ride the light SM

Qwest®

Performance Results

Washington

July 2001 - June 2002

July 16, 2002

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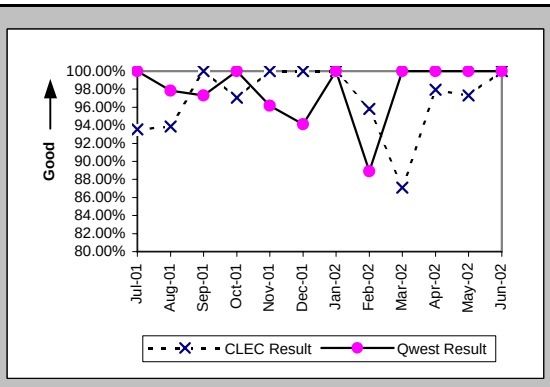
Checklist #1 - Local Interconnection - LIS Installation

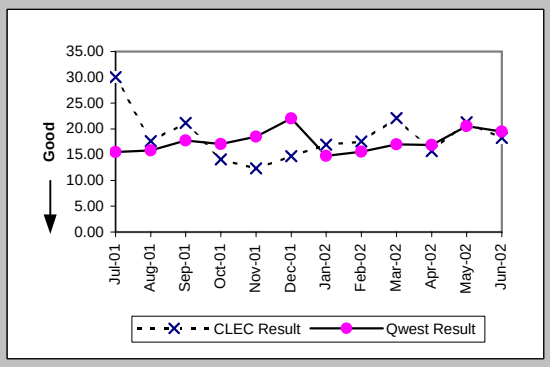
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	31	93.55%	24.57%	29	29	100.00%	N/A	-0.26
Aug-01	46	49	93.88%	23.97%	45	46	97.83%	0.85	-0.49
Sep-01	18	18	100.00%	0.00%	36	37	97.30%	-0.58	-1.35
Oct-01	33	34	97.06%	16.90%	33	33	100.00%	N/A	-0.59
Nov-01	28	28	100.00%	0.00%	25	26	96.15%	-0.73	-1.45
Dec-01	22	22	100.00%	0.00%	32	34	94.12%	-0.91	-1.56
Jan-02	47	47	100.00%	0.00%	22	22	100.00%	N/A	N/A
Feb-02	69	72	95.83%	19.98%	8	9	88.89%	-0.62	-1.38
Mar-02	27	31	87.10%	33.52%	11	11	100.00%	N/A	-0.29
Apr-02	48	49	97.96%	14.14%	11	11	100.00%	N/A	-0.95
May-02	36	37	97.30%	16.22%	12	12	100.00%	N/A	-0.87
Jun-02	23	23	100.00%	0.00%	6	6	100.00%	N/A	N/A



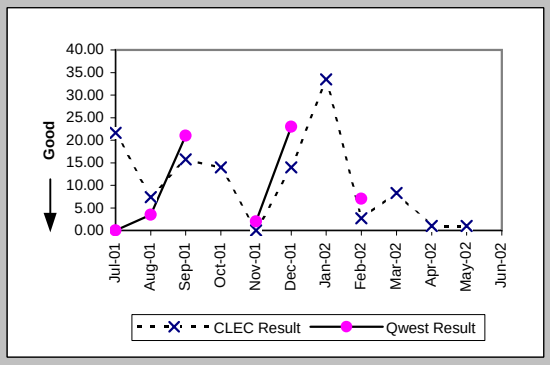
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2976	99	30.06	18.95	713	46	15.50	3.72	1.26
Aug-01	1003	57	17.60	18.11	918	58	15.83	0.45	-0.72
Sep-01	719	34	21.15	8.94	1350	76	17.76	1.57	-0.04
Oct-01	661	47	14.06	8.06	1194	70	17.06	-2.66	-2.62
Nov-01	494	40	12.35	5.92	1000	54	18.52	-4.25	-3.59
Dec-01	486	33	14.73	7.02	836	38	22.00	-3.19	-2.94
Jan-02	966	57	16.95	10.06	429	29	14.79	1.02	-0.38
Feb-02	1407	80	17.59	9.11	218	14	15.57	1	-0.39
Mar-02	1568	71	22.08	11.59	221	13	17.00	2.37	0.44
Apr-02	1162	74	15.70	5.85	186	11	16.91	-0.76	-1.46
May-02	1276	60	21.27	8.88	349	17	20.53	0.44	-0.73
Jun-02	529	29	18.24	8.21	117	6	19.50	-0.87	-1.53



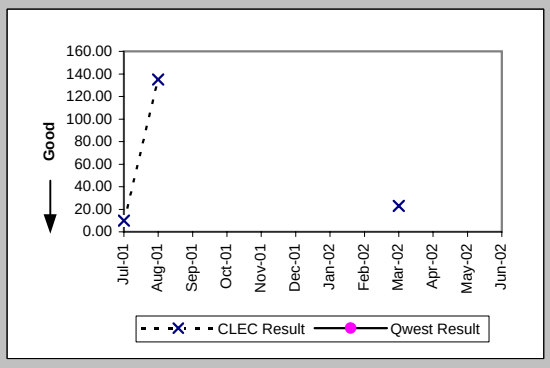
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	953	44	21.66	19.17	0	1	0.00		
Aug-01	37	5	7.40	10.09	7	2	3.50	0.16	-0.9
Sep-01	126	8	15.75	10.65	105	5	21.00	-0.48	-1.29
Oct-01	42	3	14.00	2.00					
Nov-01	0	12	0.00	0.00	58	29	2.00	-1	-1.61
Dec-01	42	3	14.00	8.54	69	3	23.00	-0.57	-1.35
Jan-02	67	2	33.50	3.54					
Feb-02	8	3	2.67	2.08	7	1	7.00		
Mar-02	116	14	8.29	7.77					
Apr-02	1	1	1.00						
May-02	1	1	1.00						
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

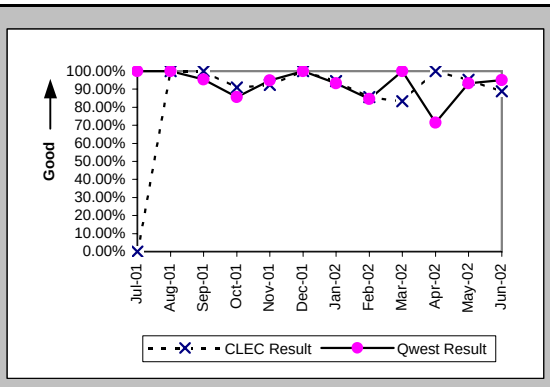
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	1	10.00						
Aug-01	135	1	135.00						
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	23	1	23.00						
Apr-02									
May-02									
Jun-02									



Checklist #1 - Local Interconnection - LIS Installation

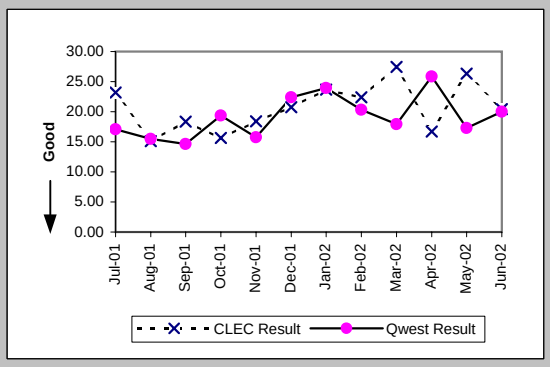
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	31	31	100.00%	N/A	0.38
Aug-01	12	12	100.00%	0.00%	29	29	100.00%	N/A	N/A
Sep-01	9	9	100.00%	0.00%	21	22	95.45%	-0.55	-1.34
Oct-01	20	22	90.91%	28.75%	24	28	85.71%	-0.52	-1.32
Nov-01	12	13	92.31%	26.65%	37	39	94.87%	0.28	-0.83
Dec-01	9	9	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jan-02	17	18	94.44%	22.91%	14	15	93.33%	-0.13	-1.08
Feb-02	12	14	85.71%	34.99%	11	13	84.62%	-0.08	-1.05
Mar-02	5	6	83.33%	37.27%	12	12	100.00%	N/A	-0.41
Apr-02	28	28	100.00%	0.00%	5	7	71.43%	-1.5	-1.91
May-02	20	21	95.24%	21.30%	14	15	93.33%	-0.23	-1.14
Jun-02	8	9	88.89%	31.43%	19	20	95.00%	0.45	-0.73



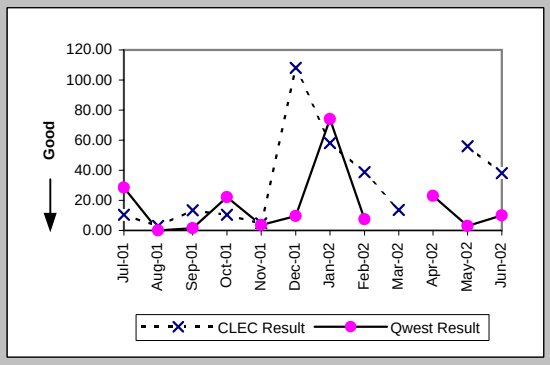
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	278	12	23.17	8.87	733	43	17.05	1.26	-0.23
Aug-01	242	16	15.12	8.16	744	48	15.50	-0.22	-1.14
Sep-01	257	14	18.36	11.41	512	35	14.63	1.85	0.13
Oct-01	531	34	15.62	6.06	813	42	19.36	-1.07	-1.65
Nov-01	386	21	18.38	7.55	834	53	15.74	1.05	-0.36
Dec-01	353	17	20.76	24.83	448	20	22.40	-0.78	-1.48
Jan-02	521	22	23.68	32.69	550	23	23.91	-0.03	-1.02
Feb-02	582	26	22.38	22.13	386	19	20.32	0.46	-0.72
Mar-02	384	14	27.43	14.29	233	13	17.92	2.88	0.75
Apr-02	585	35	16.71	5.15	181	7	25.86	-1.23	-1.75
May-02	685	26	26.35	13.34	346	20	17.30	3.72	1.26
Jun-02	204	10	20.40	14.79	500	25	20.00	0.24	-0.85



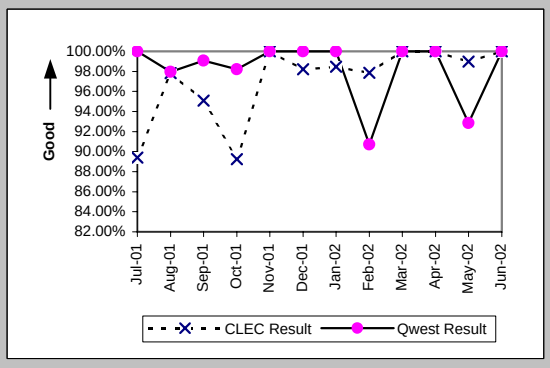
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	42	4	10.50	8.23	57	2	28.50	-0.63	-1.38
Aug-01	6	2	3.00	0.00	0	1	0.00		
Sep-01	40	3	13.33	12.58	3	2	1.50	0.86	-0.48
Oct-01	63	6	10.50	7.50	177	8	22.12	-0.78	-1.47
Nov-01	43	9	4.78	7.51	57	16	3.56	0.45	-0.73
Dec-01	108	1	108.00		19	2	9.50	0.73	-0.56
Jan-02	232	4	58.00	58.66	148	2	74.00	-0.21	-1.13
Feb-02	155	4	38.75	35.16	30	4	7.50	1.64	-0.01
Mar-02	68	5	13.60	15.18					
Apr-02					46	2	23.00		
May-02	56	1	56.00		3	1	3.00		
Jun-02	38	1	38.00		10	1	10.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

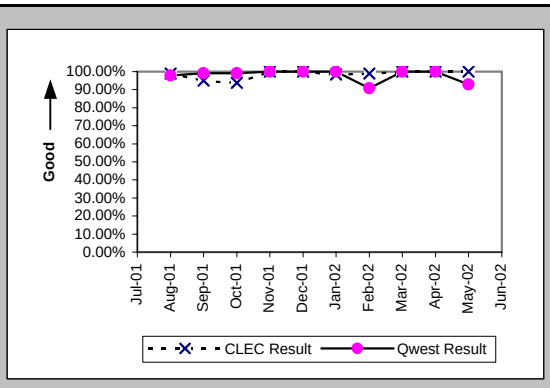
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	76	85	89.41%	30.77%	63	63	100.00%	N/A	0.64
Aug-01	90	92	97.83%	14.58%	96	98	97.96%	0.03	-0.98
Sep-01	58	61	95.08%	21.62%	108	109	99.08%	1.5	-0.09
Oct-01	58	65	89.23%	31.00%	110	112	98.21%	2.43	0.48
Nov-01	71	71	100.00%	0.00%	110	110	100.00%	N/A	N/A
Dec-01	55	56	98.21%	13.24%	83	83	100.00%	N/A	-0.5
Jan-02	64	65	98.46%	12.31%	55	55	100.00%	N/A	-0.63
Feb-02	91	93	97.85%	14.51%	39	43	90.70%	-1.34	-1.81
Mar-02	96	96	100.00%	0.00%	30	30	100.00%	N/A	N/A
Apr-02	97	97	100.00%	0.00%	22	22	100.00%	N/A	N/A
May-02	97	98	98.98%	10.05%	26	28	92.86%	-1.11	-1.67
Jun-02	63	63	100.00%	0.00%	34	34	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

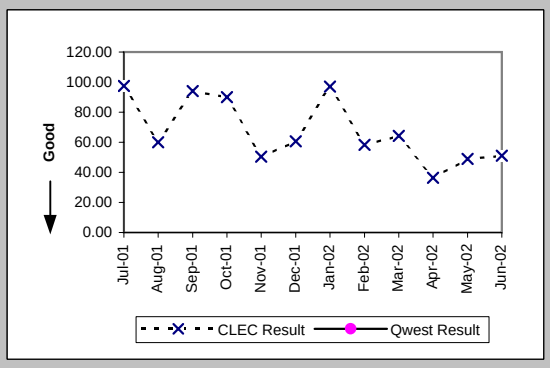
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	91	92	98.91%	10.37%	96	98	97.96%	-0.46	-1.28
Sep-01	58	61	95.08%	21.62%	108	109	99.08%	1.5	-0.09
Oct-01	61	65	93.85%	24.03%	111	112	99.11%	1.86	0.13
Nov-01	71	71	100.00%	0.00%	110	110	100.00%	N/A	N/A
Dec-01	56	56	100.00%	0.00%	83	83	100.00%	N/A	N/A
Jan-02	64	65	98.46%	12.31%	55	55	100.00%	N/A	-0.63
Feb-02	92	93	98.92%	10.31%	39	43	90.70%	-1.54	-1.93
Mar-02	96	96	100.00%	0.00%	30	30	100.00%	N/A	N/A
Apr-02	97	97	100.00%	0.00%	22	22	100.00%	N/A	N/A
May-02	98	98	100.00%	0.00%	26	28	92.86%	-1.29	-1.79
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

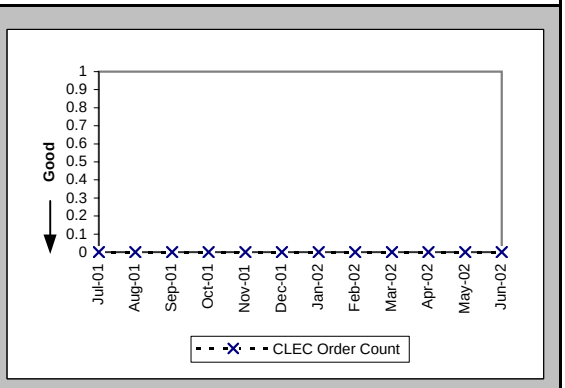
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	780	8	97.50	127.21					
Aug-01	781	13	60.08	115.06					
Sep-01	847	9	94.11	138.07					
Oct-01	450	5	90.00	95.71					
Nov-01	555	11	50.45	82.41					
Dec-01	182	3	60.67	46.23					
Jan-02	194	2	97.00	55.15					
Feb-02	175	3	58.33	84.62					
Mar-02	257	4	64.25	75.39					
Apr-02	109	3	36.33	28.11					
May-02	98	2	49.00	32.53					
Jun-02	102	2	51.00	57.98					



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

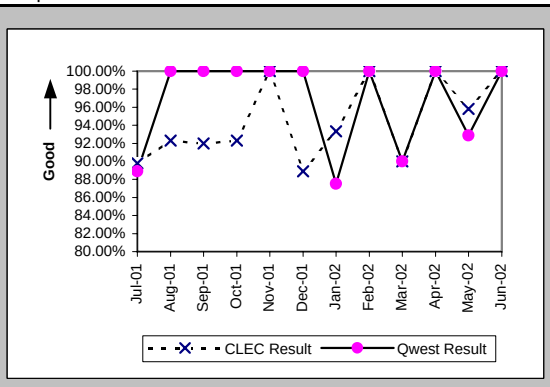
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #1 - Local Interconnection - LIS Repair

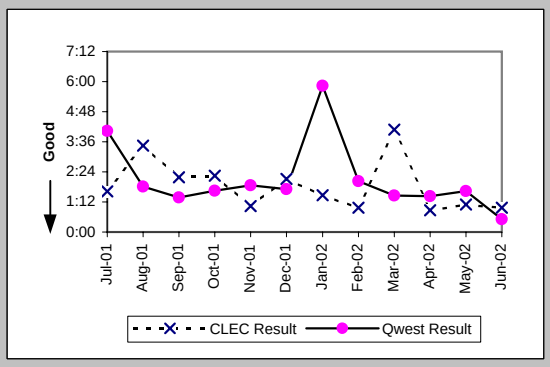
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	44	49	89.80%	30.27%	8	9	88.89%	-0.08	-1.05
Aug-01	24	26	92.31%	26.65%	8	8	100.00%	N/A	-0.65
Sep-01	23	25	92.00%	27.13%	4	4	100.00%	N/A	-0.83
Oct-01	12	13	92.31%	26.65%	7	7	100.00%	N/A	-0.76
Nov-01	8	8	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	8	9	88.89%	31.43%	2	2	100.00%	N/A	-0.96
Jan-02	14	15	93.33%	24.94%	7	8	87.50%	-0.4	-1.24
Feb-02	41	41	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	9	10	90.00%	30.00%	9	10	90.00%	0	-1
Apr-02	18	18	100.00%	0.00%	7	7	100.00%	N/A	N/A
May-02	23	24	95.83%	19.98%	13	14	92.86%	-0.34	-1.21
Jun-02	15	15	100.00%	0.00%	7	7	100.00%	N/A	N/A



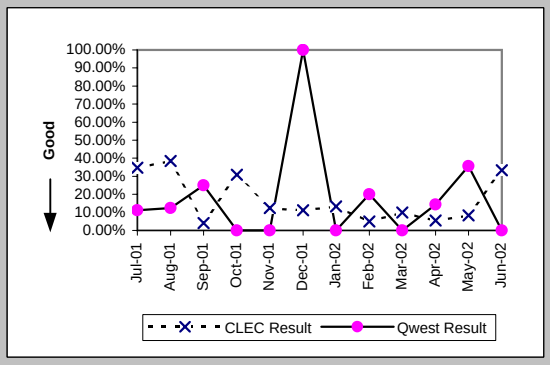
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	78:59	49	1:37	3:12	36:15	9	4:02	-0.82	-1.5
Aug-01	89:41	26	3:27	8:49	14:35	8	1:49	-0.09	-1.05
Sep-01	54:35	25	2:11	5:40	5:30	4	1:23	-0.57	-1.35
Oct-01	29:20	13	2:15	3:40	11:35	7	1:39	-0.18	-1.11
Nov-01	8:17	8	1:02	0:58	11:14	6	1:52	-1.59	-1.97
Dec-01	19:03	9	2:07	4:16	3:25	2	1:43	-0.83	-1.51
Jan-02	22:02	15	1:28	1:51	46:41	8	5:50	-0.72	-1.44
Feb-02	39:37	41	0:58	0:46	10:10	5	2:02	-1.27	-1.77
Mar-02	40:47	10	4:05	7:38	14:30	10	1:27	0.55	-0.66
Apr-02	15:33	18	0:52	0:37	10:02	7	1:26	-1.17	-1.71
May-02	26:27	24	1:06	0:53	22:51	14	1:38	-1.1	-1.67
Jun-02	14:24	15	0:58	0:34	3:39	7	0:31	1.91	0.16



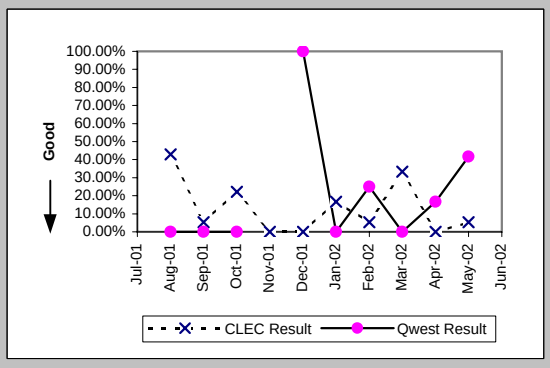
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	49	34.69%	47.60%	1	9	11.11%	1.39	-0.16
Aug-01	10	26	38.46%	48.65%	1	8	12.50%	1.32	-0.2
Sep-01	1	25	4.00%	19.60%	1	4	25.00%	-0.9	-1.55
Oct-01	4	13	30.77%	46.15%	0	7	0.00%	N/A	-0.08
Nov-01	1	8	12.50%	33.07%	0	6	0.00%	N/A	-0.67
Dec-01	1	9	11.11%	31.43%	2	2	100.00%	N/A	
Jan-02	2	15	13.33%	33.99%	0	8	0.00%	N/A	-0.48
Feb-02	2	41	4.88%	21.54%	1	5	20.00%	-0.8	-1.49
Mar-02	1	10	10.00%	30.00%	0	10	0.00%	N/A	-0.62
Apr-02	1	18	5.56%	22.91%	1	7	14.29%	-0.56	-1.34
May-02	2	24	8.33%	27.64%	5	14	35.71%	-1.7	-2.03
Jun-02	5	15	33.33%	47.14%	0	7	0.00%	N/A	0.04



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

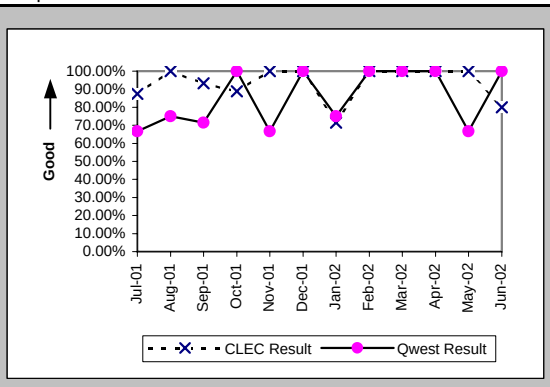
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	21	42.86%	49.49%	0	5	0.00%	N/A	0.11
Sep-01	1	19	5.26%	22.33%	0	2	0.00%	N/A	-1.07
Oct-01	2	9	22.22%	41.57%	0	4	0.00%	N/A	-0.52
Nov-01	0	5	0.00%	0.00%					
Dec-01	0	5	0.00%	0.00%	1	1	100.00%	N/A	
Jan-02	2	12	16.67%	37.27%	0	7	0.00%	N/A	-0.44
Feb-02	2	38	5.26%	22.33%	1	4	25.00%	-0.87	-1.53
Mar-02	1	3	33.33%	47.14%	0	3	0.00%	N/A	-0.63
Apr-02	0	6	0.00%	0.00%	1	6	16.67%	-0.77	-1.47
May-02	1	19	5.26%	22.33%	5	12	41.67%	-2	-2.22
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

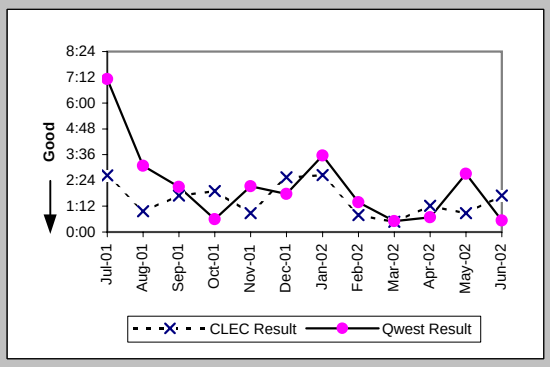
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	2	3	66.67%	-0.65	-1.4
Aug-01	5	5	100.00%	0.00%	3	4	75.00%	-0.86	-1.52
Sep-01	14	15	93.33%	24.94%	5	7	71.43%	-1.06	-1.64
Oct-01	8	9	88.89%	31.43%	2	2	100.00%	N/A	-0.96
Nov-01	4	4	100.00%	0.00%	2	3	66.67%	-0.93	-1.56
Dec-01	3	3	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jan-02	5	7	71.43%	45.18%	3	4	75.00%	-0.07	-1.04
Feb-02	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Mar-02	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Apr-02	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	2	3	66.67%	-0.87	-1.53
Jun-02	4	5	80.00%	40.00%	2	2	100.00%	N/A	-0.84



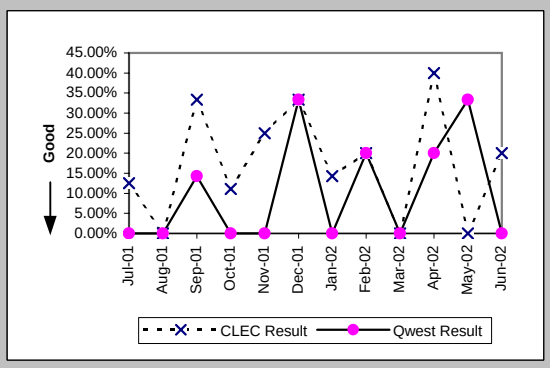
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21:00	8	2:38	4:06	21:21	3	7:07	-0.64	-1.39
Aug-01	4:52	5	0:58	0:41	12:22	4	3:05	-1.13	-1.69
Sep-01	25:24	15	1:42	1:28	14:43	7	2:06	-0.28	-1.17
Oct-01	17:02	9	1:54	1:43	1:12	2	0:36	0.66	-0.6
Nov-01	3:33	4	0:53	0:19	6:25	3	2:08	-0.71	-1.43
Dec-01	7:39	3	2:33	1:59	5:18	3	1:46	0.53	-0.68
Jan-02	18:32	7	2:39	2:58	14:16	4	3:34	-0.23	-1.14
Feb-02	3:53	5	0:47	0:35	6:57	5	1:23	-0.79	-1.48
Mar-02	0:58	2	0:29	0:40	1:29	3	0:30	-0.03	-1.02
Apr-02	6:07	5	1:13	0:31	3:27	5	0:41	1.4	-0.15
May-02	2:39	3	0:53	0:30	8:09	3	2:43	-0.8	-1.48
Jun-02	8:32	5	1:42	1:50	1:05	2	0:32	1.15	-0.3



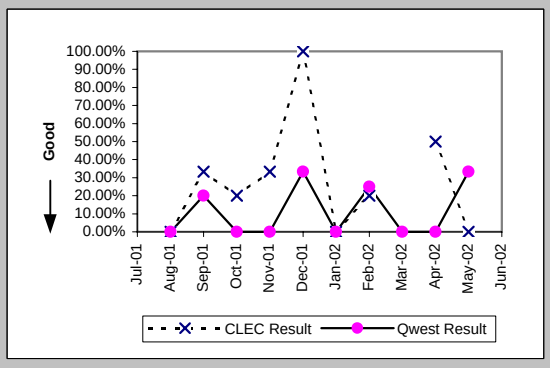
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	8	12.50%	33.07%	0	3	0.00%	N/A	-0.85
Aug-01	0	5	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01	5	15	33.33%	47.14%	1	7	14.29%	0.81	-0.51
Oct-01	1	9	11.11%	31.43%	0	2	0.00%	N/A	-0.96
Nov-01	1	4	25.00%	43.30%	0	3	0.00%	N/A	-0.67
Dec-01	1	3	33.33%	47.14%	1	3	33.33%	0	-1
Jan-02	1	7	14.29%	34.99%	0	4	0.00%	N/A	-0.75
Feb-02	1	5	20.00%	40.00%	1	5	20.00%	0	-1
Mar-02	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Apr-02	2	5	40.00%	48.99%	1	5	20.00%	0.35	-0.79
May-02	0	3	0.00%	0.00%	1	3	33.33%	-0.87	-1.53
Jun-02	1	5	20.00%	40.00%	0	2	0.00%	N/A	-0.84



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

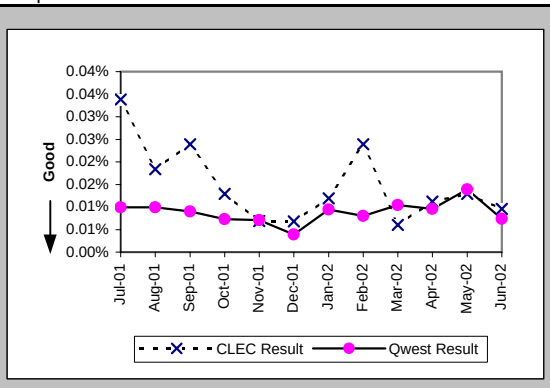
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	0	4	0.00%	N/A	N/A
Sep-01	4	12	33.33%	47.14%	1	5	20.00%	0.39	-0.76
Oct-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	-1
Nov-01	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Dec-01	1	1	100.00%	0.00%	1	3	33.33%	0.67	-0.59
Jan-02	0	5	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02	1	5	20.00%	40.00%	1	4	25.00%	-0.17	-1.1
Mar-02					0	3	0.00%		
Apr-02	2	4	50.00%	50.00%	0	2	0.00%	N/A	-0.46
May-02	0	3	0.00%	0.00%	1	3	33.33%	-0.87	-1.53
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

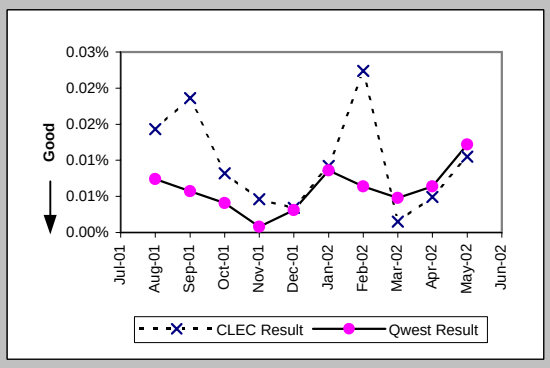
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57	168462	0.03%	1.84%	12	121142	0.01%	6.38	2.88
Aug-01	31	168368	0.02%	1.36%	12	121379	0.01%	2.28	0.38
Sep-01	40	167105	0.02%	1.55%	11	121760	0.01%	4.16	1.53
Oct-01	22	169999	0.01%	1.14%	9	123296	0.01%	1.77	0.07
Nov-01	12	174412	0.01%	0.83%	9	126920	0.01%	-0.07	-1.04
Dec-01	12	177125	0.01%	0.82%	5	127219	0.00%	1.23	-0.25
Jan-02	22	184785	0.01%	1.09%	12	127867	0.01%	0.72	-0.57
Feb-02	46	192197	0.02%	1.55%	10	124601	0.01%	4.88	1.97
Mar-02	12	198889	0.01%	0.78%	13	125469	0.01%	-1.18	-1.72
Apr-02	23	204559	0.01%	1.06%	12	124834	0.01%	0.46	-0.72
May-02	27	209146	0.01%	1.14%	17	122645	0.01%	-0.22	-1.14
Jun-02	20	208426	0.01%	0.98%	9	121269	0.01%	0.7	-0.58



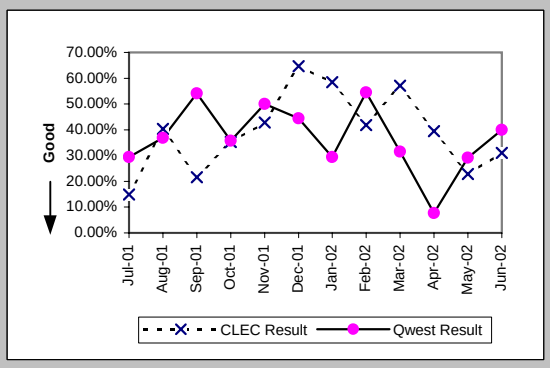
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	24	168368	0.01%	1.19%	9	121379	0.01%	2.11	0.28
Sep-01	31	167105	0.02%	1.36%	7	121760	0.01%	4.48	1.72
Oct-01	14	169999	0.01%	0.91%	5	123296	0.00%	1.75	0.07
Nov-01	8	174412	0.00%	0.68%	1	126920	0.00%	3.67	1.23
Dec-01	6	177125	0.00%	0.58%	4	127219	0.00%	0.12	-0.93
Jan-02	17	184785	0.01%	0.96%	11	127867	0.01%	0.18	-0.89
Feb-02	43	192197	0.02%	1.50%	8	124601	0.01%	5.47	2.33
Mar-02	3	198889	0.00%	0.39%	6	125469	0.00%	-1.31	-1.8
Apr-02	10	204559	0.00%	0.70%	8	124834	0.01%	-0.53	-1.32
May-02	22	209146	0.01%	1.03%	15	122645	0.01%	-0.43	-1.26
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

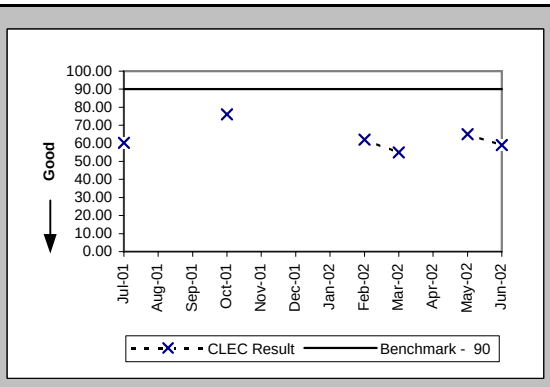
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	67	14.93%	35.63%	5	17	29.41%	-1.17	-1.71
Aug-01	21	52	40.38%	49.07%	7	19	36.84%	0.23	-0.86
Sep-01	11	51	21.57%	41.13%	13	24	54.17%	-2.64	-2.61
Oct-01	12	34	35.29%	47.79%	5	14	35.71%	-0.03	-1.02
Nov-01	9	21	42.86%	49.49%	9	18	50.00%	-0.44	-1.27
Dec-01	22	34	64.71%	47.79%	4	9	44.44%	1.05	-0.36
Jan-02	31	53	58.49%	49.27%	5	17	29.41%	2.06	0.25
Feb-02	33	79	41.77%	49.32%	12	22	54.55%	-1.06	-1.65
Mar-02	16	28	57.14%	49.49%	6	19	31.58%	1.69	0.03
Apr-02	15	38	39.47%	48.88%	1	13	7.69%	2.17	0.32
May-02	8	35	22.86%	41.99%	7	24	29.17%	-0.52	-1.32
Jun-02	9	29	31.03%	46.26%	6	15	40.00%	-0.58	-1.35



Checklist #1 - Collocation

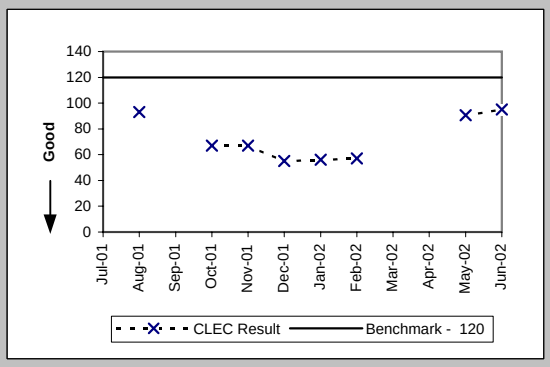
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	181	3	60.33	5.51
Aug-01				
Sep-01				
Oct-01	76	1	76.00	
Nov-01				
Dec-01				
Jan-02				
Feb-02	62	1	62.00	
Mar-02	110	2	55.00	
Apr-02				
May-02	65	1	65.00	
Jun-02	59	1	59.00	



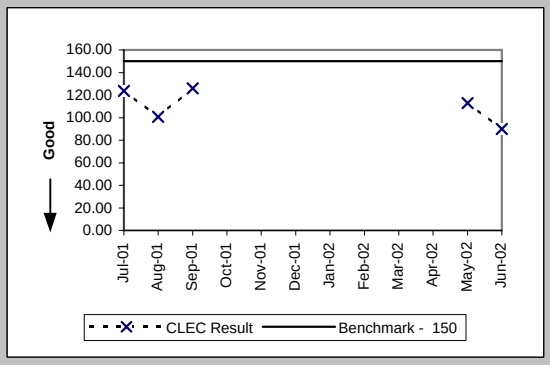
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	93	1	93.00	
Sep-01				
Oct-01	67	1	67.00	
Nov-01	67	1	67.00	
Dec-01	55	1	55.00	
Jan-02	56	1	56.00	
Feb-02	57	1	57.00	
Mar-02				
Apr-02				
May-02	181	2	90.50	
Jun-02	95	1	95.00	



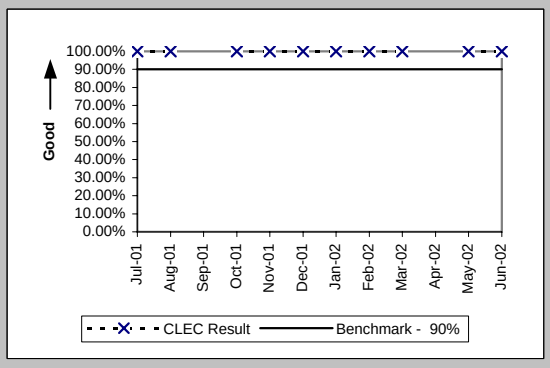
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	371	3	123.67	11.06
Aug-01	604	6	100.67	20.59
Sep-01	126	1	126.00	
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	226	2	113.00	
Jun-02	90	1	90.00	



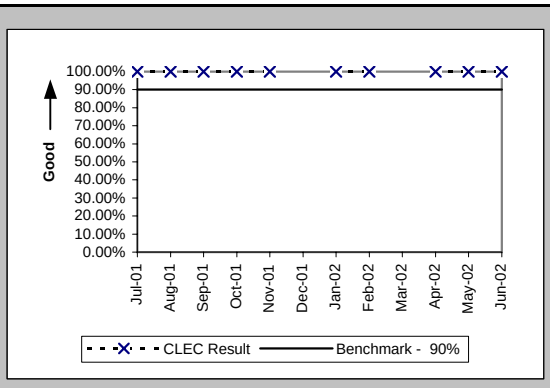
Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	3	3	100.00%	0.00%
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02	1	1	100.00%	
Feb-02	2	2	100.00%	
Mar-02	2	2	100.00%	
Apr-02				
May-02	3	3	100.00%	
Jun-02	2	2	100.00%	

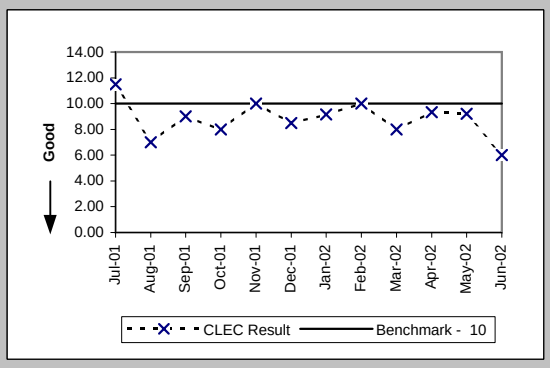


Checklist #1 - Collocation

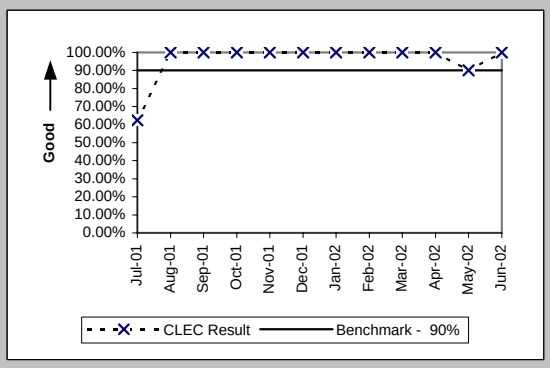
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6	6	100.00%	0.00%
Aug-01	10	10	100.00%	0.00%
Sep-01	5	5	100.00%	0.00%
Oct-01	5	5	100.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	2	2	100.00%	
Feb-02	2	2	100.00%	
Mar-02				
Apr-02	3	3	100.00%	
May-02	6	6	100.00%	
Jun-02	1	1	100.00%	



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	92	8	11.50	2.07
Aug-01	21	3	7.00	0.00
Sep-01	45	5	9.00	0.00
Oct-01	8	1	8.00	
Nov-01	10	1	10.00	
Dec-01	51	6	8.50	1.64
Jan-02	55	6	9.17	
Feb-02	10	1	10.00	
Mar-02	16	2	8.00	
Apr-02	28	3	9.33	
May-02	46	5	9.20	
Jun-02	6	1	6.00	



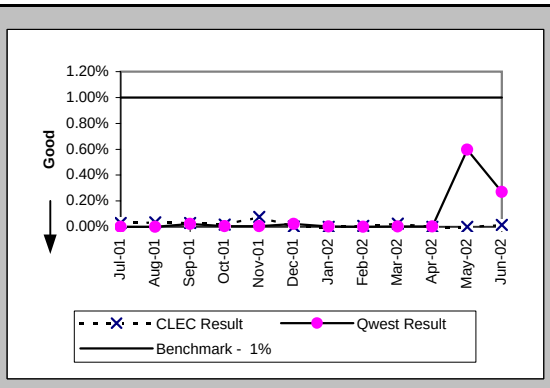
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	5	8	62.50%	48.41%
Aug-01	4	4	100.00%	0.00%
Sep-01	5	5	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01	7	7	100.00%	0.00%
Jan-02	9	9	100.00%	
Feb-02	3	3	100.00%	
Mar-02	7	7	100.00%	
Apr-02	4	4	100.00%	
May-02	9	10	90.00%	
Jun-02	3	3	100.00%	



Checklist #1 - Trunk Blocking

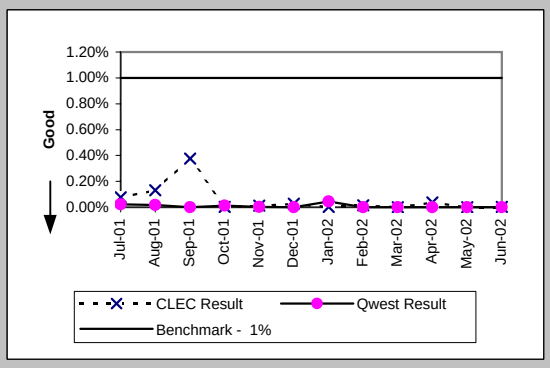
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6.7	22056	0.03%	0.19%	0	45979	0.00%		
Aug-01	7.68	22584	0.03%	0.36%	0	59315	0.00%		
Sep-01	6.6	23184	0.03%	0.27%	13.53	61379	0.02%	2.84	0.73
Oct-01	3.91	21576	0.02%	0.14%	3.17	62169	0.01%	38.69	22.52
Nov-01	17.78	23424	0.08%	0.23%	3.3	61833	0.01%	215.08	129.76
Dec-01	0.66	24816	0.00%	0.04%	10.85	48253	0.02%	-14.57	-9.86
Jan-02	0.03	24576	0.00%	0.00%	0.67	47677	0.00%	-8.18	-5.97
Feb-02	2.14	25992	0.01%	0.05%	0.28	47125	0.00%	126.28	75.77
Mar-02	6.85	26616	0.03%	0.13%	1.83	58621	0.00%	91.36	54.54
Apr-02	0.11	26880	0.00%	0.01%	1.26	58621	0.00%	-8.01	-5.87
May-02	0.33	28800	0.00%	0.02%	326.81	54853	0.60%	-26.83	-17.31
Jun-02	4.51	29016	0.02%	0.10%	123.98	46025	0.27%	-26.9	-17.36



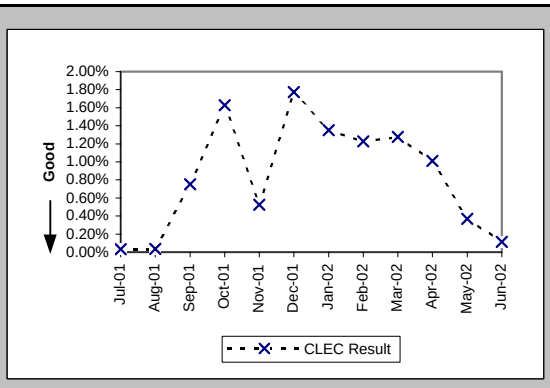
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9.87	12924	0.08%	0.87%	7.08	32783	0.02%	28.12	16.1
Aug-01	16.5	12660	0.13%	0.76%	6.5	35926	0.02%	139.71	83.94
Sep-01	49.62	13212	0.38%	2.24%	0.19	36214	0.00%	11626.91	7067.66
Oct-01	0.33	14172	0.00%	0.04%	4.26	37270	0.01%	-15.14	-10.2
Nov-01	1.68	14880	0.01%	0.06%	0.57	37246	0.00%	38.31	22.29
Dec-01	3.92	15084	0.03%	0.24%	0	37318	0.00%		
Jan-02	0.33	14772	0.00%	0.03%	16.7	37222	0.04%	-6.58	-5
Feb-02	2.41	16691	0.01%	0.09%	0.37	36574	0.00%	327.69	198.22
Mar-02	0.08	16607	0.00%	0.01%	0.03	36574	0.00%	32.74	18.9
Apr-02	6.45	17711	0.04%	0.17%	0.15	36574	0.00%	579.1	351.07
May-02	0.17	18264	0.00%	0.02%	0.31	36574	0.00%	0.4	-0.76
Jun-02	0.33	18408	0.00%	0.03%	0	33625	0.00%		

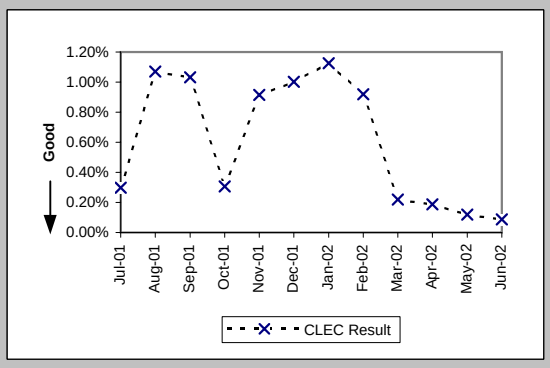


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6.7	22056	0.03%	0.19%
Aug-01	7.68	22584	0.03%	0.36%
Sep-01	182.6	24288	0.75%	4.56%
Oct-01	387.2	23784	1.63%	5.61%
Nov-01	127.73	24312	0.53%	2.62%
Dec-01	462.6	26088	1.77%	9.99%
Jan-02	345.24	25584	1.35%	7.54%
Feb-02	333.28	27168	1.23%	7.33%
Mar-02	350.96	27456	1.28%	7.93%
Apr-02	281.03	27768	1.01%	6.44%
May-02	109.63	29712	0.37%	2.76%
Jun-02	34.38	30120	0.11%	0.52%



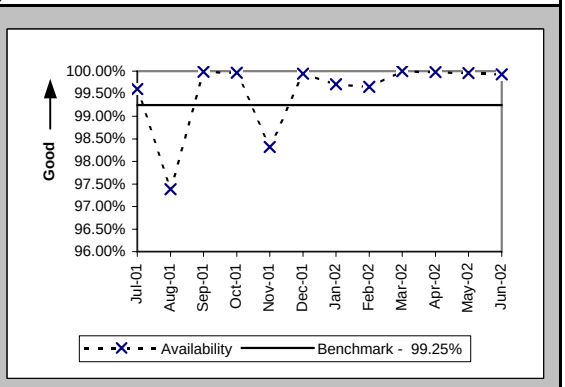
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	38.82	12996	0.30%	3.11%
Aug-01	139.98	13092	1.07%	6.85%
Sep-01	141.09	13668	1.03%	5.69%
Oct-01	44.24	14412	0.31%	3.42%
Nov-01	141.48	15468	0.91%	7.31%
Dec-01	157.61	15732	1.00%	7.60%
Jan-02	183.15	16259	1.13%	6.89%
Feb-02	159.19	17303	0.92%	6.34%
Mar-02	37.23	17039	0.22%	2.63%
Apr-02	33.87	17999	0.19%	1.80%
May-02	21.78	18384	0.12%	1.59%
Jun-02	16.35	18528	0.09%	1.07%



Checklist #2 - Gateway Availability

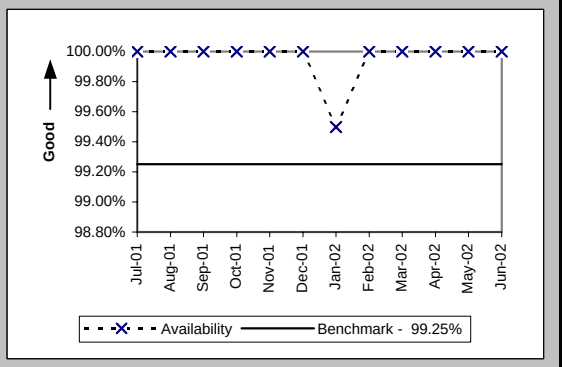
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



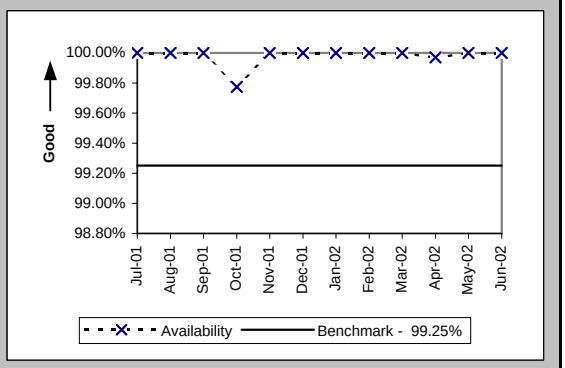
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	100.00%



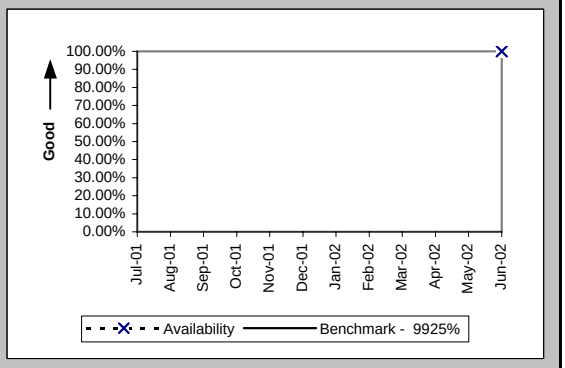
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	99.97%
May-02	100.00%
Jun-02	100.00%



Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

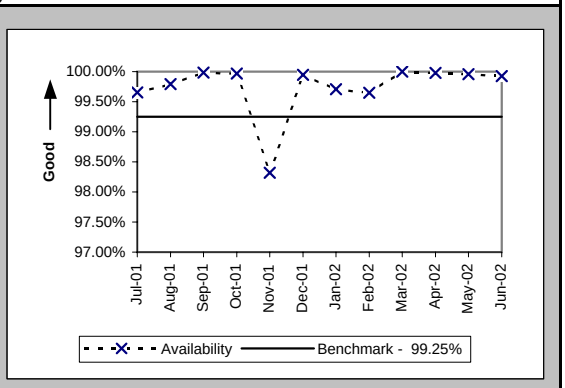
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	100.00%



Checklist #2 - Gateway Availability

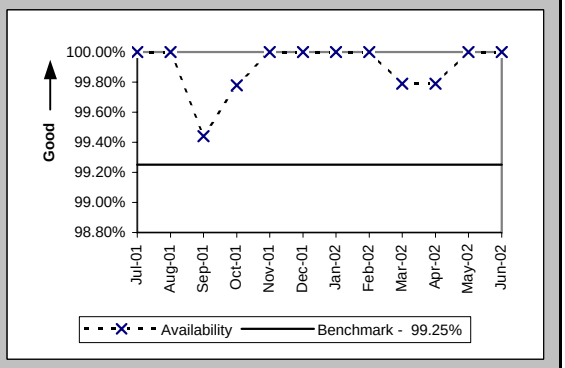
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



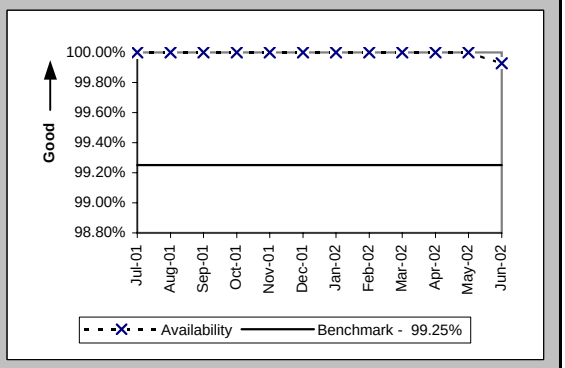
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



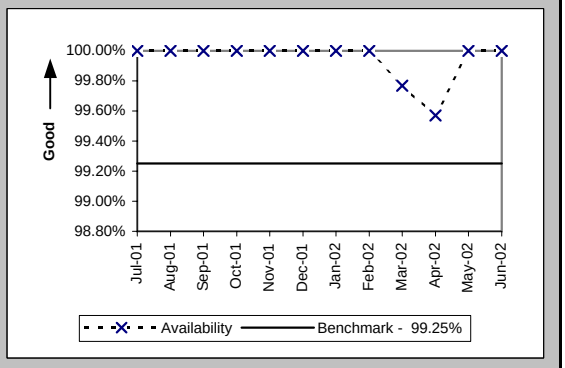
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

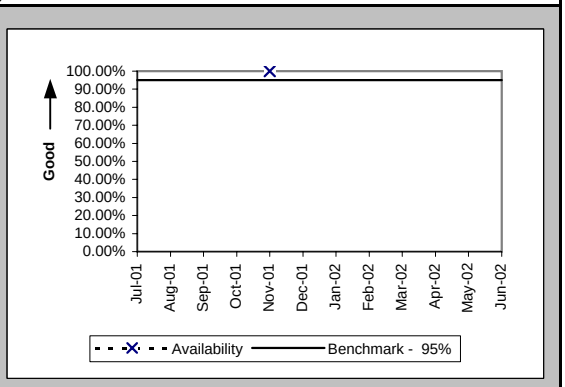
Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)

Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

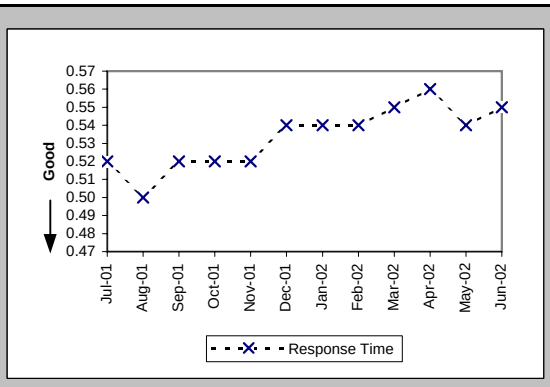


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

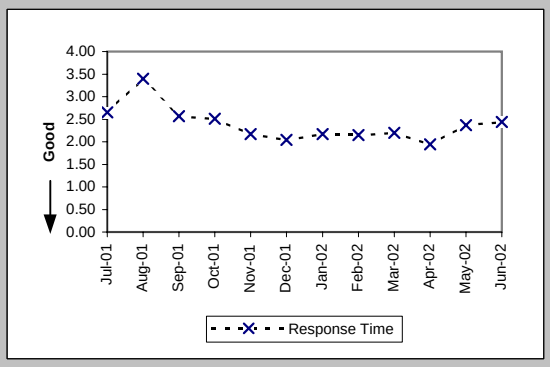
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11
Mar-02	1545.5	2810	0.55	0.11
Apr-02	1579.76	2821	0.56	0.24
May-02	1548.18	2867	0.54	0.12
Jun-02	1301.85	2367	0.55	0.24



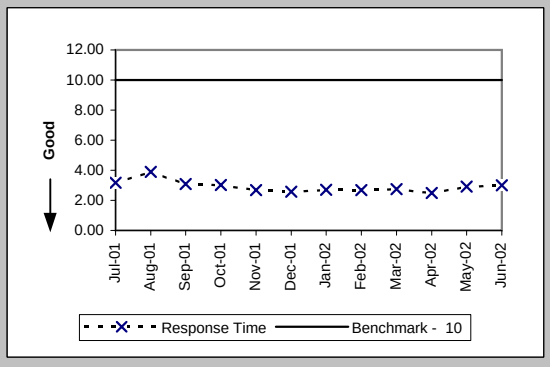
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



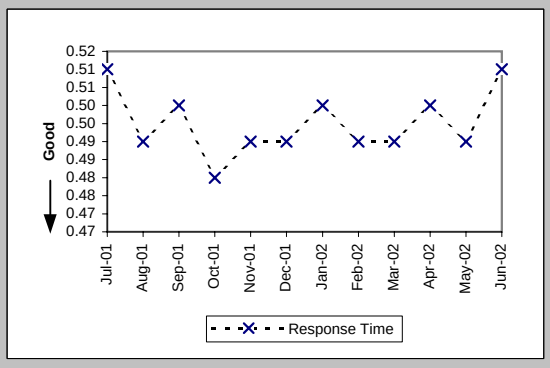
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

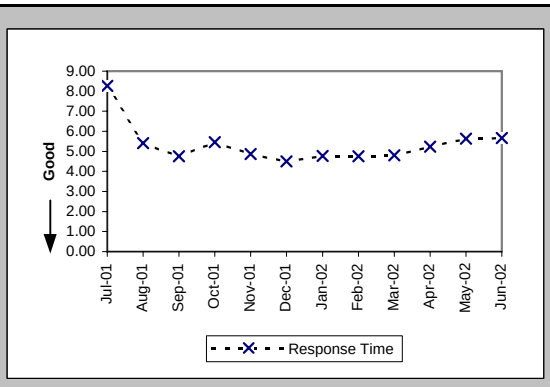
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24



Checklist #2 - Preorder Response Times - IMA

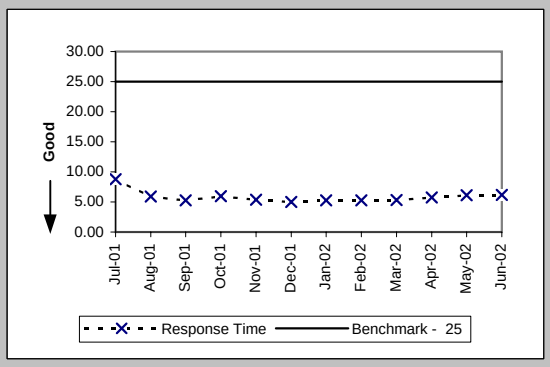
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03
Mar-02	18980.72	3943	4.81	4.21
Apr-02	20816.61	3982	5.23	4.38
May-02	22850.47	4049	5.64	4.94
Jun-02	19538.29	3453	5.66	4.92



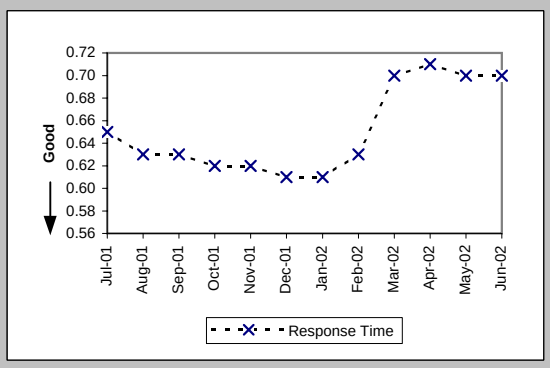
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



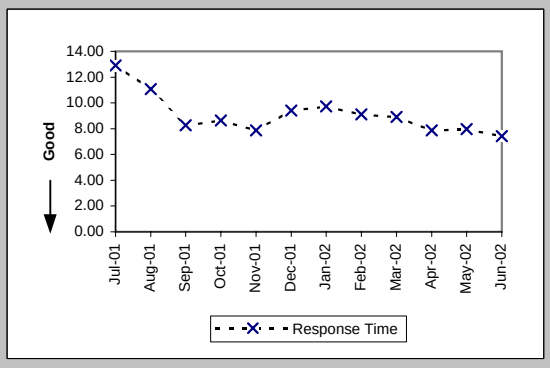
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07
Mar-02	502.6	718	0.70	0.07
Apr-02	516.88	728	0.71	0.15
May-02	516.6	738	0.70	0.07
Jun-02	437.5	625	0.70	0.07



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

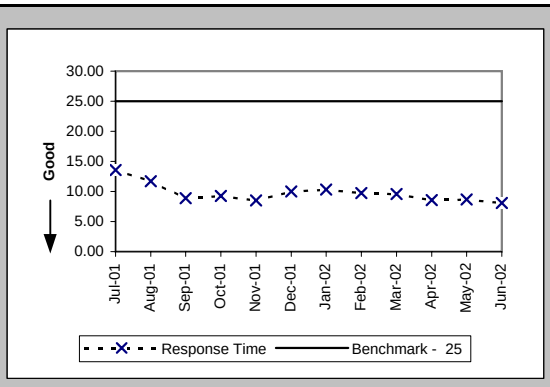
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.16
Mar-02	6390.2	718	8.90	3.93
Apr-02	5722.08	728	7.86	3.71
May-02	5874.48	738	7.96	3.90
Jun-02	4631.25	625	7.41	3.74



Checklist #2 - Preorder Response Times - IMA

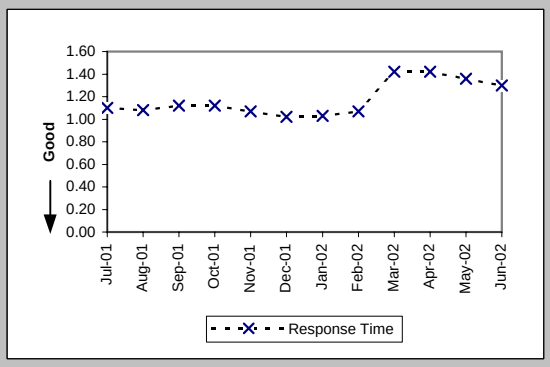
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



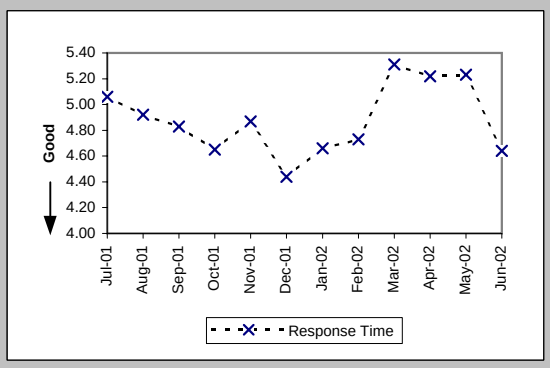
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



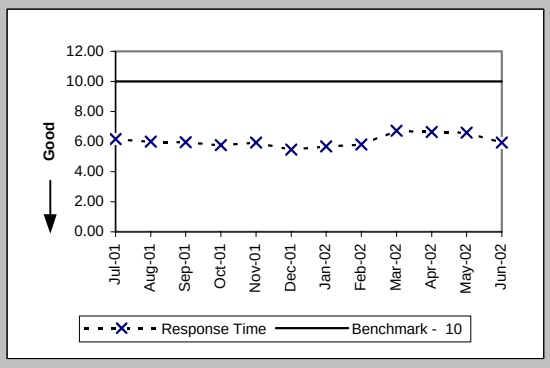
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

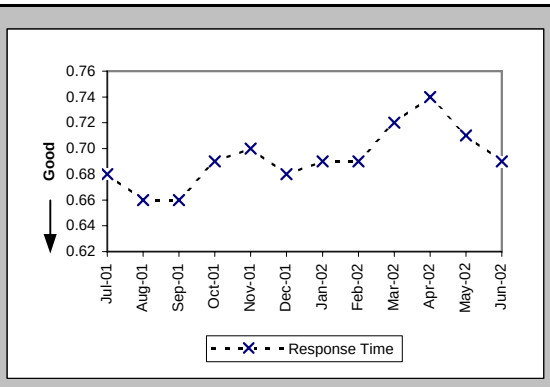
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	



Checklist #2 - Preorder Response Times - IMA

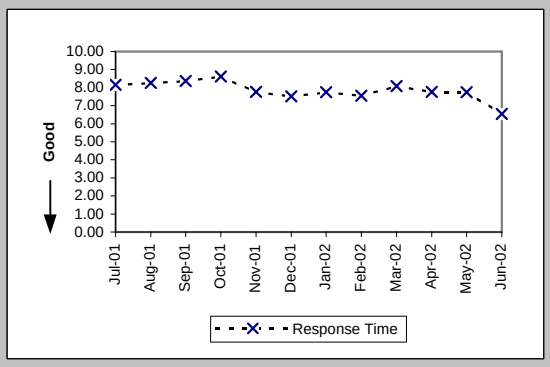
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.27
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23
Mar-02	677.06	936	0.72	0.33
Apr-02	732.72	984	0.74	0.49
May-02	712.28	999	0.71	0.49
Jun-02	531.33	774	0.69	0.07



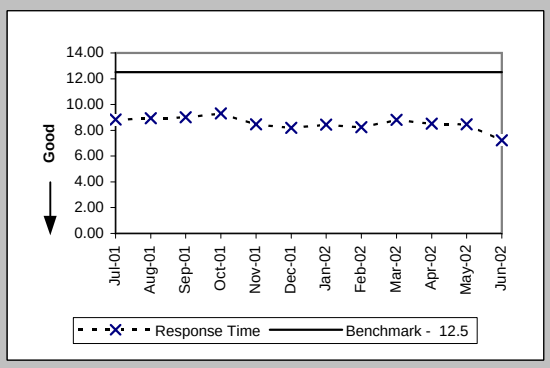
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.89
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.83
Feb-02	5936.37	786	7.55	2.55
Mar-02	7569.66	936	8.09	3.57
Apr-02	7649.45	984	7.77	2.93
May-02	7737.61	999	7.75	2.90
Jun-02	5067.38	774	6.55	2.59



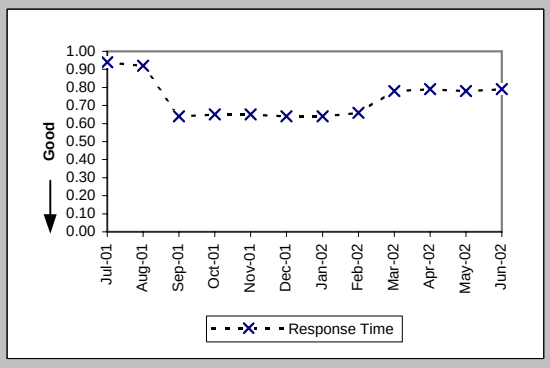
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	
Jan-02	7454.01	884	8.43	
Feb-02	6477.19	786	8.24	
Mar-02	8246.72	936	8.81	
Apr-02	8382.17	984	8.52	
May-02	8449.89	999	8.46	
Jun-02	5598.71	774	7.23	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

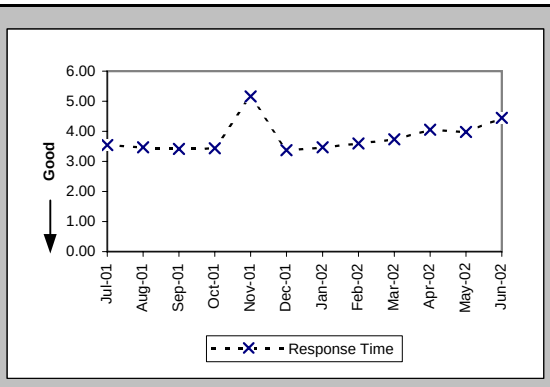
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04
Jan-02	996.11	1556	0.64	0.15
Feb-02	946.51	1437	0.66	0.07
Mar-02	1248.15	1602	0.78	0.06
Apr-02	1249.14	1579	0.79	0.23
May-02	1282.5	1651	0.78	0.07
Jun-02	1121.56	1428	0.79	0.14



Checklist #2 - Preorder Response Times - IMA

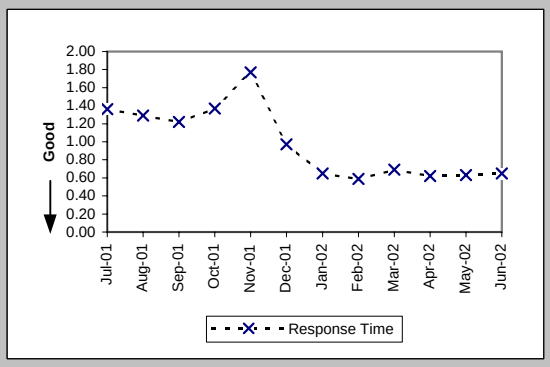
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94
Jan-02	5394.82	1556	3.47	1.70
Feb-02	5178.67	1437	3.60	1.73
Mar-02	5972.92	1602	3.73	1.12
Apr-02	6393.37	1579	4.05	1.75
May-02	6568.62	1651	3.98	1.46
Jun-02	6360.92	1428	4.45	1.86



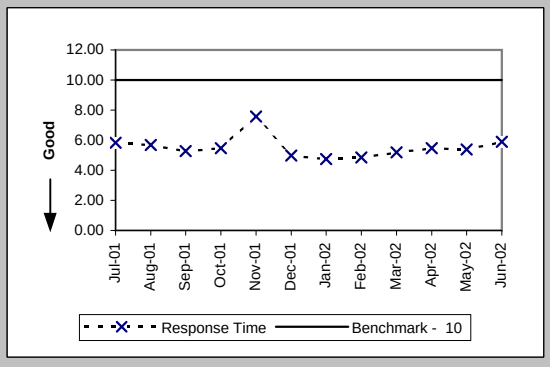
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17
Jan-02	1007.34	1556	0.65	0.79
Feb-02	854.51	1437	0.59	0.23
Mar-02	1104.44	1602	0.69	0.29
Apr-02	984.68	1579	0.62	0.15
May-02	1034.37	1651	0.63	0.16
Jun-02	922.62	1428	0.65	0.15



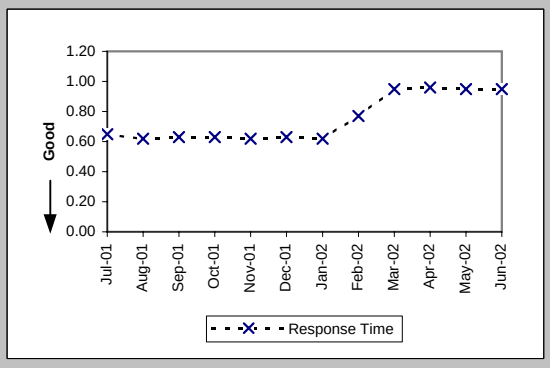
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	
Jan-02	7398.27	1556	4.75	
Feb-02	6979.69	1437	4.86	
Mar-02	8325.51	1602	5.20	
Apr-02	8627.19	1579	5.46	
May-02	8885.49	1651	5.38	
Jun-02	8405.1	1428	5.89	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

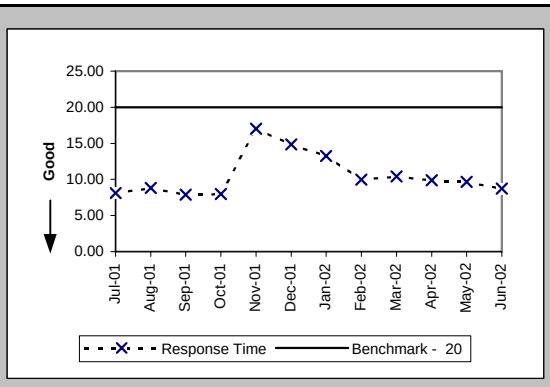
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06
Jan-02	338.37	544	0.62	0.11
Feb-02	2535.4	3282	0.77	0.25
Mar-02	3407.79	3605	0.95	0.21
Apr-02	3451.65	3586	0.96	0.28
May-02	3506.33	3703	0.95	0.21
Jun-02	2995.25	3153	0.95	0.28



Checklist #2 - Preorder Response Times - IMA

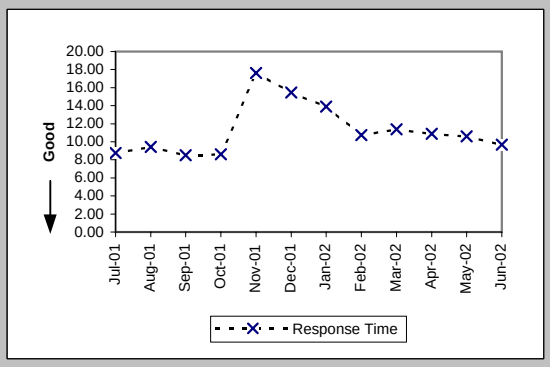
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83
Jan-02	7216.95	544	13.27	7.79
Feb-02	32707.68	3282	9.97	5.50
Mar-02	37615.98	3605	10.43	6.27
Apr-02	35516.6	3586	9.90	5.24
May-02	35821.73	3703	9.67	5.28
Jun-02	27510.82	3153	8.73	5.12



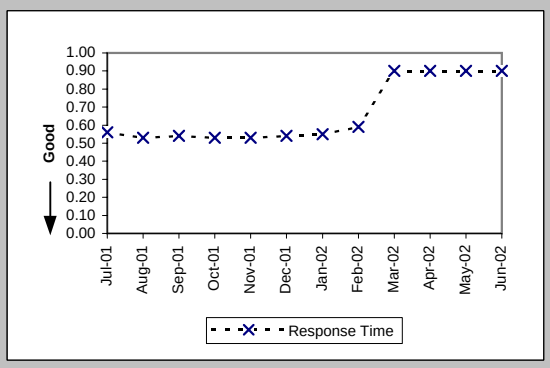
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



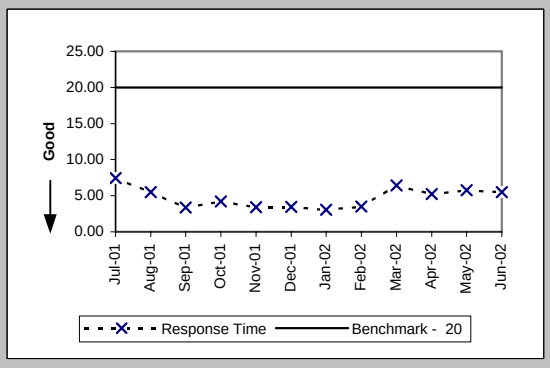
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

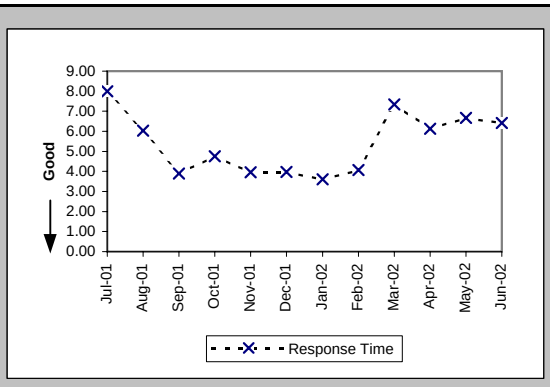
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54



Checklist #2 - Preorder Response Times - IMA

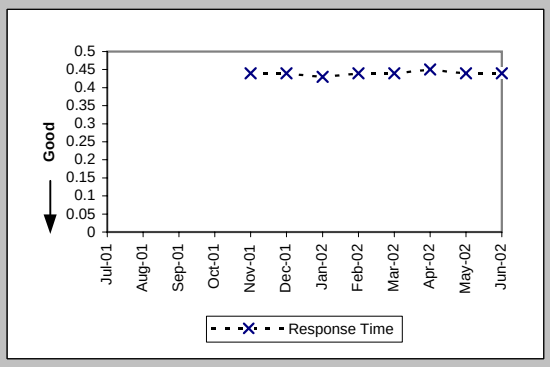
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



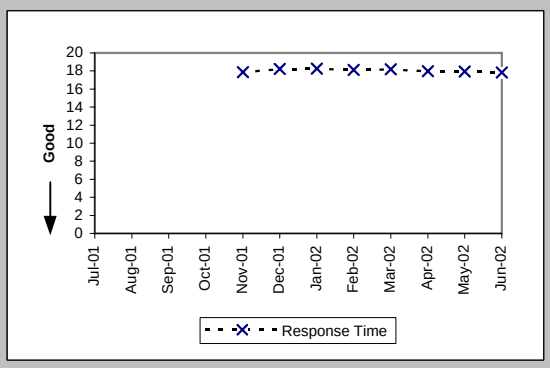
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



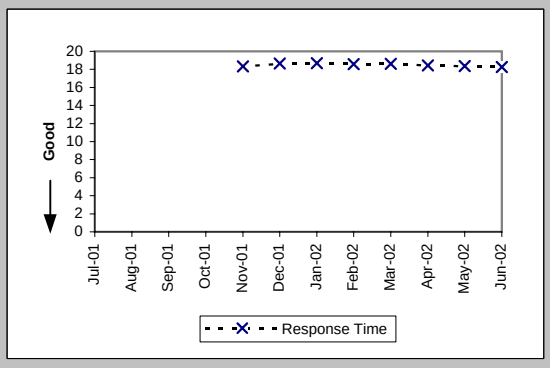
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

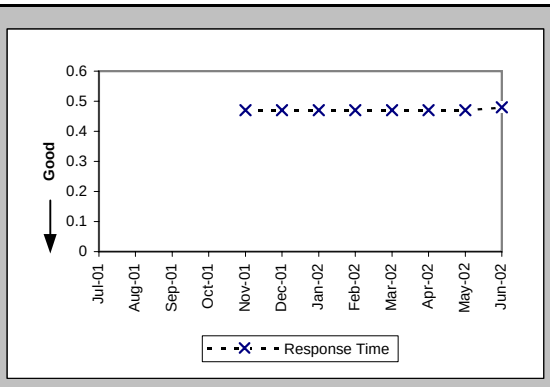
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	



Checklist #2 - Preorder Response Times - IMA

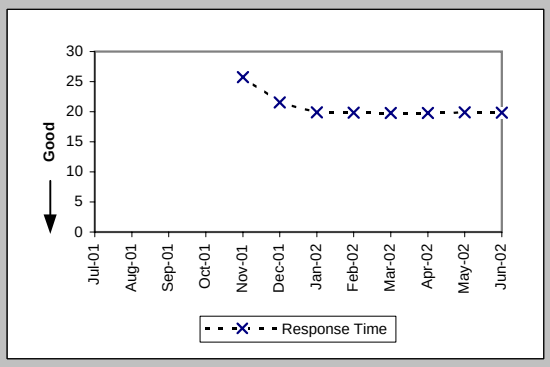
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



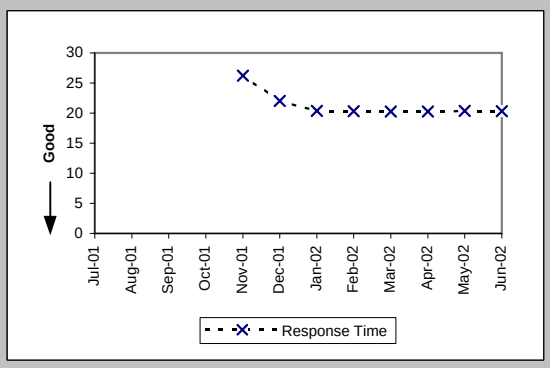
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



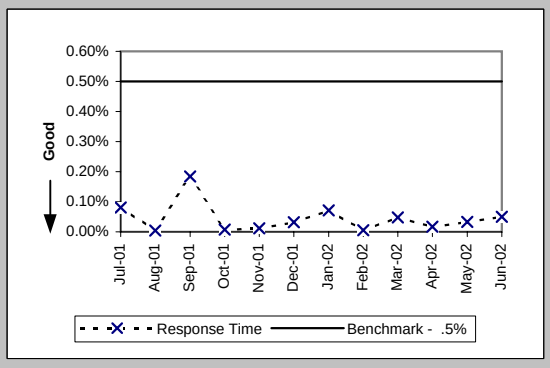
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	



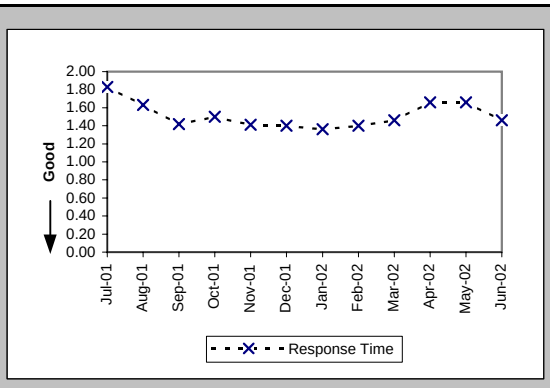
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



Checklist #2 - Preorder Response Times - IMA

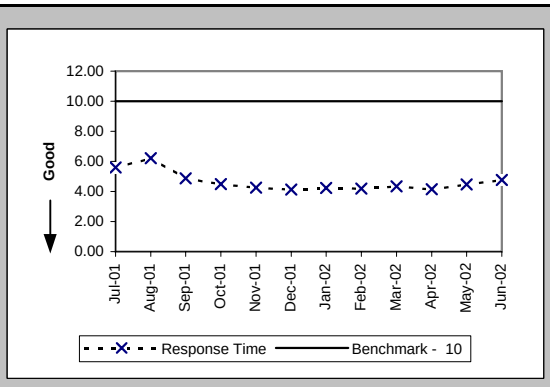
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94
Mar-02	4914.36	3366	1.46	1.98
Apr-02	7425.18	4473	1.66	2.06
May-02	8768.12	5282	1.66	1.82
Jun-02	6521.82	4467	1.46	1.57



Checklist #2 - Preorder Response Times - EDI

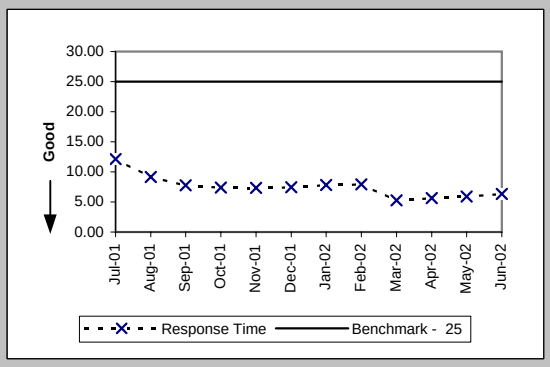
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58
Mar-02	22667.85	5211	4.35	2.58
Apr-02	21322.7	5138	4.15	1.51
May-02	23172.48	5184	4.47	1.47
Jun-02	22271.13	4669	4.77	4.05



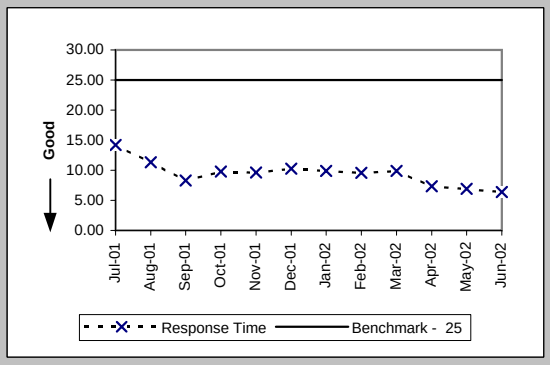
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67
Mar-02	23836.81	4504	5.29	5.93
Apr-02	25689.31	4541	5.66	6.04
May-02	27098.65	4600	5.89	6.41
Jun-02	27055.72	4278	6.32	7.24



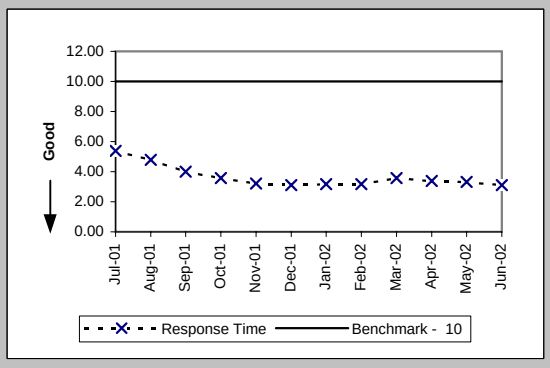
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12
Jan-02	4360.4	440	9.91	2.62
Feb-02	3747.52	392	9.56	3.02
Mar-02	4890.6	495	9.88	5.35
Apr-02	3325.02	453	7.34	3.29
May-02	3042.9	441	6.90	3.02
Jun-02	2698.74	423	6.38	2.44



Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

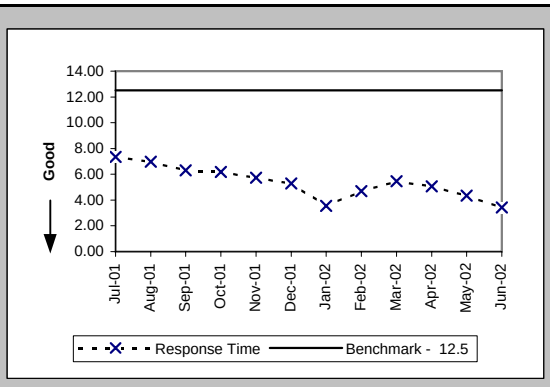
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46
Jan-02	25136.98	7932	3.17	2.52
Feb-02	22779.7	7189	3.17	2.63
Mar-02	27069.48	7562	3.58	3.48
Apr-02	26030.52	7675	3.39	2.86
May-02	25460.48	7668	3.32	2.71
Jun-02	21294.18	6852	3.11	4.87



Checklist #2 - Preorder Response Times - EDI

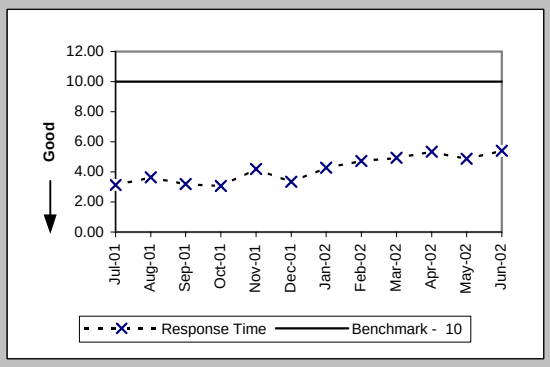
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08
Jan-02	2318.22	651	3.56	1.86
Feb-02	2749.04	585	4.70	2.36
Mar-02	3772.59	690	5.47	2.34
Apr-02	3168.08	625	5.07	2.12
May-02	2695.43	621	4.34	1.63
Jun-02	1978.67	577	3.43	2.47



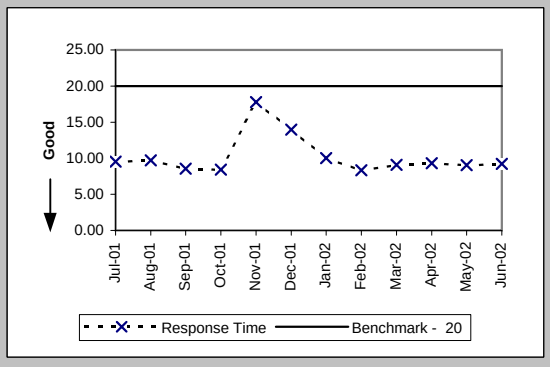
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



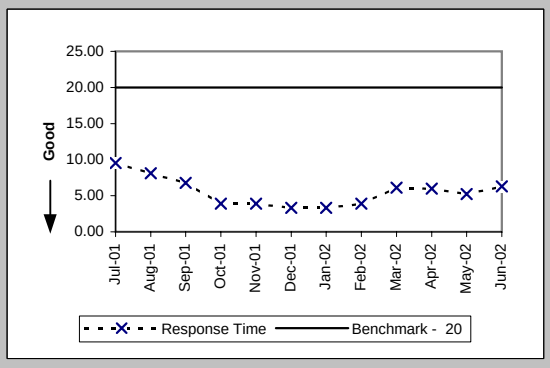
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

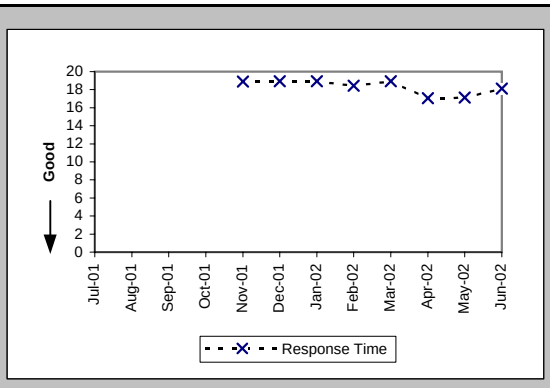
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.61
Feb-02	2386.8	612	3.90	4.56
Mar-02	4228.12	692	6.11	12.17
Apr-02	3990	665	6.00	7.12
May-02	3436.11	657	5.23	5.49
Jun-02	3836.48	608	6.31	9.12



Checklist #2 - Preorder Response Times - EDI

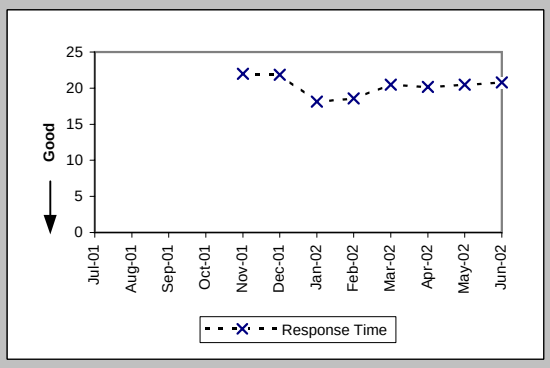
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



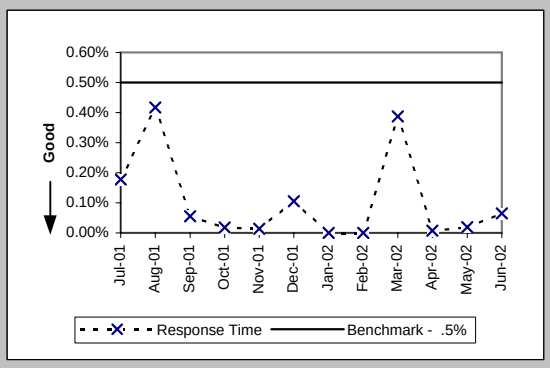
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



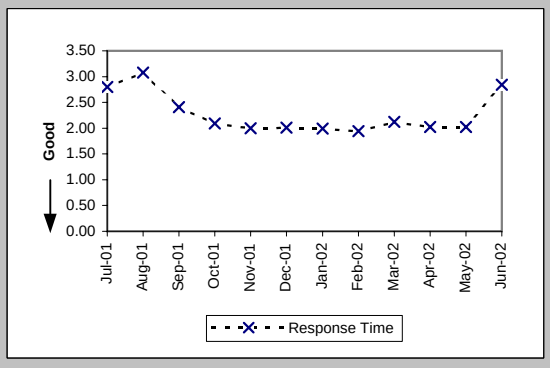
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

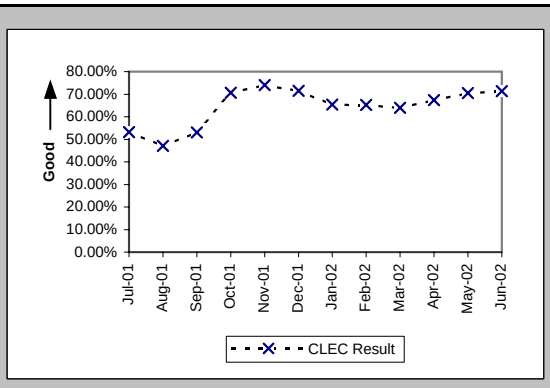
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

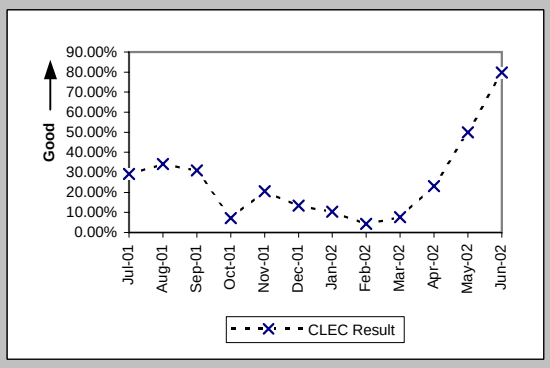
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1778	3346	53.14%	49.90%
Aug-01	1445	3066	47.13%	49.92%
Sep-01	1316	2480	53.06%	49.91%
Oct-01	1768	2504	70.61%	45.56%
Nov-01	2033	2748	73.98%	43.87%
Dec-01	1349	1886	71.53%	45.13%
Jan-02	1969	3013	65.35%	47.59%
Feb-02	1380	2117	65.19%	47.64%
Mar-02	1562	2441	63.99%	48.00%
Apr-02	1608	2389	67.31%	46.91%
May-02	1643	2331	70.48%	45.61%
Jun-02	1477	2071	71.32%	45.23%



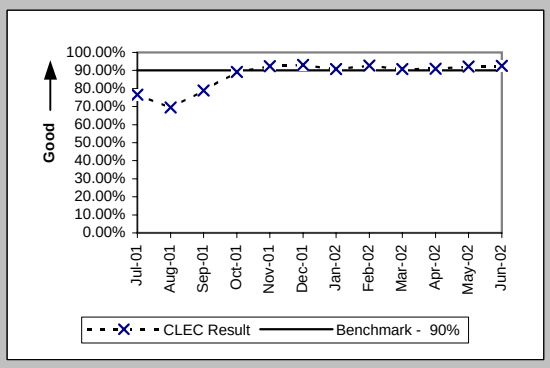
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	31	106	29.25%	45.49%
Aug-01	125	366	34.15%	47.42%
Sep-01	90	291	30.93%	46.22%
Oct-01	4	56	7.14%	25.75%
Nov-01	7	34	20.59%	40.43%
Dec-01	4	30	13.33%	33.99%
Jan-02	3	29	10.34%	30.45%
Feb-02	1	23	4.35%	20.39%
Mar-02	1	13	7.69%	26.65%
Apr-02	3	13	23.08%	42.13%
May-02	7	14	50.00%	50.00%
Jun-02	71	89	79.78%	40.17%



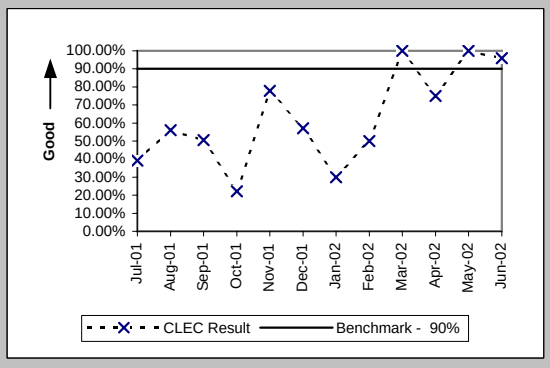
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1778	2321	76.60%	42.33%
Aug-01	1445	2077	69.57%	46.01%
Sep-01	1316	1667	78.94%	40.77%
Oct-01	1768	1983	89.16%	31.09%
Nov-01	2033	2201	92.37%	26.55%
Dec-01	1349	1448	93.16%	25.24%
Jan-02	1969	2168	90.82%	28.87%
Feb-02	1380	1488	92.74%	25.94%
Mar-02	1562	1720	90.81%	28.88%
Apr-02	1608	1768	90.95%	28.69%
May-02	1643	1781	92.25%	26.74%
Jun-02	1477	1596	92.54%	26.27%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

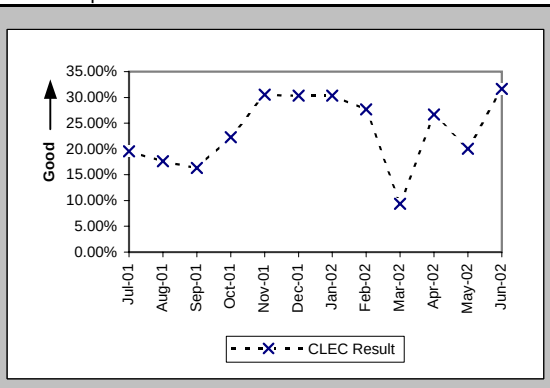
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	31	79	39.24%	48.83%
Aug-01	125	223	56.05%	49.63%
Sep-01	90	178	50.56%	50.00%
Oct-01	4	18	22.22%	41.57%
Nov-01	7	9	77.78%	41.57%
Dec-01	4	7	57.14%	49.49%
Jan-02	3	10	30.00%	45.83%
Feb-02	1	2	50.00%	50.00%
Mar-02	1	1	100.00%	0.00%
Apr-02	3	4	75.00%	43.30%
May-02	7	7	100.00%	0.00%
Jun-02	71	74	95.95%	19.72%



Checklist #2 - Electronic Flow-through - Unbundled Loops

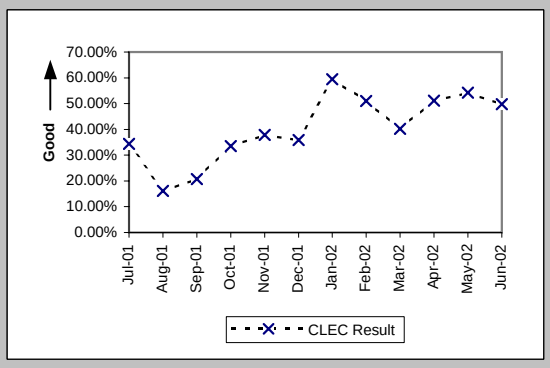
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	355	1817	19.54%	39.65%
Aug-01	303	1722	17.60%	38.08%
Sep-01	277	1697	16.32%	36.96%
Oct-01	403	1809	22.28%	41.61%
Nov-01	483	1581	30.55%	46.06%
Dec-01	378	1246	30.34%	45.97%
Jan-02	413	1362	30.32%	45.97%
Feb-02	334	1206	27.69%	44.75%
Mar-02	323	3437	9.40%	29.18%
Apr-02	344	1289	26.69%	44.23%
May-02	254	1268	20.03%	40.02%
Jun-02	367	1159	31.67%	46.52%



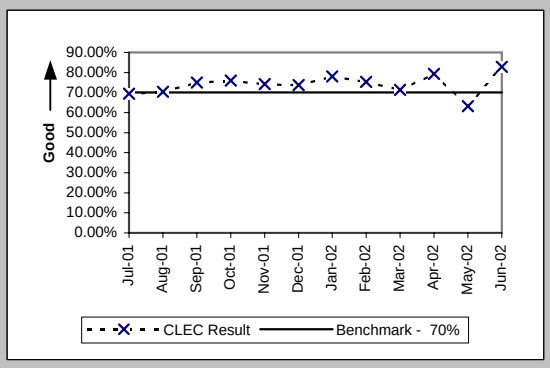
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	466	1356	34.37%	47.49%
Aug-01	169	1046	16.16%	36.81%
Sep-01	229	1108	20.67%	40.49%
Oct-01	498	1484	33.56%	47.22%
Nov-01	422	1114	37.88%	48.51%
Dec-01	543	1516	35.82%	47.95%
Jan-02	1023	1720	59.48%	49.09%
Feb-02	789	1545	51.07%	49.99%
Mar-02	610	1518	40.18%	49.03%
Apr-02	1067	2088	51.10%	49.99%
May-02	1204	2219	54.26%	49.82%
Jun-02	826	1659	49.79%	50.00%



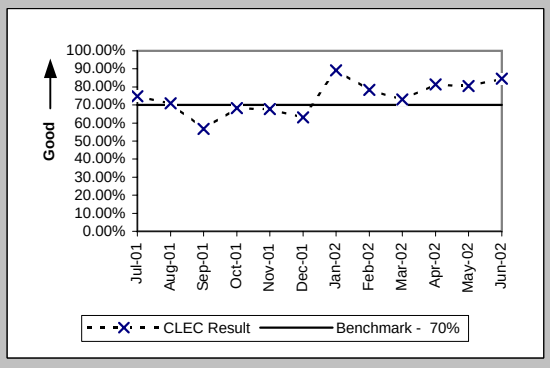
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	355	511	69.47%	46.05%
Aug-01	303	431	70.30%	45.69%
Sep-01	277	369	75.07%	43.26%
Oct-01	403	531	75.89%	42.77%
Nov-01	483	651	74.19%	43.76%
Dec-01	378	513	73.68%	44.03%
Jan-02	413	529	78.07%	41.38%
Feb-02	334	443	75.40%	43.07%
Mar-02	323	453	71.30%	45.24%
Apr-02	344	434	79.26%	40.54%
May-02	254	402	63.18%	48.23%
Jun-02	367	443	82.84%	37.70%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

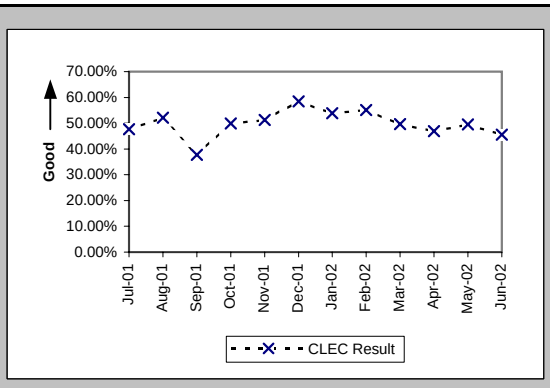
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	466	623	74.80%	43.42%
Aug-01	169	238	71.01%	45.37%
Sep-01	229	403	56.82%	49.53%
Oct-01	498	730	68.22%	46.56%
Nov-01	422	623	67.74%	46.75%
Dec-01	543	861	63.07%	48.26%
Jan-02	1023	1148	89.11%	31.15%
Feb-02	789	1007	78.35%	41.18%
Mar-02	610	835	73.05%	44.37%
Apr-02	1067	1311	81.39%	38.92%
May-02	1204	1497	80.43%	39.68%
Jun-02	826	977	84.54%	36.15%



Checklist #2 - Electronic Flow-through - LNP

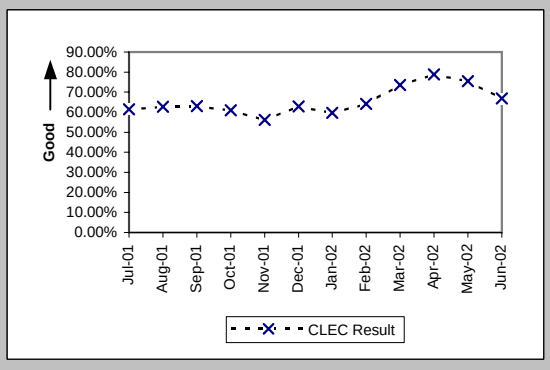
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	457	958	47.70%	49.95%
Aug-01	858	1645	52.16%	49.95%
Sep-01	422	1118	37.75%	48.48%
Oct-01	953	1912	49.84%	50.00%
Nov-01	998	1947	51.26%	49.98%
Dec-01	1454	2489	58.42%	49.29%
Jan-02	1006	1868	53.85%	49.85%
Feb-02	1340	2434	55.05%	49.74%
Mar-02	1208	2433	49.65%	50.00%
Apr-02	1069	2280	46.89%	49.90%
May-02	1155	2333	49.51%	50.00%
Jun-02	763	1675	45.55%	49.80%



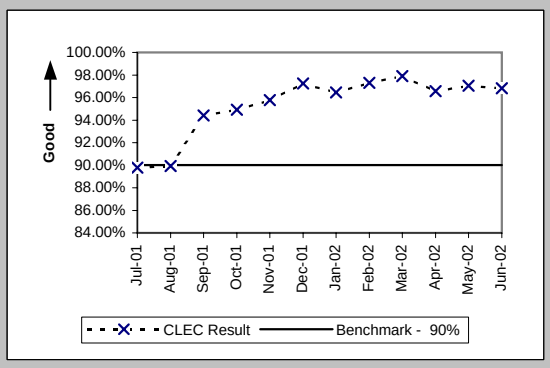
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1090	1774	61.44%	48.67%
Aug-01	1315	2095	62.77%	48.34%
Sep-01	1148	1821	63.04%	48.27%
Oct-01	1484	2432	61.02%	48.77%
Nov-01	1532	2731	56.10%	49.63%
Dec-01	2519	4010	62.82%	48.33%
Jan-02	1662	2786	59.66%	49.06%
Feb-02	2166	3375	64.18%	47.95%
Mar-02	2205	2997	73.57%	44.09%
Apr-02	2941	3730	78.85%	40.84%
May-02	3061	4058	75.43%	43.05%
Jun-02	1814	2714	66.84%	47.08%



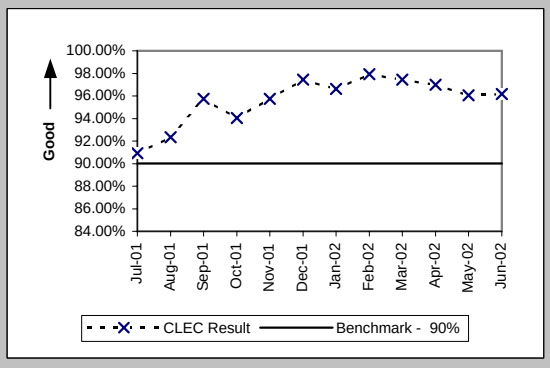
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	457	509	89.78%	30.29%
Aug-01	858	954	89.94%	30.08%
Sep-01	422	447	94.41%	22.98%
Oct-01	953	1004	94.92%	21.96%
Nov-01	998	1042	95.78%	20.11%
Dec-01	1454	1495	97.26%	16.33%
Jan-02	1006	1043	96.45%	18.50%
Feb-02	1340	1377	97.31%	16.17%
Mar-02	1208	1234	97.89%	14.36%
Apr-02	1069	1107	96.57%	18.21%
May-02	1155	1190	97.06%	16.90%
Jun-02	763	788	96.83%	17.53%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

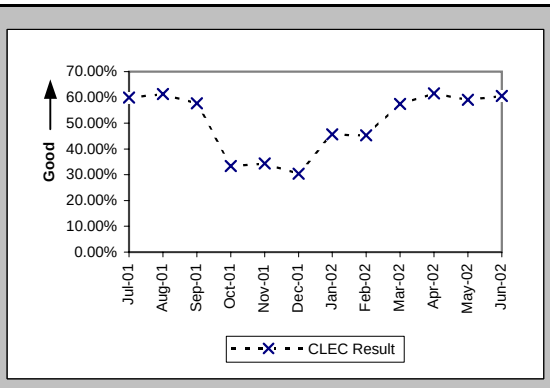
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1090	1199	90.91%	28.75%
Aug-01	1315	1424	92.35%	26.59%
Sep-01	1148	1199	95.75%	20.18%
Oct-01	1484	1578	94.04%	23.67%
Nov-01	1532	1600	95.75%	20.17%
Dec-01	2519	2585	97.45%	15.77%
Jan-02	1662	1720	96.63%	18.05%
Feb-02	2166	2212	97.92%	14.27%
Mar-02	2205	2263	97.44%	15.80%
Apr-02	2941	3032	97.00%	17.06%
May-02	3061	3187	96.05%	19.49%
Jun-02	1814	1886	96.18%	19.16%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

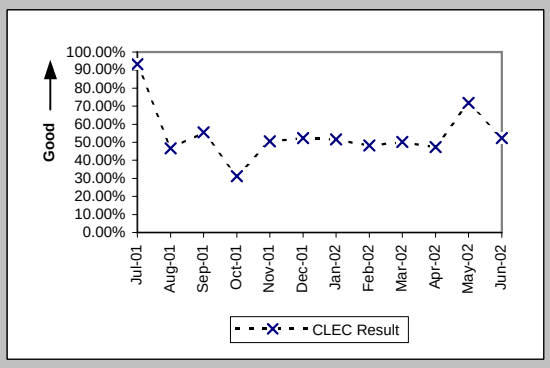
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	81	135	60.00%	48.99%
Aug-01	103	168	61.31%	48.70%
Sep-01	93	161	57.76%	49.39%
Oct-01	261	782	33.38%	47.16%
Nov-01	386	1124	34.34%	47.48%
Dec-01	632	2078	30.41%	46.00%
Jan-02	725	1586	45.71%	49.82%
Feb-02	652	1440	45.28%	49.78%
Mar-02	903	1572	57.44%	49.44%
Apr-02	892	1448	61.60%	48.64%
May-02	1144	1937	59.06%	49.17%
Jun-02	902	1490	60.54%	48.88%



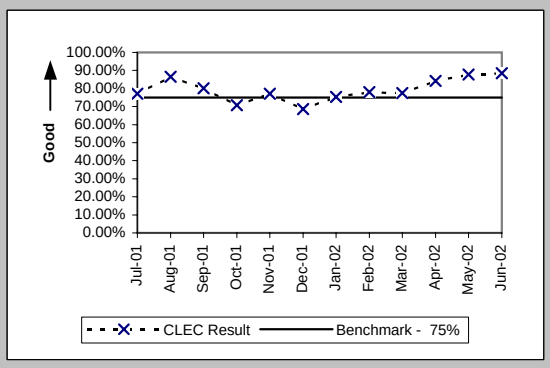
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	56	60	93.33%	24.94%
Aug-01	7	15	46.67%	49.89%
Sep-01	5	9	55.56%	49.69%
Oct-01	137	440	31.14%	46.31%
Nov-01	292	578	50.52%	50.00%
Dec-01	196	375	52.27%	49.95%
Jan-02	242	469	51.60%	49.97%
Feb-02	207	429	48.25%	49.97%
Mar-02	202	403	50.12%	50.00%
Apr-02	263	556	47.30%	49.93%
May-02	622	867	71.74%	45.03%
Jun-02	498	951	52.37%	49.94%



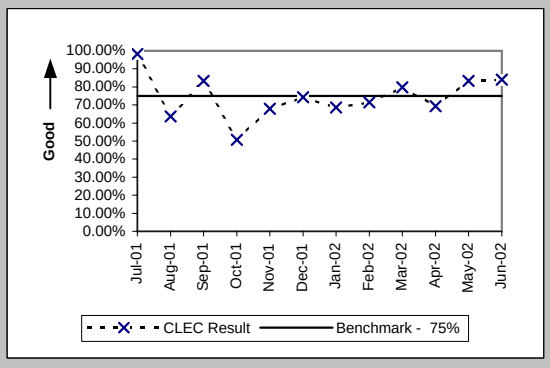
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	81	105	77.14%	41.99%
Aug-01	103	119	86.55%	34.11%
Sep-01	93	116	80.17%	39.87%
Oct-01	261	369	70.73%	45.50%
Nov-01	386	501	77.05%	42.05%
Dec-01	632	922	68.55%	46.43%
Jan-02	725	963	75.29%	43.14%
Feb-02	652	835	78.08%	41.37%
Mar-02	903	1166	77.44%	41.79%
Apr-02	892	1060	84.15%	36.52%
May-02	1144	1303	87.80%	32.73%
Jun-02	902	1019	88.52%	31.88%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

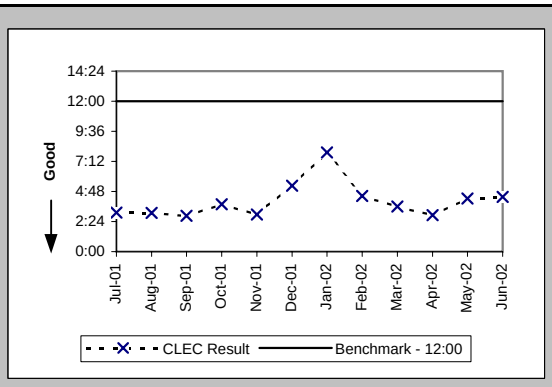
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	56	57	98.25%	13.13%
Aug-01	7	11	63.64%	48.10%
Sep-01	5	6	83.33%	37.27%
Oct-01	137	270	50.74%	49.99%
Nov-01	292	430	67.91%	46.68%
Dec-01	196	264	74.24%	43.73%
Jan-02	242	353	68.56%	46.43%
Feb-02	207	290	71.38%	45.20%
Mar-02	202	253	79.84%	40.12%
Apr-02	263	379	69.39%	46.09%
May-02	622	746	83.38%	37.23%
Jun-02	498	593	83.98%	36.68%



Checklist #2 - LSR Rejections

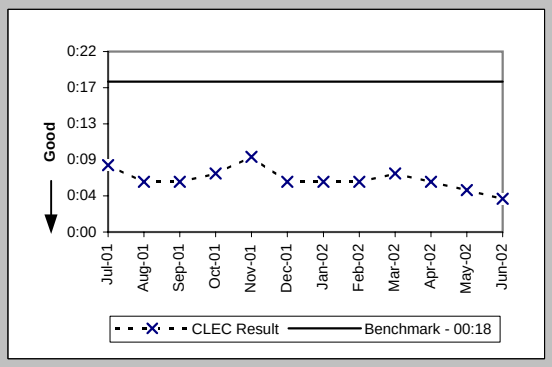
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	2203:26	708	3:07
Aug-01	2143:37	695	3:05
Sep-01	1623:50	568	2:52
Oct-01	1991:09	526	3:47
Nov-01	2025:41	683	2:58
Dec-01	2474:25	471	5:15
Jan-02	4479:38	566	7:55
Feb-02	1767:04	398	4:26
Mar-02	2222:36	617	3:36
Apr-02	1380:52	474	2:55
May-02	1843:26	435	4:14
Jun-02	1613:16	369	4:22



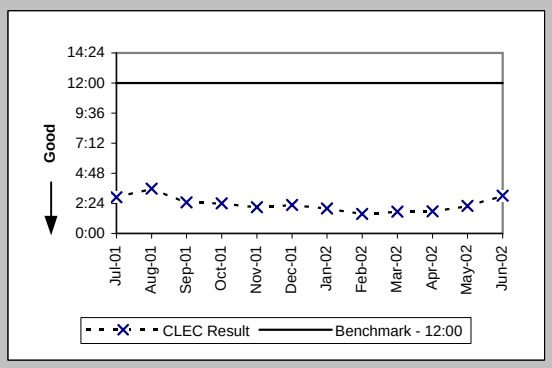
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06
Jan-02	2952:50	29785	0:06
Feb-02	2612:21	25067	0:06
Mar-02	3208:27	28421	0:07
Apr-02	2740:31	28078	0:06
May-02	2415:14	29158	0:05
Jun-02	1868:07	26953	0:04



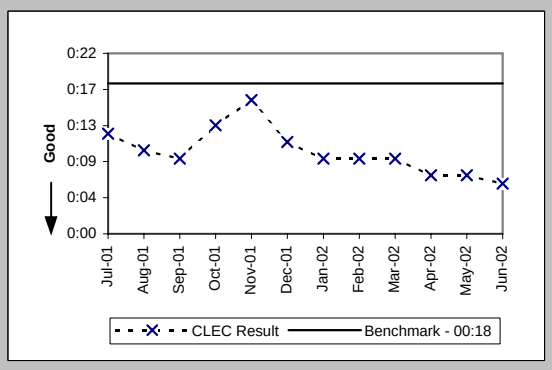
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	821:48	285	2:53
Aug-01	1133:32	317	3:35
Sep-01	833:26	336	2:29
Oct-01	1012:58	421	2:24
Nov-01	806:37	384	2:06
Dec-01	1197:18	526	2:17
Jan-02	1095:47	546	2:00
Feb-02	808:43	524	1:33
Mar-02	900:50	519	1:44
Apr-02	901:59	514	1:45
May-02	1388:45	637	2:11
Jun-02	1353:54	448	3:01



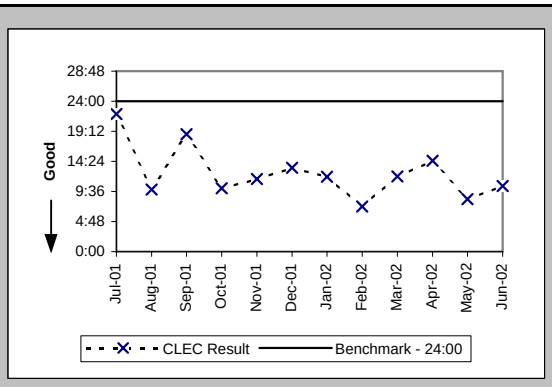
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11
Jan-02	2863:00	20133	0:09
Feb-02	2013:05	13400	0:09
Mar-02	1994:26	13392	0:09
Apr-02	2018:25	17647	0:07
May-02	2013:47	16508	0:07
Jun-02	1721:16	18081	0:06

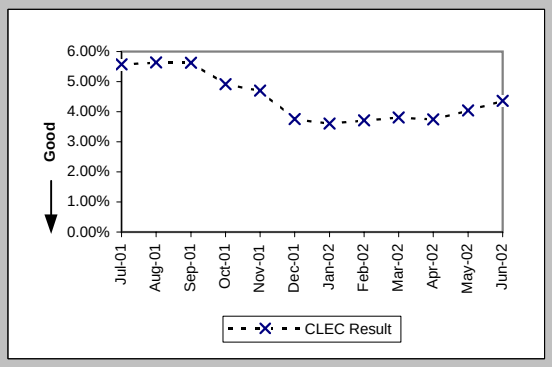


Checklist #2 - LSR Rejections

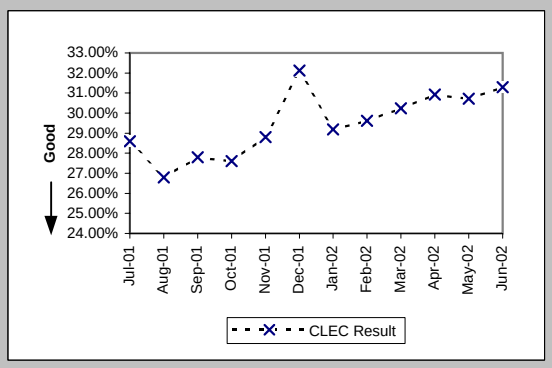
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1513:52	69	21:56
Aug-01	1008:02	102	9:53
Sep-01	1029:56	55	18:44
Oct-01	526:21	52	10:07
Nov-01	696:27	60	11:36
Dec-01	683:11	51	13:24
Jan-02	489:46	41	11:57
Feb-02	353:45	49	7:13
Mar-02	600:40	50	12:01
Apr-02	725:32	50	14:31
May-02	617:57	74	8:21
Jun-02	723:07	69	10:29



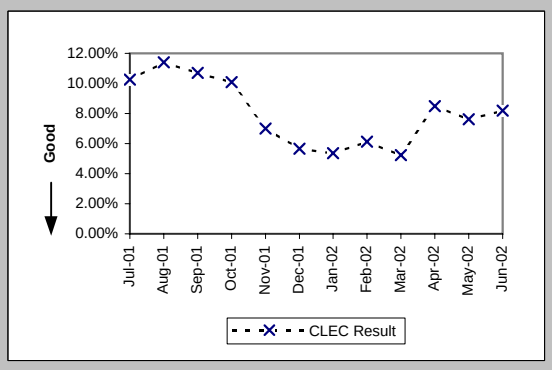
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%
Jan-02	3681	102045	3.61%
Feb-02	3142	84615	3.71%
Mar-02	3582	94010	3.81%
Apr-02	3402	90804	3.75%
May-02	3840	94906	4.05%
Jun-02	3754	86121	4.36%



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%
Jan-02	29785	102045	29.19%
Feb-02	25067	84615	29.62%
Mar-02	28421	94010	30.23%
Apr-02	28078	90804	30.92%
May-02	29158	94906	30.72%
Jun-02	26953	86121	31.30%

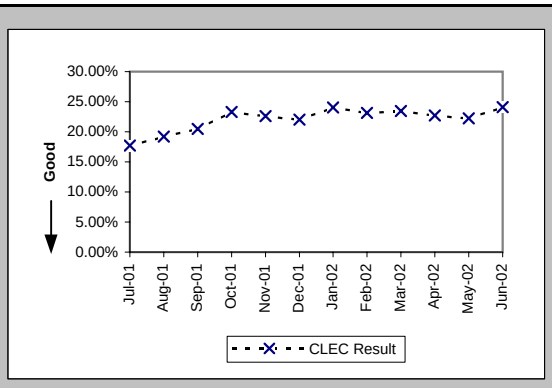


LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%
Jan-02	4492	83678	5.37%
Feb-02	3544	57897	6.12%
Mar-02	2989	57060	5.24%
Apr-02	6587	77654	8.48%
May-02	5659	74231	7.62%
Jun-02	6144	74983	8.19%

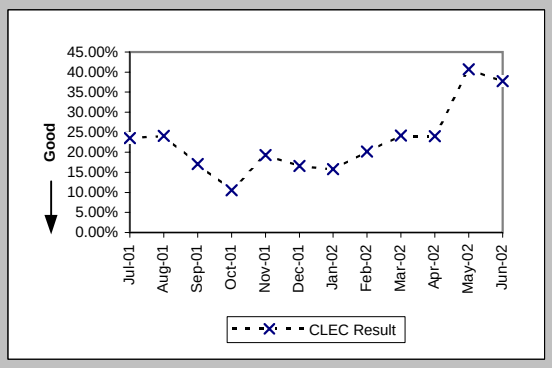


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



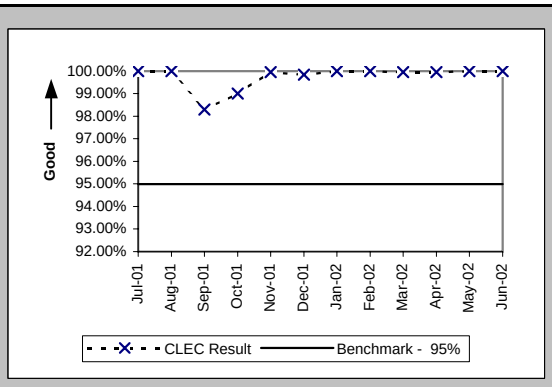
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	69	293	23.55%
Aug-01	102	423	24.11%
Sep-01	55	322	17.08%
Oct-01	52	494	10.53%
Nov-01	60	311	19.29%
Dec-01	51	307	16.61%
Jan-02	41	260	15.77%
Feb-02	49	243	20.16%
Mar-02	50	207	24.15%
Apr-02	50	208	24.04%
May-02	74	182	40.66%
Jun-02	69	183	37.70%



Checklist #2 - Firm Order Confirmations - Resale

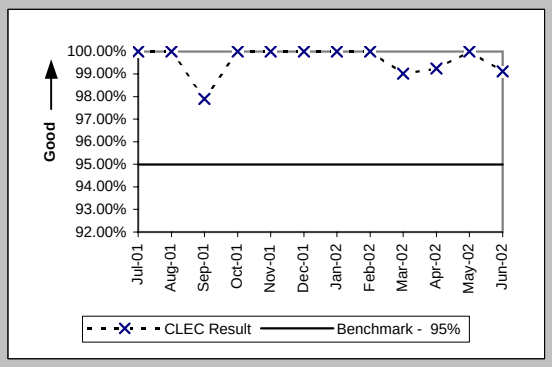
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1859	1859	100.00%
Aug-01	1548	1548	100.00%
Sep-01	1382	1406	98.29%
Oct-01	2006	2026	99.01%
Nov-01	2415	2416	99.96%
Dec-01	1964	1967	99.85%
Jan-02	2676	2676	100.00%
Feb-02	2018	2018	100.00%
Mar-02	2449	2450	99.96%
Apr-02	2459	2460	99.96%
May-02	2773	2773	100.00%
Jun-02	2343	2343	100.00%



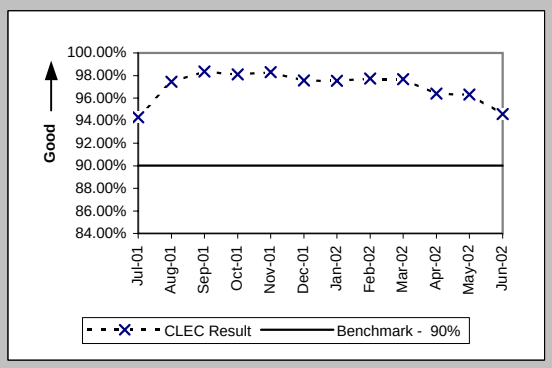
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	87	87	100.00%
Aug-01	132	132	100.00%
Sep-01	93	95	97.89%
Oct-01	141	141	100.00%
Nov-01	297	297	100.00%
Dec-01	197	197	100.00%
Jan-02	243	243	100.00%
Feb-02	207	207	100.00%
Mar-02	201	203	99.01%
Apr-02	262	264	99.24%
May-02	620	620	100.00%
Jun-02	562	567	99.12%



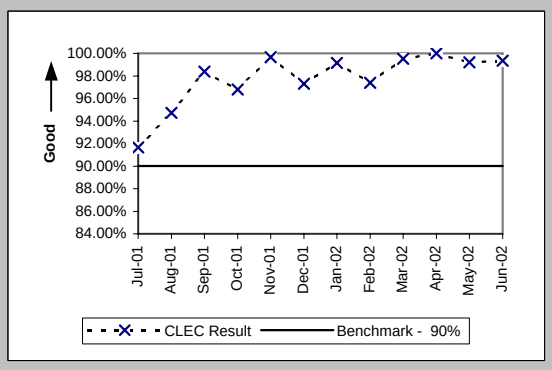
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1471	1560	94.29%
Aug-01	1572	1613	97.46%
Sep-01	1126	1145	98.34%
Oct-01	1191	1214	98.11%
Nov-01	1328	1351	98.30%
Dec-01	1199	1229	97.56%
Jan-02	1730	1774	97.52%
Feb-02	1423	1456	97.73%
Mar-02	1466	1501	97.67%
Apr-02	1231	1277	96.40%
May-02	1388	1441	96.32%
Jun-02	1067	1128	94.59%



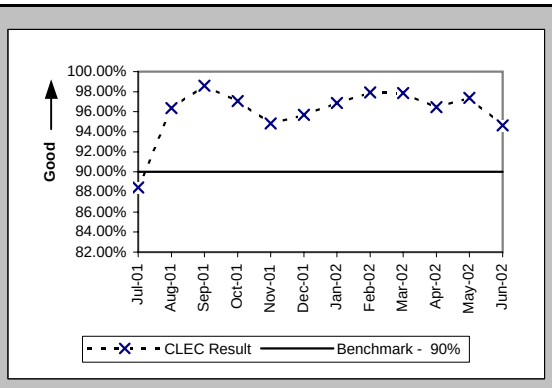
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	66	72	91.67%
Aug-01	234	247	94.74%
Sep-01	183	186	98.39%
Oct-01	333	344	96.80%
Nov-01	300	301	99.67%
Dec-01	181	186	97.31%
Jan-02	236	238	99.16%
Feb-02	225	231	97.40%
Mar-02	209	210	99.52%
Apr-02	298	298	100.00%
May-02	246	248	99.19%
Jun-02	459	462	99.35%



Checklist #2 - Firm Order Confirmations - Resale

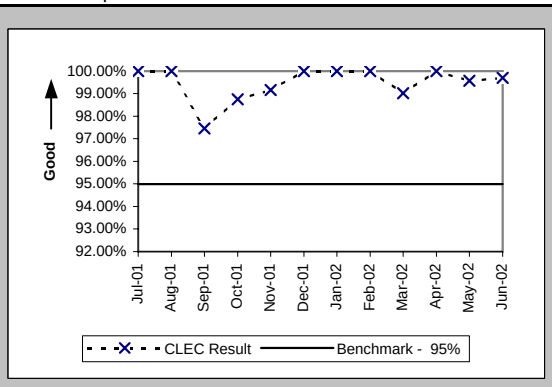
FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	138	156	88.46%
Aug-01	212	220	96.36%
Sep-01	209	212	98.58%
Oct-01	331	341	97.07%
Nov-01	183	193	94.82%
Dec-01	177	185	95.68%
Jan-02	155	160	96.88%
Feb-02	141	144	97.92%
Mar-02	92	94	97.87%
Apr-02	82	85	96.47%
May-02	37	38	97.37%
Jun-02	53	56	94.64%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

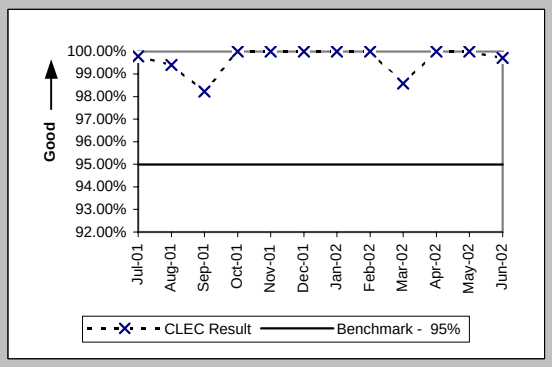
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	355	355	100.00%
Aug-01	303	303	100.00%
Sep-01	269	276	97.46%
Oct-01	397	402	98.76%
Nov-01	475	479	99.16%
Dec-01	378	378	100.00%
Jan-02	394	394	100.00%
Feb-02	327	327	100.00%
Mar-02	304	307	99.02%
Apr-02	318	318	100.00%
May-02	232	233	99.57%
Jun-02	338	339	99.71%



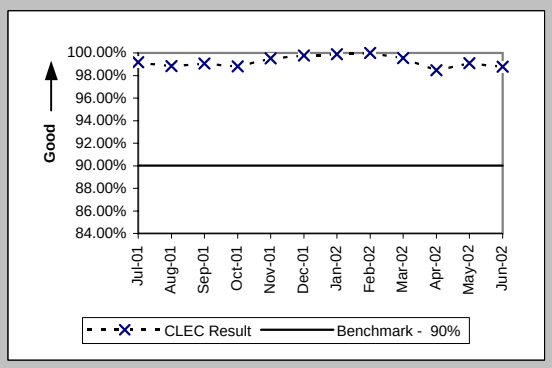
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	465	466	99.79%
Aug-01	168	169	99.41%
Sep-01	222	226	98.23%
Oct-01	497	497	100.00%
Nov-01	411	411	100.00%
Dec-01	542	542	100.00%
Jan-02	898	898	100.00%
Feb-02	613	613	100.00%
Mar-02	417	423	98.58%
Apr-02	936	936	100.00%
May-02	1077	1077	100.00%
Jun-02	701	703	99.72%



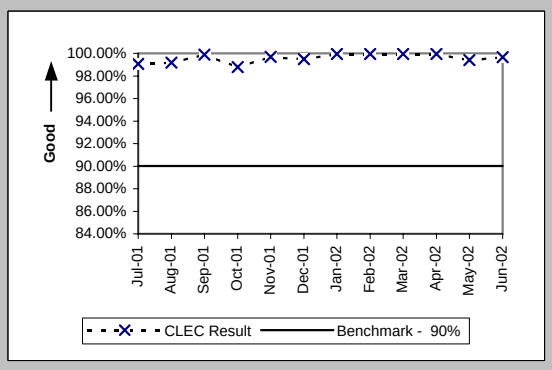
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1465	1477	99.19%
Aug-01	1290	1305	98.85%
Sep-01	1176	1187	99.07%
Oct-01	1506	1524	98.82%
Nov-01	1233	1239	99.52%
Dec-01	902	904	99.78%
Jan-02	922	923	99.89%
Feb-02	871	871	100.00%
Mar-02	3022	3036	99.54%
Apr-02	894	908	98.46%
May-02	990	999	99.10%
Jun-02	723	732	98.77%



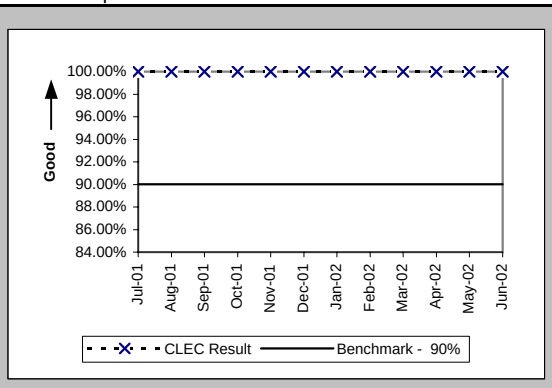
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	635	641	99.06%
Aug-01	479	483	99.17%
Sep-01	785	786	99.87%
Oct-01	816	826	98.79%
Nov-01	992	995	99.70%
Dec-01	1524	1532	99.48%
Jan-02	1521	1522	99.93%
Feb-02	1458	1459	99.93%
Mar-02	1602	1603	99.94%
Apr-02	1674	1675	99.94%
May-02	1654	1664	99.40%
Jun-02	1424	1429	99.65%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

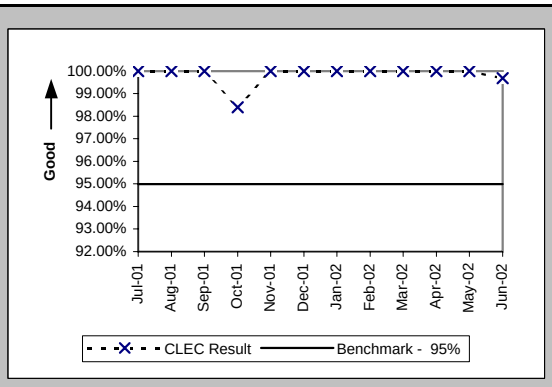
FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	25	25	100.00%
Aug-01	23	23	100.00%
Sep-01	18	18	100.00%
Oct-01	36	36	100.00%
Nov-01	14	14	100.00%
Dec-01	37	37	100.00%
Jan-02	22	22	100.00%
Feb-02	18	18	100.00%
Mar-02	19	19	100.00%
Apr-02	24	24	100.00%
May-02	17	17	100.00%
Jun-02	25	25	100.00%



Checklist #2 - Firm Order Confirmations - LNP

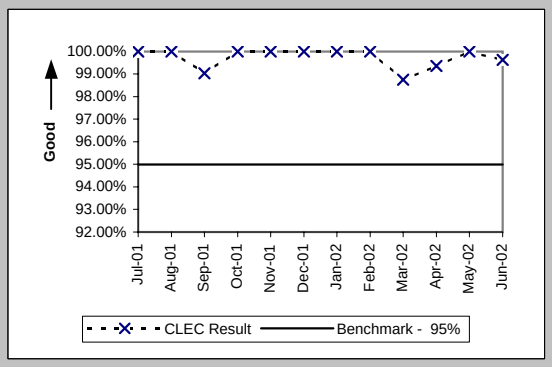
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	457	457	100.00%
Aug-01	858	858	100.00%
Sep-01	412	412	100.00%
Oct-01	921	936	98.40%
Nov-01	984	984	100.00%
Dec-01	1423	1423	100.00%
Jan-02	970	970	100.00%
Feb-02	1313	1313	100.00%
Mar-02	1106	1106	100.00%
Apr-02	971	971	100.00%
May-02	1025	1025	100.00%
Jun-02	650	652	99.69%



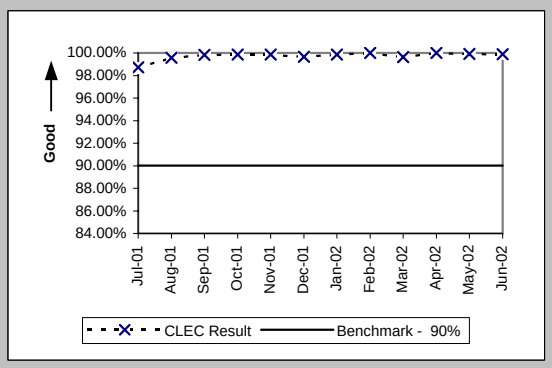
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1090	1090	100.00%
Aug-01	1315	1315	100.00%
Sep-01	1136	1147	99.04%
Oct-01	1472	1472	100.00%
Nov-01	1511	1511	100.00%
Dec-01	2466	2466	100.00%
Jan-02	1605	1605	100.00%
Feb-02	1989	1989	100.00%
Mar-02	1822	1845	98.75%
Apr-02	2501	2517	99.36%
May-02	2326	2326	100.00%
Jun-02	1353	1358	99.63%



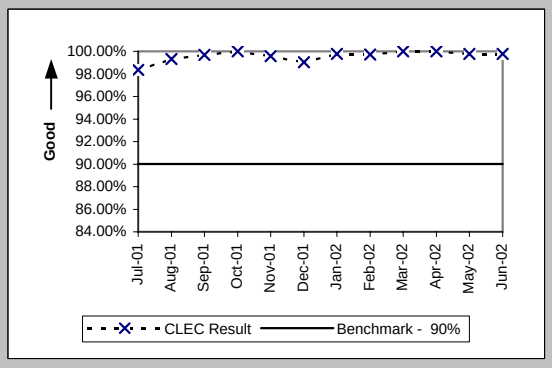
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	468	474	98.73%
Aug-01	694	697	99.57%
Sep-01	563	564	99.82%
Oct-01	702	703	99.86%
Nov-01	772	773	99.87%
Dec-01	858	861	99.65%
Jan-02	723	724	99.86%
Feb-02	934	934	100.00%
Mar-02	1081	1085	99.63%
Apr-02	1087	1087	100.00%
May-02	1046	1047	99.90%
Jun-02	795	796	99.87%



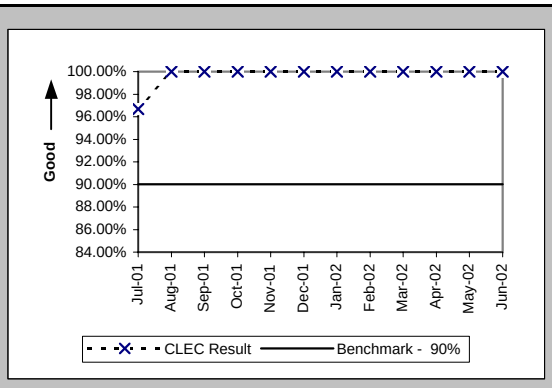
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	660	671	98.36%
Aug-01	731	736	99.32%
Sep-01	642	644	99.69%
Oct-01	757	757	100.00%
Nov-01	686	689	99.56%
Dec-01	919	928	99.03%
Jan-02	859	861	99.77%
Feb-02	1078	1081	99.72%
Mar-02	720	720	100.00%
Apr-02	752	752	100.00%
May-02	898	900	99.78%
Jun-02	863	865	99.77%



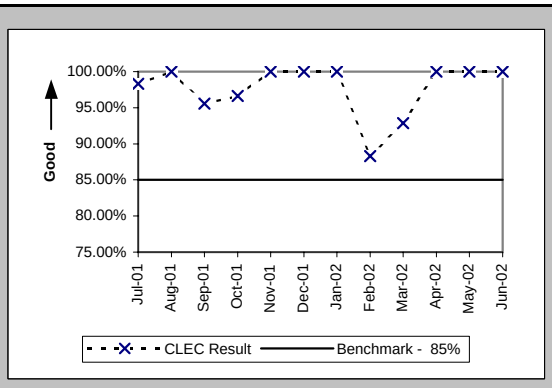
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	29	30	96.67%
Aug-01	67	67	100.00%
Sep-01	16	16	100.00%
Oct-01	27	27	100.00%
Nov-01	22	22	100.00%
Dec-01	26	26	100.00%
Jan-02	13	13	100.00%
Feb-02	17	17	100.00%
Mar-02	31	31	100.00%
Apr-02	44	44	100.00%
May-02	24	24	100.00%
Jun-02	22	22	100.00%



Checklist #2 - Firm Order Confirmations - LIS

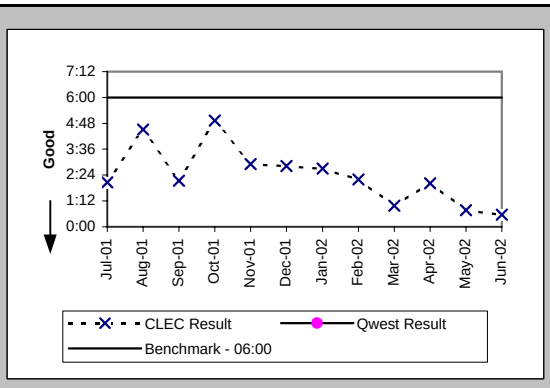
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	118	120	98.33%
Aug-01	139	139	100.00%
Sep-01	65	68	95.59%
Oct-01	115	119	96.64%
Nov-01	113	113	100.00%
Dec-01	76	76	100.00%
Jan-02	68	68	100.00%
Feb-02	83	94	88.30%
Mar-02	117	126	92.86%
Apr-02	90	90	100.00%
May-02	83	83	100.00%
Jun-02	61	61	100.00%



Checklist #2 - Completion Notifications

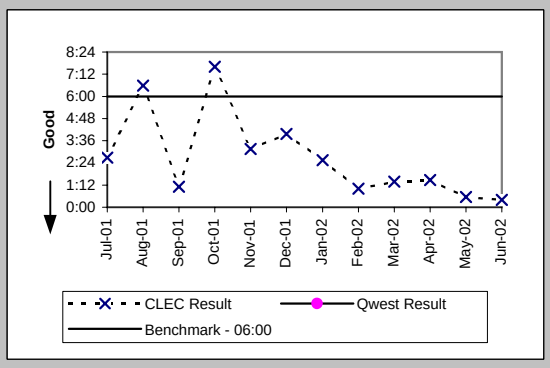
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9666:28	4696	2:04	4:57					
Aug-01	25917:46	5749	4:31	28:31					
Sep-01	9359:48	4500	2:08	25:18					
Oct-01	27485:35	5686	4:56	30:37					
Nov-01	17744:14	6322	2:55	37:44					
Dec-01	16868:18	6045	2:49	27:14					
Jan-02	17866:08	6742	2:42	25:45					
Feb-02	13883:26	6313	2:12	21:41					
Mar-02	8113:53	8255	0:59	13:40					
Apr-02	12099:45	5982	2:01	22:05					
May-02	5100:52	6728	0:46	11:58					
Jun-02	2907:18	5120	0:34	9:36					



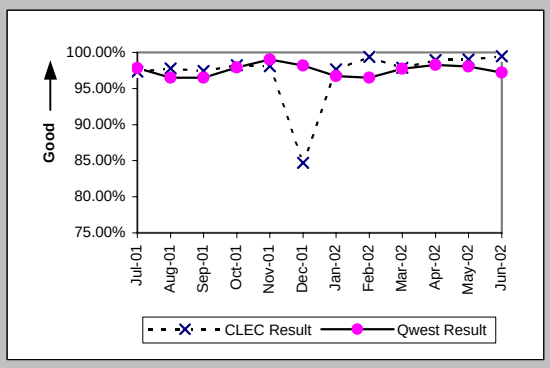
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5845:49	2184	2:41	12:16					
Aug-01	19904:22	3026	6:35	36:26					
Sep-01	1611:36	1667	1:06	8:12					
Oct-01	13435:55	1871	7:36	37:49					
Nov-01	9200:55	3217	3:09	37:21					
Dec-01	16713:10	4274	3:58	24:47					
Jan-02	11107:43	4508	2:33	21:45					
Feb-02	3671:16	3674	1:00	9:49					
Mar-02	4958:28	3584	1:23	13:25					
Apr-02	6798:02	4652	1:28	25:15					
May-02	2714:23	4940	0:33	10:10					
Jun-02	1625:10	4124	0:24	6:16					



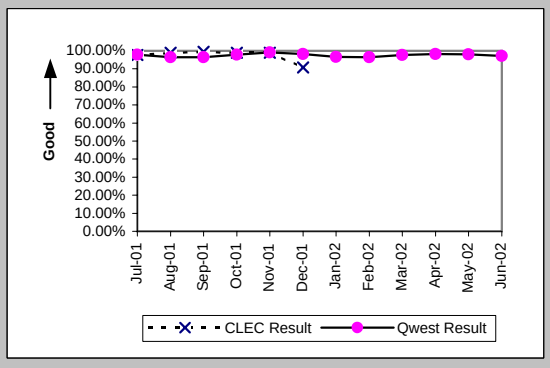
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7292	7491	97.34%	16.08%	362406	370450	97.83%	2.85	0.73
Aug-01	7369	7536	97.78%	14.72%	416226	431381	96.49%	-6.06	-4.69
Sep-01	5533	5679	97.43%	15.83%	339784	352109	96.50%	-3.78	-3.3
Oct-01	6730	6850	98.25%	13.12%	411524	420350	97.90%	-1.99	-2.21
Nov-01	7013	7149	98.10%	13.66%	378557	382275	99.03%	7.94	3.83
Dec-01	6893	8138	84.70%	36.00%	327360	333411	98.19%	90.03	53.73
Jan-02	9414	9639	97.67%	15.10%	382834	395824	96.72%	-5.16	-4.14
Feb-02	7850	7898	99.39%	7.77%	339439	351728	96.51%	-13.81	-9.4
Mar-02	11470	11717	97.89%	14.37%	350032	358082	97.75%	-1.01	-1.61
Apr-02	7297	7376	98.93%	10.29%	351148	357332	98.27%	-4.3	-3.61
May-02	7976	8056	99.01%	9.92%	366136	373502	98.03%	-6.25	-4.8
Jun-02	6434	6468	99.47%	7.23%	329742	339144	97.23%	-10.9	-7.63



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

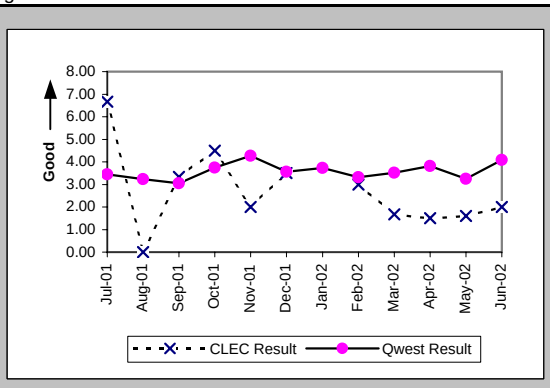
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3880	3969	97.76%	14.81%	362406	370450	97.83%	0.31	-0.81
Aug-01	4811	4862	98.95%	10.19%	416226	431381	96.49%	-9.28	-6.64
Sep-01	2440	2455	99.39%	7.79%	339784	352109	96.50%	-7.76	-5.72
Oct-01	2499	2525	98.97%	10.10%	411524	420350	97.90%	-3.74	-3.27
Nov-01	4025	4070	98.89%	10.46%	378557	382275	99.03%	0.86	-0.48
Dec-01	5728	6305	90.85%	28.83%	327360	333411	98.19%	43.23	25.28
Jan-02					382834	395824	96.72%		
Feb-02					339439	351728	96.51%		
Mar-02					350032	358082	97.75%		
Apr-02					351148	357332	98.27%		
May-02					366136	373502	98.03%		
Jun-02					329742	339144	97.23%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

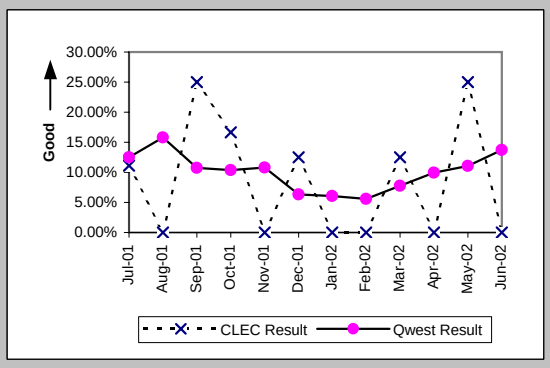
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	3	6.67	8.96	1650	480	3.44	-1	-1.61
Aug-01	0	2	0.00	0.00	1711	530	3.23	1.35	-0.18
Sep-01	10	3	3.33	1.53	1562	512	3.05	-0.1	-1.06
Oct-01	45	10	4.50	3.17	1929	515	3.75	-0.37	-1.23
Nov-01	4	2	2.00	1.41	1711	401	4.27	0.13	-0.92
Dec-01	14	4	3.50	5.07	1337	376	3.56	-0.49	-1.3
Jan-02					1424	382	3.73		
Feb-02	3	1	3.00		1336	403	3.32	-0.59	-1.36
Mar-02	5	3	1.67	1.53	1384	393	3.52	0.55	-0.67
Apr-02	3	2	1.50	2.12	1821	477	3.82	0.55	-0.67
May-02	8	5	1.60	1.52	1562	481	3.25	0.79	-0.52
Jun-02	4	2	2.00	1.41	2736	671	4.08	0.68	-0.59



