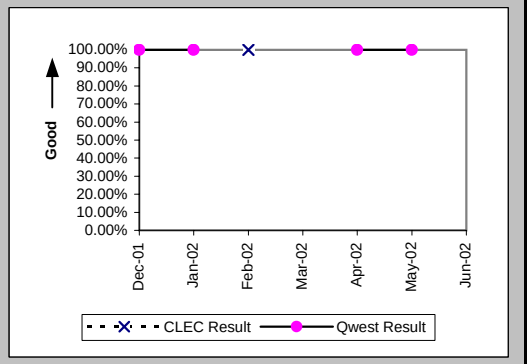
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	14	1	14.00	0	0							
Apr-02						1	1	1.00				
May-02												
Jun-02												



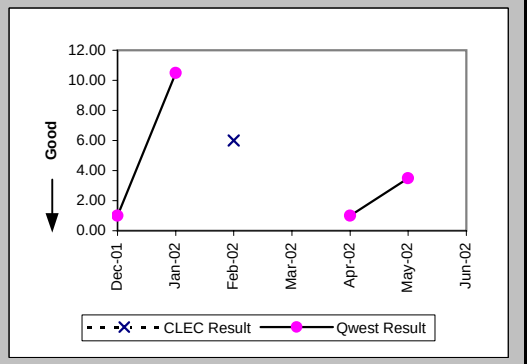
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0							
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

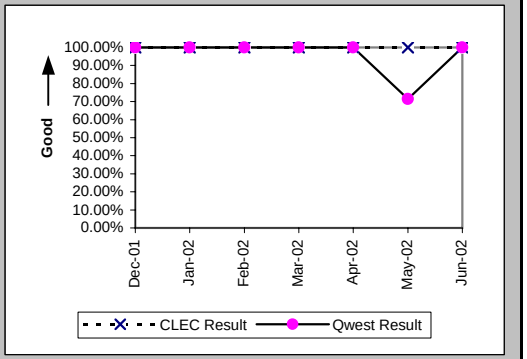
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						21	2	10.50	10.61			
Feb-02	6	1	6.00	0	0							
Mar-02												
Apr-02						1	1	1.00				
May-02						7	2	3.50	2.12			
Jun-02												



Checklist #14 - Resale - Centrex 21 Installation

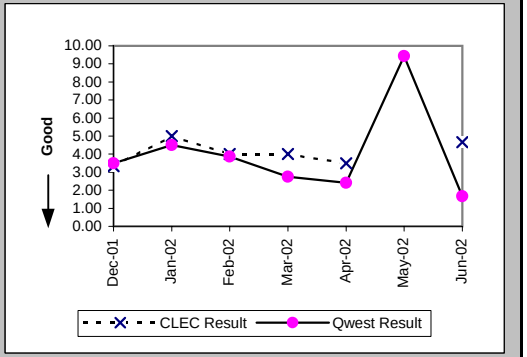
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	0	0	5	7	71.43%	45.18%	-0.92	-1.56	No
Jun-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



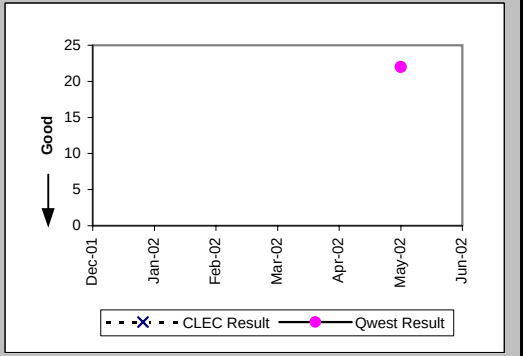
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	3	3.33	0	0	35	10	3.50	1.35	-0.19	-1.11	No
Jan-02	5	1	5.00	0	0	9	2	4.50	3.54	-0.05	-1.03	No
Feb-02	24	6	4.00	0	0	27	7	3.86	0.90	0.39	-0.76	No
Mar-02	12	3	4.00	2	0	11	4	2.75	0.96	1.26	-0.23	No
Apr-02	7	2	3.50	0	0	29	12	2.42	1.38	0.59	-0.64	No
May-02						66	7	9.43	11.09			
Jun-02	14	3	4.67	0	0	5	3	1.67	0.58	1.68	0.02	Yes



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

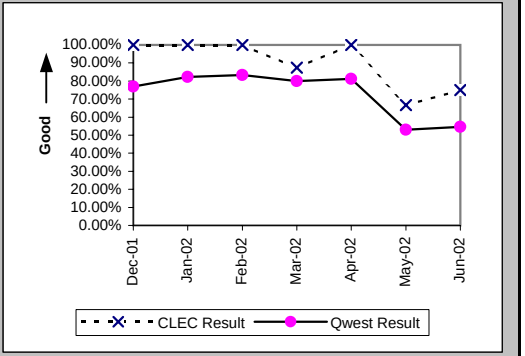
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						44	2	22.00	0.00			
Jun-02												



Checklist #14 - Resale - Centrex 21 Installation

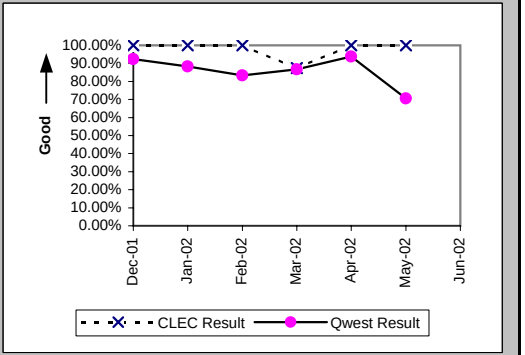
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	20	26	76.92%	42.13%	-1.21	-1.74	No
Jan-02	3	3	100.00%	0	0	14	17	82.35%	38.12%	-0.74	-1.45	No
Feb-02	5	5	100.00%	0	0	10	12	83.33%	37.27%	-0.84	-1.51	No
Mar-02	7	8	87.50%	0	0	12	15	80.00%	40.00%	-0.43	-1.26	No
Apr-02	5	5	100.00%	0	0	13	16	81.25%	39.03%	-0.94	-1.57	No
May-02	2	3	66.67%	0	0	9	17	52.94%	49.91%	-0.44	-1.27	No
Jun-02	3	4	75.00%	0	0	6	11	54.55%	49.79%	-0.7	-1.43	No



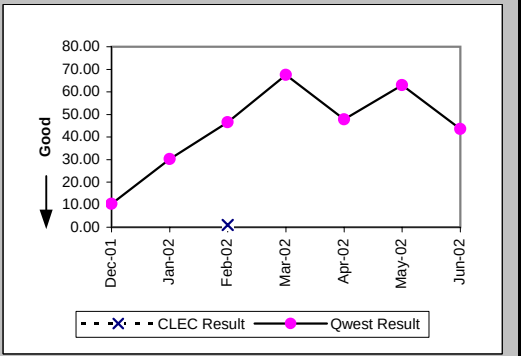
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	24	26	92.31%	26.65%	-0.64	-1.39	No
Jan-02	3	3	100.00%	0	0	15	17	88.24%	32.22%	-0.58	-1.35	No
Feb-02	5	5	100.00%	0	0	10	12	83.33%	37.27%	-0.84	-1.51	No
Mar-02	7	8	87.50%	0	0	13	15	86.67%	33.99%	-0.06	-1.03	No
Apr-02	5	5	100.00%	0	0	15	16	93.75%	24.21%	-0.5	-1.31	No
May-02	3	3	100.00%	0	0	12	17	70.59%	45.56%	-1.03	-1.63	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

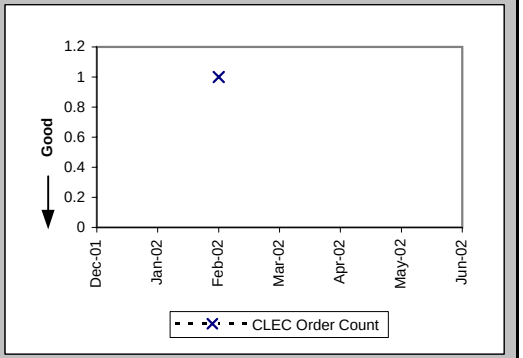
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	5	10.40	6.73			
Jan-02						121	4	30.25	5.44			
Feb-02	1	1	1.00	0	0	93	2	46.50	0.71	-52.54	-32.94	No
Mar-02						135	2	67.50	0.71			
Apr-02						191	4	47.75	48.21			
May-02						126	2	63.00	69.30			
Jun-02						174	4	43.50	60.76			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

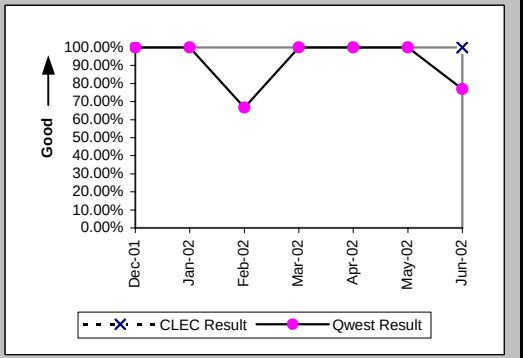
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

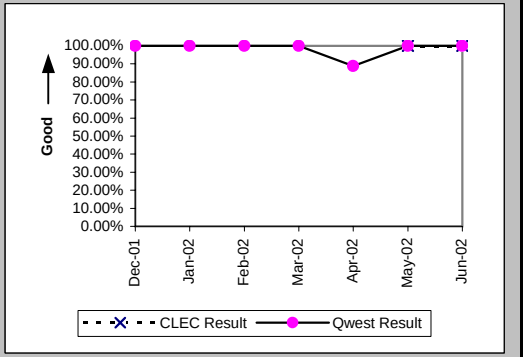
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02	2	2	100.00%	1	0	10	13	76.92%	42.13%	-0.72	-1.44	No



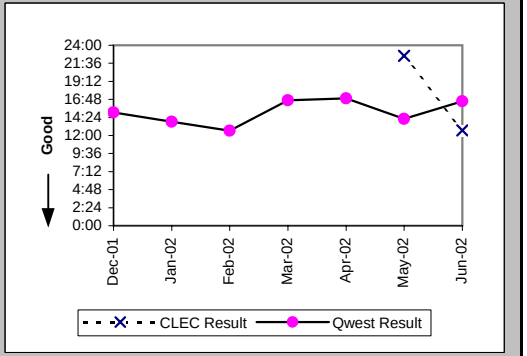
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	9	88.89%	31.43%			
May-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

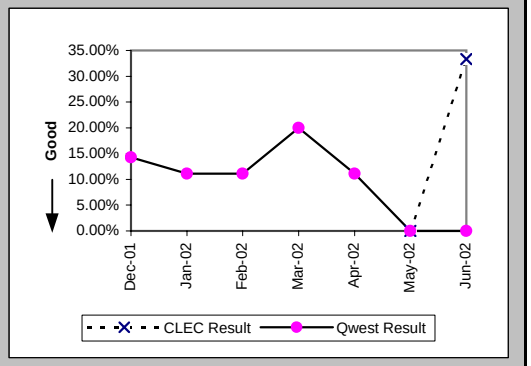
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90:28	6	15:05	9:16			
Jan-02						124:17	9	13:49	7:48			
Feb-02						113:51	9	12:39	9:29			
Mar-02						83:21	5	16:40	7:34			
Apr-02						152:30	9	16:57	16:11			
May-02	22:35	1	22:35	2	0	85:25	6	14:14	8:47	1.44	-0.12	No
Jun-02	25:24	2	12:42	0	0	281:44	17	16:34	12:02	-0.43	-1.26	No



Checklist #14 - Resale - Centrex 21 Repair

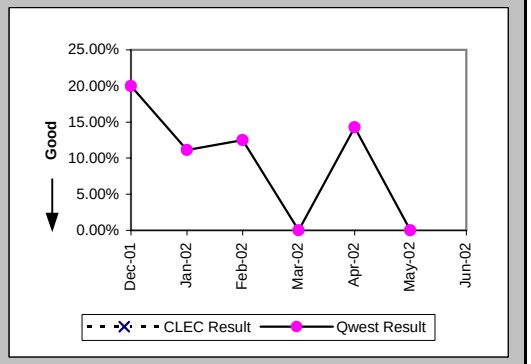
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						1	5	20.00%	40.00%			
Apr-02						1	9	11.11%	31.43%			
May-02	0	1	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	
Jun-02	1	3	33.33%	0	0	0	17	0.00%	N/A	N/A	-0.07	No



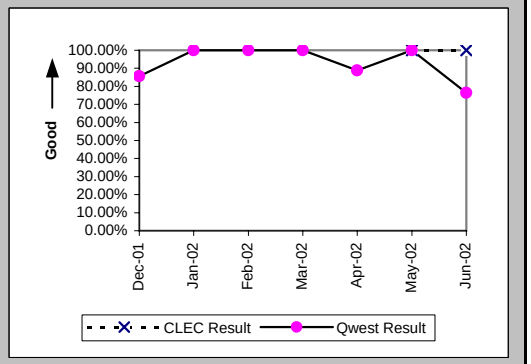
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						1	7	14.29%	34.99%			
May-02						0	5	0.00%	0.00%			
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

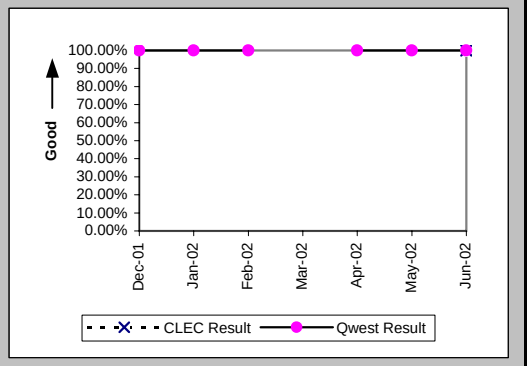
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						8	9	88.89%	31.43%			
May-02	1	1	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	13	17	76.47%	42.42%	-0.89	-1.54	No



Checklist #14 - Resale - Centrex 21 Repair

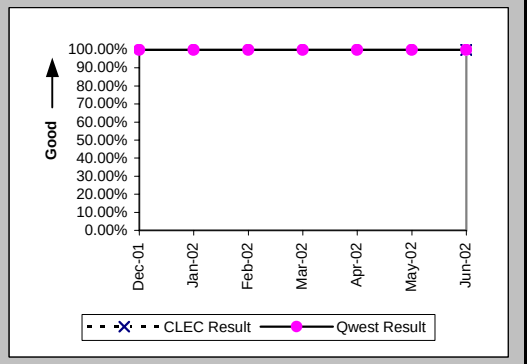
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	



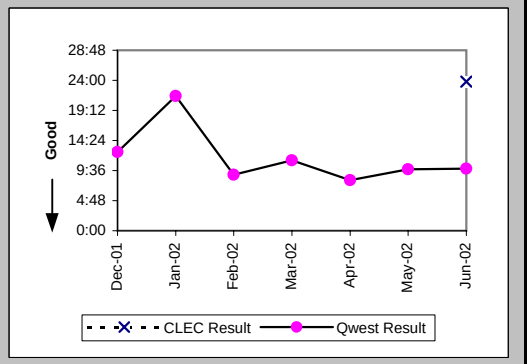
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

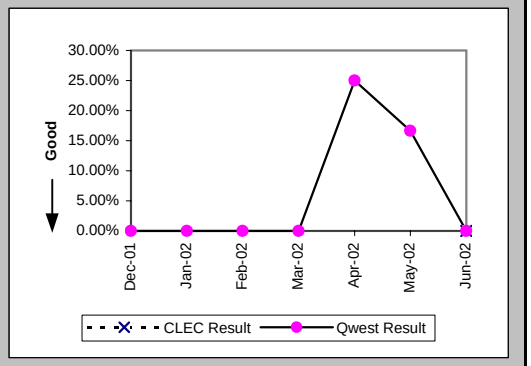
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25:06	2	12:33	7:52			
Jan-02						21:31	1	21:31				
Feb-02						26:47	3	8:56	10:50			
Mar-02						22:27	2	11:13	13:01			
Apr-02						32:11	4	8:03	7:37			
May-02						58:39	6	9:47	9:25			
Jun-02	23:47	1	23:47	0	0	29:40	3	9:53	10:57	0.96	-0.42	No



Checklist #14 - Resale - Centrex 21 Repair

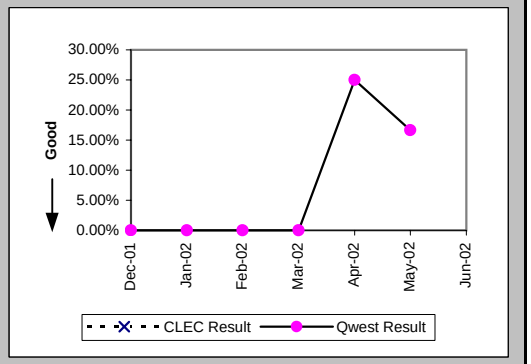
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	



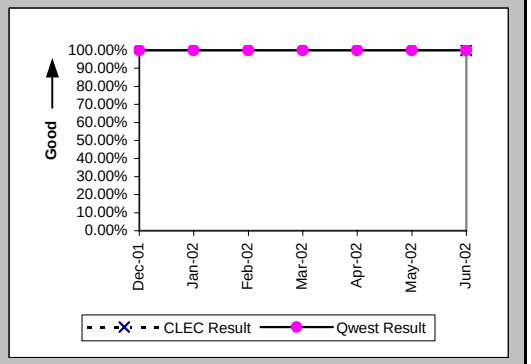
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	6	16.67%	37.27%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

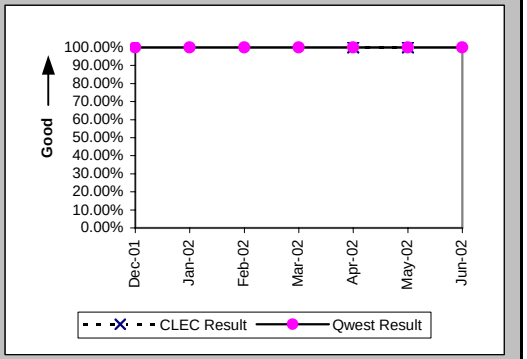
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Repair

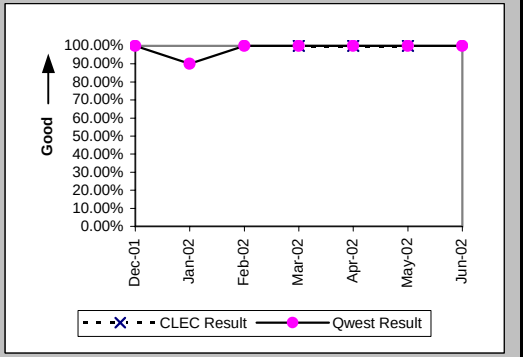
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02						3	3	100.00%	0.00%			



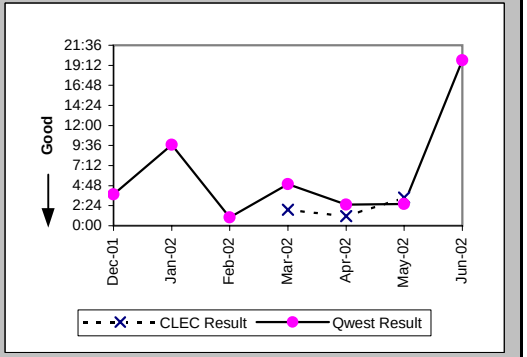
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

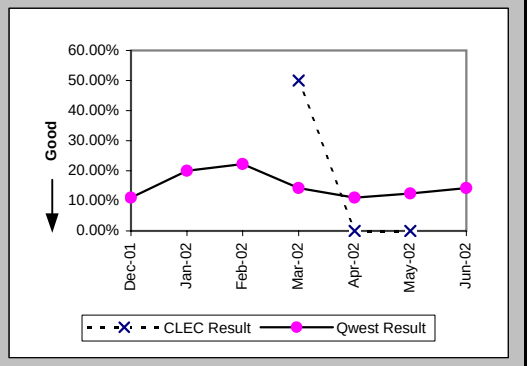
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:51	9	3:46	5:50			
Jan-02						96:51	10	9:41	20:07			
Feb-02						8:47	9	0:59	0:46			
Mar-02	3:52	2	1:56	0	0	69:45	14	4:59	7:36	-0.53	-1.32	No
Apr-02	2:19	2	1:10	0	0	22:52	9	2:32	2:28	-0.72	-1.44	No
May-02	3:23	1	3:23	0	0	41:38	16	2:36	3:46	0.62	-0.62	No
Jun-02						138:35	7	19:48	13:35			



