ride the light SM

Qwest®

Performance Results

Utah

July 2001 - June 2002

July 16, 2002

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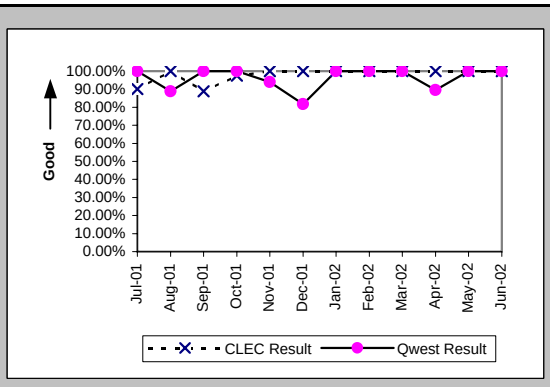
Checklist #1 - Local Interconnection - LIS Installation

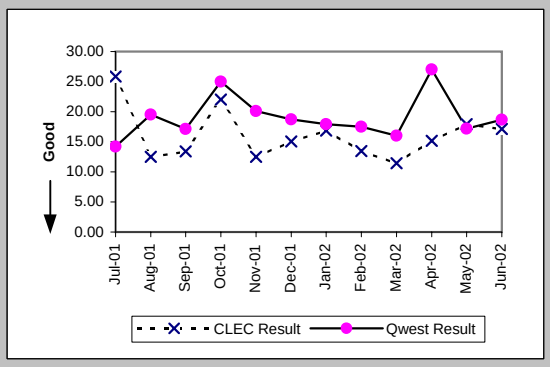
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	20	90.00%	30.00%	31	31	100.00%	N/A	-0.11
Aug-01	12	12	100.00%	0.00%	8	9	88.89%	-0.8	-1.49
Sep-01	24	27	88.89%	31.43%	24	24	100.00%	N/A	-0.04
Oct-01	39	40	97.50%	15.61%	20	20	100.00%	N/A	-0.78
Nov-01	12	12	100.00%	0.00%	31	33	93.94%	-0.75	-1.46
Dec-01	15	15	100.00%	0.00%	9	11	81.82%	-1.19	-1.72
Jan-02	23	23	100.00%	0.00%	11	11	100.00%	N/A	N/A
Feb-02	12	12	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02	9	9	100.00%	0.00%	2	2	100.00%	N/A	N/A
Apr-02	31	31	100.00%	0.00%	17	19	89.47%	-1.18	-1.72
May-02	23	23	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	2	2	100.00%	N/A	N/A



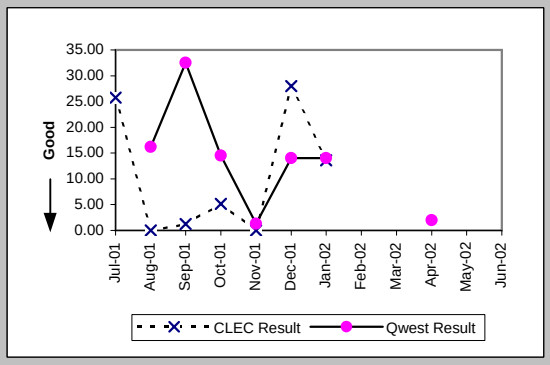
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	827	32	25.84	17.77	569	40	14.22	3.72	1.26
Aug-01	262	21	12.48	6.71	332	17	19.53	-1.61	-1.98
Sep-01	577	43	13.42	5.17	599	35	17.11	-1.83	-2.11
Oct-01	1365	62	22.02	17.76	625	25	25.00	-0.92	-1.56
Nov-01	200	16	12.50	8.57	1105	55	20.09	-3.31	-3.01
Dec-01	286	19	15.05	8.50	262	14	18.71	-1.33	-1.81
Jan-02	674	40	16.85	7.44	251	14	17.93	-0.39	-1.24
Feb-02	175	13	13.46	4.52	280	16	17.50	-1.33	-1.81
Mar-02	126	11	11.45	5.66	32	2	16.00	-0.84	-1.51
Apr-02	515	34	15.15	5.77	567	21	27.00	-12.49	-8.59
May-02	448	25	17.92	10.43	86	5	17.20	0.27	-0.84
Jun-02	137	8	17.12	4.79	112	6	18.67	-0.54	-1.33



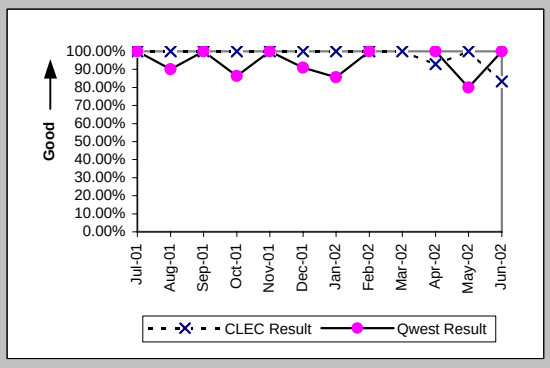
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	206	8	25.75	12.14					
Aug-01	0	1	0.00		81	5	16.20	-0.91	-1.55
Sep-01	14	11	1.27	1.74	65	2	32.50	-3.83	-3.33
Oct-01	36	7	5.14	6.28	29	2	14.50	-0.57	-1.35
Nov-01	0	4	0.00	0.00	32	24	1.33	-1.07	-1.65
Dec-01	28	1	28.00		28	2	14.00	0.68	-0.59
Jan-02	95	7	13.57	4.31	28	2	14.00	-0.03	-1.02
Feb-02									
Mar-02									
Apr-02					4	2	2.00		
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

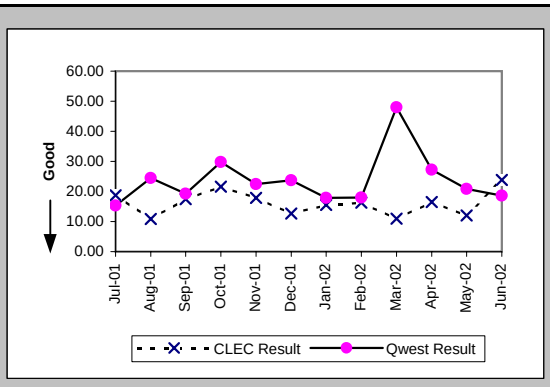
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	25	25	100.00%	N/A	N/A
Aug-01	14	14	100.00%	0.00%	18	20	90.00%	-0.96	-1.58
Sep-01	9	9	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	19	22	86.36%	-1.11	-1.67
Nov-01	10	10	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01	9	9	100.00%	0.00%	10	11	90.91%	-0.7	-1.43
Jan-02	15	15	100.00%	0.00%	6	7	85.71%	-0.89	-1.54
Feb-02	4	4	100.00%	0.00%	3	3	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%					
Apr-02	13	14	92.86%	25.75%	8	8	100.00%	N/A	-0.74
May-02	4	4	100.00%	0.00%	4	5	80.00%	-0.75	-1.45
Jun-02	5	6	83.33%	37.27%	2	2	100.00%	N/A	-0.88



Checklist #1 - Local Interconnection - LIS Installation

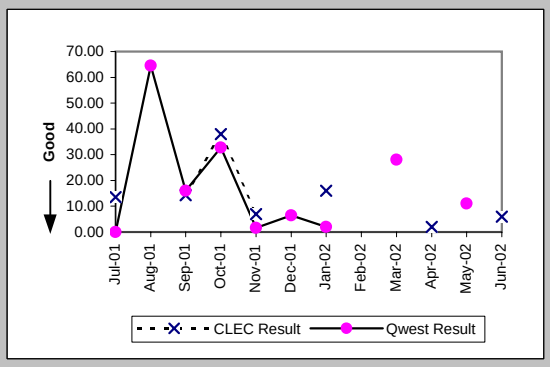
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	262	14	18.71	15.27	505	33	15.30	1.02	-0.38
Aug-01	185	17	10.88	3.10	514	21	24.48	-1.53	-1.93
Sep-01	332	19	17.47	11.05	481	25	19.24	-0.78	-1.48
Oct-01	410	19	21.58	17.16	746	25	29.84	-1.25	-1.76
Nov-01	214	12	17.83	15.21	516	23	22.43	-1.56	-1.95
Dec-01	127	10	12.70	5.17	308	13	23.69	-3.99	-3.43
Jan-02	296	19	15.58	3.59	232	13	17.85	-1.13	-1.69
Feb-02	65	4	16.25	6.85	108	6	18.00	-0.52	-1.32
Mar-02	11	1	11.00		48	1	48.00		
Apr-02	296	18	16.44	5.04	218	8	27.25	-8.31	-6.05
May-02	48	4	12.00	5.03	125	6	20.83	-4.79	-3.91
Jun-02	191	8	23.88	10.09	56	3	18.67	2.01	0.22



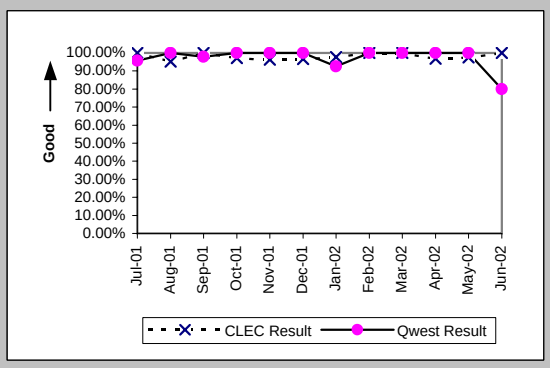
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	2	13.50	17.68	0	1	0.00		
Aug-01					129	2	64.50		
Sep-01	86	6	14.33	5.20	64	4	16.00	-0.27	-1.16
Oct-01	38	1	38.00		131	4	32.75	0.69	-0.58
Nov-01	14	2	7.00	9.90	15	9	1.67	1.3	-0.21
Dec-01					13	2	6.50		
Jan-02	32	2	16.00	1.41	2	1	2.00		
Feb-02									
Mar-02					28	1	28.00		
Apr-02	2	1	2.00						
May-02					11	1	11.00		
Jun-02	6	1	6.00						



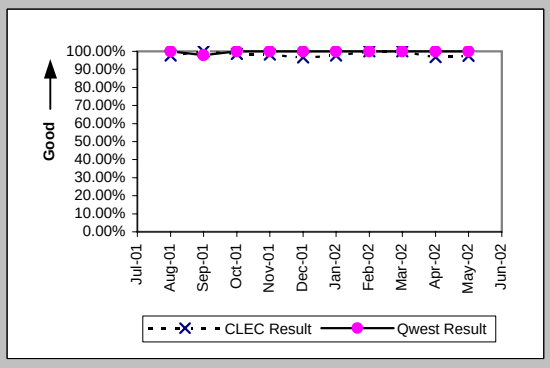
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	32	100.00%	0.00%	46	48	95.83%	-0.91	-1.56
Aug-01	40	42	95.24%	21.30%	56	56	100.00%	N/A	-0.18
Sep-01	50	50	100.00%	0.00%	48	49	97.96%	-0.72	-1.44
Oct-01	70	72	97.22%	16.43%	55	55	100.00%	N/A	-0.35
Nov-01	53	55	96.36%	18.72%	64	64	100.00%	N/A	-0.24
Dec-01	28	29	96.55%	18.25%	53	53	100.00%	N/A	-0.43
Jan-02	43	44	97.73%	14.90%	25	27	92.59%	-0.8	-1.49
Feb-02	38	38	100.00%	0.00%	25	25	100.00%	N/A	N/A
Mar-02	15	15	100.00%	0.00%	13	13	100.00%	N/A	N/A
Apr-02	31	32	96.88%	17.40%	16	16	100.00%	N/A	-0.78
May-02	40	41	97.56%	15.43%	20	20	100.00%	N/A	-0.77
Jun-02	23	23	100.00%	0.00%	8	10	80.00%	-1.32	-1.8



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

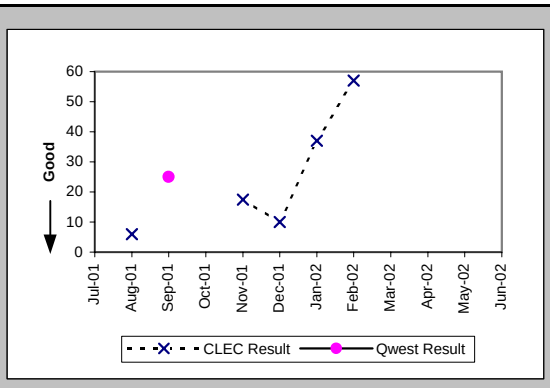
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	41	42	97.62%	15.25%	56	56	100.00%	N/A	-0.53
Sep-01	50	50	100.00%	0.00%	48	49	97.96%	-0.72	-1.44
Oct-01	71	72	98.61%	11.70%	55	55	100.00%	N/A	-0.66
Nov-01	54	55	98.18%	13.36%	64	64	100.00%	N/A	-0.57
Dec-01	28	29	96.55%	18.25%	53	53	100.00%	N/A	-0.43
Jan-02	43	44	97.73%	14.90%	27	27	100.00%	N/A	-0.72
Feb-02	38	38	100.00%	0.00%	25	25	100.00%	N/A	N/A
Mar-02	15	15	100.00%	0.00%	13	13	100.00%	N/A	N/A
Apr-02	31	32	96.88%	17.40%	16	16	100.00%	N/A	-0.78
May-02	40	41	97.56%	15.43%	20	20	100.00%	N/A	-0.77
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

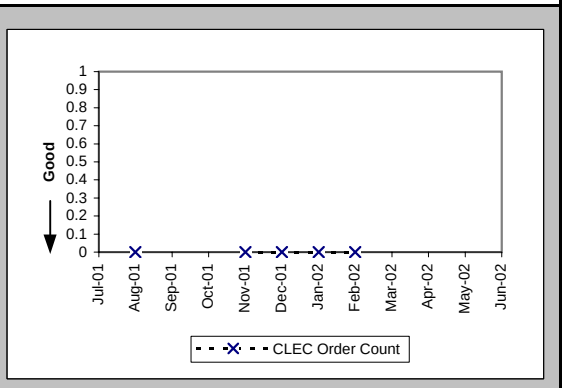
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	12	2	6.00	1.41					
Sep-01					25	1	25.00		
Oct-01									
Nov-01	35	2	17.50	0.71					
Dec-01	20	2	10.00	7.07					
Jan-02	37	1	37.00						
Feb-02	57	1	57.00						
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

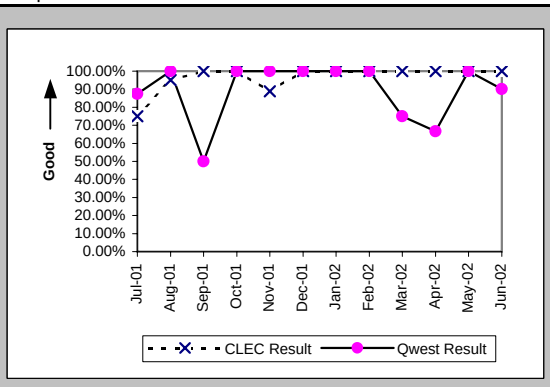
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #1 - Local Interconnection - LIS Repair

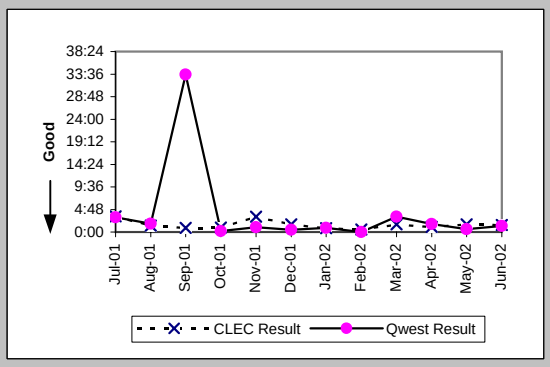
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	7	8	87.50%	0.35	-0.78
Aug-01	19	20	95.00%	21.79%	9	9	100.00%	N/A	-0.8
Sep-01	4	4	100.00%	0.00%	2	4	50.00%	-1.41	-1.86
Oct-01	7	7	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01	8	9	88.89%	31.43%	5	5	100.00%	N/A	-0.75
Dec-01	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-02	5	5	100.00%	0.00%	2	2	100.00%	N/A	N/A
Mar-02	6	6	100.00%	0.00%	6	8	75.00%	-1.07	-1.65
Apr-02	9	9	100.00%	0.00%	2	3	66.67%	-1.06	-1.64
May-02	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02	11	11	100.00%	0.00%	9	10	90.00%	-0.76	-1.46



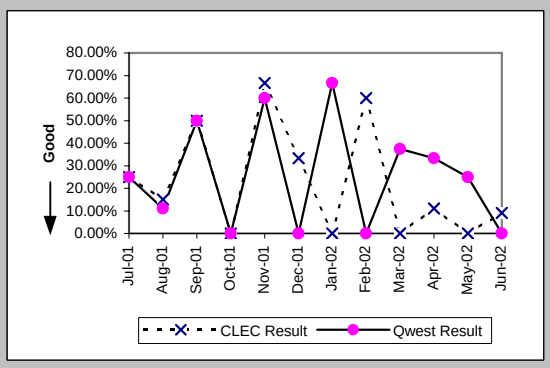
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13:22	4	3:20	2:03	24:45	8	3:06	0.86	-0.48
Aug-01	26:59	20	1:21	1:28	16:15	9	1:48	-0.76	-1.46
Sep-01	3:40	4	0:55	0:21	133:53	4	33:28	-0.78	-1.47
Oct-01	6:54	7	0:59	0:43	0:22	2	0:11	1.61	-0.02
Nov-01	29:20	9	3:16	5:13	5:08	5	1:02	0.41	-0.75
Dec-01	4:54	3	1:38	0:59	1:00	2	0:30	1.29	-0.21
Jan-02	4:11	5	0:50	0:52	2:46	3	0:55	-0.64	-1.39
Feb-02	2:43	5	0:33	0:06	0:02	2	0:01		
Mar-02	10:00	6	1:40	1:02	26:16	8	3:17	-0.58	-1.35
Apr-02	9:41	9	1:05	0:53	5:13	3	1:44	-0.42	-1.26
May-02	6:38	4	1:40	1:02	2:25	4	0:36	1.42	-0.14
Jun-02	16:24	11	1:29	1:08	13:00	10	1:18	0.55	-0.67



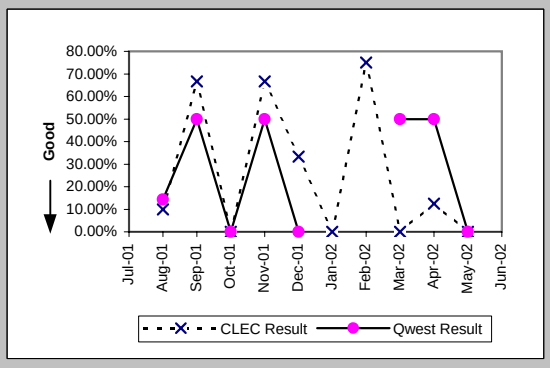
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	2	8	25.00%	0	-1
Aug-01	3	20	15.00%	35.71%	1	9	11.11%	0.09	-0.94
Sep-01	2	4	50.00%	50.00%	2	4	50.00%	0	-1
Oct-01	0	7	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	6	9	66.67%	47.14%	3	5	60.00%	0.14	-0.92
Dec-01	1	3	33.33%	47.14%	0	2	0.00%	N/A	-0.71
Jan-02	0	5	0.00%	0.00%	2	3	66.67%	-1.94	-2.18
Feb-02	3	5	60.00%	48.99%	0	2	0.00%	N/A	-0.29
Mar-02	0	6	0.00%	0.00%	3	8	37.50%	-1.43	-1.87
Apr-02	1	9	11.11%	31.43%	1	3	33.33%	-0.71	-1.43
May-02	0	4	0.00%	0.00%	1	4	25.00%	-0.82	-1.5
Jun-02	1	11	9.09%	28.75%	0	10	0.00%	N/A	-0.61



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

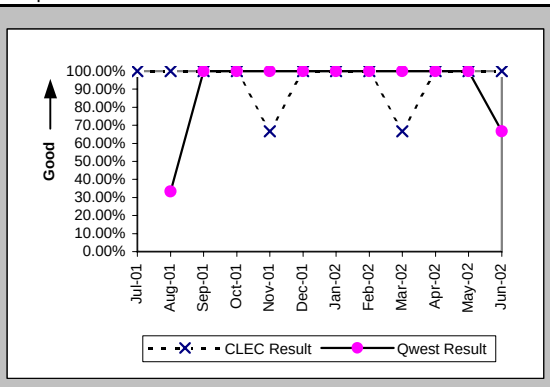
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	10	10.00%	30.00%	1	7	14.29%	-0.25	-1.15
Sep-01	2	3	66.67%	47.14%	2	4	50.00%	0.21	-0.87
Oct-01	0	7	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	4	6	66.67%	47.14%	1	2	50.00%	0.2	-0.88
Dec-01	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Jan-02	0	2	0.00%	0.00%					
Feb-02	3	4	75.00%	43.30%					
Mar-02	0	5	0.00%	0.00%	3	6	50.00%	-1.65	-2
Apr-02	1	8	12.50%	33.07%	1	2	50.00%	-0.95	-1.58
May-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

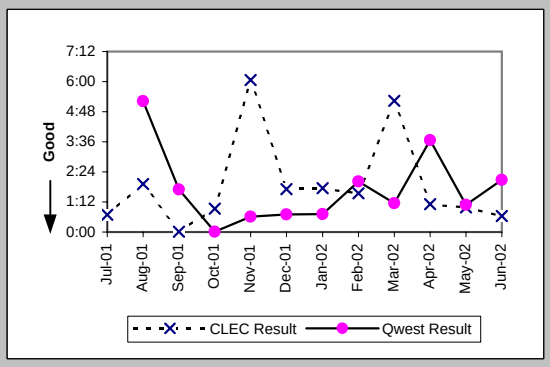
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%					
Aug-01	6	6	100.00%	0.00%	1	3	33.33%	-2	-2.22
Sep-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Oct-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	2	3	66.67%	47.14%	3	3	100.00%	N/A	-0.63
Dec-01	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	2	3	66.67%	47.14%	2	2	100.00%	N/A	-0.71
Apr-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	2	3	66.67%	-0.87	-1.53



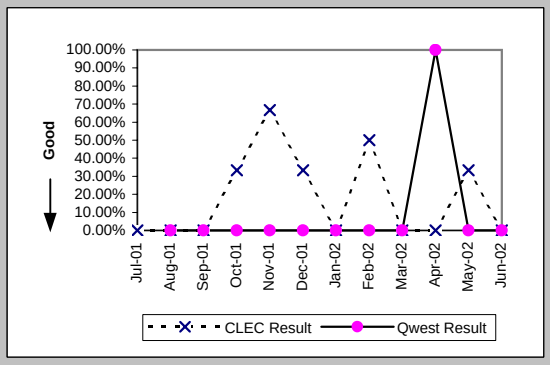
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:41	1	0:41						
Aug-01	11:31	6	1:55	0:59	15:40	3	5:13	-2.17	-2.32
Sep-01	0:01	1	0:01		5:06	3	1:42	-2.46	-2.49
Oct-01	2:47	3	0:56	0:30	0:01	1	0:01		
Nov-01	18:13	3	6:04	9:39	1:50	3	0:37	1.65	0.01
Dec-01	5:08	3	1:43	0:40	1:24	2	0:42	1.32	-0.2
Jan-02	6:59	4	1:45	1:26	1:26	2	0:43	0.13	-0.92
Feb-02	6:10	4	1:33	1:41	2:01	1	2:01		
Mar-02	15:42	3	5:14	7:48	2:17	2	1:09	1.31	-0.2
Apr-02	1:07	1	1:07		3:40	1	3:40		
May-02	2:56	3	0:59	0:35	2:11	2	1:05	-0.16	-1.1
Jun-02	1:55	3	0:38	0:21	6:16	3	2:05	-0.58	-1.35



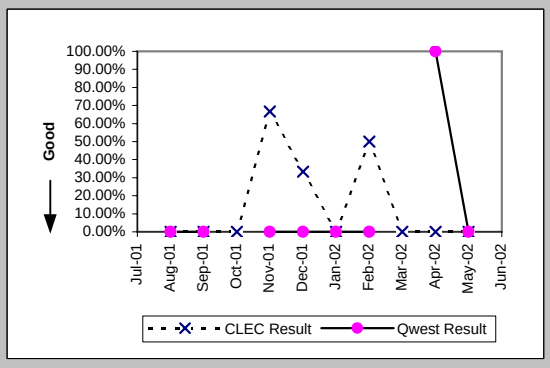
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%					
Aug-01	0	6	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Oct-01	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Nov-01	2	3	66.67%	47.14%	0	3	0.00%	N/A	-0.2
Dec-01	1	3	33.33%	47.14%	0	2	0.00%	N/A	-0.71
Jan-02	0	4	0.00%	0.00%	0	2	0.00%	N/A	N/A
Feb-02	2	4	50.00%	50.00%	0	1	0.00%	N/A	-0.71
Mar-02	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	
May-02	1	3	33.33%	47.14%	0	2	0.00%	N/A	-0.71
Jun-02	0	3	0.00%	0.00%	0	3	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

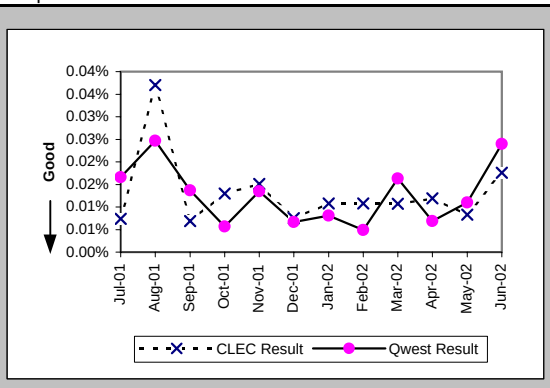
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	0	2	0.00%	N/A	N/A
Sep-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Oct-01	0	1	0.00%	0.00%					
Nov-01	2	3	66.67%	47.14%	0	3	0.00%	N/A	-0.2
Dec-01	1	3	33.33%	47.14%	0	2	0.00%	N/A	-0.71
Jan-02	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Feb-02	2	4	50.00%	50.00%	0	1	0.00%	N/A	-0.71
Mar-02	0	2	0.00%	0.00%					
Apr-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	
May-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

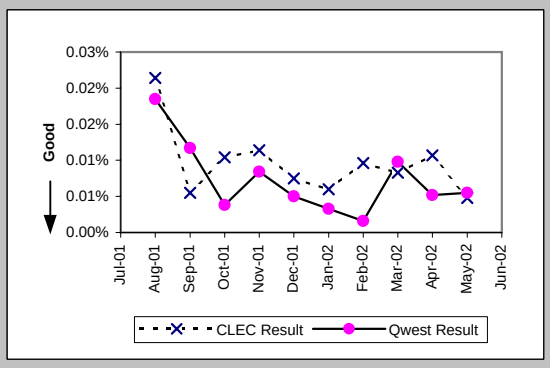
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	67870	0.01%	0.86%	8	48290	0.02%	-1.2	-1.73
Aug-01	26	70176	0.04%	1.92%	12	48543	0.02%	1.33	-0.19
Sep-01	5	72174	0.01%	0.83%	7	51182	0.01%	-1	-1.61
Oct-01	10	77106	0.01%	1.14%	3	53006	0.01%	1.72	0.05
Nov-01	12	79219	0.02%	1.23%	8	59462	0.01%	0.27	-0.84
Dec-01	6	80035	0.01%	0.87%	4	60004	0.01%	0.19	-0.89
Jan-02	9	83318	0.01%	1.04%	5	61444	0.01%	0.56	-0.66
Feb-02	9	83201	0.01%	1.04%	3	61780	0.00%	1.61	-0.02
Mar-02	9	83941	0.01%	1.04%	10	61228	0.02%	-0.83	-1.5
Apr-02	10	84108	0.01%	1.09%	4	57676	0.01%	1.1	-0.33
May-02	7	84104	0.01%	0.91%	6	54447	0.01%	-0.47	-1.28
Jun-02	14	79720	0.02%	1.33%	13	54207	0.02%	-0.74	-1.45



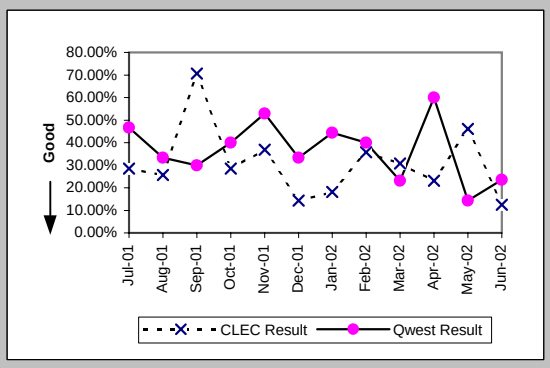
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	15	70176	0.02%	1.46%	9	48543	0.02%	0.35	-0.79
Sep-01	4	72174	0.01%	0.74%	6	51182	0.01%	-0.99	-1.6
Oct-01	8	77106	0.01%	1.02%	2	53006	0.00%	1.9	0.16
Nov-01	9	79219	0.01%	1.07%	5	59462	0.01%	0.59	-0.64
Dec-01	6	80035	0.01%	0.87%	3	60004	0.01%	0.65	-0.6
Jan-02	5	83318	0.01%	0.77%	2	61444	0.00%	0.91	-0.45
Feb-02	8	83201	0.01%	0.98%	1	61780	0.00%	3.74	1.28
Mar-02	7	83941	0.01%	0.91%	6	61228	0.01%	-0.28	-1.17
Apr-02	9	84108	0.01%	1.03%	3	57676	0.01%	1.41	-0.14
May-02	4	84104	0.00%	0.69%	3	54447	0.01%	-0.18	-1.11
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

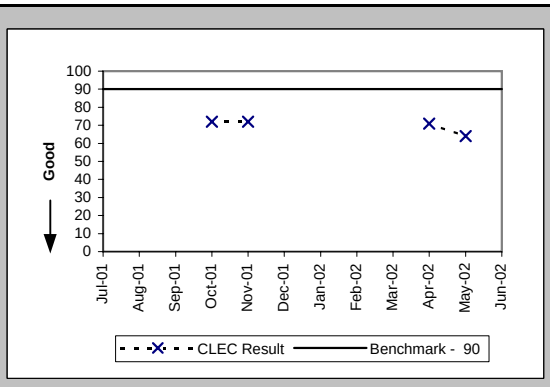
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	7	28.57%	45.18%	7	15	46.67%	-0.79	-1.48
Aug-01	9	35	25.71%	43.71%	6	18	33.33%	-0.56	-1.34
Sep-01	12	17	70.59%	45.56%	3	10	30.00%	1.98	0.2
Oct-01	4	14	28.57%	45.18%	2	5	40.00%	-0.45	-1.27
Nov-01	7	19	36.84%	48.24%	9	17	52.94%	-0.97	-1.59
Dec-01	1	7	14.29%	34.99%	2	6	33.33%	-0.73	-1.44
Jan-02	2	11	18.18%	38.57%	4	9	44.44%	-1.18	-1.71
Feb-02	5	14	35.71%	47.92%	2	5	40.00%	-0.17	-1.1
Mar-02	4	13	30.77%	46.15%	3	13	23.08%	0.22	-0.87
Apr-02	3	13	23.08%	42.13%	6	10	60.00%	-1.79	-2.09
May-02	6	13	46.15%	49.85%	1	7	14.29%	1.33	-0.19
Jun-02	2	16	12.50%	33.07%	4	17	23.53%	-0.75	-1.45



Checklist #1 - Collocation

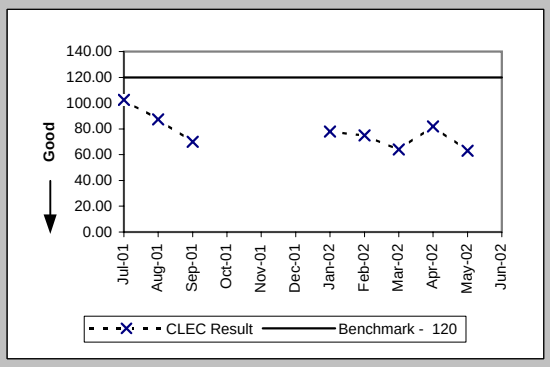
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	72	1	72.00	
Nov-01	72	1	72.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	213	3	71.00	
May-02	128	2	64.00	
Jun-02				



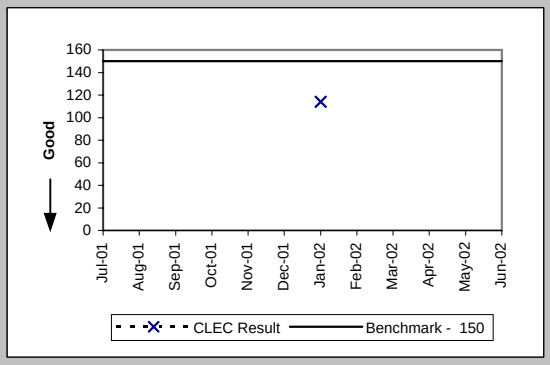
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	718	7	102.57	10.61
Aug-01	175	2	87.50	4.95
Sep-01	70	1	70.00	
Oct-01				
Nov-01				
Dec-01				
Jan-02	156	2	78.00	
Feb-02	75	1	75.00	
Mar-02	64	1	64.00	
Apr-02	82	1	82.00	
May-02	63	1	63.00	
Jun-02				



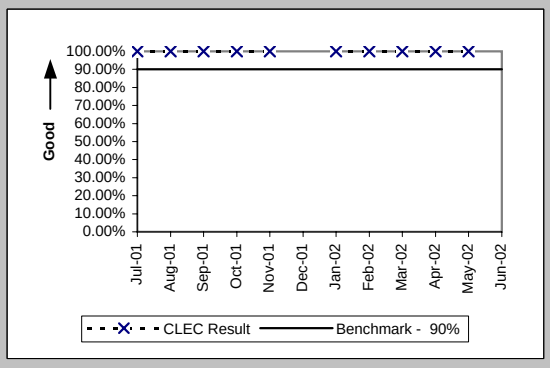
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	114	1	114.00	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

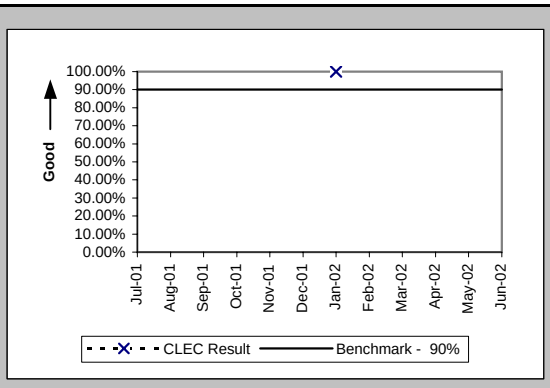
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	7	100.00%	0.00%
Aug-01	2	2	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	1	1	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	2	2	100.00%	
Feb-02	1	1	100.00%	
Mar-02	1	1	100.00%	
Apr-02	4	4	100.00%	
May-02	3	3	100.00%	
Jun-02				



Checklist #1 - Collocation

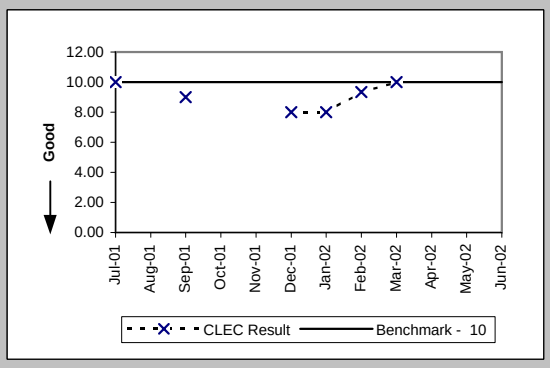
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	5	5	100.00%	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



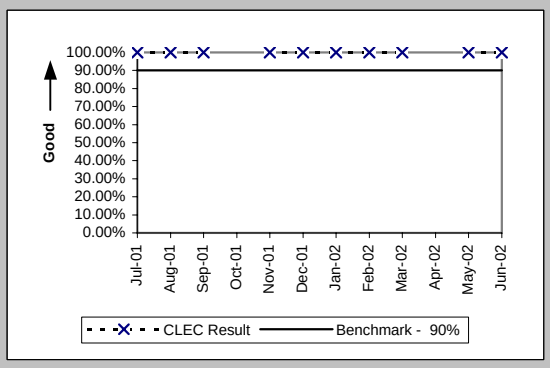
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	10	1	10.00	
Aug-01				
Sep-01	45	5	9.00	0.00
Oct-01				
Nov-01				
Dec-01	8	1	8.00	
Jan-02	8	1	8.00	
Feb-02	28	3	9.33	
Mar-02	10	1	10.00	
Apr-02				
May-02				
Jun-02				



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

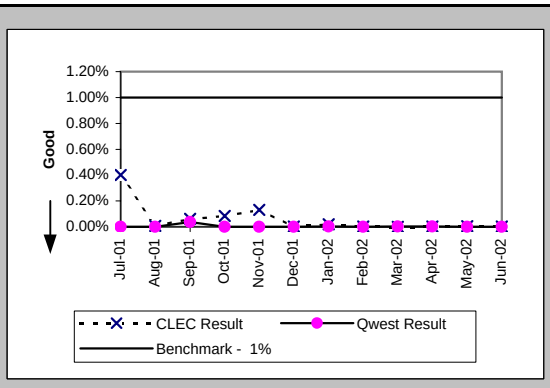
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	1	1	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02	1	1	100.00%	
Feb-02	4	4	100.00%	
Mar-02	3	3	100.00%	
Apr-02				
May-02	2	2	100.00%	
Jun-02	1	1	100.00%	



Checklist #1 - Trunk Blocking

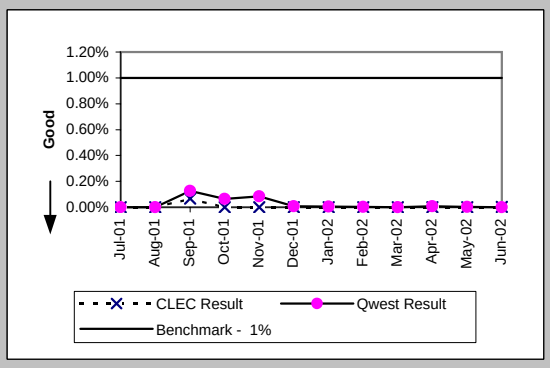
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	42.87	10728	0.40%	1.61%	0	21432	0.00%		
Aug-01	0.79	10464	0.01%	0.06%	0	22372	0.00%		
Sep-01	6.8	11040	0.06%	0.17%	8.41	22372	0.04%	7.64	3.64
Oct-01	9.47	11184	0.08%	0.32%	0	22780	0.00%		
Nov-01	14.46	11040	0.13%	0.67%	0	22372	0.00%		
Dec-01	0.2	10608	0.00%	0.02%	0	22780	0.00%		
Jan-02	1.95	10464	0.02%	0.10%	0.77	22780	0.00%	50.31	29.59
Feb-02	0.37	10392	0.00%	0.04%	0	22852	0.00%		
Mar-02	0.08	11088	0.00%	0.01%	0.65	22852	0.00%	-15.4	-10.36
Apr-02	0.38	12312	0.00%	0.02%	0.54	18556	0.00%	0.66	-0.6
May-02	0.75	12696	0.01%	0.03%	0	18244	0.00%		
Jun-02	0.26	12168	0.00%	0.02%	0.02	18244	0.00%	149.86	90.11



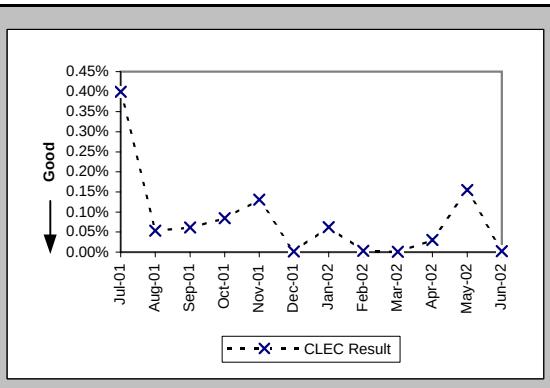
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2280	0.00%	0.00%	0.29	23665	0.00%	-2.88	-2.75
Aug-01	0	2280	0.00%	0.00%	0.08	24210	0.00%	-8.65	-6.26
Sep-01	6.93	10520	0.07%	0.56%	31.4	24906	0.13%	-6.24	-4.79
Oct-01	0	2736	0.00%	0.00%	16.12	24714	0.07%	-7.85	-5.77
Nov-01	0	2832	0.00%	0.00%	21	25122	0.08%	-8.07	-5.9
Dec-01	0	2952	0.00%	0.00%	3.48	50607	0.01%	-3.83	-3.33
Jan-02	0	2904	0.00%	0.00%	2.24	50434	0.00%	-11.32	-7.88
Feb-02	0	2928	0.00%	0.00%	0.7	49378	0.00%	-3.67	-3.23
Mar-02	0	3024	0.00%	0.00%	0.41	48708	0.00%	-14.28	-9.68
Apr-02	0	3168	0.00%	0.00%	3.28	40308	0.01%	-7.91	-5.81
May-02	0	3072	0.00%	0.00%	0.47	36060	0.00%	-7.6	-5.62
Jun-02	0.07	2904	0.00%	0.01%	0.14	35004	0.00%	54.53	32.15

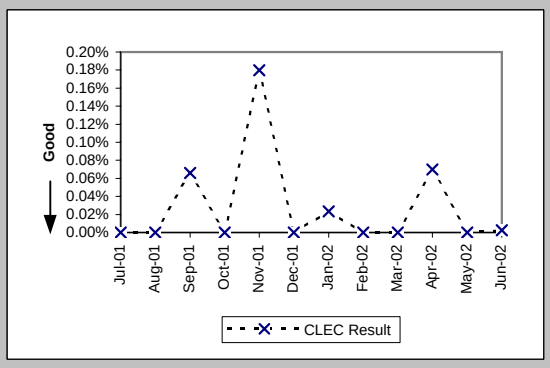


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	42.87	10728	0.40%	1.61%
Aug-01	5.73	10704	0.05%	0.31%
Sep-01	6.8	11040	0.06%	0.17%
Oct-01	9.47	11184	0.08%	0.32%
Nov-01	14.46	11040	0.13%	0.67%
Dec-01	0.2	10608	0.00%	0.02%
Jan-02	6.58	10536	0.06%	0.54%
Feb-02	0.37	10392	0.00%	0.04%
Mar-02	0.08	11088	0.00%	0.01%
Apr-02	3.79	12360	0.03%	0.44%
May-02	20.28	13128	0.15%	0.81%
Jun-02	0.26	12168	0.00%	0.02%

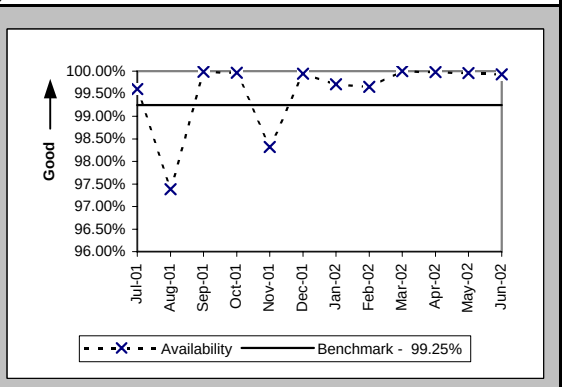


Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	0	2280	0.00%	0.00%
Aug-01	0	2280	0.00%	0.00%
Sep-01	6.93	10520	0.07%	0.56%
Oct-01	0	2736	0.00%	0.00%
Nov-01	5.3	2952	0.18%	0.89%
Dec-01	0	2952	0.00%	0.00%
Jan-02	0.68	2928	0.02%	0.26%
Feb-02	0	2928	0.00%	0.00%
Mar-02	0	3024	0.00%	0.00%
Apr-02	2.25	3216	0.07%	0.58%
May-02	0	3072	0.00%	0.00%
Jun-02	0.07	2904	0.00%	0.01%

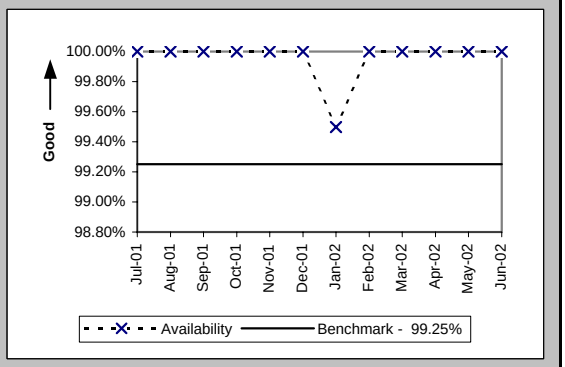


Checklist #2 - Gateway Availability

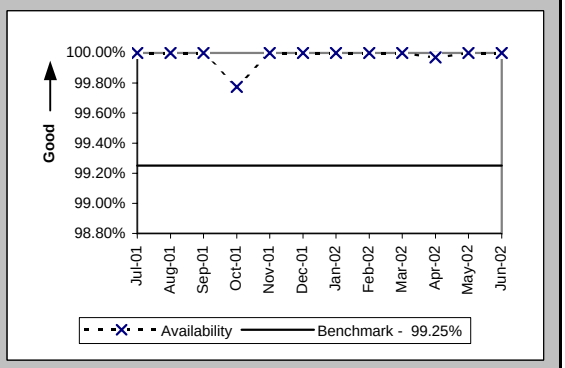
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	
Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



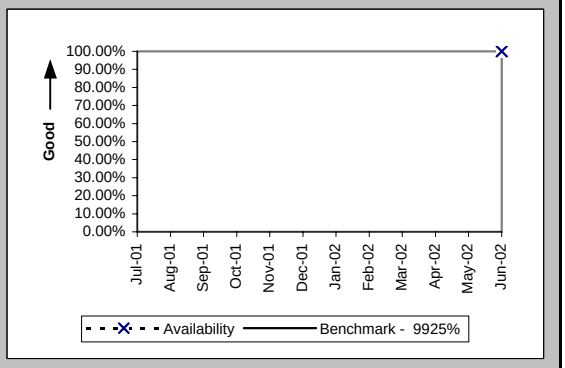
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



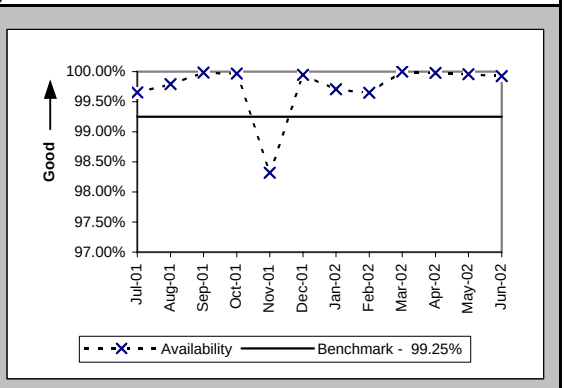
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

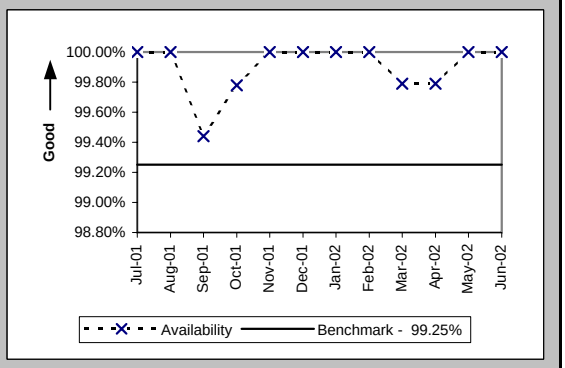
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



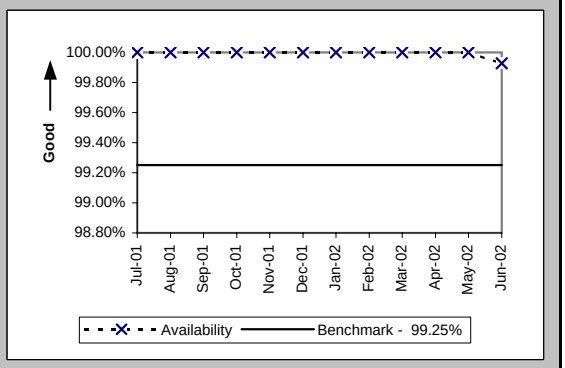
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



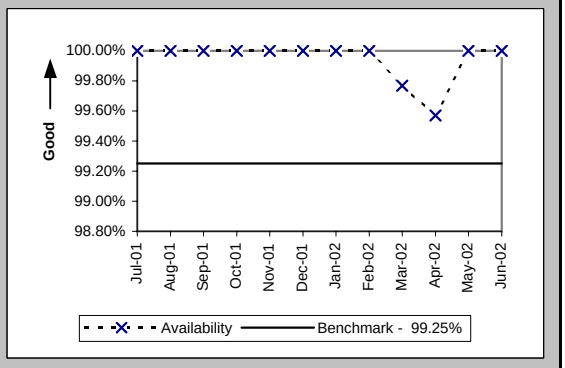
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

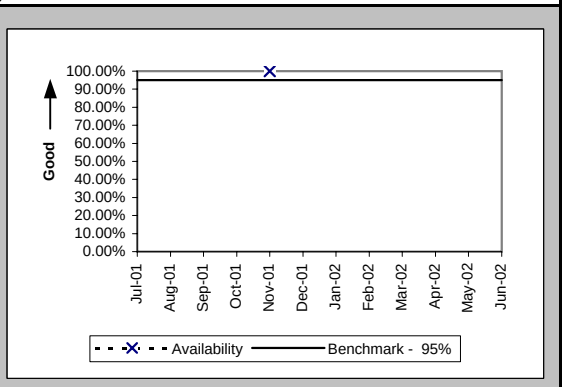
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

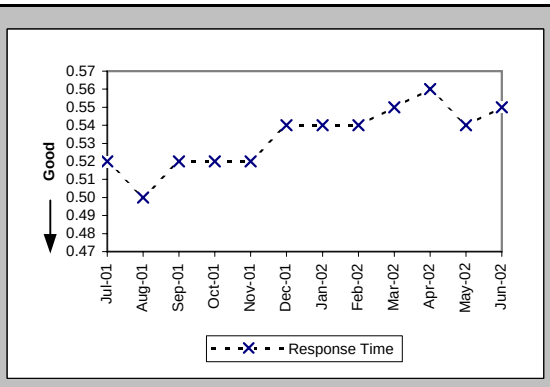


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

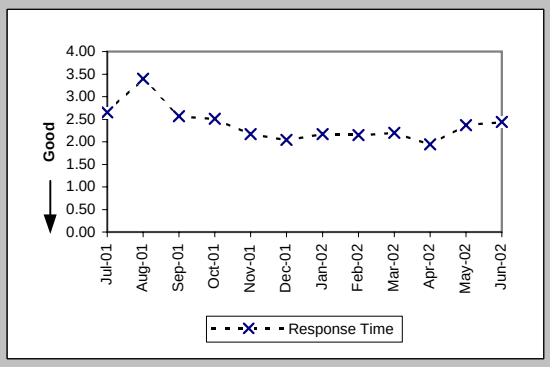
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



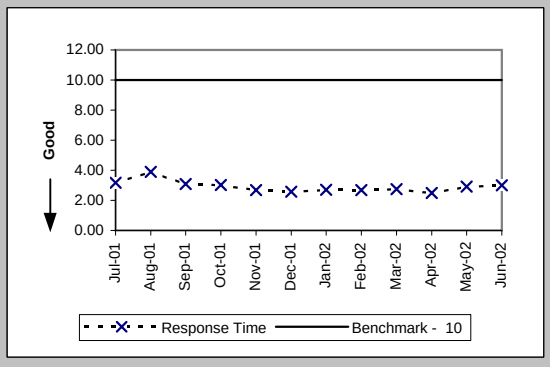
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



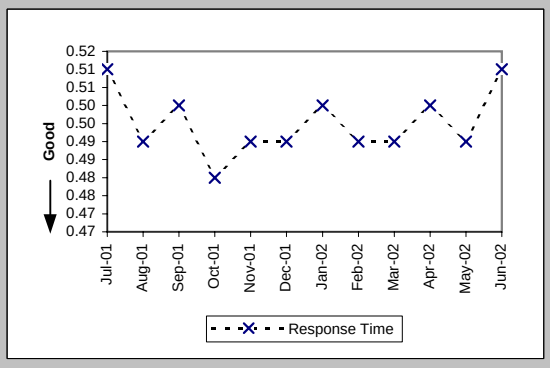
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

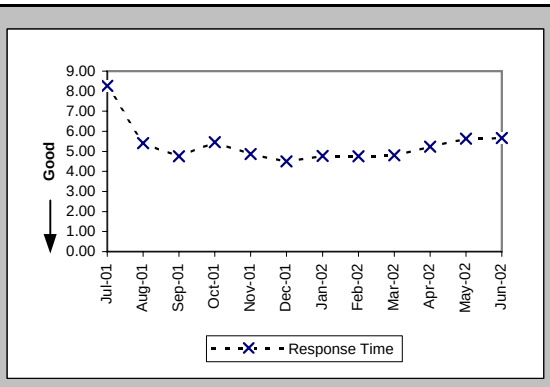
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

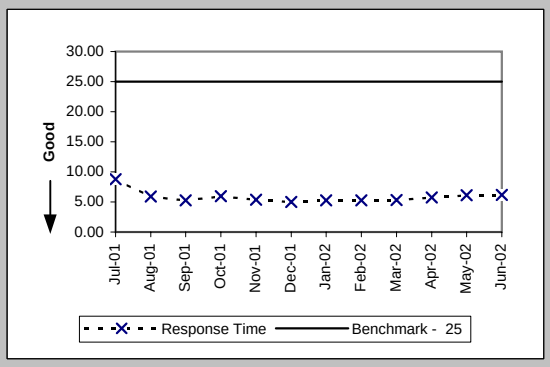
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



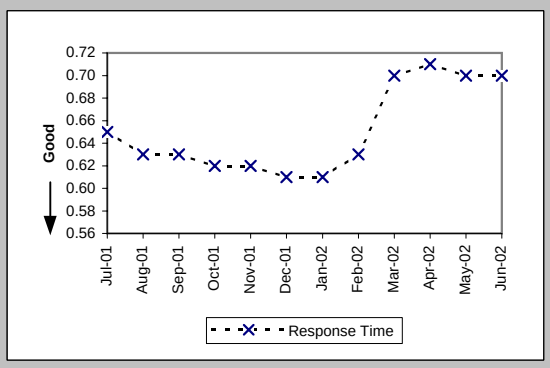
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



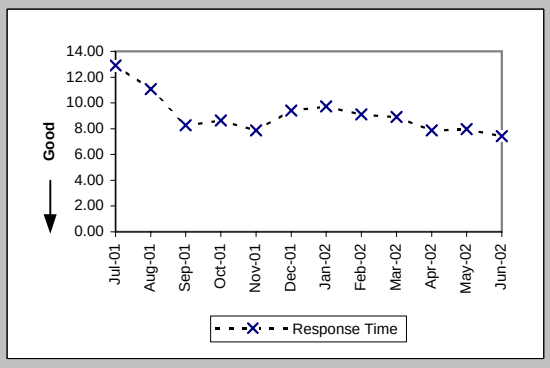
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

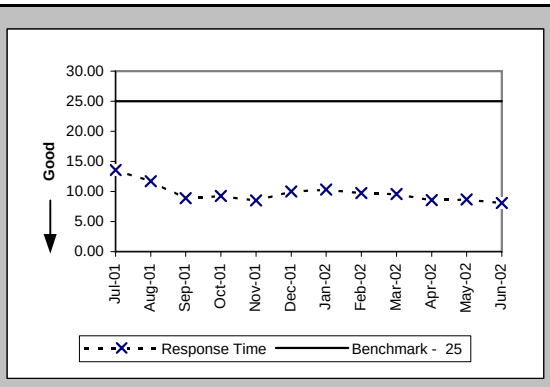
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

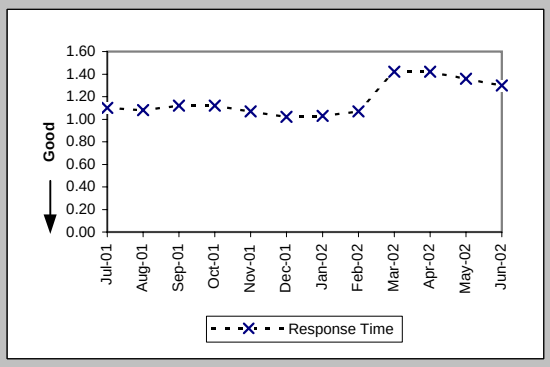
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



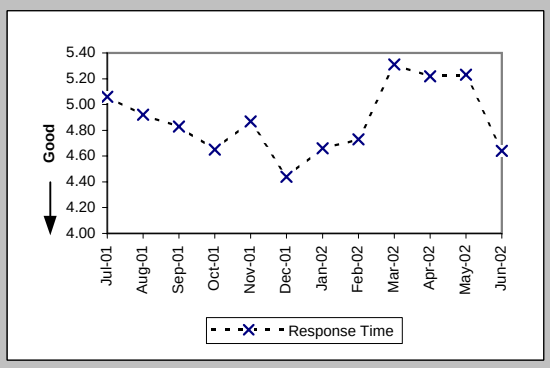
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



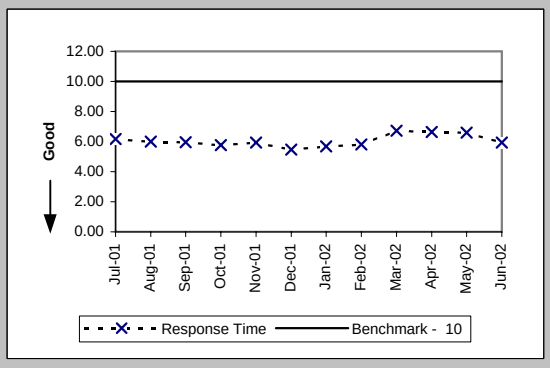
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

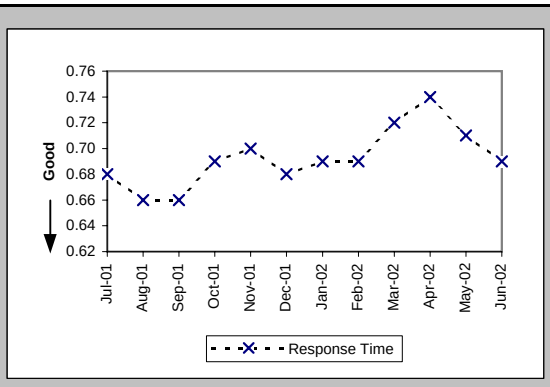
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

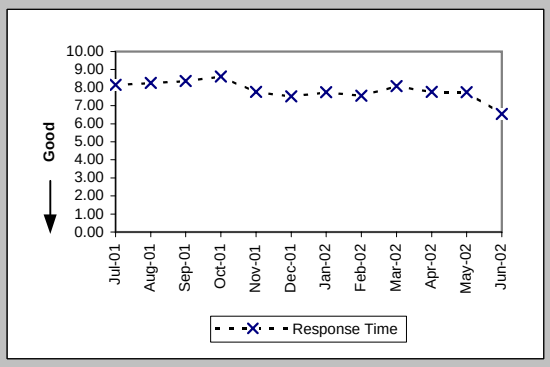
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



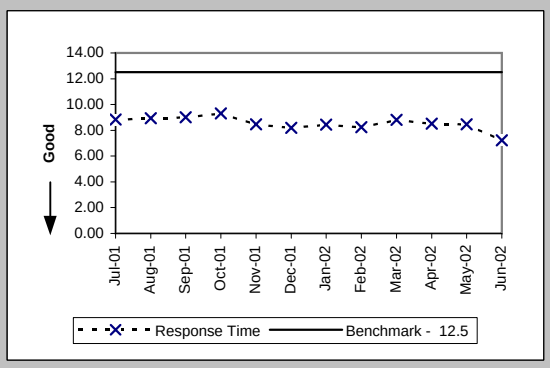
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



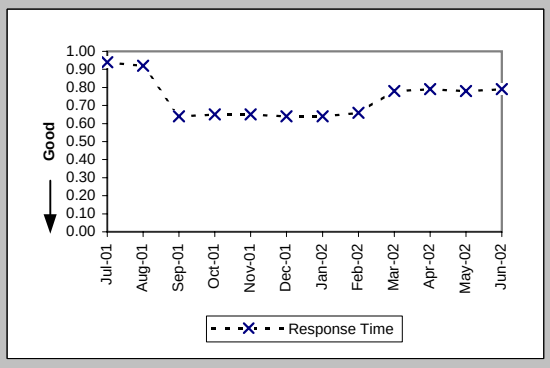
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

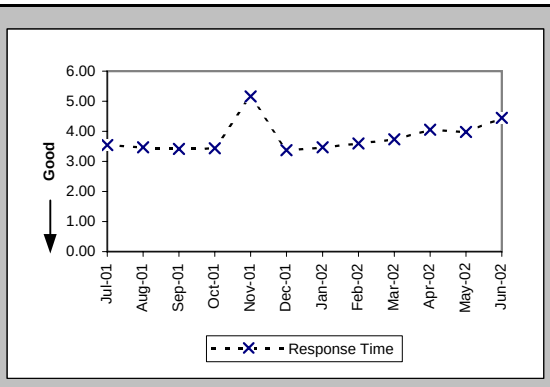
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

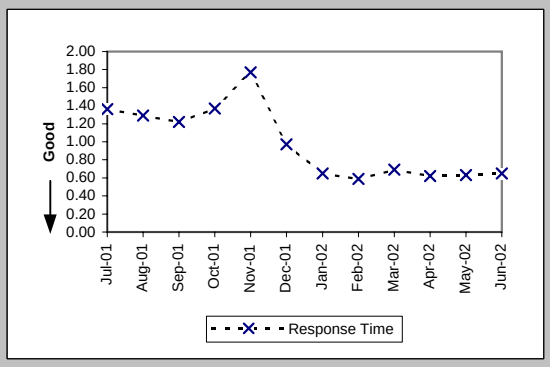
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



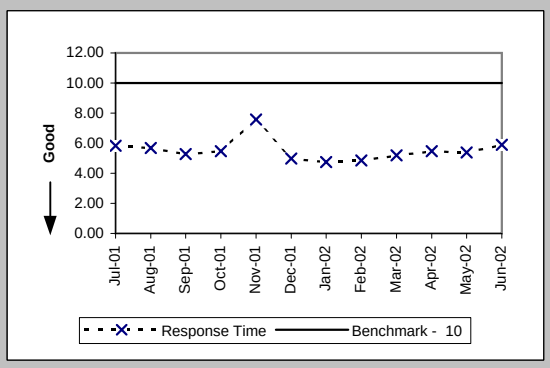
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



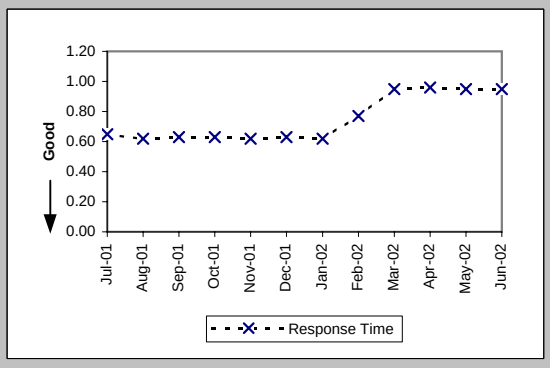
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

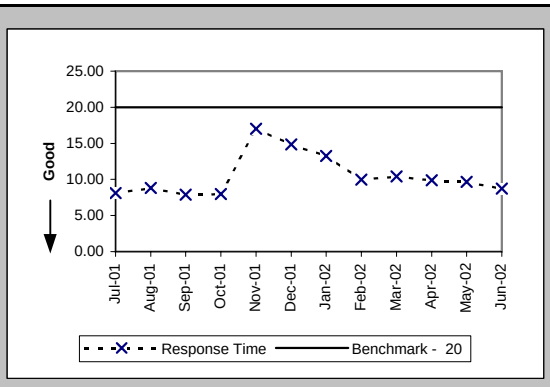
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

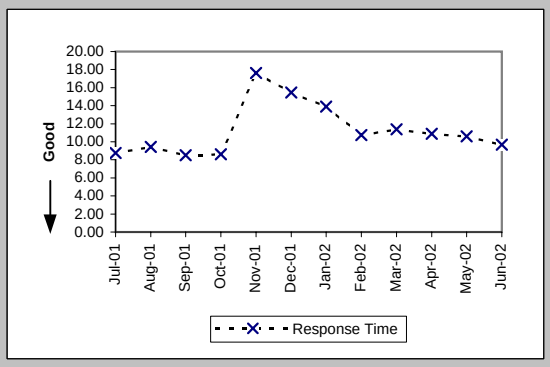
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



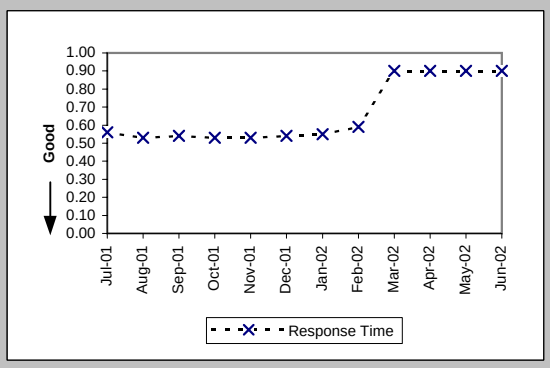
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



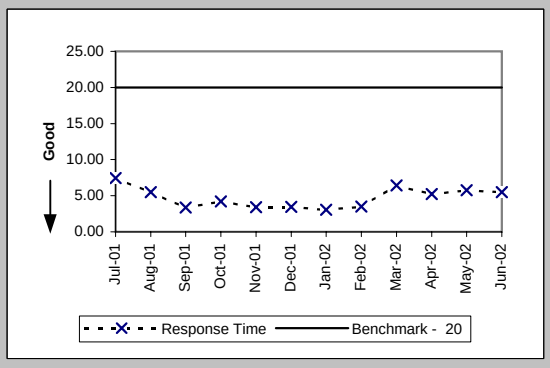
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

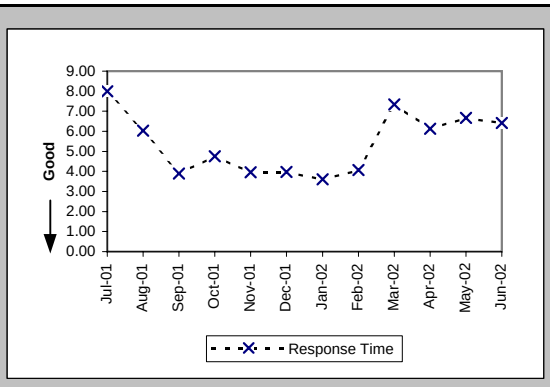
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

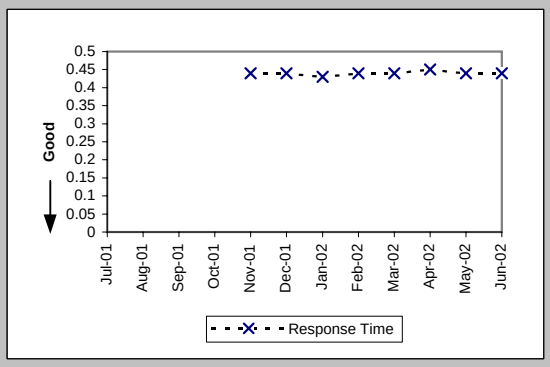
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



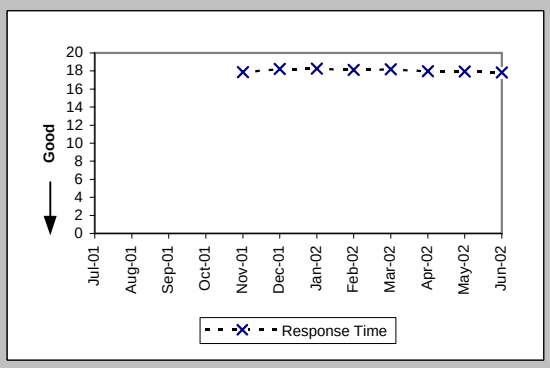
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



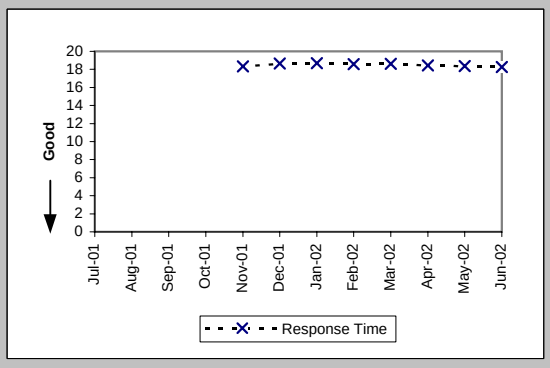
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

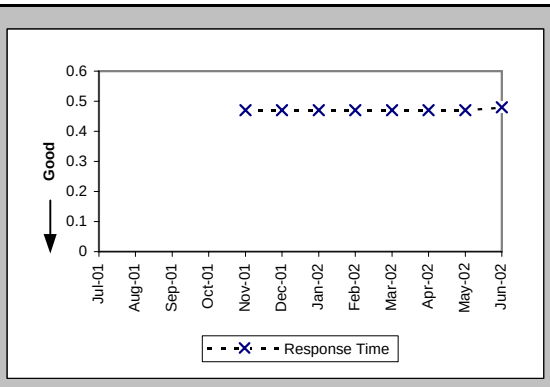
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

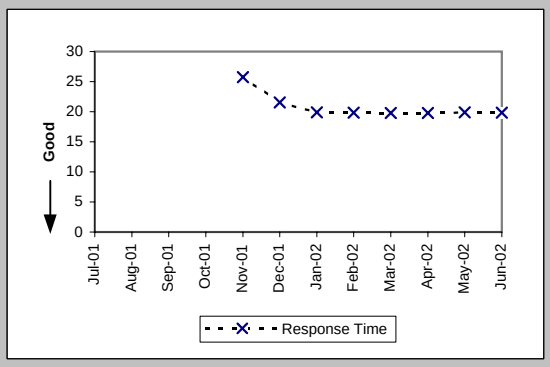
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



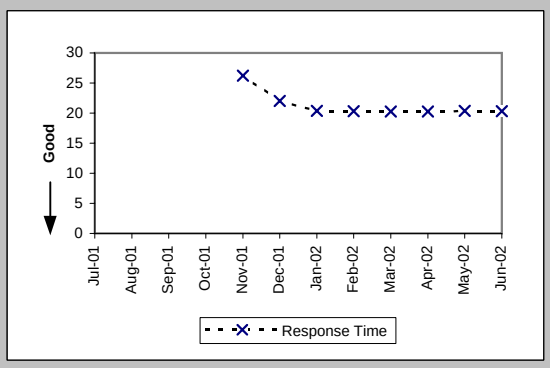
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



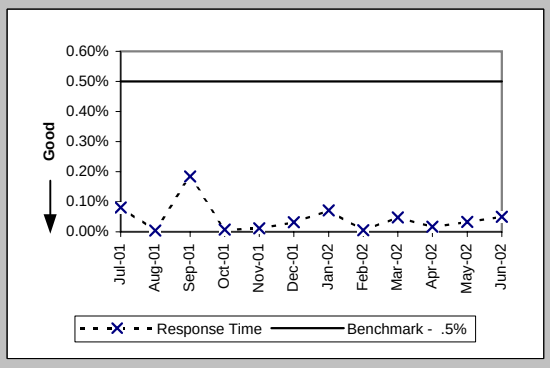
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



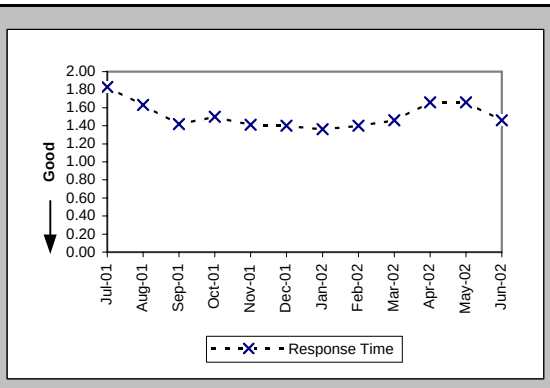
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

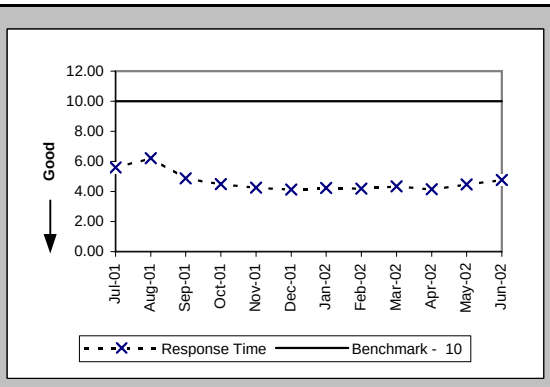
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

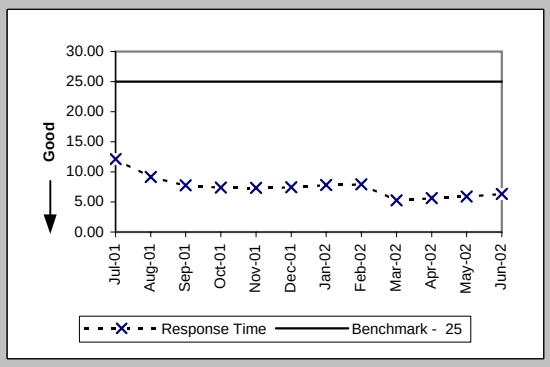
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



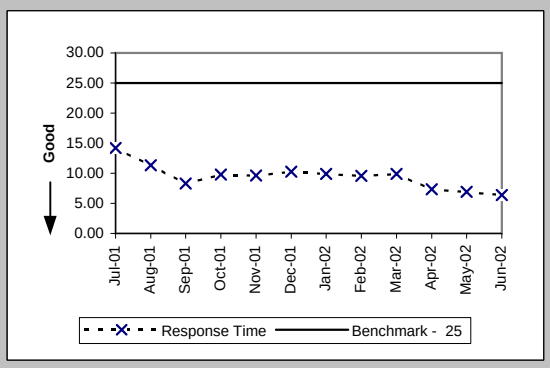
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



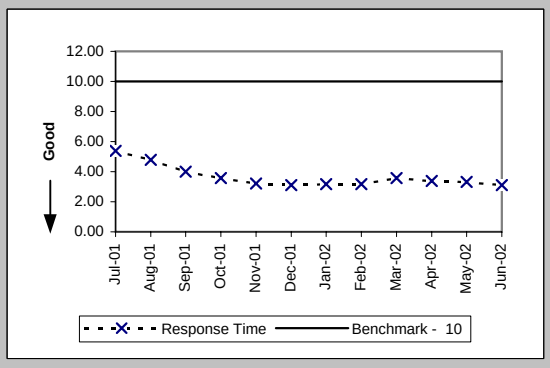
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

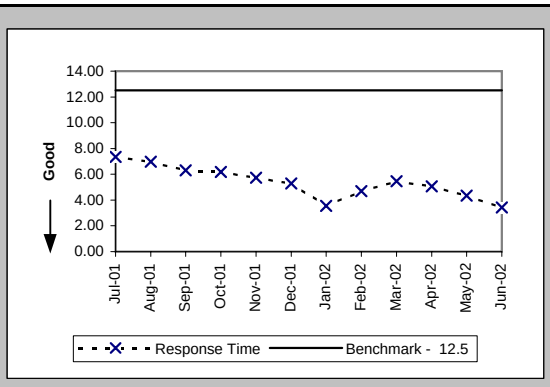
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

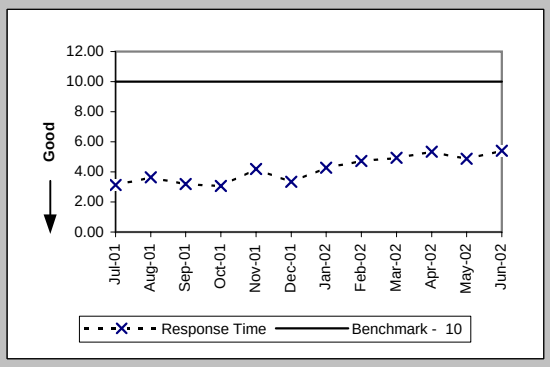
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



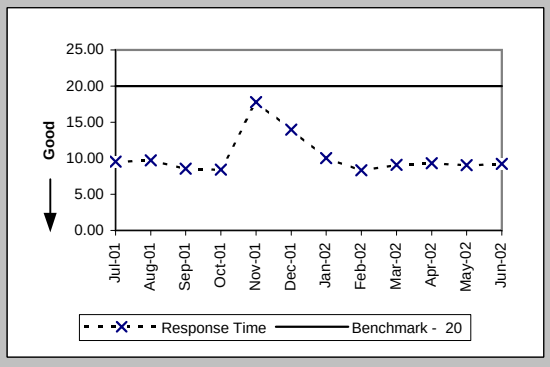
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



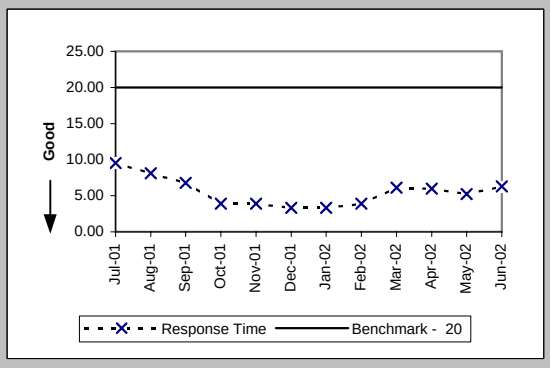
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

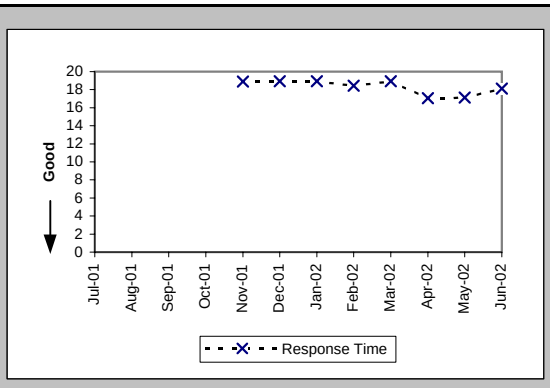
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

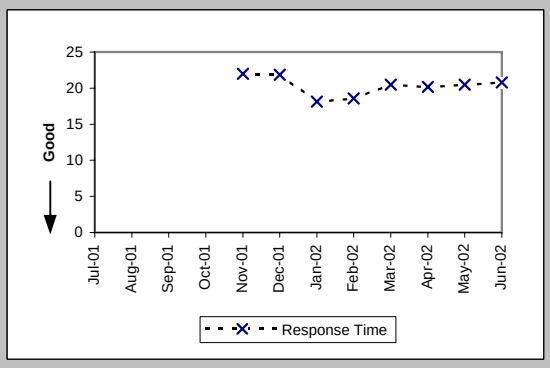
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



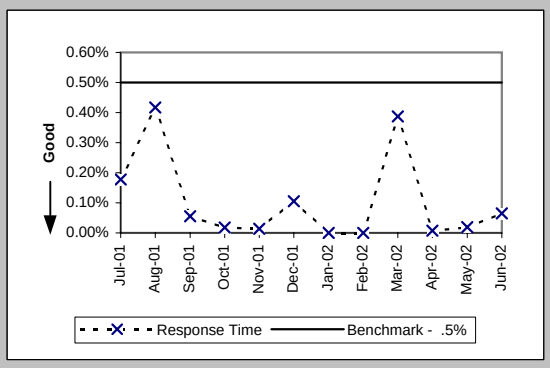
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



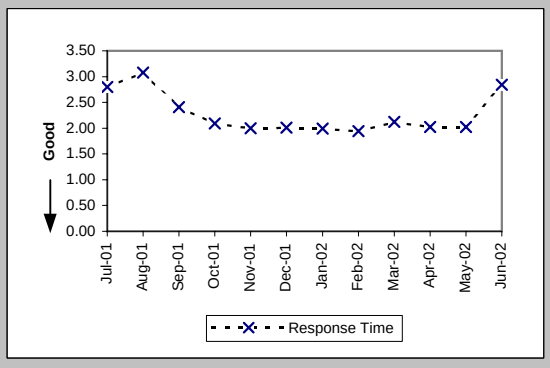
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

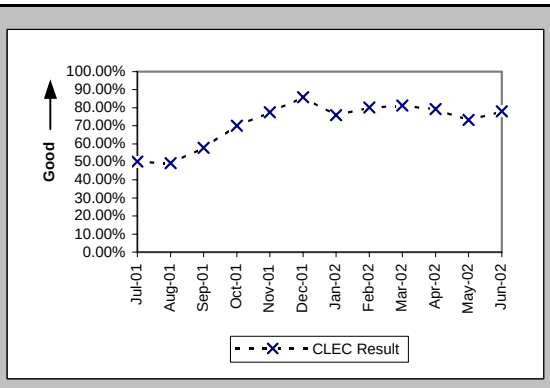
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

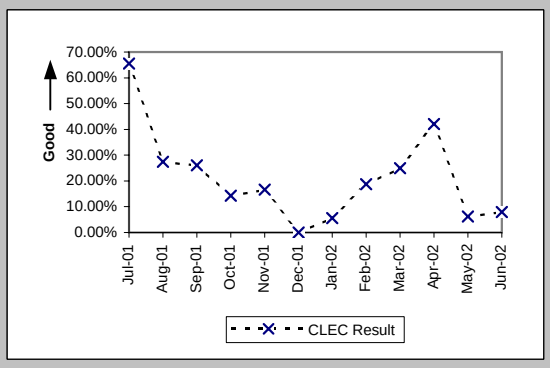
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	609	1213	50.21%	50.00%
Aug-01	508	1029	49.37%	50.00%
Sep-01	505	873	57.85%	49.38%
Oct-01	383	547	70.02%	45.82%
Nov-01	334	431	77.49%	41.76%
Dec-01	460	536	85.82%	34.88%
Jan-02	529	697	75.90%	42.77%
Feb-02	382	477	80.08%	39.94%
Mar-02	410	505	81.19%	39.08%
Apr-02	414	522	79.31%	40.51%
May-02	318	434	73.27%	44.25%
Jun-02	331	424	78.07%	41.38%



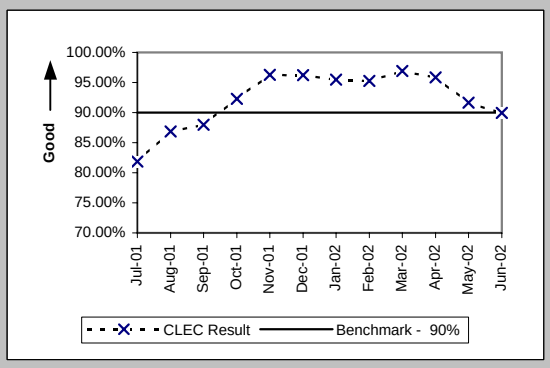
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	19	29	65.52%	47.53%
Aug-01	94	343	27.41%	44.60%
Sep-01	65	249	26.10%	43.92%
Oct-01	4	28	14.29%	34.99%
Nov-01	4	24	16.67%	37.27%
Dec-01	0	11	0.00%	0.00%
Jan-02	2	36	5.56%	22.91%
Feb-02	6	32	18.75%	39.03%
Mar-02	4	16	25.00%	43.30%
Apr-02	8	19	42.11%	49.37%
May-02	1	16	6.25%	24.21%
Jun-02	2	25	8.00%	27.13%



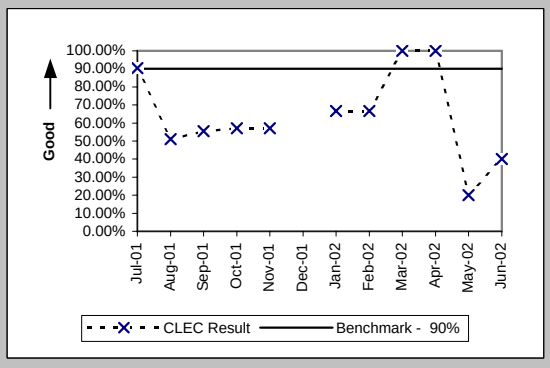
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	609	744	81.85%	38.54%
Aug-01	508	585	86.84%	33.81%
Sep-01	505	574	87.98%	32.52%
Oct-01	383	415	92.29%	26.68%
Nov-01	334	347	96.25%	18.99%
Dec-01	460	478	96.23%	19.04%
Jan-02	529	554	95.49%	20.76%
Feb-02	382	401	95.26%	21.25%
Mar-02	410	423	96.93%	17.26%
Apr-02	414	432	95.83%	19.98%
May-02	318	347	91.64%	27.67%
Jun-02	331	368	89.95%	30.07%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

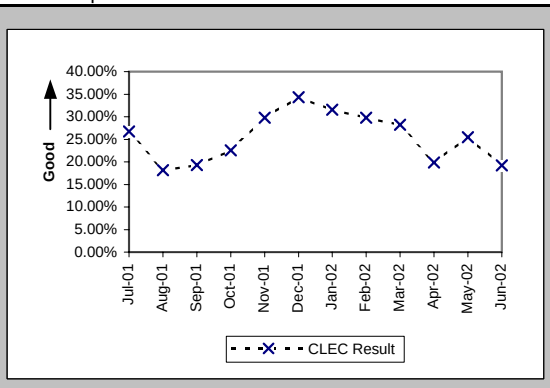
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	19	21	90.48%	29.35%
Aug-01	94	184	51.09%	49.99%
Sep-01	65	117	55.56%	49.69%
Oct-01	4	7	57.14%	49.49%
Nov-01	4	7	57.14%	49.49%
Dec-01				
Jan-02	2	3	66.67%	47.14%
Feb-02	6	9	66.67%	47.14%
Mar-02	4	4	100.00%	0.00%
Apr-02	8	8	100.00%	0.00%
May-02	1	5	20.00%	40.00%
Jun-02	2	5	40.00%	48.99%



Checklist #2 - Electronic Flow-through - Unbundled Loops

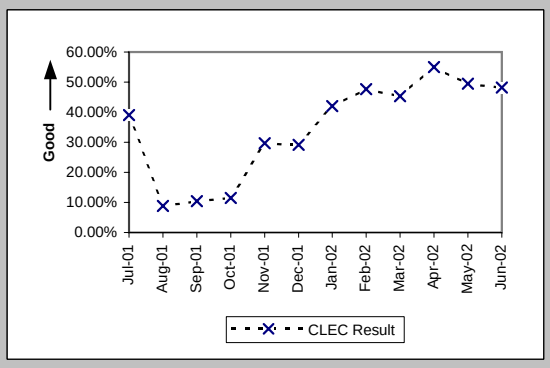
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	148	553	26.76%	44.27%
Aug-01	169	931	18.15%	38.55%
Sep-01	169	876	19.29%	39.46%
Oct-01	214	949	22.55%	41.79%
Nov-01	306	1028	29.77%	45.72%
Dec-01	283	825	34.30%	47.47%
Jan-02	299	947	31.57%	46.48%
Feb-02	229	769	29.78%	45.73%
Mar-02	252	893	28.22%	45.01%
Apr-02	181	911	19.87%	39.90%
May-02	238	935	25.45%	43.56%
Jun-02	184	959	19.19%	39.38%



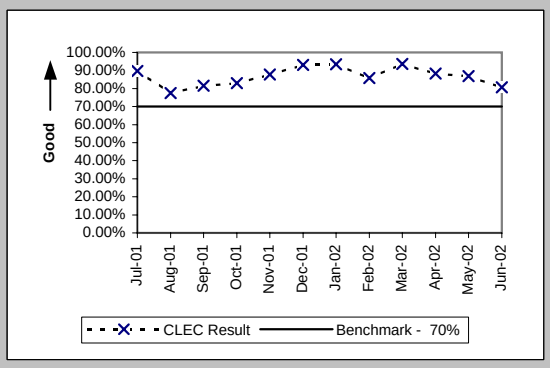
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	77	197	39.09%	48.79%
Aug-01	18	204	8.82%	28.36%
Sep-01	20	192	10.42%	30.55%
Oct-01	35	305	11.48%	31.87%
Nov-01	294	989	29.73%	45.71%
Dec-01	193	661	29.20%	45.47%
Jan-02	254	605	41.98%	49.35%
Feb-02	229	481	47.61%	49.94%
Mar-02	262	578	45.33%	49.78%
Apr-02	619	1126	54.97%	49.75%
May-02	472	954	49.48%	50.00%
Jun-02	348	722	48.20%	49.97%



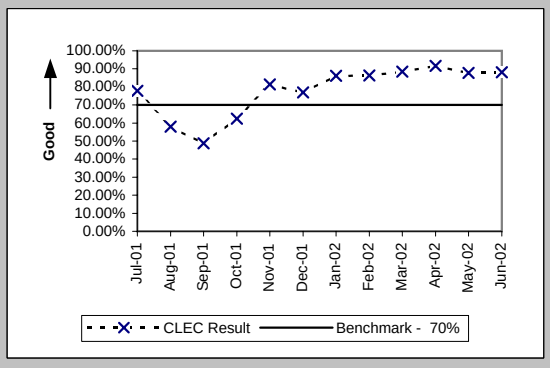
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	148	165	89.70%	30.40%
Aug-01	169	218	77.52%	41.74%
Sep-01	169	207	81.64%	38.71%
Oct-01	214	258	82.95%	37.61%
Nov-01	306	349	87.68%	32.87%
Dec-01	283	304	93.09%	25.36%
Jan-02	299	320	93.44%	24.76%
Feb-02	229	267	85.77%	34.94%
Mar-02	252	269	93.68%	24.33%
Apr-02	181	205	88.29%	32.15%
May-02	238	274	86.86%	33.78%
Jun-02	184	228	80.70%	39.46%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

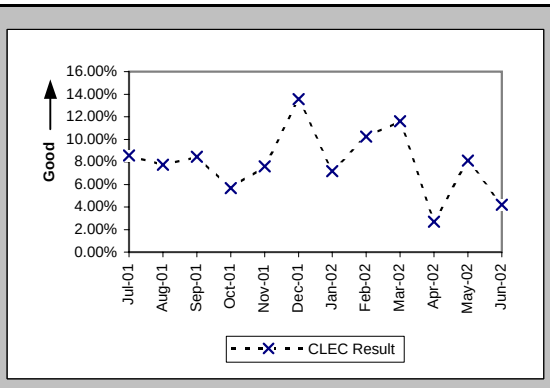
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	77	99	77.78%	41.57%
Aug-01	18	31	58.06%	49.35%
Sep-01	20	41	48.78%	49.99%
Oct-01	35	56	62.50%	48.41%
Nov-01	294	361	81.44%	38.88%
Dec-01	193	251	76.89%	42.15%
Jan-02	254	295	86.10%	34.59%
Feb-02	229	265	86.42%	34.26%
Mar-02	262	296	88.51%	31.89%
Apr-02	619	675	91.70%	27.58%
May-02	472	538	87.73%	32.81%
Jun-02	348	395	88.10%	32.38%



Checklist #2 - Electronic Flow-through - LNP

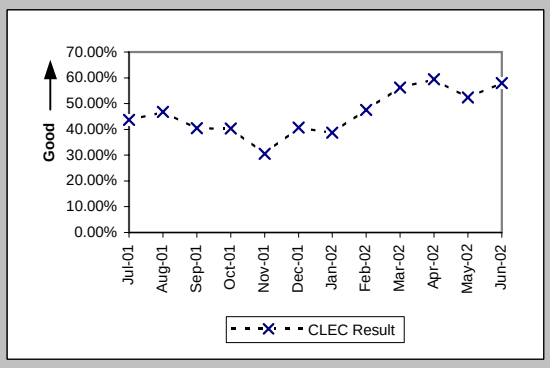
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	12	140	8.57%	27.99%
Aug-01	14	181	7.73%	26.71%
Sep-01	19	225	8.44%	27.81%
Oct-01	15	264	5.68%	23.15%
Nov-01	13	171	7.60%	26.50%
Dec-01	24	177	13.56%	34.24%
Jan-02	23	321	7.17%	25.79%
Feb-02	17	166	10.24%	30.32%
Mar-02	24	207	11.59%	32.02%
Apr-02	4	149	2.68%	16.16%
May-02	12	148	8.11%	27.30%
Jun-02	5	119	4.20%	20.06%



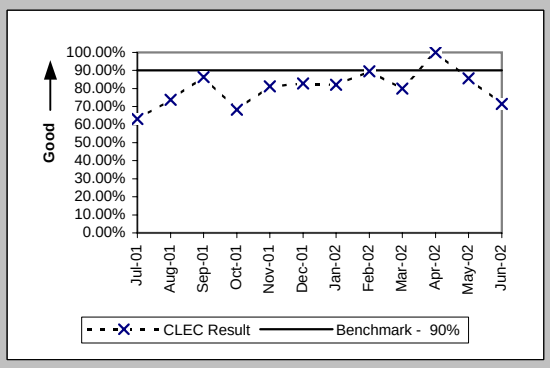
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1349	3084	43.74%	49.61%
Aug-01	1584	3386	46.78%	49.90%
Sep-01	745	1843	40.42%	49.07%
Oct-01	931	2308	40.34%	49.06%
Nov-01	763	2499	30.53%	46.05%
Dec-01	1451	3562	40.74%	49.13%
Jan-02	1325	3424	38.70%	48.71%
Feb-02	1273	2678	47.54%	49.94%
Mar-02	1571	2794	56.23%	49.61%
Apr-02	1811	3045	59.47%	49.09%
May-02	1116	2129	52.42%	49.94%
Jun-02	1131	1951	57.97%	49.36%



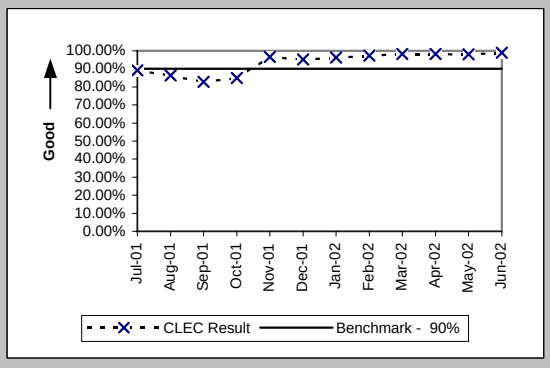
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	12	19	63.16%	48.24%
Aug-01	14	19	73.68%	44.03%
Sep-01	19	22	86.36%	34.32%
Oct-01	15	22	68.18%	46.58%
Nov-01	13	16	81.25%	39.03%
Dec-01	24	29	82.76%	37.77%
Jan-02	23	28	82.14%	38.30%
Feb-02	17	19	89.47%	30.69%
Mar-02	24	30	80.00%	40.00%
Apr-02	4	4	100.00%	0.00%
May-02	12	14	85.71%	34.99%
Jun-02	5	7	71.43%	45.18%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

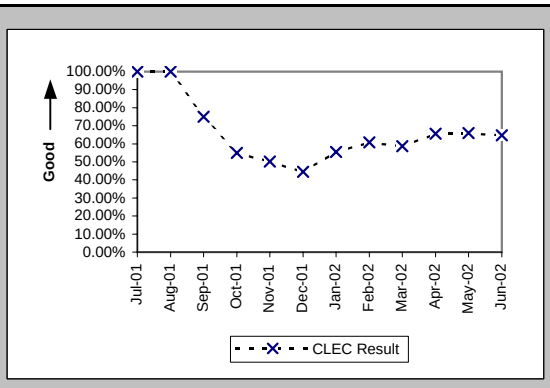
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1349	1512	89.22%	31.01%
Aug-01	1584	1836	86.27%	34.41%
Sep-01	745	899	82.87%	37.68%
Oct-01	931	1096	84.95%	35.76%
Nov-01	763	790	96.58%	18.17%
Dec-01	1451	1523	95.27%	21.22%
Jan-02	1325	1375	96.36%	18.72%
Feb-02	1273	1308	97.32%	16.14%
Mar-02	1571	1598	98.31%	12.89%
Apr-02	1811	1845	98.16%	13.45%
May-02	1116	1138	98.07%	13.77%
Jun-02	1131	1143	98.95%	10.19%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

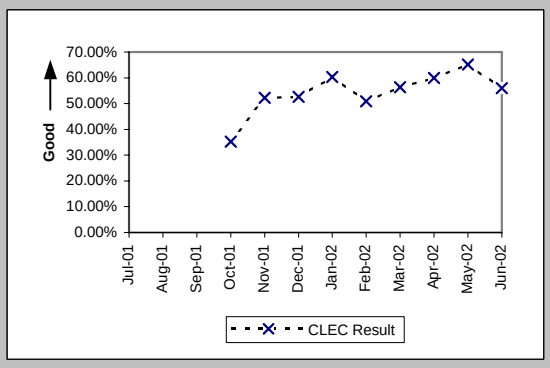
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	2	2	100.00%	0.00%
Sep-01	3	4	75.00%	43.30%
Oct-01	267	486	54.94%	49.76%
Nov-01	230	458	50.22%	50.00%
Dec-01	117	263	44.49%	49.70%
Jan-02	186	335	55.52%	49.69%
Feb-02	132	217	60.83%	48.81%
Mar-02	171	291	58.76%	49.23%
Apr-02	249	380	65.53%	47.53%
May-02	221	335	65.97%	47.38%
Jun-02	197	304	64.80%	47.76%



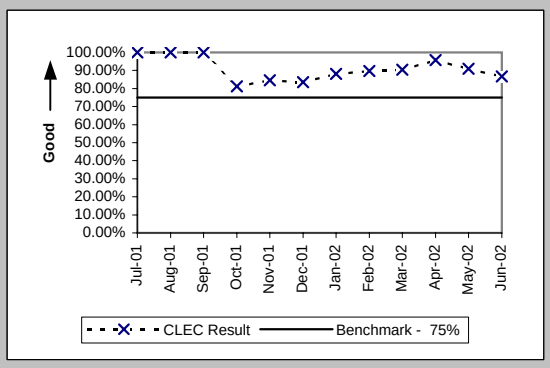
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	120	340	35.29%	47.79%
Nov-01	245	469	52.24%	49.95%
Dec-01	149	283	52.65%	49.93%
Jan-02	353	585	60.34%	48.92%
Feb-02	244	479	50.94%	49.99%
Mar-02	190	337	56.38%	49.59%
Apr-02	237	395	60.00%	48.99%
May-02	263	404	65.10%	47.67%
Jun-02	376	671	56.04%	49.63%



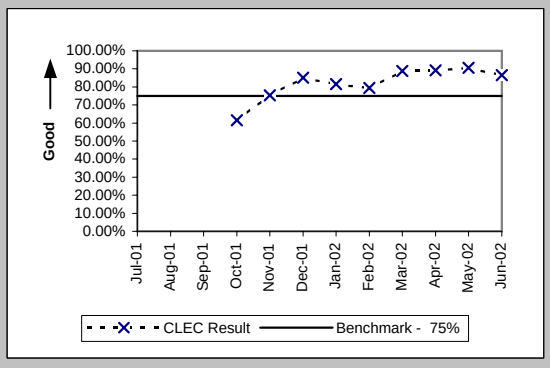
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	2	2	100.00%	0.00%
Sep-01	3	3	100.00%	0.00%
Oct-01	267	329	81.16%	39.11%
Nov-01	230	272	84.56%	36.13%
Dec-01	117	140	83.57%	37.05%
Jan-02	186	211	88.15%	32.32%
Feb-02	132	147	89.80%	30.27%
Mar-02	171	189	90.48%	29.35%
Apr-02	249	260	95.77%	20.13%
May-02	221	243	90.95%	28.69%
Jun-02	197	227	86.78%	33.87%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

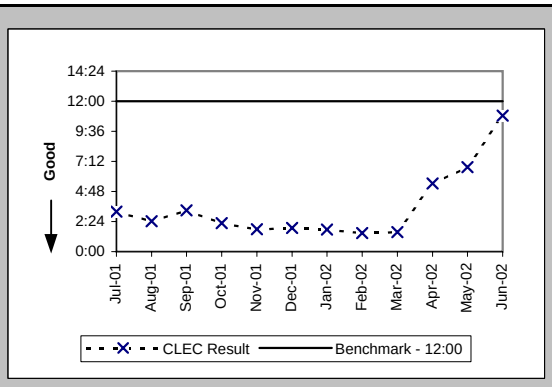
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	120	195	61.54%	48.65%
Nov-01	245	325	75.38%	43.08%
Dec-01	149	175	85.14%	35.57%
Jan-02	353	433	81.52%	38.81%
Feb-02	244	307	79.48%	40.39%
Mar-02	190	214	88.79%	31.56%
Apr-02	237	266	89.10%	31.17%
May-02	263	290	90.69%	29.06%
Jun-02	376	435	86.44%	34.24%



Checklist #2 - LSR Rejections

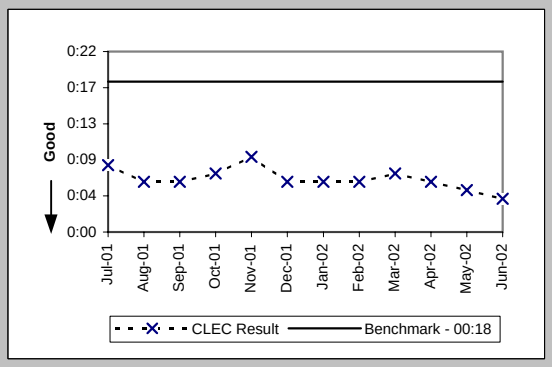
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	928:34	290	3:12
Aug-01	861:14	353	2:26
Sep-01	924:27	280	3:18
Oct-01	672:05	297	2:16
Nov-01	424:32	238	1:47
Dec-01	328:31	173	1:54
Jan-02	345:24	197	1:45
Feb-02	189:37	128	1:29
Mar-02	210:36	134	1:34
Apr-02	883:03	162	5:27
May-02	935:11	139	6:44
Jun-02	1887:10	174	10:51



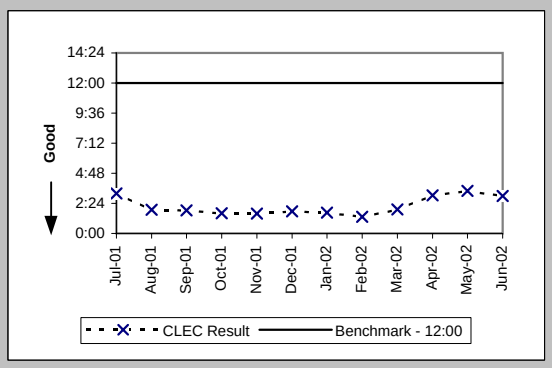
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



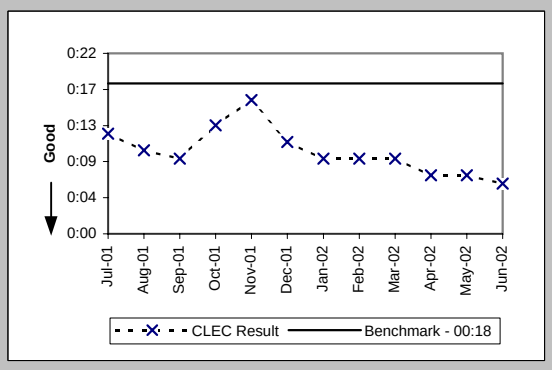
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	718:51	226	3:11
Aug-01	706:40	372	1:54
Sep-01	569:24	309	1:51
Oct-01	546:35	340	1:36
Nov-01	497:02	314	1:35
Dec-01	517:53	292	1:46
Jan-02	419:24	251	1:40
Feb-02	251:18	189	1:20
Mar-02	248:14	130	1:55
Apr-02	473:44	156	3:02
May-02	1056:44	311	3:24
Jun-02	743:17	248	3:00



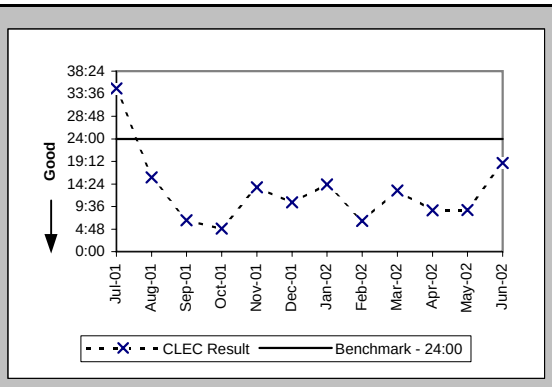
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

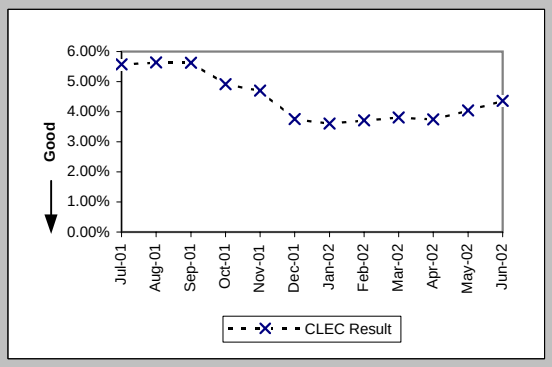


Checklist #2 - LSR Rejections

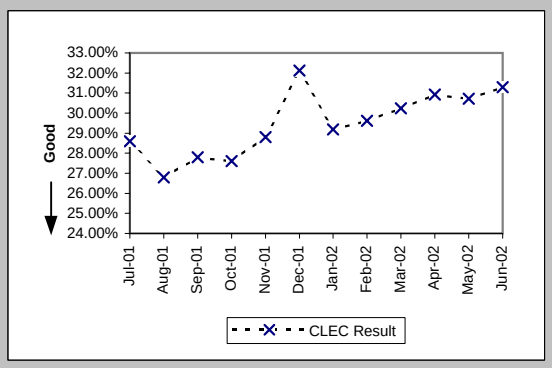
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1181:29	34	34:45
Aug-01	474:27	30	15:49
Sep-01	106:28	16	6:39
Oct-01	68:58	14	4:56
Nov-01	301:15	22	13:42
Dec-01	167:31	16	10:28
Jan-02	228:15	16	14:16
Feb-02	110:50	17	6:31
Mar-02	260:18	20	13:01
Apr-02	61:28	7	8:47
May-02	176:31	20	8:50
Jun-02	736:02	39	18:52



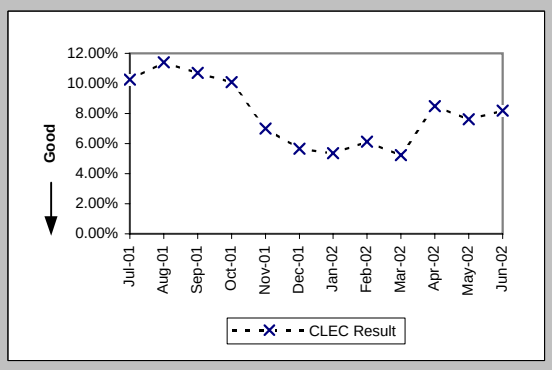
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

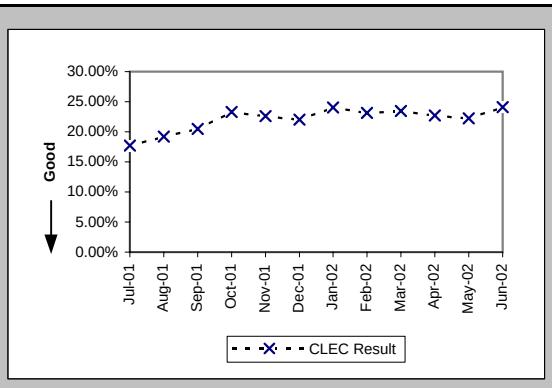


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

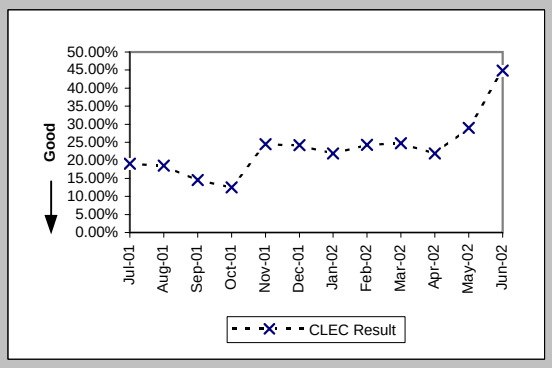


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



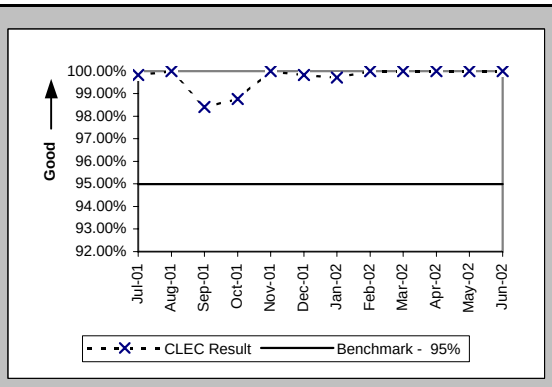
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	34	178	19.10%
Aug-01	30	162	18.52%
Sep-01	16	110	14.55%
Oct-01	14	112	12.50%
Nov-01	22	90	24.44%
Dec-01	16	66	24.24%
Jan-02	16	73	21.92%
Feb-02	17	70	24.29%
Mar-02	20	81	24.69%
Apr-02	7	32	21.88%
May-02	20	69	28.99%
Jun-02	39	87	44.83%



Checklist #2 - Firm Order Confirmations - Resale

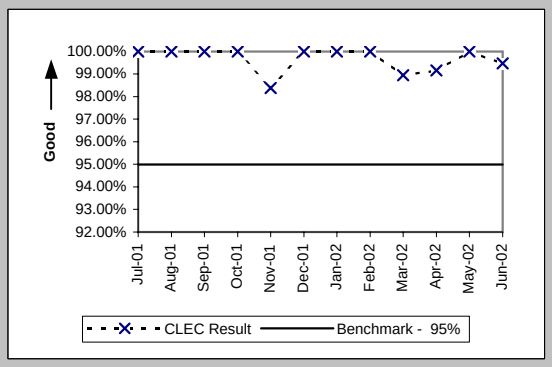
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	609	610	99.84%
Aug-01	510	510	100.00%
Sep-01	497	505	98.42%
Oct-01	640	648	98.77%
Nov-01	564	564	100.00%
Dec-01	576	577	99.83%
Jan-02	709	711	99.72%
Feb-02	512	512	100.00%
Mar-02	577	577	100.00%
Apr-02	656	656	100.00%
May-02	536	536	100.00%
Jun-02	524	524	100.00%



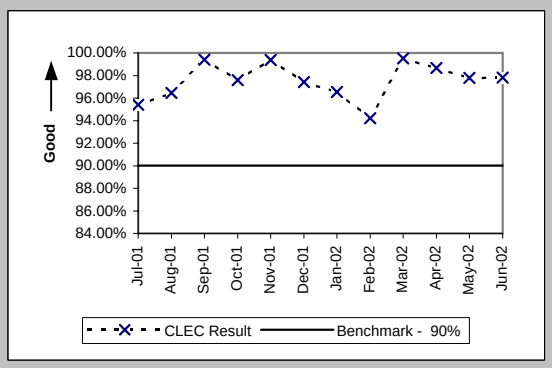
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	19	19	100.00%
Aug-01	94	94	100.00%
Sep-01	65	65	100.00%
Oct-01	123	123	100.00%
Nov-01	244	248	98.39%
Dec-01	149	149	100.00%
Jan-02	353	353	100.00%
Feb-02	247	247	100.00%
Mar-02	189	191	98.95%
Apr-02	236	238	99.16%
May-02	264	264	100.00%
Jun-02	374	376	99.47%



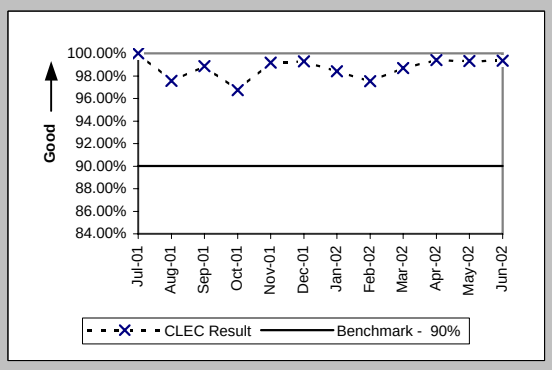
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	562	589	95.42%
Aug-01	461	478	96.44%
Sep-01	340	342	99.42%
Oct-01	366	375	97.60%
Nov-01	319	321	99.38%
Dec-01	227	233	97.42%
Jan-02	306	317	96.53%
Feb-02	179	190	94.21%
Mar-02	201	202	99.51%
Apr-02	223	226	98.67%
May-02	222	227	97.80%
Jun-02	180	184	97.83%



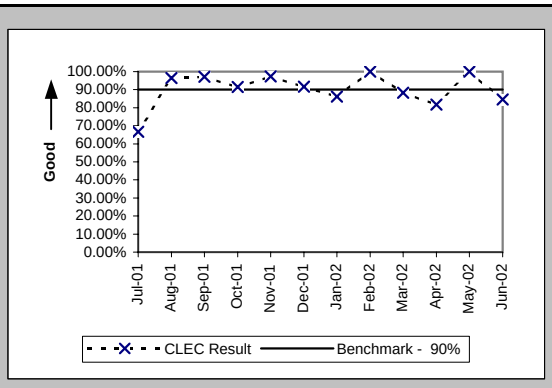
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	10	10	100.00%
Aug-01	241	247	97.57%
Sep-01	175	177	98.87%
Oct-01	237	245	96.73%
Nov-01	238	240	99.17%
Dec-01	140	141	99.29%
Jan-02	246	250	98.40%
Feb-02	238	244	97.54%
Mar-02	151	153	98.69%
Apr-02	165	166	99.40%
May-02	147	148	99.32%
Jun-02	309	311	99.36%



Checklist #2 - Firm Order Confirmations - Resale

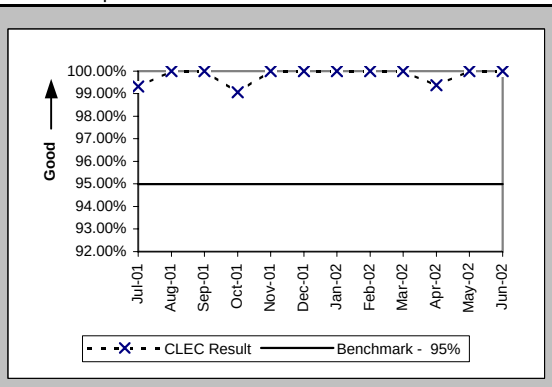
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	44	66	66.67%
Aug-01	81	84	96.43%
Sep-01	34	35	97.14%
Oct-01	43	47	91.49%
Nov-01	37	38	97.37%
Dec-01	22	24	91.67%
Jan-02	25	29	86.21%
Feb-02	19	19	100.00%
Mar-02	15	17	88.24%
Apr-02	9	11	81.82%
May-02	4	4	100.00%
Jun-02	11	13	84.62%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

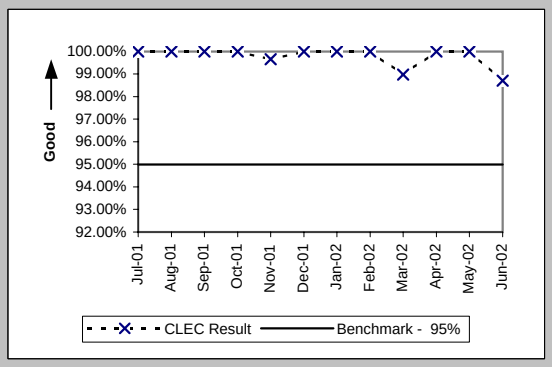
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	147	148	99.32%
Aug-01	169	169	100.00%
Sep-01	169	169	100.00%
Oct-01	212	214	99.07%
Nov-01	305	305	100.00%
Dec-01	282	282	100.00%
Jan-02	282	282	100.00%
Feb-02	228	228	100.00%
Mar-02	247	247	100.00%
Apr-02	158	159	99.37%
May-02	223	223	100.00%
Jun-02	160	160	100.00%



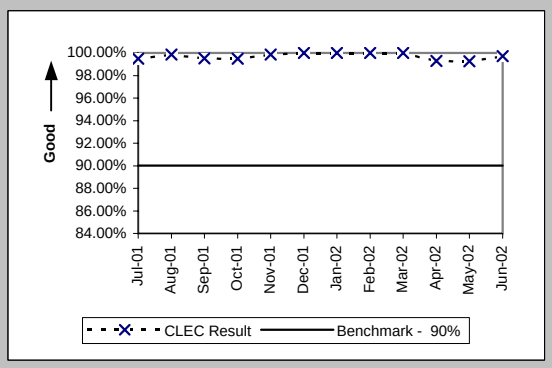
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	77	77	100.00%
Aug-01	18	18	100.00%
Sep-01	20	20	100.00%
Oct-01	35	35	100.00%
Nov-01	289	290	99.66%
Dec-01	191	191	100.00%
Jan-02	220	220	100.00%
Feb-02	172	172	100.00%
Mar-02	194	196	98.98%
Apr-02	581	581	100.00%
May-02	411	411	100.00%
Jun-02	306	310	98.71%



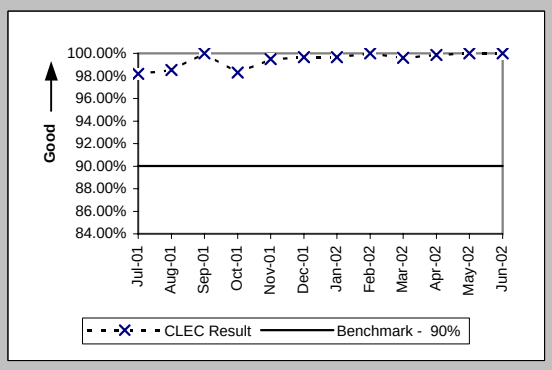
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	387	389	99.49%
Aug-01	656	657	99.85%
Sep-01	612	615	99.51%
Oct-01	790	794	99.50%
Nov-01	740	741	99.87%
Dec-01	522	522	100.00%
Jan-02	612	612	100.00%
Feb-02	545	545	100.00%
Mar-02	591	591	100.00%
Apr-02	697	702	99.29%
May-02	674	679	99.26%
Jun-02	714	716	99.72%



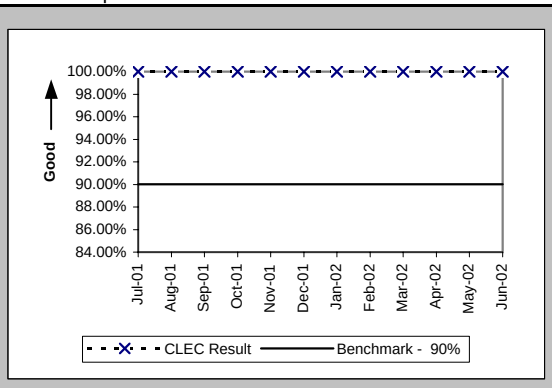
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	54	55	98.18%
Aug-01	67	68	98.53%
Sep-01	134	134	100.00%
Oct-01	230	234	98.29%
Nov-01	777	781	99.49%
Dec-01	582	584	99.66%
Jan-02	592	594	99.66%
Feb-02	438	438	100.00%
Mar-02	517	519	99.61%
Apr-02	670	671	99.85%
May-02	650	650	100.00%
Jun-02	579	579	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

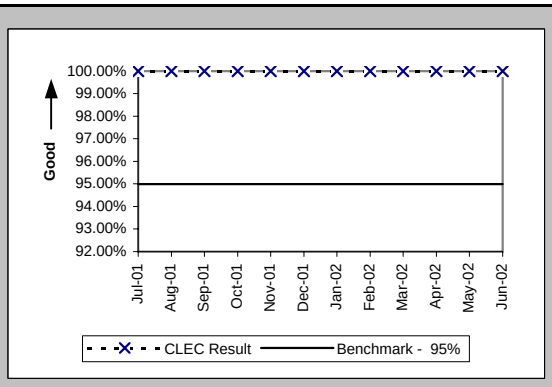
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	17	17	100.00%
Aug-01	19	19	100.00%
Sep-01	10	10	100.00%
Oct-01	15	15	100.00%
Nov-01	6	6	100.00%
Dec-01	11	11	100.00%
Jan-02	6	6	100.00%
Feb-02	4	4	100.00%
Mar-02	10	10	100.00%
Apr-02	4	4	100.00%
May-02	7	7	100.00%
Jun-02	11	11	100.00%



Checklist #2 - Firm Order Confirmations - LNP

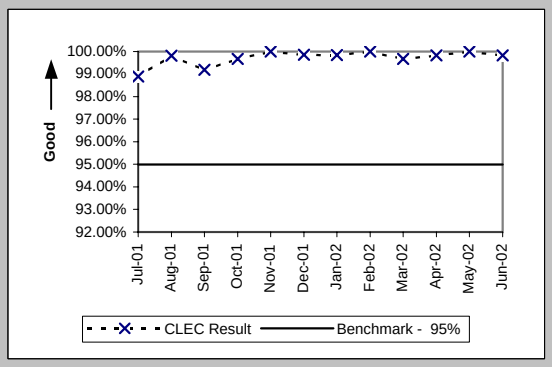
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	12	12	100.00%
Aug-01	14	14	100.00%
Sep-01	18	18	100.00%
Oct-01	15	15	100.00%
Nov-01	13	13	100.00%
Dec-01	23	23	100.00%
Jan-02	21	21	100.00%
Feb-02	17	17	100.00%
Mar-02	22	22	100.00%
Apr-02	2	2	100.00%
May-02	12	12	100.00%
Jun-02	5	5	100.00%



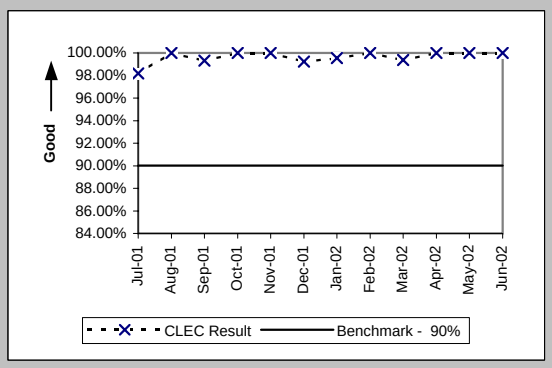
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1334	1349	98.89%
Aug-01	1581	1584	99.81%
Sep-01	739	745	99.19%
Oct-01	927	930	99.68%
Nov-01	762	762	100.00%
Dec-01	1446	1448	99.86%
Jan-02	1322	1324	99.85%
Feb-02	1267	1267	100.00%
Mar-02	1556	1561	99.68%
Apr-02	1804	1807	99.83%
May-02	1113	1113	100.00%
Jun-02	1128	1130	99.82%



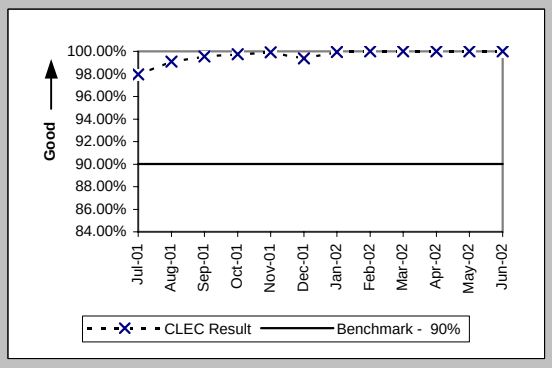
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	109	111	98.20%
Aug-01	130	130	100.00%
Sep-01	143	144	99.31%
Oct-01	173	173	100.00%
Nov-01	123	123	100.00%
Dec-01	130	131	99.24%
Jan-02	225	226	99.56%
Feb-02	119	119	100.00%
Mar-02	162	163	99.39%
Apr-02	130	130	100.00%
May-02	113	113	100.00%
Jun-02	104	104	100.00%



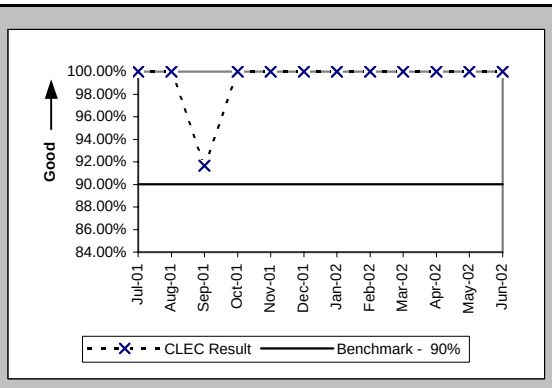
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1720	1756	97.95%
Aug-01	1760	1776	99.10%
Sep-01	1077	1082	99.54%
Oct-01	1199	1202	99.75%
Nov-01	1340	1341	99.93%
Dec-01	1583	1593	99.37%
Jan-02	1410	1411	99.93%
Feb-02	865	865	100.00%
Mar-02	804	804	100.00%
Apr-02	734	734	100.00%
May-02	640	640	100.00%
Jun-02	608	608	100.00%



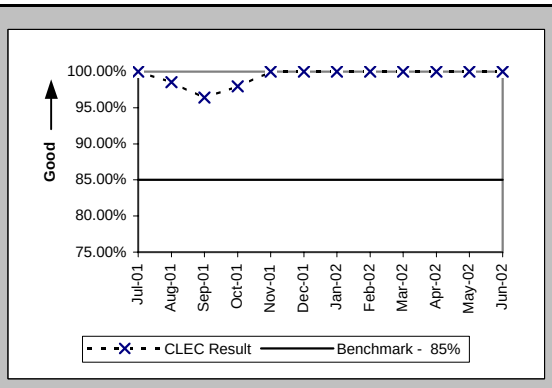
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	9	9	100.00%
Aug-01	9	9	100.00%
Sep-01	11	12	91.67%
Oct-01	5	5	100.00%
Nov-01	5	5	100.00%
Dec-01	6	6	100.00%
Jan-02	5	5	100.00%
Feb-02	7	7	100.00%
Mar-02	21	21	100.00%
Apr-02	8	8	100.00%
May-02	12	12	100.00%
Jun-02	13	13	100.00%



Checklist #2 - Firm Order Confirmations - LIS

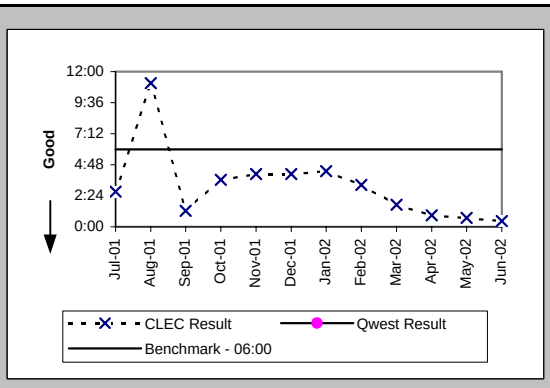
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	15	15	100.00%
Aug-01	67	68	98.53%
Sep-01	27	28	96.43%
Oct-01	48	49	97.96%
Nov-01	29	29	100.00%
Dec-01	12	12	100.00%
Jan-02	53	53	100.00%
Feb-02	32	32	100.00%
Mar-02	37	37	100.00%
Apr-02	25	25	100.00%
May-02	60	60	100.00%
Jun-02	54	54	100.00%



Checklist #2 - Completion Notifications

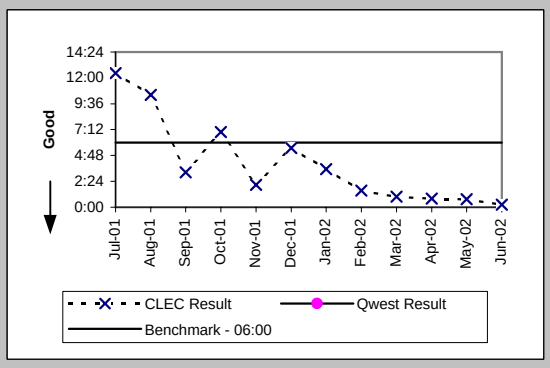
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4288:18	1573	2:44	4:01					
Aug-01	19145:07	1723	11:07	64:19					
Sep-01	1950:31	1574	1:14	10:12					
Oct-01	7579:44	2089	3:38	16:55					
Nov-01	7528:24	1840	4:05	44:16					
Dec-01	6476:29	1583	4:05	33:54					
Jan-02	7729:00	1793	4:19	36:59					
Feb-02	4957:46	1533	3:14	23:58					
Mar-02	2606:24	1535	1:42	20:17					
Apr-02	1433:02	1593	0:54	11:37					
May-02	1068:15	1578	0:41	3:46					
Jun-02	630:06	1469	0:26	5:23					



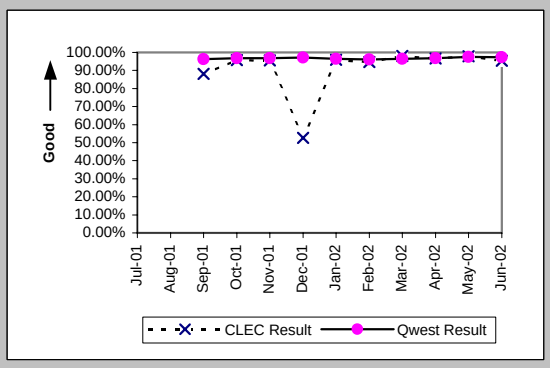
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27215:22	2190	12:26	35:11					
Aug-01	29683:09	2843	10:26	33:58					
Sep-01	4822:22	1487	3:15	20:53					
Oct-01	4846:05	695	6:58	18:20					
Nov-01	4749:08	2290	2:04	24:57					
Dec-01	18866:25	3439	5:29	30:57					
Jan-02	9761:22	2764	3:32	21:50					
Feb-02	4028:27	2640	1:32	13:24					
Mar-02	2567:32	2674	0:58	6:50					
Apr-02	2226:43	2810	0:48	6:06					
May-02	2267:54	3035	0:45	9:47					
Jun-02	563:38	2318	0:15	2:19					



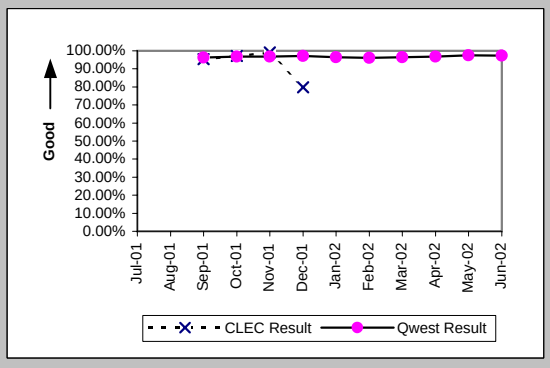
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	1793	2034	88.15%	32.32%	121814	126421	96.36%	19.59	10.91
Oct-01	2390	2497	95.71%	20.25%	104771	108276	96.76%	2.93	0.78
Nov-01	2071	2166	95.61%	20.48%	152131	157223	96.76%	3	0.82
Dec-01	1988	3778	52.62%	49.93%	164091	168821	97.20%	164.21	98.83
Jan-02	2858	2979	95.94%	19.74%	166936	173196	96.39%	1.3	-0.21
Feb-02	2025	2139	94.67%	22.46%	138500	144050	96.15%	3.52	1.14
Mar-02	2466	2515	98.05%	13.82%	141522	146734	96.45%	-4.31	-3.62
Apr-02	2162	2236	96.69%	17.89%	142363	147052	96.81%	0.32	-0.8
May-02	2419	2472	97.86%	14.48%	146783	150524	97.51%	-1.08	-1.66
Jun-02	2462	2579	95.46%	20.81%	133813	137501	97.32%	5.78	2.51



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

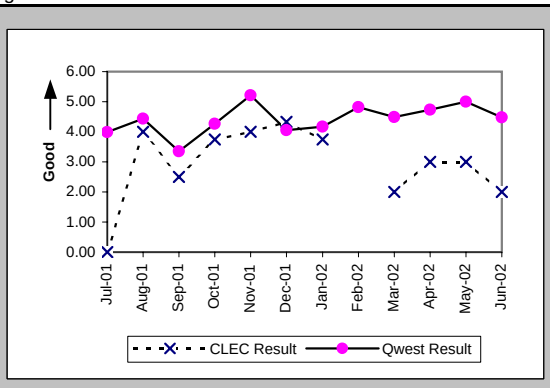
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	269	282	95.39%	20.97%	121814	126421	96.36%	0.87	-0.47
Oct-01	614	632	97.15%	16.63%	104771	108276	96.76%	-0.55	-1.33
Nov-01	2783	2807	99.15%	9.21%	152131	157223	96.76%	-7.07	-5.3
Dec-01	4809	6026	79.80%	40.15%	164091	168821	97.20%	80.4	47.88
Jan-02					166936	173196	96.39%		
Feb-02					138500	144050	96.15%		
Mar-02					141522	146734	96.45%		
Apr-02					142363	147052	96.81%		
May-02					146783	150524	97.51%		
Jun-02					133813	137501	97.32%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

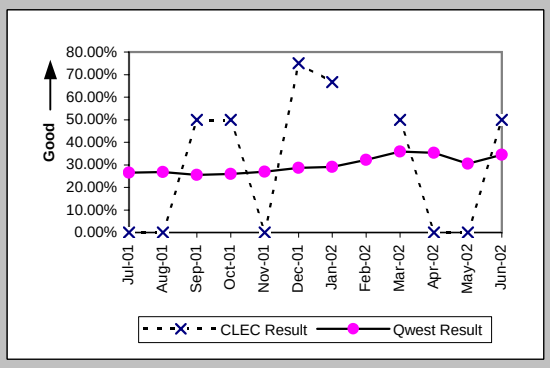
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00		2241	562	3.99	0.77	-0.53
Aug-01	4	1	4.00		2587	583	4.44	-0.63	-1.38
Sep-01	5	2	2.50	0.71	1602	478	3.35	-0.18	-1.11
Oct-01	15	4	3.75	1.50	2834	664	4.27	-0.32	-1.2
Nov-01	4	1	4.00		3347	643	5.21	-0.59	-1.36
Dec-01	13	3	4.33	1.15	2673	660	4.05	-0.1	-1.06
Jan-02	15	4	3.75	0.50	3269	783	4.17	-0.3	-1.18
Feb-02					2757	572	4.82		
Mar-02	2	1	2.00		2574	573	4.49	0.17	-0.89
Apr-02	3	1	3.00		2883	610	4.73	-0.51	-1.31
May-02	3	1	3.00		2883	577	5.00	-0.46	-1.28
Jun-02	6	3	2.00	2.00	2438	544	4.48	1.21	-0.26



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

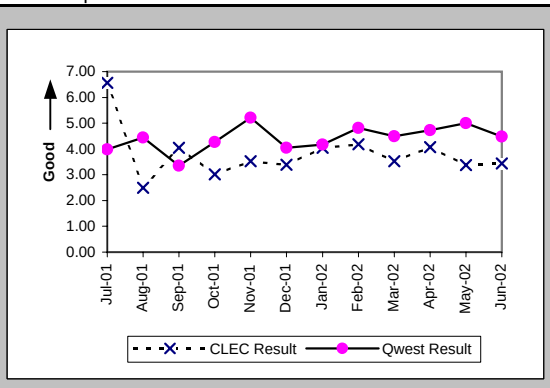
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	225	848	26.53%	0.62	-0.62
Aug-01	0	1	0.00%	0.00%	202	752	26.86%	0.33	-0.8
Sep-01	1	2	50.00%	50.00%	175	686	25.51%	-0.79	-1.48
Oct-01	3	6	50.00%	50.00%	204	785	25.99%	-1.34	-1.81
Nov-01	0	1	0.00%	0.00%	165	613	26.92%	0.33	-0.8
Dec-01	3	4	75.00%	43.30%	235	819	28.69%	-2.04	-2.24
Jan-02	2	3	66.67%	47.14%	219	753	29.08%	-1.43	-1.87
Feb-02					143	444	32.21%		
Mar-02	1	2	50.00%	50.00%	166	462	35.93%	-0.41	-1.25
Apr-02	0	2	0.00%	0.00%	183	518	35.33%	0.82	-0.5
May-02	0	1	0.00%	0.00%	164	537	30.54%	0.38	-0.77
Jun-02	2	4	50.00%	50.00%	160	464	34.48%	-0.65	-1.4



Checklist #2 - Jeopardy Notifications - Unbundled Loops

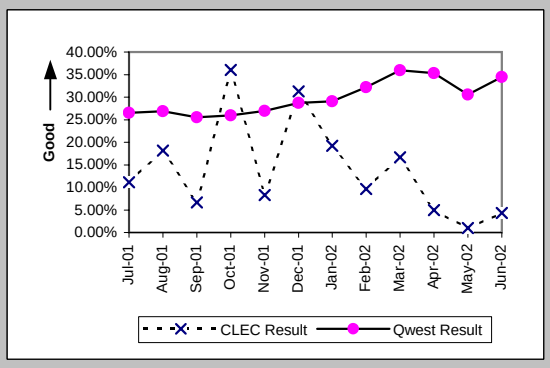
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	105	16	6.56	6.33	2241	562	3.99	-0.93	-1.56
Aug-01	30	12	2.50	1.38	2587	583	4.44	1.02	-0.38
Sep-01	89	22	4.05	3.70	1602	478	3.35	-0.62	-1.38
Oct-01	121	40	3.02	1.56	2834	664	4.27	1.09	-0.34
Nov-01	113	32	3.53	2.05	3347	643	5.21	1.17	-0.29
Dec-01	112	33	3.39	1.75	2673	660	4.05	0.66	-0.6
Jan-02	93	23	4.04	2.48	3269	783	4.17	-0.2	-1.12
Feb-02	92	22	4.18	2.63	2757	572	4.82	-0.18	-1.11
Mar-02	67	19	3.53	2.44	2574	573	4.49	0.29	-0.82
Apr-02	61	15	4.07	2.87	2883	610	4.73	0.15	-0.91
May-02	27	8	3.38	1.85	2883	577	5.00	0.41	-0.75
Jun-02	55	16	3.44	1.03	2438	544	4.48	0.59	-0.64



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

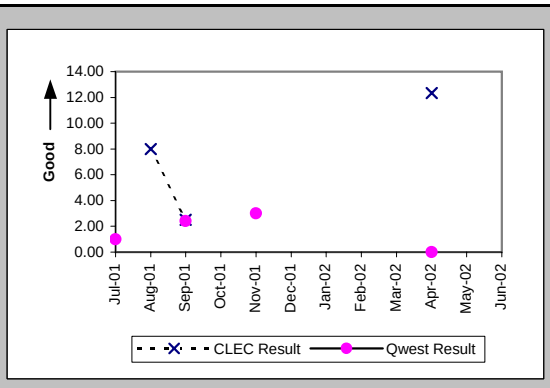
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	9	11.11%	31.43%	225	848	26.53%	0.99	-0.4
Aug-01	2	11	18.18%	38.57%	202	752	26.86%	0.59	-0.64
Sep-01	1	15	6.67%	24.94%	175	686	25.51%	1.74	0.06
Oct-01	9	25	36.00%	48.00%	204	785	25.99%	-1.12	-1.68
Nov-01	5	60	8.33%	27.64%	165	613	26.92%	3.43	1.08
Dec-01	15	48	31.25%	46.35%	235	819	28.69%	-0.38	-1.23
Jan-02	5	26	19.23%	39.41%	219	753	29.08%	1.08	-0.34
Feb-02	5	52	9.62%	29.48%	143	444	32.21%	3.63	1.2
Mar-02	6	36	16.67%	37.27%	166	462	35.93%	2.43	0.48
Apr-02	3	60	5.00%	21.79%	183	518	35.33%	5.3	2.22
May-02	1	99	1.01%	10.00%	164	537	30.54%	7.02	3.27
Jun-02	5	116	4.31%	20.31%	160	464	34.48%	7.04	3.28



Checklist #2 - Jeopardy Notifications - LIS

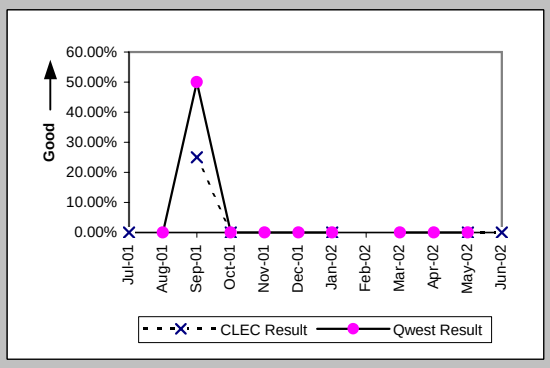
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01	8	1	8.00						
Sep-01	5	2	2.50	3.54	12	5	2.40	-0.02	-1.01
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02	37	3	12.33	1.15	0	2	0.00		
May-02									
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

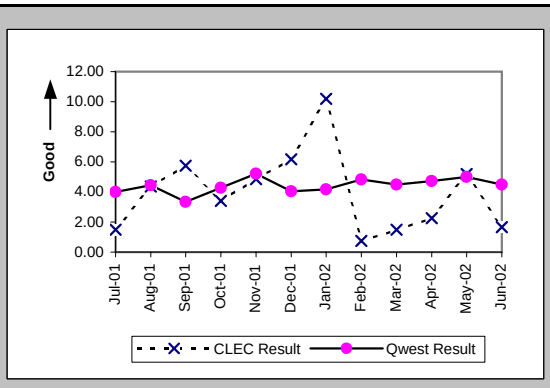
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%					
Aug-01					0	2	0.00%		
Sep-01	1	4	25.00%	43.30%	1	2	50.00%	0.32	-0.8
Oct-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Nov-01					0	5	0.00%		
Dec-01					0	6	0.00%		
Jan-02	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Feb-02									
Mar-02					0	1	0.00%		
Apr-02					0	2	0.00%		
May-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%					



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

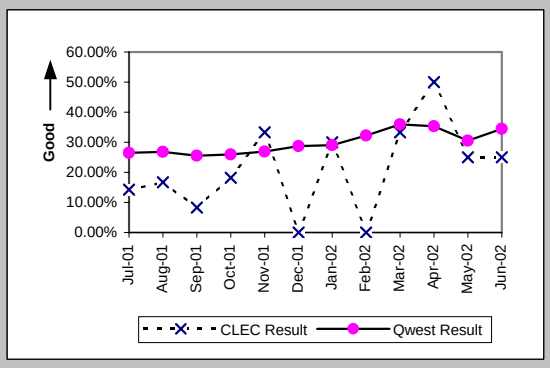
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	6	1.50	1.05	2241	562	3.99	1.16	-0.29
Aug-01	48	11	4.36	6.58	2587	583	4.44	-0.14	-1.08
Sep-01	23	4	5.75	1.71	1602	478	3.35	-0.93	-1.56
Oct-01	17	5	3.40	3.44	2834	664	4.27	0.04	-0.98
Nov-01	34	7	4.86	4.60	3347	643	5.21	-0.19	-1.11
Dec-01	37	6	6.17	6.37	2673	660	4.05	-1.01	-1.61
Jan-02	102	10	10.20	12.59	3269	783	4.17	-2.72	-2.65
Feb-02	3	4	0.75	1.50	2757	572	4.82	2.58	0.57
Mar-02	3	2	1.50	2.12	2574	573	4.49	1.12	-0.32
Apr-02	18	8	2.25	1.83	2883	610	4.73	1.51	-0.08
May-02	26	5	5.20	2.49	2883	577	5.00	-0.04	-1.03
Jun-02	5	3	1.67	1.53	2438	544	4.48	1.39	-0.16



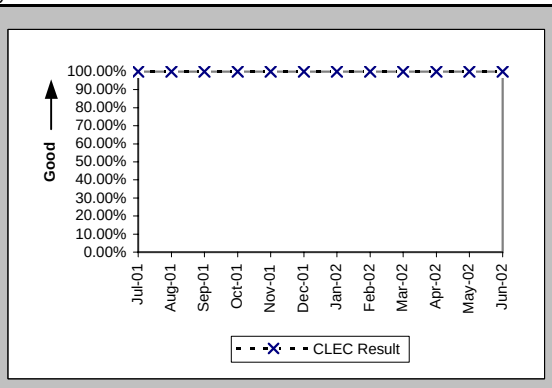
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	21	14.29%	34.99%	225	848	26.53%	1.27	-0.23
Aug-01	3	18	16.67%	37.27%	202	752	26.86%	0.94	-0.43
Sep-01	1	12	8.33%	27.64%	175	686	25.51%	1.37	-0.17
Oct-01	2	11	18.18%	38.57%	204	785	25.99%	0.52	-0.68
Nov-01	2	6	33.33%	47.14%	165	613	26.92%	-0.35	-1.21
Dec-01	0	4	0.00%	0.00%	235	819	28.69%	1.15	-0.3
Jan-02	3	10	30.00%	45.83%	219	753	29.08%	-0.06	-1.04
Feb-02	0	5	0.00%	0.00%	143	444	32.21%	1.5	-0.09
Mar-02	1	3	33.33%	47.14%	166	462	35.93%	0.02	-0.99
Apr-02	3	6	50.00%	50.00%	183	518	35.33%	-0.75	-1.45
May-02	1	4	25.00%	43.30%	164	537	30.54%	0.15	-0.91
Jun-02	1	4	25.00%	43.30%	160	464	34.48%	0.3	-0.82



Checklist #2 - LSR Accountability

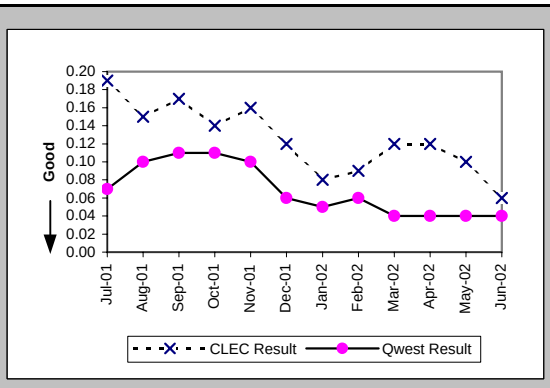
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

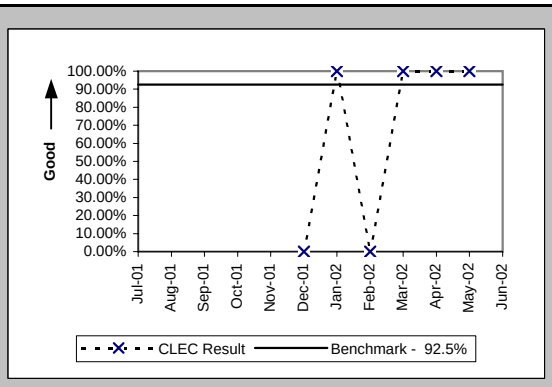
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	351	1850	0.19	0.53	3509	53088	0.07	15.03	8.14
Aug-01	352	2273	0.15	0.43	3402	33258	0.10	6.37	2.87
Sep-01	314	1873	0.17	0.47	2601	24513	0.11	6.54	2.98
Oct-01	330	2420	0.14	0.42	2863	27222	0.11	3.86	1.35
Nov-01	589	3621	0.16	0.46	2645	26189	0.10	9.33	4.67
Dec-01	434	3645	0.12	0.38	1466	24305	0.06	11.32	5.88
Jan-02	219	2646	0.08	0.32	1572	30082	0.05	5.74	2.49
Feb-02	214	2339	0.09	0.32	1417	22598	0.06	4.58	1.78
Mar-02	239	1970	0.12	0.38	817	23306	0.04	16.84	9.24
Apr-02	278	2302	0.12	0.35	949	24327	0.04	16.71	9.16
May-02	392	3879	0.10	0.37	977	26496	0.04	16.76	9.19
Jun-02	170	2854	0.06	0.27	1002	25114	0.04	3.67	1.23



Checklist #2 - Timely Release Notifications

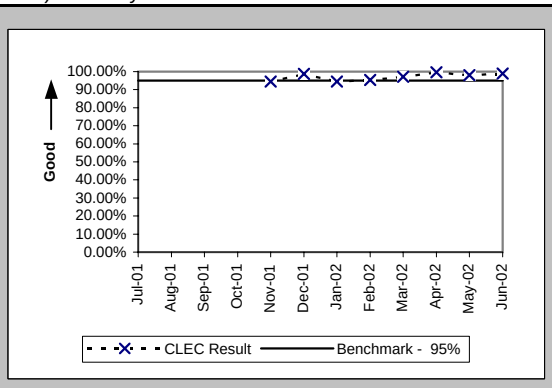
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

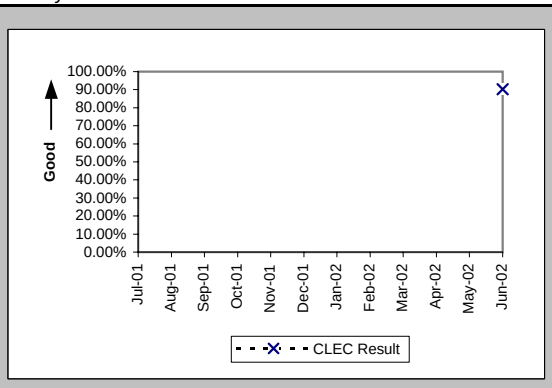
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

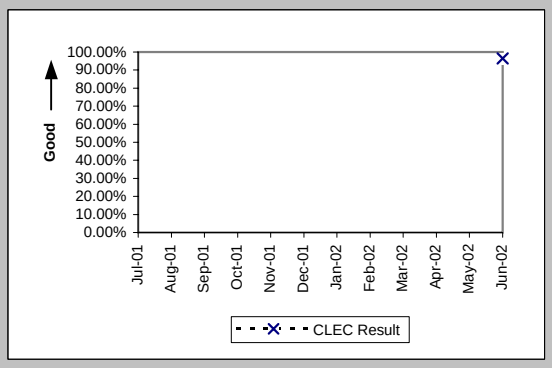


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



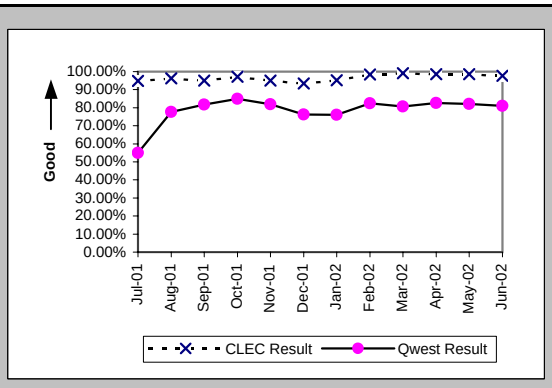
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