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

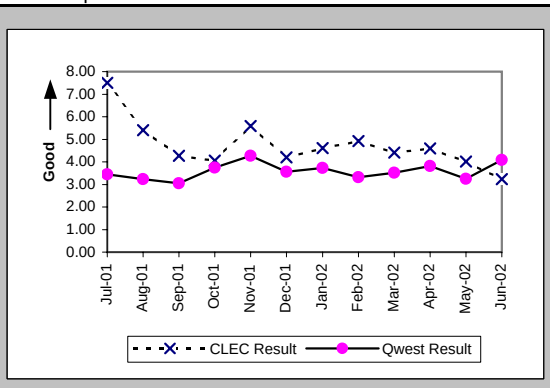
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	18	11.11%	31.43%	217	1738	12.49%	0.08	-0.95
Aug-01	0	11	0.00%	0.00%	245	1549	15.82%	1.47	-0.11
Sep-01	1	4	25.00%	43.30%	134	1250	10.72%	-0.92	-1.56
Oct-01	1	6	16.67%	37.27%	144	1389	10.37%	-0.51	-1.31
Nov-01	0	2	0.00%	0.00%	124	1148	10.80%	0.25	-0.85
Dec-01	1	8	12.50%	33.07%	117	1846	6.34%	-0.71	-1.43
Jan-02	0	9	0.00%	0.00%	140	2309	6.06%	0.58	-0.65
Feb-02	0	3	0.00%	0.00%	144	2585	5.57%	0.19	-0.89
Mar-02	1	8	12.50%	33.07%	136	1755	7.75%	-0.5	-1.3
Apr-02	0	3	0.00%	0.00%	132	1329	9.93%	0.34	-0.79
May-02	1	4	25.00%	43.30%	118	1064	11.09%	-0.88	-1.54
Jun-02	0	3	0.00%	0.00%	140	1021	13.71%	0.47	-0.72



Checklist #2 - Jeopardy Notifications - Unbundled Loops

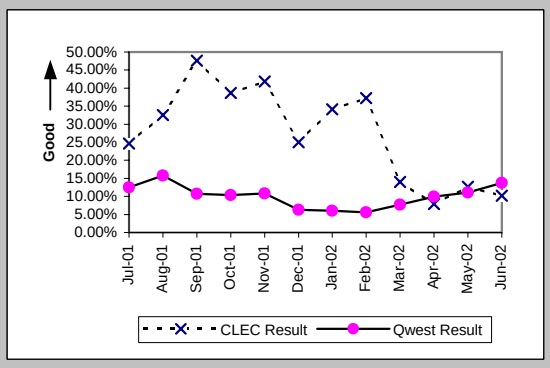
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	308	41	7.51	6.05	1650	480	3.44	-4.5	-3.74
Aug-01	379	70	5.41	4.47	1711	530	3.23	-3.04	-2.85
Sep-01	273	64	4.27	2.72	1562	512	3.05	-1.85	-2.13
Oct-01	340	84	4.05	3.26	1929	515	3.75	-0.41	-1.25
Nov-01	257	46	5.59	4.79	1711	401	4.27	-1.09	-1.66
Dec-01	340	81	4.20	3.06	1337	376	3.56	-0.8	-1.49
Jan-02	350	76	4.61	2.43	1424	382	3.73	-0.72	-1.44
Feb-02	354	72	4.92	2.40	1336	403	3.32	-2.62	-2.6
Mar-02	203	46	4.41	2.36	1384	393	3.52	-1.13	-1.69
Apr-02	367	80	4.59	3.46	1821	477	3.82	-1.13	-1.69
May-02	181	45	4.02	1.92	1562	481	3.25	-0.92	-1.56
Jun-02	94	29	3.24	1.83	2736	671	4.08	0.88	-0.46



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

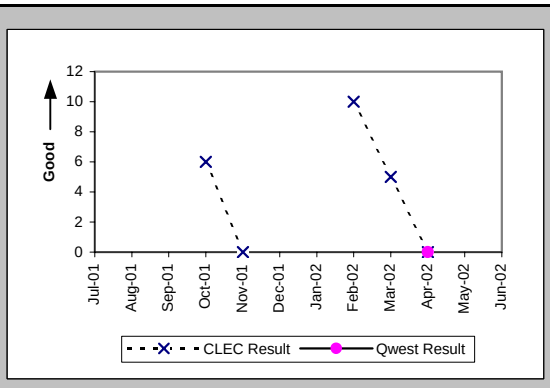
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	73	24.66%	43.10%	217	1738	12.49%	-3.08	-2.87
Aug-01	27	83	32.53%	46.85%	245	1549	15.82%	-4.07	-3.47
Sep-01	20	42	47.62%	49.94%	134	1250	10.72%	-7.6	-5.62
Oct-01	17	44	38.64%	48.69%	144	1389	10.37%	-6.06	-4.68
Nov-01	18	43	41.86%	49.33%	124	1148	10.80%	-6.44	-4.92
Dec-01	16	64	25.00%	43.30%	117	1846	6.34%	-6.02	-4.66
Jan-02	14	41	34.15%	47.42%	140	2309	6.06%	-7.47	-5.54
Feb-02	19	51	37.25%	48.35%	144	2585	5.57%	-9.77	-6.94
Mar-02	13	93	13.98%	34.68%	136	1755	7.75%	-2.19	-2.33
Apr-02	19	240	7.92%	27.00%	132	1329	9.93%	0.97	-0.41
May-02	15	118	12.71%	33.31%	118	1064	11.09%	-0.53	-1.32
Jun-02	9	88	10.23%	30.30%	140	1021	13.71%	0.91	-0.45



Checklist #2 - Jeopardy Notifications - LIS

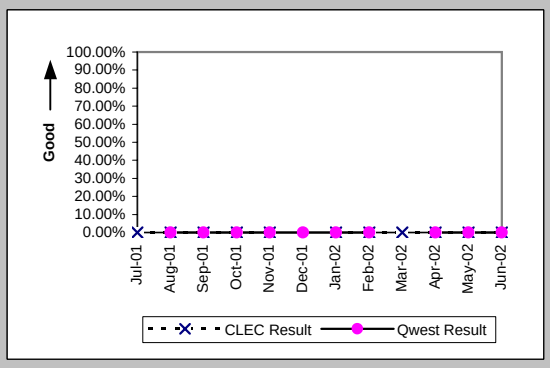
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	6	1	6.00						
Nov-01	0	1	0.00						
Dec-01									
Jan-02									
Feb-02	20	2	10.00	14.14					
Mar-02	5	1	5.00						
Apr-02	0	1	0.00		0	1	0.00		
May-02									
Jun-02									



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

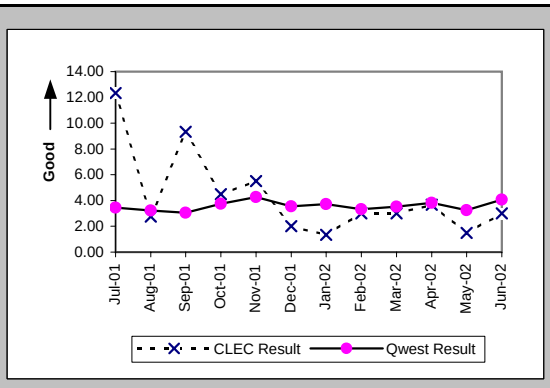
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	8	0.00%	0.00%					
Aug-01	0	4	0.00%	0.00%	0	3	0.00%	N/A	N/A
Sep-01	0	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
Oct-01	0	5	0.00%	0.00%	0	8	0.00%	N/A	N/A
Nov-01	0	2	0.00%	0.00%	0	16	0.00%	N/A	N/A
Dec-01					0	4	0.00%		
Jan-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	0	4	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02	0	5	0.00%	0.00%					
Apr-02	0	2	0.00%	0.00%	0	5	0.00%	N/A	N/A
May-02	0	3	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

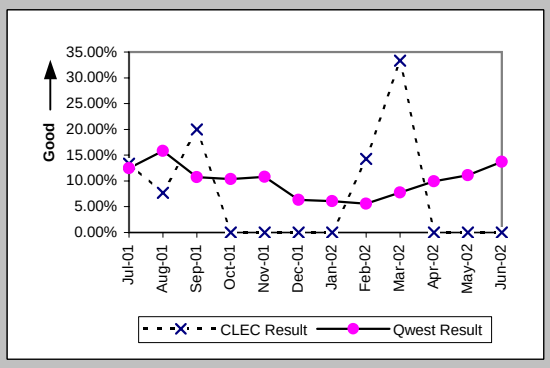
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	3	12.33	8.62	1650	480	3.44	-2.76	-2.68
Aug-01	11	4	2.75	2.50	1711	530	3.23	-0.17	-1.11
Sep-01	28	3	9.33	8.50	1562	512	3.05	-2.19	-2.33
Oct-01	9	2	4.50	0.71	1929	515	3.75	-0.17	-1.1
Nov-01	22	4	5.50	5.57	1711	401	4.27	-0.32	-1.19
Dec-01	4	2	2.00	0.00	1337	376	3.56	-0.06	-1.04
Jan-02	4	3	1.33	2.31	1424	382	3.73	1.03	-0.37
Feb-02	15	5	3.00	3.08	1336	403	3.32	-0.14	-1.08
Mar-02	15	5	3.00	1.22	1384	393	3.52	-0.08	-1.05
Apr-02	11	3	3.67	6.35	1821	477	3.82	-0.25	-1.15
May-02	3	2	1.50	2.12	1562	481	3.25	0.46	-0.72
Jun-02	3	1	3.00		2736	671	4.08	-0.35	-1.21



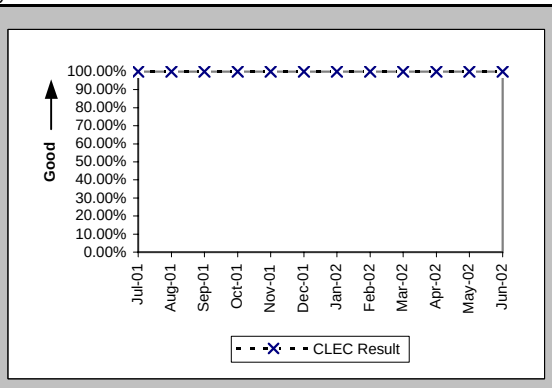
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	15	13.33%	33.99%	217	1738	12.49%	-0.1	-1.06
Aug-01	1	13	7.69%	26.65%	245	1549	15.82%	0.73	-0.56
Sep-01	1	5	20.00%	40.00%	134	1250	10.72%	-0.67	-1.41
Oct-01	0	5	0.00%	0.00%	144	1389	10.37%	0.56	-0.66
Nov-01	0	6	0.00%	0.00%	124	1148	10.80%	0.68	-0.59
Dec-01	0	5	0.00%	0.00%	117	1846	6.34%	0.35	-0.78
Jan-02	0	10	0.00%	0.00%	140	2309	6.06%	0.63	-0.62
Feb-02	1	7	14.29%	34.99%	144	2585	5.57%	-1	-1.61
Mar-02	3	9	33.33%	47.14%	136	1755	7.75%	-2.86	-2.74
Apr-02	0	7	0.00%	0.00%	132	1329	9.93%	0.72	-0.56
May-02	0	4	0.00%	0.00%	118	1064	11.09%	0.49	-0.7
Jun-02	0	4	0.00%	0.00%	140	1021	13.71%	0.6	-0.64



Checklist #2 - LSR Accountability

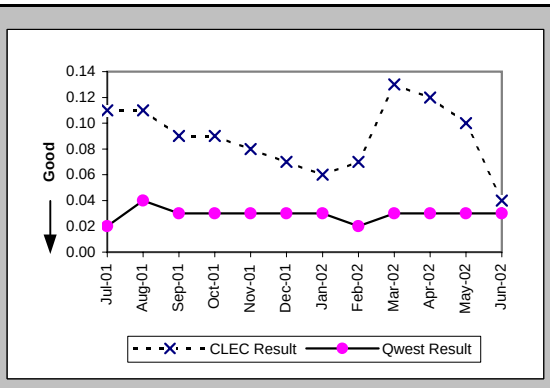
LSR Accountability (Percent) (PO-10) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

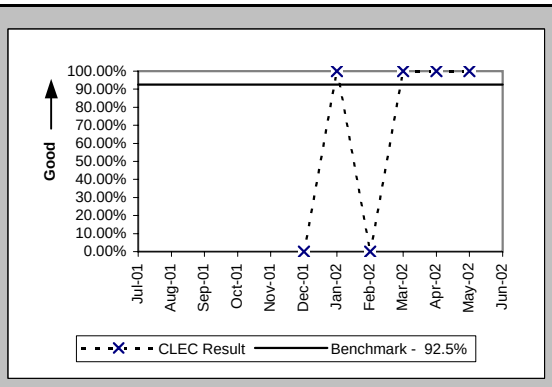
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	664	5892	0.11	0.44	3044	127170	0.02	31.81	18.34
Aug-01	572	5347	0.11	0.43	2685	72758	0.04	19.16	10.65
Sep-01	378	4043	0.09	0.39	2188	64466	0.03	14.67	7.92
Oct-01	448	4924	0.09	0.39	1957	69681	0.03	19.58	10.9
Nov-01	452	5784	0.08	0.36	2052	62376	0.03	14.03	7.53
Dec-01	499	7597	0.07	0.32	1660	54196	0.03	13.31	7.09
Jan-02	370	6647	0.06	0.30	1722	58659	0.03	9.97	5.06
Feb-02	408	5512	0.07	0.30	1310	55916	0.02	20.13	11.24
Mar-02	884	7004	0.13	0.36	1663	60641	0.03	37.05	21.52
Apr-02	786	6759	0.12	0.36	1711	61417	0.03	33.17	19.17
May-02	647	6673	0.10	0.33	2004	61387	0.03	22.82	12.87
Jun-02	211	5958	0.04	0.19	1647	57010	0.03	2.3	0.4



Checklist #2 - Timely Release Notifications

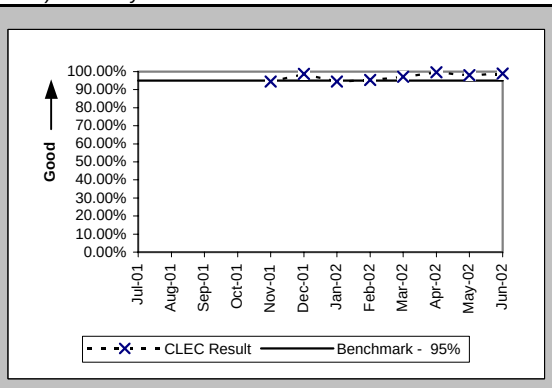
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

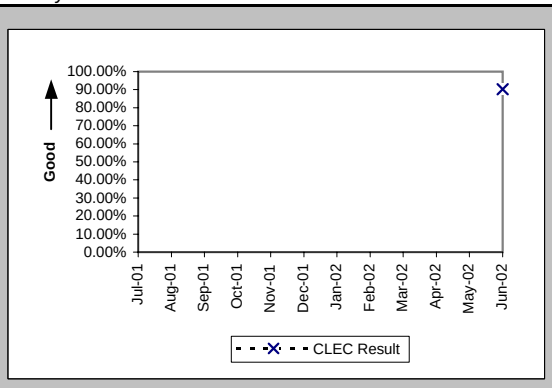
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

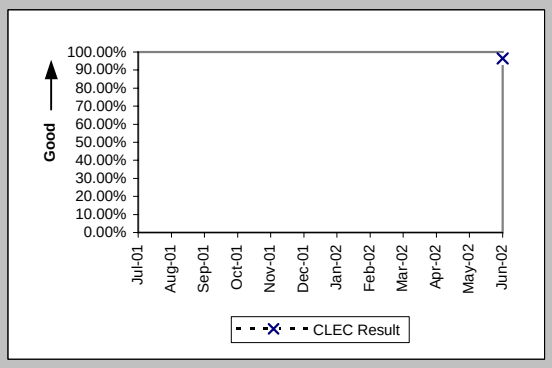


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



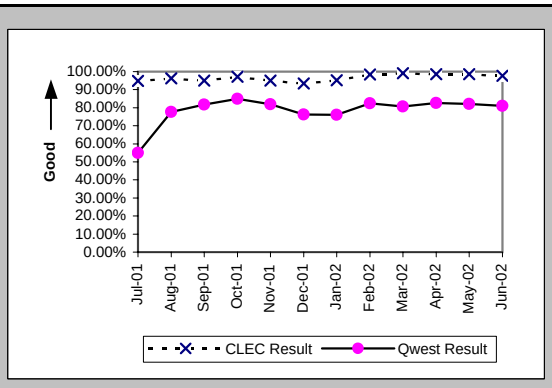
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

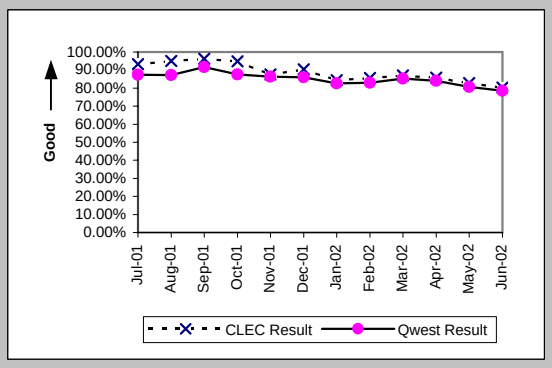
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

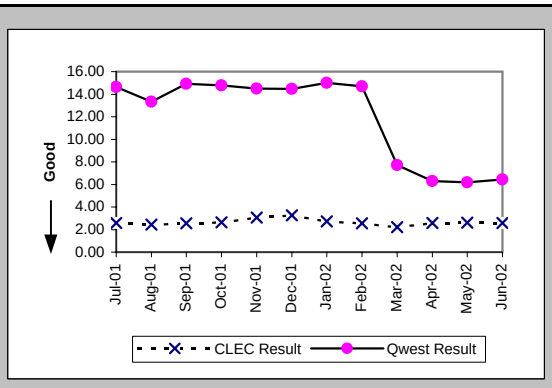
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

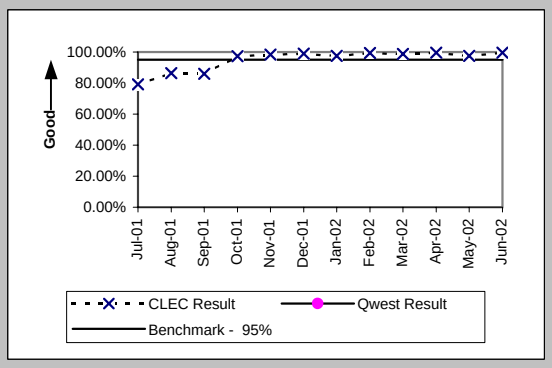
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	2693763	1046118	2.58	73053374	4993327	14.63
Aug-01	2694000	1100939	2.45	69228700	5195084	13.33
Sep-01	2177132	856547	2.54	63780586	4272054	14.93
Oct-01	2612101	984881	2.65	67925435	4593251	14.79
Nov-01	3237253	1054775	3.07	62222149	4290437	14.50
Dec-01	4577801	1404808	3.26	59755748	4129806	14.47
Jan-02	5232814	1929159	2.71	70137715	4674789	15.00
Feb-02	5312507	2084838	2.55	52283685	3559314	14.69
Mar-02	14462708	6504696	2.22	64155964	8326313	7.71
Apr-02	19999406	7796747	2.57	81034651	12892392	6.29
May-02	22089462	8456076	2.61	79568074	12873367	6.18
Jun-02	19012205	7379657	2.58	69962443	10884240	6.43



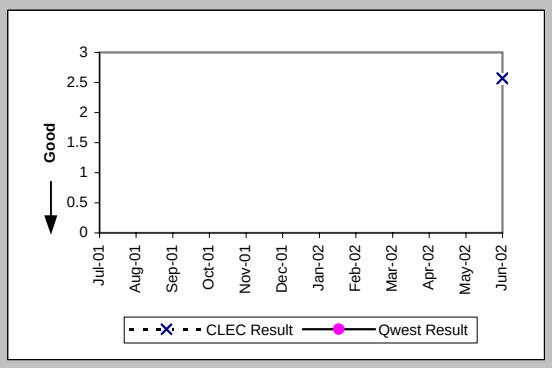
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	4868884	6154181	79.12%			
Aug-01	2934905	3399682	86.33%			
Sep-01	1438549	1674447	85.91%			
Oct-01	3436057	3531448	97.30%			
Nov-01	3038293	3091693	98.27%			
Dec-01	2963902	2991855	99.07%			
Jan-02	3525759	3612741	97.59%			
Feb-02	3142249	3161168	99.40%			
Mar-02	3152523	3191062	98.79%			
Apr-02	3279398	3295851	99.50%			
May-02	2841633	2913015	97.55%			
Jun-02	2881315	2895058	99.53%			



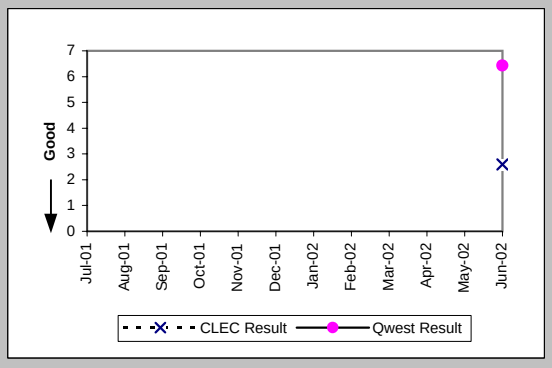
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	12523754	4875375	2.57			



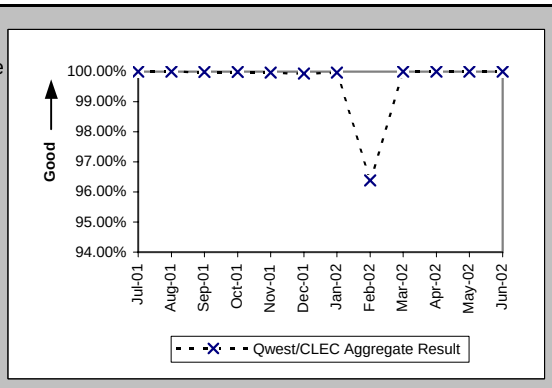
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	6488451	2504282	2.59	69962443	10884240	6.43



Checklist #2 - Billing

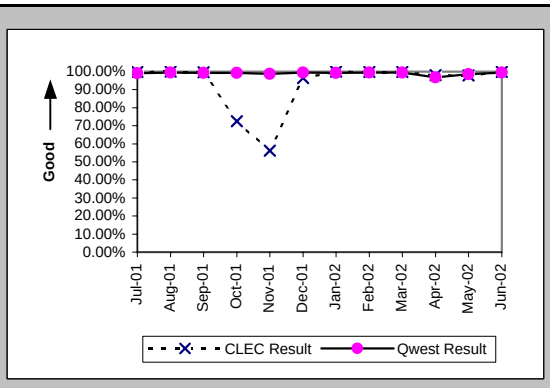
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)			
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Jul-01	8842	8842	100.00%
Aug-01	8980	8980	100.00%
Sep-01	9369	9370	99.99%
Oct-01	9401	9402	99.99%
Nov-01	9254	9257	99.97%
Dec-01	8961	8967	99.93%
Jan-02	9284	9287	99.97%
Feb-02	9075	9416	96.38%
Mar-02	9394	9394	100.00%
Apr-02	9175	9175	100.00%
May-02	9009	9009	100.00%
Jun-02	8501	8501	100.00%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

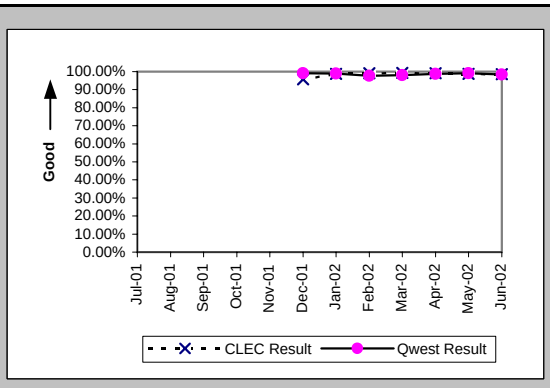
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5002097.2	5006690.5	99.91%	3.03%	103734485	104611287	99.16%	-178.96	-109.8
Aug-01	4624443.4	4627230.8	99.94%	2.45%	105126945	105752712	99.41%	-145.91	-89.71
Sep-01	4344983.1	4357570	99.71%	5.37%	105701705	106431513	99.31%	-98.39	-60.82
Oct-01	3393531.8	4684007.7	72.45%	44.68%	99355799	100109143	99.25%	6559.41	3986.84
Nov-01	2496467.8	4447982.1	56.13%	49.62%	90434543	91510091	98.82%	8159.77	4959.79
Dec-01	3042630.2	3154099.4	96.47%	18.46%	88189083	88719543	99.40%	664.7	403.11
Jan-02	3574236.8	3574967.9	99.98%	1.43%	92920189	93530321	99.35%	-145.65	-89.55
Feb-02	4063911	4072929.8	99.78%	4.70%	99327962	99902626	99.42%	-92.55	-57.26
Mar-02	3556651.9	3562150.1	99.85%	3.93%	90102055	90566272	99.49%	-92.87	-57.46
Apr-02	3786729.1	3859088.2	98.13%	13.56%	94691674	97761831	96.86%	-139.8	-85.99
May-02	3195618.6	3267433.4	97.80%	14.66%	84032991	85307211	98.51%	102.99	61.61
Jun-02	3582666.7	3591178.5	99.76%	4.86%	88920888	89390630	99.47%	-74.14	-46.07



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

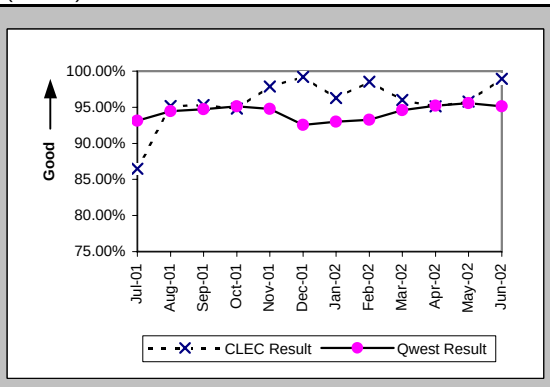
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	17612	18397	95.73%	20.21%	370282	373687	99.09%	46.76	27.43
Jan-02	13301	13459	98.83%	10.77%	353087	356901	98.93%	1.17	-0.29
Feb-02	12164	12272	99.12%	9.34%	307104	314230	97.73%	-10.13	-7.16
Mar-02	9885	9958	99.27%	8.53%	362049	369222	98.06%	-8.63	-6.25
Apr-02	12191	12299	99.12%	9.33%	296718	300548	98.73%	-3.84	-3.33
May-02	8830	8937	98.80%	10.88%	350663	354116	99.02%	2.11	0.28
Jun-02	23679	24028	98.55%	11.96%	737004	749207	98.37%	-2.13	-2.29



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

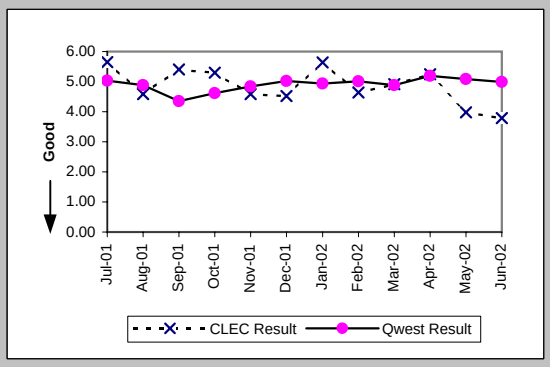
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	64	74	86.49%	34.19%	16057	17238	93.15%	2.05	0.25
Aug-01	79	83	95.18%	21.42%	18456	19537	94.47%	-0.28	-1.17
Sep-01	81	85	95.29%	21.18%	15616	16488	94.71%	-0.24	-1.15
Oct-01	91	96	94.79%	22.22%	16163	16992	95.12%	0.21	-0.87
Nov-01	139	142	97.89%	14.38%	14146	14926	94.77%	-1.66	-2.01
Dec-01	123	124	99.19%	8.94%	11476	12397	92.57%	-2.8	-2.7
Jan-02	130	135	96.30%	18.89%	13281	14283	92.98%	-1.5	-1.91
Feb-02	135	137	98.54%	11.99%	12219	13104	93.25%	-2.46	-2.49
Mar-02	145	151	96.03%	19.53%	12787	13521	94.57%	-0.78	-1.48
Apr-02	117	123	95.12%	21.54%	12900	13551	95.20%	0.09	-0.94
May-02	91	95	95.79%	20.08%	12744	13337	95.55%	-0.11	-1.07
Jun-02	94	95	98.95%	10.21%	11621	12219	95.11%	-1.73	-2.05



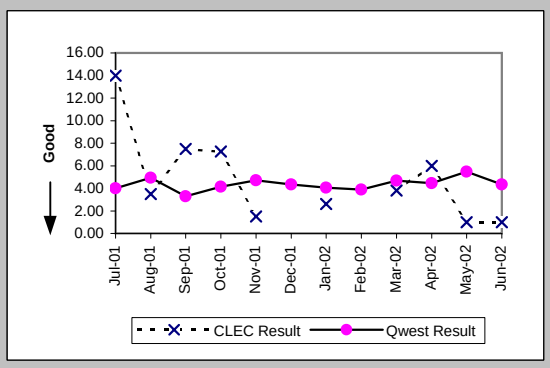
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	418	74	5.65	8.70	87051	17323	5.03	1.02	-0.38
Aug-01	381	83	4.59	3.47	95704	19609	4.88	-0.44	-1.27
Sep-01	470	87	5.40	5.58	72099	16564	4.35	1.75	0.06
Oct-01	509	96	5.30	4.51	79177	17148	4.62	1.22	-0.26
Nov-01	652	142	4.59	3.09	72662	15025	4.84	-0.54	-1.33
Dec-01	561	124	4.52	3.12	62574	12457	5.02	-0.91	-1.56
Jan-02	761	135	5.64	6.04	70957	14362	4.94	1.35	-0.18
Feb-02	636	137	4.64	3.34	65939	13169	5.01	-0.92	-1.56
Mar-02	747	152	4.91	3.60	66306	13581	4.88	0.09	-0.95
Apr-02	646	123	5.25	4.84	70671	13615	5.19	0.14	-0.92
May-02	378	95	3.98	2.37	68180	13402	5.09	-1.95	-2.19
Jun-02	360	95	3.79	2.25	61456	12306	4.99	-2.26	-2.37



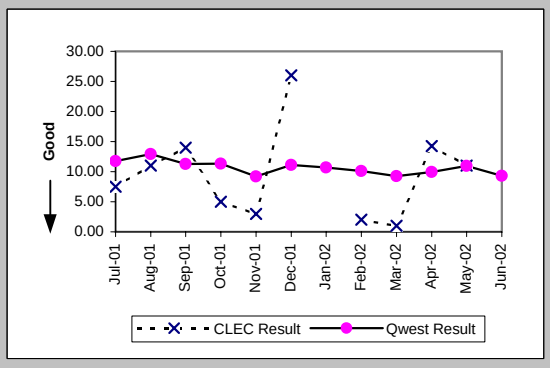
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	84	6	14.00	24.63	2401	601	4.00	2	0.21
Aug-01	7	2	3.50	3.54	2233	453	4.93	-0.23	-1.14
Sep-01	15	2	7.50	10.61	1518	462	3.29	1.49	-0.09
Oct-01	29	4	7.25	3.59	2266	547	4.14	1.23	-0.25
Nov-01	3	2	1.50	0.71	2279	483	4.72	-0.41	-1.25
Dec-01					2406	555	4.34		
Jan-02	13	5	2.60	1.95	2677	659	4.06	-0.43	-1.26
Feb-02					2181	560	3.89		
Mar-02	19	5	3.80	4.09	1978	424	4.67	-0.26	-1.16
Apr-02	12	2	6.00	4.24	1533	345	4.44	0.95	-0.42
May-02	2	2	1.00	0.00	1501	274	5.48	-0.58	-1.35
Jun-02	1	1	1.00		1509	347	4.35	-0.31	-1.19



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

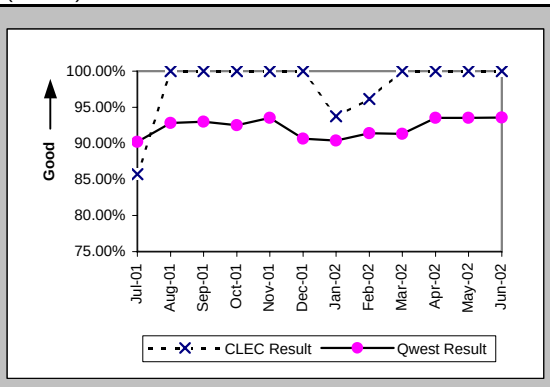
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	4	7.50	2.52	7609	647	11.76	-0.6	-1.36
Aug-01	22	2	11.00	12.73	8795	679	12.95	-0.18	-1.11
Sep-01	42	3	14.00	15.59	5293	470	11.26	0.74	-0.55
Oct-01	5	1	5.00		4866	430	11.32	-0.39	-1.24
Nov-01	3	1	3.00		3652	398	9.18	-0.57	-1.34
Dec-01	26	1	26.00		4398	396	11.11	1.42	-0.14
Jan-02					4066	380	10.70		
Feb-02	4	2	2.00	1.41	3449	342	10.08	-1.06	-1.64
Mar-02	1	1	1.00		3052	330	9.25	-0.73	-1.45
Apr-02	57	4	14.25	12.53	3266	329	9.93	0.94	-0.43
May-02	22	2	11.00	0.00	3678	336	10.95	0.55	-0.67
Jun-02					2489	267	9.32		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

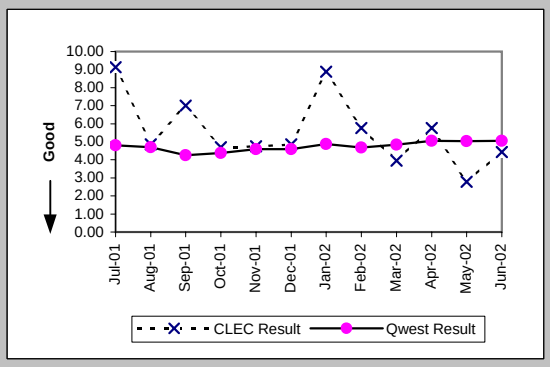
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	2324	2576	90.22%	0.43	-0.74
Aug-01	13	13	100.00%	0.00%	2602	2803	92.83%	-1	-1.61
Sep-01	5	5	100.00%	0.00%	2242	2411	92.99%	-0.61	-1.37
Oct-01	10	10	100.00%	0.00%	2490	2692	92.50%	-0.9	-1.55
Nov-01	21	21	100.00%	0.00%	2190	2341	93.55%	-1.2	-1.73
Dec-01	21	21	100.00%	0.00%	1792	1977	90.64%	-1.46	-1.89
Jan-02	30	32	93.75%	24.21%	1984	2195	90.39%	-0.64	-1.39
Feb-02	25	26	96.15%	19.23%	1840	2013	91.41%	-0.86	-1.52
Mar-02	23	23	100.00%	0.00%	2034	2227	91.33%	-1.47	-1.89
Apr-02	21	21	100.00%	0.00%	2098	2243	93.54%	-1.2	-1.73
May-02	9	9	100.00%	0.00%	2083	2227	93.53%	-0.79	-1.48
Jun-02	7	7	100.00%	0.00%	1838	1964	93.58%	-0.69	-1.42



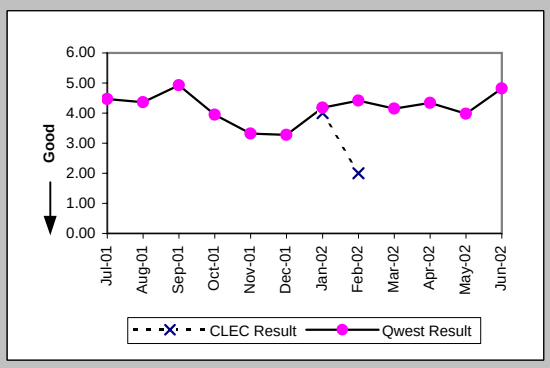
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	64	7	9.14	12.17	12404	2584	4.80	1.59	-0.03
Aug-01	63	13	4.85	4.51	13241	2815	4.70	0.39	-0.76
Sep-01	35	5	7.00	6.20	10308	2419	4.26	1.2	-0.27
Oct-01	47	10	4.70	2.50	11852	2708	4.38	0.53	-0.68
Nov-01	100	21	4.76	3.60	10805	2350	4.60	0.36	-0.78
Dec-01	102	21	4.86	2.31	9204	1999	4.60	0.49	-0.7
Jan-02	284	32	8.88	7.32	10753	2207	4.87	2.26	0.37
Feb-02	150	26	5.77	3.15	9485	2025	4.68	1.23	-0.25
Mar-02	91	23	3.96	2.58	10818	2235	4.84	-0.78	-1.48
Apr-02	121	21	5.76	5.52	11380	2253	5.05	0.8	-0.51
May-02	25	9	2.78	1.39	11232	2233	5.03	-1.07	-1.65
Jun-02	31	7	4.43	1.99	9998	1980	5.05	-0.24	-1.15



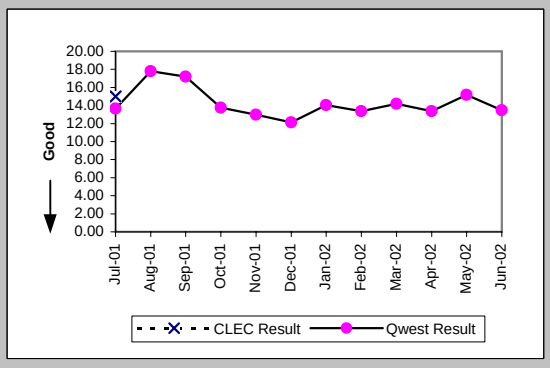
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					443	99	4.47		
Aug-01					336	77	4.36		
Sep-01					286	58	4.93		
Oct-01					359	91	3.95		
Nov-01					219	66	3.32		
Dec-01					312	95	3.28		
Jan-02	8	2	4.00	4.24	502	120	4.18	-0.03	-1.02
Feb-02	2	1	2.00		438	99	4.42	-0.34	-1.21
Mar-02					432	104	4.15		
Apr-02					295	68	4.34		
May-02					183	46	3.98		
Jun-02					217	45	4.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

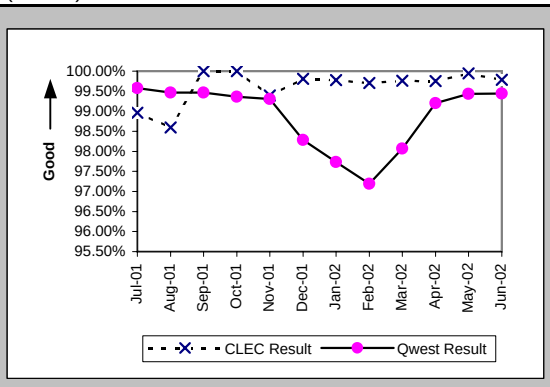
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	1	15.00		2142	157	13.64	0.55	-0.66
Aug-01					2369	133	17.81		
Sep-01					2047	119	17.20		
Oct-01					1734	126	13.76		
Nov-01					1219	94	12.97		
Dec-01					1153	95	12.14		
Jan-02					1362	97	14.04		
Feb-02					1056	79	13.37		
Mar-02					1277	90	14.19		
Apr-02					1082	81	13.36		
May-02					1503	99	15.18		
Jun-02					1093	81	13.49		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

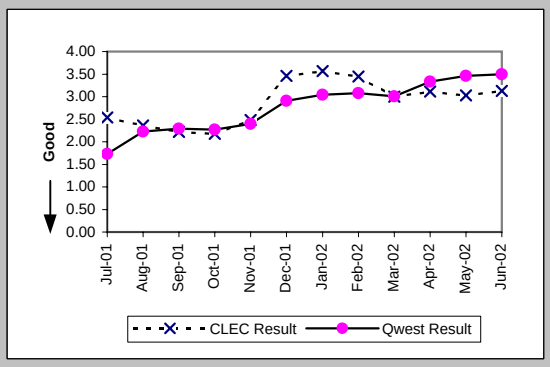
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	382	386	98.96%	10.13%	87734	88106	99.58%	1.62	-0.02
Aug-01	211	214	98.60%	11.76%	34359	34544	99.46%	1.49	-0.09
Sep-01	179	179	100.00%	0.00%	31786	31957	99.46%	-0.98	-1.59
Oct-01	279	279	100.00%	0.00%	31315	31516	99.36%	-1.33	-1.81
Nov-01	490	493	99.39%	7.78%	26913	27101	99.31%	-0.23	-1.14
Dec-01	1058	1060	99.81%	4.34%	22142	22528	98.29%	-3.74	-3.27
Jan-02	1336	1339	99.78%	4.73%	24981	25561	97.73%	-4.9	-3.98
Feb-02	1010	1013	99.70%	5.43%	24658	25371	97.19%	-4.75	-3.89
Mar-02	834	836	99.76%	4.89%	27444	27984	98.07%	-3.5	-3.13
Apr-02	806	808	99.75%	4.97%	28455	28683	99.21%	-1.73	-2.05
May-02	1717	1718	99.94%	2.41%	29149	29314	99.44%	-2.72	-2.65
Jun-02	1373	1376	99.78%	4.66%	27440	27595	99.44%	-1.66	-2.01



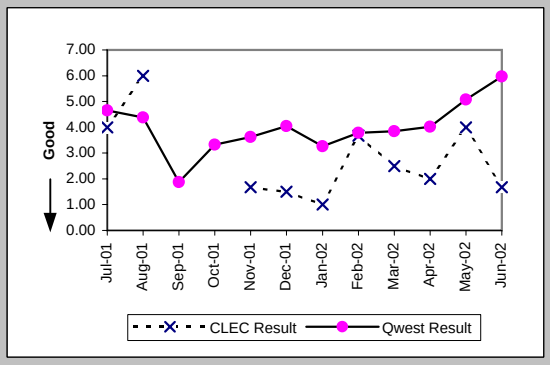
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	790	311	2.54	1.04	126975	73530	1.73	11.47	5.98
Aug-01	278	118	2.36	1.11	60419	27038	2.23	0.91	-0.45
Sep-01	257	116	2.22	0.90	59608	26036	2.29	-0.72	-1.44
Oct-01	322	148	2.18	1.05	58130	25618	2.27	-0.86	-1.52
Nov-01	745	301	2.48	0.95	53183	22205	2.40	1.13	-0.31
Dec-01	2775	803	3.46	0.90	53433	18336	2.91	10.27	5.24
Jan-02	2865	802	3.57	1.33	65459	21564	3.04	10.2	5.2
Feb-02	2919	845	3.45	0.79	63313	20589	3.08	5.45	2.31
Mar-02	1258	419	3.00	0.79	65743	21846	3.01	-0.09	-1.05
Apr-02	989	318	3.11	1.14	74254	22304	3.33	-2.67	-2.62
May-02	2587	855	3.03	0.89	78743	22740	3.46	-9.64	-6.86
Jun-02	1418	453	3.13	1.11	74949	21432	3.50	-6.43	-4.91



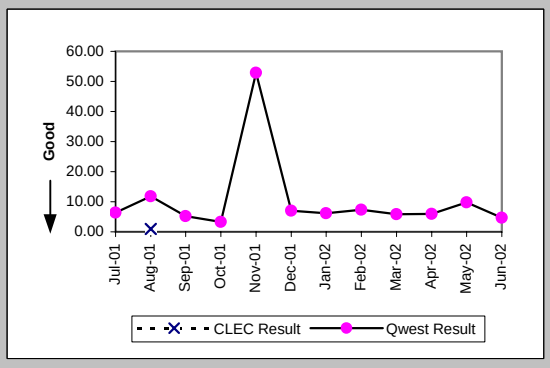
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	4	4.00	3.16	1734	373	4.65	-0.18	-1.11
Aug-01	12	2	6.00	5.66	833	190	4.38	1.12	-0.32
Sep-01					325	173	1.88		
Oct-01					727	218	3.33		
Nov-01	5	3	1.67	1.15	764	211	3.62	-0.59	-1.36
Dec-01	3	2	1.50	0.71	1553	383	4.05	-0.65	-1.4
Jan-02	3	3	1.00	0.00	1920	588	3.27	-0.91	-1.55
Feb-02	11	3	3.67	1.53	2696	712	3.79	-0.03	-1.02
Mar-02	5	2	2.50	2.12	2125	552	3.85	-0.31	-1.19
Apr-02	4	2	2.00	1.41	888	221	4.02	-0.33	-1.2
May-02	4	1	4.00		803	158	5.08	-0.14	-1.08
Jun-02	5	3	1.67	1.15	866	145	5.97	-0.43	-1.26



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

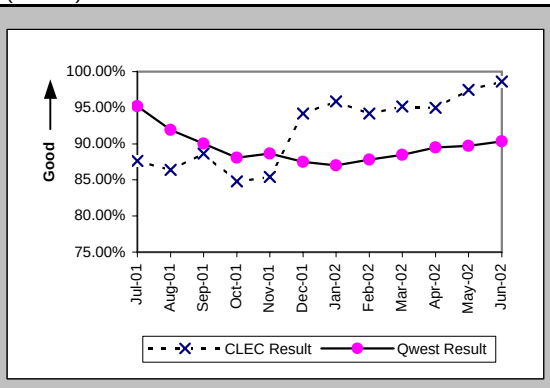
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					108	17	6.35		
Aug-01	1	1	1.00		118	10	11.80	-0.64	-1.39
Sep-01					31	6	5.17		
Oct-01					39	12	3.25		
Nov-01					582	11	52.91		
Dec-01					84	12	7.00		
Jan-02					74	12	6.17		
Feb-02					168	23	7.30		
Mar-02					76	13	5.85		
Apr-02					60	10	6.00		
May-02					98	10	9.80		
Jun-02					75	16	4.69		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

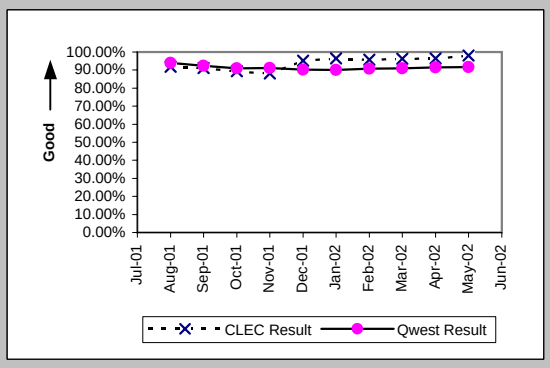
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	425	485	87.63%	32.93%	129163	135648	95.22%	6.6	3.01
Aug-01	336	389	86.38%	34.31%	75879	82518	91.95%	3.72	1.26
Sep-01	258	291	88.66%	31.71%	48598	53974	90.04%	0.79	-0.52
Oct-01	279	329	84.80%	35.90%	45076	51183	88.07%	1.77	0.08
Nov-01	445	521	85.41%	35.30%	42526	47961	88.67%	2.33	0.42
Dec-01	877	931	94.20%	23.37%	35665	40764	87.49%	-6.12	-4.72
Jan-02	1300	1356	95.87%	19.90%	34442	39592	86.99%	-9.56	-6.81
Feb-02	1263	1341	94.18%	23.41%	36342	41385	87.81%	-7.02	-5.27
Mar-02	1041	1094	95.16%	21.47%	37344	42216	88.46%	-6.84	-5.16
Apr-02	933	982	95.01%	21.77%	39561	44197	89.51%	-5.56	-4.38
May-02	1353	1388	97.48%	15.68%	40152	44763	89.70%	-9.39	-6.71
Jun-02	1628	1651	98.61%	11.72%	39229	43432	90.32%	-11.17	-7.79



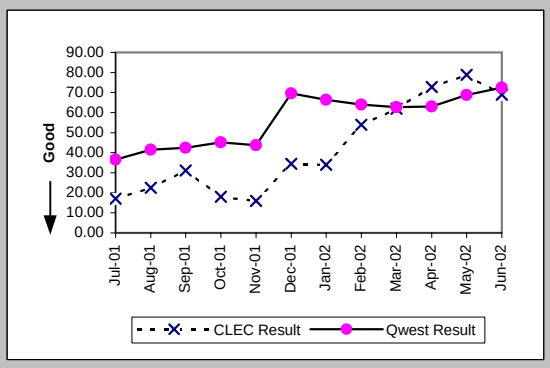
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	357	389	91.77%	27.48%	77551	82518	93.98%	1.76	0.07
Sep-01	265	291	91.07%	28.52%	49891	53974	92.44%	0.89	-0.46
Oct-01	294	329	89.36%	30.83%	46554	51183	90.96%	1	-0.39
Nov-01	459	521	88.10%	32.38%	43720	47961	91.16%	2.44	0.49
Dec-01	886	931	95.17%	21.45%	36809	40764	90.30%	-4.96	-4.02
Jan-02	1309	1356	96.53%	18.29%	35666	39592	90.08%	-7.81	-5.75
Feb-02	1285	1341	95.82%	20.00%	37562	41385	90.76%	-6.3	-4.83
Mar-02	1054	1094	96.34%	18.77%	38436	42216	91.05%	-6.06	-4.68
Apr-02	947	982	96.44%	18.54%	40421	44197	91.46%	-5.52	-4.36
May-02	1362	1388	98.13%	13.56%	41043	44763	91.69%	-8.56	-6.2
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

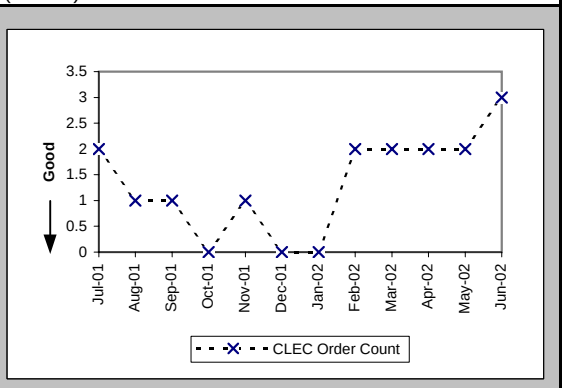
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	102	6	17.00	20.56	55959	1531	36.55	-1.12	-1.68
Aug-01	180	8	22.50	28.98	71100	1715	41.46	-1.13	-1.69
Sep-01	187	6	31.17	40.22	74909	1768	42.37	-0.53	-1.32
Oct-01	108	6	18.00	35.46	73903	1635	45.20	-1.29	-1.78
Nov-01	192	12	16.00	31.51	84738	1940	43.68	-1.81	-2.1
Dec-01	449	13	34.54	45.54	82237	1183	69.52	-1.72	-2.05
Jan-02	612	18	34.00	49.47	78511	1183	66.37	-2.08	-2.26
Feb-02	863	16	53.94	54.70	87742	1373	63.91	-0.6	-1.36
Mar-02	1114	18	61.89	60.49	108497	1732	62.64	-0.05	-1.03
Apr-02	1164	16	72.75	75.82	129380	2054	62.99	0.6	-0.63
May-02	1103	14	78.79	74.05	141394	2056	68.77	0.56	-0.66
Jun-02	1310	19	68.95	75.27	143686	1984	72.42	-0.19	-1.11



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

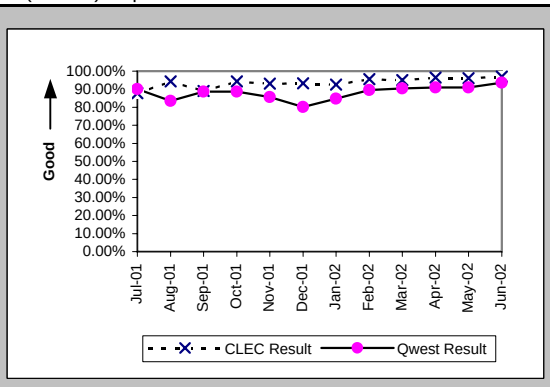
Date	CLEC Order Count
Jul-01	2
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	0
Jan-02	0
Feb-02	2
Mar-02	2
Apr-02	2
May-02	2
Jun-02	3



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

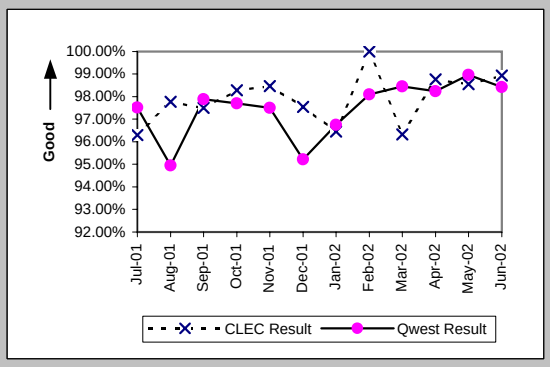
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57	65	87.69%	32.85%	11350	12592	90.14%	0.68	-0.59
Aug-01	66	70	94.29%	23.21%	12331	14775	83.46%	-2.43	-2.48
Sep-01	57	64	89.06%	31.21%	9830	11092	88.62%	-0.11	-1.07
Oct-01	84	89	94.38%	23.03%	11031	12447	88.62%	-1.7	-2.04
Nov-01	93	100	93.00%	25.51%	11838	13825	85.63%	-2.09	-2.27
Dec-01	84	90	93.33%	24.94%	10767	13448	80.06%	-3.14	-2.91
Jan-02	74	80	92.50%	26.34%	10300	12161	84.70%	-1.93	-2.17
Feb-02	86	90	95.56%	20.61%	8097	9039	89.58%	-1.85	-2.12
Mar-02	77	81	95.06%	21.67%	8169	9029	90.48%	-1.4	-1.85
Apr-02	54	56	96.43%	18.56%	8375	9209	90.94%	-1.43	-1.87
May-02	49	51	96.08%	19.41%	8950	9836	90.99%	-1.27	-1.77
Jun-02	65	67	97.01%	17.02%	8907	9510	93.66%	-1.12	-1.68



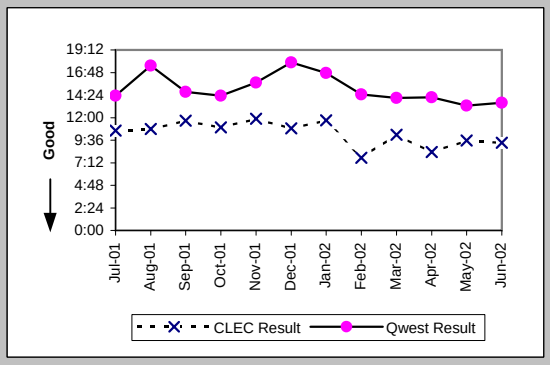
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	78	81	96.30%	18.89%	16928	17360	97.51%	0.72	-0.56
Aug-01	88	90	97.78%	14.74%	19063	20077	94.95%	-1.22	-1.74
Sep-01	78	80	97.50%	15.61%	15147	15475	97.88%	0.31	-0.81
Oct-01	115	117	98.29%	12.96%	17048	17448	97.71%	-0.42	-1.26
Nov-01	128	130	98.46%	12.31%	19236	19728	97.51%	-0.7	-1.42
Dec-01	119	122	97.54%	15.49%	18051	18957	95.22%	-1.2	-1.73
Jan-02	109	113	96.46%	18.48%	17071	17644	96.75%	0.24	-0.85
Feb-02	113	113	100.00%	0.00%	12605	12849	98.10%	-1.47	-1.9
Mar-02	105	109	96.33%	18.80%	12397	12592	98.45%	1.57	-0.04
Apr-02	80	81	98.77%	11.04%	12460	12683	98.24%	-0.36	-1.22
May-02	68	69	98.55%	11.95%	13214	13352	98.97%	0.41	-0.75
Jun-02	93	94	98.94%	10.26%	12585	12786	98.43%	-0.39	-1.24



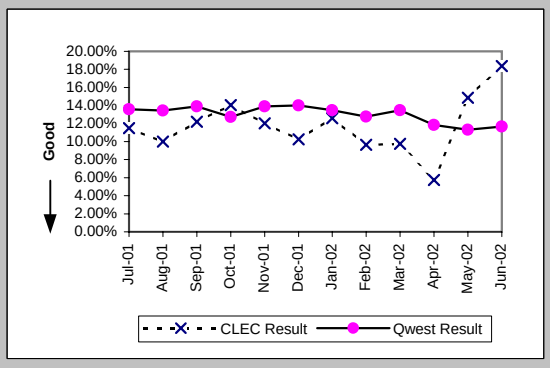
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	860:17	81	10:37	12:09	248631:51	17360	14:19	-2	-2.22
Aug-01	969:53	90	10:47	11:19	351902:18	20077	17:32	-3.25	-2.97
Sep-01	932:57	80	11:40	13:09	228032:26	15475	14:44	-1.69	-2.03
Oct-01	1282:41	117	10:58	10:50	249711:54	17448	14:19	-2.31	-2.41
Nov-01	1541:52	130	11:52	12:03	310155:20	19728	15:43	-2.95	-2.79
Dec-01	1322:49	122	10:51	12:19	338730:18	18957	17:52	-4.64	-3.82
Jan-02	1321:46	113	11:42	12:47	295497:09	17644	16:45	-3.47	-3.11
Feb-02	872:07	113	7:43	7:49	186051:07	12849	14:29	-5.34	-4.25
Mar-02	1110:26	109	10:11	15:20	177473:28	12592	14:06	-3.03	-2.84
Apr-02	674:44	81	8:20	9:46	179488:48	12683	14:09	-3.2	-2.94
May-02	659:10	69	9:33	10:16	177266:47	13352	13:17	-2.48	-2.51
Jun-02	876:29	94	9:19	10:03	173387:03	12786	13:34	-3.13	-2.9



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

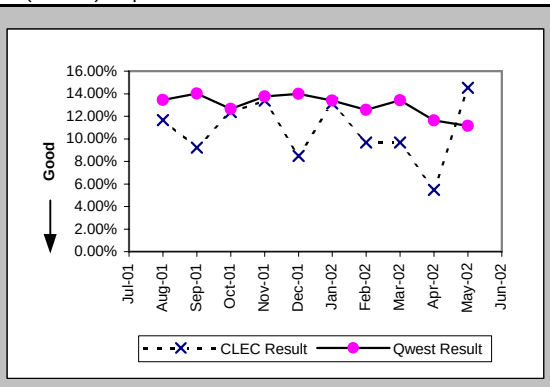
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	87	11.49%	31.90%	2449	18018	13.59%	-0.57	-1.35
Aug-01	9	90	10.00%	30.00%	2785	20720	13.44%	-0.96	-1.58
Sep-01	10	82	12.20%	32.72%	2234	16061	13.91%	-0.45	-1.27
Oct-01	17	121	14.05%	34.75%	2311	18131	12.75%	0.45	-0.73
Nov-01	16	133	12.03%	32.53%	2843	20470	13.89%	-0.62	-1.38
Dec-01	13	127	10.24%	30.31%	2764	19708	14.02%	-1.23	-1.75
Jan-02	15	119	12.61%	33.19%	2465	18310	13.46%	-0.27	-1.17
Feb-02	11	114	9.65%	29.53%	1702	13340	12.76%	-0.99	-1.6
Mar-02	11	113	9.73%	29.64%	1762	13076	13.48%	-1.16	-1.7
Apr-02	5	87	5.75%	23.27%	1561	13184	11.84%	-1.75	-2.07
May-02	11	74	14.86%	35.57%	1559	13768	11.32%	0.95	-0.42
Jun-02	18	98	18.37%	38.72%	1540	13187	11.68%	1.94	0.18



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

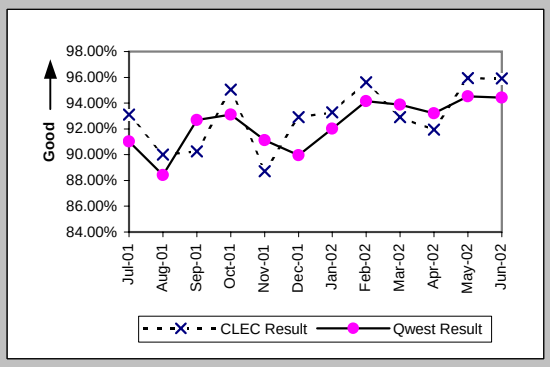
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	7	60	11.67%	32.10%	2454	18233	13.46%	-0.41	-1.25
Sep-01	6	65	9.23%	28.95%	1977	14103	14.02%	-1.11	-1.67
Oct-01	12	97	12.37%	32.93%	2021	15956	12.67%	-0.09	-1.05
Nov-01	15	112	13.39%	34.06%	2532	18395	13.76%	-0.11	-1.07
Dec-01	9	106	8.49%	27.87%	2476	17688	14.00%	-1.63	-1.99
Jan-02	13	99	13.13%	33.77%	2197	16406	13.39%	-0.08	-1.05
Feb-02	9	93	9.68%	29.57%	1508	11986	12.58%	-0.84	-1.51
Mar-02	9	93	9.68%	29.57%	1595	11875	13.43%	-1.06	-1.64
Apr-02	4	73	5.48%	22.76%	1429	12292	11.63%	-1.63	-1.99
May-02	9	62	14.52%	35.23%	1449	12982	11.16%	0.84	-0.49
Jun-02									



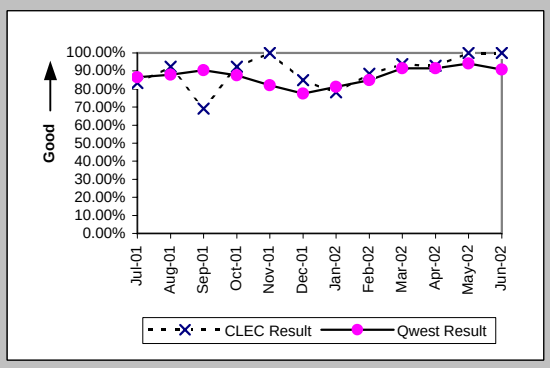
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	81	87	93.10%	25.34%	16401	18018	91.03%	-0.68	-1.41
Aug-01	81	90	90.00%	30.00%	18320	20720	88.42%	-0.47	-1.28
Sep-01	74	82	90.24%	29.67%	14885	16061	92.68%	0.85	-0.48
Oct-01	115	121	95.04%	21.71%	16880	18131	93.10%	-0.84	-1.51
Nov-01	118	133	88.72%	31.63%	18654	20470	91.13%	0.97	-0.41
Dec-01	118	127	92.91%	25.66%	17729	19708	89.96%	-1.1	-1.67
Jan-02	111	119	93.28%	25.04%	16847	18310	92.01%	-0.51	-1.31
Feb-02	109	114	95.61%	20.48%	12561	13340	94.16%	-0.66	-1.4
Mar-02	105	113	92.92%	25.65%	12276	13076	93.88%	0.46	-0.72
Apr-02	80	87	91.95%	27.20%	12288	13184	93.20%	0.5	-0.7
May-02	71	74	95.95%	19.72%	13014	13768	94.52%	-0.54	-1.33
Jun-02	94	98	95.92%	19.79%	12451	13187	94.42%	-0.64	-1.39



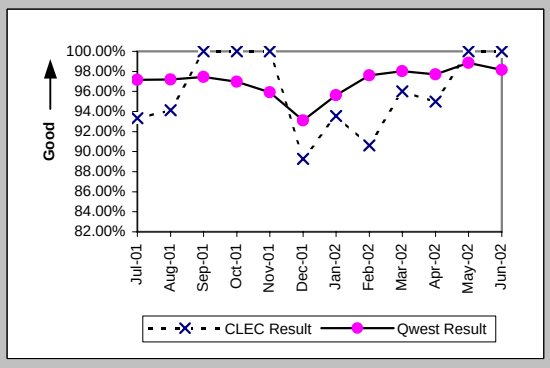
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	12	83.33%	37.27%	2301	2661	86.47%	0.36	-0.78
Aug-01	12	13	92.31%	26.65%	2394	2723	87.92%	-0.48	-1.29
Sep-01	9	13	69.23%	46.15%	2180	2411	90.42%	2.12	0.29
Oct-01	12	13	92.31%	26.65%	2452	2797	87.67%	-0.51	-1.31
Nov-01	15	15	100.00%	0.00%	2400	2925	82.05%	-1.81	-2.1
Dec-01	17	20	85.00%	35.71%	2147	2773	77.43%	-0.81	-1.49
Jan-02	18	23	78.26%	41.25%	1944	2395	81.17%	0.39	-0.77
Feb-02	23	26	88.46%	31.95%	1690	1989	84.97%	-0.5	-1.3
Mar-02	15	16	93.75%	24.21%	1732	1893	91.50%	-0.32	-1.2
Apr-02	13	14	92.86%	25.75%	1966	2150	91.44%	-0.19	-1.11
May-02	5	5	100.00%	0.00%	1938	2060	94.08%	-0.56	-1.34
Jun-02	14	14	100.00%	0.00%	1878	2067	90.86%	-1.18	-1.72



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

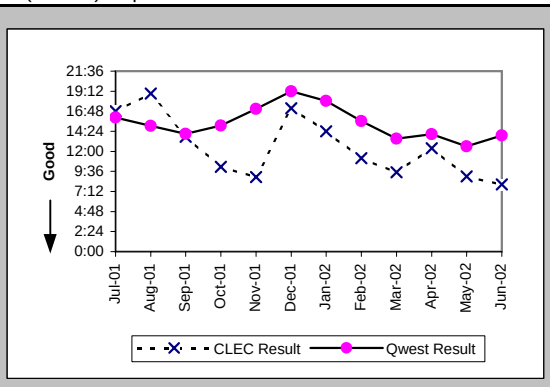
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	15	93.33%	24.94%	3644	3751	97.15%	0.8	-0.51
Aug-01	16	17	94.12%	23.53%	3866	3978	97.18%	0.72	-0.56
Sep-01	18	18	100.00%	0.00%	3236	3321	97.44%	-0.69	-1.42
Oct-01	19	19	100.00%	0.00%	3946	4069	96.98%	-0.77	-1.47
Nov-01	20	20	100.00%	0.00%	4114	4289	95.92%	-0.92	-1.56
Dec-01	25	28	89.29%	30.93%	3931	4222	93.11%	0.79	-0.52
Jan-02	29	31	93.55%	24.57%	3666	3833	95.64%	0.6	-0.63
Feb-02	29	32	90.63%	29.15%	2895	2966	97.61%	1.99	0.21
Mar-02	24	25	96.00%	19.60%	2716	2771	98.02%	0.69	-0.58
Apr-02	19	20	95.00%	21.79%	3004	3075	97.69%	0.74	-0.55
May-02	8	8	100.00%	0.00%	2863	2896	98.86%	-0.3	-1.18
Jun-02	23	23	100.00%	0.00%	2840	2894	98.13%	-0.66	-1.4



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

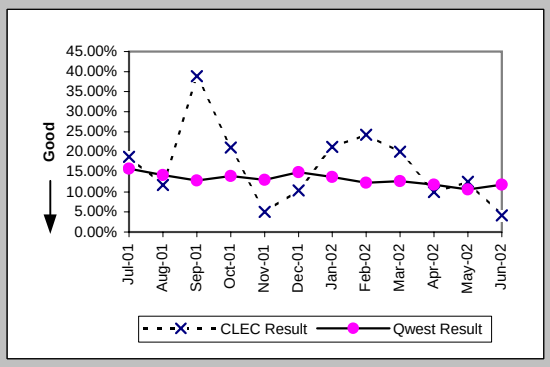
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	252:10	15	16:49	17:29	60222:50	3751	16:03	0.31	-0.81
Aug-01	321:37	17	18:55	16:38	59876:12	3978	15:03	1.17	-0.29
Sep-01	247:04	18	13:44	12:12	46849:20	3321	14:06	-0.1	-1.06
Oct-01	193:09	19	10:10	8:58	61396:01	4069	15:05	-1.2	-1.73
Nov-01	178:25	20	8:55	8:24	73304:19	4289	17:05	-2.36	-2.44
Dec-01	480:48	28	17:10	20:04	81064:27	4222	19:12	-0.58	-1.35
Jan-02	445:56	31	14:23	15:44	69147:50	3833	18:02	-1.08	-1.66
Feb-02	357:54	32	11:11	16:21	46310:09	2966	15:37	-1.42	-1.87
Mar-02	237:31	25	9:30	14:02	37522:18	2771	13:32	-1.43	-1.87
Apr-02	247:27	20	12:22	17:14	43239:26	3075	14:04	-0.32	-1.19
May-02	72:09	8	9:01	8:08	36494:37	2896	12:36	-0.73	-1.44
Jun-02	185:04	23	8:03	8:22	40195:59	2894	13:53	-2.1	-2.28



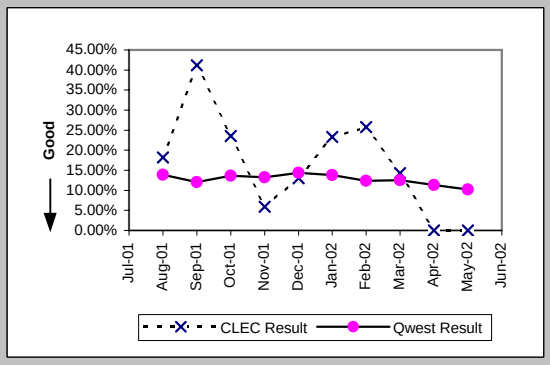
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	16	18.75%	39.03%	603	3825	15.76%	0.37	-0.78
Aug-01	2	17	11.76%	32.22%	577	4057	14.22%	-0.29	-1.18
Sep-01	7	18	38.89%	48.75%	436	3394	12.85%	2.77	0.68
Oct-01	4	19	21.05%	40.77%	580	4161	13.94%	0.88	-0.47
Nov-01	1	20	5.00%	21.79%	576	4418	13.04%	-1.07	-1.65
Dec-01	3	29	10.34%	30.45%	650	4352	14.94%	-0.69	-1.42
Jan-02	7	33	21.21%	40.88%	542	3947	13.73%	1.2	-0.27
Feb-02	8	33	24.24%	42.86%	374	3035	12.32%	1.89	0.15
Mar-02	5	25	20.00%	40.00%	362	2860	12.66%	1.06	-0.35
Apr-02	2	20	10.00%	30.00%	373	3157	11.82%	-0.25	-1.15
May-02	1	8	12.50%	33.07%	315	2963	10.63%	0.24	-0.85
Jun-02	1	24	4.17%	19.98%	353	2985	11.83%	-1.16	-1.7



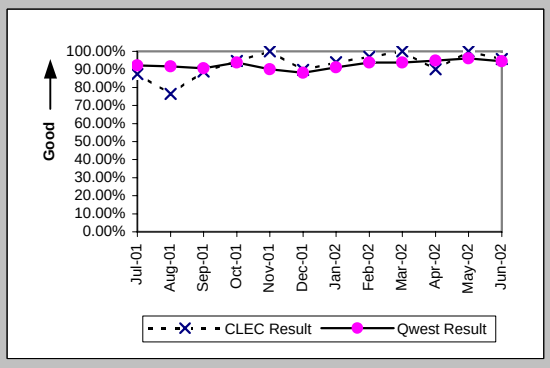
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	11	18.18%	38.57%	491	3546	13.85%	0.45	-0.73
Sep-01	7	17	41.18%	49.22%	367	3038	12.08%	3.01	0.83
Oct-01	4	17	23.53%	42.42%	511	3737	13.67%	1.12	-0.32
Nov-01	1	17	5.88%	23.53%	523	3952	13.23%	-0.89	-1.54
Dec-01	3	23	13.04%	33.68%	569	3955	14.39%	-0.18	-1.11
Jan-02	7	30	23.33%	42.30%	488	3531	13.82%	1.42	-0.14
Feb-02	8	31	25.81%	43.76%	344	2790	12.33%	2.05	0.24
Mar-02	3	21	14.29%	34.99%	327	2616	12.50%	0.3	-0.82
Apr-02	0	15	0.00%	0.00%	333	2935	11.35%	-1.38	-1.84
May-02	0	4	0.00%	0.00%	282	2772	10.17%	-0.67	-1.41
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

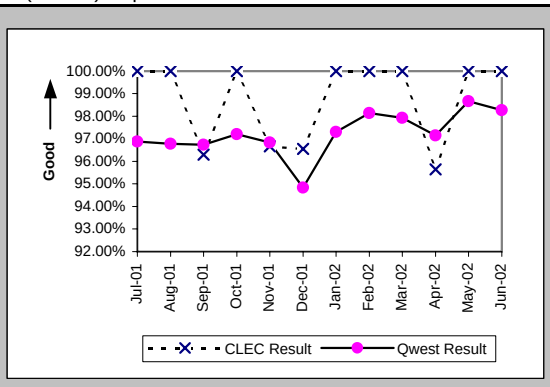
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	16	87.50%	33.07%	3525	3825	92.16%	0.7	-0.58
Aug-01	13	17	76.47%	42.42%	3720	4057	91.69%	1.91	0.16
Sep-01	16	18	88.89%	31.43%	3077	3394	90.66%	0.32	-0.81
Oct-01	18	19	94.74%	22.33%	3904	4161	93.82%	-0.16	-1.1
Nov-01	20	20	100.00%	0.00%	3979	4418	90.06%	-1.48	-1.9
Dec-01	26	29	89.66%	30.45%	3832	4352	88.05%	-0.27	-1.16
Jan-02	31	33	93.94%	23.86%	3597	3947	91.13%	-0.56	-1.34
Feb-02	32	33	96.97%	17.14%	2844	3035	93.71%	-0.77	-1.47
Mar-02	25	25	100.00%	0.00%	2683	2860	93.81%	-1.28	-1.78
Apr-02	18	20	90.00%	30.00%	2994	3157	94.84%	0.92	-0.44
May-02	8	8	100.00%	0.00%	2850	2963	96.19%	-0.56	-1.34
Jun-02	23	24	95.83%	19.98%	2823	2985	94.57%	-0.27	-1.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

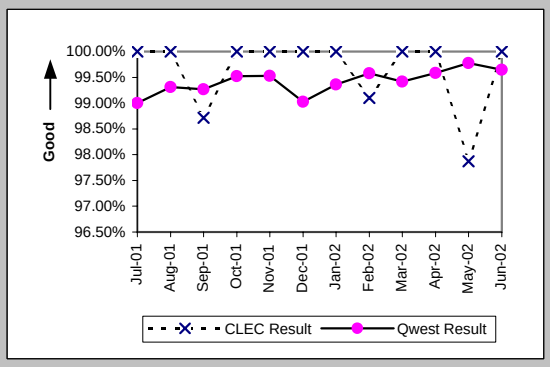
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	38	38	100.00%	0.00%	5116	5281	96.88%	-1.1	-1.67
Aug-01	29	29	100.00%	0.00%	5140	5311	96.78%	-0.98	-1.6
Sep-01	26	27	96.30%	18.89%	3969	4103	96.73%	0.22	-0.87
Oct-01	28	28	100.00%	0.00%	4136	4255	97.20%	-0.89	-1.54
Nov-01	29	30	96.67%	17.95%	3332	3441	96.83%	0.15	-0.91
Dec-01	28	29	96.55%	18.25%	3138	3309	94.83%	-0.42	-1.25
Jan-02	27	27	100.00%	0.00%	3248	3338	97.30%	-0.86	-1.52
Feb-02	33	33	100.00%	0.00%	3006	3063	98.14%	-0.79	-1.48
Mar-02	31	31	100.00%	0.00%	3317	3387	97.93%	-0.81	-1.49
Apr-02	22	23	95.65%	20.39%	2316	2384	97.15%	0.47	-0.71
May-02	34	34	100.00%	0.00%	2506	2540	98.66%	-0.67	-1.41
Jun-02	24	24	100.00%	0.00%	2154	2192	98.27%	-0.65	-1.39



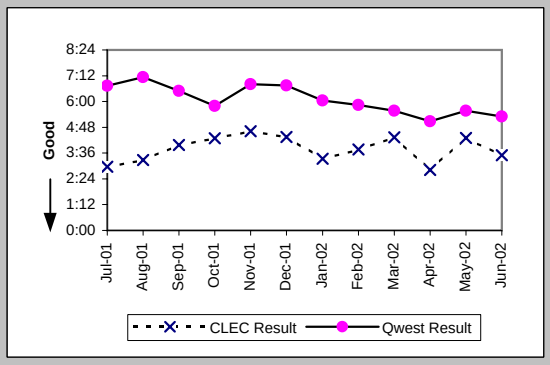
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	117	117	100.00%	0.00%	9427	9522	99.00%	-1.08	-1.66
Aug-01	112	112	100.00%	0.00%	9767	9835	99.31%	-0.88	-1.53
Sep-01	77	78	98.72%	11.25%	7698	7755	99.27%	0.58	-0.65
Oct-01	91	91	100.00%	0.00%	8372	8412	99.52%	-0.66	-1.4
Nov-01	109	109	100.00%	0.00%	7191	7225	99.53%	-0.71	-1.43
Dec-01	108	108	100.00%	0.00%	6605	6670	99.03%	-1.02	-1.62
Jan-02	99	99	100.00%	0.00%	7279	7326	99.36%	-0.79	-1.48
Feb-02	110	111	99.10%	9.45%	6890	6919	99.58%	0.73	-0.56
Mar-02	101	101	100.00%	0.00%	7358	7401	99.42%	-0.76	-1.46
Apr-02	87	87	100.00%	0.00%	5760	5784	99.59%	-0.6	-1.36
May-02	92	94	97.87%	14.43%	5833	5846	99.78%	2.31	0.41
Jun-02	71	71	100.00%	0.00%	5058	5076	99.65%	-0.5	-1.3



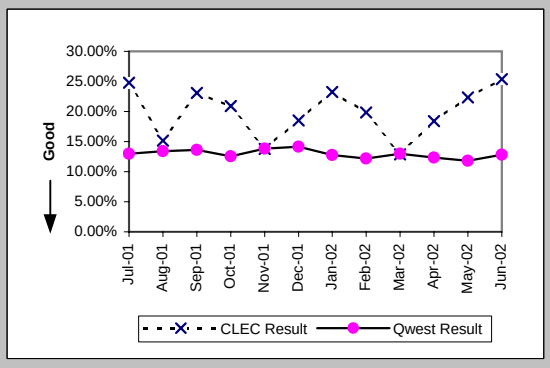
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	346:44	117	2:58	3:58	64093:45	9522	6:44	-3.76	-3.29
Aug-01	366:56	112	3:17	4:59	70104:49	9835	7:08	-3.58	-3.18
Sep-01	310:35	78	3:59	9:08	50424:19	7755	6:30	-2.07	-2.26
Oct-01	389:56	91	4:17	5:31	48764:36	8412	5:48	-1.4	-1.85
Nov-01	502:30	109	4:37	6:08	49176:27	7225	6:48	-2.39	-2.45
Dec-01	470:27	108	4:21	8:14	44979:30	6670	6:45	-2.25	-2.37
Jan-02	330:11	99	3:20	5:19	44284:03	7326	6:03	-2.67	-2.62
Feb-02	417:57	111	3:46	10:43	40364:56	6919	5:50	-2.39	-2.45
Mar-02	437:37	101	4:20	8:48	41163:41	7401	5:34	-1.29	-1.78
Apr-02	245:33	87	2:49	6:08	29442:41	5784	5:05	-2.41	-2.46
May-02	403:50	94	4:18	9:28	32496:35	5846	5:34	-1.48	-1.9
Jun-02	247:55	71	3:30	5:16	26872:31	5076	5:18	-1.76	-2.07



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

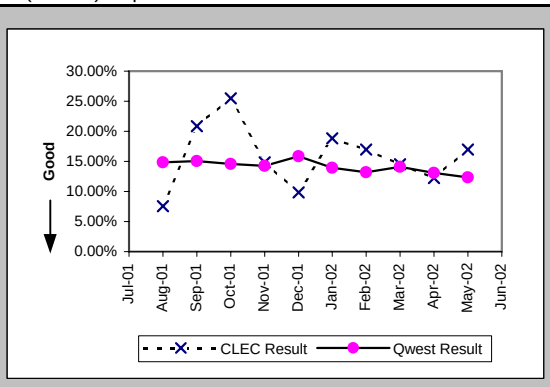
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	117	24.79%	43.18%	1238	9522	13.00%	3.43	1.08
Aug-01	17	112	15.18%	35.88%	1320	9835	13.42%	0.56	-0.66
Sep-01	18	78	23.08%	42.13%	1058	7756	13.64%	2.26	0.37
Oct-01	19	91	20.88%	40.64%	1058	8412	12.58%	2.22	0.35
Nov-01	15	109	13.76%	34.45%	998	7225	13.81%	-0.02	-1.01
Dec-01	20	108	18.52%	38.84%	944	6670	14.15%	1.27	-0.23
Jan-02	23	99	23.23%	42.23%	934	7326	12.75%	2.85	0.73
Feb-02	22	111	19.82%	39.86%	842	6919	12.17%	2.29	0.39
Mar-02	13	101	12.87%	33.49%	962	7401	13.00%	-0.04	-1.02
Apr-02	16	87	18.39%	38.74%	713	5784	12.33%	1.63	-0.01
May-02	21	94	22.34%	41.65%	692	5848	11.83%	2.85	0.73
Jun-02	18	71	25.35%	43.50%	650	5076	12.81%	2.85	0.73



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

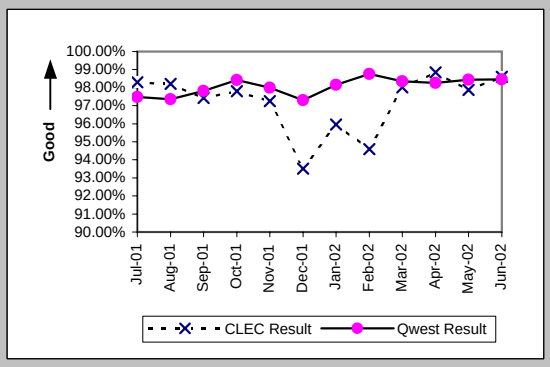
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	53	7.55%	26.42%	704	4747	14.83%	-1.48	-1.9
Sep-01	10	48	20.83%	40.61%	559	3718	15.04%	1.1	-0.33
Oct-01	13	51	25.49%	43.58%	572	3924	14.58%	2.04	0.24
Nov-01	11	74	14.86%	35.57%	478	3350	14.27%	0.18	-0.89
Dec-01	6	61	9.84%	29.78%	467	2947	15.85%	-1.27	-1.77
Jan-02	13	69	18.84%	39.10%	434	3113	13.94%	1.14	-0.31
Feb-02	10	59	16.95%	37.52%	406	3078	13.19%	0.85	-0.48
Mar-02	9	62	14.52%	35.23%	473	3356	14.09%	0.13	-0.92
Apr-02	6	49	12.24%	32.78%	360	2750	13.09%	-0.17	-1.11
May-02	9	53	16.98%	37.55%	346	2798	12.37%	1	-0.39
Jun-02									



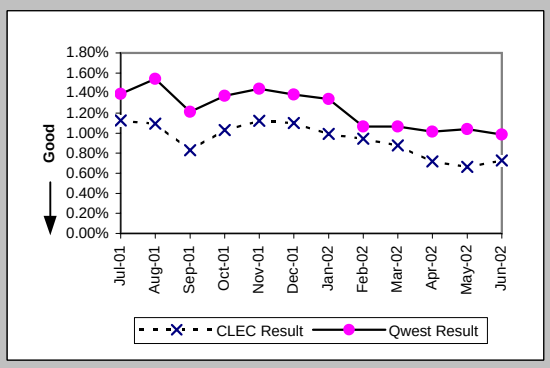
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	115	117	98.29%	12.96%	9282	9522	97.48%	-0.56	-1.34
Aug-01	110	112	98.21%	13.24%	9575	9835	97.36%	-0.56	-1.34
Sep-01	76	78	97.44%	15.81%	7587	7756	97.82%	0.31	-0.81
Oct-01	89	91	97.80%	14.66%	8280	8412	98.43%	0.53	-0.68
Nov-01	106	109	97.25%	16.36%	7080	7225	97.99%	0.59	-0.64
Dec-01	101	108	93.52%	24.62%	6490	6670	97.30%	2.09	0.27
Jan-02	95	99	95.96%	19.69%	7191	7326	98.16%	1.45	-0.12
Feb-02	105	111	94.59%	22.61%	6833	6919	98.76%	2.94	0.79
Mar-02	99	101	98.02%	13.93%	7279	7401	98.35%	0.33	-0.8
Apr-02	86	87	98.85%	10.66%	5683	5784	98.25%	-0.42	-1.26
May-02	92	94	97.87%	14.43%	5757	5848	98.44%	0.5	-0.7
Jun-02	70	71	98.59%	11.78%	4998	5076	98.46%	-0.09	-1.05



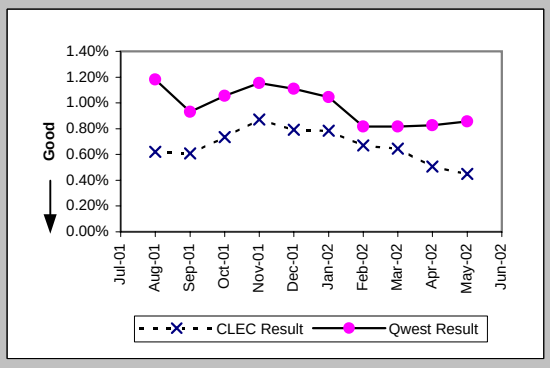
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	220	19514	1.13%	10.56%	31365	2253283	1.39%	-3.14	-2.91
Aug-01	219	19983	1.10%	10.41%	34612	2247218	1.54%	-5.08	-4.09
Sep-01	178	21418	0.83%	9.08%	27211	2241846	1.21%	-5.09	-4.09
Oct-01	231	22429	1.03%	10.10%	30704	2237290	1.37%	-4.39	-3.67
Nov-01	262	23298	1.12%	10.54%	32113	2228008	1.44%	-4.04	-3.45
Dec-01	264	23979	1.10%	10.43%	30730	2217359	1.39%	-3.75	-3.28
Jan-02	251	25270	0.99%	9.92%	29583	2206103	1.34%	-4.78	-3.9
Feb-02	258	27330	0.94%	9.67%	23294	2187656	1.06%	-1.93	-2.18
Mar-02	239	27238	0.88%	9.33%	23337	2187417	1.07%	-3.02	-2.84
Apr-02	194	27008	0.72%	8.44%	22125	2177926	1.02%	-4.85	-3.95
May-02	176	26497	0.66%	8.12%	22579	2168824	1.04%	-6.01	-4.65
Jun-02	193	26496	0.73%	8.50%	21248	2157467	0.98%	-4.2	-3.55



Trouble Rate (Percent) (MR-8*) (Parity)

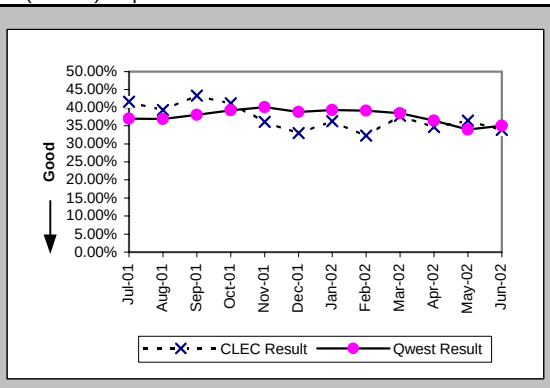
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	124	19983	0.62%	7.85%	26526	2247218	1.18%	-7.3	-5.44
Sep-01	130	21418	0.61%	7.77%	20859	2241846	0.93%	-4.91	-3.98
Oct-01	165	22429	0.74%	8.55%	23617	2237290	1.06%	-4.67	-3.84
Nov-01	203	23298	0.87%	9.29%	25697	2228008	1.15%	-4.01	-3.44
Dec-01	190	23979	0.79%	8.87%	24590	2217359	1.11%	-4.66	-3.83
Jan-02	198	25270	0.78%	8.82%	23050	2206103	1.04%	-4.06	-3.47
Feb-02	183	27330	0.67%	8.16%	17854	2187656	0.82%	-2.68	-2.63
Mar-02	176	27238	0.65%	8.01%	17847	2187417	0.82%	-3.09	-2.88
Apr-02	137	27008	0.51%	7.10%	17977	2177926	0.83%	-5.74	-4.49
May-02	119	26497	0.45%	6.69%	18552	2168824	0.86%	-7.14	-5.34
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

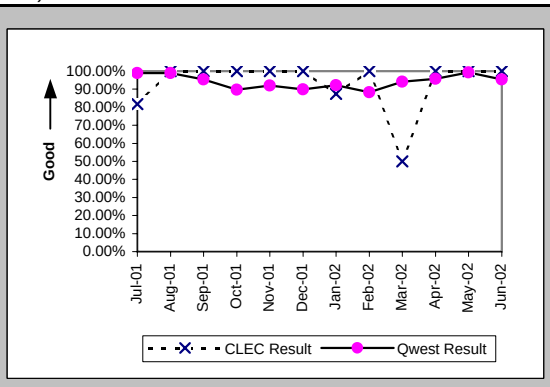
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	157	377	41.64%	49.30%	18422	49787	37.00%	1.85	0.12
Aug-01	142	361	39.34%	48.85%	20225	54837	36.88%	0.96	-0.41
Sep-01	136	314	43.31%	49.55%	16727	43938	38.07%	1.89	0.15
Oct-01	162	393	41.22%	49.22%	19833	50537	39.24%	0.8	-0.51
Nov-01	148	410	36.10%	48.03%	21562	53675	40.17%	-1.68	-2.02
Dec-01	130	394	32.99%	47.02%	19517	50247	38.84%	-2.37	-2.44
Jan-02	143	394	36.29%	48.08%	19232	48815	39.40%	-1.26	-1.76
Feb-02	123	381	32.28%	46.76%	14993	38287	39.16%	-2.74	-2.66
Mar-02	145	384	37.76%	48.48%	14612	37949	38.50%	-0.3	-1.18
Apr-02	103	297	34.68%	47.60%	12688	34813	36.45%	-0.63	-1.38
May-02	101	277	36.46%	48.13%	11626	34205	33.99%	0.87	-0.47
Jun-02	99	292	33.90%	47.34%	11443	32691	35.00%	-0.39	-1.24



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

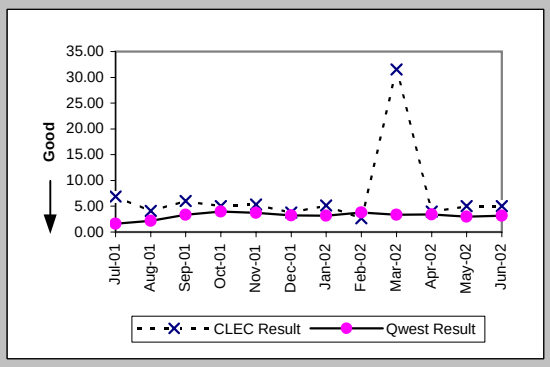
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	11	81.82%	38.57%	372	376	98.94%	2.65	0.61
Aug-01	11	11	100.00%	0.00%	381	385	98.96%	-0.34	-1.2
Sep-01	3	3	100.00%	0.00%	224	235	95.32%	-0.38	-1.23
Oct-01	9	9	100.00%	0.00%	290	323	89.78%	-1	-1.61
Nov-01	9	9	100.00%	0.00%	277	301	92.03%	-0.87	-1.53
Dec-01	9	9	100.00%	0.00%	188	209	89.95%	-0.98	-1.6
Jan-02	7	8	87.50%	33.07%	292	317	92.11%	0.48	-0.71
Feb-02	3	3	100.00%	0.00%	288	326	88.34%	-0.63	-1.38
Mar-02	1	2	50.00%	50.00%	309	328	94.21%	1.57	-0.05
Apr-02	5	5	100.00%	0.00%	340	355	95.77%	-0.47	-1.28
May-02	1	1	100.00%	0.00%	459	462	99.35%	-0.08	-1.05
Jun-02	1	1	100.00%	0.00%	253	265	95.47%	-0.22	-1.13



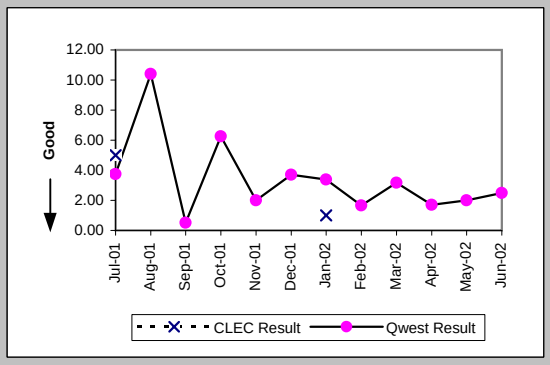
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	76	11	6.91	7.53	610	376	1.62	3.72	1.26
Aug-01	45	11	4.09	1.58	846	387	2.19	1.94	0.18
Sep-01	18	3	6.00	1.73	863	256	3.37	1.81	0.1
Oct-01	45	9	5.00	1.58	1317	331	3.98	0.95	-0.42
Nov-01	48	9	5.33	1.22	1128	301	3.75	1.52	-0.07
Dec-01	34	9	3.78	1.39	675	209	3.23	1.15	-0.3
Jan-02	41	8	5.12	1.73	994	317	3.14	2.03	0.24
Feb-02	8	3	2.67	2.08	1238	326	3.80	-0.7	-1.43
Mar-02	63	2	31.50	34.65	1105	329	3.36	3.72	1.26
Apr-02	20	5	4.00	0.71	1225	356	3.44	1.22	-0.26
May-02	5	1	5.00		1378	465	2.96	2.03	0.24
Jun-02	5	1	5.00		845	266	3.18	1.54	-0.06



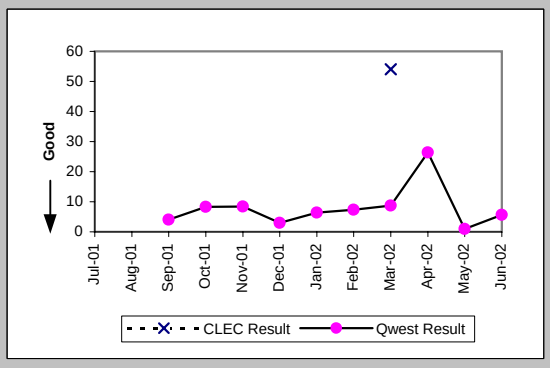
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	2	5.00	1.41	15	4	3.75	0.25	-0.85
Aug-01					52	5	10.40		
Sep-01					12	23	0.52		
Oct-01					25	4	6.25		
Nov-01					10	5	2.00		
Dec-01					26	7	3.71		
Jan-02	1	1	1.00		44	13	3.38	-0.61	-1.37
Feb-02					5	3	1.67		
Mar-02					35	11	3.18		
Apr-02					17	10	1.70		
May-02					4	2	2.00		
Jun-02					10	4	2.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

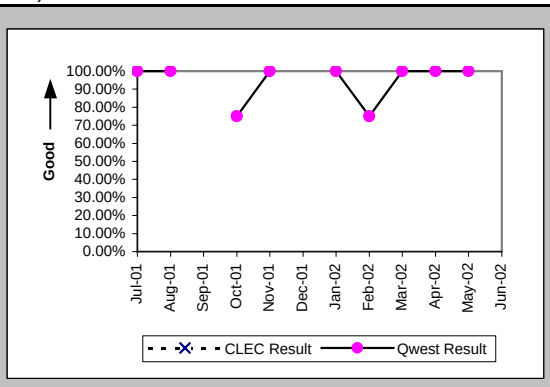
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					28	7	4.00		
Oct-01					275	33	8.33		
Nov-01					160	19	8.42		
Dec-01					41	14	2.93		
Jan-02					77	12	6.42		
Feb-02					257	35	7.34		
Mar-02	54	1	54.00		70	8	8.75	1.5	-0.09
Apr-02					132	5	26.40		
May-02					1	1	1.00		
Jun-02					45	8	5.62		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

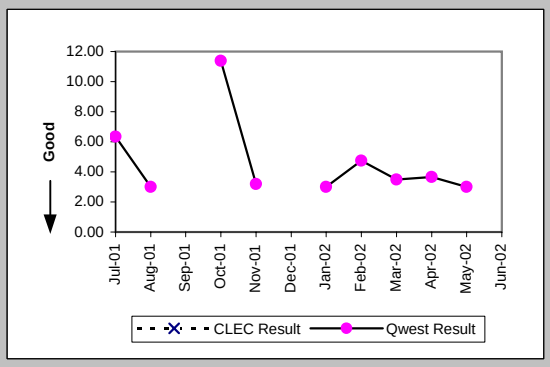
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					3	3	100.00%		
Sep-01									
Oct-01					6	8	75.00%		
Nov-01					5	5	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					6	8	75.00%		
Mar-02					2	2	100.00%		
Apr-02					3	3	100.00%		
May-02					2	2	100.00%		
Jun-02									



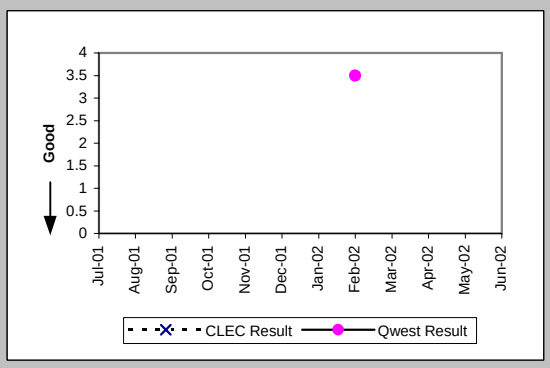
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	3	6.33		
Aug-01					9	3	3.00		
Sep-01									
Oct-01					91	8	11.38		
Nov-01					16	5	3.20		
Dec-01									
Jan-02					3	1	3.00		
Feb-02					38	8	4.75		
Mar-02					7	2	3.50		
Apr-02					11	3	3.67		
May-02					6	2	3.00		
Jun-02									



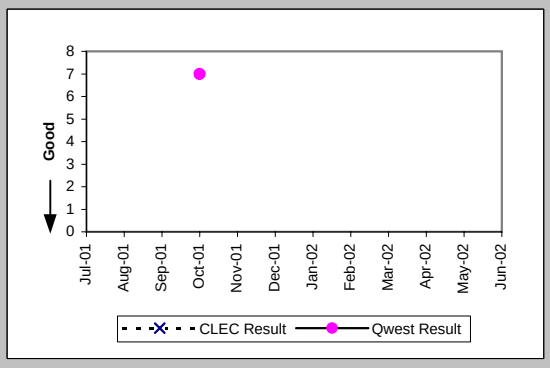
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					7	2	3.50		
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

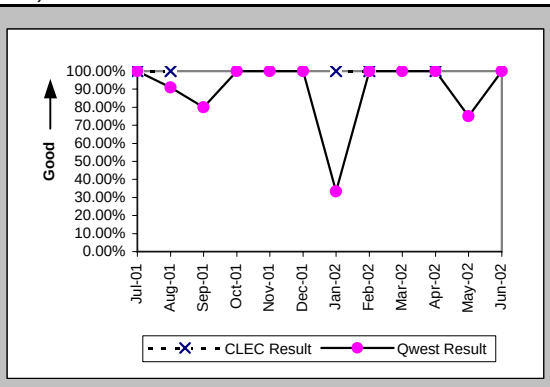
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					14	2	7.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

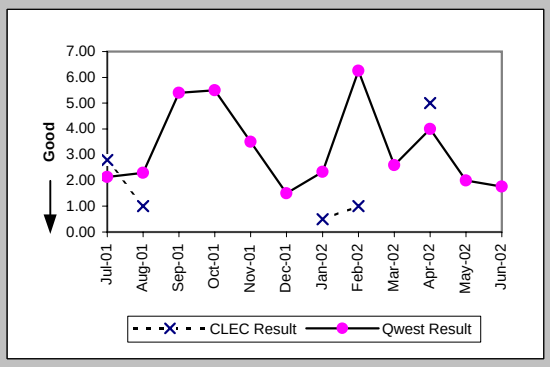
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	14	100.00%	0.00%	35	35	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	10	11	90.91%	-0.3	-1.18
Sep-01					4	5	80.00%		
Oct-01					4	4	100.00%		
Nov-01					2	2	100.00%		
Dec-01					13	13	100.00%		
Jan-02	2	2	100.00%	0.00%	2	6	33.33%	-1.73	-2.05
Feb-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02					3	4	75.00%		
Jun-02					17	17	100.00%		



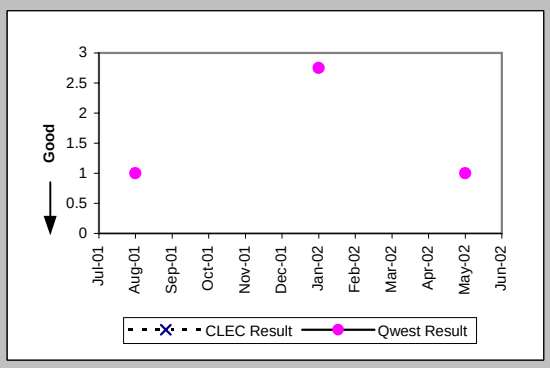
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	39	14	2.79	1.93	75	35	2.14	0.91	-0.45
Aug-01	1	1	1.00		23	10	2.30	-0.39	-1.24
Sep-01					27	5	5.40		
Oct-01					22	4	5.50		
Nov-01					7	2	3.50		
Dec-01					18	12	1.50		
Jan-02	1	2	0.50	0.71	14	6	2.33	-2.75	-2.67
Feb-02	1	1	1.00		25	4	6.25	-1.03	-1.62
Mar-02					13	5	2.60		
Apr-02	5	1	5.00		8	2	4.00	-3.72	-3.26
May-02					8	4	2.00		
Jun-02					30	17	1.76		



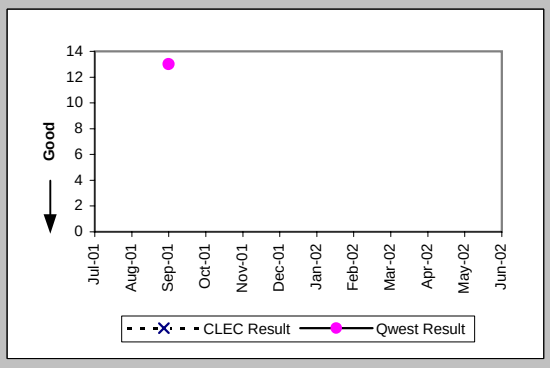
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	1.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	4	2.75		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

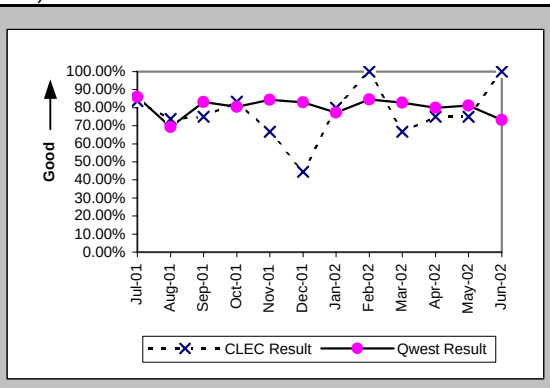
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					13	1	13.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

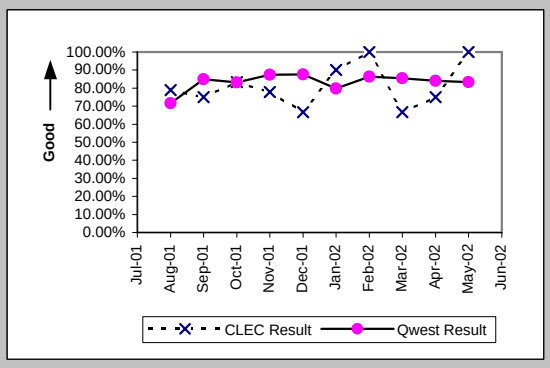
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	43	83.72%	36.92%	407	473	86.05%	0.44	-0.74
Aug-01	14	19	73.68%	44.03%	283	408	69.36%	-0.4	-1.24
Sep-01	6	8	75.00%	43.30%	276	332	83.13%	0.6	-0.64
Oct-01	5	6	83.33%	37.27%	244	303	80.53%	-0.17	-1.1
Nov-01	6	9	66.67%	47.14%	275	326	84.36%	1.3	-0.21
Dec-01	4	9	44.44%	49.69%	220	265	83.02%	2.54	0.54
Jan-02	8	10	80.00%	40.00%	211	273	77.29%	-0.2	-1.12
Feb-02	7	7	100.00%	0.00%	280	331	84.59%	-1.12	-1.68
Mar-02	2	3	66.67%	47.14%	279	337	82.79%	0.64	-0.61
Apr-02	3	4	75.00%	43.30%	279	349	79.94%	0.26	-0.84
May-02	3	4	75.00%	43.30%	338	416	81.25%	0.33	-0.8
Jun-02	1	1	100.00%	0.00%	276	377	73.21%	-0.6	-1.37



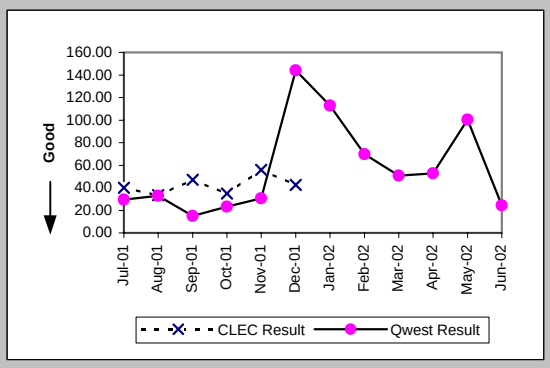
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	15	19	78.95%	40.77%	292	408	71.57%	-0.7	-1.42
Sep-01	6	8	75.00%	43.30%	282	332	84.94%	0.74	-0.55
Oct-01	5	6	83.33%	37.27%	252	303	83.17%	-0.01	-1.01
Nov-01	7	9	77.78%	41.57%	285	326	87.42%	0.81	-0.51
Dec-01	6	9	66.67%	47.14%	232	265	87.55%	1.59	-0.03
Jan-02	9	10	90.00%	30.00%	218	273	79.85%	-0.79	-1.48
Feb-02	7	7	100.00%	0.00%	286	331	86.40%	-1.04	-1.63
Mar-02	2	3	66.67%	47.14%	288	337	85.46%	0.77	-0.53
Apr-02	3	4	75.00%	43.30%	293	349	83.95%	0.47	-0.72
May-02	4	4	100.00%	0.00%	347	416	83.41%	-0.89	-1.54
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

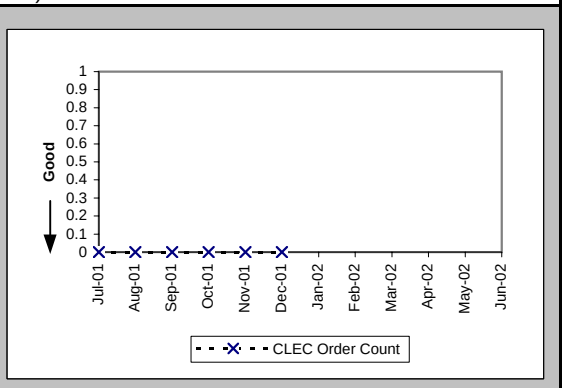
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	40	1	40.00		177	6	29.50	0.72	-0.56
Aug-01	67	2	33.50	41.72	197	6	32.83	0.22	-0.86
Sep-01	94	2	47.00	49.50	288	19	15.16	1.25	-0.24
Oct-01	35	1	35.00		280	12	23.33	0.98	-0.41
Nov-01	56	1	56.00		366	12	30.50	0.86	-0.48
Dec-01	85	2	42.50	47.38	288	2	144.00	-2.17	-2.32
Jan-02					339	3	113.00		
Feb-02					419	6	69.83		
Mar-02					458	9	50.89		
Apr-02					528	10	52.80		
May-02					603	6	100.50		
Jun-02					753	31	24.29		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

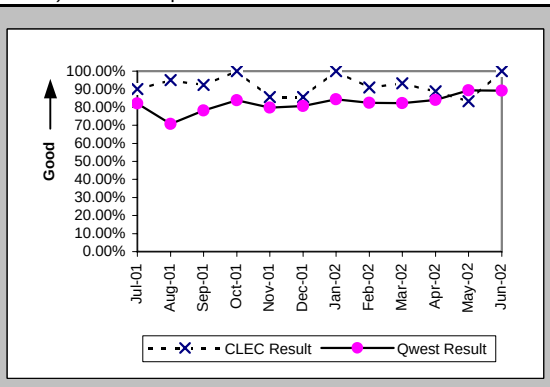
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

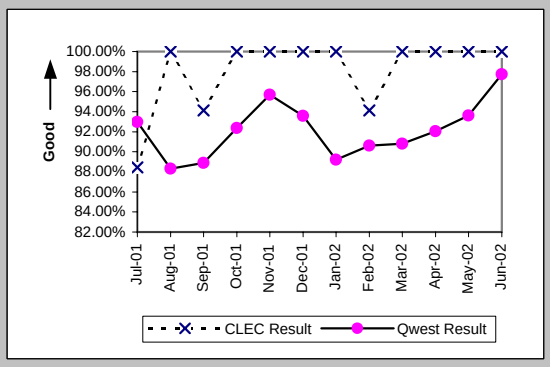
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	20	90.00%	30.00%	114	139	82.01%	-0.87	-1.53
Aug-01	19	20	95.00%	21.79%	170	240	70.83%	-2.28	-2.39
Sep-01	12	13	92.31%	26.65%	129	165	78.18%	-1.19	-1.72
Oct-01	19	19	100.00%	0.00%	155	185	83.78%	-1.83	-2.11
Nov-01	18	21	85.71%	34.99%	114	143	79.72%	-0.64	-1.39
Dec-01	12	14	85.71%	34.99%	108	134	80.60%	-0.46	-1.28
Jan-02	13	13	100.00%	0.00%	151	179	84.36%	-1.5	-1.91
Feb-02	10	11	90.91%	28.75%	137	166	82.53%	-0.71	-1.43
Mar-02	14	15	93.33%	24.94%	126	153	82.35%	-1.06	-1.65
Apr-02	8	9	88.89%	31.43%	121	144	84.03%	-0.39	-1.23
May-02	10	12	83.33%	37.27%	151	169	89.35%	0.63	-0.61
Jun-02	8	8	100.00%	0.00%	123	138	89.13%	-0.96	-1.58



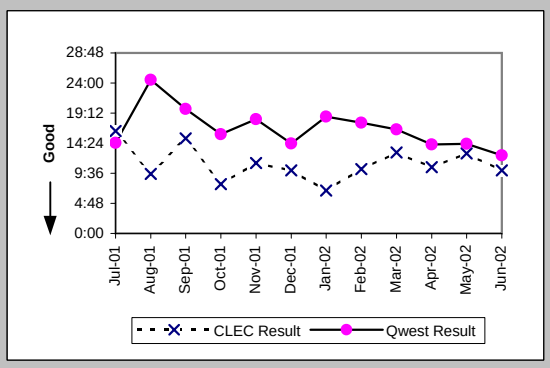
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	26	88.46%	31.95%	146	157	92.99%	0.79	-0.52
Aug-01	26	26	100.00%	0.00%	227	257	88.33%	-1.77	-2.07
Sep-01	16	17	94.12%	23.53%	168	189	88.89%	-0.66	-1.4
Oct-01	27	27	100.00%	0.00%	194	210	92.38%	-1.4	-1.85
Nov-01	31	31	100.00%	0.00%	155	162	95.68%	-1.08	-1.66
Dec-01	20	20	100.00%	0.00%	146	156	93.59%	-1.1	-1.67
Jan-02	20	20	100.00%	0.00%	182	204	89.22%	-1.48	-1.9
Feb-02	16	17	94.12%	23.53%	164	181	90.61%	-0.47	-1.29
Mar-02	25	25	100.00%	0.00%	158	174	90.80%	-1.49	-1.9
Apr-02	13	13	100.00%	0.00%	162	176	92.05%	-1.02	-1.62
May-02	18	18	100.00%	0.00%	191	204	93.63%	-1.06	-1.65
Jun-02	13	13	100.00%	0.00%	172	176	97.73%	-0.53	-1.32



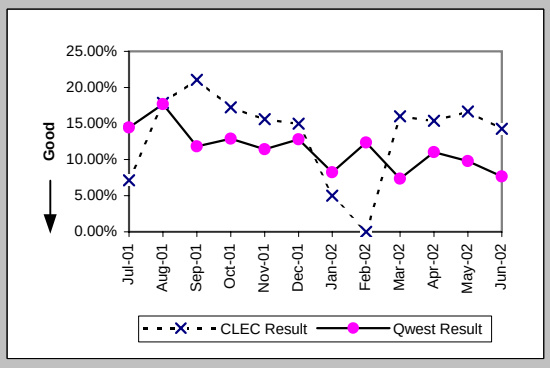
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	424:36	26	16:20	24:00	2265:50	157	14:26	0.55	-0.67
Aug-01	246:39	26	9:29	8:20	6303:46	257	24:32	-1.4	-1.85
Sep-01	257:51	17	15:10	16:50	3756:59	189	19:53	-0.61	-1.37
Oct-01	212:37	27	7:52	7:09	3324:34	210	15:50	-1.45	-1.88
Nov-01	348:33	31	11:15	10:57	2954:07	162	18:14	-0.96	-1.59
Dec-01	201:05	20	10:03	7:24	2235:39	156	14:20	-1.09	-1.66
Jan-02	137:02	20	6:51	7:27	3797:14	204	18:37	-1.6	-1.97
Feb-02	174:13	17	10:15	16:06	3200:28	181	17:41	-1.22	-1.74
Mar-02	322:54	25	12:55	9:26	2890:24	174	16:37	-0.77	-1.47
Apr-02	137:35	13	10:35	8:55	2496:55	176	14:11	-0.58	-1.35
May-02	229:24	18	12:45	11:28	2918:03	204	14:18	-0.28	-1.17
Jun-02	130:54	13	10:04	9:45	2190:20	176	12:27	-0.23	-1.14



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

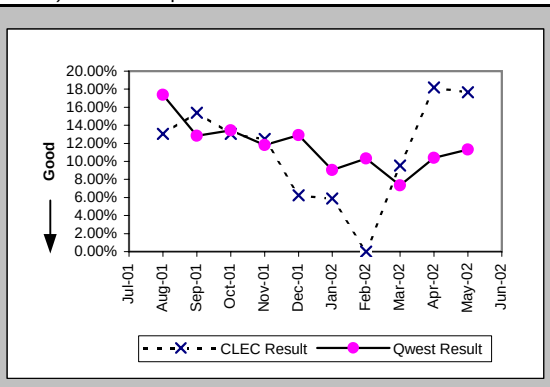
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	28	7.14%	25.75%	24	166	14.46%	-1.02	-1.62
Aug-01	5	28	17.86%	38.30%	46	260	17.69%	0.05	-0.97
Sep-01	4	19	21.05%	40.77%	23	194	11.86%	1.1	-0.33
Oct-01	5	29	17.24%	37.77%	28	217	12.90%	0.65	-0.6
Nov-01	5	32	15.63%	36.31%	19	166	11.45%	0.67	-0.6
Dec-01	3	20	15.00%	35.71%	20	156	12.82%	0.3	-0.82
Jan-02	1	20	5.00%	21.79%	17	206	8.25%	-0.5	-1.31
Feb-02	0	17	0.00%	0.00%	23	186	12.37%	-1.48	-1.9
Mar-02	4	25	16.00%	36.66%	13	177	7.34%	1.35	-0.18
Apr-02	2	13	15.38%	36.08%	20	181	11.05%	0.49	-0.7
May-02	3	18	16.67%	37.27%	20	204	9.80%	0.89	-0.46
Jun-02	2	14	14.29%	34.99%	14	183	7.65%	0.83	-0.49



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

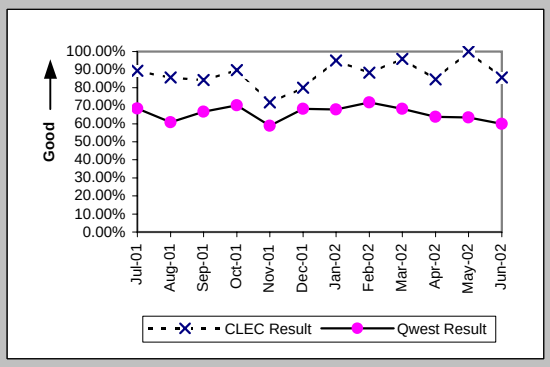
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	23	13.04%	33.68%	37	213	17.37%	-0.52	-1.32
Sep-01	2	13	15.38%	36.08%	19	148	12.84%	0.29	-0.82
Oct-01	3	23	13.04%	33.68%	23	171	13.45%	-0.05	-1.03
Nov-01	3	24	12.50%	33.07%	15	127	11.81%	0.12	-0.93
Dec-01	1	16	6.25%	24.21%	16	124	12.90%	-0.75	-1.45
Jan-02	1	17	5.88%	23.53%	15	166	9.04%	-0.43	-1.26
Feb-02	0	14	0.00%	0.00%	16	155	10.32%	-1.22	-1.74
Mar-02	2	21	9.52%	29.35%	10	136	7.35%	0.37	-0.77
Apr-02	2	11	18.18%	38.57%	16	154	10.39%	0.77	-0.53
May-02	3	17	17.65%	38.12%	20	177	11.30%	0.76	-0.54
Jun-02									



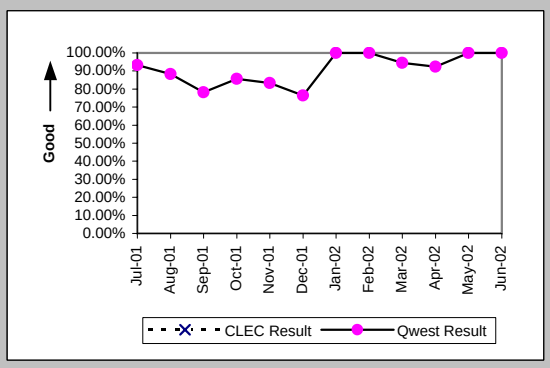
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	28	89.29%	30.93%	106	155	68.39%	-2.19	-2.33
Aug-01	24	28	85.71%	34.99%	140	230	60.87%	-2.54	-2.55
Sep-01	16	19	84.21%	36.46%	116	174	66.67%	-1.54	-1.94
Oct-01	26	29	89.66%	30.45%	134	191	70.16%	-2.14	-2.3
Nov-01	23	32	71.88%	44.96%	90	153	58.82%	-1.36	-1.83
Dec-01	16	20	80.00%	40.00%	99	145	68.28%	-1.06	-1.64
Jan-02	19	20	95.00%	21.79%	121	178	67.98%	-2.46	-2.49
Feb-02	15	17	88.24%	32.22%	120	167	71.86%	-1.43	-1.87
Mar-02	24	25	96.00%	19.60%	112	164	68.29%	-2.77	-2.69
Apr-02	11	13	84.62%	36.08%	109	171	63.74%	-1.51	-1.92
May-02	18	18	100.00%	0.00%	118	186	63.44%	-3.08	-2.87
Jun-02	12	14	85.71%	34.99%	100	167	59.88%	-1.89	-2.15



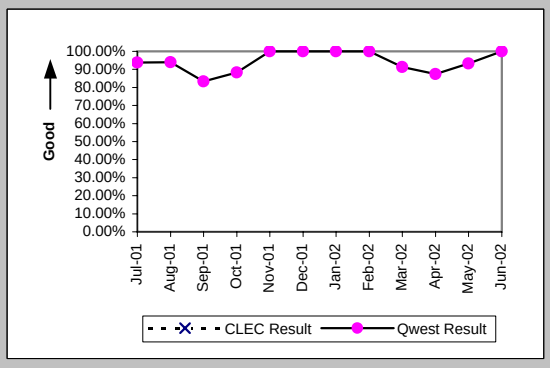
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	15	93.33%		
Aug-01					38	43	88.37%		
Sep-01					18	23	78.26%		
Oct-01					12	14	85.71%		
Nov-01					10	12	83.33%		
Dec-01					13	17	76.47%		
Jan-02					9	9	100.00%		
Feb-02					5	5	100.00%		
Mar-02					17	18	94.44%		
Apr-02					12	13	92.31%		
May-02					11	11	100.00%		
Jun-02					4	4	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

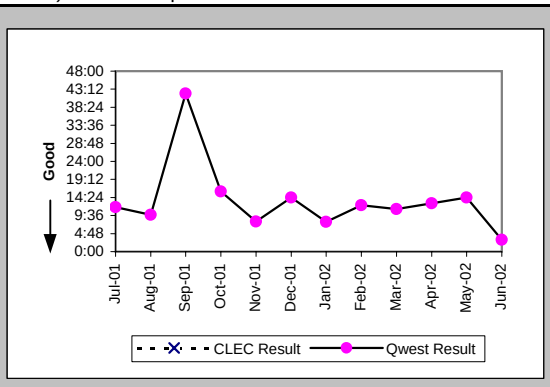
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	16	93.75%		
Aug-01					47	50	94.00%		
Sep-01					20	24	83.33%		
Oct-01					15	17	88.24%		
Nov-01					15	15	100.00%		
Dec-01					19	19	100.00%		
Jan-02					9	9	100.00%		
Feb-02					7	7	100.00%		
Mar-02					21	23	91.30%		
Apr-02					14	16	87.50%		
May-02					14	15	93.33%		
Jun-02					6	6	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

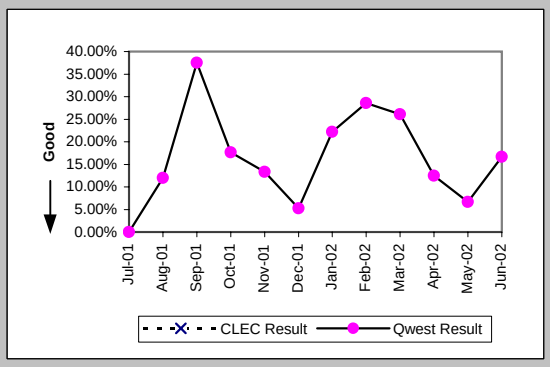
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					188:51	16	11:48		
Aug-01					491:08	50	9:49		
Sep-01					1009:01	24	42:03		
Oct-01					272:24	17	16:01		
Nov-01					119:30	15	7:58		
Dec-01					274:03	19	14:25		
Jan-02					71:18	9	7:55		
Feb-02					86:18	7	12:20		
Mar-02					260:57	23	11:21		
Apr-02					205:18	16	12:50		
May-02					216:05	15	14:24		
Jun-02					18:51	6	3:08		



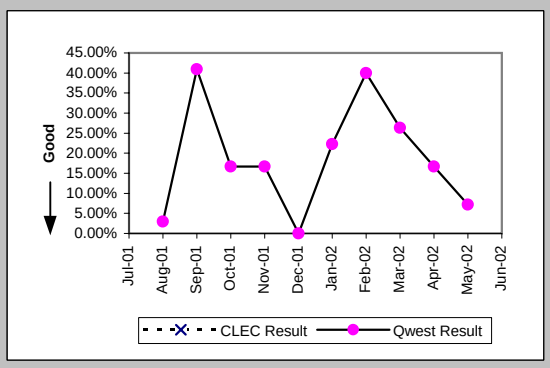
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	16	0.00%		
Aug-01					6	50	12.00%		
Sep-01					9	24	37.50%		
Oct-01					3	17	17.65%		
Nov-01					2	15	13.33%		
Dec-01					1	19	5.26%		
Jan-02					2	9	22.22%		
Feb-02					2	7	28.57%		
Mar-02					6	23	26.09%		
Apr-02					2	16	12.50%		
May-02					1	15	6.67%		
Jun-02					1	6	16.67%		



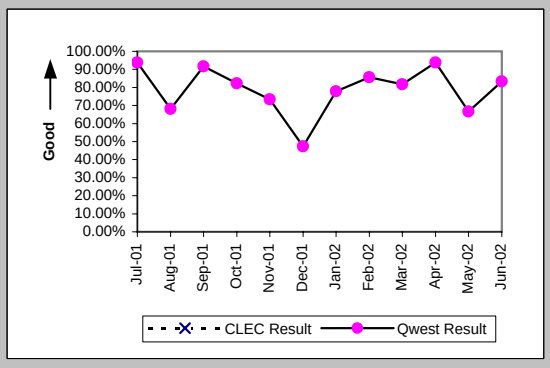
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	34	2.94%		
Sep-01					9	22	40.91%		
Oct-01					2	12	16.67%		
Nov-01					2	12	16.67%		
Dec-01					0	15	0.00%		
Jan-02					2	9	22.22%		
Feb-02					2	5	40.00%		
Mar-02					5	19	26.32%		
Apr-02					2	12	16.67%		
May-02					1	14	7.14%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

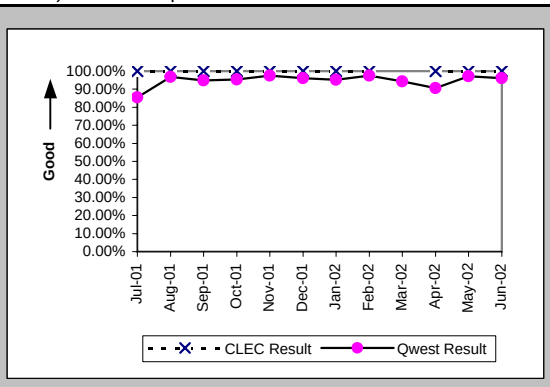
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	16	93.75%		
Aug-01					34	50	68.00%		
Sep-01					22	24	91.67%		
Oct-01					14	17	82.35%		
Nov-01					11	15	73.33%		
Dec-01					9	19	47.37%		
Jan-02					7	9	77.78%		
Feb-02					6	7	85.71%		
Mar-02					18	22	81.82%		
Apr-02					15	16	93.75%		
May-02					10	15	66.67%		
Jun-02					5	6	83.33%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

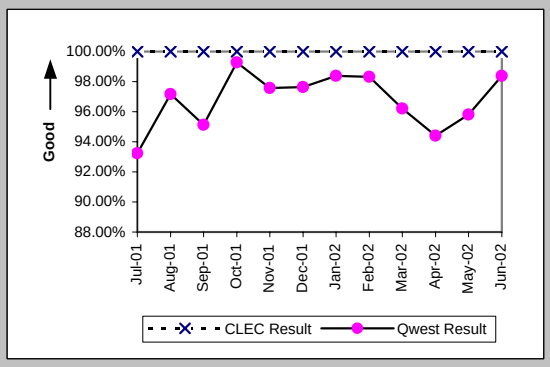
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	76	89	85.39%	-1.29	-1.79
Aug-01	12	12	100.00%	0.00%	178	184	96.74%	-0.62	-1.37
Sep-01	5	5	100.00%	0.00%	73	77	94.81%	-0.51	-1.31
Oct-01	16	16	100.00%	0.00%	83	87	95.40%	-0.81	-1.49
Nov-01	4	4	100.00%	0.00%	80	82	97.56%	-0.31	-1.19
Dec-01	4	4	100.00%	0.00%	49	51	96.08%	-0.39	-1.24
Jan-02	2	2	100.00%	0.00%	81	85	95.29%	-0.31	-1.19
Feb-02	1	1	100.00%	0.00%	76	78	97.44%	-0.16	-1.1
Mar-02					84	89	94.38%		
Apr-02	6	6	100.00%	0.00%	67	74	90.54%	-0.76	-1.46
May-02	1	1	100.00%	0.00%	68	70	97.14%	-0.17	-1.1
Jun-02	1	1	100.00%	0.00%	74	77	96.10%	-0.2	-1.12



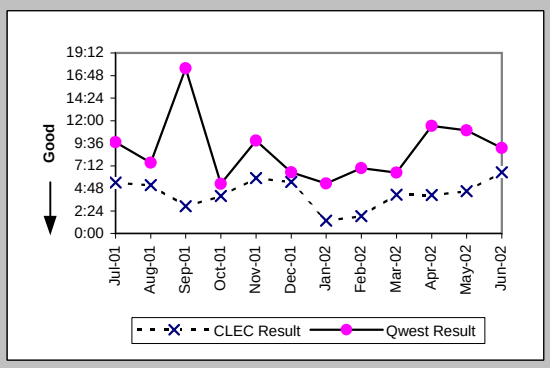
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	20	100.00%	0.00%	124	133	93.23%	-1.12	-1.68
Aug-01	23	23	100.00%	0.00%	240	247	97.17%	-0.78	-1.48
Sep-01	10	10	100.00%	0.00%	117	123	95.12%	-0.69	-1.42
Oct-01	25	25	100.00%	0.00%	137	138	99.28%	-0.39	-1.24
Nov-01	14	14	100.00%	0.00%	121	124	97.58%	-0.56	-1.34
Dec-01	11	11	100.00%	0.00%	83	85	97.65%	-0.48	-1.29
Jan-02	9	9	100.00%	0.00%	122	124	98.39%	-0.37	-1.23
Feb-02	7	7	100.00%	0.00%	117	119	98.32%	-0.34	-1.2
Mar-02	13	13	100.00%	0.00%	127	132	96.21%	-0.68	-1.41
Apr-02	18	18	100.00%	0.00%	135	143	94.41%	-0.97	-1.59
May-02	5	5	100.00%	0.00%	137	143	95.80%	-0.46	-1.28
Jun-02	6	6	100.00%	0.00%	122	124	98.39%	-0.31	-1.19



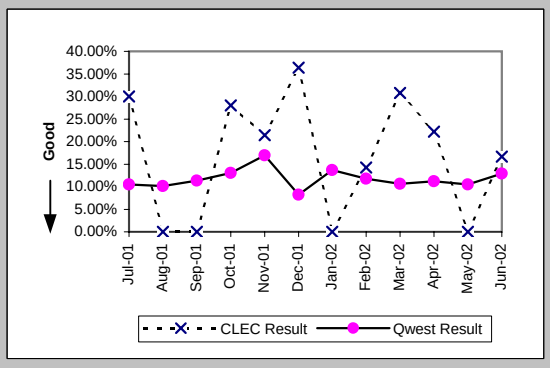
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	108:13	20	5:25	5:36	1289:01	133	9:42	-0.81	-1.49
Aug-01	118:22	23	5:09	5:09	1857:55	247	7:31	-0.34	-1.21
Sep-01	28:59	10	2:54	3:27	2161:22	123	17:34	-0.45	-1.27
Oct-01	100:02	25	4:00	6:29	728:40	138	5:17	-0.48	-1.29
Nov-01	82:43	14	5:54	9:12	1224:56	124	9:53	-0.29	-1.18
Dec-01	60:21	11	5:29	6:07	553:58	85	6:31	-0.28	-1.17
Jan-02	12:07	9	1:21	2:00	657:20	124	5:18	-1.11	-1.68
Feb-02	12:49	7	1:50	1:33	825:19	119	6:56	-0.39	-1.24
Mar-02	53:38	13	4:08	6:09	855:40	132	6:29	-0.6	-1.37
Apr-02	73:39	18	4:06	6:27	1636:19	143	11:27	-0.72	-1.44
May-02	22:27	5	4:29	7:09	1567:54	143	10:58	-0.42	-1.26
Jun-02	39:06	6	6:31	9:24	1127:43	124	9:06	-0.21	-1.13



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

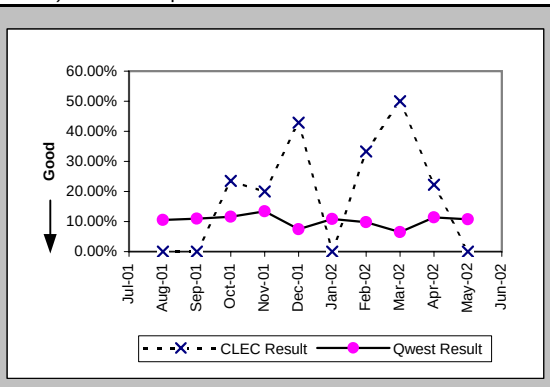
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	20	30.00%	45.83%	14	133	10.53%	2.16	0.31
Aug-01	0	23	0.00%	0.00%	25	247	10.12%	-1.54	-1.94
Sep-01	0	10	0.00%	0.00%	14	123	11.38%	-1.09	-1.66
Oct-01	7	25	28.00%	44.90%	18	138	13.04%	1.78	0.08
Nov-01	3	14	21.43%	41.03%	21	124	16.94%	0.43	-0.74
Dec-01	4	11	36.36%	48.10%	7	85	8.24%	2.31	0.41
Jan-02	0	9	0.00%	0.00%	17	124	13.71%	-1.15	-1.7
Feb-02	1	7	14.29%	34.99%	14	119	11.76%	0.22	-0.87
Mar-02	4	13	30.77%	46.15%	14	132	10.61%	1.85	0.12
Apr-02	4	18	22.22%	41.57%	16	143	11.19%	1.25	-0.24
May-02	0	5	0.00%	0.00%	15	143	10.49%	-0.75	-1.46
Jun-02	1	6	16.67%	37.27%	16	124	12.90%	0.28	-0.83



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

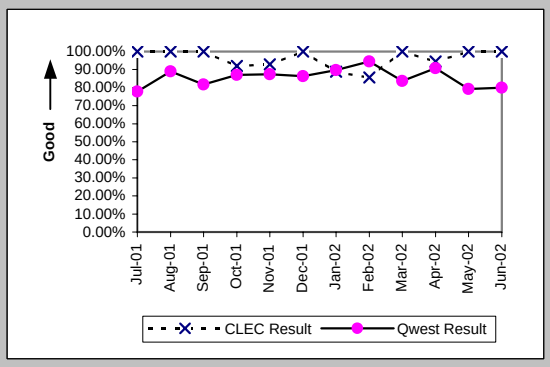
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	19	0.00%	0.00%	21	199	10.55%	-1.43	-1.87
Sep-01	0	4	0.00%	0.00%	11	100	11.00%	-0.69	-1.42
Oct-01	4	17	23.53%	42.42%	13	112	11.61%	1.27	-0.23
Nov-01	1	5	20.00%	40.00%	13	97	13.40%	0.4	-0.76
Dec-01	3	7	42.86%	49.49%	5	67	7.46%	2.3	0.4
Jan-02	0	5	0.00%	0.00%	11	101	10.89%	-0.76	-1.46
Feb-02	1	3	33.33%	47.14%	8	82	9.76%	1.01	-0.39
Mar-02	2	4	50.00%	50.00%	6	93	6.45%	2.2	0.34
Apr-02	2	9	22.22%	41.57%	13	114	11.40%	0.89	-0.46
May-02	0	1	0.00%	0.00%	11	102	10.78%	-0.35	-1.21
Jun-02									



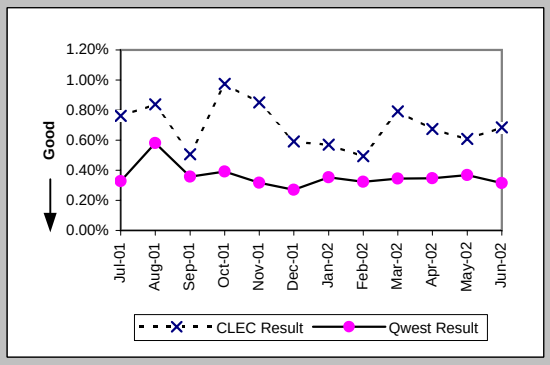
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	20	100.00%	0.00%	84	108	77.78%	-2.2	-2.33
Aug-01	23	23	100.00%	0.00%	169	190	88.95%	-1.6	-1.97
Sep-01	10	10	100.00%	0.00%	72	88	81.82%	-1.41	-1.86
Oct-01	23	25	92.00%	27.13%	87	100	87.00%	-0.66	-1.4
Nov-01	13	14	92.86%	25.75%	70	80	87.50%	-0.56	-1.34
Dec-01	11	11	100.00%	0.00%	57	66	86.36%	-1.22	-1.74
Jan-02	8	9	88.89%	31.43%	70	78	89.74%	0.09	-0.94
Feb-02	6	7	85.71%	34.99%	86	91	94.51%	0.79	-0.52
Mar-02	13	13	100.00%	0.00%	87	104	83.65%	-1.5	-1.91
Apr-02	17	18	94.44%	22.91%	108	119	90.76%	-0.5	-1.31
May-02	5	5	100.00%	0.00%	95	120	79.17%	-1.12	-1.68
Jun-02	6	6	100.00%	0.00%	76	95	80.00%	-1.19	-1.72



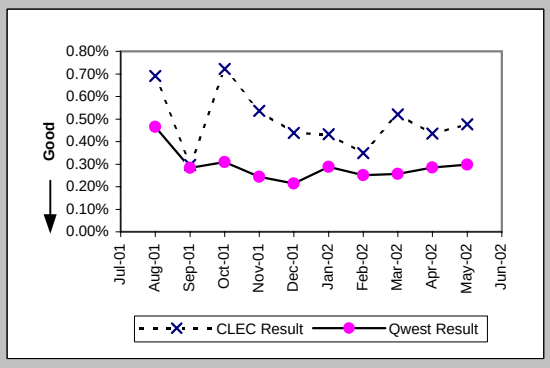
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	48	6295	0.76%	8.70%	315	96456	0.33%	5.87	2.57
Aug-01	51	6081	0.84%	9.12%	557	95770	0.58%	2.56	0.55
Sep-01	29	5729	0.51%	7.10%	341	95421	0.36%	1.83	0.11
Oct-01	54	5537	0.98%	9.83%	372	95250	0.39%	6.78	3.12
Nov-01	46	5403	0.85%	9.19%	305	96507	0.32%	6.82	3.15
Dec-01	31	5250	0.59%	7.66%	260	95997	0.27%	4.34	1.64
Jan-02	29	5079	0.57%	7.53%	339	95954	0.35%	2.55	0.55
Feb-02	24	4863	0.49%	7.01%	312	96371	0.32%	2.03	0.24
Mar-02	38	4798	0.79%	8.86%	332	96416	0.34%	5.17	2.14
Apr-02	31	4595	0.67%	8.19%	340	98065	0.35%	3.7	1.25
May-02	23	3779	0.61%	7.78%	362	98348	0.37%	2.4	0.46
Jun-02	20	2919	0.69%	8.25%	313	99622	0.31%	3.53	1.15



Trouble Rate (Percent) (MR-8*) (Parity)

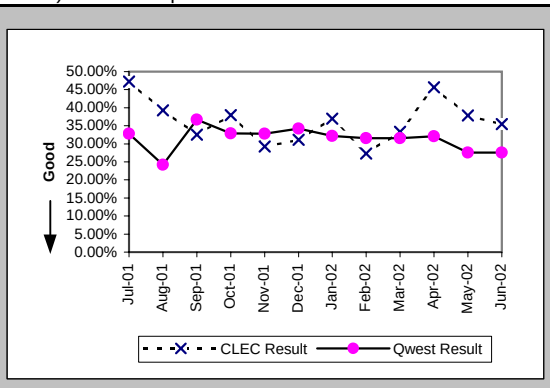
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	42	6081	0.69%	8.28%	446	95770	0.47%	2.5	0.52
Sep-01	17	5729	0.30%	5.44%	270	95421	0.28%	0.19	-0.88
Oct-01	40	5537	0.72%	8.47%	295	95250	0.31%	5.37	2.27
Nov-01	29	5403	0.54%	7.31%	236	96507	0.24%	4.23	1.57
Dec-01	23	5250	0.44%	6.60%	206	95997	0.21%	3.41	1.07
Jan-02	22	5079	0.43%	6.57%	276	95954	0.29%	1.89	0.15
Feb-02	17	4863	0.35%	5.90%	242	96371	0.25%	1.34	-0.19
Mar-02	25	4798	0.52%	7.20%	248	96416	0.26%	3.52	1.14
Apr-02	20	4595	0.44%	6.58%	280	98065	0.29%	1.86	0.13
May-02	18	3779	0.48%	6.89%	293	98348	0.30%	1.97	0.2
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

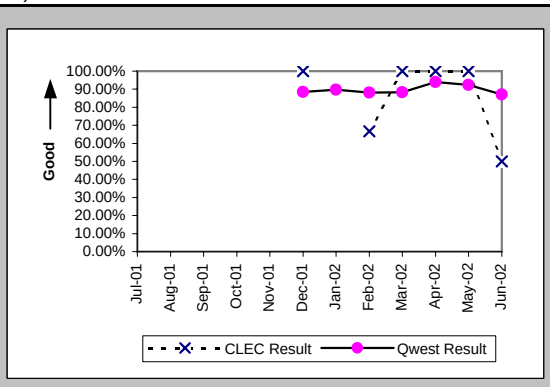
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	91	47.25%	49.92%	154	469	32.84%	2.59	0.58
Aug-01	33	84	39.29%	48.84%	178	735	24.22%	2.88	0.75
Sep-01	14	43	32.56%	46.86%	198	539	36.73%	-0.55	-1.33
Oct-01	33	87	37.93%	48.52%	182	554	32.85%	0.93	-0.44
Nov-01	19	65	29.23%	45.48%	149	454	32.82%	-0.58	-1.35
Dec-01	14	45	31.11%	46.29%	135	395	34.18%	-0.41	-1.25
Jan-02	17	46	36.96%	48.27%	161	500	32.20%	0.66	-0.6
Feb-02	9	33	27.27%	44.54%	144	456	31.58%	-0.51	-1.31
Mar-02	19	57	33.33%	47.14%	153	485	31.55%	0.28	-0.83
Apr-02	26	57	45.61%	49.81%	161	501	32.14%	2	0.22
May-02	14	37	37.84%	48.50%	138	500	27.60%	1.31	-0.21
Jun-02	11	31	35.48%	47.85%	119	432	27.55%	0.94	-0.43



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

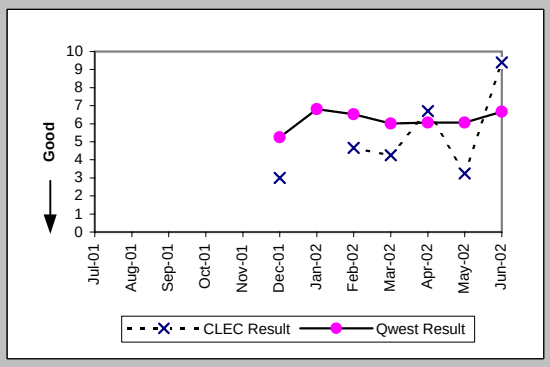
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	5	100.00%	0.00%	122	138	88.41%	-0.8	-1.48
Jan-02					140	156	89.74%		
Feb-02	2	3	66.67%	47.14%	126	143	88.11%	0.9	-0.45
Mar-02	4	4	100.00%	0.00%	150	170	88.24%	-0.72	-1.44
Apr-02	7	7	100.00%	0.00%	156	166	93.98%	-0.66	-1.4
May-02	4	4	100.00%	0.00%	168	182	92.31%	-0.57	-1.35
Jun-02	2	4	50.00%	50.00%	134	154	87.01%	1.68	0.02



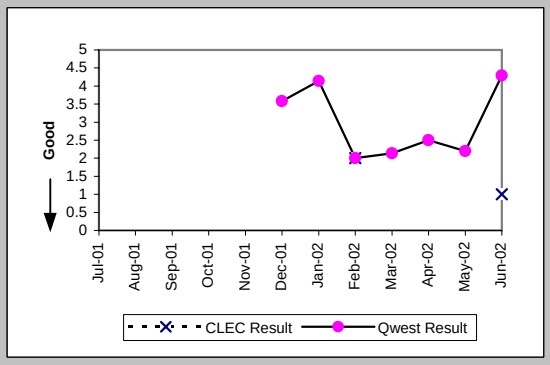
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	5	3.00	1.41	730	139	5.25	-0.84	-1.51
Jan-02					1090	160	6.81		
Feb-02	14	3	4.67	3.51	933	143	6.52	-0.35	-1.21
Mar-02	17	4	4.25	1.71	1045	174	6.01	-0.46	-1.28
Apr-02	47	7	6.71	2.63	1020	168	6.07	0.3	-0.82
May-02	13	4	3.25	1.50	1121	185	6.06	-0.67	-1.41
Jun-02	47	5	9.40	5.73	1034	155	6.67	0.77	-0.53



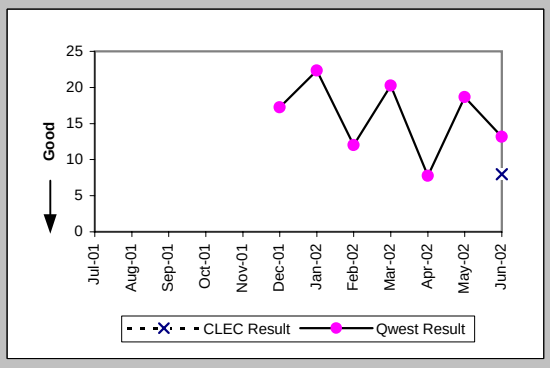
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					43	12	3.58		
Jan-02					58	14	4.14		
Feb-02	2	1	2.00		16	8	2.00	0	-1
Mar-02					30	14	2.14		
Apr-02					15	6	2.50		
May-02					22	10	2.20		
Jun-02	1	1	1.00		60	14	4.29	-0.73	-1.44



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

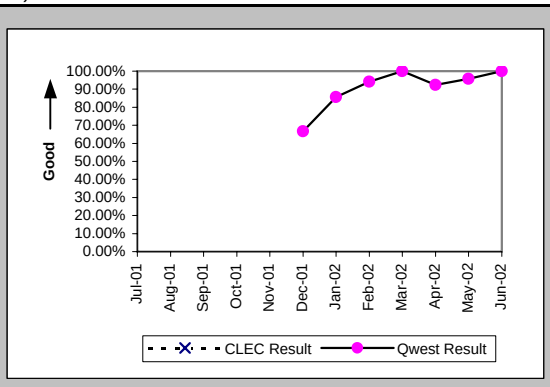
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					69	4	17.25		
Jan-02					67	3	22.33		
Feb-02					108	9	12.00		
Mar-02					162	8	20.25		
Apr-02					31	4	7.75		
May-02					56	3	18.67		
Jun-02	8	1	8.00		79	6	13.17	-1.12	-1.68



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

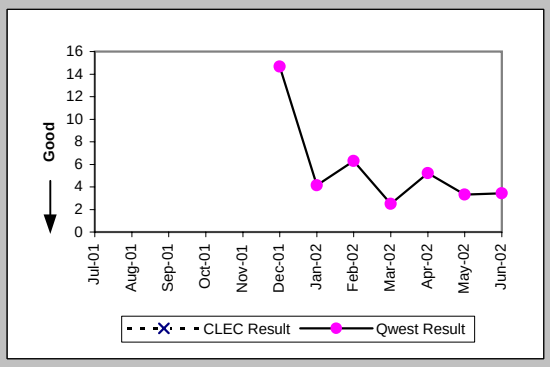
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	3	66.67%		
Jan-02					6	7	85.71%		
Feb-02					16	17	94.12%		
Mar-02					8	8	100.00%		
Apr-02					12	13	92.31%		
May-02					23	24	95.83%		
Jun-02					9	9	100.00%		



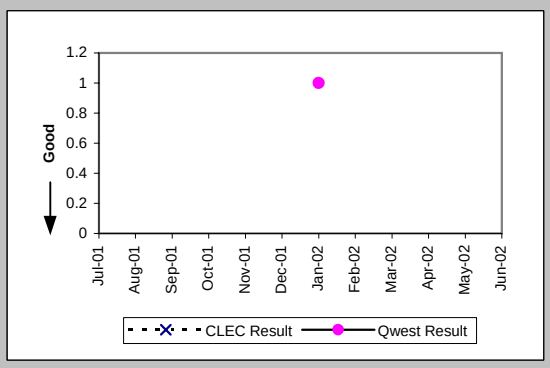
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					44	3	14.67		
Jan-02					29	7	4.14		
Feb-02					107	17	6.29		
Mar-02					20	8	2.50		
Apr-02					68	13	5.23		
May-02					80	24	3.33		
Jun-02					31	9	3.44		



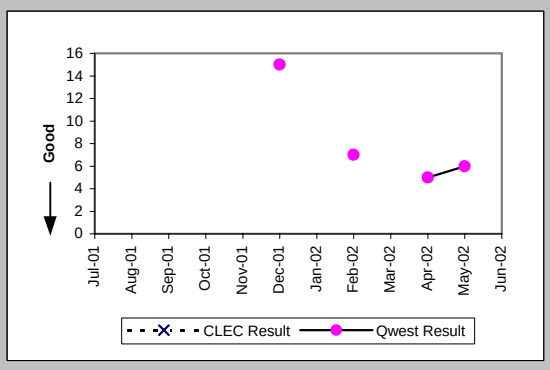
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

