ride the light SM

Qwest®

Performance Results

Washington

December 2001 - June 2002

July 16, 2002

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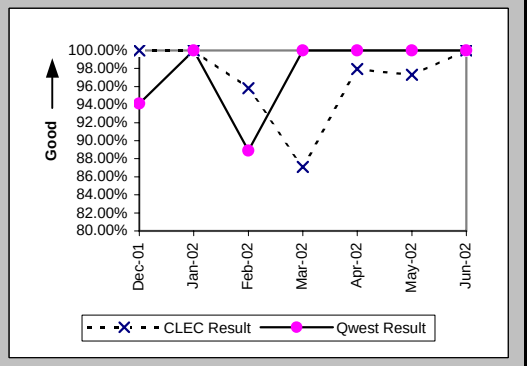
Checklist #1 - Local Interconnection - LIS Installation

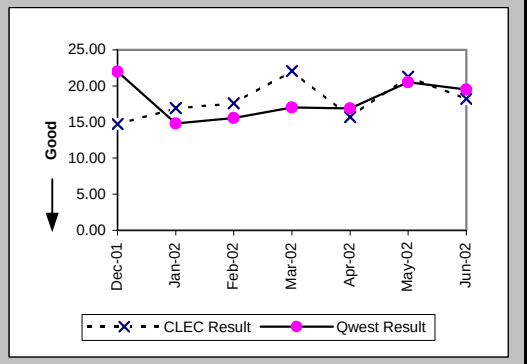
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	22	100.00%	11	2	32	34	94.12%	23.53%	-0.91	-1.56	No
Jan-02	47	47	100.00%	10	5	22	22	100.00%	N/A	N/A	N/A	
Feb-02	69	72	95.83%	8	0	8	9	88.89%	31.43%	-0.62	-1.38	No
Mar-02	27	31	87.10%	40	1	11	11	100.00%	N/A	N/A	-0.29	No
Apr-02	48	49	97.96%	25	0	11	11	100.00%	N/A	N/A	-0.95	No
May-02	36	37	97.30%	23	1	12	12	100.00%	N/A	N/A	-0.87	No
Jun-02	23	23	100.00%	6	0	6	6	100.00%	N/A	N/A	N/A	



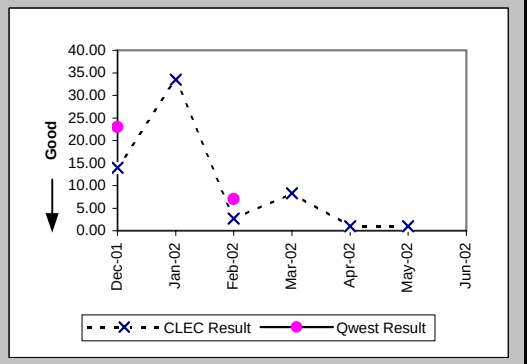
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	486	33	14.73	0	2	836	38	22.00	9.59	-3.19	-2.94	No
Jan-02	966	57	16.95	0	5	429	29	14.79	5.32	1.02	-0.38	No
Feb-02	1407	80	17.59	0	0	218	14	15.57	6.31	1	-0.39	No
Mar-02	1568	71	22.08	0	1	221	13	17.00	5.51	2.37	0.44	Yes
Apr-02	1162	74	15.70	0	0	186	11	16.91	4.89	-0.76	-1.46	No
May-02	1276	60	21.27	0	1	349	17	20.53	5.89	0.44	-0.73	No
Jun-02	529	29	18.24	0	0	117	6	19.50	3.21	-0.87	-1.53	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

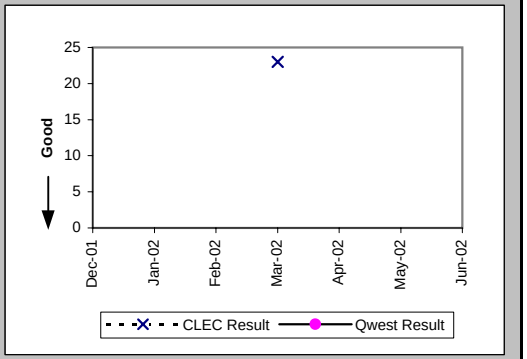
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42	3	14.00	8	0	69	3	23.00	19.29	-0.57	-1.35	No
Jan-02	67	2	33.50	8	4							
Feb-02	8	3	2.67	8	0	7	1	7.00				
Mar-02	116	14	8.29	29	1							
Apr-02	1	1	1.00	25	0							
May-02	1	1	1.00	23	0							
Jun-02												



Checklist #1 - Local Interconnection - LIS Installation

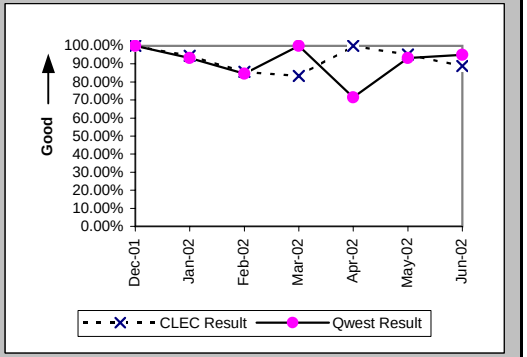
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	23	1	23.00	0	0							
Apr-02												
May-02												
Jun-02												



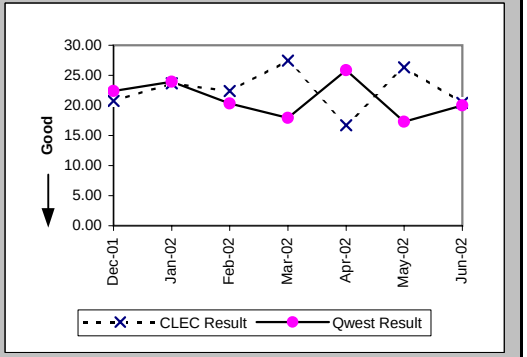
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	8	3	15	15	100.00%	N/A	N/A	N/A	
Jan-02	17	18	94.44%	4	9	14	15	93.33%	24.94%	-0.13	-1.08	No
Feb-02	12	14	85.71%	12	0	11	13	84.62%	36.08%	-0.08	-1.05	No
Mar-02	5	6	83.33%	8	2	12	12	100.00%	N/A	N/A	-0.41	No
Apr-02	28	28	100.00%	7	0	5	7	71.43%	45.18%	-1.5	-1.91	No
May-02	20	21	95.24%	5	1	14	15	93.33%	24.94%	-0.23	-1.14	No
Jun-02	8	9	88.89%	1	0	19	20	95.00%	21.79%	0.45	-0.73	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

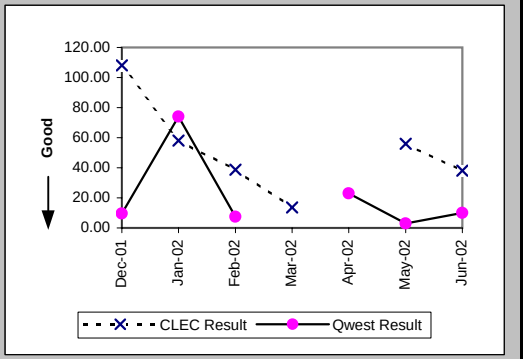
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	353	17	20.76	0	3	448	20	22.40	6.34	-0.78	-1.48	No
Jan-02	521	22	23.68	0	9	550	23	23.91	28.95	-0.03	-1.02	No
Feb-02	582	26	22.38	0	0	386	19	20.32	10.12	0.46	-0.72	No
Mar-02	384	14	27.43	0	2	233	13	17.92	2.87	2.88	0.75	Yes
Apr-02	585	35	16.71	0	0	181	7	25.86	17.99	-1.23	-1.75	No
May-02	685	26	26.35	0	1	346	20	17.30	6.47	3.72	1.26	Yes
Jun-02	204	10	20.40	0	0	500	25	20.00	5.83	0.24	-0.85	No



Checklist #1 - Local Interconnection - LIS Installation

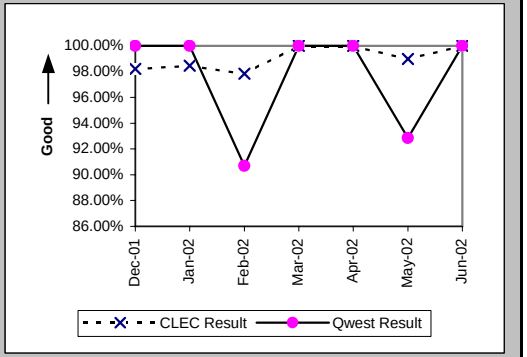
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	1	108.00	7	1	19	2	9.50	9.19	0.73	-0.56	No
Jan-02	232	4	58.00	1	2	148	2	74.00	87.68	-0.21	-1.13	No
Feb-02	155	4	38.75	10	0	30	4	7.50	6.45	1.64	-0.01	No
Mar-02	68	5	13.60	4	0							
Apr-02						46	2	23.00	29.70			
May-02	56	1	56.00	5	0	3	1	3.00				
Jun-02	38	1	38.00	1	0	10	1	10.00				



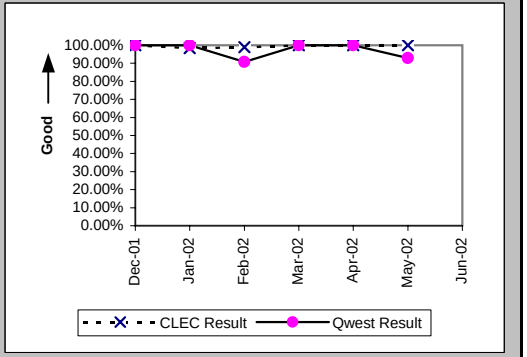
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	56	98.21%	0	0	83	83	100.00%	N/A	N/A	-0.5	No
Jan-02	64	65	98.46%	0	0	55	55	100.00%	N/A	N/A	-0.63	No
Feb-02	91	93	97.85%	0	0	39	43	90.70%	29.05%	-1.34	-1.81	No
Mar-02	96	96	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Apr-02	97	97	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
May-02	97	98	98.98%	0	0	26	28	92.86%	25.75%	-1.11	-1.67	No
Jun-02	63	63	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

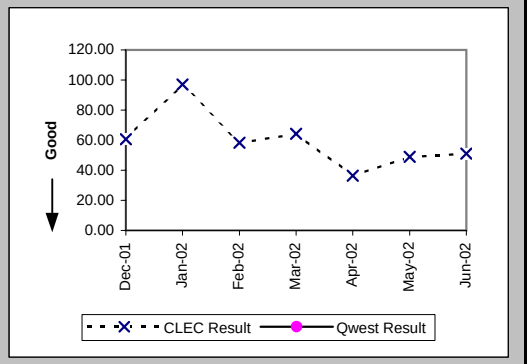
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	56	100.00%	0	0	83	83	100.00%	N/A	N/A	N/A	
Jan-02	64	65	98.46%	0	0	55	55	100.00%	N/A	N/A	-0.63	No
Feb-02	92	93	98.92%	0	0	39	43	90.70%	29.05%	-1.54	-1.93	No
Mar-02	96	96	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Apr-02	97	97	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
May-02	98	98	100.00%	0	0	26	28	92.86%	25.75%	-1.29	-1.79	No
Jun-02												



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

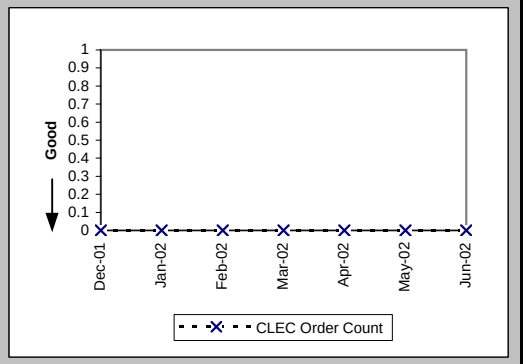
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	182	3	60.67	0	0							
Jan-02	194	2	97.00	0	0							
Feb-02	175	3	58.33	0	0							
Mar-02	257	4	64.25	0	0							
Apr-02	109	3	36.33	0	0							
May-02	98	2	49.00	0	0							
Jun-02	102	2	51.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

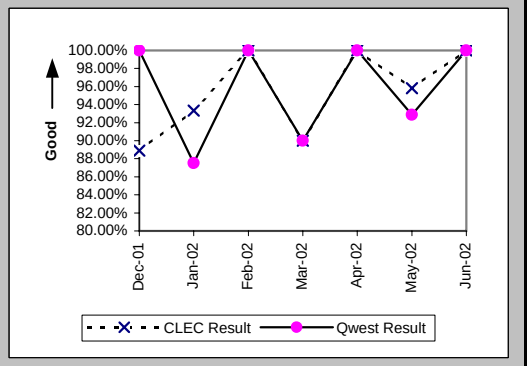
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #1 - Local Interconnection - LIS Repair

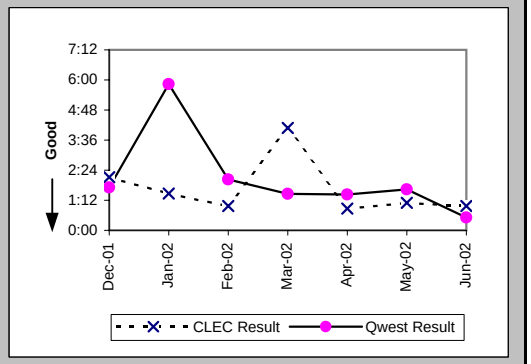
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	9	88.89%	19	0	2	2	100.00%	N/A	N/A	-0.96	No
Jan-02	14	15	93.33%	22	0	7	8	87.50%	33.07%	-0.4	-1.24	No
Feb-02	41	41	100.00%	28	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	9	10	90.00%	13	0	9	10	90.00%	30.00%	0	-1	No
Apr-02	18	18	100.00%	10	0	7	7	100.00%	N/A	N/A	N/A	
May-02	23	24	95.83%	6	0	13	14	92.86%	25.75%	-0.34	-1.21	No
Jun-02	15	15	100.00%	6	0	7	7	100.00%	N/A	N/A	N/A	



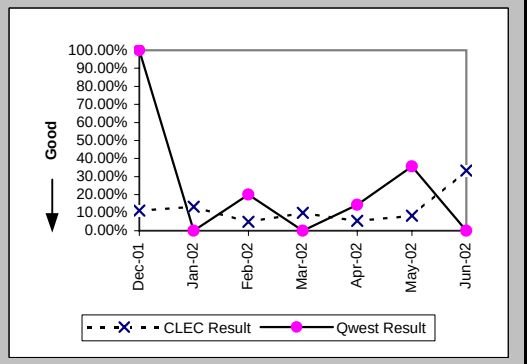
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19:03	9	2:07	19	0	3:25	2	1:43	1:17	-0.83	-1.51	No
Jan-02	22:02	15	1:28	22	0	46:41	8	5:50	13:48	-0.72	-1.44	No
Feb-02	39:37	41	0:58	28	0	10:10	5	2:02	1:46	-1.27	-1.77	No
Mar-02	40:47	10	4:05	13	0	14:30	10	1:27	2:18	0.55	-0.66	No
Apr-02	15:33	18	0:52	10	0	10:02	7	1:26	1:06	-1.17	-1.71	No
May-02	26:27	24	1:06	6	0	22:51	14	1:38	1:26	-1.1	-1.67	No
Jun-02	14:24	15	0:58	6	0	3:39	7	0:31	0:17	1.91	0.16	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

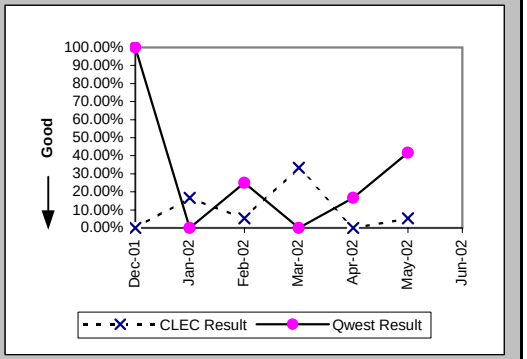
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	9	11.11%	19	0	2	2	100.00%	N/A	N/A		
Jan-02	2	15	13.33%	22	0	0	8	0.00%	N/A	N/A	-0.48	No
Feb-02	2	41	4.88%	28	0	1	5	20.00%	40.00%	-0.8	-1.49	No
Mar-02	1	10	10.00%	13	0	0	10	0.00%	N/A	N/A	-0.62	No
Apr-02	1	18	5.56%	10	0	1	7	14.29%	34.99%	-0.56	-1.34	No
May-02	2	24	8.33%	6	0	5	14	35.71%	47.92%	-1.7	-2.03	No
Jun-02	5	15	33.33%	6	0	0	7	0.00%	N/A	N/A	0.04	Yes



Checklist #1 - Local Interconnection - LIS Repair

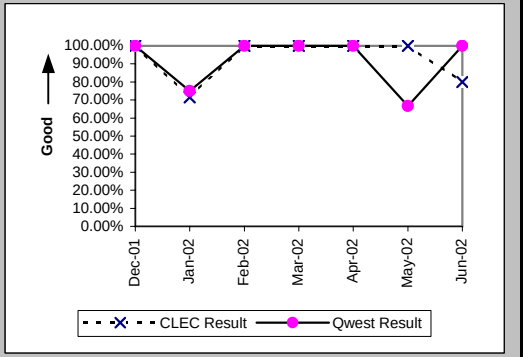
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	19	0	1	1	100.00%	N/A	N/A		
Jan-02	2	12	16.67%	22	0	0	7	0.00%	N/A	N/A	-0.44	No
Feb-02	2	38	5.26%	28	0	1	4	25.00%	43.30%	-0.87	-1.53	No
Mar-02	1	3	33.33%	13	0	0	3	0.00%	N/A	N/A	-0.63	No
Apr-02	0	6	0.00%	10	0	1	6	16.67%	37.27%	-0.77	-1.47	No
May-02	1	19	5.26%	6	0	5	12	41.67%	49.30%	-2	-2.22	No
Jun-02												



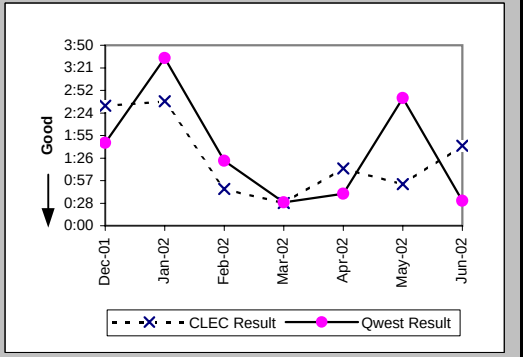
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Jan-02	5	7	71.43%	9	0	3	4	75.00%	43.30%	-0.07	-1.04	No
Feb-02	5	5	100.00%	5	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	3	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	5	0	5	5	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	2	0	2	3	66.67%	47.14%	-0.87	-1.53	No
Jun-02	4	5	80.00%	3	0	2	2	100.00%	N/A	N/A	-0.84	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

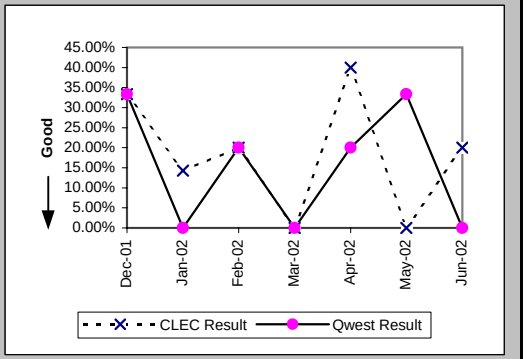
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7:39	3	2:33	3	0	5:18	3	1:46	0:53	0.53	-0.68	No
Jan-02	18:32	7	2:39	9	0	14:16	4	3:34	6:16	-0.23	-1.14	No
Feb-02	3:53	5	0:47	5	0	6:57	5	1:23	1:14	-0.79	-1.48	No
Mar-02	0:58	2	0:29	3	0	1:29	3	0:30	0:21	-0.03	-1.02	No
Apr-02	6:07	5	1:13	5	0	3:27	5	0:41	0:40	1.4	-0.15	No
May-02	2:39	3	0:53	2	0	8:09	3	2:43	2:49	-0.8	-1.48	No
Jun-02	8:32	5	1:42	3	0	1:05	2	0:32	0:08	1.15	-0.3	No



Checklist #1 - Local Interconnection - LIS Repair

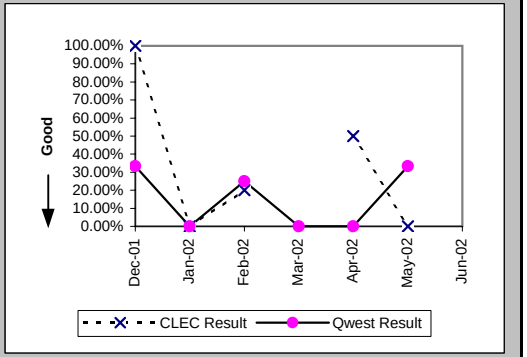
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	3	0	1	3	33.33%	47.14%	0	-1	No
Jan-02	1	7	14.29%	9	0	0	4	0.00%	N/A	N/A	-0.75	No
Feb-02	1	5	20.00%	5	0	1	5	20.00%	40.00%	0	-1	No
Mar-02	0	2	0.00%	3	0	0	3	0.00%	N/A	N/A	N/A	
Apr-02	2	5	40.00%	5	0	1	5	20.00%	40.00%	0.35	-0.79	No
May-02	0	3	0.00%	2	0	1	3	33.33%	47.14%	-0.87	-1.53	No
Jun-02	1	5	20.00%	3	0	0	2	0.00%	N/A	N/A	-0.84	No



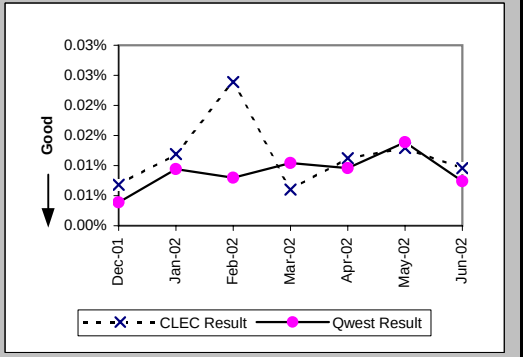
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	3	0	1	3	33.33%	47.14%	0.67	-0.59	No
Jan-02	0	5	0.00%	9	0	0	4	0.00%	N/A	N/A	N/A	
Feb-02	1	5	20.00%	5	0	1	4	25.00%	43.30%	-0.17	-1.1	No
Mar-02						0	3	0.00%	0.00%			
Apr-02	2	4	50.00%	5	0	0	2	0.00%	N/A	N/A	-0.46	No
May-02	0	3	0.00%	2	0	1	3	33.33%	47.14%	-0.87	-1.53	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

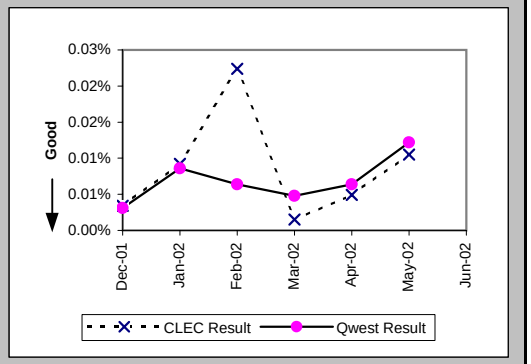
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	177125	0.01%	22	0	5	127219	0.00%	0.63%	1.23	-0.25	No
Jan-02	22	184785	0.01%	31	0	12	127867	0.01%	0.97%	0.72	-0.57	No
Feb-02	46	192197	0.02%	33	0	10	124601	0.01%	0.90%	4.88	1.97	Yes
Mar-02	12	198889	0.01%	16	0	13	125469	0.01%	1.02%	-1.18	-1.72	No
Apr-02	23	204559	0.01%	15	0	12	124834	0.01%	0.98%	0.46	-0.72	No
May-02	27	209146	0.01%	8	0	17	122645	0.01%	1.18%	-0.22	-1.14	No
Jun-02	20	208426	0.01%	9	0	9	121269	0.01%	0.86%	0.7	-0.58	No



Checklist #1 - Local Interconnection - LIS Repair

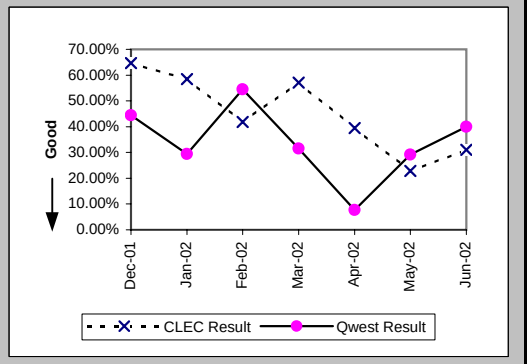
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	177125	0.00%	22	0	4	127219	0.00%	0.56%	0.12	-0.93	No
Jan-02	17	184785	0.01%	31	0	11	127867	0.01%	0.93%	0.18	-0.89	No
Feb-02	43	192197	0.02%	33	0	8	124601	0.01%	0.80%	5.47	2.33	Yes
Mar-02	3	198889	0.00%	16	0	6	125469	0.00%	0.69%	-1.31	-1.8	No
Apr-02	10	204559	0.00%	15	0	8	124834	0.01%	0.80%	-0.53	-1.32	No
May-02	22	209146	0.01%	8	0	15	122645	0.01%	1.11%	-0.43	-1.26	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

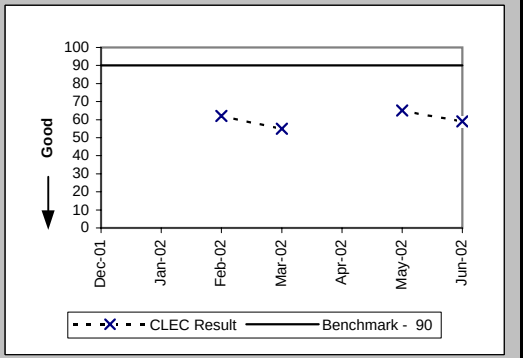
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	34	64.71%	0	0	4	9	44.44%	49.69%	1.05	-0.36	No
Jan-02	31	53	58.49%	0	0	5	17	29.41%	45.56%	2.06	0.25	Yes
Feb-02	33	79	41.77%	0	0	12	22	54.55%	49.79%	-1.06	-1.65	No
Mar-02	16	28	57.14%	0	0	6	19	31.58%	46.48%	1.69	0.03	Yes
Apr-02	15	38	39.47%	0	0	1	13	7.69%	26.65%	2.17	0.32	Yes
May-02	8	35	22.86%	0	0	7	24	29.17%	45.45%	-0.52	-1.32	No
Jun-02	9	29	31.03%	0	0	6	15	40.00%	48.99%	-0.58	-1.35	No



Checklist #1 - Collocation

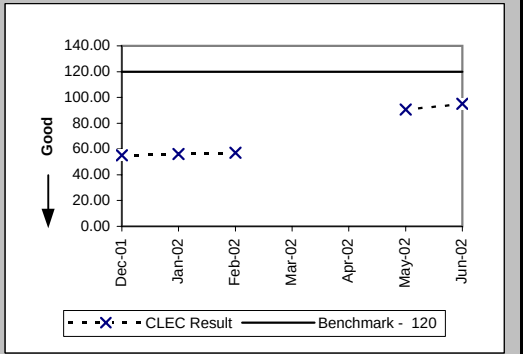
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	62	1	62.00			
Mar-02	110	2	55.00			
Apr-02						
May-02	65	1	65.00			
Jun-02	59	1	59.00			



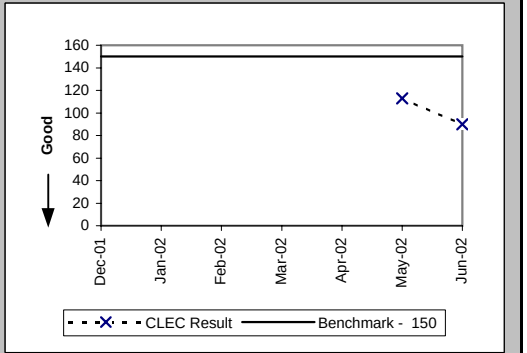
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	55	1	55.00	0	0	
Jan-02	56	1	56.00			
Feb-02	57	1	57.00			
Mar-02						
Apr-02						
May-02	181	2	90.50			
Jun-02	95	1	95.00			



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

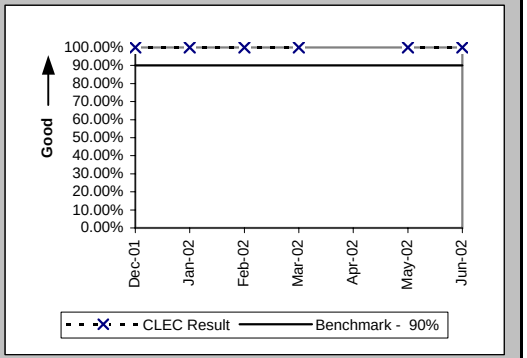
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	226	2	113.00			
Jun-02	90	1	90.00			



Checklist #1 - Collocation

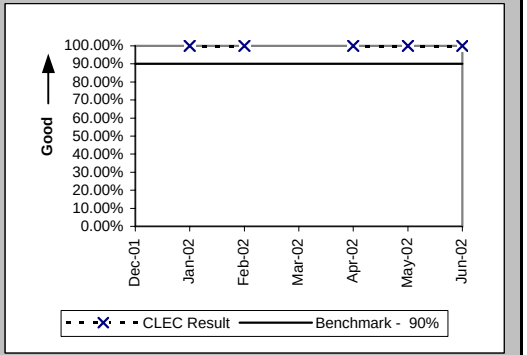
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02	1	1	100.00%			
Feb-02	2	2	100.00%			
Mar-02	2	2	100.00%			
Apr-02						
May-02	3	3	100.00%			
Jun-02	2	2	100.00%			



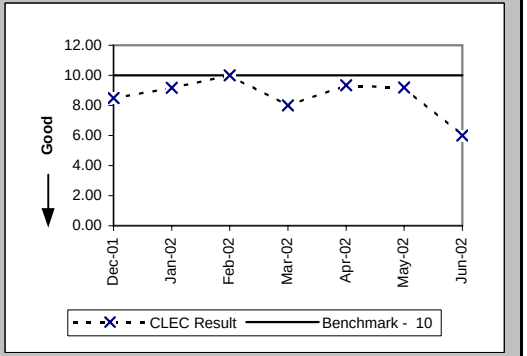
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	2	2	100.00%			
Feb-02	2	2	100.00%			
Mar-02						
Apr-02	3	3	100.00%			
May-02	6	6	100.00%			
Jun-02	1	1	100.00%			



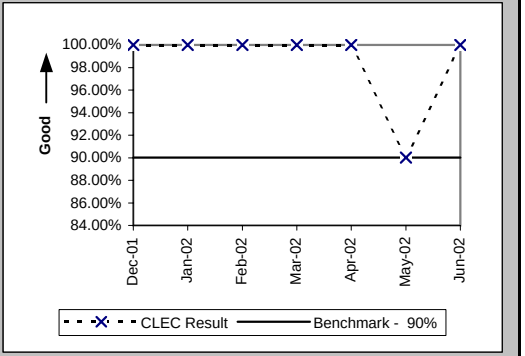
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	51	6	8.50	0	0	1.64
Jan-02	55	6	9.17			
Feb-02	10	1	10.00			
Mar-02	16	2	8.00			
Apr-02	28	3	9.33			
May-02	46	5	9.20			
Jun-02	6	1	6.00			



Checklist #1 - Collocation

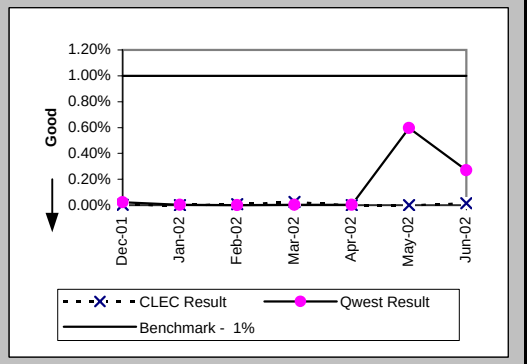
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	7	100.00%	0	0	0.00%
Jan-02	9	9	100.00%			
Feb-02	3	3	100.00%			
Mar-02	7	7	100.00%			
Apr-02	4	4	100.00%			
May-02	9	10	90.00%			
Jun-02	3	3	100.00%			



Checklist #1 - Trunk Blocking

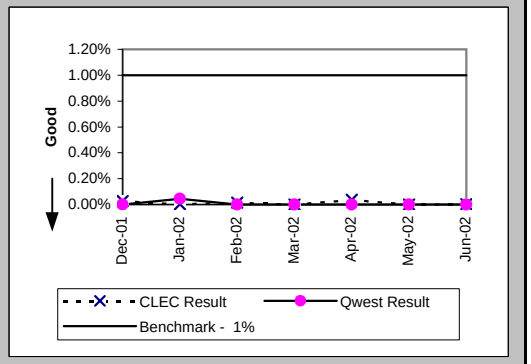
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0.66	24816	0.00%	0	0	10.85	48253	0.02%	0.17%	-14.57	-9.86	No
Jan-02	0.03	24576	0.00%	0	0	0.67	47677	0.00%	0.02%	-8.18	-5.97	No
Feb-02	2.14	25992	0.01%	0	0	0.28	47125	0.00%	0.01%	126.28	75.77	No
Mar-02	6.85	26616	0.03%	0	0	1.83	58621	0.00%	0.03%	91.36	54.54	No
Apr-02	0.11	26880	0.00%	0	0	1.26	58621	0.00%	0.03%	-8.01	-5.87	No
May-02	0.33	28800	0.00%	0	0	326.81	54853	0.60%	3.05%	-26.83	-17.31	No
Jun-02	4.51	29016	0.02%	0	0	123.98	46025	0.27%	1.26%	-26.9	-17.36	No



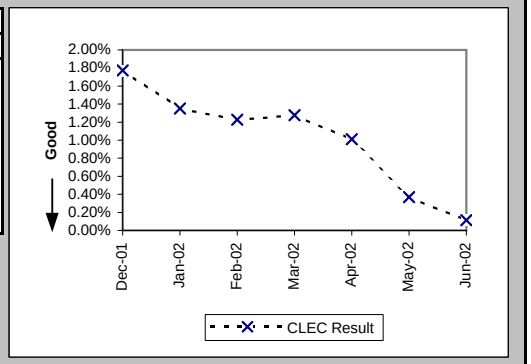
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3.92	15084	0.03%	0	0	0	37318	0.00%	0.00%			No
Jan-02	0.33	14772	0.00%	0	0	16.7	37222	0.04%	0.67%	-6.58	-5	No
Feb-02	2.41	16691	0.01%	0	0	0.37	36574	0.00%	0.00%	327.69	198.22	No
Mar-02	0.08	16607	0.00%	0	0	0.03	36574	0.00%	0.00%	32.74	18.9	No
Apr-02	6.45	17711	0.04%	0	0	0.15	36574	0.00%	0.01%	579.1	351.07	No
May-02	0.17	18264	0.00%	0	0	0.31	36574	0.00%	0.01%	0.4	-0.76	No
Jun-02	0.33	18408	0.00%	0	0	0	33625	0.00%	0.00%			No

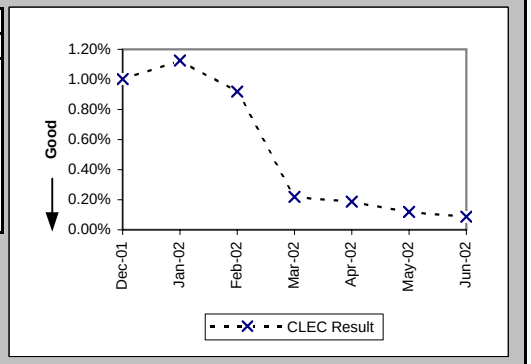


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	462.6	26088	1.77%	0	0	9.99%
Jan-02	345.24	25584	1.35%	0	0	7.54%
Feb-02	333.28	27168	1.23%	0	0	7.33%
Mar-02	350.96	27456	1.28%	0	0	7.93%
Apr-02	281.03	27768	1.01%	0	0	6.44%
May-02	109.63	29712	0.37%	0	0	2.76%
Jun-02	34.38	30120	0.11%	0	0	0.52%



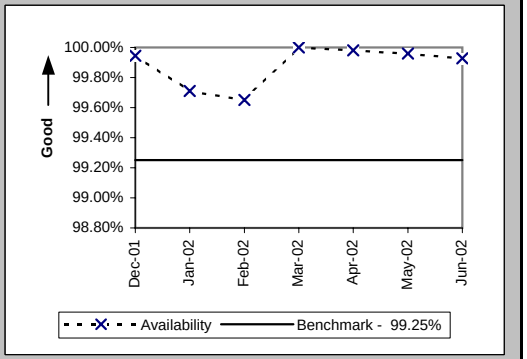
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	157.61	15732	1.00%	0	0	7.60%
Jan-02	183.15	16259	1.13%	0	0	6.89%
Feb-02	159.19	17303	0.92%	0	0	6.34%
Mar-02	37.23	17039	0.22%	0	0	2.63%
Apr-02	33.87	17999	0.19%	0	0	1.80%
May-02	21.78	18384	0.12%	0	0	1.59%
Jun-02	16.35	18528	0.09%	0	0	1.07%



Checklist #2 - Gateway Availability

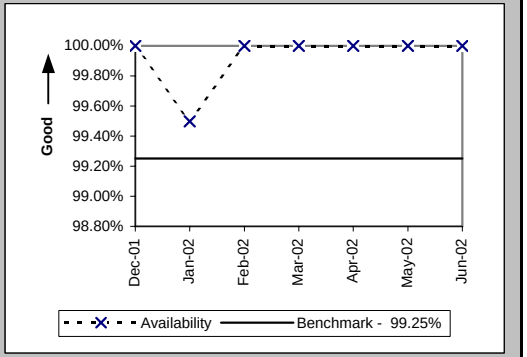
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		



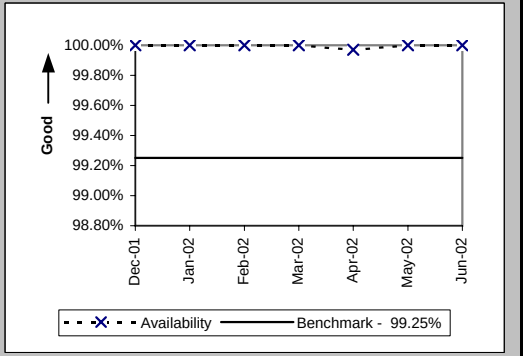
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

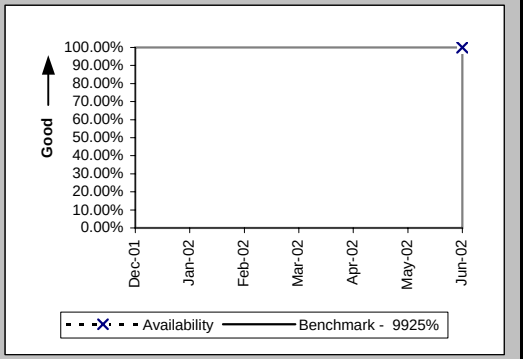
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		



Checklist #2 - Gateway Availability

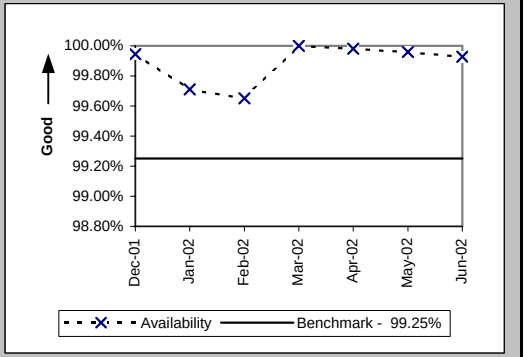
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		



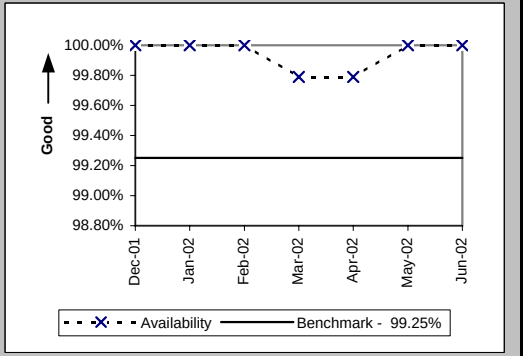
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		



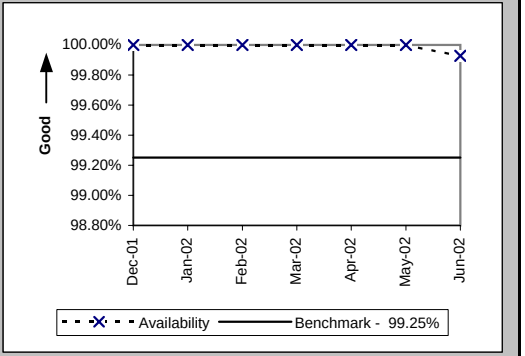
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		

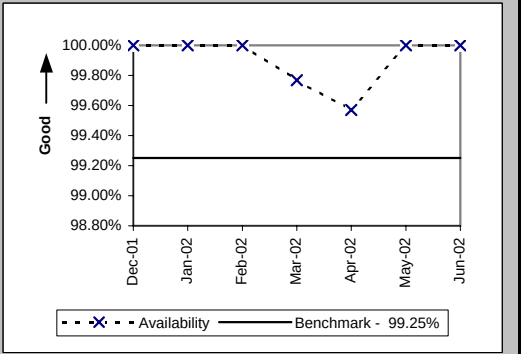


Checklist #2 - Gateway Availability

System Availability - EXACT (Percent) Default (GA-4) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		



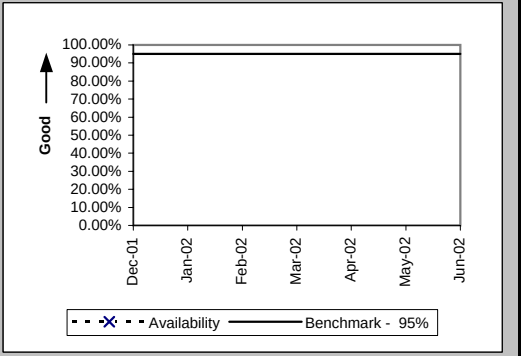
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

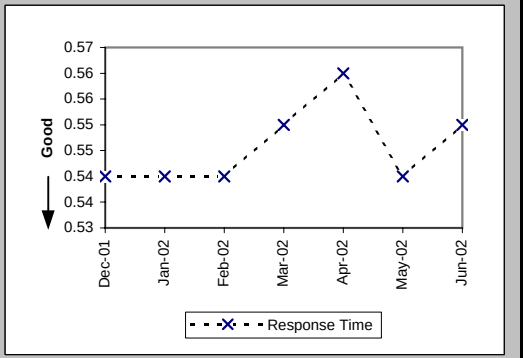
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			



Checklist #2 - Preorder Response Times - IMA

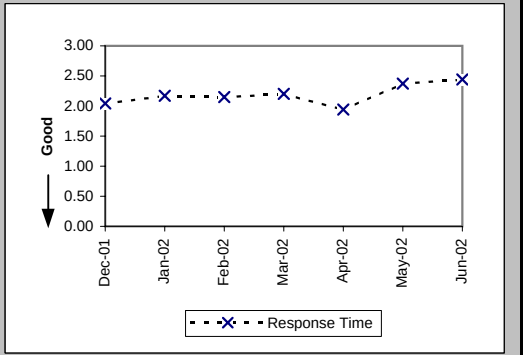
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24



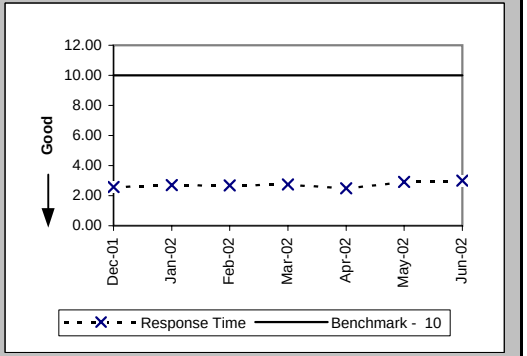
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

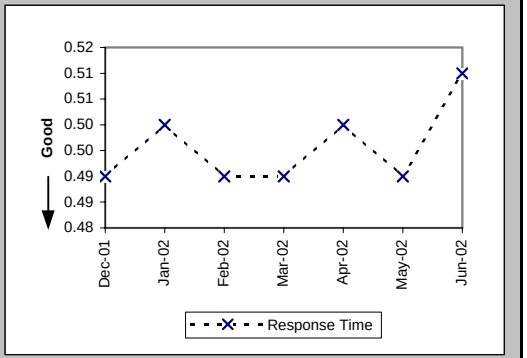
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			



Checklist #2 - Preorder Response Times - IMA

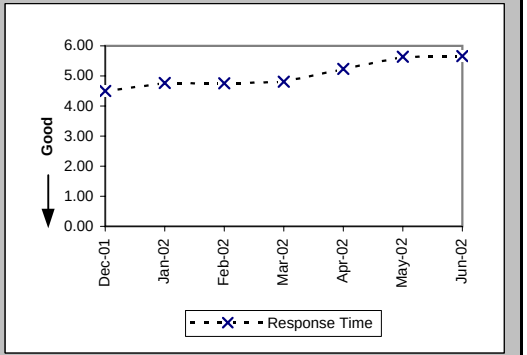
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24



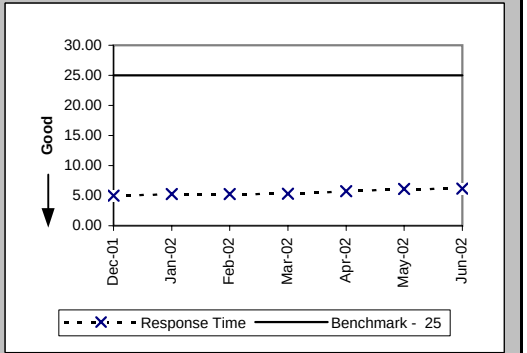
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

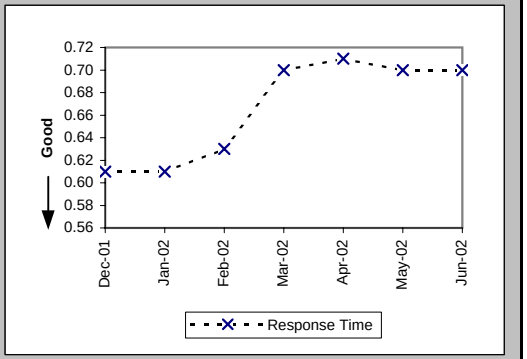
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			



Checklist #2 - Preorder Response Times - IMA

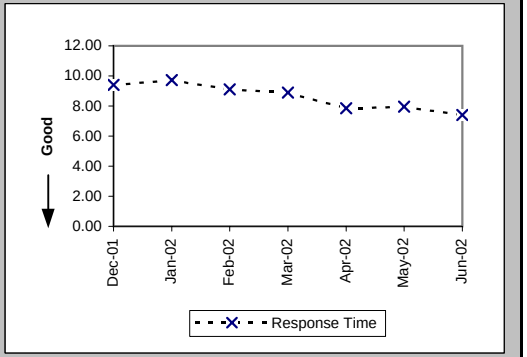
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07



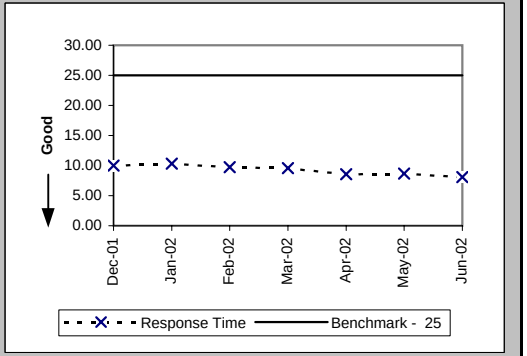
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

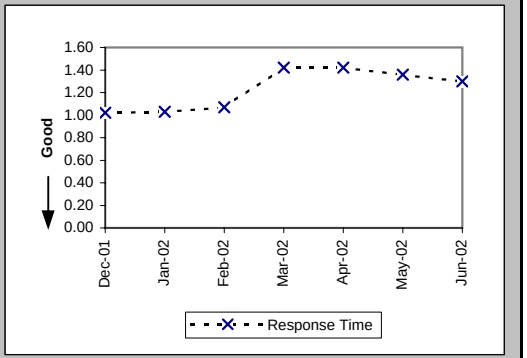
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			



Checklist #2 - Preorder Response Times - IMA

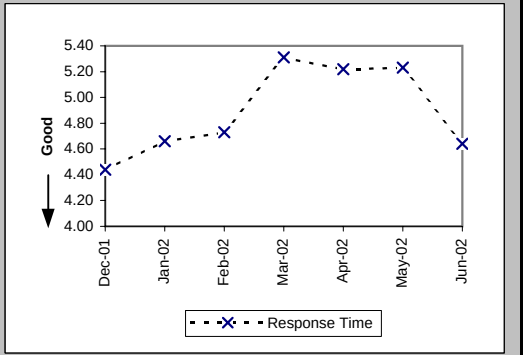
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66



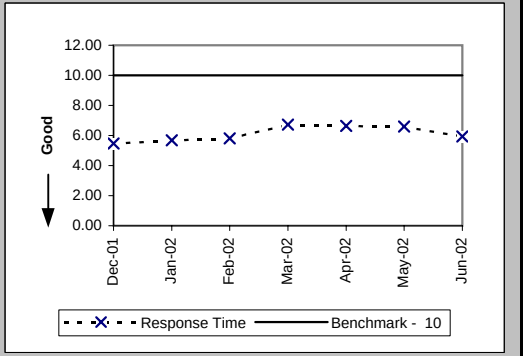
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

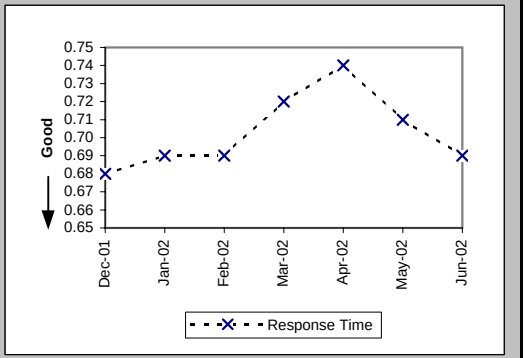
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			



Checklist #2 - Preorder Response Times - IMA

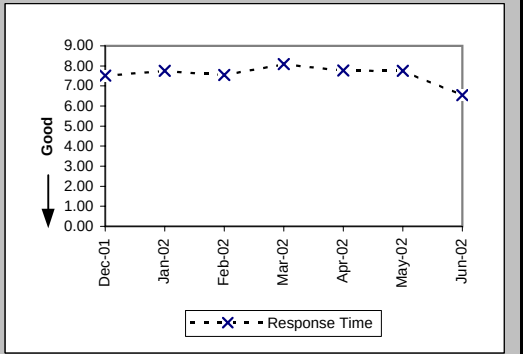
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07



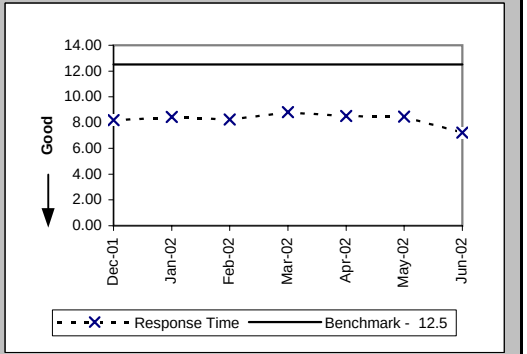
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

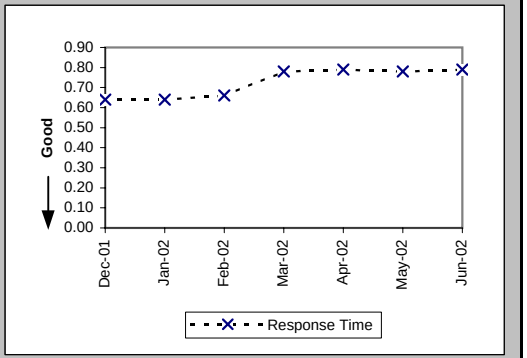
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			



Checklist #2 - Preorder Response Times - IMA

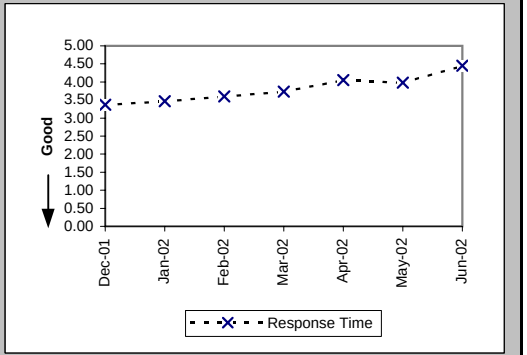
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14



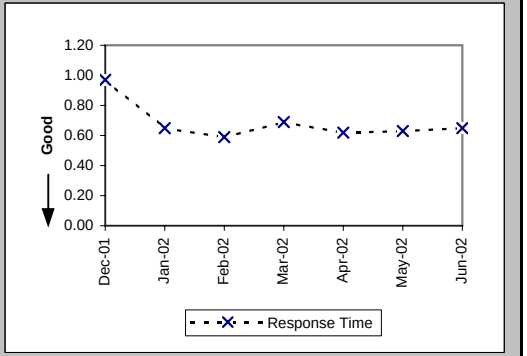
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

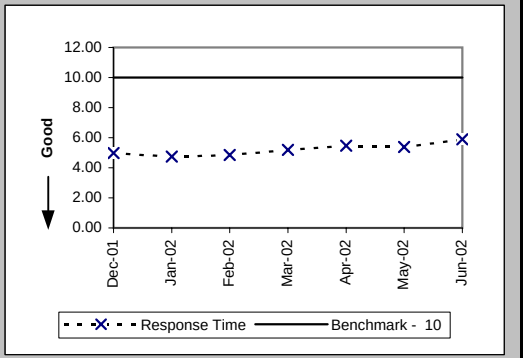
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15



Checklist #2 - Preorder Response Times - IMA

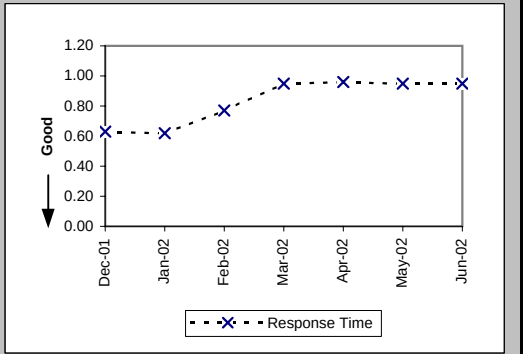
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			



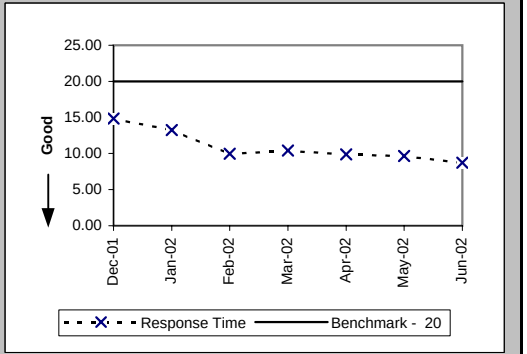
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

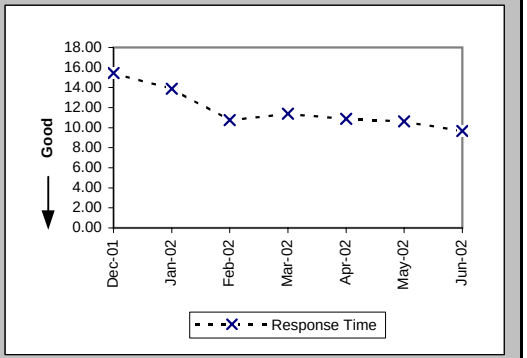
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12



Checklist #2 - Preorder Response Times - IMA

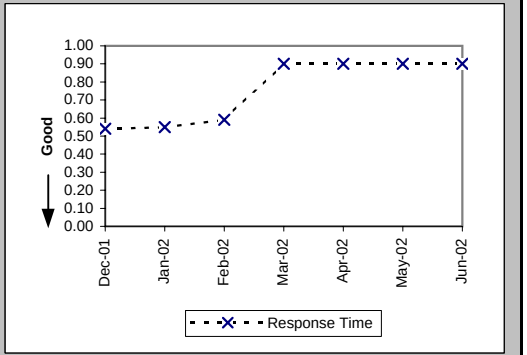
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			



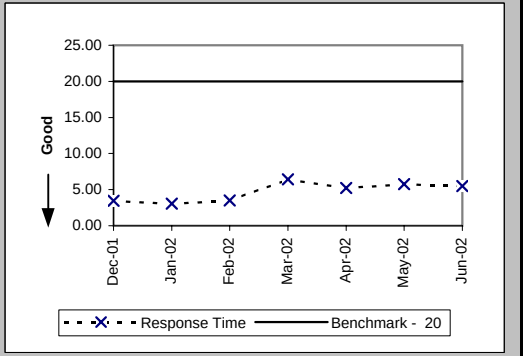
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

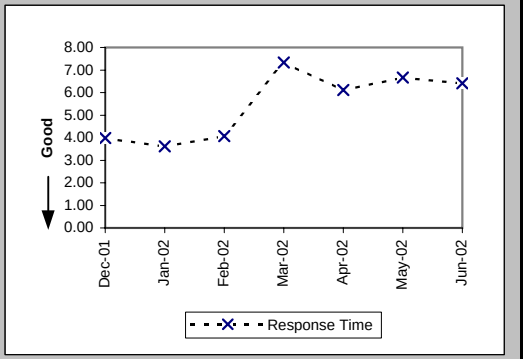
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54



Checklist #2 - Preorder Response Times - IMA

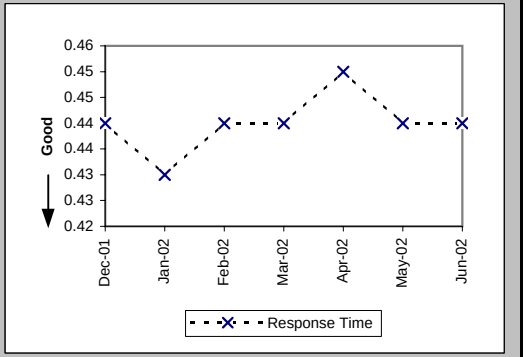
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			



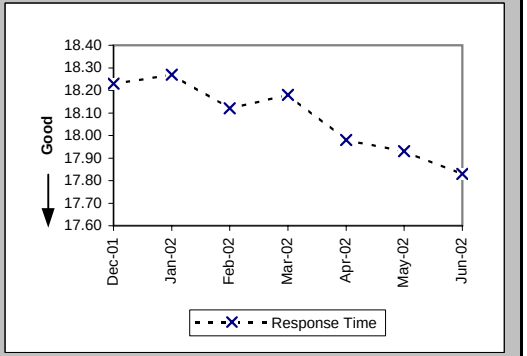
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

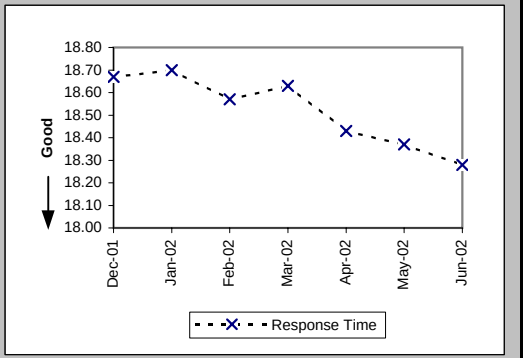
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28



Checklist #2 - Preorder Response Times - IMA

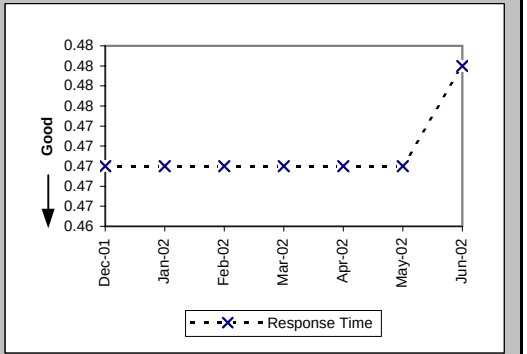
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			



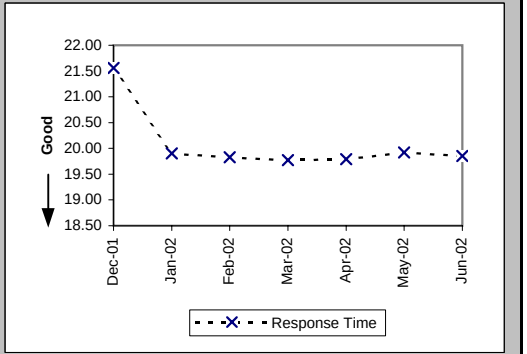
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

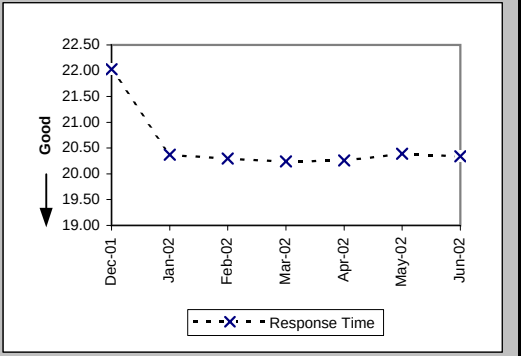
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56



Checklist #2 - Preorder Response Times - IMA

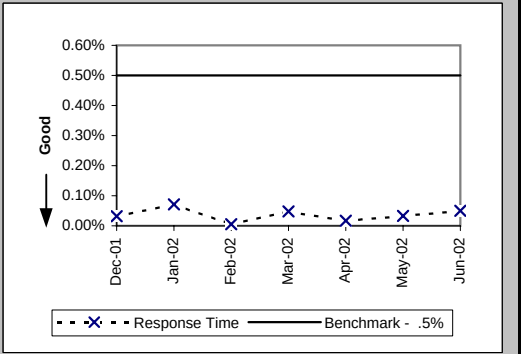
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			



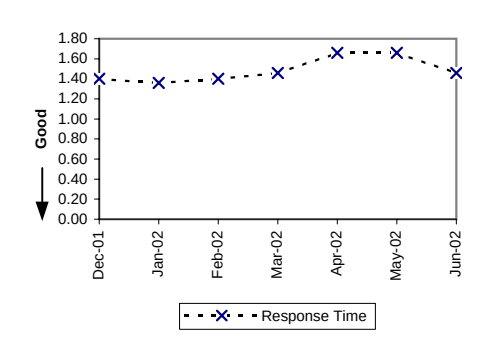
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%



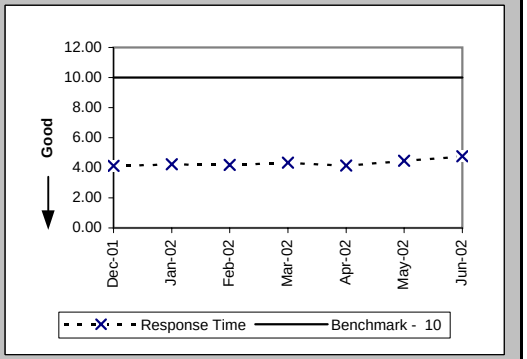
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57

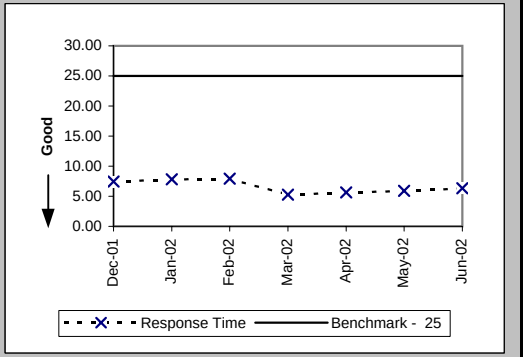


Checklist #2 - Preorder Response Times - EDI

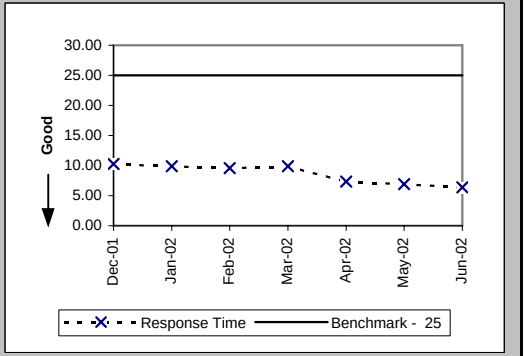
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24



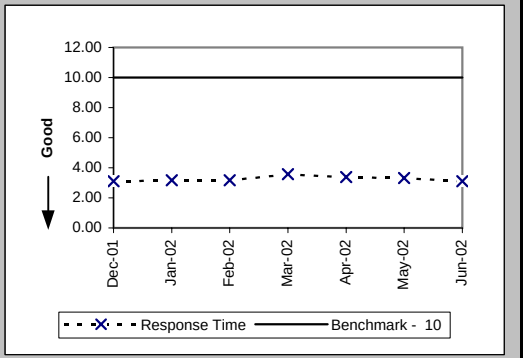
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44



Checklist #2 - Preorder Response Times - EDI

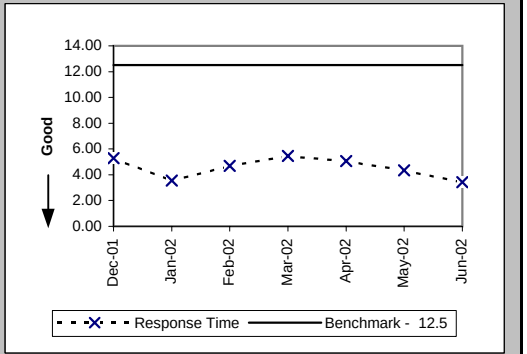
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87



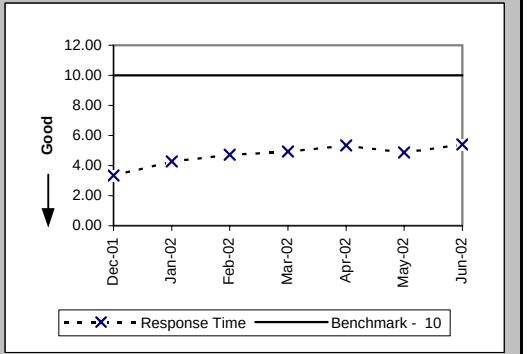
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

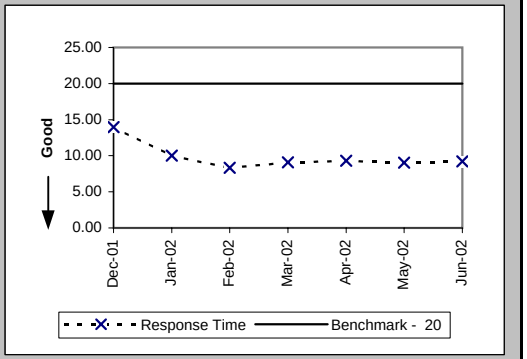
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20



Checklist #2 - Preorder Response Times - EDI

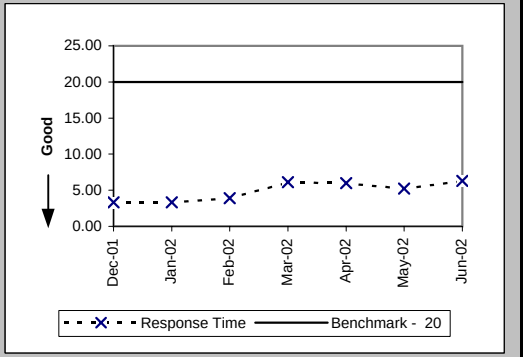
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23



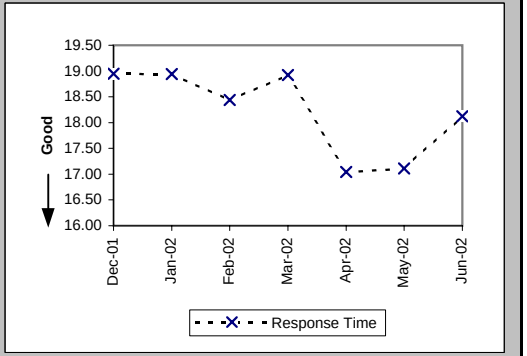
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

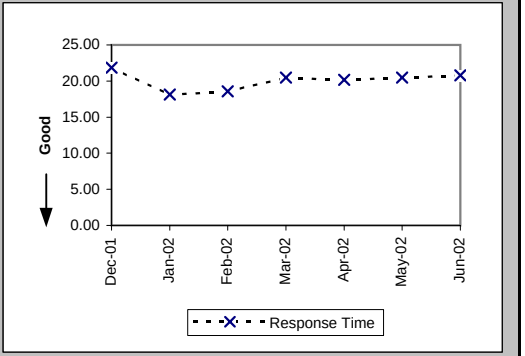
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81



Checklist #2 - Preorder Response Times - EDI

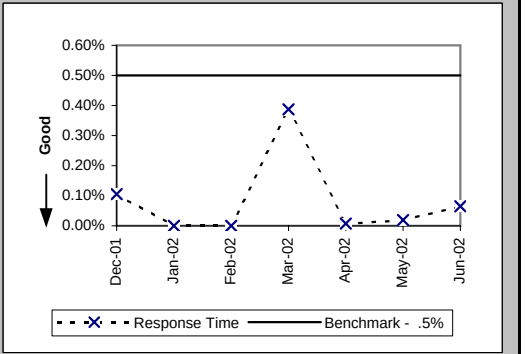
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77



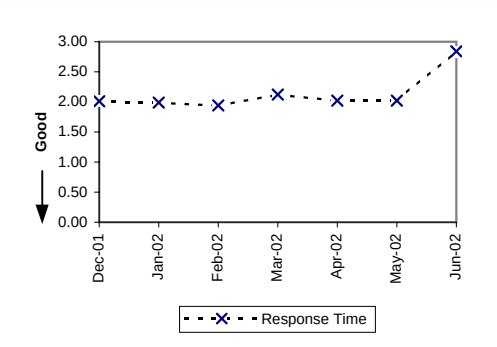
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

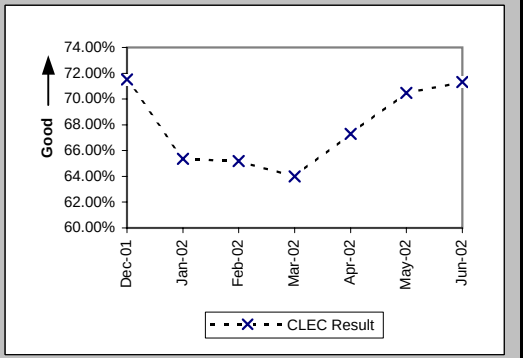
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77



Checklist #2 - Electronic Flow-through - Resale

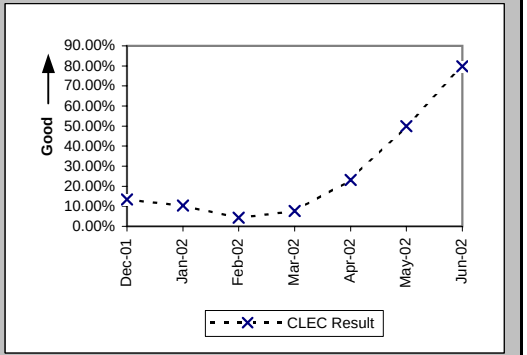
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1349	1886	71.53%	269	0	45.13%
Jan-02	1969	3013	65.35%	297	0	47.59%
Feb-02	1380	2117	65.19%	160	0	47.64%
Mar-02	1562	2441	63.99%	236	0	48.00%
Apr-02	1608	2389	67.31%	216	0	46.91%
May-02	1643	2331	70.48%	176	0	45.61%
Jun-02	1477	2071	71.32%	173	0	45.23%



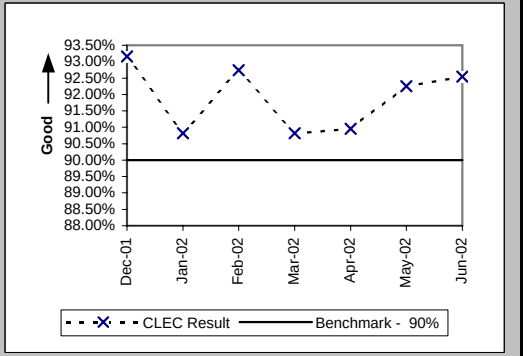
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	4	30	13.33%	269	0	33.99%
Jan-02	3	29	10.34%	297	0	30.45%
Feb-02	1	23	4.35%	160	0	20.39%
Mar-02	1	13	7.69%	236	0	26.65%
Apr-02	3	13	23.08%	216	0	42.13%
May-02	7	14	50.00%	176	0	50.00%
Jun-02	71	89	79.78%	173	0	40.17%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

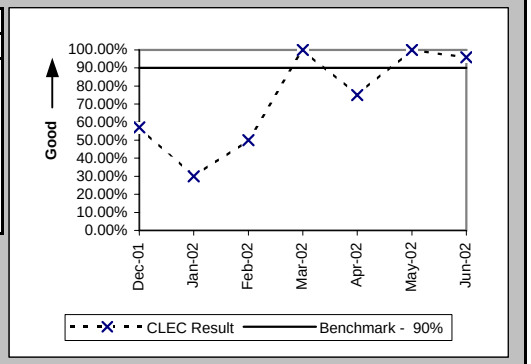
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1349	1448	93.16%	195	0	25.24%
Jan-02	1969	2168	90.82%	225	0	28.87%
Feb-02	1380	1488	92.74%	112	0	25.94%
Mar-02	1562	1720	90.81%	177	0	28.88%
Apr-02	1608	1768	90.95%	150	0	28.69%
May-02	1643	1781	92.25%	121	0	26.74%
Jun-02	1477	1596	92.54%	132	0	26.27%



Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

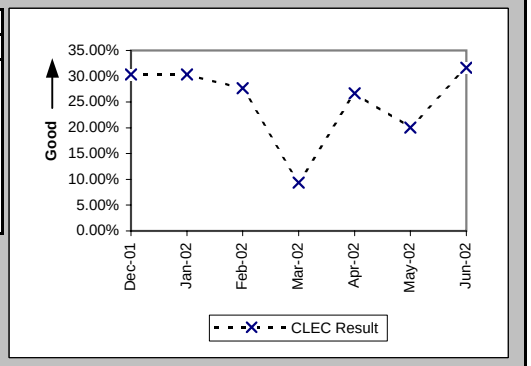
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	4	7	57.14%	195	0	49.49%
Jan-02	3	10	30.00%	225	0	45.83%
Feb-02	1	2	50.00%	112	0	50.00%
Mar-02	1	1	100.00%	177	0	0.00%
Apr-02	3	4	75.00%	150	0	43.30%
May-02	7	7	100.00%	121	0	0.00%
Jun-02	71	74	95.95%	132	0	19.72%



Checklist #2 - Electronic Flow-through - Unbundled Loops

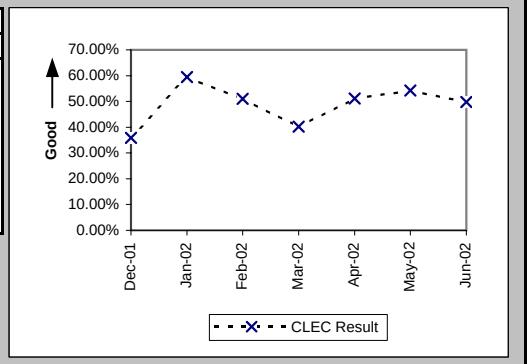
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	378	1246	30.34%	491	0	45.97%
Jan-02	413	1362	30.32%	489	0	45.97%
Feb-02	334	1206	27.69%	390	0	44.75%
Mar-02	323	3437	9.40%	459	0	29.18%
Apr-02	344	1289	26.69%	445	0	44.23%
May-02	254	1268	20.03%	314	0	40.02%
Jun-02	367	1159	31.67%	289	0	46.52%



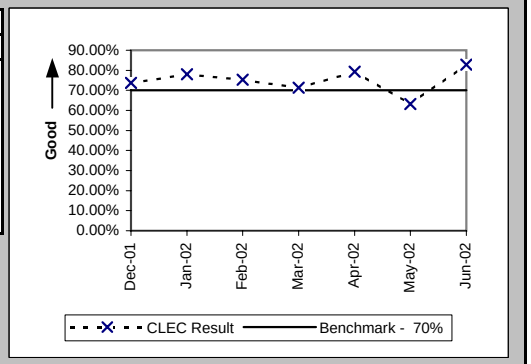
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	543	1516	35.82%	491	0	47.95%
Jan-02	1023	1720	59.48%	489	0	49.09%
Feb-02	789	1545	51.07%	390	0	49.99%
Mar-02	610	1518	40.18%	459	0	49.03%
Apr-02	1067	2088	51.10%	445	0	49.99%
May-02	1204	2219	54.26%	314	0	49.82%
Jun-02	826	1659	49.79%	289	0	50.00%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

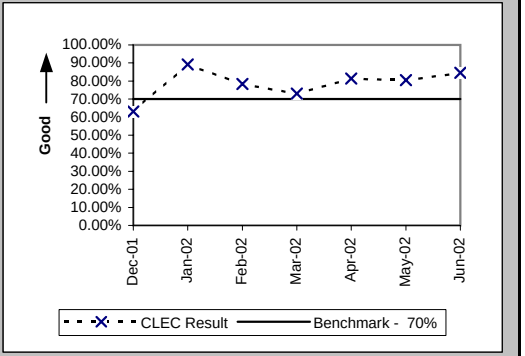
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	378	513	73.68%	491	0	44.03%
Jan-02	413	529	78.07%	489	0	41.38%
Feb-02	334	443	75.40%	390	0	43.07%
Mar-02	323	453	71.30%	459	0	45.24%
Apr-02	344	434	79.26%	445	0	40.54%
May-02	254	402	63.18%	314	0	48.23%
Jun-02	367	443	82.84%	289	0	37.70%



Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

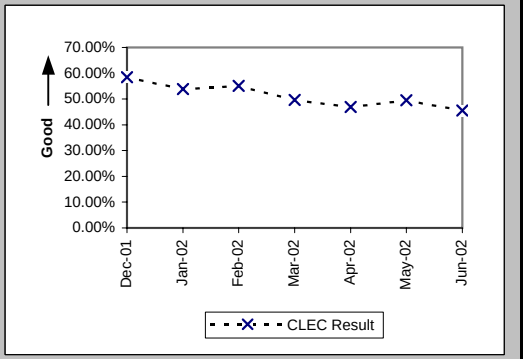
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	543	861	63.07%	491	0	48.26%
Jan-02	1023	1148	89.11%	489	0	31.15%
Feb-02	789	1007	78.35%	390	0	41.18%
Mar-02	610	835	73.05%	459	0	44.37%
Apr-02	1067	1311	81.39%	445	0	38.92%
May-02	1204	1497	80.43%	314	0	39.68%
Jun-02	826	977	84.54%	289	0	36.15%



Checklist #2 - Electronic Flow-through - LNP

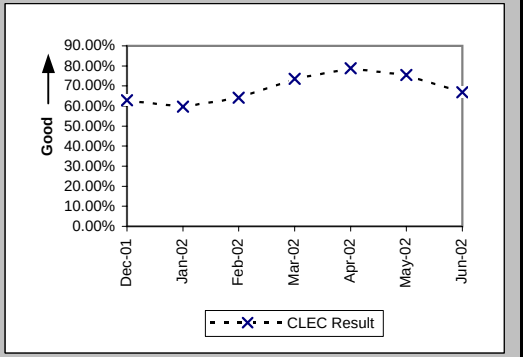
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1454	2489	58.42%	229	0	49.29%
Jan-02	1006	1868	53.85%	305	0	49.85%
Feb-02	1340	2434	55.05%	321	0	49.74%
Mar-02	1208	2433	49.65%	387	0	50.00%
Apr-02	1069	2280	46.89%	302	0	49.90%
May-02	1155	2333	49.51%	259	0	50.00%
Jun-02	763	1675	45.55%	212	0	49.80%



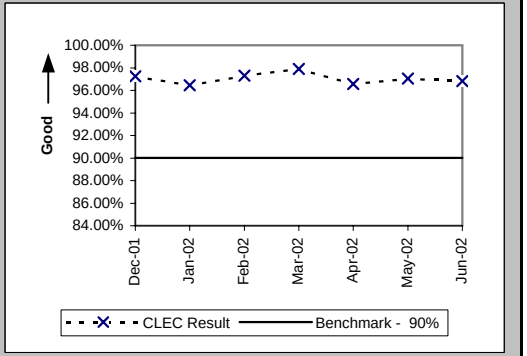
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2519	4010	62.82%	229	0	48.33%
Jan-02	1662	2786	59.66%	305	0	49.06%
Feb-02	2166	3375	64.18%	321	0	47.95%
Mar-02	2205	2997	73.57%	387	0	44.09%
Apr-02	2941	3730	78.85%	302	0	40.84%
May-02	3061	4058	75.43%	259	0	43.05%
Jun-02	1814	2714	66.84%	212	0	47.08%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

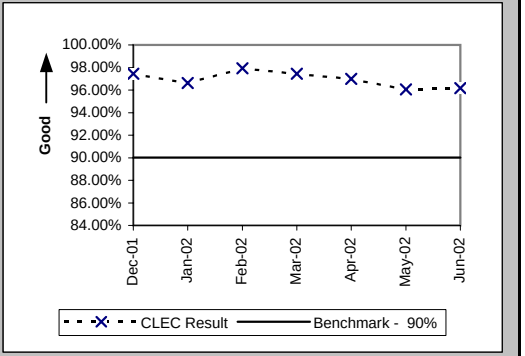
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1454	1495	97.26%	229	0	16.33%
Jan-02	1006	1043	96.45%	305	0	18.50%
Feb-02	1340	1377	97.31%	321	0	16.17%
Mar-02	1208	1234	97.89%	387	0	14.36%
Apr-02	1069	1107	96.57%	302	0	18.21%
May-02	1155	1190	97.06%	259	0	16.90%
Jun-02	763	788	96.83%	212	0	17.53%



Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

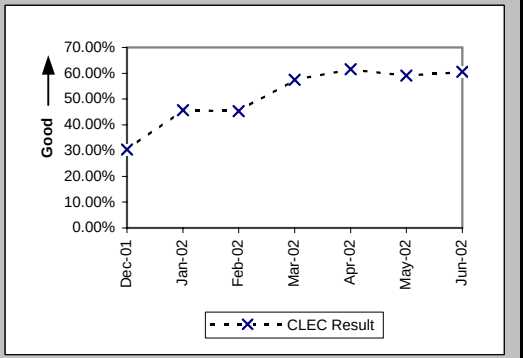
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2519	2585	97.45%	229	0	15.77%
Jan-02	1662	1720	96.63%	305	0	18.05%
Feb-02	2166	2212	97.92%	321	0	14.27%
Mar-02	2205	2263	97.44%	387	0	15.80%
Apr-02	2941	3032	97.00%	302	0	17.06%
May-02	3061	3187	96.05%	259	0	19.49%
Jun-02	1814	1886	96.18%	212	0	19.16%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

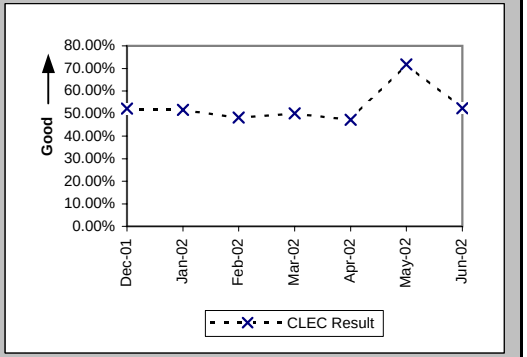
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	632	2078	30.41%	98	0	46.00%
Jan-02	725	1586	45.71%	87	0	49.82%
Feb-02	652	1440	45.28%	92	0	49.78%
Mar-02	903	1572	57.44%	114	0	49.44%
Apr-02	892	1448	61.60%	96	0	48.64%
May-02	1144	1937	59.06%	418	0	49.17%
Jun-02	902	1490	60.54%	199	0	48.88%



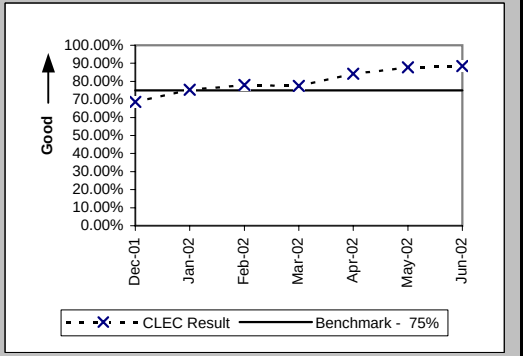
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	196	375	52.27%	98	0	49.95%
Jan-02	242	469	51.60%	87	0	49.97%
Feb-02	207	429	48.25%	92	0	49.97%
Mar-02	202	403	50.12%	114	0	50.00%
Apr-02	263	556	47.30%	96	0	49.93%
May-02	622	867	71.74%	418	0	45.03%
Jun-02	498	951	52.37%	199	0	49.94%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

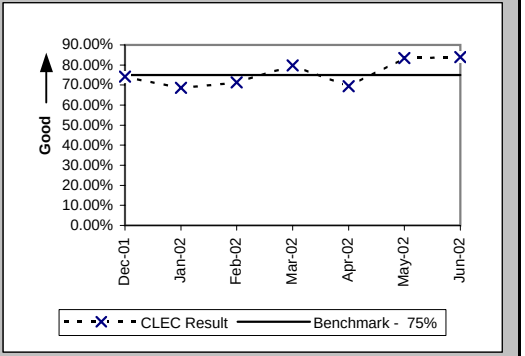
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	632	922	68.55%	98	0	46.43%
Jan-02	725	963	75.29%	87	0	43.14%
Feb-02	652	835	78.08%	92	0	41.37%
Mar-02	903	1166	77.44%	114	0	41.79%
Apr-02	892	1060	84.15%	96	0	36.52%
May-02	1144	1303	87.80%	418	0	32.73%
Jun-02	902	1019	88.52%	199	0	31.88%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

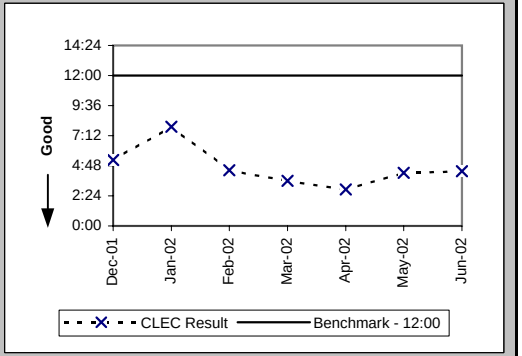
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	196	264	74.24%	98	0	43.73%
Jan-02	242	353	68.56%	87	0	46.43%
Feb-02	207	290	71.38%	92	0	45.20%
Mar-02	202	253	79.84%	114	0	40.12%
Apr-02	263	379	69.39%	96	0	46.09%
May-02	622	746	83.38%	418	0	37.23%
Jun-02	498	593	83.98%	199	0	36.68%



Checklist #2 - LSR Rejections

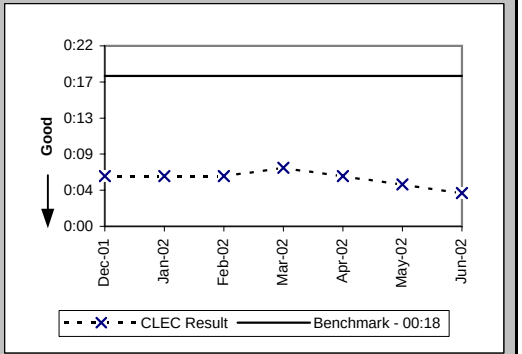
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2474:25	471	5:15	0	0
Jan-02	4479:38	566	7:55	0	0
Feb-02	1767:04	398	4:26	0	0
Mar-02	2222:36	617	3:36	0	0
Apr-02	1380:52	474	2:55	0	0
May-02	1843:26	435	4:14	0	0
Jun-02	1613:16	369	4:22	0	0



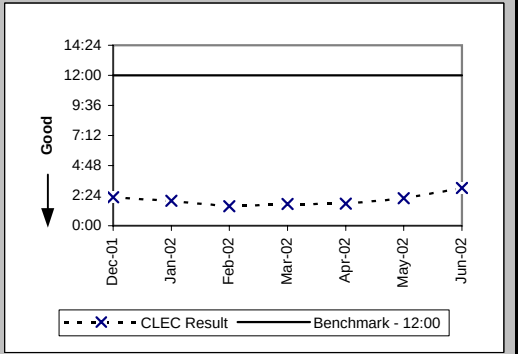
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

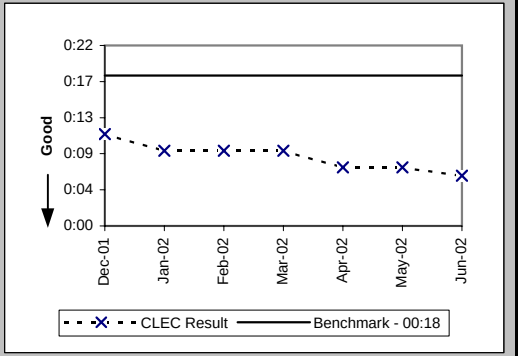
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1197:18	526	2:17	0	0
Jan-02	1095:47	546	2:00	0	0
Feb-02	808:43	524	1:33	0	0
Mar-02	900:50	519	1:44	0	0
Apr-02	901:59	514	1:45	0	0
May-02	1388:45	637	2:11	0	0
Jun-02	1353:54	448	3:01	0	0



Checklist #2 - LSR Rejections

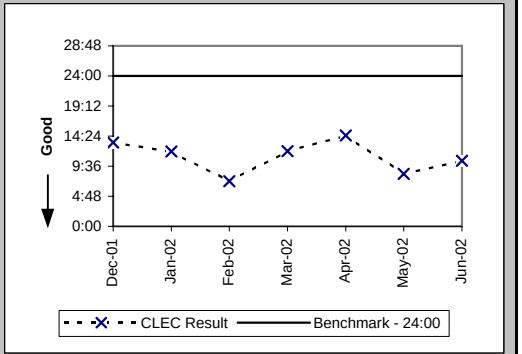
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8



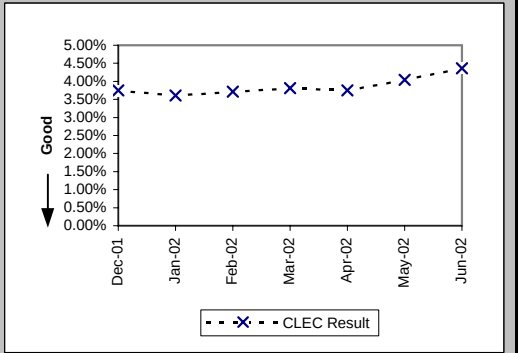
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	683:11	51	13:24	0	0
Jan-02	489:46	41	11:57	0	0
Feb-02	353:45	49	7:13	0	0
Mar-02	600:40	50	12:01	0	0
Apr-02	725:32	50	14:31	0	0
May-02	617:57	74	8:21	0	0
Jun-02	723:07	69	10:29	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

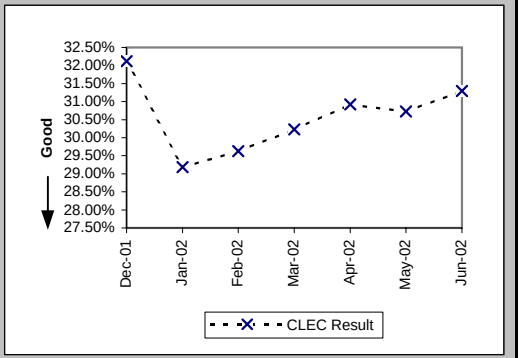
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8



Checklist #2 - LSR Rejections

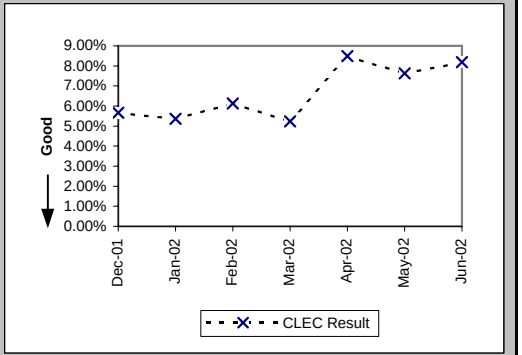
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8



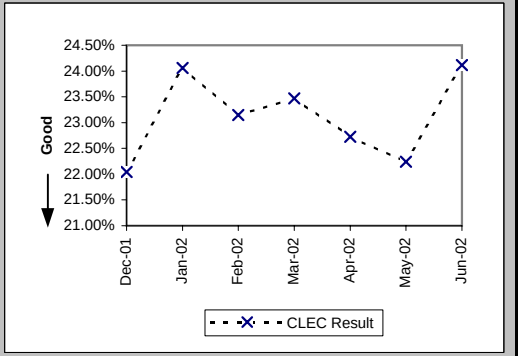
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

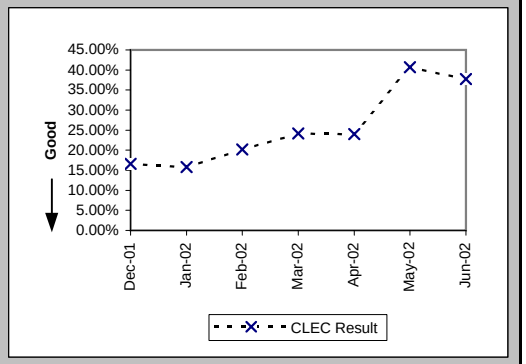
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

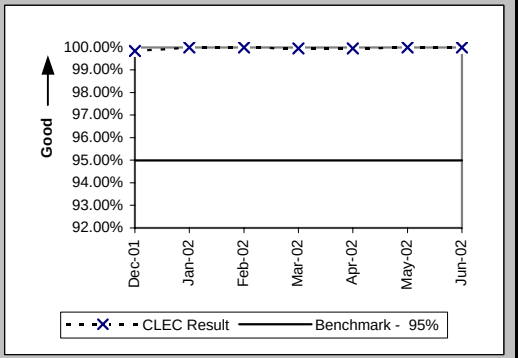
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	51	307	16.61%	0	0
Jan-02	41	260	15.77%	0	0
Feb-02	49	243	20.16%	0	0
Mar-02	50	207	24.15%	0	0
Apr-02	50	208	24.04%	0	0
May-02	74	182	40.66%	0	0
Jun-02	69	183	37.70%	0	0



Checklist #2 - Firm Order Confirmations - Resale

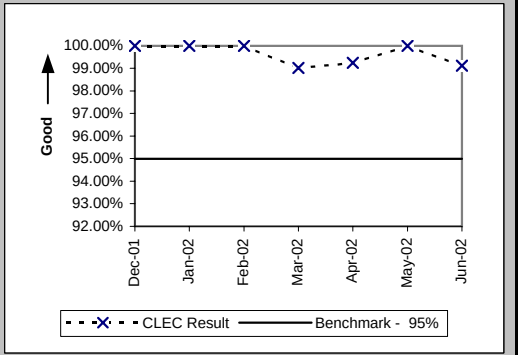
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1964	1967	99.85%	738	0
Jan-02	2676	2676	100.00%	441	0
Feb-02	2018	2018	100.00%	53	0
Mar-02	2449	2450	99.96%	68	0
Apr-02	2459	2460	99.96%	86	0
May-02	2773	2773	100.00%	62	0
Jun-02	2343	2343	100.00%	9	0



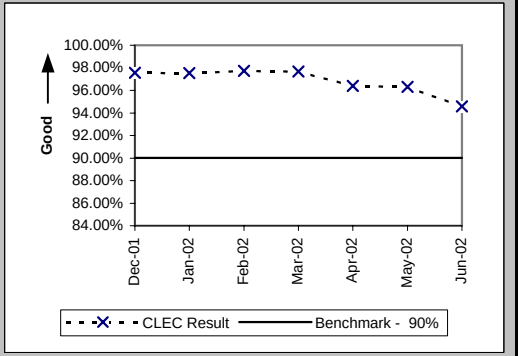
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	197	197	100.00%	738	0
Jan-02	243	243	100.00%	441	0
Feb-02	207	207	100.00%	53	0
Mar-02	201	203	99.01%	68	0
Apr-02	262	264	99.24%	86	0
May-02	620	620	100.00%	62	0
Jun-02	562	567	99.12%	9	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

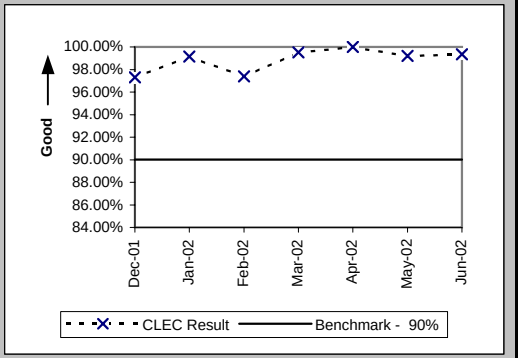
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1199	1229	97.56%	738	0
Jan-02	1730	1774	97.52%	441	0
Feb-02	1423	1456	97.73%	53	0
Mar-02	1466	1501	97.67%	68	0
Apr-02	1231	1277	96.40%	86	0
May-02	1388	1441	96.32%	62	0
Jun-02	1067	1128	94.59%	9	0



Checklist #2 - Firm Order Confirmations - Resale

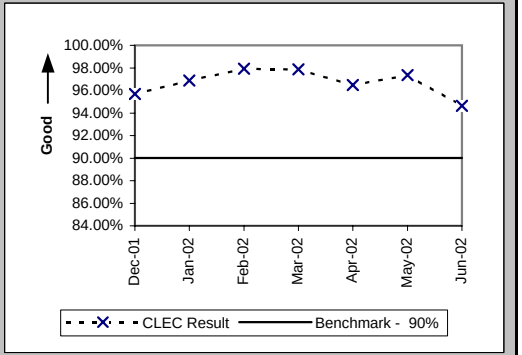
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	181	186	97.31%	738	0
Jan-02	236	238	99.16%	441	0
Feb-02	225	231	97.40%	53	0
Mar-02	209	210	99.52%	68	0
Apr-02	298	298	100.00%	86	0
May-02	246	248	99.19%	62	0
Jun-02	459	462	99.35%	9	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

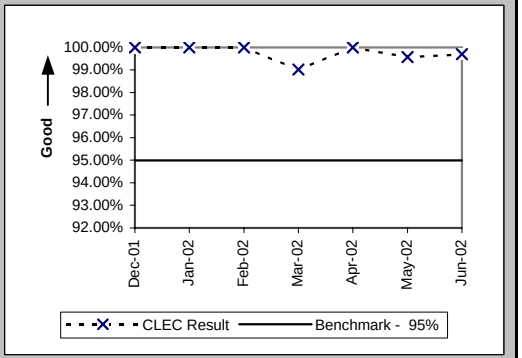
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	177	185	95.68%	738	0
Jan-02	155	160	96.88%	441	0
Feb-02	141	144	97.92%	53	0
Mar-02	92	94	97.87%	68	0
Apr-02	82	85	96.47%	86	0
May-02	37	38	97.37%	62	0
Jun-02	53	56	94.64%	9	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

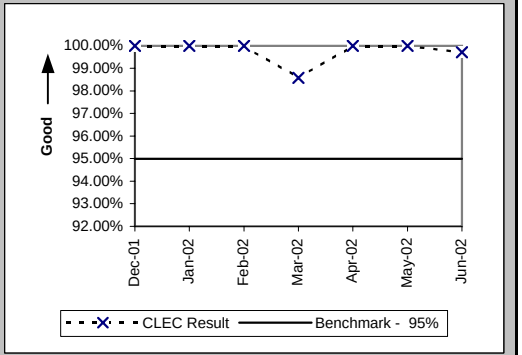
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	378	378	100.00%	3	0
Jan-02	394	394	100.00%	11	0
Feb-02	327	327	100.00%	8	0
Mar-02	304	307	99.02%	4	0
Apr-02	318	318	100.00%	2	0
May-02	232	233	99.57%	0	0
Jun-02	338	339	99.71%	4	0



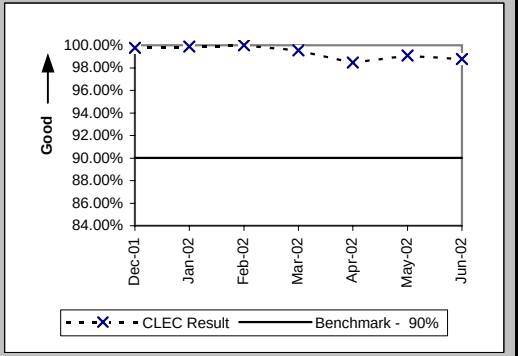
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	542	542	100.00%	3	0
Jan-02	898	898	100.00%	11	0
Feb-02	613	613	100.00%	8	0
Mar-02	417	423	98.58%	4	0
Apr-02	936	936	100.00%	2	0
May-02	1077	1077	100.00%	0	0
Jun-02	701	703	99.72%	4	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

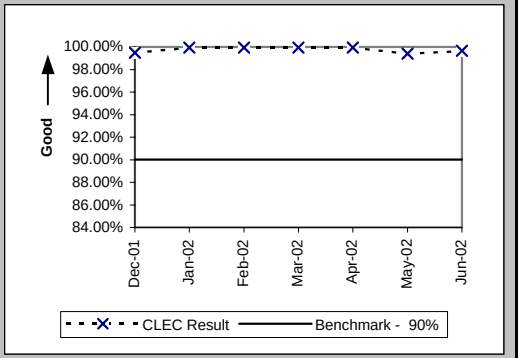
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	902	904	99.78%	3	0
Jan-02	922	923	99.89%	11	0
Feb-02	871	871	100.00%	8	0
Mar-02	3022	3036	99.54%	4	0
Apr-02	894	908	98.46%	2	0
May-02	990	999	99.10%	0	0
Jun-02	723	732	98.77%	4	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

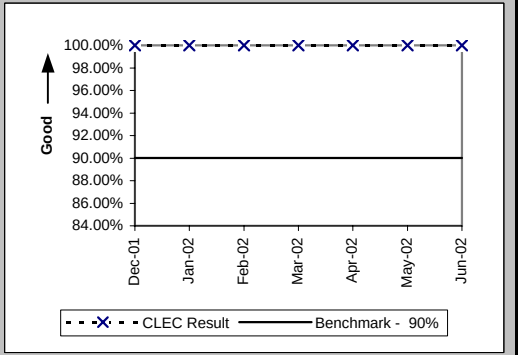
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1524	1532	99.48%	3	0
Jan-02	1521	1522	99.93%	11	0
Feb-02	1458	1459	99.93%	8	0
Mar-02	1602	1603	99.94%	4	0
Apr-02	1674	1675	99.94%	2	0
May-02	1654	1664	99.40%	0	0
Jun-02	1424	1429	99.65%	4	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

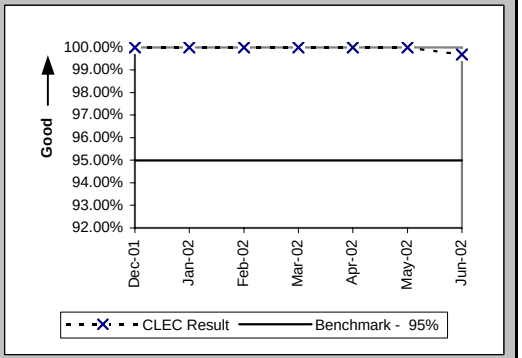
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	37	37	100.00%	3	0
Jan-02	22	22	100.00%	11	0
Feb-02	18	18	100.00%	8	0
Mar-02	19	19	100.00%	4	0
Apr-02	24	24	100.00%	2	0
May-02	17	17	100.00%	0	0
Jun-02	25	25	100.00%	4	0



Checklist #2 - Firm Order Confirmations - LNP

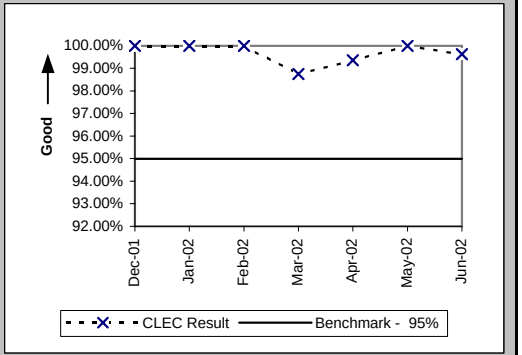
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1423	1423	100.00%	31	0
Jan-02	970	970	100.00%	22	0
Feb-02	1313	1313	100.00%	39	0
Mar-02	1106	1106	100.00%	33	0
Apr-02	971	971	100.00%	41	0
May-02	1025	1025	100.00%	76	0
Jun-02	650	652	99.69%	32	0



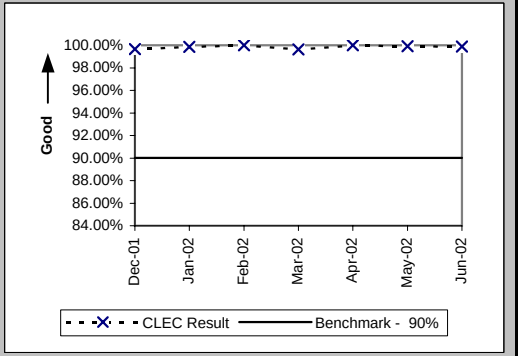
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2466	2466	100.00%	31	0
Jan-02	1605	1605	100.00%	22	0
Feb-02	1989	1989	100.00%	39	0
Mar-02	1822	1845	98.75%	33	0
Apr-02	2501	2517	99.36%	41	0
May-02	2326	2326	100.00%	76	0
Jun-02	1353	1358	99.63%	32	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

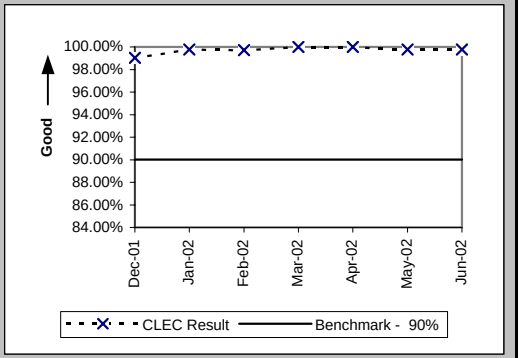
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	858	861	99.65%	31	0
Jan-02	723	724	99.86%	22	0
Feb-02	934	934	100.00%	39	0
Mar-02	1081	1085	99.63%	33	0
Apr-02	1087	1087	100.00%	41	0
May-02	1046	1047	99.90%	76	0
Jun-02	795	796	99.87%	32	0



Checklist #2 - Firm Order Confirmations - LNP

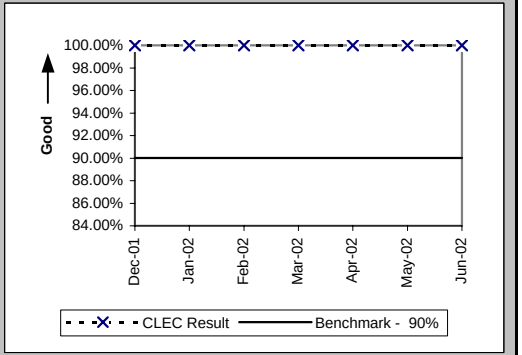
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	919	928	99.03%	31	0
Jan-02	859	861	99.77%	22	0
Feb-02	1078	1081	99.72%	39	0
Mar-02	720	720	100.00%	33	0
Apr-02	752	752	100.00%	41	0
May-02	898	900	99.78%	76	0
Jun-02	863	865	99.77%	32	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

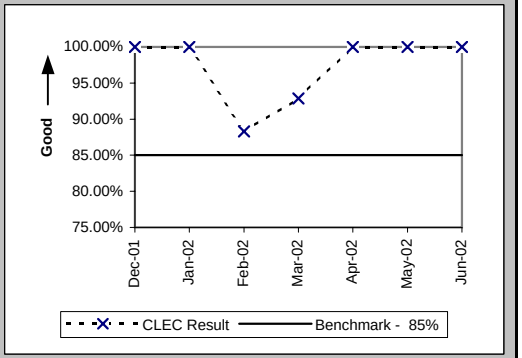
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	26	26	100.00%	31	0
Jan-02	13	13	100.00%	22	0
Feb-02	17	17	100.00%	39	0
Mar-02	31	31	100.00%	33	0
Apr-02	44	44	100.00%	41	0
May-02	24	24	100.00%	76	0
Jun-02	22	22	100.00%	32	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

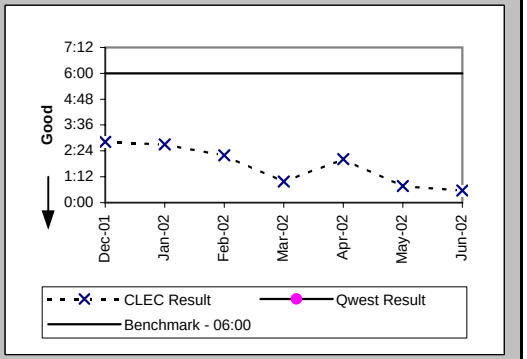
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	76	76	100.00%	12	0
Jan-02	68	68	100.00%	62	0
Feb-02	83	94	88.30%	48	0
Mar-02	117	126	92.86%	68	0
Apr-02	90	90	100.00%	37	0
May-02	83	83	100.00%	5	0
Jun-02	61	61	100.00%	2	0



Checklist #2 - Completion Notifications

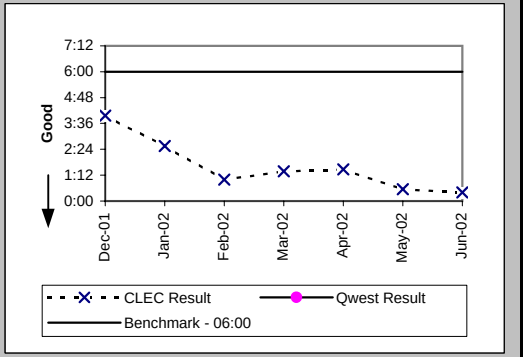
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16868:18	6045	2:49	0	63							No
Jan-02	17866:08	6742	2:42	0	78							No
Feb-02	13883:26	6313	2:12	0	371							No
Mar-02	8113:53	8255	0:59	0	193							No
Apr-02	12099:45	5982	2:01	0	51							No
May-02	5100:52	6728	0:46	0	35							No
Jun-02	2907:18	5120	0:34	0	30							No



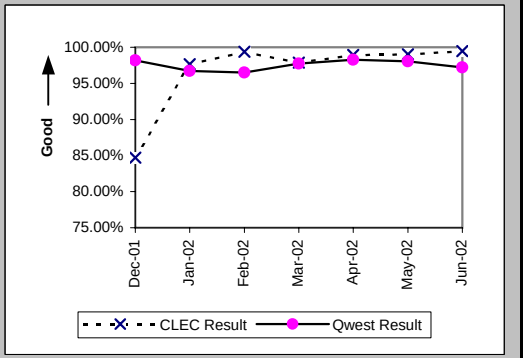
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16713:10	4274	3:58	0	63							No
Jan-02	11107:43	4508	2:33	0	78							No
Feb-02	3671:16	3674	1:00	0	371							No
Mar-02	4958:28	3584	1:23	0	193							No
Apr-02	6798:02	4652	1:28	0	51							No
May-02	2714:23	4940	0:33	0	35							No
Jun-02	1625:10	4124	0:24	0	30							No



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

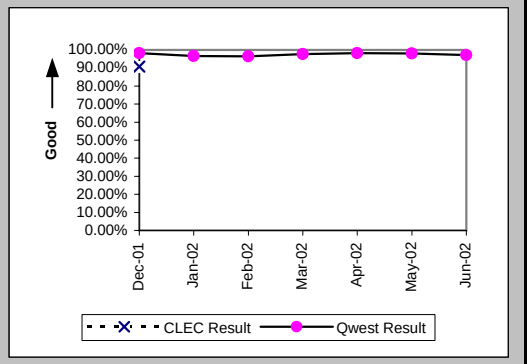
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6893	8138	84.70%	0	18	327360	333411	98.19%	13.35%	90.03	53.73	Yes
Jan-02	9414	9639	97.67%	0	26	382834	395824	96.72%	17.82%	-5.16	-4.14	No
Feb-02	7850	7898	99.39%	0	6	339439	351728	96.51%	18.36%	-13.81	-9.4	No
Mar-02	11470	11717	97.89%	0	10	350032	358082	97.75%	14.82%	-1.01	-1.61	No
Apr-02	7297	7376	98.93%	0	11	351148	357332	98.27%	13.04%	-4.3	-3.61	No
May-02	7976	8056	99.01%	0	10	366136	373502	98.03%	13.90%	-6.25	-4.8	No
Jun-02	6434	6468	99.47%	0	19	329742	339144	97.23%	16.42%	-10.9	-7.63	No



Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

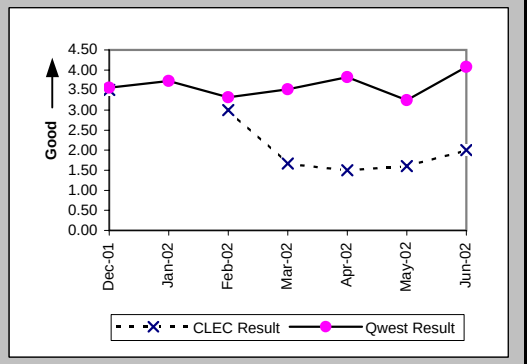
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5728	6305	90.85%	0	18	327360	333411	98.19%	13.35%	43.23	25.28	Yes
Jan-02						382834	395824	96.72%	17.82%			
Feb-02						339439	351728	96.51%	18.36%			
Mar-02						350032	358082	97.75%	14.82%			
Apr-02						351148	357332	98.27%	13.04%			
May-02						366136	373502	98.03%	13.90%			
Jun-02						329742	339144	97.23%	16.42%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

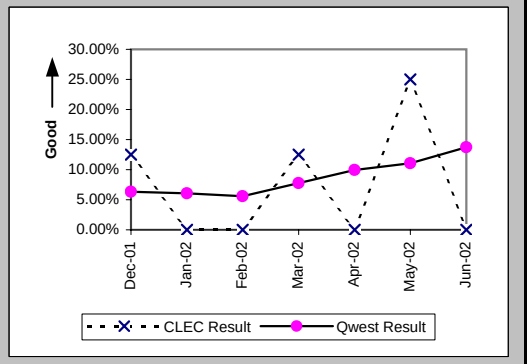
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	4	3.50	0	1	1337	376	3.56	6.53	-0.49	-1.3	No
Jan-02						1424	382	3.73	9.70			
Feb-02	3	1	3.00	0	0	1336	403	3.32	4.77	-0.59	-1.36	No
Mar-02	5	3	1.67	0	1	1384	393	3.52	5.07	0.55	-0.67	No
Apr-02	3	2	1.50	0	1	1821	477	3.82	5.62	0.55	-0.67	No
May-02	8	5	1.60	0	2	1562	481	3.25	5.41	0.79	-0.52	No
Jun-02	4	2	2.00	0	2	2736	671	4.08	5.05	0.68	-0.59	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

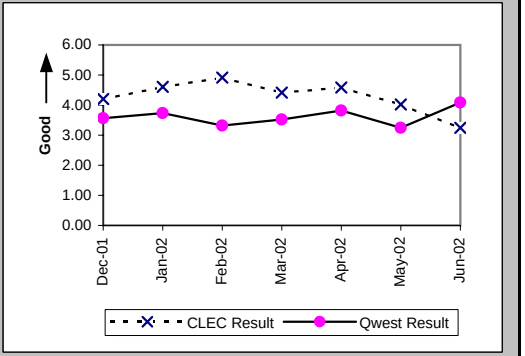
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	8	12.50%	30	1	117	1846	6.34%	24.36%	-0.71	-1.43	No
Jan-02	0	9	0.00%	29	1	140	2309	6.06%	23.87%	0.58	-0.65	No
Feb-02	0	3	0.00%	42	0	144	2585	5.57%	22.94%	0.19	-0.89	No
Mar-02	1	8	12.50%	36	1	136	1755	7.75%	26.74%	-0.5	-1.3	No
Apr-02	0	3	0.00%	22	1	132	1329	9.93%	29.91%	0.34	-0.79	No
May-02	1	4	25.00%	30	2	118	1064	11.09%	31.40%	-0.88	-1.54	No
Jun-02	0	3	0.00%	24	2	140	1021	13.71%	34.40%	0.47	-0.72	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

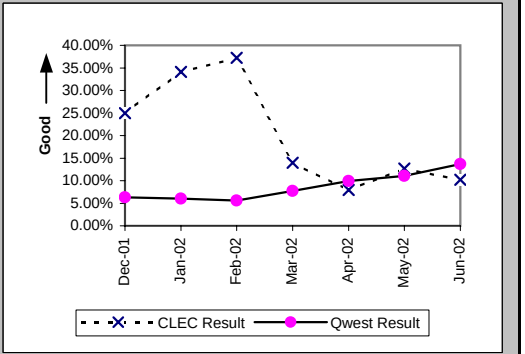
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	340	81	4.20	0	2	1337	376	3.56	6.53	-0.8	-1.49	No
Jan-02	350	76	4.61	0	2	1424	382	3.73	9.70	-0.72	-1.44	No
Feb-02	354	72	4.92	0	8	1336	403	3.32	4.77	-2.62	-2.6	No
Mar-02	203	46	4.41	0	1	1384	393	3.52	5.07	-1.13	-1.69	No
Apr-02	367	80	4.59	0	2	1821	477	3.82	5.62	-1.13	-1.69	No
May-02	181	45	4.02	0	1	1562	481	3.25	5.41	-0.92	-1.56	No
Jun-02	94	29	3.24	0	2	2736	671	4.08	5.05	0.88	-0.46	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

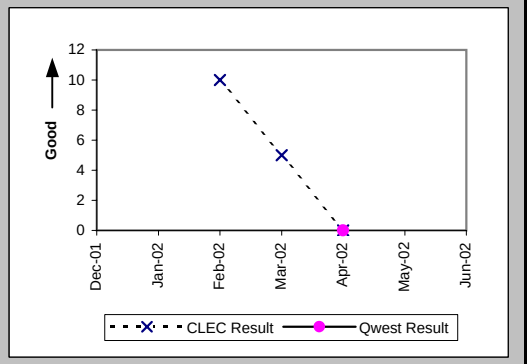
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	64	25.00%	367	2	117	1846	6.34%	24.36%	-6.02	-4.66	No
Jan-02	14	41	34.15%	282	2	140	2309	6.06%	23.87%	-7.47	-5.54	No
Feb-02	19	51	37.25%	268	8	144	2585	5.57%	22.94%	-9.77	-6.94	No
Mar-02	13	93	13.98%	152	1	136	1755	7.75%	26.74%	-2.19	-2.33	No
Apr-02	19	240	7.92%	257	2	132	1329	9.93%	29.91%	0.97	-0.41	No
May-02	15	118	12.71%	234	1	118	1064	11.09%	31.40%	-0.53	-1.32	No
Jun-02	9	88	10.23%	236	2	140	1021	13.71%	34.40%	0.91	-0.45	No



Checklist #2 - Jeopardy Notifications - LIS

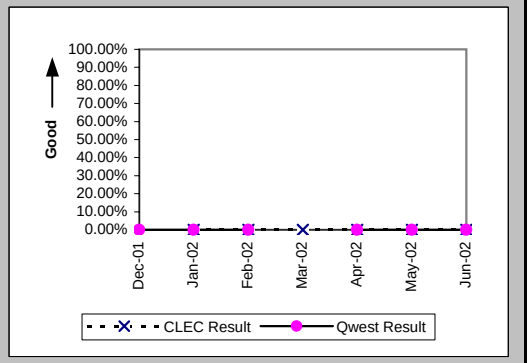
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	20	2	10.00	0	0							
Mar-02	5	1	5.00	0	1							
Apr-02	0	1	0.00	0	0	0	1	0.00				
May-02												
Jun-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

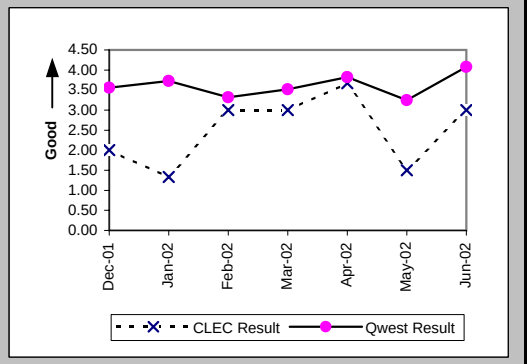
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02	0	2	0.00%	22	10	0	1	0.00%	N/A	N/A	N/A	
Feb-02	0	4	0.00%	22	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02	0	5	0.00%	55	1							
Apr-02	0	2	0.00%	32	0	0	5	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	29	2	0	1	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	7	0	0	3	0.00%	N/A	N/A	N/A	



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

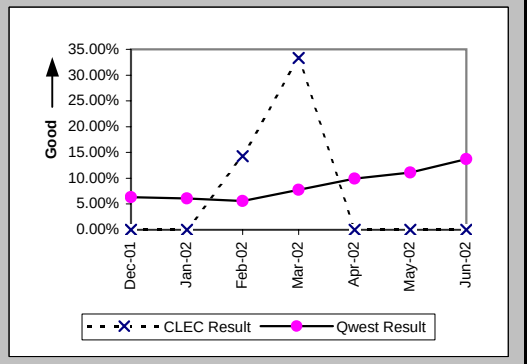
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	2	2.00	0	0	1337	376	3.56	6.53	-0.06	-1.04	No
Jan-02	4	3	1.33	0	4	1424	382	3.73	9.70	1.03	-0.37	No
Feb-02	15	5	3.00	0	0	1336	403	3.32	4.77	-0.14	-1.08	No
Mar-02	15	5	3.00	0	1	1384	393	3.52	5.07	-0.08	-1.05	No
Apr-02	11	3	3.67	0	0	1821	477	3.82	5.62	-0.25	-1.15	No
May-02	3	2	1.50	0	4	1562	481	3.25	5.41	0.46	-0.72	No
Jun-02	3	1	3.00	0	1	2736	671	4.08	5.05	-0.35	-1.21	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

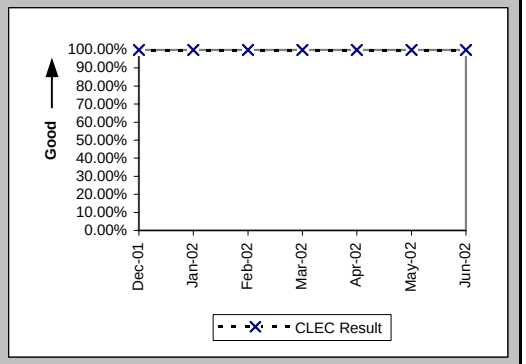
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	53	0	117	1846	6.34%	24.36%	0.35	-0.78	No
Jan-02	0	10	0.00%	46	4	140	2309	6.06%	23.87%	0.63	-0.62	No
Feb-02	1	7	14.29%	32	0	144	2585	5.57%	22.94%	-1	-1.61	No
Mar-02	3	9	33.33%	19	1	136	1755	7.75%	26.74%	-2.86	-2.74	No
Apr-02	0	7	0.00%	27	0	132	1329	9.93%	29.91%	0.72	-0.56	No
May-02	0	4	0.00%	32	4	118	1064	11.09%	31.40%	0.49	-0.7	No
Jun-02	0	4	0.00%	19	1	140	1021	13.71%	34.40%	0.6	-0.64	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

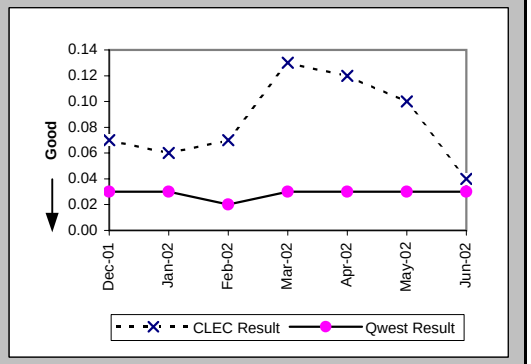
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		



Checklist #2 - Due Date Changes

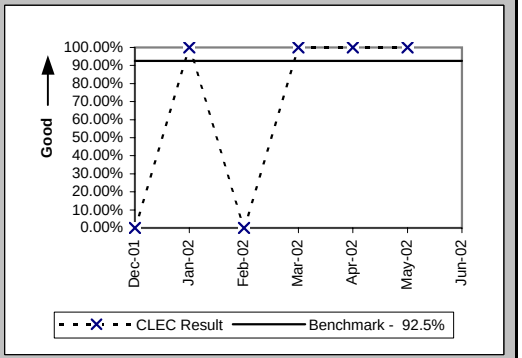
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	499	7597	0.07	0	64	1660	54196	0.03	0.21	13.31	7.09	Yes
Jan-02	370	6647	0.06	0	104	1722	58659	0.03	0.20	9.97	5.06	Yes
Feb-02	408	5512	0.07	0	146	1310	55916	0.02	0.18	20.13	11.24	Yes
Mar-02	884	7004	0.13	0	50	1663	60641	0.03	0.21	37.05	21.52	Yes
Apr-02	786	6759	0.12	0	44	1711	61417	0.03	0.21	33.17	19.17	Yes
May-02	647	6673	0.10	0	34	2004	61387	0.03	0.22	22.82	12.87	Yes
Jun-02	211	5958	0.04	0	14	1647	57010	0.03	0.21	2.3	0.4	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			

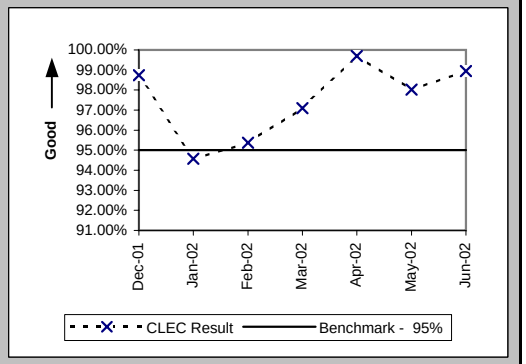


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

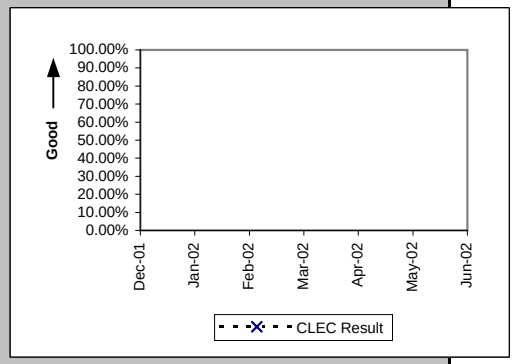
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		

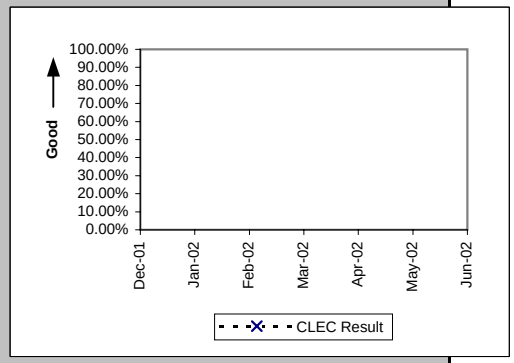


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy POTS Resale (Percent) (PO-20)				
Standard Type Descriptior	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	398	441	90.25%	