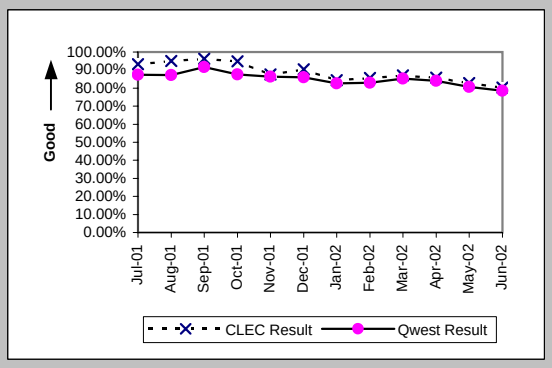
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

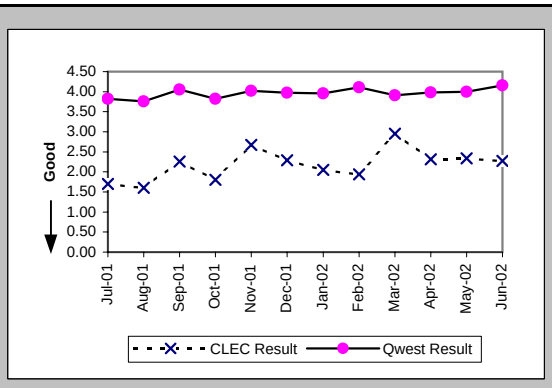
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

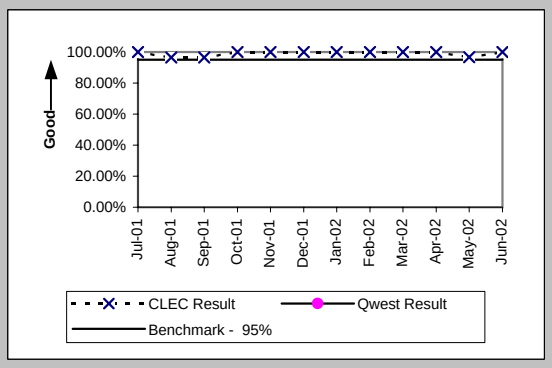
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	124850	73431	1.70	36521650	9560141	3.82
Aug-01	140493	87993	1.60	38348587	10186546	3.76
Sep-01	170415	75398	2.26	34549386	8526729	4.05
Oct-01	147719	82281	1.80	33539232	8790487	3.82
Nov-01	217444	81556	2.67	34739586	8635864	4.02
Dec-01	161843	70567	2.29	33361883	8413487	3.97
Jan-02	154484	75206	2.05	34200118	8637977	3.96
Feb-02	123380	63701	1.94	29698613	7234021	4.11
Mar-02	12526499	4240059	2.95	29825710	7633971	3.91
Apr-02	10174039	4398632	2.31	32021780	8041209	3.98
May-02	9681881	4129981	2.34	31549299	7895351	4.00
Jun-02	7955919	3512165	2.27	25178429	6047238	4.16



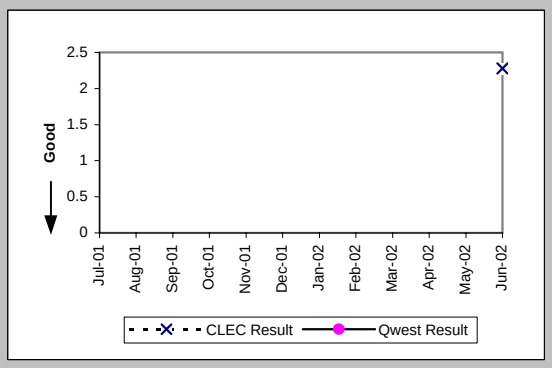
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	107066	107086	99.98%			
Aug-01	133971	138945	96.42%			
Sep-01	135141	139989	96.54%			
Oct-01	162848	162856	100.00%			
Nov-01	171740	171743	100.00%			
Dec-01	173210	173211	100.00%			
Jan-02	199124	199133	100.00%			
Feb-02	189918	189920	100.00%			
Mar-02	195996	196002	100.00%			
Apr-02	162959	162960	100.00%			
May-02	147350	152307	96.75%			
Jun-02	143971	143972	100.00%			



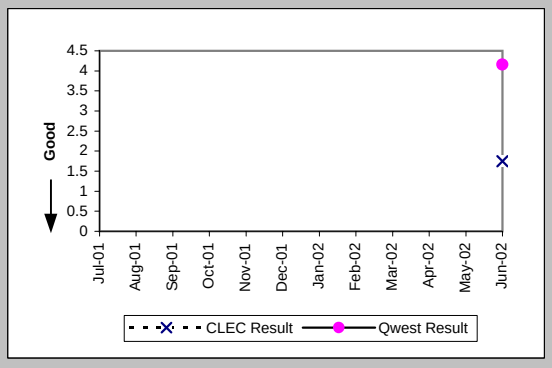
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	7732334	3384119	2.28			



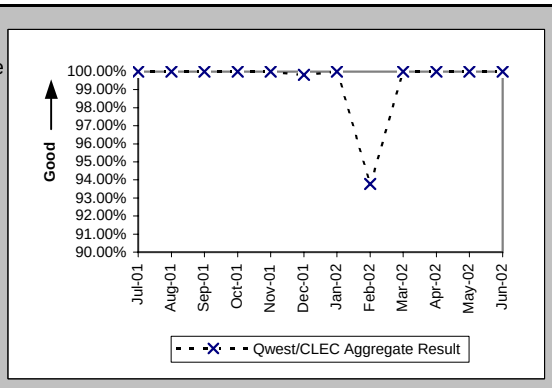
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	223585	128046	1.75	25178429	6047238	4.16



Checklist #2 - Billing

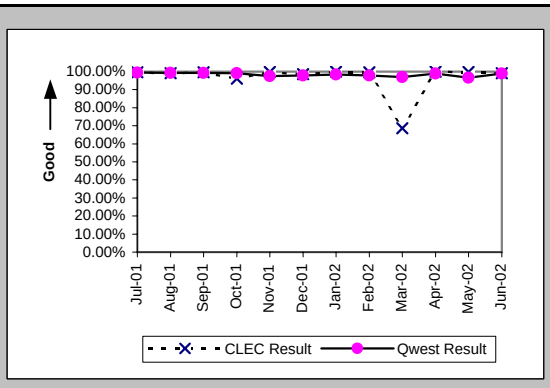
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	7059	7059	100.00%
Aug-01	7272	7272	100.00%
Sep-01	4409	4409	100.00%
Oct-01	7189	7189	100.00%
Nov-01	7918	7918	100.00%
Dec-01	7366	7379	99.82%
Jan-02	7809	7809	100.00%
Feb-02	7287	7770	93.78%
Mar-02	8029	8029	100.00%
Apr-02	8599	8599	100.00%
May-02	8648	8648	100.00%
Jun-02	8139	8139	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

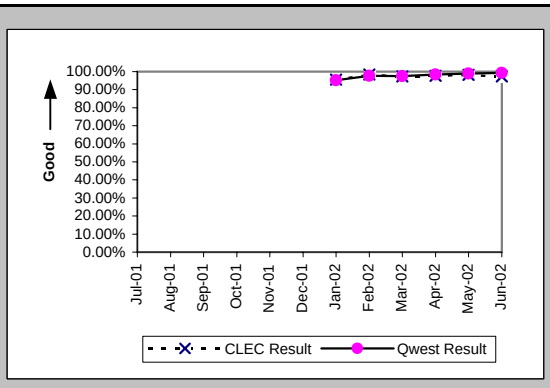
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1474030.5	1479867.4	99.61%	6.27%	49813759	50114855	99.40%	-32.02	-20.47
Aug-01	1593811.9	1607743.4	99.13%	9.27%	49509322	49878369	99.26%	18.44	10.21
Sep-01	1708340.9	1713752.8	99.68%	5.61%	49737905	50096547	99.28%	-61.09	-38.14
Oct-01	651988.01	678701.11	96.06%	19.44%	48020367	48464081	99.08%	259.44	156.73
Nov-01	1359577.4	1362845.3	99.76%	4.89%	39816075	40828683	97.52%	-165.43	-101.58
Dec-01	2021757.1	2050503.3	98.60%	11.76%	45058839	46003224	97.95%	-64.32	-40.1
Jan-02	1904726.5	1905080.7	99.98%	1.36%	44813992	45544381	98.40%	-170.63	-104.74
Feb-02	1785062.6	1790708.2	99.68%	5.61%	50654994	51781799	97.82%	-167.79	-103.01
Mar-02	1191248.1	1737822.5	68.55%	46.43%	47333046	48847219	96.90%	2119.16	1287.36
Apr-02	1662351.8	1662440.1	99.99%	0.73%	46130532	46624185	98.94%	-130.41	-80.28
May-02	1776006.5	1778589.1	99.85%	3.81%	40010174	41419470	96.60%	-234.63	-143.64
Jun-02	1817598.6	1835123.4	99.05%	9.73%	44557467	45066262	98.87%	-21.87	-14.3



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

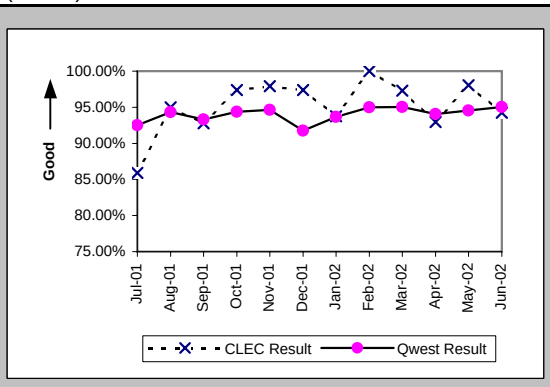
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	4758	4975	95.64%	20.42%	155733	163544	95.22%	-1.35	-1.82
Feb-02	5075	5158	98.39%	12.58%	167661	171598	97.71%	-3.24	-2.97
Mar-02	3744	3848	97.30%	16.22%	141673	145279	97.52%	0.87	-0.47
Apr-02	3210	3288	97.63%	15.22%	136412	138739	98.32%	3.07	0.86
May-02	4881	4973	98.15%	13.48%	139245	140807	98.89%	4.9	1.98
Jun-02	5364	5513	97.30%	16.22%	138644	139749	99.21%	15.72	8.56



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

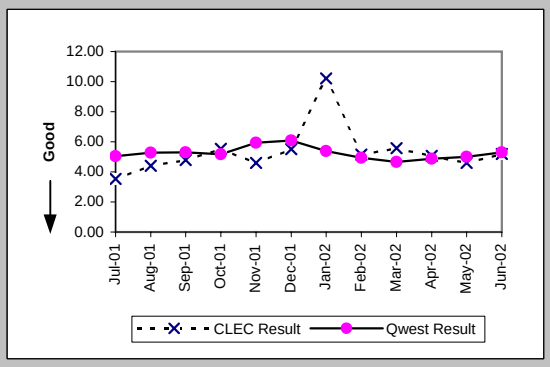
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	85	85.88%	34.82%	5886	6362	92.52%	2.11	0.28
Aug-01	95	100	95.00%	21.79%	6741	7146	94.33%	-0.29	-1.17
Sep-01	64	69	92.75%	25.93%	5556	5955	93.30%	0.23	-0.86
Oct-01	75	77	97.40%	15.91%	6320	6698	94.36%	-1.15	-1.7
Nov-01	94	96	97.92%	14.28%	5624	5944	94.62%	-1.42	-1.86
Dec-01	75	77	97.40%	15.91%	4940	5385	91.74%	-1.79	-2.09
Jan-02	75	80	93.75%	24.21%	6089	6500	93.68%	-0.03	-1.02
Feb-02	57	57	100.00%	0.00%	4866	5123	94.98%	-1.73	-2.05
Mar-02	72	74	97.30%	16.22%	4982	5243	95.02%	-0.89	-1.54
Apr-02	79	85	92.94%	25.61%	4964	5278	94.05%	0.47	-0.71
May-02	50	51	98.04%	13.86%	5217	5517	94.56%	-1.09	-1.66
Jun-02	49	52	94.23%	23.32%	4821	5072	95.05%	0.33	-0.8



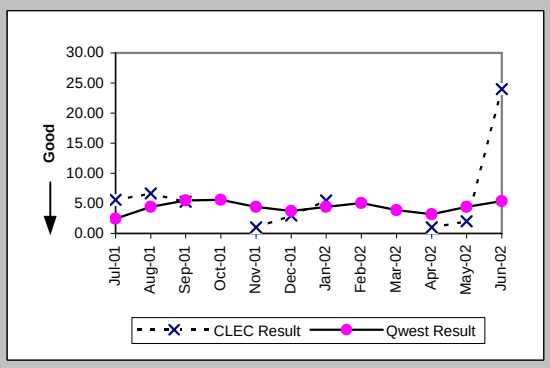
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	300	85	3.53	3.40	32293	6400	5.05	-2.21	-2.34
Aug-01	441	100	4.41	3.92	37931	7189	5.28	-1.46	-1.89
Sep-01	330	69	4.78	5.20	31767	5993	5.30	-0.72	-1.44
Oct-01	426	77	5.53	7.68	34935	6746	5.18	0.68	-0.59
Nov-01	442	96	4.60	3.00	35532	5996	5.93	-1.7	-2.03
Dec-01	425	77	5.52	4.51	32932	5409	6.09	-0.65	-1.39
Jan-02	817	80	10.21	12.31	35220	6547	5.38	3.72	1.26
Feb-02	293	57	5.14	4.25	25346	5138	4.93	0.41	-0.75
Mar-02	407	73	5.58	5.16	24425	5256	4.65	1.41	-0.14
Apr-02	430	85	5.06	6.23	25826	5293	4.88	0.42	-0.75
May-02	234	51	4.59	2.40	27597	5531	4.99	-0.59	-1.36
Jun-02	270	52	5.19	4.76	27043	5098	5.30	-0.16	-1.09



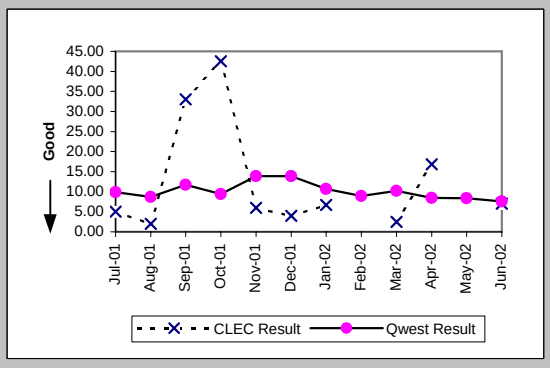
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	39	7	5.57	8.40	370	150	2.47	1.57	-0.04
Aug-01	20	3	6.67	6.66	741	167	4.44	0.82	-0.5
Sep-01	21	4	5.25	2.63	835	153	5.46	-0.04	-1.02
Oct-01					859	153	5.61		
Nov-01	1	1	1.00		782	177	4.42	-0.33	-1.2
Dec-01	3	1	3.00		553	148	3.74	-0.15	-1.09
Jan-02	11	2	5.50	6.36	646	147	4.39	0.89	-0.46
Feb-02					347	69	5.03		
Mar-02					336	87	3.86		
Apr-02	1	1	1.00		326	103	3.17	-0.48	-1.29
May-02	2	1	2.00		350	79	4.43	-0.32	-1.2
Jun-02	24	1	24.00		360	67	5.37	1.71	0.04



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

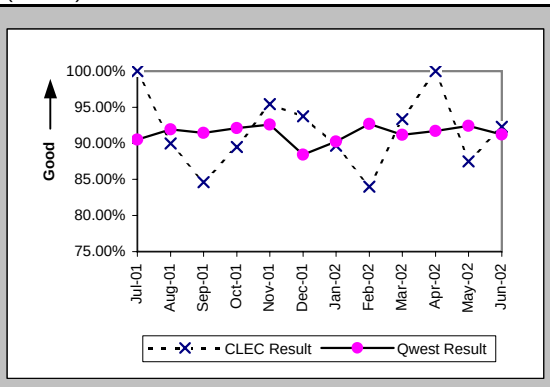
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	5	5.00	4.47	3538	358	9.88	-0.89	-1.54
Aug-01	4	2	2.00	0.00	2362	272	8.68	-1	-1.61
Sep-01	33	1	33.00		3288	281	11.70	1.55	-0.06
Oct-01	85	2	42.50	13.44	2532	268	9.45	3.09	0.88
Nov-01	6	1	6.00		2707	195	13.88	-0.4	-1.24
Dec-01	4	1	4.00		4190	301	13.92	-0.63	-1.38
Jan-02	20	3	6.67	2.08	2876	268	10.73	-0.56	-1.34
Feb-02					1644	184	8.93		
Mar-02	5	2	2.50	0.71	1757	172	10.22	-0.63	-1.39
Apr-02	84	5	16.80	19.69	1761	209	8.43	1.75	0.06
May-02					1860	222	8.38		
Jun-02	14	2	7.00	8.49	1432	190	7.54	-0.11	-1.07



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

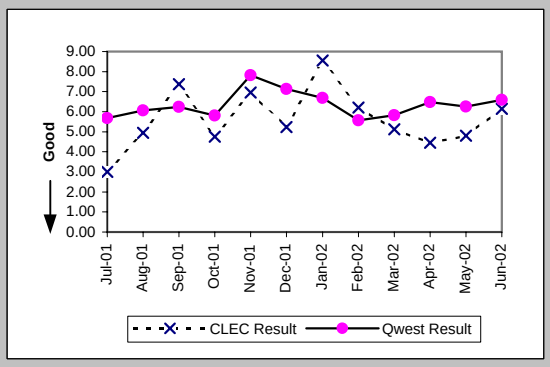
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	100.00%	0.00%	1367	1510	90.53%	-0.85	-1.52
Aug-01	18	20	90.00%	30.00%	1731	1883	91.93%	0.37	-0.77
Sep-01	11	13	84.62%	36.08%	1301	1423	91.43%	0.84	-0.49
Oct-01	17	19	89.47%	30.69%	1482	1609	92.11%	0.47	-0.72
Nov-01	21	22	95.45%	20.83%	1425	1539	92.59%	-0.51	-1.31
Dec-01	15	16	93.75%	24.21%	1360	1538	88.43%	-0.66	-1.4
Jan-02	26	29	89.66%	30.45%	1496	1658	90.23%	0.16	-0.9
Feb-02	21	25	84.00%	36.66%	1169	1261	92.70%	1.49	-0.1
Mar-02	14	15	93.33%	24.94%	1165	1278	91.16%	-0.3	-1.18
Apr-02	11	11	100.00%	0.00%	1198	1306	91.73%	-0.99	-1.6
May-02	14	16	87.50%	33.07%	1363	1475	92.41%	0.73	-0.56
Jun-02	12	13	92.31%	26.65%	1246	1366	91.22%	-0.14	-1.08



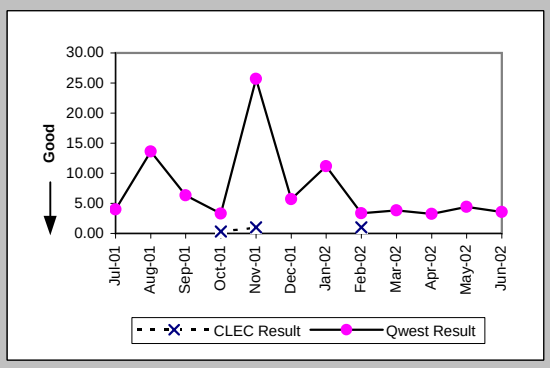
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	7	3.00	0.58	8595	1514	5.68	-0.87	-1.53
Aug-01	99	20	4.95	3.97	11485	1893	6.07	-0.46	-1.28
Sep-01	96	13	7.38	6.91	8904	1428	6.24	0.86	-0.48
Oct-01	95	20	4.75	3.84	9391	1615	5.81	-0.57	-1.35
Nov-01	160	23	6.96	12.08	12128	1550	7.82	-0.18	-1.11
Dec-01	89	17	5.24	4.75	11019	1543	7.14	-0.81	-1.49
Jan-02	248	29	8.55	11.22	11125	1664	6.69	1	-0.39
Feb-02	155	25	6.20	7.42	7053	1267	5.57	0.57	-0.66
Mar-02	77	15	5.13	3.00	7483	1283	5.83	-0.15	-1.09
Apr-02	49	11	4.45	1.92	8527	1315	6.48	-0.83	-1.5
May-02	77	16	4.81	3.58	9246	1478	6.26	-0.93	-1.57
Jun-02	80	13	6.15	2.58	9059	1375	6.59	-0.23	-1.14



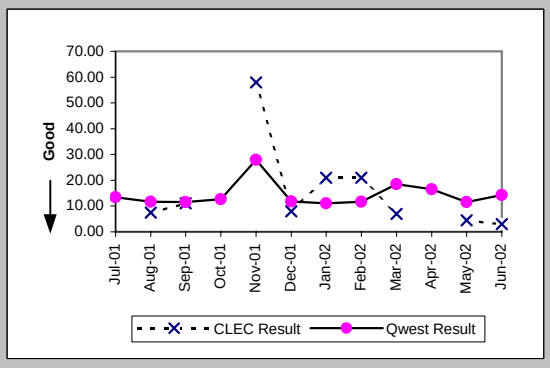
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					127	32	3.97		
Aug-01					667	49	13.61		
Sep-01					171	27	6.33		
Oct-01	1	3	0.33	0.58	128	39	3.28	-1.45	-1.88
Nov-01	1	1	1.00		976	38	25.68	-0.35	-1.21
Dec-01					267	47	5.68		
Jan-02					647	58	11.16		
Feb-02	2	2	1.00	0.00	74	22	3.36	-0.57	-1.35
Mar-02					115	30	3.83		
Apr-02					101	31	3.26		
May-02					151	34	4.44		
Jun-02					107	30	3.57		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

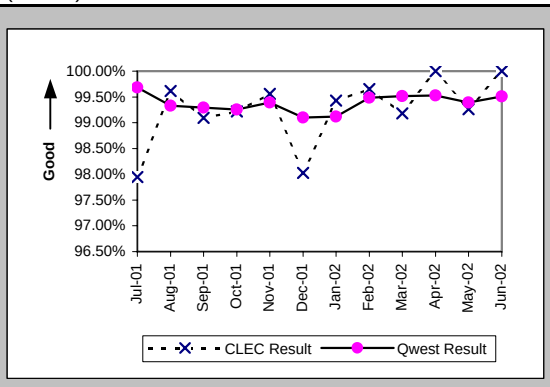
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1543	115	13.42		
Aug-01	15	2	7.50	3.54	1305	112	11.65	-0.37	-1.23
Sep-01	22	2	11.00	11.31	1148	99	11.60	-0.06	-1.03
Oct-01					1189	94	12.65		
Nov-01	58	1	58.00		2428	87	27.91	1.38	-0.16
Dec-01	8	1	8.00		1564	133	11.76	-0.36	-1.22
Jan-02	63	3	21.00	30.35	1174	106	11.08	1.23	-0.25
Feb-02	42	2	21.00	14.14	832	71	11.72	1.16	-0.3
Mar-02	7	1	7.00		1496	81	18.47	-0.17	-1.11
Apr-02					1267	77	16.45		
May-02	9	2	4.50	4.95	899	78	11.53	-0.84	-1.51
Jun-02	3	1	3.00		1287	90	14.30	-0.83	-1.51



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

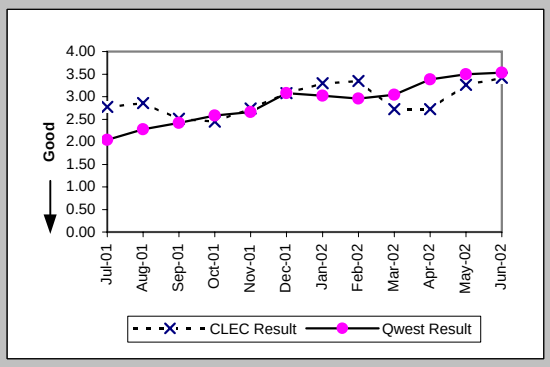
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	334	341	97.95%	14.18%	37189	37308	99.68%	3.8	1.31
Aug-01	258	259	99.61%	6.20%	17392	17509	99.33%	-0.55	-1.34
Sep-01	219	221	99.10%	9.47%	11531	11613	99.29%	0.41	-0.75
Oct-01	254	256	99.22%	8.80%	11510	11596	99.26%	0.15	-0.91
Nov-01	225	226	99.56%	6.64%	10761	10827	99.39%	-0.32	-1.19
Dec-01	149	152	98.03%	13.91%	9282	9366	99.10%	1.27	-0.23
Jan-02	347	349	99.43%	7.55%	10919	11016	99.12%	-0.61	-1.37
Feb-02	286	287	99.65%	5.89%	8721	8766	99.49%	-0.38	-1.23
Mar-02	121	122	99.18%	9.02%	9827	9875	99.51%	0.55	-0.67
Apr-02	121	121	100.00%	0.00%	9882	9929	99.53%	-0.75	-1.46
May-02	134	135	99.26%	8.57%	12072	12146	99.39%	0.28	-0.83
Jun-02	410	410	100.00%	0.00%	11124	11179	99.51%	-1.4	-1.85



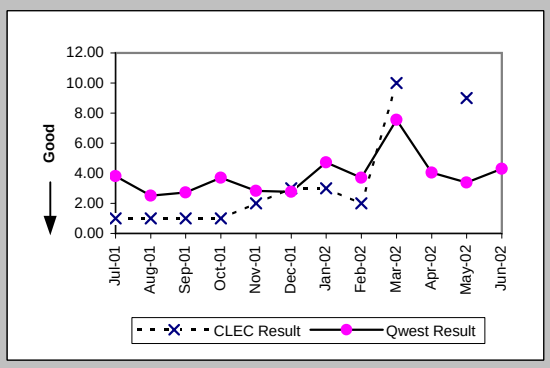
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	748	270	2.77	1.41	59265	29122	2.04	8.97	4.45
Aug-01	389	136	2.86	1.37	32563	14269	2.28	6.02	2.66
Sep-01	324	129	2.51	0.94	23661	9775	2.42	0.99	-0.4
Oct-01	306	125	2.45	0.88	24863	9632	2.58	-1.27	-1.77
Nov-01	343	125	2.74	1.11	23579	8855	2.66	0.84	-0.49
Dec-01	228	74	3.08	1.22	23479	7633	3.08	0.12	-0.93
Jan-02	472	143	3.30	1.46	28481	9434	3.02	2.52	0.53
Feb-02	572	171	3.35	1.61	21720	7332	2.96	4.42	1.69
Mar-02	106	39	2.72	1.79	24420	8036	3.04	-1.1	-1.67
Apr-02	125	46	2.72	1.24	27049	8000	3.38	-4.03	-3.45
May-02	127	39	3.26	2.72	34029	9717	3.50	-1.5	-1.91
Jun-02	325	95	3.42	1.47	31122	8819	3.53	-0.71	-1.43



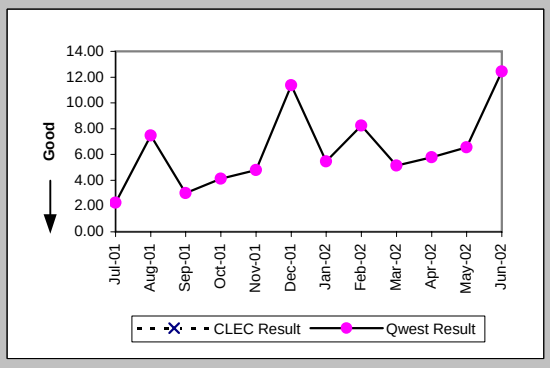
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	7	1.00	0.00	605	159	3.81	-0.71	-1.43
Aug-01	1	1	1.00		359	143	2.51	-0.65	-1.4
Sep-01	2	2	1.00	0.00	277	102	2.72	-0.64	-1.39
Oct-01	2	2	1.00	0.00	467	126	3.71	-0.37	-1.22
Nov-01	2	1	2.00		284	100	2.84	-0.18	-1.11
Dec-01	9	3	3.00	2.65	205	74	2.77	0.3	-0.82
Jan-02	6	2	3.00	1.41	387	82	4.72	-0.28	-1.17
Feb-02	2	1	2.00		163	44	3.70	-0.33	-1.2
Mar-02	10	1	10.00		272	36	7.56	1.35	-0.18
Apr-02					154	38	4.05		
May-02	9	1	9.00		223	66	3.38	1.37	-0.17
Jun-02					202	47	4.30		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

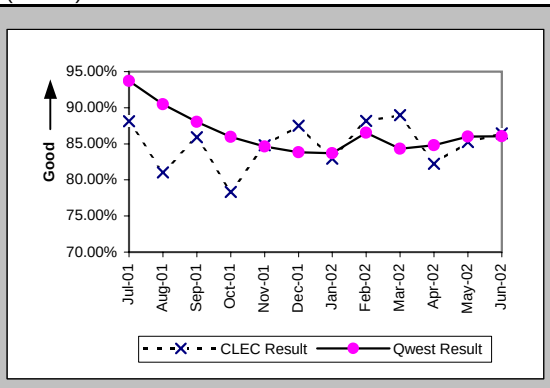
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	8	2.25		
Aug-01					112	15	7.47		
Sep-01					18	6	3.00		
Oct-01					37	9	4.11		
Nov-01					24	5	4.80		
Dec-01					148	13	11.38		
Jan-02					82	15	5.47		
Feb-02					33	4	8.25		
Mar-02					67	13	5.15		
Apr-02					52	9	5.78		
May-02					59	9	6.56		
Jun-02					112	9	12.44		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

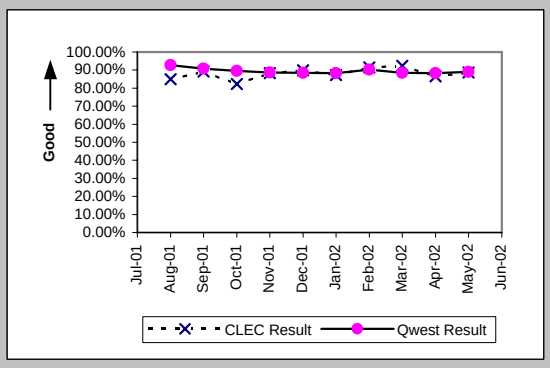
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	498	565	88.14%	32.33%	46075	49156	93.73%	5.45	2.31
Aug-01	329	406	81.03%	39.20%	32524	35954	90.46%	5.75	2.5
Sep-01	293	341	85.92%	34.78%	20117	22849	88.04%	1.19	-0.28
Oct-01	257	328	78.35%	41.18%	16792	19538	85.95%	3.69	1.24
Nov-01	296	349	84.81%	35.89%	16258	19213	84.62%	-0.1	-1.06
Dec-01	259	296	87.50%	33.07%	14565	17372	83.84%	-1.7	-2.03
Jan-02	292	352	82.95%	37.60%	14891	17794	83.69%	0.38	-0.77
Feb-02	365	414	88.16%	32.30%	14901	17216	86.55%	-0.95	-1.58
Mar-02	258	290	88.97%	31.33%	13317	15797	84.30%	-2.16	-2.32
Apr-02	176	214	82.24%	38.22%	13975	16480	84.80%	1.03	-0.37
May-02	179	210	85.24%	35.47%	15355	17852	86.01%	0.34	-0.79
Jun-02	293	339	86.43%	34.25%	15840	18410	86.04%	-0.21	-1.12



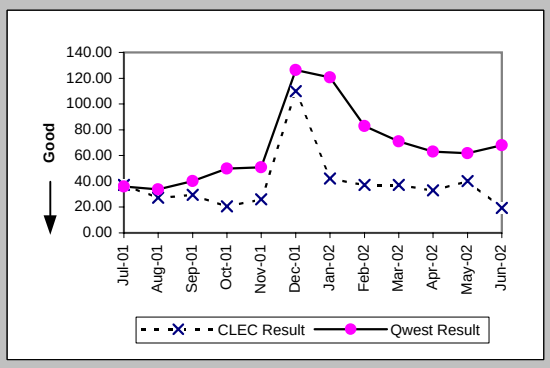
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	345	406	84.98%	35.73%	33347	35954	92.75%	5.31	2.23
Sep-01	304	341	89.15%	31.10%	20726	22849	90.71%	0.98	-0.4
Oct-01	270	328	82.32%	38.15%	17490	19538	89.52%	3.9	1.37
Nov-01	308	349	88.25%	32.20%	17027	19213	88.62%	0.23	-0.86
Dec-01	266	296	89.86%	30.18%	15374	17372	88.50%	-0.73	-1.44
Jan-02	307	352	87.22%	33.39%	15715	17794	88.32%	0.65	-0.61
Feb-02	379	414	91.55%	27.82%	15527	17216	90.19%	-0.92	-1.56
Mar-02	268	290	92.41%	26.48%	13972	15797	88.45%	-2.09	-2.27
Apr-02	185	214	86.45%	34.23%	14557	16480	88.33%	0.86	-0.48
May-02	186	210	88.57%	31.82%	15877	17852	88.94%	0.19	-0.88
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

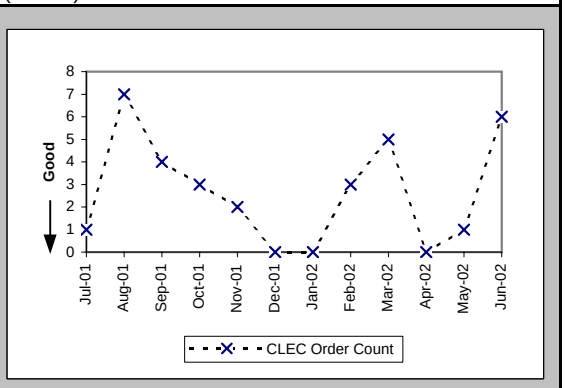
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	224	6	37.33	32.52	22255	620	35.90	0.19	-0.88
Aug-01	435	16	27.19	32.54	29714	883	33.65	-0.52	-1.31
Sep-01	384	13	29.54	30.03	34700	861	40.30	-0.65	-1.4
Oct-01	124	6	20.67	23.75	39322	789	49.84	-1.07	-1.65
Nov-01	157	6	26.17	27.45	45725	898	50.92	-0.86	-1.52
Dec-01	110	1	110.00		66767	528	126.45	-0.12	-1.07
Jan-02	169	4	42.25	63.12	68162	565	120.64	-1.21	-1.74
Feb-02	224	6	37.33	60.51	33136	400	82.84	-1.01	-1.61
Mar-02	372	10	37.20	54.57	37624	530	70.99	-1.02	-1.62
Apr-02	99	3	33.00	30.61	32892	522	63.01	-0.6	-1.37
May-02	201	5	40.20	31.08	36616	592	61.85	-0.56	-1.34
Jun-02	155	8	19.38	35.72	40657	598	67.99	-1.47	-1.89



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

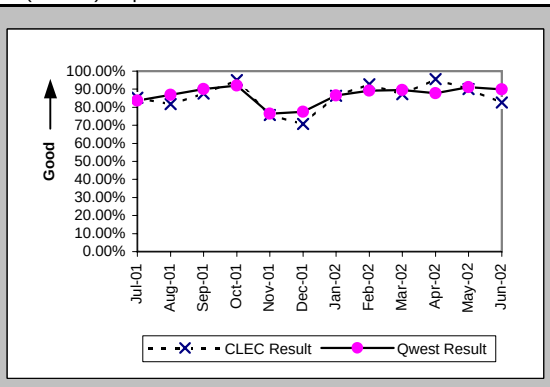
Date	CLEC Order Count
Jul-01	1
Aug-01	7
Sep-01	4
Oct-01	3
Nov-01	2
Dec-01	0
Jan-02	0
Feb-02	3
Mar-02	5
Apr-02	0
May-02	1
Jun-02	6



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

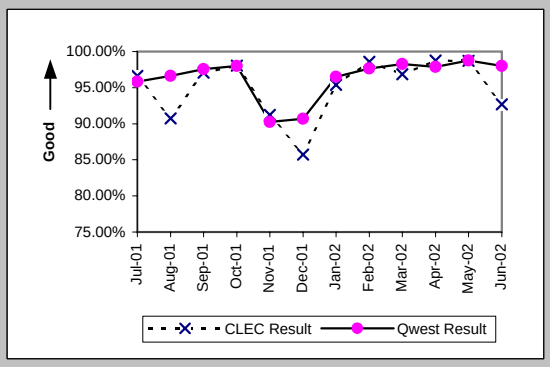
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	105	123	85.37%	35.34%	6481	7750	83.63%	-0.52	-1.31
Aug-01	89	109	81.65%	38.71%	6785	7809	86.89%	1.55	-0.05
Sep-01	71	81	87.65%	32.90%	5250	5827	90.10%	0.74	-0.55
Oct-01	76	80	95.00%	21.79%	4781	5191	92.10%	-0.95	-1.58
Nov-01	50	66	75.76%	42.86%	5079	6648	76.40%	0.14	-0.91
Dec-01	53	75	70.67%	45.53%	4274	5510	77.57%	1.39	-0.15
Jan-02	57	66	86.36%	34.32%	4014	4638	86.55%	0.08	-0.95
Feb-02	51	55	92.73%	25.97%	3458	3874	89.26%	-0.82	-1.5
Mar-02	41	47	87.23%	33.37%	3965	4432	89.46%	0.53	-0.68
Apr-02	66	69	95.65%	20.39%	5344	6085	87.82%	-1.98	-2.2
May-02	54	60	90.00%	30.00%	5086	5580	91.15%	0.35	-0.78
Jun-02	57	69	82.61%	37.90%	5373	5979	89.86%	1.85	0.13



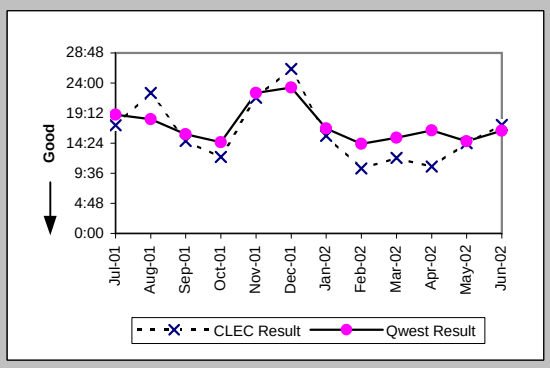
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	144	149	96.64%	18.01%	9825	10253	95.83%	-0.5	-1.3
Aug-01	127	140	90.71%	29.02%	10102	10454	96.63%	3.22	0.96
Sep-01	100	103	97.09%	16.82%	7623	7812	97.58%	0.39	-0.77
Oct-01	101	103	98.06%	13.80%	7014	7158	97.99%	-0.05	-1.03
Nov-01	83	91	91.21%	28.32%	8368	9270	90.27%	-0.3	-1.18
Dec-01	96	112	85.71%	34.99%	7428	8192	90.67%	1.7	0.04
Jan-02	83	87	95.40%	20.94%	6530	6766	96.51%	0.6	-0.64
Feb-02	70	71	98.59%	11.78%	5158	5282	97.65%	-0.52	-1.32
Mar-02	62	64	96.88%	17.40%	5961	6066	98.27%	0.83	-0.49
Apr-02	81	82	98.78%	10.98%	8001	8175	97.87%	-0.57	-1.34
May-02	76	77	98.70%	11.32%	7300	7393	98.74%	0.13	-0.92
Jun-02	76	82	92.68%	26.04%	7727	7885	98.00%	2.68	0.63



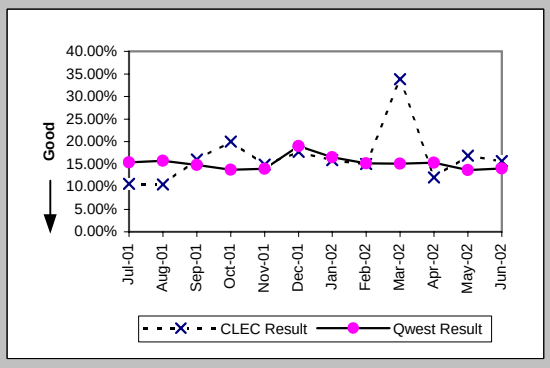
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2572:56	149	17:16	13:01	194492:55	10253	18:58	-1.2	-1.73
Aug-01	3137:58	140	22:25	25:42	190727:58	10454	18:15	2.69	0.63
Sep-01	1520:11	103	14:46	11:58	123597:01	7812	15:49	-0.59	-1.36
Oct-01	1258:33	103	12:13	12:28	104217:23	7158	14:34	-1.52	-1.92
Nov-01	1970:43	91	21:39	22:51	207796:09	9270	22:25	-0.34	-1.21
Dec-01	2937:51	112	26:14	23:41	190604:04	8192	23:16	1.24	-0.24
Jan-02	1352:08	87	15:33	16:25	113494:43	6766	16:46	-0.69	-1.42
Feb-02	737:32	71	10:23	9:02	75450:18	5282	14:17	-2.17	-2.32
Mar-02	770:33	64	12:02	10:52	92680:16	6066	15:17	-2.03	-2.23
Apr-02	873:39	82	10:39	9:42	134298:30	8175	16:26	-2.67	-2.62
May-02	1108:25	77	14:24	13:56	108639:30	7393	14:42	-0.22	-1.13
Jun-02	1418:49	82	17:18	15:24	129000:21	7885	16:22	0.64	-0.61



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

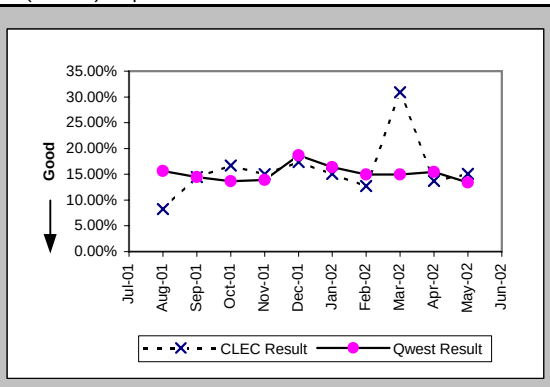
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	150	10.67%	30.87%	1615	10470	15.43%	-1.6	-1.97
Aug-01	15	143	10.49%	30.64%	1673	10602	15.78%	-1.72	-2.05
Sep-01	17	106	16.04%	36.70%	1175	7921	14.83%	0.37	-0.77
Oct-01	21	105	20.00%	40.00%	1001	7262	13.78%	1.76	0.07
Nov-01	14	94	14.89%	35.60%	1310	9398	13.94%	0.29	-0.82
Dec-01	20	113	17.70%	38.17%	1583	8337	18.99%	-0.35	-1.21
Jan-02	14	88	15.91%	36.58%	1134	6868	16.51%	-0.15	-1.09
Feb-02	11	73	15.07%	35.77%	814	5351	15.21%	-0.03	-1.02
Mar-02	22	65	33.85%	47.32%	932	6159	15.13%	3.73	1.27
Apr-02	10	83	12.05%	32.55%	1268	8269	15.33%	-0.83	-1.5
May-02	14	83	16.87%	37.45%	1029	7500	13.72%	0.83	-0.49
Jun-02	13	83	15.66%	36.34%	1119	7969	14.04%	0.45	-0.73



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

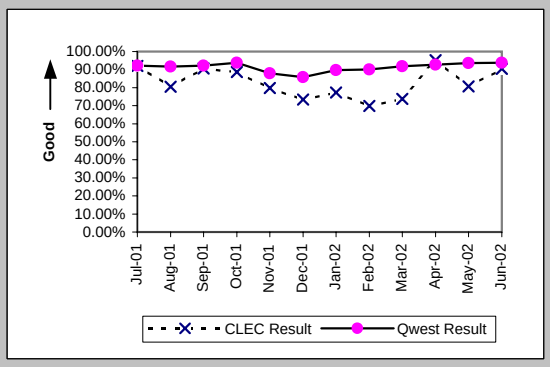
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	109	8.26%	27.52%	1455	9303	15.64%	-2.11	-2.28
Sep-01	13	90	14.44%	35.15%	1009	6993	14.43%	0.04	-0.98
Oct-01	15	90	16.67%	37.27%	862	6325	13.63%	0.84	-0.49
Nov-01	12	80	15.00%	35.71%	1172	8437	13.89%	0.32	-0.81
Dec-01	17	98	17.35%	37.87%	1378	7384	18.66%	-0.33	-1.2
Jan-02	11	73	15.07%	35.77%	990	6053	16.36%	-0.3	-1.18
Feb-02	8	63	12.70%	33.30%	713	4768	14.95%	-0.5	-1.3
Mar-02	17	55	30.91%	46.21%	834	5580	14.95%	2.99	0.81
Apr-02	10	73	13.70%	34.38%	1178	7634	15.43%	-0.41	-1.25
May-02	11	73	15.07%	35.77%	934	6982	13.38%	0.45	-0.73
Jun-02									



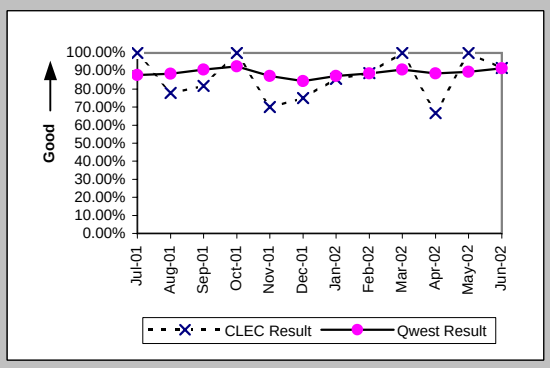
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	138	150	92.00%	27.13%	9644	10470	92.11%	0.09	-0.95
Aug-01	115	143	80.42%	39.68%	9721	10602	91.69%	4.2	1.56
Sep-01	96	106	90.57%	29.23%	7310	7921	92.29%	0.68	-0.59
Oct-01	93	105	88.57%	31.82%	6806	7262	93.72%	1.98	0.21
Nov-01	75	94	79.79%	40.16%	8269	9398	87.99%	2.27	0.38
Dec-01	83	113	73.45%	44.16%	7155	8337	85.82%	3.42	1.08
Jan-02	68	88	77.27%	41.91%	6157	6868	89.65%	3.35	1.04
Feb-02	51	73	69.86%	45.89%	4819	5351	90.06%	4.75	1.89
Mar-02	48	65	73.85%	43.95%	5656	6159	91.83%	4.31	1.62
Apr-02	79	83	95.18%	21.42%	7674	8269	92.80%	-0.83	-1.51
May-02	67	83	80.72%	39.45%	7019	7500	93.59%	3.92	1.38
Jun-02	75	83	90.36%	29.51%	7478	7969	93.84%	1.26	-0.23



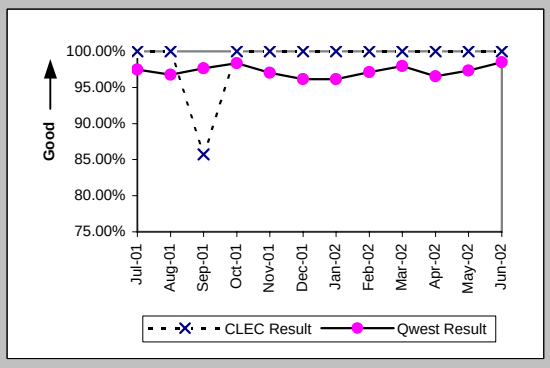
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	1590	1812	87.75%	-1.24	-1.75
Aug-01	7	9	77.78%	41.57%	1660	1877	88.44%	0.93	-0.44
Sep-01	9	11	81.82%	38.57%	1163	1282	90.72%	0.94	-0.43
Oct-01	7	7	100.00%	0.00%	1076	1162	92.60%	-0.75	-1.45
Nov-01	7	10	70.00%	45.83%	1147	1314	87.29%	1.44	-0.13
Dec-01	12	16	75.00%	43.30%	928	1099	84.44%	1	-0.39
Jan-02	12	14	85.71%	34.99%	1140	1306	87.29%	0.23	-0.86
Feb-02	8	9	88.89%	31.43%	770	868	88.71%	-0.02	-1.01
Mar-02	13	13	100.00%	0.00%	818	901	90.79%	-1.14	-1.69
Apr-02	4	6	66.67%	47.14%	1007	1137	88.57%	1.39	-0.15
May-02	5	5	100.00%	0.00%	928	1036	89.58%	-0.76	-1.46
Jun-02	11	12	91.67%	27.64%	1358	1485	91.45%	-0.03	-1.02



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

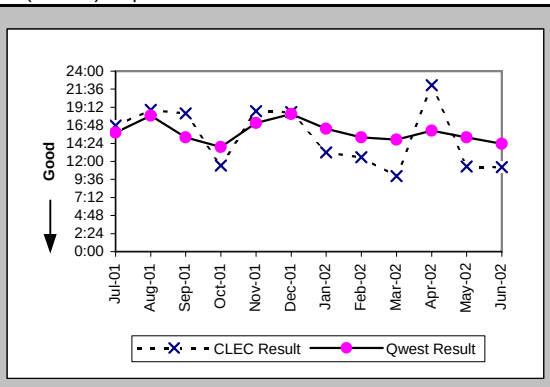
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	13	100.00%	0.00%	2325	2385	97.48%	-0.58	-1.35
Aug-01	12	12	100.00%	0.00%	2438	2520	96.75%	-0.63	-1.39
Sep-01	12	14	85.71%	34.99%	1746	1788	97.65%	2.01	0.22
Oct-01	14	14	100.00%	0.00%	1571	1597	98.37%	-0.48	-1.29
Nov-01	15	15	100.00%	0.00%	1770	1824	97.04%	-0.67	-1.41
Dec-01	18	18	100.00%	0.00%	1539	1601	96.13%	-0.85	-1.51
Jan-02	19	19	100.00%	0.00%	1716	1785	96.13%	-0.87	-1.53
Feb-02	11	11	100.00%	0.00%	1151	1185	97.13%	-0.57	-1.34
Mar-02	15	15	100.00%	0.00%	1251	1277	97.96%	-0.56	-1.34
Apr-02	7	7	100.00%	0.00%	1511	1565	96.55%	-0.5	-1.3
May-02	9	9	100.00%	0.00%	1420	1459	97.33%	-0.5	-1.3
Jun-02	16	16	100.00%	0.00%	1875	1904	98.48%	-0.5	-1.3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

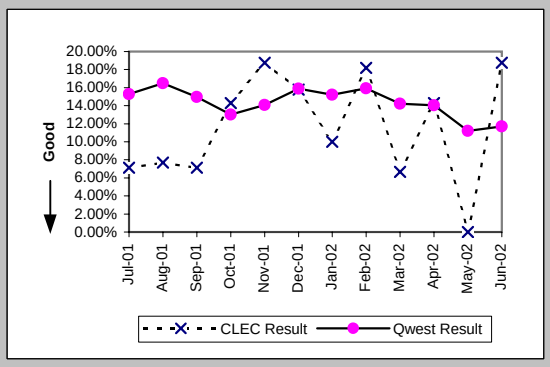
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	217:46	13	16:45	8:17	37724:45	2385	15:49	0.44	-0.73
Aug-01	226:28	12	18:52	12:26	45601:02	2520	18:06	0.65	-0.61
Sep-01	257:27	14	18:23	21:34	27171:02	1788	15:12	1.05	-0.36
Oct-01	160:13	14	11:27	8:07	22217:47	1597	13:55	-0.41	-1.25
Nov-01	280:25	15	18:42	12:15	31183:08	1824	17:06	0.54	-0.67
Dec-01	333:29	18	18:32	11:38	29281:29	1601	18:17	0.24	-0.86
Jan-02	250:35	19	13:11	13:42	29167:02	1785	16:20	-0.74	-1.45
Feb-02	138:16	11	12:34	8:10	18020:58	1185	15:12	-0.45	-1.27
Mar-02	150:30	15	10:02	7:19	19036:08	1277	14:54	-1.39	-1.85
Apr-02	154:48	7	22:07	11:24	25131:34	1565	16:04	1.12	-0.32
May-02	102:01	9	11:20	8:49	22168:04	1459	15:12	-0.92	-1.56
Jun-02	179:40	16	11:14	9:25	27326:20	1904	14:21	-0.88	-1.54



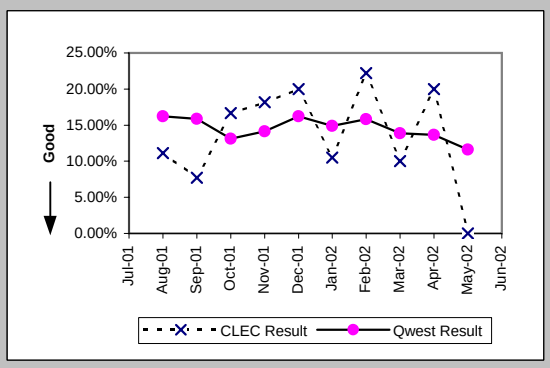
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	14	7.14%	25.75%	371	2430	15.27%	-0.84	-1.51
Aug-01	1	13	7.69%	26.65%	421	2551	16.50%	-0.85	-1.52
Sep-01	1	14	7.14%	25.75%	271	1810	14.97%	-0.82	-1.5
Oct-01	2	14	14.29%	34.99%	209	1608	13.00%	0.2	-0.88
Nov-01	3	16	18.75%	39.03%	261	1852	14.09%	0.56	-0.66
Dec-01	3	19	15.79%	36.46%	258	1624	15.89%	-0.01	-1.01
Jan-02	2	20	10.00%	30.00%	275	1807	15.22%	-0.65	-1.39
Feb-02	2	11	18.18%	38.57%	193	1213	15.91%	0.25	-0.85
Mar-02	1	15	6.67%	24.94%	185	1300	14.23%	-0.83	-1.51
Apr-02	1	7	14.29%	34.99%	221	1574	14.04%	0.1	-0.94
May-02	0	9	0.00%	0.00%	165	1471	11.22%	-1.06	-1.65
Jun-02	3	16	18.75%	39.03%	224	1916	11.69%	0.85	-0.48



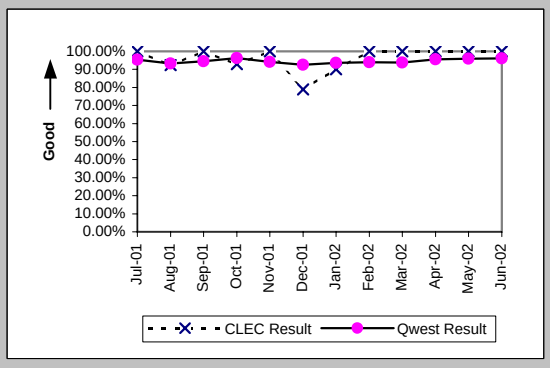
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	9	11.11%	31.43%	361	2228	16.20%	-0.41	-1.25
Sep-01	1	13	7.69%	26.65%	258	1627	15.86%	-0.8	-1.49
Oct-01	2	12	16.67%	37.27%	181	1380	13.12%	0.4	-0.76
Nov-01	2	11	18.18%	38.57%	228	1611	14.15%	0.42	-0.75
Dec-01	3	15	20.00%	40.00%	222	1369	16.22%	0.43	-0.74
Jan-02	2	19	10.53%	30.69%	229	1539	14.88%	-0.53	-1.32
Feb-02	2	9	22.22%	41.57%	168	1063	15.80%	0.54	-0.67
Mar-02	1	10	10.00%	30.00%	160	1155	13.85%	-0.35	-1.21
Apr-02	1	5	20.00%	40.00%	195	1430	13.64%	0.43	-0.74
May-02	0	9	0.00%	0.00%	154	1326	11.61%	-1.08	-1.66
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

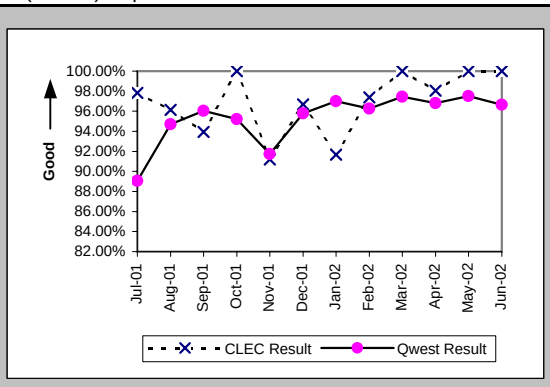
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	14	100.00%	0.00%	2317	2430	95.35%	-0.82	-1.5
Aug-01	12	13	92.31%	26.65%	2379	2551	93.26%	0.22	-0.87
Sep-01	14	14	100.00%	0.00%	1711	1810	94.53%	-0.9	-1.55
Oct-01	13	14	92.86%	25.75%	1547	1608	96.21%	0.64	-0.61
Nov-01	16	16	100.00%	0.00%	1742	1852	94.06%	-1	-1.61
Dec-01	15	19	78.95%	40.77%	1502	1624	92.49%	1.88	0.15
Jan-02	18	20	90.00%	30.00%	1692	1807	93.64%	0.67	-0.59
Feb-02	11	11	100.00%	0.00%	1139	1213	93.90%	-0.84	-1.51
Mar-02	15	15	100.00%	0.00%	1219	1300	93.77%	-0.99	-1.6
Apr-02	7	7	100.00%	0.00%	1505	1574	95.62%	-0.57	-1.34
May-02	9	9	100.00%	0.00%	1410	1471	95.85%	-0.62	-1.38
Jun-02	16	16	100.00%	0.00%	1841	1916	96.09%	-0.8	-1.49



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

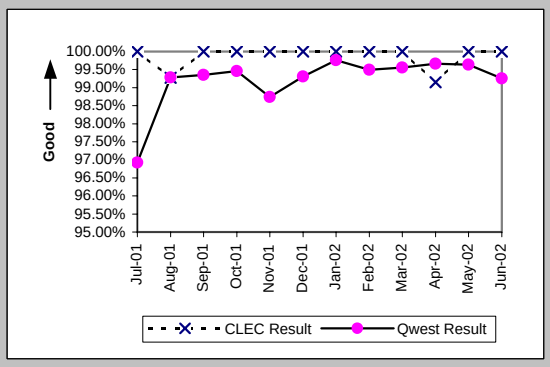
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	45	46	97.83%	14.58%	3212	3607	89.05%	-1.89	-2.15
Aug-01	50	52	96.15%	19.23%	2779	2934	94.72%	-0.46	-1.28
Sep-01	31	33	93.94%	23.86%	2090	2176	96.05%	0.64	-0.61
Oct-01	67	67	100.00%	0.00%	2362	2481	95.20%	-1.81	-2.1
Nov-01	31	34	91.18%	28.36%	2295	2502	91.73%	0.18	-0.89
Dec-01	29	30	96.67%	17.95%	2198	2295	95.77%	-0.24	-1.15
Jan-02	33	36	91.67%	27.64%	2321	2393	96.99%	1.58	-0.04
Feb-02	37	38	97.37%	16.01%	1858	1930	96.27%	-0.35	-1.22
Mar-02	54	54	100.00%	0.00%	2508	2574	97.44%	-1.18	-1.72
Apr-02	50	51	98.04%	13.86%	2002	2068	96.81%	-0.49	-1.3
May-02	24	24	100.00%	0.00%	1615	1656	97.52%	-0.77	-1.47
Jun-02	40	40	100.00%	0.00%	1767	1828	96.66%	-1.16	-1.71



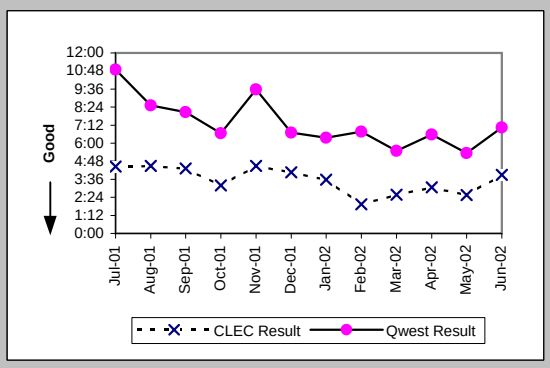
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	119	119	100.00%	0.00%	5300	5468	96.93%	-1.92	-2.17
Aug-01	137	138	99.28%	8.48%	5116	5153	99.28%	0.1	-0.94
Sep-01	114	114	100.00%	0.00%	3847	3872	99.35%	-0.85	-1.52
Oct-01	179	179	100.00%	0.00%	4406	4430	99.46%	-0.97	-1.59
Nov-01	125	125	100.00%	0.00%	4559	4617	98.74%	-1.24	-1.76
Dec-01	105	105	100.00%	0.00%	4190	4219	99.31%	-0.84	-1.51
Jan-02	136	136	100.00%	0.00%	4574	4585	99.76%	-0.56	-1.34
Feb-02	115	115	100.00%	0.00%	3740	3759	99.49%	-0.75	-1.46
Mar-02	137	137	100.00%	0.00%	4907	4929	99.55%	-0.77	-1.47
Apr-02	116	117	99.15%	9.21%	3893	3906	99.67%	0.84	-0.49
May-02	76	76	100.00%	0.00%	3319	3331	99.64%	-0.52	-1.32
Jun-02	118	118	100.00%	0.00%	3343	3368	99.26%	-0.92	-1.56



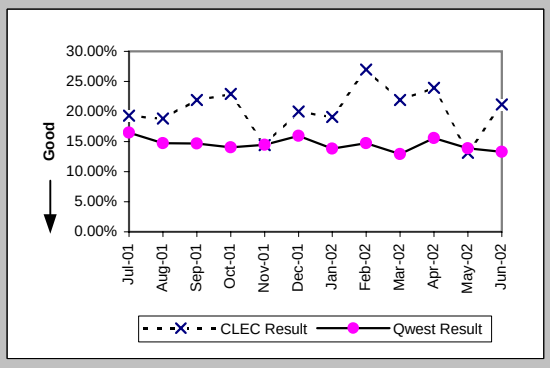
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	530:03	119	4:27	6:46	59611:57	5468	10:54	-3.85	-3.34
Aug-01	619:15	138	4:29	7:32	43856:31	5153	8:31	-3.06	-2.86
Sep-01	491:21	114	4:19	6:26	31258:01	3872	8:04	-2.66	-2.61
Oct-01	568:46	179	3:11	4:26	29489:03	4430	6:39	-4.73	-3.88
Nov-01	561:23	125	4:29	6:18	44165:57	4617	9:34	-4.52	-3.75
Dec-01	426:25	105	4:04	6:56	28261:59	4219	6:42	-2.6	-2.58
Jan-02	487:57	136	3:35	6:30	29203:14	4585	6:22	-3.14	-2.91
Feb-02	221:56	115	1:56	5:14	25443:34	3759	6:46	-4.69	-3.85
Mar-02	351:57	137	2:34	4:24	27045:23	4929	5:29	-3.81	-3.32
Apr-02	359:10	117	3:04	9:38	25664:23	3906	6:34	-4.11	-3.5
May-02	193:37	76	2:33	4:36	17751:48	3331	5:20	-2.68	-2.63
Jun-02	459:24	118	3:54	6:20	23686:36	3368	7:02	-2.45	-2.49



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

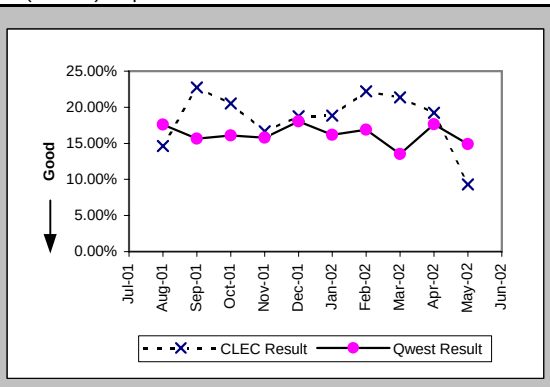
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	119	19.33%	39.49%	902	5468	16.50%	0.83	-0.5
Aug-01	26	138	18.84%	39.10%	760	5153	14.75%	1.31	-0.2
Sep-01	25	114	21.93%	41.38%	569	3872	14.70%	2.05	0.24
Oct-01	41	179	22.91%	42.02%	622	4430	14.04%	3.12	0.9
Nov-01	18	125	14.40%	35.11%	668	4617	14.47%	-0.02	-1.01
Dec-01	21	105	20.00%	40.00%	674	4219	15.98%	1.1	-0.33
Jan-02	26	136	19.12%	39.32%	635	4585	13.85%	1.69	0.03
Feb-02	31	115	26.96%	44.37%	554	3766	14.71%	3.35	1.03
Mar-02	30	137	21.90%	41.36%	636	4929	12.90%	2.87	0.75
Apr-02	28	117	23.93%	42.67%	609	3906	15.59%	2.32	0.41
May-02	10	76	13.16%	33.80%	462	3331	13.87%	-0.18	-1.11
Jun-02	25	118	21.19%	40.86%	448	3368	13.30%	2.33	0.41



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

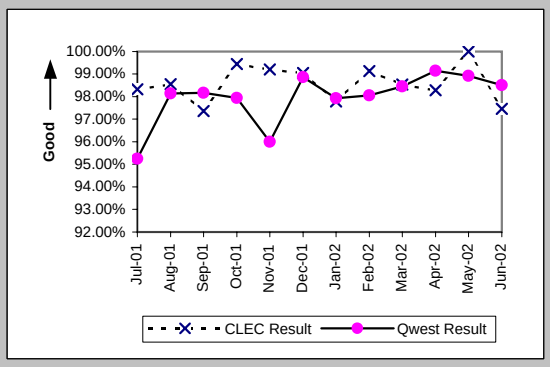
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13	89	14.61%	35.32%	432	2453	17.61%	-0.73	-1.44
Sep-01	15	66	22.73%	41.91%	305	1948	15.66%	1.5	-0.09
Oct-01	24	117	20.51%	40.38%	322	2000	16.10%	1.24	-0.25
Nov-01	13	78	16.67%	37.27%	310	1967	15.76%	0.24	-0.85
Dec-01	12	64	18.75%	39.03%	285	1579	18.05%	0.17	-0.9
Jan-02	16	85	18.82%	39.09%	317	1958	16.19%	0.66	-0.6
Feb-02	14	63	22.22%	41.57%	265	1569	16.89%	1.09	-0.34
Mar-02	19	89	21.35%	40.98%	326	2415	13.50%	2	0.22
Apr-02	10	52	19.23%	39.41%	275	1557	17.66%	0.32	-0.81
May-02	4	43	9.30%	29.05%	215	1445	14.88%	-1.01	-1.62
Jun-02									



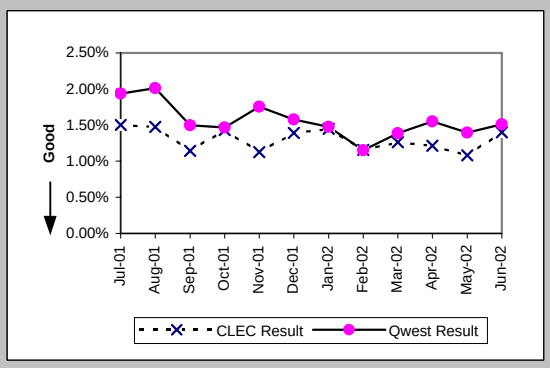
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	117	119	98.32%	12.85%	5208	5468	95.25%	-1.56	-1.95
Aug-01	136	138	98.55%	11.95%	5057	5153	98.14%	-0.35	-1.22
Sep-01	111	114	97.37%	16.01%	3801	3872	98.17%	0.65	-0.6
Oct-01	178	179	99.44%	7.45%	4339	4430	97.95%	-1.38	-1.84
Nov-01	124	125	99.20%	8.91%	4432	4617	95.99%	-1.8	-2.1
Dec-01	104	105	99.05%	9.71%	4171	4219	98.86%	-0.18	-1.11
Jan-02	133	136	97.79%	14.69%	4490	4585	97.93%	0.18	-0.89
Feb-02	114	115	99.13%	9.28%	3693	3766	98.06%	-0.82	-1.5
Mar-02	135	137	98.54%	11.99%	4853	4929	98.46%	-0.08	-1.05
Apr-02	115	117	98.29%	12.96%	3873	3906	99.16%	0.94	-0.43
May-02	76	76	100.00%	0.00%	3295	3331	98.92%	-0.9	-1.55
Jun-02	115	118	97.46%	15.74%	3318	3368	98.52%	0.91	-0.45



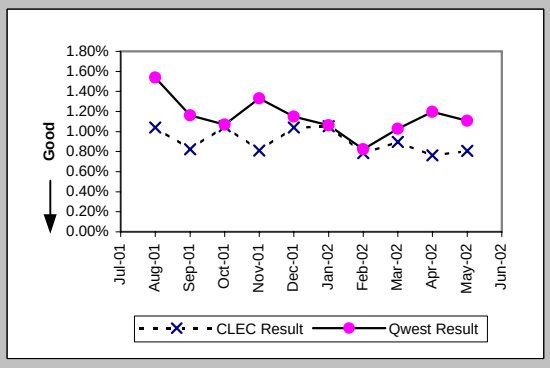
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	283	18844	1.50%	12.16%	18368	947703	1.94%	-4.3	-3.62
Aug-01	294	19925	1.48%	12.06%	18306	909678	2.01%	-5.34	-4.25
Sep-01	234	20484	1.14%	10.63%	13603	908491	1.50%	-4.14	-3.52
Oct-01	298	20817	1.43%	11.88%	13300	906390	1.47%	-0.43	-1.26
Nov-01	235	20870	1.13%	10.55%	15867	902900	1.76%	-6.86	-5.17
Dec-01	237	17029	1.39%	11.71%	14180	899201	1.58%	-1.92	-2.17
Jan-02	244	16811	1.45%	11.96%	13260	897809	1.48%	-0.27	-1.17
Feb-02	199	17197	1.16%	10.69%	10330	897136	1.15%	0.07	-0.96
Mar-02	217	17168	1.26%	11.17%	12388	891643	1.39%	-1.39	-1.85
Apr-02	207	17047	1.21%	10.95%	13749	886432	1.55%	-3.52	-3.14
May-02	168	15509	1.08%	10.35%	12302	880279	1.40%	-3.31	-3.01
Jun-02	217	15471	1.40%	11.76%	13253	876633	1.51%	-1.1	-1.67



Trouble Rate (Percent) (MR-8*) (Parity)

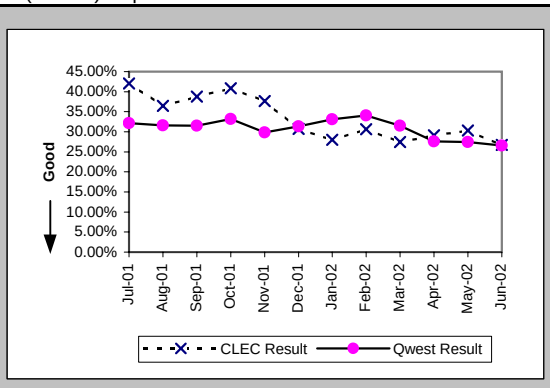
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	207	19925	1.04%	10.14%	13984	909678	1.54%	-5.66	-4.44
Sep-01	169	20484	0.83%	9.05%	10568	908491	1.16%	-4.46	-3.71
Oct-01	219	20817	1.05%	10.20%	9705	906390	1.07%	-0.26	-1.16
Nov-01	169	20870	0.81%	8.96%	12015	902900	1.33%	-6.49	-4.95
Dec-01	177	17029	1.04%	10.14%	10332	899201	1.15%	-1.33	-1.81
Jan-02	177	16811	1.05%	10.21%	9550	897809	1.06%	-0.14	-1.08
Feb-02	135	17197	0.79%	8.83%	7400	897136	0.82%	-0.57	-1.35
Mar-02	154	17168	0.90%	9.43%	9150	891643	1.03%	-1.66	-2.01
Apr-02	130	17047	0.76%	8.70%	10621	886432	1.20%	-5.18	-4.15
May-02	125	15509	0.81%	8.94%	9753	880279	1.11%	-3.56	-3.17
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

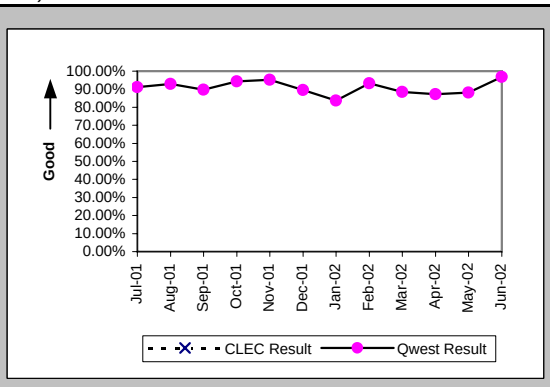
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	205	488	42.01%	49.36%	8692	27060	32.12%	4.53	1.76
Aug-01	169	463	36.50%	48.14%	8441	26747	31.56%	2.24	0.36
Sep-01	148	382	38.74%	48.72%	6263	19866	31.53%	2.96	0.8
Oct-01	206	504	40.87%	49.16%	6610	19910	33.20%	3.61	1.2
Nov-01	142	377	37.67%	48.45%	6744	22611	29.83%	3.23	0.96
Dec-01	105	342	30.70%	46.13%	6479	20659	31.36%	-0.26	-1.16
Jan-02	95	339	28.02%	44.91%	6572	19832	33.14%	-1.98	-2.21
Feb-02	88	287	30.66%	46.11%	5347	15677	34.11%	-1.22	-1.74
Mar-02	82	299	27.42%	44.61%	5697	18085	31.50%	-1.51	-1.92
Apr-02	85	292	29.11%	45.43%	5243	18992	27.61%	0.58	-0.65
May-02	73	241	30.29%	45.95%	4658	16960	27.46%	0.97	-0.41
Jun-02	79	296	26.69%	44.23%	4803	18056	26.60%	0.04	-0.97



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

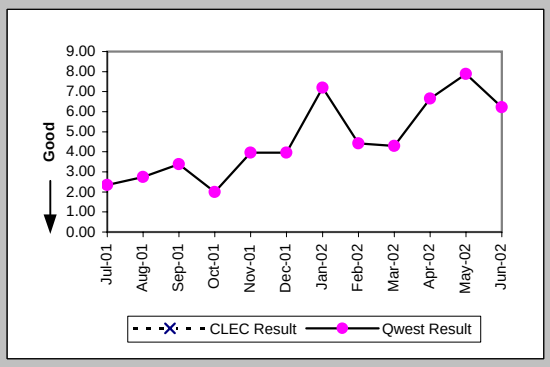
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					123	135	91.11%		
Aug-01					236	254	92.91%		
Sep-01					167	186	89.78%		
Oct-01					152	161	94.41%		
Nov-01					181	190	95.26%		
Dec-01					112	125	89.60%		
Jan-02					144	172	83.72%		
Feb-02					97	104	93.27%		
Mar-02					122	138	88.41%		
Apr-02					102	117	87.18%		
May-02					127	144	88.19%		
Jun-02					153	158	96.84%		



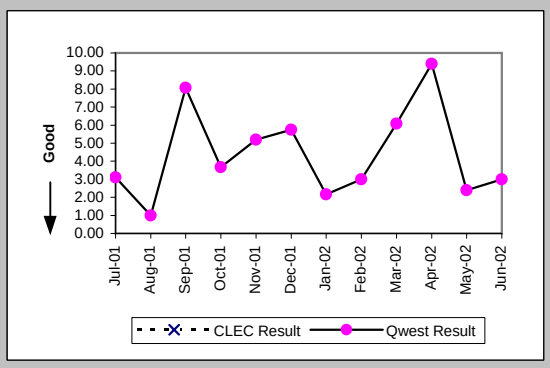
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					317	135	2.35		
Aug-01					701	255	2.75		
Sep-01					641	189	3.39		
Oct-01					320	161	1.99		
Nov-01					789	199	3.96		
Dec-01					507	128	3.96		
Jan-02					1251	174	7.19		
Feb-02					469	106	4.42		
Mar-02					597	139	4.29		
Apr-02					785	118	6.65		
May-02					1134	144	7.88		
Jun-02					984	158	6.23		



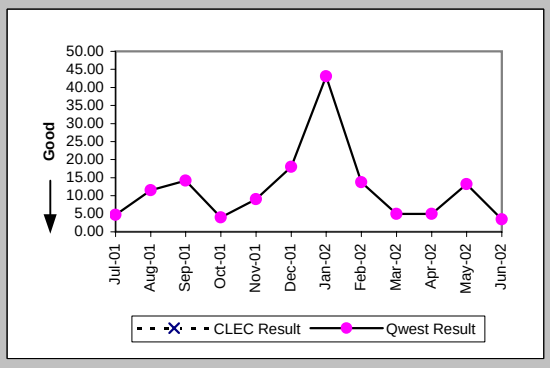
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	9	3.11		
Aug-01					11	11	1.00		
Sep-01					113	14	8.07		
Oct-01					22	6	3.67		
Nov-01					83	16	5.19		
Dec-01					46	8	5.75		
Jan-02					39	18	2.17		
Feb-02					9	3	3.00		
Mar-02					79	13	6.08		
Apr-02					47	5	9.40		
May-02					12	5	2.40		
Jun-02					9	3	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

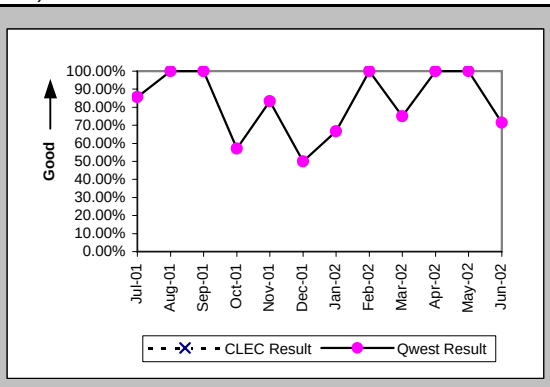
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	3	4.67		
Aug-01					92	8	11.50		
Sep-01					85	6	14.17		
Oct-01					12	3	4.00		
Nov-01					18	2	9.00		
Dec-01					126	7	18.00		
Jan-02					431	10	43.10		
Feb-02					55	4	13.75		
Mar-02					15	3	5.00		
Apr-02					50	10	5.00		
May-02					158	12	13.17		
Jun-02					7	2	3.50		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

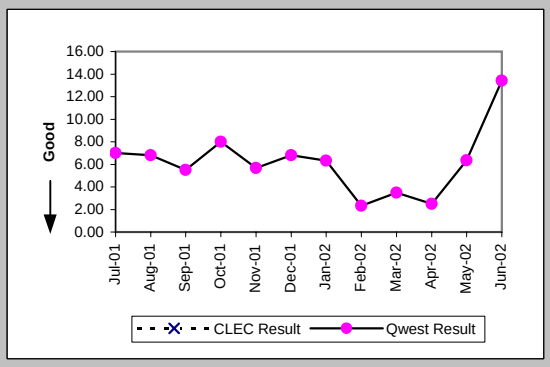
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					5	5	100.00%		
Sep-01					6	6	100.00%		
Oct-01					4	7	57.14%		
Nov-01					5	6	83.33%		
Dec-01					2	4	50.00%		
Jan-02					2	3	66.67%		
Feb-02					3	3	100.00%		
Mar-02					3	4	75.00%		
Apr-02					2	2	100.00%		
May-02					17	17	100.00%		
Jun-02					5	7	71.43%		



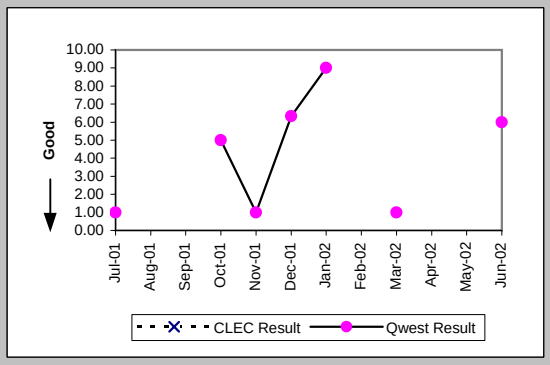
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	7	7.00		
Aug-01					34	5	6.80		
Sep-01					33	6	5.50		
Oct-01					56	7	8.00		
Nov-01					34	6	5.67		
Dec-01					34	5	6.80		
Jan-02					19	3	6.33		
Feb-02					7	3	2.33		
Mar-02					14	4	3.50		
Apr-02					5	2	2.50		
May-02					108	17	6.35		
Jun-02					94	7	13.43		



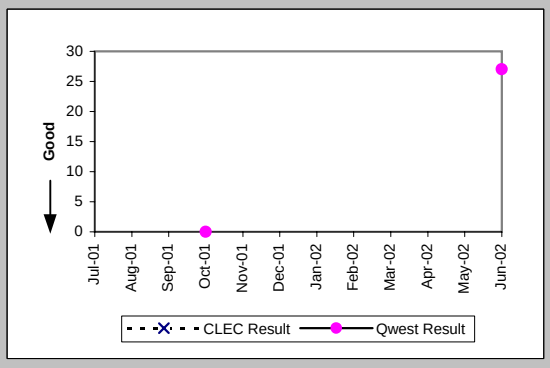
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01									
Sep-01									
Oct-01					5	1	5.00		
Nov-01					1	1	1.00		
Dec-01					19	3	6.33		
Jan-02					9	1	9.00		
Feb-02									
Mar-02					1	1	1.00		
Apr-02									
May-02									
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

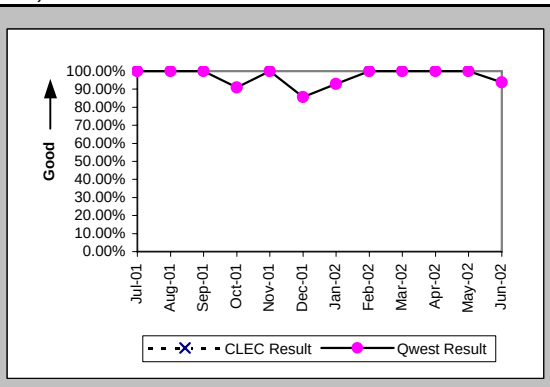
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	2	0.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					27	1	27.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

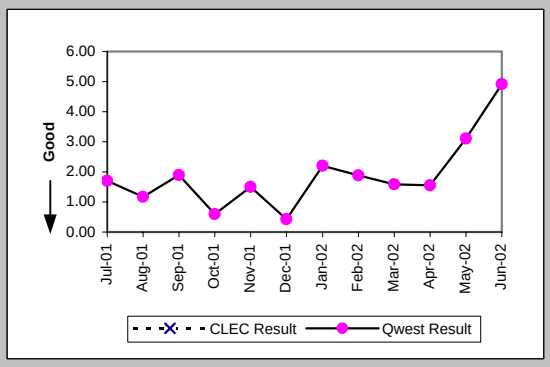
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	30	100.00%		
Aug-01					12	12	100.00%		
Sep-01					9	9	100.00%		
Oct-01					10	11	90.91%		
Nov-01					8	8	100.00%		
Dec-01					6	7	85.71%		
Jan-02					26	28	92.86%		
Feb-02					8	8	100.00%		
Mar-02					12	12	100.00%		
Apr-02					11	11	100.00%		
May-02					90	90	100.00%		
Jun-02					30	32	93.75%		



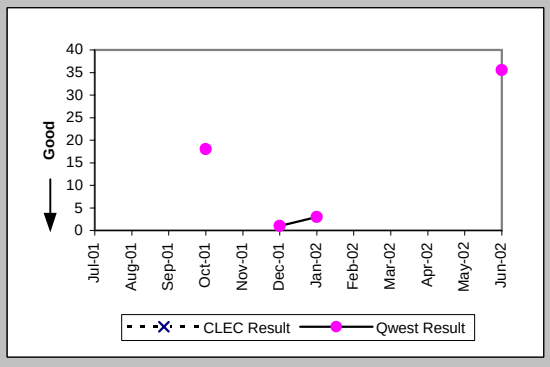
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	30	1.70		
Aug-01					14	12	1.17		
Sep-01					17	9	1.89		
Oct-01					6	10	0.60		
Nov-01					12	8	1.50		
Dec-01					3	7	0.43		
Jan-02					55	25	2.20		
Feb-02					15	8	1.88		
Mar-02					19	12	1.58		
Apr-02					17	11	1.55		
May-02					280	90	3.11		
Jun-02					157	32	4.91		



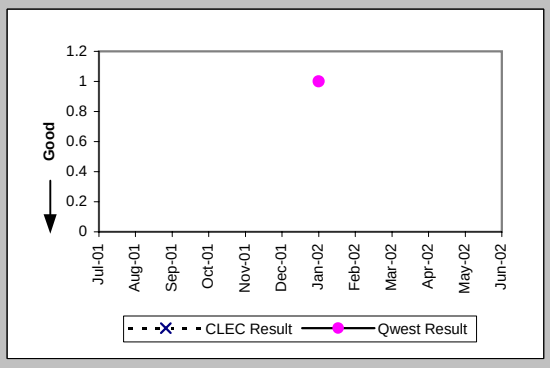
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					18	1	18.00		
Nov-01									
Dec-01					1	1	1.00		
Jan-02					6	2	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					71	2	35.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

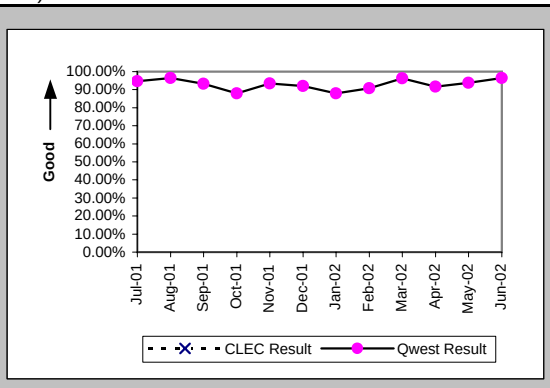
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

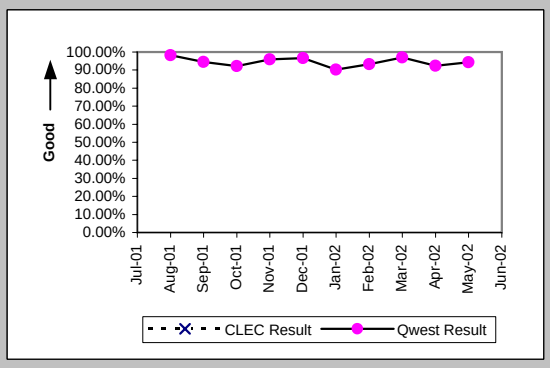
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					162	171	94.74%		
Aug-01					214	222	96.40%		
Sep-01					222	238	93.28%		
Oct-01					169	192	88.02%		
Nov-01					183	196	93.37%		
Dec-01					163	177	92.09%		
Jan-02					152	173	87.86%		
Feb-02					147	162	90.74%		
Mar-02					131	136	96.32%		
Apr-02					131	143	91.61%		
May-02					179	191	93.72%		
Jun-02					216	224	96.43%		



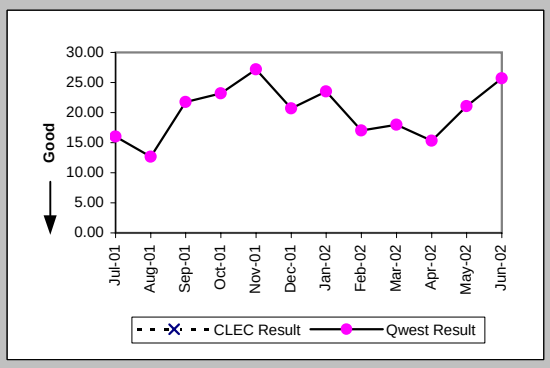
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					218	222	98.20%		
Sep-01					225	238	94.54%		
Oct-01					177	192	92.19%		
Nov-01					188	196	95.92%		
Dec-01					171	177	96.61%		
Jan-02					156	173	90.17%		
Feb-02					151	162	93.21%		
Mar-02					132	136	97.06%		
Apr-02					132	143	92.31%		
May-02					180	191	94.24%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

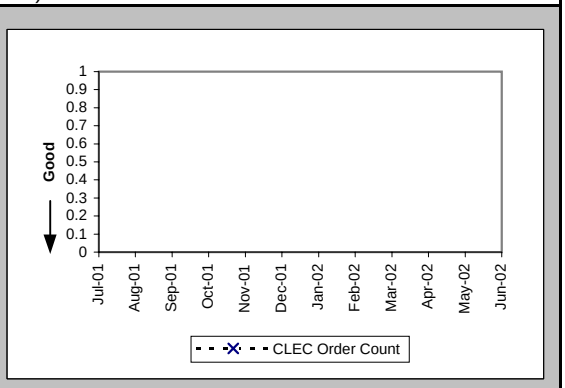
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					208	13	16.00		
Aug-01					532	42	12.67		
Sep-01					740	34	21.76		
Oct-01					1437	62	23.18		
Nov-01					1142	42	27.19		
Dec-01					62	3	20.67		
Jan-02					94	4	23.50		
Feb-02					51	3	17.00		
Mar-02					90	5	18.00		
Apr-02					230	15	15.33		
May-02					295	14	21.07		
Jun-02					308	12	25.67		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

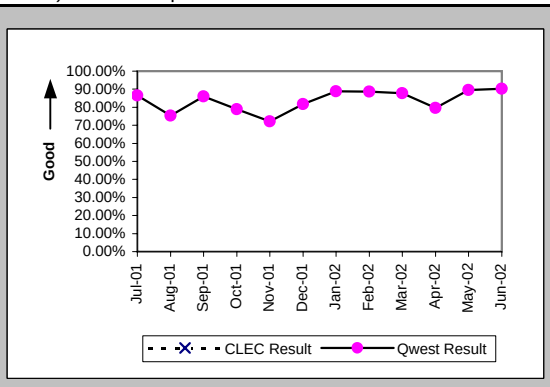
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

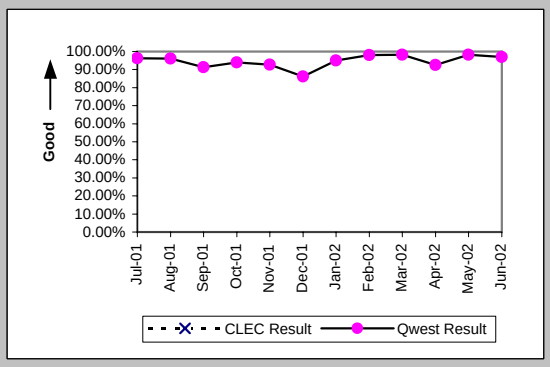
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45	52	86.54%		
Aug-01					61	81	75.31%		
Sep-01					61	71	85.92%		
Oct-01					56	71	78.87%		
Nov-01					52	72	72.22%		
Dec-01					63	77	81.82%		
Jan-02					48	54	88.89%		
Feb-02					31	35	88.57%		
Mar-02					36	41	87.80%		
Apr-02					43	54	79.63%		
May-02					34	38	89.47%		
Jun-02					37	41	90.24%		



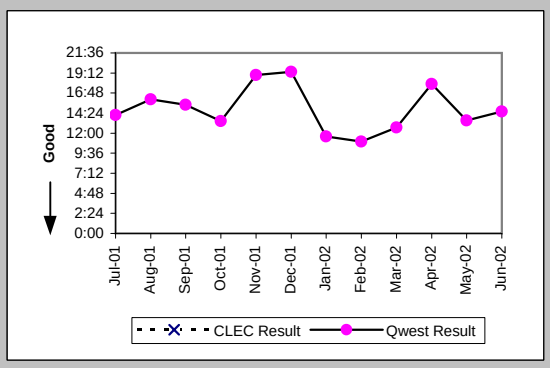
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	80	96.25%		
Aug-01					100	104	96.15%		
Sep-01					95	104	91.35%		
Oct-01					93	99	93.94%		
Nov-01					89	96	92.71%		
Dec-01					93	108	86.11%		
Jan-02					76	80	95.00%		
Feb-02					51	52	98.08%		
Mar-02					54	55	98.18%		
Apr-02					74	80	92.50%		
May-02					56	57	98.25%		
Jun-02					64	66	96.97%		



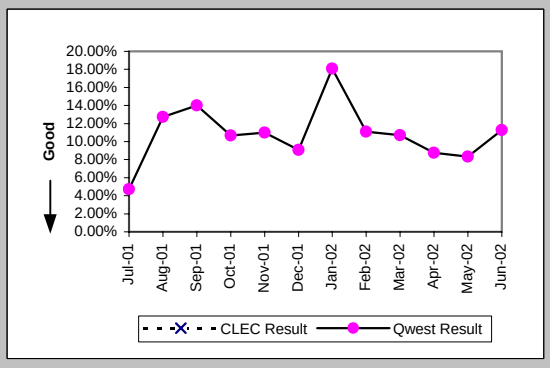
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1132:46	80	14:10		
Aug-01					1669:34	104	16:03		
Sep-01					1602:13	104	15:24		
Oct-01					1329:24	99	13:26		
Nov-01					1819:37	96	18:57		
Dec-01					2088:46	108	19:20		
Jan-02					928:51	80	11:37		
Feb-02					572:20	52	11:00		
Mar-02					697:22	55	12:41		
Apr-02					1429:52	80	17:52		
May-02					771:48	57	13:32		
Jun-02					962:58	66	14:35		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

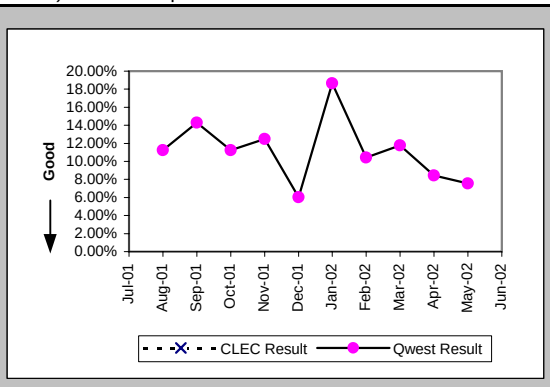
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	85	4.71%		
Aug-01					14	110	12.73%		
Sep-01					15	107	14.02%		
Oct-01					11	103	10.68%		
Nov-01					11	100	11.00%		
Dec-01					10	110	9.09%		
Jan-02					15	83	18.07%		
Feb-02					6	54	11.11%		
Mar-02					6	56	10.71%		
Apr-02					7	80	8.75%		
May-02					5	60	8.33%		
Jun-02					8	71	11.27%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

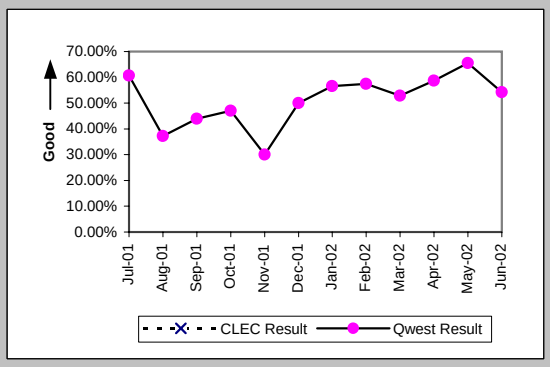
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					11	98	11.22%		
Sep-01					13	91	14.29%		
Oct-01					9	80	11.25%		
Nov-01					10	80	12.50%		
Dec-01					5	83	6.02%		
Jan-02					14	75	18.67%		
Feb-02					5	48	10.42%		
Mar-02					6	51	11.76%		
Apr-02					6	71	8.45%		
May-02					4	53	7.55%		
Jun-02									



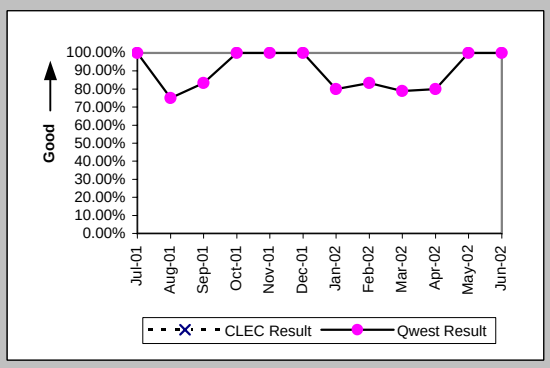
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	84	60.71%		
Aug-01					41	110	37.27%		
Sep-01					47	107	43.93%		
Oct-01					47	100	47.00%		
Nov-01					30	100	30.00%		
Dec-01					55	110	50.00%		
Jan-02					47	83	56.63%		
Feb-02					31	54	57.41%		
Mar-02					28	53	52.83%		
Apr-02					47	80	58.75%		
May-02					38	58	65.52%		
Jun-02					38	70	54.29%		



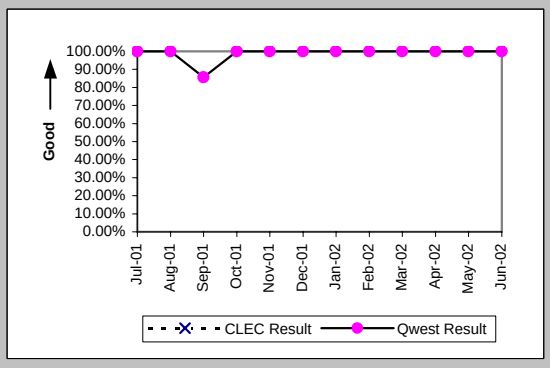
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					3	4	75.00%		
Sep-01					5	6	83.33%		
Oct-01					2	2	100.00%		
Nov-01					8	8	100.00%		
Dec-01					6	6	100.00%		
Jan-02					4	5	80.00%		
Feb-02					5	6	83.33%		
Mar-02					15	19	78.95%		
Apr-02					4	5	80.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

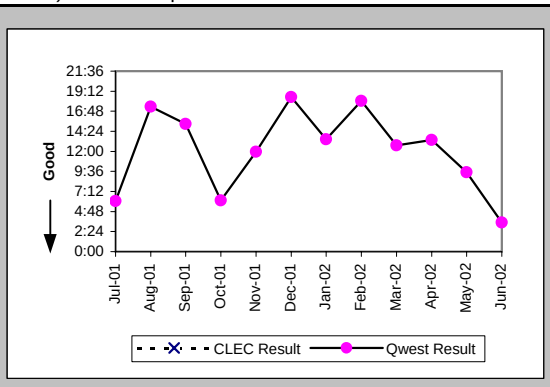
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					7	7	100.00%		
Sep-01					6	7	85.71%		
Oct-01					2	2	100.00%		
Nov-01					9	9	100.00%		
Dec-01					9	9	100.00%		
Jan-02					8	8	100.00%		
Feb-02					8	8	100.00%		
Mar-02					25	25	100.00%		
Apr-02					6	6	100.00%		
May-02					8	8	100.00%		
Jun-02					3	3	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

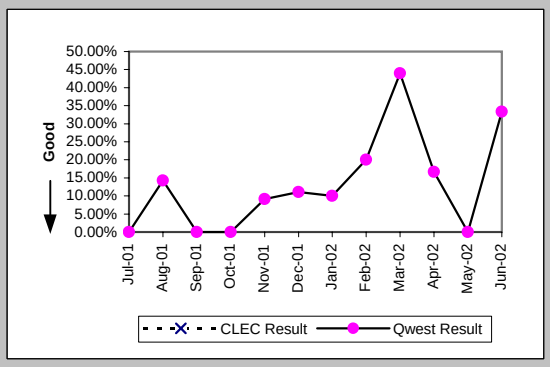
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66:26	11	6:02		
Aug-01					121:20	7	17:20		
Sep-01					107:03	7	15:18		
Oct-01					12:17	2	6:08		
Nov-01					107:40	9	11:58		
Dec-01					166:29	9	18:30		
Jan-02					107:28	8	13:26		
Feb-02					144:24	8	18:03		
Mar-02					317:32	25	12:42		
Apr-02					80:20	6	13:23		
May-02					75:51	8	9:29		
Jun-02					10:24	3	3:28		



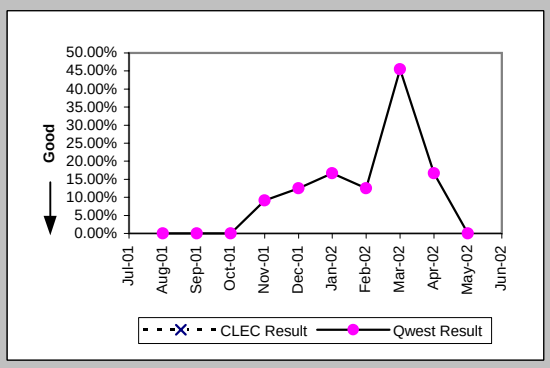
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	11	0.00%		
Aug-01					1	7	14.29%		
Sep-01					0	7	0.00%		
Oct-01					0	2	0.00%		
Nov-01					1	11	9.09%		
Dec-01					1	9	11.11%		
Jan-02					1	10	10.00%		
Feb-02					2	10	20.00%		
Mar-02					11	25	44.00%		
Apr-02					1	6	16.67%		
May-02					0	8	0.00%		
Jun-02					1	3	33.33%		



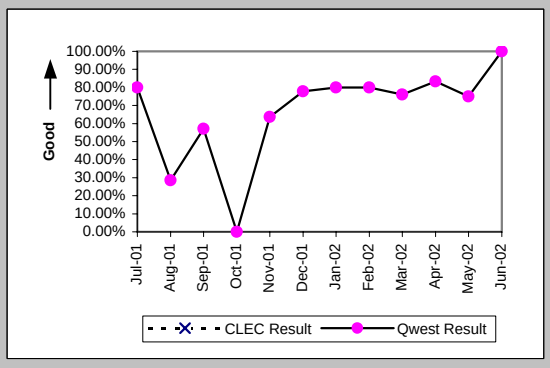
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					0	6	0.00%		
Oct-01					0	2	0.00%		
Nov-01					1	11	9.09%		
Dec-01					1	8	12.50%		
Jan-02					1	6	16.67%		
Feb-02					1	8	12.50%		
Mar-02					10	22	45.45%		
Apr-02					1	6	16.67%		
May-02					0	5	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

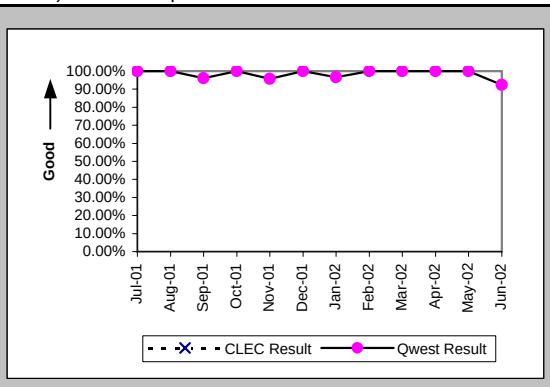
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	10	80.00%		
Aug-01					2	7	28.57%		
Sep-01					4	7	57.14%		
Oct-01					0	2	0.00%		
Nov-01					7	11	63.64%		
Dec-01					7	9	77.78%		
Jan-02					8	10	80.00%		
Feb-02					8	10	80.00%		
Mar-02					19	25	76.00%		
Apr-02					5	6	83.33%		
May-02					6	8	75.00%		
Jun-02					3	3	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

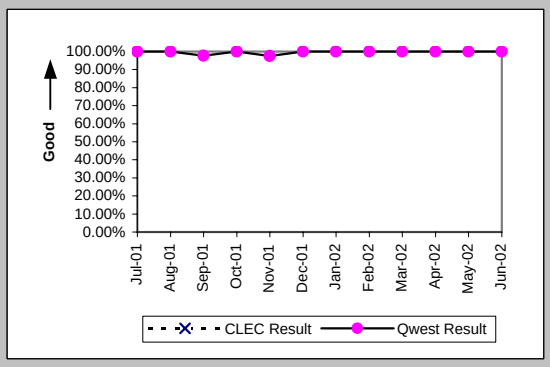
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	17	100.00%		
Aug-01					24	24	100.00%		
Sep-01					25	26	96.15%		
Oct-01					25	25	100.00%		
Nov-01					23	24	95.83%		
Dec-01					22	22	100.00%		
Jan-02					29	30	96.67%		
Feb-02					12	12	100.00%		
Mar-02					25	25	100.00%		
Apr-02					23	23	100.00%		
May-02					13	13	100.00%		
Jun-02					12	13	92.31%		



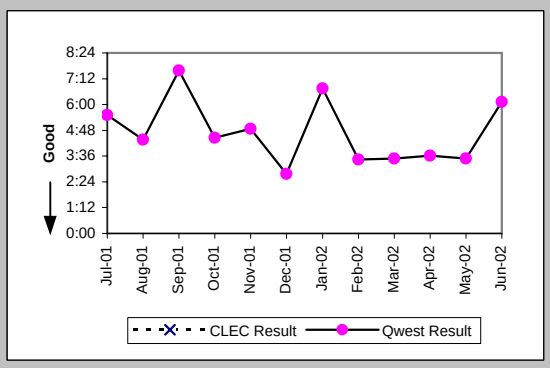
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	27	100.00%		
Aug-01					42	42	100.00%		
Sep-01					41	42	97.62%		
Oct-01					35	35	100.00%		
Nov-01					39	40	97.50%		
Dec-01					28	28	100.00%		
Jan-02					43	43	100.00%		
Feb-02					30	30	100.00%		
Mar-02					37	37	100.00%		
Apr-02					32	32	100.00%		
May-02					24	24	100.00%		
Jun-02					21	21	100.00%		



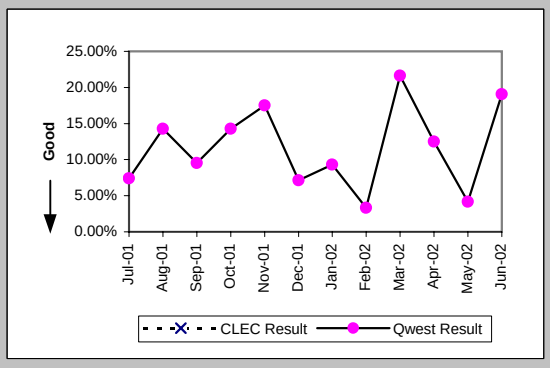
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					148:51	27	5:31		
Aug-01					183:13	42	4:22		
Sep-01					318:20	42	7:35		
Oct-01					155:31	35	4:27		
Nov-01					194:34	40	4:52		
Dec-01					77:23	28	2:46		
Jan-02					290:06	43	6:45		
Feb-02					102:50	30	3:26		
Mar-02					128:45	37	3:29		
Apr-02					115:40	32	3:37		
May-02					83:43	24	3:29		
Jun-02					128:23	21	6:07		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

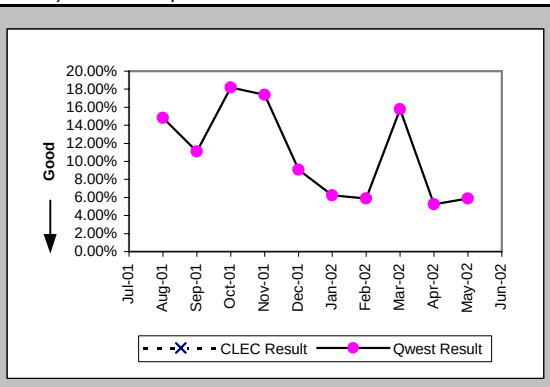
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	27	7.41%		
Aug-01					6	42	14.29%		
Sep-01					4	42	9.52%		
Oct-01					5	35	14.29%		
Nov-01					7	40	17.50%		
Dec-01					2	28	7.14%		
Jan-02					4	43	9.30%		
Feb-02					1	30	3.33%		
Mar-02					8	37	21.62%		
Apr-02					4	32	12.50%		
May-02					1	24	4.17%		
Jun-02					4	21	19.05%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

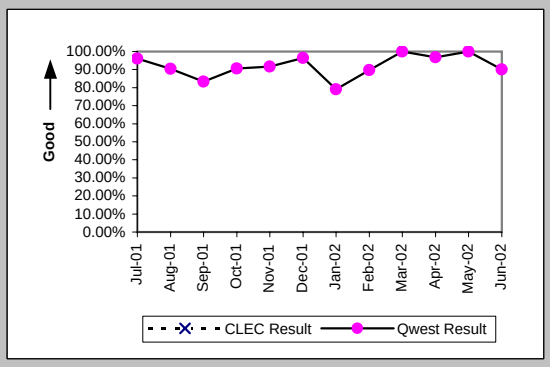
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	27	14.81%		
Sep-01					3	27	11.11%		
Oct-01					4	22	18.18%		
Nov-01					4	23	17.39%		
Dec-01					1	11	9.09%		
Jan-02					2	32	6.25%		
Feb-02					1	17	5.88%		
Mar-02					3	19	15.79%		
Apr-02					1	19	5.26%		
May-02					1	17	5.88%		
Jun-02									



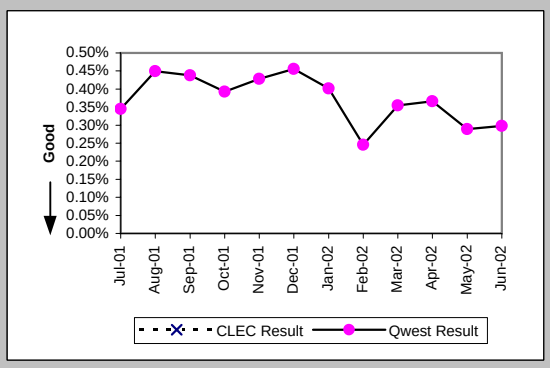
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	26	96.15%		
Aug-01					38	42	90.48%		
Sep-01					35	42	83.33%		
Oct-01					29	32	90.63%		
Nov-01					33	36	91.67%		
Dec-01					27	28	96.43%		
Jan-02					34	43	79.07%		
Feb-02					26	29	89.66%		
Mar-02					36	36	100.00%		
Apr-02					31	32	96.88%		
May-02					20	20	100.00%		
Jun-02					18	20	90.00%		



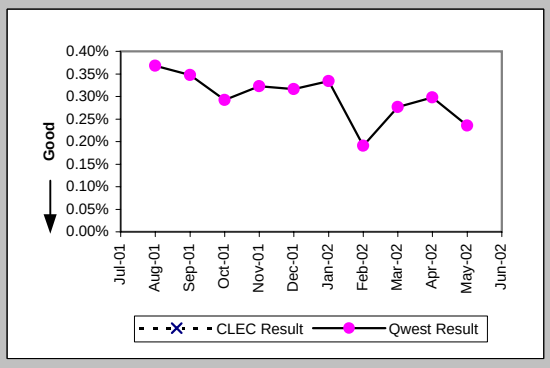
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					123	35620	0.35%		
Aug-01					159	35348	0.45%		
Sep-01					156	35653	0.44%		
Oct-01					140	35618	0.39%		
Nov-01					151	35289	0.43%		
Dec-01					147	32255	0.46%		
Jan-02					136	33845	0.40%		
Feb-02					94	38285	0.25%		
Mar-02					118	33257	0.35%		
Apr-02					118	32247	0.37%		
May-02					92	31873	0.29%		
Jun-02					95	31842	0.30%		



Trouble Rate (Percent) (MR-8*) (Parity)

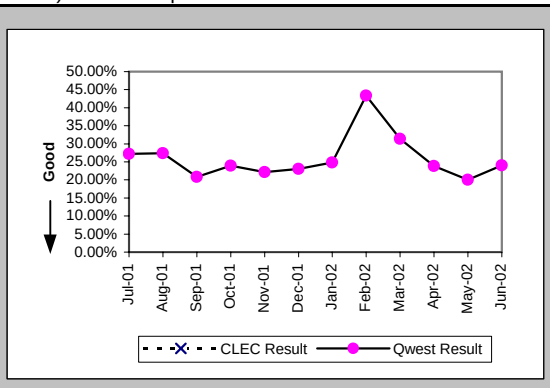
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					130	35348	0.37%		
Sep-01					124	35653	0.35%		
Oct-01					104	35618	0.29%		
Nov-01					114	35289	0.32%		
Dec-01					102	32255	0.32%		
Jan-02					113	33845	0.33%		
Feb-02					73	38285	0.19%		
Mar-02					92	33257	0.28%		
Apr-02					96	32247	0.30%		
May-02					75	31873	0.24%		
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

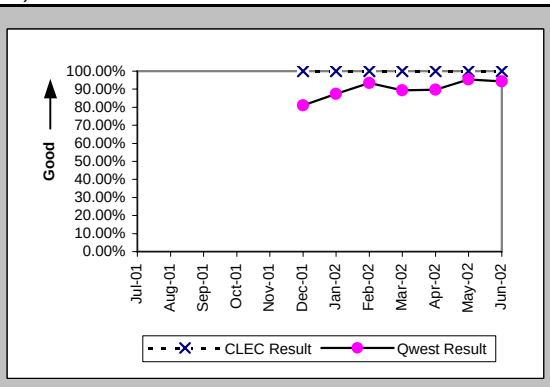
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	169	27.22%		
Aug-01					60	219	27.40%		
Sep-01					41	197	20.81%		
Oct-01					44	184	23.91%		
Nov-01					43	194	22.16%		
Dec-01					44	191	23.04%		
Jan-02					45	181	24.86%		
Feb-02					72	166	43.37%		
Mar-02					54	172	31.40%		
Apr-02					37	155	23.87%		
May-02					23	115	20.00%		
Jun-02					30	125	24.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

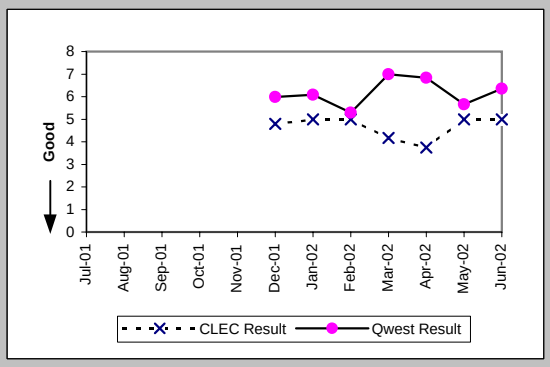
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	5	100.00%	0.00%	34	42	80.95%	-1.03	-1.62
Jan-02	1	1	100.00%	0.00%	70	80	87.50%	-0.38	-1.23
Feb-02	3	3	100.00%	0.00%	43	46	93.48%	-0.44	-1.27
Mar-02	6	6	100.00%	0.00%	59	66	89.39%	-0.81	-1.49
Apr-02	4	4	100.00%	0.00%	61	68	89.71%	-0.66	-1.4
May-02	4	4	100.00%	0.00%	61	64	95.31%	-0.43	-1.26
Jun-02	2	2	100.00%	0.00%	66	70	94.29%	-0.34	-1.21



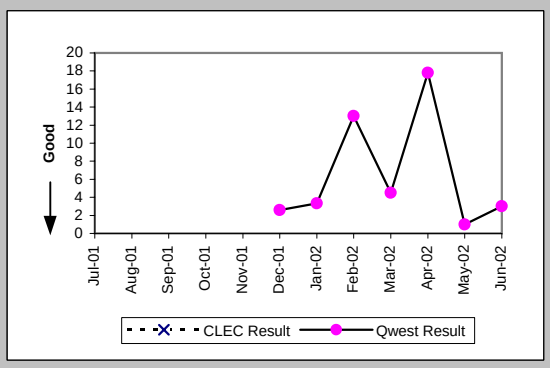
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	24	5	4.80	0.84	251	42	5.98	-0.4	-1.24
Jan-02	5	1	5.00		493	81	6.09	-0.19	-1.12
Feb-02	15	3	5.00	2.00	259	49	5.29	-0.1	-1.06
Mar-02	25	6	4.17	1.72	462	66	7.00	-0.87	-1.53
Apr-02	15	4	3.75	1.26	478	70	6.83	-0.59	-1.36
May-02	20	4	5.00	0.00	368	65	5.66	-0.25	-1.15
Jun-02	10	2	5.00	0.00	457	72	6.35	-0.26	-1.16



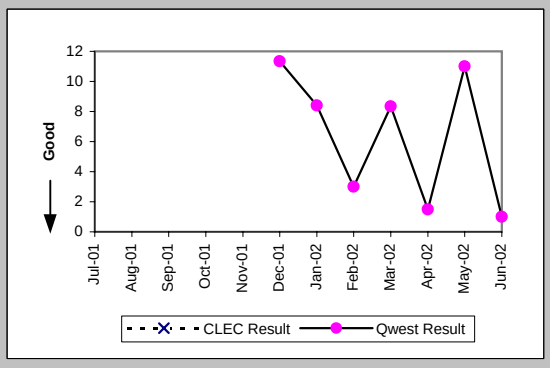
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					13	5	2.60		
Jan-02					20	6	3.33		
Feb-02					13	1	13.00		
Mar-02					18	4	4.50		
Apr-02					89	5	17.80		
May-02					3	3	1.00		
Jun-02					9	3	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

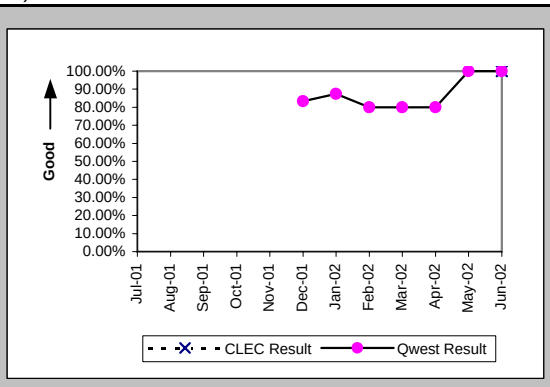
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					34	3	11.33		
Jan-02					42	5	8.40		
Feb-02					6	2	3.00		
Mar-02					25	3	8.33		
Apr-02					3	2	1.50		
May-02					11	1	11.00		
Jun-02					1	1	1.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

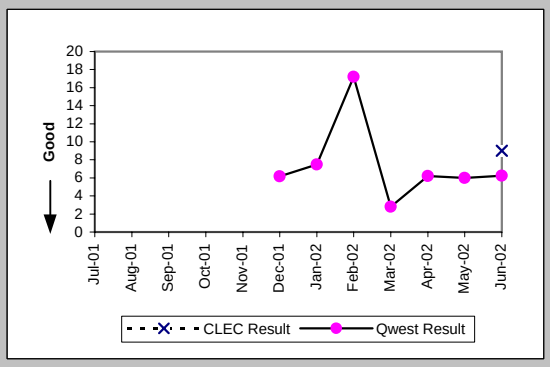
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					10	12	83.33%		
Jan-02					7	8	87.50%		
Feb-02					4	5	80.00%		
Mar-02					4	5	80.00%		
Apr-02					4	5	80.00%		
May-02					3	3	100.00%		
Jun-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



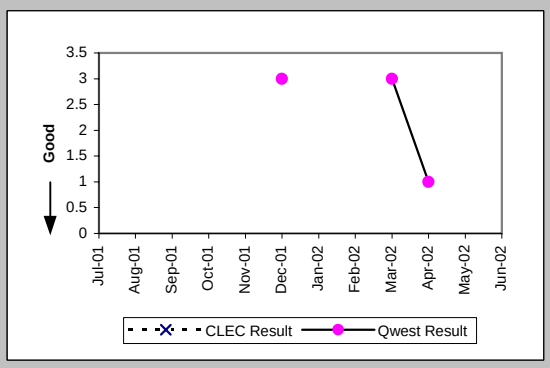
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					74	12	6.17		
Jan-02					60	8	7.50		
Feb-02					86	5	17.20		
Mar-02					14	5	2.80		
Apr-02					31	5	6.20		
May-02					18	3	6.00		
Jun-02	9	1	9.00		25	4	6.25	0.3	-0.82



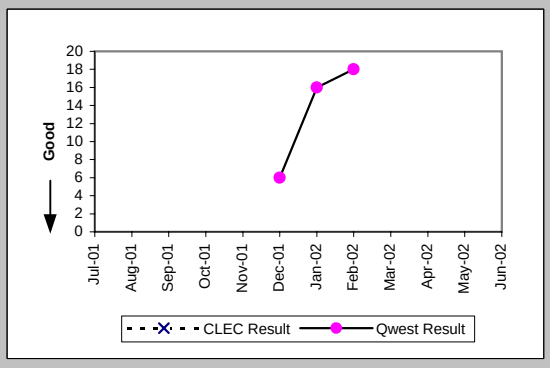
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					3	1	3.00		
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					1	1	1.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

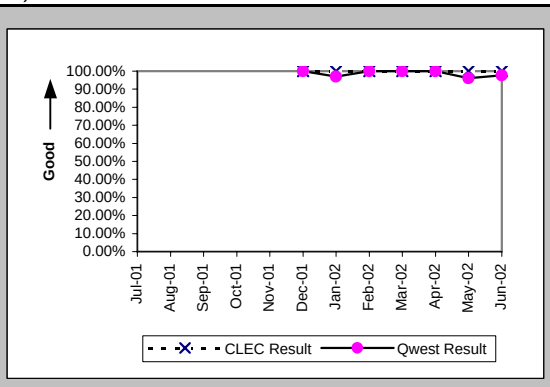
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					6	1	6.00		
Jan-02					16	1	16.00		
Feb-02					18	1	18.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

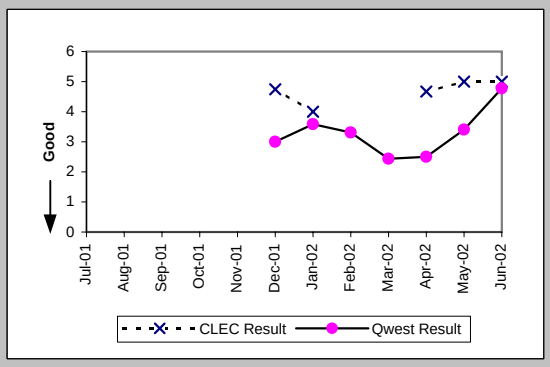
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	5	100.00%	0.00%	34	34	100.00%	N/A	N/A
Jan-02	15	15	100.00%	0.00%	33	34	97.06%	-0.56	-1.34
Feb-02	4	4	100.00%	0.00%	19	19	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	50	52	96.15%	-0.28	-1.17
Jun-02	3	3	100.00%	0.00%	43	44	97.73%	-0.26	-1.16



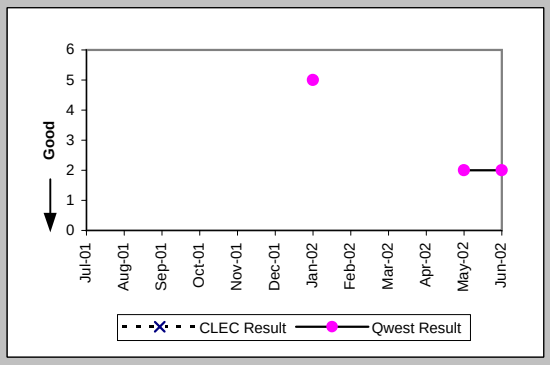
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	19	4	4.75	0.50	87	29	3.00	1.77	0.08
Jan-02	8	2	4.00	0.00	86	24	3.58	0.03	-0.98
Feb-02					43	13	3.31		
Mar-02					22	9	2.44		
Apr-02	42	9	4.67	0.50	40	16	2.50	3.72	1.26
May-02	5	1	5.00		119	35	3.40	0.57	-0.65
Jun-02	15	3	5.00	0.00	129	27	4.78	0.35	-0.79



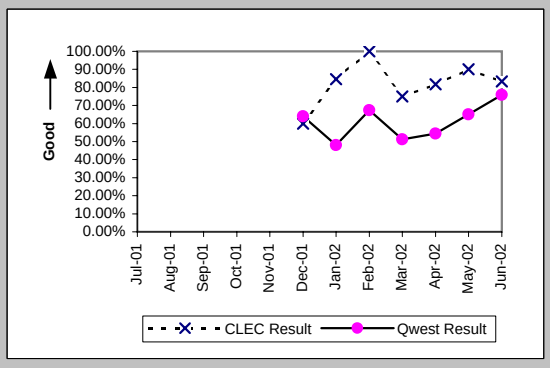
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					5	1	5.00		
Feb-02									
Mar-02									
Apr-02									
May-02					4	2	2.00		
Jun-02					2	1	2.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

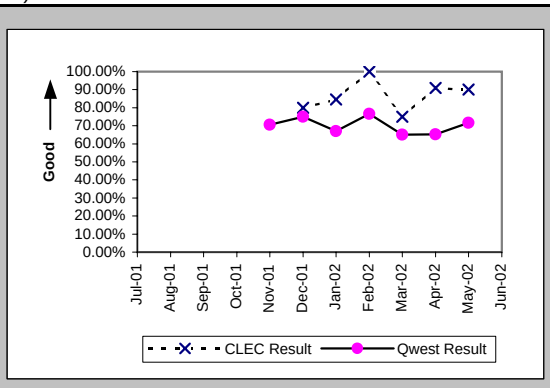
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	5	60.00%	48.99%	64	100	64.00%	0.17	-0.9
Jan-02	11	13	84.62%	36.08%	51	106	48.11%	-2.49	-2.51
Feb-02	12	12	100.00%	0.00%	66	98	67.35%	-2.28	-2.38
Mar-02	6	8	75.00%	43.30%	41	80	51.25%	-1.28	-1.78
Apr-02	9	11	81.82%	38.57%	50	92	54.35%	-1.73	-2.05
May-02	9	10	90.00%	30.00%	71	109	65.14%	-1.58	-1.96
Jun-02	5	6	83.33%	37.27%	91	120	75.83%	-0.42	-1.25



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

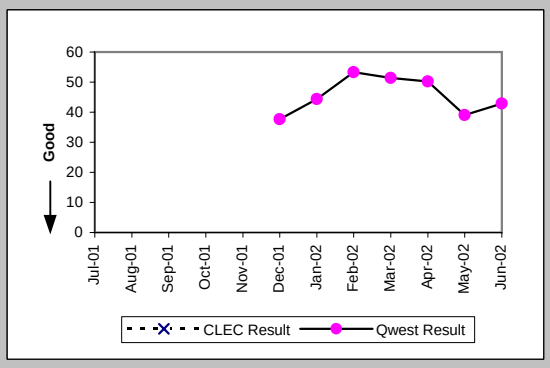
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					86	122	70.49%		
Dec-01	4	5	80.00%	40.00%	75	100	75.00%	-0.25	-1.15
Jan-02	11	13	84.62%	36.08%	71	106	66.98%	-1.28	-1.78
Feb-02	12	12	100.00%	0.00%	75	98	76.53%	-1.81	-2.1
Mar-02	6	8	75.00%	43.30%	52	80	65.00%	-0.57	-1.34
Apr-02	10	11	90.91%	28.75%	60	92	65.22%	-1.69	-2.03
May-02	9	10	90.00%	30.00%	78	109	71.56%	-1.24	-1.75
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

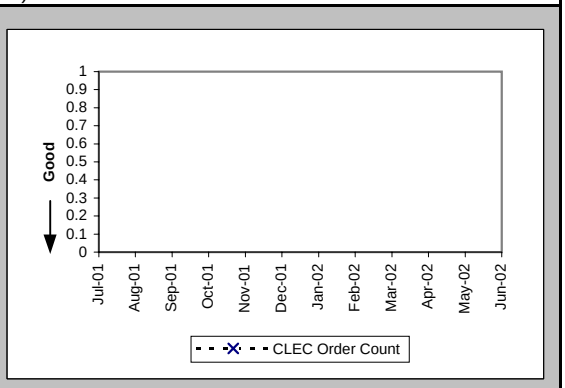
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					264	7	37.71		
Jan-02					355	8	44.38		
Feb-02					320	6	53.33		
Mar-02					411	8	51.38		
Apr-02					251	5	50.20		
May-02					234	6	39.00		
Jun-02					257	6	42.83		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

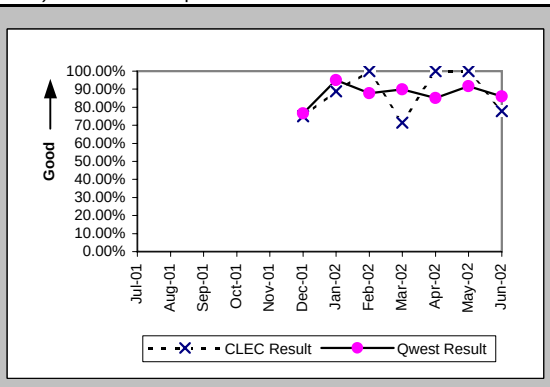
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

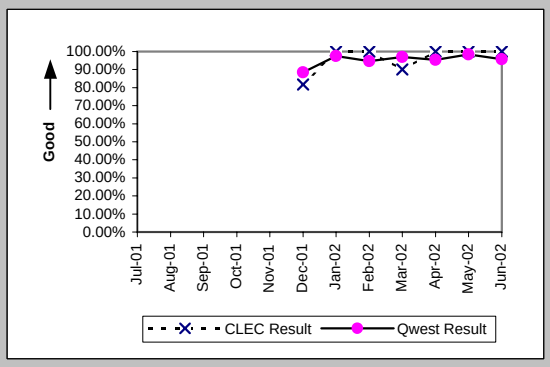
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	6	8	75.00%	43.30%	75	98	76.53%	0.11	-0.93
Jan-02	8	9	88.89%	31.43%	115	121	95.04%	0.69	-0.58
Feb-02	4	4	100.00%	0.00%	86	98	87.76%	-0.73	-1.45
Mar-02	5	7	71.43%	45.18%	89	99	89.90%	1.29	-0.22
Apr-02	12	12	100.00%	0.00%	92	108	85.19%	-1.37	-1.83
May-02	9	9	100.00%	0.00%	88	96	91.67%	-0.86	-1.53
Jun-02	7	9	77.78%	41.57%	74	86	86.05%	0.64	-0.61



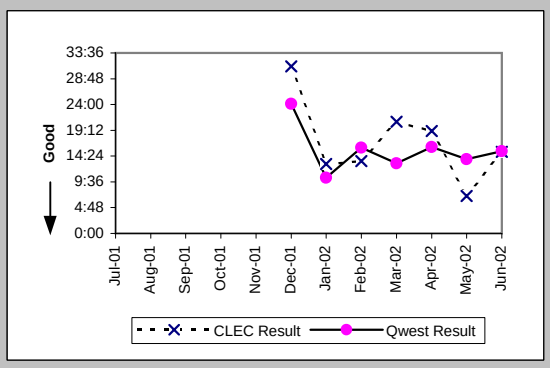
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	9	11	81.82%	38.57%	130	147	88.44%	0.64	-0.61
Jan-02	10	10	100.00%	0.00%	163	167	97.60%	-0.48	-1.29
Feb-02	4	4	100.00%	0.00%	123	130	94.62%	-0.47	-1.29
Mar-02	9	10	90.00%	30.00%	129	133	96.99%	0.94	-0.43
Apr-02	20	20	100.00%	0.00%	143	150	95.33%	-0.93	-1.57
May-02	10	10	100.00%	0.00%	123	125	98.40%	-0.39	-1.24
Jun-02	13	13	100.00%	0.00%	111	116	95.69%	-0.73	-1.44



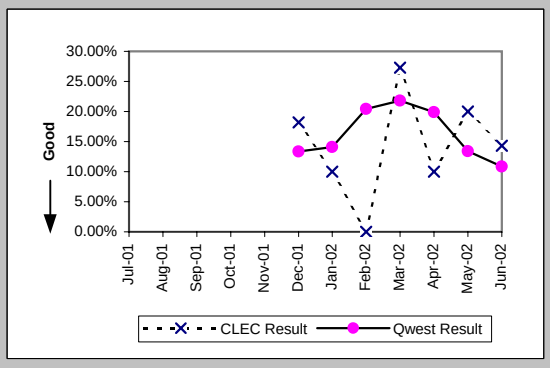
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	341:59	11	31:05	48:51	3550:27	147	24:09	0.87	-0.47
Jan-02	129:28	10	12:57	8:27	1733:51	167	10:23	0.81	-0.51
Feb-02	53:48	4	13:27	9:30	2074:26	130	15:57	-0.2	-1.12
Mar-02	207:46	10	20:47	20:41	1733:47	133	13:02	1.46	-0.11
Apr-02	381:49	20	19:05	12:23	2414:31	150	16:06	0.79	-0.52
May-02	69:36	10	6:58	7:31	1726:49	125	13:49	-1.76	-2.07
Jun-02	197:16	13	15:10	11:06	1774:00	116	15:18	-0.03	-1.02



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

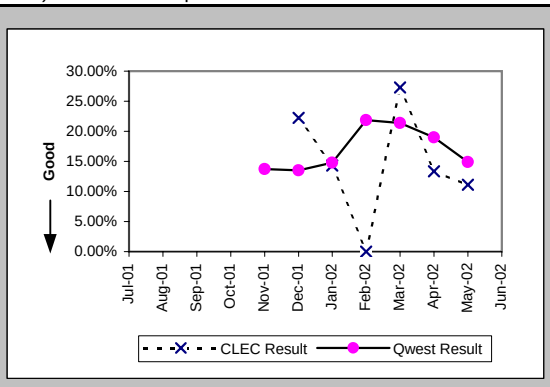
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	11	18.18%	38.57%	20	150	13.33%	0.46	-0.72
Jan-02	1	10	10.00%	30.00%	24	170	14.12%	-0.36	-1.22
Feb-02	0	4	0.00%	0.00%	28	137	20.44%	-1	-1.61
Mar-02	3	11	27.27%	44.54%	29	133	21.80%	0.43	-0.74
Apr-02	2	20	10.00%	30.00%	31	156	19.87%	-1.04	-1.63
May-02	2	10	20.00%	40.00%	17	127	13.39%	0.58	-0.65
Jun-02	2	14	14.29%	34.99%	13	120	10.83%	0.4	-0.75



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

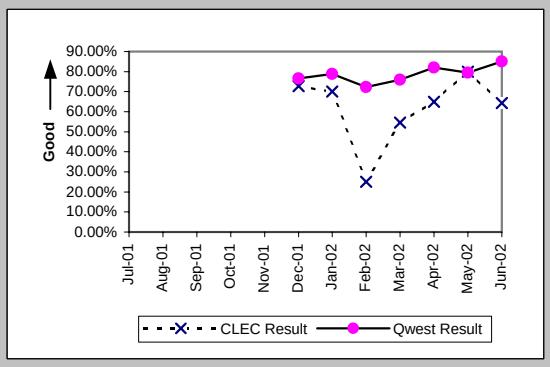
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					20	146	13.70%		
Dec-01	2	9	22.22%	41.57%	17	126	13.49%	0.7	-0.57
Jan-02	1	7	14.29%	34.99%	21	142	14.79%	-0.04	-1.02
Feb-02	0	3	0.00%	0.00%	26	119	21.85%	-0.9	-1.55
Mar-02	3	11	27.27%	44.54%	25	117	21.37%	0.46	-0.72
Apr-02	2	15	13.33%	33.99%	26	137	18.98%	-0.53	-1.32
May-02	1	9	11.11%	31.43%	17	114	14.91%	-0.31	-1.19
Jun-02									



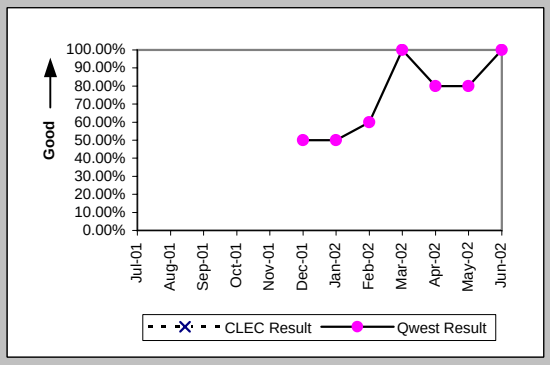
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8	11	72.73%	44.54%	115	150	76.67%	0.31	-0.81
Jan-02	7	10	70.00%	45.83%	134	170	78.82%	0.65	-0.61
Feb-02	1	4	25.00%	43.30%	99	137	72.26%	1.81	0.1
Mar-02	6	11	54.55%	49.79%	101	133	75.94%	1.47	-0.11
Apr-02	13	20	65.00%	47.70%	128	156	82.05%	1.69	0.03
May-02	8	10	80.00%	40.00%	101	127	79.53%	-0.04	-1.02
Jun-02	9	14	64.29%	47.92%	102	120	85.00%	1.78	0.08



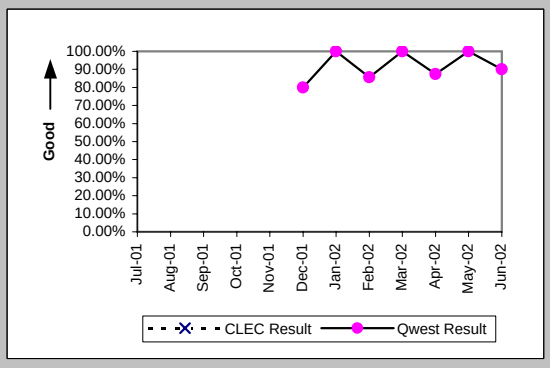
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	4	50.00%		
Jan-02					1	2	50.00%		
Feb-02					3	5	60.00%		
Mar-02					5	5	100.00%		
Apr-02					4	5	80.00%		
May-02					4	5	80.00%		
Jun-02					7	7	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

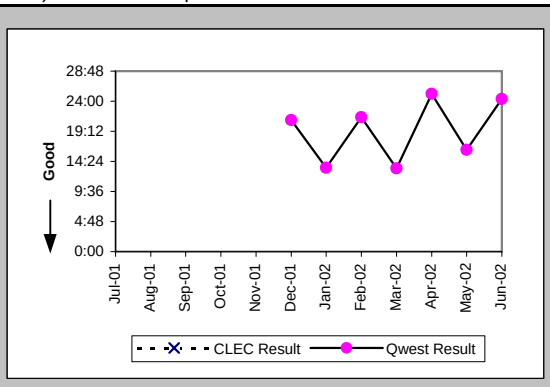
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					4	5	80.00%		
Jan-02					4	4	100.00%		
Feb-02					6	7	85.71%		
Mar-02					6	6	100.00%		
Apr-02					7	8	87.50%		
May-02					10	10	100.00%		
Jun-02					9	10	90.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

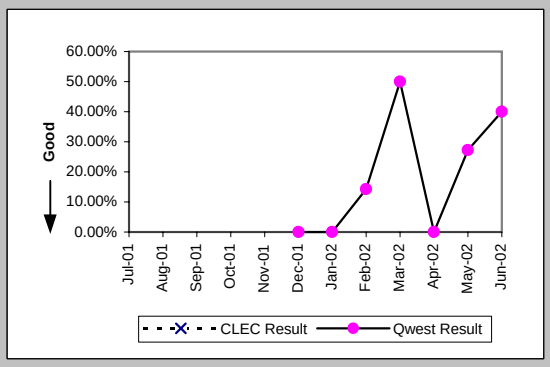
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					105:01	5	21:00		
Jan-02					53:27	4	13:22		
Feb-02					150:02	7	21:26		
Mar-02					79:43	6	13:17		
Apr-02					201:09	8	25:09		
May-02					162:26	10	16:15		
Jun-02					243:45	10	24:22		



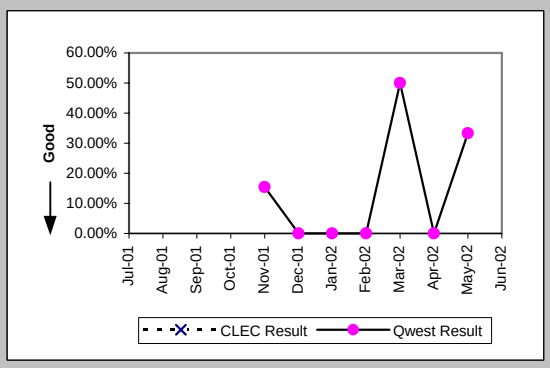
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					0	6	0.00%		
Jan-02					0	4	0.00%		
Feb-02					1	7	14.29%		
Mar-02					3	6	50.00%		
Apr-02					0	8	0.00%		
May-02					3	11	27.27%		
Jun-02					4	10	40.00%		



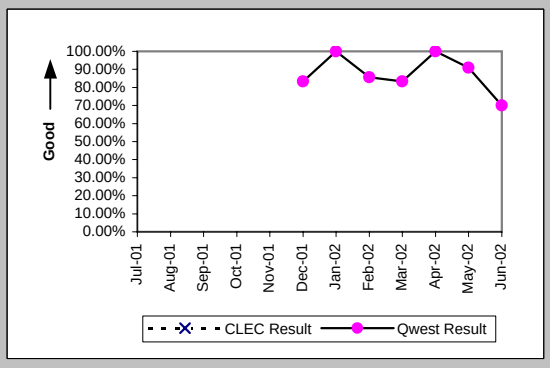
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	13	15.38%		
Dec-01					0	5	0.00%		
Jan-02					0	4	0.00%		
Feb-02					0	3	0.00%		
Mar-02					3	6	50.00%		
Apr-02					0	8	0.00%		
May-02					3	9	33.33%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

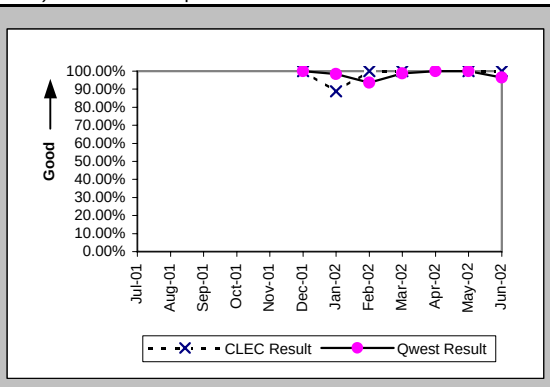
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					5	6	83.33%		
Jan-02					4	4	100.00%		
Feb-02					6	7	85.71%		
Mar-02					5	6	83.33%		
Apr-02					8	8	100.00%		
May-02					10	11	90.91%		
Jun-02					7	10	70.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

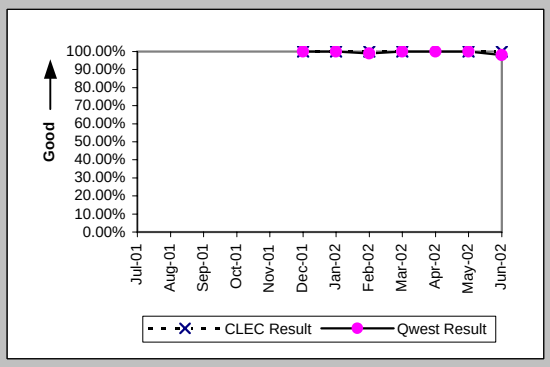
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	8	9	88.89%	31.43%	59	60	98.33%	1.15	-0.3
Feb-02	3	3	100.00%	0.00%	44	47	93.62%	-0.44	-1.27
Mar-02	11	11	100.00%	0.00%	77	78	98.72%	-0.35	-1.22
Apr-02					48	48	100.00%		
May-02	2	2	100.00%	0.00%	37	37	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	54	56	96.43%	-0.32	-1.2



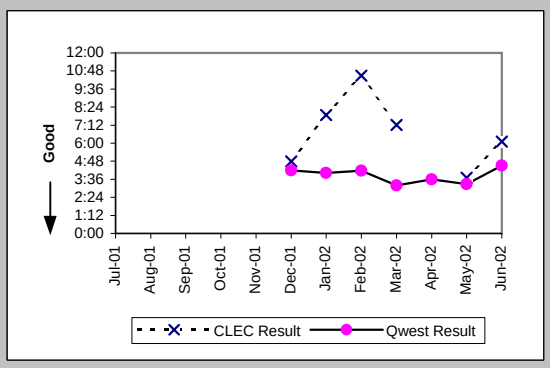
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	5	100.00%	0.00%	89	89	100.00%	N/A	N/A
Jan-02	15	15	100.00%	0.00%	128	128	100.00%	N/A	N/A
Feb-02	5	5	100.00%	0.00%	98	99	98.99%	-0.22	-1.13
Mar-02	19	19	100.00%	0.00%	167	167	100.00%	N/A	N/A
Apr-02					98	98	100.00%		
May-02	4	4	100.00%	0.00%	80	80	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	98	100	98.00%	-0.37	-1.22



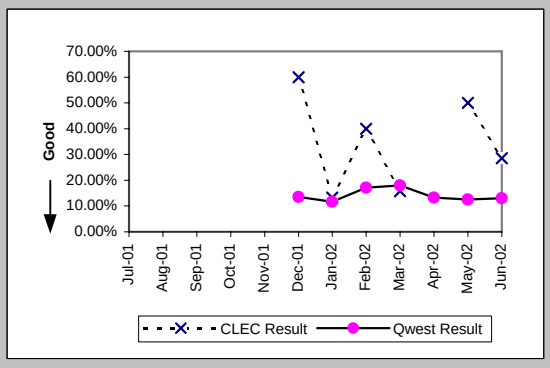
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	23:57	5	4:47	8:10	374:01	89	4:12	0.34	-0.8
Jan-02	118:07	15	7:52	9:43	514:07	128	4:01	1.75	0.06
Feb-02	52:29	5	10:30	12:40	412:30	99	4:10	1.43	-0.13
Mar-02	137:12	19	7:13	5:48	534:38	167	3:12	2.26	0.37
Apr-02					353:13	98	3:36		
May-02	14:49	4	3:42	5:58	261:28	80	3:16	0.18	-0.89
Jun-02	42:48	7	6:07	7:40	451:41	100	4:31	0.84	-0.49



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

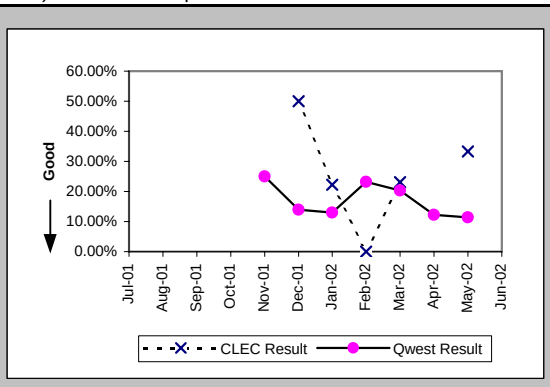
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	5	60.00%	48.99%	12	89	13.48%	2.26	0.37
Jan-02	2	15	13.33%	33.99%	15	128	11.72%	0.21	-0.87
Feb-02	2	5	40.00%	48.99%	17	99	17.17%	1.14	-0.31
Mar-02	3	19	15.79%	36.46%	30	167	17.96%	-0.23	-1.14
Apr-02					13	98	13.27%		
May-02	2	4	50.00%	50.00%	10	80	12.50%	1.68	0.02
Jun-02	2	7	28.57%	45.18%	13	100	13.00%	1.04	-0.37



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

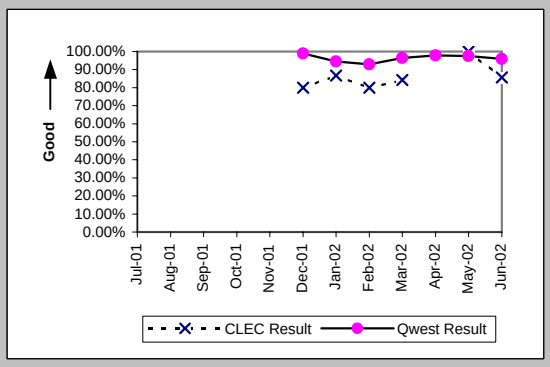
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					12	48	25.00%		
Dec-01	1	2	50.00%	50.00%	6	43	13.95%	1.03	-0.38
Jan-02	2	9	22.22%	41.57%	7	54	12.96%	0.69	-0.58
Feb-02	0	1	0.00%	0.00%	13	56	23.21%	-0.54	-1.33
Mar-02	3	13	23.08%	42.13%	24	118	20.34%	0.25	-0.85
Apr-02					6	49	12.24%		
May-02	1	3	33.33%	47.14%	5	44	11.36%	0.87	-0.47
Jun-02									



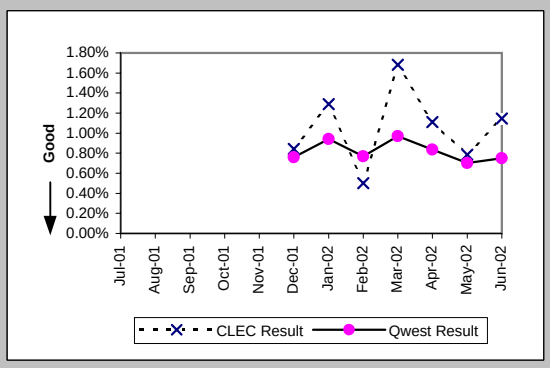
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	5	80.00%	40.00%	88	89	98.88%	1.68	0.02
Jan-02	13	15	86.67%	33.99%	121	128	94.53%	1.07	-0.35
Feb-02	4	5	80.00%	40.00%	92	99	92.93%	0.87	-0.47
Mar-02	16	19	84.21%	36.46%	161	167	96.41%	1.94	0.18
Apr-02					96	98	97.96%		
May-02	4	4	100.00%	0.00%	78	80	97.50%	-0.31	-1.19
Jun-02	6	7	85.71%	34.99%	96	100	96.00%	0.99	-0.4



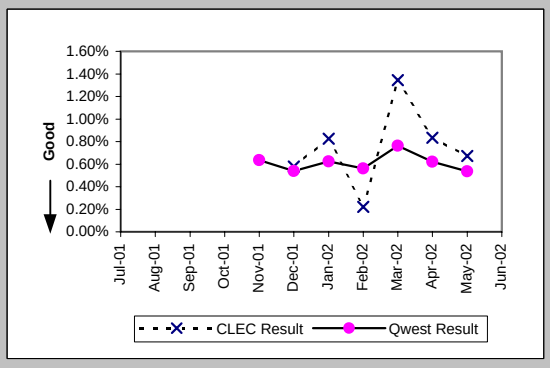
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	16	1901	0.84%	9.14%	245	32264	0.76%	0.4	-0.76
Jan-02	25	1938	1.29%	11.28%	302	32037	0.94%	1.54	-0.07
Feb-02	9	1799	0.50%	7.06%	243	31615	0.77%	-1.27	-1.77
Mar-02	30	1783	1.68%	12.86%	306	31527	0.97%	2.98	0.81
Apr-02	20	1799	1.11%	10.49%	262	31283	0.84%	1.24	-0.25
May-02	14	1782	0.79%	8.83%	218	31101	0.70%	0.42	-0.75
Jun-02	21	1834	1.15%	10.64%	230	30651	0.75%	1.9	0.16



Trouble Rate (Percent) (MR-8*) (Parity)