Checklist #14 - Resale - Centrex 21 Repair

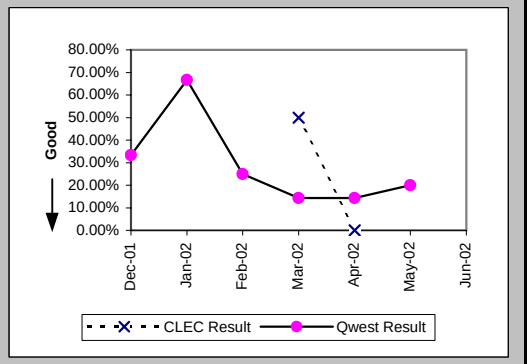
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						2	10	20.00%	40.00%			
Feb-02						2	9	22.22%	41.57%			
Mar-02	1	2	50.00%	0	0	2	14	14.29%	34.99%	0.89	-0.46	No
Apr-02	0	2	0.00%	0	0	1	9	11.11%	31.43%	-0.45	-1.27	No
May-02	0	1	0.00%	0	0	2	16	12.50%	33.07%	-0.37	-1.22	No
Jun-02						1	7	14.29%	34.99%			



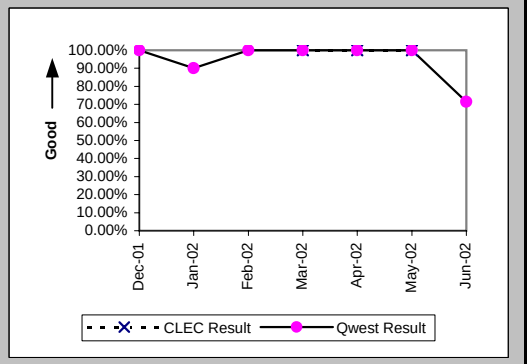
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						2	3	66.67%	47.14%			
Feb-02						1	4	25.00%	43.30%			
Mar-02	1	2	50.00%	0	0	1	7	14.29%	34.99%	0.75	-0.55	No
Apr-02	0	1	0.00%	0	0	1	7	14.29%	34.99%	-0.38	-1.23	No
May-02						2	10	20.00%	40.00%			
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

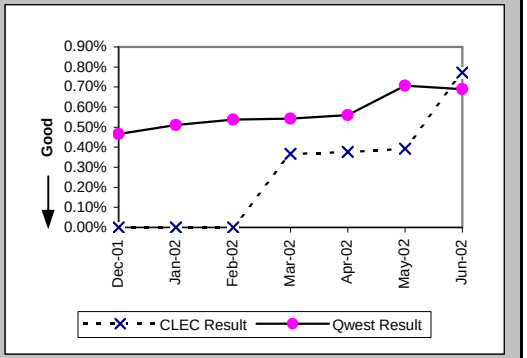
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02						5	7	71.43%	45.18%			



Checklist #14 - Resale - Centrex 21 Repair

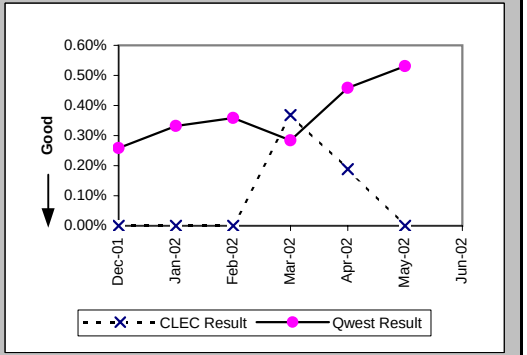
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	573	0.00%	0	0	18	3867	0.47%	6.81%	-1.53	-1.93	No
Jan-02	0	539	0.00%	0	0	20	3920	0.51%	7.12%	-1.56	-1.95	No
Feb-02	0	532	0.00%	0	0	21	3903	0.54%	7.32%	-1.59	-1.97	No
Mar-02	2	544	0.37%	0	0	21	3876	0.54%	7.34%	-0.52	-1.32	No
Apr-02	2	532	0.38%	0	0	22	3923	0.56%	7.47%	-0.54	-1.33	No
May-02	2	510	0.39%	2	0	28	3959	0.71%	8.38%	-0.8	-1.49	No
Jun-02	4	518	0.77%	0	0	27	3920	0.69%	8.27%	0.22	-0.87	No



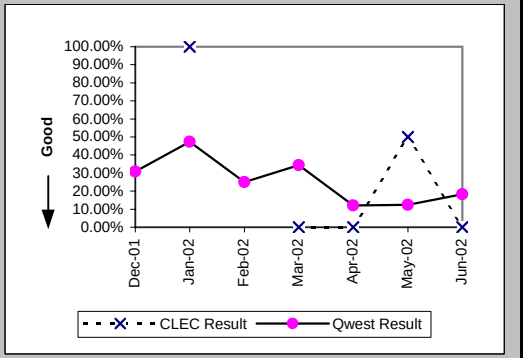
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	573	0.00%	0	0	10	3867	0.26%	5.08%	-1.14	-1.69	No
Jan-02	0	539	0.00%	0	0	13	3920	0.33%	5.75%	-1.26	-1.76	No
Feb-02	0	532	0.00%	0	0	14	3903	0.36%	5.98%	-1.3	-1.79	No
Mar-02	2	544	0.37%	0	0	11	3876	0.28%	5.32%	0.34	-0.79	No
Apr-02	1	532	0.19%	0	0	18	3923	0.46%	6.76%	-0.87	-1.53	No
May-02	0	510	0.00%	0	0	21	3959	0.53%	7.26%	-1.55	-1.94	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

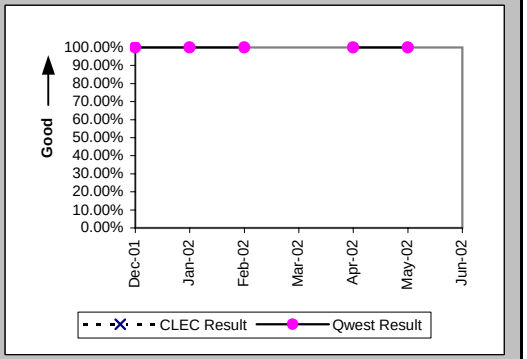
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	26	30.77%	46.15%			
Jan-02	2	2	100.00%	0	0	18	38	47.37%	49.93%	1.23	-0.25	No
Feb-02						7	28	25.00%	43.30%			
Mar-02	0	2	0.00%	0	0	11	32	34.38%	47.50%	-0.99	-1.6	No
Apr-02	0	2	0.00%	0	0	3	25	12.00%	32.50%	-0.5	-1.31	No
May-02	2	4	50.00%	0	0	4	32	12.50%	33.07%	1.57	-0.05	No
Jun-02	0	4	0.00%	0	0	6	33	18.18%	38.57%	-0.89	-1.54	No



Checklist #14 - Resale - PBX Installation

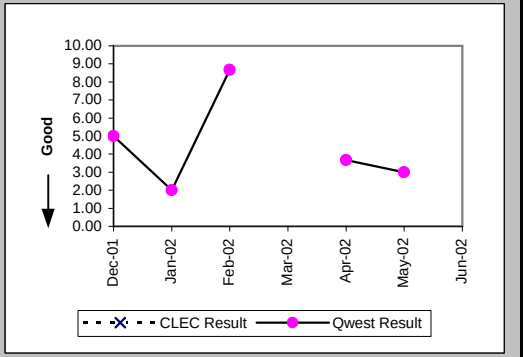
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02												



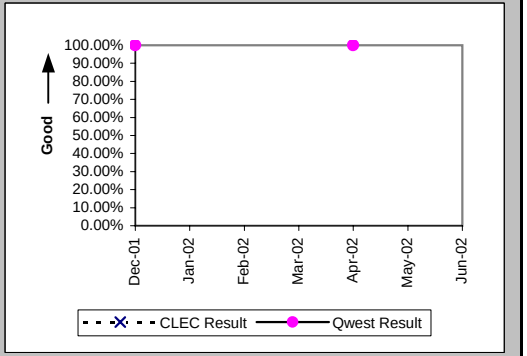
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						2	1	2.00				
Feb-02						26	3	8.67	5.51			
Mar-02												
Apr-02						11	3	3.67	4.73			
May-02						9	3	3.00	0.00			
Jun-02												



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

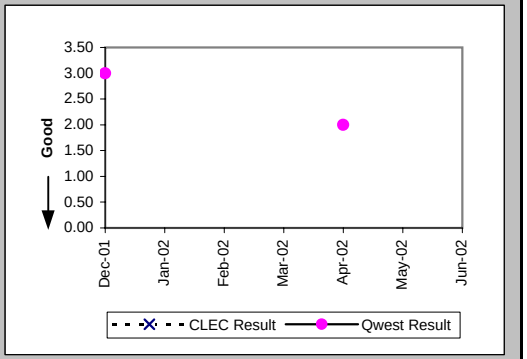
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												



Checklist #14 - Resale - PBX Installation

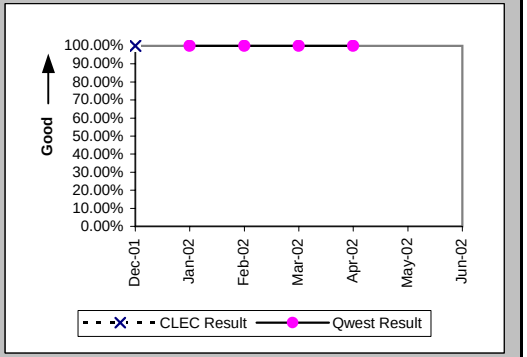
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	1	2.00				
May-02												
Jun-02												



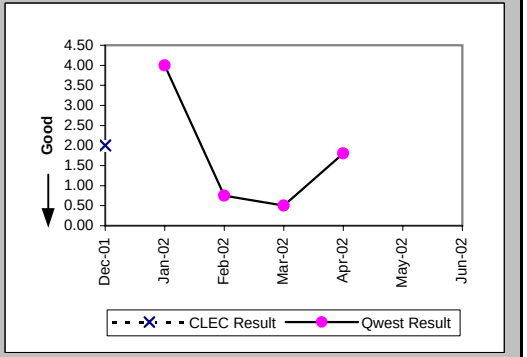
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0							
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02												
Jun-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

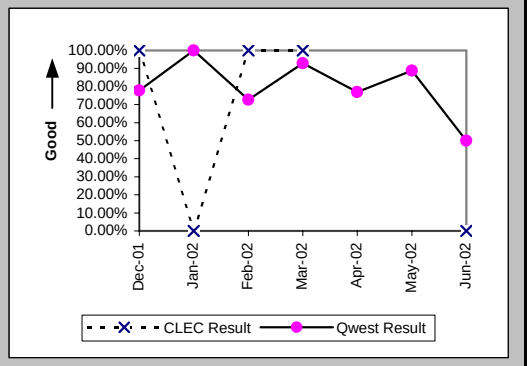
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	2	2.00	0	0							
Jan-02						4	1	4.00				
Feb-02						3	4	0.75	0.50			
Mar-02						1	2	0.50	0.71			
Apr-02						9	5	1.80	1.10			
May-02												
Jun-02												



Checklist #14 - Resale - PBX Installation

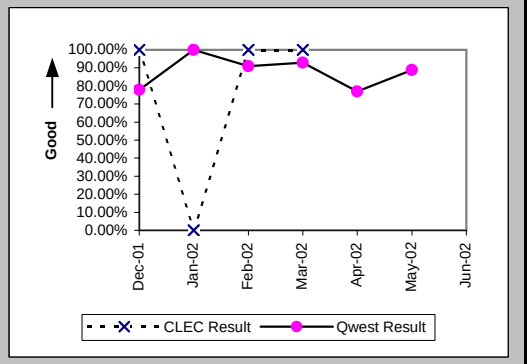
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Jan-02	0	1	0.00%	0	0	6	6	100.00%	N/A	N/A	-0.04	No
Feb-02	1	1	100.00%	0	0	8	11	72.73%	44.54%	-0.59	-1.36	No
Mar-02	1	1	100.00%	0	0	13	14	92.86%	25.75%	-0.27	-1.16	No
Apr-02						10	13	76.92%	42.13%			
May-02						8	9	88.89%	31.43%			
Jun-02	0	1	0.00%	0	0	2	4	50.00%	50.00%	0.48	-0.71	No



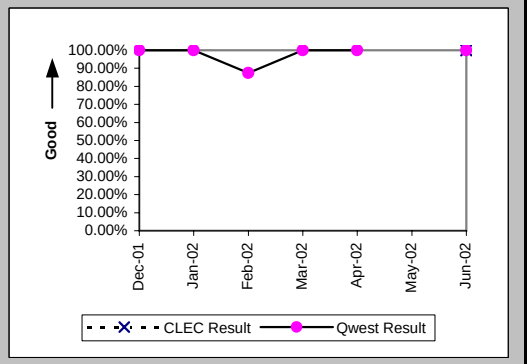
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No
Jan-02	0	1	0.00%	0	0	6	6	100.00%	N/A	N/A	-0.04	No
Feb-02	1	1	100.00%	0	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Mar-02	1	1	100.00%	0	0	13	14	92.86%	25.75%	-0.27	-1.16	No
Apr-02						10	13	76.92%	42.13%			
May-02						8	9	88.89%	31.43%			
Jun-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

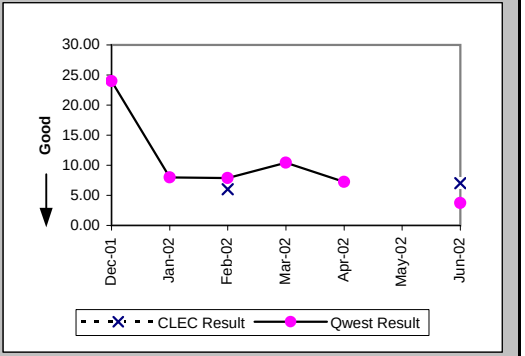
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Installation

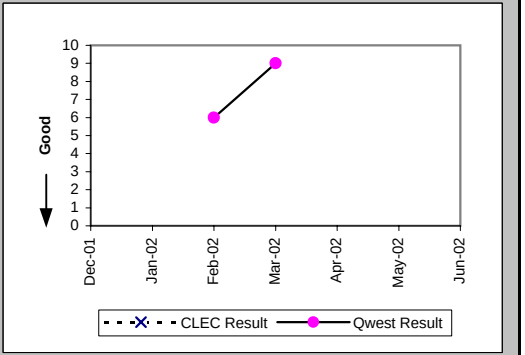
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						72	3	24.00	9.64			
Jan-02						32	4	8.00	5.29			
Feb-02	6	1	6.00	0	0	71	9	7.89	6.62	-0.27	-1.16	No
Mar-02						104	10	10.40	4.55			
Apr-02						29	4	7.25	4.50			
May-02												
Jun-02	14	2	7.00	0	0	15	4	3.75	3.20	0.9	-0.45	No



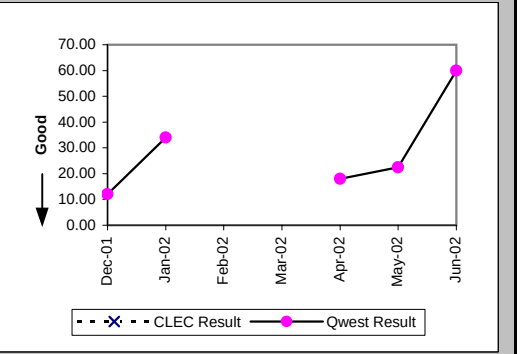
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						6	1	6.00				
Mar-02						9	1	9.00				
Apr-02												
May-02												
Jun-02												



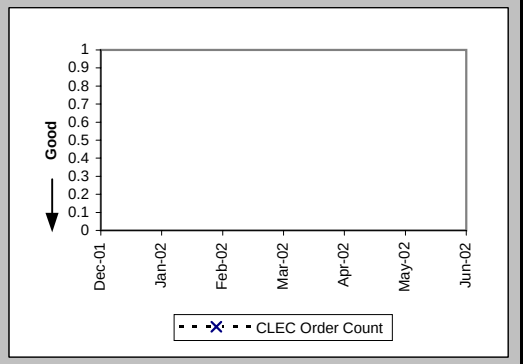
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	1	12.00				
Jan-02						34	1	34.00				
Feb-02												
Mar-02												
Apr-02						18	1	18.00				
May-02						45	2	22.50	24.75			
Jun-02						60	1	60.00				



Checklist #14 - Resale - PBX Installation

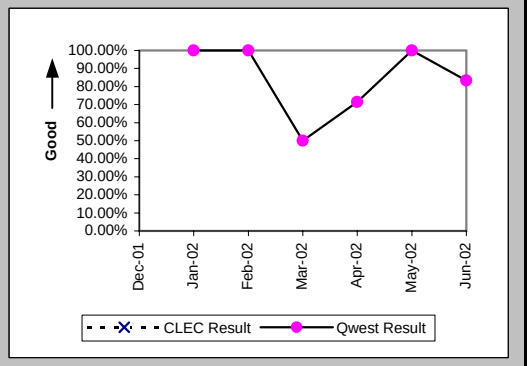
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

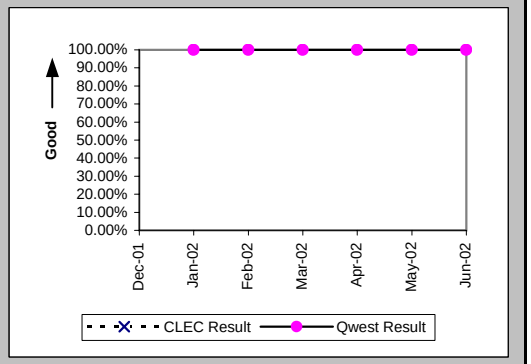
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						5	7	71.43%	45.18%			
May-02						7	7	100.00%	0.00%			
Jun-02						5	6	83.33%	37.27%			



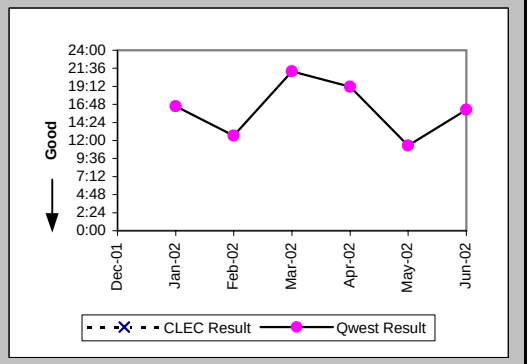
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						8	8	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

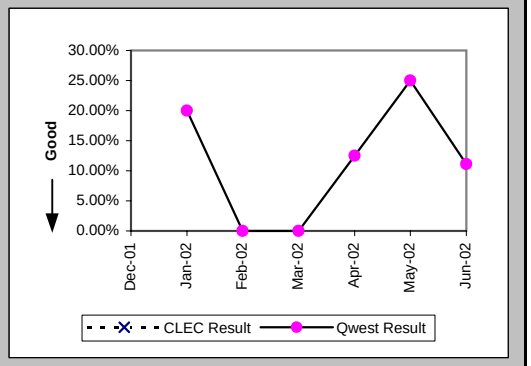
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						66:17	4	16:34	5:17			
Feb-02						75:53	6	12:39	10:30			
Mar-02						63:37	3	21:12	22:06			
Apr-02						153:23	8	19:10	9:44			
May-02						90:42	8	11:20	8:41			
Jun-02						128:41	8	16:05	8:50			



Checklist #14 - Resale - PBX Repair

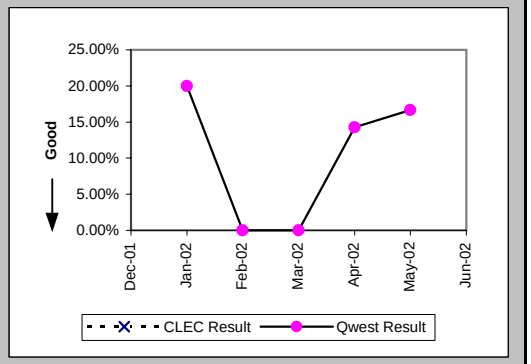
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						1	8	12.50%	33.07%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	9	11.11%	31.43%			



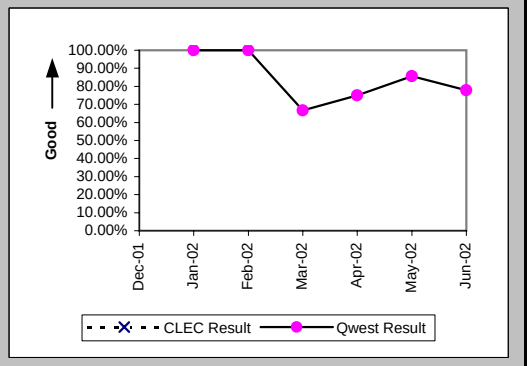
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						1	7	14.29%	34.99%			
May-02						1	6	16.67%	37.27%			
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

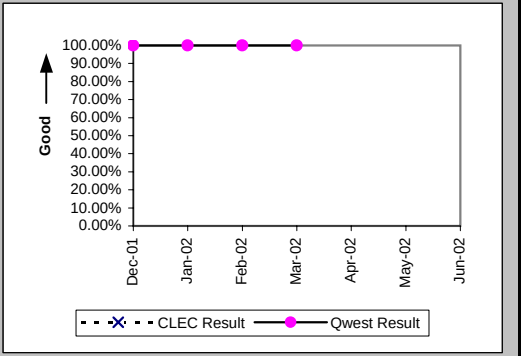
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	5	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						6	8	75.00%	43.30%			
May-02						6	7	85.71%	34.99%			
Jun-02						7	9	77.78%	41.57%			