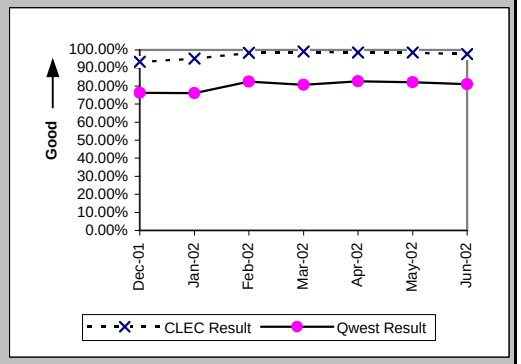


Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20)				
Standard Type Descriptior	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	382	396	96.46%	

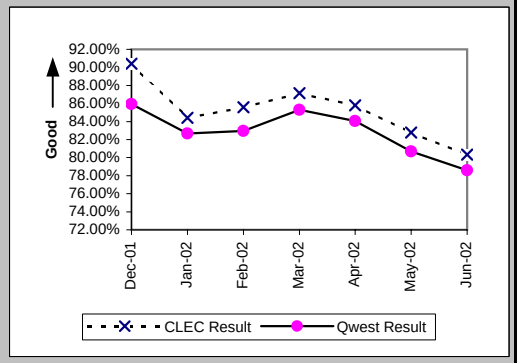


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	28038	29422	95.30%			3156401	4152609	76.01%
Feb-02	24015	24425	98.32%			2593071	3147543	82.38%
Mar-02	24486	24704	99.12%			2638255	3273774	80.59%
Apr-02	24270	24626	98.55%			2829976	3423085	82.67%
May-02	23492	23823	98.61%			2890939	3519539	82.14%
Jun-02	21666	22163	97.76%			2606063	3218568	80.97%



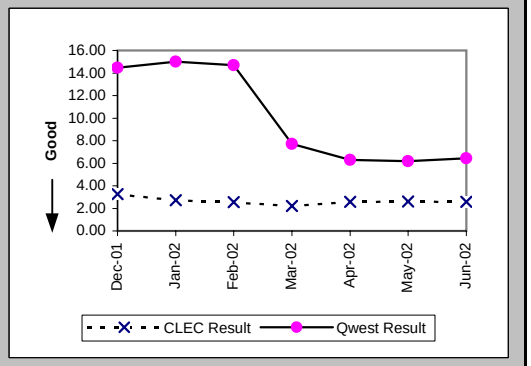
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)								
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%



Checklist #2 - Billing

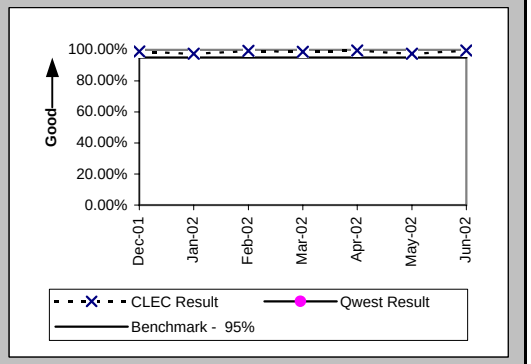
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4577801	1404808	3.26	0	0	59755748	4129806	14.47	9.72	-1180.38	-718.62	No
Jan-02	5232814	1929159	2.71	0	0	70137715	4674789	15.00	8.63	-1663.41	-1012.28	No
Feb-02	5312507	2084838	2.55	0	0	52283685	3559314	14.69	10.97	-1268.59	-772.25	No
Mar-02	14462708	6504696	2.22	0	0	64155964	8326313	7.71	9.66	-1084.11	-660.09	No
Apr-02	19999406	7796747	2.57	0	0	81034651	12892392	6.29	7.33	-1118.58	-681.05	No
May-02	22089462	8456076	2.61	0	0	79568074	12873367	6.18	7.69	-1048.19	-638.25	No
Jun-02	19012205	7379657	2.58	0	0	69962443	10884240	6.43	7.02	-1151.13	-700.84	No



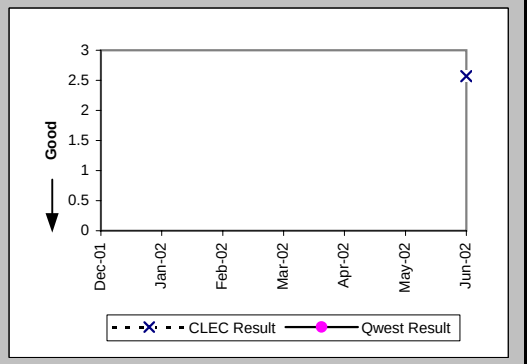
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2963902	2991855	99.07%	0	0							No
Jan-02	3525759	3612741	97.59%	0	0							No
Feb-02	3142249	3161168	99.40%	0	0							No
Mar-02	3152523	3191062	98.79%	0	0							No
Apr-02	3279398	3295851	99.50%	0	0							No
May-02	2841633	2913015	97.55%	0	0							No
Jun-02	2881315	2895058	99.53%	0	0							No



Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

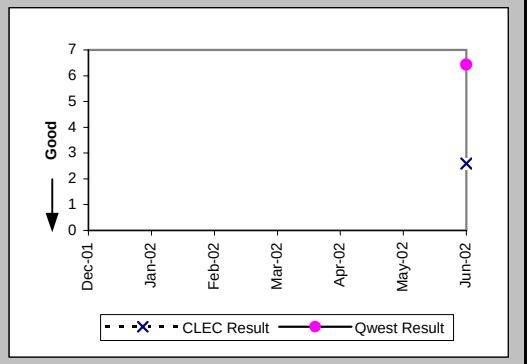
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	12523754	4875375	2.57	0	0							



Checklist #2 - Billing

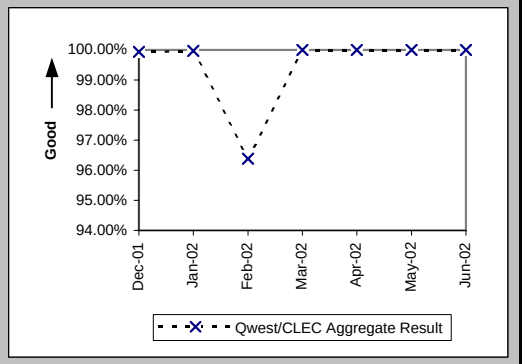
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	6488451	2504282	2.59	0	0	69962443	10884240	6.43	7.02	-780.23	-475.35	No



Checklist #2 - Billing

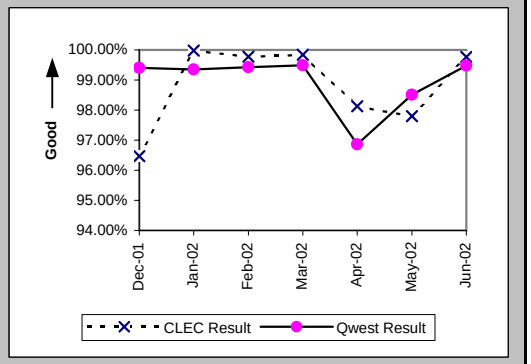
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)					
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	8961	8967	99.93%	0	0
Jan-02	9284	9287	99.97%	0	0
Feb-02	9075	9416	96.38%	0	0
Mar-02	9394	9394	100.00%	0	0
Apr-02	9175	9175	100.00%	0	0
May-02	9009	9009	100.00%	0	0
Jun-02	8501	8501	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

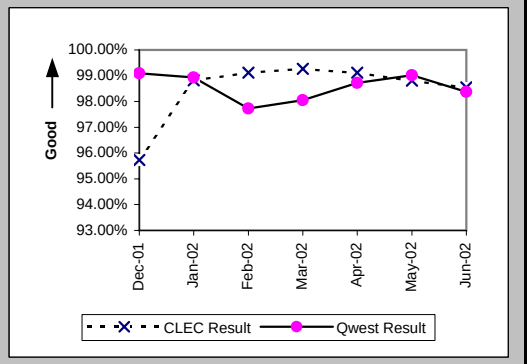
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3042630.18	3154099.43	96.47%	0	445	88189083.4	88719542.93	99.40%	7.71%	664.7	403.11	Yes
Jan-02	3574236.79	3574967.94	99.98%	0	411	92920189.1	93530320.5	99.35%	8.05%	-145.65	-89.55	No
Feb-02	4063911.02	4072929.83	99.78%	0	576	99327962.37	99902626.43	99.42%	7.56%	-92.55	-57.26	No
Mar-02	3556651.88	3562150.11	99.85%	0	441	90102054.52	90566272.31	99.49%	7.14%	-92.87	-57.46	No
Apr-02	3786729.07	3859088.2	98.13%	0	352	94691674.15	97761831.02	96.86%	17.44%	-139.8	-85.99	No
May-02	3195618.55	3267433.42	97.80%	0	535	84032990.93	85307211.07	98.51%	12.13%	102.99	61.61	Yes
Jun-02	3582666.7	3591178.47	99.76%	0	450	88920887.97	89390630.28	99.47%	7.23%	-74.14	-46.07	No



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

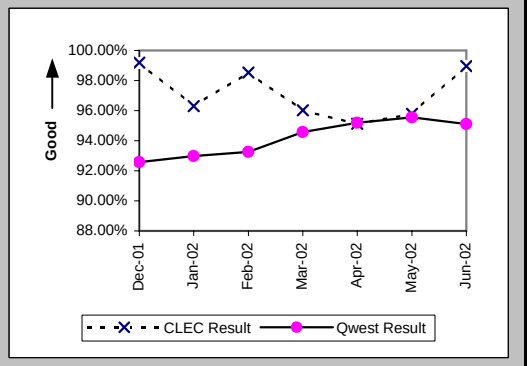
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17612	18397	95.73%	0	0	370282	373687	99.09%	9.50%	46.76	27.43	Yes
Jan-02	13301	13459	98.83%	0	0	353087	356901	98.93%	10.28%	1.17	-0.29	No
Feb-02	12164	12272	99.12%	0	0	307104	314230	97.73%	14.89%	-10.13	-7.16	No
Mar-02	9885	9958	99.27%	0	0	362049	369222	98.06%	13.80%	-8.63	-6.25	No
Apr-02	12191	12299	99.12%	0	0	296718	300548	98.73%	11.22%	-3.84	-3.33	No
May-02	8830	8937	98.80%	0	0	350663	354116	99.02%	9.83%	2.11	0.28	Yes
Jun-02	23679	24028	98.55%	0	0	737004	749207	98.37%	12.66%	-2.13	-2.29	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

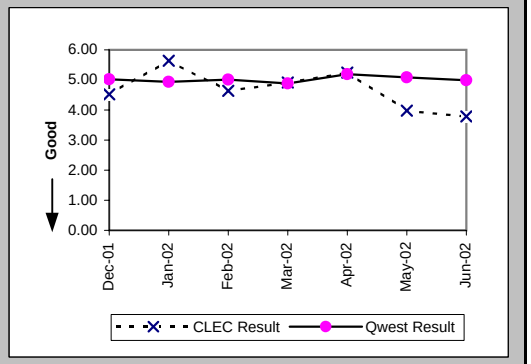
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	123	124	99.19%	0	3	11476	12397	92.57%	26.22%	-2.8	-2.7	No
Jan-02	130	135	96.30%	0	7	13281	14283	92.98%	25.54%	-1.5	-1.91	No
Feb-02	135	137	98.54%	0	5	12219	13104	93.25%	25.09%	-2.46	-2.49	No
Mar-02	145	151	96.03%	1	1	12787	13521	94.57%	22.66%	-0.78	-1.48	No
Apr-02	117	123	95.12%	0	1	12900	13551	95.20%	21.39%	0.09	-0.94	No
May-02	91	95	95.79%	0	3	12744	13337	95.55%	20.61%	-0.11	-1.07	No
Jun-02	94	95	98.95%	0	2	11621	12219	95.11%	21.57%	-1.73	-2.05	No



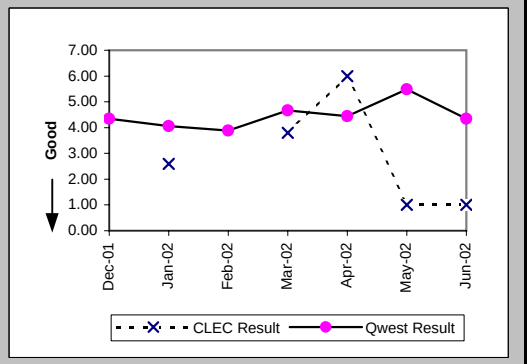
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	561	124	4.52	0	3	62574	12457	5.02	6.06	-0.91	-1.56	No
Jan-02	761	135	5.64	0	7	70957	14362	4.94	5.96	1.35	-0.18	No
Feb-02	636	137	4.64	0	5	65939	13169	5.01	4.61	-0.92	-1.56	No
Mar-02	747	152	4.91	0	1	66306	13581	4.88	4.62	0.09	-0.95	No
Apr-02	646	123	5.25	0	1	70671	13615	5.19	4.98	0.14	-0.92	No
May-02	378	95	3.98	0	3	68180	13402	5.09	5.52	-1.95	-2.19	No
Jun-02	360	95	3.79	0	2	61456	12306	4.99	5.18	-2.26	-2.37	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

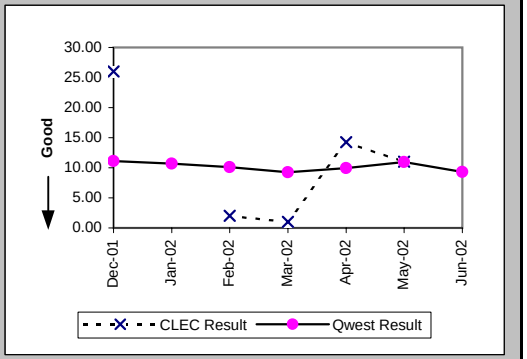
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2406	555	4.34	8.58			
Jan-02	13	5	2.60	0	1	2677	659	4.06	7.56	-0.43	-1.26	No
Feb-02						2181	560	3.89	5.69			
Mar-02	19	5	3.80	1	0	1978	424	4.67	7.42	-0.26	-1.16	No
Apr-02	12	2	6.00	0	0	1533	345	4.44	7.14	0.95	-0.42	No
May-02	2	2	1.00	0	2	1501	274	5.48	10.94	-0.58	-1.35	No
Jun-02	1	1	1.00	0	1	1509	347	4.35	10.75	-0.31	-1.19	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

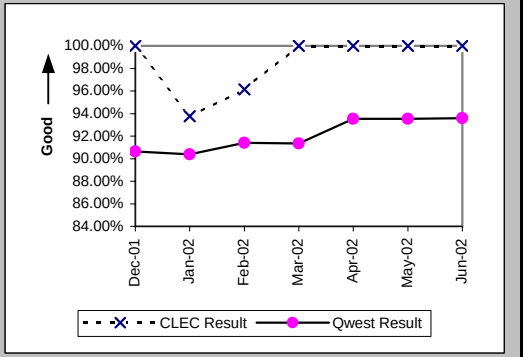
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	1	26.00	0	0	4398	396	11.11	17.97	1.42	-0.14	No
Jan-02						4066	380	10.70	21.79			
Feb-02	4	2	2.00	0	0	3449	342	10.08	10.76	-1.06	-1.64	No
Mar-02	1	1	1.00	0	0	3052	330	9.25	11.22	-0.73	-1.45	No
Apr-02	57	4	14.25	0	0	3266	329	9.93	12.96	0.94	-0.43	No
May-02	22	2	11.00	0	0	3678	336	10.95	16.08	0.55	-0.67	No
Jun-02						2489	267	9.32	13.05			



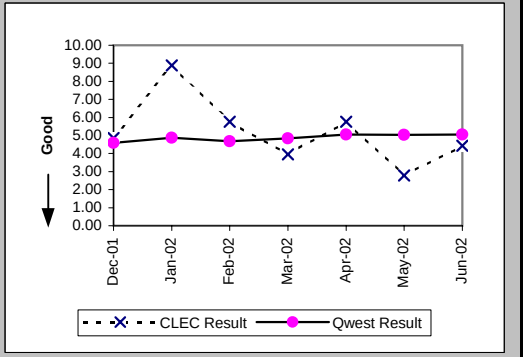
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	0	0	1792	1977	90.64%	29.12%	-1.46	-1.89	No
Jan-02	30	32	93.75%	0	1	1984	2195	90.39%	29.48%	-0.64	-1.39	No
Feb-02	25	26	96.15%	0	3	1840	2013	91.41%	28.03%	-0.86	-1.52	No
Mar-02	23	23	100.00%	0	0	2034	2227	91.33%	28.13%	-1.47	-1.89	No
Apr-02	21	21	100.00%	0	0	2098	2243	93.54%	24.59%	-1.2	-1.73	No
May-02	9	9	100.00%	0	0	2083	2227	93.53%	24.59%	-0.79	-1.48	No
Jun-02	7	7	100.00%	0	0	1838	1964	93.58%	24.50%	-0.69	-1.42	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

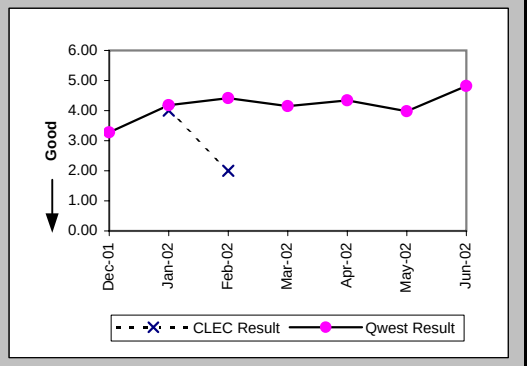
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	21	4.86	0	0	9204	1999	4.60	5.52	0.49	-0.7	No
Jan-02	284	32	8.88	0	1	10753	2207	4.87	6.49	2.26	0.37	Yes
Feb-02	150	26	5.77	0	3	9485	2025	4.68	5.60	1.23	-0.25	No
Mar-02	91	23	3.96	0	0	10818	2235	4.84	5.38	-0.78	-1.48	No
Apr-02	121	21	5.76	0	0	11380	2253	5.05	6.45	0.8	-0.51	No
May-02	25	9	2.78	0	0	11232	2233	5.03	6.32	-1.07	-1.65	No
Jun-02	31	7	4.43	0	0	9998	1980	5.05	6.75	-0.24	-1.15	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

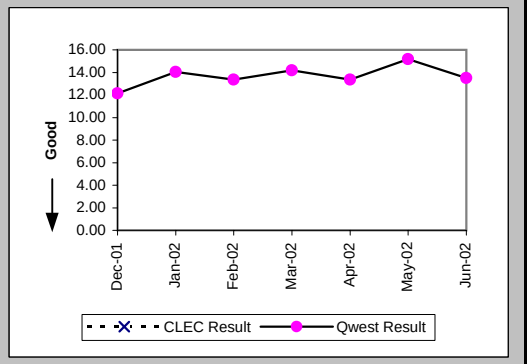
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						312	95	3.28	2.75			
Jan-02	8	2	4.00	0	0	502	120	4.18	9.21	-0.03	-1.02	No
Feb-02	2	1	2.00	0	0	438	99	4.42	7.12	-0.34	-1.21	No
Mar-02						432	104	4.15	5.57			
Apr-02						295	68	4.34	5.42			
May-02						183	46	3.98	3.56			
Jun-02						217	45	4.82	6.35			



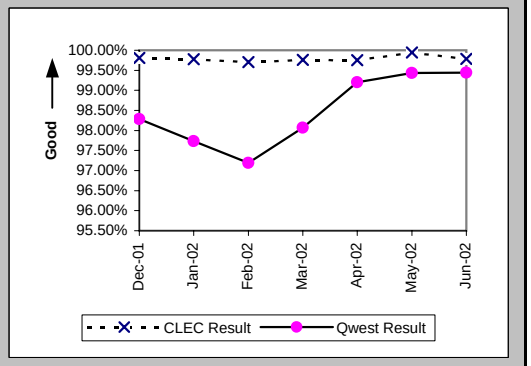
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1153	95	12.14	12.88			
Jan-02						1362	97	14.04	18.90			
Feb-02						1056	79	13.37	18.06			
Mar-02						1277	90	14.19	13.84			
Apr-02						1082	81	13.36	20.87			
May-02						1503	99	15.18	18.02			
Jun-02						1093	81	13.49	18.91			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

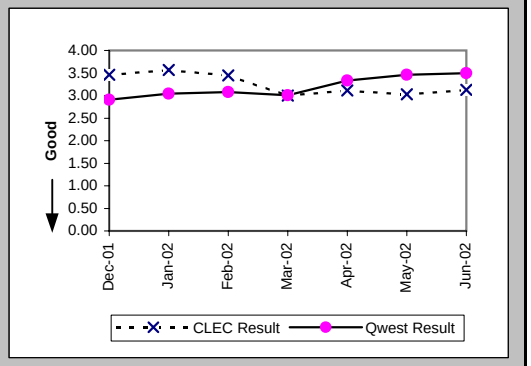
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1058	1060	99.81%	1	14	22142	22528	98.29%	12.98%	-3.74	-3.27	No
Jan-02	1336	1339	99.78%	0	83	24981	25561	97.73%	14.89%	-4.9	-3.98	No
Feb-02	1010	1013	99.70%	0	133	24658	25371	97.19%	16.53%	-4.75	-3.89	No
Mar-02	834	836	99.76%	0	26	27444	27984	98.07%	13.76%	-3.5	-3.13	No
Apr-02	806	808	99.75%	0	7	28455	28683	99.21%	8.88%	-1.73	-2.05	No
May-02	1717	1718	99.94%	1	4	29149	29314	99.44%	7.48%	-2.72	-2.65	No
Jun-02	1373	1376	99.78%	0	7	27440	27595	99.44%	7.47%	-1.66	-2.01	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

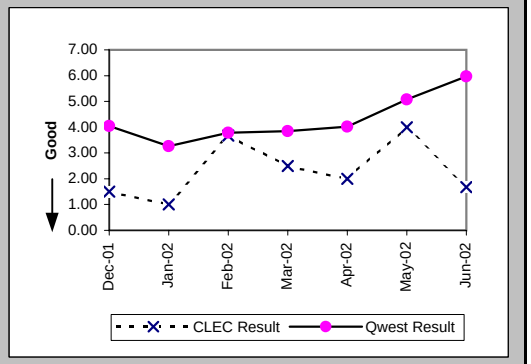
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2775	803	3.46	258	14	53433	18336	2.91	1.46	10.27	5.24	Yes
Jan-02	2865	802	3.57	537	83	65459	21564	3.04	1.46	10.2	5.2	Yes
Feb-02	2919	845	3.45	168	133	63313	20589	3.08	1.98	5.45	2.31	Yes
Mar-02	1258	419	3.00	417	26	65743	21846	3.01	1.61	-0.09	-1.05	No
Apr-02	989	318	3.11	490	7	74254	22304	3.33	1.45	-2.67	-2.62	No
May-02	2587	855	3.03	864	4	78743	22740	3.46	1.30	-9.64	-6.86	No
Jun-02	1418	453	3.13	923	7	74949	21432	3.50	1.20	-6.43	-4.91	No



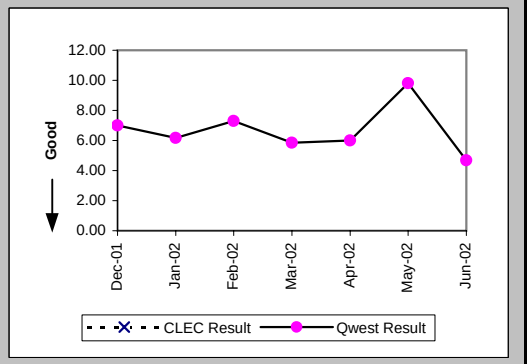
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	2	1.50	1	0	1553	383	4.05	5.52	-0.65	-1.4	No
Jan-02	3	3	1.00	0	1	1920	588	3.27	4.29	-0.91	-1.55	No
Feb-02	11	3	3.67	0	0	2696	712	3.79	7.03	-0.03	-1.02	No
Mar-02	5	2	2.50	0	0	2125	552	3.85	6.07	-0.31	-1.19	No
Apr-02	4	2	2.00	0	0	888	221	4.02	8.59	-0.33	-1.2	No
May-02	4	1	4.00	1	0	803	158	5.08	7.97	-0.14	-1.08	No
Jun-02	5	3	1.67	0	0	866	145	5.97	17.11	-0.43	-1.26	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

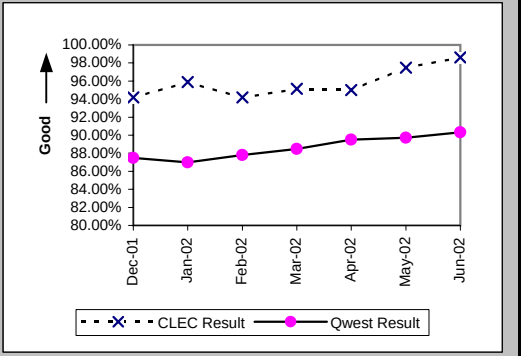
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						84	12	7.00	12.04			
Jan-02						74	12	6.17	11.88			
Feb-02						168	23	7.30	12.32			
Mar-02						76	13	5.85	8.56			
Apr-02						60	10	6.00	5.35			
May-02						98	10	9.80	8.34			
Jun-02						75	16	4.69	5.41			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

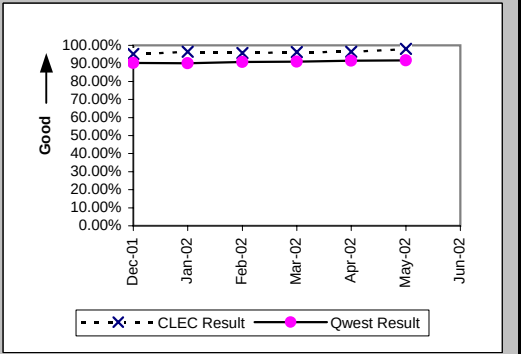
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	877	931	94.20%	0	0	35665	40764	87.49%	33.08%	-6.12	-4.72	No
Jan-02	1300	1356	95.87%	0	0	34442	39592	86.99%	33.64%	-9.56	-6.81	No
Feb-02	1263	1341	94.18%	0	0	36342	41385	87.81%	32.71%	-7.02	-5.27	No
Mar-02	1041	1094	95.16%	0	0	37344	42216	88.46%	31.95%	-6.84	-5.16	No
Apr-02	933	982	95.01%	0	0	39561	44197	89.51%	30.64%	-5.56	-4.38	No
May-02	1353	1388	97.48%	0	0	40152	44763	89.70%	30.40%	-9.39	-6.71	No
Jun-02	1628	1651	98.61%	0	0	39229	43432	90.32%	29.56%	-11.17	-7.79	No



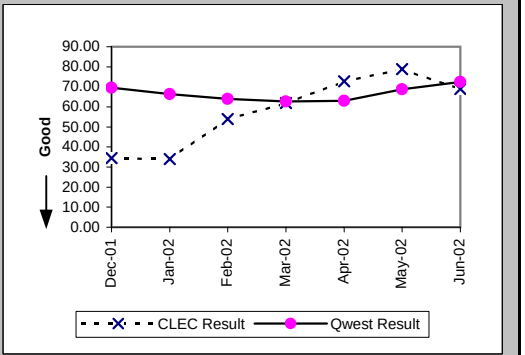
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	886	931	95.17%	0	0	36809	40764	90.30%	29.60%	-4.96	-4.02	No
Jan-02	1309	1356	96.53%	0	0	35666	39592	90.08%	29.89%	-7.81	-5.75	No
Feb-02	1285	1341	95.82%	0	0	37562	41385	90.76%	28.96%	-6.3	-4.83	No
Mar-02	1054	1094	96.34%	0	0	38436	42216	91.05%	28.55%	-6.06	-4.68	No
Apr-02	947	982	96.44%	0	0	40421	44197	91.46%	27.95%	-5.52	-4.36	No
May-02	1362	1388	98.13%	0	0	41043	44763	91.69%	27.60%	-8.56	-6.2	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

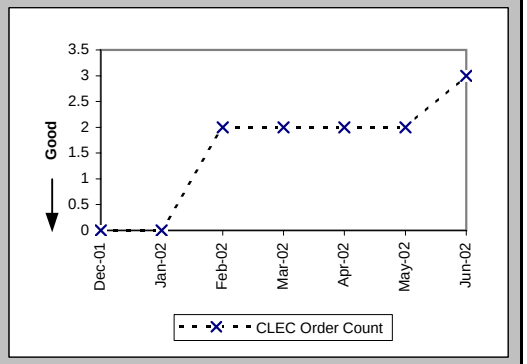
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	449	13	34.54	0	0	82237	1183	69.52	72.75	-1.72	-2.05	No
Jan-02	612	18	34.00	0	0	78511	1183	66.37	65.56	-2.08	-2.26	No
Feb-02	863	16	53.94	0	0	87742	1373	63.91	66.22	-0.6	-1.36	No
Mar-02	1114	18	61.89	0	0	108497	1732	62.64	69.25	-0.05	-1.03	No
Apr-02	1164	16	72.75	0	0	129380	2054	62.99	71.33	0.6	-0.63	No
May-02	1103	14	78.79	0	0	141394	2056	68.77	77.14	0.56	-0.66	No
Jun-02	1310	19	68.95	0	0	143686	1984	72.42	80.24	-0.19	-1.11	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

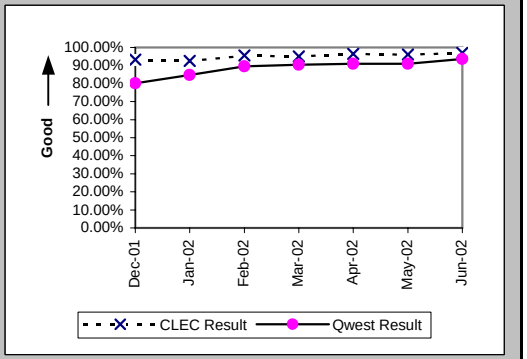
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	2
Mar-02	2
Apr-02	2
May-02	2
Jun-02	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

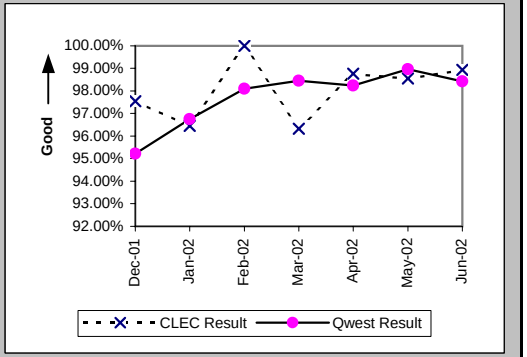
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	84	90	93.33%	82	0	10767	13448	80.06%	39.95%	-3.14	-2.91	No
Jan-02	74	80	92.50%	78	0	10300	12161	84.70%	36.00%	-1.93	-2.17	No
Feb-02	86	90	95.56%	58	0	8097	9039	89.58%	30.55%	-1.85	-2.12	No
Mar-02	77	81	95.06%	72	0	8169	9029	90.48%	29.36%	-1.4	-1.85	No
Apr-02	54	56	96.43%	64	0	8375	9209	90.94%	28.70%	-1.43	-1.87	No
May-02	49	51	96.08%	57	0	8950	9836	90.99%	28.63%	-1.27	-1.77	No
Jun-02	65	67	97.01%	59	0	8907	9510	93.66%	24.37%	-1.12	-1.68	No



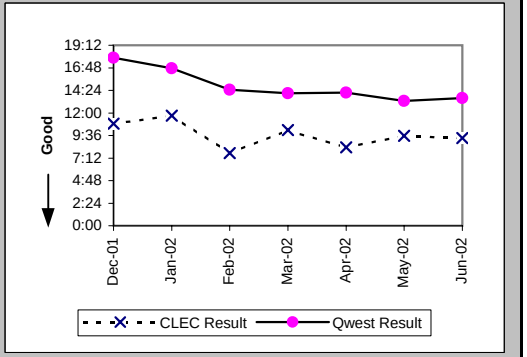
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	119	122	97.54%	82	0	18051	18957	95.22%	21.33%	-1.2	-1.73	No
Jan-02	109	113	96.46%	78	0	17071	17644	96.75%	17.73%	0.24	-0.85	No
Feb-02	113	113	100.00%	58	0	12605	12849	98.10%	13.65%	-1.47	-1.9	No
Mar-02	105	109	96.33%	72	0	12397	12592	98.45%	12.35%	1.57	-0.04	No
Apr-02	80	81	98.77%	64	0	12460	12683	98.24%	13.14%	-0.36	-1.22	No
May-02	68	69	98.55%	57	0	13214	13352	98.97%	10.11%	0.41	-0.75	No
Jun-02	93	94	98.94%	59	0	12585	12786	98.43%	12.44%	-0.39	-1.24	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

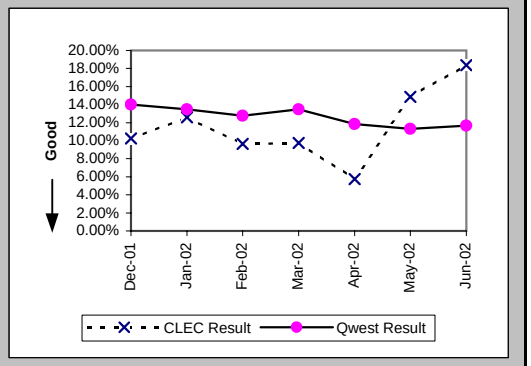
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1322:49	122	10:51	77	0	338730:18	18957	17:52	16:40	-4.64	-3.82	No
Jan-02	1321:46	113	11:42	72	0	295497:09	17644	16:45	15:26	-3.47	-3.11	No
Feb-02	872:07	113	7:43	57	0	186051:07	12849	14:29	13:24	-5.34	-4.25	No
Mar-02	1110:26	109	10:11	68	0	177473:28	12592	14:06	13:23	-3.03	-2.84	No
Apr-02	674:44	81	8:20	58	0	179488:48	12683	14:09	16:20	-3.2	-2.94	No
May-02	659:10	69	9:33	52	0	177266:47	13352	13:17	12:27	-2.48	-2.51	No
Jun-02	876:29	94	9:19	55	0	173387:03	12786	13:34	13:06	-3.13	-2.9	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

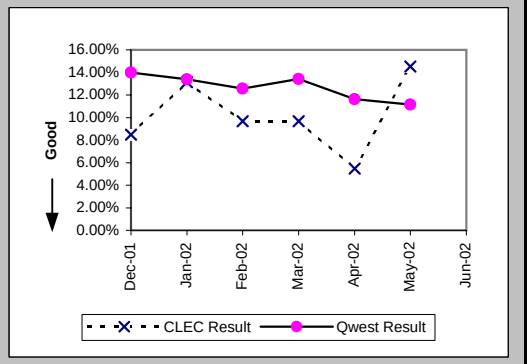
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	127	10.24%	77	0	2764	19708	14.02%	34.72%	-1.23	-1.75	No
Jan-02	15	119	12.61%	72	0	2465	18310	13.46%	34.13%	-0.27	-1.17	No
Feb-02	11	114	9.65%	57	0	1702	13340	12.76%	33.36%	-0.99	-1.6	No
Mar-02	11	113	9.73%	68	0	1762	13076	13.48%	34.15%	-1.16	-1.7	No
Apr-02	5	87	5.75%	58	0	1561	13184	11.84%	32.31%	-1.75	-2.07	No
May-02	11	74	14.86%	52	0	1559	13768	11.32%	31.69%	0.95	-0.42	No
Jun-02	18	98	18.37%	55	0	1540	13187	11.68%	32.12%	1.94	0.18	Yes



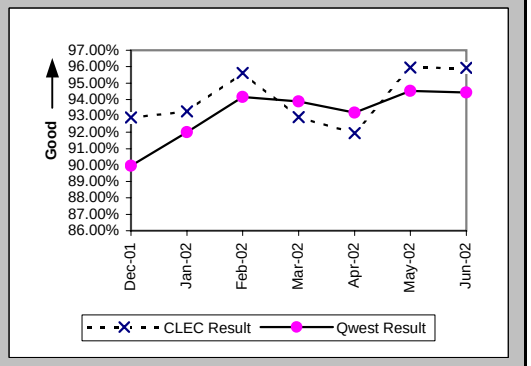
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	106	8.49%	77	0	2476	17688	14.00%	34.70%	-1.63	-1.99	No
Jan-02	13	99	13.13%	72	0	2197	16406	13.39%	34.06%	-0.08	-1.05	No
Feb-02	9	93	9.68%	57	0	1508	11986	12.58%	33.16%	-0.84	-1.51	No
Mar-02	9	93	9.68%	68	0	1595	11875	13.43%	34.10%	-1.06	-1.64	No
Apr-02	4	73	5.48%	58	0	1429	12292	11.63%	32.05%	-1.63	-1.99	No
May-02	9	62	14.52%	52	0	1449	12982	11.16%	31.49%	0.84	-0.49	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

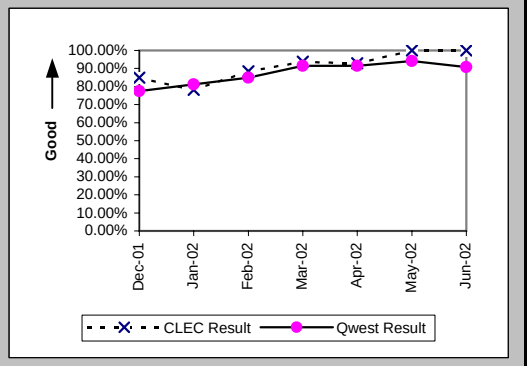
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	118	127	92.91%	77	0	17729	19708	89.96%	30.06%	-1.1	-1.67	No
Jan-02	111	119	93.28%	72	0	16847	18310	92.01%	27.11%	-0.51	-1.31	No
Feb-02	109	114	95.61%	57	0	12561	13340	94.16%	23.45%	-0.66	-1.4	No
Mar-02	105	113	92.92%	68	0	12276	13076	93.88%	23.97%	0.46	-0.72	No
Apr-02	80	87	91.95%	58	0	12288	13184	93.20%	25.17%	0.5	-0.7	No
May-02	71	74	95.95%	52	0	13014	13768	94.52%	22.75%	-0.54	-1.33	No
Jun-02	94	98	95.92%	55	0	12451	13187	94.42%	22.96%	-0.64	-1.39	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

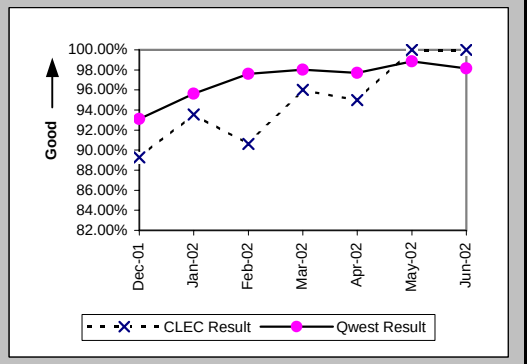
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	20	85.00%	4	0	2147	2773	77.43%	41.81%	-0.81	-1.49	No
Jan-02	18	23	78.26%	13	0	1944	2395	81.17%	39.10%	0.39	-0.77	No
Feb-02	23	26	88.46%	13	0	1690	1989	84.97%	35.74%	-0.5	-1.3	No
Mar-02	15	16	93.75%	11	0	1732	1893	91.50%	27.90%	-0.32	-1.2	No
Apr-02	13	14	92.86%	8	0	1966	2150	91.44%	27.97%	-0.19	-1.11	No
May-02	5	5	100.00%	7	0	1938	2060	94.08%	23.60%	-0.56	-1.34	No
Jun-02	14	14	100.00%	11	0	1878	2067	90.86%	28.82%	-1.18	-1.72	No



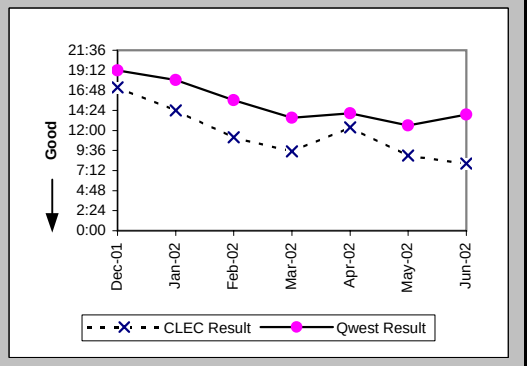
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	28	89.29%	4	0	3931	4222	93.11%	25.33%	0.79	-0.52	No
Jan-02	29	31	93.55%	13	0	3666	3833	95.64%	20.41%	0.6	-0.63	No
Feb-02	29	32	90.63%	13	0	2895	2966	97.61%	15.29%	1.99	0.21	Yes
Mar-02	24	25	96.00%	11	0	2716	2771	98.02%	13.95%	0.69	-0.58	No
Apr-02	19	20	95.00%	8	0	3004	3075	97.69%	15.02%	0.74	-0.55	No
May-02	8	8	100.00%	7	0	2863	2896	98.86%	10.61%	-0.3	-1.18	No
Jun-02	23	23	100.00%	11	0	2840	2894	98.13%	13.53%	-0.66	-1.4	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

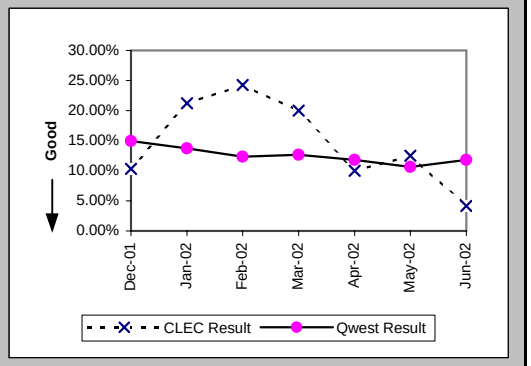
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	480:48	28	17:10	3	0	81064:27	4222	19:12	18:25	-0.58	-1.35	No
Jan-02	445:56	31	14:23	11	0	69147:50	3833	18:02	18:47	-1.08	-1.66	No
Feb-02	357:54	32	11:11	12	0	46310:09	2966	15:37	17:29	-1.42	-1.87	No
Mar-02	237:31	25	9:30	11	0	37522:18	2771	13:32	14:04	-1.43	-1.87	No
Apr-02	247:27	20	12:22	8	0	43239:26	3075	14:04	23:50	-0.32	-1.19	No
May-02	72:09	8	9:01	7	0	36494:37	2896	12:36	13:52	-0.73	-1.44	No
Jun-02	185:04	23	8:03	10	0	40195:59	2894	13:53	13:17	-2.1	-2.28	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

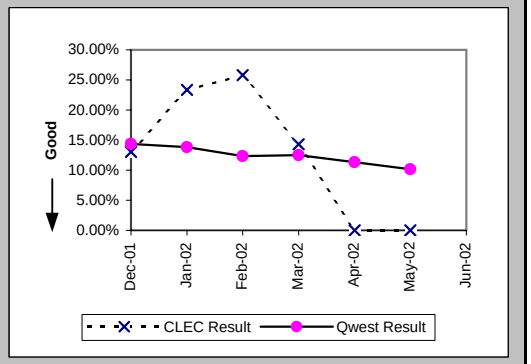
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	29	10.34%	3	0	650	4352	14.94%	35.64%	-0.69	-1.42	No
Jan-02	7	33	21.21%	11	0	542	3947	13.73%	34.42%	1.2	-0.27	No
Feb-02	8	33	24.24%	12	0	374	3035	12.32%	32.87%	1.89	0.15	Yes
Mar-02	5	25	20.00%	11	0	362	2860	12.66%	33.25%	1.06	-0.35	No
Apr-02	2	20	10.00%	8	0	373	3157	11.82%	32.28%	-0.25	-1.15	No
May-02	1	8	12.50%	7	0	315	2963	10.63%	30.82%	0.24	-0.85	No
Jun-02	1	24	4.17%	10	0	353	2985	11.83%	32.29%	-1.16	-1.7	No



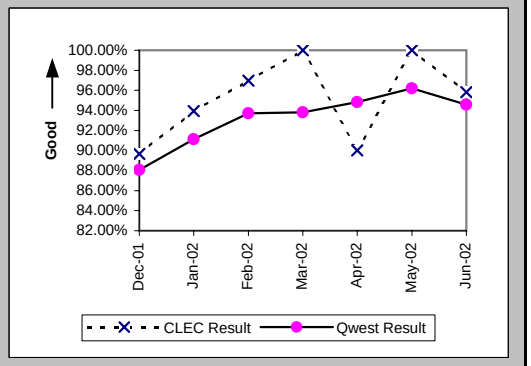
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	23	13.04%	3	0	569	3955	14.39%	35.10%	-0.18	-1.11	No
Jan-02	7	30	23.33%	11	0	488	3531	13.82%	34.51%	1.42	-0.14	No
Feb-02	8	31	25.81%	12	0	344	2790	12.33%	32.88%	2.05	0.24	Yes
Mar-02	3	21	14.29%	11	0	327	2616	12.50%	33.07%	0.3	-0.82	No
Apr-02	0	15	0.00%	8	0	333	2935	11.35%	31.72%	-1.38	-1.84	No
May-02	0	4	0.00%	7	0	282	2772	10.17%	30.23%	-0.67	-1.41	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

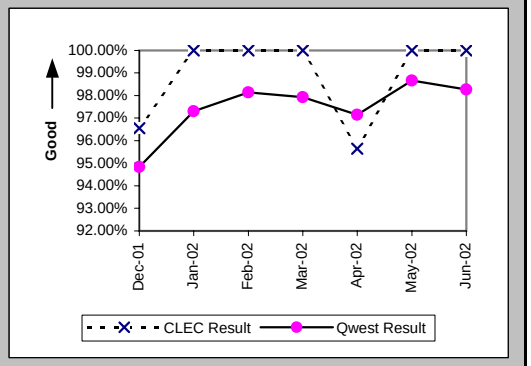
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	29	89.66%	3	0	3832	4352	88.05%	32.44%	-0.27	-1.16	No
Jan-02	31	33	93.94%	11	0	3597	3947	91.13%	28.43%	-0.56	-1.34	No
Feb-02	32	33	96.97%	12	0	2844	3035	93.71%	24.28%	-0.77	-1.47	No
Mar-02	25	25	100.00%	11	0	2683	2860	93.81%	24.10%	-1.28	-1.78	No
Apr-02	18	20	90.00%	8	0	2994	3157	94.84%	22.13%	0.92	-0.44	No
May-02	8	8	100.00%	7	0	2850	2963	96.19%	19.15%	-0.56	-1.34	No
Jun-02	23	24	95.83%	10	0	2823	2985	94.57%	22.66%	-0.27	-1.17	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

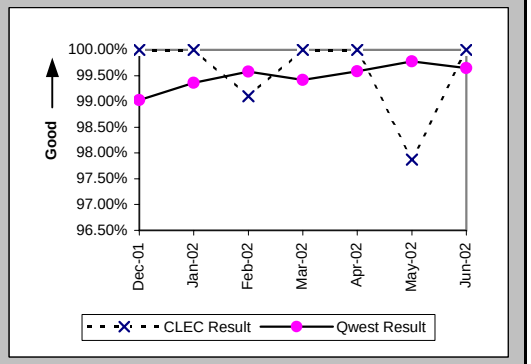
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	50	0	3138	3309	94.83%	22.14%	-0.42	-1.25	No
Jan-02	27	27	100.00%	60	0	3248	3338	97.30%	16.20%	-0.86	-1.52	No
Feb-02	33	33	100.00%	54	0	3006	3063	98.14%	13.51%	-0.79	-1.48	No
Mar-02	31	31	100.00%	66	0	3317	3387	97.93%	14.23%	-0.81	-1.49	No
Apr-02	22	23	95.65%	37	0	2316	2384	97.15%	16.65%	0.47	-0.71	No
May-02	34	34	100.00%	42	0	2506	2540	98.66%	11.49%	-0.67	-1.41	No
Jun-02	24	24	100.00%	34	0	2154	2192	98.27%	13.05%	-0.65	-1.39	No



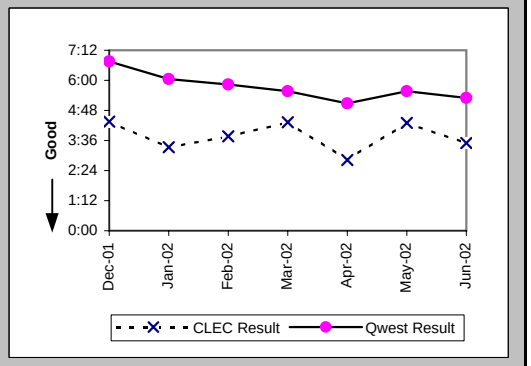
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	108	100.00%	50	0	6605	6670	99.03%	9.82%	-1.02	-1.62	No
Jan-02	99	99	100.00%	60	0	7279	7326	99.36%	7.98%	-0.79	-1.48	No
Feb-02	110	111	99.10%	54	0	6890	6919	99.58%	6.46%	0.73	-0.56	No
Mar-02	101	101	100.00%	66	0	7358	7401	99.42%	7.60%	-0.76	-1.46	No
Apr-02	87	87	100.00%	37	0	5760	5784	99.59%	6.43%	-0.6	-1.36	No
May-02	92	94	97.87%	42	0	5833	5846	99.78%	4.71%	2.31	0.41	Yes
Jun-02	71	71	100.00%	34	0	5058	5076	99.65%	5.94%	-0.5	-1.3	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

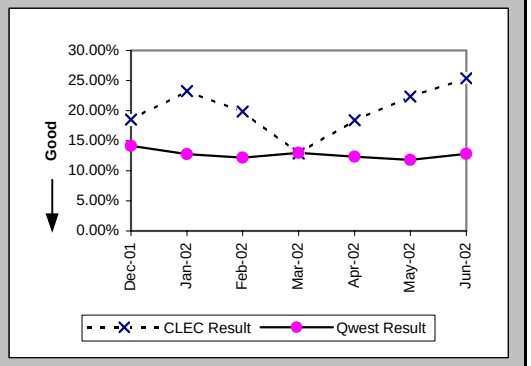
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	470:27	108	4:21	50	0	44979:30	6670	6:45	10:55	-2.25	-2.37	No
Jan-02	330:11	99	3:20	60	0	44284:03	7326	6:03	10:01	-2.67	-2.62	No
Feb-02	417:57	111	3:46	54	0	40364:56	6919	5:50	9:02	-2.39	-2.45	No
Mar-02	437:37	101	4:20	66	0	41163:41	7401	5:34	9:31	-1.29	-1.78	No
Apr-02	245:33	87	2:49	37	0	29442:41	5784	5:05	8:43	-2.41	-2.46	No
May-02	403:50	94	4:18	42	0	32496:35	5846	5:34	8:13	-1.48	-1.9	No
Jun-02	247:55	71	3:30	34	0	26872:31	5076	5:18	8:34	-1.76	-2.07	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

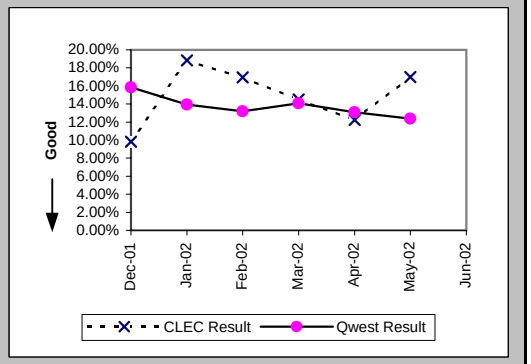
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	108	18.52%	50	0	944	6670	14.15%	34.86%	1.27	-0.23	No
Jan-02	23	99	23.23%	60	0	934	7326	12.75%	33.35%	2.85	0.73	Yes
Feb-02	22	111	19.82%	54	0	842	6919	12.17%	32.69%	2.29	0.39	Yes
Mar-02	13	101	12.87%	66	0	962	7401	13.00%	33.63%	-0.04	-1.02	No
Apr-02	16	87	18.39%	37	0	713	5784	12.33%	32.87%	1.63	-0.01	No
May-02	21	94	22.34%	42	0	692	5848	11.83%	32.30%	2.85	0.73	Yes
Jun-02	18	71	25.35%	34	0	650	5076	12.81%	33.41%	2.85	0.73	Yes



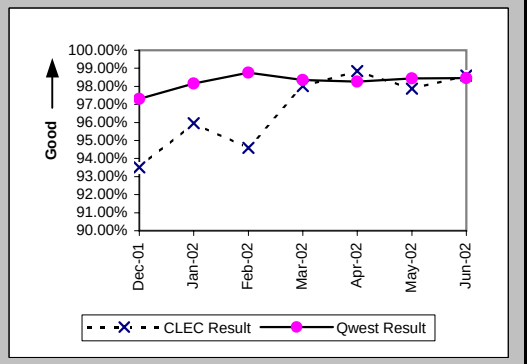
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	61	9.84%	50	0	467	2947	15.85%	36.52%	-1.27	-1.77	No
Jan-02	13	69	18.84%	60	0	434	3113	13.94%	34.64%	1.14	-0.31	No
Feb-02	10	59	16.95%	54	0	406	3078	13.19%	33.84%	0.85	-0.48	No
Mar-02	9	62	14.52%	66	0	473	3356	14.09%	34.80%	0.13	-0.92	No
Apr-02	6	49	12.24%	37	0	360	2750	13.09%	33.73%	-0.17	-1.11	No
May-02	9	53	16.98%	42	0	346	2798	12.37%	32.92%	1	-0.39	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

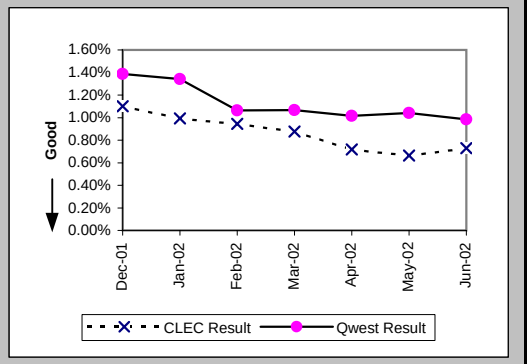
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	101	108	93.52%	50	0	6490	6670	97.30%	16.20%	2.09	0.27	Yes
Jan-02	95	99	95.96%	60	0	7191	7326	98.16%	13.45%	1.45	-0.12	No
Feb-02	105	111	94.59%	54	0	6833	6919	98.76%	11.08%	2.94	0.79	Yes
Mar-02	99	101	98.02%	66	0	7279	7401	98.35%	12.73%	0.33	-0.8	No
Apr-02	86	87	98.85%	37	0	5683	5784	98.25%	13.10%	-0.42	-1.26	No
May-02	92	94	97.87%	42	0	5757	5848	98.44%	12.38%	0.5	-0.7	No
Jun-02	70	71	98.59%	34	0	4998	5076	98.46%	12.30%	-0.09	-1.05	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

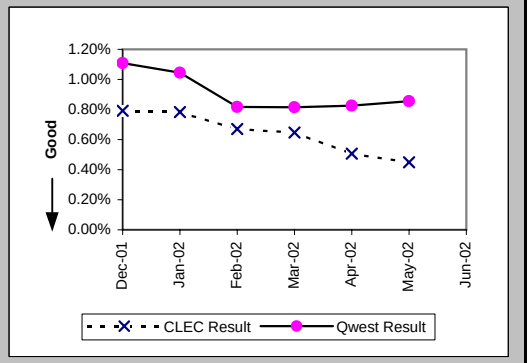
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	264	23979	1.10%	130	0	30730	2217359	1.39%	11.69%	-3.75	-3.28	No
Jan-02	251	25270	0.99%	143	0	29583	2206103	1.34%	11.50%	-4.78	-3.9	No
Feb-02	258	27330	0.94%	123	0	23294	2187656	1.06%	10.26%	-1.93	-2.18	No
Mar-02	239	27238	0.88%	145	0	23337	2187417	1.07%	10.27%	-3.02	-2.84	No
Apr-02	194	27008	0.72%	103	0	22125	2177926	1.02%	10.03%	-4.85	-3.95	No
May-02	176	26497	0.66%	101	0	22579	2168824	1.04%	10.15%	-6.01	-4.65	No
Jun-02	193	26496	0.73%	99	0	21248	2157467	0.98%	9.88%	-4.2	-3.55	No



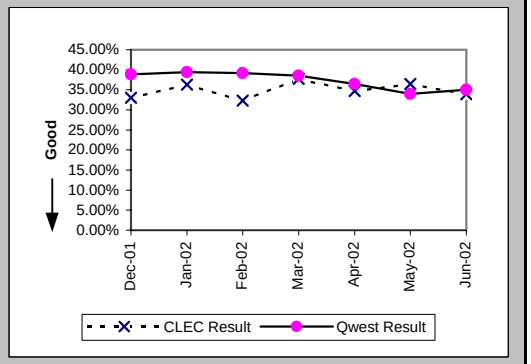
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	190	23979	0.79%	130	0	24590	2217359	1.11%	10.47%	-4.66	-3.83	No
Jan-02	198	25270	0.78%	143	0	23050	2206103	1.04%	10.17%	-4.06	-3.47	No
Feb-02	183	27330	0.67%	123	0	17854	2187656	0.82%	9.00%	-2.68	-2.63	No
Mar-02	176	27238	0.65%	145	0	17847	2187417	0.82%	9.00%	-3.09	-2.88	No
Apr-02	137	27008	0.51%	103	0	17977	2177926	0.83%	9.05%	-5.74	-4.49	No
May-02	119	26497	0.45%	101	0	18552	2168824	0.86%	9.21%	-7.14	-5.34	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

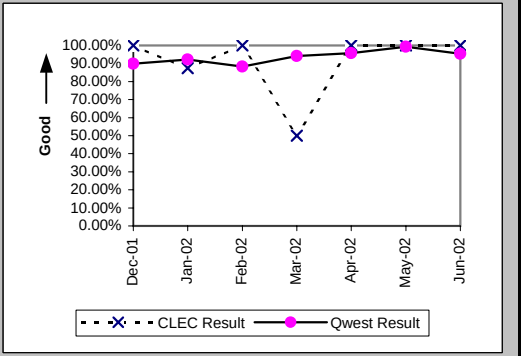
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	130	394	32.99%	0	0	19517	50247	38.84%	48.74%	-2.37	-2.44	No
Jan-02	143	394	36.29%	0	0	19232	48815	39.40%	48.86%	-1.26	-1.76	No
Feb-02	123	381	32.28%	0	0	14993	38287	39.16%	48.81%	-2.74	-2.66	No
Mar-02	145	384	37.76%	0	0	14612	37949	38.50%	48.66%	-0.3	-1.18	No
Apr-02	103	297	34.68%	0	0	12688	34813	36.45%	48.13%	-0.63	-1.38	No
May-02	101	277	36.46%	0	0	11626	34205	33.99%	47.37%	0.87	-0.47	No
Jun-02	99	292	33.90%	0	0	11443	32691	35.00%	47.70%	-0.39	-1.24	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

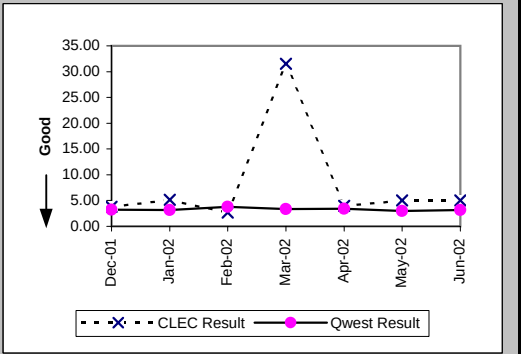
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	188	209	89.95%	30.06%	-0.98	-1.6	No
Jan-02	7	8	87.50%	0	0	292	317	92.11%	26.95%	0.48	-0.71	No
Feb-02	3	3	100.00%	0	0	288	326	88.34%	32.09%	-0.63	-1.38	No
Mar-02	1	2	50.00%	0	0	309	328	94.21%	23.36%	1.57	-0.05	No
Apr-02	5	5	100.00%	0	0	340	355	95.77%	20.12%	-0.47	-1.28	No
May-02	1	1	100.00%	0	0	459	462	99.35%	8.03%	-0.08	-1.05	No
Jun-02	1	1	100.00%	0	0	253	265	95.47%	20.79%	-0.22	-1.13	No



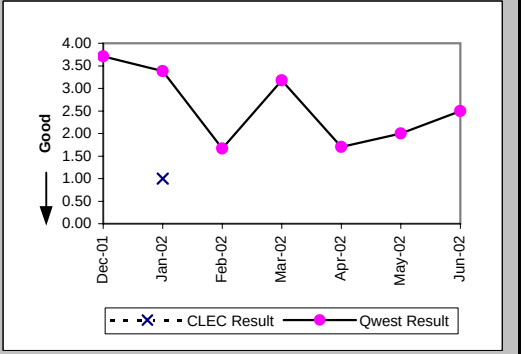
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	9	3.78	0	0	675	209	3.23	1.38	1.15	-0.3	No
Jan-02	41	8	5.12	0	0	994	317	3.14	2.07	2.03	0.24	Yes
Feb-02	8	3	2.67	0	0	1238	326	3.80	2.78	-0.7	-1.43	No
Mar-02	63	2	31.50	0	0	1105	329	3.36	2.18	3.72	1.26	Yes
Apr-02	20	5	4.00	0	0	1225	356	3.44	3.47	1.22	-0.26	No
May-02	5	1	5.00	0	0	1378	465	2.96	0.79	2.03	0.24	Yes
Jun-02	5	1	5.00	0	0	845	266	3.18	1.37	1.54	-0.06	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

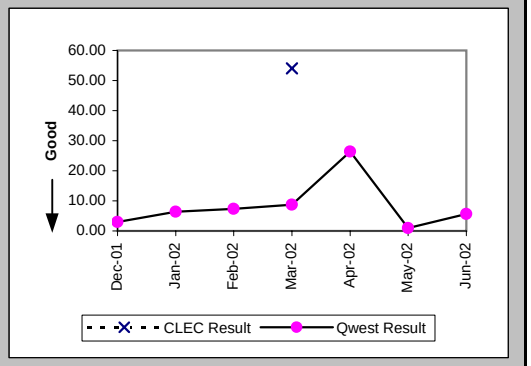
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	7	3.71	2.36			
Jan-02	1	1	1.00	0	0	44	13	3.38	3.78	-0.61	-1.37	No
Feb-02						5	3	1.67	1.15			
Mar-02						35	11	3.18	4.00			
Apr-02						17	10	1.70	0.48			
May-02						4	2	2.00	1.41			
Jun-02						10	4	2.50	1.73			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

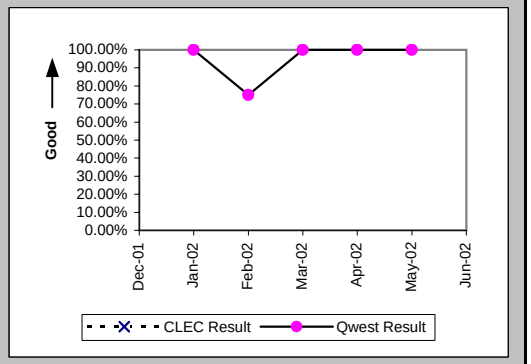
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						41	14	2.93	1.94			
Jan-02						77	12	6.42	3.20			
Feb-02						257	35	7.34	4.89			
Mar-02	54	1	54.00	0	0	70	8	8.75	8.55	1.5	-0.09	No
Apr-02						132	5	26.40	12.62			
May-02						1	1	1.00				
Jun-02						45	8	5.62	3.62			



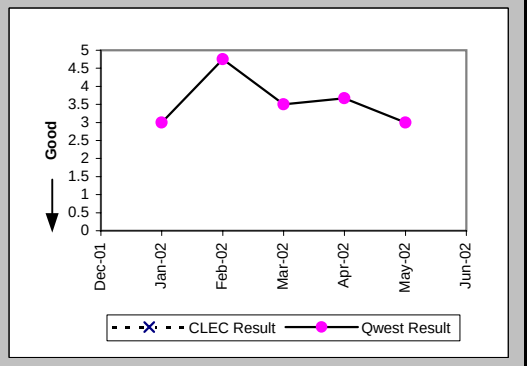
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

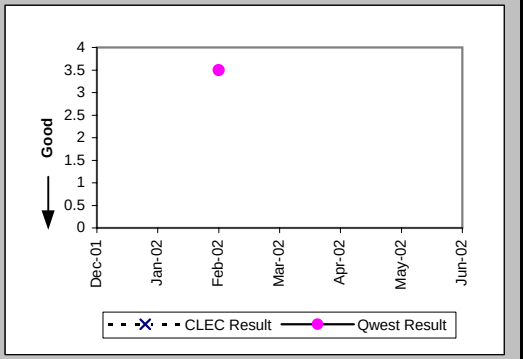
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	1	3.00				
Feb-02						38	8	4.75	2.66			
Mar-02						7	2	3.50	0.71			
Apr-02						11	3	3.67	1.15			
May-02						6	2	3.00	0.00			
Jun-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

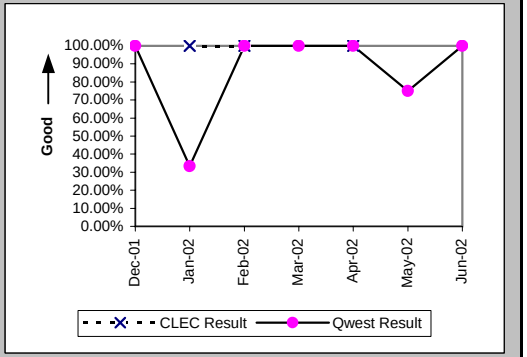
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						7	2	3.50	3.54			
Mar-02												
Apr-02												
May-02												
Jun-02												



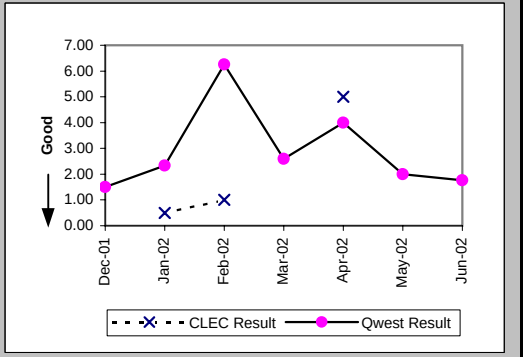
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02	2	2	100.00%	0	0	2	6	33.33%	47.14%	-1.73	-2.05	No
Feb-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02						3	4	75.00%	43.30%			
Jun-02						17	17	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

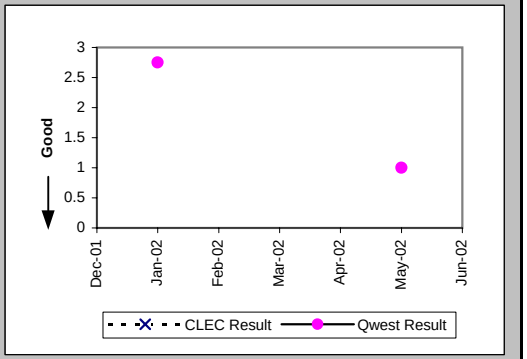
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	12	1.50	1.62			
Jan-02	1	2	0.50	0	0	14	6	2.33	0.82	-2.75	-2.67	No
Feb-02	1	1	1.00	0	0	25	4	6.25	4.57	-1.03	-1.62	No
Mar-02						13	5	2.60	2.51			
Apr-02	5	1	5.00	0	0	8	2	4.00	1.41	-3.72	-3.26	No
May-02						8	4	2.00	1.41			
Jun-02						30	17	1.76	1.44			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

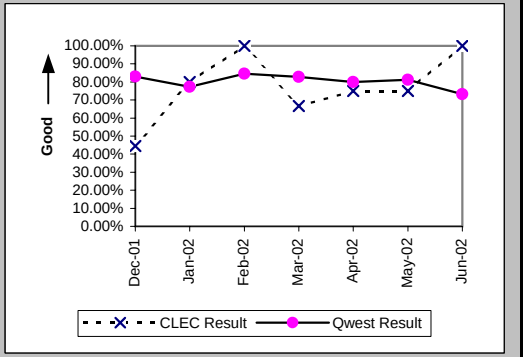
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	4	2.75	1.26			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												



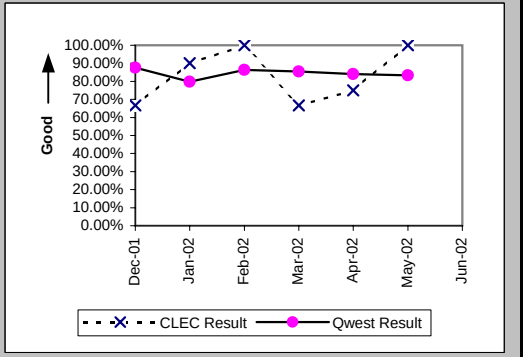
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	9	44.44%	0	0	220	265	83.02%	37.55%	2.54	0.54	Yes
Jan-02	8	10	80.00%	0	0	211	273	77.29%	41.90%	-0.2	-1.12	No
Feb-02	7	7	100.00%	0	0	280	331	84.59%	36.10%	-1.12	-1.68	No
Mar-02	2	3	66.67%	0	0	279	337	82.79%	37.75%	0.64	-0.61	No
Apr-02	3	4	75.00%	0	0	279	349	79.94%	40.04%	0.26	-0.84	No
May-02	3	4	75.00%	0	0	338	416	81.25%	39.03%	0.33	-0.8	No
Jun-02	1	1	100.00%	0	0	276	377	73.21%	44.29%	-0.6	-1.37	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

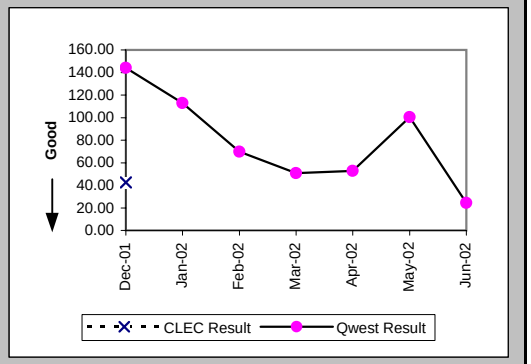
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	9	66.67%	0	0	232	265	87.55%	33.02%	1.59	-0.03	No
Jan-02	9	10	90.00%	0	0	218	273	79.85%	40.11%	-0.79	-1.48	No
Feb-02	7	7	100.00%	0	0	286	331	86.40%	34.27%	-1.04	-1.63	No
Mar-02	2	3	66.67%	0	0	288	337	85.46%	35.25%	0.77	-0.53	No
Apr-02	3	4	75.00%	0	0	293	349	83.95%	36.70%	0.47	-0.72	No
May-02	4	4	100.00%	0	0	347	416	83.41%	37.20%	-0.89	-1.54	No
Jun-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

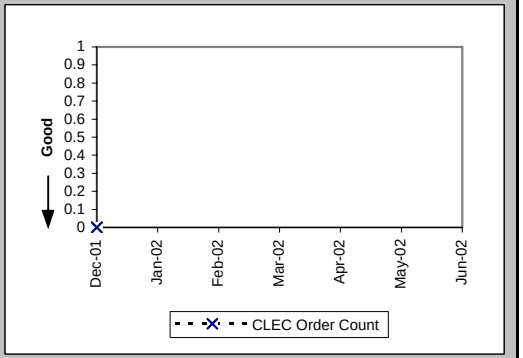
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	85	2	42.50	0	0	288	2	144.00	46.67	-2.17	-2.32	No
Jan-02						339	3	113.00	97.55			
Feb-02						419	6	69.83	92.75			
Mar-02						458	9	50.89	90.33			
Apr-02						528	10	52.80	94.45			
May-02						603	6	100.50	119.35			
Jun-02						753	31	24.29	67.35			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

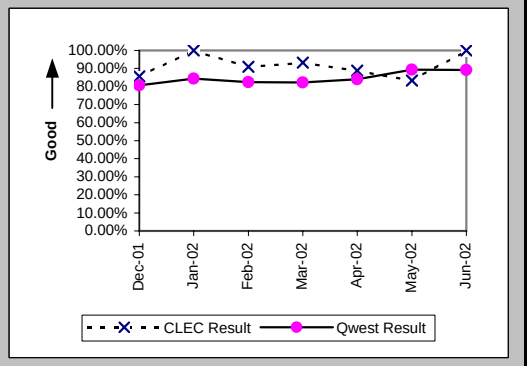
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

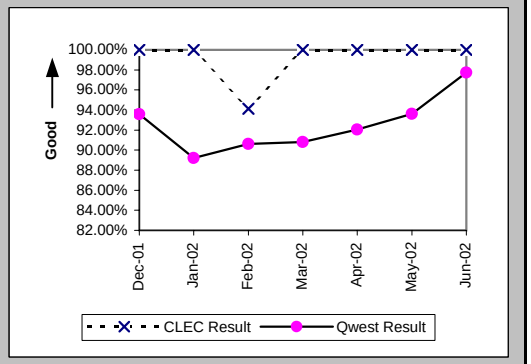
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	14	85.71%	7	0	108	134	80.60%	39.55%	-0.46	-1.28	No
Jan-02	13	13	100.00%	11	0	151	179	84.36%	36.33%	-1.5	-1.91	No
Feb-02	10	11	90.91%	4	0	137	166	82.53%	37.97%	-0.71	-1.43	No
Mar-02	14	15	93.33%	15	0	126	153	82.35%	38.12%	-1.06	-1.65	No
Apr-02	8	9	88.89%	11	0	121	144	84.03%	36.63%	-0.39	-1.23	No
May-02	10	12	83.33%	8	0	151	169	89.35%	30.85%	0.63	-0.61	No
Jun-02	8	8	100.00%	6	0	123	138	89.13%	31.13%	-0.96	-1.58	No



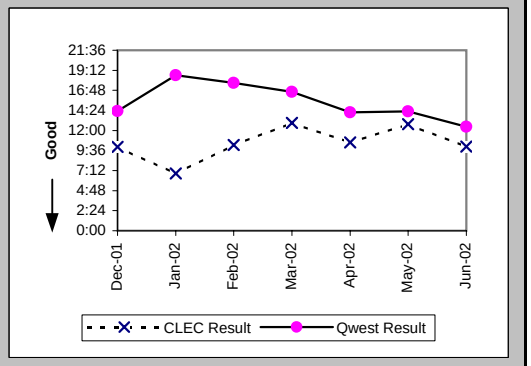
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	7	0	146	156	93.59%	24.49%	-1.1	-1.67	No
Jan-02	20	20	100.00%	11	0	182	204	89.22%	31.02%	-1.48	-1.9	No
Feb-02	16	17	94.12%	4	0	164	181	90.61%	29.17%	-0.47	-1.29	No
Mar-02	25	25	100.00%	15	0	158	174	90.80%	28.90%	-1.49	-1.9	No
Apr-02	13	13	100.00%	11	0	162	176	92.05%	27.06%	-1.02	-1.62	No
May-02	18	18	100.00%	8	0	191	204	93.63%	24.43%	-1.06	-1.65	No
Jun-02	13	13	100.00%	6	0	172	176	97.73%	14.90%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

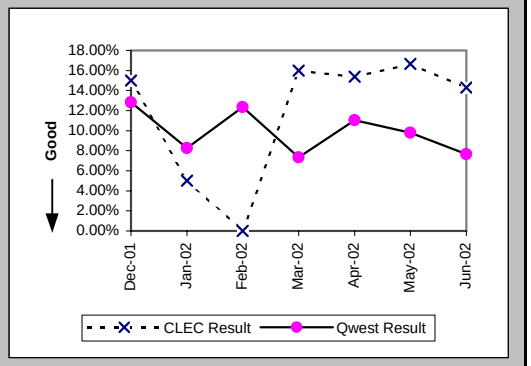
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	201:05	20	10:03	7	0	2235:39	156	14:20	16:32	-1.09	-1.66	No
Jan-02	137:02	20	6:51	11	0	3797:14	204	18:37	31:21	-1.6	-1.97	No
Feb-02	174:13	17	10:15	4	0	3200:28	181	17:41	24:00	-1.22	-1.74	No
Mar-02	322:54	25	12:55	15	0	2890:24	174	16:37	22:27	-0.77	-1.47	No
Apr-02	137:35	13	10:35	11	0	2496:55	176	14:11	21:29	-0.58	-1.35	No
May-02	229:24	18	12:45	8	0	2918:03	204	14:18	22:35	-0.28	-1.17	No
Jun-02	130:54	13	10:04	5	0	2190:20	176	12:27	35:33	-0.23	-1.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

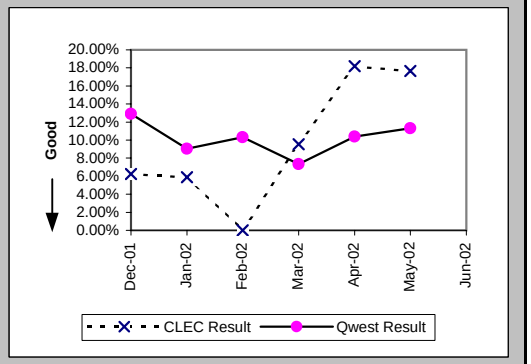
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	20	15.00%	7	0	20	156	12.82%	33.43%	0.3	-0.82	No
Jan-02	1	20	5.00%	11	0	17	206	8.25%	27.52%	-0.5	-1.31	No
Feb-02	0	17	0.00%	4	0	23	186	12.37%	32.92%	-1.48	-1.9	No
Mar-02	4	25	16.00%	15	0	13	177	7.34%	26.09%	1.35	-0.18	No
Apr-02	2	13	15.38%	11	0	20	181	11.05%	31.35%	0.49	-0.7	No
May-02	3	18	16.67%	8	0	20	204	9.80%	29.74%	0.89	-0.46	No
Jun-02	2	14	14.29%	5	0	14	183	7.65%	26.58%	0.83	-0.49	No



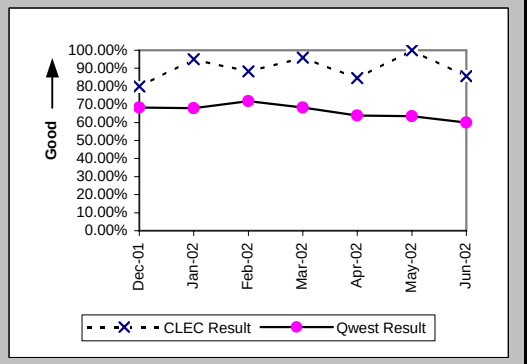
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	16	6.25%	7	0	16	124	12.90%	33.52%	-0.75	-1.45	No
Jan-02	1	17	5.88%	11	0	15	166	9.04%	28.67%	-0.43	-1.26	No
Feb-02	0	14	0.00%	4	0	16	155	10.32%	30.43%	-1.22	-1.74	No
Mar-02	2	21	9.52%	15	0	10	136	7.35%	26.10%	0.37	-0.77	No
Apr-02	2	11	18.18%	11	0	16	154	10.39%	30.51%	0.77	-0.53	No
May-02	3	17	17.65%	8	0	20	177	11.30%	31.66%	0.76	-0.54	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

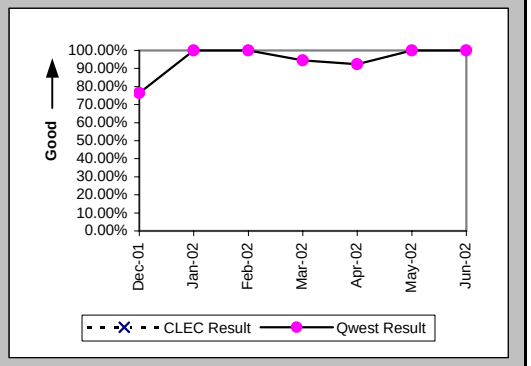
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	20	80.00%	7	0	99	145	68.28%	46.54%	-1.06	-1.64	No
Jan-02	19	20	95.00%	11	0	121	178	67.98%	46.66%	-2.46	-2.49	No
Feb-02	15	17	88.24%	4	0	120	167	71.86%	44.97%	-1.43	-1.87	No
Mar-02	24	25	96.00%	15	0	112	164	68.29%	46.53%	-2.77	-2.69	No
Apr-02	11	13	84.62%	11	0	109	171	63.74%	48.07%	-1.51	-1.92	No
May-02	18	18	100.00%	8	0	118	186	63.44%	48.16%	-3.08	-2.87	No
Jun-02	12	14	85.71%	5	0	100	167	59.88%	49.01%	-1.89	-2.15	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

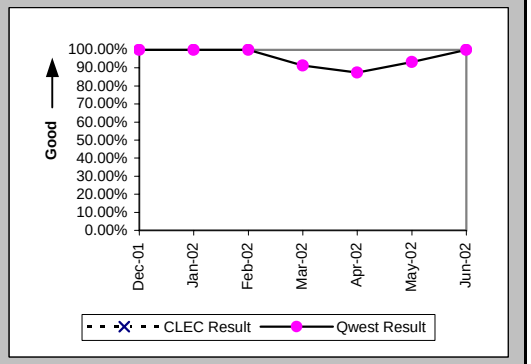
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	17	76.47%	42.42%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						17	18	94.44%	22.91%			
Apr-02						12	13	92.31%	26.65%			
May-02						11	11	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			



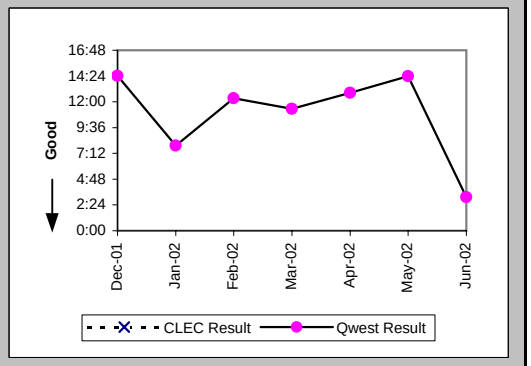
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						21	23	91.30%	28.18%			
Apr-02						14	16	87.50%	33.07%			
May-02						14	15	93.33%	24.94%			
Jun-02						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

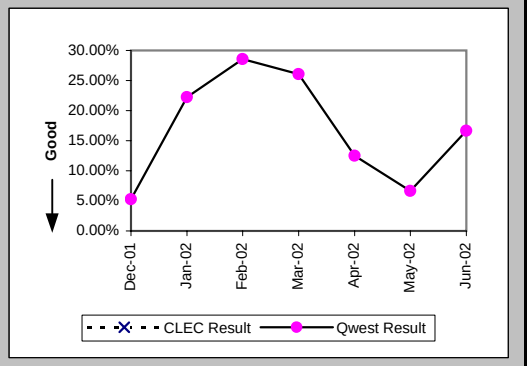
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						274:03	19	14:25	9:22			
Jan-02						71:18	9	7:55	7:34			
Feb-02						86:18	7	12:20	8:24			
Mar-02						260:57	23	11:21	18:57			
Apr-02						205:18	16	12:50	20:10			
May-02						216:05	15	14:24	24:35			
Jun-02						18:51	6	3:08	0:58			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

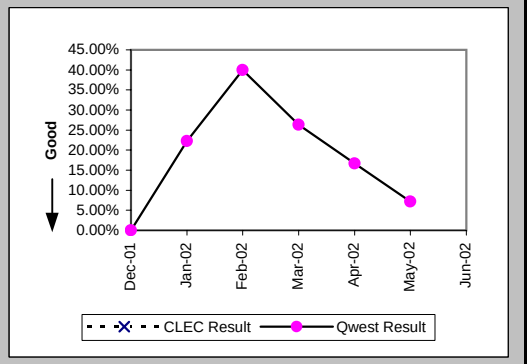
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	19	5.26%	22.33%			
Jan-02						2	9	22.22%	41.57%			
Feb-02						2	7	28.57%	45.18%			
Mar-02						6	23	26.09%	43.91%			
Apr-02						2	16	12.50%	33.07%			
May-02						1	15	6.67%	24.94%			
Jun-02						1	6	16.67%	37.27%			



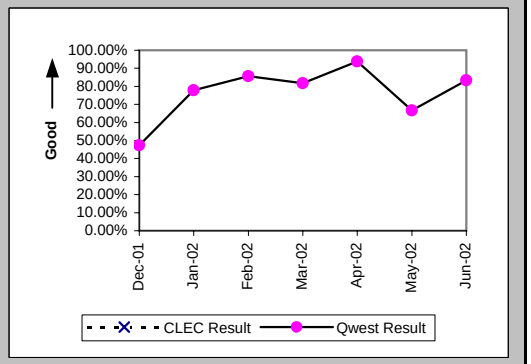
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	15	0.00%	0.00%			
Jan-02						2	9	22.22%	41.57%			
Feb-02						2	5	40.00%	48.99%			
Mar-02						5	19	26.32%	44.03%			
Apr-02						2	12	16.67%	37.27%			
May-02						1	14	7.14%	25.75%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

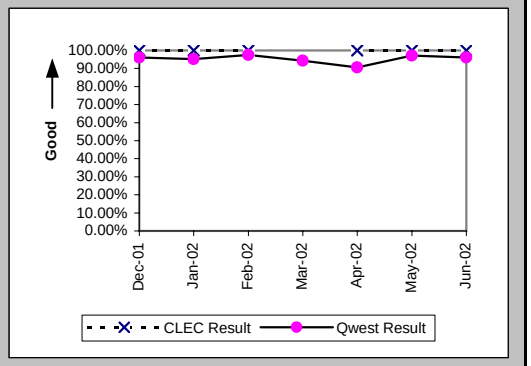
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	19	47.37%	49.93%			
Jan-02						7	9	77.78%	41.57%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						18	22	81.82%	38.57%			
Apr-02						15	16	93.75%	24.21%			
May-02						10	15	66.67%	47.14%			
Jun-02						5	6	83.33%	37.27%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

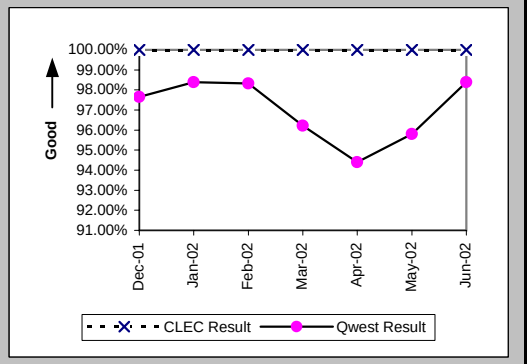
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	7	0	49	51	96.08%	19.41%	-0.39	-1.24	No
Jan-02	2	2	100.00%	6	0	81	85	95.29%	21.18%	-0.31	-1.19	No
Feb-02	1	1	100.00%	5	0	76	78	97.44%	15.81%	-0.16	-1.1	No
Mar-02						84	89	94.38%	23.03%			
Apr-02	6	6	100.00%	15	0	67	74	90.54%	29.27%	-0.76	-1.46	No
May-02	1	1	100.00%	6	0	68	70	97.14%	16.66%	-0.17	-1.1	No
Jun-02	1	1	100.00%	6	0	74	77	96.10%	19.35%	-0.2	-1.12	No



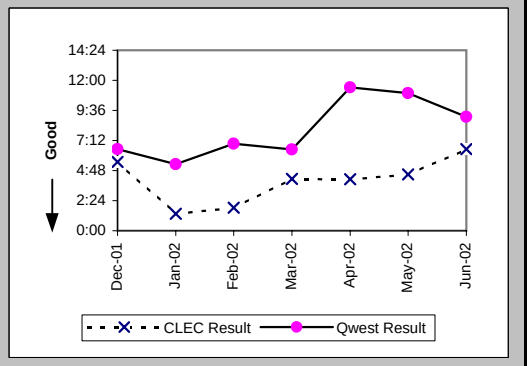
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	7	0	83	85	97.65%	15.16%	-0.48	-1.29	No
Jan-02	9	9	100.00%	6	0	122	124	98.39%	12.60%	-0.37	-1.23	No
Feb-02	7	7	100.00%	5	0	117	119	98.32%	12.85%	-0.34	-1.2	No
Mar-02	13	13	100.00%	4	0	127	132	96.21%	19.09%	-0.68	-1.41	No
Apr-02	18	18	100.00%	15	0	135	143	94.41%	22.98%	-0.97	-1.59	No
May-02	5	5	100.00%	6	0	137	143	95.80%	20.05%	-0.46	-1.28	No
Jun-02	6	6	100.00%	6	0	122	124	98.39%	12.60%	-0.31	-1.19	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

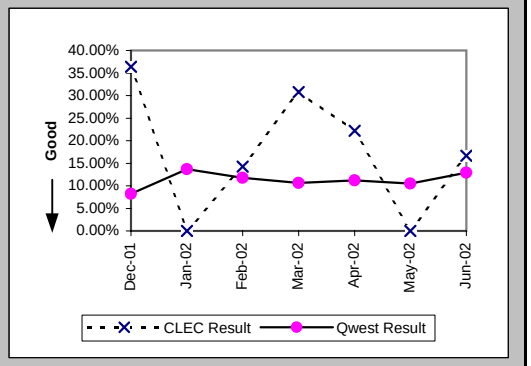
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60:21	11	5:29	7	0	553:58	85	6:31	11:36	-0.28	-1.17	No
Jan-02	12:07	9	1:21	6	0	657:20	124	5:18	10:17	-1.11	-1.68	No
Feb-02	12:49	7	1:50	5	0	825:19	119	6:56	33:25	-0.39	-1.24	No
Mar-02	53:38	13	4:08	4	0	855:40	132	6:29	13:26	-0.6	-1.37	No
Apr-02	73:39	18	4:06	15	0	1636:19	143	11:27	40:46	-0.72	-1.44	No
May-02	22:27	5	4:29	6	0	1567:54	143	10:58	33:34	-0.42	-1.26	No
Jun-02	39:06	6	6:31	6	0	1127:43	124	9:06	29:48	-0.21	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

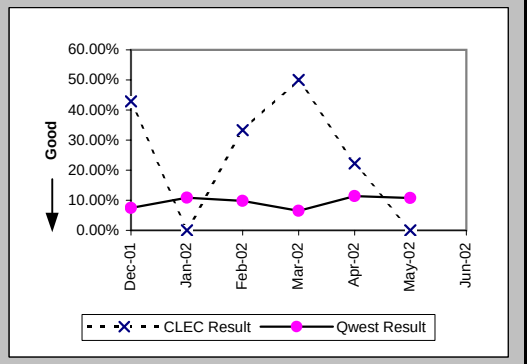
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	11	36.36%	7	0	7	85	8.24%	27.49%	2.31	0.41	Yes
Jan-02	0	9	0.00%	6	0	17	124	13.71%	34.39%	-1.15	-1.7	No
Feb-02	1	7	14.29%	5	0	14	119	11.76%	32.22%	0.22	-0.87	No
Mar-02	4	13	30.77%	4	0	14	132	10.61%	30.79%	1.85	0.12	Yes
Apr-02	4	18	22.22%	15	0	16	143	11.19%	31.52%	1.25	-0.24	No
May-02	0	5	0.00%	6	0	15	143	10.49%	30.64%	-0.75	-1.46	No
Jun-02	1	6	16.67%	6	0	16	124	12.90%	33.52%	0.28	-0.83	No



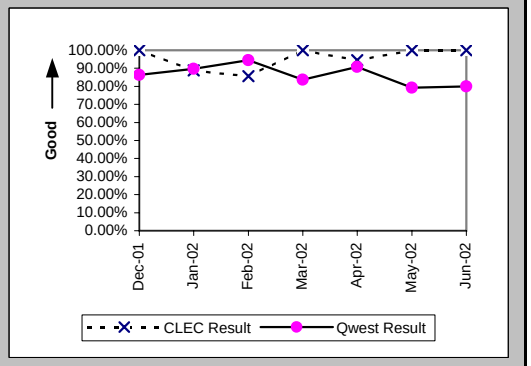
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	7	42.86%	7	0	5	67	7.46%	26.28%	2.3	0.4	Yes
Jan-02	0	5	0.00%	6	0	11	101	10.89%	31.15%	-0.76	-1.46	No
Feb-02	1	3	33.33%	5	0	8	82	9.76%	29.67%	1.01	-0.39	No
Mar-02	2	4	50.00%	4	0	6	93	6.45%	24.57%	2.2	0.34	Yes
Apr-02	2	9	22.22%	15	0	13	114	11.40%	31.79%	0.89	-0.46	No
May-02	0	1	0.00%	6	0	11	102	10.78%	31.02%	-0.35	-1.21	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

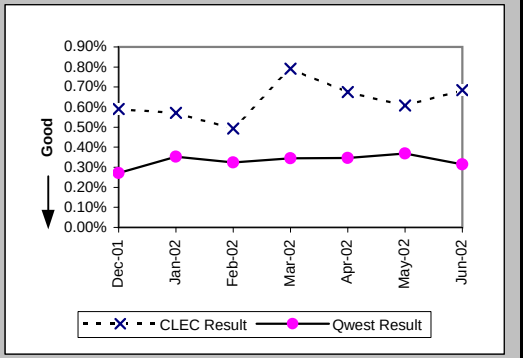
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	7	0	57	66	86.36%	34.32%	-1.22	-1.74	No
Jan-02	8	9	88.89%	6	0	70	78	89.74%	30.34%	0.09	-0.94	No
Feb-02	6	7	85.71%	5	0	86	91	94.51%	22.79%	0.79	-0.52	No
Mar-02	13	13	100.00%	4	0	87	104	83.65%	36.98%	-1.5	-1.91	No
Apr-02	17	18	94.44%	15	0	108	119	90.76%	28.96%	-0.5	-1.31	No
May-02	5	5	100.00%	6	0	95	120	79.17%	40.61%	-1.12	-1.68	No
Jun-02	6	6	100.00%	6	0	76	95	80.00%	40.00%	-1.19	-1.72	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

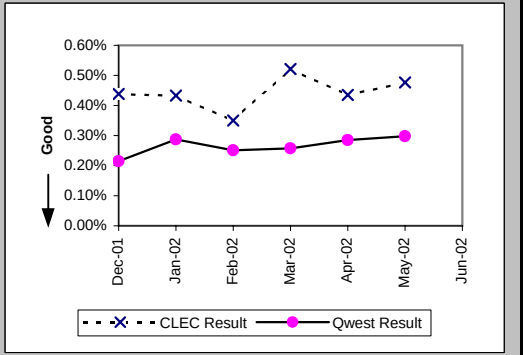
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	5250	0.59%	14	0	260	95997	0.27%	5.20%	4.34	1.64	Yes
Jan-02	29	5079	0.57%	17	0	339	95954	0.35%	5.93%	2.55	0.55	Yes
Feb-02	24	4863	0.49%	9	0	312	96371	0.32%	5.68%	2.03	0.24	Yes
Mar-02	38	4798	0.79%	19	0	332	96416	0.34%	5.86%	5.17	2.14	Yes
Apr-02	31	4595	0.67%	26	0	340	98065	0.35%	5.88%	3.7	1.25	Yes
May-02	23	3779	0.61%	14	0	362	98348	0.37%	6.06%	2.4	0.46	Yes
Jun-02	20	2919	0.69%	11	0	313	99622	0.31%	5.60%	3.53	1.15	Yes



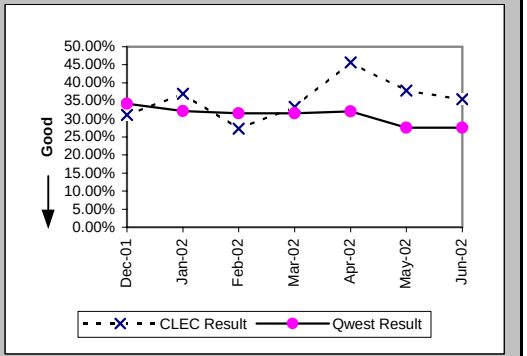
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	5250	0.44%	14	0	206	95997	0.21%	4.63%	3.41	1.07	Yes
Jan-02	22	5079	0.43%	17	0	276	95954	0.29%	5.36%	1.89	0.15	Yes
Feb-02	17	4863	0.35%	9	0	242	96371	0.25%	5.00%	1.34	-0.19	No
Mar-02	25	4798	0.52%	19	0	248	96416	0.26%	5.07%	3.52	1.14	Yes
Apr-02	20	4595	0.44%	26	0	280	98065	0.29%	5.34%	1.86	0.13	Yes
May-02	18	3779	0.48%	14	0	293	98348	0.30%	5.45%	1.97	0.2	Yes
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

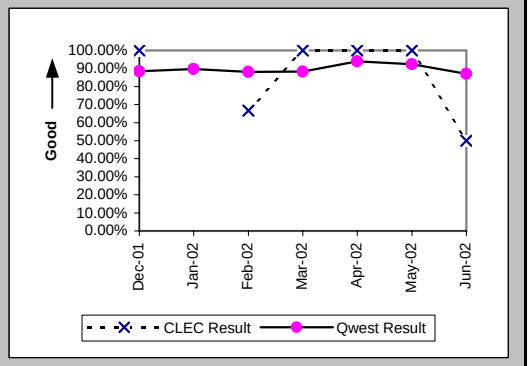
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	45	31.11%	0	0	135	395	34.18%	47.43%	-0.41	-1.25	No
Jan-02	17	46	36.96%	0	0	161	500	32.20%	46.72%	0.66	-0.6	No
Feb-02	9	33	27.27%	0	0	144	456	31.58%	46.48%	-0.51	-1.31	No
Mar-02	19	57	33.33%	0	0	153	485	31.55%	46.47%	0.28	-0.83	No
Apr-02	26	57	45.61%	0	0	161	501	32.14%	46.70%	2	0.22	Yes
May-02	14	37	37.84%	0	0	138	500	27.60%	44.70%	1.31	-0.21	No
Jun-02	11	31	35.48%	0	0	119	432	27.55%	44.67%	0.94	-0.43	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

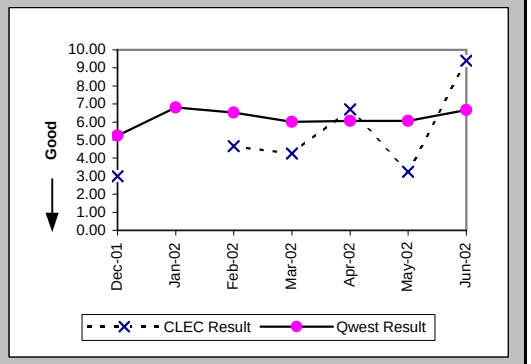
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	122	138	88.41%	32.02%	-0.8	-1.48	No
Jan-02						140	156	89.74%	30.34%			
Feb-02	2	3	66.67%	0	0	126	143	88.11%	32.36%	0.9	-0.45	No
Mar-02	4	4	100.00%	0	0	150	170	88.24%	32.22%	-0.72	-1.44	No
Apr-02	7	7	100.00%	0	0	156	166	93.98%	23.79%	-0.66	-1.4	No
May-02	4	4	100.00%	0	0	168	182	92.31%	26.65%	-0.57	-1.35	No
Jun-02	2	4	50.00%	1	0	134	154	87.01%	33.62%	1.68	0.02	Yes



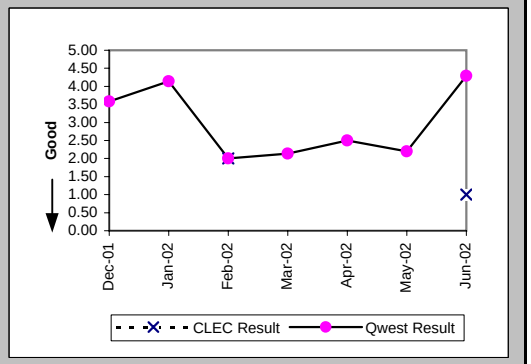
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	5	3.00	0	0	730	139	5.25	5.90	-0.84	-1.51	No
Jan-02						1090	160	6.81	9.23			
Feb-02	14	3	4.67	0	0	933	143	6.52	9.09	-0.35	-1.21	No
Mar-02	17	4	4.25	0	0	1045	174	6.01	7.50	-0.46	-1.28	No
Apr-02	47	7	6.71	0	0	1020	168	6.07	6.15	0.3	-0.82	No
May-02	13	4	3.25	0	0	1121	185	6.06	8.25	-0.67	-1.41	No
Jun-02	47	5	9.40	0	0	1034	155	6.67	8.16	0.77	-0.53	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

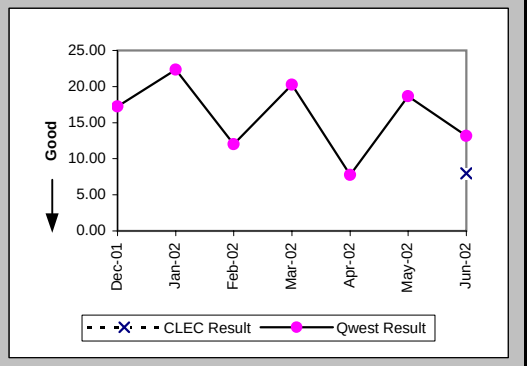
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	12	3.58	5.82			
Jan-02						58	14	4.14	3.44			
Feb-02	2	1	2.00	0	0	16	8	2.00	1.77	0	-1	No
Mar-02						30	14	2.14	2.41			
Apr-02						15	6	2.50	1.22			
May-02						22	10	2.20	2.78			
Jun-02	1	1	1.00	1	0	60	14	4.29	4.36	-0.73	-1.44	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

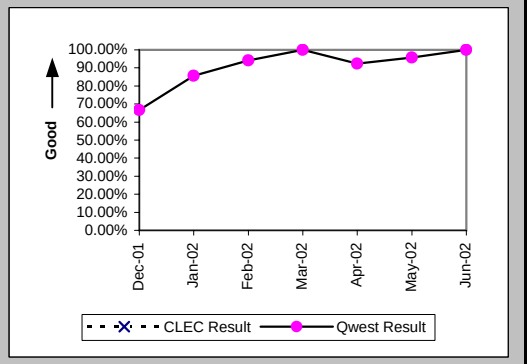
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	4	17.25	18.84			
Jan-02						67	3	22.33	20.79			
Feb-02						108	9	12.00	8.11			
Mar-02						162	8	20.25	16.88			
Apr-02						31	4	7.75	8.34			
May-02						56	3	18.67	26.39			
Jun-02	8	1	8.00	0	0	79	6	13.17	4.26	-1.12	-1.68	No



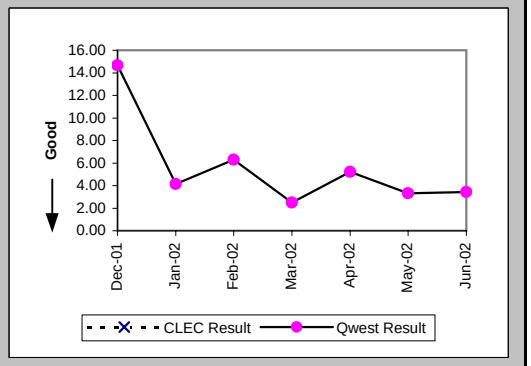
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						6	7	85.71%	34.99%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						12	13	92.31%	26.65%			
May-02						23	24	95.83%	19.98%			
Jun-02						9	9	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

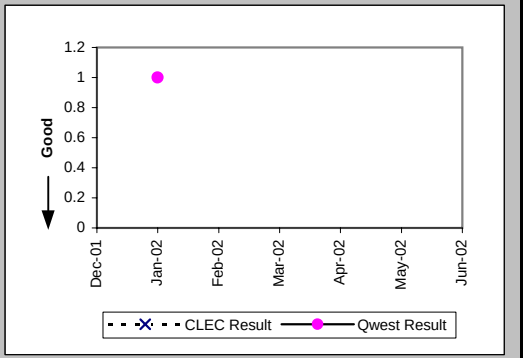
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	3	14.67	10.12			
Jan-02						29	7	4.14	2.97			
Feb-02						107	17	6.29	4.24			
Mar-02						20	8	2.50	1.77			
Apr-02						68	13	5.23	4.09			
May-02						80	24	3.33	2.12			
Jun-02						31	9	3.44	1.01			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

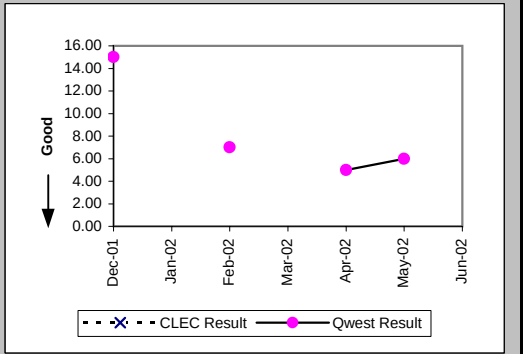
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



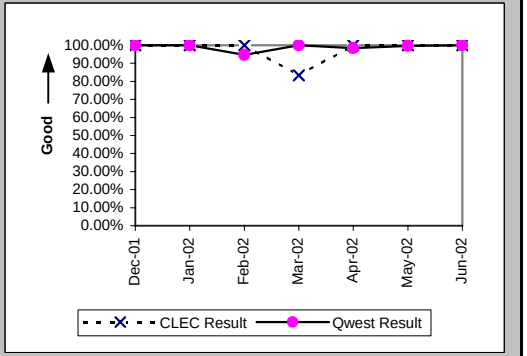
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	1	15.00				
Jan-02												
Feb-02						7	1	7.00				
Mar-02												
Apr-02						5	1	5.00				
May-02						6	1	6.00				
Jun-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

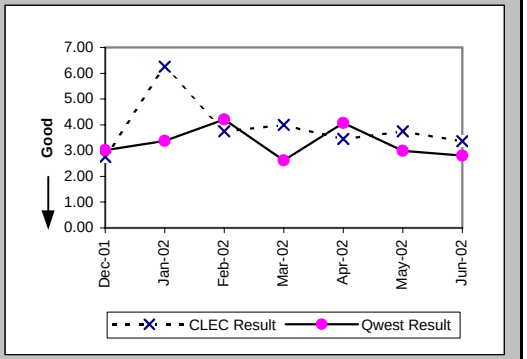
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	102	102	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	0	0	122	122	100.00%	N/A	N/A	N/A	
Feb-02	21	21	100.00%	0	0	124	131	94.66%	22.49%	-1.01	-1.61	No
Mar-02	5	6	83.33%	0	0	61	61	100.00%	N/A	N/A	0.09	Yes
Apr-02	14	14	100.00%	0	2	64	65	98.46%	12.31%	-0.42	-1.26	No
May-02	18	18	100.00%	0	0	288	289	99.65%	5.87%	-0.24	-1.15	No
Jun-02	11	11	100.00%	0	0	55	55	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

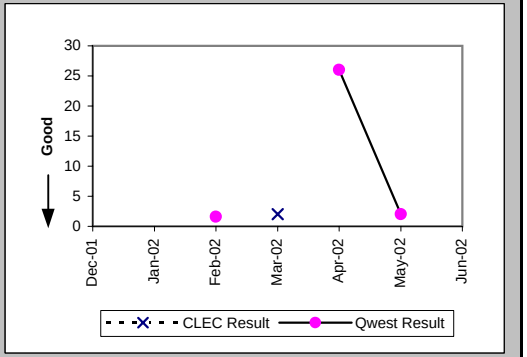
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	4	2.75	3	0	205	68	3.01	1.31	-0.39	-1.24	No
Jan-02	25	4	6.25	6	0	199	59	3.37	1.93	2.12	0.29	Yes
Feb-02	15	4	3.75	17	0	450	107	4.21	1.26	-0.71	-1.43	No
Mar-02	8	2	4.00	4	0	126	48	2.62	2.25	0.69	-0.58	No
Apr-02	38	11	3.45	3	2	183	45	4.07	5.73	-0.32	-1.19	No
May-02	45	12	3.75	6	0	781	261	2.99	0.96	2.17	0.32	Yes
Jun-02	37	11	3.36	0	0	121	43	2.81	1.37	1.22	-0.26	No



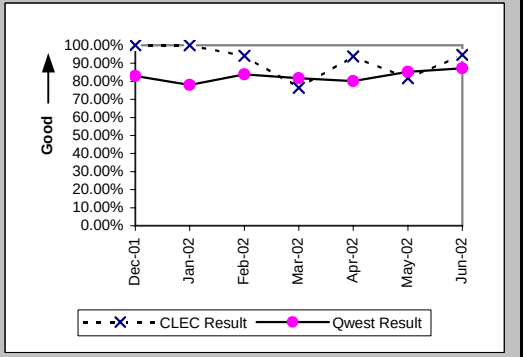
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						11	7	1.57	0.53			
Mar-02	2	1	2.00	0	0							
Apr-02						26	1	26.00				
May-02						4	2	2.00	1.41			
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

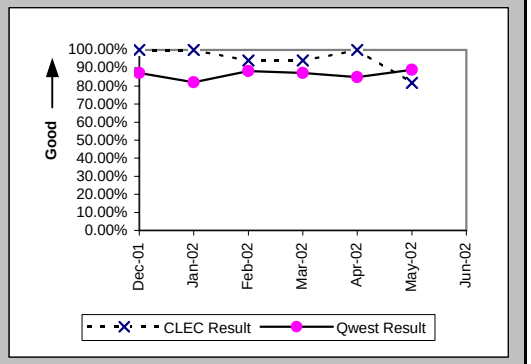
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	248	299	82.94%	37.61%	-1.1	-1.67	No
Jan-02	11	11	100.00%	0	0	209	268	77.99%	41.43%	-1.73	-2.05	No
Feb-02	16	17	94.12%	0	0	244	291	83.85%	36.80%	-1.12	-1.68	No
Mar-02	13	17	76.47%	0	0	219	268	81.72%	38.65%	0.55	-0.66	No
Apr-02	15	16	93.75%	0	0	197	246	80.08%	39.94%	-1.33	-1.81	No
May-02	18	22	81.82%	0	0	319	374	85.29%	35.42%	0.47	-0.71	No
Jun-02	18	19	94.74%	0	0	314	360	87.22%	33.38%	-0.96	-1.58	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

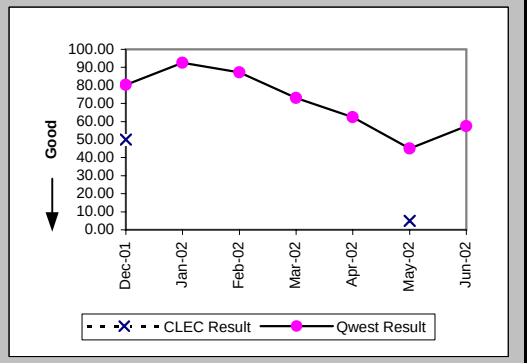
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	261	299	87.29%	33.31%	-0.93	-1.56	No
Jan-02	11	11	100.00%	0	0	220	268	82.09%	38.34%	-1.52	-1.92	No
Feb-02	16	17	94.12%	0	0	257	291	88.32%	32.12%	-0.72	-1.44	No
Mar-02	16	17	94.12%	0	0	234	268	87.31%	33.28%	-0.82	-1.5	No
Apr-02	16	16	100.00%	0	0	209	246	84.96%	35.75%	-1.63	-1.99	No
May-02	18	22	81.82%	0	0	333	374	89.04%	31.24%	1	-0.39	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

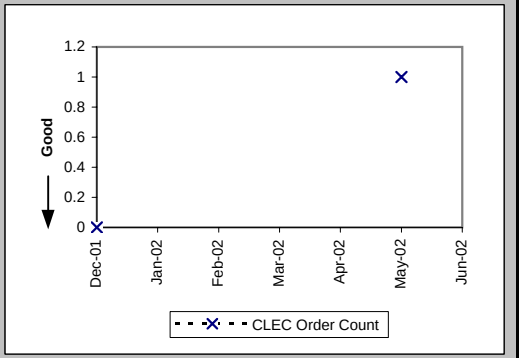
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	1	50.00	0	0	884	11	80.36	74.80	-0.39	-1.24	No
Jan-02						1018	11	92.55	82.26			
Feb-02						1133	13	87.15	86.80			
Mar-02						1315	18	73.06	90.64			
Apr-02						1499	24	62.46	81.89			
May-02	15	3	5.00	0	0	1486	33	45.03	82.00	-0.81	-1.49	No
Jun-02						1898	33	57.52	86.03			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

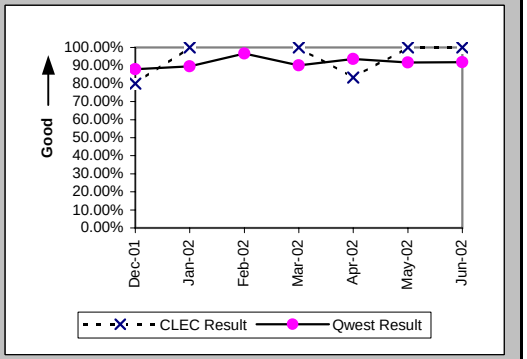
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

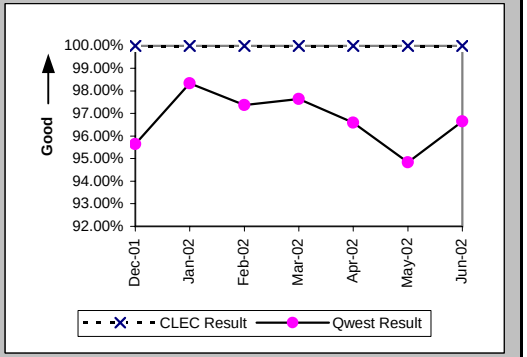
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	5	0	160	182	87.91%	32.60%	0.5	-0.69	No
Jan-02	4	4	100.00%	0	0	146	163	89.57%	30.56%	-0.67	-1.41	No
Feb-02						141	146	96.58%	18.19%			
Mar-02	3	3	100.00%	4	0	137	152	90.13%	29.82%	-0.57	-1.35	No
Apr-02	5	6	83.33%	2	0	131	140	93.57%	24.53%	0.82	-0.5	No
May-02	4	4	100.00%	4	0	133	145	91.72%	27.55%	-0.59	-1.36	No
Jun-02	1	1	100.00%	4	0	125	136	91.91%	27.27%	-0.3	-1.18	No



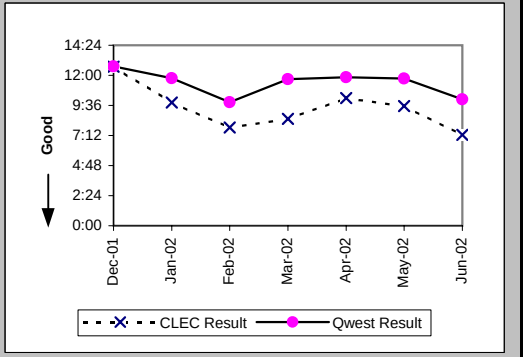
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	5	0	220	230	95.65%	20.39%	-0.75	-1.45	No
Jan-02	7	7	100.00%	0	0	238	242	98.35%	12.75%	-0.34	-1.21	No
Feb-02	2	2	100.00%	3	0	186	191	97.38%	15.97%	-0.23	-1.14	No
Mar-02	4	4	100.00%	4	0	207	212	97.64%	15.18%	-0.31	-1.19	No
Apr-02	8	8	100.00%	2	0	199	206	96.60%	18.12%	-0.52	-1.32	No
May-02	4	4	100.00%	4	0	202	213	94.84%	22.13%	-0.46	-1.28	No
Jun-02	1	1	100.00%	4	0	173	179	96.65%	18.00%	-0.19	-1.11	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

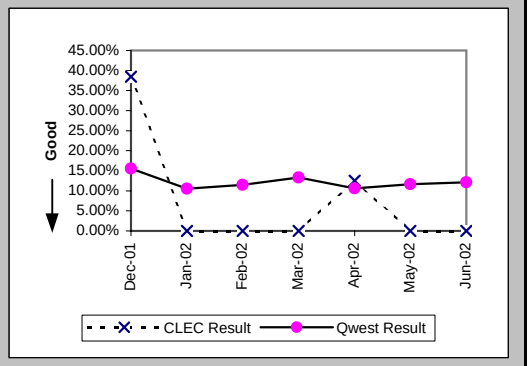
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	165:03	13	12:42	5	0	2924:28	230	12:43	17:15	0	-1	No
Jan-02	68:47	7	9:50	0	0	2847:07	242	11:46	17:31	-0.29	-1.18	No
Feb-02	15:42	2	7:51	2	0	1879:59	191	9:51	12:20	-0.23	-1.14	No
Mar-02	34:03	4	8:31	3	0	2479:15	212	11:42	14:05	-0.45	-1.27	No
Apr-02	81:27	8	10:11	2	0	2441:28	206	11:51	13:58	-0.33	-1.2	No
May-02	38:13	4	9:33	4	0	2497:30	213	11:44	16:47	-0.26	-1.16	No
Jun-02	7:15	1	7:15	4	0	1804:21	179	10:05	11:41	-0.24	-1.15	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

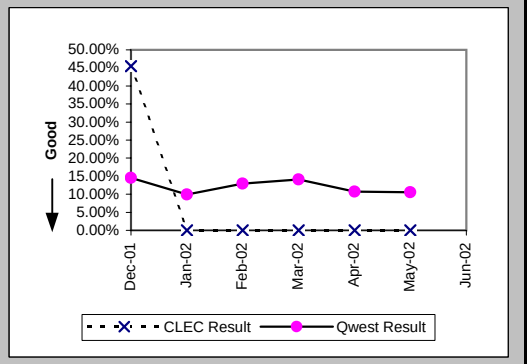
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	13	38.46%	5	0	36	231	15.58%	36.27%	1.93	0.17	Yes
Jan-02	0	7	0.00%	0	0	26	247	10.53%	30.69%	-0.89	-1.54	No
Feb-02	0	3	0.00%	2	0	22	192	11.46%	31.85%	-0.62	-1.38	No
Mar-02	0	5	0.00%	3	0	29	218	13.30%	33.96%	-0.87	-1.53	No
Apr-02	1	8	12.50%	2	0	22	207	10.63%	30.82%	0.21	-0.88	No
May-02	0	4	0.00%	4	0	25	215	11.63%	32.06%	-0.72	-1.44	No
Jun-02	0	1	0.00%	4	0	22	182	12.09%	32.60%	-0.37	-1.22	No



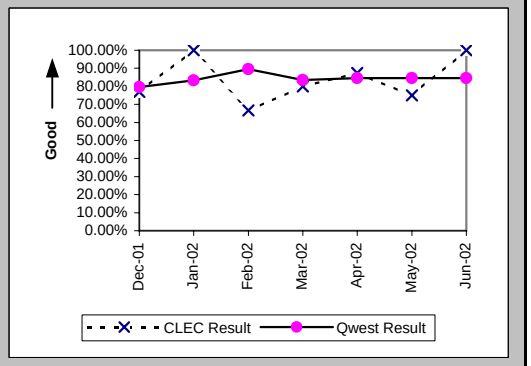
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	11	45.45%	5	0	28	192	14.58%	35.29%	2.34	0.43	Yes
Jan-02	0	5	0.00%	0	0	21	212	9.91%	29.87%	-0.73	-1.45	No
Feb-02	0	3	0.00%	2	0	20	154	12.99%	33.62%	-0.66	-1.4	No
Mar-02	0	4	0.00%	3	0	26	184	14.13%	34.83%	-0.8	-1.49	No
Apr-02	0	4	0.00%	2	0	20	186	10.75%	30.98%	-0.69	-1.42	No
May-02	0	4	0.00%	4	0	20	189	10.58%	30.76%	-0.68	-1.41	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

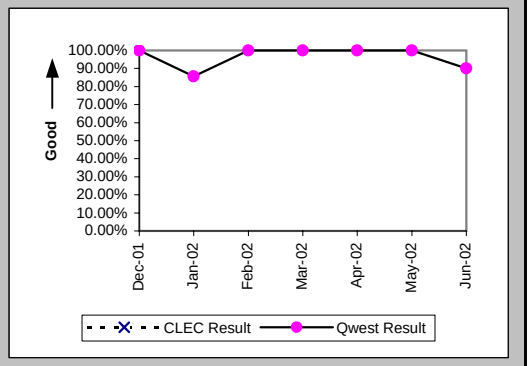
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	13	76.92%	5	0	184	231	79.65%	40.26%	0.26	-0.84	No
Jan-02	7	7	100.00%	0	0	206	247	83.40%	37.21%	-1.16	-1.71	No
Feb-02	2	3	66.67%	2	0	172	192	89.58%	30.55%	1	-0.39	No
Mar-02	4	5	80.00%	3	0	182	218	83.49%	37.13%	0.23	-0.86	No
Apr-02	7	8	87.50%	2	0	175	207	84.54%	36.15%	-0.23	-1.14	No
May-02	3	4	75.00%	4	0	182	215	84.65%	36.05%	0.5	-0.7	No
Jun-02	1	1	100.00%	4	0	154	182	84.62%	36.08%	-0.43	-1.26	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

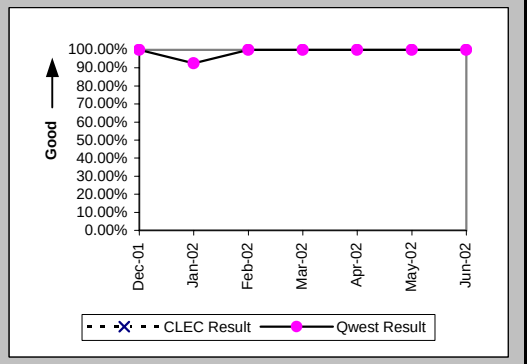
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	10	100.00%	0.00%			
Jan-02						18	21	85.71%	34.99%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			



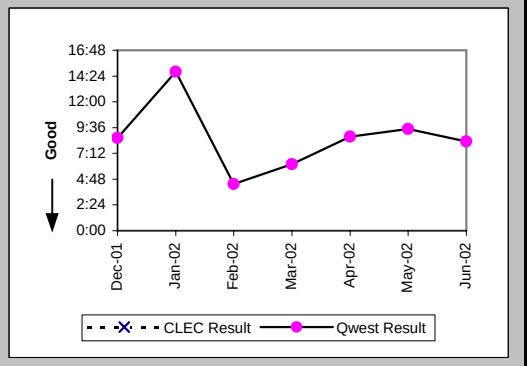
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02						25	27	92.59%	26.19%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						17	17	100.00%	0.00%			
Jun-02						19	19	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

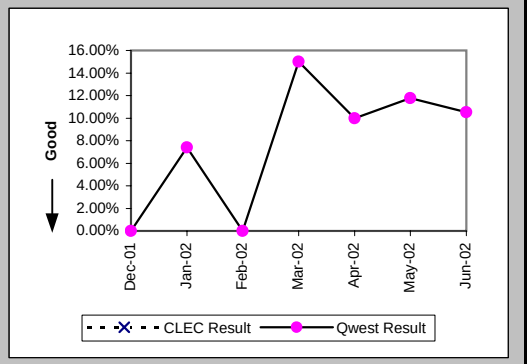
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						112:28	13	8:39	8:21			
Jan-02						399:32	27	14:48	20:58			
Feb-02						43:26	10	4:21	6:04			
Mar-02						123:34	20	6:11	7:32			
Apr-02						87:26	10	8:45	7:52			
May-02						161:04	17	9:28	8:46			
Jun-02						158:02	19	8:19	8:52			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

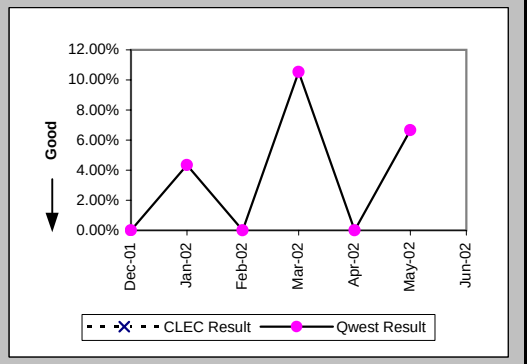
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	13	0.00%	0.00%			
Jan-02						2	27	7.41%	26.19%			
Feb-02						0	10	0.00%	0.00%			
Mar-02						3	20	15.00%	35.71%			
Apr-02						1	10	10.00%	30.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						2	19	10.53%	30.69%			



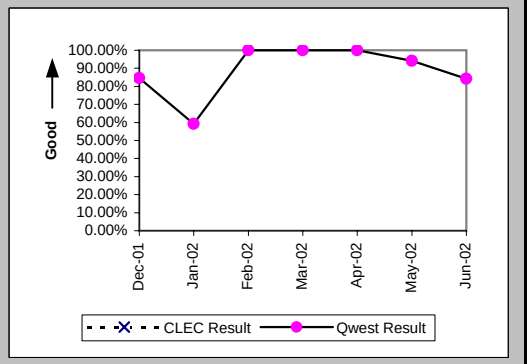
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	10	0.00%	0.00%			
Jan-02						1	23	4.35%	20.39%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						2	19	10.53%	30.69%			
Apr-02						0	8	0.00%	0.00%			
May-02						1	15	6.67%	24.94%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

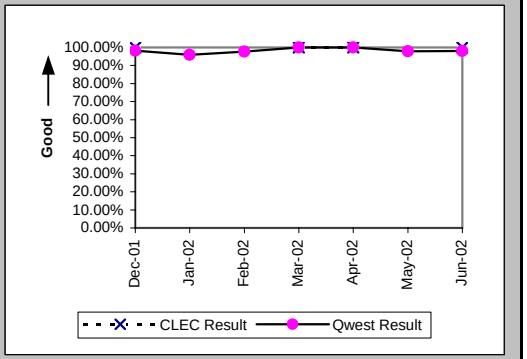
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	13	84.62%	36.08%			
Jan-02						16	27	59.26%	49.14%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						16	17	94.12%	23.53%			
Jun-02						16	19	84.21%	36.46%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

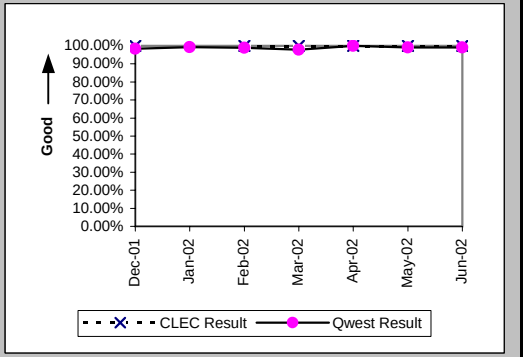
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0	57	58	98.28%	13.02%	-0.22	-1.14	No
Jan-02						47	49	95.92%	19.79%			
Feb-02						42	43	97.67%	15.07%			
Mar-02	2	2	100.00%	7	0	65	65	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	2	0	50	50	100.00%	N/A	N/A	N/A	
May-02						47	48	97.92%	14.28%			
Jun-02	5	5	100.00%	4	0	49	50	98.00%	14.00%	-0.3	-1.19	No



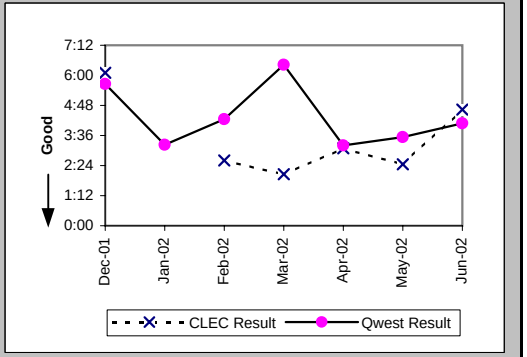
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	3	0	121	123	98.37%	12.65%	-0.33	-1.2	No
Jan-02						129	130	99.23%	8.74%			
Feb-02	2	2	100.00%	1	0	90	91	98.90%	10.43%	-0.15	-1.09	No
Mar-02	8	8	100.00%	7	0	140	143	97.90%	14.33%	-0.4	-1.24	No
Apr-02	6	6	100.00%	2	0	124	124	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	2	0	121	122	99.18%	9.02%	-0.25	-1.15	No
Jun-02	14	14	100.00%	4	0	110	111	99.10%	9.45%	-0.34	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