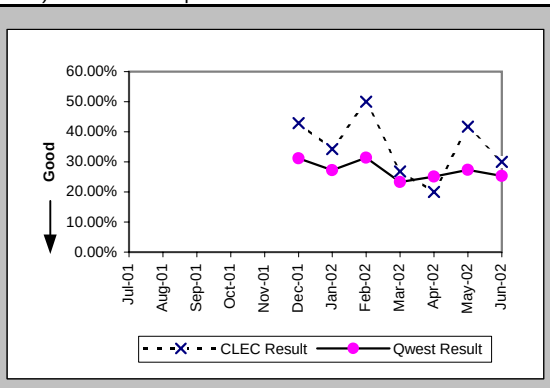
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					207	32626	0.63%		
Dec-01	11	1901	0.58%	7.58%	174	32264	0.54%	0.23	-0.86
Jan-02	16	1938	0.83%	9.05%	200	32037	0.62%	1.09	-0.34
Feb-02	4	1799	0.22%	4.71%	178	31615	0.56%	-1.88	-2.14
Mar-02	24	1783	1.35%	11.52%	241	31527	0.76%	2.74	0.67
Apr-02	15	1799	0.83%	9.09%	194	31283	0.62%	1.12	-0.32
May-02	12	1782	0.67%	8.18%	167	31101	0.54%	0.77	-0.53
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

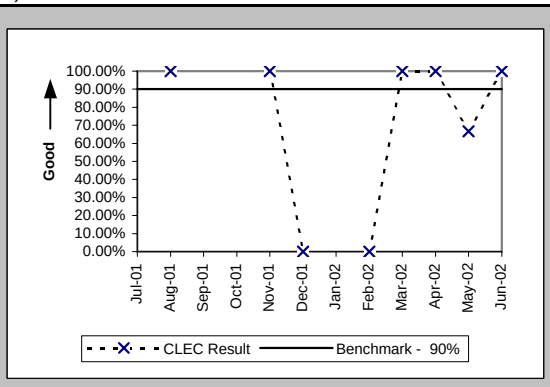
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	12	28	42.86%	49.49%	111	356	31.18%	1.25	-0.24
Jan-02	13	38	34.21%	47.44%	113	415	27.23%	0.91	-0.45
Feb-02	9	18	50.00%	50.00%	111	354	31.36%	1.59	-0.03
Mar-02	11	41	26.83%	44.31%	93	399	23.31%	0.51	-0.69
Apr-02	5	25	20.00%	40.00%	88	350	25.14%	-0.57	-1.35
May-02	10	24	41.67%	49.30%	82	300	27.33%	1.45	-0.12
Jun-02	9	30	30.00%	45.83%	78	308	25.32%	0.57	-0.66



Checklist #2 - Enhanced Extended Loops (EELs) Installation

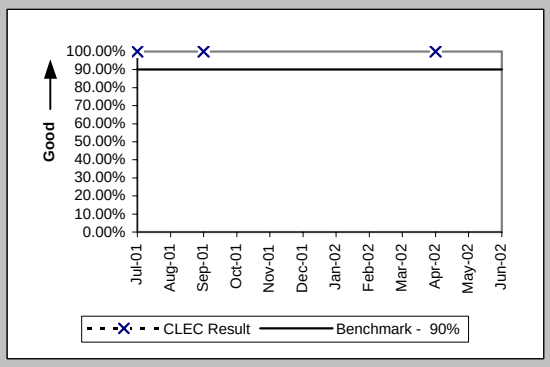
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	7	7	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01	0	1	0.00%	0.00%
Jan-02				
Feb-02	0	1	0.00%	0.00%
Mar-02	4	4	100.00%	0.00%
Apr-02	3	3	100.00%	0.00%
May-02	2	3	66.67%	47.14%
Jun-02	4	4	100.00%	0.00%



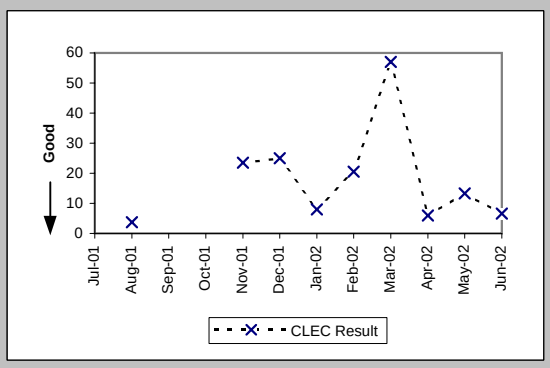
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	2	2	100.00%	0.00%
May-02				
Jun-02				



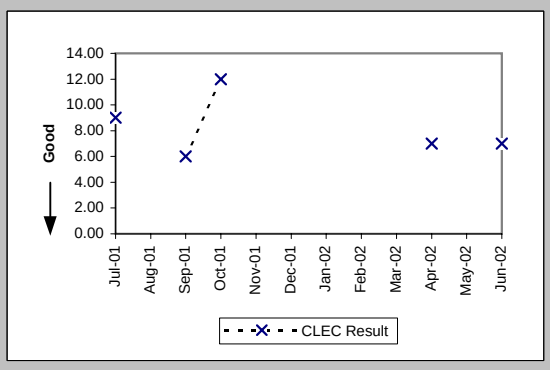
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	30	8	3.75	9.82
Sep-01				
Oct-01				
Nov-01	47	2	23.50	33.23
Dec-01	50	2	25.00	1.41
Jan-02	8	1	8.00	
Feb-02	41	2	20.50	20.51
Mar-02	57	1	57.00	
Apr-02	12	2	6.00	1.41
May-02	53	4	13.25	11.41
Jun-02	33	5	6.60	1.52



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

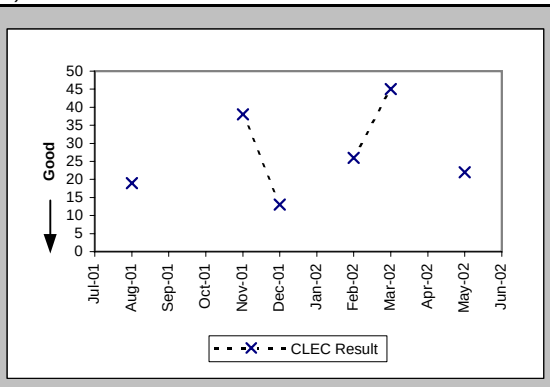
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	9	1	9.00	
Aug-01				
Sep-01	6	1	6.00	
Oct-01	48	4	12.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	7	1	7.00	
May-02				
Jun-02	7	1	7.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

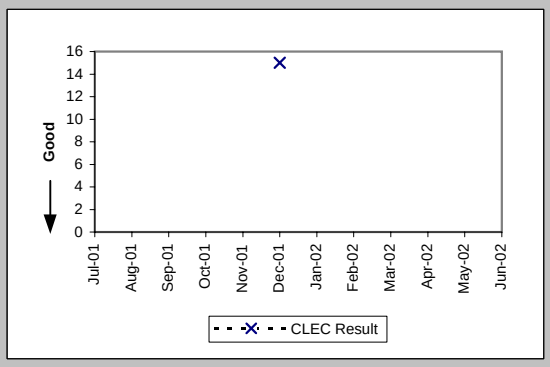
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	19	1	19.00	
Sep-01				
Oct-01				
Nov-01	38	1	38.00	
Dec-01	13	1	13.00	
Jan-02				
Feb-02	26	1	26.00	
Mar-02	45	1	45.00	
Apr-02				
May-02	22	1	22.00	
Jun-02				



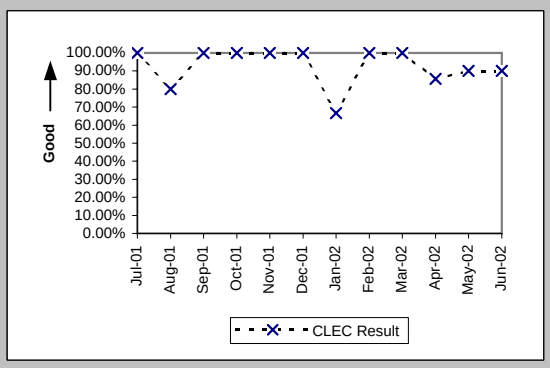
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	15	1	15.00	
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



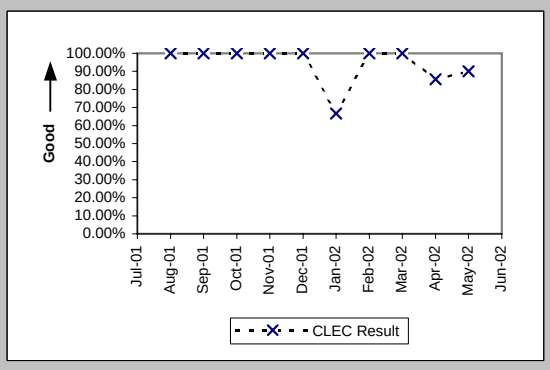
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	1	100.00%	0.00%
Aug-01	4	5	80.00%	40.00%
Sep-01	5	5	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	2	3	66.67%	47.14%
Feb-02	2	2	100.00%	0.00%
Mar-02	4	4	100.00%	0.00%
Apr-02	6	7	85.71%	34.99%
May-02	9	10	90.00%	30.00%
Jun-02	9	10	90.00%	30.00%



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

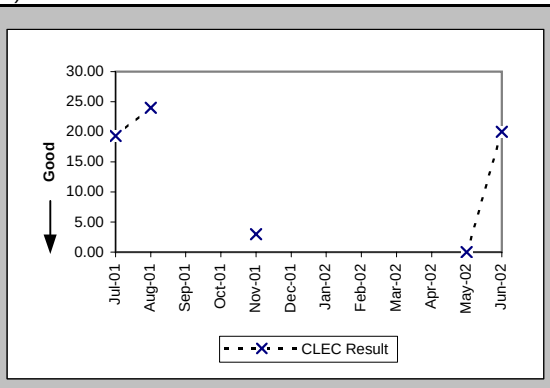
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	5	5	100.00%	0.00%
Sep-01	5	5	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	2	3	66.67%	47.14%
Feb-02	2	2	100.00%	0.00%
Mar-02	4	4	100.00%	0.00%
Apr-02	6	7	85.71%	34.99%
May-02	9	10	90.00%	30.00%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

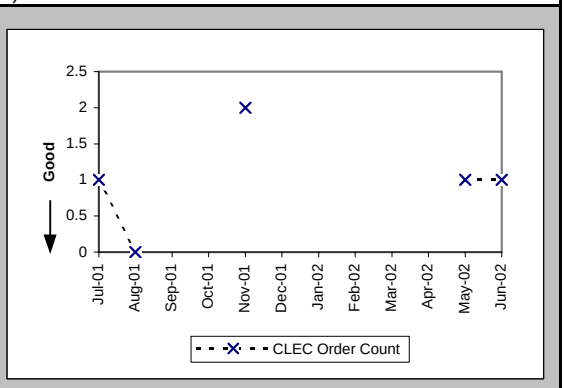
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	58	3	19.33	31.75
Aug-01	24	1	24.00	
Sep-01				
Oct-01				
Nov-01	6	2	3.00	0.00
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	0	2	0.00	0.00
Jun-02	40	2	20.00	0.00



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

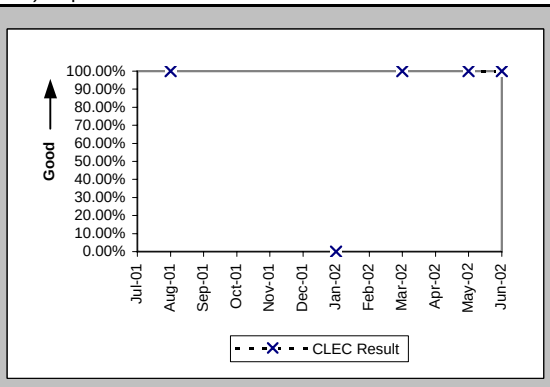
Date	CLEC Order Count
Jul-01	1
Aug-01	0
Sep-01	
Oct-01	
Nov-01	2
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	1



Checklist #2 - Enhanced Extended Loops (EELs) Repair

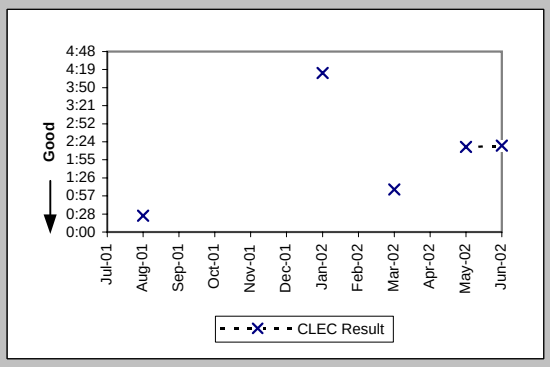
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02	2	2	100.00%	0.00%
Apr-02				
May-02	1	1	100.00%	0.00%
Jun-02	2	2	100.00%	0.00%



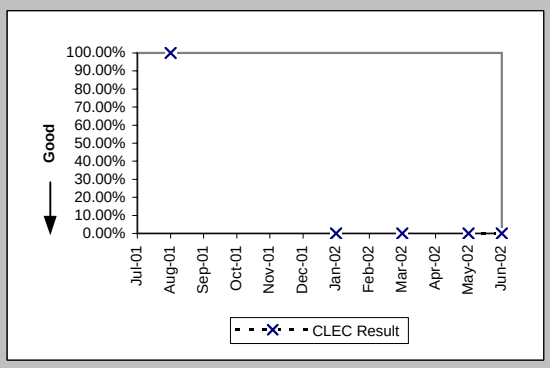
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0:26	1	0:26	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	4:14	1	4:14	
Feb-02				
Mar-02	2:15	2	1:08	1:20
Apr-02				
May-02	2:16	1	2:16	
Jun-02	4:36	2	2:18	2:24



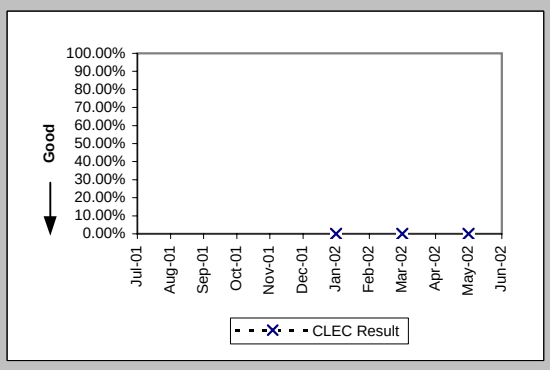
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02	0	2	0.00%	0.00%
Apr-02				
May-02	0	1	0.00%	0.00%
Jun-02	0	2	0.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

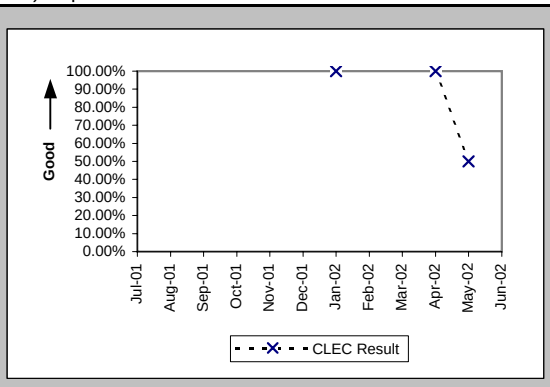
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02	0	1	0.00%	0.00%
Apr-02				
May-02	0	1	0.00%	0.00%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

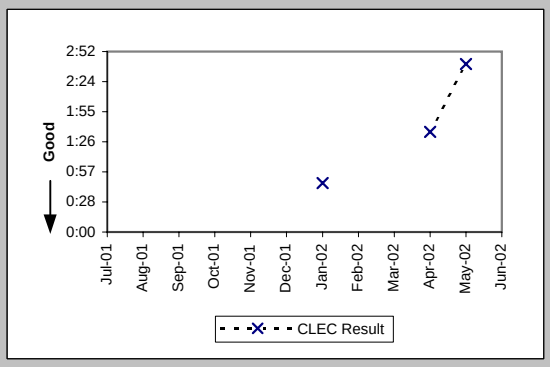
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02				
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02	1	2	50.00%	50.00%
Jun-02				



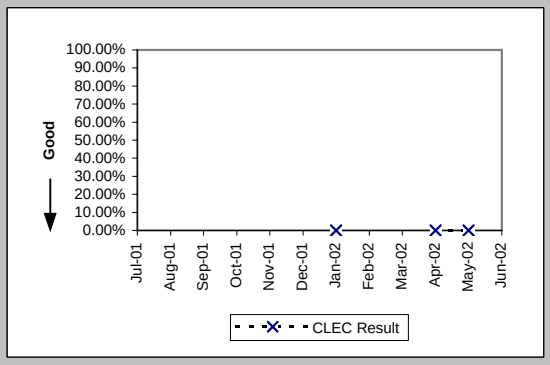
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0:47	1	0:47	
Feb-02				
Mar-02				
Apr-02	1:36	1	1:36	
May-02	5:22	2	2:41	2:09
Jun-02				



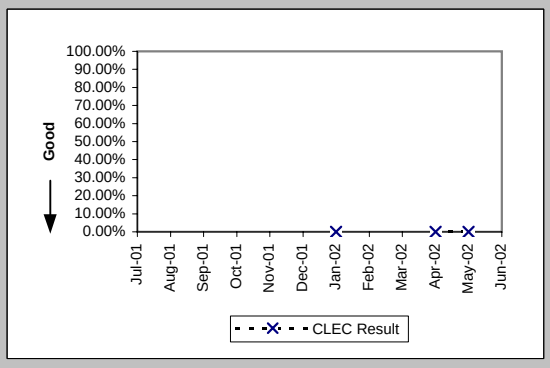
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02				
Apr-02	0	1	0.00%	0.00%
May-02	0	2	0.00%	0.00%
Jun-02				



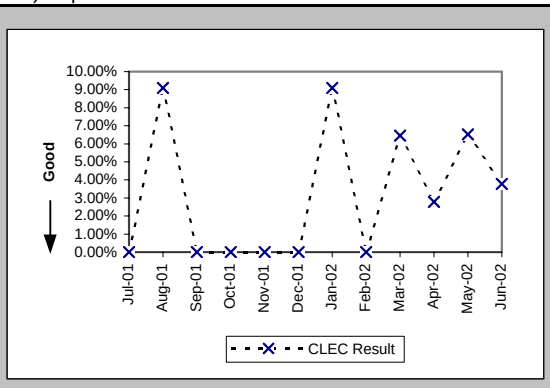
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				
Mar-02				
Apr-02	0	1	0.00%	0.00%
May-02	0	2	0.00%	0.00%
Jun-02				

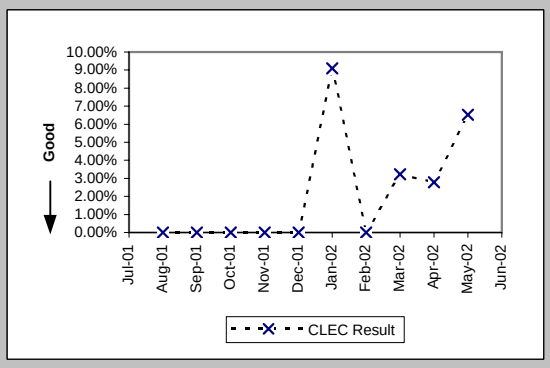


Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	2	0.00%	0.00%
Aug-01	1	11	9.09%	28.75%
Sep-01	0	12	0.00%	0.00%
Oct-01	0	16	0.00%	0.00%
Nov-01	0	16	0.00%	0.00%
Dec-01	0	20	0.00%	0.00%
Jan-02	2	22	9.09%	28.75%
Feb-02	0	23	0.00%	0.00%
Mar-02	2	31	6.45%	24.57%
Apr-02	1	36	2.78%	16.43%
May-02	3	46	6.52%	24.69%
Jun-02	2	53	3.77%	19.06%



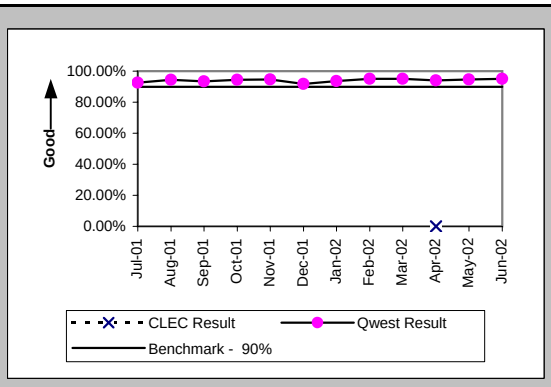
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	11	0.00%	0.00%
Sep-01	0	12	0.00%	0.00%
Oct-01	0	16	0.00%	0.00%
Nov-01	0	16	0.00%	0.00%
Dec-01	0	20	0.00%	0.00%
Jan-02	2	22	9.09%	28.75%
Feb-02	0	23	0.00%	0.00%
Mar-02	1	31	3.23%	17.67%
Apr-02	1	36	2.78%	16.43%
May-02	3	46	6.52%	24.69%
Jun-02				



Checklist #4 - Unbundled Loop - Analog Installation

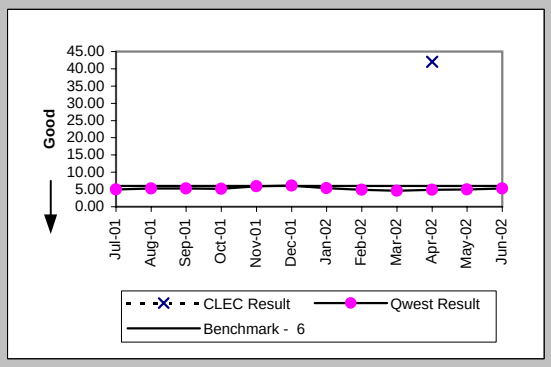
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				5886	6362	92.52%		
Aug-01				6741	7146	94.33%		
Sep-01				5556	5955	93.30%		
Oct-01				6320	6698	94.36%		
Nov-01				5624	5944	94.62%		
Dec-01				4940	5385	91.74%		
Jan-02				6089	6500	93.68%		
Feb-02				4866	5123	94.98%		
Mar-02				4982	5243	95.02%		
Apr-02	0	2	0.00%	4964	5278	94.05%	2.93	0.78
May-02				5217	5517	94.56%		
Jun-02				4821	5072	95.05%		



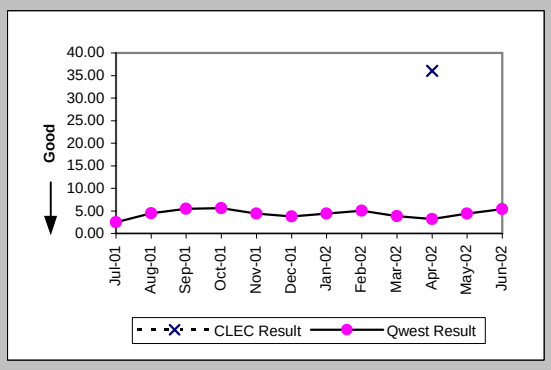
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				32293	6400	5.05		
Aug-01				37931	7189	5.28		
Sep-01				31767	5993	5.30		
Oct-01				34935	6746	5.18		
Nov-01				35532	5996	5.93		
Dec-01				32932	5409	6.09		
Jan-02				35220	6547	5.38		
Feb-02				25346	5138	4.93		
Mar-02				24425	5256	4.65		
Apr-02	84	2	42.00	25826	5293	4.88	3.72	1.26
May-02				27597	5531	4.99		
Jun-02				27043	5098	5.30		



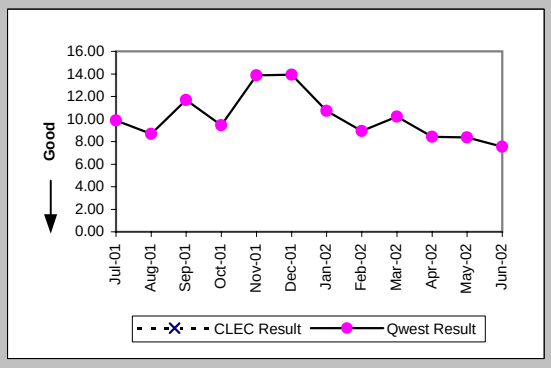
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				370	150	2.47		
Aug-01				741	167	4.44		
Sep-01				835	153	5.46		
Oct-01				859	153	5.61		
Nov-01				782	177	4.42		
Dec-01				553	148	3.74		
Jan-02				646	147	4.39		
Feb-02				347	69	5.03		
Mar-02				336	87	3.86		
Apr-02	72	2	36.00	326	103	3.17	3.72	1.26
May-02				350	79	4.43		
Jun-02				360	67	5.37		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

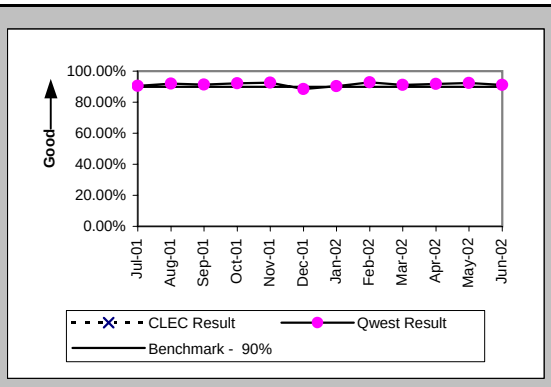
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				3538	358	9.88		
Aug-01				2362	272	8.68		
Sep-01				3288	281	11.70		
Oct-01				2532	268	9.45		
Nov-01				2707	195	13.88		
Dec-01				4190	301	13.92		
Jan-02				2876	268	10.73		
Feb-02				1644	184	8.93		
Mar-02				1757	172	10.22		
Apr-02				1761	209	8.43		
May-02				1860	222	8.38		
Jun-02				1432	190	7.54		



Checklist #4 - Unbundled Loop - Analog Installation

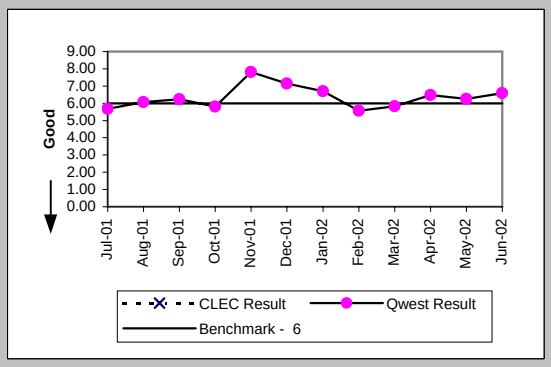
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1367	1510	90.53%		
Aug-01				1731	1883	91.93%		
Sep-01				1301	1423	91.43%		
Oct-01				1482	1609	92.11%		
Nov-01				1425	1539	92.59%		
Dec-01				1360	1538	88.43%		
Jan-02				1496	1658	90.23%		
Feb-02				1169	1261	92.70%		
Mar-02				1165	1278	91.16%		
Apr-02				1198	1306	91.73%		
May-02				1363	1475	92.41%		
Jun-02				1246	1366	91.22%		



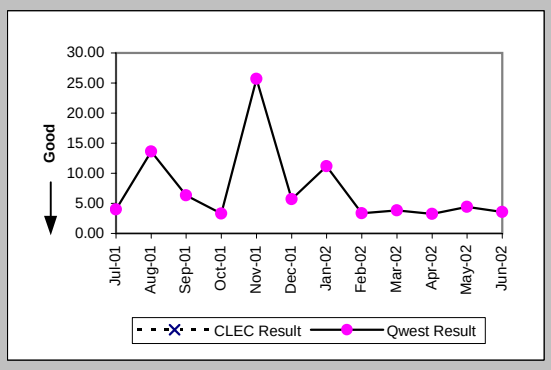
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				8595	1514	5.68		
Aug-01				11485	1893	6.07		
Sep-01				8904	1428	6.24		
Oct-01				9391	1615	5.81		
Nov-01				12128	1550	7.82		
Dec-01				11019	1543	7.14		
Jan-02				11125	1664	6.69		
Feb-02				7053	1267	5.57		
Mar-02				7483	1283	5.83		
Apr-02				8527	1315	6.48		
May-02				9246	1478	6.26		
Jun-02				9059	1375	6.59		



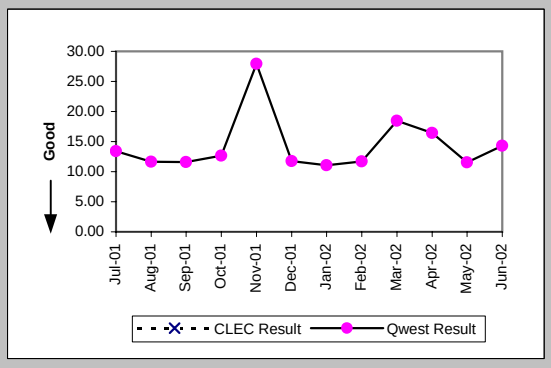
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				127	32	3.97		
Aug-01				667	49	13.61		
Sep-01				171	27	6.33		
Oct-01				128	39	3.28		
Nov-01				976	38	25.68		
Dec-01				267	47	5.68		
Jan-02				647	58	11.16		
Feb-02				74	22	3.36		
Mar-02				115	30	3.83		
Apr-02				101	31	3.26		
May-02				151	34	4.44		
Jun-02				107	30	3.57		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

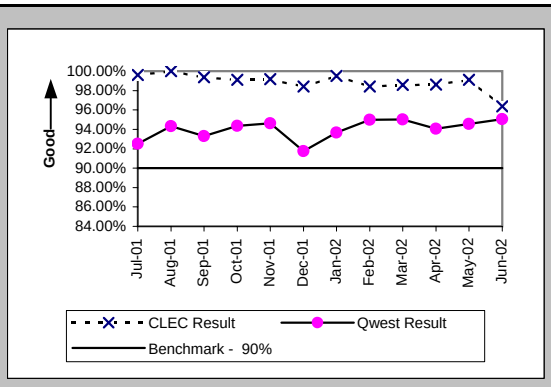
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1543	115	13.42		
Aug-01				1305	112	11.65		
Sep-01				1148	99	11.60		
Oct-01				1189	94	12.65		
Nov-01				2428	87	27.91		
Dec-01				1564	133	11.76		
Jan-02				1174	106	11.08		
Feb-02				832	71	11.72		
Mar-02				1496	81	18.47		
Apr-02				1267	77	16.45		
May-02				899	78	11.53		
Jun-02				1287	90	14.30		



Checklist #4 - Unbundled Loop - Analog Installation

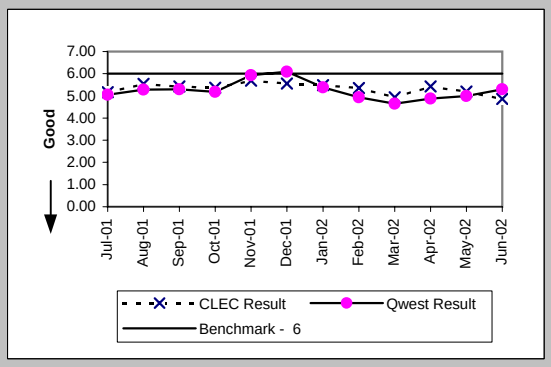
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	786	789	99.62%	5886	6362	92.52%	-7.15	-5.35
Aug-01	1031	1031	100.00%	6741	7146	94.33%	-7.36	-5.47
Sep-01	952	958	99.37%	5556	5955	93.30%	-6.98	-5.24
Oct-01	1101	1111	99.10%	6320	6698	94.36%	-6.35	-4.86
Nov-01	2147	2165	99.17%	5624	5944	94.62%	-8.03	-5.88
Dec-01	2351	2389	98.41%	4940	5385	91.74%	-9.86	-6.99
Jan-02	1182	1188	99.49%	6089	6500	93.68%	-7.58	-5.61
Feb-02	1183	1202	98.42%	4866	5123	94.98%	-4.91	-3.99
Mar-02	979	993	98.59%	4982	5243	95.02%	-4.74	-3.88
Apr-02	1128	1144	98.60%	4964	5278	94.05%	-5.9	-4.59
May-02	2527	2550	99.10%	5217	5517	94.56%	-8.35	-6.08
Jun-02	1614	1675	96.36%	4821	5072	95.05%	-2.14	-2.3



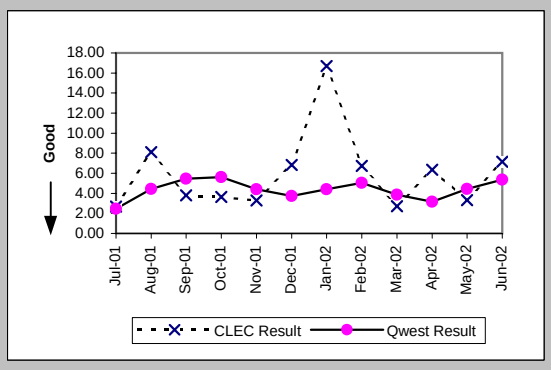
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1940	376	5.16	32293	6400	5.05	0.34	-0.79
Aug-01	3466	626	5.54	37931	7189	5.28	1.06	-0.36
Sep-01	3056	564	5.42	31767	5993	5.30	0.45	-0.73
Oct-01	3976	741	5.37	34935	6746	5.18	0.87	-0.47
Nov-01	5426	956	5.68	35532	5996	5.93	-0.95	-1.58
Dec-01	7447	1339	5.56	32932	5409	6.09	-2.26	-2.37
Jan-02	3265	595	5.49	35220	6547	5.38	0.41	-0.75
Feb-02	2807	525	5.35	25346	5138	4.93	1.96	0.19
Mar-02	3045	618	4.93	24425	5256	4.65	1.31	-0.2
Apr-02	3475	641	5.42	25826	5293	4.88	2.86	0.74
May-02	6715	1291	5.20	27597	5531	4.99	1.43	-0.13
Jun-02	5814	1197	4.86	27043	5098	5.30	-2.69	-2.63



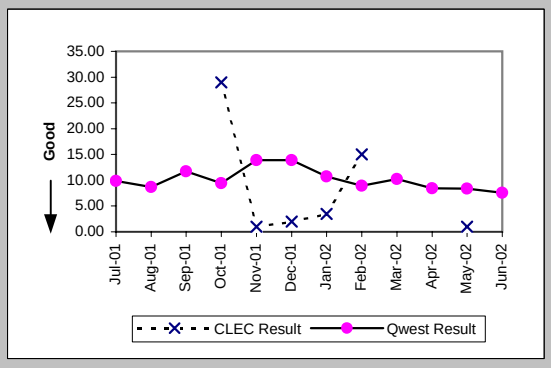
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	43	16	2.69	370	150	2.47	0.39	-0.77
Aug-01	154	19	8.11	741	167	4.44	1.48	-0.1
Sep-01	91	24	3.79	835	153	5.46	-0.67	-1.41
Oct-01	84	23	3.65	859	153	5.61	-0.7	-1.43
Nov-01	185	56	3.30	782	177	4.42	-0.7	-1.43
Dec-01	958	140	6.84	553	148	3.74	5.24	2.18
Jan-02	267	16	16.69	646	147	4.39	3.72	1.26
Feb-02	148	22	6.73	347	69	5.03	0.73	-0.56
Mar-02	38	14	2.71	336	87	3.86	-0.55	-1.34
Apr-02	108	17	6.35	326	103	3.17	1.74	0.06
May-02	73	22	3.32	350	79	4.43	-0.62	-1.38
Jun-02	436	61	7.15	360	67	5.37	0.22	-0.86



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

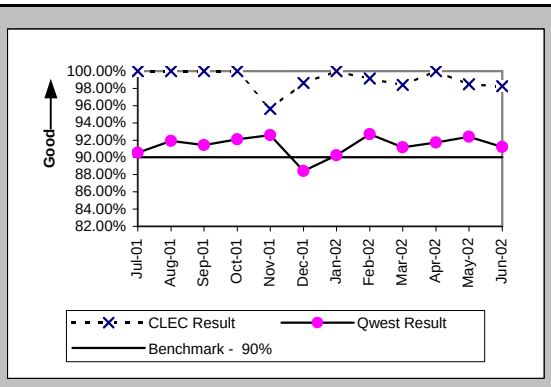
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				3538	358	9.88		
Aug-01				2362	272	8.68		
Sep-01				3288	281	11.70		
Oct-01	116	4	29.00	2532	268	9.45	3.72	1.26
Nov-01	1	1	1.00	2707	195	13.88	-0.66	-1.4
Dec-01	10	5	2.00	4190	301	13.92	-1.68	-2.02
Jan-02	14	4	3.50	2876	268	10.73	-1.15	-1.7
Feb-02	15	1	15.00	1644	184	8.93	1	-0.39
Mar-02				1757	172	10.22		
Apr-02				1761	209	8.43		
May-02	1	1	1.00	1860	222	8.38	-0.97	-1.59
Jun-02				1432	190	7.54		



Checklist #4 - Unbundled Loop - Analog Installation

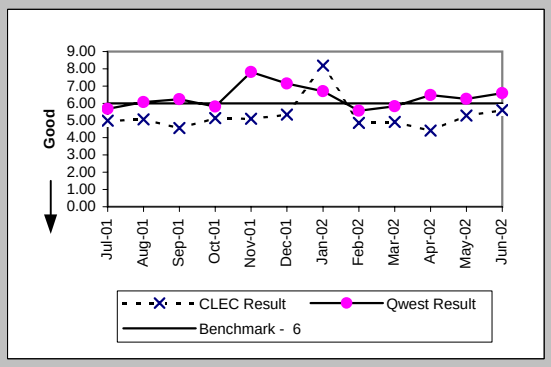
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	70	70	100.00%	1367	1510	90.53%	-2.65	-2.61
Aug-01	107	107	100.00%	1731	1883	91.93%	-2.98	-2.81
Sep-01	47	47	100.00%	1301	1423	91.43%	-2.07	-2.26
Oct-01	72	72	100.00%	1482	1609	92.11%	-2.43	-2.48
Nov-01	109	114	95.61%	1425	1539	92.59%	-1.19	-1.72
Dec-01	217	220	98.64%	1360	1538	88.43%	-4.43	-3.69
Jan-02	100	100	100.00%	1496	1658	90.23%	-3.2	-2.94
Feb-02	116	117	99.15%	1169	1261	92.70%	-2.56	-2.56
Mar-02	123	125	98.40%	1165	1278	91.16%	-2.72	-2.65
Apr-02	217	217	100.00%	1198	1306	91.73%	-4.1	-3.49
May-02	323	328	98.48%	1363	1475	92.41%	-3.75	-3.28
Jun-02	168	171	98.25%	1246	1366	91.22%	-3.06	-2.86



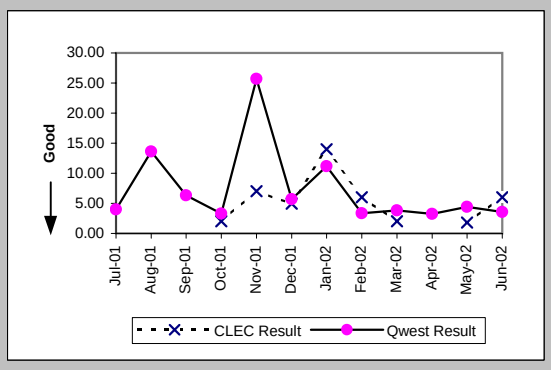
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	130	26	5.00	8595	1514	5.68	-0.42	-1.26
Aug-01	309	61	5.07	11485	1893	6.07	-0.71	-1.43
Sep-01	82	18	4.56	8904	1428	6.24	-1.01	-1.62
Oct-01	226	44	5.14	9391	1615	5.81	-0.54	-1.33
Nov-01	276	54	5.11	12128	1550	7.82	-0.83	-1.51
Dec-01	337	63	5.35	11019	1543	7.14	-1.44	-1.87
Jan-02	180	22	8.18	11125	1664	6.69	0.83	-0.49
Feb-02	248	51	4.86	7053	1267	5.57	-0.62	-1.38
Mar-02	403	82	4.91	7483	1283	5.83	-0.45	-1.27
Apr-02	362	82	4.41	8527	1315	6.48	-2.24	-2.36
May-02	1151	218	5.28	9246	1478	6.26	-2.18	-2.33
Jun-02	929	166	5.60	9059	1375	6.59	-1.75	-2.06



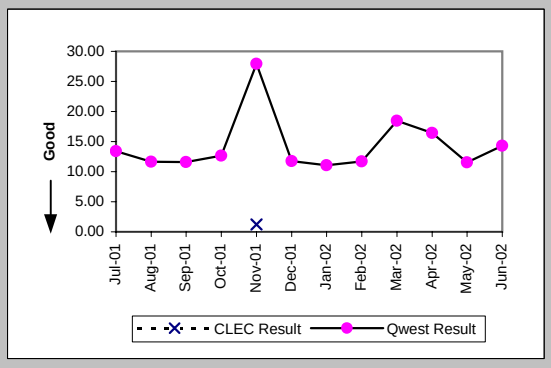
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				127	32	3.97		
Aug-01				667	49	13.61		
Sep-01				171	27	6.33		
Oct-01	2	1	2.00	128	39	3.28	-0.37	-1.23
Nov-01	21	3	7.00	976	38	25.68	-0.45	-1.27
Dec-01	109	22	4.95	267	47	5.68	-0.32	-1.19
Jan-02	70	5	14.00	647	58	11.16	0.73	-0.56
Feb-02	6	1	6.00	74	22	3.36	1.05	-0.36
Mar-02	4	2	2.00	115	30	3.83	-0.52	-1.32
Apr-02				101	31	3.26		
May-02	9	5	1.80	151	34	4.44	-1.15	-1.7
Jun-02	18	3	6.00	107	30	3.57	0.87	-0.47



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

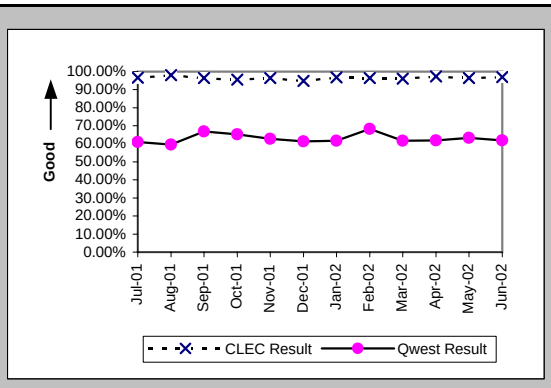
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1543	115	13.42		
Aug-01				1305	112	11.65		
Sep-01				1148	99	11.60		
Oct-01				1189	94	12.65		
Nov-01	5	4	1.25	2428	87	27.91	-0.8	-1.49
Dec-01				1564	133	11.76		
Jan-02				1174	106	11.08		
Feb-02				832	71	11.72		
Mar-02				1496	81	18.47		
Apr-02				1267	77	16.45		
May-02				899	78	11.53		
Jun-02				1287	90	14.30		



Checklist #4 - Unbundled Loop - Analog Installation

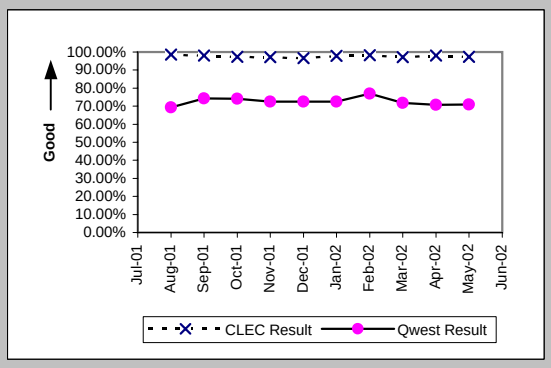
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	808	836	96.65%	4806	7887	60.94%	-20.13	-13.24
Aug-01	996	1015	98.13%	5068	8498	59.64%	-23.62	-15.36
Sep-01	1055	1094	96.44%	5520	8252	66.89%	-19.51	-12.86
Oct-01	1069	1119	95.53%	5146	7892	65.21%	-19.93	-13.12
Nov-01	1701	1763	96.48%	4999	7954	62.85%	-26.44	-17.08
Dec-01	2401	2529	94.94%	4443	7250	61.28%	-29.92	-19.19
Jan-02	1958	2023	96.79%	4680	7583	61.72%	-28.83	-18.53
Feb-02	1273	1320	96.44%	4993	7308	68.32%	-20.21	-13.29
Mar-02	1178	1225	96.16%	3992	6472	61.68%	-22.76	-14.84
Apr-02	1208	1242	97.26%	4069	6574	61.90%	-23.54	-15.31
May-02	2048	2122	96.51%	4312	6809	63.33%	-27.7	-17.84
Jun-02	2291	2363	96.95%	4172	6742	61.88%	-30.21	-19.36



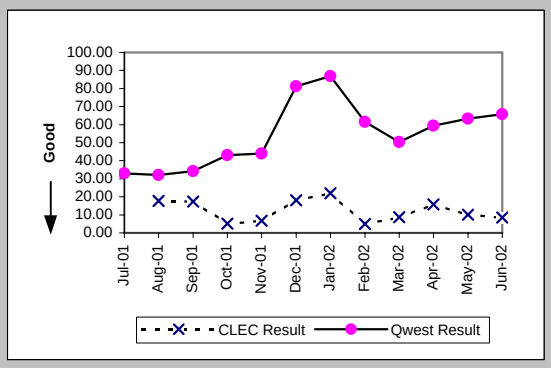
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	1000	1015	98.52%	5891	8498	69.32%	-19.07	-12.59
Sep-01	1073	1094	98.08%	6129	8252	74.27%	-16.93	-11.29
Oct-01	1089	1119	97.32%	5844	7892	74.05%	-16.62	-11.1
Nov-01	1713	1763	97.16%	5768	7954	72.52%	-20.97	-13.75
Dec-01	2442	2529	96.56%	5252	7250	72.44%	-23.37	-15.21
Jan-02	1981	2023	97.92%	5504	7583	72.58%	-22.7	-14.8
Feb-02	1297	1320	98.26%	5619	7308	76.89%	-16.95	-11.3
Mar-02	1190	1225	97.14%	4647	6472	71.80%	-18.07	-11.99
Apr-02	1217	1242	97.99%	4651	6574	70.75%	-19.35	-12.77
May-02	2067	2122	97.41%	4834	6809	70.99%	-23.41	-15.23
Jun-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

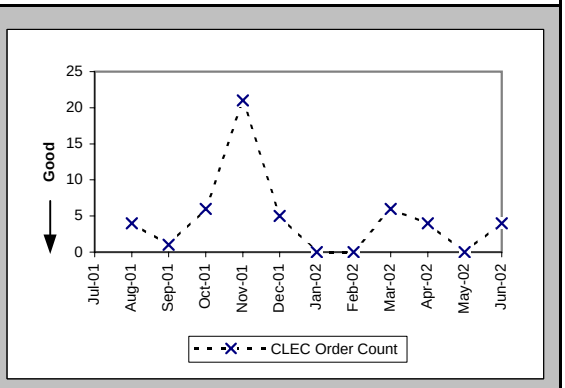
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				12929	393	32.90		
Aug-01	106	6	17.67	19941	623	32.01	-0.79	-1.48
Sep-01	104	6	17.33	21552	630	34.21	-0.92	-1.56
Oct-01	91	18	5.06	24685	574	43.01	-3.04	-2.85
Nov-01	429	64	6.70	28320	644	43.98	-5.04	-4.07
Dec-01	399	22	18.14	26651	328	81.25	-3.72	-3.26
Jan-02	22	1	22.00	31726	365	86.92	-0.8	-1.49
Feb-02	15	3	5.00	17038	277	61.51	-1.23	-1.75
Mar-02	112	13	8.62	19224	382	50.32	-2.11	-2.28
Apr-02	630	40	15.75	17726	298	59.48	-3.5	-3.13
May-02	233	23	10.13	19691	311	63.32	-3.14	-2.91
Jun-02	146	17	8.59	22101	336	65.78	-2.73	-2.66



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

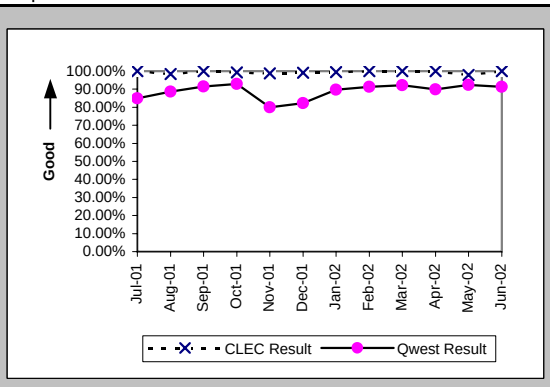
Date	CLEC Order Count
Jul-01	
Aug-01	4
Sep-01	1
Oct-01	6
Nov-01	21
Dec-01	5
Jan-02	0
Feb-02	0
Mar-02	6
Apr-02	4
May-02	0
Jun-02	4



Checklist #4 - Unbundled Loop - Analog Repair

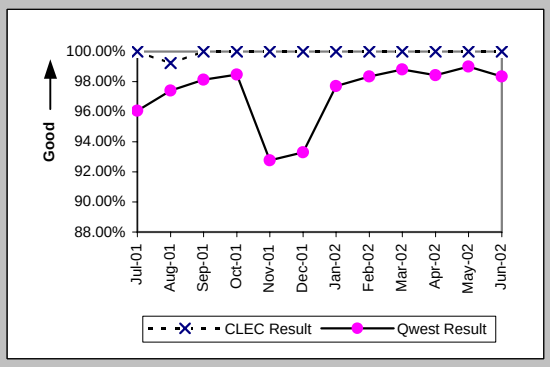
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	103	103	100.00%	0.00%	9294	10936	84.99%	-4.25	-3.58
Aug-01	127	129	98.45%	12.35%	8986	10134	88.67%	-3.48	-3.12
Sep-01	89	89	100.00%	0.00%	7018	7664	91.57%	-2.85	-2.73
Oct-01	142	143	99.30%	8.33%	6768	7286	92.89%	-2.95	-2.8
Nov-01	152	154	98.70%	11.32%	7032	8790	80.00%	-5.75	-4.5
Dec-01	230	232	99.14%	9.24%	6118	7439	82.24%	-6.63	-5.03
Jan-02	203	204	99.51%	6.98%	5922	6601	89.71%	-4.54	-3.76
Feb-02	153	153	100.00%	0.00%	5027	5507	91.28%	-3.77	-3.29
Mar-02	185	185	100.00%	0.00%	6119	6640	92.15%	-3.91	-3.38
Apr-02	215	215	100.00%	0.00%	7048	7838	89.92%	-4.84	-3.94
May-02	239	244	97.95%	14.17%	6444	6972	92.43%	-3.21	-2.95
Jun-02	215	215	100.00%	0.00%	6848	7502	91.28%	-4.47	-3.72



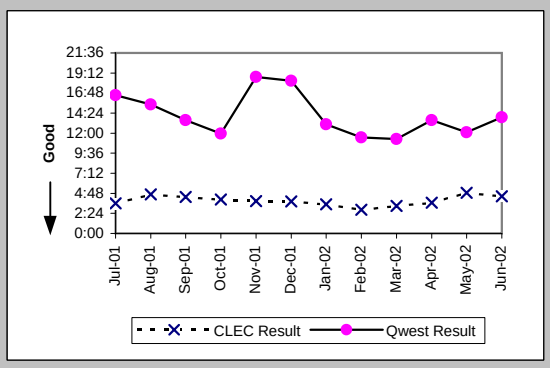
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	105	105	100.00%	0.00%	14440	15031	96.07%	-2.07	-2.26
Aug-01	128	129	99.22%	8.77%	14267	14647	97.41%	-1.29	-1.79
Sep-01	97	97	100.00%	0.00%	10916	11124	98.13%	-1.35	-1.82
Oct-01	145	145	100.00%	0.00%	10719	10885	98.48%	-1.49	-1.91
Nov-01	154	154	100.00%	0.00%	12230	13185	92.76%	-3.45	-3.1
Dec-01	232	232	100.00%	0.00%	10942	11729	93.29%	-4.05	-3.46
Jan-02	204	204	100.00%	0.00%	10295	10538	97.69%	-2.17	-2.32
Feb-02	153	153	100.00%	0.00%	8303	8444	98.33%	-1.6	-1.97
Mar-02	185	185	100.00%	0.00%	10102	10223	98.82%	-1.48	-1.9
Apr-02	216	216	100.00%	0.00%	11302	11484	98.42%	-1.85	-2.12
May-02	250	250	100.00%	0.00%	10095	10196	99.01%	-1.56	-1.95
Jun-02	247	247	100.00%	0.00%	10527	10704	98.35%	-2.01	-2.22



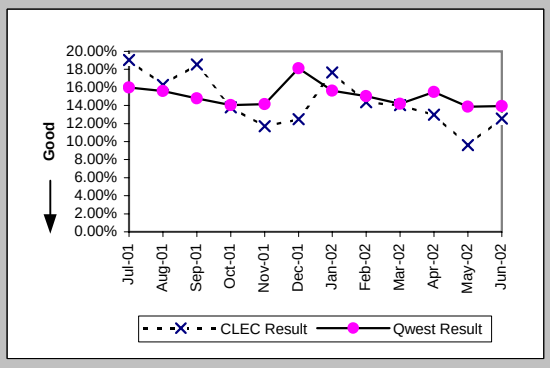
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	378:10	105	3:36	4:55	248526:31	15031	16:32	-7.34	-5.46
Aug-01	602:04	129	4:40	7:40	226120:54	14647	15:26	-6.95	-5.23
Sep-01	424:17	97	4:22	5:29	150908:19	11124	13:34	-5.07	-4.09
Oct-01	586:54	145	4:03	4:58	130185:16	10885	11:58	-6.59	-5.01
Nov-01	592:51	154	3:51	5:27	246812:09	13185	18:43	-9.18	-6.58
Dec-01	883:37	232	3:49	5:05	214401:38	11729	18:17	-9.52	-6.79
Jan-02	709:26	204	3:29	4:16	137517:25	10538	13:03	-8.79	-6.35
Feb-02	435:55	153	2:51	3:46	97015:44	8444	11:29	-7.45	-5.53
Mar-02	607:49	185	3:17	3:48	115683:07	10223	11:19	-8.86	-6.38
Apr-02	797:12	216	3:41	4:24	155665:07	11484	13:33	-8.11	-5.93
May-02	1216:23	250	4:52	6:36	123214:43	10196	12:05	-9.52	-6.79
Jun-02	1100:50	247	4:27	5:49	149009:08	10704	13:55	-9.51	-6.78



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

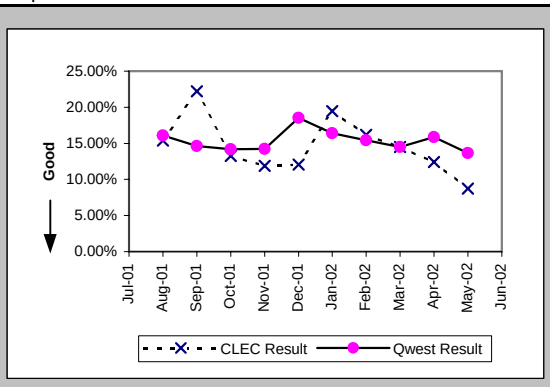
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	20	105	19.05%	39.27%	2441	15248	16.01%	0.85	-0.48
Aug-01	21	129	16.28%	36.92%	2306	14795	15.59%	0.24	-0.85
Sep-01	18	97	18.56%	38.88%	1662	11233	14.80%	1.03	-0.37
Oct-01	20	145	13.79%	34.48%	1545	10989	14.06%	-0.09	-1.06
Nov-01	18	154	11.69%	32.13%	1882	13313	14.14%	-0.87	-1.53
Dec-01	29	232	12.50%	33.07%	2151	11874	18.12%	-2.2	-2.34
Jan-02	36	204	17.65%	38.12%	1664	10640	15.64%	0.79	-0.52
Feb-02	22	153	14.38%	35.09%	1281	8520	15.04%	-0.23	-1.14
Mar-02	26	185	14.05%	34.75%	1462	10316	14.17%	-0.05	-1.03
Apr-02	28	216	12.96%	33.59%	1796	11578	15.51%	-1.03	-1.62
May-02	24	250	9.60%	29.46%	1428	10303	13.86%	-1.93	-2.17
Jun-02	31	247	12.55%	33.13%	1505	10788	13.95%	-0.63	-1.38



Checklist #4 - Unbundled Loop - Analog Repair

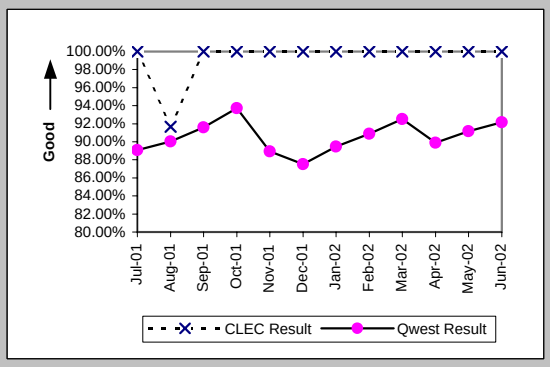
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	14	91	15.38%	36.08%	1814	11289	16.07%	-0.18	-1.11
Sep-01	14	63	22.22%	41.57%	1269	8685	14.61%	1.63	-0.01
Oct-01	13	98	13.27%	33.92%	1137	8019	14.18%	-0.26	-1.16
Nov-01	14	118	11.86%	32.34%	1441	10142	14.21%	-0.73	-1.44
Dec-01	20	166	12.05%	32.55%	1614	8717	18.52%	-2.13	-2.29
Jan-02	29	149	19.46%	39.59%	1259	7679	16.40%	1	-0.39
Feb-02	17	105	16.19%	36.84%	942	6115	15.40%	0.25	-0.85
Mar-02	21	145	14.48%	35.19%	1108	7649	14.49%	0	-1
Apr-02	19	153	12.42%	32.98%	1420	8953	15.86%	-1.16	-1.7
May-02	17	195	8.72%	28.21%	1119	8185	13.67%	-1.99	-2.21
Jun-02									



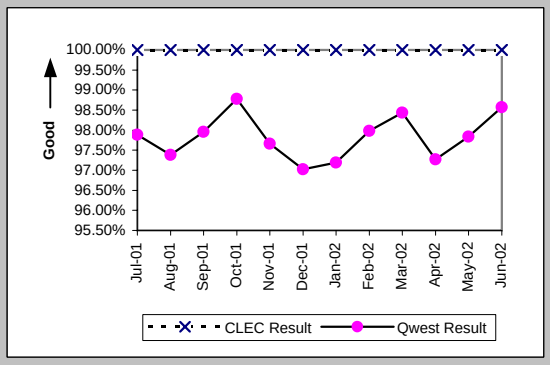
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	1989	2233	89.07%	-0.86	-1.52
Aug-01	11	12	91.67%	27.64%	2238	2486	90.02%	-0.19	-1.12
Sep-01	19	19	100.00%	0.00%	1485	1621	91.61%	-1.31	-1.8
Oct-01	27	27	100.00%	0.00%	1451	1548	93.73%	-1.33	-1.81
Nov-01	2	2	100.00%	0.00%	1489	1674	88.95%	-0.5	-1.3
Dec-01	11	11	100.00%	0.00%	1282	1465	87.51%	-1.25	-1.76
Jan-02	9	9	100.00%	0.00%	1553	1736	89.46%	-1.03	-1.62
Feb-02	6	6	100.00%	0.00%	1059	1165	90.90%	-0.77	-1.47
Mar-02	16	16	100.00%	0.00%	1172	1267	92.50%	-1.13	-1.69
Apr-02	20	20	100.00%	0.00%	1305	1452	89.88%	-1.49	-1.91
May-02	26	26	100.00%	0.00%	1185	1300	91.15%	-1.57	-1.96
Jun-02	32	32	100.00%	0.00%	1650	1790	92.18%	-1.63	-1.99



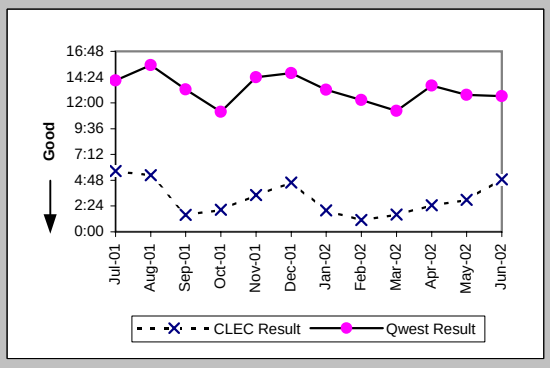
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	3010	3075	97.89%	-0.36	-1.22
Aug-01	12	12	100.00%	0.00%	3389	3480	97.39%	-0.57	-1.34
Sep-01	19	19	100.00%	0.00%	2300	2348	97.96%	-0.63	-1.38
Oct-01	27	27	100.00%	0.00%	2272	2300	98.78%	-0.57	-1.35
Nov-01	2	2	100.00%	0.00%	2467	2526	97.66%	-0.22	-1.13
Dec-01	11	11	100.00%	0.00%	2215	2283	97.02%	-0.58	-1.35
Jan-02	9	9	100.00%	0.00%	2525	2598	97.19%	-0.51	-1.31
Feb-02	6	6	100.00%	0.00%	1746	1782	97.98%	-0.35	-1.21
Mar-02	16	16	100.00%	0.00%	2017	2049	98.44%	-0.5	-1.31
Apr-02	20	20	100.00%	0.00%	2103	2162	97.27%	-0.75	-1.45
May-02	26	26	100.00%	0.00%	1944	1987	97.84%	-0.75	-1.46
Jun-02	36	36	100.00%	0.00%	2418	2453	98.57%	-0.72	-1.44



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

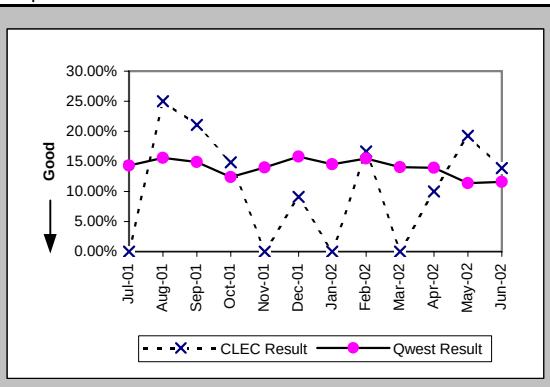
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	33:58	6	5:40	8:53	43303:06	3075	14:05	-1.19	-1.72
Aug-01	63:14	12	5:16	9:06	54064:37	3480	15:32	-1.14	-1.69
Sep-01	29:50	19	1:34	2:30	31117:45	2348	13:15	-2.52	-2.53
Oct-01	55:33	27	2:03	2:18	25738:57	2300	11:11	-2.42	-2.47
Nov-01	6:49	2	3:25	3:16	36333:05	2526	14:23	-1.01	-1.61
Dec-01	50:37	11	4:36	7:34	33745:54	2283	14:47	-1.84	-2.12
Jan-02	17:53	9	1:59	1:53	34347:34	2598	13:13	-1.97	-2.2
Feb-02	6:40	6	1:07	0:44	21899:06	1782	12:17	-1.59	-1.96
Mar-02	25:52	16	1:37	1:42	23078:40	2049	11:16	-2.94	-2.79
Apr-02	49:23	20	2:28	3:55	29429:20	2162	13:37	-3.46	-3.1
May-02	77:12	26	2:58	2:46	25344:39	1987	12:45	-3.72	-3.26
Jun-02	175:53	36	4:53	6:37	31004:09	2453	12:38	-3.39	-3.06



Checklist #4 - Unbundled Loop - Analog Repair

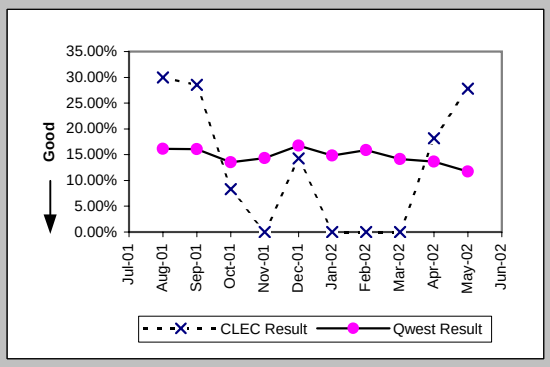
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	6	0.00%	0.00%	447	3120	14.33%	-1	-1.61
Aug-01	3	12	25.00%	43.30%	548	3511	15.61%	0.86	-0.47
Sep-01	4	19	21.05%	40.77%	353	2370	14.89%	0.75	-0.54
Oct-01	4	27	14.81%	35.52%	287	2311	12.42%	0.42	-0.75
Nov-01	0	2	0.00%	0.00%	357	2554	13.98%	-0.57	-1.35
Dec-01	1	11	9.09%	28.75%	364	2306	15.78%	-0.61	-1.37
Jan-02	0	9	0.00%	0.00%	380	2620	14.50%	-1.23	-1.75
Feb-02	1	6	16.67%	37.27%	280	1810	15.47%	0.15	-0.91
Mar-02	0	16	0.00%	0.00%	291	2072	14.04%	-1.61	-1.98
Apr-02	2	20	10.00%	30.00%	302	2171	13.91%	-0.5	-1.31
May-02	5	26	19.23%	39.41%	228	1999	11.41%	1.19	-0.28
Jun-02	5	36	13.89%	34.58%	286	2465	11.60%	0.46	-0.72



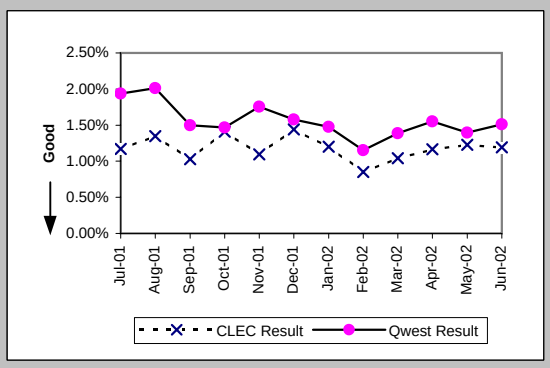
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	10	30.00%	45.83%	434	2695	16.10%	1.11	-0.33
Sep-01	2	7	28.57%	45.18%	303	1883	16.09%	0.84	-0.49
Oct-01	1	12	8.33%	27.64%	228	1686	13.52%	-0.52	-1.32
Nov-01	0	1	0.00%	0.00%	269	1873	14.36%	-0.41	-1.25
Dec-01	1	7	14.29%	34.99%	271	1615	16.78%	-0.18	-1.11
Jan-02	0	5	0.00%	0.00%	277	1871	14.80%	-0.93	-1.57
Feb-02	0	1	0.00%	0.00%	204	1285	15.88%	-0.43	-1.26
Mar-02	0	6	0.00%	0.00%	212	1501	14.12%	-0.99	-1.6
Apr-02	2	11	18.18%	38.57%	228	1668	13.67%	0.47	-0.72
May-02	5	18	27.78%	44.79%	184	1568	11.73%	1.85	0.13
Jun-02									



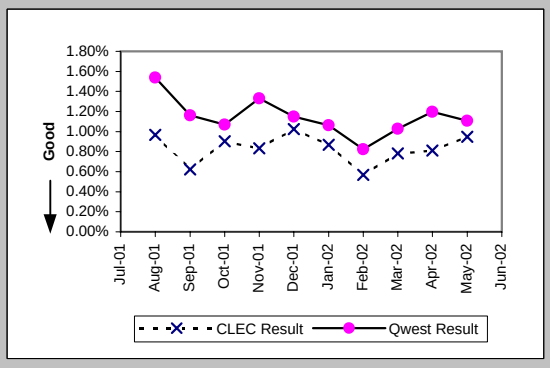
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	111	9496	1.17%	10.75%	18368	947703	1.94%	-5.41	-4.29
Aug-01	141	10455	1.35%	11.53%	18306	909678	2.01%	-4.81	-3.92
Sep-01	116	11273	1.03%	10.09%	13603	908491	1.50%	-4.07	-3.47
Oct-01	172	12191	1.41%	11.79%	13300	906390	1.47%	-0.52	-1.31
Nov-01	156	14264	1.09%	10.40%	15867	902900	1.76%	-5.99	-4.64
Dec-01	243	16873	1.44%	11.91%	14180	899201	1.58%	-1.41	-1.86
Jan-02	213	17755	1.20%	10.89%	13260	897809	1.48%	-3.03	-2.84
Feb-02	159	18700	0.85%	9.18%	10330	897136	1.15%	-3.82	-3.32
Mar-02	201	19276	1.04%	10.16%	12388	891643	1.39%	-4.07	-3.47
Apr-02	236	20216	1.17%	10.74%	13749	886432	1.55%	-4.36	-3.65
May-02	276	22487	1.23%	11.01%	12302	880279	1.40%	-2.15	-2.3
Jun-02	283	23723	1.19%	10.86%	13253	876633	1.51%	-3.97	-3.41



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

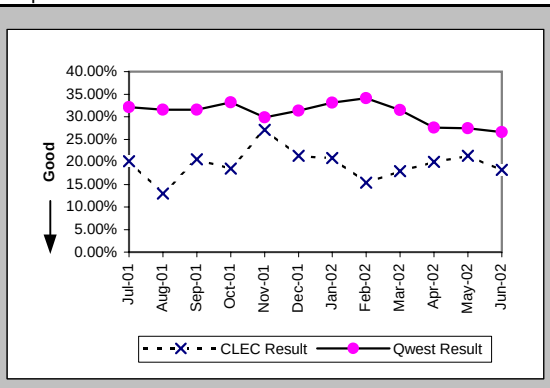
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	101	10455	0.97%	9.78%	13984	909678	1.54%	-4.72	-3.87
Sep-01	70	11273	0.62%	7.86%	10568	908491	1.16%	-5.34	-4.24
Oct-01	110	12191	0.90%	9.46%	9705	906390	1.07%	-1.79	-2.09
Nov-01	119	14264	0.83%	9.10%	12015	902900	1.33%	-5.13	-4.12
Dec-01	173	16873	1.03%	10.07%	10332	899201	1.15%	-1.49	-1.91
Jan-02	154	17755	0.87%	9.27%	9550	897809	1.06%	-2.53	-2.54
Feb-02	106	18700	0.57%	7.51%	7400	897136	0.82%	-3.86	-3.35
Mar-02	151	19276	0.78%	8.82%	9150	891643	1.03%	-3.31	-3.01
Apr-02	164	20216	0.81%	8.97%	10621	886432	1.20%	-5	-4.04
May-02	213	22487	0.95%	9.69%	9753	880279	1.11%	-2.27	-2.38
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

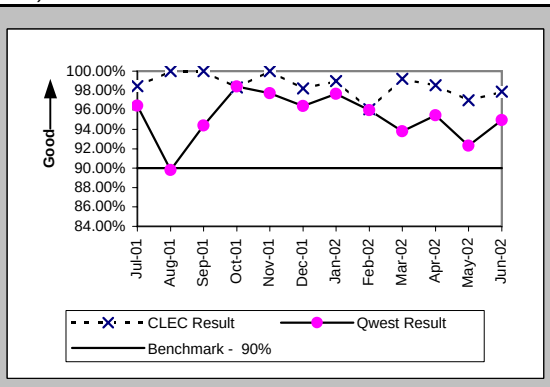
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	28	139	20.14%	40.11%	8692	27060	32.12%	-3.02	-2.83
Aug-01	21	162	12.96%	33.59%	8441	26747	31.56%	-5.08	-4.09
Sep-01	30	146	20.55%	40.41%	6263	19866	31.53%	-2.84	-2.73
Oct-01	39	211	18.48%	38.82%	6610	19910	33.20%	-4.52	-3.75
Nov-01	58	214	27.10%	44.45%	6744	22611	29.83%	-0.87	-1.53
Dec-01	66	309	21.36%	40.98%	6479	20659	31.36%	-3.76	-3.29
Jan-02	56	269	20.82%	40.60%	6572	19832	33.14%	-4.26	-3.59
Feb-02	29	188	15.43%	36.12%	5347	15677	34.11%	-5.37	-4.27
Mar-02	44	245	17.96%	38.38%	5697	18085	31.50%	-4.53	-3.76
Apr-02	59	295	20.00%	40.00%	5243	18992	27.61%	-2.9	-2.76
May-02	75	351	21.37%	40.99%	4658	16960	27.46%	-2.53	-2.54
Jun-02	63	346	18.21%	38.59%	4803	18056	26.60%	-3.5	-3.13



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

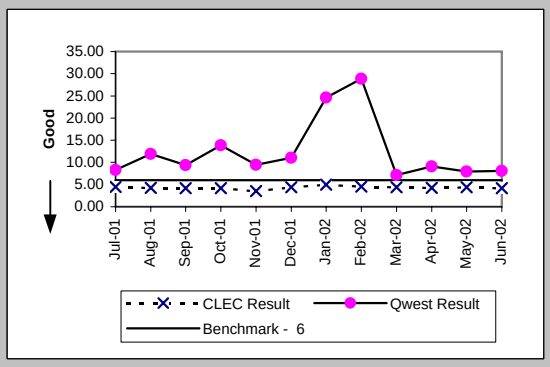
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	64	65	98.46%	12.31%	81	84	96.43%	-0.66	-1.4
Aug-01	111	111	100.00%	0.00%	88	98	89.80%	-2.43	-2.48
Sep-01	66	66	100.00%	0.00%	84	89	94.38%	-1.5	-1.91
Oct-01	58	59	98.31%	12.91%	187	190	98.42%	0.06	-0.96
Nov-01	30	30	100.00%	0.00%	128	131	97.71%	-0.76	-1.46
Dec-01	111	113	98.23%	13.19%	188	195	96.41%	-0.83	-1.5
Jan-02	98	99	98.99%	10.00%	2165	2217	97.65%	-0.86	-1.52
Feb-02	122	127	96.06%	19.45%	404	421	95.96%	-0.05	-1.03
Mar-02	124	125	99.20%	8.91%	91	97	93.81%	-1.65	-2
Apr-02	137	139	98.56%	11.91%	63	66	95.45%	-1	-1.61
May-02	129	133	96.99%	17.08%	48	52	92.31%	-1.07	-1.65
Jun-02	92	94	97.87%	14.43%	75	79	94.94%	-0.88	-1.53



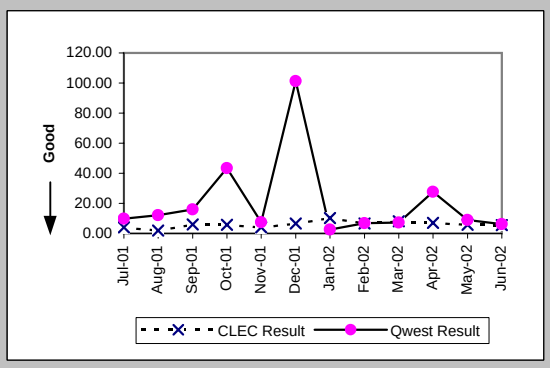
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	242	54	4.48	1.95	706	85	8.31	-3.66	-3.22
Aug-01	424	100	4.24	1.27	1251	105	11.91	-3.4	-3.07
Sep-01	263	63	4.17	2.23	894	95	9.41	-4.54	-3.76
Oct-01	234	56	4.18	2.26	2461	178	13.83	-7.53	-5.58
Nov-01	92	26	3.54	1.30	1220	129	9.46	-3.34	-3.03
Dec-01	386	88	4.39	1.96	2236	202	11.07	-3.21	-2.95
Jan-02	454	91	4.99	3.13	54851	2226	24.64	-12.65	-8.69
Feb-02	495	108	4.58	1.50	17673	613	28.83	-13.6	-9.27
Mar-02	490	112	4.38	1.30	590	83	7.11	-2.9	-2.76
Apr-02	559	132	4.23	1.32	602	66	9.12	-2.55	-2.55
May-02	554	125	4.43	1.85	390	49	7.96	-3.46	-3.1
Jun-02	359	85	4.22	1.39	632	78	8.10	-3.04	-2.85



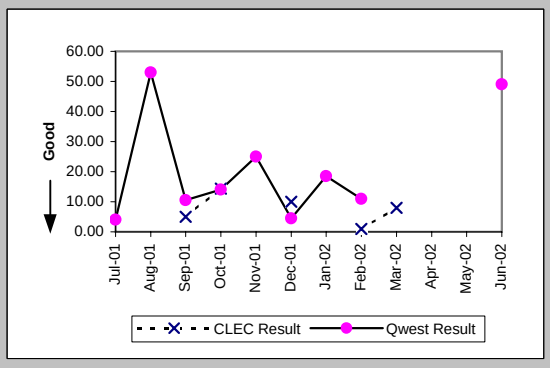
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	3	4.00	5.20	49	5	9.80	-0.9	-1.55
Aug-01	4	2	2.00	1.41	205	17	12.06	-1.36	-1.83
Sep-01	84	14	6.00	3.78	80	5	16.00	-1.74	-2.06
Oct-01	58	10	5.80	3.79	260	6	43.33	-1.48	-1.9
Nov-01	45	11	4.09	3.78	59	8	7.38	-0.84	-1.51
Dec-01	26	4	6.50	5.80	811	8	101.38	-1.21	-1.73
Jan-02	112	11	10.18	10.44	521	202	2.58	3.72	1.26
Feb-02	39	6	6.50	3.94	307	45	6.82	-0.04	-1.02
Mar-02	24	3	8.00	4.36	43	6	7.17	0.23	-0.86
Apr-02	21	3	7.00	2.65	83	3	27.67	-0.56	-1.34
May-02	23	4	5.75	6.29	36	4	9.00	-0.5	-1.31
Jun-02	11	2	5.50	2.12	31	5	6.20	-0.23	-1.14



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

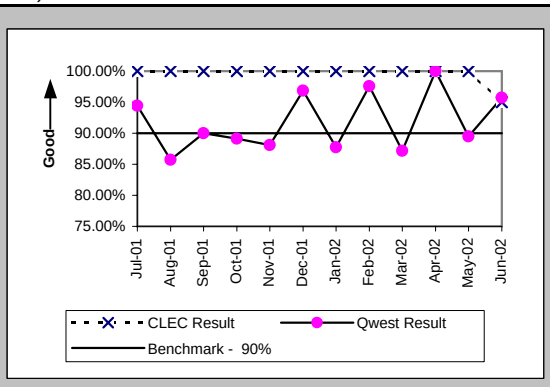
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					8	2	4.00		
Aug-01					212	4	53.00		
Sep-01	5	1	5.00		42	4	10.50	-0.51	-1.31
Oct-01	43	3	14.33	1.15	28	2	14.00	-0.94	-1.57
Nov-01					50	2	25.00		
Dec-01	20	2	10.00	0.00	9	2	4.50	0.94	-0.43
Jan-02					37	2	18.50		
Feb-02	3	3	1.00	0.00	11	1	11.00		
Mar-02	8	1	8.00						
Apr-02									
May-02									
Jun-02					49	1	49.00		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

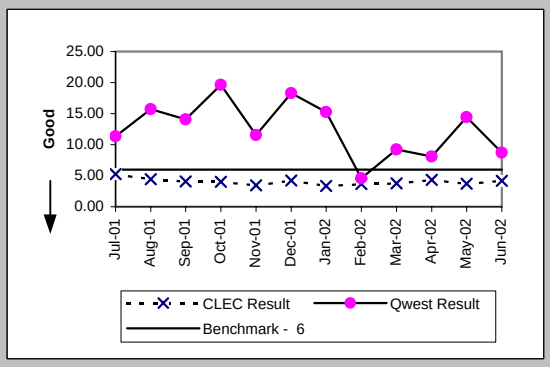
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16	16	100.00%	0.00%	34	36	94.44%	-0.81	-1.49
Aug-01	18	18	100.00%	0.00%	42	49	85.71%	-1.48	-1.9
Sep-01	15	15	100.00%	0.00%	36	40	90.00%	-1.1	-1.67
Oct-01	17	17	100.00%	0.00%	41	46	89.13%	-1.23	-1.75
Nov-01	11	11	100.00%	0.00%	37	42	88.10%	-1.09	-1.66
Dec-01	13	13	100.00%	0.00%	62	64	96.88%	-0.59	-1.36
Jan-02	5	5	100.00%	0.00%	50	57	87.72%	-0.8	-1.49
Feb-02	14	14	100.00%	0.00%	120	123	97.56%	-0.56	-1.34
Mar-02	14	14	100.00%	0.00%	34	39	87.18%	-1.23	-1.75
Apr-02	15	15	100.00%	0.00%	24	24	100.00%	N/A	N/A
May-02	27	27	100.00%	0.00%	17	19	89.47%	-1.15	-1.7
Jun-02	19	20	95.00%	21.79%	45	47	95.74%	0.11	-0.94



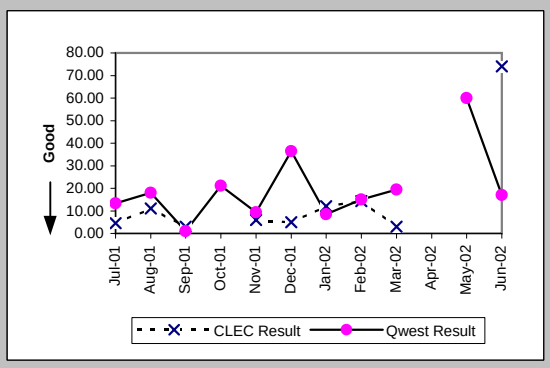
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	63	12	5.25	2.70	408	36	11.33	-2.38	-2.45
Aug-01	62	14	4.43	3.50	785	50	15.70	-2.42	-2.47
Sep-01	57	14	4.07	1.07	605	43	14.07	-1.79	-2.09
Oct-01	56	14	4.00	1.84	1042	53	19.66	-2.36	-2.44
Nov-01	38	11	3.45	1.57	485	42	11.55	-2.35	-2.43
Dec-01	34	8	4.25	0.71	970	53	18.30	-1.38	-1.84
Jan-02	10	3	3.33	2.08	793	52	15.25	-0.94	-1.57
Feb-02	33	9	3.67	1.12	539	118	4.57	-0.59	-1.36
Mar-02	49	13	3.77	1.36	342	37	9.24	-1.6	-1.97
Apr-02	65	15	4.33	1.23	178	22	8.09	-2.85	-2.73
May-02	100	27	3.70	1.30	289	20	14.45	-1.72	-2.05
Jun-02	71	17	4.18	1.01	409	47	8.70	-2.32	-2.41



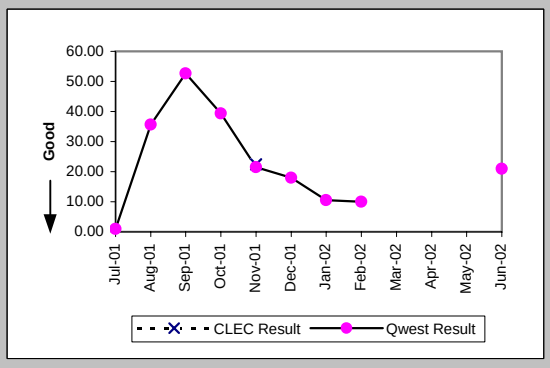
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	2	4.50	4.95	67	5	13.40	-1.18	-1.72
Aug-01	11	1	11.00		54	3	18.00	-0.47	-1.28
Sep-01	3	1	3.00		2	2	1.00	0.68	-0.59
Oct-01					148	7	21.14		
Nov-01	30	5	6.00	3.94	84	9	9.33	-0.41	-1.25
Dec-01	5	1	5.00		73	2	36.50	-0.89	-1.54
Jan-02	12	1	12.00		51	6	8.50	0.67	-0.59
Feb-02	43	3	14.33	16.29	45	3	15.00	-0.09	-1.05
Mar-02	3	1	3.00		117	6	19.50	-1.2	-1.73
Apr-02									
May-02					120	2	60.00		
Jun-02	74	1	74.00		34	2	17.00	0.69	-0.58



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

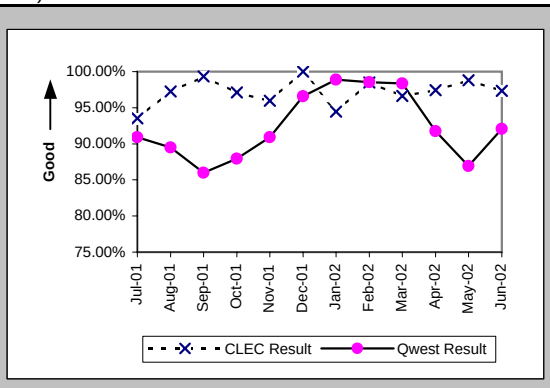
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	1.00		
Aug-01					214	6	35.67		
Sep-01					158	3	52.67		
Oct-01					197	5	39.40		
Nov-01	45	2	22.50	13.44	43	2	21.50	0.37	-0.78
Dec-01					18	1	18.00		
Jan-02					63	6	10.50		
Feb-02					10	1	10.00		
Mar-02									
Apr-02									
May-02									
Jun-02					21	1	21.00		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

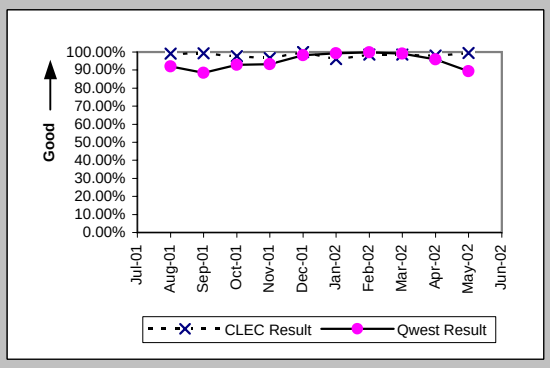
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	87	93	93.55%	24.57%	130	143	90.91%	-0.69	-1.42
Aug-01	107	110	97.27%	16.29%	136	152	89.47%	-2.03	-2.23
Sep-01	148	149	99.33%	8.16%	135	157	85.99%	-3.36	-3.04
Oct-01	169	174	97.13%	16.71%	175	199	87.94%	-2.72	-2.65
Nov-01	142	148	95.95%	19.72%	200	220	90.91%	-1.65	-2
Dec-01	123	123	100.00%	0.00%	227	235	96.60%	-1.69	-2.03
Jan-02	119	126	94.44%	22.91%	1426	1442	98.89%	3.13	0.9
Feb-02	132	134	98.51%	12.13%	1688	1713	98.54%	0.1	-0.94
Mar-02	144	149	96.64%	18.01%	479	487	98.36%	1.23	-0.25
Apr-02	151	155	97.42%	15.86%	111	121	91.74%	-1.7	-2.03
May-02	166	168	98.81%	10.85%	73	84	86.90%	-2.64	-2.61
Jun-02	146	150	97.33%	16.11%	93	101	92.08%	-1.51	-1.92



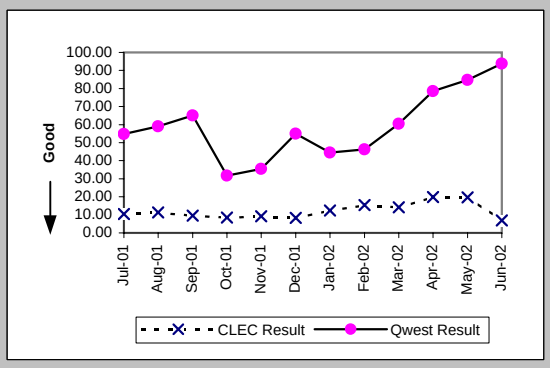
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	109	110	99.09%	9.49%	140	152	92.11%	-2.07	-2.26
Sep-01	148	149	99.33%	8.16%	139	157	88.54%	-2.96	-2.8
Oct-01	170	174	97.70%	14.99%	185	199	92.96%	-1.78	-2.08
Nov-01	143	148	96.62%	18.07%	205	220	93.18%	-1.28	-1.78
Dec-01	123	123	100.00%	0.00%	231	235	98.30%	-1.18	-1.72
Jan-02	121	126	96.03%	19.52%	1433	1442	99.38%	2.91	0.77
Feb-02	132	134	98.51%	12.13%	1709	1713	99.77%	1.87	0.13
Mar-02	147	149	98.66%	11.51%	483	487	99.18%	0.57	-0.65
Apr-02	152	155	98.06%	13.78%	116	121	95.87%	-0.91	-1.55
May-02	167	168	99.40%	7.69%	75	84	89.29%	-2.45	-2.49
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

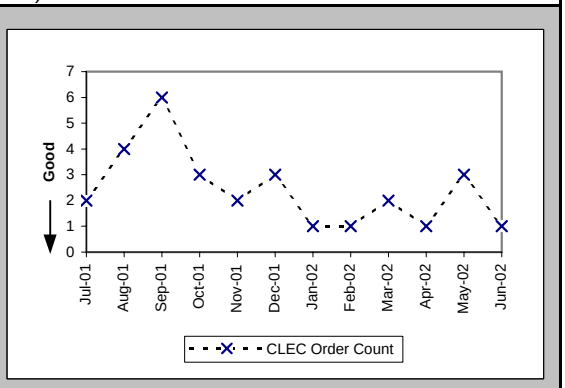
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	2	10.50	14.85	1971	36	54.75	-1.08	-1.66
Aug-01	68	6	11.33	16.34	1417	24	59.04	-1.66	-2.01
Sep-01	95	10	9.50	19.24	1301	20	65.05	-2.04	-2.24
Oct-01	59	7	8.43	9.11	538	17	31.65	-1.16	-1.71
Nov-01	64	7	9.14	6.49	675	19	35.53	-1.18	-1.72
Dec-01	83	10	8.30	5.38	878	16	54.88	-2.1	-2.27
Jan-02	62	5	12.40	10.06	1334	30	44.47	-1.27	-1.77
Feb-02	139	9	15.44	11.88	1759	38	46.29	-1.62	-1.99
Mar-02	226	16	14.12	14.89	2116	35	60.46	-3.06	-2.86
Apr-02	218	11	19.82	18.66	2828	36	78.56	-3.21	-2.95
May-02	196	10	19.60	23.41	3049	36	84.69	-3.69	-3.25
Jun-02	28	4	7.00	8.12	3564	38	93.79	-2.74	-2.66



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

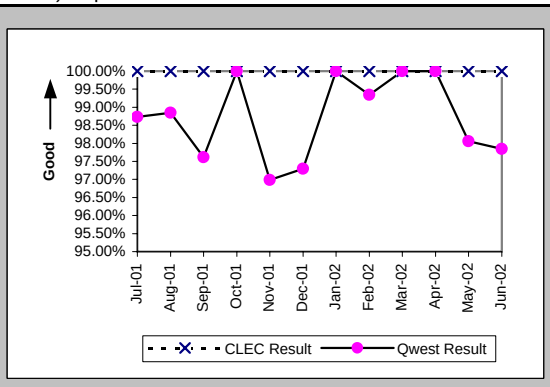
Date	CLEC Order Count
Jul-01	2
Aug-01	4
Sep-01	6
Oct-01	3
Nov-01	2
Dec-01	3
Jan-02	1
Feb-02	1
Mar-02	2
Apr-02	1
May-02	3
Jun-02	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

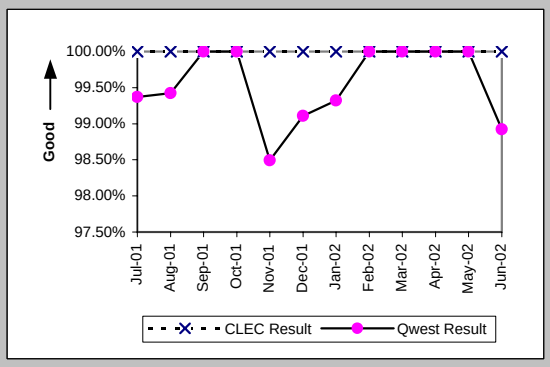
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	9	100.00%	0.00%	156	158	98.73%	-0.33	-1.2
Aug-01	8	8	100.00%	0.00%	171	173	98.84%	-0.3	-1.18
Sep-01	1	1	100.00%	0.00%	123	126	97.62%	-0.16	-1.09
Oct-01	12	12	100.00%	0.00%	169	169	100.00%	N/A	N/A
Nov-01	14	14	100.00%	0.00%	193	199	96.98%	-0.64	-1.39
Dec-01	13	13	100.00%	0.00%	108	111	97.30%	-0.57	-1.35
Jan-02	12	12	100.00%	0.00%	143	143	100.00%	N/A	N/A
Feb-02	11	11	100.00%	0.00%	152	153	99.35%	-0.26	-1.16
Mar-02	21	21	100.00%	0.00%	96	96	100.00%	N/A	N/A
Apr-02	22	22	100.00%	0.00%	133	133	100.00%	N/A	N/A
May-02	16	16	100.00%	0.00%	101	103	98.06%	-0.52	-1.32
Jun-02	20	20	100.00%	0.00%	91	93	97.85%	-0.6	-1.37



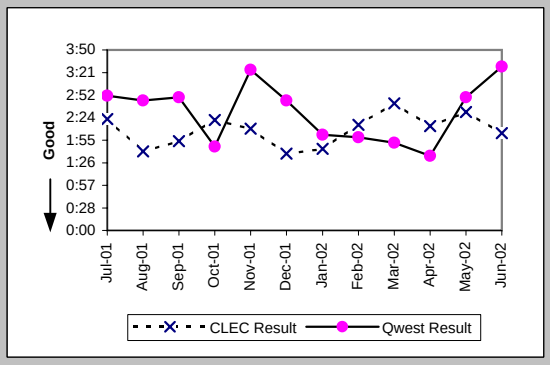
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	9	100.00%	0.00%	158	159	99.37%	-0.23	-1.14
Aug-01	8	8	100.00%	0.00%	172	173	99.42%	-0.21	-1.13
Sep-01	1	1	100.00%	0.00%	127	127	100.00%	N/A	N/A
Oct-01	12	12	100.00%	0.00%	170	170	100.00%	N/A	N/A
Nov-01	14	14	100.00%	0.00%	196	199	98.49%	-0.45	-1.27
Dec-01	13	13	100.00%	0.00%	111	112	99.11%	-0.32	-1.2
Jan-02	12	12	100.00%	0.00%	146	147	99.32%	-0.28	-1.17
Feb-02	11	11	100.00%	0.00%	153	153	100.00%	N/A	N/A
Mar-02	21	21	100.00%	0.00%	98	98	100.00%	N/A	N/A
Apr-02	22	22	100.00%	0.00%	133	133	100.00%	N/A	N/A
May-02	17	17	100.00%	0.00%	103	103	100.00%	N/A	N/A
Jun-02	20	20	100.00%	0.00%	92	93	98.92%	-0.42	-1.26



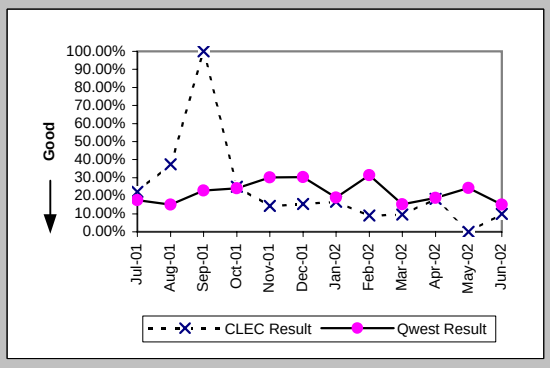
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21:20	9	2:22	2:56	455:48	159	2:52	-0.2	-1.12
Aug-01	13:30	8	1:41	0:55	478:41	173	2:46	-0.55	-1.33
Sep-01	1:54	1	1:54		360:48	127	2:50	-0.19	-1.12
Oct-01	28:13	12	2:21	2:45	302:31	170	1:47	0.82	-0.5
Nov-01	30:19	14	2:10	2:08	680:02	199	3:25	-0.43	-1.26
Dec-01	21:10	13	1:38	1:07	309:03	112	2:46	-0.62	-1.38
Jan-02	20:53	12	1:44	1:23	299:40	147	2:02	-0.22	-1.13
Feb-02	24:45	11	2:15	1:38	302:20	153	1:59	0.65	-0.61
Mar-02	56:44	21	2:42	2:29	183:31	98	1:52	1.02	-0.38
Apr-02	48:51	22	2:13	2:30	209:35	133	1:35	1.16	-0.3
May-02	42:39	17	2:31	1:54	291:13	103	2:50	-0.21	-1.13
Jun-02	41:23	20	2:04	1:41	324:29	93	3:29	-0.82	-1.5



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

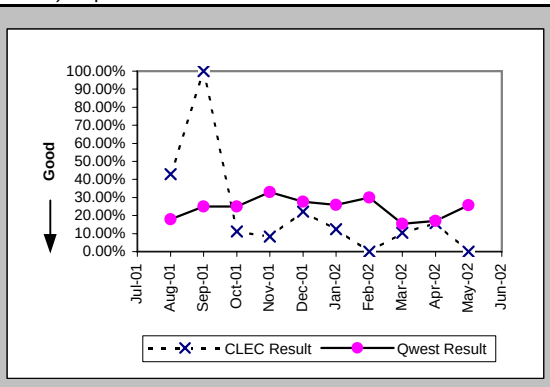
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	9	22.22%	41.57%	28	159	17.61%	0.37	-0.78
Aug-01	3	8	37.50%	48.41%	26	173	15.03%	1.51	-0.08
Sep-01	1	1	100.00%	0.00%	29	127	22.83%	1.21	-0.27
Oct-01	3	12	25.00%	43.30%	41	170	24.12%	0.09	-0.94
Nov-01	2	14	14.29%	34.99%	60	199	30.15%	-1.25	-1.76
Dec-01	2	13	15.38%	36.08%	34	112	30.36%	-1.11	-1.68
Jan-02	2	12	16.67%	37.27%	28	147	19.05%	-0.2	-1.12
Feb-02	1	11	9.09%	28.75%	48	153	31.37%	-1.54	-1.94
Mar-02	2	21	9.52%	29.35%	15	98	15.31%	-0.67	-1.41
Apr-02	4	22	18.18%	38.57%	25	133	18.80%	-0.07	-1.04
May-02	0	17	0.00%	0.00%	25	103	24.27%	-2.16	-2.31
Jun-02	2	20	10.00%	30.00%	14	93	15.05%	-0.57	-1.35



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

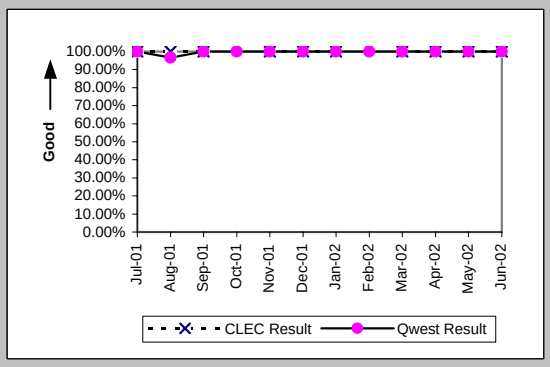
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	7	42.86%	49.49%	17	95	17.89%	1.44	-0.12
Sep-01	1	1	100.00%	0.00%	19	76	25.00%	1.15	-0.3
Oct-01	1	9	11.11%	31.43%	25	100	25.00%	-0.92	-1.56
Nov-01	1	12	8.33%	27.64%	35	106	33.02%	-1.72	-2.05
Dec-01	2	9	22.22%	41.57%	18	65	27.69%	-0.34	-1.21
Jan-02	1	8	12.50%	33.07%	22	85	25.88%	-0.83	-1.5
Feb-02	0	8	0.00%	0.00%	27	90	30.00%	-1.77	-2.08
Mar-02	2	19	10.53%	30.69%	8	52	15.38%	-0.5	-1.31
Apr-02	3	19	15.79%	36.46%	14	82	17.07%	-0.13	-1.08
May-02	0	12	0.00%	0.00%	17	66	25.76%	-1.88	-2.14
Jun-02									



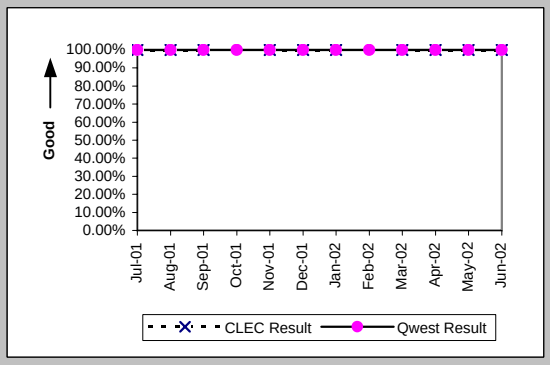
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	27	27	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Sep-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01					24	24	100.00%		
Nov-01	3	3	100.00%	0.00%	17	17	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	33	33	100.00%	N/A	N/A
Feb-02					27	27	100.00%		
Mar-02	3	3	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	18	18	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%	17	17	100.00%	N/A	N/A



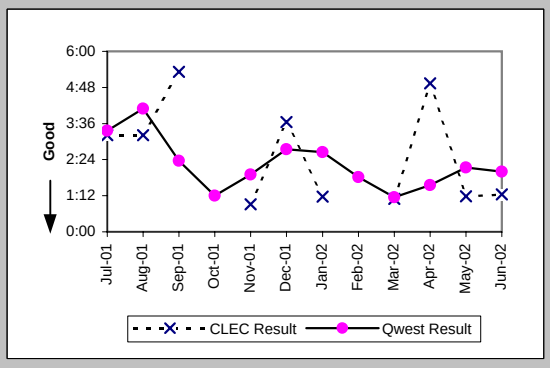
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	28	28	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	29	29	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01					24	24	100.00%		
Nov-01	3	3	100.00%	0.00%	17	17	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	34	34	100.00%	N/A	N/A
Feb-02					28	28	100.00%		
Mar-02	3	3	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	18	18	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%	17	17	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

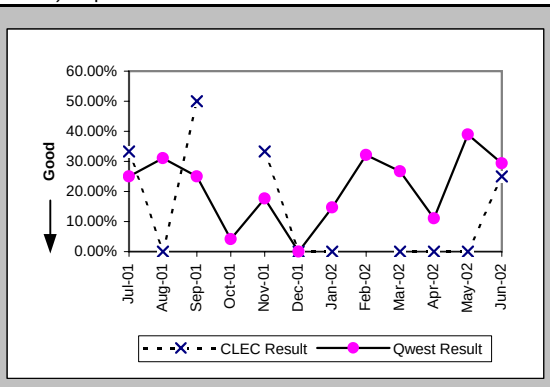
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9:40	3	3:13	3:28	94:17	28	3:22	-0.04	-1.03
Aug-01	6:26	2	3:13	4:26	118:57	29	4:06	-0.2	-1.12
Sep-01	10:37	2	5:19	2:25	28:20	12	2:22	0.97	-0.41
Oct-01					28:53	24	1:12		
Nov-01	2:44	3	0:55	1:04	32:15	17	1:54	-1.04	-1.63
Dec-01	3:39	1	3:39		41:12	15	2:45	0.52	-0.68
Jan-02	3:31	3	1:10	1:21	89:52	34	2:39	-0.59	-1.36
Feb-02					50:44	28	1:49		
Mar-02	3:17	3	1:06	0:27	17:13	15	1:09	-0.07	-1.04
Apr-02	14:48	3	4:56	3:33	13:54	9	1:33	1.51	-0.08
May-02	5:55	5	1:11	0:15	38:21	18	2:08	-0.78	-1.47
Jun-02	5:02	4	1:15	1:41	34:04	17	2:00	-0.91	-1.55



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

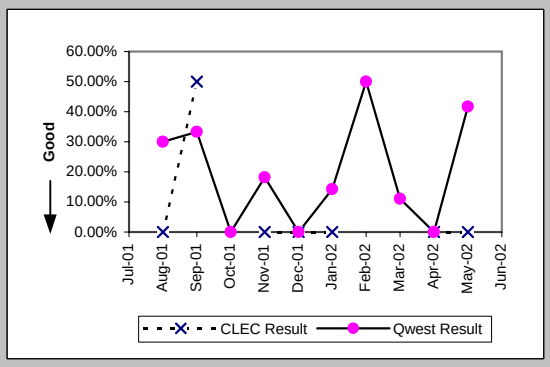
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	3	33.33%	47.14%	7	28	25.00%	0.24	-0.85
Aug-01	0	2	0.00%	0.00%	9	29	31.03%	-0.92	-1.56
Sep-01	1	2	50.00%	50.00%	3	12	25.00%	0.52	-0.68
Oct-01					1	24	4.17%		
Nov-01	1	3	33.33%	47.14%	3	17	17.65%	0.48	-0.71
Dec-01	0	1	0.00%	0.00%	0	15	0.00%	N/A	N/A
Jan-02	0	3	0.00%	0.00%	5	34	14.71%	-0.69	-1.42
Feb-02					9	28	32.14%		
Mar-02	0	3	0.00%	0.00%	4	15	26.67%	-0.95	-1.58
Apr-02	0	3	0.00%	0.00%	1	9	11.11%	-0.53	-1.32
May-02	0	5	0.00%	0.00%	7	18	38.89%	-1.58	-1.96
Jun-02	1	4	25.00%	43.30%	5	17	29.41%	-0.17	-1.11



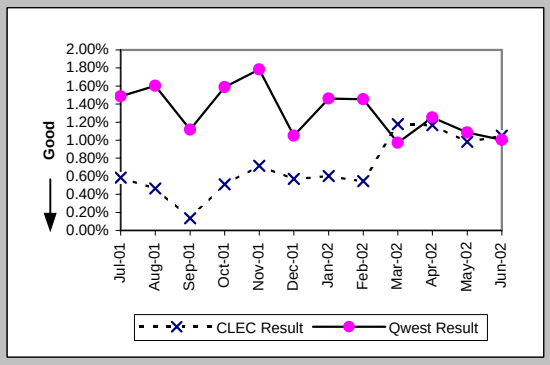
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	6	20	30.00%	-0.64	-1.39
Sep-01	1	2	50.00%	50.00%	2	6	33.33%	0.2	-0.88
Oct-01					0	9	0.00%		
Nov-01	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Dec-01	0	1	0.00%	0.00%	0	10	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	3	21	14.29%	-0.4	-1.24
Feb-02					6	12	50.00%		
Mar-02					1	9	11.11%		
Apr-02	0	3	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-02	0	3	0.00%	0.00%	5	12	41.67%	-1.31	-1.8
Jun-02									



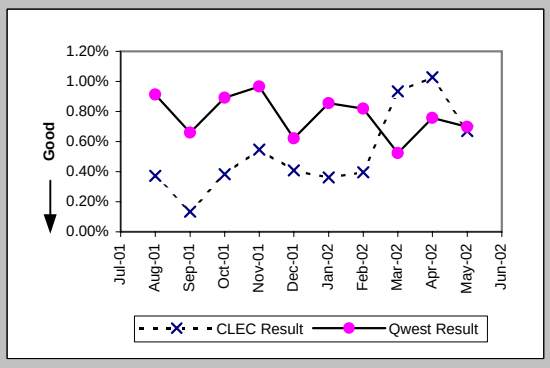
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	2053	0.58%	7.62%	187	12586	1.49%	-3.13	-2.9
Aug-01	10	2146	0.47%	6.81%	202	12611	1.60%	-3.87	-3.36
Sep-01	3	2231	0.13%	3.66%	139	12448	1.12%	-4.07	-3.47
Oct-01	12	2352	0.51%	7.12%	194	12216	1.59%	-3.83	-3.33
Nov-01	17	2374	0.72%	8.43%	216	12121	1.78%	-3.59	-3.18
Dec-01	14	2452	0.57%	7.53%	127	12080	1.05%	-2.13	-2.29
Jan-02	15	2490	0.60%	7.74%	181	12396	1.46%	-3.26	-2.98
Feb-02	11	2018	0.55%	7.36%	181	12464	1.45%	-3.16	-2.92
Mar-02	24	2036	1.18%	10.79%	113	11642	0.97%	0.88	-0.46
Apr-02	25	2141	1.17%	10.74%	142	11358	1.25%	-0.32	-1.19
May-02	22	2237	0.98%	9.87%	121	11164	1.08%	-0.42	-1.25
Jun-02	24	2287	1.05%	10.19%	110	10980	1.00%	0.21	-0.87



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

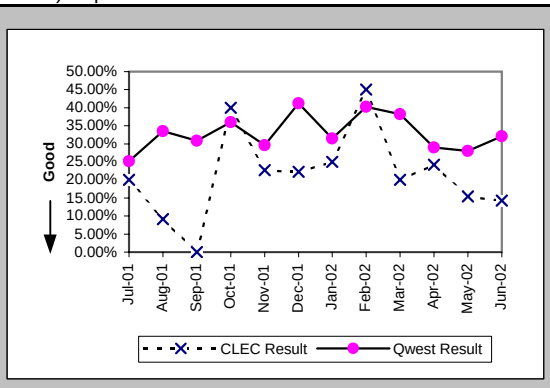
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	8	2146	0.37%	6.09%	115	12611	0.91%	-2.43	-2.48
Sep-01	3	2231	0.13%	3.66%	82	12448	0.66%	-2.82	-2.71
Oct-01	9	2352	0.38%	6.17%	109	12216	0.89%	-2.41	-2.46
Nov-01	13	2374	0.55%	7.38%	117	12121	0.97%	-1.9	-2.16
Dec-01	10	2452	0.41%	6.37%	75	12080	0.62%	-1.22	-1.74
Jan-02	9	2490	0.36%	6.00%	106	12396	0.86%	-2.44	-2.48
Feb-02	8	2018	0.40%	6.28%	102	12464	0.82%	-1.95	-2.19
Mar-02	19	2036	0.93%	9.62%	61	11642	0.52%	2.36	0.43
Apr-02	22	2141	1.03%	10.08%	86	11358	0.76%	1.32	-0.2
May-02	15	2237	0.67%	8.16%	78	11164	0.70%	-0.15	-1.09
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

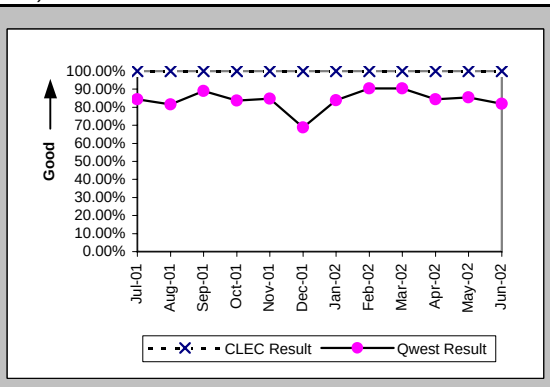
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	15	20.00%	40.00%	63	250	25.20%	-0.45	-1.27
Aug-01	1	11	9.09%	28.75%	102	304	33.55%	-1.69	-2.03
Sep-01	0	3	0.00%	0.00%	62	201	30.85%	-1.15	-1.7
Oct-01	8	20	40.00%	48.99%	109	303	35.97%	0.36	-0.78
Nov-01	5	22	22.73%	41.91%	91	307	29.64%	-0.69	-1.42
Dec-01	4	18	22.22%	41.57%	89	216	41.20%	-1.57	-1.96
Jan-02	5	20	25.00%	43.30%	83	264	31.44%	-0.6	-1.36
Feb-02	9	20	45.00%	49.75%	122	303	40.26%	0.41	-0.75
Mar-02	6	30	20.00%	40.00%	70	183	38.25%	-1.91	-2.16
Apr-02	8	33	24.24%	42.86%	58	200	29.00%	-0.56	-1.34
May-02	4	26	15.38%	36.08%	47	168	27.98%	-1.33	-1.81
Jun-02	4	28	14.29%	34.99%	52	162	32.10%	-1.86	-2.13



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

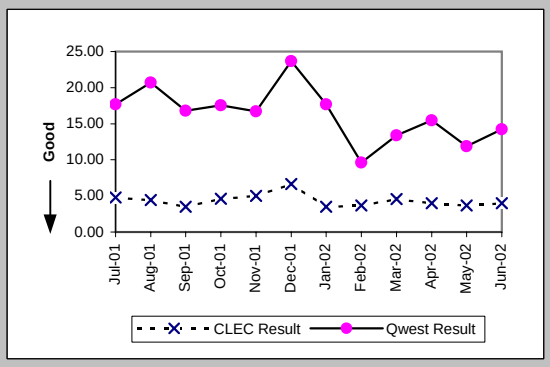
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	8	100.00%	0.00%	146	173	84.39%	-1.19	-1.72
Aug-01	9	9	100.00%	0.00%	150	184	81.52%	-1.39	-1.85
Sep-01	5	5	100.00%	0.00%	145	163	88.96%	-0.78	-1.47
Oct-01	6	6	100.00%	0.00%	185	221	83.71%	-1.07	-1.65
Nov-01	1	1	100.00%	0.00%	201	237	84.81%	-0.42	-1.26
Dec-01	9	9	100.00%	0.00%	150	218	68.81%	-1.98	-2.2
Jan-02	3	3	100.00%	0.00%	290	346	83.82%	-0.76	-1.46
Feb-02	4	4	100.00%	0.00%	321	355	90.42%	-0.65	-1.39
Mar-02	12	12	100.00%	0.00%	178	197	90.36%	-1.1	-1.67
Apr-02	6	6	100.00%	0.00%	228	270	84.44%	-1.04	-1.63
May-02	3	3	100.00%	0.00%	170	199	85.43%	-0.71	-1.43
Jun-02	3	3	100.00%	0.00%	164	200	82.00%	-0.81	-1.49



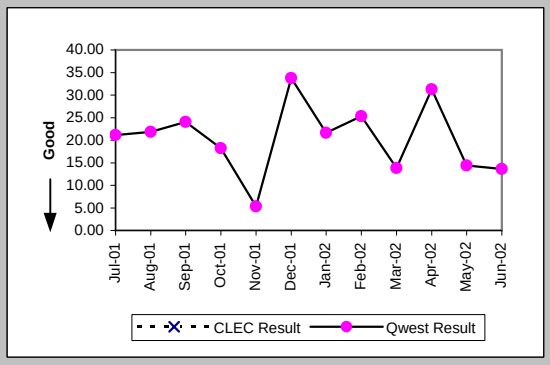
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	24	5	4.80	0.45	4983	282	17.67	-1.54	-1.94
Aug-01	31	7	4.43	0.79	8231	398	20.68	-2.13	-2.29
Sep-01	7	2	3.50	0.71	4870	290	16.79	-1.08	-1.66
Oct-01	23	5	4.60	0.55	7740	441	17.55	-1.78	-2.08
Nov-01	5	1	5.00		7998	479	16.70	-0.77	-1.47
Dec-01	40	6	6.67	3.93	7886	333	23.68	-1.77	-2.07
Jan-02	7	2	3.50	2.12	7893	446	17.70	-1.2	-1.73
Feb-02	11	3	3.67	1.53	3978	413	9.63	-0.67	-1.41
Mar-02	41	9	4.56	0.53	3270	244	13.40	-2.36	-2.44
Apr-02	16	4	4.00	1.41	5488	355	15.46	-1.25	-1.76
May-02	11	3	3.67	2.31	3231	272	11.88	-1.69	-2.03
Jun-02	8	2	4.00	0.00	3946	277	14.25	-1.44	-1.88



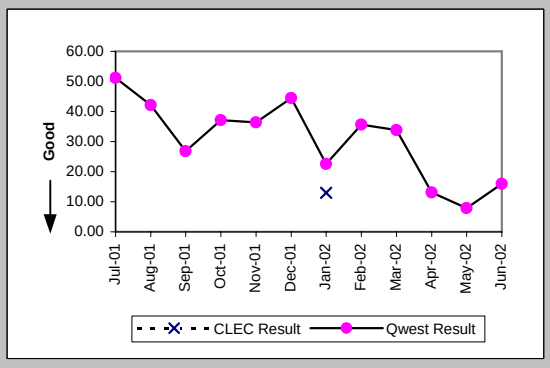
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1226	58	21.14		
Aug-01					2489	114	21.83		
Sep-01					1081	45	24.02		
Oct-01					1532	84	18.24		
Nov-01					1401	264	5.31		
Dec-01					2566	76	33.76		
Jan-02					1818	84	21.64		
Feb-02					936	37	25.30		
Mar-02					235	17	13.82		
Apr-02					1377	44	31.30		
May-02					460	32	14.38		
Jun-02					655	48	13.65		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

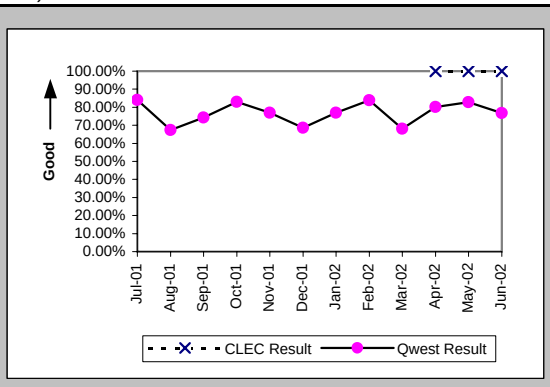
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					358	7	51.14		
Aug-01					463	11	42.09		
Sep-01					134	5	26.80		
Oct-01					409	11	37.18		
Nov-01					546	15	36.40		
Dec-01					1156	26	44.46		
Jan-02	13	1	13.00		271	12	22.58	-0.52	-1.32
Feb-02					214	6	35.67		
Mar-02					237	7	33.86		
Apr-02					105	8	13.12		
May-02					47	6	7.83		
Jun-02					64	4	16.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

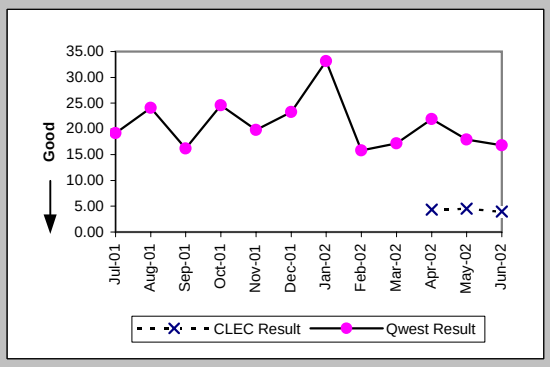
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					89	106	83.96%		
Aug-01					70	104	67.31%		
Sep-01					58	78	74.36%		
Oct-01					97	117	82.91%		
Nov-01					124	161	77.02%		
Dec-01					59	86	68.60%		
Jan-02					133	173	76.88%		
Feb-02					136	162	83.95%		
Mar-02					49	72	68.06%		
Apr-02	3	3	100.00%	0.00%	105	131	80.15%	-0.85	-1.52
May-02	2	2	100.00%	0.00%	72	87	82.76%	-0.64	-1.39
Jun-02	1	1	100.00%	0.00%	76	99	76.77%	-0.55	-1.33



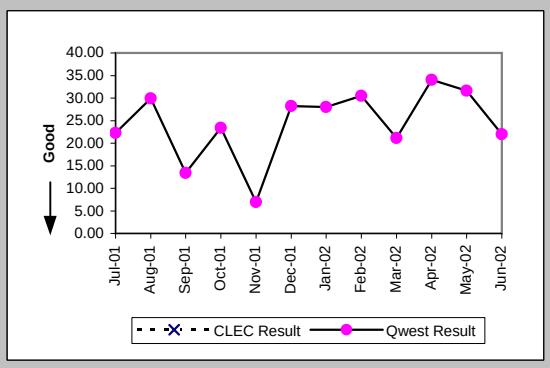
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3466	181	19.15		
Aug-01					3783	157	24.10		
Sep-01					2397	148	16.20		
Oct-01					5162	210	24.58		
Nov-01					6129	310	19.77		
Dec-01					3309	142	23.30		
Jan-02					7185	217	33.11		
Feb-02					2928	185	15.83		
Mar-02					2426	141	17.21		
Apr-02	13	3	4.33	0.58	3793	173	21.92	-1.32	-1.8
May-02	9	2	4.50	0.71	2529	141	17.94	-1	-1.61
Jun-02	4	1	4.00		2492	148	16.84	-0.8	-1.49



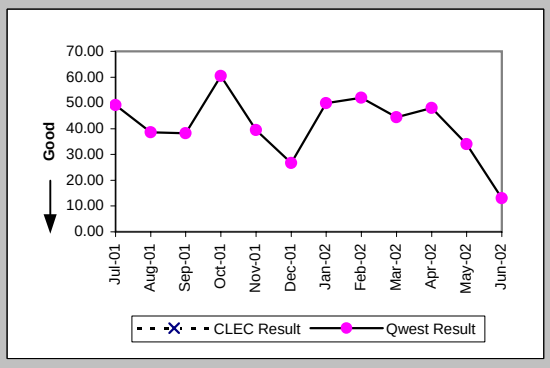
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					713	32	22.28		
Aug-01					1468	49	29.96		
Sep-01					401	30	13.37		
Oct-01					1709	73	23.41		
Nov-01					1264	181	6.98		
Dec-01					1242	44	28.23		
Jan-02					1595	57	27.98		
Feb-02					915	30	30.50		
Mar-02					550	26	21.15		
Apr-02					988	29	34.07		
May-02					664	21	31.62		
Jun-02					747	34	21.97		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

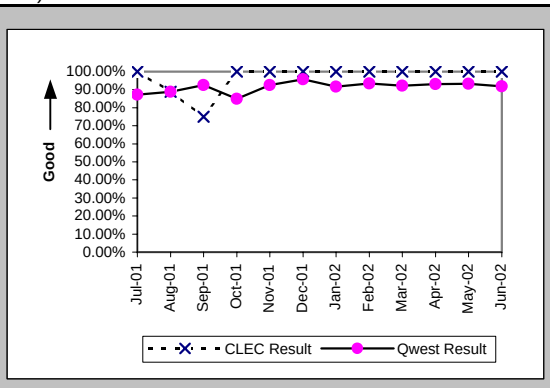
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					590	12	49.17		
Aug-01					501	13	38.54		
Sep-01					153	4	38.25		
Oct-01					121	2	60.50		
Nov-01					632	16	39.50		
Dec-01					160	6	26.67		
Jan-02					698	14	49.86		
Feb-02					364	7	52.00		
Mar-02					222	5	44.40		
Apr-02					288	6	48.00		
May-02					68	2	34.00		
Jun-02					13	1	13.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

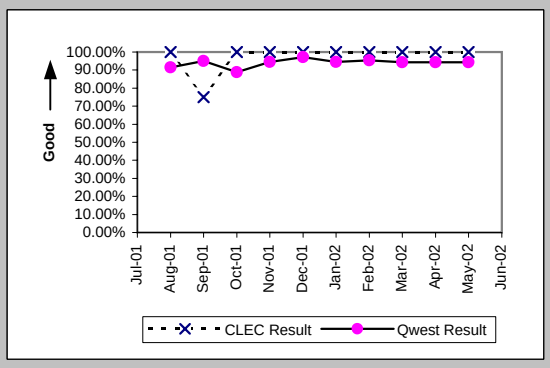
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	420	481	87.32%	-0.93	-1.56
Aug-01	8	9	88.89%	31.43%	457	514	88.91%	0.07	-0.96
Sep-01	6	8	75.00%	43.30%	463	500	92.60%	1.52	-0.08
Oct-01	8	8	100.00%	0.00%	472	556	84.89%	-1.18	-1.72
Nov-01	6	6	100.00%	0.00%	682	737	92.54%	-0.69	-1.42
Dec-01	7	7	100.00%	0.00%	618	645	95.81%	-0.55	-1.33
Jan-02	7	7	100.00%	0.00%	556	607	91.60%	-0.8	-1.48
Feb-02	4	4	100.00%	0.00%	621	664	93.52%	-0.52	-1.32
Mar-02	8	8	100.00%	0.00%	462	501	92.22%	-0.82	-1.5
Apr-02	11	11	100.00%	0.00%	432	464	93.10%	-0.89	-1.54
May-02	7	7	100.00%	0.00%	440	472	93.22%	-0.71	-1.43
Jun-02	5	5	100.00%	0.00%	391	426	91.78%	-0.67	-1.4



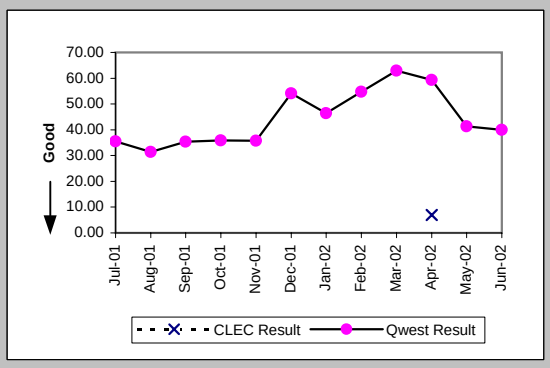
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	9	9	100.00%	0.00%	470	514	91.44%	-0.91	-1.55
Sep-01	6	8	75.00%	43.30%	475	500	95.00%	1.86	0.13
Oct-01	8	8	100.00%	0.00%	494	556	88.85%	-0.99	-1.6
Nov-01	6	6	100.00%	0.00%	697	737	94.57%	-0.58	-1.36
Dec-01	7	7	100.00%	0.00%	627	645	97.21%	-0.45	-1.27
Jan-02	7	7	100.00%	0.00%	574	607	94.56%	-0.63	-1.38
Feb-02	4	4	100.00%	0.00%	633	664	95.33%	-0.44	-1.27
Mar-02	8	8	100.00%	0.00%	473	501	94.41%	-0.68	-1.42
Apr-02	11	11	100.00%	0.00%	438	464	94.40%	-0.8	-1.49
May-02	7	7	100.00%	0.00%	445	472	94.28%	-0.65	-1.39
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

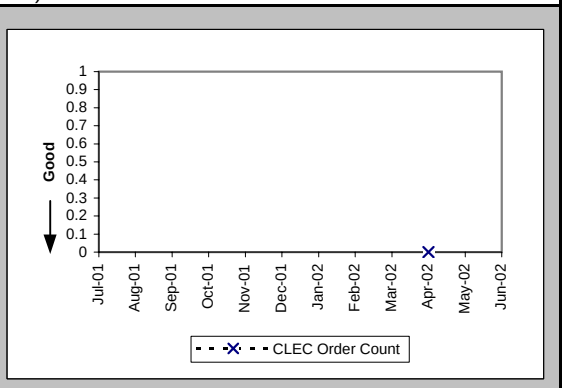
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5539	156	35.51		
Aug-01					4926	157	31.38		
Sep-01					5703	161	35.42		
Oct-01					6916	193	35.83		
Nov-01					7862	220	35.74		
Dec-01					3738	69	54.17		
Jan-02					4408	95	46.40		
Feb-02					5144	94	54.72		
Mar-02					4967	79	62.87		
Apr-02	7	1	7.00		4032	68	59.29	-0.57	-1.35
May-02					3388	82	41.32		
Jun-02					3234	81	39.93		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

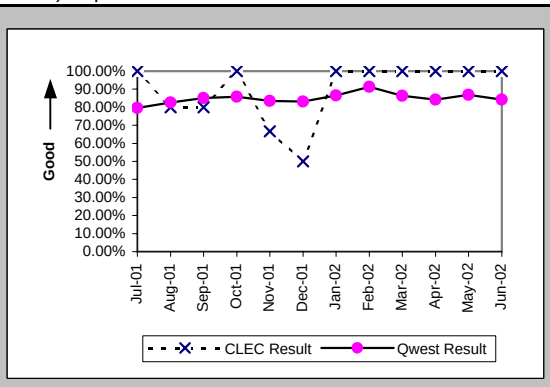
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

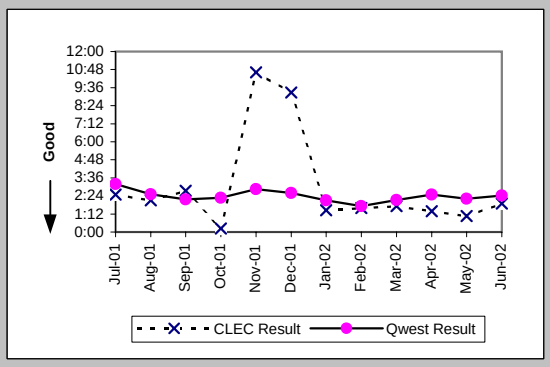
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	268	337	79.53%	-0.51	-1.31
Aug-01	8	10	80.00%	40.00%	266	322	82.61%	0.25	-0.85
Sep-01	4	5	80.00%	40.00%	230	270	85.19%	0.34	-0.8
Oct-01	3	3	100.00%	0.00%	314	366	85.79%	-0.7	-1.43
Nov-01	2	3	66.67%	47.14%	279	334	83.53%	0.68	-0.59
Dec-01	1	2	50.00%	50.00%	228	274	83.21%	0.96	-0.42
Jan-02	2	2	100.00%	0.00%	256	296	86.49%	-0.56	-1.34
Feb-02	2	2	100.00%	0.00%	198	217	91.24%	-0.44	-1.27
Mar-02	4	4	100.00%	0.00%	233	270	86.30%	-0.79	-1.48
Apr-02	2	2	100.00%	0.00%	236	280	84.29%	-0.61	-1.37
May-02	4	4	100.00%	0.00%	240	276	86.96%	-0.77	-1.47
Jun-02	5	5	100.00%	0.00%	246	292	84.25%	-0.96	-1.58



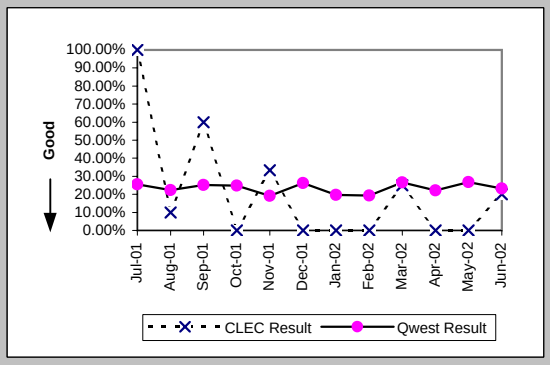
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:30	1	2:30		1074:55	337	3:11	-0.11	-1.07
Aug-01	20:55	10	2:06	2:48	809:31	322	2:31	-0.47	-1.29
Sep-01	13:43	5	2:45	2:04	584:58	270	2:10	0.6	-0.64
Oct-01	0:41	3	0:14	0:02	832:43	366	2:17	-0.94	-1.57
Nov-01	31:51	3	10:37	15:47	952:14	334	2:51	1.94	0.18
Dec-01	18:33	2	9:17	7:57	714:01	274	2:36	1.67	0.02
Jan-02	2:53	2	1:27	1:31	623:35	296	2:06	-0.35	-1.21
Feb-02	3:11	2	1:36	1:27	373:26	217	1:43	-0.08	-1.05
Mar-02	6:56	4	1:44	1:09	576:40	270	2:08	-0.28	-1.17
Apr-02	2:47	2	1:23	0:52	696:55	280	2:29	-0.56	-1.34
May-02	4:16	4	1:04	1:13	609:54	276	2:13	-0.9	-1.55
Jun-02	9:25	5	1:53	1:29	712:26	292	2:26	-0.24	-1.15



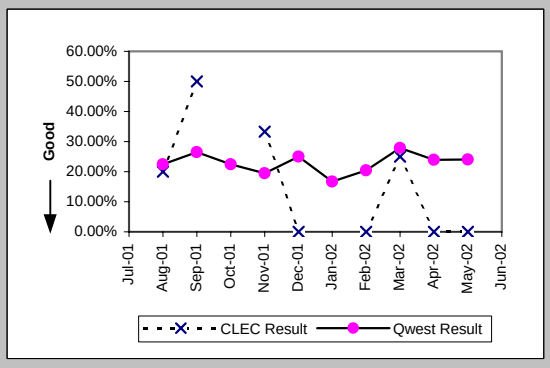
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	86	337	25.52%	1.14	-0.31
Aug-01	1	10	10.00%	30.00%	72	322	22.36%	-0.92	-1.56
Sep-01	3	5	60.00%	48.99%	68	270	25.19%	1.56	-0.05
Oct-01	0	3	0.00%	0.00%	91	366	24.86%	-0.99	-1.6
Nov-01	1	3	33.33%	47.14%	64	334	19.16%	0.55	-0.66
Dec-01	0	2	0.00%	0.00%	72	274	26.28%	-0.84	-1.51
Jan-02	0	2	0.00%	0.00%	58	296	19.59%	-0.7	-1.42
Feb-02	0	2	0.00%	0.00%	42	217	19.35%	-0.69	-1.42
Mar-02	1	4	25.00%	43.30%	72	270	26.67%	-0.07	-1.05
Apr-02	0	2	0.00%	0.00%	62	280	22.14%	-0.75	-1.46
May-02	0	4	0.00%	0.00%	74	276	26.81%	-1.2	-1.73
Jun-02	1	5	20.00%	40.00%	68	292	23.29%	-0.17	-1.1



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

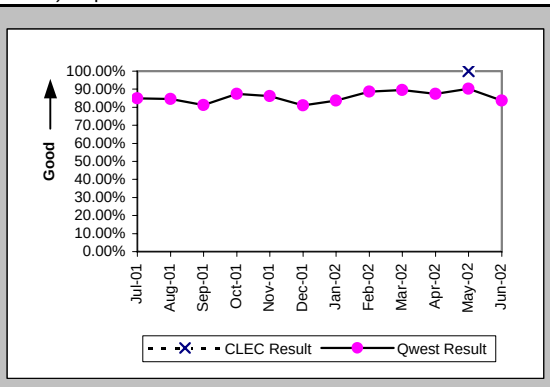
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	5	20.00%	40.00%	56	250	22.40%	-0.13	-1.08
Sep-01	2	4	50.00%	50.00%	52	196	26.53%	0.94	-0.43
Oct-01					59	263	22.43%		
Nov-01	1	3	33.33%	47.14%	46	236	19.49%	0.54	-0.67
Dec-01	0	2	0.00%	0.00%	47	188	25.00%	-0.81	-1.49
Jan-02					34	204	16.67%		
Feb-02	0	2	0.00%	0.00%	30	147	20.41%	-0.71	-1.43
Mar-02	1	4	25.00%	43.30%	54	194	27.84%	-0.13	-1.08
Apr-02	0	2	0.00%	0.00%	52	217	23.96%	-0.79	-1.48
May-02	0	1	0.00%	0.00%	52	216	24.07%	-0.56	-1.34
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

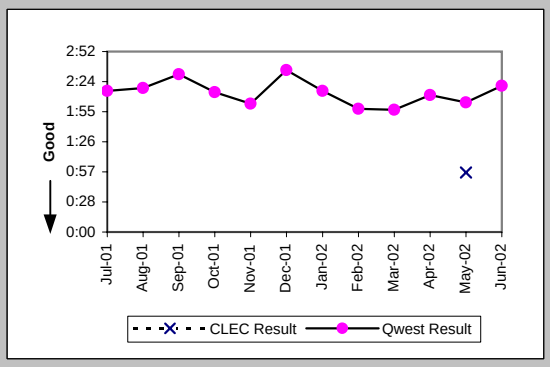
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					124	146	84.93%		
Aug-01					158	187	84.49%		
Sep-01					104	128	81.25%		
Oct-01					166	190	87.37%		
Nov-01					167	194	86.08%		
Dec-01					133	164	81.10%		
Jan-02					113	135	83.70%		
Feb-02					101	114	88.60%		
Mar-02					120	134	89.55%		
Apr-02					124	142	87.32%		
May-02	2	2	100.00%	0.00%	138	153	90.20%	-0.46	-1.28
Jun-02					139	166	83.73%		



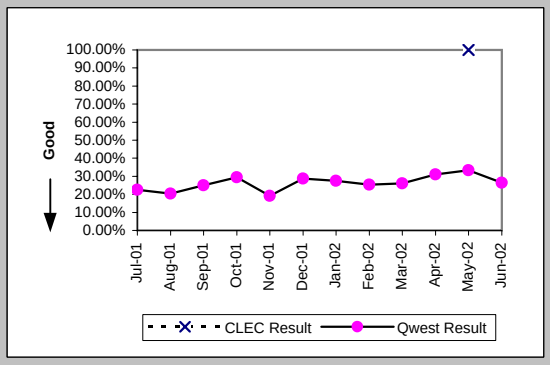
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					329:09	146	2:15		
Aug-01					429:05	187	2:18		
Sep-01					322:13	128	2:31		
Oct-01					423:32	190	2:14		
Nov-01					398:15	194	2:03		
Dec-01					423:41	164	2:35		
Jan-02					303:13	135	2:15		
Feb-02					224:49	114	1:58		
Mar-02					261:55	134	1:57		
Apr-02					309:01	142	2:11		
May-02	1:55	2	0:57	0:23	316:50	153	2:04	-0.61	-1.37
Jun-02					387:14	166	2:20		



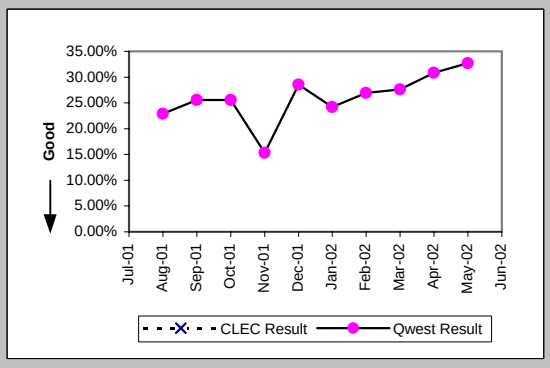
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	146	22.60%		
Aug-01					38	187	20.32%		
Sep-01					32	128	25.00%		
Oct-01					56	190	29.47%		
Nov-01					37	194	19.07%		
Dec-01					47	164	28.66%		
Jan-02					37	135	27.41%		
Feb-02					29	114	25.44%		
Mar-02					35	134	26.12%		
Apr-02					44	142	30.99%		
May-02	2	2	100.00%	0.00%	51	153	33.33%	1.62	-0.01
Jun-02					44	166	26.51%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

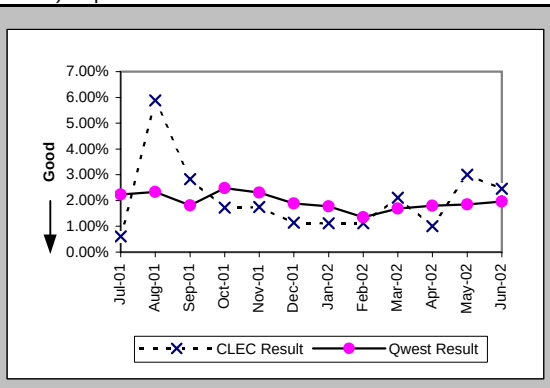
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					27	118	22.88%		
Sep-01					23	90	25.56%		
Oct-01					33	129	25.58%		
Nov-01					19	124	15.32%		
Dec-01					34	119	28.57%		
Jan-02					22	91	24.18%		
Feb-02					21	78	26.92%		
Mar-02					24	87	27.59%		
Apr-02					33	107	30.84%		
May-02					34	104	32.69%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

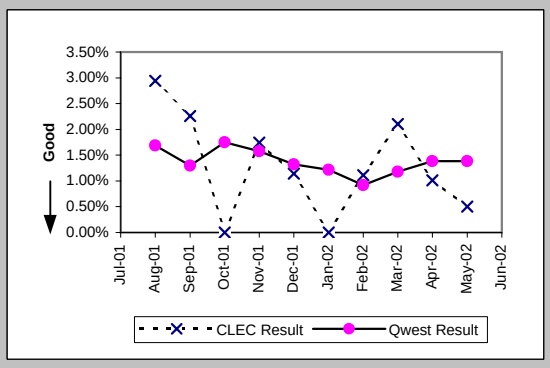
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	164	0.61%	7.78%	483	21663	2.23%	-1.4	-1.85
Aug-01	10	170	5.88%	23.53%	509	21804	2.33%	2.61	0.58
Sep-01	5	177	2.82%	16.57%	398	22035	1.81%	1	-0.4
Oct-01	3	174	1.72%	13.02%	556	22407	2.48%	-0.64	-1.39
Nov-01	3	172	1.74%	13.09%	528	22874	2.31%	-0.49	-1.3
Dec-01	2	175	1.14%	10.63%	438	23202	1.89%	-0.72	-1.44
Jan-02	2	179	1.12%	10.51%	431	24219	1.78%	-0.67	-1.41
Feb-02	2	180	1.11%	10.48%	331	24442	1.35%	-0.28	-1.17
Mar-02	4	190	2.11%	14.36%	404	23859	1.69%	0.49	-0.7
Apr-02	2	198	1.01%	10.00%	422	23438	1.80%	-0.83	-1.51
May-02	6	200	3.00%	17.06%	429	23164	1.85%	1.16	-0.3
Jun-02	5	203	2.46%	15.50%	458	23283	1.97%	0.55	-0.67



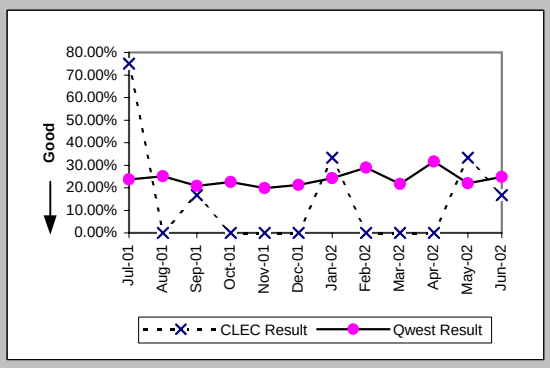
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	170	2.94%	16.90%	368	21804	1.69%	1.2	-0.27
Sep-01	4	177	2.26%	14.86%	286	22035	1.30%	1.08	-0.34
Oct-01	0	174	0.00%	0.00%	392	22407	1.75%	-1.75	-2.07
Nov-01	3	172	1.74%	13.09%	360	22874	1.57%	0.25	-0.85
Dec-01	2	175	1.14%	10.63%	307	23202	1.32%	-0.21	-1.13
Jan-02	0	179	0.00%	0.00%	295	24219	1.22%	-1.48	-1.9
Feb-02	2	180	1.11%	10.48%	225	24442	0.92%	0.34	-0.79
Mar-02	4	190	2.11%	14.36%	281	23859	1.18%	1.12	-0.32
Apr-02	2	198	1.01%	10.00%	324	23438	1.38%	-0.45	-1.27
May-02	1	200	0.50%	7.05%	320	23164	1.38%	-1.06	-1.65
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

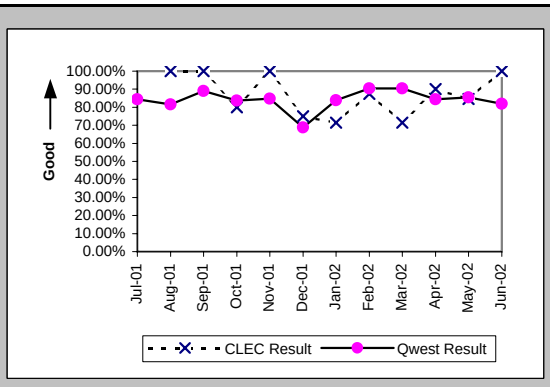
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	150	633	23.70%	2.01	0.22
Aug-01	0	10	0.00%	0.00%	171	680	25.15%	-1.82	-2.11
Sep-01	1	6	16.67%	37.27%	105	503	20.87%	-0.25	-1.15
Oct-01	0	3	0.00%	0.00%	162	718	22.56%	-0.93	-1.57
Nov-01	0	3	0.00%	0.00%	131	659	19.88%	-0.86	-1.52
Dec-01	0	2	0.00%	0.00%	118	556	21.22%	-0.73	-1.45
Jan-02	1	3	33.33%	47.14%	138	569	24.25%	0.35	-0.79
Feb-02	0	2	0.00%	0.00%	135	466	28.97%	-0.9	-1.55
Mar-02	0	4	0.00%	0.00%	112	516	21.71%	-1.05	-1.64
Apr-02	0	2	0.00%	0.00%	195	617	31.60%	-0.96	-1.58
May-02	3	9	33.33%	47.14%	121	550	22.00%	0.79	-0.52
Jun-02	1	6	16.67%	37.27%	151	609	24.79%	-0.46	-1.28



Checklist #4 - Unbundled Loop - DS1 Capable Installation

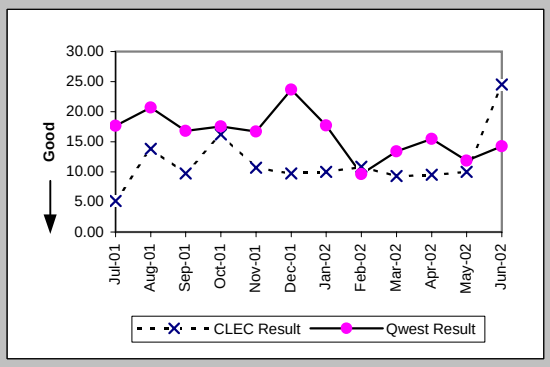
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					146	173	84.39%		
Aug-01	2	2	100.00%	0.00%	150	184	81.52%	-0.67	-1.41
Sep-01	3	3	100.00%	0.00%	145	163	88.96%	-0.6	-1.37
Oct-01	4	5	80.00%	40.00%	185	221	83.71%	0.24	-0.85
Nov-01	2	2	100.00%	0.00%	201	237	84.81%	-0.6	-1.36
Dec-01	3	4	75.00%	43.30%	150	218	68.81%	-0.26	-1.16
Jan-02	5	7	71.43%	45.18%	290	346	83.82%	0.82	-0.5
Feb-02	7	8	87.50%	33.07%	321	355	90.42%	0.31	-0.81
Mar-02	5	7	71.43%	45.18%	178	197	90.36%	1.37	-0.16
Apr-02	9	10	90.00%	30.00%	228	270	84.44%	-0.48	-1.29
May-02	11	13	84.62%	36.08%	170	199	85.43%	0.12	-0.93
Jun-02	9	9	100.00%	0.00%	164	200	82.00%	-1.37	-1.84



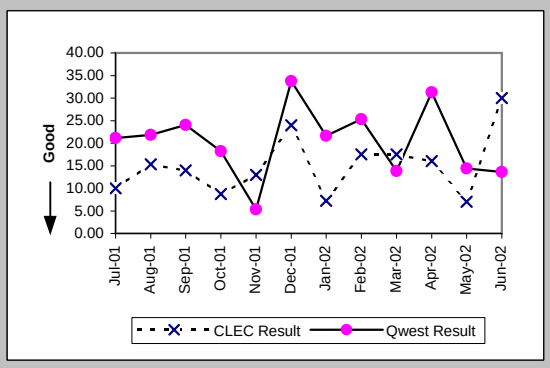
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	31	6	5.17	0.41	4983	282	17.67	-1.64	-2
Aug-01	83	6	13.83	13.09	8231	398	20.68	-0.83	-1.51
Sep-01	78	8	9.75	3.99	4870	290	16.79	-1.13	-1.69
Oct-01	162	10	16.20	12.97	7740	441	17.55	-0.26	-1.16
Nov-01	32	3	10.67	8.33	7998	479	16.70	-0.69	-1.42
Dec-01	68	7	9.71	5.44	7886	333	23.68	-1.56	-1.95
Jan-02	120	12	10.00	3.44	7893	446	17.70	-1.57	-1.96
Feb-02	130	12	10.83	8.32	3978	413	9.63	0.56	-0.66
Mar-02	56	6	9.33	3.44	3270	244	13.40	-0.89	-1.54
Apr-02	124	13	9.54	4.84	5488	355	15.46	-1.15	-1.7
May-02	90	9	10.00	4.36	3231	272	11.88	-0.66	-1.4
Jun-02	49	2	24.50	21.92	3946	277	14.25	1.48	-0.1



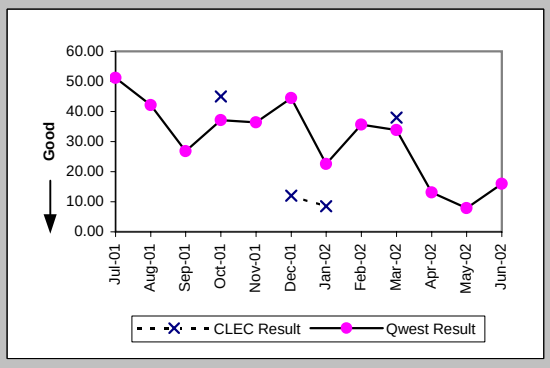
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	1	10.00		1226	58	21.14	-0.57	-1.35
Aug-01	46	3	15.33	17.24	2489	114	21.83	-0.56	-1.34
Sep-01	14	1	14.00		1081	45	24.02	-0.36	-1.22
Oct-01	35	4	8.75	4.86	1532	84	18.24	-1.04	-1.63
Nov-01	13	1	13.00		1401	264	5.31	1.23	-0.25
Dec-01	48	2	24.00	32.53	2566	76	33.76	-0.28	-1.17
Jan-02	29	4	7.25	0.50	1818	84	21.64	-1.86	-2.13
Feb-02	35	2	17.50	14.85	936	37	25.30	-0.35	-1.21
Mar-02	35	2	17.50	14.85	235	17	13.82	0.53	-0.68
Apr-02	16	1	16.00		1377	44	31.30	-0.41	-1.25
May-02	21	3	7.00	5.57	460	32	14.38	-1.07	-1.65
Jun-02	60	2	30.00	1.41	655	48	13.65	1.35	-0.18



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

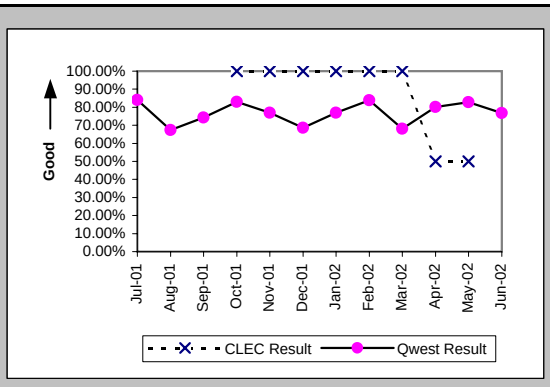
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					358	7	51.14		
Aug-01					463	11	42.09		
Sep-01					134	5	26.80		
Oct-01	45	1	45.00		409	11	37.18	0.49	-0.7
Nov-01					546	15	36.40		
Dec-01	12	1	12.00		1156	26	44.46	-1.1	-1.67
Jan-02	17	2	8.50	6.36	271	12	22.58	-1.04	-1.63
Feb-02					214	6	35.67		
Mar-02	38	1	38.00		237	7	33.86	0.29	-0.83
Apr-02					105	8	13.12		
May-02					47	6	7.83		
Jun-02					64	4	16.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