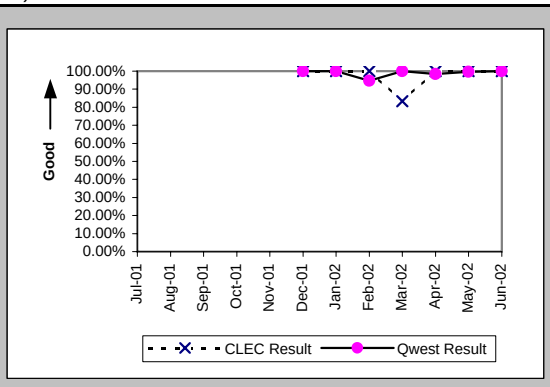
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					15	1	15.00		
Jan-02									
Feb-02					7	1	7.00		
Mar-02									
Apr-02					5	1	5.00		
May-02					6	1	6.00		
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

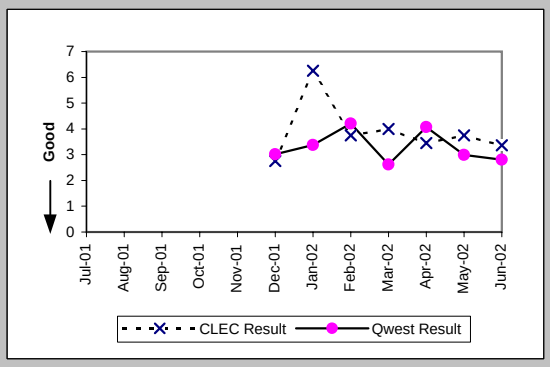
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	7	7	100.00%	0.00%	102	102	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	122	122	100.00%	N/A	N/A
Feb-02	21	21	100.00%	0.00%	124	131	94.66%	-1.01	-1.61
Mar-02	5	6	83.33%	37.27%	61	61	100.00%	N/A	0.09
Apr-02	14	14	100.00%	0.00%	64	65	98.46%	-0.42	-1.26
May-02	18	18	100.00%	0.00%	288	289	99.65%	-0.24	-1.15
Jun-02	11	11	100.00%	0.00%	55	55	100.00%	N/A	N/A



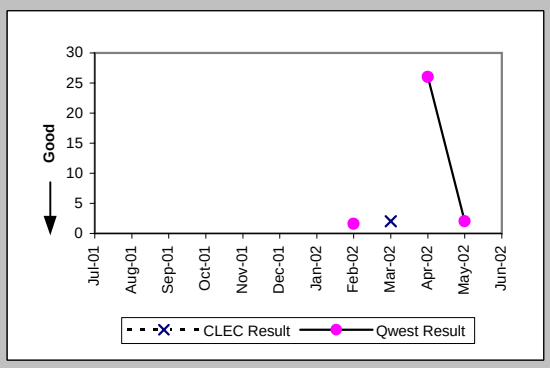
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	11	4	2.75	1.50	205	68	3.01	-0.39	-1.24
Jan-02	25	4	6.25	3.86	199	59	3.37	2.12	0.29
Feb-02	15	4	3.75	1.50	450	107	4.21	-0.71	-1.43
Mar-02	8	2	4.00	0.00	126	48	2.62	0.69	-0.58
Apr-02	38	11	3.45	1.13	183	45	4.07	-0.32	-1.19
May-02	45	12	3.75	1.48	781	261	2.99	2.17	0.32
Jun-02	37	11	3.36	1.57	121	43	2.81	1.22	-0.26



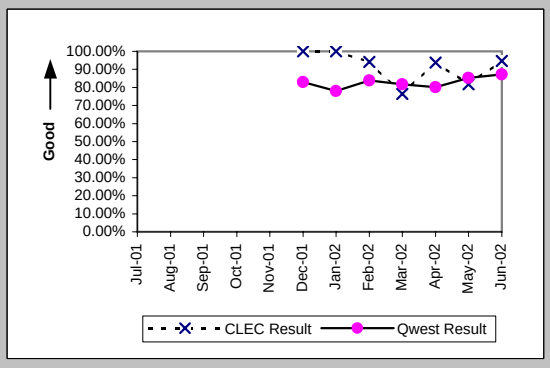
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					11	7	1.57		
Mar-02	2	1	2.00						
Apr-02					26	1	26.00		
May-02					4	2	2.00		
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)

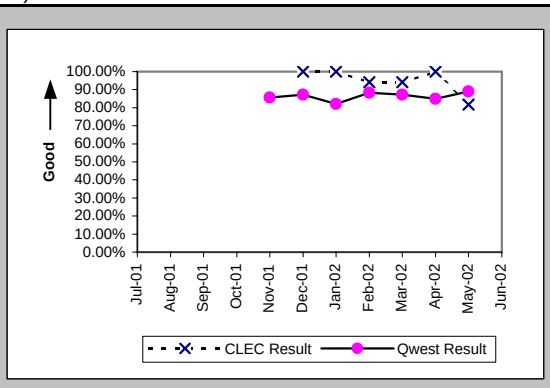
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	6	6	100.00%	0.00%	248	299	82.94%	-1.1	-1.67
Jan-02	11	11	100.00%	0.00%	209	268	77.99%	-1.73	-2.05
Feb-02	16	17	94.12%	23.53%	244	291	83.85%	-1.12	-1.68
Mar-02	13	17	76.47%	42.42%	219	268	81.72%	0.55	-0.66
Apr-02	15	16	93.75%	24.21%	197	246	80.08%	-1.33	-1.81
May-02	18	22	81.82%	38.57%	319	374	85.29%	0.47	-0.71
Jun-02	18	19	94.74%	22.33%	314	360	87.22%	-0.96	-1.58



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

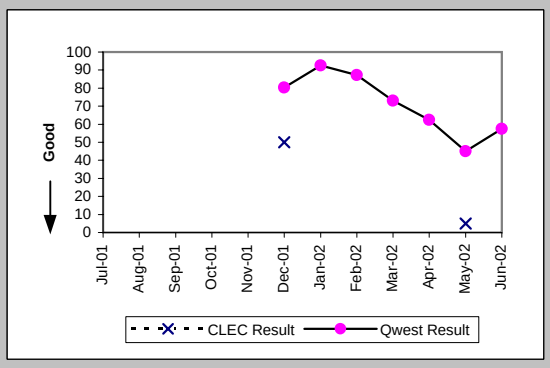
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					309	361	85.60%		
Dec-01	6	6	100.00%	0.00%	261	299	87.29%	-0.93	-1.56
Jan-02	11	11	100.00%	0.00%	220	268	82.09%	-1.52	-1.92
Feb-02	16	17	94.12%	23.53%	257	291	88.32%	-0.72	-1.44
Mar-02	16	17	94.12%	23.53%	234	268	87.31%	-0.82	-1.5
Apr-02	16	16	100.00%	0.00%	209	246	84.96%	-1.63	-1.99
May-02	18	22	81.82%	38.57%	333	374	89.04%	1	-0.39
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

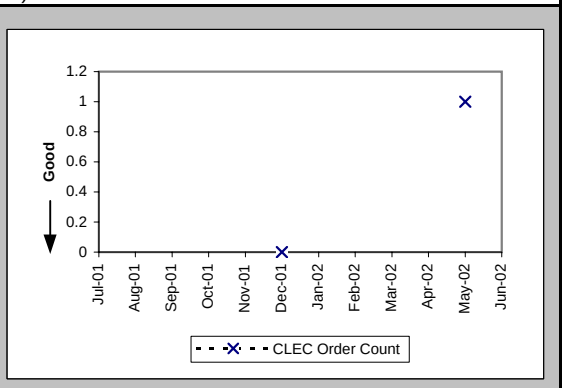
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	50	1	50.00		884	11	80.36	-0.39	-1.24
Jan-02					1018	11	92.55		
Feb-02					1133	13	87.15		
Mar-02					1315	18	73.06		
Apr-02					1499	24	62.46		
May-02	15	3	5.00	3.46	1486	33	45.03	-0.81	-1.49
Jun-02					1898	33	57.52		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

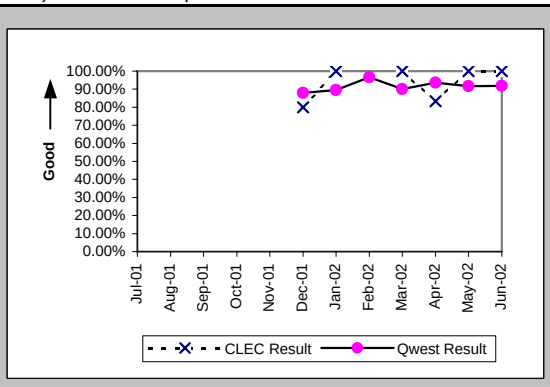
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

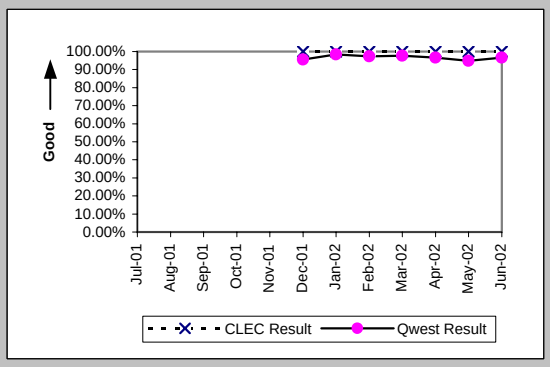
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	5	80.00%	40.00%	160	182	87.91%	0.5	-0.69
Jan-02	4	4	100.00%	0.00%	146	163	89.57%	-0.67	-1.41
Feb-02					141	146	96.58%		
Mar-02	3	3	100.00%	0.00%	137	152	90.13%	-0.57	-1.35
Apr-02	5	6	83.33%	37.27%	131	140	93.57%	0.82	-0.5
May-02	4	4	100.00%	0.00%	133	145	91.72%	-0.59	-1.36
Jun-02	1	1	100.00%	0.00%	125	136	91.91%	-0.3	-1.18



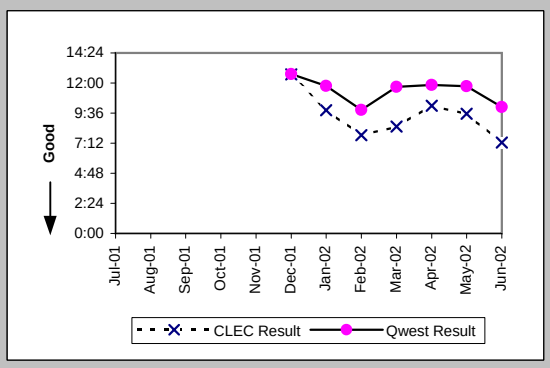
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	13	13	100.00%	0.00%	220	230	95.65%	-0.75	-1.45
Jan-02	7	7	100.00%	0.00%	238	242	98.35%	-0.34	-1.21
Feb-02	2	2	100.00%	0.00%	186	191	97.38%	-0.23	-1.14
Mar-02	4	4	100.00%	0.00%	207	212	97.64%	-0.31	-1.19
Apr-02	8	8	100.00%	0.00%	199	206	96.60%	-0.52	-1.32
May-02	4	4	100.00%	0.00%	202	213	94.84%	-0.46	-1.28
Jun-02	1	1	100.00%	0.00%	173	179	96.65%	-0.19	-1.11



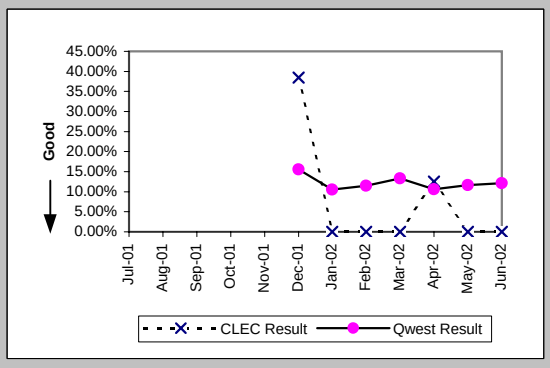
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	165:03	13	12:42	11:08	2924:28	230	12:43	0	-1
Jan-02	68:47	7	9:50	8:46	2847:07	242	11:46	-0.29	-1.18
Feb-02	15:42	2	7:51	4:57	1879:59	191	9:51	-0.23	-1.14
Mar-02	34:03	4	8:31	6:50	2479:15	212	11:42	-0.45	-1.27
Apr-02	81:27	8	10:11	8:51	2441:28	206	11:51	-0.33	-1.2
May-02	38:13	4	9:33	8:27	2497:30	213	11:44	-0.26	-1.16
Jun-02	7:15	1	7:15		1804:21	179	10:05	-0.24	-1.15



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

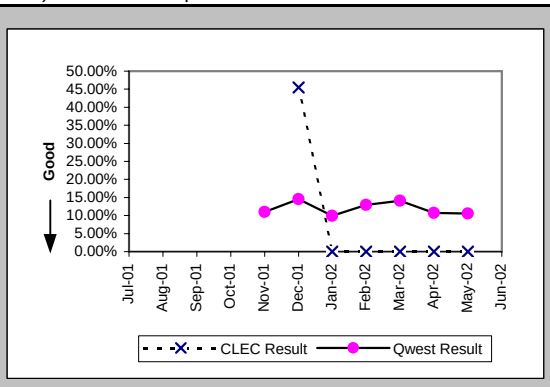
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	13	38.46%	48.65%	36	231	15.58%	1.93	0.17
Jan-02	0	7	0.00%	0.00%	26	247	10.53%	-0.89	-1.54
Feb-02	0	3	0.00%	0.00%	22	192	11.46%	-0.62	-1.38
Mar-02	0	5	0.00%	0.00%	29	218	13.30%	-0.87	-1.53
Apr-02	1	8	12.50%	33.07%	22	207	10.63%	0.21	-0.88
May-02	0	4	0.00%	0.00%	25	215	11.63%	-0.72	-1.44
Jun-02	0	1	0.00%	0.00%	22	182	12.09%	-0.37	-1.22



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

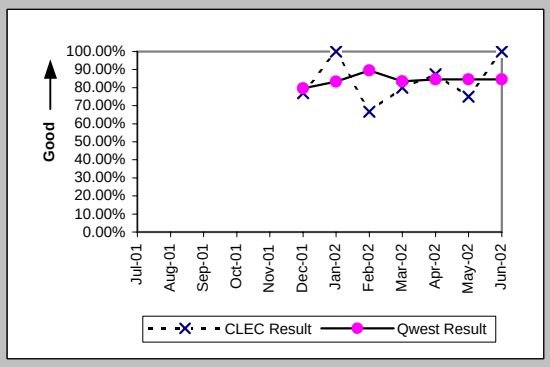
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					24	219	10.96%		
Dec-01	5	11	45.45%	49.79%	28	192	14.58%	2.34	0.43
Jan-02	0	5	0.00%	0.00%	21	212	9.91%	-0.73	-1.45
Feb-02	0	3	0.00%	0.00%	20	154	12.99%	-0.66	-1.4
Mar-02	0	4	0.00%	0.00%	26	184	14.13%	-0.8	-1.49
Apr-02	0	4	0.00%	0.00%	20	186	10.75%	-0.69	-1.42
May-02	0	4	0.00%	0.00%	20	189	10.58%	-0.68	-1.41
Jun-02									



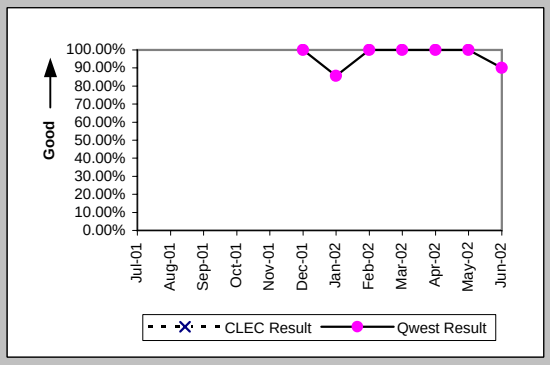
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	10	13	76.92%	42.13%	184	231	79.65%	0.26	-0.84
Jan-02	7	7	100.00%	0.00%	206	247	83.40%	-1.16	-1.71
Feb-02	2	3	66.67%	47.14%	172	192	89.58%	1	-0.39
Mar-02	4	5	80.00%	40.00%	182	218	83.49%	0.23	-0.86
Apr-02	7	8	87.50%	33.07%	175	207	84.54%	-0.23	-1.14
May-02	3	4	75.00%	43.30%	182	215	84.65%	0.5	-0.7
Jun-02	1	1	100.00%	0.00%	154	182	84.62%	-0.43	-1.26



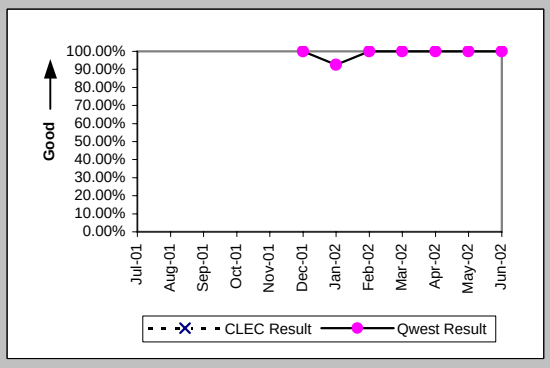
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					10	10	100.00%		
Jan-02					18	21	85.71%		
Feb-02					7	7	100.00%		
Mar-02					15	15	100.00%		
Apr-02					7	7	100.00%		
May-02					10	10	100.00%		
Jun-02					9	10	90.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

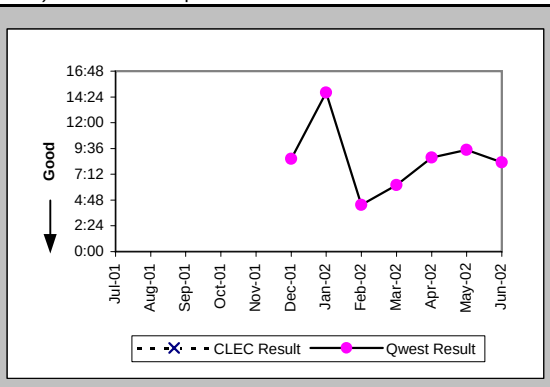
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					13	13	100.00%		
Jan-02					25	27	92.59%		
Feb-02					10	10	100.00%		
Mar-02					20	20	100.00%		
Apr-02					10	10	100.00%		
May-02					17	17	100.00%		
Jun-02					19	19	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

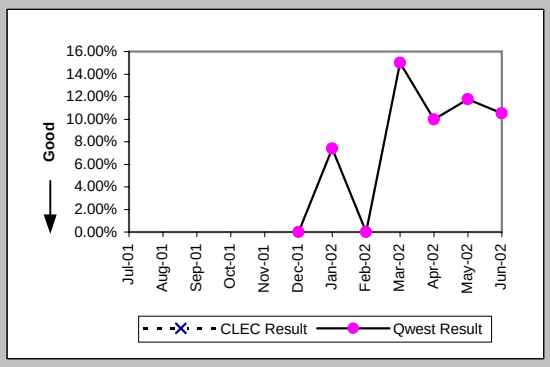
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					112:28	13	8:39		
Jan-02					399:32	27	14:48		
Feb-02					43:26	10	4:21		
Mar-02					123:34	20	6:11		
Apr-02					87:26	10	8:45		
May-02					161:04	17	9:28		
Jun-02					158:02	19	8:19		



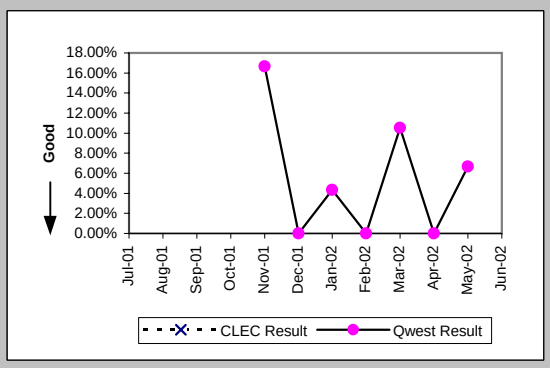
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					0	13	0.00%		
Jan-02					2	27	7.41%		
Feb-02					0	10	0.00%		
Mar-02					3	20	15.00%		
Apr-02					1	10	10.00%		
May-02					2	17	11.76%		
Jun-02					2	19	10.53%		



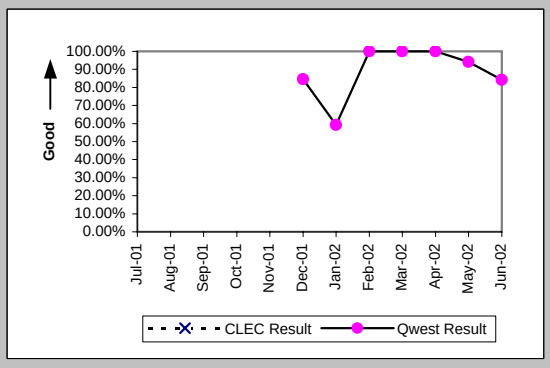
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					4	24	16.67%		
Dec-01					0	10	0.00%		
Jan-02					1	23	4.35%		
Feb-02					0	9	0.00%		
Mar-02					2	19	10.53%		
Apr-02					0	8	0.00%		
May-02					1	15	6.67%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

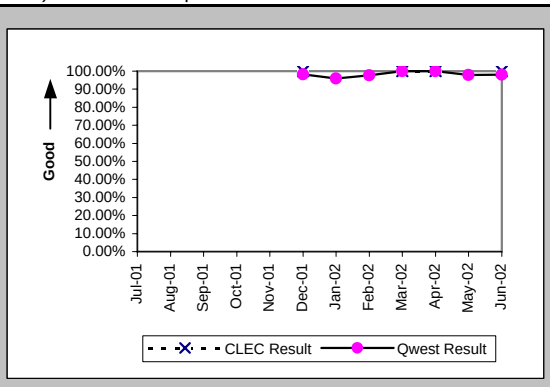
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					11	13	84.62%		
Jan-02					16	27	59.26%		
Feb-02					10	10	100.00%		
Mar-02					20	20	100.00%		
Apr-02					10	10	100.00%		
May-02					16	17	94.12%		
Jun-02					16	19	84.21%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

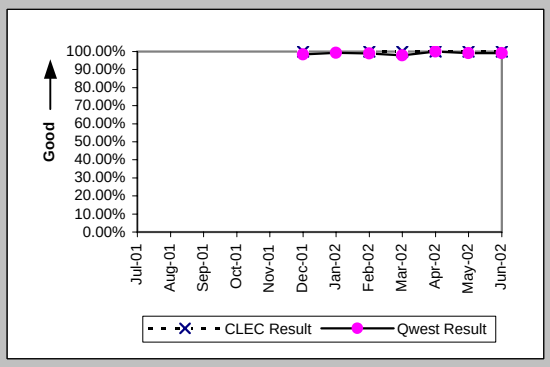
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	3	100.00%	0.00%	57	58	98.28%	-0.22	-1.14
Jan-02					47	49	95.92%		
Feb-02					42	43	97.67%		
Mar-02	2	2	100.00%	0.00%	65	65	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	50	50	100.00%	N/A	N/A
May-02					47	48	97.92%		
Jun-02	5	5	100.00%	0.00%	49	50	98.00%	-0.3	-1.19



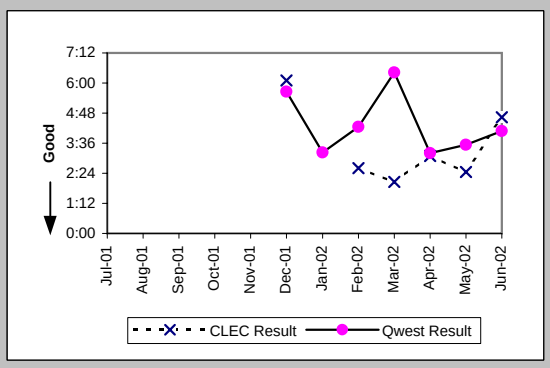
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	7	7	100.00%	0.00%	121	123	98.37%	-0.33	-1.2
Jan-02					129	130	99.23%		
Feb-02	2	2	100.00%	0.00%	90	91	98.90%	-0.15	-1.09
Mar-02	8	8	100.00%	0.00%	140	143	97.90%	-0.4	-1.24
Apr-02	6	6	100.00%	0.00%	124	124	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	121	122	99.18%	-0.25	-1.15
Jun-02	14	14	100.00%	0.00%	110	111	99.10%	-0.34	-1.2



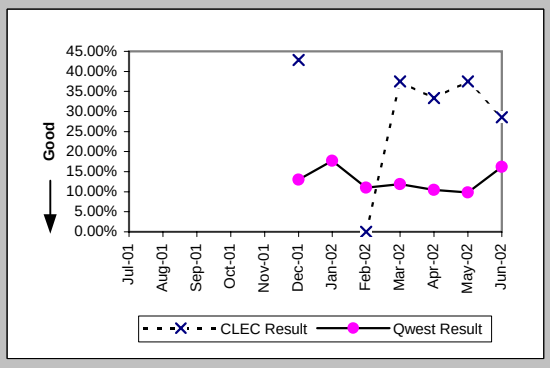
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	42:41	7	6:06	8:18	695:34	123	5:39	1.12	-0.32
Jan-02					421:15	130	3:14		
Feb-02	5:11	2	2:36	0:12	386:00	91	4:15	-0.21	-1.13
Mar-02	16:26	8	2:03	1:30	917:40	143	6:25	-0.73	-1.44
Apr-02	18:32	6	3:05	3:45	396:18	124	3:12	-0.04	-1.02
May-02	19:38	8	2:27	2:45	430:28	122	3:32	-0.38	-1.23
Jun-02	64:48	14	4:38	7:04	453:40	111	4:05	0.46	-0.72



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

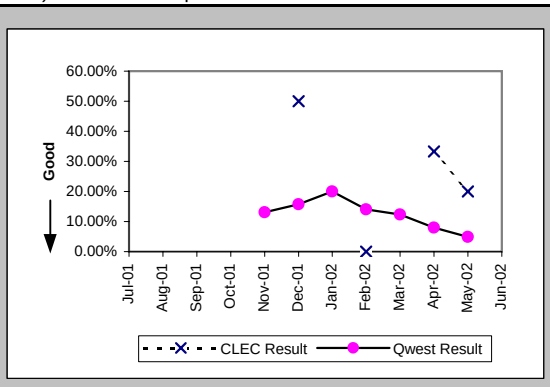
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	7	42.86%	49.49%	16	123	13.01%	1.85	0.13
Jan-02					23	130	17.69%		
Feb-02	0	2	0.00%	0.00%	10	91	10.99%	-0.49	-1.3
Mar-02	3	8	37.50%	48.41%	17	143	11.89%	1.78	0.08
Apr-02	2	6	33.33%	47.14%	13	124	10.48%	1.44	-0.13
May-02	3	8	37.50%	48.41%	12	122	9.84%	1.97	0.2
Jun-02	4	14	28.57%	45.18%	18	111	16.22%	1.09	-0.34



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

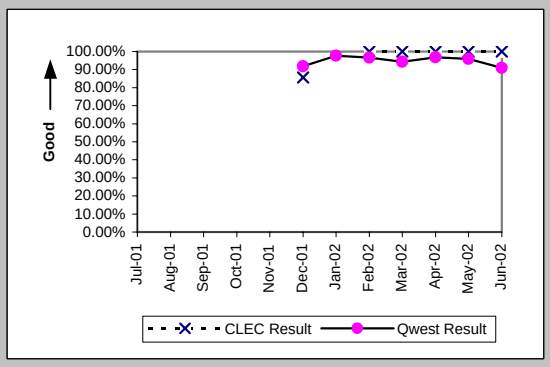
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					12	92	13.04%		
Dec-01	2	4	50.00%	50.00%	9	57	15.79%	1.45	-0.12
Jan-02					15	75	20.00%		
Feb-02	0	1	0.00%	0.00%	7	50	14.00%	-0.4	-1.24
Mar-02					8	65	12.31%		
Apr-02	1	3	33.33%	47.14%	5	63	7.94%	1.11	-0.32
May-02	1	5	20.00%	40.00%	3	61	4.92%	1.04	-0.37
Jun-02									



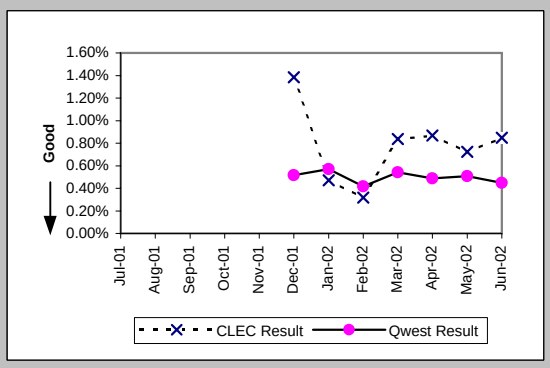
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	6	7	85.71%	34.99%	113	123	91.87%	0.53	-0.68
Jan-02					127	130	97.69%		
Feb-02	2	2	100.00%	0.00%	88	91	96.70%	-0.26	-1.16
Mar-02	8	8	100.00%	0.00%	135	143	94.41%	-0.67	-1.41
Apr-02	6	6	100.00%	0.00%	120	124	96.77%	-0.44	-1.27
May-02	8	8	100.00%	0.00%	117	122	95.90%	-0.57	-1.34
Jun-02	14	14	100.00%	0.00%	101	111	90.99%	-1.11	-1.67



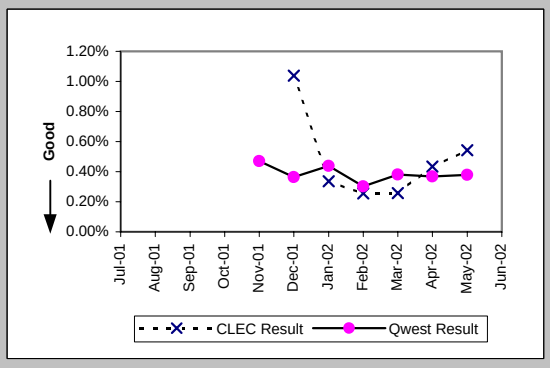
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	20	1445	1.38%	11.68%	367	71026	0.52%	4.55	1.77
Jan-02	7	1486	0.47%	6.85%	404	70795	0.57%	-0.5	-1.31
Feb-02	5	1568	0.32%	5.64%	293	70389	0.42%	-0.59	-1.36
Mar-02	13	1554	0.84%	9.11%	381	70406	0.54%	1.57	-0.05
Apr-02	14	1612	0.87%	9.28%	341	69955	0.49%	2.17	0.32
May-02	12	1659	0.72%	8.47%	354	69861	0.51%	1.23	-0.25
Jun-02	15	1770	0.85%	9.17%	312	69778	0.45%	2.49	0.52



Trouble Rate (Percent) (MR-8*) (Parity)

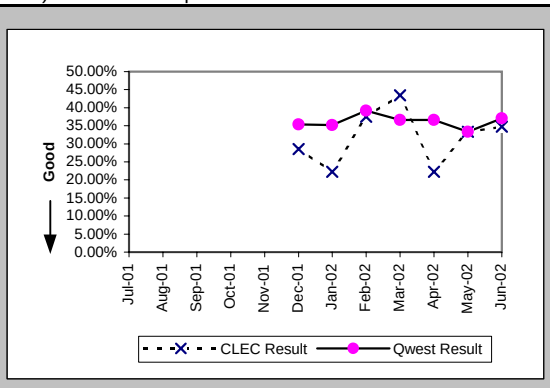
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					335	71218	0.47%		
Dec-01	15	1445	1.04%	10.14%	259	71026	0.36%	4.2	1.56
Jan-02	5	1486	0.34%	5.79%	310	70795	0.44%	-0.59	-1.36
Feb-02	4	1568	0.26%	5.04%	213	70389	0.30%	-0.34	-1.21
Mar-02	4	1554	0.26%	5.07%	268	70406	0.38%	-0.78	-1.47
Apr-02	7	1612	0.43%	6.58%	257	69955	0.37%	0.44	-0.73
May-02	9	1659	0.54%	7.35%	265	69861	0.38%	1.07	-0.35
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

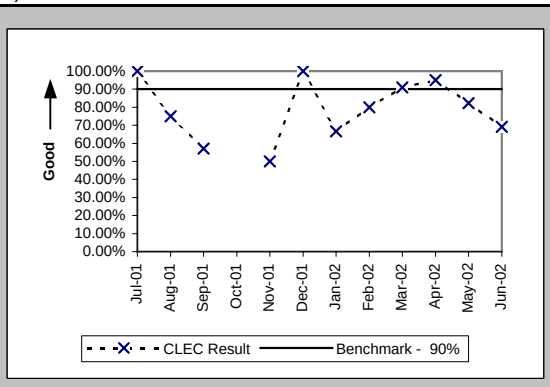
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8	28	28.57%	45.18%	201	568	35.39%	-0.74	-1.45
Jan-02	2	9	22.22%	41.57%	219	623	35.15%	-0.81	-1.49
Feb-02	3	8	37.50%	48.41%	189	482	39.21%	-0.1	-1.06
Mar-02	10	23	43.48%	49.57%	220	601	36.61%	0.67	-0.59
Apr-02	4	18	22.22%	41.57%	197	538	36.62%	-1.25	-1.76
May-02	6	18	33.33%	47.14%	177	531	33.33%	0	-1
Jun-02	8	23	34.78%	47.63%	184	496	37.10%	-0.22	-1.14



Checklist #2 - Enhanced Extended Loops (EELs) Installation

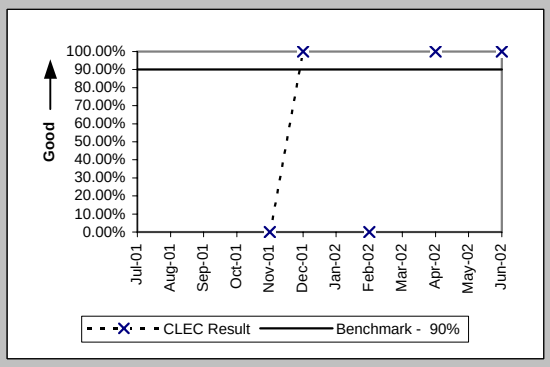
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	3	3	100.00%	0.00%
Aug-01	3	4	75.00%	43.30%
Sep-01	4	7	57.14%	49.49%
Oct-01				
Nov-01	2	4	50.00%	50.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	2	3	66.67%	47.14%
Feb-02	4	5	80.00%	40.00%
Mar-02	10	11	90.91%	28.75%
Apr-02	19	20	95.00%	21.79%
May-02	14	17	82.35%	38.12%
Jun-02	9	13	69.23%	46.15%



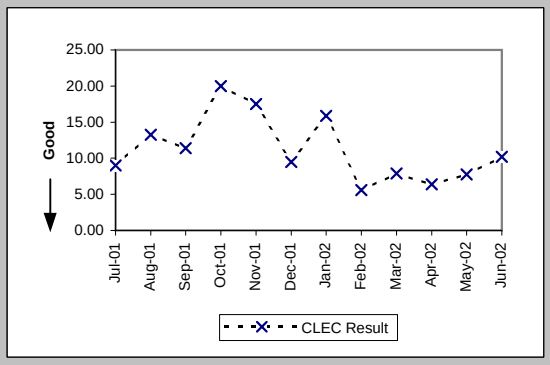
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0	1	0.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02	0	1	0.00%	0.00%
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02				
Jun-02	3	3	100.00%	0.00%



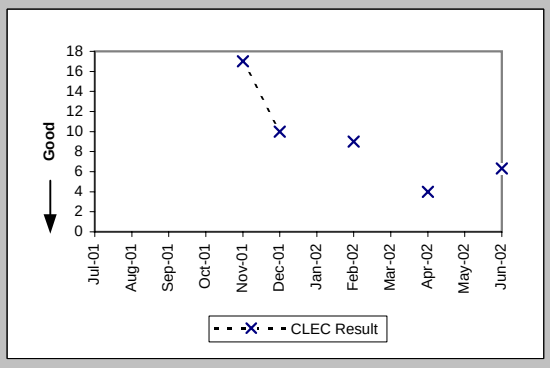
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	63	7	9.00	0.00
Aug-01	53	4	13.25	10.59
Sep-01	91	8	11.38	3.66
Oct-01	40	2	20.00	15.56
Nov-01	70	4	17.50	21.24
Dec-01	38	4	9.50	5.45
Jan-02	111	7	15.86	14.44
Feb-02	28	5	5.60	1.14
Mar-02	79	10	7.90	8.17
Apr-02	102	16	6.38	5.81
May-02	155	20	7.75	6.04
Jun-02	143	14	10.21	5.78



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

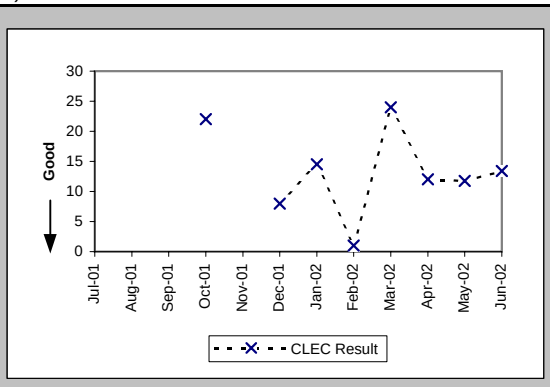
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	17	1	17.00	
Dec-01	10	1	10.00	
Jan-02				
Feb-02	9	1	9.00	
Mar-02				
Apr-02	4	1	4.00	
May-02				
Jun-02	19	3	6.33	1.53



Checklist #2 - Enhanced Extended Loops (EELs) Installation

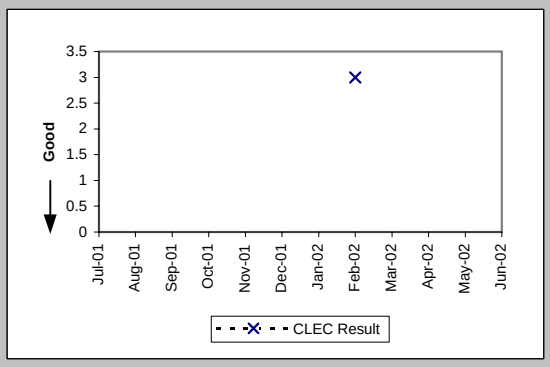
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	1	22.00	
Nov-01				
Dec-01	8	1	8.00	
Jan-02	58	4	14.50	7.90
Feb-02	1	1	1.00	
Mar-02	24	1	24.00	
Apr-02	24	2	12.00	8.49
May-02	47	4	11.75	4.57
Jun-02	67	5	13.40	9.29



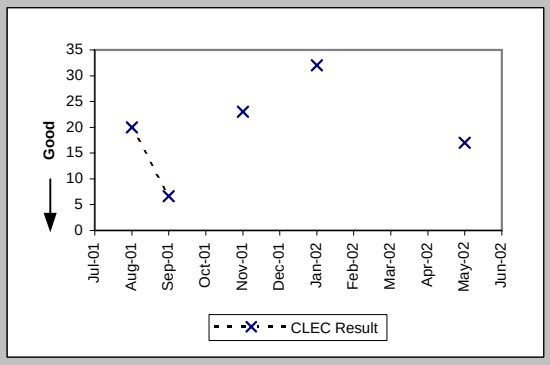
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	3	1	3.00	
Mar-02				
Apr-02				
May-02				
Jun-02				



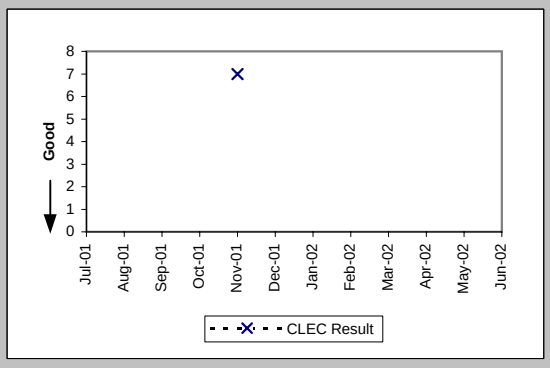
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	20	1	20.00	
Sep-01	20	3	6.67	1.53
Oct-01				
Nov-01	46	2	23.00	22.63
Dec-01				
Jan-02	32	1	32.00	
Feb-02				
Mar-02				
Apr-02				
May-02	34	2	17.00	8.49
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two

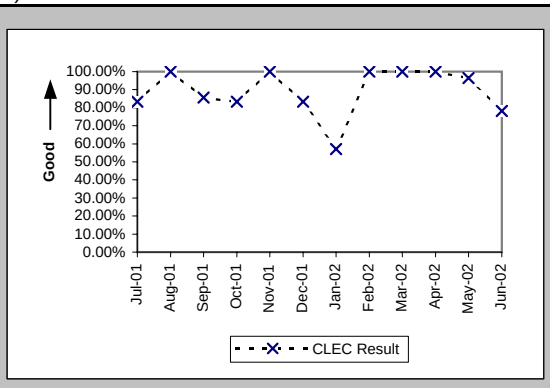
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	7	1	7.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

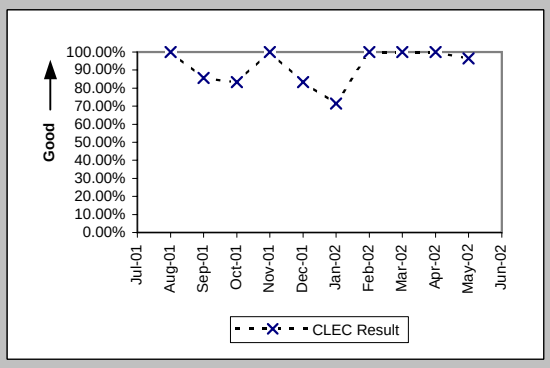
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	5	6	83.33%	37.27%
Aug-01	6	6	100.00%	0.00%
Sep-01	6	7	85.71%	34.99%
Oct-01	5	6	83.33%	37.27%
Nov-01	4	4	100.00%	0.00%
Dec-01	5	6	83.33%	37.27%
Jan-02	4	7	57.14%	49.49%
Feb-02	8	8	100.00%	0.00%
Mar-02	11	11	100.00%	0.00%
Apr-02	23	23	100.00%	0.00%
May-02	27	28	96.43%	18.56%
Jun-02	18	23	78.26%	41.25%



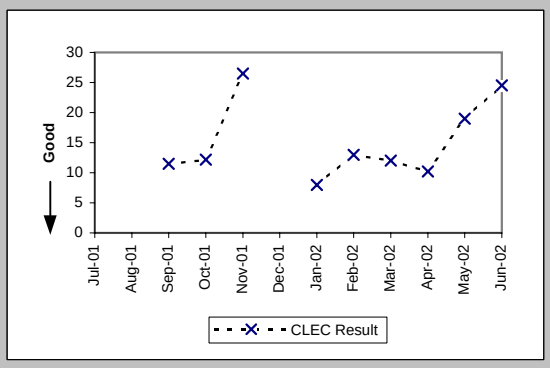
New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	6	6	100.00%	0.00%
Sep-01	6	7	85.71%	34.99%
Oct-01	5	6	83.33%	37.27%
Nov-01	4	4	100.00%	0.00%
Dec-01	5	6	83.33%	37.27%
Jan-02	5	7	71.43%	45.18%
Feb-02	8	8	100.00%	0.00%
Mar-02	11	11	100.00%	0.00%
Apr-02	23	23	100.00%	0.00%
May-02	27	28	96.43%	18.56%
Jun-02				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

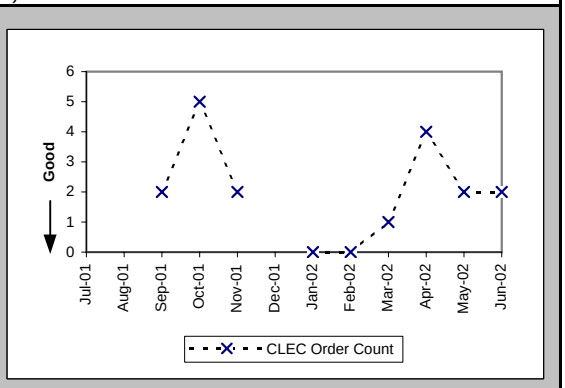
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	23	2	11.50	6.36
Oct-01	61	5	12.20	13.20
Nov-01	53	2	26.50	34.65
Dec-01				
Jan-02	8	1	8.00	
Feb-02	26	2	13.00	2.83
Mar-02	12	1	12.00	
Apr-02	51	5	10.20	3.42
May-02	57	3	19.00	16.46
Jun-02	49	2	24.50	34.65



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

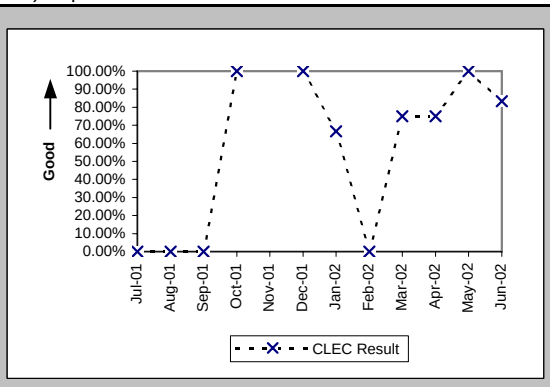
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	2
Oct-01	5
Nov-01	2
Dec-01	
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	4
May-02	2
Jun-02	2



Checklist #2 - Enhanced Extended Loops (EELs) Repair

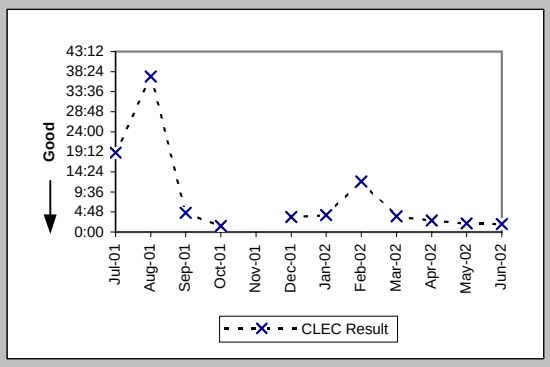
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	1	0.00%	0.00%
Aug-01	0	1	0.00%	0.00%
Sep-01	0	1	0.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02	2	3	66.67%	47.14%
Feb-02	0	1	0.00%	0.00%
Mar-02	3	4	75.00%	43.30%
Apr-02	3	4	75.00%	43.30%
May-02	1	1	100.00%	0.00%
Jun-02	10	12	83.33%	37.27%



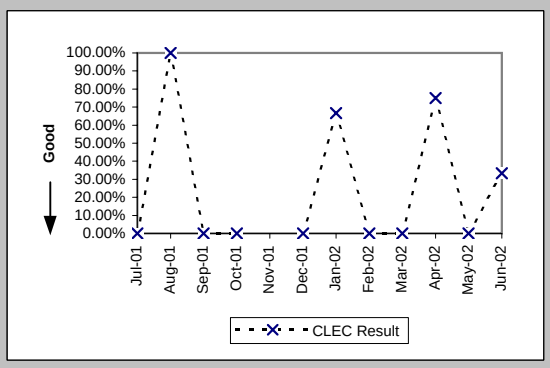
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	19:01	1	19:01	
Aug-01	37:12	1	37:12	
Sep-01	4:35	1	4:35	
Oct-01	2:59	2	1:29	2:04
Nov-01				
Dec-01	3:34	1	3:34	
Jan-02	12:08	3	4:03	3:21
Feb-02	12:07	1	12:07	
Mar-02	14:58	4	3:45	1:15
Apr-02	11:01	4	2:45	1:53
May-02	2:04	1	2:04	
Jun-02	22:59	12	1:55	2:27



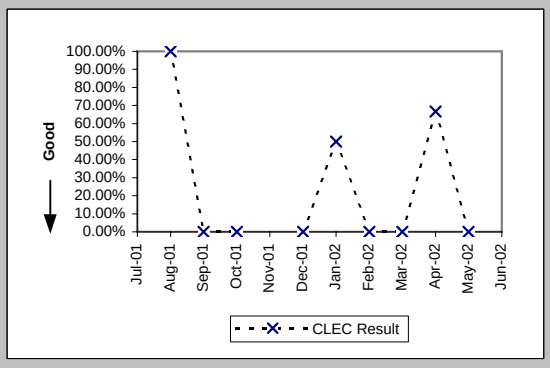
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	1	0.00%	0.00%
Aug-01	1	1	100.00%	0.00%
Sep-01	0	1	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	2	3	66.67%	47.14%
Feb-02	0	1	0.00%	0.00%
Mar-02	0	4	0.00%	0.00%
Apr-02	3	4	75.00%	43.30%
May-02	0	1	0.00%	0.00%
Jun-02	4	12	33.33%	47.14%



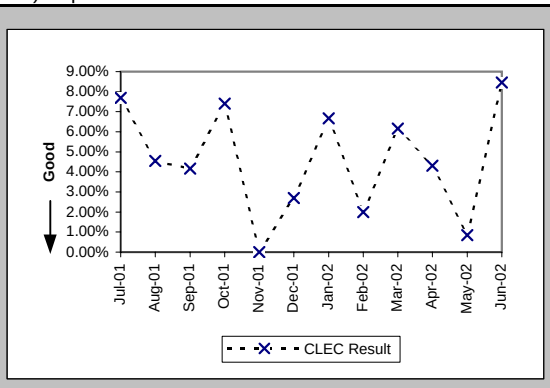
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	0	1	0.00%	0.00%
Oct-01	0	1	0.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	1	2	50.00%	50.00%
Feb-02	0	1	0.00%	0.00%
Mar-02	0	4	0.00%	0.00%
Apr-02	2	3	66.67%	47.14%
May-02	0	1	0.00%	0.00%
Jun-02				

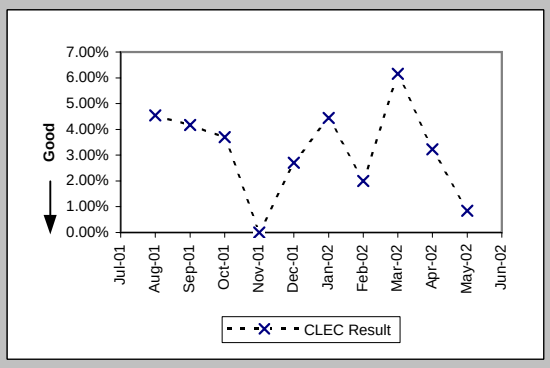


Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	13	7.69%	26.65%
Aug-01	1	22	4.55%	20.83%
Sep-01	1	24	4.17%	19.98%
Oct-01	2	27	7.41%	26.19%
Nov-01	0	31	0.00%	0.00%
Dec-01	1	37	2.70%	16.22%
Jan-02	3	45	6.67%	24.94%
Feb-02	1	50	2.00%	14.00%
Mar-02	4	65	6.15%	24.03%
Apr-02	4	93	4.30%	20.29%
May-02	1	118	0.85%	9.17%
Jun-02	12	142	8.45%	27.81%



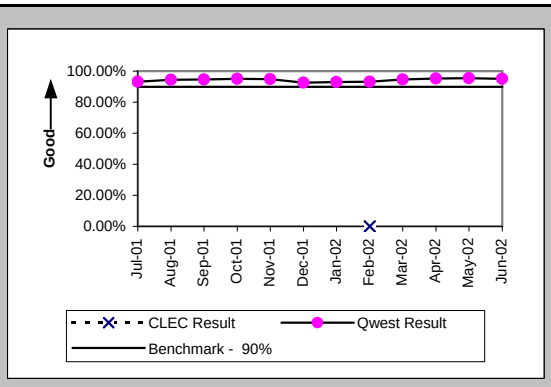
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	22	4.55%	20.83%
Sep-01	1	24	4.17%	19.98%
Oct-01	1	27	3.70%	18.89%
Nov-01	0	31	0.00%	0.00%
Dec-01	1	37	2.70%	16.22%
Jan-02	2	45	4.44%	20.61%
Feb-02	1	50	2.00%	14.00%
Mar-02	4	65	6.15%	24.03%
Apr-02	3	93	3.23%	17.67%
May-02	1	118	0.85%	9.17%
Jun-02				



Checklist #4 - Unbundled Loop - Analog Installation

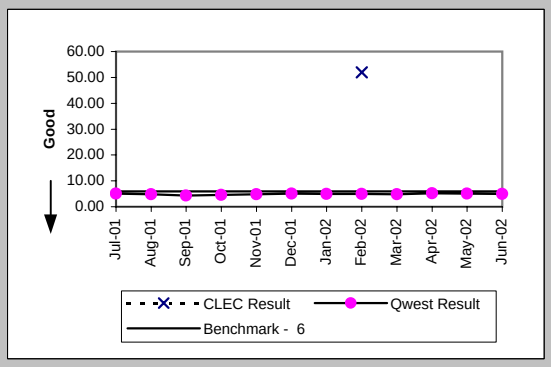
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				16057	17238	93.15%		
Aug-01				18456	19537	94.47%		
Sep-01				15616	16488	94.71%		
Oct-01				16163	16992	95.12%		
Nov-01				14146	14926	94.77%		
Dec-01				11476	12397	92.57%		
Jan-02				13281	14283	92.98%		
Feb-02	0	1	0.00%	12219	13104	93.25%	1.83	0.11
Mar-02				12787	13521	94.57%		
Apr-02				12900	13551	95.20%		
May-02				12744	13337	95.55%		
Jun-02				11621	12219	95.11%		



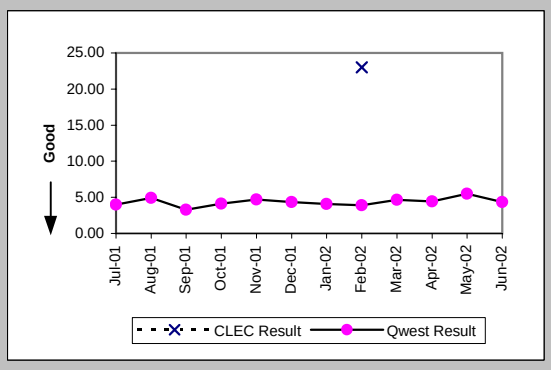
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				87051	17323	5.03		
Aug-01				95704	19609	4.88		
Sep-01				72099	16564	4.35		
Oct-01				79177	17148	4.62		
Nov-01				72662	15025	4.84		
Dec-01				62574	12457	5.02		
Jan-02				70957	14362	4.94		
Feb-02	52	1	52.00	65939	13169	5.01	3.09	0.88
Mar-02				66306	13581	4.88		
Apr-02				70671	13615	5.19		
May-02				68180	13402	5.09		
Jun-02				61456	12306	4.99		



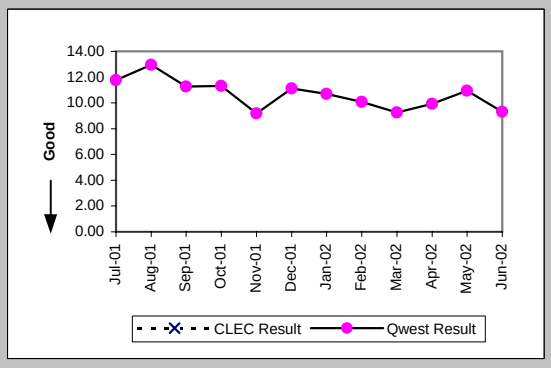
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2401	601	4.00		
Aug-01				2233	453	4.93		
Sep-01				1518	462	3.29		
Oct-01				2266	547	4.14		
Nov-01				2279	483	4.72		
Dec-01				2406	555	4.34		
Jan-02				2677	659	4.06		
Feb-02	23	1	23.00	2181	560	3.89	2.05	0.25
Mar-02				1978	424	4.67		
Apr-02				1533	345	4.44		
May-02				1501	274	5.48		
Jun-02				1509	347	4.35		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

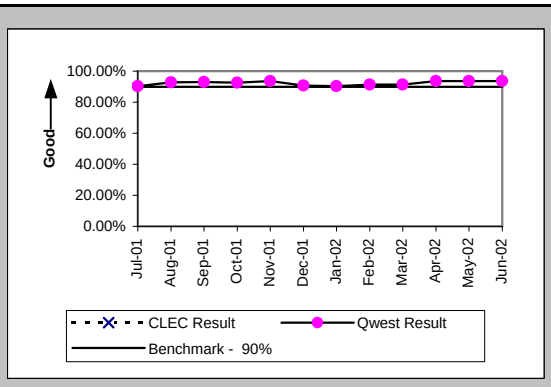
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				7609	647	11.76		
Aug-01				8795	679	12.95		
Sep-01				5293	470	11.26		
Oct-01				4866	430	11.32		
Nov-01				3652	398	9.18		
Dec-01				4398	396	11.11		
Jan-02				4066	380	10.70		
Feb-02				3449	342	10.08		
Mar-02				3052	330	9.25		
Apr-02				3266	329	9.93		
May-02				3678	336	10.95		
Jun-02				2489	267	9.32		



Checklist #4 - Unbundled Loop - Analog Installation

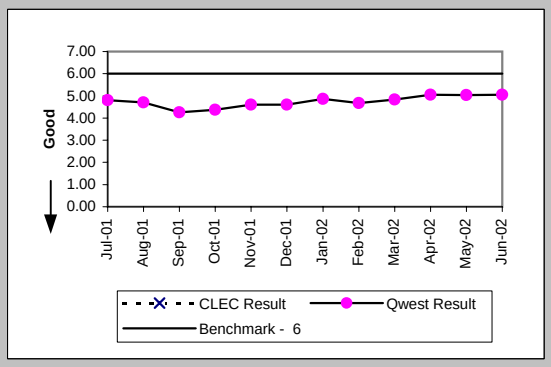
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2324	2576	90.22%		
Aug-01				2602	2803	92.83%		
Sep-01				2242	2411	92.99%		
Oct-01				2490	2692	92.50%		
Nov-01				2190	2341	93.55%		
Dec-01				1792	1977	90.64%		
Jan-02				1984	2195	90.39%		
Feb-02				1840	2013	91.41%		
Mar-02				2034	2227	91.33%		
Apr-02				2098	2243	93.54%		
May-02				2083	2227	93.53%		
Jun-02				1838	1964	93.58%		



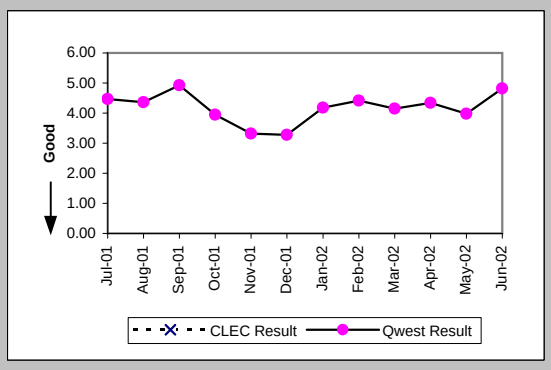
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				12404	2584	4.80		
Aug-01				13241	2815	4.70		
Sep-01				10308	2419	4.26		
Oct-01				11852	2708	4.38		
Nov-01				10805	2350	4.60		
Dec-01				9204	1999	4.60		
Jan-02				10753	2207	4.87		
Feb-02				9485	2025	4.68		
Mar-02				10818	2235	4.84		
Apr-02				11380	2253	5.05		
May-02				11232	2233	5.03		
Jun-02				9998	1980	5.05		



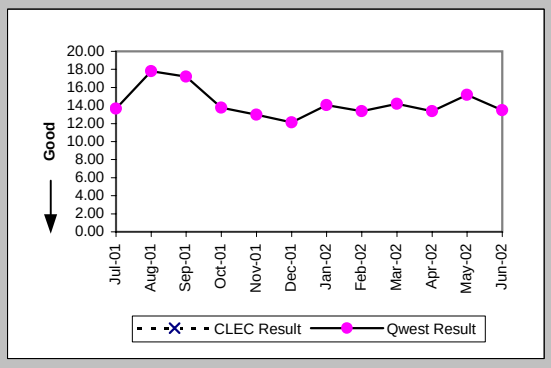
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				443	99	4.47		
Aug-01				336	77	4.36		
Sep-01				286	58	4.93		
Oct-01				359	91	3.95		
Nov-01				219	66	3.32		
Dec-01				312	95	3.28		
Jan-02				502	120	4.18		
Feb-02				438	99	4.42		
Mar-02				432	104	4.15		
Apr-02				295	68	4.34		
May-02				183	46	3.98		
Jun-02				217	45	4.82		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

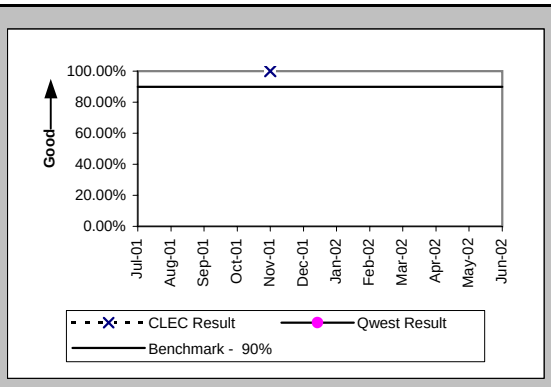
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2142	157	13.64		
Aug-01				2369	133	17.81		
Sep-01				2047	119	17.20		
Oct-01				1734	126	13.76		
Nov-01				1219	94	12.97		
Dec-01				1153	95	12.14		
Jan-02				1362	97	14.04		
Feb-02				1056	79	13.37		
Mar-02				1277	90	14.19		
Apr-02				1082	81	13.36		
May-02				1503	99	15.18		
Jun-02				1093	81	13.49		



Checklist #4 - Unbundled Loop - Analog Installation

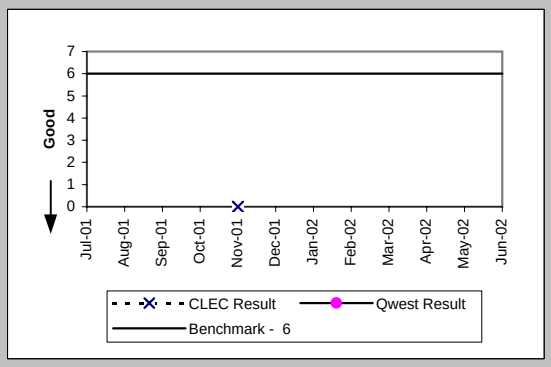
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	1	1	100.00%					
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								



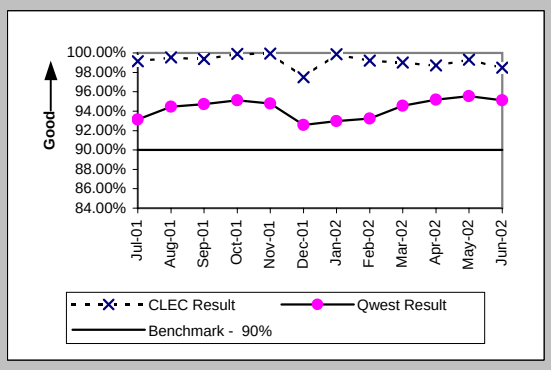
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	0	1	0.00					
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02								
May-02								
Jun-02								



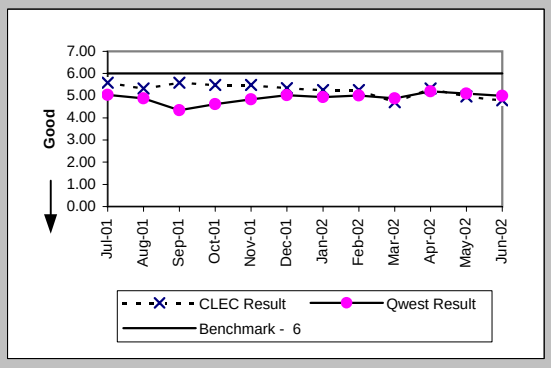
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	2386	2407	99.13%	16057	17238	93.15%	-10.88	-7.61
Aug-01	2436	2447	99.55%	18456	19537	94.47%	-10.37	-7.3
Sep-01	1879	1891	99.37%	15616	16488	94.71%	-8.57	-6.21
Oct-01	1977	1979	99.90%	16163	16992	95.12%	-9.34	-6.68
Nov-01	1691	1692	99.94%	14146	14926	94.77%	-9.05	-6.5
Dec-01	2319	2379	97.48%	11476	12397	92.57%	-8.36	-6.08
Jan-02	2060	2063	99.85%	13281	14283	92.98%	-11.42	-7.94
Feb-02	1737	1751	99.20%	12219	13104	93.25%	-9.32	-6.67
Mar-02	2001	2021	99.01%	12787	13521	94.57%	-8.21	-5.99
Apr-02	2823	2860	98.71%	12900	13551	95.20%	-7.98	-5.85
May-02	2392	2409	99.29%	12744	13337	95.55%	-8.2	-5.98
Jun-02	2324	2360	98.47%	11621	12219	95.11%	-6.94	-5.22



Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

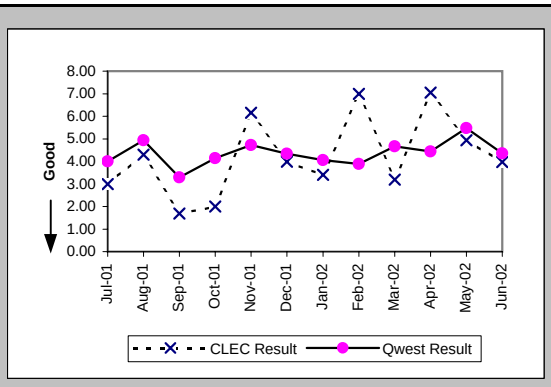
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3429	613	5.59	87051	17323	5.03	2.42	0.47
Aug-01	4030	757	5.32	95704	19609	4.88	2.01	0.22
Sep-01	5603	1003	5.59	72099	16564	4.35	7.42	3.51
Oct-01	6222	1133	5.49	79177	17148	4.62	5.43	2.3
Nov-01	3899	712	5.48	72662	15025	4.84	3.12	0.89
Dec-01	8115	1521	5.34	62574	12457	5.02	1.9	0.15
Jan-02	5877	1117	5.26	70957	14362	4.94	1.73	0.05
Feb-02	5158	981	5.26	65939	13169	5.01	1.64	0
Mar-02	6221	1322	4.71	66306	13581	4.88	-1.33	-1.81
Apr-02	8784	1648	5.33	70671	13615	5.19	1.07	-0.35
May-02	6111	1233	4.96	68180	13402	5.09	-0.8	-1.49
Jun-02	7935	1657	4.79	61456	12306	4.99	-1.51	-1.92



Checklist #4 - Unbundled Loop - Analog Installation

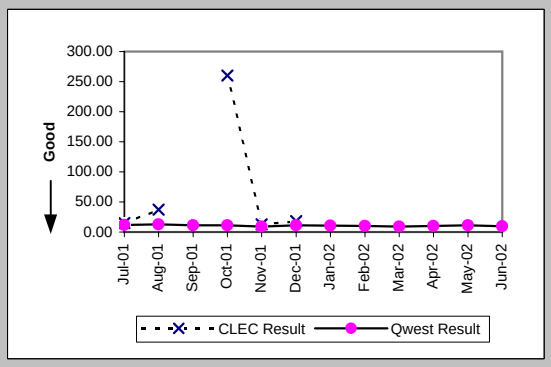
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	24	8	3.00	2401	601	4.00	-0.4	-1.24
Aug-01	116	27	4.30	2233	453	4.93	-0.37	-1.22
Sep-01	54	32	1.69	1518	462	3.29	-1.54	-1.94
Oct-01	36	18	2.00	2266	547	4.14	-1.03	-1.63
Nov-01	246	40	6.15	2279	483	4.72	0.76	-0.54
Dec-01	243	61	3.98	2406	555	4.34	-0.3	-1.18
Jan-02	126	37	3.41	2677	659	4.06	-0.51	-1.31
Feb-02	98	14	7.00	2181	560	3.89	1.62	-0.02
Mar-02	67	21	3.19	1978	424	4.67	-0.89	-1.54
Apr-02	268	38	7.05	1533	345	4.44	1.72	0.04
May-02	84	17	4.94	1501	274	5.48	-0.2	-1.12
Jun-02	143	36	3.97	1509	347	4.35	-0.2	-1.12



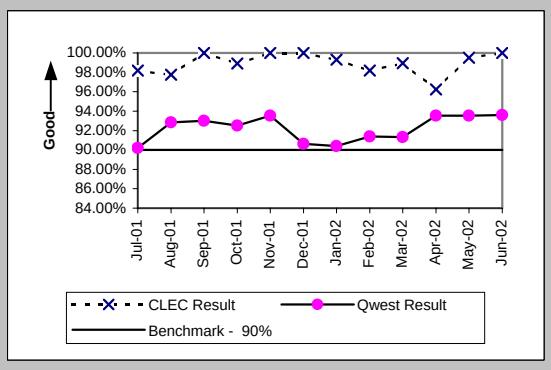
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	280	19	14.74	7609	647	11.76	0.92	-0.44
Aug-01	185	5	37.00	8795	679	12.95	2	0.21
Sep-01				5293	470	11.26		
Oct-01	260	1	260.00	4866	430	11.32	3.72	1.26
Nov-01	13	1	13.00	3652	398	9.18	0.83	-0.49
Dec-01	108	6	18.00	4398	396	11.11	1.32	-0.2
Jan-02				4066	380	10.70		
Feb-02				3449	342	10.08		
Mar-02				3052	330	9.25		
Apr-02				3266	329	9.93		
May-02				3678	336	10.95		
Jun-02				2489	267	9.32		



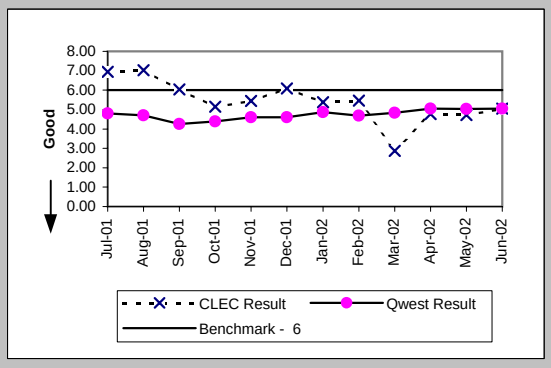
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	753	767	98.17%	2324	2576	90.22%	-6.51	-4.96
Aug-01	395	404	97.77%	2602	2803	92.83%	-3.6	-3.19
Sep-01	155	155	100.00%	2242	2411	92.99%	-3.31	-3.01
Oct-01	276	279	98.92%	2490	2692	92.50%	-3.88	-3.36
Nov-01	83	83	100.00%	2190	2341	93.55%	-2.35	-2.43
Dec-01	141	141	100.00%	1792	1977	90.64%	-3.69	-3.24
Jan-02	290	292	99.32%	1984	2195	90.39%	-4.86	-3.96
Feb-02	161	164	98.17%	1840	2013	91.41%	-2.97	-2.81
Mar-02	1599	1616	98.95%	2034	2227	91.33%	-8.28	-6.04
Apr-02	514	534	96.25%	2098	2243	93.54%	-2.3	-2.4
May-02	390	392	99.49%	2083	2227	93.53%	-4.42	-3.69
Jun-02	184	184	100.00%	1838	1964	93.58%	-3.4	-3.06



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

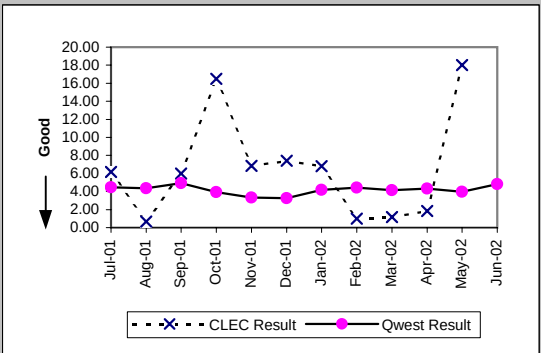
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	570	82	6.95	12404	2584	4.80	2.46	0.49
Aug-01	204	29	7.03	13241	2815	4.70	1.56	-0.05
Sep-01	223	37	6.03	10308	2419	4.26	1.41	-0.14
Oct-01	242	47	5.15	11852	2708	4.38	0.96	-0.42
Nov-01	289	53	5.45	10805	2350	4.60	1.07	-0.35
Dec-01	493	81	6.09	9204	1999	4.60	1.91	0.16
Jan-02	1081	201	5.38	10753	2207	4.87	1.06	-0.36
Feb-02	497	91	5.46	9485	2025	4.68	1.26	-0.23
Mar-02	4560	1590	2.87	10818	2235	4.84	-11.17	-7.79
Apr-02	2001	420	4.76	11380	2253	5.05	-0.84	-1.51
May-02	1136	241	4.71	11232	2233	5.03	-0.74	-1.45
Jun-02	676	134	5.04	9998	1980	5.05	-0.01	-1



Checklist #4 - Unbundled Loop - Analog Installation

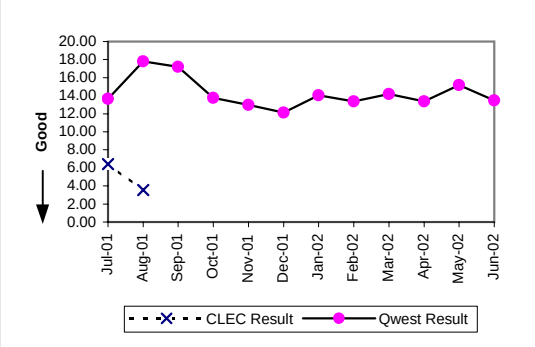
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	364	59	6.17	443	99	4.47	0.66	-0.6
Aug-01	13	19	0.68	336	77	4.36	-1.61	-1.98
Sep-01	72	12	6.00	286	58	4.93	0.44	-0.73
Oct-01	66	4	16.50	359	91	3.95	1.61	-0.02
Nov-01	41	6	6.83	219	66	3.32	1.19	-0.28
Dec-01	37	5	7.40	312	95	3.28	2.75	0.67
Jan-02	34	5	6.80	502	120	4.18	1.25	-0.24
Feb-02	3	3	1.00	438	99	4.42	-0.82	-1.5
Mar-02	20	17	1.18	432	104	4.15	-2.04	-2.24
Apr-02	39	21	1.86	295	68	4.34	-1.84	-2.12
May-02	36	2	18.00	183	46	3.98	2.75	0.67
Jun-02				217	45	4.82		



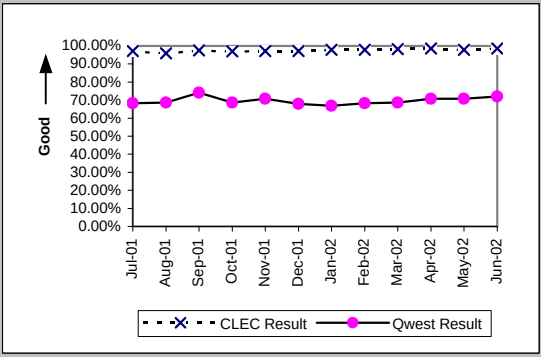
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	90	14	6.43	2142	157	13.64	-2	-2.22
Aug-01	32	9	3.56	2369	133	17.81	-2.41	-2.47
Sep-01				2047	119	17.20		
Oct-01				1734	126	13.76		
Nov-01				1219	94	12.97		
Dec-01				1153	95	12.14		
Jan-02				1362	97	14.04		
Feb-02				1056	79	13.37		
Mar-02				1277	90	14.19		
Apr-02				1082	81	13.36		
May-02				1503	99	15.18		
Jun-02				1093	81	13.49		



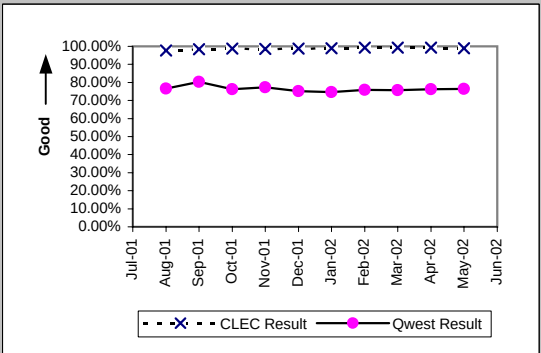
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3329	3427	97.14%	13950	20435	68.27%	-33.61	-21.43
Aug-01	2946	3070	95.96%	14529	21168	68.64%	-30.49	-19.54
Sep-01	2432	2493	97.55%	15333	20709	74.04%	-25.3	-16.38
Oct-01	2119	2185	96.98%	13317	19424	68.56%	-27.13	-17.49
Nov-01	1992	2051	97.12%	13184	18619	70.81%	-24.88	-16.12
Dec-01	2118	2179	97.20%	10821	15920	67.97%	-27.43	-17.67
Jan-02	2416	2468	97.89%	10368	15518	66.81%	-30.46	-19.52
Feb-02	2113	2159	97.87%	10841	15884	68.25%	-27.74	-17.86
Mar-02	2732	2779	98.31%	10633	15505	68.58%	-31.09	-19.9
Apr-02	3467	3520	98.49%	11206	15842	70.74%	-32.74	-20.91
May-02	3039	3103	97.94%	11141	15752	70.73%	-30.45	-19.51
Jun-02	2636	2675	98.54%	10759	14962	71.91%	-28.23	-18.16



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

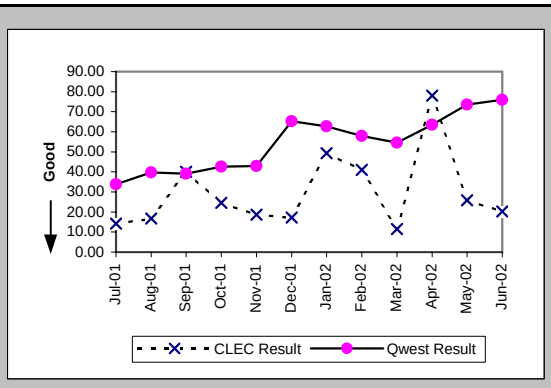
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	3000	3070	97.72%	16201	21168	76.54%	-25.88	-16.74
Sep-01	2455	2493	98.48%	16626	20709	80.28%	-21.57	-14.11
Oct-01	2157	2185	98.72%	14795	19424	76.17%	-23.46	-15.26
Nov-01	2023	2051	98.63%	14378	18619	77.22%	-21.94	-14.34
Dec-01	2151	2179	98.72%	11965	15920	75.16%	-23.87	-15.51
Jan-02	2441	2468	98.91%	11592	15518	74.70%	-25.69	-16.62
Feb-02	2142	2159	99.21%	12061	15884	75.93%	-23.74	-15.43
Mar-02	2759	2779	99.28%	11725	15505	75.62%	-26.75	-17.26
Apr-02	3496	3520	99.32%	12066	15842	76.16%	-29.16	-18.73
May-02	3069	3103	98.90%	12032	15752	76.38%	-27	-17.41
Jun-02								



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

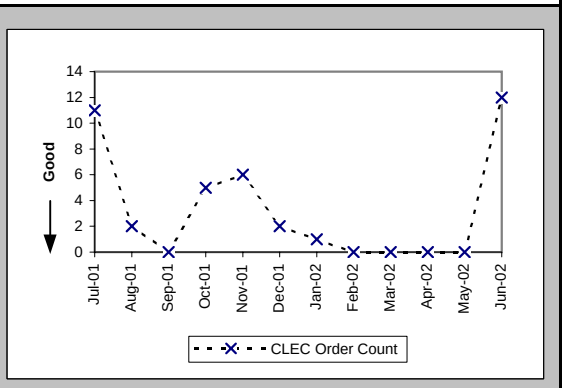
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	271	19	14.26	33552	992	33.82	-2.17	-2.32
Aug-01	134	8	16.75	44536	1122	39.69	-1.45	-1.88
Sep-01	200	5	40.00	46286	1186	39.03	0.24	-0.86
Oct-01	147	6	24.50	44236	1039	42.58	-0.89	-1.54
Nov-01	149	8	18.62	51120	1191	42.92	-1.33	-1.81
Dec-01	155	9	17.22	42270	647	65.33	-2.41	-2.47
Jan-02	197	4	49.25	40275	643	62.64	-0.44	-1.27
Feb-02	205	5	41.00	43821	757	57.89	-0.61	-1.37
Mar-02	208	18	11.56	52597	964	54.56	-2.84	-2.72
Apr-02	234	3	78.00	59351	935	63.48	0.52	-0.68
May-02	258	10	25.80	62966	855	73.64	-1.94	-2.18
Jun-02	305	15	20.33	63071	831	75.90	-2.57	-2.56



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

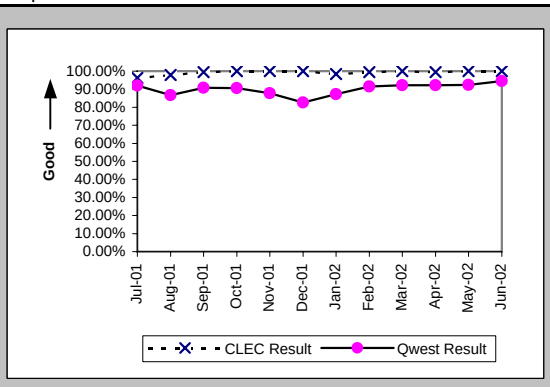
Date	CLEC Order Count
Jul-01	11
Aug-01	2
Sep-01	0
Oct-01	5
Nov-01	6
Dec-01	2
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	12



Checklist #4 - Unbundled Loop - Analog Repair

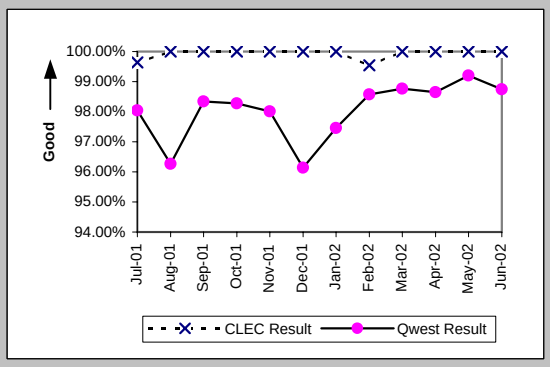
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	265	275	96.36%	18.72%	15960	17333	92.08%	-2.61	-2.59
Aug-01	372	380	97.89%	14.36%	16919	19515	86.70%	-6.37	-4.87
Sep-01	217	218	99.54%	6.76%	13408	14782	90.70%	-4.46	-3.71
Oct-01	305	305	100.00%	0.00%	14703	16217	90.66%	-5.55	-4.38
Nov-01	296	296	100.00%	0.00%	14821	16896	87.72%	-6.38	-4.88
Dec-01	244	244	100.00%	0.00%	13528	16359	82.69%	-7.09	-5.31
Jan-02	245	249	98.39%	12.57%	13149	15084	87.17%	-5.25	-4.19
Feb-02	220	221	99.55%	6.71%	10717	11706	91.55%	-4.23	-3.57
Mar-02	181	181	100.00%	0.00%	10807	11724	92.18%	-3.89	-3.36
Apr-02	220	221	99.55%	6.71%	10417	11304	92.15%	-4.05	-3.46
May-02	262	262	100.00%	0.00%	11174	12089	92.43%	-4.58	-3.79
Jun-02	181	181	100.00%	0.00%	10786	11422	94.43%	-3.24	-2.97



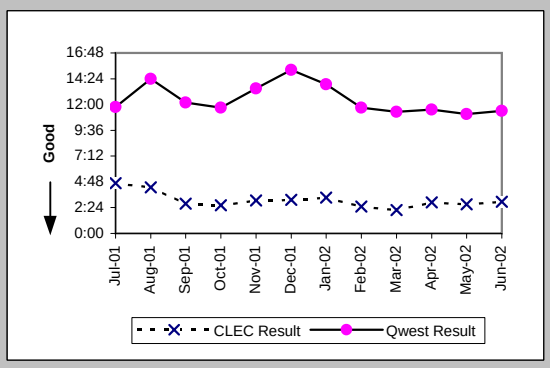
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	276	277	99.64%	6.00%	25387	25894	98.04%	-1.91	-2.16
Aug-01	382	382	100.00%	0.00%	27720	28796	96.26%	-3.83	-3.33
Sep-01	218	218	100.00%	0.00%	22063	22436	98.34%	-1.91	-2.16
Oct-01	306	306	100.00%	0.00%	24461	24889	98.28%	-2.3	-2.4
Nov-01	296	296	100.00%	0.00%	25639	26158	98.02%	-2.43	-2.48
Dec-01	245	245	100.00%	0.00%	23884	24842	96.14%	-3.12	-2.9
Jan-02	249	249	100.00%	0.00%	23513	24127	97.46%	-2.54	-2.54
Feb-02	220	221	99.55%	6.71%	18634	18903	98.58%	-1.21	-1.74
Mar-02	182	182	100.00%	0.00%	18539	18770	98.77%	-1.5	-1.91
Apr-02	224	224	100.00%	0.00%	17487	17726	98.65%	-1.74	-2.06
May-02	266	266	100.00%	0.00%	18379	18526	99.21%	-1.45	-1.88
Jun-02	203	203	100.00%	0.00%	17011	17227	98.75%	-1.6	-1.97



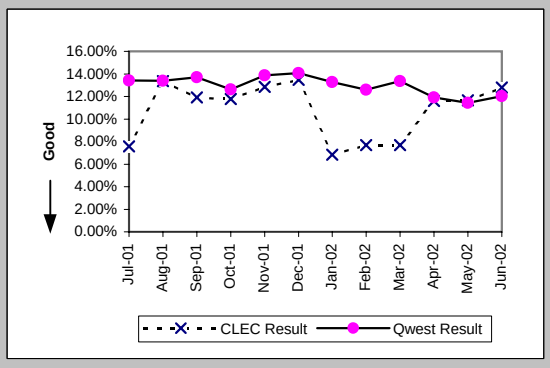
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1290:53	277	4:40	5:58	304705:52	25894	11:46	-7.68	-5.67
Aug-01	1641:04	382	4:18	5:49	414515:08	28796	14:24	-10.74	-7.53
Sep-01	602:00	218	2:46	3:08	273163:46	22436	12:11	-9.1	-6.53
Oct-01	806:40	306	2:38	3:00	291351:50	24889	11:42	-10.89	-7.62
Nov-01	906:54	296	3:04	3:34	353216:37	26158	13:30	-12.52	-8.61
Dec-01	768:52	245	3:08	3:24	377890:46	24842	15:13	-11.62	-8.06
Jan-02	828:20	249	3:20	4:33	334595:17	24127	13:52	-11.07	-7.73
Feb-02	556:25	221	2:31	4:02	221168:04	18903	11:42	-10.57	-7.43
Mar-02	394:40	182	2:10	2:23	212582:13	18770	11:20	-9.56	-6.81
Apr-02	645:58	224	2:53	3:06	204499:31	17726	11:32	-8.53	-6.19
May-02	723:13	266	2:43	2:48	206034:48	18526	11:07	-11.4	-7.93
Jun-02	600:30	203	2:57	2:47	196738:43	17227	11:25	-9.51	-6.78



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

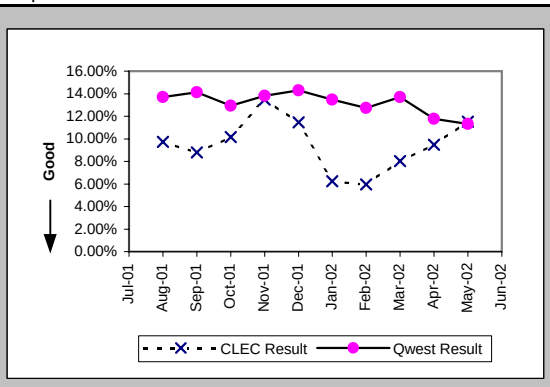
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	277	7.58%	26.47%	3564	26552	13.42%	-2.84	-2.72
Aug-01	51	382	13.35%	34.01%	3938	29439	13.38%	-0.01	-1.01
Sep-01	26	218	11.93%	32.41%	3153	23023	13.70%	-0.76	-1.46
Oct-01	36	306	11.76%	32.22%	3229	25572	12.63%	-0.45	-1.27
Nov-01	38	296	12.84%	33.45%	3728	26900	13.86%	-0.51	-1.31
Dec-01	33	245	13.47%	34.14%	3600	25593	14.07%	-0.27	-1.16
Jan-02	17	249	6.83%	25.22%	3294	24793	13.29%	-2.99	-2.82
Feb-02	17	221	7.69%	26.65%	2441	19394	12.59%	-2.18	-2.33
Mar-02	14	182	7.69%	26.65%	2575	19254	13.37%	-2.24	-2.36
Apr-02	26	224	11.61%	32.03%	2172	18227	11.92%	-0.14	-1.09
May-02	31	266	11.65%	32.09%	2166	18944	11.43%	0.13	-0.92
Jun-02	26	203	12.81%	33.42%	2121	17628	12.03%	0.36	-0.78



Checklist #4 - Unbundled Loop - Analog Repair

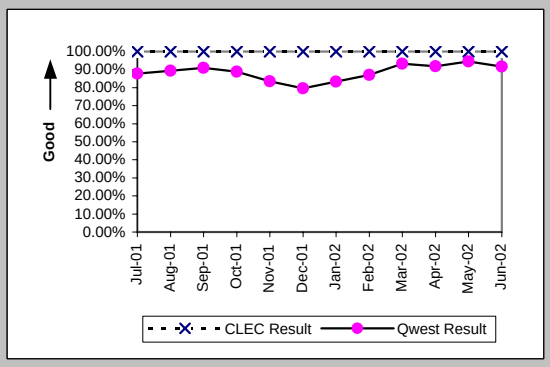
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	22	226	9.73%	29.64%	3081	22491	13.70%	-1.72	-2.05
Sep-01	13	148	8.78%	28.31%	2470	17485	14.13%	-1.86	-2.13
Oct-01	20	197	10.15%	30.20%	2522	19480	12.95%	-1.16	-1.71
Nov-01	24	178	13.48%	34.15%	2963	21426	13.83%	-0.13	-1.08
Dec-01	18	157	11.47%	31.86%	2901	20307	14.29%	-1.01	-1.61
Jan-02	10	160	6.25%	24.21%	2586	19184	13.48%	-2.67	-2.62
Feb-02	8	134	5.97%	23.69%	1875	14725	12.73%	-2.34	-2.42
Mar-02	9	112	8.04%	27.18%	1991	14526	13.71%	-1.74	-2.06
Apr-02	13	137	9.49%	29.31%	1733	14715	11.78%	-0.83	-1.5
May-02	19	165	11.52%	31.92%	1756	15504	11.33%	0.11	-0.94
Jun-02									



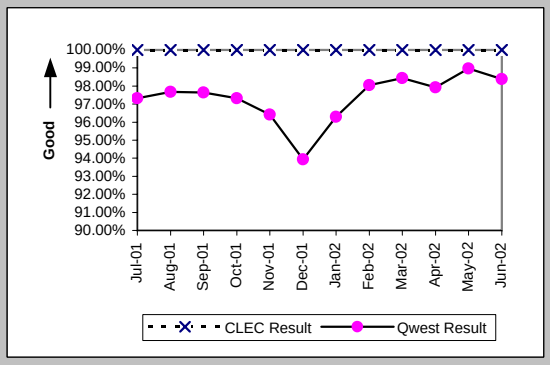
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	52	52	100.00%	0.00%	2807	3201	87.69%	-2.68	-2.63
Aug-01	63	63	100.00%	0.00%	2946	3294	89.44%	-2.7	-2.64
Sep-01	54	54	100.00%	0.00%	2571	2824	91.04%	-2.28	-2.39
Oct-01	33	33	100.00%	0.00%	2916	3282	88.85%	-2.03	-2.23
Nov-01	40	40	100.00%	0.00%	2749	3295	83.43%	-2.8	-2.7
Dec-01	36	36	100.00%	0.00%	2524	3171	79.60%	-3.02	-2.84
Jan-02	40	40	100.00%	0.00%	2343	2810	83.38%	-2.8	-2.7
Feb-02	17	17	100.00%	0.00%	2076	2385	87.04%	-1.59	-1.96
Mar-02	8	8	100.00%	0.00%	2411	2585	93.27%	-0.76	-1.46
Apr-02	16	16	100.00%	0.00%	2240	2439	91.84%	-1.19	-1.72
May-02	18	18	100.00%	0.00%	2220	2347	94.59%	-1.01	-1.61
Jun-02	34	34	100.00%	0.00%	2153	2347	91.73%	-1.74	-2.06



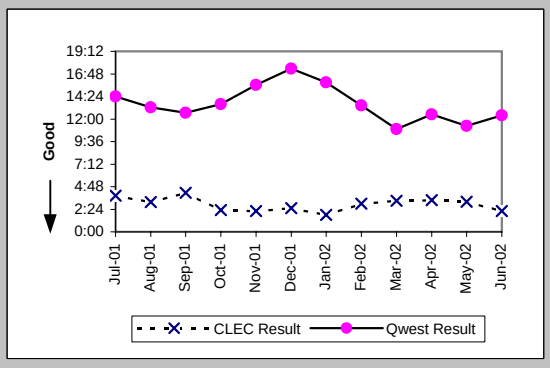
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	52	52	100.00%	0.00%	4612	4739	97.32%	-1.19	-1.72
Aug-01	63	63	100.00%	0.00%	4976	5094	97.68%	-1.21	-1.74
Sep-01	54	54	100.00%	0.00%	4018	4115	97.64%	-1.13	-1.69
Oct-01	33	33	100.00%	0.00%	4905	5040	97.32%	-0.95	-1.58
Nov-01	40	40	100.00%	0.00%	4902	5084	96.42%	-1.21	-1.74
Dec-01	36	36	100.00%	0.00%	4703	5007	93.93%	-1.52	-1.92
Jan-02	40	40	100.00%	0.00%	4503	4676	96.30%	-1.23	-1.75
Feb-02	17	17	100.00%	0.00%	3756	3831	98.04%	-0.58	-1.35
Mar-02	8	8	100.00%	0.00%	3932	3994	98.45%	-0.35	-1.22
Apr-02	16	16	100.00%	0.00%	3737	3816	97.93%	-0.58	-1.35
May-02	18	18	100.00%	0.00%	3531	3568	98.96%	-0.43	-1.26
Jun-02	34	34	100.00%	0.00%	3472	3529	98.38%	-0.74	-1.45



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

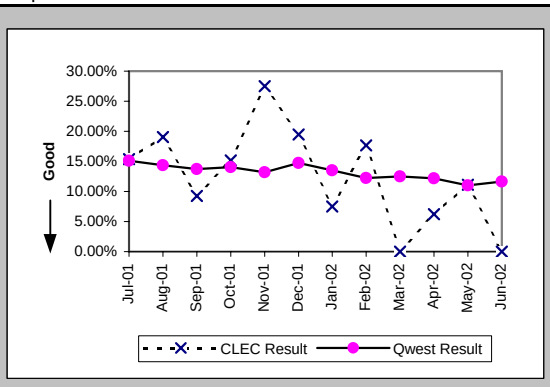
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	200:03	52	3:51	3:36	68242:34	4739	14:24	-5.04	-4.07
Aug-01	198:23	63	3:09	3:54	67368:11	5094	13:14	-5.49	-4.34
Sep-01	224:31	54	4:09	5:15	52142:19	4115	12:40	-4.08	-3.48
Oct-01	75:56	33	2:18	1:52	68520:41	5040	13:36	-3.57	-3.17
Nov-01	88:12	40	2:12	1:59	79419:29	5084	15:37	-5.58	-4.39
Dec-01	91:17	36	2:32	2:06	86883:29	5007	17:21	-4.9	-3.98
Jan-02	72:36	40	1:49	1:57	74333:45	4676	15:54	-4.88	-3.97
Feb-02	50:44	17	2:59	1:44	51558:08	3831	13:27	-2.62	-2.59
Mar-02	26:31	8	3:19	1:52	43577:14	3994	10:55	-1.59	-1.97
Apr-02	54:09	16	3:23	2:50	47671:24	3816	12:30	-1.64	-2
May-02	57:54	18	3:13	2:20	40223:11	3568	11:16	-2.56	-2.56
Jun-02	74:42	34	2:12	2:14	43716:50	3529	12:23	-4.53	-3.75



Checklist #4 - Unbundled Loop - Analog Repair

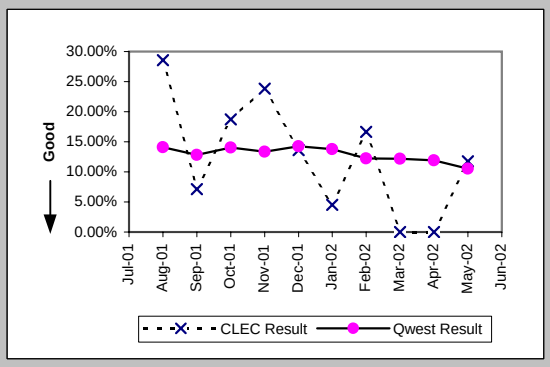
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	52	15.38%	36.08%	726	4813	15.08%	0.1	-0.94
Aug-01	12	63	19.05%	39.27%	744	5173	14.38%	1.04	-0.37
Sep-01	5	54	9.26%	28.99%	575	4188	13.73%	-0.95	-1.58
Oct-01	5	33	15.15%	35.86%	720	5132	14.03%	0.23	-0.86
Nov-01	11	40	27.50%	44.65%	689	5213	13.22%	2.4	0.46
Dec-01	7	36	19.44%	39.58%	758	5137	14.76%	0.8	-0.52
Jan-02	3	40	7.50%	26.34%	647	4790	13.51%	-1.11	-1.67
Feb-02	3	17	17.65%	38.12%	477	3900	12.23%	0.69	-0.58
Mar-02	0	8	0.00%	0.00%	511	4083	12.52%	-1.07	-1.65
Apr-02	1	16	6.25%	24.21%	475	3898	12.19%	-0.72	-1.44
May-02	2	18	11.11%	31.43%	400	3635	11.00%	0.09	-0.95
Jun-02	0	34	0.00%	0.00%	422	3620	11.66%	-2.11	-2.28



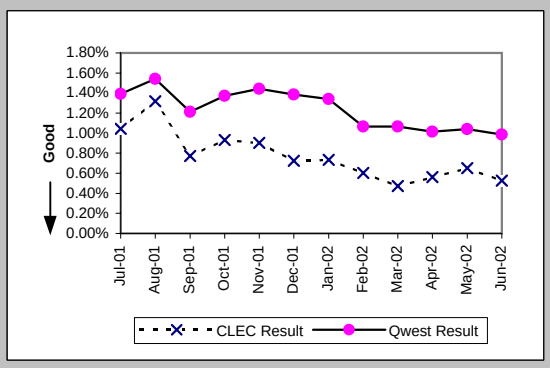
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10	35	28.57%	45.18%	568	4035	14.08%	2.23	0.35
Sep-01	2	28	7.14%	25.75%	433	3374	12.83%	-0.9	-1.55
Oct-01	3	16	18.75%	39.03%	582	4137	14.07%	0.56	-0.66
Nov-01	5	21	23.81%	42.59%	570	4271	13.35%	1.32	-0.2
Dec-01	3	22	13.64%	34.32%	611	4283	14.27%	-0.08	-1.05
Jan-02	1	22	4.55%	20.83%	533	3866	13.79%	-1.25	-1.76
Feb-02	2	12	16.67%	37.27%	383	3129	12.24%	0.5	-0.7
Mar-02	0	7	0.00%	0.00%	404	3321	12.17%	-0.98	-1.6
Apr-02	0	7	0.00%	0.00%	389	3262	11.93%	-0.97	-1.59
May-02	2	17	11.76%	32.22%	321	3048	10.53%	0.23	-0.86
Jun-02									



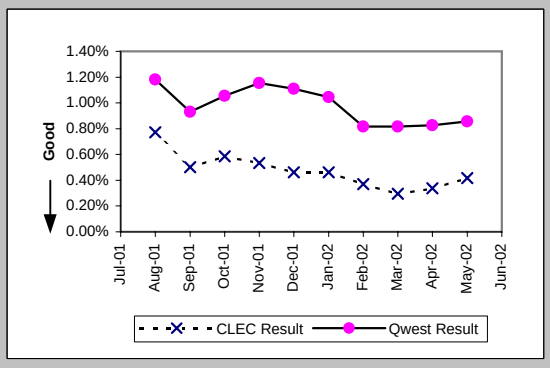
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	329	31509	1.04%	10.16%	31365	2253283	1.39%	-5.23	-4.18
Aug-01	445	33778	1.32%	11.40%	34612	2247218	1.54%	-3.3	-3.01
Sep-01	272	35148	0.77%	8.76%	27211	2241846	1.21%	-7.47	-5.54
Oct-01	339	36360	0.93%	9.61%	30704	2237290	1.37%	-7.15	-5.35
Nov-01	336	37217	0.90%	9.46%	32113	2228008	1.44%	-8.64	-6.26
Dec-01	281	38732	0.73%	8.49%	30730	2217359	1.39%	-11.02	-7.7
Jan-02	289	39407	0.73%	8.53%	29583	2206103	1.34%	-10.39	-7.32
Feb-02	238	39411	0.60%	7.75%	23294	2187656	1.06%	-8.84	-6.37
Mar-02	190	40284	0.47%	6.85%	23337	2187417	1.07%	-11.52	-8.01
Apr-02	240	42672	0.56%	7.48%	22125	2177926	1.02%	-9.25	-6.62
May-02	284	43656	0.65%	8.04%	22579	2168824	1.04%	-7.96	-5.84
Jun-02	237	45097	0.53%	7.23%	21248	2157467	0.98%	-9.78	-6.94



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

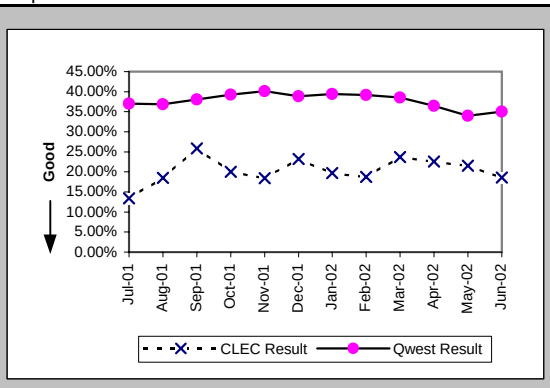
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	261	33778	0.77%	8.76%	26526	2247218	1.18%	-6.89	-5.19
Sep-01	176	35148	0.50%	7.06%	20859	2241846	0.93%	-8.33	-6.06
Oct-01	213	36360	0.59%	7.63%	23617	2237290	1.06%	-8.7	-6.29
Nov-01	199	37217	0.53%	7.29%	25697	2228008	1.15%	-11.09	-7.74
Dec-01	179	38732	0.46%	6.78%	24590	2217359	1.11%	-12.05	-8.33
Jan-02	182	39407	0.46%	6.78%	23050	2206103	1.04%	-11.28	-7.86
Feb-02	146	39411	0.37%	6.08%	17854	2187656	0.82%	-9.75	-6.93
Mar-02	119	40284	0.30%	5.43%	17847	2187417	0.82%	-11.51	-8
Apr-02	144	42672	0.34%	5.80%	17977	2177926	0.83%	-11.03	-7.71
May-02	182	43656	0.42%	6.44%	18552	2168824	0.86%	-9.85	-6.99
Jun-02									



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

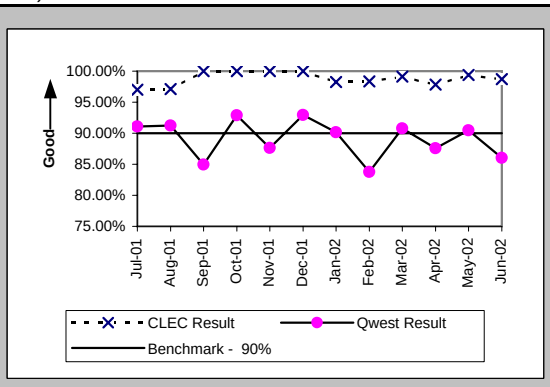
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	51	380	13.42%	34.09%	18422	49787	37.00%	-9.48	-6.77
Aug-01	101	546	18.50%	38.83%	20225	54837	36.88%	-8.86	-6.39
Sep-01	95	367	25.89%	43.80%	16727	43938	38.07%	-4.79	-3.91
Oct-01	85	424	20.05%	40.04%	19833	50537	39.24%	-8.06	-5.9
Nov-01	76	412	18.45%	38.79%	21562	53675	40.17%	-8.96	-6.45
Dec-01	85	366	23.22%	42.23%	19517	50247	38.84%	-6.11	-4.71
Jan-02	71	360	19.72%	39.79%	19232	48815	39.40%	-7.61	-5.63
Feb-02	55	293	18.77%	39.05%	14993	38287	39.16%	-7.12	-5.33
Mar-02	59	249	23.69%	42.52%	14612	37949	38.50%	-4.79	-3.91
Apr-02	70	310	22.58%	41.81%	12688	34813	36.45%	-5.05	-4.07
May-02	78	362	21.55%	41.11%	11626	34205	33.99%	-4.97	-4.02
Jun-02	54	291	18.56%	38.88%	11443	32691	35.00%	-5.86	-4.56



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

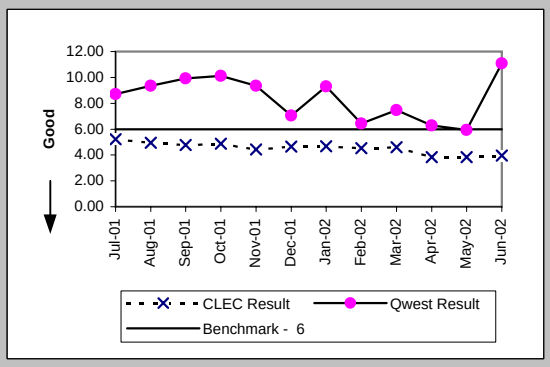
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	227	234	97.01%	17.04%	306	336	91.07%	-2.45	-2.49
Aug-01	304	313	97.12%	16.71%	312	342	91.23%	-2.66	-2.62
Sep-01	158	158	100.00%	0.00%	328	386	84.97%	-4.45	-3.71
Oct-01	97	97	100.00%	0.00%	430	463	92.87%	-2.48	-2.51
Nov-01	69	69	100.00%	0.00%	283	323	87.62%	-2.83	-2.72
Dec-01	177	177	100.00%	0.00%	302	325	92.92%	-2.95	-2.8
Jan-02	166	169	98.22%	13.20%	358	397	90.18%	-2.94	-2.79
Feb-02	178	181	98.34%	12.77%	345	412	83.74%	-4.44	-3.7
Mar-02	232	234	99.15%	9.21%	424	467	90.79%	-3.61	-3.19
Apr-02	180	184	97.83%	14.58%	331	378	87.57%	-3.46	-3.1
May-02	158	159	99.37%	7.91%	379	419	90.45%	-3.26	-2.98
Jun-02	153	155	98.71%	11.29%	277	322	86.02%	-3.74	-3.28



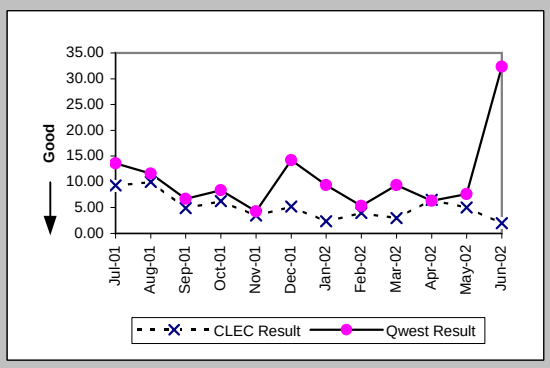
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	932	179	5.21	3.02	3087	355	8.70	-2.6	-2.58
Aug-01	1299	263	4.94	1.63	3453	369	9.36	-4.11	-3.5
Sep-01	703	147	4.78	1.99	4511	455	9.91	-4.67	-3.84
Oct-01	453	93	4.87	2.59	4891	484	10.11	-4.35	-3.64
Nov-01	231	52	4.44	1.09	3179	340	9.35	-3.37	-3.05
Dec-01	722	155	4.66	1.47	2371	336	7.06	-3.61	-3.19
Jan-02	726	155	4.68	1.34	3868	416	9.30	-4.33	-3.63
Feb-02	622	137	4.54	1.36	2571	399	6.44	-2.89	-2.76
Mar-02	924	201	4.60	1.00	3553	476	7.46	-4.48	-3.73
Apr-02	640	167	3.83	1.64	2365	376	6.29	-4.18	-3.54
May-02	537	140	3.84	1.39	2490	420	5.93	-3.92	-3.38
Jun-02	565	143	3.95	1.24	3661	330	11.09	-3.86	-3.35



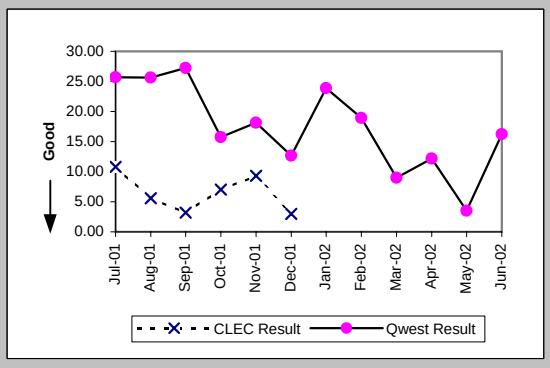
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	6	9.33	4.68	326	24	13.58	-0.33	-1.2
Aug-01	10	1	10.00		301	26	11.58	-0.06	-1.04
Sep-01	59	12	4.92	3.58	730	109	6.70	-0.45	-1.28
Oct-01	44	7	6.29	7.61	361	43	8.40	-0.52	-1.32
Nov-01	14	4	3.50	4.73	185	43	4.30	-0.25	-1.15
Dec-01	26	5	5.20	3.27	341	24	14.21	-0.55	-1.34
Jan-02	19	8	2.38	2.00	318	34	9.35	-1.35	-1.82
Feb-02	20	5	4.00	2.83	261	49	5.33	-0.43	-1.26
Mar-02	6	2	3.00	2.83	395	42	9.40	-0.75	-1.46
Apr-02	26	4	6.50	4.20	273	43	6.35	0.25	-0.85
May-02	10	2	5.00	4.24	213	28	7.61	-0.37	-1.22
Jun-02	4	2	2.00	0.00	1390	43	32.33	-1.4	-1.85



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

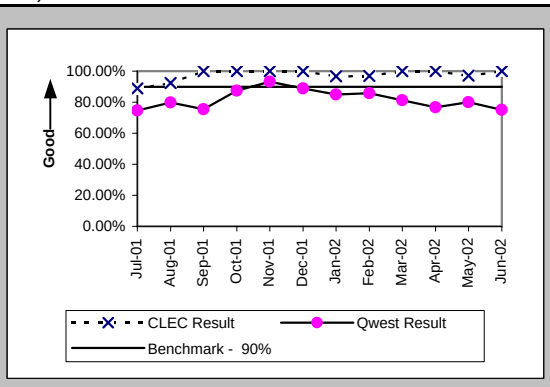
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	54	5	10.80	8.87	539	21	25.67	-0.93	-1.56
Aug-01	50	9	5.56	3.28	615	24	25.62	-2.22	-2.35
Sep-01	19	6	3.17	2.79	354	13	27.23	-1.7	-2.03
Oct-01	14	2	7.00	7.07	236	15	15.73	-0.61	-1.37
Nov-01	28	3	9.33	13.58	290	16	18.12	-0.78	-1.48
Dec-01	3	1	3.00		114	9	12.67	-0.79	-1.48
Jan-02					382	16	23.88		
Feb-02					341	18	18.94		
Mar-02					27	3	9.00		
Apr-02					61	5	12.20		
May-02					42	12	3.50		
Jun-02					65	4	16.25		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

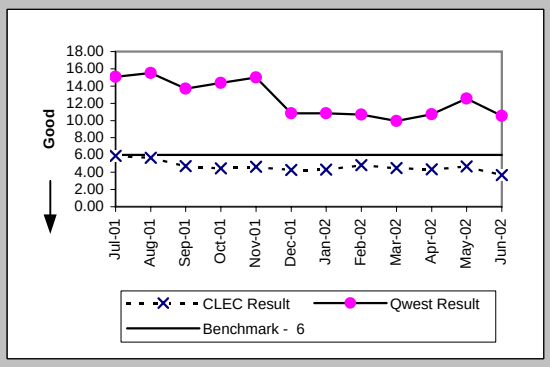
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	24	27	88.89%	31.43%	41	55	74.55%	-1.4	-1.85
Aug-01	49	53	92.45%	26.42%	87	109	79.82%	-1.88	-2.14
Sep-01	29	29	100.00%	0.00%	49	65	75.38%	-2.56	-2.56
Oct-01	31	31	100.00%	0.00%	62	71	87.32%	-1.77	-2.08
Nov-01	26	26	100.00%	0.00%	97	104	93.27%	-1.23	-1.74
Dec-01	32	32	100.00%	0.00%	32	36	88.89%	-1.46	-1.88
Jan-02	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84
Feb-02	31	32	96.88%	17.40%	48	56	85.71%	-1.44	-1.88
Mar-02	31	31	100.00%	0.00%	56	69	81.16%	-2.23	-2.35
Apr-02	29	29	100.00%	0.00%	43	56	76.79%	-2.4	-2.46
May-02	34	35	97.14%	16.66%	48	60	80.00%	-2.01	-2.23
Jun-02	30	30	100.00%	0.00%	21	28	75.00%	-2.2	-2.34



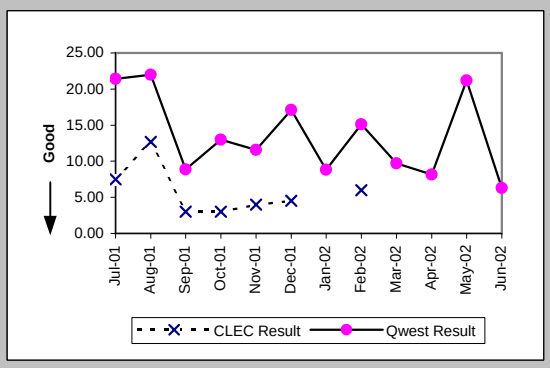
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	118	20	5.90	3.75	890	59	15.08	-1.58	-1.96
Aug-01	261	46	5.67	4.78	1333	86	15.50	-4.13	-3.51
Sep-01	104	22	4.73	0.70	944	69	13.68	-2.77	-2.68
Oct-01	125	28	4.46	1.14	1107	77	14.38	-2.77	-2.68
Nov-01	121	26	4.65	3.15	1620	108	15.00	-4.38	-3.66
Dec-01	124	29	4.28	1.56	466	43	10.84	-1.57	-1.96
Jan-02	86	20	4.30	1.66	498	46	10.83	-3.22	-2.96
Feb-02	92	19	4.84	2.48	620	58	10.69	-2.31	-2.41
Mar-02	130	29	4.48	0.74	745	75	9.93	-2.73	-2.66
Apr-02	117	27	4.33	0.88	644	60	10.73	-2.87	-2.75
May-02	163	35	4.66	5.40	778	62	12.55	-2.43	-2.48
Jun-02	107	29	3.69	1.04	306	29	10.55	-2.72	-2.65



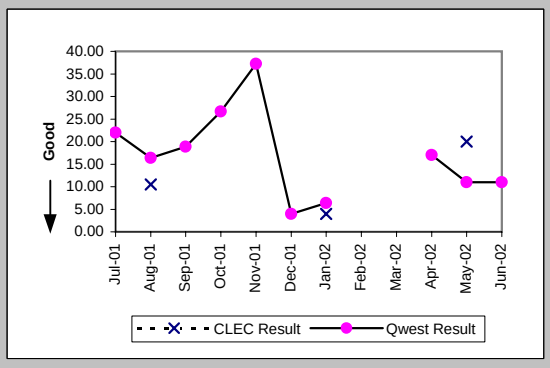
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	30	4	7.50	2.52	150	7	21.43	-0.75	-1.45
Aug-01	38	3	12.67	11.72	132	6	22.00	-0.75	-1.46
Sep-01	3	1	3.00		71	8	8.88	-0.73	-1.44
Oct-01	3	1	3.00		65	5	13.00	-0.9	-1.55
Nov-01	20	5	4.00	5.96	81	7	11.57	-0.8	-1.49
Dec-01	9	2	4.50	0.71	154	9	17.11	-0.5	-1.31
Jan-02					44	5	8.80		
Feb-02	12	2	6.00	4.24	121	8	15.12	-0.86	-1.52
Mar-02					136	14	9.71		
Apr-02					114	14	8.14		
May-02					233	11	21.18		
Jun-02					44	7	6.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

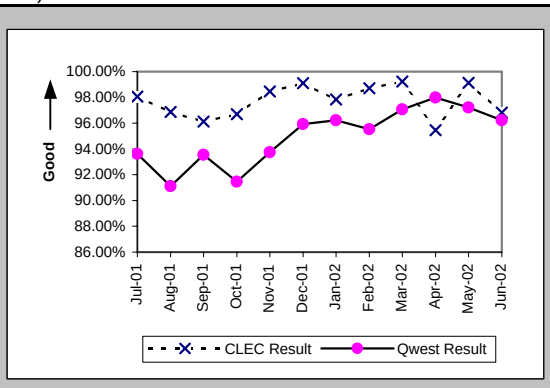
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					264	12	22.00		
Aug-01	21	2	10.50	2.12	360	22	16.36	-0.71	-1.43
Sep-01					226	12	18.83		
Oct-01					240	9	26.67		
Nov-01					186	5	37.20		
Dec-01					4	1	4.00		
Jan-02	4	1	4.00		32	5	6.40	-0.31	-1.19
Feb-02									
Mar-02									
Apr-02					17	1	17.00		
May-02	40	2	20.00	14.14	11	1	11.00		
Jun-02					11	1	11.00		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

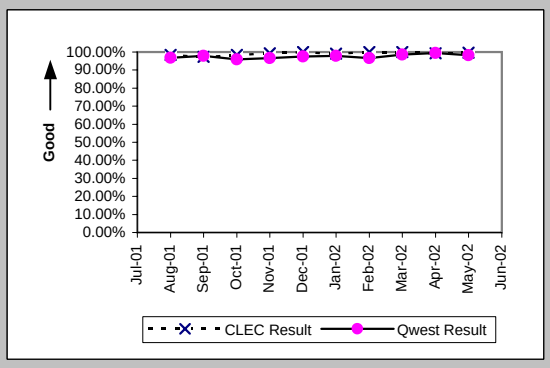
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	254	259	98.07%	13.76%	544	581	93.63%	-2.43	-2.48
Aug-01	310	320	96.88%	17.40%	421	462	91.13%	-2.78	-2.69
Sep-01	323	336	96.13%	19.29%	479	512	93.55%	-1.49	-1.91
Oct-01	293	303	96.70%	17.86%	503	550	91.45%	-2.62	-2.59
Nov-01	254	258	98.45%	12.35%	480	512	93.75%	-2.54	-2.55
Dec-01	220	222	99.10%	9.45%	400	417	95.92%	-1.93	-2.18
Jan-02	226	231	97.84%	14.55%	408	424	96.23%	-1.03	-1.63
Feb-02	230	233	98.71%	11.27%	450	471	95.54%	-1.92	-2.17
Mar-02	261	263	99.24%	8.69%	499	514	97.08%	-1.69	-2.03
Apr-02	252	264	95.45%	20.83%	489	499	98.00%	1.92	0.17
May-02	231	233	99.14%	9.23%	453	466	97.21%	-1.46	-1.89
Jun-02	213	220	96.82%	17.55%	408	424	96.23%	-0.37	-1.23



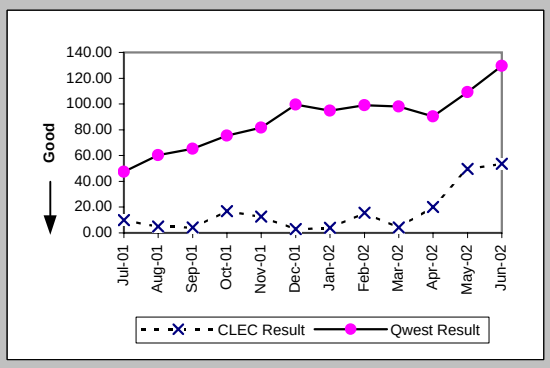
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	315	320	98.44%	12.40%	447	462	96.75%	-1.31	-1.79
Sep-01	327	336	97.32%	16.15%	501	512	97.85%	0.49	-0.7
Oct-01	298	303	98.35%	12.74%	528	550	96.00%	-1.68	-2.02
Nov-01	256	258	99.22%	8.77%	495	512	96.68%	-1.86	-2.13
Dec-01	222	222	100.00%	0.00%	407	417	97.60%	-1.89	-2.15
Jan-02	229	231	99.13%	9.26%	415	424	97.88%	-1.07	-1.65
Feb-02	233	233	100.00%	0.00%	455	471	96.60%	-2.34	-2.42
Mar-02	263	263	100.00%	0.00%	507	514	98.64%	-1.55	-1.94
Apr-02	262	264	99.24%	8.67%	496	499	99.40%	0.21	-0.87
May-02	232	233	99.57%	6.54%	458	466	98.28%	-1.24	-1.75
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

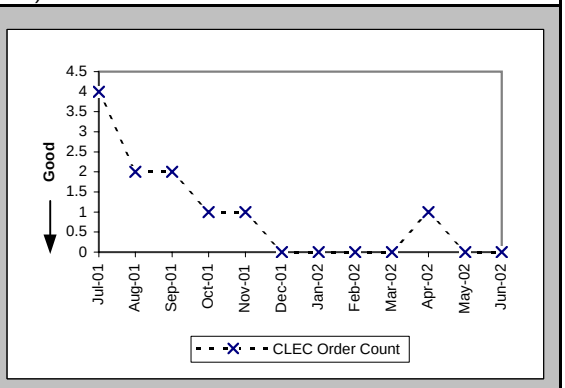
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	50	5	10.00	9.41	4365	92	47.45	-1.31	-1.8
Aug-01	10	2	5.00	7.07	5011	83	60.37	-1.11	-1.68
Sep-01	21	5	4.20	4.27	5286	81	65.26	-1.78	-2.08
Oct-01	17	1	17.00		5668	75	75.57	-0.68	-1.41
Nov-01	38	3	12.67	5.86	6126	75	81.68	-1.26	-1.77
Dec-01	3	1	3.00		6572	66	99.58	-0.92	-1.56
Jan-02	4	1	4.00		5027	53	94.85	-0.84	-1.51
Feb-02	63	4	15.75	8.96	5845	59	99.07	-1.47	-1.89
Mar-02	34	8	4.25	4.13	6568	67	98.03	-2.19	-2.33
Apr-02	200	10	20.00	9.76	7132	79	90.28	-1.82	-2.11
May-02	248	5	49.60	4.67	8838	81	109.11	-1.12	-1.68
Jun-02	375	7	53.57	27.64	8808	68	129.53	-1.47	-1.89



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

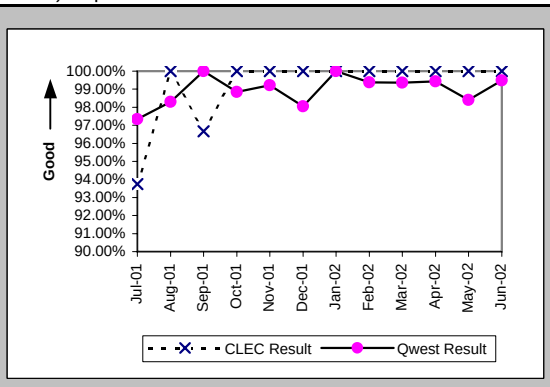
Date	CLEC Order Count
Jul-01	4
Aug-01	2
Sep-01	2
Oct-01	1
Nov-01	1
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

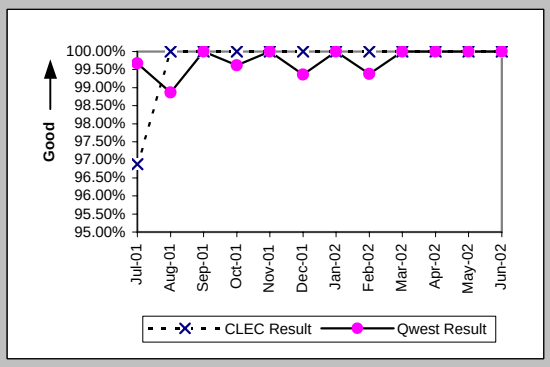
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	30	32	93.75%	24.21%	292	300	97.33%	1.03	-0.37
Aug-01	21	21	100.00%	0.00%	347	353	98.30%	-0.59	-1.36
Sep-01	29	30	96.67%	17.95%	244	244	100.00%	N/A	0.03
Oct-01	23	23	100.00%	0.00%	258	261	98.85%	-0.5	-1.3
Nov-01	13	13	100.00%	0.00%	256	258	99.22%	-0.31	-1.19
Dec-01	12	12	100.00%	0.00%	151	154	98.05%	-0.47	-1.29
Jan-02	10	10	100.00%	0.00%	164	164	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	158	159	99.37%	-0.19	-1.12
Mar-02	18	18	100.00%	0.00%	157	158	99.37%	-0.32	-1.2
Apr-02	27	27	100.00%	0.00%	177	178	99.44%	-0.36	-1.22
May-02	24	24	100.00%	0.00%	184	187	98.40%	-0.59	-1.36
Jun-02	31	31	100.00%	0.00%	193	194	99.48%	-0.37	-1.23



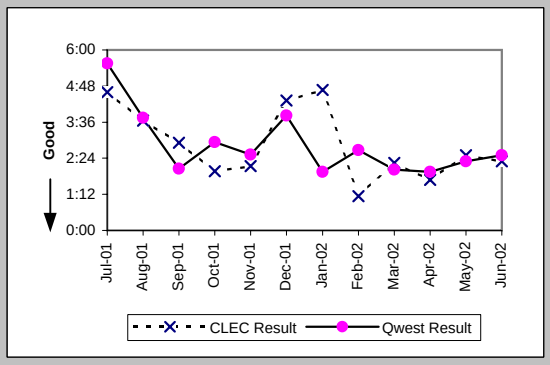
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	31	32	96.88%	17.40%	301	302	99.67%	1.35	-0.18
Aug-01	21	21	100.00%	0.00%	349	353	98.87%	-0.48	-1.29
Sep-01	30	30	100.00%	0.00%	244	244	100.00%	N/A	N/A
Oct-01	23	23	100.00%	0.00%	260	261	99.62%	-0.29	-1.17
Nov-01	13	13	100.00%	0.00%	260	260	100.00%	N/A	N/A
Dec-01	12	12	100.00%	0.00%	155	156	99.36%	-0.27	-1.16
Jan-02	10	10	100.00%	0.00%	165	165	100.00%	N/A	N/A
Feb-02	6	6	100.00%	0.00%	159	160	99.38%	-0.19	-1.12
Mar-02	19	19	100.00%	0.00%	158	158	100.00%	N/A	N/A
Apr-02	27	27	100.00%	0.00%	179	179	100.00%	N/A	N/A
May-02	24	24	100.00%	0.00%	187	187	100.00%	N/A	N/A
Jun-02	32	32	100.00%	0.00%	195	195	100.00%	N/A	N/A



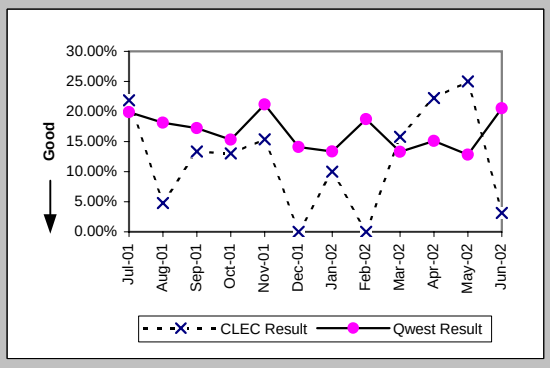
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	147:00	32	4:36	12:47	1676:03	302	5:33	-0.14	-1.09
Aug-01	76:31	21	3:39	5:02	1324:54	353	3:45	-0.04	-1.02
Sep-01	87:24	30	2:55	4:47	500:06	244	2:03	1.5	-0.09
Oct-01	45:07	23	1:58	2:45	764:50	261	2:56	-0.46	-1.28
Nov-01	27:50	13	2:08	2:14	653:05	260	2:31	-0.28	-1.17
Dec-01	51:51	12	4:19	3:52	596:35	156	3:49	0.52	-0.68
Jan-02	46:39	10	4:40	5:22	321:33	165	1:57	2.41	0.46
Feb-02	6:46	6	1:08	1:40	427:26	160	2:40	-0.59	-1.36
Mar-02	42:51	19	2:15	2:08	317:22	158	2:01	0.44	-0.73
Apr-02	45:30	27	1:41	1:34	349:16	179	1:57	-0.44	-1.27
May-02	59:58	24	2:30	2:10	429:12	187	2:18	0.41	-0.75
Jun-02	73:45	32	2:18	2:26	487:15	195	2:30	-0.21	-1.13



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

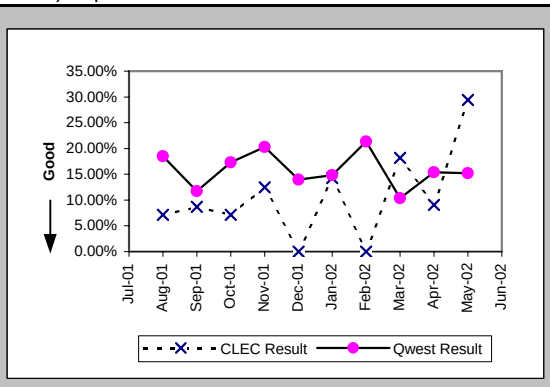
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	32	21.88%	41.34%	60	302	19.87%	0.29	-0.82
Aug-01	1	21	4.76%	21.30%	64	353	18.13%	-1.54	-1.94
Sep-01	4	30	13.33%	33.99%	42	244	17.21%	-0.53	-1.32
Oct-01	3	23	13.04%	33.68%	40	261	15.33%	-0.29	-1.18
Nov-01	2	13	15.38%	36.08%	55	260	21.15%	-0.5	-1.3
Dec-01	0	12	0.00%	0.00%	22	156	14.10%	-1.35	-1.82
Jan-02	1	10	10.00%	30.00%	22	165	13.33%	-0.3	-1.18
Feb-02	0	6	0.00%	0.00%	30	160	18.75%	-1.16	-1.7
Mar-02	3	19	15.79%	36.46%	21	158	13.29%	0.33	-0.8
Apr-02	6	27	22.22%	41.57%	27	179	15.08%	0.92	-0.44
May-02	6	24	25.00%	43.30%	24	187	12.83%	1.51	-0.08
Jun-02	1	32	3.13%	17.40%	40	195	20.51%	-2.26	-2.37



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

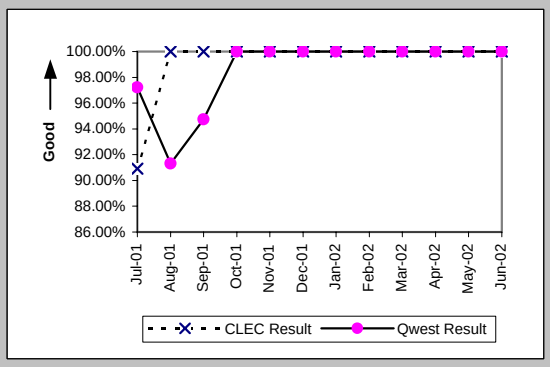
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	14	7.14%	25.75%	27	146	18.49%	-1.04	-1.64
Sep-01	2	23	8.70%	28.18%	11	94	11.70%	-0.4	-1.24
Oct-01	1	14	7.14%	25.75%	23	133	17.29%	-0.96	-1.58
Nov-01	1	8	12.50%	33.07%	27	133	20.30%	-0.53	-1.32
Dec-01	0	9	0.00%	0.00%	12	86	13.95%	-1.15	-1.7
Jan-02	1	7	14.29%	34.99%	12	81	14.81%	-0.04	-1.02
Feb-02	0	3	0.00%	0.00%	22	103	21.36%	-0.89	-1.54
Mar-02	2	11	18.18%	38.57%	8	77	10.39%	0.72	-0.56
Apr-02	1	11	9.09%	28.75%	14	91	15.38%	-0.55	-1.33
May-02	5	17	29.41%	45.56%	14	92	15.22%	1.34	-0.19
Jun-02									



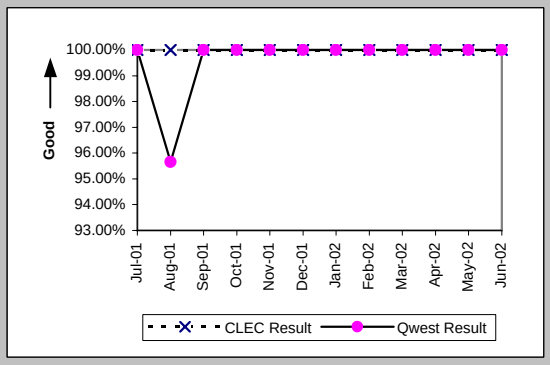
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	11	90.91%	28.75%	35	36	97.22%	0.7	-0.57
Aug-01	6	6	100.00%	0.00%	21	23	91.30%	-0.67	-1.41
Sep-01	5	5	100.00%	0.00%	18	19	94.74%	-0.47	-1.29
Oct-01	7	7	100.00%	0.00%	48	48	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	18	18	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02	9	9	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	8	8	100.00%	0.00%	31	31	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	16	16	100.00%	N/A	N/A



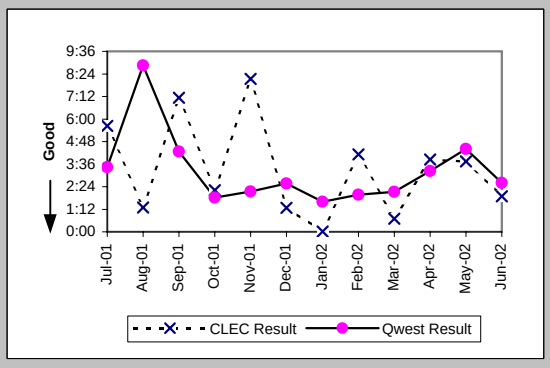
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	11	100.00%	0.00%	36	36	100.00%	N/A	N/A
Aug-01	6	6	100.00%	0.00%	22	23	95.65%	-0.47	-1.28
Sep-01	5	5	100.00%	0.00%	19	19	100.00%	N/A	N/A
Oct-01	7	7	100.00%	0.00%	48	48	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	18	18	100.00%	N/A	N/A
Dec-01	3	3	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02	9	9	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	8	8	100.00%	0.00%	31	31	100.00%	N/A	N/A
May-02	8	8	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	7	7	100.00%	0.00%	16	16	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

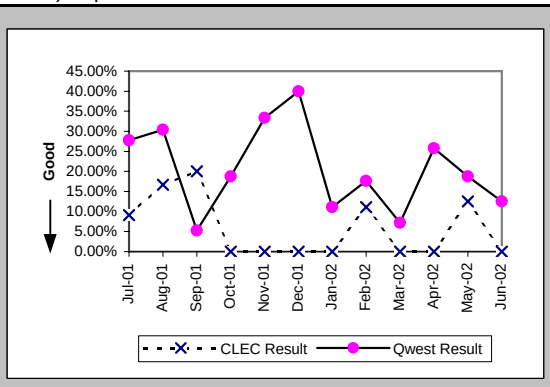
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	61:59	11	5:38	8:35	123:27	36	3:26	0.95	-0.42
Aug-01	7:46	6	1:18	2:12	203:44	23	8:51	-1.03	-1.63
Sep-01	35:40	5	7:08	4:58	81:07	19	4:16	0.76	-0.54
Oct-01	15:31	7	2:13	3:07	87:33	48	1:49	0.72	-0.56
Nov-01	24:25	3	8:08	7:11	38:43	18	2:09	2.33	0.41
Dec-01	3:50	3	1:17	1:55	25:41	10	2:34	-1.26	-1.77
Jan-02	0:03	3	0:01	0:00	28:48	18	1:36	-1.28	-1.78
Feb-02	37:01	9	4:07	3:05	33:22	17	1:58	1.55	-0.05
Mar-02	2:06	3	0:42	1:10	29:55	14	2:08	-1	-1.61
Apr-02	30:50	8	3:51	2:28	100:20	31	3:14	0.47	-0.72
May-02	29:56	8	3:45	4:58	70:37	16	4:25	-0.24	-1.15
Jun-02	13:12	7	1:53	1:33	41:34	16	2:36	-0.46	-1.28



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

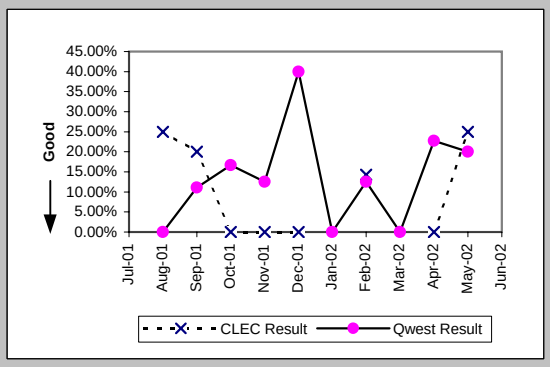
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	11	9.09%	28.75%	10	36	27.78%	-1.21	-1.74
Aug-01	1	6	16.67%	37.27%	7	23	30.43%	-0.65	-1.4
Sep-01	1	5	20.00%	40.00%	1	19	5.26%	0.8	-0.51
Oct-01	0	7	0.00%	0.00%	9	48	18.75%	-1.19	-1.72
Nov-01	0	3	0.00%	0.00%	6	18	33.33%	-1.13	-1.69
Dec-01	0	3	0.00%	0.00%	4	10	40.00%	-1.24	-1.75
Jan-02	0	3	0.00%	0.00%	2	18	11.11%	-0.57	-1.34
Feb-02	1	9	11.11%	31.43%	3	17	17.65%	-0.42	-1.25
Mar-02	0	3	0.00%	0.00%	1	14	7.14%	-0.44	-1.27
Apr-02	0	8	0.00%	0.00%	8	31	25.81%	-1.49	-1.9
May-02	1	8	12.50%	33.07%	3	16	18.75%	-0.37	-1.22
Jun-02	0	7	0.00%	0.00%	2	16	12.50%	-0.83	-1.51



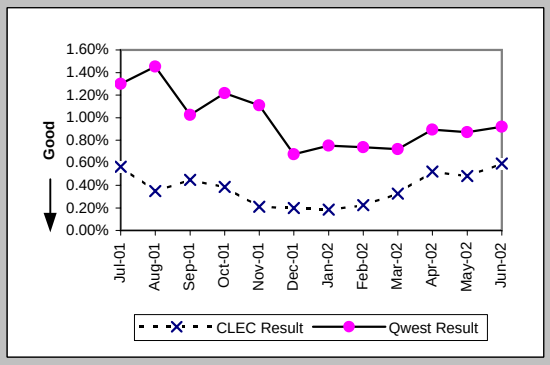
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	4	25.00%	43.30%	0	10	0.00%	N/A	-0.33
Sep-01	1	5	20.00%	40.00%	1	9	11.11%	0.32	-0.81
Oct-01	0	2	0.00%	0.00%	4	24	16.67%	-0.61	-1.37
Nov-01	0	2	0.00%	0.00%	1	8	12.50%	-0.48	-1.29
Dec-01	0	1	0.00%	0.00%	2	5	40.00%	-0.75	-1.45
Jan-02					0	6	0.00%		
Feb-02	1	7	14.29%	34.99%	1	8	12.50%	-0.01	-1
Mar-02					0	10	0.00%		
Apr-02	0	5	0.00%	0.00%	5	22	22.73%	-1.09	-1.67
May-02	1	4	25.00%	43.30%	2	10	20.00%	0.1	-0.94
Jun-02									



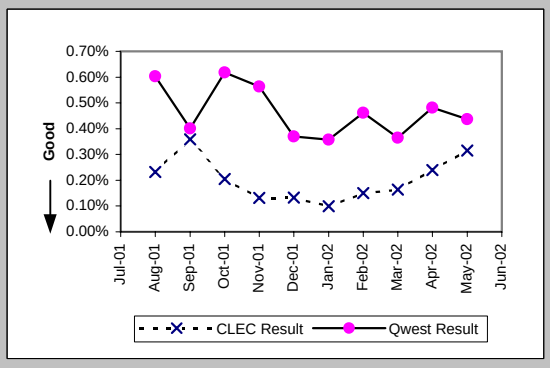
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	43	7623	0.56%	7.49%	338	25993	1.30%	-4.99	-4.03
Aug-01	27	7748	0.35%	5.89%	376	25874	1.45%	-7.13	-5.33
Sep-01	35	7819	0.45%	6.68%	263	25682	1.02%	-4.43	-3.69
Oct-01	30	7798	0.38%	6.19%	309	25375	1.22%	-5.87	-4.57
Nov-01	16	7606	0.21%	4.58%	278	25035	1.11%	-6.56	-4.99
Dec-01	15	7503	0.20%	4.47%	166	24571	0.68%	-4.4	-3.68
Jan-02	13	7083	0.18%	4.28%	183	24299	0.75%	-4.88	-3.97
Feb-02	15	6683	0.22%	4.73%	177	24014	0.74%	-4.33	-3.63
Mar-02	22	6727	0.33%	5.71%	172	23853	0.72%	-3.37	-3.05
Apr-02	35	6688	0.52%	7.22%	210	23494	0.89%	-2.84	-2.73
May-02	32	6649	0.48%	6.92%	203	23315	0.87%	-3.01	-2.83
Jun-02	39	6575	0.59%	7.68%	211	22962	0.92%	-2.44	-2.48



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

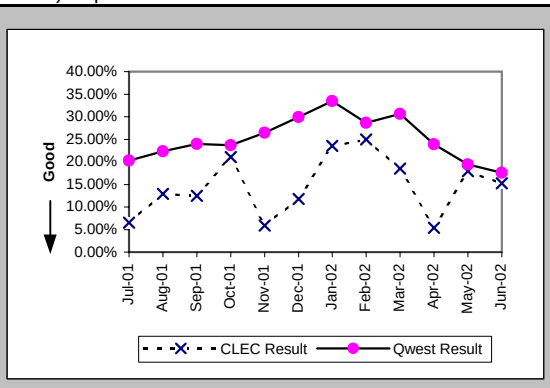
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	18	7748	0.23%	4.81%	156	25874	0.60%	-3.7	-3.25
Sep-01	28	7819	0.36%	5.97%	103	25682	0.40%	-0.53	-1.32
Oct-01	16	7798	0.21%	4.53%	157	25375	0.62%	-4.07	-3.48
Nov-01	10	7606	0.13%	3.62%	141	25035	0.56%	-4.41	-3.68
Dec-01	10	7503	0.13%	3.65%	91	24571	0.37%	-2.96	-2.8
Jan-02	7	7083	0.10%	3.14%	87	24299	0.36%	-3.21	-2.95
Feb-02	10	6683	0.15%	3.87%	111	24014	0.46%	-3.33	-3.03
Mar-02	11	6727	0.16%	4.04%	87	23853	0.36%	-2.42	-2.47
Apr-02	16	6688	0.24%	4.89%	113	23494	0.48%	-2.52	-2.53
May-02	21	6649	0.32%	5.61%	102	23315	0.44%	-1.33	-1.81
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

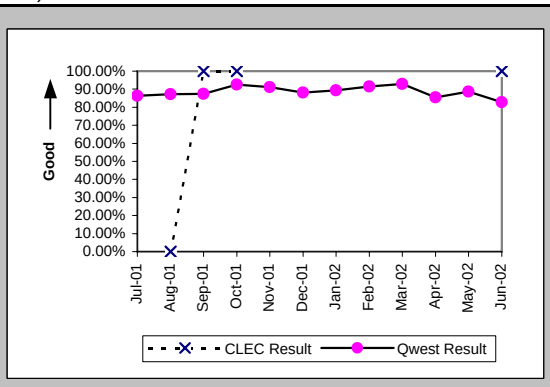
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	46	6.52%	24.69%	86	424	20.28%	-2.2	-2.34
Aug-01	4	31	12.90%	33.52%	108	484	22.31%	-1.22	-1.74
Sep-01	5	40	12.50%	33.07%	83	346	23.99%	-1.61	-1.98
Oct-01	8	38	21.05%	40.77%	96	405	23.70%	-0.37	-1.22
Nov-01	1	17	5.88%	23.53%	100	378	26.46%	-1.88	-2.14
Dec-01	2	17	11.76%	32.22%	71	237	29.96%	-1.58	-1.96
Jan-02	4	17	23.53%	42.42%	92	275	33.45%	-0.84	-1.51
Feb-02	5	20	25.00%	43.30%	71	248	28.63%	-0.35	-1.21
Mar-02	5	27	18.52%	38.84%	76	248	30.65%	-1.3	-1.79
Apr-02	2	37	5.41%	22.61%	66	276	23.91%	-2.48	-2.51
May-02	7	39	17.95%	38.38%	49	252	19.44%	-0.22	-1.13
Jun-02	7	46	15.22%	35.92%	45	256	17.58%	-0.39	-1.24



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

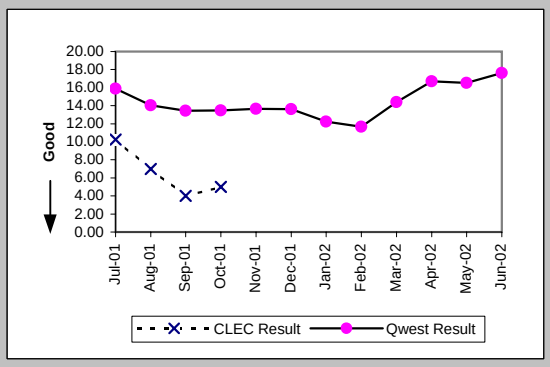
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					333	386	86.27%		
Aug-01	0	1	0.00%	0.00%	423	485	87.22%	1.53	-0.07
Sep-01	1	1	100.00%	0.00%	409	468	87.39%	-0.38	-1.23
Oct-01	1	1	100.00%	0.00%	492	532	92.48%	-0.28	-1.17
Nov-01					453	497	91.15%		
Dec-01					390	443	88.04%		
Jan-02					490	548	89.42%		
Feb-02					406	444	91.44%		
Mar-02					406	437	92.91%		
Apr-02					401	469	85.50%		
May-02					573	646	88.70%		
Jun-02	1	1	100.00%	0.00%	357	431	82.83%	-0.45	-1.28



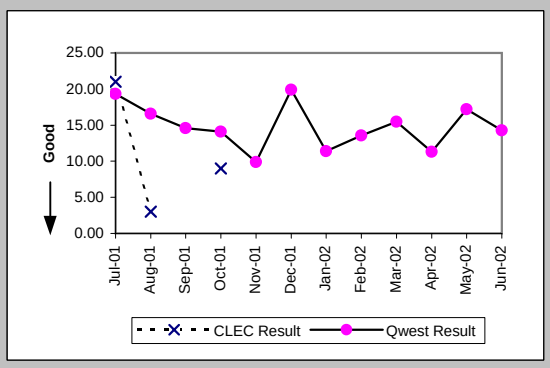
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	41	4	10.25	10.50	8144	513	15.88	-0.56	-1.34
Aug-01	7	1	7.00		8170	582	14.04	-0.46	-1.28
Sep-01	4	1	4.00		7741	576	13.44	-0.67	-1.4
Oct-01	5	1	5.00		10248	761	13.47	-0.67	-1.41
Nov-01					8181	600	13.64		
Dec-01					7156	525	13.63		
Jan-02					8528	696	12.25		
Feb-02					6108	524	11.66		
Mar-02					7589	527	14.40		
Apr-02					9322	558	16.71		
May-02					13598	823	16.52		
Jun-02					10487	595	17.63		



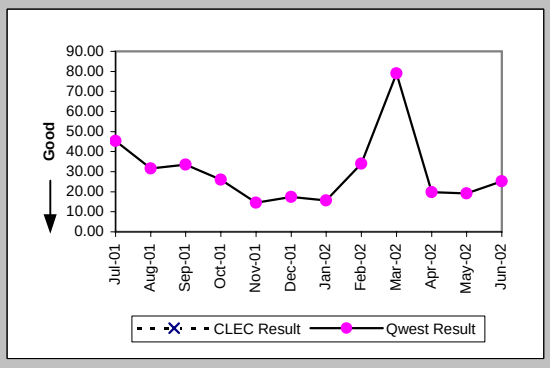
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	1	21.00		1564	81	19.31	0.5	-0.69
Aug-01	6	2	3.00	1.41	1460	88	16.59	-0.87	-1.53
Sep-01					1151	79	14.57		
Oct-01	9	1	9.00		1397	99	14.11	-0.31	-1.19
Nov-01					2109	213	9.90		
Dec-01					1692	85	19.91		
Jan-02					935	82	11.40		
Feb-02					720	53	13.58		
Mar-02					974	63	15.46		
Apr-02					915	81	11.30		
May-02					2079	121	17.18		
Jun-02					1769	124	14.27		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