Checklist #14 - Resale - PBX Repair

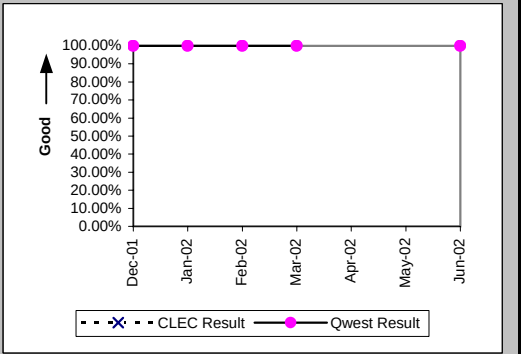
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												



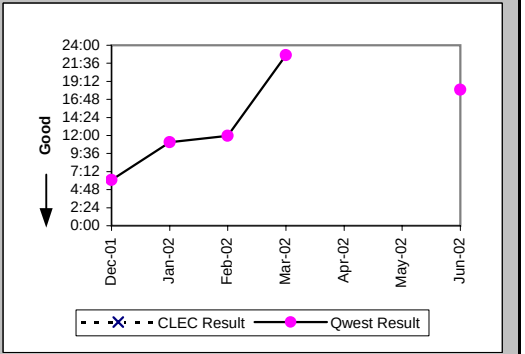
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

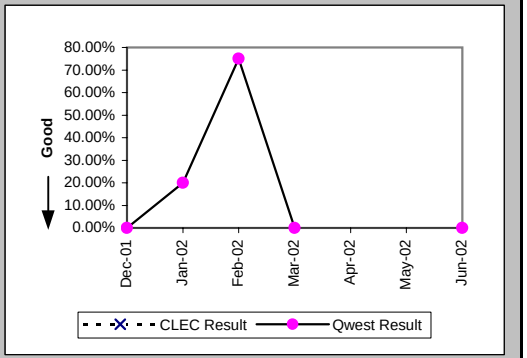
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6:05	1	6:05				
Jan-02						55:35	5	11:07	6:37			
Feb-02						47:51	4	11:58	8:33			
Mar-02						45:25	2	22:42	1:44			
Apr-02												
May-02												
Jun-02						18:05	1	18:05				



Checklist #14 - Resale - PBX Repair

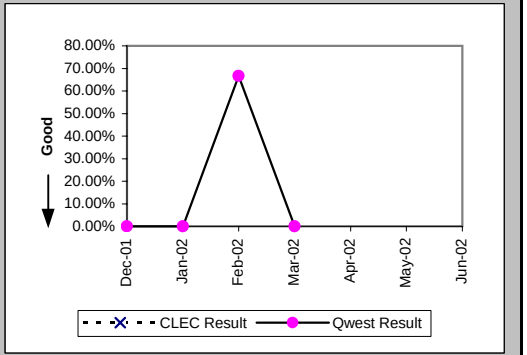
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			



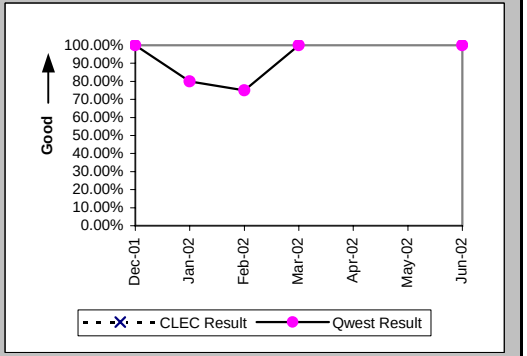
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02												
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

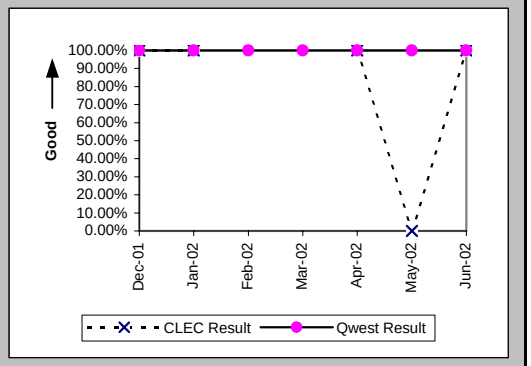
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

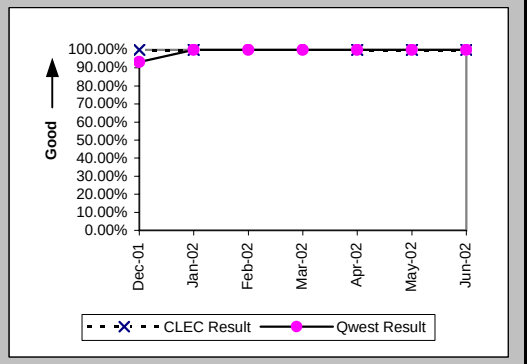
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02						5	5	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0	11	11	100.00%	N/A	N/A	0.13	Yes
Jun-02	5	5	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	



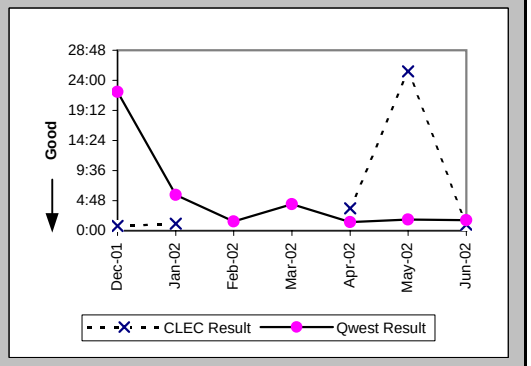
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Jan-02	2	2	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Feb-02						7	7	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

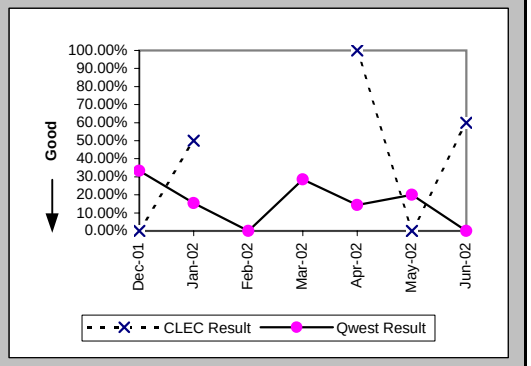
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:46	1	0:46	0	0	332:37	15	22:10	66:51	-0.31	-1.19	No
Jan-02	2:13	2	1:06	1	0	74:07	13	5:42	8:51	-0.68	-1.42	No
Feb-02						10:14	7	1:28	2:27			
Mar-02						29:35	7	4:14	6:51			
Apr-02	3:33	1	3:33	0	0	9:34	7	1:22	1:16	1.53	-0.07	No
May-02	25:26	1	25:26	0	0	26:47	15	1:47	1:50	3.72	1.26	Yes
Jun-02	4:47	5	0:57	1	0	13:23	8	1:40	1:18	-0.97	-1.59	No



Checklist #14 - Resale - PBX Repair

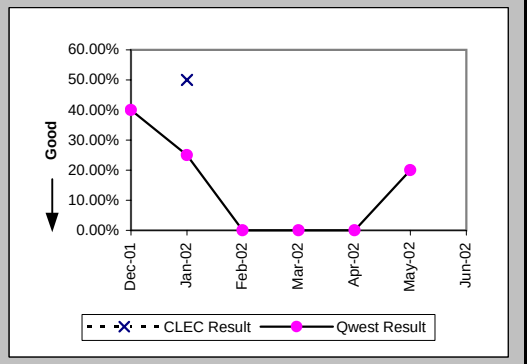
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	5	15	33.33%	47.14%	-0.68	-1.42	No
Jan-02	1	2	50.00%	1	0	2	13	15.38%	36.08%	0.84	-0.49	No
Feb-02						0	7	0.00%	0.00%			
Mar-02						2	7	28.57%	45.18%			
Apr-02	1	1	100.00%	0	0	1	7	14.29%	34.99%	1.22	-0.26	No
May-02	0	1	0.00%	0	0	3	15	20.00%	40.00%	-0.48	-1.29	No
Jun-02	3	5	60.00%	1	0	0	8	0.00%	N/A	N/A	0.33	Yes



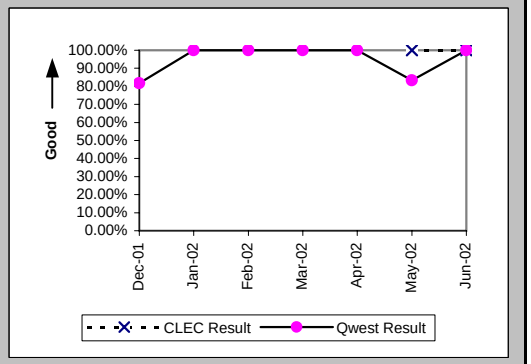
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	10	40.00%	48.99%			
Jan-02	1	2	50.00%	1	0	1	4	25.00%	43.30%	0.32	-0.8	No
Feb-02						0	3	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						2	10	20.00%	40.00%			
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

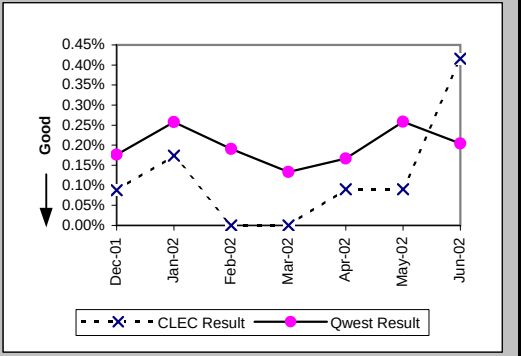
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jun-02	1	1	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

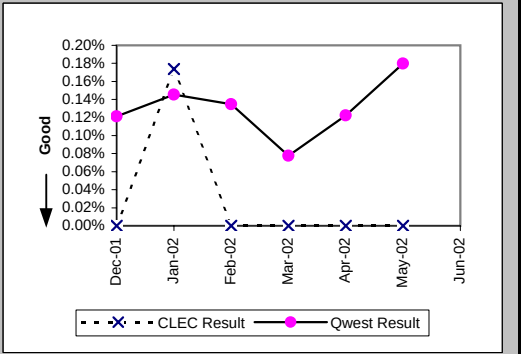
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1137	0.09%	0	0	16	9061	0.18%	4.20%	-0.67	-1.41	No
Jan-02	2	1150	0.17%	1	0	23	8936	0.26%	5.07%	-0.53	-1.32	No
Feb-02	0	1111	0.00%	0	0	17	8914	0.19%	4.36%	-1.37	-1.84	No
Mar-02	0	1101	0.00%	0	0	12	9028	0.13%	3.64%	-1.14	-1.69	No
Apr-02	1	1114	0.09%	0	0	15	8978	0.17%	4.08%	-0.6	-1.36	No
May-02	1	1106	0.09%	0	0	23	8904	0.26%	5.08%	-1.04	-1.63	No
Jun-02	5	1203	0.42%	1	0	18	8808	0.20%	4.52%	1.52	-0.07	No



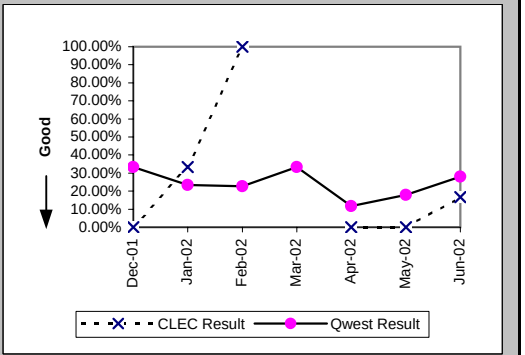
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1137	0.00%	0	0	11	9061	0.12%	3.48%	-1.11	-1.67	No
Jan-02	2	1150	0.17%	1	0	13	8936	0.15%	3.81%	0.24	-0.86	No
Feb-02	0	1111	0.00%	0	0	12	8914	0.13%	3.67%	-1.15	-1.7	No
Mar-02	0	1101	0.00%	0	0	7	9028	0.08%	2.78%	-0.87	-1.53	No
Apr-02	0	1114	0.00%	0	0	11	8978	0.12%	3.50%	-1.1	-1.67	No
May-02	0	1106	0.00%	0	0	16	8904	0.18%	4.24%	-1.33	-1.81	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

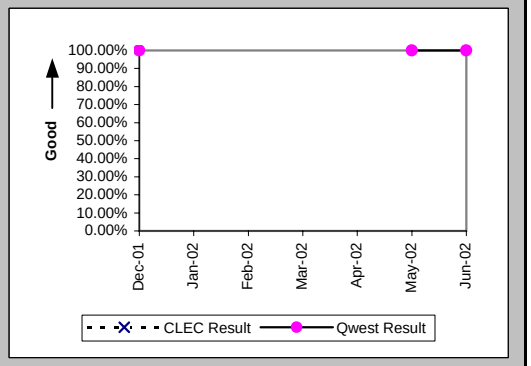
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	8	24	33.33%	47.14%	-0.69	-1.42	No
Jan-02	1	3	33.33%	0	0	7	30	23.33%	42.30%	0.31	-0.81	No
Feb-02	2	2	100.00%	0	0	5	22	22.73%	41.91%	1.89	0.15	Yes
Mar-02						6	18	33.33%	47.14%			
Apr-02	0	1	0.00%	0	0	2	17	11.76%	32.22%	-0.35	-1.22	No
May-02	0	1	0.00%	0	0	5	28	17.86%	38.30%	-0.46	-1.28	No
Jun-02	1	6	16.67%	0	0	7	25	28.00%	44.90%	-0.56	-1.34	No



Checklist #14 - Resale - Basic ISDN Installation

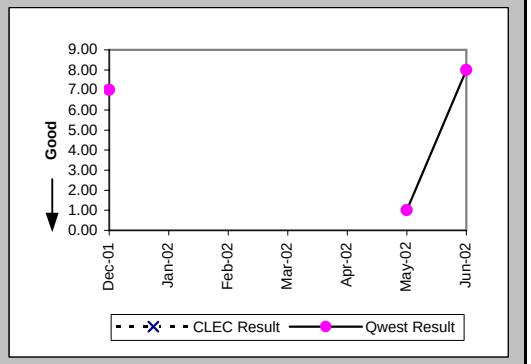
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			



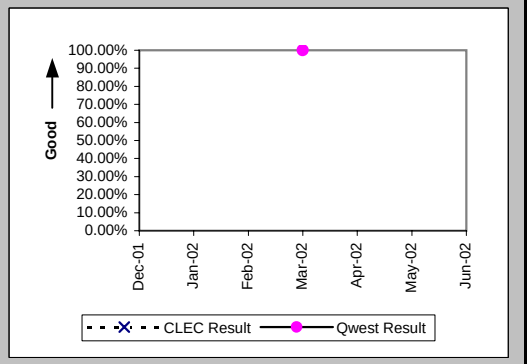
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02						8	1	8.00				



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

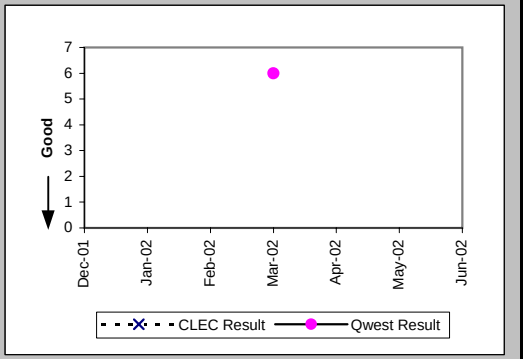
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												



Checklist #14 - Resale - Basic ISDN Installation

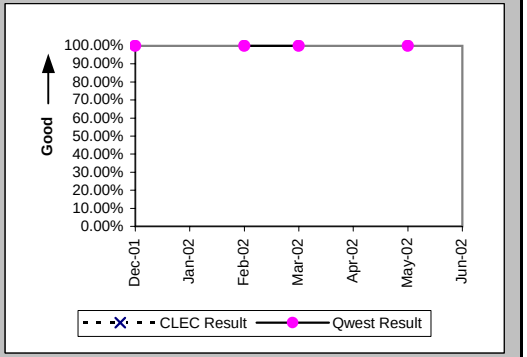
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02												
Jun-02												



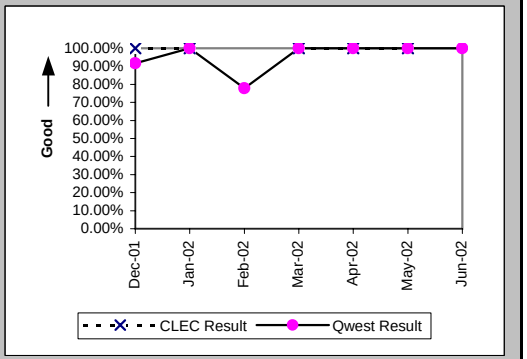
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

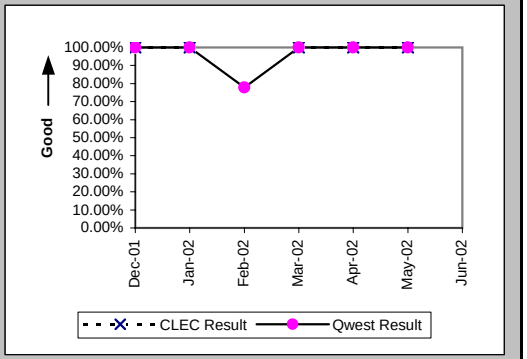
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						7	9	77.78%	41.57%			
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Installation

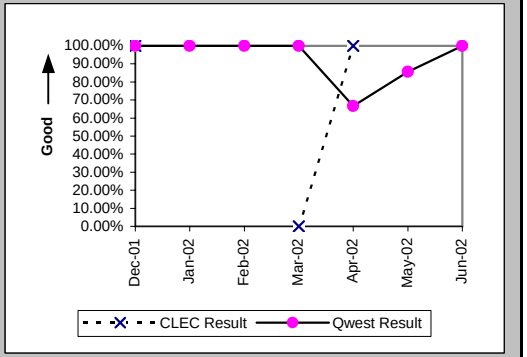
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						7	9	77.78%	41.57%			
Mar-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Jun-02												



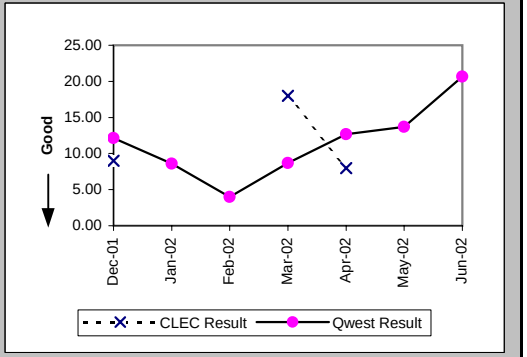
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jan-02						12	12	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02	0	1	0.00%	0	0	7	7	100.00%	N/A	N/A	0.01	Yes
Apr-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
May-02						6	7	85.71%	34.99%			
Jun-02						2	2	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

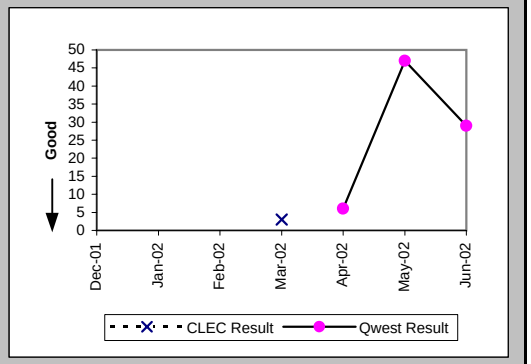
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	0	0	85	7	12.14	6.96	-0.42	-1.26	No
Jan-02						86	10	8.60	3.17			
Feb-02						20	5	4.00	1.73			
Mar-02	18	1	18.00	0	0	61	7	8.71	4.15	1.42	-0.14	No
Apr-02	8	1	8.00	0	0	38	3	12.67	8.08	-0.5	-1.3	No
May-02						96	7	13.71	20.96			
Jun-02						62	3	20.67	18.90			



Checklist #14 - Resale - Basic ISDN Installation

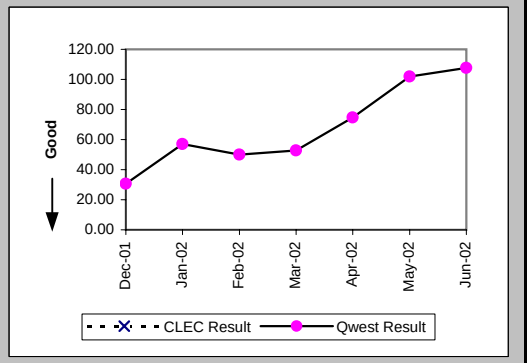
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	3	1	3.00	0	0							
Apr-02						6	1	6.00				
May-02						47	1	47.00				
Jun-02						29	1	29.00				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