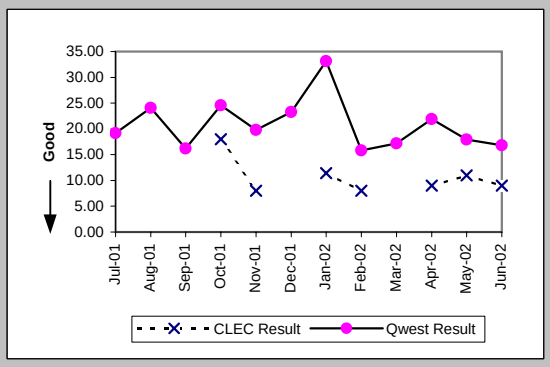
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					89	106	83.96%		
Aug-01					70	104	67.31%		
Sep-01					58	78	74.36%		
Oct-01	1	1	100.00%	0.00%	97	117	82.91%	-0.45	-1.27
Nov-01	2	2	100.00%	0.00%	124	161	77.02%	-0.77	-1.47
Dec-01	1	1	100.00%	0.00%	59	86	68.60%	-0.67	-1.41
Jan-02	3	3	100.00%	0.00%	133	173	76.88%	-0.94	-1.57
Feb-02	1	1	100.00%	0.00%	136	162	83.95%	-0.44	-1.27
Mar-02	1	1	100.00%	0.00%	49	72	68.06%	-0.68	-1.41
Apr-02	1	2	50.00%	50.00%	105	131	80.15%	0.83	-0.5
May-02	1	2	50.00%	50.00%	72	87	82.76%	0.92	-0.44
Jun-02					76	99	76.77%		



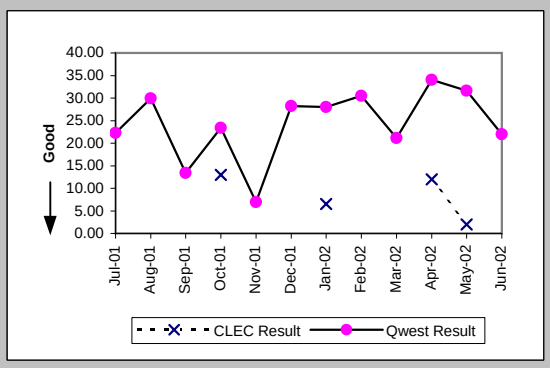
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3466	181	19.15		
Aug-01					3783	157	24.10		
Sep-01					2397	148	16.20		
Oct-01	18	1	18.00		5162	210	24.58	-0.27	-1.16
Nov-01	16	2	8.00	0.00	6129	310	19.77	-0.84	-1.51
Dec-01					3309	142	23.30		
Jan-02	57	5	11.40	4.93	7185	217	33.11	-1.41	-1.86
Feb-02	8	1	8.00		2928	185	15.83	-0.34	-1.2
Mar-02					2426	141	17.21		
Apr-02	9	1	9.00		3793	173	21.92	-0.56	-1.34
May-02	11	1	11.00		2529	141	17.94	-0.37	-1.22
Jun-02	9	1	9.00		2492	148	16.84	-0.49	-1.3



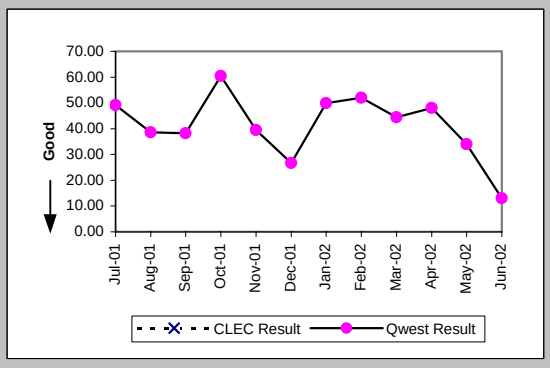
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					713	32	22.28		
Aug-01					1468	49	29.96		
Sep-01					401	30	13.37		
Oct-01	13	1	13.00		1709	73	23.41	-0.4	-1.25
Nov-01					1264	181	6.98		
Dec-01					1242	44	28.23		
Jan-02	13	2	6.50	6.36	1595	57	27.98	-1.08	-1.66
Feb-02					915	30	30.50		
Mar-02					550	26	21.15		
Apr-02	12	1	12.00		988	29	34.07	-0.56	-1.34
May-02	2	1	2.00		664	21	31.62	-0.83	-1.5
Jun-02					747	34	21.97		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

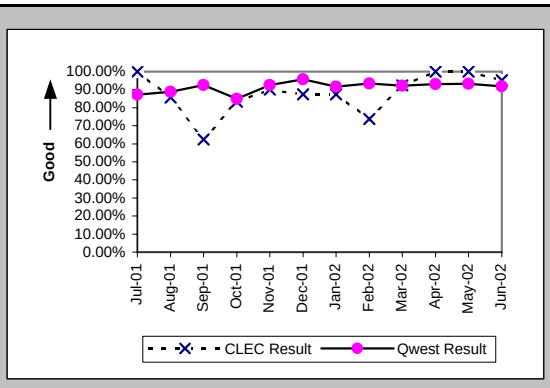
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					590	12	49.17		
Aug-01					501	13	38.54		
Sep-01					153	4	38.25		
Oct-01					121	2	60.50		
Nov-01					632	16	39.50		
Dec-01					160	6	26.67		
Jan-02					698	14	49.86		
Feb-02					364	7	52.00		
Mar-02					222	5	44.40		
Apr-02					288	6	48.00		
May-02					68	2	34.00		
Jun-02					13	1	13.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

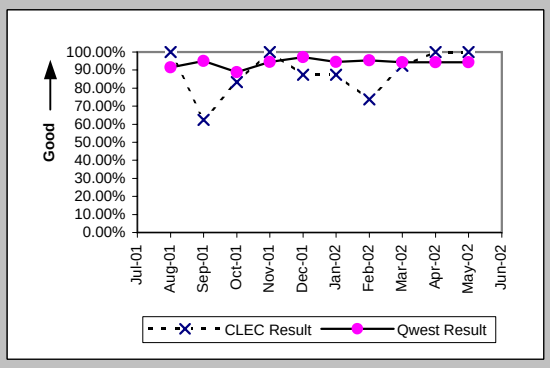
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	420	481	87.32%	-1.25	-1.76
Aug-01	6	7	85.71%	34.99%	457	514	88.91%	0.31	-0.81
Sep-01	5	8	62.50%	48.41%	463	500	92.60%	2.36	0.44
Oct-01	10	12	83.33%	37.27%	472	556	84.89%	0.2	-0.88
Nov-01	9	10	90.00%	30.00%	682	737	92.54%	0.35	-0.79
Dec-01	7	8	87.50%	33.07%	618	645	95.81%	0.96	-0.42
Jan-02	14	16	87.50%	33.07%	556	607	91.60%	0.6	-0.64
Feb-02	14	19	73.68%	44.03%	621	664	93.52%	2.67	0.62
Mar-02	12	13	92.31%	26.65%	462	501	92.22%	-0.01	-1.01
Apr-02	16	16	100.00%	0.00%	432	464	93.10%	-1.07	-1.65
May-02	22	22	100.00%	0.00%	440	472	93.22%	-1.24	-1.75
Jun-02	20	21	95.24%	21.30%	391	426	91.78%	-0.56	-1.34



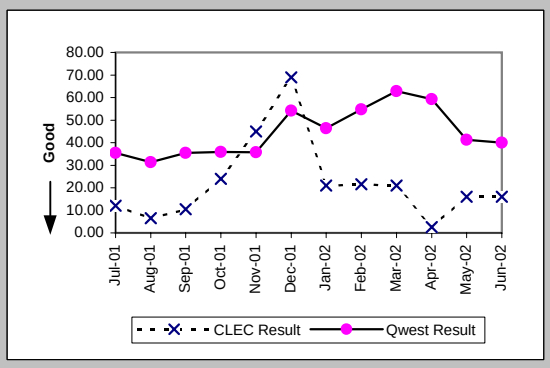
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	7	7	100.00%	0.00%	470	514	91.44%	-0.8	-1.49
Sep-01	5	8	62.50%	48.41%	475	500	95.00%	2.74	0.67
Oct-01	10	12	83.33%	37.27%	494	556	88.85%	0.61	-0.63
Nov-01	10	10	100.00%	0.00%	697	737	94.57%	-0.75	-1.46
Dec-01	7	8	87.50%	33.07%	627	645	97.21%	1.21	-0.27
Jan-02	14	16	87.50%	33.07%	574	607	94.56%	1.1	-0.33
Feb-02	14	19	73.68%	44.03%	633	664	95.33%	3.11	0.89
Mar-02	12	13	92.31%	26.65%	473	501	94.41%	0.36	-0.78
Apr-02	16	16	100.00%	0.00%	438	464	94.40%	-0.96	-1.58
May-02	22	22	100.00%	0.00%	445	472	94.28%	-1.13	-1.69
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

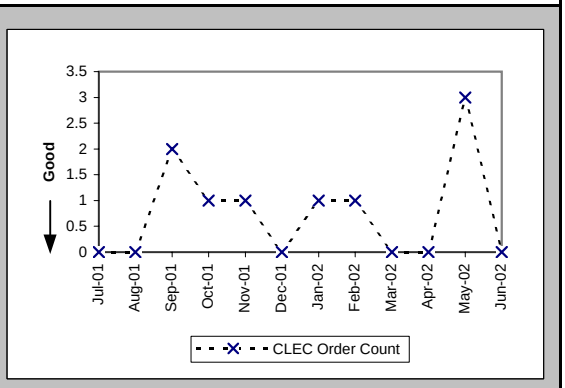
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	1	12.00		5539	156	35.51	-0.44	-1.27
Aug-01	13	2	6.50	4.95	4926	157	31.38	-0.8	-1.49
Sep-01	42	4	10.50	12.77	5703	161	35.42	-1.14	-1.69
Oct-01	48	2	24.00	5.66	6916	193	35.83	-0.35	-1.21
Nov-01	90	2	45.00	5.66	7862	220	35.74	0.54	-0.67
Dec-01	69	1	69.00		3738	69	54.17	0.76	-0.54
Jan-02	147	7	21.00	31.53	4408	95	46.40	-1	-1.61
Feb-02	172	8	21.50	10.42	5144	94	54.72	-1.3	-1.79
Mar-02	42	2	21.00	29.70	4967	79	62.87	-0.73	-1.45
Apr-02	10	4	2.50	1.73	4032	68	59.29	-1.21	-1.74
May-02	112	7	16.00	7.94	3388	82	41.32	-0.83	-1.51
Jun-02	32	2	16.00	9.90	3234	81	39.93	-0.58	-1.35



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

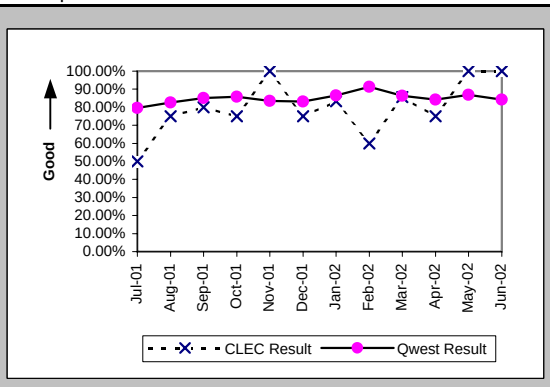
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	2
Oct-01	1
Nov-01	1
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	3
Jun-02	0



Checklist #4 - Unbundled Loop - DS1 Capable Repair

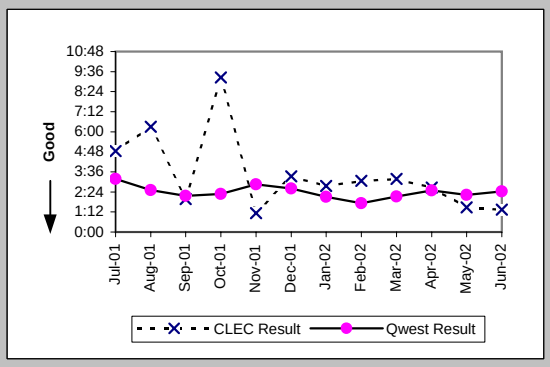
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	2	50.00%	50.00%	268	337	79.53%	0.82	-0.5
Aug-01	6	8	75.00%	43.30%	266	322	82.61%	0.56	-0.66
Sep-01	4	5	80.00%	40.00%	230	270	85.19%	0.34	-0.8
Oct-01	3	4	75.00%	43.30%	314	366	85.79%	0.57	-0.65
Nov-01	9	9	100.00%	0.00%	279	334	83.53%	-1.31	-1.8
Dec-01	3	4	75.00%	43.30%	228	274	83.21%	0.42	-0.74
Jan-02	5	6	83.33%	37.27%	256	296	86.49%	0.26	-0.84
Feb-02	3	5	60.00%	48.99%	198	217	91.24%	1.81	0.1
Mar-02	6	7	85.71%	34.99%	233	270	86.30%	0.1	-0.94
Apr-02	6	8	75.00%	43.30%	236	280	84.29%	0.69	-0.58
May-02	7	7	100.00%	0.00%	240	276	86.96%	-1.01	-1.62
Jun-02	8	8	100.00%	0.00%	246	292	84.25%	-1.21	-1.73



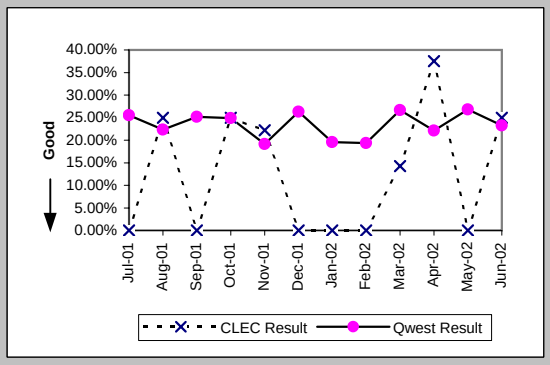
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9:41	2	4:51	3:13	1074:55	337	3:11	0.88	-0.47
Aug-01	50:21	8	6:18	13:42	809:31	322	2:31	1.96	0.19
Sep-01	9:51	5	1:58	1:31	584:58	270	2:10	-0.15	-1.09
Oct-01	36:59	4	9:15	14:11	832:43	366	2:17	2	0.21
Nov-01	10:15	9	1:08	0:49	952:14	334	2:51	-1.14	-1.7
Dec-01	13:21	4	3:20	1:23	714:01	274	2:36	0.57	-0.65
Jan-02	16:28	6	2:45	1:40	623:35	296	2:06	0.72	-0.56
Feb-02	15:19	5	3:04	2:32	373:26	217	1:43	1.2	-0.27
Mar-02	22:17	7	3:11	3:50	576:40	270	2:08	0.99	-0.4
Apr-02	21:23	8	2:40	1:02	696:55	280	2:29	0.33	-0.8
May-02	10:21	7	1:29	1:22	609:54	276	2:13	-0.76	-1.46
Jun-02	10:48	8	1:21	0:34	712:26	292	2:26	-0.6	-1.37



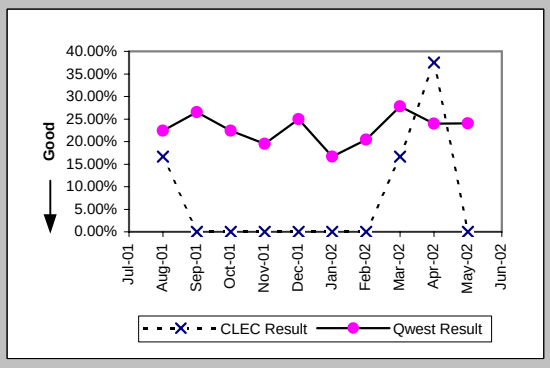
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	86	337	25.52%	-0.83	-1.5
Aug-01	2	8	25.00%	43.30%	72	322	22.36%	0.21	-0.87
Sep-01	0	5	0.00%	0.00%	68	270	25.19%	-1.29	-1.78
Oct-01	1	4	25.00%	43.30%	91	366	24.86%	0.04	-0.97
Nov-01	2	9	22.22%	41.57%	64	334	19.16%	0.26	-0.84
Dec-01	0	4	0.00%	0.00%	72	274	26.28%	-1.19	-1.72
Jan-02	0	6	0.00%	0.00%	58	296	19.59%	-1.2	-1.73
Feb-02	0	5	0.00%	0.00%	42	217	19.35%	-1.08	-1.66
Mar-02	1	7	14.29%	34.99%	72	270	26.67%	-0.73	-1.44
Apr-02	3	8	37.50%	48.41%	62	280	22.14%	0.97	-0.41
May-02	0	7	0.00%	0.00%	74	276	26.81%	-1.58	-1.96
Jun-02	2	8	25.00%	43.30%	68	292	23.29%	0.14	-0.91



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

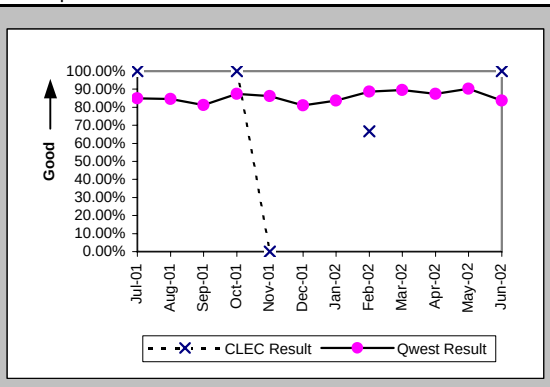
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	6	16.67%	37.27%	56	250	22.40%	-0.33	-1.2
Sep-01	0	5	0.00%	0.00%	52	196	26.53%	-1.33	-1.81
Oct-01	0	3	0.00%	0.00%	59	263	22.43%	-0.93	-1.56
Nov-01	0	4	0.00%	0.00%	46	236	19.49%	-0.98	-1.59
Dec-01	0	4	0.00%	0.00%	47	188	25.00%	-1.14	-1.69
Jan-02	0	6	0.00%	0.00%	34	204	16.67%	-1.08	-1.66
Feb-02	0	5	0.00%	0.00%	30	147	20.41%	-1.11	-1.68
Mar-02	1	6	16.67%	37.27%	54	194	27.84%	-0.6	-1.37
Apr-02	3	8	37.50%	48.41%	52	217	23.96%	0.84	-0.49
May-02	0	4	0.00%	0.00%	52	216	24.07%	-1.12	-1.68
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

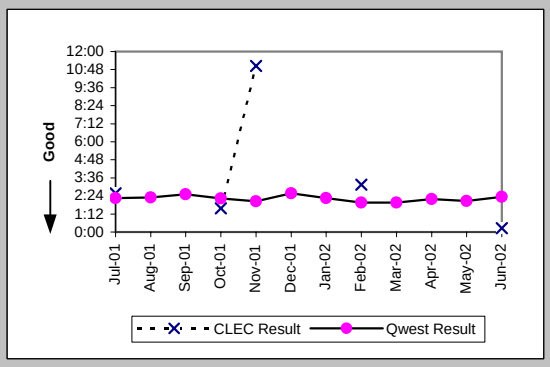
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	124	146	84.93%	-0.42	-1.26
Aug-01					158	187	84.49%		
Sep-01					104	128	81.25%		
Oct-01	1	1	100.00%	0.00%	166	190	87.37%	-0.38	-1.23
Nov-01	0	1	0.00%	0.00%	167	194	86.08%	1.48	-0.1
Dec-01					133	164	81.10%		
Jan-02					113	135	83.70%		
Feb-02	2	3	66.67%	47.14%	101	114	88.60%	0.92	-0.44
Mar-02					120	134	89.55%		
Apr-02					124	142	87.32%		
May-02					138	153	90.20%		
Jun-02	1	1	100.00%	0.00%	139	166	83.73%	-0.44	-1.27



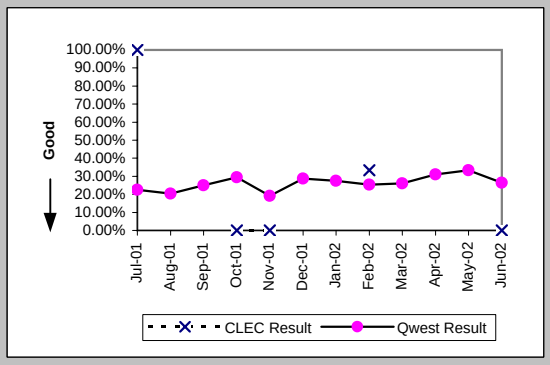
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:34	1	2:34		329:09	146	2:15	0.48	-0.71
Aug-01					429:05	187	2:18		
Sep-01					322:13	128	2:31		
Oct-01	1:35	1	1:35		423:32	190	2:14	-0.19	-1.12
Nov-01	11:02	1	11:02		398:15	194	2:03	2.1	0.27
Dec-01					423:41	164	2:35		
Jan-02					303:13	135	2:15		
Feb-02	9:28	3	3:09	1:19	224:49	114	1:58	0.87	-0.47
Mar-02					261:55	134	1:57		
Apr-02					309:01	142	2:11		
May-02					316:50	153	2:04		
Jun-02	0:15	1	0:15		387:14	166	2:20	-0.75	-1.45



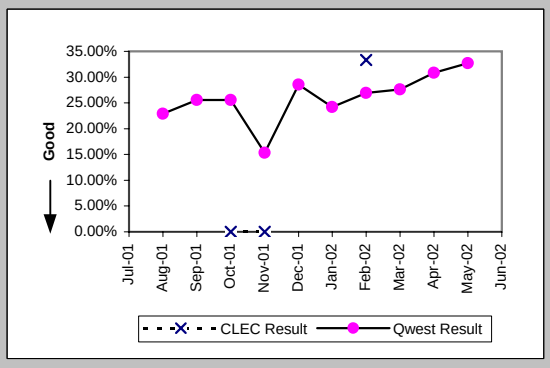
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	33	146	22.60%	1.21	-0.26
Aug-01					38	187	20.32%		
Sep-01					32	128	25.00%		
Oct-01	0	1	0.00%	0.00%	56	190	29.47%	-0.64	-1.39
Nov-01	0	1	0.00%	0.00%	37	194	19.07%	-0.48	-1.29
Dec-01					47	164	28.66%		
Jan-02					37	135	27.41%		
Feb-02	1	3	33.33%	47.14%	29	114	25.44%	0.28	-0.83
Mar-02					35	134	26.12%		
Apr-02					44	142	30.99%		
May-02					51	153	33.33%		
Jun-02	0	1	0.00%	0.00%	44	166	26.51%	-0.6	-1.36



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

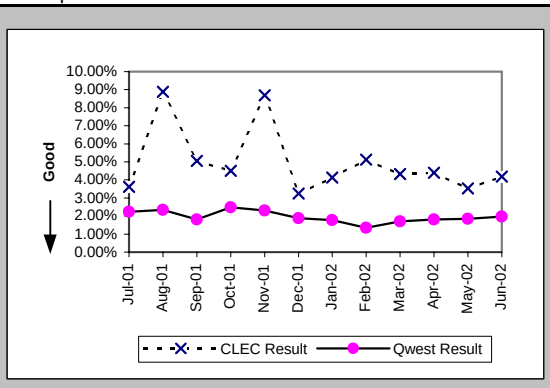
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					27	118	22.88%		
Sep-01					23	90	25.56%		
Oct-01	0	1	0.00%	0.00%	33	129	25.58%	-0.58	-1.36
Nov-01	0	1	0.00%	0.00%	19	124	15.32%	-0.42	-1.26
Dec-01					34	119	28.57%		
Jan-02					22	91	24.18%		
Feb-02	1	3	33.33%	47.14%	21	78	26.92%	0.22	-0.87
Mar-02					24	87	27.59%		
Apr-02					33	107	30.84%		
May-02					34	104	32.69%		
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

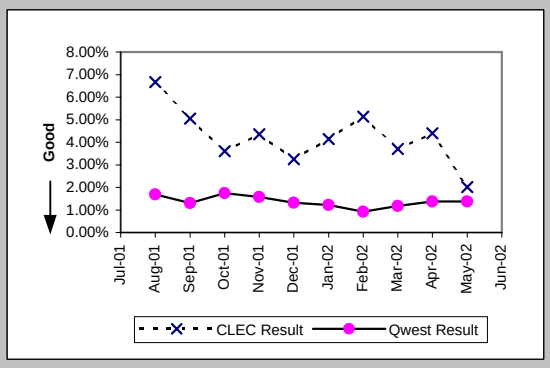
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	83	3.61%	18.67%	483	21663	2.23%	0.85	-0.48
Aug-01	8	90	8.89%	28.46%	509	21804	2.33%	3.19	0.94
Sep-01	5	99	5.05%	21.90%	398	22035	1.81%	2.03	0.23
Oct-01	5	111	4.50%	20.74%	556	22407	2.48%	1.28	-0.22
Nov-01	10	115	8.70%	28.18%	528	22874	2.31%	3.53	1.15
Dec-01	4	123	3.25%	17.74%	438	23202	1.89%	1.07	-0.35
Jan-02	6	145	4.14%	19.92%	431	24219	1.78%	1.88	0.14
Feb-02	8	156	5.13%	22.06%	331	24442	1.35%	3.15	0.91
Mar-02	7	162	4.32%	20.33%	404	23859	1.69%	2.21	0.34
Apr-02	8	182	4.40%	20.50%	422	23438	1.80%	2.26	0.38
May-02	7	198	3.54%	18.47%	429	23164	1.85%	1.61	-0.02
Jun-02	9	215	4.19%	20.03%	458	23283	1.97%	2.07	0.26



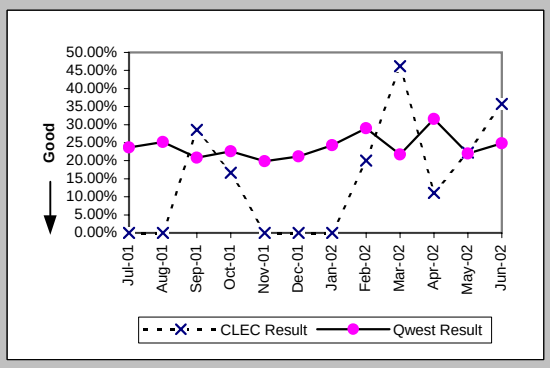
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	6	90	6.67%	24.94%	368	21804	1.69%	2.81	0.71
Sep-01	5	99	5.05%	21.90%	286	22035	1.30%	2.54	0.55
Oct-01	4	111	3.60%	18.64%	392	22407	1.75%	1.36	-0.17
Nov-01	5	115	4.35%	20.39%	360	22874	1.57%	2.01	0.22
Dec-01	4	123	3.25%	17.74%	307	23202	1.32%	1.63	-0.01
Jan-02	6	145	4.14%	19.92%	295	24219	1.22%	2.55	0.55
Feb-02	8	156	5.13%	22.06%	225	24442	0.92%	3.84	1.34
Mar-02	6	162	3.70%	18.89%	281	23859	1.18%	2.42	0.47
Apr-02	8	182	4.40%	20.50%	324	23438	1.38%	2.81	0.71
May-02	4	198	2.02%	14.07%	320	23164	1.38%	0.78	-0.52
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

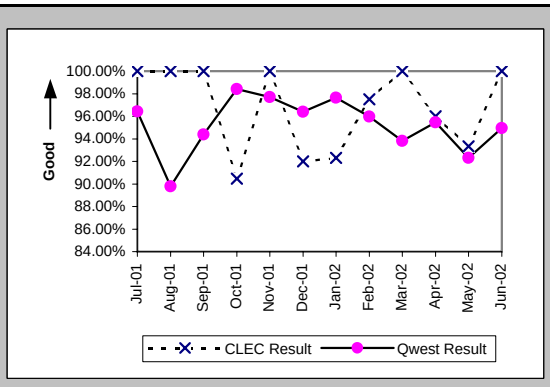
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	3	0.00%	0.00%	150	633	23.70%	-0.96	-1.59
Aug-01	0	8	0.00%	0.00%	171	680	25.15%	-1.63	-1.99
Sep-01	2	7	28.57%	45.18%	105	503	20.87%	0.5	-0.7
Oct-01	1	6	16.67%	37.27%	162	718	22.56%	-0.34	-1.21
Nov-01	0	10	0.00%	0.00%	131	659	19.88%	-1.56	-1.95
Dec-01	0	4	0.00%	0.00%	118	556	21.22%	-1.03	-1.63
Jan-02	0	6	0.00%	0.00%	138	569	24.25%	-1.38	-1.84
Feb-02	2	10	20.00%	40.00%	135	466	28.97%	-0.62	-1.38
Mar-02	6	13	46.15%	49.85%	112	516	21.71%	1.92	0.17
Apr-02	1	9	11.11%	31.43%	195	617	31.60%	-1.31	-1.8
May-02	2	9	22.22%	41.57%	121	550	22.00%	0.06	-0.96
Jun-02	5	14	35.71%	47.92%	151	609	24.79%	0.91	-0.45



Checklist #4 - Unbundled Loop - ISDN Capable Installation

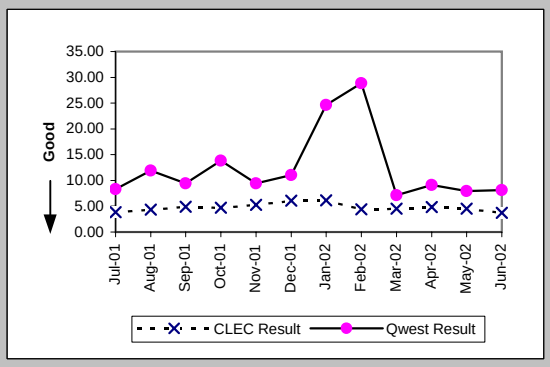
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	47	47	100.00%	0.00%	81	84	96.43%	-1.06	-1.64
Aug-01	46	46	100.00%	0.00%	88	98	89.80%	-1.89	-2.15
Sep-01	37	37	100.00%	0.00%	84	89	94.38%	-1.25	-1.76
Oct-01	19	21	90.48%	29.35%	187	190	98.42%	1.77	0.08
Nov-01	7	7	100.00%	0.00%	128	131	97.71%	-0.39	-1.24
Dec-01	23	25	92.00%	27.13%	188	195	96.41%	0.97	-0.41
Jan-02	24	26	92.31%	26.65%	2165	2217	97.65%	1.46	-0.11
Feb-02	39	40	97.50%	15.61%	404	421	95.96%	-0.47	-1.29
Mar-02	21	21	100.00%	0.00%	91	97	93.81%	-1.07	-1.65
Apr-02	24	25	96.00%	19.60%	63	66	95.45%	-0.11	-1.07
May-02	28	30	93.33%	24.94%	48	52	92.31%	-0.17	-1.1
Jun-02	31	31	100.00%	0.00%	75	79	94.94%	-1.09	-1.66



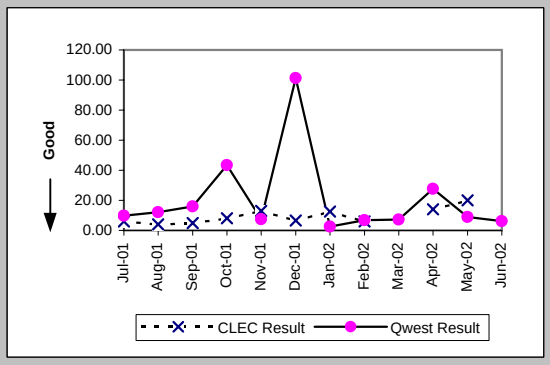
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	147	38	3.87	1.60	706	85	8.31	-3.78	-3.3
Aug-01	147	34	4.32	1.34	1251	105	11.91	-2.38	-2.45
Sep-01	191	39	4.90	1.87	894	95	9.41	-3.35	-3.03
Oct-01	94	20	4.70	2.43	2461	178	13.83	-4.63	-3.81
Nov-01	21	4	5.25	2.06	1220	129	9.46	-1	-1.61
Dec-01	140	23	6.09	5.91	2236	202	11.07	-1.39	-1.84
Jan-02	154	25	6.16	5.29	54851	2226	24.64	-6.32	-4.84
Feb-02	155	35	4.43	1.36	17673	613	28.83	-8.22	-6
Mar-02	90	20	4.50	0.76	590	83	7.11	-1.61	-1.98
Apr-02	121	25	4.84	3.08	602	66	9.12	-1.44	-1.87
May-02	123	27	4.56	4.30	390	49	7.96	-2.35	-2.43
Jun-02	111	30	3.70	1.34	632	78	8.10	-2.52	-2.53



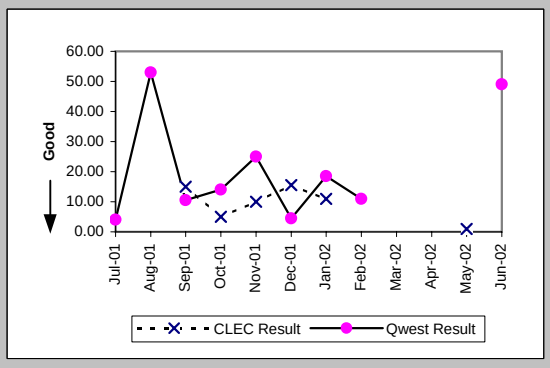
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	1	6.00		49	5	9.80	-0.39	-1.24
Aug-01	4	1	4.00		205	17	12.06	-0.79	-1.48
Sep-01	25	5	5.00	2.55	80	5	16.00	-1.58	-1.96
Oct-01	16	2	8.00	1.41	260	6	43.33	-0.88	-1.54
Nov-01	26	2	13.00	5.66	59	8	7.38	0.95	-0.42
Dec-01	13	2	6.50	2.12	811	8	101.38	-0.94	-1.57
Jan-02	50	4	12.50	8.39	521	202	2.58	3.09	0.88
Feb-02	12	2	6.00	0.00	307	45	6.82	-0.05	-1.03
Mar-02					43	6	7.17		
Apr-02	14	1	14.00		83	3	27.67	-0.26	-1.16
May-02	20	1	20.00		36	4	9.00	0.64	-0.61
Jun-02					31	5	6.20		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

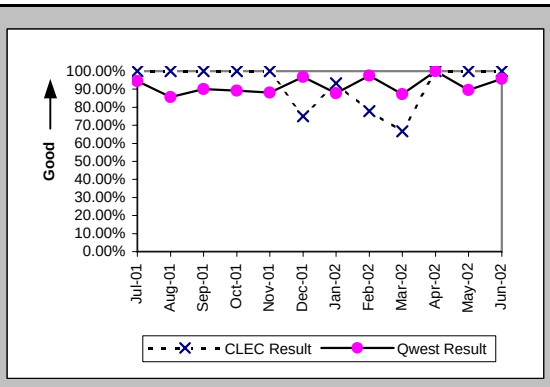
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					8	2	4.00		
Aug-01					212	4	53.00		
Sep-01	15	1	15.00		42	4	10.50	0.26	-0.84
Oct-01	10	2	5.00	1.41	28	2	14.00	-3.18	-2.93
Nov-01	20	2	10.00	12.73	50	2	25.00	-0.44	-1.27
Dec-01	31	2	15.50	16.26	9	2	4.50	0.32	-0.81
Jan-02	11	1	11.00		37	2	18.50	-0.58	-1.35
Feb-02					11	1	11.00		
Mar-02									
Apr-02									
May-02	1	1	1.00						
Jun-02					49	1	49.00		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

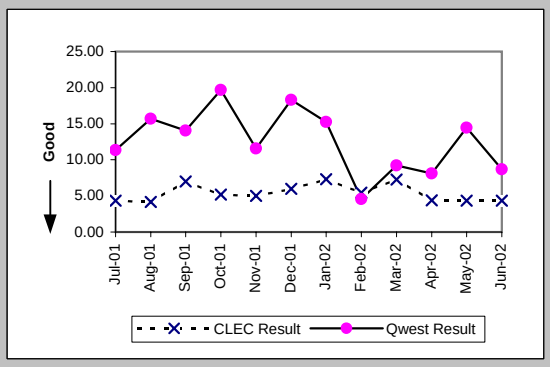
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	34	36	94.44%	-0.7	-1.43
Aug-01	17	17	100.00%	0.00%	42	49	85.71%	-1.45	-1.88
Sep-01	8	8	100.00%	0.00%	36	40	90.00%	-0.86	-1.52
Oct-01	6	6	100.00%	0.00%	41	46	89.13%	-0.8	-1.49
Nov-01	2	2	100.00%	0.00%	37	42	88.10%	-0.51	-1.31
Dec-01	3	4	75.00%	43.30%	62	64	96.88%	1.39	-0.15
Jan-02	14	15	93.33%	24.94%	50	57	87.72%	-0.59	-1.36
Feb-02	7	9	77.78%	41.57%	120	123	97.56%	2.14	0.3
Mar-02	6	9	66.67%	47.14%	34	39	87.18%	1.34	-0.18
Apr-02	11	11	100.00%	0.00%	24	24	100.00%	N/A	N/A
May-02	13	13	100.00%	0.00%	17	19	89.47%	-0.95	-1.58
Jun-02	8	8	100.00%	0.00%	45	47	95.74%	-0.55	-1.34



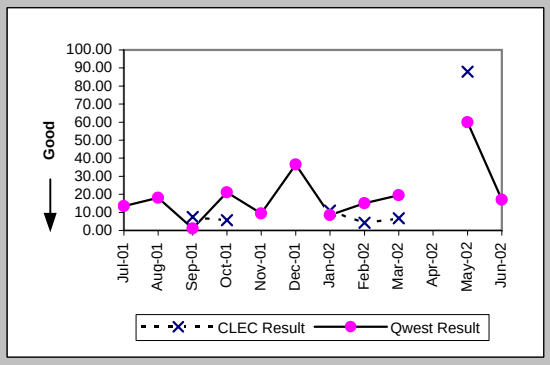
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	48	11	4.36	1.12	408	36	11.33	-2.64	-2.6
Aug-01	50	12	4.17	1.11	785	50	15.70	-2.33	-2.42
Sep-01	70	10	7.00	3.74	605	43	14.07	-1.11	-1.67
Oct-01	31	6	5.17	1.94	1042	53	19.66	-1.53	-1.93
Nov-01	5	1	5.00		485	42	11.55	-0.64	-1.39
Dec-01	18	3	6.00	3.61	970	53	18.30	-0.77	-1.47
Jan-02	117	16	7.31	5.39	793	52	15.25	-1.29	-1.79
Feb-02	38	7	5.43	1.13	539	118	4.57	0.6	-0.63
Mar-02	51	7	7.29	4.64	342	37	9.24	-0.45	-1.27
Apr-02	44	10	4.40	0.70	178	22	8.09	-2.46	-2.49
May-02	52	12	4.33	0.78	289	20	14.45	-1.31	-1.8
Jun-02	39	9	4.33	0.87	409	47	8.70	-1.75	-2.06



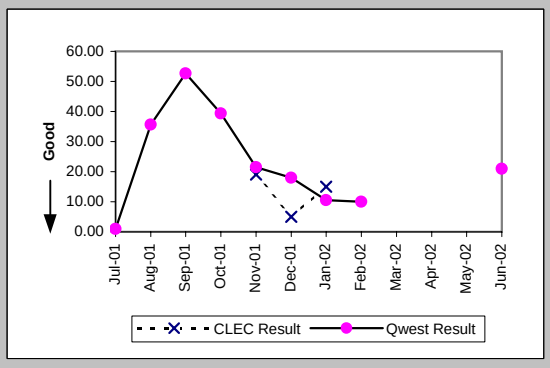
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					67	5	13.40		
Aug-01					54	3	18.00		
Sep-01	15	2	7.50	0.71	2	2	1.00	0.99	-0.4
Oct-01	34	6	5.67	3.20	148	7	21.14	-1.83	-2.11
Nov-01					84	9	9.33		
Dec-01					73	2	36.50		
Jan-02	44	4	11.00	3.16	51	6	8.50	0.13	-0.92
Feb-02	13	3	4.33	4.16	45	3	15.00	-1.37	-1.83
Mar-02	20	3	6.67	4.16	117	6	19.50	-1.43	-1.87
Apr-02									
May-02	88	1	88.00		120	2	60.00	0.69	-0.58
Jun-02					34	2	17.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

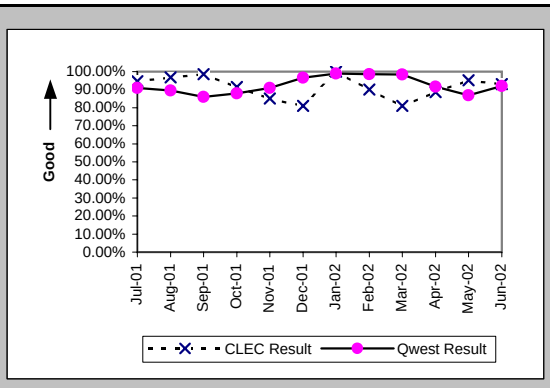
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	1	1.00		
Aug-01					214	6	35.67		
Sep-01					158	3	52.67		
Oct-01					197	5	39.40		
Nov-01	19	1	19.00		43	2	21.50	-0.26	-1.16
Dec-01	5	1	5.00		18	1	18.00		
Jan-02	15	1	15.00		63	6	10.50	0.24	-0.86
Feb-02					10	1	10.00		
Mar-02									
Apr-02									
May-02									
Jun-02					21	1	21.00		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

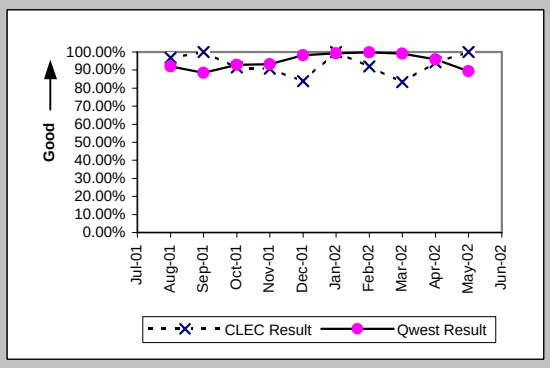
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	53	56	94.64%	22.52%	130	143	90.91%	-0.82	-1.5
Aug-01	60	62	96.77%	17.67%	136	152	89.47%	-1.58	-1.96
Sep-01	69	70	98.57%	11.87%	135	157	85.99%	-2.52	-2.53
Oct-01	64	70	91.43%	27.99%	175	199	87.94%	-0.77	-1.47
Nov-01	46	54	85.19%	35.52%	200	220	90.91%	1.21	-0.27
Dec-01	30	37	81.08%	39.17%	227	235	96.60%	3.14	0.91
Jan-02	40	40	100.00%	0.00%	1426	1442	98.89%	-0.66	-1.4
Feb-02	45	50	90.00%	30.00%	1688	1713	98.54%	3.26	0.98
Mar-02	34	42	80.95%	39.27%	479	487	98.36%	4.43	1.7
Apr-02	31	35	88.57%	31.82%	111	121	91.74%	0.58	-0.65
May-02	40	42	95.24%	21.30%	73	84	86.90%	-1.31	-1.79
Jun-02	40	43	93.02%	25.48%	93	101	92.08%	-0.19	-1.12



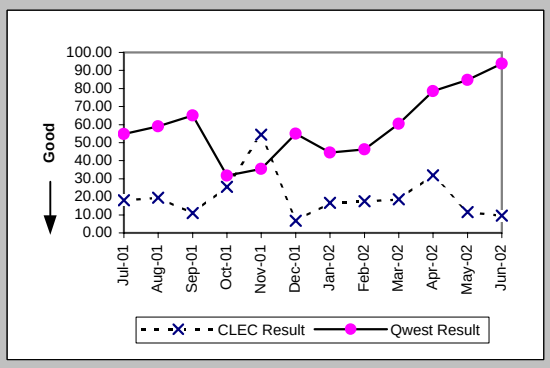
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	60	62	96.77%	17.67%	140	152	92.11%	-1.15	-1.7
Sep-01	70	70	100.00%	0.00%	139	157	88.54%	-2.5	-2.52
Oct-01	64	70	91.43%	27.99%	185	199	92.96%	0.42	-0.74
Nov-01	49	54	90.74%	28.99%	205	220	93.18%	0.62	-0.62
Dec-01	31	37	83.78%	36.86%	231	235	98.30%	3.36	1.04
Jan-02	40	40	100.00%	0.00%	1433	1442	99.38%	-0.49	-1.3
Feb-02	46	50	92.00%	27.13%	1709	1713	99.77%	4.22	1.56
Mar-02	35	42	83.33%	37.27%	483	487	99.18%	4.55	1.77
Apr-02	33	35	94.29%	23.21%	116	121	95.87%	0.4	-0.76
May-02	42	42	100.00%	0.00%	75	84	89.29%	-1.83	-2.11
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

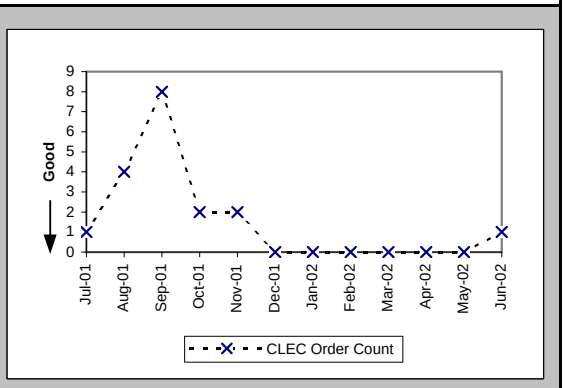
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	54	3	18.00	24.43	1971	36	54.75	-1.08	-1.66
Aug-01	78	4	19.50	33.13	1417	24	59.04	-1.16	-1.71
Sep-01	133	12	11.08	24.73	1301	20	65.05	-2.1	-2.27
Oct-01	179	7	25.57	38.50	538	17	31.65	-0.3	-1.18
Nov-01	218	4	54.50	53.64	675	19	35.53	0.69	-0.58
Dec-01	40	6	6.67	3.83	878	16	54.88	-1.83	-2.11
Jan-02	50	3	16.67	2.52	1334	30	44.47	-0.88	-1.54
Feb-02	35	2	17.50	23.33	1759	38	46.29	-0.77	-1.47
Mar-02	56	3	18.67	31.47	2116	35	60.46	-1.38	-1.84
Apr-02	96	3	32.00	38.97	2828	36	78.56	-1.46	-1.89
May-02	23	2	11.50	3.54	3049	36	84.69	-2.04	-2.24
Jun-02	57	6	9.50	11.26	3564	38	93.79	-3.18	-2.93



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

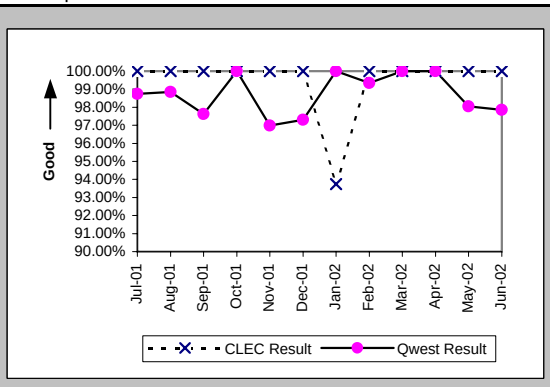
Date	CLEC Order Count
Jul-01	1
Aug-01	4
Sep-01	8
Oct-01	2
Nov-01	2
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	1



Checklist #4 - Unbundled Loop - ISDN Capable Repair

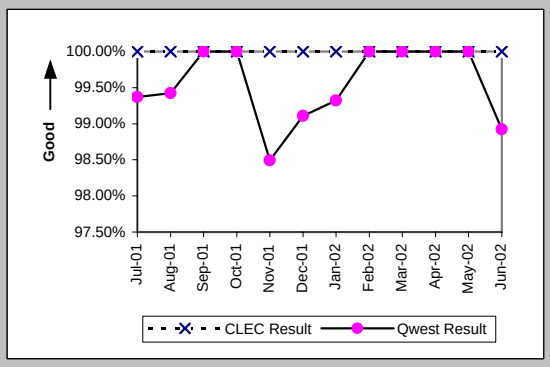
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	7	100.00%	0.00%	156	158	98.73%	-0.29	-1.18
Aug-01	6	6	100.00%	0.00%	171	173	98.84%	-0.26	-1.16
Sep-01	2	2	100.00%	0.00%	123	126	97.62%	-0.22	-1.13
Oct-01	10	10	100.00%	0.00%	169	169	100.00%	N/A	N/A
Nov-01	15	15	100.00%	0.00%	193	199	96.98%	-0.66	-1.4
Dec-01	16	16	100.00%	0.00%	108	111	97.30%	-0.62	-1.38
Jan-02	15	16	93.75%	24.21%	143	143	100.00%	N/A	0.05
Feb-02	11	11	100.00%	0.00%	152	153	99.35%	-0.26	-1.16
Mar-02	10	10	100.00%	0.00%	96	96	100.00%	N/A	N/A
Apr-02	12	12	100.00%	0.00%	133	133	100.00%	N/A	N/A
May-02	13	13	100.00%	0.00%	101	103	98.06%	-0.48	-1.29
Jun-02	13	13	100.00%	0.00%	91	93	97.85%	-0.5	-1.3



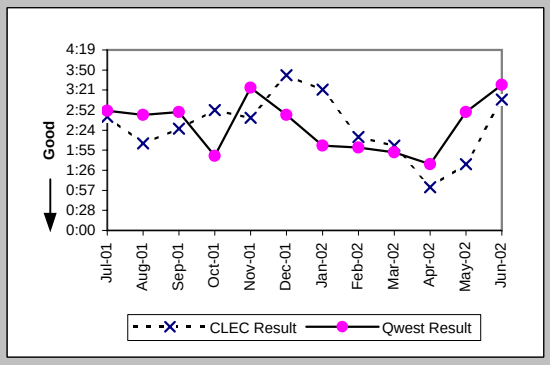
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	7	100.00%	0.00%	158	159	99.37%	-0.21	-1.13
Aug-01	8	8	100.00%	0.00%	172	173	99.42%	-0.21	-1.13
Sep-01	2	2	100.00%	0.00%	127	127	100.00%	N/A	N/A
Oct-01	11	11	100.00%	0.00%	170	170	100.00%	N/A	N/A
Nov-01	16	16	100.00%	0.00%	196	199	98.49%	-0.48	-1.29
Dec-01	16	16	100.00%	0.00%	111	112	99.11%	-0.36	-1.22
Jan-02	17	17	100.00%	0.00%	146	147	99.32%	-0.32	-1.2
Feb-02	12	12	100.00%	0.00%	153	153	100.00%	N/A	N/A
Mar-02	11	11	100.00%	0.00%	98	98	100.00%	N/A	N/A
Apr-02	12	12	100.00%	0.00%	133	133	100.00%	N/A	N/A
May-02	13	13	100.00%	0.00%	103	103	100.00%	N/A	N/A
Jun-02	13	13	100.00%	0.00%	92	93	98.92%	-0.35	-1.21



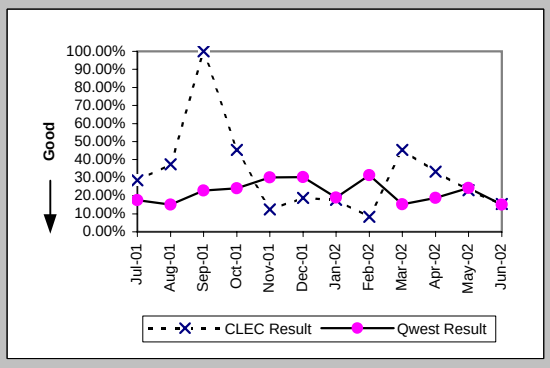
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19:02	7	2:43	2:29	455:48	159	2:52	-0.05	-1.03
Aug-01	16:37	8	2:05	1:15	478:41	173	2:46	-0.35	-1.21
Sep-01	4:52	2	2:26	1:02	360:48	127	2:50	-0.12	-1.07
Oct-01	31:44	11	2:53	2:39	302:31	170	1:47	1.3	-0.21
Nov-01	43:13	16	2:42	2:45	680:02	199	3:25	-0.26	-1.16
Dec-01	59:26	16	3:43	4:40	309:03	112	2:46	0.76	-0.54
Jan-02	57:14	17	3:22	5:51	299:40	147	2:02	1.18	-0.28
Feb-02	26:44	12	2:14	1:55	302:20	153	1:59	0.56	-0.66
Mar-02	22:17	11	2:02	1:22	183:31	98	1:52	0.48	-0.71
Apr-02	12:30	12	1:02	0:45	209:35	133	1:35	-0.82	-1.5
May-02	20:30	13	1:35	0:35	291:13	103	2:50	-0.75	-1.45
Jun-02	40:38	13	3:08	2:18	324:29	93	3:29	-0.18	-1.11



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

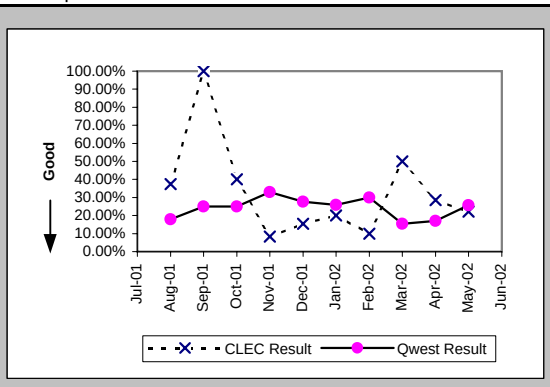
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	7	28.57%	45.18%	28	159	17.61%	0.7	-0.57
Aug-01	3	8	37.50%	48.41%	26	173	15.03%	1.51	-0.08
Sep-01	2	2	100.00%	0.00%	29	127	22.83%	1.97	0.2
Oct-01	5	11	45.45%	49.79%	41	170	24.12%	1.48	-0.1
Nov-01	2	16	12.50%	33.07%	60	199	30.15%	-1.48	-1.9
Dec-01	3	16	18.75%	39.03%	34	112	30.36%	-0.94	-1.57
Jan-02	3	17	17.65%	38.12%	28	147	19.05%	-0.14	-1.08
Feb-02	1	12	8.33%	27.64%	48	153	31.37%	-1.66	-2.01
Mar-02	5	11	45.45%	49.79%	15	98	15.31%	2.18	0.33
Apr-02	4	12	33.33%	47.14%	25	133	18.80%	1.14	-0.31
May-02	3	13	23.08%	42.13%	25	103	24.27%	-0.09	-1.06
Jun-02	2	13	15.38%	36.08%	14	93	15.05%	0.06	-0.96



Checklist #4 - Unbundled Loop - ISDN Capable Repair

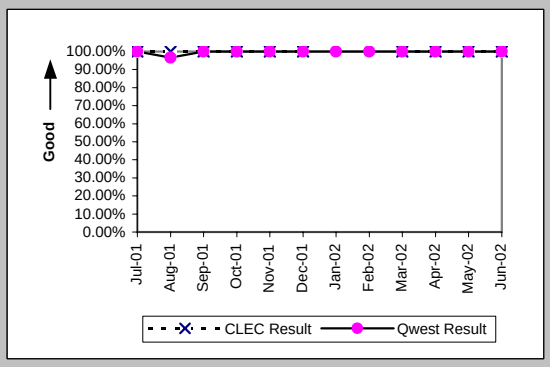
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	8	37.50%	48.41%	17	95	17.89%	1.24	-0.25
Sep-01	2	2	100.00%	0.00%	19	76	25.00%	1.89	0.15
Oct-01	4	10	40.00%	48.99%	25	100	25.00%	0.98	-0.41
Nov-01	1	12	8.33%	27.64%	35	106	33.02%	-1.72	-2.05
Dec-01	2	13	15.38%	36.08%	18	65	27.69%	-0.91	-1.55
Jan-02	3	15	20.00%	40.00%	22	85	25.88%	-0.48	-1.29
Feb-02	1	10	10.00%	30.00%	27	90	30.00%	-1.31	-1.8
Mar-02	5	10	50.00%	50.00%	8	52	15.38%	2.21	0.34
Apr-02	2	7	28.57%	45.18%	14	82	17.07%	0.72	-0.56
May-02	2	9	22.22%	41.57%	17	66	25.76%	-0.23	-1.14
Jun-02									



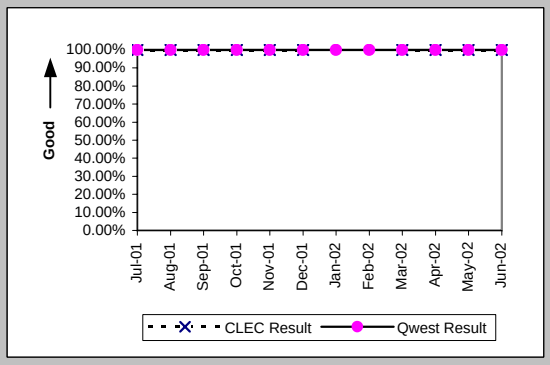
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	27	27	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	28	29	96.55%	-0.26	-1.16
Sep-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	17	17	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02					33	33	100.00%		
Feb-02					27	27	100.00%		
Mar-02	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	18	18	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



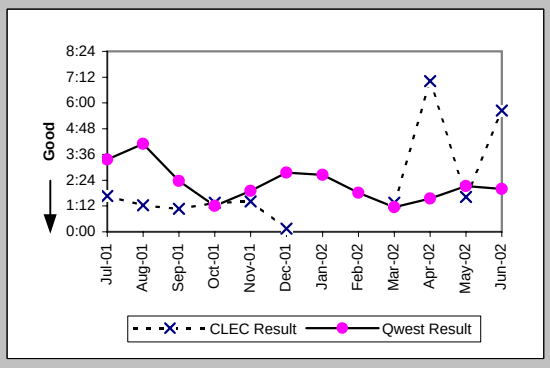
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	28	28	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	29	29	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	24	24	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	17	17	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02					34	34	100.00%		
Feb-02					28	28	100.00%		
Mar-02	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Apr-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
May-02	2	2	100.00%	0.00%	18	18	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

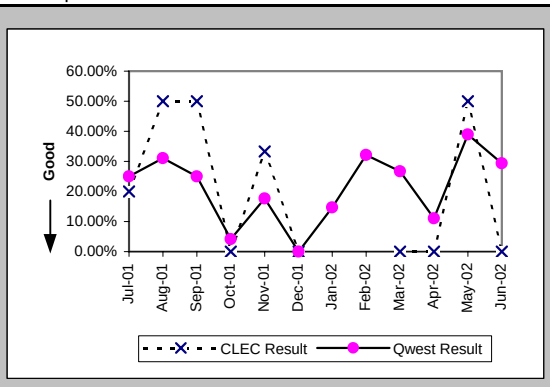
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8:20	5	1:40	1:43	94:17	28	3:22	-0.66	-1.4
Aug-01	2:28	2	1:14	1:31	118:57	29	4:06	-0.66	-1.4
Sep-01	2:07	2	1:04	0:56	28:20	12	2:22	-0.36	-1.22
Oct-01	1:21	1	1:21		28:53	24	1:12	0.61	-0.63
Nov-01	8:32	6	1:25	0:58	32:15	17	1:54	-0.66	-1.4
Dec-01	0:19	2	0:09	0:02	41:12	15	2:45	-1.01	-1.61
Jan-02					89:52	34	2:39		
Feb-02					50:44	28	1:49		
Mar-02	2:41	2	1:21	0:11	17:13	15	1:09	0.49	-0.7
Apr-02	14:02	2	7:01	5:45	13:54	9	1:33	1.91	0.16
May-02	3:13	2	1:37	1:30	38:21	18	2:08	-0.29	-1.18
Jun-02	5:39	1	5:39		34:04	17	2:00	3.72	1.26



Checklist #4 - Unbundled Loop - ISDN Capable Repair

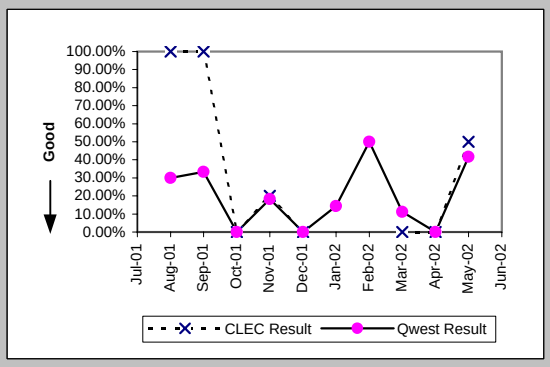
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	5	20.00%	40.00%	7	28	25.00%	-0.24	-1.14
Aug-01	1	2	50.00%	50.00%	9	29	31.03%	0.42	-0.74
Sep-01	1	2	50.00%	50.00%	3	12	25.00%	0.52	-0.68
Oct-01	0	1	0.00%	0.00%	1	24	4.17%	-0.2	-1.12
Nov-01	2	6	33.33%	47.14%	3	17	17.65%	0.71	-0.57
Dec-01	0	2	0.00%	0.00%	0	15	0.00%	N/A	N/A
Jan-02					5	34	14.71%		
Feb-02					9	28	32.14%		
Mar-02	0	2	0.00%	0.00%	4	15	26.67%	-0.8	-1.49
Apr-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
May-02	1	2	50.00%	50.00%	7	18	38.89%	0.18	-0.89
Jun-02	0	1	0.00%	0.00%	5	17	29.41%	-0.63	-1.38



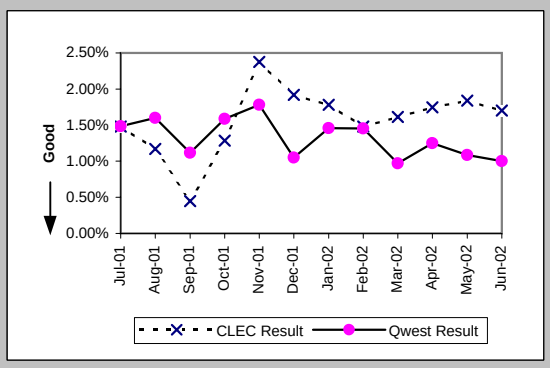
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	6	20	30.00%	1	-0.39
Sep-01	1	1	100.00%	0.00%	2	6	33.33%	0.81	-0.51
Oct-01	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
Nov-01	1	5	20.00%	40.00%	2	11	18.18%	0	-1
Dec-01	0	1	0.00%	0.00%	0	10	0.00%	N/A	N/A
Jan-02					3	21	14.29%		
Feb-02					6	12	50.00%		
Mar-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Apr-02	0	2	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-02	1	2	50.00%	50.00%	5	12	41.67%	0.07	-0.96
Jun-02									



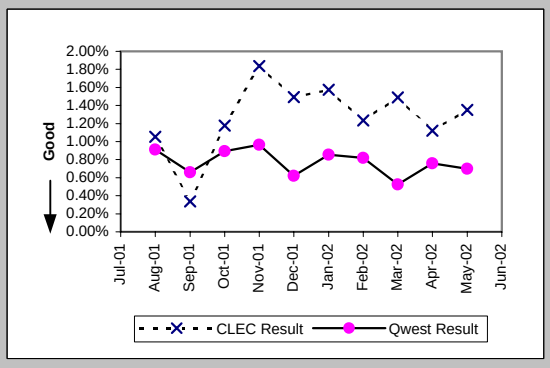
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	810	1.48%	12.08%	187	12586	1.49%	-0.01	-1.01
Aug-01	10	854	1.17%	10.76%	202	12611	1.60%	-0.97	-1.59
Sep-01	4	895	0.45%	6.67%	139	12448	1.12%	-1.84	-2.12
Oct-01	12	934	1.28%	11.26%	194	12216	1.59%	-0.71	-1.43
Nov-01	22	926	2.38%	15.23%	216	12121	1.78%	1.32	-0.2
Dec-01	18	938	1.92%	13.72%	127	12080	1.05%	2.51	0.53
Jan-02	17	953	1.78%	13.24%	181	12396	1.46%	0.8	-0.51
Feb-02	12	810	1.48%	12.08%	181	12464	1.45%	0.07	-0.96
Mar-02	13	805	1.61%	12.60%	113	11642	0.97%	1.8	0.1
Apr-02	14	802	1.75%	13.10%	142	11358	1.25%	1.22	-0.26
May-02	15	815	1.84%	13.44%	121	11164	1.08%	2.01	0.22
Jun-02	14	822	1.70%	12.94%	110	10980	1.00%	1.95	0.18



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

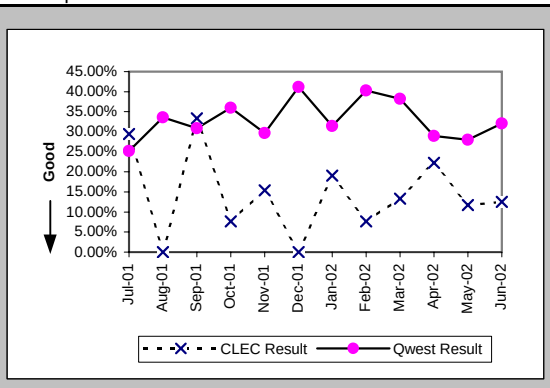
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	9	854	1.05%	10.21%	115	12611	0.91%	0.42	-0.74
Sep-01	3	895	0.34%	5.78%	82	12448	0.66%	-1.16	-1.7
Oct-01	11	934	1.18%	10.79%	109	12216	0.89%	0.89	-0.46
Nov-01	17	926	1.84%	13.42%	117	12121	0.97%	2.61	0.59
Dec-01	14	938	1.49%	12.13%	75	12080	0.62%	3.27	0.99
Jan-02	15	953	1.57%	12.45%	106	12396	0.86%	2.32	0.41
Feb-02	10	810	1.23%	11.04%	102	12464	0.82%	1.27	-0.23
Mar-02	12	805	1.49%	12.12%	61	11642	0.52%	3.67	1.23
Apr-02	9	802	1.12%	10.53%	86	11358	0.76%	1.15	-0.3
May-02	11	815	1.35%	11.54%	78	11164	0.70%	2.15	0.31
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

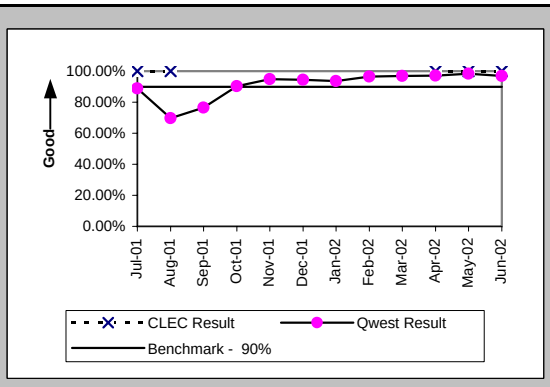
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	17	29.41%	45.56%	63	250	25.20%	0.4	-0.76
Aug-01	0	10	0.00%	0.00%	102	304	33.55%	-2.21	-2.34
Sep-01	2	6	33.33%	47.14%	62	201	30.85%	0.14	-0.92
Oct-01	1	13	7.69%	26.65%	109	303	35.97%	-2.08	-2.26
Nov-01	4	26	15.38%	36.08%	91	307	29.64%	-1.53	-1.93
Dec-01	0	18	0.00%	0.00%	89	216	41.20%	-3.41	-3.07
Jan-02	4	21	19.05%	39.27%	83	264	31.44%	-1.18	-1.72
Feb-02	1	13	7.69%	26.65%	122	303	40.26%	-2.34	-2.43
Mar-02	2	15	13.33%	33.99%	70	183	38.25%	-1.91	-2.16
Apr-02	4	18	22.22%	41.57%	58	200	29.00%	-0.61	-1.37
May-02	2	17	11.76%	32.22%	47	168	27.98%	-1.42	-1.86
Jun-02	2	16	12.50%	33.07%	52	162	32.10%	-1.6	-1.97



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

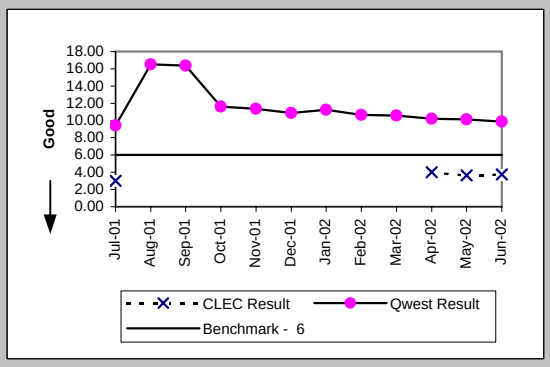
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	160	180	88.89%	-0.35	-1.21
Aug-01	1	1	100.00%	0.00%	359	515	69.71%	-0.66	-1.4
Sep-01					365	477	76.52%		
Oct-01					595	659	90.29%		
Nov-01					837	883	94.79%		
Dec-01					637	675	94.37%		
Jan-02					586	626	93.61%		
Feb-02					509	527	96.58%		
Mar-02					547	565	96.81%		
Apr-02	8	8	100.00%	0.00%	581	598	97.16%	-0.48	-1.29
May-02	18	18	100.00%	0.00%	529	538	98.33%	-0.54	-1.33
Jun-02	21	21	100.00%	0.00%	436	450	96.89%	-0.8	-1.49



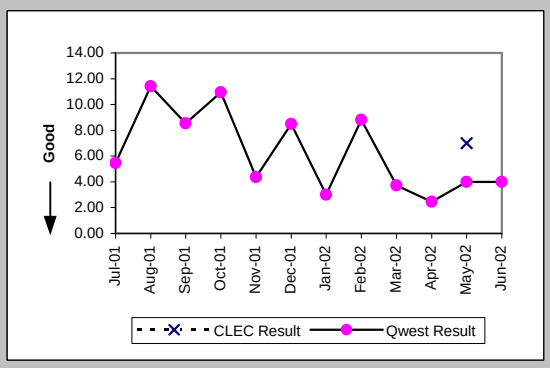
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	1	3.00		1735	184	9.43	-1.18	-1.72
Aug-01					8639	523	16.52		
Sep-01					7846	480	16.35		
Oct-01					7658	660	11.60		
Nov-01					10060	885	11.37		
Dec-01					7452	686	10.86		
Jan-02					7424	660	11.25		
Feb-02					5788	543	10.66		
Mar-02					6069	574	10.57		
Apr-02	32	8	4.00	1.07	6183	605	10.22	-7.19	-5.37
May-02	47	13	3.62	1.56	5468	539	10.14	-8.58	-6.22
Jun-02	75	20	3.75	1.07	4495	456	9.86	-11.27	-7.85



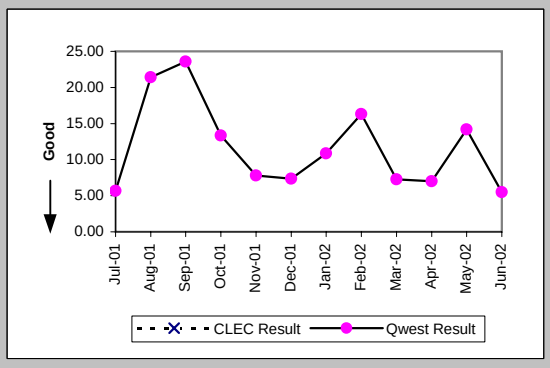
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					93	17	5.47		
Aug-01					583	51	11.43		
Sep-01					538	63	8.54		
Oct-01					241	22	10.95		
Nov-01					96	22	4.36		
Dec-01					187	22	8.50		
Jan-02					84	28	3.00		
Feb-02					132	15	8.80		
Mar-02					56	15	3.73		
Apr-02					32	13	2.46		
May-02	7	1	7.00		16	4	4.00	0.28	-0.83
Jun-02					40	10	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

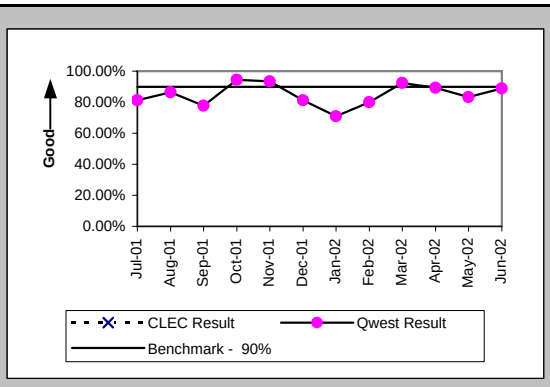
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					34	6	5.67		
Aug-01					2417	113	21.39		
Sep-01					1203	51	23.59		
Oct-01					574	43	13.35		
Nov-01					203	26	7.81		
Dec-01					118	16	7.38		
Jan-02					141	13	10.85		
Feb-02					49	3	16.33		
Mar-02					29	4	7.25		
Apr-02					28	4	7.00		
May-02					71	5	14.20		
Jun-02					22	4	5.50		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

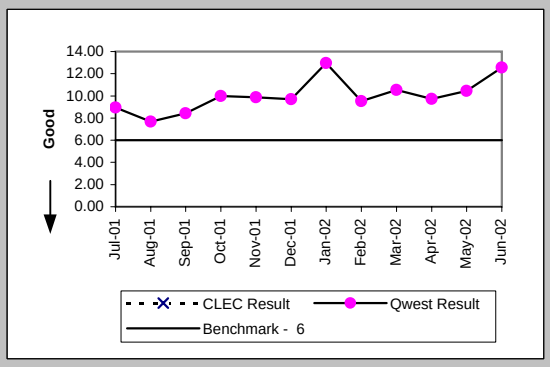
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					13	16	81.25%		
Aug-01					19	22	86.36%		
Sep-01					14	18	77.78%		
Oct-01					17	18	94.44%		
Nov-01					14	15	93.33%		
Dec-01					26	32	81.25%		
Jan-02					17	24	70.83%		
Feb-02					28	35	80.00%		
Mar-02					36	39	92.31%		
Apr-02					25	28	89.29%		
May-02					20	24	83.33%		
Jun-02					16	18	88.89%		



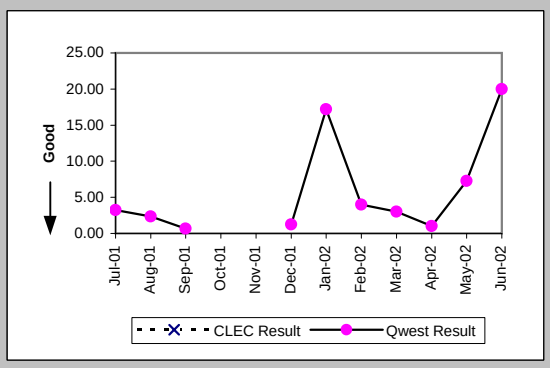
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					152	17	8.94		
Aug-01					169	22	7.68		
Sep-01					160	19	8.42		
Oct-01					180	18	10.00		
Nov-01					148	15	9.87		
Dec-01					310	32	9.69		
Jan-02					311	24	12.96		
Feb-02					343	36	9.53		
Mar-02					411	39	10.54		
Apr-02					292	30	9.73		
May-02					282	27	10.44		
Jun-02					226	18	12.56		



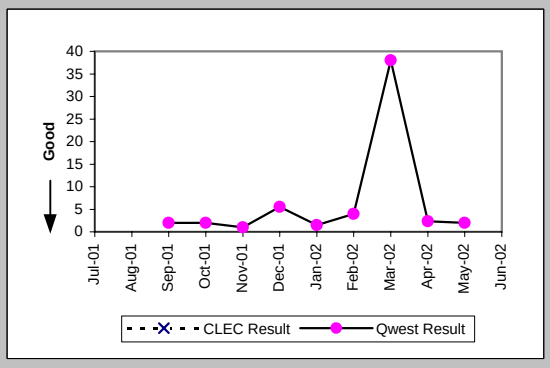
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					13	4	3.25		
Aug-01					7	3	2.33		
Sep-01					2	3	0.67		
Oct-01									
Nov-01									
Dec-01					5	4	1.25		
Jan-02					86	5	17.20		
Feb-02					16	4	4.00		
Mar-02					6	2	3.00		
Apr-02					1	1	1.00		
May-02					29	4	7.25		
Jun-02					40	2	20.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

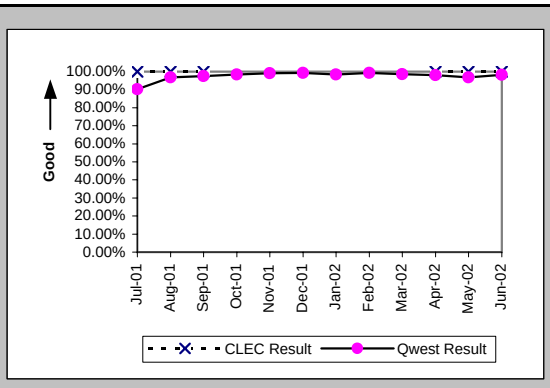
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					4	2	2.00		
Oct-01					2	1	2.00		
Nov-01					1	1	1.00		
Dec-01					11	2	5.50		
Jan-02					3	2	1.50		
Feb-02					12	3	4.00		
Mar-02					38	1	38.00		
Apr-02					7	3	2.33		
May-02					2	1	2.00		
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

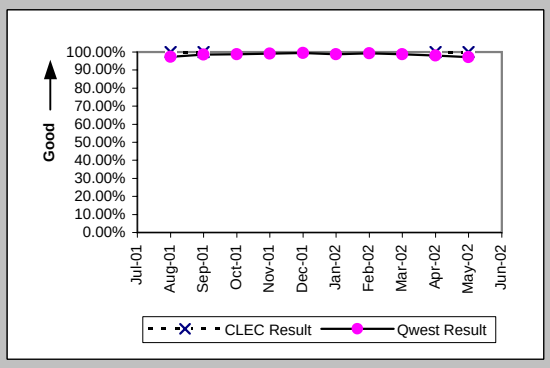
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	568	629	90.30%	-0.57	-1.34
Aug-01	1	1	100.00%	0.00%	361	373	96.78%	-0.18	-1.11
Sep-01	1	1	100.00%	0.00%	509	522	97.51%	-0.16	-1.1
Oct-01					580	589	98.47%		
Nov-01					782	789	99.11%		
Dec-01					803	809	99.26%		
Jan-02					690	701	98.43%		
Feb-02					628	632	99.37%		
Mar-02					588	596	98.66%		
Apr-02	5	5	100.00%	0.00%	612	624	98.08%	-0.31	-1.19
May-02	14	14	100.00%	0.00%	582	601	96.84%	-0.67	-1.41
Jun-02	20	20	100.00%	0.00%	511	520	98.27%	-0.58	-1.35



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

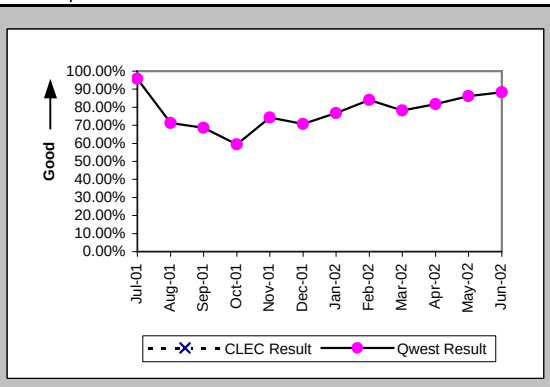
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	363	373	97.32%	-0.17	-1.1
Sep-01	1	1	100.00%	0.00%	515	522	98.66%	-0.12	-1.07
Oct-01					582	589	98.81%		
Nov-01					782	789	99.11%		
Dec-01					805	809	99.51%		
Jan-02					692	701	98.72%		
Feb-02					628	632	99.37%		
Mar-02					589	596	98.83%		
Apr-02	5	5	100.00%	0.00%	612	624	98.08%	-0.31	-1.19
May-02	14	14	100.00%	0.00%	584	601	97.17%	-0.63	-1.38
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

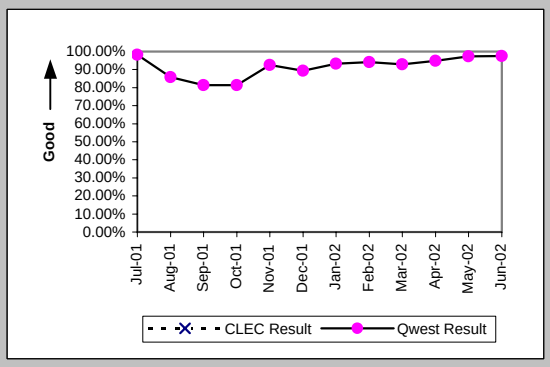
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					226	236	95.76%		
Aug-01					225	316	71.20%		
Sep-01					157	229	68.56%		
Oct-01					124	209	59.33%		
Nov-01					118	159	74.21%		
Dec-01					109	154	70.78%		
Jan-02					126	164	76.83%		
Feb-02					100	119	84.03%		
Mar-02					100	128	78.13%		
Apr-02					94	115	81.74%		
May-02					162	188	86.17%		
Jun-02					173	196	88.27%		



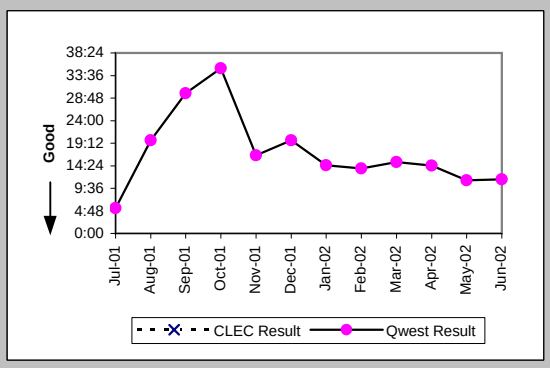
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					232	236	98.31%		
Aug-01					271	316	85.76%		
Sep-01					187	230	81.30%		
Oct-01					175	215	81.40%		
Nov-01					150	162	92.59%		
Dec-01					142	159	89.31%		
Jan-02					153	164	93.29%		
Feb-02					113	120	94.17%		
Mar-02					119	128	92.97%		
Apr-02					110	116	94.83%		
May-02					183	188	97.34%		
Jun-02					191	196	97.45%		



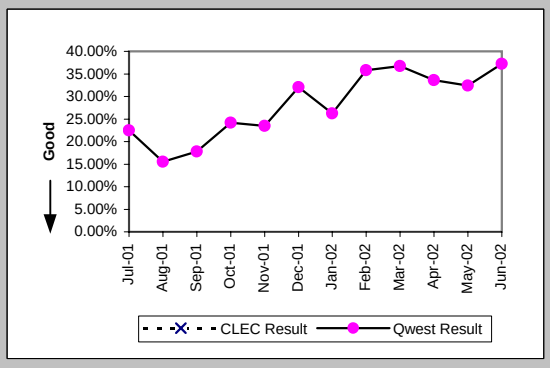
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1274:05	236	5:24		
Aug-01					6251:16	316	19:47		
Sep-01					6864:27	230	29:51		
Oct-01					7547:35	215	35:06		
Nov-01					2693:56	162	16:38		
Dec-01					3149:59	159	19:49		
Jan-02					2383:54	164	14:32		
Feb-02					1656:44	120	13:48		
Mar-02					1938:24	128	15:09		
Apr-02					1675:58	116	14:27		
May-02					2128:04	188	11:19		
Jun-02					2249:25	196	11:29		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

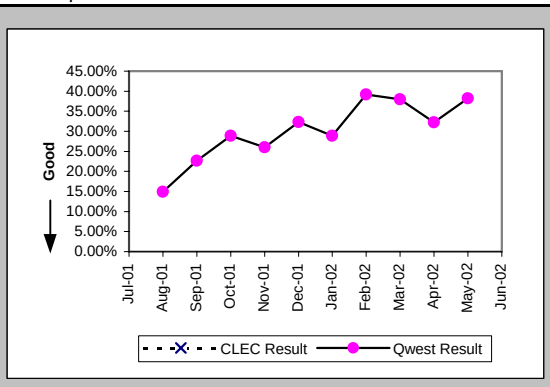
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					53	236	22.46%		
Aug-01					49	316	15.51%		
Sep-01					41	230	17.83%		
Oct-01					52	215	24.19%		
Nov-01					38	162	23.46%		
Dec-01					51	159	32.08%		
Jan-02					43	164	26.22%		
Feb-02					43	120	35.83%		
Mar-02					47	128	36.72%		
Apr-02					39	116	33.62%		
May-02					61	188	32.45%		
Jun-02					73	196	37.24%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

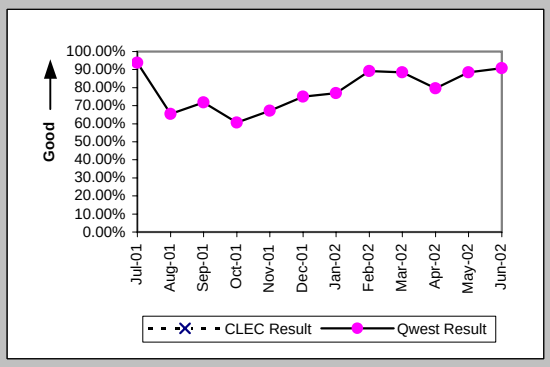
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					32	214	14.95%		
Sep-01					27	119	22.69%		
Oct-01					30	104	28.85%		
Nov-01					26	100	26.00%		
Dec-01					32	99	32.32%		
Jan-02					30	104	28.85%		
Feb-02					29	74	39.19%		
Mar-02					30	79	37.97%		
Apr-02					29	90	32.22%		
May-02					42	110	38.18%		
Jun-02									



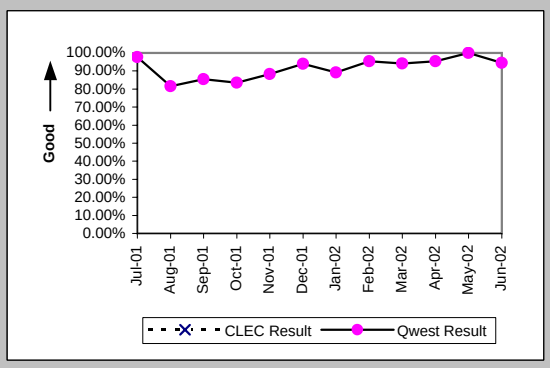
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					121	129	93.80%		
Aug-01					110	168	65.48%		
Sep-01					74	103	71.84%		
Oct-01					66	109	60.55%		
Nov-01					39	58	67.24%		
Dec-01					63	84	75.00%		
Jan-02					77	100	77.00%		
Feb-02					58	65	89.23%		
Mar-02					46	52	88.46%		
Apr-02					51	64	79.69%		
May-02					92	104	88.46%		
Jun-02					49	54	90.74%		



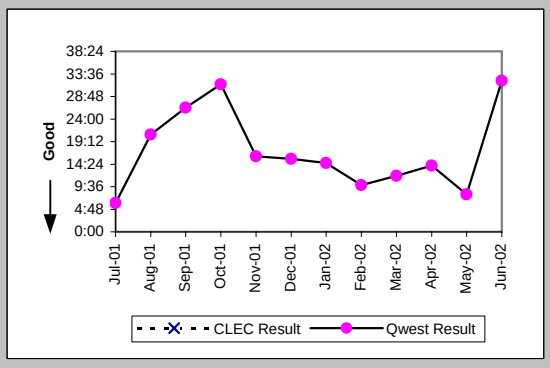
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					126	129	97.67%		
Aug-01					137	168	81.55%		
Sep-01					88	103	85.44%		
Oct-01					91	109	83.49%		
Nov-01					53	60	88.33%		
Dec-01					79	84	94.05%		
Jan-02					91	102	89.22%		
Feb-02					62	65	95.38%		
Mar-02					49	52	94.23%		
Apr-02					61	64	95.31%		
May-02					104	104	100.00%		
Jun-02					51	54	94.44%		



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

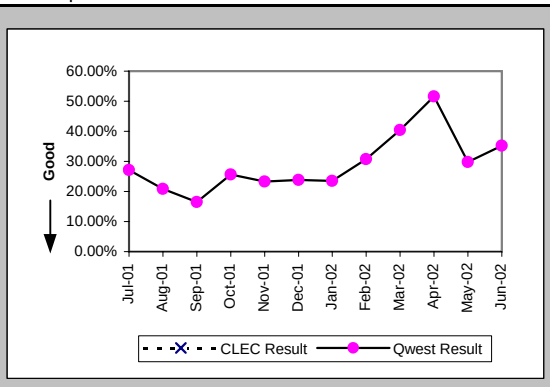
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					790:33	129	6:08		
Aug-01					3471:19	168	20:40		
Sep-01					2723:08	103	26:26		
Oct-01					3424:11	109	31:25		
Nov-01					964:05	60	16:04		
Dec-01					1302:06	84	15:30		
Jan-02					1492:03	102	14:38		
Feb-02					646:54	65	9:57		
Mar-02					618:50	52	11:54		
Apr-02					901:27	64	14:05		
May-02					825:05	104	7:56		
Jun-02					1737:17	54	32:10		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

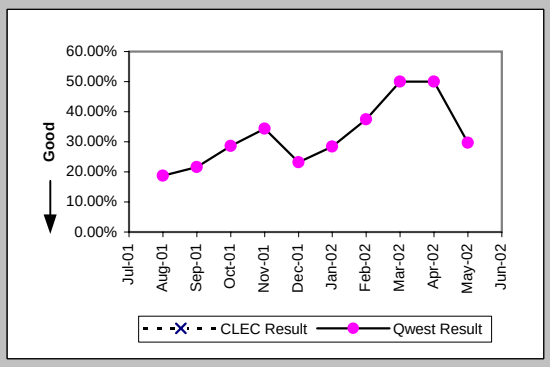
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					35	129	27.13%		
Aug-01					35	168	20.83%		
Sep-01					17	103	16.50%		
Oct-01					28	109	25.69%		
Nov-01					14	60	23.33%		
Dec-01					20	84	23.81%		
Jan-02					24	102	23.53%		
Feb-02					20	65	30.77%		
Mar-02					21	52	40.38%		
Apr-02					33	64	51.56%		
May-02					31	104	29.81%		
Jun-02					19	54	35.19%		



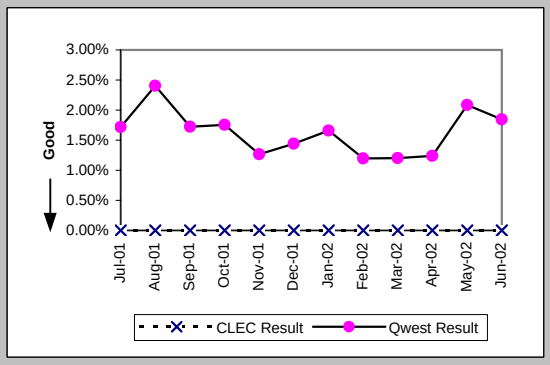
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					21	112	18.75%		
Sep-01					11	51	21.57%		
Oct-01					20	70	28.57%		
Nov-01					11	32	34.38%		
Dec-01					13	56	23.21%		
Jan-02					19	67	28.36%		
Feb-02					18	48	37.50%		
Mar-02					16	32	50.00%		
Apr-02					23	46	50.00%		
May-02					16	54	29.63%		
Jun-02									



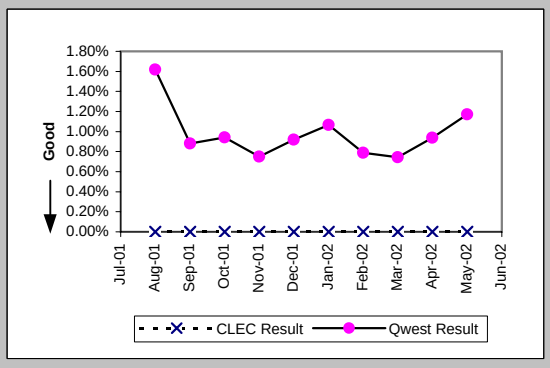
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	10	0.00%	0.00%	365	21224	1.72%	-0.42	-1.25
Aug-01	0	9	0.00%	0.00%	484	20152	2.40%	-0.47	-1.29
Sep-01	0	9	0.00%	0.00%	333	19301	1.73%	-0.4	-1.24
Oct-01	0	8	0.00%	0.00%	324	18461	1.76%	-0.38	-1.23
Nov-01	0	8	0.00%	0.00%	222	17569	1.26%	-0.32	-1.19
Dec-01	0	8	0.00%	0.00%	243	16864	1.44%	-0.34	-1.21
Jan-02	0	7	0.00%	0.00%	266	16018	1.66%	-0.34	-1.21
Feb-02	0	7	0.00%	0.00%	185	15470	1.20%	-0.29	-1.18
Mar-02	0	6	0.00%	0.00%	180	14948	1.20%	-0.27	-1.16
Apr-02	0	6	0.00%	0.00%	180	14495	1.24%	-0.27	-1.17
May-02	0	6	0.00%	0.00%	292	13994	2.09%	-0.36	-1.22
Jun-02	0	6	0.00%	0.00%	250	13548	1.85%	-0.34	-1.2



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

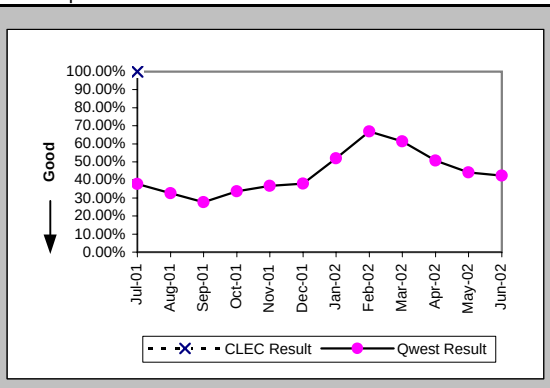
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	9	0.00%	0.00%	326	20152	1.62%	-0.38	-1.23
Sep-01	0	9	0.00%	0.00%	170	19301	0.88%	-0.28	-1.17
Oct-01	0	8	0.00%	0.00%	174	18461	0.94%	-0.28	-1.17
Nov-01	0	8	0.00%	0.00%	132	17569	0.75%	-0.25	-1.15
Dec-01	0	8	0.00%	0.00%	155	16864	0.92%	-0.27	-1.17
Jan-02	0	7	0.00%	0.00%	171	16018	1.07%	-0.27	-1.17
Feb-02	0	7	0.00%	0.00%	122	15470	0.79%	-0.24	-1.14
Mar-02	0	6	0.00%	0.00%	111	14948	0.74%	-0.21	-1.13
Apr-02	0	6	0.00%	0.00%	136	14495	0.94%	-0.24	-1.14
May-02	0	6	0.00%	0.00%	164	13994	1.17%	-0.27	-1.16
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

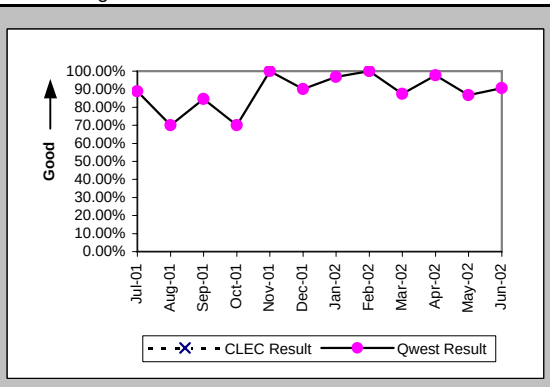
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	221	586	37.71%	0.89	-0.46
Aug-01					234	718	32.59%		
Sep-01					127	460	27.61%		
Oct-01					165	489	33.74%		
Nov-01					129	351	36.75%		
Dec-01					149	392	38.01%		
Jan-02					287	553	51.90%		
Feb-02					374	559	66.91%		
Mar-02					285	465	61.29%		
Apr-02					185	365	50.68%		
May-02					230	522	44.06%		
Jun-02					184	434	42.40%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

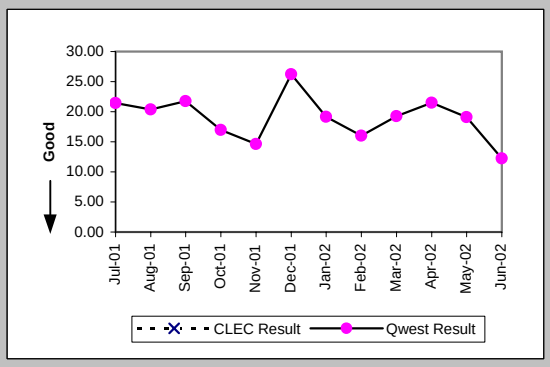
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%		
Aug-01					7	10	70.00%		
Sep-01					22	26	84.62%		
Oct-01					14	20	70.00%		
Nov-01					9	9	100.00%		
Dec-01					9	10	90.00%		
Jan-02					31	32	96.88%		
Feb-02					10	10	100.00%		
Mar-02					7	8	87.50%		
Apr-02					41	42	97.62%		
May-02					26	30	86.67%		
Jun-02					29	32	90.63%		



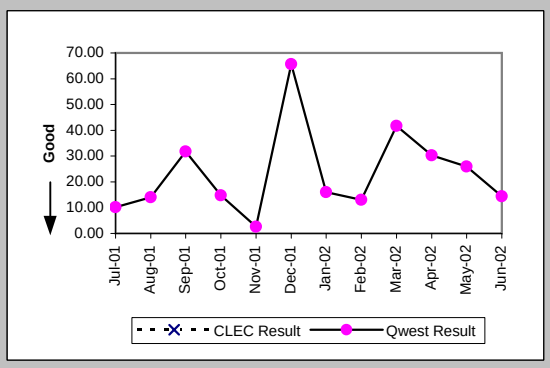
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					792	37	21.41		
Aug-01					570	28	20.36		
Sep-01					1175	54	21.76		
Oct-01					899	53	16.96		
Nov-01					498	34	14.65		
Dec-01					472	18	26.22		
Jan-02					842	44	19.14		
Feb-02					320	20	16.00		
Mar-02					250	13	19.23		
Apr-02					1096	51	21.49		
May-02					784	41	19.12		
Jun-02					514	42	12.24		



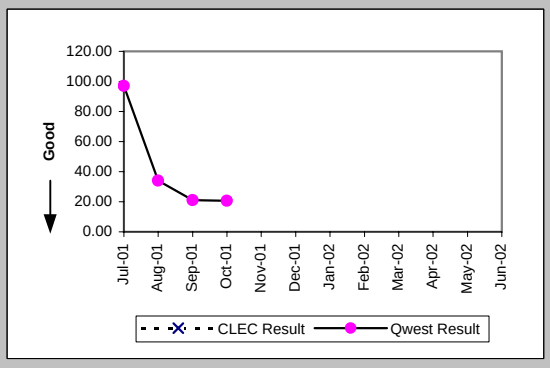
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	9	10.22		
Aug-01					154	11	14.00		
Sep-01					413	13	31.77		
Oct-01					89	6	14.83		
Nov-01					66	25	2.64		
Dec-01					197	3	65.67		
Jan-02					64	4	16.00		
Feb-02					13	1	13.00		
Mar-02					125	3	41.67		
Apr-02					91	3	30.33		
May-02					208	8	26.00		
Jun-02					72	5	14.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

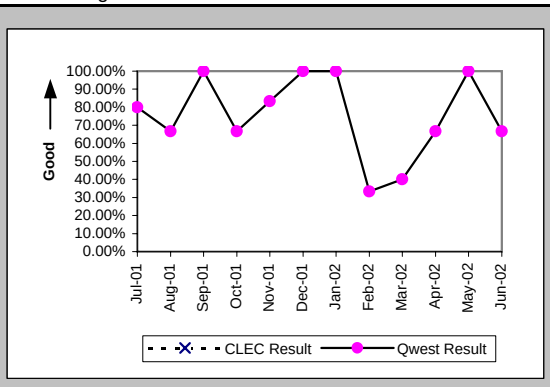
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	1	97.00		
Aug-01					34	1	34.00		
Sep-01					21	1	21.00		
Oct-01					124	6	20.67		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

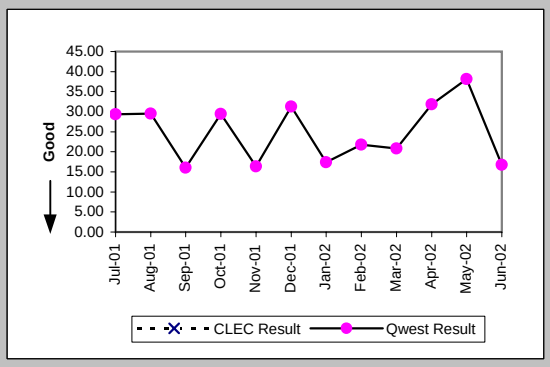
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					4	4	100.00%		
Jan-02					4	4	100.00%		
Feb-02					2	6	33.33%		
Mar-02					2	5	40.00%		
Apr-02					4	6	66.67%		
May-02					3	3	100.00%		
Jun-02					2	3	66.67%		



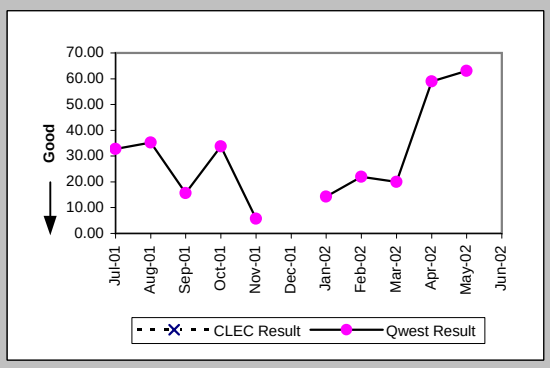
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					294	10	29.40		
Aug-01					266	9	29.56		
Sep-01					128	8	16.00		
Oct-01					324	11	29.45		
Nov-01					196	12	16.33		
Dec-01					125	4	31.25		
Jan-02					139	8	17.38		
Feb-02					218	10	21.80		
Mar-02					104	5	20.80		
Apr-02					350	11	31.82		
May-02					229	6	38.17		
Jun-02					67	4	16.75		



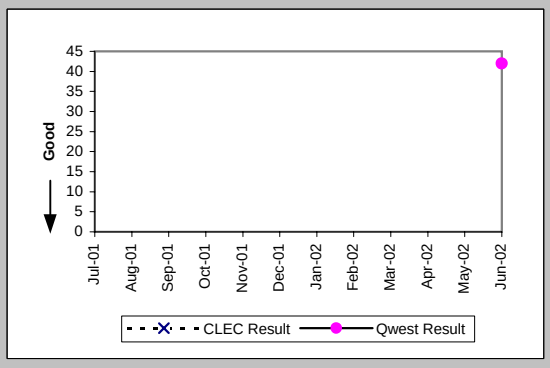
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					131	4	32.75		
Aug-01					176	5	35.20		
Sep-01					47	3	15.67		
Oct-01					135	4	33.75		
Nov-01					40	7	5.71		
Dec-01									
Jan-02					43	3	14.33		
Feb-02					88	4	22.00		
Mar-02					60	3	20.00		
Apr-02					177	3	59.00		
May-02					126	2	63.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

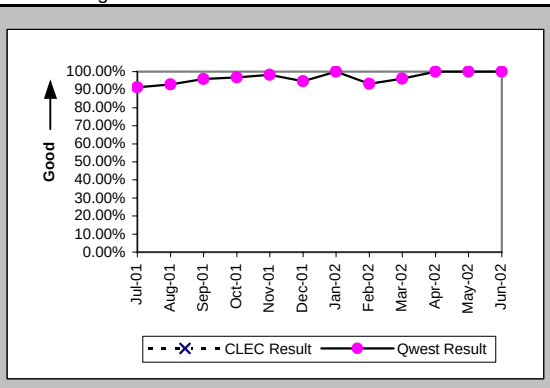
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

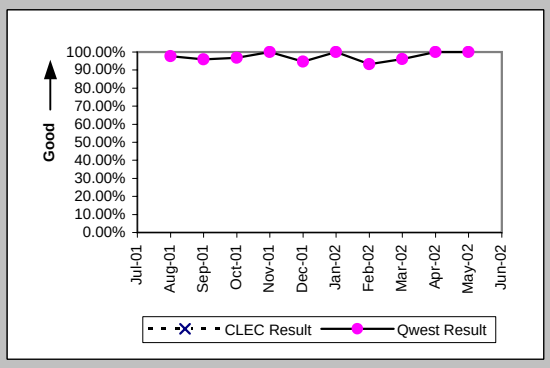
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	46	91.30%		
Aug-01					39	42	92.86%		
Sep-01					48	50	96.00%		
Oct-01					61	63	96.83%		
Nov-01					54	55	98.18%		
Dec-01					35	37	94.59%		
Jan-02					43	43	100.00%		
Feb-02					42	45	93.33%		
Mar-02					25	26	96.15%		
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02					47	47	100.00%		



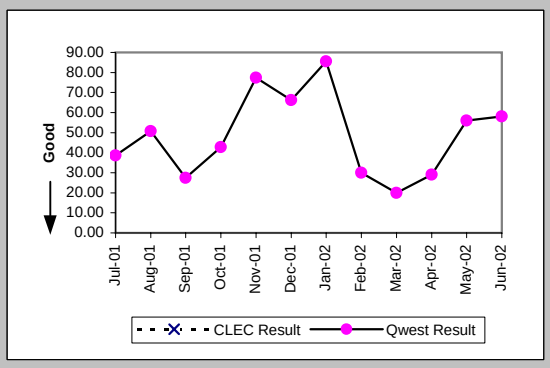
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					41	42	97.62%		
Sep-01					48	50	96.00%		
Oct-01					61	63	96.83%		
Nov-01					55	55	100.00%		
Dec-01					35	37	94.59%		
Jan-02					43	43	100.00%		
Feb-02					42	45	93.33%		
Mar-02					25	26	96.15%		
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

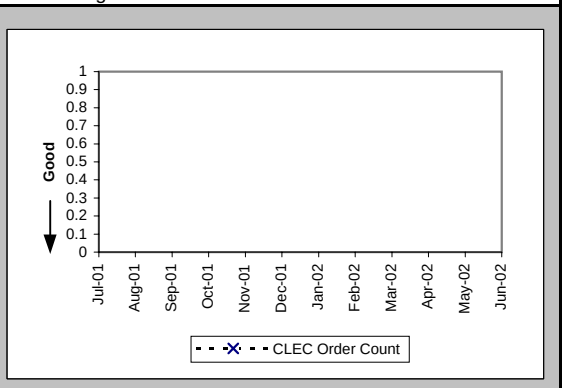
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					849	22	38.59		
Aug-01					862	17	50.71		
Sep-01					657	24	27.38		
Oct-01					684	16	42.75		
Nov-01					697	9	77.44		
Dec-01					729	11	66.27		
Jan-02					428	5	85.60		
Feb-02					180	6	30.00		
Mar-02					159	8	19.88		
Apr-02					290	10	29.00		
May-02					617	11	56.09		
Jun-02					639	11	58.09		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

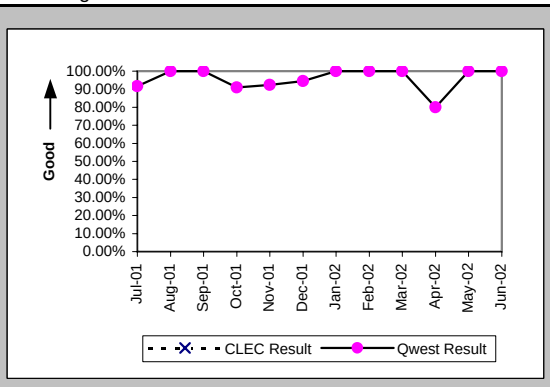
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

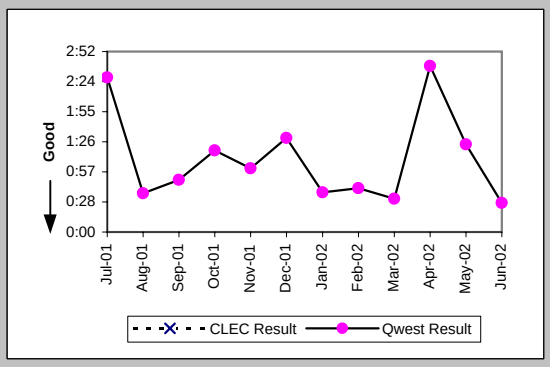
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	91.67%		
Aug-01					5	5	100.00%		
Sep-01					15	15	100.00%		
Oct-01					10	11	90.91%		
Nov-01					12	13	92.31%		
Dec-01					17	18	94.44%		
Jan-02					14	14	100.00%		
Feb-02					9	9	100.00%		
Mar-02					12	12	100.00%		
Apr-02					4	5	80.00%		
May-02					8	8	100.00%		
Jun-02					14	14	100.00%		



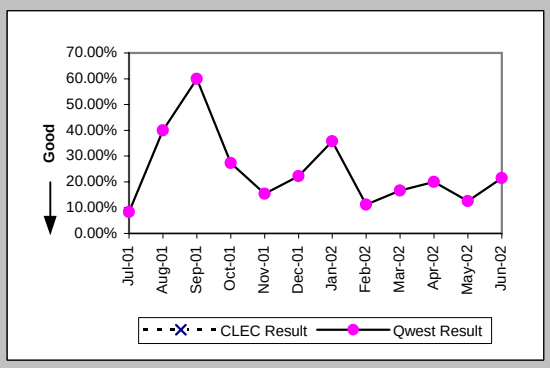
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29:41	12	2:28		
Aug-01					3:07	5	0:37		
Sep-01					12:27	15	0:50		
Oct-01					14:20	11	1:18		
Nov-01					13:18	13	1:01		
Dec-01					26:59	18	1:30		
Jan-02					8:46	14	0:38		
Feb-02					6:20	9	0:42		
Mar-02					6:20	12	0:32		
Apr-02					13:17	5	2:39		
May-02					11:14	8	1:24		
Jun-02					6:29	14	0:28		



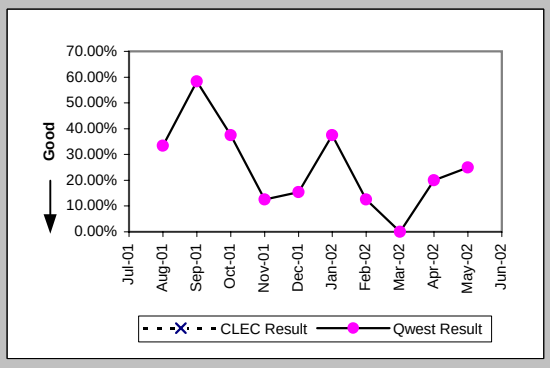
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	12	8.33%		
Aug-01					2	5	40.00%		
Sep-01					9	15	60.00%		
Oct-01					3	11	27.27%		
Nov-01					2	13	15.38%		
Dec-01					4	18	22.22%		
Jan-02					5	14	35.71%		
Feb-02					1	9	11.11%		
Mar-02					2	12	16.67%		
Apr-02					1	5	20.00%		
May-02					1	8	12.50%		
Jun-02					3	14	21.43%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

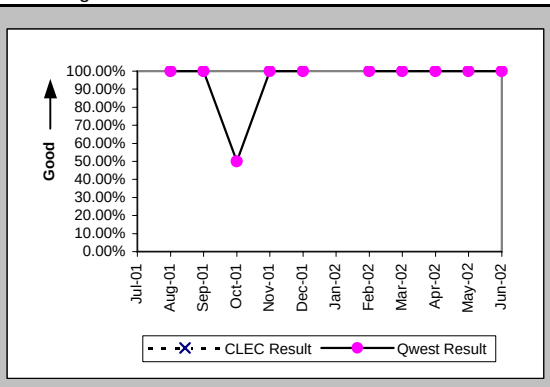
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					7	12	58.33%		
Oct-01					3	8	37.50%		
Nov-01					1	8	12.50%		
Dec-01					2	13	15.38%		
Jan-02					3	8	37.50%		
Feb-02					1	8	12.50%		
Mar-02					0	6	0.00%		
Apr-02					1	5	20.00%		
May-02					1	4	25.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

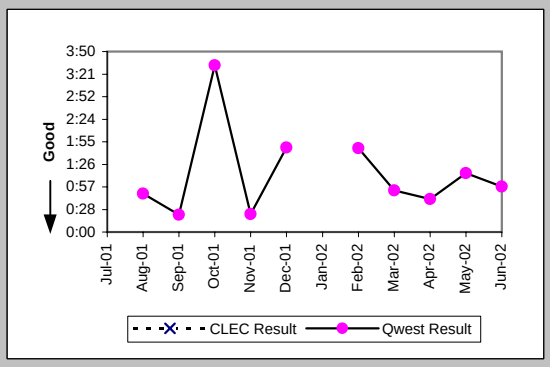
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	4	50.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					3	3	100.00%		
Mar-02					5	5	100.00%		
Apr-02					2	2	100.00%		
May-02					4	4	100.00%		
Jun-02					2	2	100.00%		



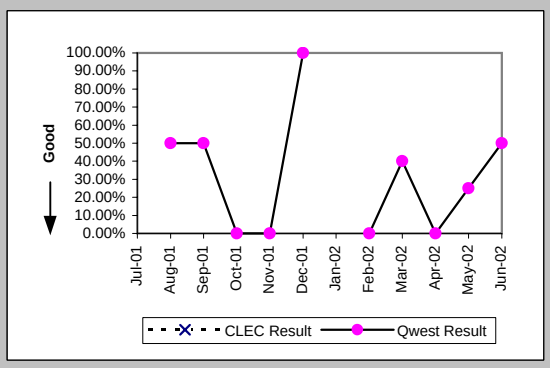
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3:17	4	0:49		
Sep-01					0:45	2	0:22		
Oct-01					14:12	4	3:33		
Nov-01					0:46	2	0:23		
Dec-01					1:48	1	1:48		
Jan-02									
Feb-02					5:22	3	1:47		
Mar-02					4:26	5	0:53		
Apr-02					1:23	2	0:42		
May-02					5:02	4	1:15		
Jun-02					1:56	2	0:58		



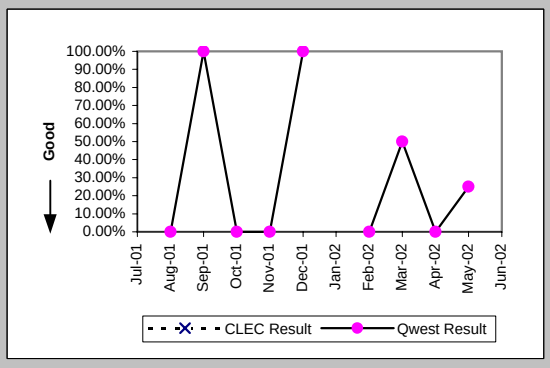
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	4	50.00%		
Sep-01					1	2	50.00%		
Oct-01					0	4	0.00%		
Nov-01					0	2	0.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	3	0.00%		
Mar-02					2	5	40.00%		
Apr-02					0	2	0.00%		
May-02					1	4	25.00%		
Jun-02					1	2	50.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

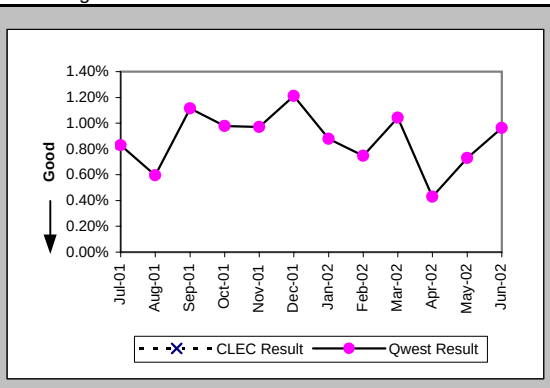
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	2	0.00%		
Sep-01					1	1	100.00%		
Oct-01					0	3	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	1	0.00%		
May-02					1	4	25.00%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

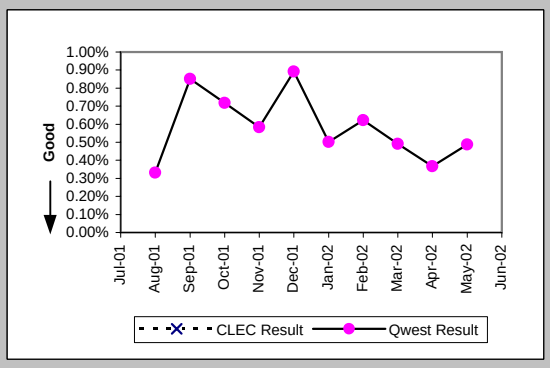
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	1446	0.83%		
Aug-01					9	1508	0.60%		
Sep-01					17	1527	1.11%		
Oct-01					15	1532	0.98%		
Nov-01					15	1545	0.97%		
Dec-01					19	1569	1.21%		
Jan-02					14	1594	0.88%		
Feb-02					12	1607	0.75%		
Mar-02					17	1631	1.04%		
Apr-02					7	1633	0.43%		
May-02					12	1642	0.73%		
Jun-02					16	1660	0.96%		



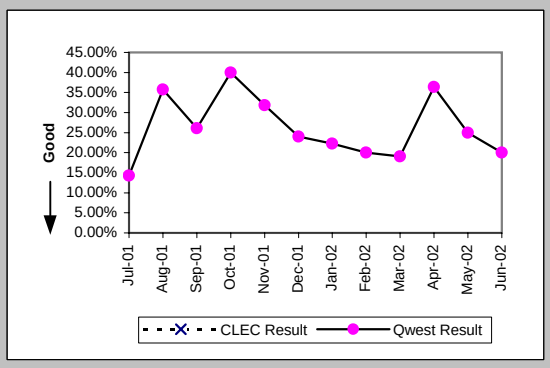
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1508	0.33%		
Sep-01					13	1527	0.85%		
Oct-01					11	1532	0.72%		
Nov-01					9	1545	0.58%		
Dec-01					14	1569	0.89%		
Jan-02					8	1594	0.50%		
Feb-02					10	1607	0.62%		
Mar-02					8	1631	0.49%		
Apr-02					6	1633	0.37%		
May-02					8	1642	0.49%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

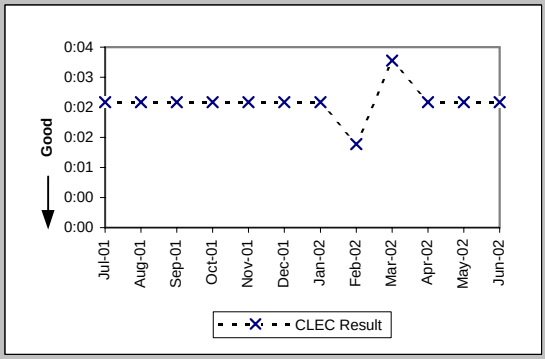
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	14	14.29%		
Aug-01					5	14	35.71%		
Sep-01					6	23	26.09%		
Oct-01					10	25	40.00%		
Nov-01					7	22	31.82%		
Dec-01					6	25	24.00%		
Jan-02					4	18	22.22%		
Feb-02					3	15	20.00%		
Mar-02					4	21	19.05%		
Apr-02					4	11	36.36%		
May-02					4	16	25.00%		
Jun-02					4	20	20.00%		



Checklist #4 - Unbundled Loop Cutovers

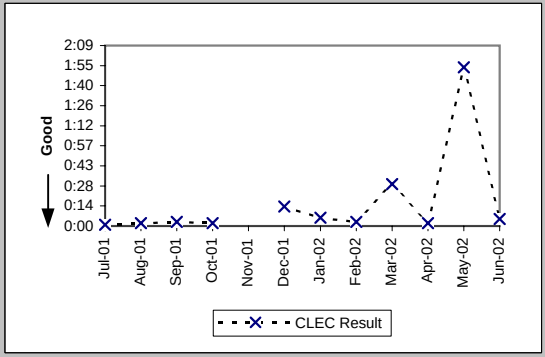
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	34:54	701	0:03
Aug-01	38:54	912	0:03
Sep-01	42:08	747	0:03
Oct-01	44:10	898	0:03
Nov-01	98:13	1929	0:03
Dec-01	141:58	2527	0:03
Jan-02	43:40	948	0:03
Feb-02	36:02	892	0:02
Mar-02	43:53	744	0:04
Apr-02	42:46	902	0:03
May-02	91:21	1819	0:03
Jun-02	43:56	935	0:03



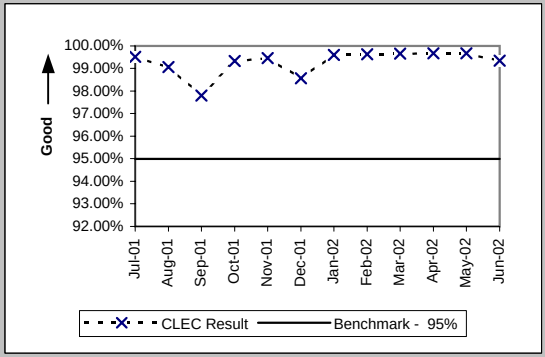
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0:02	2	0:01
Aug-01	0:03	2	0:02
Sep-01	0:28	11	0:03
Oct-01	0:07	4	0:02
Nov-01			
Dec-01	0:43	3	0:14
Jan-02	0:22	4	0:06
Feb-02	0:03	1	0:03
Mar-02	0:30	1	0:30
Apr-02	0:02	1	0:02
May-02	7:36	4	1:54
Jun-02	0:05	1	0:05



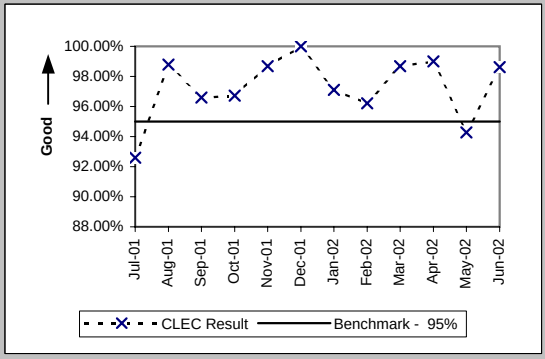
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	209	210	99.52%
Aug-01	212	214	99.07%
Sep-01	222	227	97.80%
Oct-01	296	298	99.33%
Nov-01	550	553	99.46%
Dec-01	687	697	98.57%
Jan-02	253	254	99.61%
Feb-02	268	269	99.63%
Mar-02	288	289	99.65%
Apr-02	299	300	99.67%
May-02	602	604	99.67%
Jun-02	303	305	99.34%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

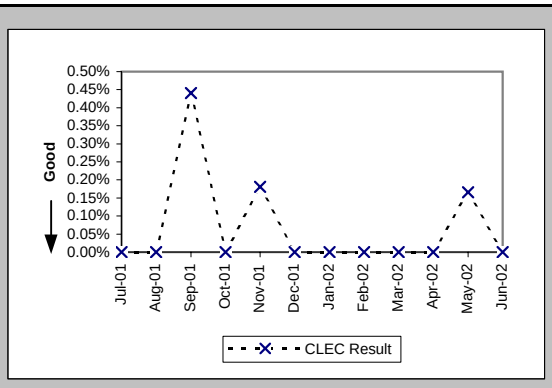
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	100	108	92.59%
Aug-01	162	164	98.78%
Sep-01	170	176	96.59%
Oct-01	148	153	96.73%
Nov-01	75	76	98.68%
Dec-01	99	99	100.00%
Jan-02	101	104	97.12%
Feb-02	76	79	96.20%
Mar-02	75	76	98.68%
Apr-02	100	101	99.01%
May-02	99	105	94.29%
Jun-02	71	72	98.61%



Checklist #4 - Unbundled Loop Cutovers

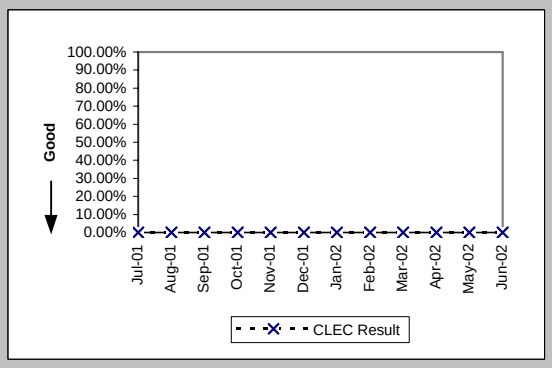
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	210	0.00%
Aug-01	0	214	0.00%
Sep-01	1	227	0.44%
Oct-01	0	298	0.00%
Nov-01	1	553	0.18%
Dec-01	0	697	0.00%
Jan-02	0	254	0.00%
Feb-02	0	269	0.00%
Mar-02	0	289	0.00%
Apr-02	0	300	0.00%
May-02	1	604	0.17%
Jun-02	0	305	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

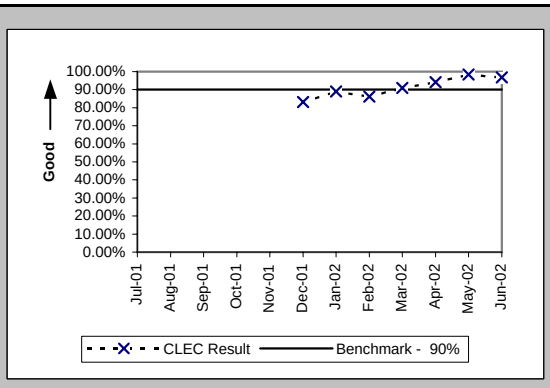
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	108	0.00%
Aug-01	0	164	0.00%
Sep-01	0	176	0.00%
Oct-01	0	153	0.00%
Nov-01	0	76	0.00%
Dec-01	0	99	0.00%
Jan-02	0	104	0.00%
Feb-02	0	79	0.00%
Mar-02	0	76	0.00%
Apr-02	0	101	0.00%
May-02	0	105	0.00%
Jun-02	0	72	0.00%



Checklist #4 - Unbundled Loop - Conditioned

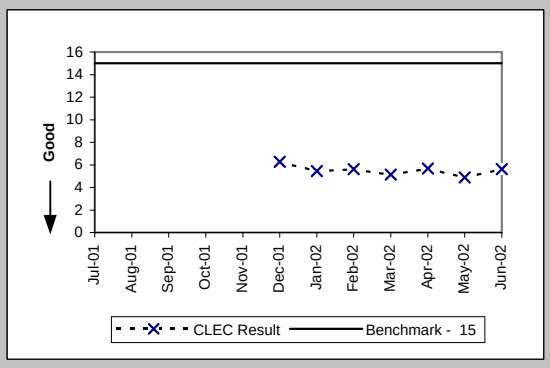
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	59	71	83.10%	37.48%
Jan-02	97	109	88.99%	31.30%
Feb-02	50	58	86.21%	34.48%
Mar-02	61	67	91.04%	28.55%
Apr-02	49	52	94.23%	23.32%
May-02	60	61	98.36%	12.70%
Jun-02	62	64	96.88%	17.40%



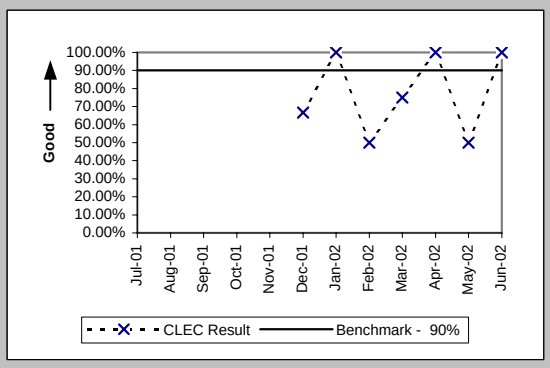
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	219	35	6.26	4.41
Jan-02	571	105	5.44	5.33
Feb-02	332	59	5.63	4.77
Mar-02	339	66	5.14	4.32
Apr-02	295	52	5.67	4.08
May-02	274	56	4.89	3.58
Jun-02	354	63	5.62	4.39



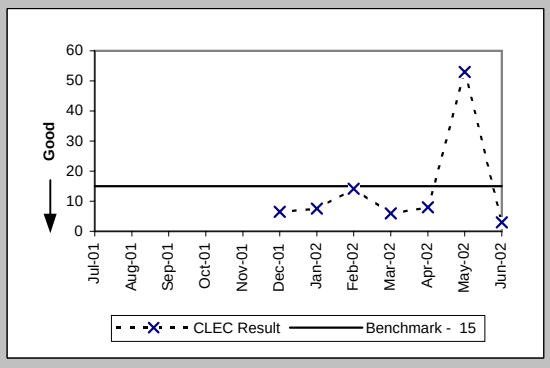
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	2	3	66.67%	47.14%
Jan-02	5	5	100.00%	0.00%
Feb-02	4	8	50.00%	50.00%
Mar-02	3	4	75.00%	43.30%
Apr-02	3	3	100.00%	0.00%
May-02	1	2	50.00%	50.00%
Jun-02	3	3	100.00%	0.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

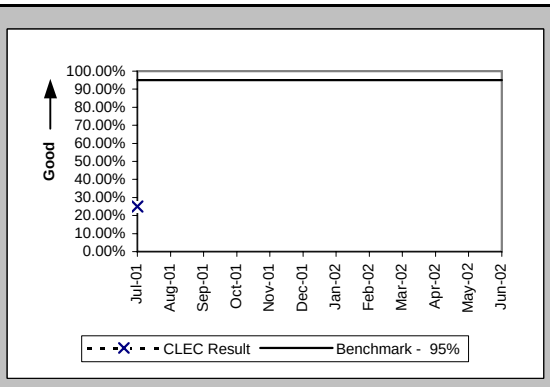
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	13	2	6.50	4.95
Jan-02	53	7	7.57	7.52
Feb-02	85	6	14.17	12.83
Mar-02	24	4	6.00	3.56
Apr-02	24	3	8.00	6.24
May-02	106	2	53.00	56.57
Jun-02	9	3	3.00	0.00



Checklist #4 - Line Sharing Installation

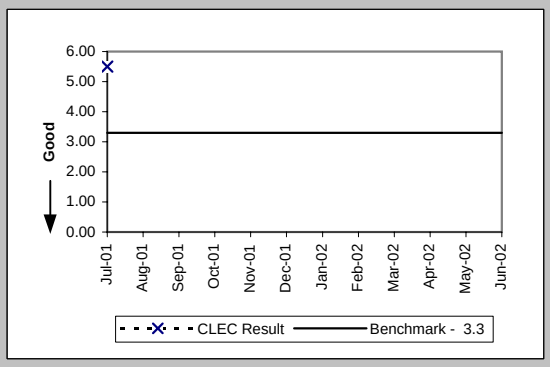
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	4	25.00%	43.30%
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



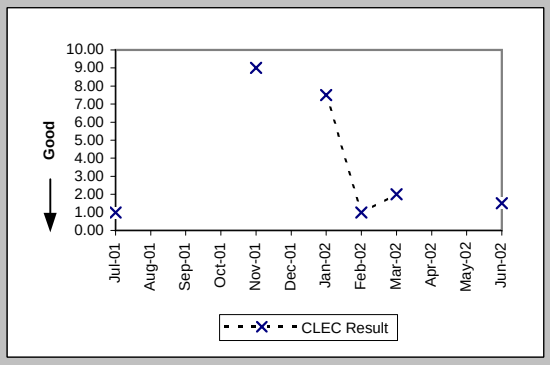
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	22	4	5.50	2.65
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



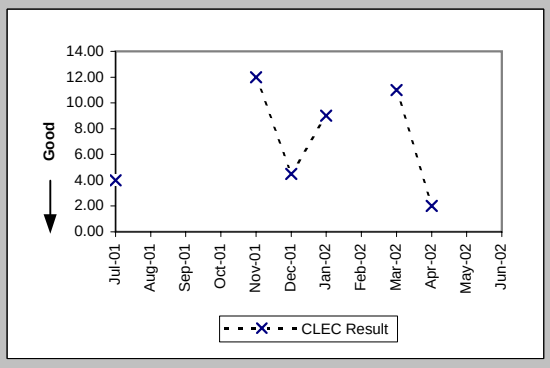
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	2	2	1.00	0.00
Aug-01				
Sep-01				
Oct-01				
Nov-01	9	1	9.00	
Dec-01				
Jan-02	15	2	7.50	9.19
Feb-02	2	2	1.00	0.00
Mar-02	6	3	2.00	1.73
Apr-02				
May-02				
Jun-02	3	2	1.50	0.71



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

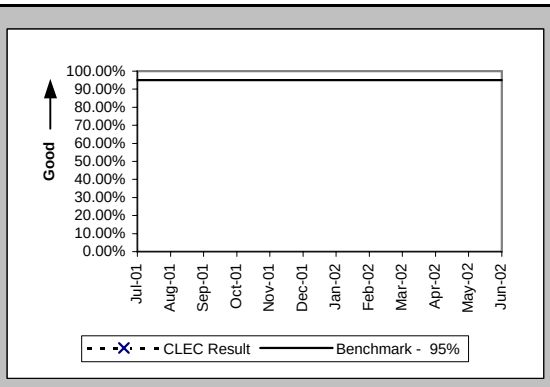
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	1	4.00	
Aug-01				
Sep-01				
Oct-01				
Nov-01	12	1	12.00	
Dec-01	18	4	4.50	5.07
Jan-02	9	1	9.00	
Feb-02				
Mar-02	11	1	11.00	
Apr-02	2	1	2.00	
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

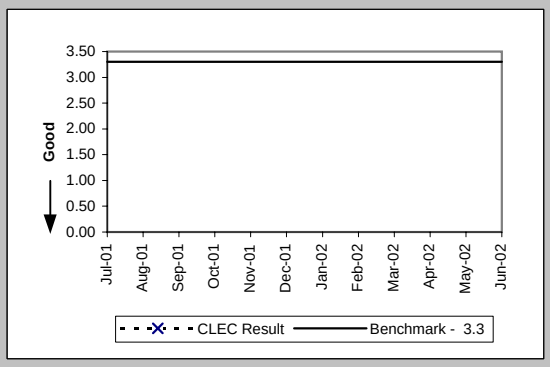
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



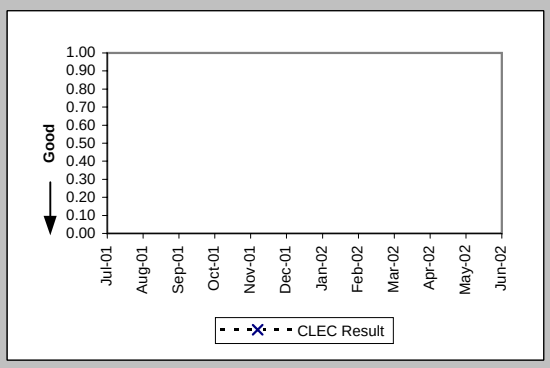
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



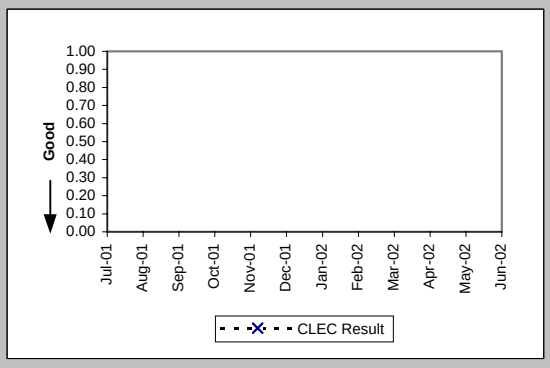
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

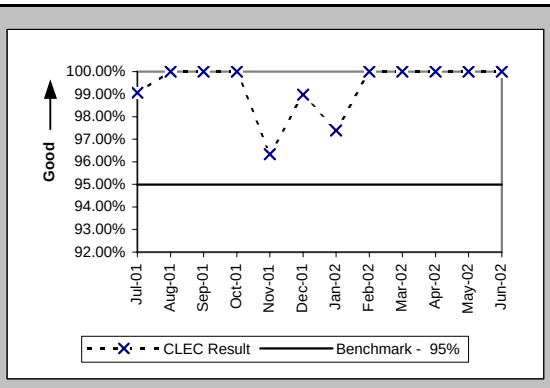
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

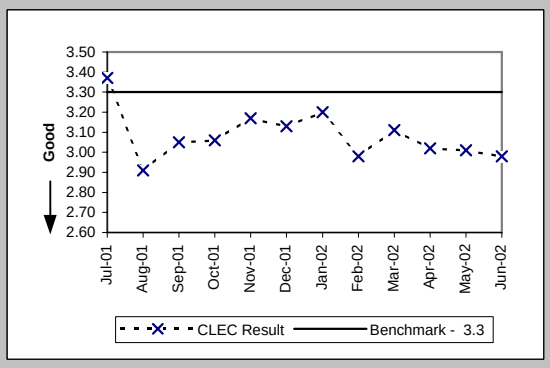
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	106	107	99.07%	9.62%
Aug-01	115	115	100.00%	0.00%
Sep-01	85	85	100.00%	0.00%
Oct-01	128	128	100.00%	0.00%
Nov-01	79	82	96.34%	18.77%
Dec-01	97	98	98.98%	10.05%
Jan-02	112	115	97.39%	15.94%
Feb-02	94	94	100.00%	0.00%
Mar-02	90	90	100.00%	0.00%
Apr-02	93	93	100.00%	0.00%
May-02	92	92	100.00%	0.00%
Jun-02	86	86	100.00%	0.00%



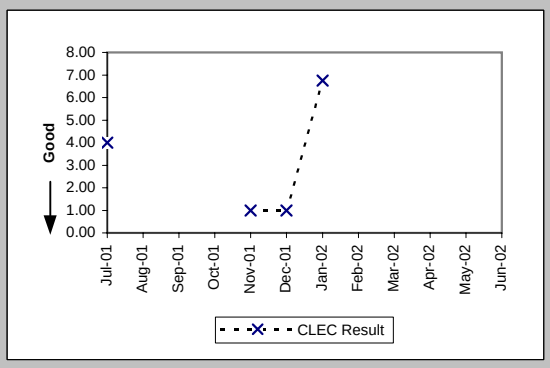
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	175	52	3.37	0.99
Aug-01	236	81	2.91	0.39
Sep-01	223	73	3.05	0.37
Oct-01	361	118	3.06	0.38
Nov-01	200	63	3.17	0.77
Dec-01	122	39	3.13	0.89
Jan-02	342	107	3.20	1.80
Feb-02	271	91	2.98	0.26
Mar-02	271	87	3.11	1.31
Apr-02	278	92	3.02	0.21
May-02	271	90	3.01	0.11
Jun-02	241	81	2.98	0.16



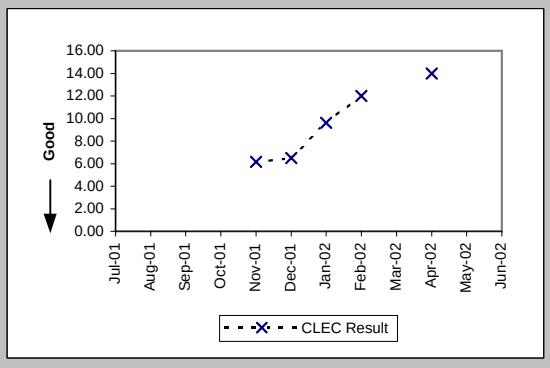
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	1	4.00	
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	1.00	
Dec-01	1	1	1.00	
Jan-02	27	4	6.75	4.86
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

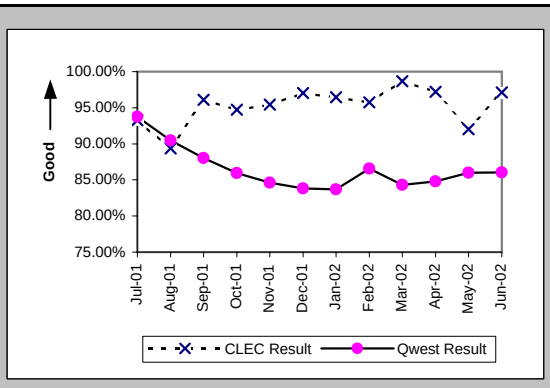
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	123	20	6.15	4.61
Dec-01	39	6	6.50	4.37
Jan-02	77	8	9.62	3.11
Feb-02	12	1	12.00	
Mar-02				
Apr-02	14	1	14.00	
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

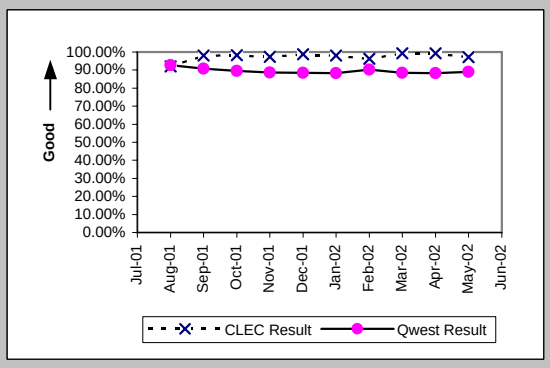
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	111	119	93.28%	25.04%	46075	49156	93.73%	0.25	-0.85
Aug-01	101	113	89.38%	30.81%	32524	35954	90.46%	0.42	-0.74
Sep-01	98	102	96.08%	19.41%	20117	22849	88.04%	-2.5	-2.52
Oct-01	108	114	94.74%	22.33%	16792	19538	85.95%	-2.69	-2.64
Nov-01	147	154	95.45%	20.83%	16258	19213	84.62%	-3.71	-3.26
Dec-01	163	168	97.02%	16.99%	14565	17372	83.84%	-4.62	-3.81
Jan-02	191	198	96.46%	18.47%	14891	17794	83.69%	-4.84	-3.94
Feb-02	180	188	95.74%	20.18%	14901	17216	86.55%	-3.67	-3.23
Mar-02	148	150	98.67%	11.47%	13317	15797	84.30%	-4.81	-3.93
Apr-02	140	144	97.22%	16.43%	13975	16480	84.80%	-4.13	-3.51
May-02	127	138	92.03%	27.08%	15355	17852	86.01%	-2.03	-2.23
Jun-02	135	139	97.12%	16.72%	15840	18410	86.04%	-3.76	-3.28



New Service Installation Quality (Percent) (OP-5*) (Parity)

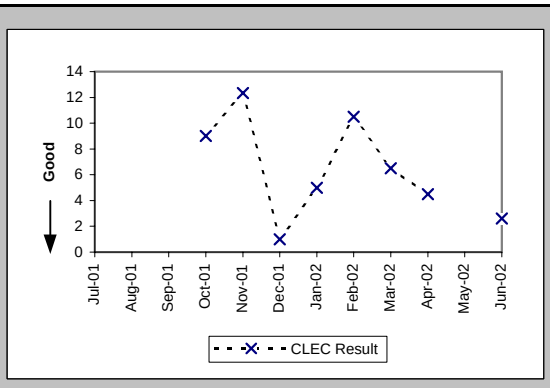
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	104	113	92.04%	27.07%	33347	35954	92.75%	0.33	-0.8
Sep-01	100	102	98.04%	13.86%	20726	22849	90.71%	-2.54	-2.55
Oct-01	112	114	98.25%	13.13%	17490	19538	89.52%	-3.03	-2.84
Nov-01	150	154	97.40%	15.91%	17027	19213	88.62%	-3.42	-3.08
Dec-01	166	168	98.81%	10.85%	15374	17372	88.50%	-4.17	-3.53
Jan-02	194	198	97.98%	14.07%	15715	17794	88.32%	-4.21	-3.56
Feb-02	181	188	96.28%	18.93%	15527	17216	90.19%	-2.79	-2.7
Mar-02	149	150	99.33%	8.14%	13972	15797	88.45%	-4.15	-3.52
Apr-02	143	144	99.31%	8.30%	14557	16480	88.33%	-4.08	-3.48
May-02	134	138	97.10%	16.78%	15877	17852	88.94%	-3.05	-2.85
Jun-02									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

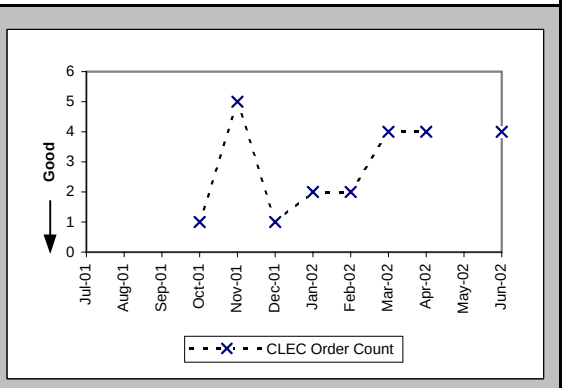
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	27	3	9.00	7.55
Nov-01	74	6	12.33	13.57
Dec-01	1	1	1.00	
Jan-02	15	3	5.00	5.57
Feb-02	21	2	10.50	0.71
Mar-02	26	4	6.50	4.20
Apr-02	18	4	4.50	3.51
May-02				
Jun-02	13	5	2.60	3.29



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

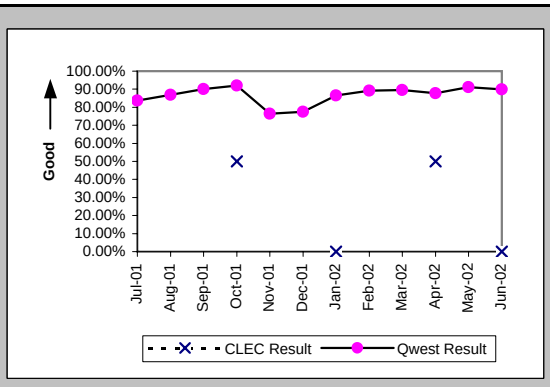
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	1
Nov-01	5
Dec-01	1
Jan-02	2
Feb-02	2
Mar-02	4
Apr-02	4
May-02	
Jun-02	4



Checklist #4 - Line Sharing Repair

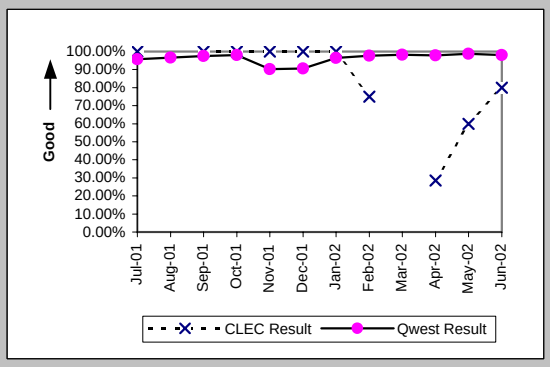
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6481	7750	83.63%		
Aug-01					6785	7809	86.89%		
Sep-01					5250	5827	90.10%		
Oct-01	1	2	50.00%	50.00%	4781	5191	92.10%	1.41	-0.14
Nov-01					5079	6648	76.40%		
Dec-01					4274	5510	77.57%		
Jan-02	0	2	0.00%	0.00%	4014	4638	86.55%	2.38	0.44
Feb-02					3458	3874	89.26%		
Mar-02					3965	4432	89.46%		
Apr-02	1	2	50.00%	50.00%	5344	6085	87.82%	1.17	-0.29
May-02					5086	5580	91.15%		
Jun-02	0	1	0.00%	0.00%	5373	5979	89.86%	1.64	0



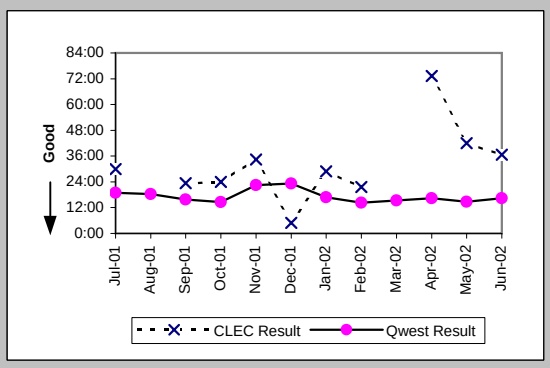
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	9825	10253	95.83%	-0.21	-1.13
Aug-01					10102	10454	96.63%		
Sep-01	1	1	100.00%	0.00%	7623	7812	97.58%	-0.16	-1.1
Oct-01	3	3	100.00%	0.00%	7014	7158	97.99%	-0.25	-1.15
Nov-01	2	2	100.00%	0.00%	8368	9270	90.27%	-0.46	-1.28
Dec-01	1	1	100.00%	0.00%	7428	8192	90.67%	-0.32	-1.19
Jan-02	2	2	100.00%	0.00%	6530	6766	96.51%	-0.27	-1.16
Feb-02	3	4	75.00%	43.30%	5158	5282	97.65%	1.68	0.02
Mar-02					5961	6066	98.27%		
Apr-02	2	7	28.57%	45.18%	8001	8175	97.87%	5.37	2.27
May-02	3	5	60.00%	48.99%	7300	7393	98.74%	3.18	0.93
Jun-02	8	10	80.00%	40.00%	7727	7885	98.00%	2.4	0.46



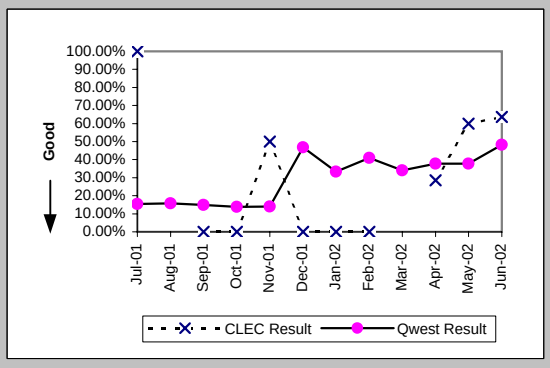
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29:54	1	29:54		194492:55	10253	18:58	1.24	-0.24
Aug-01					190727:58	10454	18:15		
Sep-01	23:23	1	23:23		123597:01	7812	15:49	0.9	-0.45
Oct-01	71:52	3	23:57	3:46	104217:23	7158	14:34	1.28	-0.22
Nov-01	68:41	2	34:21	6:56	207796:09	9270	22:25	0.96	-0.42
Dec-01	4:56	1	4:56		190604:04	8192	23:16	-0.73	-1.44
Jan-02	57:42	2	28:51	3:31	113494:43	6766	16:46	1.37	-0.17
Feb-02	86:14	4	21:34	31:01	75450:18	5282	14:17	1.16	-0.29
Mar-02					92680:16	6066	15:17		
Apr-02	513:15	7	73:19	35:56	134298:30	8175	16:26	3.72	1.26
May-02	210:18	5	42:04	18:36	108639:30	7393	14:42	2.65	0.61
Jun-02	366:30	10	36:39	23:25	129000:21	7885	16:22	2.58	0.57



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

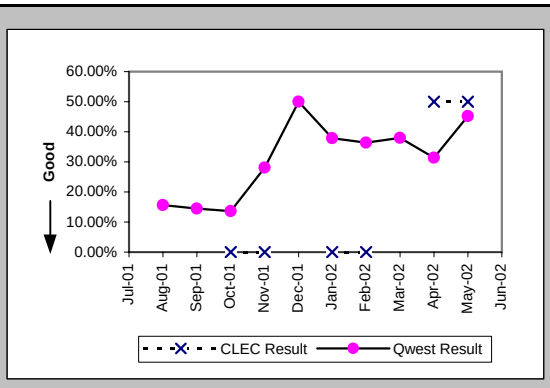
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1615	10470	15.43%	1.43	-0.13
Aug-01					1673	10602	15.78%		
Sep-01	0	1	0.00%	0.00%	1175	7921	14.83%	-0.42	-1.25
Oct-01	0	3	0.00%	0.00%	1001	7262	13.78%	-0.69	-1.42
Nov-01	1	2	50.00%	50.00%	1310	9398	13.94%	1.08	-0.34
Dec-01	0	1	0.00%	0.00%	29	62	46.77%	-0.93	-1.57
Jan-02	0	2	0.00%	0.00%	19	57	33.33%	-0.98	-1.6
Feb-02	0	4	0.00%	0.00%	18	44	40.91%	-1.59	-1.97
Mar-02					17	50	34.00%		
Apr-02	2	7	28.57%	45.18%	17	45	37.78%	-0.47	-1.28
May-02	3	5	60.00%	48.99%	20	53	37.74%	0.89	-0.46
Jun-02	7	11	63.64%	48.10%	26	54	48.15%	0.89	-0.46