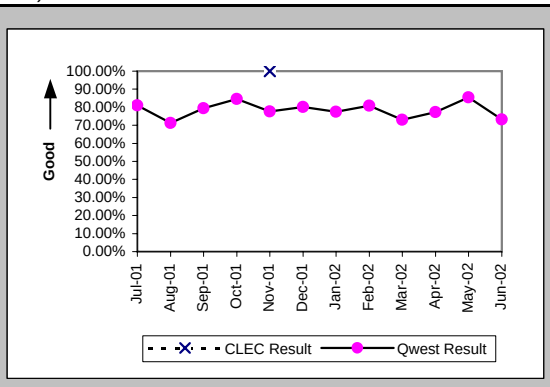
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1177	26	45.27		
Aug-01					568	18	31.56		
Sep-01					638	19	33.58		
Oct-01					338	13	26.00		
Nov-01					219	15	14.60		
Dec-01					191	11	17.36		
Jan-02					235	15	15.67		
Feb-02					34	1	34.00		
Mar-02					79	1	79.00		
Apr-02					79	4	19.75		
May-02					134	7	19.14		
Jun-02					151	6	25.17		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

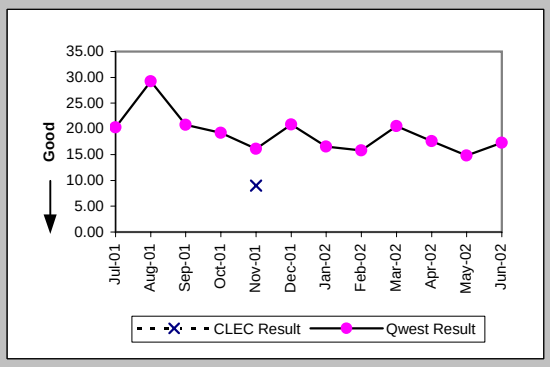
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					162	200	81.00%		
Aug-01					169	237	71.31%		
Sep-01					151	190	79.47%		
Oct-01					197	233	84.55%		
Nov-01	1	1	100.00%	0.00%	194	250	77.60%	-0.54	-1.33
Dec-01					169	211	80.09%		
Jan-02					145	187	77.54%		
Feb-02					143	177	80.79%		
Mar-02					163	223	73.09%		
Apr-02					207	268	77.24%		
May-02					345	404	85.40%		
Jun-02					203	277	73.29%		



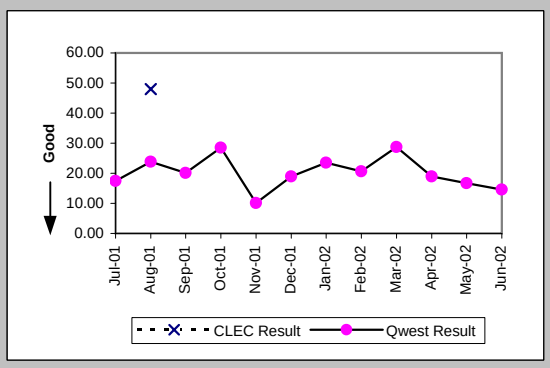
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5966	294	20.29		
Aug-01					10431	357	29.22		
Sep-01					5058	243	20.81		
Oct-01					5571	290	19.21		
Nov-01	9	1	9.00		4963	308	16.11	-0.44	-1.27
Dec-01					9048	434	20.85		
Jan-02					4441	268	16.57		
Feb-02					3626	229	15.83		
Mar-02					5901	287	20.56		
Apr-02					6038	343	17.60		
May-02					7585	512	14.81		
Jun-02					6156	355	17.34		



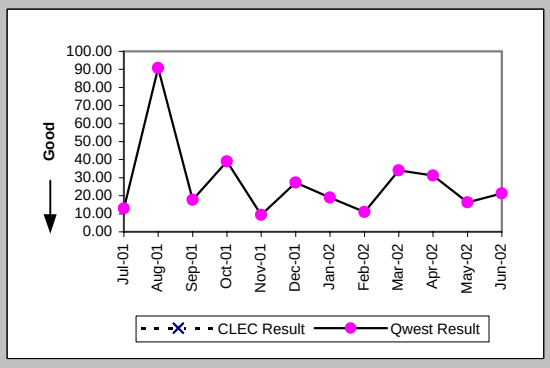
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1275	73	17.47		
Aug-01	48	1	48.00		2502	105	23.83	1.03	-0.38
Sep-01					1083	54	20.06		
Oct-01					1742	61	28.56		
Nov-01					1164	115	10.12		
Dec-01					1341	71	18.89		
Jan-02					1128	48	23.50		
Feb-02					867	42	20.64		
Mar-02					2273	79	28.77		
Apr-02					1440	76	18.95		
May-02					1590	95	16.74		
Jun-02					1542	106	14.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

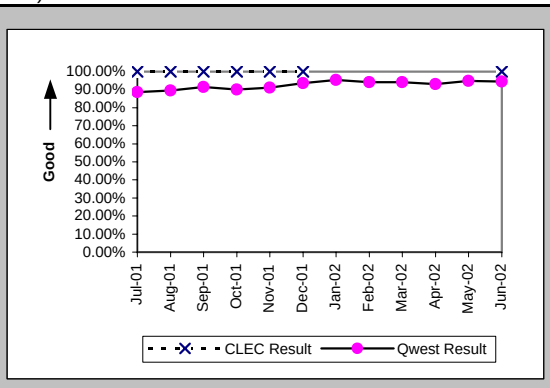
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					129	10	12.90		
Aug-01					2449	27	90.70		
Sep-01					230	13	17.69		
Oct-01					156	4	39.00		
Nov-01					121	13	9.31		
Dec-01					245	9	27.22		
Jan-02					265	14	18.93		
Feb-02					22	2	11.00		
Mar-02					136	4	34.00		
Apr-02					125	4	31.25		
May-02					82	5	16.40		
Jun-02					64	3	21.33		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

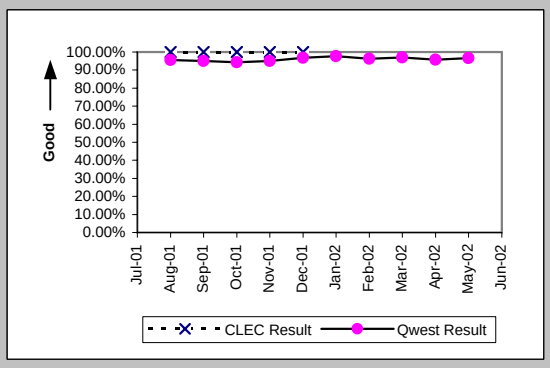
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	7	100.00%	0.00%	831	938	88.59%	-0.95	-1.58
Aug-01	4	4	100.00%	0.00%	820	916	89.52%	-0.68	-1.42
Sep-01	3	3	100.00%	0.00%	857	936	91.56%	-0.53	-1.32
Oct-01	2	2	100.00%	0.00%	880	977	90.07%	-0.47	-1.29
Nov-01	2	2	100.00%	0.00%	950	1043	91.08%	-0.44	-1.27
Dec-01	1	1	100.00%	0.00%	973	1040	93.56%	-0.26	-1.16
Jan-02					983	1031	95.34%		
Feb-02					827	878	94.19%		
Mar-02					763	811	94.08%		
Apr-02					820	881	93.08%		
May-02					1085	1144	94.84%		
Jun-02	1	1	100.00%	0.00%	1111	1176	94.47%	-0.24	-1.15



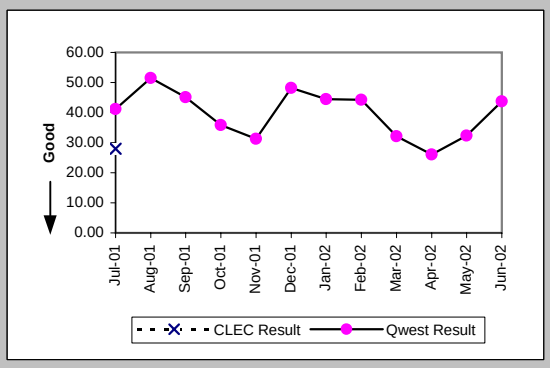
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	4	100.00%	0.00%	875	916	95.52%	-0.43	-1.26
Sep-01	3	3	100.00%	0.00%	890	936	95.09%	-0.39	-1.24
Oct-01	2	2	100.00%	0.00%	922	977	94.37%	-0.35	-1.21
Nov-01	2	2	100.00%	0.00%	991	1043	95.01%	-0.32	-1.2
Dec-01	1	1	100.00%	0.00%	1007	1040	96.83%	-0.18	-1.11
Jan-02					1007	1031	97.67%		
Feb-02					846	878	96.36%		
Mar-02					787	811	97.04%		
Apr-02					843	881	95.69%		
May-02					1106	1144	96.68%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

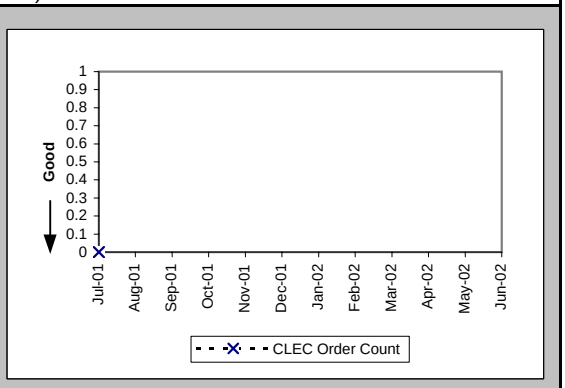
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	28	1	28.00		8393	204	41.14	-0.24	-1.15
Aug-01					7409	144	51.45		
Sep-01					6540	145	45.10		
Oct-01					4379	122	35.89		
Nov-01					5659	181	31.27		
Dec-01					4004	83	48.24		
Jan-02					4179	94	44.46		
Feb-02					4690	106	44.25		
Mar-02					4337	135	32.13		
Apr-02					6083	233	26.11		
May-02					8560	265	32.30		
Jun-02					10222	234	43.68		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

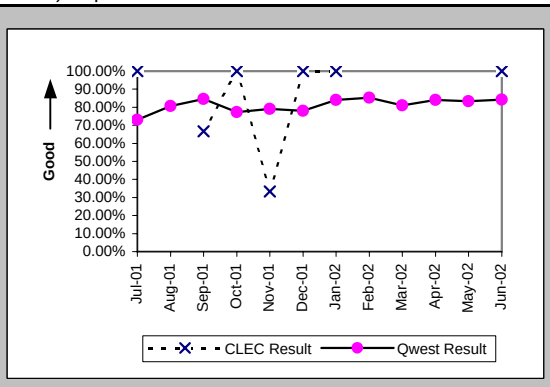
Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

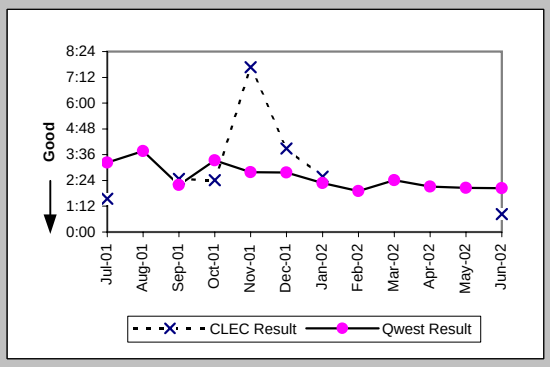
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	438	600	73.00%	-0.61	-1.37
Aug-01					516	640	80.63%		
Sep-01	2	3	66.67%	47.14%	416	492	84.55%	0.73	-0.56
Oct-01	1	1	100.00%	0.00%	431	558	77.24%	-0.54	-1.33
Nov-01	1	3	33.33%	47.14%	414	523	79.16%	1.57	-0.05
Dec-01	1	1	100.00%	0.00%	355	455	78.02%	-0.53	-1.32
Jan-02	2	2	100.00%	0.00%	395	470	84.04%	-0.61	-1.37
Feb-02					349	409	85.33%		
Mar-02					364	449	81.07%		
Apr-02					456	543	83.98%		
May-02					377	452	83.41%		
Jun-02	2	2	100.00%	0.00%	456	542	84.13%	-0.61	-1.37



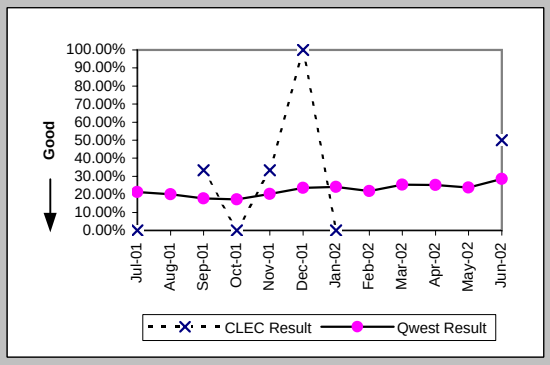
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1:33	1	1:33		1943:44	600	3:14	-0.36	-1.22
Aug-01					2408:40	640	3:46		
Sep-01	7:25	3	2:28	1:40	1071:19	492	2:11	0.48	-0.71
Oct-01	2:25	1	2:25		1856:28	558	3:20	-0.17	-1.1
Nov-01	23:01	3	7:40	8:25	1454:53	523	2:47	1.64	0
Dec-01	3:53	1	3:53		1261:30	455	2:46	0.73	-0.56
Jan-02	5:10	2	2:35	1:12	1076:02	470	2:17	0.45	-0.73
Feb-02					777:27	409	1:54		
Mar-02					1084:30	449	2:25		
Apr-02					1151:57	543	2:07		
May-02					928:49	452	2:03		
Jun-02	1:40	2	0:50	1:09	1106:19	542	2:02	-0.68	-1.41



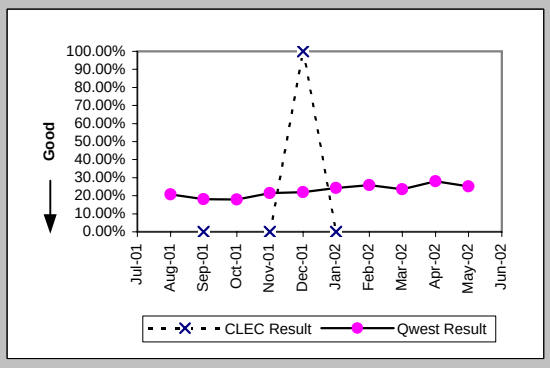
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	128	600	21.33%	-0.52	-1.32
Aug-01					128	640	20.00%		
Sep-01	1	3	33.33%	47.14%	87	492	17.68%	0.62	-0.62
Oct-01	0	1	0.00%	0.00%	96	558	17.20%	-0.46	-1.28
Nov-01	1	3	33.33%	47.14%	106	523	20.27%	0.51	-0.69
Dec-01	1	1	100.00%	0.00%	107	455	23.52%	1.19	-0.28
Jan-02	0	2	0.00%	0.00%	113	470	24.04%	-0.79	-1.48
Feb-02					89	409	21.76%		
Mar-02					114	449	25.39%		
Apr-02					137	543	25.23%		
May-02					107	452	23.67%		
Jun-02	1	2	50.00%	50.00%	155	542	28.60%	0.56	-0.66



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

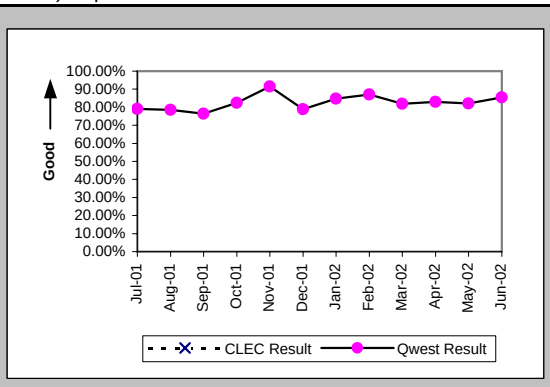
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					78	375	20.80%		
Sep-01	0	2	0.00%	0.00%	54	298	18.12%	-0.66	-1.4
Oct-01					65	364	17.86%		
Nov-01	0	2	0.00%	0.00%	74	344	21.51%	-0.74	-1.45
Dec-01	1	1	100.00%	0.00%	58	264	21.97%	1.23	-0.25
Jan-02	0	1	0.00%	0.00%	72	296	24.32%	-0.57	-1.34
Feb-02					56	216	25.93%		
Mar-02					67	285	23.51%		
Apr-02					94	336	27.98%		
May-02					76	302	25.17%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

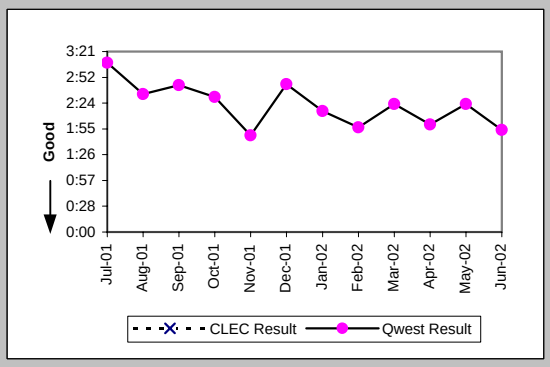
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					241	305	79.02%		
Aug-01					285	363	78.51%		
Sep-01					257	336	76.49%		
Oct-01					198	240	82.50%		
Nov-01					204	223	91.48%		
Dec-01					164	208	78.85%		
Jan-02					195	230	84.78%		
Feb-02					174	200	87.00%		
Mar-02					214	261	81.99%		
Apr-02					186	224	83.04%		
May-02					193	235	82.13%		
Jun-02					236	276	85.51%		



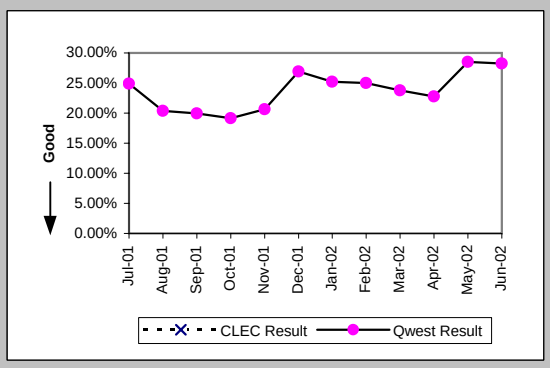
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					959:21	305	3:09		
Aug-01					933:32	363	2:34		
Sep-01					919:38	336	2:44		
Oct-01					605:22	240	2:31		
Nov-01					402:26	223	1:48		
Dec-01					573:16	208	2:45		
Jan-02					517:50	230	2:15		
Feb-02					388:23	200	1:57		
Mar-02					623:31	261	2:23		
Apr-02					449:15	224	2:00		
May-02					559:39	235	2:23		
Jun-02					522:16	276	1:54		



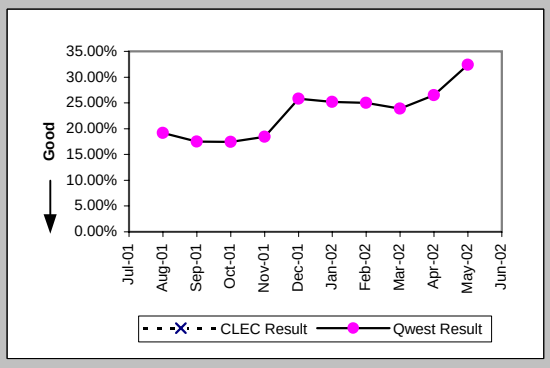
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					76	305	24.92%		
Aug-01					74	363	20.39%		
Sep-01					67	336	19.94%		
Oct-01					46	240	19.17%		
Nov-01					46	223	20.63%		
Dec-01					56	208	26.92%		
Jan-02					58	230	25.22%		
Feb-02					50	200	25.00%		
Mar-02					62	261	23.75%		
Apr-02					51	224	22.77%		
May-02					67	235	28.51%		
Jun-02					78	276	28.26%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

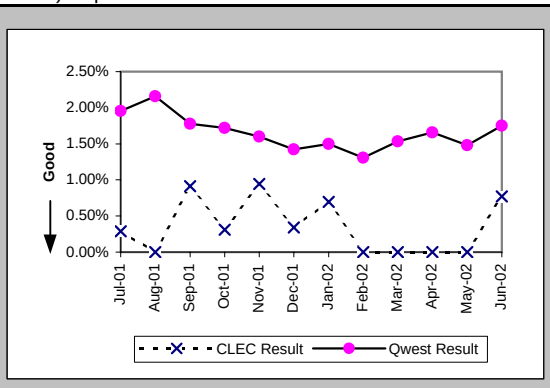
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					41	214	19.16%		
Sep-01					35	200	17.50%		
Oct-01					22	126	17.46%		
Nov-01					23	125	18.40%		
Dec-01					31	120	25.83%		
Jan-02					31	123	25.20%		
Feb-02					27	108	25.00%		
Mar-02					37	155	23.87%		
Apr-02					35	132	26.52%		
May-02					45	139	32.37%		
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

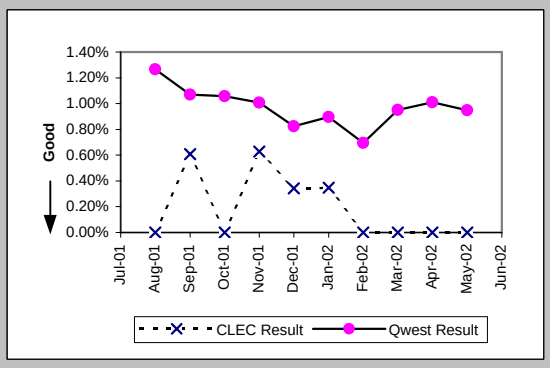
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	347	0.29%	5.36%	905	46336	1.95%	-2.23	-2.36
Aug-01	0	337	0.00%	0.00%	1003	46501	2.16%	-2.72	-2.65
Sep-01	3	329	0.91%	9.51%	828	46541	1.78%	-1.19	-1.72
Oct-01	1	323	0.31%	5.56%	798	46390	1.72%	-1.94	-2.18
Nov-01	3	318	0.94%	9.67%	746	46584	1.60%	-0.93	-1.57
Dec-01	1	292	0.34%	5.84%	663	46662	1.42%	-1.55	-1.94
Jan-02	2	287	0.70%	8.32%	700	46759	1.50%	-1.11	-1.68
Feb-02	0	284	0.00%	0.00%	609	46566	1.31%	-1.93	-2.18
Mar-02	0	276	0.00%	0.00%	710	46315	1.53%	-2.07	-2.26
Apr-02	0	271	0.00%	0.00%	767	46306	1.66%	-2.13	-2.3
May-02	0	262	0.00%	0.00%	687	46453	1.48%	-1.98	-2.2
Jun-02	2	260	0.77%	8.74%	818	46707	1.75%	-1.2	-1.73



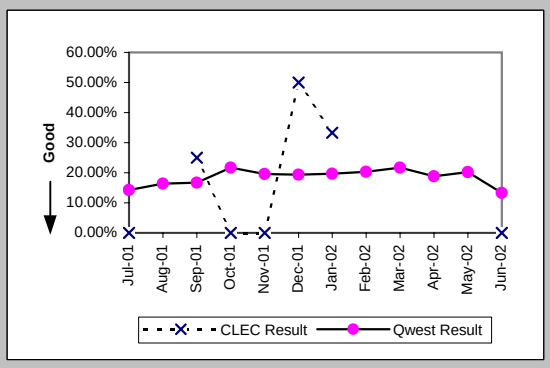
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	337	0.00%	0.00%	589	46501	1.27%	-2.07	-2.26
Sep-01	2	329	0.61%	7.77%	498	46541	1.07%	-0.81	-1.49
Oct-01	0	323	0.00%	0.00%	490	46390	1.06%	-1.85	-2.13
Nov-01	2	318	0.63%	7.91%	469	46584	1.01%	-0.67	-1.41
Dec-01	1	292	0.34%	5.84%	384	46662	0.82%	-0.91	-1.55
Jan-02	1	287	0.35%	5.89%	419	46759	0.90%	-0.98	-1.6
Feb-02	0	284	0.00%	0.00%	324	46566	0.70%	-1.41	-1.85
Mar-02	0	276	0.00%	0.00%	440	46315	0.95%	-1.62	-1.99
Apr-02	0	271	0.00%	0.00%	468	46306	1.01%	-1.66	-2.01
May-02	0	262	0.00%	0.00%	441	46453	0.95%	-1.58	-1.96
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

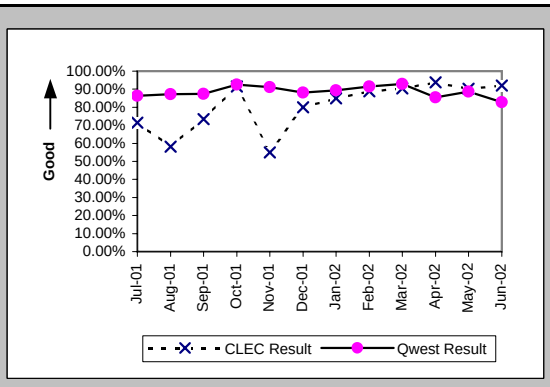
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	150	1055	14.22%	-0.41	-1.25
Aug-01					197	1200	16.42%		
Sep-01	1	4	25.00%	43.30%	166	994	16.70%	0.44	-0.73
Oct-01	0	1	0.00%	0.00%	221	1019	21.69%	-0.53	-1.32
Nov-01	0	3	0.00%	0.00%	182	928	19.61%	-0.85	-1.52
Dec-01	1	2	50.00%	50.00%	159	822	19.34%	0.86	-0.48
Jan-02	1	3	33.33%	47.14%	171	871	19.63%	0.54	-0.67
Feb-02					155	764	20.29%		
Mar-02					197	907	21.72%		
Apr-02					178	945	18.84%		
May-02					174	861	20.21%		
Jun-02	0	2	0.00%	0.00%	126	944	13.35%	-0.55	-1.34



Checklist #4 - Unbundled Loop - DS1 Capable Installation

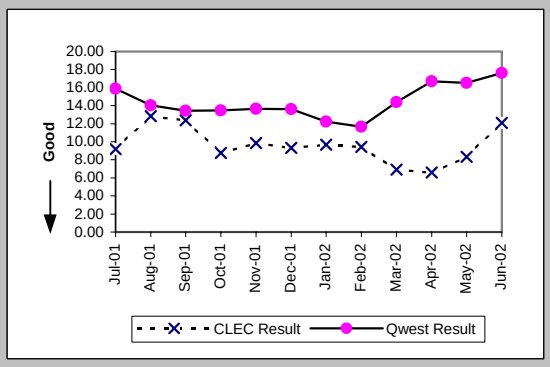
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	20	28	71.43%	45.18%	333	386	86.27%	1.97	0.2
Aug-01	25	43	58.14%	49.33%	423	485	87.22%	4.43	1.7
Sep-01	22	30	73.33%	44.22%	409	468	87.39%	2.01	0.22
Oct-01	43	47	91.49%	27.90%	492	532	92.48%	0.29	-0.82
Nov-01	11	20	55.00%	49.75%	453	497	91.15%	4.11	1.5
Dec-01	28	35	80.00%	40.00%	390	443	88.04%	1.32	-0.2
Jan-02	51	60	85.00%	35.71%	490	548	89.42%	1.02	-0.38
Feb-02	71	80	88.75%	31.60%	406	444	91.44%	0.78	-0.53
Mar-02	76	84	90.48%	29.35%	406	437	92.91%	0.78	-0.53
Apr-02	91	97	93.81%	24.09%	401	469	85.50%	-2.12	-2.29
May-02	93	103	90.29%	29.61%	573	646	88.70%	-0.47	-1.29
Jun-02	80	87	91.95%	27.20%	357	431	82.83%	-2.06	-2.25



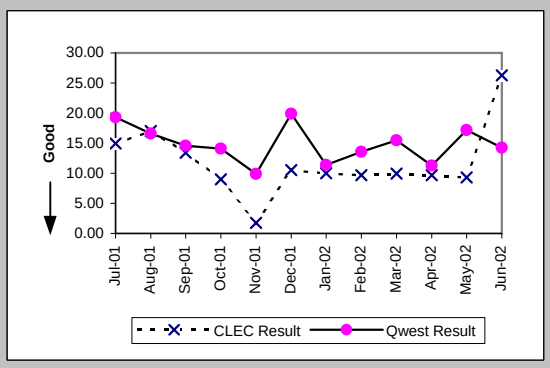
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	899	98	9.17	8.99	8144	513	15.88	-3.04	-2.85
Aug-01	1207	94	12.84	12.74	8170	582	14.04	-0.7	-1.43
Sep-01	927	75	12.36	9.21	7741	576	13.44	-0.62	-1.38
Oct-01	482	55	8.76	4.80	10248	761	13.47	-2.67	-2.63
Nov-01	404	41	9.85	3.20	8181	600	13.64	-2.18	-2.33
Dec-01	626	67	9.34	4.28	7156	525	13.63	-2.93	-2.78
Jan-02	822	85	9.67	4.32	8528	696	12.25	-2.43	-2.48
Feb-02	898	95	9.45	6.38	6108	524	11.66	-2.38	-2.45
Mar-02	256	37	6.92	4.92	7589	527	14.40	-4.56	-3.77
Apr-02	462	70	6.60	3.39	9322	558	16.71	-6.76	-5.11
May-02	618	74	8.35	3.50	13598	823	16.52	-6.51	-4.96
Jun-02	592	49	12.08	20.78	10487	595	17.63	-2.91	-2.77



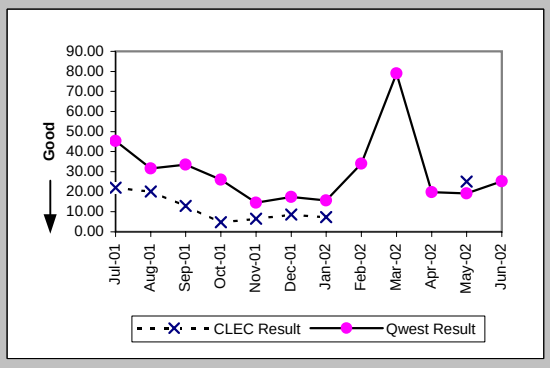
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	403	27	14.93	15.61	1564	81	19.31	-0.95	-1.58
Aug-01	460	27	17.04	15.22	1460	88	16.59	0.16	-0.91
Sep-01	295	22	13.41	11.18	1151	79	14.57	-0.23	-1.14
Oct-01	108	12	9.00	8.79	1397	99	14.11	-1.01	-1.62
Nov-01	58	33	1.76	3.65	2109	213	9.90	-2.44	-2.48
Dec-01	137	13	10.54	10.26	1692	85	19.91	-1.18	-1.72
Jan-02	120	12	10.00	4.90	935	82	11.40	-0.31	-1.19
Feb-02	232	24	9.67	8.56	720	53	13.58	-0.97	-1.59
Mar-02	139	14	9.93	4.63	974	63	15.46	-1.68	-2.02
Apr-02	97	10	9.70	3.59	915	81	11.30	-0.34	-1.21
May-02	140	15	9.33	10.17	2079	121	17.18	-1.99	-2.21
Jun-02	473	18	26.28	32.75	1769	124	14.27	2.65	0.61



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

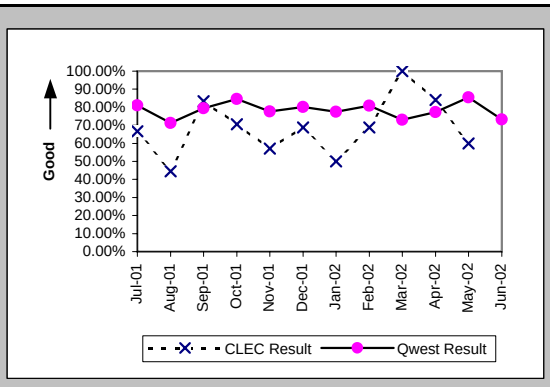
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	176	8	22.00	8.11	1177	26	45.27	-1.14	-1.69
Aug-01	362	18	20.11	15.47	568	18	31.56	-0.96	-1.58
Sep-01	90	7	12.86	16.03	638	19	33.58	-1.18	-1.72
Oct-01	19	4	4.75	4.19	338	13	26.00	-2.21	-2.34
Nov-01	39	6	6.50	4.72	219	15	14.60	-1.23	-1.75
Dec-01	26	3	8.67	6.35	191	11	17.36	-1.26	-1.77
Jan-02	59	8	7.38	4.84	235	15	15.67	-1.19	-1.72
Feb-02					34	1	34.00		
Mar-02					79	1	79.00		
Apr-02					79	4	19.75		
May-02	25	1	25.00		134	7	19.14	0.1	-0.94
Jun-02					151	6	25.17		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

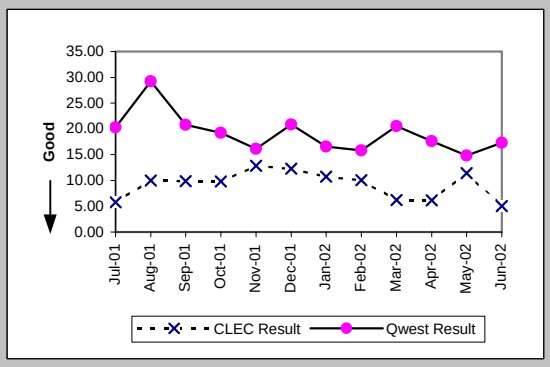
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	6	66.67%	47.14%	162	200	81.00%	0.82	-0.5
Aug-01	4	9	44.44%	49.69%	169	237	71.31%	1.62	-0.01
Sep-01	5	6	83.33%	37.27%	151	190	79.47%	-0.23	-1.14
Oct-01	12	17	70.59%	45.56%	197	233	84.55%	1.41	-0.14
Nov-01	8	14	57.14%	49.49%	194	250	77.60%	1.65	0
Dec-01	11	16	68.75%	46.35%	169	211	80.09%	1.04	-0.37
Jan-02	5	10	50.00%	50.00%	145	187	77.54%	1.83	0.11
Feb-02	11	16	68.75%	46.35%	143	177	80.79%	1.1	-0.33
Mar-02	13	13	100.00%	0.00%	163	223	73.09%	-2.13	-2.29
Apr-02	21	25	84.00%	36.66%	207	268	77.24%	-0.77	-1.47
May-02	6	10	60.00%	48.99%	345	404	85.40%	1.92	0.17
Jun-02					203	277	73.29%		



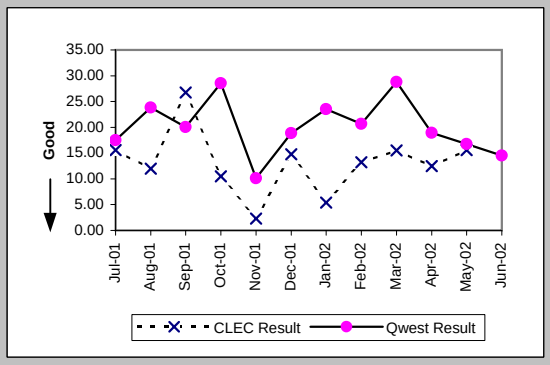
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	58	10	5.80	2.53	5966	294	20.29	-2.84	-2.72
Aug-01	90	9	10.00	10.02	10431	357	29.22	-1.5	-1.91
Sep-01	128	13	9.85	6.36	5058	243	20.81	-1.84	-2.12
Oct-01	176	18	9.78	4.11	5571	290	19.21	-1.55	-1.94
Nov-01	154	12	12.83	9.62	4963	308	16.11	-0.68	-1.42
Dec-01	307	25	12.28	7.57	9048	434	20.85	-3.14	-2.91
Jan-02	183	17	10.76	3.35	4441	268	16.57	-1.41	-1.86
Feb-02	221	22	10.05	8.69	3626	229	15.83	-1.8	-2.09
Mar-02	87	14	6.21	4.35	5901	287	20.56	-1.59	-1.97
Apr-02	153	25	6.12	6.49	6038	343	17.60	-3.88	-3.36
May-02	171	15	11.40	11.46	7585	512	14.81	-1.03	-1.63
Jun-02	5	1	5.00		6156	355	17.34	-1.06	-1.64



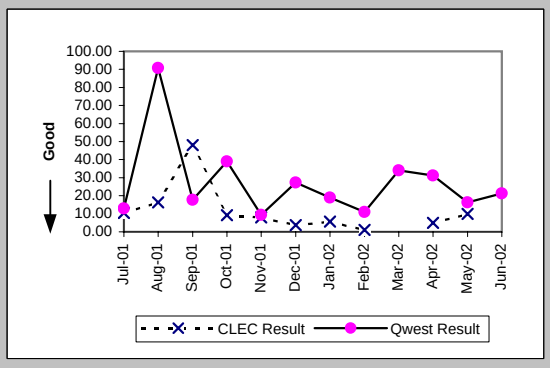
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	78	5	15.60	9.24	1275	73	17.47	-0.22	-1.14
Aug-01	36	3	12.00	11.53	2502	105	23.83	-0.72	-1.44
Sep-01	107	4	26.75	26.32	1083	54	20.06	0.66	-0.6
Oct-01	42	4	10.50	6.76	1742	61	28.56	-0.8	-1.49
Nov-01	16	7	2.29	3.86	1164	115	10.12	-0.91	-1.55
Dec-01	74	5	14.80	13.24	1341	71	18.89	-0.49	-1.3
Jan-02	27	5	5.40	3.65	1128	48	23.50	-1.49	-1.91
Feb-02	66	5	13.20	12.15	867	42	20.64	-0.71	-1.43
Mar-02	31	2	15.50	0.71	2273	79	28.77	-0.33	-1.2
Apr-02	75	6	12.50	6.47	1440	76	18.95	-1.03	-1.62
May-02	78	5	15.60	16.16	1590	95	16.74	-0.18	-1.11
Jun-02					1542	106	14.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

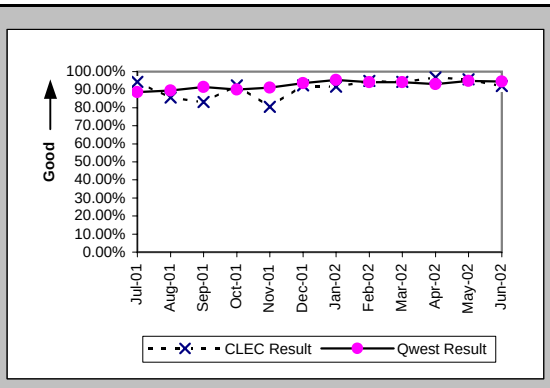
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	2	10.50	13.44	129	10	12.90	-0.14	-1.08
Aug-01	82	5	16.40	11.63	2449	27	90.70	-1.67	-2.01
Sep-01	48	1	48.00		230	13	17.69	1.84	0.12
Oct-01	46	5	9.20	12.15	156	4	39.00	-1.49	-1.91
Nov-01	48	6	8.00	13.84	121	13	9.31	-0.26	-1.16
Dec-01	19	5	3.80	2.95	245	9	27.22	-1.99	-2.21
Jan-02	23	4	5.75	3.30	265	14	18.93	-2.3	-2.4
Feb-02	1	1	1.00		22	2	11.00	-0.72	-1.44
Mar-02					136	4	34.00		
Apr-02	5	1	5.00		125	4	31.25	-0.62	-1.38
May-02	10	1	10.00		82	5	16.40	-0.29	-1.18
Jun-02					64	3	21.33		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

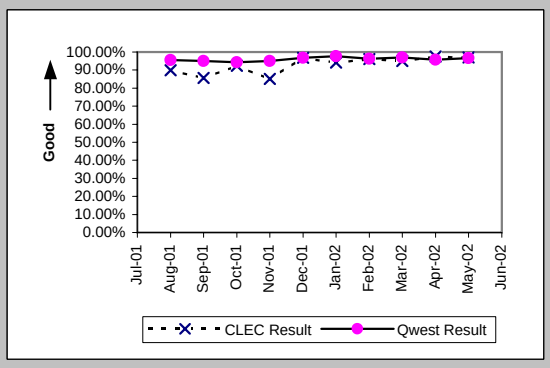
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	117	124	94.35%	23.08%	831	938	88.59%	-1.9	-2.15
Aug-01	119	139	85.61%	35.10%	820	916	89.52%	1.34	-0.18
Sep-01	104	125	83.20%	37.39%	857	936	91.56%	2.78	0.69
Oct-01	98	106	92.45%	26.42%	880	977	90.07%	-0.78	-1.47
Nov-01	70	87	80.46%	39.65%	950	1043	91.08%	2.91	0.77
Dec-01	85	92	92.39%	26.51%	973	1040	93.56%	0.46	-0.72
Jan-02	110	120	91.67%	27.64%	983	1031	95.34%	1.65	0
Feb-02	145	153	94.77%	22.26%	827	878	94.19%	-0.28	-1.17
Mar-02	152	161	94.41%	22.97%	763	811	94.08%	-0.16	-1.1
Apr-02	154	159	96.86%	17.45%	820	881	93.08%	-1.73	-2.05
May-02	158	165	95.76%	20.16%	1085	1144	94.84%	-0.5	-1.3
Jun-02	126	137	91.97%	27.17%	1111	1176	94.47%	1.16	-0.29



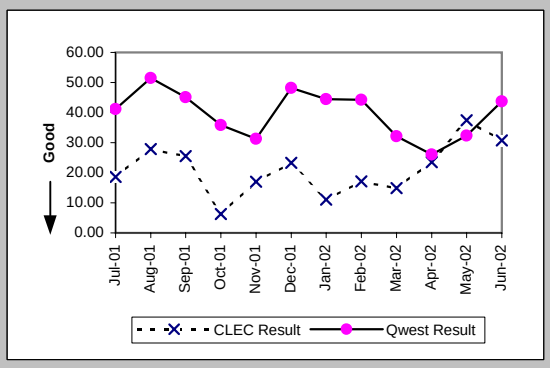
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	125	139	89.93%	30.10%	875	916	95.52%	2.52	0.53
Sep-01	107	125	85.60%	35.11%	890	936	95.09%	3.66	1.23
Oct-01	98	106	92.45%	26.42%	922	977	94.37%	0.81	-0.51
Nov-01	74	87	85.06%	35.65%	991	1043	95.01%	3.29	1
Dec-01	89	92	96.74%	17.76%	1007	1040	96.83%	0.1	-0.94
Jan-02	113	120	94.17%	23.44%	1007	1031	97.67%	2.01	0.22
Feb-02	147	153	96.08%	19.41%	846	878	96.36%	0.2	-0.88
Mar-02	153	161	95.03%	21.73%	787	811	97.04%	1.26	-0.23
Apr-02	155	159	97.48%	15.66%	843	881	95.69%	-1.03	-1.62
May-02	160	165	96.97%	17.14%	1106	1144	96.68%	-0.2	-1.12
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

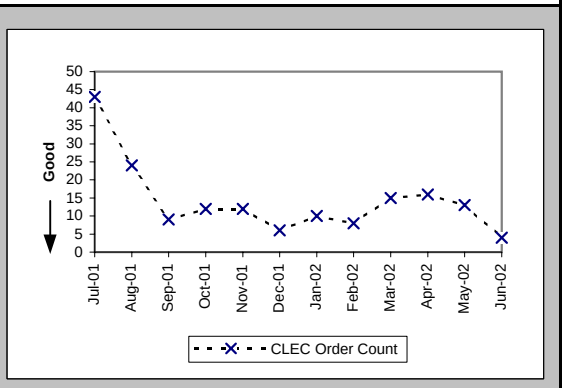
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	858	46	18.65	32.38	8393	204	41.14	-2.52	-2.53
Aug-01	697	25	27.88	47.28	7409	144	51.45	-1.63	-1.99
Sep-01	307	12	25.58	72.29	6540	145	45.10	-1.02	-1.62
Oct-01	101	16	6.31	7.19	4379	122	35.89	-2.07	-2.26
Nov-01	273	16	17.06	13.20	5659	181	31.27	-1.09	-1.66
Dec-01	280	12	23.33	19.72	4004	83	48.24	-1.27	-1.77
Jan-02	155	14	11.07	13.42	4179	94	44.46	-2.06	-2.25
Feb-02	189	11	17.18	15.82	4690	106	44.25	-1.42	-1.86
Mar-02	238	16	14.88	12.96	4337	135	32.13	-1.22	-1.74
Apr-02	541	23	23.52	18.96	6083	233	26.11	-0.26	-1.16
May-02	711	19	37.42	23.80	8560	265	32.30	0.59	-0.64
Jun-02	338	11	30.73	31.69	10222	234	43.68	-0.8	-1.48



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

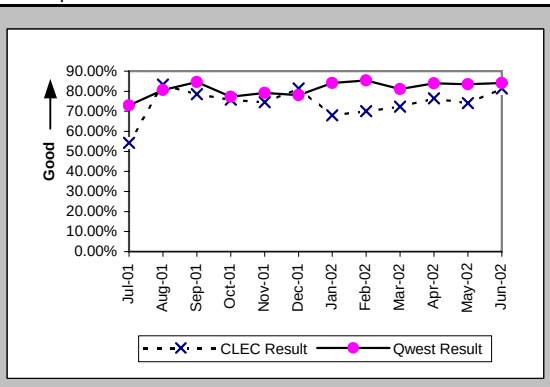
Date	CLEC Order Count
Jul-01	43
Aug-01	24
Sep-01	9
Oct-01	12
Nov-01	12
Dec-01	6
Jan-02	10
Feb-02	8
Mar-02	15
Apr-02	16
May-02	13
Jun-02	4



Checklist #4 - Unbundled Loop - DS1 Capable Repair

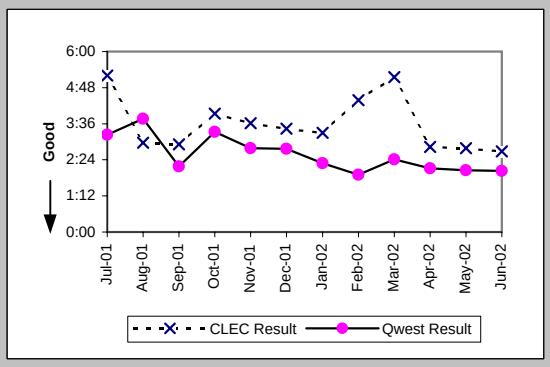
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	35	54.29%	49.82%	438	600	73.00%	2.29	0.39
Aug-01	45	54	83.33%	37.27%	516	640	80.63%	-0.48	-1.29
Sep-01	40	51	78.43%	41.13%	416	492	84.55%	1.11	-0.32
Oct-01	25	33	75.76%	42.86%	431	558	77.24%	0.22	-0.87
Nov-01	44	59	74.58%	43.54%	414	523	79.16%	0.81	-0.5
Dec-01	35	43	81.40%	38.91%	355	455	78.02%	-0.51	-1.31
Jan-02	34	50	68.00%	46.65%	395	470	84.04%	2.64	0.61
Feb-02	14	20	70.00%	45.83%	349	409	85.33%	1.71	0.04
Mar-02	34	47	72.34%	44.73%	364	449	81.07%	1.39	-0.15
Apr-02	26	34	76.47%	42.42%	456	543	83.98%	1.12	-0.32
May-02	37	50	74.00%	43.86%	377	452	83.41%	1.6	-0.03
Jun-02	57	70	81.43%	38.89%	456	542	84.13%	0.59	-0.64



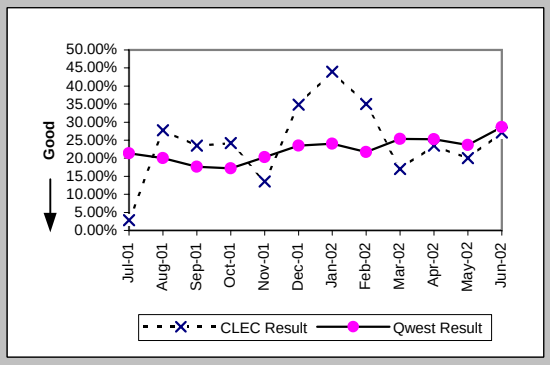
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	181:51	35	5:12	5:40	1943:44	600	3:14	2.14	0.3
Aug-01	160:02	54	2:58	5:10	2408:40	640	3:46	-0.23	-1.14
Sep-01	148:38	51	2:55	3:01	1071:19	492	2:11	1.59	-0.03
Oct-01	129:50	33	3:56	6:03	1856:28	558	3:20	0.72	-0.56
Nov-01	213:11	59	3:37	4:38	1454:53	523	2:47	1.43	-0.13
Dec-01	147:38	43	3:26	5:30	1261:30	455	2:46	1.03	-0.37
Jan-02	165:11	50	3:18	3:21	1076:02	470	2:17	1.8	0.09
Feb-02	87:50	20	4:23	6:39	777:27	409	1:54	2.75	0.67
Mar-02	241:44	47	5:09	12:01	1084:30	449	2:25	2.65	0.61
Apr-02	96:08	34	2:50	2:53	1151:57	543	2:07	1.26	-0.23
May-02	139:17	50	2:47	3:05	928:49	452	2:03	1.79	0.09
Jun-02	188:21	70	2:41	2:29	1106:19	542	2:02	1.93	0.17



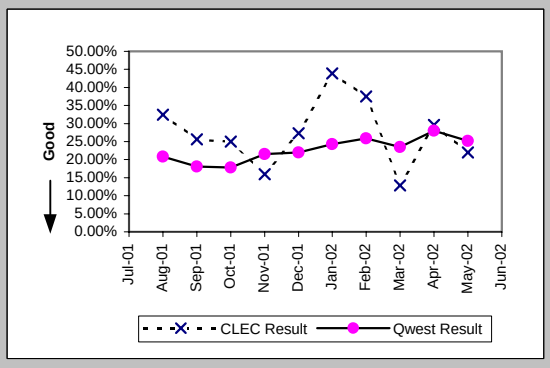
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	35	2.86%	16.66%	128	600	21.33%	-2.59	-2.58
Aug-01	15	54	27.78%	44.79%	128	640	20.00%	1.33	-0.19
Sep-01	12	51	23.53%	42.42%	87	492	17.68%	1.02	-0.38
Oct-01	8	33	24.24%	42.86%	96	558	17.20%	1.02	-0.38
Nov-01	8	59	13.56%	34.24%	106	523	20.27%	-1.22	-1.74
Dec-01	15	43	34.88%	47.66%	107	455	23.52%	1.61	-0.02
Jan-02	22	50	44.00%	49.64%	113	470	24.04%	2.91	0.77
Feb-02	7	20	35.00%	47.70%	89	409	21.76%	1.33	-0.19
Mar-02	8	47	17.02%	37.58%	114	449	25.39%	-1.25	-1.76
Apr-02	8	34	23.53%	42.42%	137	543	25.23%	-0.22	-1.13
May-02	10	50	20.00%	40.00%	107	452	23.67%	-0.58	-1.35
Jun-02	19	70	27.14%	44.47%	155	542	28.60%	-0.25	-1.15



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

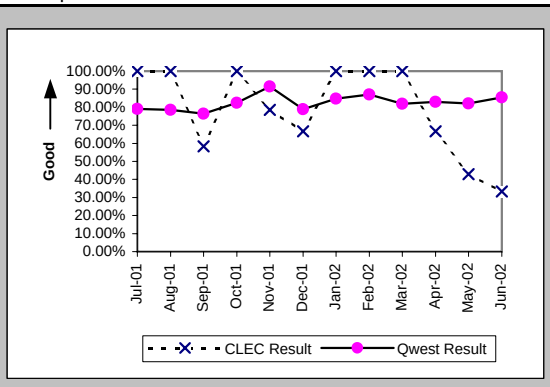
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	12	37	32.43%	46.81%	78	375	20.80%	1.58	-0.04
Sep-01	11	43	25.58%	43.63%	54	298	18.12%	1.14	-0.31
Oct-01	7	28	25.00%	43.30%	65	364	17.86%	0.92	-0.44
Nov-01	8	50	16.00%	36.66%	74	344	21.51%	-0.89	-1.54
Dec-01	9	33	27.27%	44.54%	58	264	21.97%	0.68	-0.59
Jan-02	18	41	43.90%	49.63%	72	296	24.32%	2.54	0.54
Feb-02	6	16	37.50%	48.41%	56	216	25.93%	0.98	-0.4
Mar-02	5	39	12.82%	33.43%	67	285	23.51%	-1.48	-1.9
Apr-02	8	27	29.63%	45.66%	94	336	27.98%	0.2	-0.88
May-02	9	41	21.95%	41.39%	76	302	25.17%	-0.45	-1.27
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

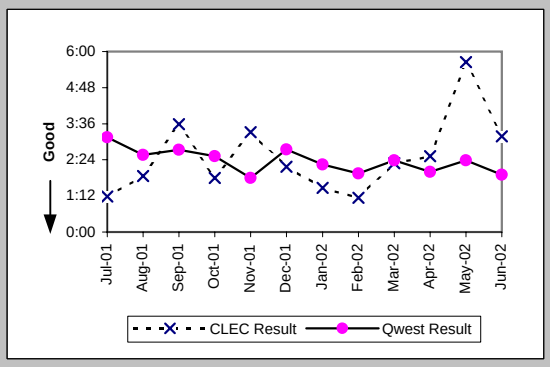
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	3	100.00%	0.00%	241	305	79.02%	-0.89	-1.54
Aug-01	6	6	100.00%	0.00%	285	363	78.51%	-1.27	-1.77
Sep-01	7	12	58.33%	49.30%	257	336	76.49%	1.36	-0.17
Oct-01	1	1	100.00%	0.00%	198	240	82.50%	-0.46	-1.28
Nov-01	11	14	78.57%	41.03%	204	223	91.48%	1.44	-0.12
Dec-01	2	3	66.67%	47.14%	164	208	78.85%	0.46	-0.72
Jan-02	8	8	100.00%	0.00%	195	230	84.78%	-1.18	-1.72
Feb-02	5	5	100.00%	0.00%	174	200	87.00%	-0.85	-1.52
Mar-02	2	2	100.00%	0.00%	214	261	81.99%	-0.66	-1.4
Apr-02	4	6	66.67%	47.14%	186	224	83.04%	0.95	-0.42
May-02	3	7	42.86%	49.49%	193	235	82.13%	2.24	0.36
Jun-02	1	3	33.33%	47.14%	236	276	85.51%	1.9	0.16



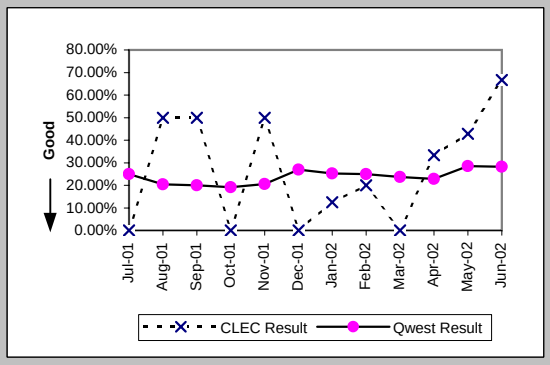
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3:33	3	1:11	0:21	959:21	305	3:09	-0.54	-1.33
Aug-01	11:15	6	1:52	1:21	933:32	363	2:34	-0.48	-1.29
Sep-01	43:05	12	3:35	2:53	919:38	336	2:44	0.91	-0.45
Oct-01	1:48	1	1:48		605:22	240	2:31	-0.15	-1.09
Nov-01	46:23	14	3:19	3:47	402:26	223	1:48	1.43	-0.13
Dec-01	6:29	3	2:10	3:27	573:16	208	2:45	-0.22	-1.13
Jan-02	11:42	8	1:28	1:12	517:50	230	2:15	-0.61	-1.37
Feb-02	5:38	5	1:08	1:14	388:23	200	1:57	-0.64	-1.39
Mar-02	4:35	2	2:17	0:09	623:31	261	2:23	-0.04	-1.03
Apr-02	15:06	6	2:31	2:40	449:15	224	2:00	0.61	-0.63
May-02	39:32	7	5:39	5:26	559:39	235	2:23	1.88	0.14
Jun-02	9:34	3	3:11	1:51	522:16	276	1:54	0.96	-0.42



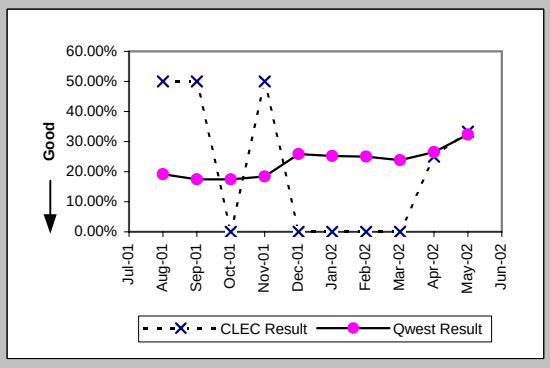
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	3	0.00%	0.00%	76	305	24.92%	-0.99	-1.6
Aug-01	3	6	50.00%	50.00%	74	363	20.39%	1.56	-0.05
Sep-01	6	12	50.00%	50.00%	67	336	19.94%	2.26	0.37
Oct-01	0	1	0.00%	0.00%	46	240	19.17%	-0.49	-1.3
Nov-01	7	14	50.00%	50.00%	46	223	20.63%	2.33	0.42
Dec-01	0	3	0.00%	0.00%	56	208	26.92%	-1.04	-1.63
Jan-02	1	8	12.50%	33.07%	58	230	25.22%	-0.81	-1.5
Feb-02	1	5	20.00%	40.00%	50	200	25.00%	-0.26	-1.16
Mar-02	0	2	0.00%	0.00%	62	261	23.75%	-0.79	-1.48
Apr-02	2	6	33.33%	47.14%	51	224	22.77%	0.59	-0.64
May-02	3	7	42.86%	49.49%	67	235	28.51%	0.79	-0.52
Jun-02	2	3	66.67%	47.14%	78	276	28.26%	1.25	-0.24



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

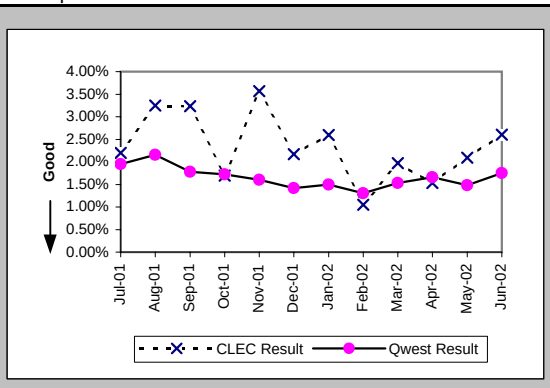
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	4	50.00%	50.00%	41	214	19.16%	1.31	-0.2
Sep-01	6	12	50.00%	50.00%	35	200	17.50%	2.46	0.49
Oct-01	0	1	0.00%	0.00%	22	126	17.46%	-0.46	-1.28
Nov-01	5	10	50.00%	50.00%	23	125	18.40%	2.13	0.29
Dec-01	0	1	0.00%	0.00%	31	120	25.83%	-0.59	-1.36
Jan-02	0	7	0.00%	0.00%	31	123	25.20%	-1.49	-1.91
Feb-02	0	1	0.00%	0.00%	27	108	25.00%	-0.57	-1.35
Mar-02	0	2	0.00%	0.00%	37	155	23.87%	-0.79	-1.48
Apr-02	1	4	25.00%	43.30%	35	132	26.52%	-0.07	-1.04
May-02	2	6	33.33%	47.14%	45	139	32.37%	0.06	-0.97
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

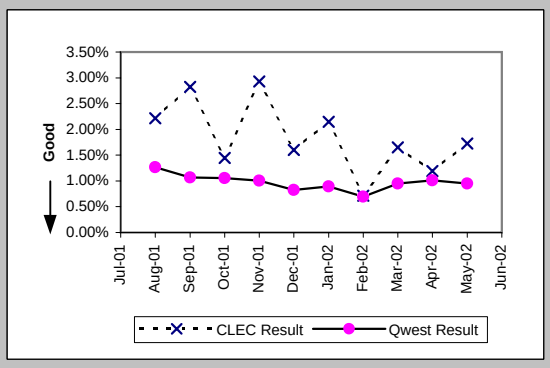
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	38	1729	2.20%	14.66%	905	46336	1.95%	0.72	-0.56
Aug-01	60	1849	3.25%	17.72%	1003	46501	2.16%	3.16	0.92
Sep-01	63	1950	3.23%	17.68%	828	46541	1.78%	4.75	1.89
Oct-01	34	2006	1.69%	12.91%	798	46390	1.72%	-0.09	-1.05
Nov-01	73	2047	3.57%	18.54%	746	46584	1.60%	6.93	3.21
Dec-01	46	2120	2.17%	14.57%	663	46662	1.42%	2.85	0.73
Jan-02	58	2237	2.59%	15.89%	700	46759	1.50%	4.17	1.53
Feb-02	25	2386	1.05%	10.18%	609	46566	1.31%	-1.09	-1.66
Mar-02	49	2482	1.97%	13.91%	710	46315	1.53%	1.74	0.06
Apr-02	40	2607	1.53%	12.29%	767	46306	1.66%	-0.48	-1.29
May-02	57	2724	2.09%	14.31%	687	46453	1.48%	2.58	0.57
Jun-02	73	2807	2.60%	15.92%	818	46707	1.75%	3.33	1.03



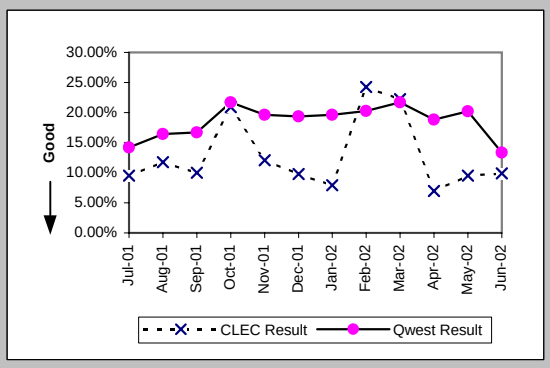
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	41	1849	2.22%	14.73%	589	46501	1.27%	3.59	1.18
Sep-01	55	1950	2.82%	16.56%	498	46541	1.07%	7.36	3.47
Oct-01	29	2006	1.45%	11.94%	490	46390	1.06%	1.67	0.02
Nov-01	60	2047	2.93%	16.87%	469	46584	1.01%	8.54	4.19
Dec-01	34	2120	1.60%	12.56%	384	46662	0.82%	3.89	1.37
Jan-02	48	2237	2.15%	14.49%	419	46759	0.90%	6.13	2.72
Feb-02	17	2386	0.71%	8.41%	324	46566	0.70%	0.1	-0.94
Mar-02	41	2482	1.65%	12.75%	440	46315	0.95%	3.51	1.14
Apr-02	31	2607	1.19%	10.84%	468	46306	1.01%	0.89	-0.46
May-02	47	2724	1.73%	13.02%	441	46453	0.95%	4.06	1.47
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

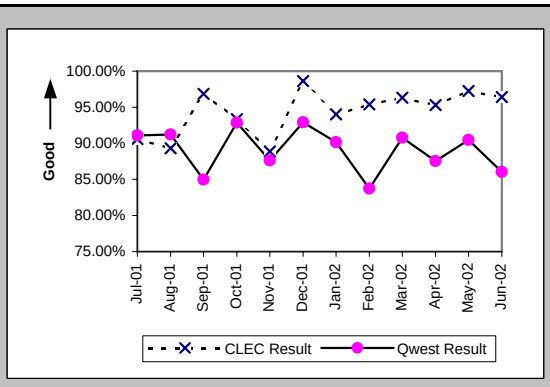
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	42	9.52%	29.35%	150	1055	14.22%	-0.85	-1.52
Aug-01	8	68	11.76%	32.22%	197	1200	16.42%	-1.01	-1.61
Sep-01	7	70	10.00%	30.00%	166	994	16.70%	-1.45	-1.88
Oct-01	9	43	20.93%	40.68%	221	1019	21.69%	-0.12	-1.07
Nov-01	10	83	12.05%	32.55%	182	928	19.61%	-1.66	-2.01
Dec-01	5	51	9.80%	29.74%	159	822	19.34%	-1.67	-2.02
Jan-02	5	63	7.94%	27.03%	171	871	19.63%	-2.26	-2.37
Feb-02	8	33	24.24%	42.86%	155	764	20.29%	0.57	-0.66
Mar-02	14	63	22.22%	41.57%	197	907	21.72%	0.11	-0.93
Apr-02	3	43	6.98%	25.48%	178	945	18.84%	-1.95	-2.18
May-02	6	63	9.52%	29.35%	174	861	20.21%	-2.04	-2.24
Jun-02	8	81	9.88%	29.83%	126	944	13.35%	-0.88	-1.54



Checklist #4 - Unbundled Loop - ISDN Capable Installation

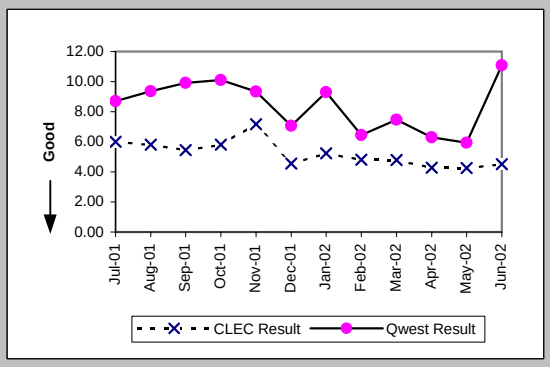
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	106	117	90.60%	29.19%	306	336	91.07%	0.16	-0.9
Aug-01	142	159	89.31%	30.90%	312	342	91.23%	0.69	-0.58
Sep-01	92	95	96.84%	17.49%	328	386	84.97%	-2.9	-2.76
Oct-01	28	30	93.33%	24.94%	430	463	92.87%	-0.1	-1.06
Nov-01	16	18	88.89%	31.43%	283	323	87.62%	-0.16	-1.1
Dec-01	72	73	98.63%	11.62%	302	325	92.92%	-1.72	-2.04
Jan-02	63	67	94.03%	23.69%	358	397	90.18%	-0.98	-1.6
Feb-02	83	87	95.40%	20.94%	345	412	83.74%	-2.68	-2.63
Mar-02	79	82	96.34%	18.77%	424	467	90.79%	-1.6	-1.97
Apr-02	61	64	95.31%	21.14%	331	378	87.57%	-1.74	-2.06
May-02	71	73	97.26%	16.32%	379	419	90.45%	-1.83	-2.11
Jun-02	54	56	96.43%	18.56%	277	322	86.02%	-2.07	-2.26



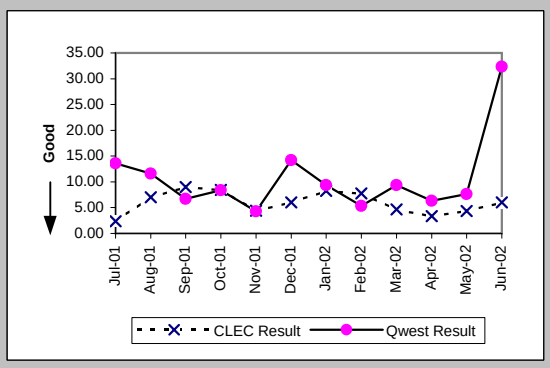
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	570	95	6.00	5.72	3087	355	8.70	-1.6	-1.97
Aug-01	766	132	5.80	3.70	3453	369	9.36	-2.63	-2.6
Sep-01	430	79	5.44	3.88	4511	455	9.91	-3.17	-2.93
Oct-01	151	26	5.81	2.80	4891	484	10.11	-2.01	-2.22
Nov-01	122	17	7.18	6.03	3179	340	9.35	-0.89	-1.54
Dec-01	310	68	4.56	0.87	2371	336	7.06	-2.74	-2.67
Jan-02	330	63	5.24	3.03	3868	416	9.30	-2.65	-2.61
Feb-02	389	81	4.80	2.97	2571	399	6.44	-2.03	-2.23
Mar-02	359	75	4.79	1.20	3553	476	7.46	-2.83	-2.72
Apr-02	235	55	4.27	1.43	2365	376	6.29	-2.21	-2.34
May-02	294	69	4.26	1.32	2490	420	5.93	-2.35	-2.43
Jun-02	248	55	4.51	2.21	3661	330	11.09	-2.45	-2.49



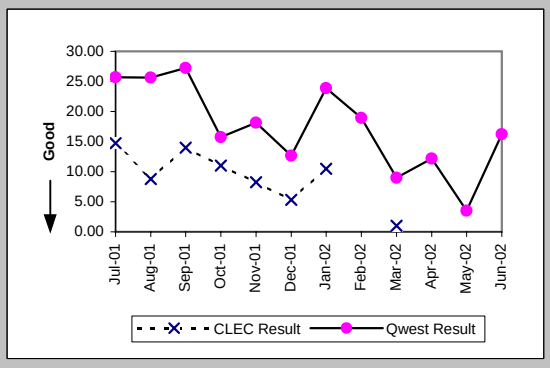
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	6	2.33	1.63	326	24	13.58	-0.88	-1.53
Aug-01	35	5	7.00	3.81	301	26	11.58	-0.36	-1.22
Sep-01	54	6	9.00	5.97	730	109	6.70	0.87	-0.47
Oct-01	59	7	8.43	4.28	361	43	8.40	0.11	-0.93
Nov-01	22	5	4.40	3.36	185	43	4.30	0.22	-0.87
Dec-01	6	1	6.00		341	24	14.21	-0.24	-1.15
Jan-02	66	8	8.25	4.86	318	34	9.35	-0.21	-1.13
Feb-02	31	4	7.75	7.63	261	49	5.33	0.92	-0.44
Mar-02	14	3	4.67	1.53	395	42	9.40	-0.67	-1.41
Apr-02	10	3	3.33	1.53	273	43	6.35	-0.64	-1.39
May-02	13	3	4.33	1.53	213	28	7.61	-0.56	-1.34
Jun-02	24	4	6.00	4.55	1390	43	32.33	-1.68	-2.02



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

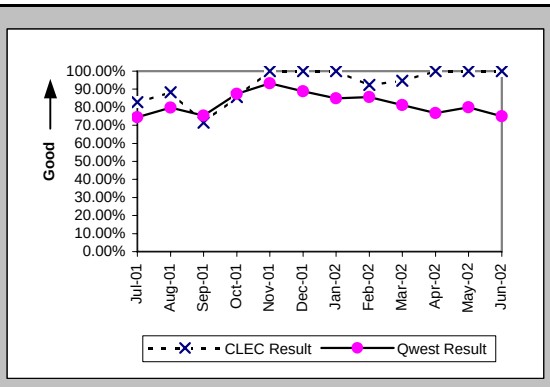
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	118	8	14.75	13.44	539	21	25.67	-0.82	-1.5
Aug-01	132	15	8.80	5.72	615	24	25.62	-2.21	-2.34
Sep-01	98	7	14.00	10.44	354	13	27.23	-0.98	-1.6
Oct-01	22	2	11.00	1.41	236	15	15.73	-0.33	-1.2
Nov-01	33	4	8.25	8.81	290	16	18.12	-0.99	-1.6
Dec-01	16	3	5.33	4.04	114	9	12.67	-0.95	-1.58
Jan-02	21	2	10.50	9.19	382	16	23.88	-0.56	-1.34
Feb-02					341	18	18.94		
Mar-02	1	1	1.00		27	3	9.00	-1.51	-1.92
Apr-02					61	5	12.20		
May-02					42	12	3.50		
Jun-02					65	4	16.25		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

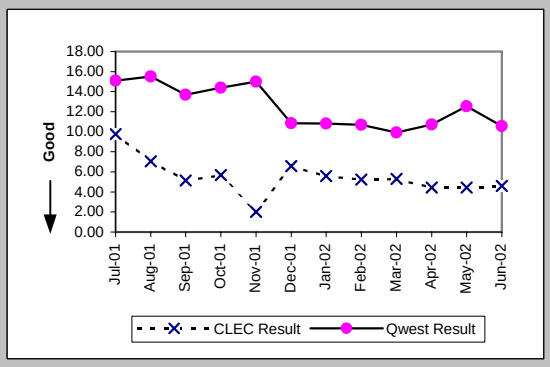
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	29	35	82.86%	37.69%	41	55	74.55%	-0.88	-1.54
Aug-01	30	34	88.24%	32.22%	87	109	79.82%	-1.07	-1.65
Sep-01	5	7	71.43%	45.18%	49	65	75.38%	0.23	-0.86
Oct-01	6	7	85.71%	34.99%	62	71	87.32%	0.13	-0.92
Nov-01	2	2	100.00%	0.00%	97	104	93.27%	-0.38	-1.23
Dec-01	17	17	100.00%	0.00%	32	36	88.89%	-1.2	-1.73
Jan-02	21	21	100.00%	0.00%	34	40	85.00%	-1.56	-1.95
Feb-02	12	13	92.31%	26.65%	48	56	85.71%	-0.61	-1.37
Mar-02	18	19	94.74%	22.33%	56	69	81.16%	-1.34	-1.81
Apr-02	25	25	100.00%	0.00%	43	56	76.79%	-2.29	-2.39
May-02	10	10	100.00%	0.00%	48	60	80.00%	-1.46	-1.89
Jun-02	13	13	100.00%	0.00%	21	28	75.00%	-1.72	-2.05



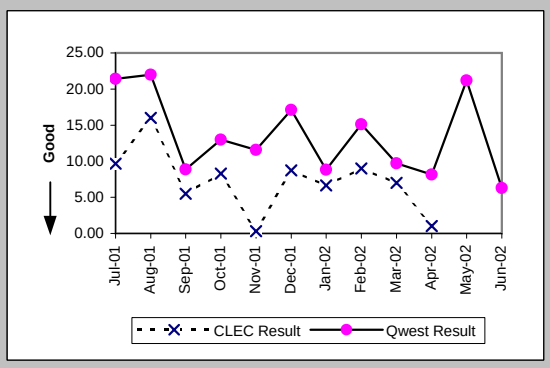
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	166	17	9.76	9.09	890	59	15.08	-0.86	-1.52
Aug-01	155	22	7.05	8.52	1333	86	15.50	-2.72	-2.65
Sep-01	36	7	5.14	0.69	944	69	13.68	-1.63	-1.99
Oct-01	34	6	5.67	2.25	1107	77	14.38	-1.27	-1.77
Nov-01	2	1	2.00		1620	108	15.00	-1.2	-1.73
Dec-01	92	14	6.57	4.45	466	43	10.84	-0.8	-1.49
Jan-02	112	20	5.60	4.15	498	46	10.83	-2.58	-2.57
Feb-02	63	12	5.25	2.93	620	58	10.69	-1.79	-2.09
Mar-02	90	17	5.29	1.76	745	75	9.93	-1.89	-2.15
Apr-02	111	25	4.44	0.71	644	60	10.73	-2.75	-2.67
May-02	40	9	4.44	0.88	778	62	12.55	-1.48	-1.9
Jun-02	55	12	4.58	0.67	306	29	10.55	-1.81	-2.1



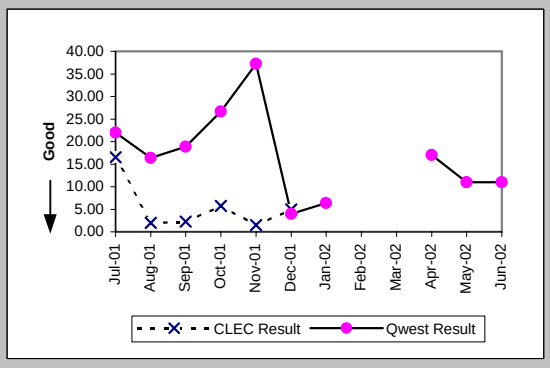
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	29	3	9.67	5.51	150	7	21.43	-0.57	-1.35
Aug-01	32	2	16.00	19.80	132	6	22.00	-0.42	-1.25
Sep-01	22	4	5.50	6.56	71	8	8.88	-0.73	-1.44
Oct-01	58	7	8.29	3.68	65	5	13.00	-0.8	-1.48
Nov-01	1	3	0.33	0.58	81	7	11.57	-1.01	-1.62
Dec-01	35	4	8.75	4.86	154	9	17.11	-0.44	-1.26
Jan-02	20	3	6.67	9.81	44	5	8.80	-0.32	-1.19
Feb-02	9	1	9.00		121	8	15.12	-0.43	-1.26
Mar-02	7	1	7.00		136	14	9.71	-0.28	-1.17
Apr-02	1	1	1.00		114	14	8.14	-0.69	-1.42
May-02					233	11	21.18		
Jun-02					44	7	6.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

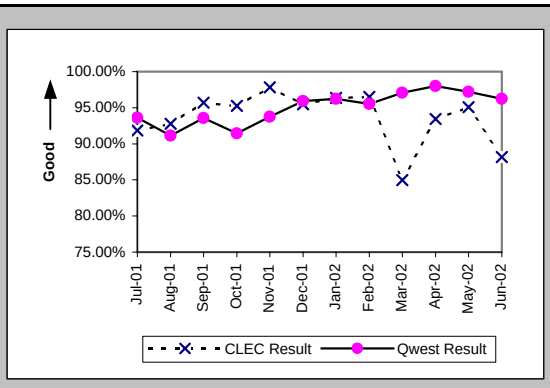
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	66	4	16.50	10.25	264	12	22.00	-0.28	-1.17
Aug-01	6	3	2.00	1.00	360	22	16.36	-2.08	-2.26
Sep-01	9	4	2.25	1.50	226	12	18.83	-1.8	-2.09
Oct-01	23	4	5.75	6.40	240	9	26.67	-1.08	-1.65
Nov-01	3	2	1.50	0.71	186	5	37.20	-1.29	-1.78
Dec-01	5	1	5.00		4	1	4.00		
Jan-02					32	5	6.40		
Feb-02									
Mar-02									
Apr-02					17	1	17.00		
May-02					11	1	11.00		
Jun-02					11	1	11.00		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

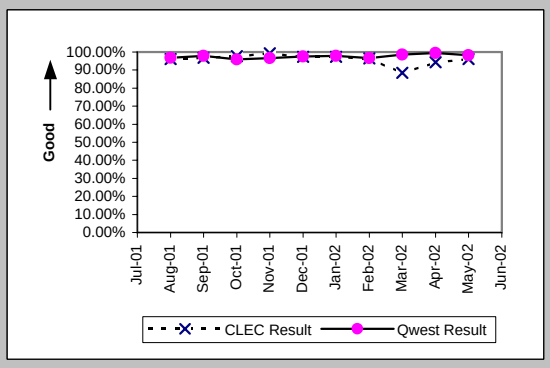
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	146	159	91.82%	27.40%	544	581	93.63%	0.81	-0.51
Aug-01	167	180	92.78%	25.89%	421	462	91.13%	-0.66	-1.4
Sep-01	179	187	95.72%	20.24%	479	512	93.55%	-1.03	-1.63
Oct-01	160	168	95.24%	21.30%	503	550	91.45%	-1.54	-1.93
Nov-01	136	139	97.84%	14.53%	480	512	93.75%	-1.77	-2.07
Dec-01	106	111	95.50%	20.74%	400	417	95.92%	0.22	-0.87
Jan-02	106	110	96.36%	18.72%	408	424	96.23%	-0.07	-1.04
Feb-02	110	114	96.49%	18.40%	450	471	95.54%	-0.44	-1.27
Mar-02	96	113	84.96%	35.75%	499	514	97.08%	4.48	1.72
Apr-02	100	107	93.46%	24.73%	489	499	98.00%	2.28	0.39
May-02	97	102	95.10%	21.59%	453	466	97.21%	1.07	-0.35
Jun-02	82	93	88.17%	32.29%	408	424	96.23%	2.81	0.71



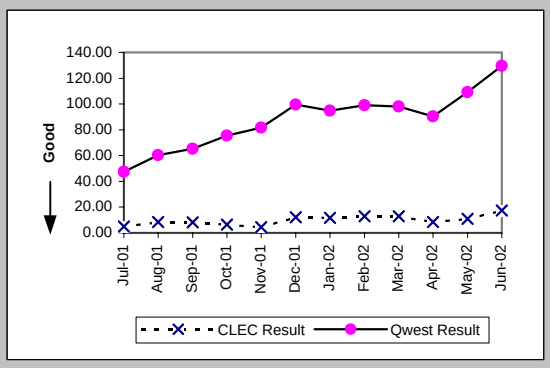
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	173	180	96.11%	19.33%	447	462	96.75%	0.41	-0.75
Sep-01	181	187	96.79%	17.62%	501	512	97.85%	0.79	-0.52
Oct-01	164	168	97.62%	15.25%	528	550	96.00%	-0.94	-1.57
Nov-01	138	139	99.28%	8.45%	495	512	96.68%	-1.52	-1.92
Dec-01	108	111	97.30%	16.22%	407	417	97.60%	0.21	-0.87
Jan-02	107	110	97.27%	16.29%	415	424	97.88%	0.4	-0.76
Feb-02	110	114	96.49%	18.40%	455	471	96.60%	0.09	-0.94
Mar-02	100	113	88.50%	31.91%	507	514	98.64%	4.48	1.72
Apr-02	101	107	94.39%	23.01%	496	499	99.40%	3.1	0.89
May-02	98	102	96.08%	19.41%	458	466	98.28%	1.31	-0.21
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

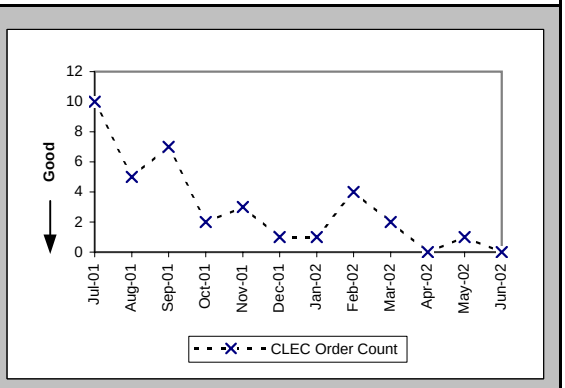
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	55	11	5.00	5.50	4365	92	47.45	-2.13	-2.3
Aug-01	59	7	8.43	8.68	5011	83	60.37	-1.89	-2.15
Sep-01	98	12	8.17	6.74	5286	81	65.26	-2.48	-2.51
Oct-01	19	3	6.33	3.06	5668	75	75.57	-1.37	-1.84
Nov-01	22	5	4.40	1.52	6126	75	81.68	-1.8	-2.1
Dec-01	61	5	12.20	7.12	6572	66	99.58	-1.82	-2.1
Jan-02	58	5	11.60	9.91	5027	53	94.85	-1.67	-2.01
Feb-02	103	8	12.88	13.68	5845	59	99.07	-2.08	-2.27
Mar-02	39	3	13.00	21.66	6568	67	98.03	-1.26	-1.76
Apr-02	25	3	8.33	10.97	7132	79	90.28	-1.21	-1.74
May-02	65	6	10.83	8.68	8838	81	109.11	-2.01	-2.22
Jun-02	35	2	17.50	6.36	8808	68	129.53	-1.2	-1.73



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

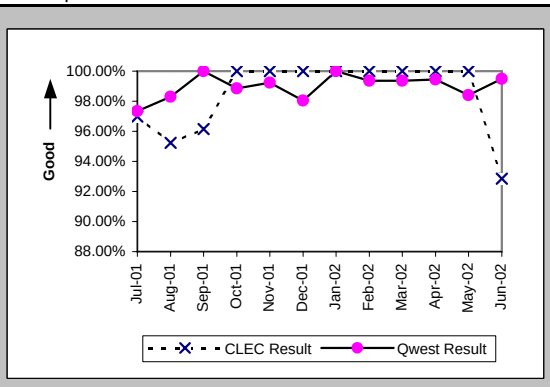
Date	CLEC Order Count
Jul-01	10
Aug-01	5
Sep-01	7
Oct-01	2
Nov-01	3
Dec-01	1
Jan-02	1
Feb-02	4
Mar-02	2
Apr-02	0
May-02	1
Jun-02	0



Checklist #4 - Unbundled Loop - ISDN Capable Repair

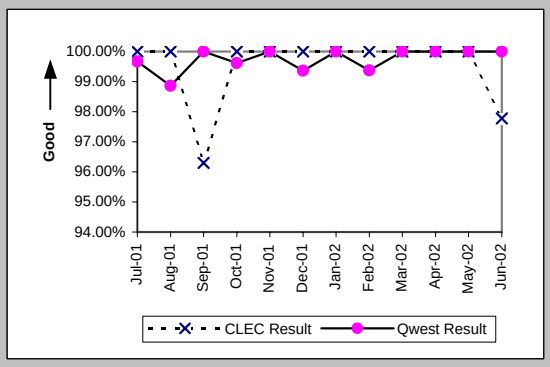
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	32	33	96.97%	17.14%	292	300	97.33%	0.16	-0.91
Aug-01	20	21	95.24%	21.30%	347	353	98.30%	0.86	-0.48
Sep-01	25	26	96.15%	19.23%	244	244	100.00%	N/A	0.07
Oct-01	27	27	100.00%	0.00%	258	261	98.85%	-0.53	-1.32
Nov-01	20	20	100.00%	0.00%	256	258	99.22%	-0.38	-1.23
Dec-01	15	15	100.00%	0.00%	151	154	98.05%	-0.52	-1.32
Jan-02	7	7	100.00%	0.00%	164	164	100.00%	N/A	N/A
Feb-02	11	11	100.00%	0.00%	158	159	99.37%	-0.26	-1.16
Mar-02	30	30	100.00%	0.00%	157	158	99.37%	-0.4	-1.24
Apr-02	18	18	100.00%	0.00%	177	178	99.44%	-0.3	-1.18
May-02	29	29	100.00%	0.00%	184	187	98.40%	-0.64	-1.39
Jun-02	39	42	92.86%	25.75%	193	194	99.48%	2.35	0.43



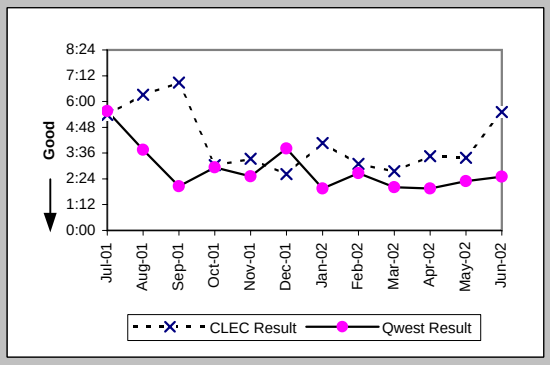
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	33	33	100.00%	0.00%	301	302	99.67%	-0.31	-1.19
Aug-01	21	21	100.00%	0.00%	349	353	98.87%	-0.48	-1.29
Sep-01	26	27	96.30%	18.89%	244	244	100.00%	N/A	0.06
Oct-01	27	27	100.00%	0.00%	260	261	99.62%	-0.31	-1.19
Nov-01	22	22	100.00%	0.00%	260	260	100.00%	N/A	N/A
Dec-01	16	16	100.00%	0.00%	155	156	99.36%	-0.31	-1.19
Jan-02	7	7	100.00%	0.00%	165	165	100.00%	N/A	N/A
Feb-02	12	12	100.00%	0.00%	159	160	99.38%	-0.26	-1.16
Mar-02	31	31	100.00%	0.00%	158	158	100.00%	N/A	N/A
Apr-02	20	20	100.00%	0.00%	179	179	100.00%	N/A	N/A
May-02	30	30	100.00%	0.00%	187	187	100.00%	N/A	N/A
Jun-02	44	45	97.78%	14.74%	195	195	100.00%	N/A	-0.16



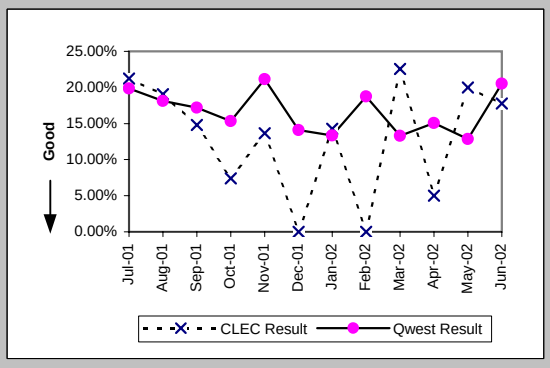
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	177:33	33	5:23	5:57	1676:03	302	5:33	-0.03	-1.02
Aug-01	132:42	21	6:19	7:53	1324:54	353	3:45	1.06	-0.36
Sep-01	186:01	27	6:53	22:53	500:06	244	2:03	1.74	0.06
Oct-01	81:46	27	3:02	2:17	764:50	261	2:56	0.66	-0.6
Nov-01	73:21	22	3:20	2:26	653:05	260	2:31	0.96	-0.42
Dec-01	41:52	16	2:37	1:50	596:35	156	3:49	-0.6	-1.36
Jan-02	28:30	7	4:04	3:09	321:33	165	1:57	2.05	0.25
Feb-02	37:13	12	3:06	2:09	427:26	160	2:40	0.97	-0.41
Mar-02	85:17	31	2:45	2:11	317:22	158	2:01	1.14	-0.31
Apr-02	69:08	20	3:27	2:24	349:16	179	1:57	1.64	-0.01
May-02	101:17	30	3:23	2:59	429:12	187	2:18	0.94	-0.43
Jun-02	248:29	45	5:31	13:42	487:15	195	2:30	2.75	0.67



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

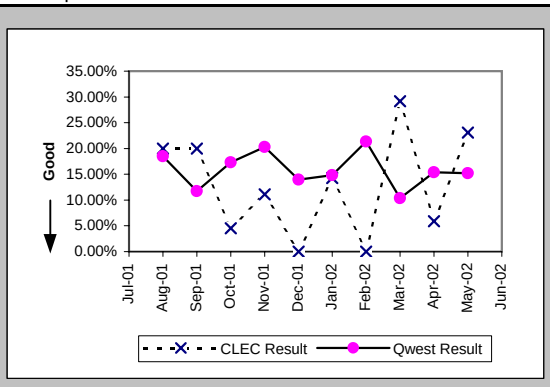
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	33	21.21%	40.88%	60	302	19.87%	0.21	-0.87
Aug-01	4	21	19.05%	39.27%	64	353	18.13%	0.14	-0.91
Sep-01	4	27	14.81%	35.52%	42	244	17.21%	-0.31	-1.19
Oct-01	2	27	7.41%	26.19%	40	261	15.33%	-1.09	-1.66
Nov-01	3	22	13.64%	34.32%	55	260	21.15%	-0.83	-1.5
Dec-01	0	16	0.00%	0.00%	22	156	14.10%	-1.54	-1.94
Jan-02	1	7	14.29%	34.99%	22	165	13.33%	0.11	-0.93
Feb-02	0	12	0.00%	0.00%	30	160	18.75%	-1.61	-1.98
Mar-02	7	31	22.58%	41.81%	21	158	13.29%	1.28	-0.22
Apr-02	1	20	5.00%	21.79%	27	179	15.08%	-1.2	-1.73
May-02	6	30	20.00%	40.00%	24	187	12.83%	1.03	-0.38
Jun-02	8	45	17.78%	38.23%	40	195	20.51%	-0.41	-1.25



Checklist #4 - Unbundled Loop - ISDN Capable Repair

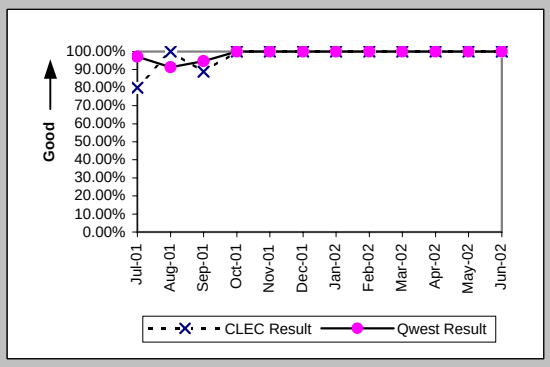
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	15	20.00%	40.00%	27	146	18.49%	0.17	-0.9
Sep-01	4	20	20.00%	40.00%	11	94	11.70%	0.96	-0.42
Oct-01	1	22	4.55%	20.83%	23	133	17.29%	-1.46	-1.89
Nov-01	2	18	11.11%	31.43%	27	133	20.30%	-0.91	-1.55
Dec-01	0	11	0.00%	0.00%	12	86	13.95%	-1.26	-1.76
Jan-02	1	7	14.29%	34.99%	12	81	14.81%	-0.04	-1.02
Feb-02	0	11	0.00%	0.00%	22	103	21.36%	-1.64	-2
Mar-02	7	24	29.17%	45.45%	8	77	10.39%	2.08	0.27
Apr-02	1	17	5.88%	23.53%	14	91	15.38%	-1	-1.61
May-02	6	26	23.08%	42.13%	14	92	15.22%	0.92	-0.44
Jun-02									



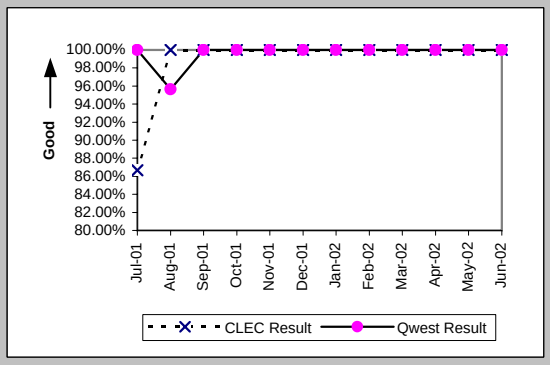
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	15	80.00%	40.00%	35	36	97.22%	1.79	0.09
Aug-01	7	7	100.00%	0.00%	21	23	91.30%	-0.71	-1.43
Sep-01	8	9	88.89%	31.43%	18	19	94.74%	0.41	-0.75
Oct-01	6	6	100.00%	0.00%	48	48	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	18	18	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	7	7	100.00%	0.00%	31	31	100.00%	N/A	N/A
May-02	15	15	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	16	16	100.00%	N/A	N/A



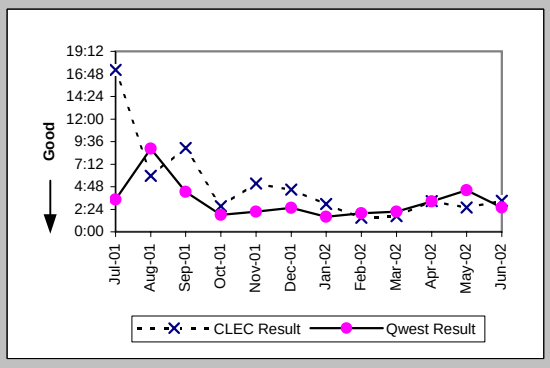
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	15	86.67%	33.99%	36	36	100.00%	N/A	0.07
Aug-01	7	7	100.00%	0.00%	22	23	95.65%	-0.49	-1.3
Sep-01	9	9	100.00%	0.00%	19	19	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	48	48	100.00%	N/A	N/A
Nov-01	6	6	100.00%	0.00%	18	18	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	18	18	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	17	17	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	14	14	100.00%	N/A	N/A
Apr-02	7	7	100.00%	0.00%	31	31	100.00%	N/A	N/A
May-02	15	15	100.00%	0.00%	16	16	100.00%	N/A	N/A
Jun-02	9	9	100.00%	0.00%	16	16	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

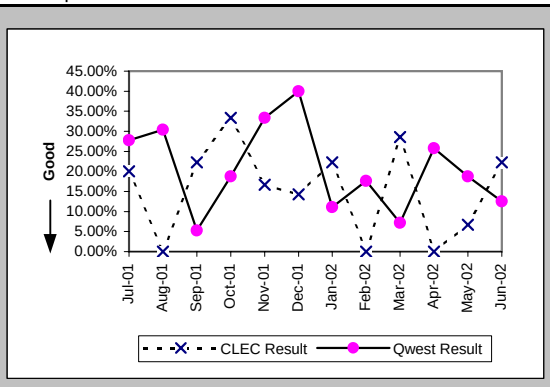
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	258:31	15	17:14	32:45	123:27	36	3:26	2.65	0.61
Aug-01	41:48	7	5:58	6:50	203:44	23	8:51	-0.42	-1.25
Sep-01	80:24	9	8:56	11:00	81:07	19	4:16	1.28	-0.22
Oct-01	16:17	6	2:43	0:54	87:33	48	1:49	0.94	-0.43
Nov-01	30:52	6	5:09	5:56	38:43	18	2:09	1.66	0.01
Dec-01	31:23	7	4:29	4:06	25:41	10	2:34	1.5	-0.09
Jan-02	26:42	9	2:58	1:48	28:48	18	1:36	1.39	-0.16
Feb-02	6:00	4	1:30	0:35	33:22	17	1:58	-0.3	-1.18
Mar-02	11:47	7	1:41	1:36	29:55	14	2:08	-0.44	-1.26
Apr-02	23:02	7	3:17	1:20	100:20	31	3:14	0.06	-0.96
May-02	38:50	15	2:35	2:46	70:37	16	4:25	-0.78	-1.47
Jun-02	29:43	9	3:18	1:29	41:34	16	2:36	0.42	-0.75



Checklist #4 - Unbundled Loop - ISDN Capable Repair

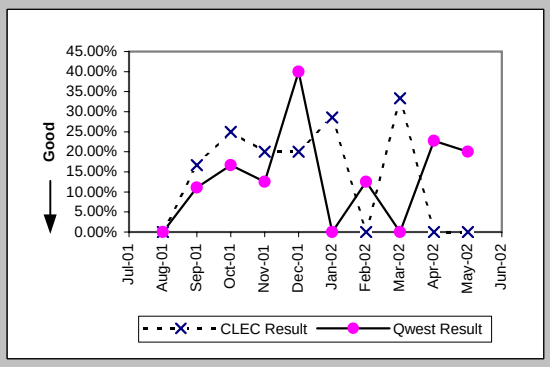
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	15	20.00%	40.00%	10	36	27.78%	-0.57	-1.34
Aug-01	0	7	0.00%	0.00%	7	23	30.43%	-1.53	-1.93
Sep-01	2	9	22.22%	41.57%	1	19	5.26%	1.14	-0.31
Oct-01	2	6	33.33%	47.14%	9	48	18.75%	0.77	-0.53
Nov-01	1	6	16.67%	37.27%	6	18	33.33%	-0.75	-1.46
Dec-01	1	7	14.29%	34.99%	4	10	40.00%	-1.07	-1.65
Jan-02	2	9	22.22%	41.57%	2	18	11.11%	0.61	-0.63
Feb-02	0	4	0.00%	0.00%	3	17	17.65%	-0.83	-1.51
Mar-02	2	7	28.57%	45.18%	1	14	7.14%	1.11	-0.33
Apr-02	0	7	0.00%	0.00%	8	31	25.81%	-1.41	-1.86
May-02	1	15	6.67%	24.94%	3	16	18.75%	-0.86	-1.52
Jun-02	2	9	22.22%	41.57%	2	16	12.50%	0.54	-0.67



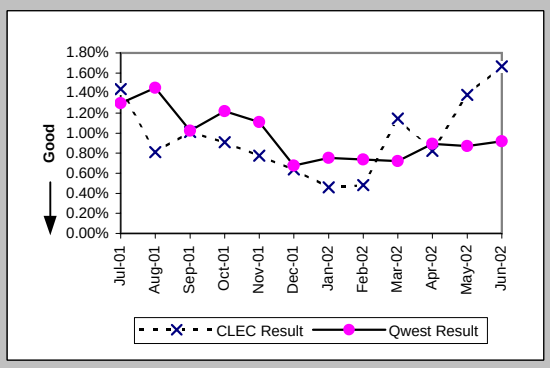
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	6	0.00%	0.00%	0	10	0.00%	N/A	N/A
Sep-01	1	6	16.67%	37.27%	1	9	11.11%	0.19	-0.89
Oct-01	1	4	25.00%	43.30%	4	24	16.67%	0.32	-0.8
Nov-01	1	5	20.00%	40.00%	1	8	12.50%	0.23	-0.86
Dec-01	1	5	20.00%	40.00%	2	5	40.00%	-0.65	-1.39
Jan-02	2	7	28.57%	45.18%	0	6	0.00%	N/A	-0.27
Feb-02	0	2	0.00%	0.00%	1	8	12.50%	-0.48	-1.29
Mar-02	2	6	33.33%	47.14%	0	10	0.00%	N/A	-0.03
Apr-02	0	5	0.00%	0.00%	5	22	22.73%	-1.09	-1.67
May-02	0	7	0.00%	0.00%	2	10	20.00%	-1.01	-1.62
Jun-02									



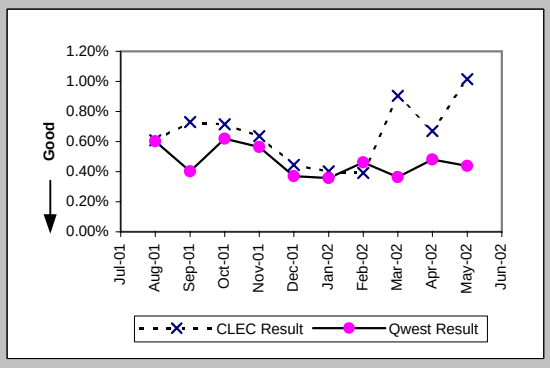
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	48	3333	1.44%	11.91%	338	25993	1.30%	0.67	-0.59
Aug-01	28	3453	0.81%	8.97%	376	25874	1.45%	-2.96	-2.8
Sep-01	36	3559	1.01%	10.01%	263	25682	1.02%	-0.07	-1.04
Oct-01	33	3634	0.91%	9.49%	309	25375	1.22%	-1.59	-1.97
Nov-01	28	3611	0.78%	8.77%	278	25035	1.11%	-1.8	-2.09
Dec-01	23	3596	0.64%	7.97%	166	24571	0.68%	-0.25	-1.15
Jan-02	16	3489	0.46%	6.76%	183	24299	0.75%	-1.88	-2.14
Feb-02	16	3324	0.48%	6.92%	177	24014	0.74%	-1.62	-1.98
Mar-02	38	3320	1.14%	10.64%	172	23853	0.72%	2.7	0.64
Apr-02	27	3283	0.82%	9.03%	210	23494	0.89%	-0.41	-1.25
May-02	45	3254	1.38%	11.68%	203	23315	0.87%	2.95	0.79
Jun-02	54	3241	1.67%	12.80%	211	22962	0.92%	4.17	1.54



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

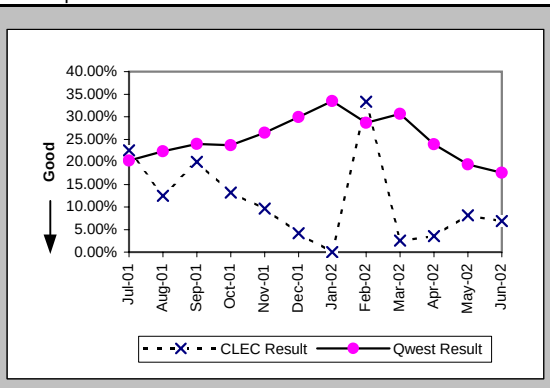
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	21	3453	0.61%	7.77%	156	25874	0.60%	0.04	-0.98
Sep-01	26	3559	0.73%	8.52%	103	25682	0.40%	2.91	0.77
Oct-01	26	3634	0.72%	8.43%	157	25375	0.62%	0.7	-0.58
Nov-01	23	3611	0.64%	7.96%	141	25035	0.56%	0.55	-0.66
Dec-01	16	3596	0.44%	6.66%	91	24571	0.37%	0.69	-0.58
Jan-02	14	3489	0.40%	6.32%	87	24299	0.36%	0.4	-0.76
Feb-02	13	3324	0.39%	6.24%	111	24014	0.46%	-0.57	-1.34
Mar-02	30	3320	0.90%	9.46%	87	23853	0.36%	4.83	1.93
Apr-02	22	3283	0.67%	8.16%	113	23494	0.48%	1.47	-0.11
May-02	33	3254	1.01%	10.02%	102	23315	0.44%	4.67	1.84
Jun-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

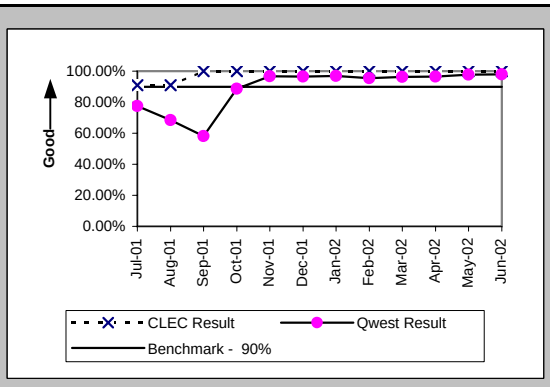
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	62	22.58%	41.81%	86	424	20.28%	0.43	-0.74
Aug-01	4	32	12.50%	33.07%	108	484	22.31%	-1.29	-1.79
Sep-01	9	45	20.00%	40.00%	83	346	23.99%	-0.59	-1.36
Oct-01	5	38	13.16%	33.80%	96	405	23.70%	-1.46	-1.89
Nov-01	3	31	9.68%	29.57%	100	378	26.46%	-2.04	-2.24
Dec-01	1	24	4.17%	19.98%	71	237	29.96%	-2.63	-2.6
Jan-02	0	16	0.00%	0.00%	92	275	33.45%	-2.76	-2.68
Feb-02	8	24	33.33%	47.14%	71	248	28.63%	0.49	-0.7
Mar-02	1	39	2.56%	15.81%	76	248	30.65%	-3.54	-3.15
Apr-02	1	28	3.57%	18.56%	66	276	23.91%	-2.4	-2.46
May-02	4	49	8.16%	27.38%	49	252	19.44%	-1.83	-2.11
Jun-02	4	58	6.90%	25.34%	45	256	17.58%	-1.93	-2.17



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

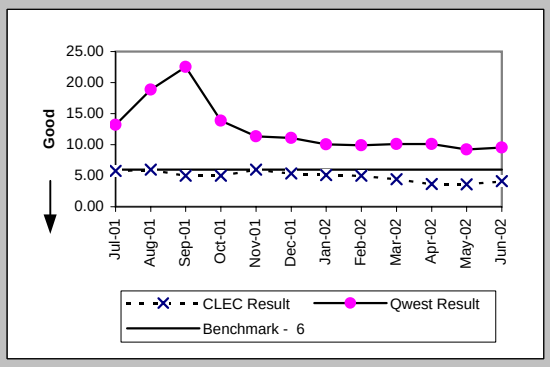
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	20	22	90.91%	28.75%	1143	1475	77.49%	-1.5	-1.91
Aug-01	20	22	90.91%	28.75%	1011	1477	68.45%	-2.25	-2.37
Sep-01	7	7	100.00%	0.00%	883	1519	58.13%	-2.24	-2.36
Oct-01	4	4	100.00%	0.00%	1510	1704	88.62%	-0.72	-1.44
Nov-01	3	3	100.00%	0.00%	1693	1751	96.69%	-0.32	-1.19
Dec-01	16	16	100.00%	0.00%	1581	1639	96.46%	-0.76	-1.46
Jan-02	9	9	100.00%	0.00%	1334	1378	96.81%	-0.54	-1.33
Feb-02	9	9	100.00%	0.00%	1126	1179	95.50%	-0.65	-1.39
Mar-02	26	26	100.00%	0.00%	1243	1291	96.28%	-0.99	-1.6
Apr-02	23	23	100.00%	0.00%	1131	1173	96.42%	-0.92	-1.56
May-02	26	26	100.00%	0.00%	979	1002	97.70%	-0.77	-1.47
Jun-02	28	28	100.00%	0.00%	893	911	98.02%	-0.74	-1.45



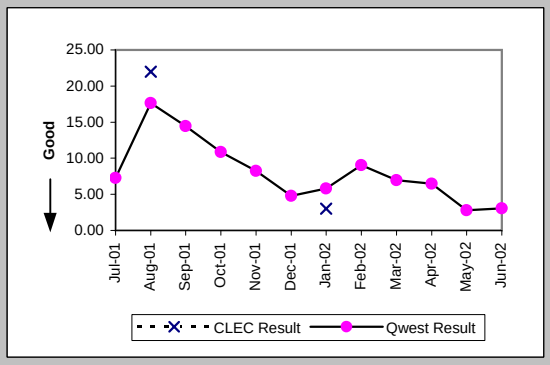
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	46	8	5.75	2.55	19591	1486	13.18	-2.86	-2.74
Aug-01	48	8	6.00	4.50	28002	1483	18.88	-2.72	-2.66
Sep-01	20	4	5.00	0.00	34528	1532	22.54	-1.94	-2.18
Oct-01	10	2	5.00	0.00	23932	1725	13.87	-1	-1.61
Nov-01	6	1	6.00		19994	1760	11.36	-0.91	-1.55
Dec-01	43	8	5.38	0.52	18186	1641	11.08	-2.58	-2.57
Jan-02	41	8	5.12	1.25	13837	1379	10.03	-4.16	-3.53
Feb-02	40	8	5.00	0.00	11666	1179	9.89	-3.29	-3
Mar-02	97	22	4.41	0.91	13019	1291	10.08	-7.85	-5.77
Apr-02	62	17	3.65	1.22	11923	1178	10.12	-6.14	-4.73
May-02	69	19	3.63	0.83	9255	1004	9.22	-5.56	-4.38
Jun-02	111	27	4.11	1.05	8729	917	9.52	-8.55	-6.2



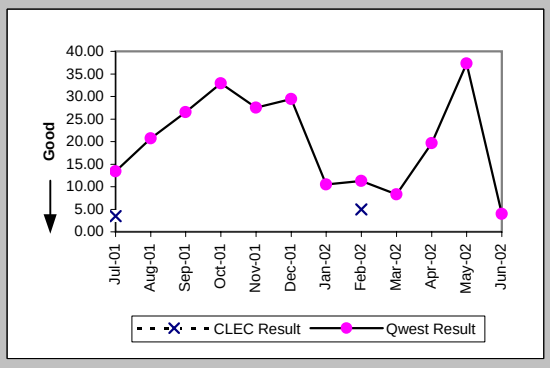
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2024	279	7.25		
Aug-01	44	2	22.00	21.21	3250	184	17.66	0.36	-0.78
Sep-01					2010	139	14.46		
Oct-01					923	85	10.86		
Nov-01					404	49	8.24		
Dec-01					177	37	4.78		
Jan-02	3	1	3.00		162	28	5.79	-0.24	-1.15
Feb-02					325	36	9.03		
Mar-02					271	39	6.95		
Apr-02					168	26	6.46		
May-02					56	20	2.80		
Jun-02					46	15	3.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

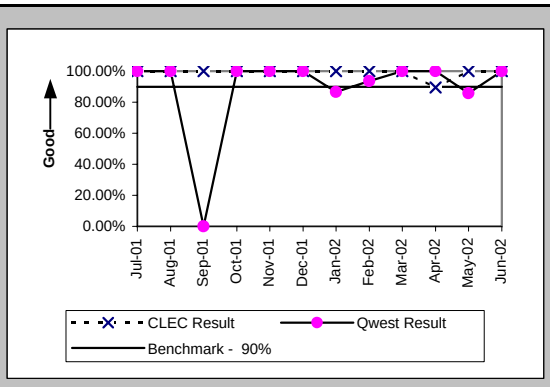
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	2	3.50	0.71	806	60	13.43	-1.76	-2.07
Aug-01					5928	286	20.73		
Sep-01					13493	508	26.56		
Oct-01					4281	130	32.93		
Nov-01					495	18	27.50		
Dec-01					589	20	29.45		
Jan-02					168	16	10.50		
Feb-02	5	1	5.00		192	17	11.29	-1.06	-1.65
Mar-02					75	9	8.33		
Apr-02					374	19	19.68		
May-02					112	3	37.33		
Jun-02					12	3	4.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

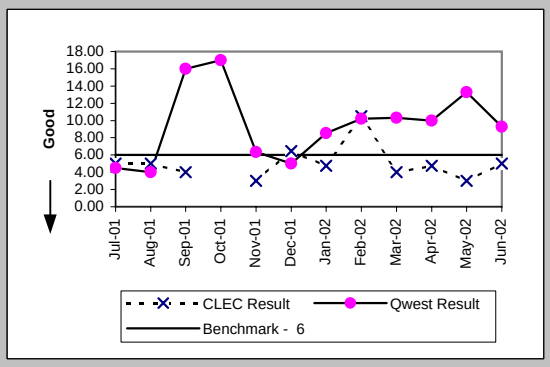
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	9	100.00%	0.00%	2	2	100.00%	N/A	N/A
Aug-01	19	19	100.00%	0.00%	1	1	100.00%	N/A	N/A
Sep-01	13	13	100.00%	0.00%	0	1	0.00%	N/A	
Oct-01	7	7	100.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Dec-01	18	18	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jan-02	17	17	100.00%	0.00%	13	15	86.67%	-1.11	-1.67
Feb-02	7	7	100.00%	0.00%	29	31	93.55%	-0.63	-1.38
Mar-02	20	20	100.00%	0.00%	19	19	100.00%	N/A	N/A
Apr-02	17	19	89.47%	30.69%	24	24	100.00%	N/A	-0.2
May-02	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Jun-02	3	3	100.00%	0.00%	14	14	100.00%	N/A	N/A



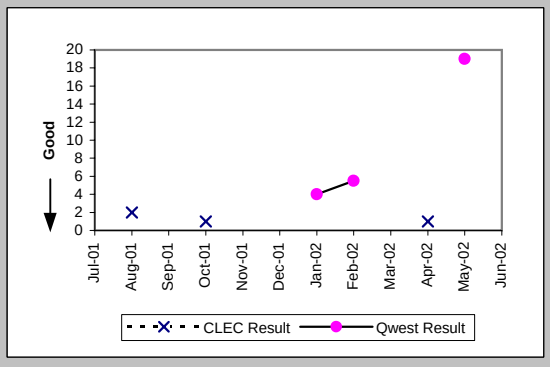
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	1	5.00		9	2	4.50	-3.72	-3.26
Aug-01	20	4	5.00	0.00	4	1	4.00		
Sep-01	36	9	4.00	1.32	16	1	16.00		
Oct-01					17	1	17.00		
Nov-01	3	1	3.00		38	6	6.33	-0.43	-1.26
Dec-01	58	9	6.44	2.79	30	6	5.00	0.5	-0.7
Jan-02	81	17	4.76	0.56	128	15	8.53	-4.07	-3.47
Feb-02	21	2	10.50	3.54	316	31	10.19	0.91	-0.45
Mar-02	72	18	4.00	1.24	196	19	10.32	-15.94	-10.69
Apr-02	76	16	4.75	0.68	240	24	10.00	-7.88	-5.79
May-02	6	2	3.00	0.00	93	7	13.29	-1.85	-2.12
Jun-02	15	3	5.00	0.00	139	15	9.27	-1.94	-2.18



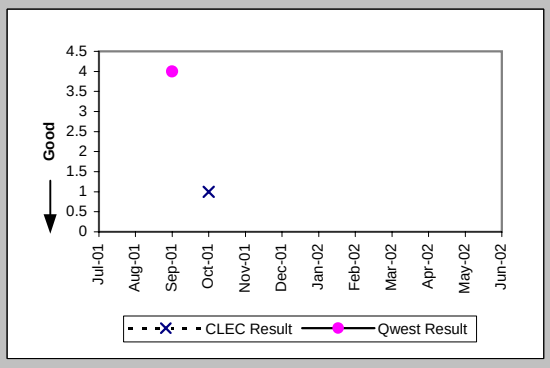
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	1	2.00						
Sep-01									
Oct-01	1	1	1.00						
Nov-01									
Dec-01									
Jan-02					8	2	4.00		
Feb-02					11	2	5.50		
Mar-02									
Apr-02	2	2	1.00	0.00					
May-02					19	1	19.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

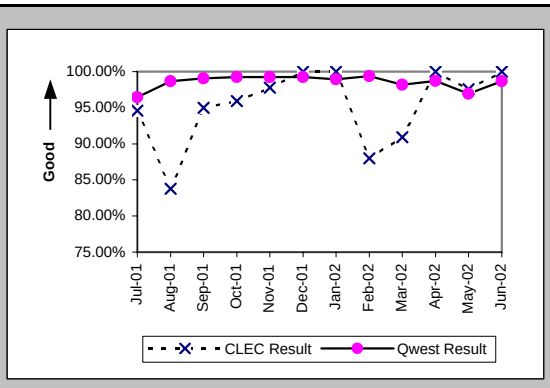
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					4	1	4.00		
Oct-01	1	1	1.00						
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

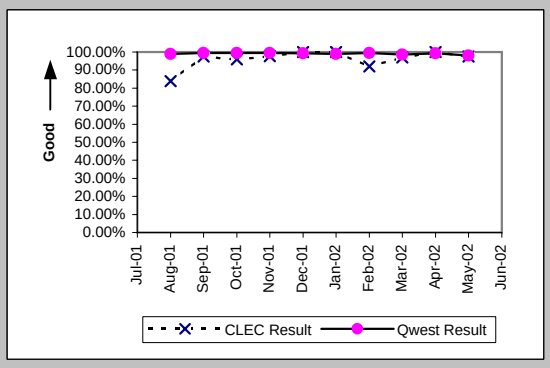
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	35	37	94.59%	22.61%	2090	2167	96.45%	0.63	-0.62
Aug-01	31	37	83.78%	36.86%	1467	1487	98.66%	4.31	1.62
Sep-01	38	40	95.00%	21.79%	1495	1509	99.07%	1.87	0.13
Oct-01	47	49	95.92%	19.79%	1618	1630	99.26%	1.88	0.14
Nov-01	44	45	97.78%	14.74%	1733	1746	99.26%	0.94	-0.43
Dec-01	33	33	100.00%	0.00%	1694	1707	99.24%	-0.5	-1.3
Jan-02	34	34	100.00%	0.00%	1505	1521	98.95%	-0.59	-1.36
Feb-02	22	25	88.00%	32.50%	1295	1303	99.39%	3.41	1.07
Mar-02	30	33	90.91%	28.75%	1238	1261	98.18%	2.23	0.35
Apr-02	49	49	100.00%	0.00%	1241	1257	98.73%	-0.78	-1.47
May-02	40	41	97.56%	15.43%	1073	1107	96.93%	-0.23	-1.14
Jun-02	31	31	100.00%	0.00%	959	972	98.66%	-0.64	-1.39



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

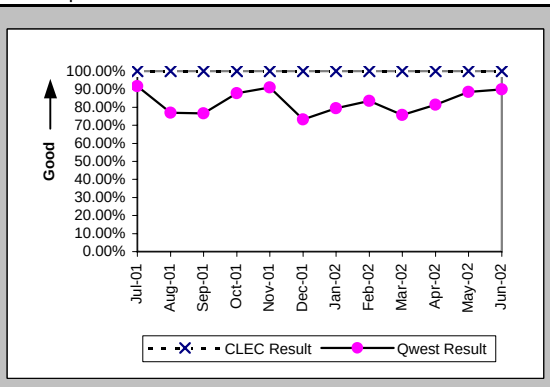
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	31	37	83.78%	36.86%	1470	1487	98.86%	4.48	1.72
Sep-01	39	40	97.50%	15.61%	1501	1509	99.47%	1.21	-0.26
Oct-01	47	49	95.92%	19.79%	1621	1630	99.45%	2.1	0.27
Nov-01	44	45	97.78%	14.74%	1736	1746	99.43%	1.1	-0.33
Dec-01	33	33	100.00%	0.00%	1696	1707	99.36%	-0.46	-1.28
Jan-02	34	34	100.00%	0.00%	1506	1521	99.01%	-0.58	-1.35
Feb-02	23	25	92.00%	27.13%	1295	1303	99.39%	2.52	0.53
Mar-02	32	33	96.97%	17.14%	1243	1261	98.57%	0.71	-0.57
Apr-02	49	49	100.00%	0.00%	1247	1257	99.20%	-0.61	-1.37
May-02	40	41	97.56%	15.43%	1086	1107	98.10%	0.3	-0.82
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

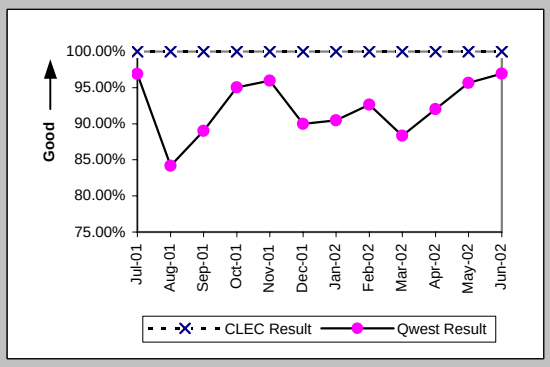
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	649	708	91.67%	-0.67	-1.41
Aug-01	9	9	100.00%	0.00%	681	885	76.95%	-1.63	-1.99
Sep-01	2	2	100.00%	0.00%	536	700	76.57%	-0.78	-1.47
Oct-01	5	5	100.00%	0.00%	336	383	87.73%	-0.83	-1.51
Nov-01	2	2	100.00%	0.00%	339	373	90.88%	-0.45	-1.27
Dec-01	3	3	100.00%	0.00%	313	427	73.30%	-1.04	-1.63
Jan-02	5	5	100.00%	0.00%	451	568	79.40%	-1.13	-1.69
Feb-02	4	4	100.00%	0.00%	269	322	83.54%	-0.88	-1.54
Mar-02	7	7	100.00%	0.00%	349	461	75.71%	-1.49	-1.9
Apr-02	3	3	100.00%	0.00%	325	399	81.45%	-0.82	-1.5
May-02	4	4	100.00%	0.00%	427	483	88.41%	-0.72	-1.44
Jun-02	1	1	100.00%	0.00%	380	423	89.83%	-0.34	-1.2



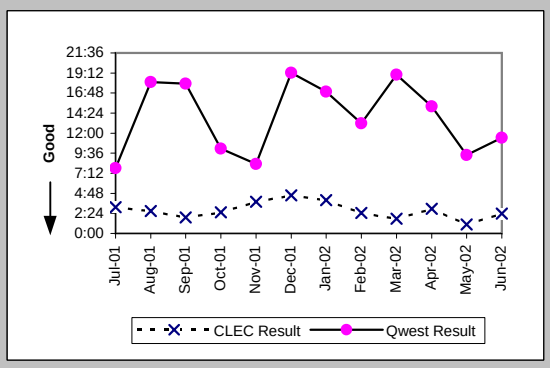
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	686	708	96.89%	-0.4	-1.24
Aug-01	9	9	100.00%	0.00%	745	885	84.18%	-1.29	-1.79
Sep-01	2	2	100.00%	0.00%	623	700	89.00%	-0.5	-1.3
Oct-01	5	5	100.00%	0.00%	364	383	95.04%	-0.51	-1.31
Nov-01	2	2	100.00%	0.00%	358	373	95.98%	-0.29	-1.18
Dec-01	3	3	100.00%	0.00%	387	430	90.00%	-0.58	-1.35
Jan-02	5	5	100.00%	0.00%	521	576	90.45%	-0.72	-1.44
Feb-02	4	4	100.00%	0.00%	302	326	92.64%	-0.56	-1.34
Mar-02	7	7	100.00%	0.00%	410	464	88.36%	-0.95	-1.58
Apr-02	3	3	100.00%	0.00%	368	400	92.00%	-0.51	-1.31
May-02	4	4	100.00%	0.00%	462	483	95.65%	-0.42	-1.26
Jun-02	1	1	100.00%	0.00%	411	424	96.93%	-0.18	-1.11



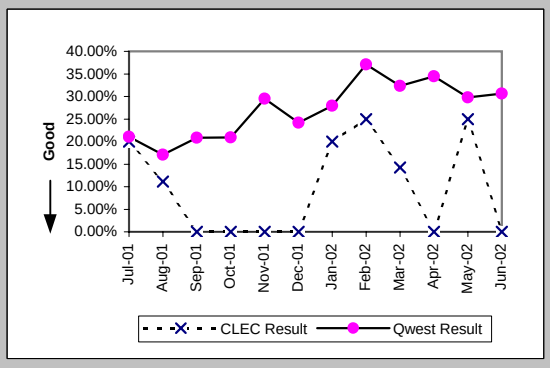
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	15:45	5	3:09	1:53	5526:29	708	7:48	-0.56	-1.34
Aug-01	24:20	9	2:42	2:29	16036:45	885	18:07	-1.33	-1.81
Sep-01	3:49	2	1:55	1:24	12554:47	700	17:56	-0.71	-1.43
Oct-01	12:38	5	2:32	1:58	3890:41	383	10:10	-0.95	-1.58
Nov-01	7:34	2	3:47	1:26	3103:59	373	8:19	-0.28	-1.17
Dec-01	13:38	3	4:33	2:14	8263:16	430	19:13	-0.85	-1.52
Jan-02	19:49	5	3:58	2:25	9764:53	576	16:57	-0.89	-1.54
Feb-02	9:53	4	2:28	2:19	4292:40	326	13:10	-1.02	-1.62
Mar-02	12:12	7	1:45	1:59	8808:59	464	18:59	-1.43	-1.87
Apr-02	8:48	3	2:56	3:43	6088:01	400	15:13	-0.8	-1.48
May-02	4:16	4	1:04	1:17	4540:06	483	9:24	-1.12	-1.68
Jun-02	2:23	1	2:23		4860:38	424	11:28	-0.24	-1.14



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

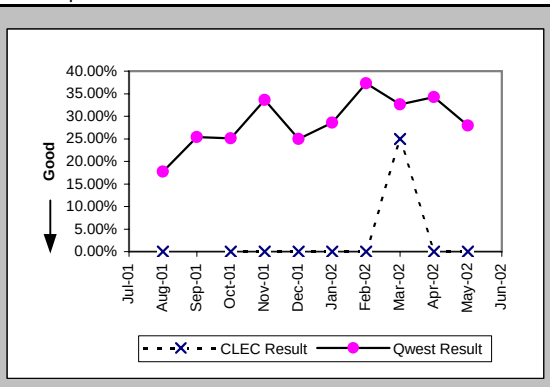
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	5	20.00%	40.00%	149	708	21.05%	-0.06	-1.03
Aug-01	1	9	11.11%	31.43%	151	885	17.06%	-0.47	-1.29
Sep-01	0	2	0.00%	0.00%	146	700	20.86%	-0.72	-1.44
Oct-01	0	5	0.00%	0.00%	80	383	20.89%	-1.14	-1.69
Nov-01	0	2	0.00%	0.00%	110	373	29.49%	-0.91	-1.55
Dec-01	0	3	0.00%	0.00%	104	430	24.19%	-0.97	-1.59
Jan-02	1	5	20.00%	40.00%	161	576	27.95%	-0.39	-1.24
Feb-02	1	4	25.00%	43.30%	121	326	37.12%	-0.5	-1.3
Mar-02	1	7	14.29%	34.99%	150	464	32.33%	-1.01	-1.62
Apr-02	0	3	0.00%	0.00%	138	400	34.50%	-1.25	-1.76
May-02	1	4	25.00%	43.30%	144	483	29.81%	-0.21	-1.13
Jun-02	0	1	0.00%	0.00%	130	424	30.66%	-0.66	-1.4



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

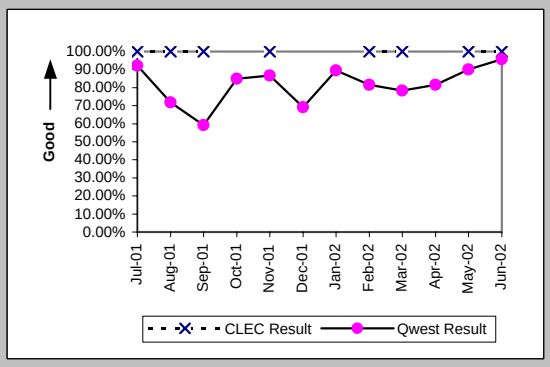
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	6	0.00%	0.00%	116	654	17.74%	-1.13	-1.69
Sep-01					104	410	25.37%		
Oct-01	0	4	0.00%	0.00%	62	247	25.10%	-1.15	-1.7
Nov-01	0	1	0.00%	0.00%	86	256	33.59%	-0.71	-1.43
Dec-01	0	3	0.00%	0.00%	68	272	25.00%	-0.99	-1.6
Jan-02	0	2	0.00%	0.00%	106	371	28.57%	-0.89	-1.54
Feb-02	0	2	0.00%	0.00%	84	225	37.33%	-1.09	-1.66
Mar-02	1	4	25.00%	43.30%	107	328	32.62%	-0.32	-1.2
Apr-02	0	1	0.00%	0.00%	84	245	34.29%	-0.72	-1.44
May-02	0	2	0.00%	0.00%	86	308	27.92%	-0.88	-1.53
Jun-02									



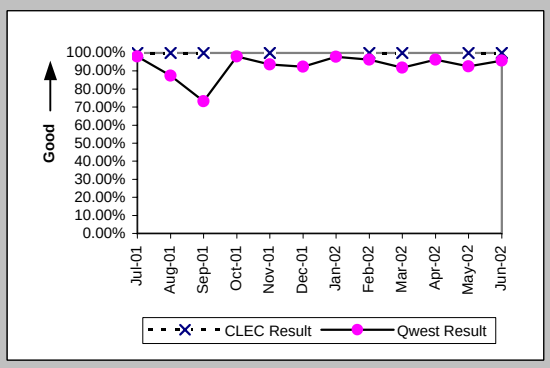
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	47	51	92.16%	-0.29	-1.18
Aug-01	4	4	100.00%	0.00%	51	71	71.83%	-1.22	-1.74
Sep-01	3	3	100.00%	0.00%	42	71	59.15%	-1.41	-1.86
Oct-01					45	53	84.91%		
Nov-01	1	1	100.00%	0.00%	26	30	86.67%	-0.39	-1.23
Dec-01					18	26	69.23%		
Jan-02					43	48	89.58%		
Feb-02	3	3	100.00%	0.00%	22	27	81.48%	-0.78	-1.48
Mar-02	1	1	100.00%	0.00%	29	37	78.38%	-0.52	-1.32
Apr-02					22	27	81.48%		
May-02	2	2	100.00%	0.00%	36	40	90.00%	-0.46	-1.28
Jun-02	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12



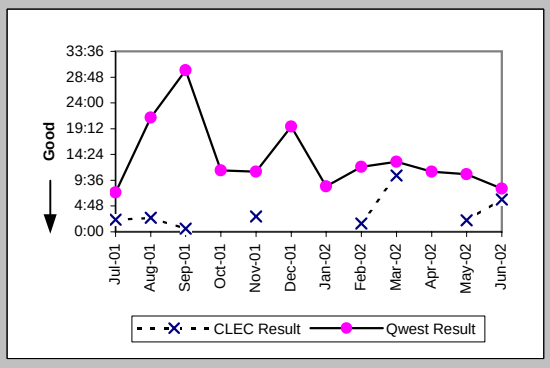
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	50	51	98.04%	-0.14	-1.09
Aug-01	4	4	100.00%	0.00%	62	71	87.32%	-0.74	-1.45
Sep-01	3	3	100.00%	0.00%	52	71	73.24%	-1.03	-1.62
Oct-01					52	53	98.11%		
Nov-01	1	1	100.00%	0.00%	29	31	93.55%	-0.26	-1.16
Dec-01					24	26	92.31%		
Jan-02					47	48	97.92%		
Feb-02	3	3	100.00%	0.00%	26	27	96.30%	-0.32	-1.2
Mar-02	1	1	100.00%	0.00%	34	37	91.89%	-0.29	-1.18
Apr-02					26	27	96.30%		
May-02	2	2	100.00%	0.00%	37	40	92.50%	-0.39	-1.24
Jun-02	1	1	100.00%	0.00%	23	24	95.83%	-0.2	-1.12



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

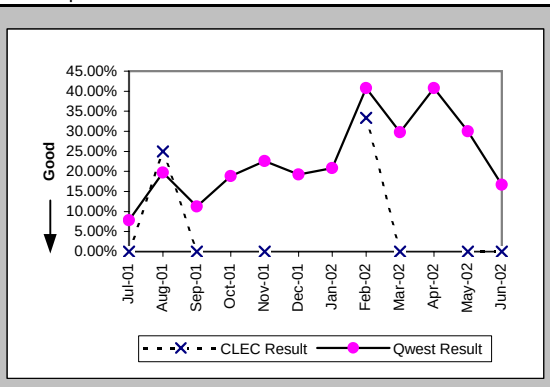
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:15	1	2:15		373:02	51	7:19	-0.46	-1.28
Aug-01	10:36	4	2:39	2:21	1509:39	71	21:16	-0.9	-1.55
Sep-01	1:44	3	0:35	0:30	2135:37	71	30:05	-1.39	-1.85
Oct-01					605:57	53	11:26		
Nov-01	2:50	1	2:50		347:44	31	11:13	-0.54	-1.33
Dec-01					509:32	26	19:36		
Jan-02					404:55	48	8:26		
Feb-02	4:36	3	1:32	1:33	326:44	27	12:06	-1.14	-1.7
Mar-02	10:28	1	10:28		482:45	37	13:03	-0.12	-1.08
Apr-02					302:57	27	11:13		
May-02	4:14	2	2:07	0:06	428:06	40	10:42	-0.65	-1.39
Jun-02	6:02	1	6:02		192:19	24	8:01	-0.12	-1.07



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

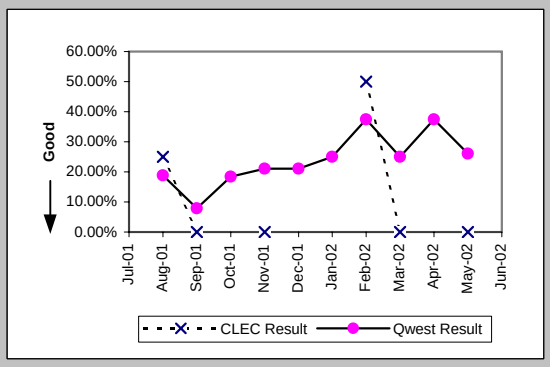
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	4	51	7.84%	-0.29	-1.18
Aug-01	1	4	25.00%	43.30%	14	71	19.72%	0.24	-0.85
Sep-01	0	3	0.00%	0.00%	8	71	11.27%	-0.6	-1.37
Oct-01					10	53	18.87%		
Nov-01	0	1	0.00%	0.00%	7	31	22.58%	-0.53	-1.32
Dec-01					5	26	19.23%		
Jan-02					10	48	20.83%		
Feb-02	1	3	33.33%	47.14%	11	27	40.74%	-0.25	-1.15
Mar-02	0	1	0.00%	0.00%	11	37	29.73%	-0.64	-1.39
Apr-02					11	27	40.74%		
May-02	0	2	0.00%	0.00%	12	40	30.00%	-0.9	-1.55
Jun-02	0	1	0.00%	0.00%	4	24	16.67%	-0.44	-1.27



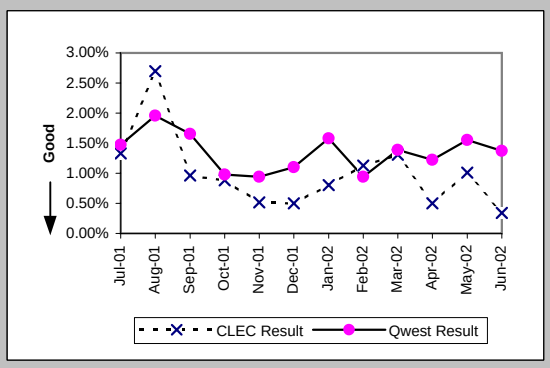
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	4	25.00%	43.30%	10	53	18.87%	0.27	-0.84
Sep-01	0	2	0.00%	0.00%	3	38	7.89%	-0.4	-1.25
Oct-01					7	38	18.42%		
Nov-01	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31
Dec-01					4	19	21.05%		
Jan-02					9	36	25.00%		
Feb-02	1	2	50.00%	50.00%	6	16	37.50%	0.2	-0.88
Mar-02	0	1	0.00%	0.00%	6	24	25.00%	-0.57	-1.34
Apr-02					6	16	37.50%		
May-02	0	2	0.00%	0.00%	6	23	26.09%	-0.81	-1.49
Jun-02									



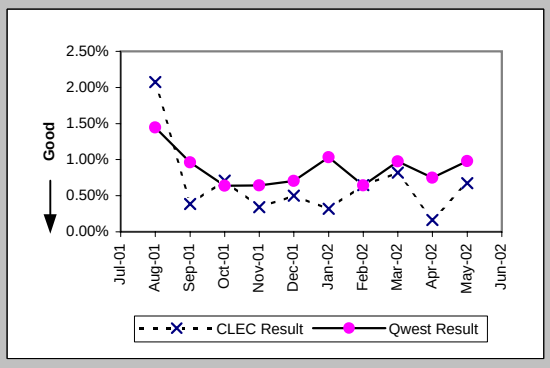
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	451	1.33%	11.46%	759	51444	1.48%	-0.25	-1.15
Aug-01	13	482	2.70%	16.20%	956	48879	1.96%	1.15	-0.3
Sep-01	5	520	0.96%	9.76%	771	46676	1.65%	-1.23	-1.75
Oct-01	5	565	0.89%	9.37%	436	44562	0.98%	-0.22	-1.14
Nov-01	3	584	0.51%	7.15%	404	42800	0.94%	-1.07	-1.65
Dec-01	3	600	0.50%	7.05%	456	41394	1.10%	-1.4	-1.85
Jan-02	5	623	0.80%	8.92%	624	39438	1.58%	-1.55	-1.94
Feb-02	7	620	1.13%	10.57%	353	37580	0.94%	0.49	-0.7
Mar-02	8	611	1.31%	11.37%	501	36150	1.39%	-0.16	-1.1
Apr-02	3	602	0.50%	7.04%	427	34869	1.22%	-1.61	-1.98
May-02	6	594	1.01%	10.00%	523	33729	1.55%	-1.06	-1.64
Jun-02	2	587	0.34%	5.83%	448	32685	1.37%	-2.13	-2.29



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

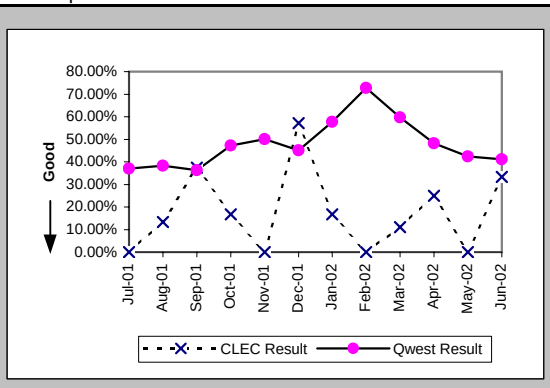
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10	482	2.07%	14.25%	707	48879	1.45%	1.13	-0.32
Sep-01	2	520	0.38%	6.19%	448	46676	0.96%	-1.34	-1.81
Oct-01	4	565	0.71%	8.38%	285	44562	0.64%	0.2	-0.88
Nov-01	2	584	0.34%	5.84%	275	42800	0.64%	-0.9	-1.55
Dec-01	3	600	0.50%	7.05%	291	41394	0.70%	-0.59	-1.36
Jan-02	2	623	0.32%	5.66%	407	39438	1.03%	-1.74	-2.06
Feb-02	4	620	0.65%	8.01%	241	37580	0.64%	0.01	-0.99
Mar-02	5	611	0.82%	9.01%	352	36150	0.97%	-0.39	-1.24
Apr-02	1	602	0.17%	4.07%	261	34869	0.75%	-1.64	-2
May-02	4	594	0.67%	8.18%	331	33729	0.98%	-0.75	-1.46
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

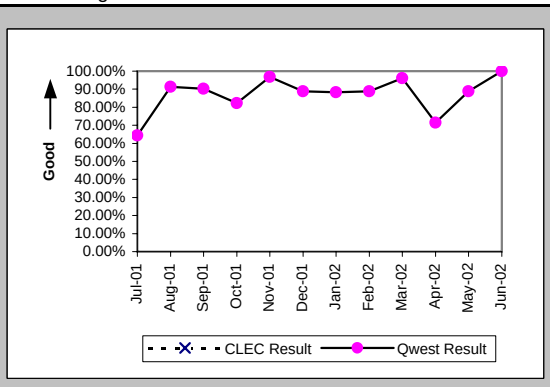
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	6	0.00%	0.00%	447	1206	37.06%	-1.88	-2.14
Aug-01	2	15	13.33%	33.99%	592	1548	38.24%	-1.98	-2.2
Sep-01	3	8	37.50%	48.41%	440	1211	36.33%	0.08	-0.95
Oct-01	1	6	16.67%	37.27%	390	826	47.22%	-1.49	-1.91
Nov-01	0	3	0.00%	0.00%	406	810	50.12%	-1.73	-2.05
Dec-01	4	7	57.14%	49.49%	375	831	45.13%	0.6	-0.63
Jan-02	1	6	16.67%	37.27%	851	1475	57.69%	-2.03	-2.23
Feb-02	0	7	0.00%	0.00%	940	1293	72.70%	-4.31	-3.62
Mar-02	1	9	11.11%	31.43%	744	1245	59.76%	-2.97	-2.8
Apr-02	1	4	25.00%	43.30%	398	825	48.24%	-0.93	-1.56
May-02	0	6	0.00%	0.00%	386	909	42.46%	-2.1	-2.28
Jun-02	1	3	33.33%	47.14%	313	761	41.13%	-0.27	-1.17



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

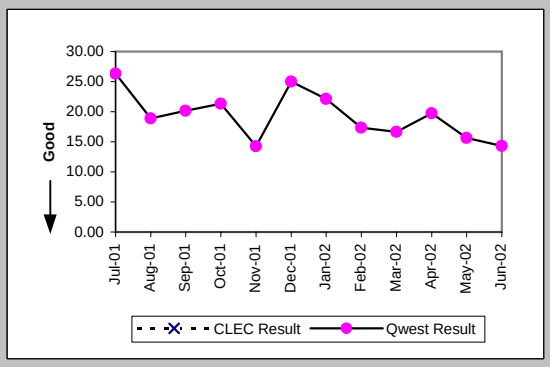
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	14	64.29%		
Aug-01					21	23	91.30%		
Sep-01					28	31	90.32%		
Oct-01					28	34	82.35%		
Nov-01					30	31	96.77%		
Dec-01					16	18	88.89%		
Jan-02					38	43	88.37%		
Feb-02					24	27	88.89%		
Mar-02					49	51	96.08%		
Apr-02					10	14	71.43%		
May-02					16	18	88.89%		
Jun-02					10	10	100.00%		



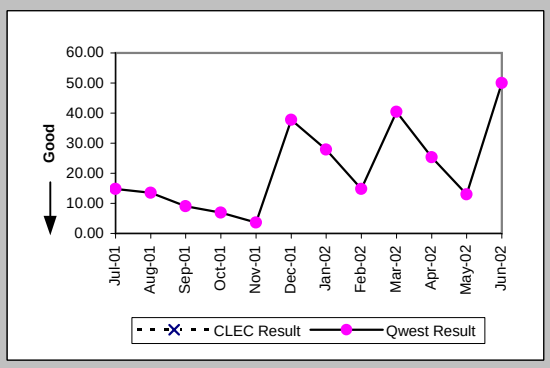
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1264	48	26.33		
Aug-01					850	45	18.89		
Sep-01					1150	57	20.18		
Oct-01					1705	80	21.31		
Nov-01					656	46	14.26		
Dec-01					825	33	25.00		
Jan-02					1638	74	22.14		
Feb-02					972	56	17.36		
Mar-02					1348	81	16.64		
Apr-02					1086	55	19.75		
May-02					689	44	15.66		
Jun-02					300	21	14.29		



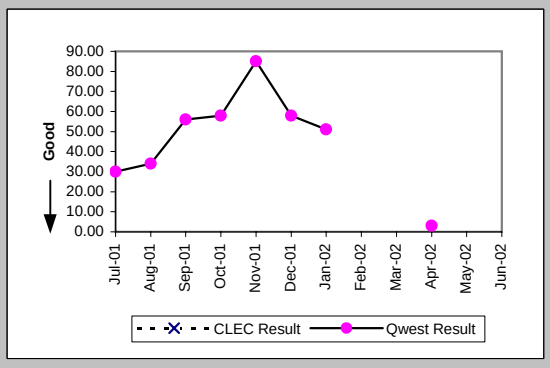
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					163	11	14.82		
Aug-01					175	13	13.46		
Sep-01					100	11	9.09		
Oct-01					249	36	6.92		
Nov-01					73	20	3.65		
Dec-01					151	4	37.75		
Jan-02					251	9	27.89		
Feb-02					118	8	14.75		
Mar-02					606	15	40.40		
Apr-02					177	7	25.29		
May-02					65	5	13.00		
Jun-02					50	1	50.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

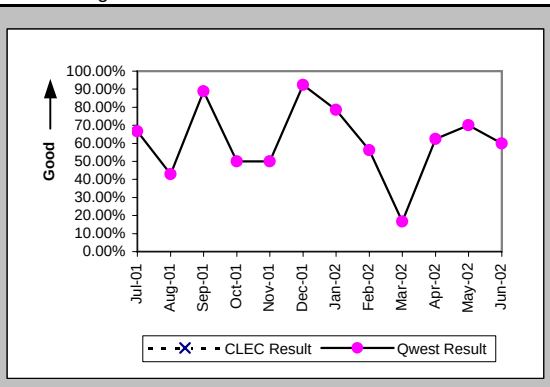
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	2	30.00		
Aug-01					34	1	34.00		
Sep-01					112	2	56.00		
Oct-01					58	1	58.00		
Nov-01					85	1	85.00		
Dec-01					58	1	58.00		
Jan-02					51	1	51.00		
Feb-02									
Mar-02									
Apr-02					3	1	3.00		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

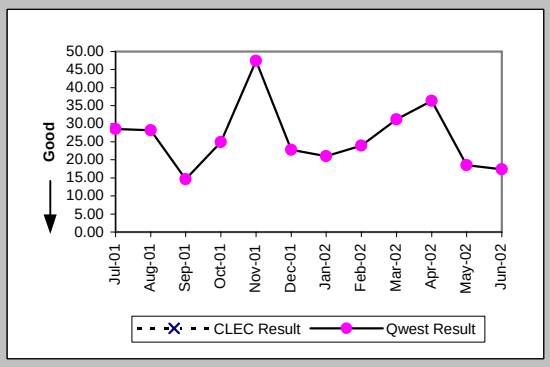
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	6	66.67%		
Aug-01					3	7	42.86%		
Sep-01					8	9	88.89%		
Oct-01					4	8	50.00%		
Nov-01					6	12	50.00%		
Dec-01					24	26	92.31%		
Jan-02					11	14	78.57%		
Feb-02					9	16	56.25%		
Mar-02					1	6	16.67%		
Apr-02					5	8	62.50%		
May-02					7	10	70.00%		
Jun-02					3	5	60.00%		



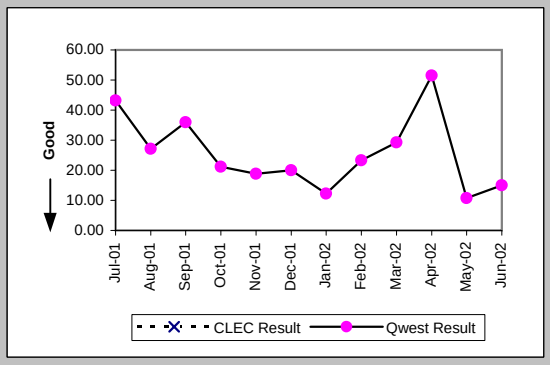
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					628	22	28.55		
Aug-01					423	15	28.20		
Sep-01					264	18	14.67		
Oct-01					424	17	24.94		
Nov-01					853	18	47.39		
Dec-01					796	35	22.74		
Jan-02					463	22	21.05		
Feb-02					693	29	23.90		
Mar-02					375	12	31.25		
Apr-02					908	25	36.32		
May-02					481	26	18.50		
Jun-02					191	11	17.36		