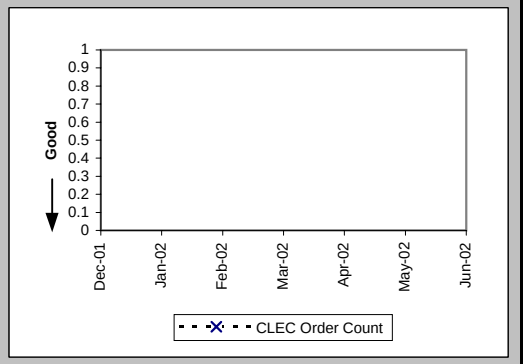
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						153	5	30.60	33.18			
Jan-02						228	4	57.00	36.59			
Feb-02						250	5	50.00	54.20			
Mar-02						369	7	52.71	54.19			
Apr-02						523	7	74.71	54.19			
May-02						612	6	102.00	57.36			
Jun-02						753	7	107.57	64.80			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

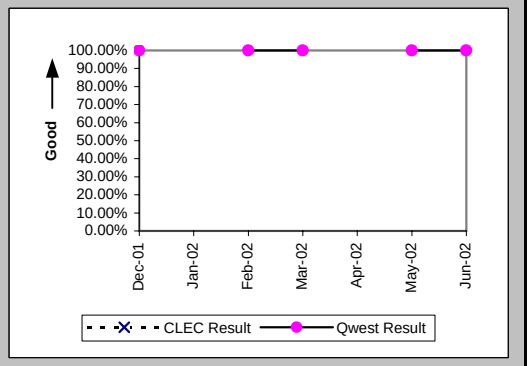
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

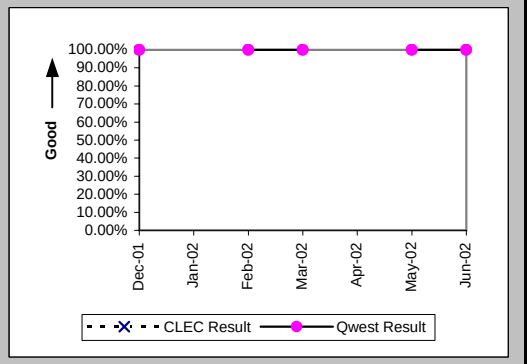
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



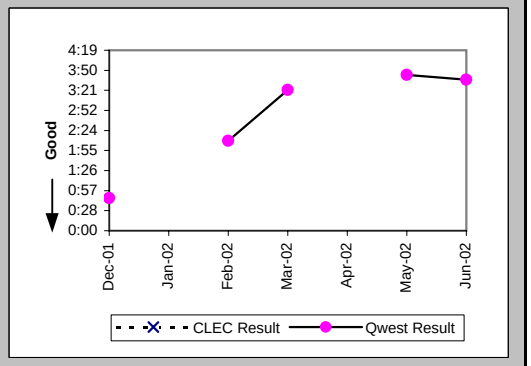
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

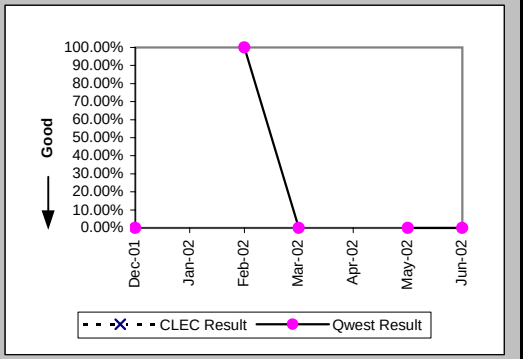
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:47	1	0:47				
Jan-02												
Feb-02						2:09	1	2:09				
Mar-02						6:44	2	3:22	0:57			
Apr-02												
May-02						7:28	2	3:44	0:54			
Jun-02						10:51	3	3:37	2:41			



Checklist #14 - Resale - Basic ISDN Repair

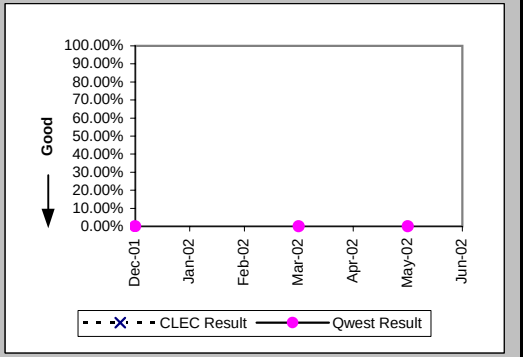
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			



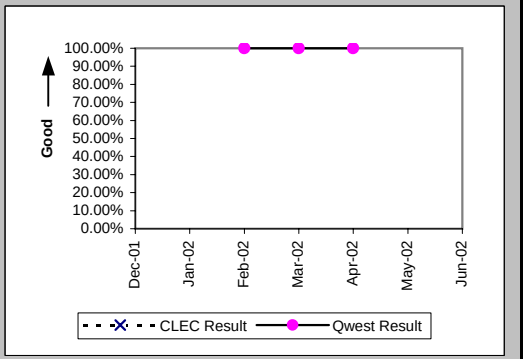
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

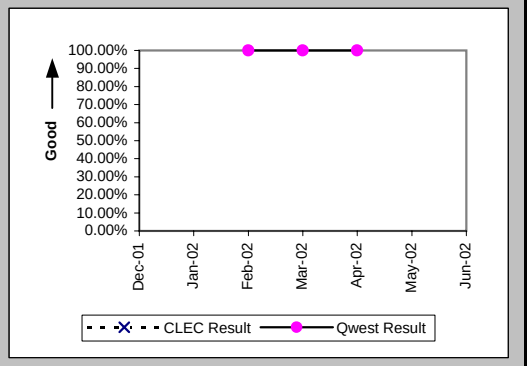
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												



Checklist #14 - Resale - Basic ISDN Repair

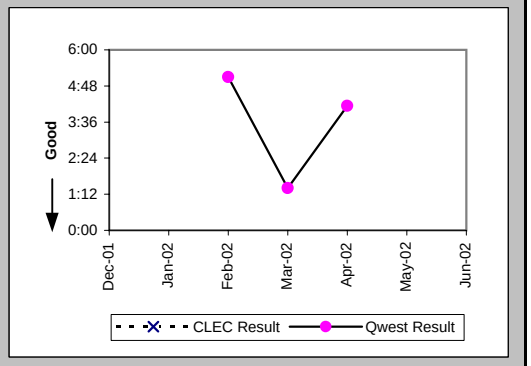
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												



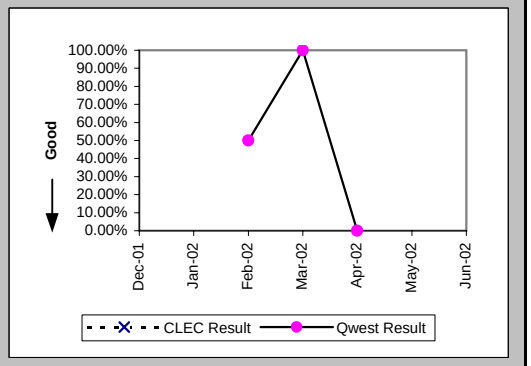
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						10:13	2	5:06	2:31			
Mar-02						1:24	1	1:24				
Apr-02						4:08	1	4:08				
May-02												
Jun-02												



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

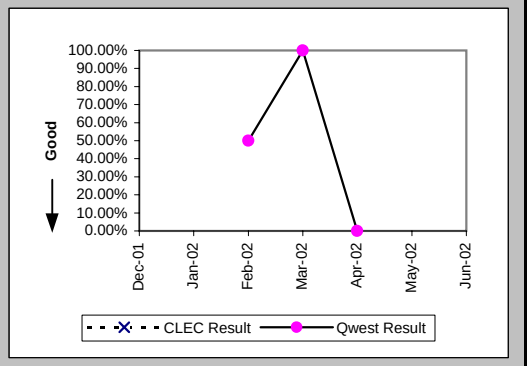
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												



Checklist #14 - Resale - Basic ISDN Repair

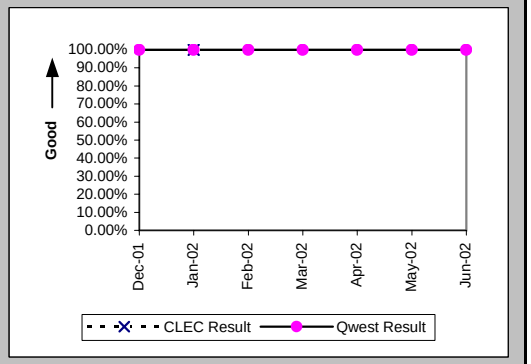
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02												



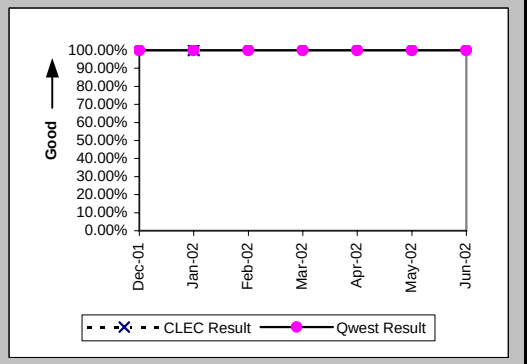
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	2	2	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

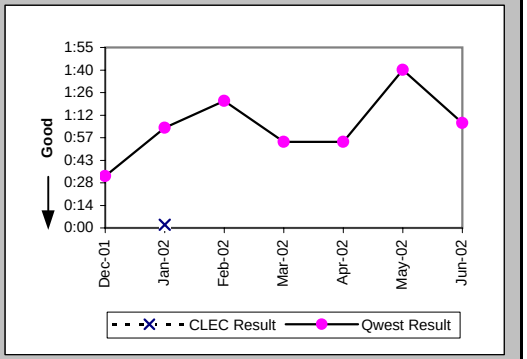
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

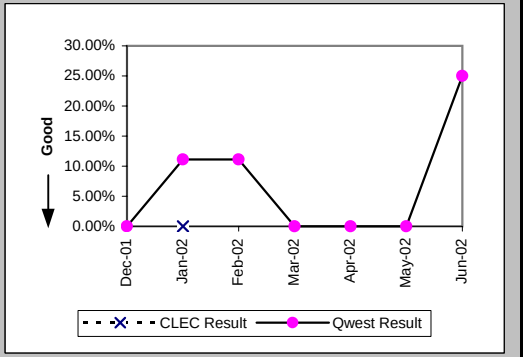
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:39	3	0:33	0:44			
Jan-02	0:03	2	0:02	1	0	9:32	9	1:04	1:39	-0.8	-1.49	No
Feb-02						12:06	9	1:21	1:13			
Mar-02						0:55	1	0:55				
Apr-02						1:49	2	0:55	0:52			
May-02						6:44	4	1:41	1:22			
Jun-02						8:53	8	1:07	1:12			



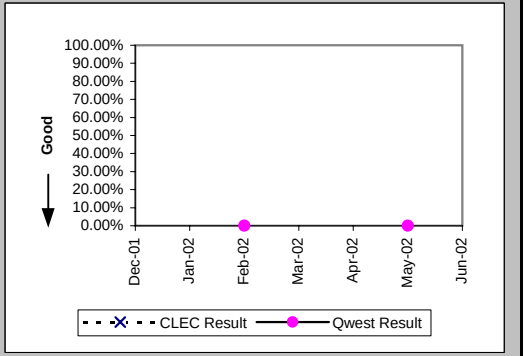
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02	0	2	0.00%	1	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Feb-02						1	9	11.11%	31.43%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						2	8	25.00%	43.30%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

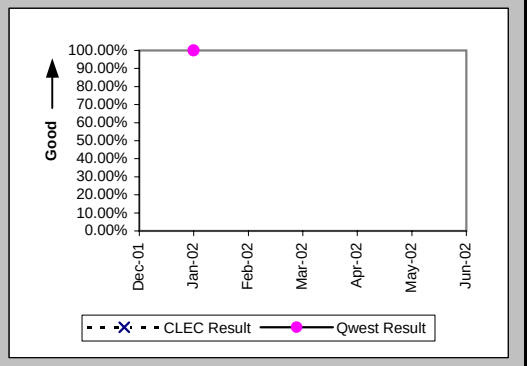
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												



Checklist #14 - Resale - Basic ISDN Repair

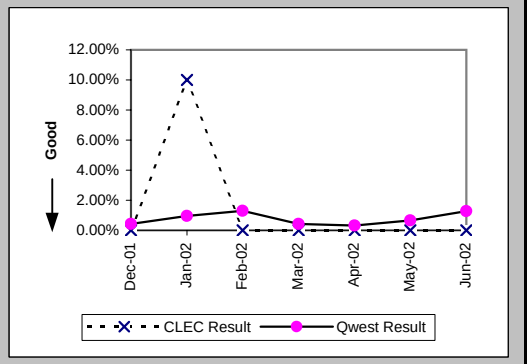
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



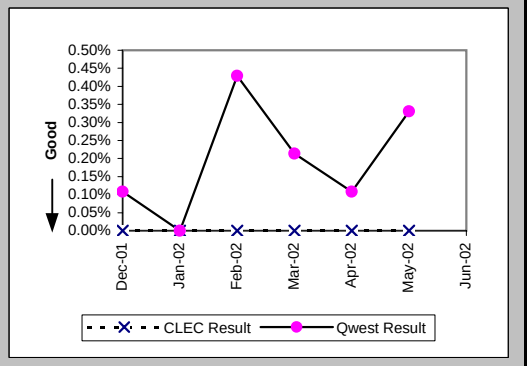
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	4	922	0.43%	6.57%	-0.31	-1.19	No
Jan-02	2	20	10.00%	1	0	9	933	0.96%	9.77%	2.37	0.44	Yes
Feb-02	0	13	0.00%	0	0	12	932	1.29%	11.27%	-0.41	-1.25	No
Mar-02	0	14	0.00%	0	0	4	935	0.43%	6.53%	-0.24	-1.15	No
Apr-02	0	15	0.00%	0	0	3	926	0.32%	5.68%	-0.22	-1.13	No
May-02	0	16	0.00%	0	0	6	906	0.66%	8.11%	-0.32	-1.2	No
Jun-02	0	16	0.00%	0	0	11	867	1.27%	11.19%	-0.45	-1.27	No



Trouble Rate (Percent) (MR-8*) (Parity)

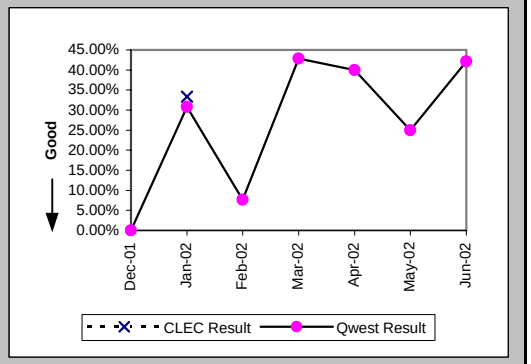
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	22	0.00%	0	0	1	922	0.11%	3.29%	-0.15	-1.09	No
Jan-02	0	20	0.00%	0	0	0	933	0.00%	N/A	N/A	N/A	
Feb-02	0	13	0.00%	0	0	4	932	0.43%	6.54%	-0.24	-1.14	No
Mar-02	0	14	0.00%	0	0	2	935	0.21%	4.62%	-0.17	-1.1	No
Apr-02	0	15	0.00%	0	0	1	926	0.11%	3.28%	-0.13	-1.08	No
May-02	0	16	0.00%	0	0	3	906	0.33%	5.74%	-0.23	-1.14	No
Jun-02												



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

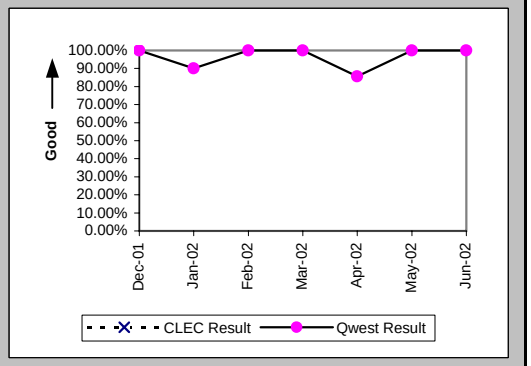
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02	1	3	33.33%	0	0	4	13	30.77%	46.15%	-0.01	-1.01	No
Feb-02						1	13	7.69%	26.65%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						2	5	40.00%	48.99%			
May-02						2	8	25.00%	43.30%			
Jun-02						8	19	42.11%	49.37%			



Checklist #14 - Resale - Qwest DSL Installation

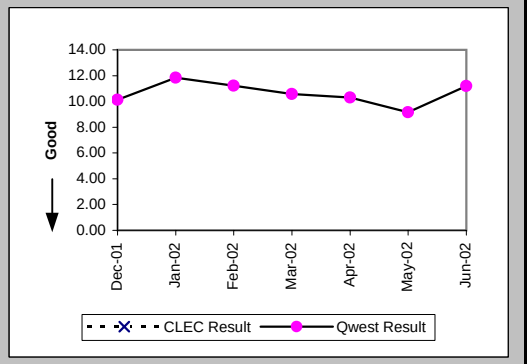
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						6	7	85.71%	34.99%			
May-02						6	6	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			



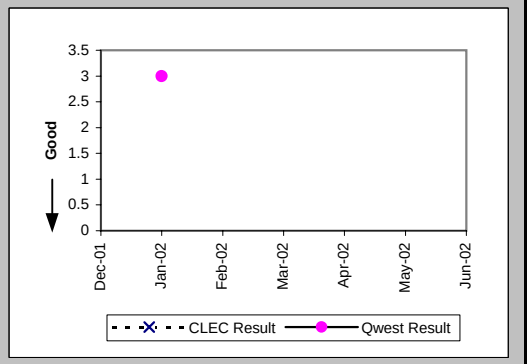
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	8	10.12	2.17			
Jan-02						142	12	11.83	3.81			
Feb-02						146	13	11.23	6.00			
Mar-02						74	7	10.57	4.96			
Apr-02						72	7	10.29	2.50			
May-02						55	6	9.17	5.42			
Jun-02						112	10	11.20	5.77			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

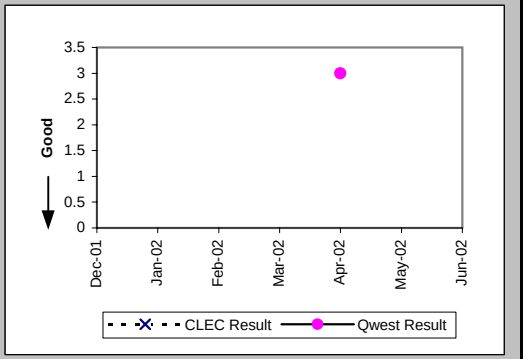
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



Checklist #14 - Resale - Qwest DSL Installation

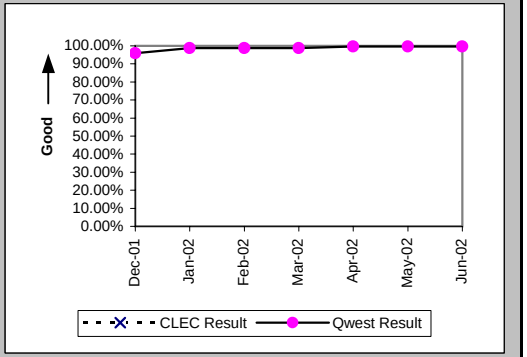
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												



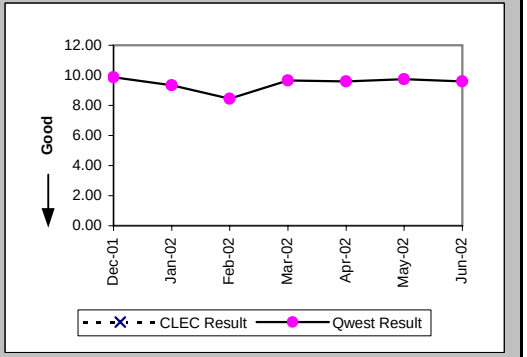
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						240	250	96.00%	19.60%			
Jan-02						246	249	98.80%	10.91%			
Feb-02						257	260	98.85%	10.68%			
Mar-02						249	252	98.81%	10.85%			
Apr-02						287	288	99.65%	5.88%			
May-02						230	231	99.57%	6.57%			
Jun-02						231	232	99.57%	6.55%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