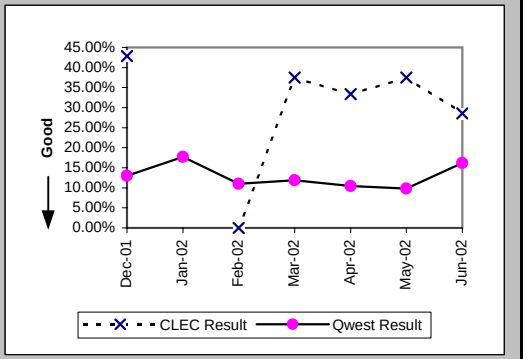
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42:41	7	6:06	3	0	695:34	123	5:39	24:52	1.12	-0.32	No
Jan-02						421:15	130	3:14	7:15			
Feb-02	5:11	2	2:36	1	0	386:00	91	4:15	11:12	-0.21	-1.13	No
Mar-02	16:26	8	2:03	7	0	917:40	143	6:25	16:28	-0.73	-1.44	No
Apr-02	18:32	6	3:05	2	0	396:18	124	3:12	6:14	-0.04	-1.02	No
May-02	19:38	8	2:27	2	0	430:28	122	3:32	7:44	-0.38	-1.23	No
Jun-02	64:48	14	4:38	4	0	453:40	111	4:05	8:23	0.46	-0.72	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

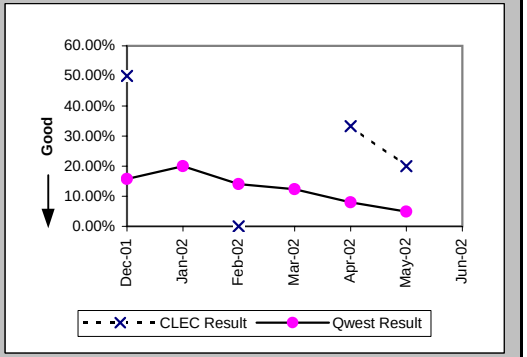
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	7	42.86%	3	0	16	123	13.01%	33.64%	1.85	0.13	Yes
Jan-02						23	130	17.69%	38.16%			
Feb-02	0	2	0.00%	1	0	10	91	10.99%	31.28%	-0.49	-1.3	No
Mar-02	3	8	37.50%	7	0	17	143	11.89%	32.36%	1.78	0.08	Yes
Apr-02	2	6	33.33%	2	0	13	124	10.48%	30.63%	1.44	-0.13	No
May-02	3	8	37.50%	2	0	12	122	9.84%	29.78%	1.97	0.2	Yes
Jun-02	4	14	28.57%	4	0	18	111	16.22%	36.86%	1.09	-0.34	No



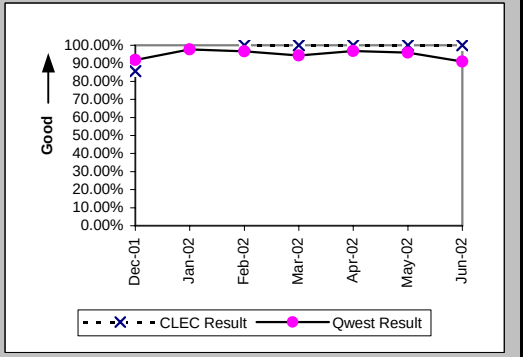
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	4	50.00%	3	0	9	57	15.79%	36.46%	1.45	-0.12	No
Jan-02						15	75	20.00%	40.00%			
Feb-02	0	1	0.00%	1	0	7	50	14.00%	34.70%	-0.4	-1.24	No
Mar-02						8	65	12.31%	32.85%			
Apr-02	1	3	33.33%	2	0	5	63	7.94%	27.03%	1.11	-0.32	No
May-02	1	5	20.00%	2	0	3	61	4.92%	21.62%	1.04	-0.37	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

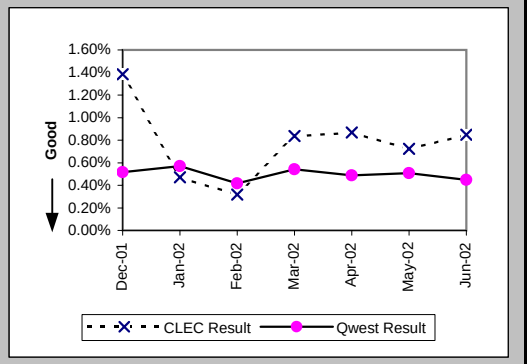
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	3	0	113	123	91.87%	27.33%	0.53	-0.68	No
Jan-02						127	130	97.69%	15.01%			
Feb-02	2	2	100.00%	1	0	88	91	96.70%	17.86%	-0.26	-1.16	No
Mar-02	8	8	100.00%	7	0	135	143	94.41%	22.98%	-0.67	-1.41	No
Apr-02	6	6	100.00%	2	0	120	124	96.77%	17.67%	-0.44	-1.27	No
May-02	8	8	100.00%	2	0	117	122	95.90%	19.83%	-0.57	-1.34	No
Jun-02	14	14	100.00%	4	0	101	111	90.99%	28.63%	-1.11	-1.67	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

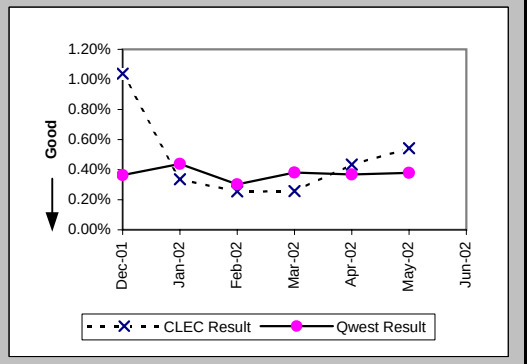
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	1445	1.38%	8	0	367	71026	0.52%	7.17%	4.55	1.77	Yes
Jan-02	7	1486	0.47%	2	0	404	70795	0.57%	7.53%	-0.5	-1.31	No
Feb-02	5	1568	0.32%	3	0	293	70389	0.42%	6.44%	-0.59	-1.36	No
Mar-02	13	1554	0.84%	10	0	381	70406	0.54%	7.34%	1.57	-0.05	No
Apr-02	14	1612	0.87%	4	0	341	69955	0.49%	6.96%	2.17	0.32	Yes
May-02	12	1659	0.72%	6	0	354	69861	0.51%	7.10%	1.23	-0.25	No
Jun-02	15	1770	0.85%	8	0	312	69778	0.45%	6.67%	2.49	0.52	Yes



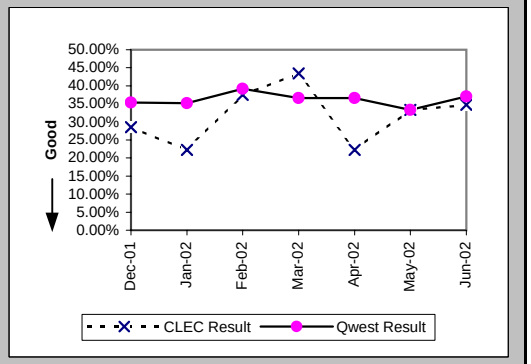
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	1445	1.04%	8	0	259	71026	0.36%	6.03%	4.2	1.56	Yes
Jan-02	5	1486	0.34%	2	0	310	70795	0.44%	6.60%	-0.59	-1.36	No
Feb-02	4	1568	0.26%	3	0	213	70389	0.30%	5.49%	-0.34	-1.21	No
Mar-02	4	1554	0.26%	10	0	268	70406	0.38%	6.16%	-0.78	-1.47	No
Apr-02	7	1612	0.43%	4	0	257	69955	0.37%	6.05%	0.44	-0.73	No
May-02	9	1659	0.54%	6	0	265	69861	0.38%	6.15%	1.07	-0.35	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

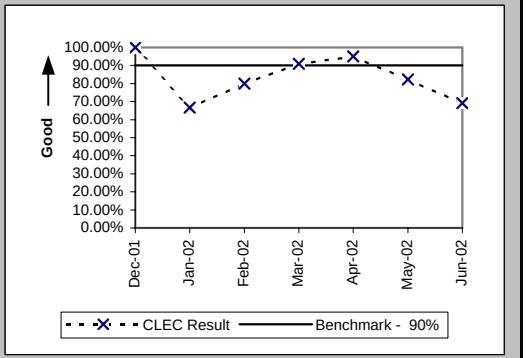
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	28	28.57%	0	0	201	568	35.39%	47.82%	-0.74	-1.45	No
Jan-02	2	9	22.22%	0	0	219	623	35.15%	47.74%	-0.81	-1.49	No
Feb-02	3	8	37.50%	0	0	189	482	39.21%	48.82%	-0.1	-1.06	No
Mar-02	10	23	43.48%	0	0	220	601	36.61%	48.17%	0.67	-0.59	No
Apr-02	4	18	22.22%	0	0	197	538	36.62%	48.18%	-1.25	-1.76	No
May-02	6	18	33.33%	0	0	177	531	33.33%	47.14%	0	-1	No
Jun-02	8	23	34.78%	0	0	184	496	37.10%	48.31%	-0.22	-1.14	No



Checklist #2 - Enhanced Extended Loops (EELs) Installation

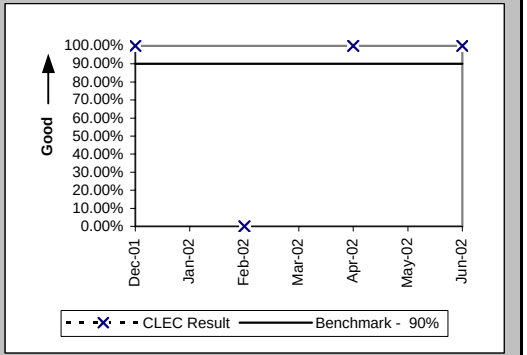
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	2	2	100.00%	2	0	0.00%
Jan-02	2	3	66.67%	5	0	47.14%
Feb-02	4	5	80.00%	1	0	40.00%
Mar-02	10	11	90.91%	3	1	28.75%
Apr-02	19	20	95.00%	10	0	21.79%
May-02	14	17	82.35%	7	1	38.12%
Jun-02	9	13	69.23%	6	0	46.15%



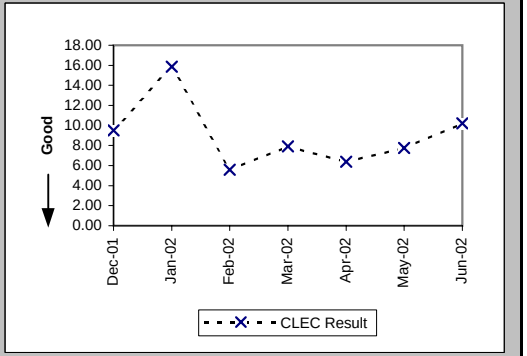
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	100.00%	1	0	0.00%
Jan-02						
Feb-02	0	1	0.00%	0	0	0.00%
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02						
Jun-02	3	3	100.00%	0	0	0.00%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

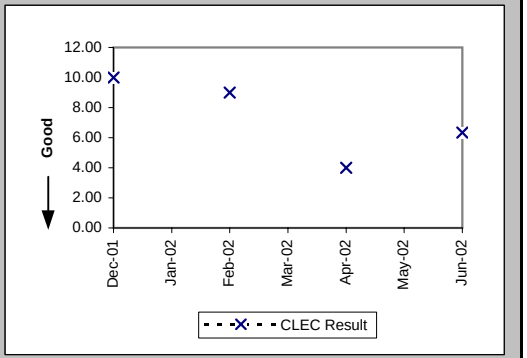
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	38	4	9.50	0	0	5.45
Jan-02	111	7	15.86	1	0	14.44
Feb-02	28	5	5.60	1	0	1.14
Mar-02	79	10	7.90	4	1	8.17
Apr-02	102	16	6.38	14	0	5.81
May-02	155	20	7.75	4	1	6.04
Jun-02	143	14	10.21	5	0	5.78



Checklist #2 - Enhanced Extended Loops (EELs) Installation

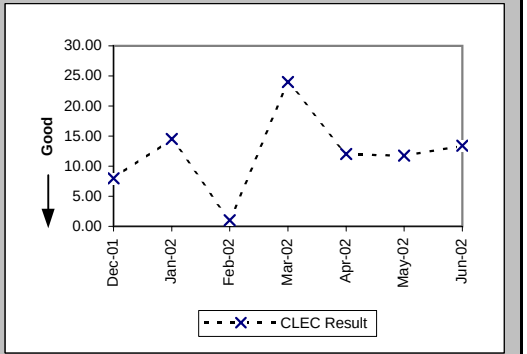
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	10	1	10.00	1	0	
Jan-02						
Feb-02	9	1	9.00	0	0	
Mar-02						
Apr-02	4	1	4.00	0	0	
May-02						
Jun-02	19	3	6.33	0	0	1.53



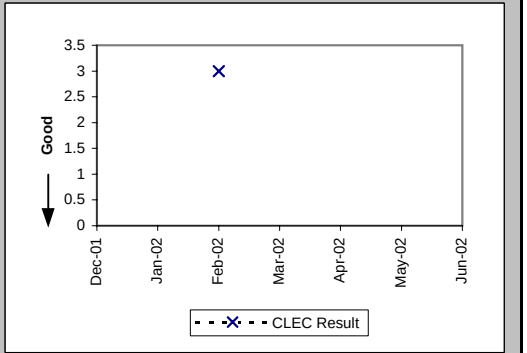
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	8	1	8.00	1	0	
Jan-02	58	4	14.50	1	0	7.90
Feb-02	1	1	1.00	1	0	
Mar-02	24	1	24.00	3	0	
Apr-02	24	2	12.00	9	0	8.49
May-02	47	4	11.75	4	0	4.57
Jun-02	67	5	13.40	5	0	9.29



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

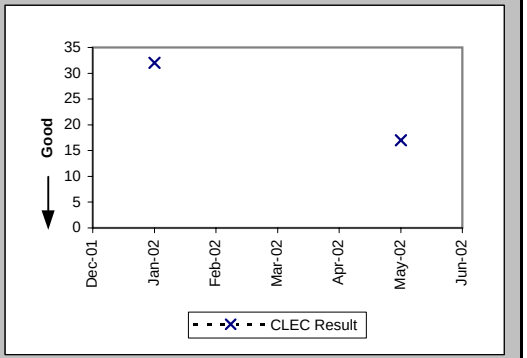
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	3	1	3.00	0	0	
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

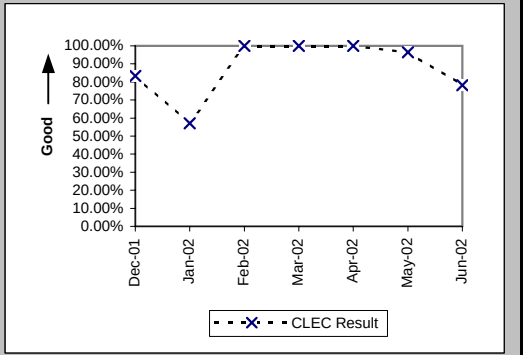
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	32	1	32.00	0	0	
Feb-02						
Mar-02						
Apr-02						
May-02	34	2	17.00	0	0	8.49
Jun-02						



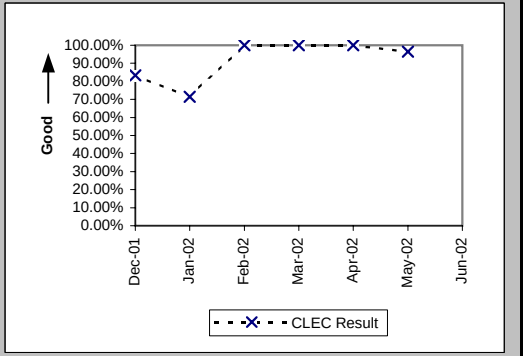
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	5	6	83.33%	0	0	37.27%
Jan-02	4	7	57.14%	0	0	49.49%
Feb-02	8	8	100.00%	0	0	0.00%
Mar-02	11	11	100.00%	0	0	0.00%
Apr-02	23	23	100.00%	0	0	0.00%
May-02	27	28	96.43%	0	0	18.56%
Jun-02	18	23	78.26%	0	0	41.25%



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

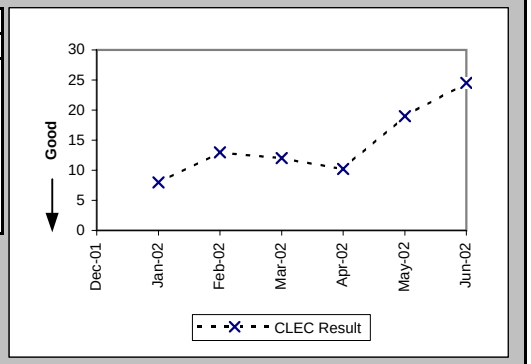
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	5	6	83.33%	0	0	37.27%
Jan-02	5	7	71.43%	0	0	45.18%
Feb-02	8	8	100.00%	0	0	0.00%
Mar-02	11	11	100.00%	0	0	0.00%
Apr-02	23	23	100.00%	0	0	0.00%
May-02	27	28	96.43%	0	0	18.56%
Jun-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

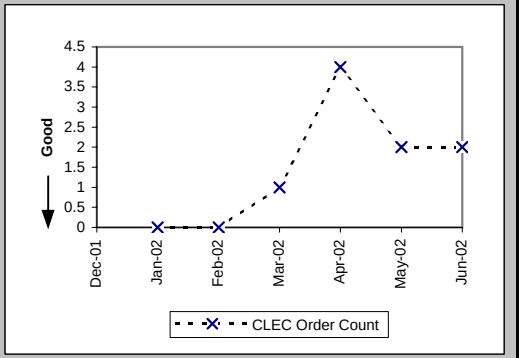
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	8	1	8.00	0	0	
Feb-02	26	2	13.00	0	0	2.83
Mar-02	12	1	12.00	0	0	
Apr-02	51	5	10.20	0	0	3.42
May-02	57	3	19.00	0	0	16.46
Jun-02	49	2	24.50	0	0	34.65



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

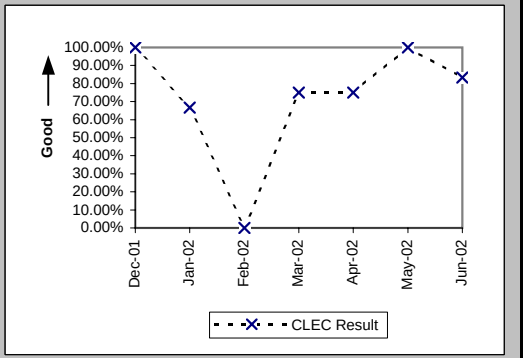
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	4
May-02	2
Jun-02	2



Checklist #2 - Enhanced Extended Loops (EELs) Repair

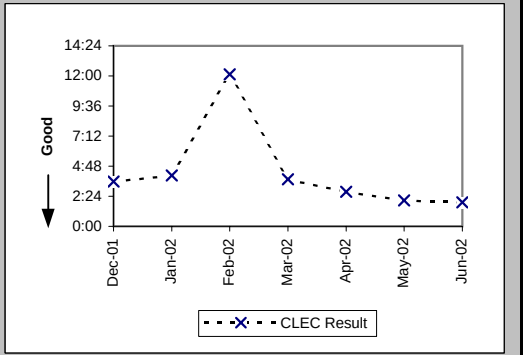
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02	2	3	66.67%	2	0	47.14%
Feb-02	0	1	0.00%	1	0	0.00%
Mar-02	3	4	75.00%	1	0	43.30%
Apr-02	3	4	75.00%	0	0	43.30%
May-02	1	1	100.00%	0	0	0.00%
Jun-02	10	12	83.33%	1	0	37.27%



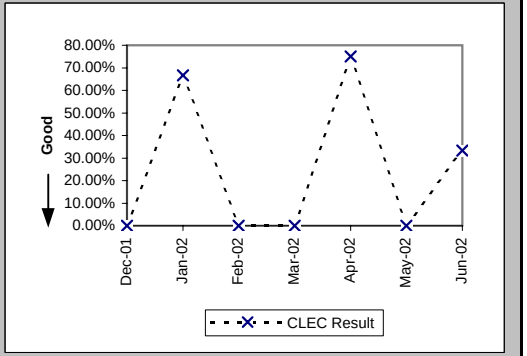
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3:34	1	3:34	0	0	
Jan-02	12:08	3	4:03	2	0	3:21
Feb-02	12:07	1	12:07	1	0	
Mar-02	14:58	4	3:45	1	0	1:15
Apr-02	11:01	4	2:45	0	0	1:53
May-02	2:04	1	2:04	0	0	
Jun-02	22:59	12	1:55	1	0	2:27



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

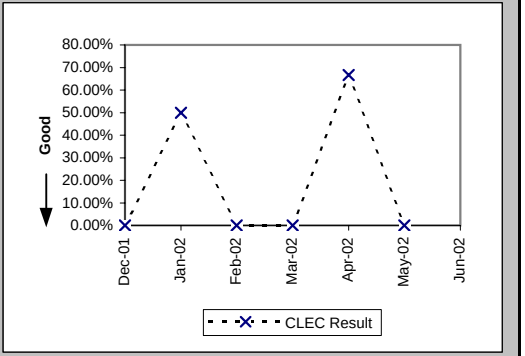
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	0	0	0.00%
Jan-02	2	3	66.67%	2	0	47.14%
Feb-02	0	1	0.00%	1	0	0.00%
Mar-02	0	4	0.00%	1	0	0.00%
Apr-02	3	4	75.00%	0	0	43.30%
May-02	0	1	0.00%	0	0	0.00%
Jun-02	4	12	33.33%	1	0	47.14%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

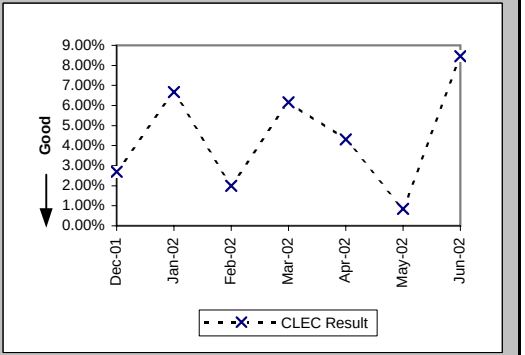
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	0	0	0.00%
Jan-02	1	2	50.00%	2	0	50.00%
Feb-02	0	1	0.00%	1	0	0.00%
Mar-02	0	4	0.00%	1	0	0.00%
Apr-02	2	3	66.67%	0	0	47.14%
May-02	0	1	0.00%	0	0	0.00%
Jun-02						



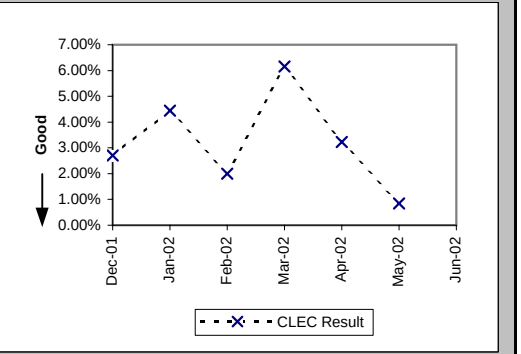
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	37	2.70%	0	0	16.22%
Jan-02	3	45	6.67%	2	0	24.94%
Feb-02	1	50	2.00%	1	0	14.00%
Mar-02	4	65	6.15%	1	0	24.03%
Apr-02	4	93	4.30%	0	0	20.29%
May-02	1	118	0.85%	0	0	9.17%
Jun-02	12	142	8.45%	1	0	27.81%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

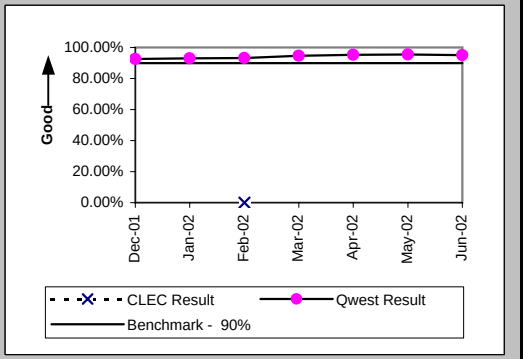
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	37	2.70%	0	0	16.22%
Jan-02	2	45	4.44%	2	0	20.61%
Feb-02	1	50	2.00%	1	0	14.00%
Mar-02	4	65	6.15%	1	0	24.03%
Apr-02	3	93	3.23%	0	0	17.67%
May-02	1	118	0.85%	0	0	9.17%
Jun-02						



Checklist #4 - Unbundled Loop - Analog Installation

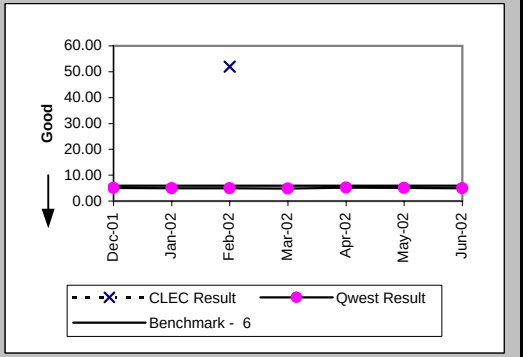
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11476	12397	92.57%	26.22%			
Jan-02						13281	14283	92.98%	25.54%			
Feb-02	0	1	0.00%	0	0	12219	13104	93.25%	25.09%	1.83	0.11	Yes
Mar-02						12787	13521	94.57%	22.66%			
Apr-02						12900	13551	95.20%	21.39%			
May-02						12744	13337	95.55%	20.61%			
Jun-02						11621	12219	95.11%	21.57%			



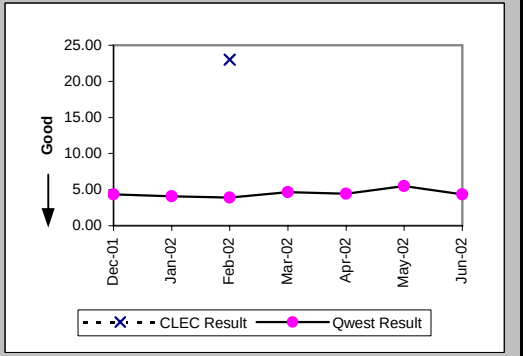
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62574	12457	5.02	6.06			
Jan-02						70957	14362	4.94	5.96			
Feb-02	52	1	52.00	0	0	65939	13169	5.01	4.61	3.09	0.88	Yes
Mar-02						66306	13581	4.88	4.62			
Apr-02						70671	13615	5.19	4.98			
May-02						68180	13402	5.09	5.52			
Jun-02						61456	12306	4.99	5.18			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

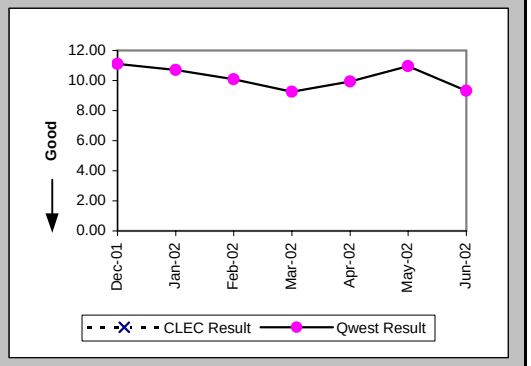
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2406	555	4.34	8.58			
Jan-02						2677	659	4.06	7.56			
Feb-02	23	1	23.00	0	0	2181	560	3.89	5.69	2.05	0.25	Yes
Mar-02						1978	424	4.67	7.42			
Apr-02						1533	345	4.44	7.14			
May-02						1501	274	5.48	10.94			
Jun-02						1509	347	4.35	10.75			



Checklist #4 - Unbundled Loop - Analog Installation

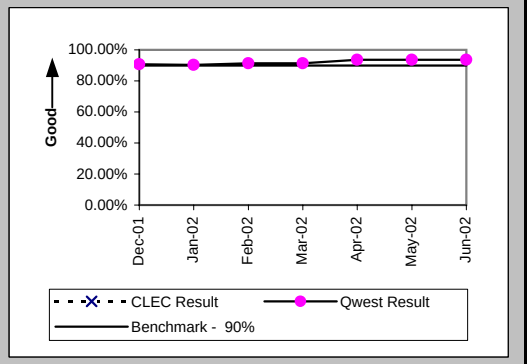
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4398	396	11.11	17.97			
Jan-02						4066	380	10.70	21.79			
Feb-02						3449	342	10.08	10.76			
Mar-02						3052	330	9.25	11.22			
Apr-02						3266	329	9.93	12.96			
May-02						3678	336	10.95	16.08			
Jun-02						2489	267	9.32	13.05			



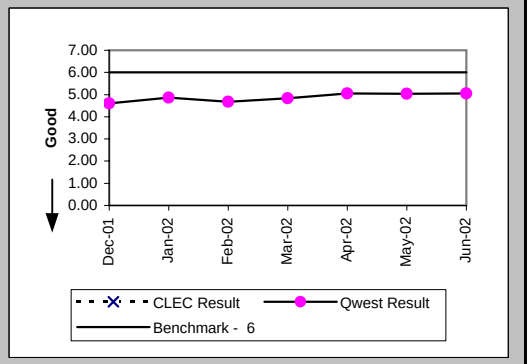
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1792	1977	90.64%	29.12%			
Jan-02						1984	2195	90.39%	29.48%			
Feb-02						1840	2013	91.41%	28.03%			
Mar-02						2034	2227	91.33%	28.13%			
Apr-02						2098	2243	93.54%	24.59%			
May-02						2083	2227	93.53%	24.59%			
Jun-02						1838	1964	93.58%	24.50%			



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

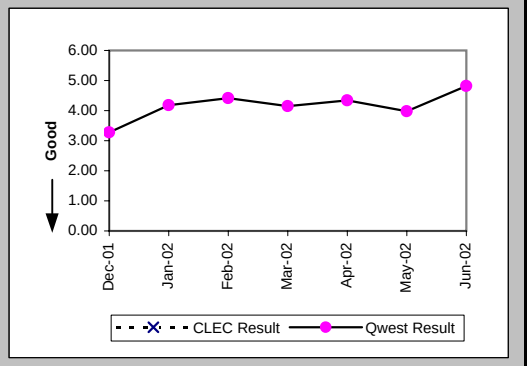
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9204	1999	4.60	5.52			
Jan-02						10753	2207	4.87	6.49			
Feb-02						9485	2025	4.68	5.60			
Mar-02						10818	2235	4.84	5.38			
Apr-02						11380	2253	5.05	6.45			
May-02						11232	2233	5.03	6.32			
Jun-02						9998	1980	5.05	6.75			



Checklist #4 - Unbundled Loop - Analog Installation

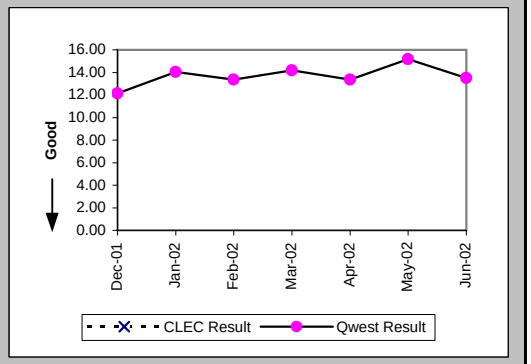
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						312	95	3.28	2.75			
Jan-02						502	120	4.18	9.21			
Feb-02						438	99	4.42	7.12			
Mar-02						432	104	4.15	5.57			
Apr-02						295	68	4.34	5.42			
May-02						183	46	3.98	3.56			
Jun-02						217	45	4.82	6.35			



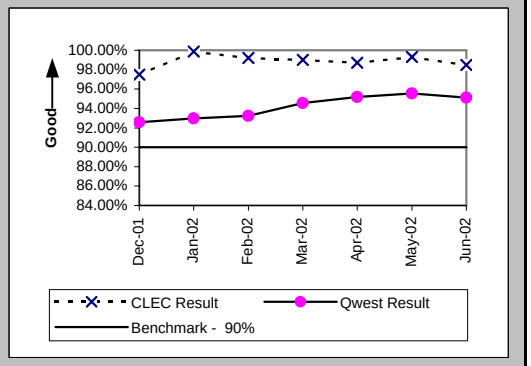
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1153	95	12.14	12.88			
Jan-02						1362	97	14.04	18.90			
Feb-02						1056	79	13.37	18.06			
Mar-02						1277	90	14.19	13.84			
Apr-02						1082	81	13.36	20.87			
May-02						1503	99	15.18	18.02			
Jun-02						1093	81	13.49	18.91			



Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

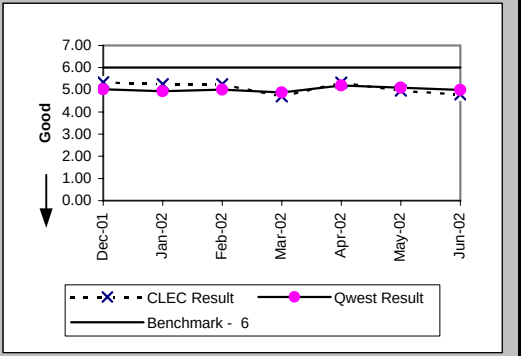
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2319	2379	97.48%	9	2	11476	12397	92.57%	26.22%	-8.36	-6.08	No
Jan-02	2060	2063	99.85%	40	0	13281	14283	92.98%	25.54%	-11.42	-7.94	No
Feb-02	1737	1751	99.20%	1	8	12219	13104	93.25%	25.09%	-9.32	-6.67	No
Mar-02	2001	2021	99.01%	2	3	12787	13521	94.57%	22.66%	-8.21	-5.99	No
Apr-02	2823	2860	98.71%	6	2	12900	13551	95.20%	21.39%	-7.98	-5.85	No
May-02	2392	2409	99.29%	4	3	12744	13337	95.55%	20.61%	-8.2	-5.98	No
Jun-02	2324	2360	98.47%	1	2	11621	12219	95.11%	21.57%	-6.94	-5.22	No



Checklist #4 - Unbundled Loop - Analog Installation

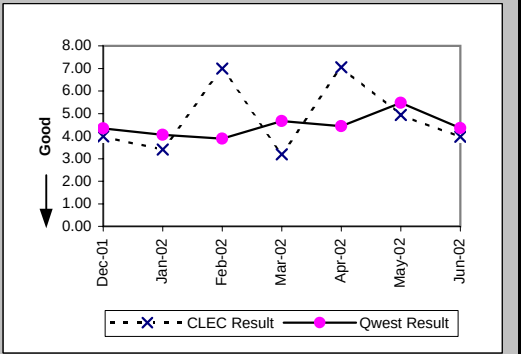
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8115	1521	5.34	867	2	62574	12457	5.02	6.06	1.9	0.15	No
Jan-02	5877	1117	5.26	987	0	70957	14362	4.94	5.96	1.73	0.05	No
Feb-02	5158	981	5.26	771	8	65939	13169	5.01	4.61	1.64	0	No
Mar-02	6221	1322	4.71	701	3	66306	13581	4.88	4.62	-1.33	-1.81	No
Apr-02	8784	1648	5.33	1217	2	70671	13615	5.19	4.98	1.07	-0.35	No
May-02	6111	1233	4.96	1180	3	68180	13402	5.09	5.52	-0.8	-1.49	No
Jun-02	7935	1657	4.79	704	2	61456	12306	4.99	5.18	-1.51	-1.92	No



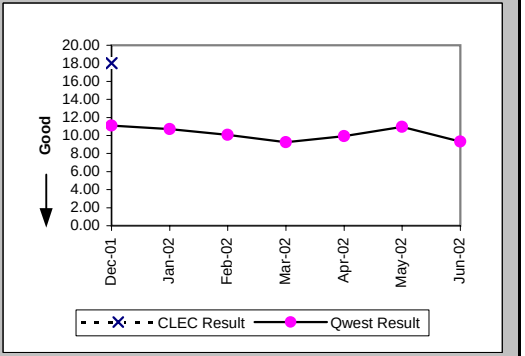
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	243	61	3.98	2	0	2406	555	4.34	8.58	-0.3	-1.18	No
Jan-02	126	37	3.41	6	0	2677	659	4.06	7.56	-0.51	-1.31	No
Feb-02	98	14	7.00	1	8	2181	560	3.89	5.69	1.62	-0.02	No
Mar-02	67	21	3.19	1	1	1978	424	4.67	7.42	-0.89	-1.54	No
Apr-02	268	38	7.05	5	0	1533	345	4.44	7.14	1.72	0.04	Yes
May-02	84	17	4.94	4	2	1501	274	5.48	10.94	-0.2	-1.12	No
Jun-02	143	36	3.97	1	2	1509	347	4.35	10.75	-0.2	-1.12	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

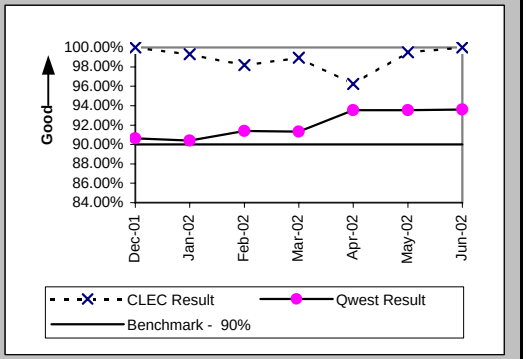
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	6	18.00	0	0	4398	396	11.11	17.97	1.32	-0.2	No
Jan-02						4066	380	10.70	21.79			
Feb-02						3449	342	10.08	10.76			
Mar-02						3052	330	9.25	11.22			
Apr-02						3266	329	9.93	12.96			
May-02						3678	336	10.95	16.08			
Jun-02						2489	267	9.32	13.05			



Checklist #4 - Unbundled Loop - Analog Installation

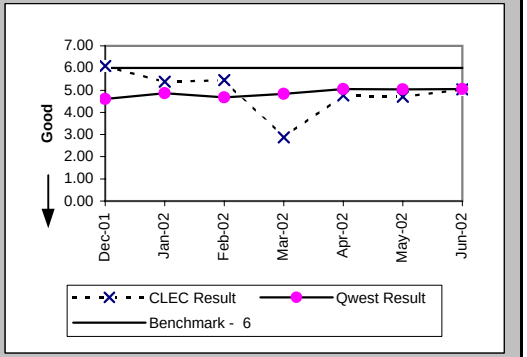
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	141	141	100.00%	6	0	1792	1977	90.64%	29.12%	-3.69	-3.24	No
Jan-02	290	292	99.32%	4	0	1984	2195	90.39%	29.48%	-4.86	-3.96	No
Feb-02	161	164	98.17%	1	0	1840	2013	91.41%	28.03%	-2.97	-2.81	No
Mar-02	1599	1616	98.95%	0	3	2034	2227	91.33%	28.13%	-8.28	-6.04	No
Apr-02	514	534	96.25%	1	1	2098	2243	93.54%	24.59%	-2.3	-2.4	No
May-02	390	392	99.49%	0	0	2083	2227	93.53%	24.59%	-4.42	-3.69	No
Jun-02	184	184	100.00%	0	0	1838	1964	93.58%	24.50%	-3.4	-3.06	No



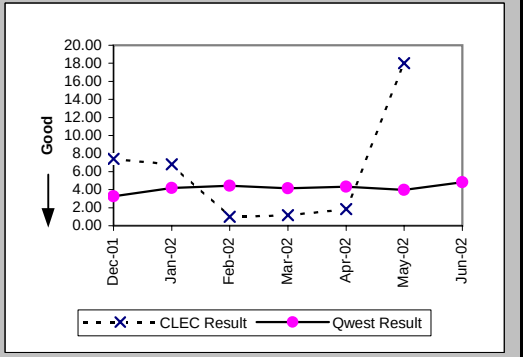
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	493	81	6.09	66	0	9204	1999	4.60	5.52	1.91	0.16	Yes
Jan-02	1081	201	5.38	95	0	10753	2207	4.87	6.49	1.06	-0.36	No
Feb-02	497	91	5.46	74	0	9485	2025	4.68	5.60	1.26	-0.23	No
Mar-02	4560	1590	2.87	26	3	10818	2235	4.84	5.38	-11.17	-7.79	No
Apr-02	2001	420	4.76	115	1	11380	2253	5.05	6.45	-0.84	-1.51	No
May-02	1136	241	4.71	151	0	11232	2233	5.03	6.32	-0.74	-1.45	No
Jun-02	676	134	5.04	50	0	9998	1980	5.05	6.75	-0.01	-1	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

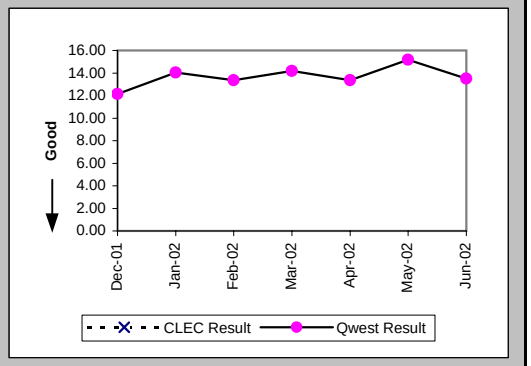
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	5	7.40	1	0	312	95	3.28	2.75	2.75	0.67	Yes
Jan-02	34	5	6.80	1	0	502	120	4.18	9.21	1.25	-0.24	No
Feb-02	3	3	1.00	1	0	438	99	4.42	7.12	-0.82	-1.5	No
Mar-02	20	17	1.18	0	0	432	104	4.15	5.57	-2.04	-2.24	No
Apr-02	39	21	1.86	0	1	295	68	4.34	5.42	-1.84	-2.12	No
May-02	36	2	18.00	0	0	183	46	3.98	3.56	2.75	0.67	Yes
Jun-02						217	45	4.82	6.35			



Checklist #4 - Unbundled Loop - Analog Installation

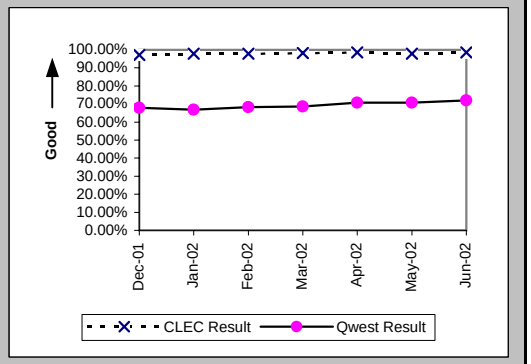
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1153	95	12.14	12.88			
Jan-02						1362	97	14.04	18.90			
Feb-02						1056	79	13.37	18.06			
Mar-02						1277	90	14.19	13.84			
Apr-02						1082	81	13.36	20.87			
May-02						1503	99	15.18	18.02			
Jun-02						1093	81	13.49	18.91			



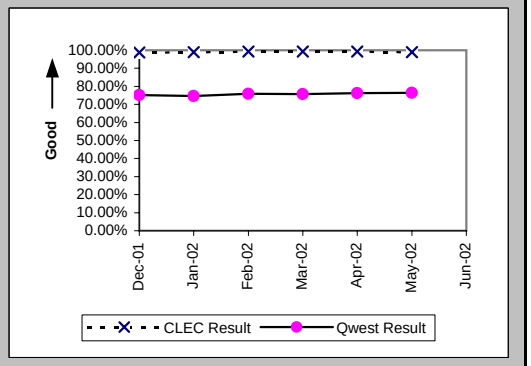
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2118	2179	97.20%	0	0	10821	15920	67.97%	46.66%	-27.43	-17.67	No
Jan-02	2416	2468	97.89%	0	0	10368	15518	66.81%	47.09%	-30.46	-19.52	No
Feb-02	2113	2159	97.87%	0	0	10841	15884	68.25%	46.55%	-27.74	-17.86	No
Mar-02	2732	2779	98.31%	0	0	10633	15505	68.58%	46.42%	-31.09	-19.9	No
Apr-02	3467	3520	98.49%	0	0	11206	15842	70.74%	45.50%	-32.74	-20.91	No
May-02	3039	3103	97.94%	0	0	11141	15752	70.73%	45.50%	-30.45	-19.51	No
Jun-02	2636	2675	98.54%	0	0	10759	14962	71.91%	44.94%	-28.23	-18.16	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

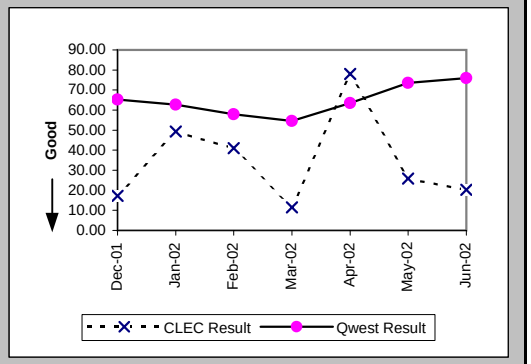
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2151	2179	98.72%	0	0	11965	15920	75.16%	43.21%	-23.87	-15.51	No
Jan-02	2441	2468	98.91%	0	0	11592	15518	74.70%	43.47%	-25.69	-16.62	No
Feb-02	2142	2159	99.21%	0	0	12061	15884	75.93%	42.75%	-23.74	-15.43	No
Mar-02	2759	2779	99.28%	0	0	11725	15505	75.62%	42.94%	-26.75	-17.26	No
Apr-02	3496	3520	99.32%	0	0	12066	15842	76.16%	42.61%	-29.16	-18.73	No
May-02	3069	3103	98.90%	0	0	12032	15752	76.38%	42.47%	-27	-17.41	No
Jun-02												



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

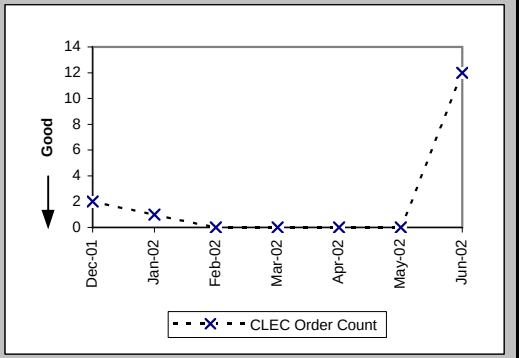
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	155	9	17.22	0	0	42270	647	65.33	59.43	-2.41	-2.47	No
Jan-02	197	4	49.25	0	1	40275	643	62.64	60.94	-0.44	-1.27	No
Feb-02	205	5	41.00	0	1	43821	757	57.89	61.82	-0.61	-1.37	No
Mar-02	208	18	11.56	0	0	52597	964	54.56	63.72	-2.84	-2.72	No
Apr-02	234	3	78.00	0	1	59351	935	63.48	68.78	0.52	-0.68	No
May-02	258	10	25.80	0	0	62966	855	73.64	77.68	-1.94	-2.18	No
Jun-02	305	15	20.33	0	0	63071	831	75.90	82.93	-2.57	-2.56	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

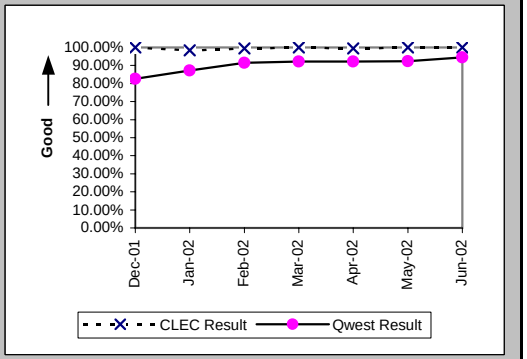
Date	CLEC Order Count
Dec-01	2
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	12



Checklist #4 - Unbundled Loop - Analog Repair

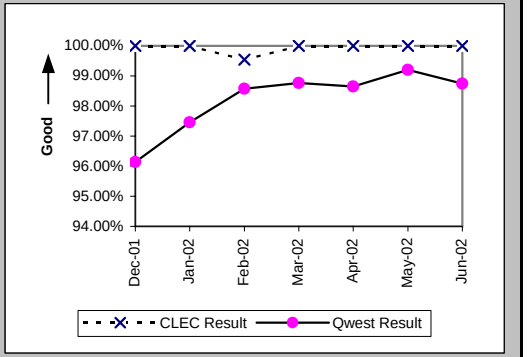
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	244	244	100.00%	80	0	13528	16359	82.69%	37.83%	-7.09	-5.31	No
Jan-02	245	249	98.39%	60	0	13149	15084	87.17%	33.44%	-5.25	-4.19	No
Feb-02	220	221	99.55%	52	0	10717	11706	91.55%	27.81%	-4.23	-3.57	No
Mar-02	181	181	100.00%	56	0	10807	11724	92.18%	26.85%	-3.89	-3.36	No
Apr-02	220	221	99.55%	62	0	10417	11304	92.15%	26.89%	-4.05	-3.46	No
May-02	262	262	100.00%	74	0	11174	12089	92.43%	26.45%	-4.58	-3.79	No
Jun-02	181	181	100.00%	53	0	10786	11422	94.43%	22.93%	-3.24	-2.97	No



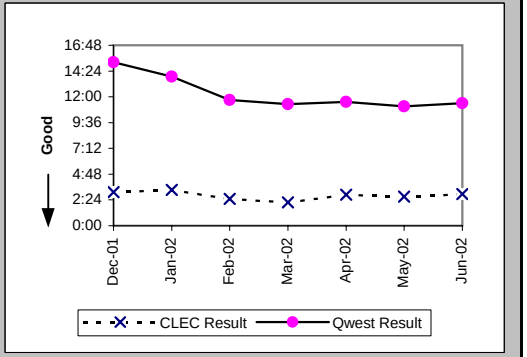
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	245	245	100.00%	80	0	23884	24842	96.14%	19.26%	-3.12	-2.9	No
Jan-02	249	249	100.00%	60	0	23513	24127	97.46%	15.75%	-2.54	-2.54	No
Feb-02	220	221	99.55%	52	0	18634	18903	98.58%	11.84%	-1.21	-1.74	No
Mar-02	182	182	100.00%	56	0	18539	18770	98.77%	11.03%	-1.5	-1.91	No
Apr-02	224	224	100.00%	62	0	17487	17726	98.65%	11.53%	-1.74	-2.06	No
May-02	266	266	100.00%	74	0	18379	18526	99.21%	8.87%	-1.45	-1.88	No
Jun-02	203	203	100.00%	53	0	17011	17227	98.75%	11.13%	-1.6	-1.97	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

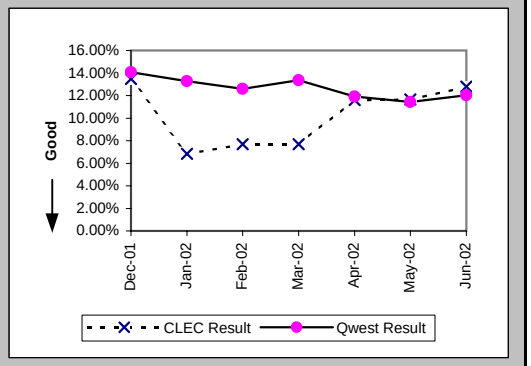
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	768:52	245	3:08	80	0	377890:46	24842	15:13	16:11	-11.62	-8.06	No
Jan-02	828:20	249	3:20	60	0	334595:17	24127	13:52	14:57	-11.07	-7.73	No
Feb-02	556:25	221	2:31	52	0	221168:04	18903	11:42	12:50	-10.57	-7.43	No
Mar-02	394:40	182	2:10	56	0	212582:13	18770	11:20	12:51	-9.56	-6.81	No
Apr-02	645:58	224	2:53	62	0	204499:31	17726	11:32	15:05	-8.53	-6.19	No
May-02	723:13	266	2:43	74	0	206034:48	18526	11:07	11:56	-11.4	-7.93	No
Jun-02	600:30	203	2:57	53	0	196738:43	17227	11:25	12:36	-9.51	-6.78	No



Checklist #4 - Unbundled Loop - Analog Repair

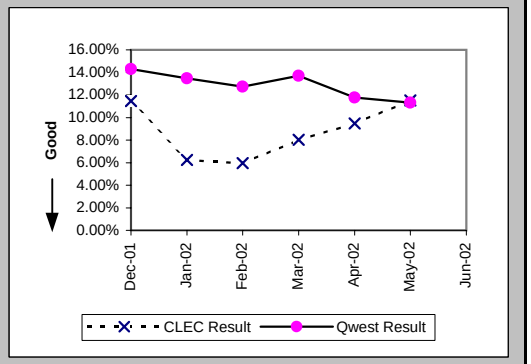
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	245	13.47%	80	0	3600	25593	14.07%	34.77%	-0.27	-1.16	No
Jan-02	17	249	6.83%	60	0	3294	24793	13.29%	33.94%	-2.99	-2.82	No
Feb-02	17	221	7.69%	52	0	2441	19394	12.59%	33.17%	-2.18	-2.33	No
Mar-02	14	182	7.69%	56	0	2575	19254	13.37%	34.04%	-2.24	-2.36	No
Apr-02	26	224	11.61%	62	0	2172	18227	11.92%	32.40%	-0.14	-1.09	No
May-02	31	266	11.65%	74	0	2166	18944	11.43%	31.82%	0.13	-0.92	No
Jun-02	26	203	12.81%	53	0	2121	17628	12.03%	32.53%	0.36	-0.78	No



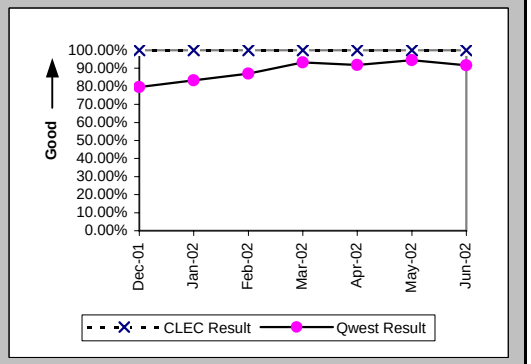
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	157	11.47%	80	0	2901	20307	14.29%	34.99%	-1.01	-1.61	No
Jan-02	10	160	6.25%	60	0	2586	19184	13.48%	34.15%	-2.67	-2.62	No
Feb-02	8	134	5.97%	52	0	1875	14725	12.73%	33.33%	-2.34	-2.42	No
Mar-02	9	112	8.04%	56	0	1991	14526	13.71%	34.39%	-1.74	-2.06	No
Apr-02	13	137	9.49%	62	0	1733	14715	11.78%	32.23%	-0.83	-1.5	No
May-02	19	165	11.52%	74	0	1756	15504	11.33%	31.69%	0.11	-0.94	No
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

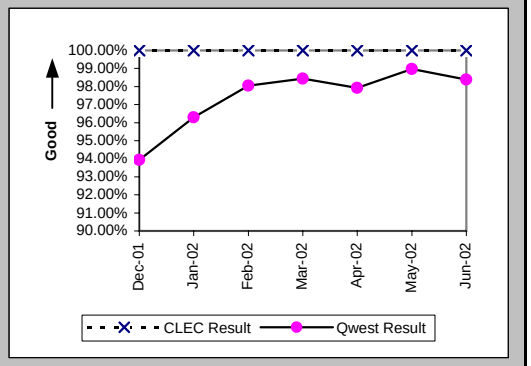
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	5	0	2524	3171	79.60%	40.30%	-3.02	-2.84	No
Jan-02	40	40	100.00%	11	0	2343	2810	83.38%	37.23%	-2.8	-2.7	No
Feb-02	17	17	100.00%	3	0	2076	2385	87.04%	33.58%	-1.59	-1.96	No
Mar-02	8	8	100.00%	3	0	2411	2585	93.27%	25.06%	-0.76	-1.46	No
Apr-02	16	16	100.00%	8	0	2240	2439	91.84%	27.37%	-1.19	-1.72	No
May-02	18	18	100.00%	4	0	2220	2347	94.59%	22.62%	-1.01	-1.61	No
Jun-02	34	34	100.00%	1	0	2153	2347	91.73%	27.54%	-1.74	-2.06	No



Checklist #4 - Unbundled Loop - Analog Repair

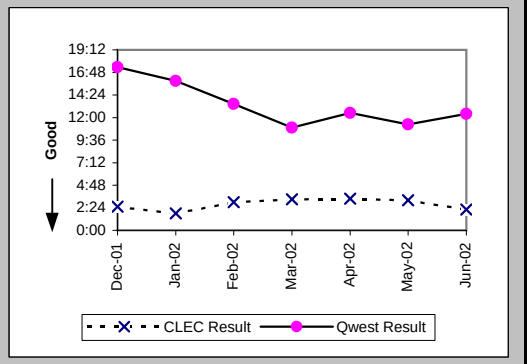
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	5	0	4703	5007	93.93%	23.88%	-1.52	-1.92	No
Jan-02	40	40	100.00%	11	0	4503	4676	96.30%	18.88%	-1.23	-1.75	No
Feb-02	17	17	100.00%	3	0	3756	3831	98.04%	13.85%	-0.58	-1.35	No
Mar-02	8	8	100.00%	3	0	3932	3994	98.45%	12.36%	-0.35	-1.22	No
Apr-02	16	16	100.00%	8	0	3737	3816	97.93%	14.24%	-0.58	-1.35	No
May-02	18	18	100.00%	4	0	3531	3568	98.96%	10.13%	-0.43	-1.26	No
Jun-02	34	34	100.00%	1	0	3472	3529	98.38%	12.61%	-0.74	-1.45	No



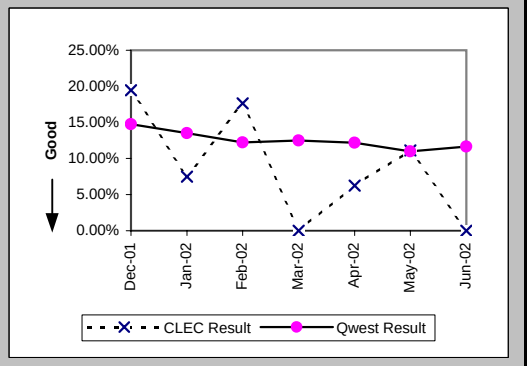
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91:17	36	2:32	5	0	86883:29	5007	17:21	18:05	-4.9	-3.98	No
Jan-02	72:36	40	1:49	11	0	74333:45	4676	15:54	18:10	-4.88	-3.97	No
Feb-02	50:44	17	2:59	3	0	51558:08	3831	13:27	16:27	-2.62	-2.59	No
Mar-02	26:31	8	3:19	3	0	43577:14	3994	10:55	13:30	-1.59	-1.97	No
Apr-02	54:09	16	3:23	8	0	47671:24	3816	12:30	22:13	-1.64	-2	No
May-02	57:54	18	3:13	4	0	40223:11	3568	11:16	13:18	-2.56	-2.56	No
Jun-02	74:42	34	2:12	1	0	43716:50	3529	12:23	13:04	-4.53	-3.75	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

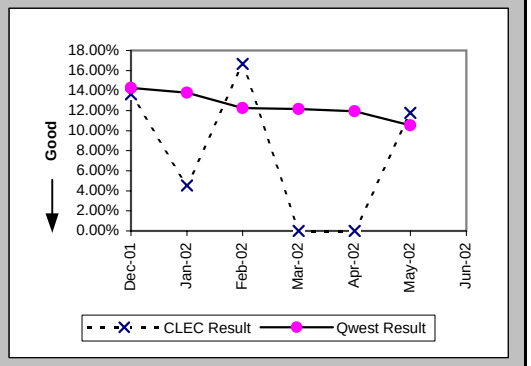
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	36	19.44%	5	0	758	5137	14.76%	35.47%	0.8	-0.52	No
Jan-02	3	40	7.50%	11	0	647	4790	13.51%	34.18%	-1.11	-1.67	No
Feb-02	3	17	17.65%	3	0	477	3900	12.23%	32.76%	0.69	-0.58	No
Mar-02	0	8	0.00%	3	0	511	4083	12.52%	33.09%	-1.07	-1.65	No
Apr-02	1	16	6.25%	8	0	475	3898	12.19%	32.71%	-0.72	-1.44	No
May-02	2	18	11.11%	4	0	400	3635	11.00%	31.29%	0.09	-0.95	No
Jun-02	0	34	0.00%	1	0	422	3620	11.66%	32.09%	-2.11	-2.28	No



Checklist #4 - Unbundled Loop - Analog Repair

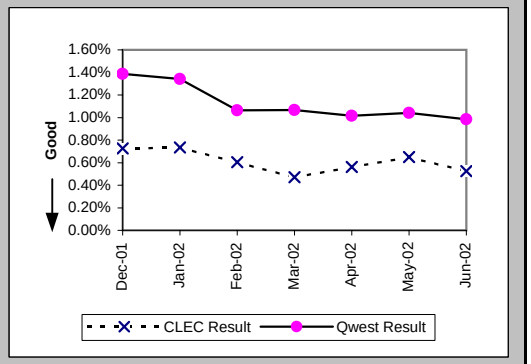
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	22	13.64%	5	0	611	4283	14.27%	34.97%	-0.08	-1.05	No
Jan-02	1	22	4.55%	11	0	533	3866	13.79%	34.48%	-1.25	-1.76	No
Feb-02	2	12	16.67%	3	0	383	3129	12.24%	32.78%	0.5	-0.7	No
Mar-02	0	7	0.00%	3	0	404	3321	12.17%	32.69%	-0.98	-1.6	No
Apr-02	0	7	0.00%	8	0	389	3262	11.93%	32.41%	-0.97	-1.59	No
May-02	2	17	11.76%	4	0	321	3048	10.53%	30.70%	0.23	-0.86	No
Jun-02												



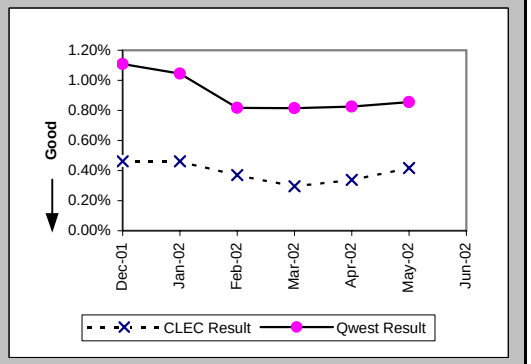
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	281	38732	0.73%	85	0	30730	2217359	1.39%	11.69%	-11.02	-7.7	No
Jan-02	289	39407	0.73%	71	0	29583	2206103	1.34%	11.50%	-10.39	-7.32	No
Feb-02	238	39411	0.60%	55	0	23294	2187656	1.06%	10.26%	-8.84	-6.37	No
Mar-02	190	40284	0.47%	59	0	23337	2187417	1.07%	10.27%	-11.52	-8.01	No
Apr-02	240	42672	0.56%	70	0	22125	2177926	1.02%	10.03%	-9.25	-6.62	No
May-02	284	43656	0.65%	78	0	22579	2168824	1.04%	10.15%	-7.96	-5.84	No
Jun-02	237	45097	0.53%	54	0	21248	2157467	0.98%	9.88%	-9.78	-6.94	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

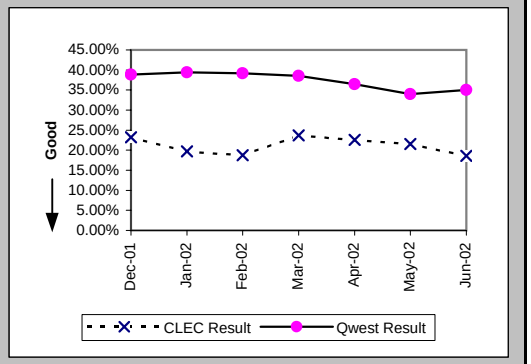
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	179	38732	0.46%	85	0	24590	2217359	1.11%	10.47%	-12.05	-8.33	No
Jan-02	182	39407	0.46%	71	0	23050	2206103	1.04%	10.17%	-11.28	-7.86	No
Feb-02	146	39411	0.37%	55	0	17854	2187656	0.82%	9.00%	-9.75	-6.93	No
Mar-02	119	40284	0.30%	59	0	17847	2187417	0.82%	9.00%	-11.51	-8	No
Apr-02	144	42672	0.34%	70	0	17977	2177926	0.83%	9.05%	-11.03	-7.71	No
May-02	182	43656	0.42%	78	0	18552	2168824	0.86%	9.21%	-9.85	-6.99	No
Jun-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

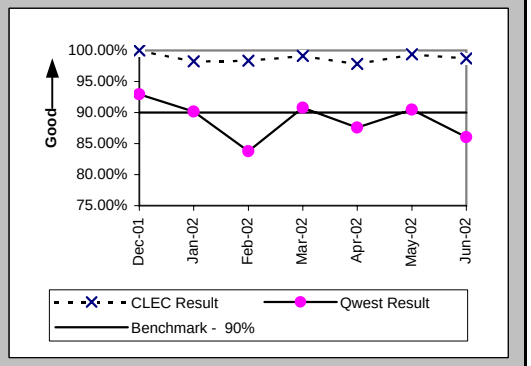
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	85	366	23.22%	0	0	19517	50247	38.84%	48.74%	-6.11	-4.71	No
Jan-02	71	360	19.72%	0	0	19232	48815	39.40%	48.86%	-7.61	-5.63	No
Feb-02	55	293	18.77%	0	0	14993	38287	39.16%	48.81%	-7.12	-5.33	No
Mar-02	59	249	23.69%	0	0	14612	37949	38.50%	48.66%	-4.79	-3.91	No
Apr-02	70	310	22.58%	0	0	12688	34813	36.45%	48.13%	-5.05	-4.07	No
May-02	78	362	21.55%	0	0	11626	34205	33.99%	47.37%	-4.97	-4.02	No
Jun-02	54	291	18.56%	0	0	11443	32691	35.00%	47.70%	-5.86	-4.56	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

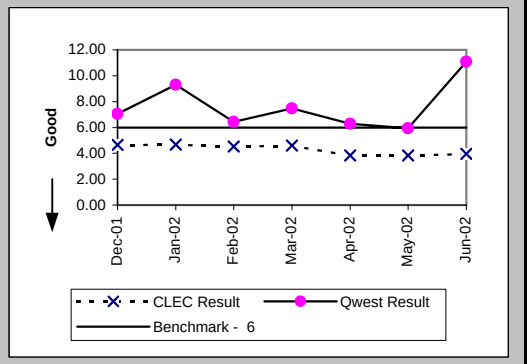
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	177	177	100.00%	3	0	302	325	92.92%	25.64%	-2.95	-2.8	No
Jan-02	166	169	98.22%	5	1	358	397	90.18%	29.76%	-2.94	-2.79	No
Feb-02	178	181	98.34%	2	0	345	412	83.74%	36.90%	-4.44	-3.7	No
Mar-02	232	234	99.15%	2	0	424	467	90.79%	28.91%	-3.61	-3.19	No
Apr-02	180	184	97.83%	0	2	331	378	87.57%	33.00%	-3.46	-3.1	No
May-02	158	159	99.37%	0	0	379	419	90.45%	29.39%	-3.26	-2.98	No
Jun-02	153	155	98.71%	0	0	277	322	86.02%	34.67%	-3.74	-3.28	No



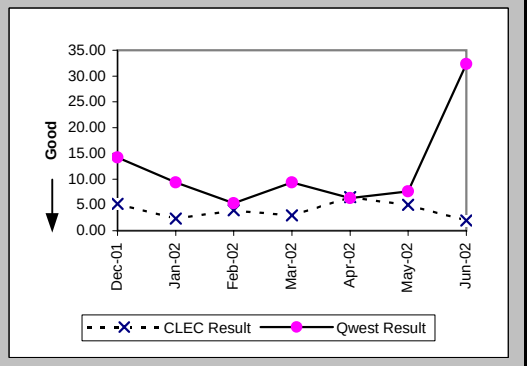
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	722	155	4.66	28	0	2371	336	7.06	6.84	-3.61	-3.19	No
Jan-02	726	155	4.68	18	1	3868	416	9.30	11.33	-4.33	-3.63	No
Feb-02	622	137	4.54	46	0	2571	399	6.44	6.65	-2.89	-2.76	No
Mar-02	924	201	4.60	35	0	3553	476	7.46	7.60	-4.48	-3.73	No
Apr-02	640	167	3.83	18	2	2365	376	6.29	6.32	-4.18	-3.54	No
May-02	537	140	3.84	20	0	2490	420	5.93	5.47	-3.92	-3.38	No
Jun-02	565	143	3.95	12	0	3661	330	11.09	18.48	-3.86	-3.35	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

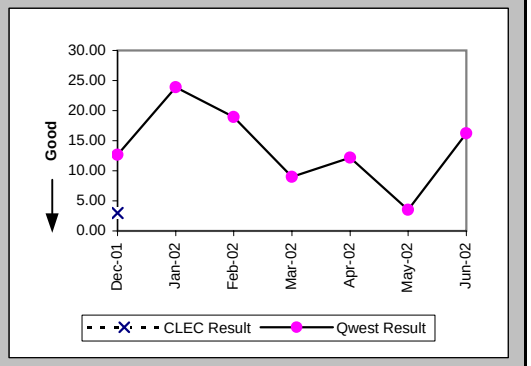
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	5	5.20	0	0	341	24	14.21	33.13	-0.55	-1.34	No
Jan-02	19	8	2.38	0	1	318	34	9.35	13.16	-1.35	-1.82	No
Feb-02	20	5	4.00	2	0	261	49	5.33	6.56	-0.43	-1.26	No
Mar-02	6	2	3.00	2	0	395	42	9.40	11.78	-0.75	-1.46	No
Apr-02	26	4	6.50	0	1	273	43	6.35	7.92	0.25	-0.85	No
May-02	10	2	5.00	0	0	213	28	7.61	9.67	-0.37	-1.22	No
Jun-02	4	2	2.00	0	0	1390	43	32.33	30.03	-1.4	-1.85	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

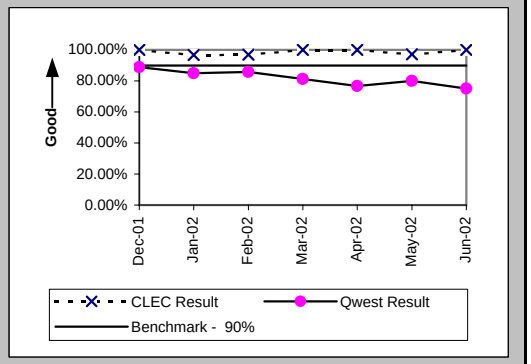
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	114	9	12.67	11.54	-0.79	-1.48	No
Jan-02						382	16	23.88	32.01			
Feb-02						341	18	18.94	9.17			
Mar-02						27	3	9.00	4.58			
Apr-02						61	5	12.20	12.34			
May-02						42	12	3.50	3.12			
Jun-02						65	4	16.25	18.95			



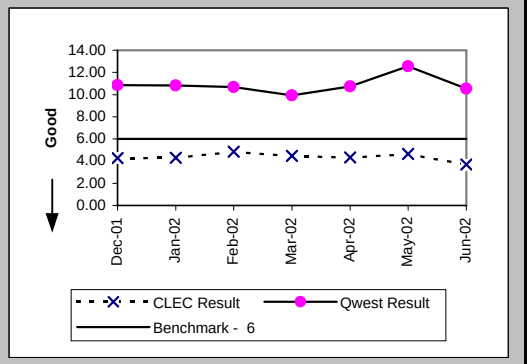
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	32	100.00%	1	0	32	36	88.89%	31.43%	-1.46	-1.88	No
Jan-02	30	31	96.77%	1	0	34	40	85.00%	35.71%	-1.38	-1.84	No
Feb-02	31	32	96.88%	0	0	48	56	85.71%	34.99%	-1.44	-1.88	No
Mar-02	31	31	100.00%	0	0	56	69	81.16%	39.10%	-2.23	-2.35	No
Apr-02	29	29	100.00%	0	1	43	56	76.79%	42.22%	-2.4	-2.46	No
May-02	34	35	97.14%	0	0	48	60	80.00%	40.00%	-2.01	-2.23	No
Jun-02	30	30	100.00%	0	0	21	28	75.00%	43.30%	-2.2	-2.34	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

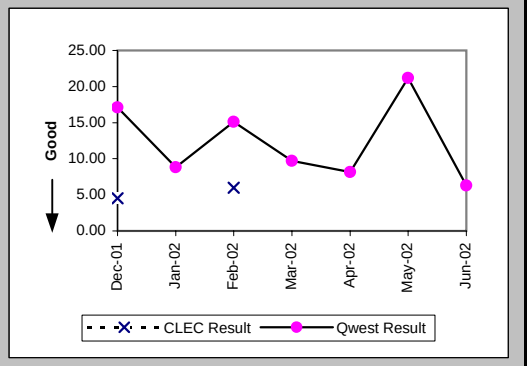
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	124	29	4.28	5	0	466	43	10.84	17.37	-1.57	-1.96	No
Jan-02	86	20	4.30	13	0	498	46	10.83	7.57	-3.22	-2.96	No
Feb-02	92	19	4.84	17	0	620	58	10.69	9.56	-2.31	-2.41	No
Mar-02	130	29	4.48	5	0	745	75	9.93	9.15	-2.73	-2.66	No
Apr-02	117	27	4.33	3	1	644	60	10.73	9.62	-2.87	-2.75	No
May-02	163	35	4.66	1	0	778	62	12.55	15.36	-2.43	-2.48	No
Jun-02	107	29	3.69	4	0	306	29	10.55	9.62	-2.72	-2.65	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

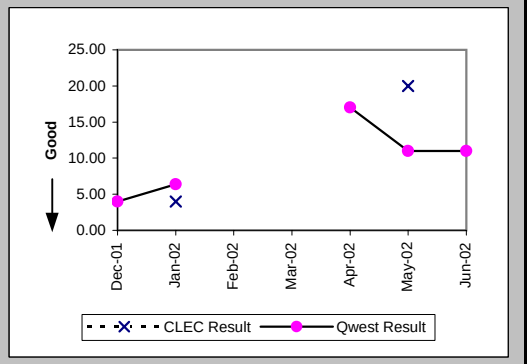
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	2	4.50	0	0	154	9	17.11	31.98	-0.5	-1.31	No
Jan-02						44	5	8.80	9.23			
Feb-02	12	2	6.00	0	0	121	8	15.12	13.40	-0.86	-1.52	No
Mar-02						136	14	9.71	9.48			
Apr-02						114	14	8.14	10.03			
May-02						233	11	21.18	25.79			
Jun-02						44	7	6.29	6.75			



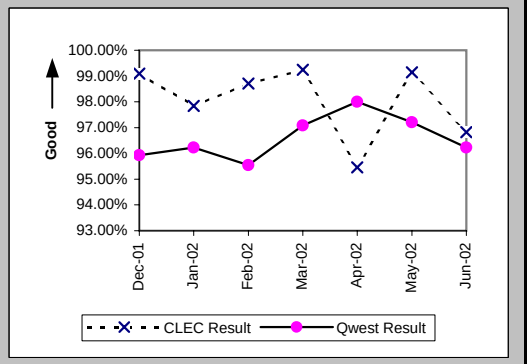
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02	4	1	4.00	0	0	32	5	6.40	6.99	-0.31	-1.19	No
Feb-02												
Mar-02												
Apr-02						17	1	17.00				
May-02	40	2	20.00	0	0	11	1	11.00				
Jun-02						11	1	11.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

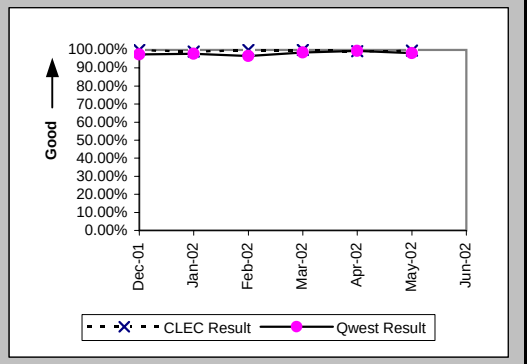
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	220	222	99.10%	0	0	400	417	95.92%	19.78%	-1.93	-2.18	No
Jan-02	226	231	97.84%	0	0	408	424	96.23%	19.06%	-1.03	-1.63	No
Feb-02	230	233	98.71%	0	0	450	471	95.54%	20.64%	-1.92	-2.17	No
Mar-02	261	263	99.24%	0	0	499	514	97.08%	16.83%	-1.69	-2.03	No
Apr-02	252	264	95.45%	0	0	489	499	98.00%	14.01%	1.92	0.17	Yes
May-02	231	233	99.14%	0	0	453	466	97.21%	16.47%	-1.46	-1.89	No
Jun-02	213	220	96.82%	0	0	408	424	96.23%	19.06%	-0.37	-1.23	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

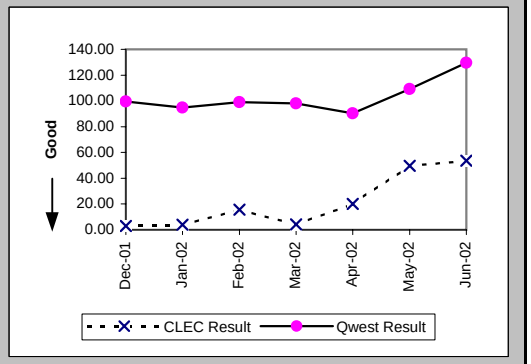
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	222	222	100.00%	0	0	407	417	97.60%	15.30%	-1.89	-2.15	No
Jan-02	229	231	99.13%	0	0	415	424	97.88%	14.41%	-1.07	-1.65	No
Feb-02	233	233	100.00%	0	0	455	471	96.60%	18.12%	-2.34	-2.42	No
Mar-02	263	263	100.00%	0	0	507	514	98.64%	11.59%	-1.55	-1.94	No
Apr-02	262	264	99.24%	0	0	496	499	99.40%	7.73%	0.21	-0.87	No
May-02	232	233	99.57%	0	0	458	466	98.28%	12.99%	-1.24	-1.75	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

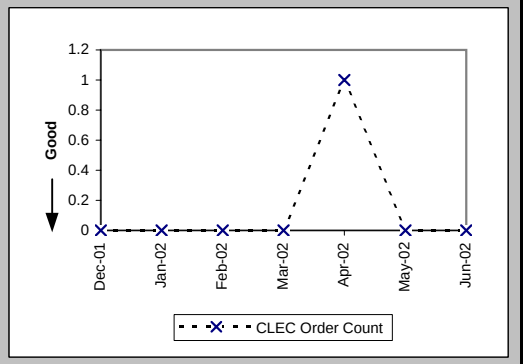
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	6572	66	99.58	103.74	-0.92	-1.56	No
Jan-02	4	1	4.00	0	0	5027	53	94.85	106.84	-0.84	-1.51	No
Feb-02	63	4	15.75	0	0	5845	59	99.07	109.91	-1.47	-1.89	No
Mar-02	34	8	4.25	0	1	6568	67	98.03	114.52	-2.19	-2.33	No
Apr-02	200	10	20.00	0	0	7132	79	90.28	115.04	-1.82	-2.11	No
May-02	248	5	49.60	0	0	8838	81	109.11	115.67	-1.12	-1.68	No
Jun-02	375	7	53.57	0	0	8808	68	129.53	130.54	-1.47	-1.89	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

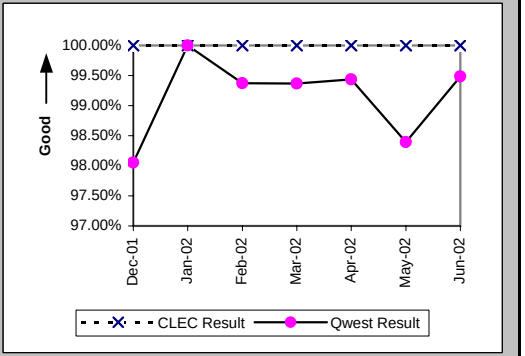
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

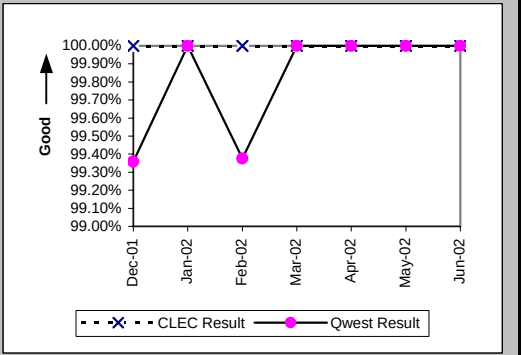
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	2	0	151	154	98.05%	13.82%	-0.47	-1.29	No
Jan-02	10	10	100.00%	4	0	164	164	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	5	0	158	159	99.37%	7.91%	-0.19	-1.12	No
Mar-02	18	18	100.00%	4	0	157	158	99.37%	7.93%	-0.32	-1.2	No
Apr-02	27	27	100.00%	0	0	177	178	99.44%	7.47%	-0.36	-1.22	No
May-02	24	24	100.00%	7	0	184	187	98.40%	12.56%	-0.59	-1.36	No
Jun-02	31	31	100.00%	5	0	193	194	99.48%	7.16%	-0.37	-1.23	No



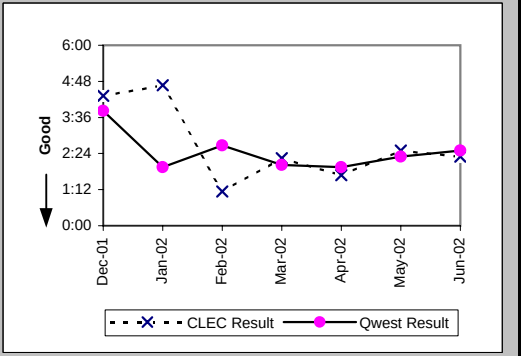
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	12	100.00%	2	0	155	156	99.36%	7.98%	-0.27	-1.16	No
Jan-02	10	10	100.00%	4	0	165	165	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	5	0	159	160	99.38%	7.88%	-0.19	-1.12	No
Mar-02	19	19	100.00%	4	0	158	158	100.00%	N/A	N/A	N/A	
Apr-02	27	27	100.00%	0	0	179	179	100.00%	N/A	N/A	N/A	
May-02	24	24	100.00%	7	0	187	187	100.00%	N/A	N/A	N/A	
Jun-02	32	32	100.00%	5	0	195	195	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

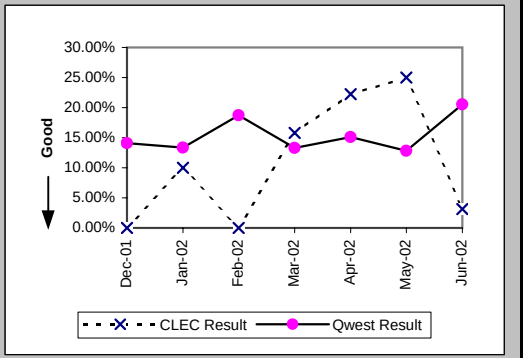
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51:51	12	4:19	2	0	596:35	156	3:49	7:41	0.52	-0.68	No
Jan-02	46:39	10	4:40	4	0	321:33	165	1:57	2:22	2.41	0.46	Yes
Feb-02	6:46	6	1:08	5	0	427:26	160	2:40	6:15	-0.59	-1.36	No
Mar-02	42:51	19	2:15	4	0	317:22	158	2:01	3:06	0.44	-0.73	No
Apr-02	45:30	27	1:41	0	0	349:16	179	1:57	2:56	-0.44	-1.27	No
May-02	59:58	24	2:30	7	0	429:12	187	2:18	4:46	0.41	-0.75	No
Jun-02	73:45	32	2:18	5	0	487:15	195	2:30	4:45	-0.21	-1.13	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

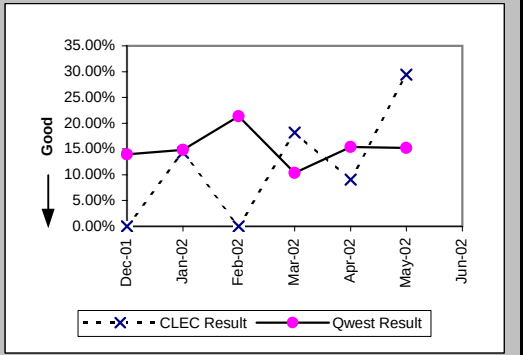
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	12	0.00%	2	0	22	156	14.10%	34.80%	-1.35	-1.82	No
Jan-02	1	10	10.00%	4	0	22	165	13.33%	33.99%	-0.3	-1.18	No
Feb-02	0	6	0.00%	5	0	30	160	18.75%	39.03%	-1.16	-1.7	No
Mar-02	3	19	15.79%	4	0	21	158	13.29%	33.95%	0.33	-0.8	No
Apr-02	6	27	22.22%	0	0	27	179	15.08%	35.79%	0.92	-0.44	No
May-02	6	24	25.00%	7	0	24	187	12.83%	33.45%	1.51	-0.08	No
Jun-02	1	32	3.13%	5	0	40	195	20.51%	40.38%	-2.26	-2.37	No



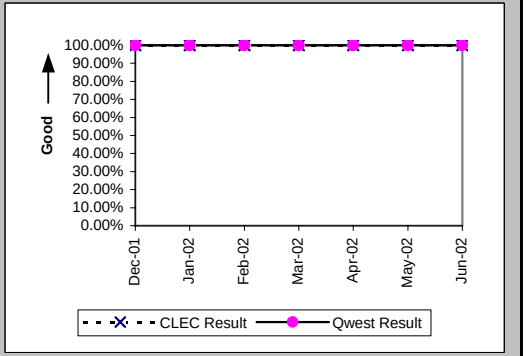
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	2	0	12	86	13.95%	34.65%	-1.15	-1.7	No
Jan-02	1	7	14.29%	4	0	12	81	14.81%	35.52%	-0.04	-1.02	No
Feb-02	0	3	0.00%	5	0	22	103	21.36%	40.98%	-0.89	-1.54	No
Mar-02	2	11	18.18%	4	0	8	77	10.39%	30.51%	0.72	-0.56	No
Apr-02	1	11	9.09%	0	0	14	91	15.38%	36.08%	-0.55	-1.33	No
May-02	5	17	29.41%	7	0	14	92	15.22%	35.92%	1.34	-0.19	No
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

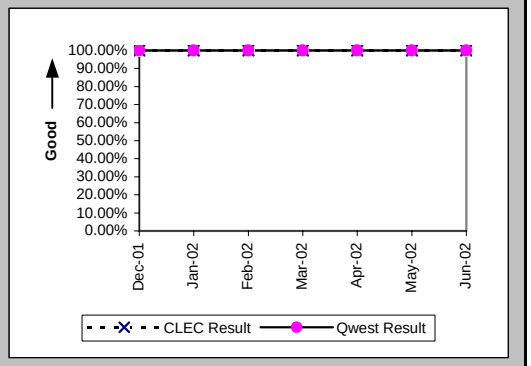
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	9	9	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	8	8	100.00%	2	0	31	31	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	2	0	16	16	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

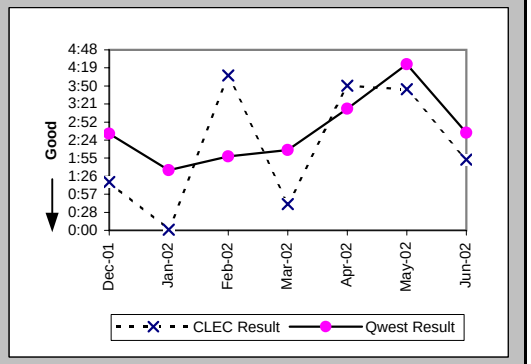
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	9	9	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	8	8	100.00%	2	0	31	31	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	2	0	16	16	100.00%	N/A	N/A	N/A	



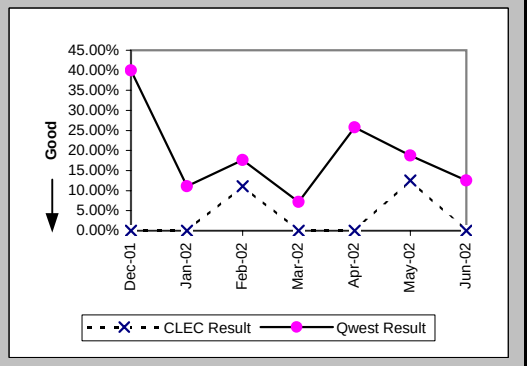
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:50	3	1:17	0	0	25:41	10	2:34	1:33	-1.26	-1.77	No
Jan-02	0:03	3	0:01	0	0	28:48	18	1:36	1:59	-1.28	-1.78	No
Feb-02	37:01	9	4:07	0	0	33:22	17	1:58	2:45	1.55	-0.05	No
Mar-02	2:06	3	0:42	1	0	29:55	14	2:08	2:15	-1	-1.61	No
Apr-02	30:50	8	3:51	2	0	100:20	31	3:14	4:10	0.47	-0.72	No
May-02	29:56	8	3:45	0	0	70:37	16	4:25	6:30	-0.24	-1.15	No
Jun-02	13:12	7	1:53	2	0	41:34	16	2:36	3:25	-0.46	-1.28	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

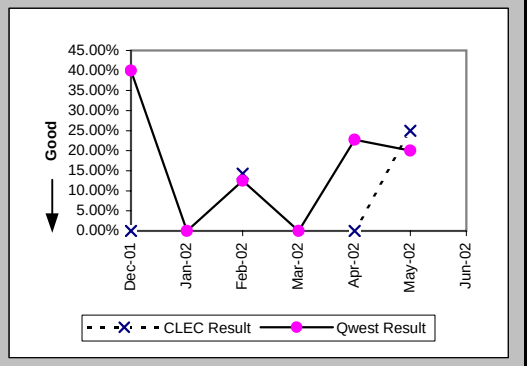
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	4	10	40.00%	48.99%	-1.24	-1.75	No
Jan-02	0	3	0.00%	0	0	2	18	11.11%	31.43%	-0.57	-1.34	No
Feb-02	1	9	11.11%	0	0	3	17	17.65%	38.12%	-0.42	-1.25	No
Mar-02	0	3	0.00%	1	0	1	14	7.14%	25.75%	-0.44	-1.27	No
Apr-02	0	8	0.00%	2	0	8	31	25.81%	43.76%	-1.49	-1.9	No
May-02	1	8	12.50%	0	0	3	16	18.75%	39.03%	-0.37	-1.22	No
Jun-02	0	7	0.00%	2	0	2	16	12.50%	33.07%	-0.83	-1.51	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

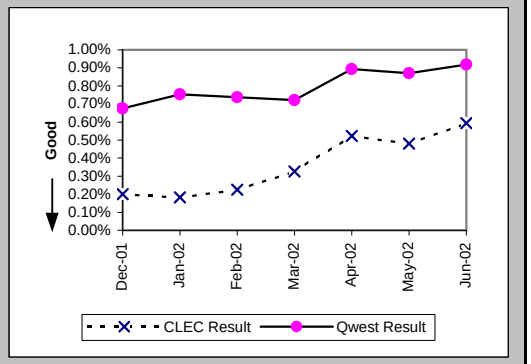
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	2	5	40.00%	48.99%	-0.75	-1.45	No
Jan-02						0	6	0.00%	0.00%			
Feb-02	1	7	14.29%	0	0	1	8	12.50%	33.07%	-0.01	-1	No
Mar-02						0	10	0.00%	0.00%			
Apr-02	0	5	0.00%	2	0	5	22	22.73%	41.91%	-1.09	-1.67	No
May-02	1	4	25.00%	0	0	2	10	20.00%	40.00%	0.1	-0.94	No
Jun-02												



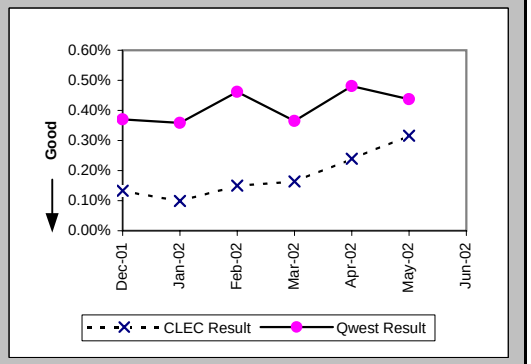
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	7503	0.20%	2	0	166	24571	0.68%	8.19%	-4.4	-3.68	No
Jan-02	13	7083	0.18%	4	0	183	24299	0.75%	8.65%	-4.88	-3.97	No
Feb-02	15	6683	0.22%	5	0	177	24014	0.74%	8.55%	-4.33	-3.63	No
Mar-02	22	6727	0.33%	5	0	172	23853	0.72%	8.46%	-3.37	-3.05	No
Apr-02	35	6688	0.52%	2	0	210	23494	0.89%	9.41%	-2.84	-2.73	No
May-02	32	6649	0.48%	7	0	203	23315	0.87%	9.29%	-3.01	-2.83	No
Jun-02	39	6575	0.59%	7	0	211	22962	0.92%	9.54%	-2.44	-2.48	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

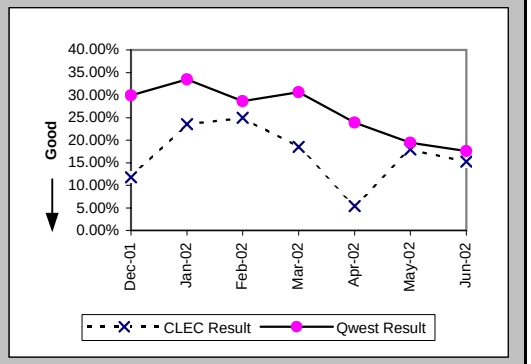
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	7503	0.13%	2	0	91	24571	0.37%	6.07%	-2.96	-2.8	No
Jan-02	7	7083	0.10%	4	0	87	24299	0.36%	5.97%	-3.21	-2.95	No
Feb-02	10	6683	0.15%	5	0	111	24014	0.46%	6.78%	-3.33	-3.03	No
Mar-02	11	6727	0.16%	5	0	87	23853	0.36%	6.03%	-2.42	-2.47	No
Apr-02	16	6688	0.24%	2	0	113	23494	0.48%	6.92%	-2.52	-2.53	No
May-02	21	6649	0.32%	7	0	102	23315	0.44%	6.60%	-1.33	-1.81	No
Jun-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

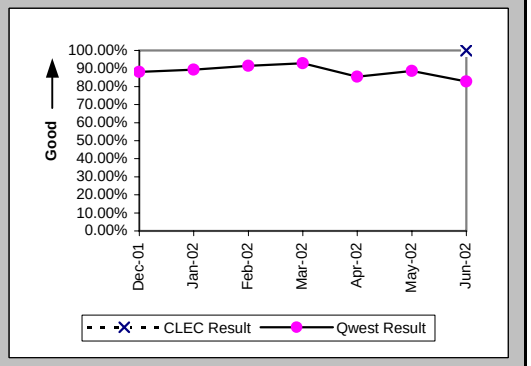
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	17	11.76%	0	0	71	237	29.96%	45.81%	-1.58	-1.96	No
Jan-02	4	17	23.53%	0	0	92	275	33.45%	47.18%	-0.84	-1.51	No
Feb-02	5	20	25.00%	0	0	71	248	28.63%	45.20%	-0.35	-1.21	No
Mar-02	5	27	18.52%	0	0	76	248	30.65%	46.10%	-1.3	-1.79	No
Apr-02	2	37	5.41%	0	0	66	276	23.91%	42.66%	-2.48	-2.51	No
May-02	7	39	17.95%	0	0	49	252	19.44%	39.58%	-0.22	-1.13	No
Jun-02	7	46	15.22%	0	0	45	256	17.58%	38.06%	-0.39	-1.24	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

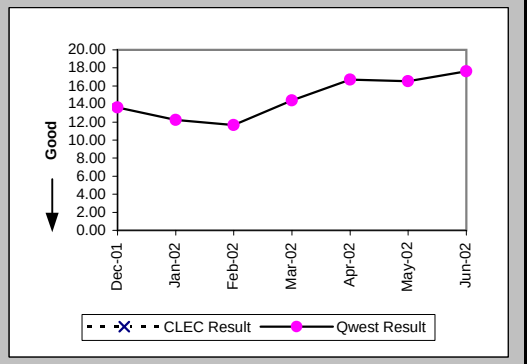
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						390	443	88.04%	32.45%			
Jan-02						490	548	89.42%	30.76%			
Feb-02						406	444	91.44%	27.98%			
Mar-02						406	437	92.91%	25.67%			
Apr-02						401	469	85.50%	35.21%			
May-02						573	646	88.70%	31.66%			
Jun-02	1	1	100.00%	0	0	357	431	82.83%	37.71%	-0.45	-1.28	No



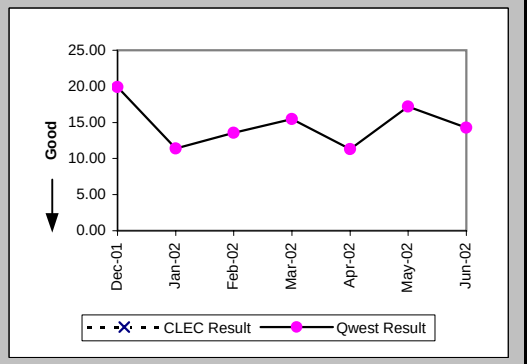
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7156	525	13.63	11.29			
Jan-02						8528	696	12.25	9.25			
Feb-02						6108	524	11.66	8.31			
Mar-02						7589	527	14.40	9.66			
Apr-02						9322	558	16.71	11.79			
May-02						13598	823	16.52	10.35			
Jun-02						10487	595	17.63	12.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

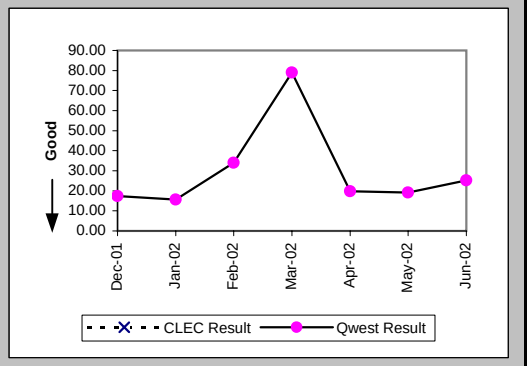
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1692	85	19.91	26.70			
Jan-02						935	82	11.40	14.79			
Feb-02						720	53	13.58	16.47			
Mar-02						974	63	15.46	11.12			
Apr-02						915	81	11.30	14.02			
May-02						2079	121	17.18	14.43			
Jun-02						1769	124	14.27	13.47			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

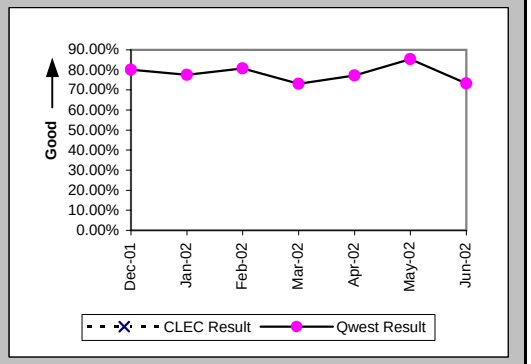
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						191	11	17.36	10.60			
Jan-02						235	15	15.67	15.94			
Feb-02						34	1	34.00				
Mar-02						79	1	79.00				
Apr-02						79	4	19.75	18.82			
May-02						134	7	19.14	9.92			
Jun-02						151	6	25.17	21.81			



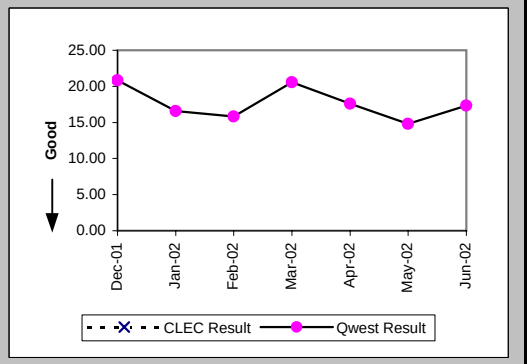
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						169	211	80.09%	39.93%			
Jan-02						145	187	77.54%	41.73%			
Feb-02						143	177	80.79%	39.39%			
Mar-02						163	223	73.09%	44.35%			
Apr-02						207	268	77.24%	41.93%			
May-02						345	404	85.40%	35.31%			
Jun-02						203	277	73.29%	44.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

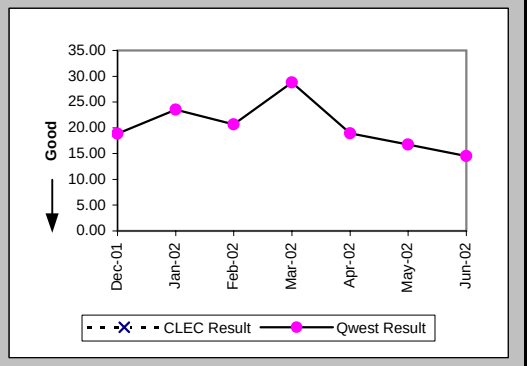
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9048	434	20.85	13.25			
Jan-02						4441	268	16.57	16.44			
Feb-02						3626	229	15.83	14.44			
Mar-02						5901	287	20.56	32.92			
Apr-02						6038	343	17.60	14.30			
May-02						7585	512	14.81	12.64			
Jun-02						6156	355	17.34	11.64			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

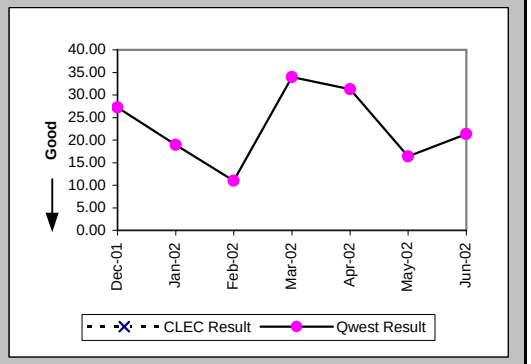
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1341	71	18.89	17.90			
Jan-02						1128	48	23.50	25.85			
Feb-02						867	42	20.64	22.28			
Mar-02						2273	79	28.77	56.78			
Apr-02						1440	76	18.95	14.80			
May-02						1590	95	16.74	13.40			
Jun-02						1542	106	14.55	14.62			



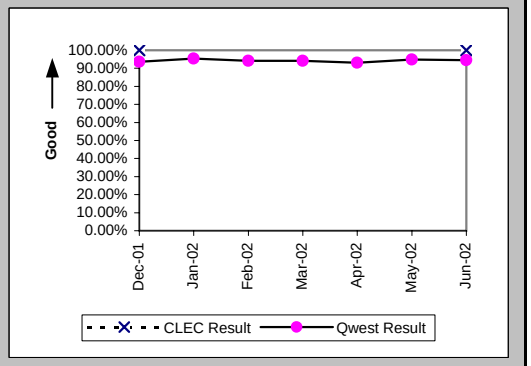
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						245	9	27.22	21.14			
Jan-02						265	14	18.93	10.12			
Feb-02						22	2	11.00	11.31			
Mar-02						136	4	34.00	28.11			
Apr-02						125	4	31.25	37.58			
May-02						82	5	16.40	20.19			
Jun-02						64	3	21.33	22.19			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

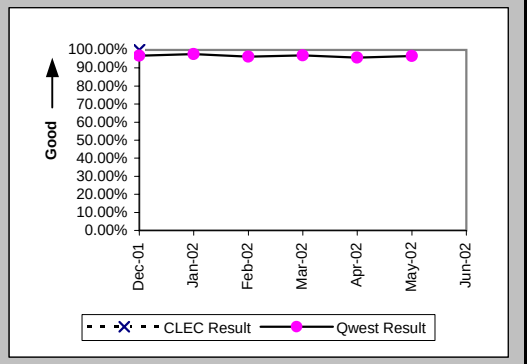
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	973	1040	93.56%	24.55%	-0.26	-1.16	No
Jan-02						983	1031	95.34%	21.07%			
Feb-02						827	878	94.19%	23.39%			
Mar-02						763	811	94.08%	23.60%			
Apr-02						820	881	93.08%	25.39%			
May-02						1085	1144	94.84%	22.12%			
Jun-02	1	1	100.00%	0	0	1111	1176	94.47%	22.85%	-0.24	-1.15	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

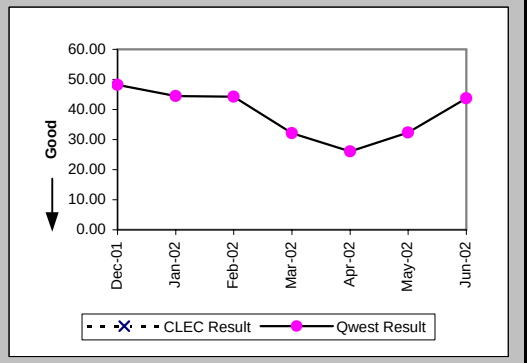
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1007	1040	96.83%	17.53%	-0.18	-1.11	No
Jan-02						1007	1031	97.67%	15.08%			
Feb-02						846	878	96.36%	18.74%			
Mar-02						787	811	97.04%	16.95%			
Apr-02						843	881	95.69%	20.32%			
May-02						1106	1144	96.68%	17.92%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

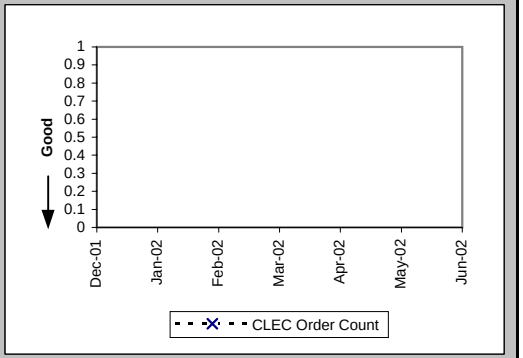
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4004	83	48.24	63.64			
Jan-02						4179	94	44.46	56.60			
Feb-02						4690	106	44.25	60.28			
Mar-02						4337	135	32.13	53.65			
Apr-02						6083	233	26.11	45.86			
May-02						8560	265	32.30	46.62			
Jun-02						10222	234	43.68	52.79			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

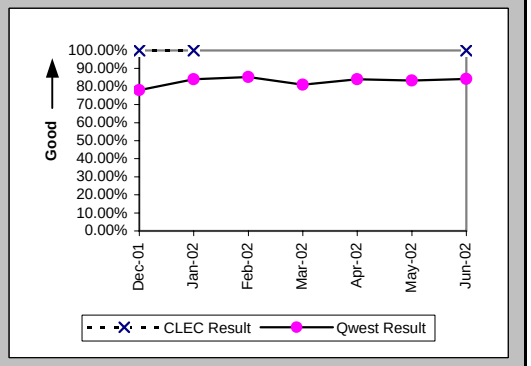
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

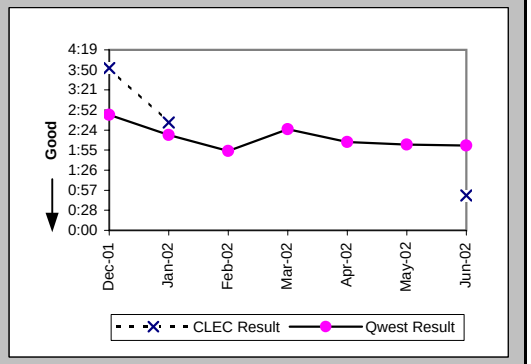
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	355	455	78.02%	41.41%	-0.53	-1.32	No
Jan-02	2	2	100.00%	1	0	395	470	84.04%	36.62%	-0.61	-1.37	No
Feb-02						349	409	85.33%	35.38%			
Mar-02						364	449	81.07%	39.18%			
Apr-02						456	543	83.98%	36.68%			
May-02						377	452	83.41%	37.20%			
Jun-02	2	2	100.00%	0	0	456	542	84.13%	36.54%	-0.61	-1.37	No



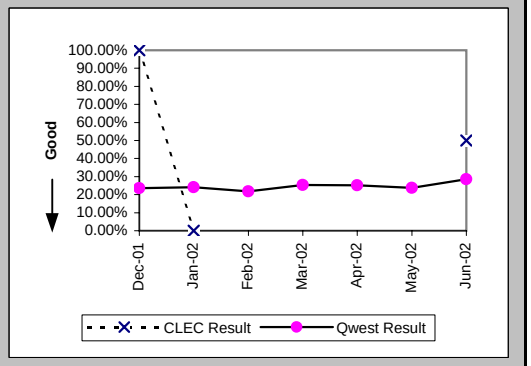
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:53	1	3:53	1	0	1261:30	455	2:46	4:10	0.73	-0.56	No
Jan-02	5:10	2	2:35	1	0	1076:02	470	2:17	3:14	0.45	-0.73	No
Feb-02						777:27	409	1:54	2:49			
Mar-02						1084:30	449	2:25	3:23			
Apr-02						1151:57	543	2:07	3:00			
May-02						928:49	452	2:03	2:26			
Jun-02	1:40	2	0:50	0	0	1106:19	542	2:02	2:31	-0.68	-1.41	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

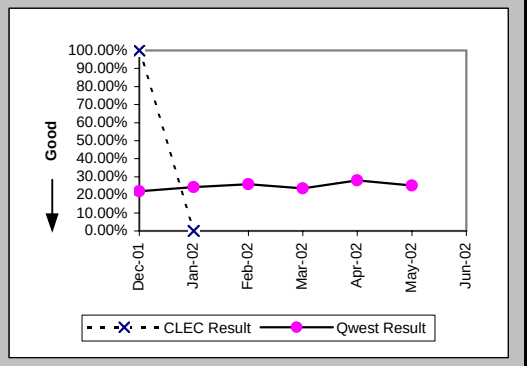
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	107	455	23.52%	42.41%	1.19	-0.28	No
Jan-02	0	2	0.00%	1	0	113	470	24.04%	42.73%	-0.79	-1.48	No
Feb-02						89	409	21.76%	41.26%			
Mar-02						114	449	25.39%	43.52%			
Apr-02						137	543	25.23%	43.43%			
May-02						107	452	23.67%	42.51%			
Jun-02	1	2	50.00%	0	0	155	542	28.60%	45.19%	0.56	-0.66	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

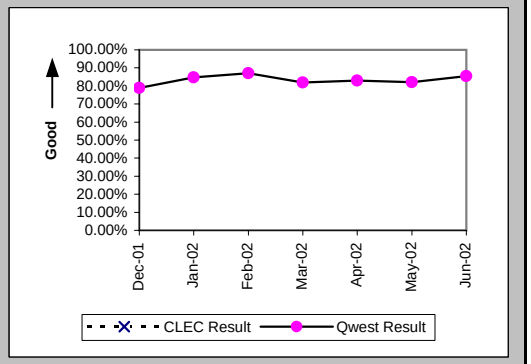
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	58	264	21.97%	41.40%	1.23	-0.25	No
Jan-02	0	1	0.00%	1	0	72	296	24.32%	42.90%	-0.57	-1.34	No
Feb-02						56	216	25.93%	43.82%			
Mar-02						67	285	23.51%	42.41%			
Apr-02						94	336	27.98%	44.89%			
May-02						76	302	25.17%	43.40%			
Jun-02												



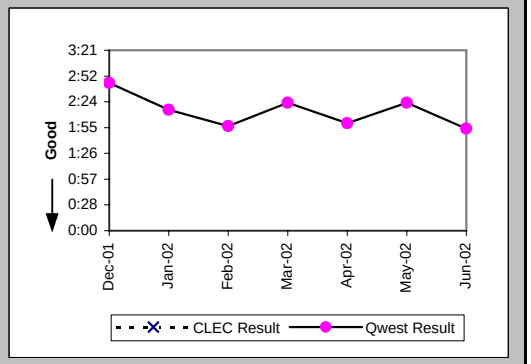
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164	208	78.85%	40.84%			
Jan-02						195	230	84.78%	35.92%			
Feb-02						174	200	87.00%	33.63%			
Mar-02						214	261	81.99%	38.43%			
Apr-02						186	224	83.04%	37.53%			
May-02						193	235	82.13%	38.31%			
Jun-02						236	276	85.51%	35.20%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

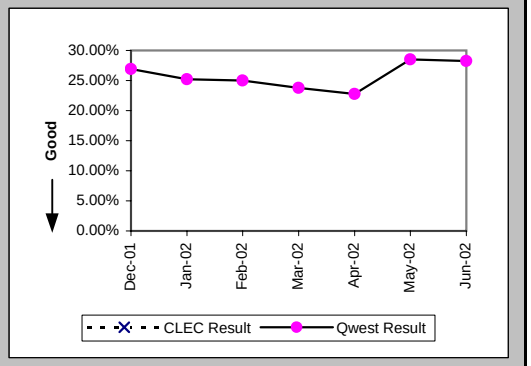
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						573:16	208	2:45	4:43			
Jan-02						517:50	230	2:15	3:35			
Feb-02						388:23	200	1:57	2:49			
Mar-02						623:31	261	2:23	3:20			
Apr-02						449:15	224	2:00	2:40			
May-02						559:39	235	2:23	3:33			
Jun-02						522:16	276	1:54	2:29			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

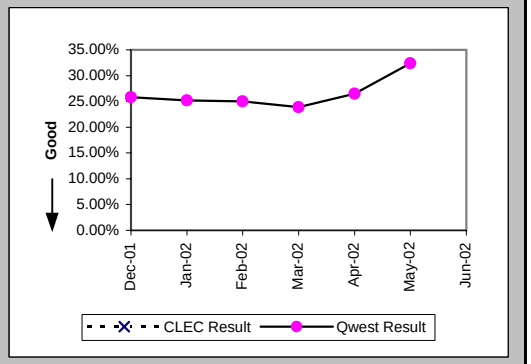
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	208	26.92%	44.36%			
Jan-02						58	230	25.22%	43.43%			
Feb-02						50	200	25.00%	43.30%			
Mar-02						62	261	23.75%	42.56%			
Apr-02						51	224	22.77%	41.93%			
May-02						67	235	28.51%	45.15%			
Jun-02						78	276	28.26%	45.03%			



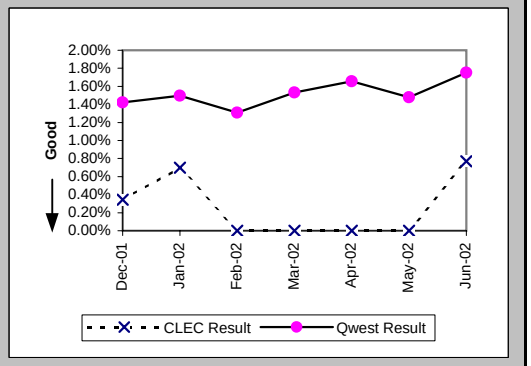
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	120	25.83%	43.77%			
Jan-02						31	123	25.20%	43.42%			
Feb-02						27	108	25.00%	43.30%			
Mar-02						37	155	23.87%	42.63%			
Apr-02						35	132	26.52%	44.14%			
May-02						45	139	32.37%	46.79%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

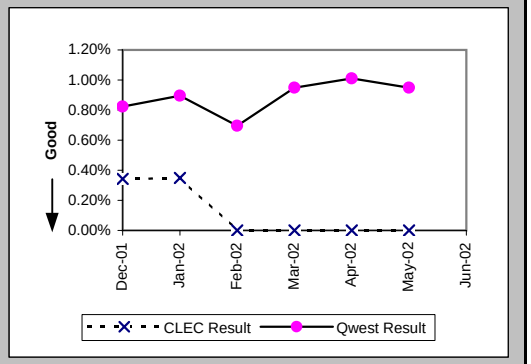
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	292	0.34%	1	0	663	46662	1.42%	11.84%	-1.55	-1.94	No
Jan-02	2	287	0.70%	1	0	700	46759	1.50%	12.14%	-1.11	-1.68	No
Feb-02	0	284	0.00%	0	0	609	46566	1.31%	11.36%	-1.93	-2.18	No
Mar-02	0	276	0.00%	0	0	710	46315	1.53%	12.29%	-2.07	-2.26	No
Apr-02	0	271	0.00%	0	0	767	46306	1.66%	12.76%	-2.13	-2.3	No
May-02	0	262	0.00%	0	0	687	46453	1.48%	12.07%	-1.98	-2.2	No
Jun-02	2	260	0.77%	0	0	818	46707	1.75%	13.12%	-1.2	-1.73	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

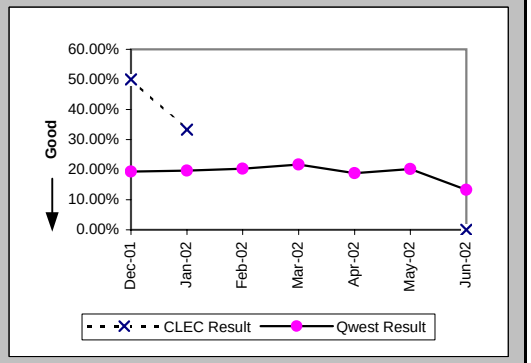
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	292	0.34%	1	0	384	46662	0.82%	9.03%	-0.91	-1.55	No
Jan-02	1	287	0.35%	1	0	419	46759	0.90%	9.42%	-0.98	-1.6	No
Feb-02	0	284	0.00%	0	0	324	46566	0.70%	8.31%	-1.41	-1.85	No
Mar-02	0	276	0.00%	0	0	440	46315	0.95%	9.70%	-1.62	-1.99	No
Apr-02	0	271	0.00%	0	0	468	46306	1.01%	10.00%	-1.66	-2.01	No
May-02	0	262	0.00%	0	0	441	46453	0.95%	9.70%	-1.58	-1.96	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

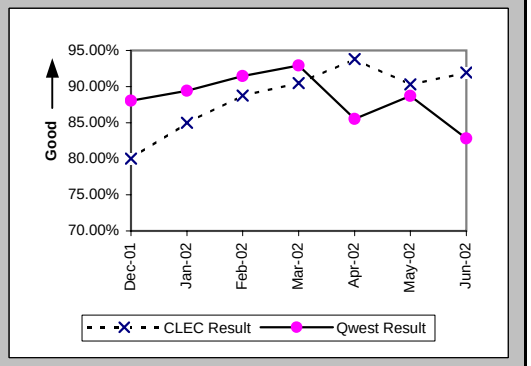
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	159	822	19.34%	39.50%	0.86	-0.48	No
Jan-02	1	3	33.33%	0	0	171	871	19.63%	39.72%	0.54	-0.67	No
Feb-02						155	764	20.29%	40.21%			
Mar-02						197	907	21.72%	41.23%			
Apr-02						178	945	18.84%	39.10%			
May-02						174	861	20.21%	40.16%			
Jun-02	0	2	0.00%	0	0	126	944	13.35%	34.01%	-0.55	-1.34	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

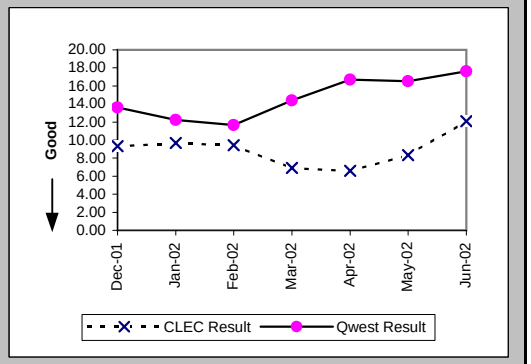
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	35	80.00%	47	2	390	443	88.04%	32.45%	1.32	-0.2	No
Jan-02	51	60	85.00%	47	1	490	548	89.42%	30.76%	1.02	-0.38	No
Feb-02	71	80	88.75%	69	0	406	444	91.44%	27.98%	0.78	-0.53	No
Mar-02	76	84	90.48%	38	0	406	437	92.91%	25.67%	0.78	-0.53	No
Apr-02	91	97	93.81%	38	0	401	469	85.50%	35.21%	-2.12	-2.29	No
May-02	93	103	90.29%	33	1	573	646	88.70%	31.66%	-0.47	-1.29	No
Jun-02	80	87	91.95%	28	0	357	431	82.83%	37.71%	-2.06	-2.25	No



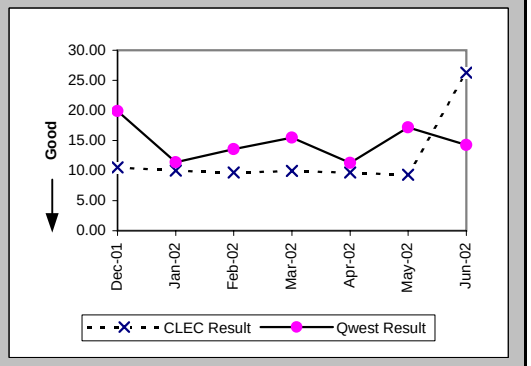
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	626	67	9.34	15	2	7156	525	13.63	11.29	-2.93	-2.78	No
Jan-02	822	85	9.67	22	1	8528	696	12.25	9.25	-2.43	-2.48	No
Feb-02	898	95	9.45	54	0	6108	524	11.66	8.31	-2.38	-2.45	No
Mar-02	256	37	6.92	85	0	7589	527	14.40	9.66	-4.56	-3.77	No
Apr-02	462	70	6.60	64	0	9322	558	16.71	11.79	-6.76	-5.11	No
May-02	618	74	8.35	62	1	13598	823	16.52	10.35	-6.51	-4.96	No
Jun-02	592	49	12.08	66	0	10487	595	17.63	12.83	-2.91	-2.77	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

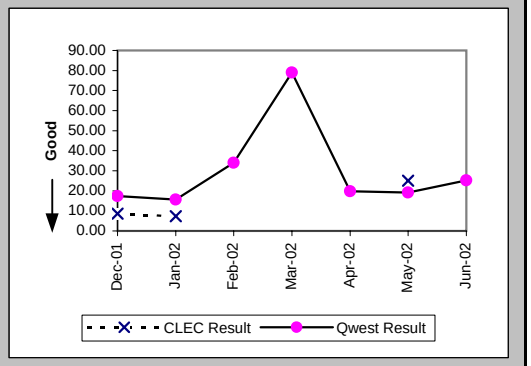
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	137	13	10.54	38	2	1692	85	19.91	26.70	-1.18	-1.72	No
Jan-02	120	12	10.00	36	1	935	82	11.40	14.79	-0.31	-1.19	No
Feb-02	232	24	9.67	54	0	720	53	13.58	16.47	-0.97	-1.59	No
Mar-02	139	14	9.93	32	0	974	63	15.46	11.12	-1.68	-2.02	No
Apr-02	97	10	9.70	34	0	915	81	11.30	14.02	-0.34	-1.21	No
May-02	140	15	9.33	27	0	2079	121	17.18	14.43	-1.99	-2.21	No
Jun-02	473	18	26.28	17	0	1769	124	14.27	13.47	2.65	0.61	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Installation

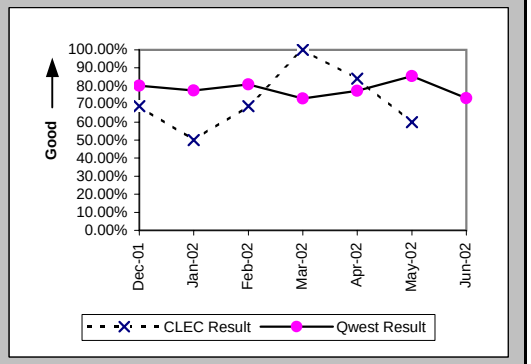
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	3	8.67	0	0	191	11	17.36	10.60	-1.26	-1.77	No
Jan-02	59	8	7.38	0	0	235	15	15.67	15.94	-1.19	-1.72	No
Feb-02						34	1	34.00				
Mar-02						79	1	79.00				
Apr-02						79	4	19.75	18.82			
May-02	25	1	25.00	0	0	134	7	19.14	9.92	0.1	-0.94	No
Jun-02						151	6	25.17	21.81			



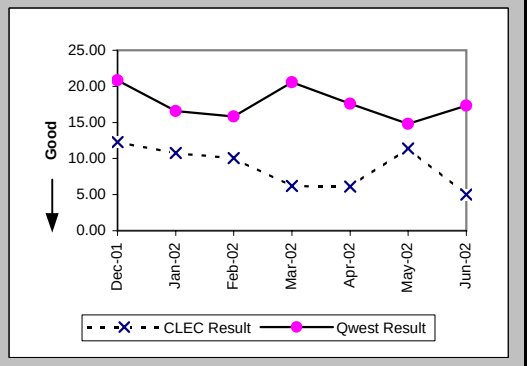
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	16	68.75%	14	0	169	211	80.09%	39.93%	1.04	-0.37	No
Jan-02	5	10	50.00%	11	0	145	187	77.54%	41.73%	1.83	0.11	Yes
Feb-02	11	16	68.75%	12	0	143	177	80.79%	39.39%	1.1	-0.33	No
Mar-02	13	13	100.00%	8	0	163	223	73.09%	44.35%	-2.13	-2.29	No
Apr-02	21	25	84.00%	13	0	207	268	77.24%	41.93%	-0.77	-1.47	No
May-02	6	10	60.00%	10	0	345	404	85.40%	35.31%	1.92	0.17	Yes
Jun-02						203	277	73.29%	44.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

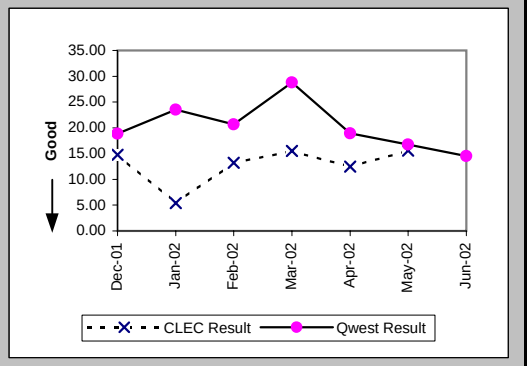
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	307	25	12.28	5	0	9048	434	20.85	13.25	-3.14	-2.91	No
Jan-02	183	17	10.76	3	0	4441	268	16.57	16.44	-1.41	-1.86	No
Feb-02	221	22	10.05	5	0	3626	229	15.83	14.44	-1.8	-2.09	No
Mar-02	87	14	6.21	7	0	5901	287	20.56	32.92	-1.59	-1.97	No
Apr-02	153	25	6.12	13	0	6038	343	17.60	14.30	-3.88	-3.36	No
May-02	171	15	11.40	5	0	7585	512	14.81	12.64	-1.03	-1.63	No
Jun-02	5	1	5.00	2	0	6156	355	17.34	11.64	-1.06	-1.64	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

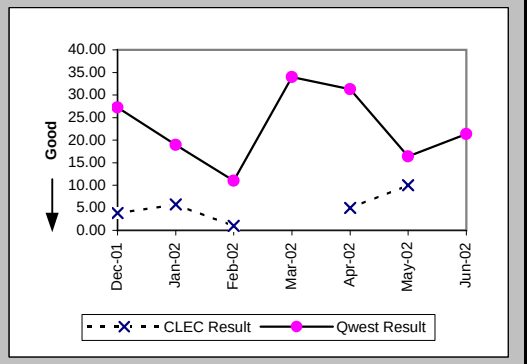
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	74	5	14.80	9	0	1341	71	18.89	17.90	-0.49	-1.3	No
Jan-02	27	5	5.40	7	0	1128	48	23.50	25.85	-1.49	-1.91	No
Feb-02	66	5	13.20	11	0	867	42	20.64	22.28	-0.71	-1.43	No
Mar-02	31	2	15.50	7	0	2273	79	28.77	56.78	-0.33	-1.2	No
Apr-02	75	6	12.50	10	0	1440	76	18.95	14.80	-1.03	-1.62	No
May-02	78	5	15.60	8	0	1590	95	16.74	13.40	-0.18	-1.11	No
Jun-02						1542	106	14.55	14.62			