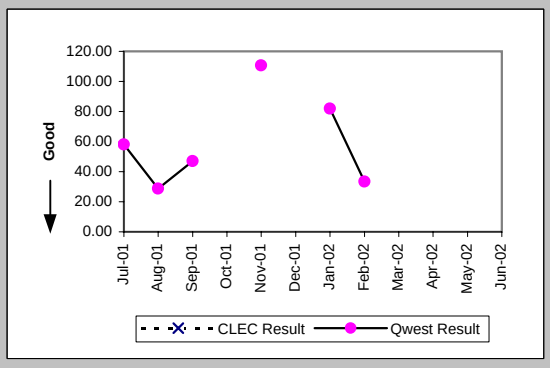
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					302	7	43.14		
Aug-01					163	6	27.17		
Sep-01					36	1	36.00		
Oct-01					191	9	21.22		
Nov-01					188	10	18.80		
Dec-01					160	8	20.00		
Jan-02					49	4	12.25		
Feb-02					233	10	23.30		
Mar-02					205	7	29.29		
Apr-02					515	10	51.50		
May-02					43	4	10.75		
Jun-02					60	4	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

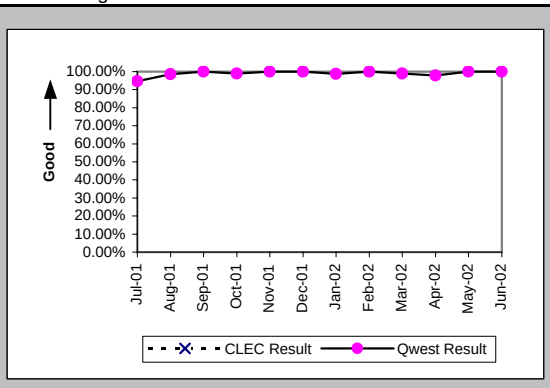
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					116	2	58.00		
Aug-01					86	3	28.67		
Sep-01					47	1	47.00		
Oct-01									
Nov-01					332	3	110.67		
Dec-01									
Jan-02					82	1	82.00		
Feb-02					67	2	33.50		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

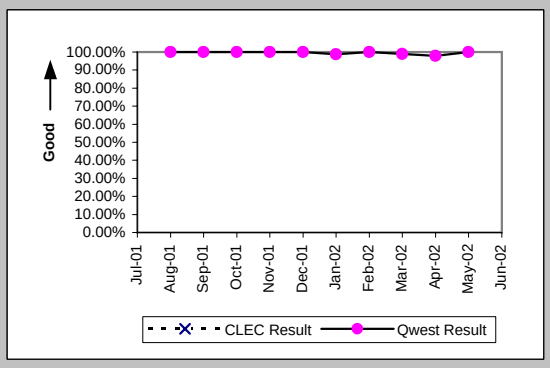
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					71	75	94.67%		
Aug-01					70	71	98.59%		
Sep-01					76	76	100.00%		
Oct-01					99	100	99.00%		
Nov-01					95	95	100.00%		
Dec-01					71	71	100.00%		
Jan-02					83	84	98.81%		
Feb-02					91	91	100.00%		
Mar-02					93	94	98.94%		
Apr-02					90	92	97.83%		
May-02					79	79	100.00%		
Jun-02					55	55	100.00%		



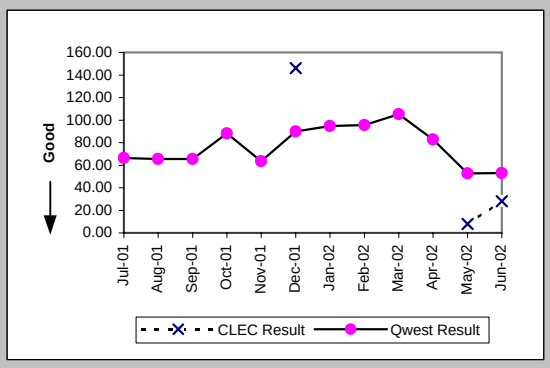
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					71	71	100.00%		
Sep-01					76	76	100.00%		
Oct-01					100	100	100.00%		
Nov-01					95	95	100.00%		
Dec-01					71	71	100.00%		
Jan-02					83	84	98.81%		
Feb-02					91	91	100.00%		
Mar-02					93	94	98.94%		
Apr-02					90	92	97.83%		
May-02					79	79	100.00%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

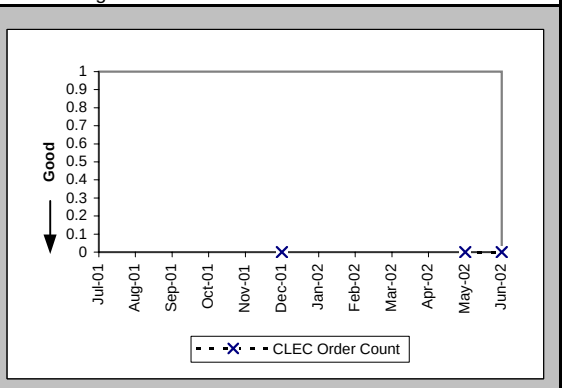
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2656	40	66.40		
Aug-01					3085	47	65.64		
Sep-01					3009	46	65.41		
Oct-01					2998	34	88.18		
Nov-01					2033	32	63.53		
Dec-01	146	1	146.00		2341	26	90.04	0.56	-0.66
Jan-02					1989	21	94.71		
Feb-02					1719	18	95.50		
Mar-02					1370	13	105.38		
Apr-02					1407	17	82.76		
May-02	8	1	8.00		1265	24	52.71	-0.34	-1.21
Jun-02	28	1	28.00		1487	28	53.11	-0.2	-1.12



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

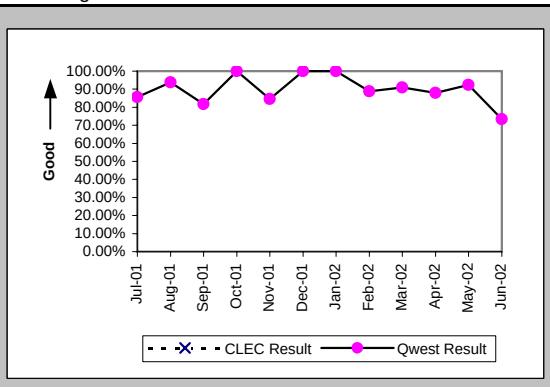
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

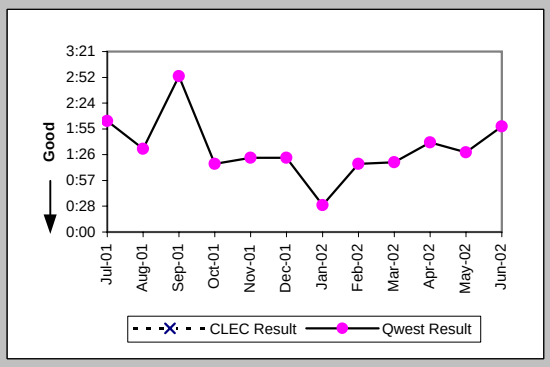
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	14	85.71%		
Aug-01					15	16	93.75%		
Sep-01					9	11	81.82%		
Oct-01					10	10	100.00%		
Nov-01					11	13	84.62%		
Dec-01					12	12	100.00%		
Jan-02					10	10	100.00%		
Feb-02					8	9	88.89%		
Mar-02					10	11	90.91%		
Apr-02					22	25	88.00%		
May-02					12	13	92.31%		
Jun-02					11	15	73.33%		



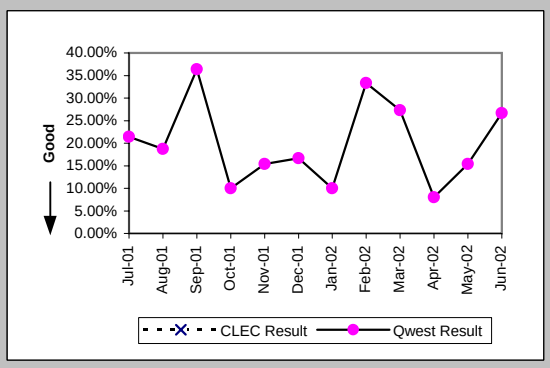
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28:55	14	2:04		
Aug-01					24:47	16	1:33		
Sep-01					31:56	11	2:54		
Oct-01					12:39	10	1:16		
Nov-01					17:54	13	1:23		
Dec-01					16:33	12	1:23		
Jan-02					5:04	10	0:30		
Feb-02					11:23	9	1:16		
Mar-02					14:20	11	1:18		
Apr-02					41:52	25	1:40		
May-02					19:23	13	1:29		
Jun-02					29:32	15	1:58		



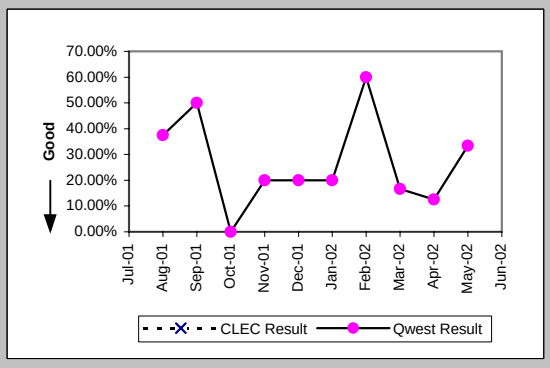
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	14	21.43%		
Aug-01					3	16	18.75%		
Sep-01					4	11	36.36%		
Oct-01					1	10	10.00%		
Nov-01					2	13	15.38%		
Dec-01					2	12	16.67%		
Jan-02					1	10	10.00%		
Feb-02					3	9	33.33%		
Mar-02					3	11	27.27%		
Apr-02					2	25	8.00%		
May-02					2	13	15.38%		
Jun-02					4	15	26.67%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

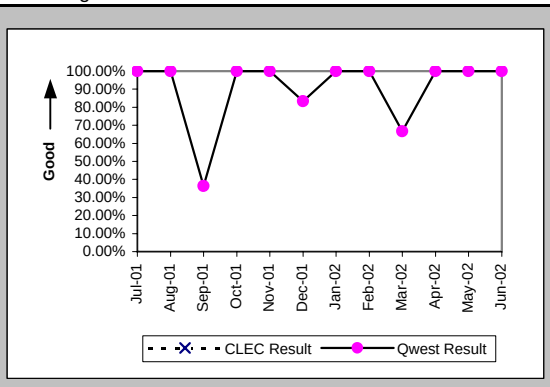
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	8	37.50%		
Sep-01					4	8	50.00%		
Oct-01					0	3	0.00%		
Nov-01					1	5	20.00%		
Dec-01					1	5	20.00%		
Jan-02					1	5	20.00%		
Feb-02					3	5	60.00%		
Mar-02					1	6	16.67%		
Apr-02					2	16	12.50%		
May-02					2	6	33.33%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

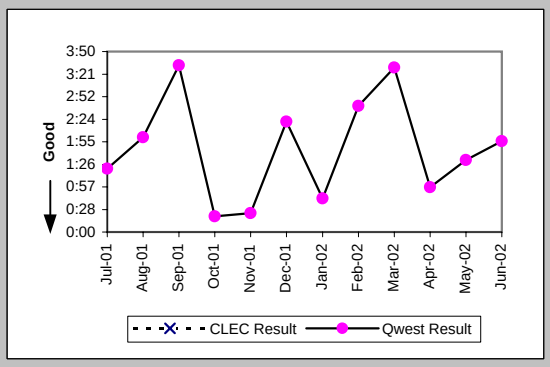
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					4	4	100.00%		
Sep-01					4	11	36.36%		
Oct-01					2	2	100.00%		
Nov-01					3	3	100.00%		
Dec-01					5	6	83.33%		
Jan-02					5	5	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	3	66.67%		
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



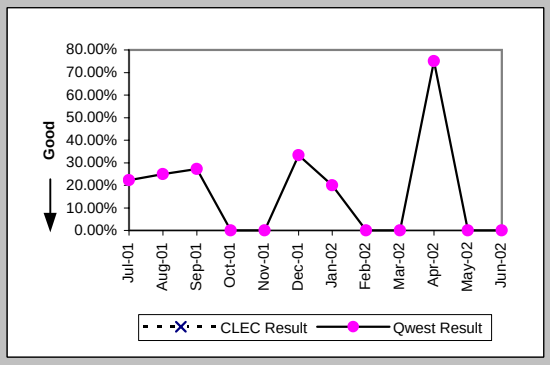
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12:10	9	1:21		
Aug-01					8:06	4	2:01		
Sep-01					39:06	11	3:33		
Oct-01					0:41	2	0:20		
Nov-01					1:12	3	0:24		
Dec-01					14:08	6	2:21		
Jan-02					3:37	5	0:43		
Feb-02					2:41	1	2:41		
Mar-02					10:29	3	3:30		
Apr-02					3:48	4	0:57		
May-02					3:04	2	1:32		
Jun-02					5:48	3	1:56		



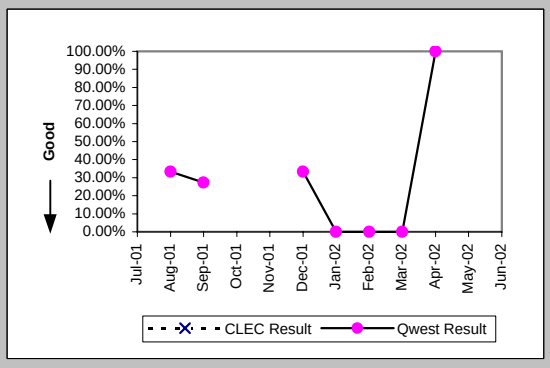
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	9	22.22%		
Aug-01					1	4	25.00%		
Sep-01					3	11	27.27%		
Oct-01					0	2	0.00%		
Nov-01					0	3	0.00%		
Dec-01					2	6	33.33%		
Jan-02					1	5	20.00%		
Feb-02					0	1	0.00%		
Mar-02					0	3	0.00%		
Apr-02					3	4	75.00%		
May-02					0	2	0.00%		
Jun-02					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

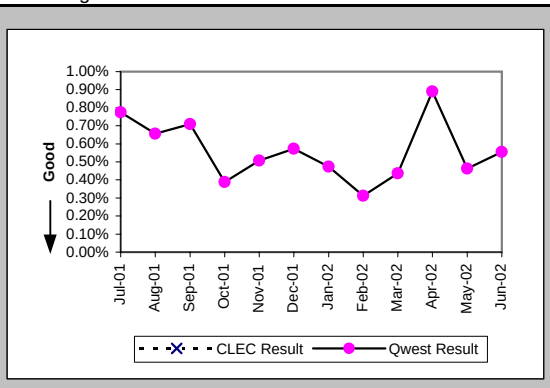
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					3	11	27.27%		
Oct-01									
Nov-01									
Dec-01					1	3	33.33%		
Jan-02					0	3	0.00%		
Feb-02					0	1	0.00%		
Mar-02					0	1	0.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

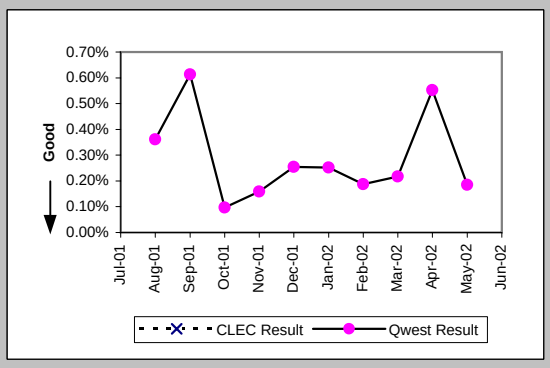
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	2967	0.78%		
Aug-01					20	3050	0.66%		
Sep-01					22	3101	0.71%		
Oct-01					12	3097	0.39%		
Nov-01					16	3153	0.51%		
Dec-01					18	3146	0.57%		
Jan-02					15	3174	0.47%		
Feb-02					10	3197	0.31%		
Mar-02					14	3215	0.44%		
Apr-02					29	3257	0.89%		
May-02					15	3243	0.46%		
Jun-02					18	3244	0.55%		



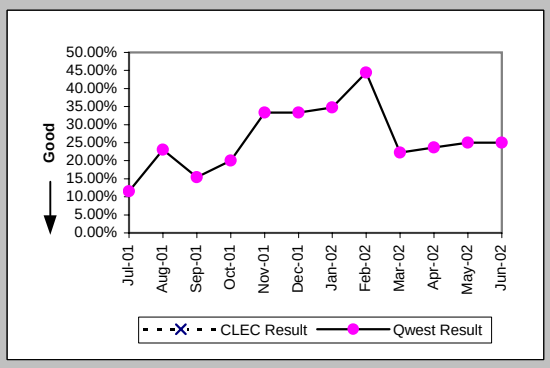
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					11	3050	0.36%		
Sep-01					19	3101	0.61%		
Oct-01					3	3097	0.10%		
Nov-01					5	3153	0.16%		
Dec-01					8	3146	0.25%		
Jan-02					8	3174	0.25%		
Feb-02					6	3197	0.19%		
Mar-02					7	3215	0.22%		
Apr-02					18	3257	0.55%		
May-02					6	3243	0.19%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

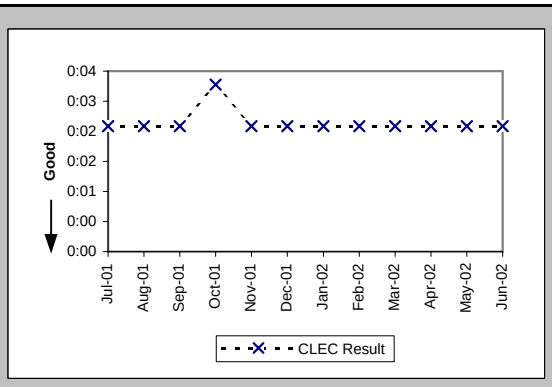
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	26	11.54%		
Aug-01					6	26	23.08%		
Sep-01					4	26	15.38%		
Oct-01					3	15	20.00%		
Nov-01					8	24	33.33%		
Dec-01					9	27	33.33%		
Jan-02					8	23	34.78%		
Feb-02					8	18	44.44%		
Mar-02					4	18	22.22%		
Apr-02					9	38	23.68%		
May-02					5	20	25.00%		
Jun-02					6	24	25.00%		



Checklist #4 - Unbundled Loop Cutovers

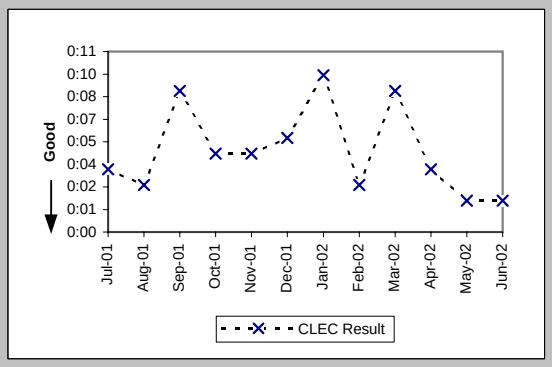
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	139:37	2681	0:03
Aug-01	127:12	2392	0:03
Sep-01	68:15	1497	0:03
Oct-01	100:50	1681	0:04
Nov-01	73:43	1419	0:03
Dec-01	101:52	1975	0:03
Jan-02	71:23	1692	0:03
Feb-02	64:33	1372	0:03
Mar-02	53:57	1146	0:03
Apr-02	124:08	2479	0:03
May-02	73:29	1579	0:03
Jun-02	60:23	1265	0:03



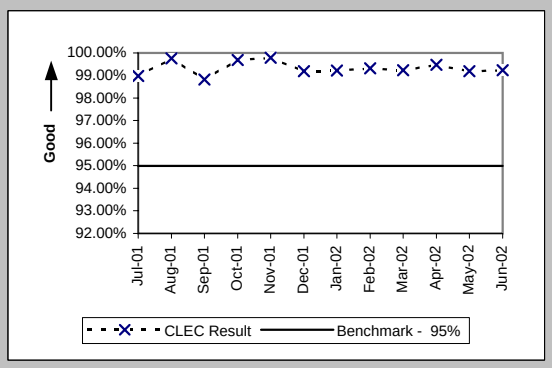
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0:33	8	0:04
Aug-01	0:50	17	0:03
Sep-01	1:38	11	0:09
Oct-01	1:13	16	0:05
Nov-01	1:42	20	0:05
Dec-01	1:12	12	0:06
Jan-02	1:40	10	0:10
Feb-02	1:20	24	0:03
Mar-02	1:11	8	0:09
Apr-02	0:16	4	0:04
May-02	0:07	3	0:02
Jun-02	0:14	9	0:02



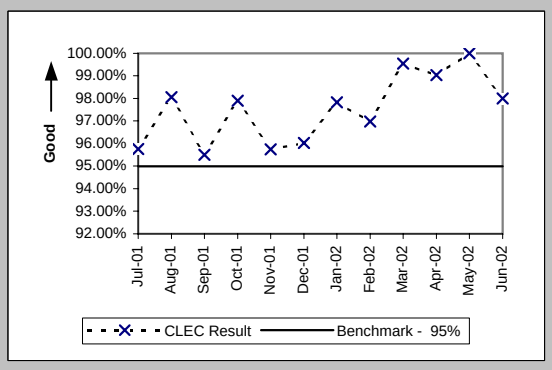
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	969	979	98.98%
Aug-01	837	839	99.76%
Sep-01	501	507	98.82%
Oct-01	653	655	99.69%
Nov-01	479	480	99.79%
Dec-01	617	622	99.20%
Jan-02	512	516	99.22%
Feb-02	442	445	99.33%
Mar-02	391	394	99.24%
Apr-02	760	764	99.48%
May-02	613	618	99.19%
Jun-02	389	392	99.23%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

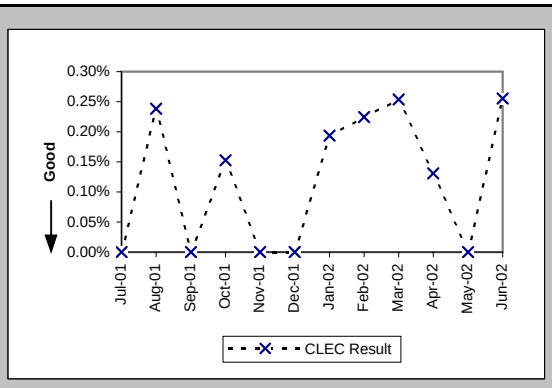
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	316	330	95.76%
Aug-01	454	463	98.06%
Sep-01	361	378	95.50%
Oct-01	373	381	97.90%
Nov-01	225	235	95.74%
Dec-01	242	252	96.03%
Jan-02	225	230	97.83%
Feb-02	193	199	96.98%
Mar-02	217	218	99.54%
Apr-02	204	206	99.03%
May-02	185	185	100.00%
Jun-02	147	150	98.00%



Checklist #4 - Unbundled Loop Cutovers

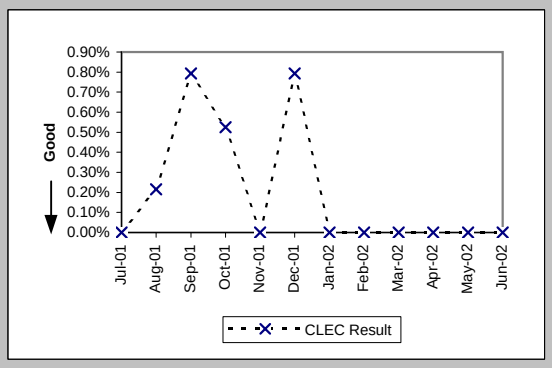
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	979	0.00%
Aug-01	2	839	0.24%
Sep-01	0	507	0.00%
Oct-01	1	655	0.15%
Nov-01	0	480	0.00%
Dec-01	0	622	0.00%
Jan-02	1	516	0.19%
Feb-02	1	445	0.22%
Mar-02	1	394	0.25%
Apr-02	1	764	0.13%
May-02	0	618	0.00%
Jun-02	1	392	0.26%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

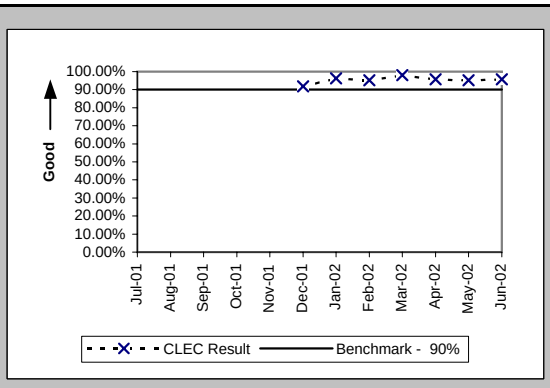
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	330	0.00%
Aug-01	1	463	0.22%
Sep-01	3	378	0.79%
Oct-01	2	381	0.52%
Nov-01	0	235	0.00%
Dec-01	2	252	0.79%
Jan-02	0	230	0.00%
Feb-02	0	199	0.00%
Mar-02	0	218	0.00%
Apr-02	0	206	0.00%
May-02	0	185	0.00%
Jun-02	0	150	0.00%



Checklist #4 - Unbundled Loop - Conditioned

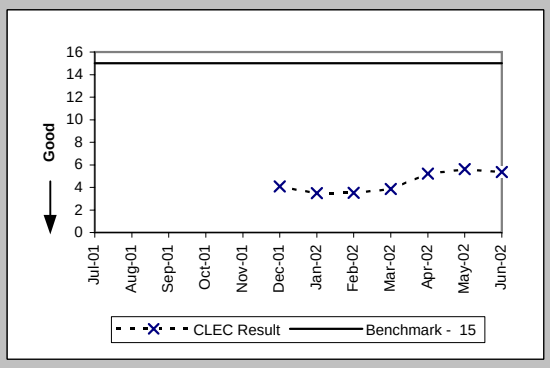
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	362	394	91.88%	27.32%
Jan-02	359	373	96.25%	19.01%
Feb-02	236	248	95.16%	21.46%
Mar-02	196	200	98.00%	14.00%
Apr-02	199	208	95.67%	20.35%
May-02	181	190	95.26%	21.24%
Jun-02	158	165	95.76%	20.16%



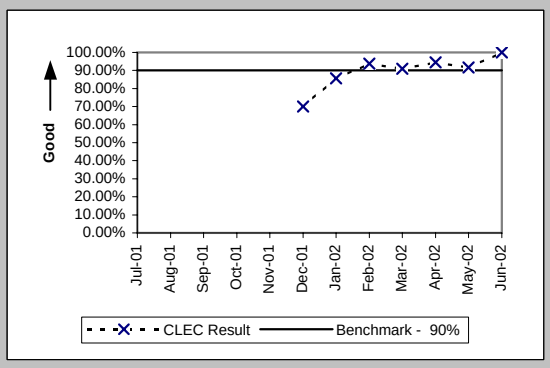
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	867	212	4.09	2.05
Jan-02	1199	343	3.50	2.00
Feb-02	844	240	3.52	2.53
Mar-02	754	195	3.87	1.98
Apr-02	1082	207	5.23	4.21
May-02	1037	185	5.61	3.30
Jun-02	862	161	5.35	4.11



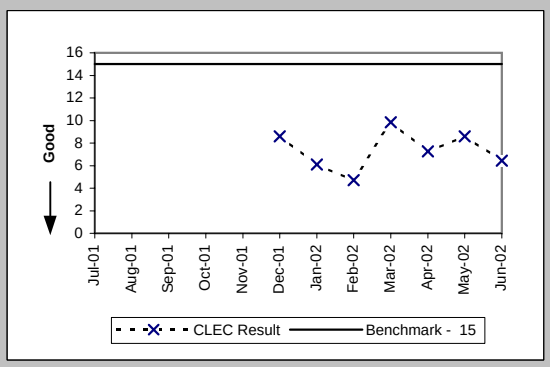
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	7	10	70.00%	45.83%
Jan-02	12	14	85.71%	34.99%
Feb-02	15	16	93.75%	24.21%
Mar-02	10	11	90.91%	28.75%
Apr-02	17	18	94.44%	22.91%
May-02	11	12	91.67%	27.64%
Jun-02	14	14	100.00%	0.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

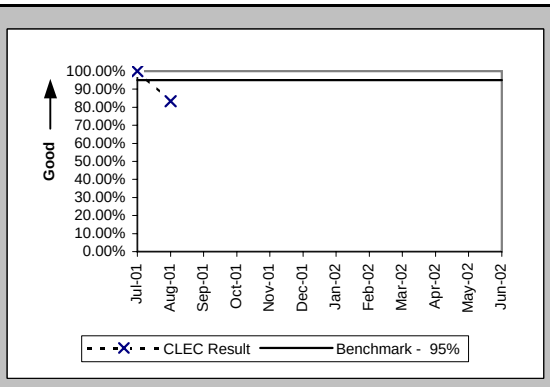
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	43	5	8.60	5.68
Jan-02	67	11	6.09	3.02
Feb-02	47	10	4.70	0.48
Mar-02	59	6	9.83	6.40
Apr-02	116	16	7.25	3.34
May-02	86	10	8.60	2.99
Jun-02	58	9	6.44	1.51



Checklist #4 - Line Sharing Installation

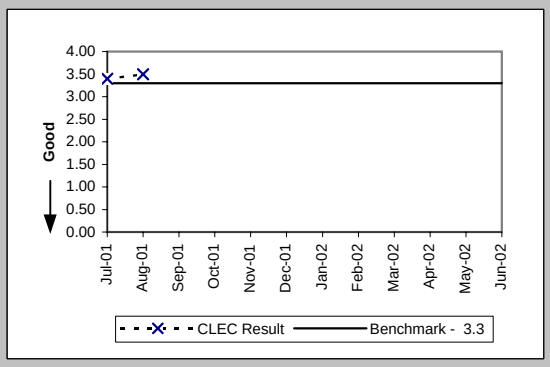
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	5	5	100.00%	0.00%
Aug-01	5	6	83.33%	37.27%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



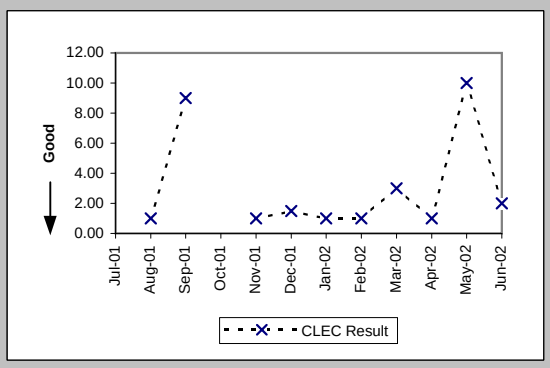
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	17	5	3.40	0.89
Aug-01	21	6	3.50	0.84
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



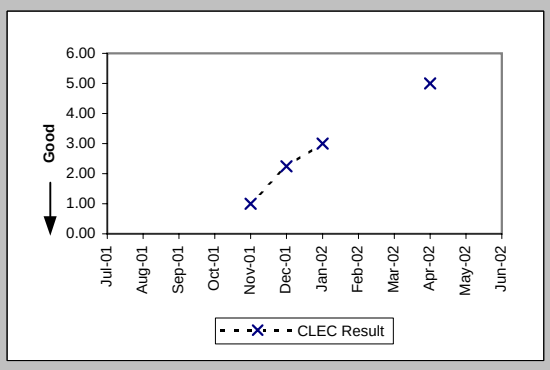
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	1.00	
Sep-01	9	1	9.00	
Oct-01				
Nov-01	1	1	1.00	
Dec-01	6	4	1.50	1.00
Jan-02	1	1	1.00	
Feb-02	2	2	1.00	0.00
Mar-02	6	2	3.00	2.83
Apr-02	1	1	1.00	
May-02	20	2	10.00	12.73
Jun-02	2	1	2.00	



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

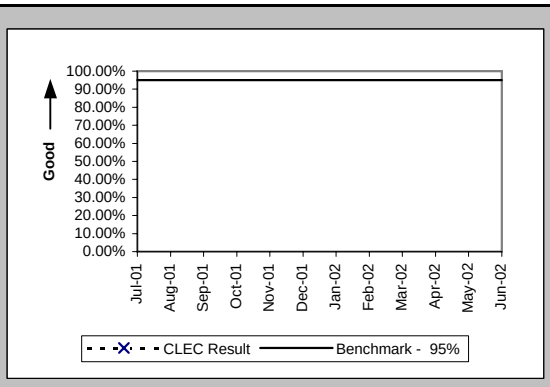
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	2	1.00	0.00
Dec-01	9	4	2.25	1.89
Jan-02	3	1	3.00	
Feb-02				
Mar-02				
Apr-02	5	1	5.00	
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

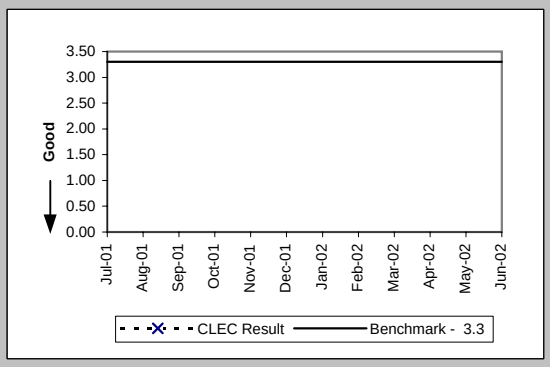
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



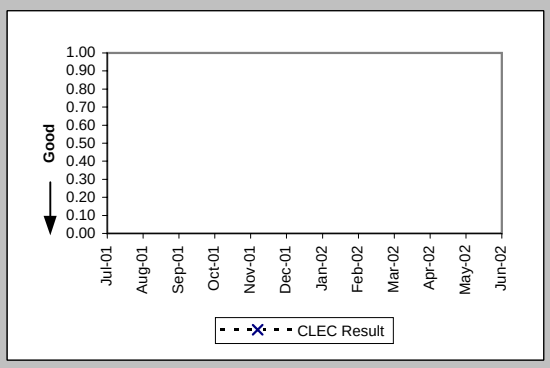
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



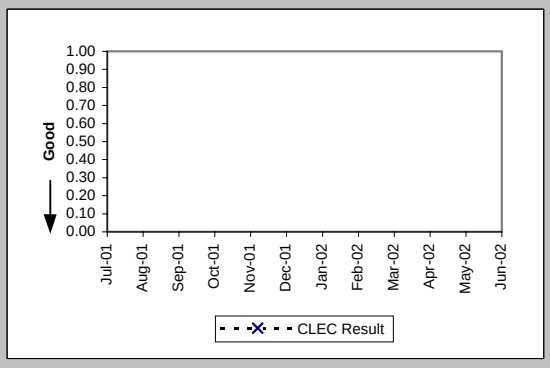
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

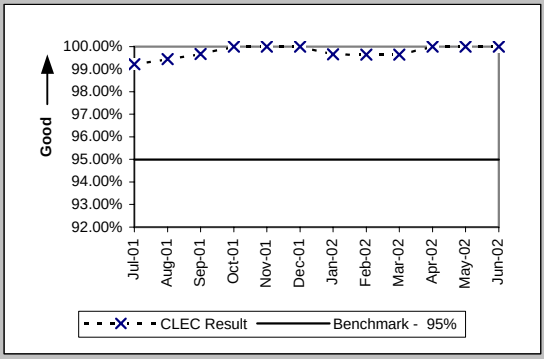
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

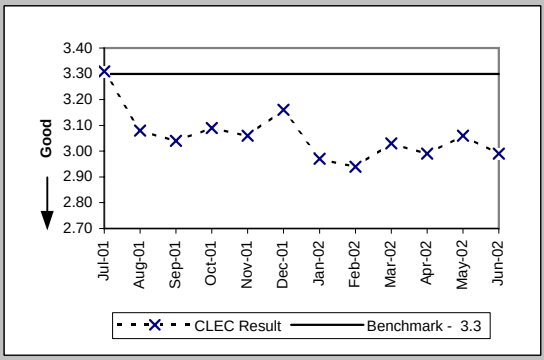
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	380	383	99.22%	8.82%
Aug-01	355	357	99.44%	7.46%
Sep-01	307	308	99.68%	5.69%
Oct-01	299	299	100.00%	0.00%
Nov-01	285	285	100.00%	0.00%
Dec-01	302	302	100.00%	0.00%
Jan-02	296	297	99.66%	5.79%
Feb-02	284	285	99.65%	5.91%
Mar-02	279	280	99.64%	5.97%
Apr-02	307	307	100.00%	0.00%
May-02	301	301	100.00%	0.00%
Jun-02	296	296	100.00%	0.00%



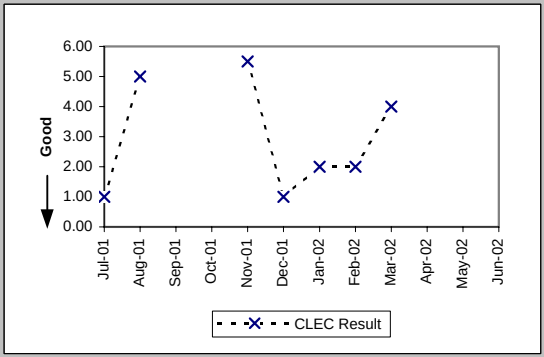
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	563	170	3.31	0.90
Aug-01	826	268	3.08	0.82
Sep-01	671	221	3.04	0.49
Oct-01	812	263	3.09	0.39
Nov-01	608	199	3.06	0.27
Dec-01	398	126	3.16	0.61
Jan-02	813	274	2.97	0.60
Feb-02	781	266	2.94	0.26
Mar-02	803	265	3.03	0.82
Apr-02	895	299	2.99	0.46
May-02	836	273	3.06	0.77
Jun-02	802	268	2.99	0.24



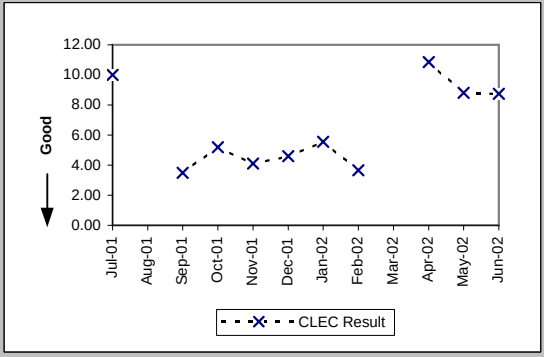
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	1	1.00	
Aug-01	10	2	5.00	5.66
Sep-01				
Oct-01				
Nov-01	11	2	5.50	4.95
Dec-01	1	1	1.00	
Jan-02	2	1	2.00	
Feb-02	4	2	2.00	1.41
Mar-02	4	1	4.00	
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

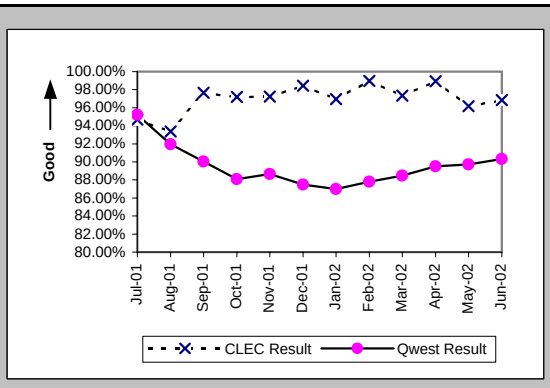
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	20	2	10.00	0.00
Aug-01				
Sep-01	7	2	3.50	0.71
Oct-01	26	5	5.20	1.30
Nov-01	78	19	4.11	3.90
Dec-01	78	17	4.59	3.52
Jan-02	61	11	5.55	4.74
Feb-02	22	6	3.67	2.25
Mar-02				
Apr-02	76	7	10.86	3.02
May-02	44	5	8.80	5.36
Jun-02	35	4	8.75	4.27



Checklist #4 - Line Sharing Installation

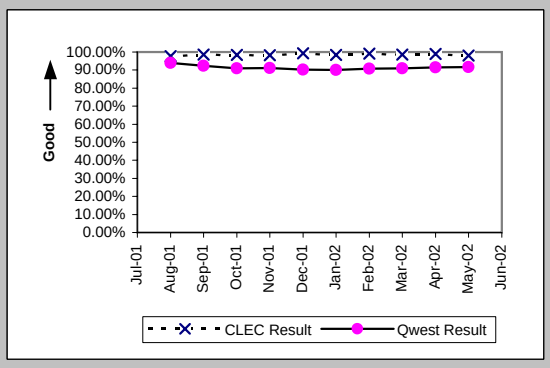
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	375	396	94.70%	22.41%	129163	135648	95.22%	0.51	-0.69
Aug-01	351	376	93.35%	24.91%	75879	82518	91.95%	-0.99	-1.6
Sep-01	332	340	97.65%	15.16%	48598	53974	90.04%	-4.67	-3.84
Oct-01	311	320	97.19%	16.53%	45076	51183	88.07%	-5.02	-4.05
Nov-01	387	398	97.24%	16.39%	42526	47961	88.67%	-5.37	-4.26
Dec-01	562	571	98.42%	12.46%	35665	40764	87.49%	-7.84	-5.77
Jan-02	637	657	96.96%	17.18%	34442	39592	86.99%	-7.53	-5.58
Feb-02	571	577	98.96%	10.14%	36342	41385	87.81%	-8.13	-5.94
Mar-02	473	486	97.33%	16.13%	37344	42216	88.46%	-6.08	-4.7
Apr-02	466	471	98.94%	10.25%	39561	44197	89.51%	-6.64	-5.04
May-02	451	469	96.16%	19.21%	40152	44763	89.70%	-4.58	-3.78
Jun-02	428	442	96.83%	17.51%	39229	43432	90.32%	-4.61	-3.8



New Service Installation Quality (Percent) (OP-5*) (Parity)

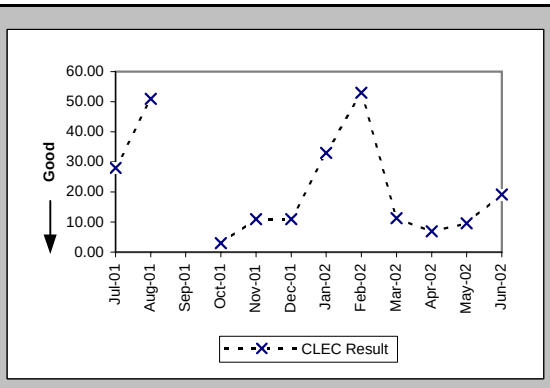
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	367	376	97.61%	15.29%	77551	82518	93.98%	-2.95	-2.79
Sep-01	335	340	98.53%	12.04%	49891	53974	92.44%	-4.24	-3.58
Oct-01	315	320	98.44%	12.40%	46554	51183	90.96%	-4.65	-3.83
Nov-01	391	398	98.24%	13.14%	43720	47961	91.16%	-4.96	-4.01
Dec-01	567	571	99.30%	8.34%	36809	40764	90.30%	-7.22	-5.39
Jan-02	646	657	98.33%	12.83%	35666	39592	90.08%	-7.01	-5.26
Feb-02	572	577	99.13%	9.27%	37562	41385	90.76%	-6.9	-5.19
Mar-02	479	486	98.56%	11.91%	38436	42216	91.05%	-5.77	-4.51
Apr-02	466	471	98.94%	10.25%	40421	44197	91.46%	-5.78	-4.51
May-02	460	469	98.08%	13.72%	41043	44763	91.69%	-4.99	-4.03
Jun-02									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

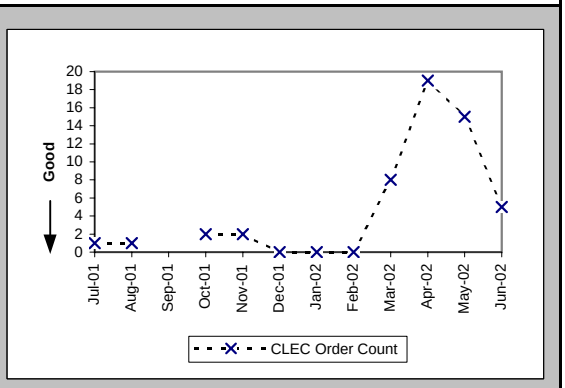
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	28	1	28.00	
Aug-01	51	1	51.00	
Sep-01				
Oct-01	6	2	3.00	2.83
Nov-01	33	3	11.00	2.00
Dec-01	11	1	11.00	
Jan-02	33	1	33.00	
Feb-02	53	1	53.00	
Mar-02	113	10	11.30	22.18
Apr-02	159	23	6.91	19.82
May-02	172	18	9.56	27.63
Jun-02	153	8	19.12	48.12



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

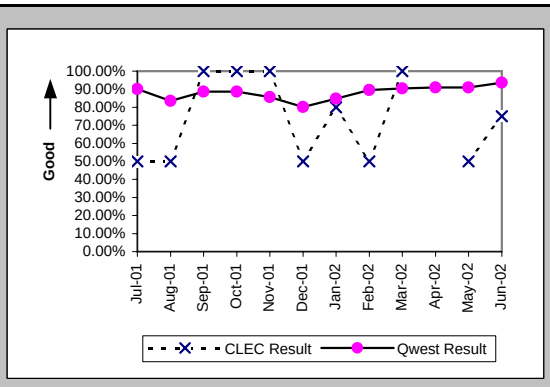
Date	CLEC Order Count
Jul-01	1
Aug-01	1
Sep-01	
Oct-01	2
Nov-01	2
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	8
Apr-02	19
May-02	15
Jun-02	5



Checklist #4 - Line Sharing Repair

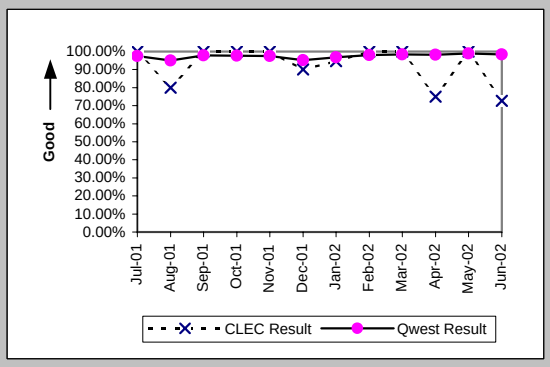
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	11350	12592	90.14%	1.29	-0.22
Aug-01	2	4	50.00%	50.00%	12331	14775	83.46%	1.46	-0.11
Sep-01	1	1	100.00%	0.00%	9830	11092	88.62%	-0.36	-1.22
Oct-01	2	2	100.00%	0.00%	11031	12447	88.62%	-0.51	-1.31
Nov-01	2	2	100.00%	0.00%	11838	13825	85.63%	-0.58	-1.35
Dec-01	2	4	50.00%	50.00%	10767	13448	80.06%	1.27	-0.23
Jan-02	4	5	80.00%	40.00%	10300	12161	84.70%	0.33	-0.8
Feb-02	1	2	50.00%	50.00%	8097	9039	89.58%	1.26	-0.23
Mar-02	1	1	100.00%	0.00%	8169	9029	90.48%	-0.32	-1.2
Apr-02					8375	9209	90.94%		
May-02	1	2	50.00%	50.00%	8950	9836	90.99%	1.34	-0.18
Jun-02	3	4	75.00%	43.30%	8907	9510	93.66%	1.14	-0.3



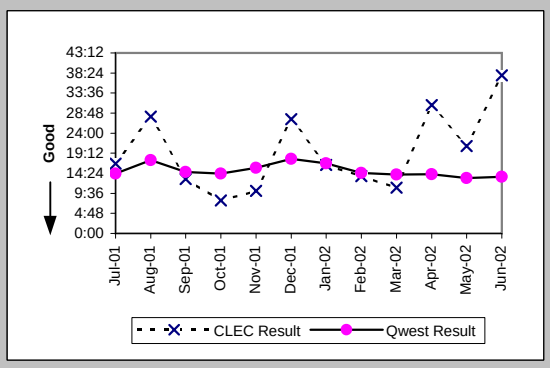
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	16928	17360	97.51%	-0.28	-1.17
Aug-01	4	5	80.00%	40.00%	19063	20077	94.95%	1.15	-0.3
Sep-01	5	5	100.00%	0.00%	15147	15475	97.88%	-0.33	-1.2
Oct-01	4	4	100.00%	0.00%	17048	17448	97.71%	-0.31	-1.19
Nov-01	9	9	100.00%	0.00%	19236	19728	97.51%	-0.48	-1.29
Dec-01	9	10	90.00%	30.00%	18051	18957	95.22%	0.73	-0.56
Jan-02	18	19	94.74%	22.33%	17071	17644	96.75%	0.53	-0.68
Feb-02	9	9	100.00%	0.00%	12605	12849	98.10%	-0.42	-1.25
Mar-02	10	10	100.00%	0.00%	12397	12592	98.45%	-0.4	-1.24
Apr-02	6	8	75.00%	43.30%	12460	12683	98.24%	2.65	0.61
May-02	10	10	100.00%	0.00%	13214	13352	98.97%	-0.32	-1.2
Jun-02	16	22	72.73%	44.54%	12585	12786	98.43%	4.93	2



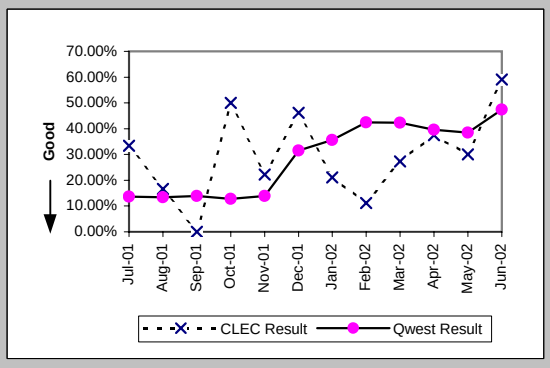
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50:03	3	16:41	11:06	248631:51	17360	14:19	0.55	-0.67
Aug-01	139:46	5	27:57	14:53	351902:18	20077	17:32	1.13	-0.32
Sep-01	64:55	5	12:59	11:53	228032:26	15475	14:44	-0.24	-1.15
Oct-01	31:35	4	7:54	7:42	249711:54	17448	14:19	-0.82	-1.5
Nov-01	91:32	9	10:10	8:50	310155:20	19728	15:43	-1.12	-1.68
Dec-01	273:06	10	27:19	19:08	338730:18	18957	17:52	1.64	0
Jan-02	311:37	19	16:24	16:15	295497:09	17644	16:45	-0.1	-1.06
Feb-02	123:32	9	13:44	10:29	186051:07	12849	14:29	-0.17	-1.1
Mar-02	109:08	10	10:55	9:38	177473:28	12592	14:06	-0.75	-1.46
Apr-02	245:29	8	30:41	20:12	179488:48	12683	14:09	2.14	0.3
May-02	208:47	10	20:53	8:23	177266:47	13352	13:17	1.75	0.06
Jun-02	831:57	22	37:49	27:54	173387:03	12786	13:34	3.72	1.26



Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

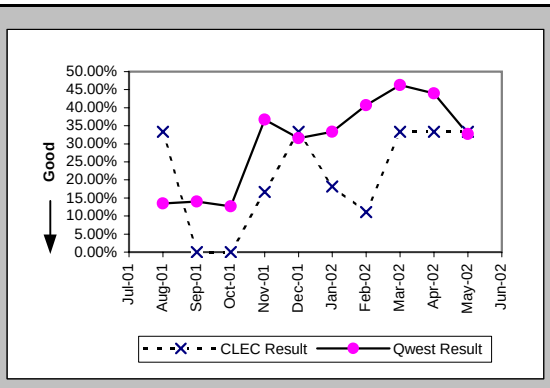
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	3	33.33%	47.14%	2449	18018	13.59%	0.83	-0.49
Aug-01	1	6	16.67%	37.27%	2785	20720	13.44%	0.29	-0.82
Sep-01	0	6	0.00%	0.00%	2234	16061	13.91%	-0.98	-1.6
Oct-01	2	4	50.00%	50.00%	2311	18131	12.75%	1.71	0.04
Nov-01	2	9	22.22%	41.57%	2843	20470	13.89%	0.71	-0.57
Dec-01	6	13	46.15%	49.85%	53	168	31.55%	1.05	-0.36
Jan-02	4	19	21.05%	40.77%	71	199	35.68%	-1.27	-1.77
Feb-02	1	9	11.11%	31.43%	48	113	42.48%	-1.83	-2.11
Mar-02	3	11	27.27%	44.54%	71	168	42.26%	-0.97	-1.59
Apr-02	3	8	37.50%	48.41%	65	164	39.63%	-0.12	-1.07
May-02	3	10	30.00%	45.83%	45	117	38.46%	-0.53	-1.32
Jun-02	13	22	59.09%	49.17%	55	116	47.41%	0.98	-0.4



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

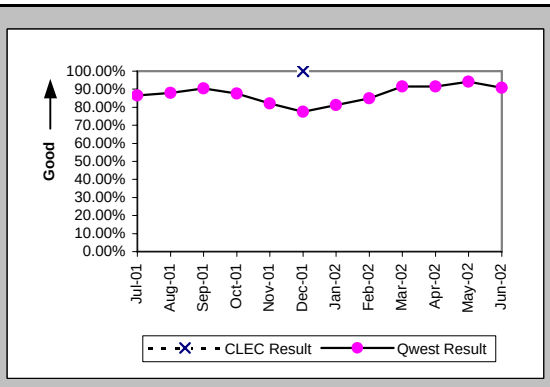
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	2454	18233	13.46%	0.84	-0.49
Sep-01	0	3	0.00%	0.00%	1977	14103	14.02%	-0.7	-1.43
Oct-01	0	1	0.00%	0.00%	2021	15956	12.67%	-0.38	-1.23
Nov-01	1	6	16.67%	37.27%	29	79	36.71%	-0.98	-1.6
Dec-01	3	9	33.33%	47.14%	29	92	31.52%	0.11	-0.93
Jan-02	2	11	18.18%	38.57%	38	114	33.33%	-1.02	-1.62
Feb-02	1	9	11.11%	31.43%	24	59	40.68%	-1.68	-2.02
Mar-02	3	9	33.33%	47.14%	43	93	46.24%	-0.74	-1.45
Apr-02	2	6	33.33%	47.14%	29	66	43.94%	-0.5	-1.3
May-02	3	9	33.33%	47.14%	18	55	32.73%	0.03	-0.98
Jun-02									



Checklist #4 - Line Sharing Repair

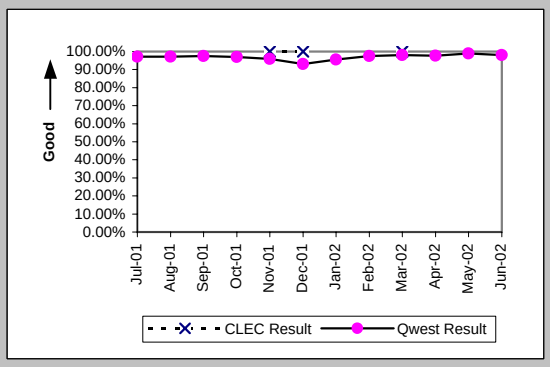
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2301	2661	86.47%		
Aug-01					2394	2723	87.92%		
Sep-01					2180	2411	90.42%		
Oct-01					2452	2797	87.67%		
Nov-01					2400	2925	82.05%		
Dec-01	1	1	100.00%	0.00%	2147	2773	77.43%	-0.54	-1.33
Jan-02					1944	2395	81.17%		
Feb-02					1690	1989	84.97%		
Mar-02					1732	1893	91.50%		
Apr-02					1966	2150	91.44%		
May-02					1938	2060	94.08%		
Jun-02					1878	2067	90.86%		



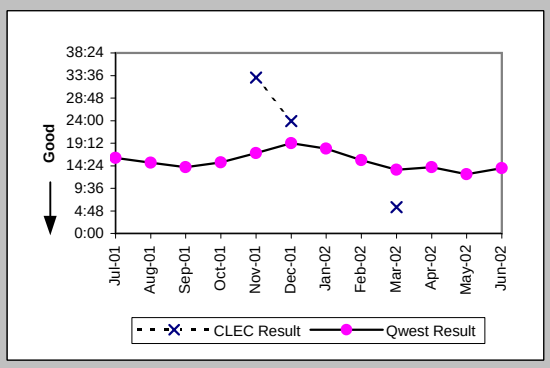
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3644	3751	97.15%		
Aug-01					3866	3978	97.18%		
Sep-01					3236	3321	97.44%		
Oct-01					3946	4069	96.98%		
Nov-01	2	2	100.00%	0.00%	4114	4289	95.92%	-0.29	-1.18
Dec-01	4	4	100.00%	0.00%	3931	4222	93.11%	-0.54	-1.33
Jan-02					3666	3833	95.64%		
Feb-02					2895	2966	97.61%		
Mar-02	1	1	100.00%	0.00%	2716	2771	98.02%	-0.14	-1.09
Apr-02					3004	3075	97.69%		
May-02					2863	2896	98.86%		
Jun-02					2840	2894	98.13%		



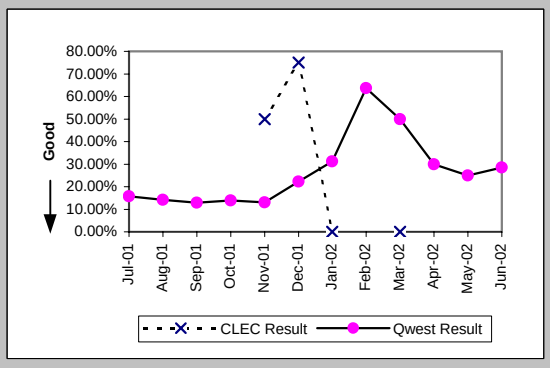
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60222:50	3751	16:03		
Aug-01					59876:12	3978	15:03		
Sep-01					46849:20	3321	14:06		
Oct-01					61396:01	4069	15:05		
Nov-01	66:21	2	33:10	20:11	73304:19	4289	17:05	1.41	-0.15
Dec-01	95:26	4	23:52	2:59	81064:27	4222	19:12	0.66	-0.6
Jan-02					69147:50	3833	18:02		
Feb-02					46310:09	2966	15:37		
Mar-02	5:34	1	5:34		37522:18	2771	13:32	-0.57	-1.34
Apr-02					43239:26	3075	14:04		
May-02					36494:37	2896	12:36		
Jun-02					40195:59	2894	13:53		



Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

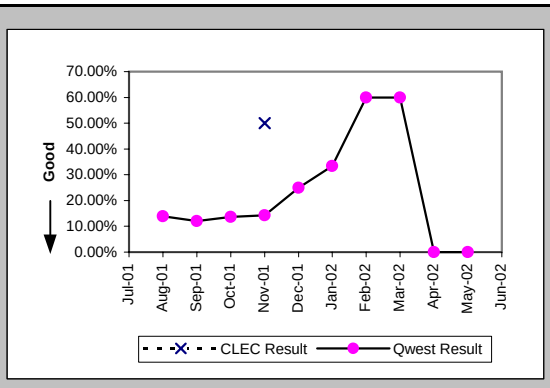
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					603	3825	15.76%		
Aug-01					577	4057	14.22%		
Sep-01					436	3394	12.85%		
Oct-01					580	4161	13.94%		
Nov-01	1	2	50.00%	50.00%	576	4418	13.04%	1.13	-0.32
Dec-01	3	4	75.00%	43.30%	2	9	22.22%	1.61	-0.02
Jan-02	0	1	0.00%	0.00%	5	16	31.25%	-0.65	-1.4
Feb-02					7	11	63.64%		
Mar-02	0	1	0.00%	0.00%	5	10	50.00%	-0.95	-1.58
Apr-02					3	10	30.00%		
May-02					2	8	25.00%		
Jun-02					2	7	28.57%		



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

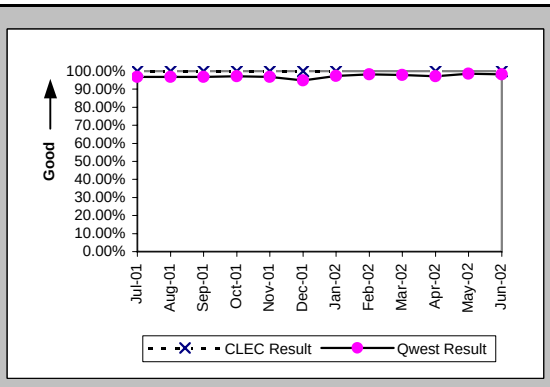
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					491	3546	13.85%		
Sep-01					367	3038	12.08%		
Oct-01					511	3737	13.67%		
Nov-01	1	2	50.00%	50.00%	1	7	14.29%	0.75	-0.55
Dec-01					2	8	25.00%		
Jan-02					4	12	33.33%		
Feb-02					3	5	60.00%		
Mar-02					3	5	60.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02									



Checklist #4 - Line Sharing Repair

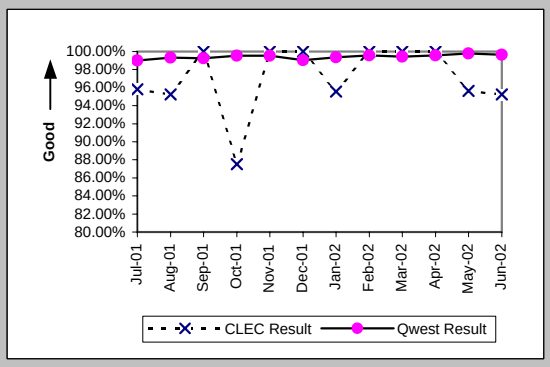
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	5116	5281	96.88%	-0.51	-1.31
Aug-01	8	8	100.00%	0.00%	5140	5311	96.78%	-0.52	-1.31
Sep-01	7	7	100.00%	0.00%	3969	4103	96.73%	-0.49	-1.3
Oct-01	6	6	100.00%	0.00%	4136	4255	97.20%	-0.42	-1.25
Nov-01	7	7	100.00%	0.00%	3332	3441	96.83%	-0.48	-1.29
Dec-01	3	3	100.00%	0.00%	3138	3309	94.83%	-0.4	-1.25
Jan-02	10	10	100.00%	0.00%	3248	3338	97.30%	-0.53	-1.32
Feb-02					3006	3063	98.14%		
Mar-02					3317	3387	97.93%		
Apr-02	1	1	100.00%	0.00%	2316	2384	97.15%	-0.17	-1.1
May-02					2506	2540	98.66%		
Jun-02	3	3	100.00%	0.00%	2154	2192	98.27%	-0.23	-1.14



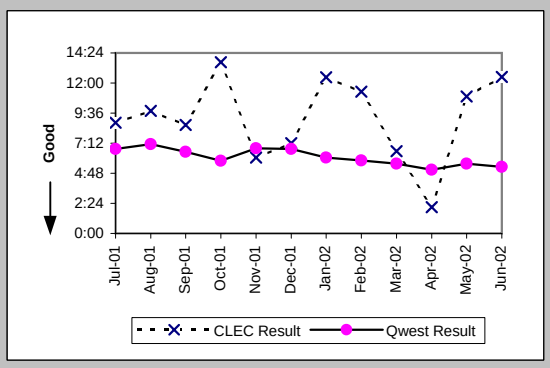
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	48	95.83%	19.98%	9427	9522	99.00%	1.68	0.02
Aug-01	40	42	95.24%	21.30%	9767	9835	99.31%	2.1	0.28
Sep-01	21	21	100.00%	0.00%	7698	7755	99.27%	-0.39	-1.24
Oct-01	21	24	87.50%	33.07%	8372	8412	99.52%	3.73	1.27
Nov-01	30	30	100.00%	0.00%	7191	7225	99.53%	-0.38	-1.23
Dec-01	19	19	100.00%	0.00%	6605	6670	99.03%	-0.43	-1.26
Jan-02	43	45	95.56%	20.61%	7279	7326	99.36%	2.1	0.28
Feb-02	13	13	100.00%	0.00%	6890	6919	99.58%	-0.23	-1.14
Mar-02	14	14	100.00%	0.00%	7358	7401	99.42%	-0.29	-1.17
Apr-02	8	8	100.00%	0.00%	5760	5784	99.59%	-0.18	-1.11
May-02	22	23	95.65%	20.39%	5833	5846	99.78%	1.95	0.18
Jun-02	20	21	95.24%	21.30%	5058	5076	99.65%	1.78	0.08



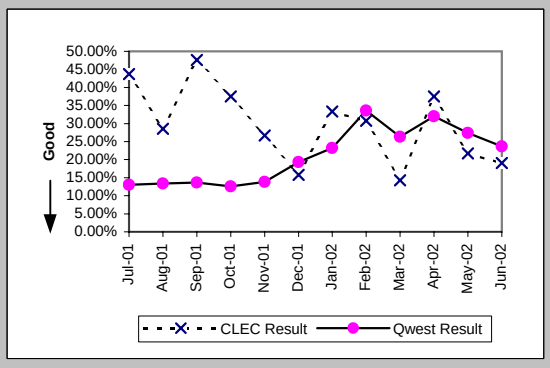
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	424:20	48	8:50	15:46	64093:45	9522	6:44	1.43	-0.13
Aug-01	410:49	42	9:47	17:15	70104:49	9835	7:08	1.5	-0.09
Sep-01	182:01	21	8:40	7:53	50424:19	7755	6:30	1.04	-0.37
Oct-01	327:56	24	13:40	28:32	48764:36	8412	5:48	2.33	0.41
Nov-01	181:35	30	6:03	6:01	49176:27	7225	6:48	-0.43	-1.26
Dec-01	136:46	19	7:12	7:43	44979:30	6670	6:45	0.32	-0.8
Jan-02	560:35	45	12:27	16:34	44284:03	7326	6:03	2.75	0.67
Feb-02	147:01	13	11:19	10:16	40364:56	6919	5:50	1.91	0.16
Mar-02	91:50	14	6:34	9:12	41163:41	7401	5:34	0.65	-0.61
Apr-02	16:46	8	2:06	1:32	29442:41	5784	5:05	-0.97	-1.59
May-02	251:23	23	10:56	24:19	32496:35	5846	5:34	2.23	0.35
Jun-02	262:17	21	12:29	18:05	26872:31	5076	5:18	2.88	0.75



Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

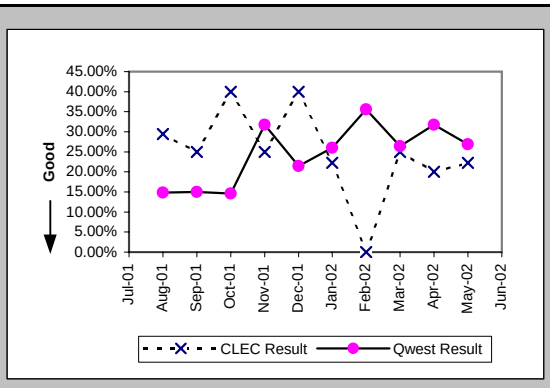
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	48	43.75%	49.61%	1238	9522	13.00%	5.22	2.18
Aug-01	12	42	28.57%	45.18%	1320	9835	13.42%	2.58	0.57
Sep-01	10	21	47.62%	49.94%	1058	7756	13.64%	3.72	1.26
Oct-01	9	24	37.50%	48.41%	1058	8412	12.58%	3.09	0.88
Nov-01	8	30	26.67%	44.22%	998	7225	13.81%	1.87	0.13
Dec-01	3	19	15.79%	36.46%	54	279	19.35%	-0.38	-1.23
Jan-02	15	45	33.33%	47.14%	95	409	23.23%	1.46	-0.11
Feb-02	4	13	30.77%	46.15%	77	229	33.62%	-0.21	-1.13
Mar-02	2	14	14.29%	34.99%	85	323	26.32%	-1	-1.61
Apr-02	3	8	37.50%	48.41%	81	253	32.02%	0.33	-0.8
May-02	5	23	21.74%	41.25%	109	398	27.39%	-0.59	-1.36
Jun-02	4	21	19.05%	39.27%	77	325	23.69%	-0.49	-1.29



Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

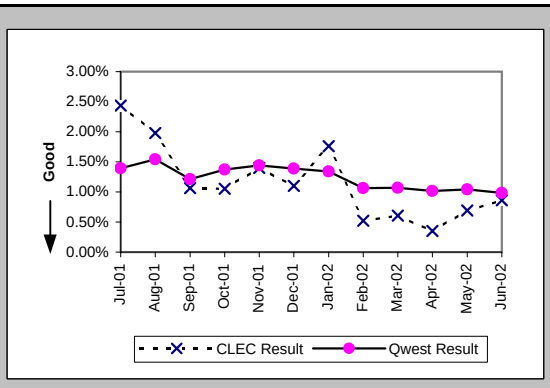
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	17	29.41%	45.56%	704	4747	14.83%	1.54	-0.06
Sep-01	2	8	25.00%	43.30%	559	3718	15.04%	0.76	-0.54
Oct-01	4	10	40.00%	48.99%	572	3924	14.58%	1.94	0.18
Nov-01	5	20	25.00%	43.30%	60	189	31.75%	-0.62	-1.37
Dec-01	2	5	40.00%	48.99%	41	191	21.47%	0.9	-0.45
Jan-02	4	18	22.22%	41.57%	73	281	25.98%	-0.35	-1.21
Feb-02	0	5	0.00%	0.00%	63	177	35.59%	-1.64	-2
Mar-02	2	8	25.00%	43.30%	67	254	26.38%	-0.09	-1.05
Apr-02	1	5	20.00%	40.00%	61	192	31.77%	-0.56	-1.34
May-02	2	9	22.22%	41.57%	74	275	26.91%	-0.31	-1.19
Jun-02									



Checklist #4 - Line Sharing Repair

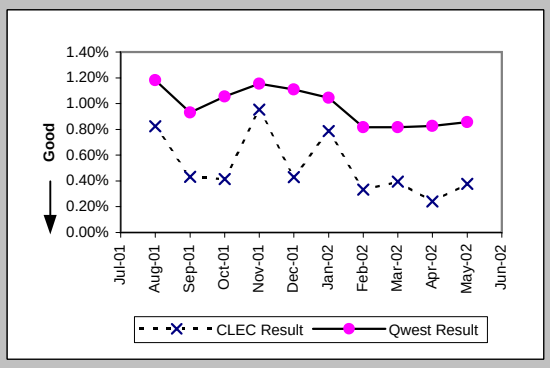
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51	2095	2.43%	15.41%	31365	2253283	1.39%	4.07	1.47
Aug-01	48	2429	1.98%	13.92%	34612	2247218	1.54%	1.74	0.06
Sep-01	27	2541	1.06%	10.25%	27211	2241846	1.21%	-0.7	-1.42
Oct-01	28	2658	1.05%	10.21%	30704	2237290	1.37%	-1.41	-1.86
Nov-01	41	2935	1.40%	11.74%	32113	2228008	1.44%	-0.2	-1.12
Dec-01	36	3262	1.10%	10.45%	30730	2217359	1.39%	-1.38	-1.84
Jan-02	65	3687	1.76%	13.16%	29583	2206103	1.34%	2.23	0.35
Feb-02	22	4216	0.52%	7.20%	23294	2187656	1.06%	-3.43	-3.09
Mar-02	26	4303	0.60%	7.75%	23337	2187417	1.07%	-2.95	-2.79
Apr-02	16	4570	0.35%	5.91%	22125	2177926	1.02%	-4.48	-3.73
May-02	33	4775	0.69%	8.28%	22579	2168824	1.04%	-2.38	-2.45
Jun-02	43	5002	0.86%	9.23%	21248	2157467	0.98%	-0.9	-1.54



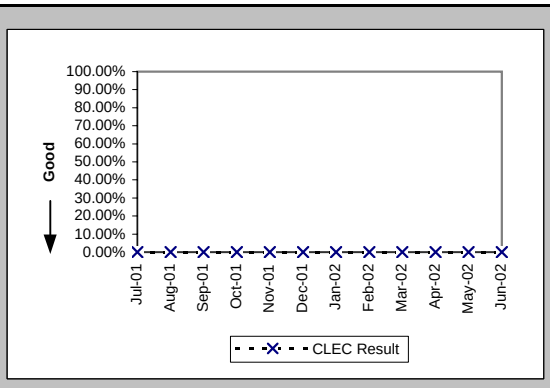
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	20	2429	0.82%	9.04%	26526	2247218	1.18%	-1.63	-1.99
Sep-01	11	2541	0.43%	6.57%	20859	2241846	0.93%	-2.61	-2.59
Oct-01	11	2658	0.41%	6.42%	23617	2237290	1.06%	-3.24	-2.97
Nov-01	28	2935	0.95%	9.72%	25697	2228008	1.15%	-1.01	-1.61
Dec-01	14	3262	0.43%	6.54%	24590	2217359	1.11%	-3.7	-3.25
Jan-02	29	3687	0.79%	8.83%	23050	2206103	1.04%	-1.54	-1.94
Feb-02	14	4216	0.33%	5.75%	17854	2187656	0.82%	-3.49	-3.12
Mar-02	17	4303	0.40%	6.27%	17847	2187417	0.82%	-3.07	-2.86
Apr-02	11	4570	0.24%	4.90%	17977	2177926	0.83%	-4.36	-3.65
May-02	18	4775	0.38%	6.13%	18552	2168824	0.86%	-3.59	-3.18
Jun-02									

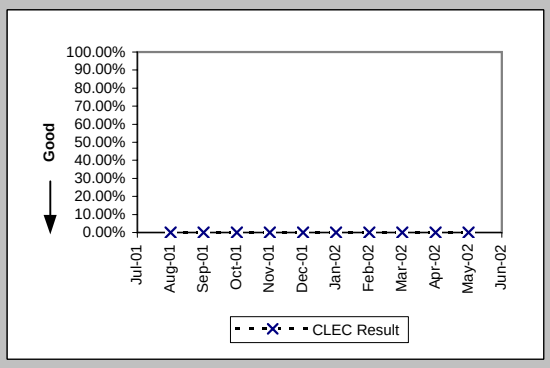


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	32	0.00%	0.00%
Aug-01	0	32	0.00%	0.00%
Sep-01	0	32	0.00%	0.00%
Oct-01	0	32	0.00%	0.00%
Nov-01	0	31	0.00%	0.00%
Dec-01	0	31	0.00%	0.00%
Jan-02	0	31	0.00%	0.00%
Feb-02	0	31	0.00%	0.00%
Mar-02	0	27	0.00%	0.00%
Apr-02	0	22	0.00%	0.00%
May-02	0	11	0.00%	0.00%
Jun-02	0	10	0.00%	0.00%



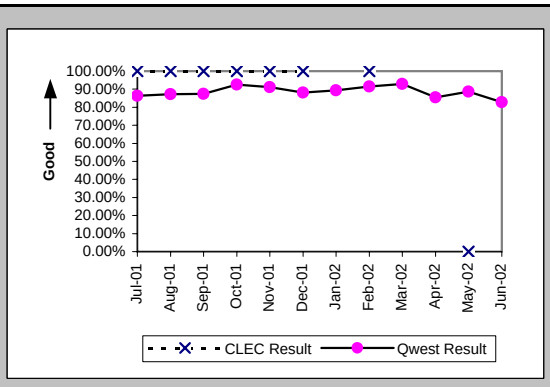
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	32	0.00%	0.00%
Sep-01	0	32	0.00%	0.00%
Oct-01	0	32	0.00%	0.00%
Nov-01	0	31	0.00%	0.00%
Dec-01	0	31	0.00%	0.00%
Jan-02	0	31	0.00%	0.00%
Feb-02	0	31	0.00%	0.00%
Mar-02	0	27	0.00%	0.00%
Apr-02	0	22	0.00%	0.00%
May-02	0	11	0.00%	0.00%
Jun-02				



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

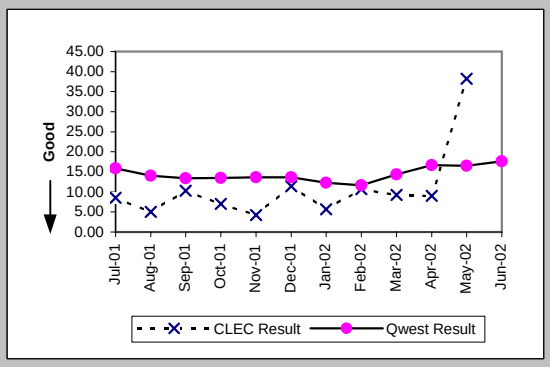
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	333	386	86.27%	-0.4	-1.24
Aug-01	1	1	100.00%	0.00%	423	485	87.22%	-0.38	-1.23
Sep-01	2	2	100.00%	0.00%	409	468	87.39%	-0.54	-1.33
Oct-01	2	2	100.00%	0.00%	492	532	92.48%	-0.4	-1.24
Nov-01	3	3	100.00%	0.00%	453	497	91.15%	-0.54	-1.33
Dec-01	2	2	100.00%	0.00%	390	443	88.04%	-0.52	-1.32
Jan-02					490	548	89.42%		
Feb-02	4	4	100.00%	0.00%	406	444	91.44%	-0.61	-1.37
Mar-02					406	437	92.91%		
Apr-02					401	469	85.50%		
May-02	0	2	0.00%	0.00%	573	646	88.70%	2.52	0.53
Jun-02					357	431	82.83%		



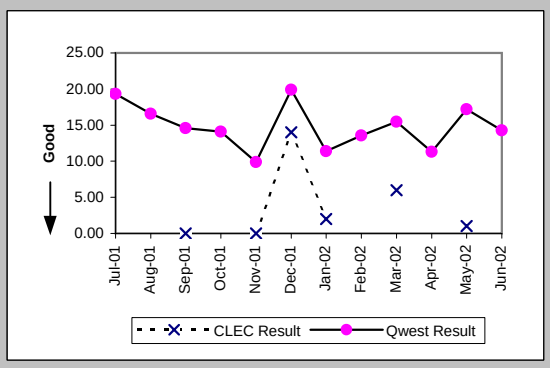
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	2	8.50	0.71	8144	513	15.88	-0.52	-1.32
Aug-01	10	2	5.00	5.66	8170	582	14.04	-0.83	-1.51
Sep-01	31	3	10.33	1.15	7741	576	13.44	-0.38	-1.23
Oct-01	35	5	7.00	3.67	10248	761	13.47	-1.14	-1.7
Nov-01	17	4	4.25	5.06	8181	600	13.64	-1.74	-2.06
Dec-01	80	7	11.43	5.68	7156	525	13.63	-0.51	-1.31
Jan-02	17	3	5.67	1.15	8528	696	12.25	-1.23	-1.75
Feb-02	128	12	10.67	6.02	6108	524	11.66	-0.41	-1.25
Mar-02	37	4	9.25	2.87	7589	527	14.40	-1.06	-1.65
Apr-02	9	1	9.00		9322	558	16.71	-0.65	-1.4
May-02	191	5	38.20	40.92	13598	823	16.52	2.88	0.75
Jun-02					10487	595	17.63		



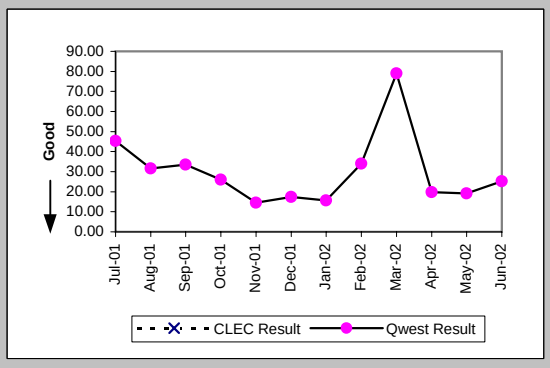
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1564	81	19.31		
Aug-01					1460	88	16.59		
Sep-01	0	1	0.00		1151	79	14.57	-0.68	-1.41
Oct-01					1397	99	14.11		
Nov-01	0	1	0.00		2109	213	9.90	-0.55	-1.34
Dec-01	14	1	14.00		1692	85	19.91	-0.22	-1.13
Jan-02	2	1	2.00		935	82	11.40	-0.63	-1.38
Feb-02					720	53	13.58		
Mar-02	12	2	6.00	0.00	974	63	15.46	-1.18	-1.72
Apr-02					915	81	11.30		
May-02	2	2	1.00	0.00	2079	121	17.18	-1.57	-1.96
Jun-02					1769	124	14.27		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

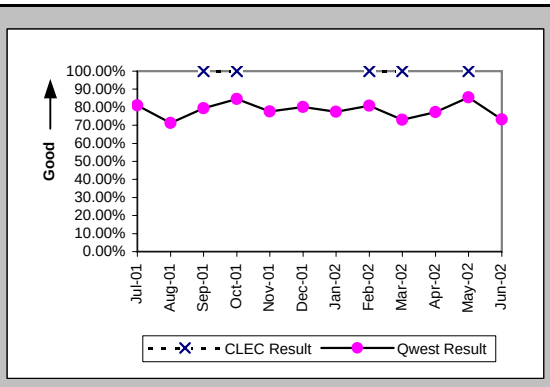
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1177	26	45.27		
Aug-01					568	18	31.56		
Sep-01					638	19	33.58		
Oct-01					338	13	26.00		
Nov-01					219	15	14.60		
Dec-01					191	11	17.36		
Jan-02					235	15	15.67		
Feb-02					34	1	34.00		
Mar-02					79	1	79.00		
Apr-02					79	4	19.75		
May-02					134	7	19.14		
Jun-02					151	6	25.17		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

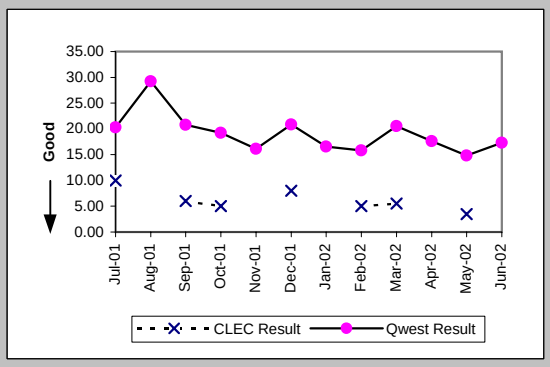
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					162	200	81.00%		
Aug-01					169	237	71.31%		
Sep-01	4	4	100.00%	0.00%	151	190	79.47%	-1.01	-1.61
Oct-01	1	1	100.00%	0.00%	197	233	84.55%	-0.43	-1.26
Nov-01					194	250	77.60%		
Dec-01					169	211	80.09%		
Jan-02					145	187	77.54%		
Feb-02	2	2	100.00%	0.00%	143	177	80.79%	-0.69	-1.42
Mar-02	2	2	100.00%	0.00%	163	223	73.09%	-0.85	-1.52
Apr-02					207	268	77.24%		
May-02	1	1	100.00%	0.00%	345	404	85.40%	-0.41	-1.25
Jun-02					203	277	73.29%		



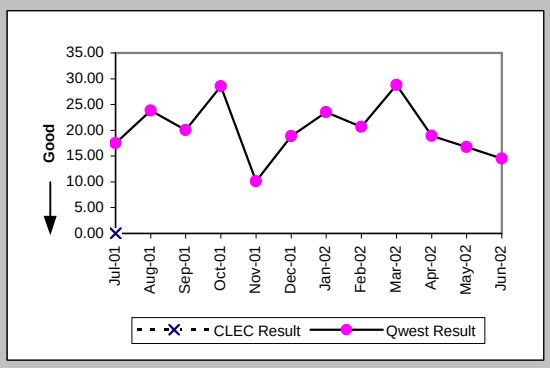
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	1	10.00		5966	294	20.29	-0.65	-1.39
Aug-01					10431	357	29.22		
Sep-01	24	4	6.00	0.00	5058	243	20.81	-1.41	-1.85
Oct-01	5	1	5.00		5571	290	19.21	-0.57	-1.34
Nov-01					4963	308	16.11		
Dec-01	8	1	8.00		9048	434	20.85	-0.97	-1.59
Jan-02					4441	268	16.57		
Feb-02	10	2	5.00	1.41	3626	229	15.83	-1.06	-1.64
Mar-02	22	4	5.50	0.58	5901	287	20.56	-0.91	-1.55
Apr-02					6038	343	17.60		
May-02	7	2	3.50	2.12	7585	512	14.81	-1.26	-1.77
Jun-02					6156	355	17.34		



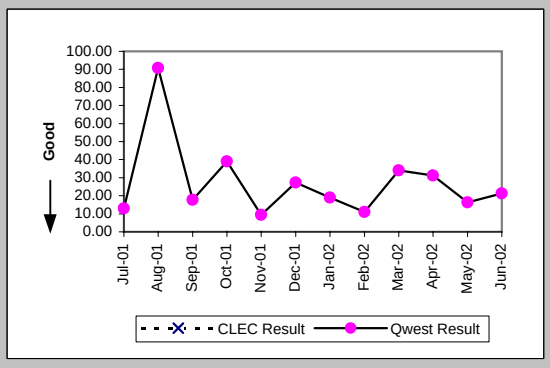
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00		1275	73	17.47	-0.96	-1.58
Aug-01					2502	105	23.83		
Sep-01					1083	54	20.06		
Oct-01					1742	61	28.56		
Nov-01					1164	115	10.12		
Dec-01					1341	71	18.89		
Jan-02					1128	48	23.50		
Feb-02					867	42	20.64		
Mar-02					2273	79	28.77		
Apr-02					1440	76	18.95		
May-02					1590	95	16.74		
Jun-02					1542	106	14.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

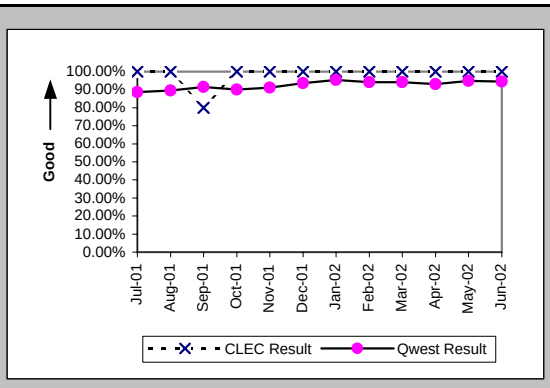
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					129	10	12.90		
Aug-01					2449	27	90.70		
Sep-01					230	13	17.69		
Oct-01					156	4	39.00		
Nov-01					121	13	9.31		
Dec-01					245	9	27.22		
Jan-02					265	14	18.93		
Feb-02					22	2	11.00		
Mar-02					136	4	34.00		
Apr-02					125	4	31.25		
May-02					82	5	16.40		
Jun-02					64	3	21.33		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

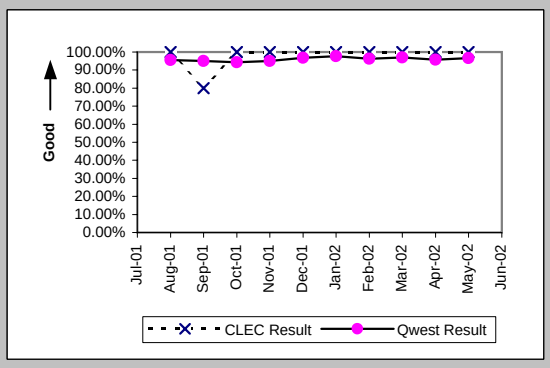
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	831	938	88.59%	-0.72	-1.44
Aug-01	3	3	100.00%	0.00%	820	916	89.52%	-0.59	-1.36
Sep-01	4	5	80.00%	40.00%	857	936	91.56%	0.8	-0.51
Oct-01	7	7	100.00%	0.00%	880	977	90.07%	-0.88	-1.53
Nov-01	5	5	100.00%	0.00%	950	1043	91.08%	-0.7	-1.42
Dec-01	6	6	100.00%	0.00%	973	1040	93.56%	-0.64	-1.39
Jan-02	6	6	100.00%	0.00%	983	1031	95.34%	-0.54	-1.33
Feb-02	9	9	100.00%	0.00%	827	878	94.19%	-0.74	-1.45
Mar-02	11	11	100.00%	0.00%	763	811	94.08%	-0.83	-1.5
Apr-02	5	5	100.00%	0.00%	820	881	93.08%	-0.61	-1.37
May-02	4	4	100.00%	0.00%	1085	1144	94.84%	-0.47	-1.28
Jun-02	4	4	100.00%	0.00%	1111	1176	94.47%	-0.48	-1.29



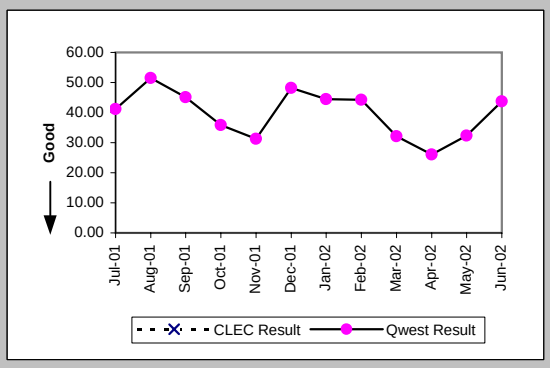
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	3	100.00%	0.00%	875	916	95.52%	-0.37	-1.23
Sep-01	4	5	80.00%	40.00%	890	936	95.09%	1.16	-0.29
Oct-01	7	7	100.00%	0.00%	922	977	94.37%	-0.64	-1.39
Nov-01	5	5	100.00%	0.00%	991	1043	95.01%	-0.51	-1.31
Dec-01	6	6	100.00%	0.00%	1007	1040	96.83%	-0.44	-1.27
Jan-02	6	6	100.00%	0.00%	1007	1031	97.67%	-0.38	-1.23
Feb-02	9	9	100.00%	0.00%	846	878	96.36%	-0.58	-1.35
Mar-02	11	11	100.00%	0.00%	787	811	97.04%	-0.58	-1.35
Apr-02	5	5	100.00%	0.00%	843	881	95.69%	-0.47	-1.29
May-02	4	4	100.00%	0.00%	1106	1144	96.68%	-0.37	-1.22
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

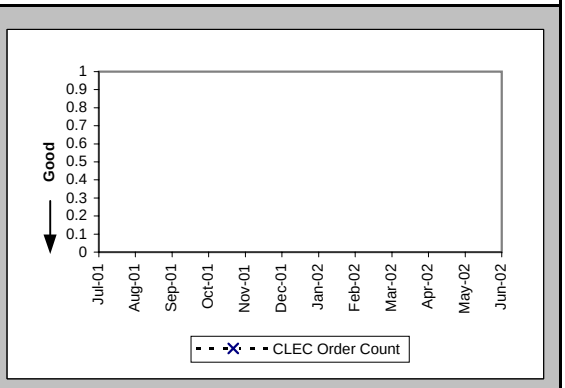
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					8393	204	41.14		
Aug-01					7409	144	51.45		
Sep-01					6540	145	45.10		
Oct-01					4379	122	35.89		
Nov-01					5659	181	31.27		
Dec-01					4004	83	48.24		
Jan-02					4179	94	44.46		
Feb-02					4690	106	44.25		
Mar-02					4337	135	32.13		
Apr-02					6083	233	26.11		
May-02					8560	265	32.30		
Jun-02					10222	234	43.68		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

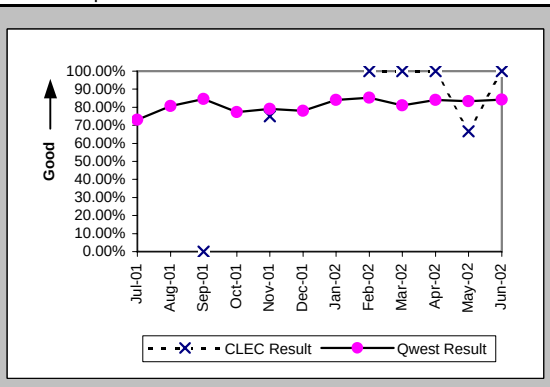
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

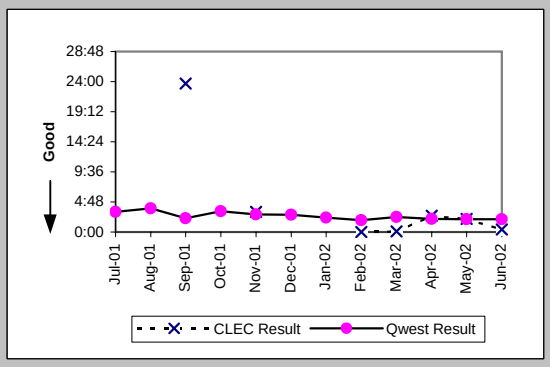
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					438	600	73.00%		
Aug-01					516	640	80.63%		
Sep-01	0	1	0.00%	0.00%	416	492	84.55%	1.43	-0.13
Oct-01					431	558	77.24%		
Nov-01	3	4	75.00%	43.30%	414	523	79.16%	0.23	-0.86
Dec-01					355	455	78.02%		
Jan-02					395	470	84.04%		
Feb-02	1	1	100.00%	0.00%	349	409	85.33%	-0.41	-1.25
Mar-02	1	1	100.00%	0.00%	364	449	81.07%	-0.48	-1.29
Apr-02	1	1	100.00%	0.00%	456	543	83.98%	-0.44	-1.27
May-02	2	3	66.67%	47.14%	377	452	83.41%	0.67	-0.59
Jun-02	4	4	100.00%	0.00%	456	542	84.13%	-0.87	-1.53



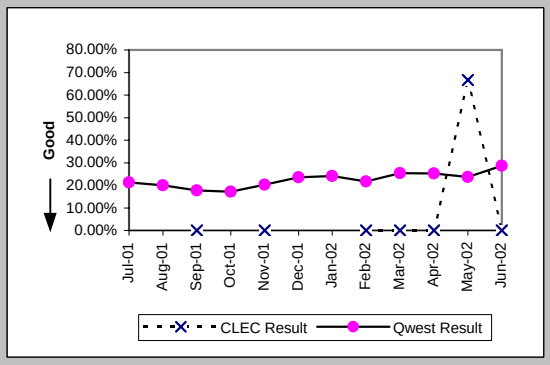
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1943:44	600	3:14		
Aug-01					2408:40	640	3:46		
Sep-01	23:42	1	23:42		1071:19	492	2:11	3.72	1.26
Oct-01					1856:28	558	3:20		
Nov-01	12:55	4	3:14	4:46	1454:53	523	2:47	0.5	-0.7
Dec-01					1261:30	455	2:46		
Jan-02					1076:02	470	2:17		
Feb-02	0:01	1	0:01		777:27	409	1:54	-0.67	-1.41
Mar-02	0:06	1	0:06		1084:30	449	2:25	-0.68	-1.42
Apr-02	2:37	1	2:37		1151:57	543	2:07	0.62	-0.62
May-02	6:18	3	2:06	2:16	928:49	452	2:03	0.26	-0.84
Jun-02	1:41	4	0:25	0:23	1106:19	542	2:02	-1.28	-1.78



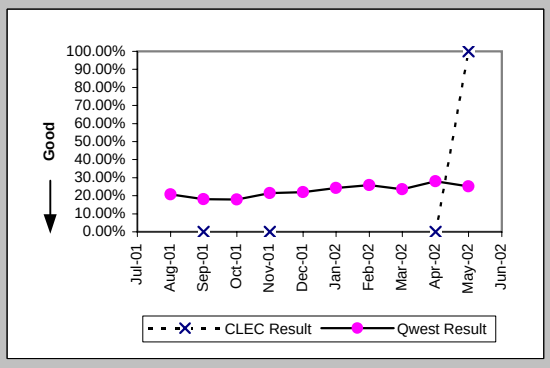
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					128	600	21.33%		
Aug-01					128	640	20.00%		
Sep-01	0	1	0.00%	0.00%	87	492	17.68%	-0.46	-1.28
Oct-01					96	558	17.20%		
Nov-01	0	4	0.00%	0.00%	106	523	20.27%	-1	-1.61
Dec-01					107	455	23.52%		
Jan-02					113	470	24.04%		
Feb-02	0	1	0.00%	0.00%	89	409	21.76%	-0.53	-1.32
Mar-02	0	1	0.00%	0.00%	114	449	25.39%	-0.58	-1.35
Apr-02	0	1	0.00%	0.00%	137	543	25.23%	-0.58	-1.35
May-02	2	3	66.67%	47.14%	107	452	23.67%	1.44	-0.13
Jun-02	0	4	0.00%	0.00%	155	542	28.60%	-1.26	-1.77



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

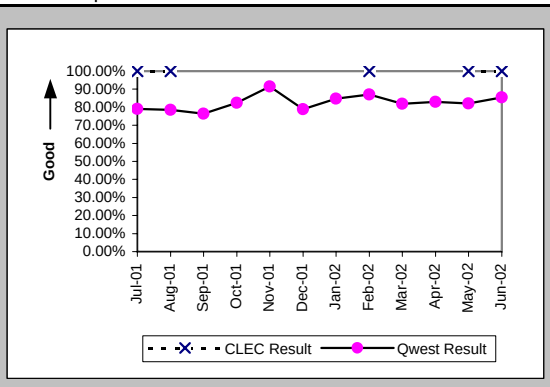
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					78	375	20.80%		
Sep-01	0	1	0.00%	0.00%	54	298	18.12%	-0.47	-1.29
Oct-01					65	364	17.86%		
Nov-01	0	3	0.00%	0.00%	74	344	21.51%	-0.9	-1.55
Dec-01					58	264	21.97%		
Jan-02					72	296	24.32%		
Feb-02					56	216	25.93%		
Mar-02					67	285	23.51%		
Apr-02	0	1	0.00%	0.00%	94	336	27.98%	-0.62	-1.38
May-02	1	1	100.00%	0.00%	76	302	25.17%	1.15	-0.3
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

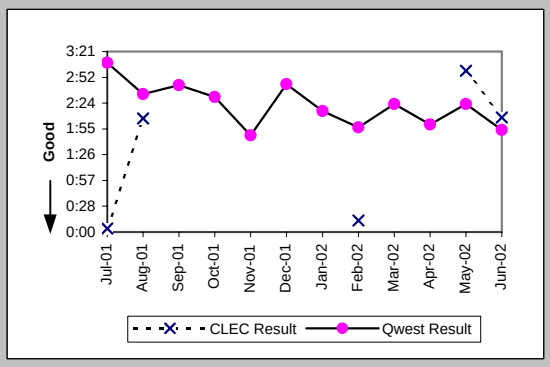
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	241	305	79.02%	-0.51	-1.31
Aug-01	1	1	100.00%	0.00%	285	363	78.51%	-0.52	-1.32
Sep-01					257	336	76.49%		
Oct-01					198	240	82.50%		
Nov-01					204	223	91.48%		
Dec-01					164	208	78.85%		
Jan-02					195	230	84.78%		
Feb-02	1	1	100.00%	0.00%	174	200	87.00%	-0.39	-1.23
Mar-02					214	261	81.99%		
Apr-02					186	224	83.04%		
May-02	1	1	100.00%	0.00%	193	235	82.13%	-0.47	-1.28
Jun-02	2	2	100.00%	0.00%	236	276	85.51%	-0.58	-1.35



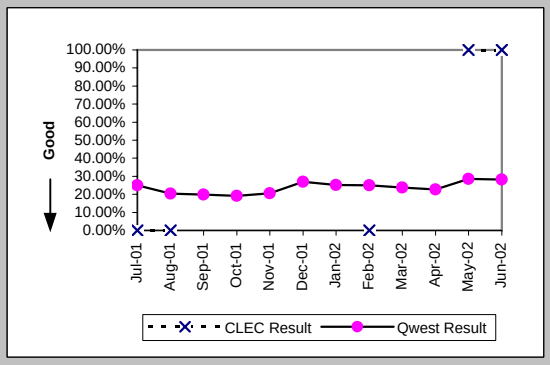
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0:04	1	0:04		959:21	305	3:09	-0.49	-1.3
Aug-01	2:07	1	2:07		933:32	363	2:34	-0.13	-1.08
Sep-01					919:38	336	2:44		
Oct-01					605:22	240	2:31		
Nov-01					402:26	223	1:48		
Dec-01					573:16	208	2:45		
Jan-02					517:50	230	2:15		
Feb-02	0:13	1	0:13		388:23	200	1:57	-0.61	-1.37
Mar-02					623:31	261	2:23		
Apr-02					449:15	224	2:00		
May-02	3:00	1	3:00		559:39	235	2:23	0.72	-0.56
Jun-02	4:16	2	2:08	0:23	522:16	276	1:54	0.47	-0.72



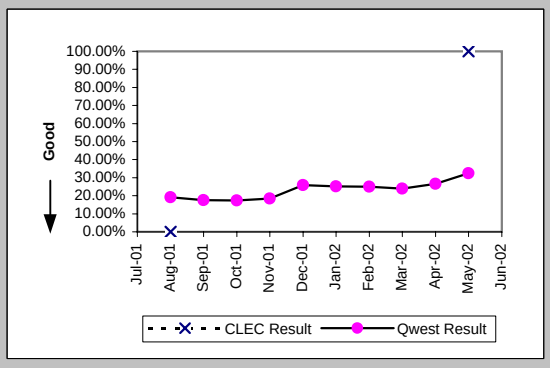
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	76	305	24.92%	-0.58	-1.35
Aug-01	0	1	0.00%	0.00%	74	363	20.39%	-0.51	-1.31
Sep-01					67	336	19.94%		
Oct-01					46	240	19.17%		
Nov-01					46	223	20.63%		
Dec-01					56	208	26.92%		
Jan-02					58	230	25.22%		
Feb-02	0	1	0.00%	0.00%	50	200	25.00%	-0.58	-1.35
Mar-02					62	261	23.75%		
Apr-02					51	224	22.77%		
May-02	1	1	100.00%	0.00%	67	235	28.51%	1.07	-0.35
Jun-02	2	2	100.00%	0.00%	78	276	28.26%	1.78	0.08



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

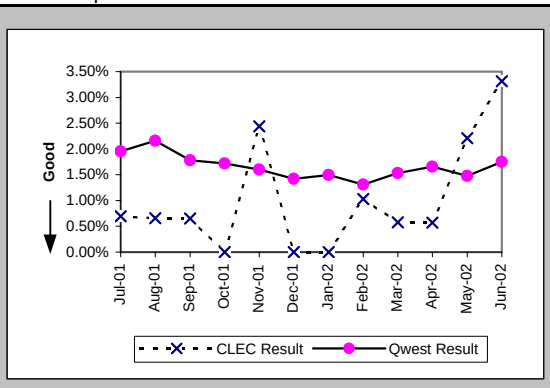
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	41	214	19.16%	-0.49	-1.3
Sep-01					35	200	17.50%		
Oct-01					22	126	17.46%		
Nov-01					23	125	18.40%		
Dec-01					31	120	25.83%		
Jan-02					31	123	25.20%		
Feb-02					27	108	25.00%		
Mar-02					37	155	23.87%		
Apr-02					35	132	26.52%		
May-02	1	1	100.00%	0.00%	45	139	32.37%	0.99	-0.4
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

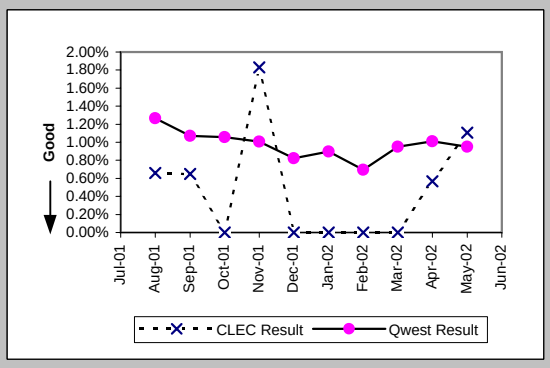
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	144	0.69%	8.30%	905	46336	1.95%	-1.09	-1.66
Aug-01	1	152	0.66%	8.08%	1003	46501	2.16%	-1.27	-1.77
Sep-01	1	154	0.65%	8.03%	828	46541	1.78%	-1.06	-1.64
Oct-01	0	161	0.00%	0.00%	798	46390	1.72%	-1.68	-2.02
Nov-01	4	164	2.44%	15.43%	746	46584	1.60%	0.86	-0.48
Dec-01	0	172	0.00%	0.00%	663	46662	1.42%	-1.57	-1.96
Jan-02	0	180	0.00%	0.00%	700	46759	1.50%	-1.65	-2
Feb-02	2	194	1.03%	10.10%	609	46566	1.31%	-0.34	-1.21
Mar-02	1	174	0.57%	7.56%	710	46315	1.53%	-1.03	-1.62
Apr-02	1	176	0.57%	7.52%	767	46306	1.66%	-1.13	-1.69
May-02	4	181	2.21%	14.70%	687	46453	1.48%	0.82	-0.5
Jun-02	6	181	3.31%	17.90%	818	46707	1.75%	1.48	-0.1



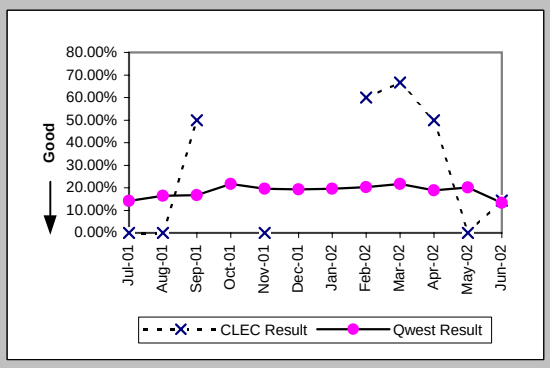
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	152	0.66%	8.08%	589	46501	1.27%	-0.67	-1.41
Sep-01	1	154	0.65%	8.03%	498	46541	1.07%	-0.51	-1.31
Oct-01	0	161	0.00%	0.00%	490	46390	1.06%	-1.31	-1.8
Nov-01	3	164	1.83%	13.40%	469	46584	1.01%	1.01	-0.39
Dec-01	0	172	0.00%	0.00%	384	46662	0.82%	-1.19	-1.72
Jan-02	0	180	0.00%	0.00%	419	46759	0.90%	-1.27	-1.77
Feb-02	0	194	0.00%	0.00%	324	46566	0.70%	-1.16	-1.71
Mar-02	0	174	0.00%	0.00%	440	46315	0.95%	-1.29	-1.78
Apr-02	1	176	0.57%	7.52%	468	46306	1.01%	-0.59	-1.36
May-02	2	181	1.11%	10.45%	441	46453	0.95%	0.3	-0.82
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

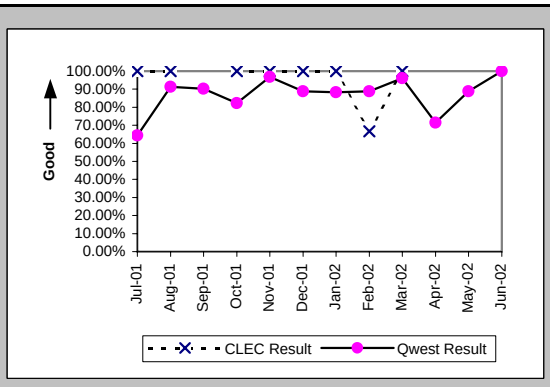
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	150	1055	14.22%	-0.41	-1.25
Aug-01	0	1	0.00%	0.00%	197	1200	16.42%	-0.44	-1.27
Sep-01	1	2	50.00%	50.00%	166	994	16.70%	0.97	-0.41
Oct-01					221	1019	21.69%		
Nov-01	0	4	0.00%	0.00%	182	928	19.61%	-0.99	-1.6
Dec-01					159	822	19.34%		
Jan-02					171	871	19.63%		
Feb-02	3	5	60.00%	48.99%	155	764	20.29%	1.85	0.12
Mar-02	2	3	66.67%	47.14%	197	907	21.72%	1.52	-0.07
Apr-02	1	2	50.00%	50.00%	178	945	18.84%	0.88	-0.46
May-02	0	4	0.00%	0.00%	174	861	20.21%	-1	-1.61
Jun-02	1	7	14.29%	34.99%	126	944	13.35%	0.14	-0.91



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

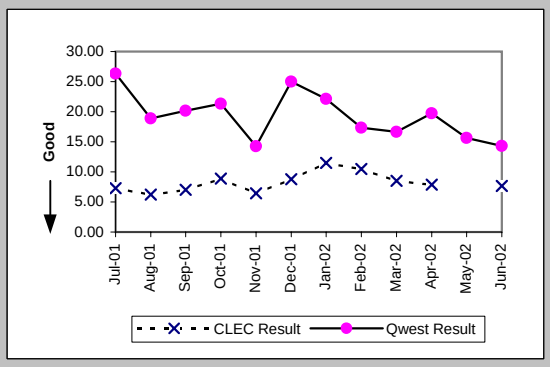
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	9	14	64.29%	-0.99	-1.6
Aug-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Sep-01					28	31	90.32%		
Oct-01	5	5	100.00%	0.00%	28	34	82.35%	-0.97	-1.59
Nov-01	4	4	100.00%	0.00%	30	31	96.77%	-0.34	-1.21
Dec-01	4	4	100.00%	0.00%	16	18	88.89%	-0.64	-1.39
Jan-02	1	1	100.00%	0.00%	38	43	88.37%	-0.36	-1.22
Feb-02	2	3	66.67%	47.14%	24	27	88.89%	0.84	-0.49
Mar-02	1	1	100.00%	0.00%	49	51	96.08%	-0.2	-1.12
Apr-02					10	14	71.43%		
May-02					16	18	88.89%		
Jun-02					10	10	100.00%		



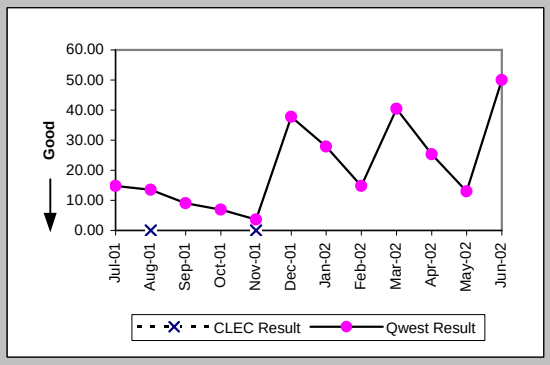
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	51	7	7.29	2.06	1264	48	26.33	-1.92	-2.17
Aug-01	31	5	6.20	0.84	850	45	18.89	-1.78	-2.08
Sep-01	7	1	7.00		1150	57	20.18	-0.62	-1.38
Oct-01	80	9	8.89	5.30	1705	80	21.31	-2.58	-2.57
Nov-01	71	11	6.45	3.53	656	46	14.26	-1.64	-2
Dec-01	44	5	8.80	6.57	825	33	25.00	-1.32	-1.8
Jan-02	69	6	11.50	2.59	1638	74	22.14	-1.21	-1.74
Feb-02	63	6	10.50	5.82	972	56	17.36	-1.33	-1.81
Mar-02	34	4	8.50	0.58	1348	81	16.64	-0.94	-1.57
Apr-02	55	7	7.86	0.90	1086	55	19.75	-2.37	-2.44
May-02					689	44	15.66		
Jun-02	23	3	7.67	0.58	300	21	14.29	-0.89	-1.54



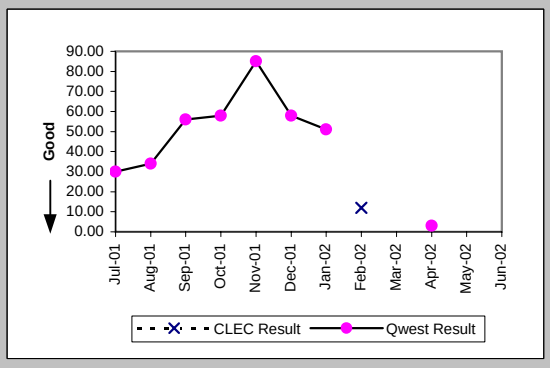
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					163	11	14.82		
Aug-01	0	1	0.00		175	13	13.46	-1.06	-1.65
Sep-01					100	11	9.09		
Oct-01					249	36	6.92		
Nov-01	0	7	0.00	0.00	73	20	3.65	-0.73	-1.45
Dec-01					151	4	37.75		
Jan-02					251	9	27.89		
Feb-02					118	8	14.75		
Mar-02					606	15	40.40		
Apr-02					177	7	25.29		
May-02					65	5	13.00		
Jun-02					50	1	50.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

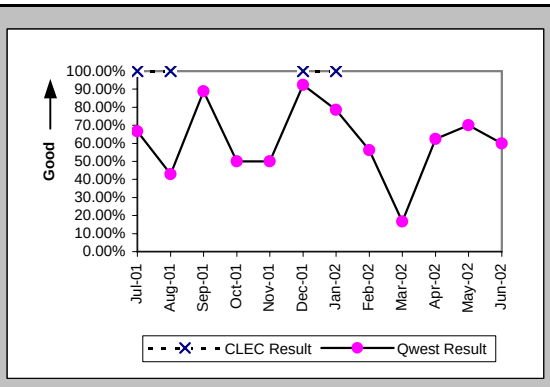
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					60	2	30.00		
Aug-01					34	1	34.00		
Sep-01					112	2	56.00		
Oct-01					58	1	58.00		
Nov-01					85	1	85.00		
Dec-01					58	1	58.00		
Jan-02					51	1	51.00		
Feb-02	12	1	12.00						
Mar-02									
Apr-02					3	1	3.00		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

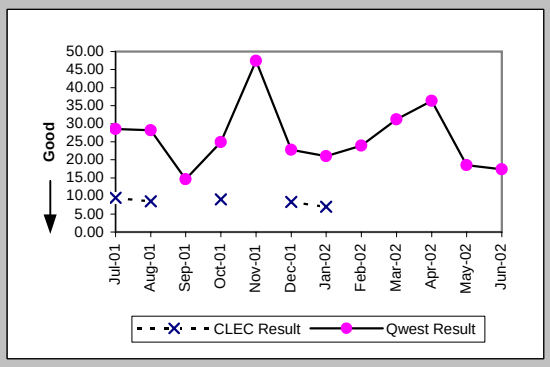
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	4	6	66.67%	-0.65	-1.4
Aug-01	1	1	100.00%	0.00%	3	7	42.86%	-1.08	-1.66
Sep-01					8	9	88.89%		
Oct-01					4	8	50.00%		
Nov-01					6	12	50.00%		
Dec-01	2	2	100.00%	0.00%	24	26	92.31%	-0.39	-1.24
Jan-02	1	1	100.00%	0.00%	11	14	78.57%	-0.5	-1.31
Feb-02					9	16	56.25%		
Mar-02					1	6	16.67%		
Apr-02					5	8	62.50%		
May-02					7	10	70.00%		
Jun-02					3	5	60.00%		



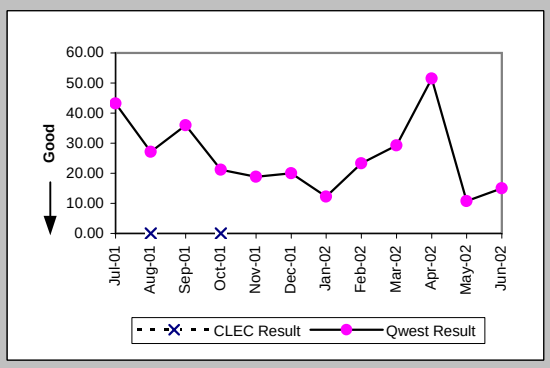
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	2	9.50	0.71	628	22	28.55	-0.97	-1.59
Aug-01	17	2	8.50	2.12	423	15	28.20	-1.19	-1.72
Sep-01					264	18	14.67		
Oct-01	9	1	9.00		424	17	24.94	-0.71	-1.43
Nov-01					853	18	47.39		
Dec-01	25	3	8.33	0.58	796	35	22.74	-0.91	-1.55
Jan-02	7	1	7.00		463	22	21.05	-0.55	-1.34
Feb-02					693	29	23.90		
Mar-02					375	12	31.25		
Apr-02					908	25	36.32		
May-02					481	26	18.50		
Jun-02					191	11	17.36		



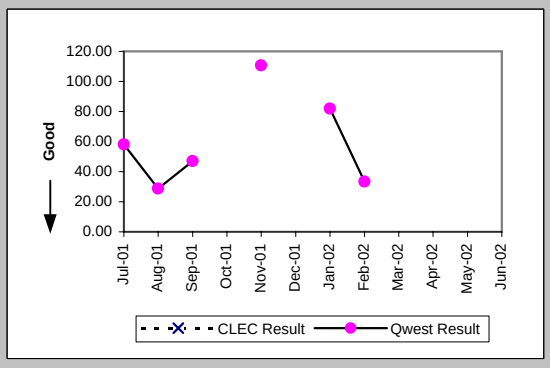
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					302	7	43.14		
Aug-01	0	1	0.00		163	6	27.17	-1.13	-1.69
Sep-01					36	1	36.00		
Oct-01	0	1	0.00		191	9	21.22	-1.2	-1.73
Nov-01					188	10	18.80		
Dec-01					160	8	20.00		
Jan-02					49	4	12.25		
Feb-02					233	10	23.30		
Mar-02					205	7	29.29		
Apr-02					515	10	51.50		
May-02					43	4	10.75		
Jun-02					60	4	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

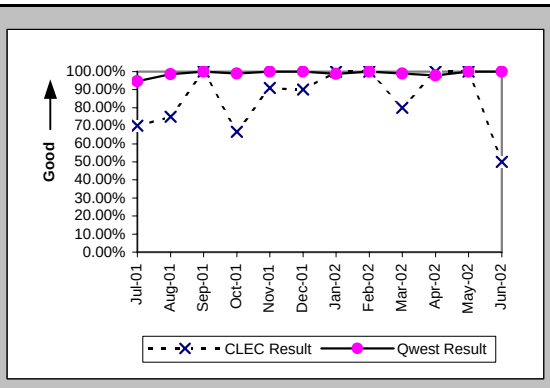
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					116	2	58.00		
Aug-01					86	3	28.67		
Sep-01					47	1	47.00		
Oct-01									
Nov-01					332	3	110.67		
Dec-01									
Jan-02					82	1	82.00		
Feb-02					67	2	33.50		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

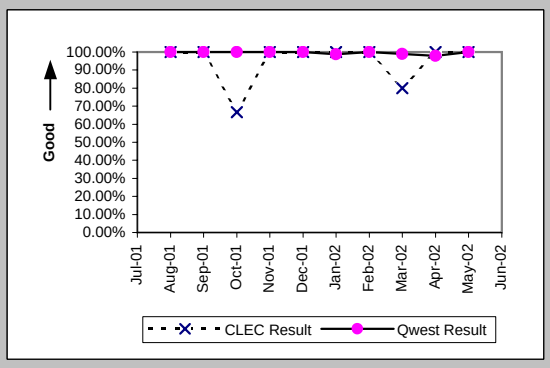
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	10	70.00%	45.83%	71	75	94.67%	2.16	0.31
Aug-01	6	8	75.00%	43.30%	70	71	98.59%	2.31	0.4
Sep-01	4	4	100.00%	0.00%	76	76	100.00%	N/A	N/A
Oct-01	4	6	66.67%	47.14%	99	100	99.00%	2.77	0.68
Nov-01	10	11	90.91%	28.75%	95	95	100.00%	N/A	0.04
Dec-01	9	10	90.00%	30.00%	71	71	100.00%	N/A	-0.01
Jan-02	8	8	100.00%	0.00%	83	84	98.81%	-0.3	-1.18
Feb-02	7	7	100.00%	0.00%	91	91	100.00%	N/A	N/A
Mar-02	4	5	80.00%	40.00%	93	94	98.94%	1.71	0.04
Apr-02	6	6	100.00%	0.00%	90	92	97.83%	-0.35	-1.22
May-02	4	4	100.00%	0.00%	79	79	100.00%	N/A	N/A
Jun-02	1	2	50.00%	50.00%	55	55	100.00%	N/A	0.35



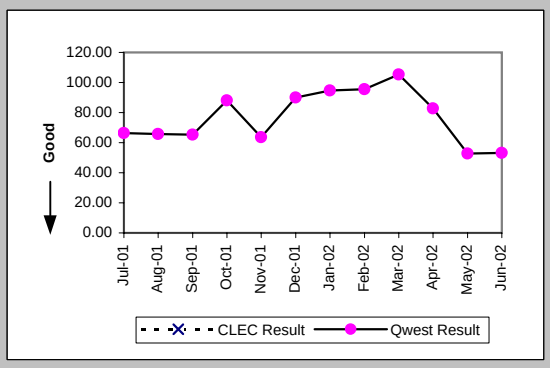
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	8	8	100.00%	0.00%	71	71	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	76	76	100.00%	N/A	N/A
Oct-01	4	6	66.67%	47.14%	100	100	100.00%	N/A	0.9
Nov-01	11	11	100.00%	0.00%	95	95	100.00%	N/A	N/A
Dec-01	10	10	100.00%	0.00%	71	71	100.00%	N/A	N/A
Jan-02	8	8	100.00%	0.00%	83	84	98.81%	-0.3	-1.18
Feb-02	7	7	100.00%	0.00%	91	91	100.00%	N/A	N/A
Mar-02	4	5	80.00%	40.00%	93	94	98.94%	1.71	0.04
Apr-02	6	6	100.00%	0.00%	90	92	97.83%	-0.35	-1.22
May-02	4	4	100.00%	0.00%	79	79	100.00%	N/A	N/A
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

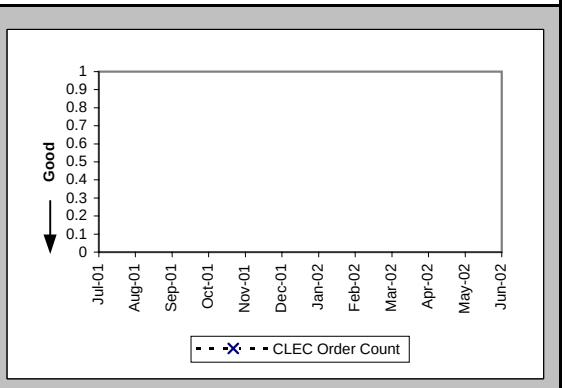
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2656	40	66.40		
Aug-01					3085	47	65.64		
Sep-01					3009	46	65.41		
Oct-01					2998	34	88.18		
Nov-01					2033	32	63.53		
Dec-01					2341	26	90.04		
Jan-02					1989	21	94.71		
Feb-02					1719	18	95.50		
Mar-02					1370	13	105.38		
Apr-02					1407	17	82.76		
May-02					1265	24	52.71		
Jun-02					1487	28	53.11		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

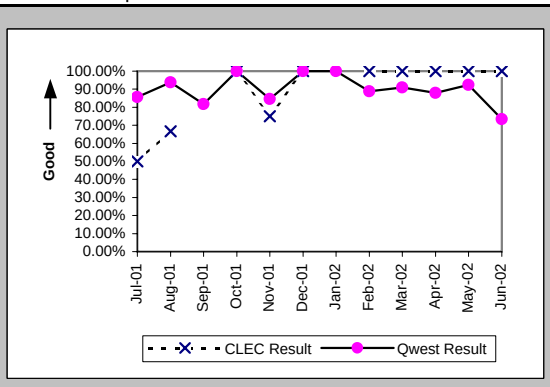
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

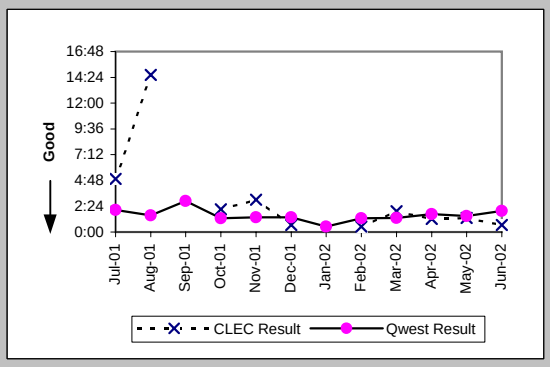
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	4	50.00%	50.00%	12	14	85.71%	1.28	-0.22
Aug-01	2	3	66.67%	47.14%	15	16	93.75%	1.02	-0.38
Sep-01					9	11	81.82%		
Oct-01	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	3	4	75.00%	43.30%	11	13	84.62%	0.31	-0.81
Dec-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02					10	10	100.00%		
Feb-02	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Mar-02	4	4	100.00%	0.00%	10	11	90.91%	-0.54	-1.33
Apr-02	4	4	100.00%	0.00%	22	25	88.00%	-0.69	-1.42
May-02	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Jun-02	2	2	100.00%	0.00%	11	15	73.33%	-0.8	-1.49



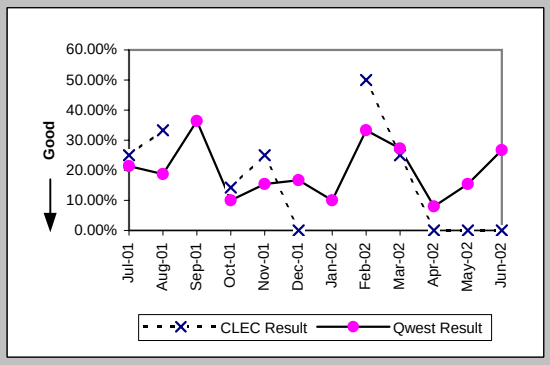
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19:50	4	4:57	2:39	28:55	14	2:04	1.83	0.11
Aug-01	43:55	3	14:38	21:05	24:47	16	1:33	1.85	0.13
Sep-01					31:56	11	2:54		
Oct-01	14:47	7	2:07	1:32	12:39	10	1:16	1.09	-0.33
Nov-01	11:58	4	3:00	4:58	17:54	13	1:23	0.93	-0.43
Dec-01	1:20	2	0:40	0:04	16:33	12	1:23	-0.76	-1.46
Jan-02					5:04	10	0:30		
Feb-02	1:00	2	0:30	0:01	11:23	9	1:16	-0.51	-1.31
Mar-02	7:45	4	1:56	0:44	14:20	11	1:18	0.6	-0.64
Apr-02	4:52	4	1:13	0:47	41:52	25	1:40	-0.44	-1.27
May-02	1:18	1	1:18		19:23	13	1:29	-0.14	-1.09
Jun-02	1:17	2	0:39	0:53	29:32	15	1:58	-0.9	-1.55



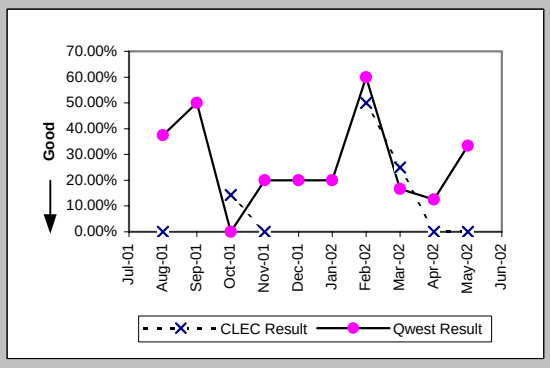
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	4	25.00%	43.30%	3	14	21.43%	0.07	-0.96
Aug-01	1	3	33.33%	47.14%	3	16	18.75%	0.43	-0.74
Sep-01					4	11	36.36%		
Oct-01	1	7	14.29%	34.99%	1	10	10.00%	0.16	-0.9
Nov-01	1	4	25.00%	43.30%	2	13	15.38%	0.31	-0.81
Dec-01	0	2	0.00%	0.00%	2	12	16.67%	-0.59	-1.36
Jan-02					1	10	10.00%		
Feb-02	1	2	50.00%	50.00%	3	9	33.33%	0.26	-0.84
Mar-02	1	4	25.00%	43.30%	3	11	27.27%	-0.09	-1.05
Apr-02	0	4	0.00%	0.00%	2	25	8.00%	-0.55	-1.33
May-02	0	1	0.00%	0.00%	2	13	15.38%	-0.41	-1.25
Jun-02	0	2	0.00%	0.00%	4	15	26.67%	-0.8	-1.49



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

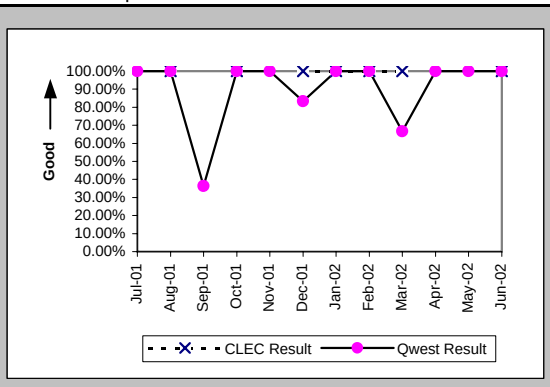
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	2	0.00%	0.00%	3	8	37.50%	-0.98	-1.6
Sep-01					4	8	50.00%		
Oct-01	1	7	14.29%	34.99%	0	3	0.00%	N/A	-0.82
Nov-01	0	2	0.00%	0.00%	1	5	20.00%	-0.6	-1.36
Dec-01					1	5	20.00%		
Jan-02					1	5	20.00%		
Feb-02	1	2	50.00%	50.00%	3	5	60.00%	-0.24	-1.15
Mar-02	1	4	25.00%	43.30%	1	6	16.67%	0.17	-0.9
Apr-02	0	2	0.00%	0.00%	2	16	12.50%	-0.5	-1.31
May-02	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

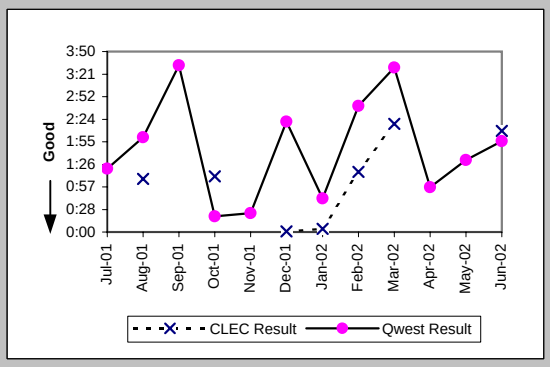
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					9	9	100.00%		
Aug-01	5	5	100.00%	0.00%	4	4	100.00%	N/A	N/A
Sep-01					4	11	36.36%		
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					3	3	100.00%		
Dec-01	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



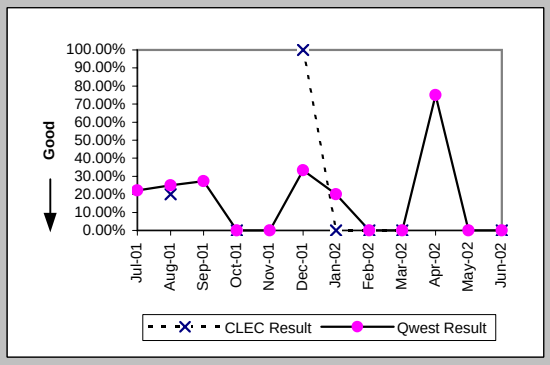
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					12:10	9	1:21		
Aug-01	5:39	5	1:08	1:14	8:06	4	2:01	-1.53	-1.93
Sep-01					39:06	11	3:33		
Oct-01	1:11	1	1:11		0:41	2	0:20	0.59	-0.64
Nov-01					1:12	3	0:24		
Dec-01	0:01	1	0:01		14:08	6	2:21	-0.75	-1.46
Jan-02	0:04	1	0:04		3:37	5	0:43	-0.69	-1.42
Feb-02	1:17	1	1:17		2:41	1	2:41		
Mar-02	2:18	1	2:18		10:29	3	3:30	-0.17	-1.11
Apr-02					3:48	4	0:57		
May-02					3:04	2	1:32		
Jun-02	2:09	1	2:09		5:48	3	1:56	0.43	-0.74



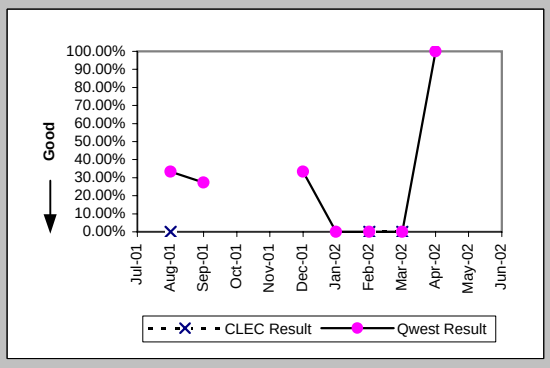
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	9	22.22%		
Aug-01	1	5	20.00%	40.00%	1	4	25.00%	-0.17	-1.1
Sep-01					3	11	27.27%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01					0	3	0.00%		
Dec-01	1	1	100.00%	0.00%	2	6	33.33%	0.81	-0.51
Jan-02	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Feb-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Apr-02					3	4	75.00%		
May-02					0	2	0.00%		
Jun-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

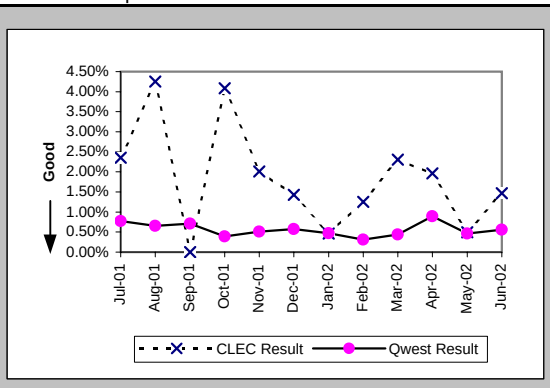
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	3	0.00%	0.00%	1	3	33.33%	-0.87	-1.53
Sep-01					3	11	27.27%		
Oct-01									
Nov-01									
Dec-01					1	3	33.33%		
Jan-02					0	3	0.00%		
Feb-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Apr-02					2	2	100.00%		
May-02									
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

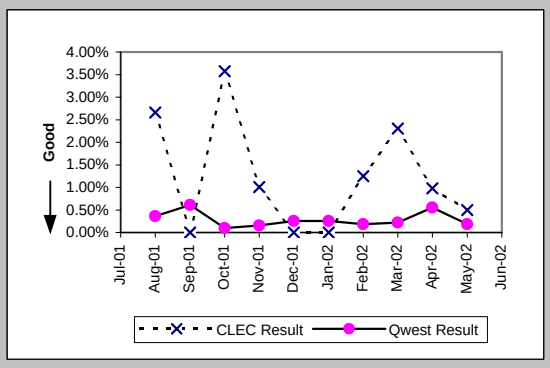
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	170	2.35%	15.16%	23	2967	0.78%	1.85	0.13
Aug-01	8	188	4.26%	20.18%	20	3050	0.66%	3.81	1.31
Sep-01	0	188	0.00%	0.00%	22	3101	0.71%	-1.13	-1.68
Oct-01	8	196	4.08%	19.79%	12	3097	0.39%	4.39	1.67
Nov-01	4	199	2.01%	14.03%	16	3153	0.51%	2.17	0.32
Dec-01	3	210	1.43%	11.87%	18	3146	0.57%	1.37	-0.17
Jan-02	1	217	0.46%	6.77%	15	3174	0.47%	-0.02	-1.01
Feb-02	3	240	1.25%	11.11%	10	3197	0.31%	1.87	0.14
Mar-02	5	217	2.30%	15.00%	14	3215	0.44%	2.77	0.69
Apr-02	4	204	1.96%	13.86%	29	3257	0.89%	1.4	-0.15
May-02	1	201	0.50%	7.04%	15	3243	0.46%	0.13	-0.92
Jun-02	3	204	1.47%	12.04%	18	3244	0.55%	1.45	-0.12



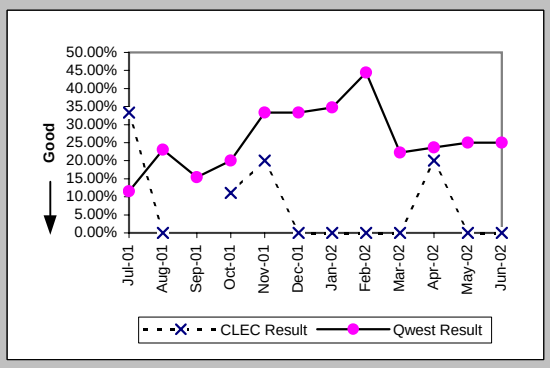
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	5	188	2.66%	16.09%	11	3050	0.36%	3.16	0.92
Sep-01	0	188	0.00%	0.00%	19	3101	0.61%	-1.05	-1.64
Oct-01	7	196	3.57%	18.56%	3	3097	0.10%	5.03	2.06
Nov-01	2	199	1.01%	9.97%	5	3153	0.16%	1.9	0.15
Dec-01	0	210	0.00%	0.00%	8	3146	0.25%	-0.71	-1.43
Jan-02	0	217	0.00%	0.00%	8	3174	0.25%	-0.72	-1.44
Feb-02	3	240	1.25%	11.11%	6	3197	0.19%	2.33	0.42
Mar-02	5	217	2.30%	15.00%	7	3215	0.22%	3.48	1.11
Apr-02	2	204	0.98%	9.85%	18	3257	0.55%	0.77	-0.53
May-02	1	201	0.50%	7.04%	6	3243	0.19%	0.83	-0.49
Jun-02									



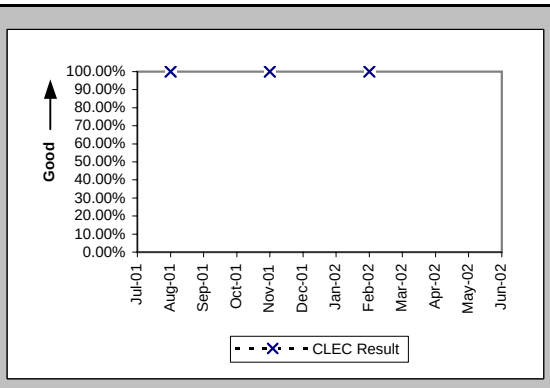
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	6	33.33%	47.14%	3	26	11.54%	1.15	-0.3
Aug-01	0	8	0.00%	0.00%	6	26	23.08%	-1.35	-1.82
Sep-01					4	26	15.38%		
Oct-01	1	9	11.11%	31.43%	3	15	20.00%	-0.53	-1.32
Nov-01	1	5	20.00%	40.00%	8	24	33.33%	-0.58	-1.35
Dec-01	0	3	0.00%	0.00%	9	27	33.33%	-1.16	-1.71
Jan-02	0	1	0.00%	0.00%	8	23	34.78%	-0.71	-1.43
Feb-02	0	3	0.00%	0.00%	8	18	44.44%	-1.43	-1.87
Mar-02	0	5	0.00%	0.00%	4	18	22.22%	-1.06	-1.64
Apr-02	1	5	20.00%	40.00%	9	38	23.68%	-0.18	-1.11
May-02	0	1	0.00%	0.00%	5	20	25.00%	-0.56	-1.34
Jun-02	0	3	0.00%	0.00%	6	24	25.00%	-0.94	-1.57

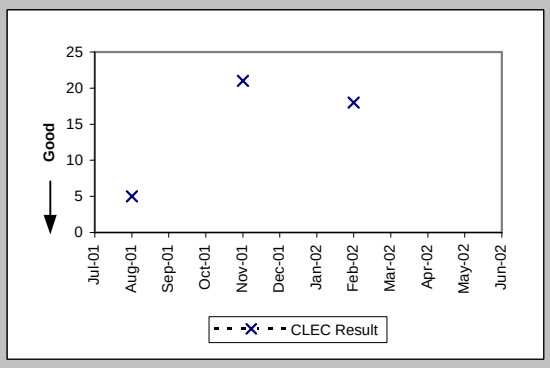


Checklist #5 - Dark Fiber - IOF Installation

Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02	2	2	100.00%	0.00%
Mar-02				
Apr-02				
May-02				
Jun-02				



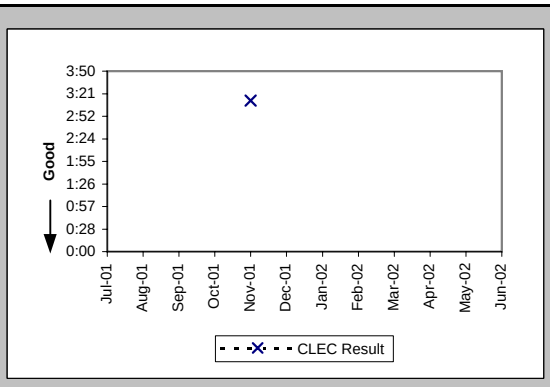
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	10	2	5.00	0.00
Sep-01				
Oct-01				
Nov-01	21	1	21.00	
Dec-01				
Jan-02				
Feb-02	36	2	18.00	0.00
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #5 - Dark Fiber - IOF Repair

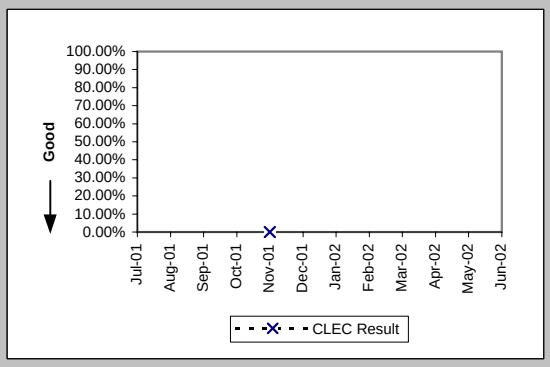
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9:38	3	3:13	0:02
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



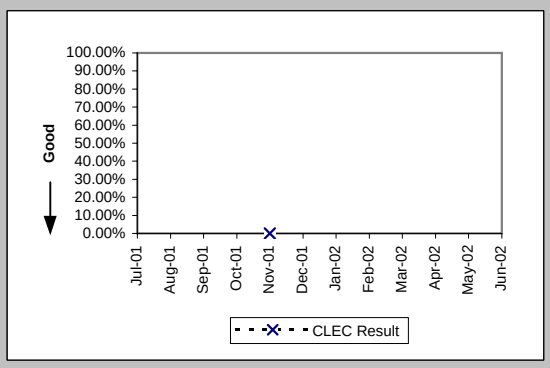
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



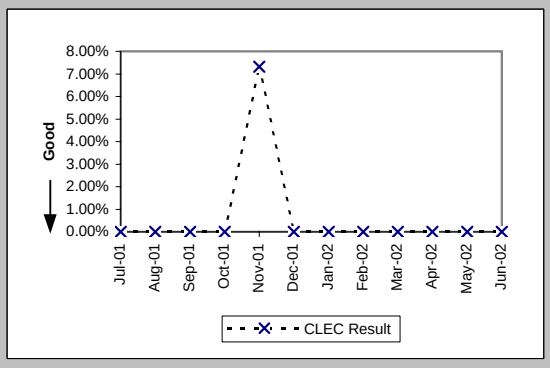
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



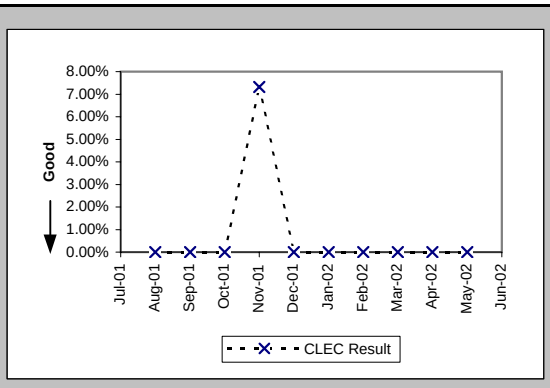
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	36	0.00%	0.00%
Aug-01	0	40	0.00%	0.00%
Sep-01	0	40	0.00%	0.00%
Oct-01	0	40	0.00%	0.00%
Nov-01	3	41	7.32%	26.04%
Dec-01	0	41	0.00%	0.00%
Jan-02	0	41	0.00%	0.00%
Feb-02	0	41	0.00%	0.00%
Mar-02	0	41	0.00%	0.00%
Apr-02	0	41	0.00%	0.00%
May-02	0	21	0.00%	0.00%
Jun-02	0	21	0.00%	0.00%



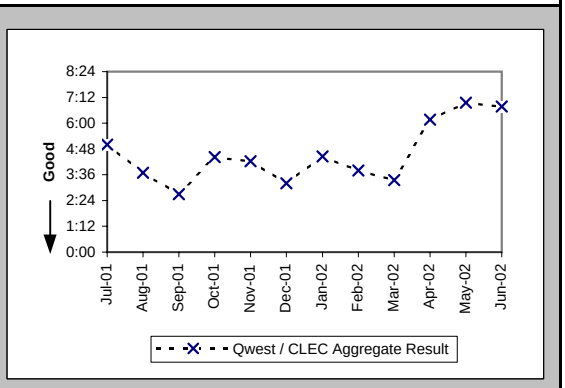
Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	40	0.00%	0.00%
Sep-01	0	40	0.00%	0.00%
Oct-01	0	40	0.00%	0.00%
Nov-01	3	41	7.32%	26.04%
Dec-01	0	41	0.00%	0.00%
Jan-02	0	41	0.00%	0.00%
Feb-02	0	41	0.00%	0.00%
Mar-02	0	41	0.00%	0.00%
Apr-02	0	41	0.00%	0.00%
May-02	0	21	0.00%	0.00%
Jun-02				



Checklist #7 - E911

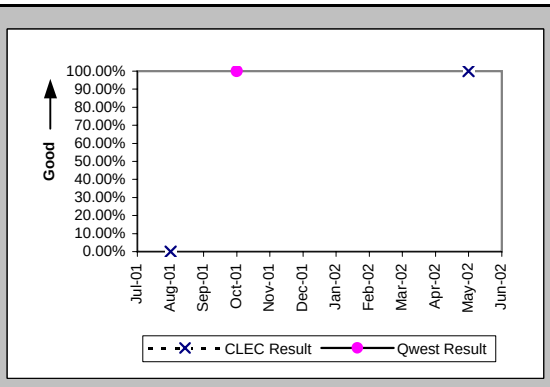
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	5:00
Aug-01	3:42
Sep-01	2:42
Oct-01	4:25
Nov-01	4:14
Dec-01	3:12
Jan-02	4:27
Feb-02	3:48
Mar-02	3:21
Apr-02	6:10
May-02	6:57
Jun-02	6:47



Checklist #7 - E911/911 Trunk Installation

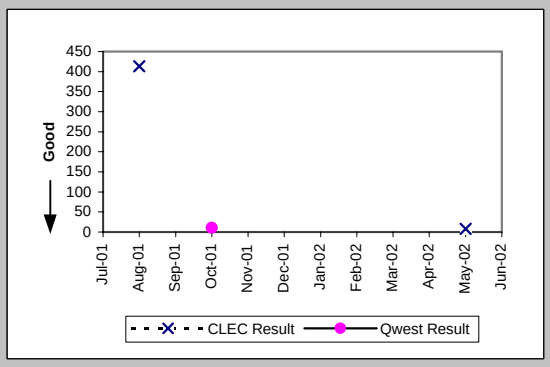
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%					
Sep-01									
Oct-01					3	3	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02	3	3	100.00%	0.00%					
Jun-02									



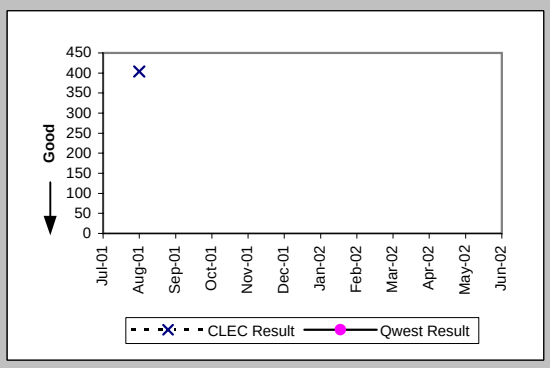
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	413	1	413.00						
Sep-01									
Oct-01					30	3	10.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02	25	3	8.33	1.15					
Jun-02									



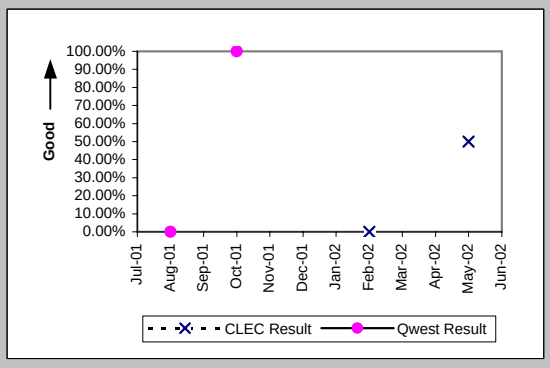
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	404	1	404.00						
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

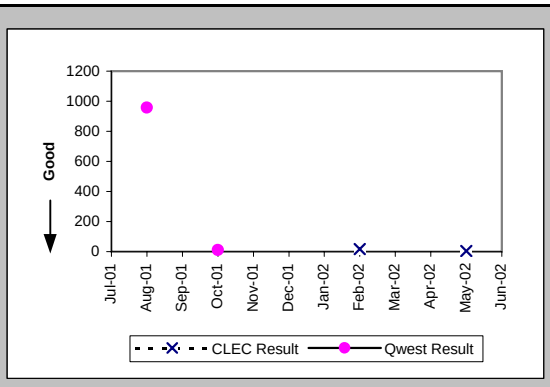
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					4	4	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02	0	1	0.00%	0.00%					
Mar-02									
Apr-02									
May-02	1	2	50.00%	50.00%					
Jun-02									