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

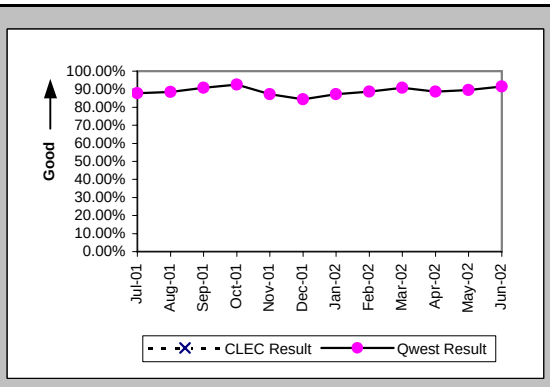
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1455	9303	15.64%		
Sep-01					1009	6993	14.43%		
Oct-01	0	1	0.00%	0.00%	862	6325	13.63%	-0.4	-1.24
Nov-01	0	1	0.00%	0.00%	9	32	28.13%	-0.62	-1.37
Dec-01					20	40	50.00%		
Jan-02	0	2	0.00%	0.00%	14	37	37.84%	-1.07	-1.65
Feb-02	0	4	0.00%	0.00%	8	22	36.36%	-1.39	-1.85
Mar-02					11	29	37.93%		
Apr-02	1	2	50.00%	50.00%	11	35	31.43%	0.42	-0.74
May-02	2	4	50.00%	50.00%	14	31	45.16%	0.12	-0.93
Jun-02									



Checklist #4 - Line Sharing Repair

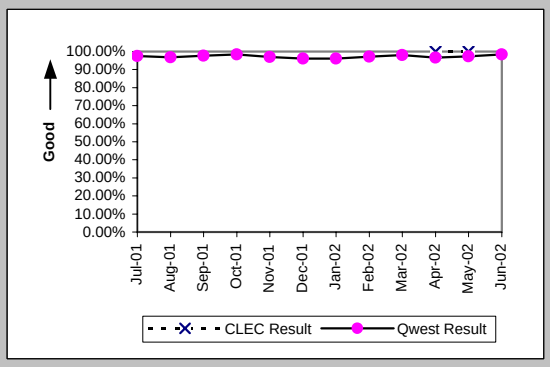
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1590	1812	87.75%		
Aug-01					1660	1877	88.44%		
Sep-01					1163	1282	90.72%		
Oct-01					1076	1162	92.60%		
Nov-01					1147	1314	87.29%		
Dec-01					928	1099	84.44%		
Jan-02					1140	1306	87.29%		
Feb-02					770	868	88.71%		
Mar-02					818	901	90.79%		
Apr-02					1007	1137	88.57%		
May-02					928	1036	89.58%		
Jun-02					1358	1485	91.45%		



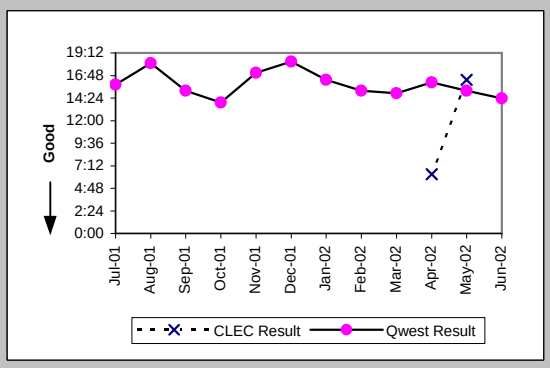
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2325	2385	97.48%		
Aug-01					2438	2520	96.75%		
Sep-01					1746	1788	97.65%		
Oct-01					1571	1597	98.37%		
Nov-01					1770	1824	97.04%		
Dec-01					1539	1601	96.13%		
Jan-02					1716	1785	96.13%		
Feb-02					1151	1185	97.13%		
Mar-02					1251	1277	97.96%		
Apr-02	1	1	100.00%	0.00%	1511	1565	96.55%	-0.19	-1.11
May-02	1	1	100.00%	0.00%	1420	1459	97.33%	-0.17	-1.1
Jun-02					1875	1904	98.48%		



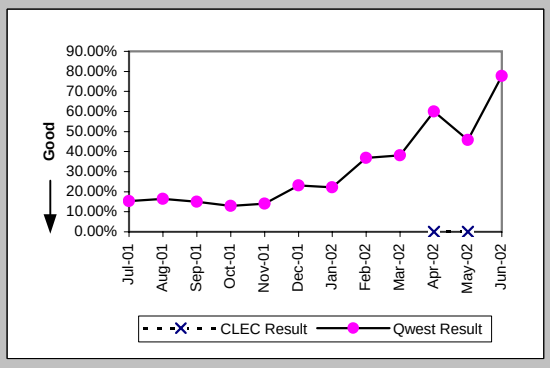
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37724:45	2385	15:49		
Aug-01					45601:02	2520	18:06		
Sep-01					27171:02	1788	15:12		
Oct-01					22217:47	1597	13:55		
Nov-01					31183:08	1824	17:06		
Dec-01					29281:29	1601	18:17		
Jan-02					29167:02	1785	16:20		
Feb-02					18020:58	1185	15:12		
Mar-02					19036:08	1277	14:54		
Apr-02	6:17	1	6:17		25131:34	1565	16:04	-0.66	-1.4
May-02	16:20	1	16:20		22168:04	1459	15:12	0.06	-0.96
Jun-02					27326:20	1904	14:21		



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

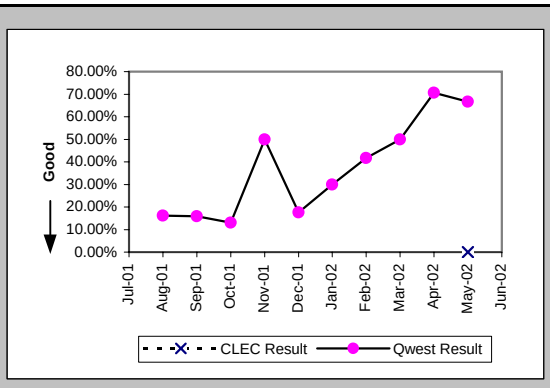
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					371	2430	15.27%		
Aug-01					421	2551	16.50%		
Sep-01					271	1810	14.97%		
Oct-01					209	1608	13.00%		
Nov-01					261	1852	14.09%		
Dec-01					6	26	23.08%		
Jan-02					6	27	22.22%		
Feb-02					7	19	36.84%		
Mar-02					8	21	38.10%		
Apr-02	0	1	0.00%	0.00%	15	25	60.00%	-1.2	-1.73
May-02	0	1	0.00%	0.00%	11	24	45.83%	-0.9	-1.55
Jun-02					7	9	77.78%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

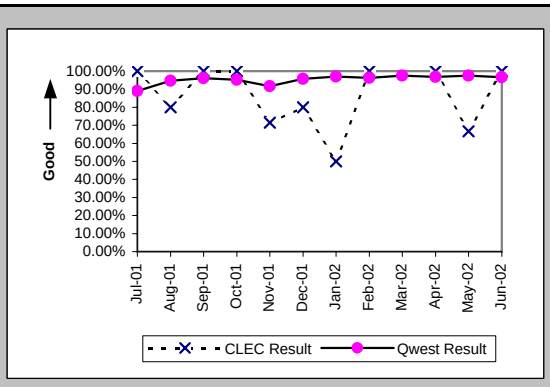
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					361	2228	16.20%		
Sep-01					258	1627	15.86%		
Oct-01					181	1380	13.12%		
Nov-01					7	14	50.00%		
Dec-01					3	17	17.65%		
Jan-02					3	10	30.00%		
Feb-02					5	12	41.67%		
Mar-02					6	12	50.00%		
Apr-02					12	17	70.59%		
May-02	0	1	0.00%	0.00%	2	3	66.67%	-1.22	-1.74
Jun-02									



Checklist #4 - Line Sharing Repair

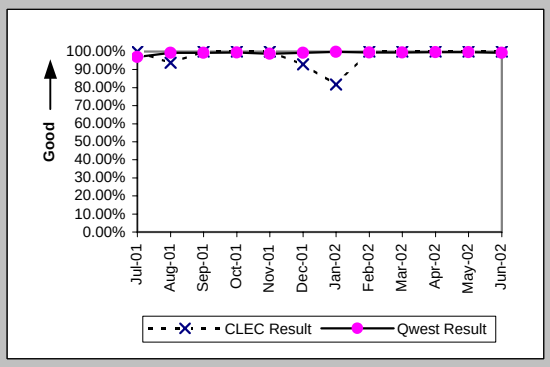
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3212	3607	89.05%	-0.5	-1.3
Aug-01	4	5	80.00%	40.00%	2779	2934	94.72%	1.12	-0.32
Sep-01	2	2	100.00%	0.00%	2090	2176	96.05%	-0.29	-1.17
Oct-01	1	1	100.00%	0.00%	2362	2481	95.20%	-0.22	-1.14
Nov-01	5	7	71.43%	45.18%	2295	2502	91.73%	1.55	-0.06
Dec-01	4	5	80.00%	40.00%	2198	2295	95.77%	1.25	-0.24
Jan-02	1	2	50.00%	50.00%	2321	2393	96.99%	1.89	0.15
Feb-02	1	1	100.00%	0.00%	1858	1930	96.27%	-0.2	-1.12
Mar-02					2508	2574	97.44%		
Apr-02	4	4	100.00%	0.00%	2002	2068	96.81%	-0.36	-1.22
May-02	2	3	66.67%	47.14%	1615	1656	97.52%	1.79	0.09
Jun-02	2	2	100.00%	0.00%	1767	1828	96.66%	-0.26	-1.16



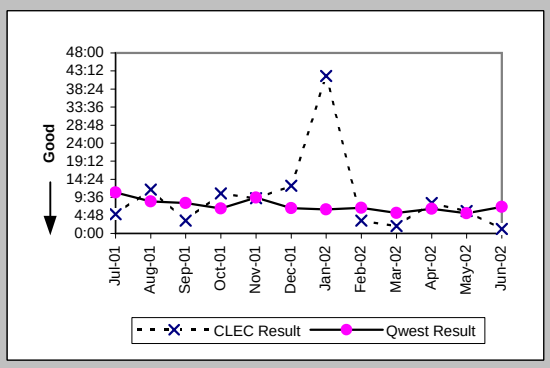
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	15	100.00%	0.00%	5300	5468	96.93%	-0.69	-1.42
Aug-01	15	16	93.75%	24.21%	5116	5153	99.28%	1.58	-0.04
Sep-01	6	6	100.00%	0.00%	3847	3872	99.35%	-0.2	-1.12
Oct-01	6	6	100.00%	0.00%	4406	4430	99.46%	-0.18	-1.11
Nov-01	15	15	100.00%	0.00%	4559	4617	98.74%	-0.44	-1.27
Dec-01	13	14	92.86%	25.75%	4190	4219	99.31%	1.66	0.01
Jan-02	9	11	81.82%	38.57%	4574	4585	99.76%	3.6	1.19
Feb-02	14	14	100.00%	0.00%	3740	3759	99.49%	-0.27	-1.16
Mar-02	4	4	100.00%	0.00%	4907	4929	99.55%	-0.13	-1.08
Apr-02	11	11	100.00%	0.00%	3893	3906	99.67%	-0.19	-1.12
May-02	18	18	100.00%	0.00%	3319	3331	99.64%	-0.25	-1.15
Jun-02	7	7	100.00%	0.00%	3343	3368	99.26%	-0.23	-1.14



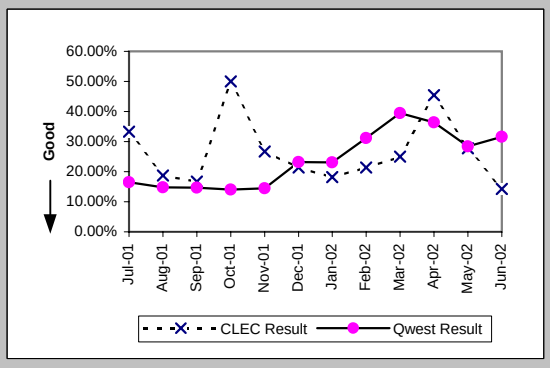
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	76:39	15	5:07	7:21	59611:57	5468	10:54	-1.24	-1.75
Aug-01	186:19	16	11:39	15:55	43856:31	5153	8:31	1.17	-0.29
Sep-01	20:18	6	3:23	3:56	31258:01	3872	8:04	-0.77	-1.47
Oct-01	63:52	6	10:39	15:47	29489:03	4430	6:39	1.02	-0.38
Nov-01	140:14	15	9:21	9:27	44165:57	4617	9:34	-0.07	-1.04
Dec-01	178:01	14	12:43	31:03	28261:59	4219	6:42	1.84	0.12
Jan-02	460:57	11	41:54	88:39	29203:14	4585	6:22	3.72	1.26
Feb-02	48:09	14	3:26	4:04	25443:34	3759	6:46	-1.14	-1.69
Mar-02	7:43	4	1:56	1:08	27045:23	4929	5:29	-0.81	-1.49
Apr-02	89:22	11	8:07	12:58	25664:23	3906	6:34	0.68	-0.58
May-02	107:43	18	5:59	7:45	17751:48	3331	5:20	0.45	-0.73
Jun-02	8:05	7	1:09	0:36	23686:36	3368	7:02	-1.13	-1.69



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

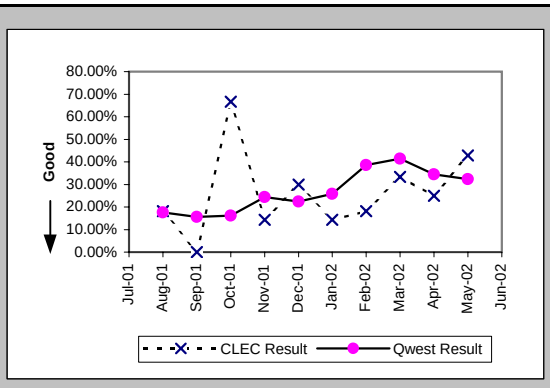
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	15	33.33%	47.14%	902	5468	16.50%	1.6	-0.03
Aug-01	3	16	18.75%	39.03%	760	5153	14.75%	0.48	-0.71
Sep-01	1	6	16.67%	37.27%	569	3872	14.70%	0.2	-0.88
Oct-01	3	6	50.00%	50.00%	622	4430	14.04%	2.02	0.23
Nov-01	4	15	26.67%	44.22%	668	4617	14.47%	1.25	-0.24
Dec-01	3	14	21.43%	41.03%	36	155	23.23%	-0.15	-1.09
Jan-02	2	11	18.18%	38.57%	42	182	23.08%	-0.37	-1.23
Feb-02	3	14	21.43%	41.03%	38	122	31.15%	-0.74	-1.45
Mar-02	1	4	25.00%	43.30%	43	109	39.45%	-0.58	-1.35
Apr-02	5	11	45.45%	49.79%	40	110	36.36%	0.57	-0.65
May-02	5	18	27.78%	44.79%	61	215	28.37%	-0.05	-1.03
Jun-02	1	7	14.29%	34.99%	59	187	31.55%	-0.97	-1.59



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

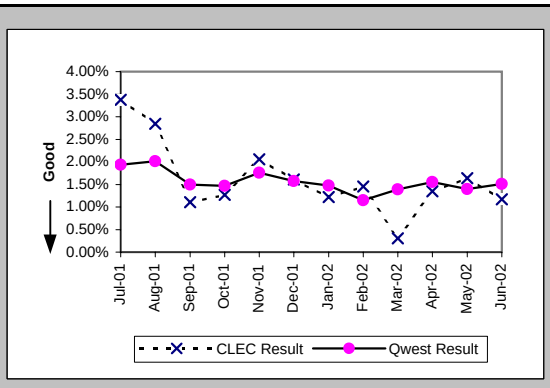
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	11	18.18%	38.57%	432	2453	17.61%	0.11	-0.93
Sep-01	0	2	0.00%	0.00%	305	1948	15.66%	-0.61	-1.37
Oct-01	2	3	66.67%	47.14%	322	2000	16.10%	1.8	0.1
Nov-01	1	7	14.29%	34.99%	21	86	24.42%	-0.6	-1.36
Dec-01	3	10	30.00%	45.83%	22	98	22.45%	0.53	-0.68
Jan-02	1	7	14.29%	34.99%	32	124	25.81%	-0.68	-1.41
Feb-02	2	11	18.18%	38.57%	34	88	38.64%	-1.31	-1.8
Mar-02	1	3	33.33%	47.14%	29	70	41.43%	-0.28	-1.17
Apr-02	1	4	25.00%	43.30%	29	84	34.52%	-0.39	-1.24
May-02	3	7	42.86%	49.49%	42	130	32.31%	0.56	-0.66
Jun-02									



Checklist #4 - Line Sharing Repair

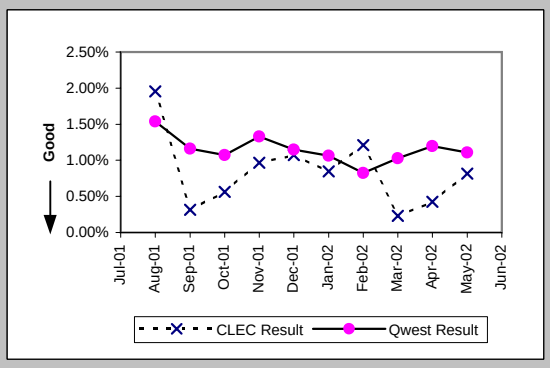
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	474	3.38%	18.06%	18368	947703	1.94%	2.09	0.27
Aug-01	16	563	2.84%	16.62%	18306	909678	2.01%	1.4	-0.15
Sep-01	7	633	1.11%	10.46%	13603	908491	1.50%	-0.81	-1.49
Oct-01	9	708	1.27%	11.20%	13300	906390	1.47%	-0.43	-1.26
Nov-01	17	826	2.06%	14.20%	15867	902900	1.76%	0.66	-0.6
Dec-01	15	933	1.61%	12.58%	14180	899201	1.58%	0.08	-0.95
Jan-02	13	1065	1.22%	10.98%	13260	897809	1.48%	-0.69	-1.42
Feb-02	18	1240	1.45%	11.96%	10330	897136	1.15%	0.99	-0.4
Mar-02	4	1310	0.31%	5.52%	12388	891643	1.39%	-3.35	-3.04
Apr-02	19	1411	1.35%	11.53%	13749	886432	1.55%	-0.62	-1.38
May-02	24	1468	1.63%	12.68%	12302	880279	1.40%	0.77	-0.53
Jun-02	18	1540	1.17%	10.75%	13253	876633	1.51%	-1.1	-1.67



Trouble Rate (Percent) (MR-8*) (Parity)

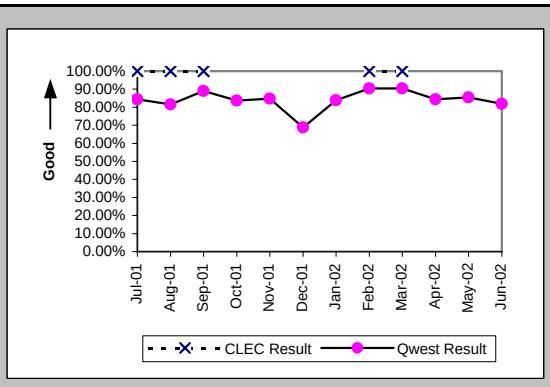
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	11	563	1.95%	13.84%	13984	909678	1.54%	0.8	-0.51
Sep-01	2	633	0.32%	5.61%	10568	908491	1.16%	-1.99	-2.21
Oct-01	4	708	0.57%	7.50%	9705	906390	1.07%	-1.31	-1.79
Nov-01	8	826	0.97%	9.79%	12015	902900	1.33%	-0.91	-1.55
Dec-01	10	933	1.07%	10.30%	10332	899201	1.15%	-0.22	-1.13
Jan-02	9	1065	0.85%	9.15%	9550	897809	1.06%	-0.7	-1.42
Feb-02	15	1240	1.21%	10.93%	7400	897136	0.82%	1.5	-0.09
Mar-02	3	1310	0.23%	4.78%	9150	891643	1.03%	-2.86	-2.74
Apr-02	6	1411	0.43%	6.51%	10621	886432	1.20%	-2.67	-2.62
May-02	12	1468	0.82%	9.00%	9753	880279	1.11%	-1.06	-1.65
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

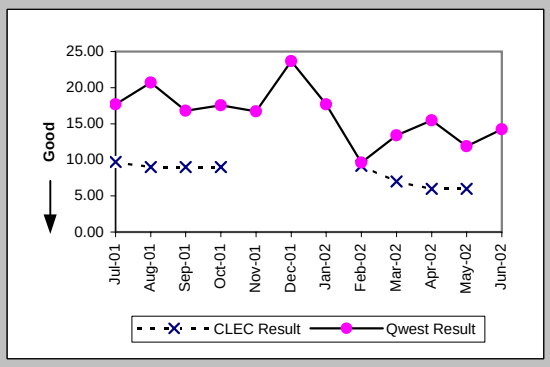
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	146	173	84.39%	-1.38	-1.84
Aug-01	1	1	100.00%	0.00%	150	184	81.52%	-0.47	-1.29
Sep-01	1	1	100.00%	0.00%	145	163	88.96%	-0.35	-1.21
Oct-01					185	221	83.71%		
Nov-01					201	237	84.81%		
Dec-01					150	218	68.81%		
Jan-02					290	346	83.82%		
Feb-02	2	2	100.00%	0.00%	321	355	90.42%	-0.46	-1.28
Mar-02	1	1	100.00%	0.00%	178	197	90.36%	-0.33	-1.2
Apr-02					228	270	84.44%		
May-02					170	199	85.43%		
Jun-02					164	200	82.00%		



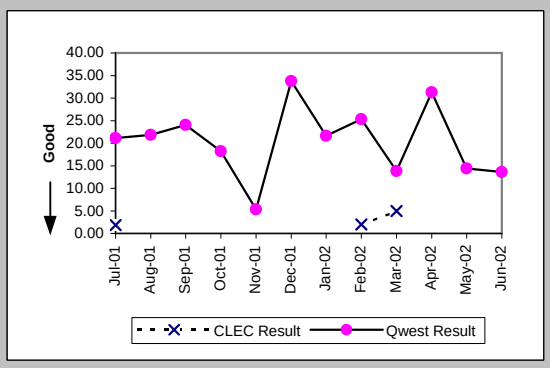
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	175	18	9.72	3.06	4983	282	17.67	-1.77	-2.08
Aug-01	18	2	9.00	0.00	8231	398	20.68	-0.82	-1.5
Sep-01	9	1	9.00		4870	290	16.79	-0.45	-1.27
Oct-01	9	1	9.00		7740	441	17.55	-0.53	-1.32
Nov-01					7998	479	16.70		
Dec-01					7886	333	23.68		
Jan-02					7893	446	17.70		
Feb-02	110	12	9.17	1.70	3978	413	9.63	-0.1	-1.06
Mar-02	21	3	7.00	7.55	3270	244	13.40	-1	-1.61
Apr-02	12	2	6.00	0.00	5488	355	15.46	-0.73	-1.44
May-02	6	1	6.00		3231	272	11.88	-0.7	-1.43
Jun-02					3946	277	14.25		



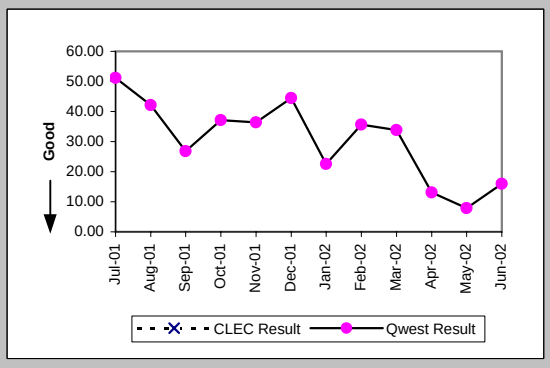
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	7	1.86	4.91	1226	58	21.14	-2.5	-2.52
Aug-01					2489	114	21.83		
Sep-01					1081	45	24.02		
Oct-01					1532	84	18.24		
Nov-01					1401	264	5.31		
Dec-01					2566	76	33.76		
Jan-02					1818	84	21.64		
Feb-02	2	1	2.00		936	37	25.30	-0.75	-1.46
Mar-02	5	1	5.00		235	17	13.82	-0.78	-1.48
Apr-02					1377	44	31.30		
May-02					460	32	14.38		
Jun-02					655	48	13.65		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

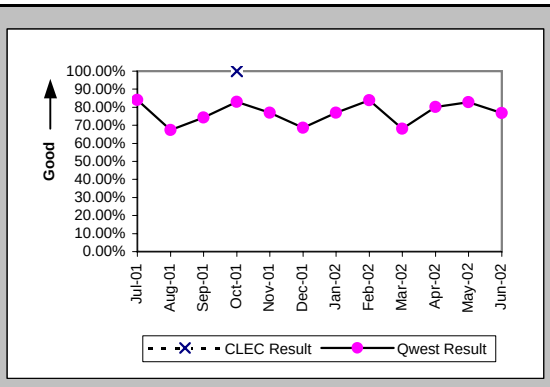
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					358	7	51.14		
Aug-01					463	11	42.09		
Sep-01					134	5	26.80		
Oct-01					409	11	37.18		
Nov-01					546	15	36.40		
Dec-01					1156	26	44.46		
Jan-02					271	12	22.58		
Feb-02					214	6	35.67		
Mar-02					237	7	33.86		
Apr-02					105	8	13.12		
May-02					47	6	7.83		
Jun-02					64	4	16.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

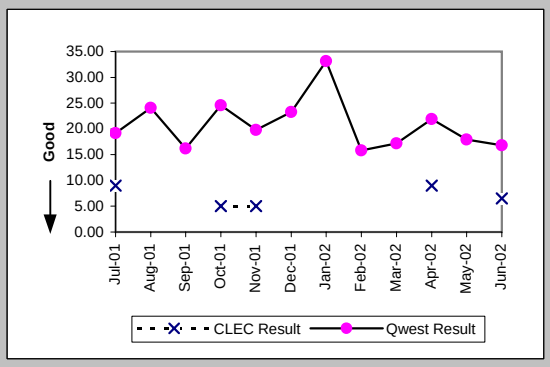
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					89	106	83.96%		
Aug-01					70	104	67.31%		
Sep-01					58	78	74.36%		
Oct-01	8	8	100.00%	0.00%	97	117	82.91%	-1.24	-1.76
Nov-01					124	161	77.02%		
Dec-01					59	86	68.60%		
Jan-02					133	173	76.88%		
Feb-02					136	162	83.95%		
Mar-02					49	72	68.06%		
Apr-02					105	131	80.15%		
May-02					72	87	82.76%		
Jun-02					76	99	76.77%		



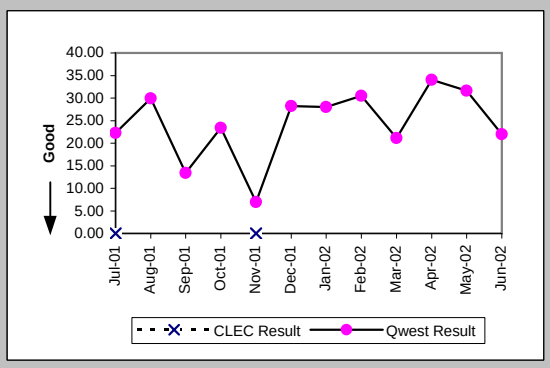
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	27	3	9.00	0.00	3466	181	19.15	-0.77	-1.47
Aug-01					3783	157	24.10		
Sep-01					2397	148	16.20		
Oct-01	45	9	5.00	0.00	5162	210	24.58	-2.34	-2.42
Nov-01	10	2	5.00	0.00	6129	310	19.77	-1.05	-1.64
Dec-01					3309	142	23.30		
Jan-02					7185	217	33.11		
Feb-02					2928	185	15.83		
Mar-02					2426	141	17.21		
Apr-02	18	2	9.00	0.00	3793	173	21.92	-0.79	-1.48
May-02					2529	141	17.94		
Jun-02	13	2	6.50	0.71	2492	148	16.84	-0.91	-1.55



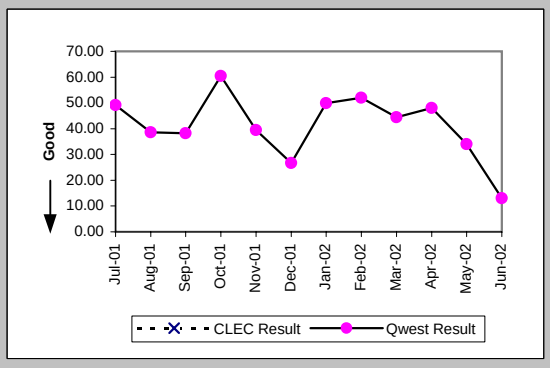
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	3	0.00	0.00	713	32	22.28	-1.16	-1.71
Aug-01					1468	49	29.96		
Sep-01					401	30	13.37		
Oct-01					1709	73	23.41		
Nov-01	0	2	0.00	0.00	1264	181	6.98	-0.6	-1.36
Dec-01					1242	44	28.23		
Jan-02					1595	57	27.98		
Feb-02					915	30	30.50		
Mar-02					550	26	21.15		
Apr-02					988	29	34.07		
May-02					664	21	31.62		
Jun-02					747	34	21.97		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

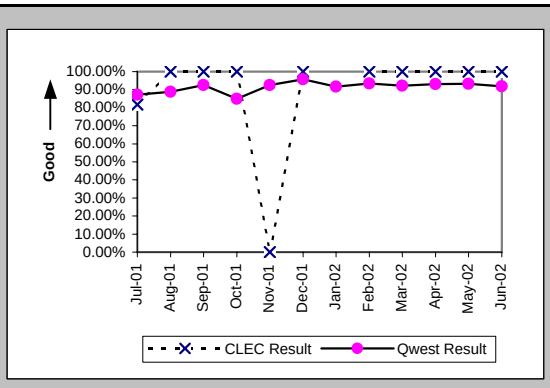
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					590	12	49.17		
Aug-01					501	13	38.54		
Sep-01					153	4	38.25		
Oct-01					121	2	60.50		
Nov-01					632	16	39.50		
Dec-01					160	6	26.67		
Jan-02					698	14	49.86		
Feb-02					364	7	52.00		
Mar-02					222	5	44.40		
Apr-02					288	6	48.00		
May-02					68	2	34.00		
Jun-02					13	1	13.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

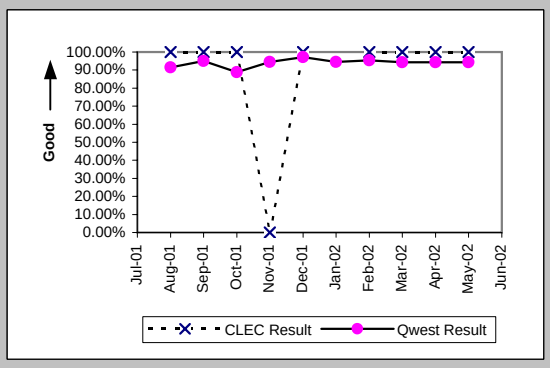
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	11	81.82%	38.57%	420	481	87.32%	0.55	-0.66
Aug-01	12	12	100.00%	0.00%	457	514	88.91%	-1.21	-1.74
Sep-01	2	2	100.00%	0.00%	463	500	92.60%	-0.4	-1.24
Oct-01	6	6	100.00%	0.00%	472	556	84.89%	-1.03	-1.62
Nov-01	0	6	0.00%	0.00%	682	737	92.54%	5.25	2.19
Dec-01	1	1	100.00%	0.00%	618	645	95.81%	-0.21	-1.13
Jan-02					556	607	91.60%		
Feb-02	6	6	100.00%	0.00%	621	664	93.52%	-0.64	-1.39
Mar-02	8	8	100.00%	0.00%	462	501	92.22%	-0.82	-1.5
Apr-02	4	4	100.00%	0.00%	432	464	93.10%	-0.54	-1.33
May-02	3	3	100.00%	0.00%	440	472	93.22%	-0.47	-1.28
Jun-02	2	2	100.00%	0.00%	391	426	91.78%	-0.42	-1.26



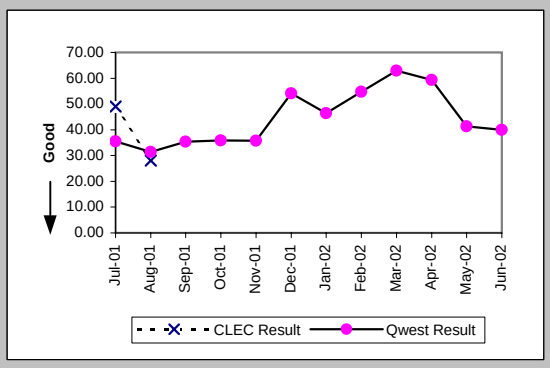
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	12	12	100.00%	0.00%	470	514	91.44%	-1.05	-1.64
Sep-01	2	2	100.00%	0.00%	475	500	95.00%	-0.32	-1.2
Oct-01	6	6	100.00%	0.00%	494	556	88.85%	-0.86	-1.52
Nov-01	0	6	0.00%	0.00%	697	737	94.57%	5.58	2.39
Dec-01	1	1	100.00%	0.00%	627	645	97.21%	-0.17	-1.1
Jan-02					574	607	94.56%		
Feb-02	6	6	100.00%	0.00%	633	664	95.33%	-0.54	-1.33
Mar-02	8	8	100.00%	0.00%	473	501	94.41%	-0.68	-1.42
Apr-02	4	4	100.00%	0.00%	438	464	94.40%	-0.49	-1.29
May-02	3	3	100.00%	0.00%	445	472	94.28%	-0.43	-1.26
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

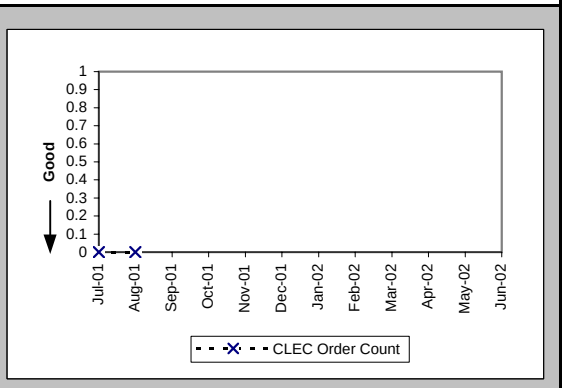
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	147	3	49.00	65.82	5539	156	35.51	0.71	-0.57
Aug-01	28	1	28.00		4926	157	31.38	-0.08	-1.05
Sep-01					5703	161	35.42		
Oct-01					6916	193	35.83		
Nov-01					7862	220	35.74		
Dec-01					3738	69	54.17		
Jan-02					4408	95	46.40		
Feb-02					5144	94	54.72		
Mar-02					4967	79	62.87		
Apr-02					4032	68	59.29		
May-02					3388	82	41.32		
Jun-02					3234	81	39.93		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

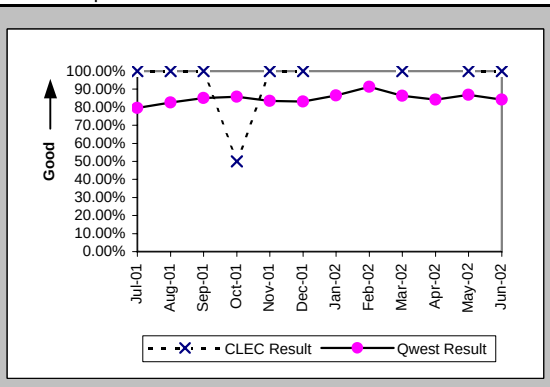
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

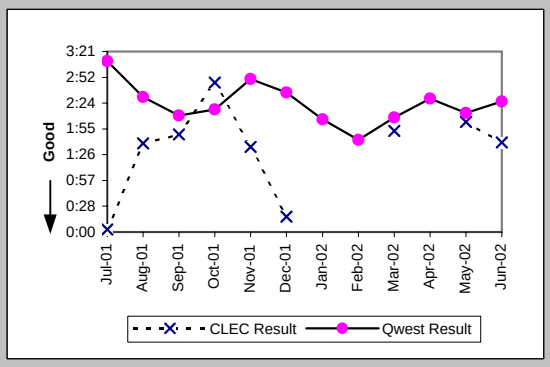
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	268	337	79.53%	-0.72	-1.43
Aug-01	1	1	100.00%	0.00%	266	322	82.61%	-0.46	-1.28
Sep-01	3	3	100.00%	0.00%	230	270	85.19%	-0.72	-1.44
Oct-01	1	2	50.00%	50.00%	314	366	85.79%	1.07	-0.35
Nov-01	1	1	100.00%	0.00%	279	334	83.53%	-0.44	-1.27
Dec-01	1	1	100.00%	0.00%	228	274	83.21%	-0.45	-1.27
Jan-02					256	296	86.49%		
Feb-02					198	217	91.24%		
Mar-02	4	4	100.00%	0.00%	233	270	86.30%	-0.79	-1.48
Apr-02					236	280	84.29%		
May-02	5	5	100.00%	0.00%	240	276	86.96%	-0.86	-1.52
Jun-02	6	6	100.00%	0.00%	246	292	84.25%	-1.05	-1.64



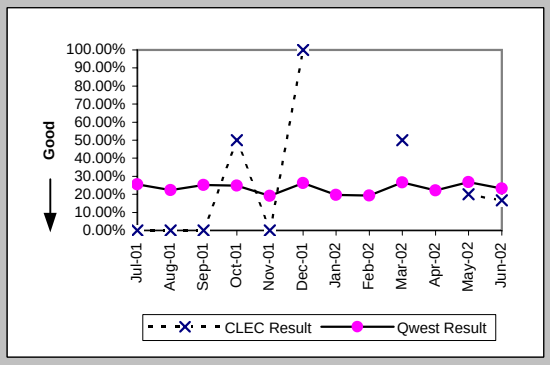
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0:06	2	0:03	0:01	1074:55	337	3:11	-0.69	-1.42
Aug-01	1:39	1	1:39		809:31	322	2:31	-0.31	-1.19
Sep-01	5:26	3	1:49	1:55	584:58	270	2:10	-0.22	-1.13
Oct-01	5:34	2	2:47	2:36	832:43	366	2:17	0.68	-0.59
Nov-01	1:35	1	1:35		952:14	334	2:51	-0.29	-1.17
Dec-01	0:17	1	0:17		714:01	274	2:36	-0.57	-1.35
Jan-02					623:35	296	2:06		
Feb-02					373:26	217	1:43		
Mar-02	7:31	4	1:53	1:10	576:40	270	2:08	-0.18	-1.11
Apr-02					696:55	280	2:29		
May-02	10:16	5	2:03	1:51	609:54	276	2:13	-0.14	-1.08
Jun-02	10:00	6	1:40	1:27	712:26	292	2:26	-0.37	-1.23



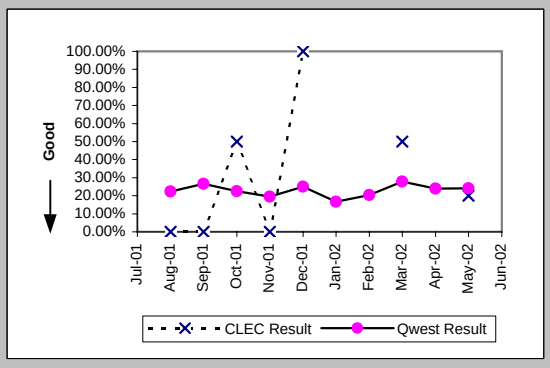
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	86	337	25.52%	-0.83	-1.5
Aug-01	0	1	0.00%	0.00%	72	322	22.36%	-0.54	-1.33
Sep-01	0	3	0.00%	0.00%	68	270	25.19%	-1	-1.61
Oct-01	1	2	50.00%	50.00%	91	366	24.86%	0.67	-0.59
Nov-01	0	1	0.00%	0.00%	64	334	19.16%	-0.49	-1.3
Dec-01	1	1	100.00%	0.00%	72	274	26.28%	1.12	-0.32
Jan-02					58	296	19.59%		
Feb-02					42	217	19.35%		
Mar-02	2	4	50.00%	50.00%	72	270	26.67%	0.93	-0.43
Apr-02					62	280	22.14%		
May-02	1	5	20.00%	40.00%	74	276	26.81%	-0.34	-1.21
Jun-02	1	6	16.67%	37.27%	68	292	23.29%	-0.38	-1.23



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

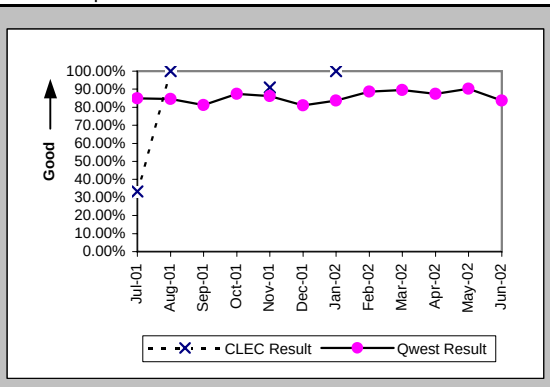
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	56	250	22.40%	-0.54	-1.33
Sep-01	0	2	0.00%	0.00%	52	196	26.53%	-0.85	-1.51
Oct-01	1	2	50.00%	50.00%	59	263	22.43%	0.75	-0.55
Nov-01	0	1	0.00%	0.00%	46	236	19.49%	-0.49	-1.3
Dec-01	1	1	100.00%	0.00%	47	188	25.00%	1.15	-0.3
Jan-02					34	204	16.67%		
Feb-02					30	147	20.41%		
Mar-02	2	4	50.00%	50.00%	54	194	27.84%	0.88	-0.47
Apr-02					52	217	23.96%		
May-02	1	5	20.00%	40.00%	52	216	24.07%	-0.21	-1.13
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

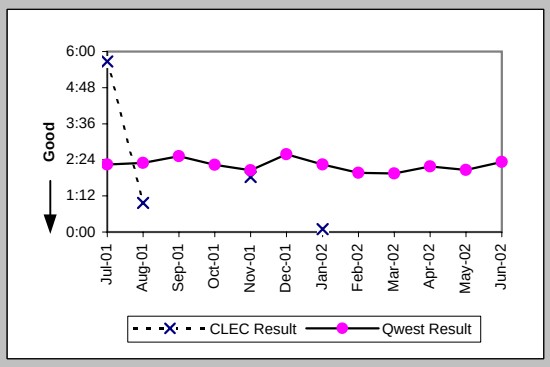
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	3	33.33%	47.14%	124	146	84.93%	1.86	0.13
Aug-01	3	3	100.00%	0.00%	158	187	84.49%	-0.74	-1.45
Sep-01					104	128	81.25%		
Oct-01					166	190	87.37%		
Nov-01	10	11	90.91%	28.75%	167	194	86.08%	-0.45	-1.27
Dec-01					133	164	81.10%		
Jan-02	1	1	100.00%	0.00%	113	135	83.70%	-0.44	-1.27
Feb-02					101	114	88.60%		
Mar-02					120	134	89.55%		
Apr-02					124	142	87.32%		
May-02					138	153	90.20%		
Jun-02					139	166	83.73%		



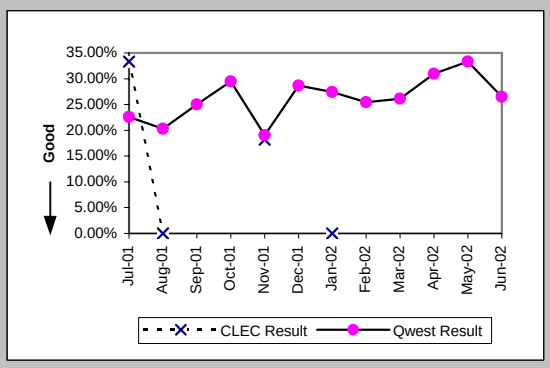
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17:01	3	5:40	4:45	329:09	146	2:15	1.55	-0.05
Aug-01	2:55	3	0:58	1:02	429:05	187	2:18	-0.63	-1.38
Sep-01					322:13	128	2:31		
Oct-01					423:32	190	2:14		
Nov-01	20:06	11	1:50	1:26	398:15	194	2:03	-0.27	-1.16
Dec-01					423:41	164	2:35		
Jan-02	0:06	1	0:06		303:13	135	2:15	-0.77	-1.47
Feb-02					224:49	114	1:58		
Mar-02					261:55	134	1:57		
Apr-02					309:01	142	2:11		
May-02					316:50	153	2:04		
Jun-02					387:14	166	2:20		



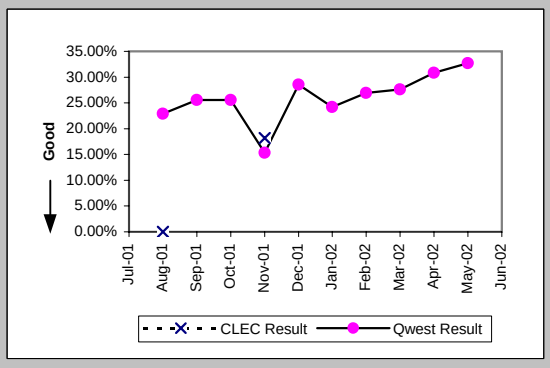
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	3	33.33%	47.14%	33	146	22.60%	0.4	-0.76
Aug-01	0	3	0.00%	0.00%	38	187	20.32%	-0.87	-1.53
Sep-01					32	128	25.00%		
Oct-01					56	190	29.47%		
Nov-01	2	11	18.18%	38.57%	37	194	19.07%	-0.07	-1.04
Dec-01					47	164	28.66%		
Jan-02	0	1	0.00%	0.00%	37	135	27.41%	-0.61	-1.37
Feb-02					29	114	25.44%		
Mar-02					35	134	26.12%		
Apr-02					44	142	30.99%		
May-02					51	153	33.33%		
Jun-02					44	166	26.51%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

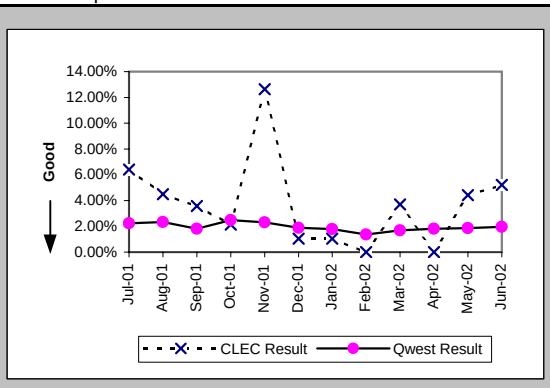
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	2	0.00%	0.00%	27	118	22.88%	-0.76	-1.46
Sep-01					23	90	25.56%		
Oct-01					33	129	25.58%		
Nov-01	2	11	18.18%	38.57%	19	124	15.32%	0.27	-0.83
Dec-01					34	119	28.57%		
Jan-02					22	91	24.18%		
Feb-02					21	78	26.92%		
Mar-02					24	87	27.59%		
Apr-02					33	107	30.84%		
May-02					34	104	32.69%		
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

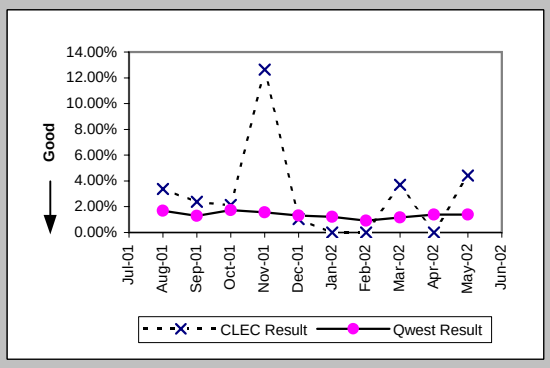
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	78	6.41%	24.49%	483	21663	2.23%	2.08	0.27
Aug-01	4	89	4.49%	20.72%	509	21804	2.33%	1.25	-0.24
Sep-01	3	84	3.57%	18.56%	398	22035	1.81%	1.13	-0.31
Oct-01	2	94	2.13%	14.43%	556	22407	2.48%	-0.22	-1.13
Nov-01	12	95	12.63%	33.22%	528	22874	2.31%	4.73	1.87
Dec-01	1	95	1.05%	10.21%	438	23202	1.89%	-0.6	-1.36
Jan-02	1	97	1.03%	10.10%	431	24219	1.78%	-0.56	-1.34
Feb-02	0	107	0.00%	0.00%	331	24442	1.35%	-1.21	-1.74
Mar-02	4	108	3.70%	18.89%	404	23859	1.69%	1.45	-0.12
Apr-02	0	112	0.00%	0.00%	422	23438	1.80%	-1.43	-1.87
May-02	5	113	4.42%	20.56%	429	23164	1.85%	1.77	0.07
Jun-02	6	115	5.22%	22.24%	458	23283	1.97%	2.13	0.29



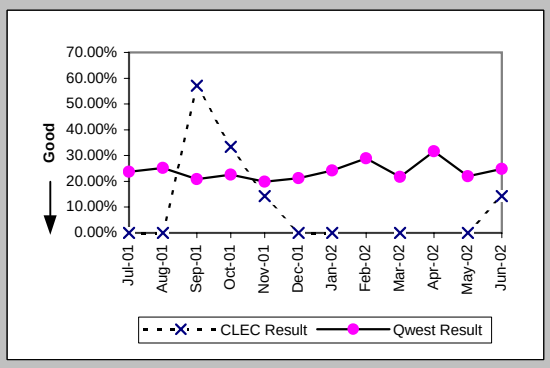
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	89	3.37%	18.05%	368	21804	1.69%	1.14	-0.3
Sep-01	2	84	2.38%	15.25%	286	22035	1.30%	0.85	-0.48
Oct-01	2	94	2.13%	14.43%	392	22407	1.75%	0.35	-0.78
Nov-01	12	95	12.63%	33.22%	360	22874	1.57%	5.5	2.34
Dec-01	1	95	1.05%	10.21%	307	23202	1.32%	-0.23	-1.14
Jan-02	0	97	0.00%	0.00%	295	24219	1.22%	-1.09	-1.66
Feb-02	0	107	0.00%	0.00%	225	24442	0.92%	-0.99	-1.6
Mar-02	4	108	3.70%	18.89%	281	23859	1.18%	1.98	0.21
Apr-02	0	112	0.00%	0.00%	324	23438	1.38%	-1.25	-1.76
May-02	5	113	4.42%	20.56%	320	23164	1.38%	2.24	0.36
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

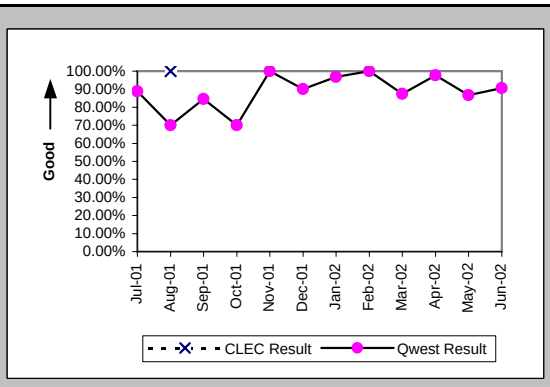
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	5	0.00%	0.00%	150	633	23.70%	-1.24	-1.75
Aug-01	0	4	0.00%	0.00%	171	680	25.15%	-1.16	-1.7
Sep-01	4	7	57.14%	49.49%	105	503	20.87%	2.03	0.23
Oct-01	1	3	33.33%	47.14%	162	718	22.56%	0.42	-0.74
Nov-01	2	14	14.29%	34.99%	131	659	19.88%	-0.52	-1.32
Dec-01	0	1	0.00%	0.00%	118	556	21.22%	-0.52	-1.32
Jan-02	0	1	0.00%	0.00%	138	569	24.25%	-0.57	-1.34
Feb-02					135	466	28.97%		
Mar-02	0	4	0.00%	0.00%	112	516	21.71%	-1.05	-1.64
Apr-02					195	617	31.60%		
May-02	0	5	0.00%	0.00%	121	550	22.00%	-1.18	-1.72
Jun-02	1	7	14.29%	34.99%	151	609	24.79%	-0.64	-1.39



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

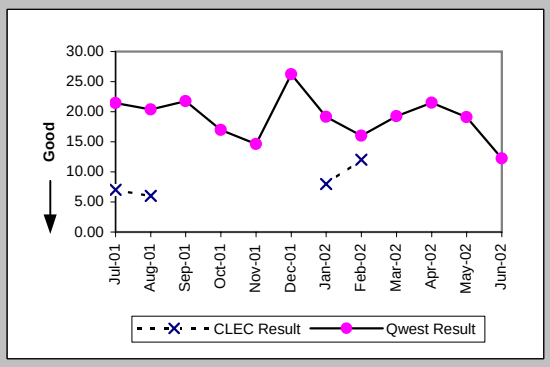
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					16	18	88.89%		
Aug-01	1	1	100.00%	0.00%	7	10	70.00%	-0.62	-1.38
Sep-01					22	26	84.62%		
Oct-01					14	20	70.00%		
Nov-01					9	9	100.00%		
Dec-01					9	10	90.00%		
Jan-02					31	32	96.88%		
Feb-02					10	10	100.00%		
Mar-02					7	8	87.50%		
Apr-02					41	42	97.62%		
May-02					26	30	86.67%		
Jun-02					29	32	90.63%		



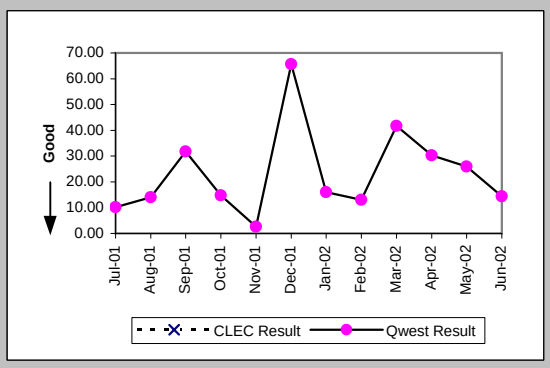
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	1	7.00		792	37	21.41	-0.73	-1.44
Aug-01	6	1	6.00		570	28	20.36	-1.09	-1.66
Sep-01					1175	54	21.76		
Oct-01					899	53	16.96		
Nov-01					498	34	14.65		
Dec-01					472	18	26.22		
Jan-02	8	1	8.00		842	44	19.14	-0.53	-1.32
Feb-02	12	1	12.00		320	20	16.00	-0.18	-1.11
Mar-02					250	13	19.23		
Apr-02					1096	51	21.49		
May-02					784	41	19.12		
Jun-02					514	42	12.24		



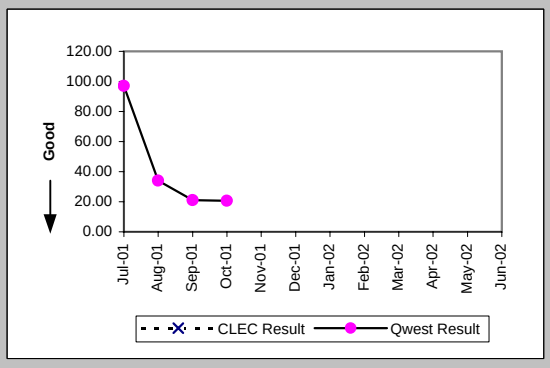
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					92	9	10.22		
Aug-01					154	11	14.00		
Sep-01					413	13	31.77		
Oct-01					89	6	14.83		
Nov-01					66	25	2.64		
Dec-01					197	3	65.67		
Jan-02					64	4	16.00		
Feb-02					13	1	13.00		
Mar-02					125	3	41.67		
Apr-02					91	3	30.33		
May-02					208	8	26.00		
Jun-02					72	5	14.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

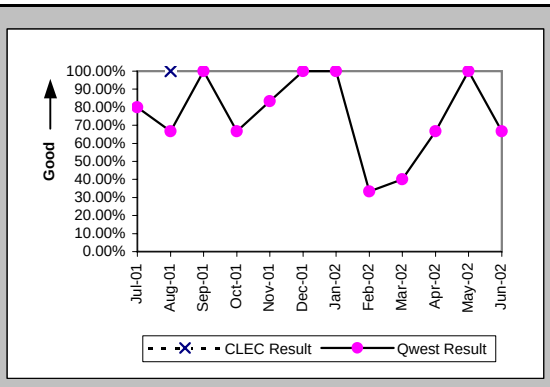
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					97	1	97.00		
Aug-01					34	1	34.00		
Sep-01					21	1	21.00		
Oct-01					124	6	20.67		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

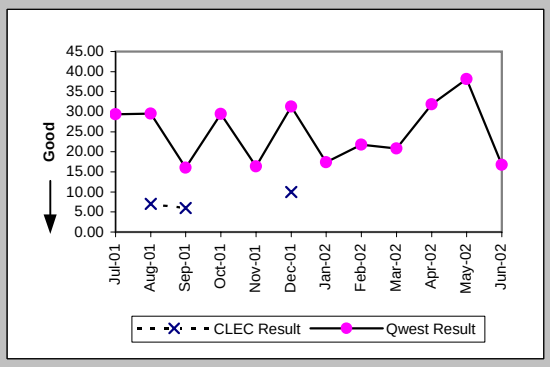
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	5	80.00%		
Aug-01	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Sep-01					1	1	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					4	4	100.00%		
Jan-02					4	4	100.00%		
Feb-02					2	6	33.33%		
Mar-02					2	5	40.00%		
Apr-02					4	6	66.67%		
May-02					3	3	100.00%		
Jun-02					2	3	66.67%		



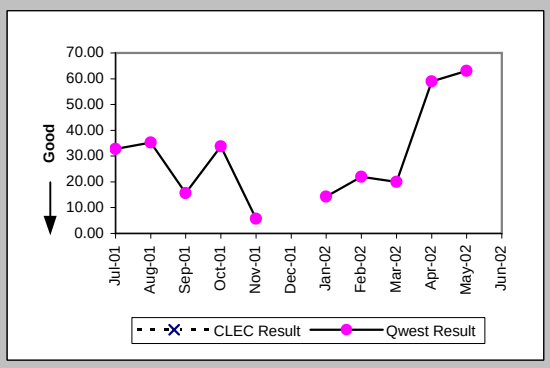
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					294	10	29.40		
Aug-01	21	3	7.00	2.00	266	9	29.56	-1.33	-1.81
Sep-01	6	1	6.00		128	8	16.00	-0.78	-1.48
Oct-01					324	11	29.45		
Nov-01					196	12	16.33		
Dec-01	10	1	10.00		125	4	31.25	-0.5	-1.3
Jan-02					139	8	17.38		
Feb-02					218	10	21.80		
Mar-02					104	5	20.80		
Apr-02					350	11	31.82		
May-02					229	6	38.17		
Jun-02					67	4	16.75		



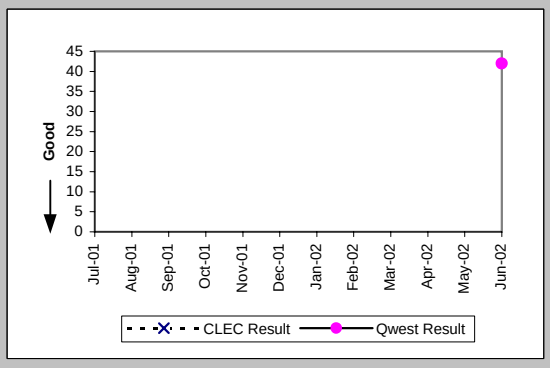
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					131	4	32.75		
Aug-01					176	5	35.20		
Sep-01					47	3	15.67		
Oct-01					135	4	33.75		
Nov-01					40	7	5.71		
Dec-01									
Jan-02					43	3	14.33		
Feb-02					88	4	22.00		
Mar-02					60	3	20.00		
Apr-02					177	3	59.00		
May-02					126	2	63.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

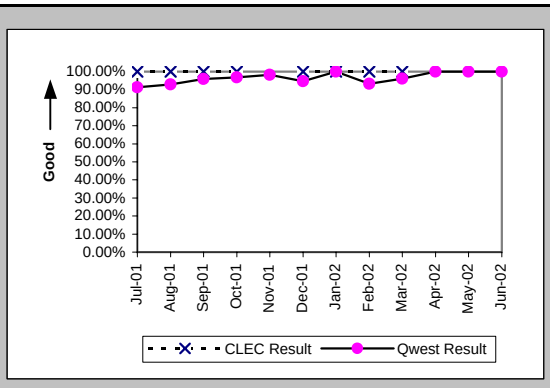
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

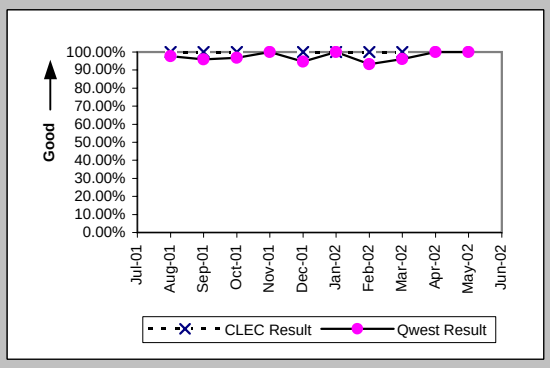
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	42	46	91.30%	-0.31	-1.19
Aug-01	3	3	100.00%	0.00%	39	42	92.86%	-0.46	-1.28
Sep-01	3	3	100.00%	0.00%	48	50	96.00%	-0.34	-1.21
Oct-01	1	1	100.00%	0.00%	61	63	96.83%	-0.18	-1.11
Nov-01					54	55	98.18%		
Dec-01	1	1	100.00%	0.00%	35	37	94.59%	-0.24	-1.14
Jan-02	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	42	45	93.33%	-0.26	-1.16
Mar-02	1	1	100.00%	0.00%	25	26	96.15%	-0.2	-1.12
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02					47	47	100.00%		



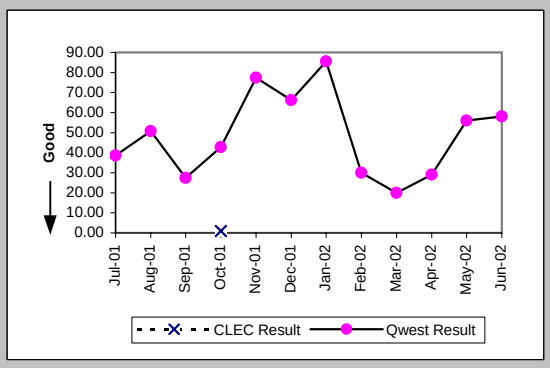
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	3	100.00%	0.00%	41	42	97.62%	-0.26	-1.16
Sep-01	3	3	100.00%	0.00%	48	50	96.00%	-0.34	-1.21
Oct-01	1	1	100.00%	0.00%	61	63	96.83%	-0.18	-1.11
Nov-01					55	55	100.00%		
Dec-01	1	1	100.00%	0.00%	35	37	94.59%	-0.24	-1.14
Jan-02	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	42	45	93.33%	-0.26	-1.16
Mar-02	1	1	100.00%	0.00%	25	26	96.15%	-0.2	-1.12
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

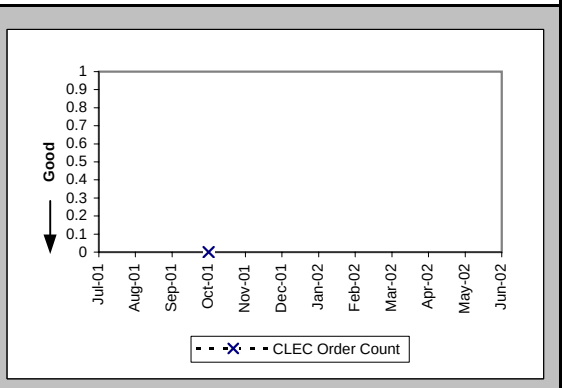
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					849	22	38.59		
Aug-01					862	17	50.71		
Sep-01					657	24	27.38		
Oct-01	1	1	1.00		684	16	42.75	-0.7	-1.42
Nov-01					697	9	77.44		
Dec-01					729	11	66.27		
Jan-02					428	5	85.60		
Feb-02					180	6	30.00		
Mar-02					159	8	19.88		
Apr-02					290	10	29.00		
May-02					617	11	56.09		
Jun-02					639	11	58.09		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

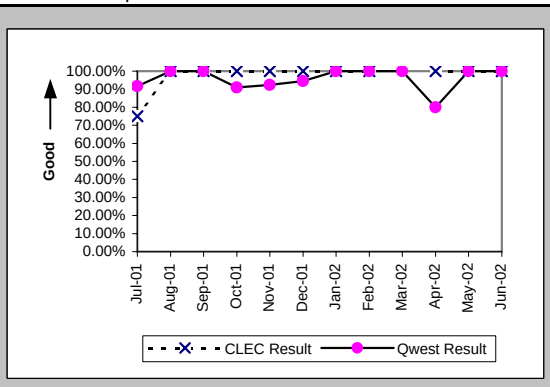
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

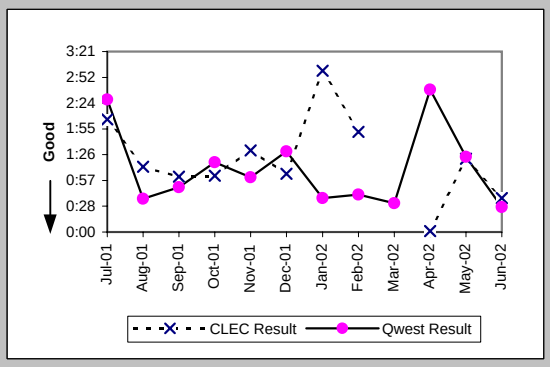
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	4	75.00%	43.30%	11	12	91.67%	0.64	-0.61
Aug-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	15	15	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
Nov-01	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Dec-01	3	3	100.00%	0.00%	17	18	94.44%	-0.39	-1.24
Jan-02	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02					12	12	100.00%		
Apr-02	1	1	100.00%	0.00%	4	5	80.00%	-0.46	-1.28
May-02	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A



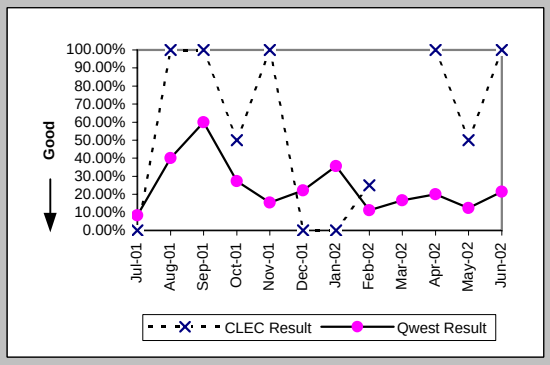
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8:24	4	2:06	1:57	29:41	12	2:28	-0.17	-1.1
Aug-01	1:13	1	1:13		3:07	5	0:37	0.87	-0.47
Sep-01	4:08	4	1:02	1:44	12:27	15	0:50	0.85	-0.48
Oct-01	2:06	2	1:03	0:37	14:20	11	1:18	-0.13	-1.08
Nov-01	1:31	1	1:31		13:18	13	1:01	0.67	-0.59
Dec-01	3:14	3	1:05	0:10	26:59	18	1:30	-0.28	-1.17
Jan-02	6:00	2	3:00	1:11	8:46	14	0:38	2.65	0.61
Feb-02	7:27	4	1:52	1:43	6:20	9	0:42	1.51	-0.08
Mar-02					6:20	12	0:32		
Apr-02	0:01	1	0:01		13:17	5	2:39	-0.71	-1.43
May-02	2:44	2	1:22	0:45	11:14	8	1:24	-0.04	-1.02
Jun-02	0:38	1	0:38		6:29	14	0:28	0.26	-0.84



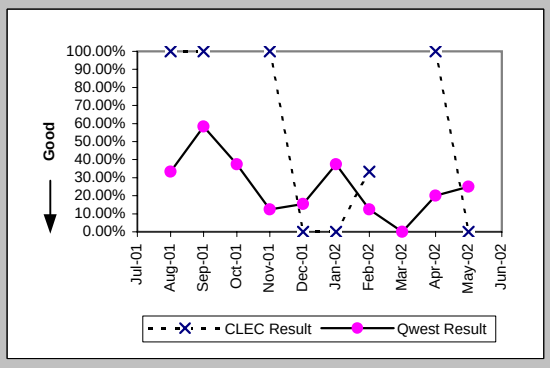
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	4	0.00%	0.00%	1	12	8.33%	-0.52	-1.32
Aug-01	1	1	100.00%	0.00%	2	5	40.00%	0.67	-0.59
Sep-01	4	4	100.00%	0.00%	9	15	60.00%	1.45	-0.12
Oct-01	1	2	50.00%	50.00%	3	11	27.27%	0.45	-0.73
Nov-01	1	1	100.00%	0.00%	2	13	15.38%	1.3	-0.21
Dec-01	0	3	0.00%	0.00%	4	18	22.22%	-0.86	-1.52
Jan-02	0	2	0.00%	0.00%	5	14	35.71%	-0.99	-1.6
Feb-02	1	4	25.00%	43.30%	1	9	11.11%	0.44	-0.73
Mar-02					2	12	16.67%		
Apr-02	1	1	100.00%	0.00%	1	5	20.00%	1.02	-0.38
May-02	1	2	50.00%	50.00%	1	8	12.50%	0.84	-0.49
Jun-02	1	1	100.00%	0.00%	3	14	21.43%	1.16	-0.3



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

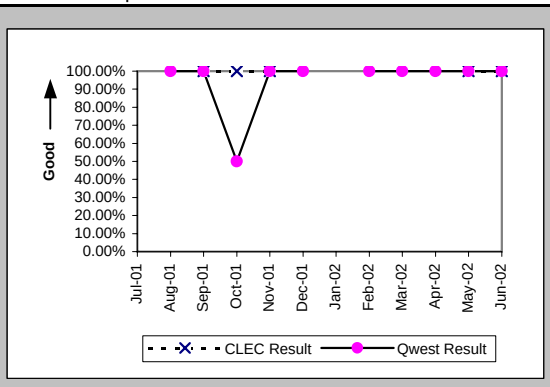
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	1	3	33.33%	0.67	-0.59
Sep-01	1	1	100.00%	0.00%	7	12	58.33%	0.47	-0.71
Oct-01					3	8	37.50%		
Nov-01	1	1	100.00%	0.00%	1	8	12.50%	1.29	-0.21
Dec-01	0	3	0.00%	0.00%	2	13	15.38%	-0.67	-1.4
Jan-02	0	2	0.00%	0.00%	3	8	37.50%	-0.98	-1.6
Feb-02	1	3	33.33%	47.14%	1	8	12.50%	0.56	-0.66
Mar-02					0	6	0.00%		
Apr-02	1	1	100.00%	0.00%	1	5	20.00%	1.02	-0.38
May-02	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

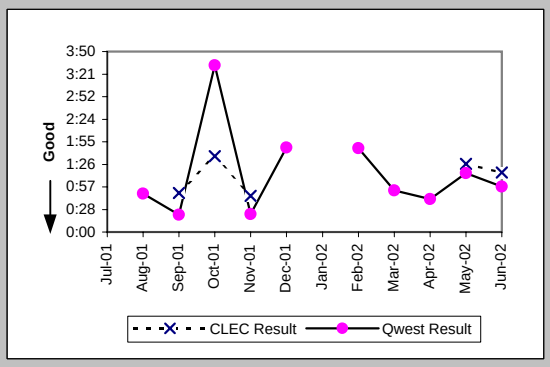
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					4	4	100.00%		
Sep-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	2	4	50.00%	-0.89	-1.54
Nov-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					3	3	100.00%		
Mar-02					5	5	100.00%		
Apr-02					2	2	100.00%		
May-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



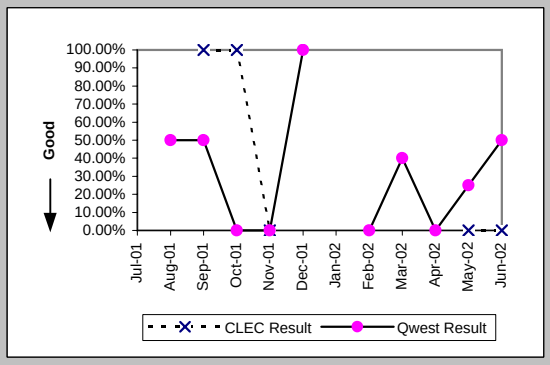
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					3:17	4	0:49		
Sep-01	0:50	1	0:50		0:45	2	0:22	0.62	-0.62
Oct-01	1:37	1	1:37		14:12	4	3:33	-0.58	-1.35
Nov-01	0:46	1	0:46		0:46	2	0:23	0.68	-0.59
Dec-01					1:48	1	1:48		
Jan-02									
Feb-02					5:22	3	1:47		
Mar-02					4:26	5	0:53		
Apr-02					1:23	2	0:42		
May-02	1:27	1	1:27		5:02	4	1:15	1.14	-0.31
Jun-02	1:16	1	1:16		1:56	2	0:58	3.72	1.26



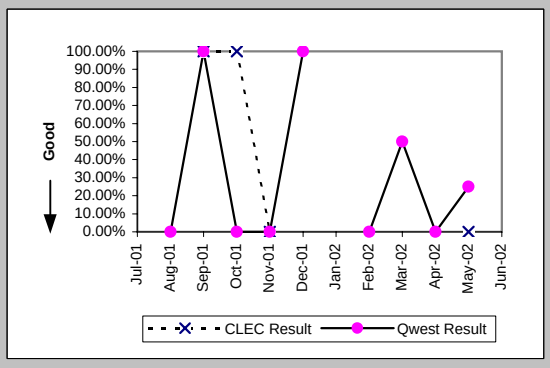
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2	4	50.00%		
Sep-01	1	1	100.00%	0.00%	1	2	50.00%	0.33	-0.8
Oct-01	1	1	100.00%	0.00%	0	4	0.00%	N/A	-0.15
Nov-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	3	0.00%		
Mar-02					2	5	40.00%		
Apr-02					0	2	0.00%		
May-02	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Jun-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

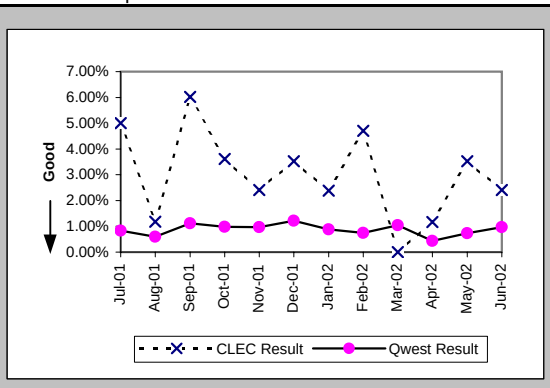
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	2	0.00%		
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
Nov-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	1	0.00%		
May-02	0	1	0.00%	0.00%	1	4	25.00%	-0.52	-1.31
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

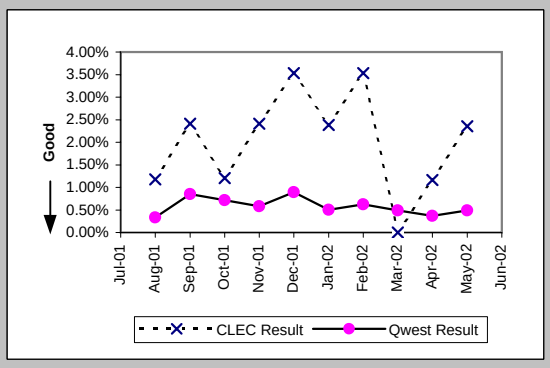
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	80	5.00%	21.79%	12	1446	0.83%	2.67	0.63
Aug-01	1	85	1.18%	10.78%	9	1508	0.60%	0.63	-0.62
Sep-01	5	83	6.02%	23.79%	17	1527	1.11%	2.86	0.74
Oct-01	3	83	3.61%	18.67%	15	1532	0.98%	1.84	0.12
Nov-01	2	83	2.41%	15.33%	15	1545	0.97%	1.13	-0.31
Dec-01	3	85	3.53%	18.45%	19	1569	1.21%	1.57	-0.04
Jan-02	2	84	2.38%	15.25%	14	1594	0.88%	1.22	-0.26
Feb-02	4	85	4.71%	21.18%	12	1607	0.75%	2.73	0.66
Mar-02	0	86	0.00%	0.00%	17	1631	1.04%	-0.93	-1.56
Apr-02	1	86	1.16%	10.72%	7	1633	0.43%	0.85	-0.49
May-02	3	85	3.53%	18.45%	12	1642	0.73%	2.12	0.29
Jun-02	2	83	2.41%	15.33%	16	1660	0.96%	1.15	-0.3



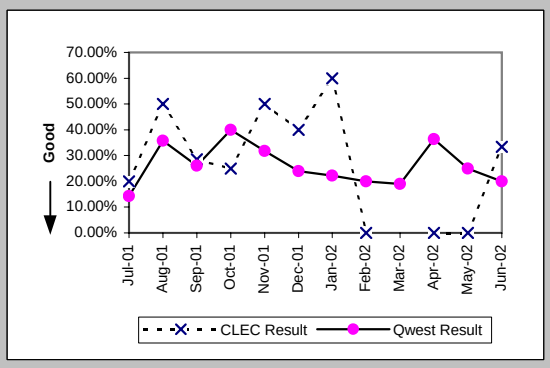
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	85	1.18%	10.78%	5	1508	0.33%	1.01	-0.39
Sep-01	2	83	2.41%	15.33%	13	1527	0.85%	1.26	-0.23
Oct-01	1	83	1.20%	10.91%	11	1532	0.72%	0.51	-0.69
Nov-01	2	83	2.41%	15.33%	9	1545	0.58%	1.6	-0.03
Dec-01	3	85	3.53%	18.45%	14	1569	0.89%	1.91	0.16
Jan-02	2	84	2.38%	15.25%	8	1594	0.50%	1.71	0.04
Feb-02	3	85	3.53%	18.45%	10	1607	0.62%	2.27	0.38
Mar-02	0	86	0.00%	0.00%	8	1631	0.49%	-0.63	-1.39
Apr-02	1	86	1.16%	10.72%	6	1633	0.37%	0.94	-0.43
May-02	2	85	2.35%	15.16%	8	1642	0.49%	1.72	0.05
Jun-02									



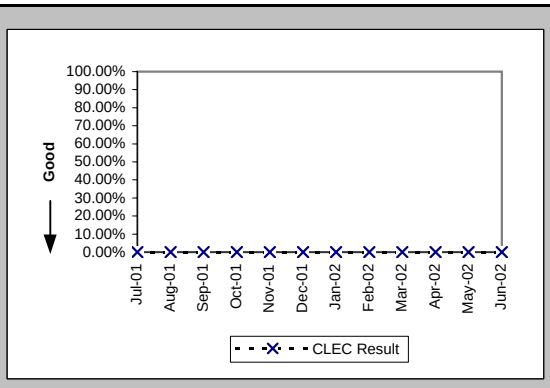
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	5	20.00%	40.00%	2	14	14.29%	0.21	-0.87
Aug-01	1	2	50.00%	50.00%	5	14	35.71%	0.24	-0.85
Sep-01	2	7	28.57%	45.18%	6	23	26.09%	0.1	-0.94
Oct-01	1	4	25.00%	43.30%	10	25	40.00%	-0.57	-1.35
Nov-01	2	4	50.00%	50.00%	7	22	31.82%	0.61	-0.63
Dec-01	2	5	40.00%	48.99%	6	25	24.00%	0.65	-0.6
Jan-02	3	5	60.00%	48.99%	4	18	22.22%	1.46	-0.11
Feb-02	0	4	0.00%	0.00%	3	15	20.00%	-0.89	-1.54
Mar-02					4	21	19.05%		
Apr-02	0	1	0.00%	0.00%	4	11	36.36%	-0.72	-1.44
May-02	0	3	0.00%	0.00%	4	16	25.00%	-0.92	-1.56
Jun-02	1	3	33.33%	47.14%	4	20	20.00%	0.41	-0.75

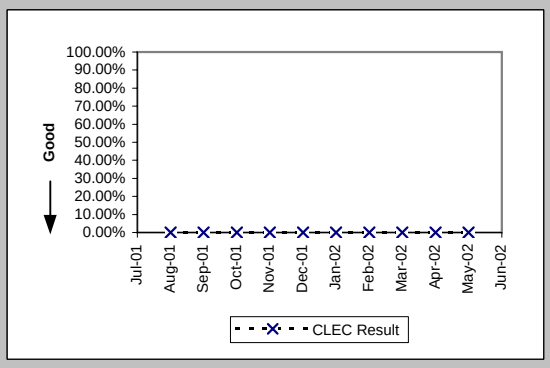


Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	20	0.00%	0.00%
Aug-01	0	20	0.00%	0.00%
Sep-01	0	12	0.00%	0.00%
Oct-01	0	12	0.00%	0.00%
Nov-01	0	12	0.00%	0.00%
Dec-01	0	12	0.00%	0.00%
Jan-02	0	12	0.00%	0.00%
Feb-02	0	12	0.00%	0.00%
Mar-02	0	12	0.00%	0.00%
Apr-02	0	12	0.00%	0.00%
May-02	0	12	0.00%	0.00%
Jun-02	0	12	0.00%	0.00%

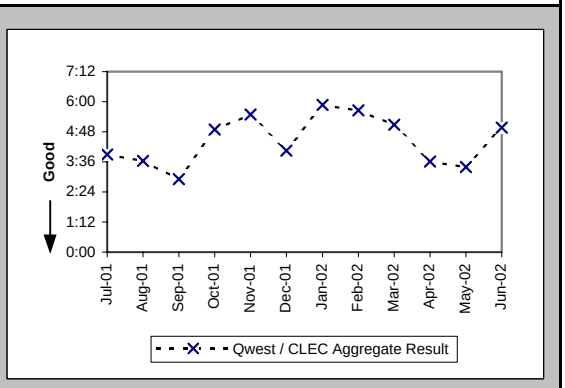


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	20	0.00%	0.00%
Sep-01	0	12	0.00%	0.00%
Oct-01	0	12	0.00%	0.00%
Nov-01	0	12	0.00%	0.00%
Dec-01	0	12	0.00%	0.00%
Jan-02	0	12	0.00%	0.00%
Feb-02	0	12	0.00%	0.00%
Mar-02	0	12	0.00%	0.00%
Apr-02	0	12	0.00%	0.00%
May-02	0	12	0.00%	0.00%
Jun-02				



Checklist #7 - E911

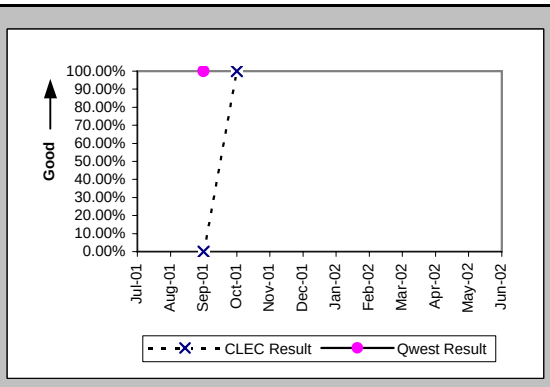
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	3:54
Aug-01	3:38
Sep-01	2:55
Oct-01	4:53
Nov-01	5:29
Dec-01	4:03
Jan-02	5:52
Feb-02	5:39
Mar-02	5:05
Apr-02	3:37
May-02	3:24
Jun-02	4:58



Checklist #7 - E911/911 Trunk Installation

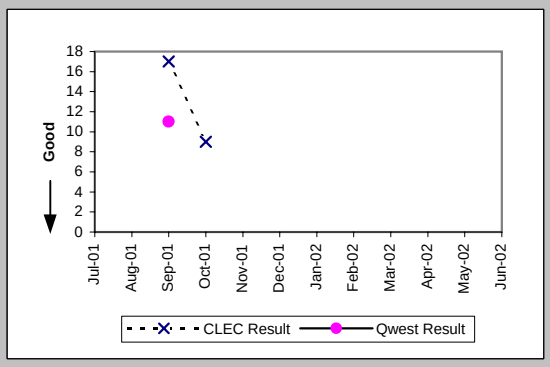
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	0	6	0.00%	0.00%	2	2	100.00%	N/A	0.39
Oct-01	1	1	100.00%	0.00%					
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



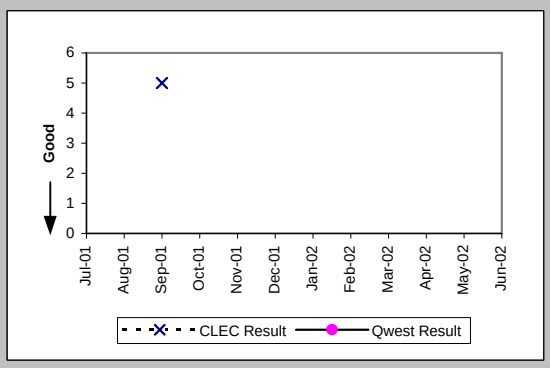
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	102	6	17.00	0.00	22	2	11.00		
Oct-01	9	1	9.00						
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



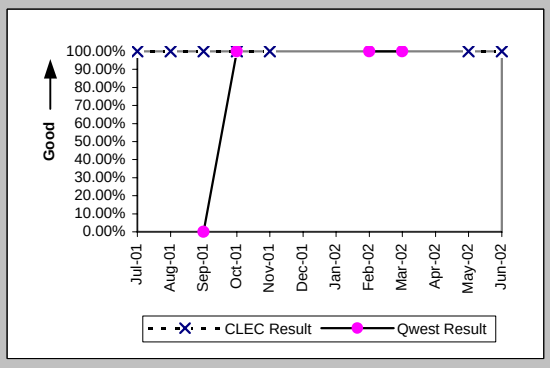
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	30	6	5.00	0.00					
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

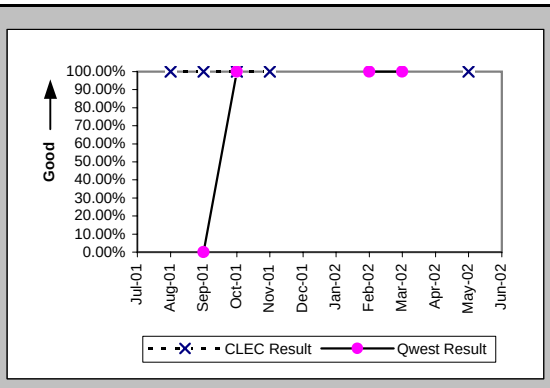
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%					
Aug-01	2	2	100.00%	0.00%					
Sep-01	6	6	100.00%	0.00%	0	1	0.00%	N/A	
Oct-01	10	10	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%					
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02	2	2	100.00%	0.00%					
Jun-02	3	3	100.00%	0.00%					



Checklist #7 - E911/911 Trunk Installation

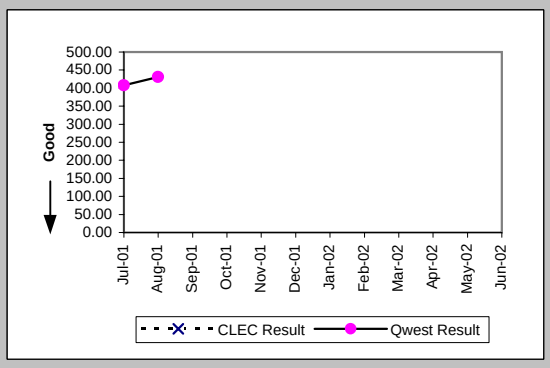
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	2	100.00%	0.00%					
Sep-01	6	6	100.00%	0.00%	0	1	0.00%	N/A	
Oct-01	10	10	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%					
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02	2	2	100.00%	0.00%					
Jun-02									



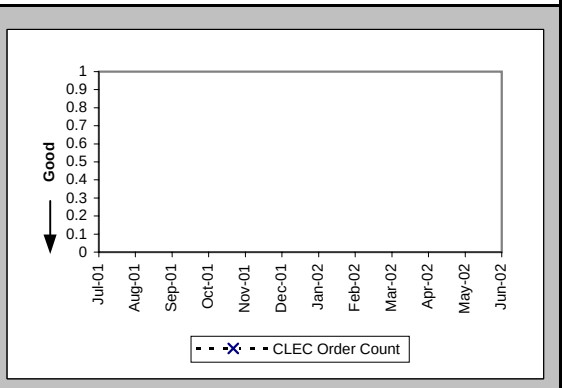
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					816	2	408.00		
Aug-01					862	2	431.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

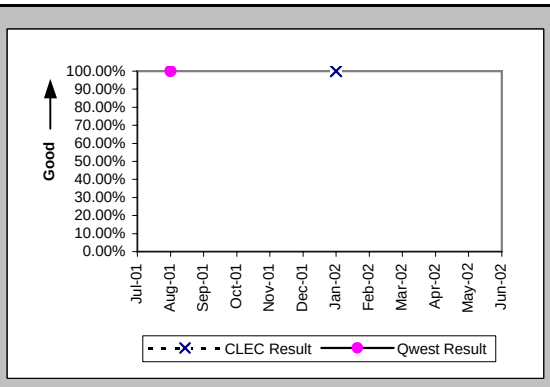
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

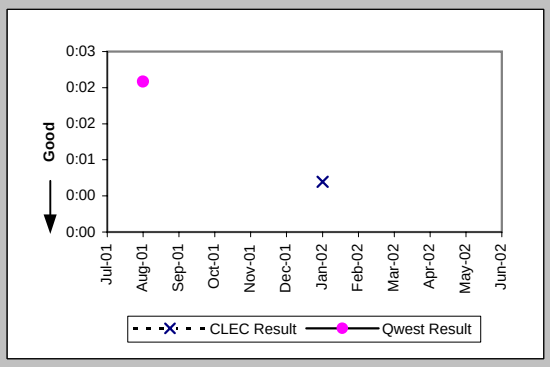
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2	2	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	1	1	100.00%	0.00%					
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



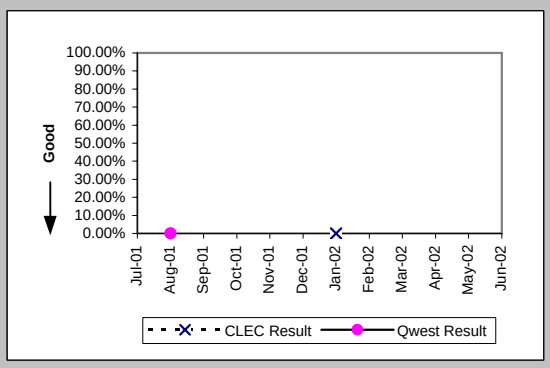
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0:05	2	0:03		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	0:01	1	0:01						
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



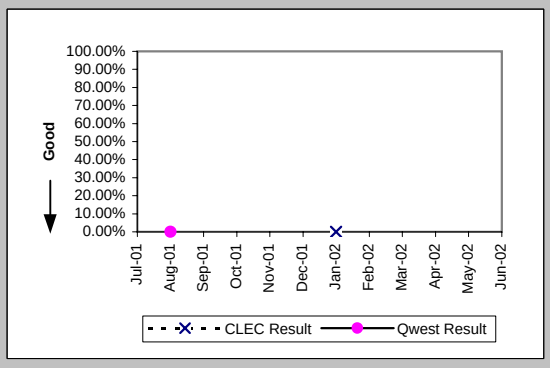
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	2	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	0	1	0.00%	0.00%					
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

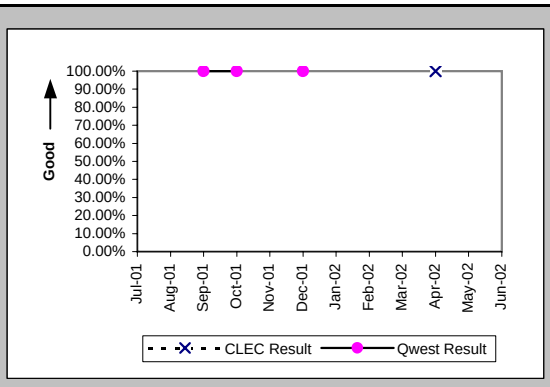
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	2	0.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	0	1	0.00%	0.00%					
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

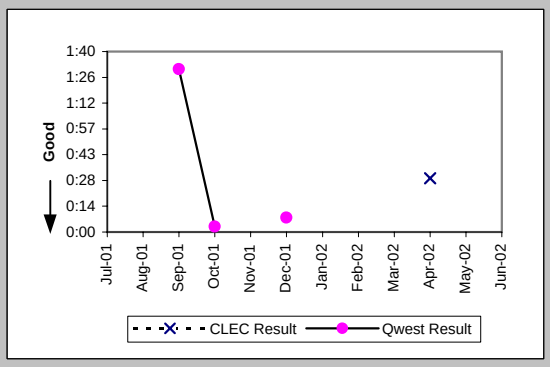
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02	2	2	100.00%	0.00%					
May-02									
Jun-02									



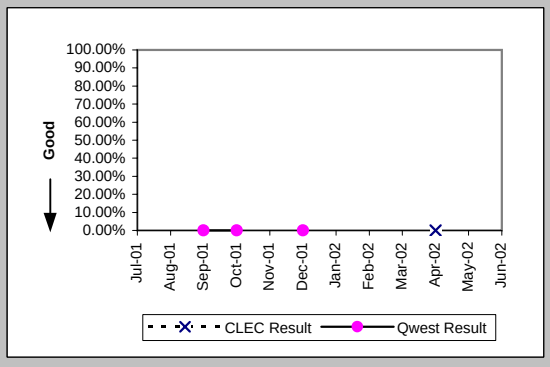
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					1:31	1	1:31		
Oct-01					0:03	1	0:03		
Nov-01									
Dec-01					0:08	1	0:08		
Jan-02									
Feb-02									
Mar-02									
Apr-02	1:00	2	0:30	0:03					
May-02									
Jun-02									



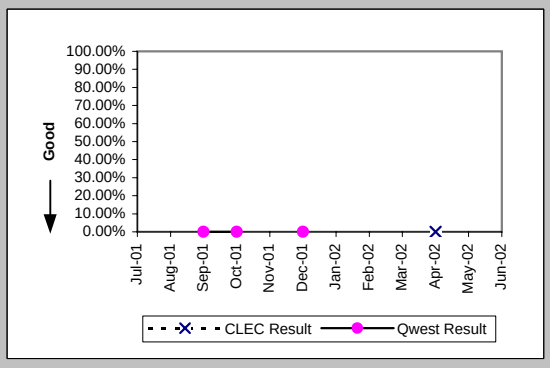
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02	0	2	0.00%	0.00%					
May-02									
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

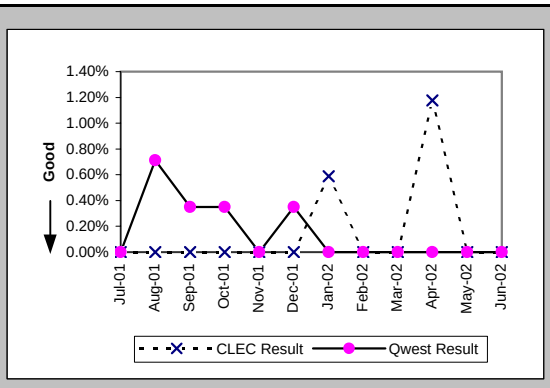
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01					0	1	0.00%		
Jan-02									
Feb-02									
Mar-02									
Apr-02	0	2	0.00%	0.00%					
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

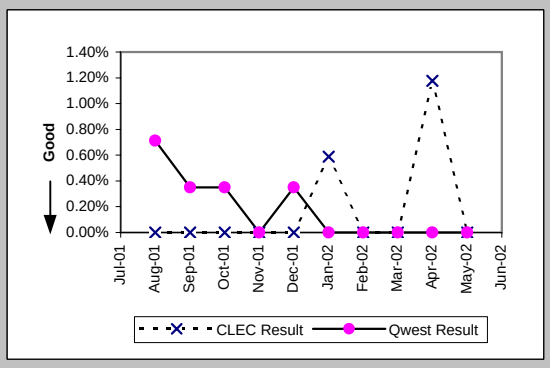
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	126	0.00%	0.00%	0	281	0.00%	N/A	N/A
Aug-01	0	136	0.00%	0.00%	2	281	0.71%	-0.81	-1.49
Sep-01	0	154	0.00%	0.00%	1	286	0.35%	-0.59	-1.36
Oct-01	0	176	0.00%	0.00%	1	286	0.35%	-0.62	-1.38
Nov-01	0	170	0.00%	0.00%	0	286	0.00%	N/A	N/A
Dec-01	0	170	0.00%	0.00%	1	286	0.35%	-0.61	-1.37
Jan-02	1	170	0.59%	7.65%	0	353	0.00%	N/A	-0.4
Feb-02	0	170	0.00%	0.00%	0	292	0.00%	N/A	N/A
Mar-02	0	170	0.00%	0.00%	0	292	0.00%	N/A	N/A
Apr-02	2	170	1.18%	10.78%	0	292	0.00%	N/A	-0.07
May-02	0	174	0.00%	0.00%	0	282	0.00%	N/A	N/A
Jun-02	0	182	0.00%	0.00%	0	286	0.00%	N/A	N/A



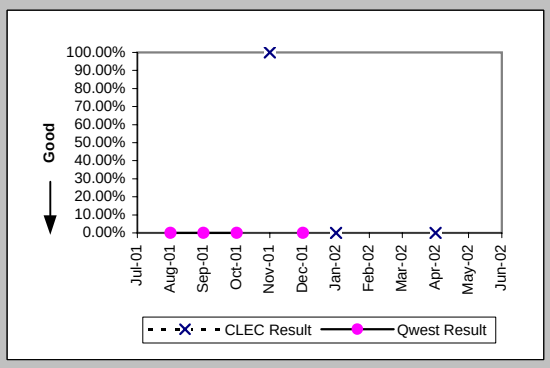
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	136	0.00%	0.00%	2	281	0.71%	-0.81	-1.49
Sep-01	0	154	0.00%	0.00%	1	286	0.35%	-0.59	-1.36
Oct-01	0	176	0.00%	0.00%	1	286	0.35%	-0.62	-1.38
Nov-01	0	170	0.00%	0.00%	0	286	0.00%	N/A	N/A
Dec-01	0	170	0.00%	0.00%	1	286	0.35%	-0.61	-1.37
Jan-02	1	170	0.59%	7.65%	0	353	0.00%	N/A	-0.4
Feb-02	0	170	0.00%	0.00%	0	292	0.00%	N/A	N/A
Mar-02	0	170	0.00%	0.00%	0	292	0.00%	N/A	N/A
Apr-02	2	170	1.18%	10.78%	0	292	0.00%	N/A	-0.07
May-02	0	174	0.00%	0.00%	0	282	0.00%	N/A	N/A
Jun-02									



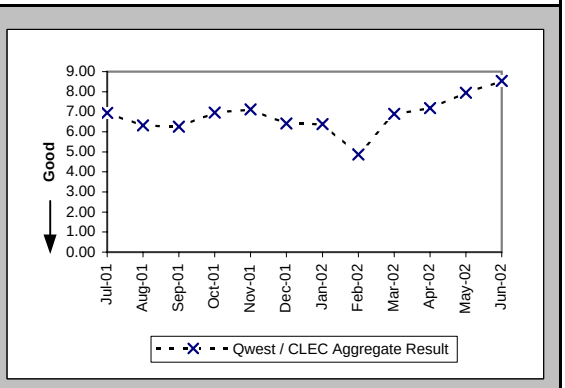
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	2	0.00%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01	1	1	100.00%	0.00%					
Dec-01					0	1	0.00%		
Jan-02	0	1	0.00%	0.00%					
Feb-02									
Mar-02									
Apr-02	0	2	0.00%	0.00%					
May-02									
Jun-02									

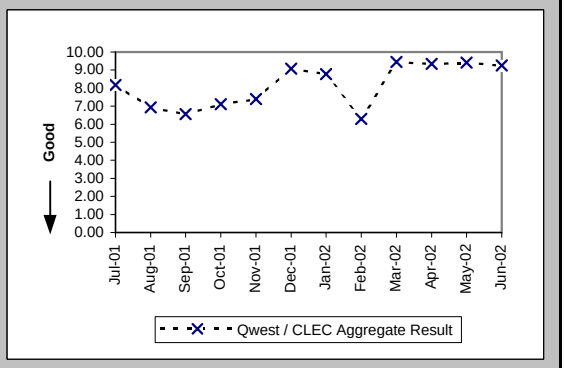


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25
Oct-01	6.96
Nov-01	7.12
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54

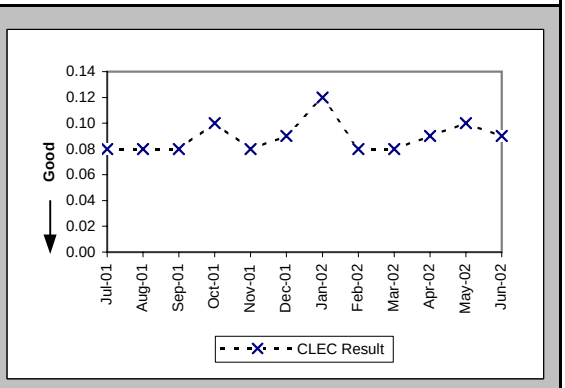


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56
Oct-01	7.11
Nov-01	7.40
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26

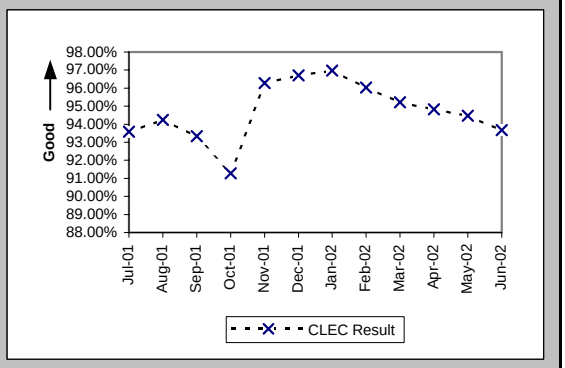


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.08
Aug-01	0.08
Sep-01	0.08
Oct-01	0.10
Nov-01	0.08
Dec-01	0.09
Jan-02	0.12
Feb-02	0.08
Mar-02	0.08
Apr-02	0.09
May-02	0.10
Jun-02	0.09



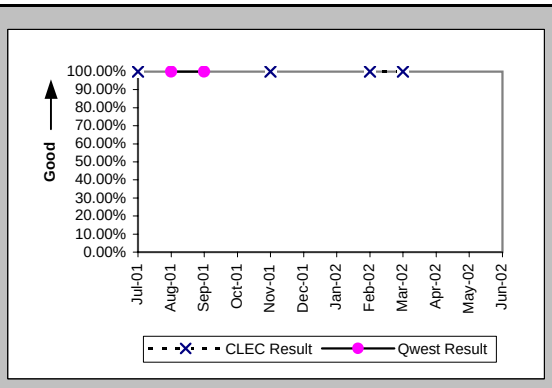
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	93.59%
Aug-01	94.23%
Sep-01	93.34%
Oct-01	91.28%
Nov-01	96.28%
Dec-01	96.70%
Jan-02	96.98%
Feb-02	96.04%
Mar-02	95.22%
Apr-02	94.83%
May-02	94.47%
Jun-02	93.67%



Checklist #9 - NXX Code Activation

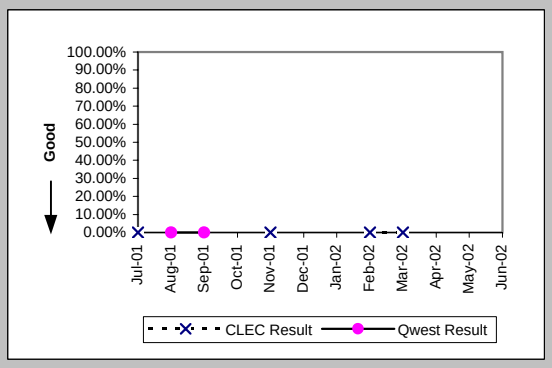
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	3	3	100.00%			
Aug-01				1	1	100.00%
Sep-01				1	1	100.00%
Oct-01						
Nov-01	1	1	100.00%			
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02	1	1	100.00%			
Apr-02						
May-02						
Jun-02						



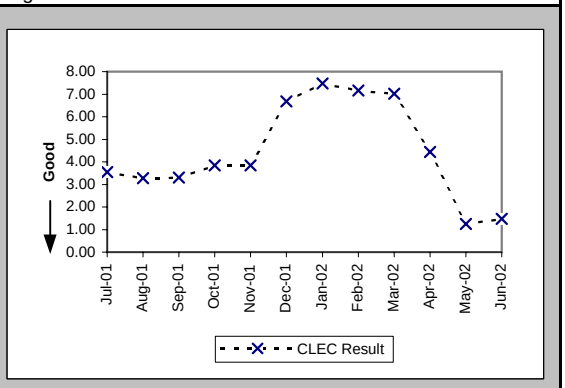
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	0	3	0.00%			
Aug-01				0	1	0.00%
Sep-01				0	1	0.00%
Oct-01						
Nov-01	0	1	0.00%			
Dec-01						
Jan-02						
Feb-02	0	1	0.00%			
Mar-02	0	1	0.00%			
Apr-02						
May-02						
Jun-02						



Checklist #10 - Databases and Signaling

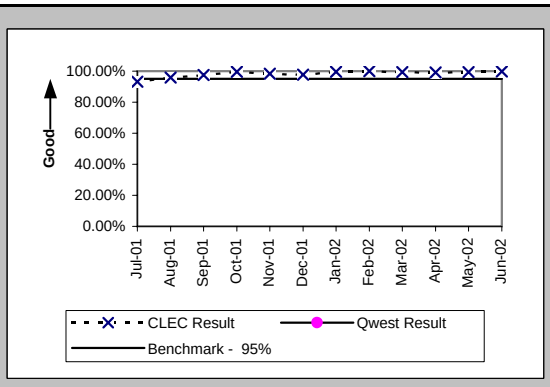
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

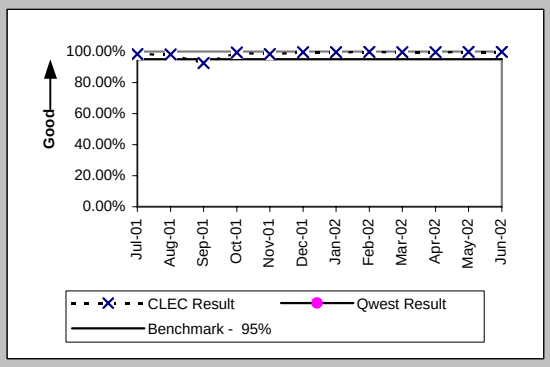
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	578	620	93.23%	25.13%					
Aug-01	876	913	95.95%	19.72%					
Sep-01	716	734	97.55%	15.47%					
Oct-01	648	651	99.54%	6.77%					
Nov-01	561	570	98.42%	12.47%					
Dec-01	551	564	97.70%	15.01%					
Jan-02	781	785	99.49%	7.12%					
Feb-02	818	818	100.00%	0.00%					
Mar-02	688	692	99.42%	7.58%					
Apr-02	985	994	99.09%	9.47%					
May-02	1782	1792	99.44%	7.45%					
Jun-02	879	880	99.89%	3.37%					



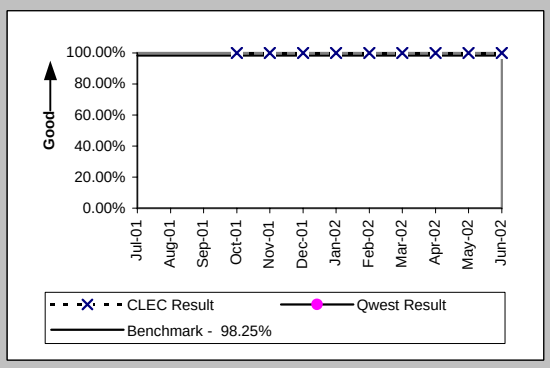
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3592	3655	98.28%	13.02%					
Aug-01	3834	3910	98.06%	13.81%					
Sep-01	3011	3253	92.56%	26.24%					
Oct-01	2490	2508	99.28%	8.44%					
Nov-01	4882	4965	98.33%	12.82%					
Dec-01	4275	4295	99.53%	6.81%					
Jan-02	2078	2088	99.52%	6.90%					
Feb-02	3379	3384	99.85%	3.84%					
Mar-02	2732	2743	99.60%	6.32%					
Apr-02	3462	3475	99.63%	6.10%					
May-02	3021	3026	99.83%	4.06%					
Jun-02	3055	3059	99.87%	3.61%					



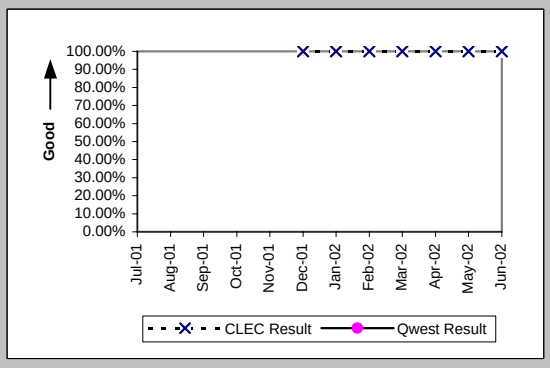
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	3158	3159	99.97%	1.78%					
Nov-01	5535	5535	100.00%	0.00%					
Dec-01	4858	4859	99.98%	1.43%					
Jan-02	2873	2873	100.00%	0.00%					
Feb-02	4201	4202	99.98%	1.54%					
Mar-02	3436	3436	100.00%	0.00%					
Apr-02	4362	4362	100.00%	0.00%					
May-02	4819	4819	100.00%	0.00%					
Jun-02	3942	3942	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

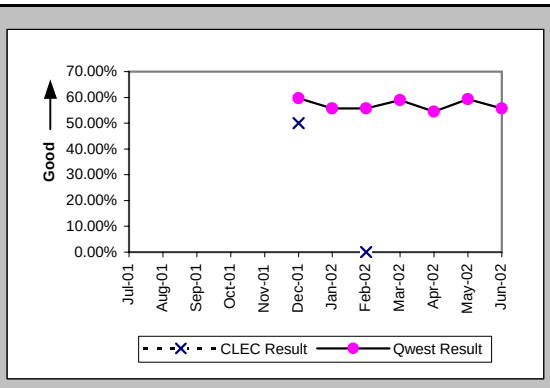
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4859	4859	100.00%	0.00%					
Jan-02	2873	2873	100.00%	0.00%					
Feb-02	4202	4202	100.00%	0.00%					
Mar-02	3436	3436	100.00%	0.00%					
Apr-02	4362	4362	100.00%	0.00%					
May-02	4819	4819	100.00%	0.00%					
Jun-02	3942	3942	100.00%	0.00%					



Checklist #11 - Number Portability**

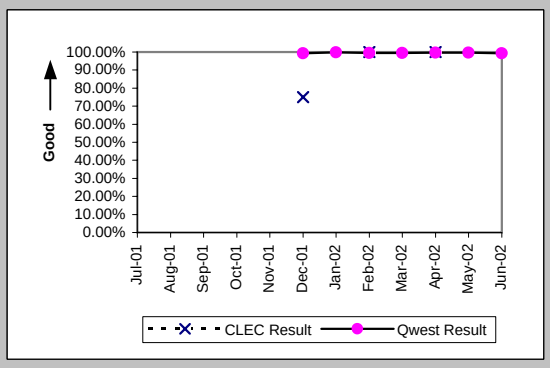
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	2	50.00%	50.00%	1370	2295	59.70%	0.24	-0.86
Jan-02					1335	2393	55.79%		
Feb-02	0	1	0.00%	0.00%	1076	1930	55.75%	0.77	-0.53
Mar-02					1519	2574	59.01%		
Apr-02					1126	2068	54.45%		
May-02					983	1656	59.36%		
Jun-02					1019	1828	55.74%		



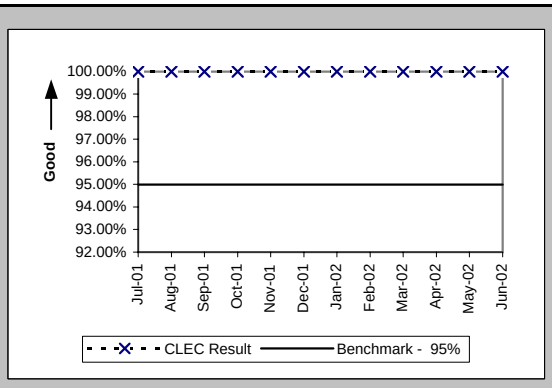
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	4	75.00%	43.30%	4190	4219	99.31%	2.21	0.34
Jan-02					4574	4585	99.76%		
Feb-02	3	3	100.00%	0.00%	3740	3759	99.49%	-0.12	-1.08
Mar-02					4907	4929	99.55%		
Apr-02	1	1	100.00%	0.00%	3893	3906	99.67%	-0.06	-1.04
May-02					3319	3331	99.64%		
Jun-02					3343	3368	99.26%		

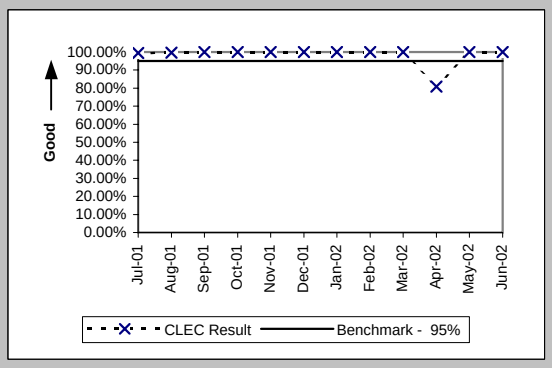


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	109738.44	109738.44	100.00%
Aug-01	108023.4	108023.4	100.00%
Sep-01	34268.48	34268.48	100.00%
Oct-01	33059.8	33059.8	100.00%
Nov-01	32937.86	32937.86	100.00%
Dec-01	33842.17	33842.17	100.00%
Jan-02	43283.88	43283.88	100.00%
Feb-02	36266.73	36266.73	100.00%
Mar-02	33800.91	33800.91	100.00%
Apr-02	43885.94	43885.94	100.00%
May-02	33572.16	33572.16	100.00%
Jun-02	34128.09	34128.09	100.00%



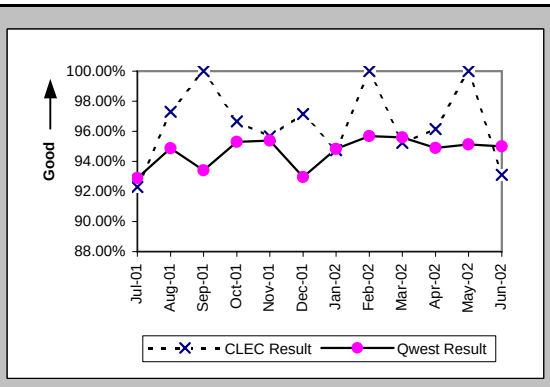
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	109186.61	109738.44	99.50%
Aug-01	107582.49	108023.4	99.59%
Sep-01	34268.48	34268.48	100.00%
Oct-01	33059.8	33059.8	100.00%
Nov-01	32937.86	32937.86	100.00%
Dec-01	33842.17	33842.17	100.00%
Jan-02	43283.88	43283.88	100.00%
Feb-02	36266.73	36266.73	100.00%
Mar-02	33800.91	33800.91	100.00%
Apr-02	35499.77	43885.94	80.89%
May-02	33543.47	33572.16	99.91%
Jun-02	34128.09	34128.09	100.00%



Checklist #14 - Resale - Residence Installation

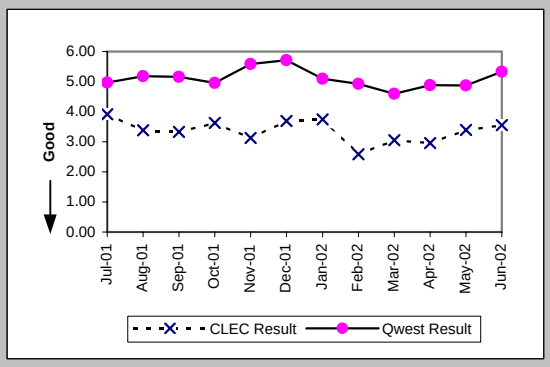
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	13	92.31%	26.65%	4698	5057	92.90%	0.18	-0.89
Aug-01	36	37	97.30%	16.22%	5414	5706	94.88%	-0.66	-1.4
Sep-01	21	21	100.00%	0.00%	4389	4699	93.40%	-1.22	-1.74
Oct-01	29	30	96.67%	17.95%	5008	5255	95.30%	-0.35	-1.21
Nov-01	22	23	95.65%	20.39%	4421	4635	95.38%	-0.06	-1.04
Dec-01	34	35	97.14%	16.66%	3950	4249	92.96%	-0.96	-1.59
Jan-02	36	38	94.74%	22.33%	4693	4949	94.83%	0.11	-0.93
Feb-02	24	24	100.00%	0.00%	3787	3958	95.68%	-1.04	-1.63
Mar-02	20	21	95.24%	21.30%	3851	4028	95.61%	0.18	-0.89
Apr-02	25	26	96.15%	19.23%	3827	4033	94.89%	-0.29	-1.18
May-02	23	23	100.00%	0.00%	4074	4283	95.12%	-1.08	-1.66
Jun-02	27	29	93.10%	25.34%	3784	3983	95.00%	0.51	-0.69



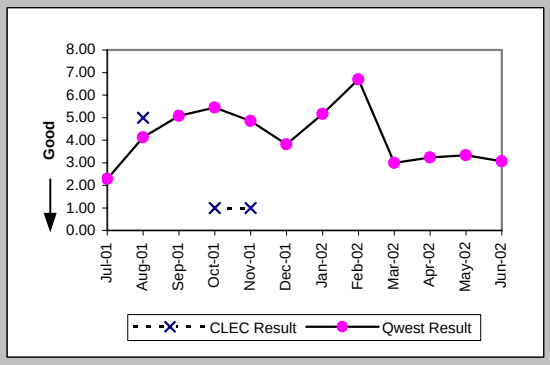
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51	13	3.92	2.25	25252	5085	4.97	-0.66	-1.4
Aug-01	125	37	3.38	1.28	29736	5742	5.18	-2	-2.21
Sep-01	70	21	3.33	1.02	24382	4728	5.16	-1.51	-1.92
Oct-01	109	30	3.63	1.54	26246	5294	4.96	-1.4	-1.85
Nov-01	72	23	3.13	1.18	26039	4669	5.58	-1.83	-2.11
Dec-01	129	35	3.69	2.18	24349	4267	5.71	-1.99	-2.21
Jan-02	142	38	3.74	2.10	25378	4973	5.10	-1.56	-1.95
Feb-02	62	24	2.58	0.65	19558	3966	4.93	-2.64	-2.61
Mar-02	64	21	3.05	0.74	18549	4034	4.60	-1.64	-2
Apr-02	77	26	2.96	0.77	19731	4041	4.88	-2.37	-2.44
May-02	78	23	3.39	2.17	20904	4292	4.87	-1.72	-2.05
Jun-02	103	29	3.55	2.69	21311	3996	5.33	-2	-2.22



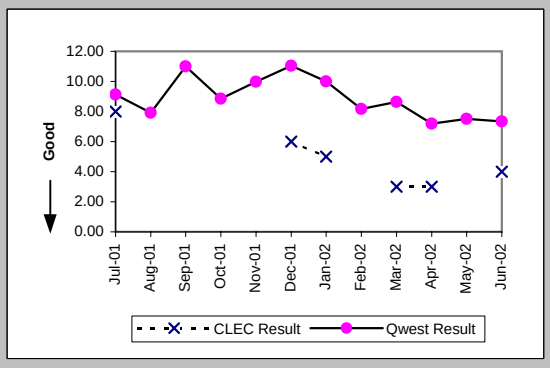
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					247	108	2.29		
Aug-01	5	1	5.00		487	118	4.13	1.1	-0.33
Sep-01					564	111	5.08		
Oct-01	1	1	1.00		567	104	5.45	-0.42	-1.25
Nov-01	1	1	1.00		563	116	4.85	-0.31	-1.19
Dec-01					306	80	3.82		
Jan-02					357	69	5.17		
Feb-02					221	33	6.70		
Mar-02					135	45	3.00		
Apr-02					165	51	3.24		
May-02					150	45	3.33		
Jun-02					126	41	3.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

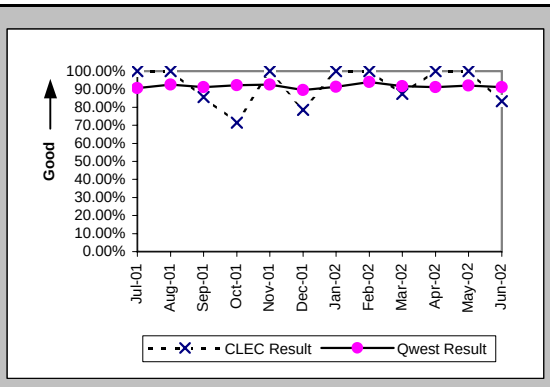
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00		2491	273	9.12	-0.1	-1.06
Aug-01					1605	203	7.91		
Sep-01					2495	227	10.99		
Oct-01					1559	176	8.86		
Nov-01					1316	132	9.97		
Dec-01	6	1	6.00		2464	223	11.05	-0.4	-1.24
Jan-02	10	2	5.00	0.00	1872	187	10.01	-0.59	-1.36
Feb-02					1137	139	8.18		
Mar-02	3	1	3.00		1132	131	8.64	-0.42	-1.26
Apr-02	3	1	3.00		1108	154	7.19	-0.67	-1.41
May-02					1246	166	7.51		
Jun-02	8	2	4.00	2.83	1174	160	7.34	-0.69	-1.42



Checklist #14 - Resale - Residence Installation

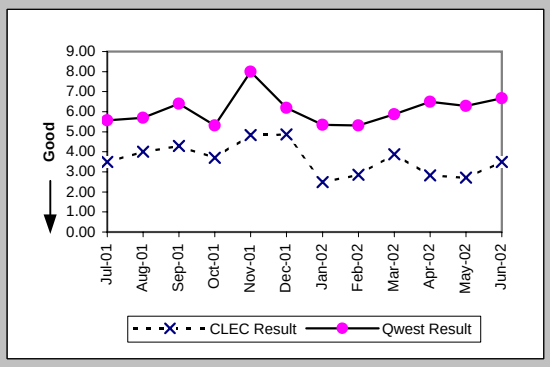
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	1079	1192	90.52%	-0.65	-1.39
Aug-01	2	2	100.00%	0.00%	1401	1513	92.60%	-0.4	-1.24
Sep-01	6	7	85.71%	34.99%	1005	1102	91.20%	0.52	-0.69
Oct-01	5	7	71.43%	45.18%	1151	1249	92.15%	1.6	-0.03
Nov-01	5	5	100.00%	0.00%	1154	1246	92.62%	-0.63	-1.38
Dec-01	11	14	78.57%	41.03%	1077	1202	89.60%	1.23	-0.25
Jan-02	49	49	100.00%	0.00%	1103	1209	91.23%	-2.13	-2.29
Feb-02	13	13	100.00%	0.00%	880	937	93.92%	-0.91	-1.55
Mar-02	7	8	87.50%	33.07%	897	978	91.72%	0.45	-0.72
Apr-02	6	6	100.00%	0.00%	872	956	91.21%	-0.76	-1.46
May-02	7	7	100.00%	0.00%	1059	1151	92.01%	-0.78	-1.47
Jun-02	5	6	83.33%	37.27%	935	1025	91.22%	0.64	-0.61



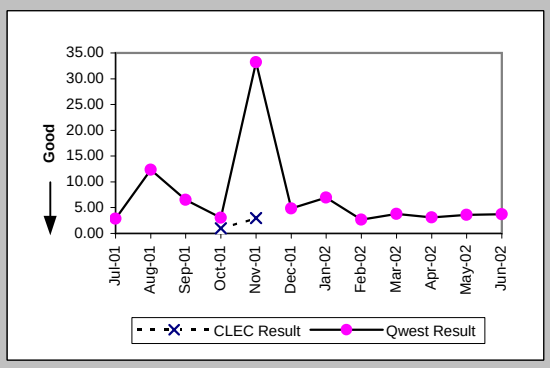
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	4	3.50	1.00	6665	1196	5.57	-0.53	-1.32
Aug-01	8	2	4.00	1.41	8664	1519	5.70	-0.27	-1.16
Sep-01	30	7	4.29	0.95	7081	1107	6.40	-0.76	-1.46
Oct-01	26	7	3.71	0.76	6672	1254	5.32	-0.95	-1.58
Nov-01	29	6	4.83	2.48	10022	1255	7.99	-0.3	-1.18
Dec-01	68	14	4.86	2.85	7464	1206	6.19	-0.77	-1.47
Jan-02	122	49	2.49	0.98	6456	1210	5.34	-3.32	-3.02
Feb-02	37	13	2.85	0.80	5007	943	5.31	-1.19	-1.72
Mar-02	31	8	3.88	2.47	5766	982	5.87	-0.28	-1.17
Apr-02	17	6	2.83	0.41	6246	962	6.49	-1.04	-1.63
May-02	19	7	2.71	0.49	7250	1152	6.29	-1.48	-1.9
Jun-02	21	6	3.50	1.76	6870	1030	6.67	-1.07	-1.65



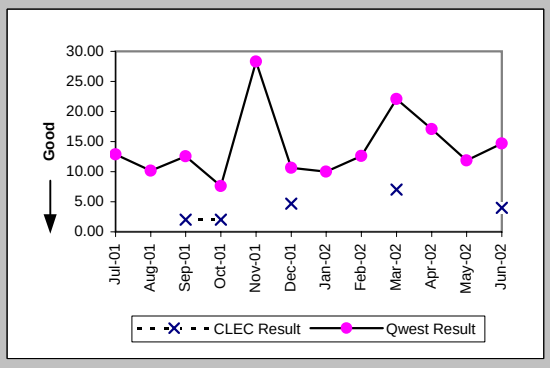
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					71	25	2.84		
Aug-01					370	30	12.33		
Sep-01					143	22	6.50		
Oct-01	1	1	1.00		92	30	3.07	-0.61	-1.37
Nov-01	3	1	3.00		896	27	33.19	-0.37	-1.22
Dec-01					125	26	4.81		
Jan-02					181	26	6.96		
Feb-02					37	14	2.64		
Mar-02					72	19	3.79		
Apr-02					53	17	3.12		
May-02					87	24	3.62		
Jun-02					74	20	3.70		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

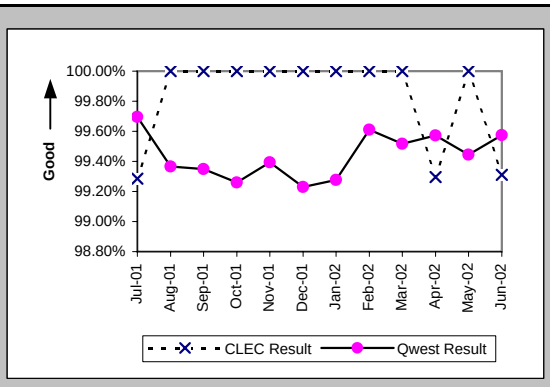
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1185	92	12.88		
Aug-01					892	88	10.14		
Sep-01	2	1	2.00		992	79	12.56	-0.68	-1.41
Oct-01	2	1	2.00		555	73	7.60	-0.97	-1.59
Nov-01					2095	74	28.31		
Dec-01	14	3	4.67	0.58	1075	101	10.64	-1.08	-1.65
Jan-02					799	80	9.99		
Feb-02					555	44	12.61		
Mar-02	7	1	7.00		1367	62	22.05	-0.2	-1.12
Apr-02					1145	67	17.09		
May-02					793	67	11.84		
Jun-02	4	1	4.00		1026	70	14.66	-0.76	-1.46



Checklist #14 - Resale - Residence Installation

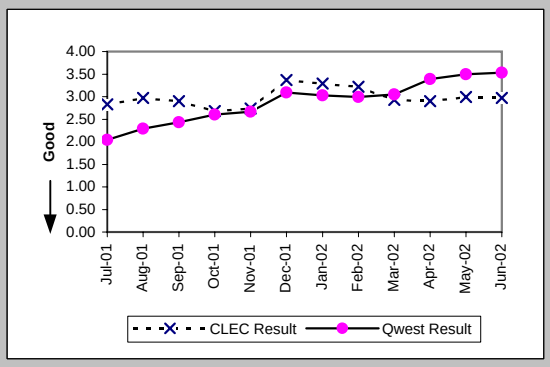
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	139	140	99.29%	8.42%	35975	36085	99.70%	0.81	-0.51
Aug-01	165	165	100.00%	0.00%	17092	17201	99.37%	-1.02	-1.62
Sep-01	160	160	100.00%	0.00%	11296	11370	99.35%	-1.02	-1.62
Oct-01	219	219	100.00%	0.00%	11259	11343	99.26%	-1.27	-1.77
Nov-01	180	180	100.00%	0.00%	10484	10548	99.39%	-1.04	-1.63
Dec-01	250	250	100.00%	0.00%	9014	9084	99.23%	-1.37	-1.84
Jan-02	277	277	100.00%	0.00%	10554	10631	99.28%	-1.4	-1.85
Feb-02	224	224	100.00%	0.00%	8423	8456	99.61%	-0.92	-1.56
Mar-02	182	182	100.00%	0.00%	9491	9537	99.52%	-0.93	-1.57
Apr-02	141	142	99.30%	8.36%	9526	9567	99.57%	0.53	-0.68
May-02	146	146	100.00%	0.00%	11661	11726	99.45%	-0.9	-1.55
Jun-02	144	145	99.31%	8.28%	10784	10830	99.58%	0.52	-0.68



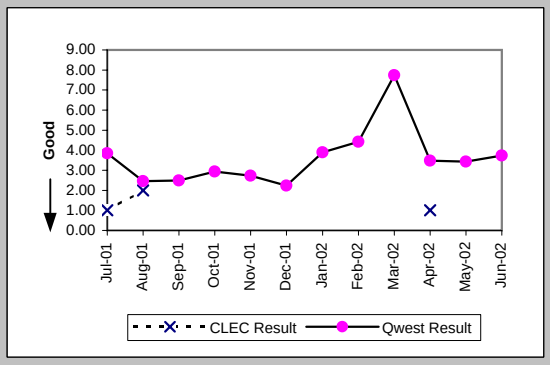
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	357	126	2.83	0.63	57259	28084	2.04	6.67	3.05
Aug-01	466	157	2.97	0.29	32174	14020	2.29	7.62	3.63
Sep-01	426	147	2.90	0.38	23328	9598	2.43	5.58	2.39
Oct-01	512	191	2.68	0.63	24491	9423	2.60	0.97	-0.41
Nov-01	444	162	2.74	0.51	23119	8655	2.67	0.85	-0.48
Dec-01	778	231	3.37	0.53	23000	7435	3.09	3.04	0.85
Jan-02	790	240	3.29	0.61	27794	9179	3.03	3.48	1.12
Feb-02	669	208	3.22	0.47	21183	7096	2.99	3.07	0.87
Mar-02	340	116	2.93	0.39	23795	7806	3.05	-0.69	-1.42
Apr-02	304	105	2.90	0.48	26311	7764	3.39	-4.96	-4.02
May-02	380	127	2.99	0.15	33115	9452	3.50	-6.34	-4.85
Jun-02	347	117	2.97	0.29	30345	8588	3.53	-4.24	-3.58



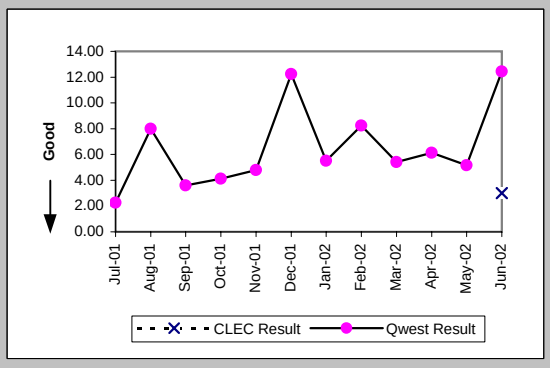
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		562	146	3.85	-0.27	-1.16
Aug-01	2	1	2.00		332	135	2.46	-0.21	-1.13
Sep-01					234	94	2.49		
Oct-01					359	122	2.94		
Nov-01					257	94	2.73		
Dec-01					136	61	2.23		
Jan-02					245	63	3.89		
Feb-02					137	31	4.42		
Mar-02					271	35	7.74		
Apr-02	1	1	1.00		115	33	3.48	-0.72	-1.44
May-02					206	60	3.43		
Jun-02					142	38	3.74		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

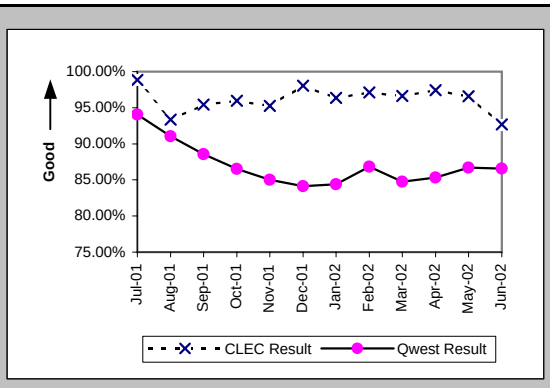
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	8	2.25		
Aug-01					112	14	8.00		
Sep-01					18	5	3.60		
Oct-01					37	9	4.11		
Nov-01					24	5	4.80		
Dec-01					147	12	12.25		
Jan-02					77	14	5.50		
Feb-02					33	4	8.25		
Mar-02					65	12	5.42		
Apr-02					49	8	6.12		
May-02					31	6	5.17		
Jun-02	3	1	3.00		112	9	12.44	-0.33	-1.2



Checklist #14 - Resale - Residence Installation

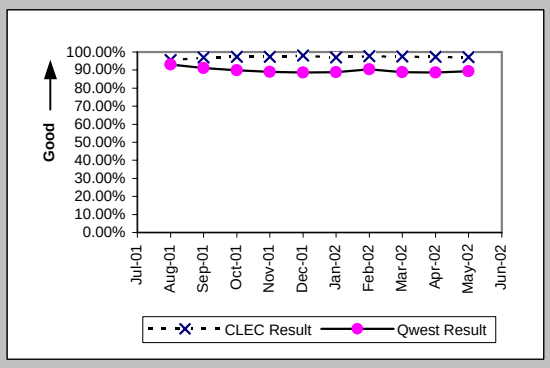
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	174	176	98.86%	10.60%	43102	45816	94.08%	-2.69	-2.63
Aug-01	169	181	93.37%	24.88%	30455	33458	91.02%	-1.1	-1.67
Sep-01	188	197	95.43%	20.88%	18486	20869	88.58%	-3.01	-2.83
Oct-01	213	222	95.95%	19.72%	15218	17588	86.52%	-4.09	-3.48
Nov-01	222	233	95.28%	21.21%	14647	17226	85.03%	-4.36	-3.65
Dec-01	249	254	98.03%	13.89%	13073	15539	84.13%	-6.01	-4.66
Jan-02	320	332	96.39%	18.67%	13256	15706	84.40%	-5.96	-4.62
Feb-02	304	313	97.12%	16.71%	13116	15105	86.83%	-5.33	-4.24
Mar-02	228	236	96.61%	18.10%	11835	13963	84.76%	-5.02	-4.05
Apr-02	188	193	97.41%	15.89%	12432	14566	85.35%	-4.71	-3.86
May-02	169	175	96.57%	18.20%	13762	15875	86.69%	-3.83	-3.33
Jun-02	165	178	92.70%	26.02%	14299	16519	86.56%	-2.39	-2.45



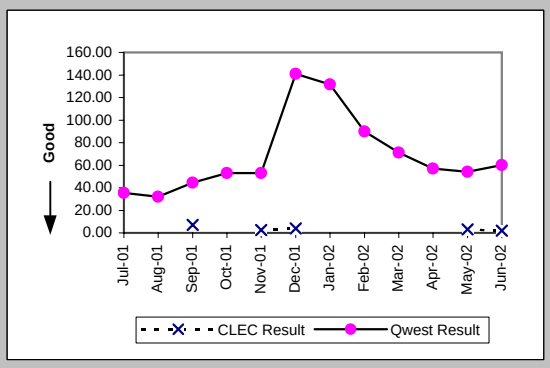
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	173	181	95.58%	20.55%	31169	33458	93.16%	-1.29	-1.78
Sep-01	191	197	96.95%	17.18%	19018	20869	91.13%	-2.86	-2.74
Oct-01	216	222	97.30%	16.22%	15816	17588	89.92%	-3.63	-3.2
Nov-01	227	233	97.42%	15.84%	15332	17226	89.01%	-4.08	-3.48
Dec-01	249	254	98.03%	13.89%	13778	15539	88.67%	-4.67	-3.84
Jan-02	322	332	96.99%	17.09%	13963	15706	88.90%	-4.64	-3.82
Feb-02	306	313	97.76%	14.79%	13656	15105	90.41%	-4.37	-3.66
Mar-02	230	236	97.46%	15.74%	12403	13963	88.83%	-4.17	-3.54
Apr-02	188	193	97.41%	15.89%	12922	14566	88.71%	-3.79	-3.31
May-02	170	175	97.14%	16.66%	14184	15875	89.35%	-3.32	-3.02
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

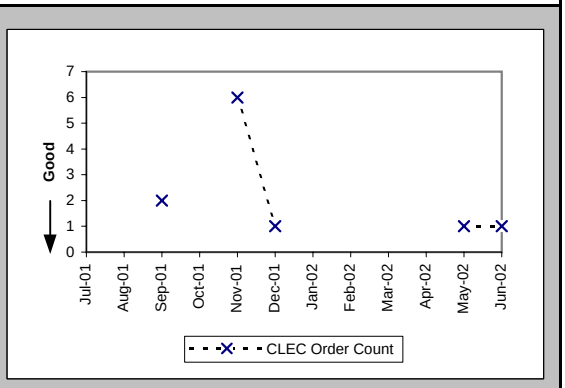
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16349	460	35.54		
Aug-01					21954	682	32.19		
Sep-01	14	2	7.00	1.41	26044	585	44.52	-0.83	-1.5
Oct-01					28708	540	53.16		
Nov-01	16	6	2.67	2.07	33914	640	52.99	-1.64	-2
Dec-01	4	1	4.00		54126	384	140.95	-0.92	-1.56
Jan-02					53973	410	131.64		
Feb-02					21297	237	89.86		
Mar-02					24225	340	71.25		
Apr-02					18796	329	57.13		
May-02	3	1	3.00		21041	388	54.23	-0.65	-1.39
Jun-02	2	1	2.00		23621	393	60.10	-0.68	-1.41



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

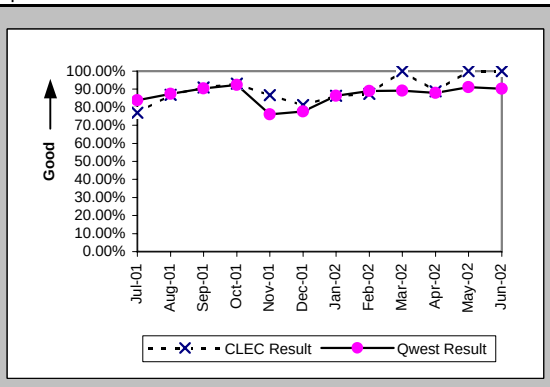
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	2
Oct-01	
Nov-01	6
Dec-01	1
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	1



Checklist #14 - Resale - Residence Repair

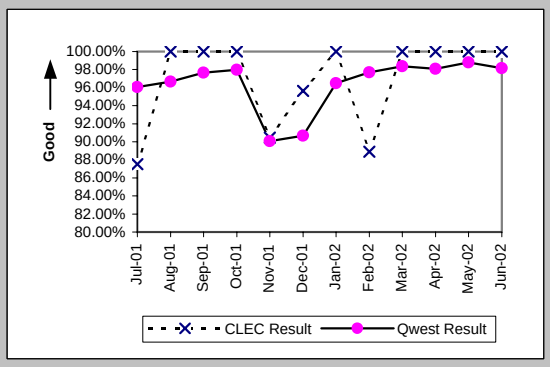
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	26	76.92%	42.13%	5754	6861	83.87%	0.94	-0.43
Aug-01	20	23	86.96%	33.68%	6128	7014	87.37%	0.12	-0.93
Sep-01	20	22	90.91%	28.75%	4708	5208	90.40%	-0.08	-1.05
Oct-01	27	29	93.10%	25.34%	4189	4539	92.29%	-0.16	-1.1
Nov-01	13	15	86.67%	33.99%	4561	5992	76.12%	-0.96	-1.58
Dec-01	13	16	81.25%	39.03%	3804	4899	77.65%	-0.35	-1.21
Jan-02	19	22	86.36%	34.32%	3395	3933	86.32%	-0.01	-1
Feb-02	7	8	87.50%	33.07%	2985	3355	88.97%	0.21	-0.87
Mar-02	9	9	100.00%	0.00%	3446	3864	89.18%	-1.04	-1.63
Apr-02	8	9	88.89%	31.43%	4655	5290	88.00%	-0.08	-1.05
May-02	12	12	100.00%	0.00%	4448	4881	91.13%	-1.08	-1.66
Jun-02	11	11	100.00%	0.00%	4794	5317	90.16%	-1.09	-1.67



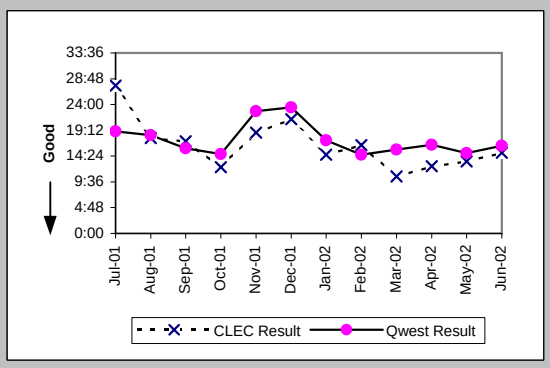
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	32	87.50%	33.07%	8759	9117	96.07%	2.03	0.24
Aug-01	30	30	100.00%	0.00%	9053	9365	96.67%	-1.02	-1.62
Sep-01	31	31	100.00%	0.00%	6812	6975	97.66%	-0.86	-1.52
Oct-01	30	30	100.00%	0.00%	6145	6272	97.98%	-0.79	-1.48
Nov-01	19	21	90.48%	29.35%	7521	8350	90.07%	-0.06	-1.04
Dec-01	22	23	95.65%	20.39%	6641	7325	90.66%	-0.82	-1.5
Jan-02	26	26	100.00%	0.00%	5557	5760	96.48%	-0.97	-1.59
Feb-02	8	9	88.89%	31.43%	4479	4584	97.71%	1.27	-0.23
Mar-02	10	10	100.00%	0.00%	5226	5312	98.38%	-0.41	-1.25
Apr-02	12	12	100.00%	0.00%	7033	7171	98.08%	-0.48	-1.29
May-02	12	12	100.00%	0.00%	6408	6487	98.78%	-0.38	-1.23
Jun-02	11	11	100.00%	0.00%	6901	7031	98.15%	-0.45	-1.28



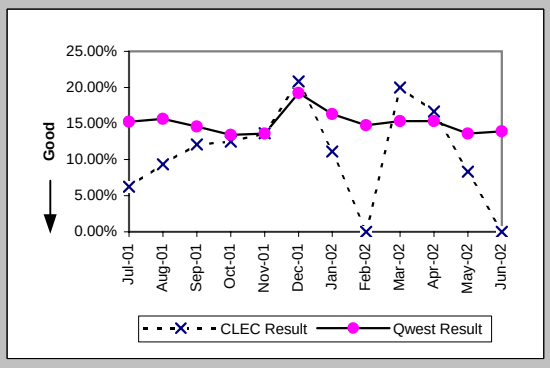
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	881:08	32	27:32	35:09	173268:31	9117	19:00	2.03	0.24
Aug-01	532:02	30	17:44	10:29	171518:45	9365	18:19	-0.17	-1.1
Sep-01	532:34	31	17:11	8:36	110465:52	6975	15:50	0.7	-0.58
Oct-01	370:14	30	12:20	8:39	92649:16	6272	14:46	-0.84	-1.51
Nov-01	394:34	21	18:47	17:17	190062:48	8350	22:46	-0.85	-1.52
Dec-01	489:39	23	21:17	15:41	172038:49	7325	23:29	-0.42	-1.25
Jan-02	380:57	26	14:39	10:47	99817:50	5760	17:20	-0.82	-1.5
Feb-02	148:04	9	16:27	22:23	67225:44	4584	14:40	0.59	-0.64
Mar-02	105:52	10	10:35	7:43	83005:22	5312	15:38	-1.26	-1.76
Apr-02	150:18	12	12:32	10:09	118467:57	7171	16:31	-0.69	-1.42
May-02	160:33	12	13:23	7:39	96991:29	6487	14:57	-0.45	-1.28
Jun-02	164:44	11	14:59	7:35	115000:46	7031	16:21	-0.34	-1.21



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

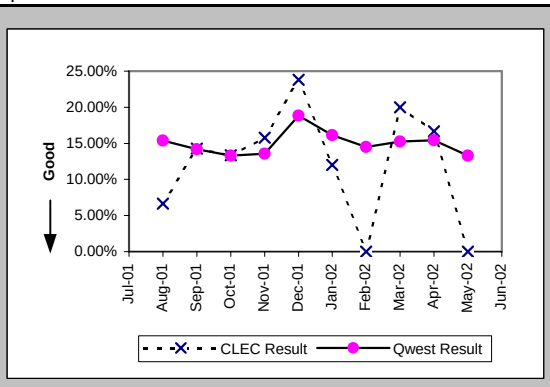
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	32	6.25%	24.21%	1417	9299	15.24%	-1.41	-1.86
Aug-01	3	32	9.38%	29.15%	1485	9493	15.64%	-0.97	-1.59
Sep-01	4	33	12.12%	32.64%	1032	7070	14.60%	-0.4	-1.24
Oct-01	4	32	12.50%	33.07%	854	6360	13.43%	-0.15	-1.09
Nov-01	3	22	13.64%	34.32%	1150	8455	13.60%	0.07	-0.96
Dec-01	5	24	20.83%	40.61%	1433	7450	19.23%	0.24	-0.86
Jan-02	3	27	11.11%	31.43%	954	5849	16.31%	-0.73	-1.44
Feb-02	0	9	0.00%	0.00%	686	4643	14.77%	-1.25	-1.76
Mar-02	2	10	20.00%	40.00%	828	5391	15.36%	0.44	-0.73
Apr-02	2	12	16.67%	37.27%	1111	7246	15.33%	0.19	-0.88
May-02	1	12	8.33%	27.64%	894	6580	13.59%	-0.53	-1.32
Jun-02	0	11	0.00%	0.00%	989	7101	13.93%	-1.33	-1.81



Checklist #14 - Resale - Residence Repair

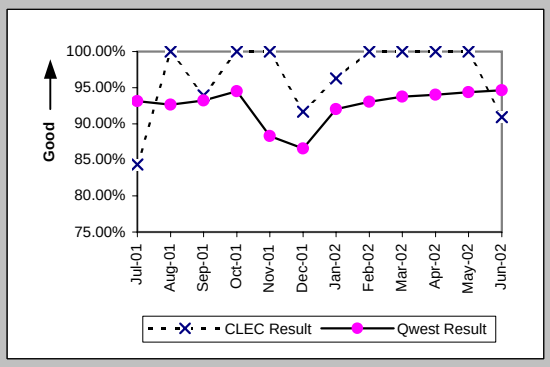
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	30	6.67%	24.94%	1290	8375	15.40%	-1.32	-1.8
Sep-01	4	28	14.29%	34.99%	891	6274	14.20%	0.07	-0.96
Oct-01	4	30	13.33%	33.99%	741	5581	13.28%	0.06	-0.96
Nov-01	3	19	15.79%	36.46%	1033	7620	13.56%	0.33	-0.8
Dec-01	5	21	23.81%	42.59%	1251	6637	18.85%	0.6	-0.64
Jan-02	3	25	12.00%	32.50%	836	5183	16.13%	-0.56	-1.34
Feb-02	0	9	0.00%	0.00%	605	4168	14.52%	-1.23	-1.75
Mar-02	2	10	20.00%	40.00%	749	4911	15.25%	0.45	-0.73
Apr-02	2	12	16.67%	37.27%	1041	6744	15.44%	0.18	-0.89
May-02	0	11	0.00%	0.00%	818	6159	13.28%	-1.3	-1.79
Jun-02									



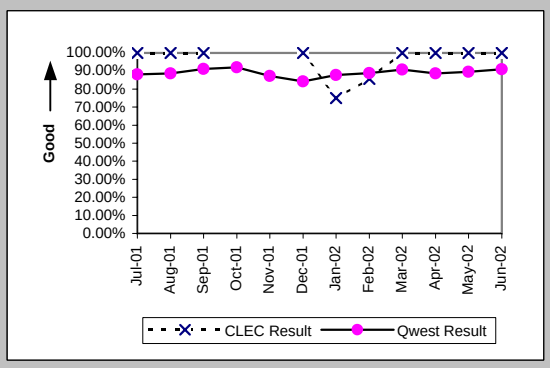
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	32	84.38%	36.31%	8662	9299	93.15%	1.73	0.05
Aug-01	32	32	100.00%	0.00%	8795	9493	92.65%	-1.59	-1.97
Sep-01	31	33	93.94%	23.86%	6589	7070	93.20%	-0.17	-1.1
Oct-01	32	32	100.00%	0.00%	6011	6360	94.51%	-1.36	-1.83
Nov-01	22	22	100.00%	0.00%	7465	8455	88.29%	-1.71	-2.04
Dec-01	22	24	91.67%	27.64%	6448	7450	86.55%	-0.73	-1.45
Jan-02	26	27	96.30%	18.89%	5383	5849	92.03%	-0.82	-1.5
Feb-02	9	9	100.00%	0.00%	4320	4643	93.04%	-0.82	-1.5
Mar-02	10	10	100.00%	0.00%	5053	5391	93.73%	-0.82	-1.5
Apr-02	12	12	100.00%	0.00%	6811	7246	94.00%	-0.87	-1.53
May-02	12	12	100.00%	0.00%	6210	6580	94.38%	-0.84	-1.51
Jun-02	10	11	90.91%	28.75%	6721	7101	94.65%	0.56	-0.66