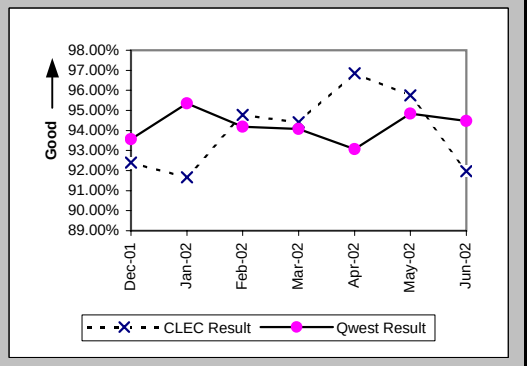
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	5	3.80	0	0	245	9	27.22	21.14	-1.99	-2.21	No
Jan-02	23	4	5.75	0	0	265	14	18.93	10.12	-2.3	-2.4	No
Feb-02	1	1	1.00	0	0	22	2	11.00	11.31	-0.72	-1.44	No
Mar-02						136	4	34.00	28.11			
Apr-02	5	1	5.00	0	0	125	4	31.25	37.58	-0.62	-1.38	No
May-02	10	1	10.00	0	0	82	5	16.40	20.19	-0.29	-1.18	No
Jun-02						64	3	21.33	22.19			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

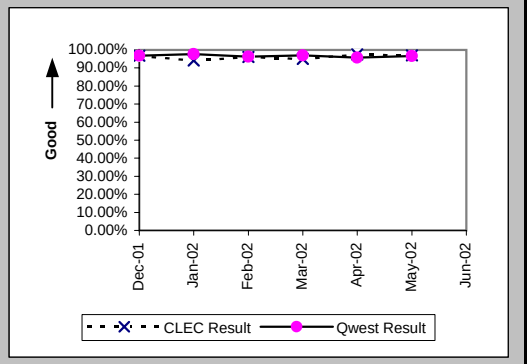
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	85	92	92.39%	0	0	973	1040	93.56%	24.55%	0.46	-0.72	No
Jan-02	110	120	91.67%	0	0	983	1031	95.34%	21.07%	1.65	0	Yes
Feb-02	145	153	94.77%	0	0	827	878	94.19%	23.39%	-0.28	-1.17	No
Mar-02	152	161	94.41%	0	0	763	811	94.08%	23.60%	-0.16	-1.1	No
Apr-02	154	159	96.86%	0	0	820	881	93.08%	25.39%	-1.73	-2.05	No
May-02	158	165	95.76%	0	0	1085	1144	94.84%	22.12%	-0.5	-1.3	No
Jun-02	126	137	91.97%	0	0	1111	1176	94.47%	22.85%	1.16	-0.29	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

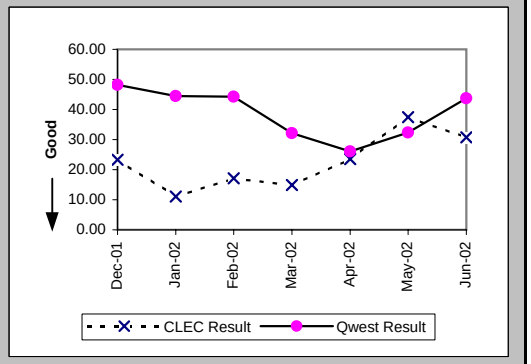
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	89	92	96.74%	0	0	1007	1040	96.83%	17.53%	0.1	-0.94	No
Jan-02	113	120	94.17%	0	0	1007	1031	97.67%	15.08%	2.01	0.22	Yes
Feb-02	147	153	96.08%	0	0	846	878	96.36%	18.74%	0.2	-0.88	No
Mar-02	153	161	95.03%	0	0	787	811	97.04%	16.95%	1.26	-0.23	No
Apr-02	155	159	97.48%	0	0	843	881	95.69%	20.32%	-1.03	-1.62	No
May-02	160	165	96.97%	0	0	1106	1144	96.68%	17.92%	-0.2	-1.12	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

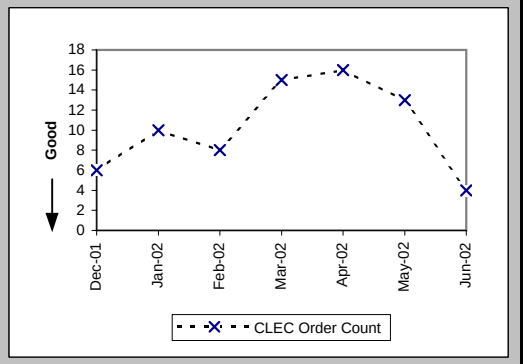
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	280	12	23.33	0	0	4004	83	48.24	63.64	-1.27	-1.77	No
Jan-02	155	14	11.07	0	0	4179	94	44.46	56.60	-2.06	-2.25	No
Feb-02	189	11	17.18	0	0	4690	106	44.25	60.28	-1.42	-1.86	No
Mar-02	238	16	14.88	0	0	4337	135	32.13	53.65	-1.22	-1.74	No
Apr-02	541	23	23.52	0	0	6083	233	26.11	45.86	-0.26	-1.16	No
May-02	711	19	37.42	0	0	8560	265	32.30	46.62	0.59	-0.64	No
Jun-02	338	11	30.73	0	0	10222	234	43.68	52.79	-0.8	-1.48	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

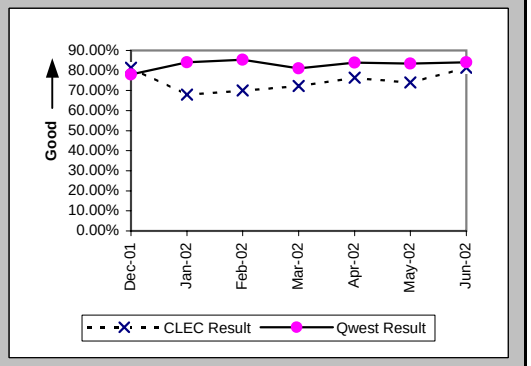
Date	CLEC Order Count
Dec-01	6
Jan-02	10
Feb-02	8
Mar-02	15
Apr-02	16
May-02	13
Jun-02	4



Checklist #4 - Unbundled Loop - DS1 Capable Repair

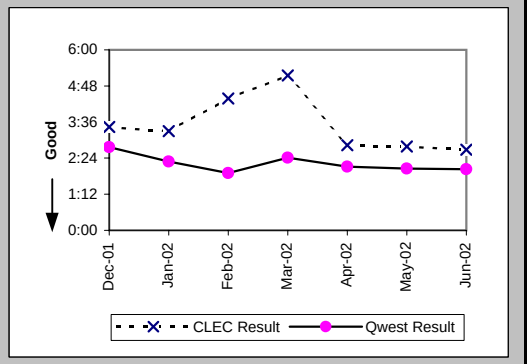
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	43	81.40%	4	0	355	455	78.02%	41.41%	-0.51	-1.31	No
Jan-02	34	50	68.00%	4	0	395	470	84.04%	36.62%	2.64	0.61	Yes
Feb-02	14	20	70.00%	7	0	349	409	85.33%	35.38%	1.71	0.04	Yes
Mar-02	34	47	72.34%	11	0	364	449	81.07%	39.18%	1.39	-0.15	No
Apr-02	26	34	76.47%	2	0	456	543	83.98%	36.68%	1.12	-0.32	No
May-02	37	50	74.00%	6	0	377	452	83.41%	37.20%	1.6	-0.03	No
Jun-02	57	70	81.43%	7	0	456	542	84.13%	36.54%	0.59	-0.64	No



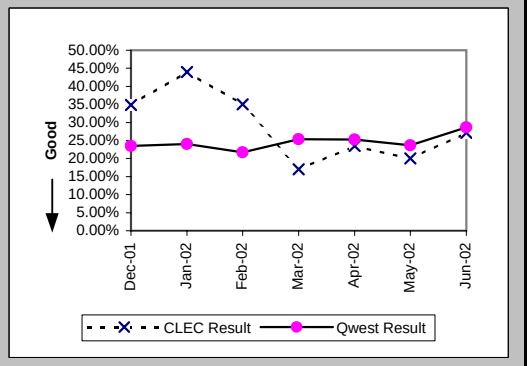
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	147:38	43	3:26	4	0	1261:30	455	2:46	4:10	1.03	-0.37	No
Jan-02	165:11	50	3:18	4	0	1076:02	470	2:17	3:14	1.8	0.09	Yes
Feb-02	87:50	20	4:23	7	0	777:27	409	1:54	2:49	2.75	0.67	Yes
Mar-02	241:44	47	5:09	11	0	1084:30	449	2:25	3:23	2.65	0.61	Yes
Apr-02	96:08	34	2:50	2	0	1151:57	543	2:07	3:00	1.26	-0.23	No
May-02	139:17	50	2:47	6	0	928:49	452	2:03	2:26	1.79	0.09	Yes
Jun-02	188:21	70	2:41	7	0	1106:19	542	2:02	2:31	1.93	0.17	Yes



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

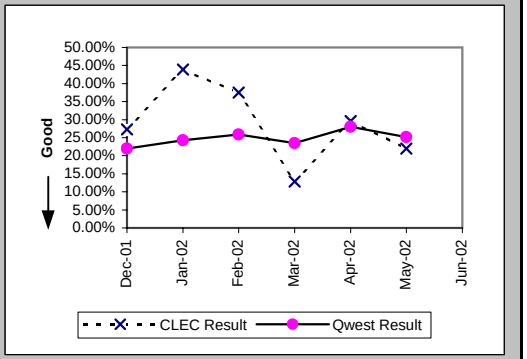
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	43	34.88%	4	0	107	455	23.52%	42.41%	1.61	-0.02	No
Jan-02	22	50	44.00%	4	0	113	470	24.04%	42.73%	2.91	0.77	Yes
Feb-02	7	20	35.00%	7	0	89	409	21.76%	41.26%	1.33	-0.19	No
Mar-02	8	47	17.02%	11	0	114	449	25.39%	43.52%	-1.25	-1.76	No
Apr-02	8	34	23.53%	2	0	137	543	25.23%	43.43%	-0.22	-1.13	No
May-02	10	50	20.00%	6	0	107	452	23.67%	42.51%	-0.58	-1.35	No
Jun-02	19	70	27.14%	7	0	155	542	28.60%	45.19%	-0.25	-1.15	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

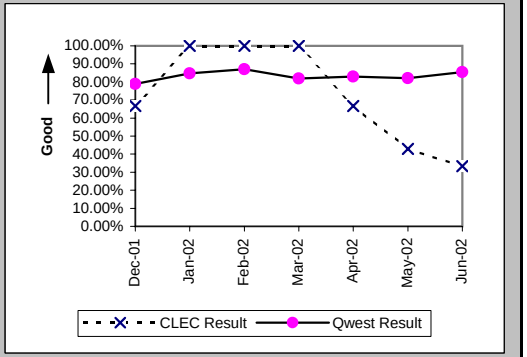
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	33	27.27%	4	0	58	264	21.97%	41.40%	0.68	-0.59	No
Jan-02	18	41	43.90%	4	0	72	296	24.32%	42.90%	2.54	0.54	Yes
Feb-02	6	16	37.50%	7	0	56	216	25.93%	43.82%	0.98	-0.4	No
Mar-02	5	39	12.82%	11	0	67	285	23.51%	42.41%	-1.48	-1.9	No
Apr-02	8	27	29.63%	2	0	94	336	27.98%	44.89%	0.2	-0.88	No
May-02	9	41	21.95%	6	0	76	302	25.17%	43.40%	-0.45	-1.27	No
Jun-02												



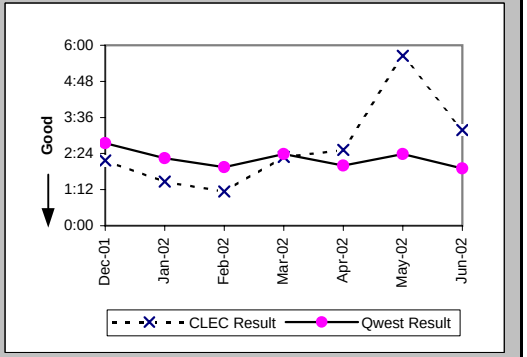
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	1	0	164	208	78.85%	40.84%	0.46	-0.72	No
Jan-02	8	8	100.00%	1	0	195	230	84.78%	35.92%	-1.18	-1.72	No
Feb-02	5	5	100.00%	1	0	174	200	87.00%	33.63%	-0.85	-1.52	No
Mar-02	2	2	100.00%	3	0	214	261	81.99%	38.43%	-0.66	-1.4	No
Apr-02	4	6	66.67%	1	0	186	224	83.04%	37.53%	0.95	-0.42	No
May-02	3	7	42.86%	0	0	193	235	82.13%	38.31%	2.24	0.36	Yes
Jun-02	1	3	33.33%	1	0	236	276	85.51%	35.20%	1.9	0.16	Yes



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

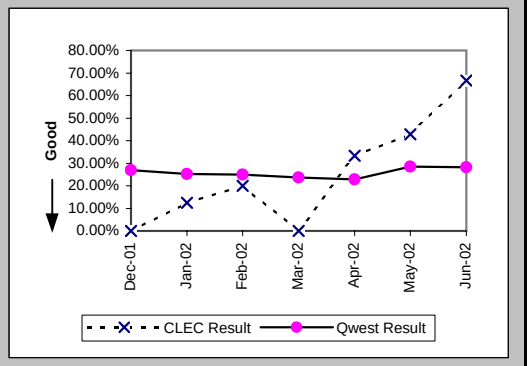
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6:29	3	2:10	1	0	573:16	208	2:45	4:43	-0.22	-1.13	No
Jan-02	11:42	8	1:28	1	0	517:50	230	2:15	3:35	-0.61	-1.37	No
Feb-02	5:38	5	1:08	1	0	388:23	200	1:57	2:49	-0.64	-1.39	No
Mar-02	4:35	2	2:17	3	0	623:31	261	2:23	3:20	-0.04	-1.03	No
Apr-02	15:06	6	2:31	1	0	449:15	224	2:00	2:40	0.61	-0.63	No
May-02	39:32	7	5:39	0	0	559:39	235	2:23	3:33	1.88	0.14	Yes
Jun-02	9:34	3	3:11	1	0	522:16	276	1:54	2:29	0.96	-0.42	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

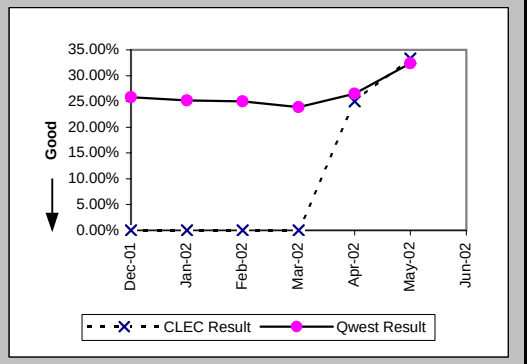
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	1	0	56	208	26.92%	44.36%	-1.04	-1.63	No
Jan-02	1	8	12.50%	1	0	58	230	25.22%	43.43%	-0.81	-1.5	No
Feb-02	1	5	20.00%	1	0	50	200	25.00%	43.30%	-0.26	-1.16	No
Mar-02	0	2	0.00%	3	0	62	261	23.75%	42.56%	-0.79	-1.48	No
Apr-02	2	6	33.33%	1	0	51	224	22.77%	41.93%	0.59	-0.64	No
May-02	3	7	42.86%	0	0	67	235	28.51%	45.15%	0.79	-0.52	No
Jun-02	2	3	66.67%	1	0	78	276	28.26%	45.03%	1.25	-0.24	No



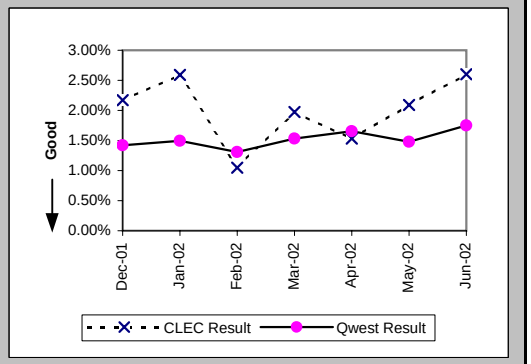
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	31	120	25.83%	43.77%	-0.59	-1.36	No
Jan-02	0	7	0.00%	1	0	31	123	25.20%	43.42%	-1.49	-1.91	No
Feb-02	0	1	0.00%	1	0	27	108	25.00%	43.30%	-0.57	-1.35	No
Mar-02	0	2	0.00%	3	0	37	155	23.87%	42.63%	-0.79	-1.48	No
Apr-02	1	4	25.00%	1	0	35	132	26.52%	44.14%	-0.07	-1.04	No
May-02	2	6	33.33%	0	0	45	139	32.37%	46.79%	0.06	-0.97	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

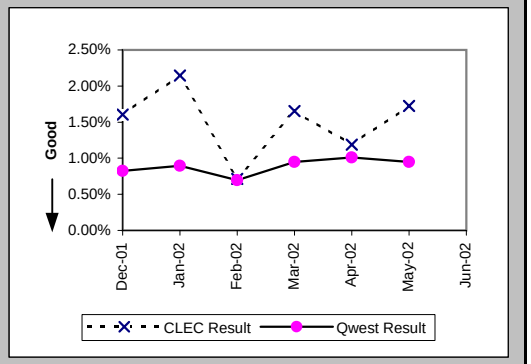
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46	2120	2.17%	5	0	663	46662	1.42%	11.84%	2.85	0.73	Yes
Jan-02	58	2237	2.59%	5	0	700	46759	1.50%	12.14%	4.17	1.53	Yes
Feb-02	25	2386	1.05%	8	0	609	46566	1.31%	11.36%	-1.09	-1.66	No
Mar-02	49	2482	1.97%	14	0	710	46315	1.53%	12.29%	1.74	0.06	Yes
Apr-02	40	2607	1.53%	3	0	767	46306	1.66%	12.76%	-0.48	-1.29	No
May-02	57	2724	2.09%	6	0	687	46453	1.48%	12.07%	2.58	0.57	Yes
Jun-02	73	2807	2.60%	8	0	818	46707	1.75%	13.12%	3.33	1.03	Yes



Checklist #4 - Unbundled Loop - DS1 Capable Repair

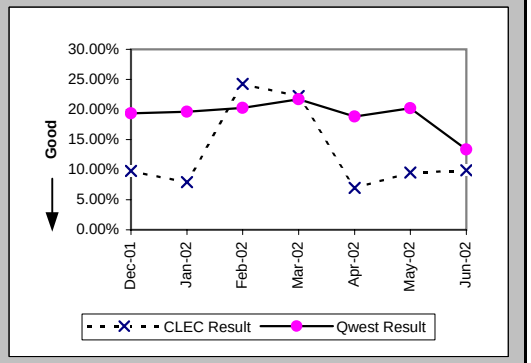
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	2120	1.60%	5	0	384	46662	0.82%	9.03%	3.89	1.37	Yes
Jan-02	48	2237	2.15%	5	0	419	46759	0.90%	9.42%	6.13	2.72	Yes
Feb-02	17	2386	0.71%	8	0	324	46566	0.70%	8.31%	0.1	-0.94	No
Mar-02	41	2482	1.65%	14	0	440	46315	0.95%	9.70%	3.51	1.14	Yes
Apr-02	31	2607	1.19%	3	0	468	46306	1.01%	10.00%	0.89	-0.46	No
May-02	47	2724	1.73%	6	0	441	46453	0.95%	9.70%	4.06	1.47	Yes
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

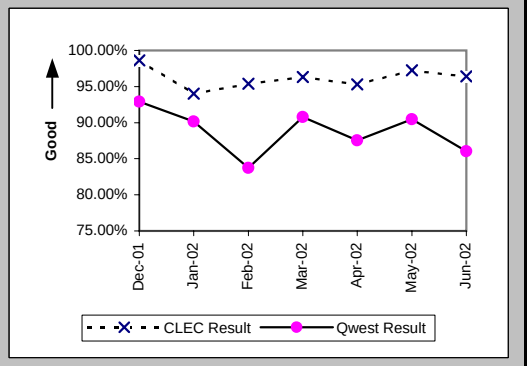
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	51	9.80%	0	0	159	822	19.34%	39.50%	-1.67	-2.02	No
Jan-02	5	63	7.94%	0	0	171	871	19.63%	39.72%	-2.26	-2.37	No
Feb-02	8	33	24.24%	0	0	155	764	20.29%	40.21%	0.57	-0.66	No
Mar-02	14	63	22.22%	0	0	197	907	21.72%	41.23%	0.11	-0.93	No
Apr-02	3	43	6.98%	0	0	178	945	18.84%	39.10%	-1.95	-2.18	No
May-02	6	63	9.52%	0	0	174	861	20.21%	40.16%	-2.04	-2.24	No
Jun-02	8	81	9.88%	0	0	126	944	13.35%	34.01%	-0.88	-1.54	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

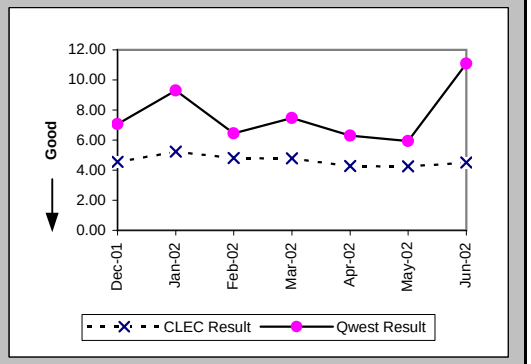
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	72	73	98.63%	4	0	302	325	92.92%	25.64%	-1.72	-2.04	No
Jan-02	63	67	94.03%	6	0	358	397	90.18%	29.76%	-0.98	-1.6	No
Feb-02	83	87	95.40%	1	0	345	412	83.74%	36.90%	-2.68	-2.63	No
Mar-02	79	82	96.34%	2	0	424	467	90.79%	28.91%	-1.6	-1.97	No
Apr-02	61	64	95.31%	0	1	331	378	87.57%	33.00%	-1.74	-2.06	No
May-02	71	73	97.26%	0	0	379	419	90.45%	29.39%	-1.83	-2.11	No
Jun-02	54	56	96.43%	1	0	277	322	86.02%	34.67%	-2.07	-2.26	No



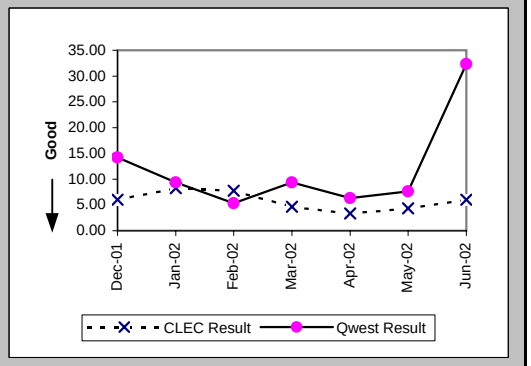
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	310	68	4.56	7	0	2371	336	7.06	6.84	-2.74	-2.67	No
Jan-02	330	63	5.24	8	0	3868	416	9.30	11.33	-2.65	-2.61	No
Feb-02	389	81	4.80	8	0	2571	399	6.44	6.65	-2.03	-2.23	No
Mar-02	359	75	4.79	9	0	3553	476	7.46	7.60	-2.83	-2.72	No
Apr-02	235	55	4.27	9	1	2365	376	6.29	6.32	-2.21	-2.34	No
May-02	294	69	4.26	4	0	2490	420	5.93	5.47	-2.35	-2.43	No
Jun-02	248	55	4.51	3	0	3661	330	11.09	18.48	-2.45	-2.49	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

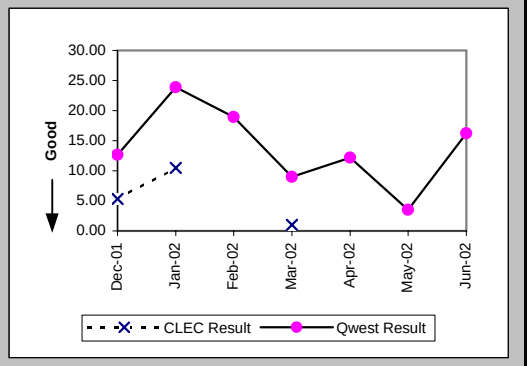
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	3	0	341	24	14.21	33.13	-0.24	-1.15	No
Jan-02	66	8	8.25	1	0	318	34	9.35	13.16	-0.21	-1.13	No
Feb-02	31	4	7.75	1	0	261	49	5.33	6.56	0.92	-0.44	No
Mar-02	14	3	4.67	2	0	395	42	9.40	11.78	-0.67	-1.41	No
Apr-02	10	3	3.33	0	0	273	43	6.35	7.92	-0.64	-1.39	No
May-02	13	3	4.33	0	0	213	28	7.61	9.67	-0.56	-1.34	No
Jun-02	24	4	6.00	1	0	1390	43	32.33	30.03	-1.68	-2.02	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

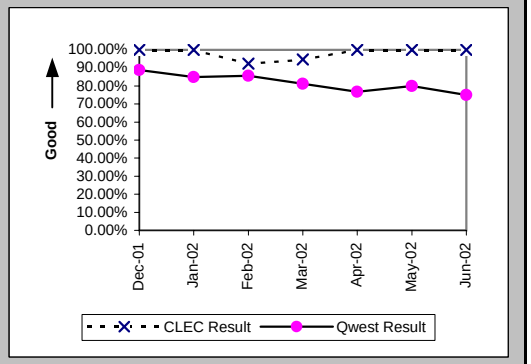
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	3	5.33	0	0	114	9	12.67	11.54	-0.95	-1.58	No
Jan-02	21	2	10.50	0	0	382	16	23.88	32.01	-0.56	-1.34	No
Feb-02						341	18	18.94	9.17			
Mar-02	1	1	1.00	0	0	27	3	9.00	4.58	-1.51	-1.92	No
Apr-02						61	5	12.20	12.34			
May-02						42	12	3.50	3.12			
Jun-02						65	4	16.25	18.95			



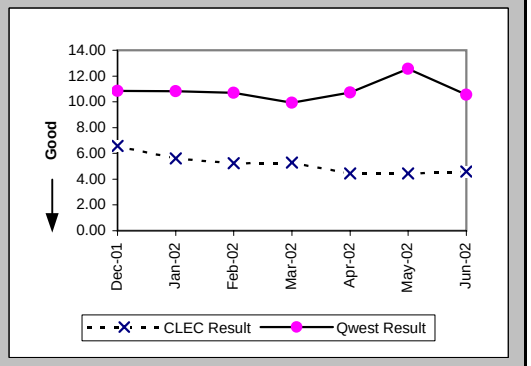
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	17	100.00%	3	0	32	36	88.89%	31.43%	-1.2	-1.73	No
Jan-02	21	21	100.00%	2	0	34	40	85.00%	35.71%	-1.56	-1.95	No
Feb-02	12	13	92.31%	0	0	48	56	85.71%	34.99%	-0.61	-1.37	No
Mar-02	18	19	94.74%	0	0	56	69	81.16%	39.10%	-1.34	-1.81	No
Apr-02	25	25	100.00%	0	0	43	56	76.79%	42.22%	-2.29	-2.39	No
May-02	10	10	100.00%	0	0	48	60	80.00%	40.00%	-1.46	-1.89	No
Jun-02	13	13	100.00%	0	0	21	28	75.00%	43.30%	-1.72	-2.05	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

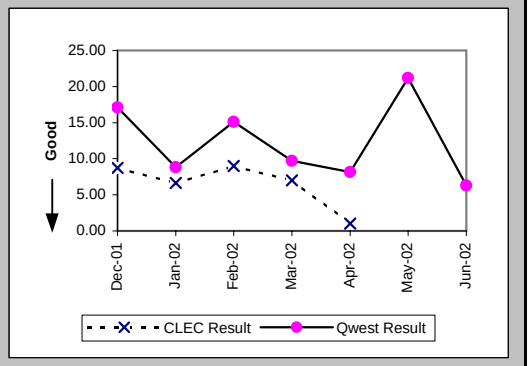
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	92	14	6.57	8	0	466	43	10.84	17.37	-0.8	-1.49	No
Jan-02	112	20	5.60	4	0	498	46	10.83	7.57	-2.58	-2.57	No
Feb-02	63	12	5.25	4	0	620	58	10.69	9.56	-1.79	-2.09	No
Mar-02	90	17	5.29	2	0	745	75	9.93	9.15	-1.89	-2.15	No
Apr-02	111	25	4.44	0	0	644	60	10.73	9.62	-2.75	-2.67	No
May-02	40	9	4.44	2	0	778	62	12.55	15.36	-1.48	-1.9	No
Jun-02	55	12	4.58	1	0	306	29	10.55	9.62	-1.81	-2.1	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

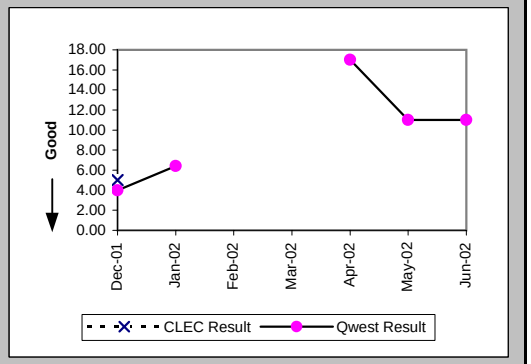
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	4	8.75	0	0	154	9	17.11	31.98	-0.44	-1.26	No
Jan-02	20	3	6.67	1	0	44	5	8.80	9.23	-0.32	-1.19	No
Feb-02	9	1	9.00	0	0	121	8	15.12	13.40	-0.43	-1.26	No
Mar-02	7	1	7.00	0	0	136	14	9.71	9.48	-0.28	-1.17	No
Apr-02	1	1	1.00	0	0	114	14	8.14	10.03	-0.69	-1.42	No
May-02						233	11	21.18	25.79			
Jun-02						44	7	6.29	6.75			



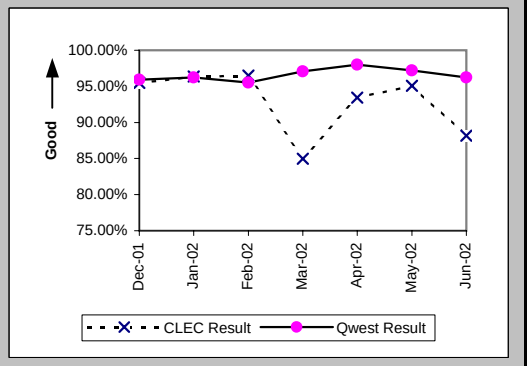
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	4	1	4.00				
Jan-02						32	5	6.40	6.99			
Feb-02												
Mar-02												
Apr-02						17	1	17.00				
May-02						11	1	11.00				
Jun-02						11	1	11.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

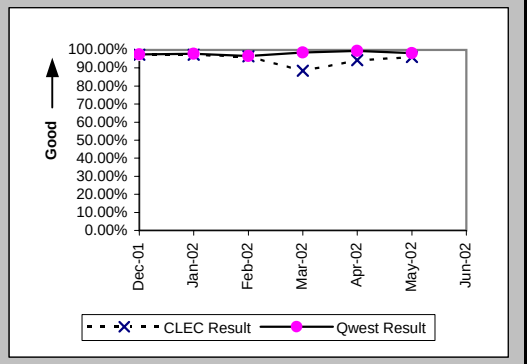
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	106	111	95.50%	0	0	400	417	95.92%	19.78%	0.22	-0.87	No
Jan-02	106	110	96.36%	0	0	408	424	96.23%	19.06%	-0.07	-1.04	No
Feb-02	110	114	96.49%	0	0	450	471	95.54%	20.64%	-0.44	-1.27	No
Mar-02	96	113	84.96%	0	0	499	514	97.08%	16.83%	4.48	1.72	Yes
Apr-02	100	107	93.46%	0	0	489	499	98.00%	14.01%	2.28	0.39	Yes
May-02	97	102	95.10%	0	0	453	466	97.21%	16.47%	1.07	-0.35	No
Jun-02	82	93	88.17%	0	0	408	424	96.23%	19.06%	2.81	0.71	Yes



Checklist #4 - Unbundled Loop - ISDN Capable Installation

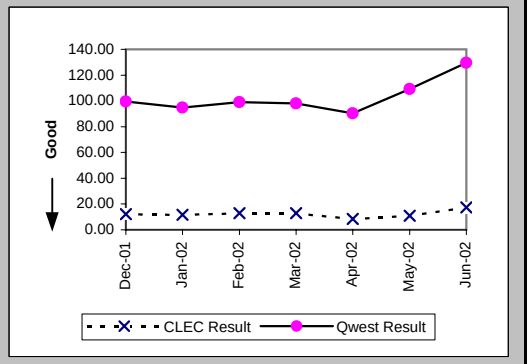
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	108	111	97.30%	0	0	407	417	97.60%	15.30%	0.21	-0.87	No
Jan-02	107	110	97.27%	0	0	415	424	97.88%	14.41%	0.4	-0.76	No
Feb-02	110	114	96.49%	0	0	455	471	96.60%	18.12%	0.09	-0.94	No
Mar-02	100	113	88.50%	0	0	507	514	98.64%	11.59%	4.48	1.72	Yes
Apr-02	101	107	94.39%	0	0	496	499	99.40%	7.73%	3.1	0.89	Yes
May-02	98	102	96.08%	0	0	458	466	98.28%	12.99%	1.31	-0.21	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

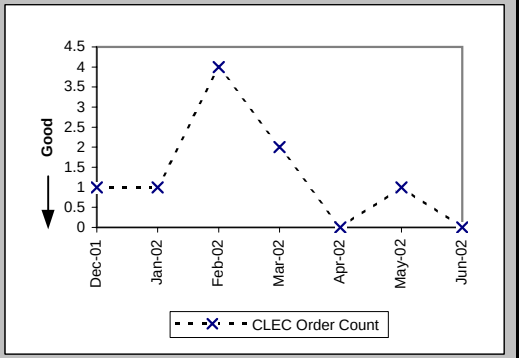
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	61	5	12.20	0	0	6572	66	99.58	103.74	-1.82	-2.1	No
Jan-02	58	5	11.60	0	0	5027	53	94.85	106.84	-1.67	-2.01	No
Feb-02	103	8	12.88	0	0	5845	59	99.07	109.91	-2.08	-2.27	No
Mar-02	39	3	13.00	0	0	6568	67	98.03	114.52	-1.26	-1.76	No
Apr-02	25	3	8.33	0	0	7132	79	90.28	115.04	-1.21	-1.74	No
May-02	65	6	10.83	0	0	8838	81	109.11	115.67	-2.01	-2.22	No
Jun-02	35	2	17.50	0	0	8808	68	129.53	130.54	-1.2	-1.73	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

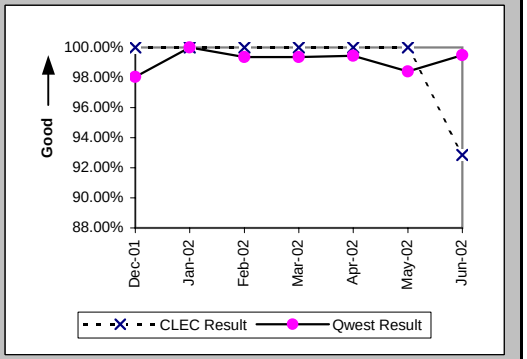
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	4
Mar-02	2
Apr-02	0
May-02	1
Jun-02	0



Checklist #4 - Unbundled Loop - ISDN Capable Repair

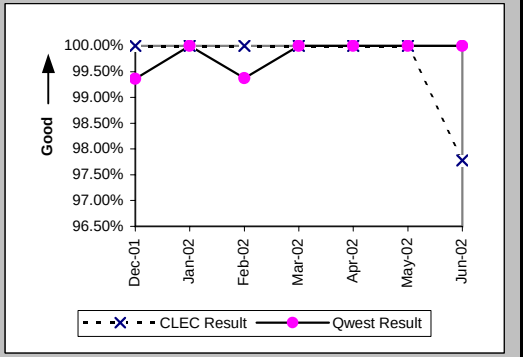
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	151	154	98.05%	13.82%	-0.52	-1.32	No
Jan-02	7	7	100.00%	0	0	164	164	100.00%	N/A	N/A	N/A	
Feb-02	11	11	100.00%	4	0	158	159	99.37%	7.91%	-0.26	-1.16	No
Mar-02	30	30	100.00%	0	0	157	158	99.37%	7.93%	-0.4	-1.24	No
Apr-02	18	18	100.00%	1	0	177	178	99.44%	7.47%	-0.3	-1.18	No
May-02	29	29	100.00%	1	0	184	187	98.40%	12.56%	-0.64	-1.39	No
Jun-02	39	42	92.86%	3	0	193	194	99.48%	7.16%	2.35	0.43	Yes



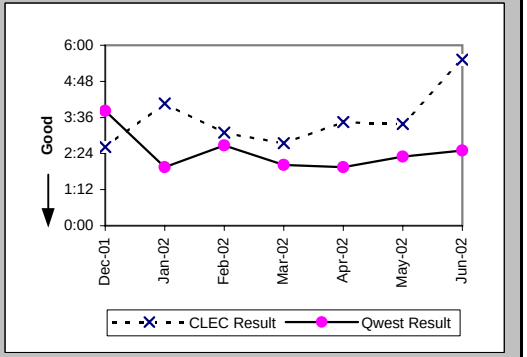
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	155	156	99.36%	7.98%	-0.31	-1.19	No
Jan-02	7	7	100.00%	0	0	165	165	100.00%	N/A	N/A	N/A	
Feb-02	12	12	100.00%	4	0	159	160	99.38%	7.88%	-0.26	-1.16	No
Mar-02	31	31	100.00%	0	0	158	158	100.00%	N/A	N/A	N/A	
Apr-02	20	20	100.00%	1	0	179	179	100.00%	N/A	N/A	N/A	
May-02	30	30	100.00%	1	0	187	187	100.00%	N/A	N/A	N/A	
Jun-02	44	45	97.78%	3	0	195	195	100.00%	N/A	N/A	-0.16	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

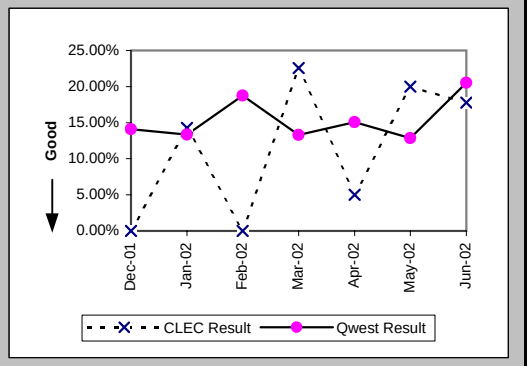
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41:52	16	2:37	0	0	596:35	156	3:49	7:41	-0.6	-1.36	No
Jan-02	28:30	7	4:04	0	0	321:33	165	1:57	2:22	2.05	0.25	Yes
Feb-02	37:13	12	3:06	4	0	427:26	160	2:40	6:15	0.97	-0.41	No
Mar-02	85:17	31	2:45	0	0	317:22	158	2:01	3:06	1.14	-0.31	No
Apr-02	69:08	20	3:27	1	0	349:16	179	1:57	2:56	1.64	-0.01	No
May-02	101:17	30	3:23	1	0	429:12	187	2:18	4:46	0.94	-0.43	No
Jun-02	248:29	45	5:31	3	0	487:15	195	2:30	4:45	2.75	0.67	Yes



Checklist #4 - Unbundled Loop - ISDN Capable Repair

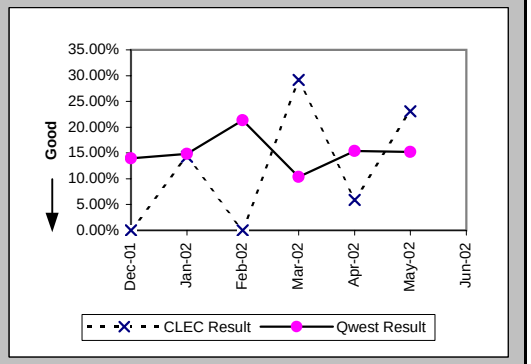
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	16	0.00%	0	0	22	156	14.10%	34.80%	-1.54	-1.94	No
Jan-02	1	7	14.29%	0	0	22	165	13.33%	33.99%	0.11	-0.93	No
Feb-02	0	12	0.00%	4	0	30	160	18.75%	39.03%	-1.61	-1.98	No
Mar-02	7	31	22.58%	0	0	21	158	13.29%	33.95%	1.28	-0.22	No
Apr-02	1	20	5.00%	1	0	27	179	15.08%	35.79%	-1.2	-1.73	No
May-02	6	30	20.00%	1	0	24	187	12.83%	33.45%	1.03	-0.38	No
Jun-02	8	45	17.78%	3	0	40	195	20.51%	40.38%	-0.41	-1.25	No



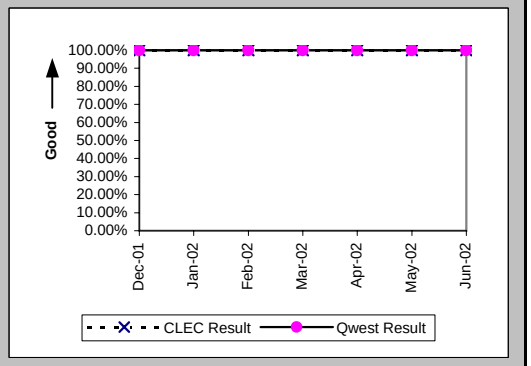
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	0	0	12	86	13.95%	34.65%	-1.26	-1.76	No
Jan-02	1	7	14.29%	0	0	12	81	14.81%	35.52%	-0.04	-1.02	No
Feb-02	0	11	0.00%	4	0	22	103	21.36%	40.98%	-1.64	-2	No
Mar-02	7	24	29.17%	0	0	8	77	10.39%	30.51%	2.08	0.27	Yes
Apr-02	1	17	5.88%	1	0	14	91	15.38%	36.08%	-1	-1.61	No
May-02	6	26	23.08%	1	0	14	92	15.22%	35.92%	0.92	-0.44	No
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

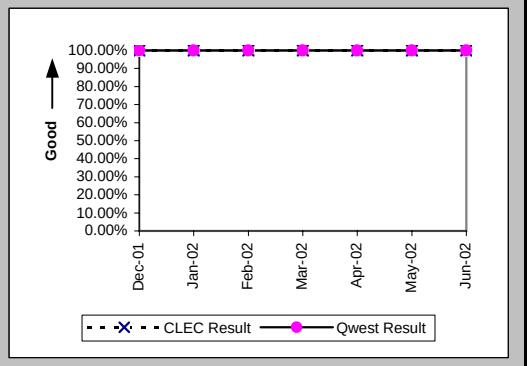
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	4	0	17	17	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	7	7	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
May-02	15	15	100.00%	3	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

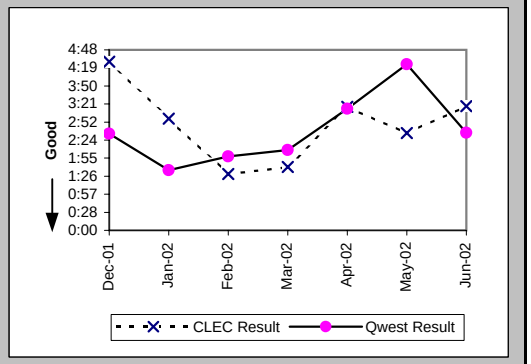
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	4	0	17	17	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Apr-02	7	7	100.00%	0	0	31	31	100.00%	N/A	N/A	N/A	
May-02	15	15	100.00%	3	0	16	16	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	



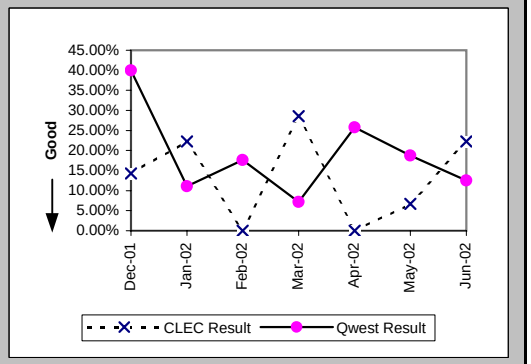
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31:23	7	4:29	1	0	25:41	10	2:34	1:33	1.5	-0.09	No
Jan-02	26:42	9	2:58	0	0	28:48	18	1:36	1:59	1.39	-0.16	No
Feb-02	6:00	4	1:30	4	0	33:22	17	1:58	2:45	-0.3	-1.18	No
Mar-02	11:47	7	1:41	1	0	29:55	14	2:08	2:15	-0.44	-1.26	No
Apr-02	23:02	7	3:17	0	0	100:20	31	3:14	4:10	0.06	-0.96	No
May-02	38:50	15	2:35	3	0	70:37	16	4:25	6:30	-0.78	-1.47	No
Jun-02	29:43	9	3:18	1	0	41:34	16	2:36	3:25	0.42	-0.75	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

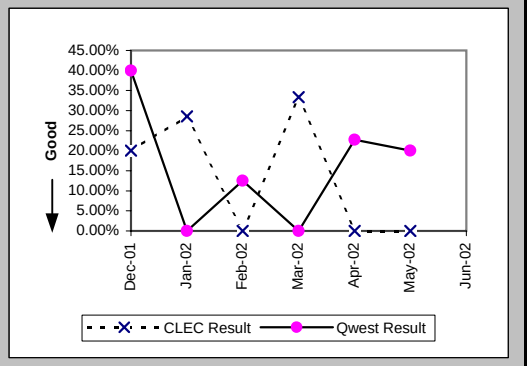
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	1	0	4	10	40.00%	48.99%	-1.07	-1.65	No
Jan-02	2	9	22.22%	0	0	2	18	11.11%	31.43%	0.61	-0.63	No
Feb-02	0	4	0.00%	4	0	3	17	17.65%	38.12%	-0.83	-1.51	No
Mar-02	2	7	28.57%	1	0	1	14	7.14%	25.75%	1.11	-0.33	No
Apr-02	0	7	0.00%	0	0	8	31	25.81%	43.76%	-1.41	-1.86	No
May-02	1	15	6.67%	3	0	3	16	18.75%	39.03%	-0.86	-1.52	No
Jun-02	2	9	22.22%	1	0	2	16	12.50%	33.07%	0.54	-0.67	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

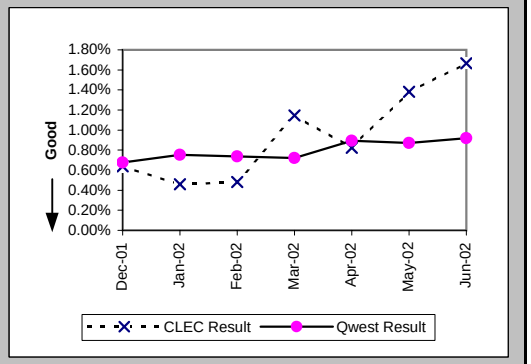
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	1	0	2	5	40.00%	48.99%	-0.65	-1.39	No
Jan-02	2	7	28.57%	0	0	0	6	0.00%	N/A	N/A	-0.27	No
Feb-02	0	2	0.00%	4	0	1	8	12.50%	33.07%	-0.48	-1.29	No
Mar-02	2	6	33.33%	1	0	0	10	0.00%	N/A	N/A	-0.03	No
Apr-02	0	5	0.00%	0	0	5	22	22.73%	41.91%	-1.09	-1.67	No
May-02	0	7	0.00%	3	0	2	10	20.00%	40.00%	-1.01	-1.62	No
Jun-02												



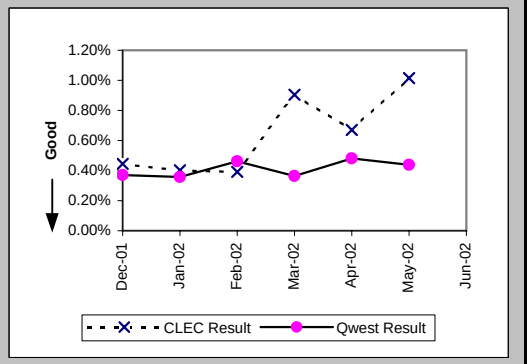
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	3596	0.64%	1	0	166	24571	0.68%	8.19%	-0.25	-1.15	No
Jan-02	16	3489	0.46%	0	0	183	24299	0.75%	8.65%	-1.88	-2.14	No
Feb-02	16	3324	0.48%	8	0	177	24014	0.74%	8.55%	-1.62	-1.98	No
Mar-02	38	3320	1.14%	1	0	172	23853	0.72%	8.46%	2.7	0.64	Yes
Apr-02	27	3283	0.82%	1	0	210	23494	0.89%	9.41%	-0.41	-1.25	No
May-02	45	3254	1.38%	4	0	203	23315	0.87%	9.29%	2.95	0.79	Yes
Jun-02	54	3241	1.67%	4	0	211	22962	0.92%	9.54%	4.17	1.54	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

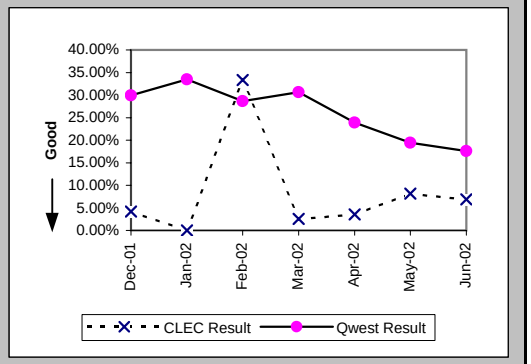
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	3596	0.44%	1	0	91	24571	0.37%	6.07%	0.69	-0.58	No
Jan-02	14	3489	0.40%	0	0	87	24299	0.36%	5.97%	0.4	-0.76	No
Feb-02	13	3324	0.39%	8	0	111	24014	0.46%	6.78%	-0.57	-1.34	No
Mar-02	30	3320	0.90%	1	0	87	23853	0.36%	6.03%	4.83	1.93	Yes
Apr-02	22	3283	0.67%	1	0	113	23494	0.48%	6.92%	1.47	-0.11	No
May-02	33	3254	1.01%	4	0	102	23315	0.44%	6.60%	4.67	1.84	Yes
Jun-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

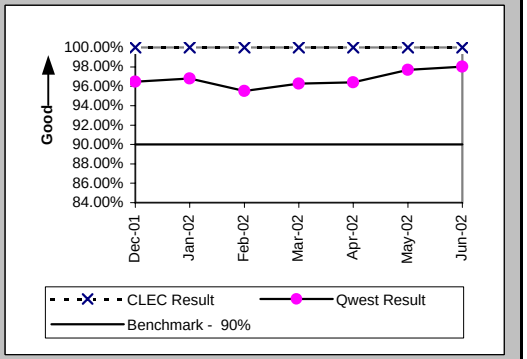
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	24	4.17%	0	0	71	237	29.96%	45.81%	-2.63	-2.6	No
Jan-02	0	16	0.00%	0	0	92	275	33.45%	47.18%	-2.76	-2.68	No
Feb-02	8	24	33.33%	0	0	71	248	28.63%	45.20%	0.49	-0.7	No
Mar-02	1	39	2.56%	0	0	76	248	30.65%	46.10%	-3.54	-3.15	No
Apr-02	1	28	3.57%	0	0	66	276	23.91%	42.66%	-2.4	-2.46	No
May-02	4	49	8.16%	0	0	49	252	19.44%	39.58%	-1.83	-2.11	No
Jun-02	4	58	6.90%	0	0	45	256	17.58%	38.06%	-1.93	-2.17	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

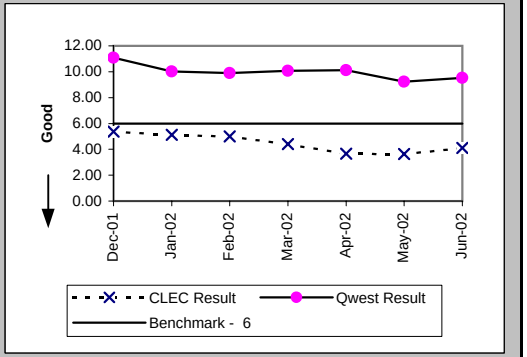
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	1581	1639	96.46%	18.48%	-0.76	-1.46	No
Jan-02	9	9	100.00%	1	0	1334	1378	96.81%	17.58%	-0.54	-1.33	No
Feb-02	9	9	100.00%	0	0	1126	1179	95.50%	20.72%	-0.65	-1.39	No
Mar-02	26	26	100.00%	0	0	1243	1291	96.28%	18.92%	-0.99	-1.6	No
Apr-02	23	23	100.00%	0	0	1131	1173	96.42%	18.58%	-0.92	-1.56	No
May-02	26	26	100.00%	0	0	979	1002	97.70%	14.98%	-0.77	-1.47	No
Jun-02	28	28	100.00%	0	0	893	911	98.02%	13.92%	-0.74	-1.45	No



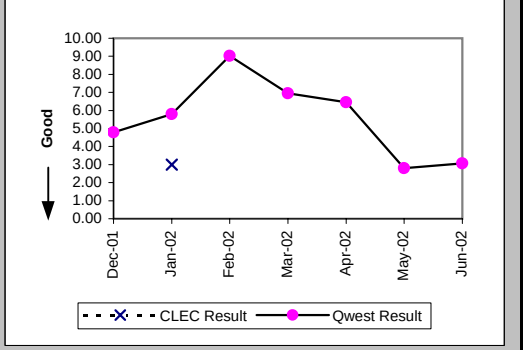
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	8	5.38	8	0	18186	1641	11.08	6.25	-2.58	-2.57	No
Jan-02	41	8	5.12	2	0	13837	1379	10.03	3.33	-4.16	-3.53	No
Feb-02	40	8	5.00	1	0	11666	1179	9.89	4.20	-3.29	-3	No
Mar-02	97	22	4.41	4	0	13019	1291	10.08	3.36	-7.85	-5.77	No
Apr-02	62	17	3.65	7	0	11923	1178	10.12	4.32	-6.14	-4.73	No
May-02	69	19	3.63	7	0	9255	1004	9.22	4.34	-5.56	-4.38	No
Jun-02	111	27	4.11	1	0	8729	917	9.52	3.24	-8.55	-6.2	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

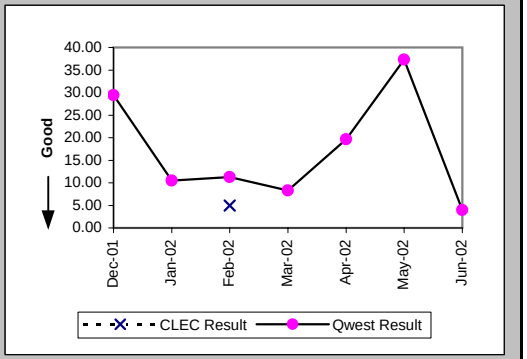
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						177	37	4.78	7.70			
Jan-02	3	1	3.00	0	0	162	28	5.79	11.18	-0.24	-1.15	No
Feb-02						325	36	9.03	11.72			
Mar-02						271	39	6.95	12.07			
Apr-02						168	26	6.46	11.17			
May-02						56	20	2.80	3.56			
Jun-02						46	15	3.07	2.81			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

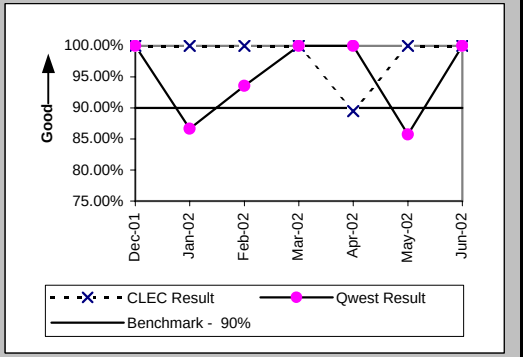
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						589	20	29.45	37.87			
Jan-02						168	16	10.50	9.69			
Feb-02	5	1	5.00	0	0	192	17	11.29	5.75	-1.06	-1.65	No
Mar-02						75	9	8.33	5.00			
Apr-02						374	19	19.68	16.21			
May-02						112	3	37.33	58.65			
Jun-02						12	3	4.00	3.00			



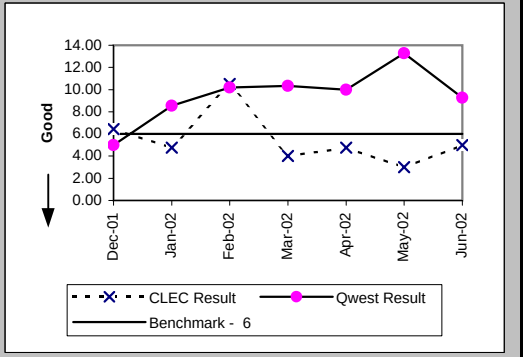
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	18	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	No
Jan-02	17	17	100.00%	1	0	13	15	86.67%	33.99%	-1.11	-1.67	No
Feb-02	7	7	100.00%	0	0	29	31	93.55%	24.57%	-0.63	-1.38	No
Mar-02	20	20	100.00%	0	0	19	19	100.00%	N/A	N/A	N/A	No
Apr-02	17	19	89.47%	1	0	24	24	100.00%	N/A	N/A	-0.2	Yes
May-02	3	3	100.00%	0	0	6	7	85.71%	34.99%	-0.59	-1.36	No
Jun-02	3	3	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

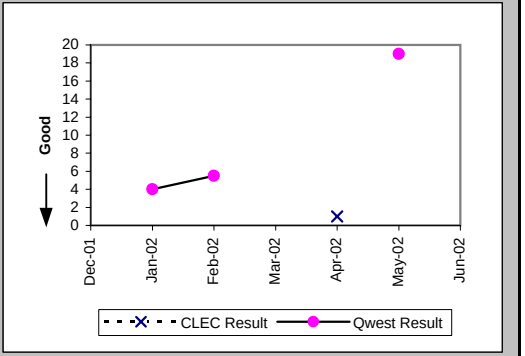
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	58	9	6.44	10	0	30	6	5.00	2.61	0.5	-0.7	Yes
Jan-02	81	17	4.76	2	0	128	15	8.53	2.61	-4.07	-3.47	No
Feb-02	21	2	10.50	5	0	316	31	10.19	2.79	0.91	-0.45	Yes
Mar-02	72	18	4.00	3	0	196	19	10.32	1.20	-15.94	-10.69	No
Apr-02	76	16	4.75	4	0	240	24	10.00	2.06	-7.88	-5.79	No
May-02	6	2	3.00	1	0	93	7	13.29	6.95	-1.85	-2.12	No
Jun-02	15	3	5.00	0	0	139	15	9.27	3.47	-1.94	-2.18	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

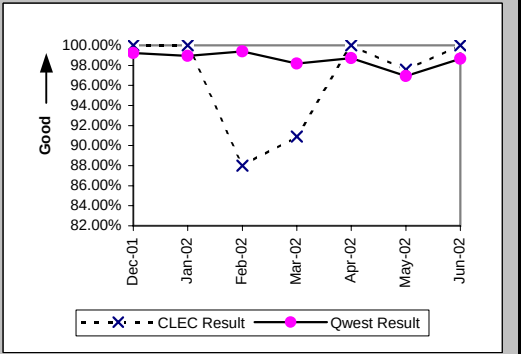
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	2	4.00	2.83			
Feb-02						11	2	5.50	6.36			
Mar-02												
Apr-02	2	2	1.00	1	0							
May-02						19	1	19.00				
Jun-02												



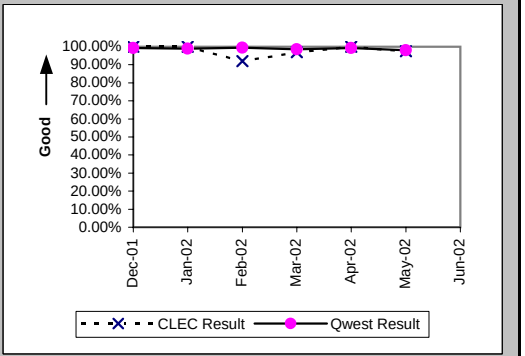
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	0	0	1694	1707	99.24%	8.69%	-0.5	-1.3	No
Jan-02	34	34	100.00%	0	0	1505	1521	98.95%	10.20%	-0.59	-1.36	No
Feb-02	22	25	88.00%	0	0	1295	1303	99.39%	7.81%	3.41	1.07	Yes
Mar-02	30	33	90.91%	0	0	1238	1261	98.18%	13.38%	2.23	0.35	Yes
Apr-02	49	49	100.00%	0	0	1241	1257	98.73%	11.21%	-0.78	-1.47	No
May-02	40	41	97.56%	0	0	1073	1107	96.93%	17.25%	-0.23	-1.14	No
Jun-02	31	31	100.00%	0	0	959	972	98.66%	11.49%	-0.64	-1.39	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

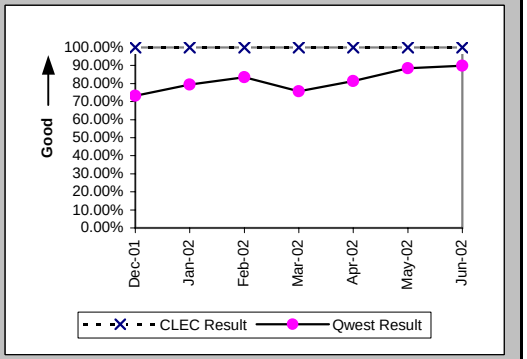
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	0	0	1696	1707	99.36%	8.00%	-0.46	-1.28	No
Jan-02	34	34	100.00%	0	0	1506	1521	99.01%	9.88%	-0.58	-1.35	No
Feb-02	23	25	92.00%	0	0	1295	1303	99.39%	7.81%	2.52	0.53	Yes
Mar-02	32	33	96.97%	0	0	1243	1261	98.57%	11.86%	0.71	-0.57	No
Apr-02	49	49	100.00%	0	0	1247	1257	99.20%	8.88%	-0.61	-1.37	No
May-02	40	41	97.56%	0	0	1086	1107	98.10%	13.64%	0.3	-0.82	No
Jun-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

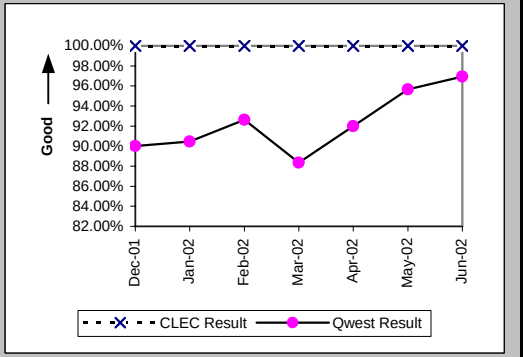
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	4	0	313	427	73.30%	44.24%	-1.04	-1.63	No
Jan-02	5	5	100.00%	1	0	451	568	79.40%	40.44%	-1.13	-1.69	No
Feb-02	4	4	100.00%	0	0	269	322	83.54%	37.08%	-0.88	-1.54	No
Mar-02	7	7	100.00%	0	0	349	461	75.71%	42.89%	-1.49	-1.9	No
Apr-02	3	3	100.00%	1	0	325	399	81.45%	38.87%	-0.82	-1.5	No
May-02	4	4	100.00%	0	0	427	483	88.41%	32.02%	-0.72	-1.44	No
Jun-02	1	1	100.00%	1	0	380	423	89.83%	30.22%	-0.34	-1.2	No



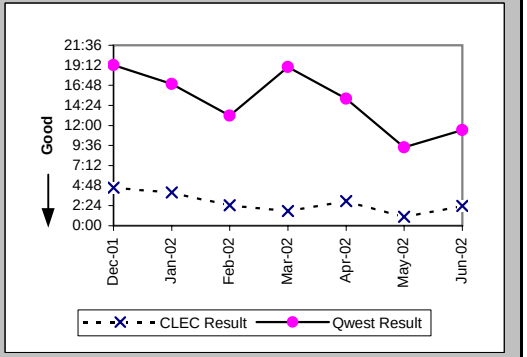
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	4	0	387	430	90.00%	30.00%	-0.58	-1.35	No
Jan-02	5	5	100.00%	1	0	521	576	90.45%	29.39%	-0.72	-1.44	No
Feb-02	4	4	100.00%	0	0	302	326	92.64%	26.12%	-0.56	-1.34	No
Mar-02	7	7	100.00%	0	0	410	464	88.36%	32.07%	-0.95	-1.58	No
Apr-02	3	3	100.00%	1	0	368	400	92.00%	27.13%	-0.51	-1.31	No
May-02	4	4	100.00%	0	0	462	483	95.65%	20.39%	-0.42	-1.26	No
Jun-02	1	1	100.00%	1	0	411	424	96.93%	17.24%	-0.18	-1.11	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

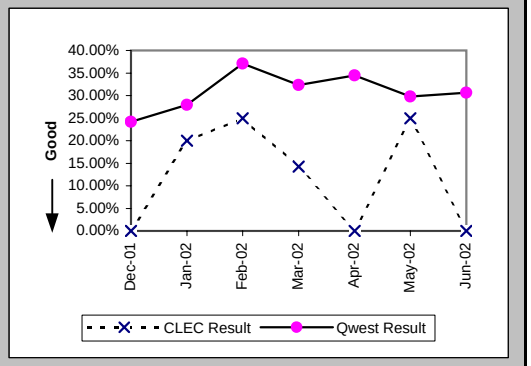
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13:38	3	4:33	4	0	8263:16	430	19:13	29:51	-0.85	-1.52	No
Jan-02	19:49	5	3:58	1	0	9764:53	576	16:57	32:19	-0.89	-1.54	No
Feb-02	9:53	4	2:28	0	0	4292:40	326	13:10	20:50	-1.02	-1.62	No
Mar-02	12:12	7	1:45	0	0	8808:59	464	18:59	31:41	-1.43	-1.87	No
Apr-02	8:48	3	2:56	1	0	6088:01	400	15:13	26:36	-0.8	-1.48	No
May-02	4:16	4	1:04	0	0	4540:06	483	9:24	14:47	-1.12	-1.68	No
Jun-02	2:23	1	2:23	1	0	4860:38	424	11:28	38:19	-0.24	-1.14	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

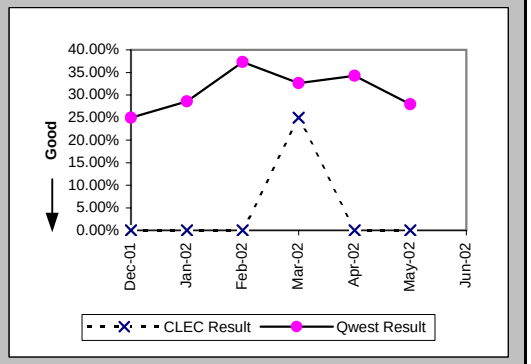
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	4	0	104	430	24.19%	42.82%	-0.97	-1.59	No
Jan-02	1	5	20.00%	1	0	161	576	27.95%	44.88%	-0.39	-1.24	No
Feb-02	1	4	25.00%	0	0	121	326	37.12%	48.31%	-0.5	-1.3	No
Mar-02	1	7	14.29%	0	0	150	464	32.33%	46.77%	-1.01	-1.62	No
Apr-02	0	3	0.00%	1	0	138	400	34.50%	47.54%	-1.25	-1.76	No
May-02	1	4	25.00%	0	0	144	483	29.81%	45.74%	-0.21	-1.13	No
Jun-02	0	1	0.00%	1	0	130	424	30.66%	46.11%	-0.66	-1.4	No



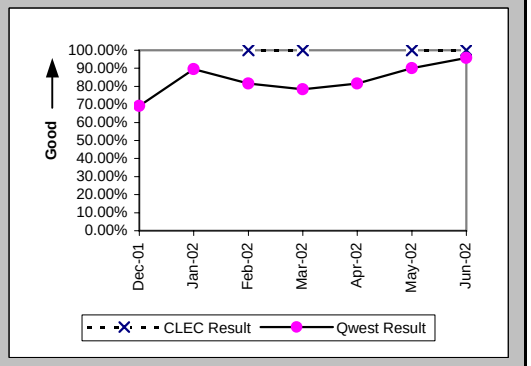
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	4	0	68	272	25.00%	43.30%	-0.99	-1.6	No
Jan-02	0	2	0.00%	1	0	106	371	28.57%	45.18%	-0.89	-1.54	No
Feb-02	0	2	0.00%	0	0	84	225	37.33%	48.37%	-1.09	-1.66	No
Mar-02	1	4	25.00%	0	0	107	328	32.62%	46.88%	-0.32	-1.2	No
Apr-02	0	1	0.00%	1	0	84	245	34.29%	47.47%	-0.72	-1.44	No
May-02	0	2	0.00%	0	0	86	308	27.92%	44.86%	-0.88	-1.53	No
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

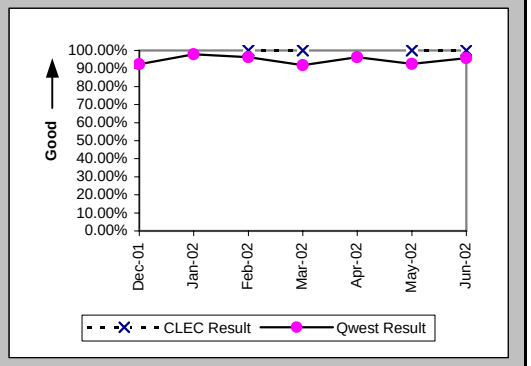
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	26	69.23%	46.15%			
Jan-02						43	48	89.58%	30.55%			
Feb-02	3	3	100.00%	0	0	22	27	81.48%	38.84%	-0.78	-1.48	No
Mar-02	1	1	100.00%	1	0	29	37	78.38%	41.17%	-0.52	-1.32	No
Apr-02						22	27	81.48%	38.84%			
May-02	2	2	100.00%	0	0	36	40	90.00%	30.00%	-0.46	-1.28	No
Jun-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

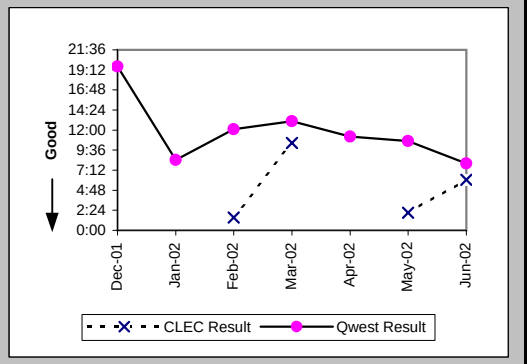
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	26	92.31%	26.65%			
Jan-02						47	48	97.92%	14.28%			
Feb-02	3	3	100.00%	0	0	26	27	96.30%	18.89%	-0.32	-1.2	No
Mar-02	1	1	100.00%	1	0	34	37	91.89%	27.30%	-0.29	-1.18	No
Apr-02						26	27	96.30%	18.89%			
May-02	2	2	100.00%	0	0	37	40	92.50%	26.34%	-0.39	-1.24	No
Jun-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No



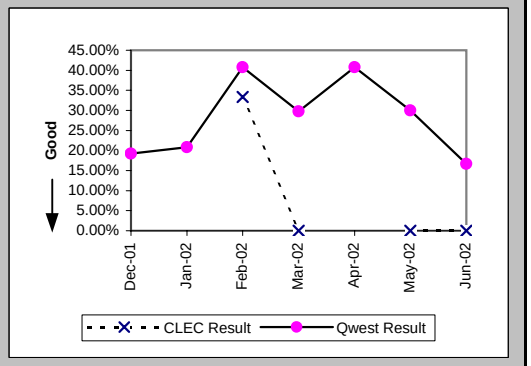
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						509:32	26	19:36	19:25			
Jan-02						404:55	48	8:26	12:31			
Feb-02	4:36	3	1:32	0	0	326:44	27	12:06	15:11	-1.14	-1.7	No
Mar-02	10:28	1	10:28	1	0	482:45	37	13:03	20:24	-0.12	-1.08	No
Apr-02						302:57	27	11:13	13:56			
May-02	4:14	2	2:07	0	0	428:06	40	10:42	18:21	-0.65	-1.39	No
Jun-02	6:02	1	6:02	0	0	192:19	24	8:01	16:07	-0.12	-1.07	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

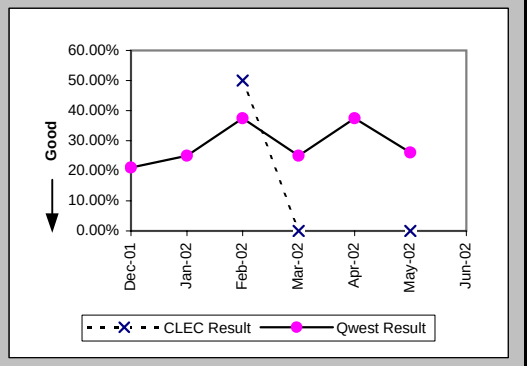
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	26	19.23%	39.41%			
Jan-02						10	48	20.83%	40.61%			
Feb-02	1	3	33.33%	0	0	11	27	40.74%	49.14%	-0.25	-1.15	No
Mar-02	0	1	0.00%	1	0	11	37	29.73%	45.71%	-0.64	-1.39	No
Apr-02						11	27	40.74%	49.14%			
May-02	0	2	0.00%	0	0	12	40	30.00%	45.83%	-0.9	-1.55	No
Jun-02	0	1	0.00%	0	0	4	24	16.67%	37.27%	-0.44	-1.27	No



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

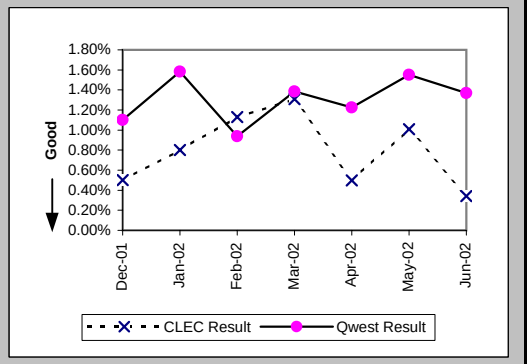
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	19	21.05%	40.77%			
Jan-02						9	36	25.00%	43.30%			
Feb-02	1	2	50.00%	0	0	6	16	37.50%	48.41%	0.2	-0.88	No
Mar-02	0	1	0.00%	1	0	6	24	25.00%	43.30%	-0.57	-1.34	No
Apr-02						6	16	37.50%	48.41%			
May-02	0	2	0.00%	0	0	6	23	26.09%	43.91%	-0.81	-1.49	No
Jun-02												



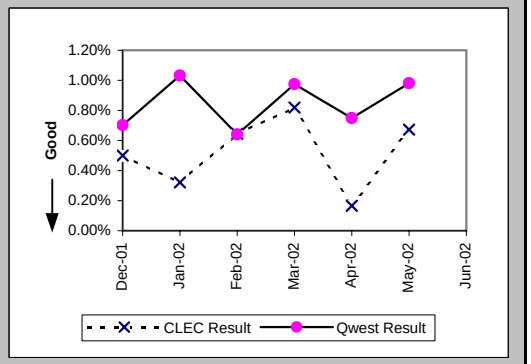
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	600	0.50%	4	0	456	41394	1.10%	10.44%	-1.4	-1.85	No
Jan-02	5	623	0.80%	1	0	624	39438	1.58%	12.48%	-1.55	-1.94	No
Feb-02	7	620	1.13%	0	0	353	37580	0.94%	9.65%	0.49	-0.7	No
Mar-02	8	611	1.31%	1	0	501	36150	1.39%	11.69%	-0.16	-1.1	No
Apr-02	3	602	0.50%	1	0	427	34869	1.22%	11.00%	-1.61	-1.98	No
May-02	6	594	1.01%	0	0	523	33729	1.55%	12.36%	-1.06	-1.64	No
Jun-02	2	587	0.34%	1	0	448	32685	1.37%	11.63%	-2.13	-2.29	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

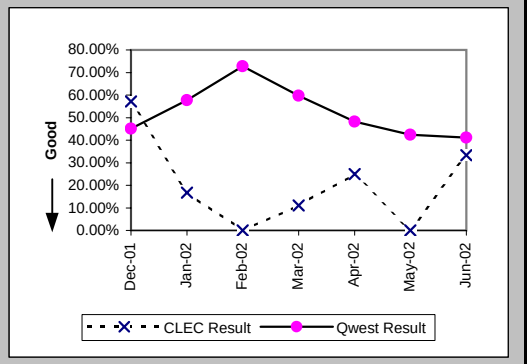
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	600	0.50%	4	0	291	41394	0.70%	8.36%	-0.59	-1.36	No
Jan-02	2	623	0.32%	1	0	407	39438	1.03%	10.11%	-1.74	-2.06	No
Feb-02	4	620	0.65%	0	0	241	37580	0.64%	7.98%	0.01	-0.99	No
Mar-02	5	611	0.82%	1	0	352	36150	0.97%	9.82%	-0.39	-1.24	No
Apr-02	1	602	0.17%	1	0	261	34869	0.75%	8.62%	-1.64	-2	No
May-02	4	594	0.67%	0	0	331	33729	0.98%	9.86%	-0.75	-1.46	No
Jun-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

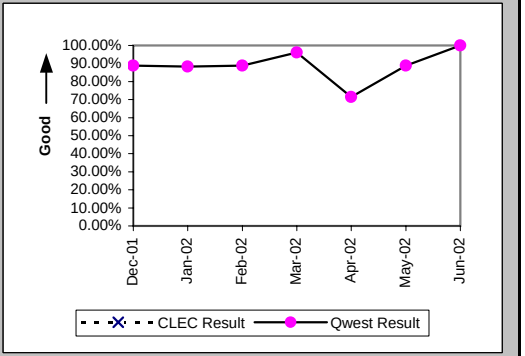
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	7	57.14%	0	0	375	831	45.13%	49.76%	0.6	-0.63	No
Jan-02	1	6	16.67%	0	0	851	1475	57.69%	49.40%	-2.03	-2.23	No
Feb-02	0	7	0.00%	0	0	940	1293	72.70%	44.55%	-4.31	-3.62	No
Mar-02	1	9	11.11%	0	0	744	1245	59.76%	49.04%	-2.97	-2.8	No
Apr-02	1	4	25.00%	0	0	398	825	48.24%	49.97%	-0.93	-1.56	No
May-02	0	6	0.00%	0	0	386	909	42.46%	49.43%	-2.1	-2.28	No
Jun-02	1	3	33.33%	0	0	313	761	41.13%	49.21%	-0.27	-1.17	No



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

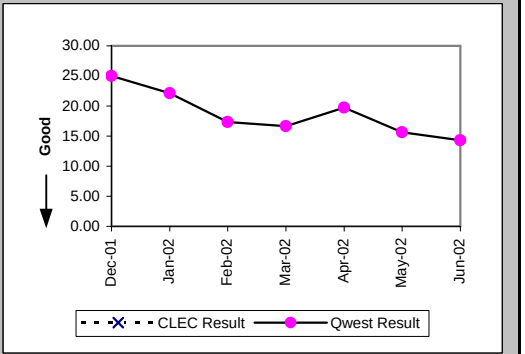
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	18	88.89%	31.43%			
Jan-02						38	43	88.37%	32.06%			
Feb-02						24	27	88.89%	31.43%			
Mar-02						49	51	96.08%	19.41%			
Apr-02						10	14	71.43%	45.18%			
May-02						16	18	88.89%	31.43%			
Jun-02						10	10	100.00%	0.00%			



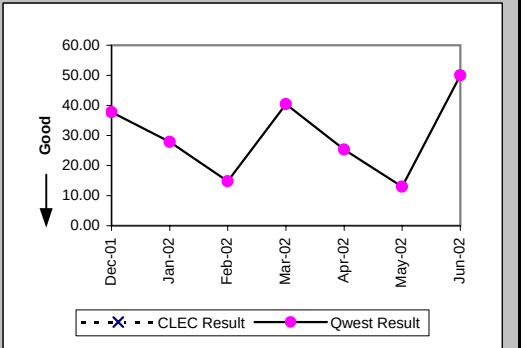
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						825	33	25.00	25.51			
Jan-02						1638	74	22.14	20.68			
Feb-02						972	56	17.36	11.98			
Mar-02						1348	81	16.64	16.89			
Apr-02						1086	55	19.75	12.52			
May-02						689	44	15.66	11.32			
Jun-02						300	21	14.29	12.04			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

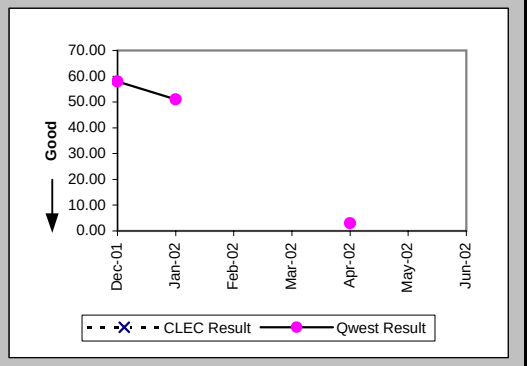
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						151	4	37.75	34.37			
Jan-02						251	9	27.89	29.30			
Feb-02						118	8	14.75	9.24			
Mar-02						606	15	40.40	31.29			
Apr-02						177	7	25.29	12.88			
May-02						65	5	13.00	6.78			
Jun-02						50	1	50.00				



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

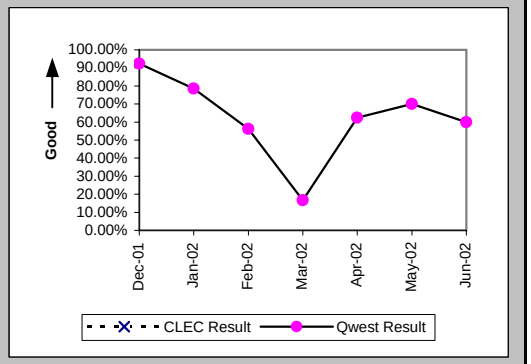
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						51	1	51.00				
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												



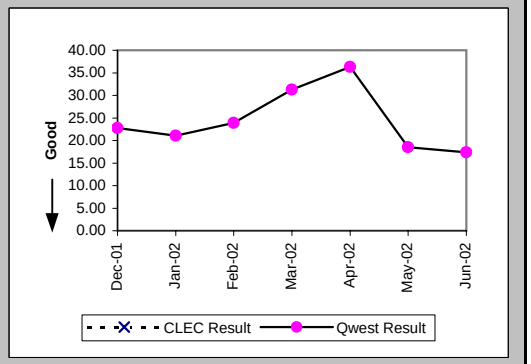
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	26	92.31%	26.65%			
Jan-02						11	14	78.57%	41.03%			
Feb-02						9	16	56.25%	49.61%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						5	8	62.50%	48.41%			
May-02						7	10	70.00%	45.83%			
Jun-02						3	5	60.00%	48.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

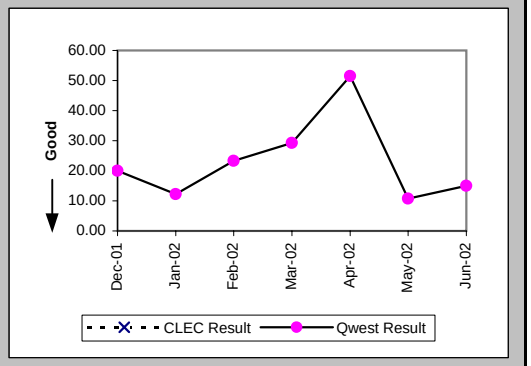
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						796	35	22.74	26.33			
Jan-02						463	22	21.05	24.84			
Feb-02						693	29	23.90	30.07			
Mar-02						375	12	31.25	25.24			
Apr-02						908	25	36.32	41.85			
May-02						481	26	18.50	17.68			
Jun-02						191	11	17.36	19.18			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

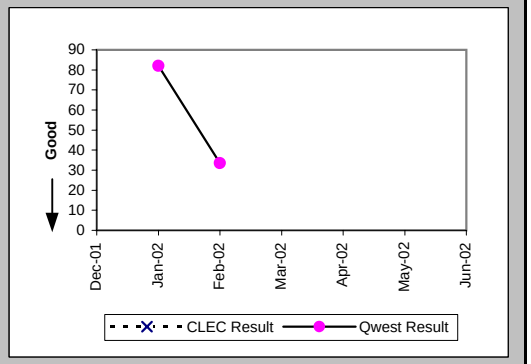
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	8	20.00	13.76			
Jan-02						49	4	12.25	14.71			
Feb-02						233	10	23.30	29.80			
Mar-02						205	7	29.29	31.77			
Apr-02						515	10	51.50	57.69			
May-02						43	4	10.75	9.60			
Jun-02						60	4	15.00	14.28			



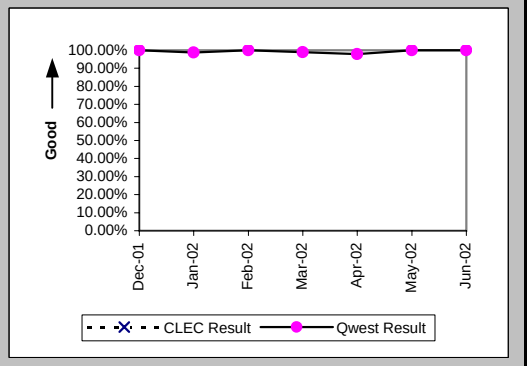
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						82	1	82.00				
Feb-02						67	2	33.50	44.55			
Mar-02												
Apr-02												
May-02												
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

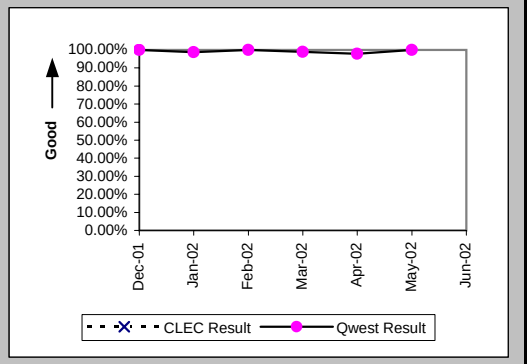
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	71	100.00%	0.00%			
Jan-02						83	84	98.81%	10.85%			
Feb-02						91	91	100.00%	0.00%			
Mar-02						93	94	98.94%	10.26%			
Apr-02						90	92	97.83%	14.58%			
May-02						79	79	100.00%	0.00%			
Jun-02						55	55	100.00%	0.00%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

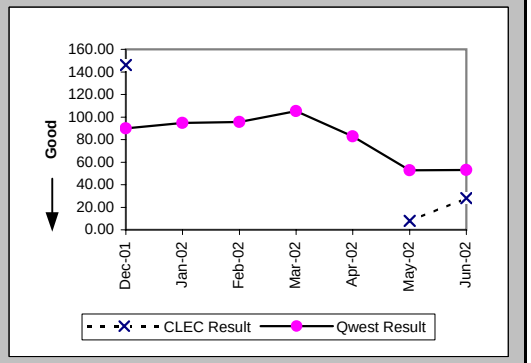
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	71	100.00%	0.00%			
Jan-02						83	84	98.81%	10.85%			
Feb-02						91	91	100.00%	0.00%			
Mar-02						93	94	98.94%	10.26%			
Apr-02						90	92	97.83%	14.58%			
May-02						79	79	100.00%	0.00%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

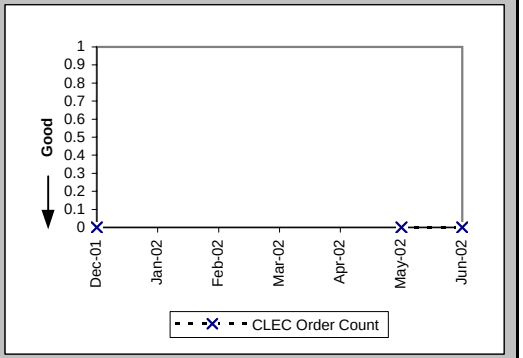
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	146	1	146.00	0	0	2341	26	90.04	113.56	0.56	-0.66	No
Jan-02						1989	21	94.71	130.76			
Feb-02						1719	18	95.50	143.69			
Mar-02						1370	13	105.38	172.95			
Apr-02						1407	17	82.76	162.93			
May-02	8	1	8.00	0	0	1265	24	52.71	127.59	-0.34	-1.21	No
Jun-02	28	1	28.00	0	0	1487	28	53.11	122.61	-0.2	-1.12	No



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

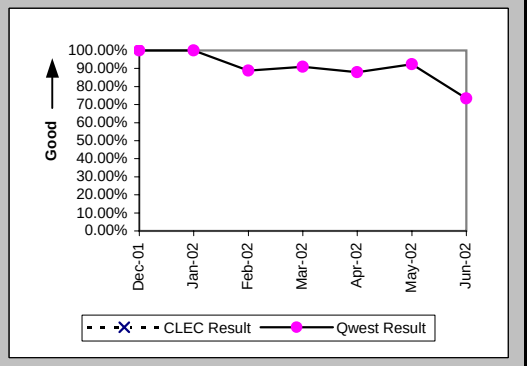
Date	CLEC Order Count
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

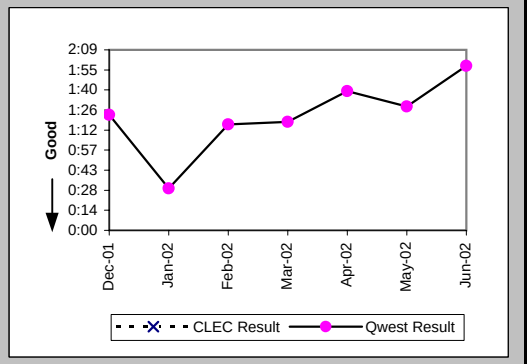
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						22	25	88.00%	32.50%			
May-02						12	13	92.31%	26.65%			
Jun-02						11	15	73.33%	44.22%			



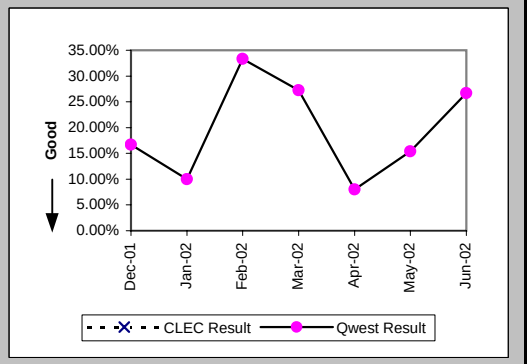
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16:33	12	1:23	1:13			
Jan-02						5:04	10	0:30	0:23			
Feb-02						11:23	9	1:16	1:55			
Mar-02						14:20	11	1:18	1:14			
Apr-02						41:52	25	1:40	1:56			
May-02						19:23	13	1:29	1:17			
Jun-02						29:32	15	1:58	1:57			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

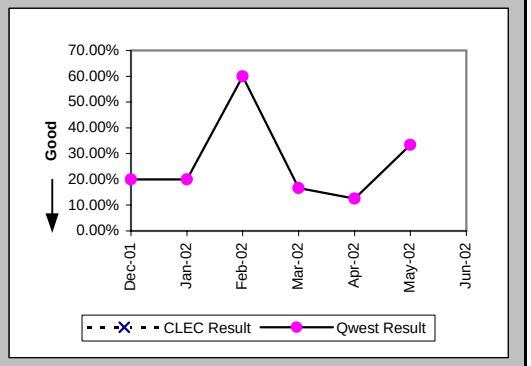
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						3	9	33.33%	47.14%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						2	25	8.00%	27.13%			
May-02						2	13	15.38%	36.08%			
Jun-02						4	15	26.67%	44.22%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

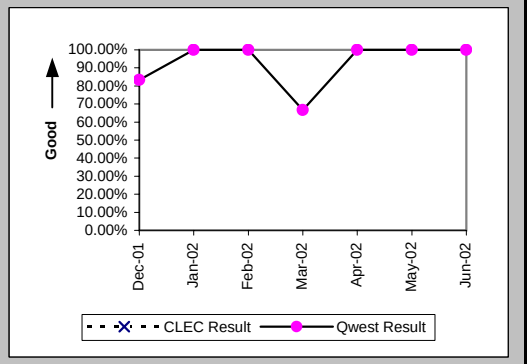
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						2	16	12.50%	33.07%			
May-02						2	6	33.33%	47.14%			
Jun-02												



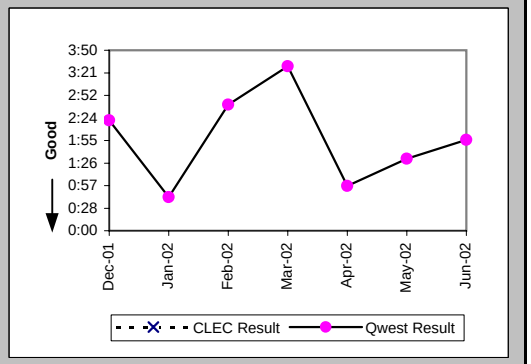
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

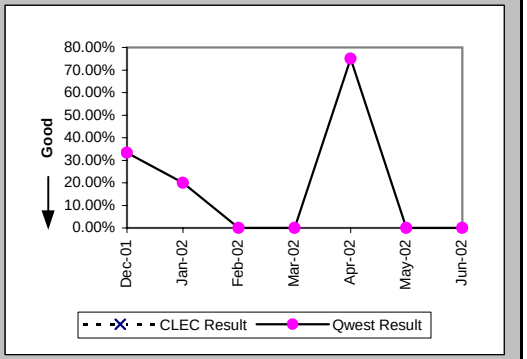
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14:08	6	2:21	2:53			
Jan-02						3:37	5	0:43	0:52			
Feb-02						2:41	1	2:41				
Mar-02						10:29	3	3:30	5:55			
Apr-02						3:48	4	0:57	1:06			
May-02						3:04	2	1:32	1:57			
Jun-02						5:48	3	1:56	0:35			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

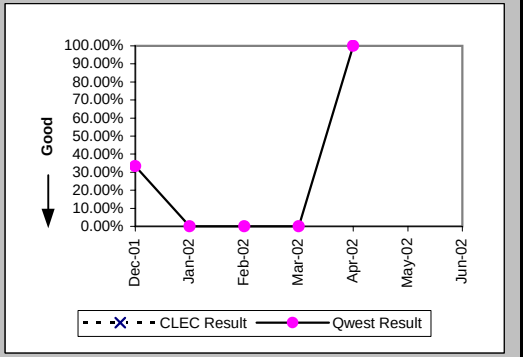
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			



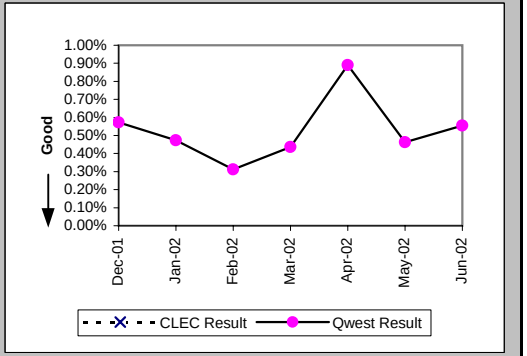
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

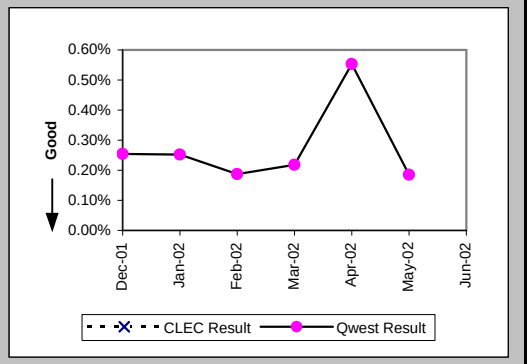
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	3146	0.57%	7.54%			
Jan-02						15	3174	0.47%	6.86%			
Feb-02						10	3197	0.31%	5.58%			
Mar-02						14	3215	0.44%	6.58%			
Apr-02						29	3257	0.89%	9.39%			
May-02						15	3243	0.46%	6.79%			
Jun-02						18	3244	0.55%	7.43%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

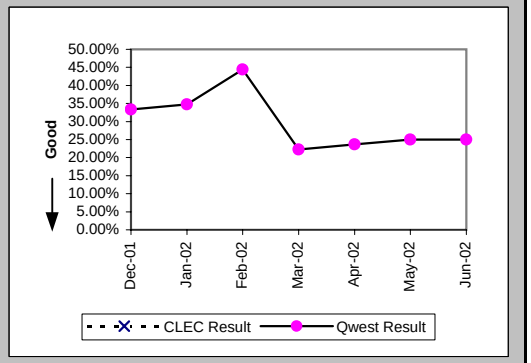
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	3146	0.25%	5.04%			
Jan-02						8	3174	0.25%	5.01%			
Feb-02						6	3197	0.19%	4.33%			
Mar-02						7	3215	0.22%	4.66%			
Apr-02						18	3257	0.55%	7.41%			
May-02						6	3243	0.19%	4.30%			
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

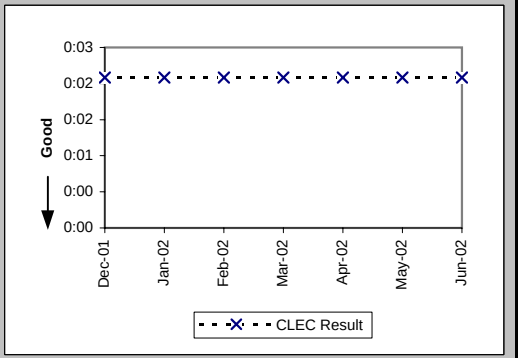
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	27	33.33%	47.14%			
Jan-02						8	23	34.78%	47.63%			
Feb-02						8	18	44.44%	49.69%			
Mar-02						4	18	22.22%	41.57%			
Apr-02						9	38	23.68%	42.51%			
May-02						5	20	25.00%	43.30%			
Jun-02						6	24	25.00%	43.30%			



Checklist #4 - Unbundled Loop Cutovers

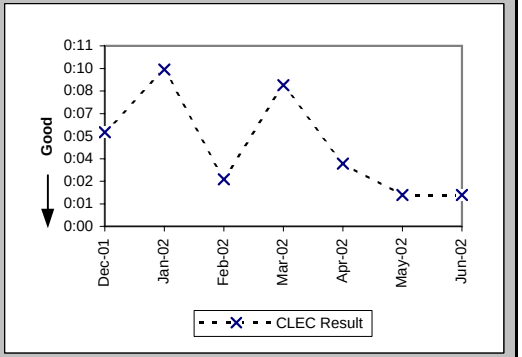
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	101:52	1975	0:03	0	0
Jan-02	71:23	1692	0:03	0	0
Feb-02	64:33	1372	0:03	0	0
Mar-02	53:57	1146	0:03	0	0
Apr-02	124:08	2479	0:03	0	0
May-02	73:29	1579	0:03	0	0
Jun-02	60:23	1265	0:03	0	0



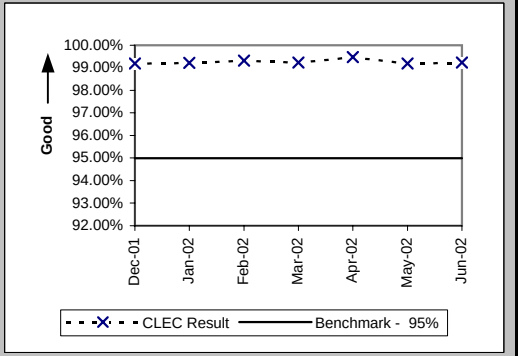
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1:12	12	0:06	0	0
Jan-02	1:40	10	0:10	0	0
Feb-02	1:20	24	0:03	0	0
Mar-02	1:11	8	0:09	0	0
Apr-02	0:16	4	0:04	0	0
May-02	0:07	3	0:02	0	0
Jun-02	0:14	9	0:02	0	0



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

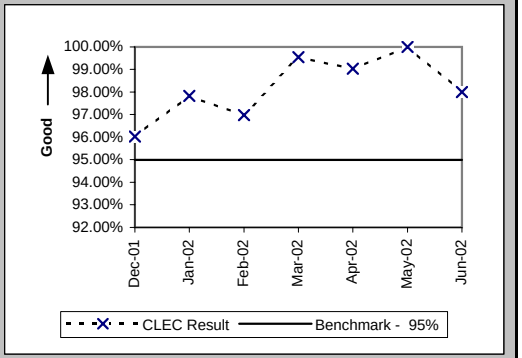
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	617	622	99.20%	0	0
Jan-02	512	516	99.22%	0	0
Feb-02	442	445	99.33%	0	0
Mar-02	391	394	99.24%	0	0
Apr-02	760	764	99.48%	62	0
May-02	613	618	99.19%	28	0
Jun-02	389	392	99.23%	27	0



Checklist #4 - Unbundled Loop Cutovers

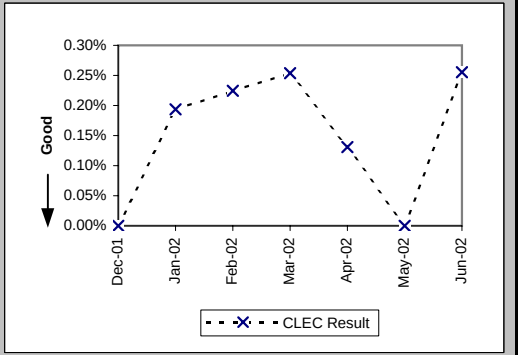
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	242	252	96.03%	0	0
Jan-02	225	230	97.83%	0	0
Feb-02	193	199	96.98%	0	0
Mar-02	217	218	99.54%	0	0
Apr-02	204	206	99.03%	0	0
May-02	185	185	100.00%	0	0
Jun-02	147	150	98.00%	0	0



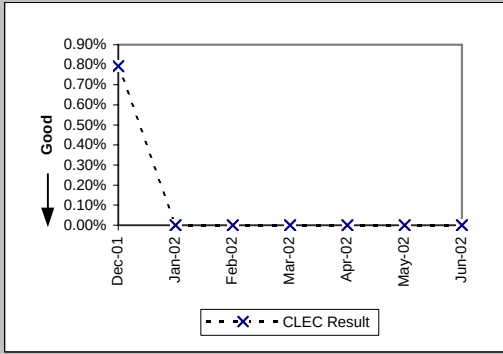
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	622	0.00%	55	0
Jan-02	1	516	0.19%	34	0
Feb-02	1	445	0.22%	28	0
Mar-02	1	394	0.25%	65	0
Apr-02	1	764	0.13%	62	0
May-02	0	618	0.00%	28	0
Jun-02	1	392	0.26%	27	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

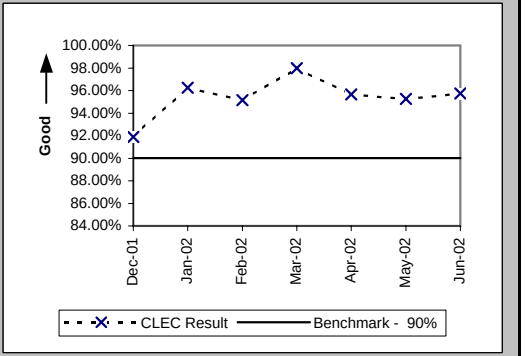
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2	252	0.79%	0	0
Jan-02	0	230	0.00%	0	0
Feb-02	0	199	0.00%	0	0
Mar-02	0	218	0.00%	0	0
Apr-02	0	206	0.00%	0	0
May-02	0	185	0.00%	0	0
Jun-02	0	150	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

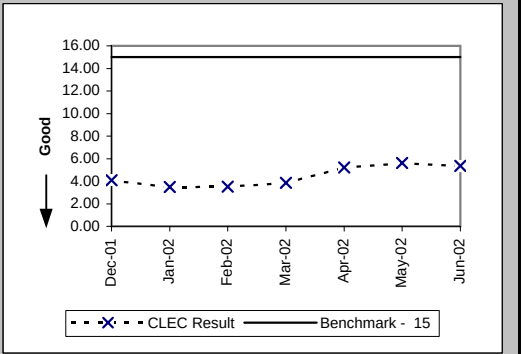
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	362	394	91.88%	0	0	27.32%
Jan-02	359	373	96.25%	0	0	19.01%
Feb-02	236	248	95.16%	0	0	21.46%
Mar-02	196	200	98.00%	0	0	14.00%
Apr-02	199	208	95.67%	0	0	20.35%
May-02	181	190	95.26%	0	0	21.24%
Jun-02	158	165	95.76%	0	0	20.16%



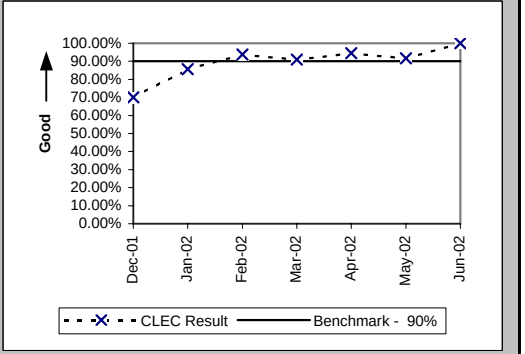
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	867	212	4.09	0	0	2.05
Jan-02	1199	343	3.50	0	0	2.00
Feb-02	844	240	3.52	0	0	2.53
Mar-02	754	195	3.87	0	0	1.98
Apr-02	1082	207	5.23	0	0	4.21
May-02	1037	185	5.61	0	0	3.30
Jun-02	862	161	5.35	0	0	4.11



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

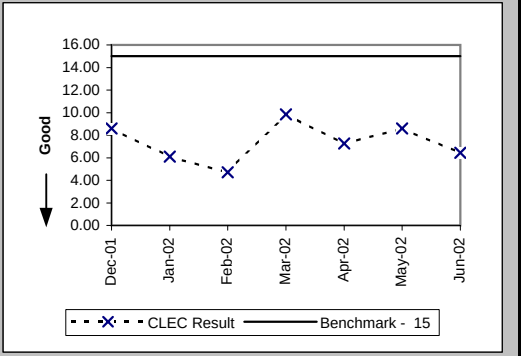
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	10	70.00%	0	0	45.83%
Jan-02	12	14	85.71%	0	0	34.99%
Feb-02	15	16	93.75%	0	0	24.21%
Mar-02	10	11	90.91%	0	0	28.75%
Apr-02	17	18	94.44%	0	0	22.91%
May-02	11	12	91.67%	0	0	27.64%
Jun-02	14	14	100.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

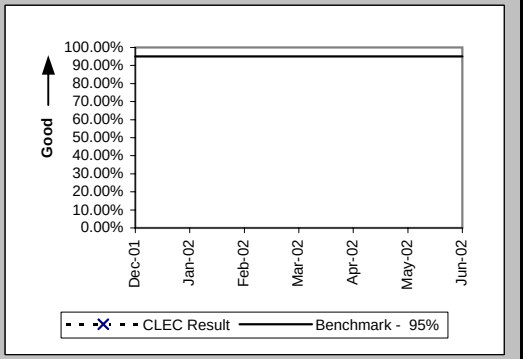
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	43	5	8.60	0	0	5.68
Jan-02	67	11	6.09	0	0	3.02
Feb-02	47	10	4.70	0	0	0.48
Mar-02	59	6	9.83	0	0	6.40
Apr-02	116	16	7.25	0	0	3.34
May-02	86	10	8.60	0	0	2.99
Jun-02	58	9	6.44	0	0	1.51



Checklist #4 - Line Sharing Installation

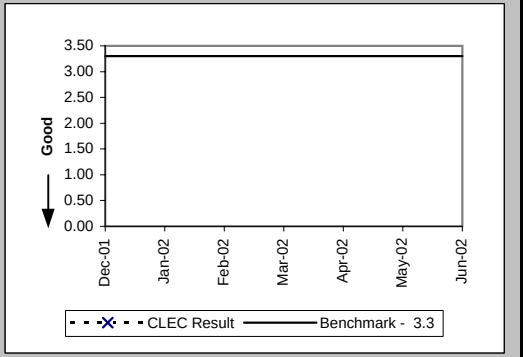
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



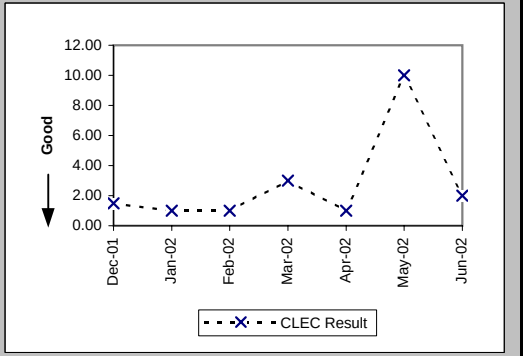
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

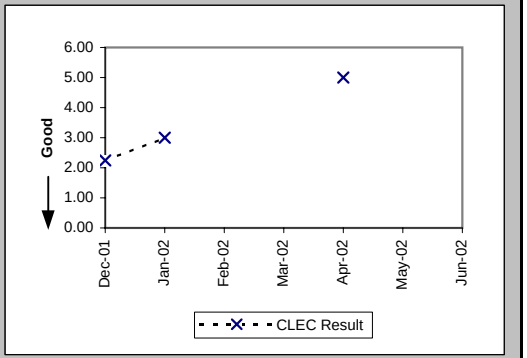
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	6	4	1.50	0	0	1.00
Jan-02	1	1	1.00	0	0	
Feb-02	2	2	1.00	0	0	0.00
Mar-02	6	2	3.00	0	0	2.83
Apr-02	1	1	1.00	0	0	
May-02	20	2	10.00	0	0	12.73
Jun-02	2	1	2.00	0	0	



Checklist #4 - Line Sharing Installation

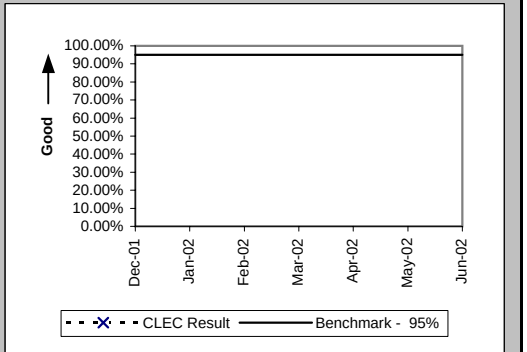
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	9	4	2.25	0	0	1.89
Jan-02	3	1	3.00	0	0	
Feb-02						
Mar-02						
Apr-02	5	1	5.00	0	0	
May-02						
Jun-02						



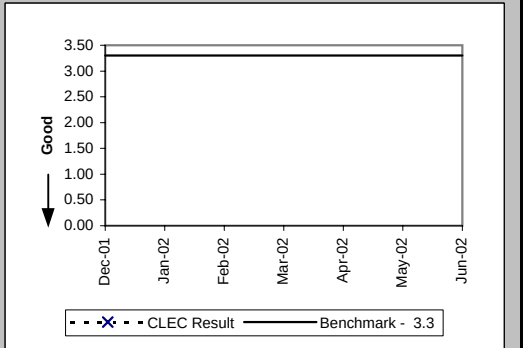
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

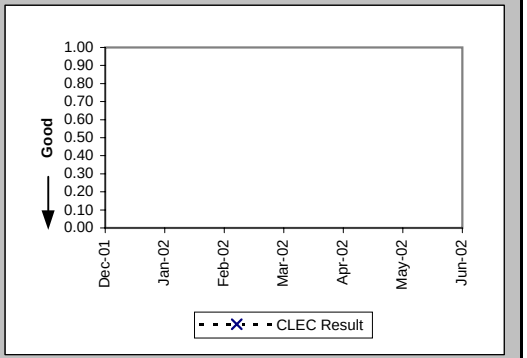
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #4 - Line Sharing Installation

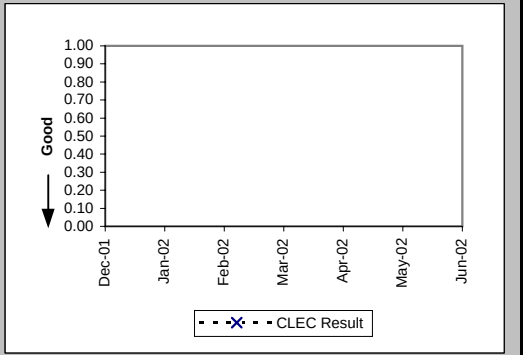
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



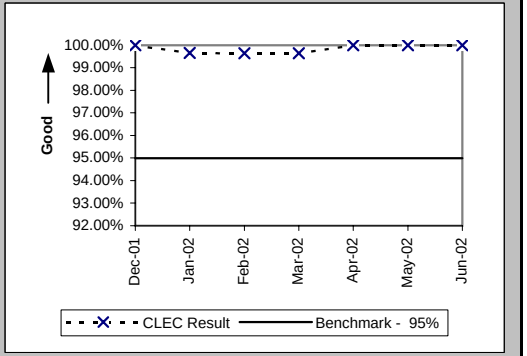
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						



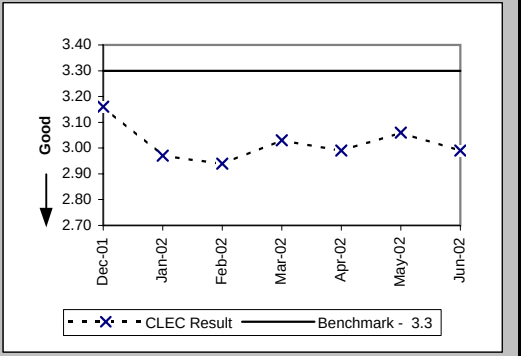
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	302	302	100.00%	0	1	0.00%
Jan-02	296	297	99.66%	0	2	5.79%
Feb-02	284	285	99.65%	3	1	5.91%
Mar-02	279	280	99.64%	0	1	5.97%
Apr-02	307	307	100.00%	0	1	0.00%
May-02	301	301	100.00%	0	0	0.00%
Jun-02	296	296	100.00%	1	0	0.00%

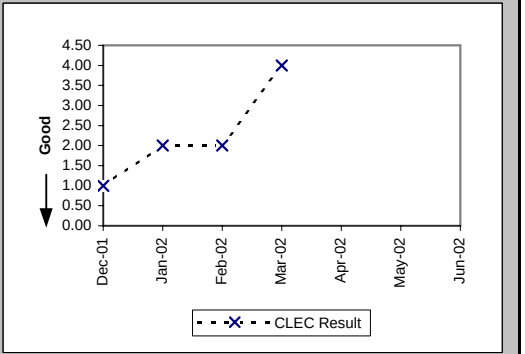


Checklist #4 - Line Sharing Installation

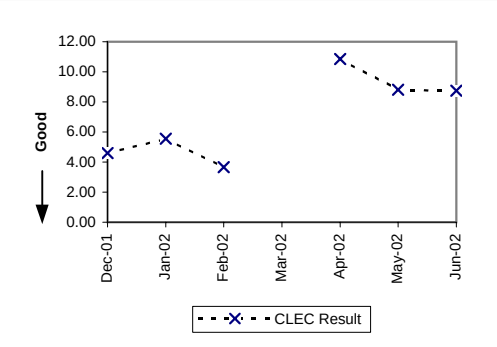
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	398	126	3.16	358	1	0.61
Jan-02	813	274	2.97	56	2	0.60
Feb-02	781	266	2.94	29	1	0.26
Mar-02	803	265	3.03	21	1	0.82
Apr-02	895	299	2.99	10	1	0.46
May-02	836	273	3.06	32	0	0.77
Jun-02	802	268	2.99	34	0	0.24



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	1.00	0	0	
Jan-02	2	1	2.00	0	1	
Feb-02	4	2	2.00	3	0	1.41
Mar-02	4	1	4.00	0	0	
Apr-02						
May-02						
Jun-02						



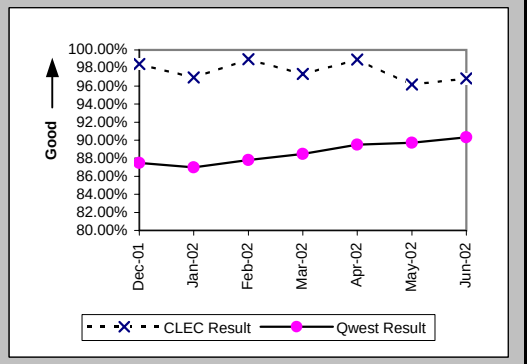
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	78	17	4.59	0	0	3.52
Jan-02	61	11	5.55	0	0	4.74
Feb-02	22	6	3.67	0	0	2.25
Mar-02						
Apr-02	76	7	10.86	0	0	3.02
May-02	44	5	8.80	0	0	5.36
Jun-02	35	4	8.75	0	0	4.27



Checklist #4 - Line Sharing Installation

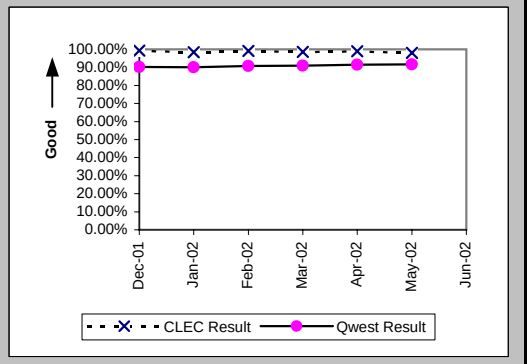
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	562	571	98.42%	0	0	35665	40764	87.49%	33.08%	-7.84	-5.77	No
Jan-02	637	657	96.96%	0	0	34442	39592	86.99%	33.64%	-7.53	-5.58	No
Feb-02	571	577	98.96%	0	0	36342	41385	87.81%	32.71%	-8.13	-5.94	No
Mar-02	473	486	97.33%	0	0	37344	42216	88.46%	31.95%	-6.08	-4.7	No
Apr-02	466	471	98.94%	0	0	39561	44197	89.51%	30.64%	-6.64	-5.04	No
May-02	451	469	96.16%	0	0	40152	44763	89.70%	30.40%	-4.58	-3.78	No
Jun-02	428	442	96.83%	0	0	39229	43432	90.32%	29.56%	-4.61	-3.8	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

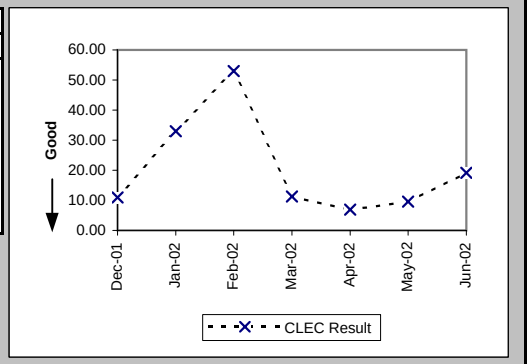
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	567	571	99.30%	0	0	36809	40764	90.30%	29.60%	-7.22	-5.39	No
Jan-02	646	657	98.33%	0	0	35666	39592	90.08%	29.89%	-7.01	-5.26	No
Feb-02	572	577	99.13%	0	0	37562	41385	90.76%	28.96%	-6.9	-5.19	No
Mar-02	479	486	98.56%	0	0	38436	42216	91.05%	28.55%	-5.77	-4.51	No
Apr-02	466	471	98.94%	0	0	40421	44197	91.46%	27.95%	-5.78	-4.51	No
May-02	460	469	98.08%	0	0	41043	44763	91.69%	27.60%	-4.99	-4.03	No
Jun-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

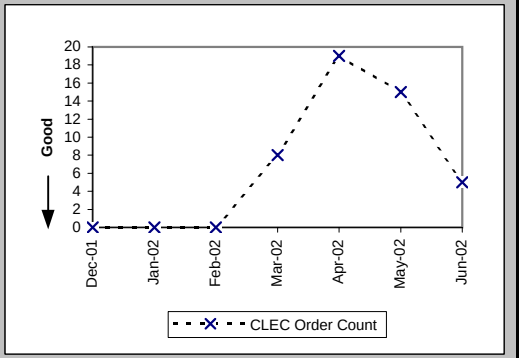
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	11	1	11.00	0	0	
Jan-02	33	1	33.00	0	0	
Feb-02	53	1	53.00	0	0	
Mar-02	113	10	11.30	0	0	22.18
Apr-02	159	23	6.91	0	0	19.82
May-02	172	18	9.56	0	0	27.63
Jun-02	153	8	19.12	0	0	48.12



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

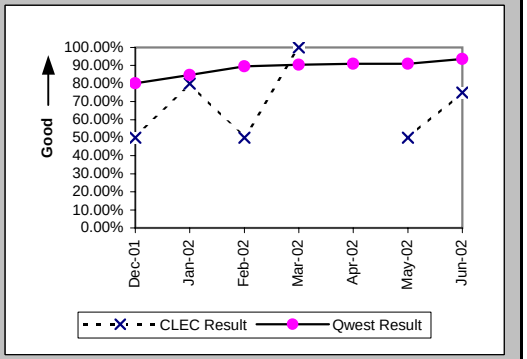
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	8
Apr-02	19
May-02	15
Jun-02	5



Checklist #4 - Line Sharing Repair

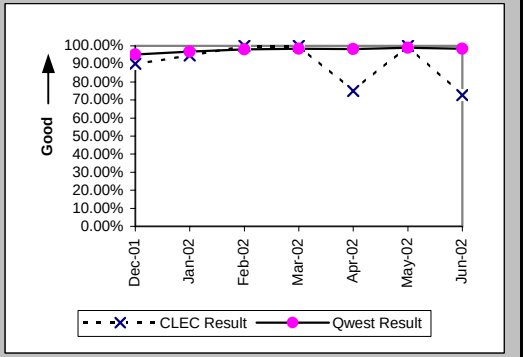
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	4	50.00%	11	0	10767	13448	80.06%	39.95%	1.27	-0.23	No
Jan-02	4	5	80.00%	17	0	10300	12161	84.70%	36.00%	0.33	-0.8	No
Feb-02	1	2	50.00%	7	0	8097	9039	89.58%	30.55%	1.26	-0.23	No
Mar-02	1	1	100.00%	10	0	8169	9029	90.48%	29.36%	-0.32	-1.2	No
Apr-02						8375	9209	90.94%	28.70%			
May-02	1	2	50.00%	8	0	8950	9836	90.99%	28.63%	1.34	-0.18	No
Jun-02	3	4	75.00%	15	0	8907	9510	93.66%	24.37%	1.14	-0.3	No



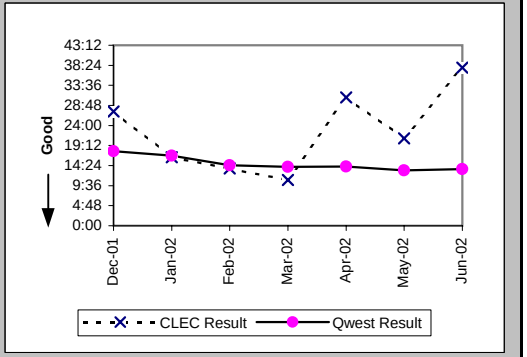
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	11	0	18051	18957	95.22%	21.33%	0.73	-0.56	No
Jan-02	18	19	94.74%	17	0	17071	17644	96.75%	17.73%	0.53	-0.68	No
Feb-02	9	9	100.00%	7	0	12605	12849	98.10%	13.65%	-0.42	-1.25	No
Mar-02	10	10	100.00%	10	0	12397	12592	98.45%	12.35%	-0.4	-1.24	No
Apr-02	6	8	75.00%	11	0	12460	12683	98.24%	13.14%	2.65	0.61	Yes
May-02	10	10	100.00%	8	0	13214	13352	98.97%	10.11%	-0.32	-1.2	No
Jun-02	16	22	72.73%	15	0	12585	12786	98.43%	12.44%	4.93	2	Yes



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

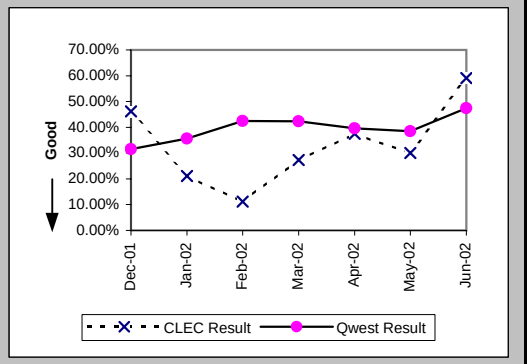
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	273:06	10	27:19	8	0	338730:18	18957	17:52	16:40	1.64	0	Yes
Jan-02	311:37	19	16:24	17	0	295497:09	17644	16:45	15:26	-0.1	-1.06	No
Feb-02	123:32	9	13:44	7	0	186051:07	12849	14:29	13:24	-0.17	-1.1	No
Mar-02	109:08	10	10:55	9	0	177473:28	12592	14:06	13:23	-0.75	-1.46	No
Apr-02	245:29	8	30:41	11	0	179488:48	12683	14:09	16:20	2.14	0.3	Yes
May-02	208:47	10	20:53	8	0	177266:47	13352	13:17	12:27	1.75	0.06	Yes
Jun-02	831:57	22	37:49	15	0	173387:03	12786	13:34	13:06	3.72	1.26	Yes



Checklist #4 - Line Sharing Repair

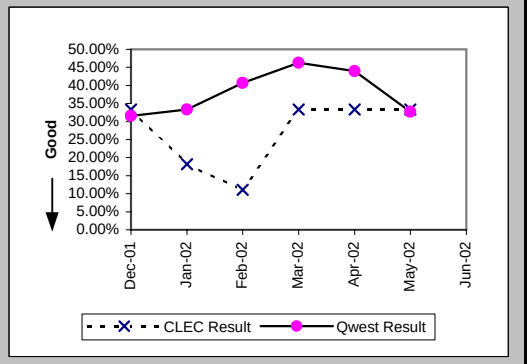
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	13	46.15%	8	0	53	168	31.55%	46.47%	1.05	-0.36	No
Jan-02	4	19	21.05%	17	0	71	199	35.68%	47.91%	-1.27	-1.77	No
Feb-02	1	9	11.11%	7	0	48	113	42.48%	49.43%	-1.83	-2.11	No
Mar-02	3	11	27.27%	9	0	71	168	42.26%	49.40%	-0.97	-1.59	No
Apr-02	3	8	37.50%	11	0	65	164	39.63%	48.91%	-0.12	-1.07	No
May-02	3	10	30.00%	8	0	45	117	38.46%	48.65%	-0.53	-1.32	No
Jun-02	13	22	59.09%	15	0	55	116	47.41%	49.93%	0.98	-0.4	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

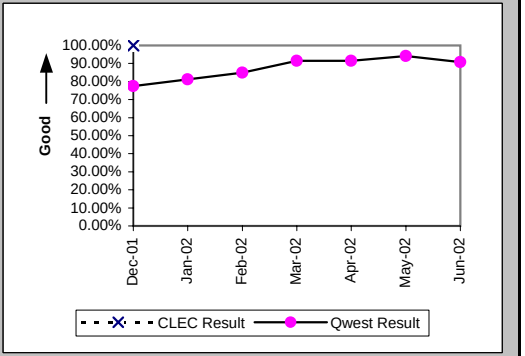
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	9	33.33%	8	0	29	92	31.52%	46.46%	0.11	-0.93	No
Jan-02	2	11	18.18%	17	0	38	114	33.33%	47.14%	-1.02	-1.62	No
Feb-02	1	9	11.11%	7	0	24	59	40.68%	49.12%	-1.68	-2.02	No
Mar-02	3	9	33.33%	9	0	43	93	46.24%	49.86%	-0.74	-1.45	No
Apr-02	2	6	33.33%	11	0	29	66	43.94%	49.63%	-0.5	-1.3	No
May-02	3	9	33.33%	8	0	18	55	32.73%	46.92%	0.03	-0.98	No
Jun-02												



Checklist #4 - Line Sharing Repair

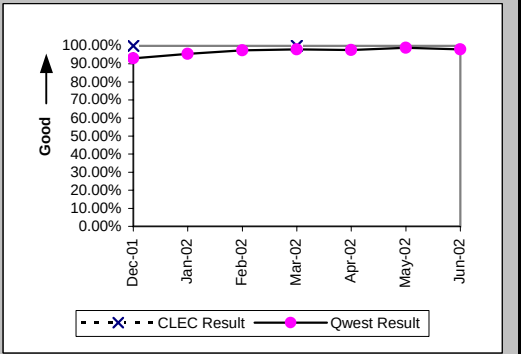
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2147	2773	77.43%	41.81%	-0.54	-1.33	No
Jan-02						1944	2395	81.17%	39.10%			
Feb-02						1690	1989	84.97%	35.74%			
Mar-02						1732	1893	91.50%	27.90%			
Apr-02						1966	2150	91.44%	27.97%			
May-02						1938	2060	94.08%	23.60%			
Jun-02						1878	2067	90.86%	28.82%			