Checklist #7 - E911/911 Trunk Installation

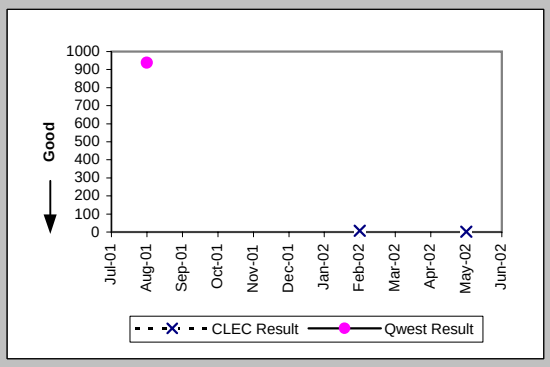
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					957	1	957.00		
Sep-01									
Oct-01					46	4	11.50		
Nov-01									
Dec-01									
Jan-02									
Feb-02	17	1	17.00						
Mar-02									
Apr-02									
May-02	8	2	4.00	5.66					
Jun-02									



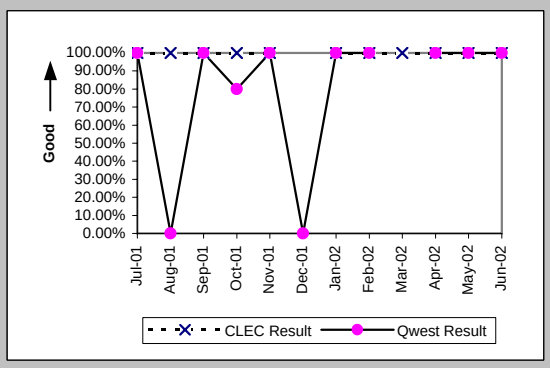
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					938	1	938.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02	7	1	7.00						
Mar-02									
Apr-02									
May-02	1	1	1.00						
Jun-02									



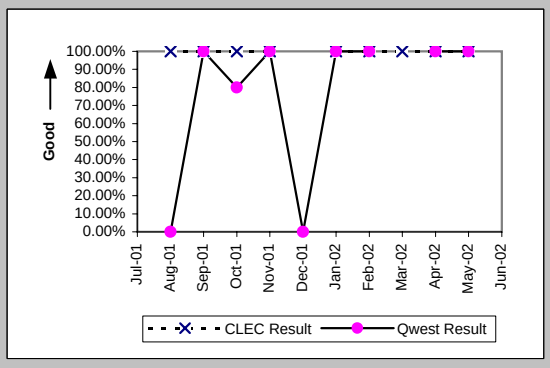
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01	11	11	100.00%	0.00%	0	1	0.00%	N/A	
Sep-01	9	9	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	11	11	100.00%	0.00%	4	5	80.00%	-0.93	-1.56
Nov-01	10	10	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%					
Apr-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	1	1	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

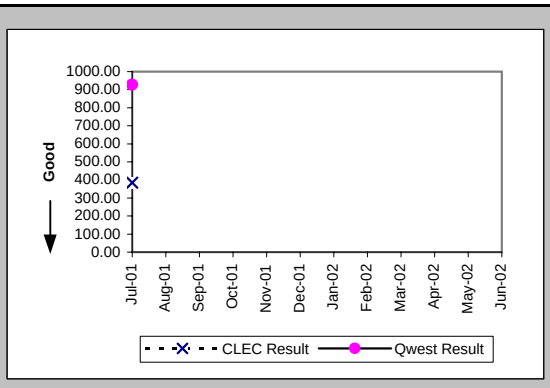
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	11	11	100.00%	0.00%	0	1	0.00%	N/A	
Sep-01	9	9	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	11	11	100.00%	0.00%	4	5	80.00%	-0.93	-1.56
Nov-01	10	10	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%					
Apr-02	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	2	2	100.00%	N/A	N/A
Jun-02									



Checklist #7 - E911/911 Trunk Installation

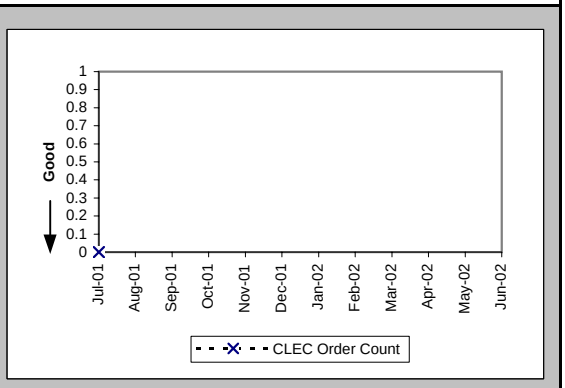
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	385	1	385.00		928	1	928.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Installation

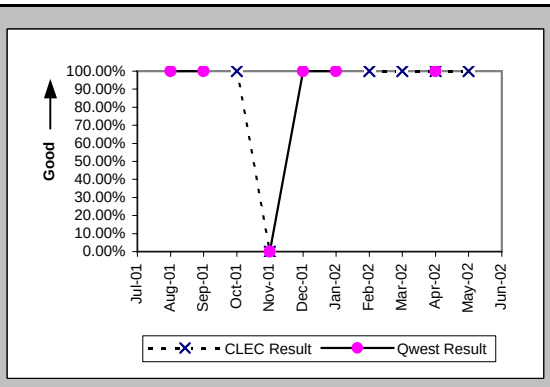
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #7 - E911/911 Trunk Repair

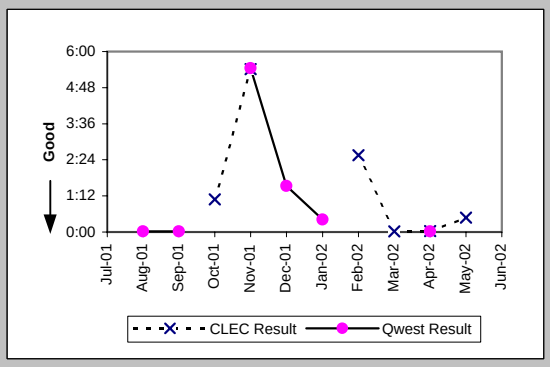
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01	1	1	100.00%	0.00%					
Nov-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02	1	1	100.00%	0.00%					
Mar-02	7	7	100.00%	0.00%					
Apr-02	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%					
Jun-02									



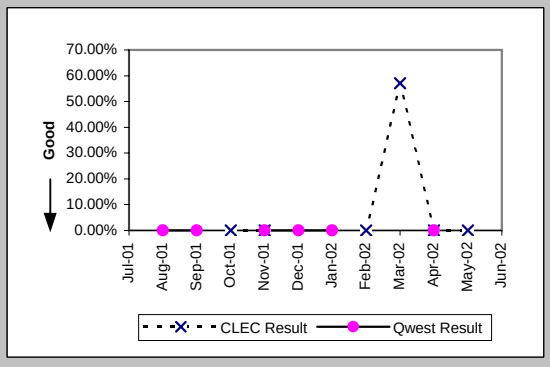
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0:01	1	0:01		
Sep-01					0:02	2	0:01		
Oct-01	1:05	1	1:05						
Nov-01	10:51	2	5:25	0:06	10:54	2	5:27	-0.35	-1.21
Dec-01					1:32	1	1:32		
Jan-02					0:25	1	0:25		
Feb-02	2:33	1	2:33						
Mar-02	0:07	7	0:01	0:00					
Apr-02	0:03	2	0:02	0:01	0:01	1	0:01		
May-02	0:29	1	0:29						
Jun-02									



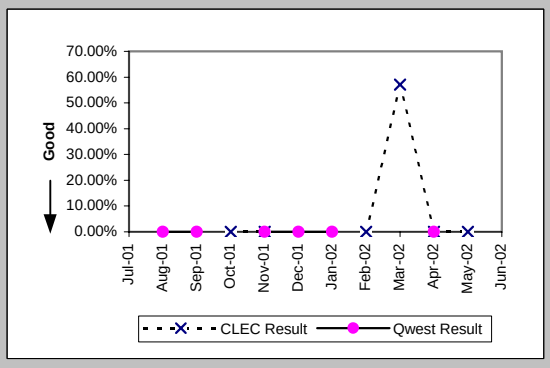
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	2	0.00%		
Oct-01	0	1	0.00%	0.00%					
Nov-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02	0	1	0.00%	0.00%					
Mar-02	4	7	57.14%	49.49%					
Apr-02	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%					
Jun-02									



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

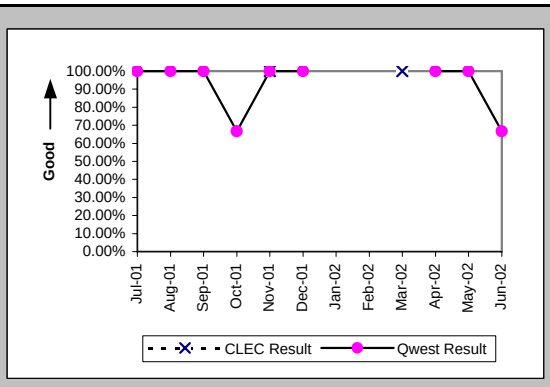
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	2	0.00%		
Oct-01	0	1	0.00%	0.00%					
Nov-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Dec-01					0	1	0.00%		
Jan-02					0	1	0.00%		
Feb-02	0	1	0.00%	0.00%					
Mar-02	4	7	57.14%	49.49%					
Apr-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
May-02	0	1	0.00%	0.00%					
Jun-02									



Checklist #7 - E911/911 Trunk Repair

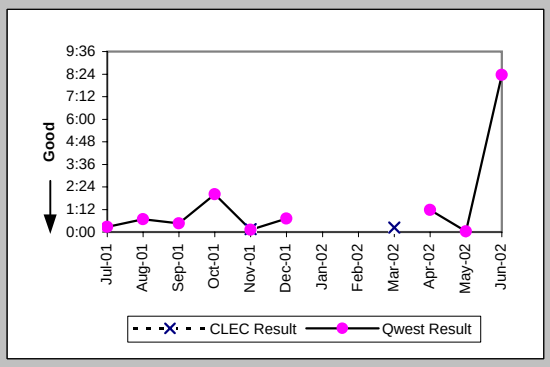
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	2	100.00%		
Aug-01					4	4	100.00%		
Sep-01					1	1	100.00%		
Oct-01					2	3	66.67%		
Nov-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01					4	4	100.00%		
Jan-02									
Feb-02									
Mar-02	2	2	100.00%	0.00%					
Apr-02					4	4	100.00%		
May-02					1	1	100.00%		
Jun-02					2	3	66.67%		



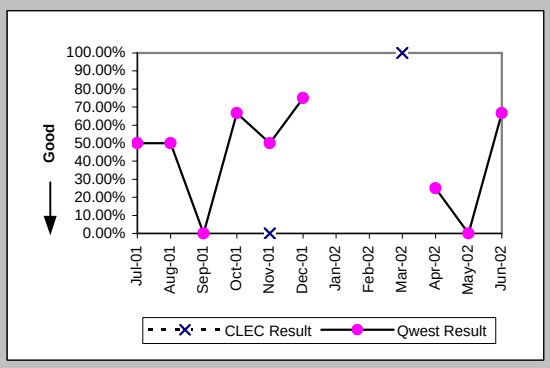
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0:31	2	0:16		
Aug-01					2:44	4	0:41		
Sep-01					0:28	1	0:28		
Oct-01					6:02	3	2:01		
Nov-01	0:18	2	0:09	0:01	0:14	2	0:07	0.24	-0.85
Dec-01					2:51	4	0:43		
Jan-02									
Feb-02									
Mar-02	0:27	2	0:14	0:18					
Apr-02					4:40	4	1:10		
May-02					0:02	1	0:02		
Jun-02					25:04	3	8:21		



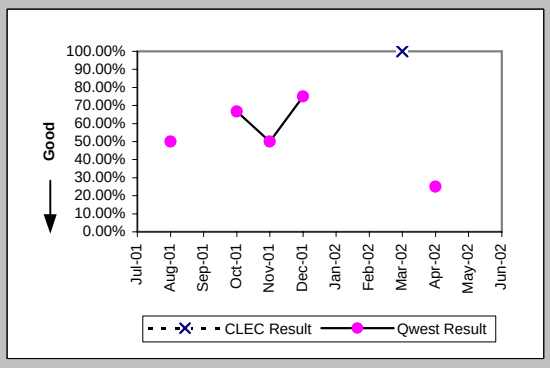
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	2	50.00%		
Aug-01					2	4	50.00%		
Sep-01					0	1	0.00%		
Oct-01					2	3	66.67%		
Nov-01	0	2	0.00%	0.00%	1	2	50.00%	-1	-1.61
Dec-01					3	4	75.00%		
Jan-02									
Feb-02									
Mar-02	2	2	100.00%	0.00%					
Apr-02					1	4	25.00%		
May-02					0	1	0.00%		
Jun-02					2	3	66.67%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

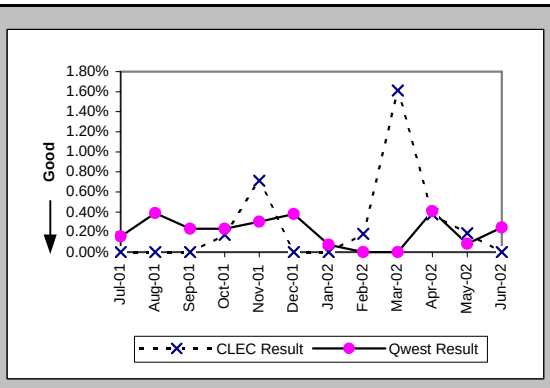
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					2	4	50.00%		
Sep-01									
Oct-01					2	3	66.67%		
Nov-01					1	2	50.00%		
Dec-01					3	4	75.00%		
Jan-02									
Feb-02									
Mar-02	2	2	100.00%	0.00%					
Apr-02					1	4	25.00%		
May-02									
Jun-02									



Checklist #7 - E911/911 Trunk Repair

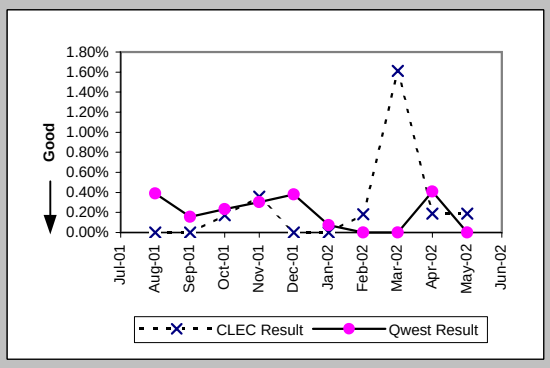
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	481	0.00%	0.00%	2	1271	0.16%	-0.74	-1.45
Aug-01	0	538	0.00%	0.00%	5	1284	0.39%	-1.22	-1.74
Sep-01	0	538	0.00%	0.00%	3	1288	0.23%	-0.94	-1.57
Oct-01	1	584	0.17%	4.13%	3	1295	0.23%	-0.25	-1.15
Nov-01	4	562	0.71%	8.41%	4	1316	0.30%	1.47	-0.11
Dec-01	0	537	0.00%	0.00%	5	1316	0.38%	-1.21	-1.73
Jan-02	0	538	0.00%	0.00%	1	1344	0.07%	-0.53	-1.33
Feb-02	1	554	0.18%	4.24%	0	1252	0.00%	N/A	
Mar-02	9	558	1.61%	12.60%	0	1252	0.00%	N/A	
Apr-02	2	530	0.38%	6.13%	5	1227	0.41%	-0.09	-1.06
May-02	1	534	0.19%	4.32%	1	1219	0.08%	0.71	-0.57
Jun-02	0	492	0.00%	0.00%	3	1223	0.25%	-0.93	-1.56



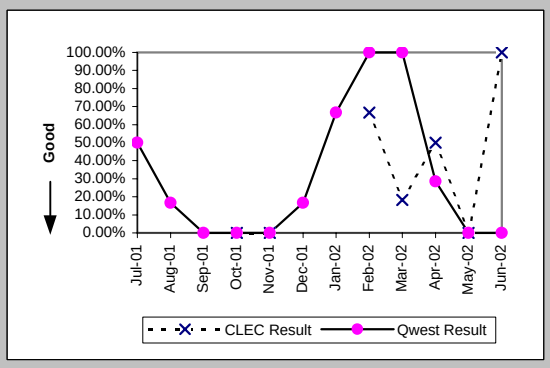
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	538	0.00%	0.00%	5	1284	0.39%	-1.22	-1.74
Sep-01	0	538	0.00%	0.00%	2	1288	0.16%	-0.77	-1.47
Oct-01	1	584	0.17%	4.13%	3	1295	0.23%	-0.25	-1.15
Nov-01	2	562	0.36%	5.95%	4	1316	0.30%	0.19	-0.89
Dec-01	0	537	0.00%	0.00%	5	1316	0.38%	-1.21	-1.73
Jan-02	0	538	0.00%	0.00%	1	1344	0.07%	-0.53	-1.33
Feb-02	1	554	0.18%	4.24%	0	1252	0.00%	N/A	
Mar-02	9	558	1.61%	12.60%	0	1252	0.00%	N/A	
Apr-02	1	530	0.19%	4.34%	5	1227	0.41%	-0.66	-1.4
May-02	1	534	0.19%	4.32%	0	1219	0.00%	N/A	
Jun-02									



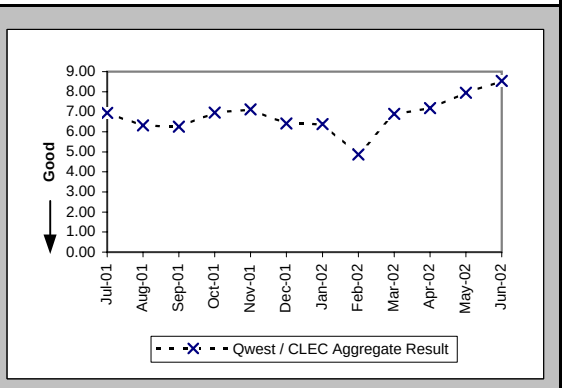
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	4	50.00%		
Aug-01					1	6	16.67%		
Sep-01					0	3	0.00%		
Oct-01	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Nov-01	0	4	0.00%	0.00%	0	4	0.00%	N/A	N/A
Dec-01					1	6	16.67%		
Jan-02					2	3	66.67%		
Feb-02	2	3	66.67%	47.14%	2	2	100.00%	N/A	
Mar-02	2	11	18.18%	38.57%	1	1	100.00%	N/A	
Apr-02	2	4	50.00%	50.00%	2	7	28.57%	0.56	-0.66
May-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	0	3	0.00%	N/A	0.31

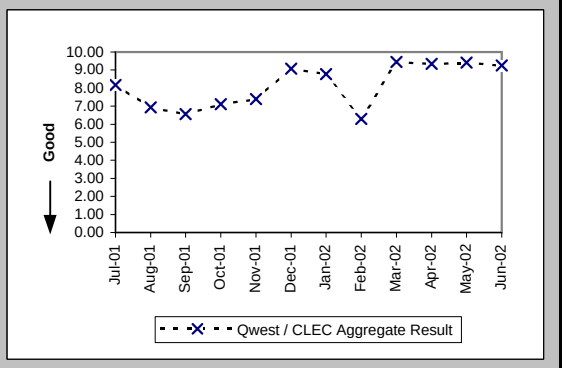


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25
Oct-01	6.96
Nov-01	7.12
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54

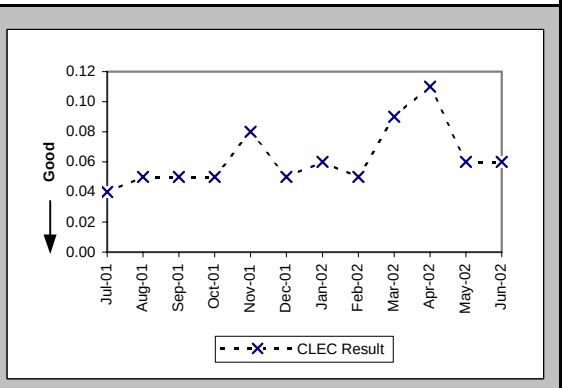


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56
Oct-01	7.11
Nov-01	7.40
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26

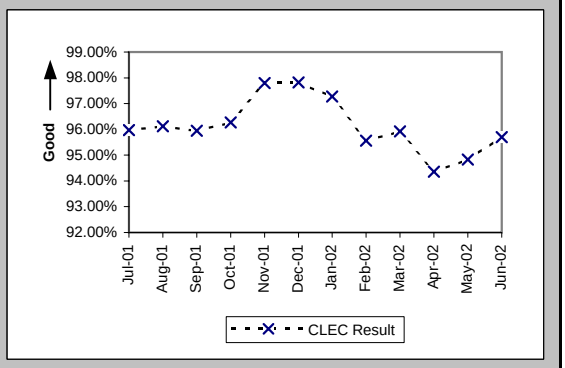


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	
Date	CLEC Result
Jul-01	0.04
Aug-01	0.05
Sep-01	0.05
Oct-01	0.05
Nov-01	0.08
Dec-01	0.05
Jan-02	0.06
Feb-02	0.05
Mar-02	0.09
Apr-02	0.11
May-02	0.06
Jun-02	0.06



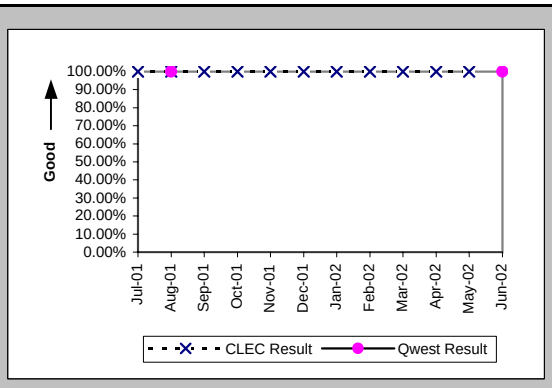
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	
Date	CLEC Result
Jul-01	95.97%
Aug-01	96.11%
Sep-01	95.94%
Oct-01	96.27%
Nov-01	97.80%
Dec-01	97.83%
Jan-02	97.28%
Feb-02	95.56%
Mar-02	95.92%
Apr-02	94.35%
May-02	94.83%
Jun-02	95.70%



Checklist #9 - NXX Code Activation

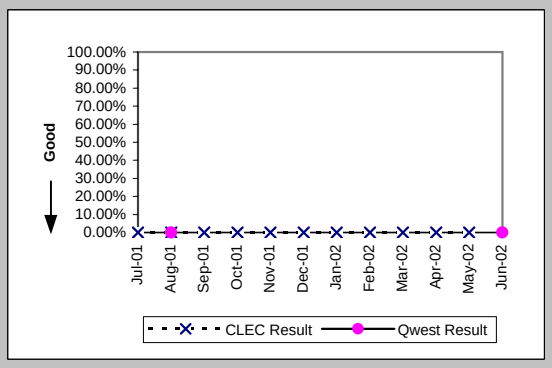
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	3	3	100.00%			
Aug-01	13	13	100.00%	2	2	100.00%
Sep-01	8	8	100.00%			
Oct-01	2	2	100.00%			
Nov-01	2	2	100.00%			
Dec-01	12	12	100.00%			
Jan-02	4	4	100.00%			
Feb-02	3	3	100.00%			
Mar-02	3	3	100.00%			
Apr-02	7	7	100.00%			
May-02	1	1	100.00%			
Jun-02				1	1	100.00%



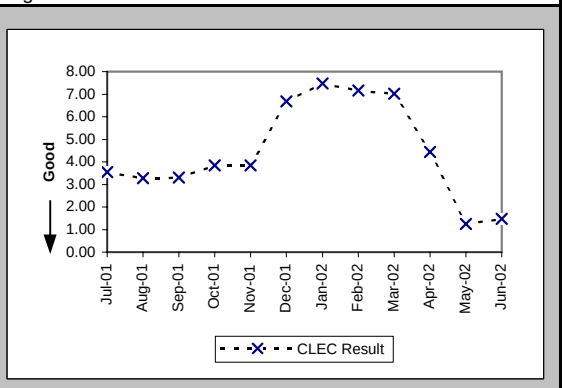
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	0	3	0.00%			
Aug-01	0	13	0.00%	0	2	0.00%
Sep-01	0	8	0.00%			
Oct-01	0	2	0.00%			
Nov-01	0	2	0.00%			
Dec-01	0	12	0.00%			
Jan-02	0	4	0.00%			
Feb-02	0	3	0.00%			
Mar-02	0	3	0.00%			
Apr-02	0	7	0.00%			
May-02	0	1	0.00%			
Jun-02				0	1	0.00%



Checklist #10 - Databases and Signaling

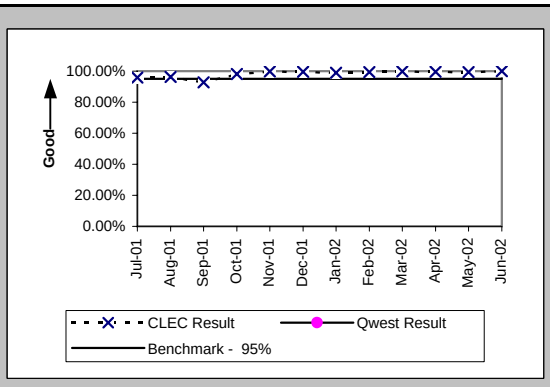
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47



Checklist #11 - Number Portability**

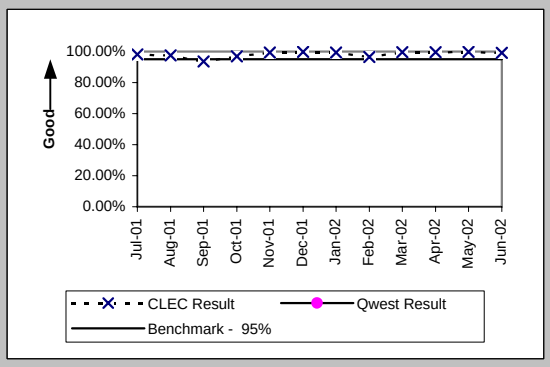
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2380	2480	95.97%	19.67%					
Aug-01	2035	2114	96.26%	18.97%					
Sep-01	1058	1140	92.81%	25.84%					
Oct-01	1348	1374	98.11%	13.63%					
Nov-01	1021	1023	99.80%	4.42%					
Dec-01	1316	1321	99.62%	6.14%					
Jan-02	1292	1306	98.93%	10.30%					
Feb-02	1224	1231	99.43%	7.52%					
Mar-02	1028	1030	99.81%	4.40%					
Apr-02	2691	2703	99.56%	6.65%					
May-02	1502	1511	99.40%	7.69%					
Jun-02	1167	1168	99.91%	2.92%					



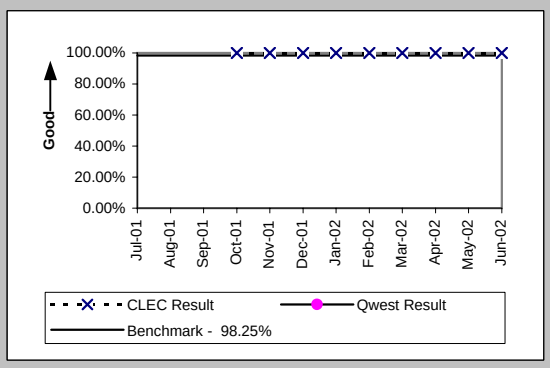
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7622	7761	98.21%	13.26%					
Aug-01	5268	5406	97.45%	15.77%					
Sep-01	3051	3256	93.70%	24.29%					
Oct-01	3828	3954	96.81%	17.56%					
Nov-01	5466	5505	99.29%	8.39%					
Dec-01	6394	6412	99.72%	5.29%					
Jan-02	6333	6367	99.47%	7.29%					
Feb-02	8394	8694	96.55%	18.25%					
Mar-02	9456	9494	99.60%	6.31%					
Apr-02	8510	8544	99.60%	6.30%					
May-02	7348	7370	99.70%	5.46%					
Jun-02	6438	6494	99.14%	9.25%					



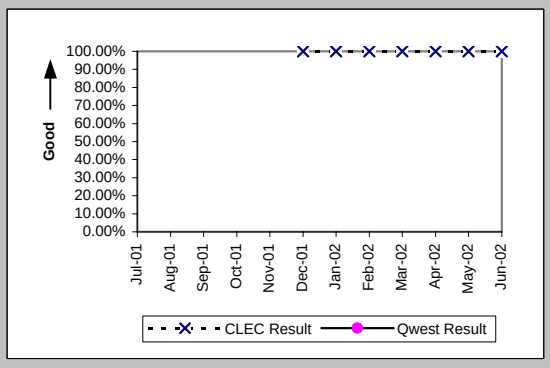
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	5328	5328	100.00%	0.00%					
Nov-01	6528	6528	100.00%	0.00%					
Dec-01	7730	7734	99.95%	2.27%					
Jan-02	7669	7674	99.93%	2.55%					
Feb-02	9928	9928	100.00%	0.00%					
Mar-02	10528	10529	99.99%	0.97%					
Apr-02	10944	10946	99.98%	1.35%					
May-02	8881	8882	99.99%	1.06%					
Jun-02	7663	7663	100.00%	0.00%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

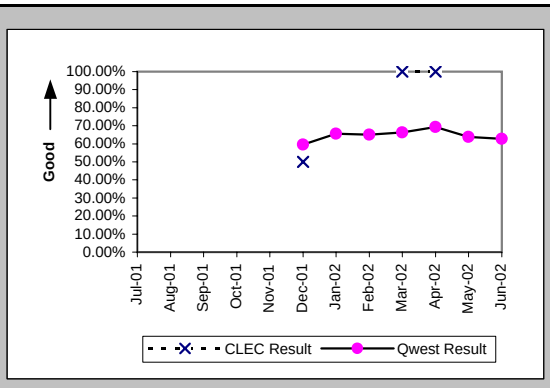
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	7734	7734	100.00%	0.00%					
Jan-02	7674	7674	100.00%	0.00%					
Feb-02	9928	9928	100.00%	0.00%					
Mar-02	10529	10529	100.00%	0.00%					
Apr-02	10946	10946	100.00%	0.00%					
May-02	8882	8882	100.00%	0.00%					
Jun-02	7663	7663	100.00%	0.00%					



Checklist #11 - Number Portability**

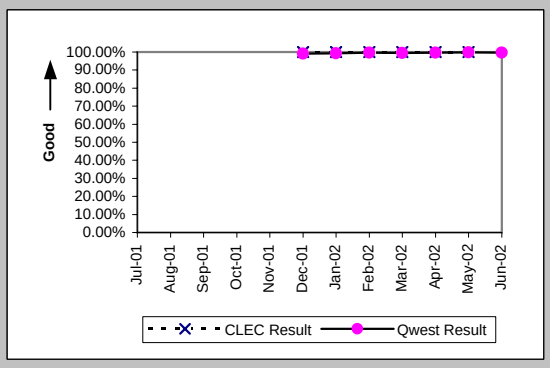
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	2	50.00%	50.00%	1970	3309	59.53%	0.24	-0.86
Jan-02					2188	3338	65.55%		
Feb-02					1995	3063	65.13%		
Mar-02	1	1	100.00%	0.00%	2248	3387	66.37%	-0.71	-1.43
Apr-02	1	1	100.00%	0.00%	1652	2384	69.30%	-0.67	-1.4
May-02					1623	2540	63.90%		
Jun-02					1375	2192	62.73%		



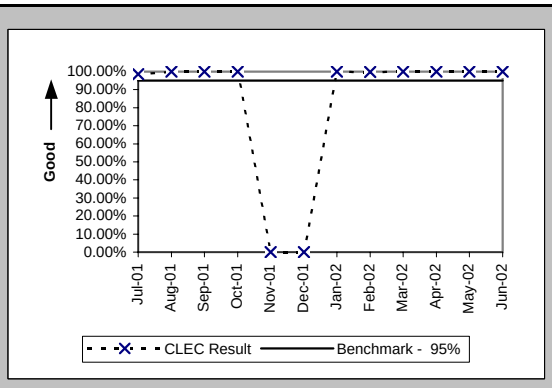
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	6	6	100.00%	0.00%	6605	6670	99.03%	-0.24	-1.15
Jan-02	2	2	100.00%	0.00%	7279	7326	99.36%	-0.11	-1.07
Feb-02	2	2	100.00%	0.00%	6890	6919	99.58%	-0.09	-1.06
Mar-02	1	1	100.00%	0.00%	7358	7401	99.42%	-0.08	-1.05
Apr-02	2	2	100.00%	0.00%	5760	5784	99.59%	-0.09	-1.06
May-02	3	3	100.00%	0.00%	5833	5846	99.78%	-0.08	-1.05
Jun-02					5058	5076	99.65%		

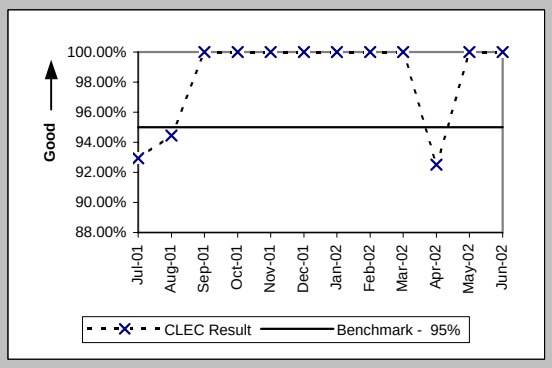


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	63223.74	64121.06	98.60%
Aug-01	84767.51	84767.51	100.00%
Sep-01	77295.35	77295.35	100.00%
Oct-01	66844.79	66844.79	100.00%
Nov-01	-1151381.46	51160.95	0.00%
Dec-01	-10606.34	54714.42	0.00%
Jan-02	54884.12	54884.12	100.00%
Feb-02	53209.35	53313.9	99.80%
Mar-02	52682.17	52682.17	100.00%
Apr-02	63711.55	63711.55	100.00%
May-02	56372.17	56372.17	100.00%
Jun-02	57325.49	57325.49	100.00%



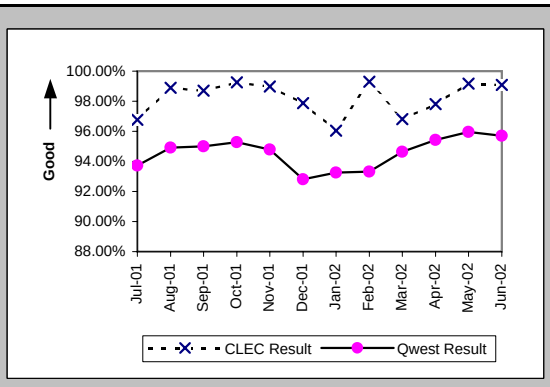
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	59593.12	64121.06	92.94%
Aug-01	80059.44	84767.51	94.45%
Sep-01	77295.35	77295.35	100.00%
Oct-01	66844.79	66844.79	100.00%
Nov-01	51160.95	51160.95	100.00%
Dec-01	54714.42	54714.42	100.00%
Jan-02	54884.12	54884.12	100.00%
Feb-02	53313.9	53313.9	100.00%
Mar-02	52682.17	52682.17	100.00%
Apr-02	58945.46	63711.55	92.52%
May-02	56372.17	56372.17	100.00%
Jun-02	57325.49	57325.49	100.00%



Checklist #14 - Resale - Residence Installation

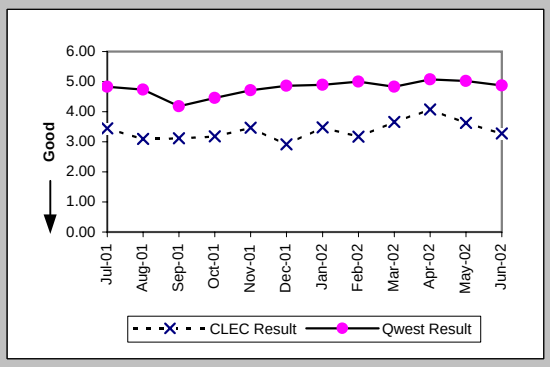
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	180	186	96.77%	17.67%	13279	14167	93.73%	-1.7	-2.03
Aug-01	266	269	98.88%	10.50%	15273	16092	94.91%	-2.94	-2.79
Sep-01	153	155	98.71%	11.29%	12800	13473	95.00%	-2.11	-2.28
Oct-01	135	136	99.26%	8.54%	13122	13772	95.28%	-2.18	-2.33
Nov-01	97	98	98.98%	10.05%	11474	12105	94.79%	-1.86	-2.13
Dec-01	92	94	97.87%	14.43%	9351	10076	92.80%	-1.89	-2.15
Jan-02	97	101	96.04%	19.50%	10871	11656	93.27%	-1.11	-1.67
Feb-02	142	143	99.30%	8.33%	9873	10581	93.31%	-2.85	-2.73
Mar-02	152	157	96.82%	17.56%	10337	10922	94.64%	-1.2	-1.73
Apr-02	134	137	97.81%	14.64%	10288	10782	95.42%	-1.33	-1.81
May-02	120	121	99.17%	9.05%	10111	10536	95.97%	-1.78	-2.08
Jun-02	108	109	99.08%	9.53%	9290	9708	95.69%	-1.73	-2.05



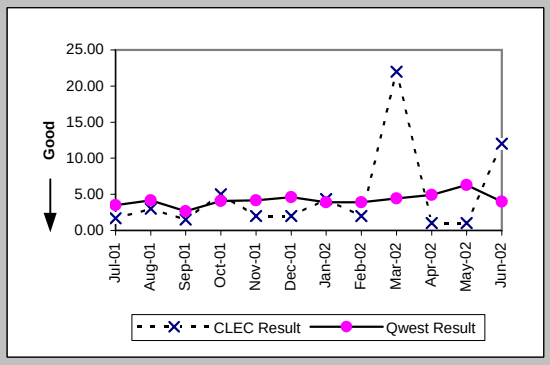
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	646	187	3.45	1.81	68655	14217	4.83	-3.7	-3.25
Aug-01	833	269	3.10	1.04	76270	16140	4.73	-5.02	-4.05
Sep-01	483	155	3.12	0.81	56518	13521	4.18	-2.95	-2.79
Oct-01	432	136	3.18	1.19	61952	13882	4.46	-3.16	-2.92
Nov-01	344	99	3.47	1.44	57359	12183	4.71	-2.54	-2.54
Dec-01	274	94	2.91	1.04	49221	10126	4.86	-3.66	-3.22
Jan-02	355	102	3.48	3.47	57293	11713	4.89	-2.45	-2.49
Feb-02	459	145	3.17	1.75	53151	10627	5.00	-5.02	-4.05
Mar-02	574	157	3.66	3.80	53022	10967	4.83	-3.4	-3.07
Apr-02	558	137	4.07	2.44	54866	10819	5.07	-2.57	-2.56
May-02	439	121	3.63	1.90	53116	10585	5.02	-2.84	-2.72
Jun-02	358	109	3.28	1.23	47575	9774	4.87	-3.67	-3.23



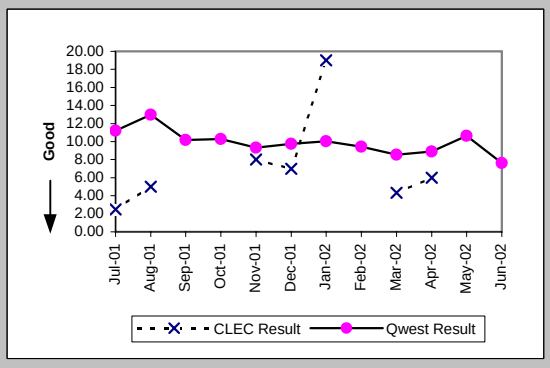
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	3	1.67	1.15	1491	428	3.48	-0.54	-1.33
Aug-01	6	2	3.00	1.41	1288	309	4.17	-0.26	-1.16
Sep-01	3	2	1.50	0.71	880	332	2.65	-0.56	-1.34
Oct-01	5	1	5.00		1700	415	4.10	0.93	-0.43
Nov-01	2	1	2.00		1576	378	4.17	-0.25	-1.15
Dec-01	2	1	2.00		1955	426	4.59	-0.28	-1.17
Jan-02	13	3	4.33	2.52	1966	503	3.91	0.66	-0.6
Feb-02	4	2	2.00	1.41	1713	437	3.92	-0.46	-1.28
Mar-02	44	2	22.00	29.70	1441	324	4.45	1.84	0.12
Apr-02	2	2	1.00	0.00	1174	239	4.91	-0.72	-1.43
May-02	1	1	1.00		1083	172	6.30	-0.42	-1.25
Jun-02	12	1	12.00		925	231	4.00	1.66	0.01



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

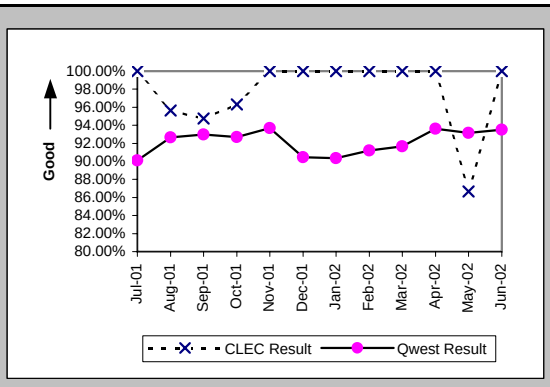
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	4	2.50	1.29	5620	501	11.22	-1.38	-1.84
Aug-01	5	1	5.00		7069	545	12.97	-0.59	-1.36
Sep-01					3864	380	10.17		
Oct-01					3498	340	10.29		
Nov-01	8	1	8.00		3098	332	9.33	-0.12	-1.07
Dec-01	7	1	7.00		3152	323	9.76	-0.21	-1.13
Jan-02	38	2	19.00	18.38	3109	310	10.03	1.39	-0.16
Feb-02					2685	284	9.45		
Mar-02	13	3	4.33	2.08	2356	276	8.54	-0.69	-1.42
Apr-02	6	1	6.00		2401	270	8.89	-0.25	-1.15
May-02					2808	264	10.64		
Jun-02					1530	201	7.61		



Checklist #14 - Resale - Residence Installation

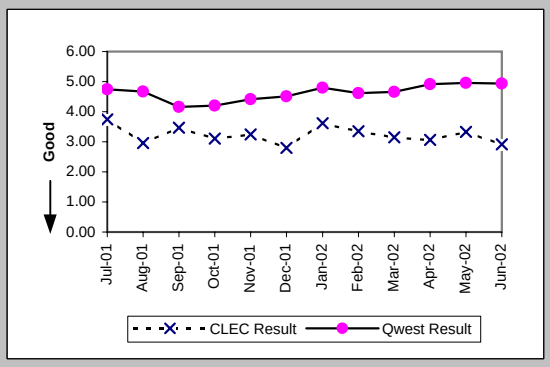
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	16	100.00%	0.00%	1978	2195	90.11%	-1.32	-1.8
Aug-01	22	23	95.65%	20.39%	2210	2385	92.66%	-0.55	-1.33
Sep-01	18	19	94.74%	22.33%	1919	2064	92.97%	-0.3	-1.18
Oct-01	26	27	96.30%	18.89%	2152	2322	92.68%	-0.72	-1.44
Nov-01	16	16	100.00%	0.00%	1905	2033	93.70%	-1.03	-1.63
Dec-01	10	10	100.00%	0.00%	1536	1698	90.46%	-1.02	-1.62
Jan-02	8	8	100.00%	0.00%	1668	1846	90.36%	-0.92	-1.56
Feb-02	20	20	100.00%	0.00%	1547	1696	91.21%	-1.38	-1.84
Mar-02	13	13	100.00%	0.00%	1726	1883	91.66%	-1.08	-1.66
Apr-02	17	17	100.00%	0.00%	1786	1908	93.61%	-1.07	-1.65
May-02	13	15	86.67%	33.99%	1774	1904	93.17%	0.93	-0.43
Jun-02	13	13	100.00%	0.00%	1558	1666	93.52%	-0.95	-1.57



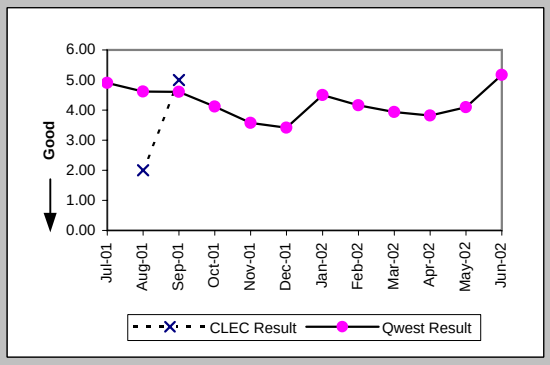
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	16	3.75	1.00	10436	2200	4.74	-0.63	-1.38
Aug-01	68	23	2.96	0.56	11167	2393	4.67	-1.17	-1.71
Sep-01	66	19	3.47	2.04	8599	2069	4.16	-0.41	-1.25
Oct-01	84	27	3.11	1.22	9797	2334	4.20	-1.04	-1.63
Nov-01	52	16	3.25	0.58	8990	2040	4.41	-0.92	-1.56
Dec-01	28	10	2.80	0.63	7749	1719	4.51	-1	-1.61
Jan-02	29	8	3.62	0.74	8903	1855	4.80	-0.51	-1.31
Feb-02	67	20	3.35	1.46	7888	1707	4.62	-1.04	-1.63
Mar-02	41	13	3.15	0.69	8811	1890	4.66	-1.07	-1.65
Apr-02	52	17	3.06	0.66	9409	1913	4.92	-1.17	-1.71
May-02	50	15	3.33	1.76	9460	1906	4.96	-1.03	-1.63
Jun-02	38	13	2.92	0.64	8301	1682	4.94	-1.21	-1.74



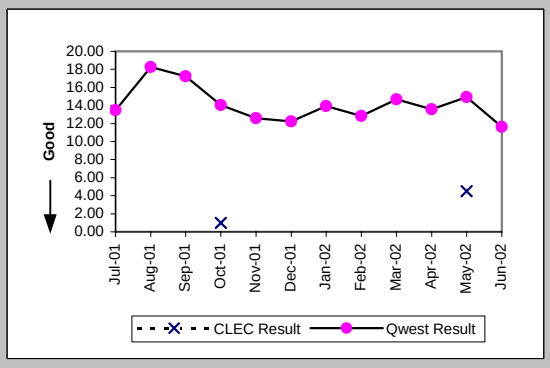
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					407	83	4.90		
Aug-01	2	1	2.00		300	65	4.62	-0.27	-1.17
Sep-01	5	1	5.00		212	46	4.61	0.87	-0.47
Oct-01					305	74	4.12		
Nov-01					193	54	3.57		
Dec-01					290	85	3.41		
Jan-02					459	102	4.50		
Feb-02					362	87	4.16		
Mar-02					335	85	3.94		
Apr-02					187	49	3.82		
May-02					160	39	4.10		
Jun-02					186	36	5.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

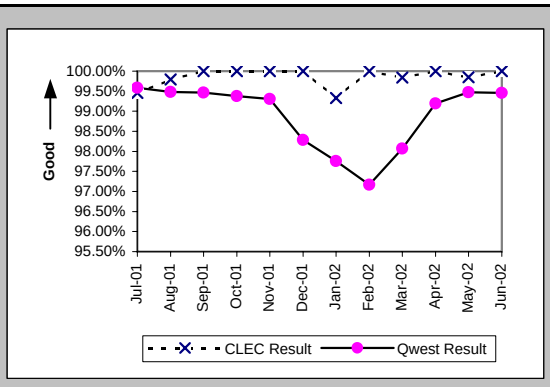
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1845	137	13.47		
Aug-01					2136	117	18.26		
Sep-01					1793	104	17.24		
Oct-01	1	1	1.00		1502	107	14.04	-0.83	-1.51
Nov-01					1021	81	12.60		
Dec-01					1004	82	12.24		
Jan-02					1129	81	13.94		
Feb-02					859	67	12.82		
Mar-02					1072	73	14.68		
Apr-02					1006	74	13.59		
May-02	9	2	4.50	0.71	1358	91	14.92	-0.85	-1.52
Jun-02					838	72	11.64		



Checklist #14 - Resale - Residence Installation

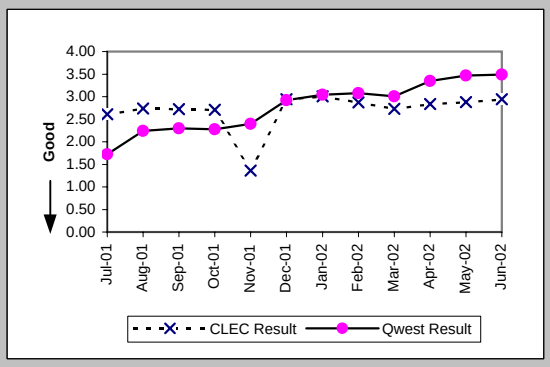
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	733	737	99.46%	7.35%	84773	85124	99.59%	0.55	-0.67
Aug-01	483	484	99.79%	4.54%	33483	33658	99.48%	-0.95	-1.58
Sep-01	413	413	100.00%	0.00%	31029	31195	99.47%	-1.48	-1.9
Oct-01	582	582	100.00%	0.00%	30292	30482	99.38%	-1.89	-2.15
Nov-01	1475	1475	100.00%	0.00%	26035	26217	99.31%	-3.12	-2.9
Dec-01	433	433	100.00%	0.00%	21381	21755	98.28%	-2.73	-2.66
Jan-02	594	598	99.33%	8.15%	24288	24845	97.76%	-2.57	-2.56
Feb-02	739	739	100.00%	0.00%	23866	24561	97.17%	-4.57	-3.78
Mar-02	613	614	99.84%	4.03%	26648	27172	98.07%	-3.15	-2.91
Apr-02	689	689	100.00%	0.00%	27689	27913	99.20%	-2.33	-2.42
May-02	664	665	99.85%	3.87%	28165	28313	99.48%	-1.32	-1.8
Jun-02	693	693	100.00%	0.00%	26639	26784	99.46%	-1.92	-2.17



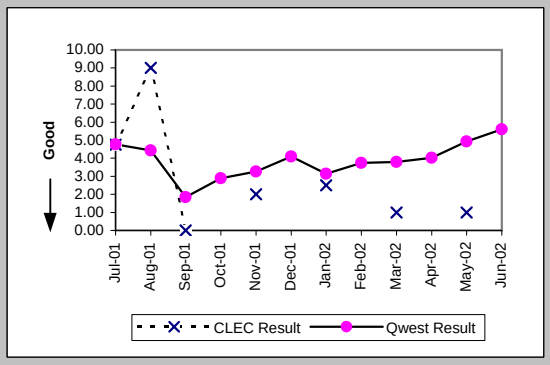
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1397	535	2.61	1.06	122462	71006	1.72	16.48	9.02
Aug-01	1239	453	2.74	0.82	59233	26385	2.24	7.17	3.36
Sep-01	1063	391	2.72	0.68	58559	25472	2.30	7.57	3.6
Oct-01	1475	544	2.71	0.64	56658	24893	2.28	8.11	3.93
Nov-01	1962	1442	1.36	0.90	51793	21566	2.40	-32.69	-20.87
Dec-01	1245	424	2.94	0.70	52026	17787	2.92	0.16	-0.9
Jan-02	1528	508	3.01	0.78	63932	21001	3.04	-0.6	-1.36
Feb-02	1519	530	2.87	0.83	61538	19976	3.08	-2.49	-2.52
Mar-02	1418	519	2.73	0.73	64120	21271	3.01	-4.06	-3.47
Apr-02	1553	547	2.84	0.63	72902	21794	3.35	-8.1	-5.93
May-02	1683	585	2.88	0.53	76546	22090	3.47	-11.79	-8.17
Jun-02	1812	616	2.94	0.42	72973	20893	3.49	-12.28	-8.47



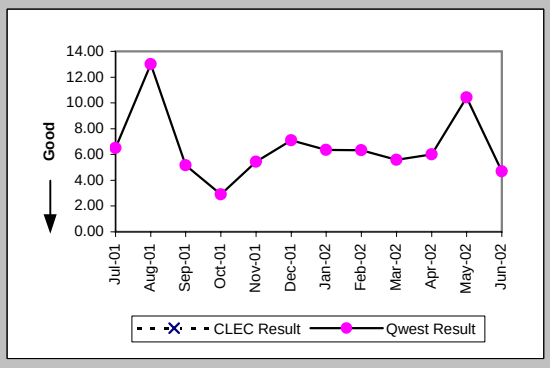
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	4	4.75	5.56	1680	352	4.77	-0.01	-1
Aug-01	9	1	9.00		797	180	4.43	1.62	-0.02
Sep-01	0	1	0.00		311	168	1.85	-1.19	-1.72
Oct-01					595	206	2.89		
Nov-01	2	1	2.00		674	206	3.27	-0.25	-1.15
Dec-01					1525	373	4.09		
Jan-02	10	4	2.50	2.38	1778	566	3.14	-0.32	-1.19
Feb-02					2597	695	3.74		
Mar-02	1	1	1.00		2038	537	3.80	-0.47	-1.29
Apr-02					873	217	4.02		
May-02	1	1	1.00		710	144	4.93	-0.49	-1.29
Jun-02					750	134	5.60		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

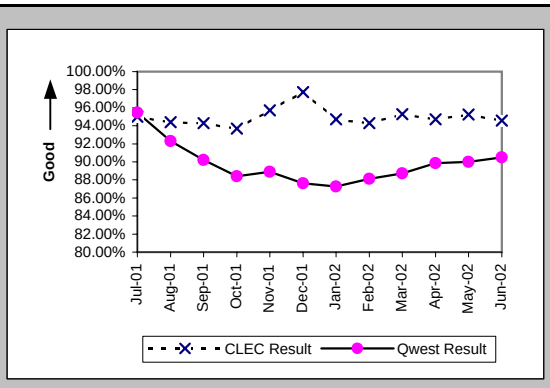
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					104	16	6.50		
Aug-01					117	9	13.00		
Sep-01					31	6	5.17		
Oct-01					29	10	2.90		
Nov-01					49	9	5.44		
Dec-01					78	11	7.09		
Jan-02					70	11	6.36		
Feb-02					139	22	6.32		
Mar-02					67	12	5.58		
Apr-02					60	10	6.00		
May-02					73	7	10.43		
Jun-02					75	16	4.69		



Checklist #14 - Resale - Residence Installation

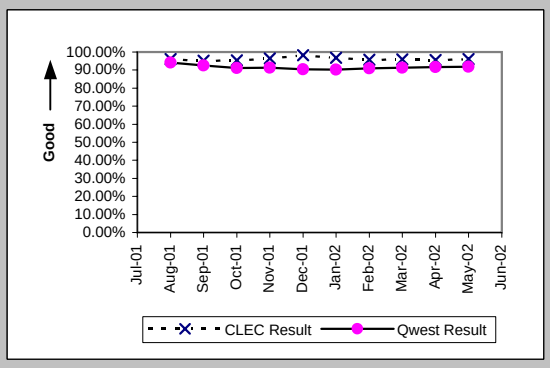
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	966	1017	94.99%	21.82%	121170	126953	95.44%	0.7	-0.57
Aug-01	810	858	94.41%	22.98%	70966	76890	92.30%	-2.31	-2.4
Sep-01	643	682	94.28%	23.22%	44666	49505	90.23%	-3.54	-3.15
Oct-01	625	667	93.70%	24.29%	41342	46764	88.41%	-4.24	-3.58
Nov-01	1118	1168	95.72%	20.24%	38756	43602	88.89%	-7.33	-5.46
Dec-01	1040	1064	97.74%	14.85%	32470	37051	87.64%	-9.88	-7
Jan-02	590	623	94.70%	22.40%	31450	36039	87.27%	-5.52	-4.36
Feb-02	761	807	94.30%	23.18%	33211	37691	88.11%	-5.37	-4.27
Mar-02	805	845	95.27%	21.24%	34156	38496	88.73%	-5.95	-4.62
Apr-02	771	814	94.72%	22.37%	36272	40358	89.88%	-4.53	-3.76
May-02	783	822	95.26%	21.26%	36668	40737	90.01%	-4.96	-4.02
Jun-02	765	809	94.56%	22.68%	35778	39537	90.49%	-3.91	-3.37



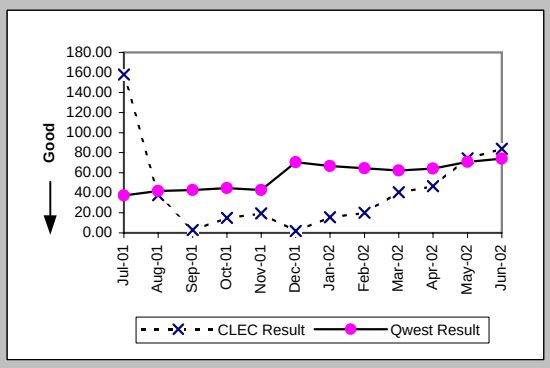
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	824	858	96.04%	19.51%	72459	76890	94.24%	-2.25	-2.37
Sep-01	649	682	95.16%	21.46%	45830	49505	92.58%	-2.56	-2.55
Oct-01	636	667	95.35%	21.05%	42636	46764	91.17%	-3.78	-3.3
Nov-01	1126	1168	96.40%	18.62%	39818	43602	91.32%	-6.09	-4.7
Dec-01	1045	1064	98.21%	13.24%	33487	37051	90.38%	-8.54	-6.19
Jan-02	603	623	96.79%	17.63%	32530	36039	90.26%	-5.45	-4.31
Feb-02	772	807	95.66%	20.37%	34300	37691	91.00%	-4.58	-3.78
Mar-02	810	845	95.86%	19.93%	35136	38496	91.27%	-4.67	-3.84
Apr-02	778	814	95.58%	20.56%	37018	40358	91.72%	-3.95	-3.4
May-02	790	822	96.11%	19.34%	37439	40737	91.90%	-4.37	-3.66
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

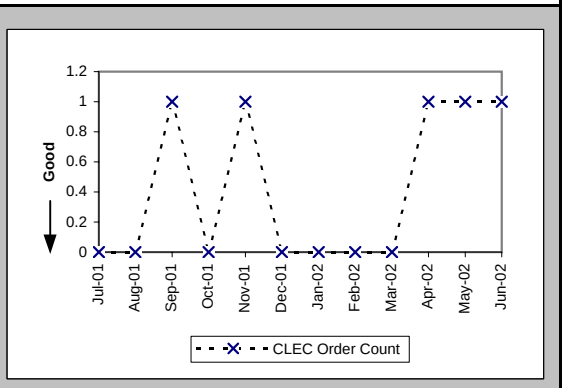
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	158	1	158.00		44476	1187	37.47	2.29	0.39
Aug-01	188	5	37.60	80.18	54481	1299	41.94	-0.2	-1.12
Sep-01	9	3	3.00	3.00	58205	1362	42.73	-1.31	-1.8
Oct-01	45	3	15.00	10.54	57003	1274	44.74	-1	-1.61
Nov-01	58	3	19.33	24.21	65337	1525	42.84	-0.78	-1.47
Dec-01	2	1	2.00		66074	935	70.67	-0.93	-1.56
Jan-02	47	3	15.67	13.65	63891	959	66.62	-1.36	-1.83
Feb-02	200	10	20.00	15.21	71116	1101	64.59	-2.11	-2.29
Mar-02	323	8	40.38	24.23	87663	1405	62.39	-0.9	-1.55
Apr-02	327	7	46.71	41.42	105778	1650	64.11	-0.64	-1.39
May-02	520	7	74.29	68.32	116140	1642	70.73	0.16	-0.91
Jun-02	504	6	84.00	76.55	119212	1611	74.00	0.42	-0.75



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

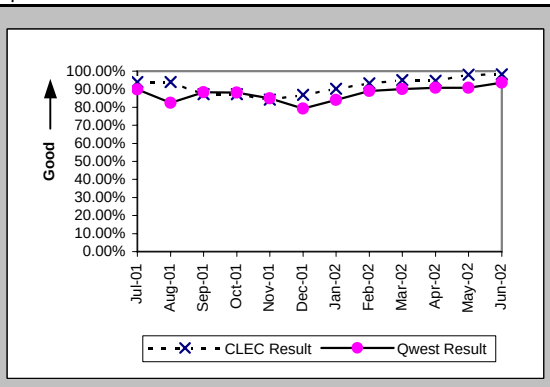
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	1
Jun-02	1



Checklist #14 - Resale - Residence Repair

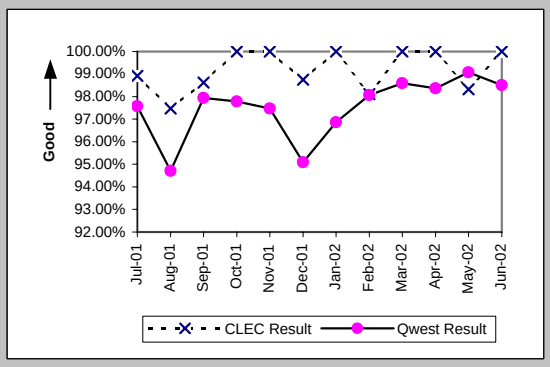
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	77	82	93.90%	23.93%	9947	11073	89.83%	-1.22	-1.74
Aug-01	62	66	93.94%	23.86%	10813	13105	82.51%	-2.44	-2.48
Sep-01	55	63	87.30%	33.30%	8623	9769	88.27%	0.28	-0.83
Oct-01	48	55	87.27%	33.33%	9549	10845	88.05%	0.22	-0.87
Nov-01	64	76	84.21%	36.46%	10414	12255	84.98%	0.22	-0.87
Dec-01	53	61	86.89%	33.76%	9588	12099	79.25%	-1.47	-1.89
Jan-02	55	61	90.16%	29.78%	9013	10717	84.10%	-1.29	-1.79
Feb-02	42	45	93.33%	24.94%	7144	8022	89.06%	-0.92	-1.56
Mar-02	38	40	95.00%	21.79%	7140	7922	90.13%	-1.03	-1.63
Apr-02	54	57	94.74%	22.33%	7379	8121	90.86%	-1.01	-1.61
May-02	49	50	98.00%	14.00%	7965	8776	90.76%	-1.76	-2.07
Jun-02	53	54	98.15%	13.48%	7942	8483	93.62%	-1.36	-1.82



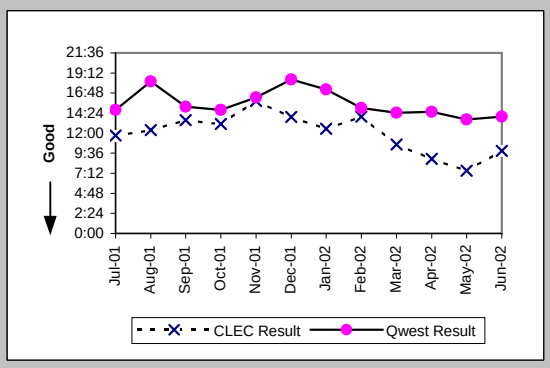
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	92	93	98.92%	10.31%	14930	15302	97.57%	-0.85	-1.51
Aug-01	77	79	97.47%	15.71%	16885	17829	94.71%	-1.09	-1.67
Sep-01	72	73	98.63%	11.62%	13433	13716	97.94%	-0.42	-1.25
Oct-01	64	64	100.00%	0.00%	15001	15340	97.79%	-1.2	-1.73
Nov-01	97	97	100.00%	0.00%	17172	17617	97.47%	-1.58	-1.96
Dec-01	79	80	98.75%	11.11%	16299	17139	95.10%	-1.51	-1.92
Jan-02	72	72	100.00%	0.00%	15175	15665	96.87%	-1.52	-1.92
Feb-02	52	53	98.11%	13.61%	11208	11428	98.07%	-0.02	-1.01
Mar-02	56	56	100.00%	0.00%	10923	11078	98.60%	-0.89	-1.54
Apr-02	66	66	100.00%	0.00%	11046	11229	98.37%	-1.04	-1.63
May-02	59	60	98.33%	12.80%	11803	11913	99.08%	0.61	-0.63
Jun-02	63	63	100.00%	0.00%	11251	11421	98.51%	-0.97	-1.59



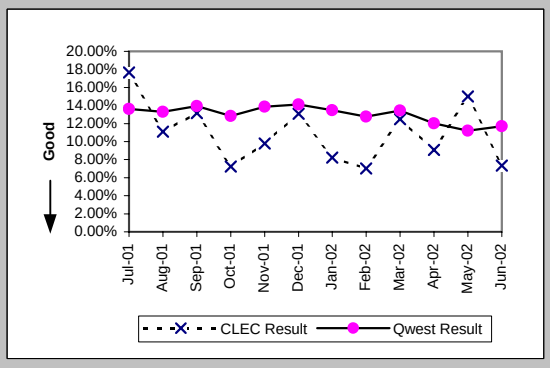
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1090:04	93	11:43	9:23	226505:48	15302	14:48	-1.79	-2.09
Aug-01	977:33	79	12:22	10:18	324186:59	17829	18:11	-2.58	-2.57
Sep-01	989:48	73	13:34	11:20	208253:32	13716	15:11	-0.86	-1.52
Oct-01	837:27	64	13:05	11:28	226565:15	15340	14:46	-0.86	-1.52
Nov-01	1538:58	97	15:52	11:08	286586:39	17617	16:16	-0.27	-1.16
Dec-01	1116:39	80	13:57	11:57	315649:20	17139	18:25	-2.4	-2.46
Jan-02	902:25	72	12:32	9:53	270151:15	15665	17:15	-2.61	-2.59
Feb-02	740:32	53	13:58	11:46	171610:22	11428	15:01	-0.57	-1.35
Mar-02	596:05	56	10:39	9:14	160107:51	11078	14:27	-2.2	-2.34
Apr-02	589:03	66	8:56	8:06	163327:20	11229	14:33	-2.76	-2.68
May-02	450:20	60	7:30	9:58	162307:56	11913	13:37	-3.86	-3.35
Jun-02	624:13	63	9:54	8:10	159433:15	11421	13:58	-2.46	-2.5



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

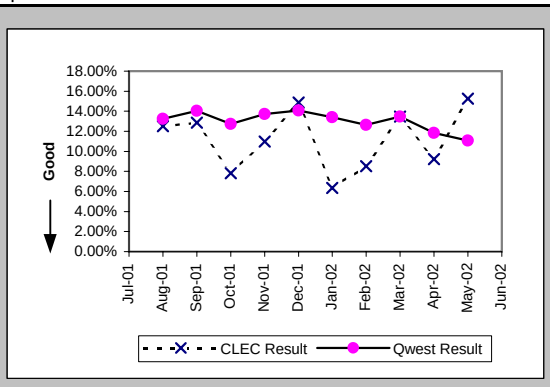
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	102	17.65%	38.12%	2164	15894	13.62%	1.17	-0.29
Aug-01	9	81	11.11%	31.43%	2448	18408	13.30%	-0.58	-1.35
Sep-01	10	76	13.16%	33.80%	1986	14251	13.94%	-0.2	-1.12
Oct-01	5	69	7.25%	25.93%	2050	15977	12.83%	-1.38	-1.84
Nov-01	10	102	9.80%	29.74%	2538	18303	13.87%	-1.18	-1.72
Dec-01	11	84	13.10%	33.73%	2519	17834	14.12%	-0.27	-1.16
Jan-02	6	73	8.22%	27.47%	2193	16262	13.49%	-1.31	-1.8
Feb-02	4	57	7.02%	25.54%	1518	11881	12.78%	-1.3	-1.79
Mar-02	7	56	12.50%	33.07%	1551	11529	13.45%	-0.21	-1.13
Apr-02	6	66	9.09%	28.75%	1406	11679	12.04%	-0.73	-1.45
May-02	9	60	15.00%	35.71%	1380	12299	11.22%	0.92	-0.44
Jun-02	5	68	7.35%	26.10%	1380	11793	11.70%	-1.11	-1.68



Checklist #14 - Resale - Residence Repair

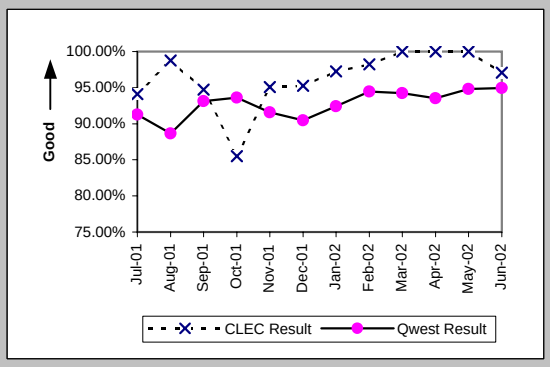
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	72	12.50%	33.07%	2159	16294	13.25%	-0.19	-1.11
Sep-01	9	70	12.86%	33.47%	1769	12594	14.05%	-0.29	-1.17
Oct-01	5	64	7.81%	26.84%	1801	14129	12.75%	-1.18	-1.72
Nov-01	10	91	10.99%	31.28%	2265	16501	13.73%	-0.76	-1.46
Dec-01	11	74	14.86%	35.57%	2263	16072	14.08%	0.23	-0.86
Jan-02	4	63	6.35%	24.38%	1962	14635	13.41%	-1.64	-2
Feb-02	4	47	8.51%	27.90%	1354	10714	12.64%	-0.85	-1.52
Mar-02	7	52	13.46%	34.13%	1417	10532	13.45%	0.05	-0.97
Apr-02	6	65	9.23%	28.95%	1298	10950	11.85%	-0.65	-1.4
May-02	9	59	15.25%	35.95%	1291	11656	11.08%	1.01	-0.39
Jun-02									



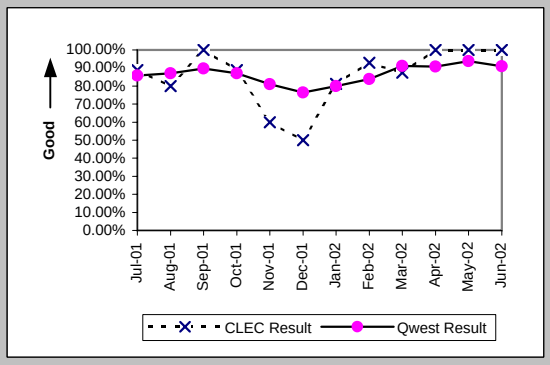
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	96	102	94.12%	23.53%	14509	15894	91.29%	-1.01	-1.61
Aug-01	80	81	98.77%	11.04%	16322	18408	88.67%	-2.86	-2.74
Sep-01	72	76	94.74%	22.33%	13274	14251	93.14%	-0.55	-1.33
Oct-01	59	69	85.51%	35.20%	14955	15977	93.60%	2.41	0.47
Nov-01	97	102	95.10%	21.59%	16758	18303	91.56%	-1.28	-1.78
Dec-01	80	84	95.24%	21.30%	16132	17834	90.46%	-1.49	-1.9
Jan-02	71	73	97.26%	16.32%	15029	16262	92.42%	-1.56	-1.95
Feb-02	56	57	98.25%	13.13%	11224	11881	94.47%	-1.24	-1.76
Mar-02	56	56	100.00%	0.00%	10865	11529	94.24%	-1.85	-2.12
Apr-02	66	66	100.00%	0.00%	10922	11679	93.52%	-2.13	-2.3
May-02	60	60	100.00%	0.00%	11659	12299	94.80%	-1.81	-2.1
Jun-02	66	68	97.06%	16.90%	11198	11793	94.95%	-0.79	-1.48



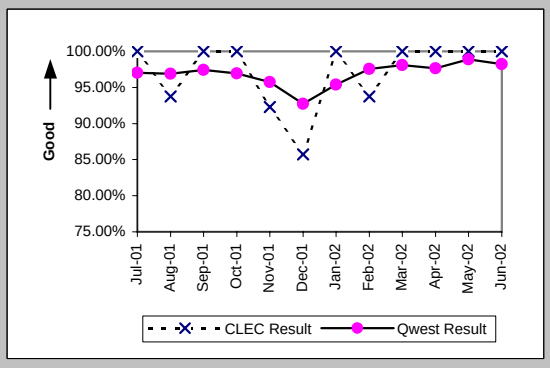
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	2032	2367	85.85%	-0.26	-1.16
Aug-01	8	10	80.00%	40.00%	2049	2354	87.04%	0.66	-0.6
Sep-01	7	7	100.00%	0.00%	1901	2119	89.71%	-0.89	-1.54
Oct-01	8	9	88.89%	31.43%	2104	2417	87.05%	-0.16	-1.1
Nov-01	6	10	60.00%	48.99%	2089	2577	81.06%	1.53	-0.07
Dec-01	3	6	50.00%	50.00%	1899	2487	76.36%	1.35	-0.18
Jan-02	13	16	81.25%	39.03%	1684	2108	79.89%	-0.14	-1.08
Feb-02	13	14	92.86%	25.75%	1479	1764	83.84%	-0.91	-1.55
Mar-02	7	8	87.50%	33.07%	1530	1678	91.18%	0.41	-0.75
Apr-02	6	6	100.00%	0.00%	1718	1894	90.71%	-0.78	-1.48
May-02	9	9	100.00%	0.00%	1707	1821	93.74%	-0.77	-1.47
Jun-02	10	10	100.00%	0.00%	1650	1815	90.91%	-1	-1.61



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

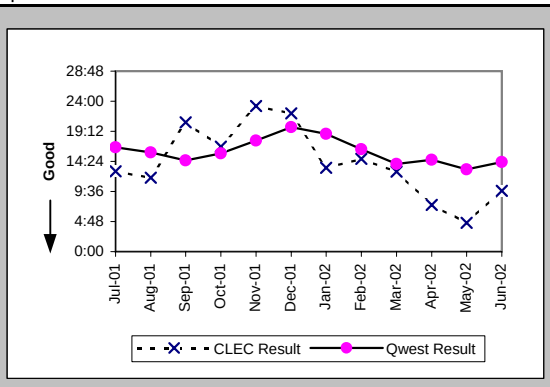
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	3236	3335	97.03%	-0.6	-1.37
Aug-01	15	16	93.75%	24.21%	3359	3466	96.91%	0.7	-0.58
Sep-01	7	7	100.00%	0.00%	2859	2934	97.44%	-0.43	-1.26
Oct-01	10	10	100.00%	0.00%	3463	3572	96.95%	-0.56	-1.34
Nov-01	12	13	92.31%	26.65%	3650	3812	95.75%	0.61	-0.63
Dec-01	6	7	85.71%	34.99%	3530	3806	92.75%	0.68	-0.59
Jan-02	21	21	100.00%	0.00%	3258	3416	95.37%	-1.01	-1.61
Feb-02	15	16	93.75%	24.21%	2569	2633	97.57%	0.87	-0.47
Mar-02	11	11	100.00%	0.00%	2418	2465	98.09%	-0.46	-1.28
Apr-02	13	13	100.00%	0.00%	2667	2731	97.66%	-0.56	-1.34
May-02	11	11	100.00%	0.00%	2544	2573	98.87%	-0.35	-1.21
Jun-02	12	12	100.00%	0.00%	2500	2545	98.23%	-0.46	-1.28



Checklist #14 - Resale - Residence Repair

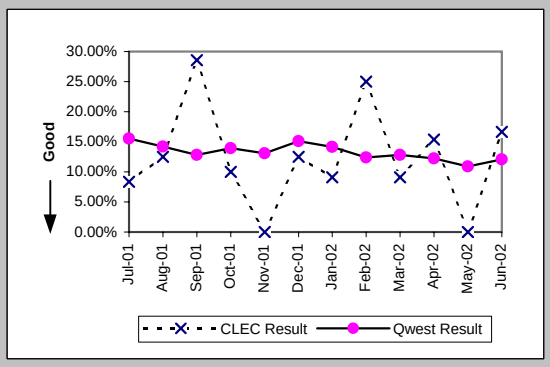
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	154:03	12	12:50	12:25	55553:12	3335	16:39	-0.85	-1.52
Aug-01	188:53	16	11:48	12:08	54793:38	3466	15:49	-1.02	-1.62
Sep-01	144:29	7	20:38	2:23	42733:32	2934	14:34	1.19	-0.28
Oct-01	167:16	10	16:44	10:43	55945:15	3572	15:40	0.38	-0.77
Nov-01	301:49	13	23:13	19:19	67478:54	3812	17:42	1.23	-0.25
Dec-01	154:27	7	22:04	19:47	75556:31	3806	19:51	0.47	-0.72
Jan-02	281:15	21	13:24	10:35	64114:26	3416	18:46	-1.28	-1.78
Feb-02	236:27	16	14:47	13:12	42998:11	2633	16:20	-0.34	-1.21
Mar-02	140:19	11	12:45	9:13	34415:42	2465	13:58	-0.28	-1.17
Apr-02	96:39	13	7:26	8:42	40062:48	2731	14:40	-1.05	-1.64
May-02	50:23	11	4:35	3:05	33731:44	2573	13:07	-1.99	-2.21
Jun-02	116:40	12	9:43	8:29	36396:43	2545	14:18	-1.23	-1.75



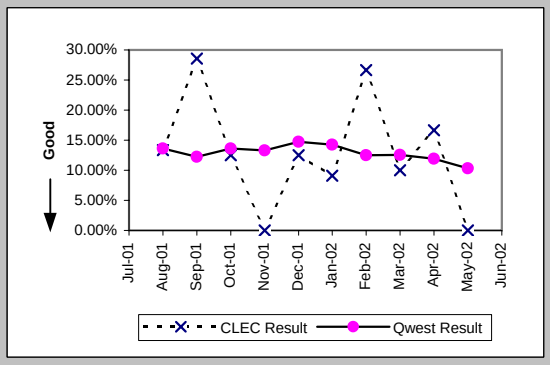
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	12	8.33%	27.64%	529	3405	15.54%	-0.69	-1.42
Aug-01	2	16	12.50%	33.07%	502	3539	14.18%	-0.19	-1.12
Sep-01	2	7	28.57%	45.18%	385	3000	12.83%	1.1	-0.33
Oct-01	1	10	10.00%	30.00%	509	3659	13.91%	-0.36	-1.22
Nov-01	0	13	0.00%	0.00%	513	3928	13.06%	-1.4	-1.85
Dec-01	1	8	12.50%	33.07%	592	3925	15.08%	-0.2	-1.12
Jan-02	2	22	9.09%	28.75%	497	3518	14.13%	-0.68	-1.41
Feb-02	4	16	25.00%	43.30%	334	2691	12.41%	1.39	-0.15
Mar-02	1	11	9.09%	28.75%	326	2546	12.80%	-0.37	-1.22
Apr-02	2	13	15.38%	36.08%	344	2806	12.26%	0.39	-0.76
May-02	0	12	0.00%	0.00%	287	2630	10.91%	-1.21	-1.74
Jun-02	2	12	16.67%	37.27%	317	2626	12.07%	0.52	-0.69



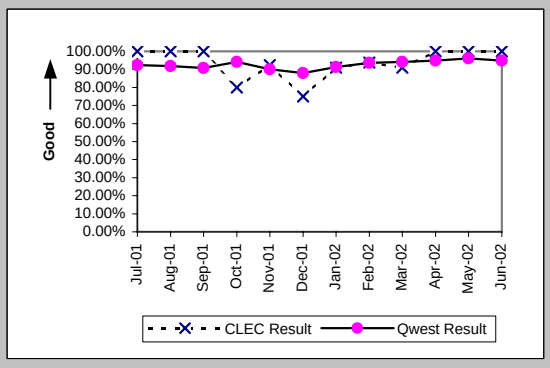
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	15	13.33%	33.99%	422	3096	13.63%	-0.03	-1.02
Sep-01	2	7	28.57%	45.18%	330	2702	12.21%	1.16	-0.3
Oct-01	1	8	12.50%	33.07%	450	3303	13.62%	-0.09	-1.06
Nov-01	0	11	0.00%	0.00%	470	3538	13.28%	-1.3	-1.79
Dec-01	1	8	12.50%	33.07%	529	3593	14.72%	-0.18	-1.11
Jan-02	2	22	9.09%	28.75%	450	3158	14.25%	-0.69	-1.42
Feb-02	4	15	26.67%	44.22%	310	2482	12.49%	1.49	-0.09
Mar-02	1	10	10.00%	30.00%	293	2336	12.54%	-0.24	-1.15
Apr-02	2	12	16.67%	37.27%	311	2616	11.89%	0.54	-0.67
May-02	0	12	0.00%	0.00%	255	2475	10.30%	-1.17	-1.71
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

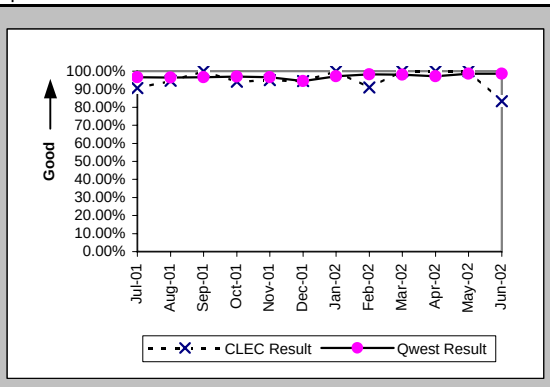
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	3148	3405	92.45%	-0.99	-1.6
Aug-01	16	16	100.00%	0.00%	3252	3539	91.89%	-1.19	-1.72
Sep-01	7	7	100.00%	0.00%	2726	3000	90.87%	-0.84	-1.51
Oct-01	8	10	80.00%	40.00%	3442	3659	94.07%	1.51	-0.08
Nov-01	12	13	92.31%	26.65%	3538	3928	90.07%	-0.27	-1.16
Dec-01	6	8	75.00%	43.30%	3455	3925	88.03%	1.02	-0.38
Jan-02	20	22	90.91%	28.75%	3211	3518	91.27%	0.14	-0.92
Feb-02	15	16	93.75%	24.21%	2520	2691	93.65%	-0.02	-1.01
Mar-02	10	11	90.91%	28.75%	2395	2546	94.07%	0.48	-0.71
Apr-02	13	13	100.00%	0.00%	2661	2806	94.83%	-0.84	-1.51
May-02	12	12	100.00%	0.00%	2528	2630	96.12%	-0.69	-1.42
Jun-02	12	12	100.00%	0.00%	2490	2626	94.82%	-0.81	-1.49



Checklist #14 - Resale - Residence Repair

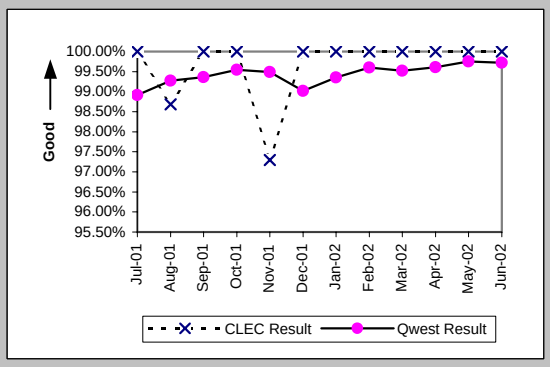
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	29	32	90.63%	29.15%	4490	4644	96.68%	1.61	-0.02
Aug-01	36	38	94.74%	22.33%	4455	4617	96.49%	0.62	-0.63
Sep-01	29	29	100.00%	0.00%	3412	3528	96.71%	-0.99	-1.6
Oct-01	16	17	94.12%	23.53%	3553	3661	97.05%	0.69	-0.58
Nov-01	19	20	95.00%	21.79%	2891	2990	96.69%	0.47	-0.72
Dec-01	17	18	94.44%	22.91%	2718	2875	94.54%	0.11	-0.93
Jan-02	14	14	100.00%	0.00%	2758	2836	97.25%	-0.63	-1.38
Feb-02	10	11	90.91%	28.75%	2620	2667	98.24%	1.3	-0.21
Mar-02	8	8	100.00%	0.00%	2789	2843	98.10%	-0.39	-1.24
Apr-02	17	17	100.00%	0.00%	1948	2004	97.21%	-0.7	-1.42
May-02	15	15	100.00%	0.00%	2132	2162	98.61%	-0.46	-1.28
Jun-02	10	12	83.33%	37.27%	1895	1922	98.60%	2.52	0.53



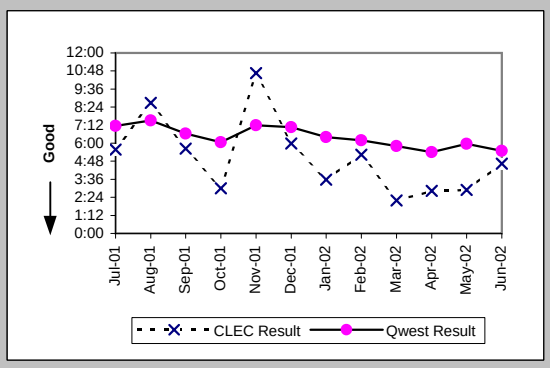
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	46	100.00%	0.00%	8221	8311	98.92%	-0.71	-1.43
Aug-01	75	76	98.68%	11.40%	8437	8499	99.27%	0.61	-0.63
Sep-01	45	45	100.00%	0.00%	6702	6745	99.36%	-0.54	-1.33
Oct-01	41	41	100.00%	0.00%	7284	7317	99.55%	-0.43	-1.26
Nov-01	36	37	97.30%	16.22%	6210	6242	99.49%	1.31	-0.2
Dec-01	36	36	100.00%	0.00%	5740	5797	99.02%	-0.6	-1.36
Jan-02	35	35	100.00%	0.00%	6273	6314	99.35%	-0.48	-1.29
Feb-02	36	36	100.00%	0.00%	5977	6001	99.60%	-0.38	-1.23
Mar-02	27	27	100.00%	0.00%	6228	6258	99.52%	-0.36	-1.22
Apr-02	33	33	100.00%	0.00%	4855	4874	99.61%	-0.36	-1.22
May-02	30	30	100.00%	0.00%	4902	4914	99.76%	-0.27	-1.16
Jun-02	28	28	100.00%	0.00%	4346	4358	99.72%	-0.28	-1.17



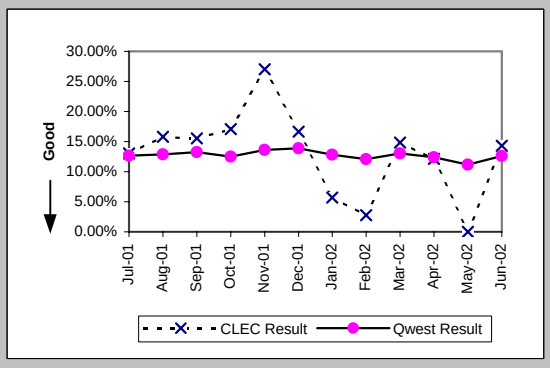
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	255:42	46	5:34	9:38	59410:44	8311	7:09	-0.97	-1.59
Aug-01	660:17	76	8:41	10:18	63892:41	8499	7:31	0.89	-0.46
Sep-01	253:36	45	5:38	6:14	44783:08	6745	6:38	-0.68	-1.41
Oct-01	123:12	41	3:00	5:11	44375:19	7317	6:04	-1.92	-2.17
Nov-01	394:14	37	10:39	13:41	44830:54	6242	7:11	1.88	0.14
Dec-01	215:32	36	5:59	9:18	40983:30	5797	7:04	-0.61	-1.37
Jan-02	124:43	35	3:34	5:10	40386:09	6314	6:24	-1.65	-2
Feb-02	188:09	36	5:14	8:27	37106:07	6001	6:11	-0.64	-1.39
Mar-02	58:54	27	2:11	3:14	36365:36	6258	5:49	-2.06	-2.25
Apr-02	93:39	33	2:50	5:15	26305:25	4874	5:24	-1.68	-2.02
May-02	86:44	30	2:53	4:49	29316:08	4914	5:58	-1.97	-2.2
Jun-02	129:57	28	4:38	7:40	23974:46	4358	5:30	-0.54	-1.33



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

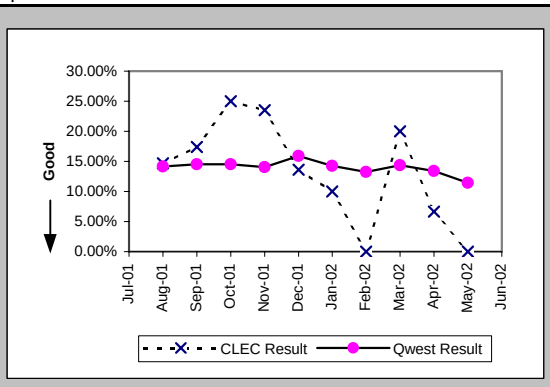
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	46	13.04%	33.68%	1050	8311	12.63%	0.13	-0.92
Aug-01	12	76	15.79%	36.46%	1092	8499	12.85%	0.77	-0.53
Sep-01	7	45	15.56%	36.24%	895	6746	13.27%	0.48	-0.71
Oct-01	7	41	17.07%	37.63%	916	7317	12.52%	0.88	-0.47
Nov-01	10	37	27.03%	44.41%	851	6242	13.63%	2.16	0.31
Dec-01	6	36	16.67%	37.27%	805	5797	13.89%	0.51	-0.69
Jan-02	2	35	5.71%	23.21%	809	6314	12.81%	-1.25	-1.76
Feb-02	1	36	2.78%	16.43%	723	6001	12.05%	-1.7	-2.04
Mar-02	4	27	14.81%	35.52%	817	6258	13.06%	0.32	-0.81
Apr-02	4	33	12.12%	32.64%	605	4874	12.41%	-0.05	-1.03
May-02	0	30	0.00%	0.00%	549	4916	11.17%	-1.94	-2.18
Jun-02	4	28	14.29%	34.99%	550	4358	12.62%	0.31	-0.81



Checklist #14 - Resale - Residence Repair

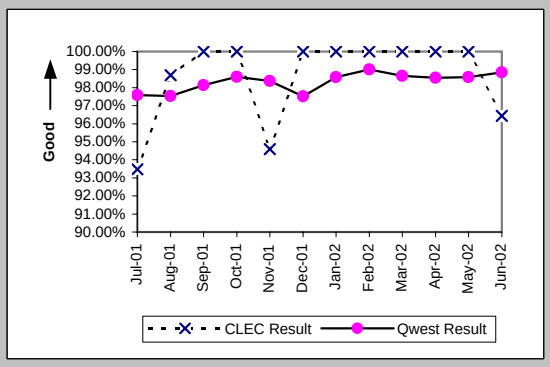
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	34	14.71%	35.42%	561	3972	14.12%	0.14	-0.91
Sep-01	4	23	17.39%	37.90%	453	3125	14.50%	0.43	-0.74
Oct-01	5	20	25.00%	43.30%	481	3317	14.50%	1.25	-0.24
Nov-01	4	17	23.53%	42.42%	387	2756	14.04%	1.07	-0.35
Dec-01	3	22	13.64%	34.32%	398	2505	15.89%	-0.29	-1.17
Jan-02	1	10	10.00%	30.00%	369	2587	14.26%	-0.38	-1.23
Feb-02	0	21	0.00%	0.00%	341	2570	13.27%	-1.79	-2.09
Mar-02	3	15	20.00%	40.00%	391	2726	14.34%	0.64	-0.61
Apr-02	1	15	6.67%	24.94%	305	2277	13.39%	-0.76	-1.46
May-02	0	15	0.00%	0.00%	260	2274	11.43%	-1.39	-1.84
Jun-02									



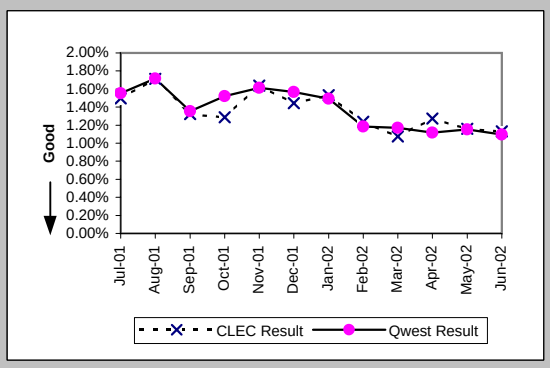
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	46	93.48%	24.69%	8110	8311	97.58%	1.54	-0.06
Aug-01	75	76	98.68%	11.40%	8289	8499	97.53%	-0.65	-1.39
Sep-01	45	45	100.00%	0.00%	6621	6746	98.15%	-0.92	-1.56
Oct-01	41	41	100.00%	0.00%	7214	7317	98.59%	-0.76	-1.46
Nov-01	35	37	94.59%	22.61%	6140	6242	98.37%	1.47	-0.11
Dec-01	36	36	100.00%	0.00%	5653	5797	97.52%	-0.95	-1.58
Jan-02	35	35	100.00%	0.00%	6225	6314	98.59%	-0.71	-1.43
Feb-02	36	36	100.00%	0.00%	5941	6001	99.00%	-0.6	-1.37
Mar-02	27	27	100.00%	0.00%	6174	6258	98.66%	-0.6	-1.37
Apr-02	33	33	100.00%	0.00%	4803	4874	98.54%	-0.7	-1.42
May-02	30	30	100.00%	0.00%	4846	4916	98.58%	-0.66	-1.4
Jun-02	27	28	96.43%	18.56%	4308	4358	98.85%	0.99	-0.4



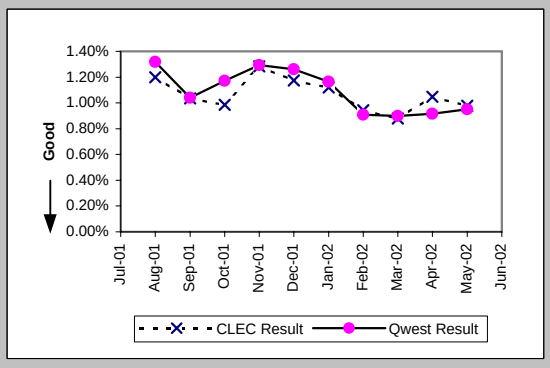
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	160	10684	1.50%	12.15%	27610	1777109	1.55%	-0.47	-1.28
Aug-01	173	10093	1.71%	12.98%	30446	1773804	1.72%	-0.02	-1.01
Sep-01	128	9671	1.32%	11.43%	23997	1772266	1.35%	-0.26	-1.16
Oct-01	120	9325	1.29%	11.27%	26953	1770626	1.52%	-1.85	-2.13
Nov-01	152	9270	1.64%	12.70%	28473	1764050	1.61%	0.2	-0.88
Dec-01	128	8862	1.44%	11.93%	27556	1756778	1.57%	-0.94	-1.57
Jan-02	130	8477	1.53%	12.29%	26094	1749034	1.49%	0.32	-0.81
Feb-02	109	8809	1.24%	11.05%	20573	1736652	1.18%	0.46	-0.72
Mar-02	94	8762	1.07%	10.30%	20333	1736733	1.17%	-0.85	-1.52
Apr-02	112	8788	1.27%	11.22%	19359	1730689	1.12%	1.39	-0.16
May-02	102	8785	1.16%	10.71%	19845	1723705	1.15%	0.09	-0.95
Jun-02	108	9559	1.13%	10.57%	18777	1713963	1.10%	0.32	-0.8



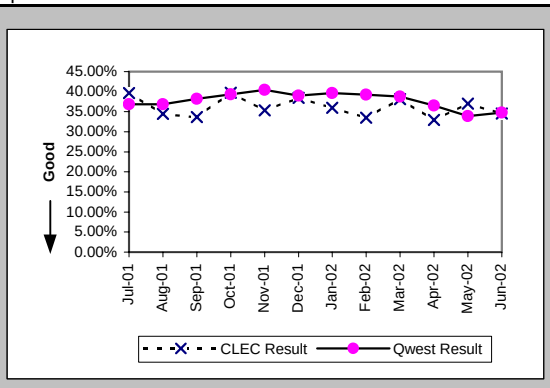
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	121	10093	1.20%	10.88%	23362	1773804	1.32%	-1.04	-1.63
Sep-01	100	9671	1.03%	10.12%	18421	1772266	1.04%	-0.05	-1.03
Oct-01	92	9325	0.99%	9.88%	20749	1770626	1.17%	-1.66	-2.01
Nov-01	119	9270	1.28%	11.26%	22795	1764050	1.29%	-0.07	-1.04
Dec-01	104	8862	1.17%	10.77%	22170	1756778	1.26%	-0.74	-1.45
Jan-02	95	8477	1.12%	10.53%	20380	1749034	1.17%	-0.38	-1.23
Feb-02	83	8809	0.94%	9.66%	15766	1736652	0.91%	0.34	-0.79
Mar-02	77	8762	0.88%	9.33%	15594	1736733	0.90%	-0.19	-1.11
Apr-02	92	8788	1.05%	10.18%	15843	1730689	0.92%	1.29	-0.22
May-02	86	8785	0.98%	9.85%	16405	1723705	0.95%	0.26	-0.84
Jun-02									



Checklist #14 - Resale - Residence Repair

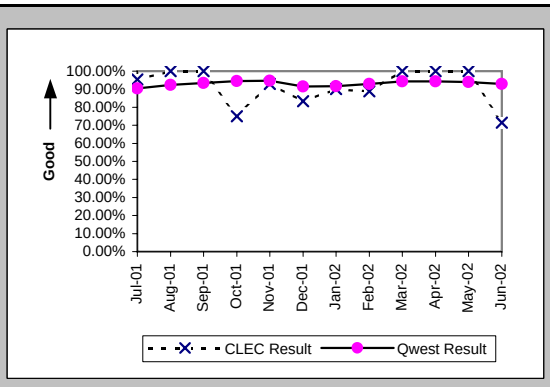
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	105	265	39.62%	48.91%	16108	43718	36.85%	0.93	-0.43
Aug-01	91	264	34.47%	47.53%	17770	48216	36.86%	-0.8	-1.49
Sep-01	65	193	33.68%	47.26%	14840	38837	38.21%	-1.29	-1.79
Oct-01	79	199	39.70%	48.93%	17500	44453	39.37%	0.1	-0.94
Nov-01	83	235	35.32%	47.80%	19349	47822	40.46%	-1.6	-1.97
Dec-01	80	208	38.46%	48.65%	17658	45214	39.05%	-0.17	-1.11
Jan-02	73	203	35.96%	47.99%	17164	43258	39.68%	-1.08	-1.66
Feb-02	55	164	33.54%	47.21%	13309	33882	39.28%	-1.5	-1.91
Mar-02	58	152	38.16%	48.58%	12861	33194	38.75%	-0.15	-1.09
Apr-02	55	167	32.93%	47.00%	11153	30512	36.55%	-0.97	-1.59
May-02	60	162	37.04%	48.29%	10168	30013	33.88%	0.85	-0.48
Jun-02	57	165	34.55%	47.55%	10032	28809	34.82%	-0.07	-1.05



Checklist #14 - Resale - Business Installation

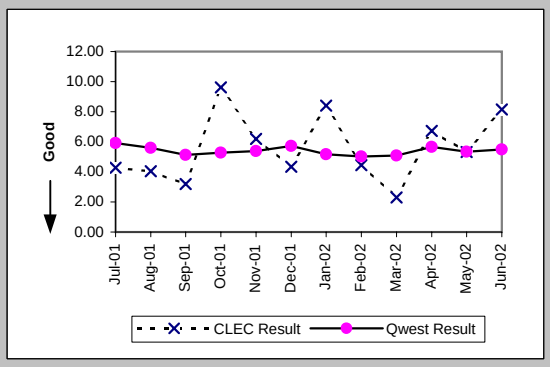
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	22	95.45%	20.83%	2778	3071	90.46%	-0.79	-1.48
Aug-01	21	21	100.00%	0.00%	3183	3445	92.39%	-1.31	-1.8
Sep-01	10	10	100.00%	0.00%	2816	3015	93.40%	-0.84	-1.51
Oct-01	6	8	75.00%	43.30%	3041	3220	94.44%	1.78	0.08
Nov-01	13	14	92.86%	25.75%	2672	2821	94.72%	0.37	-0.77
Dec-01	5	6	83.33%	37.27%	2125	2321	91.56%	0.67	-0.59
Jan-02	9	10	90.00%	30.00%	2410	2627	91.74%	0.27	-0.83
Feb-02	8	9	88.89%	31.43%	2346	2523	92.98%	0.5	-0.69
Mar-02	7	7	100.00%	0.00%	2450	2599	94.27%	-0.65	-1.4
Apr-02	11	11	100.00%	0.00%	2612	2769	94.33%	-0.81	-1.49
May-02	13	13	100.00%	0.00%	2633	2801	94.00%	-0.91	-1.55
Jun-02	5	7	71.43%	45.18%	2331	2511	92.83%	1.68	0.02



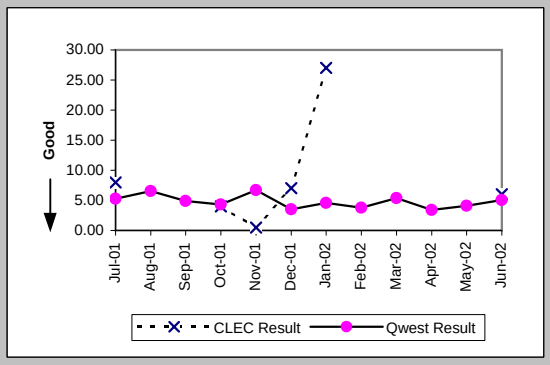
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	94	22	4.27	3.84	18396	3106	5.92	-0.96	-1.58
Aug-01	85	21	4.05	2.84	19434	3469	5.60	-0.85	-1.52
Sep-01	32	10	3.20	1.69	15581	3043	5.12	-0.83	-1.51
Oct-01	77	8	9.62	10.46	17225	3266	5.27	1.65	0.01
Nov-01	93	15	6.20	6.35	15303	2842	5.38	0.68	-0.59
Dec-01	26	6	4.33	3.93	13353	2331	5.73	-0.38	-1.23
Jan-02	84	10	8.40	11.64	13664	2649	5.16	1.47	-0.11
Feb-02	40	9	4.44	2.40	12788	2542	5.03	-0.32	-1.19
Mar-02	16	7	2.29	1.25	13284	2614	5.08	-1.29	-1.78
Apr-02	74	11	6.73	6.13	15805	2796	5.65	0.75	-0.54
May-02	69	13	5.31	7.38	15064	2817	5.35	-0.02	-1.01
Jun-02	57	7	8.14	5.70	13881	2532	5.48	1.24	-0.24



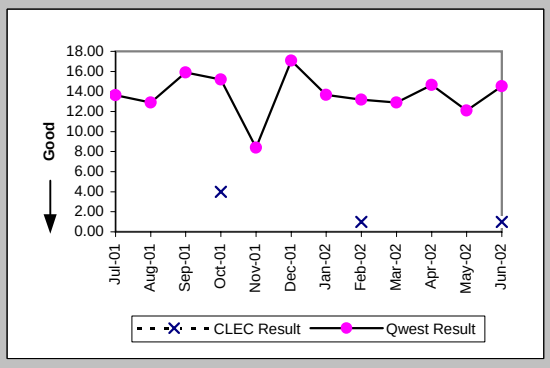
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00		910	173	5.26	0.93	-0.43
Aug-01					945	144	6.56		
Sep-01					638	130	4.91		
Oct-01	4	1	4.00		566	132	4.29	-0.04	-1.02
Nov-01	1	2	0.50	0.71	703	105	6.70	-0.51	-1.31
Dec-01	7	1	7.00		451	129	3.50	1.43	-0.13
Jan-02	27	1	27.00		711	156	4.56	2.23	0.35
Feb-02					468	123	3.80		
Mar-02					537	100	5.37		
Apr-02					359	106	3.39		
May-02					418	102	4.10		
Jun-02	6	1	6.00		584	116	5.03	1.04	-0.37



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

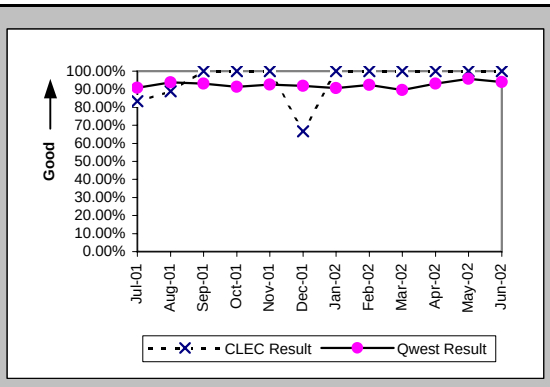
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1989	146	13.62		
Aug-01					1726	134	12.88		
Sep-01					1429	90	15.88		
Oct-01	4	1	4.00		1368	90	15.20	-0.56	-1.34
Nov-01					554	66	8.39		
Dec-01					1246	73	17.07		
Jan-02					957	70	13.67		
Feb-02	1	1	1.00		764	58	13.17	-0.79	-1.48
Mar-02					696	54	12.89		
Apr-02					865	59	14.66		
May-02					870	72	12.08		
Jun-02	1	1	1.00		959	66	14.53	-0.69	-1.42



Checklist #14 - Resale - Business Installation

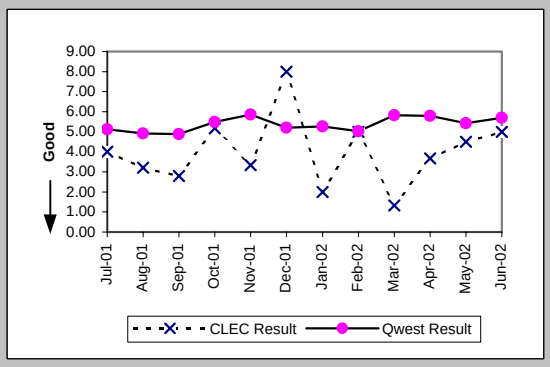
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	6	83.33%	37.27%	346	381	90.81%	0.59	-0.64
Aug-01	8	9	88.89%	31.43%	392	418	93.78%	0.58	-0.65
Sep-01	5	5	100.00%	0.00%	323	347	93.08%	-0.61	-1.37
Oct-01	5	5	100.00%	0.00%	338	370	91.35%	-0.68	-1.42
Nov-01	3	3	100.00%	0.00%	285	308	92.53%	-0.49	-1.3
Dec-01	2	3	66.67%	47.14%	256	279	91.76%	1.15	-0.3
Jan-02	1	1	100.00%	0.00%	316	349	90.54%	-0.32	-1.2
Feb-02	2	2	100.00%	0.00%	293	317	92.43%	-0.4	-1.25
Mar-02	3	3	100.00%	0.00%	308	344	89.53%	-0.59	-1.36
Apr-02	3	3	100.00%	0.00%	312	335	93.13%	-0.47	-1.28
May-02	4	4	100.00%	0.00%	309	323	95.67%	-0.42	-1.26
Jun-02	1	1	100.00%	0.00%	280	298	93.96%	-0.25	-1.15



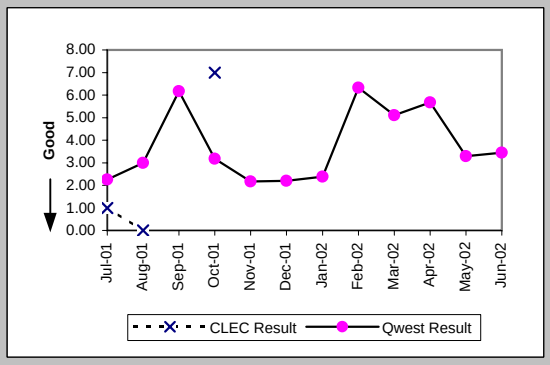
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	7	4.00	1.91	1968	384	5.12	-0.41	-1.25
Aug-01	32	10	3.20	0.92	2074	422	4.91	-0.82	-1.5
Sep-01	14	5	2.80	1.30	1709	350	4.88	-0.62	-1.38
Oct-01	31	6	5.17	3.87	2055	374	5.49	-0.13	-1.08
Nov-01	10	3	3.33	1.15	1815	310	5.85	-0.5	-1.31
Dec-01	24	3	8.00	3.46	1455	280	5.20	1.08	-0.35
Jan-02	2	1	2.00		1850	352	5.26	-0.51	-1.31
Feb-02	10	2	5.00	2.83	1597	318	5.02	0	-1
Mar-02	4	3	1.33	1.15	2007	345	5.82	-1.14	-1.7
Apr-02	11	3	3.67	1.53	1971	340	5.80	-0.62	-1.38
May-02	18	4	4.50	3.00	1772	327	5.42	-0.25	-1.15
Jun-02	5	1	5.00		1697	298	5.69	-0.07	-1.04



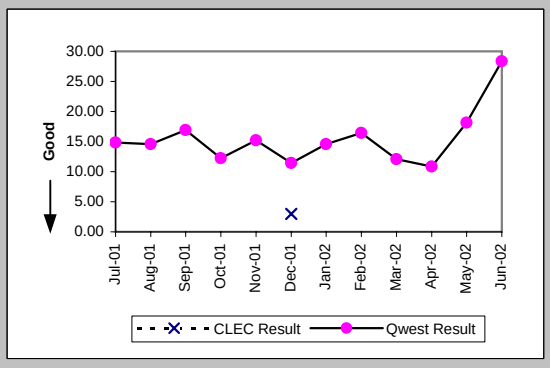
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		36	16	2.25	-0.55	-1.33
Aug-01	0	2	0.00	0.00	36	12	3.00	-0.82	-1.5
Sep-01					74	12	6.17		
Oct-01	7	1	7.00		54	17	3.18	1.03	-0.37
Nov-01					26	12	2.17		
Dec-01					22	10	2.20		
Jan-02					43	18	2.39		
Feb-02					76	12	6.33		
Mar-02					97	19	5.11		
Apr-02					108	19	5.68		
May-02					23	7	3.29		
Jun-02					31	9	3.44		



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

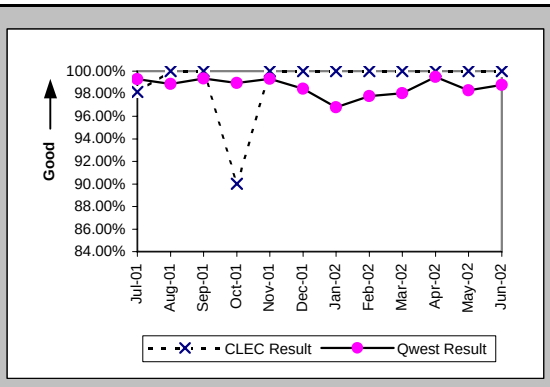
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					297	20	14.85		
Aug-01					233	16	14.56		
Sep-01					254	15	16.93		
Oct-01					232	19	12.21		
Nov-01					198	13	15.23		
Dec-01	3	1	3.00		149	13	11.46	-0.6	-1.37
Jan-02					233	16	14.56		
Feb-02					197	12	16.42		
Mar-02					205	17	12.06		
Apr-02					76	7	10.86		
May-02					145	8	18.12		
Jun-02					255	9	28.33		



Checklist #14 - Resale - Business Installation

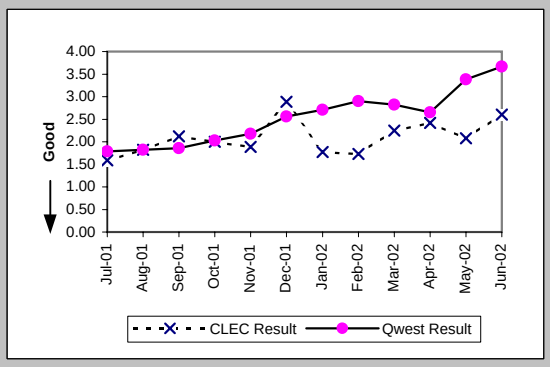
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	53	54	98.15%	13.48%	2961	2982	99.30%	0.87	-0.47
Aug-01	19	19	100.00%	0.00%	876	886	98.87%	-0.46	-1.28
Sep-01	12	12	100.00%	0.00%	757	762	99.34%	-0.28	-1.17
Oct-01	9	10	90.00%	30.00%	1023	1034	98.94%	1.6	-0.03
Nov-01	14	14	100.00%	0.00%	878	884	99.32%	-0.31	-1.19
Dec-01	11	11	100.00%	0.00%	761	773	98.45%	-0.41	-1.25
Jan-02	75	75	100.00%	0.00%	693	716	96.79%	-1.5	-1.91
Feb-02	66	66	100.00%	0.00%	792	810	97.78%	-1.18	-1.72
Mar-02	215	215	100.00%	0.00%	796	812	98.03%	-1.85	-2.12
Apr-02	160	160	100.00%	0.00%	766	770	99.48%	-0.83	-1.51
May-02	82	82	100.00%	0.00%	984	1001	98.30%	-1.14	-1.7
Jun-02	91	91	100.00%	0.00%	801	811	98.77%	-1.01	-1.61



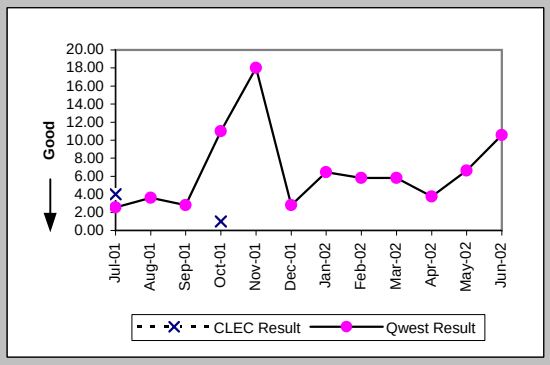
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	54	34	1.59	1.33	4513	2524	1.79	-0.8	-1.49
Aug-01	31	17	1.82	1.19	1186	653	1.82	-0.02	-1.01
Sep-01	17	8	2.12	2.10	1049	564	1.86	0.83	-0.5
Oct-01	16	8	2.00	1.41	1472	725	2.03	-0.03	-1.02
Nov-01	17	9	1.89	1.05	1390	639	2.18	-0.37	-1.23
Dec-01	26	9	2.89	1.27	1407	549	2.56	0.63	-0.62
Jan-02	129	73	1.77	0.96	1527	563	2.71	-2.08	-2.27
Feb-02	104	60	1.73	1.01	1775	613	2.90	-3.11	-2.89
Mar-02	437	194	2.25	1.34	1623	575	2.82	-2.34	-2.42
Apr-02	223	92	2.42	2.72	1352	510	2.65	-1.18	-1.72
May-02	148	71	2.08	1.36	2197	650	3.38	-3.13	-2.9
Jun-02	216	83	2.60	1.32	1976	539	3.67	-2.77	-2.68



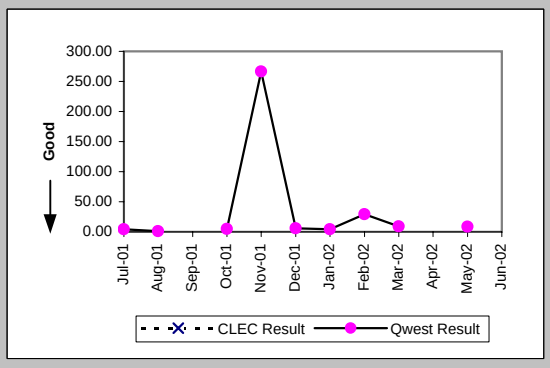
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		54	21	2.57	0.82	-0.5
Aug-01					36	10	3.60		
Sep-01					14	5	2.80		
Oct-01	1	1	1.00		132	12	11.00	-0.53	-1.32
Nov-01					90	5	18.00		
Dec-01					28	10	2.80		
Jan-02					142	22	6.45		
Feb-02					99	17	5.82		
Mar-02					87	15	5.80		
Apr-02					15	4	3.75		
May-02					93	14	6.64		
Jun-02					116	11	10.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

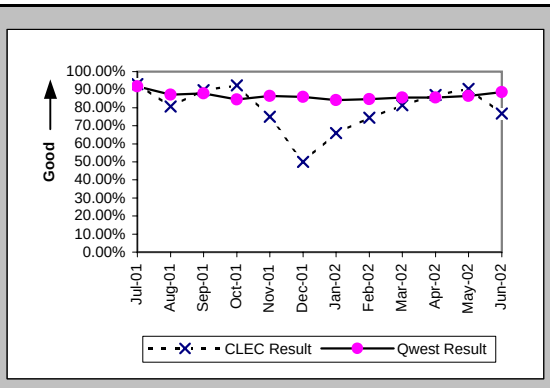
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01					1	1	1.00		
Sep-01									
Oct-01					10	2	5.00		
Nov-01					533	2	266.50		
Dec-01					6	1	6.00		
Jan-02					4	1	4.00		
Feb-02					29	1	29.00		
Mar-02					9	1	9.00		
Apr-02									
May-02					25	3	8.33		
Jun-02									



Checklist #14 - Resale - Business Installation

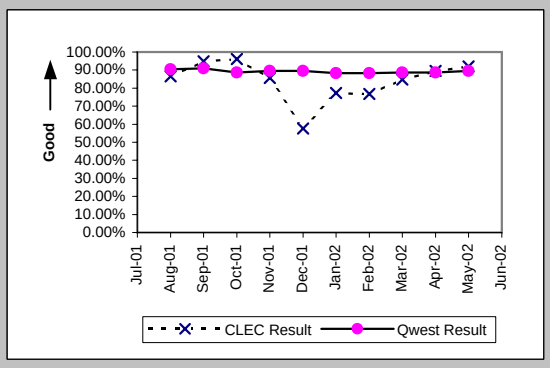
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	95	102	93.14%	25.28%	7993	8695	91.93%	-0.45	-1.27
Aug-01	54	67	80.60%	39.55%	4913	5628	87.30%	1.56	-0.05
Sep-01	35	39	89.74%	30.34%	3932	4469	87.98%	-0.34	-1.2
Oct-01	24	26	92.31%	26.65%	3734	4419	84.50%	-1.1	-1.67
Nov-01	21	28	75.00%	43.30%	3770	4359	86.49%	1.64	0
Dec-01	13	26	50.00%	50.00%	3196	3714	86.05%	4.34	1.64
Jan-02	35	53	66.04%	47.36%	2993	3554	84.22%	3.24	0.97
Feb-02	61	82	74.39%	43.65%	3131	3694	84.76%	2.41	0.47
Mar-02	123	151	81.46%	38.86%	3189	3721	85.70%	1.43	-0.13
Apr-02	174	200	87.00%	33.63%	3289	3839	85.67%	-0.52	-1.32
May-02	124	137	90.51%	29.31%	3484	4026	86.54%	-1.34	-1.81
Jun-02	76	99	76.77%	42.23%	3451	3895	88.60%	3.28	0.99



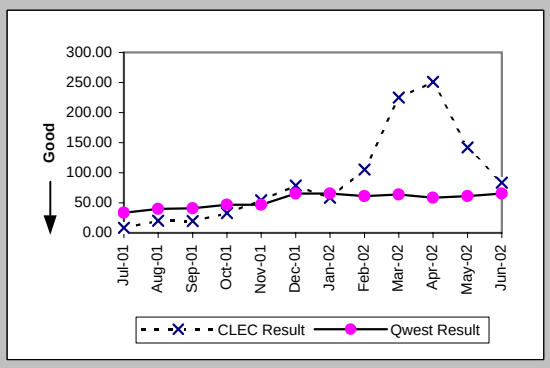
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	58	67	86.57%	34.10%	5092	5628	90.48%	1.07	-0.35
Sep-01	37	39	94.87%	22.06%	4061	4469	90.87%	-0.86	-1.53
Oct-01	25	26	96.15%	19.23%	3918	4419	88.66%	-1.2	-1.73
Nov-01	24	28	85.71%	34.99%	3902	4359	89.52%	0.67	-0.59
Dec-01	15	26	57.69%	49.40%	3323	3714	89.47%	4.16	1.53
Jan-02	41	53	77.36%	41.85%	3137	3554	88.27%	2.23	0.36
Feb-02	63	82	76.83%	42.19%	3262	3694	88.31%	2.89	0.76
Mar-02	128	151	84.77%	35.93%	3301	3721	88.71%	1.46	-0.11
Apr-02	179	200	89.50%	30.66%	3403	3839	88.64%	-0.37	-1.23
May-02	126	137	91.97%	27.17%	3604	4026	89.52%	-0.92	-1.56
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

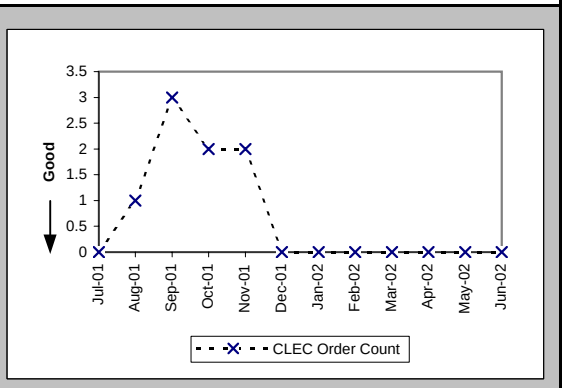
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	2	8.50	12.02	11483	344	33.38	-0.87	-1.53
Aug-01	40	2	20.00	28.28	16619	416	39.95	-0.63	-1.39
Sep-01	79	4	19.75	27.58	16704	406	41.14	-0.87	-1.53
Oct-01	132	4	33.00	37.29	16900	361	46.81	-0.53	-1.32
Nov-01	216	4	54.00	37.29	19401	415	46.75	0.44	-0.73
Dec-01	157	2	78.50	99.70	16163	248	65.17	0.51	-0.69
Jan-02	176	3	58.67	100.75	14620	224	65.27	-0.16	-1.1
Feb-02	211	2	105.50	132.23	16626	272	61.12	1	-0.39
Mar-02	225	1	225.00		20834	327	63.71	1.72	0.04
Apr-02	251	1	251.00		23602	404	58.42	2.1	0.27
May-02	284	2	142.00	190.92	25254	414	61.00	1.57	-0.04
Jun-02	334	4	83.50	145.74	24474	373	65.61	0.58	-0.65



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

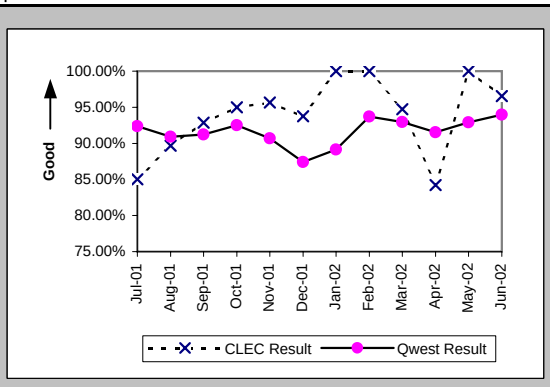
Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	3
Oct-01	2
Nov-01	2
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #14 - Resale - Business Repair

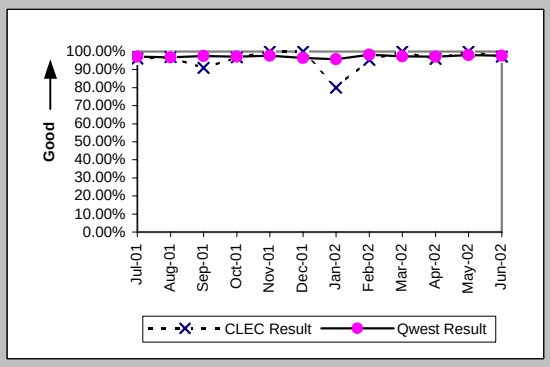
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	20	85.00%	35.71%	1403	1519	92.36%	1.14	-0.31
Aug-01	26	29	89.66%	30.45%	1518	1670	90.90%	0.29	-0.83
Sep-01	13	14	92.86%	25.75%	1207	1323	91.23%	-0.21	-1.13
Oct-01	19	20	95.00%	21.79%	1482	1602	92.51%	-0.42	-1.26
Nov-01	22	23	95.65%	20.39%	1424	1570	90.70%	-0.81	-1.49
Dec-01	15	16	93.75%	24.21%	1179	1349	87.40%	-0.76	-1.46
Jan-02	5	5	100.00%	0.00%	1287	1444	89.13%	-0.78	-1.47
Feb-02	15	15	100.00%	0.00%	953	1017	93.71%	-1	-1.61
Mar-02	18	19	94.74%	22.33%	1029	1107	92.95%	-0.3	-1.18
Apr-02	16	19	84.21%	36.46%	996	1088	91.54%	1.07	-0.35
May-02	24	24	100.00%	0.00%	985	1060	92.92%	-1.34	-1.81
Jun-02	28	29	96.55%	18.25%	965	1027	93.96%	-0.58	-1.35



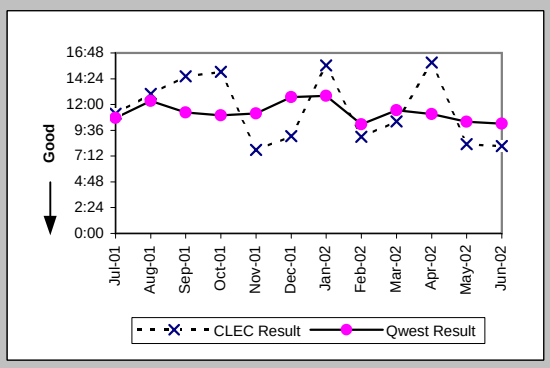
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	26	96.15%	19.23%	1998	2058	97.08%	0.35	-0.79
Aug-01	33	34	97.06%	16.90%	2178	2248	96.89%	-0.06	-1.03
Sep-01	20	22	90.91%	28.75%	1714	1759	97.44%	1.54	-0.07
Oct-01	30	31	96.77%	17.67%	2047	2108	97.11%	0.19	-0.88
Nov-01	28	28	100.00%	0.00%	2064	2111	97.77%	-0.79	-1.48
Dec-01	20	20	100.00%	0.00%	1752	1818	96.37%	-0.86	-1.52
Jan-02	8	10	80.00%	40.00%	1896	1979	95.81%	1.82	0.11
Feb-02	21	22	95.45%	20.83%	1397	1421	98.31%	0.88	-0.46
Mar-02	23	23	100.00%	0.00%	1474	1514	97.36%	-0.78	-1.48
Apr-02	24	25	96.00%	19.60%	1414	1454	97.25%	0.42	-0.74
May-02	29	29	100.00%	0.00%	1411	1439	98.05%	-0.75	-1.46
Jun-02	35	36	97.22%	16.43%	1334	1365	97.73%	0.27	-0.84



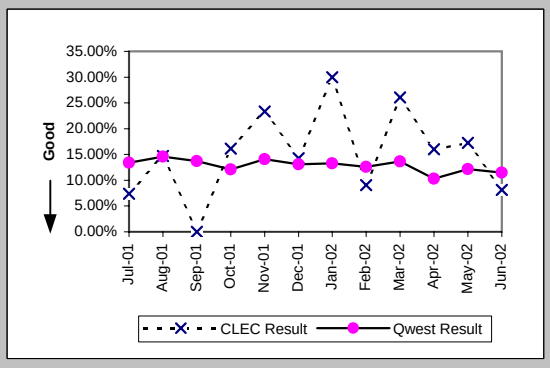
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	289:28	26	11:08	15:05	22126:03	2058	10:45	0.27	-0.83
Aug-01	441:20	34	12:59	16:53	27715:19	2248	12:20	0.35	-0.79
Sep-01	321:51	22	14:38	20:13	19778:54	1759	11:15	1.11	-0.33
Oct-01	466:04	31	15:02	21:46	23146:39	2108	10:59	1.46	-0.11
Nov-01	218:01	28	7:47	7:31	23568:41	2111	11:10	-1.09	-1.66
Dec-01	181:14	20	9:04	7:49	23080:58	1818	12:42	-0.98	-1.59
Jan-02	156:15	10	15:38	24:47	25345:54	1979	12:48	0.68	-0.59
Feb-02	198:04	22	9:00	14:58	14440:45	1421	10:10	-0.42	-1.25
Mar-02	239:26	23	10:25	8:07	17365:37	1514	11:28	-0.31	-1.19
Apr-02	397:37	25	15:54	20:07	16161:28	1454	11:07	1.52	-0.07
May-02	241:25	29	8:19	8:53	14958:51	1439	10:24	-0.81	-1.49
Jun-02	292:46	36	8:08	10:00	13953:48	1365	10:13	-0.94	-1.57



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

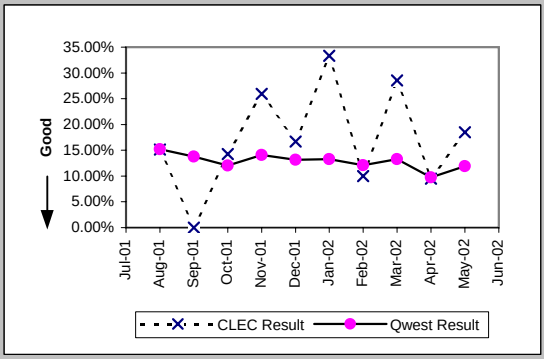
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	27	7.41%	26.19%	285	2124	13.42%	-0.91	-1.55
Aug-01	5	34	14.71%	35.42%	337	2312	14.58%	0.07	-0.96
Sep-01	0	22	0.00%	0.00%	248	1810	13.70%	-1.86	-2.13
Oct-01	5	31	16.13%	36.78%	261	2154	12.12%	0.69	-0.58
Nov-01	7	30	23.33%	42.30%	305	2167	14.07%	1.37	-0.16
Dec-01	3	21	14.29%	34.99%	245	1874	13.07%	0.22	-0.87
Jan-02	3	10	30.00%	45.83%	272	2048	13.28%	1.38	-0.16
Feb-02	2	22	9.09%	28.75%	184	1459	12.61%	-0.49	-1.3
Mar-02	6	23	26.09%	43.91%	211	1547	13.64%	1.59	-0.03
Apr-02	4	25	16.00%	36.66%	155	1505	10.30%	0.91	-0.45
May-02	5	29	17.24%	37.77%	179	1469	12.19%	0.82	-0.5
Jun-02	3	37	8.11%	27.30%	160	1394	11.48%	-0.63	-1.39



Checklist #14 - Resale - Business Repair

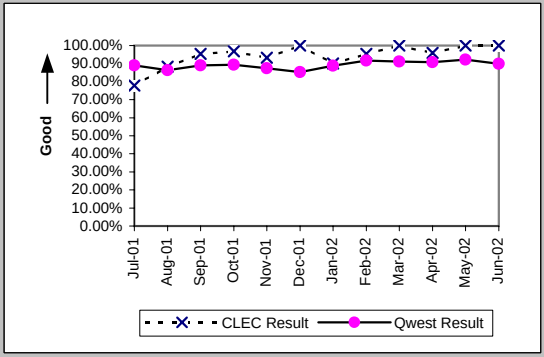
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	33	15.15%	35.86%	295	1939	15.21%	-0.01	-1.01
Sep-01	0	19	0.00%	0.00%	208	1509	13.78%	-1.73	-2.05
Oct-01	4	28	14.29%	34.99%	220	1827	12.04%	0.4	-0.76
Nov-01	7	27	25.93%	43.82%	267	1894	14.10%	1.63	-0.01
Dec-01	3	18	16.67%	37.27%	213	1616	13.18%	0.47	-0.71
Jan-02	3	9	33.33%	47.14%	235	1771	13.27%	1.53	-0.07
Feb-02	2	20	10.00%	30.00%	154	1272	12.11%	-0.29	-1.17
Mar-02	6	21	28.57%	45.18%	178	1343	13.25%	1.85	0.12
Apr-02	2	21	9.52%	29.35%	131	1342	9.76%	-0.04	-1.02
May-02	5	27	18.52%	38.84%	158	1326	11.92%	1.02	-0.38
Jun-02									



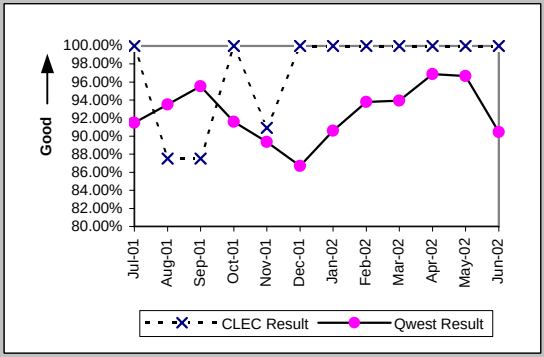
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	27	77.78%	41.57%	1892	2124	89.08%	1.7	0.03
Aug-01	30	34	88.24%	32.22%	1998	2312	86.42%	-0.31	-1.19
Sep-01	21	22	95.45%	20.83%	1611	1810	89.01%	-0.96	-1.58
Oct-01	30	31	96.77%	17.67%	1925	2154	89.37%	-1.33	-1.81
Nov-01	28	30	93.33%	24.94%	1896	2167	87.49%	-0.96	-1.58
Dec-01	21	21	100.00%	0.00%	1597	1874	85.22%	-1.9	-2.15
Jan-02	9	10	90.00%	30.00%	1818	2048	88.77%	-0.12	-1.07
Feb-02	21	22	95.45%	20.83%	1337	1459	91.64%	-0.64	-1.39
Mar-02	23	23	100.00%	0.00%	1411	1547	91.21%	-1.48	-1.9
Apr-02	24	25	96.00%	19.60%	1366	1505	90.76%	-0.9	-1.55
May-02	29	29	100.00%	0.00%	1355	1469	92.24%	-1.55	-1.94
Jun-02	37	37	100.00%	0.00%	1253	1394	89.89%	-2.01	-2.22



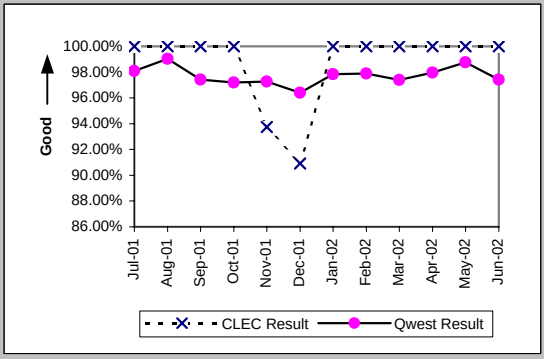
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	269	294	91.50%	-1.04	-1.63
Aug-01	7	8	87.50%	33.07%	345	369	93.50%	0.63	-0.61
Sep-01	7	8	87.50%	33.07%	279	292	95.55%	0.9	-0.45
Oct-01	11	11	100.00%	0.00%	348	380	91.58%	-0.99	-1.6
Nov-01	10	11	90.91%	28.75%	311	348	89.37%	-0.16	-1.1
Dec-01	9	9	100.00%	0.00%	248	286	86.71%	-1.16	-1.7
Jan-02	9	9	100.00%	0.00%	260	287	90.59%	-0.95	-1.58
Feb-02	3	3	100.00%	0.00%	211	225	93.78%	-0.44	-1.27
Mar-02	7	7	100.00%	0.00%	202	215	93.95%	-0.66	-1.4
Apr-02	8	8	100.00%	0.00%	248	256	96.88%	-0.5	-1.3
May-02	7	7	100.00%	0.00%	231	239	96.65%	-0.49	-1.3
Jun-02	6	6	100.00%	0.00%	228	252	90.48%	-0.79	-1.48



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

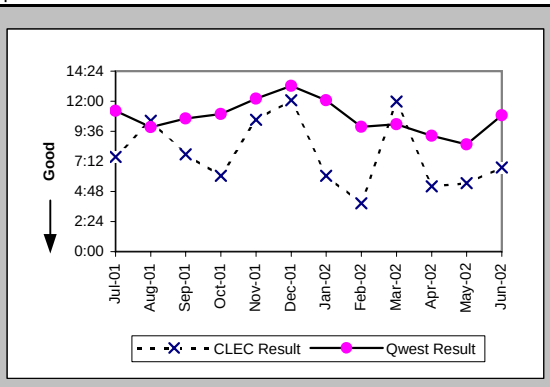
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	19	100.00%	0.00%	408	416	98.08%	-0.6	-1.36
Aug-01	12	12	100.00%	0.00%	507	512	99.02%	-0.34	-1.21
Sep-01	13	13	100.00%	0.00%	377	387	97.42%	-0.58	-1.35
Oct-01	13	13	100.00%	0.00%	483	497	97.18%	-0.61	-1.37
Nov-01	15	16	93.75%	24.21%	464	477	97.27%	0.75	-0.54
Dec-01	10	11	90.91%	28.75%	401	416	96.39%	0.83	-0.5
Jan-02	11	11	100.00%	0.00%	408	417	97.84%	-0.49	-1.3
Feb-02	3	3	100.00%	0.00%	326	333	97.90%	-0.25	-1.15
Mar-02	9	9	100.00%	0.00%	298	306	97.39%	-0.48	-1.29
Apr-02	10	10	100.00%	0.00%	337	344	97.97%	-0.45	-1.27
May-02	7	7	100.00%	0.00%	319	323	98.76%	-0.29	-1.18
Jun-02	7	7	100.00%	0.00%	340	349	97.42%	-0.43	-1.26



Checklist #14 - Resale - Business Repair

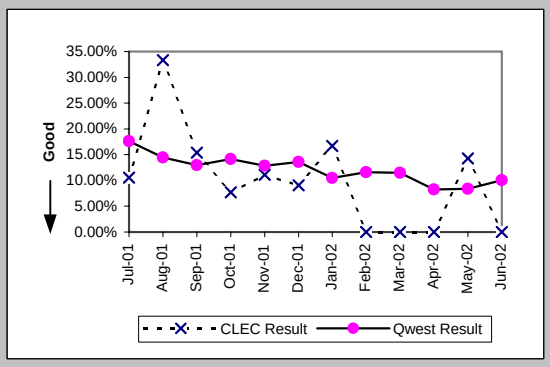
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	143:44	19	7:34	8:18	4669:38	416	11:14	-1.2	-1.73
Aug-01	125:20	12	10:27	8:48	5082:34	512	9:56	0.34	-0.79
Sep-01	100:41	13	7:45	11:41	4115:48	387	10:38	-0.84	-1.51
Oct-01	78:34	13	6:03	5:59	5450:46	497	10:58	-1.23	-1.75
Nov-01	168:10	16	10:31	15:47	5825:25	477	12:13	-0.48	-1.29
Dec-01	132:55	11	12:05	17:37	5507:56	416	13:14	-0.23	-1.14
Jan-02	66:33	11	6:03	5:28	5033:24	417	12:04	-1.51	-1.92
Feb-02	11:36	3	3:52	1:11	3311:58	333	9:57	-0.91	-1.55
Mar-02	107:40	9	11:58	7:25	3106:36	306	10:09	0.57	-0.66
Apr-02	52:02	10	5:12	6:14	3176:38	344	9:14	-1.01	-1.62
May-02	38:15	7	5:28	6:58	2762:53	323	8:33	-0.81	-1.49
Jun-02	47:00	7	6:43	7:27	3799:16	349	10:53	-0.69	-1.42



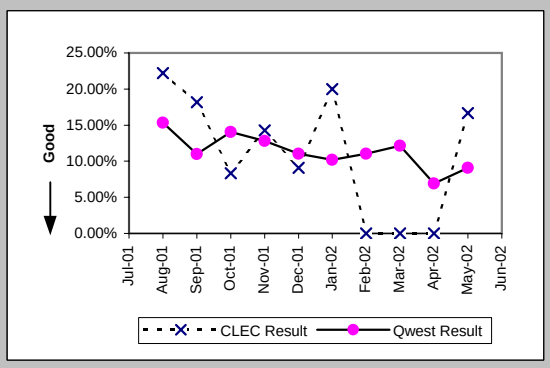
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	19	10.53%	30.69%	74	420	17.62%	-0.79	-1.48
Aug-01	4	12	33.33%	47.14%	75	518	14.48%	1.63	-0.01
Sep-01	2	13	15.38%	36.08%	51	394	12.94%	0.3	-0.82
Oct-01	1	13	7.69%	26.65%	71	502	14.14%	-0.66	-1.4
Nov-01	2	18	11.11%	31.43%	63	490	12.86%	-0.22	-1.13
Dec-01	1	11	9.09%	28.75%	58	427	13.58%	-0.43	-1.26
Jan-02	2	12	16.67%	37.27%	45	429	10.49%	0.68	-0.59
Feb-02	0	4	0.00%	0.00%	40	344	11.63%	-0.72	-1.44
Mar-02	0	10	0.00%	0.00%	36	314	11.47%	-1.12	-1.68
Apr-02	0	10	0.00%	0.00%	29	351	8.26%	-0.94	-1.57
May-02	1	7	14.29%	34.99%	28	333	8.41%	0.54	-0.67
Jun-02	0	7	0.00%	0.00%	36	359	10.03%	-0.87	-1.53



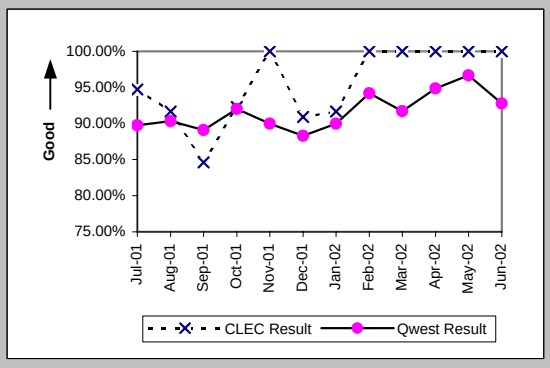
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	9	22.22%	41.57%	69	450	15.33%	0.57	-0.65
Sep-01	2	11	18.18%	38.57%	37	336	11.01%	0.72	-0.56
Oct-01	1	12	8.33%	27.64%	61	434	14.06%	-0.56	-1.34
Nov-01	2	14	14.29%	34.99%	53	414	12.80%	0.21	-0.87
Dec-01	1	11	9.09%	28.75%	40	362	11.05%	-0.2	-1.12
Jan-02	2	10	20.00%	40.00%	38	373	10.19%	0.93	-0.43
Feb-02	0	3	0.00%	0.00%	34	308	11.04%	-0.61	-1.37
Mar-02	0	8	0.00%	0.00%	34	280	12.14%	-1.04	-1.63
Apr-02	0	10	0.00%	0.00%	22	319	6.90%	-0.85	-1.52
May-02	1	6	16.67%	37.27%	27	297	9.09%	0.6	-0.64
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

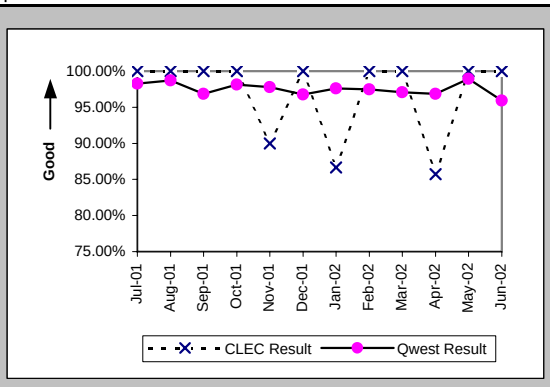
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	19	94.74%	22.33%	377	420	89.76%	-0.7	-1.43
Aug-01	11	12	91.67%	27.64%	468	518	90.35%	-0.15	-1.09
Sep-01	11	13	84.62%	36.08%	351	394	89.09%	0.53	-0.68
Oct-01	12	13	92.31%	26.65%	462	502	92.03%	-0.04	-1.02
Nov-01	18	18	100.00%	0.00%	441	490	90.00%	-1.39	-1.84
Dec-01	10	11	90.91%	28.75%	377	427	88.29%	-0.27	-1.16
Jan-02	11	12	91.67%	27.64%	386	429	89.98%	-0.19	-1.12
Feb-02	4	4	100.00%	0.00%	324	344	94.19%	-0.49	-1.3
Mar-02	10	10	100.00%	0.00%	288	314	91.72%	-0.94	-1.57
Apr-02	10	10	100.00%	0.00%	333	351	94.87%	-0.72	-1.44
May-02	7	7	100.00%	0.00%	322	333	96.70%	-0.48	-1.29
Jun-02	7	7	100.00%	0.00%	333	359	92.76%	-0.73	-1.45



Checklist #14 - Resale - Business Repair

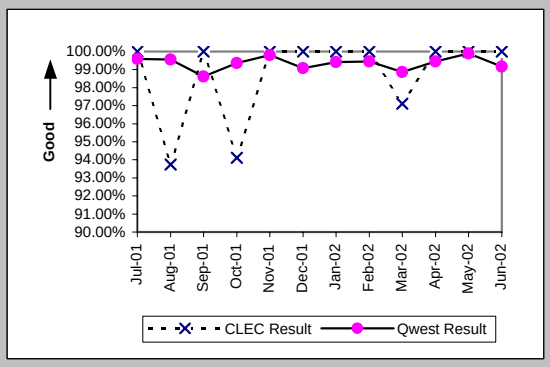
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	626	637	98.27%	-0.44	-1.27
Aug-01	15	15	100.00%	0.00%	685	694	98.70%	-0.44	-1.27
Sep-01	6	6	100.00%	0.00%	557	575	96.87%	-0.44	-1.27
Oct-01	11	11	100.00%	0.00%	583	594	98.15%	-0.45	-1.27
Nov-01	9	10	90.00%	30.00%	441	451	97.78%	1.19	-0.27
Dec-01	9	9	100.00%	0.00%	420	434	96.77%	-0.54	-1.33
Jan-02	13	15	86.67%	33.99%	490	502	97.61%	1.9	0.16
Feb-02	13	13	100.00%	0.00%	386	396	97.47%	-0.57	-1.35
Mar-02	18	18	100.00%	0.00%	528	544	97.06%	-0.73	-1.44
Apr-02	6	7	85.71%	34.99%	368	380	96.84%	1.2	-0.27
May-02	12	12	100.00%	0.00%	374	378	98.94%	-0.35	-1.21
Jun-02	13	13	100.00%	0.00%	259	270	95.93%	-0.73	-1.44



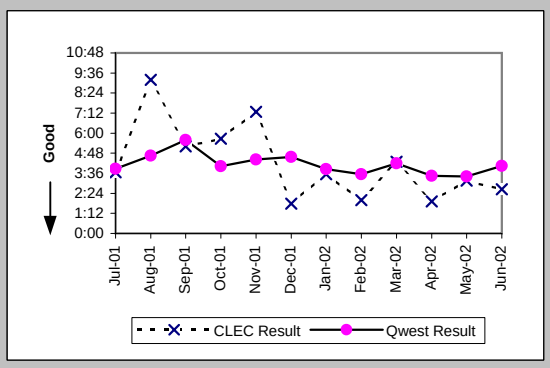
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	19	100.00%	0.00%	1206	1211	99.59%	-0.28	-1.17
Aug-01	30	32	93.75%	24.21%	1330	1336	99.55%	2.53	0.54
Sep-01	20	20	100.00%	0.00%	996	1010	98.61%	-0.53	-1.32
Oct-01	16	17	94.12%	23.53%	1088	1095	99.36%	1.57	-0.04
Nov-01	14	14	100.00%	0.00%	981	983	99.80%	-0.17	-1.1
Dec-01	18	18	100.00%	0.00%	865	873	99.08%	-0.4	-1.25
Jan-02	43	43	100.00%	0.00%	1006	1012	99.41%	-0.5	-1.3
Feb-02	48	48	100.00%	0.00%	913	918	99.46%	-0.5	-1.3
Mar-02	67	69	97.10%	16.78%	1130	1143	98.86%	1.15	-0.3
Apr-02	44	44	100.00%	0.00%	905	910	99.45%	-0.48	-1.29
May-02	44	44	100.00%	0.00%	931	932	99.89%	-0.21	-1.13
Jun-02	48	48	100.00%	0.00%	712	718	99.16%	-0.62	-1.37



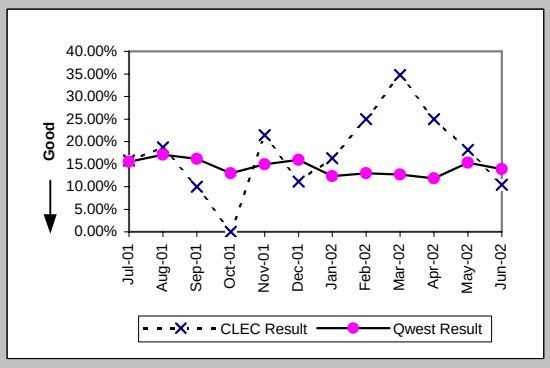
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	69:20	19	3:39	4:53	4683:01	1211	3:52	-0.13	-1.08
Aug-01	293:39	32	9:11	23:55	6212:08	1336	4:39	1.85	0.13
Sep-01	104:26	20	5:13	7:50	5641:11	1010	5:35	-0.11	-1.06
Oct-01	96:17	17	5:40	14:57	4389:17	1095	4:01	0.98	-0.4
Nov-01	102:01	14	7:17	9:05	4345:33	983	4:25	1.44	-0.12
Dec-01	32:09	18	1:47	1:29	3996:00	873	4:35	-0.94	-1.57
Jan-02	151:55	43	3:32	6:43	3897:54	1012	3:51	-0.23	-1.14
Feb-02	95:02	48	1:59	4:03	3258:49	918	3:33	-1.1	-1.67
Mar-02	295:59	69	4:17	11:33	4798:05	1143	4:12	0.16	-0.91
Apr-02	84:34	44	1:55	5:17	3137:16	910	3:27	-1.17	-1.71
May-02	139:37	44	3:10	5:37	3180:27	932	3:25	-0.26	-1.16
Jun-02	126:08	48	2:38	5:04	2897:45	718	4:02	-1	-1.61