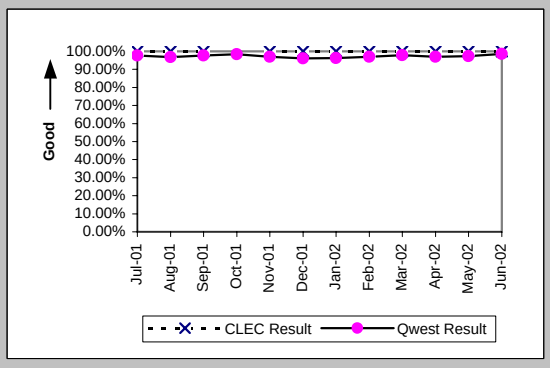
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1402	1590	88.18%	-0.37	-1.22
Aug-01	4	4	100.00%	0.00%	1462	1649	88.66%	-0.71	-1.43
Sep-01	2	2	100.00%	0.00%	1011	1110	91.08%	-0.44	-1.27
Oct-01					882	959	91.97%		
Nov-01					988	1133	87.20%		
Dec-01	7	7	100.00%	0.00%	788	935	84.28%	-1.14	-1.69
Jan-02	3	4	75.00%	43.30%	982	1120	87.68%	0.69	-0.58
Feb-02	6	7	85.71%	34.99%	655	738	88.75%	0.3	-0.82
Mar-02	3	3	100.00%	0.00%	712	784	90.82%	-0.55	-1.33
Apr-02	2	2	100.00%	0.00%	882	995	88.64%	-0.51	-1.31
May-02	2	2	100.00%	0.00%	815	910	89.56%	-0.48	-1.29
Jun-02	4	4	100.00%	0.00%	1161	1277	90.92%	-0.63	-1.38



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

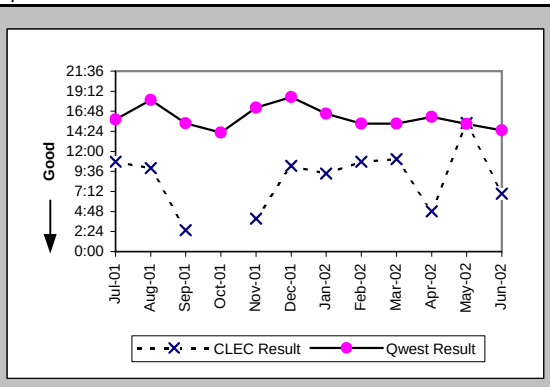
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	2057	2106	97.67%	-0.27	-1.16
Aug-01	4	4	100.00%	0.00%	2151	2222	96.80%	-0.36	-1.22
Sep-01	2	2	100.00%	0.00%	1532	1567	97.77%	-0.21	-1.13
Oct-01					1325	1347	98.37%		
Nov-01	1	1	100.00%	0.00%	1543	1590	97.04%	-0.17	-1.11
Dec-01	8	8	100.00%	0.00%	1324	1377	96.15%	-0.56	-1.34
Jan-02	4	4	100.00%	0.00%	1474	1532	96.21%	-0.4	-1.24
Feb-02	7	7	100.00%	0.00%	980	1011	96.93%	-0.47	-1.29
Mar-02	3	3	100.00%	0.00%	1098	1121	97.95%	-0.25	-1.15
Apr-02	2	2	100.00%	0.00%	1319	1360	96.99%	-0.25	-1.15
May-02	3	3	100.00%	0.00%	1246	1281	97.27%	-0.29	-1.18
Jun-02	5	5	100.00%	0.00%	1615	1638	98.60%	-0.27	-1.16



Checklist #14 - Resale - Residence Repair

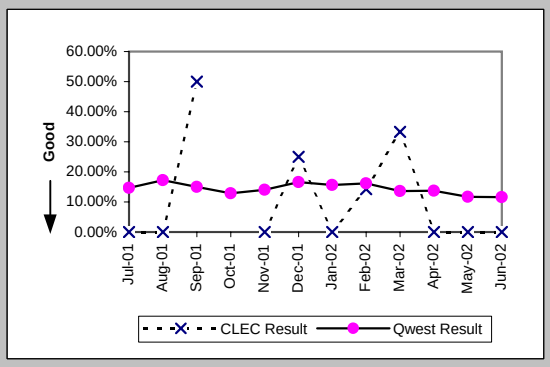
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32:16	3	10:45	8:59	33323:47	2106	15:49	-0.48	-1.29
Aug-01	40:00	4	10:00	8:33	40316:40	2222	18:09	-0.49	-1.3
Sep-01	5:09	2	2:35	0:09	24046:31	1567	15:21	-0.85	-1.51
Oct-01					19201:21	1347	14:15		
Nov-01	3:57	1	3:57		27398:50	1590	17:14	-0.81	-1.49
Dec-01	82:00	8	10:15	10:18	25461:13	1377	18:29	-1.28	-1.78
Jan-02	37:19	4	9:20	10:55	25293:36	1532	16:31	-0.76	-1.46
Feb-02	75:16	7	10:45	9:23	15501:50	1011	15:20	-0.6	-1.36
Mar-02	33:15	3	11:05	9:24	17183:03	1121	15:20	-0.54	-1.33
Apr-02	9:40	2	4:50	1:15	21928:05	1360	16:07	-1.12	-1.68
May-02	46:12	3	15:24	10:04	19593:04	1281	15:18	0.12	-0.93
Jun-02	34:39	5	6:56	4:28	23740:34	1638	14:30	-1.18	-1.72



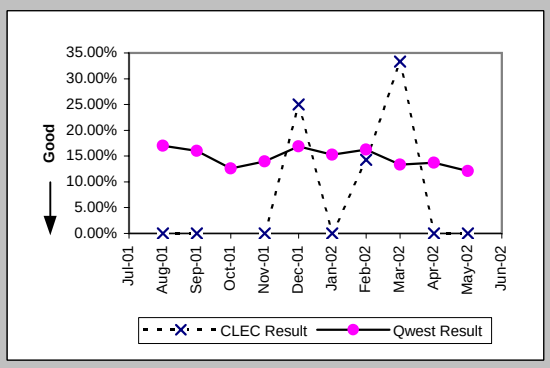
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	315	2142	14.71%	-0.72	-1.44
Aug-01	0	4	0.00%	0.00%	387	2252	17.18%	-0.91	-1.55
Sep-01	1	2	50.00%	50.00%	239	1588	15.05%	1.03	-0.37
Oct-01					175	1357	12.90%		
Nov-01	0	1	0.00%	0.00%	227	1614	14.06%	-0.4	-1.25
Dec-01	2	8	25.00%	43.30%	231	1395	16.56%	0.63	-0.61
Jan-02	0	4	0.00%	0.00%	243	1551	15.67%	-0.86	-1.52
Feb-02	1	7	14.29%	34.99%	168	1036	16.22%	-0.14	-1.08
Mar-02	1	3	33.33%	47.14%	155	1136	13.64%	0.83	-0.5
Apr-02	0	2	0.00%	0.00%	188	1366	13.76%	-0.56	-1.34
May-02	0	3	0.00%	0.00%	151	1290	11.71%	-0.63	-1.38
Jun-02	0	5	0.00%	0.00%	191	1649	11.58%	-0.81	-1.49



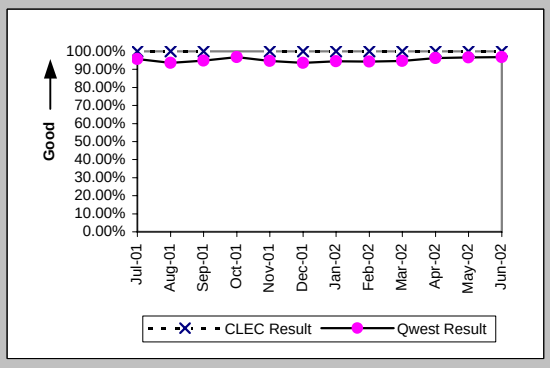
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	4	0.00%	0.00%	337	1979	17.03%	-0.91	-1.55
Sep-01	0	1	0.00%	0.00%	230	1434	16.04%	-0.44	-1.27
Oct-01					148	1176	12.59%		
Nov-01	0	1	0.00%	0.00%	197	1410	13.97%	-0.4	-1.24
Dec-01	2	8	25.00%	43.30%	200	1184	16.89%	0.61	-0.63
Jan-02	0	3	0.00%	0.00%	203	1331	15.25%	-0.73	-1.45
Feb-02	1	7	14.29%	34.99%	148	912	16.23%	-0.14	-1.08
Mar-02	1	3	33.33%	47.14%	135	1012	13.34%	0.84	-0.49
Apr-02	0	2	0.00%	0.00%	171	1246	13.72%	-0.56	-1.34
May-02	0	3	0.00%	0.00%	141	1165	12.10%	-0.64	-1.39
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

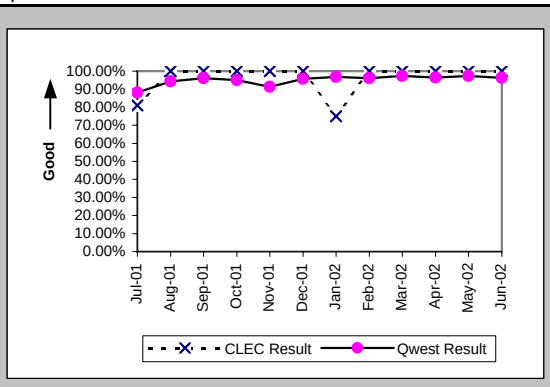
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	2051	2142	95.75%	-0.36	-1.22
Aug-01	4	4	100.00%	0.00%	2109	2252	93.65%	-0.52	-1.32
Sep-01	2	2	100.00%	0.00%	1506	1588	94.84%	-0.33	-1.2
Oct-01					1313	1357	96.76%		
Nov-01	1	1	100.00%	0.00%	1529	1614	94.73%	-0.24	-1.14
Dec-01	8	8	100.00%	0.00%	1305	1395	93.55%	-0.74	-1.45
Jan-02	4	4	100.00%	0.00%	1466	1551	94.52%	-0.48	-1.29
Feb-02	7	7	100.00%	0.00%	978	1036	94.40%	-0.64	-1.39
Mar-02	3	3	100.00%	0.00%	1076	1136	94.72%	-0.41	-1.25
Apr-02	2	2	100.00%	0.00%	1316	1366	96.34%	-0.28	-1.17
May-02	3	3	100.00%	0.00%	1246	1290	96.59%	-0.33	-1.2
Jun-02	5	5	100.00%	0.00%	1595	1649	96.73%	-0.41	-1.25



Checklist #14 - Resale - Residence Repair

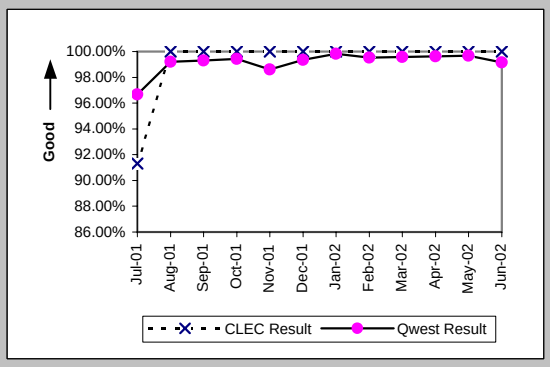
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	21	80.95%	39.27%	2758	3129	88.14%	0.98	-0.4
Aug-01	6	6	100.00%	0.00%	2411	2555	94.36%	-0.6	-1.36
Sep-01	7	7	100.00%	0.00%	1799	1872	96.10%	-0.53	-1.32
Oct-01	9	9	100.00%	0.00%	1965	2066	95.11%	-0.68	-1.41
Nov-01	11	11	100.00%	0.00%	1979	2169	91.24%	-1.03	-1.62
Dec-01	5	5	100.00%	0.00%	1865	1948	95.74%	-0.47	-1.29
Jan-02	3	4	75.00%	43.30%	1938	2003	96.75%	1.52	-0.08
Feb-02	2	2	100.00%	0.00%	1583	1646	96.17%	-0.28	-1.17
Mar-02	4	4	100.00%	0.00%	2128	2186	97.35%	-0.33	-1.2
Apr-02	2	2	100.00%	0.00%	1678	1741	96.38%	-0.27	-1.17
May-02	2	2	100.00%	0.00%	1362	1398	97.42%	-0.23	-1.14
Jun-02	4	4	100.00%	0.00%	1495	1552	96.33%	-0.39	-1.24



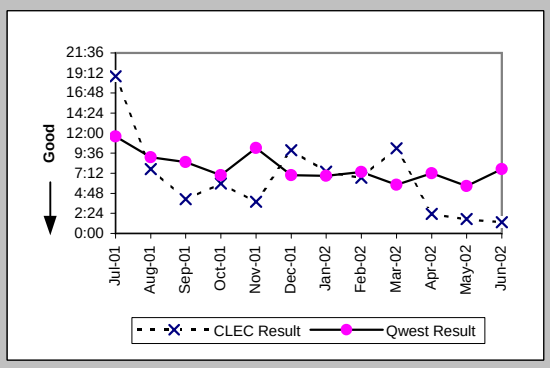
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	23	91.30%	28.18%	4505	4660	96.67%	1.24	-0.25
Aug-01	17	17	100.00%	0.00%	4357	4392	99.20%	-0.37	-1.22
Sep-01	10	10	100.00%	0.00%	3275	3298	99.30%	-0.26	-1.16
Oct-01	10	10	100.00%	0.00%	3670	3691	99.43%	-0.24	-1.15
Nov-01	14	14	100.00%	0.00%	3896	3951	98.61%	-0.44	-1.27
Dec-01	9	9	100.00%	0.00%	3564	3587	99.36%	-0.24	-1.15
Jan-02	8	8	100.00%	0.00%	3803	3810	99.82%	-0.12	-1.07
Feb-02	4	4	100.00%	0.00%	3176	3191	99.53%	-0.14	-1.08
Mar-02	5	5	100.00%	0.00%	4028	4045	99.58%	-0.15	-1.09
Apr-02	4	4	100.00%	0.00%	3229	3241	99.63%	-0.12	-1.07
May-02	4	4	100.00%	0.00%	2757	2766	99.67%	-0.11	-1.07
Jun-02	6	6	100.00%	0.00%	2780	2804	99.14%	-0.23	-1.14



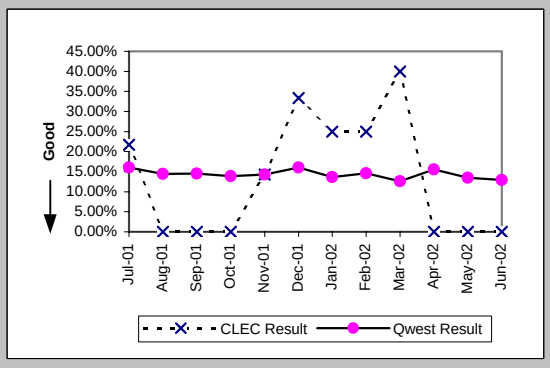
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	432:15	23	18:48	16:33	54098:30	4660	11:37	1.67	0.02
Aug-01	131:02	17	7:42	9:25	40142:30	4392	9:08	-0.37	-1.22
Sep-01	40:53	10	4:05	5:47	28217:33	3298	8:33	-0.9	-1.55
Oct-01	59:54	10	5:59	5:56	25694:39	3691	6:58	-0.31	-1.19
Nov-01	53:18	14	3:48	5:00	40397:41	3951	10:13	-1.87	-2.14
Dec-01	89:41	9	9:58	12:59	25049:26	3587	6:59	1.02	-0.38
Jan-02	59:06	8	7:23	9:48	26249:46	3810	6:53	0.27	-0.84
Feb-02	26:39	4	6:40	7:46	23464:50	3191	7:21	-0.13	-1.08
Mar-02	51:01	5	10:12	12:19	23577:36	4045	5:50	1.25	-0.24
Apr-02	9:24	4	2:21	1:41	23271:56	3241	7:11	-1.02	-1.62
May-02	6:54	4	1:44	1:47	15628:01	2766	5:39	-0.94	-1.57
Jun-02	8:04	6	1:21	2:06	21657:18	2804	7:43	-1.08	-1.65



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

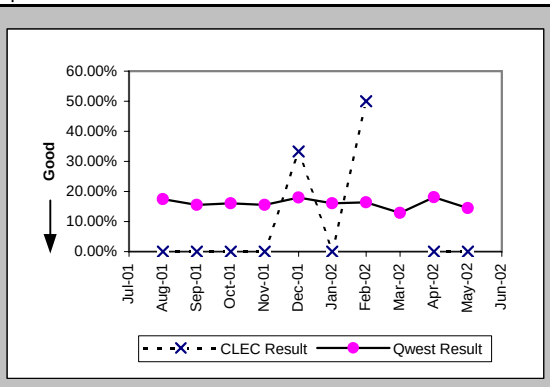
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	23	21.74%	41.25%	748	4660	16.05%	0.75	-0.55
Aug-01	0	17	0.00%	0.00%	634	4392	14.44%	-1.69	-2.03
Sep-01	0	10	0.00%	0.00%	480	3298	14.55%	-1.3	-1.79
Oct-01	0	10	0.00%	0.00%	513	3691	13.90%	-1.27	-1.77
Nov-01	2	14	14.29%	34.99%	564	3951	14.27%	0.07	-0.96
Dec-01	3	9	33.33%	47.14%	576	3587	16.06%	1.27	-0.23
Jan-02	2	8	25.00%	43.30%	520	3810	13.65%	0.87	-0.47
Feb-02	1	4	25.00%	43.30%	467	3198	14.60%	0.56	-0.66
Mar-02	2	5	40.00%	48.99%	511	4045	12.63%	1.49	-0.1
Apr-02	0	4	0.00%	0.00%	503	3241	15.52%	-0.86	-1.52
May-02	0	4	0.00%	0.00%	372	2766	13.45%	-0.79	-1.48
Jun-02	0	6	0.00%	0.00%	363	2804	12.95%	-0.94	-1.57



Checklist #14 - Resale - Residence Repair

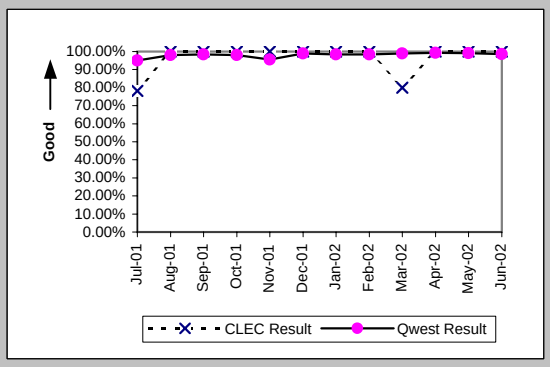
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	8	0.00%	0.00%	351	2015	17.42%	-1.3	-1.79
Sep-01	0	2	0.00%	0.00%	249	1607	15.49%	-0.61	-1.37
Oct-01	0	3	0.00%	0.00%	257	1605	16.01%	-0.76	-1.46
Nov-01	0	5	0.00%	0.00%	251	1611	15.58%	-0.96	-1.58
Dec-01	1	3	33.33%	47.14%	227	1263	17.97%	0.62	-0.63
Jan-02	0	3	0.00%	0.00%	246	1527	16.11%	-0.76	-1.46
Feb-02	1	2	50.00%	50.00%	210	1278	16.43%	0.98	-0.41
Mar-02					243	1886	12.88%		
Apr-02	0	1	0.00%	0.00%	224	1237	18.11%	-0.47	-1.29
May-02	0	3	0.00%	0.00%	167	1151	14.51%	-0.71	-1.43
Jun-02									



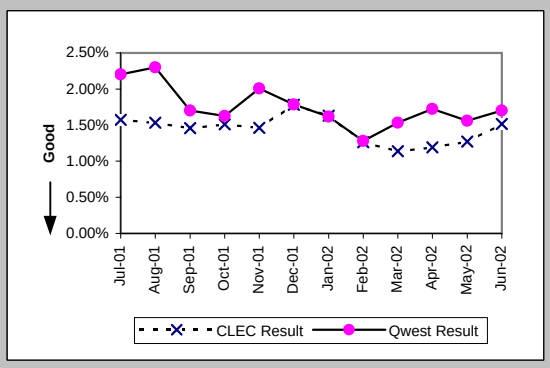
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	23	78.26%	41.25%	4428	4660	95.02%	2.79	0.7
Aug-01	17	17	100.00%	0.00%	4308	4392	98.09%	-0.57	-1.35
Sep-01	10	10	100.00%	0.00%	3246	3298	98.42%	-0.4	-1.24
Oct-01	10	10	100.00%	0.00%	3619	3691	98.05%	-0.45	-1.27
Nov-01	14	14	100.00%	0.00%	3777	3951	95.60%	-0.8	-1.49
Dec-01	9	9	100.00%	0.00%	3550	3587	98.97%	-0.31	-1.19
Jan-02	8	8	100.00%	0.00%	3752	3810	98.48%	-0.35	-1.21
Feb-02	4	4	100.00%	0.00%	3148	3198	98.44%	-0.25	-1.15
Mar-02	4	5	80.00%	40.00%	4005	4045	99.01%	1.97	0.2
Apr-02	4	4	100.00%	0.00%	3218	3241	99.29%	-0.17	-1.1
May-02	4	4	100.00%	0.00%	2741	2766	99.10%	-0.19	-1.12
Jun-02	6	6	100.00%	0.00%	2765	2804	98.61%	-0.29	-1.18



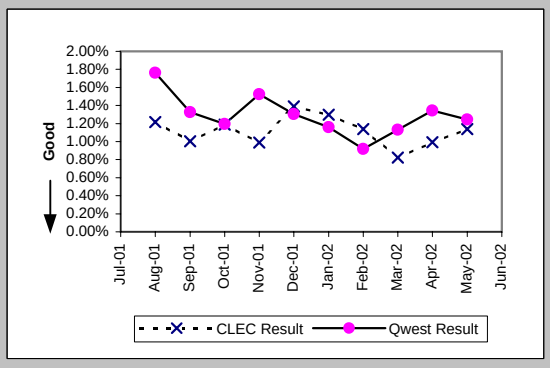
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	58	3690	1.57%	12.44%	16101	730211	2.21%	-2.61	-2.59
Aug-01	53	3456	1.53%	12.29%	16137	701785	2.30%	-3	-2.82
Sep-01	45	3086	1.46%	11.99%	11956	701834	1.70%	-1.05	-1.64
Oct-01	42	2778	1.51%	12.20%	11408	700379	1.63%	-0.49	-1.3
Nov-01	37	2528	1.46%	12.01%	14020	698194	2.01%	-1.95	-2.18
Dec-01	41	2300	1.78%	13.23%	12432	695300	1.79%	-0.02	-1.01
Jan-02	39	2391	1.63%	12.67%	11210	693598	1.62%	0.06	-0.96
Feb-02	20	1581	1.27%	11.18%	8877	692774	1.28%	-0.06	-1.04
Mar-02	18	1582	1.14%	10.61%	10572	690170	1.53%	-1.27	-1.77
Apr-02	18	1509	1.19%	10.86%	11853	686670	1.73%	-1.59	-1.97
May-02	19	1494	1.27%	11.21%	10636	681827	1.56%	-0.9	-1.55
Jun-02	22	1453	1.51%	12.21%	11554	678803	1.70%	-0.55	-1.34



Trouble Rate (Percent) (MR-8*) (Parity)

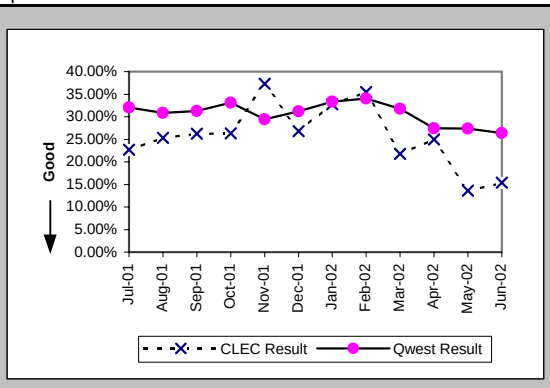
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	42	3456	1.22%	10.96%	12369	701785	1.76%	-2.44	-2.48
Sep-01	31	3086	1.00%	9.97%	9315	701834	1.33%	-1.56	-1.95
Oct-01	33	2778	1.19%	10.83%	8362	700379	1.19%	-0.03	-1.02
Nov-01	25	2528	0.99%	9.90%	10641	698194	1.52%	-2.19	-2.33
Dec-01	32	2300	1.39%	11.71%	9084	695300	1.31%	0.36	-0.78
Jan-02	31	2391	1.30%	11.31%	8041	693598	1.16%	0.63	-0.62
Feb-02	18	1581	1.14%	10.61%	6358	692774	0.92%	0.92	-0.44
Mar-02	13	1582	0.82%	9.03%	7809	690170	1.13%	-1.16	-1.71
Apr-02	15	1509	0.99%	9.92%	9227	686670	1.34%	-1.18	-1.72
May-02	17	1494	1.14%	10.61%	8475	681827	1.24%	-0.37	-1.22
Jun-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

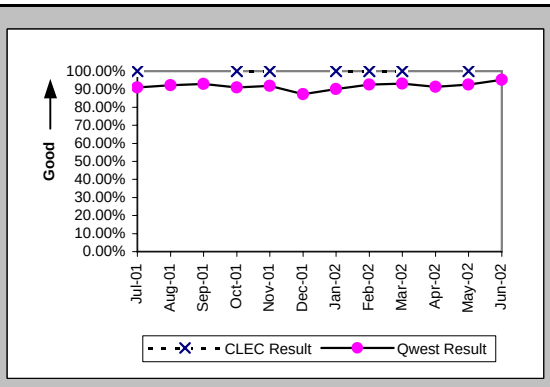
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	75	22.67%	41.87%	7602	23703	32.07%	-1.74	-2.06
Aug-01	18	71	25.35%	43.50%	7188	23325	30.82%	-1	-1.61
Sep-01	16	61	26.23%	43.99%	5437	17393	31.26%	-0.85	-1.51
Oct-01	15	57	26.32%	44.03%	5650	17058	33.12%	-1.09	-1.66
Nov-01	22	59	37.29%	48.36%	5842	19862	29.41%	1.31	-0.21
Dec-01	15	56	26.79%	44.28%	5641	18073	31.21%	-0.71	-1.43
Jan-02	19	58	32.76%	46.93%	5613	16823	33.37%	-0.1	-1.06
Feb-02	11	31	35.48%	47.85%	4575	13452	34.01%	0.19	-0.89
Mar-02	5	23	21.74%	41.25%	4918	15490	31.75%	-1.03	-1.63
Apr-02	6	24	25.00%	43.30%	4491	16344	27.48%	-0.27	-1.17
May-02	3	22	13.64%	34.32%	4004	14640	27.35%	-1.44	-1.88
Jun-02	4	26	15.38%	36.08%	4136	15690	26.36%	-1.27	-1.77



Checklist #14 - Resale - Business Installation

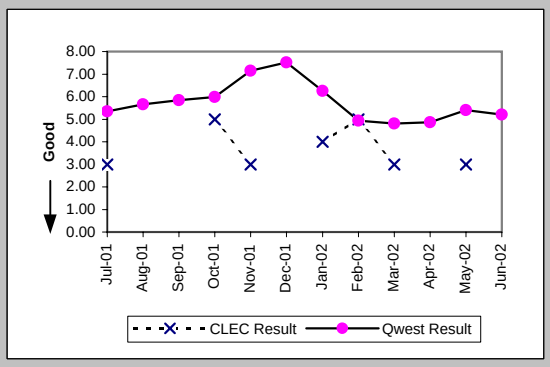
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1188	1305	91.03%	-0.31	-1.19
Aug-01					1327	1440	92.15%		
Sep-01					1167	1256	92.91%		
Oct-01	1	1	100.00%	0.00%	1312	1443	90.92%	-0.32	-1.19
Nov-01	1	1	100.00%	0.00%	1203	1309	91.90%	-0.3	-1.18
Dec-01					990	1136	87.15%		
Jan-02	5	5	100.00%	0.00%	1396	1551	90.01%	-0.74	-1.45
Feb-02	1	1	100.00%	0.00%	1079	1165	92.62%	-0.28	-1.17
Mar-02	1	1	100.00%	0.00%	1131	1215	93.09%	-0.27	-1.17
Apr-02					1137	1245	91.33%		
May-02	2	2	100.00%	0.00%	1143	1234	92.63%	-0.4	-1.24
Jun-02					1037	1089	95.23%		



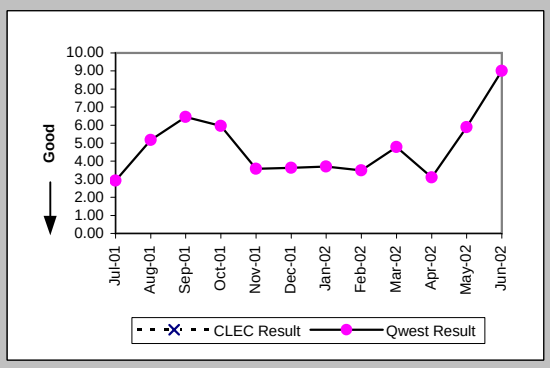
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		7041	1315	5.35	-0.29	-1.18
Aug-01					8195	1447	5.66		
Sep-01					7385	1265	5.84		
Oct-01	5	1	5.00		8689	1452	5.98	-0.15	-1.09
Nov-01	3	1	3.00		9493	1327	7.15	-0.39	-1.24
Dec-01					8583	1142	7.52		
Jan-02	20	5	4.00	0.71	9842	1574	6.25	-0.62	-1.38
Feb-02	5	1	5.00		5788	1172	4.94	0.63	-0.61
Mar-02	3	1	3.00		5876	1222	4.81	-0.26	-1.16
Apr-02					6095	1252	4.87		
May-02	6	2	3.00	0.00	6693	1239	5.40	-0.51	-1.31
Jun-02					5732	1102	5.20		



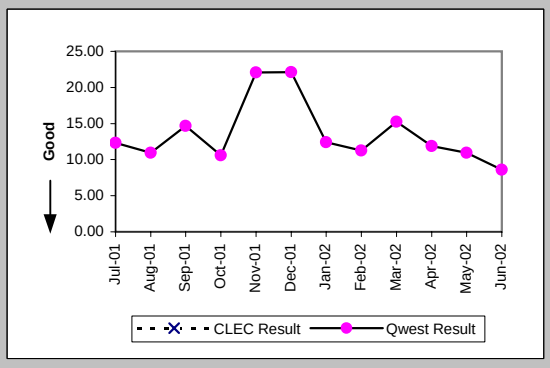
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					123	42	2.93		
Aug-01					254	49	5.18		
Sep-01					271	42	6.45		
Oct-01					292	49	5.96		
Nov-01					219	61	3.59		
Dec-01					247	68	3.63		
Jan-02					289	78	3.71		
Feb-02					126	36	3.50		
Mar-02					201	42	4.79		
Apr-02					161	52	3.10		
May-02					200	34	5.88		
Jun-02					234	26	9.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

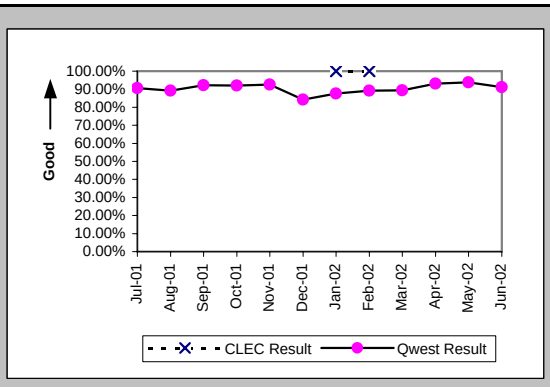
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1047	85	12.32		
Aug-01					757	69	10.97		
Sep-01					793	54	14.69		
Oct-01					973	92	10.58		
Nov-01					1391	63	22.08		
Dec-01					1726	78	22.13		
Jan-02					1004	81	12.40		
Feb-02					507	45	11.27		
Mar-02					625	41	15.24		
Apr-02					653	55	11.87		
May-02					614	56	10.96		
Jun-02					258	30	8.60		



Checklist #14 - Resale - Business Installation

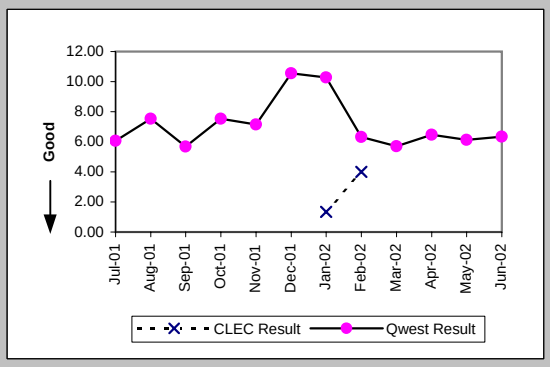
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					288	318	90.57%		
Aug-01					330	370	89.19%		
Sep-01					296	321	92.21%		
Oct-01					331	360	91.94%		
Nov-01					271	293	92.49%		
Dec-01					283	336	84.23%		
Jan-02	3	3	100.00%	0.00%	393	449	87.53%	-0.65	-1.4
Feb-02	1	1	100.00%	0.00%	289	324	89.20%	-0.35	-1.21
Mar-02					268	300	89.33%		
Apr-02					326	350	93.14%		
May-02					304	324	93.83%		
Jun-02					311	341	91.20%		



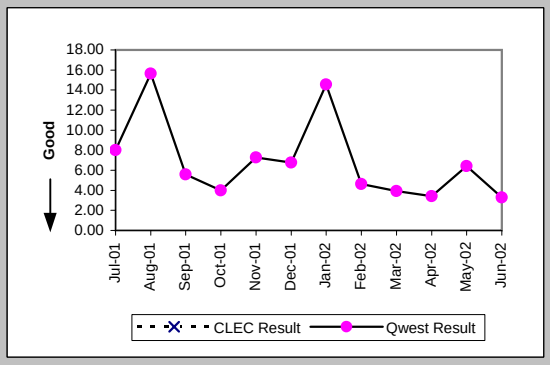
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1930	318	6.07		
Aug-01					2821	374	7.54		
Sep-01					1823	321	5.68		
Oct-01					2719	361	7.53		
Nov-01					2106	295	7.14		
Dec-01					3555	337	10.55		
Jan-02	4	3	1.33	2.31	4669	454	10.28	-0.81	-1.49
Feb-02	4	1	4.00		2046	324	6.31	-0.25	-1.15
Mar-02					1717	301	5.70		
Apr-02					2281	353	6.46		
May-02					1996	326	6.12		
Jun-02					2189	345	6.34		



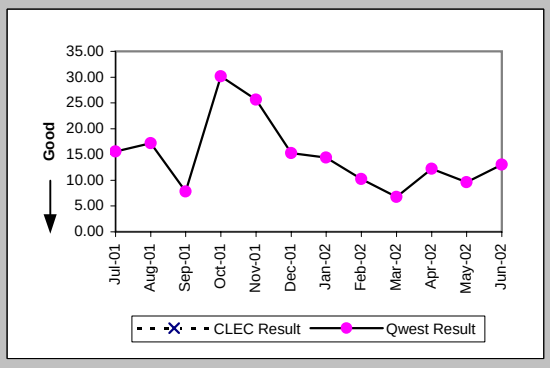
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					56	7	8.00		
Aug-01					297	19	15.63		
Sep-01					28	5	5.60		
Oct-01					36	9	4.00		
Nov-01					80	11	7.27		
Dec-01					142	21	6.76		
Jan-02					466	32	14.56		
Feb-02					37	8	4.62		
Mar-02					43	11	3.91		
Apr-02					48	14	3.43		
May-02					64	10	6.40		
Jun-02					33	10	3.30		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

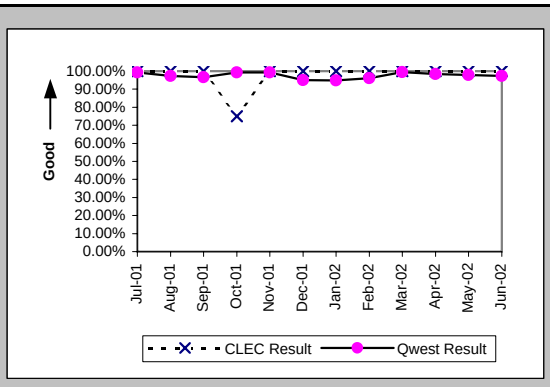
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					358	23	15.57		
Aug-01					413	24	17.21		
Sep-01					156	20	7.80		
Oct-01					634	21	30.19		
Nov-01					333	13	25.62		
Dec-01					489	32	15.28		
Jan-02					375	26	14.42		
Feb-02					277	27	10.26		
Mar-02					129	19	6.79		
Apr-02					122	10	12.20		
May-02					106	11	9.64		
Jun-02					261	20	13.05		



Checklist #14 - Resale - Business Installation

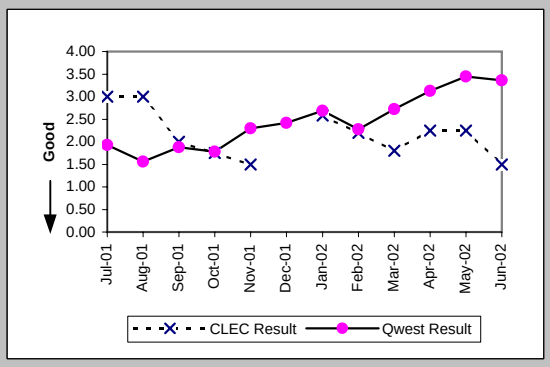
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	1214	1223	99.26%	-0.19	-1.12
Aug-01	3	3	100.00%	0.00%	300	308	97.40%	-0.28	-1.17
Sep-01	4	4	100.00%	0.00%	235	243	96.71%	-0.37	-1.22
Oct-01	3	4	75.00%	43.30%	251	253	99.21%	2.05	0.24
Nov-01	4	4	100.00%	0.00%	277	279	99.28%	-0.17	-1.1
Dec-01	5	5	100.00%	0.00%	268	282	95.04%	-0.51	-1.31
Jan-02	20	20	100.00%	0.00%	365	385	94.81%	-1.02	-1.62
Feb-02	6	6	100.00%	0.00%	298	310	96.13%	-0.49	-1.3
Mar-02	5	5	100.00%	0.00%	336	338	99.41%	-0.17	-1.1
Apr-02	8	8	100.00%	0.00%	356	362	98.34%	-0.36	-1.22
May-02	8	8	100.00%	0.00%	411	420	97.86%	-0.41	-1.25
Jun-02	8	8	100.00%	0.00%	340	349	97.42%	-0.45	-1.28



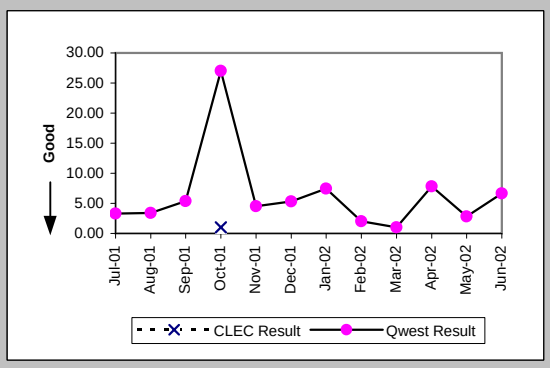
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		2006	1038	1.93	0.18	-0.89
Aug-01	6	2	3.00	0.00	389	249	1.56	1.3	-0.21
Sep-01	2	1	2.00		333	177	1.88	-0.12	-1.07
Oct-01	7	4	1.75	1.50	372	209	1.78	-0.05	-1.03
Nov-01	6	4	1.50	1.00	460	200	2.30	-0.68	-1.41
Dec-01					479	198	2.42		
Jan-02	31	12	2.58	1.24	687	255	2.69	-0.09	-1.06
Feb-02	11	5	2.20	1.64	537	236	2.28	-0.08	-1.05
Mar-02	9	5	1.80	0.84	625	230	2.72	-1.09	-1.66
Apr-02	18	8	2.25	1.04	738	236	3.13	-0.85	-1.52
May-02	18	8	2.25	1.49	914	265	3.45	-1.12	-1.68
Jun-02	6	4	1.50	1.00	777	231	3.36	-1.45	-1.88



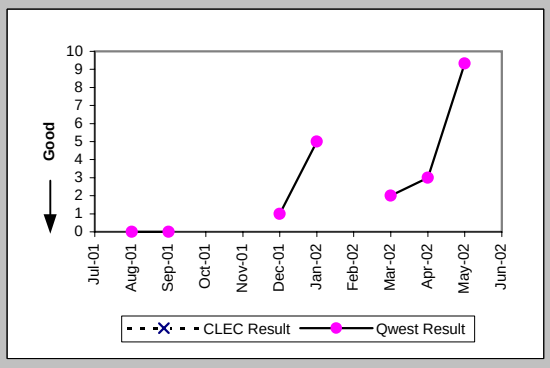
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43	13	3.31		
Aug-01					27	8	3.38		
Sep-01					43	8	5.38		
Oct-01	1	1	1.00		108	4	27.00	-0.48	-1.29
Nov-01					27	6	4.50		
Dec-01					69	13	5.31		
Jan-02					142	19	7.47		
Feb-02					26	13	2.00		
Mar-02					1	1	1.00		
Apr-02					39	5	7.80		
May-02					17	6	2.83		
Jun-02					60	9	6.67		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

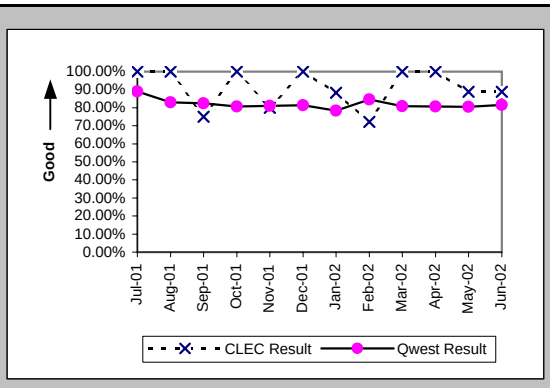
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00		
Sep-01					0	1	0.00		
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02					5	1	5.00		
Feb-02									
Mar-02					2	1	2.00		
Apr-02					3	1	3.00		
May-02					28	3	9.33		
Jun-02									



Checklist #14 - Resale - Business Installation

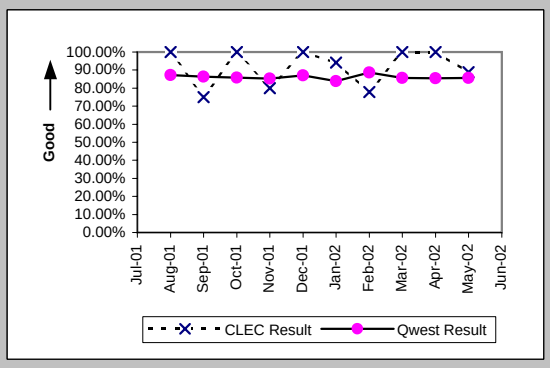
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	2973	3340	89.01%	-0.99	-1.6
Aug-01	5	5	100.00%	0.00%	2069	2496	82.89%	-1.01	-1.62
Sep-01	3	4	75.00%	43.30%	1632	1981	82.38%	0.4	-0.76
Oct-01	5	5	100.00%	0.00%	1574	1950	80.72%	-1.09	-1.66
Nov-01	4	5	80.00%	40.00%	1612	1988	81.09%	0.13	-0.92
Dec-01	5	5	100.00%	0.00%	1492	1833	81.40%	-1.07	-1.65
Jan-02	15	17	88.24%	32.22%	1635	2088	78.30%	-0.99	-1.6
Feb-02	13	18	72.22%	44.79%	1785	2111	84.56%	1.35	-0.18
Mar-02	7	7	100.00%	0.00%	1482	1834	80.81%	-1.29	-1.78
Apr-02	7	7	100.00%	0.00%	1543	1914	80.62%	-1.29	-1.79
May-02	8	9	88.89%	31.43%	1593	1977	80.58%	-0.63	-1.38
Jun-02	8	9	88.89%	31.43%	1542	1892	81.50%	-0.57	-1.35



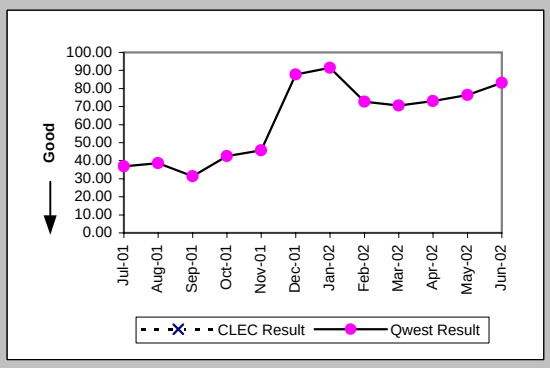
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	5	100.00%	0.00%	2178	2496	87.26%	-0.85	-1.52
Sep-01	3	4	75.00%	43.30%	1709	1981	86.27%	0.61	-0.63
Oct-01	5	5	100.00%	0.00%	1674	1950	85.85%	-0.91	-1.55
Nov-01	4	5	80.00%	40.00%	1696	1988	85.31%	0.37	-0.78
Dec-01	5	5	100.00%	0.00%	1596	1833	87.07%	-0.86	-1.52
Jan-02	16	17	94.12%	23.53%	1752	2088	83.91%	-1.14	-1.69
Feb-02	14	18	77.78%	41.57%	1871	2111	88.63%	1.33	-0.19
Mar-02	7	7	100.00%	0.00%	1569	1834	85.55%	-1.09	-1.66
Apr-02	7	7	100.00%	0.00%	1635	1914	85.42%	-1.09	-1.66
May-02	8	9	88.89%	31.43%	1693	1977	85.63%	-0.28	-1.17
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

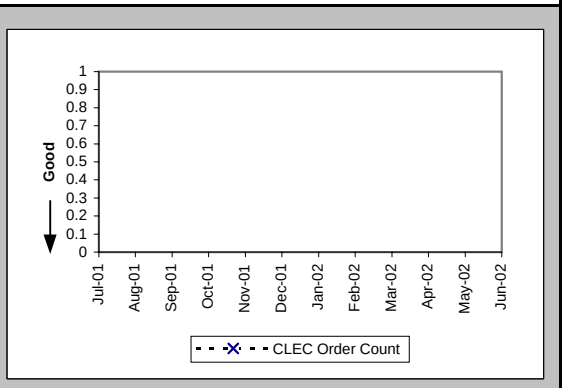
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5906	160	36.91		
Aug-01					7760	201	38.61		
Sep-01					8656	276	31.36		
Oct-01					10614	249	42.63		
Nov-01					11811	258	45.78		
Dec-01					12641	144	87.78		
Jan-02					14189	155	91.54		
Feb-02					11839	163	72.63		
Mar-02					13399	190	70.52		
Apr-02					14096	193	73.04		
May-02					15575	204	76.35		
Jun-02					17036	205	83.10		



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

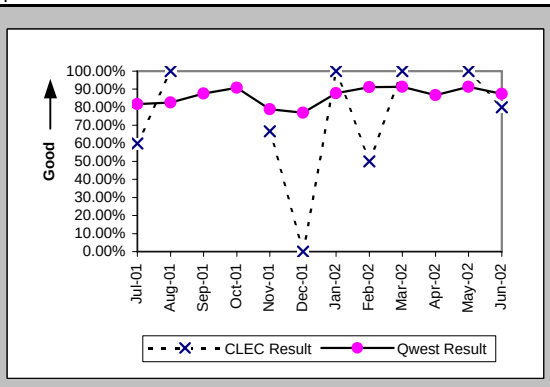
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Business Repair

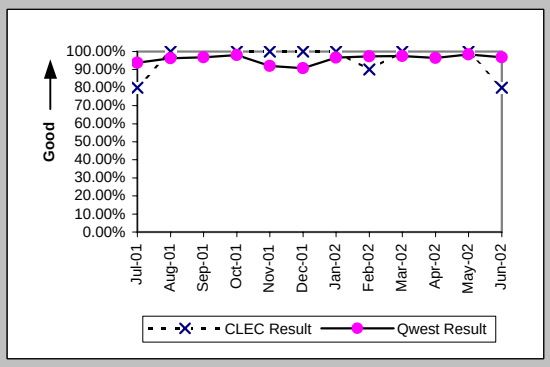
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	5	60.00%	48.99%	727	889	81.78%	1.11	-0.33
Aug-01	5	5	100.00%	0.00%	657	795	82.64%	-1.02	-1.62
Sep-01					542	619	87.56%		
Oct-01					592	652	90.80%		
Nov-01	2	3	66.67%	47.14%	518	656	78.96%	0.48	-0.71
Dec-01	0	1	0.00%	0.00%	470	611	76.92%	1.2	-0.27
Jan-02	2	2	100.00%	0.00%	619	705	87.80%	-0.53	-1.32
Feb-02	2	4	50.00%	50.00%	473	519	91.14%	2.03	0.23
Mar-02	1	1	100.00%	0.00%	519	568	91.37%	-0.31	-1.19
Apr-02					689	795	86.67%		
May-02	1	1	100.00%	0.00%	638	699	91.27%	-0.31	-1.19
Jun-02	4	5	80.00%	40.00%	579	662	87.46%	0.49	-0.7



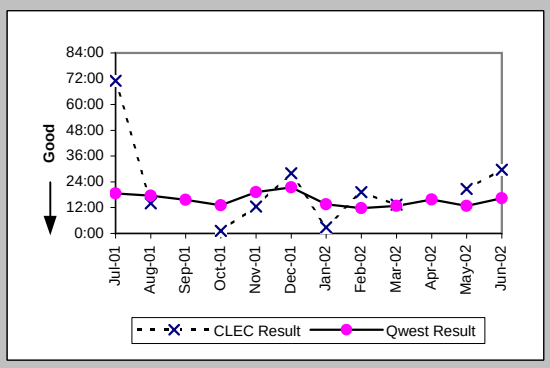
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	1066	1136	93.84%	1.02	-0.38
Aug-01	5	5	100.00%	0.00%	1049	1089	96.33%	-0.44	-1.26
Sep-01					811	837	96.89%		
Oct-01	1	1	100.00%	0.00%	869	886	98.08%	-0.14	-1.08
Nov-01	5	5	100.00%	0.00%	847	920	92.07%	-0.65	-1.4
Dec-01	1	1	100.00%	0.00%	787	867	90.77%	-0.32	-1.19
Jan-02	3	3	100.00%	0.00%	973	1006	96.72%	-0.32	-1.19
Feb-02	9	10	90.00%	30.00%	679	698	97.28%	1.09	-0.34
Mar-02	2	2	100.00%	0.00%	735	754	97.48%	-0.23	-1.14
Apr-02					968	1004	96.41%		
May-02	3	3	100.00%	0.00%	892	906	98.45%	-0.22	-1.13
Jun-02	4	5	80.00%	40.00%	826	854	96.72%	1.39	-0.15



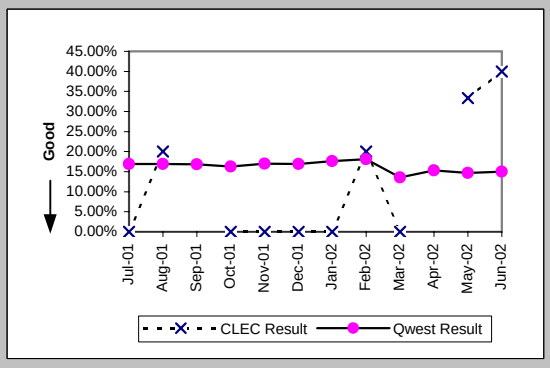
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	355:00	5	71:00	107:18	21224:24	1136	18:41	3.72	1.26
Aug-01	70:14	5	14:03	9:37	19209:13	1089	17:38	-0.53	-1.32
Sep-01					13131:09	837	15:41		
Oct-01	1:13	1	1:13		11568:07	886	13:03	-0.92	-1.56
Nov-01	62:52	5	12:34	11:50	17733:21	920	19:17	-0.73	-1.44
Dec-01	28:03	1	28:03		18565:15	867	21:25	0.95	-0.42
Jan-02	8:38	3	2:53	1:25	13676:53	1006	13:36	-1.16	-1.71
Feb-02	192:16	10	19:14	16:59	8224:34	698	11:47	1.35	-0.18
Mar-02	26:48	2	13:24	12:41	9674:54	754	12:50	0.27	-0.84
Apr-02					15830:33	1004	15:46		
May-02	62:13	3	20:44	6:35	11648:01	906	12:51	1.19	-0.28
Jun-02	148:09	5	29:38	24:57	13999:35	854	16:24	1.75	0.06



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

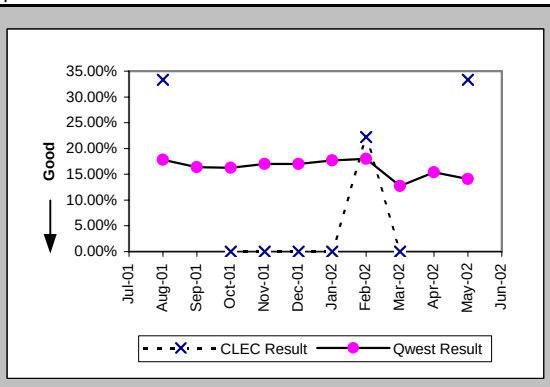
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	198	1171	16.91%	-1.01	-1.61
Aug-01	1	5	20.00%	40.00%	188	1109	16.95%	0.23	-0.86
Sep-01					143	851	16.80%		
Oct-01	0	1	0.00%	0.00%	147	902	16.30%	-0.44	-1.27
Nov-01	0	5	0.00%	0.00%	160	943	16.97%	-1.01	-1.61
Dec-01	0	1	0.00%	0.00%	150	887	16.91%	-0.45	-1.27
Jan-02	0	3	0.00%	0.00%	180	1019	17.66%	-0.8	-1.49
Feb-02	2	10	20.00%	40.00%	128	708	18.08%	0.2	-0.88
Mar-02	0	2	0.00%	0.00%	104	768	13.54%	-0.56	-1.34
Apr-02					157	1023	15.35%		
May-02	1	3	33.33%	47.14%	135	920	14.67%	0.77	-0.53
Jun-02	2	5	40.00%	48.99%	130	868	14.98%	1.32	-0.2



Checklist #14 - Resale - Business Repair

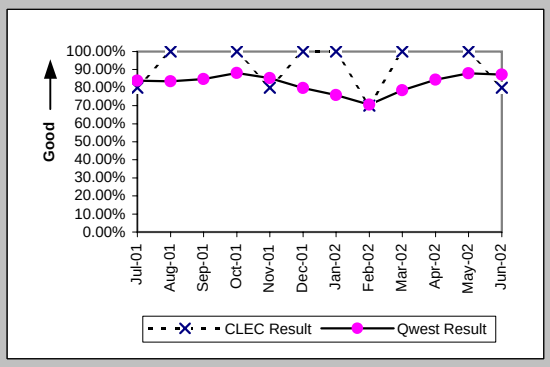
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	165	928	17.78%	0.62	-0.62
Sep-01					118	719	16.41%		
Oct-01	0	1	0.00%	0.00%	121	744	16.26%	-0.44	-1.27
Nov-01	0	3	0.00%	0.00%	139	817	17.01%	-0.78	-1.48
Dec-01	0	1	0.00%	0.00%	127	747	17.00%	-0.45	-1.27
Jan-02	0	3	0.00%	0.00%	154	870	17.70%	-0.8	-1.49
Feb-02	2	9	22.22%	41.57%	108	600	18.00%	0.36	-0.78
Mar-02	0	2	0.00%	0.00%	85	669	12.71%	-0.54	-1.33
Apr-02					137	890	15.39%		
May-02	1	3	33.33%	47.14%	116	823	14.09%	0.8	-0.51
Jun-02									



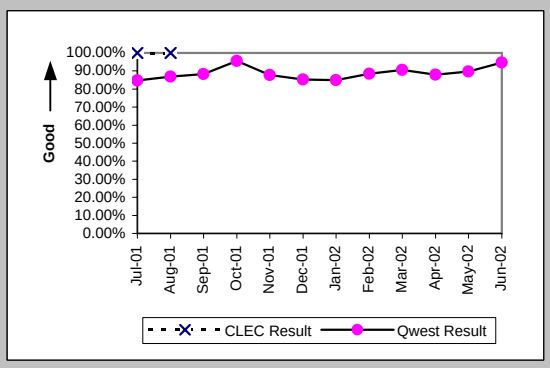
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	982	1171	83.86%	0.28	-0.83
Aug-01	5	5	100.00%	0.00%	926	1109	83.50%	-0.99	-1.6
Sep-01					721	851	84.72%		
Oct-01	1	1	100.00%	0.00%	795	902	88.14%	-0.37	-1.22
Nov-01	4	5	80.00%	40.00%	804	943	85.26%	0.36	-0.78
Dec-01	1	1	100.00%	0.00%	707	887	79.71%	-0.5	-1.31
Jan-02	3	3	100.00%	0.00%	774	1019	75.96%	-0.97	-1.59
Feb-02	7	10	70.00%	45.83%	499	708	70.48%	0.06	-0.96
Mar-02	2	2	100.00%	0.00%	603	768	78.52%	-0.74	-1.45
Apr-02					863	1023	84.36%		
May-02	3	3	100.00%	0.00%	809	920	87.93%	-0.64	-1.39
Jun-02	4	5	80.00%	40.00%	757	868	87.21%	0.48	-0.71



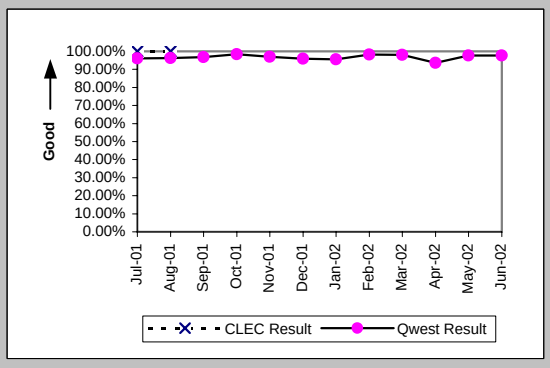
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	188	222	84.68%	-0.42	-1.26
Aug-01	1	1	100.00%	0.00%	198	228	86.84%	-0.39	-1.24
Sep-01					152	172	88.37%		
Oct-01					194	203	95.57%		
Nov-01					159	181	87.85%		
Dec-01					140	164	85.37%		
Jan-02					158	186	84.95%		
Feb-02					115	130	88.46%		
Mar-02					106	117	90.60%		
Apr-02					125	142	88.03%		
May-02					113	126	89.68%		
Jun-02					197	208	94.71%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

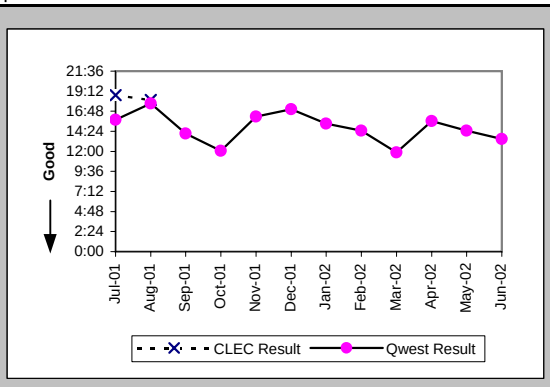
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	268	279	96.06%	-0.2	-1.12
Aug-01	1	1	100.00%	0.00%	287	298	96.31%	-0.2	-1.12
Sep-01					214	221	96.83%		
Oct-01					246	250	98.40%		
Nov-01					227	234	97.01%		
Dec-01					215	224	95.98%		
Jan-02					242	253	95.65%		
Feb-02					171	174	98.28%		
Mar-02					153	156	98.08%		
Apr-02					192	205	93.66%		
May-02					174	178	97.75%		
Jun-02					260	266	97.74%		



Checklist #14 - Resale - Business Repair

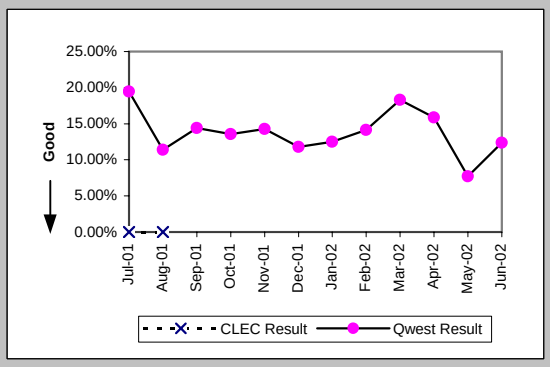
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18:44	1	18:44		4400:58	279	15:46	0.2	-0.88
Aug-01	18:09	1	18:09		5284:22	298	17:44	0.09	-0.95
Sep-01					3124:31	221	14:08		
Oct-01					3016:26	250	12:04		
Nov-01					3784:18	234	16:10		
Dec-01					3820:16	224	17:03		
Jan-02					3873:26	253	15:19		
Feb-02					2519:08	174	14:29		
Mar-02					1853:05	156	11:53		
Apr-02					3203:29	205	15:38		
May-02					2575:00	178	14:28		
Jun-02					3585:46	266	13:29		



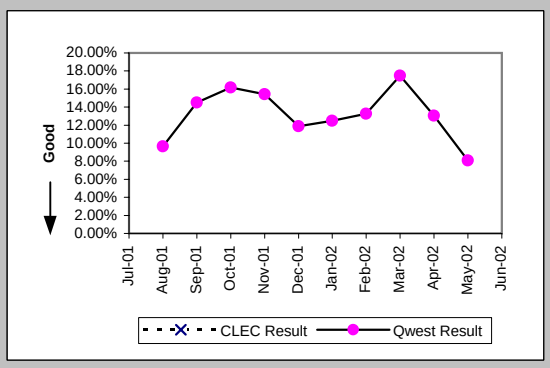
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	56	288	19.44%	-0.49	-1.3
Aug-01	0	1	0.00%	0.00%	34	299	11.37%	-0.36	-1.22
Sep-01					32	222	14.41%		
Oct-01					34	251	13.55%		
Nov-01					34	238	14.29%		
Dec-01					27	229	11.79%		
Jan-02					32	256	12.50%		
Feb-02					25	177	14.12%		
Mar-02					30	164	18.29%		
Apr-02					33	208	15.87%		
May-02					14	181	7.73%		
Jun-02					33	267	12.36%		



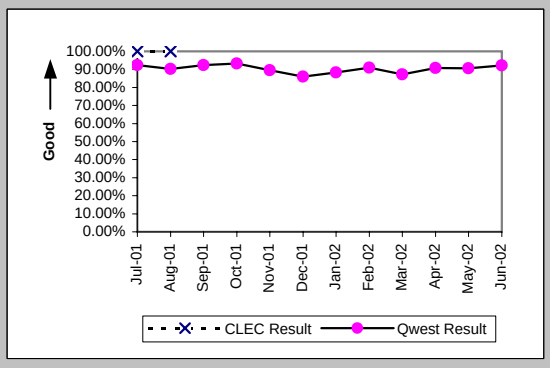
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					24	249	9.64%		
Sep-01					28	193	14.51%		
Oct-01					33	204	16.18%		
Nov-01					31	201	15.42%		
Dec-01					22	185	11.89%		
Jan-02					26	208	12.50%		
Feb-02					20	151	13.25%		
Mar-02					25	143	17.48%		
Apr-02					24	184	13.04%		
May-02					13	161	8.07%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

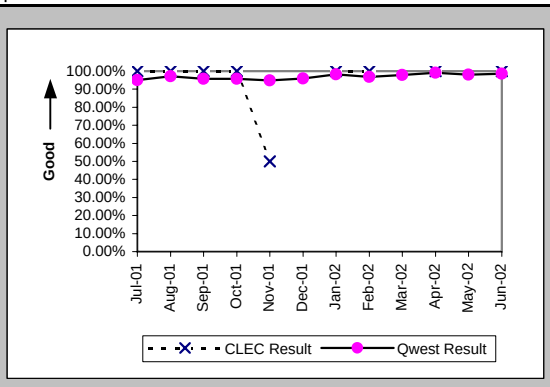
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	266	288	92.36%	-0.29	-1.17
Aug-01	1	1	100.00%	0.00%	270	299	90.30%	-0.33	-1.2
Sep-01					205	222	92.34%		
Oct-01					234	251	93.23%		
Nov-01					213	238	89.50%		
Dec-01					197	229	86.03%		
Jan-02					226	256	88.28%		
Feb-02					161	177	90.96%		
Mar-02					143	164	87.20%		
Apr-02					189	208	90.87%		
May-02					164	181	90.61%		
Jun-02					246	267	92.13%		



Checklist #14 - Resale - Business Repair

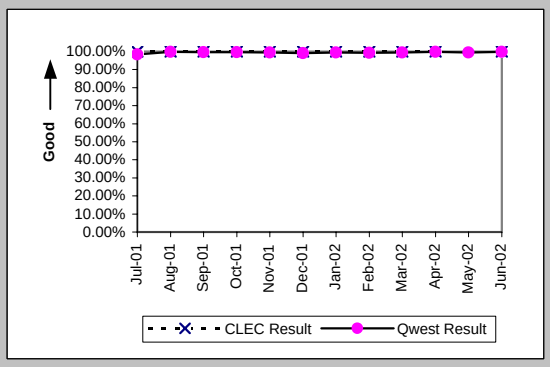
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	454	478	94.98%	-0.32	-1.2
Aug-01	2	2	100.00%	0.00%	368	379	97.10%	-0.24	-1.15
Sep-01	2	2	100.00%	0.00%	291	304	95.72%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	397	415	95.66%	-0.21	-1.13
Nov-01	1	2	50.00%	50.00%	316	333	94.89%	1.63	-0.01
Dec-01					333	347	95.97%		
Jan-02	3	3	100.00%	0.00%	383	390	98.21%	-0.23	-1.14
Feb-02	1	1	100.00%	0.00%	275	284	96.83%	-0.18	-1.11
Mar-02					380	388	97.94%		
Apr-02	1	1	100.00%	0.00%	324	327	99.08%	-0.1	-1.06
May-02					253	258	98.06%		
Jun-02	2	2	100.00%	0.00%	272	276	98.55%	-0.17	-1.1



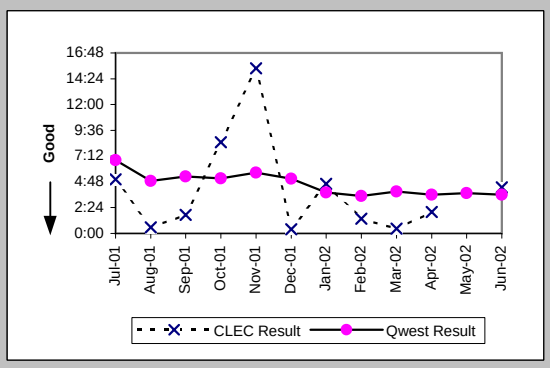
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	795	808	98.39%	-0.18	-1.11
Aug-01	2	2	100.00%	0.00%	759	761	99.74%	-0.07	-1.04
Sep-01	3	3	100.00%	0.00%	572	574	99.65%	-0.1	-1.06
Oct-01	2	2	100.00%	0.00%	736	739	99.59%	-0.09	-1.05
Nov-01	4	4	100.00%	0.00%	663	666	99.55%	-0.13	-1.08
Dec-01	1	1	100.00%	0.00%	626	632	99.05%	-0.1	-1.06
Jan-02	6	6	100.00%	0.00%	771	775	99.48%	-0.18	-1.11
Feb-02	2	2	100.00%	0.00%	564	568	99.30%	-0.12	-1.07
Mar-02	1	1	100.00%	0.00%	879	884	99.43%	-0.08	-1.05
Apr-02	3	3	100.00%	0.00%	664	665	99.85%	-0.07	-1.04
May-02					562	565	99.47%		
Jun-02	6	6	100.00%	0.00%	563	564	99.82%	-0.1	-1.06



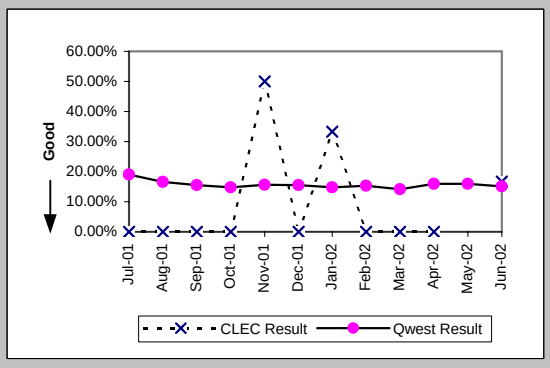
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10:03	2	5:02	1:11	5513:27	808	6:49	-0.16	-1.09
Aug-01	1:09	2	0:34	0:18	3714:01	761	4:53	-0.66	-1.4
Sep-01	5:09	3	1:43	1:51	3040:28	574	5:18	-0.74	-1.45
Oct-01	17:00	2	8:30	11:43	3794:24	739	5:08	0.73	-0.56
Nov-01	61:30	4	15:22	20:44	3768:16	666	5:39	1.84	0.12
Dec-01	0:23	1	0:23		3212:33	632	5:05	-0.45	-1.27
Jan-02	27:43	6	4:37	8:21	2953:28	775	3:49	0.58	-0.65
Feb-02	2:44	2	1:22	1:04	1978:44	568	3:29	-0.3	-1.18
Mar-02	0:27	1	0:27		3467:47	884	3:55	-0.39	-1.23
Apr-02	5:58	3	1:59	3:21	2392:27	665	3:36	-0.44	-1.27
May-02					2123:47	565	3:46		
Jun-02	25:49	6	4:18	5:34	2029:18	564	3:36	0.42	-0.75



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

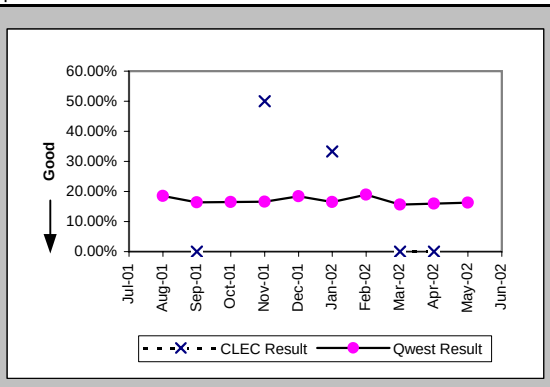
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	154	808	19.06%	-0.69	-1.42
Aug-01	0	2	0.00%	0.00%	126	761	16.56%	-0.63	-1.38
Sep-01	0	3	0.00%	0.00%	89	574	15.51%	-0.74	-1.45
Oct-01	0	2	0.00%	0.00%	109	739	14.75%	-0.59	-1.36
Nov-01	2	4	50.00%	50.00%	104	666	15.62%	1.52	-0.07
Dec-01	0	1	0.00%	0.00%	98	632	15.51%	-0.43	-1.26
Jan-02	2	6	33.33%	47.14%	115	775	14.84%	1.12	-0.32
Feb-02	0	2	0.00%	0.00%	87	568	15.32%	-0.6	-1.37
Mar-02	0	1	0.00%	0.00%	125	884	14.14%	-0.41	-1.25
Apr-02	0	3	0.00%	0.00%	106	665	15.94%	-0.75	-1.46
May-02					90	565	15.93%		
Jun-02	1	6	16.67%	37.27%	85	564	15.07%	0.16	-0.9



Checklist #14 - Resale - Business Repair

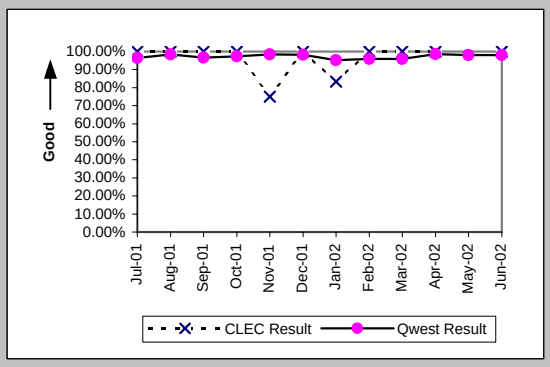
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					81	438	18.49%		
Sep-01	0	1	0.00%	0.00%	56	341	16.42%	-0.44	-1.27
Oct-01					65	395	16.46%		
Nov-01	1	2	50.00%	50.00%	59	356	16.57%	0.97	-0.41
Dec-01					58	316	18.35%		
Jan-02	1	3	33.33%	47.14%	71	431	16.47%	0.68	-0.59
Feb-02					55	291	18.90%		
Mar-02	0	1	0.00%	0.00%	83	529	15.69%	-0.43	-1.26
Apr-02	0	3	0.00%	0.00%	51	320	15.94%	-0.75	-1.46
May-02					48	294	16.33%		
Jun-02									



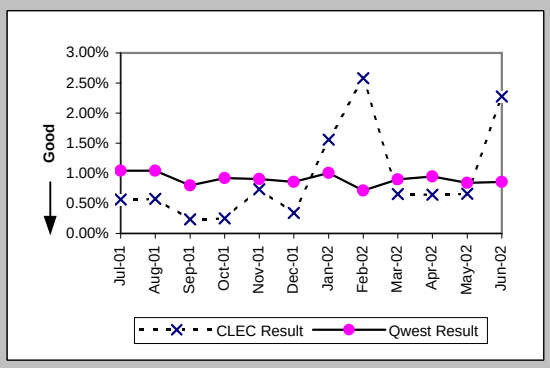
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	780	808	96.53%	-0.27	-1.16
Aug-01	2	2	100.00%	0.00%	749	761	98.42%	-0.18	-1.11
Sep-01	3	3	100.00%	0.00%	555	574	96.69%	-0.32	-1.19
Oct-01	2	2	100.00%	0.00%	720	739	97.43%	-0.23	-1.14
Nov-01	3	4	75.00%	43.30%	655	666	98.35%	1.83	0.11
Dec-01	1	1	100.00%	0.00%	621	632	98.26%	-0.13	-1.08
Jan-02	5	6	83.33%	37.27%	738	775	95.23%	1.06	-0.35
Feb-02	2	2	100.00%	0.00%	545	568	95.95%	-0.29	-1.18
Mar-02	1	1	100.00%	0.00%	848	884	95.93%	-0.21	-1.13
Apr-02	3	3	100.00%	0.00%	655	665	98.50%	-0.21	-1.13
May-02					554	565	98.05%		
Jun-02	6	6	100.00%	0.00%	553	564	98.05%	-0.34	-1.21



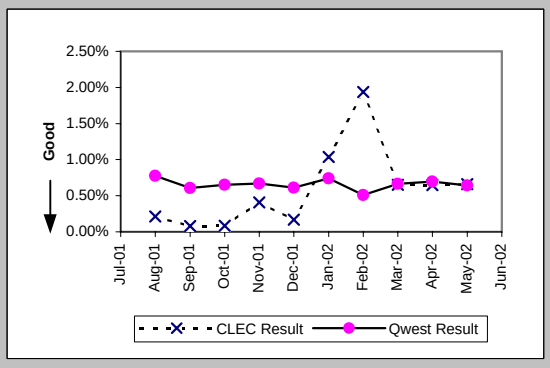
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1415	0.57%	7.50%	2267	217492	1.04%	-1.76	-2.07
Aug-01	8	1397	0.57%	7.55%	2169	207893	1.04%	-1.73	-2.05
Sep-01	3	1282	0.23%	4.83%	1647	206657	0.80%	-2.26	-2.37
Oct-01	3	1209	0.25%	4.98%	1892	206011	0.92%	-2.44	-2.48
Nov-01	9	1230	0.73%	8.52%	1847	204706	0.90%	-0.63	-1.38
Dec-01	2	590	0.34%	5.81%	1748	203901	0.86%	-1.36	-1.83
Jan-02	9	578	1.56%	12.38%	2050	204211	1.00%	1.33	-0.19
Feb-02	12	465	2.58%	15.86%	1453	204362	0.71%	3.73	1.27
Mar-02	3	460	0.65%	8.05%	1816	201473	0.90%	-0.56	-1.34
Apr-02	3	465	0.65%	8.01%	1896	199762	0.95%	-0.68	-1.41
May-02	3	455	0.66%	8.09%	1666	198452	0.84%	-0.42	-1.26
Jun-02	11	483	2.28%	14.92%	1699	197830	0.86%	2.84	0.72



Trouble Rate (Percent) (MR-8*) (Parity)

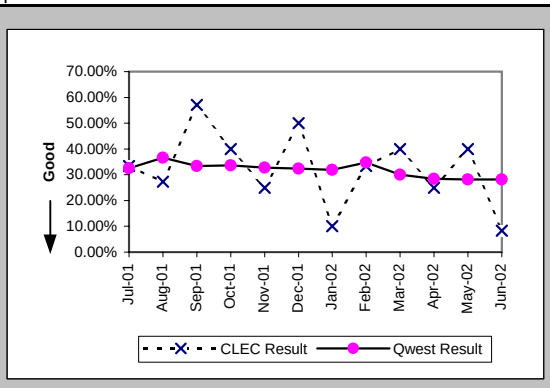
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	1397	0.21%	4.63%	1615	207893	0.78%	-2.38	-2.45
Sep-01	1	1282	0.08%	2.79%	1253	206657	0.61%	-2.43	-2.48
Oct-01	1	1209	0.08%	2.87%	1343	206011	0.65%	-2.45	-2.49
Nov-01	5	1230	0.41%	6.36%	1374	204706	0.67%	-1.13	-1.69
Dec-01	1	590	0.17%	4.11%	1248	203901	0.61%	-1.38	-1.84
Jan-02	6	578	1.04%	10.14%	1509	204211	0.74%	0.84	-0.49
Feb-02	9	465	1.94%	13.78%	1042	204362	0.51%	3.32	1.02
Mar-02	3	460	0.65%	8.05%	1341	201473	0.67%	-0.04	-1.02
Apr-02	3	465	0.65%	8.01%	1394	199762	0.70%	-0.14	-1.08
May-02	3	455	0.66%	8.09%	1278	198452	0.64%	0.12	-0.92
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

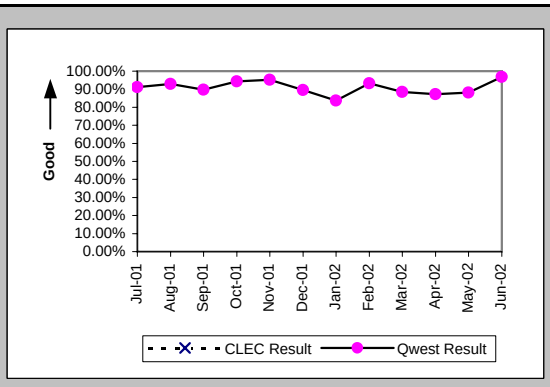
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	12	33.33%	47.14%	1090	3357	32.47%	0.09	-0.95
Aug-01	3	11	27.27%	44.54%	1253	3422	36.62%	-0.64	-1.39
Sep-01	4	7	57.14%	49.49%	826	2473	33.40%	1.24	-0.25
Oct-01	2	5	40.00%	48.99%	960	2852	33.66%	0.3	-0.82
Nov-01	3	12	25.00%	43.30%	902	2749	32.81%	-0.58	-1.35
Dec-01	2	4	50.00%	50.00%	838	2586	32.41%	0.69	-0.58
Jan-02	1	10	10.00%	30.00%	959	3009	31.87%	-1.48	-1.9
Feb-02	6	18	33.33%	47.14%	772	2225	34.70%	-0.12	-1.07
Mar-02	2	5	40.00%	48.99%	779	2595	30.02%	0.47	-0.71
Apr-02	1	4	25.00%	43.30%	752	2648	28.40%	-0.15	-1.09
May-02	2	5	40.00%	48.99%	654	2320	28.19%	0.56	-0.66
Jun-02	1	12	8.33%	27.64%	667	2366	28.19%	-1.53	-1.93



Checklist #14 - Resale - Centrex Installation

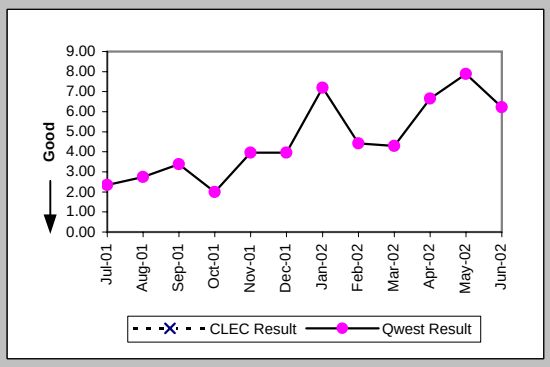
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					123	135	91.11%		
Aug-01					236	254	92.91%		
Sep-01					167	186	89.78%		
Oct-01					152	161	94.41%		
Nov-01					181	190	95.26%		
Dec-01					112	125	89.60%		
Jan-02					144	172	83.72%		
Feb-02					97	104	93.27%		
Mar-02					122	138	88.41%		
Apr-02					102	117	87.18%		
May-02					127	144	88.19%		
Jun-02					153	158	96.84%		



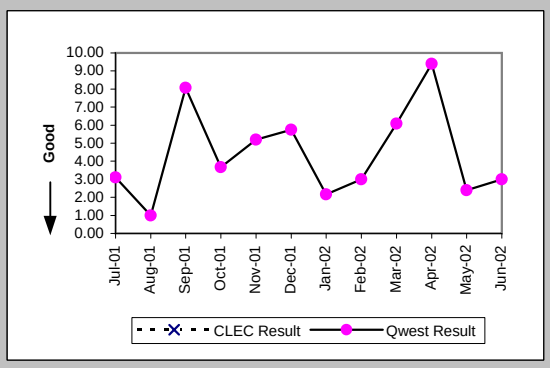
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					317	135	2.35		
Aug-01					701	255	2.75		
Sep-01					641	189	3.39		
Oct-01					320	161	1.99		
Nov-01					789	199	3.96		
Dec-01					507	128	3.96		
Jan-02					1251	174	7.19		
Feb-02					469	106	4.42		
Mar-02					597	139	4.29		
Apr-02					785	118	6.65		
May-02					1134	144	7.88		
Jun-02					984	158	6.23		



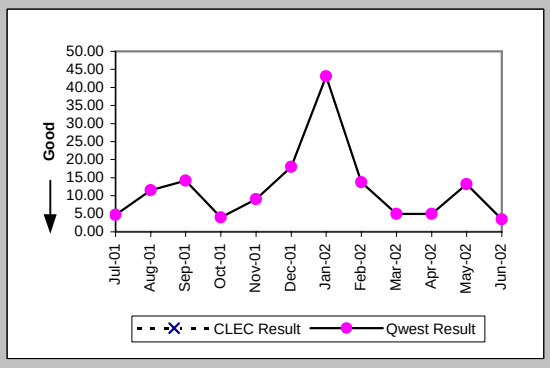
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	9	3.11		
Aug-01					11	11	1.00		
Sep-01					113	14	8.07		
Oct-01					22	6	3.67		
Nov-01					83	16	5.19		
Dec-01					46	8	5.75		
Jan-02					39	18	2.17		
Feb-02					9	3	3.00		
Mar-02					79	13	6.08		
Apr-02					47	5	9.40		
May-02					12	5	2.40		
Jun-02					9	3	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

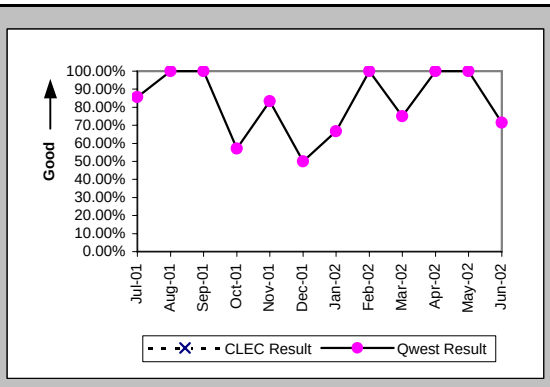
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	3	4.67		
Aug-01					92	8	11.50		
Sep-01					85	6	14.17		
Oct-01					12	3	4.00		
Nov-01					18	2	9.00		
Dec-01					126	7	18.00		
Jan-02					431	10	43.10		
Feb-02					55	4	13.75		
Mar-02					15	3	5.00		
Apr-02					50	10	5.00		
May-02					158	12	13.17		
Jun-02					7	2	3.50		



Checklist #14 - Resale - Centrex Installation

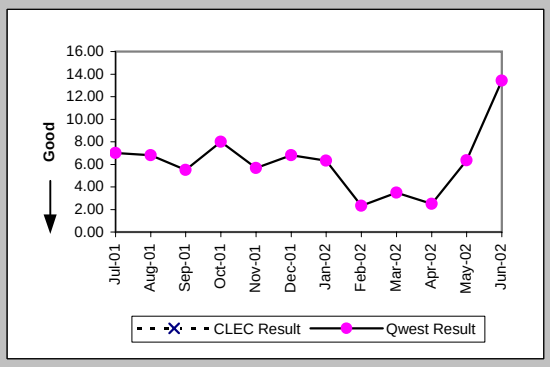
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	7	85.71%		
Aug-01					5	5	100.00%		
Sep-01					6	6	100.00%		
Oct-01					4	7	57.14%		
Nov-01					5	6	83.33%		
Dec-01					2	4	50.00%		
Jan-02					2	3	66.67%		
Feb-02					3	3	100.00%		
Mar-02					3	4	75.00%		
Apr-02					2	2	100.00%		
May-02					17	17	100.00%		
Jun-02					5	7	71.43%		



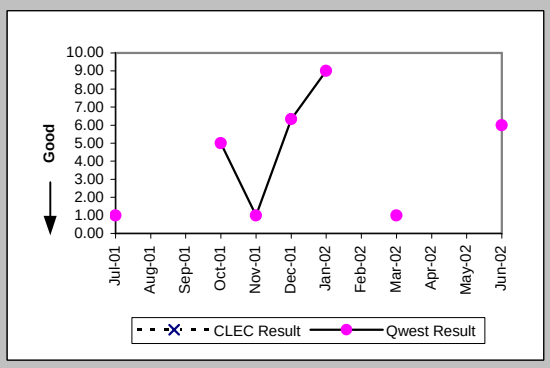
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					49	7	7.00		
Aug-01					34	5	6.80		
Sep-01					33	6	5.50		
Oct-01					56	7	8.00		
Nov-01					34	6	5.67		
Dec-01					34	5	6.80		
Jan-02					19	3	6.33		
Feb-02					7	3	2.33		
Mar-02					14	4	3.50		
Apr-02					5	2	2.50		
May-02					108	17	6.35		
Jun-02					94	7	13.43		



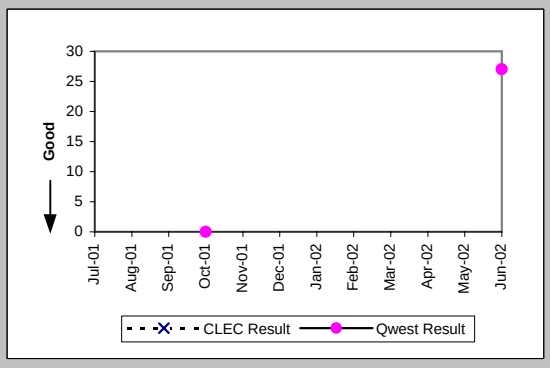
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01									
Sep-01									
Oct-01					5	1	5.00		
Nov-01					1	1	1.00		
Dec-01					19	3	6.33		
Jan-02					9	1	9.00		
Feb-02									
Mar-02					1	1	1.00		
Apr-02									
May-02									
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

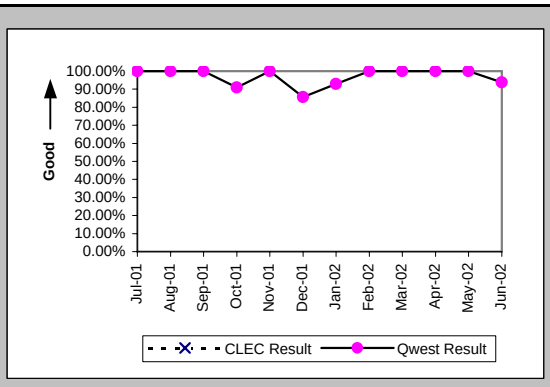
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	2	0.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					27	1	27.00		



Checklist #14 - Resale - Centrex Installation

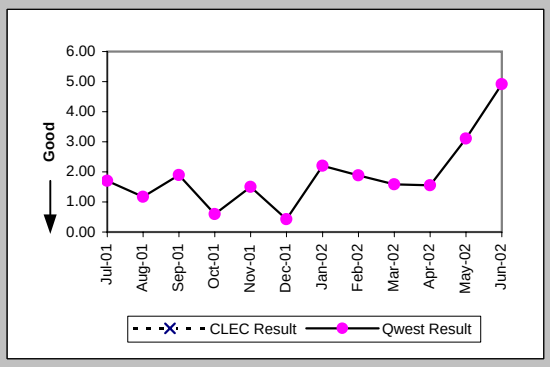
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	30	100.00%		
Aug-01					12	12	100.00%		
Sep-01					9	9	100.00%		
Oct-01					10	11	90.91%		
Nov-01					8	8	100.00%		
Dec-01					6	7	85.71%		
Jan-02					26	28	92.86%		
Feb-02					8	8	100.00%		
Mar-02					12	12	100.00%		
Apr-02					11	11	100.00%		
May-02					90	90	100.00%		
Jun-02					30	32	93.75%		



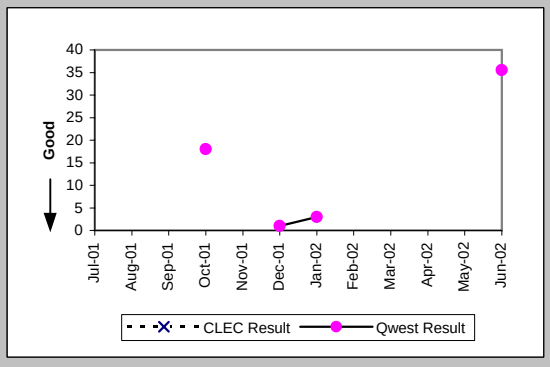
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	30	1.70		
Aug-01					14	12	1.17		
Sep-01					17	9	1.89		
Oct-01					6	10	0.60		
Nov-01					12	8	1.50		
Dec-01					3	7	0.43		
Jan-02					55	25	2.20		
Feb-02					15	8	1.88		
Mar-02					19	12	1.58		
Apr-02					17	11	1.55		
May-02					280	90	3.11		
Jun-02					157	32	4.91		



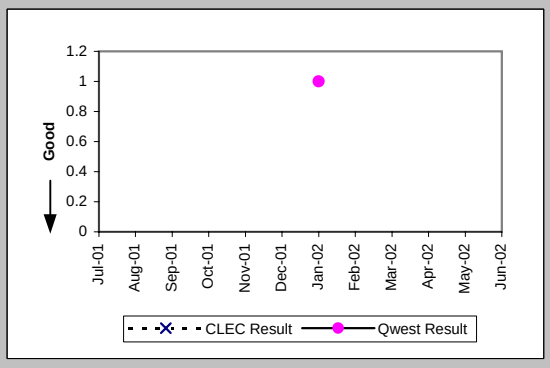
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					18	1	18.00		
Nov-01									
Dec-01					1	1	1.00		
Jan-02					6	2	3.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					71	2	35.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

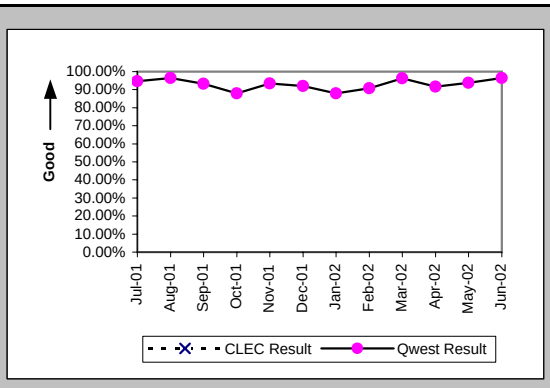
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

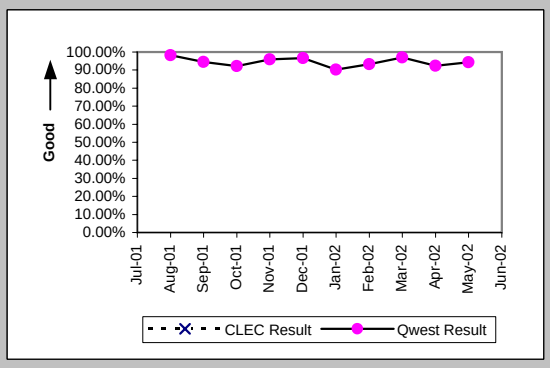
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					162	171	94.74%		
Aug-01					214	222	96.40%		
Sep-01					222	238	93.28%		
Oct-01					169	192	88.02%		
Nov-01					183	196	93.37%		
Dec-01					163	177	92.09%		
Jan-02					152	173	87.86%		
Feb-02					147	162	90.74%		
Mar-02					131	136	96.32%		
Apr-02					131	143	91.61%		
May-02					179	191	93.72%		
Jun-02					216	224	96.43%		



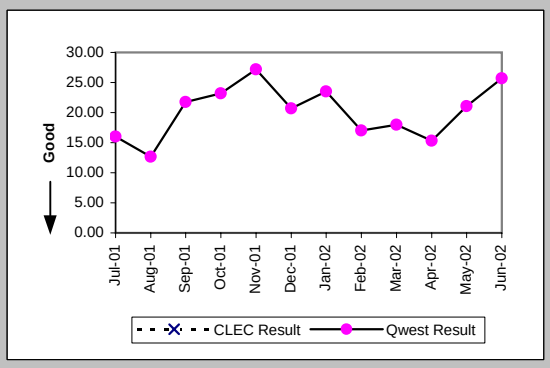
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					218	222	98.20%		
Sep-01					225	238	94.54%		
Oct-01					177	192	92.19%		
Nov-01					188	196	95.92%		
Dec-01					171	177	96.61%		
Jan-02					156	173	90.17%		
Feb-02					151	162	93.21%		
Mar-02					132	136	97.06%		
Apr-02					132	143	92.31%		
May-02					180	191	94.24%		
Jun-02									



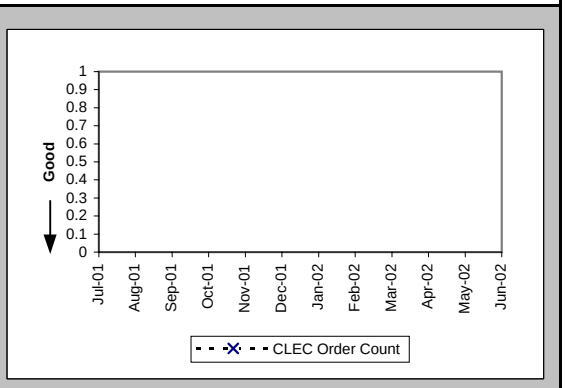
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					208	13	16.00		
Aug-01					532	42	12.67		
Sep-01					740	34	21.76		
Oct-01					1437	62	23.18		
Nov-01					1142	42	27.19		
Dec-01					62	3	20.67		
Jan-02					94	4	23.50		
Feb-02					51	3	17.00		
Mar-02					90	5	18.00		
Apr-02					230	15	15.33		
May-02					295	14	21.07		
Jun-02					308	12	25.67		



Checklist #14 - Resale - Centrex Installation

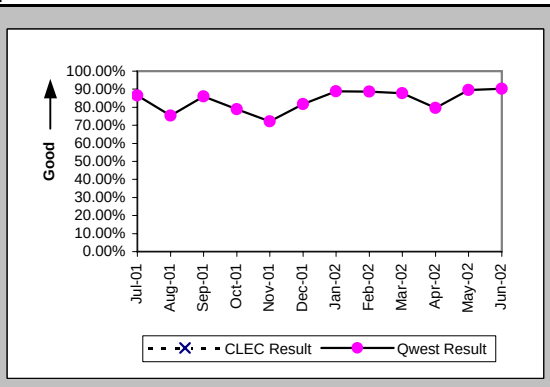
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

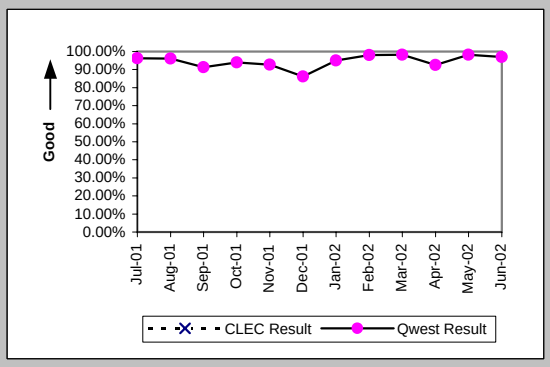
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45	52	86.54%		
Aug-01					61	81	75.31%		
Sep-01					61	71	85.92%		
Oct-01					56	71	78.87%		
Nov-01					52	72	72.22%		
Dec-01					63	77	81.82%		
Jan-02					48	54	88.89%		
Feb-02					31	35	88.57%		
Mar-02					36	41	87.80%		
Apr-02					43	54	79.63%		
May-02					34	38	89.47%		
Jun-02					37	41	90.24%		



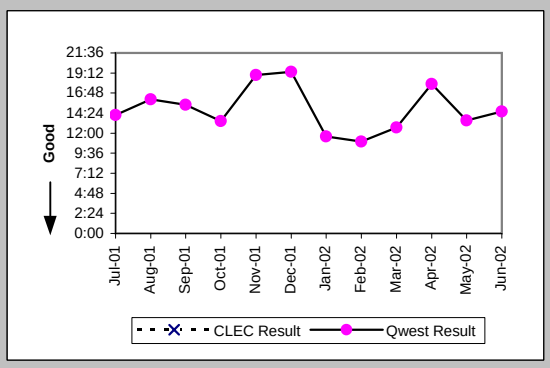
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	80	96.25%		
Aug-01					100	104	96.15%		
Sep-01					95	104	91.35%		
Oct-01					93	99	93.94%		
Nov-01					89	96	92.71%		
Dec-01					93	108	86.11%		
Jan-02					76	80	95.00%		
Feb-02					51	52	98.08%		
Mar-02					54	55	98.18%		
Apr-02					74	80	92.50%		
May-02					56	57	98.25%		
Jun-02					64	66	96.97%		



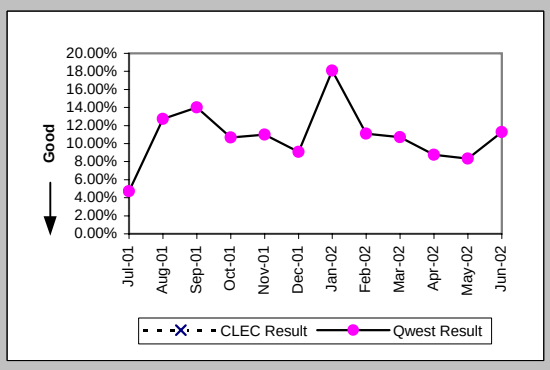
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1132:46	80	14:10		
Aug-01					1669:34	104	16:03		
Sep-01					1602:13	104	15:24		
Oct-01					1329:24	99	13:26		
Nov-01					1819:37	96	18:57		
Dec-01					2088:46	108	19:20		
Jan-02					928:51	80	11:37		
Feb-02					572:20	52	11:00		
Mar-02					697:22	55	12:41		
Apr-02					1429:52	80	17:52		
May-02					771:48	57	13:32		
Jun-02					962:58	66	14:35		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

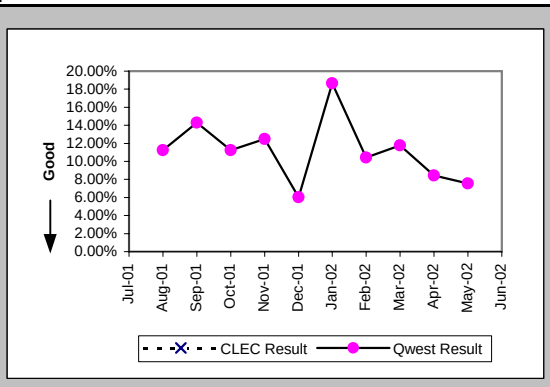
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	85	4.71%		
Aug-01					14	110	12.73%		
Sep-01					15	107	14.02%		
Oct-01					11	103	10.68%		
Nov-01					11	100	11.00%		
Dec-01					10	110	9.09%		
Jan-02					15	83	18.07%		
Feb-02					6	54	11.11%		
Mar-02					6	56	10.71%		
Apr-02					7	80	8.75%		
May-02					5	60	8.33%		
Jun-02					8	71	11.27%		



Checklist #14 - Resale - Centrex Repair

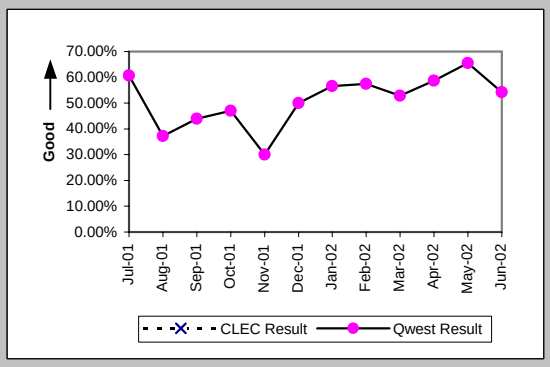
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					11	98	11.22%		
Sep-01					13	91	14.29%		
Oct-01					9	80	11.25%		
Nov-01					10	80	12.50%		
Dec-01					5	83	6.02%		
Jan-02					14	75	18.67%		
Feb-02					5	48	10.42%		
Mar-02					6	51	11.76%		
Apr-02					6	71	8.45%		
May-02					4	53	7.55%		
Jun-02									



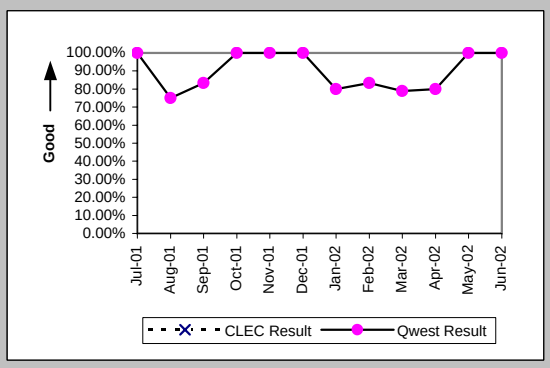
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					51	84	60.71%		
Aug-01					41	110	37.27%		
Sep-01					47	107	43.93%		
Oct-01					47	100	47.00%		
Nov-01					30	100	30.00%		
Dec-01					55	110	50.00%		
Jan-02					47	83	56.63%		
Feb-02					31	54	57.41%		
Mar-02					28	53	52.83%		
Apr-02					47	80	58.75%		
May-02					38	58	65.52%		
Jun-02					38	70	54.29%		



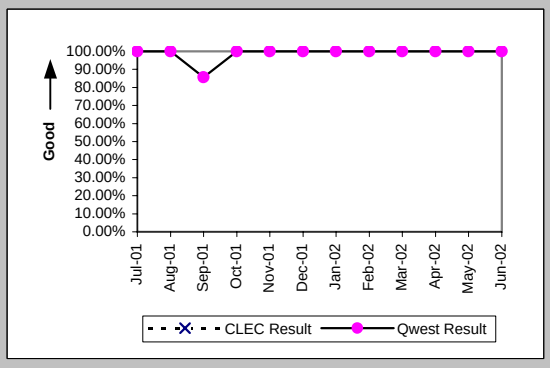
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					3	4	75.00%		
Sep-01					5	6	83.33%		
Oct-01					2	2	100.00%		
Nov-01					8	8	100.00%		
Dec-01					6	6	100.00%		
Jan-02					4	5	80.00%		
Feb-02					5	6	83.33%		
Mar-02					15	19	78.95%		
Apr-02					4	5	80.00%		
May-02					6	6	100.00%		
Jun-02					3	3	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

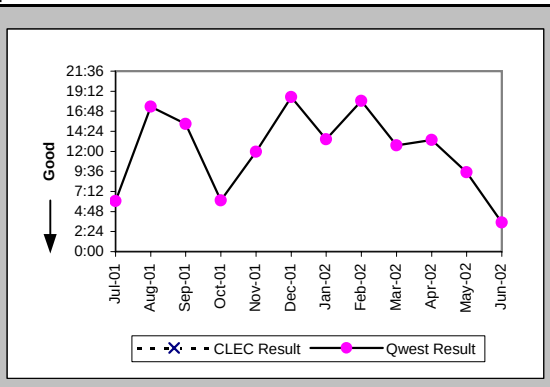
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					7	7	100.00%		
Sep-01					6	7	85.71%		
Oct-01					2	2	100.00%		
Nov-01					9	9	100.00%		
Dec-01					9	9	100.00%		
Jan-02					8	8	100.00%		
Feb-02					8	8	100.00%		
Mar-02					25	25	100.00%		
Apr-02					6	6	100.00%		
May-02					8	8	100.00%		
Jun-02					3	3	100.00%		



Checklist #14 - Resale - Centrex Repair

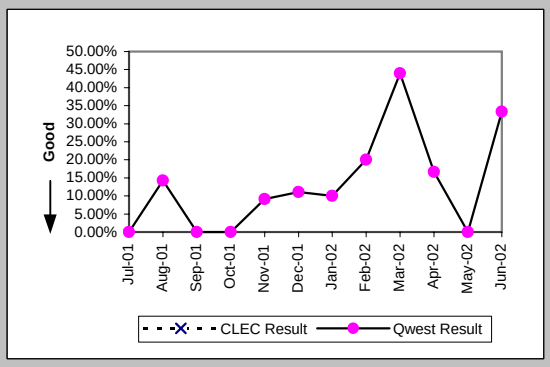
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66:26	11	6:02		
Aug-01					121:20	7	17:20		
Sep-01					107:03	7	15:18		
Oct-01					12:17	2	6:08		
Nov-01					107:40	9	11:58		
Dec-01					166:29	9	18:30		
Jan-02					107:28	8	13:26		
Feb-02					144:24	8	18:03		
Mar-02					317:32	25	12:42		
Apr-02					80:20	6	13:23		
May-02					75:51	8	9:29		
Jun-02					10:24	3	3:28		



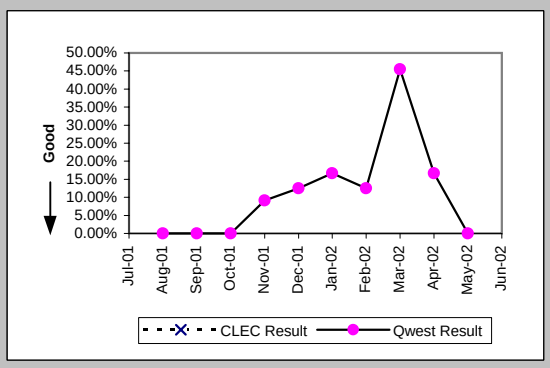
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	11	0.00%		
Aug-01					1	7	14.29%		
Sep-01					0	7	0.00%		
Oct-01					0	2	0.00%		
Nov-01					1	11	9.09%		
Dec-01					1	9	11.11%		
Jan-02					1	10	10.00%		
Feb-02					2	10	20.00%		
Mar-02					11	25	44.00%		
Apr-02					1	6	16.67%		
May-02					0	8	0.00%		
Jun-02					1	3	33.33%		



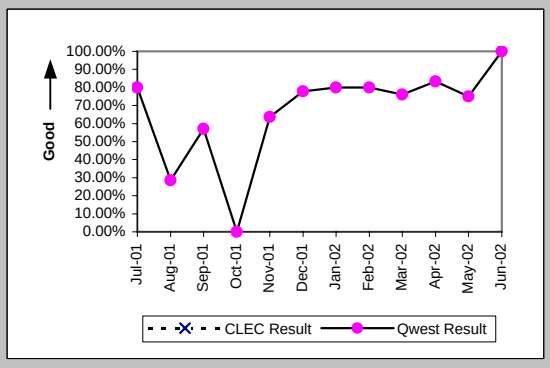
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	5	0.00%		
Sep-01					0	6	0.00%		
Oct-01					0	2	0.00%		
Nov-01					1	11	9.09%		
Dec-01					1	8	12.50%		
Jan-02					1	6	16.67%		
Feb-02					1	8	12.50%		
Mar-02					10	22	45.45%		
Apr-02					1	6	16.67%		
May-02					0	5	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

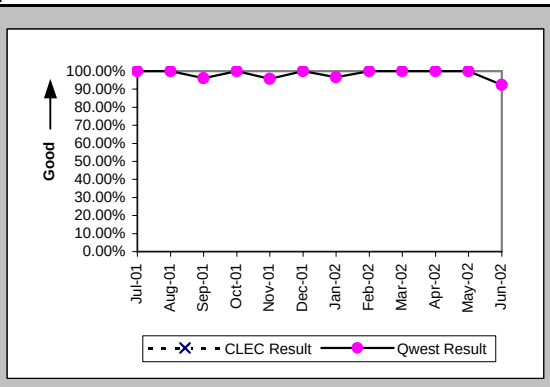
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	10	80.00%		
Aug-01					2	7	28.57%		
Sep-01					4	7	57.14%		
Oct-01					0	2	0.00%		
Nov-01					7	11	63.64%		
Dec-01					7	9	77.78%		
Jan-02					8	10	80.00%		
Feb-02					8	10	80.00%		
Mar-02					19	25	76.00%		
Apr-02					5	6	83.33%		
May-02					6	8	75.00%		
Jun-02					3	3	100.00%		



Checklist #14 - Resale - Centrex Repair

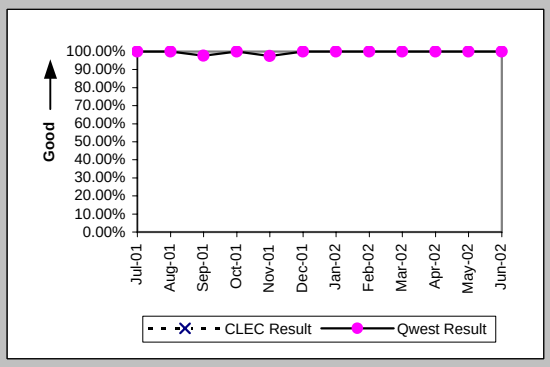
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	17	100.00%		
Aug-01					24	24	100.00%		
Sep-01					25	26	96.15%		
Oct-01					25	25	100.00%		
Nov-01					23	24	95.83%		
Dec-01					22	22	100.00%		
Jan-02					29	30	96.67%		
Feb-02					12	12	100.00%		
Mar-02					25	25	100.00%		
Apr-02					23	23	100.00%		
May-02					13	13	100.00%		
Jun-02					12	13	92.31%		



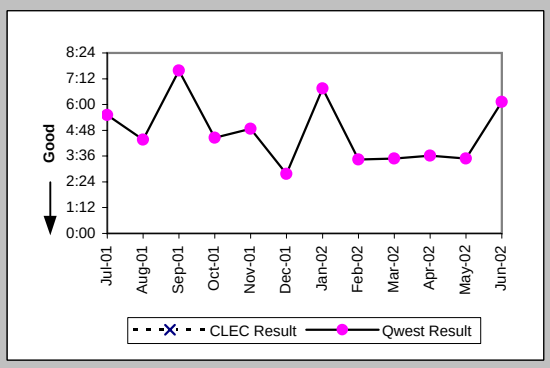
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	27	100.00%		
Aug-01					42	42	100.00%		
Sep-01					41	42	97.62%		
Oct-01					35	35	100.00%		
Nov-01					39	40	97.50%		
Dec-01					28	28	100.00%		
Jan-02					43	43	100.00%		
Feb-02					30	30	100.00%		
Mar-02					37	37	100.00%		
Apr-02					32	32	100.00%		
May-02					24	24	100.00%		
Jun-02					21	21	100.00%		



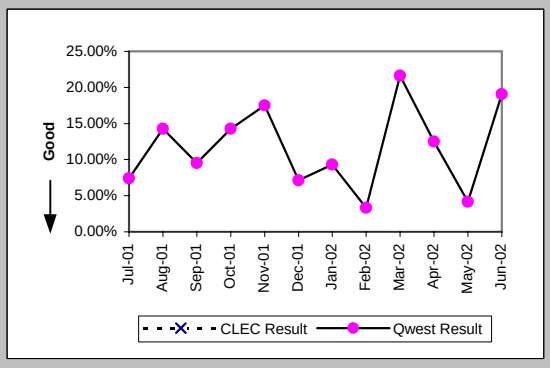
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					148:51	27	5:31		
Aug-01					183:13	42	4:22		
Sep-01					318:20	42	7:35		
Oct-01					155:31	35	4:27		
Nov-01					194:34	40	4:52		
Dec-01					77:23	28	2:46		
Jan-02					290:06	43	6:45		
Feb-02					102:50	30	3:26		
Mar-02					128:45	37	3:29		
Apr-02					115:40	32	3:37		
May-02					83:43	24	3:29		
Jun-02					128:23	21	6:07		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

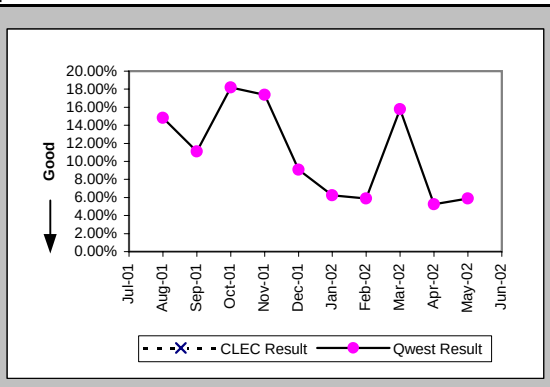
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	27	7.41%		
Aug-01					6	42	14.29%		
Sep-01					4	42	9.52%		
Oct-01					5	35	14.29%		
Nov-01					7	40	17.50%		
Dec-01					2	28	7.14%		
Jan-02					4	43	9.30%		
Feb-02					1	30	3.33%		
Mar-02					8	37	21.62%		
Apr-02					4	32	12.50%		
May-02					1	24	4.17%		
Jun-02					4	21	19.05%		



Checklist #14 - Resale - Centrex Repair

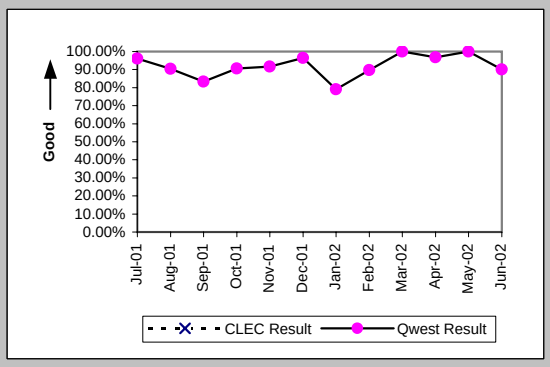
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	27	14.81%		
Sep-01					3	27	11.11%		
Oct-01					4	22	18.18%		
Nov-01					4	23	17.39%		
Dec-01					1	11	9.09%		
Jan-02					2	32	6.25%		
Feb-02					1	17	5.88%		
Mar-02					3	19	15.79%		
Apr-02					1	19	5.26%		
May-02					1	17	5.88%		
Jun-02									



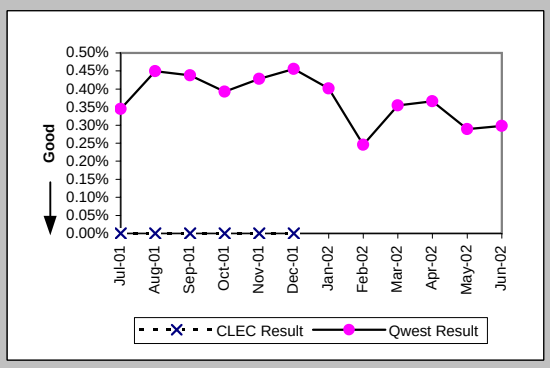
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	26	96.15%		
Aug-01					38	42	90.48%		
Sep-01					35	42	83.33%		
Oct-01					29	32	90.63%		
Nov-01					33	36	91.67%		
Dec-01					27	28	96.43%		
Jan-02					34	43	79.07%		
Feb-02					26	29	89.66%		
Mar-02					36	36	100.00%		
Apr-02					31	32	96.88%		
May-02					20	20	100.00%		
Jun-02					18	20	90.00%		



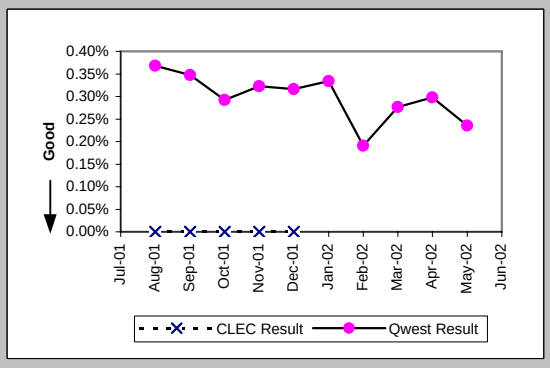
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	120	0.00%	0.00%	123	35620	0.35%	-0.64	-1.39
Aug-01	0	40	0.00%	0.00%	159	35348	0.45%	-0.42	-1.26
Sep-01	0	40	0.00%	0.00%	156	35653	0.44%	-0.42	-1.25
Oct-01	0	36	0.00%	0.00%	140	35618	0.39%	-0.38	-1.23
Nov-01	0	15	0.00%	0.00%	151	35289	0.43%	-0.25	-1.15
Dec-01	0	1	0.00%	0.00%	147	32255	0.46%	-0.07	-1.04
Jan-02					136	33845	0.40%		
Feb-02					94	38285	0.25%		
Mar-02					118	33257	0.35%		
Apr-02					118	32247	0.37%		
May-02					92	31873	0.29%		
Jun-02					95	31842	0.30%		



Trouble Rate (Percent) (MR-8*) (Parity)

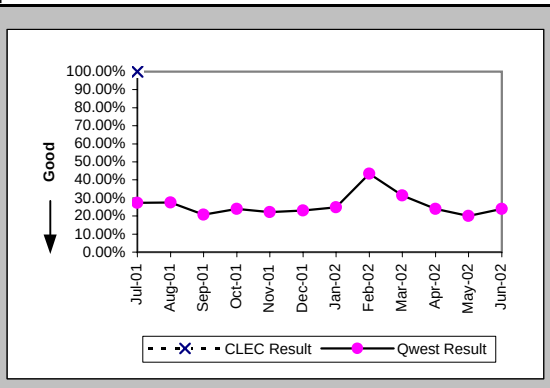
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	40	0.00%	0.00%	130	35348	0.37%	-0.38	-1.23
Sep-01	0	40	0.00%	0.00%	124	35653	0.35%	-0.37	-1.23
Oct-01	0	36	0.00%	0.00%	104	35618	0.29%	-0.32	-1.2
Nov-01	0	15	0.00%	0.00%	114	35289	0.32%	-0.22	-1.13
Dec-01	0	1	0.00%	0.00%	102	32255	0.32%	-0.06	-1.03
Jan-02					113	33845	0.33%		
Feb-02					73	38285	0.19%		
Mar-02					92	33257	0.28%		
Apr-02					96	32247	0.30%		
May-02					75	31873	0.24%		
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

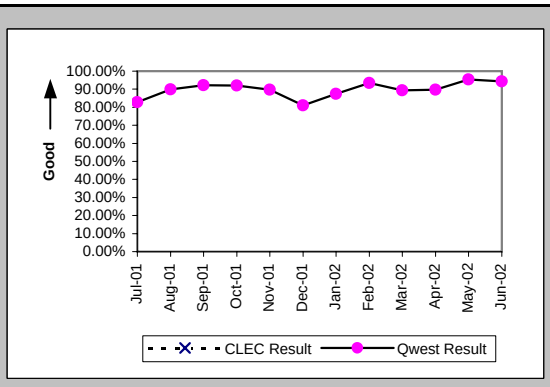
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	46	169	27.22%	1.1	-0.33
Aug-01					60	219	27.40%		
Sep-01					41	197	20.81%		
Oct-01					44	184	23.91%		
Nov-01					43	194	22.16%		
Dec-01					44	191	23.04%		
Jan-02					45	181	24.86%		
Feb-02					72	166	43.37%		
Mar-02					54	172	31.40%		
Apr-02					37	155	23.87%		
May-02					23	115	20.00%		
Jun-02					30	125	24.00%		



Checklist #14 - Resale - Centrex 21 Installation

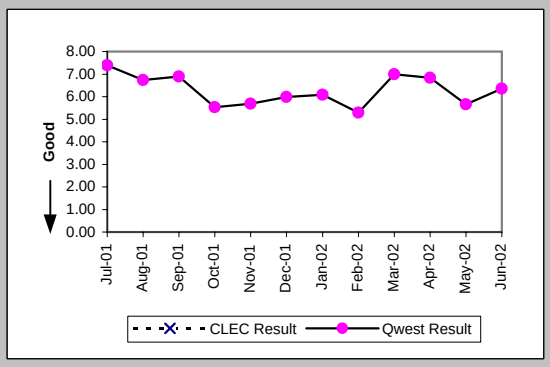
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					72	87	82.76%		
Aug-01					89	99	89.90%		
Sep-01					71	77	92.21%		
Oct-01					69	75	92.00%		
Nov-01					52	58	89.66%		
Dec-01					34	42	80.95%		
Jan-02					70	80	87.50%		
Feb-02					43	46	93.48%		
Mar-02					59	66	89.39%		
Apr-02					61	68	89.71%		
May-02					61	64	95.31%		
Jun-02					66	70	94.29%		



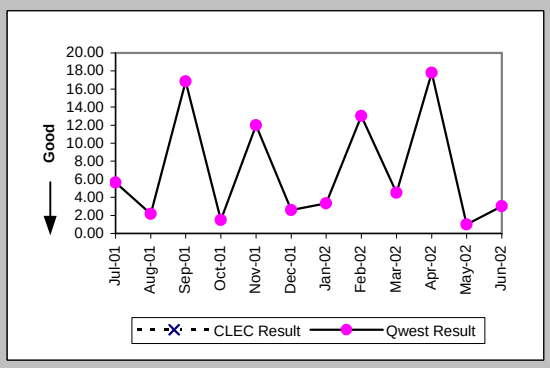
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					665	90	7.39		
Aug-01					667	99	6.74		
Sep-01					531	77	6.90		
Oct-01					420	76	5.53		
Nov-01					330	58	5.69		
Dec-01					251	42	5.98		
Jan-02					493	81	6.09		
Feb-02					259	49	5.29		
Mar-02					462	66	7.00		
Apr-02					478	70	6.83		
May-02					368	65	5.66		
Jun-02					457	72	6.35		



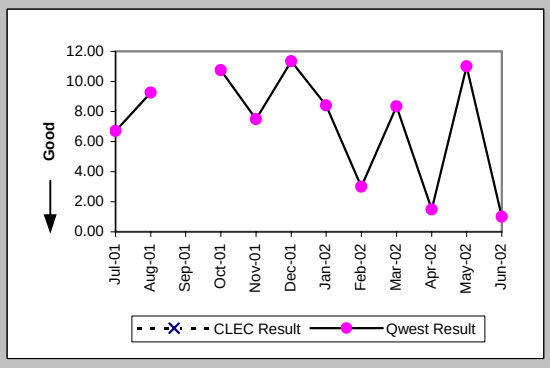
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	11	5.64		
Aug-01					13	6	2.17		
Sep-01					101	6	16.83		
Oct-01					3	2	1.50		
Nov-01					48	4	12.00		
Dec-01					13	5	2.60		
Jan-02					20	6	3.33		
Feb-02					13	1	13.00		
Mar-02					18	4	4.50		
Apr-02					89	5	17.80		
May-02					3	3	1.00		
Jun-02					9	3	3.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

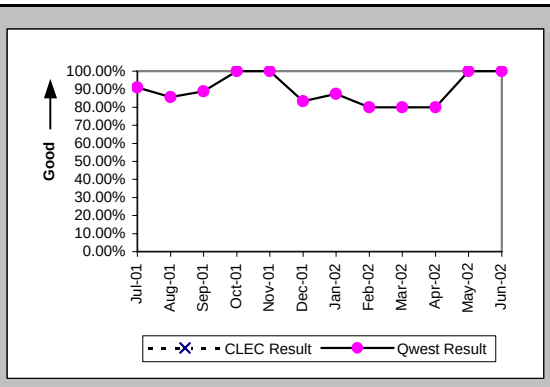
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	7	6.71		
Aug-01					37	4	9.25		
Sep-01									
Oct-01					43	4	10.75		
Nov-01					15	2	7.50		
Dec-01					34	3	11.33		
Jan-02					42	5	8.40		
Feb-02					6	2	3.00		
Mar-02					25	3	8.33		
Apr-02					3	2	1.50		
May-02					11	1	11.00		
Jun-02					1	1	1.00		



Checklist #14 - Resale - Centrex 21 Installation

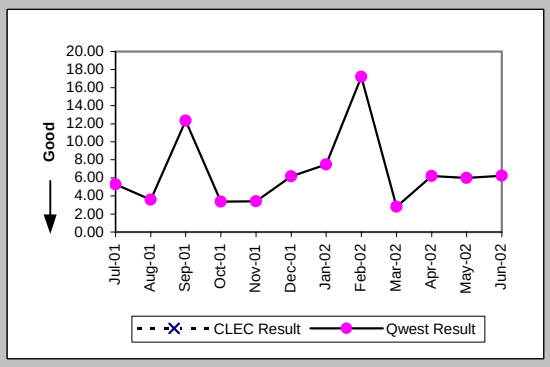
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	11	90.91%		
Aug-01					6	7	85.71%		
Sep-01					8	9	88.89%		
Oct-01					11	11	100.00%		
Nov-01					5	5	100.00%		
Dec-01					10	12	83.33%		
Jan-02					7	8	87.50%		
Feb-02					4	5	80.00%		
Mar-02					4	5	80.00%		
Apr-02					4	5	80.00%		
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		



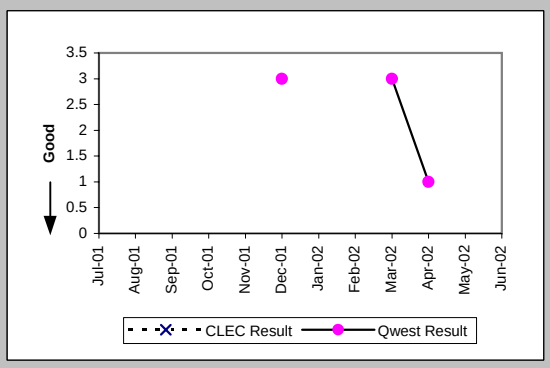
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					58	11	5.27		
Aug-01					25	7	3.57		
Sep-01					111	9	12.33		
Oct-01					37	11	3.36		
Nov-01					17	5	3.40		
Dec-01					74	12	6.17		
Jan-02					60	8	7.50		
Feb-02					86	5	17.20		
Mar-02					14	5	2.80		
Apr-02					31	5	6.20		
May-02					18	3	6.00		
Jun-02					25	4	6.25		



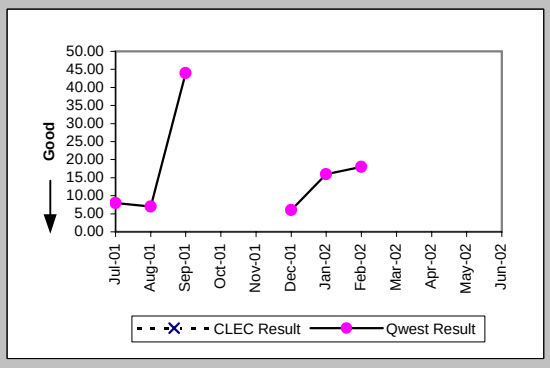
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					3	1	3.00		
Jan-02									
Feb-02									
Mar-02					3	1	3.00		
Apr-02					1	1	1.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

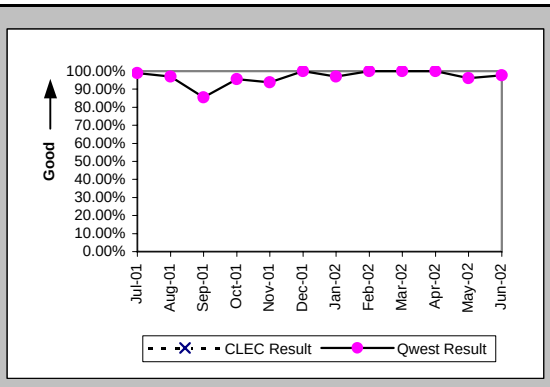
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	1	8.00		
Aug-01					7	1	7.00		
Sep-01					44	1	44.00		
Oct-01									
Nov-01									
Dec-01					6	1	6.00		
Jan-02					16	1	16.00		
Feb-02					18	1	18.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

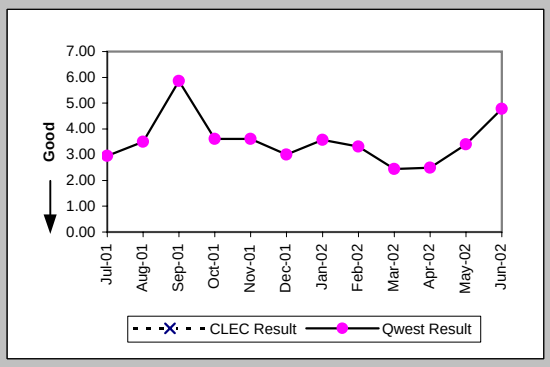
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					201	203	99.01%		
Aug-01					32	33	96.97%		
Sep-01					47	55	85.45%		
Oct-01					43	45	95.56%		
Nov-01					45	48	93.75%		
Dec-01					34	34	100.00%		
Jan-02					33	34	97.06%		
Feb-02					19	19	100.00%		
Mar-02					15	15	100.00%		
Apr-02					22	22	100.00%		
May-02					50	52	96.15%		
Jun-02					43	44	97.73%		



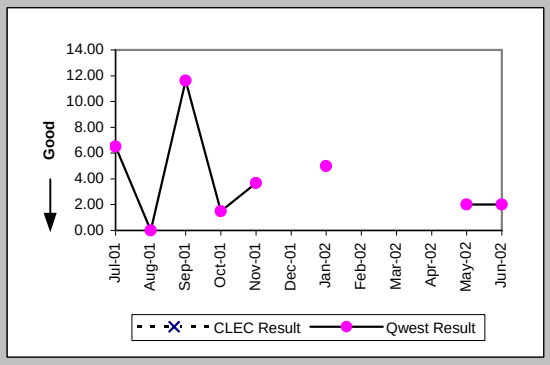
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					539	182	2.96		
Aug-01					91	26	3.50		
Sep-01					217	37	5.86		
Oct-01					119	33	3.61		
Nov-01					130	36	3.61		
Dec-01					87	29	3.00		
Jan-02					86	24	3.58		
Feb-02					43	13	3.31		
Mar-02					22	9	2.44		
Apr-02					40	16	2.50		
May-02					119	35	3.40		
Jun-02					129	27	4.78		



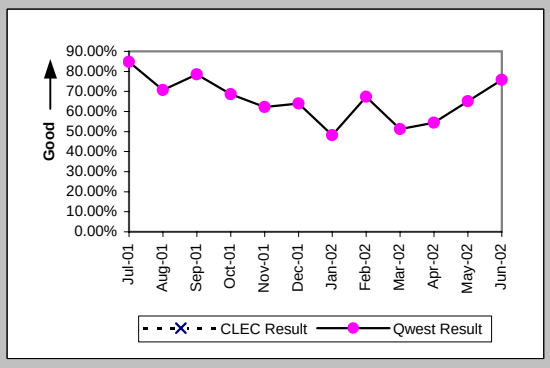
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	2	6.50		
Aug-01					0	1	0.00		
Sep-01					93	8	11.62		
Oct-01					3	2	1.50		
Nov-01					11	3	3.67		
Dec-01									
Jan-02					5	1	5.00		
Feb-02									
Mar-02									
Apr-02									
May-02					4	2	2.00		
Jun-02					2	1	2.00		



New Service Installation Quality (Percent) (OP-5) (Parity)

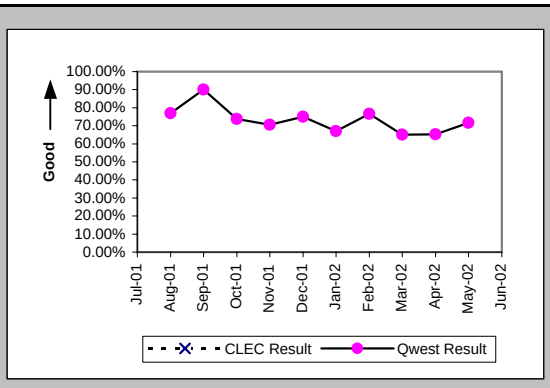
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					238	281	84.70%		
Aug-01					157	222	70.72%		
Sep-01					110	140	78.57%		
Oct-01					94	137	68.61%		
Nov-01					76	122	62.30%		
Dec-01					64	100	64.00%		
Jan-02					51	106	48.11%		
Feb-02					66	98	67.35%		
Mar-02					41	80	51.25%		
Apr-02					50	92	54.35%		
May-02					71	109	65.14%		
Jun-02					91	120	75.83%		



Checklist #14 - Resale - Centrex 21 Installation

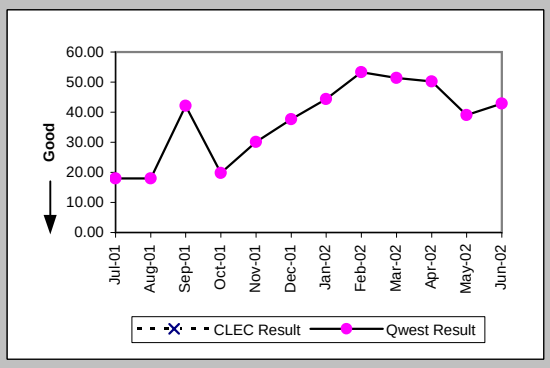
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					171	222	77.03%		
Sep-01					126	140	90.00%		
Oct-01					101	137	73.72%		
Nov-01					86	122	70.49%		
Dec-01					75	100	75.00%		
Jan-02					71	106	66.98%		
Feb-02					75	98	76.53%		
Mar-02					52	80	65.00%		
Apr-02					60	92	65.22%		
May-02					78	109	71.56%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

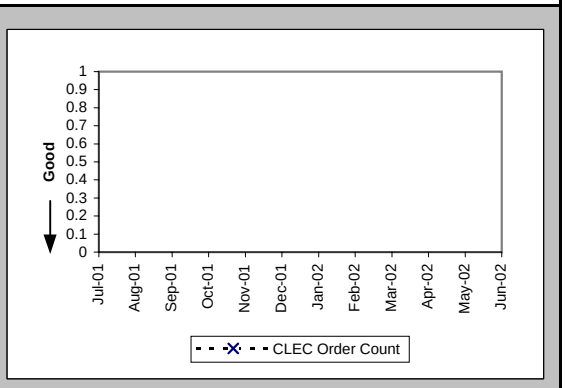
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					126	7	18.00		
Aug-01					251	14	17.93		
Sep-01					379	9	42.11		
Oct-01					218	11	19.82		
Nov-01					392	13	30.15		
Dec-01					264	7	37.71		
Jan-02					355	8	44.38		
Feb-02					320	6	53.33		
Mar-02					411	8	51.38		
Apr-02					251	5	50.20		
May-02					234	6	39.00		
Jun-02					257	6	42.83		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

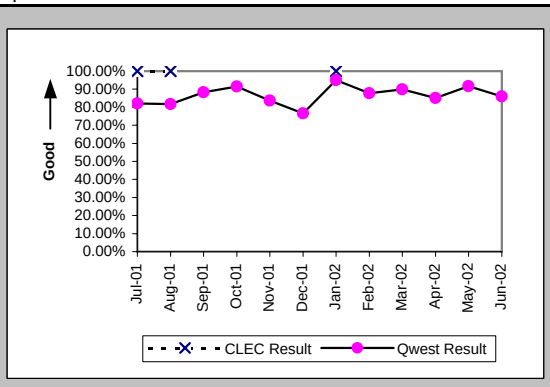
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

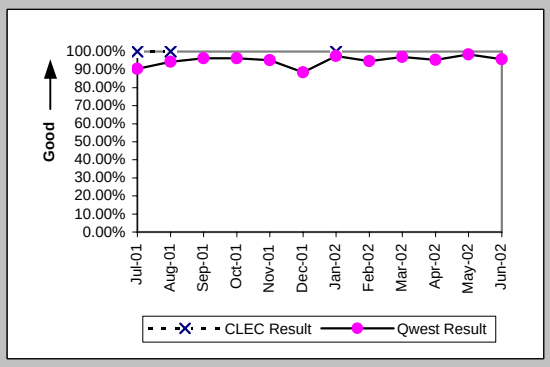
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	133	162	82.10%	-0.47	-1.28
Aug-01	1	1	100.00%	0.00%	116	142	81.69%	-0.47	-1.29
Sep-01					90	102	88.24%		
Oct-01					108	118	91.53%		
Nov-01					108	129	83.72%		
Dec-01					75	98	76.53%		
Jan-02	1	1	100.00%	0.00%	115	121	95.04%	-0.23	-1.14
Feb-02					86	98	87.76%		
Mar-02					89	99	89.90%		
Apr-02					92	108	85.19%		
May-02					88	96	91.67%		
Jun-02					74	86	86.05%		



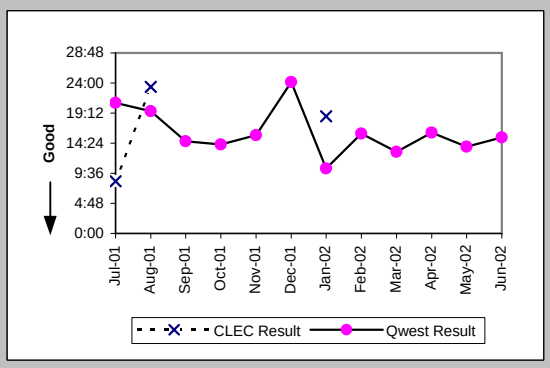
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	188	208	90.38%	-0.33	-1.2
Aug-01	1	1	100.00%	0.00%	180	191	94.24%	-0.25	-1.15
Sep-01					128	133	96.24%		
Oct-01					155	161	96.27%		
Nov-01					161	169	95.27%		
Dec-01					130	147	88.44%		
Jan-02	1	1	100.00%	0.00%	163	167	97.60%	-0.16	-1.09
Feb-02					123	130	94.62%		
Mar-02					129	133	96.99%		
Apr-02					143	150	95.33%		
May-02					123	125	98.40%		
Jun-02					111	116	95.69%		



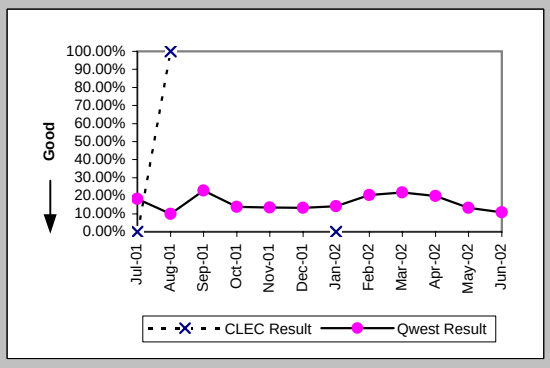
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8:18	1	8:18		4328:52	208	20:49	-0.58	-1.35
Aug-01	23:24	1	23:24		3727:44	191	19:31	0.56	-0.66
Sep-01					1953:55	133	14:41		
Oct-01					2282:15	161	14:11		
Nov-01					2647:09	169	15:40		
Dec-01					3550:27	147	24:09		
Jan-02	18:42	1	18:42		1733:51	167	10:23	0.9	-0.45
Feb-02					2074:26	130	15:57		
Mar-02					1733:47	133	13:02		
Apr-02					2414:31	150	16:06		
May-02					1726:49	125	13:49		
Jun-02					1774:00	116	15:18		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

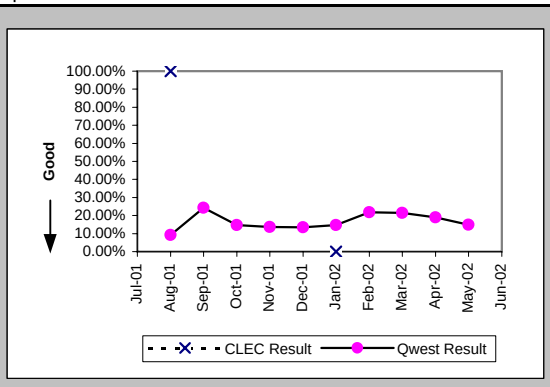
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	39	214	18.22%	-0.47	-1.29
Aug-01	1	1	100.00%	0.00%	19	193	9.84%	1.65	0.01
Sep-01					31	136	22.79%		
Oct-01					23	167	13.77%		
Nov-01					23	171	13.45%		
Dec-01					20	150	13.33%		
Jan-02	0	1	0.00%	0.00%	24	170	14.12%	-0.4	-1.25
Feb-02					28	137	20.44%		
Mar-02					29	133	21.80%		
Apr-02					31	156	19.87%		
May-02					17	127	13.39%		
Jun-02					13	120	10.83%		



Checklist #14 - Resale - Centrex 21 Repair

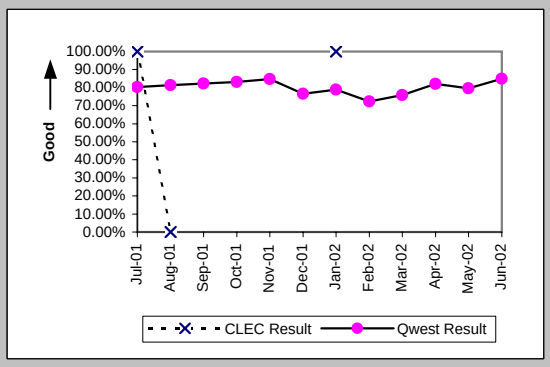
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	15	162	9.26%	1.68	0.02
Sep-01					27	111	24.32%		
Oct-01					21	142	14.79%		
Nov-01					20	146	13.70%		
Dec-01					17	126	13.49%		
Jan-02	0	1	0.00%	0.00%	21	142	14.79%	-0.42	-1.25
Feb-02					26	119	21.85%		
Mar-02					25	117	21.37%		
Apr-02					26	137	18.98%		
May-02					17	114	14.91%		
Jun-02									



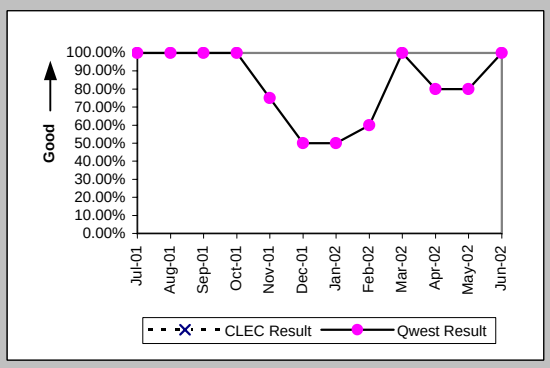
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	172	214	80.37%	-0.49	-1.3
Aug-01	0	1	0.00%	0.00%	157	193	81.35%	1.33	-0.19
Sep-01					112	136	82.35%		
Oct-01					139	167	83.23%		
Nov-01					145	171	84.80%		
Dec-01					115	150	76.67%		
Jan-02	1	1	100.00%	0.00%	134	170	78.82%	-0.52	-1.31
Feb-02					99	137	72.26%		
Mar-02					101	133	75.94%		
Apr-02					128	156	82.05%		
May-02					101	127	79.53%		
Jun-02					102	120	85.00%		



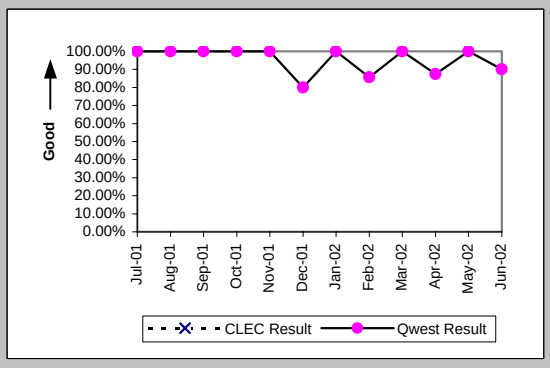
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					2	2	100.00%		
Sep-01					8	8	100.00%		
Oct-01					11	11	100.00%		
Nov-01					9	12	75.00%		
Dec-01					2	4	50.00%		
Jan-02					1	2	50.00%		
Feb-02					3	5	60.00%		
Mar-02					5	5	100.00%		
Apr-02					4	5	80.00%		
May-02					4	5	80.00%		
Jun-02					7	7	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

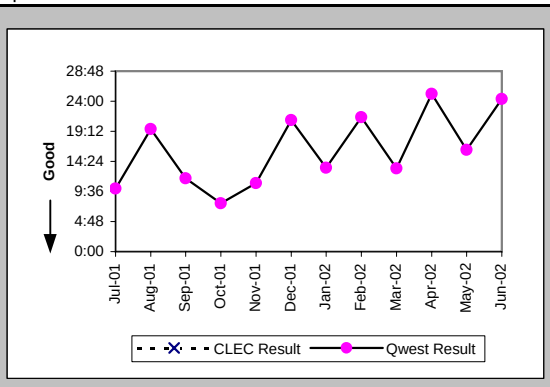
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					4	4	100.00%		
Sep-01					12	12	100.00%		
Oct-01					16	16	100.00%		
Nov-01					18	18	100.00%		
Dec-01					4	5	80.00%		
Jan-02					4	4	100.00%		
Feb-02					6	7	85.71%		
Mar-02					6	6	100.00%		
Apr-02					7	8	87.50%		
May-02					10	10	100.00%		
Jun-02					9	10	90.00%		



Checklist #14 - Resale - Centrex 21 Repair

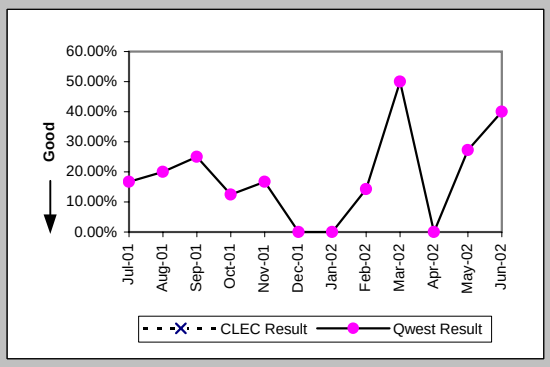
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					120:34	12	10:03		
Aug-01					78:13	4	19:33		
Sep-01					140:40	12	11:43		
Oct-01					123:38	16	7:44		
Nov-01					196:28	18	10:55		
Dec-01					105:01	5	21:00		
Jan-02					53:27	4	13:22		
Feb-02					150:02	7	21:26		
Mar-02					79:43	6	13:17		
Apr-02					201:09	8	25:09		
May-02					162:26	10	16:15		
Jun-02					243:45	10	24:22		



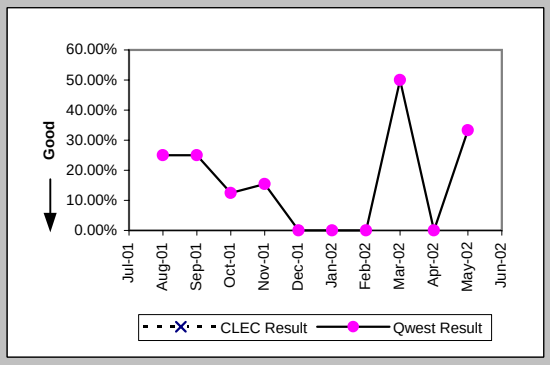
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	12	16.67%		
Aug-01					1	5	20.00%		
Sep-01					3	12	25.00%		
Oct-01					2	16	12.50%		
Nov-01					3	18	16.67%		
Dec-01					0	6	0.00%		
Jan-02					0	4	0.00%		
Feb-02					1	7	14.29%		
Mar-02					3	6	50.00%		
Apr-02					0	8	0.00%		
May-02					3	11	27.27%		
Jun-02					4	10	40.00%		



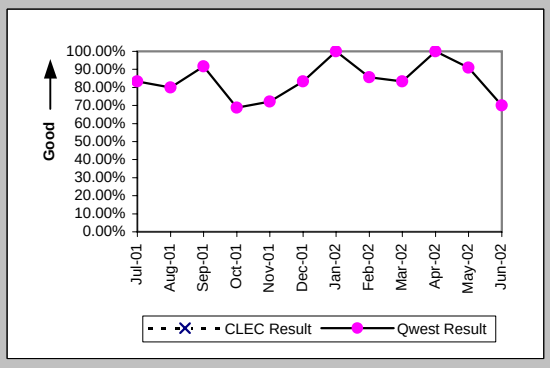
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	4	25.00%		
Sep-01					3	12	25.00%		
Oct-01					2	16	12.50%		
Nov-01					2	13	15.38%		
Dec-01					0	5	0.00%		
Jan-02					0	4	0.00%		
Feb-02					0	3	0.00%		
Mar-02					3	6	50.00%		
Apr-02					0	8	0.00%		
May-02					3	9	33.33%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

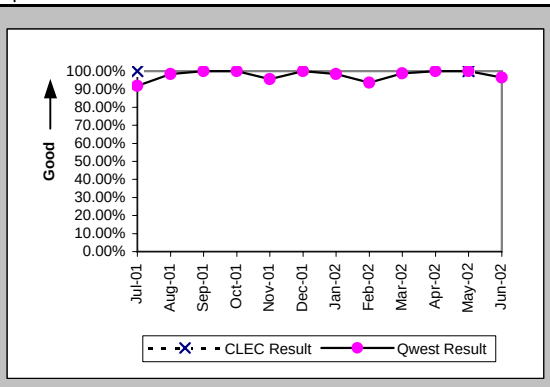
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	12	83.33%		
Aug-01					4	5	80.00%		
Sep-01					11	12	91.67%		
Oct-01					11	16	68.75%		
Nov-01					13	18	72.22%		
Dec-01					5	6	83.33%		
Jan-02					4	4	100.00%		
Feb-02					6	7	85.71%		
Mar-02					5	6	83.33%		
Apr-02					8	8	100.00%		
May-02					10	11	90.91%		
Jun-02					7	10	70.00%		