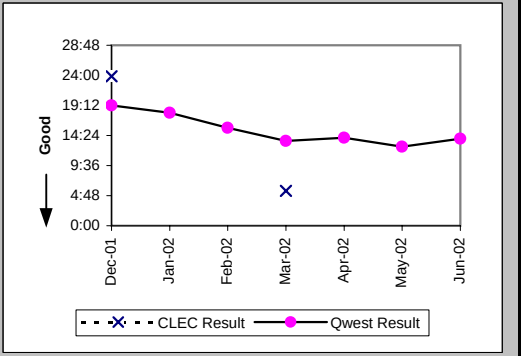
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	3931	4222	93.11%	25.33%	-0.54	-1.33	No
Jan-02						3666	3833	95.64%	20.41%			
Feb-02						2895	2966	97.61%	15.29%			
Mar-02	1	1	100.00%	0	0	2716	2771	98.02%	13.95%	-0.14	-1.09	No
Apr-02						3004	3075	97.69%	15.02%			
May-02						2863	2896	98.86%	10.61%			
Jun-02						2840	2894	98.13%	13.53%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

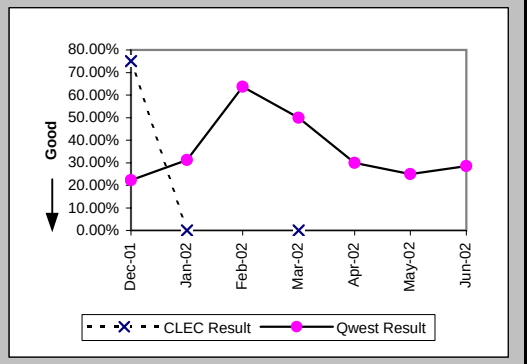
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	95:26	4	23:52	0	0	81064:27	4222	19:12	18:25	0.66	-0.6	No
Jan-02						69147:50	3833	18:02	18:47			
Feb-02						46310:09	2966	15:37	17:29			
Mar-02	5:34	1	5:34	0	0	37522:18	2771	13:32	14:04	-0.57	-1.34	No
Apr-02						43239:26	3075	14:04	23:50			
May-02						36494:37	2896	12:36	13:52			
Jun-02						40195:59	2894	13:53	13:17			



Checklist #4 - Line Sharing Repair

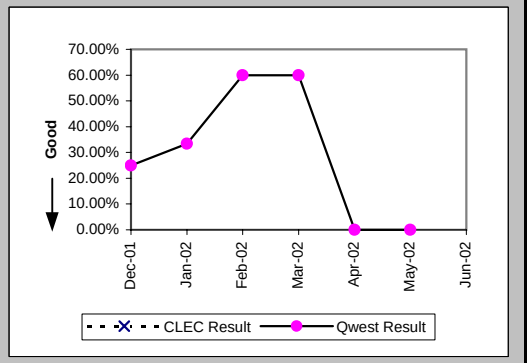
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	0	2	9	22.22%	41.57%	1.61	-0.02	No
Jan-02	0	1	0.00%	1	0	5	16	31.25%	46.35%	-0.65	-1.4	No
Feb-02						7	11	63.64%	48.10%			
Mar-02	0	1	0.00%	0	0	5	10	50.00%	50.00%	-0.95	-1.58	No
Apr-02						3	10	30.00%	45.83%			
May-02						2	8	25.00%	43.30%			
Jun-02						2	7	28.57%	45.18%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

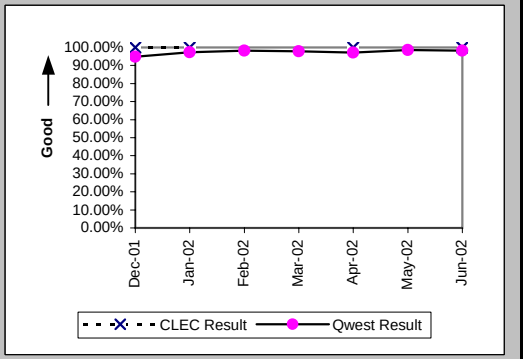
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						4	12	33.33%	47.14%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						3	5	60.00%	48.99%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02												



Checklist #4 - Line Sharing Repair

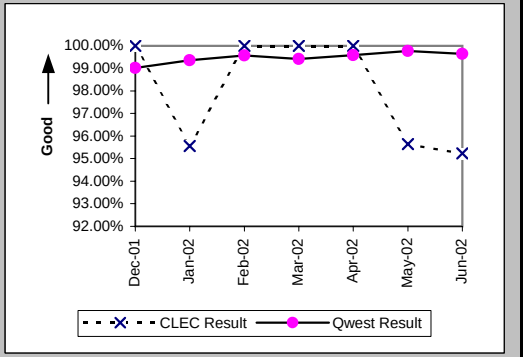
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	8	0	3138	3309	94.83%	22.14%	-0.4	-1.25	No
Jan-02	10	10	100.00%	7	0	3248	3338	97.30%	16.20%	-0.53	-1.32	No
Feb-02						3006	3063	98.14%	13.51%			
Mar-02						3317	3387	97.93%	14.23%			
Apr-02	1	1	100.00%	2	0	2316	2384	97.15%	16.65%	-0.17	-1.1	No
May-02						2506	2540	98.66%	11.49%			
Jun-02	3	3	100.00%	5	0	2154	2192	98.27%	13.05%	-0.23	-1.14	No



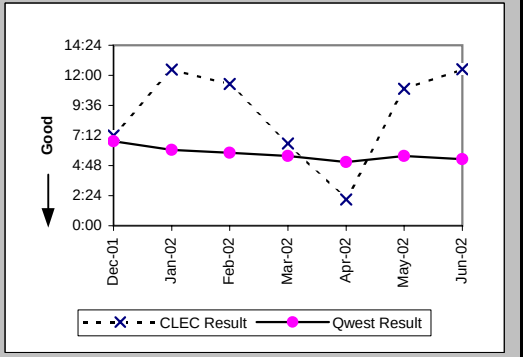
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	19	100.00%	8	0	6605	6670	99.03%	9.82%	-0.43	-1.26	No
Jan-02	43	45	95.56%	7	0	7279	7326	99.36%	7.98%	2.1	0.28	Yes
Feb-02	13	13	100.00%	12	0	6890	6919	99.58%	6.46%	-0.23	-1.14	No
Mar-02	14	14	100.00%	1	0	7358	7401	99.42%	7.60%	-0.29	-1.17	No
Apr-02	8	8	100.00%	2	0	5760	5784	99.59%	6.43%	-0.18	-1.11	No
May-02	22	23	95.65%	10	0	5833	5846	99.78%	4.71%	1.95	0.18	Yes
Jun-02	20	21	95.24%	5	0	5058	5076	99.65%	5.94%	1.78	0.08	Yes



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

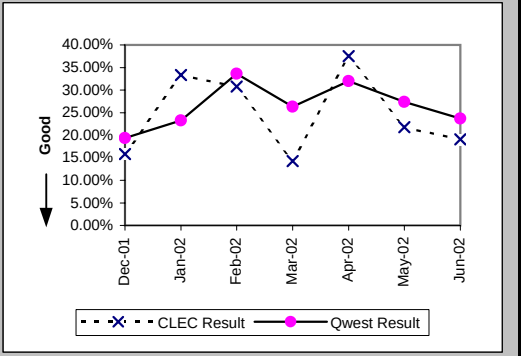
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	136:46	19	7:12	8	0	44979:30	6670	6:45	10:55	0.32	-0.8	No
Jan-02	560:35	45	12:27	7	0	44284:03	7326	6:03	10:01	2.75	0.67	Yes
Feb-02	147:01	13	11:19	12	0	40364:56	6919	5:50	9:02	1.91	0.16	Yes
Mar-02	91:50	14	6:34	1	0	41163:41	7401	5:34	9:31	0.65	-0.61	No
Apr-02	16:46	8	2:06	2	0	29442:41	5784	5:05	8:43	-0.97	-1.59	No
May-02	251:23	23	10:56	10	0	32496:35	5846	5:34	8:13	2.23	0.35	Yes
Jun-02	262:17	21	12:29	5	0	26872:31	5076	5:18	8:34	2.88	0.75	Yes



Checklist #4 - Line Sharing Repair

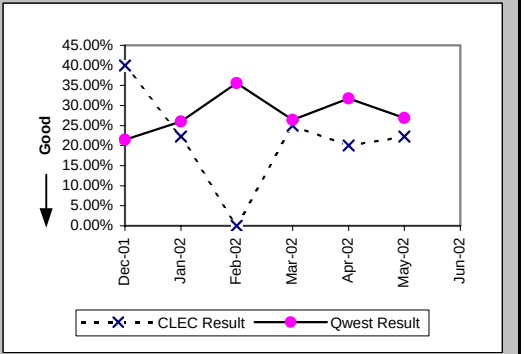
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	19	15.79%	8	0	54	279	19.35%	39.51%	-0.38	-1.23	No
Jan-02	15	45	33.33%	7	0	95	409	23.23%	42.23%	1.46	-0.11	No
Feb-02	4	13	30.77%	12	0	77	229	33.62%	47.24%	-0.21	-1.13	No
Mar-02	2	14	14.29%	1	0	85	323	26.32%	44.03%	-1	-1.61	No
Apr-02	3	8	37.50%	2	0	81	253	32.02%	46.65%	0.33	-0.8	No
May-02	5	23	21.74%	10	0	109	398	27.39%	44.59%	-0.59	-1.36	No
Jun-02	4	21	19.05%	5	0	77	325	23.69%	42.52%	-0.49	-1.29	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

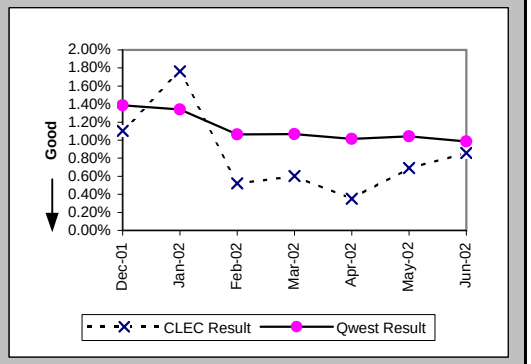
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	5	40.00%	8	0	41	191	21.47%	41.06%	0.9	-0.45	No
Jan-02	4	18	22.22%	7	0	73	281	25.98%	43.85%	-0.35	-1.21	No
Feb-02	0	5	0.00%	12	0	63	177	35.59%	47.88%	-1.64	-2	No
Mar-02	2	8	25.00%	1	0	67	254	26.38%	44.07%	-0.09	-1.05	No
Apr-02	1	5	20.00%	2	0	61	192	31.77%	46.56%	-0.56	-1.34	No
May-02	2	9	22.22%	10	0	74	275	26.91%	44.35%	-0.31	-1.19	No
Jun-02												



Checklist #4 - Line Sharing Repair

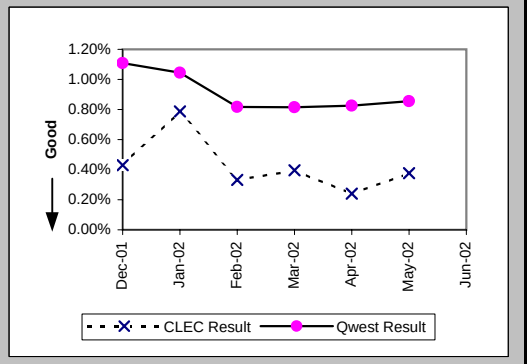
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	3262	1.10%	16	0	30730	2217359	1.39%	11.69%	-1.38	-1.84	No
Jan-02	65	3687	1.76%	25	0	29583	2206103	1.34%	11.50%	2.23	0.35	Yes
Feb-02	22	4216	0.52%	19	0	23294	2187656	1.06%	10.26%	-3.43	-3.09	No
Mar-02	26	4303	0.60%	10	0	23337	2187417	1.07%	10.27%	-2.95	-2.79	No
Apr-02	16	4570	0.35%	13	0	22125	2177926	1.02%	10.03%	-4.48	-3.73	No
May-02	33	4775	0.69%	18	0	22579	2168824	1.04%	10.15%	-2.38	-2.45	No
Jun-02	43	5002	0.86%	20	0	21248	2157467	0.98%	9.88%	-0.9	-1.54	No



Trouble Rate (Percent) (MR-8*) (Parity)

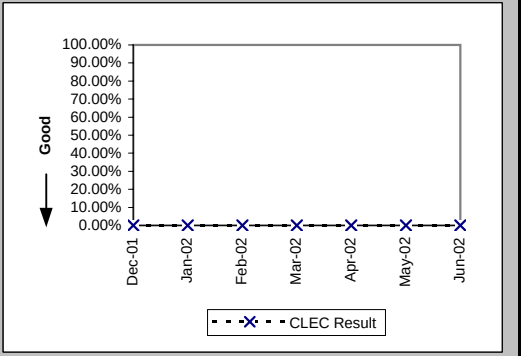
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	3262	0.43%	16	0	24590	2217359	1.11%	10.47%	-3.7	-3.25	No
Jan-02	29	3687	0.79%	25	0	23050	2206103	1.04%	10.17%	-1.54	-1.94	No
Feb-02	14	4216	0.33%	19	0	17854	2187656	0.82%	9.00%	-3.49	-3.12	No
Mar-02	17	4303	0.40%	10	0	17847	2187417	0.82%	9.00%	-3.07	-2.86	No
Apr-02	11	4570	0.24%	13	0	17977	2177926	0.83%	9.05%	-4.36	-3.65	No
May-02	18	4775	0.38%	18	0	18552	2168824	0.86%	9.21%	-3.59	-3.18	No
Jun-02												



Checklist #4 - Dark Fiber - Loop Repair

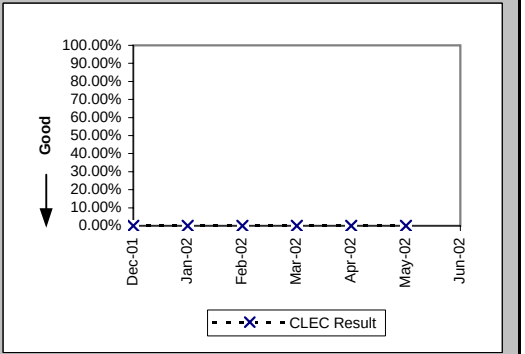
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	31	0.00%	0	0	0.00%
Jan-02	0	31	0.00%	0	0	0.00%
Feb-02	0	31	0.00%	0	0	0.00%
Mar-02	0	27	0.00%	0	0	0.00%
Apr-02	0	22	0.00%	0	0	0.00%
May-02	0	11	0.00%	0	0	0.00%
Jun-02	0	10	0.00%	0	0	0.00%



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

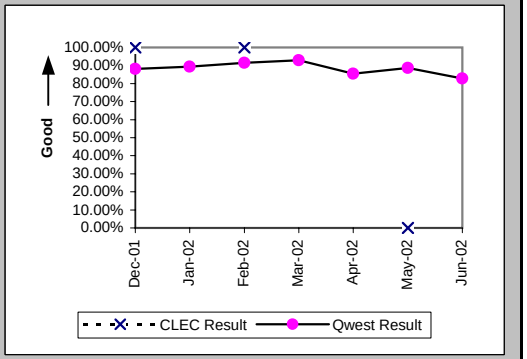
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	31	0.00%	0	0	0.00%
Jan-02	0	31	0.00%	0	0	0.00%
Feb-02	0	31	0.00%	0	0	0.00%
Mar-02	0	27	0.00%	0	0	0.00%
Apr-02	0	22	0.00%	0	0	0.00%
May-02	0	11	0.00%	0	0	0.00%
Jun-02						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

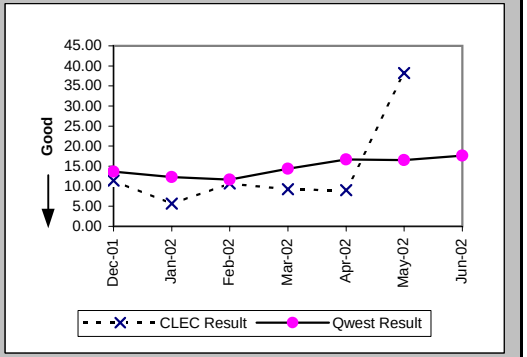
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	5	0	390	443	88.04%	32.45%	-0.52	-1.32	No
Jan-02						490	548	89.42%	30.76%			
Feb-02	4	4	100.00%	8	0	406	444	91.44%	27.98%	-0.61	-1.37	No
Mar-02						406	437	92.91%	25.67%			
Apr-02						401	469	85.50%	35.21%			
May-02	0	2	0.00%	3	0	573	646	88.70%	31.66%	2.52	0.53	Yes
Jun-02						357	431	82.83%	37.71%			



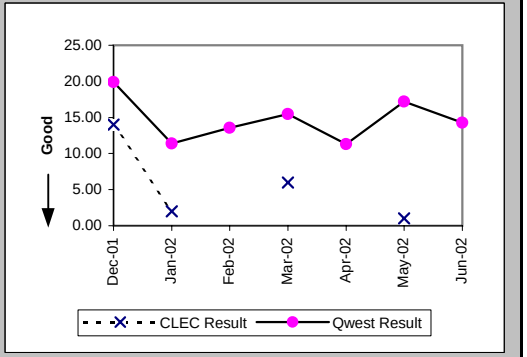
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	80	7	11.43	0	0	7156	525	13.63	11.29	-0.51	-1.31	No
Jan-02	17	3	5.67	0	0	8528	696	12.25	9.25	-1.23	-1.75	No
Feb-02	128	12	10.67	0	0	6108	524	11.66	8.31	-0.41	-1.25	No
Mar-02	37	4	9.25	0	0	7589	527	14.40	9.66	-1.06	-1.65	No
Apr-02	9	1	9.00	0	0	9322	558	16.71	11.79	-0.65	-1.4	No
May-02	191	5	38.20	0	0	13598	823	16.52	10.35	2.88	0.75	Yes
Jun-02						10487	595	17.63	12.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

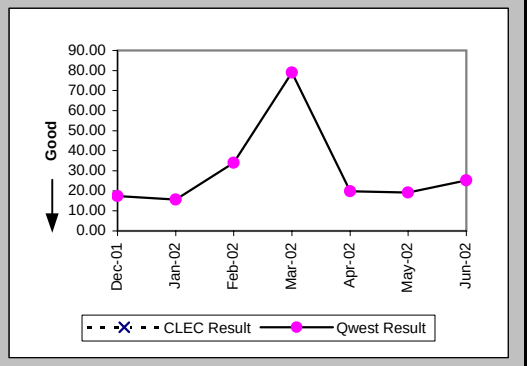
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	1	14.00	4	0	1692	85	19.91	26.70	-0.22	-1.13	No
Jan-02	2	1	2.00	2	0	935	82	11.40	14.79	-0.63	-1.38	No
Feb-02						720	53	13.58	16.47			
Mar-02	12	2	6.00	2	0	974	63	15.46	11.12	-1.18	-1.72	No
Apr-02						915	81	11.30	14.02			
May-02	2	2	1.00	3	0	2079	121	17.18	14.43	-1.57	-1.96	No
Jun-02						1769	124	14.27	13.47			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

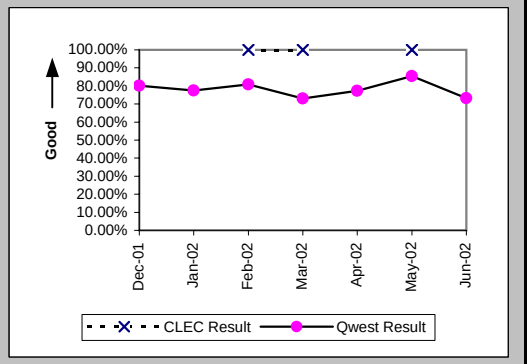
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						191	11	17.36	10.60			
Jan-02						235	15	15.67	15.94			
Feb-02						34	1	34.00				
Mar-02						79	1	79.00				
Apr-02						79	4	19.75	18.82			
May-02						134	7	19.14	9.92			
Jun-02						151	6	25.17	21.81			



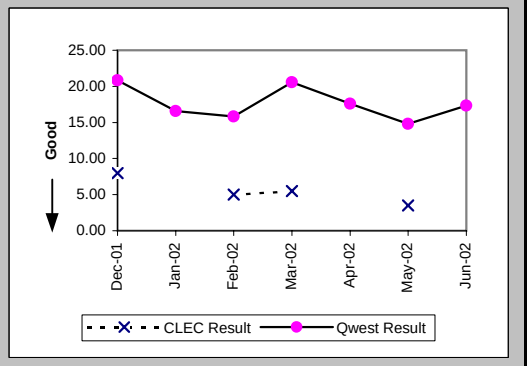
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						169	211	80.09%	39.93%			
Jan-02						145	187	77.54%	41.73%			
Feb-02	2	2	100.00%	0	0	143	177	80.79%	39.39%	-0.69	-1.42	No
Mar-02	2	2	100.00%	2	0	163	223	73.09%	44.35%	-0.85	-1.52	No
Apr-02						207	268	77.24%	41.93%			
May-02	1	1	100.00%	1	0	345	404	85.40%	35.31%	-0.41	-1.25	No
Jun-02						203	277	73.29%	44.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

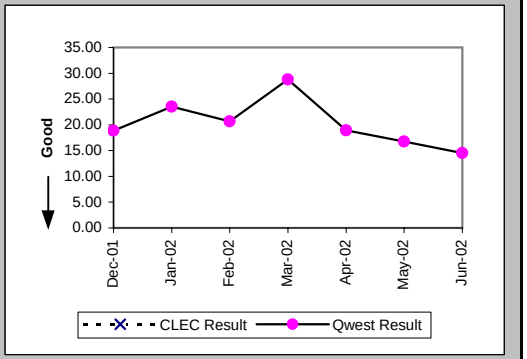
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	9048	434	20.85	13.25	-0.97	-1.59	No
Jan-02						4441	268	16.57	16.44			
Feb-02	10	2	5.00	0	0	3626	229	15.83	14.44	-1.06	-1.64	No
Mar-02	22	4	5.50	0	0	5901	287	20.56	32.92	-0.91	-1.55	No
Apr-02						6038	343	17.60	14.30			
May-02	7	2	3.50	0	0	7585	512	14.81	12.64	-1.26	-1.77	No
Jun-02						6156	355	17.34	11.64			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

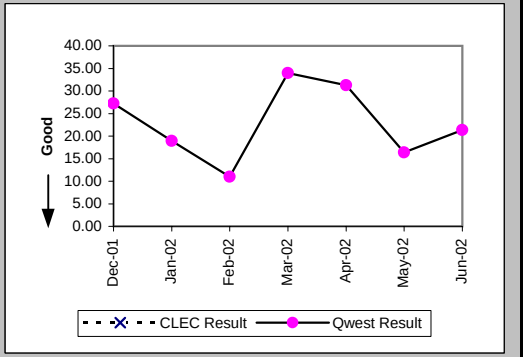
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1341	71	18.89	17.90			
Jan-02						1128	48	23.50	25.85			
Feb-02						867	42	20.64	22.28			
Mar-02						2273	79	28.77	56.78			
Apr-02						1440	76	18.95	14.80			
May-02						1590	95	16.74	13.40			
Jun-02						1542	106	14.55	14.62			



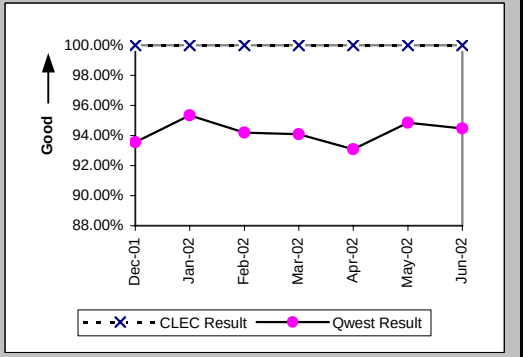
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						245	9	27.22	21.14			
Jan-02						265	14	18.93	10.12			
Feb-02						22	2	11.00	11.31			
Mar-02						136	4	34.00	28.11			
Apr-02						125	4	31.25	37.58			
May-02						82	5	16.40	20.19			
Jun-02						64	3	21.33	22.19			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

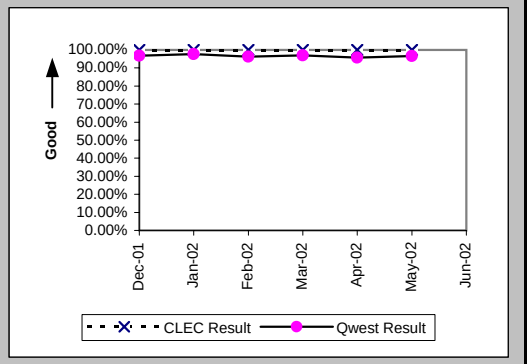
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	973	1040	93.56%	24.55%	-0.64	-1.39	No
Jan-02	6	6	100.00%	0	0	983	1031	95.34%	21.07%	-0.54	-1.33	No
Feb-02	9	9	100.00%	0	0	827	878	94.19%	23.39%	-0.74	-1.45	No
Mar-02	11	11	100.00%	0	0	763	811	94.08%	23.60%	-0.83	-1.5	No
Apr-02	5	5	100.00%	0	0	820	881	93.08%	25.39%	-0.61	-1.37	No
May-02	4	4	100.00%	0	0	1085	1144	94.84%	22.12%	-0.47	-1.28	No
Jun-02	4	4	100.00%	0	0	1111	1176	94.47%	22.85%	-0.48	-1.29	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

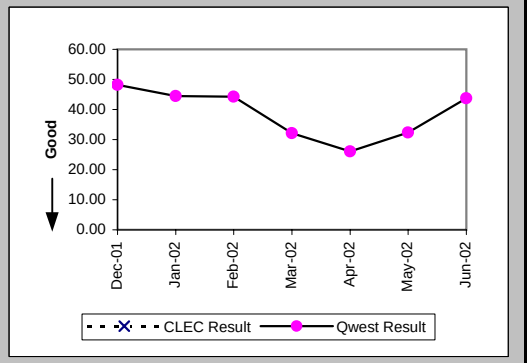
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	1007	1040	96.83%	17.53%	-0.44	-1.27	No
Jan-02	6	6	100.00%	0	0	1007	1031	97.67%	15.08%	-0.38	-1.23	No
Feb-02	9	9	100.00%	0	0	846	878	96.36%	18.74%	-0.58	-1.35	No
Mar-02	11	11	100.00%	0	0	787	811	97.04%	16.95%	-0.58	-1.35	No
Apr-02	5	5	100.00%	0	0	843	881	95.69%	20.32%	-0.47	-1.29	No
May-02	4	4	100.00%	0	0	1106	1144	96.68%	17.92%	-0.37	-1.22	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

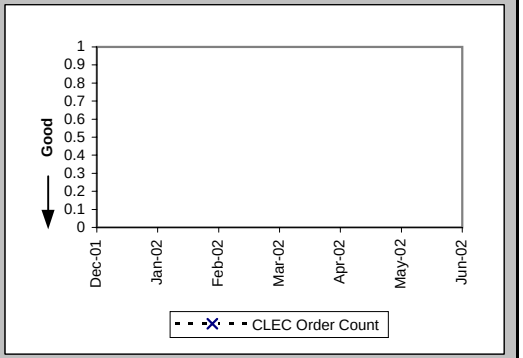
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4004	83	48.24	63.64			
Jan-02						4179	94	44.46	56.60			
Feb-02						4690	106	44.25	60.28			
Mar-02						4337	135	32.13	53.65			
Apr-02						6083	233	26.11	45.86			
May-02						8560	265	32.30	46.62			
Jun-02						10222	234	43.68	52.79			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

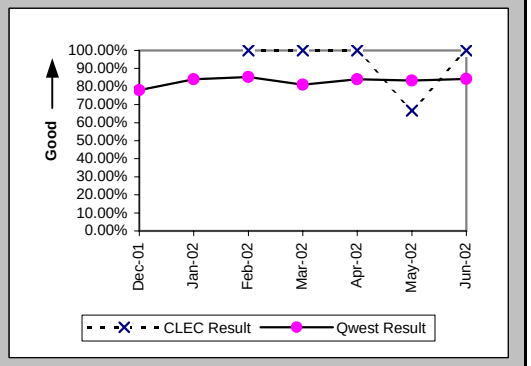
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

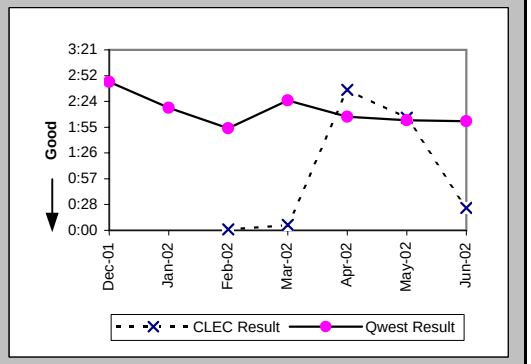
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						355	455	78.02%	41.41%			
Jan-02						395	470	84.04%	36.62%			
Feb-02	1	1	100.00%	1	0	349	409	85.33%	35.38%	-0.41	-1.25	No
Mar-02	1	1	100.00%	2	0	364	449	81.07%	39.18%	-0.48	-1.29	No
Apr-02	1	1	100.00%	1	0	456	543	83.98%	36.68%	-0.44	-1.27	No
May-02	2	3	66.67%	0	0	377	452	83.41%	37.20%	0.67	-0.59	No
Jun-02	4	4	100.00%	1	0	456	542	84.13%	36.54%	-0.87	-1.53	No



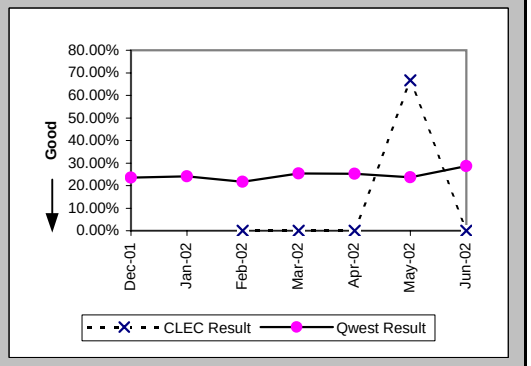
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1261:30	455	2:46	4:10			
Jan-02						1076:02	470	2:17	3:14			
Feb-02	0:01	1	0:01	1	0	777:27	409	1:54	2:49	-0.67	-1.41	No
Mar-02	0:06	1	0:06	2	0	1084:30	449	2:25	3:23	-0.68	-1.42	No
Apr-02	2:37	1	2:37	1	0	1151:57	543	2:07	3:00	0.62	-0.62	No
May-02	6:18	3	2:06	0	0	928:49	452	2:03	2:26	0.26	-0.84	No
Jun-02	1:41	4	0:25	1	0	1106:19	542	2:02	2:31	-1.28	-1.78	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

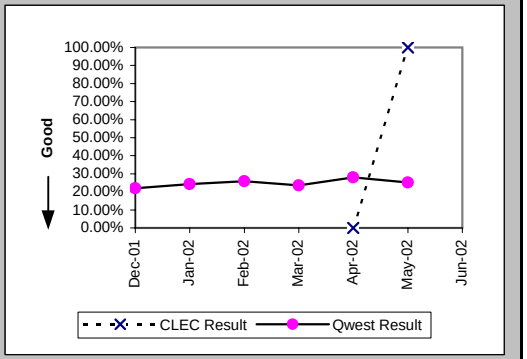
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107	455	23.52%	42.41%			
Jan-02						113	470	24.04%	42.73%			
Feb-02	0	1	0.00%	1	0	89	409	21.76%	41.26%	-0.53	-1.32	No
Mar-02	0	1	0.00%	2	0	114	449	25.39%	43.52%	-0.58	-1.35	No
Apr-02	0	1	0.00%	1	0	137	543	25.23%	43.43%	-0.58	-1.35	No
May-02	2	3	66.67%	0	0	107	452	23.67%	42.51%	1.44	-0.13	No
Jun-02	0	4	0.00%	1	0	155	542	28.60%	45.19%	-1.26	-1.77	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

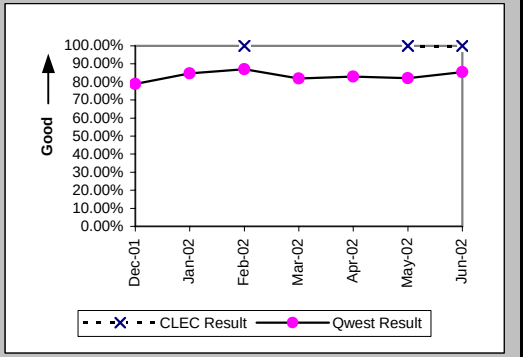
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	264	21.97%	41.40%			
Jan-02						72	296	24.32%	42.90%			
Feb-02						56	216	25.93%	43.82%			
Mar-02						67	285	23.51%	42.41%			
Apr-02	0	1	0.00%	1	0	94	336	27.98%	44.89%	-0.62	-1.38	No
May-02	1	1	100.00%	0	0	76	302	25.17%	43.40%	1.15	-0.3	No
Jun-02												



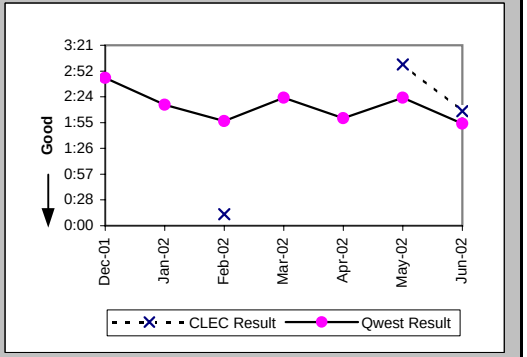
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164	208	78.85%	40.84%			
Jan-02						195	230	84.78%	35.92%			
Feb-02	1	1	100.00%	2	0	174	200	87.00%	33.63%	-0.39	-1.23	No
Mar-02						214	261	81.99%	38.43%			
Apr-02						186	224	83.04%	37.53%			
May-02	1	1	100.00%	0	0	193	235	82.13%	38.31%	-0.47	-1.28	No
Jun-02	2	2	100.00%	0	0	236	276	85.51%	35.20%	-0.58	-1.35	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

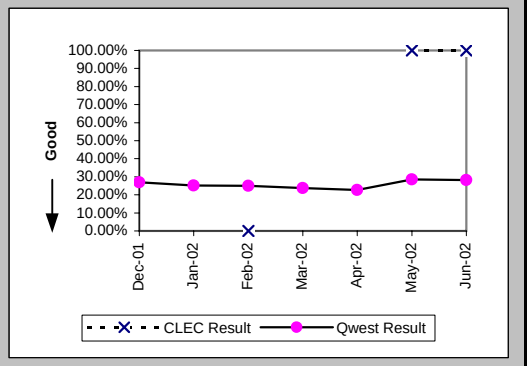
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						573:16	208	2:45	4:43			
Jan-02						517:50	230	2:15	3:35			
Feb-02	0:13	1	0:13	2	0	388:23	200	1:57	2:49	-0.61	-1.37	No
Mar-02						623:31	261	2:23	3:20			
Apr-02						449:15	224	2:00	2:40			
May-02	3:00	1	3:00	0	0	559:39	235	2:23	3:33	0.72	-0.56	No
Jun-02	4:16	2	2:08	0	0	522:16	276	1:54	2:29	0.47	-0.72	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

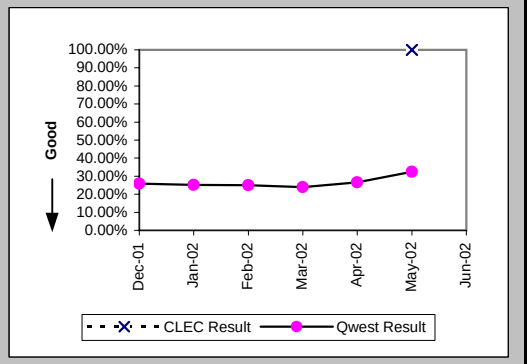
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	208	26.92%	44.36%			
Jan-02						58	230	25.22%	43.43%			
Feb-02	0	1	0.00%	2	0	50	200	25.00%	43.30%	-0.58	-1.35	No
Mar-02						62	261	23.75%	42.56%			
Apr-02						51	224	22.77%	41.93%			
May-02	1	1	100.00%	0	0	67	235	28.51%	45.15%	1.07	-0.35	No
Jun-02	2	2	100.00%	0	0	78	276	28.26%	45.03%	1.78	0.08	Yes



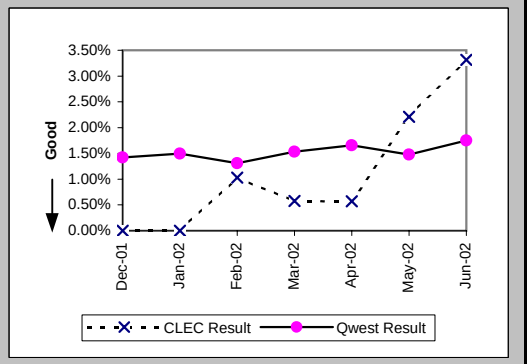
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	120	25.83%	43.77%			
Jan-02						31	123	25.20%	43.42%			
Feb-02						27	108	25.00%	43.30%			
Mar-02						37	155	23.87%	42.63%			
Apr-02						35	132	26.52%	44.14%			
May-02	1	1	100.00%	0	0	45	139	32.37%	46.79%	0.99	-0.4	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

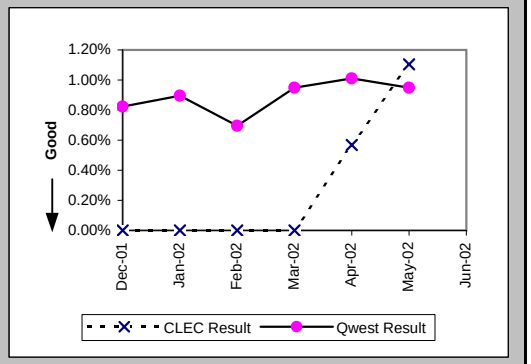
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	172	0.00%	0	0	663	46662	1.42%	11.84%	-1.57	-1.96	No
Jan-02	0	180	0.00%	0	0	700	46759	1.50%	12.14%	-1.65	-2	No
Feb-02	2	194	1.03%	3	0	609	46566	1.31%	11.36%	-0.34	-1.21	No
Mar-02	1	174	0.57%	2	0	710	46315	1.53%	12.29%	-1.03	-1.62	No
Apr-02	1	176	0.57%	1	0	767	46306	1.66%	12.76%	-1.13	-1.69	No
May-02	4	181	2.21%	0	0	687	46453	1.48%	12.07%	0.82	-0.5	No
Jun-02	6	181	3.31%	1	0	818	46707	1.75%	13.12%	1.48	-0.1	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

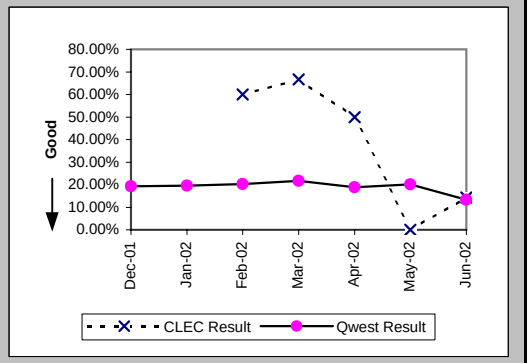
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	172	0.00%	0	0	384	46662	0.82%	9.03%	-1.19	-1.72	No
Jan-02	0	180	0.00%	0	0	419	46759	0.90%	9.42%	-1.27	-1.77	No
Feb-02	0	194	0.00%	0	0	324	46566	0.70%	8.31%	-1.16	-1.71	No
Mar-02	0	174	0.00%	0	0	440	46315	0.95%	9.70%	-1.29	-1.78	No
Apr-02	1	176	0.57%	1	0	468	46306	1.01%	10.00%	-0.59	-1.36	No
May-02	2	181	1.11%	0	0	441	46453	0.95%	9.70%	0.3	-0.82	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

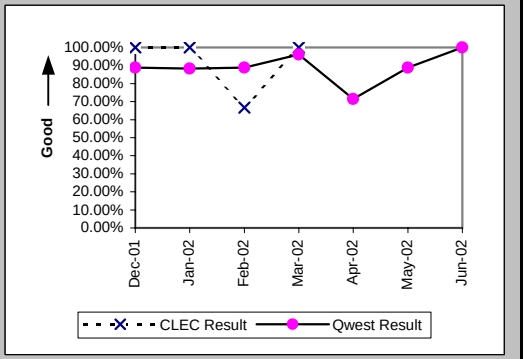
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						159	822	19.34%	39.50%			
Jan-02						171	871	19.63%	39.72%			
Feb-02	3	5	60.00%	0	0	155	764	20.29%	40.21%	1.85	0.12	Yes
Mar-02	2	3	66.67%	0	0	197	907	21.72%	41.23%	1.52	-0.07	No
Apr-02	1	2	50.00%	0	0	178	945	18.84%	39.10%	0.88	-0.46	No
May-02	0	4	0.00%	0	0	174	861	20.21%	40.16%	-1	-1.61	No
Jun-02	1	7	14.29%	0	0	126	944	13.35%	34.01%	0.14	-0.91	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

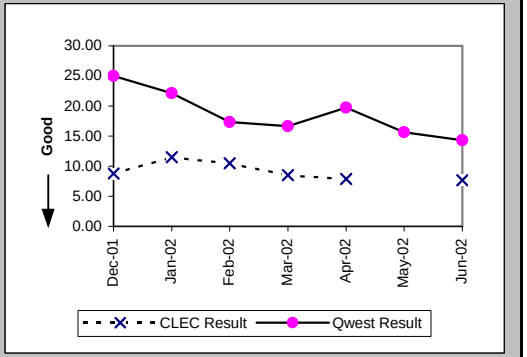
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	16	18	88.89%	31.43%	-0.64	-1.39	No
Jan-02	1	1	100.00%	5	0	38	43	88.37%	32.06%	-0.36	-1.22	No
Feb-02	2	3	66.67%	3	0	24	27	88.89%	31.43%	0.84	-0.49	No
Mar-02	1	1	100.00%	3	0	49	51	96.08%	19.41%	-0.2	-1.12	No
Apr-02						10	14	71.43%	45.18%			
May-02						16	18	88.89%	31.43%			
Jun-02						10	10	100.00%	0.00%			



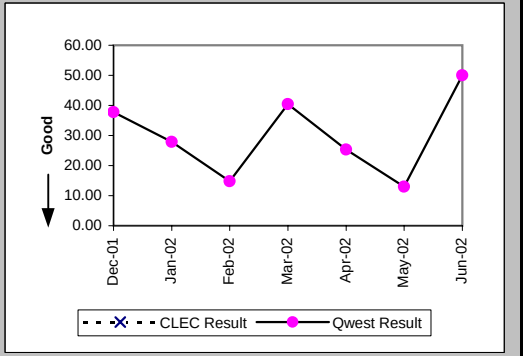
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	5	8.80	0	0	825	33	25.00	25.51	-1.32	-1.8	No
Jan-02	69	6	11.50	0	0	1638	74	22.14	20.68	-1.21	-1.74	No
Feb-02	63	6	10.50	0	0	972	56	17.36	11.98	-1.33	-1.81	No
Mar-02	34	4	8.50	0	0	1348	81	16.64	16.89	-0.94	-1.57	No
Apr-02	55	7	7.86	0	0	1086	55	19.75	12.52	-2.37	-2.44	No
May-02						689	44	15.66	11.32			
Jun-02	23	3	7.67	0	0	300	21	14.29	12.04	-0.89	-1.54	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

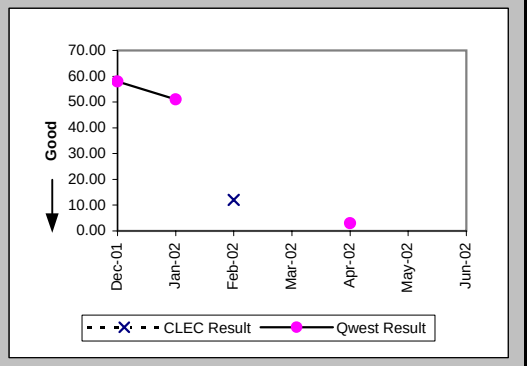
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						151	4	37.75	34.37			
Jan-02						251	9	27.89	29.30			
Feb-02						118	8	14.75	9.24			
Mar-02						606	15	40.40	31.29			
Apr-02						177	7	25.29	12.88			
May-02						65	5	13.00	6.78			
Jun-02						50	1	50.00				



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

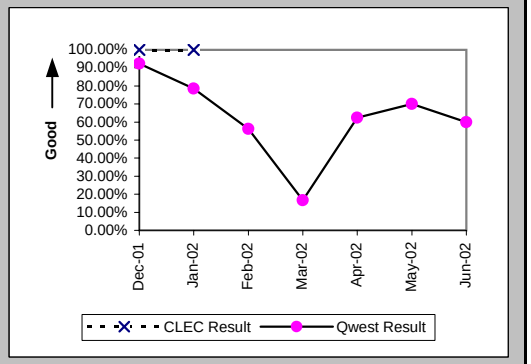
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						51	1	51.00				
Feb-02	12	1	12.00	0	0							
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												



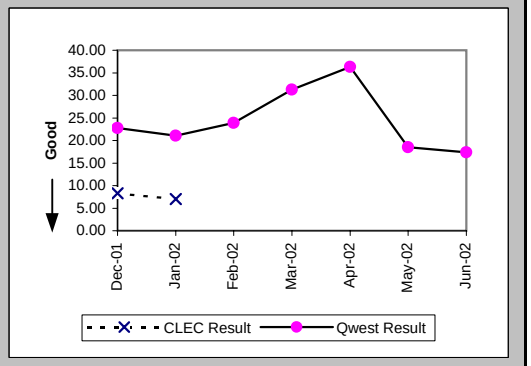
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	24	26	92.31%	26.65%	-0.39	-1.24	No
Jan-02	1	1	100.00%	0	0	11	14	78.57%	41.03%	-0.5	-1.31	No
Feb-02						9	16	56.25%	49.61%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						5	8	62.50%	48.41%			
May-02						7	10	70.00%	45.83%			
Jun-02						3	5	60.00%	48.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

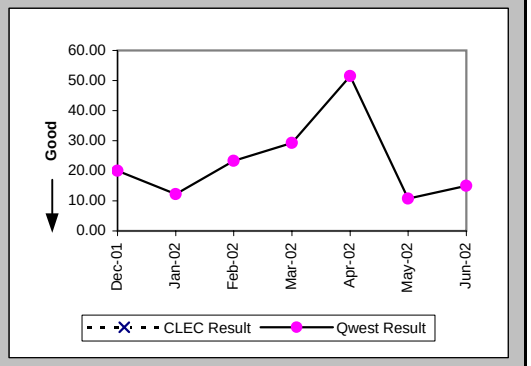
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	3	8.33	0	0	796	35	22.74	26.33	-0.91	-1.55	No
Jan-02	7	1	7.00	0	0	463	22	21.05	24.84	-0.55	-1.34	No
Feb-02						693	29	23.90	30.07			
Mar-02						375	12	31.25	25.24			
Apr-02						908	25	36.32	41.85			
May-02						481	26	18.50	17.68			
Jun-02						191	11	17.36	19.18			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

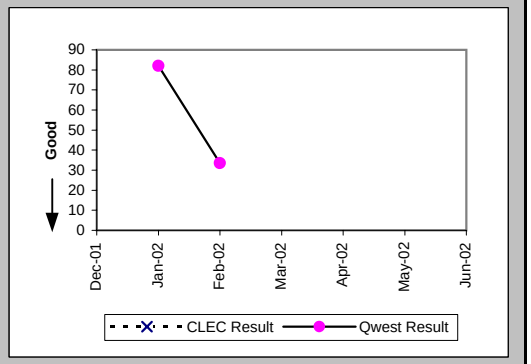
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	8	20.00	13.76			
Jan-02						49	4	12.25	14.71			
Feb-02						233	10	23.30	29.80			
Mar-02						205	7	29.29	31.77			
Apr-02						515	10	51.50	57.69			
May-02						43	4	10.75	9.60			
Jun-02						60	4	15.00	14.28			



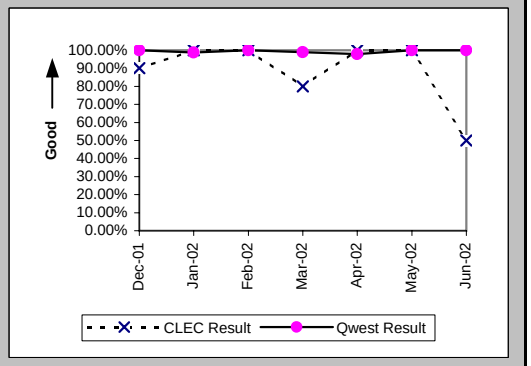
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						82	1	82.00				
Feb-02						67	2	33.50	44.55			
Mar-02												
Apr-02												
May-02												
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

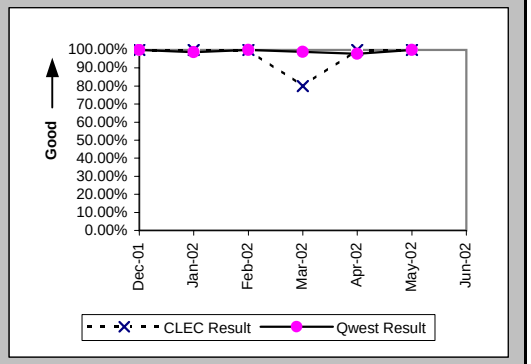
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	10	90.00%	0	0	71	71	100.00%	N/A	N/A	-0.01	No
Jan-02	8	8	100.00%	0	0	83	84	98.81%	10.85%	-0.3	-1.18	No
Feb-02	7	7	100.00%	0	0	91	91	100.00%	N/A	N/A	N/A	
Mar-02	4	5	80.00%	0	0	93	94	98.94%	10.26%	1.71	0.04	Yes
Apr-02	6	6	100.00%	0	0	90	92	97.83%	14.58%	-0.35	-1.22	No
May-02	4	4	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Jun-02	1	2	50.00%	0	0	55	55	100.00%	N/A	N/A	0.35	Yes



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

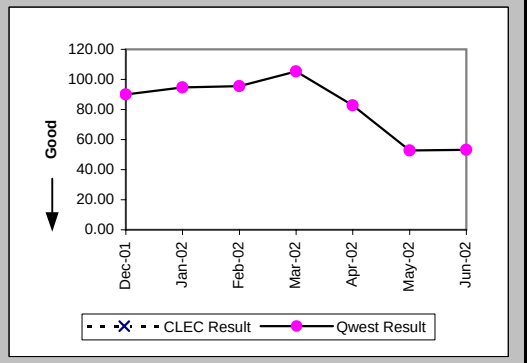
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	71	71	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	83	84	98.81%	10.85%	-0.3	-1.18	No
Feb-02	7	7	100.00%	0	0	91	91	100.00%	N/A	N/A	N/A	
Mar-02	4	5	80.00%	0	0	93	94	98.94%	10.26%	1.71	0.04	Yes
Apr-02	6	6	100.00%	0	0	90	92	97.83%	14.58%	-0.35	-1.22	No
May-02	4	4	100.00%	0	0	79	79	100.00%	N/A	N/A	N/A	
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

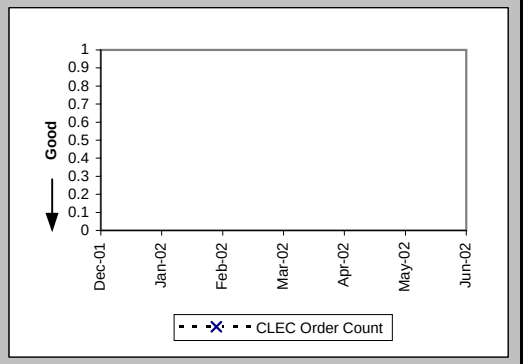
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2341	26	90.04	113.56			
Jan-02						1989	21	94.71	130.76			
Feb-02						1719	18	95.50	143.69			
Mar-02						1370	13	105.38	172.95			
Apr-02						1407	17	82.76	162.93			
May-02						1265	24	52.71	127.59			
Jun-02						1487	28	53.11	122.61			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

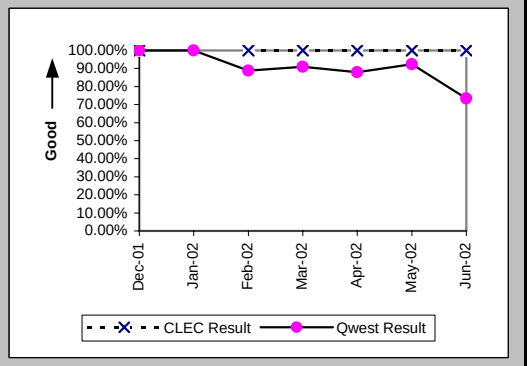
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

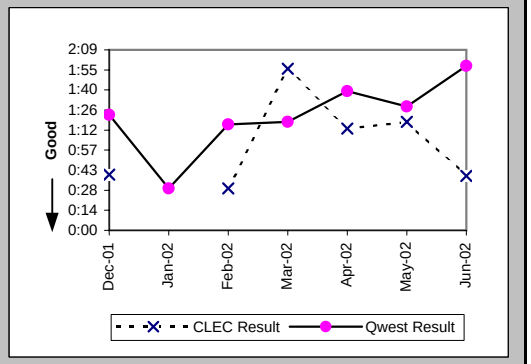
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Jan-02						10	10	100.00%	0.00%			
Feb-02	2	2	100.00%	0	0	8	9	88.89%	31.43%	-0.45	-1.27	No
Mar-02	4	4	100.00%	0	0	10	11	90.91%	28.75%	-0.54	-1.33	No
Apr-02	4	4	100.00%	1	0	22	25	88.00%	32.50%	-0.69	-1.42	No
May-02	1	1	100.00%	0	0	12	13	92.31%	26.65%	-0.28	-1.17	No
Jun-02	2	2	100.00%	0	0	11	15	73.33%	44.22%	-0.8	-1.49	No



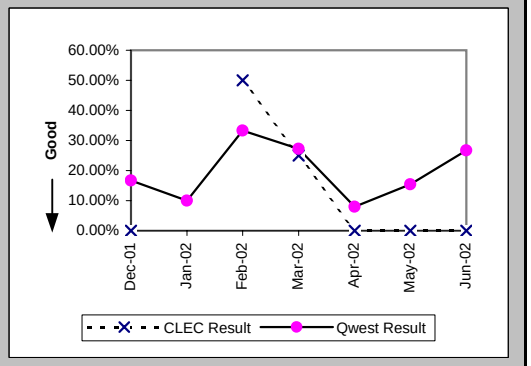
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:20	2	0:40	0	0	16:33	12	1:23	1:13	-0.76	-1.46	No
Jan-02						5:04	10	0:30	0:23			
Feb-02	1:00	2	0:30	0	0	11:23	9	1:16	1:55	-0.51	-1.31	No
Mar-02	7:45	4	1:56	0	0	14:20	11	1:18	1:14	0.6	-0.64	No
Apr-02	4:52	4	1:13	1	0	41:52	25	1:40	1:56	-0.44	-1.27	No
May-02	1:18	1	1:18	0	0	19:23	13	1:29	1:17	-0.14	-1.09	No
Jun-02	1:17	2	0:39	0	0	29:32	15	1:58	1:57	-0.9	-1.55	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

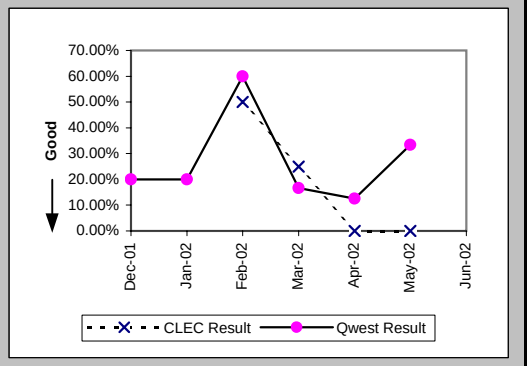
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	2	12	16.67%	37.27%	-0.59	-1.36	No
Jan-02						1	10	10.00%	30.00%			
Feb-02	1	2	50.00%	0	0	3	9	33.33%	47.14%	0.26	-0.84	No
Mar-02	1	4	25.00%	0	0	3	11	27.27%	44.54%	-0.09	-1.05	No
Apr-02	0	4	0.00%	1	0	2	25	8.00%	27.13%	-0.55	-1.33	No
May-02	0	1	0.00%	0	0	2	13	15.38%	36.08%	-0.41	-1.25	No
Jun-02	0	2	0.00%	0	0	4	15	26.67%	44.22%	-0.8	-1.49	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

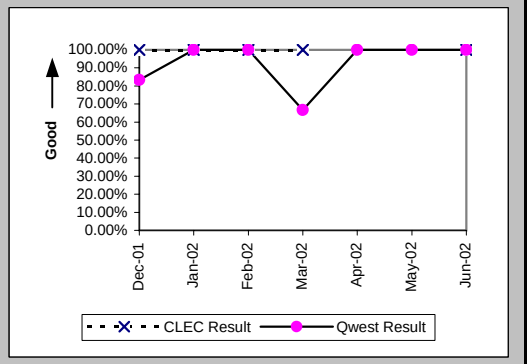
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02	1	2	50.00%	0	0	3	5	60.00%	48.99%	-0.24	-1.15	No
Mar-02	1	4	25.00%	0	0	1	6	16.67%	37.27%	0.17	-0.9	No
Apr-02	0	2	0.00%	1	0	2	16	12.50%	33.07%	-0.5	-1.31	No
May-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Jun-02												



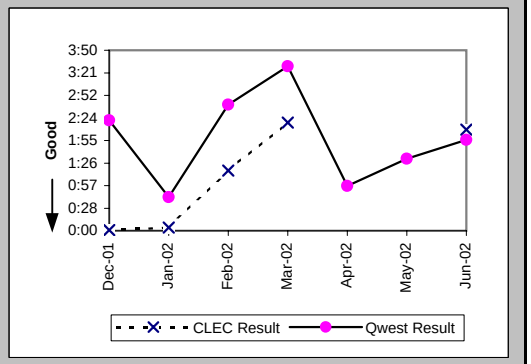
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	2	3	66.67%	47.14%	-0.61	-1.37	No
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

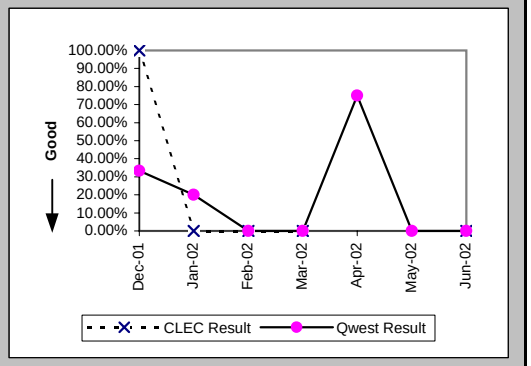
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:01	1	0:01	0	0	14:08	6	2:21	2:53	-0.75	-1.46	No
Jan-02	0:04	1	0:04	0	0	3:37	5	0:43	0:52	-0.69	-1.42	No
Feb-02	1:17	1	1:17	0	0	2:41	1	2:41				
Mar-02	2:18	1	2:18	0	0	10:29	3	3:30	5:55	-0.17	-1.11	No
Apr-02						3:48	4	0:57	1:06			
May-02						3:04	2	1:32	1:57			
Jun-02	2:09	1	2:09	0	0	5:48	3	1:56	0:35	0.43	-0.74	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

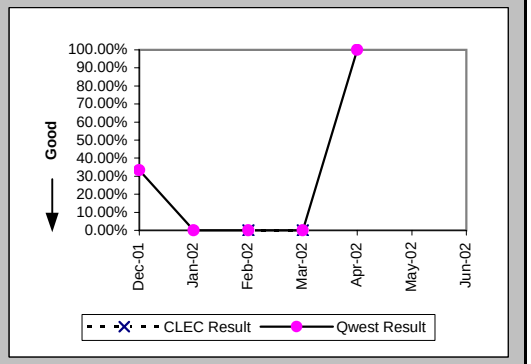
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2	6	33.33%	47.14%	0.81	-0.51	No
Jan-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Feb-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Apr-02						3	4	75.00%	43.30%			
May-02						0	2	0.00%	0.00%			
Jun-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	



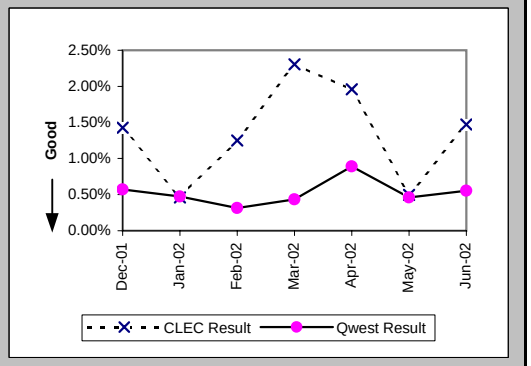
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	3	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

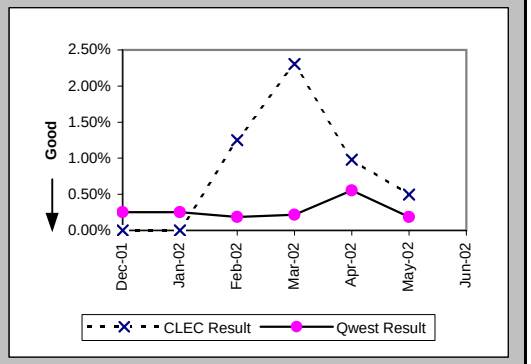
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	210	1.43%	0	0	18	3146	0.57%	7.54%	1.37	-0.17	No
Jan-02	1	217	0.46%	0	0	15	3174	0.47%	6.86%	-0.02	-1.01	No
Feb-02	3	240	1.25%	0	0	10	3197	0.31%	5.58%	1.87	0.14	Yes
Mar-02	5	217	2.30%	0	0	14	3215	0.44%	6.58%	2.77	0.69	Yes
Apr-02	4	204	1.96%	1	0	29	3257	0.89%	9.39%	1.4	-0.15	No
May-02	1	201	0.50%	0	0	15	3243	0.46%	6.79%	0.13	-0.92	No
Jun-02	3	204	1.47%	0	0	18	3244	0.55%	7.43%	1.45	-0.12	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

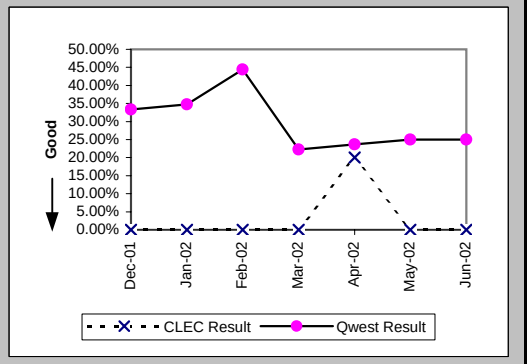
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	210	0.00%	0	0	8	3146	0.25%	5.04%	-0.71	-1.43	No
Jan-02	0	217	0.00%	0	0	8	3174	0.25%	5.01%	-0.72	-1.44	No
Feb-02	3	240	1.25%	0	0	6	3197	0.19%	4.33%	2.33	0.42	Yes
Mar-02	5	217	2.30%	0	0	7	3215	0.22%	4.66%	3.48	1.11	Yes
Apr-02	2	204	0.98%	1	0	18	3257	0.55%	7.41%	0.77	-0.53	No
May-02	1	201	0.50%	0	0	6	3243	0.19%	4.30%	0.83	-0.49	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

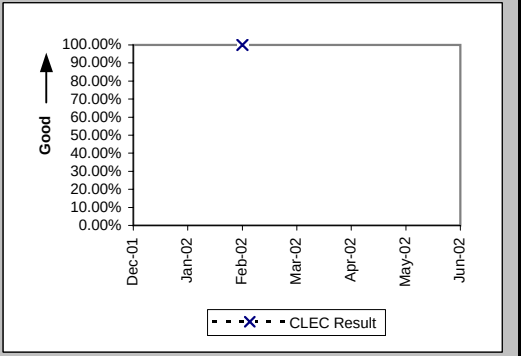
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	9	27	33.33%	47.14%	-1.16	-1.71	No
Jan-02	0	1	0.00%	0	0	8	23	34.78%	47.63%	-0.71	-1.43	No
Feb-02	0	3	0.00%	0	0	8	18	44.44%	49.69%	-1.43	-1.87	No
Mar-02	0	5	0.00%	0	0	4	18	22.22%	41.57%	-1.06	-1.64	No
Apr-02	1	5	20.00%	0	0	9	38	23.68%	42.51%	-0.18	-1.11	No
May-02	0	1	0.00%	0	0	5	20	25.00%	43.30%	-0.56	-1.34	No
Jun-02	0	3	0.00%	0	0	6	24	25.00%	43.30%	-0.94	-1.57	No



Checklist #5 - Dark Fiber - IOF Installation

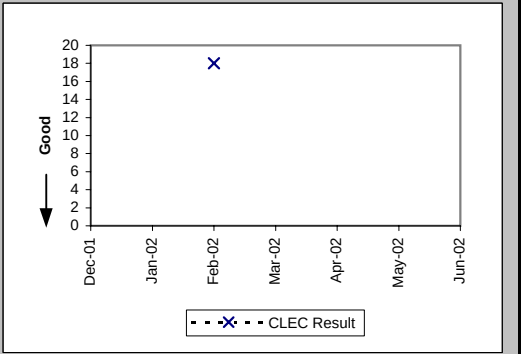
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02						
Apr-02						
May-02						
Jun-02						



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

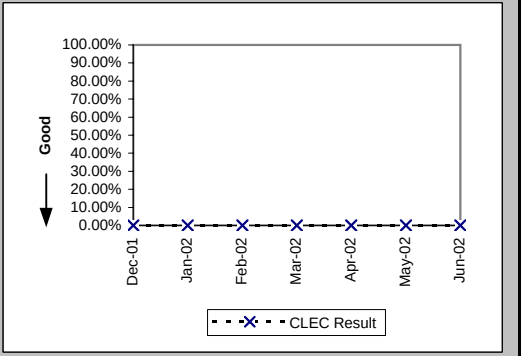
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02	36	2	18.00	0	0	0.00
Mar-02						
Apr-02						
May-02						
Jun-02						



Checklist #5 - Dark Fiber - IOF Repair

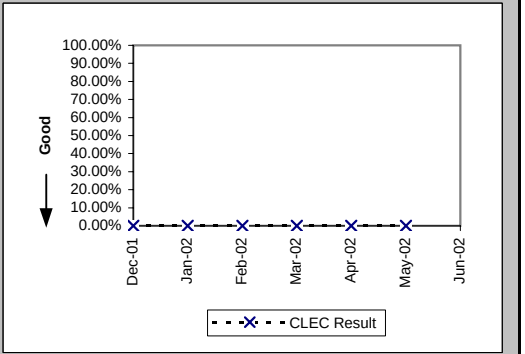
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	41	0.00%	0	0	0.00%
Jan-02	0	41	0.00%	0	0	0.00%
Feb-02	0	41	0.00%	0	0	0.00%
Mar-02	0	41	0.00%	0	0	0.00%
Apr-02	0	41	0.00%	0	0	0.00%
May-02	0	21	0.00%	0	0	0.00%
Jun-02	0	21	0.00%	0	0	0.00%



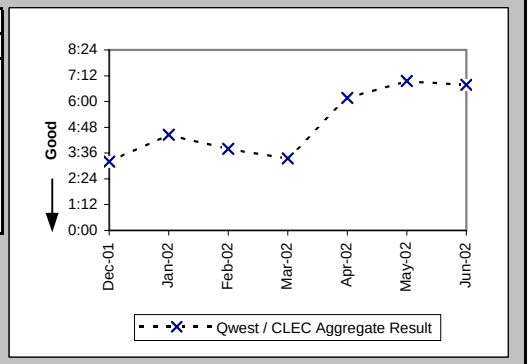
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	41	0.00%	0	0	0.00%
Jan-02	0	41	0.00%	0	0	0.00%
Feb-02	0	41	0.00%	0	0	0.00%
Mar-02	0	41	0.00%	0	0	0.00%
Apr-02	0	41	0.00%	0	0	0.00%
May-02	0	21	0.00%	0	0	0.00%
Jun-02						



Checklist #7 - E911

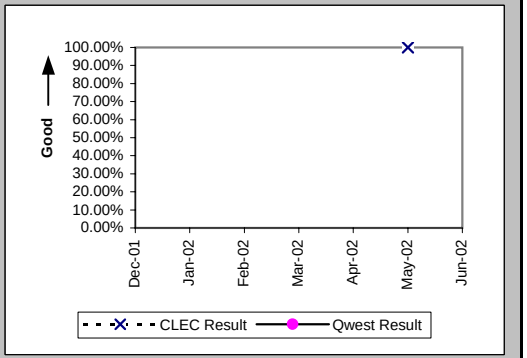
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	3:12	0	0
Jan-02	4:27	0	0
Feb-02	3:48	0	0
Mar-02	3:21	0	0
Apr-02	6:10	0	0
May-02	6:57	0	0
Jun-02	6:47	0	0



Checklist #7 - E911/911 Trunk Installation

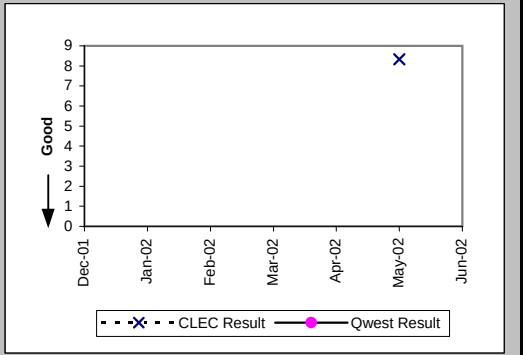
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	3	3	100.00%	0	0							
Jun-02												



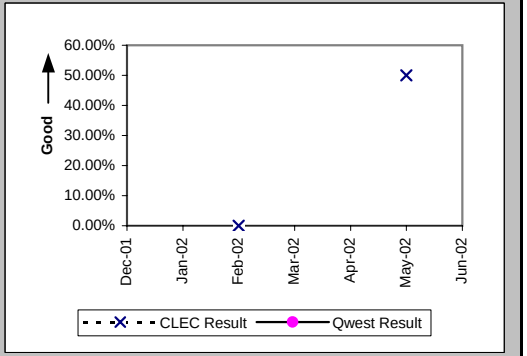
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02	25	3	8.33	0	0							
Jun-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

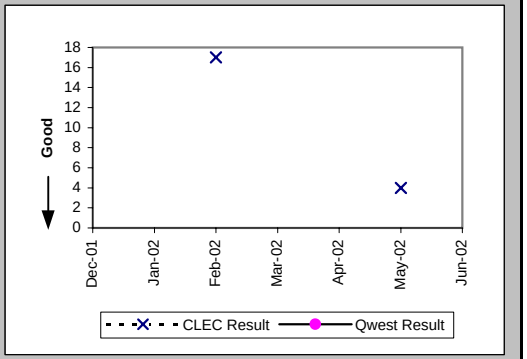
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	0	1	0.00%	0	0							
Mar-02												
Apr-02												
May-02	1	2	50.00%	4	0							
Jun-02												



Checklist #7 - E911/911 Trunk Installation

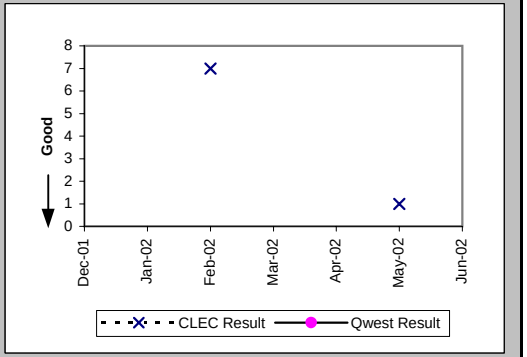
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	17	1	17.00	0	0							
Mar-02												
Apr-02												
May-02	8	2	4.00	0	0							
Jun-02												



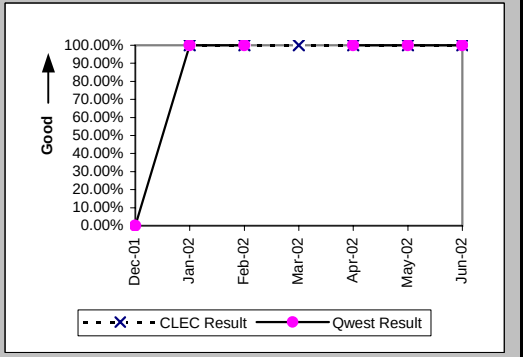
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	7	1	7.00	0	0							
Mar-02												
Apr-02												
May-02	1	1	1.00	0	0							
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

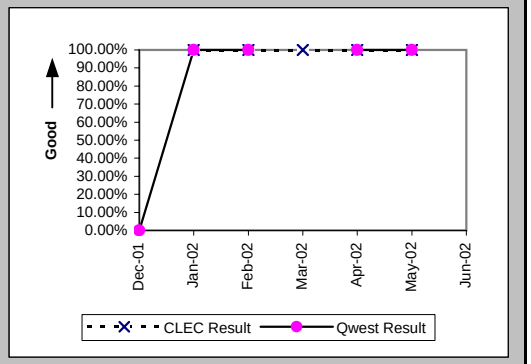
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0							
Apr-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

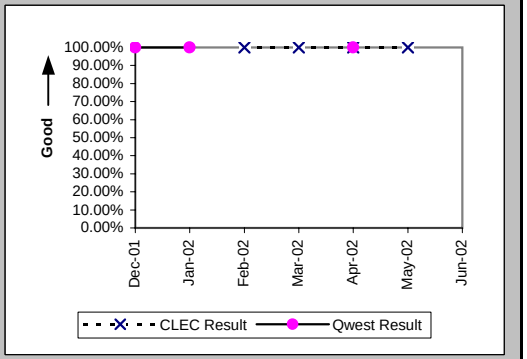
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0							
Apr-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02												



Checklist #7 - E911/911 Trunk Repair

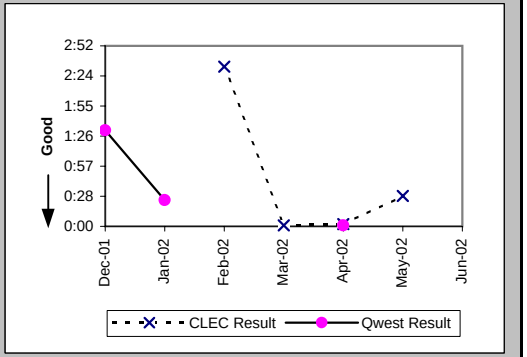
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02	1	1	100.00%	2	0							
Mar-02	7	7	100.00%	2	0							
Apr-02	2	2	100.00%	2	0	1	1	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0							
Jun-02												



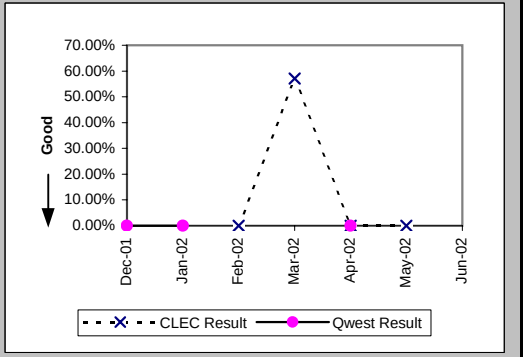
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:32	1	1:32				
Jan-02						0:25	1	0:25				
Feb-02	2:33	1	2:33	2	0							
Mar-02	0:07	7	0:01	2	0							
Apr-02	0:03	2	0:02	2	0	0:01	1	0:01				
May-02	0:29	1	0:29	0	0							
Jun-02												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

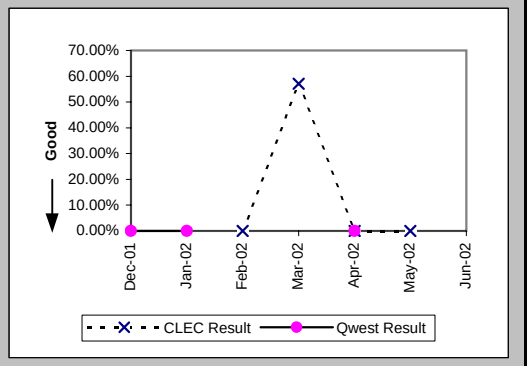
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	2	0							
Mar-02	4	7	57.14%	2	0							
Apr-02	0	2	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0							
Jun-02												



Checklist #7 - E911/911 Trunk Repair

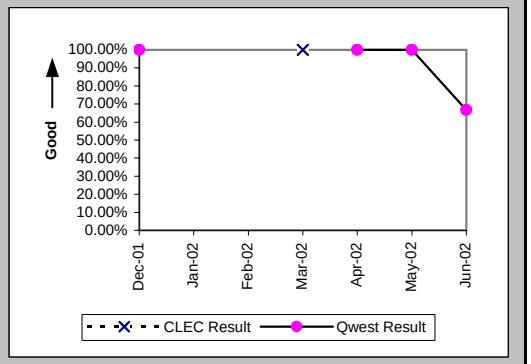
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02	0	1	0.00%	2	0							
Mar-02	4	7	57.14%	2	0							
Apr-02	0	1	0.00%	2	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0							
Jun-02												



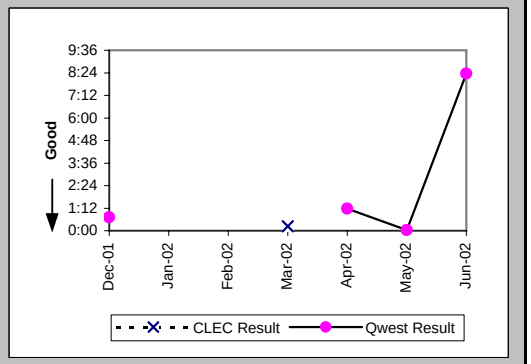
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02	2	2	100.00%	0	0							
Apr-02						4	4	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

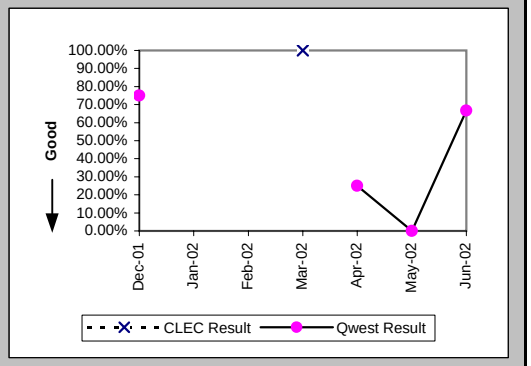
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:51	4	0:43	1:02			
Jan-02												
Feb-02												
Mar-02	0:27	2	0:14	0	0							
Apr-02						4:40	4	1:10	1:16			
May-02						0:02	1	0:02				
Jun-02						25:04	3	8:21	12:37			



Checklist #7 - E911/911 Trunk Repair

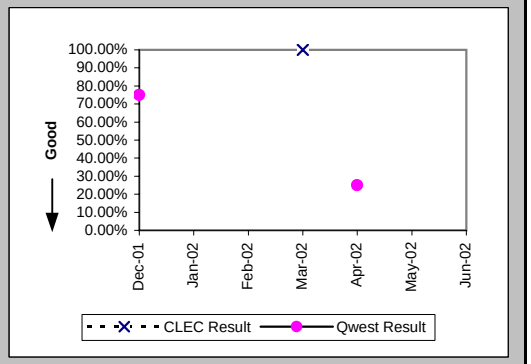
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02												
Feb-02												
Mar-02	2	2	100.00%	0	0							
Apr-02						1	4	25.00%	43.30%			
May-02						0	1	0.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			



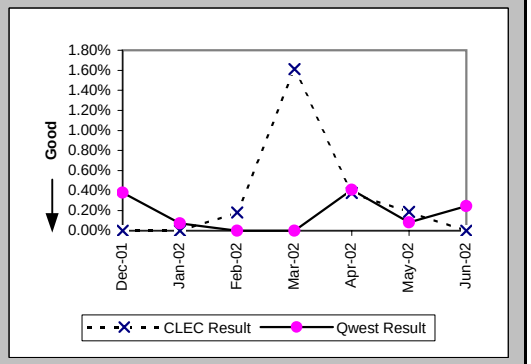
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02												
Feb-02												
Mar-02	2	2	100.00%	0	0							
Apr-02						1	4	25.00%	43.30%			
May-02												
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

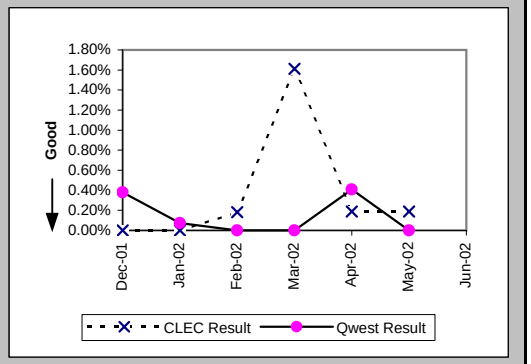
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	537	0.00%	0	0	5	1316	0.38%	6.15%	-1.21	-1.73	No
Jan-02	0	538	0.00%	0	0	1	1344	0.07%	2.73%	-0.53	-1.33	No
Feb-02	1	554	0.18%	2	0	0	1252	0.00%	N/A	N/A		
Mar-02	9	558	1.61%	2	0	0	1252	0.00%	N/A	N/A		
Apr-02	2	530	0.38%	2	0	5	1227	0.41%	6.37%	-0.09	-1.06	No
May-02	1	534	0.19%	0	0	1	1219	0.08%	2.86%	0.71	-0.57	No
Jun-02	0	492	0.00%	0	0	3	1223	0.25%	4.95%	-0.93	-1.56	No



Checklist #7 - E911/911 Trunk Repair

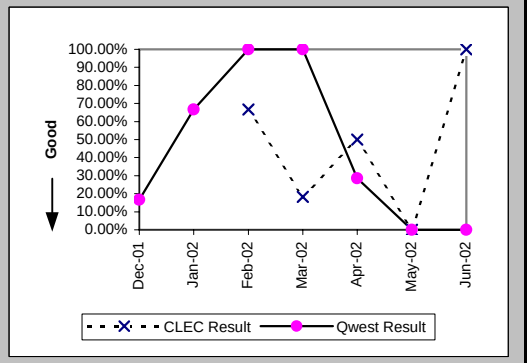
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	537	0.00%	0	0	5	1316	0.38%	6.15%	-1.21	-1.73	No
Jan-02	0	538	0.00%	0	0	1	1344	0.07%	2.73%	-0.53	-1.33	No
Feb-02	1	554	0.18%	2	0	0	1252	0.00%	N/A	N/A		
Mar-02	9	558	1.61%	2	0	0	1252	0.00%	N/A	N/A		
Apr-02	1	530	0.19%	2	0	5	1227	0.41%	6.37%	-0.66	-1.4	No
May-02	1	534	0.19%	0	0	0	1219	0.00%	N/A	N/A		
Jun-02												



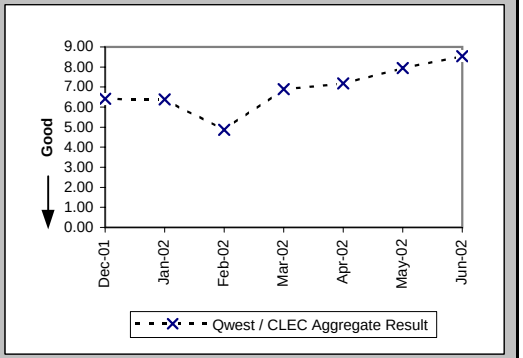
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						2	3	66.67%	47.14%			
Feb-02	2	3	66.67%	0	0	2	2	100.00%	N/A	N/A		
Mar-02	2	11	18.18%	0	0	1	1	100.00%	N/A	N/A		
Apr-02	2	4	50.00%	0	0	2	7	28.57%	45.18%	0.56	-0.66	No
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	0	3	0.00%	N/A	N/A	0.31	Yes

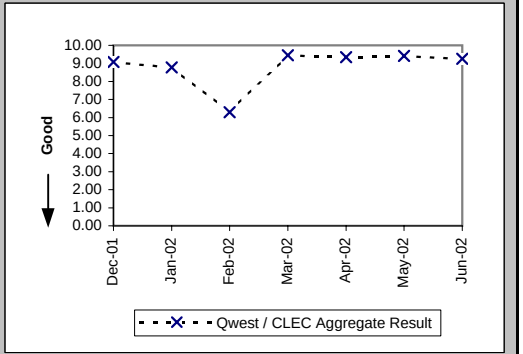


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54

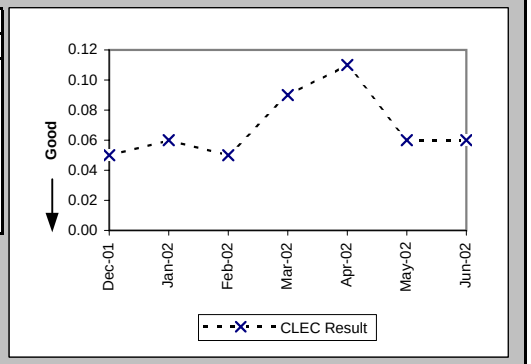


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26

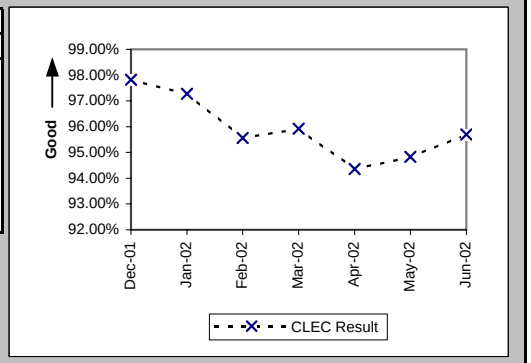


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.05		
Jan-02	0.06	0	0
Feb-02	0.05	0	0
Mar-02	0.09	0	0
Apr-02	0.11	0	0
May-02	0.06	0	0
Jun-02	0.06	0	0



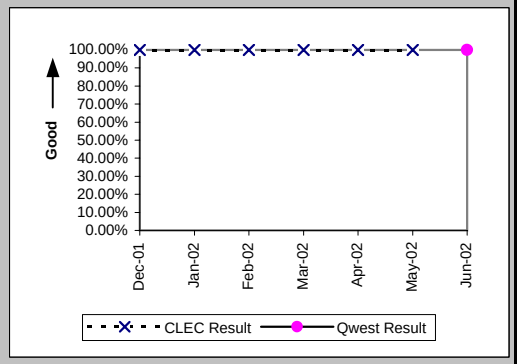
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	97.83%		
Jan-02	97.28%	0	0
Feb-02	95.56%	0	0
Mar-02	95.92%	0	0
Apr-02	94.35%	0	0
May-02	94.83%	0	0
Jun-02	95.70%	0	0



Checklist #9 - NXX Code Activation

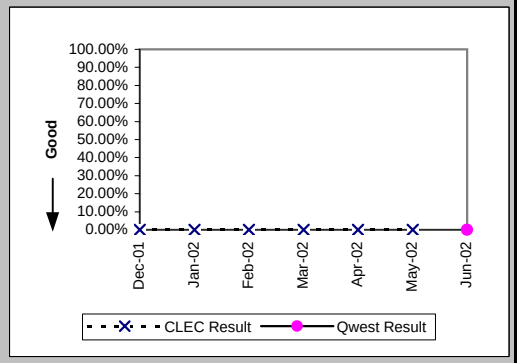
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	12	12	100.00%					
Jan-02	4	4	100.00%	0	0			
Feb-02	3	3	100.00%	125	0			
Mar-02	3	3	100.00%	0	0			
Apr-02	7	7	100.00%	0	0			
May-02	1	1	100.00%	0	0			
Jun-02						1	1	100.00%



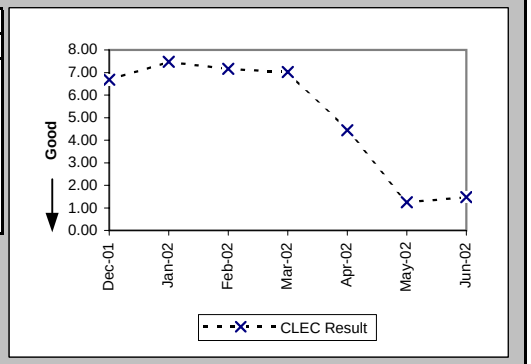
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	0	12	0.00%					
Jan-02	0	4	0.00%	0	0			
Feb-02	0	3	0.00%	125	0			
Mar-02	0	3	0.00%	0	0			
Apr-02	0	7	0.00%	0	0			
May-02	0	1	0.00%	0	0			
Jun-02						0	1	0.00%



Checklist #10 - Databases and Signaling

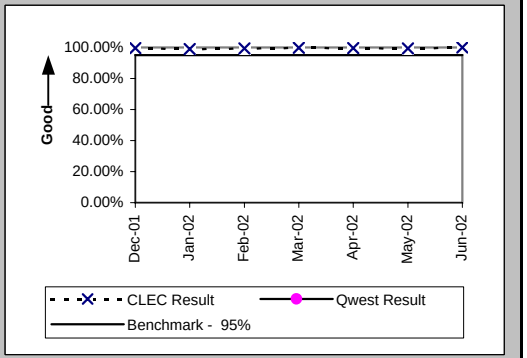
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0



Checklist #11 - Number Portability**

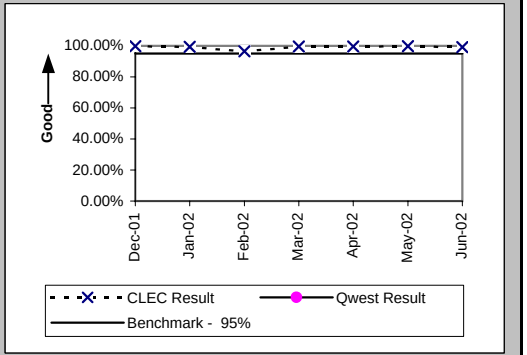
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1316	1321	99.62%	0	0							No
Jan-02	1292	1306	98.93%	0	0							No
Feb-02	1224	1231	99.43%	0	0							No
Mar-02	1028	1030	99.81%	0	0							No
Apr-02	2691	2703	99.56%	0	0							No
May-02	1502	1511	99.40%	0	0							No
Jun-02	1167	1168	99.91%	0	0							No



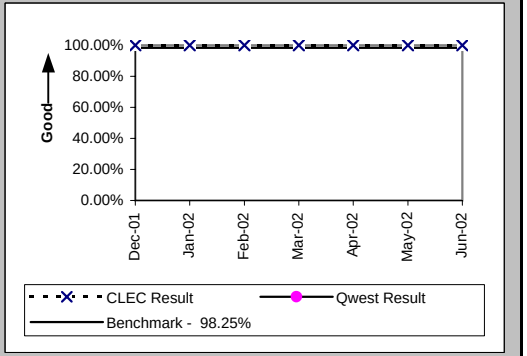
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6394	6412	99.72%	0	0							No
Jan-02	6333	6367	99.47%	0	0							No
Feb-02	8394	8694	96.55%	0	0							No
Mar-02	9456	9494	99.60%	0	0							No
Apr-02	8510	8544	99.60%	0	0							No
May-02	7348	7370	99.70%	0	0							No
Jun-02	6438	6494	99.14%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

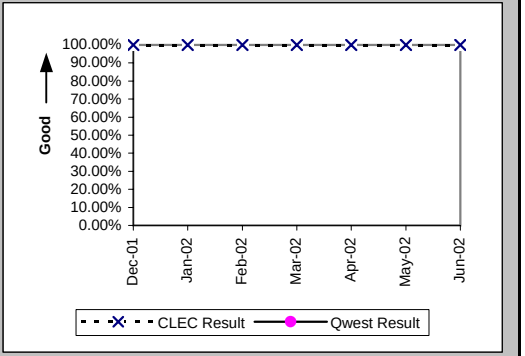
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7730	7734	99.95%	0	0							No
Jan-02	7669	7674	99.93%	0	0							No
Feb-02	9928	9928	100.00%	0	0							No
Mar-02	10528	10529	99.99%	0	0							No
Apr-02	10944	10946	99.98%	0	0							No
May-02	8881	8882	99.99%	0	0							No
Jun-02	7663	7663	100.00%	0	0							No



Checklist #11 - Number Portability**

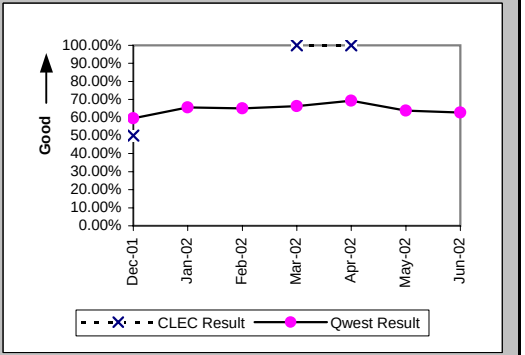
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7734	7734	100.00%	0	0							
Jan-02	7674	7674	100.00%	0	0							
Feb-02	9928	9928	100.00%	0	0							
Mar-02	10529	10529	100.00%	0	0							
Apr-02	10946	10946	100.00%	0	0							
May-02	8882	8882	100.00%	0	0							
Jun-02	7663	7663	100.00%	0	0							



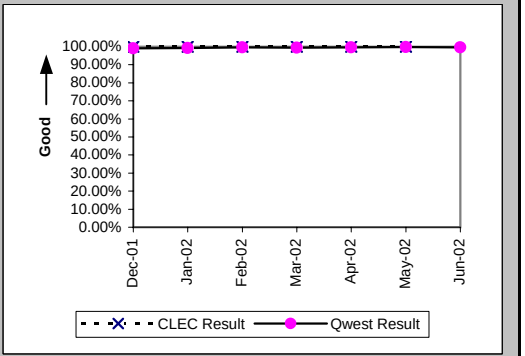
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	1970	3309	59.53%	49.08%	0.24	-0.86	No
Jan-02						2188	3338	65.55%	47.52%			
Feb-02						1995	3063	65.13%	47.66%			
Mar-02	1	1	100.00%	0	0	2248	3387	66.37%	47.24%	-0.71	-1.43	No
Apr-02	1	1	100.00%	0	2	1652	2384	69.30%	46.13%	-0.67	-1.4	No
May-02						1623	2540	63.90%	48.03%			
Jun-02						1375	2192	62.73%	48.35%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

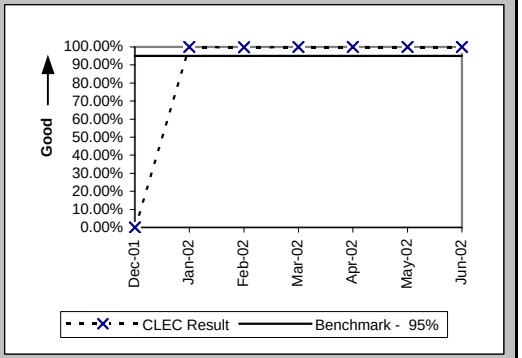
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	6605	6670	99.03%	9.82%	-0.24	-1.15	No
Jan-02	2	2	100.00%	0	0	7279	7326	99.36%	7.98%	-0.11	-1.07	No
Feb-02	2	2	100.00%	0	0	6890	6919	99.58%	6.46%	-0.09	-1.06	No
Mar-02	1	1	100.00%	0	0	7358	7401	99.42%	7.60%	-0.08	-1.05	No
Apr-02	2	2	100.00%	0	2	5760	5784	99.59%	6.43%	-0.09	-1.06	No
May-02	3	3	100.00%	0	0	5833	5846	99.78%	4.71%	-0.08	-1.05	No
Jun-02						5058	5076	99.65%	5.94%			



Checklist #13 - Reciprocal Compensation

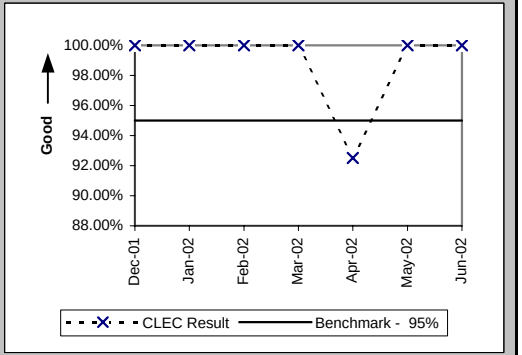
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	-10606.34	54714.42	0.00%	0	0
Jan-02	54884.12	54884.12	100.00%	0	0
Feb-02	53209.35	53313.9	99.80%	0	0
Mar-02	52682.17	52682.17	100.00%	0	0
Apr-02	63711.55	63711.55	100.00%	0	0
May-02	56372.17	56372.17	100.00%	0	0
Jun-02	57325.49	57325.49	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

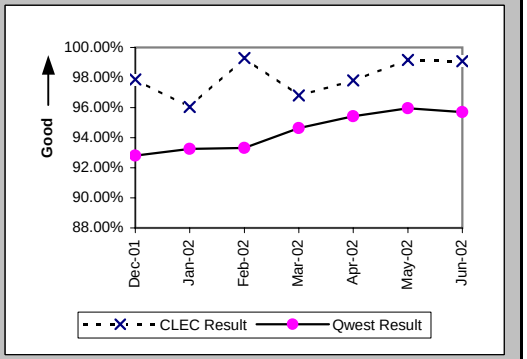
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	54714.42	54714.42	100.00%	0	0
Jan-02	54884.12	54884.12	100.00%	0	0
Feb-02	53313.9	53313.9	100.00%	0	0
Mar-02	52682.17	52682.17	100.00%	0	0
Apr-02	58945.46	63711.55	92.52%	0	0
May-02	56372.17	56372.17	100.00%	0	0
Jun-02	57325.49	57325.49	100.00%	0	0



Checklist #14 - Resale - Residence Installation

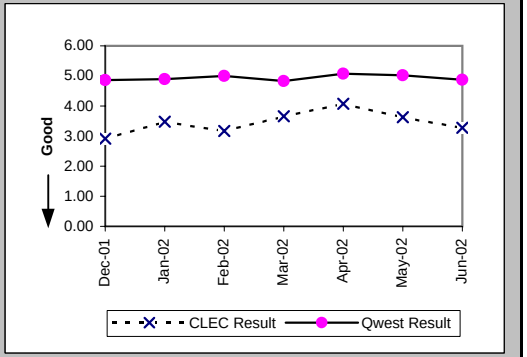
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	92	94	97.87%	0	1	9351	10076	92.80%	25.84%	-1.89	-2.15	No
Jan-02	97	101	96.04%	1	2	10871	11656	93.27%	25.06%	-1.11	-1.67	No
Feb-02	142	143	99.30%	2	1	9873	10581	93.31%	24.99%	-2.85	-2.73	No
Mar-02	152	157	96.82%	0	1	10337	10922	94.64%	22.52%	-1.2	-1.73	No
Apr-02	134	137	97.81%	0	0	10288	10782	95.42%	20.91%	-1.33	-1.81	No
May-02	120	121	99.17%	0	0	10111	10536	95.97%	19.68%	-1.78	-2.08	No
Jun-02	108	109	99.08%	0	0	9290	9708	95.69%	20.30%	-1.73	-2.05	No



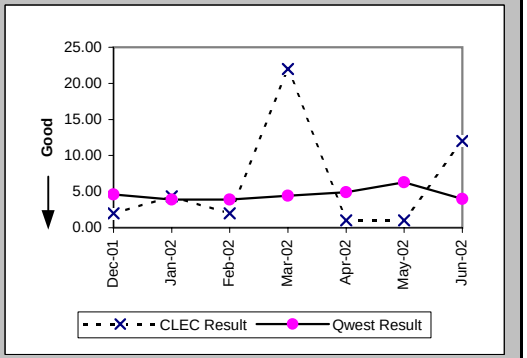
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	274	94	2.91	0	1	49221	10126	4.86	5.13	-3.66	-3.22	No
Jan-02	355	102	3.48	0	2	57293	11713	4.89	5.79	-2.45	-2.49	No
Feb-02	459	145	3.17	0	1	53151	10627	5.00	4.37	-5.02	-4.05	No
Mar-02	574	157	3.66	0	1	53022	10967	4.83	4.31	-3.4	-3.07	No
Apr-02	558	137	4.07	0	0	54866	10819	5.07	4.52	-2.57	-2.56	No
May-02	439	121	3.63	0	0	53116	10585	5.02	5.36	-2.84	-2.72	No
Jun-02	358	109	3.28	0	0	47575	9774	4.87	4.48	-3.67	-3.23	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

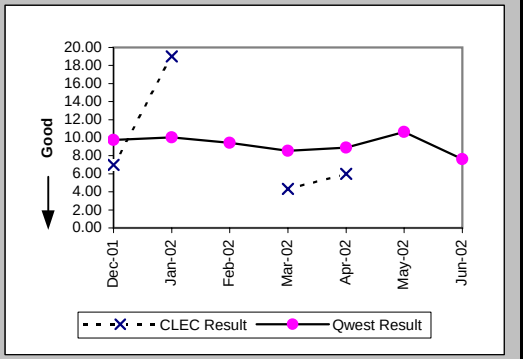
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	1955	426	4.59	9.27	-0.28	-1.17	No
Jan-02	13	3	4.33	0	0	1966	503	3.91	7.10	0.66	-0.6	No
Feb-02	4	2	2.00	1	0	1713	437	3.92	5.85	-0.46	-1.28	No
Mar-02	44	2	22.00	0	0	1441	324	4.45	7.54	1.84	0.12	Yes
Apr-02	2	2	1.00	0	0	1174	239	4.91	7.70	-0.72	-1.43	No
May-02	1	1	1.00	0	0	1083	172	6.30	12.60	-0.42	-1.25	No
Jun-02	12	1	12.00	0	0	925	231	4.00	9.11	1.66	0.01	Yes



Checklist #14 - Resale - Residence Installation

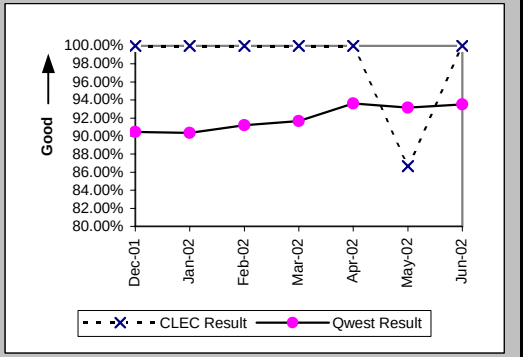
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	0	0	3152	323	9.76	13.23	-0.21	-1.13	No
Jan-02	38	2	19.00	0	0	3109	310	10.03	22.93	1.39	-0.16	No
Feb-02						2685	284	9.45	9.48			
Mar-02	13	3	4.33	0	0	2356	276	8.54	10.45	-0.69	-1.42	No
Apr-02	6	1	6.00	0	0	2401	270	8.89	11.47	-0.25	-1.15	No
May-02						2808	264	10.64	16.91			
Jun-02						1530	201	7.61	9.54			



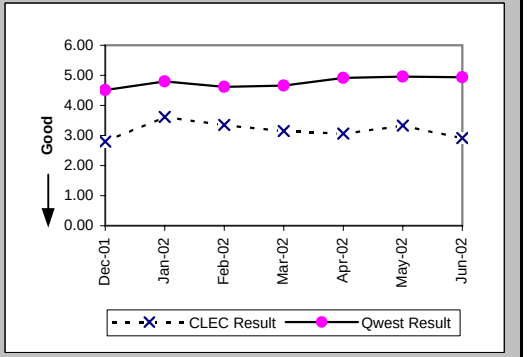
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	0	0	1536	1698	90.46%	29.38%	-1.02	-1.62	No
Jan-02	8	8	100.00%	0	0	1668	1846	90.36%	29.52%	-0.92	-1.56	No
Feb-02	20	20	100.00%	0	0	1547	1696	91.21%	28.31%	-1.38	-1.84	No
Mar-02	13	13	100.00%	0	0	1726	1883	91.66%	27.65%	-1.08	-1.66	No
Apr-02	17	17	100.00%	0	0	1786	1908	93.61%	24.46%	-1.07	-1.65	No
May-02	13	15	86.67%	0	0	1774	1904	93.17%	25.22%	0.93	-0.43	No
Jun-02	13	13	100.00%	0	0	1558	1666	93.52%	24.62%	-0.95	-1.57	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

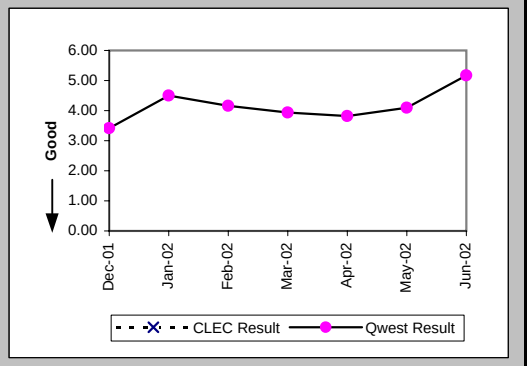
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	10	2.80	0	0	7749	1719	4.51	5.37	-1	-1.61	No
Jan-02	29	8	3.62	0	0	8903	1855	4.80	6.51	-0.51	-1.31	No
Feb-02	67	20	3.35	0	0	7888	1707	4.62	5.41	-1.04	-1.63	No
Mar-02	41	13	3.15	0	0	8811	1890	4.66	5.07	-1.07	-1.65	No
Apr-02	52	17	3.06	0	0	9409	1913	4.92	6.53	-1.17	-1.71	No
May-02	50	15	3.33	0	0	9460	1906	4.96	6.12	-1.03	-1.63	No
Jun-02	38	13	2.92	0	0	8301	1682	4.94	5.97	-1.21	-1.74	No



Checklist #14 - Resale - Residence Installation

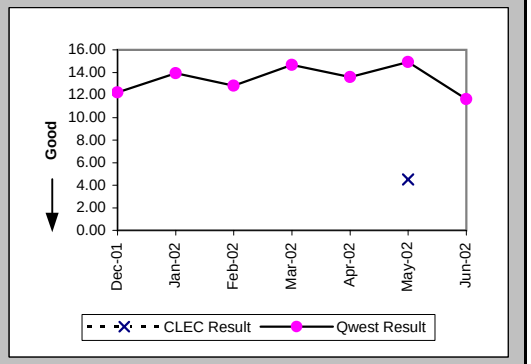
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						290	85	3.41	2.85			
Jan-02						459	102	4.50	9.94			
Feb-02						362	87	4.16	6.79			
Mar-02						335	85	3.94	4.05			
Apr-02						187	49	3.82	4.91			
May-02						160	39	4.10	3.74			
Jun-02						186	36	5.17	6.88			



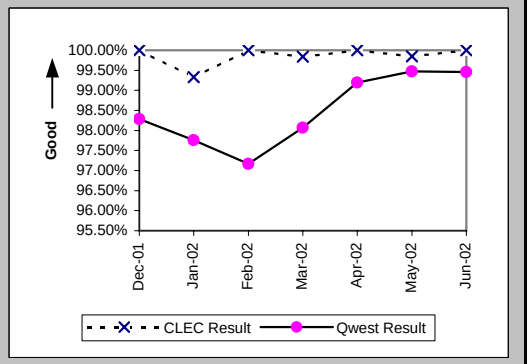
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1004	82	12.24	12.86			
Jan-02						1129	81	13.94	19.66			
Feb-02						859	67	12.82	18.40			
Mar-02						1072	73	14.68	14.40			
Apr-02						1006	74	13.59	21.67			
May-02	9	2	4.50	0	0	1358	91	14.92	17.09	-0.85	-1.52	No
Jun-02						838	72	11.64	10.45			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

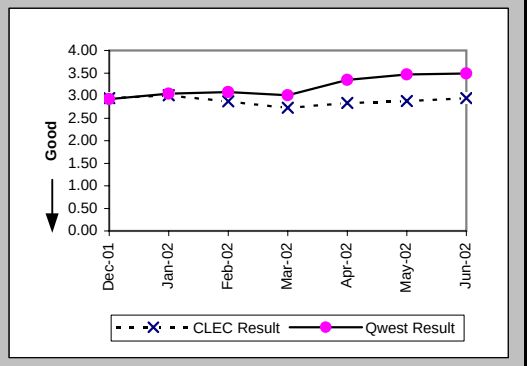
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	433	433	100.00%	0	8	21381	21755	98.28%	13.00%	-2.73	-2.66	No
Jan-02	594	598	99.33%	0	7	24288	24845	97.76%	14.80%	-2.57	-2.56	No
Feb-02	739	739	100.00%	1	14	23866	24561	97.17%	16.58%	-4.57	-3.78	No
Mar-02	613	614	99.84%	0	16	26648	27172	98.07%	13.75%	-3.15	-2.91	No
Apr-02	689	689	100.00%	0	7	27689	27913	99.20%	8.92%	-2.33	-2.42	No
May-02	664	665	99.85%	0	4	28165	28313	99.48%	7.21%	-1.32	-1.8	No
Jun-02	693	693	100.00%	1	3	26639	26784	99.46%	7.34%	-1.92	-2.17	No



Checklist #14 - Resale - Residence Installation

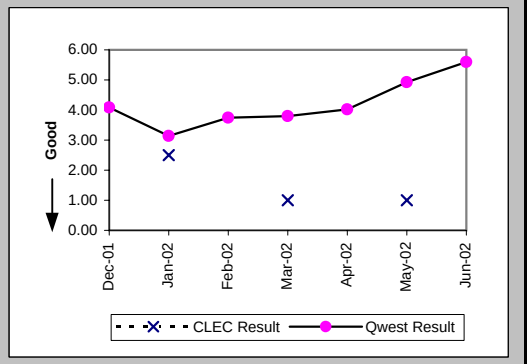
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1245	424	2.94	9	8	52026	17787	2.92	1.44	0.16	-0.9	No
Jan-02	1528	508	3.01	90	7	63932	21001	3.04	1.36	-0.6	-1.36	No
Feb-02	1519	530	2.87	210	14	61538	19976	3.08	1.96	-2.49	-2.52	No
Mar-02	1418	519	2.73	95	16	64120	21271	3.01	1.56	-4.06	-3.47	No
Apr-02	1553	547	2.84	142	7	72902	21794	3.35	1.44	-8.1	-5.93	No
May-02	1683	585	2.88	80	4	76546	22090	3.47	1.19	-11.79	-8.17	No
Jun-02	1812	616	2.94	78	3	72973	20893	3.49	1.10	-12.28	-8.47	No



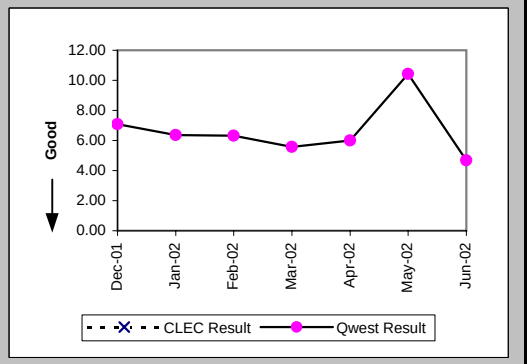
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1525	373	4.09	5.57			
Jan-02	10	4	2.50	0	0	1778	566	3.14	4.04	-0.32	-1.19	No
Feb-02						2597	695	3.74	7.04			
Mar-02	1	1	1.00	0	0	2038	537	3.80	5.93	-0.47	-1.29	No
Apr-02						873	217	4.02	8.66			
May-02	1	1	1.00	0	0	710	144	4.93	8.07	-0.49	-1.29	No
Jun-02						750	134	5.60	17.53			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

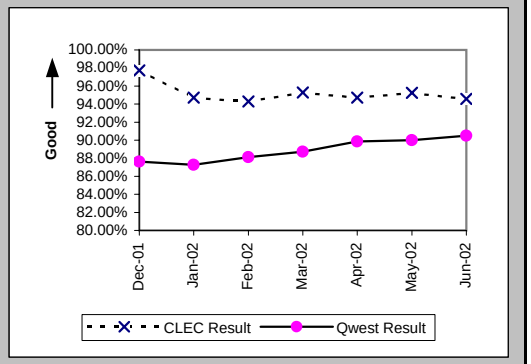
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						78	11	7.09	12.62			
Jan-02						70	11	6.36	12.44			
Feb-02						139	22	6.32	11.65			
Mar-02						67	12	5.58	8.89			
Apr-02						60	10	6.00	5.35			
May-02						73	7	10.43	10.03			
Jun-02						75	16	4.69	5.41			



Checklist #14 - Resale - Residence Installation

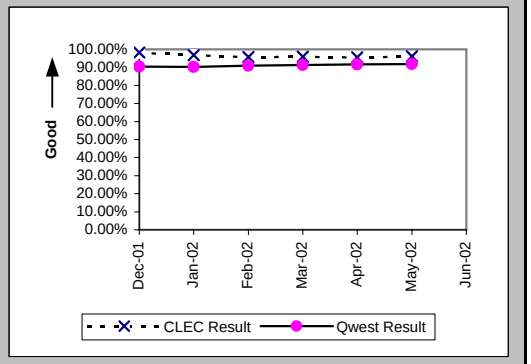
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1040	1064	97.74%	0	0	32470	37051	87.64%	32.92%	-9.88	-7	No
Jan-02	590	623	94.70%	0	0	31450	36039	87.27%	33.33%	-5.52	-4.36	No
Feb-02	761	807	94.30%	0	0	33211	37691	88.11%	32.36%	-5.37	-4.27	No
Mar-02	805	845	95.27%	0	0	34156	38496	88.73%	31.63%	-5.95	-4.62	No
Apr-02	771	814	94.72%	0	0	36272	40358	89.88%	30.17%	-4.53	-3.76	No
May-02	783	822	95.26%	0	0	36668	40737	90.01%	29.98%	-4.96	-4.02	No
Jun-02	765	809	94.56%	0	0	35778	39537	90.49%	29.33%	-3.91	-3.37	No



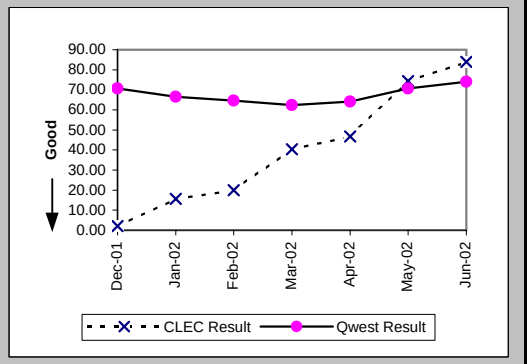
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1045	1064	98.21%	0	0	33487	37051	90.38%	29.49%	-8.54	-6.19	No
Jan-02	603	623	96.79%	0	0	32530	36039	90.26%	29.65%	-5.45	-4.31	No
Feb-02	772	807	95.66%	0	0	34300	37691	91.00%	28.61%	-4.58	-3.78	No
Mar-02	810	845	95.86%	0	0	35136	38496	91.27%	28.22%	-4.67	-3.84	No
Apr-02	778	814	95.58%	0	0	37018	40358	91.72%	27.55%	-3.95	-3.4	No
May-02	790	822	96.11%	0	0	37439	40737	91.90%	27.28%	-4.37	-3.66	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

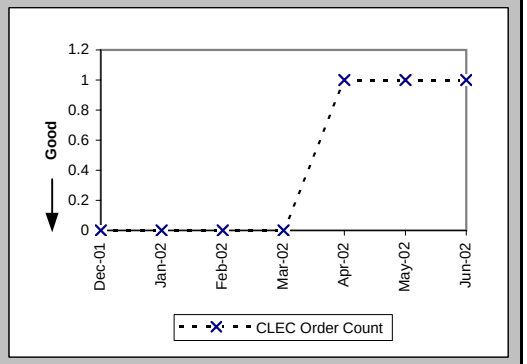
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	66074	935	70.67	74.12	-0.93	-1.56	No
Jan-02	47	3	15.67	0	0	63891	959	66.62	64.71	-1.36	-1.83	No
Feb-02	200	10	20.00	0	0	71116	1101	64.59	66.40	-2.11	-2.29	No
Mar-02	323	8	40.38	0	0	87663	1405	62.39	69.07	-0.9	-1.55	No
Apr-02	327	7	46.71	0	0	105778	1650	64.11	71.58	-0.64	-1.39	No
May-02	520	7	74.29	0	0	116140	1642	70.73	78.05	0.16	-0.91	No
Jun-02	504	6	84.00	0	2	119212	1611	74.00	81.10	0.42	-0.75	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

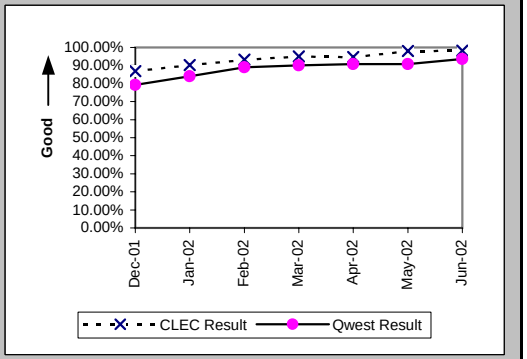
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	1
Jun-02	1



Checklist #14 - Resale - Residence Repair

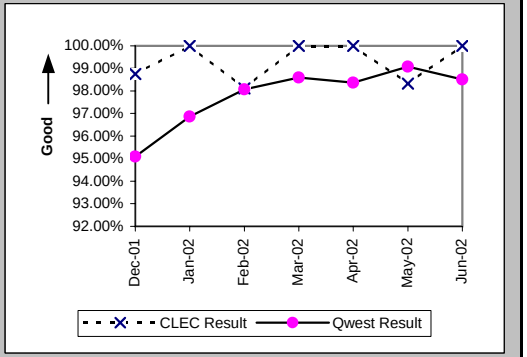
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53	61	86.89%	56	0	9588	12099	79.25%	40.55%	-1.47	-1.89	No
Jan-02	55	61	90.16%	50	0	9013	10717	84.10%	36.57%	-1.29	-1.79	No
Feb-02	42	45	93.33%	38	0	7144	8022	89.06%	31.22%	-0.92	-1.56	No
Mar-02	38	40	95.00%	37	0	7140	7922	90.13%	29.83%	-1.03	-1.63	No
Apr-02	54	57	94.74%	38	0	7379	8121	90.86%	28.81%	-1.01	-1.61	No
May-02	49	50	98.00%	36	0	7965	8776	90.76%	28.96%	-1.76	-2.07	No
Jun-02	53	54	98.15%	41	0	7942	8483	93.62%	24.44%	-1.36	-1.82	No



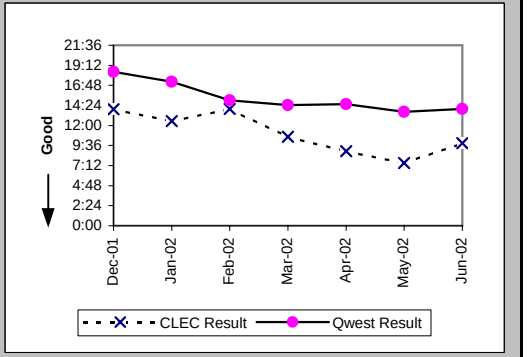
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	79	80	98.75%	56	0	16299	17139	95.10%	21.59%	-1.51	-1.92	No
Jan-02	72	72	100.00%	50	0	15175	15665	96.87%	17.41%	-1.52	-1.92	No
Feb-02	52	53	98.11%	38	0	11208	11428	98.07%	13.74%	-0.02	-1.01	No
Mar-02	56	56	100.00%	37	0	10923	11078	98.60%	11.75%	-0.89	-1.54	No
Apr-02	66	66	100.00%	38	0	11046	11229	98.37%	12.66%	-1.04	-1.63	No
May-02	59	60	98.33%	36	0	11803	11913	99.08%	9.56%	0.61	-0.63	No
Jun-02	63	63	100.00%	41	0	11251	11421	98.51%	12.11%	-0.97	-1.59	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

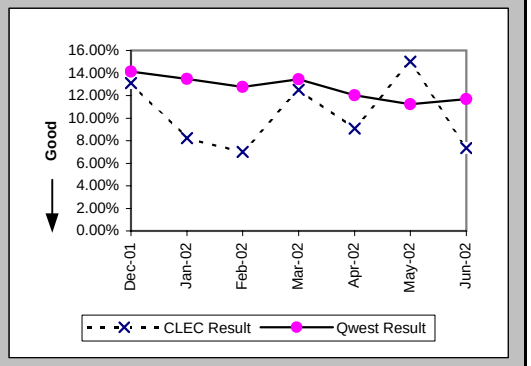
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1116:39	80	13:57	52	0	315649:20	17139	18:25	16:35	-2.4	-2.46	No
Jan-02	902:25	72	12:32	49	0	270151:15	15665	17:15	15:16	-2.61	-2.59	No
Feb-02	740:32	53	13:58	34	0	171610:22	11428	15:01	13:22	-0.57	-1.35	No
Mar-02	596:05	56	10:39	37	0	160107:51	11078	14:27	12:55	-2.2	-2.34	No
Apr-02	589:03	66	8:56	38	0	163327:20	11229	14:33	16:29	-2.76	-2.68	No
May-02	450:20	60	7:30	36	0	162307:56	11913	13:37	12:15	-3.86	-3.35	No
Jun-02	624:13	63	9:54	36	0	159433:15	11421	13:58	13:02	-2.46	-2.5	No



Checklist #14 - Resale - Residence Repair

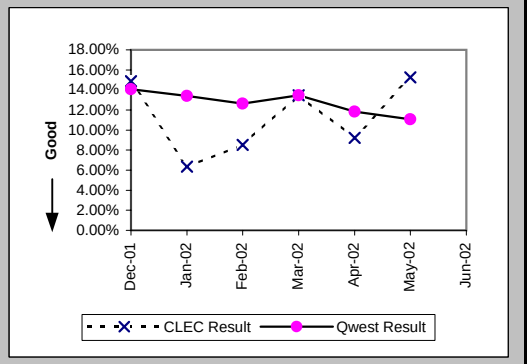
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	84	13.10%	52	0	2519	17834	14.12%	34.83%	-0.27	-1.16	No
Jan-02	6	73	8.22%	49	0	2193	16262	13.49%	34.16%	-1.31	-1.8	No
Feb-02	4	57	7.02%	34	0	1518	11881	12.78%	33.38%	-1.3	-1.79	No
Mar-02	7	56	12.50%	37	0	1551	11529	13.45%	34.12%	-0.21	-1.13	No
Apr-02	6	66	9.09%	38	0	1406	11679	12.04%	32.54%	-0.73	-1.45	No
May-02	9	60	15.00%	36	0	1380	12299	11.22%	31.56%	0.92	-0.44	No
Jun-02	5	68	7.35%	36	0	1380	11793	11.70%	32.14%	-1.11	-1.68	No



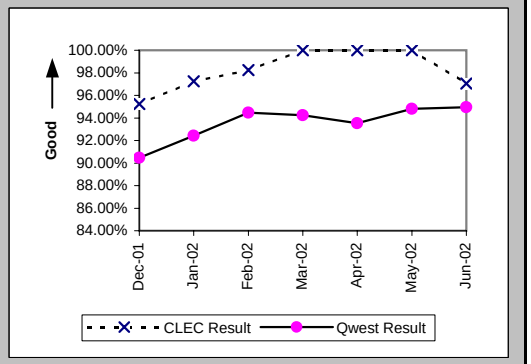
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	74	14.86%	52	0	2263	16072	14.08%	34.78%	0.23	-0.86	No
Jan-02	4	63	6.35%	49	0	1962	14635	13.41%	34.07%	-1.64	-2	No
Feb-02	4	47	8.51%	34	0	1354	10714	12.64%	33.23%	-0.85	-1.52	No
Mar-02	7	52	13.46%	37	0	1417	10532	13.45%	34.12%	0.05	-0.97	No
Apr-02	6	65	9.23%	38	0	1298	10950	11.85%	32.32%	-0.65	-1.4	No
May-02	9	59	15.25%	36	0	1291	11656	11.08%	31.38%	1.01	-0.39	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

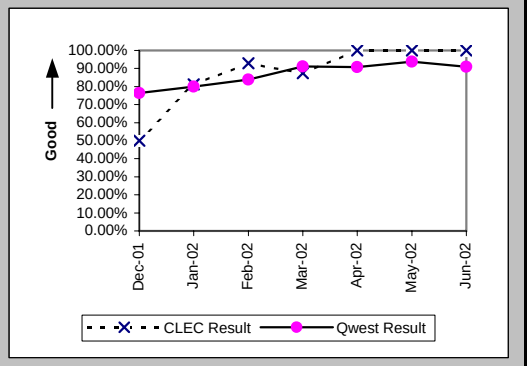
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	80	84	95.24%	52	0	16132	17834	90.46%	29.38%	-1.49	-1.9	No
Jan-02	71	73	97.26%	49	0	15029	16262	92.42%	26.47%	-1.56	-1.95	No
Feb-02	56	57	98.25%	34	0	11224	11881	94.47%	22.86%	-1.24	-1.76	No
Mar-02	56	56	100.00%	37	0	10865	11529	94.24%	23.30%	-1.85	-2.12	No
Apr-02	66	66	100.00%	38	0	10922	11679	93.52%	24.62%	-2.13	-2.3	No
May-02	60	60	100.00%	36	0	11659	12299	94.80%	22.21%	-1.81	-2.1	No
Jun-02	66	68	97.06%	36	0	11198	11793	94.95%	21.89%	-0.79	-1.48	No



Checklist #14 - Resale - Residence Repair

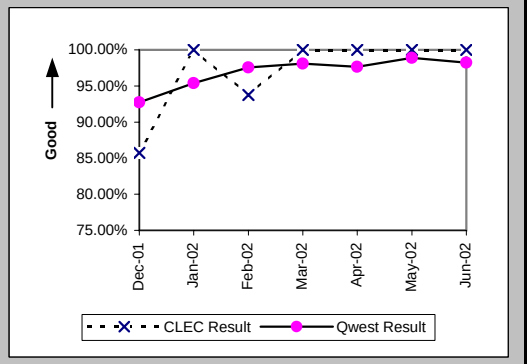
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	6	50.00%	7	0	1899	2487	76.36%	42.49%	1.35	-0.18	No
Jan-02	13	16	81.25%	11	0	1684	2108	79.89%	40.09%	-0.14	-1.08	No
Feb-02	13	14	92.86%	4	0	1479	1764	83.84%	36.81%	-0.91	-1.55	No
Mar-02	7	8	87.50%	4	0	1530	1678	91.18%	28.36%	0.41	-0.75	No
Apr-02	6	6	100.00%	5	0	1718	1894	90.71%	29.03%	-0.78	-1.48	No
May-02	9	9	100.00%	10	0	1707	1821	93.74%	24.22%	-0.77	-1.47	No
Jun-02	10	10	100.00%	7	0	1650	1815	90.91%	28.75%	-1	-1.61	No



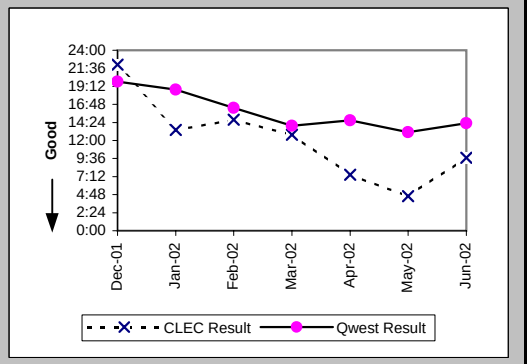
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	7	0	3530	3806	92.75%	25.93%	0.68	-0.59	No
Jan-02	21	21	100.00%	11	0	3258	3416	95.37%	21.00%	-1.01	-1.61	No
Feb-02	15	16	93.75%	4	0	2569	2633	97.57%	15.40%	0.87	-0.47	No
Mar-02	11	11	100.00%	4	0	2418	2465	98.09%	13.68%	-0.46	-1.28	No
Apr-02	13	13	100.00%	5	0	2667	2731	97.66%	15.13%	-0.56	-1.34	No
May-02	11	11	100.00%	10	0	2544	2573	98.87%	10.56%	-0.35	-1.21	No
Jun-02	12	12	100.00%	7	0	2500	2545	98.23%	13.18%	-0.46	-1.28	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