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

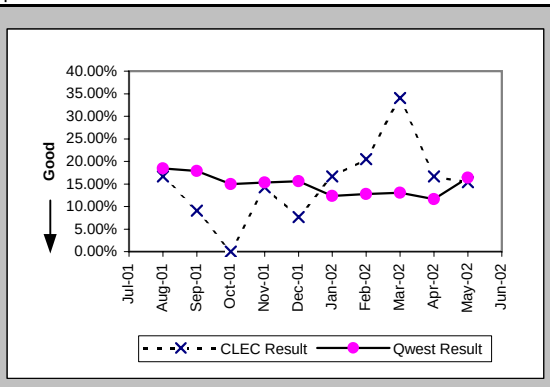
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	19	15.79%	36.46%	188	1211	15.52%	0.08	-0.95
Aug-01	6	32	18.75%	39.03%	228	1336	17.07%	0.28	-0.83
Sep-01	2	20	10.00%	30.00%	163	1010	16.14%	-0.74	-1.45
Oct-01	0	17	0.00%	0.00%	142	1095	12.97%	-1.58	-1.96
Nov-01	3	14	21.43%	41.03%	147	983	14.95%	0.68	-0.59
Dec-01	2	18	11.11%	31.43%	139	873	15.92%	-0.55	-1.34
Jan-02	7	43	16.28%	36.92%	125	1012	12.35%	0.77	-0.53
Feb-02	12	48	25.00%	43.30%	119	918	12.96%	2.2	0.34
Mar-02	24	69	34.78%	47.63%	145	1143	12.69%	4.52	1.75
Apr-02	11	44	25.00%	43.30%	108	910	11.87%	2.35	0.43
May-02	8	44	18.18%	38.57%	143	932	15.34%	0.53	-0.68
Jun-02	5	48	10.42%	30.55%	100	718	13.93%	-0.68	-1.41



Checklist #14 - Resale - Business Repair

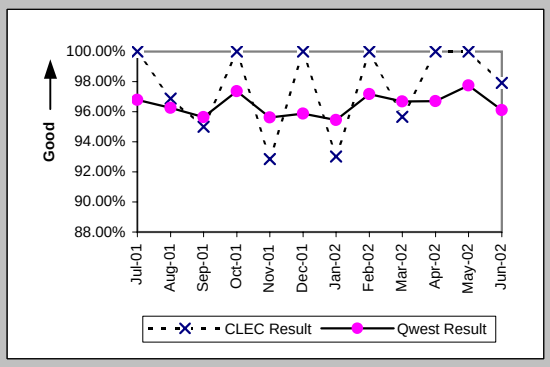
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	18	16.67%	37.27%	143	775	18.45%	-0.19	-1.12
Sep-01	1	11	9.09%	28.75%	106	593	17.88%	-0.75	-1.46
Oct-01	0	7	0.00%	0.00%	91	607	14.99%	-1.1	-1.67
Nov-01	1	7	14.29%	34.99%	91	594	15.32%	-0.08	-1.05
Dec-01	1	13	7.69%	26.65%	69	442	15.61%	-0.78	-1.47
Jan-02	4	24	16.67%	37.27%	65	526	12.36%	0.64	-0.61
Feb-02	8	39	20.51%	40.38%	65	508	12.80%	1.31	-0.2
Mar-02	16	47	34.04%	47.39%	82	630	13.02%	3.52	1.14
Apr-02	4	24	16.67%	37.27%	55	473	11.63%	0.75	-0.54
May-02	4	26	15.38%	36.08%	86	524	16.41%	-0.14	-1.08
Jun-02									



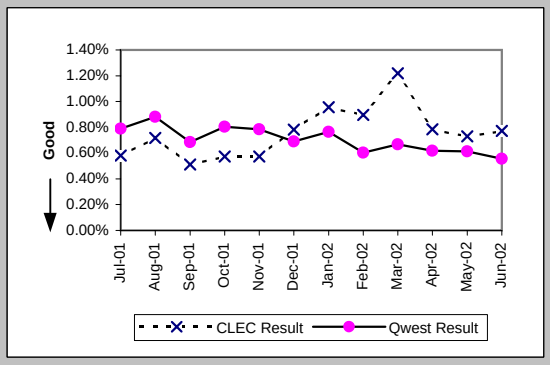
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	19	100.00%	0.00%	1172	1211	96.78%	-0.79	-1.48
Aug-01	31	32	96.88%	17.40%	1286	1336	96.26%	-0.18	-1.11
Sep-01	19	20	95.00%	21.79%	966	1010	95.64%	0.21	-0.87
Oct-01	17	17	100.00%	0.00%	1066	1095	97.35%	-0.67	-1.41
Nov-01	13	14	92.86%	25.75%	940	983	95.63%	0.52	-0.69
Dec-01	18	18	100.00%	0.00%	837	873	95.88%	-0.87	-1.53
Jan-02	40	43	93.02%	25.48%	966	1012	95.45%	0.75	-0.54
Feb-02	48	48	100.00%	0.00%	892	918	97.17%	-1.15	-1.7
Mar-02	66	69	95.65%	20.39%	1105	1143	96.68%	0.5	-0.7
Apr-02	44	44	100.00%	0.00%	880	910	96.70%	-1.2	-1.73
May-02	44	44	100.00%	0.00%	911	932	97.75%	-0.98	-1.6
Jun-02	47	48	97.92%	14.28%	690	718	96.10%	-0.63	-1.38



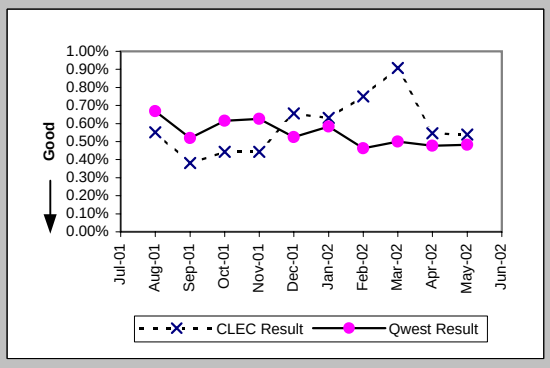
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	65	11198	0.58%	7.60%	3755	476174	0.79%	-2.46	-2.5
Aug-01	78	10868	0.72%	8.44%	4166	473414	0.88%	-1.79	-2.09
Sep-01	55	10772	0.51%	7.13%	3214	469580	0.68%	-2.16	-2.32
Oct-01	61	10625	0.57%	7.56%	3751	466664	0.80%	-2.62	-2.59
Nov-01	62	10808	0.57%	7.55%	3640	463958	0.78%	-2.46	-2.49
Dec-01	50	6398	0.78%	8.81%	3174	460581	0.69%	0.89	-0.46
Jan-02	65	6807	0.95%	9.73%	3489	457069	0.76%	1.8	0.1
Feb-02	74	8269	0.89%	9.42%	2721	451004	0.60%	3.39	1.06
Mar-02	102	8371	1.22%	10.97%	3004	450684	0.67%	6.15	2.74
Apr-02	79	10061	0.79%	8.83%	2766	447237	0.62%	2.11	0.28
May-02	80	10959	0.73%	8.51%	2734	445119	0.61%	1.53	-0.07
Jun-02	92	11935	0.77%	8.75%	2471	443504	0.56%	3.09	0.88



Trouble Rate (Percent) (MR-8*) (Parity)

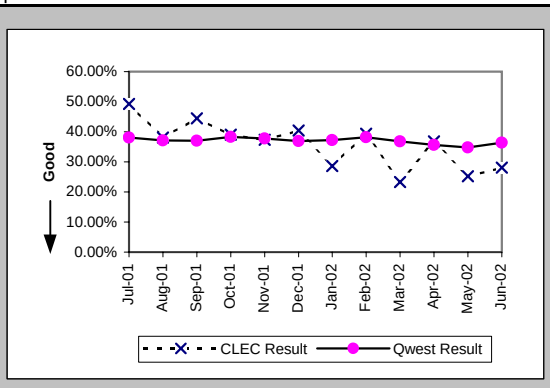
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	60	10868	0.55%	7.41%	3164	473414	0.67%	-1.47	-1.89
Sep-01	41	10772	0.38%	6.16%	2438	469580	0.52%	-1.98	-2.2
Oct-01	47	10625	0.44%	6.64%	2868	466664	0.61%	-2.25	-2.37
Nov-01	48	10808	0.44%	6.65%	2902	463958	0.63%	-2.36	-2.44
Dec-01	42	6398	0.66%	8.08%	2420	460581	0.53%	1.44	-0.12
Jan-02	43	6807	0.63%	7.92%	2670	457069	0.58%	0.51	-0.69
Feb-02	62	8269	0.75%	8.63%	2088	451004	0.46%	3.81	1.31
Mar-02	76	8371	0.91%	9.49%	2253	450684	0.50%	5.24	2.19
Apr-02	55	10061	0.55%	7.37%	2134	447237	0.48%	1	-0.39
May-02	59	10959	0.54%	7.32%	2147	445119	0.48%	0.84	-0.49
Jun-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

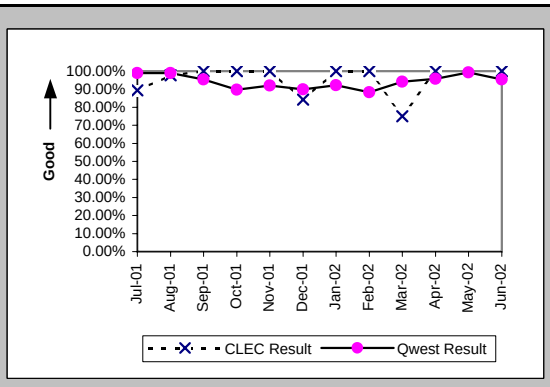
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	63	128	49.22%	49.99%	2314	6069	38.13%	2.52	0.53
Aug-01	48	126	38.10%	48.56%	2455	6621	37.08%	0.24	-0.85
Sep-01	44	99	44.44%	49.69%	1887	5101	36.99%	1.51	-0.08
Oct-01	39	100	39.00%	48.78%	2333	6084	38.35%	0.14	-0.92
Nov-01	37	99	37.37%	48.38%	2213	5853	37.81%	-0.09	-1.05
Dec-01	34	84	40.48%	49.08%	1859	5033	36.94%	0.67	-0.59
Jan-02	26	91	28.57%	45.18%	2068	5557	37.21%	-1.69	-2.03
Feb-02	48	122	39.34%	48.85%	1684	4405	38.23%	0.25	-0.85
Mar-02	31	133	23.31%	42.28%	1751	4755	36.82%	-3.19	-2.94
Apr-02	46	125	36.80%	48.23%	1535	4301	35.69%	0.26	-0.84
May-02	27	107	25.23%	43.44%	1458	4192	34.78%	-2.05	-2.24
Jun-02	36	128	28.13%	44.96%	1411	3882	36.35%	-1.9	-2.16



Checklist #14 - Resale - Centrex Installation

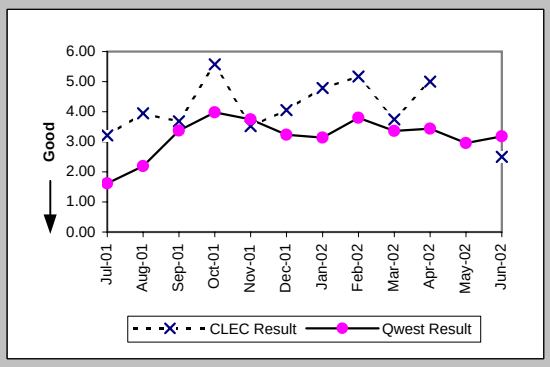
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	28	89.29%	30.93%	372	376	98.94%	2.67	0.63
Aug-01	43	44	97.73%	14.90%	381	385	98.96%	0.65	-0.61
Sep-01	25	25	100.00%	0.00%	224	235	95.32%	-1.05	-1.64
Oct-01	43	43	100.00%	0.00%	290	323	89.78%	-2.08	-2.26
Nov-01	23	23	100.00%	0.00%	277	301	92.03%	-1.36	-1.83
Dec-01	16	19	84.21%	36.46%	188	209	89.95%	0.77	-0.53
Jan-02	14	14	100.00%	0.00%	292	317	92.11%	-1.07	-1.65
Feb-02	12	12	100.00%	0.00%	288	326	88.34%	-1.24	-1.75
Mar-02	3	4	75.00%	43.30%	309	328	94.21%	1.19	-0.28
Apr-02	5	5	100.00%	0.00%	340	355	95.77%	-0.47	-1.28
May-02					459	462	99.35%		
Jun-02	2	2	100.00%	0.00%	253	265	95.47%	-0.31	-1.19



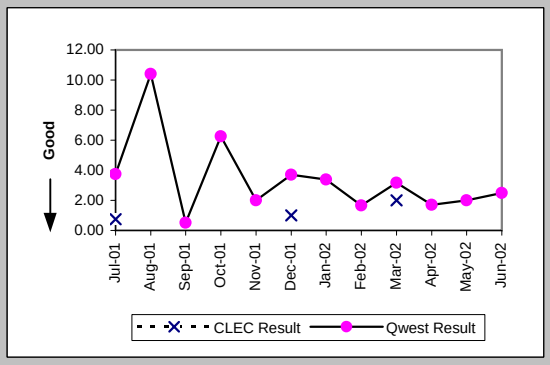
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	93	29	3.21	2.62	610	376	1.62	3.72	1.26
Aug-01	174	44	3.95	2.45	846	387	2.19	2.46	0.49
Sep-01	92	25	3.68	1.25	863	256	3.37	0.77	-0.53
Oct-01	245	44	5.57	4.88	1317	331	3.98	2.58	0.57
Nov-01	81	23	3.52	1.53	1128	301	3.75	-0.36	-1.22
Dec-01	77	19	4.05	3.24	675	209	3.23	2.03	0.24
Jan-02	67	14	4.79	3.68	994	317	3.14	2.29	0.39
Feb-02	62	12	5.17	5.57	1238	326	3.80	1.48	-0.1
Mar-02	15	4	3.75	0.96	1105	329	3.36	0.75	-0.54
Apr-02	25	5	5.00	0.00	1225	356	3.44	1.39	-0.16
May-02					1378	465	2.96		
Jun-02	5	2	2.50	0.71	845	266	3.18	-0.7	-1.42



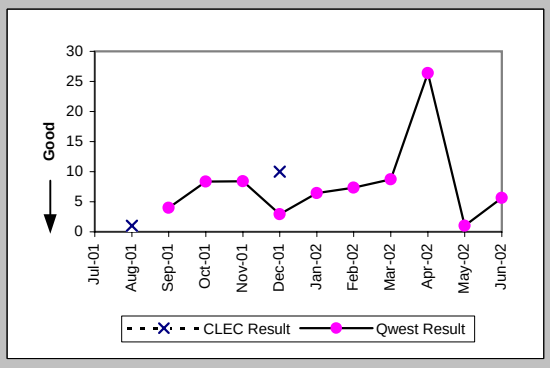
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	0.75	0.50	15	4	3.75	-1.7	-2.03
Aug-01					52	5	10.40		
Sep-01					12	23	0.52		
Oct-01					25	4	6.25		
Nov-01					10	5	2.00		
Dec-01	2	2	1.00	0.00	26	7	3.71	-1.43	-1.87
Jan-02					44	13	3.38		
Feb-02					5	3	1.67		
Mar-02	2	1	2.00		35	11	3.18	-0.28	-1.17
Apr-02					17	10	1.70		
May-02					4	2	2.00		
Jun-02					10	4	2.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

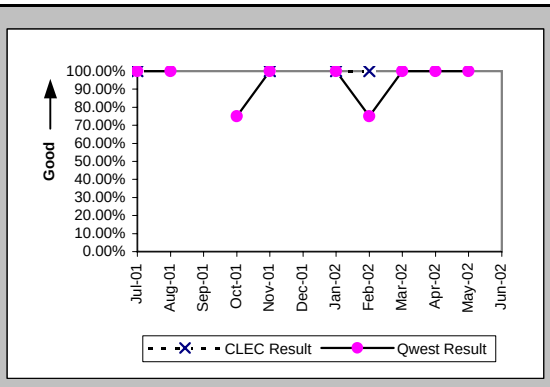
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	1.00						
Sep-01					28	7	4.00		
Oct-01					275	33	8.33		
Nov-01					160	19	8.42		
Dec-01	10	1	10.00		41	14	2.93	1.83	0.11
Jan-02					77	12	6.42		
Feb-02					257	35	7.34		
Mar-02					70	8	8.75		
Apr-02					132	5	26.40		
May-02					1	1	1.00		
Jun-02					45	8	5.62		



Checklist #14 - Resale - Centrex Installation

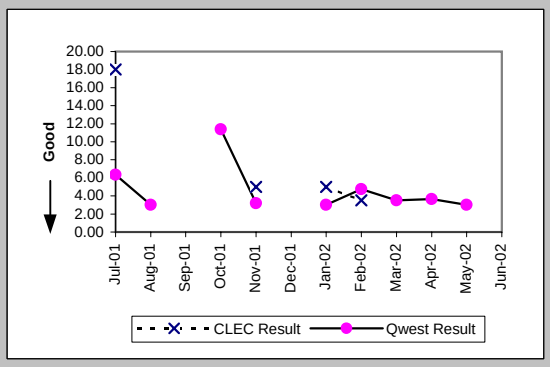
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Aug-01					3	3	100.00%		
Sep-01									
Oct-01					6	8	75.00%		
Nov-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01									
Jan-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	6	8	75.00%	-0.73	-1.44
Mar-02					2	2	100.00%		
Apr-02					3	3	100.00%		
May-02					2	2	100.00%		
Jun-02									



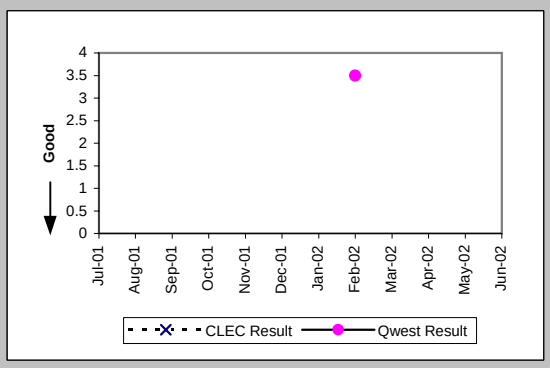
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	1	18.00		19	3	6.33	0.92	-0.44
Aug-01					9	3	3.00		
Sep-01									
Oct-01					91	8	11.38		
Nov-01	5	1	5.00		16	5	3.20	1.26	-0.23
Dec-01									
Jan-02	5	1	5.00		3	1	3.00		
Feb-02	7	2	3.50	0.71	38	8	4.75	-0.59	-1.36
Mar-02					7	2	3.50		
Apr-02					11	3	3.67		
May-02					6	2	3.00		
Jun-02									



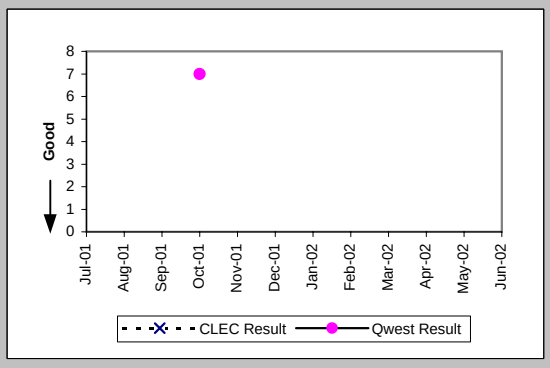
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					7	2	3.50		
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

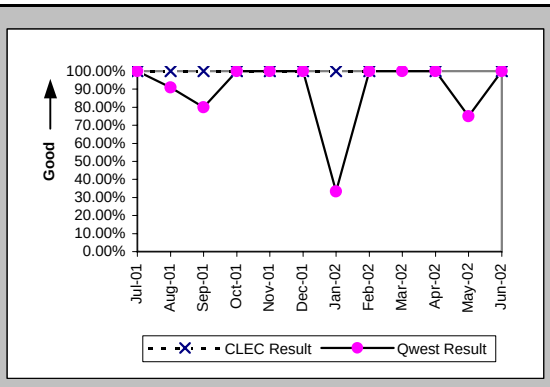
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					14	2	7.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

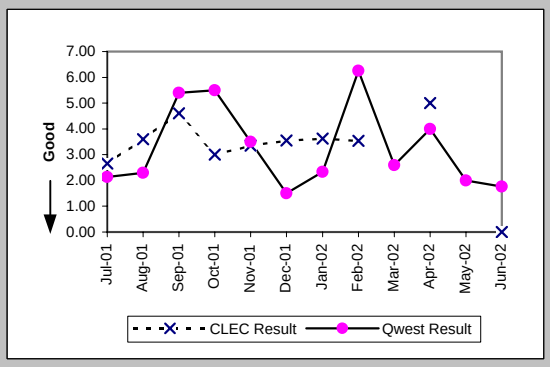
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	34	34	100.00%	0.00%	35	35	100.00%	N/A	N/A
Aug-01	20	20	100.00%	0.00%	10	11	90.91%	-0.84	-1.51
Sep-01	10	10	100.00%	0.00%	4	5	80.00%	-0.91	-1.55
Oct-01	22	22	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01	18	18	100.00%	0.00%	2	2	100.00%	N/A	N/A
Dec-01	11	11	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	2	6	33.33%	-2.68	-2.63
Feb-02	13	13	100.00%	0.00%	4	4	100.00%	N/A	N/A
Mar-02					5	5	100.00%		
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02					3	4	75.00%		
Jun-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



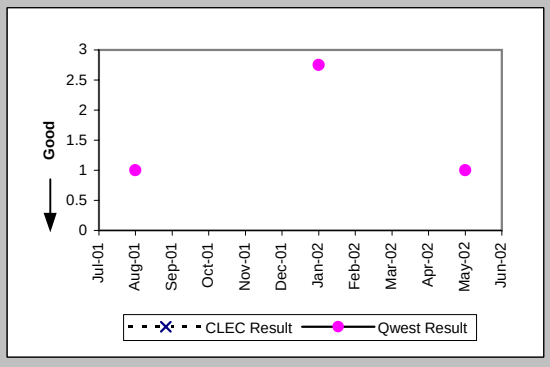
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	85	32	2.66	1.52	75	35	2.14	0.89	-0.46
Aug-01	72	20	3.60	1.67	23	10	2.30	1.15	-0.3
Sep-01	46	10	4.60	0.52	27	5	5.40	-0.25	-1.15
Oct-01	66	22	3.00	1.38	22	4	5.50	-1.12	-1.68
Nov-01	57	17	3.35	1.50	7	2	3.50	-0.28	-1.17
Dec-01	39	11	3.55	1.57	18	12	1.50	2.88	0.75
Jan-02	29	8	3.62	1.77	14	6	2.33	2.33	0.41
Feb-02	46	13	3.54	1.81	25	4	6.25	-1.04	-1.63
Mar-02					13	5	2.60		
Apr-02	5	1	5.00		8	2	4.00	-3.72	-3.26
May-02					8	4	2.00		
Jun-02	0	1	0.00		30	17	1.76	-1.19	-1.73



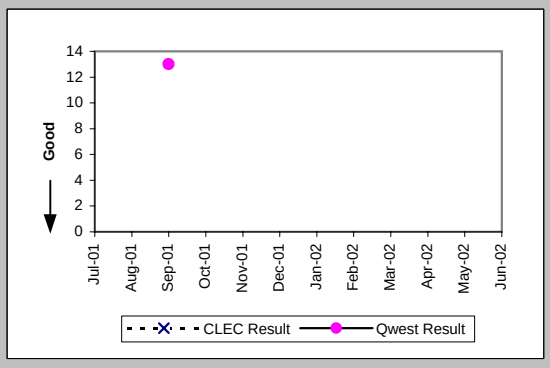
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	1.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	4	2.75		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

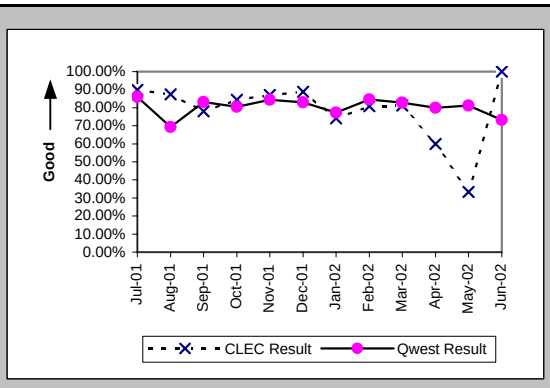
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					13	1	13.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex Installation

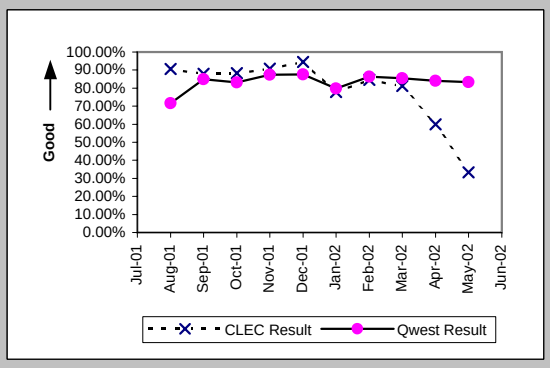
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	97	108	89.81%	30.25%	407	473	86.05%	-1.02	-1.62
Aug-01	56	64	87.50%	33.07%	283	408	69.36%	-2.93	-2.78
Sep-01	39	50	78.00%	41.42%	276	332	83.13%	0.88	-0.46
Oct-01	43	51	84.31%	36.37%	244	303	80.53%	-0.63	-1.38
Nov-01	47	54	87.04%	33.59%	275	326	84.36%	-0.5	-1.31
Dec-01	32	36	88.89%	31.43%	220	265	83.02%	-0.88	-1.54
Jan-02	20	27	74.07%	43.82%	211	273	77.29%	0.39	-0.76
Feb-02	21	26	80.77%	39.41%	280	331	84.59%	0.53	-0.67
Mar-02	13	16	81.25%	39.03%	279	337	82.79%	0.2	-0.88
Apr-02	3	5	60.00%	48.99%	279	349	79.94%	0.99	-0.4
May-02	1	3	33.33%	47.14%	338	416	81.25%	1.67	0.01
Jun-02	2	2	100.00%	0.00%	276	377	73.21%	-0.85	-1.52



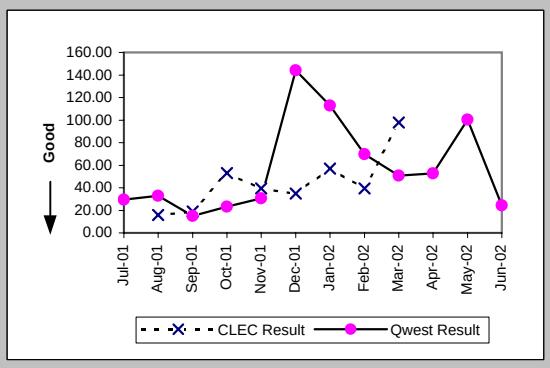
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	58	64	90.63%	29.15%	292	408	71.57%	-3.14	-2.91
Sep-01	44	50	88.00%	32.50%	282	332	84.94%	-0.56	-1.34
Oct-01	45	51	88.24%	32.22%	252	303	83.17%	-0.89	-1.54
Nov-01	49	54	90.74%	28.99%	285	326	87.42%	-0.68	-1.41
Dec-01	34	36	94.44%	22.91%	232	265	87.55%	-1.18	-1.71
Jan-02	21	27	77.78%	41.57%	218	273	79.85%	0.28	-0.83
Feb-02	22	26	84.62%	36.08%	286	331	86.40%	0.29	-0.82
Mar-02	13	16	81.25%	39.03%	288	337	85.46%	0.49	-0.7
Apr-02	3	5	60.00%	48.99%	293	349	83.95%	1.24	-0.25
May-02	1	3	33.33%	47.14%	347	416	83.41%	1.78	0.08
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

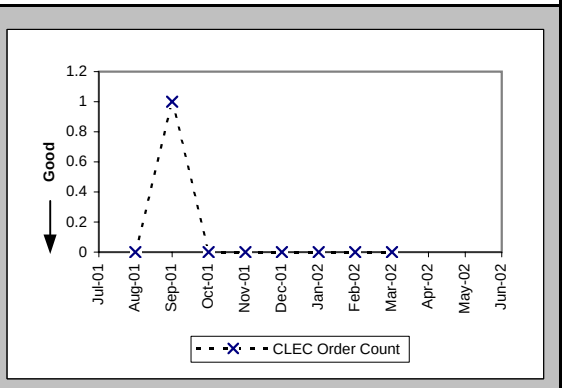
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					177	6	29.50		
Aug-01	32	2	16.00	7.07	197	6	32.83	-0.57	-1.35
Sep-01	38	2	19.00	15.56	288	19	15.16	0.46	-0.72
Oct-01	53	1	53.00		280	12	23.33	0.99	-0.4
Nov-01	79	2	39.50	48.79	366	12	30.50	0.41	-0.75
Dec-01	35	1	35.00		288	2	144.00	-1.91	-2.16
Jan-02	57	1	57.00		339	3	113.00	-0.5	-1.3
Feb-02	79	2	39.50	53.03	419	6	69.83	-0.4	-1.24
Mar-02	98	1	98.00		458	9	50.89	0.75	-0.54
Apr-02					528	10	52.80		
May-02					603	6	100.50		
Jun-02					753	31	24.29		



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

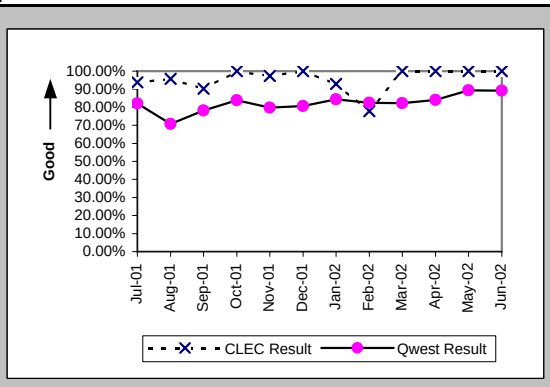
Date	CLEC Order Count
Jul-01	
Aug-01	0
Sep-01	1
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex Repair

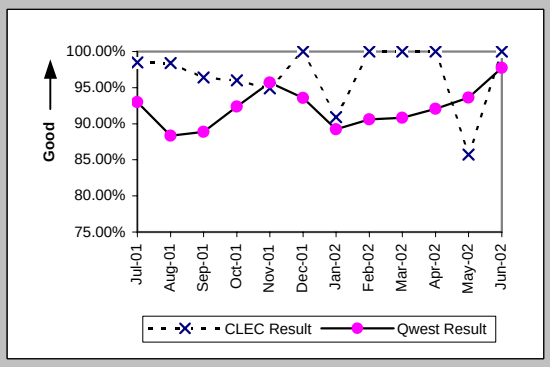
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	45	48	93.75%	24.21%	114	139	82.01%	-1.83	-2.11
Aug-01	46	48	95.83%	19.98%	170	240	70.83%	-3.48	-3.11
Sep-01	37	41	90.24%	29.67%	129	165	78.18%	-1.67	-2.02
Oct-01	33	33	100.00%	0.00%	155	185	83.78%	-2.33	-2.42
Nov-01	37	38	97.37%	16.01%	114	143	79.72%	-2.4	-2.46
Dec-01	13	13	100.00%	0.00%	108	134	80.60%	-1.69	-2.03
Jan-02	13	14	92.86%	25.75%	151	179	84.36%	-0.84	-1.51
Feb-02	7	9	77.78%	41.57%	137	166	82.53%	0.38	-0.77
Mar-02	15	15	100.00%	0.00%	126	153	82.35%	-1.71	-2.04
Apr-02	8	8	100.00%	0.00%	121	144	84.03%	-1.2	-1.73
May-02	4	4	100.00%	0.00%	151	169	89.35%	-0.68	-1.41
Jun-02	1	1	100.00%	0.00%	123	138	89.13%	-0.35	-1.21



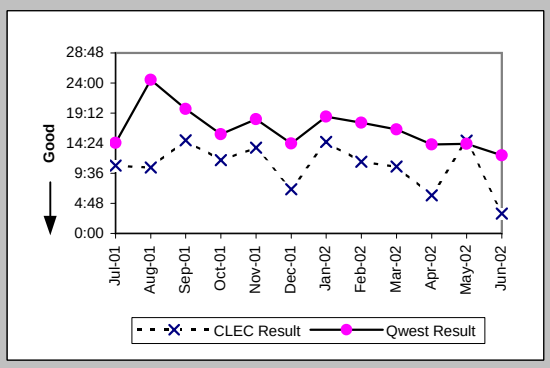
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	65	66	98.48%	12.22%	146	157	92.99%	-1.47	-1.89
Aug-01	62	63	98.41%	12.50%	227	257	88.33%	-2.23	-2.36
Sep-01	54	56	96.43%	18.56%	168	189	88.89%	-1.58	-1.96
Oct-01	48	50	96.00%	19.60%	194	210	92.38%	-0.87	-1.53
Nov-01	56	59	94.92%	21.97%	155	162	95.68%	0.24	-0.85
Dec-01	19	19	100.00%	0.00%	146	156	93.59%	-1.08	-1.65
Jan-02	20	22	90.91%	28.75%	182	204	89.22%	-0.24	-1.15
Feb-02	10	10	100.00%	0.00%	164	181	90.61%	-0.99	-1.6
Mar-02	26	26	100.00%	0.00%	158	174	90.80%	-1.51	-1.92
Apr-02	10	10	100.00%	0.00%	162	176	92.05%	-0.9	-1.55
May-02	6	7	85.71%	34.99%	191	204	93.63%	0.73	-0.55
Jun-02	1	1	100.00%	0.00%	172	176	97.73%	-0.15	-1.09



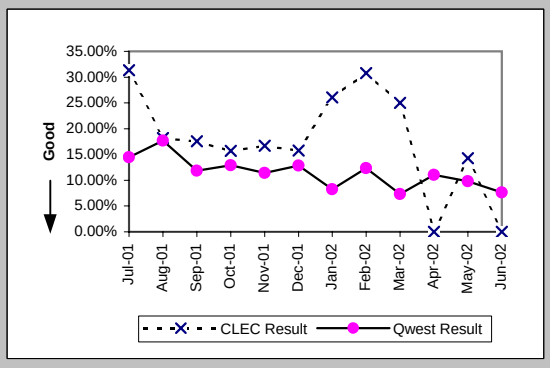
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	714:28	66	10:50	12:58	2265:50	157	14:26	-1.36	-1.83
Aug-01	662:52	63	10:31	11:45	6303:46	257	24:32	-1.9	-2.16
Sep-01	833:15	56	14:53	18:59	3756:59	189	19:53	-1.07	-1.65
Oct-01	585:42	50	11:43	14:13	3324:34	210	15:50	-0.97	-1.59
Nov-01	807:56	59	13:42	24:15	2954:07	162	18:14	-0.81	-1.49
Dec-01	133:46	19	7:02	7:04	2235:39	156	14:20	-1.81	-2.1
Jan-02	321:16	22	14:36	31:40	3797:14	204	18:37	-0.57	-1.35
Feb-02	114:31	10	11:27	10:34	3200:28	181	17:41	-0.8	-1.49
Mar-02	276:56	26	10:39	8:58	2890:24	174	16:37	-1.26	-1.77
Apr-02	60:35	10	6:04	6:54	2496:55	176	14:11	-1.16	-1.71
May-02	103:37	7	14:48	24:38	2918:03	204	14:18	0.29	-0.82
Jun-02	3:11	1	3:11		2190:20	176	12:27	-0.26	-1.16



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

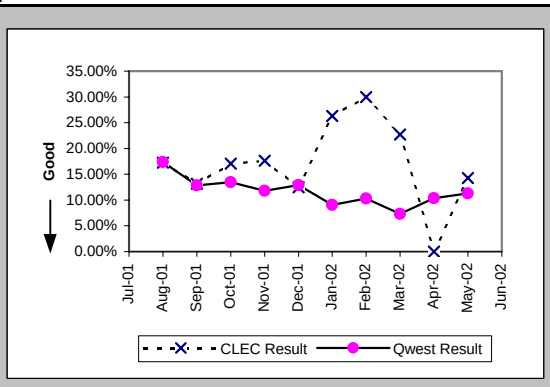
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	67	31.34%	46.39%	24	166	14.46%	2.84	0.73
Aug-01	12	66	18.18%	38.57%	46	260	17.69%	0.1	-0.94
Sep-01	10	57	17.54%	38.03%	23	194	11.86%	1.09	-0.33
Oct-01	8	51	15.69%	36.37%	28	217	12.90%	0.53	-0.68
Nov-01	10	60	16.67%	37.27%	19	166	11.45%	1.02	-0.38
Dec-01	3	19	15.79%	36.46%	20	156	12.82%	0.39	-0.77
Jan-02	6	23	26.09%	43.91%	17	206	8.25%	2.35	0.43
Feb-02	4	13	30.77%	46.15%	23	186	12.37%	1.68	0.02
Mar-02	7	28	25.00%	43.30%	13	177	7.34%	2.55	0.55
Apr-02	0	11	0.00%	0.00%	20	181	11.05%	-1.13	-1.69
May-02	1	7	14.29%	34.99%	20	204	9.80%	0.4	-0.76
Jun-02	0	1	0.00%	0.00%	14	183	7.65%	-0.29	-1.17



Checklist #14 - Resale - Centrex Repair

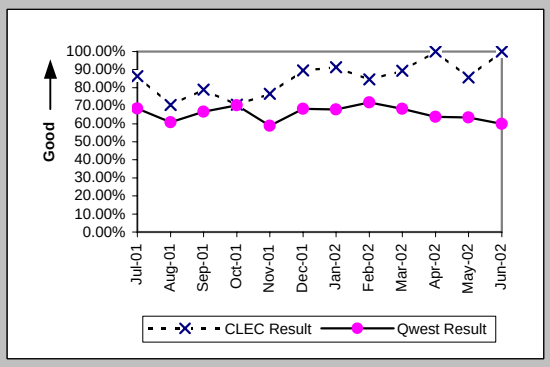
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	10	58	17.24%	37.77%	37	213	17.37%	-0.02	-1.01
Sep-01	5	38	13.16%	33.80%	19	148	12.84%	0.07	-0.96
Oct-01	7	41	17.07%	37.63%	23	171	13.45%	0.6	-0.63
Nov-01	9	51	17.65%	38.12%	15	127	11.81%	1.01	-0.39
Dec-01	2	16	12.50%	33.07%	16	124	12.90%	-0.05	-1.03
Jan-02	5	19	26.32%	44.03%	15	166	9.04%	2.03	0.23
Feb-02	3	10	30.00%	45.83%	16	155	10.32%	1.64	0
Mar-02	5	22	22.73%	41.91%	10	136	7.35%	2.01	0.22
Apr-02	0	9	0.00%	0.00%	16	154	10.39%	-0.99	-1.6
May-02	1	7	14.29%	34.99%	20	177	11.30%	0.27	-0.84
Jun-02									



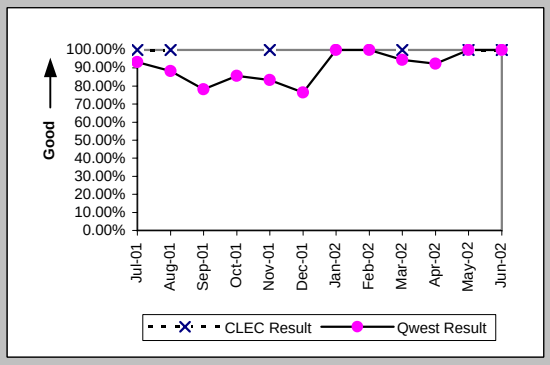
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	57	66	86.36%	34.32%	106	155	68.39%	-2.63	-2.6
Aug-01	45	64	70.31%	45.69%	140	230	60.87%	-1.37	-1.83
Sep-01	45	57	78.95%	40.77%	116	174	66.67%	-1.71	-2.04
Oct-01	36	51	70.59%	45.56%	134	191	70.16%	-0.06	-1.04
Nov-01	46	60	76.67%	42.30%	90	153	58.82%	-2.38	-2.45
Dec-01	17	19	89.47%	30.69%	99	145	68.28%	-1.87	-2.13
Jan-02	21	23	91.30%	28.18%	121	178	67.98%	-2.26	-2.37
Feb-02	11	13	84.62%	36.08%	120	167	71.86%	-0.99	-1.6
Mar-02	25	28	89.29%	30.93%	112	164	68.29%	-2.21	-2.34
Apr-02	11	11	100.00%	0.00%	109	171	63.74%	-2.42	-2.47
May-02	6	7	85.71%	34.99%	118	186	63.44%	-1.2	-1.73
Jun-02	1	1	100.00%	0.00%	100	167	59.88%	-0.82	-1.5



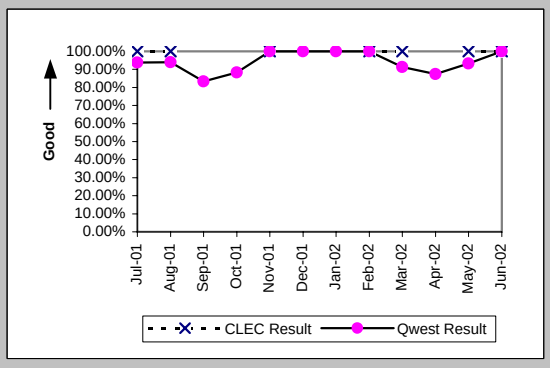
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	14	15	93.33%	-0.36	-1.22
Aug-01	1	1	100.00%	0.00%	38	43	88.37%	-0.36	-1.22
Sep-01					18	23	78.26%		
Oct-01					12	14	85.71%		
Nov-01	1	1	100.00%	0.00%	10	12	83.33%	-0.43	-1.26
Dec-01					13	17	76.47%		
Jan-02					9	9	100.00%		
Feb-02					5	5	100.00%		
Mar-02	1	1	100.00%	0.00%	17	18	94.44%	-0.24	-1.14
Apr-02					12	13	92.31%		
May-02	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

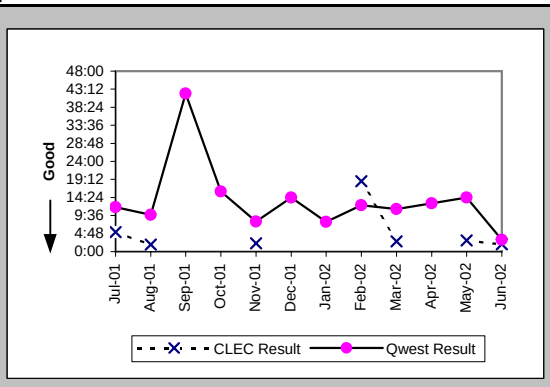
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Aug-01	1	1	100.00%	0.00%	47	50	94.00%	-0.25	-1.15
Sep-01					20	24	83.33%		
Oct-01					15	17	88.24%		
Nov-01	2	2	100.00%	0.00%	15	15	100.00%	N/A	N/A
Dec-01					19	19	100.00%		
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Mar-02	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Apr-02					14	16	87.50%		
May-02	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Jun-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

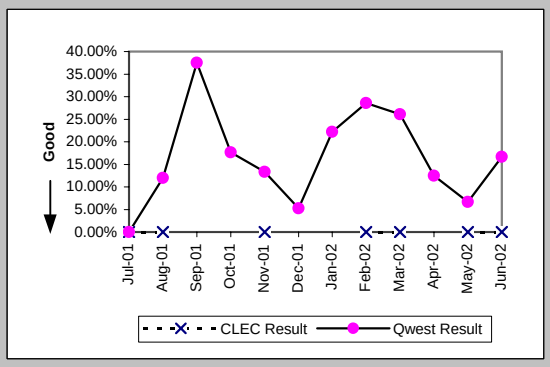
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10:29	2	5:14	2:39	188:51	16	11:48	-0.53	-1.32
Aug-01	1:54	1	1:54		491:08	50	9:49	-0.58	-1.35
Sep-01					1009:01	24	42:03		
Oct-01					272:24	17	16:01		
Nov-01	4:28	2	2:14	1:01	119:30	15	7:58	-0.86	-1.52
Dec-01					274:03	19	14:25		
Jan-02					71:18	9	7:55		
Feb-02	18:41	1	18:41		86:18	7	12:20	0.34	-0.8
Mar-02	2:43	1	2:43		260:57	23	11:21	-0.45	-1.27
Apr-02					205:18	16	12:50		
May-02	2:57	1	2:57		216:05	15	14:24	-0.45	-1.27
Jun-02	3:58	2	1:59	1:05	18:51	6	3:08	-1.47	-1.9



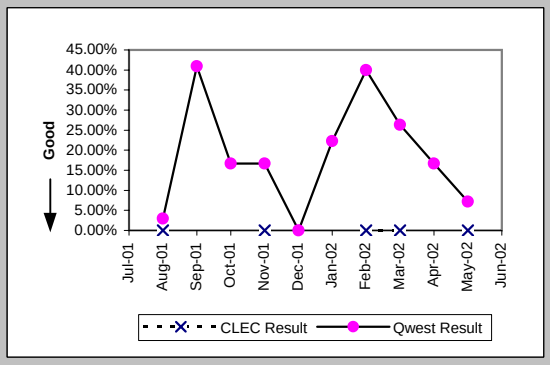
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	0	16	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%	6	50	12.00%	-0.37	-1.22
Sep-01					9	24	37.50%		
Oct-01					3	17	17.65%		
Nov-01	0	2	0.00%	0.00%	2	15	13.33%	-0.52	-1.32
Dec-01					1	19	5.26%		
Jan-02					2	9	22.22%		
Feb-02	0	1	0.00%	0.00%	2	7	28.57%	-0.59	-1.36
Mar-02	0	1	0.00%	0.00%	6	23	26.09%	-0.58	-1.35
Apr-02					2	16	12.50%		
May-02	0	1	0.00%	0.00%	1	15	6.67%	-0.26	-1.16
Jun-02	0	2	0.00%	0.00%	1	6	16.67%	-0.55	-1.33



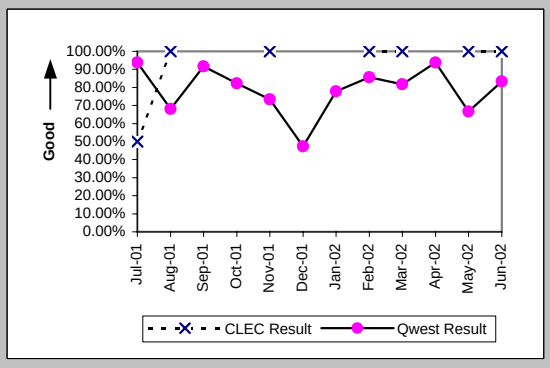
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	34	2.94%	-0.17	-1.1
Sep-01					9	22	40.91%		
Oct-01					2	12	16.67%		
Nov-01	0	1	0.00%	0.00%	2	12	16.67%	-0.43	-1.26
Dec-01					0	15	0.00%		
Jan-02					2	9	22.22%		
Feb-02	0	1	0.00%	0.00%	2	5	40.00%	-0.75	-1.45
Mar-02	0	1	0.00%	0.00%	5	19	26.32%	-0.58	-1.35
Apr-02					2	12	16.67%		
May-02	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

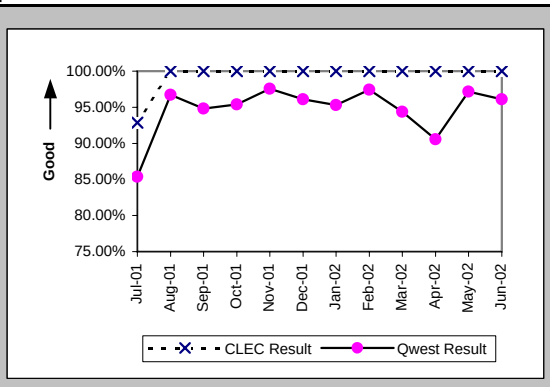
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	15	16	93.75%	1.27	-0.23
Aug-01	1	1	100.00%	0.00%	34	50	68.00%	-0.68	-1.41
Sep-01					22	24	91.67%		
Oct-01					14	17	82.35%		
Nov-01	2	2	100.00%	0.00%	11	15	73.33%	-0.8	-1.49
Dec-01					9	19	47.37%		
Jan-02					7	9	77.78%		
Feb-02	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Mar-02	1	1	100.00%	0.00%	18	22	81.82%	-0.46	-1.28
Apr-02					15	16	93.75%		
May-02	1	1	100.00%	0.00%	10	15	66.67%	-0.68	-1.42
Jun-02	2	2	100.00%	0.00%	5	6	83.33%	-0.55	-1.33



Checklist #14 - Resale - Centrex Repair

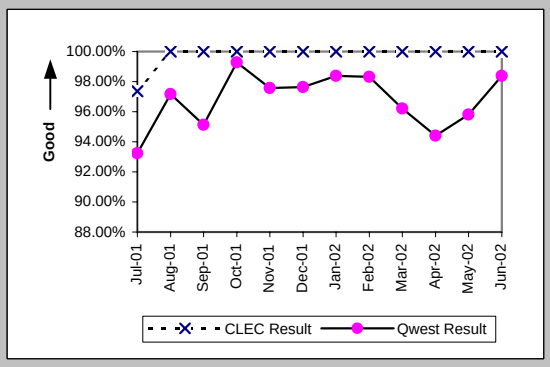
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	14	92.86%	25.75%	76	89	85.39%	-0.74	-1.45
Aug-01	20	20	100.00%	0.00%	178	184	96.74%	-0.78	-1.47
Sep-01	18	18	100.00%	0.00%	73	77	94.81%	-0.89	-1.54
Oct-01	10	10	100.00%	0.00%	83	87	95.40%	-0.66	-1.4
Nov-01	17	17	100.00%	0.00%	80	82	97.56%	-0.59	-1.36
Dec-01	7	7	100.00%	0.00%	49	51	96.08%	-0.5	-1.3
Jan-02	5	5	100.00%	0.00%	81	85	95.29%	-0.48	-1.29
Feb-02	3	3	100.00%	0.00%	76	78	97.44%	-0.28	-1.17
Mar-02	1	1	100.00%	0.00%	84	89	94.38%	-0.24	-1.15
Apr-02	5	5	100.00%	0.00%	67	74	90.54%	-0.7	-1.43
May-02	1	1	100.00%	0.00%	68	70	97.14%	-0.17	-1.1
Jun-02	2	2	100.00%	0.00%	74	77	96.10%	-0.28	-1.17



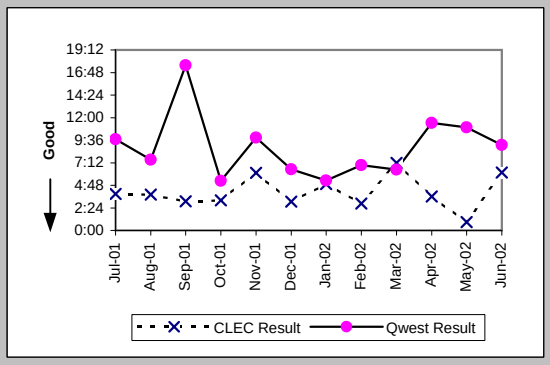
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	38	97.37%	16.01%	124	133	93.23%	-0.9	-1.54
Aug-01	40	40	100.00%	0.00%	240	247	97.17%	-1	-1.61
Sep-01	34	34	100.00%	0.00%	117	123	95.12%	-1.17	-1.71
Oct-01	24	24	100.00%	0.00%	137	138	99.28%	-0.39	-1.23
Nov-01	43	43	100.00%	0.00%	121	124	97.58%	-0.89	-1.54
Dec-01	20	20	100.00%	0.00%	83	85	97.65%	-0.62	-1.38
Jan-02	15	15	100.00%	0.00%	122	124	98.39%	-0.47	-1.28
Feb-02	11	11	100.00%	0.00%	117	119	98.32%	-0.41	-1.25
Mar-02	7	7	100.00%	0.00%	127	132	96.21%	-0.51	-1.31
Apr-02	9	9	100.00%	0.00%	135	143	94.41%	-0.71	-1.43
May-02	6	6	100.00%	0.00%	137	143	95.80%	-0.5	-1.31
Jun-02	4	4	100.00%	0.00%	122	124	98.39%	-0.25	-1.15



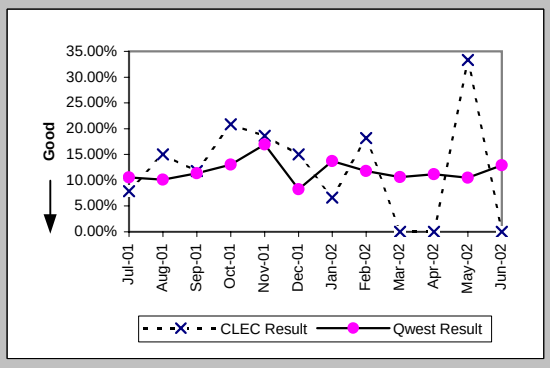
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	147:10	38	3:52	10:49	1289:01	133	9:42	-1.44	-1.87
Aug-01	152:20	40	3:48	5:30	1857:55	247	7:31	-0.68	-1.42
Sep-01	105:21	34	3:06	4:11	2161:22	123	17:34	-0.76	-1.46
Oct-01	77:02	24	3:13	5:11	728:40	138	5:17	-0.76	-1.46
Nov-01	263:35	43	6:08	8:39	1224:56	124	9:53	-0.44	-1.27
Dec-01	60:52	20	3:03	5:15	553:58	85	6:31	-1.2	-1.73
Jan-02	74:10	15	4:57	6:37	657:20	124	5:18	-0.13	-1.08
Feb-02	31:22	11	2:51	4:55	825:19	119	6:56	-0.39	-1.24
Mar-02	50:14	7	7:11	9:44	855:40	132	6:29	0.42	-0.74
Apr-02	32:29	9	3:37	6:12	1636:19	143	11:27	-0.56	-1.34
May-02	5:20	6	0:53	1:31	1567:54	143	10:58	-0.72	-1.44
Jun-02	24:36	4	6:09	9:06	1127:43	124	9:06	-0.19	-1.12



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

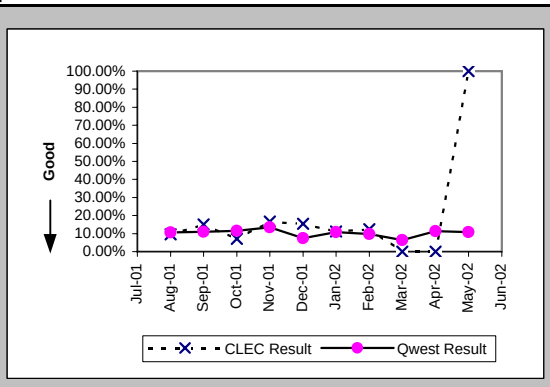
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	38	7.89%	26.97%	14	133	10.53%	-0.47	-1.28
Aug-01	6	40	15.00%	35.71%	25	247	10.12%	0.91	-0.45
Sep-01	4	34	11.76%	32.22%	14	123	11.38%	0.08	-0.95
Oct-01	5	24	20.83%	40.61%	18	138	13.04%	0.98	-0.4
Nov-01	8	43	18.60%	38.91%	21	124	16.94%	0.25	-0.85
Dec-01	3	20	15.00%	35.71%	7	85	8.24%	0.89	-0.46
Jan-02	1	15	6.67%	24.94%	17	124	13.71%	-0.75	-1.46
Feb-02	2	11	18.18%	38.57%	14	119	11.76%	0.61	-0.63
Mar-02	0	7	0.00%	0.00%	14	132	10.61%	-0.89	-1.54
Apr-02	0	9	0.00%	0.00%	16	143	11.19%	-1.03	-1.63
May-02	2	6	33.33%	47.14%	15	143	10.49%	1.45	-0.12
Jun-02	0	4	0.00%	0.00%	16	124	12.90%	-0.76	-1.46



Checklist #14 - Resale - Centrex Repair

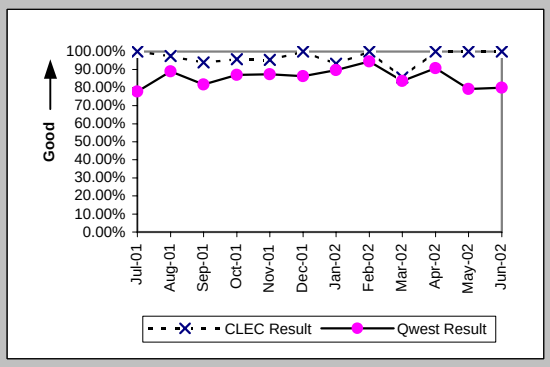
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	21	9.52%	29.35%	21	199	10.55%	-0.15	-1.09
Sep-01	3	20	15.00%	35.71%	11	100	11.00%	0.49	-0.7
Oct-01	1	14	7.14%	25.75%	13	112	11.61%	-0.49	-1.3
Nov-01	5	30	16.67%	37.27%	13	97	13.40%	0.45	-0.73
Dec-01	2	13	15.38%	36.08%	5	67	7.46%	0.85	-0.48
Jan-02	1	9	11.11%	31.43%	11	101	10.89%	0.05	-0.97
Feb-02	1	8	12.50%	33.07%	8	82	9.76%	0.25	-0.85
Mar-02	0	4	0.00%	0.00%	6	93	6.45%	-0.51	-1.31
Apr-02	0	6	0.00%	0.00%	13	114	11.40%	-0.86	-1.52
May-02	1	1	100.00%	0.00%	11	102	10.78%	1.6	-0.03
Jun-02									



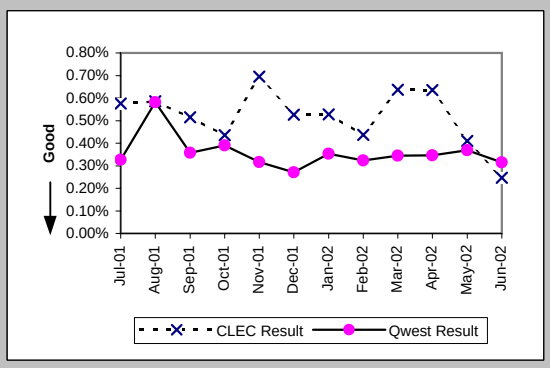
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	36	100.00%	0.00%	84	108	77.78%	-2.78	-2.69
Aug-01	38	39	97.44%	15.81%	169	190	88.95%	-1.54	-1.94
Sep-01	31	33	93.94%	23.86%	72	88	81.82%	-1.54	-1.94
Oct-01	23	24	95.83%	19.98%	87	100	87.00%	-1.16	-1.7
Nov-01	41	43	95.35%	21.06%	70	80	87.50%	-1.26	-1.76
Dec-01	20	20	100.00%	0.00%	57	66	86.36%	-1.56	-1.95
Jan-02	14	15	93.33%	24.94%	70	78	89.74%	-0.42	-1.26
Feb-02	11	11	100.00%	0.00%	86	91	94.51%	-0.76	-1.46
Mar-02	6	7	85.71%	34.99%	87	104	83.65%	-0.14	-1.09
Apr-02	9	9	100.00%	0.00%	108	119	90.76%	-0.92	-1.56
May-02	6	6	100.00%	0.00%	95	120	79.17%	-1.23	-1.75
Jun-02	4	4	100.00%	0.00%	76	95	80.00%	-0.98	-1.6



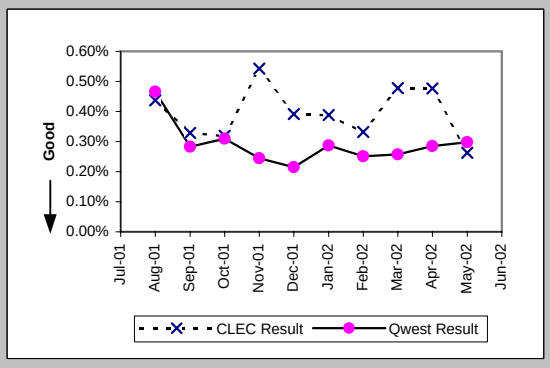
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	107	18597	0.58%	7.56%	315	96456	0.33%	5.44	2.31
Aug-01	107	18279	0.59%	7.63%	557	95770	0.58%	0.06	-0.96
Sep-01	91	17661	0.52%	7.16%	341	95421	0.36%	3.23	0.96
Oct-01	75	17214	0.44%	6.59%	372	95250	0.39%	0.87	-0.47
Nov-01	105	15122	0.69%	8.30%	305	96507	0.32%	7.71	3.69
Dec-01	39	7410	0.53%	7.24%	260	95997	0.27%	4.08	1.48
Jan-02	38	7204	0.53%	7.24%	339	95954	0.35%	2.4	0.46
Feb-02	25	5730	0.44%	6.59%	312	96371	0.32%	1.46	-0.11
Mar-02	36	5656	0.64%	7.95%	332	96416	0.34%	3.65	1.22
Apr-02	20	3145	0.64%	7.95%	340	98065	0.35%	2.72	0.65
May-02	14	3419	0.41%	6.39%	362	98348	0.37%	0.39	-0.76
Jun-02	7	2843	0.25%	4.96%	313	99622	0.31%	-0.64	-1.39



Trouble Rate (Percent) (MR-8*) (Parity)

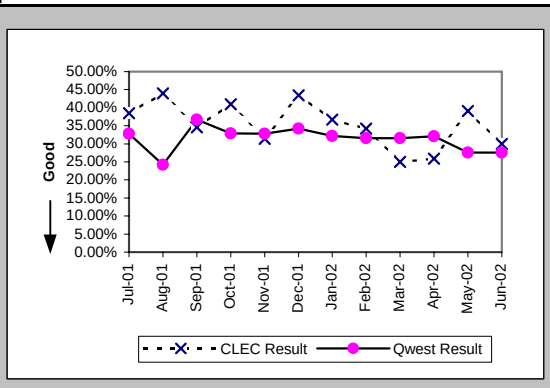
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	80	18279	0.44%	6.60%	446	95770	0.47%	-0.51	-1.31
Sep-01	58	17661	0.33%	5.72%	270	95421	0.28%	1.04	-0.36
Oct-01	55	17214	0.32%	5.64%	295	95250	0.31%	0.21	-0.87
Nov-01	82	15122	0.54%	7.34%	236	96507	0.24%	6.89	3.19
Dec-01	29	7410	0.39%	6.24%	206	95997	0.21%	3.17	0.93
Jan-02	28	7204	0.39%	6.22%	276	95954	0.29%	1.54	-0.06
Feb-02	19	5730	0.33%	5.75%	242	96371	0.25%	1.18	-0.28
Mar-02	27	5656	0.48%	6.89%	248	96416	0.26%	3.18	0.93
Apr-02	15	3145	0.48%	6.89%	280	98065	0.29%	1.98	0.2
May-02	9	3419	0.26%	5.12%	293	98348	0.30%	-0.37	-1.22
Jun-02									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

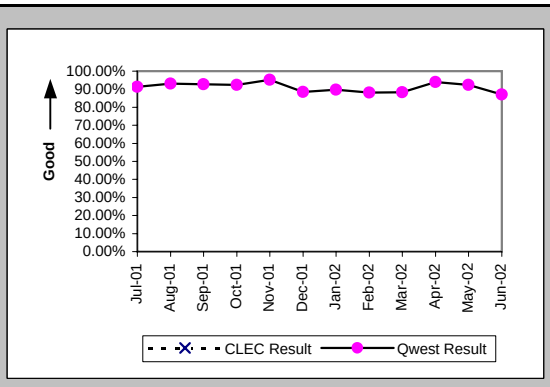
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	67	174	38.51%	48.66%	154	469	32.84%	1.34	-0.19
Aug-01	84	191	43.98%	49.64%	178	735	24.22%	5.23	2.18
Sep-01	48	139	34.53%	47.55%	198	539	36.73%	-0.48	-1.29
Oct-01	52	127	40.94%	49.17%	182	554	32.85%	1.72	0.04
Nov-01	48	153	31.37%	46.40%	149	454	32.82%	-0.33	-1.2
Dec-01	30	69	43.48%	49.57%	135	395	34.18%	1.47	-0.11
Jan-02	22	60	36.67%	48.19%	161	500	32.20%	0.7	-0.58
Feb-02	13	38	34.21%	47.44%	144	456	31.58%	0.34	-0.8
Mar-02	12	48	25.00%	43.30%	153	485	31.55%	-0.93	-1.57
Apr-02	7	27	25.93%	43.82%	161	501	32.14%	-0.67	-1.41
May-02	9	23	39.13%	48.80%	138	500	27.60%	1.18	-0.29
Jun-02	3	10	30.00%	45.83%	119	432	27.55%	0.19	-0.88



Checklist #14 - Resale - Centrex 21 Installation

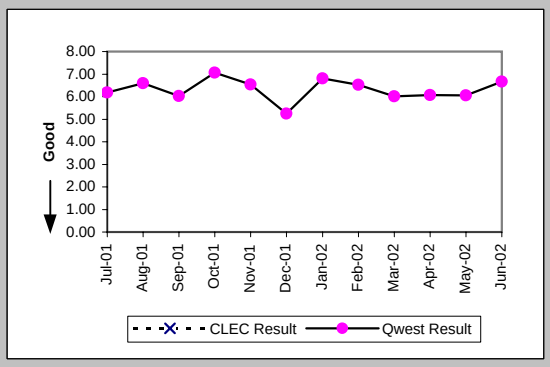
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					156	171	91.23%		
Aug-01					190	204	93.14%		
Sep-01					141	152	92.76%		
Oct-01					170	184	92.39%		
Nov-01					176	185	95.14%		
Dec-01					122	138	88.41%		
Jan-02					140	156	89.74%		
Feb-02					126	143	88.11%		
Mar-02					150	170	88.24%		
Apr-02					156	166	93.98%		
May-02					168	182	92.31%		
Jun-02					134	154	87.01%		



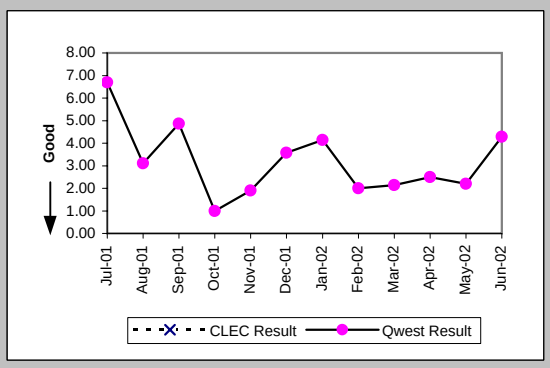
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1088	176	6.18		
Aug-01					1379	209	6.60		
Sep-01					922	153	6.03		
Oct-01					1327	188	7.06		
Nov-01					1230	188	6.54		
Dec-01					730	139	5.25		
Jan-02					1090	160	6.81		
Feb-02					933	143	6.52		
Mar-02					1045	174	6.01		
Apr-02					1020	168	6.07		
May-02					1121	185	6.06		
Jun-02					1034	155	6.67		



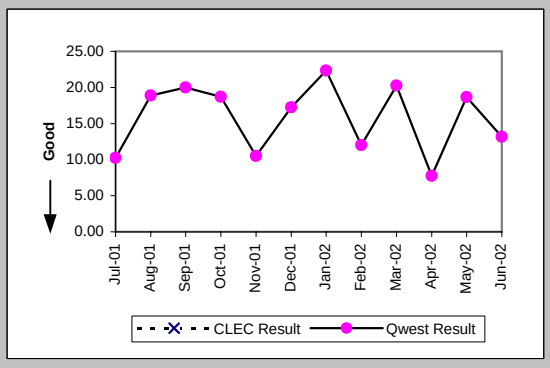
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					87	13	6.69		
Aug-01					28	9	3.11		
Sep-01					34	7	4.86		
Oct-01					5	5	1.00		
Nov-01					19	10	1.90		
Dec-01					43	12	3.58		
Jan-02					58	14	4.14		
Feb-02					16	8	2.00		
Mar-02					30	14	2.14		
Apr-02					15	6	2.50		
May-02					22	10	2.20		
Jun-02					60	14	4.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

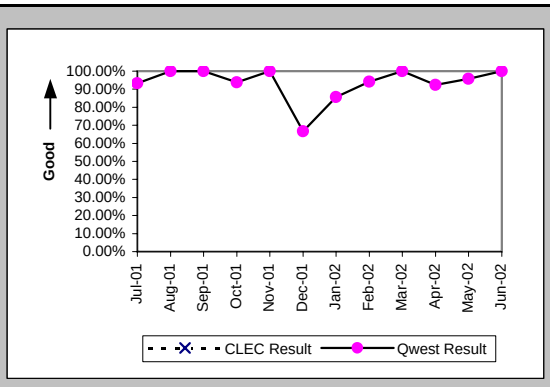
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	4	10.25		
Aug-01					151	8	18.88		
Sep-01					100	5	20.00		
Oct-01					187	10	18.70		
Nov-01					21	2	10.50		
Dec-01					69	4	17.25		
Jan-02					67	3	22.33		
Feb-02					108	9	12.00		
Mar-02					162	8	20.25		
Apr-02					31	4	7.75		
May-02					56	3	18.67		
Jun-02					79	6	13.17		



Checklist #14 - Resale - Centrex 21 Installation

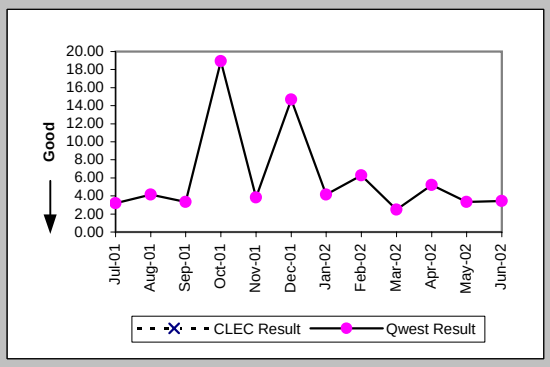
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	15	93.33%		
Aug-01					12	12	100.00%		
Sep-01					12	12	100.00%		
Oct-01					15	16	93.75%		
Nov-01					11	11	100.00%		
Dec-01					2	3	66.67%		
Jan-02					6	7	85.71%		
Feb-02					16	17	94.12%		
Mar-02					8	8	100.00%		
Apr-02					12	13	92.31%		
May-02					23	24	95.83%		
Jun-02					9	9	100.00%		



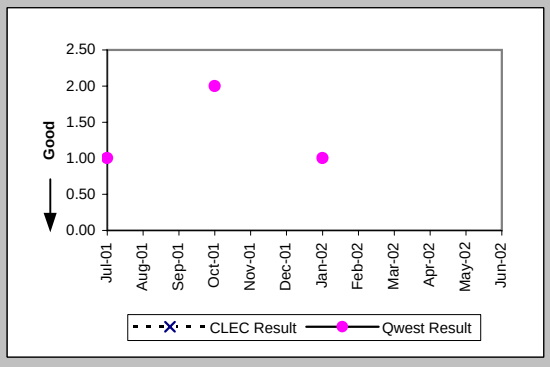
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	15	3.20		
Aug-01					54	13	4.15		
Sep-01					40	12	3.33		
Oct-01					322	17	18.94		
Nov-01					42	11	3.82		
Dec-01					44	3	14.67		
Jan-02					29	7	4.14		
Feb-02					107	17	6.29		
Mar-02					20	8	2.50		
Apr-02					68	13	5.23		
May-02					80	24	3.33		
Jun-02					31	9	3.44		



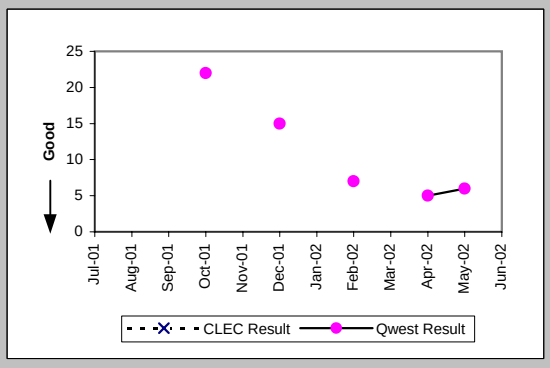
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01									
Sep-01									
Oct-01					2	1	2.00		
Nov-01									
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

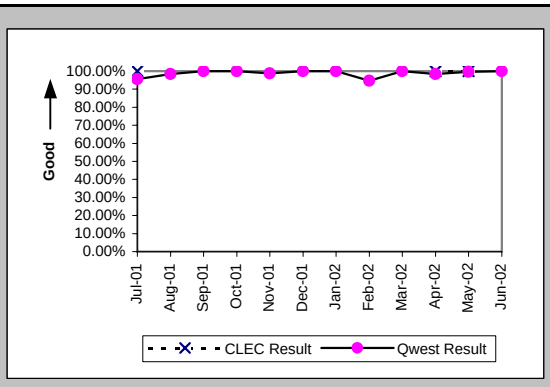
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					22	1	22.00		
Nov-01									
Dec-01					15	1	15.00		
Jan-02									
Feb-02					7	1	7.00		
Mar-02									
Apr-02					5	1	5.00		
May-02					6	1	6.00		
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

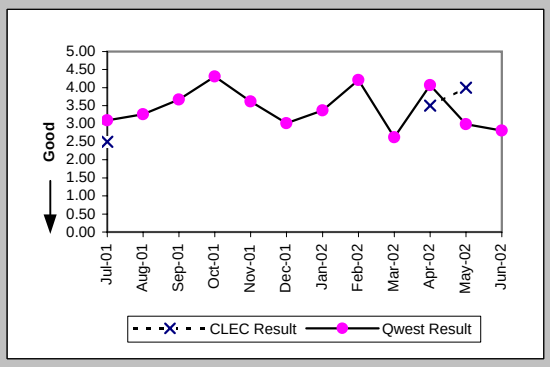
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	453	474	95.57%	-0.3	-1.18
Aug-01					126	128	98.44%		
Sep-01					169	169	100.00%		
Oct-01					162	162	100.00%		
Nov-01					151	153	98.69%		
Dec-01					102	102	100.00%		
Jan-02					122	122	100.00%		
Feb-02					124	131	94.66%		
Mar-02					61	61	100.00%		
Apr-02	2	2	100.00%	0.00%	64	65	98.46%	-0.17	-1.11
May-02	3	3	100.00%	0.00%	288	289	99.65%	-0.1	-1.06
Jun-02					55	55	100.00%		



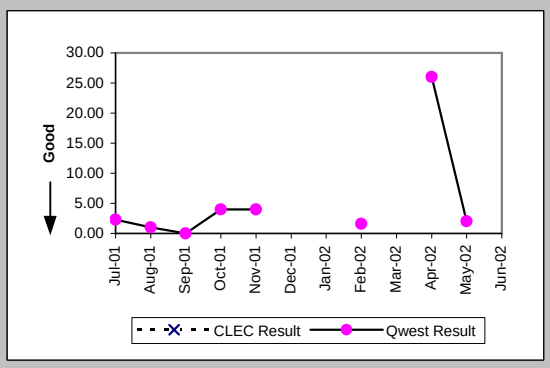
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	2	2.50	2.12	1284	415	3.09	-0.45	-1.27
Aug-01					293	90	3.26		
Sep-01					323	88	3.67		
Oct-01					319	74	4.31		
Nov-01					366	101	3.62		
Dec-01					205	68	3.01		
Jan-02					199	59	3.37		
Feb-02					450	107	4.21		
Mar-02					126	48	2.62		
Apr-02	7	2	3.50	0.71	183	45	4.07	-0.14	-1.08
May-02	8	2	4.00	0.00	781	261	2.99	1.37	-0.17
Jun-02					121	43	2.81		



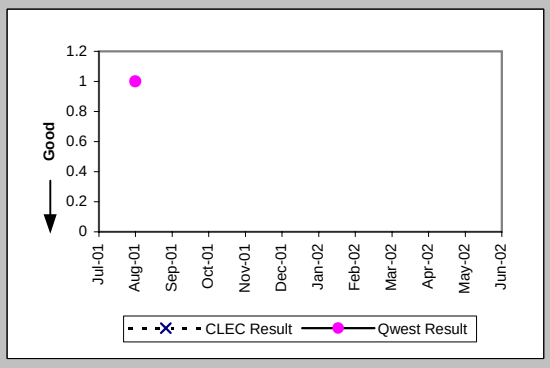
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	21	2.29		
Aug-01					1	1	1.00		
Sep-01					0	1	0.00		
Oct-01					4	1	4.00		
Nov-01					8	2	4.00		
Dec-01									
Jan-02									
Feb-02					11	7	1.57		
Mar-02									
Apr-02					26	1	26.00		
May-02					4	2	2.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

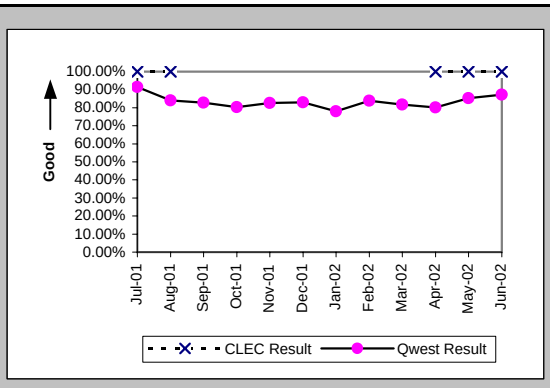
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	1.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Centrex 21 Installation

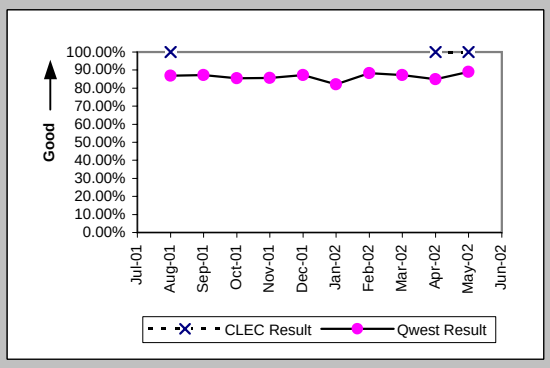
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	773	845	91.48%	-0.43	-1.26
Aug-01	1	1	100.00%	0.00%	428	509	84.09%	-0.43	-1.26
Sep-01					284	343	82.80%		
Oct-01					283	352	80.40%		
Nov-01					298	361	82.55%		
Dec-01					248	299	82.94%		
Jan-02					209	268	77.99%		
Feb-02					244	291	83.85%		
Mar-02					219	268	81.72%		
Apr-02	1	1	100.00%	0.00%	197	246	80.08%	-0.5	-1.3
May-02	3	3	100.00%	0.00%	319	374	85.29%	-0.72	-1.44
Jun-02	2	2	100.00%	0.00%	314	360	87.22%	-0.54	-1.33



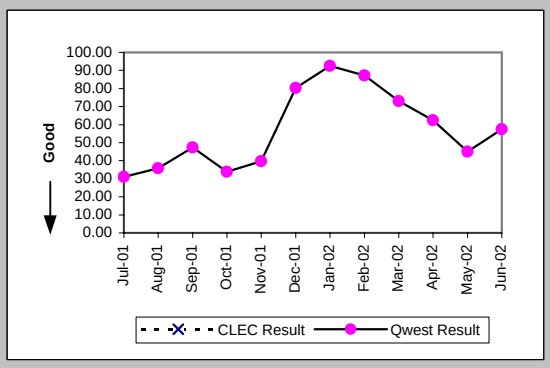
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	442	509	86.84%	-0.39	-1.24
Sep-01					299	343	87.17%		
Oct-01					301	352	85.51%		
Nov-01					309	361	85.60%		
Dec-01					261	299	87.29%		
Jan-02					220	268	82.09%		
Feb-02					257	291	88.32%		
Mar-02					234	268	87.31%		
Apr-02	1	1	100.00%	0.00%	209	246	84.96%	-0.42	-1.26
May-02	3	3	100.00%	0.00%	333	374	89.04%	-0.61	-1.37
Jun-02									



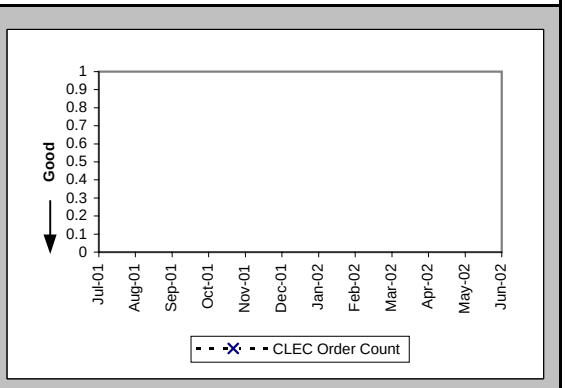
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					901	29	31.07		
Aug-01					858	24	35.75		
Sep-01					709	15	47.27		
Oct-01					611	18	33.94		
Nov-01					914	23	39.74		
Dec-01					884	11	80.36		
Jan-02					1018	11	92.55		
Feb-02					1133	13	87.15		
Mar-02					1315	18	73.06		
Apr-02					1499	24	62.46		
May-02					1486	33	45.03		
Jun-02					1898	33	57.52		



Checklist #14 - Resale - Centrex 21 Installation

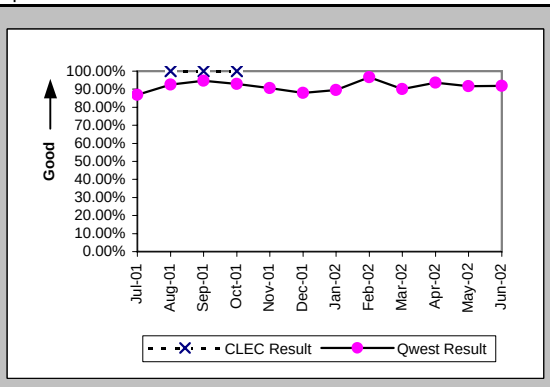
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Centrex 21 Repair

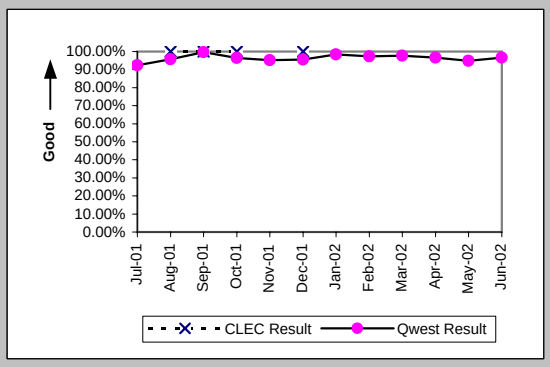
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					184	212	86.79%		
Aug-01	1	1	100.00%	0.00%	210	227	92.51%	-0.28	-1.17
Sep-01	1	1	100.00%	0.00%	162	171	94.74%	-0.24	-1.14
Oct-01	2	2	100.00%	0.00%	170	183	92.90%	-0.39	-1.24
Nov-01					184	203	90.64%		
Dec-01					160	182	87.91%		
Jan-02					146	163	89.57%		
Feb-02					141	146	96.58%		
Mar-02					137	152	90.13%		
Apr-02					131	140	93.57%		
May-02					133	145	91.72%		
Jun-02					125	136	91.91%		



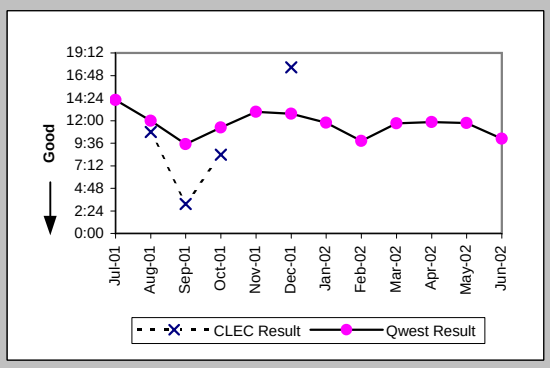
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					242	262	92.37%		
Aug-01	2	2	100.00%	0.00%	297	310	95.81%	-0.29	-1.18
Sep-01	2	2	100.00%	0.00%	227	228	99.56%	-0.09	-1.06
Oct-01	4	4	100.00%	0.00%	249	258	96.51%	-0.38	-1.23
Nov-01					260	273	95.24%		
Dec-01	1	1	100.00%	0.00%	220	230	95.65%	-0.21	-1.13
Jan-02					238	242	98.35%		
Feb-02					186	191	97.38%		
Mar-02					207	212	97.64%		
Apr-02					199	206	96.60%		
May-02					202	213	94.84%		
Jun-02					173	179	96.65%		



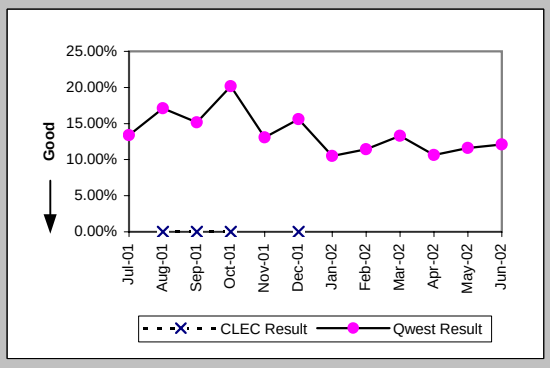
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3722:13	262	14:12		
Aug-01	21:33	2	10:47	13:00	3712:55	310	11:59	-0.11	-1.07
Sep-01	6:16	2	3:08	0:13	2166:54	228	9:30	-0.9	-1.55
Oct-01	33:27	4	8:22	6:00	2905:49	258	11:16	-0.35	-1.21
Nov-01					3534:45	273	12:57		
Dec-01	17:41	1	17:41		2924:28	230	12:43	0.43	-0.74
Jan-02					2847:07	242	11:46		
Feb-02					1879:59	191	9:51		
Mar-02					2479:15	212	11:42		
Apr-02					2441:28	206	11:51		
May-02					2497:30	213	11:44		
Jun-02					1804:21	179	10:05		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

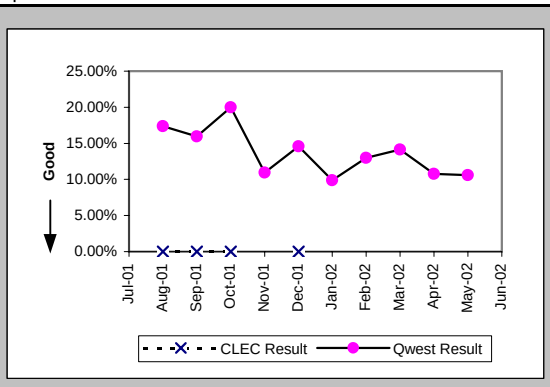
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	269	13.38%		
Aug-01	0	2	0.00%	0.00%	54	316	17.09%	-0.64	-1.39
Sep-01	0	2	0.00%	0.00%	35	231	15.15%	-0.6	-1.36
Oct-01	0	4	0.00%	0.00%	54	268	20.15%	-1	-1.61
Nov-01					36	275	13.09%		
Dec-01	0	1	0.00%	0.00%	36	231	15.58%	-0.43	-1.26
Jan-02					26	247	10.53%		
Feb-02					22	192	11.46%		
Mar-02					29	218	13.30%		
Apr-02					22	207	10.63%		
May-02					25	215	11.63%		
Jun-02					22	182	12.09%		



Checklist #14 - Resale - Centrex 21 Repair

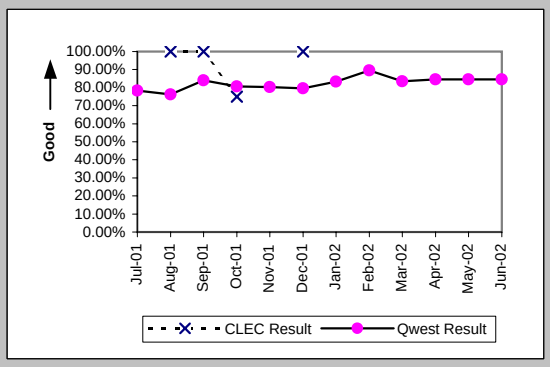
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	45	259	17.37%	-0.65	-1.39
Sep-01	0	1	0.00%	0.00%	30	188	15.96%	-0.43	-1.26
Oct-01	0	3	0.00%	0.00%	43	215	20.00%	-0.86	-1.52
Nov-01					24	219	10.96%		
Dec-01	0	1	0.00%	0.00%	28	192	14.58%	-0.41	-1.25
Jan-02					21	212	9.91%		
Feb-02					20	154	12.99%		
Mar-02					26	184	14.13%		
Apr-02					20	186	10.75%		
May-02					20	189	10.58%		
Jun-02									



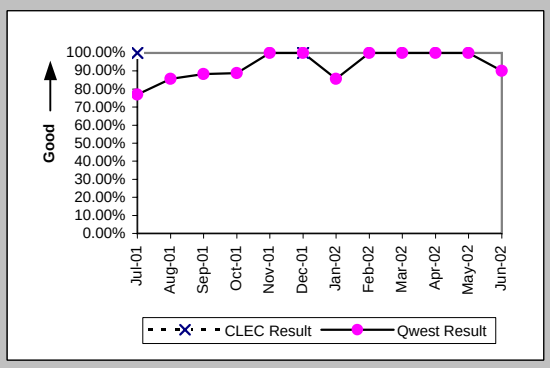
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					211	269	78.44%		
Aug-01	2	2	100.00%	0.00%	241	316	76.27%	-0.79	-1.48
Sep-01	2	2	100.00%	0.00%	194	231	83.98%	-0.61	-1.37
Oct-01	3	4	75.00%	43.30%	216	268	80.60%	0.29	-0.82
Nov-01					221	275	80.36%		
Dec-01	1	1	100.00%	0.00%	184	231	79.65%	-0.5	-1.31
Jan-02					206	247	83.40%		
Feb-02					172	192	89.58%		
Mar-02					182	218	83.49%		
Apr-02					175	207	84.54%		
May-02					182	215	84.65%		
Jun-02					154	182	84.62%		



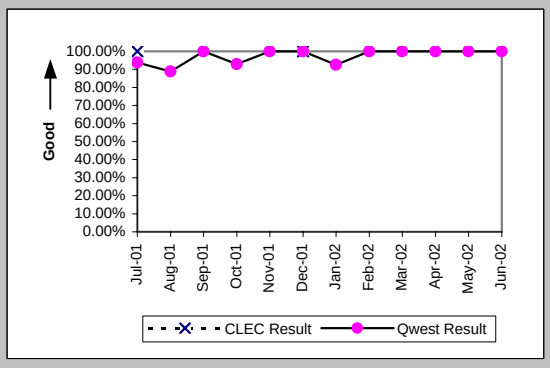
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	10	13	76.92%	-0.53	-1.32
Aug-01					12	14	85.71%		
Sep-01					15	17	88.24%		
Oct-01					8	9	88.89%		
Nov-01					19	19	100.00%		
Dec-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Jan-02					18	21	85.71%		
Feb-02					7	7	100.00%		
Mar-02					15	15	100.00%		
Apr-02					7	7	100.00%		
May-02					10	10	100.00%		
Jun-02					9	10	90.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

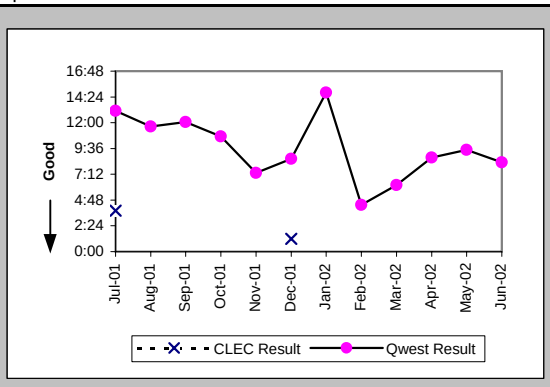
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Aug-01					16	18	88.89%		
Sep-01					27	27	100.00%		
Oct-01					13	14	92.86%		
Nov-01					26	26	100.00%		
Dec-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jan-02					25	27	92.59%		
Feb-02					10	10	100.00%		
Mar-02					20	20	100.00%		
Apr-02					10	10	100.00%		
May-02					17	17	100.00%		
Jun-02					19	19	100.00%		



Checklist #14 - Resale - Centrex 21 Repair

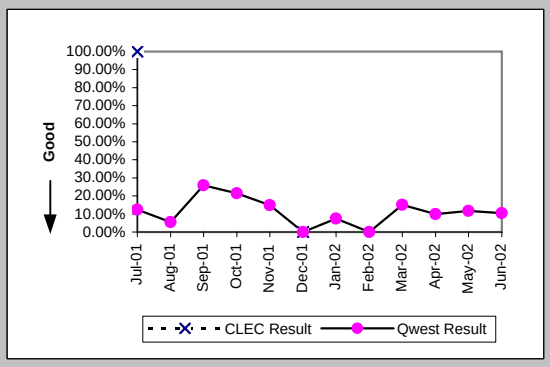
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:49	1	3:49		209:52	16	13:07	-0.52	-1.32
Aug-01					209:27	18	11:38		
Sep-01					325:15	27	12:03		
Oct-01					150:09	14	10:43		
Nov-01					190:22	26	7:19		
Dec-01	1:11	1	1:11		112:28	13	8:39	-0.86	-1.52
Jan-02					399:32	27	14:48		
Feb-02					43:26	10	4:21		
Mar-02					123:34	20	6:11		
Apr-02					87:26	10	8:45		
May-02					161:04	17	9:28		
Jun-02					158:02	19	8:19		



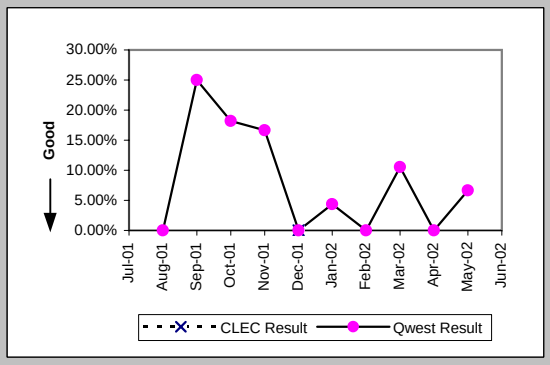
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	2	16	12.50%	1.42	-0.14
Aug-01					1	18	5.56%		
Sep-01					7	27	25.93%		
Oct-01					3	14	21.43%		
Nov-01					4	27	14.81%		
Dec-01	0	1	0.00%	0.00%	0	13	0.00%	N/A	N/A
Jan-02					2	27	7.41%		
Feb-02					0	10	0.00%		
Mar-02					3	20	15.00%		
Apr-02					1	10	10.00%		
May-02					2	17	11.76%		
Jun-02					2	19	10.53%		



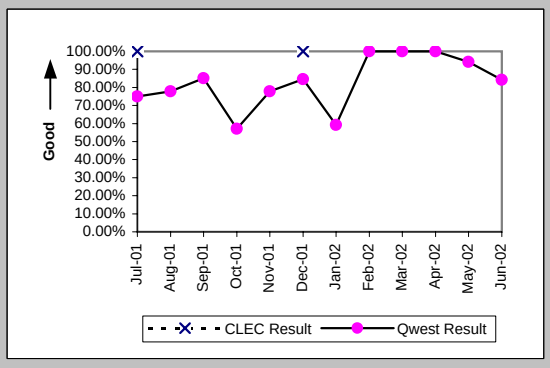
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	11	0.00%		
Sep-01					5	20	25.00%		
Oct-01					2	11	18.18%		
Nov-01					4	24	16.67%		
Dec-01	0	1	0.00%	0.00%	0	10	0.00%	N/A	N/A
Jan-02					1	23	4.35%		
Feb-02					0	9	0.00%		
Mar-02					2	19	10.53%		
Apr-02					0	8	0.00%		
May-02					1	15	6.67%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

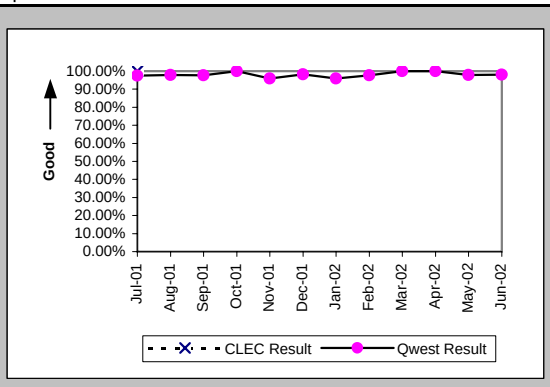
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	12	16	75.00%	-0.56	-1.34
Aug-01					14	18	77.78%		
Sep-01					23	27	85.19%		
Oct-01					8	14	57.14%		
Nov-01					21	27	77.78%		
Dec-01	1	1	100.00%	0.00%	11	13	84.62%	-0.41	-1.25
Jan-02					16	27	59.26%		
Feb-02					10	10	100.00%		
Mar-02					20	20	100.00%		
Apr-02					10	10	100.00%		
May-02					16	17	94.12%		
Jun-02					16	19	84.21%		



Checklist #14 - Resale - Centrex 21 Repair

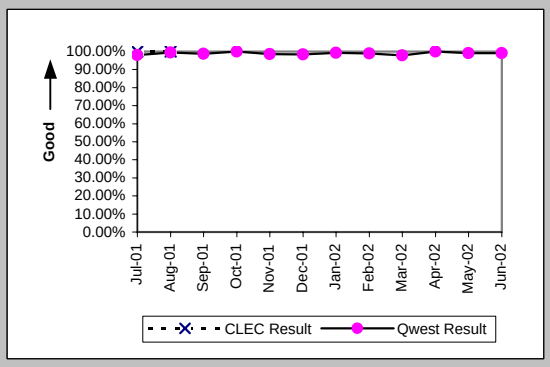
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	78	80	97.50%	-0.16	-1.1
Aug-01					96	98	97.96%		
Sep-01					83	85	97.65%		
Oct-01					67	67	100.00%		
Nov-01					71	74	95.95%		
Dec-01					57	58	98.28%		
Jan-02					47	49	95.92%		
Feb-02					42	43	97.67%		
Mar-02					65	65	100.00%		
Apr-02					50	50	100.00%		
May-02					47	48	97.92%		
Jun-02					49	50	98.00%		



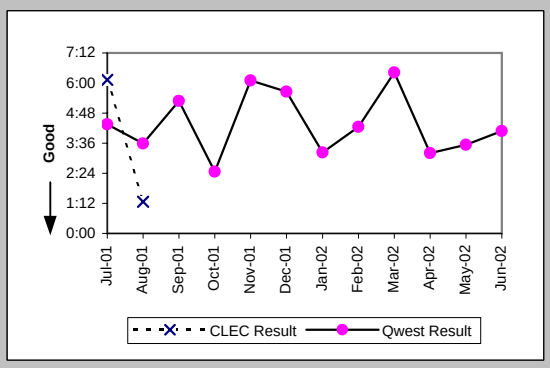
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	148	151	98.01%	-0.14	-1.09
Aug-01	1	1	100.00%	0.00%	179	180	99.44%	-0.07	-1.05
Sep-01					154	156	98.72%		
Oct-01					149	149	100.00%		
Nov-01					146	148	98.65%		
Dec-01					121	123	98.37%		
Jan-02					129	130	99.23%		
Feb-02					90	91	98.90%		
Mar-02					140	143	97.90%		
Apr-02					124	124	100.00%		
May-02					121	122	99.18%		
Jun-02					110	111	99.10%		



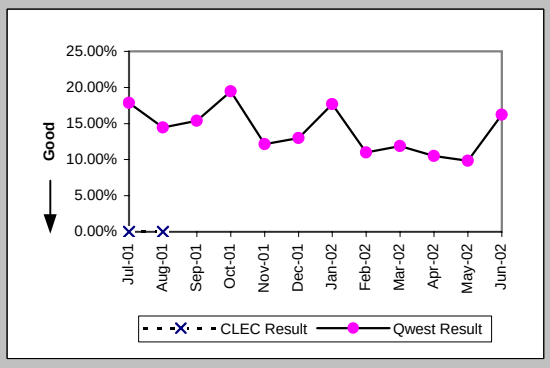
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6:08	1	6:08		655:39	151	4:21	1.34	-0.18
Aug-01	1:16	1	1:16		646:19	180	3:35	-0.32	-1.2
Sep-01					823:09	156	5:17		
Oct-01					366:57	149	2:28		
Nov-01					903:27	148	6:06		
Dec-01					695:34	123	5:39		
Jan-02					421:15	130	3:14		
Feb-02					386:00	91	4:15		
Mar-02					917:40	143	6:25		
Apr-02					396:18	124	3:12		
May-02					430:28	122	3:32		
Jun-02					453:40	111	4:05		



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

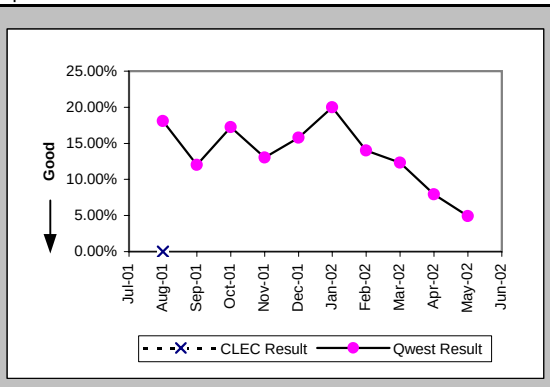
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	27	151	17.88%	-0.47	-1.28
Aug-01	0	1	0.00%	0.00%	26	180	14.44%	-0.41	-1.25
Sep-01					24	156	15.38%		
Oct-01					29	149	19.46%		
Nov-01					18	148	12.16%		
Dec-01					16	123	13.01%		
Jan-02					23	130	17.69%		
Feb-02					10	91	10.99%		
Mar-02					17	143	11.89%		
Apr-02					13	124	10.48%		
May-02					12	122	9.84%		
Jun-02					18	111	16.22%		



Checklist #14 - Resale - Centrex 21 Repair

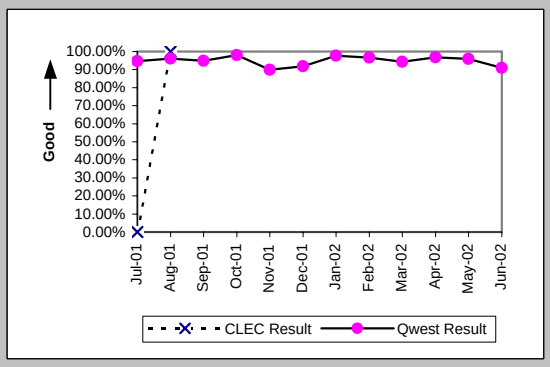
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	21	116	18.10%	-0.47	-1.28
Sep-01					12	100	12.00%		
Oct-01					15	87	17.24%		
Nov-01					12	92	13.04%		
Dec-01					9	57	15.79%		
Jan-02					15	75	20.00%		
Feb-02					7	50	14.00%		
Mar-02					8	65	12.31%		
Apr-02					5	63	7.94%		
May-02					3	61	4.92%		
Jun-02									



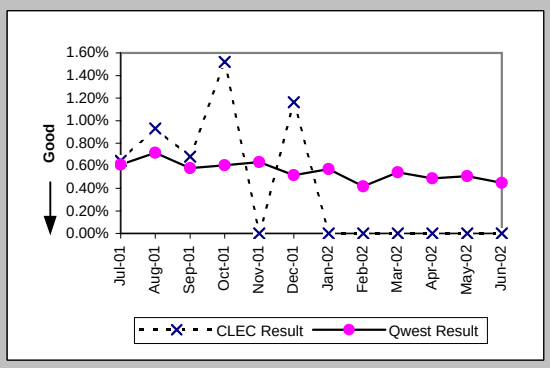
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	143	151	94.70%	1.92	0.17
Aug-01	1	1	100.00%	0.00%	173	180	96.11%	-0.2	-1.12
Sep-01					148	156	94.87%		
Oct-01					146	149	97.99%		
Nov-01					133	148	89.86%		
Dec-01					113	123	91.87%		
Jan-02					127	130	97.69%		
Feb-02					88	91	96.70%		
Mar-02					135	143	94.41%		
Apr-02					120	124	96.77%		
May-02					117	122	95.90%		
Jun-02					101	111	90.99%		



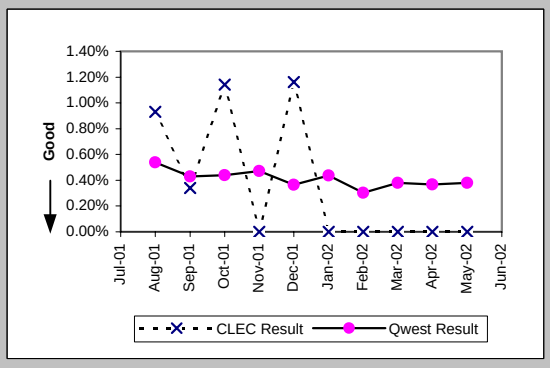
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	311	0.64%	7.99%	436	71539	0.61%	0.17	-0.9
Aug-01	3	322	0.93%	9.61%	514	71783	0.72%	0.51	-0.69
Sep-01	2	294	0.68%	8.22%	414	71617	0.58%	0.31	-0.81
Oct-01	4	263	1.52%	12.24%	431	71347	0.60%	1.66	0.01
Nov-01	0	265	0.00%	0.00%	450	71218	0.63%	-1.3	-1.79
Dec-01	2	172	1.16%	10.72%	367	71026	0.52%	1.08	-0.35
Jan-02	0	169	0.00%	0.00%	404	70795	0.57%	-0.98	-1.6
Feb-02	0	140	0.00%	0.00%	293	70389	0.42%	-0.76	-1.46
Mar-02	0	140	0.00%	0.00%	381	70406	0.54%	-0.87	-1.53
Apr-02	0	141	0.00%	0.00%	341	69955	0.49%	-0.83	-1.5
May-02	0	153	0.00%	0.00%	354	69861	0.51%	-0.88	-1.54
Jun-02	0	141	0.00%	0.00%	312	69778	0.45%	-0.79	-1.48



Trouble Rate (Percent) (MR-8*) (Parity)

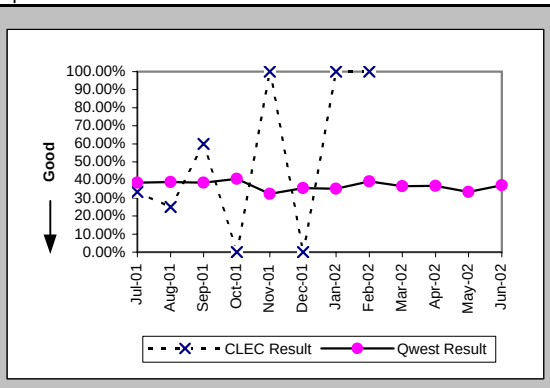
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	322	0.93%	9.61%	386	71783	0.54%	0.94	-0.43
Sep-01	1	294	0.34%	5.82%	308	71617	0.43%	-0.24	-1.14
Oct-01	3	263	1.14%	10.62%	313	71347	0.44%	1.49	-0.1
Nov-01	0	265	0.00%	0.00%	335	71218	0.47%	-1.12	-1.68
Dec-01	2	172	1.16%	10.72%	259	71026	0.36%	1.43	-0.13
Jan-02	0	169	0.00%	0.00%	310	70795	0.44%	-0.86	-1.52
Feb-02	0	140	0.00%	0.00%	213	70389	0.30%	-0.65	-1.4
Mar-02	0	140	0.00%	0.00%	268	70406	0.38%	-0.73	-1.44
Apr-02	0	141	0.00%	0.00%	257	69955	0.37%	-0.72	-1.44
May-02	0	153	0.00%	0.00%	265	69861	0.38%	-0.76	-1.46
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

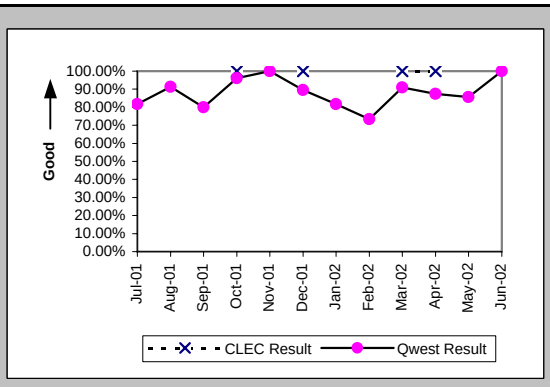
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	3	33.33%	47.14%	273	709	38.50%	-0.18	-1.11
Aug-01	1	4	25.00%	43.30%	327	841	38.88%	-0.57	-1.35
Sep-01	3	5	60.00%	48.99%	258	672	38.39%	0.91	-0.45
Oct-01	0	4	0.00%	0.00%	295	726	40.63%	-1.65	-2
Nov-01	1	1	100.00%	0.00%	214	664	32.23%	0.99	-0.4
Dec-01	0	2	0.00%	0.00%	201	568	35.39%	-1.04	-1.64
Jan-02	4	4	100.00%	0.00%	219	623	35.15%	2.46	0.5
Feb-02	1	1	100.00%	0.00%	189	482	39.21%	0.86	-0.48
Mar-02					220	601	36.61%		
Apr-02					197	538	36.62%		
May-02					177	531	33.33%		
Jun-02					184	496	37.10%		



Checklist #14 - Resale - PBX Installation

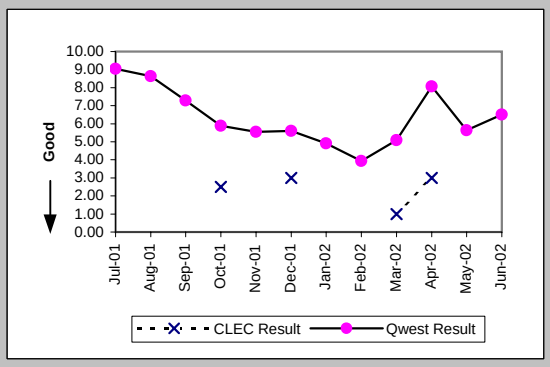
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					18	22	81.82%		
Aug-01					21	23	91.30%		
Sep-01					16	20	80.00%		
Oct-01	2	2	100.00%	0.00%	25	26	96.15%	-0.27	-1.17
Nov-01					21	21	100.00%		
Dec-01	1	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
Jan-02					18	22	81.82%		
Feb-02					11	15	73.33%		
Mar-02	1	1	100.00%	0.00%	10	11	90.91%	-0.3	-1.18
Apr-02	1	1	100.00%	0.00%	14	16	87.50%	-0.37	-1.22
May-02					12	14	85.71%		
Jun-02					8	8	100.00%		



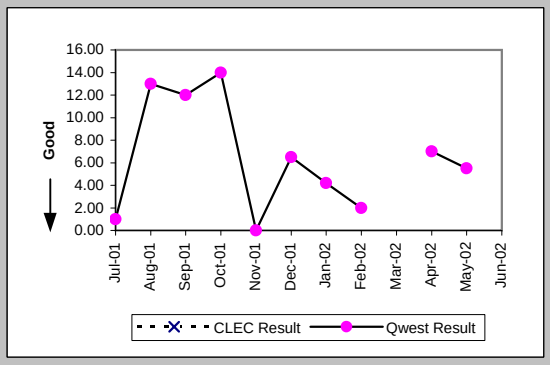
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					217	24	9.04		
Aug-01					216	25	8.64		
Sep-01					153	21	7.29		
Oct-01	5	2	2.50	0.71	165	28	5.89	-0.62	-1.38
Nov-01					122	22	5.55		
Dec-01	3	1	3.00		112	20	5.60	-0.33	-1.2
Jan-02					123	25	4.92		
Feb-02					63	16	3.94		
Mar-02	1	1	1.00		56	11	5.09	-0.81	-1.49
Apr-02	3	1	3.00		129	16	8.06	-0.4	-1.25
May-02					107	19	5.63		
Jun-02					91	14	6.50		



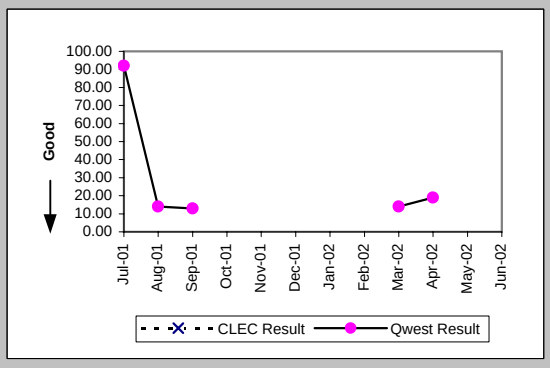
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	1.00		
Aug-01					13	1	13.00		
Sep-01					36	3	12.00		
Oct-01					28	2	14.00		
Nov-01					0	1	0.00		
Dec-01					13	2	6.50		
Jan-02					21	5	4.20		
Feb-02					8	4	2.00		
Mar-02									
Apr-02					7	1	7.00		
May-02					22	4	5.50		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

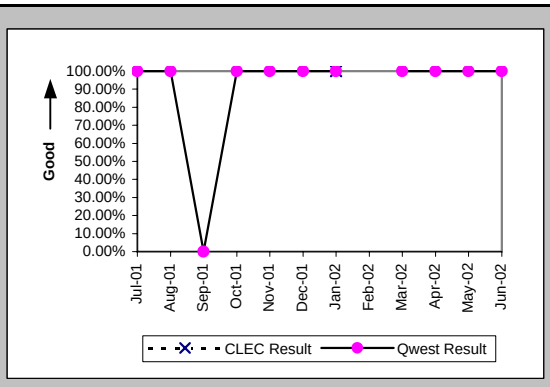
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					92	1	92.00		
Aug-01					14	1	14.00		
Sep-01					26	2	13.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					14	1	14.00		
Apr-02					19	1	19.00		
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

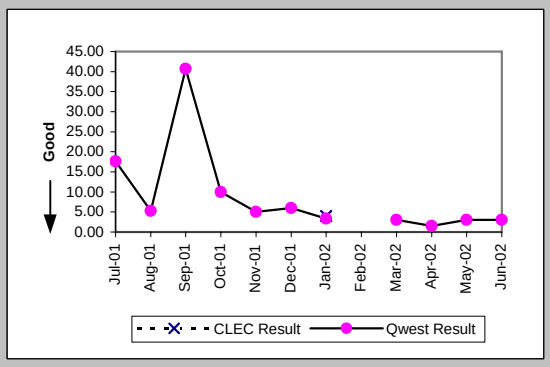
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01					4	4	100.00%		
Sep-01					0	1	0.00%		
Oct-01					4	4	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-02									
Mar-02					1	1	100.00%		
Apr-02					2	2	100.00%		
May-02					3	3	100.00%		
Jun-02					3	3	100.00%		



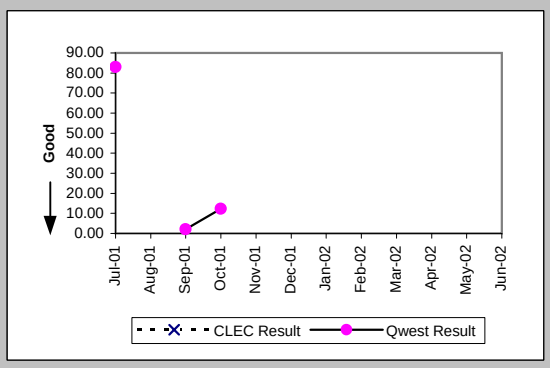
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					106	6	17.67		
Aug-01					21	4	5.25		
Sep-01					122	3	40.67		
Oct-01					70	7	10.00		
Nov-01					5	1	5.00		
Dec-01					6	1	6.00		
Jan-02	4	1	4.00		10	3	3.33	0.44	-0.73
Feb-02									
Mar-02					3	1	3.00		
Apr-02					3	2	1.50		
May-02					9	3	3.00		
Jun-02					12	4	3.00		



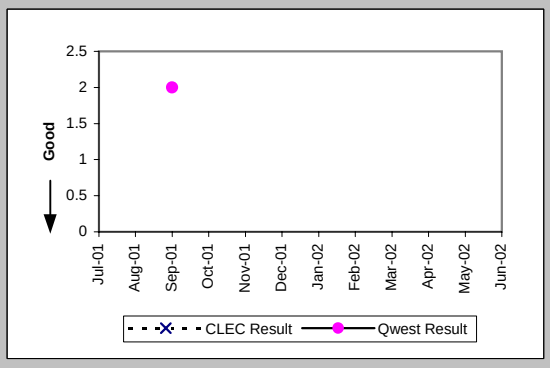
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					83	1	83.00		
Aug-01									
Sep-01					2	1	2.00		
Oct-01					37	3	12.33		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

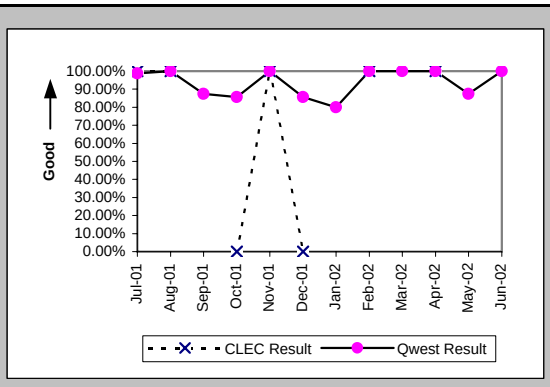
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					2	1	2.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

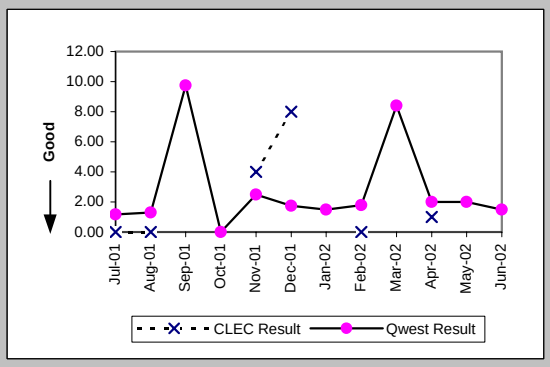
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	81	82	98.78%	-0.11	-1.07
Aug-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Sep-01					7	8	87.50%		
Oct-01	0	2	0.00%	0.00%	6	7	85.71%	1.89	0.15
Nov-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	0	8	0.00%	0.00%	6	7	85.71%	3.31	1.01
Jan-02					4	5	80.00%		
Feb-02	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Mar-02					6	6	100.00%		
Apr-02	1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A
May-02					7	8	87.50%		
Jun-02					3	3	100.00%		



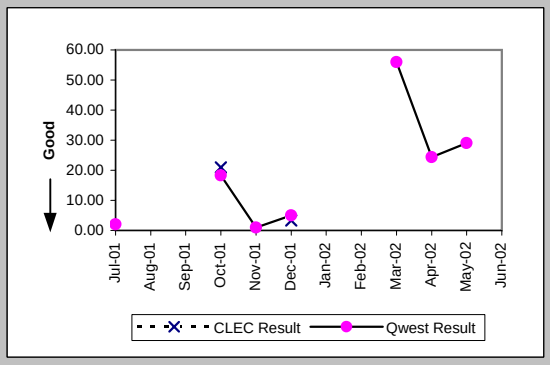
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00		87	74	1.18	-0.79	-1.48
Aug-01	0	1	0.00		9	7	1.29	-0.87	-1.53
Sep-01					78	8	9.75		
Oct-01					0	6	0.00		
Nov-01	4	1	4.00		10	4	2.50	0.26	-0.84
Dec-01	56	7	8.00	0.00	7	4	1.75	2.55	0.55
Jan-02					3	2	1.50		
Feb-02	0	1	0.00		16	9	1.78	-0.98	-1.6
Mar-02					42	5	8.40		
Apr-02	1	1	1.00		6	3	2.00	-0.87	-1.53
May-02					14	7	2.00		
Jun-02					3	2	1.50		



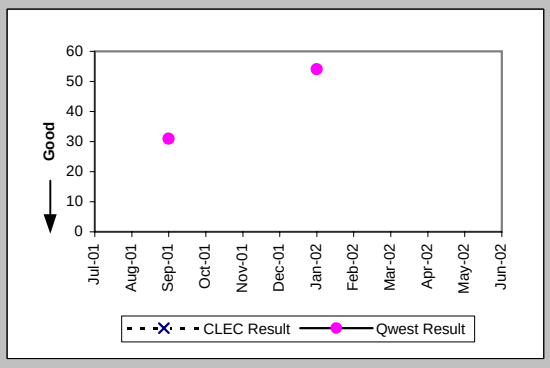
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01									
Sep-01									
Oct-01	42	2	21.00	24.04	55	3	18.33	0.2	-0.88
Nov-01					2	2	1.00		
Dec-01	26	8	3.25	0.71	5	1	5.00		
Jan-02									
Feb-02									
Mar-02					56	1	56.00		
Apr-02					73	3	24.33		
May-02					58	2	29.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

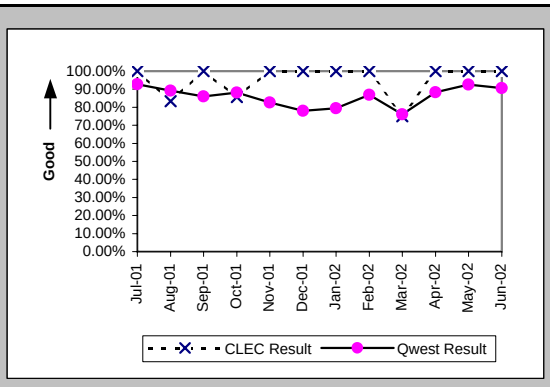
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					31	1	31.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					54	1	54.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

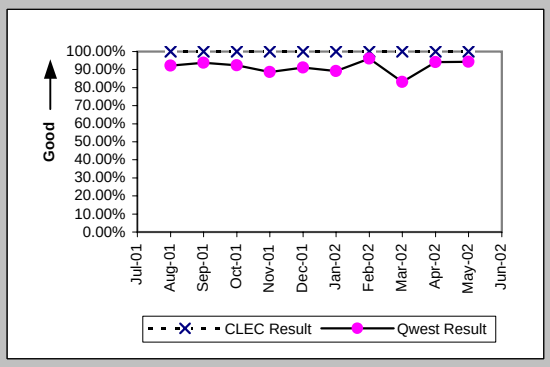
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	227	245	92.65%	-0.83	-1.5
Aug-01	5	6	83.33%	37.27%	149	167	89.22%	0.44	-0.73
Sep-01	6	6	100.00%	0.00%	111	129	86.05%	-0.96	-1.59
Oct-01	6	7	85.71%	34.99%	104	118	88.14%	0.21	-0.87
Nov-01	10	10	100.00%	0.00%	95	115	82.61%	-1.39	-1.85
Dec-01	11	11	100.00%	0.00%	71	91	78.02%	-1.66	-2.01
Jan-02	6	6	100.00%	0.00%	66	83	79.52%	-1.2	-1.73
Feb-02	3	3	100.00%	0.00%	66	76	86.84%	-0.66	-1.4
Mar-02	3	4	75.00%	43.30%	54	71	76.06%	0.05	-0.97
Apr-02	4	4	100.00%	0.00%	75	85	88.24%	-0.71	-1.43
May-02	2	2	100.00%	0.00%	99	107	92.52%	-0.4	-1.24
Jun-02	1	1	100.00%	0.00%	105	116	90.52%	-0.32	-1.2



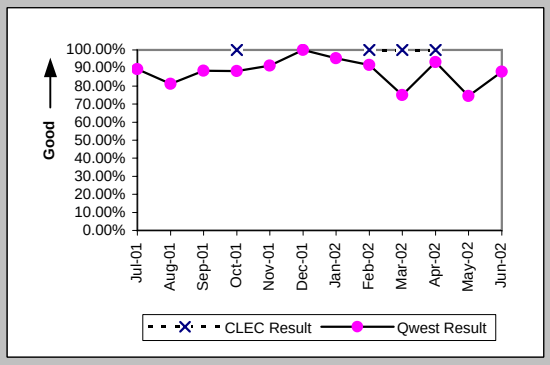
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	6	100.00%	0.00%	154	167	92.22%	-0.7	-1.43
Sep-01	6	6	100.00%	0.00%	121	129	93.80%	-0.62	-1.37
Oct-01	7	7	100.00%	0.00%	109	118	92.37%	-0.74	-1.45
Nov-01	10	10	100.00%	0.00%	102	115	88.70%	-1.08	-1.66
Dec-01	11	11	100.00%	0.00%	83	91	91.21%	-0.97	-1.59
Jan-02	6	6	100.00%	0.00%	74	83	89.16%	-0.82	-1.5
Feb-02	3	3	100.00%	0.00%	73	76	96.05%	-0.34	-1.21
Mar-02	4	4	100.00%	0.00%	59	71	83.10%	-0.88	-1.53
Apr-02	4	4	100.00%	0.00%	80	85	94.12%	-0.49	-1.3
May-02	2	2	100.00%	0.00%	101	107	94.39%	-0.34	-1.21
Jun-02									



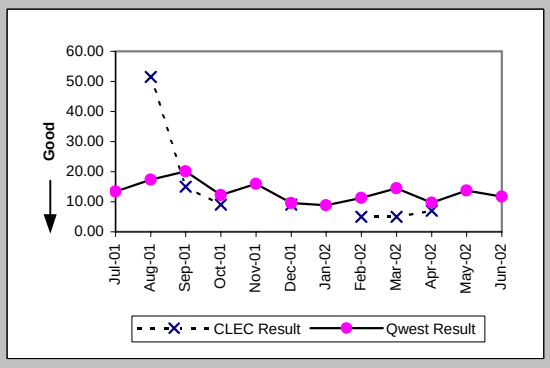
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	28	89.29%		
Aug-01					26	32	81.25%		
Sep-01					23	26	88.46%		
Oct-01	1	1	100.00%	0.00%	15	17	88.24%	-0.35	-1.22
Nov-01					21	23	91.30%		
Dec-01					16	16	100.00%		
Jan-02					21	22	95.45%		
Feb-02	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Mar-02	3	3	100.00%	0.00%	24	32	75.00%	-0.96	-1.58
Apr-02	1	1	100.00%	0.00%	28	30	93.33%	-0.26	-1.16
May-02					32	43	74.42%		
Jun-02					22	25	88.00%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

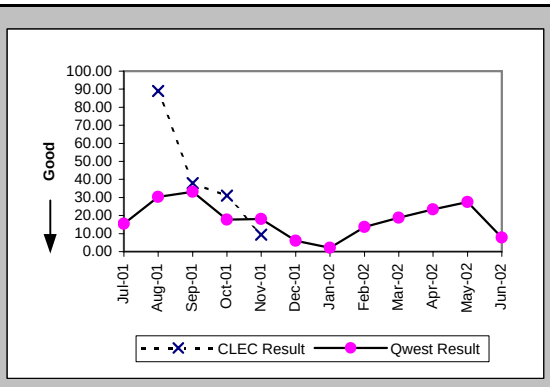
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					643	48	13.40		
Aug-01	103	2	51.50	60.10	847	49	17.29	1.53	-0.07
Sep-01	15	1	15.00		943	47	20.06	-0.19	-1.12
Oct-01	18	2	9.00	5.66	329	27	12.19	-0.36	-1.22
Nov-01					494	31	15.94		
Dec-01	9	1	9.00		229	24	9.54	-0.08	-1.05
Jan-02					310	35	8.86		
Feb-02	5	1	5.00		226	20	11.30	-0.72	-1.44
Mar-02	15	3	5.00	0.00	621	43	14.44	-1.12	-1.68
Apr-02	7	1	7.00		415	43	9.65	-0.43	-1.26
May-02					754	55	13.71		
Jun-02					715	61	11.72		



Checklist #14 - Resale - PBX Installation

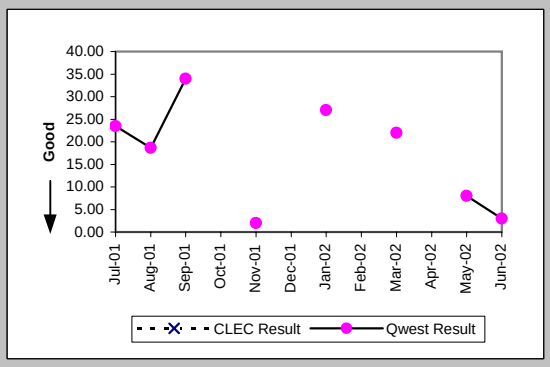
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					169	11	15.36		
Aug-01	89	1	89.00		242	8	30.25	0.91	-0.45
Sep-01	38	1	38.00		430	13	33.08	0.14	-0.91
Oct-01	31	1	31.00		177	10	17.70	0.34	-0.79
Nov-01	28	3	9.33	16.17	254	14	18.14	-0.49	-1.3
Dec-01					30	5	6.00		
Jan-02					11	5	2.20		
Feb-02					41	3	13.67		
Mar-02					150	8	18.75		
Apr-02					117	5	23.40		
May-02					193	7	27.57		
Jun-02					94	12	7.83		



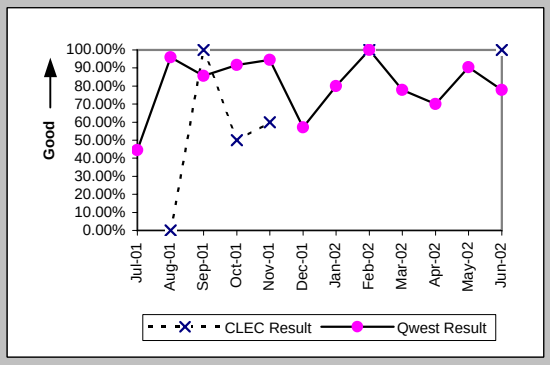
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	2	23.50		
Aug-01					112	6	18.67		
Sep-01					34	1	34.00		
Oct-01									
Nov-01					2	1	2.00		
Dec-01									
Jan-02					27	1	27.00		
Feb-02									
Mar-02					22	1	22.00		
Apr-02									
May-02					8	1	8.00		
Jun-02					3	1	3.00		



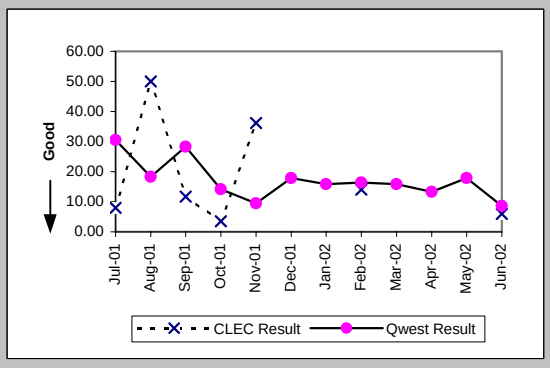
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	9	44.44%		
Aug-01	0	1	0.00%	0.00%	24	25	96.00%	1.85	0.13
Sep-01	1	1	100.00%	0.00%	18	21	85.71%	-0.4	-1.24
Oct-01	1	2	50.00%	50.00%	33	36	91.67%	1.29	-0.22
Nov-01	3	5	60.00%	48.99%	34	36	94.44%	1.89	0.15
Dec-01					4	7	57.14%		
Jan-02					12	15	80.00%		
Feb-02	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Mar-02					7	9	77.78%		
Apr-02					7	10	70.00%		
May-02					19	21	90.48%		
Jun-02	2	2	100.00%	0.00%	14	18	77.78%	-0.72	-1.44



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

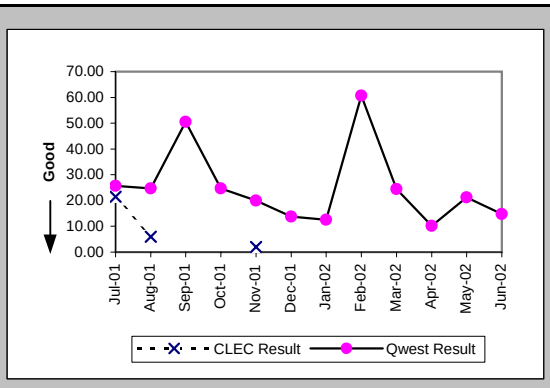
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00		824	27	30.52	-1.16	-1.7
Aug-01	50	1	50.00		658	36	18.28	1.1	-0.33
Sep-01	35	3	11.67	4.51	849	30	28.30	-0.65	-1.4
Oct-01	7	2	3.50	3.54	609	43	14.16	-0.57	-1.34
Nov-01	253	7	36.14	48.46	390	41	9.51	2.88	0.75
Dec-01					358	20	17.90		
Jan-02					348	22	15.82		
Feb-02	28	2	14.00	14.14	262	16	16.38	-0.11	-1.07
Mar-02					206	13	15.85		
Apr-02					280	21	13.33		
May-02					624	35	17.83		
Jun-02	12	2	6.00	1.41	156	18	8.67	-0.59	-1.36



Checklist #14 - Resale - PBX Installation

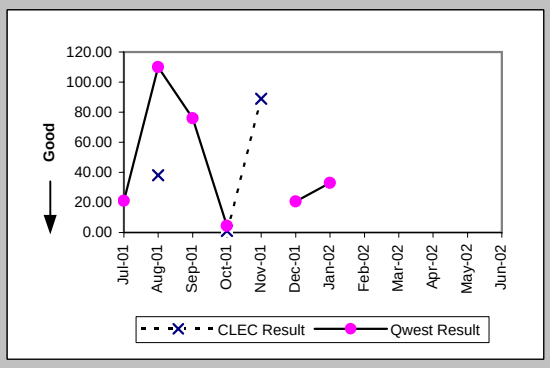
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	2	21.50	26.16	489	19	25.74	-0.53	-1.32
Aug-01	6	1	6.00		272	11	24.73	-0.7	-1.43
Sep-01					404	8	50.50		
Oct-01					173	7	24.71		
Nov-01	6	3	2.00	2.00	140	7	20.00	-1.1	-1.67
Dec-01					55	4	13.75		
Jan-02					25	2	12.50		
Feb-02					182	3	60.67		
Mar-02					98	4	24.50		
Apr-02					81	8	10.12		
May-02					233	11	21.18		
Jun-02					59	4	14.75		



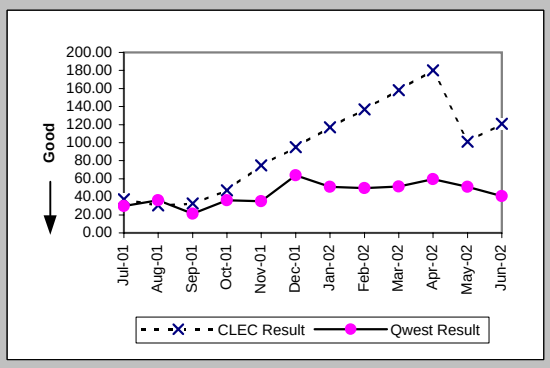
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	1	21.00		
Aug-01	38	1	38.00		110	1	110.00		
Sep-01					152	2	76.00		
Oct-01	1	1	1.00		9	2	4.50	-0.58	-1.35
Nov-01	89	1	89.00						
Dec-01					62	3	20.67		
Jan-02					99	3	33.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



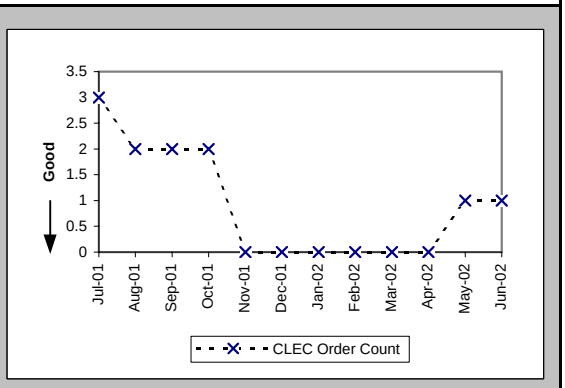
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	112	3	37.33	15.01	681	23	29.61	0.5	-0.7
Aug-01	152	5	30.40	35.52	762	21	36.29	-0.34	-1.21
Sep-01	164	5	32.80	32.21	213	10	21.30	0.7	-0.58
Oct-01	141	3	47.00	43.92	397	11	36.09	0.61	-0.63
Nov-01	75	1	75.00		599	17	35.24	1.06	-0.35
Dec-01	95	1	95.00		382	6	63.67	0.68	-0.59
Jan-02	117	1	117.00		459	9	51.00	1.01	-0.39
Feb-02	137	1	137.00		595	12	49.58	1.2	-0.27
Mar-02	158	1	158.00		618	12	51.50	1.19	-0.28
Apr-02	180	1	180.00		832	14	59.43	1.22	-0.26
May-02	202	2	101.00	142.84	614	12	51.17	0.63	-0.62
Jun-02	242	2	121.00	142.84	818	20	40.90	1.45	-0.12



Checklist #14 - Resale - PBX Installation

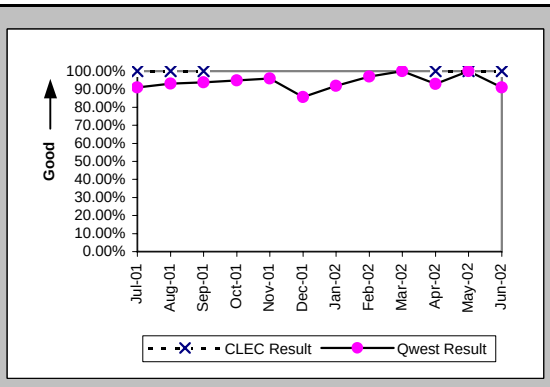
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	3
Aug-01	2
Sep-01	2
Oct-01	2
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	1
Jun-02	1



Checklist #14 - Resale - PBX Repair

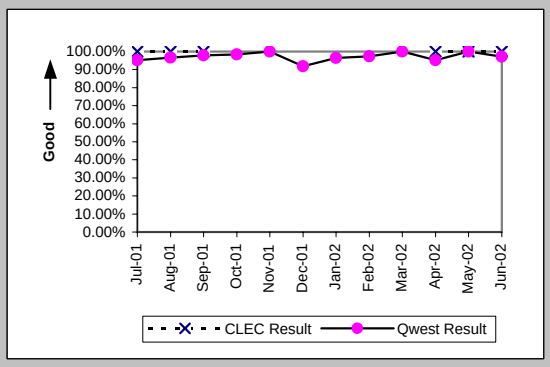
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	50	55	90.91%	-0.31	-1.19
Aug-01	4	4	100.00%	0.00%	81	87	93.10%	-0.53	-1.32
Sep-01	1	1	100.00%	0.00%	46	49	93.88%	-0.25	-1.15
Oct-01					55	58	94.83%		
Nov-01					47	49	95.92%		
Dec-01					30	35	85.71%		
Jan-02					45	49	91.84%		
Feb-02					33	34	97.06%		
Mar-02					25	25	100.00%		
Apr-02	1	1	100.00%	0.00%	39	42	92.86%	-0.27	-1.17
May-02	1	1	100.00%	0.00%	38	38	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	30	33	90.91%	-0.31	-1.19



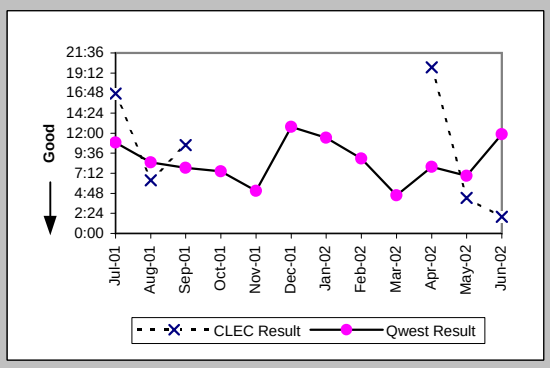
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	60	63	95.24%	-0.22	-1.13
Aug-01	4	4	100.00%	0.00%	88	91	96.70%	-0.36	-1.22
Sep-01	3	3	100.00%	0.00%	48	49	97.96%	-0.24	-1.15
Oct-01					61	62	98.39%		
Nov-01					51	51	100.00%		
Dec-01					34	37	91.89%		
Jan-02					55	57	96.49%		
Feb-02					37	38	97.37%		
Mar-02					31	31	100.00%		
Apr-02	1	1	100.00%	0.00%	40	42	95.24%	-0.22	-1.13
May-02	1	1	100.00%	0.00%	39	39	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	35	36	97.22%	-0.17	-1.1



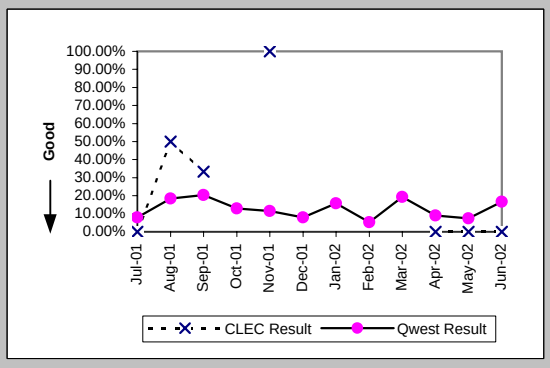
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16:44	1	16:44		685:51	63	10:53	0.63	-0.62
Aug-01	25:28	4	6:22	4:37	771:58	91	8:29	-0.25	-1.15
Sep-01	31:43	3	10:34	6:38	385:10	49	7:52	0.9	-0.45
Oct-01					460:41	62	7:26		
Nov-01					259:15	51	5:05		
Dec-01					471:55	37	12:45		
Jan-02					653:49	57	11:28		
Feb-02					339:54	38	8:57		
Mar-02					141:25	31	4:34		
Apr-02	19:53	1	19:53		335:00	42	7:59	1.25	-0.24
May-02	4:14	1	4:14		268:44	39	6:53	-0.35	-1.21
Jun-02	1:59	1	1:59		426:57	36	11:52	-0.47	-1.28



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

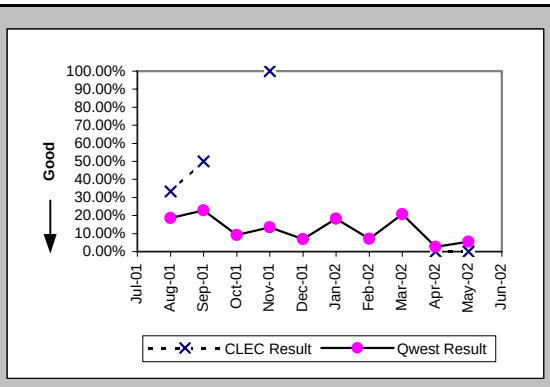
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	5	63	7.94%	-0.29	-1.18
Aug-01	2	4	50.00%	50.00%	17	92	18.48%	1.33	-0.19
Sep-01	1	3	33.33%	47.14%	10	49	20.41%	0.45	-0.72
Oct-01					8	62	12.90%		
Nov-01	1	1	100.00%	0.00%	6	52	11.54%	1.55	-0.06
Dec-01					3	38	7.89%		
Jan-02					9	57	15.79%		
Feb-02					2	38	5.26%		
Mar-02					6	31	19.35%		
Apr-02	0	1	0.00%	0.00%	4	44	9.09%	-0.31	-1.19
May-02	0	1	0.00%	0.00%	3	40	7.50%	-0.28	-1.17
Jun-02	0	1	0.00%	0.00%	6	36	16.67%	-0.44	-1.27



Checklist #14 - Resale - PBX Repair

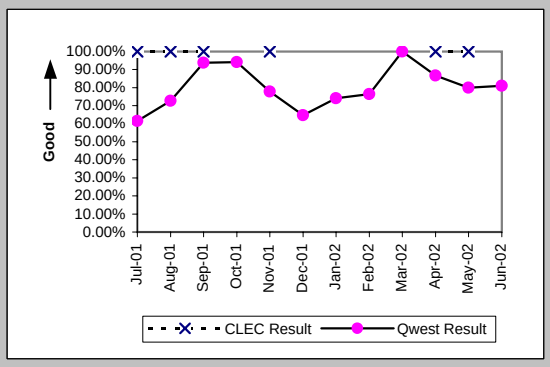
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	3	33.33%	47.14%	13	70	18.57%	0.55	-0.67
Sep-01	1	2	50.00%	50.00%	8	35	22.86%	0.68	-0.59
Oct-01					4	43	9.30%		
Nov-01	1	1	100.00%	0.00%	5	37	13.51%	1.46	-0.11
Dec-01					2	29	6.90%		
Jan-02					8	44	18.18%		
Feb-02					2	28	7.14%		
Mar-02					5	24	20.83%		
Apr-02	0	1	0.00%	0.00%	1	37	2.70%	-0.16	-1.1
May-02	0	1	0.00%	0.00%	2	36	5.56%	-0.24	-1.15
Jun-02									



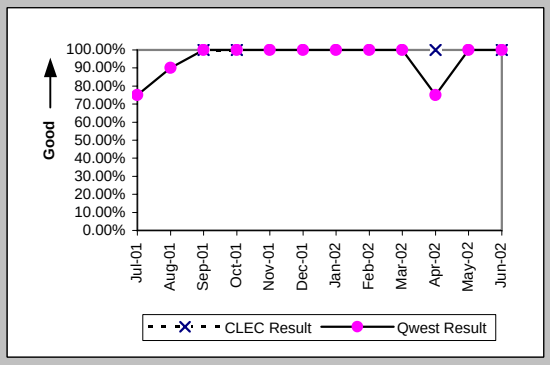
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	16	26	61.54%	-0.78	-1.47
Aug-01	1	1	100.00%	0.00%	16	22	72.73%	-0.6	-1.36
Sep-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Oct-01					16	17	94.12%		
Nov-01	1	1	100.00%	0.00%	14	18	77.78%	-0.52	-1.32
Dec-01					11	17	64.71%		
Jan-02					20	27	74.07%		
Feb-02					13	17	76.47%		
Mar-02					11	11	100.00%		
Apr-02	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
May-02	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29
Jun-02					17	21	80.95%		



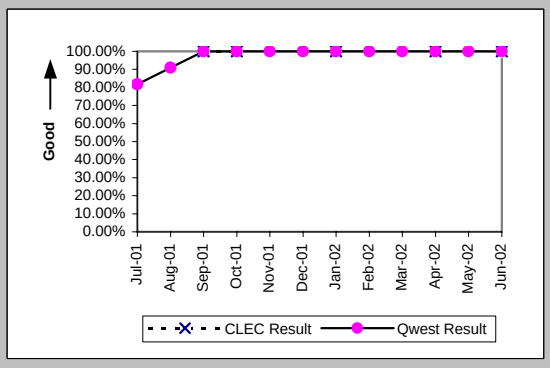
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	8	75.00%		
Aug-01					9	10	90.00%		
Sep-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01					16	16	100.00%		
Dec-01					7	7	100.00%		
Jan-02					9	9	100.00%		
Feb-02					8	8	100.00%		
Mar-02					8	8	100.00%		
Apr-02	3	3	100.00%	0.00%	3	4	75.00%	-0.76	-1.46
May-02					7	7	100.00%		
Jun-02	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

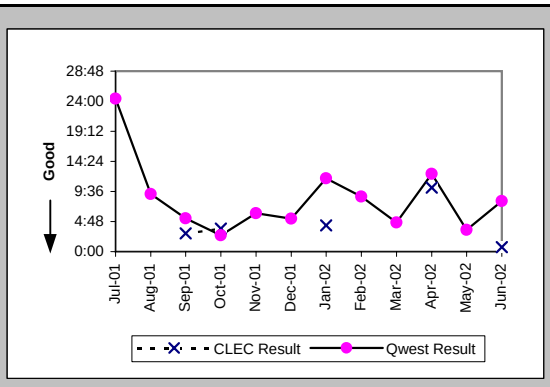
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	11	81.82%		
Aug-01					10	11	90.91%		
Sep-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01					19	19	100.00%		
Dec-01					7	7	100.00%		
Jan-02	1	1	100.00%	0.00%	15	15	100.00%	N/A	N/A
Feb-02					9	9	100.00%		
Mar-02					10	10	100.00%		
Apr-02	3	3	100.00%	0.00%	5	5	100.00%	N/A	N/A
May-02					8	8	100.00%		
Jun-02	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A