Checklist #14 - Resale - Centrex 21 Repair

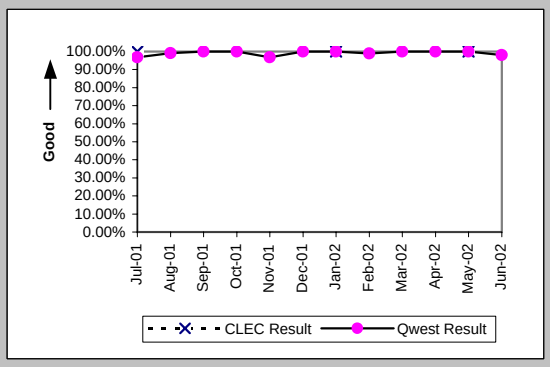
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	79	86	91.86%	-0.3	-1.18
Aug-01					64	65	98.46%		
Sep-01					48	48	100.00%		
Oct-01					44	44	100.00%		
Nov-01					44	46	95.65%		
Dec-01					51	51	100.00%		
Jan-02					59	60	98.33%		
Feb-02					44	47	93.62%		
Mar-02					77	78	98.72%		
Apr-02					48	48	100.00%		
May-02	1	1	100.00%	0.00%	37	37	100.00%	N/A	N/A
Jun-02					54	56	96.43%		



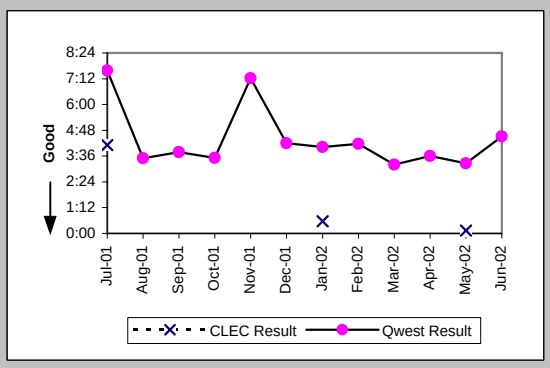
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	118	122	96.72%	-0.26	-1.16
Aug-01					124	125	99.20%		
Sep-01					84	84	100.00%		
Oct-01					100	100	100.00%		
Nov-01					93	96	96.88%		
Dec-01					89	89	100.00%		
Jan-02	1	1	100.00%	0.00%	128	128	100.00%	N/A	N/A
Feb-02					98	99	98.99%		
Mar-02					167	167	100.00%		
Apr-02					98	98	100.00%		
May-02	1	1	100.00%	0.00%	80	80	100.00%	N/A	N/A
Jun-02					98	100	98.00%		



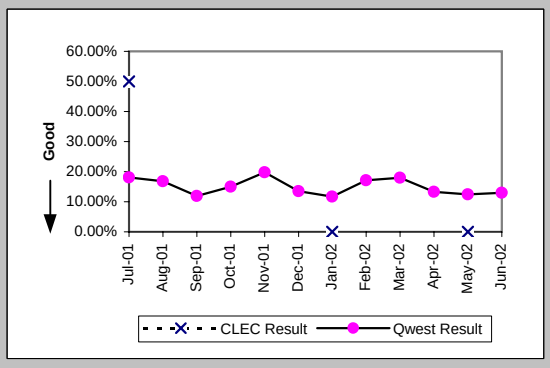
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8:13	2	4:07	1:18	925:57	122	7:35	-0.35	-1.22
Aug-01					437:34	125	3:30		
Sep-01					318:30	84	3:47		
Oct-01					351:26	100	3:31		
Nov-01					692:30	96	7:13		
Dec-01					374:01	89	4:12		
Jan-02	0:34	1	0:34		514:07	128	4:01	-0.55	-1.33
Feb-02					412:30	99	4:10		
Mar-02					534:38	167	3:12		
Apr-02					353:13	98	3:36		
May-02	0:08	1	0:08		261:28	80	3:16	-0.57	-1.35
Jun-02					451:41	100	4:31		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

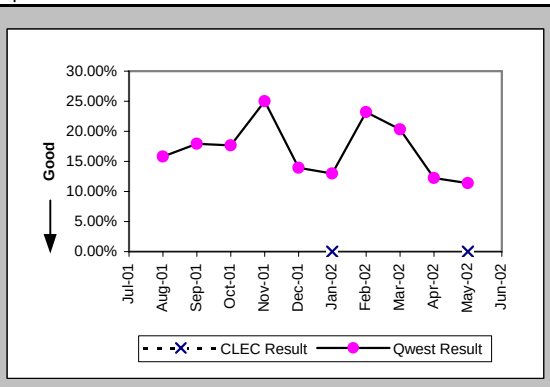
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	22	122	18.03%	0.9	-0.45
Aug-01					21	125	16.80%		
Sep-01					10	84	11.90%		
Oct-01					15	100	15.00%		
Nov-01					19	96	19.79%		
Dec-01					12	89	13.48%		
Jan-02	0	1	0.00%	0.00%	15	128	11.72%	-0.36	-1.22
Feb-02					17	99	17.17%		
Mar-02					30	167	17.96%		
Apr-02					13	98	13.27%		
May-02	0	1	0.00%	0.00%	10	80	12.50%	-0.38	-1.23
Jun-02					13	100	13.00%		



Checklist #14 - Resale - Centrex 21 Repair

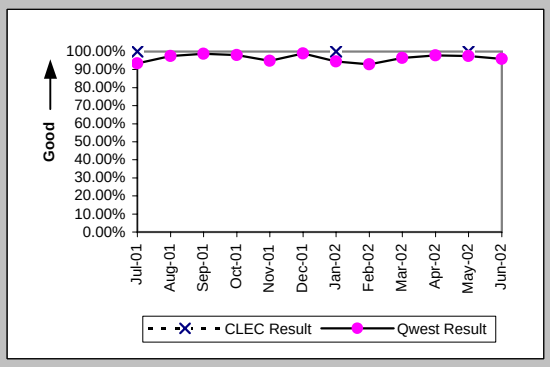
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	57	15.79%		
Sep-01					7	39	17.95%		
Oct-01					9	51	17.65%		
Nov-01					12	48	25.00%		
Dec-01					6	43	13.95%		
Jan-02	0	1	0.00%	0.00%	7	54	12.96%	-0.38	-1.23
Feb-02					13	56	23.21%		
Mar-02					24	118	20.34%		
Apr-02					6	49	12.24%		
May-02	0	1	0.00%	0.00%	5	44	11.36%	-0.35	-1.22
Jun-02									



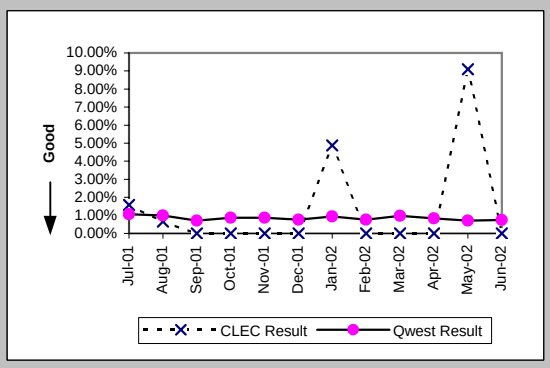
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	114	122	93.44%	-0.37	-1.23
Aug-01					122	125	97.60%		
Sep-01					83	84	98.81%		
Oct-01					98	100	98.00%		
Nov-01					91	96	94.79%		
Dec-01					88	89	98.88%		
Jan-02	1	1	100.00%	0.00%	121	128	94.53%	-0.24	-1.15
Feb-02					92	99	92.93%		
Mar-02					161	167	96.41%		
Apr-02					96	98	97.96%		
May-02	1	1	100.00%	0.00%	78	80	97.50%	-0.16	-1.1
Jun-02					96	100	96.00%		



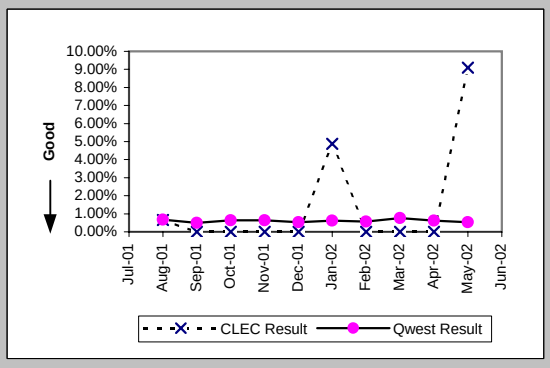
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	190	1.58%	12.47%	348	32902	1.06%	0.72	-0.56
Aug-01	1	151	0.66%	8.11%	323	32760	0.99%	-0.4	-1.24
Sep-01	0	132	0.00%	0.00%	232	32720	0.71%	-0.97	-1.59
Oct-01	0	97	0.00%	0.00%	283	32710	0.87%	-0.92	-1.56
Nov-01	0	79	0.00%	0.00%	285	32626	0.87%	-0.83	-1.51
Dec-01	0	41	0.00%	0.00%	245	32264	0.76%	-0.56	-1.34
Jan-02	2	41	4.88%	21.54%	302	32037	0.94%	1.86	0.13
Feb-02	0	11	0.00%	0.00%	243	31615	0.77%	-0.29	-1.18
Mar-02	0	11	0.00%	0.00%	306	31527	0.97%	-0.33	-1.2
Apr-02	0	11	0.00%	0.00%	262	31283	0.84%	-0.3	-1.19
May-02	1	11	9.09%	28.75%	218	31101	0.70%	1.77	0.08
Jun-02	0	11	0.00%	0.00%	230	30651	0.75%	-0.29	-1.18



Trouble Rate (Percent) (MR-8*) (Parity)

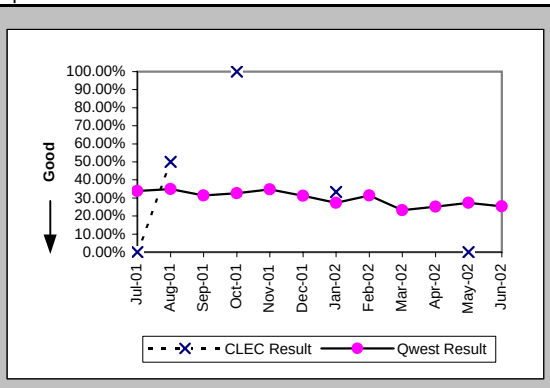
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	151	0.66%	8.11%	223	32760	0.68%	-0.03	-1.02
Sep-01	0	132	0.00%	0.00%	162	32720	0.50%	-0.81	-1.49
Oct-01	0	97	0.00%	0.00%	209	32710	0.64%	-0.79	-1.48
Nov-01	0	79	0.00%	0.00%	207	32626	0.63%	-0.71	-1.43
Dec-01	0	41	0.00%	0.00%	174	32264	0.54%	-0.47	-1.29
Jan-02	2	41	4.88%	21.54%	200	32037	0.62%	2.19	0.33
Feb-02	0	11	0.00%	0.00%	178	31615	0.56%	-0.25	-1.15
Mar-02	0	11	0.00%	0.00%	241	31527	0.76%	-0.29	-1.18
Apr-02	0	11	0.00%	0.00%	194	31283	0.62%	-0.26	-1.16
May-02	1	11	9.09%	28.75%	167	31101	0.54%	1.89	0.15
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

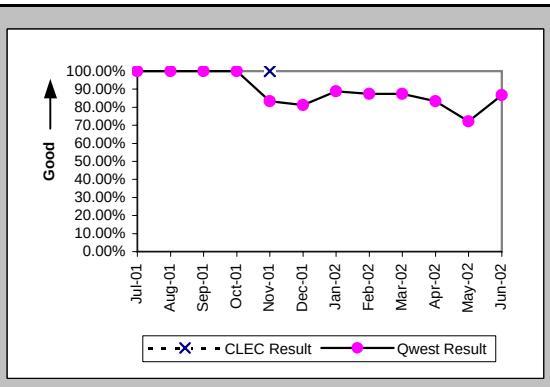
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	3	0.00%	0.00%	178	526	33.84%	-1.24	-1.75
Aug-01	1	2	50.00%	50.00%	174	497	35.01%	0.37	-0.77
Sep-01					106	338	31.36%		
Oct-01	1	1	100.00%	0.00%	137	420	32.62%	0.98	-0.4
Nov-01					152	437	34.78%		
Dec-01					111	356	31.18%		
Jan-02	1	3	33.33%	47.14%	113	415	27.23%	0.24	-0.86
Feb-02					111	354	31.36%		
Mar-02					93	399	23.31%		
Apr-02					88	350	25.14%		
May-02	0	1	0.00%	0.00%	82	300	27.33%	-0.61	-1.37
Jun-02					78	308	25.32%		



Checklist #14 - Resale - PBX Installation

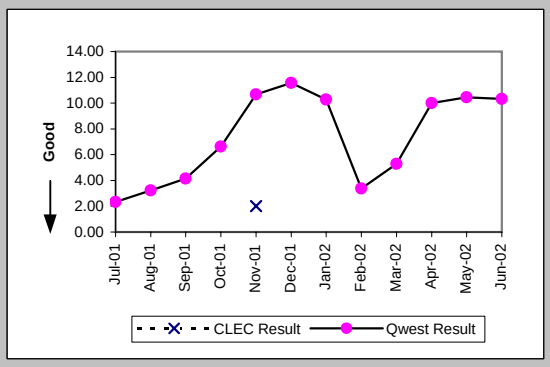
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					13	13	100.00%		
Sep-01					7	7	100.00%		
Oct-01					19	19	100.00%		
Nov-01	1	1	100.00%	0.00%	10	12	83.33%	-0.43	-1.26
Dec-01					13	16	81.25%		
Jan-02					16	18	88.89%		
Feb-02					14	16	87.50%		
Mar-02					14	16	87.50%		
Apr-02					10	12	83.33%		
May-02					13	18	72.22%		
Jun-02					13	15	86.67%		



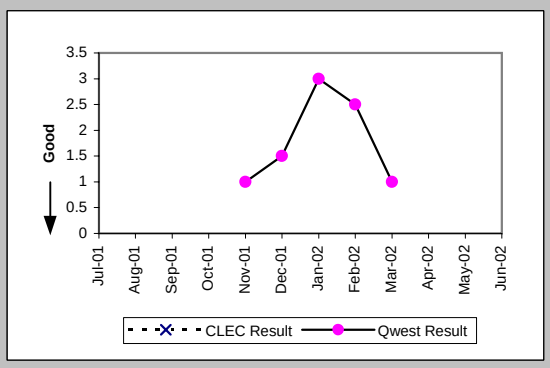
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	6	2.33		
Aug-01					42	13	3.23		
Sep-01					29	7	4.14		
Oct-01					126	19	6.63		
Nov-01	2	1	2.00		128	12	10.67	-0.57	-1.35
Dec-01					185	16	11.56		
Jan-02					185	18	10.28		
Feb-02					54	16	3.38		
Mar-02					90	17	5.29		
Apr-02					120	12	10.00		
May-02					188	18	10.44		
Jun-02					155	15	10.33		



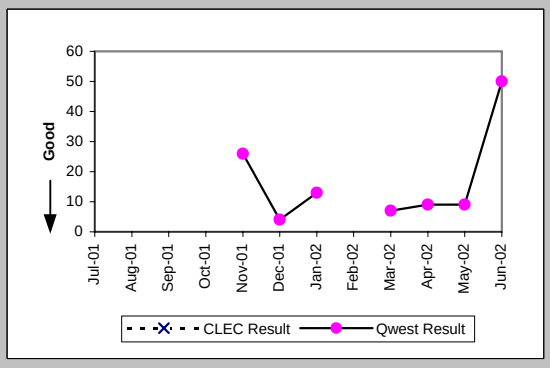
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01					3	2	1.50		
Jan-02					3	1	3.00		
Feb-02					5	2	2.50		
Mar-02					1	1	1.00		
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

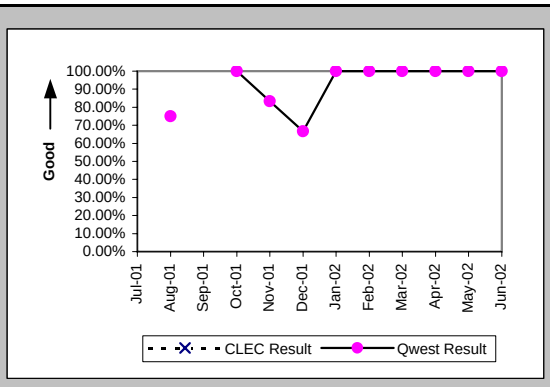
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					26	1	26.00		
Dec-01					4	1	4.00		
Jan-02					13	1	13.00		
Feb-02									
Mar-02					7	1	7.00		
Apr-02					18	2	9.00		
May-02					45	5	9.00		
Jun-02					100	2	50.00		



Checklist #14 - Resale - PBX Installation

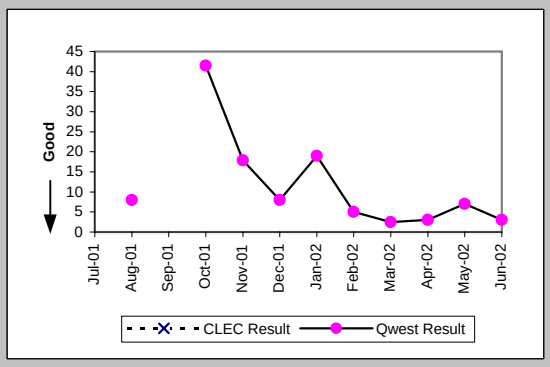
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	4	75.00%		
Sep-01									
Oct-01					2	2	100.00%		
Nov-01					5	6	83.33%		
Dec-01					4	6	66.67%		
Jan-02					3	3	100.00%		
Feb-02					2	2	100.00%		
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02					1	1	100.00%		



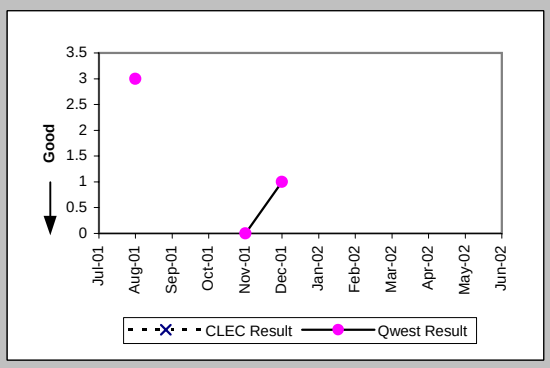
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					32	4	8.00		
Sep-01									
Oct-01					83	2	41.50		
Nov-01					143	8	17.88		
Dec-01					48	6	8.00		
Jan-02					57	3	19.00		
Feb-02					10	2	5.00		
Mar-02					5	2	2.50		
Apr-02					6	2	3.00		
May-02					21	3	7.00		
Jun-02					3	1	3.00		



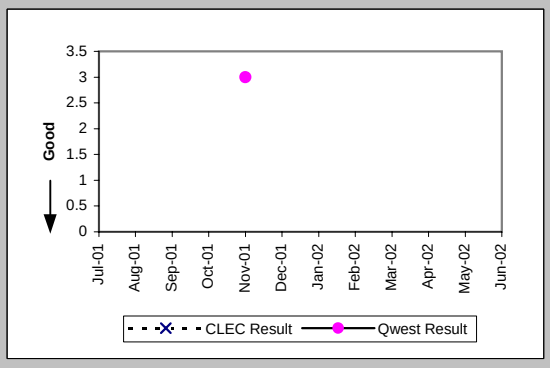
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	1	3.00		
Sep-01									
Oct-01									
Nov-01					0	2	0.00		
Dec-01					2	2	1.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

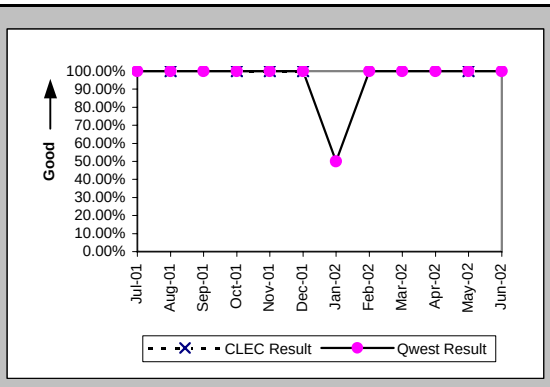
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

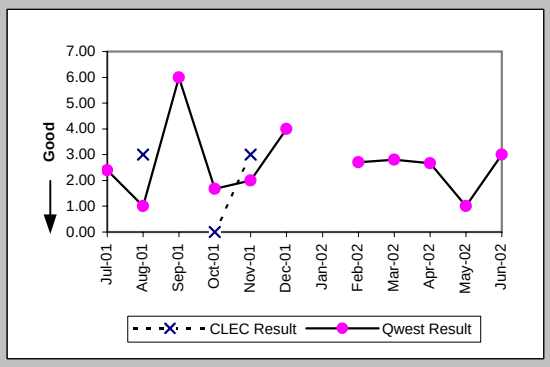
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jan-02					1	2	50.00%		
Feb-02					8	8	100.00%		
Mar-02					5	5	100.00%		
Apr-02					3	3	100.00%		
May-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02					1	1	100.00%		



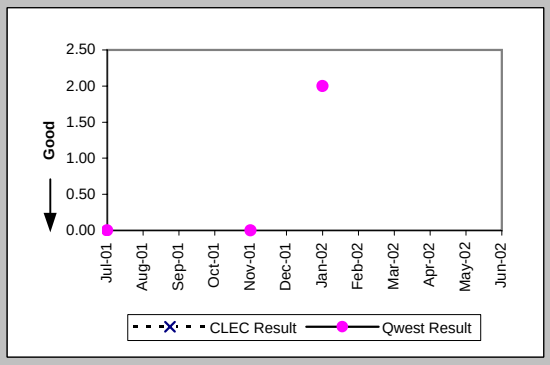
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	10	2.40		
Aug-01	3	1	3.00		3	3	1.00	1.01	-0.39
Sep-01					18	3	6.00		
Oct-01	0	1	0.00		5	3	1.67	-0.94	-1.57
Nov-01	3	1	3.00		14	7	2.00	0.57	-0.65
Dec-01					4	1	4.00		
Jan-02									
Feb-02					19	7	2.71		
Mar-02					14	5	2.80		
Apr-02					8	3	2.67		
May-02					2	2	1.00		
Jun-02					3	1	3.00		



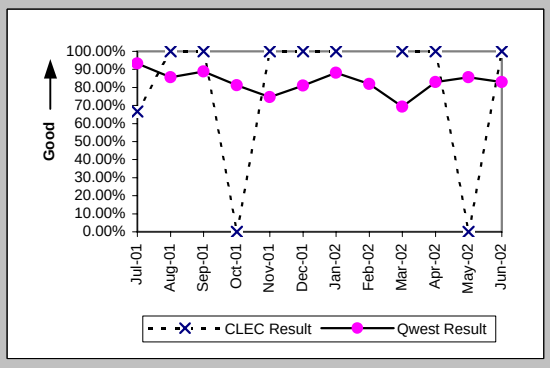
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	2	0.00		
Dec-01									
Jan-02					2	1	2.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

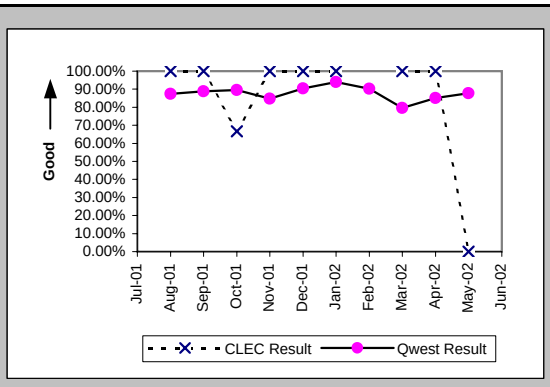
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	6	66.67%	47.14%	82	88	93.18%	1.77	0.08
Aug-01	5	5	100.00%	0.00%	48	56	85.71%	-0.87	-1.53
Sep-01	6	6	100.00%	0.00%	40	45	88.89%	-0.81	-1.49
Oct-01	0	3	0.00%	0.00%	39	48	81.25%	2.69	0.63
Nov-01	2	2	100.00%	0.00%	44	59	74.58%	-0.81	-1.49
Dec-01	2	2	100.00%	0.00%	51	63	80.95%	-0.68	-1.41
Jan-02	1	1	100.00%	0.00%	59	67	88.06%	-0.37	-1.22
Feb-02					50	61	81.97%		
Mar-02	1	1	100.00%	0.00%	34	49	69.39%	-0.66	-1.4
Apr-02	1	1	100.00%	0.00%	39	47	82.98%	-0.45	-1.27
May-02	0	1	0.00%	0.00%	42	49	85.71%	1.44	-0.12
Jun-02	1	1	100.00%	0.00%	39	47	82.98%	-0.45	-1.27



Checklist #14 - Resale - PBX Installation

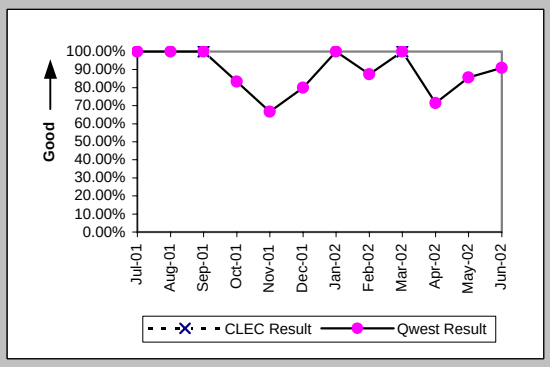
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	5	100.00%	0.00%	49	56	87.50%	-0.81	-1.49
Sep-01	6	6	100.00%	0.00%	40	45	88.89%	-0.81	-1.49
Oct-01	2	3	66.67%	47.14%	43	48	89.58%	0.94	-0.43
Nov-01	2	2	100.00%	0.00%	50	59	84.75%	-0.59	-1.36
Dec-01	2	2	100.00%	0.00%	57	63	90.48%	-0.45	-1.27
Jan-02	1	1	100.00%	0.00%	63	67	94.03%	-0.25	-1.15
Feb-02					55	61	90.16%		
Mar-02	1	1	100.00%	0.00%	39	49	79.59%	-0.5	-1.3
Apr-02	1	1	100.00%	0.00%	40	47	85.11%	-0.41	-1.25
May-02	0	1	0.00%	0.00%	43	49	87.76%	1.52	-0.08
Jun-02									



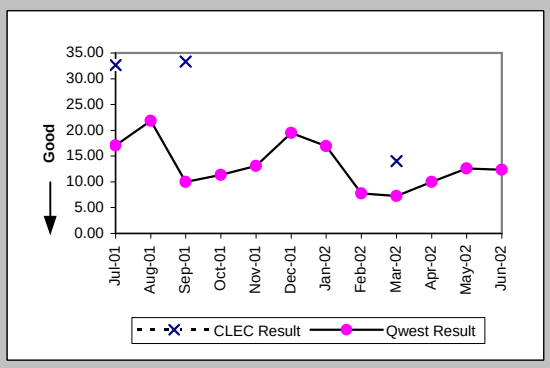
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01					6	6	100.00%		
Sep-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Oct-01					5	6	83.33%		
Nov-01					4	6	66.67%		
Dec-01					4	5	80.00%		
Jan-02					6	6	100.00%		
Feb-02					7	8	87.50%		
Mar-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02					5	7	71.43%		
May-02					6	7	85.71%		
Jun-02					10	11	90.91%		



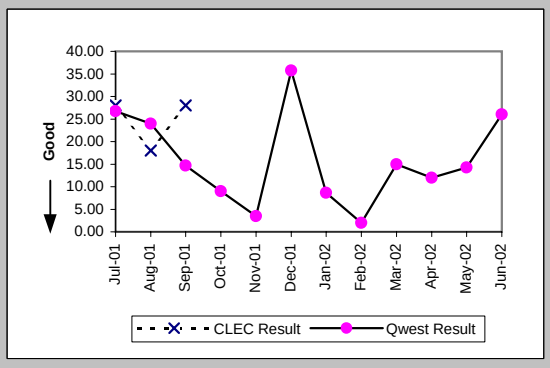
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	98	3	32.67	12.70	188	11	17.09	0.76	-0.54
Aug-01					262	12	21.83		
Sep-01	100	3	33.33	14.98	190	19	10.00	2.88	0.75
Oct-01					193	17	11.35		
Nov-01					144	11	13.09		
Dec-01					273	14	19.50		
Jan-02					322	19	16.95		
Feb-02					93	12	7.75		
Mar-02	14	1	14.00		51	7	7.29	1.05	-0.36
Apr-02					190	19	10.00		
May-02					164	13	12.62		
Jun-02					111	9	12.33		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

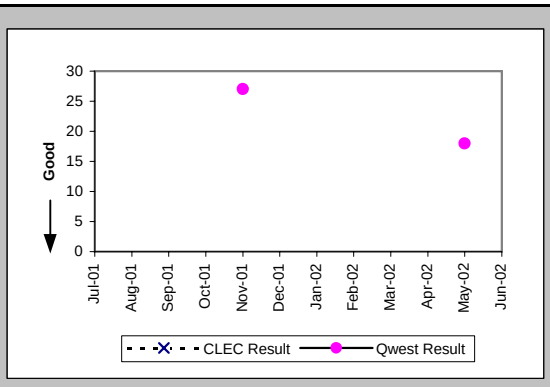
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	2	28.00	0.00	107	4	26.75	0.15	-0.91
Aug-01	18	1	18.00		96	4	24.00	-0.23	-1.14
Sep-01	28	1	28.00		44	3	14.67	3.72	1.26
Oct-01					63	7	9.00		
Nov-01					21	6	3.50		
Dec-01					143	4	35.75		
Jan-02					52	6	8.67		
Feb-02					4	2	2.00		
Mar-02					15	1	15.00		
Apr-02					36	3	12.00		
May-02					57	4	14.25		
Jun-02					104	4	26.00		



Checklist #14 - Resale - PBX Installation

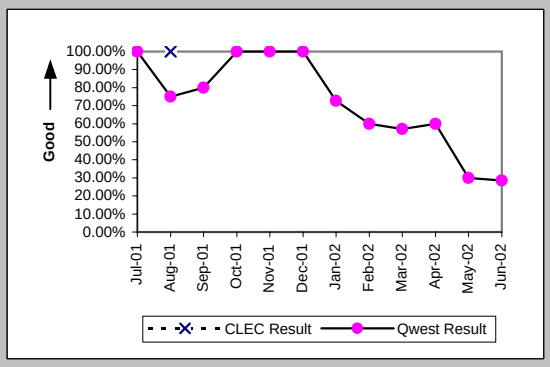
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					27	1	27.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					18	1	18.00		
Jun-02									



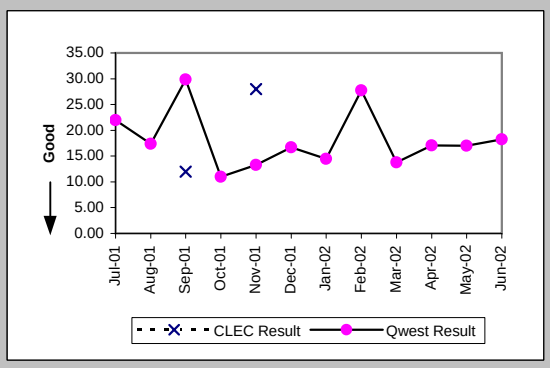
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01	3	3	100.00%	0.00%	3	4	75.00%	-0.76	-1.46
Sep-01					4	5	80.00%		
Oct-01					5	5	100.00%		
Nov-01					3	3	100.00%		
Dec-01					5	5	100.00%		
Jan-02					8	11	72.73%		
Feb-02					3	5	60.00%		
Mar-02					4	7	57.14%		
Apr-02					3	5	60.00%		
May-02					3	10	30.00%		
Jun-02					2	7	28.57%		



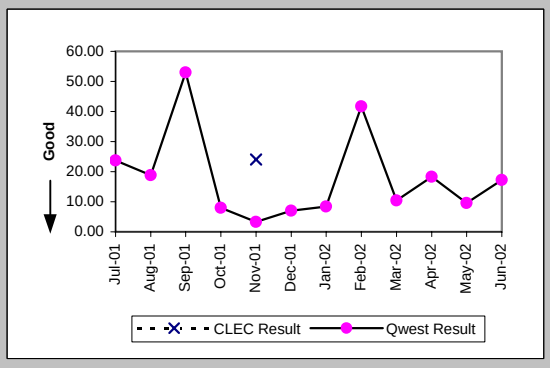
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					659	30	21.97		
Aug-01					313	18	17.39		
Sep-01	24	2	12.00	7.07	239	8	29.88	-0.52	-1.32
Oct-01					121	11	11.00		
Nov-01	28	1	28.00		226	17	13.29	1.06	-0.36
Dec-01					367	22	16.68		
Jan-02					333	23	14.48		
Feb-02					194	7	27.71		
Mar-02					193	14	13.79		
Apr-02					205	12	17.08		
May-02					221	13	17.00		
Jun-02					146	8	18.25		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

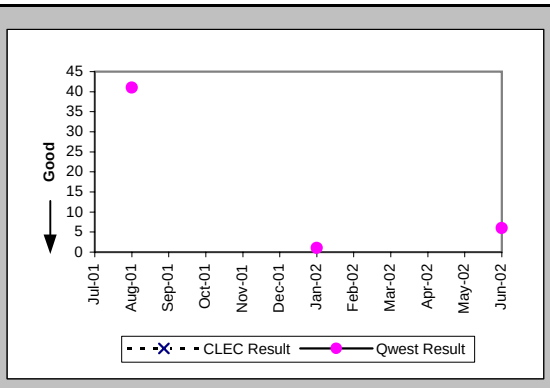
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					309	13	23.77		
Aug-01					113	6	18.83		
Sep-01					159	3	53.00		
Oct-01					24	3	8.00		
Nov-01	24	1	24.00		53	16	3.31	1.9	0.15
Dec-01					77	11	7.00		
Jan-02					92	11	8.36		
Feb-02					125	3	41.67		
Mar-02					73	7	10.43		
Apr-02					73	4	18.25		
May-02					67	7	9.57		
Jun-02					86	5	17.20		



Checklist #14 - Resale - PBX Installation

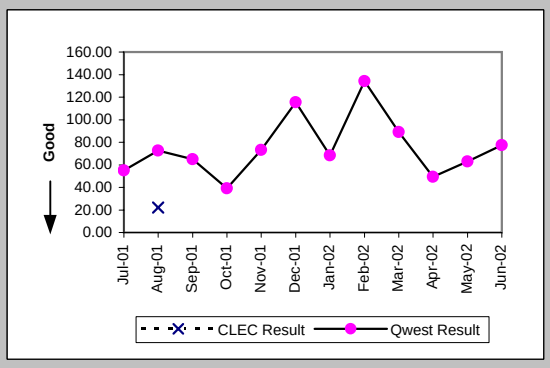
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					41	1	41.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					6	1	6.00		



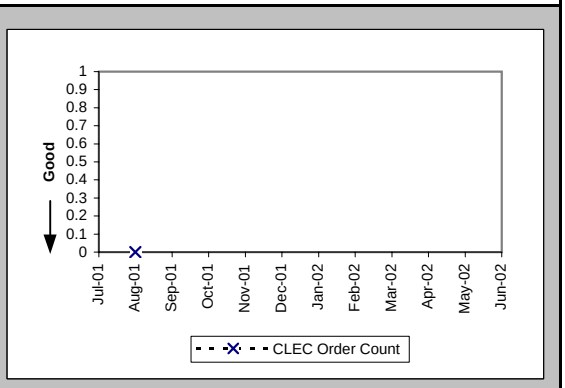
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					275	5	55.00		
Aug-01	22	1	22.00		218	3	72.67	-0.36	-1.22
Sep-01					260	4	65.00		
Oct-01					391	10	39.10		
Nov-01					440	6	73.33		
Dec-01					577	5	115.40		
Jan-02					751	11	68.27		
Feb-02					805	6	134.17		
Mar-02					892	10	89.20		
Apr-02					740	15	49.33		
May-02					441	7	63.00		
Jun-02					464	6	77.33		



Checklist #14 - Resale - PBX Installation

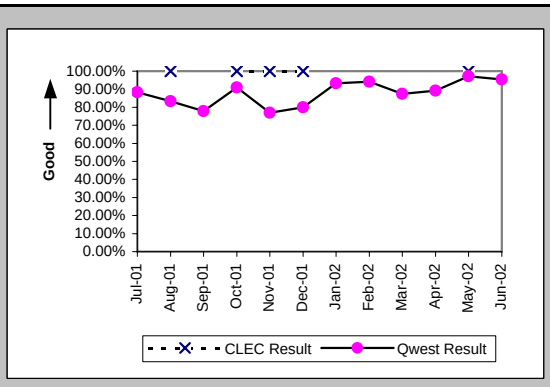
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - PBX Repair

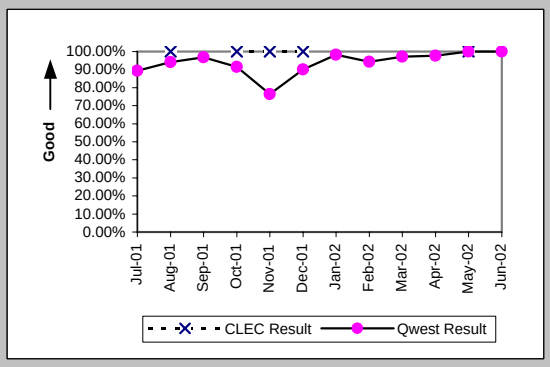
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	43	88.37%		
Aug-01	1	1	100.00%	0.00%	35	42	83.33%	-0.44	-1.27
Sep-01					21	27	77.78%		
Oct-01	1	1	100.00%	0.00%	30	33	90.91%	-0.31	-1.19
Nov-01	1	1	100.00%	0.00%	10	13	76.92%	-0.53	-1.32
Dec-01	2	2	100.00%	0.00%	28	35	80.00%	-0.69	-1.42
Jan-02					41	44	93.18%		
Feb-02					32	34	94.12%		
Mar-02					28	32	87.50%		
Apr-02					33	37	89.19%		
May-02	1	1	100.00%	0.00%	35	36	97.22%	-0.17	-1.1
Jun-02					21	22	95.45%		



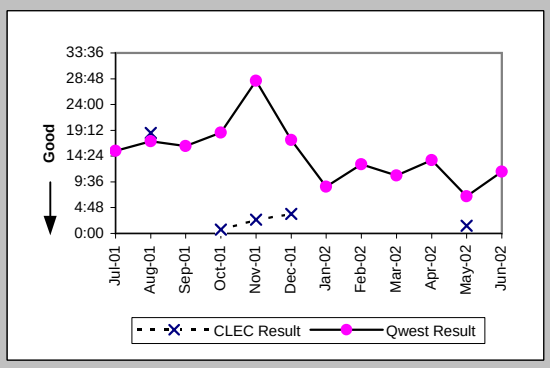
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	47	89.36%		
Aug-01	1	1	100.00%	0.00%	48	51	94.12%	-0.25	-1.15
Sep-01					30	31	96.77%		
Oct-01	1	1	100.00%	0.00%	43	47	91.49%	-0.3	-1.18
Nov-01	1	1	100.00%	0.00%	13	17	76.47%	-0.54	-1.33
Dec-01	2	2	100.00%	0.00%	36	40	90.00%	-0.46	-1.28
Jan-02					55	56	98.21%		
Feb-02					33	35	94.29%		
Mar-02					35	36	97.22%		
Apr-02					43	44	97.73%		
May-02	1	1	100.00%	0.00%	41	41	100.00%	N/A	N/A
Jun-02					25	25	100.00%		



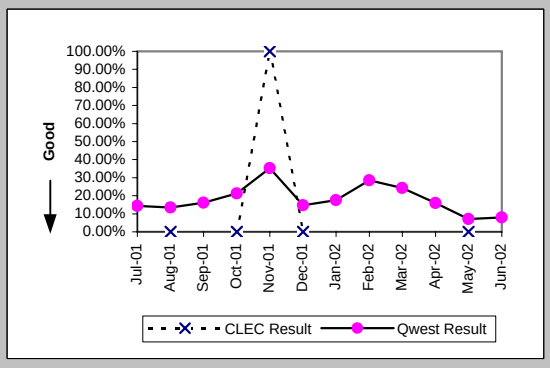
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					723:18	47	15:23		
Aug-01	18:43	1	18:43		873:40	51	17:08	0.24	-0.86
Sep-01					504:48	31	16:17		
Oct-01	0:42	1	0:42		881:54	47	18:46	-0.67	-1.41
Nov-01	2:32	1	2:32		482:42	17	28:24	-0.62	-1.38
Dec-01	7:19	2	3:39	0:08	694:25	40	17:22	-0.92	-1.56
Jan-02					487:35	56	8:42		
Feb-02					450:53	35	12:53		
Mar-02					388:50	36	10:48		
Apr-02					599:48	44	13:38		
May-02	1:27	1	1:27		284:13	41	6:56	-0.72	-1.44
Jun-02					287:50	25	11:31		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

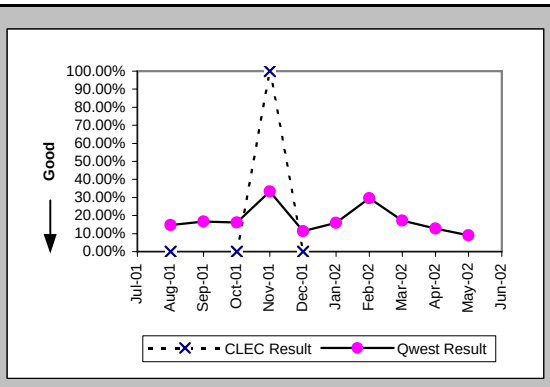
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	49	14.29%		
Aug-01	0	1	0.00%	0.00%	7	52	13.46%	-0.39	-1.24
Sep-01					5	31	16.13%		
Oct-01	0	1	0.00%	0.00%	10	47	21.28%	-0.51	-1.31
Nov-01	1	1	100.00%	0.00%	6	17	35.29%	0.88	-0.46
Dec-01	0	2	0.00%	0.00%	6	41	14.63%	-0.57	-1.35
Jan-02					10	57	17.54%		
Feb-02					10	35	28.57%		
Mar-02					9	37	24.32%		
Apr-02					7	44	15.91%		
May-02	0	1	0.00%	0.00%	3	42	7.14%	-0.27	-1.17
Jun-02					2	25	8.00%		



Checklist #14 - Resale - PBX Repair

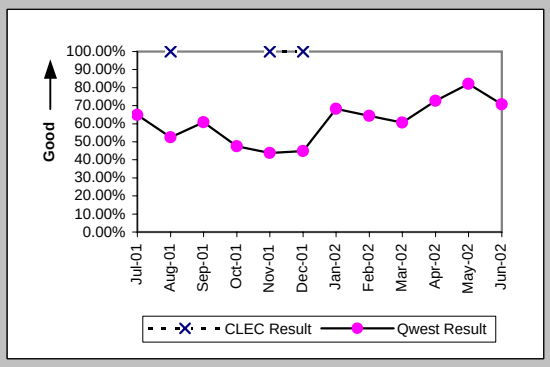
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	6	41	14.63%	-0.41	-1.25
Sep-01					4	24	16.67%		
Oct-01	0	1	0.00%	0.00%	5	31	16.13%	-0.43	-1.26
Nov-01	1	1	100.00%	0.00%	5	15	33.33%	0.91	-0.45
Dec-01	0	2	0.00%	0.00%	4	35	11.43%	-0.49	-1.3
Jan-02					8	50	16.00%		
Feb-02					8	27	29.63%		
Mar-02					5	29	17.24%		
Apr-02					5	39	12.82%		
May-02					3	33	9.09%		
Jun-02									



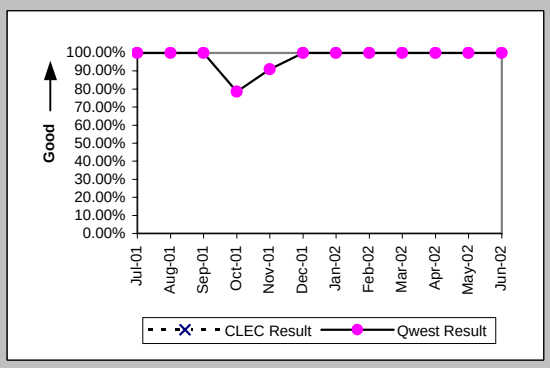
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					24	37	64.86%		
Aug-01	1	1	100.00%	0.00%	21	40	52.50%	-0.94	-1.57
Sep-01					14	23	60.87%		
Oct-01					19	40	47.50%		
Nov-01	1	1	100.00%	0.00%	7	16	43.75%	-1.1	-1.67
Dec-01	2	2	100.00%	0.00%	13	29	44.83%	-1.52	-1.92
Jan-02					28	41	68.29%		
Feb-02					18	28	64.29%		
Mar-02					17	28	60.71%		
Apr-02					24	33	72.73%		
May-02					23	28	82.14%		
Jun-02					17	24	70.83%		



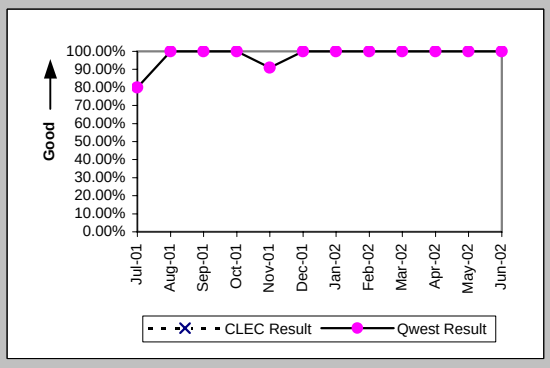
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					4	4	100.00%		
Sep-01					5	5	100.00%		
Oct-01					11	14	78.57%		
Nov-01					10	11	90.91%		
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02					4	4	100.00%		
Mar-02					5	5	100.00%		
Apr-02					3	3	100.00%		
May-02					4	4	100.00%		
Jun-02					8	8	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

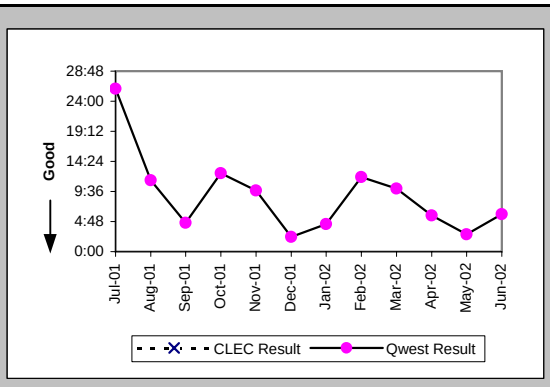
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					4	4	100.00%		
Sep-01					5	5	100.00%		
Oct-01					14	14	100.00%		
Nov-01					10	11	90.91%		
Dec-01					2	2	100.00%		
Jan-02					7	7	100.00%		
Feb-02					7	7	100.00%		
Mar-02					6	6	100.00%		
Apr-02					7	7	100.00%		
May-02					4	4	100.00%		
Jun-02					8	8	100.00%		



Checklist #14 - Resale - PBX Repair

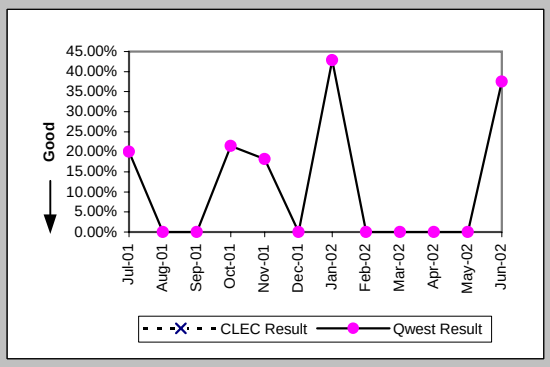
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					129:51	5	25:58		
Aug-01					45:36	4	11:24		
Sep-01					22:56	5	4:35		
Oct-01					175:07	14	12:30		
Nov-01					107:27	11	9:46		
Dec-01					4:45	2	2:22		
Jan-02					30:52	7	4:25		
Feb-02					83:28	7	11:55		
Mar-02					60:16	6	10:03		
Apr-02					40:17	7	5:45		
May-02					10:57	4	2:44		
Jun-02					47:47	8	5:58		



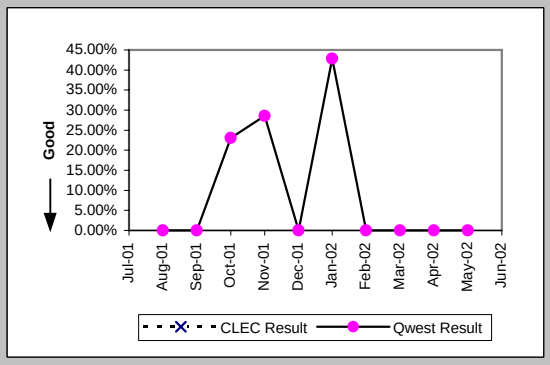
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	5	20.00%		
Aug-01					0	4	0.00%		
Sep-01					0	5	0.00%		
Oct-01					3	14	21.43%		
Nov-01					2	11	18.18%		
Dec-01					0	2	0.00%		
Jan-02					3	7	42.86%		
Feb-02					0	7	0.00%		
Mar-02					0	6	0.00%		
Apr-02					0	7	0.00%		
May-02					0	4	0.00%		
Jun-02					3	8	37.50%		



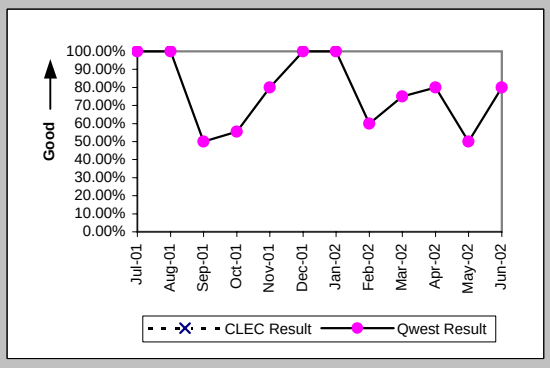
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	3	0.00%		
Sep-01					0	4	0.00%		
Oct-01					3	13	23.08%		
Nov-01					2	7	28.57%		
Dec-01					0	2	0.00%		
Jan-02					3	7	42.86%		
Feb-02					0	5	0.00%		
Mar-02					0	5	0.00%		
Apr-02					0	5	0.00%		
May-02					0	3	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

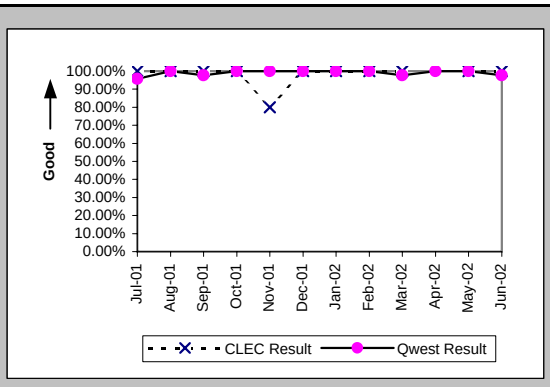
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		
Oct-01					5	9	55.56%		
Nov-01					8	10	80.00%		
Dec-01					2	2	100.00%		
Jan-02					5	5	100.00%		
Feb-02					3	5	60.00%		
Mar-02					3	4	75.00%		
Apr-02					4	5	80.00%		
May-02					1	2	50.00%		
Jun-02					4	5	80.00%		



Checklist #14 - Resale - PBX Repair

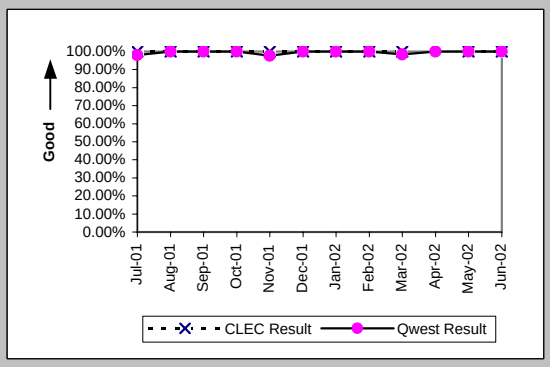
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	45	47	95.74%	-0.4	-1.25
Aug-01	3	3	100.00%	0.00%	53	53	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	42	43	97.67%	-0.3	-1.18
Oct-01	10	10	100.00%	0.00%	52	52	100.00%	N/A	N/A
Nov-01	4	5	80.00%	40.00%	31	31	100.00%	N/A	-0.05
Dec-01	1	1	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	2	2	100.00%	0.00%	63	63	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	50	50	100.00%	N/A	N/A
Mar-02	5	5	100.00%	0.00%	44	45	97.78%	-0.32	-1.19
Apr-02					37	37	100.00%		
May-02	2	2	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	44	45	97.78%	-0.15	-1.09



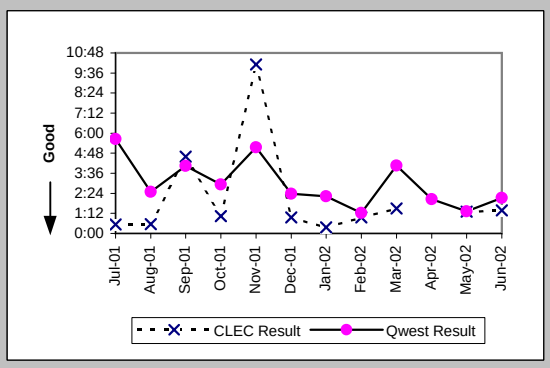
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	51	52	98.08%	-0.3	-1.18
Aug-01	3	3	100.00%	0.00%	63	63	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	49	49	100.00%	N/A	N/A
Oct-01	10	10	100.00%	0.00%	60	60	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	43	44	97.73%	-0.35	-1.21
Dec-01	1	1	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	71	71	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	58	58	100.00%	N/A	N/A
Mar-02	5	5	100.00%	0.00%	64	65	98.46%	-0.27	-1.16
Apr-02					41	41	100.00%		
May-02	2	2	100.00%	0.00%	63	63	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	50	50	100.00%	N/A	N/A



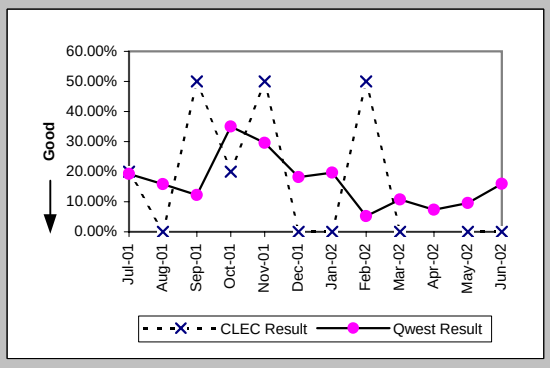
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:40	5	0:32	0:23	293:41	52	5:39	-0.91	-1.55
Aug-01	1:38	3	0:33	0:17	155:57	63	2:29	-0.88	-1.53
Sep-01	18:26	4	4:36	6:07	198:04	49	4:03	0.44	-0.73
Oct-01	10:22	10	1:02	0:54	176:15	60	2:56	-1.06	-1.65
Nov-01	60:44	6	10:07	14:25	226:47	44	5:09	0.97	-0.41
Dec-01	0:58	1	0:58		131:09	55	2:23	-0.33	-1.2
Jan-02	1:06	3	0:22	0:17	157:48	71	2:13	-0.75	-1.46
Feb-02	1:55	2	0:57	0:02	71:14	58	1:14	-0.15	-1.09
Mar-02	7:32	5	1:30	0:51	263:48	65	4:04	-0.38	-1.23
Apr-02					84:06	41	2:03		
May-02	2:36	2	1:18	0:06	82:32	63	1:19	-0.01	-1
Jun-02	1:23	1	1:23		105:25	50	2:07	-0.18	-1.11



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

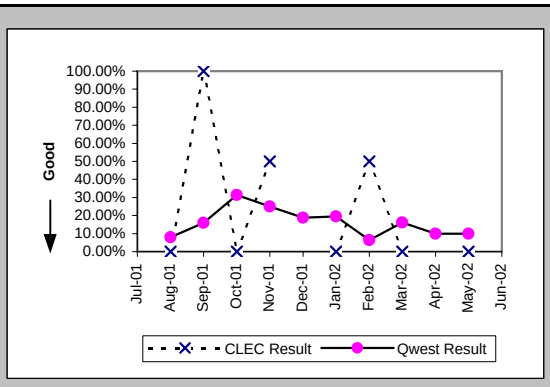
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	5	20.00%	40.00%	10	52	19.23%	0.04	-0.98
Aug-01	0	3	0.00%	0.00%	10	63	15.87%	-0.74	-1.45
Sep-01	2	4	50.00%	50.00%	6	49	12.24%	1.65	0
Oct-01	2	10	20.00%	40.00%	21	60	35.00%	-0.92	-1.56
Nov-01	3	6	50.00%	50.00%	13	44	29.55%	0.93	-0.43
Dec-01	0	1	0.00%	0.00%	10	55	18.18%	-0.47	-1.28
Jan-02	0	3	0.00%	0.00%	14	71	19.72%	-0.84	-1.51
Feb-02	1	2	50.00%	50.00%	3	58	5.17%	1.55	-0.06
Mar-02	0	5	0.00%	0.00%	7	65	10.77%	-0.75	-1.46
Apr-02					3	41	7.32%		
May-02	0	2	0.00%	0.00%	6	63	9.52%	-0.45	-1.27
Jun-02	0	1	0.00%	0.00%	8	50	16.00%	-0.43	-1.26



Checklist #14 - Resale - PBX Repair

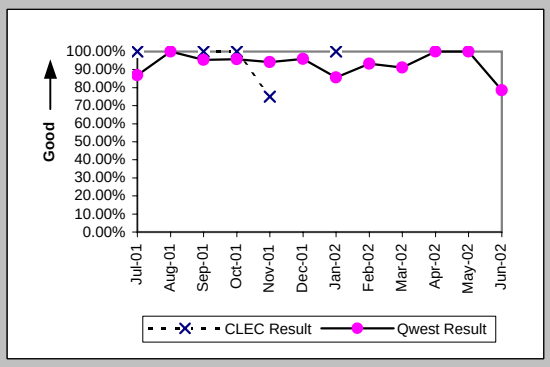
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	3	38	7.89%	-0.49	-1.3
Sep-01	2	2	100.00%	0.00%	4	25	16.00%	2.15	0.31
Oct-01	0	8	0.00%	0.00%	11	35	31.43%	-1.73	-2.05
Nov-01	2	4	50.00%	50.00%	5	20	25.00%	0.87	-0.47
Dec-01					6	32	18.75%		
Jan-02	0	2	0.00%	0.00%	7	36	19.44%	-0.68	-1.41
Feb-02	1	2	50.00%	50.00%	2	31	6.45%	1.38	-0.16
Mar-02	0	4	0.00%	0.00%	5	31	16.13%	-0.83	-1.5
Apr-02					2	20	10.00%		
May-02	0	2	0.00%	0.00%	3	30	10.00%	-0.46	-1.28
Jun-02									



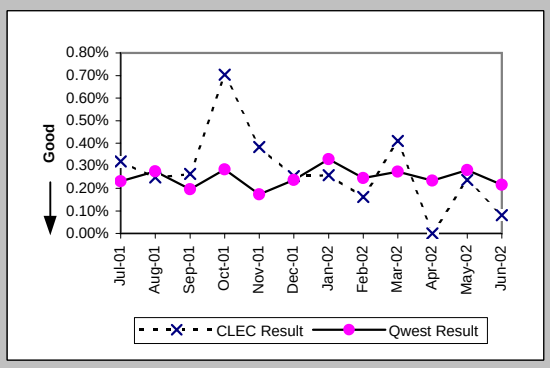
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	20	23	86.96%	-0.38	-1.23
Aug-01					19	19	100.00%		
Sep-01	2	2	100.00%	0.00%	21	22	95.45%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12
Nov-01	3	4	75.00%	43.30%	16	17	94.12%	0.87	-0.47
Dec-01					24	25	96.00%		
Jan-02	1	1	100.00%	0.00%	18	21	85.71%	-0.4	-1.24
Feb-02					14	15	93.33%		
Mar-02					31	34	91.18%		
Apr-02					12	12	100.00%		
May-02					20	20	100.00%		
Jun-02					11	14	78.57%		



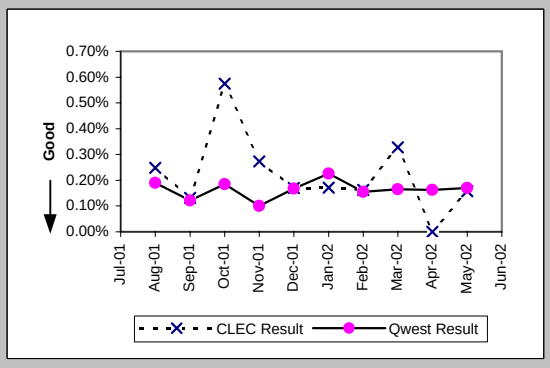
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1568	0.32%	5.64%	106	45894	0.23%	0.71	-0.57
Aug-01	4	1614	0.25%	4.97%	119	43219	0.28%	-0.21	-1.13
Sep-01	4	1515	0.26%	5.13%	85	43442	0.20%	0.59	-0.64
Oct-01	11	1565	0.70%	8.35%	121	42606	0.28%	3.06	0.86
Nov-01	7	1831	0.38%	6.17%	72	41629	0.17%	2.11	0.28
Dec-01	3	1179	0.25%	5.04%	98	41292	0.24%	0.12	-0.93
Jan-02	3	1165	0.26%	5.07%	135	41077	0.33%	-0.42	-1.25
Feb-02	2	1232	0.16%	4.03%	100	40679	0.25%	-0.58	-1.35
Mar-02	5	1221	0.41%	6.39%	108	39443	0.27%	0.89	-0.46
Apr-02	0	1239	0.00%	0.00%	92	39220	0.23%	-1.68	-2.02
May-02	3	1270	0.24%	4.85%	109	38888	0.28%	-0.29	-1.18
Jun-02	1	1246	0.08%	2.83%	83	38541	0.22%	-1.01	-1.62



Trouble Rate (Percent) (MR-8*) (Parity)

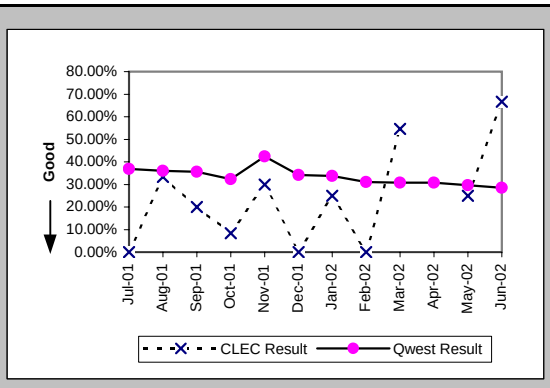
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	1614	0.25%	4.97%	82	43219	0.19%	0.53	-0.68
Sep-01	2	1515	0.13%	3.63%	53	43442	0.12%	0.11	-0.93
Oct-01	9	1565	0.58%	7.56%	79	42606	0.19%	3.52	1.14
Nov-01	5	1831	0.27%	5.22%	42	41629	0.10%	2.27	0.38
Dec-01	2	1179	0.17%	4.12%	69	41292	0.17%	0.02	-0.99
Jan-02	2	1165	0.17%	4.14%	93	41077	0.23%	-0.39	-1.24
Feb-02	2	1232	0.16%	4.03%	63	40679	0.15%	0.07	-0.96
Mar-02	4	1221	0.33%	5.71%	65	39443	0.16%	1.38	-0.16
Apr-02	0	1239	0.00%	0.00%	64	39220	0.16%	-1.4	-1.85
May-02	2	1270	0.16%	3.97%	66	38888	0.17%	-0.1	-1.06
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

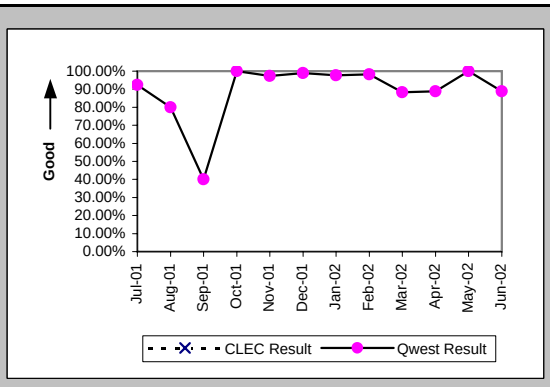
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	5	0.00%	0.00%	62	168	36.90%	-1.69	-2.02
Aug-01	2	6	33.33%	47.14%	67	186	36.02%	-0.14	-1.08
Sep-01	1	5	20.00%	40.00%	47	132	35.61%	-0.72	-1.43
Oct-01	1	12	8.33%	27.64%	58	179	32.40%	-1.72	-2.05
Nov-01	3	10	30.00%	45.83%	53	125	42.40%	-0.76	-1.46
Dec-01	0	3	0.00%	0.00%	51	149	34.23%	-1.24	-1.75
Jan-02	1	4	25.00%	43.30%	69	204	33.82%	-0.37	-1.22
Feb-02	0	2	0.00%	0.00%	45	145	31.03%	-0.94	-1.57
Mar-02	6	11	54.55%	49.79%	48	156	30.77%	1.55	-0.06
Apr-02					41	133	30.83%		
May-02	1	4	25.00%	43.30%	46	155	29.68%	-0.2	-1.12
Jun-02	2	3	66.67%	47.14%	33	116	28.45%	1.23	-0.25



Checklist #14 - Resale - Basic ISDN Installation

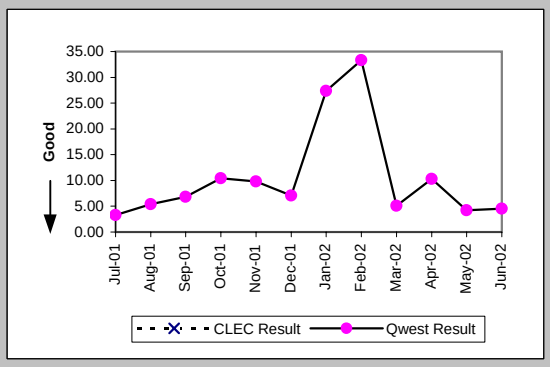
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	13	92.31%		
Aug-01					12	15	80.00%		
Sep-01					2	5	40.00%		
Oct-01					18	18	100.00%		
Nov-01					37	38	97.37%		
Dec-01					99	100	99.00%		
Jan-02					1584	1621	97.72%		
Feb-02					264	269	98.14%		
Mar-02					15	17	88.24%		
Apr-02					8	9	88.89%		
May-02					5	5	100.00%		
Jun-02					8	9	88.89%		



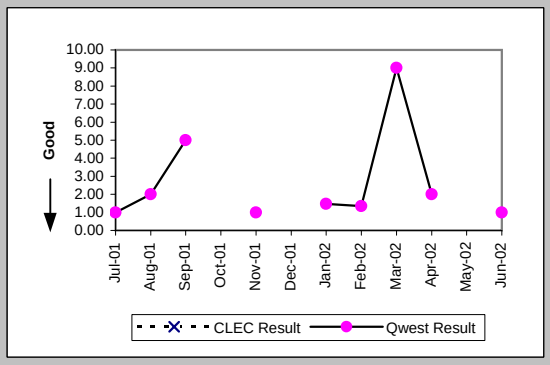
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43	13	3.31		
Aug-01					81	15	5.40		
Sep-01					34	5	6.80		
Oct-01					188	18	10.44		
Nov-01					372	38	9.79		
Dec-01					736	104	7.08		
Jan-02					50968	1861	27.39		
Feb-02					16497	495	33.33		
Mar-02					86	17	5.06		
Apr-02					93	9	10.33		
May-02					21	5	4.20		
Jun-02					41	9	4.56		



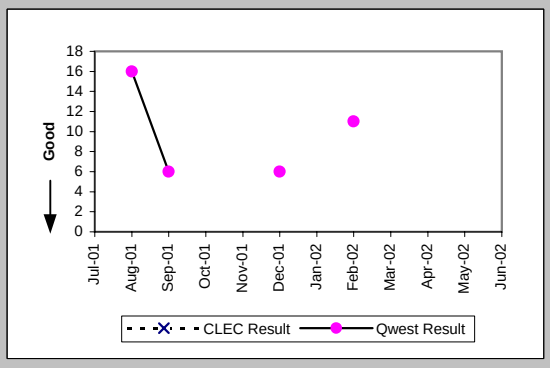
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					4	2	2.00		
Sep-01					5	1	5.00		
Oct-01									
Nov-01					1	1	1.00		
Dec-01									
Jan-02					267	180	1.48		
Feb-02					42	31	1.35		
Mar-02					18	2	9.00		
Apr-02					2	1	2.00		
May-02									
Jun-02					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

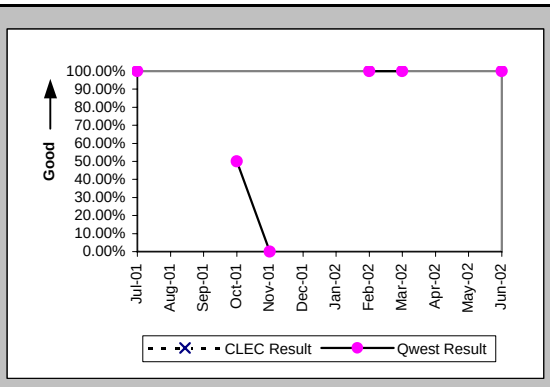
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					16	1	16.00		
Sep-01					12	2	6.00		
Oct-01									
Nov-01									
Dec-01					6	1	6.00		
Jan-02									
Feb-02					11	1	11.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

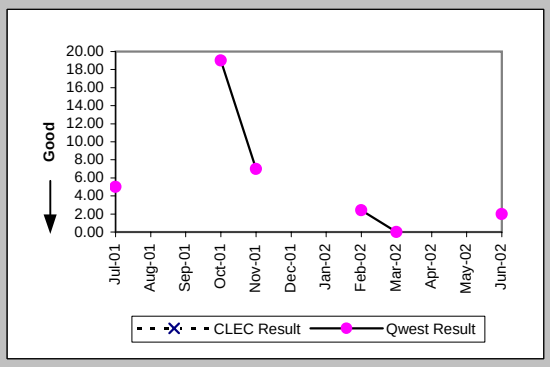
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01					1	2	50.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02									
Feb-02					5	5	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02									
Jun-02					1	1	100.00%		



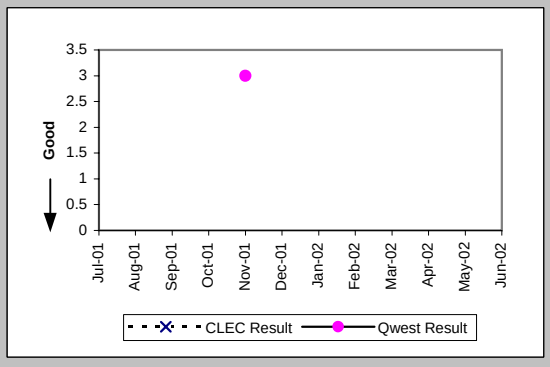
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01									
Sep-01									
Oct-01					38	2	19.00		
Nov-01					7	1	7.00		
Dec-01									
Jan-02									
Feb-02					12	5	2.40		
Mar-02					0	1	0.00		
Apr-02									
May-02									
Jun-02					2	1	2.00		



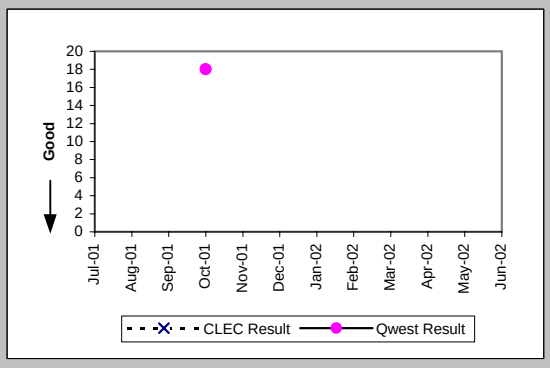
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

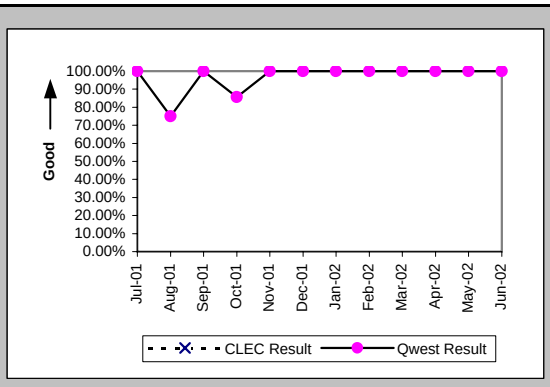
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					18	1	18.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

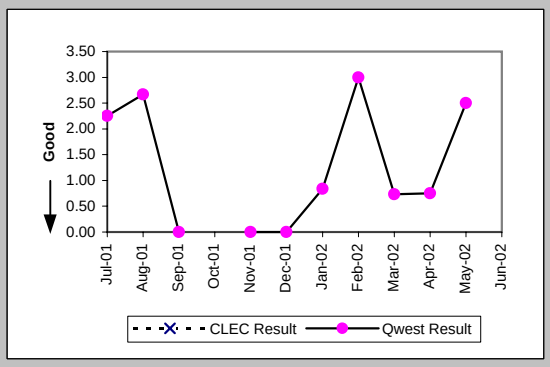
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	4	100.00%		
Aug-01					3	4	75.00%		
Sep-01					1	1	100.00%		
Oct-01					6	7	85.71%		
Nov-01					3	3	100.00%		
Dec-01					19	19	100.00%		
Jan-02					113	113	100.00%		
Feb-02					3	3	100.00%		
Mar-02					12	12	100.00%		
Apr-02					5	5	100.00%		
May-02					4	4	100.00%		
Jun-02					1	1	100.00%		



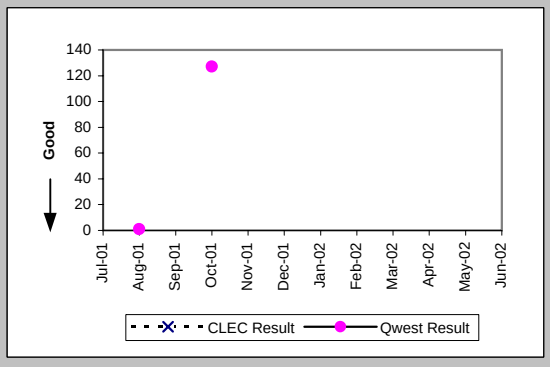
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	4	2.25		
Aug-01					8	3	2.67		
Sep-01					0	1	0.00		
Oct-01									
Nov-01					0	1	0.00		
Dec-01					0	17	0.00		
Jan-02					97	115	0.84		
Feb-02					3	1	3.00		
Mar-02					8	11	0.73		
Apr-02					3	4	0.75		
May-02					5	2	2.50		
Jun-02									



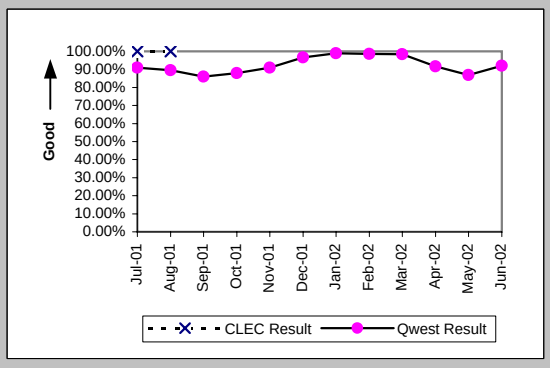
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	1.00		
Sep-01									
Oct-01					127	1	127.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

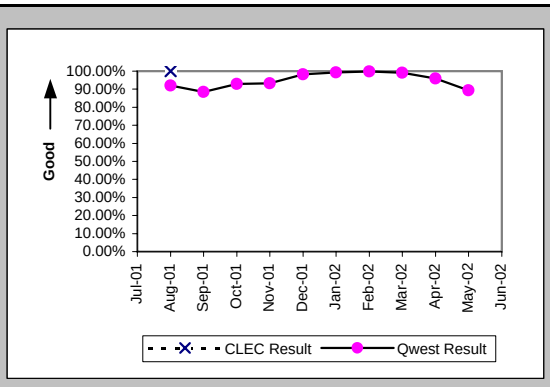
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	130	143	90.91%	-0.32	-1.19
Aug-01	1	1	100.00%	0.00%	136	152	89.47%	-0.34	-1.21
Sep-01					135	157	85.99%		
Oct-01					175	199	87.94%		
Nov-01					200	220	90.91%		
Dec-01					227	235	96.60%		
Jan-02					1426	1442	98.89%		
Feb-02					1688	1713	98.54%		
Mar-02					479	487	98.36%		
Apr-02					111	121	91.74%		
May-02					73	84	86.90%		
Jun-02					93	101	92.08%		



Checklist #14 - Resale - Basic ISDN Installation

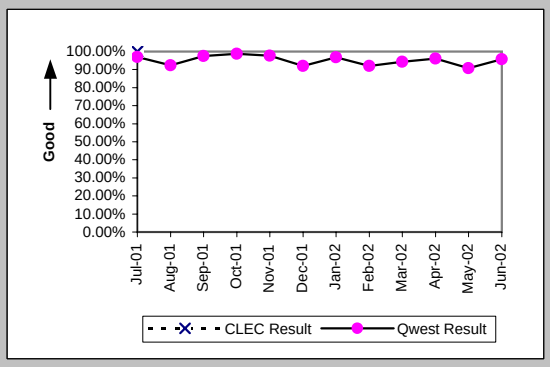
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	140	152	92.11%	-0.29	-1.18
Sep-01					139	157	88.54%		
Oct-01					185	199	92.96%		
Nov-01					205	220	93.18%		
Dec-01					231	235	98.30%		
Jan-02					1433	1442	99.38%		
Feb-02					1709	1713	99.77%		
Mar-02					483	487	99.18%		
Apr-02					116	121	95.87%		
May-02					75	84	89.29%		
Jun-02									



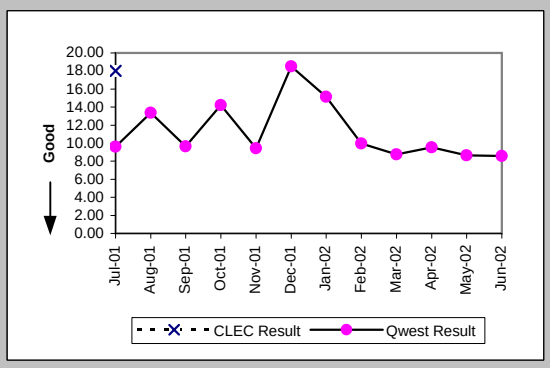
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	65	67	97.01%	-0.17	-1.11
Aug-01					73	79	92.41%		
Sep-01					81	83	97.59%		
Oct-01					163	165	98.79%		
Nov-01					88	90	97.78%		
Dec-01					70	76	92.11%		
Jan-02					468	483	96.89%		
Feb-02					139	151	92.05%		
Mar-02					66	70	94.29%		
Apr-02					50	52	96.15%		
May-02					39	43	90.70%		
Jun-02					67	70	95.71%		



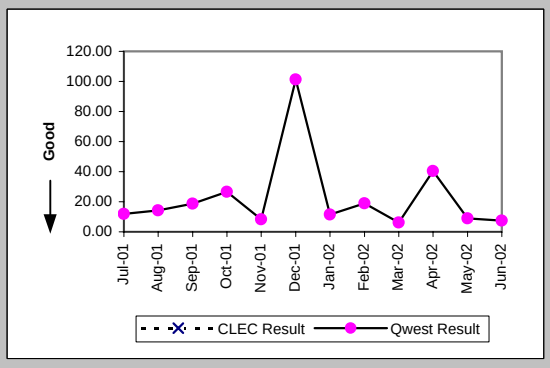
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	1	18.00		654	68	9.62	1.37	-0.17
Aug-01					1162	87	13.36		
Sep-01					860	89	9.66		
Oct-01					2273	160	14.21		
Nov-01					848	90	9.42		
Dec-01					1500	81	18.52		
Jan-02					3786	250	15.14		
Feb-02					1176	118	9.97		
Mar-02					499	57	8.75		
Apr-02					506	53	9.55		
May-02					364	42	8.67		
Jun-02					591	69	8.57		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

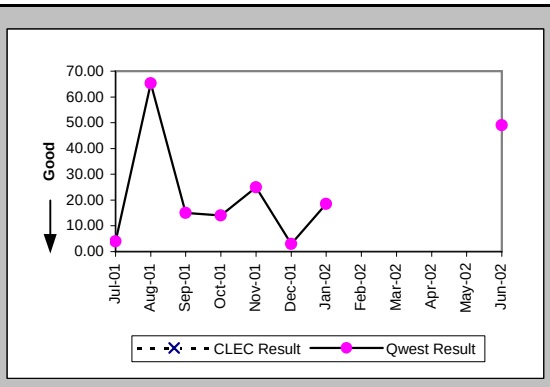
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	4	12.00		
Aug-01					200	14	14.29		
Sep-01					75	4	18.75		
Oct-01					133	5	26.60		
Nov-01					58	7	8.29		
Dec-01					811	8	101.38		
Jan-02					254	22	11.55		
Feb-02					265	14	18.93		
Mar-02					25	4	6.25		
Apr-02					81	2	40.50		
May-02					36	4	9.00		
Jun-02					30	4	7.50		



Checklist #14 - Resale - Basic ISDN Installation

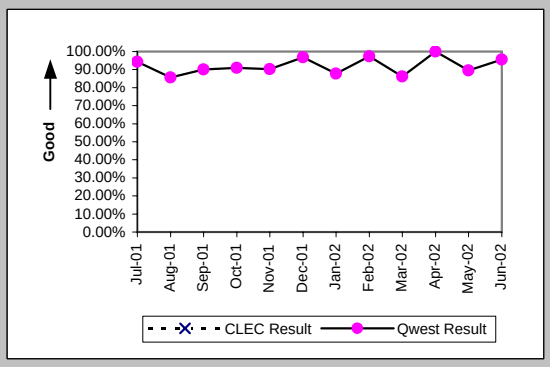
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	2	4.00		
Aug-01					196	3	65.33		
Sep-01					30	2	15.00		
Oct-01					28	2	14.00		
Nov-01					50	2	25.00		
Dec-01					3	1	3.00		
Jan-02					37	2	18.50		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					49	1	49.00		



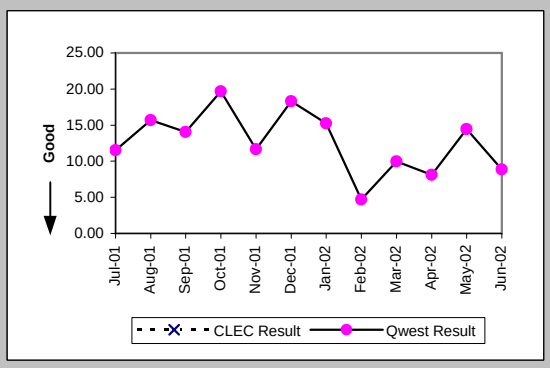
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					33	35	94.29%		
Aug-01					42	49	85.71%		
Sep-01					36	40	90.00%		
Oct-01					40	44	90.91%		
Nov-01					37	41	90.24%		
Dec-01					62	64	96.88%		
Jan-02					50	57	87.72%		
Feb-02					113	116	97.41%		
Mar-02					31	36	86.11%		
Apr-02					24	24	100.00%		
May-02					17	19	89.47%		
Jun-02					43	45	95.56%		



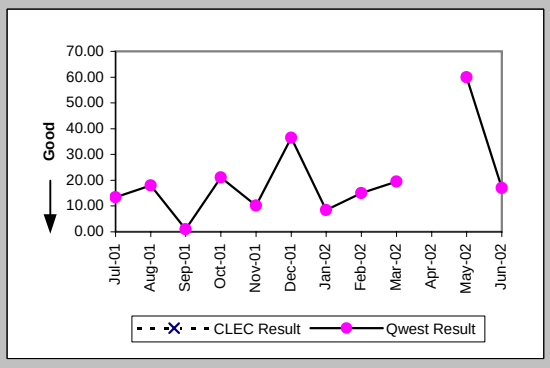
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					403	35	11.51		
Aug-01					785	50	15.70		
Sep-01					605	43	14.07		
Oct-01					1004	51	19.69		
Nov-01					478	41	11.66		
Dec-01					970	53	18.30		
Jan-02					793	52	15.25		
Feb-02					524	112	4.68		
Mar-02					339	34	9.97		
Apr-02					178	22	8.09		
May-02					289	20	14.45		
Jun-02					407	46	8.85		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

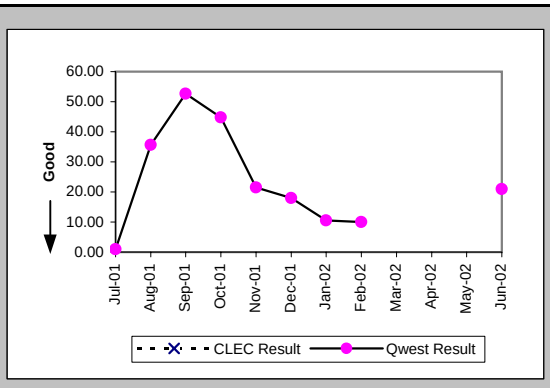
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					67	5	13.40		
Aug-01					54	3	18.00		
Sep-01					2	2	1.00		
Oct-01					148	7	21.14		
Nov-01					81	8	10.12		
Dec-01					73	2	36.50		
Jan-02					51	6	8.50		
Feb-02					45	3	15.00		
Mar-02					117	6	19.50		
Apr-02									
May-02					120	2	60.00		
Jun-02					34	2	17.00		



Checklist #14 - Resale - Basic ISDN Installation

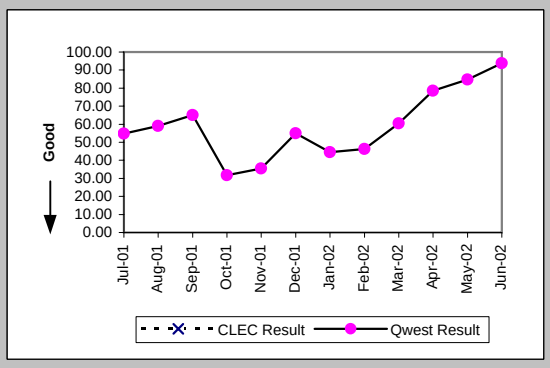
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					214	6	35.67		
Sep-01					158	3	52.67		
Oct-01					179	4	44.75		
Nov-01					43	2	21.50		
Dec-01					18	1	18.00		
Jan-02					63	6	10.50		
Feb-02					10	1	10.00		
Mar-02									
Apr-02									
May-02									
Jun-02					21	1	21.00		



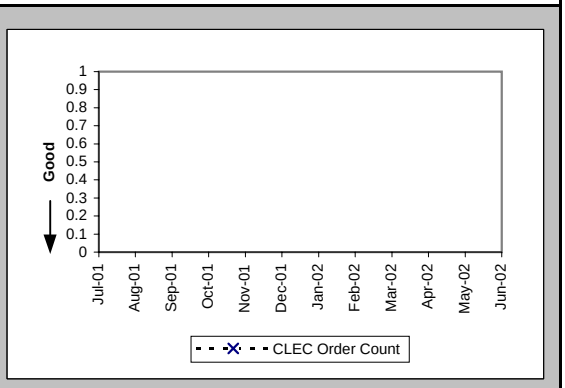
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1971	36	54.75		
Aug-01					1417	24	59.04		
Sep-01					1301	20	65.05		
Oct-01					538	17	31.65		
Nov-01					675	19	35.53		
Dec-01					878	16	54.88		
Jan-02					1334	30	44.47		
Feb-02					1759	38	46.29		
Mar-02					2116	35	60.46		
Apr-02					2828	36	78.56		
May-02					3049	36	84.69		
Jun-02					3564	38	93.79		



Checklist #14 - Resale - Basic ISDN Installation

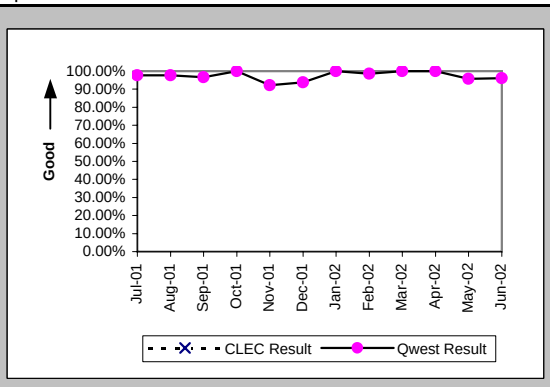
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

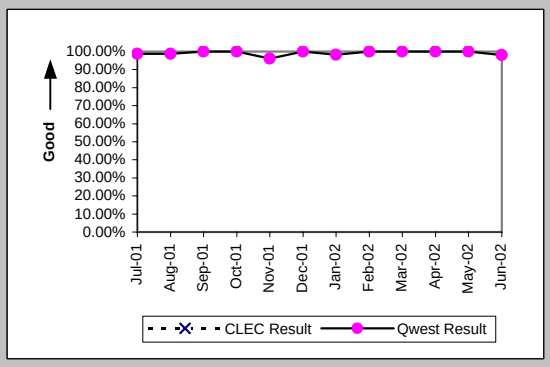
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					82	84	97.62%		
Aug-01					82	84	97.62%		
Sep-01					57	59	96.61%		
Oct-01					61	61	100.00%		
Nov-01					71	77	92.21%		
Dec-01					30	32	93.75%		
Jan-02					57	57	100.00%		
Feb-02					74	75	98.67%		
Mar-02					33	33	100.00%		
Apr-02					55	55	100.00%		
May-02					46	48	95.83%		
Jun-02					50	52	96.15%		



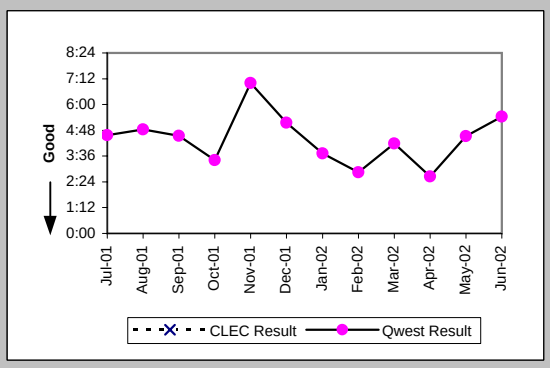
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	84	98.81%		
Aug-01					83	84	98.81%		
Sep-01					60	60	100.00%		
Oct-01					61	61	100.00%		
Nov-01					74	77	96.10%		
Dec-01					32	32	100.00%		
Jan-02					58	59	98.31%		
Feb-02					75	75	100.00%		
Mar-02					33	33	100.00%		
Apr-02					55	55	100.00%		
May-02					48	48	100.00%		
Jun-02					51	52	98.08%		



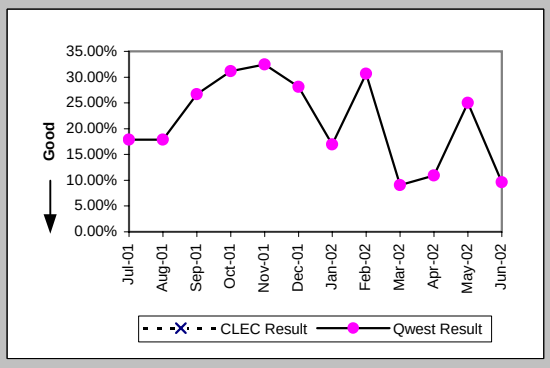
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					383:37	84	4:34		
Aug-01					405:36	84	4:50		
Sep-01					273:12	60	4:33		
Oct-01					208:31	61	3:25		
Nov-01					538:39	77	7:00		
Dec-01					164:53	32	5:09		
Jan-02					219:44	59	3:43		
Feb-02					213:09	75	2:51		
Mar-02					138:14	33	4:11		
Apr-02					145:56	55	2:39		
May-02					217:20	48	4:32		
Jun-02					282:51	52	5:26		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

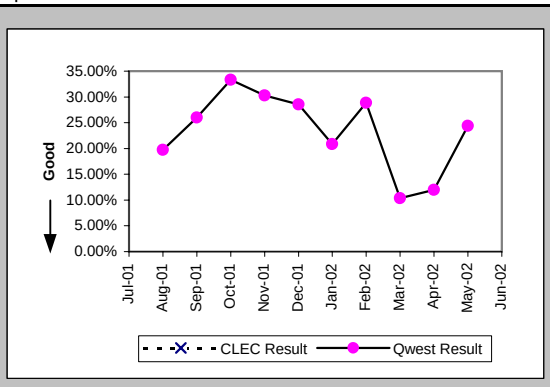
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	84	17.86%		
Aug-01					15	84	17.86%		
Sep-01					16	60	26.67%		
Oct-01					19	61	31.15%		
Nov-01					25	77	32.47%		
Dec-01					9	32	28.13%		
Jan-02					10	59	16.95%		
Feb-02					23	75	30.67%		
Mar-02					3	33	9.09%		
Apr-02					6	55	10.91%		
May-02					12	48	25.00%		
Jun-02					5	52	9.62%		



Checklist #14 - Resale - Basic ISDN Repair

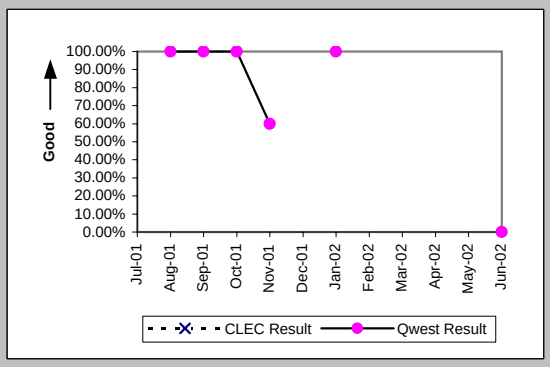
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					15	76	19.74%		
Sep-01					13	50	26.00%		
Oct-01					19	57	33.33%		
Nov-01					20	66	30.30%		
Dec-01					8	28	28.57%		
Jan-02					10	48	20.83%		
Feb-02					15	52	28.85%		
Mar-02					3	29	10.34%		
Apr-02					6	50	12.00%		
May-02					10	41	24.39%		
Jun-02									



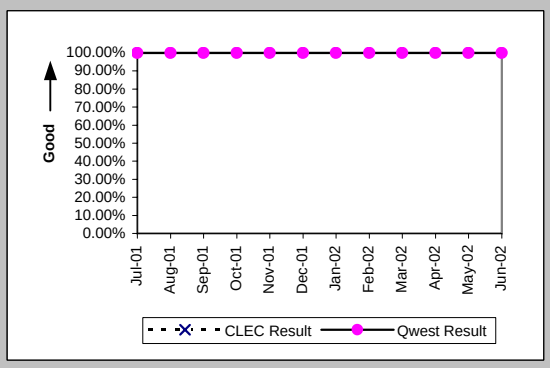
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		
Oct-01					1	1	100.00%		
Nov-01					3	5	60.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					0	1	0.00%		



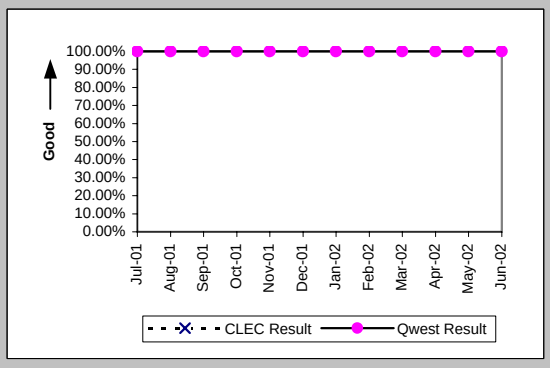
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					19	19	100.00%		
Sep-01					5	5	100.00%		
Oct-01					6	6	100.00%		
Nov-01					10	10	100.00%		
Dec-01					8	8	100.00%		
Jan-02					17	17	100.00%		
Feb-02					7	7	100.00%		
Mar-02					5	5	100.00%		
Apr-02					2	2	100.00%		
May-02					7	7	100.00%		
Jun-02					9	9	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

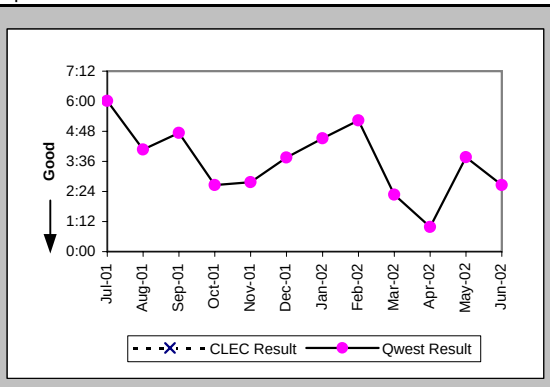
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	13	100.00%		
Aug-01					19	19	100.00%		
Sep-01					5	5	100.00%		
Oct-01					6	6	100.00%		
Nov-01					10	10	100.00%		
Dec-01					8	8	100.00%		
Jan-02					17	17	100.00%		
Feb-02					8	8	100.00%		
Mar-02					5	5	100.00%		
Apr-02					2	2	100.00%		
May-02					7	7	100.00%		
Jun-02					9	9	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

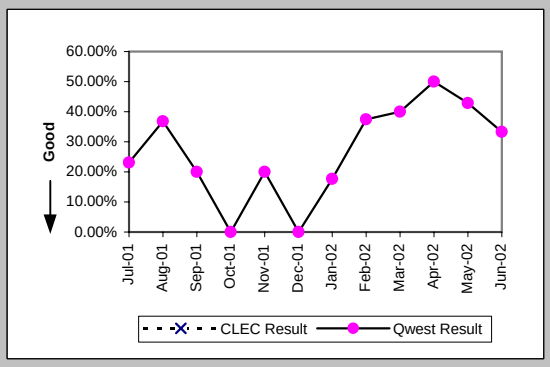
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78:16	13	6:01		
Aug-01					77:20	19	4:04		
Sep-01					23:38	5	4:44		
Oct-01					15:57	6	2:39		
Nov-01					27:36	10	2:46		
Dec-01					30:03	8	3:45		
Jan-02					76:42	17	4:31		
Feb-02					41:48	8	5:14		
Mar-02					11:21	5	2:16		
Apr-02					1:58	2	0:59		
May-02					26:21	7	3:46		
Jun-02					23:47	9	2:39		



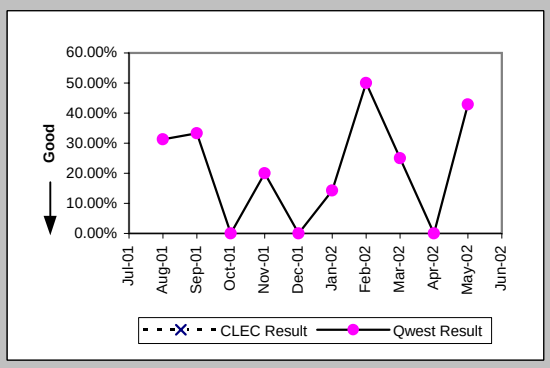
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	13	23.08%		
Aug-01					7	19	36.84%		
Sep-01					1	5	20.00%		
Oct-01					0	6	0.00%		
Nov-01					2	10	20.00%		
Dec-01					0	8	0.00%		
Jan-02					3	17	17.65%		
Feb-02					3	8	37.50%		
Mar-02					2	5	40.00%		
Apr-02					1	2	50.00%		
May-02					3	7	42.86%		
Jun-02					3	9	33.33%		



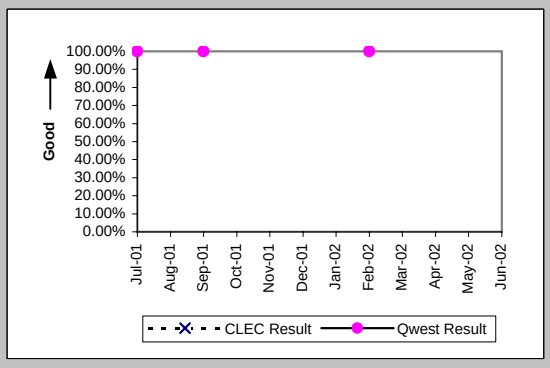
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	16	31.25%		
Sep-01					1	3	33.33%		
Oct-01					0	4	0.00%		
Nov-01					2	10	20.00%		
Dec-01					0	5	0.00%		
Jan-02					2	14	14.29%		
Feb-02					3	6	50.00%		
Mar-02					1	4	25.00%		
Apr-02					0	1	0.00%		
May-02					3	7	42.86%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

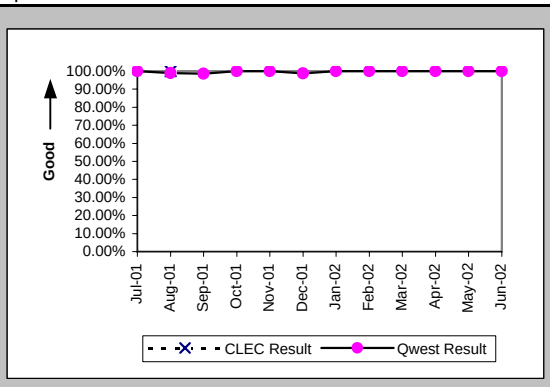
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

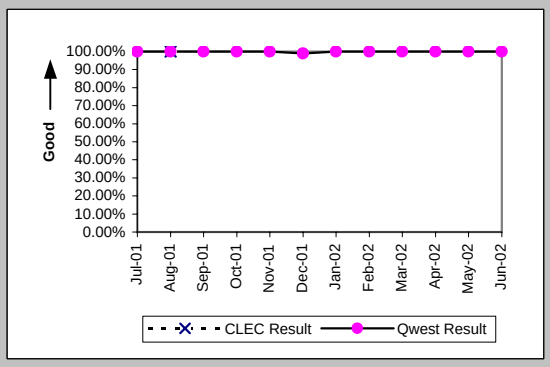
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					89	89	100.00%		
Aug-01	1	1	100.00%	0.00%	98	99	98.99%	-0.1	-1.06
Sep-01					73	74	98.65%		
Oct-01					126	126	100.00%		
Nov-01					129	129	100.00%		
Dec-01					85	86	98.84%		
Jan-02					102	102	100.00%		
Feb-02					98	98	100.00%		
Mar-02					73	73	100.00%		
Apr-02					85	85	100.00%		
May-02					66	66	100.00%		
Jun-02					49	49	100.00%		



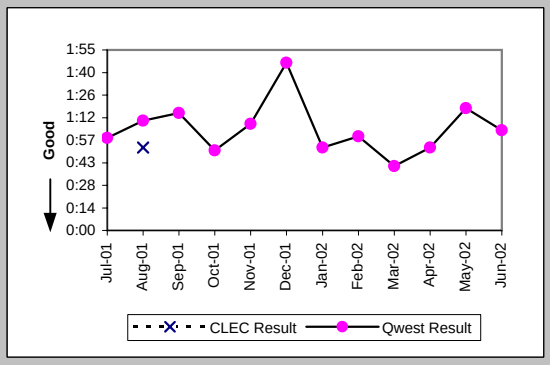
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					90	90	100.00%		
Aug-01	1	1	100.00%	0.00%	99	99	100.00%	N/A	N/A
Sep-01					74	74	100.00%		
Oct-01					127	127	100.00%		
Nov-01					129	129	100.00%		
Dec-01					86	87	98.85%		
Jan-02					105	105	100.00%		
Feb-02					98	98	100.00%		
Mar-02					75	75	100.00%		
Apr-02					85	85	100.00%		
May-02					66	66	100.00%		
Jun-02					49	49	100.00%		



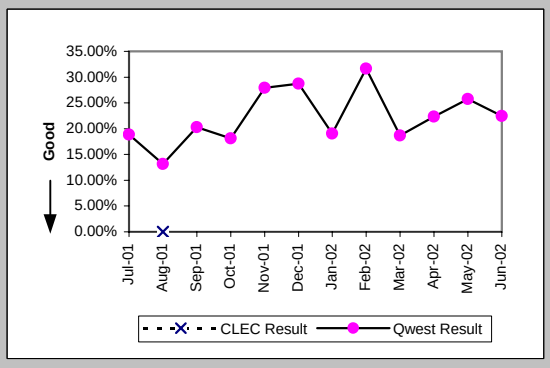
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					88:12	90	0:59		
Aug-01	0:53	1	0:53		114:42	99	1:10	-0.08	-1.05
Sep-01					92:18	74	1:15		
Oct-01					106:56	127	0:51		
Nov-01					146:02	129	1:08		
Dec-01					155:19	87	1:47		
Jan-02					93:06	105	0:53		
Feb-02					98:07	98	1:00		
Mar-02					51:09	75	0:41		
Apr-02					75:35	85	0:53		
May-02					85:53	66	1:18		
Jun-02					51:55	49	1:04		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

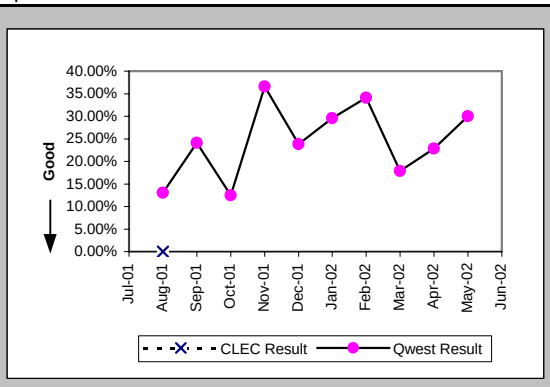
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					17	90	18.89%		
Aug-01	0	1	0.00%	0.00%	13	99	13.13%	-0.39	-1.24
Sep-01					15	74	20.27%		
Oct-01					23	127	18.11%		
Nov-01					36	129	27.91%		
Dec-01					25	87	28.74%		
Jan-02					20	105	19.05%		
Feb-02					31	98	31.63%		
Mar-02					14	75	18.67%		
Apr-02					19	85	22.35%		
May-02					17	66	25.76%		
Jun-02					11	49	22.45%		



Checklist #14 - Resale - Basic ISDN Repair

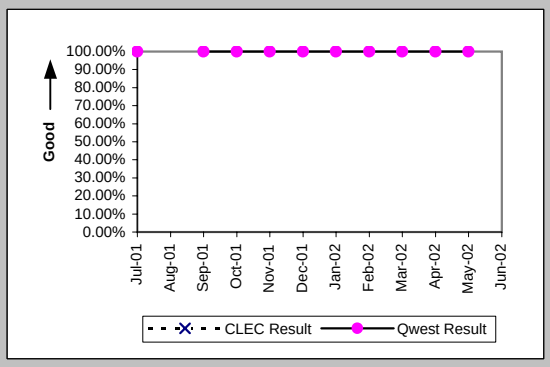
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	3	23	13.04%	-0.38	-1.23
Sep-01					7	29	24.14%		
Oct-01					6	48	12.50%		
Nov-01					15	41	36.59%		
Dec-01					10	42	23.81%		
Jan-02					13	44	29.55%		
Feb-02					15	44	34.09%		
Mar-02					5	28	17.86%		
Apr-02					8	35	22.86%		
May-02					9	30	30.00%		
Jun-02									



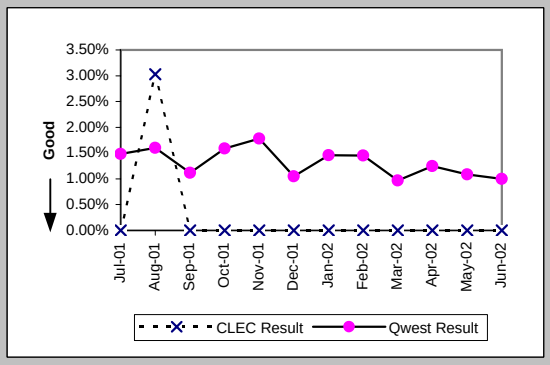
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01					1	1	100.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					2	2	100.00%		
Apr-02					1	1	100.00%		
May-02					1	1	100.00%		
Jun-02									



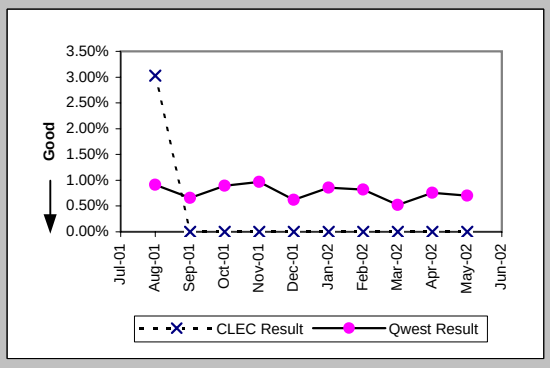
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	45	0.00%	0.00%	187	12586	1.49%	-0.82	-1.5
Aug-01	1	33	3.03%	17.14%	202	12611	1.60%	0.65	-0.6
Sep-01	0	33	0.00%	0.00%	139	12448	1.12%	-0.61	-1.37
Oct-01	0	33	0.00%	0.00%	194	12216	1.59%	-0.73	-1.44
Nov-01	0	30	0.00%	0.00%	216	12121	1.78%	-0.74	-1.45
Dec-01	0	11	0.00%	0.00%	127	12080	1.05%	-0.34	-1.21
Jan-02	0	11	0.00%	0.00%	181	12396	1.46%	-0.4	-1.25
Feb-02	0	10	0.00%	0.00%	181	12464	1.45%	-0.38	-1.23
Mar-02	0	10	0.00%	0.00%	113	11642	0.97%	-0.31	-1.19
Apr-02	0	9	0.00%	0.00%	142	11358	1.25%	-0.34	-1.21
May-02	0	9	0.00%	0.00%	121	11164	1.08%	-0.31	-1.19
Jun-02	0	9	0.00%	0.00%	110	10980	1.00%	-0.3	-1.18



Trouble Rate (Percent) (MR-8*) (Parity)

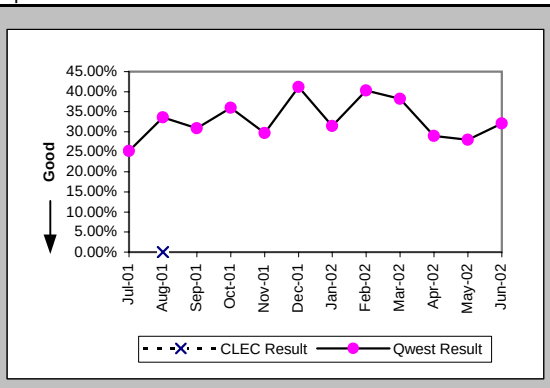
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	33	3.03%	17.14%	115	12611	0.91%	1.04	-0.37
Sep-01	0	33	0.00%	0.00%	82	12448	0.66%	-0.47	-1.28
Oct-01	0	33	0.00%	0.00%	109	12216	0.89%	-0.54	-1.33
Nov-01	0	30	0.00%	0.00%	117	12121	0.97%	-0.54	-1.33
Dec-01	0	11	0.00%	0.00%	75	12080	0.62%	-0.26	-1.16
Jan-02	0	11	0.00%	0.00%	106	12396	0.86%	-0.31	-1.19
Feb-02	0	10	0.00%	0.00%	102	12464	0.82%	-0.29	-1.17
Mar-02	0	10	0.00%	0.00%	61	11642	0.52%	-0.23	-1.14
Apr-02	0	9	0.00%	0.00%	86	11358	0.76%	-0.26	-1.16
May-02	0	9	0.00%	0.00%	78	11164	0.70%	-0.25	-1.15
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

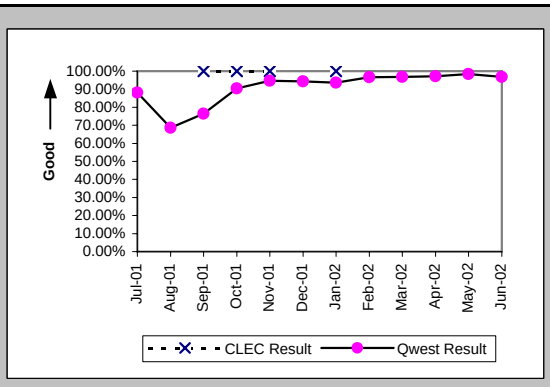
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	250	25.20%		
Aug-01	0	1	0.00%	0.00%	102	304	33.55%	-0.71	-1.43
Sep-01					62	201	30.85%		
Oct-01					109	303	35.97%		
Nov-01					91	307	29.64%		
Dec-01					89	216	41.20%		
Jan-02					83	264	31.44%		
Feb-02					122	303	40.26%		
Mar-02					70	183	38.25%		
Apr-02					58	200	29.00%		
May-02					47	168	27.98%		
Jun-02					52	162	32.10%		



Checklist #14 - Resale - Qwest DSL Installation

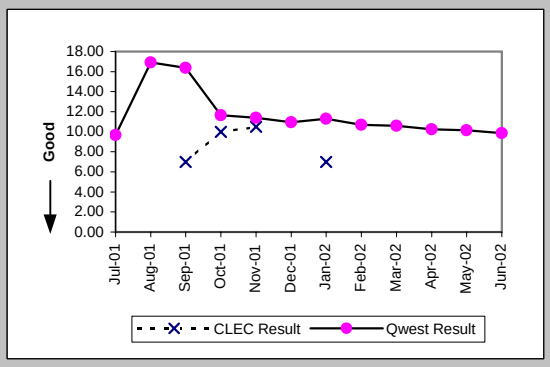
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					149	169	88.17%		
Aug-01					342	498	68.67%		
Sep-01	1	1	100.00%	0.00%	364	476	76.47%	-0.55	-1.34
Oct-01	1	1	100.00%	0.00%	593	656	90.40%	-0.33	-1.2
Nov-01	2	2	100.00%	0.00%	833	879	94.77%	-0.33	-1.2
Dec-01					627	665	94.29%		
Jan-02	2	2	100.00%	0.00%	581	621	93.56%	-0.37	-1.23
Feb-02					506	524	96.56%		
Mar-02					544	562	96.80%		
Apr-02					579	596	97.15%		
May-02					526	535	98.32%		
Jun-02					436	450	96.89%		



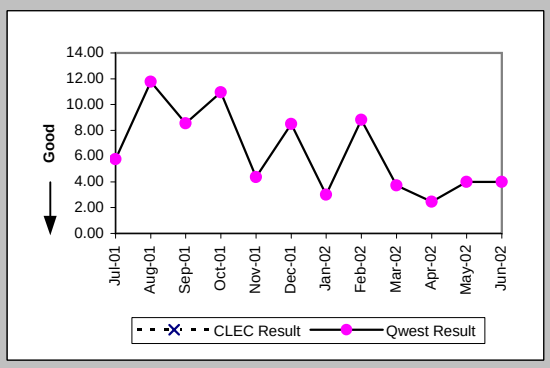
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1661	172	9.66		
Aug-01					8508	503	16.91		
Sep-01	7	1	7.00		7841	479	16.37	-0.79	-1.48
Oct-01	10	1	10.00		7650	657	11.64	-0.27	-1.16
Nov-01	21	2	10.50	0.71	10044	881	11.40	-0.29	-1.18
Dec-01					7400	676	10.95		
Jan-02	14	2	7.00	2.83	7403	655	11.30	-1.08	-1.66
Feb-02					5771	540	10.69		
Mar-02					6057	571	10.61		
Apr-02					6177	603	10.24		
May-02					5445	536	10.16		
Jun-02					4495	456	9.86		



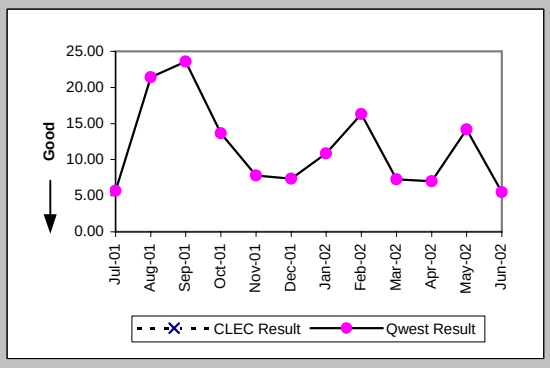
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	16	5.75		
Aug-01					565	48	11.77		
Sep-01					538	63	8.54		
Oct-01					241	22	10.95		
Nov-01					96	22	4.36		
Dec-01					187	22	8.50		
Jan-02					84	28	3.00		
Feb-02					132	15	8.80		
Mar-02					56	15	3.73		
Apr-02					32	13	2.46		
May-02					16	4	4.00		
Jun-02					40	10	4.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

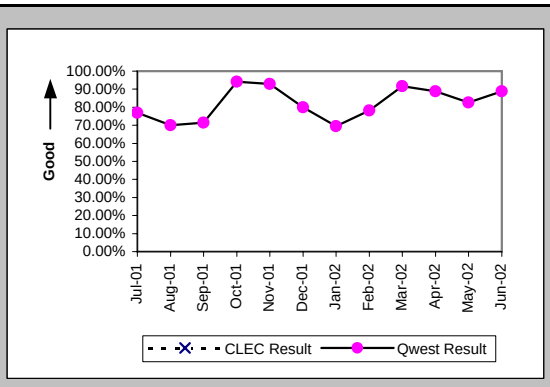
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	6	5.67		
Aug-01					2417	113	21.39		
Sep-01					1203	51	23.59		
Oct-01					573	42	13.64		
Nov-01					203	26	7.81		
Dec-01					118	16	7.38		
Jan-02					141	13	10.85		
Feb-02					49	3	16.33		
Mar-02					29	4	7.25		
Apr-02					28	4	7.00		
May-02					71	5	14.20		
Jun-02					22	4	5.50		



Checklist #14 - Resale - Qwest DSL Installation

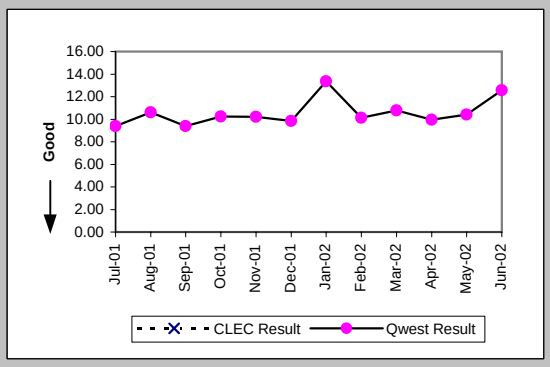
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	13	76.92%		
Aug-01					7	10	70.00%		
Sep-01					10	14	71.43%		
Oct-01					16	17	94.12%		
Nov-01					13	14	92.86%		
Dec-01					24	30	80.00%		
Jan-02					16	23	69.57%		
Feb-02					25	32	78.13%		
Mar-02					33	36	91.67%		
Apr-02					24	27	88.89%		
May-02					19	23	82.61%		
Jun-02					16	18	88.89%		



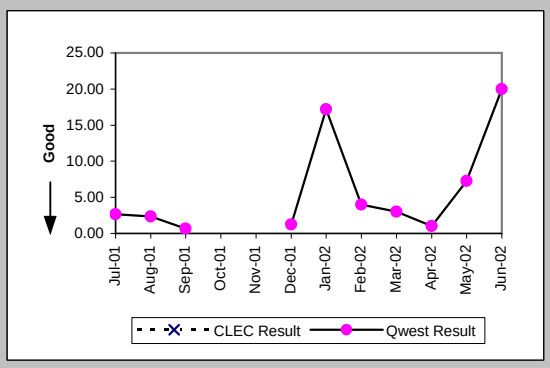
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					122	13	9.38		
Aug-01					106	10	10.60		
Sep-01					141	15	9.40		
Oct-01					174	17	10.24		
Nov-01					143	14	10.21		
Dec-01					295	30	9.83		
Jan-02					307	23	13.35		
Feb-02					334	33	10.12		
Mar-02					388	36	10.78		
Apr-02					289	29	9.97		
May-02					271	26	10.42		
Jun-02					226	18	12.56		



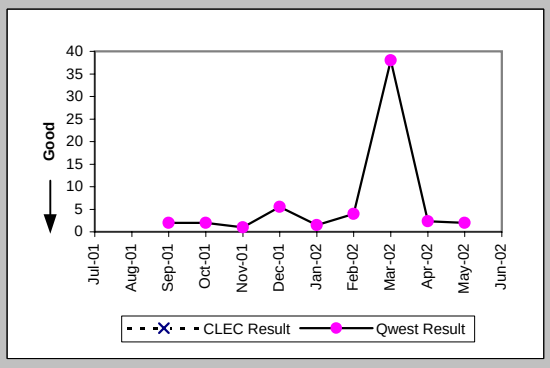
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	3	2.67		
Aug-01					7	3	2.33		
Sep-01					2	3	0.67		
Oct-01									
Nov-01									
Dec-01					5	4	1.25		
Jan-02					86	5	17.20		
Feb-02					16	4	4.00		
Mar-02					6	2	3.00		
Apr-02					1	1	1.00		
May-02					29	4	7.25		
Jun-02					40	2	20.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

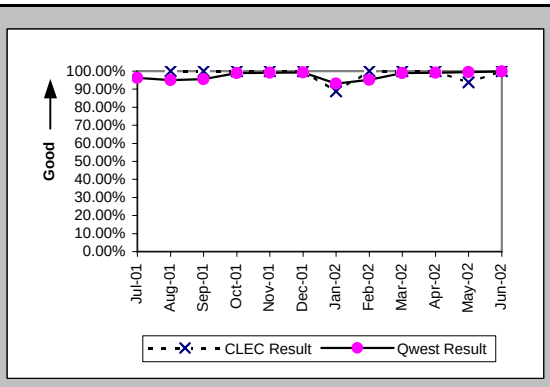
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	2	2.00		
Oct-01					2	1	2.00		
Nov-01					1	1	1.00		
Dec-01					11	2	5.50		
Jan-02					3	2	1.50		
Feb-02					12	3	4.00		
Mar-02					38	1	38.00		
Apr-02					7	3	2.33		
May-02					2	1	2.00		
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

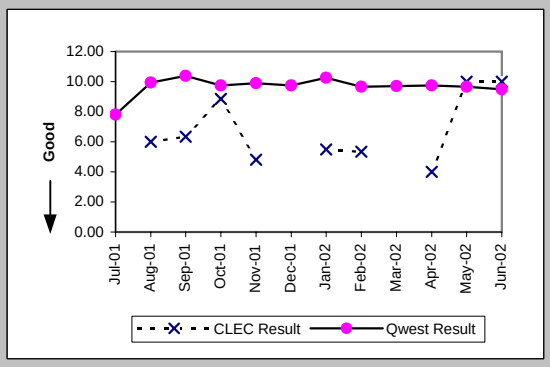
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3666	3810	96.22%		
Aug-01	2	2	100.00%	0.00%	2188	2303	95.01%	-0.32	-1.2
Sep-01	4	4	100.00%	0.00%	1799	1884	95.49%	-0.43	-1.26
Oct-01	7	7	100.00%	0.00%	2763	2791	99.00%	-0.27	-1.16
Nov-01	7	7	100.00%	0.00%	3171	3198	99.16%	-0.24	-1.15
Dec-01	5	5	100.00%	0.00%	3955	3984	99.27%	-0.19	-1.12
Jan-02	8	9	88.89%	31.43%	3791	4074	93.05%	0.51	-0.69
Feb-02	7	7	100.00%	0.00%	3412	3583	95.23%	-0.59	-1.36
Mar-02	3	3	100.00%	0.00%	3389	3423	99.01%	-0.17	-1.11
Apr-02	4	4	100.00%	0.00%	3835	3867	99.17%	-0.18	-1.11
May-02	15	16	93.75%	24.21%	3337	3354	99.49%	1.74	0.06
Jun-02	4	4	100.00%	0.00%	3690	3697	99.81%	-0.09	-1.05



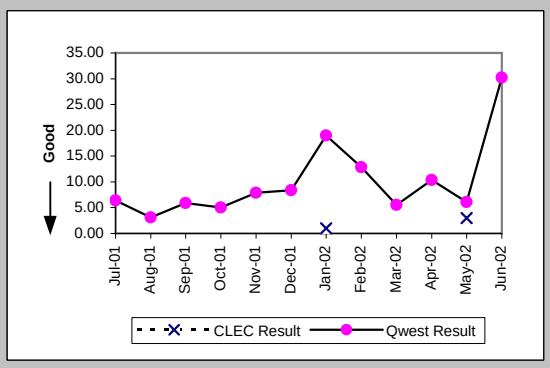
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19188	2457	7.81		
Aug-01	6	1	6.00		13467	1355	9.94	-1.68	-2.02
Sep-01	19	3	6.33	4.04	13224	1273	10.39	-2.12	-2.29
Oct-01	62	7	8.86	2.27	18616	1912	9.74	-1.46	-1.89
Nov-01	24	5	4.80	3.70	17532	1772	9.89	-5.66	-4.44
Dec-01					13766	1413	9.74		
Jan-02	11	2	5.50	6.36	22339	2177	10.26	-1.47	-1.89
Feb-02	16	3	5.33	4.04	23155	2398	9.66	-2.07	-2.26
Mar-02					22229	2291	9.70		
Apr-02	4	1	4.00		24777	2544	9.74	-2.8	-2.7
May-02	30	3	10.00	0.00	20765	2149	9.66	-0.35	-1.21
Jun-02	20	2	10.00	1.41	21674	2282	9.50	2.29	0.39



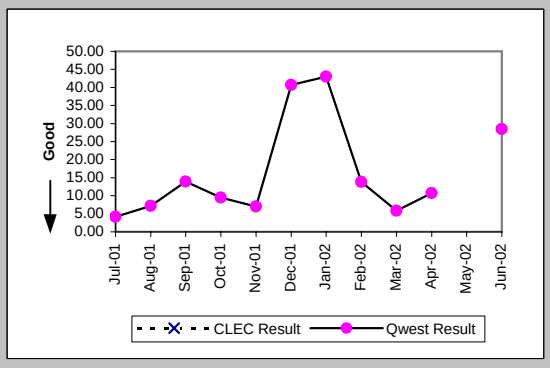
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					895	140	6.39		
Aug-01					353	113	3.12		
Sep-01					441	75	5.88		
Oct-01					131	26	5.04		
Nov-01					205	26	7.88		
Dec-01					226	27	8.37		
Jan-02	1	1	1.00		5374	283	18.99	-1.6	-1.97
Feb-02					1721	134	12.84		
Mar-02					138	25	5.52		
Apr-02					135	13	10.38		
May-02	3	1	3.00		103	17	6.06	-0.31	-1.19
Jun-02					151	5	30.20		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

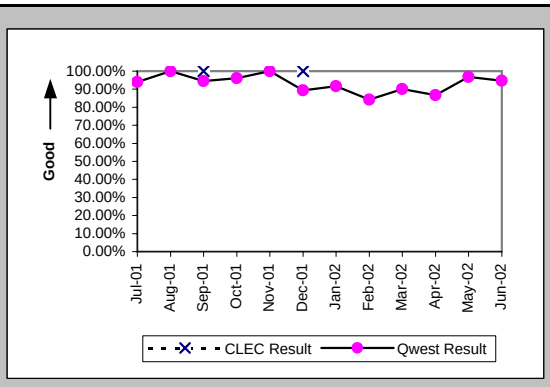
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	5	4.20		
Aug-01					36	5	7.20		
Sep-01					153	11	13.91		
Oct-01					19	2	9.50		
Nov-01					14	2	7.00		
Dec-01					122	3	40.67		
Jan-02					43	1	43.00		
Feb-02					511	37	13.81		
Mar-02					53	9	5.89		
Apr-02					225	21	10.71		
May-02									
Jun-02					57	2	28.50		



Checklist #14 - Resale - Qwest DSL Installation

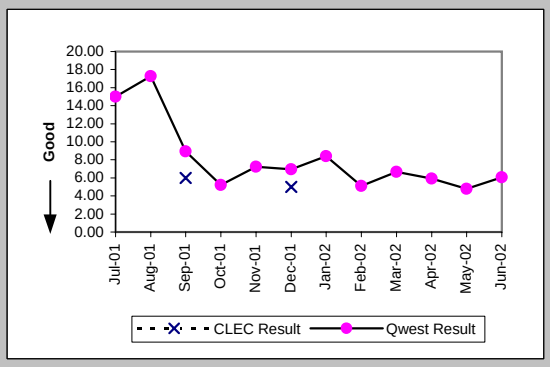
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	66	93.94%		
Aug-01					50	50	100.00%		
Sep-01	1	1	100.00%	0.00%	34	36	94.44%	-0.24	-1.15
Oct-01					25	26	96.15%		
Nov-01					18	18	100.00%		
Dec-01	1	1	100.00%	0.00%	25	28	89.29%	-0.34	-1.21
Jan-02					22	24	91.67%		
Feb-02					16	19	84.21%		
Mar-02					18	20	90.00%		
Apr-02					13	15	86.67%		
May-02					31	32	96.88%		
Jun-02					18	19	94.74%		



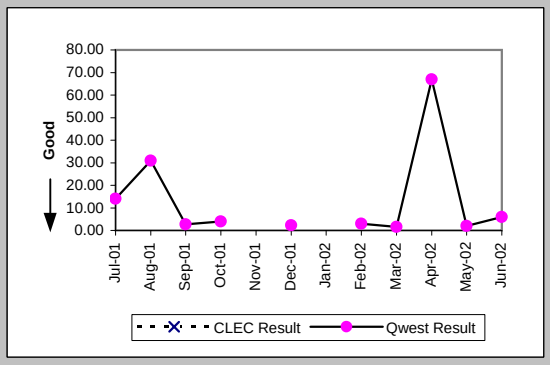
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1740	116	15.00		
Aug-01					1226	71	17.27		
Sep-01	6	1	6.00		313	35	8.94	-0.44	-1.26
Oct-01					141	27	5.22		
Nov-01					123	17	7.24		
Dec-01	5	1	5.00		181	26	6.96	-0.32	-1.19
Jan-02					202	24	8.42		
Feb-02					87	17	5.12		
Mar-02					133	20	6.65		
Apr-02					83	14	5.93		
May-02					143	30	4.77		
Jun-02					109	18	6.06		



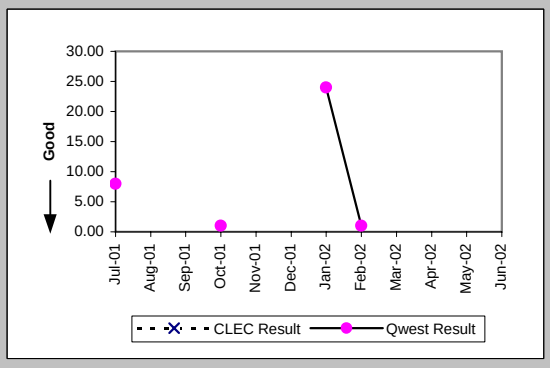
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					685	49	13.98		
Aug-01					679	22	30.86		
Sep-01					8	3	2.67		
Oct-01					4	1	4.00		
Nov-01									
Dec-01					7	3	2.33		
Jan-02									
Feb-02					6	2	3.00		
Mar-02					3	2	1.50		
Apr-02					134	2	67.00		
May-02					2	1	2.00		
Jun-02					6	1	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

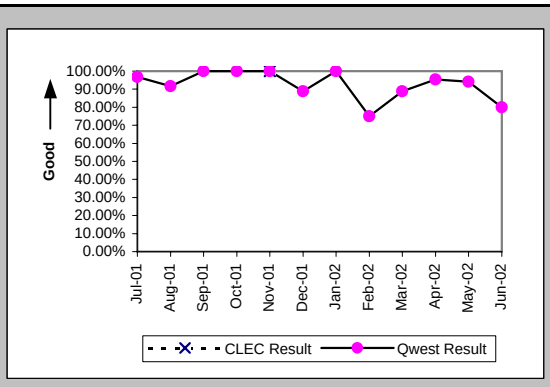
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	2	8.00		
Aug-01									
Sep-01									
Oct-01					1	1	1.00		
Nov-01									
Dec-01									
Jan-02					48	2	24.00		
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

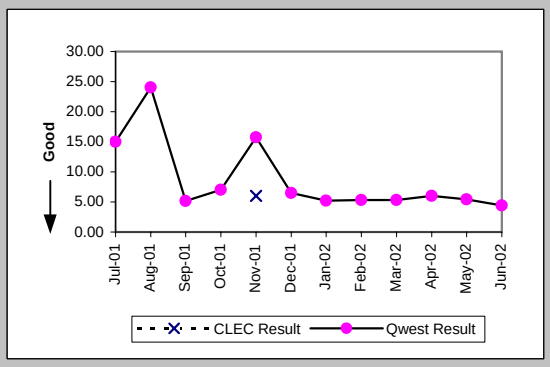
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	31	96.77%		
Aug-01					22	24	91.67%		
Sep-01					13	13	100.00%		
Oct-01					9	9	100.00%		
Nov-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01					8	9	88.89%		
Jan-02					10	10	100.00%		
Feb-02					12	16	75.00%		
Mar-02					8	9	88.89%		
Apr-02					21	22	95.45%		
May-02					16	17	94.12%		
Jun-02					4	5	80.00%		



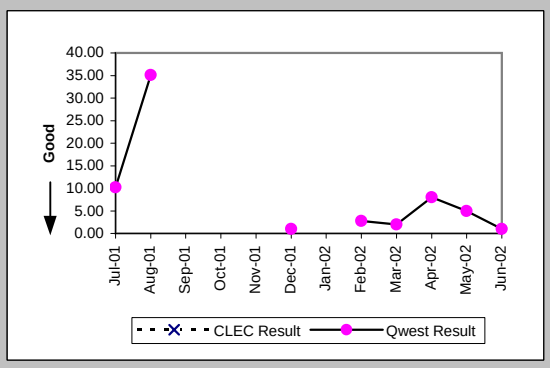
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					810	54	15.00		
Aug-01					1009	42	24.02		
Sep-01					67	13	5.15		
Oct-01					63	9	7.00		
Nov-01	6	1	6.00		189	12	15.75	-0.24	-1.15
Dec-01					52	8	6.50		
Jan-02					47	9	5.22		
Feb-02					80	15	5.33		
Mar-02					48	9	5.33		
Apr-02					126	21	6.00		
May-02					92	17	5.41		
Jun-02					22	5	4.40		



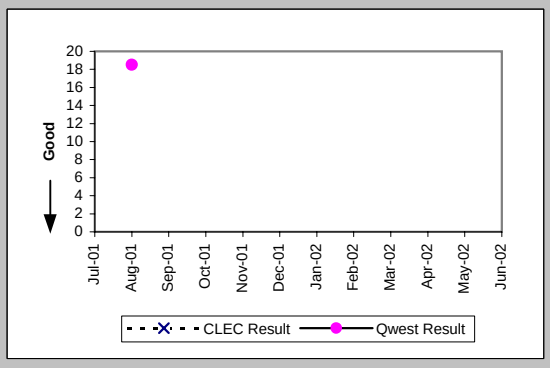
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					225	22	10.23		
Aug-01					667	19	35.11		
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	1.00		
Jan-02									
Feb-02					11	4	2.75		
Mar-02					2	1	2.00		
Apr-02					8	1	8.00		
May-02					5	1	5.00		
Jun-02					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

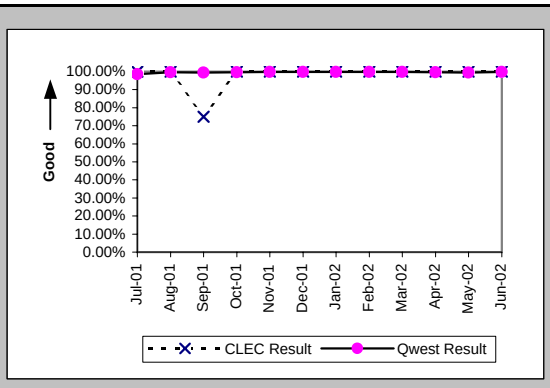
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					37	2	18.50		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

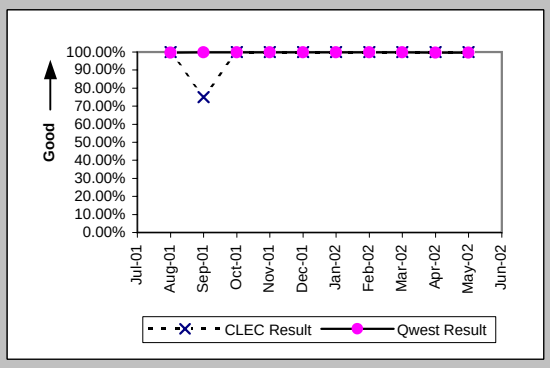
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	4109	4170	98.54%	-0.17	-1.1
Aug-01	1	1	100.00%	0.00%	3539	3551	99.66%	-0.06	-1.04
Sep-01	3	4	75.00%	43.30%	2669	2682	99.52%	2.34	0.42
Oct-01	7	7	100.00%	0.00%	2956	2965	99.70%	-0.15	-1.09
Nov-01	9	9	100.00%	0.00%	3806	3813	99.82%	-0.13	-1.08
Dec-01	8	8	100.00%	0.00%	4422	4428	99.86%	-0.1	-1.06
Jan-02	9	9	100.00%	0.00%	4749	4760	99.77%	-0.14	-1.09
Feb-02	9	9	100.00%	0.00%	4487	4491	99.91%	-0.09	-1.05
Mar-02	5	5	100.00%	0.00%	4119	4127	99.81%	-0.1	-1.06
Apr-02	4	4	100.00%	0.00%	4288	4300	99.72%	-0.11	-1.06
May-02	10	10	100.00%	0.00%	4234	4253	99.55%	-0.21	-1.13
Jun-02	10	10	100.00%	0.00%	4072	4081	99.78%	-0.15	-1.09



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

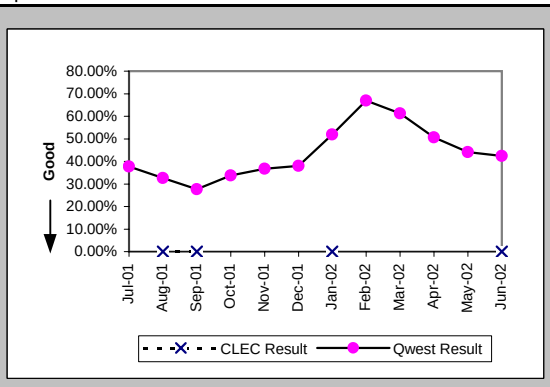
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	3541	3551	99.72%	-0.05	-1.03
Sep-01	3	4	75.00%	43.30%	2675	2682	99.74%	2.55	0.55
Oct-01	7	7	100.00%	0.00%	2958	2965	99.76%	-0.13	-1.08
Nov-01	9	9	100.00%	0.00%	3806	3813	99.82%	-0.13	-1.08
Dec-01	8	8	100.00%	0.00%	4424	4428	99.91%	-0.08	-1.05
Jan-02	9	9	100.00%	0.00%	4751	4760	99.81%	-0.13	-1.08
Feb-02	9	9	100.00%	0.00%	4487	4491	99.91%	-0.09	-1.05
Mar-02	5	5	100.00%	0.00%	4120	4127	99.83%	-0.09	-1.06
Apr-02	4	4	100.00%	0.00%	4288	4300	99.72%	-0.11	-1.06
May-02	10	10	100.00%	0.00%	4236	4253	99.60%	-0.2	-1.12
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

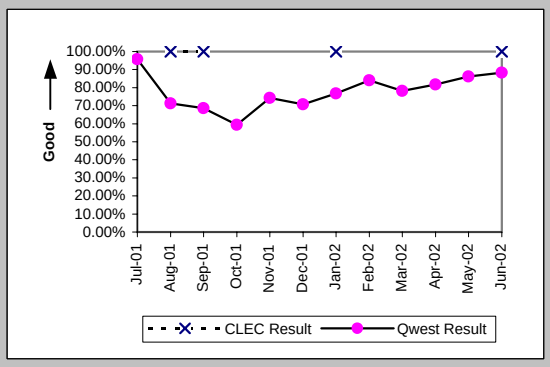
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					221	586	37.71%		
Aug-01	0	1	0.00%	0.00%	234	718	32.59%	-0.69	-1.42
Sep-01	0	1	0.00%	0.00%	127	460	27.61%	-0.62	-1.38
Oct-01					165	489	33.74%		
Nov-01					129	351	36.75%		
Dec-01					149	392	38.01%		
Jan-02	0	1	0.00%	0.00%	287	553	51.90%	-1.04	-1.63
Feb-02					374	559	66.91%		
Mar-02					285	465	61.29%		
Apr-02					185	365	50.68%		
May-02					230	522	44.06%		
Jun-02	0	1	0.00%	0.00%	184	434	42.40%	-0.86	-1.52



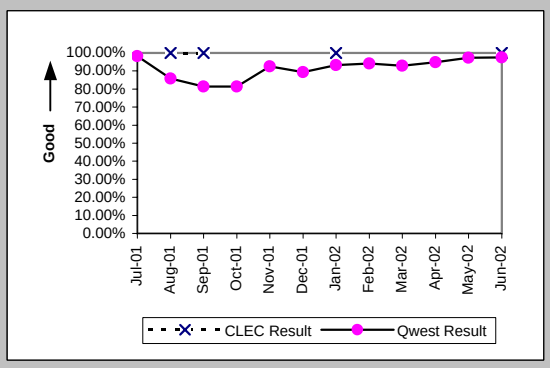
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					226	236	95.76%		
Aug-01	1	1	100.00%	0.00%	225	316	71.20%	-0.63	-1.39
Sep-01	1	1	100.00%	0.00%	157	229	68.56%	-0.68	-1.41
Oct-01					124	209	59.33%		
Nov-01					118	159	74.21%		
Dec-01					109	154	70.78%		
Jan-02	1	1	100.00%	0.00%	126	164	76.83%	-0.55	-1.33
Feb-02					100	119	84.03%		
Mar-02					100	128	78.13%		
Apr-02					94	115	81.74%		
May-02					162	188	86.17%		
Jun-02	1	1	100.00%	0.00%	173	196	88.27%	-0.36	-1.22



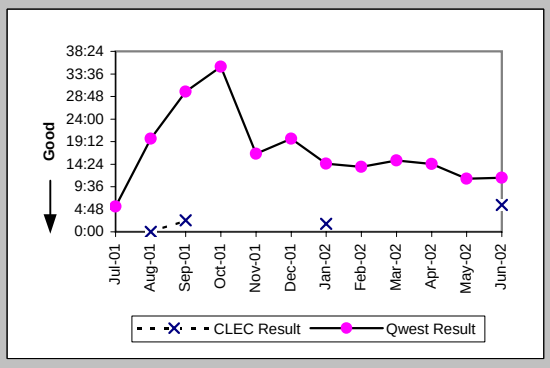
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					232	236	98.31%		
Aug-01	1	1	100.00%	0.00%	271	316	85.76%	-0.41	-1.25
Sep-01	1	1	100.00%	0.00%	187	230	81.30%	-0.48	-1.29
Oct-01					175	215	81.40%		
Nov-01					150	162	92.59%		
Dec-01					142	159	89.31%		
Jan-02	1	1	100.00%	0.00%	153	164	93.29%	-0.27	-1.16
Feb-02					113	120	94.17%		
Mar-02					119	128	92.97%		
Apr-02					110	116	94.83%		
May-02					183	188	97.34%		
Jun-02	1	1	100.00%	0.00%	191	196	97.45%	-0.16	-1.1



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

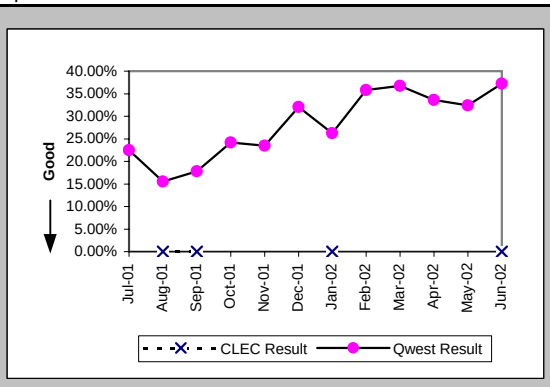
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1274:05	236	5:24		
Aug-01	0:01	1	0:01		6251:16	316	19:47	-0.61	-1.37
Sep-01	2:26	1	2:26		6864:27	230	29:51	-0.54	-1.33
Oct-01					7547:35	215	35:06		
Nov-01					2693:56	162	16:38		
Dec-01					3149:59	159	19:49		
Jan-02	1:44	1	1:44		2383:54	164	14:32	-0.68	-1.41
Feb-02					1656:44	120	13:48		
Mar-02					1938:24	128	15:09		
Apr-02					1675:58	116	14:27		
May-02					2128:04	188	11:19		
Jun-02	5:44	1	5:44		2249:25	196	11:29	-0.43	-1.26



Checklist #14 - Resale - Qwest DSL Repair

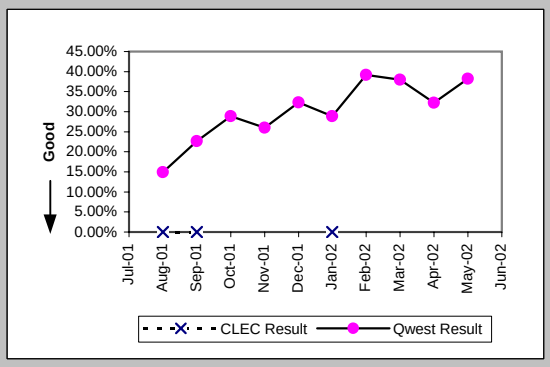
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					53	236	22.46%		
Aug-01	0	1	0.00%	0.00%	49	316	15.51%	-0.43	-1.26
Sep-01	0	1	0.00%	0.00%	41	230	17.83%	-0.46	-1.28
Oct-01					52	215	24.19%		
Nov-01					38	162	23.46%		
Dec-01					51	159	32.08%		
Jan-02	0	1	0.00%	0.00%	43	164	26.22%	-0.59	-1.36
Feb-02					43	120	35.83%		
Mar-02					47	128	36.72%		
Apr-02					39	116	33.62%		
May-02					61	188	32.45%		
Jun-02	0	1	0.00%	0.00%	73	196	37.24%	-0.77	-1.47



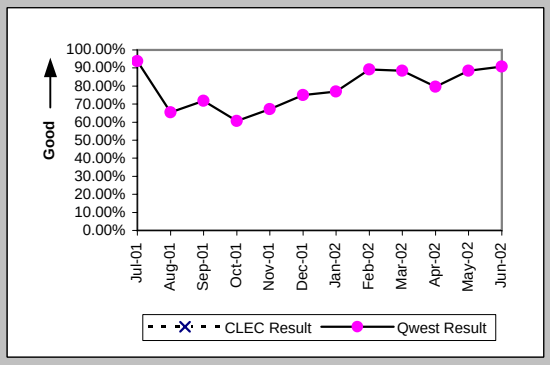
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	32	214	14.95%	-0.42	-1.25
Sep-01	0	1	0.00%	0.00%	27	119	22.69%	-0.54	-1.33
Oct-01					30	104	28.85%		
Nov-01					26	100	26.00%		
Dec-01					32	99	32.32%		
Jan-02	0	1	0.00%	0.00%	30	104	28.85%	-0.63	-1.39
Feb-02					29	74	39.19%		
Mar-02					30	79	37.97%		
Apr-02					29	90	32.22%		
May-02					42	110	38.18%		
Jun-02									



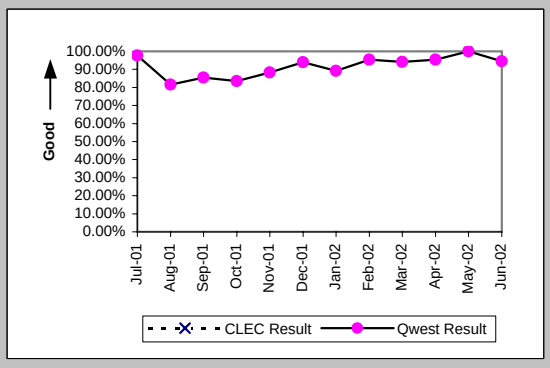
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					121	129	93.80%		
Aug-01					110	168	65.48%		
Sep-01					74	103	71.84%		
Oct-01					66	109	60.55%		
Nov-01					39	58	67.24%		
Dec-01					63	84	75.00%		
Jan-02					77	100	77.00%		
Feb-02					58	65	89.23%		
Mar-02					46	52	88.46%		
Apr-02					51	64	79.69%		
May-02					92	104	88.46%		
Jun-02					49	54	90.74%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

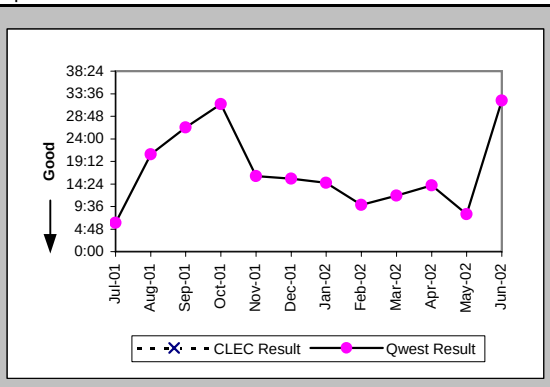
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					126	129	97.67%		
Aug-01					137	168	81.55%		
Sep-01					88	103	85.44%		
Oct-01					91	109	83.49%		
Nov-01					53	60	88.33%		
Dec-01					79	84	94.05%		
Jan-02					91	102	89.22%		
Feb-02					62	65	95.38%		
Mar-02					49	52	94.23%		
Apr-02					61	64	95.31%		
May-02					104	104	100.00%		
Jun-02					51	54	94.44%		



Checklist #14 - Resale - Qwest DSL Repair

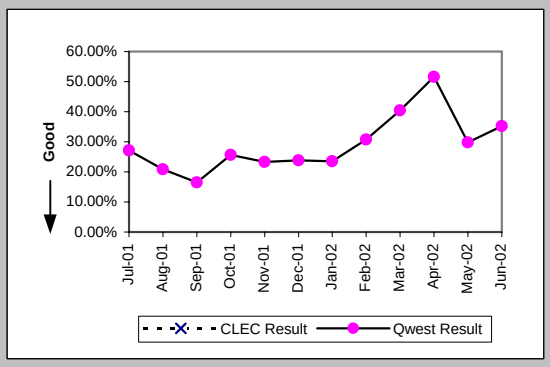
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					790:33	129	6:08		
Aug-01					3471:19	168	20:40		
Sep-01					2723:08	103	26:26		
Oct-01					3424:11	109	31:25		
Nov-01					964:05	60	16:04		
Dec-01					1302:06	84	15:30		
Jan-02					1492:03	102	14:38		
Feb-02					646:54	65	9:57		
Mar-02					618:50	52	11:54		
Apr-02					901:27	64	14:05		
May-02					825:05	104	7:56		
Jun-02					1737:17	54	32:10		