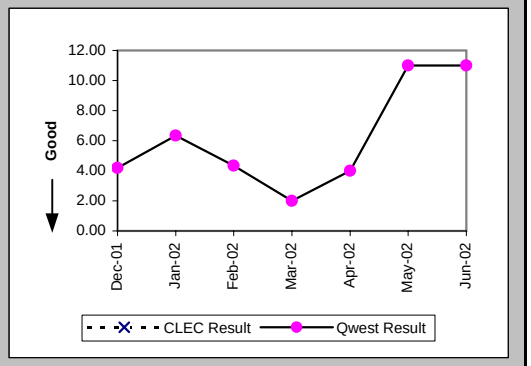
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						840	85	9.88	1.66			
Jan-02						1290	138	9.35	1.88			
Feb-02						1665	197	8.45	2.61			
Mar-02						1741	180	9.67	1.43			
Apr-02						2043	213	9.59	1.56			
May-02						1568	161	9.74	1.49			
Jun-02						1353	141	9.60	1.31			



Checklist #14 - Resale - Qwest DSL Installation

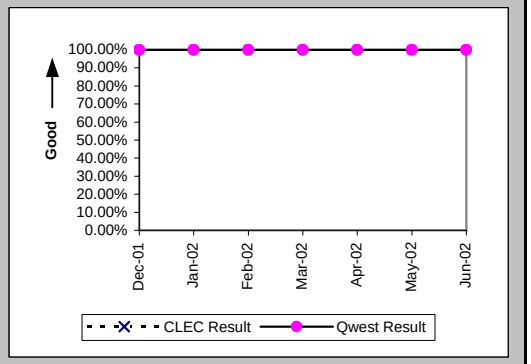
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	10	4.20	3.19			
Jan-02						19	3	6.33	0.58			
Feb-02						13	3	4.33	2.31			
Mar-02						6	3	2.00	1.00			
Apr-02						4	1	4.00				
May-02						11	1	11.00				
Jun-02						11	1	11.00				



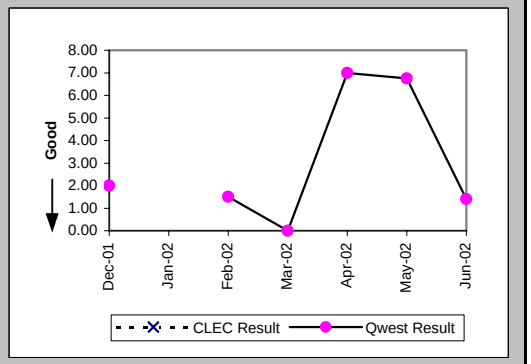
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

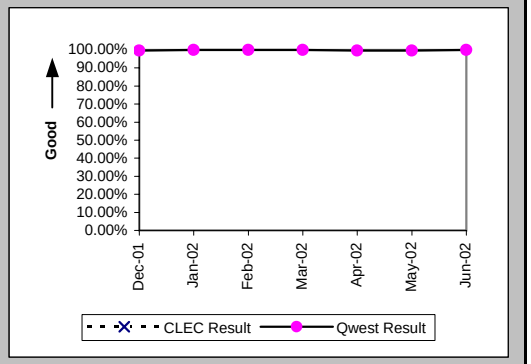
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02												
Feb-02						3	2	1.50	0.71			
Mar-02						0	2	0.00	0.00			
Apr-02						28	4	7.00	4.90			
May-02						27	4	6.75	4.27			
Jun-02						7	5	1.40	0.89			



Checklist #14 - Resale - Qwest DSL Installation

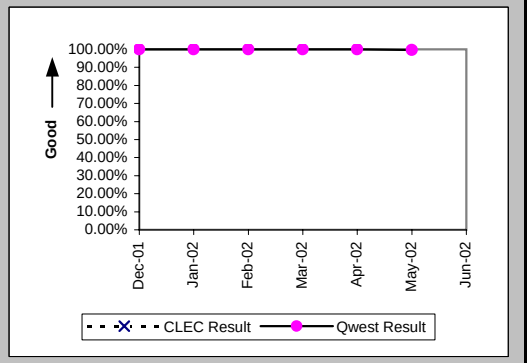
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						236	237	99.58%	6.48%			
Jan-02						261	261	100.00%	0.00%			
Feb-02						269	269	100.00%	0.00%			
Mar-02						268	268	100.00%	0.00%			
Apr-02						279	280	99.64%	5.97%			
May-02						269	270	99.63%	6.07%			
Jun-02						244	244	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

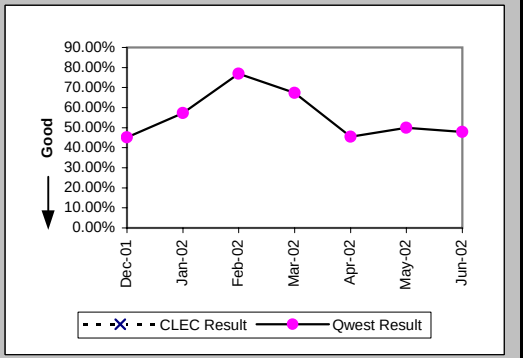
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						237	237	100.00%	0.00%			
Jan-02						261	261	100.00%	0.00%			
Feb-02						269	269	100.00%	0.00%			
Mar-02						268	268	100.00%	0.00%			
Apr-02						280	280	100.00%	0.00%			
May-02						269	270	99.63%	6.07%			
Jun-02												



Checklist #14 - Resale - Qwest DSL Repair

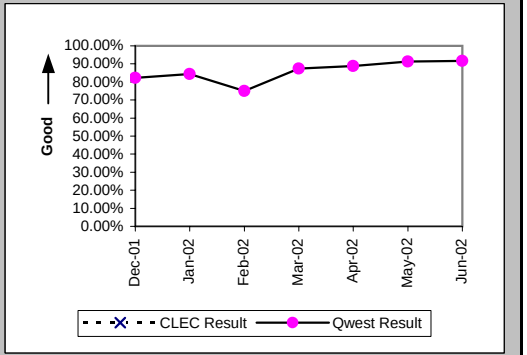
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	31	45.16%	49.77%			
Jan-02						43	75	57.33%	49.46%			
Feb-02						40	52	76.92%	42.13%			
Mar-02						33	49	67.35%	46.89%			
Apr-02						15	33	45.45%	49.79%			
May-02						23	46	50.00%	50.00%			
Jun-02						11	23	47.83%	49.95%			



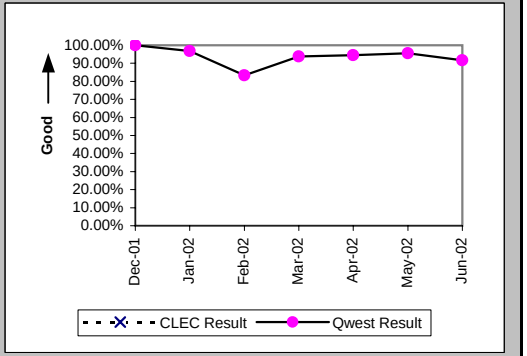
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02						27	32	84.38%	36.31%			
Feb-02						9	12	75.00%	43.30%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						16	18	88.89%	31.43%			
May-02						21	23	91.30%	28.18%			
Jun-02						11	12	91.67%	27.64%			



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

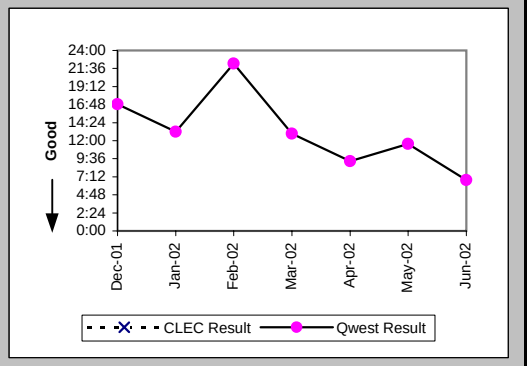
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						31	32	96.88%	17.40%			
Feb-02						10	12	83.33%	37.27%			
Mar-02						15	16	93.75%	24.21%			
Apr-02						17	18	94.44%	22.91%			
May-02						22	23	95.65%	20.39%			
Jun-02						11	12	91.67%	27.64%			



Checklist #14 - Resale - Qwest DSL Repair

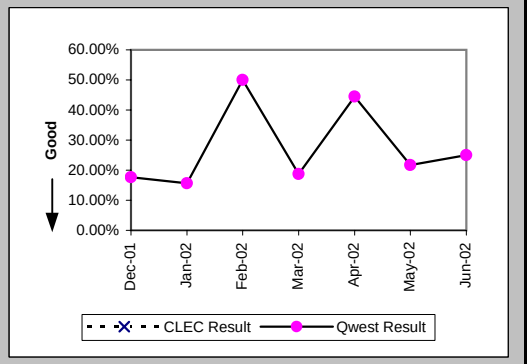
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						286:49	17	16:52	14:51			
Jan-02						422:00	32	13:11	17:50			
Feb-02						267:08	12	22:16	33:19			
Mar-02						206:52	16	12:56	14:39			
Apr-02						167:15	18	9:17	12:57			
May-02						265:57	23	11:34	16:29			
Jun-02						81:03	12	6:45	15:05			



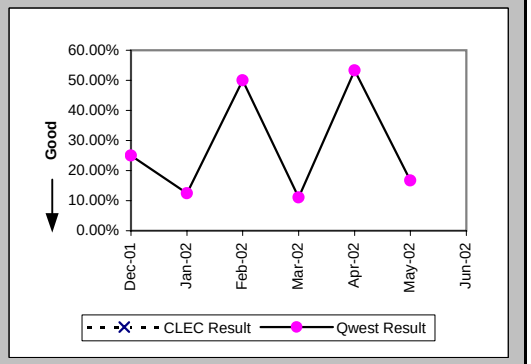
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						5	32	15.63%	36.31%			
Feb-02						6	12	50.00%	50.00%			
Mar-02						3	16	18.75%	39.03%			
Apr-02						8	18	44.44%	49.69%			
May-02						5	23	21.74%	41.25%			
Jun-02						3	12	25.00%	43.30%			



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

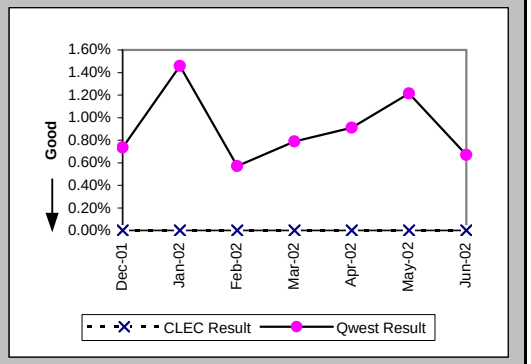
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						2	16	12.50%	33.07%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						1	9	11.11%	31.43%			
Apr-02						8	15	53.33%	49.89%			
May-02						2	12	16.67%	37.27%			
Jun-02												



Checklist #14 - Resale - Qwest DSL Repair

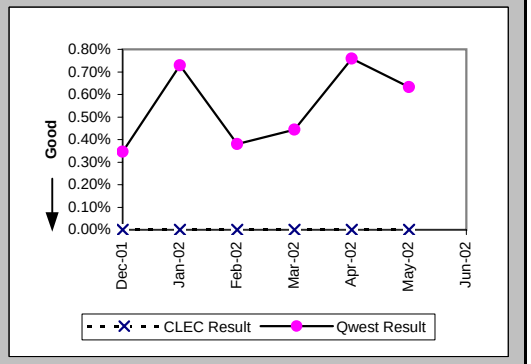
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	17	2310	0.74%	8.55%	-0.17	-1.1	No
Jan-02	0	4	0.00%	0	0	32	2196	1.46%	11.98%	-0.24	-1.15	No
Feb-02	0	3	0.00%	0	0	12	2102	0.57%	7.53%	-0.13	-1.08	No
Mar-02	0	3	0.00%	0	0	16	2030	0.79%	8.84%	-0.15	-1.09	No
Apr-02	0	3	0.00%	0	0	18	1975	0.91%	9.50%	-0.17	-1.1	No
May-02	0	3	0.00%	0	0	23	1895	1.21%	10.95%	-0.19	-1.12	No
Jun-02	0	3	0.00%	0	0	12	1789	0.67%	8.16%	-0.14	-1.09	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

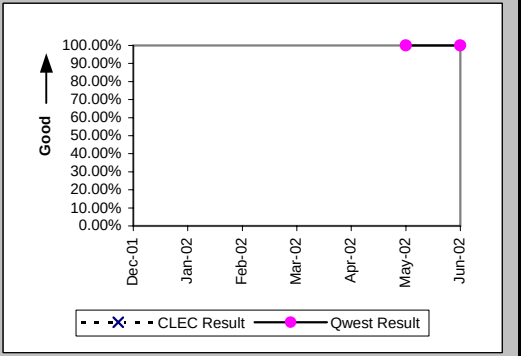
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	8	2310	0.35%	5.87%	-0.12	-1.07	No
Jan-02	0	4	0.00%	0	0	16	2196	0.73%	8.50%	-0.17	-1.1	No
Feb-02	0	3	0.00%	0	0	8	2102	0.38%	6.16%	-0.11	-1.07	No
Mar-02	0	3	0.00%	0	0	9	2030	0.44%	6.64%	-0.12	-1.07	No
Apr-02	0	3	0.00%	0	0	15	1975	0.76%	8.68%	-0.15	-1.09	No
May-02	0	3	0.00%	0	0	12	1895	0.63%	7.93%	-0.14	-1.08	No
Jun-02												



Checklist #14 - Resale - Primary ISDN Installation

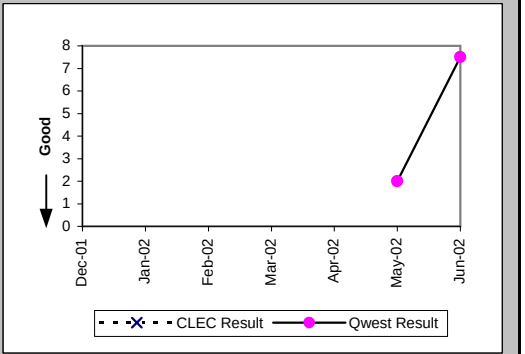
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			



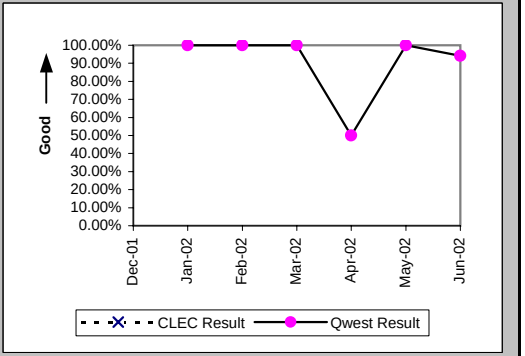
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						2	1	2.00				
Jun-02						15	2	7.50	6.36			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

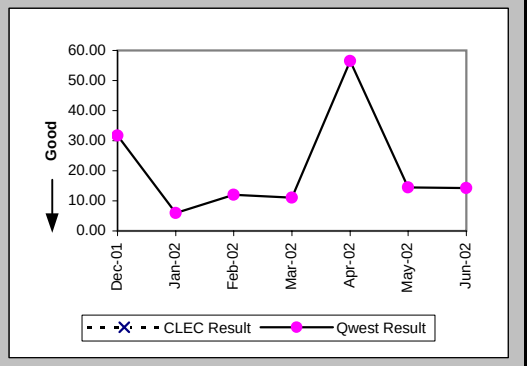
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						15	15	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						16	17	94.12%	23.53%			



Checklist #14 - Resale - Primary ISDN Installation

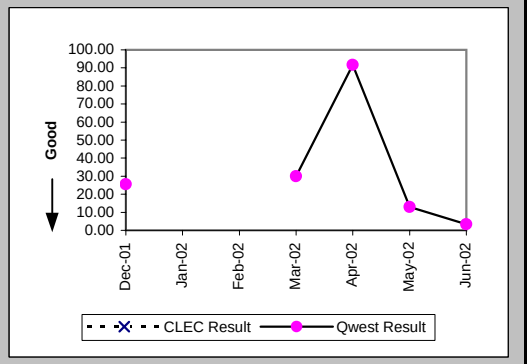
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						127	4	31.75	22.23			
Jan-02						107	18	5.94	3.40			
Feb-02						12	1	12.00				
Mar-02						254	23	11.04	6.77			
Apr-02						339	6	56.50	61.84			
May-02						319	22	14.50	3.64			
Jun-02						185	13	14.23	1.54			



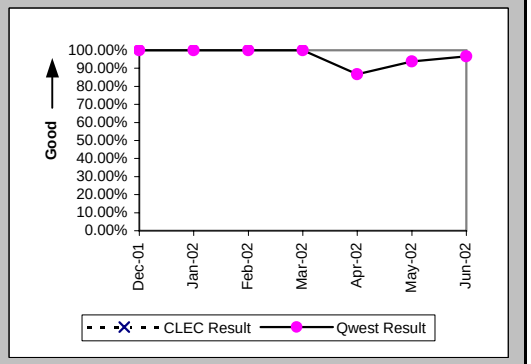
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	2	25.50	2.12			
Jan-02												
Feb-02												
Mar-02						30	1	30.00				
Apr-02						275	3	91.67	56.00			
May-02						13	1	13.00				
Jun-02						17	5	3.40	0.89			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

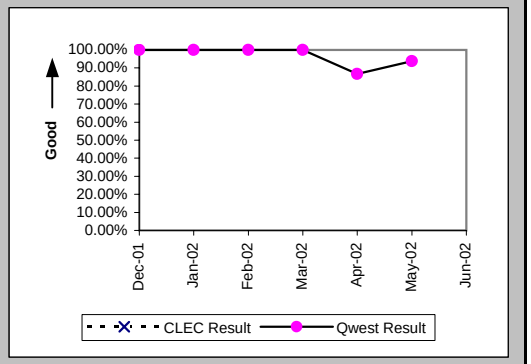
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						13	15	86.67%	33.99%			
May-02						15	16	93.75%	24.21%			
Jun-02						28	29	96.55%	18.25%			



Checklist #14 - Resale - Primary ISDN Installation

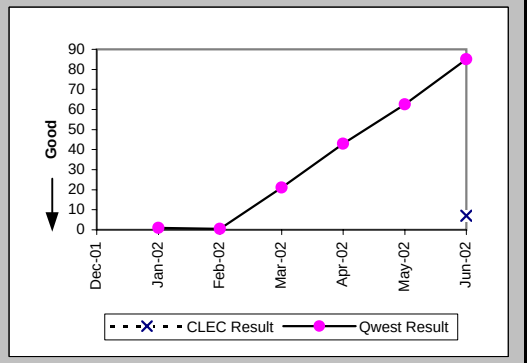
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						13	15	86.67%	33.99%			
May-02						15	16	93.75%	24.21%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

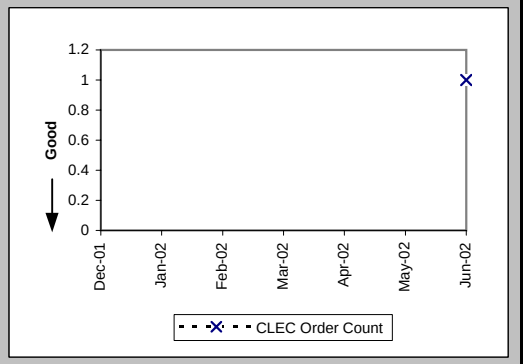
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						21	51	0.41	2.94			
Mar-02						1050	50	21.00	0.00			
Apr-02						2150	50	43.00	0.00			
May-02						3187	51	62.49	12.55			
Jun-02	7	1	7.00	0	0	4165	49	85.00	0.00			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

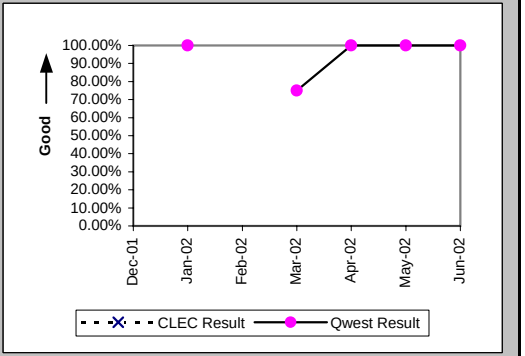
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	1



Checklist #14 - Resale - Primary ISDN Repair

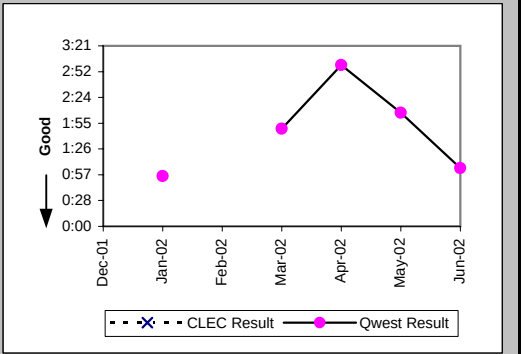
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02												
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