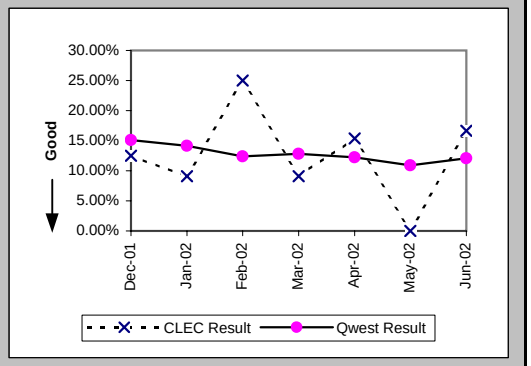
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	154:27	7	22:04	6	0	75556:31	3806	19:51	18:32	0.47	-0.72	No
Jan-02	281:15	21	13:24	10	0	64114:26	3416	18:46	19:15	-1.28	-1.78	No
Feb-02	236:27	16	14:47	4	0	42998:11	2633	16:20	17:59	-0.34	-1.21	No
Mar-02	140:19	11	12:45	4	0	34415:42	2465	13:58	14:03	-0.28	-1.17	No
Apr-02	96:39	13	7:26	5	0	40062:48	2731	14:40	24:51	-1.05	-1.64	No
May-02	50:23	11	4:35	9	0	33731:44	2573	13:07	14:12	-1.99	-2.21	No
Jun-02	116:40	12	9:43	7	0	36396:43	2545	14:18	12:51	-1.23	-1.75	No



Checklist #14 - Resale - Residence Repair

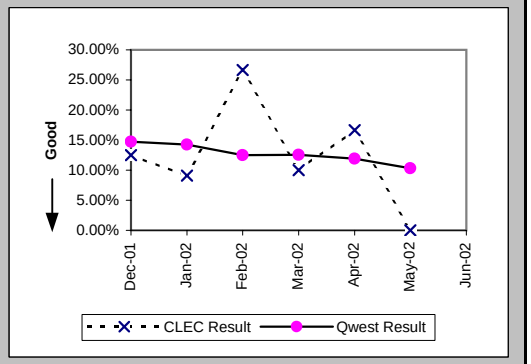
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	8	12.50%	6	0	592	3925	15.08%	35.79%	-0.2	-1.12	No
Jan-02	2	22	9.09%	10	0	497	3518	14.13%	34.83%	-0.68	-1.41	No
Feb-02	4	16	25.00%	4	0	334	2691	12.41%	32.97%	1.39	-0.15	No
Mar-02	1	11	9.09%	4	0	326	2546	12.80%	33.41%	-0.37	-1.22	No
Apr-02	2	13	15.38%	5	0	344	2806	12.26%	32.80%	0.39	-0.76	No
May-02	0	12	0.00%	9	0	287	2630	10.91%	31.18%	-1.21	-1.74	No
Jun-02	2	12	16.67%	7	0	317	2626	12.07%	32.58%	0.52	-0.69	No



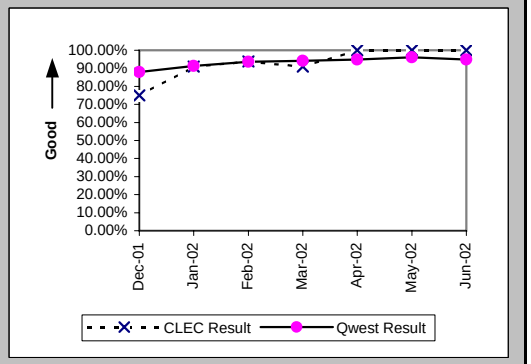
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	8	12.50%	6	0	529	3593	14.72%	35.43%	-0.18	-1.11	No
Jan-02	2	22	9.09%	10	0	450	3158	14.25%	34.96%	-0.69	-1.42	No
Feb-02	4	15	26.67%	4	0	310	2482	12.49%	33.06%	1.49	-0.09	No
Mar-02	1	10	10.00%	4	0	293	2336	12.54%	33.12%	-0.24	-1.15	No
Apr-02	2	12	16.67%	5	0	311	2616	11.89%	32.37%	0.54	-0.67	No
May-02	0	12	0.00%	9	0	255	2475	10.30%	30.40%	-1.17	-1.71	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

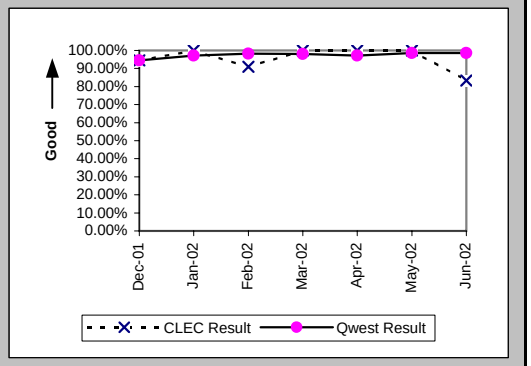
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	8	75.00%	6	0	3455	3925	88.03%	32.47%	1.02	-0.38	No
Jan-02	20	22	90.91%	10	0	3211	3518	91.27%	28.22%	0.14	-0.92	No
Feb-02	15	16	93.75%	4	0	2520	2691	93.65%	24.39%	-0.02	-1.01	No
Mar-02	10	11	90.91%	4	0	2395	2546	94.07%	23.62%	0.48	-0.71	No
Apr-02	13	13	100.00%	5	0	2661	2806	94.83%	22.14%	-0.84	-1.51	No
May-02	12	12	100.00%	9	0	2528	2630	96.12%	19.31%	-0.69	-1.42	No
Jun-02	12	12	100.00%	7	0	2490	2626	94.82%	22.16%	-0.81	-1.49	No



Checklist #14 - Resale - Residence Repair

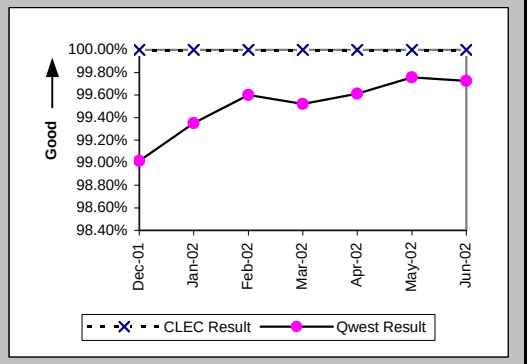
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	18	94.44%	22	0	2718	2875	94.54%	22.72%	0.11	-0.93	No
Jan-02	14	14	100.00%	14	0	2758	2836	97.25%	16.35%	-0.63	-1.38	No
Feb-02	10	11	90.91%	17	0	2620	2667	98.24%	13.16%	1.3	-0.21	No
Mar-02	8	8	100.00%	17	0	2789	2843	98.10%	13.65%	-0.39	-1.24	No
Apr-02	17	17	100.00%	12	0	1948	2004	97.21%	16.48%	-0.7	-1.42	No
May-02	15	15	100.00%	15	0	2132	2162	98.61%	11.70%	-0.46	-1.28	No
Jun-02	10	12	83.33%	14	0	1895	1922	98.60%	11.77%	2.52	0.53	Yes



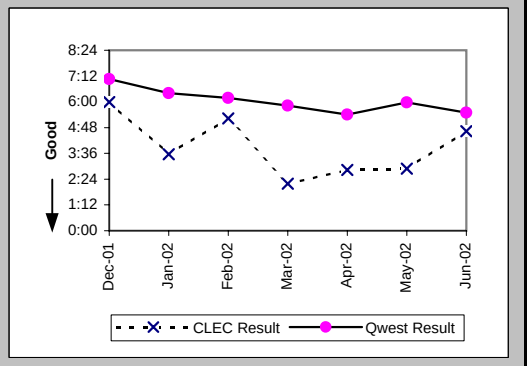
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	22	0	5740	5797	99.02%	9.87%	-0.6	-1.36	No
Jan-02	35	35	100.00%	14	0	6273	6314	99.35%	8.03%	-0.48	-1.29	No
Feb-02	36	36	100.00%	17	0	5977	6001	99.60%	6.31%	-0.38	-1.23	No
Mar-02	27	27	100.00%	17	0	6228	6258	99.52%	6.91%	-0.36	-1.22	No
Apr-02	33	33	100.00%	12	0	4855	4874	99.61%	6.23%	-0.36	-1.22	No
May-02	30	30	100.00%	15	0	4902	4914	99.76%	4.94%	-0.27	-1.16	No
Jun-02	28	28	100.00%	14	0	4346	4358	99.72%	5.24%	-0.28	-1.17	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

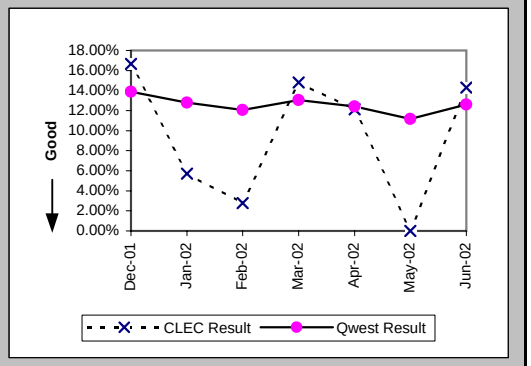
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	215:32	36	5:59	22	0	40983:30	5797	7:04	10:38	-0.61	-1.37	No
Jan-02	124:43	35	3:34	14	0	40386:09	6314	6:24	10:09	-1.65	-2	No
Feb-02	188:09	36	5:14	17	0	37106:07	6001	6:11	8:54	-0.64	-1.39	No
Mar-02	58:54	27	2:11	17	0	36365:36	6258	5:49	9:08	-2.06	-2.25	No
Apr-02	93:39	33	2:50	12	0	26305:25	4874	5:24	8:44	-1.68	-2.02	No
May-02	86:44	30	2:53	15	0	29316:08	4914	5:58	8:30	-1.97	-2.2	No
Jun-02	129:57	28	4:38	14	0	23974:46	4358	5:30	8:24	-0.54	-1.33	No



Checklist #14 - Resale - Residence Repair

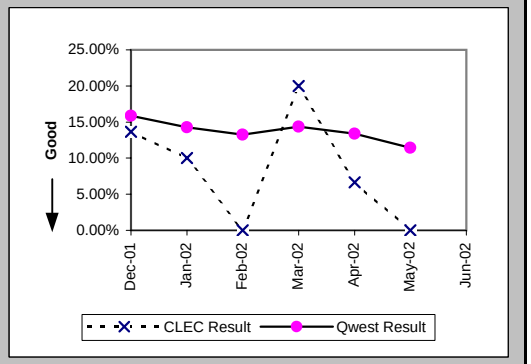
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	36	16.67%	22	0	805	5797	13.89%	34.58%	0.51	-0.69	No
Jan-02	2	35	5.71%	14	0	809	6314	12.81%	33.42%	-1.25	-1.76	No
Feb-02	1	36	2.78%	17	0	723	6001	12.05%	32.55%	-1.7	-2.04	No
Mar-02	4	27	14.81%	17	0	817	6258	13.06%	33.69%	0.32	-0.81	No
Apr-02	4	33	12.12%	12	0	605	4874	12.41%	32.97%	-0.05	-1.03	No
May-02	0	30	0.00%	15	0	549	4916	11.17%	31.50%	-1.94	-2.18	No
Jun-02	4	28	14.29%	14	0	550	4358	12.62%	33.21%	0.31	-0.81	No



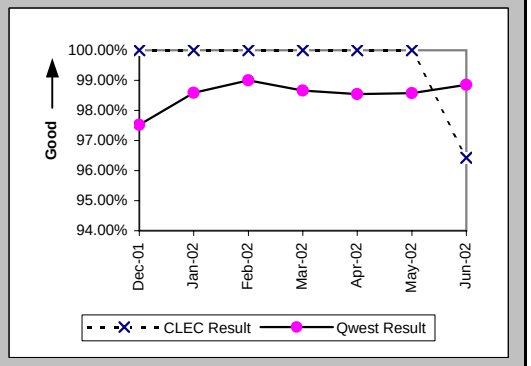
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	22	13.64%	22	0	398	2505	15.89%	36.56%	-0.29	-1.17	No
Jan-02	1	10	10.00%	14	0	369	2587	14.26%	34.97%	-0.38	-1.23	No
Feb-02	0	21	0.00%	17	0	341	2570	13.27%	33.92%	-1.79	-2.09	No
Mar-02	3	15	20.00%	17	0	391	2726	14.34%	35.05%	0.64	-0.61	No
Apr-02	1	15	6.67%	12	0	305	2277	13.39%	34.06%	-0.76	-1.46	No
May-02	0	15	0.00%	15	0	260	2274	11.43%	31.82%	-1.39	-1.84	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

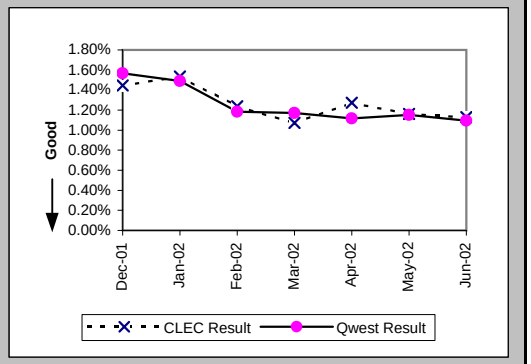
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	36	100.00%	22	0	5653	5797	97.52%	15.56%	-0.95	-1.58	No
Jan-02	35	35	100.00%	14	0	6225	6314	98.59%	11.79%	-0.71	-1.43	No
Feb-02	36	36	100.00%	17	0	5941	6001	99.00%	9.95%	-0.6	-1.37	No
Mar-02	27	27	100.00%	17	0	6174	6258	98.66%	11.51%	-0.6	-1.37	No
Apr-02	33	33	100.00%	12	0	4803	4874	98.54%	11.98%	-0.7	-1.42	No
May-02	30	30	100.00%	15	0	4846	4916	98.58%	11.85%	-0.66	-1.4	No
Jun-02	27	28	96.43%	14	0	4308	4358	98.85%	10.65%	0.99	-0.4	No



Checklist #14 - Resale - Residence Repair

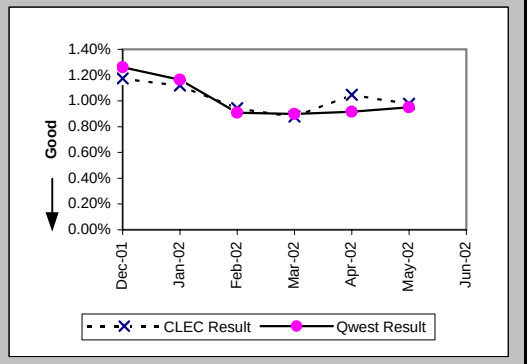
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	128	8862	1.44%	80	0	27556	1756778	1.57%	12.43%	-0.94	-1.57	No
Jan-02	130	8477	1.53%	73	0	26094	1749034	1.49%	12.12%	0.32	-0.81	No
Feb-02	109	8809	1.24%	55	0	20573	1736652	1.18%	10.82%	0.46	-0.72	No
Mar-02	94	8762	1.07%	58	0	20333	1736733	1.17%	10.76%	-0.85	-1.52	No
Apr-02	112	8788	1.27%	55	0	19359	1730689	1.12%	10.52%	1.39	-0.16	No
May-02	102	8785	1.16%	60	0	19845	1723705	1.15%	10.67%	0.09	-0.95	No
Jun-02	108	9559	1.13%	57	0	18777	1713963	1.10%	10.41%	0.32	-0.8	No



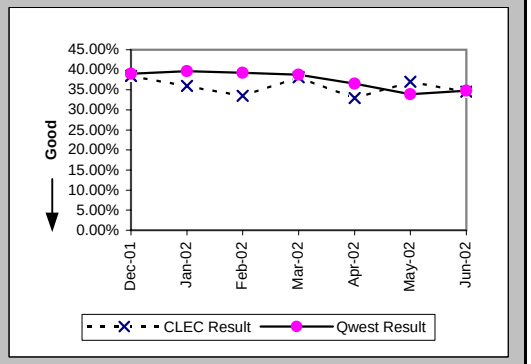
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	8862	1.17%	80	0	22170	1756778	1.26%	11.16%	-0.74	-1.45	No
Jan-02	95	8477	1.12%	73	0	20380	1749034	1.17%	10.73%	-0.38	-1.23	No
Feb-02	83	8809	0.94%	55	0	15766	1736652	0.91%	9.48%	0.34	-0.79	No
Mar-02	77	8762	0.88%	58	0	15594	1736733	0.90%	9.43%	-0.19	-1.11	No
Apr-02	92	8788	1.05%	55	0	15843	1730689	0.92%	9.52%	1.29	-0.22	No
May-02	86	8785	0.98%	60	0	16405	1723705	0.95%	9.71%	0.26	-0.84	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

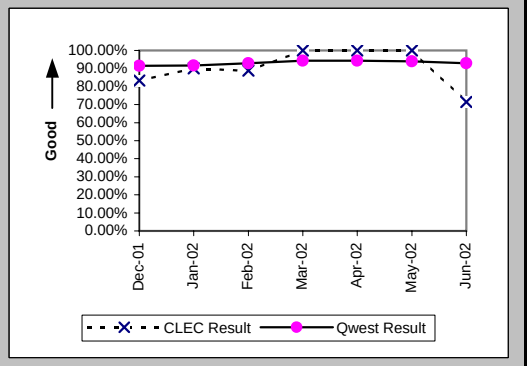
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	80	208	38.46%	0	0	17658	45214	39.05%	48.79%	-0.17	-1.11	No
Jan-02	73	203	35.96%	0	0	17164	43258	39.68%	48.92%	-1.08	-1.66	No
Feb-02	55	164	33.54%	0	0	13309	33882	39.28%	48.84%	-1.5	-1.91	No
Mar-02	58	152	38.16%	0	0	12861	33194	38.75%	48.72%	-0.15	-1.09	No
Apr-02	55	167	32.93%	0	0	11153	30512	36.55%	48.16%	-0.97	-1.59	No
May-02	60	162	37.04%	0	0	10168	30013	33.88%	47.33%	0.85	-0.48	No
Jun-02	57	165	34.55%	0	0	10032	28809	34.82%	47.64%	-0.07	-1.05	No



Checklist #14 - Resale - Business Installation

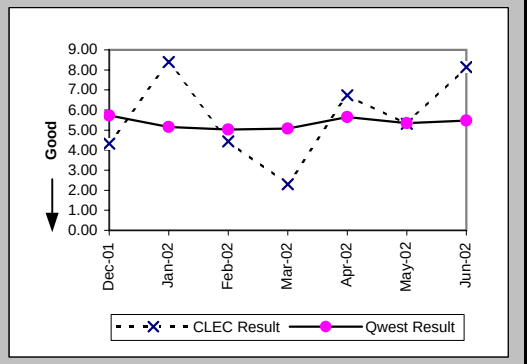
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	6	83.33%	0	0	2125	2321	91.56%	27.81%	0.67	-0.59	No
Jan-02	9	10	90.00%	0	0	2410	2627	91.74%	27.53%	0.27	-0.83	No
Feb-02	8	9	88.89%	0	1	2346	2523	92.98%	25.54%	0.5	-0.69	No
Mar-02	7	7	100.00%	0	0	2450	2599	94.27%	23.25%	-0.65	-1.4	No
Apr-02	11	11	100.00%	0	0	2612	2769	94.33%	23.13%	-0.81	-1.49	No
May-02	13	13	100.00%	0	0	2633	2801	94.00%	23.74%	-0.91	-1.55	No
Jun-02	5	7	71.43%	0	0	2331	2511	92.83%	25.80%	1.68	0.02	Yes



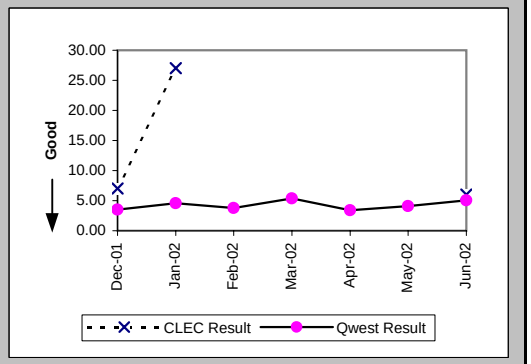
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	6	4.33	0	0	13353	2331	5.73	8.99	-0.38	-1.23	No
Jan-02	84	10	8.40	0	0	13664	2649	5.16	6.67	1.47	-0.11	No
Feb-02	40	9	4.44	0	1	12788	2542	5.03	5.49	-0.32	-1.19	No
Mar-02	16	7	2.29	0	0	13284	2614	5.08	5.73	-1.29	-1.78	No
Apr-02	74	11	6.73	0	0	15805	2796	5.65	6.43	0.75	-0.54	No
May-02	69	13	5.31	0	0	15064	2817	5.35	6.06	-0.02	-1.01	No
Jun-02	57	7	8.14	0	0	13881	2532	5.48	7.25	1.24	-0.24	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

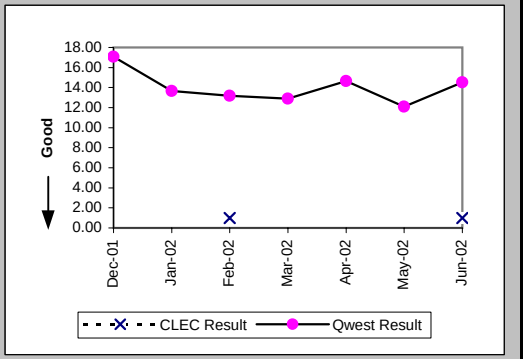
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1	7.00	0	0	451	129	3.50	5.67	1.43	-0.13	No
Jan-02	27	1	27.00	0	0	711	156	4.56	8.90	2.23	0.35	Yes
Feb-02						468	123	3.80	5.09			
Mar-02						537	100	5.37	7.00			
Apr-02						359	106	3.39	5.54			
May-02						418	102	4.10	7.18			
Jun-02	6	1	6.00	0	0	584	116	5.03	13.45	1.04	-0.37	No



Checklist #14 - Resale - Business Installation

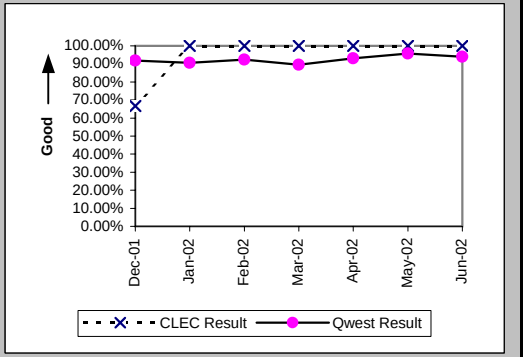
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1246	73	17.07	30.74			
Jan-02						957	70	13.67	15.58			
Feb-02	1	1	1.00	0	0	764	58	13.17	15.35	-0.79	-1.48	No
Mar-02						696	54	12.89	14.10			
Apr-02						865	59	14.66	17.67			
May-02						870	72	12.08	12.59			
Jun-02	1	1	1.00	0	0	959	66	14.53	19.48	-0.69	-1.42	No



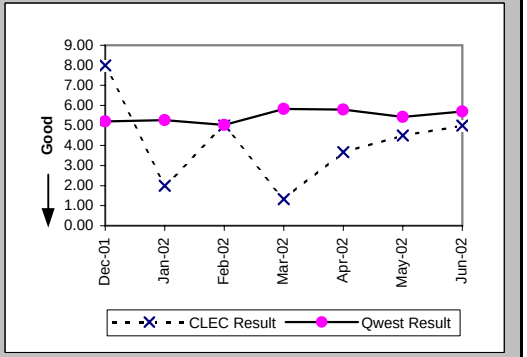
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	0	0	256	279	91.76%	27.50%	1.15	-0.3	No
Jan-02	1	1	100.00%	0	0	316	349	90.54%	29.26%	-0.32	-1.2	No
Feb-02	2	2	100.00%	0	0	293	317	92.43%	26.45%	-0.4	-1.25	No
Mar-02	3	3	100.00%	0	0	308	344	89.53%	30.61%	-0.59	-1.36	No
Apr-02	3	3	100.00%	0	0	312	335	93.13%	25.29%	-0.47	-1.28	No
May-02	4	4	100.00%	0	0	309	323	95.67%	20.36%	-0.42	-1.26	No
Jun-02	1	1	100.00%	0	0	280	298	93.96%	23.82%	-0.25	-1.15	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

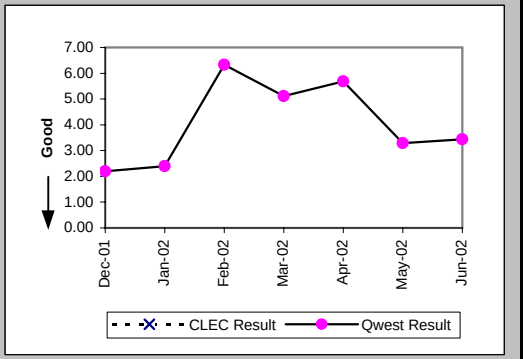
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	3	8.00	0	0	1455	280	5.20	6.30	1.08	-0.35	No
Jan-02	2	1	2.00	0	0	1850	352	5.26	6.37	-0.51	-1.31	No
Feb-02	10	2	5.00	0	0	1597	318	5.02	6.51	0	-1	No
Mar-02	4	3	1.33	0	0	2007	345	5.82	6.76	-1.14	-1.7	No
Apr-02	11	3	3.67	0	0	1971	340	5.80	5.91	-0.62	-1.38	No
May-02	18	4	4.50	0	0	1772	327	5.42	7.40	-0.25	-1.15	No
Jun-02	5	1	5.00	0	0	1697	298	5.69	10.07	-0.07	-1.04	No



Checklist #14 - Resale - Business Installation

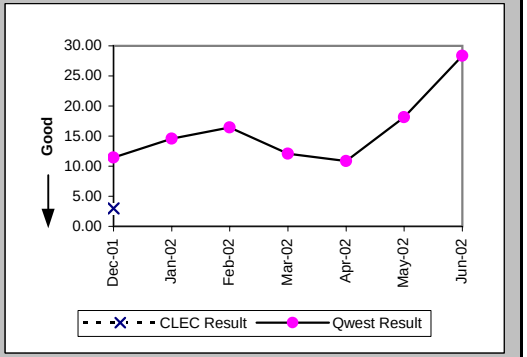
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	10	2.20	1.48			
Jan-02						43	18	2.39	1.72			
Feb-02						76	12	6.33	9.28			
Mar-02						97	19	5.11	9.99			
Apr-02						108	19	5.68	6.50			
May-02						23	7	3.29	2.43			
Jun-02						31	9	3.44	3.40			



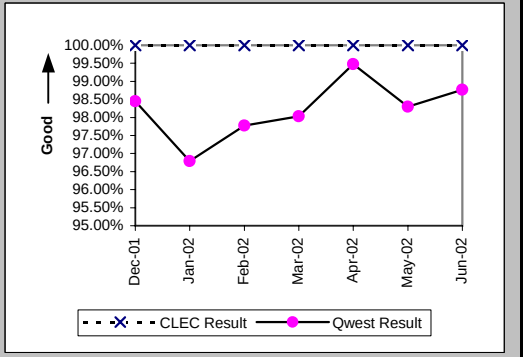
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	149	13	11.46	13.51	-0.6	-1.37	No
Jan-02						233	16	14.56	15.00			
Feb-02						197	12	16.42	16.41			
Mar-02						205	17	12.06	11.27			
Apr-02						76	7	10.86	9.42			
May-02						145	8	18.12	27.98			
Jun-02						255	9	28.33	48.25			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

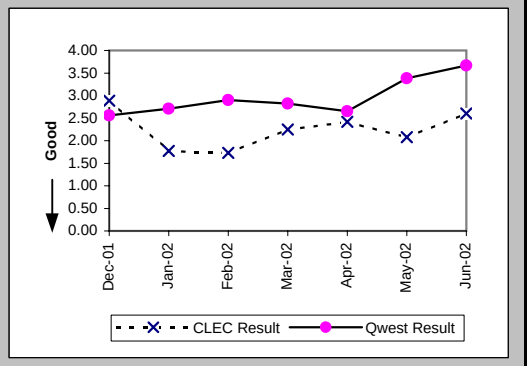
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	3	761	773	98.45%	12.36%	-0.41	-1.25	No
Jan-02	75	75	100.00%	0	6	693	716	96.79%	17.63%	-1.5	-1.91	No
Feb-02	66	66	100.00%	0	5	792	810	97.78%	14.74%	-1.18	-1.72	No
Mar-02	215	215	100.00%	0	3	796	812	98.03%	13.90%	-1.85	-2.12	No
Apr-02	160	160	100.00%	0	1	766	770	99.48%	7.19%	-0.83	-1.51	No
May-02	82	82	100.00%	0	0	984	1001	98.30%	12.92%	-1.14	-1.7	No
Jun-02	91	91	100.00%	0	1	801	811	98.77%	11.04%	-1.01	-1.61	No



Checklist #14 - Resale - Business Installation

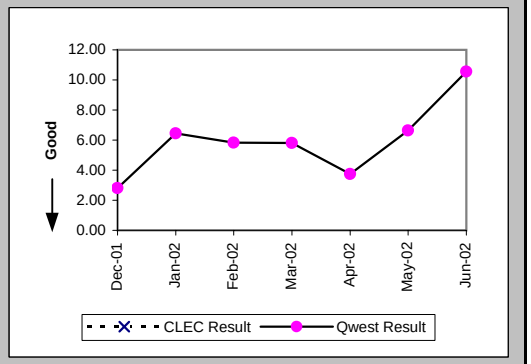
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	9	2.89	2	3	1407	549	2.56	1.95	0.63	-0.62	No
Jan-02	129	73	1.77	2	6	1527	563	2.71	3.65	-2.08	-2.27	No
Feb-02	104	60	1.73	6	5	1775	613	2.90	2.76	-3.11	-2.89	No
Mar-02	437	194	2.25	21	3	1623	575	2.82	2.93	-2.34	-2.42	No
Apr-02	223	92	2.42	68	1	1352	510	2.65	1.70	-1.18	-1.72	No
May-02	148	71	2.08	11	0	2197	650	3.38	3.31	-3.13	-2.9	No
Jun-02	216	83	2.60	8	1	1976	539	3.67	3.26	-2.77	-2.68	No



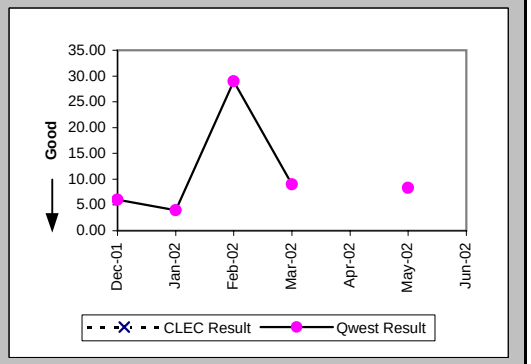
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	10	2.80	2.78			
Jan-02						142	22	6.45	8.03			
Feb-02						99	17	5.82	6.76			
Mar-02						87	15	5.80	9.90			
Apr-02						15	4	3.75	2.50			
May-02						93	14	6.64	6.89			
Jun-02						116	11	10.55	10.14			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

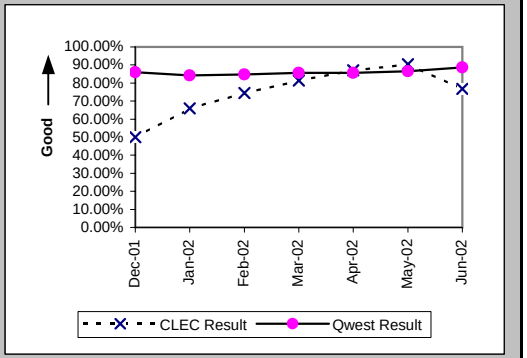
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						4	1	4.00				
Feb-02						29	1	29.00				
Mar-02						9	1	9.00				
Apr-02												
May-02						25	3	8.33	2.52			
Jun-02												



Checklist #14 - Resale - Business Installation

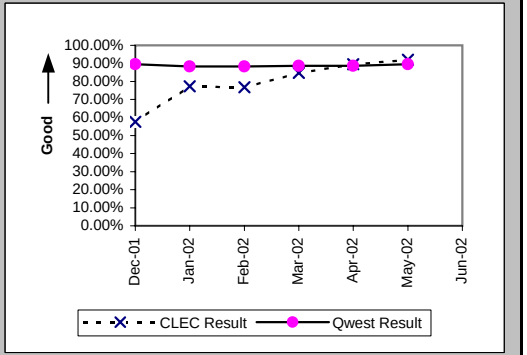
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	26	50.00%	0	0	3196	3714	86.05%	34.64%	4.34	1.64	Yes
Jan-02	35	53	66.04%	0	0	2993	3554	84.22%	36.46%	3.24	0.97	Yes
Feb-02	61	82	74.39%	0	0	3131	3694	84.76%	35.94%	2.41	0.47	Yes
Mar-02	123	151	81.46%	0	0	3189	3721	85.70%	35.00%	1.43	-0.13	No
Apr-02	174	200	87.00%	0	0	3289	3839	85.67%	35.03%	-0.52	-1.32	No
May-02	124	137	90.51%	0	0	3484	4026	86.54%	34.13%	-1.34	-1.81	No
Jun-02	76	99	76.77%	0	0	3451	3895	88.60%	31.78%	3.28	0.99	Yes



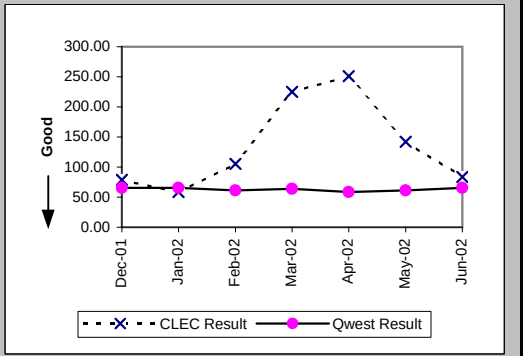
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	26	57.69%	0	0	3323	3714	89.47%	30.69%	4.16	1.53	Yes
Jan-02	41	53	77.36%	0	0	3137	3554	88.27%	32.18%	2.23	0.36	Yes
Feb-02	63	82	76.83%	0	0	3262	3694	88.31%	32.14%	2.89	0.76	Yes
Mar-02	128	151	84.77%	0	0	3301	3721	88.71%	31.64%	1.46	-0.11	No
Apr-02	179	200	89.50%	0	0	3403	3839	88.64%	31.73%	-0.37	-1.23	No
May-02	126	137	91.97%	0	0	3604	4026	89.52%	30.63%	-0.92	-1.56	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

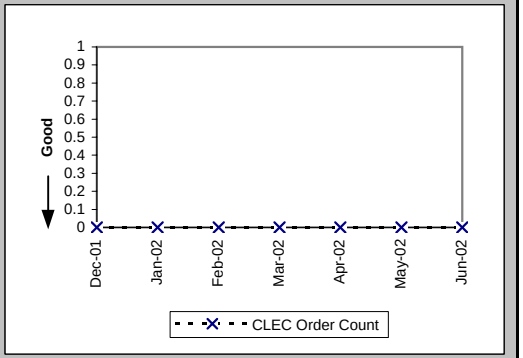
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	157	2	78.50	0	0	16163	248	65.17	67.32	0.51	-0.69	No
Jan-02	176	3	58.67	0	0	14620	224	65.27	69.22	-0.16	-1.1	No
Feb-02	211	2	105.50	0	0	16626	272	61.12	65.57	1	-0.39	No
Mar-02	225	1	225.00	0	0	20834	327	63.71	70.12	1.72	0.04	Yes
Apr-02	251	1	251.00	0	0	23602	404	58.42	70.18	2.1	0.27	Yes
May-02	284	2	142.00	0	0	25254	414	61.00	73.00	1.57	-0.04	No
Jun-02	334	4	83.50	0	0	24474	373	65.61	76.14	0.58	-0.65	No



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

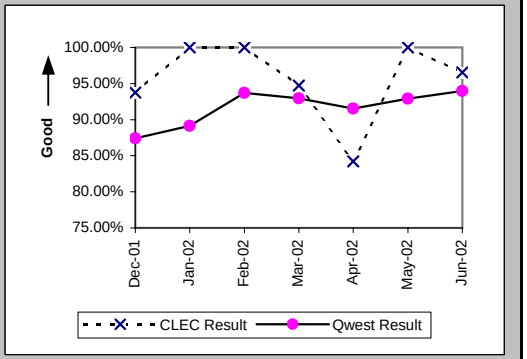
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #14 - Resale - Business Repair

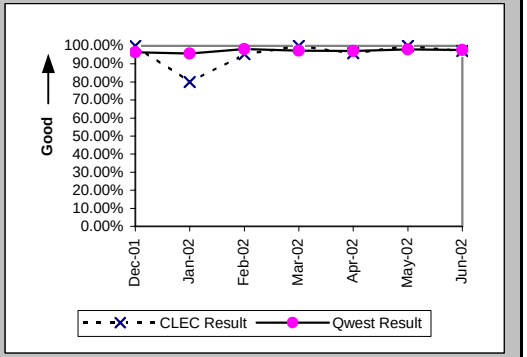
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	15	0	1179	1349	87.40%	33.19%	-0.76	-1.46	No
Jan-02	5	5	100.00%	9	0	1287	1444	89.13%	31.13%	-0.78	-1.47	No
Feb-02	15	15	100.00%	23	0	953	1017	93.71%	24.28%	-1	-1.61	No
Mar-02	18	19	94.74%	13	0	1029	1107	92.95%	25.59%	-0.3	-1.18	No
Apr-02	16	19	84.21%	16	0	996	1088	91.54%	27.82%	1.07	-0.35	No
May-02	24	24	100.00%	15	0	985	1060	92.92%	25.64%	-1.34	-1.81	No
Jun-02	28	29	96.55%	19	0	965	1027	93.96%	23.82%	-0.58	-1.35	No



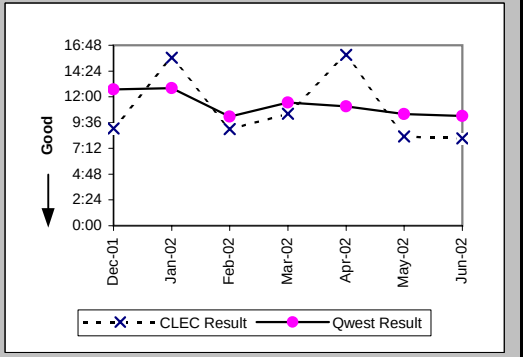
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	15	0	1752	1818	96.37%	18.70%	-0.86	-1.52	No
Jan-02	8	10	80.00%	9	0	1896	1979	95.81%	20.05%	1.82	0.11	Yes
Feb-02	21	22	95.45%	23	0	1397	1421	98.31%	12.89%	0.88	-0.46	No
Mar-02	23	23	100.00%	13	0	1474	1514	97.36%	16.04%	-0.78	-1.48	No
Apr-02	24	25	96.00%	16	0	1414	1454	97.25%	16.36%	0.42	-0.74	No
May-02	29	29	100.00%	15	0	1411	1439	98.05%	13.81%	-0.75	-1.46	No
Jun-02	35	36	97.22%	19	0	1334	1365	97.73%	14.90%	0.27	-0.84	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

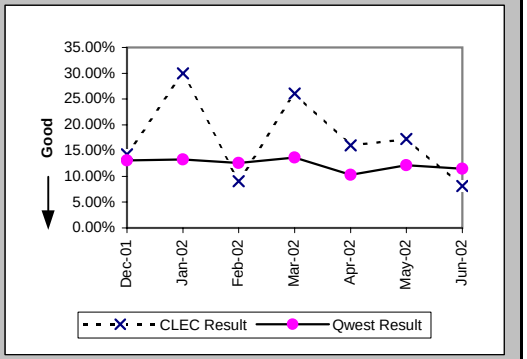
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	181:14	20	9:04	14	0	23080:58	1818	12:42	16:32	-0.98	-1.59	No
Jan-02	156:15	10	15:38	9	0	25345:54	1979	12:48	16:13	0.68	-0.59	No
Feb-02	198:04	22	9:00	23	0	14440:45	1421	10:10	12:55	-0.42	-1.25	No
Mar-02	239:26	23	10:25	13	0	17365:37	1514	11:28	16:12	-0.31	-1.19	No
Apr-02	397:37	25	15:54	16	0	16161:28	1454	11:07	14:48	1.52	-0.07	No
May-02	241:25	29	8:19	15	0	14958:51	1439	10:24	13:38	-0.81	-1.49	No
Jun-02	292:46	36	8:08	18	0	13953:48	1365	10:13	13:12	-0.94	-1.57	No



Checklist #14 - Resale - Business Repair

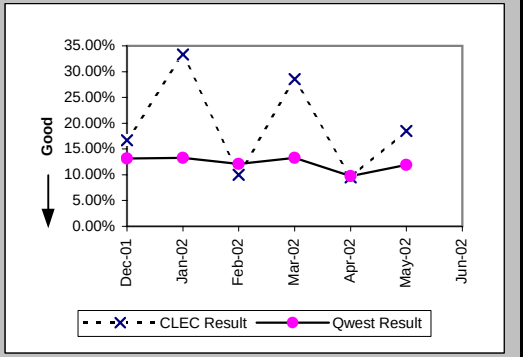
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	21	14.29%	14	0	245	1874	13.07%	33.71%	0.22	-0.87	No
Jan-02	3	10	30.00%	9	0	272	2048	13.28%	33.94%	1.38	-0.16	No
Feb-02	2	22	9.09%	23	0	184	1459	12.61%	33.20%	-0.49	-1.3	No
Mar-02	6	23	26.09%	13	0	211	1547	13.64%	34.32%	1.59	-0.03	No
Apr-02	4	25	16.00%	16	0	155	1505	10.30%	30.39%	0.91	-0.45	No
May-02	5	29	17.24%	15	0	179	1469	12.19%	32.71%	0.82	-0.5	No
Jun-02	3	37	8.11%	18	0	160	1394	11.48%	31.88%	-0.63	-1.39	No



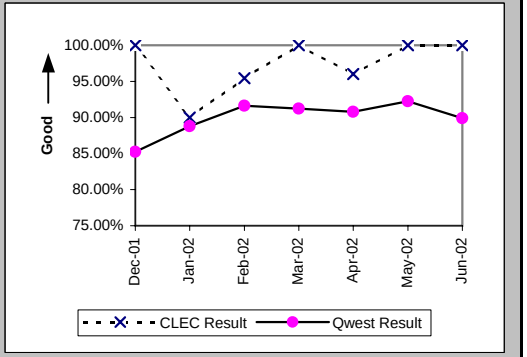
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	18	16.67%	14	0	213	1616	13.18%	33.83%	0.47	-0.71	No
Jan-02	3	9	33.33%	9	0	235	1771	13.27%	33.92%	1.53	-0.07	No
Feb-02	2	20	10.00%	23	0	154	1272	12.11%	32.62%	-0.29	-1.17	No
Mar-02	6	21	28.57%	13	0	178	1343	13.25%	33.91%	1.85	0.12	Yes
Apr-02	2	21	9.52%	16	0	131	1342	9.76%	29.68%	-0.04	-1.02	No
May-02	5	27	18.52%	15	0	158	1326	11.92%	32.40%	1.02	-0.38	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

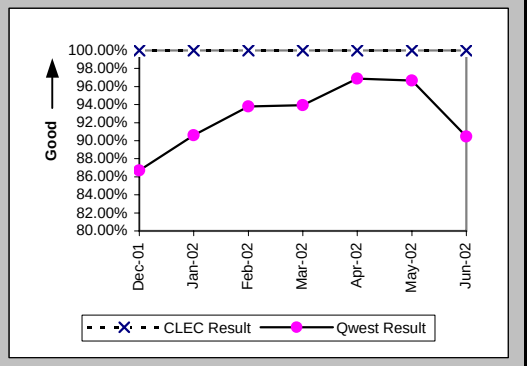
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	14	0	1597	1874	85.22%	35.49%	-1.9	-2.15	No
Jan-02	9	10	90.00%	9	0	1818	2048	88.77%	31.57%	-0.12	-1.07	No
Feb-02	21	22	95.45%	23	0	1337	1459	91.64%	27.68%	-0.64	-1.39	No
Mar-02	23	23	100.00%	13	0	1411	1547	91.21%	28.32%	-1.48	-1.9	No
Apr-02	24	25	96.00%	16	0	1366	1505	90.76%	28.95%	-0.9	-1.55	No
May-02	29	29	100.00%	15	0	1355	1469	92.24%	26.75%	-1.55	-1.94	No
Jun-02	37	37	100.00%	18	0	1253	1394	89.89%	30.15%	-2.01	-2.22	No



Checklist #14 - Resale - Business Repair

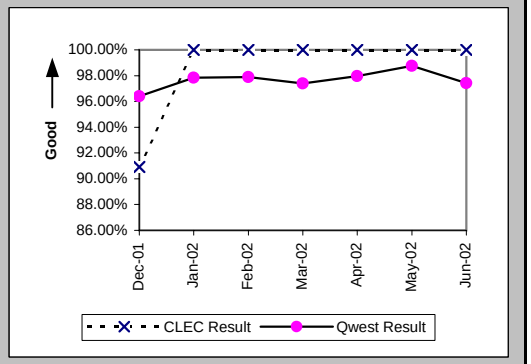
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	6	0	248	286	86.71%	33.94%	-1.16	-1.7	No
Jan-02	9	9	100.00%	4	0	260	287	90.59%	29.19%	-0.95	-1.58	No
Feb-02	3	3	100.00%	6	0	211	225	93.78%	24.16%	-0.44	-1.27	No
Mar-02	7	7	100.00%	2	0	202	215	93.95%	23.83%	-0.66	-1.4	No
Apr-02	8	8	100.00%	10	0	248	256	96.88%	17.40%	-0.5	-1.3	No
May-02	7	7	100.00%	4	0	231	239	96.65%	17.99%	-0.49	-1.3	No
Jun-02	6	6	100.00%	2	0	228	252	90.48%	29.35%	-0.79	-1.48	No



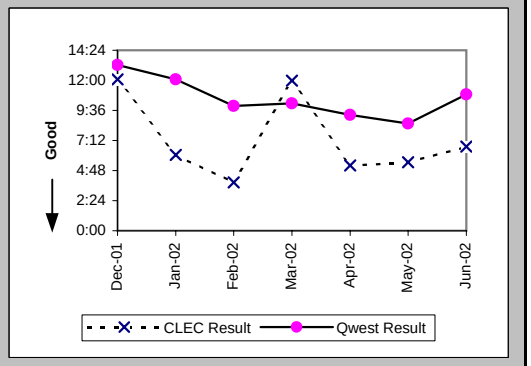
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	11	90.91%	6	0	401	416	96.39%	18.64%	0.83	-0.5	No
Jan-02	11	11	100.00%	4	0	408	417	97.84%	14.53%	-0.49	-1.3	No
Feb-02	3	3	100.00%	6	0	326	333	97.90%	14.35%	-0.25	-1.15	No
Mar-02	9	9	100.00%	2	0	298	306	97.39%	15.96%	-0.48	-1.29	No
Apr-02	10	10	100.00%	10	0	337	344	97.97%	14.12%	-0.45	-1.27	No
May-02	7	7	100.00%	4	0	319	323	98.76%	11.06%	-0.29	-1.18	No
Jun-02	7	7	100.00%	2	0	340	349	97.42%	15.85%	-0.43	-1.26	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

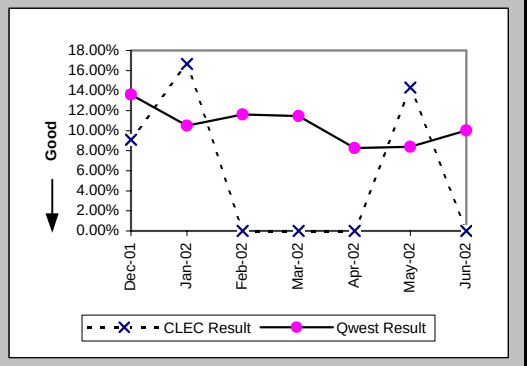
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	132:55	11	12:05	6	0	5507:56	416	13:14	16:13	-0.23	-1.14	No
Jan-02	66:33	11	6:03	3	0	5033:24	417	12:04	13:02	-1.51	-1.92	No
Feb-02	11:36	3	3:52	5	0	3311:58	333	9:57	11:34	-0.91	-1.55	No
Mar-02	107:40	9	11:58	1	0	3106:36	306	10:09	13:42	0.57	-0.66	No
Apr-02	52:02	10	5:12	10	0	3176:38	344	9:14	12:23	-1.01	-1.62	No
May-02	38:15	7	5:28	4	0	2762:53	323	8:33	10:00	-0.81	-1.49	No
Jun-02	47:00	7	6:43	2	0	3799:16	349	10:53	15:49	-0.69	-1.42	No



Checklist #14 - Resale - Business Repair

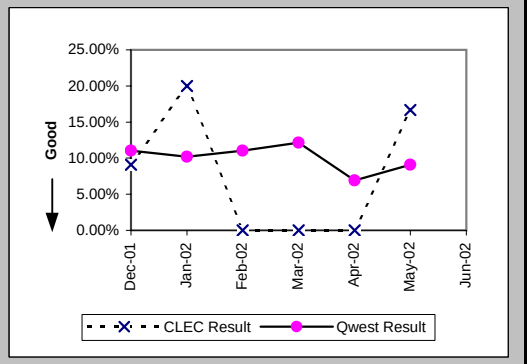
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	6	0	58	427	13.58%	34.26%	-0.43	-1.26	No
Jan-02	2	12	16.67%	3	0	45	429	10.49%	30.64%	0.68	-0.59	No
Feb-02	0	4	0.00%	5	0	40	344	11.63%	32.06%	-0.72	-1.44	No
Mar-02	0	10	0.00%	1	0	36	314	11.47%	31.86%	-1.12	-1.68	No
Apr-02	0	10	0.00%	10	0	29	351	8.26%	27.53%	-0.94	-1.57	No
May-02	1	7	14.29%	4	0	28	333	8.41%	27.75%	0.54	-0.67	No
Jun-02	0	7	0.00%	2	0	36	359	10.03%	30.04%	-0.87	-1.53	No



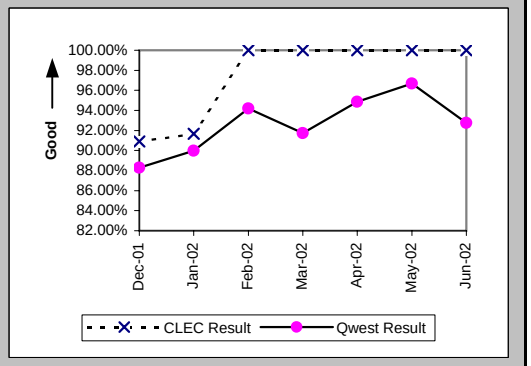
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	6	0	40	362	11.05%	31.35%	-0.2	-1.12	No
Jan-02	2	10	20.00%	3	0	38	373	10.19%	30.25%	0.93	-0.43	No
Feb-02	0	3	0.00%	5	0	34	308	11.04%	31.34%	-0.61	-1.37	No
Mar-02	0	8	0.00%	1	0	34	280	12.14%	32.66%	-1.04	-1.63	No
Apr-02	0	10	0.00%	10	0	22	319	6.90%	25.34%	-0.85	-1.52	No
May-02	1	6	16.67%	4	0	27	297	9.09%	28.75%	0.6	-0.64	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

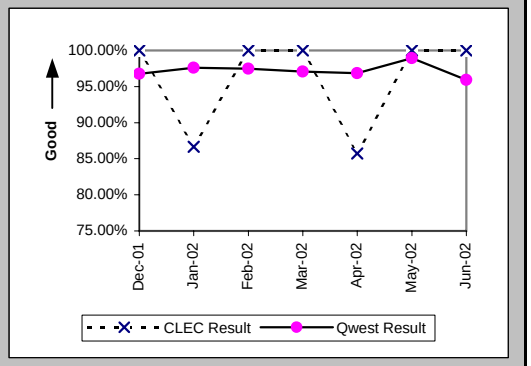
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	11	90.91%	6	0	377	427	88.29%	32.15%	-0.27	-1.16	No
Jan-02	11	12	91.67%	3	0	386	429	89.98%	30.03%	-0.19	-1.12	No
Feb-02	4	4	100.00%	5	0	324	344	94.19%	23.40%	-0.49	-1.3	No
Mar-02	10	10	100.00%	1	0	288	314	91.72%	27.56%	-0.94	-1.57	No
Apr-02	10	10	100.00%	10	0	333	351	94.87%	22.06%	-0.72	-1.44	No
May-02	7	7	100.00%	4	0	322	333	96.70%	17.87%	-0.48	-1.29	No
Jun-02	7	7	100.00%	2	0	333	359	92.76%	25.92%	-0.73	-1.45	No



Checklist #14 - Resale - Business Repair

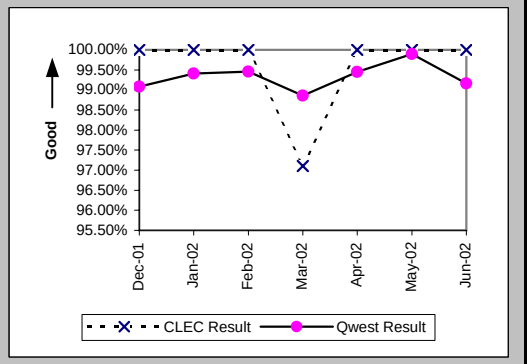
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	14	0	420	434	96.77%	17.67%	-0.54	-1.33	No
Jan-02	13	15	86.67%	14	0	490	502	97.61%	15.28%	1.9	0.16	Yes
Feb-02	13	13	100.00%	20	0	386	396	97.47%	15.69%	-0.57	-1.35	No
Mar-02	18	18	100.00%	17	0	528	544	97.06%	16.90%	-0.73	-1.44	No
Apr-02	6	7	85.71%	20	0	368	380	96.84%	17.49%	1.2	-0.27	No
May-02	12	12	100.00%	8	0	374	378	98.94%	10.23%	-0.35	-1.21	No
Jun-02	13	13	100.00%	16	0	259	270	95.93%	19.77%	-0.73	-1.44	No



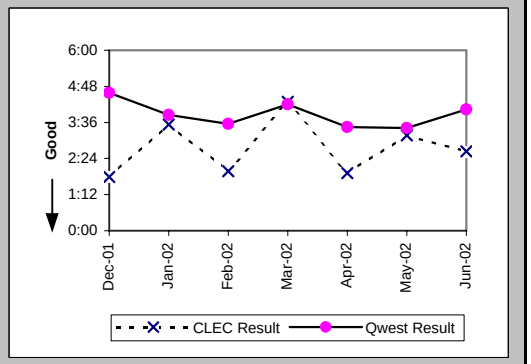
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	18	100.00%	14	0	865	873	99.08%	9.53%	-0.4	-1.25	No
Jan-02	43	43	100.00%	14	0	1006	1012	99.41%	7.68%	-0.5	-1.3	No
Feb-02	48	48	100.00%	20	0	913	918	99.46%	7.36%	-0.5	-1.3	No
Mar-02	67	69	97.10%	17	0	1130	1143	98.86%	10.60%	1.15	-0.3	No
Apr-02	44	44	100.00%	20	0	905	910	99.45%	7.39%	-0.48	-1.29	No
May-02	44	44	100.00%	8	0	931	932	99.89%	3.27%	-0.21	-1.13	No
Jun-02	48	48	100.00%	16	0	712	718	99.16%	9.10%	-0.62	-1.37	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

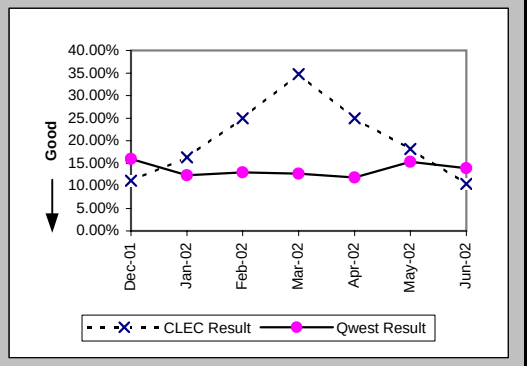
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32:09	18	1:47	14	0	3996:00	873	4:35	12:27	-0.94	-1.57	No
Jan-02	151:55	43	3:32	14	0	3897:54	1012	3:51	8:52	-0.23	-1.14	No
Feb-02	95:02	48	1:59	20	0	3258:49	918	3:33	9:37	-1.1	-1.67	No
Mar-02	295:59	69	4:17	17	0	4798:05	1143	4:12	11:22	0.16	-0.91	No
Apr-02	84:34	44	1:55	20	0	3137:16	910	3:27	8:26	-1.17	-1.71	No
May-02	139:37	44	3:10	8	0	3180:27	932	3:25	6:00	-0.26	-1.16	No
Jun-02	126:08	48	2:38	16	0	2897:45	718	4:02	9:25	-1	-1.61	No



Checklist #14 - Resale - Business Repair

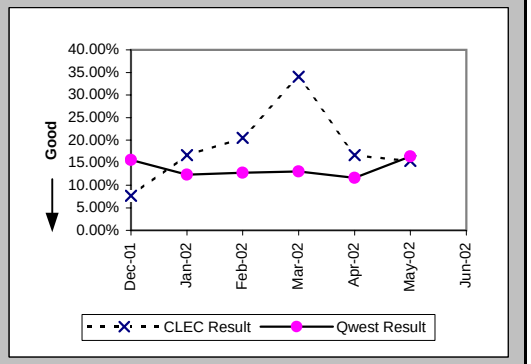
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	18	11.11%	14	0	139	873	15.92%	36.59%	-0.55	-1.34	No
Jan-02	7	43	16.28%	14	0	125	1012	12.35%	32.90%	0.77	-0.53	No
Feb-02	12	48	25.00%	20	0	119	918	12.96%	33.59%	2.2	0.34	Yes
Mar-02	24	69	34.78%	17	0	145	1143	12.69%	33.28%	4.52	1.75	Yes
Apr-02	11	44	25.00%	20	0	108	910	11.87%	32.34%	2.35	0.43	Yes
May-02	8	44	18.18%	8	0	143	932	15.34%	36.04%	0.53	-0.68	No
Jun-02	5	48	10.42%	16	0	100	718	13.93%	34.62%	-0.68	-1.41	No



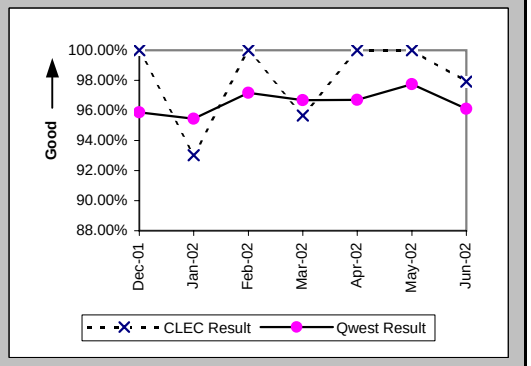
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	13	7.69%	14	0	69	442	15.61%	36.30%	-0.78	-1.47	No
Jan-02	4	24	16.67%	14	0	65	526	12.36%	32.91%	0.64	-0.61	No
Feb-02	8	39	20.51%	20	0	65	508	12.80%	33.40%	1.31	-0.2	No
Mar-02	16	47	34.04%	17	0	82	630	13.02%	33.65%	3.52	1.14	Yes
Apr-02	4	24	16.67%	20	0	55	473	11.63%	32.06%	0.75	-0.54	No
May-02	4	26	15.38%	8	0	86	524	16.41%	37.04%	-0.14	-1.08	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

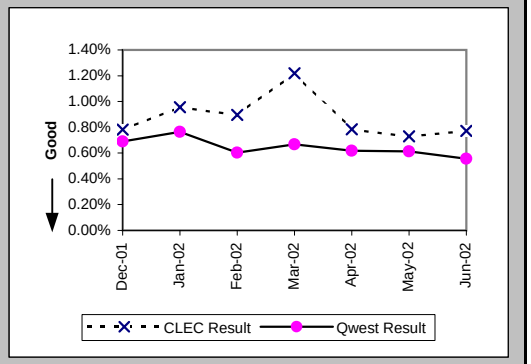
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	18	100.00%	14	0	837	873	95.88%	19.88%	-0.87	-1.53	No
Jan-02	40	43	93.02%	14	0	966	1012	95.45%	20.83%	0.75	-0.54	No
Feb-02	48	48	100.00%	20	0	892	918	97.17%	16.59%	-1.15	-1.7	No
Mar-02	66	69	95.65%	17	0	1105	1143	96.68%	17.93%	0.5	-0.7	No
Apr-02	44	44	100.00%	20	0	880	910	96.70%	17.86%	-1.2	-1.73	No
May-02	44	44	100.00%	8	0	911	932	97.75%	14.84%	-0.98	-1.6	No
Jun-02	47	48	97.92%	16	0	690	718	96.10%	19.36%	-0.63	-1.38	No



Checklist #14 - Resale - Business Repair

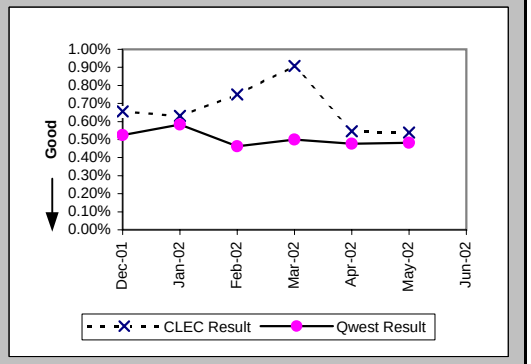
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	6398	0.78%	34	0	3174	460581	0.69%	8.27%	0.89	-0.46	No
Jan-02	65	6807	0.95%	26	0	3489	457069	0.76%	8.70%	1.8	0.1	Yes
Feb-02	74	8269	0.89%	48	0	2721	451004	0.60%	7.74%	3.39	1.06	Yes
Mar-02	102	8371	1.22%	31	0	3004	450684	0.67%	8.14%	6.15	2.74	Yes
Apr-02	79	10061	0.79%	46	0	2766	447237	0.62%	7.84%	2.11	0.28	Yes
May-02	80	10959	0.73%	27	0	2734	445119	0.61%	7.81%	1.53	-0.07	No
Jun-02	92	11935	0.77%	36	0	2471	443504	0.56%	7.44%	3.09	0.88	Yes



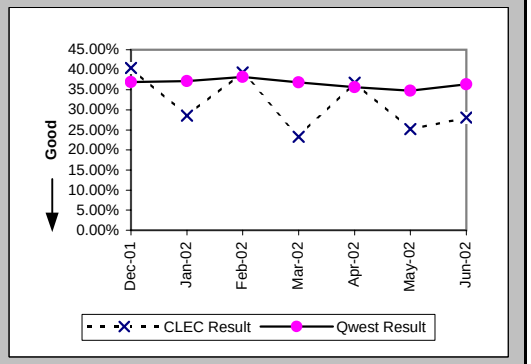
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42	6398	0.66%	34	0	2420	460581	0.53%	7.23%	1.44	-0.12	No
Jan-02	43	6807	0.63%	26	0	2670	457069	0.58%	7.62%	0.51	-0.69	No
Feb-02	62	8269	0.75%	48	0	2088	451004	0.46%	6.79%	3.81	1.31	Yes
Mar-02	76	8371	0.91%	31	0	2253	450684	0.50%	7.05%	5.24	2.19	Yes
Apr-02	55	10061	0.55%	46	0	2134	447237	0.48%	6.89%	1	-0.39	No
May-02	59	10959	0.54%	27	0	2147	445119	0.48%	6.93%	0.84	-0.49	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

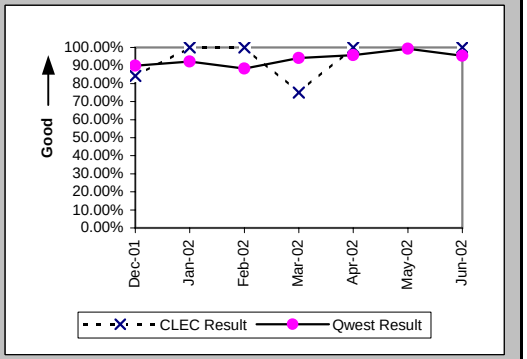
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	84	40.48%	0	0	1859	5033	36.94%	48.26%	0.67	-0.59	No
Jan-02	26	91	28.57%	0	0	2068	5557	37.21%	48.34%	-1.69	-2.03	No
Feb-02	48	122	39.34%	0	0	1684	4405	38.23%	48.59%	0.25	-0.85	No
Mar-02	31	133	23.31%	0	0	1751	4755	36.82%	48.23%	-3.19	-2.94	No
Apr-02	46	125	36.80%	0	0	1535	4301	35.69%	47.91%	0.26	-0.84	No
May-02	27	107	25.23%	0	0	1458	4192	34.78%	47.63%	-2.05	-2.24	No
Jun-02	36	128	28.13%	0	0	1411	3882	36.35%	48.10%	-1.9	-2.16	No



Checklist #14 - Resale - Centrex Installation

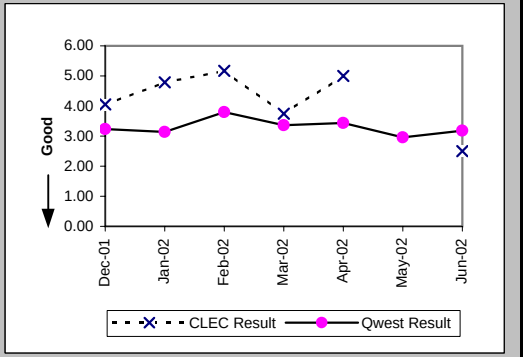
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	19	84.21%	0	1	188	209	89.95%	30.06%	0.77	-0.53	No
Jan-02	14	14	100.00%	0	1	292	317	92.11%	26.95%	-1.07	-1.65	No
Feb-02	12	12	100.00%	0	1	288	326	88.34%	32.09%	-1.24	-1.75	No
Mar-02	3	4	75.00%	0	0	309	328	94.21%	23.36%	1.19	-0.28	No
Apr-02	5	5	100.00%	0	0	340	355	95.77%	20.12%	-0.47	-1.28	No
May-02						459	462	99.35%	8.03%			
Jun-02	2	2	100.00%	0	0	253	265	95.47%	20.79%	-0.31	-1.19	No



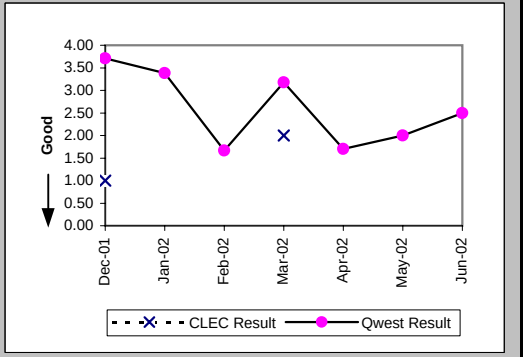
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	77	19	4.05	0	1	675	209	3.23	1.38	2.03	0.24	Yes
Jan-02	67	14	4.79	0	1	994	317	3.14	2.07	2.29	0.39	Yes
Feb-02	62	12	5.17	0	1	1238	326	3.80	2.78	1.48	-0.1	No
Mar-02	15	4	3.75	0	0	1105	329	3.36	2.18	0.75	-0.54	No
Apr-02	25	5	5.00	0	0	1225	356	3.44	3.47	1.39	-0.16	No
May-02						1378	465	2.96	0.79			
Jun-02	5	2	2.50	0	0	845	266	3.18	1.37	-0.7	-1.42	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

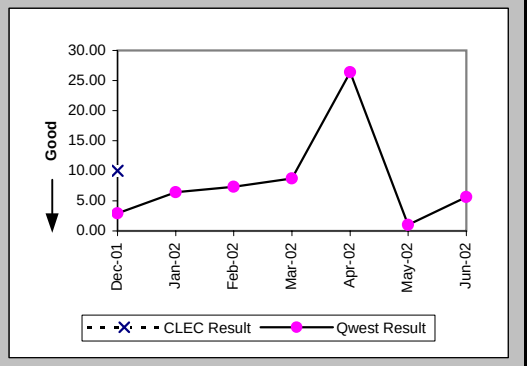
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	1.00	0	0	26	7	3.71	2.36	-1.43	-1.87	No
Jan-02						44	13	3.38	3.78			
Feb-02						5	3	1.67	1.15			
Mar-02	2	1	2.00	0	0	35	11	3.18	4.00	-0.28	-1.17	No
Apr-02						17	10	1.70	0.48			
May-02						4	2	2.00	1.41			
Jun-02						10	4	2.50	1.73			



Checklist #14 - Resale - Centrex Installation

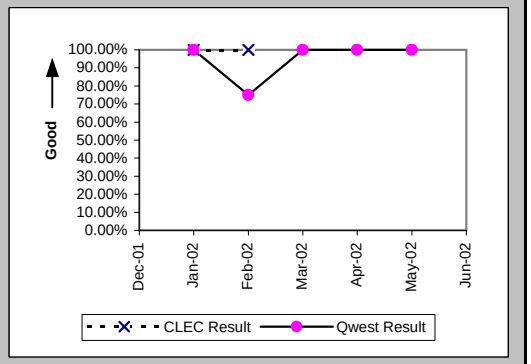
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1	10.00	0	0	41	14	2.93	1.94	1.83	0.11	Yes
Jan-02						77	12	6.42	3.20			
Feb-02						257	35	7.34	4.89			
Mar-02						70	8	8.75	8.55			
Apr-02						132	5	26.40	12.62			
May-02						1	1	1.00				
Jun-02						45	8	5.62	3.62			



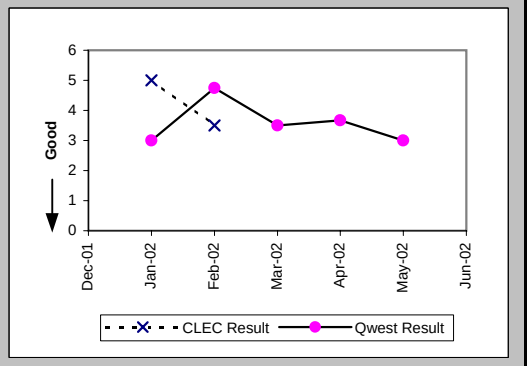
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	6	8	75.00%	43.30%	-0.73	-1.44	No
Mar-02						2	2	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

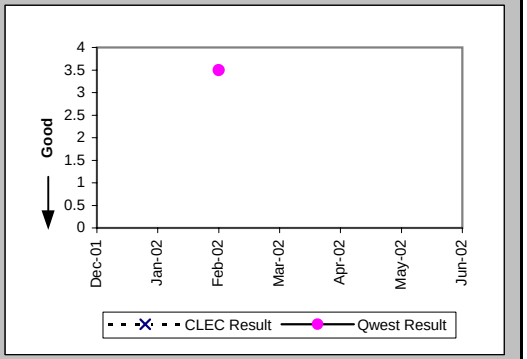
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	5	1	5.00	0	0	3	1	3.00				
Feb-02	7	2	3.50	0	0	38	8	4.75	2.66	-0.59	-1.36	No
Mar-02						7	2	3.50	0.71			
Apr-02						11	3	3.67	1.15			
May-02						6	2	3.00	0.00			
Jun-02												



Checklist #14 - Resale - Centrex Installation

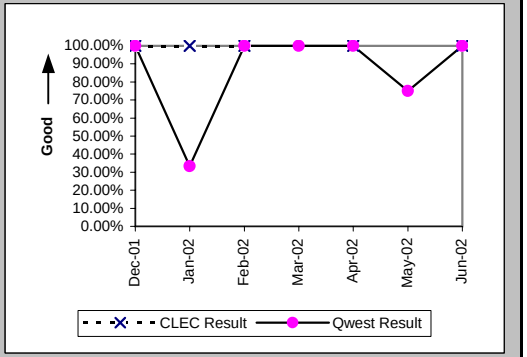
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						7	2	3.50	3.54			
Mar-02												
Apr-02												
May-02												
Jun-02												



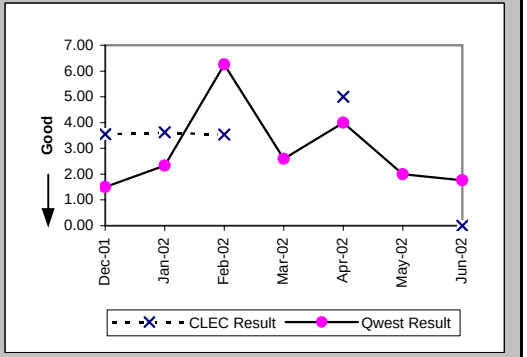
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	1	13	13	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	0	0	2	6	33.33%	47.14%	-2.68	-2.63	No
Feb-02	13	13	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02						5	5	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02						3	4	75.00%	43.30%			
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

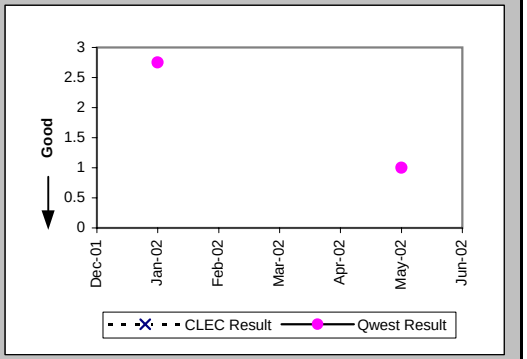
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	11	3.55	0	1	18	12	1.50	1.62	2.88	0.75	Yes
Jan-02	29	8	3.62	1	0	14	6	2.33	0.82	2.33	0.41	Yes
Feb-02	46	13	3.54	0	0	25	4	6.25	4.57	-1.04	-1.63	No
Mar-02						13	5	2.60	2.51			
Apr-02	5	1	5.00	0	0	8	2	4.00	1.41	-3.72	-3.26	No
May-02						8	4	2.00	1.41			
Jun-02	0	1	0.00	0	0	30	17	1.76	1.44	-1.19	-1.73	No



Checklist #14 - Resale - Centrex Installation

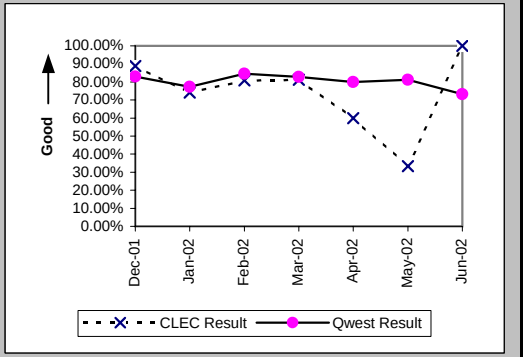
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	4	2.75	1.26			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												



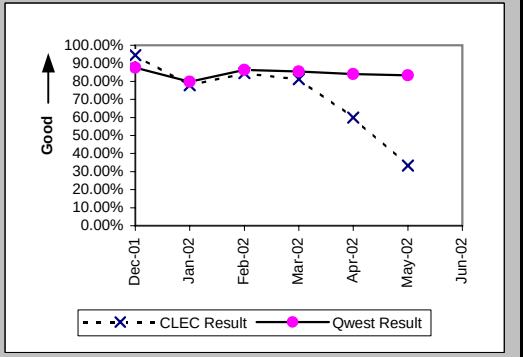
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	36	88.89%	0	0	220	265	83.02%	37.55%	-0.88	-1.54	No
Jan-02	20	27	74.07%	0	0	211	273	77.29%	41.90%	0.39	-0.76	No
Feb-02	21	26	80.77%	0	0	280	331	84.59%	36.10%	0.53	-0.67	No
Mar-02	13	16	81.25%	0	0	279	337	82.79%	37.75%	0.2	-0.88	No
Apr-02	3	5	60.00%	0	0	279	349	79.94%	40.04%	0.99	-0.4	No
May-02	1	3	33.33%	0	0	338	416	81.25%	39.03%	1.67	0.01	Yes
Jun-02	2	2	100.00%	0	0	276	377	73.21%	44.29%	-0.85	-1.52	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

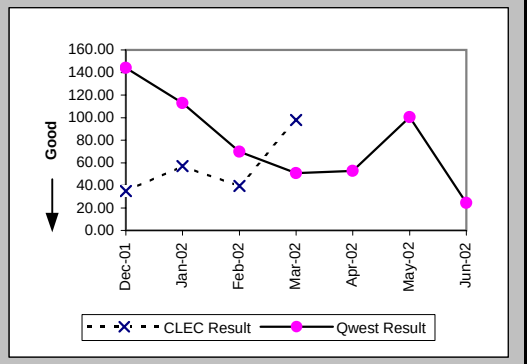
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	36	94.44%	0	0	232	265	87.55%	33.02%	-1.18	-1.71	No
Jan-02	21	27	77.78%	0	0	218	273	79.85%	40.11%	0.28	-0.83	No
Feb-02	22	26	84.62%	0	0	286	331	86.40%	34.27%	0.29	-0.82	No
Mar-02	13	16	81.25%	0	0	288	337	85.46%	35.25%	0.49	-0.7	No
Apr-02	3	5	60.00%	0	0	293	349	83.95%	36.70%	1.24	-0.25	No
May-02	1	3	33.33%	0	0	347	416	83.41%	37.20%	1.78	0.08	Yes
Jun-02												



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

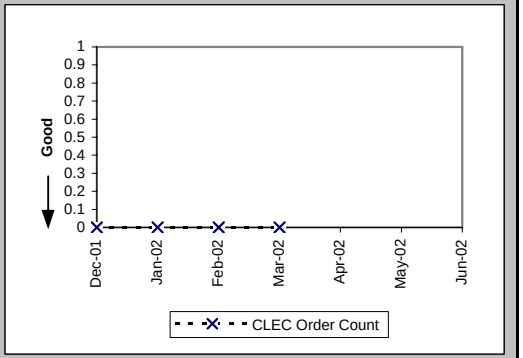
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	1	35.00	0	0	288	2	144.00	46.67	-1.91	-2.16	No
Jan-02	57	1	57.00	0	0	339	3	113.00	97.55	-0.5	-1.3	No
Feb-02	79	2	39.50	0	0	419	6	69.83	92.75	-0.4	-1.24	No
Mar-02	98	1	98.00	0	0	458	9	50.89	90.33	0.75	-0.54	No
Apr-02						528	10	52.80	94.45			
May-02						603	6	100.50	119.35			
Jun-02						753	31	24.29	67.35			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

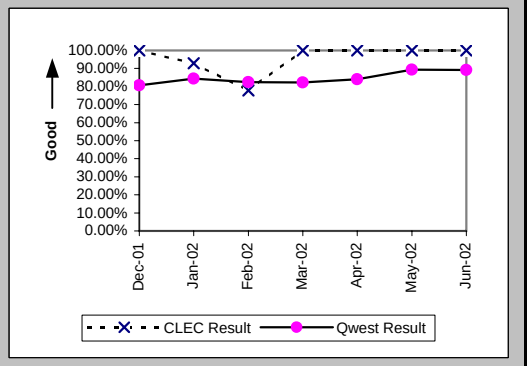
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

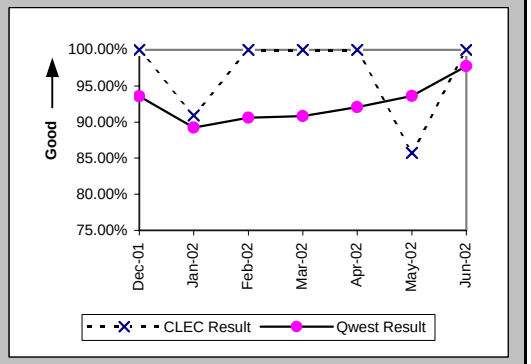
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	20	0	108	134	80.60%	39.55%	-1.69	-2.03	No
Jan-02	13	14	92.86%	13	0	151	179	84.36%	36.33%	-0.84	-1.51	No
Feb-02	7	9	77.78%	11	0	137	166	82.53%	37.97%	0.38	-0.77	No
Mar-02	15	15	100.00%	9	0	126	153	82.35%	38.12%	-1.71	-2.04	No
Apr-02	8	8	100.00%	5	0	121	144	84.03%	36.63%	-1.2	-1.73	No
May-02	4	4	100.00%	6	0	151	169	89.35%	30.85%	-0.68	-1.41	No
Jun-02	1	1	100.00%	1	0	123	138	89.13%	31.13%	-0.35	-1.21	No



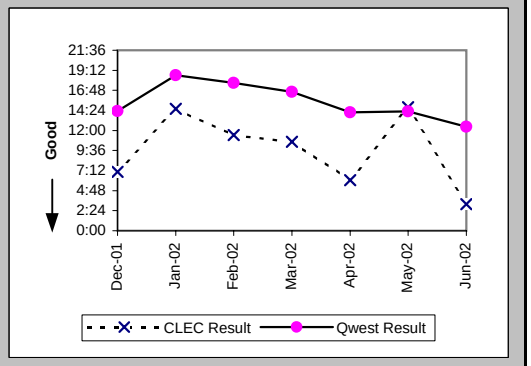
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	19	100.00%	20	0	146	156	93.59%	24.49%	-1.08	-1.65	No
Jan-02	20	22	90.91%	13	0	182	204	89.22%	31.02%	-0.24	-1.15	No
Feb-02	10	10	100.00%	11	0	164	181	90.61%	29.17%	-0.99	-1.6	No
Mar-02	26	26	100.00%	9	0	158	174	90.80%	28.90%	-1.51	-1.92	No
Apr-02	10	10	100.00%	5	0	162	176	92.05%	27.06%	-0.9	-1.55	No
May-02	6	7	85.71%	6	0	191	204	93.63%	24.43%	0.73	-0.55	No
Jun-02	1	1	100.00%	1	0	172	176	97.73%	14.90%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

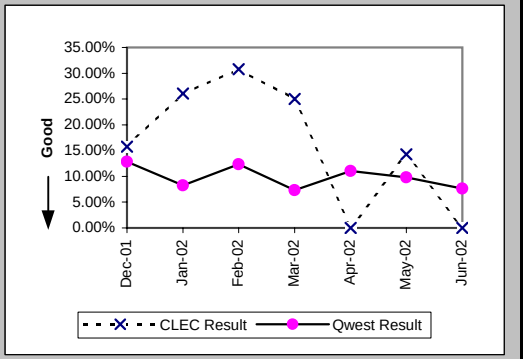
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133:46	19	7:02	20	0	2235:39	156	14:20	16:32	-1.81	-2.1	No
Jan-02	321:16	22	14:36	12	0	3797:14	204	18:37	31:21	-0.57	-1.35	No
Feb-02	114:31	10	11:27	8	0	3200:28	181	17:41	24:00	-0.8	-1.49	No
Mar-02	276:56	26	10:39	7	0	2890:24	174	16:37	22:27	-1.26	-1.77	No
Apr-02	60:35	10	6:04	4	0	2496:55	176	14:11	21:29	-1.16	-1.71	No
May-02	103:37	7	14:48	6	0	2918:03	204	14:18	22:35	0.29	-0.82	No
Jun-02	3:11	1	3:11	1	0	2190:20	176	12:27	35:33	-0.26	-1.16	No



Checklist #14 - Resale - Centrex Repair

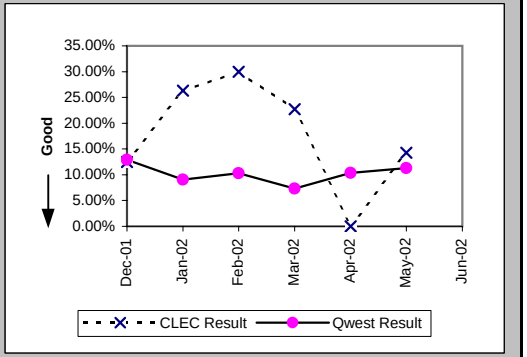
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	19	15.79%	20	0	20	156	12.82%	33.43%	0.39	-0.77	No
Jan-02	6	23	26.09%	12	0	17	206	8.25%	27.52%	2.35	0.43	Yes
Feb-02	4	13	30.77%	8	0	23	186	12.37%	32.92%	1.68	0.02	Yes
Mar-02	7	28	25.00%	7	0	13	177	7.34%	26.09%	2.55	0.55	Yes
Apr-02	0	11	0.00%	4	0	20	181	11.05%	31.35%	-1.13	-1.69	No
May-02	1	7	14.29%	6	0	20	204	9.80%	29.74%	0.4	-0.76	No
Jun-02	0	1	0.00%	1	0	14	183	7.65%	26.58%	-0.29	-1.17	No



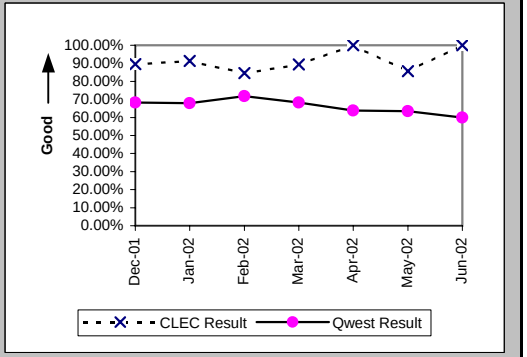
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	16	12.50%	20	0	16	124	12.90%	33.52%	-0.05	-1.03	No
Jan-02	5	19	26.32%	12	0	15	166	9.04%	28.67%	2.03	0.23	Yes
Feb-02	3	10	30.00%	8	0	16	155	10.32%	30.43%	1.64	0	No
Mar-02	5	22	22.73%	7	0	10	136	7.35%	26.10%	2.01	0.22	Yes
Apr-02	0	9	0.00%	4	0	16	154	10.39%	30.51%	-0.99	-1.6	No
May-02	1	7	14.29%	6	0	20	177	11.30%	31.66%	0.27	-0.84	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

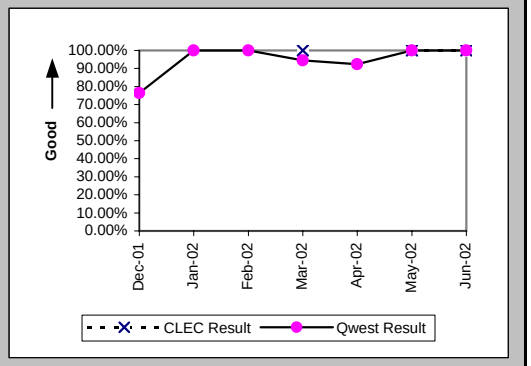
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	19	89.47%	20	0	99	145	68.28%	46.54%	-1.87	-2.13	No
Jan-02	21	23	91.30%	12	0	121	178	67.98%	46.66%	-2.26	-2.37	No
Feb-02	11	13	84.62%	8	0	120	167	71.86%	44.97%	-0.99	-1.6	No
Mar-02	25	28	89.29%	7	0	112	164	68.29%	46.53%	-2.21	-2.34	No
Apr-02	11	11	100.00%	4	0	109	171	63.74%	48.07%	-2.42	-2.47	No
May-02	6	7	85.71%	6	0	118	186	63.44%	48.16%	-1.2	-1.73	No
Jun-02	1	1	100.00%	1	0	100	167	59.88%	49.01%	-0.82	-1.5	No



Checklist #14 - Resale - Centrex Repair

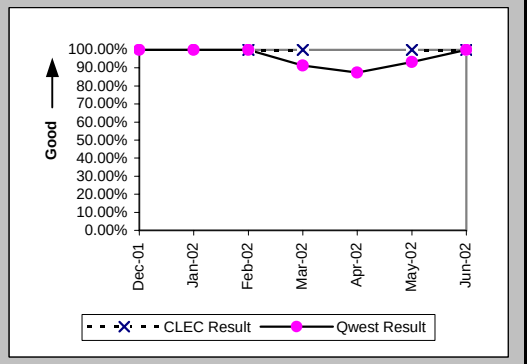
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	17	76.47%	42.42%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	17	18	94.44%	22.91%	-0.24	-1.14	No
Apr-02						12	13	92.31%	26.65%			
May-02	1	1	100.00%	1	0	11	11	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	



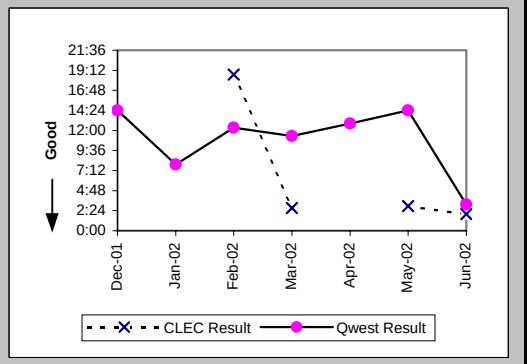
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02	1	1	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	21	23	91.30%	28.18%	-0.3	-1.18	No
Apr-02						14	16	87.50%	33.07%			
May-02	1	1	100.00%	1	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Jun-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

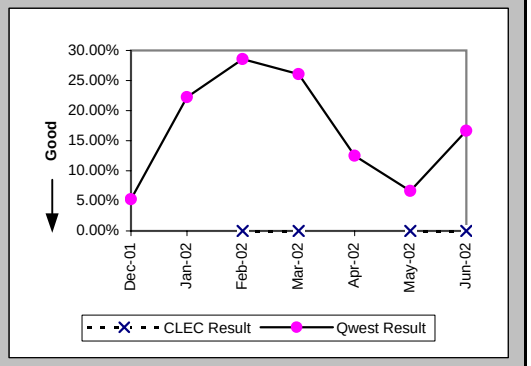
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						274:03	19	14:25	9:22			
Jan-02						71:18	9	7:55	7:34			
Feb-02	18:41	1	18:41	1	0	86:18	7	12:20	8:24	0.34	-0.8	No
Mar-02	2:43	1	2:43	0	0	260:57	23	11:21	18:57	-0.45	-1.27	No
Apr-02						205:18	16	12:50	20:10			
May-02	2:57	1	2:57	1	0	216:05	15	14:24	24:35	-0.45	-1.27	No
Jun-02	3:58	2	1:59	0	0	18:51	6	3:08	0:58	-1.47	-1.9	No



Checklist #14 - Resale - Centrex Repair

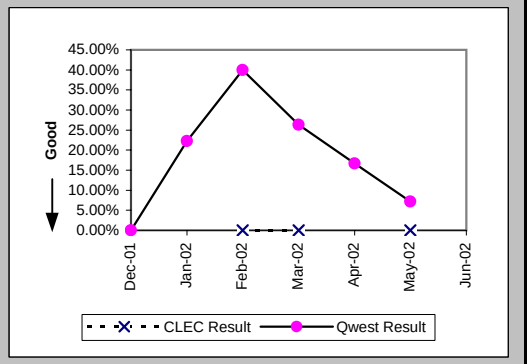
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	19	5.26%	22.33%			
Jan-02						2	9	22.22%	41.57%			
Feb-02	0	1	0.00%	1	0	2	7	28.57%	45.18%	-0.59	-1.36	No
Mar-02	0	1	0.00%	0	0	6	23	26.09%	43.91%	-0.58	-1.35	No
Apr-02						2	16	12.50%	33.07%			
May-02	0	1	0.00%	1	0	1	15	6.67%	24.94%	-0.26	-1.16	No
Jun-02	0	2	0.00%	0	0	1	6	16.67%	37.27%	-0.55	-1.33	No



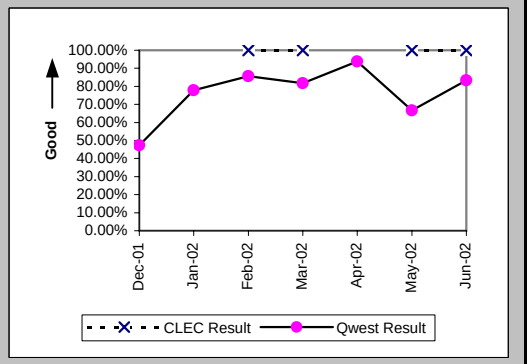
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	15	0.00%	0.00%			
Jan-02						2	9	22.22%	41.57%			
Feb-02	0	1	0.00%	1	0	2	5	40.00%	48.99%	-0.75	-1.45	No
Mar-02	0	1	0.00%	0	0	5	19	26.32%	44.03%	-0.58	-1.35	No
Apr-02						2	12	16.67%	37.27%			
May-02	0	1	0.00%	1	0	1	14	7.14%	25.75%	-0.27	-1.16	No
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

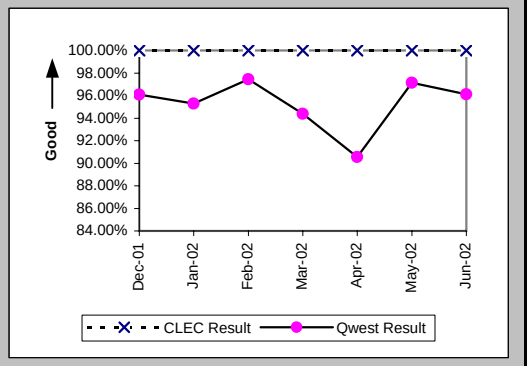
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	19	47.37%	49.93%			
Jan-02						7	9	77.78%	41.57%			
Feb-02	1	1	100.00%	1	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Mar-02	1	1	100.00%	0	0	18	22	81.82%	38.57%	-0.46	-1.28	No
Apr-02						15	16	93.75%	24.21%			
May-02	1	1	100.00%	1	0	10	15	66.67%	47.14%	-0.68	-1.42	No
Jun-02	2	2	100.00%	0	0	5	6	83.33%	37.27%	-0.55	-1.33	No



Checklist #14 - Resale - Centrex Repair

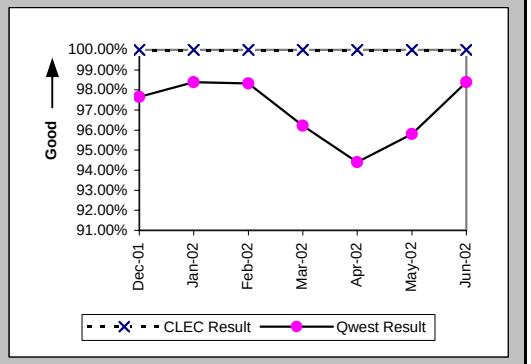
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	10	0	49	51	96.08%	19.41%	-0.5	-1.3	No
Jan-02	5	5	100.00%	10	0	81	85	95.29%	21.18%	-0.48	-1.29	No
Feb-02	3	3	100.00%	4	0	76	78	97.44%	15.81%	-0.28	-1.17	No
Mar-02	1	1	100.00%	5	0	84	89	94.38%	23.03%	-0.24	-1.15	No
Apr-02	5	5	100.00%	3	0	67	74	90.54%	29.27%	-0.7	-1.43	No
May-02	1	1	100.00%	2	0	68	70	97.14%	16.66%	-0.17	-1.1	No
Jun-02	2	2	100.00%	2	0	74	77	96.10%	19.35%	-0.28	-1.17	No



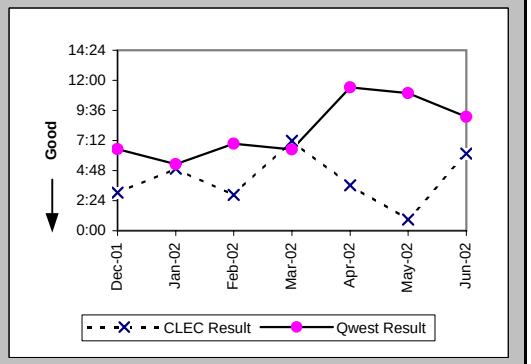
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	10	0	83	85	97.65%	15.16%	-0.62	-1.38	No
Jan-02	15	15	100.00%	10	0	122	124	98.39%	12.60%	-0.47	-1.28	No
Feb-02	11	11	100.00%	4	0	117	119	98.32%	12.85%	-0.41	-1.25	No
Mar-02	7	7	100.00%	5	0	127	132	96.21%	19.09%	-0.51	-1.31	No
Apr-02	9	9	100.00%	3	0	135	143	94.41%	22.98%	-0.71	-1.43	No
May-02	6	6	100.00%	2	0	137	143	95.80%	20.05%	-0.5	-1.31	No
Jun-02	4	4	100.00%	2	0	122	124	98.39%	12.60%	-0.25	-1.15	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

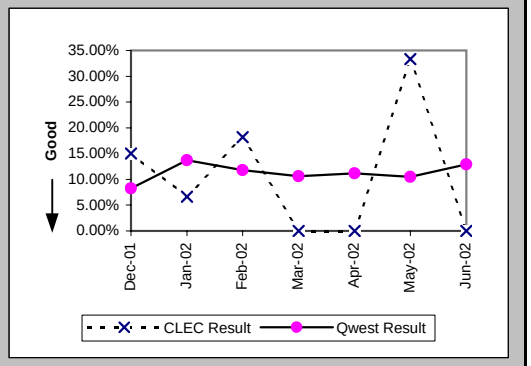
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	60:52	20	3:03	10	0	553:58	85	6:31	11:36	-1.2	-1.73	No
Jan-02	74:10	15	4:57	10	0	657:20	124	5:18	10:17	-0.13	-1.08	No
Feb-02	31:22	11	2:51	4	0	825:19	119	6:56	33:25	-0.39	-1.24	No
Mar-02	50:14	7	7:11	5	0	855:40	132	6:29	13:26	0.42	-0.74	No
Apr-02	32:29	9	3:37	3	0	1636:19	143	11:27	40:46	-0.56	-1.34	No
May-02	5:20	6	0:53	2	0	1567:54	143	10:58	33:34	-0.72	-1.44	No
Jun-02	24:36	4	6:09	2	0	1127:43	124	9:06	29:48	-0.19	-1.12	No



Checklist #14 - Resale - Centrex Repair

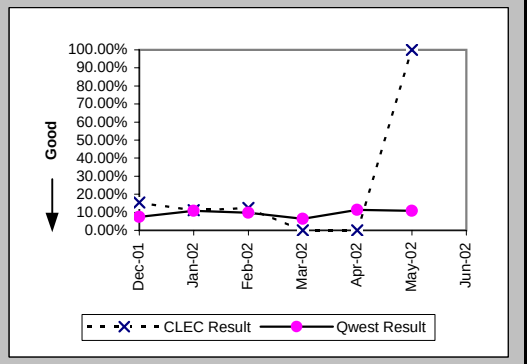
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	20	15.00%	10	0	7	85	8.24%	27.49%	0.89	-0.46	No
Jan-02	1	15	6.67%	10	0	17	124	13.71%	34.39%	-0.75	-1.46	No
Feb-02	2	11	18.18%	4	0	14	119	11.76%	32.22%	0.61	-0.63	No
Mar-02	0	7	0.00%	5	0	14	132	10.61%	30.79%	-0.89	-1.54	No
Apr-02	0	9	0.00%	3	0	16	143	11.19%	31.52%	-1.03	-1.63	No
May-02	2	6	33.33%	2	0	15	143	10.49%	30.64%	1.45	-0.12	No
Jun-02	0	4	0.00%	2	0	16	124	12.90%	33.52%	-0.76	-1.46	No



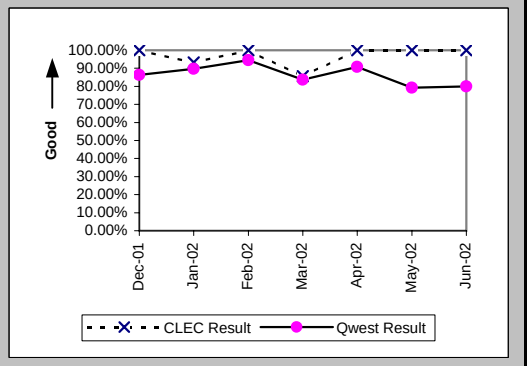
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	13	15.38%	10	0	5	67	7.46%	26.28%	0.85	-0.48	No
Jan-02	1	9	11.11%	10	0	11	101	10.89%	31.15%	0.05	-0.97	No
Feb-02	1	8	12.50%	4	0	8	82	9.76%	29.67%	0.25	-0.85	No
Mar-02	0	4	0.00%	5	0	6	93	6.45%	24.57%	-0.51	-1.31	No
Apr-02	0	6	0.00%	3	0	13	114	11.40%	31.79%	-0.86	-1.52	No
May-02	1	1	100.00%	2	0	11	102	10.78%	31.02%	1.6	-0.03	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

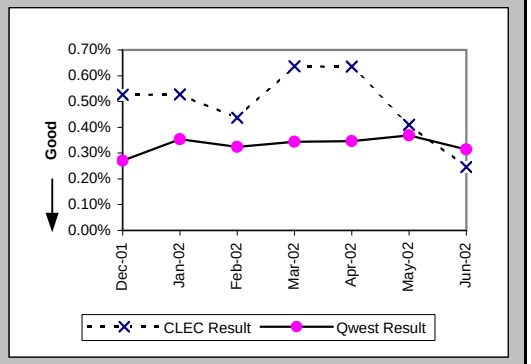
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	10	0	57	66	86.36%	34.32%	-1.56	-1.95	No
Jan-02	14	15	93.33%	10	0	70	78	89.74%	30.34%	-0.42	-1.26	No
Feb-02	11	11	100.00%	4	0	86	91	94.51%	22.79%	-0.76	-1.46	No
Mar-02	6	7	85.71%	5	0	87	104	83.65%	36.98%	-0.14	-1.09	No
Apr-02	9	9	100.00%	3	0	108	119	90.76%	28.96%	-0.92	-1.56	No
May-02	6	6	100.00%	2	0	95	120	79.17%	40.61%	-1.23	-1.75	No
Jun-02	4	4	100.00%	2	0	76	95	80.00%	40.00%	-0.98	-1.6	No



Checklist #14 - Resale - Centrex Repair

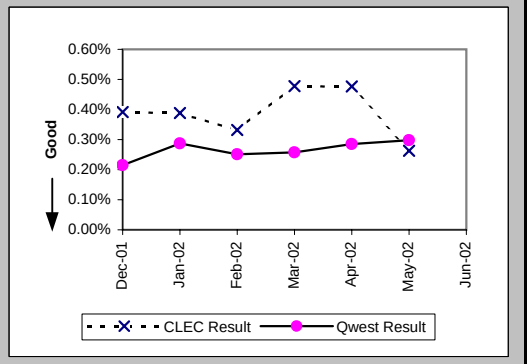
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	7410	0.53%	30	0	260	95997	0.27%	5.20%	4.08	1.48	Yes
Jan-02	38	7204	0.53%	22	0	339	95954	0.35%	5.93%	2.4	0.46	Yes
Feb-02	25	5730	0.44%	13	0	312	96371	0.32%	5.68%	1.46	-0.11	No
Mar-02	36	5656	0.64%	12	0	332	96416	0.34%	5.86%	3.65	1.22	Yes
Apr-02	20	3145	0.64%	7	0	340	98065	0.35%	5.88%	2.72	0.65	Yes
May-02	14	3419	0.41%	9	0	362	98348	0.37%	6.06%	0.39	-0.76	No
Jun-02	7	2843	0.25%	3	0	313	99622	0.31%	5.60%	-0.64	-1.39	No



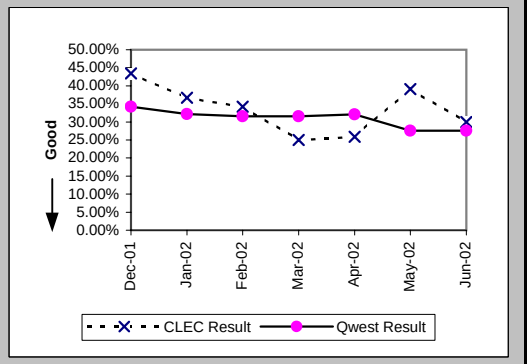
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	7410	0.39%	30	0	206	95997	0.21%	4.63%	3.17	0.93	Yes
Jan-02	28	7204	0.39%	22	0	276	95954	0.29%	5.36%	1.54	-0.06	No
Feb-02	19	5730	0.33%	13	0	242	96371	0.25%	5.00%	1.18	-0.28	No
Mar-02	27	5656	0.48%	12	0	248	96416	0.26%	5.07%	3.18	0.93	Yes
Apr-02	15	3145	0.48%	7	0	280	98065	0.29%	5.34%	1.98	0.2	Yes
May-02	9	3419	0.26%	9	0	293	98348	0.30%	5.45%	-0.37	-1.22	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

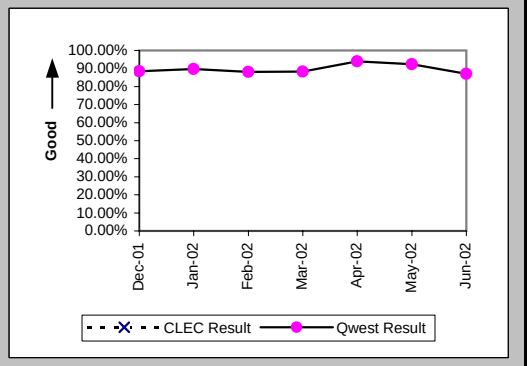
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	69	43.48%	0	0	135	395	34.18%	47.43%	1.47	-0.11	No
Jan-02	22	60	36.67%	0	0	161	500	32.20%	46.72%	0.7	-0.58	No
Feb-02	13	38	34.21%	0	0	144	456	31.58%	46.48%	0.34	-0.8	No
Mar-02	12	48	25.00%	0	0	153	485	31.55%	46.47%	-0.93	-1.57	No
Apr-02	7	27	25.93%	0	0	161	501	32.14%	46.70%	-0.67	-1.41	No
May-02	9	23	39.13%	0	0	138	500	27.60%	44.70%	1.18	-0.29	No
Jun-02	3	10	30.00%	0	0	119	432	27.55%	44.67%	0.19	-0.88	No



Checklist #14 - Resale - Centrex 21 Installation

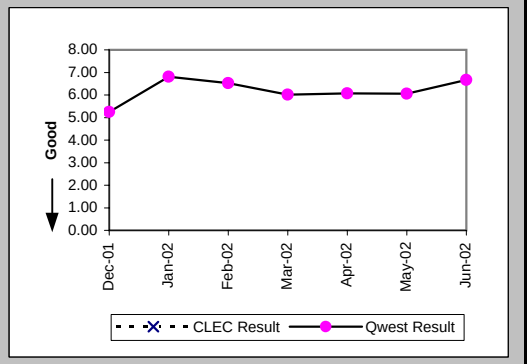
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122	138	88.41%	32.02%			
Jan-02						140	156	89.74%	30.34%			
Feb-02						126	143	88.11%	32.36%			
Mar-02						150	170	88.24%	32.22%			
Apr-02						156	166	93.98%	23.79%			
May-02						168	182	92.31%	26.65%			
Jun-02						134	154	87.01%	33.62%			



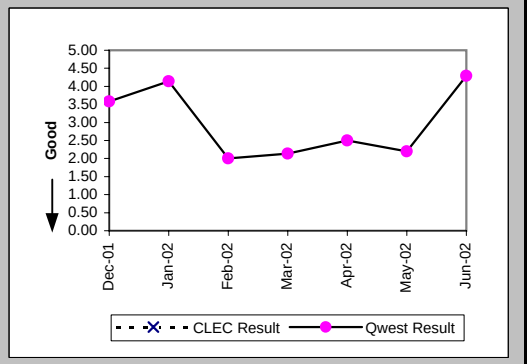
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						730	139	5.25	5.90			
Jan-02						1090	160	6.81	9.23			
Feb-02						933	143	6.52	9.09			
Mar-02						1045	174	6.01	7.50			
Apr-02						1020	168	6.07	6.15			
May-02						1121	185	6.06	8.25			
Jun-02						1034	155	6.67	8.16			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

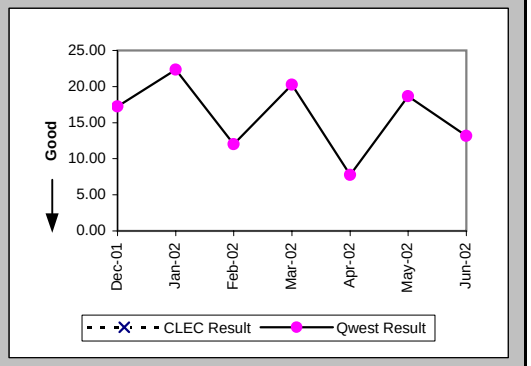
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	12	3.58	5.82			
Jan-02						58	14	4.14	3.44			
Feb-02						16	8	2.00	1.77			
Mar-02						30	14	2.14	2.41			
Apr-02						15	6	2.50	1.22			
May-02						22	10	2.20	2.78			
Jun-02						60	14	4.29	4.36			



Checklist #14 - Resale - Centrex 21 Installation

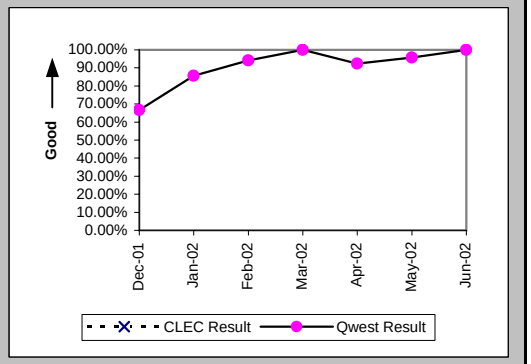
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	4	17.25	18.84			
Jan-02						67	3	22.33	20.79			
Feb-02						108	9	12.00	8.11			
Mar-02						162	8	20.25	16.88			
Apr-02						31	4	7.75	8.34			
May-02						56	3	18.67	26.39			
Jun-02						79	6	13.17	4.26			



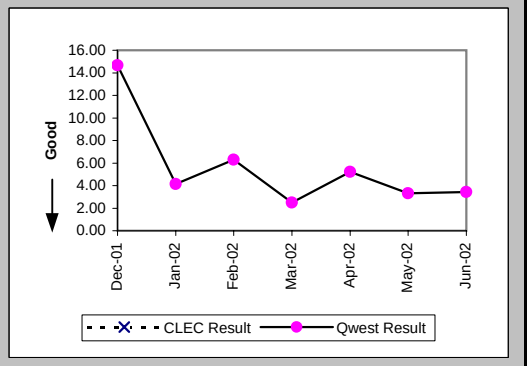
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						6	7	85.71%	34.99%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						12	13	92.31%	26.65%			
May-02						23	24	95.83%	19.98%			
Jun-02						9	9	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

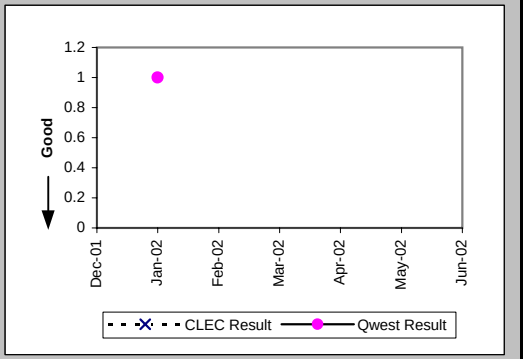
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	3	14.67	10.12			
Jan-02						29	7	4.14	2.97			
Feb-02						107	17	6.29	4.24			
Mar-02						20	8	2.50	1.77			
Apr-02						68	13	5.23	4.09			
May-02						80	24	3.33	2.12			
Jun-02						31	9	3.44	1.01			



Checklist #14 - Resale - Centrex 21 Installation

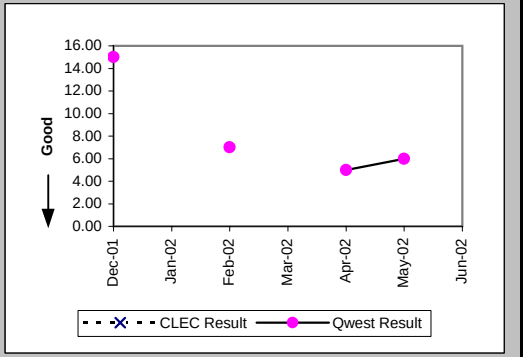
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



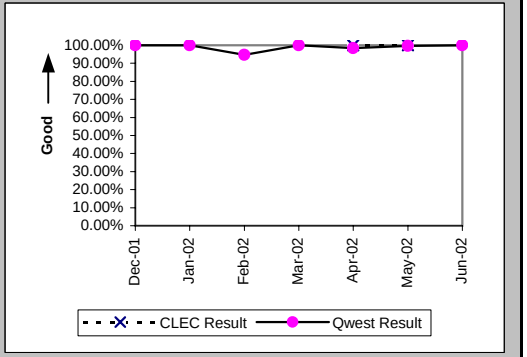
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	1	15.00				
Jan-02												
Feb-02						7	1	7.00				
Mar-02												
Apr-02						5	1	5.00				
May-02						6	1	6.00				
Jun-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

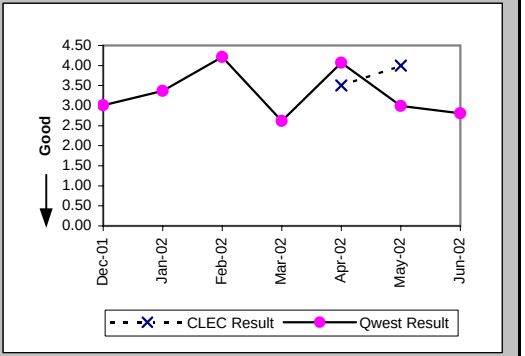
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						102	102	100.00%	0.00%			
Jan-02						122	122	100.00%	0.00%			
Feb-02						124	131	94.66%	22.49%			
Mar-02						61	61	100.00%	0.00%			
Apr-02	2	2	100.00%	0	0	64	65	98.46%	12.31%	-0.17	-1.11	No
May-02	3	3	100.00%	0	0	288	289	99.65%	5.87%	-0.1	-1.06	No
Jun-02						55	55	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Installation

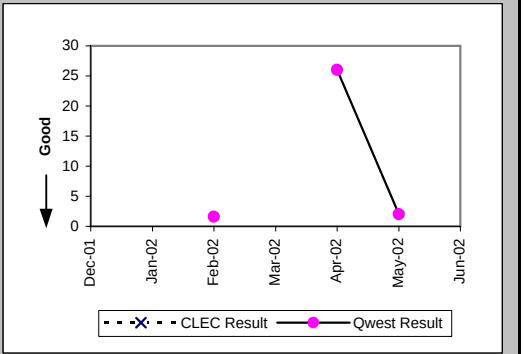
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						205	68	3.01	1.31			
Jan-02						199	59	3.37	1.93			
Feb-02						450	107	4.21	1.26			
Mar-02						126	48	2.62	2.25			
Apr-02	7	2	3.50	0	0	183	45	4.07	5.73	-0.14	-1.08	No
May-02	8	2	4.00	1	0	781	261	2.99	0.96	1.37	-0.17	No
Jun-02						121	43	2.81	1.37			



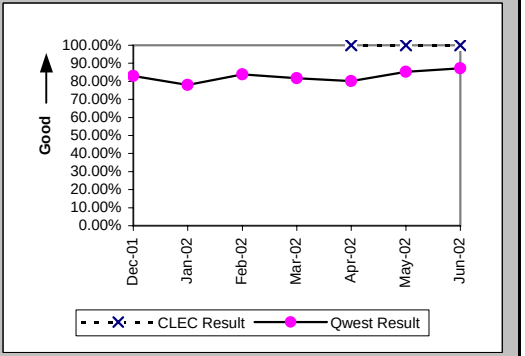
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						11	7	1.57	0.53			
Mar-02												
Apr-02						26	1	26.00				
May-02						4	2	2.00	1.41			
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

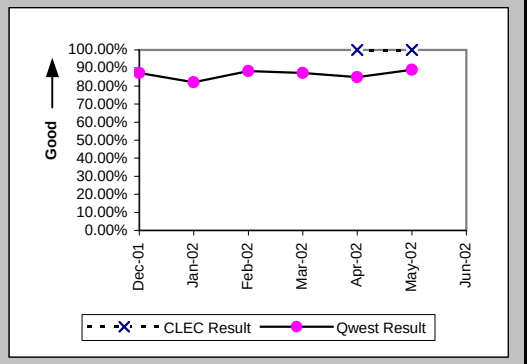
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						248	299	82.94%	37.61%			
Jan-02						209	268	77.99%	41.43%			
Feb-02						244	291	83.85%	36.80%			
Mar-02						219	268	81.72%	38.65%			
Apr-02	1	1	100.00%	0	0	197	246	80.08%	39.94%	-0.5	-1.3	No
May-02	3	3	100.00%	0	0	319	374	85.29%	35.42%	-0.72	-1.44	No
Jun-02	2	2	100.00%	0	0	314	360	87.22%	33.38%	-0.54	-1.33	No



Checklist #14 - Resale - Centrex 21 Installation

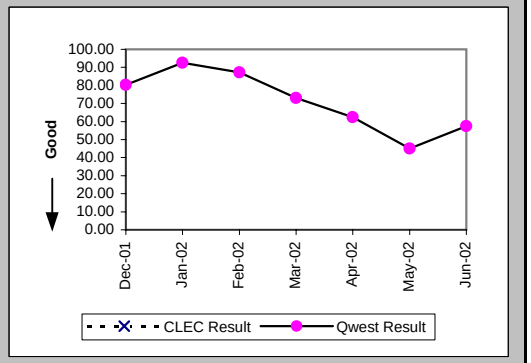
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						261	299	87.29%	33.31%			
Jan-02						220	268	82.09%	38.34%			
Feb-02						257	291	88.32%	32.12%			
Mar-02						234	268	87.31%	33.28%			
Apr-02	1	1	100.00%	0	0	209	246	84.96%	35.75%	-0.42	-1.26	No
May-02	3	3	100.00%	0	0	333	374	89.04%	31.24%	-0.61	-1.37	No
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

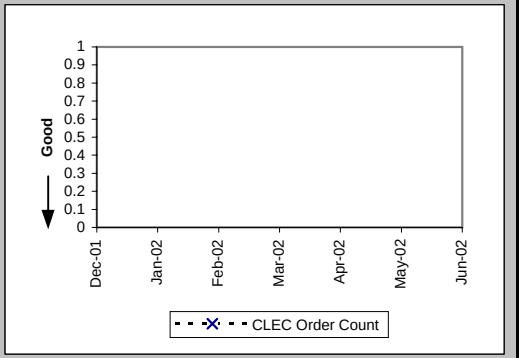
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						884	11	80.36	74.80			
Jan-02						1018	11	92.55	82.26			
Feb-02						1133	13	87.15	86.80			
Mar-02						1315	18	73.06	90.64			
Apr-02						1499	24	62.46	81.89			
May-02						1486	33	45.03	82.00			
Jun-02						1898	33	57.52	86.03			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

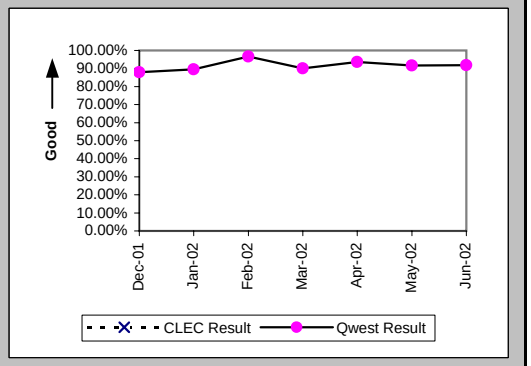
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

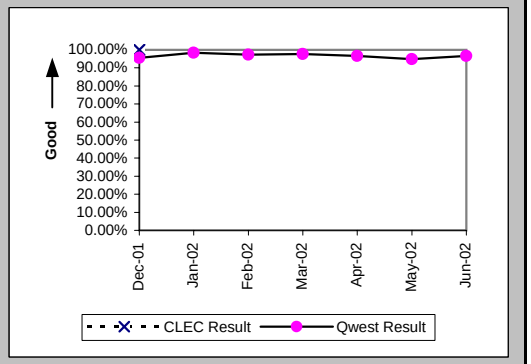
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	182	87.91%	32.60%			
Jan-02						146	163	89.57%	30.56%			
Feb-02						141	146	96.58%	18.19%			
Mar-02						137	152	90.13%	29.82%			
Apr-02						131	140	93.57%	24.53%			
May-02						133	145	91.72%	27.55%			
Jun-02						125	136	91.91%	27.27%			



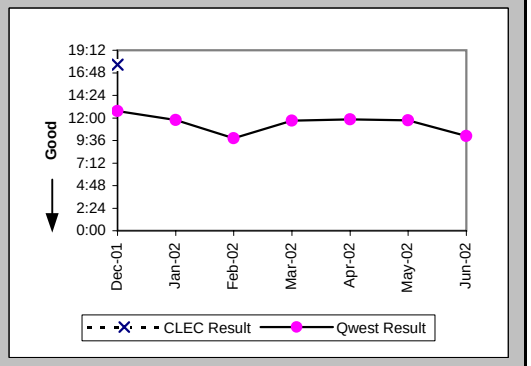
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	220	230	95.65%	20.39%	-0.21	-1.13	No
Jan-02						238	242	98.35%	12.75%			
Feb-02						186	191	97.38%	15.97%			
Mar-02						207	212	97.64%	15.18%			
Apr-02						199	206	96.60%	18.12%			
May-02						202	213	94.84%	22.13%			
Jun-02						173	179	96.65%	18.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

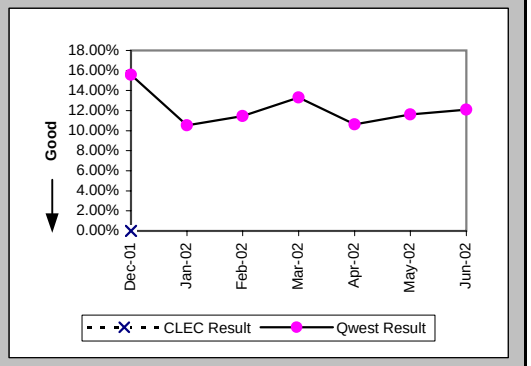
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17:41	1	17:41	0	0	2924:28	230	12:43	17:15	0.43	-0.74	No
Jan-02						2847:07	242	11:46	17:31			
Feb-02						1879:59	191	9:51	12:20			
Mar-02						2479:15	212	11:42	14:05			
Apr-02						2441:28	206	11:51	13:58			
May-02						2497:30	213	11:44	16:47			
Jun-02						1804:21	179	10:05	11:41			



Checklist #14 - Resale - Centrex 21 Repair

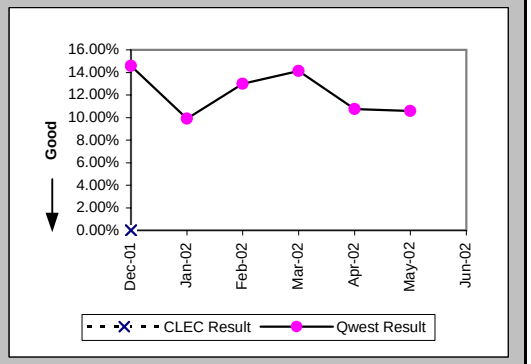
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	36	231	15.58%	36.27%	-0.43	-1.26	No
Jan-02						26	247	10.53%	30.69%			
Feb-02						22	192	11.46%	31.85%			
Mar-02						29	218	13.30%	33.96%			
Apr-02						22	207	10.63%	30.82%			
May-02						25	215	11.63%	32.06%			
Jun-02						22	182	12.09%	32.60%			



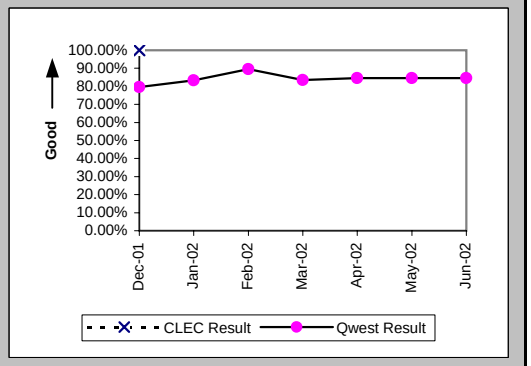
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	28	192	14.58%	35.29%	-0.41	-1.25	No
Jan-02						21	212	9.91%	29.87%			
Feb-02						20	154	12.99%	33.62%			
Mar-02						26	184	14.13%	34.83%			
Apr-02						20	186	10.75%	30.98%			
May-02						20	189	10.58%	30.76%			
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

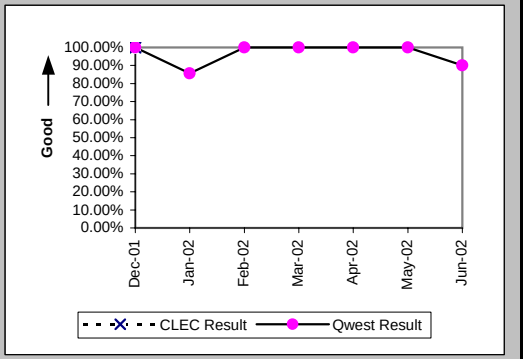
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	184	231	79.65%	40.26%	-0.5	-1.31	No
Jan-02						206	247	83.40%	37.21%			
Feb-02						172	192	89.58%	30.55%			
Mar-02						182	218	83.49%	37.13%			
Apr-02						175	207	84.54%	36.15%			
May-02						182	215	84.65%	36.05%			
Jun-02						154	182	84.62%	36.08%			



Checklist #14 - Resale - Centrex 21 Repair

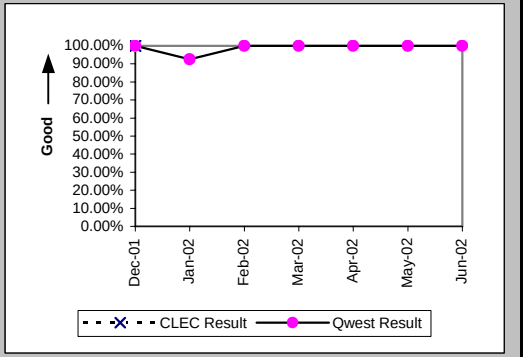
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Jan-02						18	21	85.71%	34.99%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			



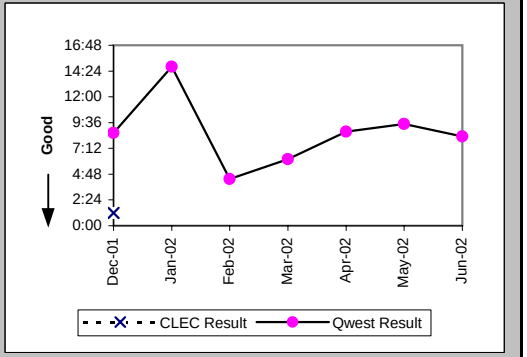
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02						25	27	92.59%	26.19%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						17	17	100.00%	0.00%			
Jun-02						19	19	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

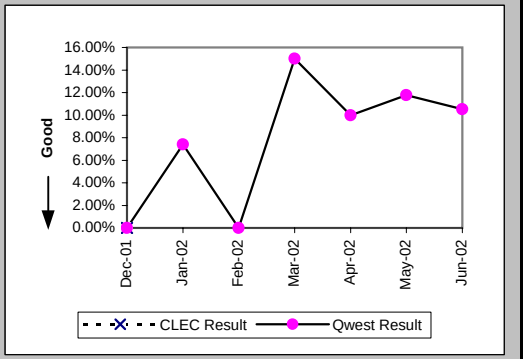
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:11	1	1:11	0	0	112:28	13	8:39	8:21	-0.86	-1.52	No
Jan-02						399:32	27	14:48	20:58			
Feb-02						43:26	10	4:21	6:04			
Mar-02						123:34	20	6:11	7:32			
Apr-02						87:26	10	8:45	7:52			
May-02						161:04	17	9:28	8:46			
Jun-02						158:02	19	8:19	8:52			