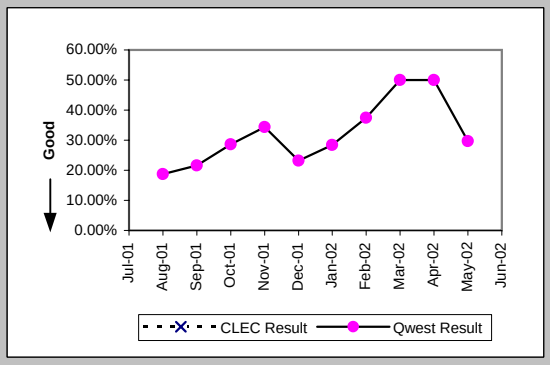
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	129	27.13%		
Aug-01					35	168	20.83%		
Sep-01					17	103	16.50%		
Oct-01					28	109	25.69%		
Nov-01					14	60	23.33%		
Dec-01					20	84	23.81%		
Jan-02					24	102	23.53%		
Feb-02					20	65	30.77%		
Mar-02					21	52	40.38%		
Apr-02					33	64	51.56%		
May-02					31	104	29.81%		
Jun-02					19	54	35.19%		



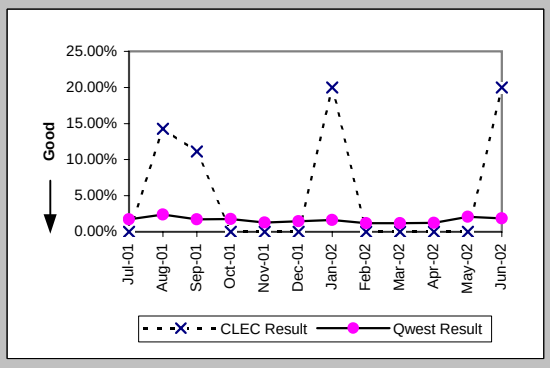
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	112	18.75%		
Sep-01					11	51	21.57%		
Oct-01					20	70	28.57%		
Nov-01					11	32	34.38%		
Dec-01					13	56	23.21%		
Jan-02					19	67	28.36%		
Feb-02					18	48	37.50%		
Mar-02					16	32	50.00%		
Apr-02					23	46	50.00%		
May-02					16	54	29.63%		
Jun-02									



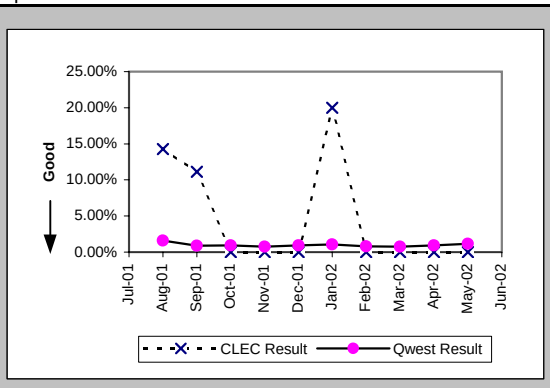
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	7	0.00%	0.00%	365	21224	1.72%	-0.35	-1.21
Aug-01	1	7	14.29%	34.99%	484	20152	2.40%	1.38	-0.16
Sep-01	1	9	11.11%	31.43%	333	19301	1.73%	1.42	-0.13
Oct-01	0	10	0.00%	0.00%	324	18461	1.76%	-0.42	-1.26
Nov-01	0	10	0.00%	0.00%	222	17569	1.26%	-0.36	-1.22
Dec-01	0	5	0.00%	0.00%	243	16864	1.44%	-0.27	-1.16
Jan-02	1	5	20.00%	40.00%	266	16018	1.66%	1.74	0.06
Feb-02	0	5	0.00%	0.00%	185	15470	1.20%	-0.25	-1.15
Mar-02	0	6	0.00%	0.00%	180	14948	1.20%	-0.27	-1.16
Apr-02	0	5	0.00%	0.00%	180	14495	1.24%	-0.25	-1.15
May-02	0	5	0.00%	0.00%	292	13994	2.09%	-0.33	-1.2
Jun-02	1	5	20.00%	40.00%	250	13548	1.85%	1.69	0.03



Checklist #14 - Resale - Qwest DSL Repair

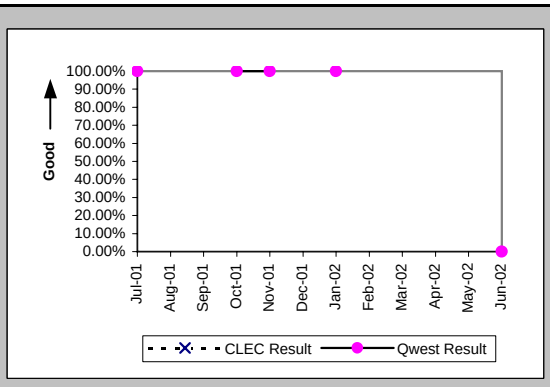
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	7	14.29%	34.99%	326	20152	1.62%	1.59	-0.03
Sep-01	1	9	11.11%	31.43%	170	19301	0.88%	1.76	0.07
Oct-01	0	10	0.00%	0.00%	174	18461	0.94%	-0.31	-1.19
Nov-01	0	10	0.00%	0.00%	132	17569	0.75%	-0.28	-1.17
Dec-01	0	5	0.00%	0.00%	155	16864	0.92%	-0.22	-1.13
Jan-02	1	5	20.00%	40.00%	171	16018	1.07%	1.94	0.18
Feb-02	0	5	0.00%	0.00%	122	15470	0.79%	-0.2	-1.12
Mar-02	0	6	0.00%	0.00%	111	14948	0.74%	-0.21	-1.13
Apr-02	0	5	0.00%	0.00%	136	14495	0.94%	-0.22	-1.13
May-02	0	5	0.00%	0.00%	164	13994	1.17%	-0.24	-1.15
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

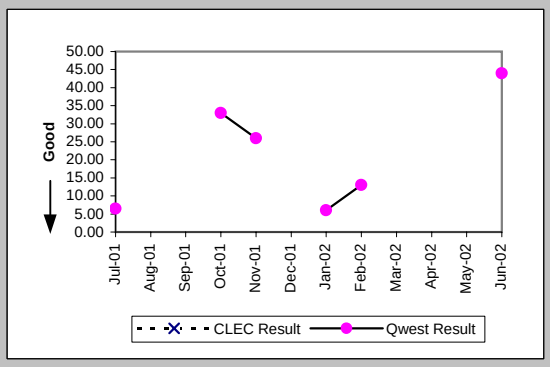
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					0	1	0.00%		



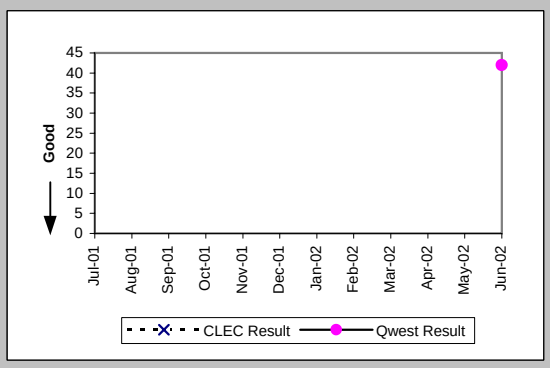
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	2	6.50		
Aug-01									
Sep-01									
Oct-01					33	1	33.00		
Nov-01					26	1	26.00		
Dec-01									
Jan-02					6	1	6.00		
Feb-02					13	1	13.00		
Mar-02									
Apr-02									
May-02									
Jun-02					44	1	44.00		



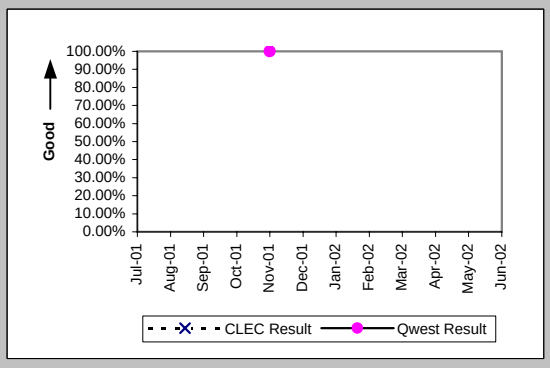
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

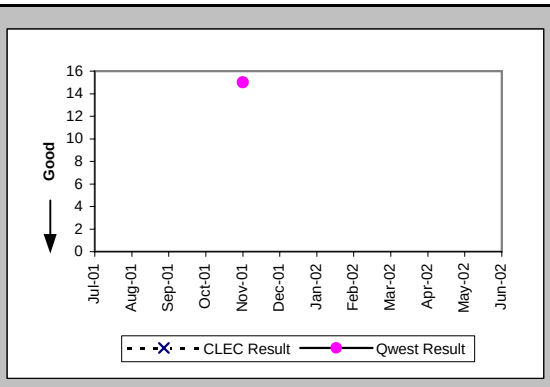
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					5	5	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

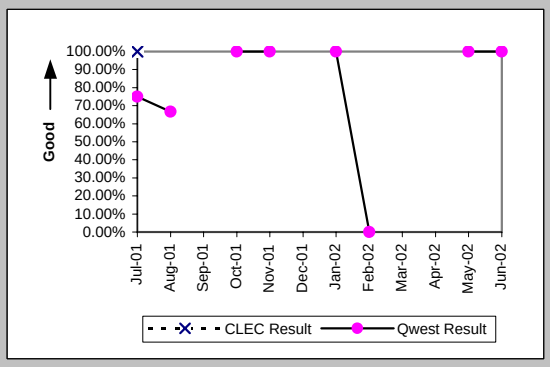
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					75	5	15.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



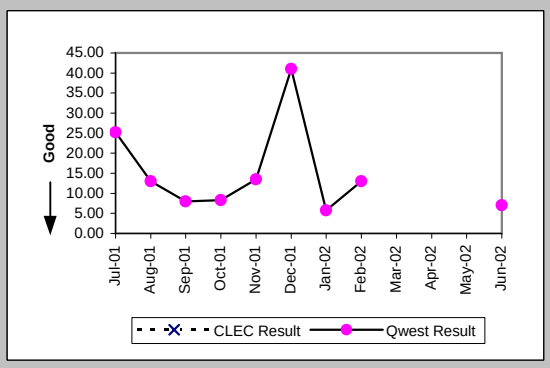
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
Aug-01					2	3	66.67%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					12	12	100.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



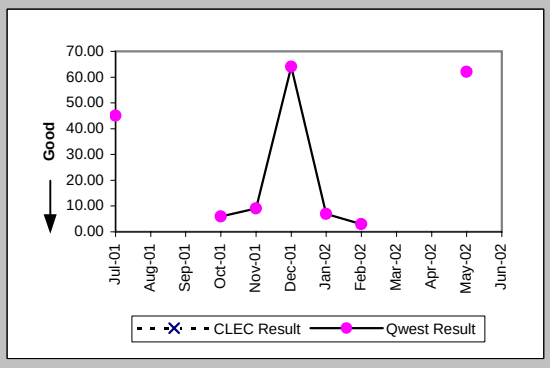
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	4	25.25		
Aug-01					52	4	13.00		
Sep-01					8	1	8.00		
Oct-01					25	3	8.33		
Nov-01					27	2	13.50		
Dec-01					82	2	41.00		
Jan-02					69	12	5.75		
Feb-02					26	2	13.00		
Mar-02									
Apr-02									
May-02									
Jun-02					14	2	7.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

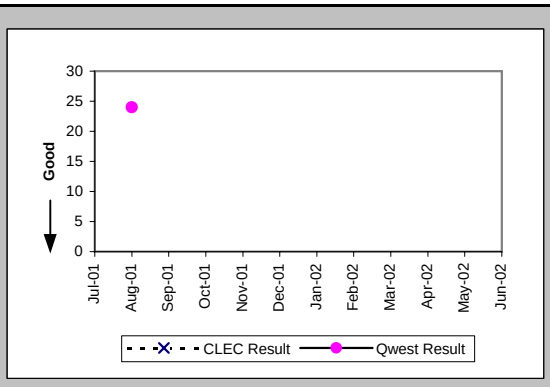
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					90	2	45.00		
Aug-01									
Sep-01									
Oct-01					6	1	6.00		
Nov-01					9	1	9.00		
Dec-01					64	1	64.00		
Jan-02					7	1	7.00		
Feb-02					3	1	3.00		
Mar-02									
Apr-02									
May-02					1240	20	62.00		
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

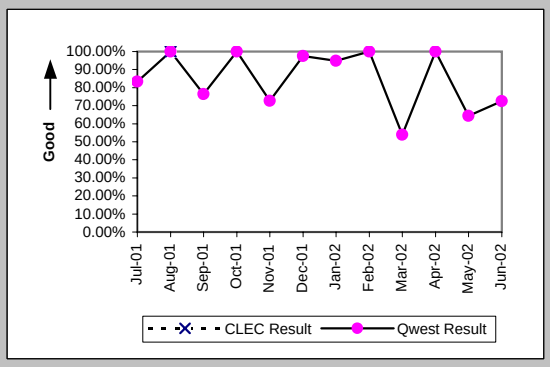
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					24	1	24.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



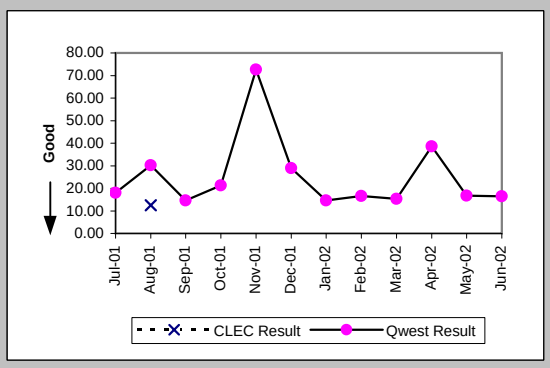
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	12	83.33%		
Aug-01	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Sep-01					13	17	76.47%		
Oct-01					2	2	100.00%		
Nov-01					16	22	72.73%		
Dec-01					40	41	97.56%		
Jan-02					73	77	94.81%		
Feb-02					92	92	100.00%		
Mar-02					14	26	53.85%		
Apr-02					4	4	100.00%		
May-02					9	14	64.29%		
Jun-02					29	40	72.50%		



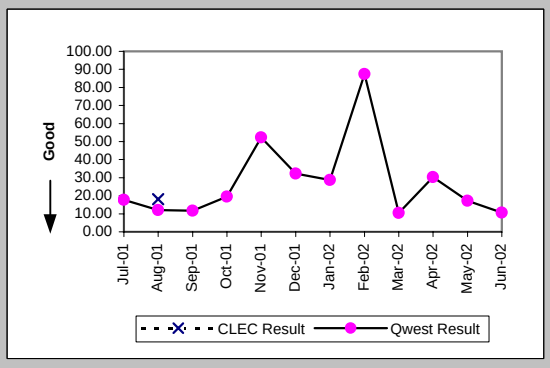
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					705	39	18.08		
Aug-01	25	2	12.50	2.12	3325	110	30.23	-1.03	-1.63
Sep-01					366	25	14.64		
Oct-01					683	32	21.34		
Nov-01					10819	149	72.61		
Dec-01					2262	78	29.00		
Jan-02					1267	87	14.56		
Feb-02					1112	67	16.60		
Mar-02					565	37	15.27		
Apr-02					657	17	38.65		
May-02					367	22	16.68		
Jun-02					627	38	16.50		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

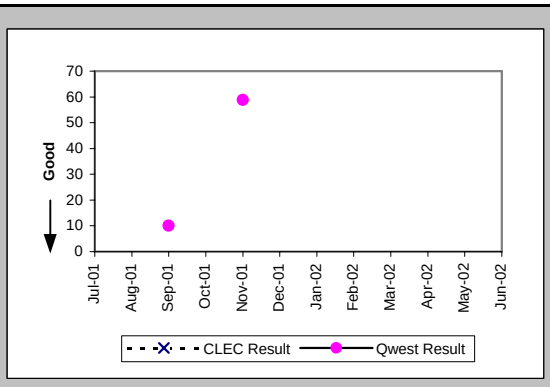
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					371	21	17.67		
Aug-01	18	1	18.00		557	46	12.11	1.07	-0.35
Sep-01					94	8	11.75		
Oct-01					350	18	19.44		
Nov-01					6753	129	52.35		
Dec-01					614	19	32.32		
Jan-02					403	14	28.79		
Feb-02					262	3	87.33		
Mar-02					179	17	10.53		
Apr-02					303	10	30.30		
May-02					120	7	17.14		
Jun-02					171	16	10.69		



Checklist #14 - Resale - Primary ISDN Installation

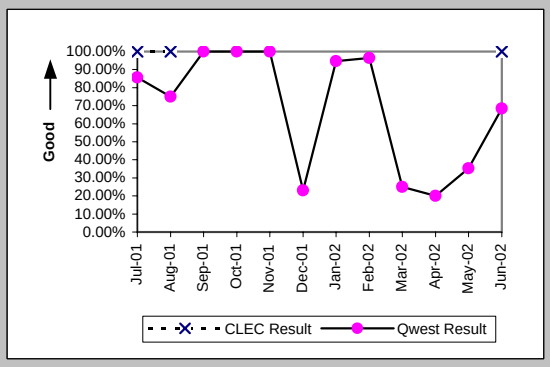
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					20	2	10.00		
Oct-01									
Nov-01					353	6	58.83		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



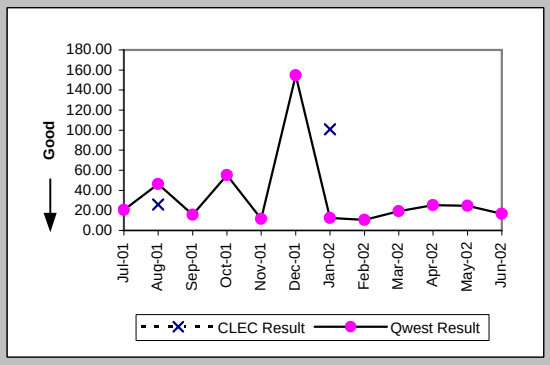
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Aug-01	3	3	100.00%	0.00%	3	4	75.00%	-0.76	-1.46
Sep-01					61	61	100.00%		
Oct-01					11	11	100.00%		
Nov-01					55	55	100.00%		
Dec-01					6	26	23.08%		
Jan-02					18	19	94.74%		
Feb-02					27	28	96.43%		
Mar-02					2	8	25.00%		
Apr-02					1	5	20.00%		
May-02					6	17	35.29%		
Jun-02	1	1	100.00%	0.00%	13	19	68.42%	-0.66	-1.4



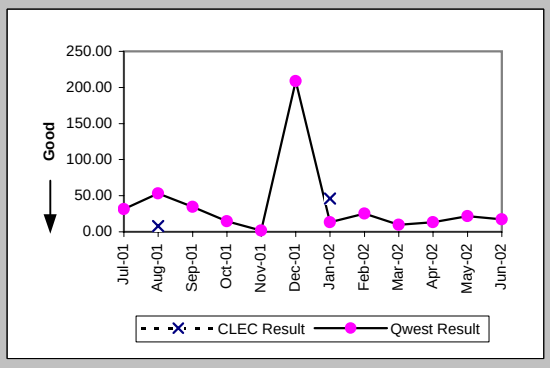
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1286	63	20.41		
Aug-01	52	2	26.00	0.00	880	19	46.32	-0.36	-1.22
Sep-01					1483	94	15.78		
Oct-01					2539	46	55.20		
Nov-01					1113	96	11.59		
Dec-01					6034	39	154.72		
Jan-02	303	3	101.00	0.00	326	26	12.54	3.72	1.26
Feb-02					315	30	10.50		
Mar-02					228	12	19.00		
Apr-02					228	9	25.33		
May-02					1027	42	24.45		
Jun-02					564	34	16.59		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

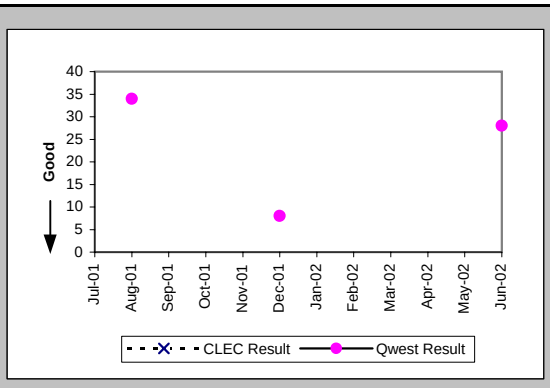
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					412	13	31.69		
Aug-01	16	2	8.00	2.83	532	10	53.20	-0.68	-1.41
Sep-01					275	8	34.38		
Oct-01					534	37	14.43		
Nov-01					75	41	1.83		
Dec-01					5008	24	208.67		
Jan-02	138	3	46.00	0.00	67	5	13.40	2.37	0.44
Feb-02					76	3	25.33		
Mar-02					169	17	9.94		
Apr-02					227	17	13.35		
May-02					658	30	21.93		
Jun-02					225	13	17.31		



Checklist #14 - Resale - Primary ISDN Installation

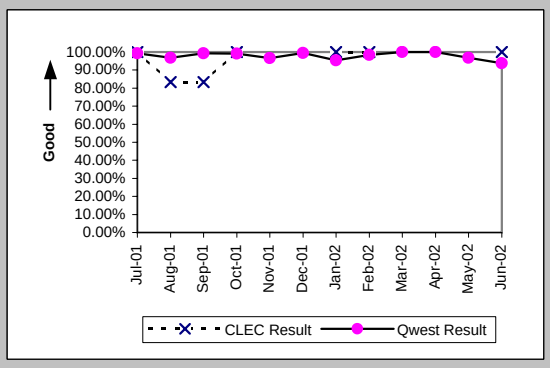
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					34	1	34.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					8	1	8.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					28	1	28.00		



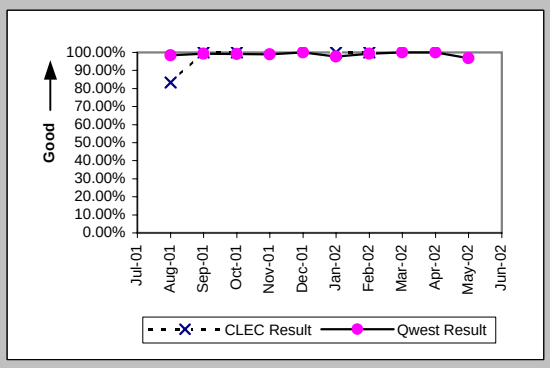
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	136	137	99.27%	-0.19	-1.11
Aug-01	5	6	83.33%	37.27%	122	126	96.83%	1.23	-0.25
Sep-01	5	6	83.33%	37.27%	128	129	99.22%	1.77	0.07
Oct-01	1	1	100.00%	0.00%	111	112	99.11%	-0.09	-1.06
Nov-01					172	178	96.63%		
Dec-01					187	188	99.47%		
Jan-02	2	2	100.00%	0.00%	122	128	95.31%	-0.31	-1.19
Feb-02	2	2	100.00%	0.00%	130	132	98.48%	-0.17	-1.11
Mar-02					93	93	100.00%		
Apr-02					46	46	100.00%		
May-02					61	63	96.83%		
Jun-02	1	1	100.00%	0.00%	90	96	93.75%	-0.26	-1.16



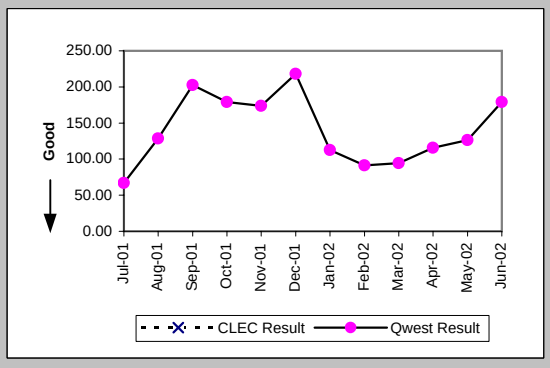
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	6	83.33%	37.27%	124	126	98.41%	1.54	-0.07
Sep-01	6	6	100.00%	0.00%	128	129	99.22%	-0.21	-1.13
Oct-01	1	1	100.00%	0.00%	111	112	99.11%	-0.09	-1.06
Nov-01					176	178	98.88%		
Dec-01					188	188	100.00%		
Jan-02	2	2	100.00%	0.00%	125	128	97.66%	-0.22	-1.13
Feb-02	2	2	100.00%	0.00%	131	132	99.24%	-0.12	-1.07
Mar-02					93	93	100.00%		
Apr-02					46	46	100.00%		
May-02					61	63	96.83%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

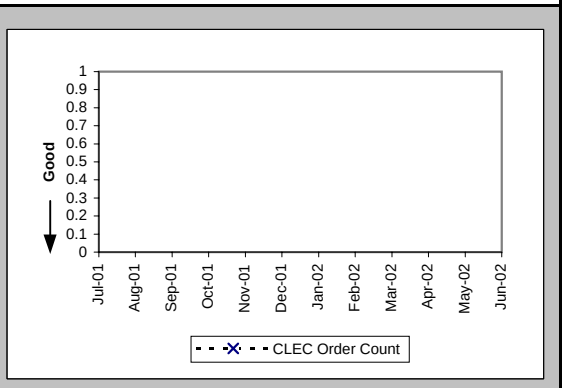
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19840	296	67.03		
Aug-01					23908	186	128.54		
Sep-01					23307	115	202.67		
Oct-01					25766	144	178.93		
Nov-01					22780	131	173.89		
Dec-01					24422	112	218.05		
Jan-02					27241	242	112.57		
Feb-02					34162	375	91.10		
Mar-02					42601	451	94.46		
Apr-02					52377	452	115.88		
May-02					65456	518	126.36		
Jun-02					54802	306	179.09		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

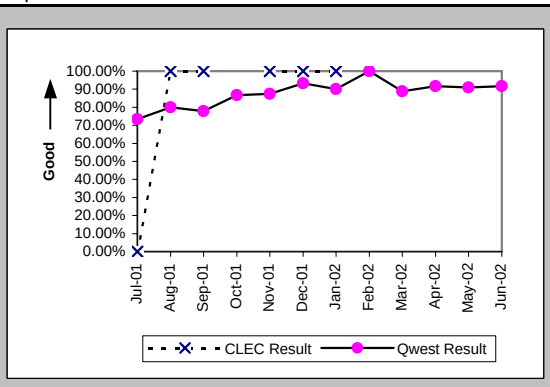
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

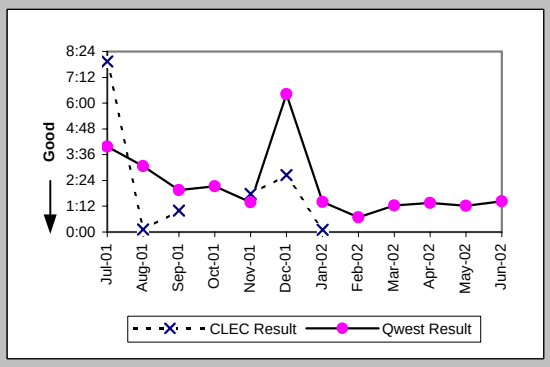
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	11	15	73.33%	1.05	-0.36
Aug-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
Sep-01	1	1	100.00%	0.00%	7	9	77.78%	-0.51	-1.31
Oct-01					13	15	86.67%		
Nov-01	2	2	100.00%	0.00%	14	16	87.50%	-0.5	-1.31
Dec-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Jan-02	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
Feb-02					12	12	100.00%		
Mar-02					8	9	88.89%		
Apr-02					11	12	91.67%		
May-02					10	11	90.91%		
Jun-02					11	12	91.67%		



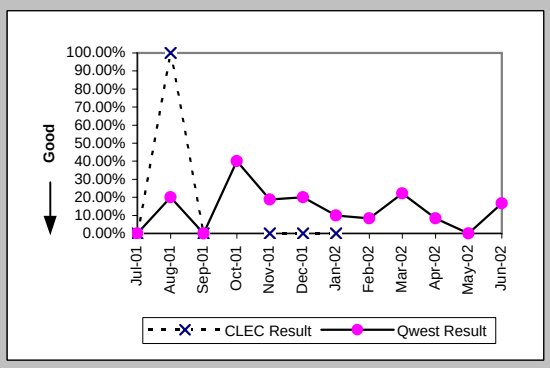
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:56	1	7:56		59:41	15	3:59	0.93	-0.44
Aug-01	0:07	1	0:07		30:36	10	3:04	-0.53	-1.32
Sep-01	1:00	1	1:00		17:33	9	1:57	-0.45	-1.27
Oct-01					32:02	15	2:08		
Nov-01	3:33	2	1:46	1:51	22:09	16	1:23	0.71	-0.57
Dec-01	2:39	1	2:39		96:14	15	6:25	-0.19	-1.11
Jan-02	0:06	1	0:06		28:05	20	1:24	-0.51	-1.31
Feb-02					8:14	12	0:41		
Mar-02					11:08	9	1:14		
Apr-02					16:16	12	1:21		
May-02					13:23	11	1:13		
Jun-02					17:15	12	1:26		



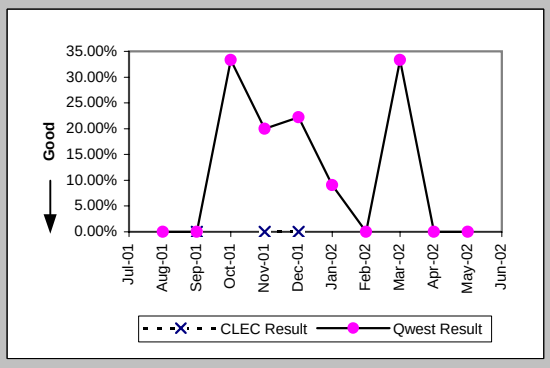
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	0	15	0.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	2	10	20.00%	1.15	-0.3
Sep-01	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
Oct-01					6	15	40.00%		
Nov-01	0	2	0.00%	0.00%	3	16	18.75%	-0.64	-1.39
Dec-01	0	1	0.00%	0.00%	3	15	20.00%	-0.48	-1.29
Jan-02	0	1	0.00%	0.00%	2	20	10.00%	-0.33	-1.2
Feb-02					1	12	8.33%		
Mar-02					2	9	22.22%		
Apr-02					1	12	8.33%		
May-02					0	11	0.00%		
Jun-02					2	12	16.67%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

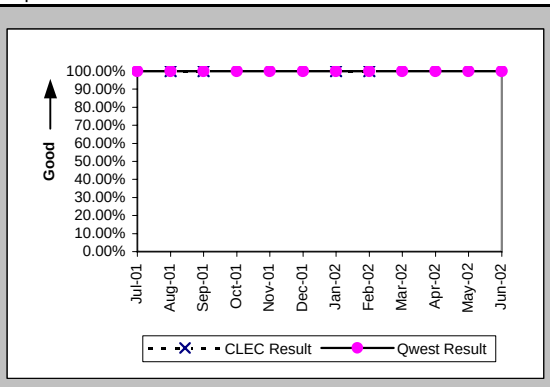
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	4	0.00%		
Sep-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Oct-01					3	9	33.33%		
Nov-01	0	2	0.00%	0.00%	2	10	20.00%	-0.65	-1.39
Dec-01	0	1	0.00%	0.00%	2	9	22.22%	-0.51	-1.31
Jan-02					1	11	9.09%		
Feb-02					0	5	0.00%		
Mar-02					2	6	33.33%		
Apr-02					0	5	0.00%		
May-02					0	9	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

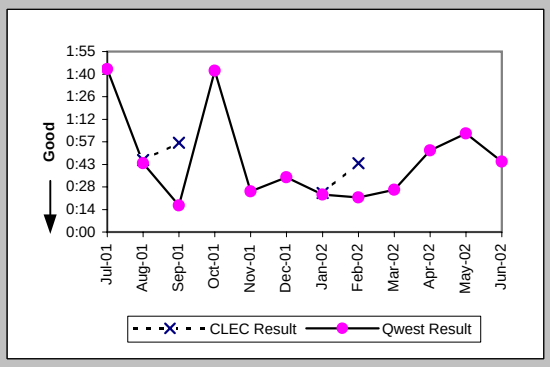
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Oct-01					10	10	100.00%		
Nov-01					12	12	100.00%		
Dec-01					8	8	100.00%		
Jan-02	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Mar-02					6	6	100.00%		
Apr-02					2	2	100.00%		
May-02					8	8	100.00%		
Jun-02					11	11	100.00%		



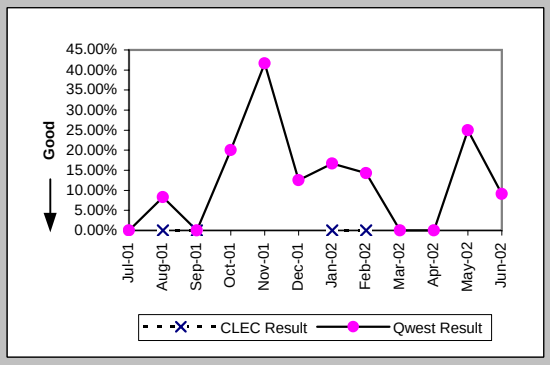
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5:11	3	1:44		
Aug-01	0:46	1	0:46		8:46	12	0:44	0.74	-0.55
Sep-01	0:57	1	0:57		1:06	4	0:17	1.25	-0.24
Oct-01					17:10	10	1:43		
Nov-01					5:08	12	0:26		
Dec-01					4:40	8	0:35		
Jan-02	1:15	3	0:25	0:16	4:43	12	0:24	0.62	-0.62
Feb-02	1:27	2	0:44	0:43	2:34	7	0:22	0.96	-0.42
Mar-02					2:42	6	0:27		
Apr-02					1:43	2	0:52		
May-02					8:25	8	1:03		
Jun-02					8:18	11	0:45		



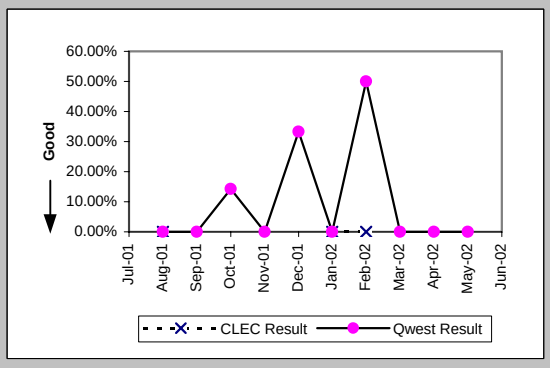
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	3	0.00%		
Aug-01	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Sep-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Oct-01					2	10	20.00%		
Nov-01					5	12	41.67%		
Dec-01					1	8	12.50%		
Jan-02	0	3	0.00%	0.00%	2	12	16.67%	-0.69	-1.42
Feb-02	0	2	0.00%	0.00%	1	7	14.29%	-0.51	-1.31
Mar-02					0	6	0.00%		
Apr-02					0	2	0.00%		
May-02					2	8	25.00%		
Jun-02					1	11	9.09%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

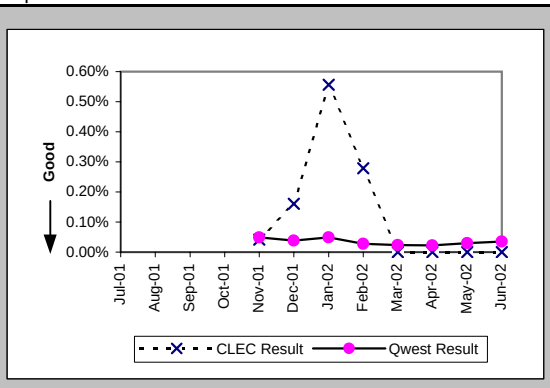
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Sep-01					0	2	0.00%		
Oct-01					1	7	14.29%		
Nov-01					0	2	0.00%		
Dec-01					1	3	33.33%		
Jan-02	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Mar-02					0	2	0.00%		
Apr-02					0	1	0.00%		
May-02					0	2	0.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

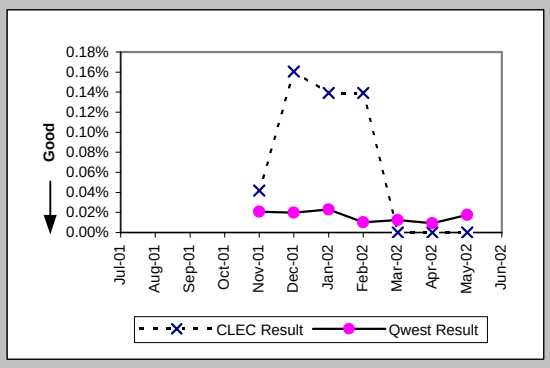
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	2	4798	0.04%	2.04%	28	57599	0.05%	-0.21	-1.13
Dec-01	1	623	0.16%	4.00%	23	60252	0.04%	1.56	-0.05
Jan-02	4	719	0.56%	7.44%	32	65254	0.05%	6.11	2.71
Feb-02	2	719	0.28%	5.27%	19	67726	0.03%	3.98	1.42
Mar-02	0	670	0.00%	0.00%	15	63878	0.02%	-0.39	-1.24
Apr-02	0	670	0.00%	0.00%	14	64051	0.02%	-0.38	-1.23
May-02	0	646	0.00%	0.00%	19	63355	0.03%	-0.44	-1.27
Jun-02	0	622	0.00%	0.00%	23	64605	0.04%	-0.47	-1.28



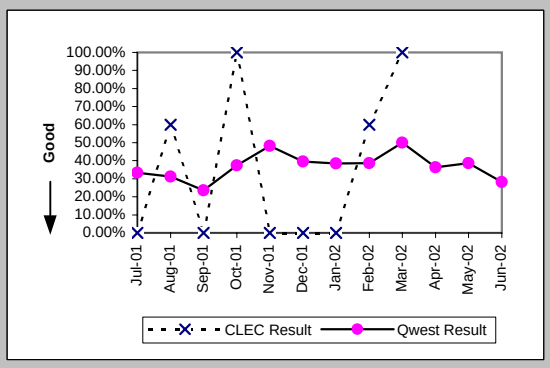
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	2	4798	0.04%	2.04%	12	57599	0.02%	0.96	-0.42
Dec-01	1	623	0.16%	4.00%	12	60252	0.02%	2.47	0.5
Jan-02	1	719	0.14%	3.73%	15	65254	0.02%	2.04	0.24
Feb-02	1	719	0.14%	3.73%	7	67726	0.01%	3.38	1.05
Mar-02	0	670	0.00%	0.00%	8	63878	0.01%	-0.29	-1.18
Apr-02	0	670	0.00%	0.00%	6	64051	0.01%	-0.25	-1.15
May-02	0	646	0.00%	0.00%	11	63355	0.02%	-0.33	-1.2
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

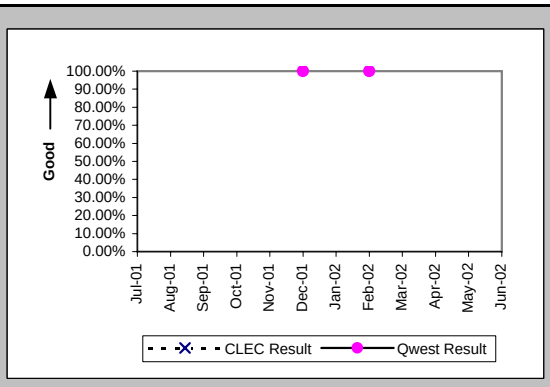
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	9	27	33.33%	-0.69	-1.42
Aug-01	3	5	60.00%	48.99%	10	32	31.25%	1.14	-0.3
Sep-01	0	2	0.00%	0.00%	4	17	23.53%	-0.74	-1.45
Oct-01	1	1	100.00%	0.00%	15	40	37.50%	0.87	-0.47
Nov-01	0	2	0.00%	0.00%	26	54	48.15%	-1.34	-1.81
Dec-01	0	1	0.00%	0.00%	15	38	39.47%	-0.8	-1.48
Jan-02	0	4	0.00%	0.00%	20	52	38.46%	-1.52	-1.93
Feb-02	3	5	60.00%	48.99%	12	31	38.71%	0.81	-0.51
Mar-02	1	1	100.00%	0.00%	15	30	50.00%	0.65	-0.61
Apr-02					8	22	36.36%		
May-02					12	31	38.71%		
Jun-02					9	32	28.13%		



Checklist #14 - Resale - DS0 Installation

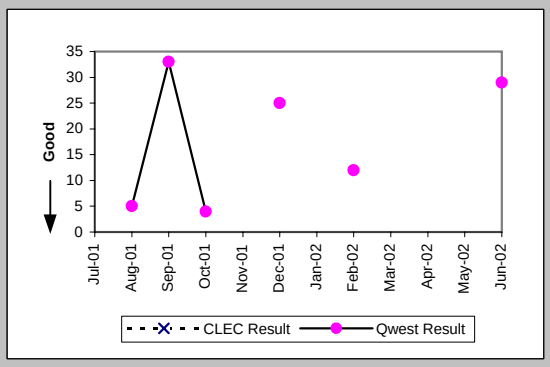
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



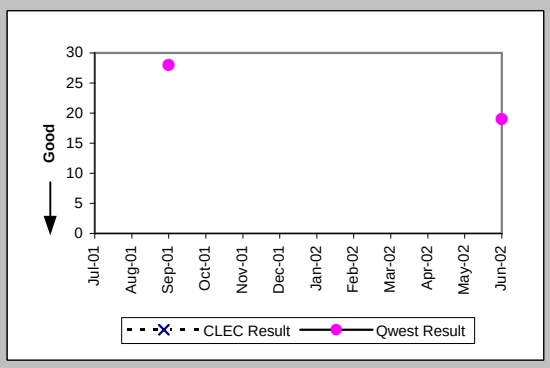
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					5	1	5.00		
Sep-01					33	1	33.00		
Oct-01					4	1	4.00		
Nov-01									
Dec-01					25	1	25.00		
Jan-02									
Feb-02					12	1	12.00		
Mar-02									
Apr-02									
May-02									
Jun-02					29	1	29.00		



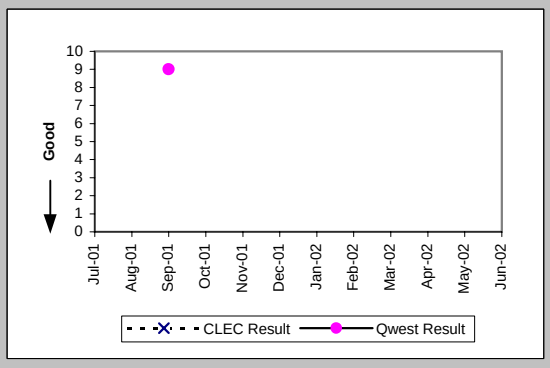
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					28	1	28.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					19	1	19.00		



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

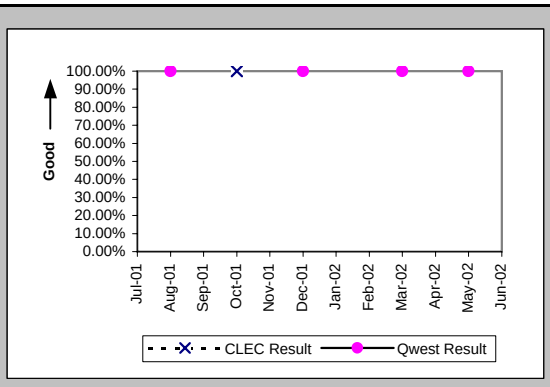
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					9	1	9.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

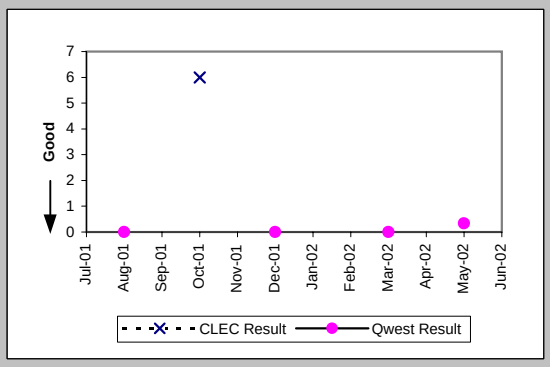
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01	2	2	100.00%	0.00%					
Nov-01									
Dec-01					1	1	100.00%		
Jan-02									
Feb-02									
Mar-02					11	11	100.00%		
Apr-02									
May-02					4	4	100.00%		
Jun-02									



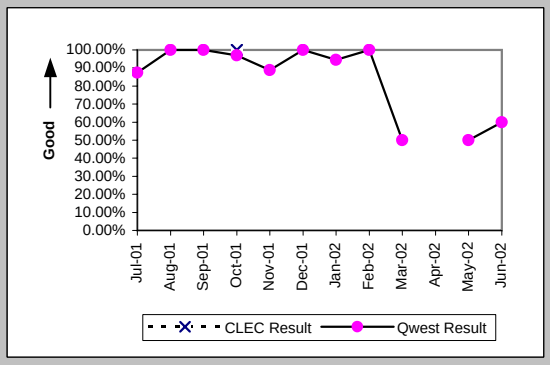
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00		
Sep-01									
Oct-01	12	2	6.00	0.00					
Nov-01									
Dec-01					0	1	0.00		
Jan-02									
Feb-02									
Mar-02					0	11	0.00		
Apr-02									
May-02					1	3	0.33		
Jun-02									



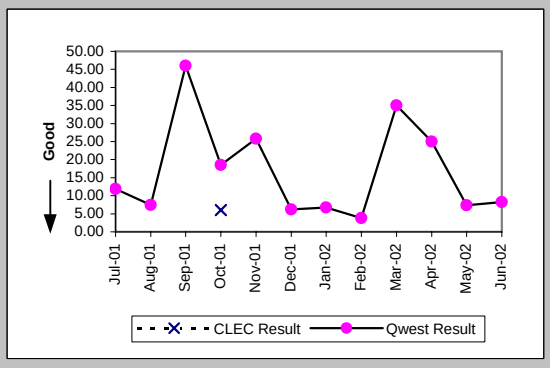
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	8	87.50%		
Aug-01					7	7	100.00%		
Sep-01					3	3	100.00%		
Oct-01	1	1	100.00%	0.00%	33	34	97.06%	-0.17	-1.1
Nov-01					8	9	88.89%		
Dec-01					12	12	100.00%		
Jan-02					34	36	94.44%		
Feb-02					18	18	100.00%		
Mar-02					1	2	50.00%		
Apr-02									
May-02					2	4	50.00%		
Jun-02					3	5	60.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

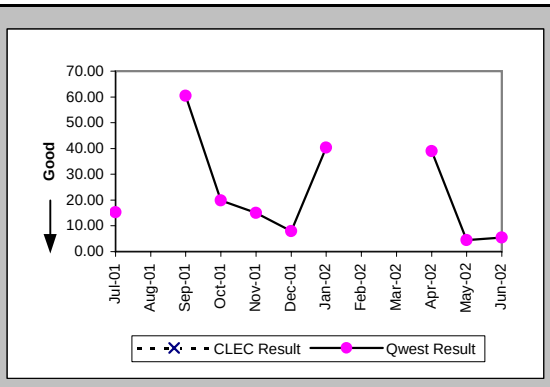
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					190	16	11.88		
Aug-01					82	11	7.45		
Sep-01					138	3	46.00		
Oct-01	6	1	6.00		426	23	18.52	-0.96	-1.58
Nov-01					129	5	25.80		
Dec-01					75	12	6.25		
Jan-02					134	20	6.70		
Feb-02					50	13	3.85		
Mar-02					70	2	35.00		
Apr-02					50	2	25.00		
May-02					37	5	7.40		
Jun-02					33	4	8.25		



Checklist #14 - Resale - DS0 Installation

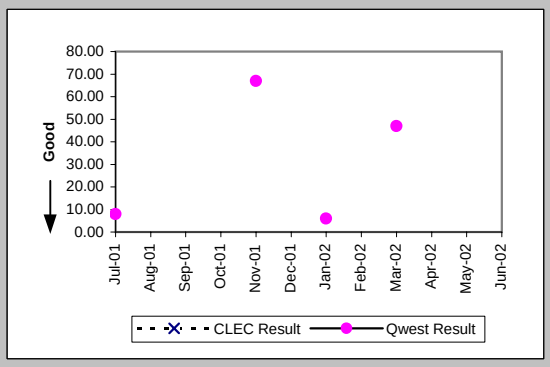
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	4	15.25		
Aug-01									
Sep-01					121	2	60.50		
Oct-01					278	14	19.86		
Nov-01					15	1	15.00		
Dec-01					111	14	7.93		
Jan-02					524	13	40.31		
Feb-02									
Mar-02									
Apr-02					39	1	39.00		
May-02					9	2	4.50		
Jun-02					11	2	5.50		



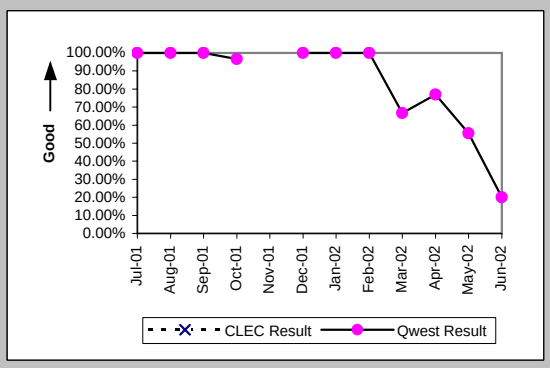
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	1	8.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					67	1	67.00		
Dec-01									
Jan-02					12	2	6.00		
Feb-02									
Mar-02					47	1	47.00		
Apr-02									
May-02									
Jun-02									



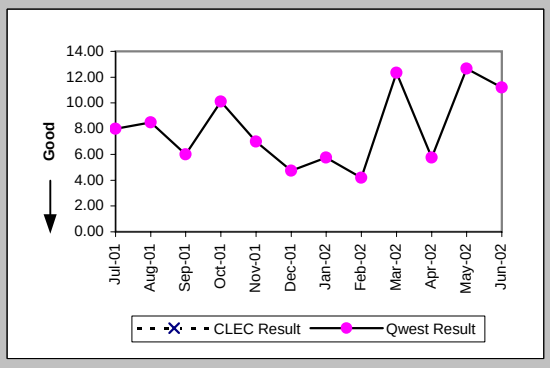
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					6	6	100.00%		
Sep-01					6	6	100.00%		
Oct-01					29	30	96.67%		
Nov-01									
Dec-01					4	4	100.00%		
Jan-02					7	7	100.00%		
Feb-02					12	12	100.00%		
Mar-02					2	3	66.67%		
Apr-02					10	13	76.92%		
May-02					5	9	55.56%		
Jun-02					1	5	20.00%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

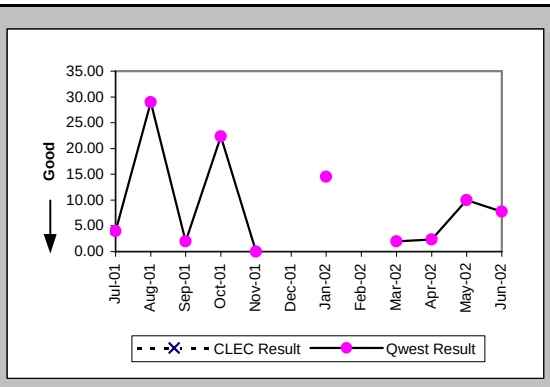
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					64	8	8.00		
Aug-01					68	8	8.50		
Sep-01					54	9	6.00		
Oct-01					101	10	10.10		
Nov-01					7	1	7.00		
Dec-01					19	4	4.75		
Jan-02					69	12	5.75		
Feb-02					21	5	4.20		
Mar-02					37	3	12.33		
Apr-02					75	13	5.77		
May-02					114	9	12.67		
Jun-02					56	5	11.20		



Checklist #14 - Resale - DS0 Installation

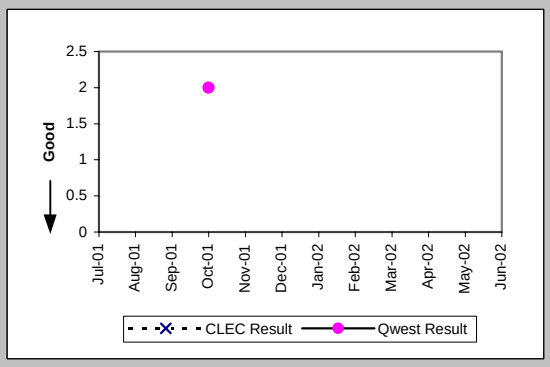
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01					29	1	29.00		
Sep-01					2	1	2.00		
Oct-01					67	3	22.33		
Nov-01					0	1	0.00		
Dec-01									
Jan-02					160	11	14.55		
Feb-02									
Mar-02					2	1	2.00		
Apr-02					7	3	2.33		
May-02					40	4	10.00		
Jun-02					31	4	7.75		



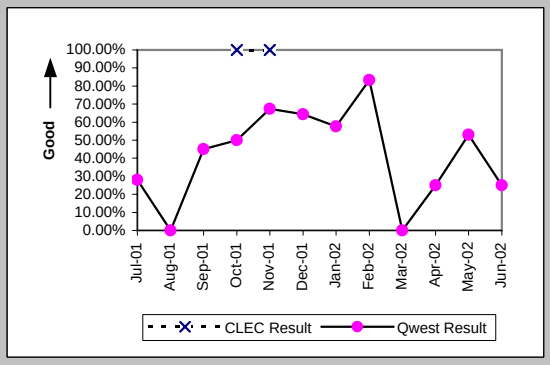
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					2	1	2.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



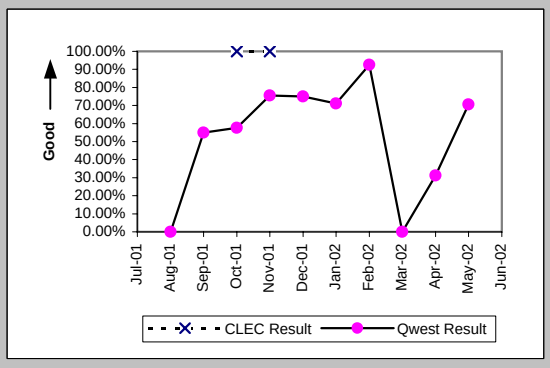
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	25	28.00%		
Aug-01					0	24	0.00%		
Sep-01					9	20	45.00%		
Oct-01	2	2	100.00%	0.00%	26	52	50.00%	-1.39	-1.84
Nov-01	2	2	100.00%	0.00%	33	49	67.35%	-0.97	-1.59
Dec-01					18	28	64.29%		
Jan-02					34	59	57.63%		
Feb-02					45	54	83.33%		
Mar-02					0	25	0.00%		
Apr-02					4	16	25.00%		
May-02					9	17	52.94%		
Jun-02					4	16	25.00%		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

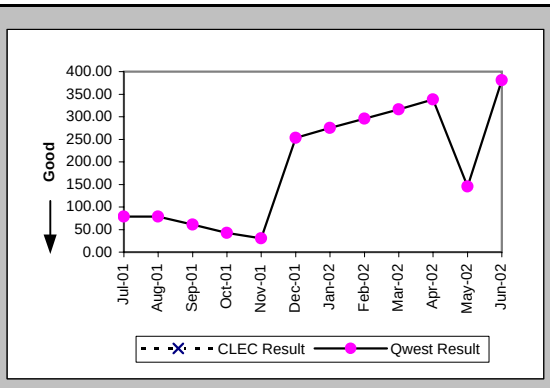
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	24	0.00%		
Sep-01					11	20	55.00%		
Oct-01	2	2	100.00%	0.00%	30	52	57.69%	-1.19	-1.72
Nov-01	2	2	100.00%	0.00%	37	49	75.51%	-0.79	-1.48
Dec-01					21	28	75.00%		
Jan-02					42	59	71.19%		
Feb-02					50	54	92.59%		
Mar-02					0	25	0.00%		
Apr-02					5	16	31.25%		
May-02					12	17	70.59%		
Jun-02									



Checklist #14 - Resale - DS0 Installation

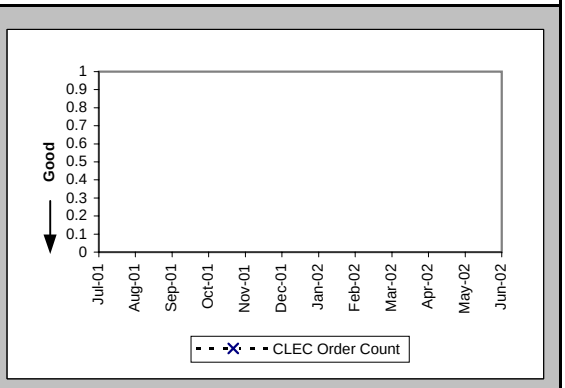
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					315	4	78.75		
Aug-01					392	5	78.40		
Sep-01					426	7	60.86		
Oct-01					512	12	42.67		
Nov-01					740	24	30.83		
Dec-01					507	2	253.50		
Jan-02					551	2	275.50		
Feb-02					591	2	295.50		
Mar-02					633	2	316.50		
Apr-02					677	2	338.50		
May-02					728	5	145.60		
Jun-02					761	2	380.50		



Checklist #14 - Resale - DS0 Installation

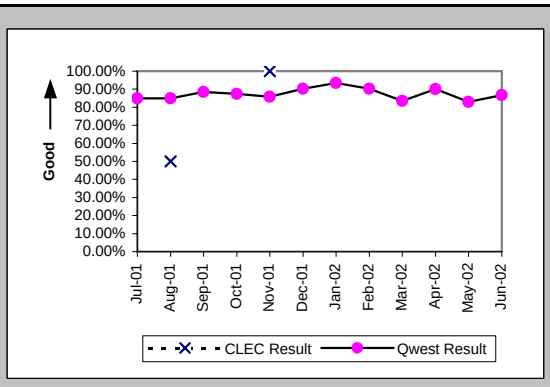
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

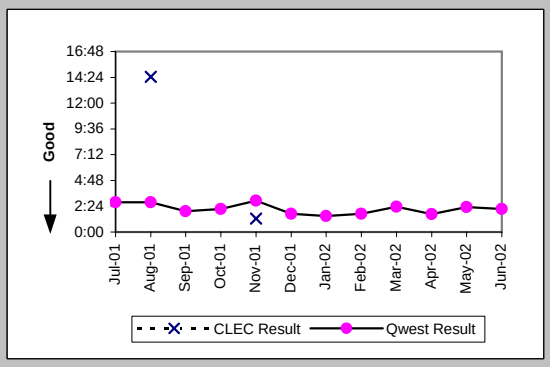
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					191	225	84.89%		
Aug-01	1	2	50.00%	50.00%	186	219	84.93%	1.03	-0.38
Sep-01					169	191	88.48%		
Oct-01					166	190	87.37%		
Nov-01	6	6	100.00%	0.00%	170	198	85.86%	-0.98	-1.6
Dec-01					138	153	90.20%		
Jan-02					156	167	93.41%		
Feb-02					129	143	90.21%		
Mar-02					141	169	83.43%		
Apr-02					153	170	90.00%		
May-02					117	141	82.98%		
Jun-02					136	157	86.62%		



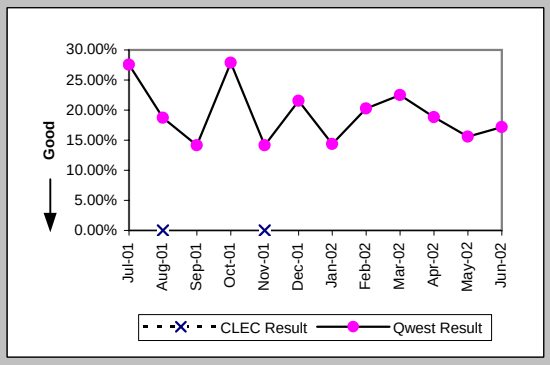
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					627:17	225	2:47		
Aug-01	28:53	2	14:26	15:03	607:37	219	2:46	2.37	0.44
Sep-01					370:37	191	1:56		
Oct-01					406:30	190	2:08		
Nov-01	7:31	6	1:15	1:07	582:14	198	2:56	-0.52	-1.31
Dec-01					261:09	153	1:42		
Jan-02					248:52	167	1:29		
Feb-02					243:21	143	1:42		
Mar-02					400:36	169	2:22		
Apr-02					284:15	170	1:40		
May-02					326:08	141	2:19		
Jun-02					334:03	157	2:08		



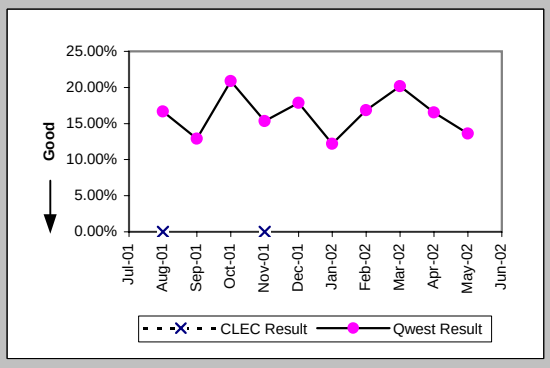
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					62	225	27.56%		
Aug-01	0	2	0.00%	0.00%	41	219	18.72%	-0.68	-1.41
Sep-01					27	191	14.14%		
Oct-01					53	190	27.89%		
Nov-01	0	6	0.00%	0.00%	28	198	14.14%	-0.98	-1.6
Dec-01					33	153	21.57%		
Jan-02					24	167	14.37%		
Feb-02					29	143	20.28%		
Mar-02					38	169	22.49%		
Apr-02					32	170	18.82%		
May-02					22	141	15.60%		
Jun-02					27	157	17.20%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

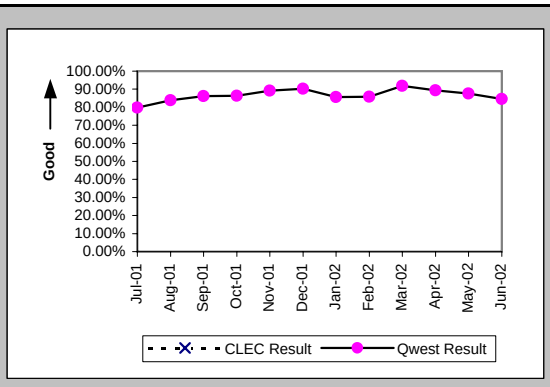
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	29	174	16.67%	-0.63	-1.38
Sep-01					17	132	12.88%		
Oct-01					28	134	20.90%		
Nov-01	0	4	0.00%	0.00%	21	137	15.33%	-0.84	-1.51
Dec-01					20	112	17.86%		
Jan-02					15	123	12.20%		
Feb-02					17	101	16.83%		
Mar-02					24	119	20.17%		
Apr-02					19	115	16.52%		
May-02					14	103	13.59%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

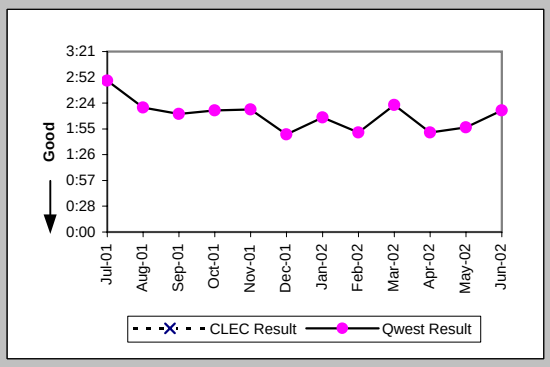
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					115	144	79.86%		
Aug-01					172	205	83.90%		
Sep-01					137	159	86.16%		
Oct-01					139	161	86.34%		
Nov-01					132	148	89.19%		
Dec-01					93	103	90.29%		
Jan-02					119	139	85.61%		
Feb-02					67	78	85.90%		
Mar-02					79	86	91.86%		
Apr-02					93	104	89.42%		
May-02					85	97	87.63%		
Jun-02					93	110	84.55%		



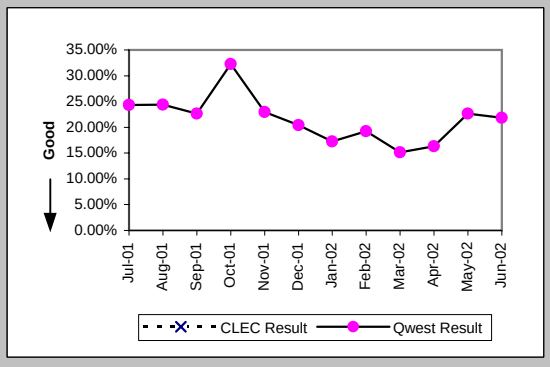
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					405:08	144	2:49		
Aug-01					474:57	205	2:19		
Sep-01					350:48	159	2:12		
Oct-01					364:15	161	2:16		
Nov-01					338:57	148	2:17		
Dec-01					187:26	103	1:49		
Jan-02					296:59	139	2:08		
Feb-02					144:23	78	1:51		
Mar-02					203:22	86	2:22		
Apr-02					192:27	104	1:51		
May-02					188:56	97	1:57		
Jun-02					248:54	110	2:16		



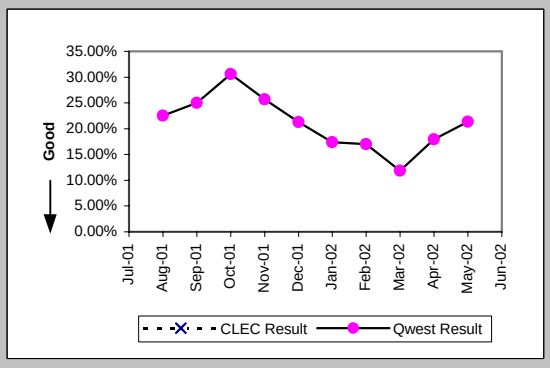
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					35	144	24.31%		
Aug-01					50	205	24.39%		
Sep-01					36	159	22.64%		
Oct-01					52	161	32.30%		
Nov-01					34	148	22.97%		
Dec-01					21	103	20.39%		
Jan-02					24	139	17.27%		
Feb-02					15	78	19.23%		
Mar-02					13	86	15.12%		
Apr-02					17	104	16.35%		
May-02					22	97	22.68%		
Jun-02					24	110	21.82%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

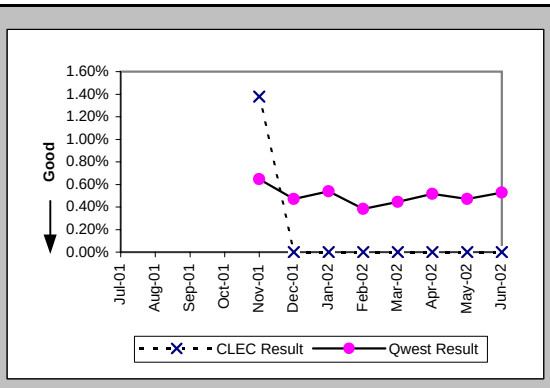
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					34	151	22.52%		
Sep-01					32	128	25.00%		
Oct-01					41	134	30.60%		
Nov-01					27	105	25.71%		
Dec-01					13	61	21.31%		
Jan-02					17	98	17.35%		
Feb-02					9	53	16.98%		
Mar-02					7	59	11.86%		
Apr-02					12	67	17.91%		
May-02					16	75	21.33%		
Jun-02									



Checklist #14 - Resale - DS0 Repair

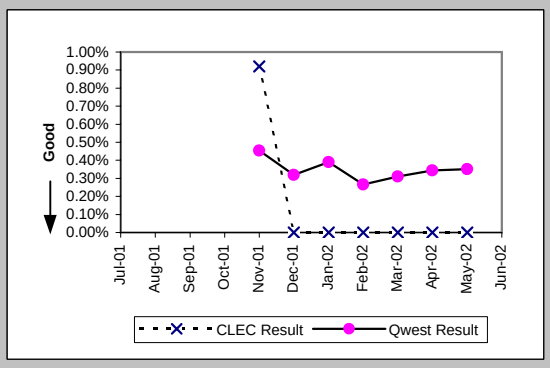
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	6	435	1.38%	11.66%	346	53406	0.65%	1.7	0.03
Dec-01	0	4	0.00%	0.00%	256	54338	0.47%	-0.14	-1.08
Jan-02	0	4	0.00%	0.00%	306	56630	0.54%	-0.15	-1.09
Feb-02	0	6	0.00%	0.00%	221	57828	0.38%	-0.15	-1.09
Mar-02	0	5	0.00%	0.00%	255	57233	0.45%	-0.15	-1.09
Apr-02	0	6	0.00%	0.00%	274	52949	0.52%	-0.18	-1.11
May-02	0	6	0.00%	0.00%	238	50685	0.47%	-0.17	-1.1
Jun-02	0	8	0.00%	0.00%	267	50476	0.53%	-0.21	-1.13



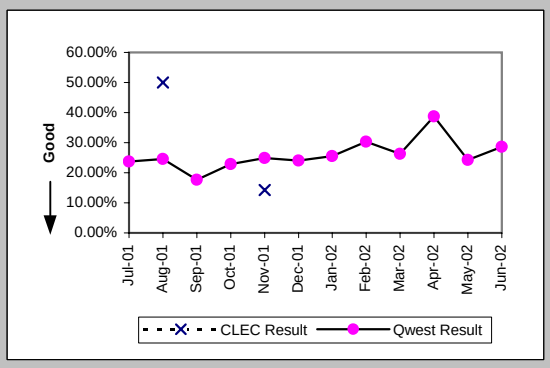
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	4	435	0.92%	9.55%	242	53406	0.45%	1.32	-0.19
Dec-01	0	4	0.00%	0.00%	173	54338	0.32%	-0.11	-1.07
Jan-02	0	4	0.00%	0.00%	221	56630	0.39%	-0.13	-1.08
Feb-02	0	6	0.00%	0.00%	154	57828	0.27%	-0.13	-1.08
Mar-02	0	5	0.00%	0.00%	178	57233	0.31%	-0.12	-1.08
Apr-02	0	6	0.00%	0.00%	182	52949	0.34%	-0.14	-1.09
May-02	0	6	0.00%	0.00%	178	50685	0.35%	-0.15	-1.09
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

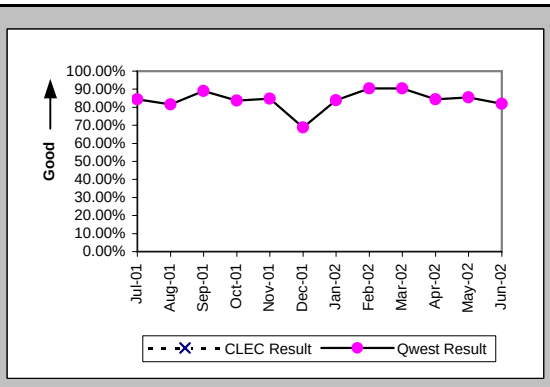
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					115	484	23.76%		
Aug-01	2	4	50.00%	50.00%	138	562	24.56%	1.04	-0.37
Sep-01					75	425	17.65%		
Oct-01					104	455	22.86%		
Nov-01	1	7	14.29%	34.99%	115	461	24.95%	-0.65	-1.39
Dec-01					81	337	24.04%		
Jan-02					105	411	25.55%		
Feb-02					96	317	30.28%		
Mar-02					91	346	26.30%		
Apr-02					173	447	38.70%		
May-02					76	314	24.20%		
Jun-02					107	374	28.61%		



Checklist #14 - Resale - DS1 Installation

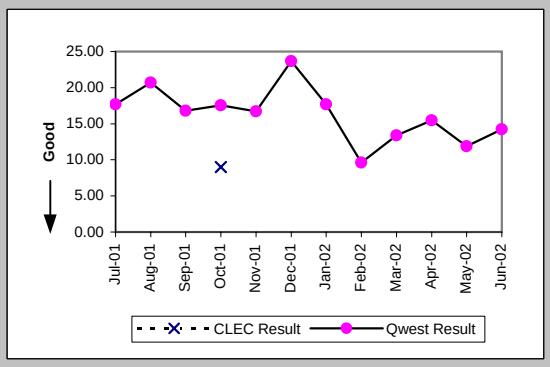
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					146	173	84.39%		
Aug-01					150	184	81.52%		
Sep-01					145	163	88.96%		
Oct-01					185	221	83.71%		
Nov-01					201	237	84.81%		
Dec-01					150	218	68.81%		
Jan-02					290	346	83.82%		
Feb-02					321	355	90.42%		
Mar-02					178	197	90.36%		
Apr-02					228	270	84.44%		
May-02					170	199	85.43%		
Jun-02					164	200	82.00%		



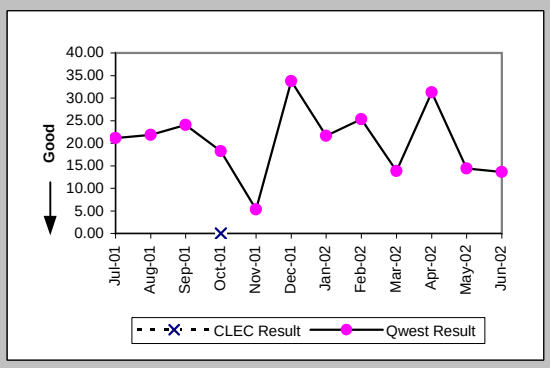
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4983	282	17.67		
Aug-01					8231	398	20.68		
Sep-01					4870	290	16.79		
Oct-01	18	2	9.00	0.00	7740	441	17.55	-0.75	-1.45
Nov-01					7998	479	16.70		
Dec-01					7886	333	23.68		
Jan-02					7893	446	17.70		
Feb-02					3978	413	9.63		
Mar-02					3270	244	13.40		
Apr-02					5488	355	15.46		
May-02					3231	272	11.88		
Jun-02					3946	277	14.25		



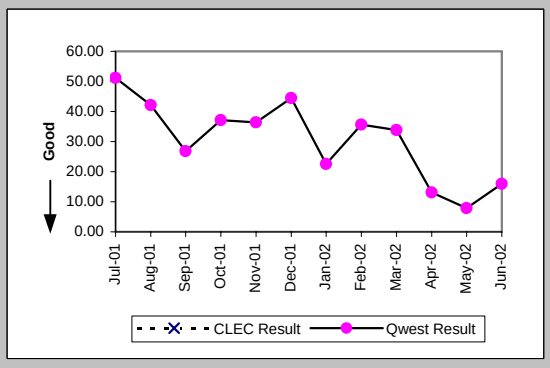
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1226	58	21.14		
Aug-01					2489	114	21.83		
Sep-01					1081	45	24.02		
Oct-01	0	2	0.00	0.00	1532	84	18.24	-1.43	-1.87
Nov-01					1401	264	5.31		
Dec-01					2566	76	33.76		
Jan-02					1818	84	21.64		
Feb-02					936	37	25.30		
Mar-02					235	17	13.82		
Apr-02					1377	44	31.30		
May-02					460	32	14.38		
Jun-02					655	48	13.65		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

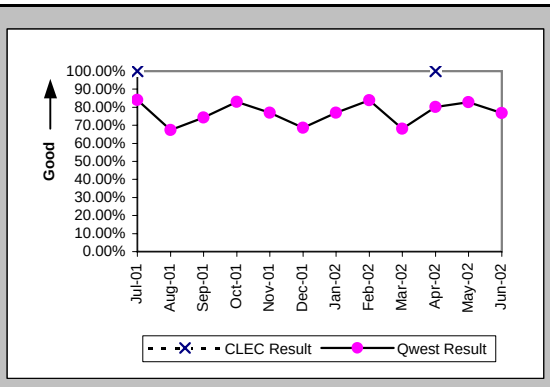
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					358	7	51.14		
Aug-01					463	11	42.09		
Sep-01					134	5	26.80		
Oct-01					409	11	37.18		
Nov-01					546	15	36.40		
Dec-01					1156	26	44.46		
Jan-02					271	12	22.58		
Feb-02					214	6	35.67		
Mar-02					237	7	33.86		
Apr-02					105	8	13.12		
May-02					47	6	7.83		
Jun-02					64	4	16.00		



Checklist #14 - Resale - DS1 Installation

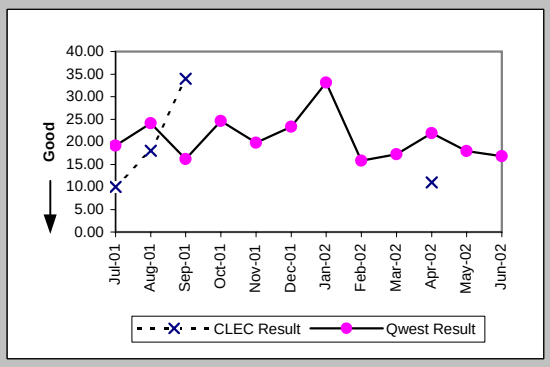
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	41	41	100.00%	0.00%	89	106	83.96%	-2.38	-2.44
Aug-01					70	104	67.31%		
Sep-01					58	78	74.36%		
Oct-01					97	117	82.91%		
Nov-01					124	161	77.02%		
Dec-01					59	86	68.60%		
Jan-02					133	173	76.88%		
Feb-02					136	162	83.95%		
Mar-02					49	72	68.06%		
Apr-02	1	1	100.00%	0.00%	105	131	80.15%	-0.5	-1.3
May-02					72	87	82.76%		
Jun-02					76	99	76.77%		



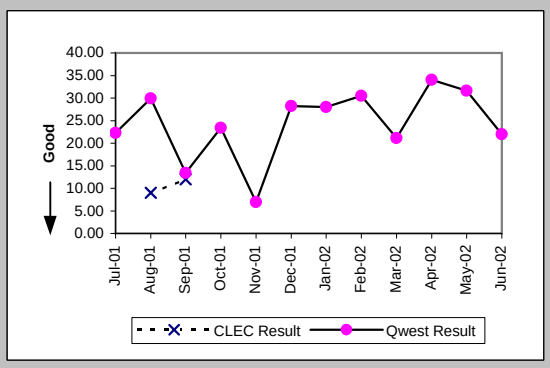
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	1	10.00		3466	181	19.15	-0.4	-1.24
Aug-01	36	2	18.00	0.00	3783	157	24.10	-0.34	-1.21
Sep-01	68	2	34.00	0.00	2397	148	16.20	1.45	-0.12
Oct-01					5162	210	24.58		
Nov-01					6129	310	19.77		
Dec-01					3309	142	23.30		
Jan-02					7185	217	33.11		
Feb-02					2928	185	15.83		
Mar-02					2426	141	17.21		
Apr-02	33	3	11.00	1.73	3793	173	21.92	-0.82	-1.5
May-02					2529	141	17.94		
Jun-02					2492	148	16.84		



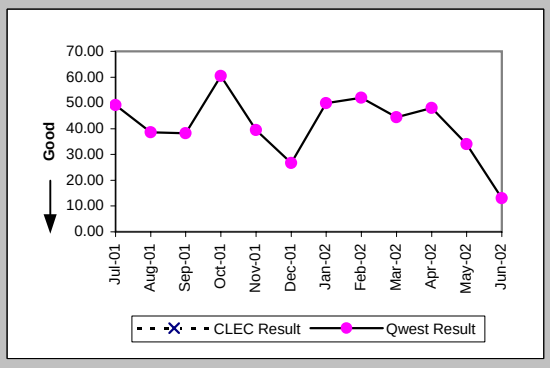
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					713	32	22.28		
Aug-01	18	2	9.00	0.00	1468	49	29.96	-1.05	-1.64
Sep-01	24	2	12.00	0.00	401	30	13.37	-0.14	-1.08
Oct-01					1709	73	23.41		
Nov-01					1264	181	6.98		
Dec-01					1242	44	28.23		
Jan-02					1595	57	27.98		
Feb-02					915	30	30.50		
Mar-02					550	26	21.15		
Apr-02					988	29	34.07		
May-02					664	21	31.62		
Jun-02					747	34	21.97		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

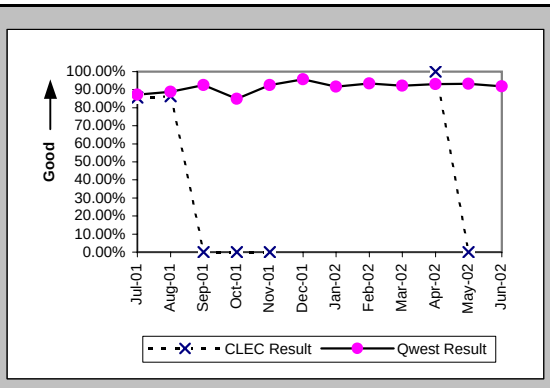
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					590	12	49.17		
Aug-01					501	13	38.54		
Sep-01					153	4	38.25		
Oct-01					121	2	60.50		
Nov-01					632	16	39.50		
Dec-01					160	6	26.67		
Jan-02					698	14	49.86		
Feb-02					364	7	52.00		
Mar-02					222	5	44.40		
Apr-02					288	6	48.00		
May-02					68	2	34.00		
Jun-02					13	1	13.00		



Checklist #14 - Resale - DS1 Installation

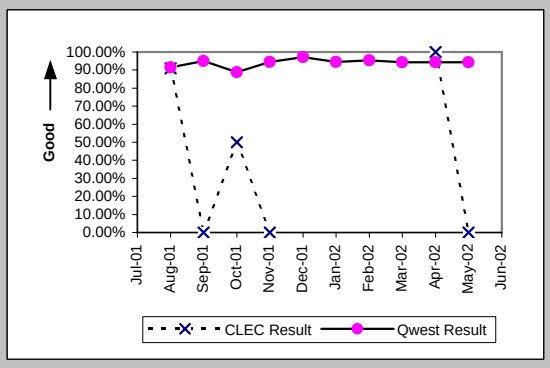
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	21	85.71%	34.99%	420	481	87.32%	0.26	-0.84
Aug-01	19	22	86.36%	34.32%	457	514	88.91%	0.41	-0.75
Sep-01	0	2	0.00%	0.00%	463	500	92.60%	2.8	0.7
Oct-01	0	2	0.00%	0.00%	472	556	84.89%	2.3	0.4
Nov-01	0	1	0.00%	0.00%	682	737	92.54%	1.79	0.09
Dec-01					618	645	95.81%		
Jan-02					556	607	91.60%		
Feb-02					621	664	93.52%		
Mar-02					462	501	92.22%		
Apr-02	2	2	100.00%	0.00%	432	464	93.10%	-0.38	-1.23
May-02	0	2	0.00%	0.00%	440	472	93.22%	2.86	0.74
Jun-02					391	426	91.78%		



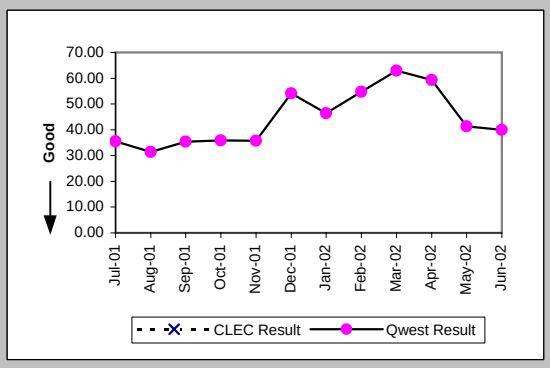
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	20	22	90.91%	28.75%	470	514	91.44%	0.15	-0.91
Sep-01	0	2	0.00%	0.00%	475	500	95.00%	3.05	0.85
Oct-01	1	2	50.00%	50.00%	494	556	88.85%	1.22	-0.26
Nov-01	0	1	0.00%	0.00%	697	737	94.57%	1.93	0.17
Dec-01					627	645	97.21%		
Jan-02					574	607	94.56%		
Feb-02					633	664	95.33%		
Mar-02					473	501	94.41%		
Apr-02	2	2	100.00%	0.00%	438	464	94.40%	-0.34	-1.21
May-02	0	2	0.00%	0.00%	445	472	94.28%	2.96	0.8
Jun-02									



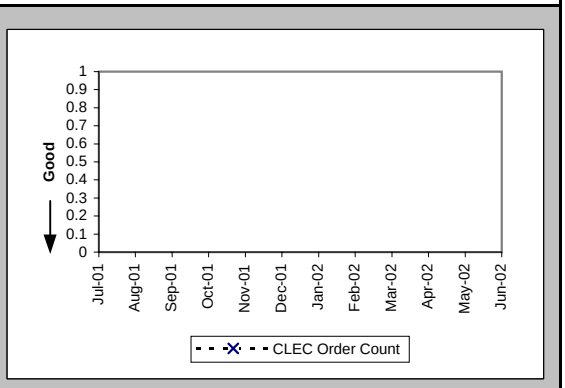
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5539	156	35.51		
Aug-01					4926	157	31.38		
Sep-01					5703	161	35.42		
Oct-01					6916	193	35.83		
Nov-01					7862	220	35.74		
Dec-01					3738	69	54.17		
Jan-02					4408	95	46.40		
Feb-02					5144	94	54.72		
Mar-02					4967	79	62.87		
Apr-02					4032	68	59.29		
May-02					3388	82	41.32		
Jun-02					3234	81	39.93		



Checklist #14 - Resale - DS1 Installation

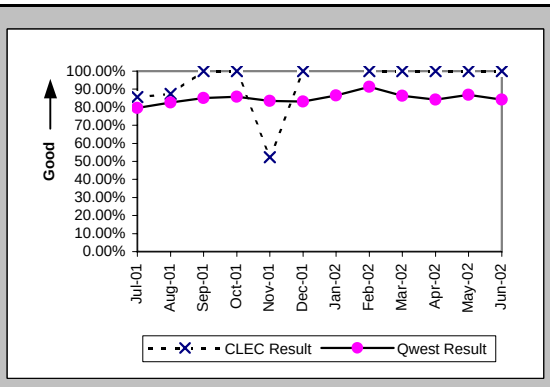
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

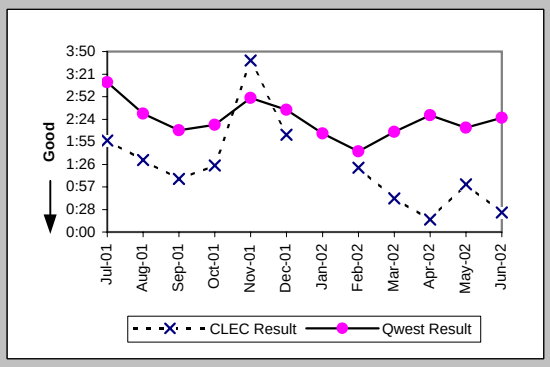
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	268	337	79.53%	-0.4	-1.24
Aug-01	7	8	87.50%	33.07%	266	322	82.61%	-0.36	-1.22
Sep-01	7	7	100.00%	0.00%	230	270	85.19%	-1.09	-1.66
Oct-01	6	6	100.00%	0.00%	314	366	85.79%	-0.99	-1.6
Nov-01	11	21	52.38%	49.94%	279	334	83.53%	3.17	0.93
Dec-01	2	2	100.00%	0.00%	228	274	83.21%	-0.63	-1.38
Jan-02					256	296	86.49%		
Feb-02	3	3	100.00%	0.00%	198	217	91.24%	-0.53	-1.32
Mar-02	5	5	100.00%	0.00%	233	270	86.30%	-0.88	-1.54
Apr-02	2	2	100.00%	0.00%	236	280	84.29%	-0.61	-1.37
May-02	3	3	100.00%	0.00%	240	276	86.96%	-0.67	-1.41
Jun-02	2	2	100.00%	0.00%	246	292	84.25%	-0.61	-1.37



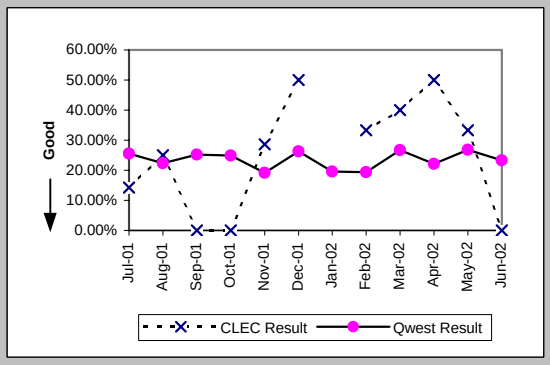
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13:39	7	1:57	3:07	1074:55	337	3:11	-0.51	-1.31
Aug-01	12:17	8	1:32	1:31	809:31	322	2:31	-0.98	-1.6
Sep-01	7:53	7	1:08	0:57	584:58	270	2:10	-0.96	-1.58
Oct-01	8:28	6	1:25	1:31	832:43	366	2:17	-0.56	-1.34
Nov-01	76:44	21	3:39	3:17	952:14	334	2:51	0.88	-0.46
Dec-01	4:08	2	2:04	2:33	714:01	274	2:36	-0.19	-1.11
Jan-02					623:35	296	2:06		
Feb-02	4:06	3	1:22	1:25	373:26	217	1:43	-0.26	-1.16
Mar-02	3:35	5	0:43	0:48	576:40	270	2:08	-1.1	-1.67
Apr-02	0:32	2	0:16	0:21	696:55	280	2:29	-1.14	-1.69
May-02	3:02	3	1:01	0:27	609:54	276	2:13	-0.82	-1.5
Jun-02	0:50	2	0:25	0:13	712:26	292	2:26	-0.57	-1.34



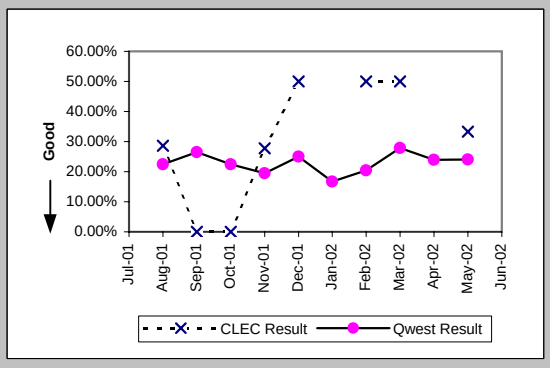
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	7	14.29%	34.99%	86	337	25.52%	-0.67	-1.41
Aug-01	2	8	25.00%	43.30%	72	322	22.36%	0.21	-0.87
Sep-01	0	7	0.00%	0.00%	68	270	25.19%	-1.52	-1.92
Oct-01	0	6	0.00%	0.00%	91	366	24.86%	-1.4	-1.85
Nov-01	6	21	28.57%	45.18%	64	334	19.16%	1.03	-0.38
Dec-01	1	2	50.00%	50.00%	72	274	26.28%	0.62	-0.62
Jan-02					58	296	19.59%		
Feb-02	1	3	33.33%	47.14%	42	217	19.35%	0.54	-0.67
Mar-02	2	5	40.00%	48.99%	72	270	26.67%	0.63	-0.62
Apr-02	1	2	50.00%	50.00%	62	280	22.14%	0.76	-0.54
May-02	1	3	33.33%	47.14%	74	276	26.81%	0.25	-0.85
Jun-02	0	2	0.00%	0.00%	68	292	23.29%	-0.78	-1.47



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

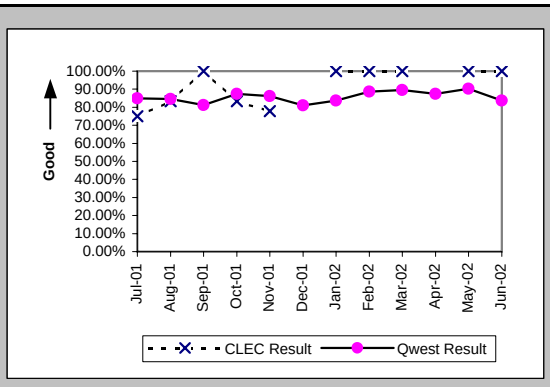
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	7	28.57%	45.18%	56	250	22.40%	0.39	-0.76
Sep-01	0	5	0.00%	0.00%	52	196	26.53%	-1.33	-1.81
Oct-01	0	2	0.00%	0.00%	59	263	22.43%	-0.76	-1.46
Nov-01	5	18	27.78%	44.79%	46	236	19.49%	0.83	-0.49
Dec-01	1	2	50.00%	50.00%	47	188	25.00%	0.66	-0.6
Jan-02					34	204	16.67%		
Feb-02	1	2	50.00%	50.00%	30	147	20.41%	0.81	-0.51
Mar-02	1	2	50.00%	50.00%	54	194	27.84%	0.57	-0.65
Apr-02					52	217	23.96%		
May-02	1	3	33.33%	47.14%	52	216	24.07%	0.35	-0.79
Jun-02									



Checklist #14 - Resale - DS1 Repair

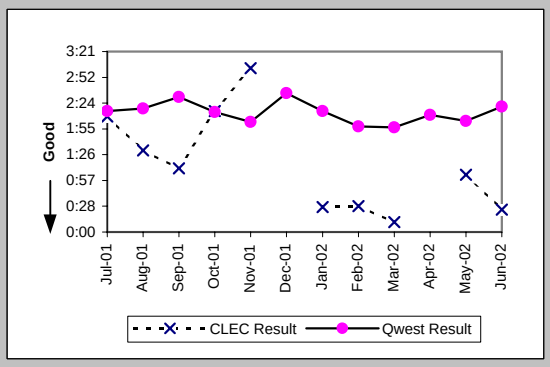
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	124	146	84.93%	0.5	-0.69
Aug-01	10	12	83.33%	37.27%	158	187	84.49%	0.14	-0.91
Sep-01	7	7	100.00%	0.00%	104	128	81.25%	-1.24	-1.75
Oct-01	5	6	83.33%	37.27%	166	190	87.37%	0.31	-0.81
Nov-01	7	9	77.78%	41.57%	167	194	86.08%	0.68	-0.59
Dec-01					133	164	81.10%		
Jan-02	11	11	100.00%	0.00%	113	135	83.70%	-1.41	-1.86
Feb-02	3	3	100.00%	0.00%	101	114	88.60%	-0.61	-1.37
Mar-02	3	3	100.00%	0.00%	120	134	89.55%	-0.59	-1.36
Apr-02					124	142	87.32%		
May-02	5	5	100.00%	0.00%	138	153	90.20%	-0.73	-1.44
Jun-02	2	2	100.00%	0.00%	139	166	83.73%	-0.62	-1.38



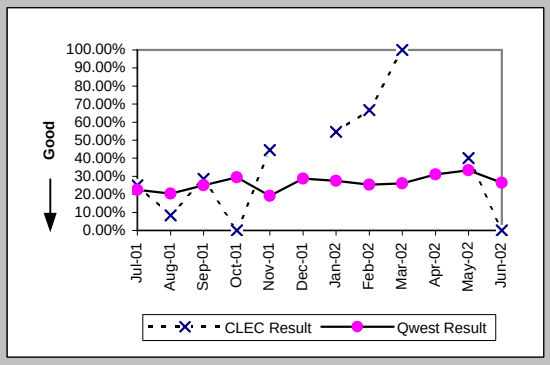
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8:37	4	2:09	2:21	329:09	146	2:15	-0.06	-1.03
Aug-01	18:09	12	1:31	2:00	429:05	187	2:18	-0.73	-1.44
Sep-01	8:18	7	1:11	1:25	322:13	128	2:31	-0.97	-1.59
Oct-01	13:30	6	2:15	4:46	423:32	190	2:14	0.2	-0.88
Nov-01	27:28	9	3:03	3:47	398:15	194	2:03	1.03	-0.38
Dec-01					423:41	164	2:35		
Jan-02	5:05	11	0:28	0:27	303:13	135	2:15	-2.05	-2.25
Feb-02	1:27	3	0:29	0:40	224:49	114	1:58	-1.01	-1.61
Mar-02	0:33	3	0:11	0:08	261:55	134	1:57	-1.25	-1.76
Apr-02					309:01	142	2:11		
May-02	5:18	5	1:04	1:04	316:50	153	2:04	-0.87	-1.53
Jun-02	0:49	2	0:25	0:29	387:14	166	2:20	-0.97	-1.59



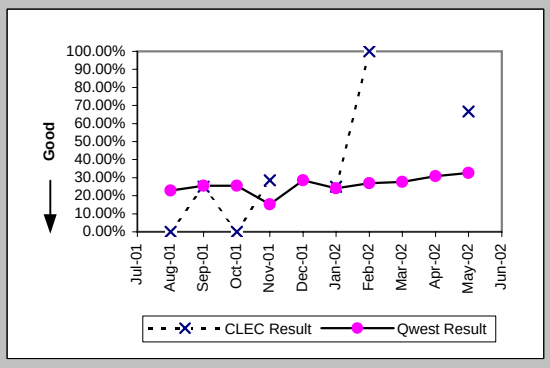
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	4	25.00%	43.30%	33	146	22.60%	0.13	-0.92
Aug-01	1	12	8.33%	27.64%	38	187	20.32%	-1	-1.61
Sep-01	2	7	28.57%	45.18%	32	128	25.00%	0.22	-0.87
Oct-01	0	6	0.00%	0.00%	56	190	29.47%	-1.56	-1.95
Nov-01	4	9	44.44%	49.69%	37	194	19.07%	1.68	0.02
Dec-01					47	164	28.66%		
Jan-02	6	11	54.55%	49.79%	37	135	27.41%	1.79	0.09
Feb-02	2	3	66.67%	47.14%	29	114	25.44%	1.35	-0.18
Mar-02	3	3	100.00%	0.00%	35	134	26.12%	2.41	0.46
Apr-02					44	142	30.99%		
May-02	2	5	40.00%	48.99%	51	153	33.33%	0.3	-0.82
Jun-02	0	2	0.00%	0.00%	44	166	26.51%	-0.84	-1.51



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

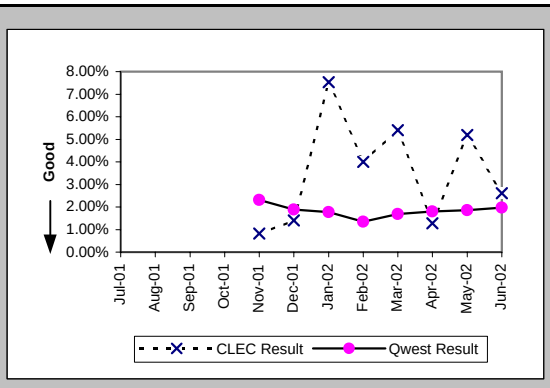
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	6	0.00%	0.00%	27	118	22.88%	-1.3	-1.79
Sep-01	1	4	25.00%	43.30%	23	90	25.56%	-0.02	-1.02
Oct-01	0	1	0.00%	0.00%	33	129	25.58%	-0.58	-1.36
Nov-01	2	7	28.57%	45.18%	19	124	15.32%	0.86	-0.47
Dec-01					34	119	28.57%		
Jan-02	1	4	25.00%	43.30%	22	91	24.18%	0.05	-0.97
Feb-02	1	1	100.00%	0.00%	21	78	26.92%	1.1	-0.33
Mar-02					24	87	27.59%		
Apr-02					33	107	30.84%		
May-02	2	3	66.67%	47.14%	34	104	32.69%	1.07	-0.35
Jun-02									



Checklist #14 - Resale - DS1 Repair

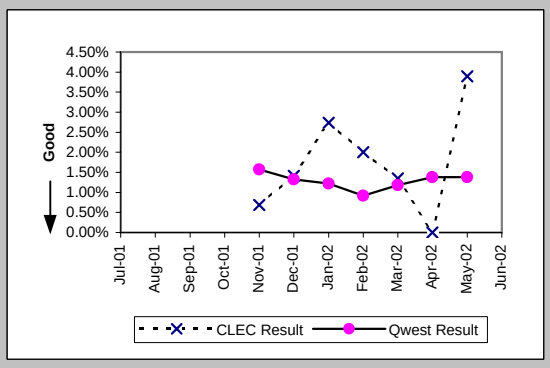
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	30	3637	0.82%	9.04%	528	22874	2.31%	-5.53	-4.36
Dec-01	2	142	1.41%	11.78%	438	23202	1.89%	-0.42	-1.25
Jan-02	11	146	7.53%	26.39%	431	24219	1.78%	3.95	1.4
Feb-02	6	150	4.00%	19.60%	331	24442	1.35%	2.31	0.4
Mar-02	8	148	5.41%	22.61%	404	23859	1.69%	2.82	0.72
Apr-02	2	157	1.27%	11.21%	422	23438	1.80%	-0.49	-1.3
May-02	8	154	5.19%	22.19%	429	23164	1.85%	2.56	0.56
Jun-02	4	153	2.61%	15.96%	458	23283	1.97%	0.61	-0.63



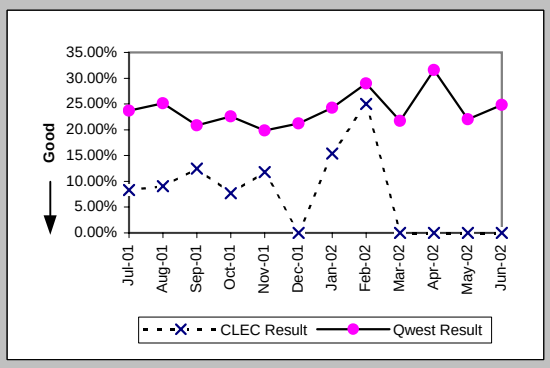
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	25	3637	0.69%	8.26%	360	22874	1.57%	-3.99	-3.43
Dec-01	2	142	1.41%	11.78%	307	23202	1.32%	0.18	-0.89
Jan-02	4	146	2.74%	16.32%	295	24219	1.22%	1.49	-0.09
Feb-02	3	150	2.00%	14.00%	225	24442	0.92%	1.25	-0.24
Mar-02	2	148	1.35%	11.55%	281	23859	1.18%	0.28	-0.83
Apr-02	0	157	0.00%	0.00%	324	23438	1.38%	-1.48	-1.9
May-02	6	154	3.90%	19.35%	320	23164	1.38%	2.23	0.35
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

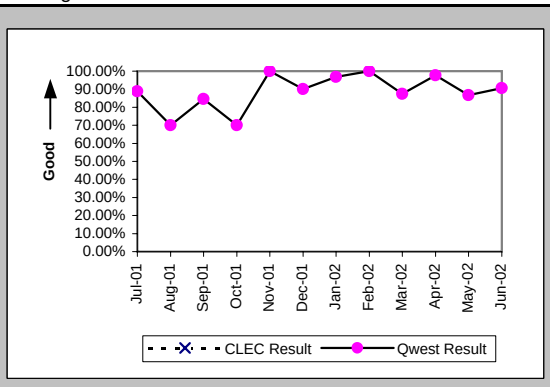
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	12	8.33%	27.64%	150	633	23.70%	-1.24	-1.75
Aug-01	2	22	9.09%	28.75%	171	680	25.15%	-1.71	-2.04
Sep-01	2	16	12.50%	33.07%	105	503	20.87%	-0.81	-1.49
Oct-01	1	13	7.69%	26.65%	162	718	22.56%	-1.27	-1.77
Nov-01	4	34	11.76%	32.22%	131	659	19.88%	-1.16	-1.7
Dec-01	0	2	0.00%	0.00%	118	556	21.22%	-0.73	-1.45
Jan-02	2	13	15.38%	36.08%	138	569	24.25%	-0.74	-1.45
Feb-02	2	8	25.00%	43.30%	135	466	28.97%	-0.25	-1.15
Mar-02	0	8	0.00%	0.00%	112	516	21.71%	-1.48	-1.9
Apr-02	0	2	0.00%	0.00%	195	617	31.60%	-0.96	-1.58
May-02	0	8	0.00%	0.00%	121	550	22.00%	-1.49	-1.91
Jun-02	0	4	0.00%	0.00%	151	609	24.79%	-1.14	-1.7



Checklist #14 - Resale - Installation for DS3 and Higher

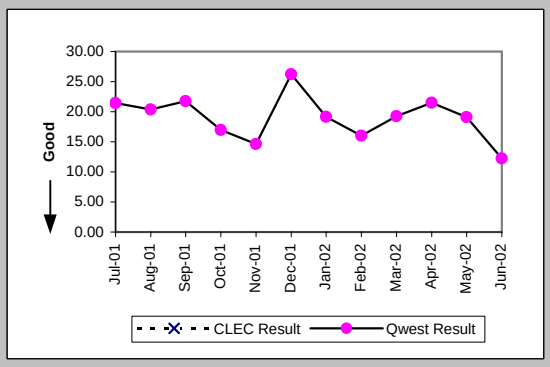
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%		
Aug-01					7	10	70.00%		
Sep-01					22	26	84.62%		
Oct-01					14	20	70.00%		
Nov-01					9	9	100.00%		
Dec-01					9	10	90.00%		
Jan-02					31	32	96.88%		
Feb-02					10	10	100.00%		
Mar-02					7	8	87.50%		
Apr-02					41	42	97.62%		
May-02					26	30	86.67%		
Jun-02					29	32	90.63%		



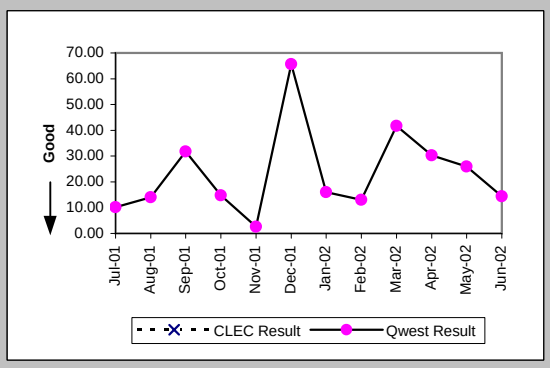
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					792	37	21.41		
Aug-01					570	28	20.36		
Sep-01					1175	54	21.76		
Oct-01					899	53	16.96		
Nov-01					498	34	14.65		
Dec-01					472	18	26.22		
Jan-02					842	44	19.14		
Feb-02					320	20	16.00		
Mar-02					250	13	19.23		
Apr-02					1096	51	21.49		
May-02					784	41	19.12		
Jun-02					514	42	12.24		



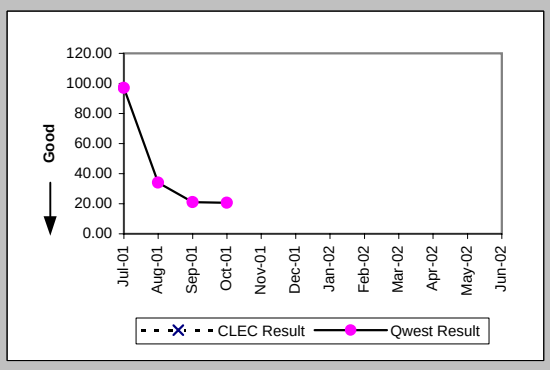
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	9	10.22		
Aug-01					154	11	14.00		
Sep-01					413	13	31.77		
Oct-01					89	6	14.83		
Nov-01					66	25	2.64		
Dec-01					197	3	65.67		
Jan-02					64	4	16.00		
Feb-02					13	1	13.00		
Mar-02					125	3	41.67		
Apr-02					91	3	30.33		
May-02					208	8	26.00		
Jun-02					72	5	14.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

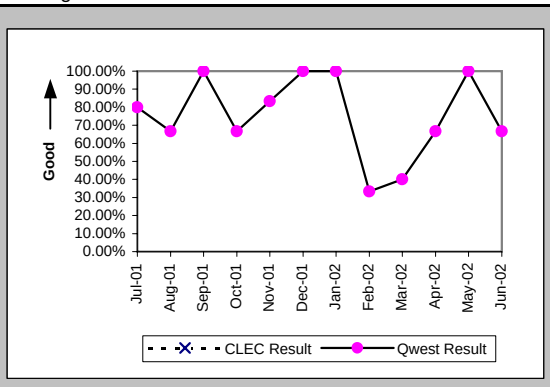
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					97	1	97.00		
Aug-01					34	1	34.00		
Sep-01					21	1	21.00		
Oct-01					124	6	20.67		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

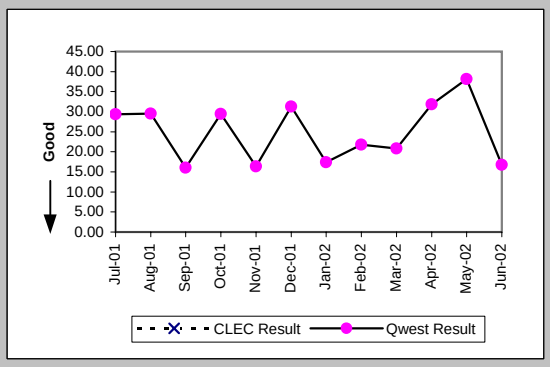
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	5	80.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					4	4	100.00%		
Jan-02					4	4	100.00%		
Feb-02					2	6	33.33%		
Mar-02					2	5	40.00%		
Apr-02					4	6	66.67%		
May-02					3	3	100.00%		
Jun-02					2	3	66.67%		



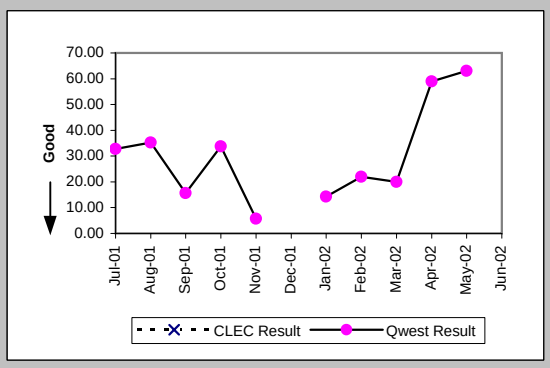
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					294	10	29.40		
Aug-01					266	9	29.56		
Sep-01					128	8	16.00		
Oct-01					324	11	29.45		
Nov-01					196	12	16.33		
Dec-01					125	4	31.25		
Jan-02					139	8	17.38		
Feb-02					218	10	21.80		
Mar-02					104	5	20.80		
Apr-02					350	11	31.82		
May-02					229	6	38.17		
Jun-02					67	4	16.75		



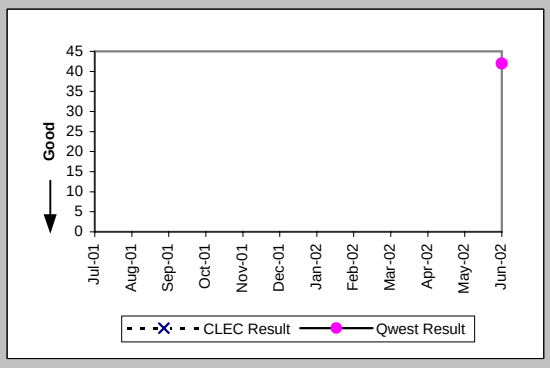
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					131	4	32.75		
Aug-01					176	5	35.20		
Sep-01					47	3	15.67		
Oct-01					135	4	33.75		
Nov-01					40	7	5.71		
Dec-01									
Jan-02					43	3	14.33		
Feb-02					88	4	22.00		
Mar-02					60	3	20.00		
Apr-02					177	3	59.00		
May-02					126	2	63.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

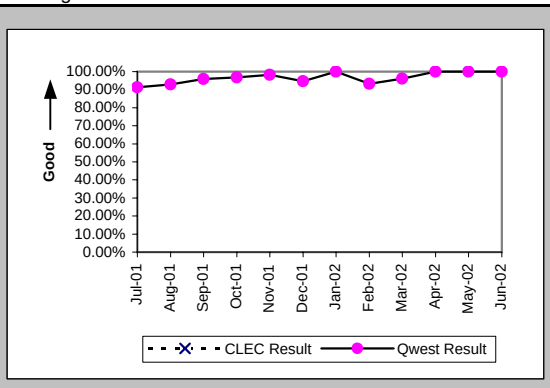
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Checklist #14 - Resale - Installation for DS3 and Higher

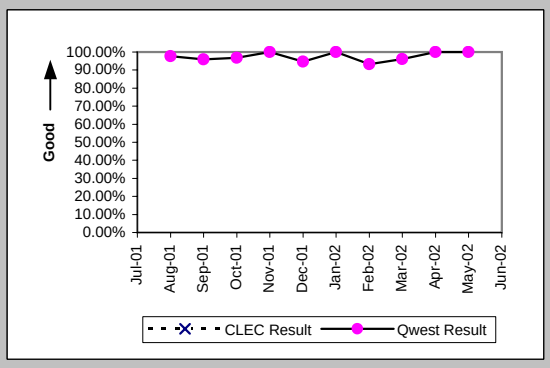
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	46	91.30%		
Aug-01					39	42	92.86%		
Sep-01					48	50	96.00%		
Oct-01					61	63	96.83%		
Nov-01					54	55	98.18%		
Dec-01					35	37	94.59%		
Jan-02					43	43	100.00%		
Feb-02					42	45	93.33%		
Mar-02					25	26	96.15%		
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02					47	47	100.00%		



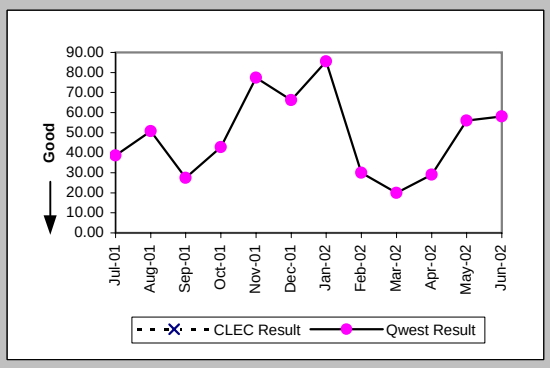
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					41	42	97.62%		
Sep-01					48	50	96.00%		
Oct-01					61	63	96.83%		
Nov-01					55	55	100.00%		
Dec-01					35	37	94.59%		
Jan-02					43	43	100.00%		
Feb-02					42	45	93.33%		
Mar-02					25	26	96.15%		
Apr-02					41	41	100.00%		
May-02					55	55	100.00%		
Jun-02									



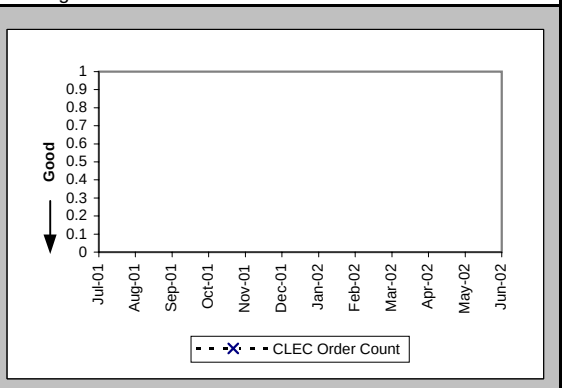
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					849	22	38.59		
Aug-01					862	17	50.71		
Sep-01					657	24	27.38		
Oct-01					684	16	42.75		
Nov-01					697	9	77.44		
Dec-01					729	11	66.27		
Jan-02					428	5	85.60		
Feb-02					180	6	30.00		
Mar-02					159	8	19.88		
Apr-02					290	10	29.00		
May-02					617	11	56.09		
Jun-02					639	11	58.09		



Checklist #14 - Resale - Installation for DS3 and Higher

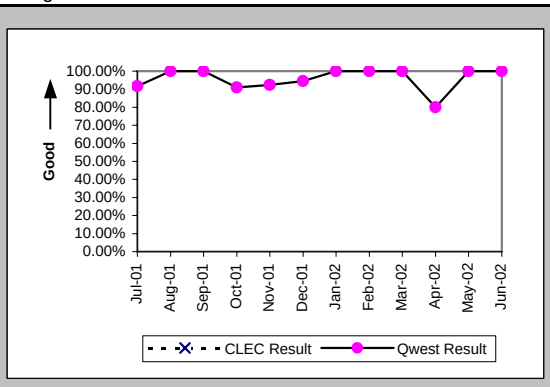
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

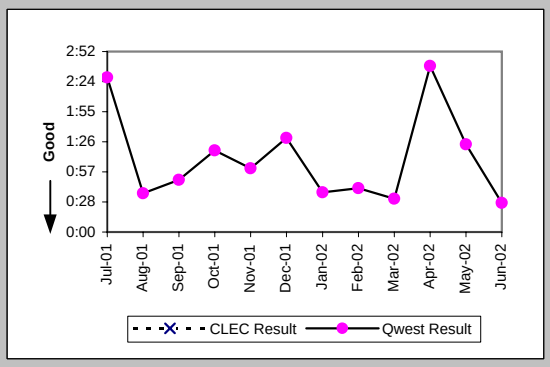
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	91.67%		
Aug-01					5	5	100.00%		
Sep-01					15	15	100.00%		
Oct-01					10	11	90.91%		
Nov-01					12	13	92.31%		
Dec-01					17	18	94.44%		
Jan-02					14	14	100.00%		
Feb-02					9	9	100.00%		
Mar-02					12	12	100.00%		
Apr-02					4	5	80.00%		
May-02					8	8	100.00%		
Jun-02					14	14	100.00%		



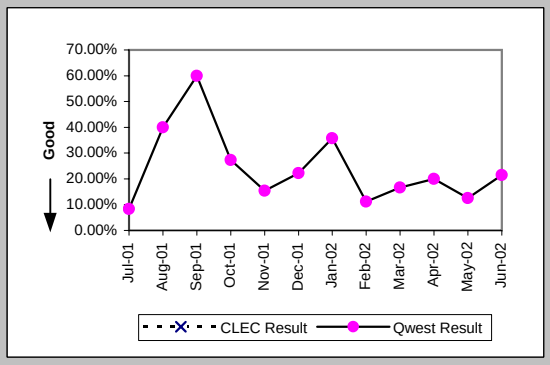
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29:41	12	2:28		
Aug-01					3:07	5	0:37		
Sep-01					12:27	15	0:50		
Oct-01					14:20	11	1:18		
Nov-01					13:18	13	1:01		
Dec-01					26:59	18	1:30		
Jan-02					8:46	14	0:38		
Feb-02					6:20	9	0:42		
Mar-02					6:20	12	0:32		
Apr-02					13:17	5	2:39		
May-02					11:14	8	1:24		
Jun-02					6:29	14	0:28		



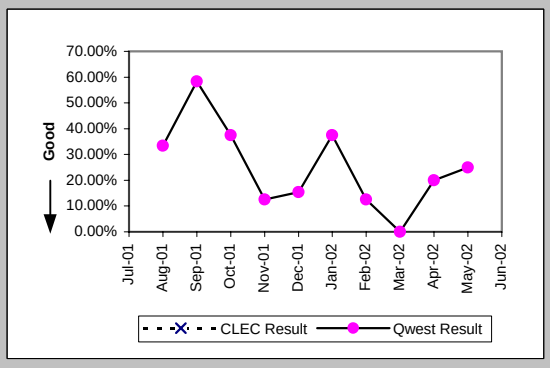
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	12	8.33%		
Aug-01					2	5	40.00%		
Sep-01					9	15	60.00%		
Oct-01					3	11	27.27%		
Nov-01					2	13	15.38%		
Dec-01					4	18	22.22%		
Jan-02					5	14	35.71%		
Feb-02					1	9	11.11%		
Mar-02					2	12	16.67%		
Apr-02					1	5	20.00%		
May-02					1	8	12.50%		
Jun-02					3	14	21.43%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

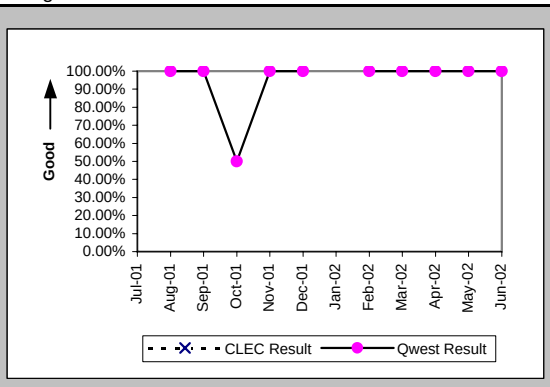
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					7	12	58.33%		
Oct-01					3	8	37.50%		
Nov-01					1	8	12.50%		
Dec-01					2	13	15.38%		
Jan-02					3	8	37.50%		
Feb-02					1	8	12.50%		
Mar-02					0	6	0.00%		
Apr-02					1	5	20.00%		
May-02					1	4	25.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

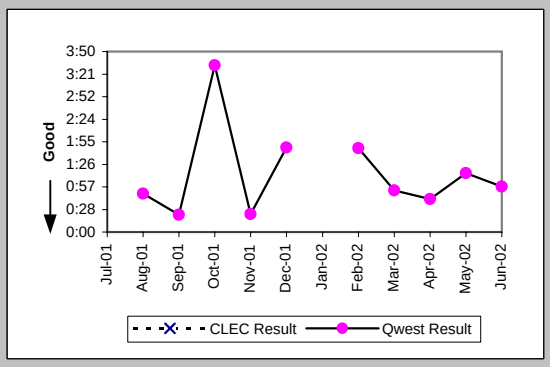
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	4	50.00%		
Nov-01					2	2	100.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					3	3	100.00%		
Mar-02					5	5	100.00%		
Apr-02					2	2	100.00%		
May-02					4	4	100.00%		
Jun-02					2	2	100.00%		



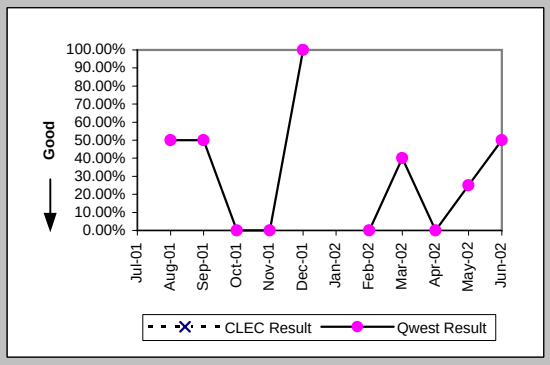
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3:17	4	0:49		
Sep-01					0:45	2	0:22		
Oct-01					14:12	4	3:33		
Nov-01					0:46	2	0:23		
Dec-01					1:48	1	1:48		
Jan-02									
Feb-02					5:22	3	1:47		
Mar-02					4:26	5	0:53		
Apr-02					1:23	2	0:42		
May-02					5:02	4	1:15		
Jun-02					1:56	2	0:58		



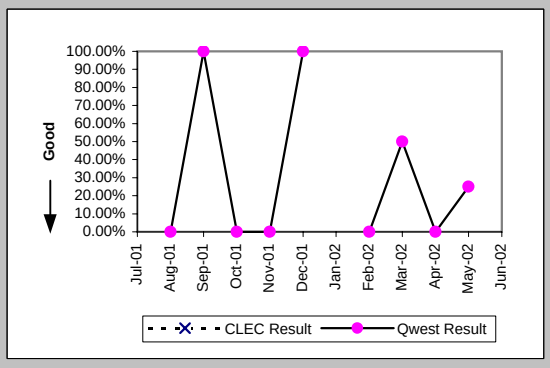
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	4	50.00%		
Sep-01					1	2	50.00%		
Oct-01					0	4	0.00%		
Nov-01					0	2	0.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	3	0.00%		
Mar-02					2	5	40.00%		
Apr-02					0	2	0.00%		
May-02					1	4	25.00%		
Jun-02					1	2	50.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

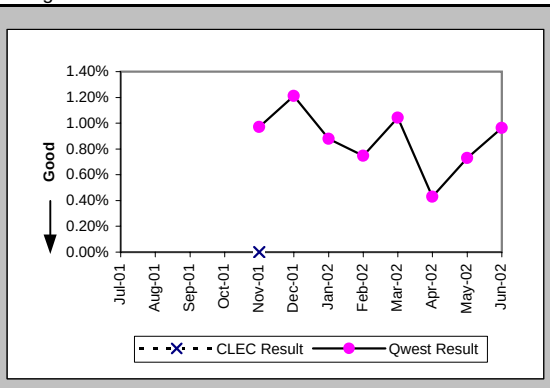
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	2	0.00%		
Sep-01					1	1	100.00%		
Oct-01					0	3	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02									
Feb-02					0	2	0.00%		
Mar-02					1	2	50.00%		
Apr-02					0	1	0.00%		
May-02					1	4	25.00%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

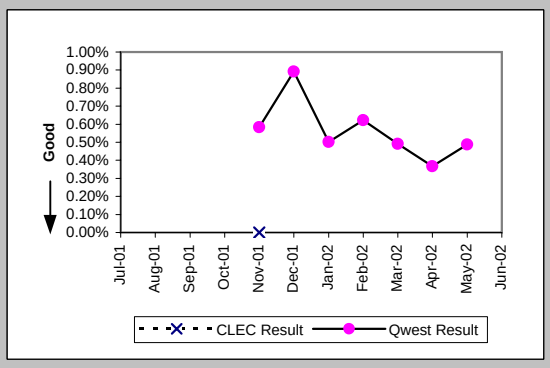
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	36	0.00%	0.00%	15	1545	0.97%	-0.59	-1.36
Dec-01					19	1569	1.21%		
Jan-02					14	1594	0.88%		
Feb-02					12	1607	0.75%		
Mar-02					17	1631	1.04%		
Apr-02					7	1633	0.43%		
May-02					12	1642	0.73%		
Jun-02					16	1660	0.96%		



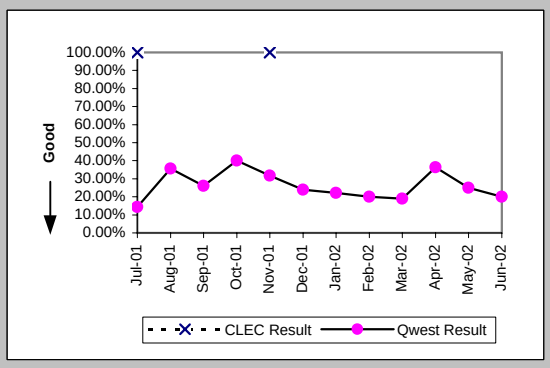
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	36	0.00%	0.00%	9	1545	0.58%	-0.45	-1.28
Dec-01					14	1569	0.89%		
Jan-02					8	1594	0.50%		
Feb-02					10	1607	0.62%		
Mar-02					8	1631	0.49%		
Apr-02					6	1633	0.37%		
May-02					8	1642	0.49%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

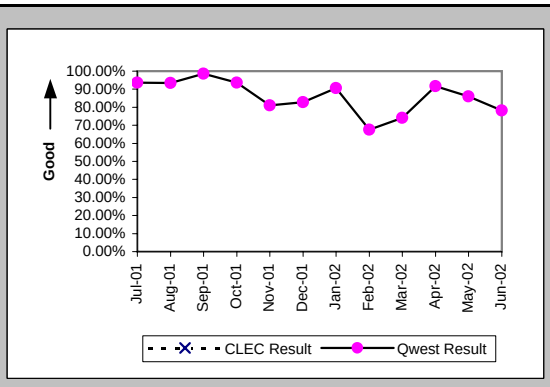
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	2	14	14.29%	1.34	-0.18
Aug-01					5	14	35.71%		
Sep-01					6	23	26.09%		
Oct-01					10	25	40.00%		
Nov-01	1	1	100.00%	0.00%	7	22	31.82%	0.96	-0.41
Dec-01					6	25	24.00%		
Jan-02					4	18	22.22%		
Feb-02					3	15	20.00%		
Mar-02					4	21	19.05%		
Apr-02					4	11	36.36%		
May-02					4	16	25.00%		
Jun-02					4	20	20.00%		



Checklist #14 - Resale - Frame Relay Installation

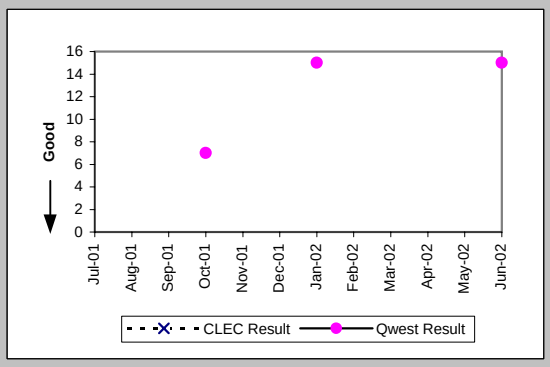
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29	31	93.55%		
Aug-01					43	46	93.48%		
Sep-01					73	74	98.65%		
Oct-01					44	47	93.62%		
Nov-01					17	21	80.95%		
Dec-01					24	29	82.76%		
Jan-02					48	53	90.57%		
Feb-02					25	37	67.57%		
Mar-02					20	27	74.07%		
Apr-02					33	36	91.67%		
May-02					37	43	86.05%		
Jun-02					18	23	78.26%		



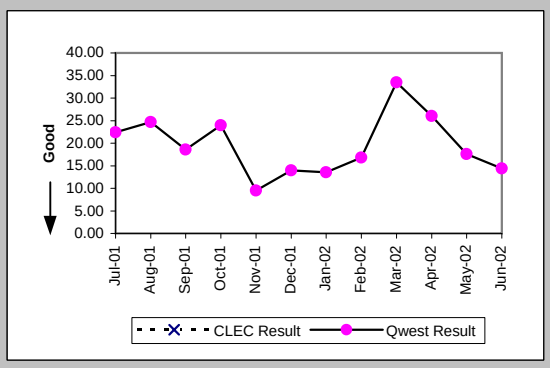
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					7	1	7.00		
Nov-01									
Dec-01									
Jan-02					30	2	15.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					15	1	15.00		



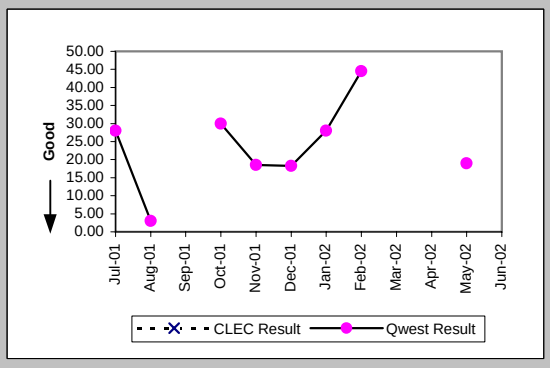
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					358	16	22.38		
Aug-01					74	3	24.67		
Sep-01					260	14	18.57		
Oct-01					336	14	24.00		
Nov-01					199	21	9.48		
Dec-01					98	7	14.00		
Jan-02					122	9	13.56		
Feb-02					185	11	16.82		
Mar-02					301	9	33.44		
Apr-02					78	3	26.00		
May-02					158	9	17.56		
Jun-02					72	5	14.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

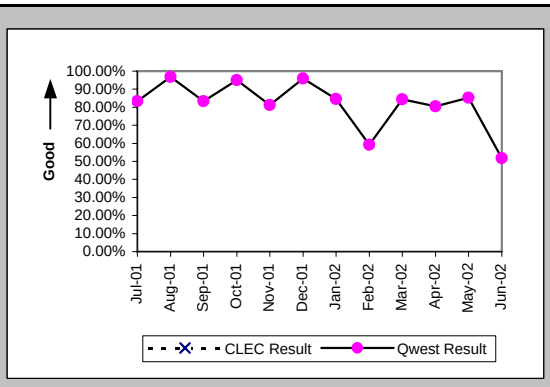
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	1	28.00		
Aug-01					3	1	3.00		
Sep-01									
Oct-01					30	1	30.00		
Nov-01					37	2	18.50		
Dec-01					73	4	18.25		
Jan-02					56	2	28.00		
Feb-02					89	2	44.50		
Mar-02									
Apr-02									
May-02					19	1	19.00		
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

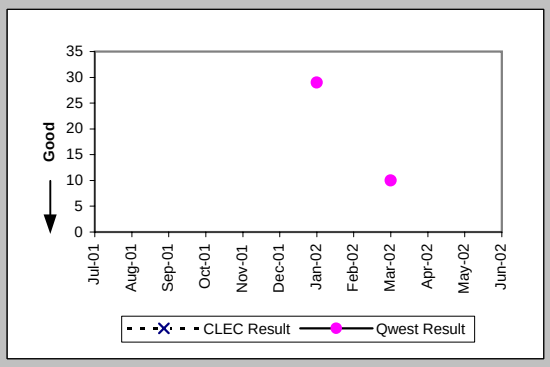
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	24	83.33%		
Aug-01					30	31	96.77%		
Sep-01					30	36	83.33%		
Oct-01					38	40	95.00%		
Nov-01					13	16	81.25%		
Dec-01					24	25	96.00%		
Jan-02					22	26	84.62%		
Feb-02					16	27	59.26%		
Mar-02					27	32	84.38%		
Apr-02					29	36	80.56%		
May-02					29	34	85.29%		
Jun-02					14	27	51.85%		



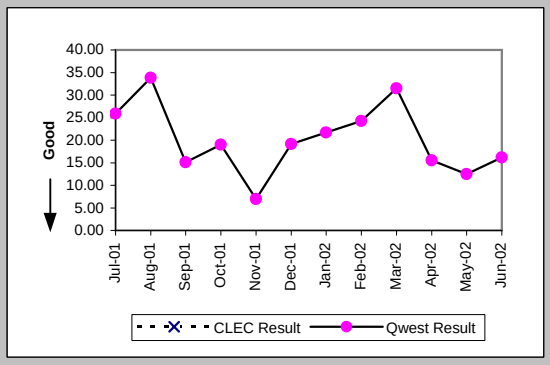
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					29	1	29.00		
Feb-02									
Mar-02					10	1	10.00		
Apr-02									
May-02									
Jun-02									



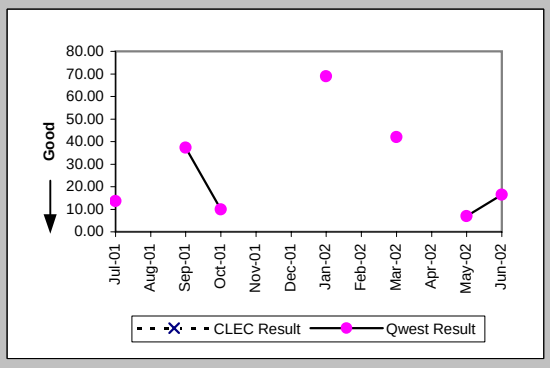
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					285	11	25.91		
Aug-01					203	6	33.83		
Sep-01					136	9	15.11		
Oct-01					133	7	19.00		
Nov-01					111	16	6.94		
Dec-01					134	7	19.14		
Jan-02					239	11	21.73		
Feb-02					267	11	24.27		
Mar-02					126	4	31.50		
Apr-02					124	8	15.50		
May-02					50	4	12.50		
Jun-02					243	15	16.20		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

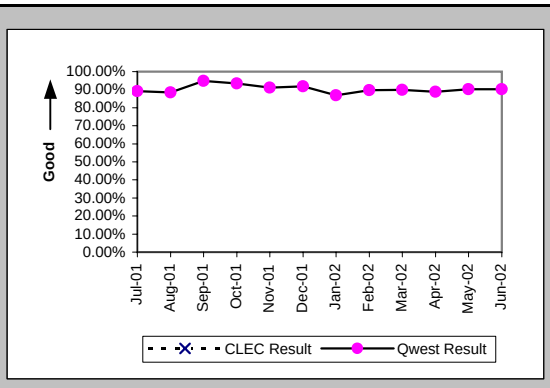
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	3	13.67		
Aug-01									
Sep-01					149	4	37.25		
Oct-01					10	1	10.00		
Nov-01									
Dec-01									
Jan-02					69	1	69.00		
Feb-02									
Mar-02					42	1	42.00		
Apr-02									
May-02					14	2	7.00		
Jun-02					33	2	16.50		



Checklist #14 - Resale - Frame Relay Installation

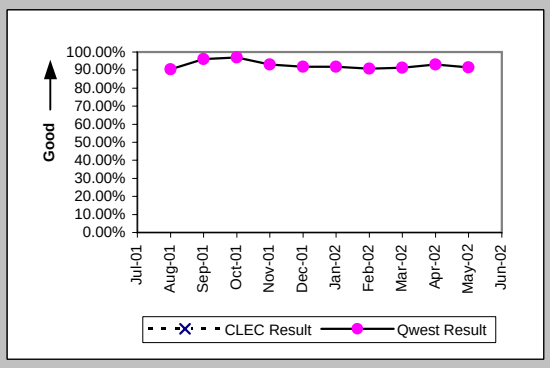
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	93	89.25%		
Aug-01					92	104	88.46%		
Sep-01					149	157	94.90%		
Oct-01					157	168	93.45%		
Nov-01					93	102	91.18%		
Dec-01					67	73	91.78%		
Jan-02					86	99	86.87%		
Feb-02					87	97	89.69%		
Mar-02					62	69	89.86%		
Apr-02					64	72	88.89%		
May-02					74	82	90.24%		
Jun-02					65	72	90.28%		



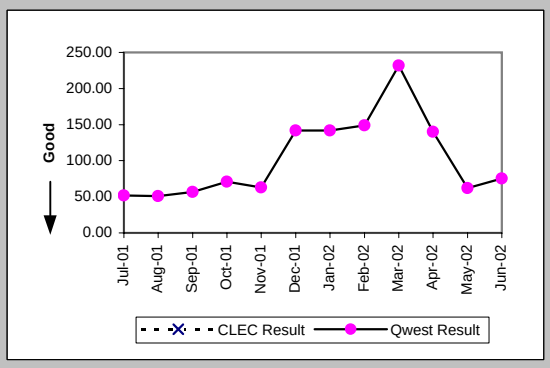
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					94	104	90.38%		
Sep-01					151	157	96.18%		
Oct-01					163	168	97.02%		
Nov-01					95	102	93.14%		
Dec-01					67	73	91.78%		
Jan-02					91	99	91.92%		
Feb-02					88	97	90.72%		
Mar-02					63	69	91.30%		
Apr-02					67	72	93.06%		
May-02					75	82	91.46%		
Jun-02									



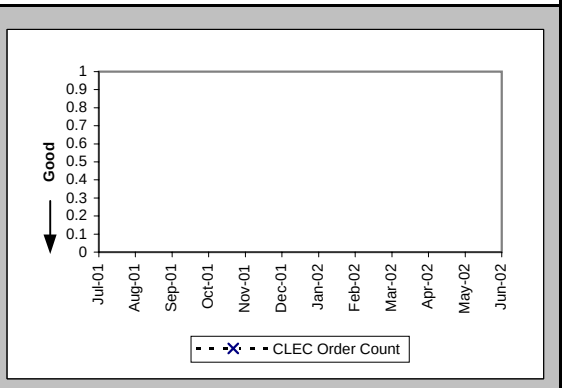
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1559	30	51.97		
Aug-01					1935	38	50.92		
Sep-01					1640	29	56.55		
Oct-01					2061	29	71.07		
Nov-01					2400	38	63.16		
Dec-01					1843	13	141.77		
Jan-02					2125	15	141.67		
Feb-02					2386	16	149.12		
Mar-02					2088	9	232.00		
Apr-02					1962	14	140.14		
May-02					1550	25	62.00		
Jun-02					1809	24	75.38		



Checklist #14 - Resale - Frame Relay Installation

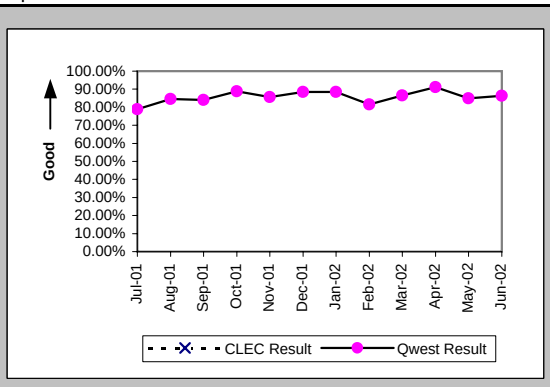
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

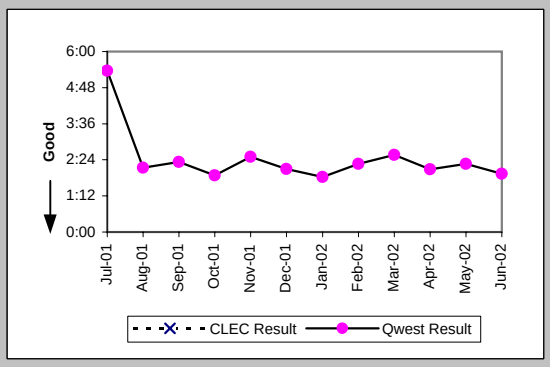
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					86	109	78.90%		
Aug-01					82	97	84.54%		
Sep-01					58	69	84.06%		
Oct-01					72	81	88.89%		
Nov-01					83	97	85.57%		
Dec-01					69	78	88.46%		
Jan-02					69	78	88.46%		
Feb-02					62	76	81.58%		
Mar-02					58	67	86.57%		
Apr-02					62	68	91.18%		
May-02					56	66	84.85%		
Jun-02					63	73	86.30%		



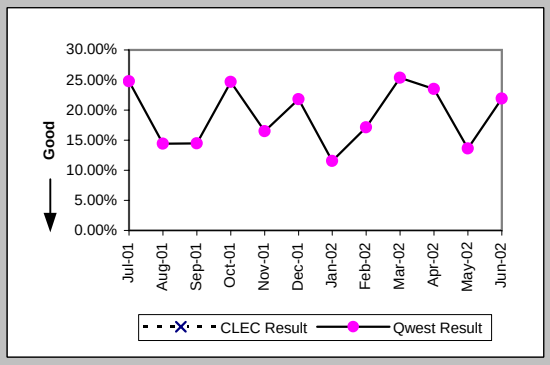
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					585:00	109	5:22		
Aug-01					207:09	97	2:08		
Sep-01					161:18	69	2:20		
Oct-01					152:03	81	1:53		
Nov-01					242:28	97	2:30		
Dec-01					163:34	78	2:06		
Jan-02					142:30	78	1:50		
Feb-02					171:55	76	2:16		
Mar-02					171:54	67	2:34		
Apr-02					141:49	68	2:05		
May-02					149:48	66	2:16		
Jun-02					140:43	73	1:56		



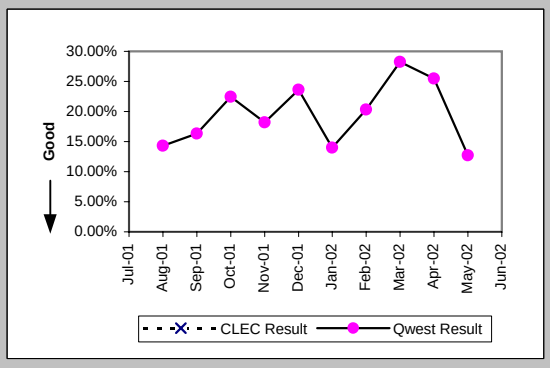
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	109	24.77%		
Aug-01					14	97	14.43%		
Sep-01					10	69	14.49%		
Oct-01					20	81	24.69%		
Nov-01					16	97	16.49%		
Dec-01					17	78	21.79%		
Jan-02					9	78	11.54%		
Feb-02					13	76	17.11%		
Mar-02					17	67	25.37%		
Apr-02					16	68	23.53%		
May-02					9	66	13.64%		
Jun-02					16	73	21.92%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

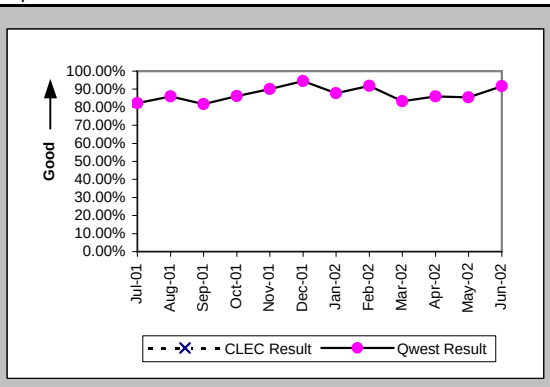
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					10	70	14.29%		
Sep-01					8	49	16.33%		
Oct-01					11	49	22.45%		
Nov-01					12	66	18.18%		
Dec-01					13	55	23.64%		
Jan-02					7	50	14.00%		
Feb-02					12	59	20.34%		
Mar-02					13	46	28.26%		
Apr-02					13	51	25.49%		
May-02					7	55	12.73%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

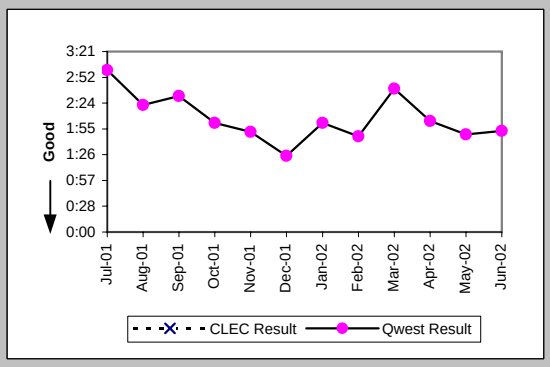
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	73	82.19%		
Aug-01					68	79	86.08%		
Sep-01					54	66	81.82%		
Oct-01					56	65	86.15%		
Nov-01					54	60	90.00%		
Dec-01					69	73	94.52%		
Jan-02					65	74	87.84%		
Feb-02					45	49	91.84%		
Mar-02					35	42	83.33%		
Apr-02					43	50	86.00%		
May-02					47	55	85.45%		
Jun-02					44	48	91.67%		



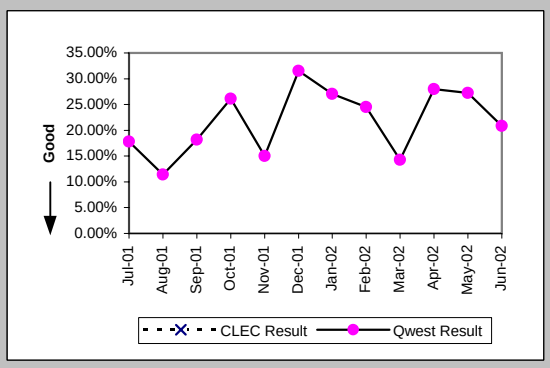
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					220:22	73	3:01		
Aug-01					186:55	79	2:22		
Sep-01					166:43	66	2:32		
Oct-01					131:52	65	2:02		
Nov-01					112:12	60	1:52		
Dec-01					103:29	73	1:25		
Jan-02					149:59	74	2:02		
Feb-02					87:09	49	1:47		
Mar-02					111:51	42	2:40		
Apr-02					103:13	50	2:04		
May-02					100:08	55	1:49		
Jun-02					90:41	48	1:53		



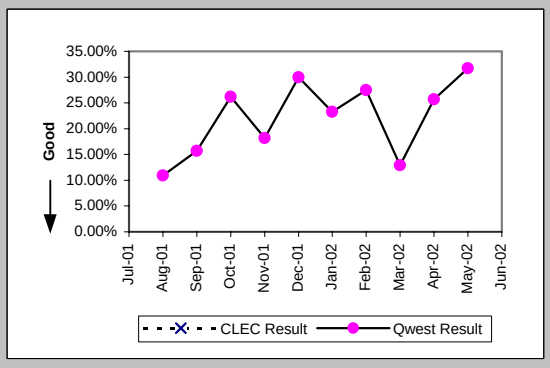
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	73	17.81%		
Aug-01					9	79	11.39%		
Sep-01					12	66	18.18%		
Oct-01					17	65	26.15%		
Nov-01					9	60	15.00%		
Dec-01					23	73	31.51%		
Jan-02					20	74	27.03%		
Feb-02					12	49	24.49%		
Mar-02					6	42	14.29%		
Apr-02					14	50	28.00%		
May-02					15	55	27.27%		
Jun-02					10	48	20.83%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

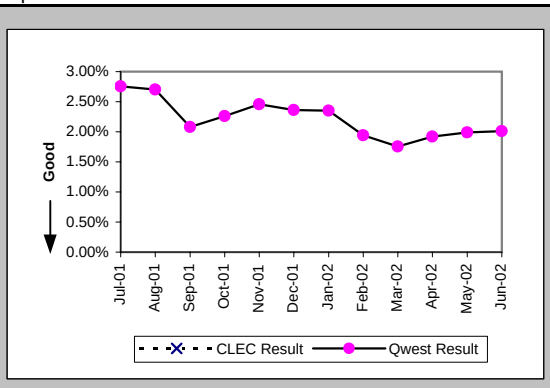
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					6	55	10.91%		
Sep-01					8	51	15.69%		
Oct-01					11	42	26.19%		
Nov-01					8	44	18.18%		
Dec-01					15	50	30.00%		
Jan-02					10	43	23.26%		
Feb-02					11	40	27.50%		
Mar-02					4	31	12.90%		
Apr-02					9	35	25.71%		
May-02					13	41	31.71%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

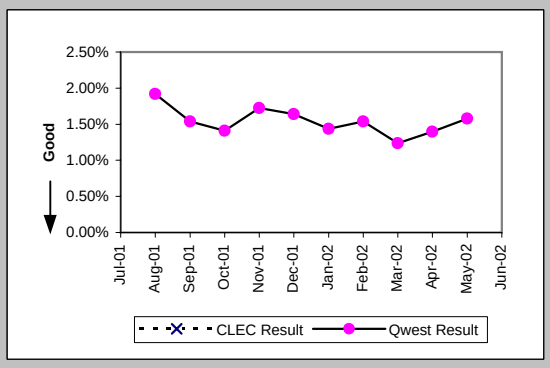
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

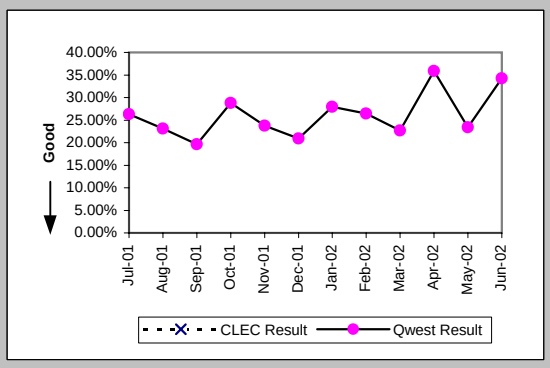
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					182	6601	2.76%		
Aug-01					176	6516	2.70%		
Sep-01					135	6493	2.08%		
Oct-01					146	6452	2.26%		
Nov-01					157	6386	2.46%		
Dec-01					151	6400	2.36%		
Jan-02					152	6466	2.35%		
Feb-02					125	6434	1.94%		
Mar-02					109	6216	1.75%		
Apr-02					118	6151	1.92%		
May-02					121	6088	1.99%		
Jun-02					121	6021	2.01%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					125	6516	1.92%		
Sep-01					100	6493	1.54%		
Oct-01					91	6452	1.41%		
Nov-01					110	6386	1.72%		
Dec-01					105	6400	1.64%		
Jan-02					93	6466	1.44%		
Feb-02					99	6434	1.54%		
Mar-02					77	6216	1.24%		
Apr-02					86	6151	1.40%		
May-02					96	6088	1.58%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					65	247	26.32%		
Aug-01					53	229	23.14%		
Sep-01					33	168	19.64%		
Oct-01					59	205	28.78%		
Nov-01					49	206	23.79%		
Dec-01					40	191	20.94%		
Jan-02					59	211	27.96%		
Feb-02					45	170	26.47%		
Mar-02					32	141	22.70%		
Apr-02					66	184	35.87%		
May-02					37	158	23.42%		
Jun-02					63	184	34.24%