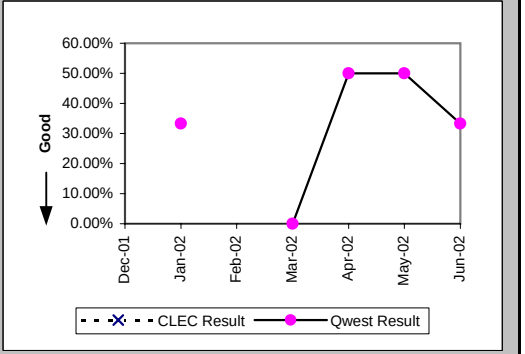
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2:47	3	0:56	0:41			
Feb-02												
Mar-02						7:17	4	1:49	1:54			
Apr-02						6:01	2	3:00	0:40			
May-02						4:13	2	2:07	1:13			
Jun-02						3:14	3	1:05	0:55			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

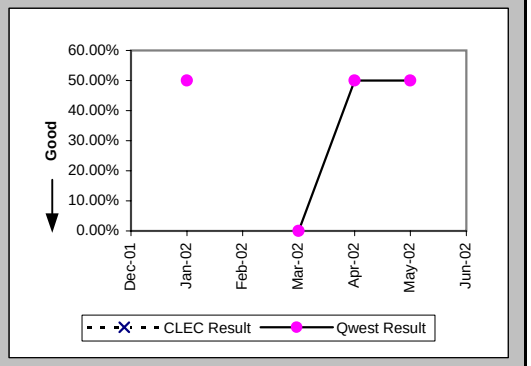
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	3	33.33%	47.14%			
Feb-02												
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	3	33.33%	47.14%			



Checklist #14 - Resale - Primary ISDN Repair

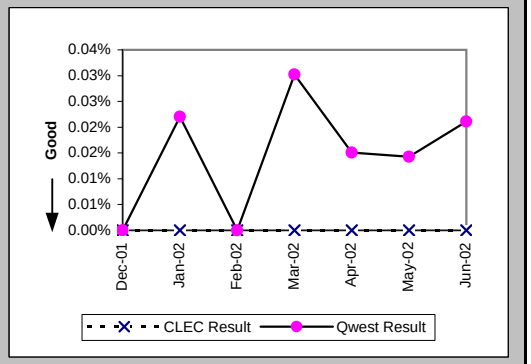
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	2	50.00%	50.00%			
Feb-02												
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	2	50.00%	50.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												



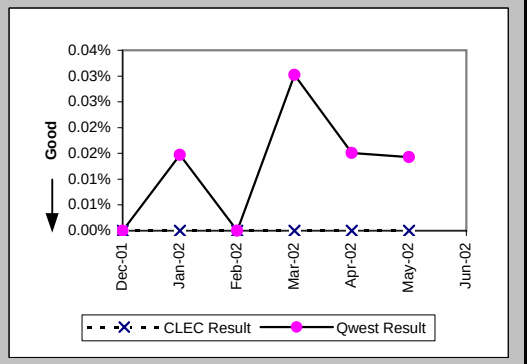
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	0	13876	0.00%	N/A	N/A	N/A	
Jan-02	0	120	0.00%	0	0	3	13638	0.02%	1.48%	-0.16	-1.1	No
Feb-02	0	120	0.00%	0	0	0	12988	0.00%	N/A	N/A	N/A	
Mar-02	0	120	0.00%	0	0	4	13252	0.03%	1.74%	-0.19	-1.12	No
Apr-02	0	120	0.00%	0	0	2	13283	0.02%	1.23%	-0.13	-1.08	No
May-02	0	120	0.00%	0	0	2	14003	0.01%	1.20%	-0.13	-1.08	No
Jun-02	0	120	0.00%	0	0	3	14248	0.02%	1.45%	-0.16	-1.1	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

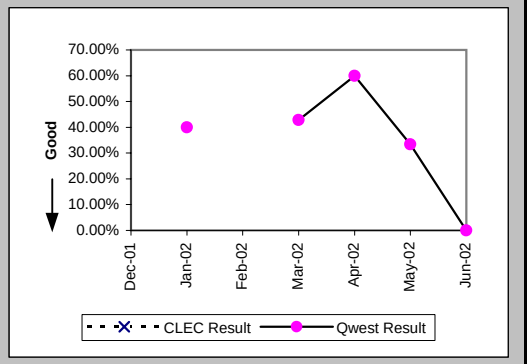
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	0	13876	0.00%	N/A	N/A	N/A	
Jan-02	0	120	0.00%	0	0	2	13638	0.01%	1.21%	-0.13	-1.08	No
Feb-02	0	120	0.00%	0	0	0	12988	0.00%	N/A	N/A	N/A	
Mar-02	0	120	0.00%	0	0	4	13252	0.03%	1.74%	-0.19	-1.12	No
Apr-02	0	120	0.00%	0	0	2	13283	0.02%	1.23%	-0.13	-1.08	No
May-02	0	120	0.00%	0	0	2	14003	0.01%	1.20%	-0.13	-1.08	No
Jun-02												



Checklist #14 - Resale - Primary ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

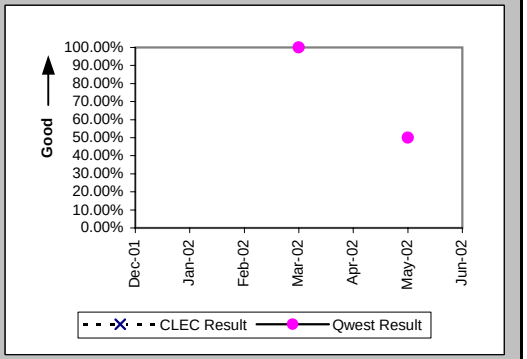
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02						3	7	42.86%	49.49%			
Apr-02						3	5	60.00%	48.99%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	3	0.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

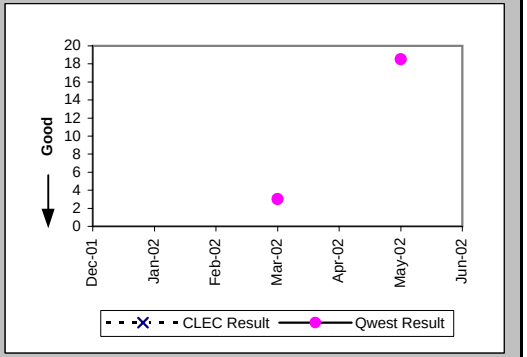
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	2	50.00%	50.00%			
Jun-02												



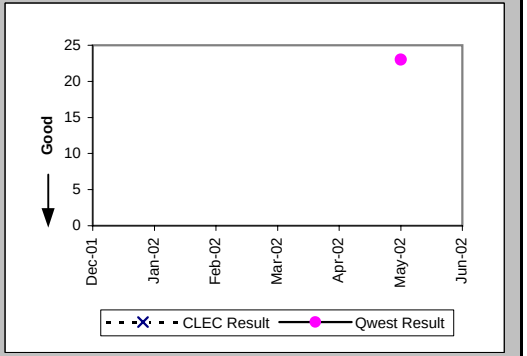
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02												
May-02						37	2	18.50	16.26			
Jun-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

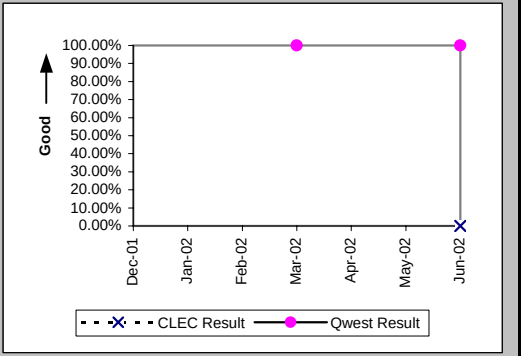
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						23	1	23.00				
Jun-02												



Checklist #14 - Resale - DS0 Installation

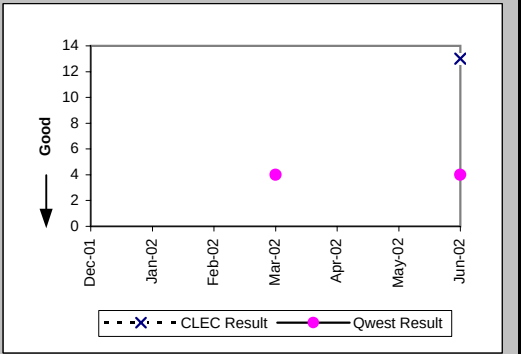
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A	-0.59	No



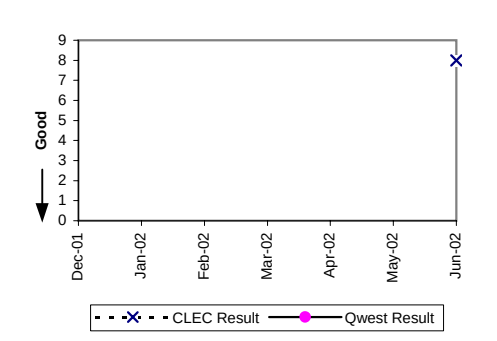
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02	13	1	13.00	0	0	4	1	4.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

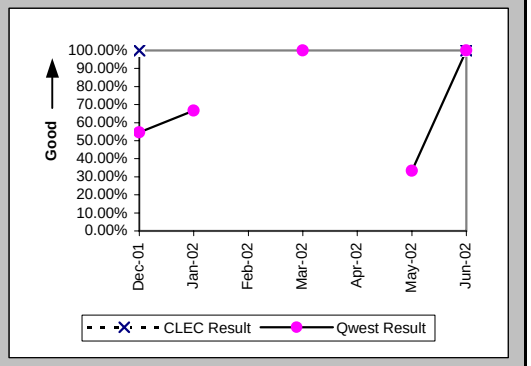
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	8	1	8.00	0	0							



Checklist #14 - Resale - DS0 Installation

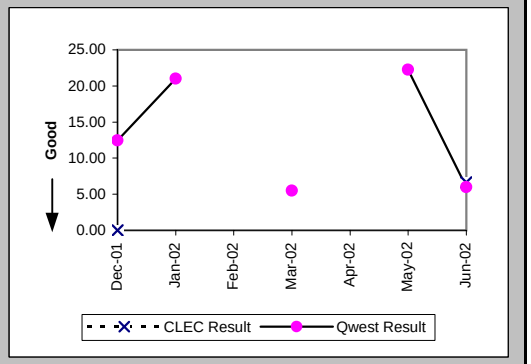
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	11	54.55%	49.79%	-0.87	-1.53	No
Jan-02						2	3	66.67%	47.14%			
Feb-02												
Mar-02						4	4	100.00%	0.00%			
Apr-02												
May-02						1	3	33.33%	47.14%			
Jun-02	12	12	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



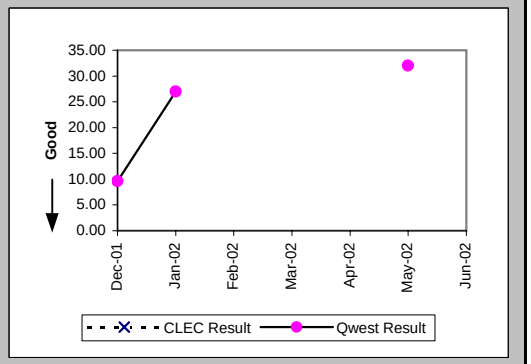
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00	0	0	112	9	12.44	9.34	-1.26	-1.77	No
Jan-02						63	3	21.00	26.06			
Feb-02												
Mar-02						22	4	5.50	1.00			
Apr-02												
May-02						89	4	22.25	25.25			
Jun-02	80	12	6.67	0	0	18	3	6.00	3.61	-0.36	-1.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

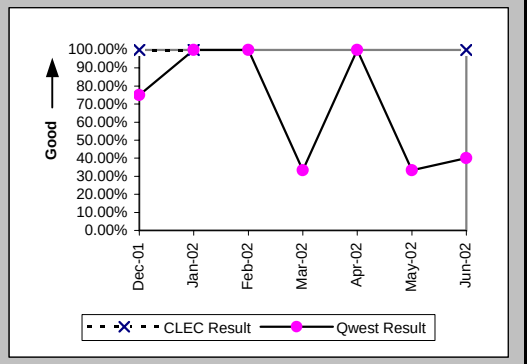
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	5	9.60	10.90			
Jan-02						54	2	27.00	25.46			
Feb-02												
Mar-02												
Apr-02												
May-02						64	2	32.00	22.63			
Jun-02												



Checklist #14 - Resale - DS0 Installation

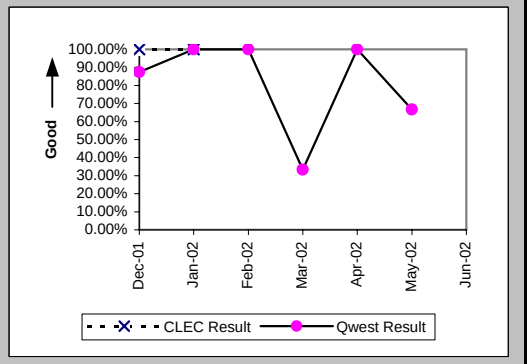
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	6	8	75.00%	43.30%	-0.54	-1.33	No
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						3	3	100.00%	0.00%			
May-02						1	3	33.33%	47.14%			
Jun-02	7	7	100.00%	0	0	2	5	40.00%	48.99%	-2.09	-2.27	No



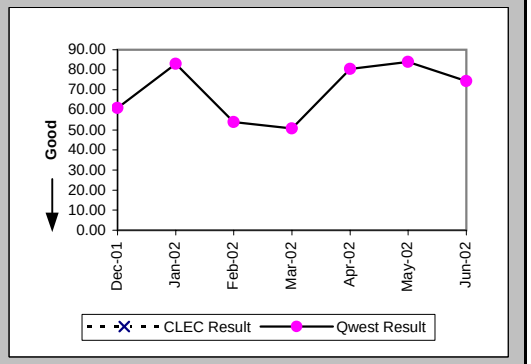
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Jan-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	3	66.67%	47.14%			
Jun-02												



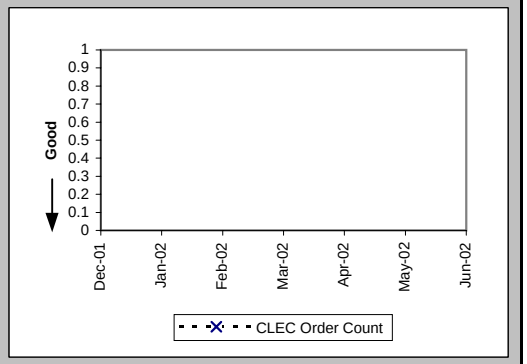
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61	1	61.00				
Jan-02						83	1	83.00				
Feb-02						108	2	54.00	69.30			
Mar-02						152	3	50.67	64.63			
Apr-02						161	2	80.50	92.63			
May-02						168	2	84.00	118.79			
Jun-02						223	3	74.33	98.47			



Checklist #14 - Resale - DS0 Installation

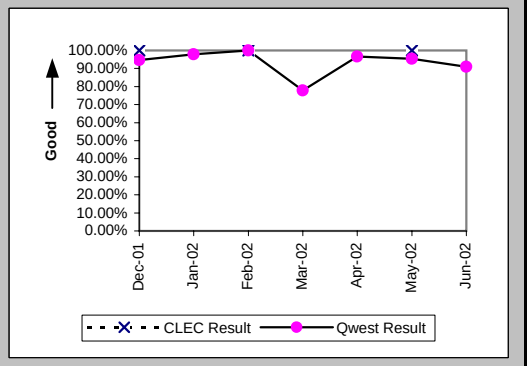
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

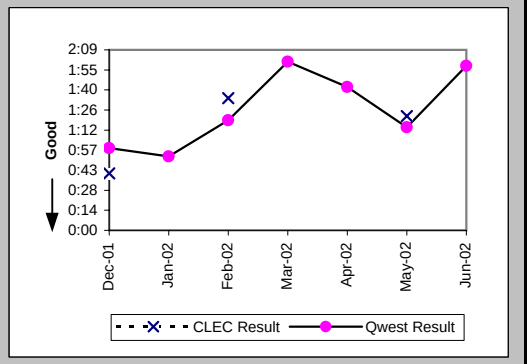
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	54	57	94.74%	22.33%	-0.23	-1.14	No
Jan-02						47	48	97.92%	14.28%			
Feb-02	2	2	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Mar-02						28	36	77.78%	41.57%			
Apr-02						84	87	96.55%	18.25%			
May-02	1	1	100.00%	0	0	63	66	95.45%	20.83%	-0.22	-1.13	No
Jun-02						81	89	91.01%	28.60%			



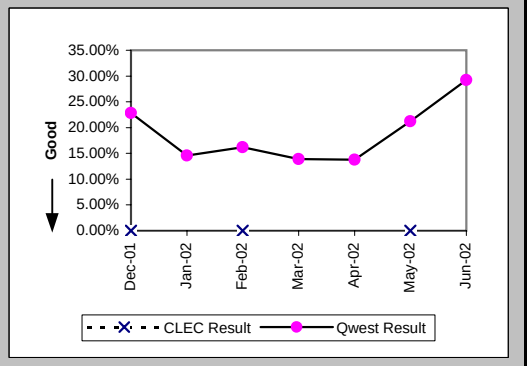
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:41	1	0:41	0	0	55:56	57	0:59	1:18	-0.23	-1.14	No
Jan-02						42:09	48	0:53	1:14			
Feb-02	3:10	2	1:35	0	0	48:49	37	1:19	1:03	0.33	-0.8	No
Mar-02						72:44	36	2:01	2:53			
Apr-02						149:57	87	1:43	3:54			
May-02	1:22	1	1:22	0	0	81:19	66	1:14	1:21	0.41	-0.75	No
Jun-02						174:56	89	1:58	2:38			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

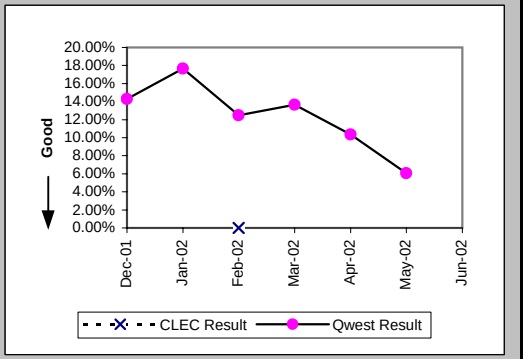
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	13	57	22.81%	41.96%	-0.54	-1.33	No
Jan-02						7	48	14.58%	35.29%			
Feb-02	0	2	0.00%	0	0	6	37	16.22%	36.86%	-0.61	-1.37	No
Mar-02						5	36	13.89%	34.58%			
Apr-02						12	87	13.79%	34.48%			
May-02	0	1	0.00%	0	0	14	66	21.21%	40.88%	-0.51	-1.31	No
Jun-02						26	89	29.21%	45.47%			



Checklist #14 - Resale - DS0 Repair

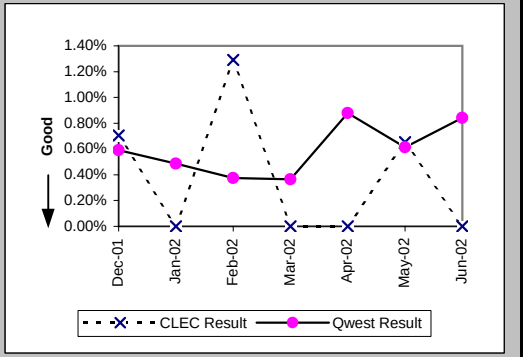
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	21	14.29%	34.99%			
Jan-02						3	17	17.65%	38.12%			
Feb-02	0	2	0.00%	0	0	3	24	12.50%	33.07%	-0.51	-1.31	No
Mar-02						3	22	13.64%	34.32%			
Apr-02						6	58	10.34%	30.45%			
May-02						2	33	6.06%	23.86%			
Jun-02												



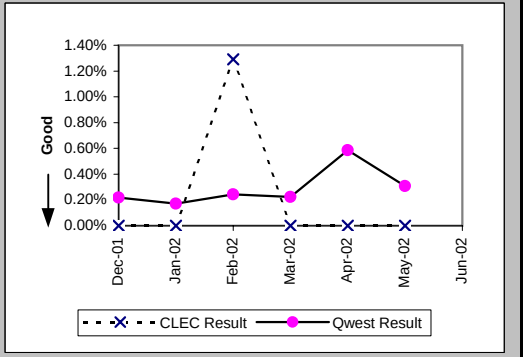
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	142	0.70%	0	0	57	9630	0.59%	7.67%	0.26	-0.84	No
Jan-02	0	143	0.00%	0	0	48	9859	0.49%	6.96%	-0.83	-1.5	No
Feb-02	2	155	1.29%	0	0	37	9886	0.37%	6.11%	1.49	-0.09	No
Mar-02	0	157	0.00%	0	0	36	9847	0.37%	6.04%	-0.75	-1.46	No
Apr-02	0	153	0.00%	0	0	87	9906	0.88%	9.33%	-1.16	-1.7	No
May-02	1	153	0.65%	0	0	66	10749	0.61%	7.81%	0.16	-0.9	No
Jun-02	0	170	0.00%	0	0	89	10576	0.84%	9.13%	-1.19	-1.72	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