Checklist #14 - Resale - Centrex 21 Repair

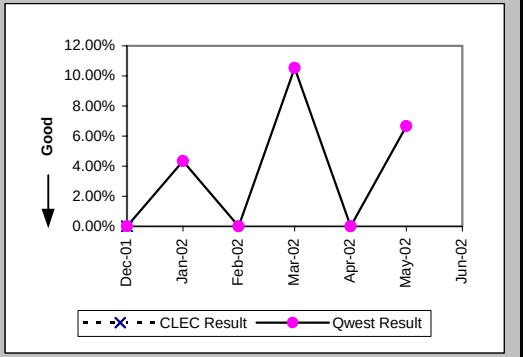
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	13	0.00%	N/A	N/A	N/A	
Jan-02						2	27	7.41%	26.19%			
Feb-02						0	10	0.00%	0.00%			
Mar-02						3	20	15.00%	35.71%			
Apr-02						1	10	10.00%	30.00%			
May-02						2	17	11.76%	32.22%			
Jun-02						2	19	10.53%	30.69%			



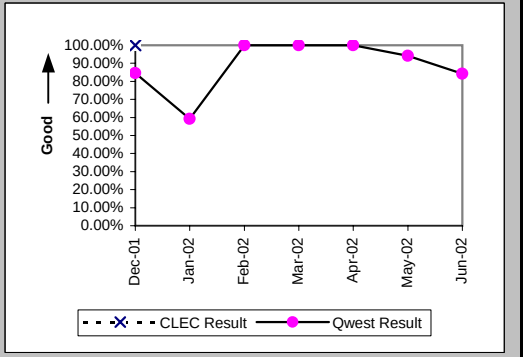
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	10	0.00%	N/A	N/A	N/A	
Jan-02						1	23	4.35%	20.39%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						2	19	10.53%	30.69%			
Apr-02						0	8	0.00%	0.00%			
May-02						1	15	6.67%	24.94%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

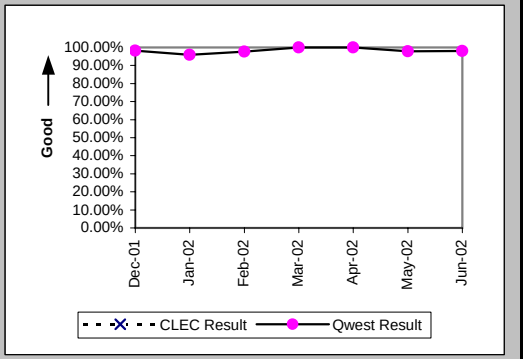
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	11	13	84.62%	36.08%	-0.41	-1.25	No
Jan-02						16	27	59.26%	49.14%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						20	20	100.00%	0.00%			
Apr-02						10	10	100.00%	0.00%			
May-02						16	17	94.12%	23.53%			
Jun-02						16	19	84.21%	36.46%			



Checklist #14 - Resale - Centrex 21 Repair

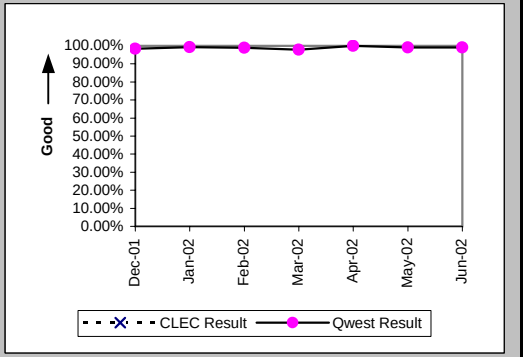
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	58	98.28%	13.02%			
Jan-02						47	49	95.92%	19.79%			
Feb-02						42	43	97.67%	15.07%			
Mar-02						65	65	100.00%	0.00%			
Apr-02						50	50	100.00%	0.00%			
May-02						47	48	97.92%	14.28%			
Jun-02						49	50	98.00%	14.00%			



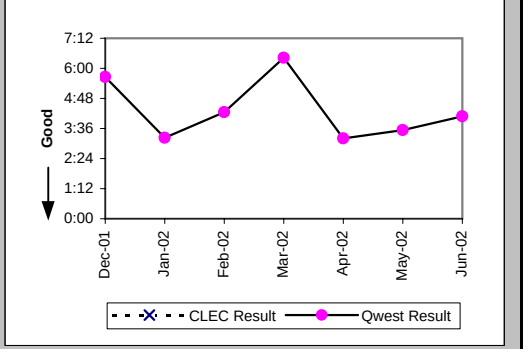
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						121	123	98.37%	12.65%			
Jan-02						129	130	99.23%	8.74%			
Feb-02						90	91	98.90%	10.43%			
Mar-02						140	143	97.90%	14.33%			
Apr-02						124	124	100.00%	0.00%			
May-02						121	122	99.18%	9.02%			
Jun-02						110	111	99.10%	9.45%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

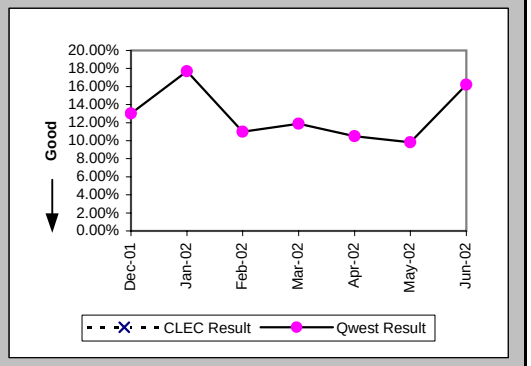
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						695:34	123	5:39	24:52			
Jan-02						421:15	130	3:14	7:15			
Feb-02						386:00	91	4:15	11:12			
Mar-02						917:40	143	6:25	16:28			
Apr-02						396:18	124	3:12	6:14			
May-02						430:28	122	3:32	7:44			
Jun-02						453:40	111	4:05	8:23			



Checklist #14 - Resale - Centrex 21 Repair

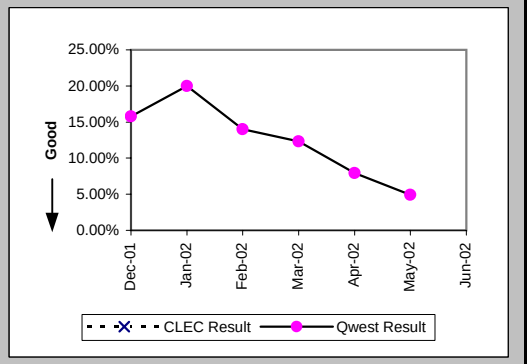
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	123	13.01%	33.64%			
Jan-02						23	130	17.69%	38.16%			
Feb-02						10	91	10.99%	31.28%			
Mar-02						17	143	11.89%	32.36%			
Apr-02						13	124	10.48%	30.63%			
May-02						12	122	9.84%	29.78%			
Jun-02						18	111	16.22%	36.86%			



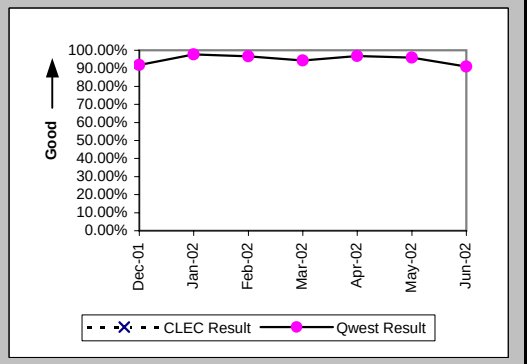
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	57	15.79%	36.46%			
Jan-02						15	75	20.00%	40.00%			
Feb-02						7	50	14.00%	34.70%			
Mar-02						8	65	12.31%	32.85%			
Apr-02						5	63	7.94%	27.03%			
May-02						3	61	4.92%	21.62%			
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

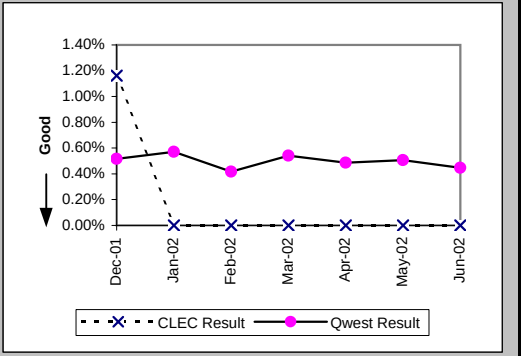
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						113	123	91.87%	27.33%			
Jan-02						127	130	97.69%	15.01%			
Feb-02						88	91	96.70%	17.86%			
Mar-02						135	143	94.41%	22.98%			
Apr-02						120	124	96.77%	17.67%			
May-02						117	122	95.90%	19.83%			
Jun-02						101	111	90.99%	28.63%			



Checklist #14 - Resale - Centrex 21 Repair

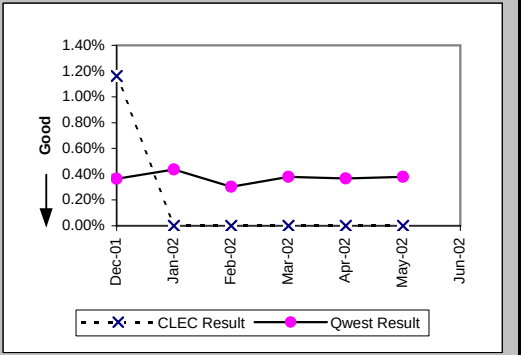
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	172	1.16%	0	0	367	71026	0.52%	7.17%	1.08	-0.35	No
Jan-02	0	169	0.00%	0	0	404	70795	0.57%	7.53%	-0.98	-1.6	No
Feb-02	0	140	0.00%	0	0	293	70389	0.42%	6.44%	-0.76	-1.46	No
Mar-02	0	140	0.00%	0	0	381	70406	0.54%	7.34%	-0.87	-1.53	No
Apr-02	0	141	0.00%	0	0	341	69955	0.49%	6.96%	-0.83	-1.5	No
May-02	0	153	0.00%	0	0	354	69861	0.51%	7.10%	-0.88	-1.54	No
Jun-02	0	141	0.00%	0	0	312	69778	0.45%	6.67%	-0.79	-1.48	No



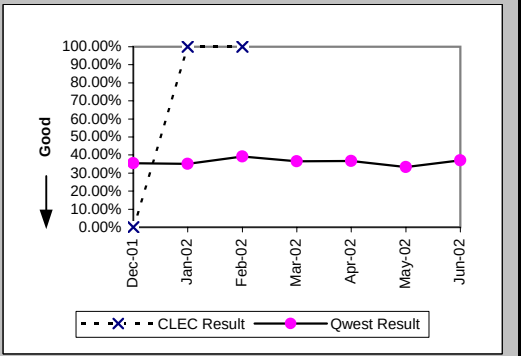
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	172	1.16%	0	0	259	71026	0.36%	6.03%	1.43	-0.13	No
Jan-02	0	169	0.00%	0	0	310	70795	0.44%	6.60%	-0.86	-1.52	No
Feb-02	0	140	0.00%	0	0	213	70389	0.30%	5.49%	-0.65	-1.4	No
Mar-02	0	140	0.00%	0	0	268	70406	0.38%	6.16%	-0.73	-1.44	No
Apr-02	0	141	0.00%	0	0	257	69955	0.37%	6.05%	-0.72	-1.44	No
May-02	0	153	0.00%	0	0	265	69861	0.38%	6.15%	-0.76	-1.46	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

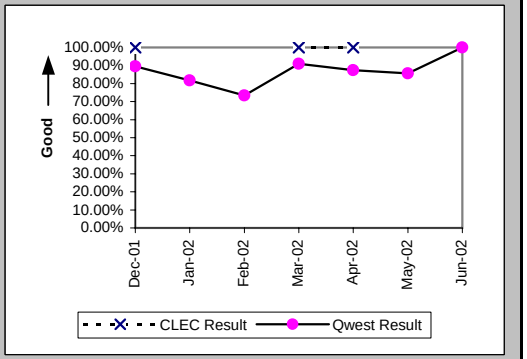
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	201	568	35.39%	47.82%	-1.04	-1.64	No
Jan-02	4	4	100.00%	0	0	219	623	35.15%	47.74%	2.46	0.5	Yes
Feb-02	1	1	100.00%	0	0	189	482	39.21%	48.82%	0.86	-0.48	No
Mar-02						220	601	36.61%	48.17%			
Apr-02						197	538	36.62%	48.18%			
May-02						177	531	33.33%	47.14%			
Jun-02						184	496	37.10%	48.31%			



Checklist #14 - Resale - PBX Installation

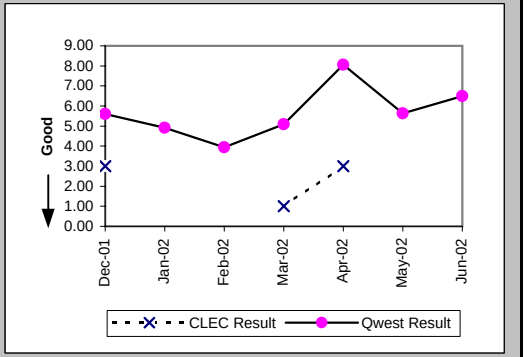
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	17	19	89.47%	30.69%	-0.33	-1.2	No
Jan-02						18	22	81.82%	38.57%			
Feb-02						11	15	73.33%	44.22%			
Mar-02	1	1	100.00%	0	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Apr-02	1	1	100.00%	0	0	14	16	87.50%	33.07%	-0.37	-1.22	No
May-02						12	14	85.71%	34.99%			
Jun-02						8	8	100.00%	0.00%			



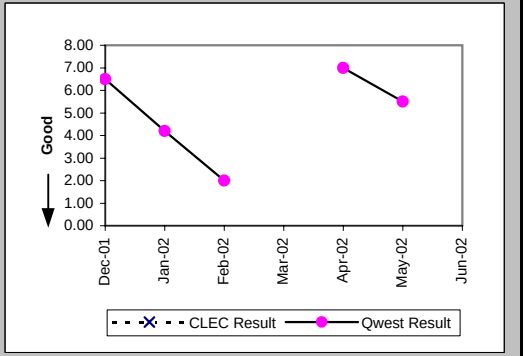
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	112	20	5.60	7.71	-0.33	-1.2	No
Jan-02						123	25	4.92	9.32			
Feb-02						63	16	3.94	1.73			
Mar-02	1	1	1.00	0	0	56	11	5.09	4.83	-0.81	-1.49	No
Apr-02	3	1	3.00	0	0	129	16	8.06	12.16	-0.4	-1.25	No
May-02						107	19	5.63	4.00			
Jun-02						91	14	6.50	4.09			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

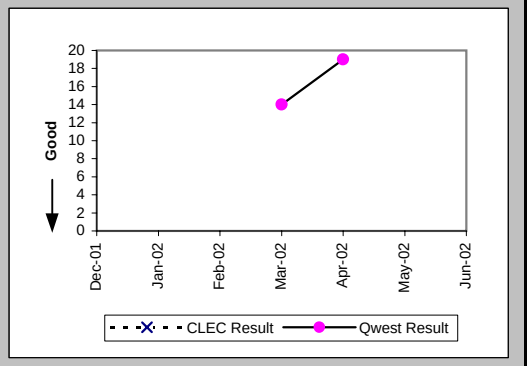
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	7.78			
Jan-02						21	5	4.20	7.16			
Feb-02						8	4	2.00	1.41			
Mar-02												
Apr-02						7	1	7.00				
May-02						22	4	5.50	6.40			
Jun-02												



Checklist #14 - Resale - PBX Installation

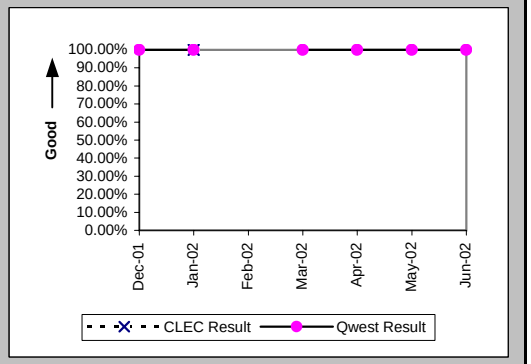
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						14	1	14.00				
Apr-02						19	1	19.00				
May-02												
Jun-02												



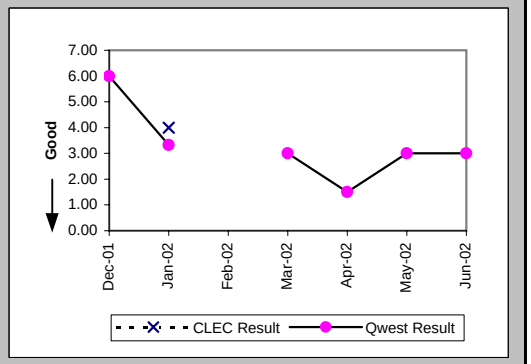
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

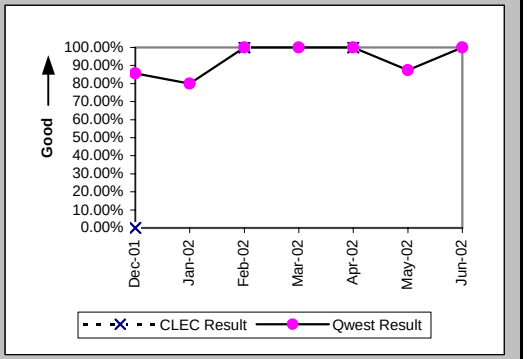
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02	4	1	4.00	0	0	10	3	3.33	1.53	0.44	-0.73	No
Feb-02												
Mar-02						3	1	3.00				
Apr-02						3	2	1.50	0.71			
May-02						9	3	3.00	1.00			
Jun-02						12	4	3.00	1.41			



Checklist #14 - Resale - PBX Installation

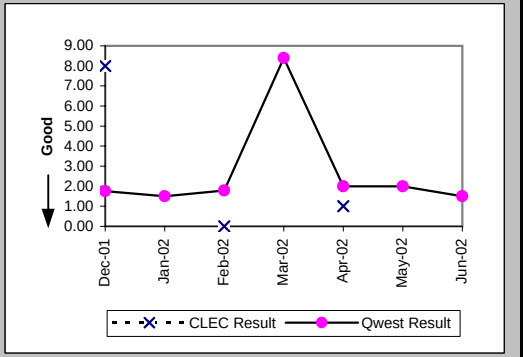
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	3	6	7	85.71%	34.99%	3.31	1.01	Yes
Jan-02						4	5	80.00%	40.00%			
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02						6	6	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02						7	8	87.50%	33.07%			
Jun-02						3	3	100.00%	0.00%			



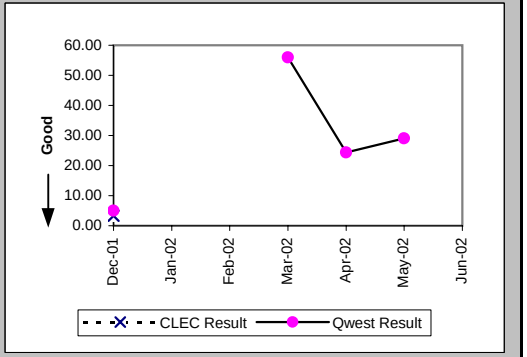
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	7	8.00	1	3	7	4	1.75	1.26	2.55	0.55	Yes
Jan-02						3	2	1.50	2.12			
Feb-02	0	1	0.00	0	0	16	9	1.78	1.72	-0.98	-1.6	No
Mar-02						42	5	8.40	17.16			
Apr-02	1	1	1.00	0	0	6	3	2.00	1.00	-0.87	-1.53	No
May-02						14	7	2.00	2.45			
Jun-02						3	2	1.50	2.12			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

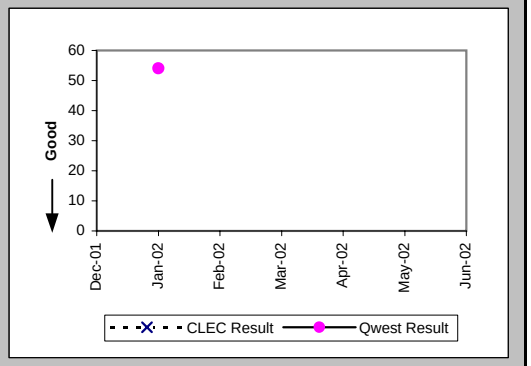
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	8	3.25	0	0	5	1	5.00				
Jan-02												
Feb-02												
Mar-02						56	1	56.00				
Apr-02						73	3	24.33	8.08			
May-02						58	2	29.00	2.83			
Jun-02												



Checklist #14 - Resale - PBX Installation

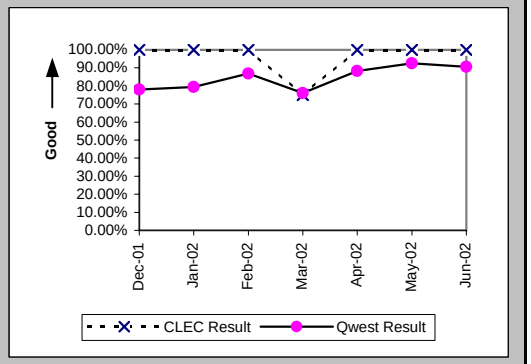
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						54	1	54.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



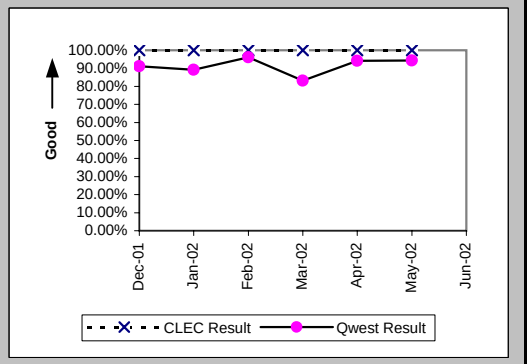
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	0	71	91	78.02%	41.41%	-1.66	-2.01	No
Jan-02	6	6	100.00%	0	0	66	83	79.52%	40.36%	-1.2	-1.73	No
Feb-02	3	3	100.00%	0	0	66	76	86.84%	33.80%	-0.66	-1.4	No
Mar-02	3	4	75.00%	0	0	54	71	76.06%	42.67%	0.05	-0.97	No
Apr-02	4	4	100.00%	0	0	75	85	88.24%	32.22%	-0.71	-1.43	No
May-02	2	2	100.00%	0	0	99	107	92.52%	26.30%	-0.4	-1.24	No
Jun-02	1	1	100.00%	0	0	105	116	90.52%	29.30%	-0.32	-1.2	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

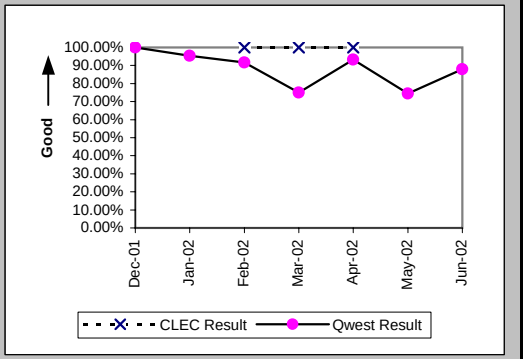
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	0	83	91	91.21%	28.32%	-0.97	-1.59	No
Jan-02	6	6	100.00%	0	0	74	83	89.16%	31.09%	-0.82	-1.5	No
Feb-02	3	3	100.00%	0	0	73	76	96.05%	19.47%	-0.34	-1.21	No
Mar-02	4	4	100.00%	0	0	59	71	83.10%	37.48%	-0.88	-1.53	No
Apr-02	4	4	100.00%	0	0	80	85	94.12%	23.53%	-0.49	-1.3	No
May-02	2	2	100.00%	0	0	101	107	94.39%	23.01%	-0.34	-1.21	No
Jun-02												



Checklist #14 - Resale - PBX Installation

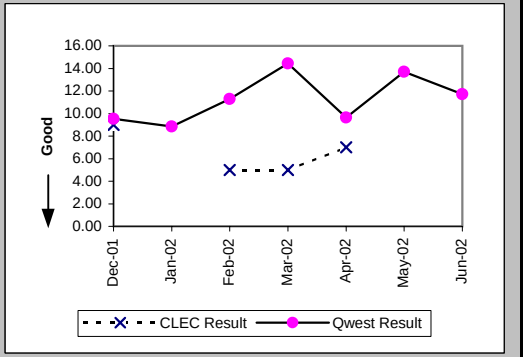
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	16	100.00%	0.00%			
Jan-02						21	22	95.45%	20.83%			
Feb-02	1	1	100.00%	0	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Mar-02	3	3	100.00%	0	0	24	32	75.00%	43.30%	-0.96	-1.58	No
Apr-02	1	1	100.00%	0	0	28	30	93.33%	24.94%	-0.26	-1.16	No
May-02						32	43	74.42%	43.63%			
Jun-02						22	25	88.00%	32.50%			



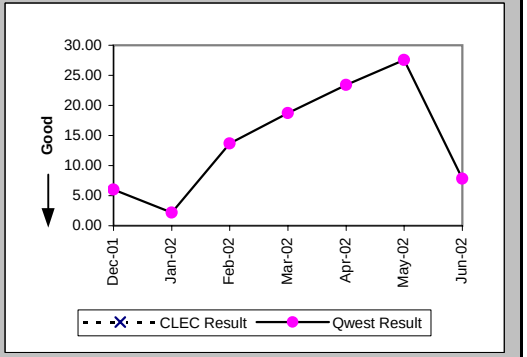
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	1	9.00	0	0	229	24	9.54	6.91	-0.08	-1.05	No
Jan-02						310	35	8.86	7.19			
Feb-02	5	1	5.00	0	0	226	20	11.30	8.55	-0.72	-1.44	No
Mar-02	15	3	5.00	0	0	621	43	14.44	14.07	-1.12	-1.68	No
Apr-02	7	1	7.00	0	0	415	43	9.65	6.14	-0.43	-1.26	No
May-02						754	55	13.71	15.61			
Jun-02						715	61	11.72	7.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

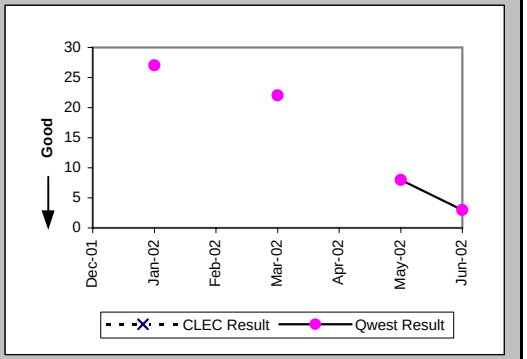
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	5	6.00	3.81			
Jan-02						11	5	2.20	1.79			
Feb-02						41	3	13.67	8.62			
Mar-02						150	8	18.75	16.94			
Apr-02						117	5	23.40	23.64			
May-02						193	7	27.57	32.27			
Jun-02						94	12	7.83	6.15			



Checklist #14 - Resale - PBX Installation

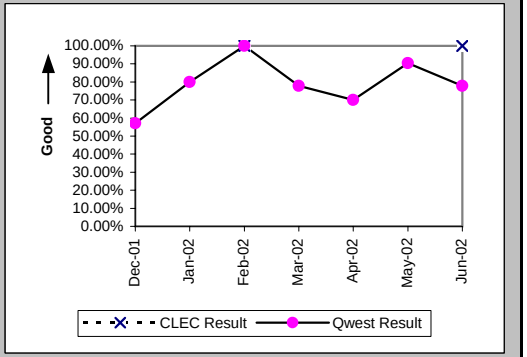
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						27	1	27.00				
Feb-02												
Mar-02						22	1	22.00				
Apr-02												
May-02						8	1	8.00				
Jun-02						3	1	3.00				



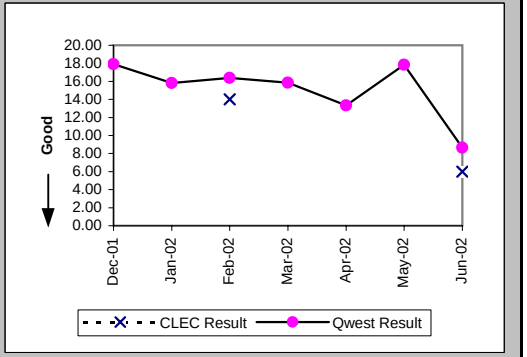
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	7	57.14%	49.49%			
Jan-02						12	15	80.00%	40.00%			
Feb-02	2	2	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						7	9	77.78%	41.57%			
Apr-02						7	10	70.00%	45.83%			
May-02						19	21	90.48%	29.35%			
Jun-02	2	2	100.00%	0	0	14	18	77.78%	41.57%	-0.72	-1.44	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

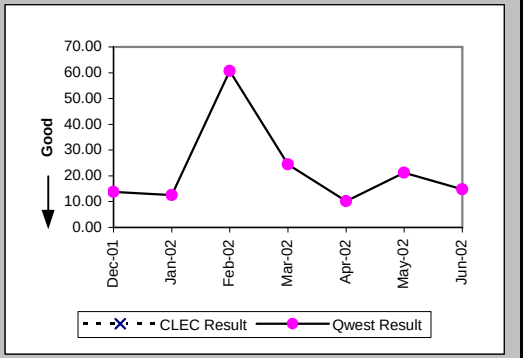
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						358	20	17.90	18.35			
Jan-02						348	22	15.82	12.91			
Feb-02	28	2	14.00	0	0	262	16	16.38	29.07	-0.11	-1.07	No
Mar-02						206	13	15.85	15.19			
Apr-02						280	21	13.33	11.03			
May-02						624	35	17.83	22.59			
Jun-02	12	2	6.00	0	0	156	18	8.67	6.04	-0.59	-1.36	No



Checklist #14 - Resale - PBX Installation

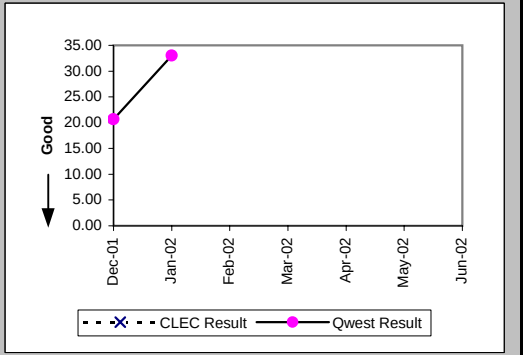
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	4	13.75	20.85			
Jan-02						25	2	12.50	4.95			
Feb-02						182	3	60.67	40.41			
Mar-02						98	4	24.50	18.45			
Apr-02						81	8	10.12	7.70			
May-02						233	11	21.18	35.98			
Jun-02						59	4	14.75	3.40			



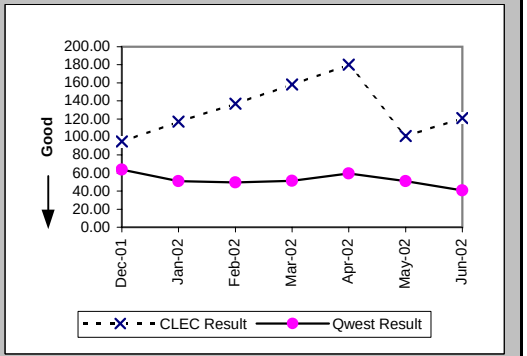
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	20.43			
Jan-02						99	3	33.00	4.00			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



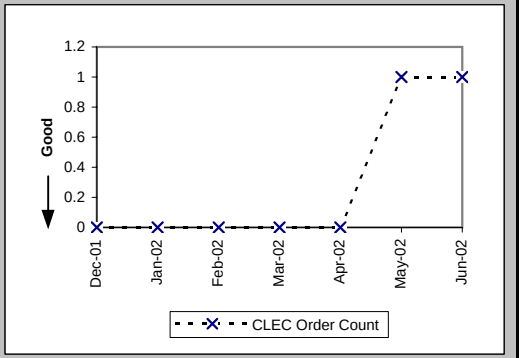
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	95	1	95.00	0	0	382	6	63.67	30.99	0.68	-0.59	No
Jan-02	117	1	117.00	0	0	459	9	51.00	43.19	1.01	-0.39	No
Feb-02	137	1	137.00	0	0	595	12	49.58	48.66	1.2	-0.27	No
Mar-02	158	1	158.00	0	0	618	12	51.50	62.24	1.19	-0.28	No
Apr-02	180	1	180.00	0	0	832	14	59.43	65.39	1.22	-0.26	No
May-02	202	2	101.00	0	0	614	12	51.17	61.43	0.63	-0.62	No
Jun-02	242	2	121.00	0	0	818	20	40.90	58.86	1.45	-0.12	No



Checklist #14 - Resale - PBX Installation

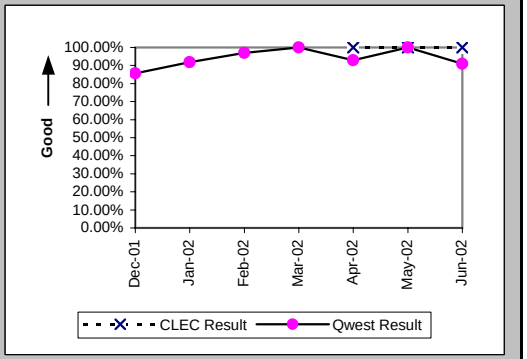
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	1
Jun-02	1



Checklist #14 - Resale - PBX Repair

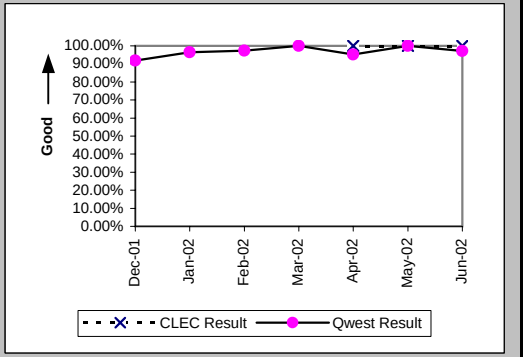
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	35	85.71%	34.99%			
Jan-02						45	49	91.84%	27.38%			
Feb-02						33	34	97.06%	16.90%			
Mar-02						25	25	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	39	42	92.86%	25.75%	-0.27	-1.17	No
May-02	1	1	100.00%	0	0	38	38	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	30	33	90.91%	28.75%	-0.31	-1.19	No



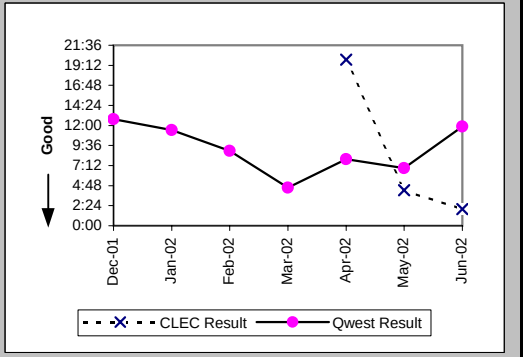
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	37	91.89%	27.30%			
Jan-02						55	57	96.49%	18.40%			
Feb-02						37	38	97.37%	16.01%			
Mar-02						31	31	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	40	42	95.24%	21.30%	-0.22	-1.13	No
May-02	1	1	100.00%	0	0	39	39	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	35	36	97.22%	16.43%	-0.17	-1.1	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

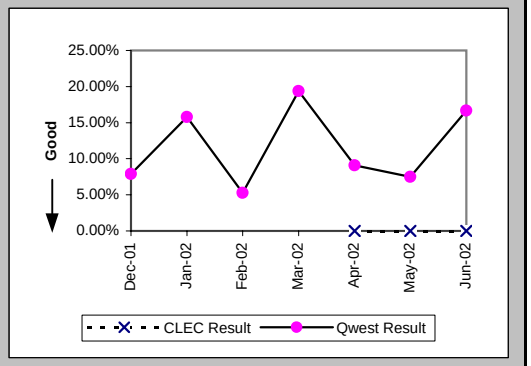
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						471:55	37	12:45	24:30			
Jan-02						653:49	57	11:28	16:03			
Feb-02						339:54	38	8:57	14:23			
Mar-02						141:25	31	4:34	4:37			
Apr-02	19:53	1	19:53	0	0	335:00	42	7:59	16:03	1.25	-0.24	No
May-02	4:14	1	4:14	0	0	268:44	39	6:53	7:29	-0.35	-1.21	No
Jun-02	1:59	1	1:59	0	0	426:57	36	11:52	20:54	-0.47	-1.28	No



Checklist #14 - Resale - PBX Repair

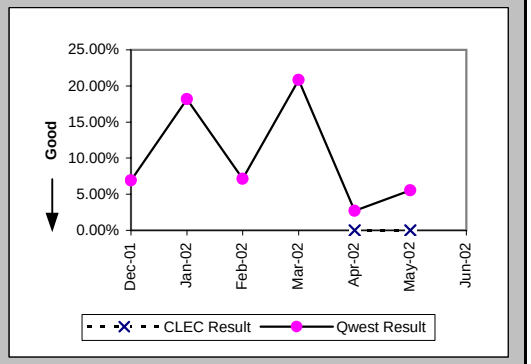
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	38	7.89%	26.97%			
Jan-02						9	57	15.79%	36.46%			
Feb-02						2	38	5.26%	22.33%			
Mar-02						6	31	19.35%	39.51%			
Apr-02	0	1	0.00%	0	0	4	44	9.09%	28.75%	-0.31	-1.19	No
May-02	0	1	0.00%	0	0	3	40	7.50%	26.34%	-0.28	-1.17	No
Jun-02	0	1	0.00%	0	0	6	36	16.67%	37.27%	-0.44	-1.27	No



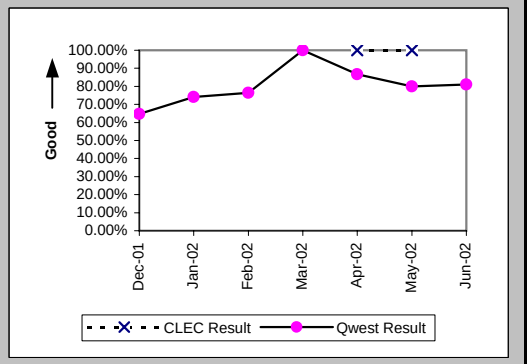
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	29	6.90%	25.34%			
Jan-02						8	44	18.18%	38.57%			
Feb-02						2	28	7.14%	25.75%			
Mar-02						5	24	20.83%	40.61%			
Apr-02	0	1	0.00%	0	0	1	37	2.70%	16.22%	-0.16	-1.1	No
May-02	0	1	0.00%	0	0	2	36	5.56%	22.91%	-0.24	-1.15	No
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

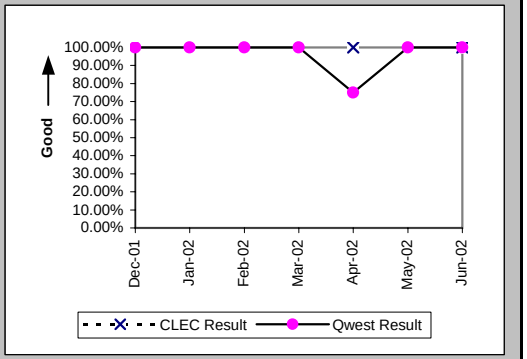
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	17	64.71%	47.79%			
Jan-02						20	27	74.07%	43.82%			
Feb-02						13	17	76.47%	42.42%			
Mar-02						11	11	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	13	15	86.67%	33.99%	-0.38	-1.23	No
May-02	1	1	100.00%	0	0	12	15	80.00%	40.00%	-0.48	-1.29	No
Jun-02						17	21	80.95%	39.27%			



Checklist #14 - Resale - PBX Repair

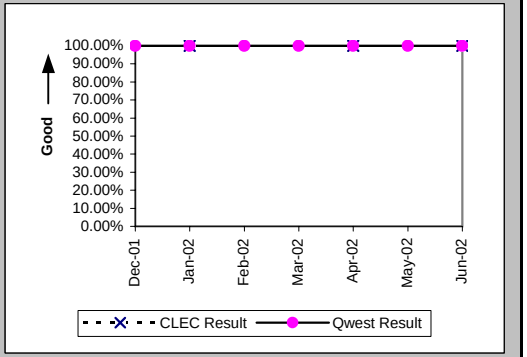
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02	3	3	100.00%	1	0	3	4	75.00%	43.30%	-0.76	-1.46	No
May-02						7	7	100.00%	0.00%			
Jun-02	1	1	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	



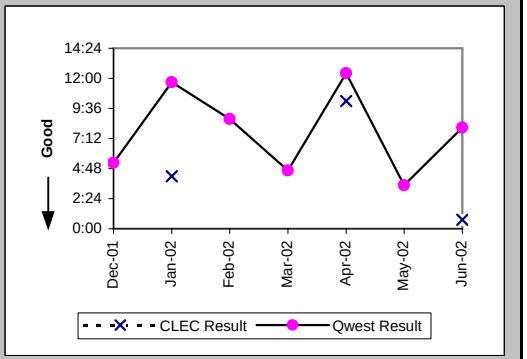
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Feb-02						9	9	100.00%	0.00%			
Mar-02						10	10	100.00%	0.00%			
Apr-02	3	3	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
May-02						8	8	100.00%	0.00%			
Jun-02	1	1	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

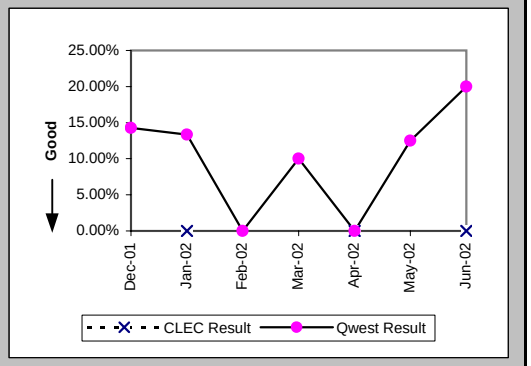
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36:43	7	5:15	7:38			
Jan-02	4:12	1	4:12	0	0	175:32	15	11:42	9:47	-0.74	-1.45	No
Feb-02						78:56	9	8:46	7:53			
Mar-02						46:25	10	4:39	5:29			
Apr-02	30:35	3	10:12	1	0	62:05	5	12:25	11:26	-0.27	-1.16	No
May-02						27:46	8	3:28	1:49			
Jun-02	0:43	1	0:43	1	0	80:44	10	8:04	7:38	-0.92	-1.56	No



Checklist #14 - Resale - PBX Repair

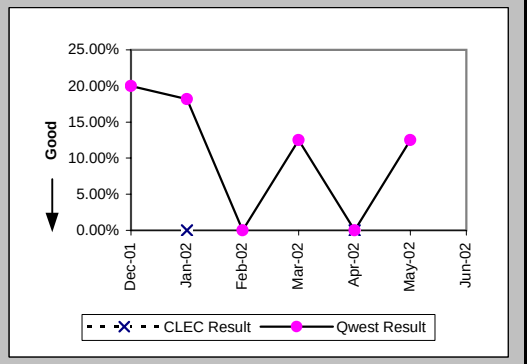
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02	0	1	0.00%	0	0	2	15	13.33%	33.99%	-0.38	-1.23	No
Feb-02						0	9	0.00%	0.00%			
Mar-02						1	10	10.00%	30.00%			
Apr-02	0	3	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
May-02						1	8	12.50%	33.07%			
Jun-02	0	1	0.00%	1	0	2	10	20.00%	40.00%	-0.48	-1.29	No



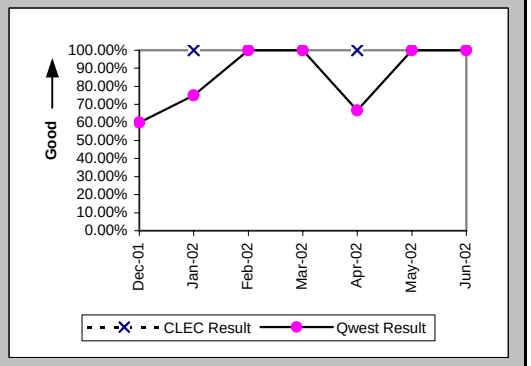
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02	0	1	0.00%	0	0	2	11	18.18%	38.57%	-0.45	-1.27	No
Feb-02						0	6	0.00%	0.00%			
Mar-02						1	8	12.50%	33.07%			
Apr-02	0	3	0.00%	1	0	0	5	0.00%	N/A	N/A	N/A	
May-02						1	8	12.50%	33.07%			
Jun-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

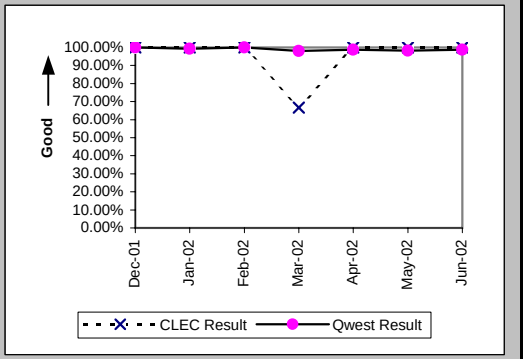
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02	1	1	100.00%	0	0	9	12	75.00%	43.30%	-0.55	-1.34	No
Feb-02						7	7	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02	2	2	100.00%	1	0	2	3	66.67%	47.14%	-0.77	-1.47	No
May-02						3	3	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

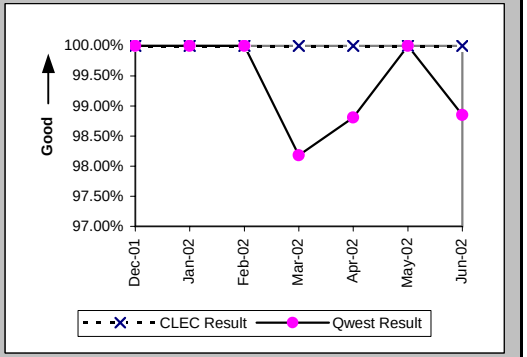
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	80	80	100.00%	N/A	N/A	N/A	
Jan-02	4	4	100.00%	1	0	126	127	99.21%	8.84%	-0.18	-1.11	No
Feb-02	2	2	100.00%	0	0	68	68	100.00%	N/A	N/A	N/A	
Mar-02	2	3	66.67%	1	0	97	99	97.98%	14.07%	1.76	0.07	Yes
Apr-02	4	4	100.00%	0	0	76	77	98.70%	11.32%	-0.22	-1.14	No
May-02	3	3	100.00%	0	0	58	59	98.31%	12.91%	-0.22	-1.13	No
Jun-02	1	1	100.00%	0	0	78	79	98.73%	11.18%	-0.11	-1.07	No



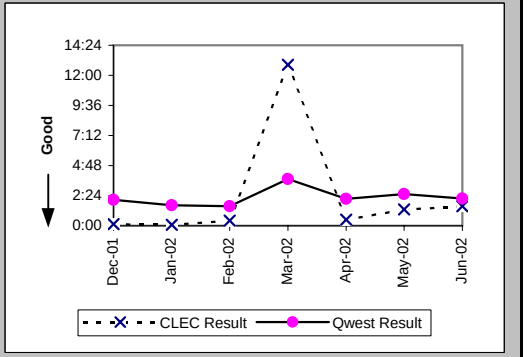
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	87	87	100.00%	N/A	N/A	N/A	
Jan-02	4	4	100.00%	1	0	140	140	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	76	76	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	1	0	108	110	98.18%	13.36%	-0.23	-1.14	No
Apr-02	4	4	100.00%	0	0	83	84	98.81%	10.85%	-0.21	-1.13	No
May-02	3	3	100.00%	0	0	70	70	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	86	87	98.85%	10.66%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

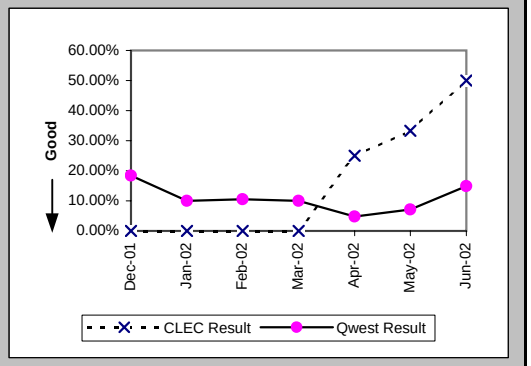
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:08	1	0:08	0	0	179:25	87	2:04	5:14	-0.37	-1.22	No
Jan-02	0:17	4	0:04	1	0	229:29	140	1:38	3:35	-0.86	-1.52	No
Feb-02	1:13	3	0:24	0	0	118:17	76	1:33	3:03	-0.64	-1.39	No
Mar-02	38:33	3	12:51	1	0	409:01	110	3:43	12:41	1.45	-0.12	No
Apr-02	1:57	4	0:29	0	0	180:18	84	2:09	9:15	-0.35	-1.21	No
May-02	3:53	3	1:18	0	0	175:36	70	2:31	5:37	-0.37	-1.22	No
Jun-02	3:07	2	1:33	0	0	187:56	87	2:10	7:08	-0.12	-1.07	No



Checklist #14 - Resale - PBX Repair

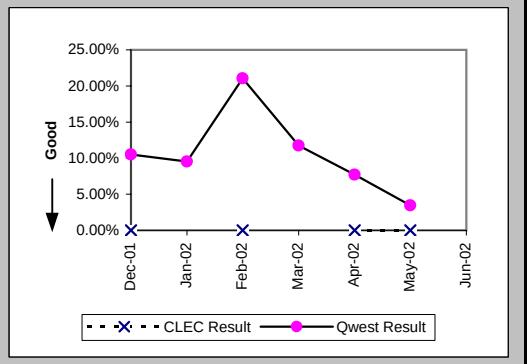
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	16	87	18.39%	38.74%	-0.47	-1.29	No
Jan-02	0	4	0.00%	1	0	14	140	10.00%	30.00%	-0.66	-1.4	No
Feb-02	0	3	0.00%	0	0	8	76	10.53%	30.69%	-0.58	-1.35	No
Mar-02	0	3	0.00%	1	0	11	110	10.00%	30.00%	-0.57	-1.35	No
Apr-02	1	4	25.00%	0	0	4	84	4.76%	21.30%	1.23	-0.25	No
May-02	1	3	33.33%	0	0	5	70	7.14%	25.75%	1.18	-0.28	No
Jun-02	1	2	50.00%	0	0	13	87	14.94%	35.65%	1.01	-0.38	No



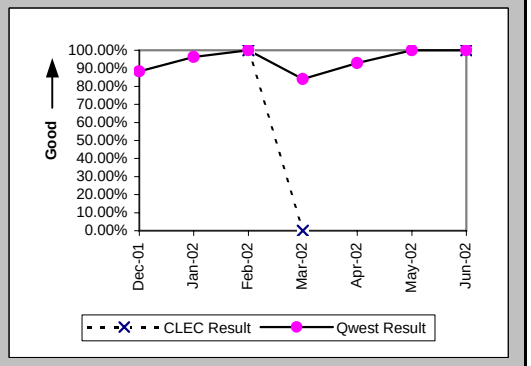
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	4	38	10.53%	30.69%	-0.34	-1.21	No
Jan-02						6	63	9.52%	29.35%			
Feb-02	0	1	0.00%	0	0	4	19	21.05%	40.77%	-0.5	-1.31	No
Mar-02						6	51	11.76%	32.22%			
Apr-02	0	1	0.00%	0	0	3	39	7.69%	26.65%	-0.29	-1.17	No
May-02	0	1	0.00%	0	0	1	29	3.45%	18.25%	-0.19	-1.11	No
Jun-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

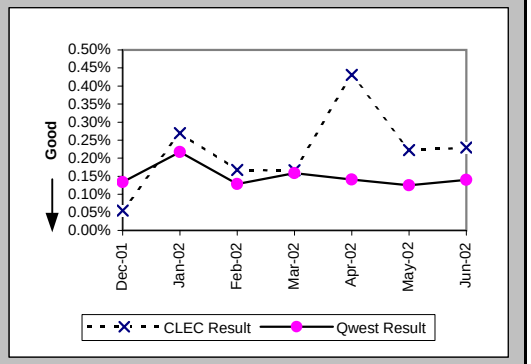
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	17	88.24%	32.22%			
Jan-02						26	27	96.30%	18.89%			
Feb-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	1	0	21	25	84.00%	36.66%	1.35	-0.18	No
Apr-02						13	14	92.86%	25.75%			
May-02						16	16	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - PBX Repair

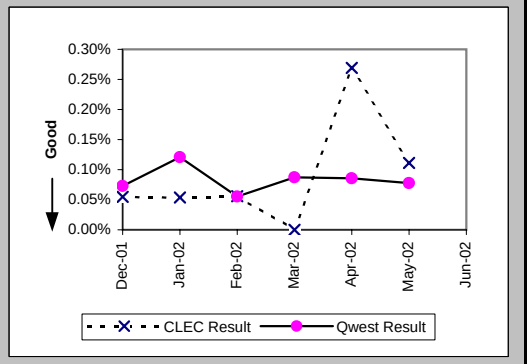
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1817	0.06%	0	0	132	98642	0.13%	3.66%	-0.91	-1.55	No
Jan-02	5	1856	0.27%	1	0	212	97582	0.22%	4.66%	0.48	-0.71	No
Feb-02	3	1788	0.17%	1	0	123	95773	0.13%	3.58%	0.46	-0.72	No
Mar-02	3	1798	0.17%	1	0	151	95160	0.16%	3.98%	0.09	-0.95	No
Apr-02	8	1856	0.43%	1	0	133	94416	0.14%	3.75%	3.3	1.01	Yes
May-02	4	1795	0.22%	0	0	118	94345	0.13%	3.53%	1.16	-0.29	No
Jun-02	4	1742	0.23%	1	0	133	94723	0.14%	3.74%	0.99	-0.4	No



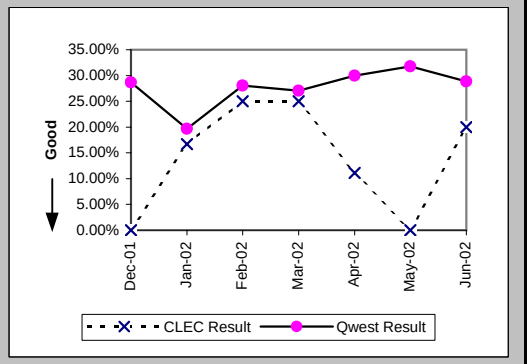
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1817	0.06%	0	0	72	98642	0.07%	2.70%	-0.28	-1.17	No
Jan-02	1	1856	0.05%	1	0	118	97582	0.12%	3.48%	-0.82	-1.5	No
Feb-02	1	1788	0.06%	1	0	53	95773	0.06%	2.35%	0.01	-0.99	No
Mar-02	0	1798	0.00%	0	0	83	95160	0.09%	2.95%	-1.24	-1.75	No
Apr-02	5	1856	0.27%	1	0	81	94416	0.09%	2.93%	2.68	0.63	Yes
May-02	2	1795	0.11%	0	0	73	94345	0.08%	2.78%	0.51	-0.69	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

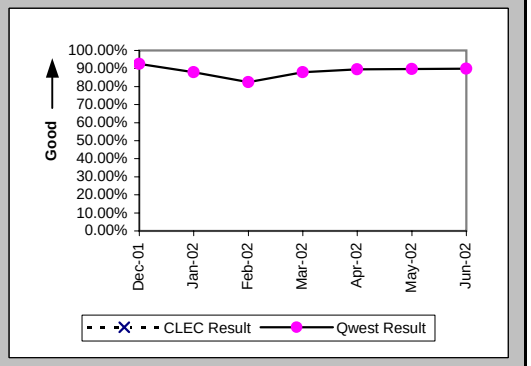
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	53	185	28.65%	45.21%	-0.63	-1.38	No
Jan-02	1	6	16.67%	0	0	52	264	19.70%	39.77%	-0.18	-1.11	No
Feb-02	1	4	25.00%	0	0	48	171	28.07%	44.93%	-0.14	-1.08	No
Mar-02	1	4	25.00%	0	0	56	207	27.05%	44.42%	-0.09	-1.06	No
Apr-02	1	9	11.11%	0	0	57	190	30.00%	45.83%	-1.21	-1.73	No
May-02	0	4	0.00%	0	0	55	173	31.79%	46.57%	-1.35	-1.82	No
Jun-02	1	5	20.00%	0	0	54	187	28.88%	45.32%	-0.43	-1.26	No



Checklist #14 - Resale - Basic ISDN Installation

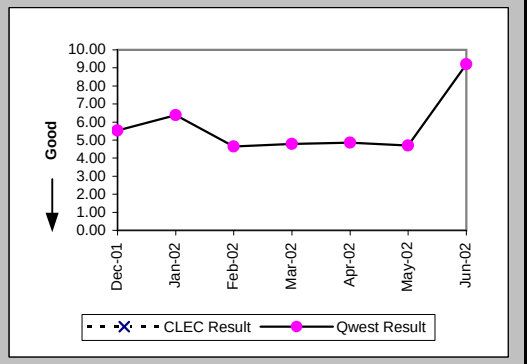
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						185	200	92.50%	26.34%			
Jan-02						197	224	87.95%	32.56%			
Feb-02						189	229	82.53%	37.97%			
Mar-02						239	272	87.87%	32.65%			
Apr-02						207	231	89.61%	30.51%			
May-02						236	263	89.73%	30.35%			
Jun-02						169	188	89.89%	30.14%			



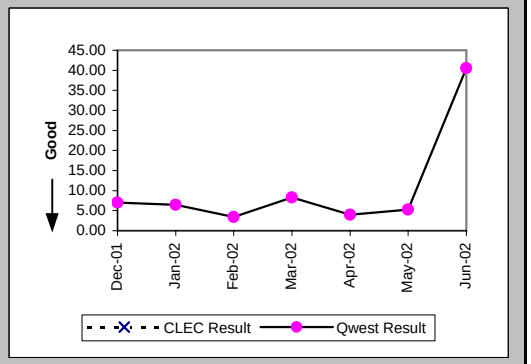
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1124	203	5.54	6.05			
Jan-02						1436	225	6.38	12.04			
Feb-02						1070	230	4.65	5.28			
Mar-02						1313	274	4.79	5.23			
Apr-02						1135	234	4.85	4.29			
May-02						1246	265	4.70	3.23			
Jun-02						1741	189	9.21	18.10			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

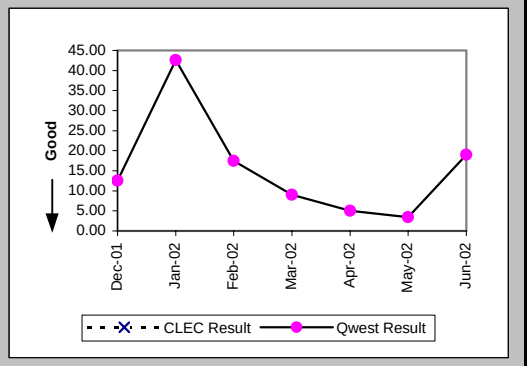
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						91	13	7.00	12.51			
Jan-02						143	22	6.50	12.43			
Feb-02						124	36	3.44	2.48			
Mar-02						250	30	8.33	9.22			
Apr-02						87	22	3.95	6.14			
May-02						84	16	5.25	5.76			
Jun-02						729	18	40.50	33.27			



Checklist #14 - Resale - Basic ISDN Installation

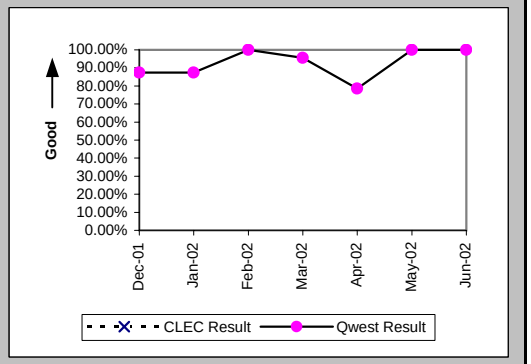
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50	4	12.50	9.85			
Jan-02						213	5	42.60	55.60			
Feb-02						70	4	17.50	18.05			
Mar-02						27	3	9.00	4.58			
Apr-02						10	2	5.00	1.41			
May-02						38	11	3.45	3.27			
Jun-02						19	1	19.00				



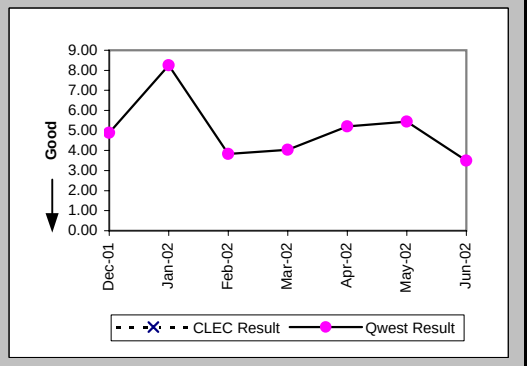
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	16	87.50%	33.07%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						22	23	95.65%	20.39%			
Apr-02						11	14	78.57%	41.03%			
May-02						9	9	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

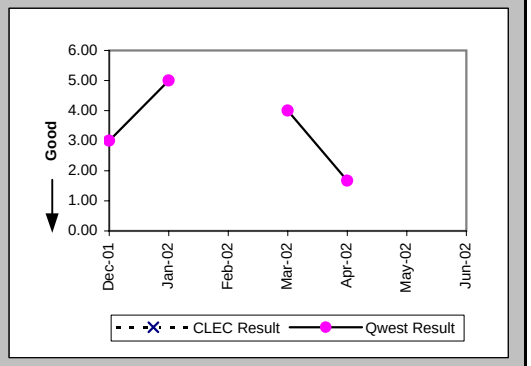
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						83	17	4.88	1.65			
Jan-02						66	8	8.25	1.75			
Feb-02						23	6	3.83	0.75			
Mar-02						105	26	4.04	2.07			
Apr-02						73	14	5.21	3.47			
May-02						49	9	5.44	3.68			
Jun-02						21	6	3.50	1.05			



Checklist #14 - Resale - Basic ISDN Installation

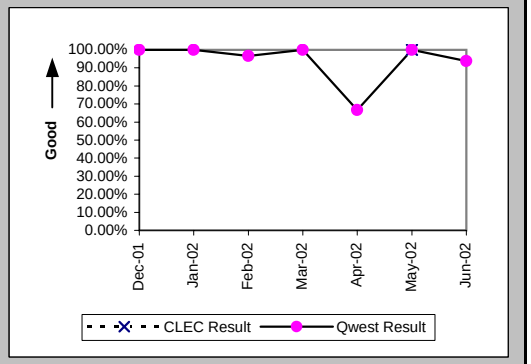
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	2	3.00	1.41			
Jan-02						5	1	5.00				
Feb-02												
Mar-02						4	1	4.00				
Apr-02						5	3	1.67	1.15			
May-02												
Jun-02												



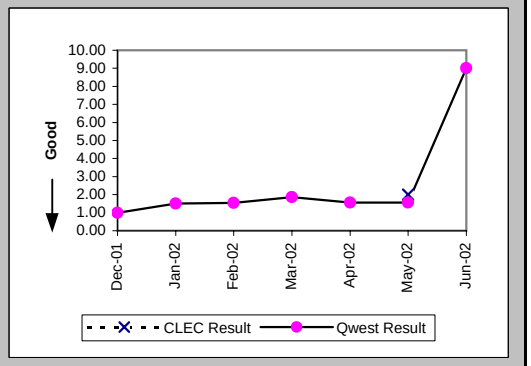
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						29	30	96.67%	17.95%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						12	18	66.67%	47.14%			
May-02	1	1	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02						15	16	93.75%	24.21%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

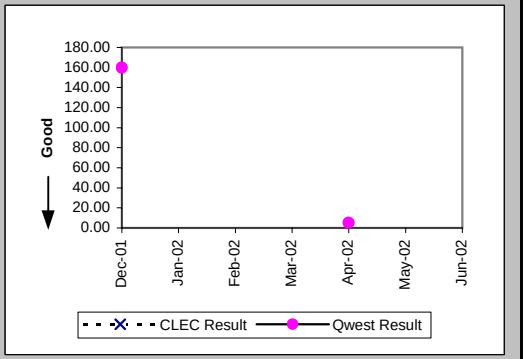
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02						3	2	1.50	0.71			
Feb-02						34	22	1.55	0.80			
Mar-02						13	7	1.86	0.90			
Apr-02						14	9	1.56	1.01			
May-02	2	1	2.00	0	0	14	9	1.56	0.88	1.2	-0.27	No
Jun-02						126	14	9.00	25.66			



Checklist #14 - Resale - Basic ISDN Installation

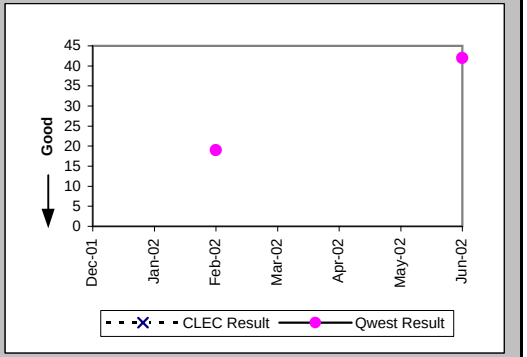
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	1	160.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						30	6	5.00	0.00			
May-02												
Jun-02												



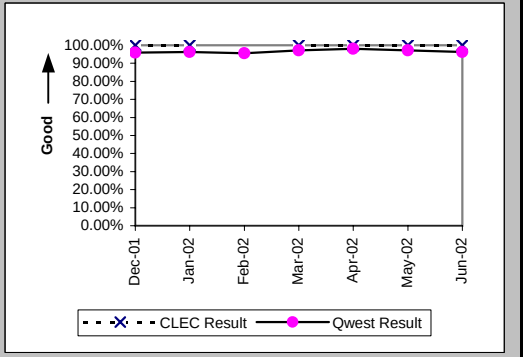
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						19	1	19.00				
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				



New Service Installation Quality (Percent) (OP-5) (Parity)

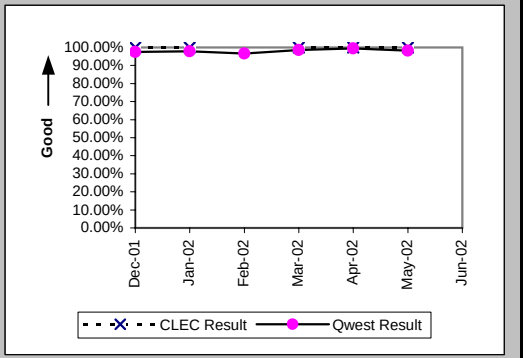
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	400	417	95.92%	19.78%	-0.21	-1.13	No
Jan-02	1	1	100.00%	0	0	408	424	96.23%	19.06%	-0.2	-1.12	No
Feb-02						450	471	95.54%	20.64%			
Mar-02	1	1	100.00%	0	0	499	514	97.08%	16.83%	-0.17	-1.11	No
Apr-02	1	1	100.00%	0	0	489	499	98.00%	14.01%	-0.14	-1.09	No
May-02	1	1	100.00%	0	0	453	466	97.21%	16.47%	-0.17	-1.1	No
Jun-02	1	1	100.00%	0	0	408	424	96.23%	19.06%	-0.2	-1.12	No



Checklist #14 - Resale - Basic ISDN Installation

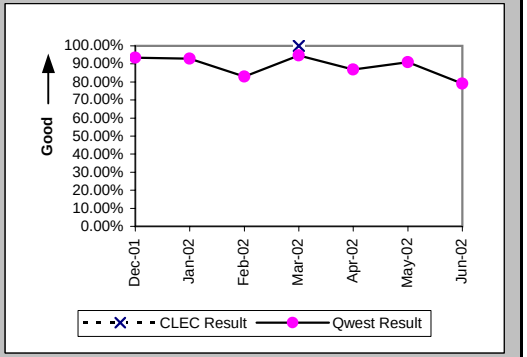
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	407	417	97.60%	15.30%	-0.16	-1.1	No
Jan-02	1	1	100.00%	0	0	415	424	97.88%	14.41%	-0.15	-1.09	No
Feb-02						455	471	96.60%	18.12%			
Mar-02	1	1	100.00%	0	0	507	514	98.64%	11.59%	-0.12	-1.07	No
Apr-02	1	1	100.00%	0	0	496	499	99.40%	7.73%	-0.08	-1.05	No
May-02	1	1	100.00%	0	0	458	466	98.28%	12.99%	-0.13	-1.08	No
Jun-02												



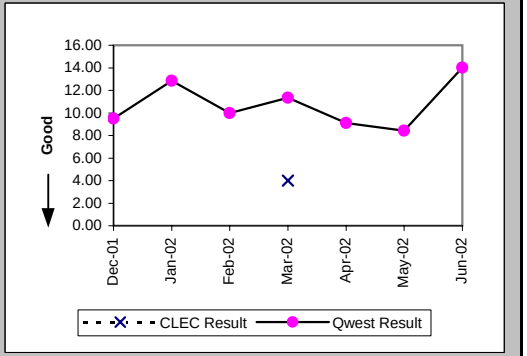
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						113	121	93.39%	24.85%			
Jan-02						156	168	92.86%	25.75%			
Feb-02						127	153	83.01%	37.56%			
Mar-02	1	1	100.00%	0	0	180	190	94.74%	22.33%	-0.24	-1.14	No
Apr-02						113	130	86.92%	33.71%			
May-02						130	143	90.91%	28.75%			
Jun-02						94	119	78.99%	40.74%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

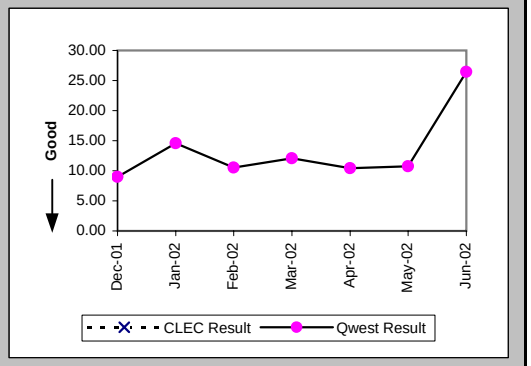
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1245	131	9.50	7.33			
Jan-02						2429	189	12.85	9.32			
Feb-02						1467	147	9.98	7.44			
Mar-02	4	1	4.00	0	0	2233	197	11.34	8.72	-0.84	-1.51	No
Apr-02						1219	134	9.10	8.21			
May-02						1230	146	8.42	7.57			
Jun-02						1794	128	14.02	17.85			



Checklist #14 - Resale - Basic ISDN Installation

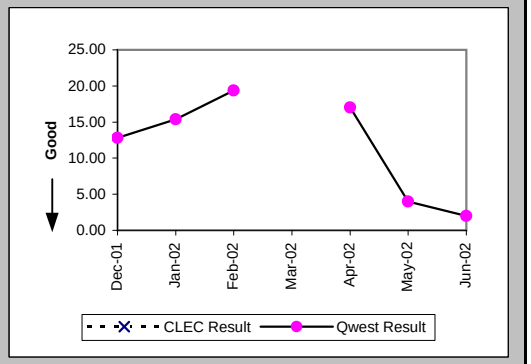
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						90	10	9.00	11.37			
Jan-02						175	12	14.58	13.37			
Feb-02						137	13	10.54	10.69			
Mar-02						145	12	12.08	16.80			
Apr-02						156	15	10.40	10.22			
May-02						129	12	10.75	12.86			
Jun-02						661	25	26.44	26.60			



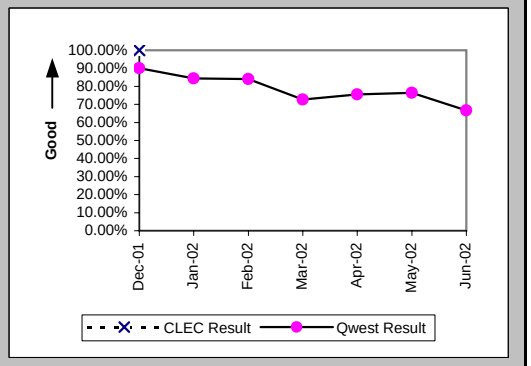
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	5	12.80	13.92			
Jan-02						169	11	15.36	6.71			
Feb-02						252	13	19.38	6.06			
Mar-02												
Apr-02						51	3	17.00	14.73			
May-02						4	1	4.00				
Jun-02						4	2	2.00	0.00			



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

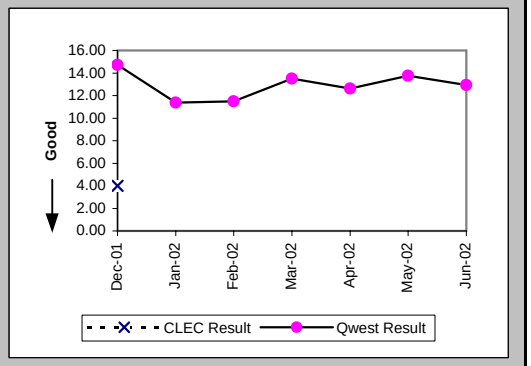
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	18	20	90.00%	30.00%	-0.33	-1.2	No
Jan-02						27	32	84.38%	36.31%			
Feb-02						42	50	84.00%	36.66%			
Mar-02						32	44	72.73%	44.54%			
Apr-02						31	41	75.61%	42.94%			
May-02						39	51	76.47%	42.42%			
Jun-02						14	21	66.67%	47.14%			



Checklist #14 - Resale - Basic ISDN Installation

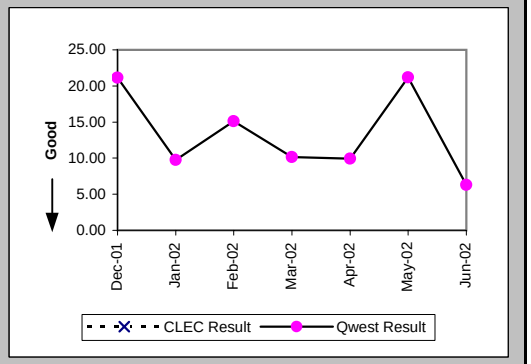
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	383	26	14.73	21.57	-0.49	-1.3	No
Jan-02						432	38	11.37	8.21			
Feb-02						597	52	11.48	9.79			
Mar-02						634	47	13.49	9.88			
Apr-02						568	45	12.62	10.29			
May-02						729	53	13.75	16.27			
Jun-02						285	22	12.95	9.88			



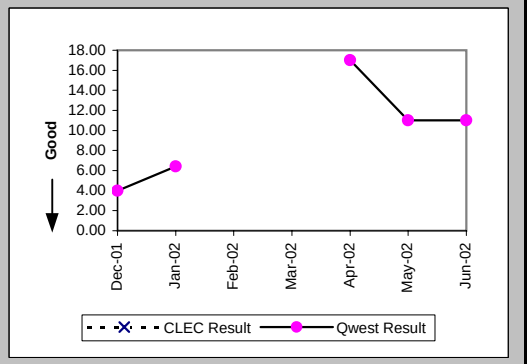
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	7	21.14	35.75			
Jan-02						39	4	9.75	10.37			
Feb-02						121	8	15.12	13.40			
Mar-02						132	13	10.15	9.72			
Apr-02						109	11	9.91	10.70			
May-02						233	11	21.18	25.79			
Jun-02						44	7	6.29	6.75			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

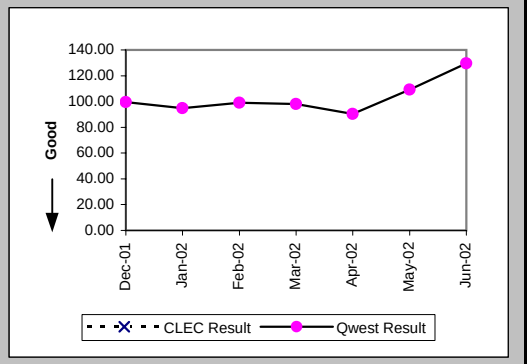
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						32	5	6.40	6.99			
Feb-02												
Mar-02												
Apr-02						17	1	17.00				
May-02						11	1	11.00				
Jun-02						11	1	11.00				



Checklist #14 - Resale - Basic ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

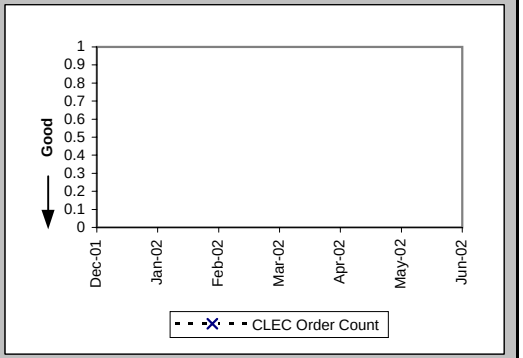
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6572	66	99.58	103.74			
Jan-02						5027	53	94.85	106.84			
Feb-02						5845	59	99.07	109.91			
Mar-02						6568	67	98.03	114.52			
Apr-02						7132	79	90.28	115.04			
May-02						8838	81	109.11	115.67			
Jun-02						8808	68	129.53	130.54			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

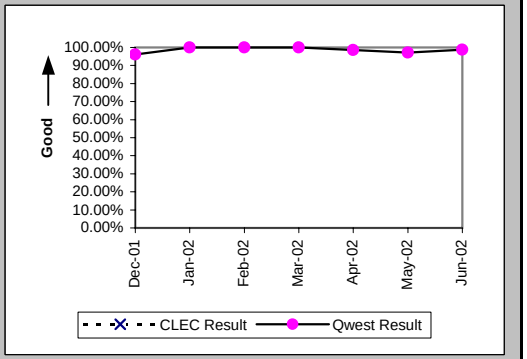
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

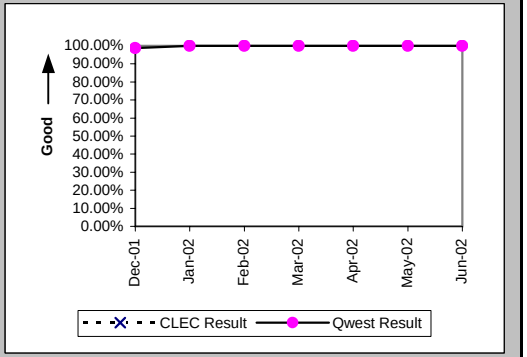
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	76	96.05%	19.47%			
Jan-02						57	57	100.00%	0.00%			
Feb-02						69	69	100.00%	0.00%			
Mar-02						47	47	100.00%	0.00%			
Apr-02						68	69	98.55%	11.95%			
May-02						68	70	97.14%	16.66%			
Jun-02						76	77	98.70%	11.32%			



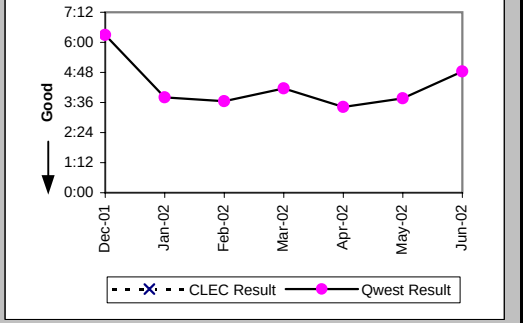
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	76	98.68%	11.40%			
Jan-02						57	57	100.00%	0.00%			
Feb-02						69	69	100.00%	0.00%			
Mar-02						47	47	100.00%	0.00%			
Apr-02						69	69	100.00%	0.00%			
May-02						70	70	100.00%	0.00%			
Jun-02						78	78	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

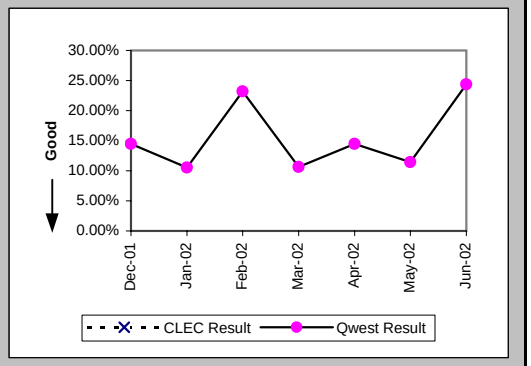
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						478:49	76	6:18	9:03			
Jan-02						216:10	57	3:48	2:50			
Feb-02						252:15	69	3:39	2:15			
Mar-02						196:09	47	4:10	3:13			
Apr-02						235:51	69	3:25	4:09			
May-02						263:10	70	3:46	4:53			
Jun-02						376:39	78	4:50	6:49			



Checklist #14 - Resale - Basic ISDN Repair

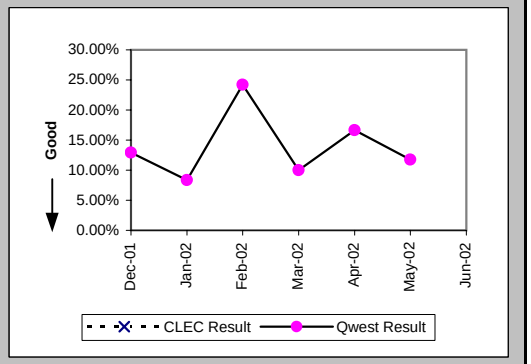
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	76	14.47%	35.18%			
Jan-02						6	57	10.53%	30.69%			
Feb-02						16	69	23.19%	42.20%			
Mar-02						5	47	10.64%	30.83%			
Apr-02						10	69	14.49%	35.20%			
May-02						8	70	11.43%	31.82%			
Jun-02						19	78	24.36%	42.92%			



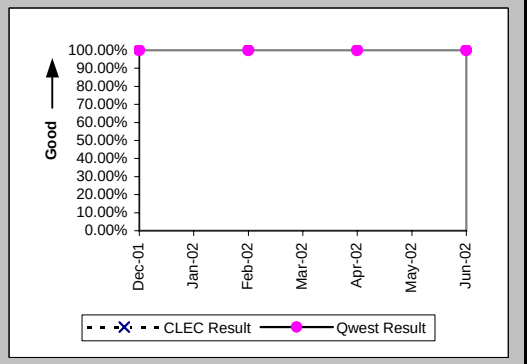
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	62	12.90%	33.52%			
Jan-02						4	48	8.33%	27.64%			
Feb-02						15	62	24.19%	42.83%			
Mar-02						4	40	10.00%	30.00%			
Apr-02						9	54	16.67%	37.27%			
May-02						6	51	11.76%	32.22%			
Jun-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

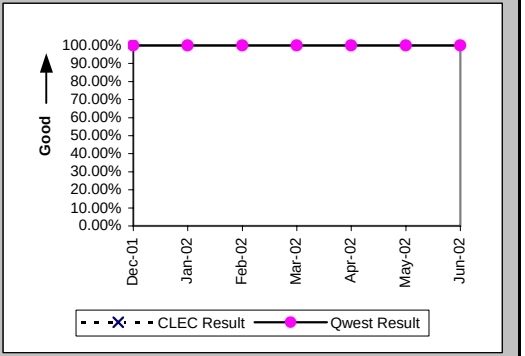
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

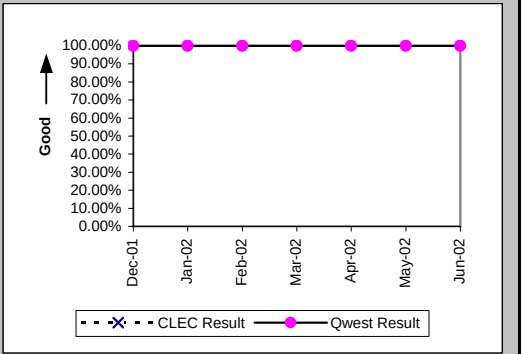
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			



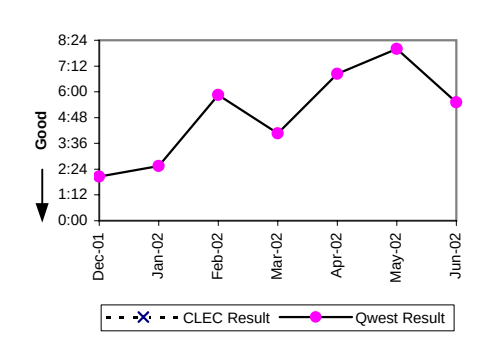
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						12	12	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

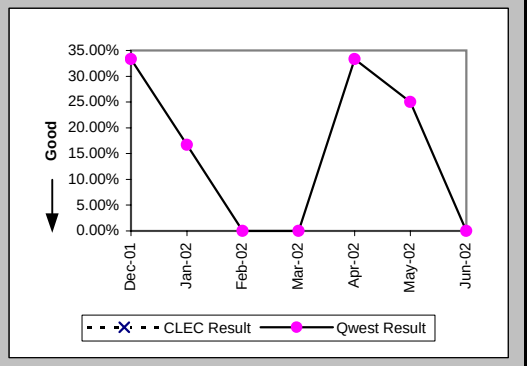
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6:09	3	2:03	0:30			
Jan-02						15:19	6	2:33	2:26			
Feb-02						23:22	4	5:51	2:36			
Mar-02						24:26	6	4:04	1:35			
Apr-02						81:55	12	6:50	4:42			
May-02						63:57	8	8:00	7:49			
Jun-02						33:07	6	5:31	4:12			



Checklist #14 - Resale - Basic ISDN Repair

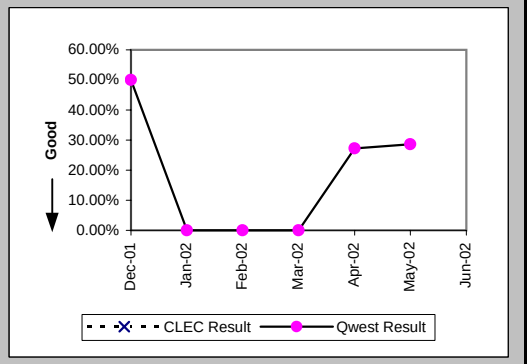
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						0	4	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						4	12	33.33%	47.14%			
May-02						2	8	25.00%	43.30%			
Jun-02						0	6	0.00%	0.00%			



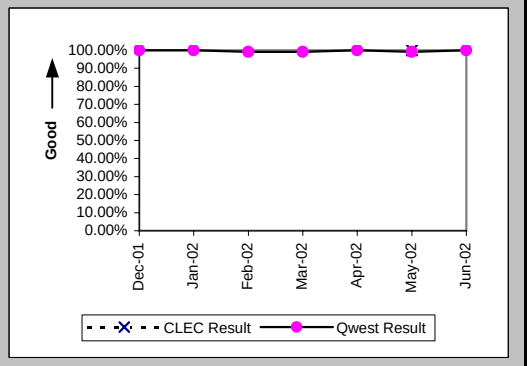
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	4	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						3	11	27.27%	44.54%			
May-02						2	7	28.57%	45.18%			
Jun-02												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

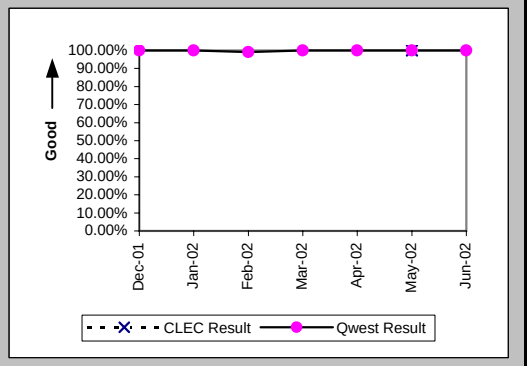
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	85	100.00%	0.00%			
Jan-02						119	119	100.00%	0.00%			
Feb-02						102	103	99.03%	9.81%			
Mar-02						118	119	99.16%	9.13%			
Apr-02						128	128	100.00%	0.00%			
May-02	1	1	100.00%	0	0	124	125	99.20%	8.91%	-0.09	-1.05	No
Jun-02						127	127	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

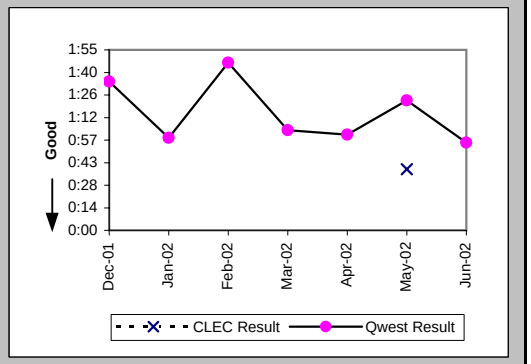
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	87	100.00%	0.00%			
Jan-02						120	120	100.00%	0.00%			
Feb-02						103	104	99.04%	9.76%			
Mar-02						119	119	100.00%	0.00%			
Apr-02						129	129	100.00%	0.00%			
May-02	1	1	100.00%	0	0	125	125	100.00%	N/A	N/A	N/A	
Jun-02						127	127	100.00%	0.00%			



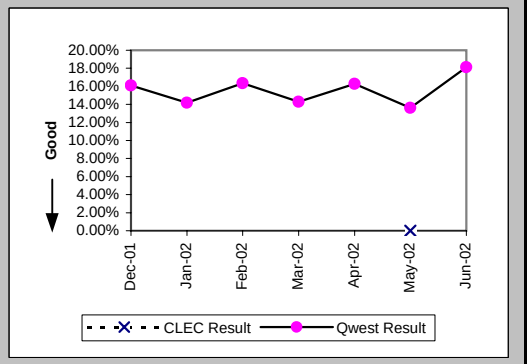
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						137:18	87	1:35	5:00			
Jan-02						118:52	120	0:59	1:17			
Feb-02						185:11	104	1:47	7:30			
Mar-02						126:42	119	1:04	2:31			
Apr-02						131:50	129	1:01	1:03			
May-02	0:39	1	0:39	0	0	172:42	125	1:23	4:21	-0.17	-1.1	No
Jun-02						119:03	127	0:56	0:58			



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

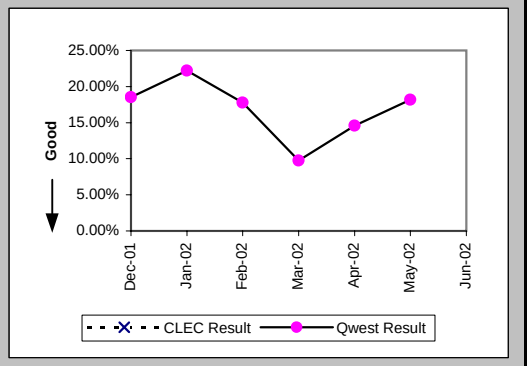
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	87	16.09%	36.75%			
Jan-02						17	120	14.17%	34.87%			
Feb-02						17	104	16.35%	36.98%			
Mar-02						17	119	14.29%	34.99%			
Apr-02						21	129	16.28%	36.92%			
May-02	0	1	0.00%	0	0	17	125	13.60%	34.28%	-0.4	-1.24	No
Jun-02						23	127	18.11%	38.51%			



Checklist #14 - Resale - Basic ISDN Repair

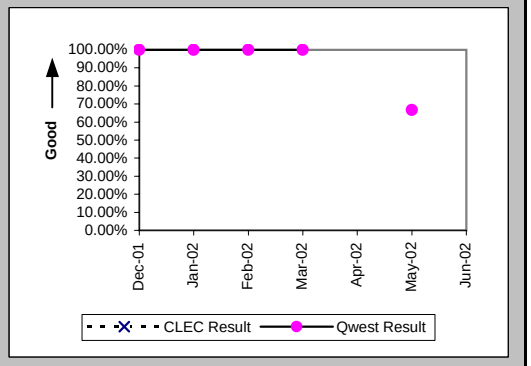
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	27	18.52%	38.84%			
Jan-02						8	36	22.22%	41.57%			
Feb-02						8	45	17.78%	38.23%			
Mar-02						4	41	9.76%	29.67%			
Apr-02						7	48	14.58%	35.29%			
May-02						8	44	18.18%	38.57%			
Jun-02												



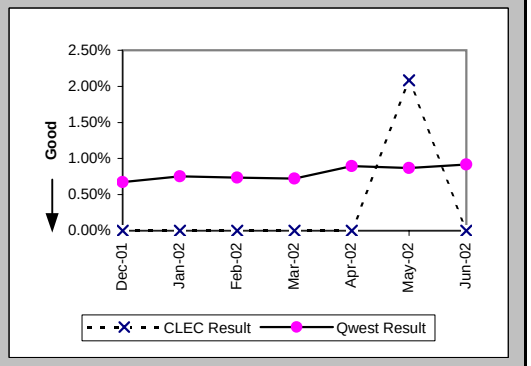
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	3	66.67%	47.14%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)

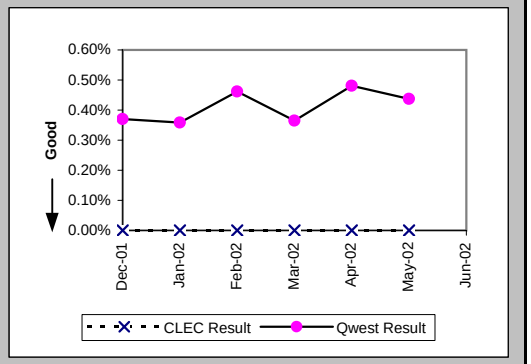
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	50	0.00%	0	0	166	24571	0.68%	8.19%	-0.58	-1.35	No
Jan-02	0	47	0.00%	0	0	183	24299	0.75%	8.65%	-0.6	-1.36	No
Feb-02	0	47	0.00%	0	0	177	24014	0.74%	8.55%	-0.59	-1.36	No
Mar-02	0	48	0.00%	0	0	172	23853	0.72%	8.46%	-0.59	-1.36	No
Apr-02	0	48	0.00%	0	0	210	23494	0.89%	9.41%	-0.66	-1.4	No
May-02	1	48	2.08%	0	0	203	23315	0.87%	9.29%	0.82	-0.5	No
Jun-02	0	48	0.00%	0	0	211	22962	0.92%	9.54%	-0.67	-1.41	No



Checklist #14 - Resale - Basic ISDN Repair

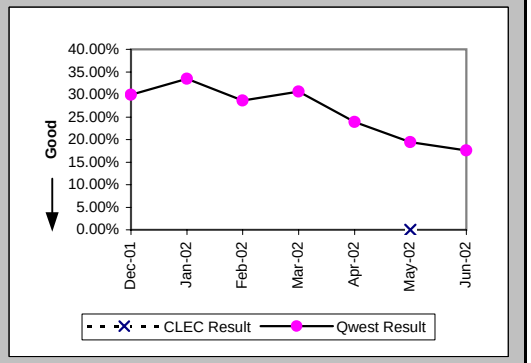
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	50	0.00%	0	0	91	24571	0.37%	6.07%	-0.43	-1.26	No
Jan-02	0	47	0.00%	0	0	87	24299	0.36%	5.97%	-0.41	-1.25	No
Feb-02	0	47	0.00%	0	0	111	24014	0.46%	6.78%	-0.47	-1.28	No
Mar-02	0	48	0.00%	0	0	87	23853	0.36%	6.03%	-0.42	-1.25	No
Apr-02	0	48	0.00%	0	0	113	23494	0.48%	6.92%	-0.48	-1.29	No
May-02	0	48	0.00%	0	0	102	23315	0.44%	6.60%	-0.46	-1.28	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

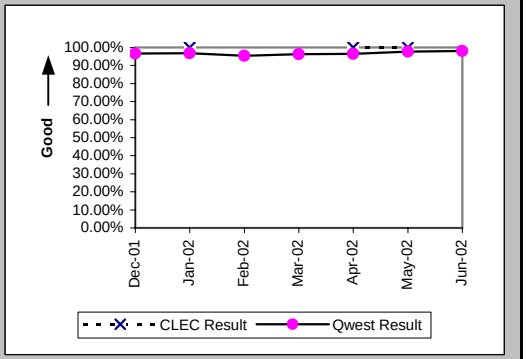
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	237	29.96%	45.81%			
Jan-02						92	275	33.45%	47.18%			
Feb-02						71	248	28.63%	45.20%			
Mar-02						76	248	30.65%	46.10%			
Apr-02						66	276	23.91%	42.66%			
May-02	0	1	0.00%	0	0	49	252	19.44%	39.58%	-0.49	-1.3	No
Jun-02						45	256	17.58%	38.06%			



Checklist #14 - Resale - Qwest DSL Installation

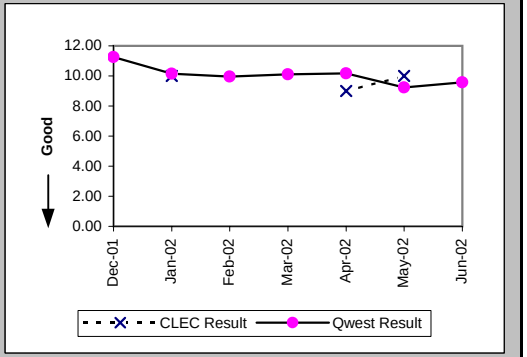
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1533	1585	96.72%	17.81%			
Jan-02	1	1	100.00%	0	0	1304	1346	96.88%	17.39%	-0.18	-1.11	No
Feb-02						1104	1157	95.42%	20.91%			
Mar-02						1233	1281	96.25%	18.99%			
Apr-02	1	1	100.00%	0	0	1123	1165	96.39%	18.64%	-0.19	-1.12	No
May-02	1	1	100.00%	0	0	972	995	97.69%	15.03%	-0.15	-1.09	No
Jun-02						884	902	98.00%	13.98%			



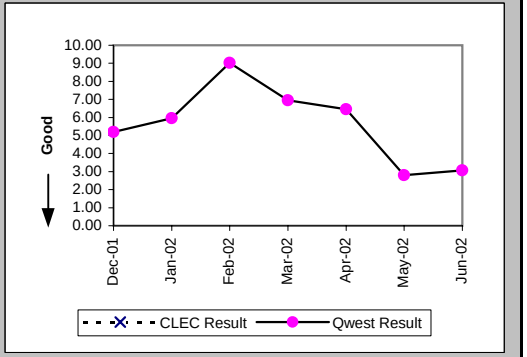
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17870	1587	11.26	6.23			
Jan-02	10	1	10.00	0	0	13669	1347	10.15	3.24	-0.05	-1.03	No
Feb-02						11525	1157	9.96	4.16			
Mar-02						12942	1282	10.10	3.34			
Apr-02	9	1	9.00	0	0	11892	1170	10.16	4.30	-0.27	-1.16	No
May-02	10	1	10.00	0	0	9215	997	9.24	4.34	-0.51	-1.31	No
Jun-02						8700	908	9.58	3.19			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

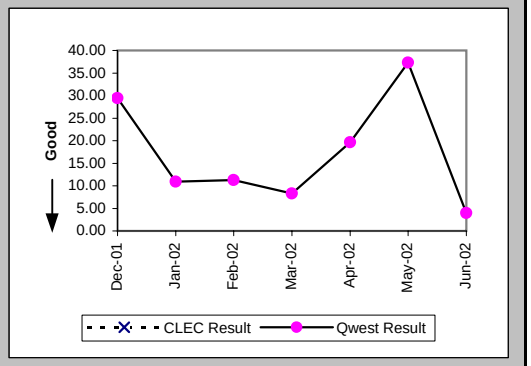
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						161	31	5.19	8.26			
Jan-02						161	27	5.96	11.35			
Feb-02						325	36	9.03	11.72			
Mar-02						271	39	6.95	12.07			
Apr-02						168	26	6.46	11.17			
May-02						56	20	2.80	3.56			
Jun-02						46	15	3.07	2.81			



Checklist #14 - Resale - Qwest DSL Installation

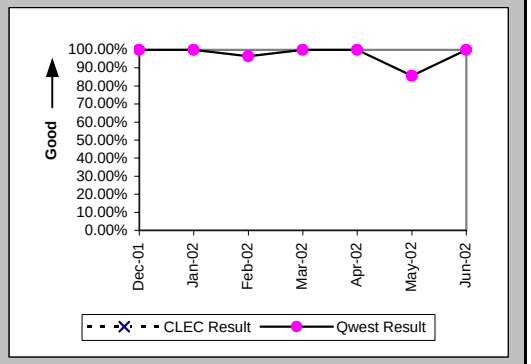
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						589	20	29.45	37.87			
Jan-02						164	15	10.93	9.87			
Feb-02						192	17	11.29	5.75			
Mar-02						75	9	8.33	5.00			
Apr-02						374	19	19.68	16.21			
May-02						112	3	37.33	58.65			
Jun-02						12	3	4.00	3.00			



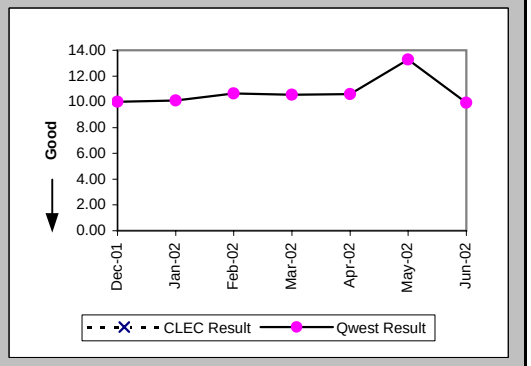
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						27	28	96.43%	18.56%			
Mar-02						18	18	100.00%	0.00%			
Apr-02						22	22	100.00%	0.00%			
May-02						6	7	85.71%	34.99%			
Jun-02						13	13	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

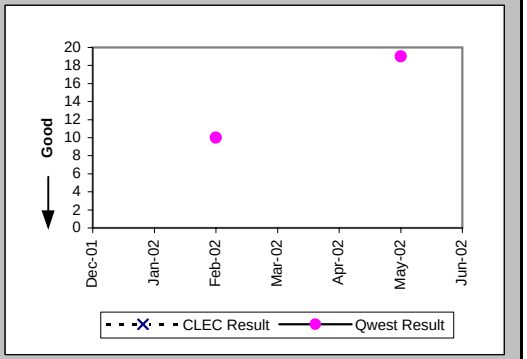
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	1	10.00				
Jan-02						101	10	10.10	0.57			
Feb-02						298	28	10.64	2.36			
Mar-02						190	18	10.56	0.62			
Apr-02						233	22	10.59	0.50			
May-02						93	7	13.29	6.95			
Jun-02						139	14	9.93	2.43			



Checklist #14 - Resale - Qwest DSL Installation

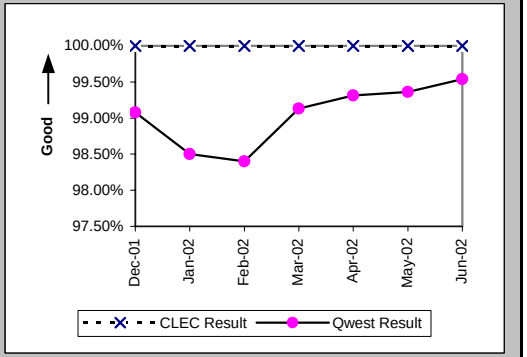
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						10	1	10.00				
Mar-02												
Apr-02												
May-02						19	1	19.00				
Jun-02												



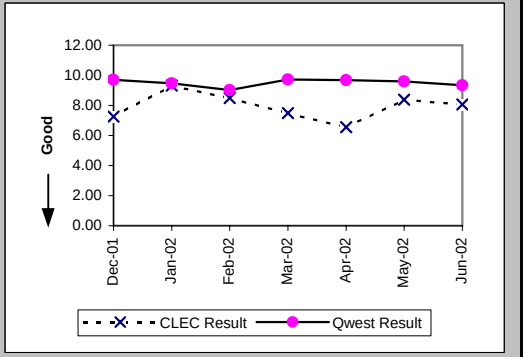
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	35	100.00%	0	0	6656	6718	99.08%	9.56%	-0.57	-1.35	No
Jan-02	33	33	100.00%	0	0	5991	6082	98.50%	12.14%	-0.71	-1.43	No
Feb-02	29	29	100.00%	0	0	5722	5815	98.40%	12.54%	-0.68	-1.42	No
Mar-02	26	26	100.00%	0	0	6175	6229	99.13%	9.27%	-0.48	-1.29	No
Apr-02	30	30	100.00%	0	0	6200	6243	99.31%	8.27%	-0.46	-1.28	No
May-02	35	35	100.00%	0	1	4967	4999	99.36%	7.98%	-0.47	-1.29	No
Jun-02	27	27	100.00%	0	0	5180	5204	99.54%	6.78%	-0.35	-1.21	No



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

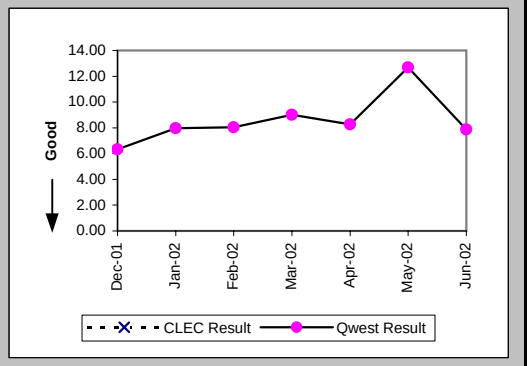
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	87	12	7.25	23	0	25888	2669	9.70	2.16	-3.91	-3.38	No
Jan-02	121	13	9.31	20	0	32923	3477	9.47	2.71	-0.21	-1.13	No
Feb-02	102	12	8.50	17	0	37994	4214	9.02	2.56	-0.7	-1.42	No
Mar-02	30	4	7.50	22	0	41900	4310	9.72	2.05	-2.16	-2.32	No
Apr-02	59	9	6.56	21	0	42295	4367	9.69	1.69	-5.54	-4.37	No
May-02	109	13	8.38	22	1	33872	3532	9.59	2.34	-1.85	-2.13	No
Jun-02	145	18	8.06	9	0	32962	3534	9.33	2.03	-2.65	-2.61	No



Checklist #14 - Resale - Qwest DSL Installation

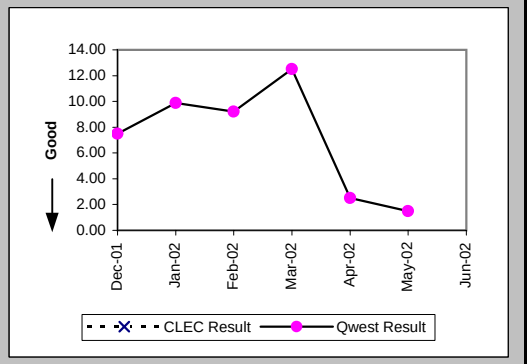
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						367	58	6.33	9.39			
Jan-02						653	82	7.96	12.80			
Feb-02						587	73	8.04	8.72			
Mar-02						469	52	9.02	9.74			
Apr-02						339	41	8.27	8.01			
May-02						368	29	12.69	19.32			
Jun-02						197	25	7.88	10.22			



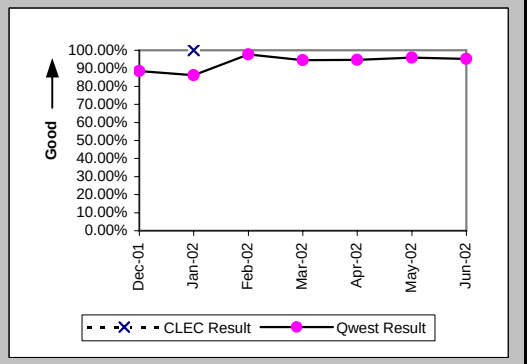
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	4	7.50	2.38			
Jan-02						79	8	9.88	6.51			
Feb-02						184	20	9.20	6.76			
Mar-02						25	2	12.50	3.54			
Apr-02						5	2	2.50	0.71			
May-02						3	2	1.50	0.71			
Jun-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

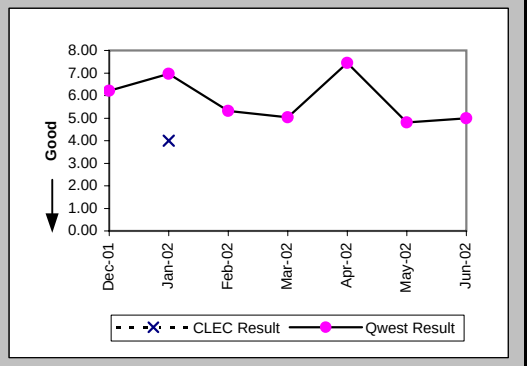
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	78	88.46%	31.95%			
Jan-02	1	1	100.00%	0	0	56	65	86.15%	34.54%	-0.4	-1.24	No
Feb-02						43	44	97.73%	14.90%			
Mar-02						52	55	94.55%	22.71%			
Apr-02						70	74	94.59%	22.61%			
May-02						71	74	95.95%	19.72%			
Jun-02						40	42	95.24%	21.30%			



Checklist #14 - Resale - Qwest DSL Installation

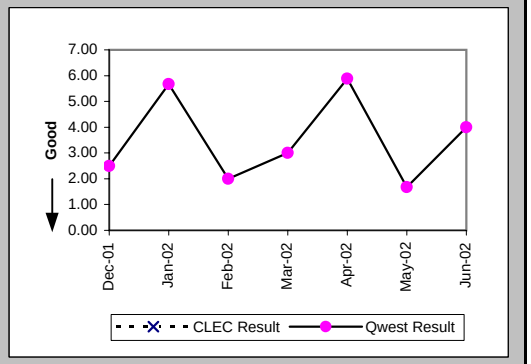
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						484	78	6.21	5.16			
Jan-02	4	1	4.00	0	0	537	77	6.97	7.64	-0.39	-1.24	No
Feb-02						234	44	5.32	4.93			
Mar-02						277	55	5.04	4.19			
Apr-02						581	78	7.45	7.53			
May-02						356	74	4.81	3.68			
Jun-02						185	37	5.00	4.21			



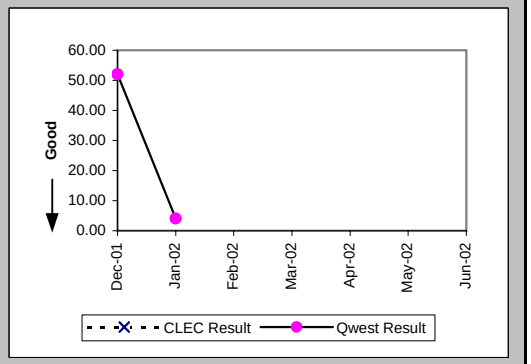
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	8	2.50	2.78			
Jan-02						68	12	5.67	6.23			
Feb-02						2	1	2.00				
Mar-02						12	4	3.00	2.83			
Apr-02						47	8	5.88	4.49			
May-02						5	3	1.67	1.15			
Jun-02						8	2	4.00	4.24			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

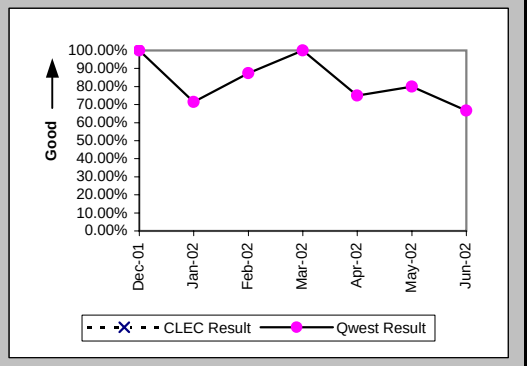
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	1	52.00				
Jan-02						4	1	4.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



Checklist #14 - Resale - Qwest DSL Installation

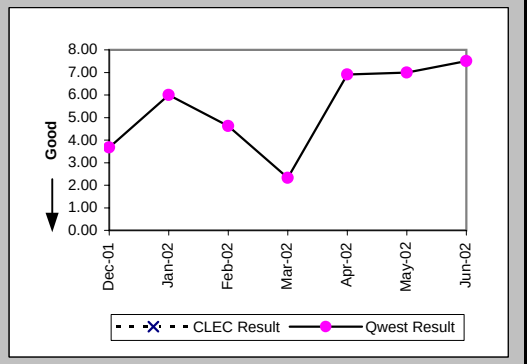
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						5	7	71.43%	45.18%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						9	12	75.00%	43.30%			
May-02						4	5	80.00%	40.00%			
Jun-02						4	6	66.67%	47.14%			



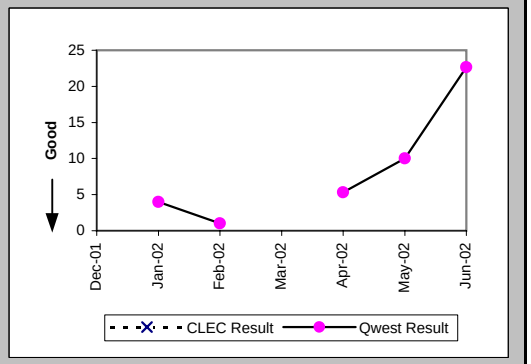
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	6	3.67	1.21			
Jan-02						42	7	6.00	2.52			
Feb-02						37	8	4.62	2.50			
Mar-02						7	3	2.33	3.21			
Apr-02						76	11	6.91	6.80			
May-02						28	4	7.00	5.16			
Jun-02						45	6	7.50	4.81			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

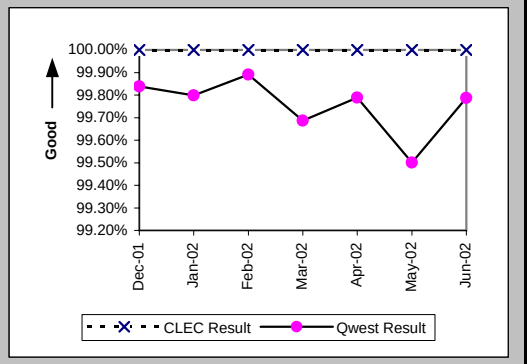
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	2	4.00	2.83			
Feb-02						1	1	1.00				
Mar-02												
Apr-02						16	3	5.33	4.16			
May-02						10	1	10.00				
Jun-02						68	3	22.67	31.66			



Checklist #14 - Resale - Qwest DSL Installation

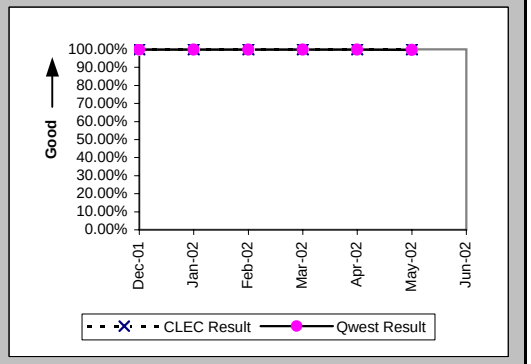
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	31	100.00%	0	0	8061	8074	99.84%	4.01%	-0.22	-1.14	No
Jan-02	35	35	100.00%	0	0	7943	7959	99.80%	4.48%	-0.26	-1.16	No
Feb-02	32	32	100.00%	0	0	7282	7290	99.89%	3.31%	-0.19	-1.11	No
Mar-02	28	28	100.00%	0	0	7299	7322	99.69%	5.60%	-0.3	-1.18	No
Apr-02	29	29	100.00%	0	0	7542	7558	99.79%	4.60%	-0.25	-1.15	No
May-02	34	34	100.00%	0	0	6771	6805	99.50%	7.05%	-0.41	-1.25	No
Jun-02	32	32	100.00%	0	0	6117	6130	99.79%	4.60%	-0.26	-1.16	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

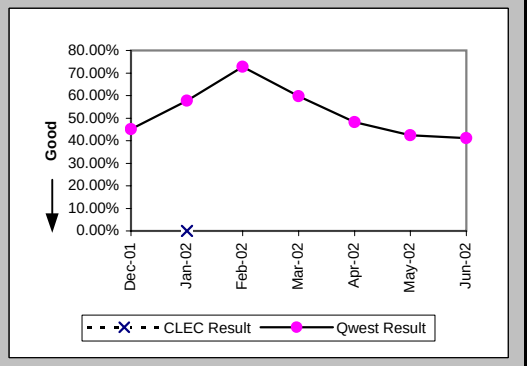
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	31	100.00%	0	0	8063	8074	99.86%	3.69%	-0.21	-1.12	No
Jan-02	35	35	100.00%	0	0	7944	7959	99.81%	4.34%	-0.26	-1.16	No
Feb-02	32	32	100.00%	0	0	7282	7290	99.89%	3.31%	-0.19	-1.11	No
Mar-02	28	28	100.00%	0	0	7304	7322	99.75%	4.95%	-0.26	-1.16	No
Apr-02	29	29	100.00%	0	0	7548	7558	99.87%	3.64%	-0.2	-1.12	No
May-02	34	34	100.00%	0	0	6784	6805	99.69%	5.55%	-0.32	-1.2	No
Jun-02												



Checklist #14 - Resale - Qwest DSL Repair

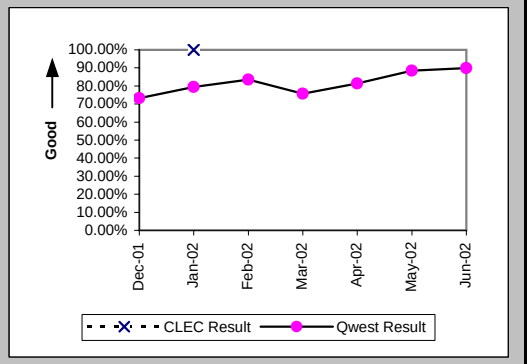
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						375	831	45.13%	49.76%			
Jan-02	0	1	0.00%	0	0	851	1475	57.69%	49.40%	-1.17	-1.71	No
Feb-02						940	1293	72.70%	44.55%			
Mar-02						744	1245	59.76%	49.04%			
Apr-02						398	825	48.24%	49.97%			
May-02						386	909	42.46%	49.43%			
Jun-02						313	761	41.13%	49.21%			



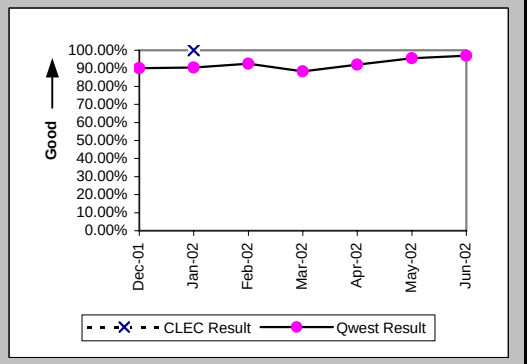
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						313	427	73.30%	44.24%			
Jan-02	1	1	100.00%	0	0	451	568	79.40%	40.44%	-0.51	-1.31	No
Feb-02						269	322	83.54%	37.08%			
Mar-02						349	461	75.71%	42.89%			
Apr-02						325	399	81.45%	38.87%			
May-02						427	483	88.41%	32.02%			
Jun-02						380	423	89.83%	30.22%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

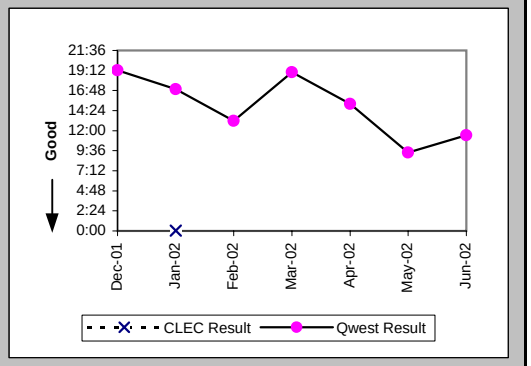
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						387	430	90.00%	30.00%			
Jan-02	1	1	100.00%	0	0	521	576	90.45%	29.39%	-0.32	-1.2	No
Feb-02						302	326	92.64%	26.12%			
Mar-02						410	464	88.36%	32.07%			
Apr-02						368	400	92.00%	27.13%			
May-02						462	483	95.65%	20.39%			
Jun-02						411	424	96.93%	17.24%			



Checklist #14 - Resale - Qwest DSL Repair

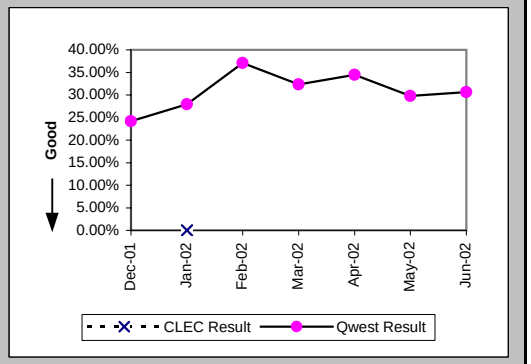
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8263:16	430	19:13	29:51			
Jan-02	0:02	1	0:02	0	0	9764:53	576	16:57	32:19	-0.52	-1.32	No
Feb-02						4292:40	326	13:10	20:50			
Mar-02						8808:59	464	18:59	31:41			
Apr-02						6088:01	400	15:13	26:36			
May-02						4540:06	483	9:24	14:47			
Jun-02						4860:38	424	11:28	38:19			



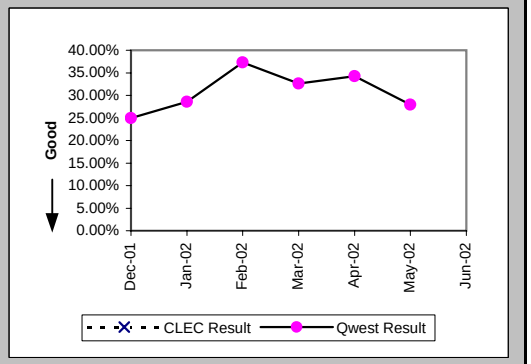
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						104	430	24.19%	42.82%			
Jan-02	0	1	0.00%	0	0	161	576	27.95%	44.88%	-0.62	-1.38	No
Feb-02						121	326	37.12%	48.31%			
Mar-02						150	464	32.33%	46.77%			
Apr-02						138	400	34.50%	47.54%			
May-02						144	483	29.81%	45.74%			
Jun-02						130	424	30.66%	46.11%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

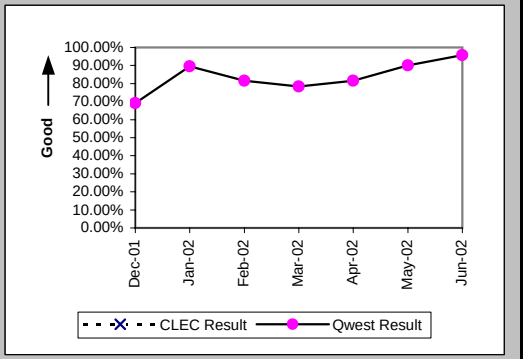
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68	272	25.00%	43.30%			
Jan-02						106	371	28.57%	45.18%			
Feb-02						84	225	37.33%	48.37%			
Mar-02						107	328	32.62%	46.88%			
Apr-02						84	245	34.29%	47.47%			
May-02						86	308	27.92%	44.86%			
Jun-02												



Checklist #14 - Resale - Qwest DSL Repair

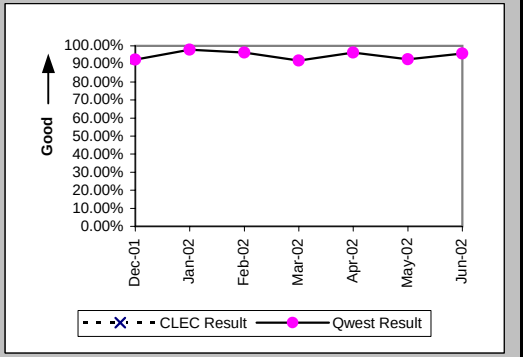
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	26	69.23%	46.15%			
Jan-02						43	48	89.58%	30.55%			
Feb-02						22	27	81.48%	38.84%			
Mar-02						29	37	78.38%	41.17%			
Apr-02						22	27	81.48%	38.84%			
May-02						36	40	90.00%	30.00%			
Jun-02						23	24	95.83%	19.98%			



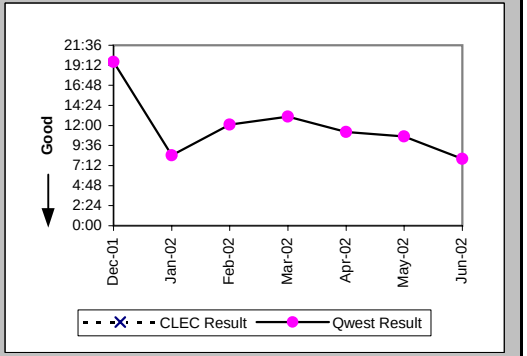
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	26	92.31%	26.65%			
Jan-02						47	48	97.92%	14.28%			
Feb-02						26	27	96.30%	18.89%			
Mar-02						34	37	91.89%	27.30%			
Apr-02						26	27	96.30%	18.89%			
May-02						37	40	92.50%	26.34%			
Jun-02						23	24	95.83%	19.98%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

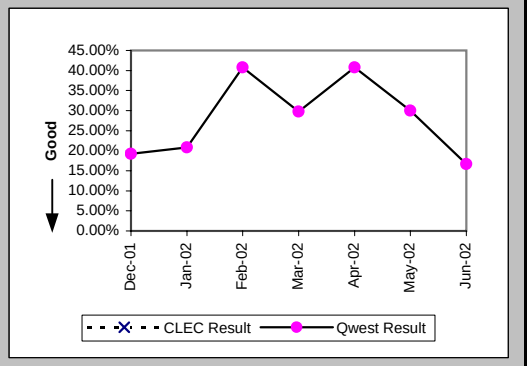
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						509:32	26	19:36	19:25			
Jan-02						404:55	48	8:26	12:31			
Feb-02						326:44	27	12:06	15:11			
Mar-02						482:45	37	13:03	20:24			
Apr-02						302:57	27	11:13	13:56			
May-02						428:06	40	10:42	18:21			
Jun-02						192:19	24	8:01	16:07			



Checklist #14 - Resale - Qwest DSL Repair

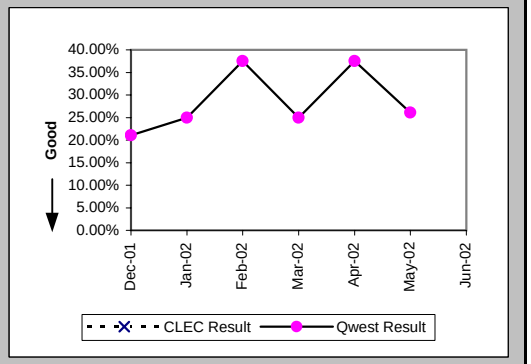
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	26	19.23%	39.41%			
Jan-02						10	48	20.83%	40.61%			
Feb-02						11	27	40.74%	49.14%			
Mar-02						11	37	29.73%	45.71%			
Apr-02						11	27	40.74%	49.14%			
May-02						12	40	30.00%	45.83%			
Jun-02						4	24	16.67%	37.27%			



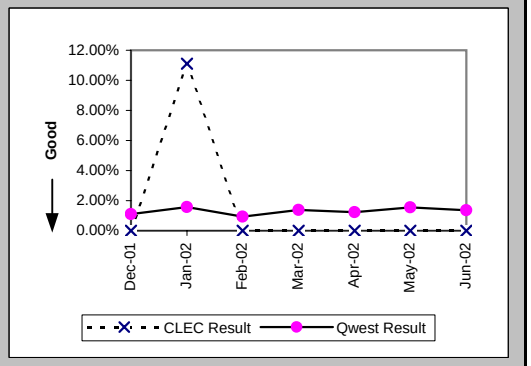
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	19	21.05%	40.77%			
Jan-02						9	36	25.00%	43.30%			
Feb-02						6	16	37.50%	48.41%			
Mar-02						6	24	25.00%	43.30%			
Apr-02						6	16	37.50%	48.41%			
May-02						6	23	26.09%	43.91%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