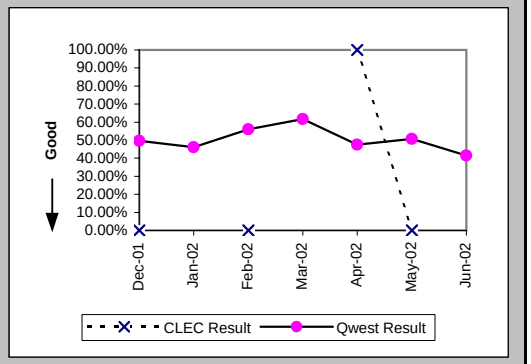
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	142	0.00%	0	0	21	9630	0.22%	4.66%	-0.55	-1.34	No
Jan-02	0	143	0.00%	0	0	17	9859	0.17%	4.15%	-0.49	-1.3	No
Feb-02	2	155	1.29%	0	0	24	9886	0.24%	4.92%	1.87	0.14	Yes
Mar-02	0	157	0.00%	0	0	22	9847	0.22%	4.72%	-0.59	-1.36	No
Apr-02	0	153	0.00%	0	0	58	9906	0.59%	7.63%	-0.94	-1.57	No
May-02	0	153	0.00%	0	0	33	10749	0.31%	5.53%	-0.68	-1.41	No
Jun-02												



Checklist #14 - Resale - DS0 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

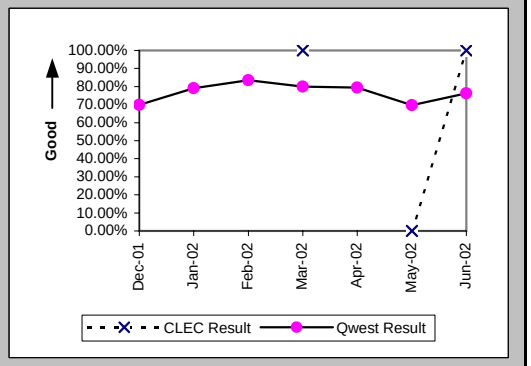
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	56	113	49.56%	50.00%	-0.99	-1.6	No
Jan-02						41	89	46.07%	49.85%			
Feb-02	0	2	0.00%	0	0	47	84	55.95%	49.64%	-1.58	-1.96	No
Mar-02						58	94	61.70%	48.61%			
Apr-02	1	1	100.00%	0	0	79	166	47.59%	49.94%	0.71	-0.57	No
May-02	0	1	0.00%	0	0	68	134	50.75%	49.99%	-1.01	-1.61	No
Jun-02						63	152	41.45%	49.26%			



Checklist #14 - Resale - DS1 Installation

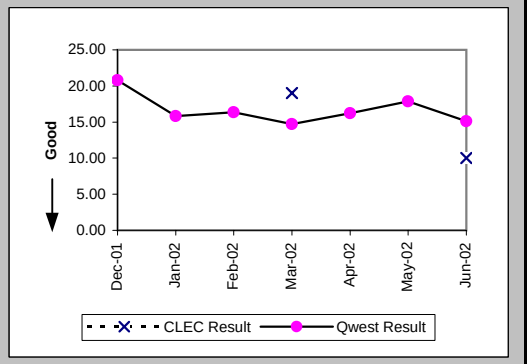
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	96	69.79%	45.92%			
Jan-02						64	81	79.01%	40.72%			
Feb-02						101	121	83.47%	37.14%			
Mar-02	1	1	100.00%	0	0	64	80	80.00%	40.00%	-0.5	-1.3	No
Apr-02						89	112	79.46%	40.40%			
May-02	0	1	0.00%	0	0	99	142	69.72%	45.95%	1.03	-0.37	No
Jun-02	1	1	100.00%	0	0	61	80	76.25%	42.56%	-0.55	-1.34	No



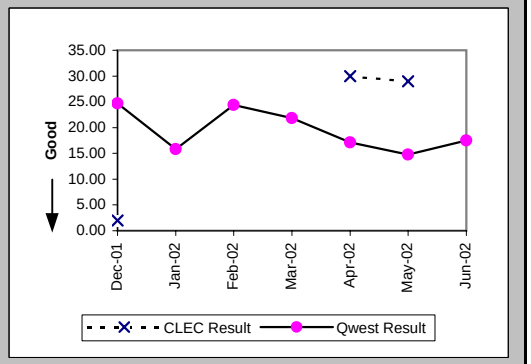
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2350	113	20.80	13.74			
Jan-02						1471	93	15.82	12.88			
Feb-02						1912	117	16.34	15.72			
Mar-02	19	1	19.00	0	0	1279	87	14.70	11.51	0.71	-0.57	No
Apr-02						2209	136	16.24	13.67			
May-02						2803	157	17.85	12.38			
Jun-02	10	1	10.00	0	0	1374	91	15.10	10.68	-0.47	-1.29	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

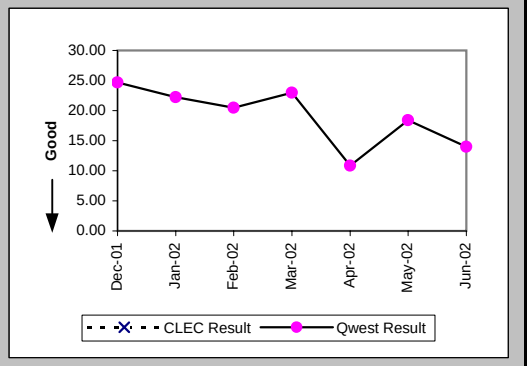
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	642	26	24.69	15.31	-1.45	-1.88	No
Jan-02						285	18	15.83	18.14			
Feb-02						463	19	24.37	22.46			
Mar-02						328	15	21.87	10.35			
Apr-02	30	1	30.00	0	0	394	23	17.13	18.43	0.76	-0.54	No
May-02	29	1	29.00	0	0	621	42	14.79	6.83	1.58	-0.04	No
Jun-02						402	23	17.48	14.11			



Checklist #14 - Resale - DS1 Installation

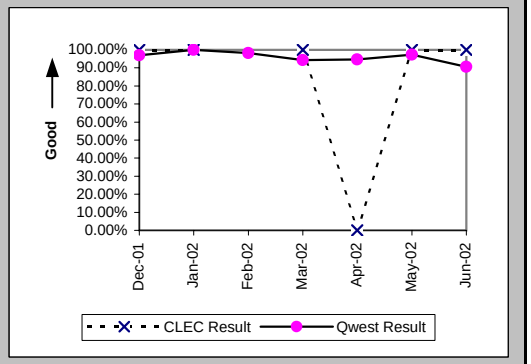
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	6	24.67	7.15			
Jan-02						89	4	22.25	11.38			
Feb-02						41	2	20.50	16.26			
Mar-02						23	1	23.00				
Apr-02						76	7	10.86	7.15			
May-02						92	5	18.40	11.28			
Jun-02						28	2	14.00	9.90			



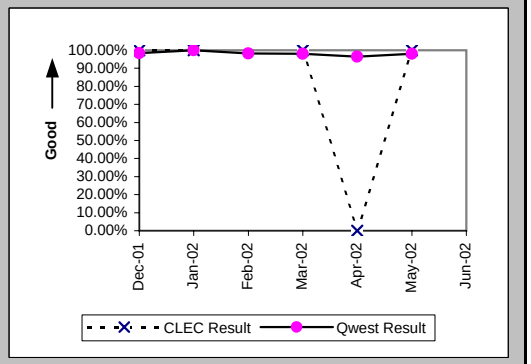
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	125	129	96.90%	17.33%	-0.18	-1.11	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02						109	111	98.20%	13.30%			
Mar-02	1	1	100.00%	0	0	101	107	94.39%	23.01%	-0.24	-1.15	No
Apr-02	0	1	0.00%	0	0	106	112	94.64%	22.52%	1.91	0.16	Yes
May-02	1	1	100.00%	0	0	144	148	97.30%	16.22%	-0.17	-1.1	No
Jun-02	1	1	100.00%	0	0	116	128	90.63%	29.15%	-0.32	-1.19	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

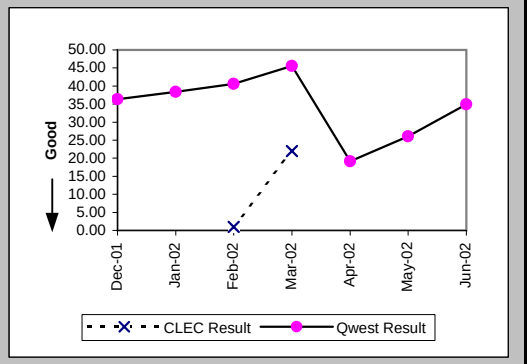
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	127	129	98.45%	12.35%	-0.13	-1.08	No
Jan-02	1	1	100.00%	0	0	105	105	100.00%	N/A	N/A	N/A	
Feb-02						109	111	98.20%	13.30%			
Mar-02	1	1	100.00%	0	0	105	107	98.13%	13.54%	-0.14	-1.08	No
Apr-02	0	1	0.00%	0	0	108	112	96.43%	18.56%	2.06	0.25	Yes
May-02	1	1	100.00%	0	0	145	148	97.97%	14.09%	-0.14	-1.09	No
Jun-02												



Checklist #14 - Resale - DS1 Installation

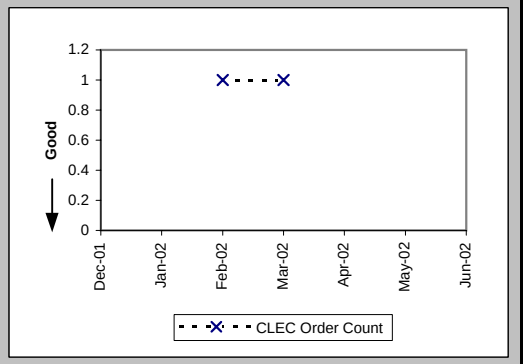
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						581	16	36.31	34.10			
Jan-02						921	24	38.38	39.22			
Feb-02	1	1	1.00	0	0	1014	25	40.56	46.11	-0.84	-1.51	No
Mar-02	22	1	22.00	0	0	1093	24	45.54	57.61	-0.4	-1.24	No
Apr-02						996	52	19.15	37.21			
May-02						859	33	26.03	39.47			
Jun-02						1049	30	34.97	45.89			



Checklist #14 - Resale - DS1 Installation

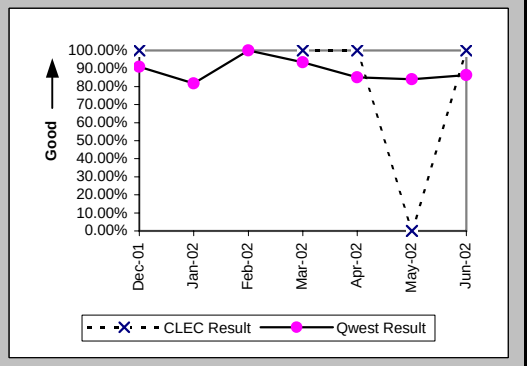
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	1
Mar-02	1
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

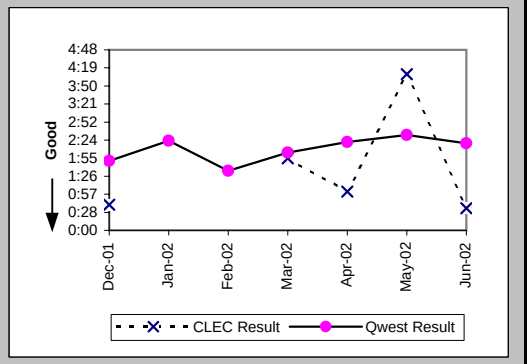
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	30	33	90.91%	28.75%	-0.43	-1.26	No
Jan-02						27	33	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	71	76	93.42%	24.79%	-0.37	-1.23	No
Apr-02	2	2	100.00%	0	0	40	47	85.11%	35.60%	-0.58	-1.35	No
May-02	0	2	0.00%	0	0	42	50	84.00%	36.66%	2.22	0.35	Yes
Jun-02	2	2	100.00%	0	0	76	88	86.36%	34.32%	-0.56	-1.34	No



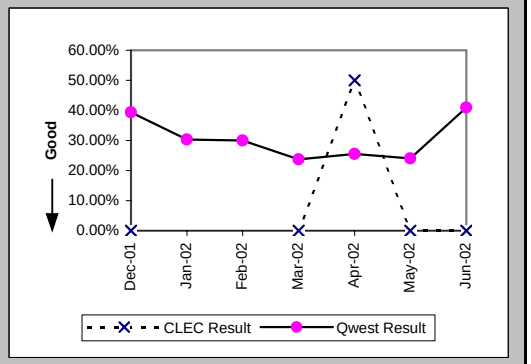
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:22	2	0:41	0	0	60:55	33	1:51	3:52	-0.41	-1.25	No
Jan-02						78:48	33	2:23	4:20			
Feb-02						15:48	10	1:35	0:54			
Mar-02	3:50	2	1:55	0	0	156:43	76	2:04	2:50	-0.07	-1.04	No
Apr-02	2:04	2	1:02	0	0	110:14	47	2:21	2:52	-0.63	-1.38	No
May-02	8:17	2	4:09	0	0	127:04	50	2:32	2:40	0.99	-0.4	No
Jun-02	1:10	2	0:35	0	0	204:12	88	2:19	2:23	-1.02	-1.62	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

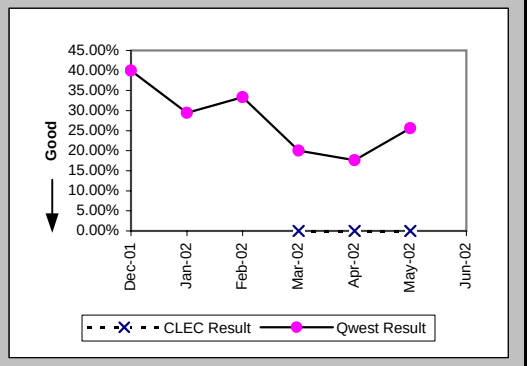
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	13	33	39.39%	48.86%	-1.11	-1.67	No
Jan-02						10	33	30.30%	45.96%			
Feb-02						3	10	30.00%	45.83%			
Mar-02	0	2	0.00%	0	0	18	76	23.68%	42.51%	-0.78	-1.47	No
Apr-02	1	2	50.00%	0	0	12	47	25.53%	43.60%	0.61	-0.63	No
May-02	0	2	0.00%	0	0	12	50	24.00%	42.71%	-0.78	-1.47	No
Jun-02	0	2	0.00%	0	0	36	88	40.91%	49.17%	-1.16	-1.71	No



Checklist #14 - Resale - DS1 Repair

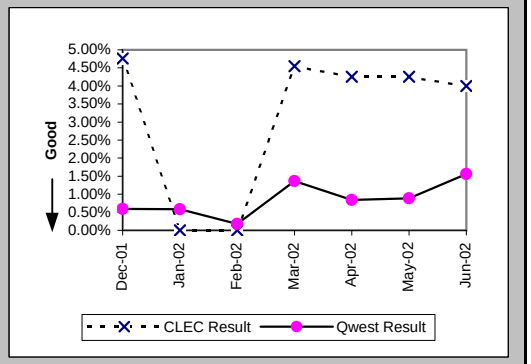
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	15	40.00%	48.99%			
Jan-02						5	17	29.41%	45.56%			
Feb-02						2	6	33.33%	47.14%			
Mar-02	0	2	0.00%	0	0	10	50	20.00%	40.00%	-0.69	-1.42	No
Apr-02	0	1	0.00%	0	0	6	34	17.65%	38.12%	-0.46	-1.28	No
May-02	0	2	0.00%	0	0	10	39	25.64%	43.67%	-0.81	-1.49	No
Jun-02												



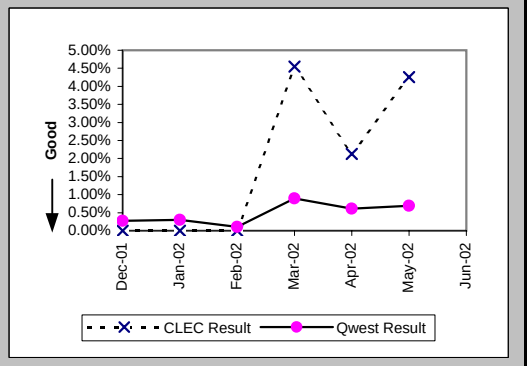
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	42	4.76%	0	0	33	5548	0.59%	7.69%	2.21	0.34	Yes
Jan-02	0	43	0.00%	0	0	33	5608	0.59%	7.65%	-0.5	-1.31	No
Feb-02	0	43	0.00%	0	0	10	5626	0.18%	4.21%	-0.28	-1.17	No
Mar-02	2	44	4.55%	0	0	76	5566	1.37%	11.61%	1.47	-0.11	No
Apr-02	2	47	4.26%	0	0	47	5586	0.84%	9.13%	1.84	0.12	Yes
May-02	2	47	4.26%	0	0	50	5641	0.89%	9.37%	1.8	0.09	Yes
Jun-02	2	50	4.00%	0	0	88	5637	1.56%	12.40%	1.21	-0.26	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

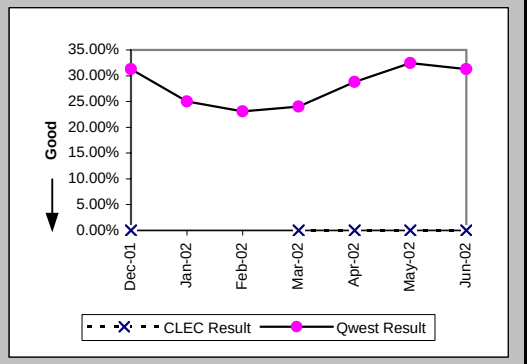
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	42	0.00%	0	0	15	5548	0.27%	5.19%	-0.34	-1.2	No
Jan-02	0	43	0.00%	0	0	17	5608	0.30%	5.50%	-0.36	-1.22	No
Feb-02	0	43	0.00%	0	0	6	5626	0.11%	3.26%	-0.21	-1.13	No
Mar-02	2	44	4.55%	0	0	50	5566	0.90%	9.44%	1.84	0.12	Yes
Apr-02	1	47	2.13%	0	0	34	5586	0.61%	7.78%	1.06	-0.35	No
May-02	2	47	4.26%	0	0	39	5641	0.69%	8.29%	2	0.22	Yes
Jun-02												



Checklist #14 - Resale - DS1 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

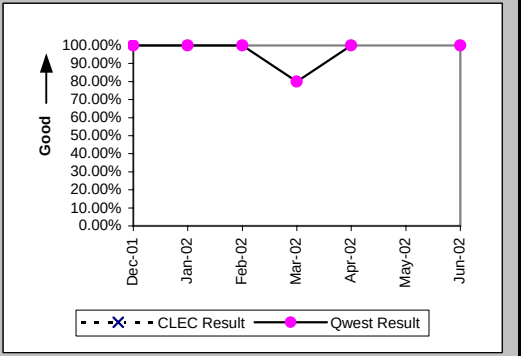
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	15	48	31.25%	46.35%	-0.93	-1.57	No
Jan-02						11	44	25.00%	43.30%			
Feb-02						3	13	23.08%	42.13%			
Mar-02	0	2	0.00%	0	0	24	100	24.00%	42.71%	-0.79	-1.48	No
Apr-02	0	2	0.00%	0	0	19	66	28.79%	45.28%	-0.89	-1.54	No
May-02	0	2	0.00%	0	0	24	74	32.43%	46.81%	-0.97	-1.59	No
Jun-02	0	2	0.00%	0	0	40	128	31.25%	46.35%	-0.95	-1.58	No



Checklist #14 - Resale - Installation for DS3 and Higher

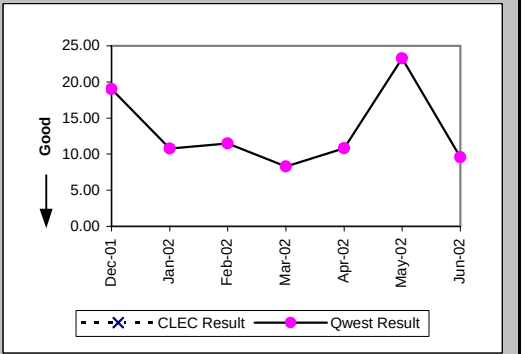
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						28	28	100.00%	0.00%			



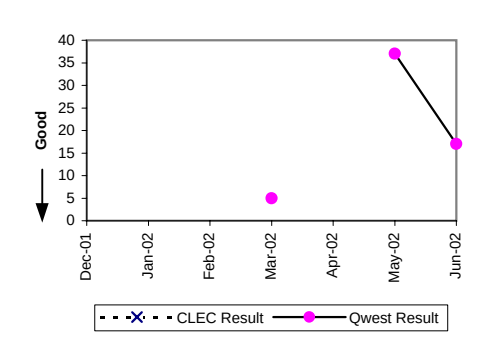
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	3	19.00	18.25			
Jan-02						86	8	10.75	11.16			
Feb-02						46	4	11.50	5.92			
Mar-02						58	7	8.29	2.81			
Apr-02						54	5	10.80	6.02			
May-02						93	4	23.25	19.35			
Jun-02						287	30	9.57	4.56			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

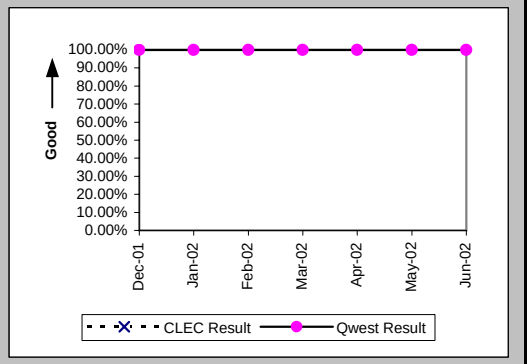
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						34	2	17.00	4.24			



Checklist #14 - Resale - Installation for DS3 and Higher

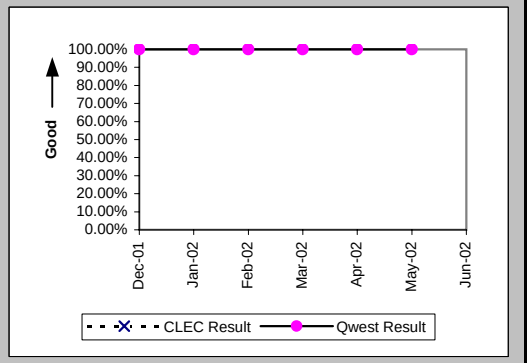
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02						18	18	100.00%	0.00%			



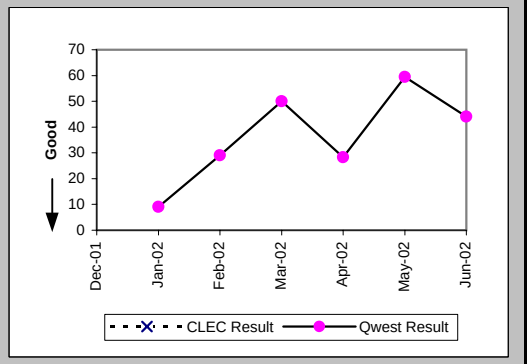
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	5	100.00%	0.00%			
Jun-02												



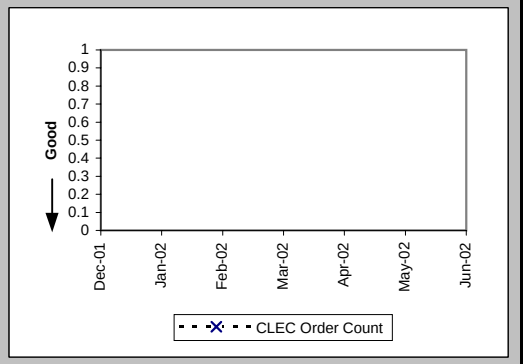
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						29	1	29.00				
Mar-02						50	1	50.00				
Apr-02						85	3	28.33	37.98			
May-02						119	2	59.50	48.79			
Jun-02						176	4	44.00	49.82			



Checklist #14 - Resale - Installation for DS3 and Higher

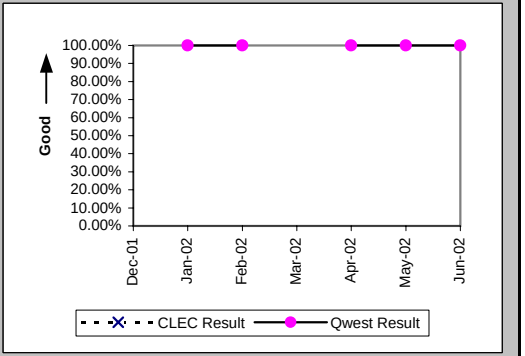
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

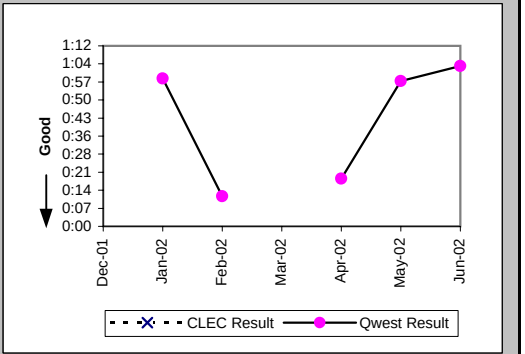
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			



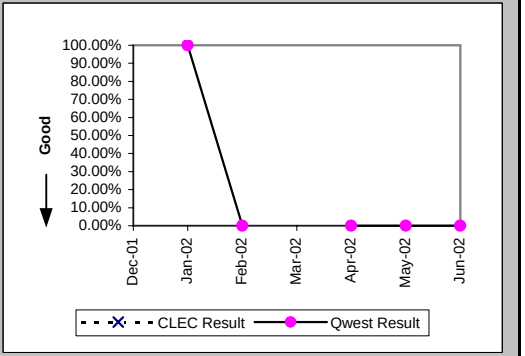
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:59	1	0:59				
Feb-02						0:12	1	0:12				
Mar-02												
Apr-02						0:19	1	0:19				
May-02						0:58	1	0:58				
Jun-02						1:04	1	1:04				



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

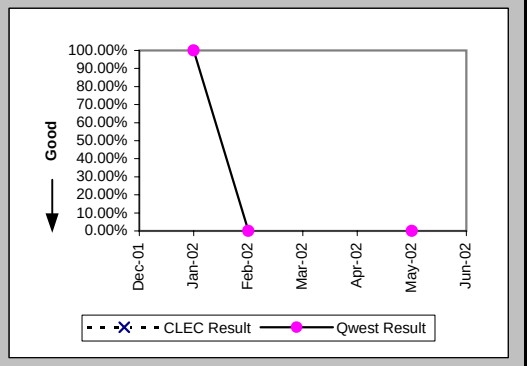
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Repair for DS3 and Higher

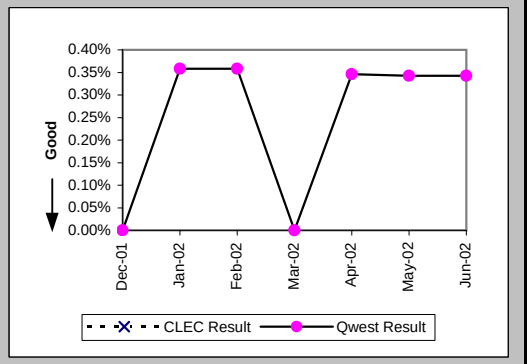
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												



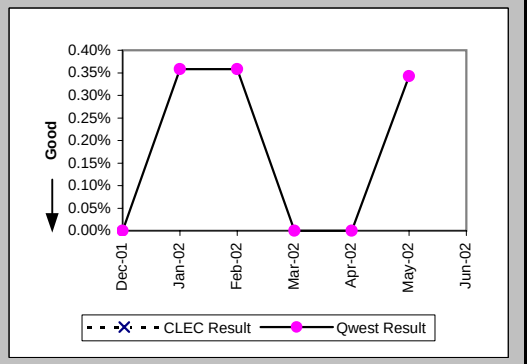
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						1	289	0.35%	5.87%			
May-02						1	292	0.34%	5.84%			
Jun-02						1	292	0.34%	5.84%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

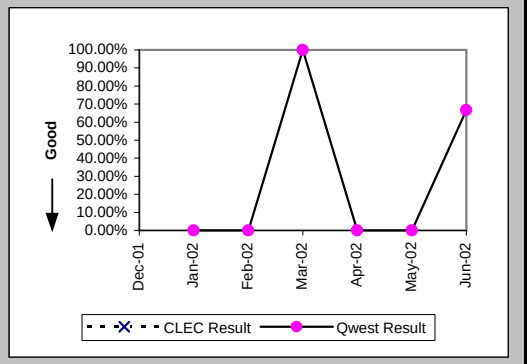
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	277	0.00%	0.00%			
Jan-02						1	279	0.36%	5.98%			
Feb-02						1	279	0.36%	5.98%			
Mar-02						0	286	0.00%	0.00%			
Apr-02						0	289	0.00%	0.00%			
May-02						1	292	0.34%	5.84%			
Jun-02												



Checklist #14 - Resale - Repair for DS3 and Higher

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

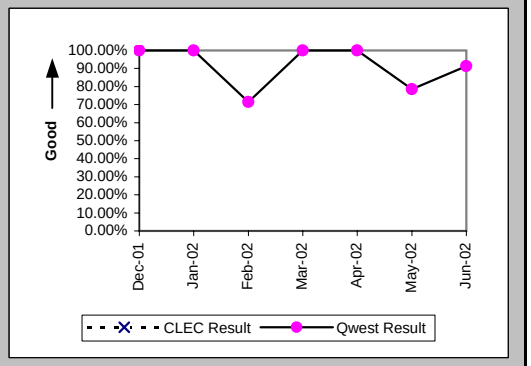
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			



Checklist #14 - Resale - Frame Relay Installation

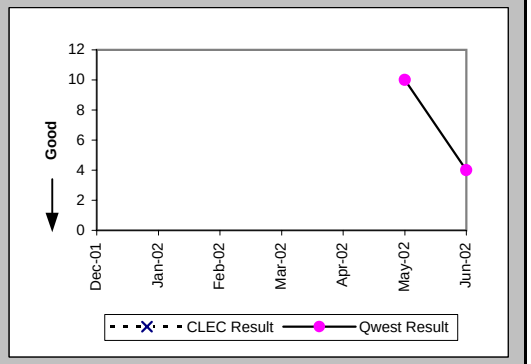
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						10	14	71.43%	45.18%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						11	14	78.57%	41.03%			
Jun-02						21	23	91.30%	28.18%			



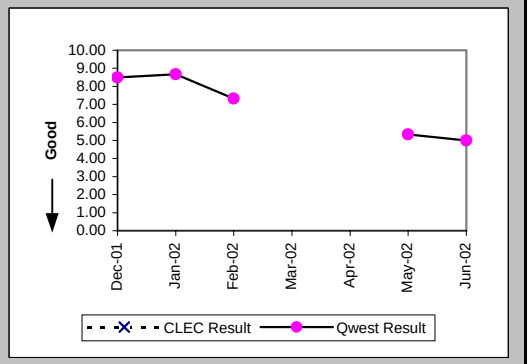
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						20	2	10.00	4.24			
Jun-02						4	1	4.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

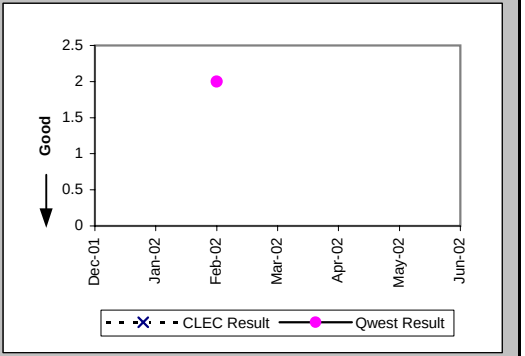
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	2	8.50	2.12			
Jan-02						26	3	8.67	4.04			
Feb-02						22	3	7.33	8.39			
Mar-02												
Apr-02												
May-02						32	6	5.33	8.19			
Jun-02						10	2	5.00	5.66			



Checklist #14 - Resale - Frame Relay Installation

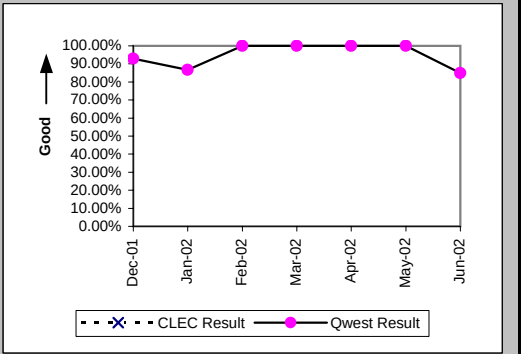
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						2	1	2.00				
Mar-02												
Apr-02												
May-02												
Jun-02												



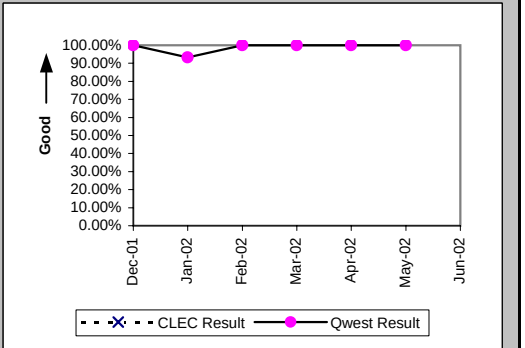
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	14	92.86%	25.75%			
Jan-02						13	15	86.67%	33.99%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						14	14	100.00%	0.00%			
Jun-02						17	20	85.00%	35.71%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

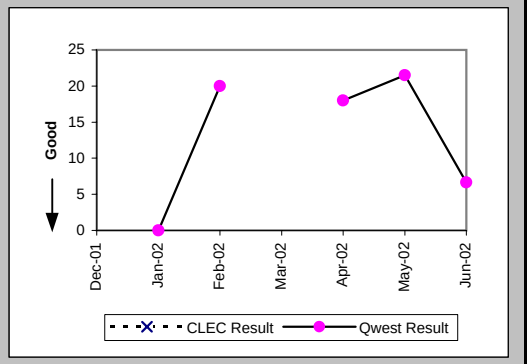
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	14	100.00%	0.00%			
Jan-02						14	15	93.33%	24.94%			
Feb-02						15	15	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						14	14	100.00%	0.00%			
Jun-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

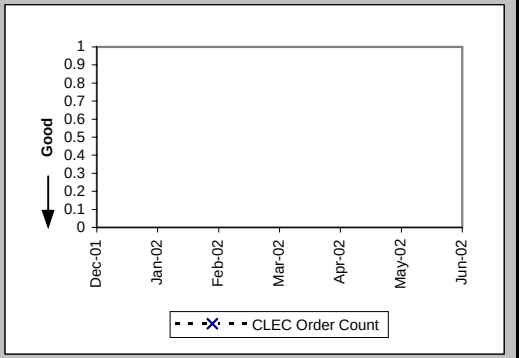
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	2	0.00	0.00			
Feb-02						40	2	20.00	0.00			
Mar-02												
Apr-02						18	1	18.00				
May-02						43	2	21.50	26.16			
Jun-02						20	3	6.67	5.13			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

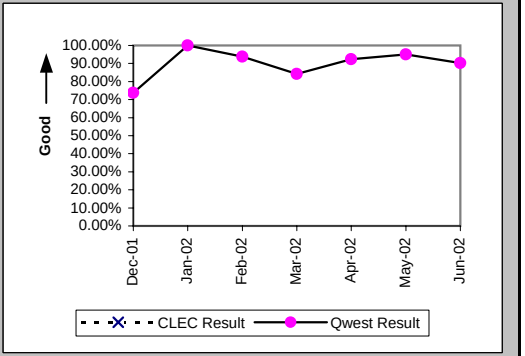
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

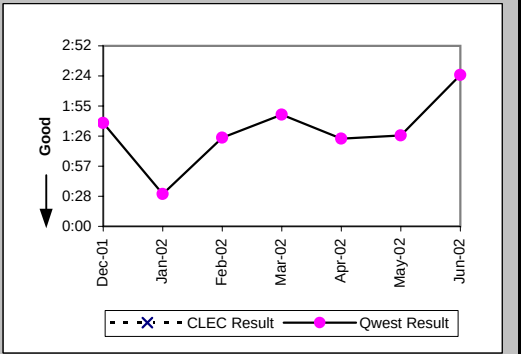
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	19	73.68%	44.03%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						15	16	93.75%	24.21%			
Mar-02						16	19	84.21%	36.46%			
Apr-02						12	13	92.31%	26.65%			
May-02						19	20	95.00%	21.79%			
Jun-02						28	31	90.32%	29.57%			



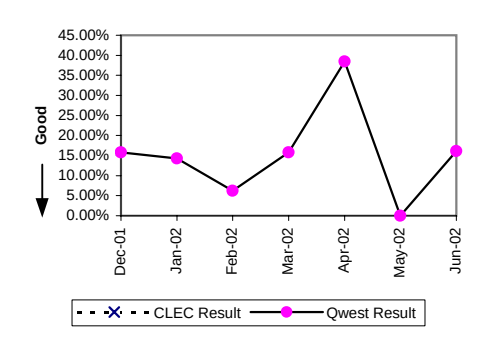
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31:22	19	1:39	1:58			
Jan-02						3:40	7	0:31	0:34			
Feb-02						22:47	16	1:25	2:37			
Mar-02						33:52	19	1:47	2:33			
Apr-02						18:11	13	1:24	1:12			
May-02						29:01	20	1:27	1:47			
Jun-02						74:46	31	2:25	4:18			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

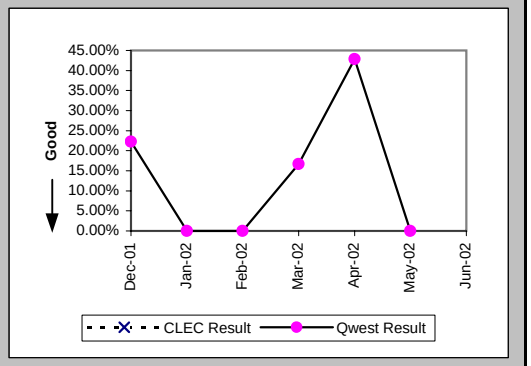
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	19	15.79%	36.46%			
Jan-02						1	7	14.29%	34.99%			
Feb-02						1	16	6.25%	24.21%			
Mar-02						3	19	15.79%	36.46%			
Apr-02						5	13	38.46%	48.65%			
May-02						0	20	0.00%	0.00%			
Jun-02						5	31	16.13%	36.78%			



Checklist #14 - Resale - Frame Relay Repair

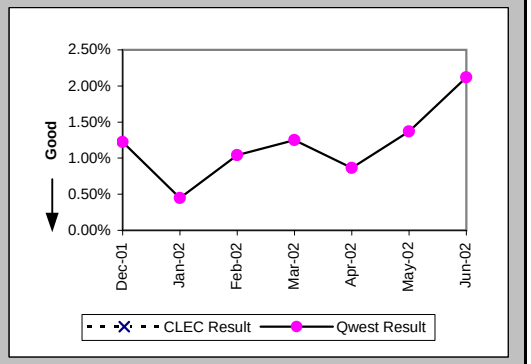
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						3	7	42.86%	49.49%			
May-02						0	14	0.00%	0.00%			
Jun-02												



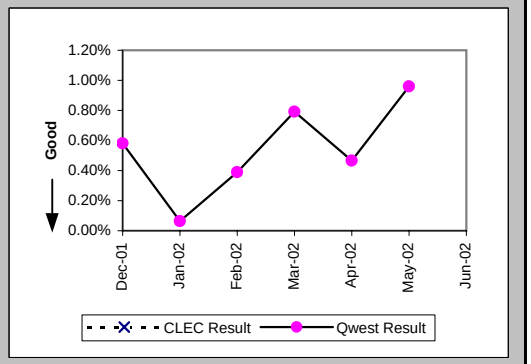
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1552	1.22%	11.00%			
Jan-02						7	1557	0.45%	6.69%			
Feb-02						16	1538	1.04%	10.15%			
Mar-02						19	1518	1.25%	11.12%			
Apr-02						13	1503	0.86%	9.26%			
May-02						20	1458	1.37%	11.63%			
Jun-02						31	1464	2.12%	14.40%			

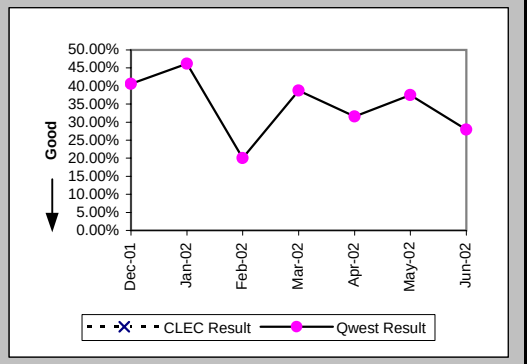


Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	1552	0.58%	7.59%			
Jan-02						1	1557	0.06%	2.53%			
Feb-02						6	1538	0.39%	6.23%			
Mar-02						12	1518	0.79%	8.86%			
Apr-02						7	1503	0.47%	6.81%			
May-02						14	1458	0.96%	9.75%			
Jun-02												



Checklist #14 - Resale - Frame Relay Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	32	40.63%	49.11%			
Jan-02						6	13	46.15%	49.85%			
Feb-02						4	20	20.00%	40.00%			
Mar-02						12	31	38.71%	48.71%			
Apr-02						6	19	31.58%	46.48%			
May-02						12	32	37.50%	48.41%			
Jun-02						12	43	27.91%	44.85%