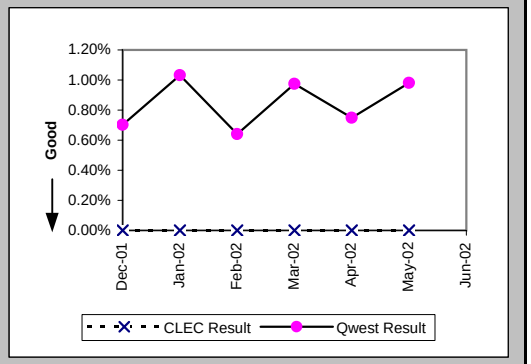
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	456	41394	1.10%	10.44%	-0.3	-1.18	No
Jan-02	1	9	11.11%	0	0	624	39438	1.58%	12.48%	1.47	-0.11	No
Feb-02	0	9	0.00%	0	0	353	37580	0.94%	9.65%	-0.29	-1.18	No
Mar-02	0	9	0.00%	0	0	501	36150	1.39%	11.69%	-0.36	-1.22	No
Apr-02	0	8	0.00%	0	0	427	34869	1.22%	11.00%	-0.31	-1.19	No
May-02	0	8	0.00%	0	0	523	33729	1.55%	12.36%	-0.35	-1.22	No
Jun-02	0	8	0.00%	0	0	448	32685	1.37%	11.63%	-0.33	-1.2	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

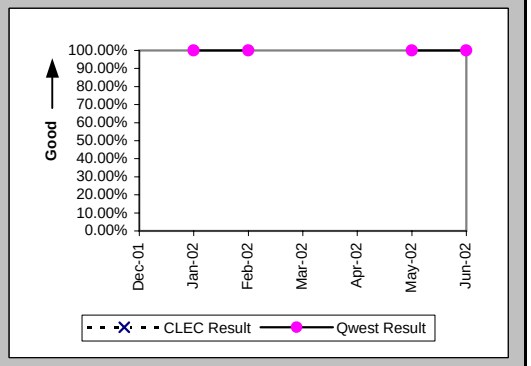
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	291	41394	0.70%	8.36%	-0.24	-1.14	No
Jan-02	0	9	0.00%	0	0	407	39438	1.03%	10.11%	-0.31	-1.19	No
Feb-02	0	9	0.00%	0	0	241	37580	0.64%	7.98%	-0.24	-1.15	No
Mar-02	0	9	0.00%	0	0	352	36150	0.97%	9.82%	-0.3	-1.18	No
Apr-02	0	8	0.00%	0	0	261	34869	0.75%	8.62%	-0.25	-1.15	No
May-02	0	8	0.00%	0	0	331	33729	0.98%	9.86%	-0.28	-1.17	No
Jun-02												



Checklist #14 - Resale - Primary ISDN Installation

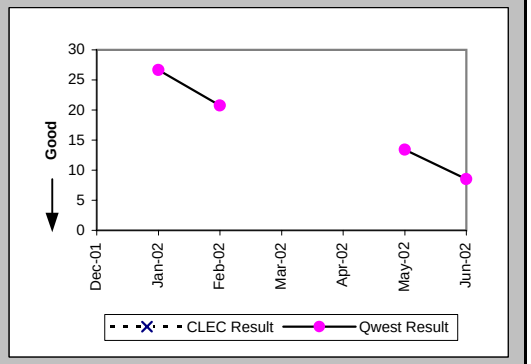
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02												
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



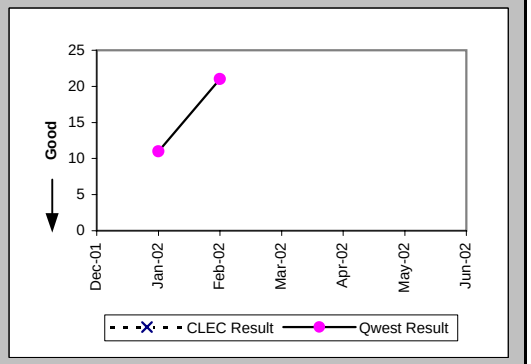
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						80	3	26.67	37.54			
Feb-02						83	4	20.75	18.84			
Mar-02												
Apr-02												
May-02						67	5	13.40	5.18			
Jun-02						34	4	8.50	4.51			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

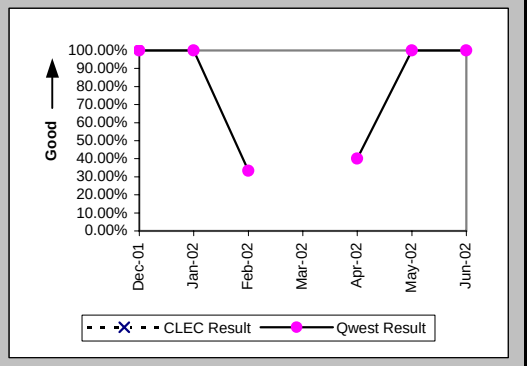
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	1	11.00				
Feb-02						42	2	21.00	22.63			
Mar-02												
Apr-02												
May-02												
Jun-02												



Checklist #14 - Resale - Primary ISDN Installation

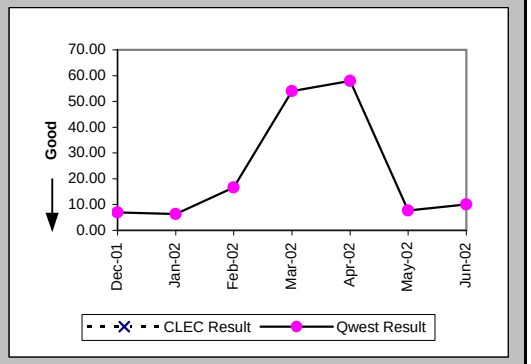
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02												
Apr-02						2	5	40.00%	48.99%			
May-02						4	4	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			



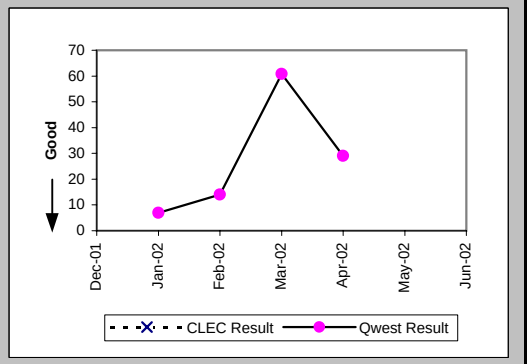
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						44	7	6.29	6.18			
Feb-02						50	3	16.67	15.31			
Mar-02						54	1	54.00				
Apr-02						116	2	58.00	76.37			
May-02						23	3	7.67	4.04			
Jun-02						10	1	10.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

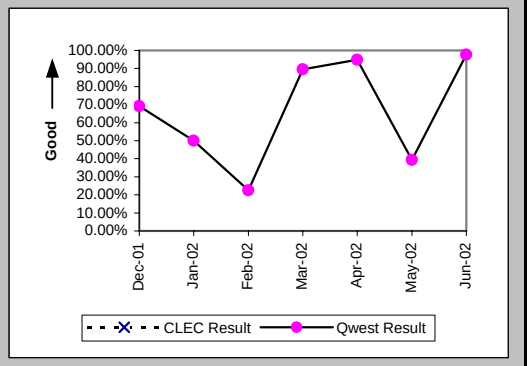
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						7	1	7.00				
Feb-02						28	2	14.00	15.56			
Mar-02						913	15	60.87	3.87			
Apr-02						145	5	29.00	40.09			
May-02												
Jun-02												



Checklist #14 - Resale - Primary ISDN Installation

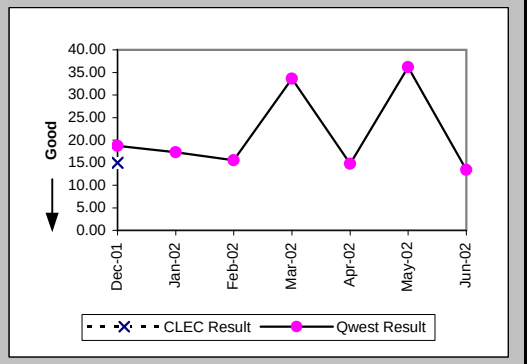
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	13	69.23%	46.15%			
Jan-02						5	10	50.00%	50.00%			
Feb-02						7	31	22.58%	41.81%			
Mar-02						17	19	89.47%	30.69%			
Apr-02						73	77	94.81%	22.19%			
May-02						28	71	39.44%	48.87%			
Jun-02						84	86	97.67%	15.07%			



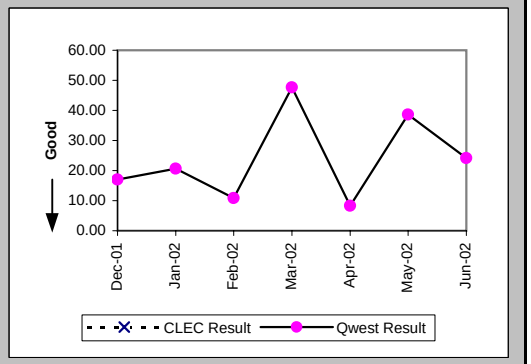
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	1	15.00	0	0	449	24	18.71	13.33	-0.27	-1.17	No
Jan-02						553	32	17.28	13.17			
Feb-02						575	37	15.54	5.48			
Mar-02						2221	66	33.65	32.73			
Apr-02						2208	150	14.72	6.06			
May-02						7345	203	36.18	49.69			
Jun-02						1114	83	13.42	8.59			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

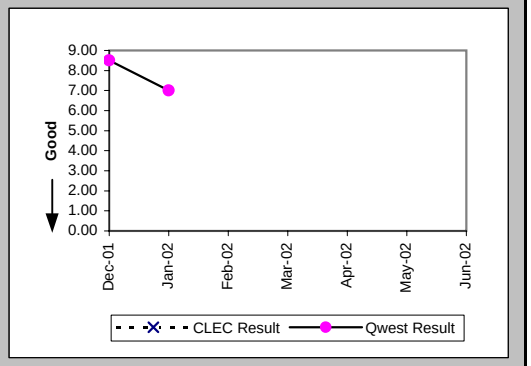
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						136	8	17.00	7.71			
Jan-02						206	10	20.60	14.03			
Feb-02						270	25	10.80	3.35			
Mar-02						1477	31	47.65	31.84			
Apr-02						496	60	8.27	4.51			
May-02						1740	45	38.67	11.63			
Jun-02						193	8	24.12	20.53			



Checklist #14 - Resale - Primary ISDN Installation

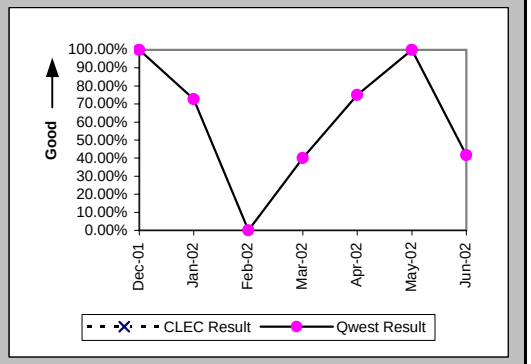
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	2	8.50	3.54			
Jan-02						35	5	7.00	2.83			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



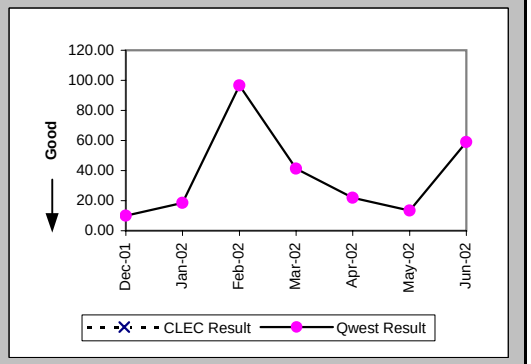
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						8	11	72.73%	44.54%			
Feb-02						0	130	0.00%	0.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						3	4	75.00%	43.30%			
May-02						35	35	100.00%	0.00%			
Jun-02						30	72	41.67%	49.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

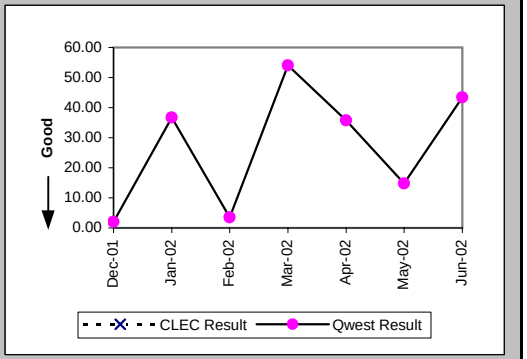
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						220	22	10.00	2.74			
Jan-02						277	15	18.47	17.74			
Feb-02						13431	139	96.63	42.25			
Mar-02						495	12	41.25	40.69			
Apr-02						262	12	21.83	29.57			
May-02						509	38	13.39	9.30			
Jun-02						5238	89	58.85	67.04			



Checklist #14 - Resale - Primary ISDN Installation

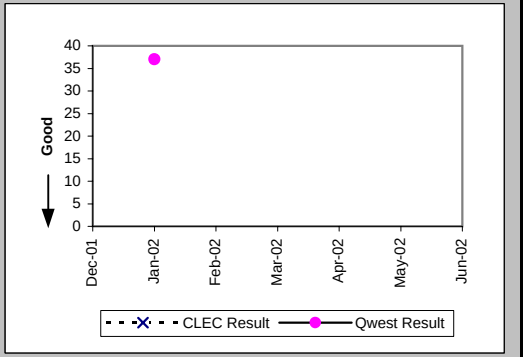
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						220	6	36.67	28.15			
Feb-02						462	130	3.55	4.21			
Mar-02						270	5	54.00	41.35			
Apr-02						143	4	35.75	44.01			
May-02						59	4	14.75	9.22			
Jun-02						2127	49	43.41	27.99			



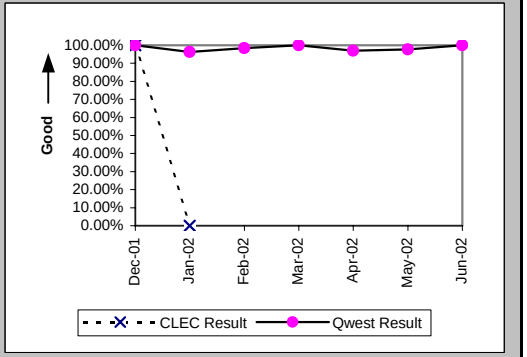
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						37	1	37.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

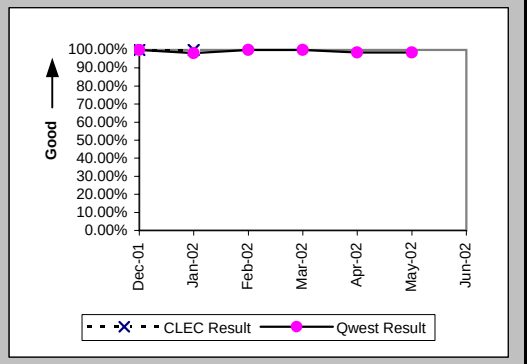
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	0	1	0.00%	0	0	53	55	96.36%	18.72%	2	0.21	Yes
Feb-02						126	128	98.44%	12.40%			
Mar-02						146	146	100.00%	0.00%			
Apr-02						129	133	96.99%	17.08%			
May-02						219	224	97.77%	14.77%			
Jun-02						262	262	100.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Installation

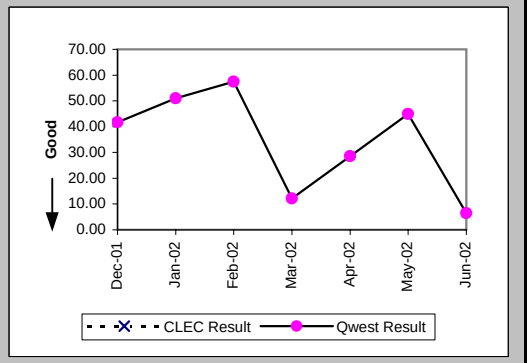
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	54	55	98.18%	13.36%	-0.13	-1.08	No
Feb-02						128	128	100.00%	0.00%			
Mar-02						146	146	100.00%	0.00%			
Apr-02						131	133	98.50%	12.17%			
May-02						221	224	98.66%	11.50%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

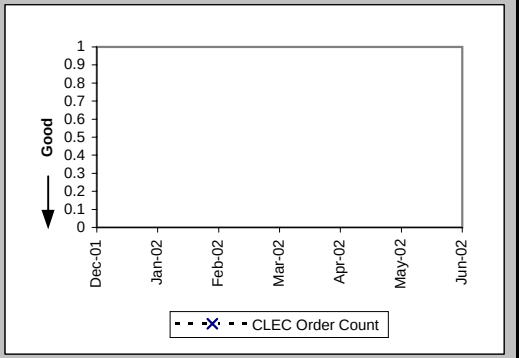
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						167	4	41.75	40.75			
Jan-02						204	4	51.00	52.39			
Feb-02						230	4	57.50	64.96			
Mar-02						816	67	12.18	21.72			
Apr-02						2110	74	28.51	14.01			
May-02						1573	35	44.94	21.95			
Jun-02						289	45	6.42	23.60			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

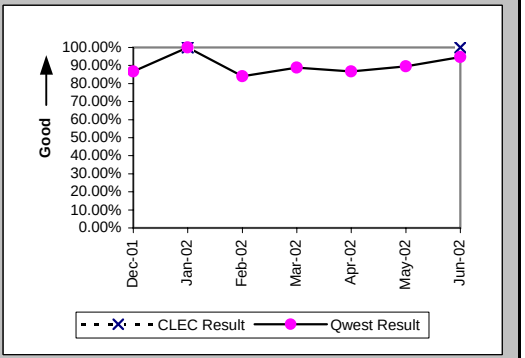
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

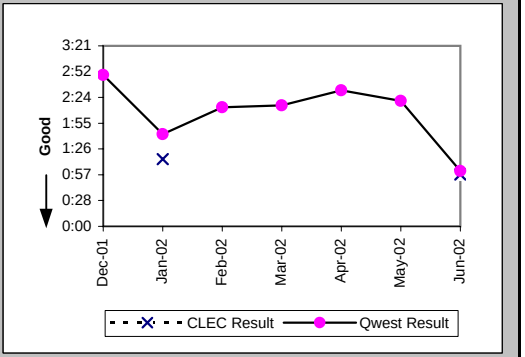
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	15	86.67%	33.99%			
Jan-02	1	1	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02						21	25	84.00%	36.66%			
Mar-02						16	18	88.89%	31.43%			
Apr-02						13	15	86.67%	33.99%			
May-02						17	19	89.47%	30.69%			
Jun-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No



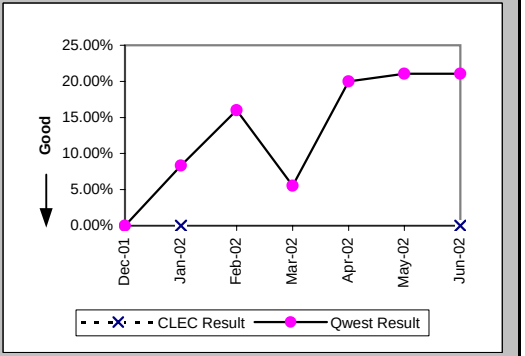
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42:14	15	2:49	4:27			
Jan-02	1:15	1	1:15	0	0	20:39	12	1:43	0:43	-0.63	-1.38	No
Feb-02						55:37	25	2:13	3:53			
Mar-02						40:36	18	2:15	3:42			
Apr-02						37:55	15	2:32	5:09			
May-02						44:24	19	2:20	4:10			
Jun-02	0:58	1	0:58	0	0	19:29	19	1:02	1:08	-0.05	-1.03	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

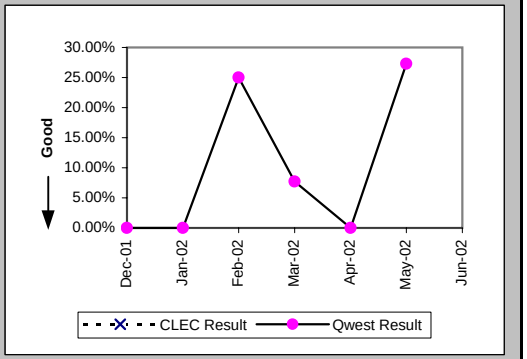
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	15	0.00%	0.00%			
Jan-02	0	1	0.00%	0	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Feb-02						4	25	16.00%	36.66%			
Mar-02						1	18	5.56%	22.91%			
Apr-02						3	15	20.00%	40.00%			
May-02						4	19	21.05%	40.77%			
Jun-02	0	1	0.00%	0	0	4	19	21.05%	40.77%	-0.5	-1.31	No



Checklist #14 - Resale - Primary ISDN Repair

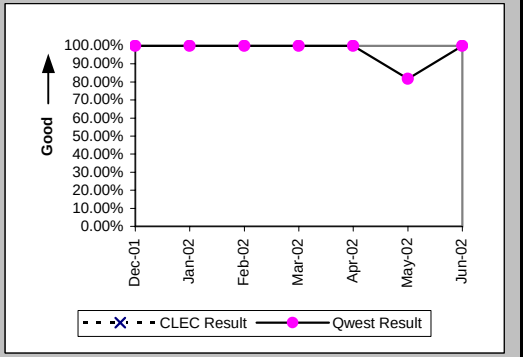
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	10	0.00%	0.00%			
Jan-02						0	8	0.00%	0.00%			
Feb-02						2	8	25.00%	43.30%			
Mar-02						1	13	7.69%	26.65%			
Apr-02						0	7	0.00%	0.00%			
May-02						3	11	27.27%	44.54%			
Jun-02												



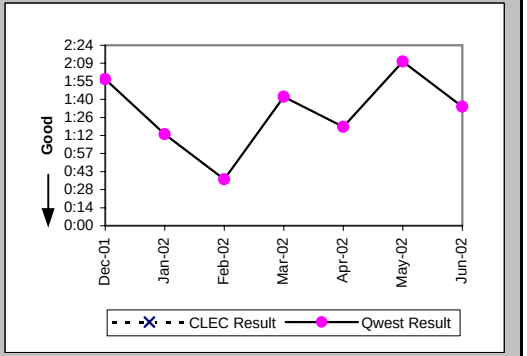
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						9	11	81.82%	38.57%			
Jun-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

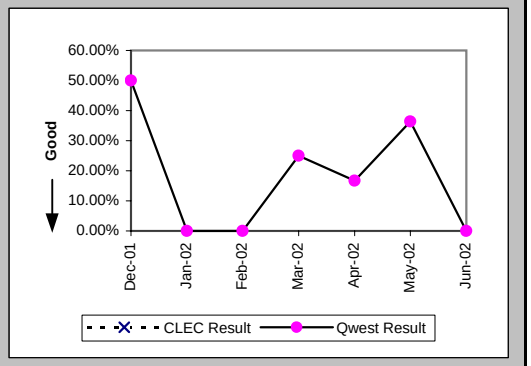
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:53	2	1:57	2:05			
Jan-02						10:53	9	1:13	0:43			
Feb-02						3:41	6	0:37	0:39			
Mar-02						13:45	8	1:43	0:46			
Apr-02						7:56	6	1:19	0:49			
May-02						24:00	11	2:11	2:00			
Jun-02						12:38	8	1:35	1:01			



Checklist #14 - Resale - Primary ISDN Repair

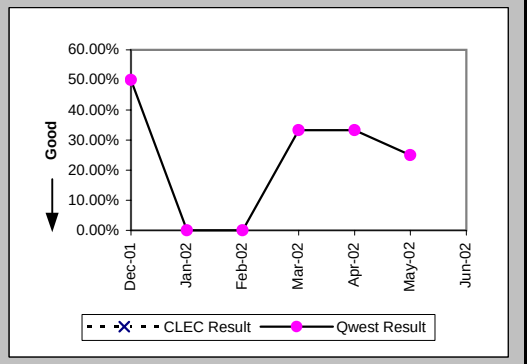
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	9	0.00%	0.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						1	6	16.67%	37.27%			
May-02						4	11	36.36%	48.10%			
Jun-02						0	8	0.00%	0.00%			



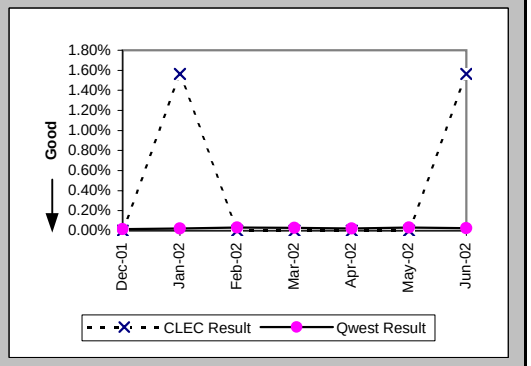
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	5	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	3	33.33%	47.14%			
Apr-02						1	3	33.33%	47.14%			
May-02						1	4	25.00%	43.30%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

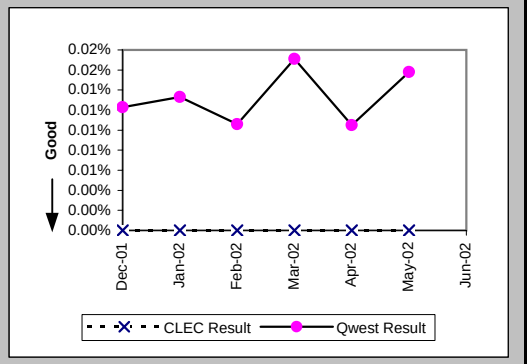
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	17	97907	0.02%	1.32%	-0.11	-1.06	No
Jan-02	1	64	1.56%	0	0	21	97464	0.02%	1.47%	2.47	0.5	Yes
Feb-02	0	64	0.00%	0	0	31	94423	0.03%	1.81%	-0.14	-1.09	No
Mar-02	0	64	0.00%	0	0	26	93753	0.03%	1.67%	-0.13	-1.08	No
Apr-02	0	64	0.00%	0	0	21	95442	0.02%	1.48%	-0.12	-1.07	No
May-02	0	64	0.00%	0	0	30	94729	0.03%	1.78%	-0.14	-1.09	No
Jun-02	1	64	1.56%	0	0	27	101829	0.03%	1.63%	2.39	0.45	Yes



Checklist #14 - Resale - Primary ISDN Repair

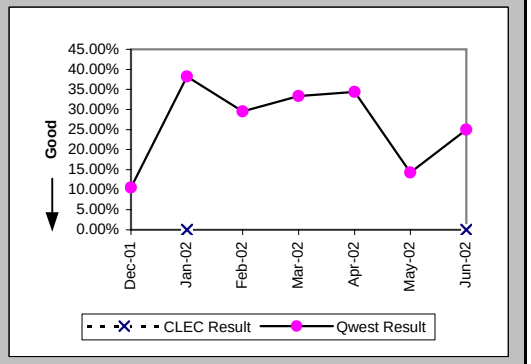
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	12	97907	0.01%	1.11%	-0.09	-1.05	No
Jan-02	0	64	0.00%	0	0	13	97464	0.01%	1.15%	-0.09	-1.06	No
Feb-02	0	64	0.00%	0	0	10	94423	0.01%	1.03%	-0.08	-1.05	No
Mar-02	0	64	0.00%	0	0	16	93753	0.02%	1.31%	-0.1	-1.06	No
Apr-02	0	64	0.00%	0	0	10	95442	0.01%	1.02%	-0.08	-1.05	No
May-02	0	64	0.00%	0	0	15	94729	0.02%	1.26%	-0.1	-1.06	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

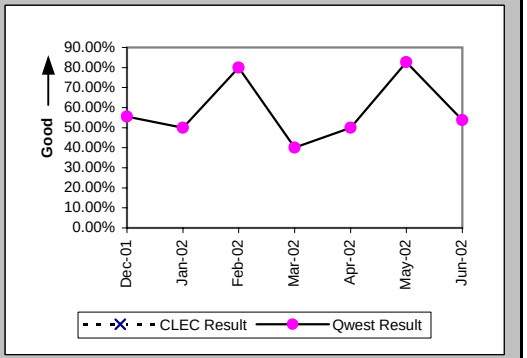
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	19	10.53%	30.69%			
Jan-02	0	1	0.00%	0	0	13	34	38.24%	48.60%	-0.78	-1.47	No
Feb-02						13	44	29.55%	45.62%			
Mar-02						13	39	33.33%	47.14%			
Apr-02						11	32	34.38%	47.50%			
May-02						5	35	14.29%	34.99%			
Jun-02	0	1	0.00%	0	0	9	36	25.00%	43.30%	-0.57	-1.35	No



Checklist #14 - Resale - DS0 Installation

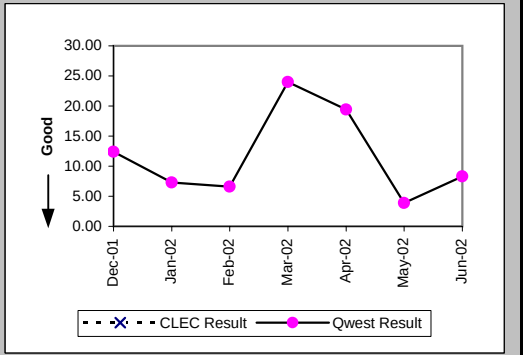
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	9	55.56%	49.69%			
Jan-02						4	8	50.00%	50.00%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						3	6	50.00%	50.00%			
May-02						19	23	82.61%	37.90%			
Jun-02						7	13	53.85%	49.85%			



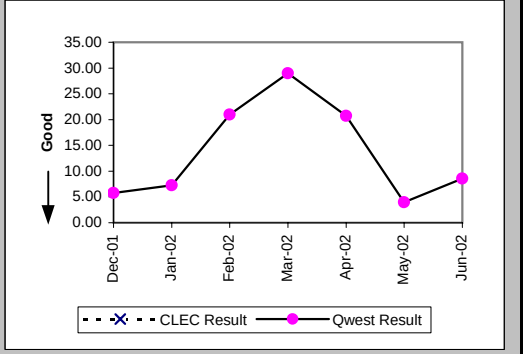
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						124	10	12.40	9.48			
Jan-02						80	11	7.27	5.20			
Feb-02						33	5	6.60	9.96			
Mar-02						120	5	24.00	13.98			
Apr-02						136	7	19.43	28.51			
May-02						89	23	3.87	2.24			
Jun-02						116	14	8.29	7.45			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

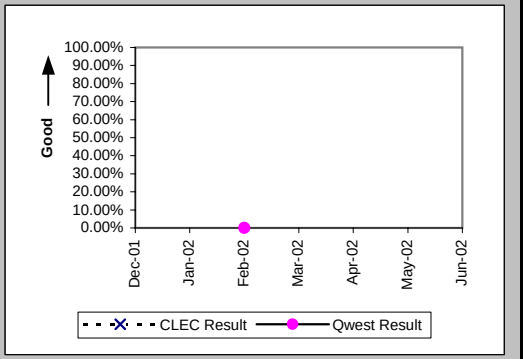
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	4	5.75	0.50			
Jan-02						29	4	7.25	3.50			
Feb-02						21	1	21.00				
Mar-02						87	3	29.00	0.00			
Apr-02						83	4	20.75	26.91			
May-02						16	4	4.00	2.00			
Jun-02						60	7	8.57	3.87			



Checklist #14 - Resale - DS0 Installation

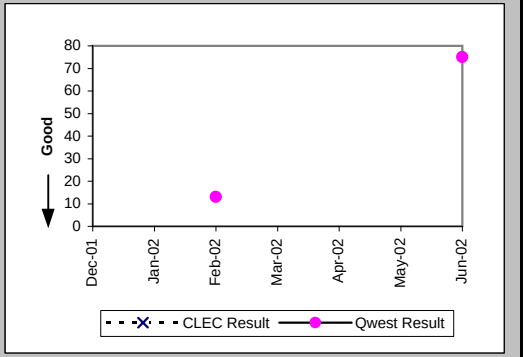
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												



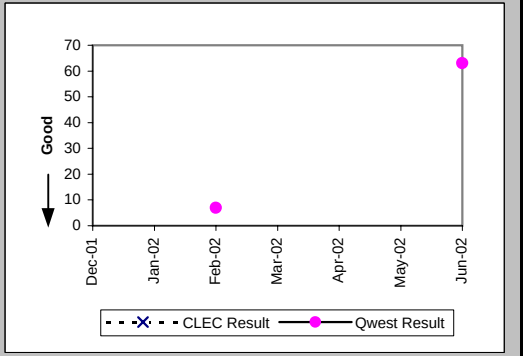
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						13	1	13.00				
Mar-02												
Apr-02												
May-02												
Jun-02						75	1	75.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

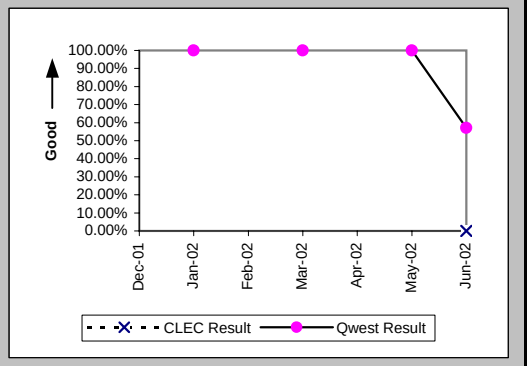
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						7	1	7.00				
Mar-02												
Apr-02												
May-02												
Jun-02						63	1	63.00				



Checklist #14 - Resale - DS0 Installation

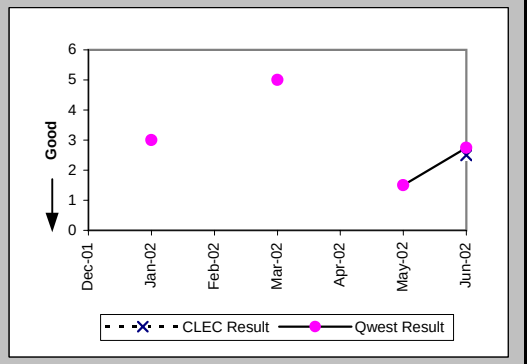
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02	0	1	0.00%	1	0	4	7	57.14%	49.49%	0.67	-0.59	No



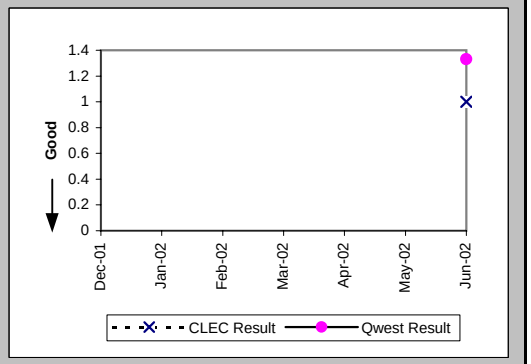
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	1	3.00				
Feb-02												
Mar-02						5	1	5.00				
Apr-02												
May-02						3	2	1.50	2.12			
Jun-02	5	2	2.50	0	0	11	4	2.75	1.50	-0.19	-1.12	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

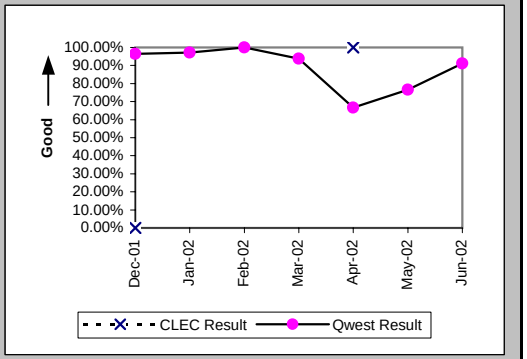
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	1	1	1.00	1	0	4	3	1.33	0.58	-0.5	-1.3	No



Checklist #14 - Resale - DS0 Installation

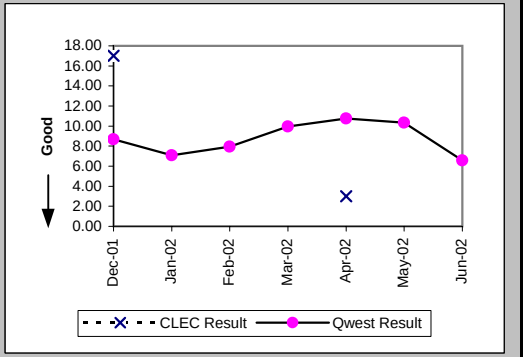
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	27	28	96.43%	18.56%	1.9	0.16	Yes
Jan-02						34	35	97.14%	16.66%			
Feb-02						30	30	100.00%	0.00%			
Mar-02						46	49	93.88%	23.97%			
Apr-02	1	1	100.00%	0	0	16	24	66.67%	47.14%	-0.69	-1.42	No
May-02						23	30	76.67%	42.30%			
Jun-02						31	34	91.18%	28.36%			



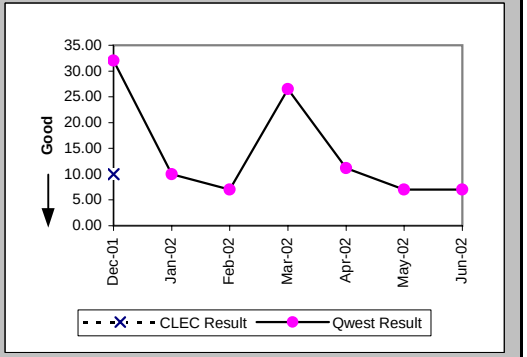
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	1	17.00	0	0	278	32	8.69	12.98	1.22	-0.26	No
Jan-02						304	43	7.07	5.97			
Feb-02						326	41	7.95	10.43			
Mar-02						577	58	9.95	13.83			
Apr-02	3	1	3.00	0	0	269	25	10.76	13.10	-0.58	-1.35	No
May-02						341	33	10.33	18.29			
Jun-02						250	38	6.58	5.36			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

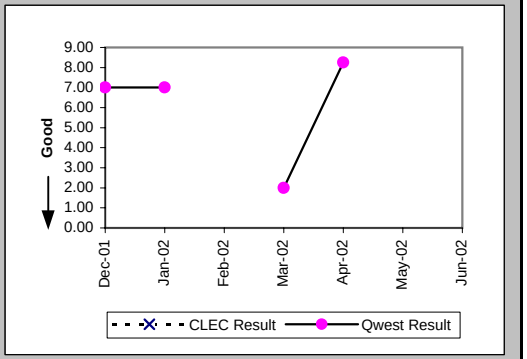
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1	10.00	0	0	64	2	32.00	38.18	-0.47	-1.29	No
Jan-02						70	7	10.00	7.83			
Feb-02						21	3	7.00	7.00			
Mar-02						159	6	26.50	29.33			
Apr-02						56	5	11.20	15.59			
May-02						56	8	7.00	12.84			
Jun-02						28	4	7.00	8.72			



Checklist #14 - Resale - DS0 Installation

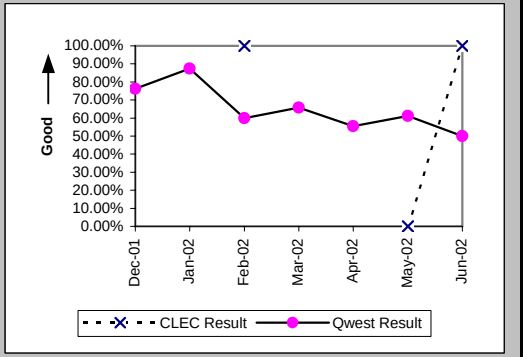
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02						7	1	7.00				
Feb-02												
Mar-02						2	1	2.00				
Apr-02						33	4	8.25	10.50			
May-02												
Jun-02												



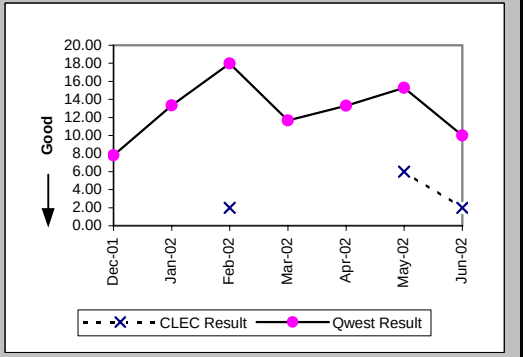
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	21	76.19%	42.59%			
Jan-02						49	56	87.50%	33.07%			
Feb-02	2	2	100.00%	0	0	12	20	60.00%	48.99%	-1.1	-1.67	No
Mar-02						23	35	65.71%	47.47%			
Apr-02						10	18	55.56%	49.69%			
May-02	0	1	0.00%	0	0	11	18	61.11%	48.75%	0.82	-0.5	No
Jun-02	2	2	100.00%	0	0	5	10	50.00%	50.00%	-1.29	-1.78	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

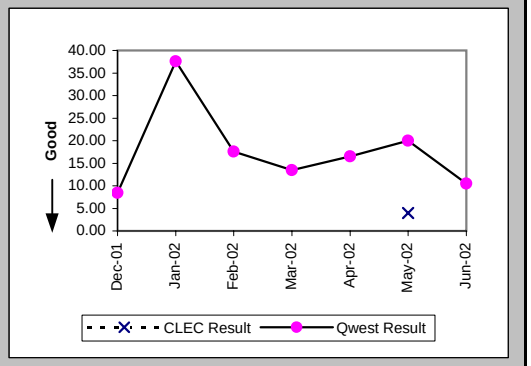
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						203	26	7.81	7.15			
Jan-02						906	68	13.32	26.63			
Feb-02	4	2	2.00	0	0	539	30	17.97	17.97	-1.22	-1.74	No
Mar-02						444	38	11.68	9.07			
Apr-02						266	20	13.30	19.35			
May-02	6	1	6.00	0	0	413	27	15.30	23.00	-0.4	-1.24	No
Jun-02	4	2	2.00	0	0	140	14	10.00	6.67	-1.59	-1.96	No



Checklist #14 - Resale - DS0 Installation

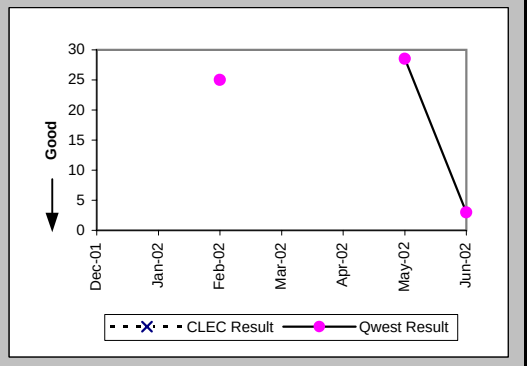
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	7	8.43	8.56			
Jan-02						526	14	37.57	47.86			
Feb-02						229	13	17.62	22.59			
Mar-02						175	13	13.46	6.79			
Apr-02						149	9	16.56	26.13			
May-02	4	1	4.00	0	0	80	4	20.00	18.57	-0.77	-1.47	No
Jun-02						42	4	10.50	9.33			



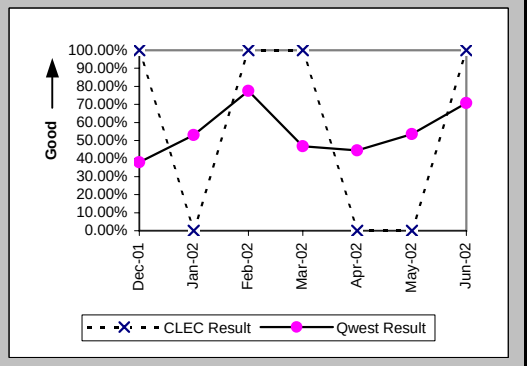
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						25	1	25.00				
Mar-02												
Apr-02												
May-02						57	2	28.50	30.41			
Jun-02						3	1	3.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

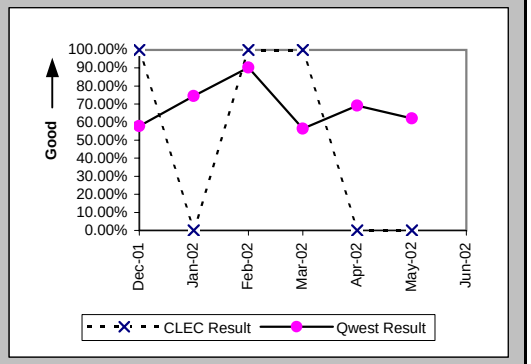
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	27	71	38.03%	48.55%	-1.27	-1.77	No
Jan-02	0	1	0.00%	0	0	52	98	53.06%	49.91%	0.72	-0.56	No
Feb-02	1	1	100.00%	0	0	79	102	77.45%	41.79%	-0.54	-1.33	No
Mar-02	1	1	100.00%	0	0	44	94	46.81%	49.90%	-1.06	-1.64	No
Apr-02	0	1	0.00%	0	0	36	81	44.44%	49.69%	0.58	-0.65	No
May-02	0	1	0.00%	0	0	38	71	53.52%	49.88%	0.72	-0.56	No
Jun-02	3	3	100.00%	0	0	58	82	70.73%	45.50%	-1.09	-1.67	No



Checklist #14 - Resale - DS0 Installation

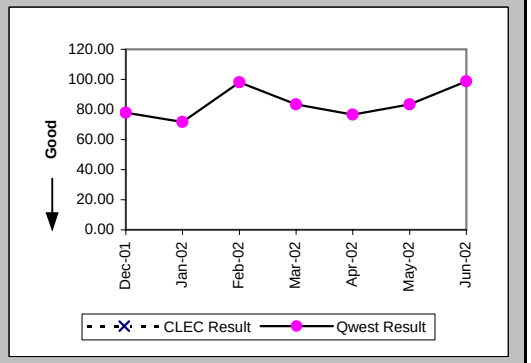
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	41	71	57.75%	49.40%	-0.85	-1.52	No
Jan-02	0	1	0.00%	0	0	73	98	74.49%	43.59%	1.14	-0.31	No
Feb-02	1	1	100.00%	0	0	92	102	90.20%	29.74%	-0.33	-1.2	No
Mar-02	1	1	100.00%	0	0	53	94	56.38%	49.59%	-0.87	-1.53	No
Apr-02	0	1	0.00%	0	0	56	81	69.14%	46.19%	1.02	-0.38	No
May-02	0	1	0.00%	0	0	44	71	61.97%	48.55%	0.87	-0.47	No
Jun-02												



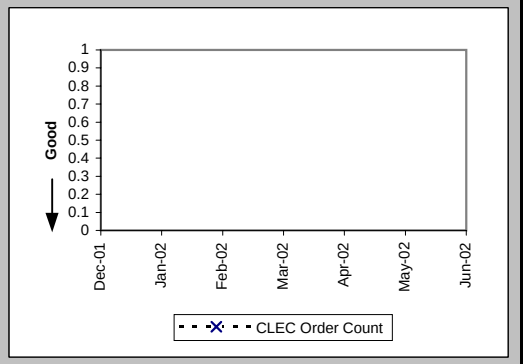
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1870	24	77.92	115.08			
Jan-02						1364	19	71.79	52.29			
Feb-02						1471	15	98.07	60.63			
Mar-02						1417	17	83.35	77.39			
Apr-02						1377	18	76.50	87.95			
May-02						1417	17	83.35	100.25			
Jun-02						1677	17	98.65	104.48			



Checklist #14 - Resale - DS0 Installation

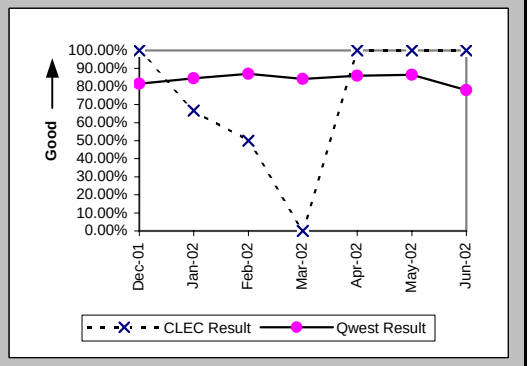
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

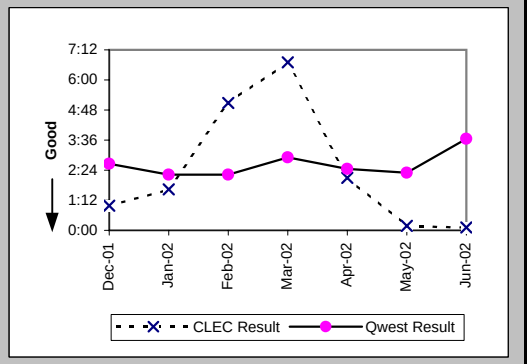
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	358	439	81.55%	38.79%	-0.67	-1.41	No
Jan-02	2	3	66.67%	0	0	350	414	84.54%	36.15%	0.73	-0.56	No
Feb-02	1	2	50.00%	0	0	322	370	87.03%	33.60%	1.13	-0.32	No
Mar-02	0	1	0.00%	0	0	311	369	84.28%	36.40%	1.42	-0.14	No
Apr-02	1	1	100.00%	0	0	371	431	86.08%	34.62%	-0.4	-1.24	No
May-02	1	1	100.00%	0	0	342	395	86.58%	34.08%	-0.39	-1.24	No
Jun-02	1	1	100.00%	0	0	317	406	78.08%	41.37%	-0.53	-1.32	No



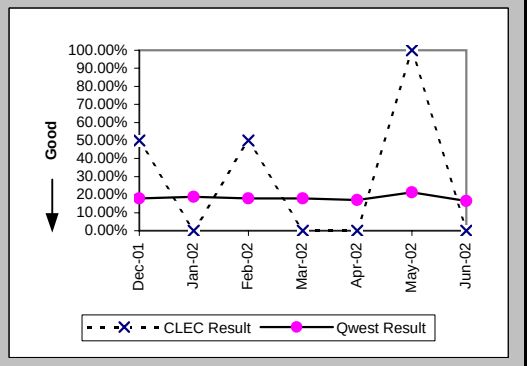
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:58	2	0:59	0	0	1166:19	439	2:39	4:51	-0.49	-1.3	No
Jan-02	4:55	3	1:38	0	0	914:40	414	2:13	3:34	-0.28	-1.17	No
Feb-02	10:09	2	5:05	0	0	820:07	370	2:13	8:35	1.53	-0.07	No
Mar-02	6:42	1	6:42	0	0	1074:50	369	2:55	12:11	1.44	-0.12	No
Apr-02	2:06	1	2:06	0	0	1055:55	431	2:27	7:23	-0.05	-1.03	No
May-02	0:11	1	0:11	0	0	909:27	395	2:18	4:10	-0.51	-1.31	No
Jun-02	0:07	1	0:07	0	0	1482:58	406	3:39	8:57	-0.39	-1.24	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

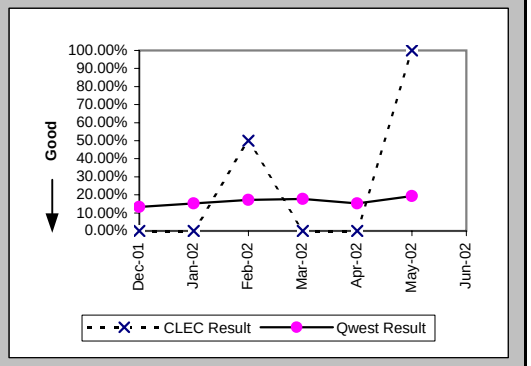
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	79	439	18.00%	38.42%	0.91	-0.45	No
Jan-02	0	3	0.00%	0	0	78	414	18.84%	39.10%	-0.83	-1.51	No
Feb-02	1	2	50.00%	0	0	66	370	17.84%	38.28%	0.92	-0.44	No
Mar-02	0	1	0.00%	0	0	66	369	17.89%	38.32%	-0.47	-1.28	No
Apr-02	0	1	0.00%	0	0	73	431	16.94%	37.51%	-0.45	-1.27	No
May-02	1	1	100.00%	0	0	84	395	21.27%	40.92%	1.25	-0.24	No
Jun-02	0	1	0.00%	0	0	67	406	16.50%	37.12%	-0.44	-1.27	No



Checklist #14 - Resale - DS0 Repair

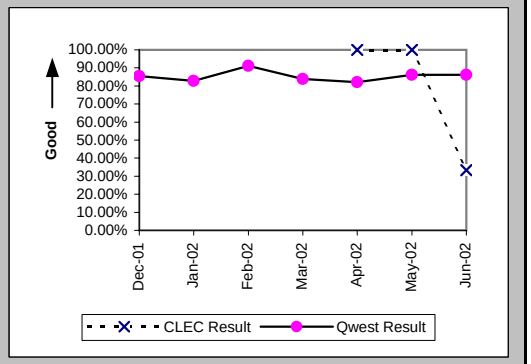
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	36	272	13.24%	33.89%	-0.39	-1.24	No
Jan-02	0	1	0.00%	0	0	38	248	15.32%	36.02%	-0.42	-1.26	No
Feb-02	1	2	50.00%	0	0	39	226	17.26%	37.79%	0.94	-0.43	No
Mar-02	0	1	0.00%	0	0	41	231	17.75%	38.21%	-0.46	-1.28	No
Apr-02	0	1	0.00%	0	0	42	274	15.33%	36.03%	-0.42	-1.26	No
May-02	1	1	100.00%	0	0	52	268	19.40%	39.55%	1.3	-0.21	No
Jun-02												



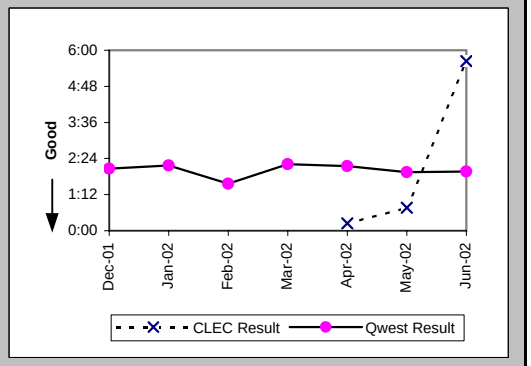
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						247	289	85.47%	35.24%			
Jan-02						245	296	82.77%	37.76%			
Feb-02						197	216	91.20%	28.32%			
Mar-02						219	261	83.91%	36.75%			
Apr-02	3	3	100.00%	0	0	262	319	82.13%	38.31%	-0.8	-1.49	No
May-02	2	2	100.00%	0	0	200	232	86.21%	34.48%	-0.56	-1.34	No
Jun-02	1	3	33.33%	0	0	232	269	86.25%	34.44%	1.95	0.18	Yes



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

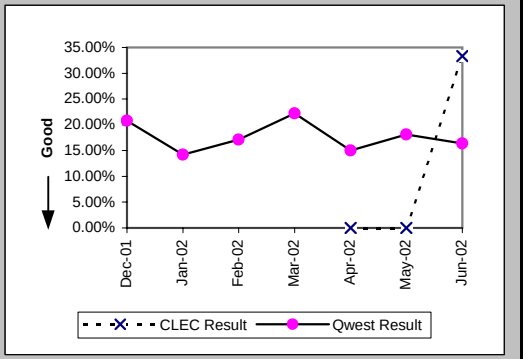
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						596:39	289	2:04	4:11			
Jan-02						642:30	296	2:10	3:32			
Feb-02						338:00	216	1:34	2:31			
Mar-02						577:48	261	2:13	2:50			
Apr-02	0:46	3	0:15	0	0	684:07	319	2:09	3:04	-1.06	-1.65	No
May-02	1:33	2	0:46	0	0	452:09	232	1:57	2:37	-0.63	-1.38	No
Jun-02	16:55	3	5:38	0	0	527:33	269	1:58	2:34	1.93	0.17	Yes



Checklist #14 - Resale - DS0 Repair

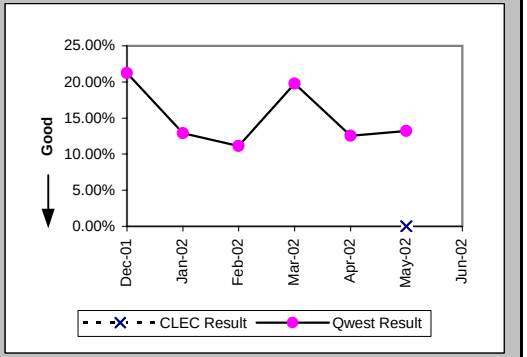
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	289	20.76%	40.56%			
Jan-02						42	296	14.19%	34.89%			
Feb-02						37	216	17.13%	37.68%			
Mar-02						58	261	22.22%	41.57%			
Apr-02	0	3	0.00%	0	0	48	319	15.05%	35.75%	-0.73	-1.44	No
May-02	0	2	0.00%	0	0	42	232	18.10%	38.50%	-0.66	-1.4	No
Jun-02	1	3	33.33%	0	0	44	269	16.36%	36.99%	0.68	-0.59	No



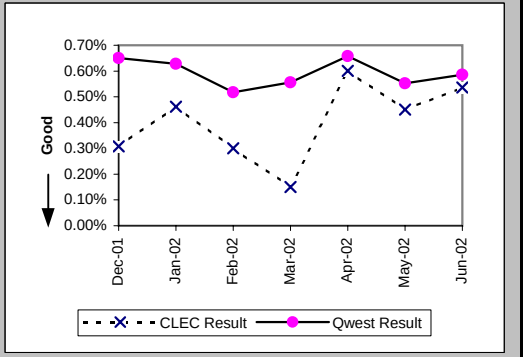
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	160	21.25%	40.91%			
Jan-02						20	155	12.90%	33.52%			
Feb-02						13	117	11.11%	31.43%			
Mar-02						34	172	19.77%	39.82%			
Apr-02						26	207	12.56%	33.14%			
May-02	0	2	0.00%	0	0	19	144	13.19%	33.84%	-0.55	-1.33	No
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

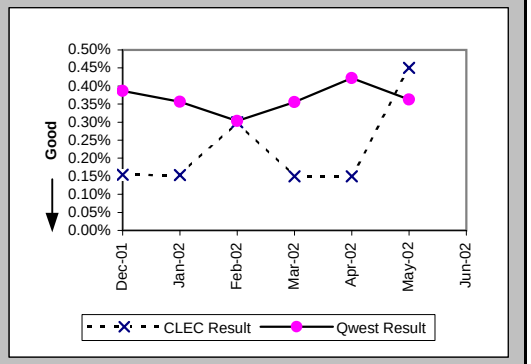
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	649	0.31%	0	0	728	111889	0.65%	8.04%	-1.08	-1.66	No
Jan-02	3	650	0.46%	0	0	710	113026	0.63%	7.90%	-0.54	-1.33	No
Feb-02	2	667	0.30%	0	0	586	113179	0.52%	7.18%	-0.78	-1.48	No
Mar-02	1	667	0.15%	0	0	630	113258	0.56%	7.44%	-1.41	-1.86	No
Apr-02	4	666	0.60%	0	0	750	113950	0.66%	8.09%	-0.18	-1.11	No
May-02	3	666	0.45%	0	0	627	113533	0.55%	7.41%	-0.35	-1.21	No
Jun-02	4	746	0.54%	0	0	675	115353	0.59%	7.63%	-0.17	-1.11	No



Checklist #14 - Resale - DS0 Repair

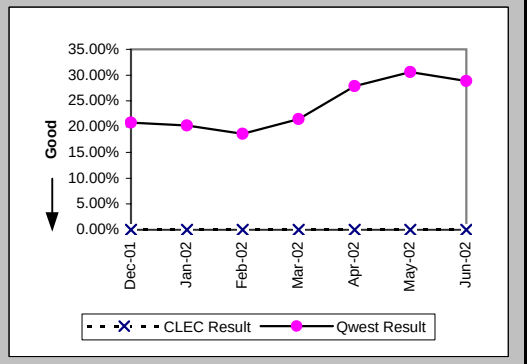
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	649	0.15%	0	0	432	111889	0.39%	6.20%	-0.95	-1.58	No
Jan-02	1	650	0.15%	0	0	403	113026	0.36%	5.96%	-0.86	-1.53	No
Feb-02	2	667	0.30%	0	0	343	113179	0.30%	5.50%	-0.02	-1.01	No
Mar-02	1	667	0.15%	0	0	403	113258	0.36%	5.95%	-0.89	-1.54	No
Apr-02	1	666	0.15%	0	0	481	113950	0.42%	6.48%	-1.08	-1.66	No
May-02	3	666	0.45%	0	0	412	113533	0.36%	6.01%	0.37	-0.77	No
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

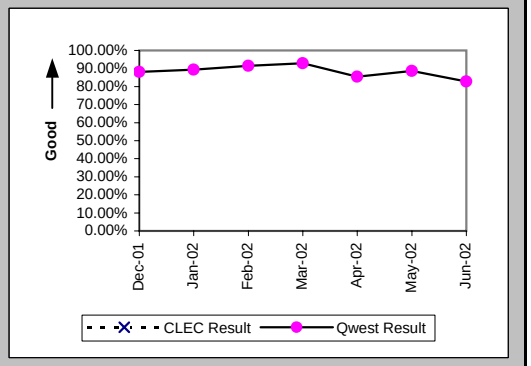
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	191	919	20.78%	40.58%	-0.72	-1.44	No
Jan-02	0	3	0.00%	0	0	180	890	20.22%	40.17%	-0.87	-1.53	No
Feb-02	0	2	0.00%	0	0	134	720	18.61%	38.92%	-0.68	-1.41	No
Mar-02	0	1	0.00%	0	0	172	802	21.45%	41.05%	-0.52	-1.32	No
Apr-02	0	4	0.00%	0	0	290	1040	27.88%	44.84%	-1.24	-1.75	No
May-02	0	3	0.00%	0	0	276	903	30.56%	46.07%	-1.15	-1.7	No
Jun-02	0	4	0.00%	0	0	274	949	28.87%	45.32%	-1.27	-1.77	No



Checklist #14 - Resale - DS1 Installation

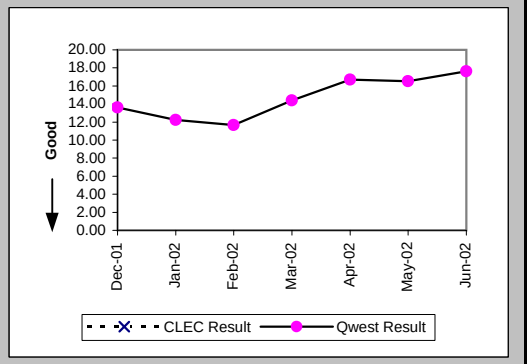
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						390	443	88.04%	32.45%			
Jan-02						490	548	89.42%	30.76%			
Feb-02						406	444	91.44%	27.98%			
Mar-02						406	437	92.91%	25.67%			
Apr-02						401	469	85.50%	35.21%			
May-02						573	646	88.70%	31.66%			
Jun-02						357	431	82.83%	37.71%			



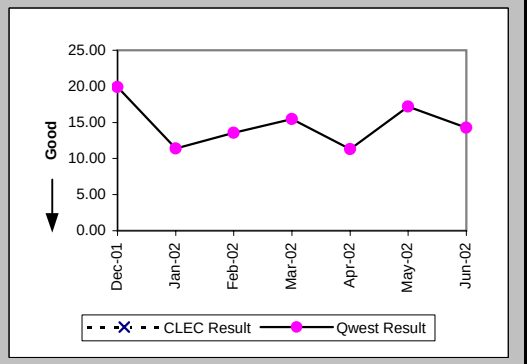
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7156	525	13.63	11.29			
Jan-02						8528	696	12.25	9.25			
Feb-02						6108	524	11.66	8.31			
Mar-02						7589	527	14.40	9.66			
Apr-02						9322	558	16.71	11.79			
May-02						13598	823	16.52	10.35			
Jun-02						10487	595	17.63	12.83			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

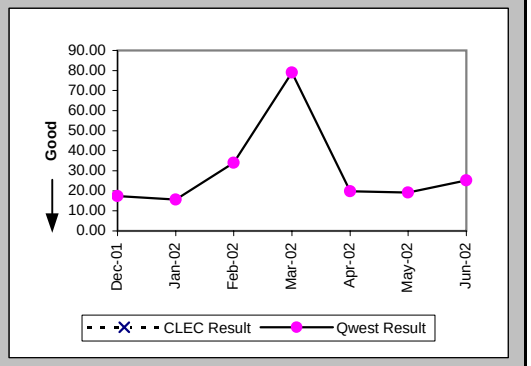
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1692	85	19.91	26.70			
Jan-02						935	82	11.40	14.79			
Feb-02						720	53	13.58	16.47			
Mar-02						974	63	15.46	11.12			
Apr-02						915	81	11.30	14.02			
May-02						2079	121	17.18	14.43			
Jun-02						1769	124	14.27	13.47			



Checklist #14 - Resale - DS1 Installation

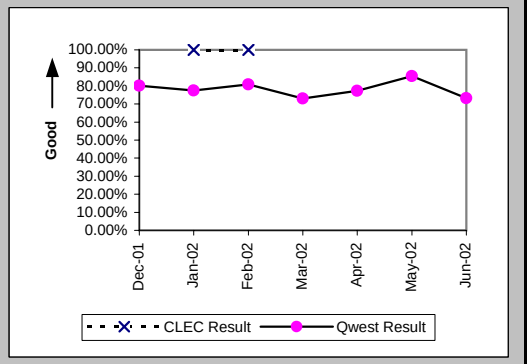
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						191	11	17.36	10.60			
Jan-02						235	15	15.67	15.94			
Feb-02						34	1	34.00				
Mar-02						79	1	79.00				
Apr-02						79	4	19.75	18.82			
May-02						134	7	19.14	9.92			
Jun-02						151	6	25.17	21.81			



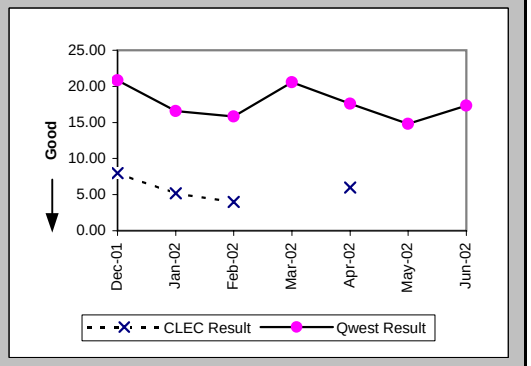
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						169	211	80.09%	39.93%			
Jan-02	6	6	100.00%	0	0	145	187	77.54%	41.73%	-1.3	-1.79	No
Feb-02	1	1	100.00%	0	0	143	177	80.79%	39.39%	-0.49	-1.3	No
Mar-02						163	223	73.09%	44.35%			
Apr-02						207	268	77.24%	41.93%			
May-02						345	404	85.40%	35.31%			
Jun-02						203	277	73.29%	44.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

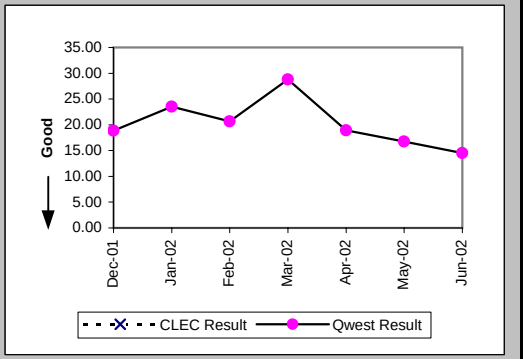
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	56	7	8.00	0	0	9048	434	20.85	13.25	-2.55	-2.55	No
Jan-02	31	6	5.17	0	0	4441	268	16.57	16.44	-1.68	-2.02	No
Feb-02	4	1	4.00	0	0	3626	229	15.83	14.44	-0.82	-1.5	No
Mar-02						5901	287	20.56	32.92			
Apr-02	6	1	6.00	0	0	6038	343	17.60	14.30	-0.81	-1.49	No
May-02						7585	512	14.81	12.64			
Jun-02						6156	355	17.34	11.64			



Checklist #14 - Resale - DS1 Installation

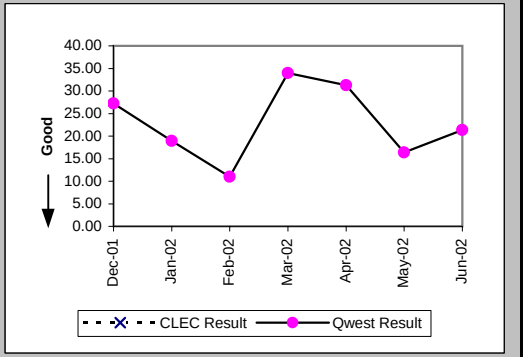
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1341	71	18.89	17.90			
Jan-02						1128	48	23.50	25.85			
Feb-02						867	42	20.64	22.28			
Mar-02						2273	79	28.77	56.78			
Apr-02						1440	76	18.95	14.80			
May-02						1590	95	16.74	13.40			
Jun-02						1542	106	14.55	14.62			



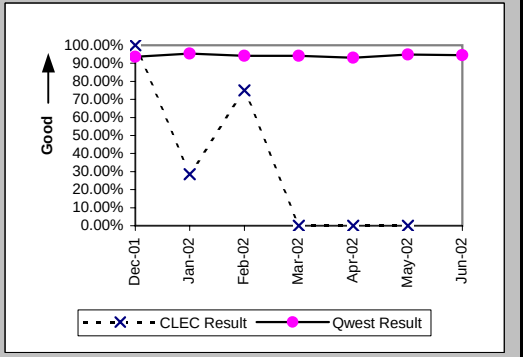
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						245	9	27.22	21.14			
Jan-02						265	14	18.93	10.12			
Feb-02						22	2	11.00	11.31			
Mar-02						136	4	34.00	28.11			
Apr-02						125	4	31.25	37.58			
May-02						82	5	16.40	20.19			
Jun-02						64	3	21.33	22.19			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

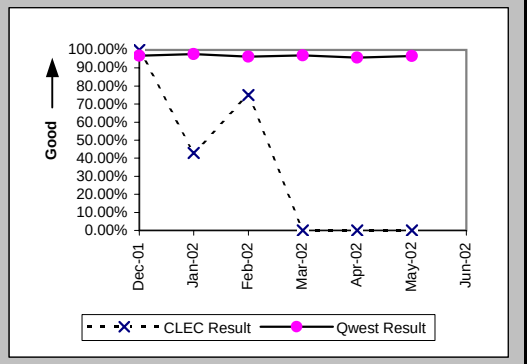
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	973	1040	93.56%	24.55%	-0.59	-1.36	No
Jan-02	2	7	28.57%	0	0	983	1031	95.34%	21.07%	4.61	1.8	Yes
Feb-02	3	4	75.00%	0	0	827	878	94.19%	23.39%	1.19	-0.27	No
Mar-02	0	1	0.00%	0	0	763	811	94.08%	23.60%	1.89	0.15	Yes
Apr-02	0	1	0.00%	0	0	820	881	93.08%	25.39%	1.82	0.11	Yes
May-02	0	1	0.00%	0	0	1085	1144	94.84%	22.12%	1.95	0.19	Yes
Jun-02						1111	1176	94.47%	22.85%			



Checklist #14 - Resale - DS1 Installation

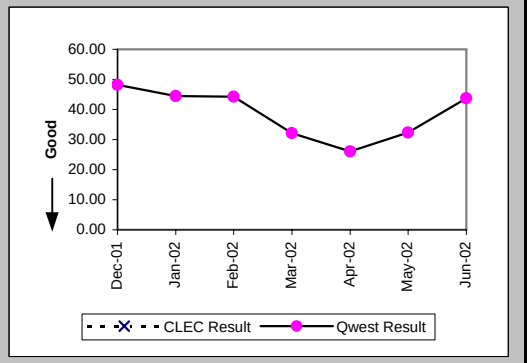
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	1007	1040	96.83%	17.53%	-0.4	-1.25	No
Jan-02	3	7	42.86%	0	0	1007	1031	97.67%	15.08%	4.42	1.69	Yes
Feb-02	3	4	75.00%	0	0	846	878	96.36%	18.74%	1.45	-0.12	No
Mar-02	0	1	0.00%	0	0	787	811	97.04%	16.95%	2.18	0.33	Yes
Apr-02	0	1	0.00%	0	0	843	881	95.69%	20.32%	2.03	0.23	Yes
May-02	0	1	0.00%	0	0	1106	1144	96.68%	17.92%	2.14	0.3	Yes
Jun-02												



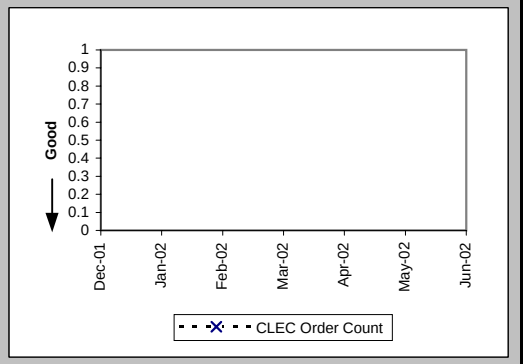
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4004	83	48.24	63.64			
Jan-02						4179	94	44.46	56.60			
Feb-02						4690	106	44.25	60.28			
Mar-02						4337	135	32.13	53.65			
Apr-02						6083	233	26.11	45.86			
May-02						8560	265	32.30	46.62			
Jun-02						10222	234	43.68	52.79			



Checklist #14 - Resale - DS1 Installation

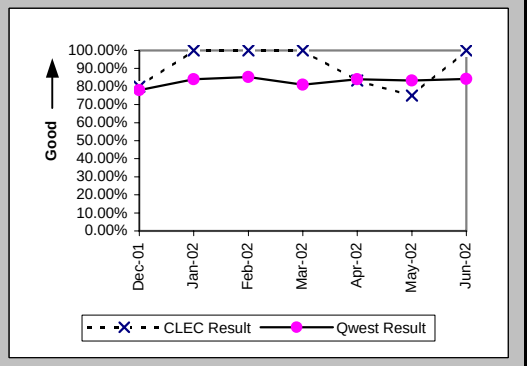
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

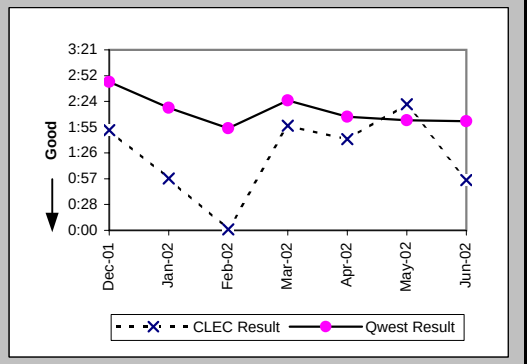
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	0	0	355	455	78.02%	41.41%	-0.11	-1.06	No
Jan-02	9	9	100.00%	1	0	395	470	84.04%	36.62%	-1.29	-1.79	No
Feb-02	2	2	100.00%	0	0	349	409	85.33%	35.38%	-0.58	-1.36	No
Mar-02	7	7	100.00%	4	0	364	449	81.07%	39.18%	-1.27	-1.77	No
Apr-02	5	6	83.33%	2	0	456	543	83.98%	36.68%	0.1	-0.94	No
May-02	6	8	75.00%	0	0	377	452	83.41%	37.20%	0.62	-0.62	No
Jun-02	6	6	100.00%	3	0	456	542	84.13%	36.54%	-1.06	-1.64	No



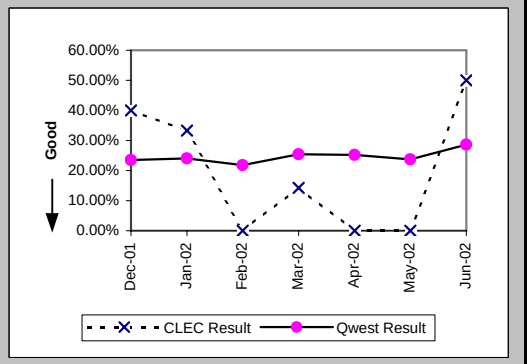
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9:18	5	1:52	0	0	1261:30	455	2:46	4:10	-0.49	-1.3	No
Jan-02	8:41	9	0:58	1	0	1076:02	470	2:17	3:14	-1.22	-1.74	No
Feb-02	0:02	2	0:01	0	0	777:27	409	1:54	2:49	-0.94	-1.57	No
Mar-02	13:40	7	1:57	4	0	1084:30	449	2:25	3:23	-0.36	-1.22	No
Apr-02	10:15	6	1:42	2	0	1151:57	543	2:07	3:00	-0.34	-1.2	No
May-02	18:50	8	2:21	0	0	928:49	452	2:03	2:26	0.48	-0.71	No
Jun-02	5:35	6	0:56	3	0	1106:19	542	2:02	2:31	-1.07	-1.65	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

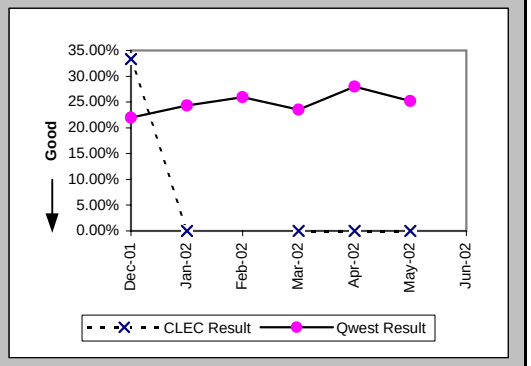
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	5	40.00%	0	0	107	455	23.52%	42.41%	0.8	-0.51	No
Jan-02	3	9	33.33%	1	0	113	470	24.04%	42.73%	0.64	-0.61	No
Feb-02	0	2	0.00%	0	0	89	409	21.76%	41.26%	-0.74	-1.45	No
Mar-02	1	7	14.29%	4	0	114	449	25.39%	43.52%	-0.67	-1.41	No
Apr-02	0	6	0.00%	2	0	137	543	25.23%	43.43%	-1.42	-1.86	No
May-02	0	8	0.00%	0	0	107	452	23.67%	42.51%	-1.56	-1.95	No
Jun-02	3	6	50.00%	3	0	155	542	28.60%	45.19%	1.07	-0.35	No



Checklist #14 - Resale - DS1 Repair

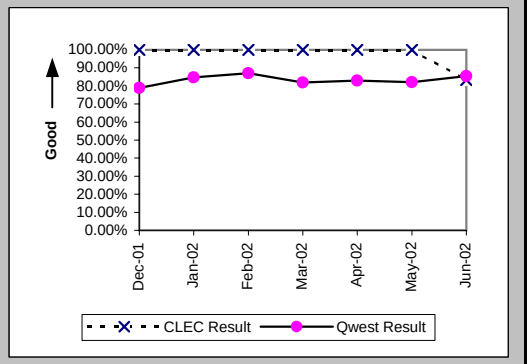
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	58	264	21.97%	41.40%	0.43	-0.74	No
Jan-02	0	5	0.00%	1	0	72	296	24.32%	42.90%	-1.26	-1.76	No
Feb-02						56	216	25.93%	43.82%			
Mar-02	0	5	0.00%	4	0	67	285	23.51%	42.41%	-1.23	-1.75	No
Apr-02	0	5	0.00%	2	0	94	336	27.98%	44.89%	-1.38	-1.84	No
May-02	0	5	0.00%	0	0	76	302	25.17%	43.40%	-1.29	-1.78	No
Jun-02												



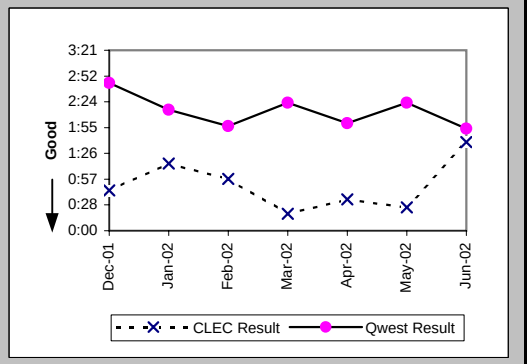
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	164	208	78.85%	40.84%	-0.73	-1.44	No
Jan-02	5	5	100.00%	0	0	195	230	84.78%	35.92%	-0.94	-1.57	No
Feb-02	4	4	100.00%	1	0	174	200	87.00%	33.63%	-0.77	-1.47	No
Mar-02	3	3	100.00%	1	0	214	261	81.99%	38.43%	-0.81	-1.49	No
Apr-02	3	3	100.00%	0	0	186	224	83.04%	37.53%	-0.78	-1.47	No
May-02	5	5	100.00%	0	0	193	235	82.13%	38.31%	-1.03	-1.63	No
Jun-02	5	6	83.33%	0	0	236	276	85.51%	35.20%	0.19	-0.88	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

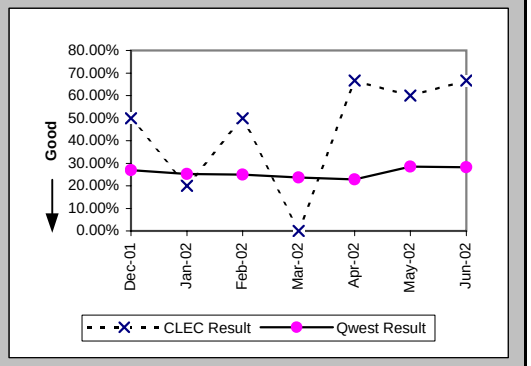
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:29	2	0:45	0	0	573:16	208	2:45	4:43	-0.6	-1.37	No
Jan-02	6:13	5	1:15	0	0	517:50	230	2:15	3:35	-0.62	-1.38	No
Feb-02	3:53	4	0:58	1	0	388:23	200	1:57	2:49	-0.68	-1.41	No
Mar-02	0:57	3	0:19	1	0	623:31	261	2:23	3:20	-1.07	-1.65	No
Apr-02	1:46	3	0:35	0	0	449:15	224	2:00	2:40	-0.91	-1.56	No
May-02	2:11	5	0:26	0	0	559:39	235	2:23	3:33	-1.21	-1.74	No
Jun-02	9:54	6	1:39	0	0	522:16	276	1:54	2:29	-0.24	-1.14	No



Checklist #14 - Resale - DS1 Repair

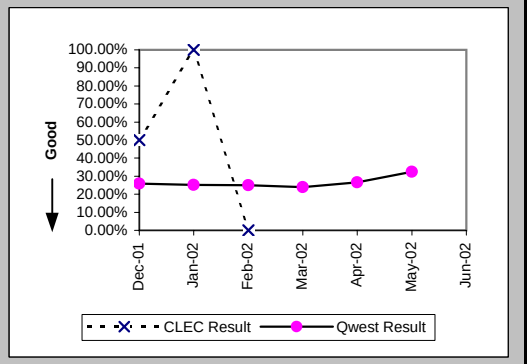
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	56	208	26.92%	44.36%	0.6	-0.64	No
Jan-02	1	5	20.00%	0	0	58	230	25.22%	43.43%	-0.27	-1.16	No
Feb-02	2	4	50.00%	1	0	50	200	25.00%	43.30%	1.01	-0.39	No
Mar-02	0	3	0.00%	1	0	62	261	23.75%	42.56%	-0.96	-1.58	No
Apr-02	2	3	66.67%	0	0	51	224	22.77%	41.93%	1.48	-0.1	No
May-02	3	5	60.00%	0	0	67	235	28.51%	45.15%	1.38	-0.16	No
Jun-02	4	6	66.67%	0	0	78	276	28.26%	45.03%	1.86	0.13	Yes



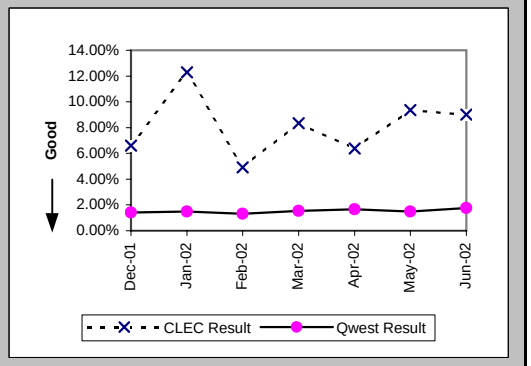
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	31	120	25.83%	43.77%	0.63	-0.62	No
Jan-02	1	1	100.00%	0	0	31	123	25.20%	43.42%	1.15	-0.3	No
Feb-02	0	1	0.00%	1	0	27	108	25.00%	43.30%	-0.57	-1.35	No
Mar-02						37	155	23.87%	42.63%			
Apr-02						35	132	26.52%	44.14%			
May-02						45	139	32.37%	46.79%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

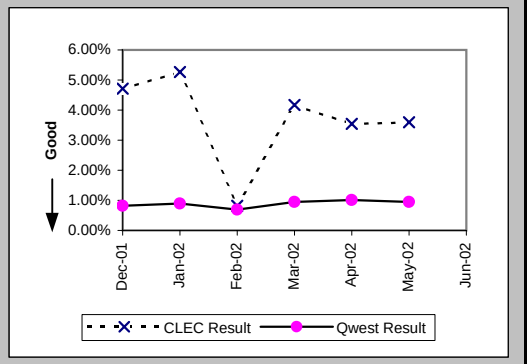
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	106	6.60%	0	0	663	46662	1.42%	11.84%	3.31	1.01	Yes
Jan-02	14	114	12.28%	1	0	700	46759	1.50%	12.14%	5.98	2.64	Yes
Feb-02	6	122	4.92%	1	0	609	46566	1.31%	11.36%	2.72	0.66	Yes
Mar-02	10	120	8.33%	5	0	710	46315	1.53%	12.29%	4.27	1.6	Yes
Apr-02	9	141	6.38%	2	0	767	46306	1.66%	12.76%	3.38	1.06	Yes
May-02	13	139	9.35%	0	0	687	46453	1.48%	12.07%	5.21	2.16	Yes
Jun-02	12	133	9.02%	3	0	818	46707	1.75%	13.12%	4.57	1.78	Yes



Checklist #14 - Resale - DS1 Repair

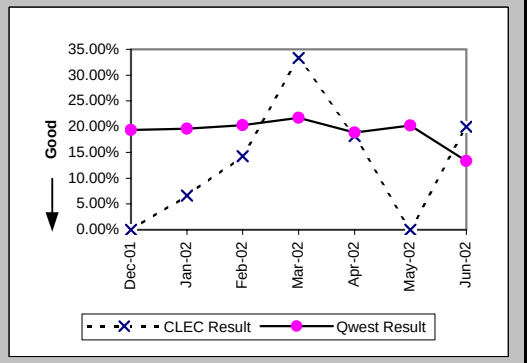
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	106	4.72%	0	0	384	46662	0.82%	9.03%	3.08	0.87	Yes
Jan-02	6	114	5.26%	1	0	419	46759	0.90%	9.42%	3.41	1.08	Yes
Feb-02	1	122	0.82%	1	0	324	46566	0.70%	8.31%	0.27	-0.84	No
Mar-02	5	120	4.17%	5	0	440	46315	0.95%	9.70%	2.71	0.65	Yes
Apr-02	5	141	3.55%	2	0	468	46306	1.01%	10.00%	2.38	0.45	Yes
May-02	5	139	3.60%	0	0	441	46453	0.95%	9.70%	2.5	0.52	Yes
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

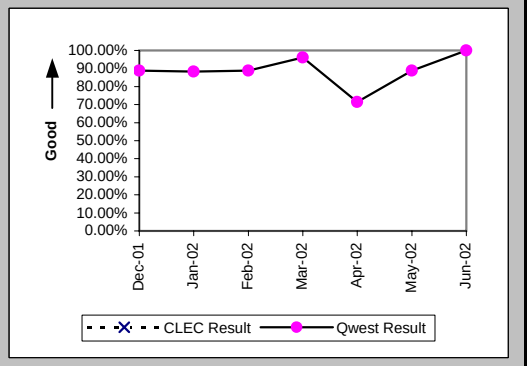
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	7	0.00%	0	0	159	822	19.34%	39.50%	-1.29	-1.78	No
Jan-02	1	15	6.67%	0	0	171	871	19.63%	39.72%	-1.25	-1.76	No
Feb-02	1	7	14.29%	0	0	155	764	20.29%	40.21%	-0.39	-1.24	No
Mar-02	5	15	33.33%	0	0	197	907	21.72%	41.23%	1.04	-0.37	No
Apr-02	2	11	18.18%	0	0	178	945	18.84%	39.10%	-0.06	-1.03	No
May-02	0	13	0.00%	0	0	174	861	20.21%	40.16%	-1.8	-2.09	No
Jun-02	3	15	20.00%	0	0	126	944	13.35%	34.01%	0.75	-0.55	No



Checklist #14 - Resale - Installation for DS3 and Higher

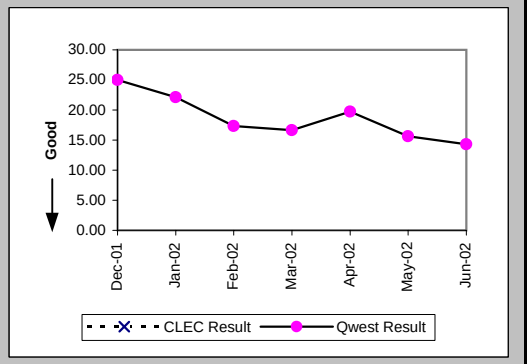
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	18	88.89%	31.43%			
Jan-02						38	43	88.37%	32.06%			
Feb-02						24	27	88.89%	31.43%			
Mar-02						49	51	96.08%	19.41%			
Apr-02						10	14	71.43%	45.18%			
May-02						16	18	88.89%	31.43%			
Jun-02						10	10	100.00%	0.00%			



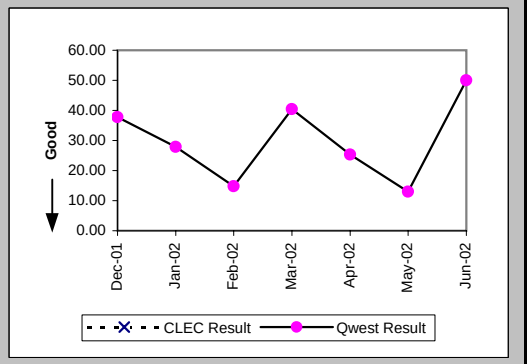
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						825	33	25.00	25.51			
Jan-02						1638	74	22.14	20.68			
Feb-02						972	56	17.36	11.98			
Mar-02						1348	81	16.64	16.89			
Apr-02						1086	55	19.75	12.52			
May-02						689	44	15.66	11.32			
Jun-02						300	21	14.29	12.04			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

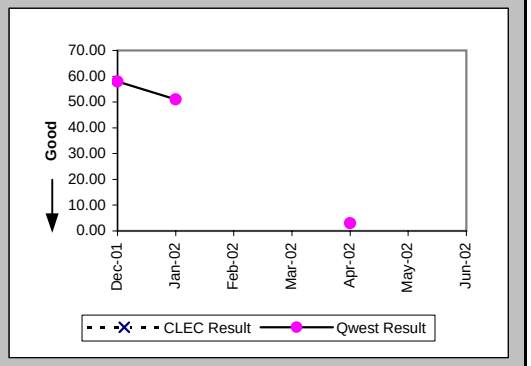
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						151	4	37.75	34.37			
Jan-02						251	9	27.89	29.30			
Feb-02						118	8	14.75	9.24			
Mar-02						606	15	40.40	31.29			
Apr-02						177	7	25.29	12.88			
May-02						65	5	13.00	6.78			
Jun-02						50	1	50.00				



Checklist #14 - Resale - Installation for DS3 and Higher

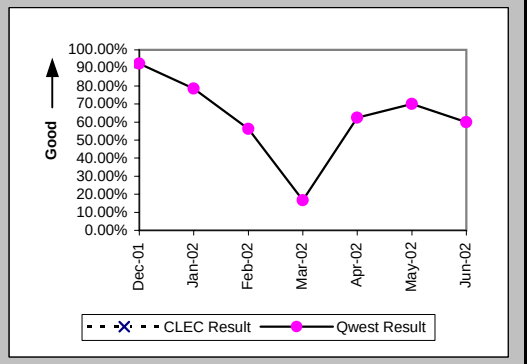
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						51	1	51.00				
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02												
Jun-02												



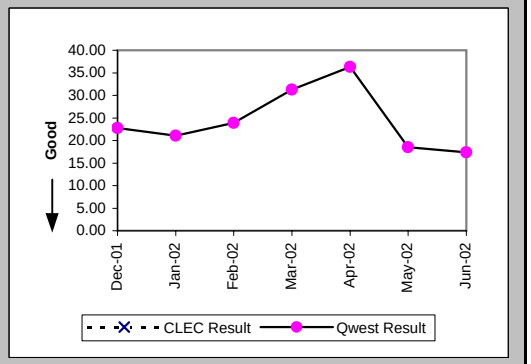
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	26	92.31%	26.65%			
Jan-02						11	14	78.57%	41.03%			
Feb-02						9	16	56.25%	49.61%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						5	8	62.50%	48.41%			
May-02						7	10	70.00%	45.83%			
Jun-02						3	5	60.00%	48.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

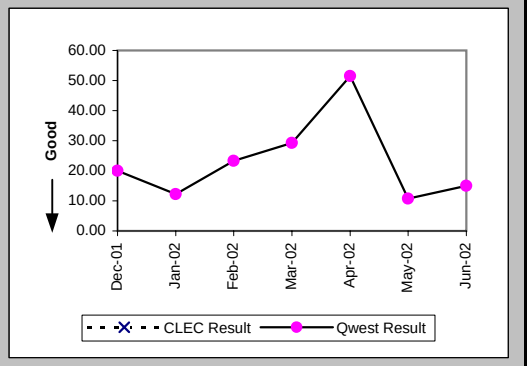
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						796	35	22.74	26.33			
Jan-02						463	22	21.05	24.84			
Feb-02						693	29	23.90	30.07			
Mar-02						375	12	31.25	25.24			
Apr-02						908	25	36.32	41.85			
May-02						481	26	18.50	17.68			
Jun-02						191	11	17.36	19.18			



Checklist #14 - Resale - Installation for DS3 and Higher

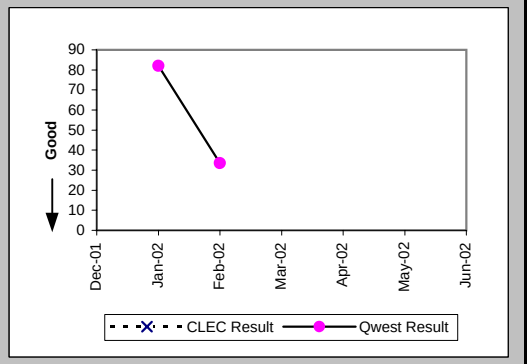
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	8	20.00	13.76			
Jan-02						49	4	12.25	14.71			
Feb-02						233	10	23.30	29.80			
Mar-02						205	7	29.29	31.77			
Apr-02						515	10	51.50	57.69			
May-02						43	4	10.75	9.60			
Jun-02						60	4	15.00	14.28			



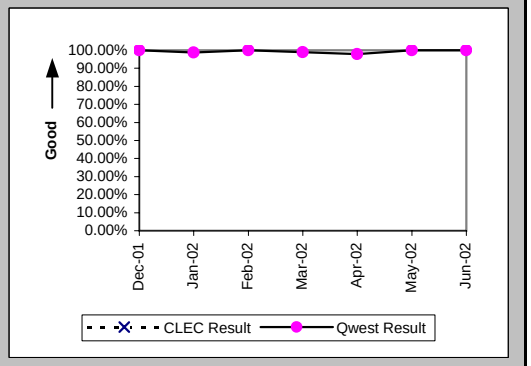
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						82	1	82.00				
Feb-02						67	2	33.50	44.55			
Mar-02												
Apr-02												
May-02												
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

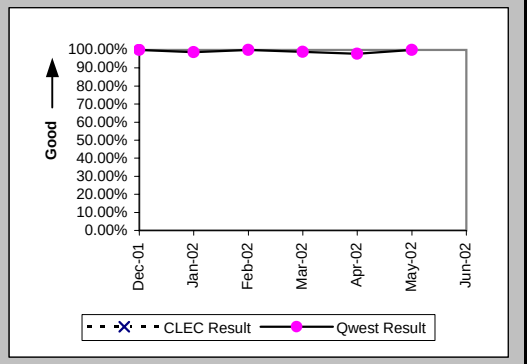
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	71	100.00%	0.00%			
Jan-02						83	84	98.81%	10.85%			
Feb-02						91	91	100.00%	0.00%			
Mar-02						93	94	98.94%	10.26%			
Apr-02						90	92	97.83%	14.58%			
May-02						79	79	100.00%	0.00%			
Jun-02						55	55	100.00%	0.00%			



Checklist #14 - Resale - Installation for DS3 and Higher

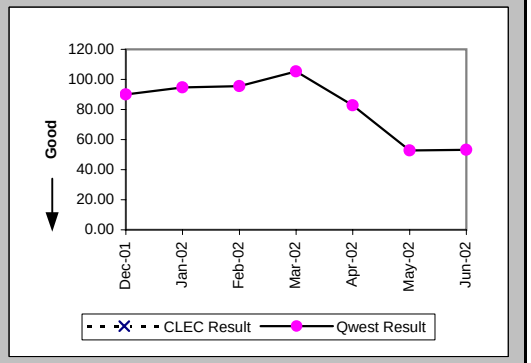
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	71	100.00%	0.00%			
Jan-02						83	84	98.81%	10.85%			
Feb-02						91	91	100.00%	0.00%			
Mar-02						93	94	98.94%	10.26%			
Apr-02						90	92	97.83%	14.58%			
May-02						79	79	100.00%	0.00%			
Jun-02												



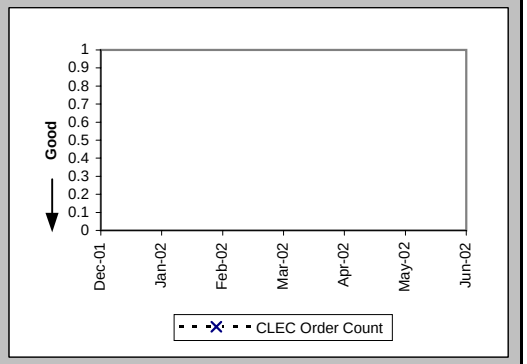
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2341	26	90.04	113.56			
Jan-02						1989	21	94.71	130.76			
Feb-02						1719	18	95.50	143.69			
Mar-02						1370	13	105.38	172.95			
Apr-02						1407	17	82.76	162.93			
May-02						1265	24	52.71	127.59			
Jun-02						1487	28	53.11	122.61			



Checklist #14 - Resale - Installation for DS3 and Higher

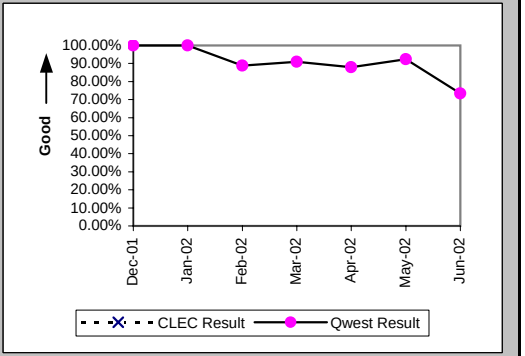
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

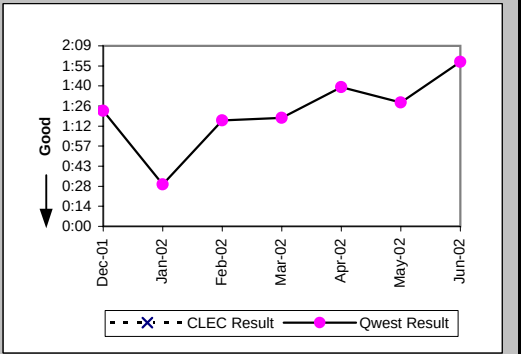
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						8	9	88.89%	31.43%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						22	25	88.00%	32.50%			
May-02						12	13	92.31%	26.65%			
Jun-02						11	15	73.33%	44.22%			



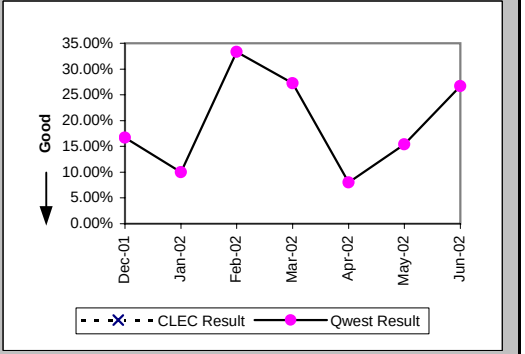
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16:33	12	1:23	1:13			
Jan-02						5:04	10	0:30	0:23			
Feb-02						11:23	9	1:16	1:55			
Mar-02						14:20	11	1:18	1:14			
Apr-02						41:52	25	1:40	1:56			
May-02						19:23	13	1:29	1:17			
Jun-02						29:32	15	1:58	1:57			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

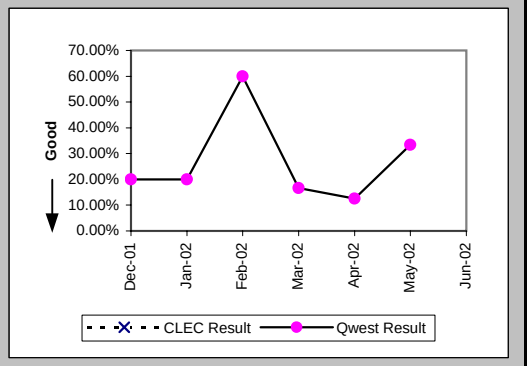
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						3	9	33.33%	47.14%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						2	25	8.00%	27.13%			
May-02						2	13	15.38%	36.08%			
Jun-02						4	15	26.67%	44.22%			



Checklist #14 - Resale - Repair for DS3 and Higher

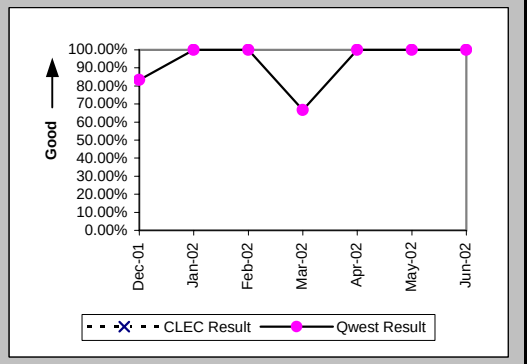
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						2	16	12.50%	33.07%			
May-02						2	6	33.33%	47.14%			
Jun-02												



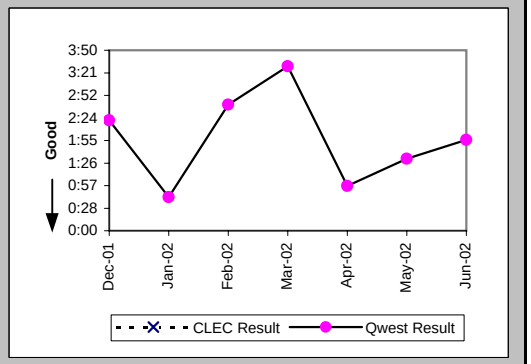
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

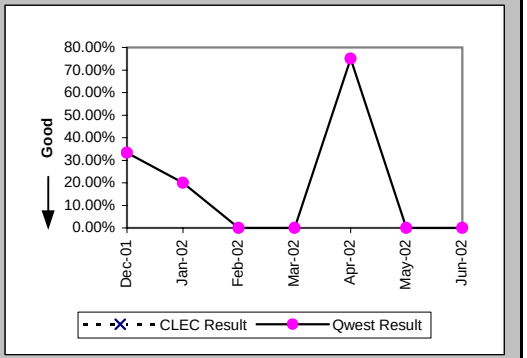
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14:08	6	2:21	2:53			
Jan-02						3:37	5	0:43	0:52			
Feb-02						2:41	1	2:41				
Mar-02						10:29	3	3:30	5:55			
Apr-02						3:48	4	0:57	1:06			
May-02						3:04	2	1:32	1:57			
Jun-02						5:48	3	1:56	0:35			



Checklist #14 - Resale - Repair for DS3 and Higher

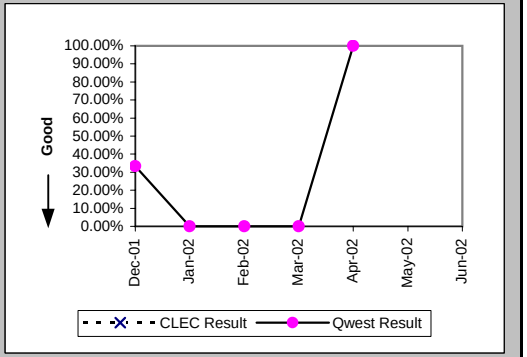
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						1	5	20.00%	40.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			



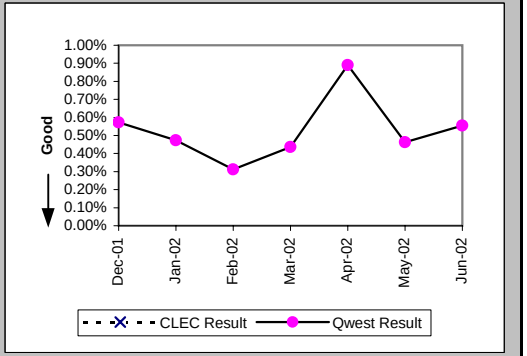
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						0	3	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

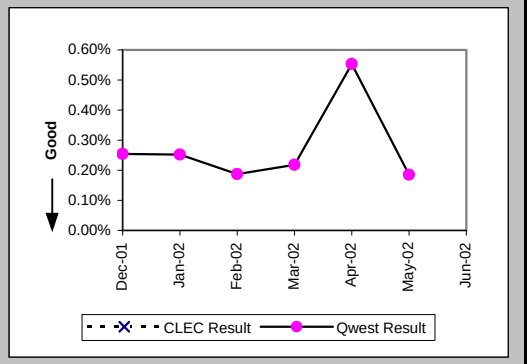
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	3146	0.57%	7.54%			
Jan-02						15	3174	0.47%	6.86%			
Feb-02						10	3197	0.31%	5.58%			
Mar-02						14	3215	0.44%	6.58%			
Apr-02						29	3257	0.89%	9.39%			
May-02						15	3243	0.46%	6.79%			
Jun-02						18	3244	0.55%	7.43%			



Checklist #14 - Resale - Repair for DS3 and Higher

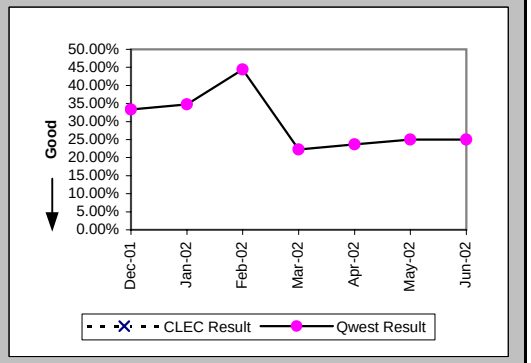
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	3146	0.25%	5.04%			
Jan-02						8	3174	0.25%	5.01%			
Feb-02						6	3197	0.19%	4.33%			
Mar-02						7	3215	0.22%	4.66%			
Apr-02						18	3257	0.55%	7.41%			
May-02						6	3243	0.19%	4.30%			
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

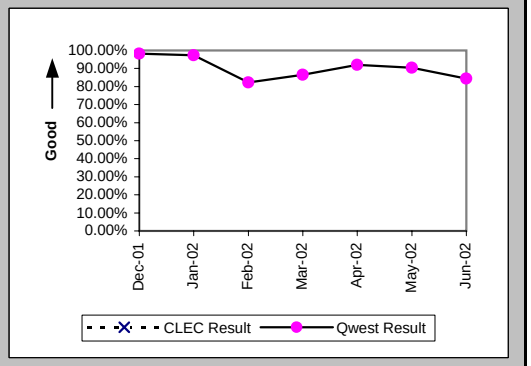
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	27	33.33%	47.14%			
Jan-02						8	23	34.78%	47.63%			
Feb-02						8	18	44.44%	49.69%			
Mar-02						4	18	22.22%	41.57%			
Apr-02						9	38	23.68%	42.51%			
May-02						5	20	25.00%	43.30%			
Jun-02						6	24	25.00%	43.30%			



Checklist #14 - Resale - Frame Relay Installation

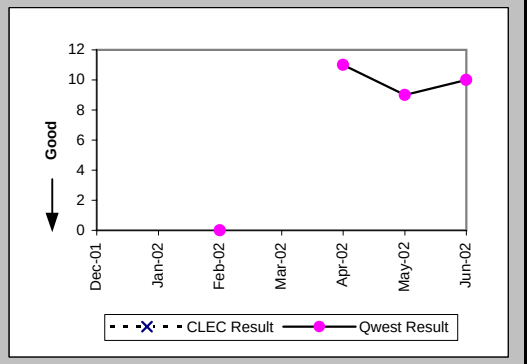
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	55	98.18%	13.36%			
Jan-02						74	76	97.37%	16.01%			
Feb-02						74	90	82.22%	38.23%			
Mar-02						83	96	86.46%	34.22%			
Apr-02						81	88	92.05%	27.06%			
May-02						179	198	90.40%	29.45%			
Jun-02						108	128	84.38%	36.31%			



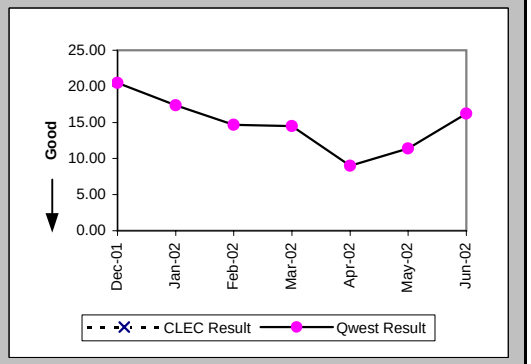
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	1	0.00				
Mar-02												
Apr-02						11	1	11.00				
May-02						9	1	9.00				
Jun-02						20	2	10.00	0.00			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

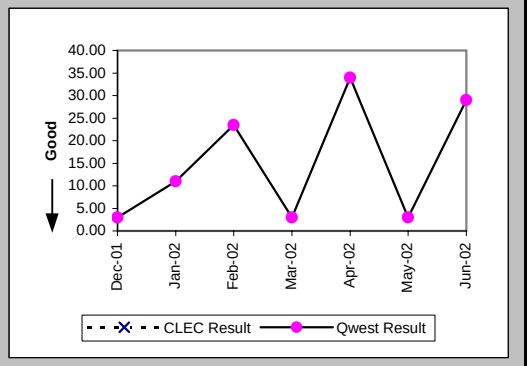
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						82	4	20.50	9.61			
Jan-02						278	16	17.38	16.01			
Feb-02						220	15	14.67	16.83			
Mar-02						203	14	14.50	12.31			
Apr-02						63	7	9.00	5.35			
May-02						251	22	11.41	10.16			
Jun-02						292	18	16.22	14.70			



Checklist #14 - Resale - Frame Relay Installation

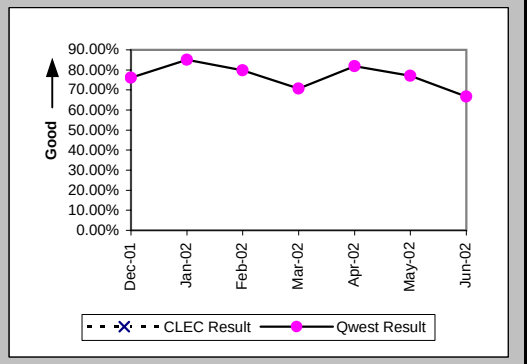
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						11	1	11.00				
Feb-02						47	2	23.50	27.58			
Mar-02						3	1	3.00				
Apr-02						34	1	34.00				
May-02						3	1	3.00				
Jun-02						87	3	29.00	12.12			



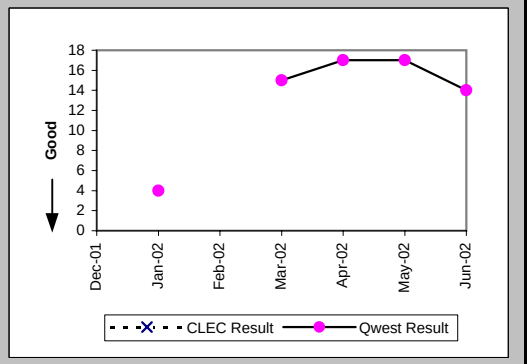
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	46	76.09%	42.66%			
Jan-02						34	40	85.00%	35.71%			
Feb-02						63	79	79.75%	40.19%			
Mar-02						65	92	70.65%	45.54%			
Apr-02						63	77	81.82%	38.57%			
May-02						101	131	77.10%	42.02%			
Jun-02						62	93	66.67%	47.14%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

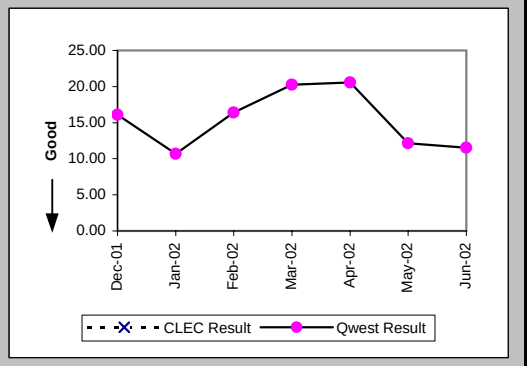
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	1	4.00				
Feb-02												
Mar-02						15	1	15.00				
Apr-02						17	1	17.00				
May-02						17	1	17.00				
Jun-02						14	1	14.00				



Checklist #14 - Resale - Frame Relay Installation

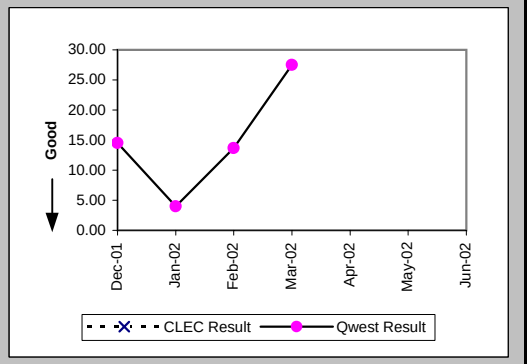
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						241	15	16.07	11.52			
Jan-02						171	16	10.69	7.18			
Feb-02						213	13	16.38	12.99			
Mar-02						547	27	20.26	25.08			
Apr-02						391	19	20.58	18.89			
May-02						377	31	12.16	14.13			
Jun-02						357	31	11.52	8.12			



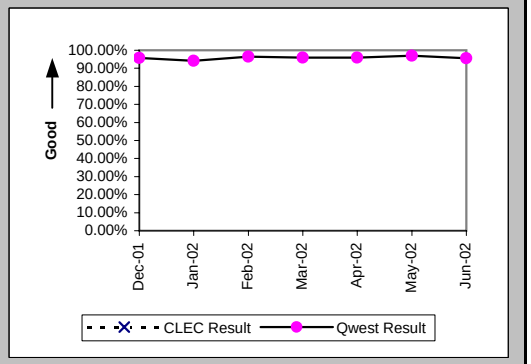
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	2	14.50	7.78			
Jan-02						4	1	4.00				
Feb-02						41	3	13.67	9.87			
Mar-02						55	2	27.50	3.54			
Apr-02												
May-02												
Jun-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

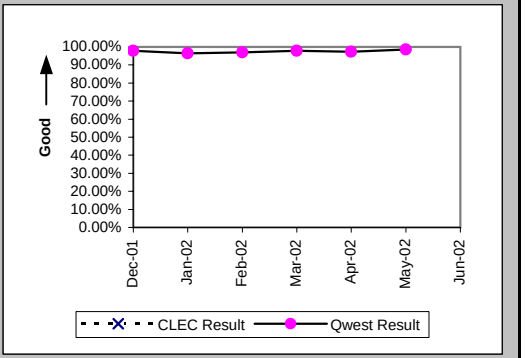
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						177	185	95.68%	20.34%			
Jan-02						130	138	94.20%	23.37%			
Feb-02						164	170	96.47%	18.45%			
Mar-02						186	194	95.88%	19.88%			
Apr-02						186	194	95.88%	19.88%			
May-02						261	269	97.03%	16.99%			
Jun-02						283	296	95.61%	20.49%			



Checklist #14 - Resale - Frame Relay Installation

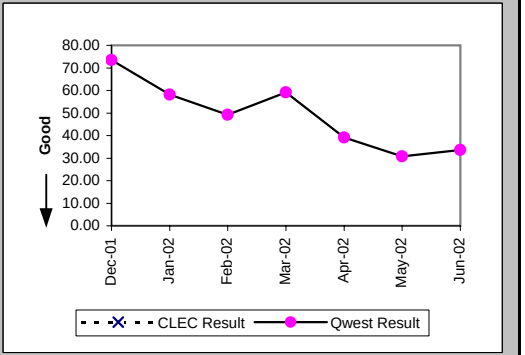
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						181	185	97.84%	14.54%			
Jan-02						133	138	96.38%	18.69%			
Feb-02						165	170	97.06%	16.90%			
Mar-02						190	194	97.94%	14.21%			
Apr-02						189	194	97.42%	15.85%			
May-02						265	269	98.51%	12.10%			
Jun-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

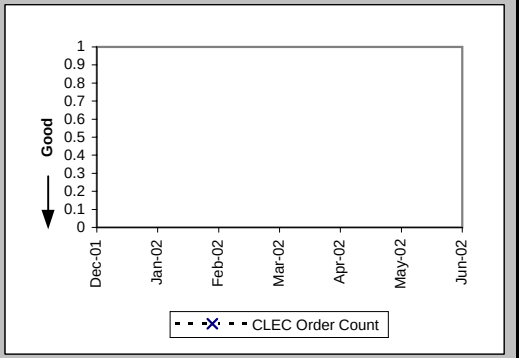
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						956	13	73.54	66.09			
Jan-02						1336	23	58.09	65.67			
Feb-02						1231	25	49.24	56.60			
Mar-02						1596	27	59.11	61.66			
Apr-02						1722	44	39.14	59.68			
May-02						1784	58	30.76	45.51			
Jun-02						1211	36	33.64	50.71			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

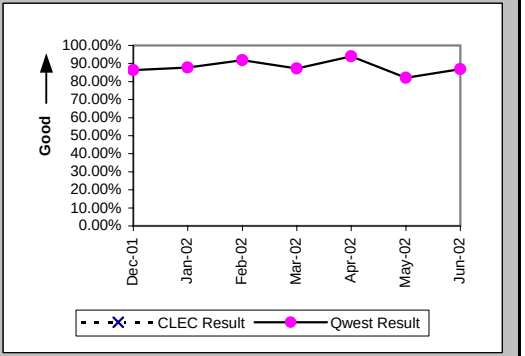
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

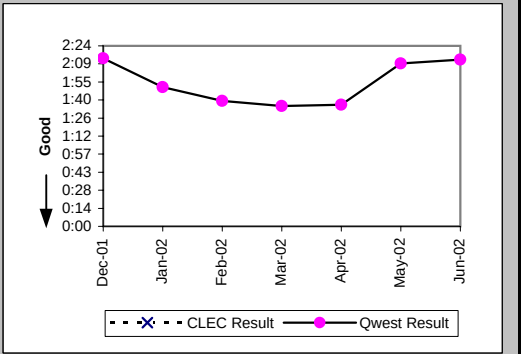
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						88	102	86.27%	34.41%			
Jan-02						94	107	87.85%	32.67%			
Feb-02						79	86	91.86%	27.34%			
Mar-02						82	94	87.23%	33.37%			
Apr-02						110	117	94.02%	23.72%			
May-02						92	112	82.14%	38.30%			
Jun-02						120	138	86.96%	33.68%			



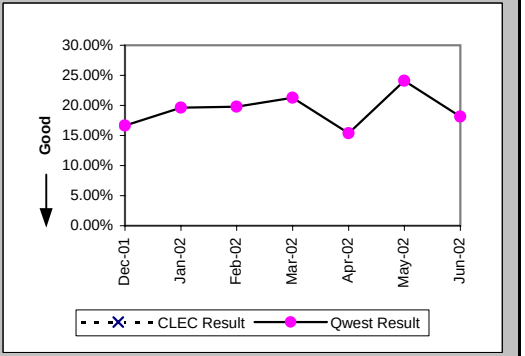
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						227:16	102	2:14	4:06			
Jan-02						198:15	107	1:51	2:36			
Feb-02						143:12	86	1:40	1:54			
Mar-02						150:53	94	1:36	2:11			
Apr-02						188:26	117	1:37	2:08			
May-02						242:00	112	2:10	2:42			
Jun-02						306:29	138	2:13	3:29			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

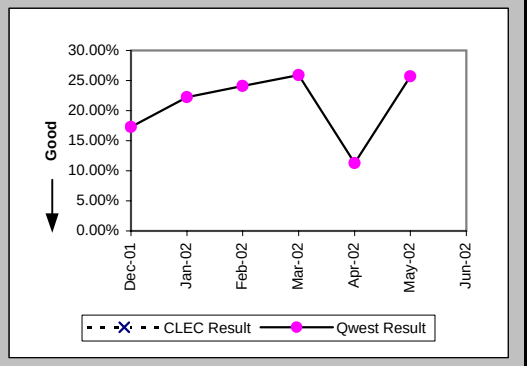
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	102	16.67%	37.27%			
Jan-02						21	107	19.63%	39.72%			
Feb-02						17	86	19.77%	39.82%			
Mar-02						20	94	21.28%	40.93%			
Apr-02						18	117	15.38%	36.08%			
May-02						27	112	24.11%	42.77%			
Jun-02						25	138	18.12%	38.52%			



Checklist #14 - Resale - Frame Relay Repair

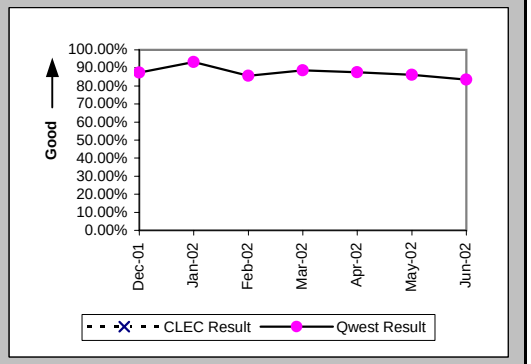
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	52	17.31%	37.83%			
Jan-02						14	63	22.22%	41.57%			
Feb-02						13	54	24.07%	42.75%			
Mar-02						14	54	25.93%	43.82%			
Apr-02						8	71	11.27%	31.62%			
May-02						19	74	25.68%	43.68%			
Jun-02												



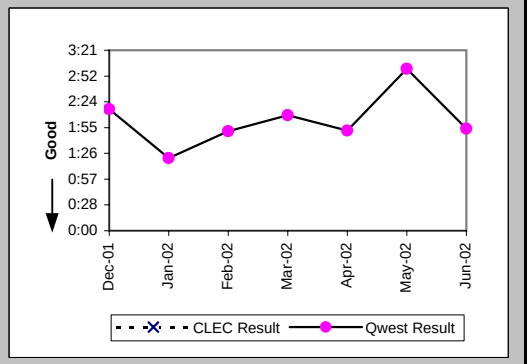
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	79	87.34%	33.25%			
Jan-02						55	59	93.22%	25.14%			
Feb-02						42	49	85.71%	34.99%			
Mar-02						47	53	88.68%	31.68%			
Apr-02						71	81	87.65%	32.90%			
May-02						50	58	86.21%	34.48%			
Jun-02						76	91	83.52%	37.10%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

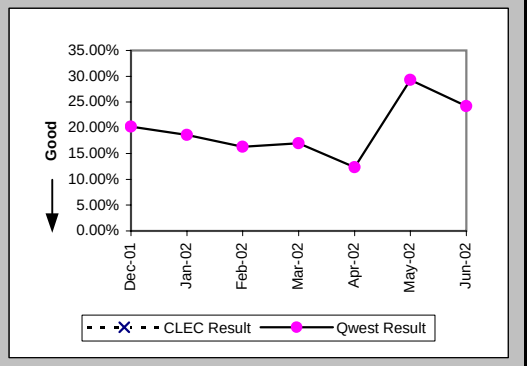
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						179:38	79	2:16	3:39			
Jan-02						79:48	59	1:21	2:51			
Feb-02						90:46	49	1:51	2:16			
Mar-02						113:53	53	2:09	3:42			
Apr-02						151:33	81	1:52	2:56			
May-02						175:00	58	3:01	6:38			
Jun-02						172:37	91	1:54	3:06			



Checklist #14 - Resale - Frame Relay Repair

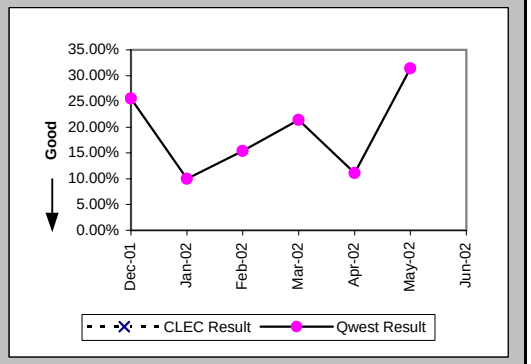
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	79	20.25%	40.19%			
Jan-02						11	59	18.64%	38.95%			
Feb-02						8	49	16.33%	36.96%			
Mar-02						9	53	16.98%	37.55%			
Apr-02						10	81	12.35%	32.90%			
May-02						17	58	29.31%	45.52%			
Jun-02						22	91	24.18%	42.81%			



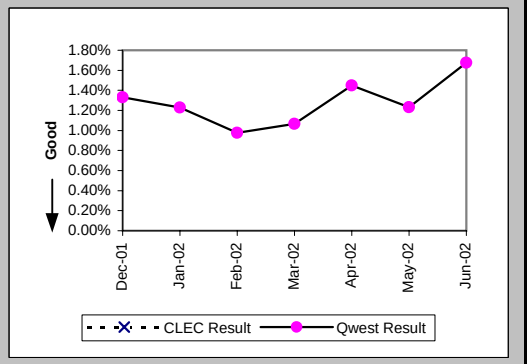
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	43	25.58%	43.63%			
Jan-02						2	20	10.00%	30.00%			
Feb-02						4	26	15.38%	36.08%			
Mar-02						6	28	21.43%	41.03%			
Apr-02						5	45	11.11%	31.43%			
May-02						11	35	31.43%	46.42%			
Jun-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

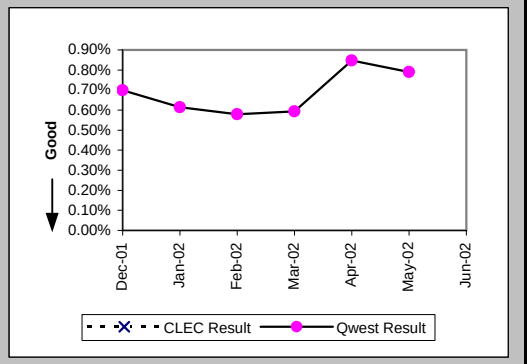
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						181	13602	1.33%	11.46%			
Jan-02						166	13494	1.23%	11.02%			
Feb-02						135	13813	0.98%	9.84%			
Mar-02						147	13811	1.06%	10.26%			
Apr-02						198	13679	1.45%	11.94%			
May-02						170	13788	1.23%	11.04%			
Jun-02						229	13661	1.68%	12.84%			

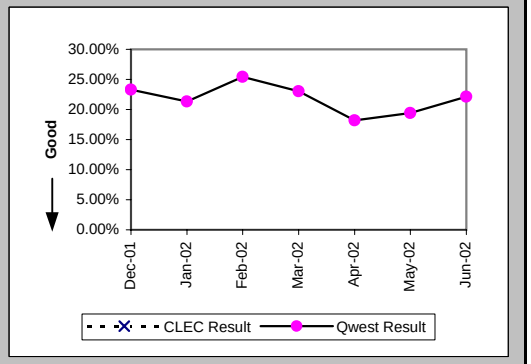


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						95	13602	0.70%	8.33%			
Jan-02						83	13494	0.62%	7.82%			
Feb-02						80	13813	0.58%	7.59%			
Mar-02						82	13811	0.59%	7.68%			
Apr-02						116	13679	0.85%	9.17%			
May-02						109	13788	0.79%	8.86%			
Jun-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	236	23.31%	42.28%			
Jan-02						45	211	21.33%	40.96%			
Feb-02						46	181	25.41%	43.54%			
Mar-02						44	191	23.04%	42.11%			
Apr-02						44	242	18.18%	38.57%			
May-02						41	211	19.43%	39.57%			
Jun-02						65	294	22.11%	41.50%