Checklist #14 - Resale - PBX Repair

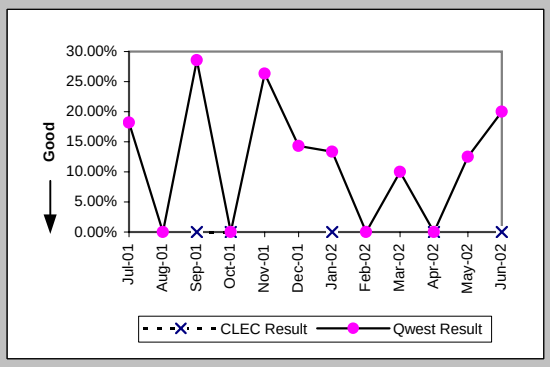
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					268:24	11	24:24		
Aug-01					100:49	11	9:10		
Sep-01	2:56	1	2:56		37:12	7	5:19	-0.3	-1.18
Oct-01	3:41	1	3:41		23:33	9	2:37	0.76	-0.54
Nov-01					116:52	19	6:09		
Dec-01					36:43	7	5:15		
Jan-02	4:12	1	4:12		175:32	15	11:42	-0.74	-1.45
Feb-02					78:56	9	8:46		
Mar-02					46:25	10	4:39		
Apr-02	30:35	3	10:12	9:17	62:05	5	12:25	-0.27	-1.16
May-02					27:46	8	3:28		
Jun-02	0:43	1	0:43		80:44	10	8:04	-0.92	-1.56



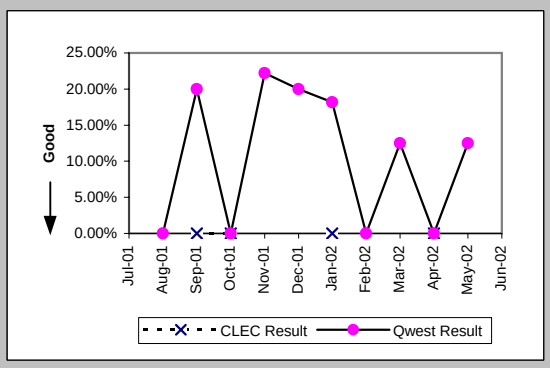
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	11	18.18%		
Aug-01					0	11	0.00%		
Sep-01	0	1	0.00%	0.00%	2	7	28.57%	-0.59	-1.36
Oct-01	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
Nov-01					5	19	26.32%		
Dec-01					1	7	14.29%		
Jan-02	0	1	0.00%	0.00%	2	15	13.33%	-0.38	-1.23
Feb-02					0	9	0.00%		
Mar-02					1	10	10.00%		
Apr-02	0	3	0.00%	0.00%	0	5	0.00%	N/A	N/A
May-02					1	8	12.50%		
Jun-02	0	1	0.00%	0.00%	2	10	20.00%	-0.48	-1.29



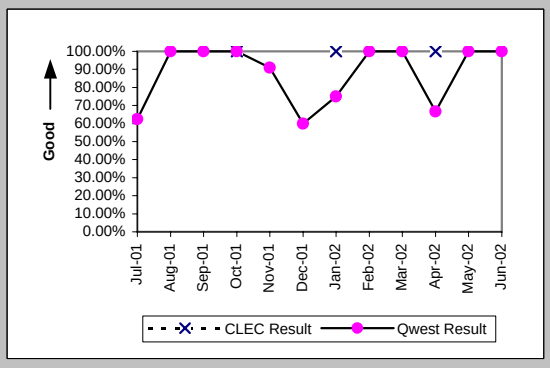
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	9	0.00%		
Sep-01	0	1	0.00%	0.00%	1	5	20.00%	-0.46	-1.28
Oct-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Nov-01					4	18	22.22%		
Dec-01					1	5	20.00%		
Jan-02	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Feb-02					0	6	0.00%		
Mar-02					1	8	12.50%		
Apr-02	0	3	0.00%	0.00%	0	5	0.00%	N/A	N/A
May-02					1	8	12.50%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

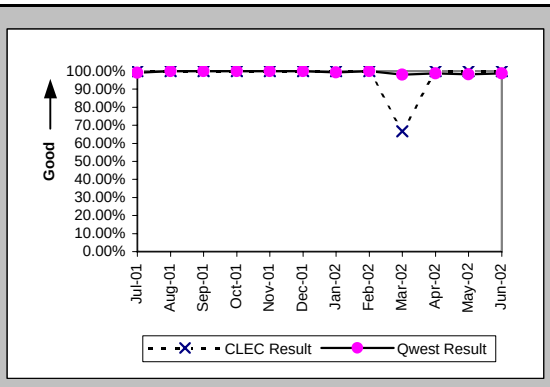
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	8	62.50%		
Aug-01					3	3	100.00%		
Sep-01					1	1	100.00%		
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					10	11	90.91%		
Dec-01					3	5	60.00%		
Jan-02	1	1	100.00%	0.00%	9	12	75.00%	-0.55	-1.34
Feb-02					7	7	100.00%		
Mar-02					7	7	100.00%		
Apr-02	2	2	100.00%	0.00%	2	3	66.67%	-0.77	-1.47
May-02					3	3	100.00%		
Jun-02					7	7	100.00%		



Checklist #14 - Resale - PBX Repair

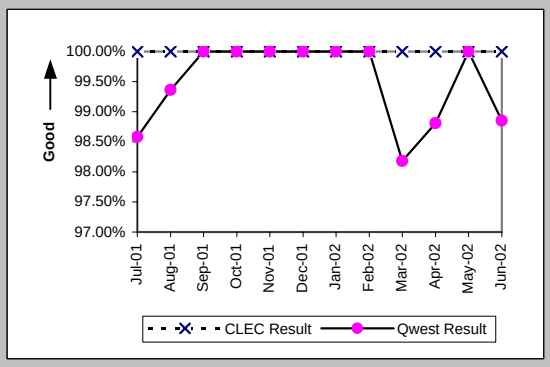
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	115	116	99.14%	-0.3	-1.18
Aug-01	5	5	100.00%	0.00%	146	146	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	94	94	100.00%	N/A	N/A
Oct-01	5	5	100.00%	0.00%	92	92	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	93	93	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	80	80	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	126	127	99.21%	-0.18	-1.11
Feb-02	2	2	100.00%	0.00%	68	68	100.00%	N/A	N/A
Mar-02	2	3	66.67%	47.14%	97	99	97.98%	1.76	0.07
Apr-02	4	4	100.00%	0.00%	76	77	98.70%	-0.22	-1.14
May-02	3	3	100.00%	0.00%	58	59	98.31%	-0.22	-1.13
Jun-02	1	1	100.00%	0.00%	78	79	98.73%	-0.11	-1.07



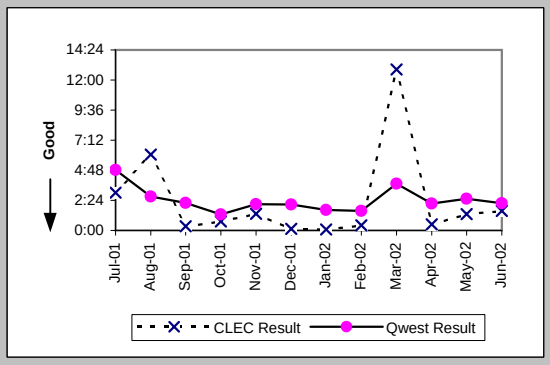
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	11	100.00%	0.00%	139	141	98.58%	-0.38	-1.23
Aug-01	5	5	100.00%	0.00%	156	157	99.36%	-0.18	-1.11
Sep-01	2	2	100.00%	0.00%	105	105	100.00%	N/A	N/A
Oct-01	6	6	100.00%	0.00%	100	100	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	106	106	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	87	87	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	140	140	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	76	76	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	108	110	98.18%	-0.23	-1.14
Apr-02	4	4	100.00%	0.00%	83	84	98.81%	-0.21	-1.13
May-02	3	3	100.00%	0.00%	70	70	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	86	87	98.85%	-0.15	-1.09



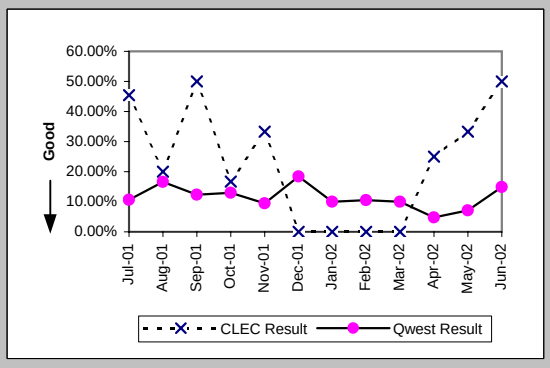
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33:12	11	3:01	5:45	681:09	141	4:50	-0.41	-1.25
Aug-01	30:13	5	6:03	8:47	427:21	157	2:43	1.26	-0.23
Sep-01	0:41	2	0:20	0:09	229:24	105	2:11	-0.5	-1.31
Oct-01	4:18	6	0:43	1:32	128:55	100	1:17	-0.56	-1.34
Nov-01	3:56	3	1:19	1:28	222:35	106	2:06	-0.28	-1.17
Dec-01	0:08	1	0:08		179:25	87	2:04	-0.37	-1.22
Jan-02	0:17	4	0:04	0:04	229:29	140	1:38	-0.86	-1.52
Feb-02	1:13	3	0:24	0:40	118:17	76	1:33	-0.64	-1.39
Mar-02	38:33	3	12:51	22:14	409:01	110	3:43	1.45	-0.12
Apr-02	1:57	4	0:29	0:35	180:18	84	2:09	-0.35	-1.21
May-02	3:53	3	1:18	1:53	175:36	70	2:31	-0.37	-1.22
Jun-02	3:07	2	1:33	2:09	187:56	87	2:10	-0.12	-1.07



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

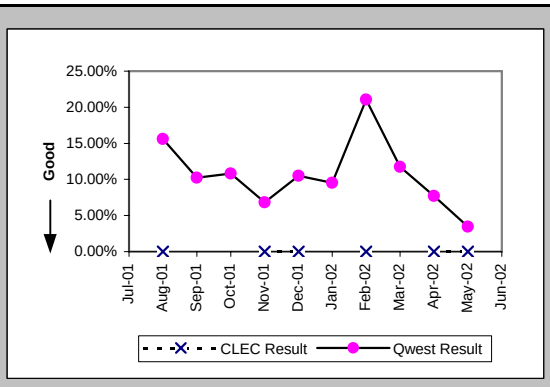
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	11	45.45%	49.79%	15	141	10.64%	2.74	0.67
Aug-01	1	5	20.00%	40.00%	26	157	16.56%	0.22	-0.87
Sep-01	1	2	50.00%	50.00%	13	105	12.38%	1.14	-0.31
Oct-01	1	6	16.67%	37.27%	13	100	13.00%	0.26	-0.84
Nov-01	1	3	33.33%	47.14%	10	106	9.43%	1.04	-0.37
Dec-01	0	1	0.00%	0.00%	16	87	18.39%	-0.47	-1.29
Jan-02	0	4	0.00%	0.00%	14	140	10.00%	-0.66	-1.4
Feb-02	0	3	0.00%	0.00%	8	76	10.53%	-0.58	-1.35
Mar-02	0	3	0.00%	0.00%	11	110	10.00%	-0.57	-1.35
Apr-02	1	4	25.00%	43.30%	4	84	4.76%	1.23	-0.25
May-02	1	3	33.33%	47.14%	5	70	7.14%	1.18	-0.28
Jun-02	1	2	50.00%	50.00%	13	87	14.94%	1.01	-0.38



Checklist #14 - Resale - PBX Repair

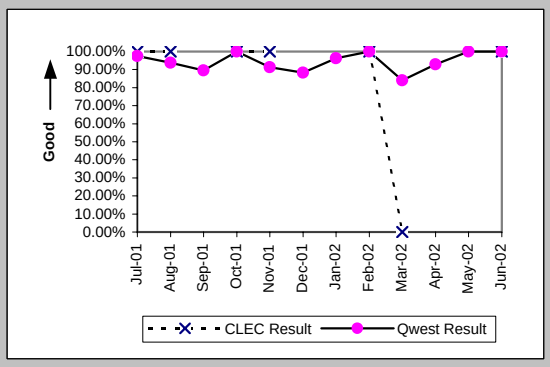
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	12	77	15.58%	-0.43	-1.26
Sep-01					4	39	10.26%		
Oct-01					4	37	10.81%		
Nov-01	0	1	0.00%	0.00%	3	44	6.82%	-0.27	-1.16
Dec-01	0	1	0.00%	0.00%	4	38	10.53%	-0.34	-1.21
Jan-02					6	63	9.52%		
Feb-02	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31
Mar-02					6	51	11.76%		
Apr-02	0	1	0.00%	0.00%	3	39	7.69%	-0.29	-1.17
May-02	0	1	0.00%	0.00%	1	29	3.45%	-0.19	-1.11
Jun-02									



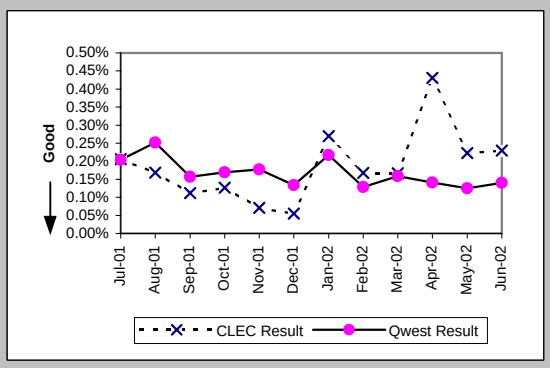
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	40	41	97.56%	-0.22	-1.13
Aug-01	2	2	100.00%	0.00%	30	32	93.75%	-0.35	-1.22
Sep-01					17	19	89.47%		
Oct-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Dec-01					15	17	88.24%		
Jan-02					26	27	96.30%		
Feb-02	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Mar-02	0	1	0.00%	0.00%	21	25	84.00%	1.35	-0.18
Apr-02					13	14	92.86%		
May-02					16	16	100.00%		
Jun-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A



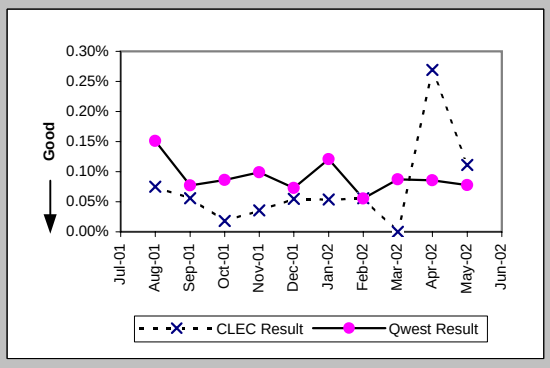
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	5825	0.21%	4.53%	215	105655	0.20%	0.04	-0.97
Aug-01	9	5334	0.17%	4.10%	260	103313	0.25%	-1.18	-1.72
Sep-01	6	5377	0.11%	3.34%	161	102430	0.16%	-0.82	-1.5
Oct-01	7	5522	0.13%	3.56%	171	101171	0.17%	-0.74	-1.45
Nov-01	4	5629	0.07%	2.66%	177	99930	0.18%	-1.84	-2.12
Dec-01	1	1817	0.06%	2.35%	132	98642	0.13%	-0.91	-1.55
Jan-02	5	1856	0.27%	5.18%	212	97582	0.22%	0.48	-0.71
Feb-02	3	1788	0.17%	4.09%	123	95773	0.13%	0.46	-0.72
Mar-02	3	1798	0.17%	4.08%	151	95160	0.16%	0.09	-0.95
Apr-02	8	1856	0.43%	6.55%	133	94416	0.14%	3.3	1.01
May-02	4	1795	0.22%	4.72%	118	94345	0.13%	1.16	-0.29
Jun-02	4	1742	0.23%	4.79%	133	94723	0.14%	0.99	-0.4



Trouble Rate (Percent) (MR-8*) (Parity)

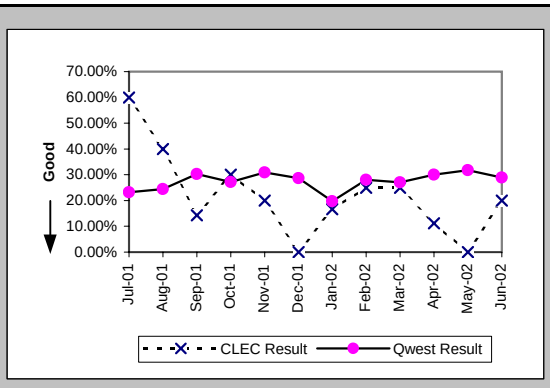
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	5334	0.08%	2.74%	156	103313	0.15%	-1.39	-1.85
Sep-01	3	5377	0.06%	2.36%	79	102430	0.08%	-0.55	-1.33
Oct-01	1	5522	0.02%	1.35%	87	101171	0.09%	-1.68	-2.02
Nov-01	2	5629	0.04%	1.88%	99	99930	0.10%	-1.47	-1.9
Dec-01	1	1817	0.06%	2.35%	72	98642	0.07%	-0.28	-1.17
Jan-02	1	1856	0.05%	2.32%	118	97582	0.12%	-0.82	-1.5
Feb-02	1	1788	0.06%	2.36%	53	95773	0.06%	0.01	-0.99
Mar-02	0	1798	0.00%	0.00%	83	95160	0.09%	-1.24	-1.75
Apr-02	5	1856	0.27%	5.18%	81	94416	0.09%	2.68	0.63
May-02	2	1795	0.11%	3.34%	73	94345	0.08%	0.51	-0.69
Jun-02									



Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

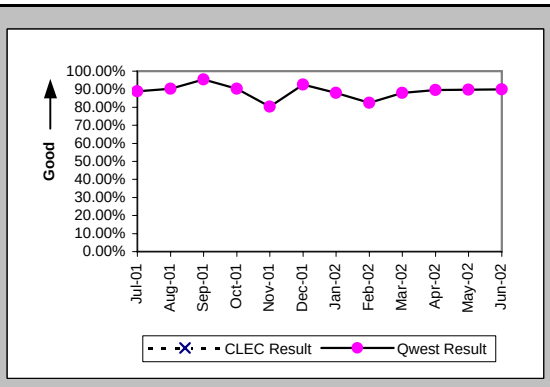
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	30	60.00%	48.99%	65	280	23.21%	4.03	1.45
Aug-01	6	15	40.00%	48.99%	84	344	24.42%	1.31	-0.21
Sep-01	1	7	14.29%	34.99%	70	231	30.30%	-0.91	-1.55
Oct-01	3	10	30.00%	45.83%	64	235	27.23%	0.21	-0.87
Nov-01	1	5	20.00%	40.00%	79	256	30.86%	-0.52	-1.32
Dec-01	0	1	0.00%	0.00%	53	185	28.65%	-0.63	-1.38
Jan-02	1	6	16.67%	37.27%	52	264	19.70%	-0.18	-1.11
Feb-02	1	4	25.00%	43.30%	48	171	28.07%	-0.14	-1.08
Mar-02	1	4	25.00%	43.30%	56	207	27.05%	-0.09	-1.06
Apr-02	1	9	11.11%	31.43%	57	190	30.00%	-1.21	-1.73
May-02	0	4	0.00%	0.00%	55	173	31.79%	-1.35	-1.82
Jun-02	1	5	20.00%	40.00%	54	187	28.88%	-0.43	-1.26



Checklist #14 - Resale - Basic ISDN Installation

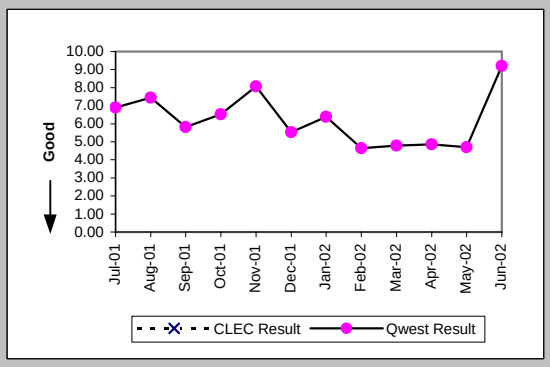
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					135	152	88.82%		
Aug-01					140	155	90.32%		
Sep-01					142	149	95.30%		
Oct-01					157	174	90.23%		
Nov-01					130	162	80.25%		
Dec-01					185	200	92.50%		
Jan-02					197	224	87.95%		
Feb-02					189	229	82.53%		
Mar-02					239	272	87.87%		
Apr-02					207	231	89.61%		
May-02					236	263	89.73%		
Jun-02					169	188	89.89%		



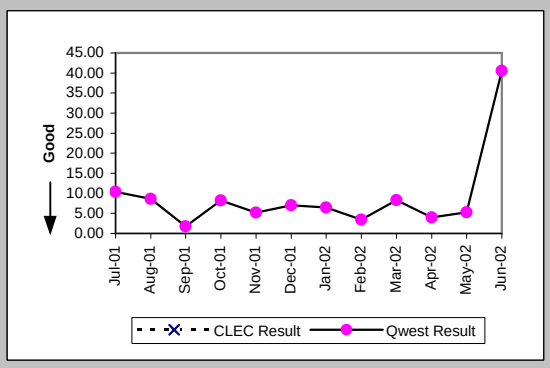
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1139	165	6.90		
Aug-01					1220	164	7.44		
Sep-01					895	154	5.81		
Oct-01					1174	180	6.52		
Nov-01					1354	168	8.06		
Dec-01					1124	203	5.54		
Jan-02					1436	225	6.38		
Feb-02					1070	230	4.65		
Mar-02					1313	274	4.79		
Apr-02					1135	234	4.85		
May-02					1246	265	4.70		
Jun-02					1741	189	9.21		



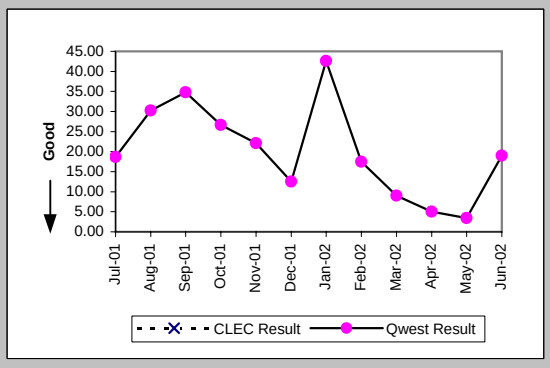
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					177	17	10.41		
Aug-01					43	5	8.60		
Sep-01					7	4	1.75		
Oct-01					139	17	8.18		
Nov-01					156	30	5.20		
Dec-01					91	13	7.00		
Jan-02					143	22	6.50		
Feb-02					124	36	3.44		
Mar-02					250	30	8.33		
Apr-02					87	22	3.95		
May-02					84	16	5.25		
Jun-02					729	18	40.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

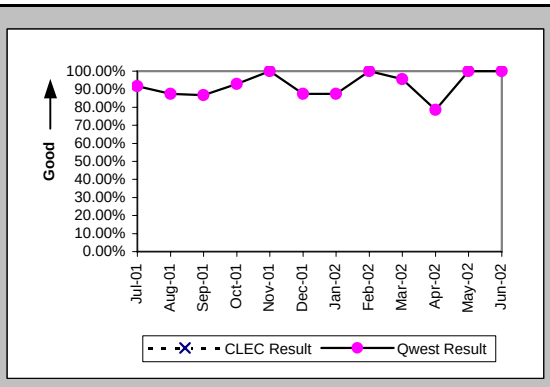
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					168	9	18.67		
Aug-01					333	11	30.27		
Sep-01					174	5	34.80		
Oct-01					160	6	26.67		
Nov-01					177	8	22.12		
Dec-01					50	4	12.50		
Jan-02					213	5	42.60		
Feb-02					70	4	17.50		
Mar-02					27	3	9.00		
Apr-02					10	2	5.00		
May-02					38	11	3.45		
Jun-02					19	1	19.00		



Checklist #14 - Resale - Basic ISDN Installation

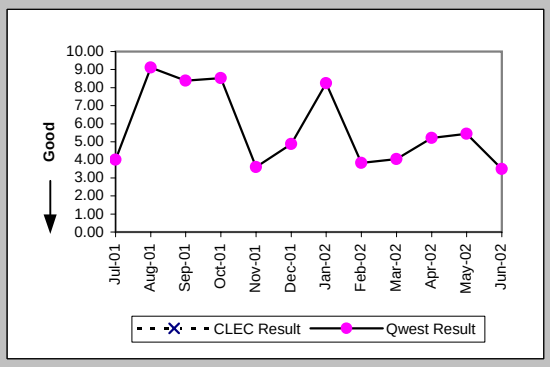
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	91.67%		
Aug-01					7	8	87.50%		
Sep-01					13	15	86.67%		
Oct-01					13	14	92.86%		
Nov-01					10	10	100.00%		
Dec-01					14	16	87.50%		
Jan-02					7	8	87.50%		
Feb-02					6	6	100.00%		
Mar-02					22	23	95.65%		
Apr-02					11	14	78.57%		
May-02					9	9	100.00%		
Jun-02					6	6	100.00%		



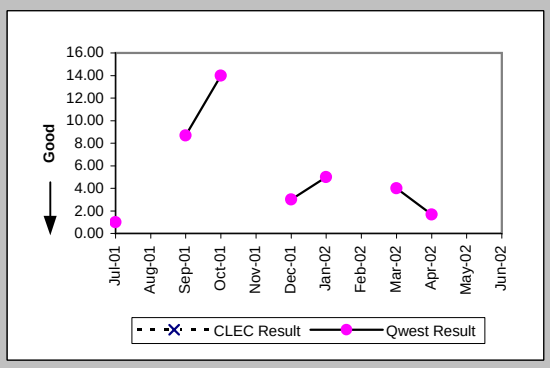
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	12	4.00		
Aug-01					73	8	9.12		
Sep-01					134	16	8.38		
Oct-01					128	15	8.53		
Nov-01					36	10	3.60		
Dec-01					83	17	4.88		
Jan-02					66	8	8.25		
Feb-02					23	6	3.83		
Mar-02					105	26	4.04		
Apr-02					73	14	5.21		
May-02					49	9	5.44		
Jun-02					21	6	3.50		



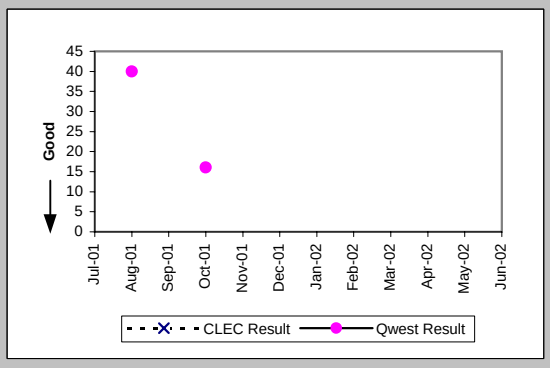
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01									
Sep-01					26	3	8.67		
Oct-01					14	1	14.00		
Nov-01									
Dec-01					6	2	3.00		
Jan-02					5	1	5.00		
Feb-02									
Mar-02					4	1	4.00		
Apr-02					5	3	1.67		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

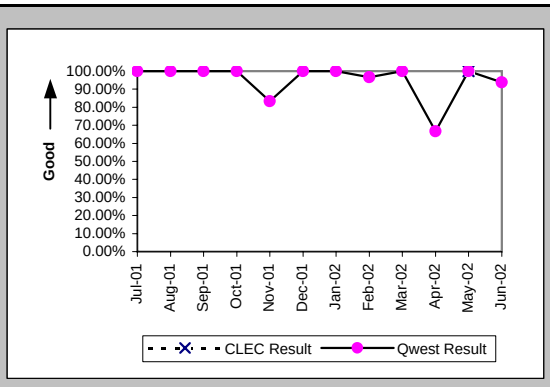
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					40	1	40.00		
Sep-01									
Oct-01					16	1	16.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Installation

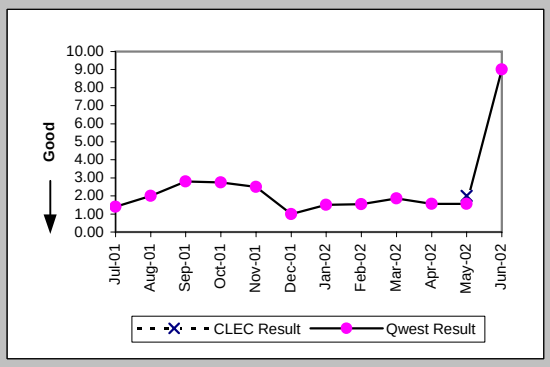
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	39	100.00%		
Aug-01					44	44	100.00%		
Sep-01					6	6	100.00%		
Oct-01					11	11	100.00%		
Nov-01					5	6	83.33%		
Dec-01					4	4	100.00%		
Jan-02					5	5	100.00%		
Feb-02					29	30	96.67%		
Mar-02					7	7	100.00%		
Apr-02					12	18	66.67%		
May-02	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Jun-02					15	16	93.75%		



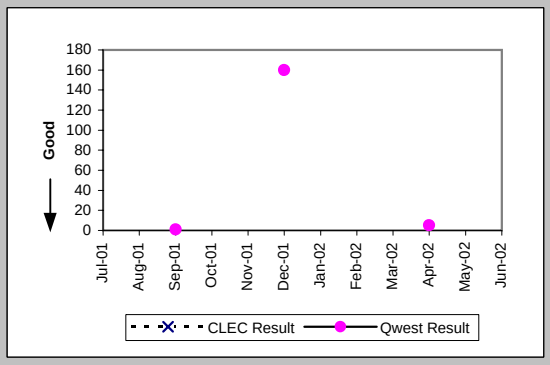
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	30	1.40		
Aug-01					18	9	2.00		
Sep-01					14	5	2.80		
Oct-01					22	8	2.75		
Nov-01					10	4	2.50		
Dec-01					2	2	1.00		
Jan-02					3	2	1.50		
Feb-02					34	22	1.55		
Mar-02					13	7	1.86		
Apr-02					14	9	1.56		
May-02	2	1	2.00		14	9	1.56	1.2	-0.27
Jun-02					126	14	9.00		



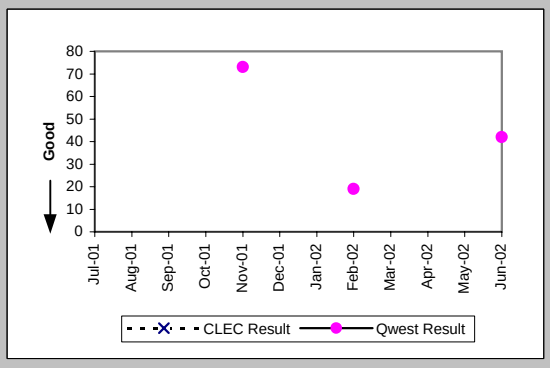
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	1.00		
Oct-01									
Nov-01									
Dec-01					160	1	160.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					30	6	5.00		
May-02									
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

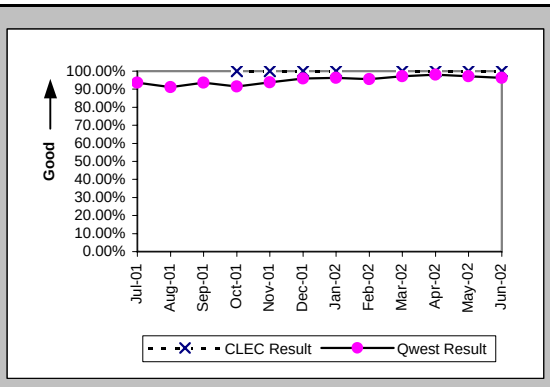
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					73	1	73.00		
Dec-01									
Jan-02									
Feb-02					19	1	19.00		
Mar-02									
Apr-02									
May-02									
Jun-02					42	1	42.00		



Checklist #14 - Resale - Basic ISDN Installation

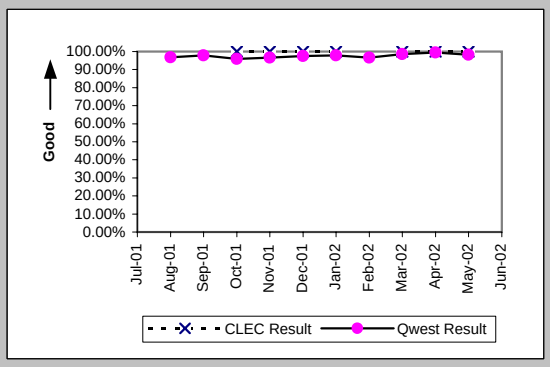
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					544	581	93.63%		
Aug-01					421	462	91.13%		
Sep-01					479	512	93.55%		
Oct-01	1	1	100.00%	0.00%	503	550	91.45%	-0.31	-1.19
Nov-01	1	1	100.00%	0.00%	480	512	93.75%	-0.26	-1.16
Dec-01	1	1	100.00%	0.00%	400	417	95.92%	-0.21	-1.13
Jan-02	1	1	100.00%	0.00%	408	424	96.23%	-0.2	-1.12
Feb-02					450	471	95.54%		
Mar-02	1	1	100.00%	0.00%	499	514	97.08%	-0.17	-1.11
Apr-02	1	1	100.00%	0.00%	489	499	98.00%	-0.14	-1.09
May-02	1	1	100.00%	0.00%	453	466	97.21%	-0.17	-1.1
Jun-02	1	1	100.00%	0.00%	408	424	96.23%	-0.2	-1.12



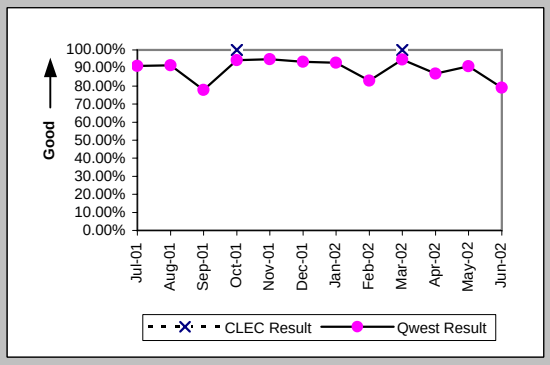
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					447	462	96.75%		
Sep-01					501	512	97.85%		
Oct-01	1	1	100.00%	0.00%	528	550	96.00%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	495	512	96.68%	-0.19	-1.11
Dec-01	1	1	100.00%	0.00%	407	417	97.60%	-0.16	-1.1
Jan-02	1	1	100.00%	0.00%	415	424	97.88%	-0.15	-1.09
Feb-02					455	471	96.60%		
Mar-02	1	1	100.00%	0.00%	507	514	98.64%	-0.12	-1.07
Apr-02	1	1	100.00%	0.00%	496	499	99.40%	-0.08	-1.05
May-02	1	1	100.00%	0.00%	458	466	98.28%	-0.13	-1.08
Jun-02									



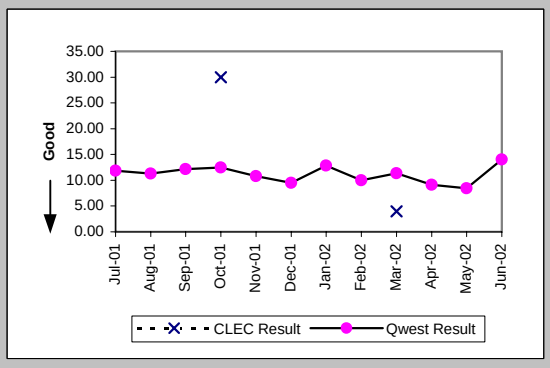
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					133	146	91.10%		
Aug-01					160	175	91.43%		
Sep-01					180	231	77.92%		
Oct-01	1	1	100.00%	0.00%	262	278	94.24%	-0.25	-1.15
Nov-01					148	156	94.87%		
Dec-01					113	121	93.39%		
Jan-02					156	168	92.86%		
Feb-02					127	153	83.01%		
Mar-02	1	1	100.00%	0.00%	180	190	94.74%	-0.24	-1.14
Apr-02					113	130	86.92%		
May-02					130	143	90.91%		
Jun-02					94	119	78.99%		



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

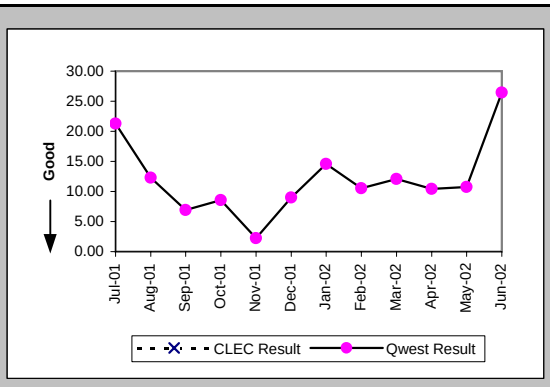
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1909	161	11.86		
Aug-01					2215	196	11.30		
Sep-01					3602	296	12.17		
Oct-01	30	1	30.00		3695	296	12.48	1.55	-0.05
Nov-01					1815	168	10.80		
Dec-01					1245	131	9.50		
Jan-02					2429	189	12.85		
Feb-02					1467	147	9.98		
Mar-02	4	1	4.00		2233	197	11.34	-0.84	-1.51
Apr-02					1219	134	9.10		
May-02					1230	146	8.42		
Jun-02					1794	128	14.02		



Checklist #14 - Resale - Basic ISDN Installation

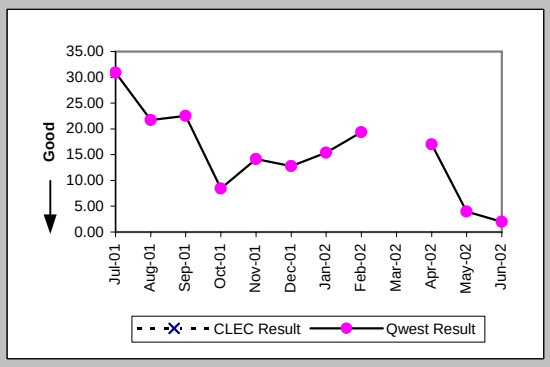
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					149	7	21.29		
Aug-01					258	21	12.29		
Sep-01					722	104	6.94		
Oct-01					222	26	8.54		
Nov-01					29	13	2.23		
Dec-01					90	10	9.00		
Jan-02					175	12	14.58		
Feb-02					137	13	10.54		
Mar-02					145	12	12.08		
Apr-02					156	15	10.40		
May-02					129	12	10.75		
Jun-02					661	25	26.44		



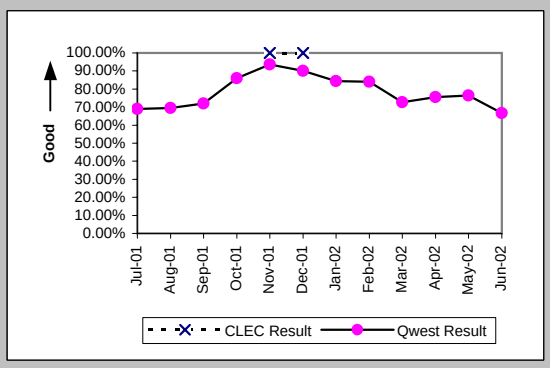
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					371	12	30.92		
Aug-01					282	13	21.69		
Sep-01					180	8	22.50		
Oct-01					76	9	8.44		
Nov-01					113	8	14.12		
Dec-01					64	5	12.80		
Jan-02					169	11	15.36		
Feb-02					252	13	19.38		
Mar-02									
Apr-02					51	3	17.00		
May-02					4	1	4.00		
Jun-02					4	2	2.00		



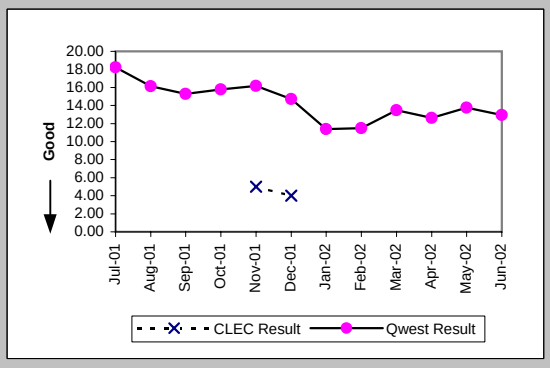
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29	42	69.05%		
Aug-01					48	69	69.57%		
Sep-01					36	50	72.00%		
Oct-01					49	57	85.96%		
Nov-01	1	1	100.00%	0.00%	87	93	93.55%	-0.26	-1.16
Dec-01	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
Jan-02					27	32	84.38%		
Feb-02					42	50	84.00%		
Mar-02					32	44	72.73%		
Apr-02					31	41	75.61%		
May-02					39	51	76.47%		
Jun-02					14	21	66.67%		



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

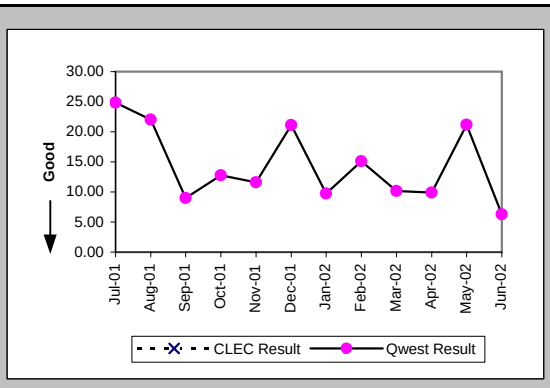
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					839	46	18.24		
Aug-01					1260	78	16.15		
Sep-01					810	53	15.28		
Oct-01					979	62	15.79		
Nov-01	5	1	5.00		1584	98	16.16	-1.04	-1.63
Dec-01	4	1	4.00		383	26	14.73	-0.49	-1.3
Jan-02					432	38	11.37		
Feb-02					597	52	11.48		
Mar-02					634	47	13.49		
Apr-02					568	45	12.62		
May-02					729	53	13.75		
Jun-02					285	22	12.95		



Checklist #14 - Resale - Basic ISDN Installation

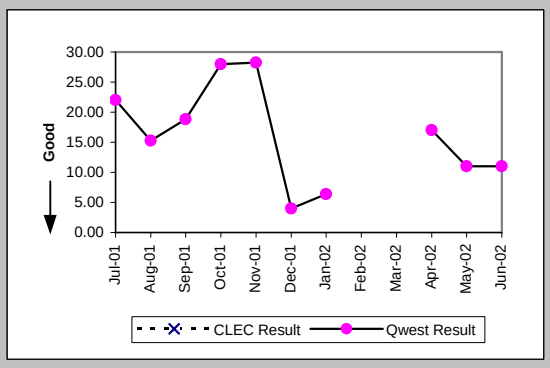
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					149	6	24.83		
Aug-01					132	6	22.00		
Sep-01					45	5	9.00		
Oct-01					51	4	12.75		
Nov-01					81	7	11.57		
Dec-01					148	7	21.14		
Jan-02					39	4	9.75		
Feb-02					121	8	15.12		
Mar-02					132	13	10.15		
Apr-02					109	11	9.91		
May-02					233	11	21.18		
Jun-02					44	7	6.29		



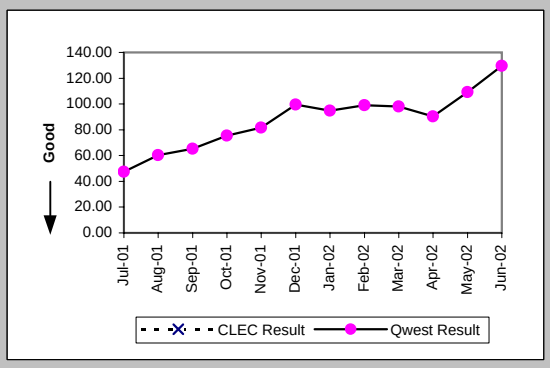
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					264	12	22.00		
Aug-01					320	21	15.24		
Sep-01					226	12	18.83		
Oct-01					224	8	28.00		
Nov-01					113	4	28.25		
Dec-01					4	1	4.00		
Jan-02					32	5	6.40		
Feb-02									
Mar-02									
Apr-02					17	1	17.00		
May-02					11	1	11.00		
Jun-02					11	1	11.00		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

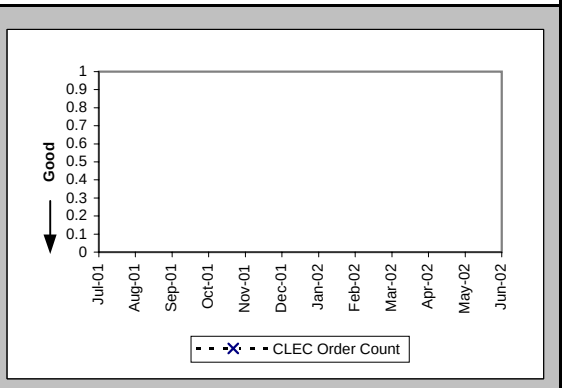
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4365	92	47.45		
Aug-01					5011	83	60.37		
Sep-01					5286	81	65.26		
Oct-01					5668	75	75.57		
Nov-01					6126	75	81.68		
Dec-01					6572	66	99.58		
Jan-02					5027	53	94.85		
Feb-02					5845	59	99.07		
Mar-02					6568	67	98.03		
Apr-02					7132	79	90.28		
May-02					8838	81	109.11		
Jun-02					8808	68	129.53		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

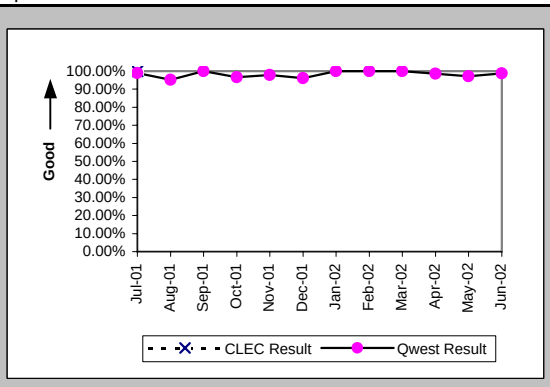
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Basic ISDN Repair

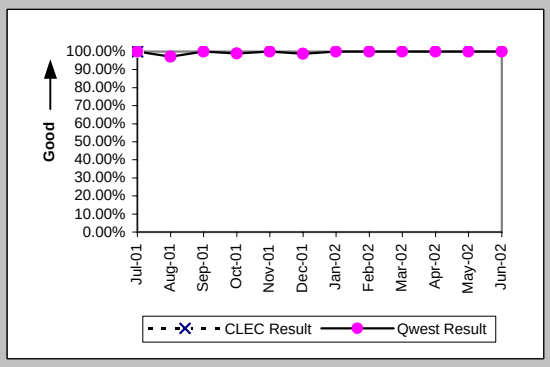
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	94	95	98.95%	-0.1	-1.06
Aug-01					101	106	95.28%		
Sep-01					73	73	100.00%		
Oct-01					87	90	96.67%		
Nov-01					93	95	97.89%		
Dec-01					73	76	96.05%		
Jan-02					57	57	100.00%		
Feb-02					69	69	100.00%		
Mar-02					47	47	100.00%		
Apr-02					68	69	98.55%		
May-02					68	70	97.14%		
Jun-02					76	77	98.70%		



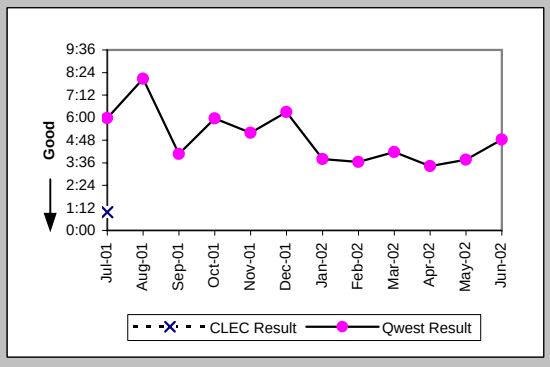
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	97	97	100.00%	N/A	N/A
Aug-01					103	106	97.17%		
Sep-01					73	73	100.00%		
Oct-01					89	90	98.89%		
Nov-01					96	96	100.00%		
Dec-01					75	76	98.68%		
Jan-02					57	57	100.00%		
Feb-02					69	69	100.00%		
Mar-02					47	47	100.00%		
Apr-02					69	69	100.00%		
May-02					70	70	100.00%		
Jun-02					78	78	100.00%		



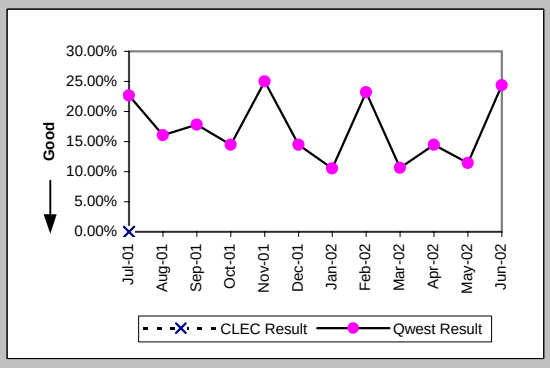
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:58	1	0:58		579:29	97	5:58	-0.84	-1.51
Aug-01					854:37	106	8:04		
Sep-01					297:01	73	4:04		
Oct-01					535:09	90	5:57		
Nov-01					498:53	96	5:12		
Dec-01					478:49	76	6:18		
Jan-02					216:10	57	3:48		
Feb-02					252:15	69	3:39		
Mar-02					196:09	47	4:10		
Apr-02					235:51	69	3:25		
May-02					263:10	70	3:46		
Jun-02					376:39	78	4:50		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

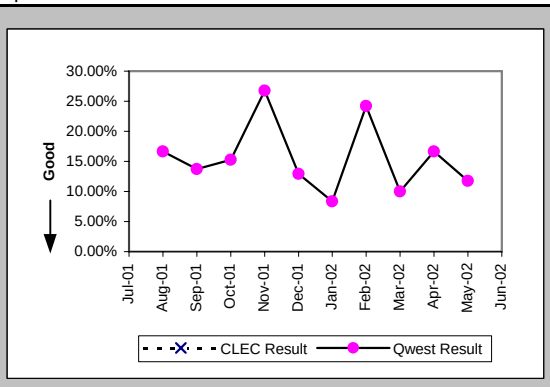
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	22	97	22.68%	-0.54	-1.33
Aug-01					17	106	16.04%		
Sep-01					13	73	17.81%		
Oct-01					13	90	14.44%		
Nov-01					24	96	25.00%		
Dec-01					11	76	14.47%		
Jan-02					6	57	10.53%		
Feb-02					16	69	23.19%		
Mar-02					5	47	10.64%		
Apr-02					10	69	14.49%		
May-02					8	70	11.43%		
Jun-02					19	78	24.36%		



Checklist #14 - Resale - Basic ISDN Repair

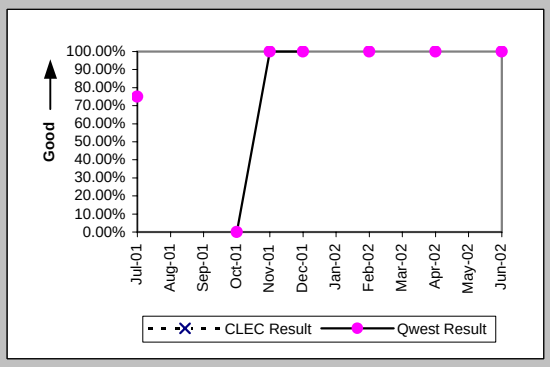
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	84	16.67%		
Sep-01					7	51	13.73%		
Oct-01					11	72	15.28%		
Nov-01					19	71	26.76%		
Dec-01					8	62	12.90%		
Jan-02					4	48	8.33%		
Feb-02					15	62	24.19%		
Mar-02					4	40	10.00%		
Apr-02					9	54	16.67%		
May-02					6	51	11.76%		
Jun-02									



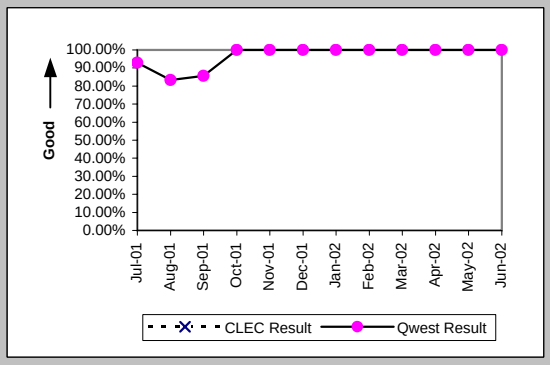
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	4	75.00%		
Aug-01									
Sep-01									
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02									
Feb-02					1	1	100.00%		
Mar-02									
Apr-02					1	1	100.00%		
May-02									
Jun-02					1	1	100.00%		



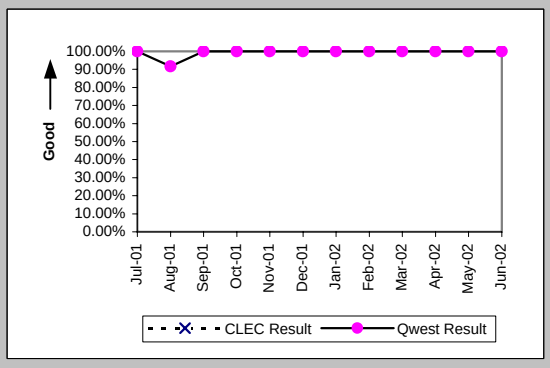
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	14	92.86%		
Aug-01					10	12	83.33%		
Sep-01					6	7	85.71%		
Oct-01					11	11	100.00%		
Nov-01					5	5	100.00%		
Dec-01					3	3	100.00%		
Jan-02					6	6	100.00%		
Feb-02					4	4	100.00%		
Mar-02					6	6	100.00%		
Apr-02					12	12	100.00%		
May-02					8	8	100.00%		
Jun-02					6	6	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

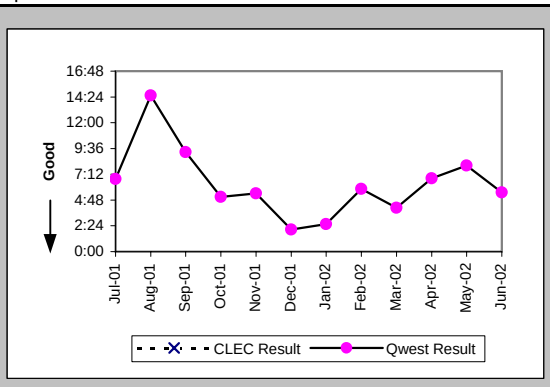
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	14	100.00%		
Aug-01					11	12	91.67%		
Sep-01					7	7	100.00%		
Oct-01					11	11	100.00%		
Nov-01					5	5	100.00%		
Dec-01					3	3	100.00%		
Jan-02					6	6	100.00%		
Feb-02					4	4	100.00%		
Mar-02					6	6	100.00%		
Apr-02					12	12	100.00%		
May-02					8	8	100.00%		
Jun-02					6	6	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

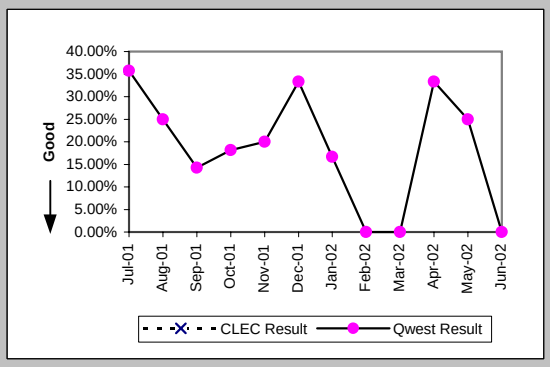
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					94:45	14	6:46		
Aug-01					174:39	12	14:33		
Sep-01					64:50	7	9:16		
Oct-01					56:04	11	5:06		
Nov-01					27:05	5	5:25		
Dec-01					6:09	3	2:03		
Jan-02					15:19	6	2:33		
Feb-02					23:22	4	5:51		
Mar-02					24:26	6	4:04		
Apr-02					81:55	12	6:50		
May-02					63:57	8	8:00		
Jun-02					33:07	6	5:31		



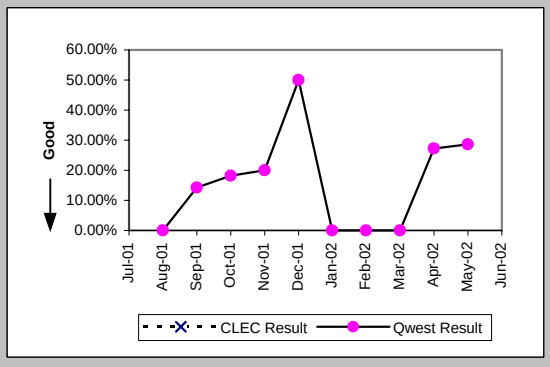
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	14	35.71%		
Aug-01					3	12	25.00%		
Sep-01					1	7	14.29%		
Oct-01					2	11	18.18%		
Nov-01					1	5	20.00%		
Dec-01					1	3	33.33%		
Jan-02					1	6	16.67%		
Feb-02					0	4	0.00%		
Mar-02					0	6	0.00%		
Apr-02					4	12	33.33%		
May-02					2	8	25.00%		
Jun-02					0	6	0.00%		



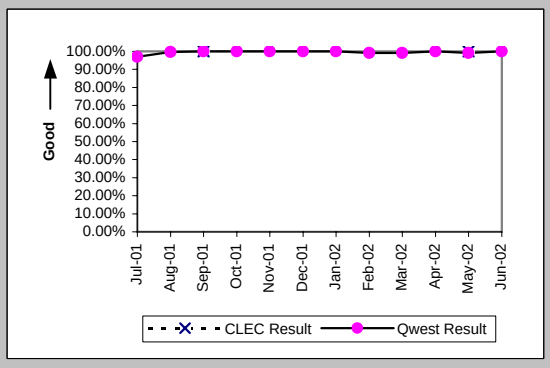
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	9	0.00%		
Sep-01					1	7	14.29%		
Oct-01					2	11	18.18%		
Nov-01					1	5	20.00%		
Dec-01					1	2	50.00%		
Jan-02					0	3	0.00%		
Feb-02					0	4	0.00%		
Mar-02					0	6	0.00%		
Apr-02					3	11	27.27%		
May-02					2	7	28.57%		
Jun-02									



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

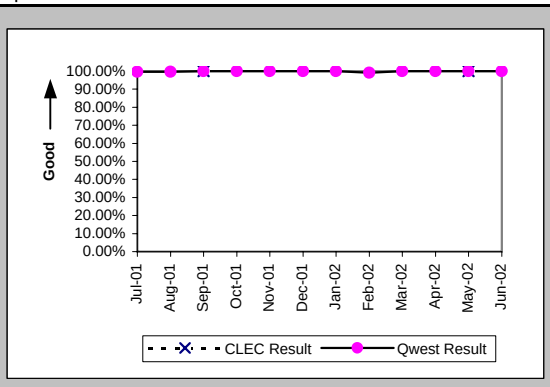
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					220	227	96.92%		
Aug-01					257	258	99.61%		
Sep-01	3	3	100.00%	0.00%	183	183	100.00%	N/A	N/A
Oct-01					208	208	100.00%		
Nov-01					176	176	100.00%		
Dec-01					85	85	100.00%		
Jan-02					119	119	100.00%		
Feb-02					102	103	99.03%		
Mar-02					118	119	99.16%		
Apr-02					128	128	100.00%		
May-02	1	1	100.00%	0.00%	124	125	99.20%	-0.09	-1.05
Jun-02					127	127	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

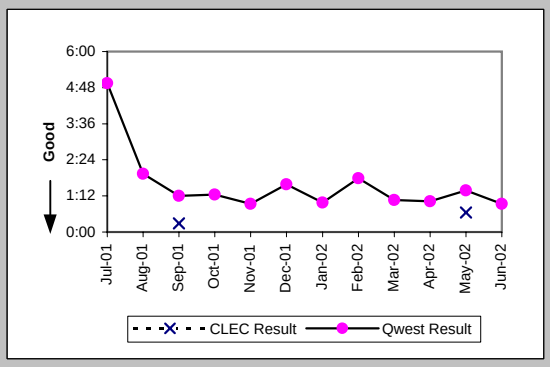
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					226	227	99.56%		
Aug-01					257	258	99.61%		
Sep-01	3	3	100.00%	0.00%	183	183	100.00%	N/A	N/A
Oct-01					208	208	100.00%		
Nov-01					177	177	100.00%		
Dec-01					87	87	100.00%		
Jan-02					120	120	100.00%		
Feb-02					103	104	99.04%		
Mar-02					119	119	100.00%		
Apr-02					129	129	100.00%		
May-02	1	1	100.00%	0.00%	125	125	100.00%	N/A	N/A
Jun-02					127	127	100.00%		



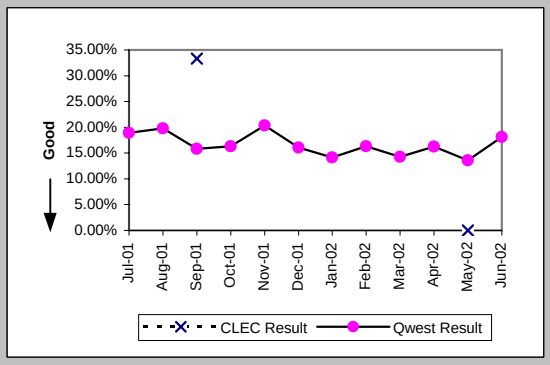
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1125:16	227	4:57		
Aug-01					499:22	258	1:56		
Sep-01	0:51	3	0:17	0:20	219:22	183	1:12	-0.9	-1.55
Oct-01					261:10	208	1:15		
Nov-01					165:50	177	0:56		
Dec-01					137:18	87	1:35		
Jan-02					118:52	120	0:59		
Feb-02					185:11	104	1:47		
Mar-02					126:42	119	1:04		
Apr-02					131:50	129	1:01		
May-02	0:39	1	0:39		172:42	125	1:23	-0.17	-1.1
Jun-02					119:03	127	0:56		



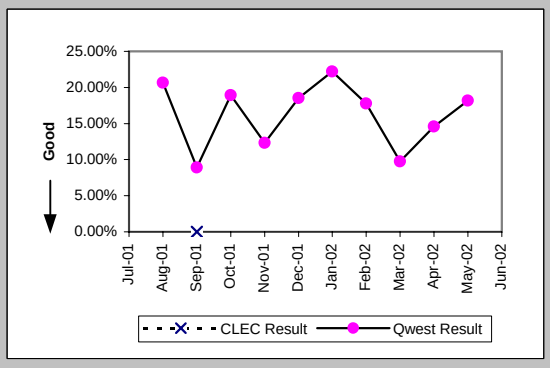
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					43	227	18.94%		
Aug-01					51	258	19.77%		
Sep-01	1	3	33.33%	47.14%	29	183	15.85%	0.7	-0.58
Oct-01					34	208	16.35%		
Nov-01					36	177	20.34%		
Dec-01					14	87	16.09%		
Jan-02					17	120	14.17%		
Feb-02					17	104	16.35%		
Mar-02					17	119	14.29%		
Apr-02					21	129	16.28%		
May-02	0	1	0.00%	0.00%	17	125	13.60%	-0.4	-1.24
Jun-02					23	127	18.11%		



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

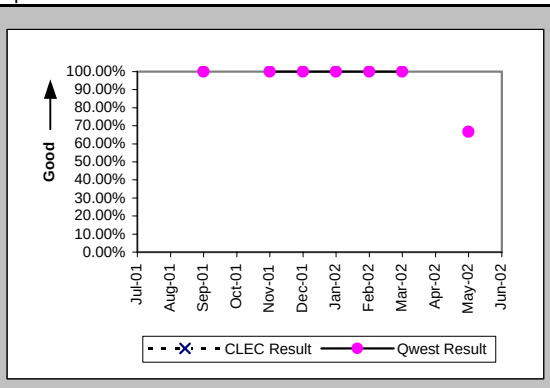
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	63	20.63%		
Sep-01	0	1	0.00%	0.00%	4	45	8.89%	-0.31	-1.19
Oct-01					14	74	18.92%		
Nov-01					8	65	12.31%		
Dec-01					5	27	18.52%		
Jan-02					8	36	22.22%		
Feb-02					8	45	17.78%		
Mar-02					4	41	9.76%		
Apr-02					7	48	14.58%		
May-02					8	44	18.18%		
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

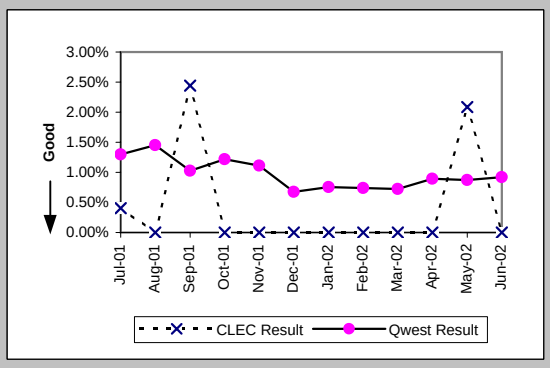
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					1	1	100.00%		
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					2	3	66.67%		
Jun-02									



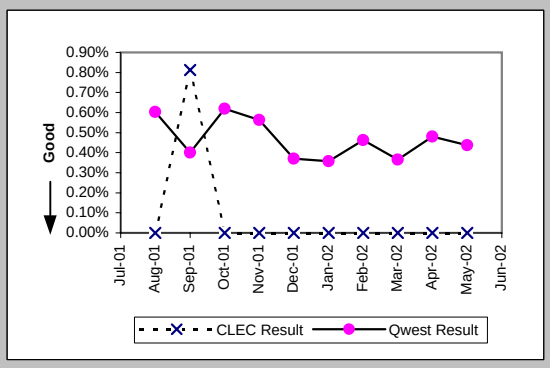
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	246	0.41%	6.36%	338	25993	1.30%	-1.23	-1.75
Aug-01	0	130	0.00%	0.00%	376	25874	1.45%	-1.38	-1.84
Sep-01	3	123	2.44%	15.43%	263	25682	1.02%	1.38	-0.16
Oct-01	0	120	0.00%	0.00%	309	25375	1.22%	-1.21	-1.74
Nov-01	0	114	0.00%	0.00%	278	25035	1.11%	-1.13	-1.69
Dec-01	0	50	0.00%	0.00%	166	24571	0.68%	-0.58	-1.35
Jan-02	0	47	0.00%	0.00%	183	24299	0.75%	-0.6	-1.36
Feb-02	0	47	0.00%	0.00%	177	24014	0.74%	-0.59	-1.36
Mar-02	0	48	0.00%	0.00%	172	23853	0.72%	-0.59	-1.36
Apr-02	0	48	0.00%	0.00%	210	23494	0.89%	-0.66	-1.4
May-02	1	48	2.08%	14.28%	203	23315	0.87%	0.82	-0.5
Jun-02	0	48	0.00%	0.00%	211	22962	0.92%	-0.67	-1.41



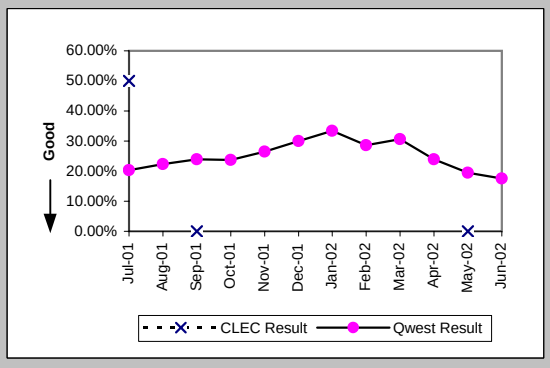
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	130	0.00%	0.00%	156	25874	0.60%	-0.89	-1.54
Sep-01	1	123	0.81%	8.98%	103	25682	0.40%	0.7	-0.57
Oct-01	0	120	0.00%	0.00%	157	25375	0.62%	-0.86	-1.52
Nov-01	0	114	0.00%	0.00%	141	25035	0.56%	-0.8	-1.49
Dec-01	0	50	0.00%	0.00%	91	24571	0.37%	-0.43	-1.26
Jan-02	0	47	0.00%	0.00%	87	24299	0.36%	-0.41	-1.25
Feb-02	0	47	0.00%	0.00%	111	24014	0.46%	-0.47	-1.28
Mar-02	0	48	0.00%	0.00%	87	23853	0.36%	-0.42	-1.25
Apr-02	0	48	0.00%	0.00%	113	23494	0.48%	-0.48	-1.29
May-02	0	48	0.00%	0.00%	102	23315	0.44%	-0.46	-1.28
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

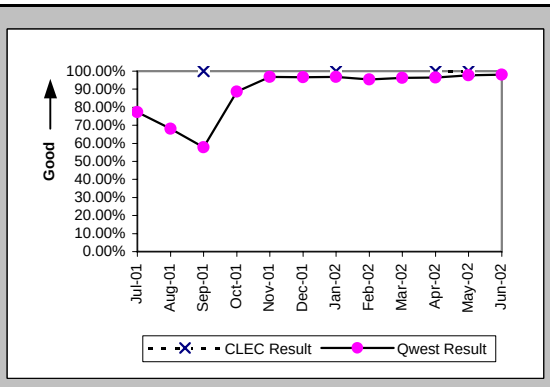
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	86	424	20.28%	0.83	-0.5
Aug-01					108	484	22.31%		
Sep-01	0	3	0.00%	0.00%	83	346	23.99%	-0.97	-1.59
Oct-01					96	405	23.70%		
Nov-01					100	378	26.46%		
Dec-01					71	237	29.96%		
Jan-02					92	275	33.45%		
Feb-02					71	248	28.63%		
Mar-02					76	248	30.65%		
Apr-02					66	276	23.91%		
May-02	0	1	0.00%	0.00%	49	252	19.44%	-0.49	-1.3
Jun-02					45	256	17.58%		



Checklist #14 - Resale - Qwest DSL Installation

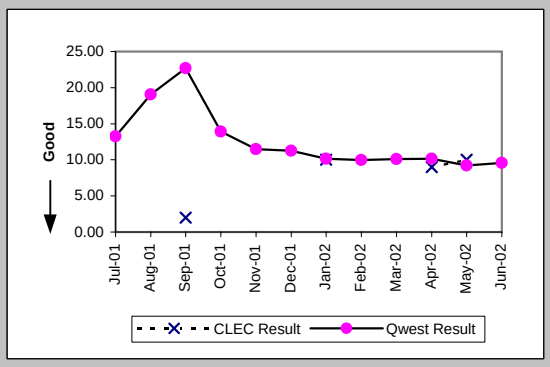
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1127	1458	77.30%		
Aug-01					993	1459	68.06%		
Sep-01	1	1	100.00%	0.00%	871	1507	57.80%	-0.85	-1.52
Oct-01					1504	1698	88.57%		
Nov-01					1658	1713	96.79%		
Dec-01					1533	1585	96.72%		
Jan-02	1	1	100.00%	0.00%	1304	1346	96.88%	-0.18	-1.11
Feb-02					1104	1157	95.42%		
Mar-02					1233	1281	96.25%		
Apr-02	1	1	100.00%	0.00%	1123	1165	96.39%	-0.19	-1.12
May-02	1	1	100.00%	0.00%	972	995	97.69%	-0.15	-1.09
Jun-02					884	902	98.00%		



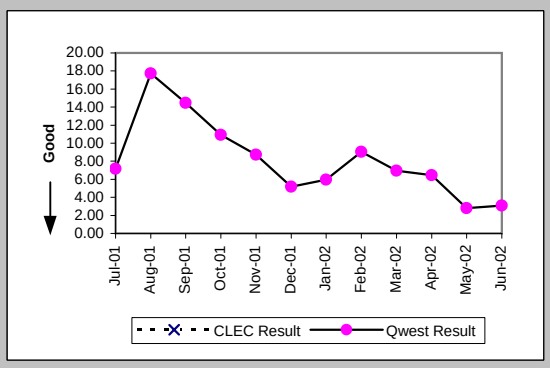
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19404	1466	13.24		
Aug-01					27925	1464	19.07		
Sep-01	2	1	2.00		34473	1520	22.68	-1.14	-1.7
Oct-01					23898	1718	13.91		
Nov-01					19750	1722	11.47		
Dec-01					17870	1587	11.26		
Jan-02	10	1	10.00		13669	1347	10.15	-0.05	-1.03
Feb-02					11525	1157	9.96		
Mar-02					12942	1282	10.10		
Apr-02	9	1	9.00		11892	1170	10.16	-0.27	-1.16
May-02	10	1	10.00		9215	997	9.24	-0.51	-1.31
Jun-02					8700	908	9.58		



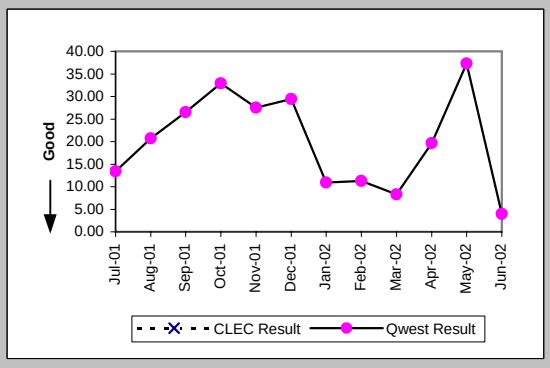
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1974	275	7.18		
Aug-01					3246	183	17.74		
Sep-01					2010	139	14.46		
Oct-01					918	84	10.93		
Nov-01					401	46	8.72		
Dec-01					161	31	5.19		
Jan-02					161	27	5.96		
Feb-02					325	36	9.03		
Mar-02					271	39	6.95		
Apr-02					168	26	6.46		
May-02					56	20	2.80		
Jun-02					46	15	3.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

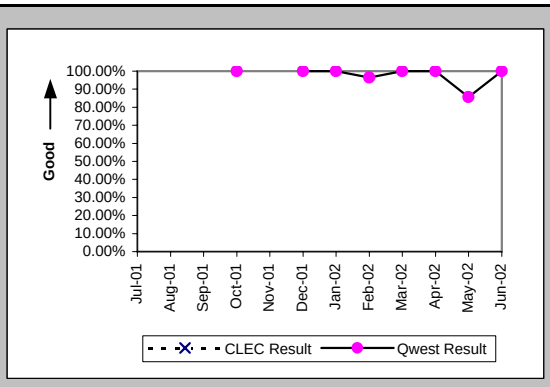
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					806	60	13.43		
Aug-01					5928	286	20.73		
Sep-01					13493	508	26.56		
Oct-01					4281	130	32.93		
Nov-01					495	18	27.50		
Dec-01					589	20	29.45		
Jan-02					164	15	10.93		
Feb-02					192	17	11.29		
Mar-02					75	9	8.33		
Apr-02					374	19	19.68		
May-02					112	3	37.33		
Jun-02					12	3	4.00		



Checklist #14 - Resale - Qwest DSL Installation

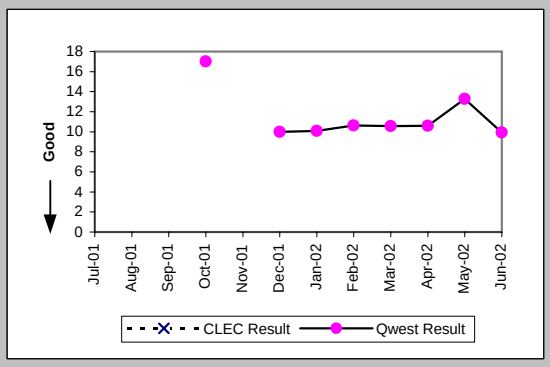
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					1	1	100.00%		
Jan-02					10	10	100.00%		
Feb-02					27	28	96.43%		
Mar-02					18	18	100.00%		
Apr-02					22	22	100.00%		
May-02					6	7	85.71%		
Jun-02					13	13	100.00%		



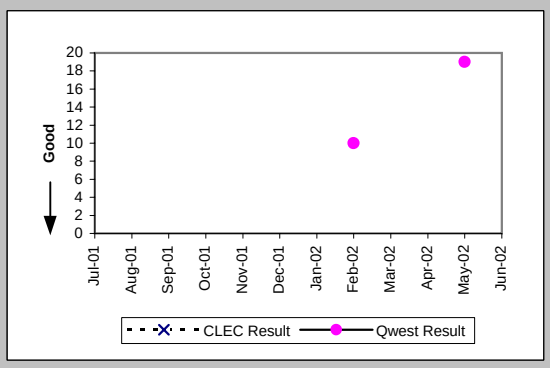
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					17	1	17.00		
Nov-01									
Dec-01					10	1	10.00		
Jan-02					101	10	10.10		
Feb-02					298	28	10.64		
Mar-02					190	18	10.56		
Apr-02					233	22	10.59		
May-02					93	7	13.29		
Jun-02					139	14	9.93		



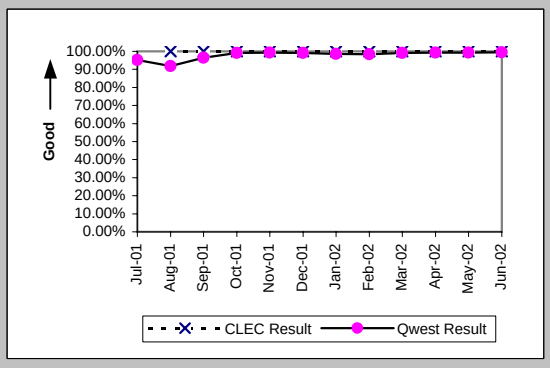
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					10	1	10.00		
Mar-02									
Apr-02									
May-02					19	1	19.00		
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

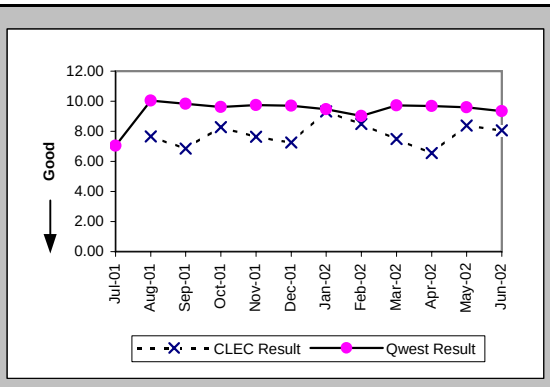
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7177	7533	95.27%		
Aug-01	6	6	100.00%	0.00%	3907	4250	91.93%	-0.73	-1.44
Sep-01	11	11	100.00%	0.00%	3424	3550	96.45%	-0.64	-1.39
Oct-01	31	31	100.00%	0.00%	6302	6353	99.20%	-0.5	-1.3
Nov-01	26	26	100.00%	0.00%	5899	5944	99.24%	-0.44	-1.27
Dec-01	35	35	100.00%	0.00%	6656	6718	99.08%	-0.57	-1.35
Jan-02	33	33	100.00%	0.00%	5991	6082	98.50%	-0.71	-1.43
Feb-02	29	29	100.00%	0.00%	5722	5815	98.40%	-0.68	-1.42
Mar-02	26	26	100.00%	0.00%	6175	6229	99.13%	-0.48	-1.29
Apr-02	30	30	100.00%	0.00%	6200	6243	99.31%	-0.46	-1.28
May-02	35	35	100.00%	0.00%	4967	4999	99.36%	-0.47	-1.29
Jun-02	27	27	100.00%	0.00%	5180	5204	99.54%	-0.35	-1.21



Checklist #14 - Resale - Qwest DSL Installation

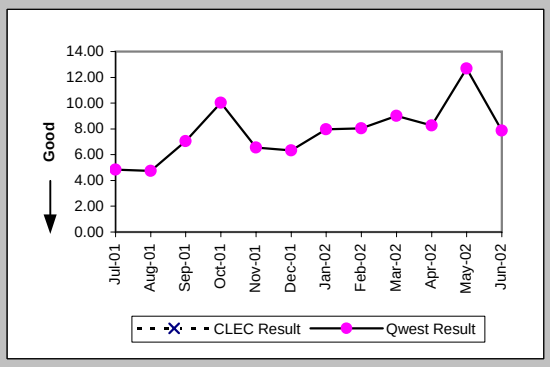
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36102	5120	7.05		
Aug-01	23	3	7.67	2.52	29914	2976	10.05	-1.19	-1.73
Sep-01	48	7	6.86	3.93	22737	2310	9.84	-2.39	-2.45
Oct-01	240	29	8.28	2.39	40826	4244	9.62	-3.6	-3.19
Nov-01	107	14	7.64	2.82	31564	3237	9.75	-3.87	-3.35
Dec-01	87	12	7.25	2.42	25888	2669	9.70	-3.91	-3.38
Jan-02	121	13	9.31	2.39	32923	3477	9.47	-0.21	-1.13
Feb-02	102	12	8.50	2.07	37994	4214	9.02	-0.7	-1.42
Mar-02	30	4	7.50	2.38	41900	4310	9.72	-2.16	-2.32
Apr-02	59	9	6.56	3.81	42295	4367	9.69	-5.54	-4.37
May-02	109	13	8.38	2.81	33872	3532	9.59	-1.85	-2.13
Jun-02	145	18	8.06	2.86	32962	3534	9.33	-2.65	-2.61



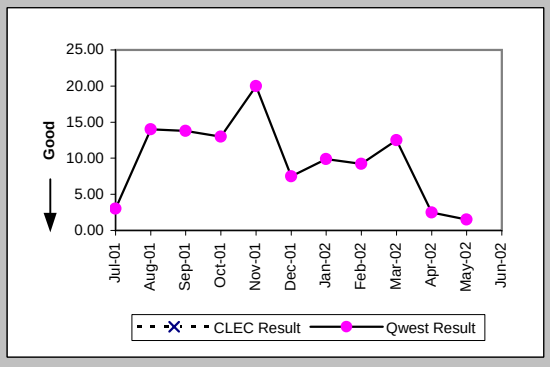
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1723	357	4.83		
Aug-01					1089	230	4.73		
Sep-01					607	86	7.06		
Oct-01					492	49	10.04		
Nov-01					282	43	6.56		
Dec-01					367	58	6.33		
Jan-02					653	82	7.96		
Feb-02					587	73	8.04		
Mar-02					469	52	9.02		
Apr-02					339	41	8.27		
May-02					368	29	12.69		
Jun-02					197	25	7.88		



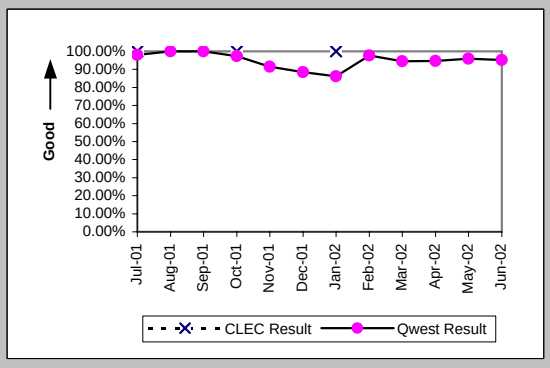
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	3	3.00		
Aug-01					1584	113	14.02		
Sep-01					551	40	13.78		
Oct-01					39	3	13.00		
Nov-01					40	2	20.00		
Dec-01					30	4	7.50		
Jan-02					79	8	9.88		
Feb-02					184	20	9.20		
Mar-02					25	2	12.50		
Apr-02					5	2	2.50		
May-02					3	2	1.50		
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

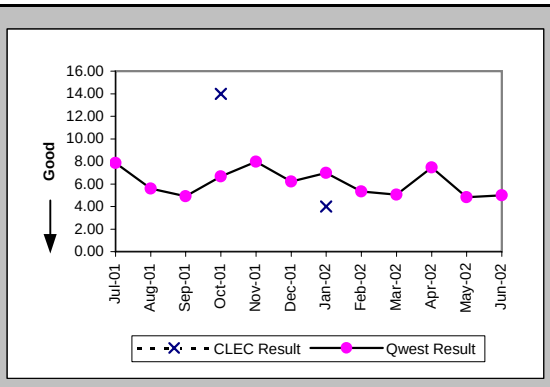
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	148	151	98.01%	-0.14	-1.09
Aug-01					77	77	100.00%		
Sep-01					40	40	100.00%		
Oct-01	1	1	100.00%	0.00%	36	37	97.30%	-0.16	-1.1
Nov-01					64	70	91.43%		
Dec-01					69	78	88.46%		
Jan-02	1	1	100.00%	0.00%	56	65	86.15%	-0.4	-1.24
Feb-02					43	44	97.73%		
Mar-02					52	55	94.55%		
Apr-02					70	74	94.59%		
May-02					71	74	95.95%		
Jun-02					40	42	95.24%		



Checklist #14 - Resale - Qwest DSL Installation

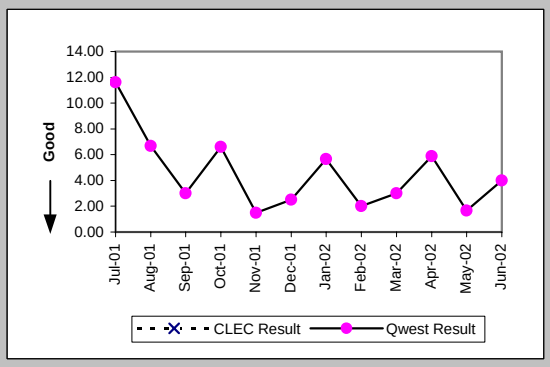
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1346	171	7.87		
Aug-01					447	80	5.59		
Sep-01					206	42	4.90		
Oct-01	14	1	14.00		253	38	6.66	1.08	-0.34
Nov-01					557	70	7.96		
Dec-01					484	78	6.21		
Jan-02	4	1	4.00		537	77	6.97	-0.39	-1.24
Feb-02					234	44	5.32		
Mar-02					277	55	5.04		
Apr-02					581	78	7.45		
May-02					356	74	4.81		
Jun-02					185	37	5.00		



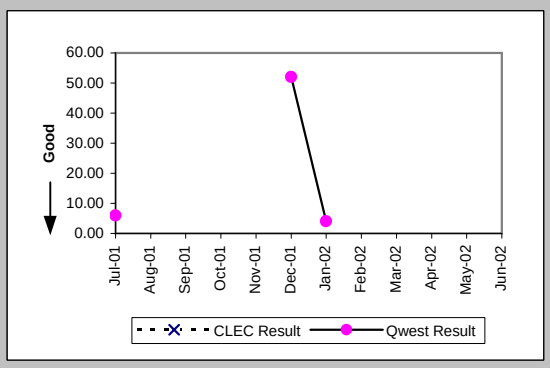
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					209	18	11.61		
Aug-01					20	3	6.67		
Sep-01					3	1	3.00		
Oct-01					33	5	6.60		
Nov-01					18	12	1.50		
Dec-01					20	8	2.50		
Jan-02					68	12	5.67		
Feb-02					2	1	2.00		
Mar-02					12	4	3.00		
Apr-02					47	8	5.88		
May-02					5	3	1.67		
Jun-02					8	2	4.00		



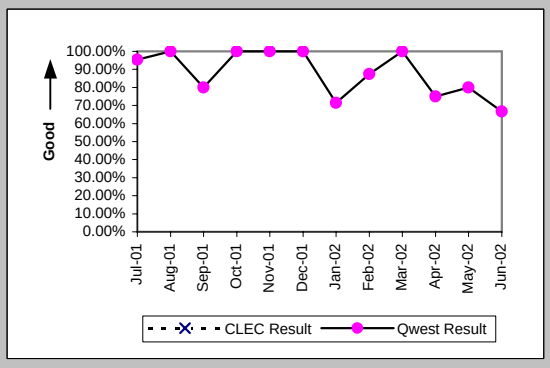
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	1	6.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					52	1	52.00		
Jan-02					4	1	4.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

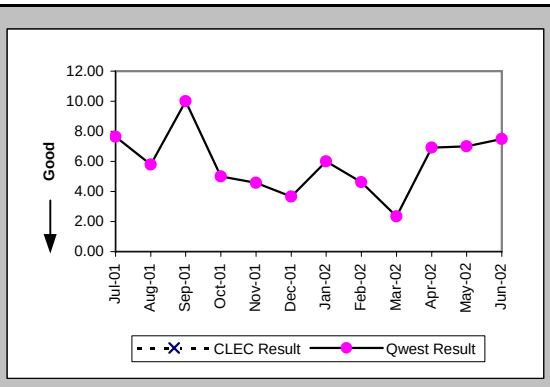
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	22	95.45%		
Aug-01					9	9	100.00%		
Sep-01					4	5	80.00%		
Oct-01					5	5	100.00%		
Nov-01					14	14	100.00%		
Dec-01					6	6	100.00%		
Jan-02					5	7	71.43%		
Feb-02					7	8	87.50%		
Mar-02					3	3	100.00%		
Apr-02					9	12	75.00%		
May-02					4	5	80.00%		
Jun-02					4	6	66.67%		



Checklist #14 - Resale - Qwest DSL Installation

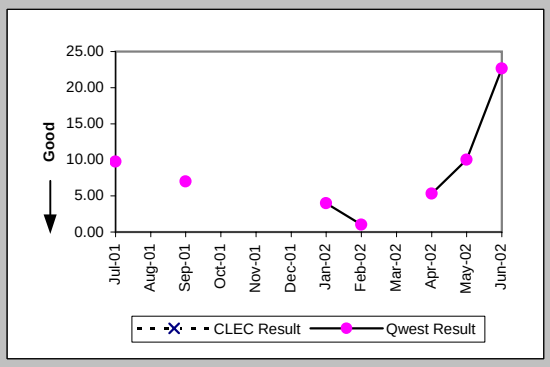
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					191	25	7.64		
Aug-01					52	9	5.78		
Sep-01					60	6	10.00		
Oct-01					25	5	5.00		
Nov-01					55	12	4.58		
Dec-01					22	6	3.67		
Jan-02					42	7	6.00		
Feb-02					37	8	4.62		
Mar-02					7	3	2.33		
Apr-02					76	11	6.91		
May-02					28	4	7.00		
Jun-02					45	6	7.50		



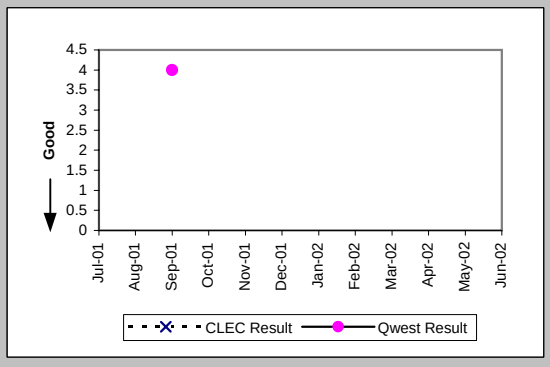
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	4	9.75		
Aug-01									
Sep-01					7	1	7.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					8	2	4.00		
Feb-02					1	1	1.00		
Mar-02									
Apr-02					16	3	5.33		
May-02					10	1	10.00		
Jun-02					68	3	22.67		



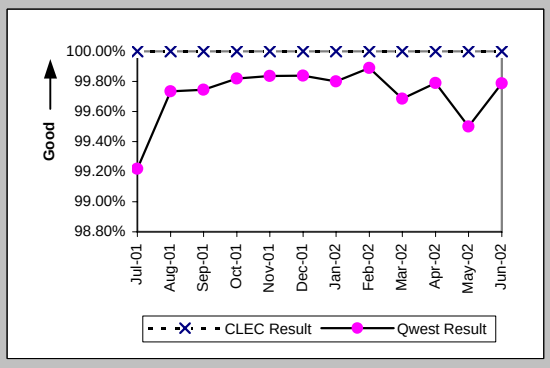
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

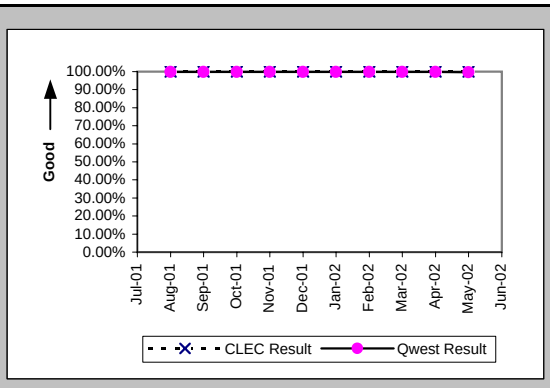
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	9781	9858	99.22%	-0.09	-1.05
Aug-01	4	4	100.00%	0.00%	7485	7505	99.73%	-0.1	-1.06
Sep-01	9	9	100.00%	0.00%	5448	5462	99.74%	-0.15	-1.09
Oct-01	22	22	100.00%	0.00%	6610	6622	99.82%	-0.2	-1.12
Nov-01	29	29	100.00%	0.00%	7928	7941	99.84%	-0.22	-1.13
Dec-01	31	31	100.00%	0.00%	8061	8074	99.84%	-0.22	-1.14
Jan-02	35	35	100.00%	0.00%	7943	7959	99.80%	-0.26	-1.16
Feb-02	32	32	100.00%	0.00%	7282	7290	99.89%	-0.19	-1.11
Mar-02	28	28	100.00%	0.00%	7299	7322	99.69%	-0.3	-1.18
Apr-02	29	29	100.00%	0.00%	7542	7558	99.79%	-0.25	-1.15
May-02	34	34	100.00%	0.00%	6771	6805	99.50%	-0.41	-1.25
Jun-02	32	32	100.00%	0.00%	6117	6130	99.79%	-0.26	-1.16



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

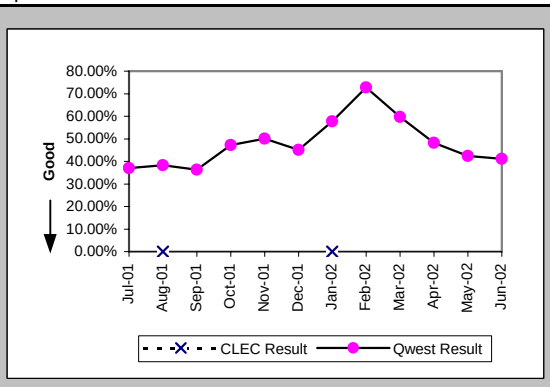
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	4	100.00%	0.00%	7488	7505	99.77%	-0.1	-1.06
Sep-01	9	9	100.00%	0.00%	5454	5462	99.85%	-0.11	-1.07
Oct-01	22	22	100.00%	0.00%	6613	6622	99.86%	-0.17	-1.11
Nov-01	29	29	100.00%	0.00%	7931	7941	99.87%	-0.19	-1.12
Dec-01	31	31	100.00%	0.00%	8063	8074	99.86%	-0.21	-1.12
Jan-02	35	35	100.00%	0.00%	7944	7959	99.81%	-0.26	-1.16
Feb-02	32	32	100.00%	0.00%	7282	7290	99.89%	-0.19	-1.11
Mar-02	28	28	100.00%	0.00%	7304	7322	99.75%	-0.26	-1.16
Apr-02	29	29	100.00%	0.00%	7548	7558	99.87%	-0.2	-1.12
May-02	34	34	100.00%	0.00%	6784	6805	99.69%	-0.32	-1.2
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

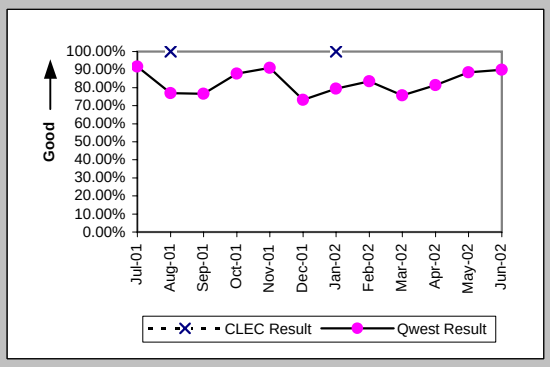
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					447	1206	37.06%		
Aug-01	0	2	0.00%	0.00%	592	1548	38.24%	-1.11	-1.68
Sep-01					440	1211	36.33%		
Oct-01					390	826	47.22%		
Nov-01					406	810	50.12%		
Dec-01					375	831	45.13%		
Jan-02	0	1	0.00%	0.00%	851	1475	57.69%	-1.17	-1.71
Feb-02					940	1293	72.70%		
Mar-02					744	1245	59.76%		
Apr-02					398	825	48.24%		
May-02					386	909	42.46%		
Jun-02					313	761	41.13%		



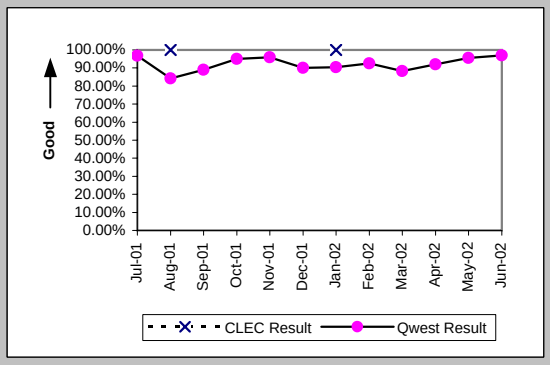
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					649	708	91.67%		
Aug-01	2	2	100.00%	0.00%	681	885	76.95%	-0.77	-1.47
Sep-01					536	700	76.57%		
Oct-01					336	383	87.73%		
Nov-01					339	373	90.88%		
Dec-01					313	427	73.30%		
Jan-02	1	1	100.00%	0.00%	451	568	79.40%	-0.51	-1.31
Feb-02					269	322	83.54%		
Mar-02					349	461	75.71%		
Apr-02					325	399	81.45%		
May-02					427	483	88.41%		
Jun-02					380	423	89.83%		



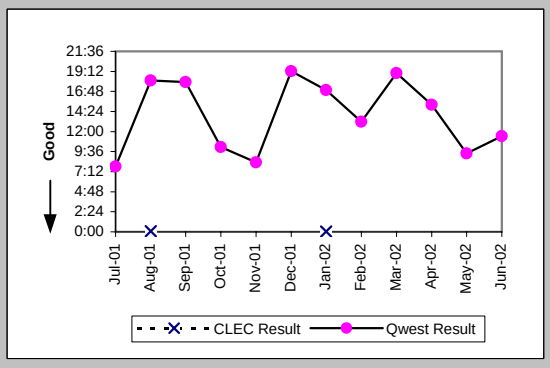
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					686	708	96.89%		
Aug-01	2	2	100.00%	0.00%	745	885	84.18%	-0.61	-1.37
Sep-01					623	700	89.00%		
Oct-01					364	383	95.04%		
Nov-01					358	373	95.98%		
Dec-01					387	430	90.00%		
Jan-02	1	1	100.00%	0.00%	521	576	90.45%	-0.32	-1.2
Feb-02					302	326	92.64%		
Mar-02					410	464	88.36%		
Apr-02					368	400	92.00%		
May-02					462	483	95.65%		
Jun-02					411	424	96.93%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

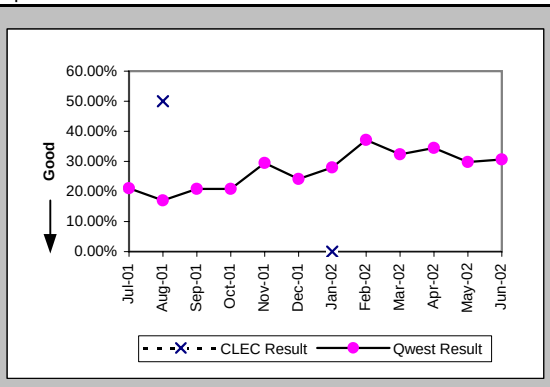
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5526:29	708	7:48		
Aug-01	0:09	2	0:04	0:05	16036:45	885	18:07	-0.74	-1.45
Sep-01					12554:47	700	17:56		
Oct-01					3890:41	383	10:10		
Nov-01					3103:59	373	8:19		
Dec-01					8263:16	430	19:13		
Jan-02	0:02	1	0:02		9764:53	576	16:57	-0.52	-1.32
Feb-02					4292:40	326	13:10		
Mar-02					8808:59	464	18:59		
Apr-02					6088:01	400	15:13		
May-02					4540:06	483	9:24		
Jun-02					4860:38	424	11:28		



Checklist #14 - Resale - Qwest DSL Repair

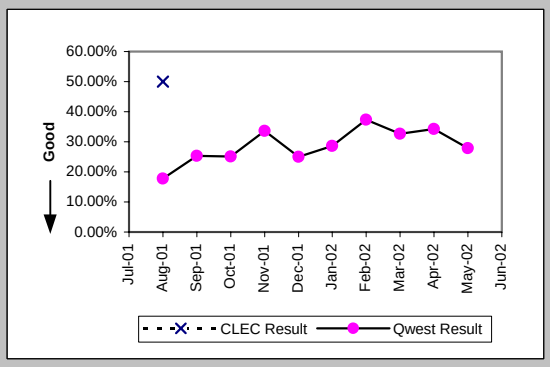
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					149	708	21.05%		
Aug-01	1	2	50.00%	50.00%	151	885	17.06%	0.95	-0.42
Sep-01					146	700	20.86%		
Oct-01					80	383	20.89%		
Nov-01					110	373	29.49%		
Dec-01					104	430	24.19%		
Jan-02	0	1	0.00%	0.00%	161	576	27.95%	-0.62	-1.38
Feb-02					121	326	37.12%		
Mar-02					150	464	32.33%		
Apr-02					138	400	34.50%		
May-02					144	483	29.81%		
Jun-02					130	424	30.66%		



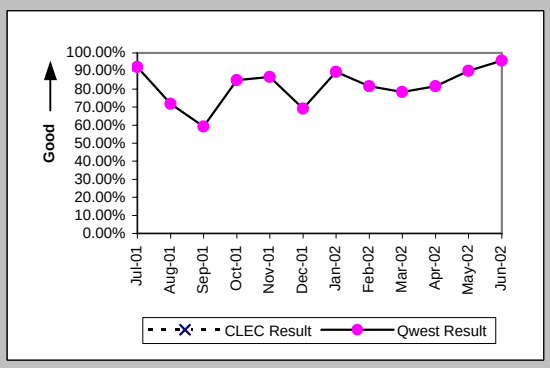
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%	116	654	17.74%	0.92	-0.44
Sep-01					104	410	25.37%		
Oct-01					62	247	25.10%		
Nov-01					86	256	33.59%		
Dec-01					68	272	25.00%		
Jan-02					106	371	28.57%		
Feb-02					84	225	37.33%		
Mar-02					107	328	32.62%		
Apr-02					84	245	34.29%		
May-02					86	308	27.92%		
Jun-02									



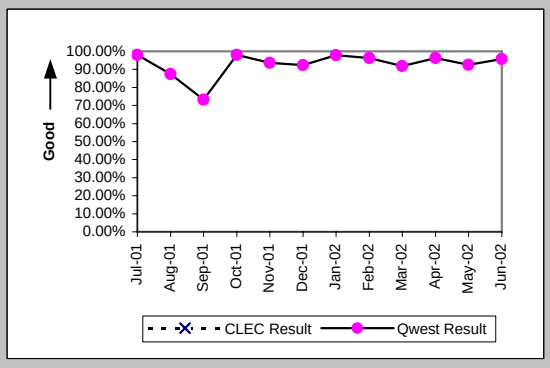
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	51	92.16%		
Aug-01					51	71	71.83%		
Sep-01					42	71	59.15%		
Oct-01					45	53	84.91%		
Nov-01					26	30	86.67%		
Dec-01					18	26	69.23%		
Jan-02					43	48	89.58%		
Feb-02					22	27	81.48%		
Mar-02					29	37	78.38%		
Apr-02					22	27	81.48%		
May-02					36	40	90.00%		
Jun-02					23	24	95.83%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

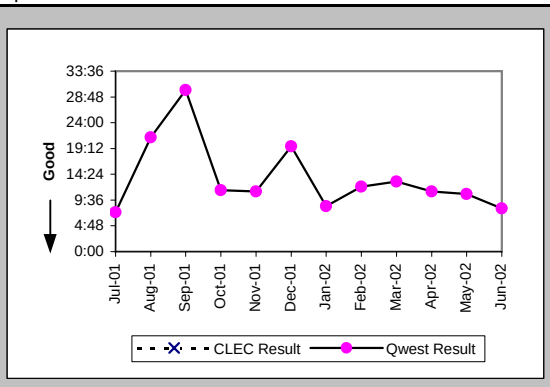
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					50	51	98.04%		
Aug-01					62	71	87.32%		
Sep-01					52	71	73.24%		
Oct-01					52	53	98.11%		
Nov-01					29	31	93.55%		
Dec-01					24	26	92.31%		
Jan-02					47	48	97.92%		
Feb-02					26	27	96.30%		
Mar-02					34	37	91.89%		
Apr-02					26	27	96.30%		
May-02					37	40	92.50%		
Jun-02					23	24	95.83%		



Checklist #14 - Resale - Qwest DSL Repair

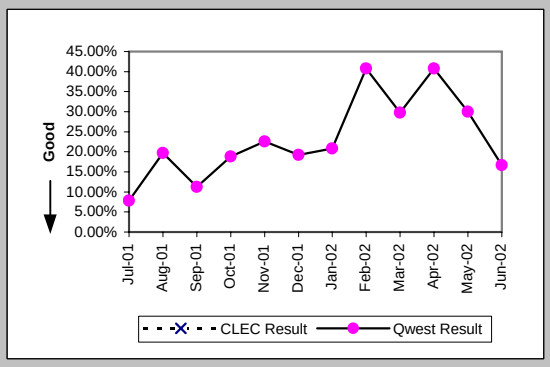
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					373:02	51	7:19		
Aug-01					1509:39	71	21:16		
Sep-01					2135:37	71	30:05		
Oct-01					605:57	53	11:26		
Nov-01					347:44	31	11:13		
Dec-01					509:32	26	19:36		
Jan-02					404:55	48	8:26		
Feb-02					326:44	27	12:06		
Mar-02					482:45	37	13:03		
Apr-02					302:57	27	11:13		
May-02					428:06	40	10:42		
Jun-02					192:19	24	8:01		



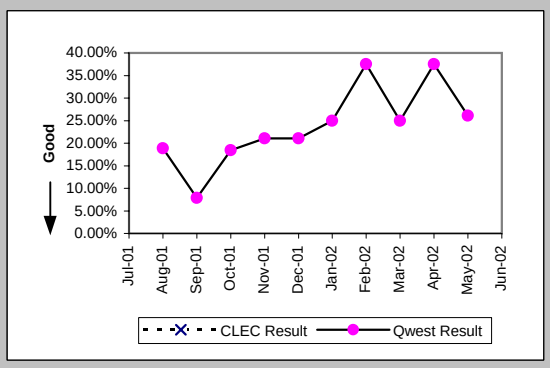
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	51	7.84%		
Aug-01					14	71	19.72%		
Sep-01					8	71	11.27%		
Oct-01					10	53	18.87%		
Nov-01					7	31	22.58%		
Dec-01					5	26	19.23%		
Jan-02					10	48	20.83%		
Feb-02					11	27	40.74%		
Mar-02					11	37	29.73%		
Apr-02					11	27	40.74%		
May-02					12	40	30.00%		
Jun-02					4	24	16.67%		



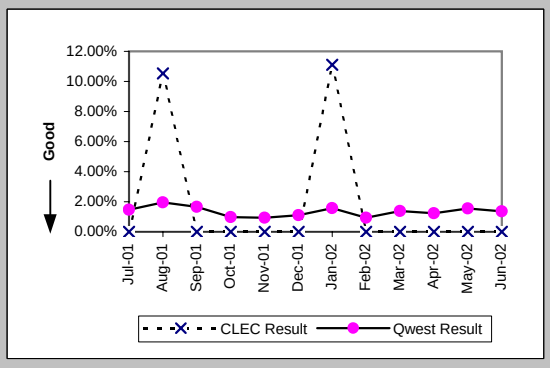
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					10	53	18.87%		
Sep-01					3	38	7.89%		
Oct-01					7	38	18.42%		
Nov-01					4	19	21.05%		
Dec-01					4	19	21.05%		
Jan-02					9	36	25.00%		
Feb-02					6	16	37.50%		
Mar-02					6	24	25.00%		
Apr-02					6	16	37.50%		
May-02					6	23	26.09%		
Jun-02									



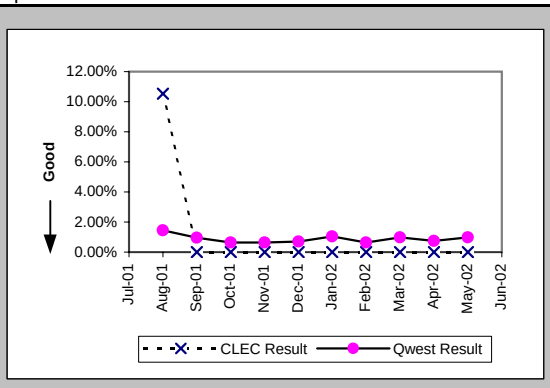
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	19	0.00%	0.00%	759	51444	1.48%	-0.53	-1.32
Aug-01	2	19	10.53%	30.69%	956	48879	1.96%	1.9	0.16
Sep-01	0	18	0.00%	0.00%	771	46676	1.65%	-0.55	-1.33
Oct-01	0	17	0.00%	0.00%	436	44562	0.98%	-0.41	-1.25
Nov-01	0	18	0.00%	0.00%	404	42800	0.94%	-0.41	-1.25
Dec-01	0	8	0.00%	0.00%	456	41394	1.10%	-0.3	-1.18
Jan-02	1	9	11.11%	31.43%	624	39438	1.58%	1.47	-0.11
Feb-02	0	9	0.00%	0.00%	353	37580	0.94%	-0.29	-1.18
Mar-02	0	9	0.00%	0.00%	501	36150	1.39%	-0.36	-1.22
Apr-02	0	8	0.00%	0.00%	427	34869	1.22%	-0.31	-1.19
May-02	0	8	0.00%	0.00%	523	33729	1.55%	-0.35	-1.22
Jun-02	0	8	0.00%	0.00%	448	32685	1.37%	-0.33	-1.2



Checklist #14 - Resale - Qwest DSL Repair

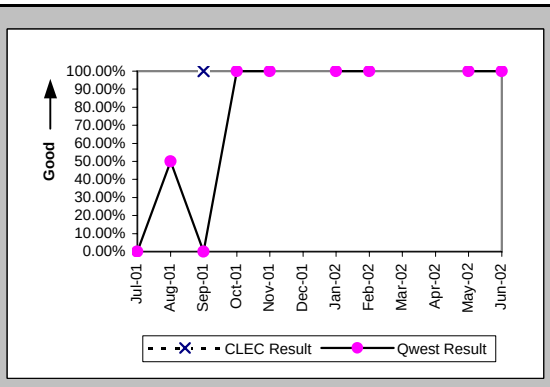
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	19	10.53%	30.69%	707	48879	1.45%	2.14	0.3
Sep-01	0	18	0.00%	0.00%	448	46676	0.96%	-0.42	-1.25
Oct-01	0	17	0.00%	0.00%	285	44562	0.64%	-0.33	-1.2
Nov-01	0	18	0.00%	0.00%	275	42800	0.64%	-0.34	-1.21
Dec-01	0	8	0.00%	0.00%	291	41394	0.70%	-0.24	-1.14
Jan-02	0	9	0.00%	0.00%	407	39438	1.03%	-0.31	-1.19
Feb-02	0	9	0.00%	0.00%	241	37580	0.64%	-0.24	-1.15
Mar-02	0	9	0.00%	0.00%	352	36150	0.97%	-0.3	-1.18
Apr-02	0	8	0.00%	0.00%	261	34869	0.75%	-0.25	-1.15
May-02	0	8	0.00%	0.00%	331	33729	0.98%	-0.28	-1.17
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

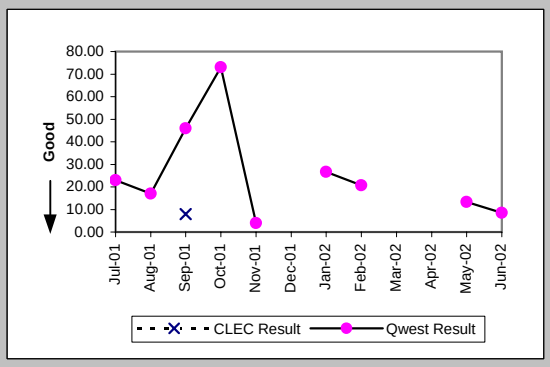
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					1	2	50.00%		
Sep-01	1	1	100.00%	0.00%	0	3	0.00%	N/A	
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					2	2	100.00%		
Feb-02					2	2	100.00%		
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



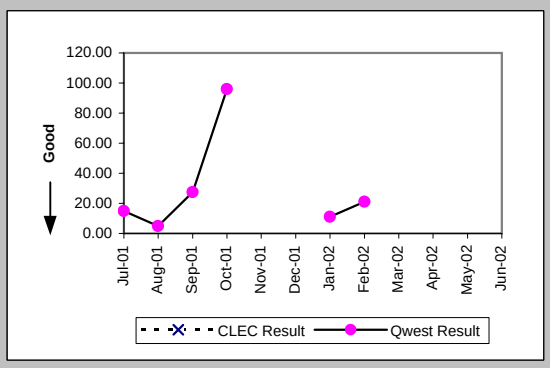
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	2	23.00		
Aug-01					51	3	17.00		
Sep-01	8	1	8.00		184	4	46.00	-1.54	-1.94
Oct-01					219	3	73.00		
Nov-01					4	1	4.00		
Dec-01									
Jan-02					80	3	26.67		
Feb-02					83	4	20.75		
Mar-02									
Apr-02									
May-02					67	5	13.40		
Jun-02					34	4	8.50		



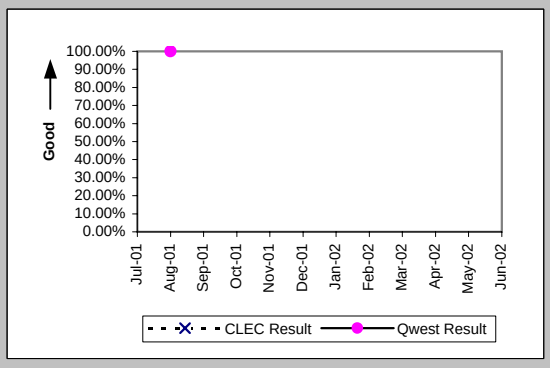
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	1	15.00		
Aug-01					5	1	5.00		
Sep-01					110	4	27.50		
Oct-01					192	2	96.00		
Nov-01									
Dec-01									
Jan-02					11	1	11.00		
Feb-02					42	2	21.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

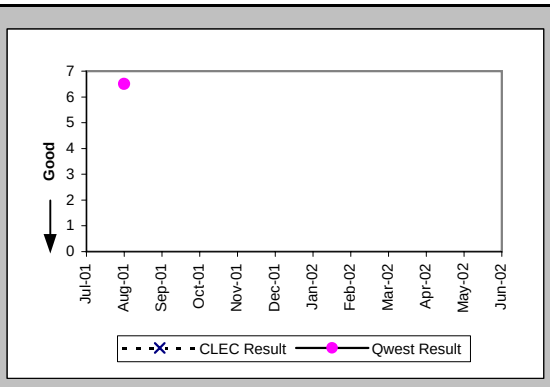
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

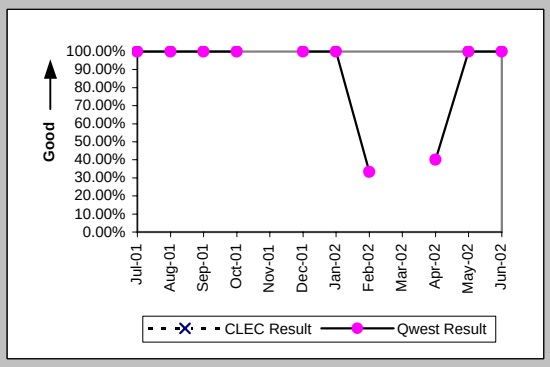
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	2	6.50		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



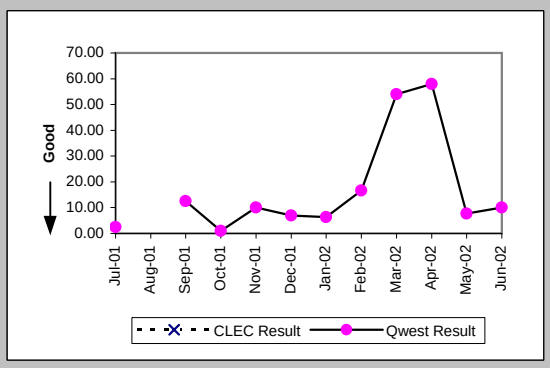
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	12	100.00%		
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		
Oct-01					1	1	100.00%		
Nov-01									
Dec-01					2	2	100.00%		
Jan-02					5	5	100.00%		
Feb-02					1	3	33.33%		
Mar-02									
Apr-02					2	5	40.00%		
May-02					4	4	100.00%		
Jun-02					2	2	100.00%		



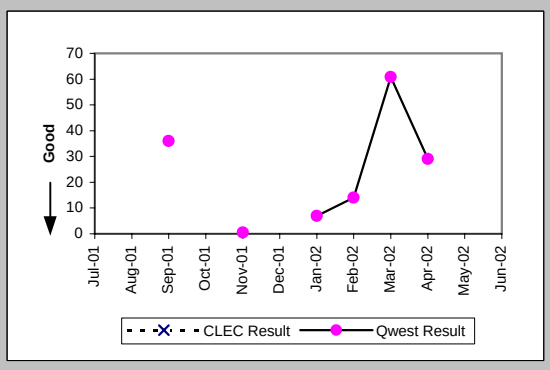
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	13	2.46		
Aug-01									
Sep-01					50	4	12.50		
Oct-01					1	1	1.00		
Nov-01					20	2	10.00		
Dec-01					7	1	7.00		
Jan-02					44	7	6.29		
Feb-02					50	3	16.67		
Mar-02					54	1	54.00		
Apr-02					116	2	58.00		
May-02					23	3	7.67		
Jun-02					10	1	10.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

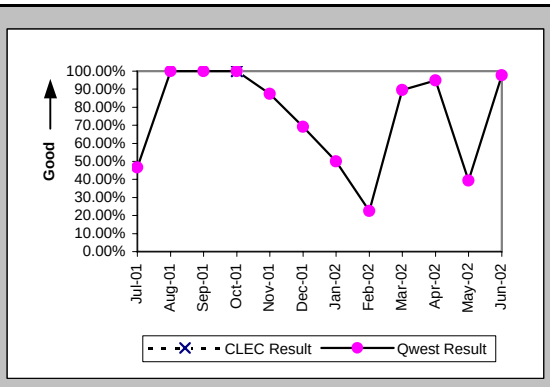
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					36	1	36.00		
Oct-01									
Nov-01					1	2	0.50		
Dec-01									
Jan-02					7	1	7.00		
Feb-02					28	2	14.00		
Mar-02					913	15	60.87		
Apr-02					145	5	29.00		
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

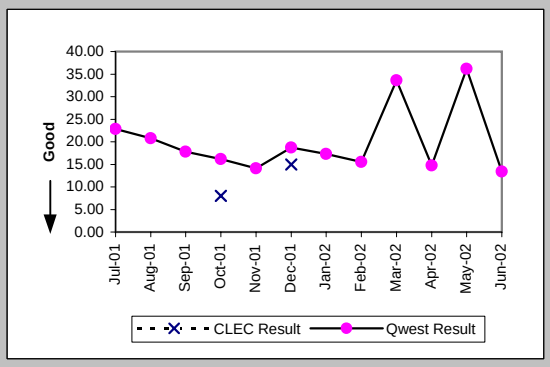
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	15	46.67%		
Aug-01					5	5	100.00%		
Sep-01					28	28	100.00%		
Oct-01	1	1	100.00%	0.00%	49	49	100.00%	N/A	N/A
Nov-01					14	16	87.50%		
Dec-01					9	13	69.23%		
Jan-02					5	10	50.00%		
Feb-02					7	31	22.58%		
Mar-02					17	19	89.47%		
Apr-02					73	77	94.81%		
May-02					28	71	39.44%		
Jun-02					84	86	97.67%		



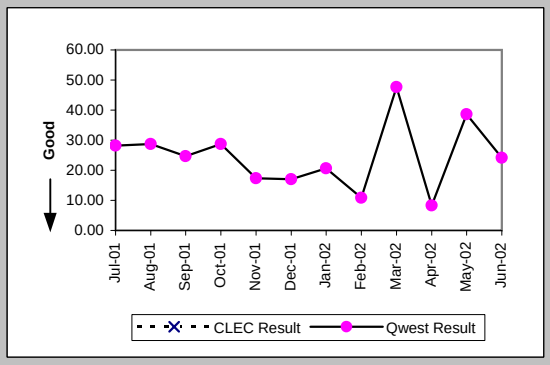
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1893	83	22.81		
Aug-01					1246	60	20.77		
Sep-01					783	44	17.80		
Oct-01	8	1	8.00		1570	97	16.19	-0.48	-1.29
Nov-01					297	21	14.14		
Dec-01	15	1	15.00		449	24	18.71	-0.27	-1.17
Jan-02					553	32	17.28		
Feb-02					575	37	15.54		
Mar-02					2221	66	33.65		
Apr-02					2208	150	14.72		
May-02					7345	203	36.18		
Jun-02					1114	83	13.42		



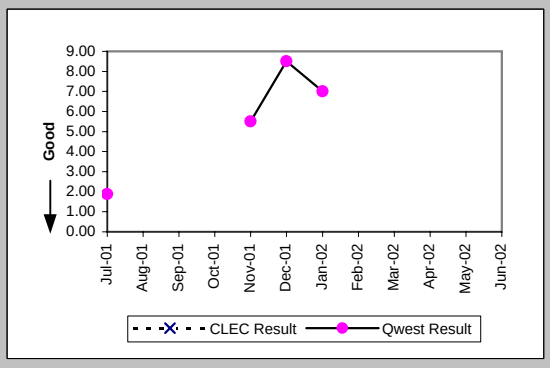
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					903	32	28.22		
Aug-01					460	16	28.75		
Sep-01					419	17	24.65		
Oct-01					690	24	28.75		
Nov-01					104	6	17.33		
Dec-01					136	8	17.00		
Jan-02					206	10	20.60		
Feb-02					270	25	10.80		
Mar-02					1477	31	47.65		
Apr-02					496	60	8.27		
May-02					1740	45	38.67		
Jun-02					193	8	24.12		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

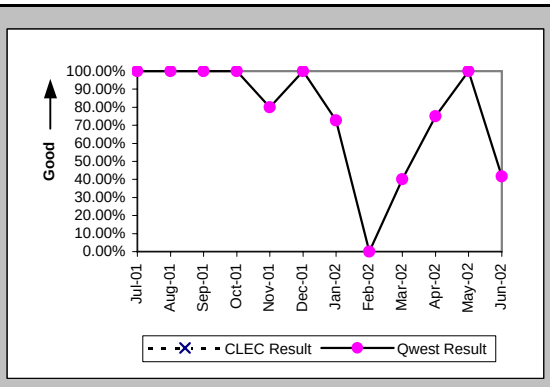
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	8	1.88		
Aug-01									
Sep-01									
Oct-01									
Nov-01					11	2	5.50		
Dec-01					17	2	8.50		
Jan-02					35	5	7.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

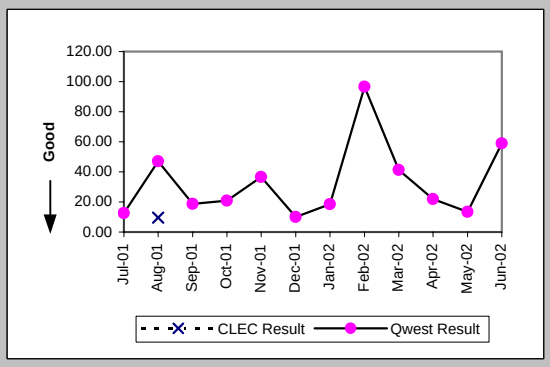
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					41	41	100.00%		
Aug-01					89	89	100.00%		
Sep-01					2	2	100.00%		
Oct-01					4	4	100.00%		
Nov-01					8	10	80.00%		
Dec-01					9	9	100.00%		
Jan-02					8	11	72.73%		
Feb-02					0	130	0.00%		
Mar-02					2	5	40.00%		
Apr-02					3	4	75.00%		
May-02					35	35	100.00%		
Jun-02					30	72	41.67%		



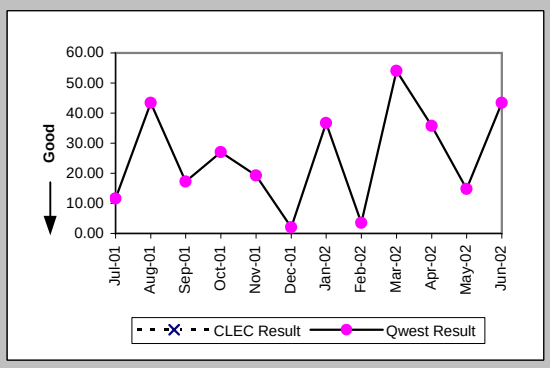
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					550	44	12.50		
Aug-01	19	2	9.50	0.71	7151	152	47.05	-1.66	-2.01
Sep-01					413	22	18.77		
Oct-01					270	13	20.77		
Nov-01					769	21	36.62		
Dec-01					220	22	10.00		
Jan-02					277	15	18.47		
Feb-02					13431	139	96.63		
Mar-02					495	12	41.25		
Apr-02					262	12	21.83		
May-02					509	38	13.39		
Jun-02					5238	89	58.85		



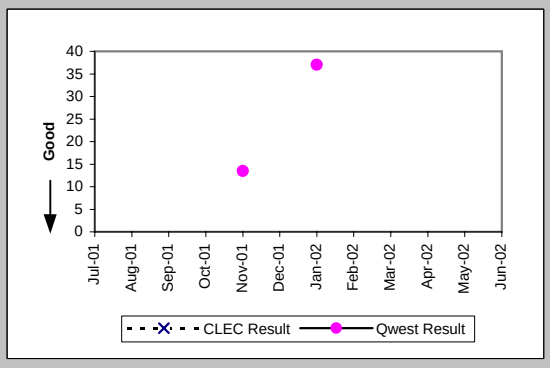
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					128	11	11.64		
Aug-01					3212	74	43.41		
Sep-01					155	9	17.22		
Oct-01					162	6	27.00		
Nov-01					328	17	19.29		
Dec-01					2	1	2.00		
Jan-02					220	6	36.67		
Feb-02					462	130	3.55		
Mar-02					270	5	54.00		
Apr-02					143	4	35.75		
May-02					59	4	14.75		
Jun-02					2127	49	43.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

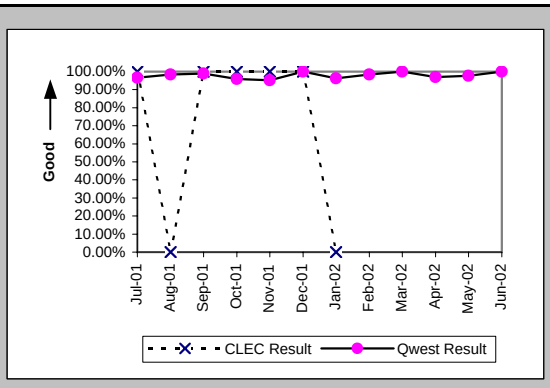
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					27	2	13.50		
Dec-01									
Jan-02					37	1	37.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Primary ISDN Installation

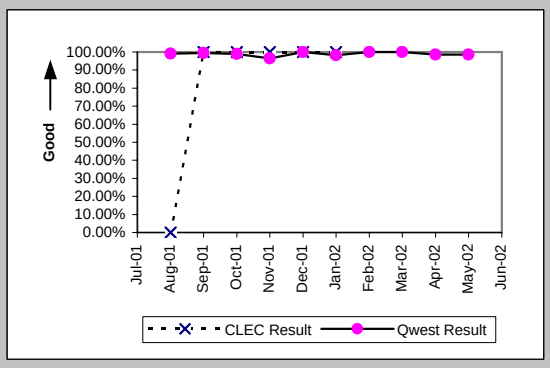
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	173	179	96.65%	-0.26	-1.16
Aug-01	0	1	0.00%	0.00%	238	242	98.35%	2.36	0.44
Sep-01	2	2	100.00%	0.00%	200	202	99.01%	-0.14	-1.09
Oct-01	1	1	100.00%	0.00%	96	100	96.00%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
Dec-01	1	1	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	53	55	96.36%	2	0.21
Feb-02					126	128	98.44%		
Mar-02					146	146	100.00%		
Apr-02					129	133	96.99%		
May-02					219	224	97.77%		
Jun-02					262	262	100.00%		



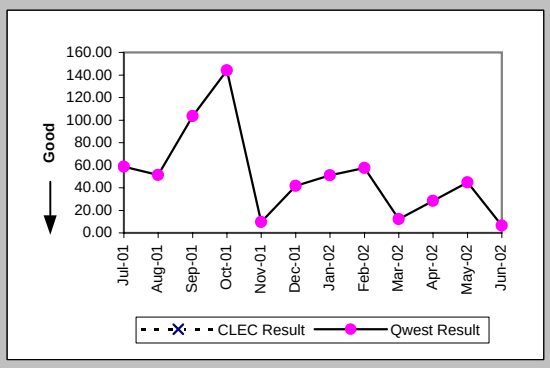
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	240	242	99.17%	2.56	0.56
Sep-01	2	2	100.00%	0.00%	201	202	99.51%	-0.1	-1.06
Oct-01	1	1	100.00%	0.00%	99	100	99.00%	-0.1	-1.06
Nov-01	1	1	100.00%	0.00%	82	85	96.47%	-0.19	-1.12
Dec-01	1	1	100.00%	0.00%	51	51	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	54	55	98.18%	-0.13	-1.08
Feb-02					128	128	100.00%		
Mar-02					146	146	100.00%		
Apr-02					131	133	98.50%		
May-02					221	224	98.66%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

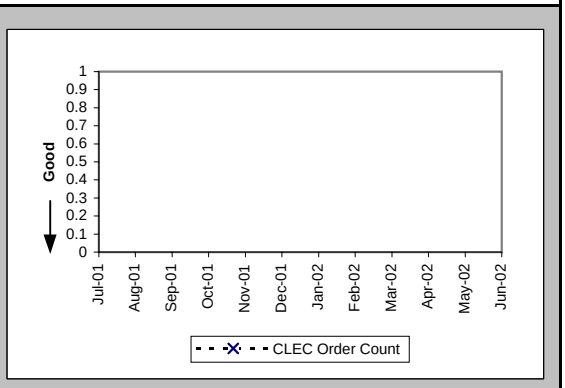
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					469	8	58.62		
Aug-01					565	11	51.36		
Sep-01					518	5	103.60		
Oct-01					576	4	144.00		
Nov-01					384	40	9.60		
Dec-01					167	4	41.75		
Jan-02					204	4	51.00		
Feb-02					230	4	57.50		
Mar-02					816	67	12.18		
Apr-02					2110	74	28.51		
May-02					1573	35	44.94		
Jun-02					289	45	6.42		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

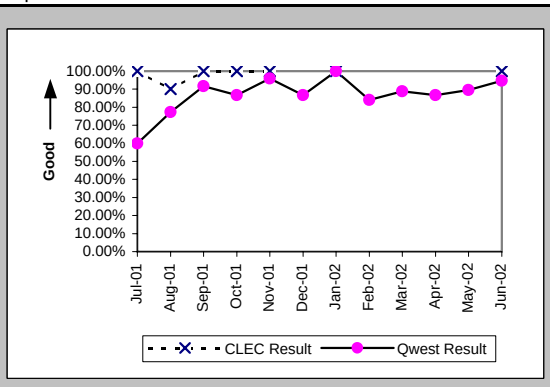
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Primary ISDN Repair

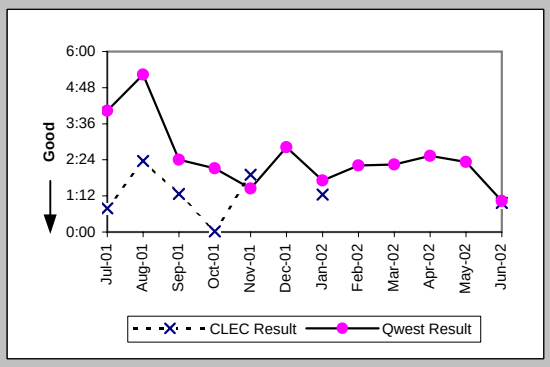
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	15	25	60.00%	-0.8	-1.49
Aug-01	9	10	90.00%	30.00%	17	22	77.27%	-0.8	-1.48
Sep-01	3	3	100.00%	0.00%	22	24	91.67%	-0.49	-1.3
Oct-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Nov-01	1	1	100.00%	0.00%	24	25	96.00%	-0.2	-1.12
Dec-01					13	15	86.67%		
Jan-02	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Feb-02					21	25	84.00%		
Mar-02					16	18	88.89%		
Apr-02					13	15	86.67%		
May-02					17	19	89.47%		
Jun-02	1	1	100.00%	0.00%	18	19	94.74%	-0.23	-1.14



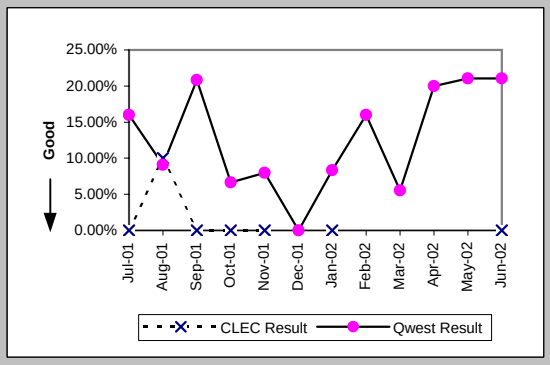
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:47	1	0:47		101:02	25	4:02	-0.65	-1.39
Aug-01	23:37	10	2:22	1:21	115:18	22	5:14	-0.89	-1.54
Sep-01	3:48	3	1:16	1:51	57:47	24	2:24	-0.49	-1.3
Oct-01	0:01	1	0:01		31:48	15	2:07	-0.49	-1.3
Nov-01	1:54	1	1:54		36:12	25	1:27	0.48	-0.71
Dec-01					42:14	15	2:49		
Jan-02	1:15	1	1:15		20:39	12	1:43	-0.63	-1.38
Feb-02					55:37	25	2:13		
Mar-02					40:36	18	2:15		
Apr-02					37:55	15	2:32		
May-02					44:24	19	2:20		
Jun-02	0:58	1	0:58		19:29	19	1:02	-0.05	-1.03



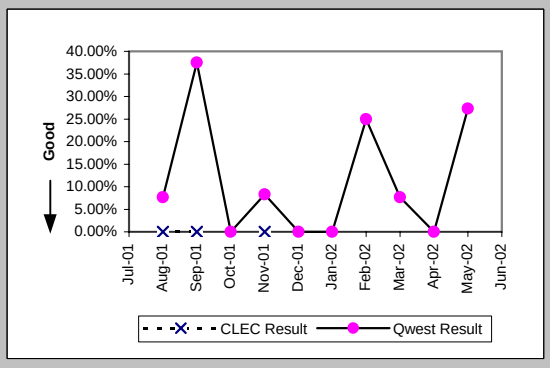
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
Aug-01	1	10	10.00%	30.00%	2	22	9.09%	0.04	-0.98
Sep-01	0	3	0.00%	0.00%	5	24	20.83%	-0.84	-1.51
Oct-01	0	1	0.00%	0.00%	1	15	6.67%	-0.26	-1.16
Nov-01	0	1	0.00%	0.00%	2	25	8.00%	-0.29	-1.18
Dec-01					0	15	0.00%		
Jan-02	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Feb-02					4	25	16.00%		
Mar-02					1	18	5.56%		
Apr-02					3	15	20.00%		
May-02					4	19	21.05%		
Jun-02	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

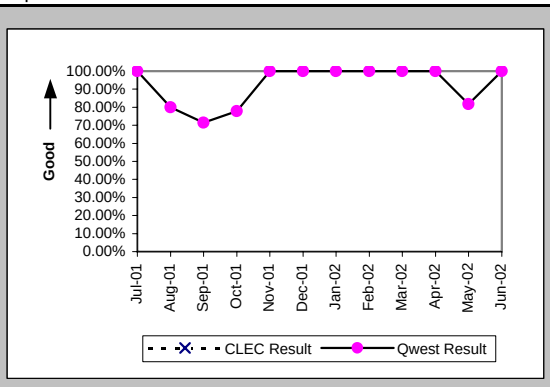
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	1	13	7.69%	-0.45	-1.27
Sep-01	0	1	0.00%	0.00%	3	8	37.50%	-0.73	-1.44
Oct-01					0	6	0.00%		
Nov-01	0	1	0.00%	0.00%	1	12	8.33%	-0.29	-1.18
Dec-01					0	10	0.00%		
Jan-02					0	8	0.00%		
Feb-02					2	8	25.00%		
Mar-02					1	13	7.69%		
Apr-02					0	7	0.00%		
May-02					3	11	27.27%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

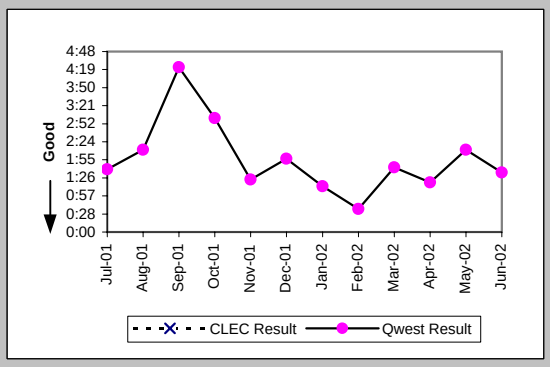
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					8	10	80.00%		
Sep-01					5	7	71.43%		
Oct-01					7	9	77.78%		
Nov-01					5	5	100.00%		
Dec-01					2	2	100.00%		
Jan-02					9	9	100.00%		
Feb-02					6	6	100.00%		
Mar-02					8	8	100.00%		
Apr-02					6	6	100.00%		
May-02					9	11	81.82%		
Jun-02					8	8	100.00%		



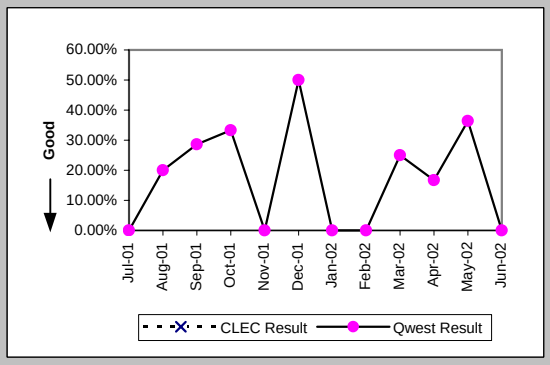
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4:59	3	1:40		
Aug-01					21:51	10	2:11		
Sep-01					30:38	7	4:23		
Oct-01					27:15	9	3:02		
Nov-01					7:01	5	1:24		
Dec-01					3:53	2	1:57		
Jan-02					10:53	9	1:13		
Feb-02					3:41	6	0:37		
Mar-02					13:45	8	1:43		
Apr-02					7:56	6	1:19		
May-02					24:00	11	2:11		
Jun-02					12:38	8	1:35		



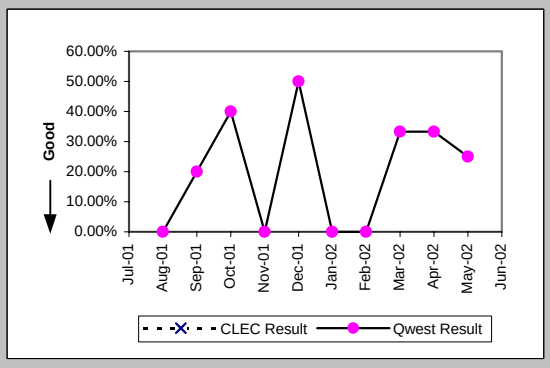
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	3	0.00%		
Aug-01					2	10	20.00%		
Sep-01					2	7	28.57%		
Oct-01					3	9	33.33%		
Nov-01					0	5	0.00%		
Dec-01					1	2	50.00%		
Jan-02					0	9	0.00%		
Feb-02					0	6	0.00%		
Mar-02					2	8	25.00%		
Apr-02					1	6	16.67%		
May-02					4	11	36.36%		
Jun-02					0	8	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

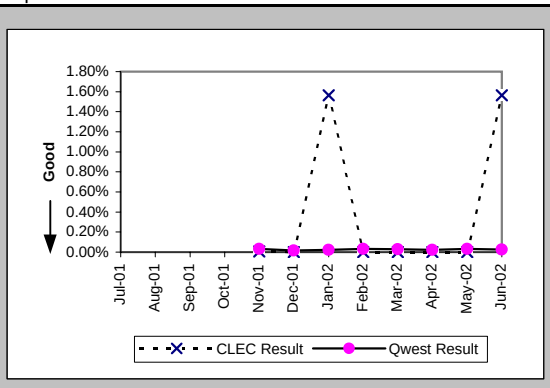
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					0	3	0.00%		
Sep-01					1	5	20.00%		
Oct-01					2	5	40.00%		
Nov-01					0	1	0.00%		
Dec-01					1	2	50.00%		
Jan-02					0	5	0.00%		
Feb-02					0	2	0.00%		
Mar-02					1	3	33.33%		
Apr-02					1	3	33.33%		
May-02					1	4	25.00%		
Jun-02									



Checklist #14 - Resale - Primary ISDN Repair

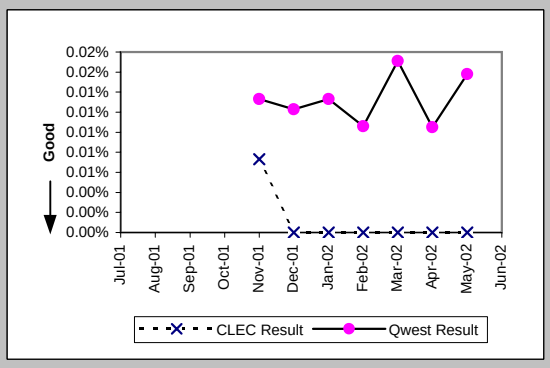
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	13607	0.01%	0.86%	30	98094	0.03%	-1.45	-1.88
Dec-01	0	64	0.00%	0.00%	17	97907	0.02%	-0.11	-1.06
Jan-02	1	64	1.56%	12.40%	21	97464	0.02%	2.47	0.5
Feb-02	0	64	0.00%	0.00%	31	94423	0.03%	-0.14	-1.09
Mar-02	0	64	0.00%	0.00%	26	93753	0.03%	-0.13	-1.08
Apr-02	0	64	0.00%	0.00%	21	95442	0.02%	-0.12	-1.07
May-02	0	64	0.00%	0.00%	30	94729	0.03%	-0.14	-1.09
Jun-02	1	64	1.56%	12.40%	27	101829	0.03%	2.39	0.45



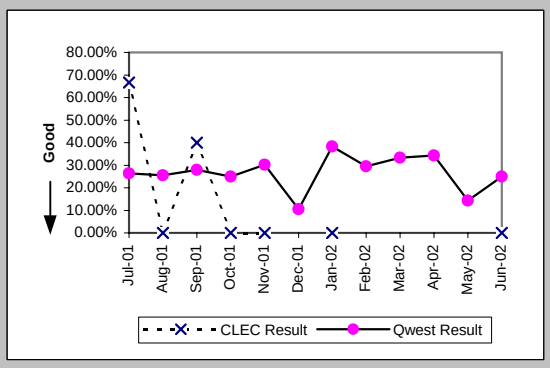
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	13607	0.01%	0.86%	13	98094	0.01%	-0.56	-1.34
Dec-01	0	64	0.00%	0.00%	12	97907	0.01%	-0.09	-1.05
Jan-02	0	64	0.00%	0.00%	13	97464	0.01%	-0.09	-1.06
Feb-02	0	64	0.00%	0.00%	10	94423	0.01%	-0.08	-1.05
Mar-02	0	64	0.00%	0.00%	16	93753	0.02%	-0.1	-1.06
Apr-02	0	64	0.00%	0.00%	10	95442	0.01%	-0.08	-1.05
May-02	0	64	0.00%	0.00%	15	94729	0.02%	-0.1	-1.06
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

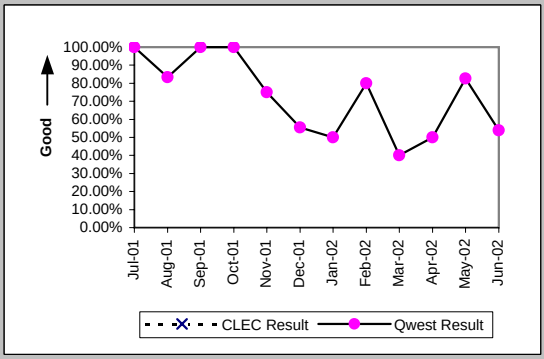
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	10	38	26.32%	1.27	-0.23
Aug-01	0	10	0.00%	0.00%	11	43	25.58%	-1.67	-2.02
Sep-01	2	5	40.00%	48.99%	12	43	27.91%	0.51	-0.69
Oct-01	0	1	0.00%	0.00%	8	32	25.00%	-0.57	-1.35
Nov-01	0	1	0.00%	0.00%	13	43	30.23%	-0.65	-1.4
Dec-01					2	19	10.53%		
Jan-02	0	1	0.00%	0.00%	13	34	38.24%	-0.78	-1.47
Feb-02					13	44	29.55%		
Mar-02					13	39	33.33%		
Apr-02					11	32	34.38%		
May-02					5	35	14.29%		
Jun-02	0	1	0.00%	0.00%	9	36	25.00%	-0.57	-1.35



Checklist #14 - Resale - DS0 Installation

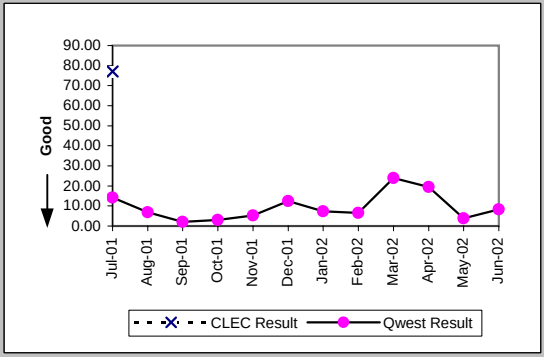
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					5	6	83.33%		
Sep-01					2	2	100.00%		
Oct-01					5	5	100.00%		
Nov-01					3	4	75.00%		
Dec-01					5	9	55.56%		
Jan-02					4	8	50.00%		
Feb-02					4	5	80.00%		
Mar-02					2	5	40.00%		
Apr-02					3	6	50.00%		
May-02					19	23	82.61%		
Jun-02					7	13	53.85%		



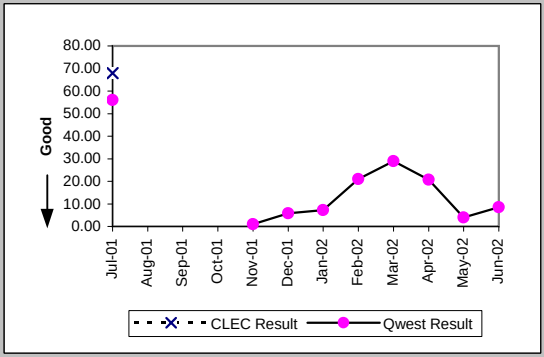
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	77	1	77.00		171	12	14.25	1.77	0.08
Aug-01					41	6	6.83		
Sep-01					6	3	2.00		
Oct-01					66	22	3.00		
Nov-01					21	4	5.25		
Dec-01					124	10	12.40		
Jan-02					80	11	7.27		
Feb-02					33	5	6.60		
Mar-02					120	5	24.00		
Apr-02					136	7	19.43		
May-02					89	23	3.87		
Jun-02					116	14	8.29		



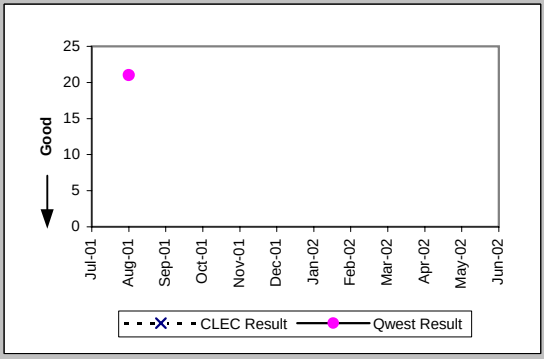
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	68	1	68.00		56	1	56.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					1	1	1.00		
Dec-01					23	4	5.75		
Jan-02					29	4	7.25		
Feb-02					21	1	21.00		
Mar-02					87	3	29.00		
Apr-02					83	4	20.75		
May-02					16	4	4.00		
Jun-02					60	7	8.57		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

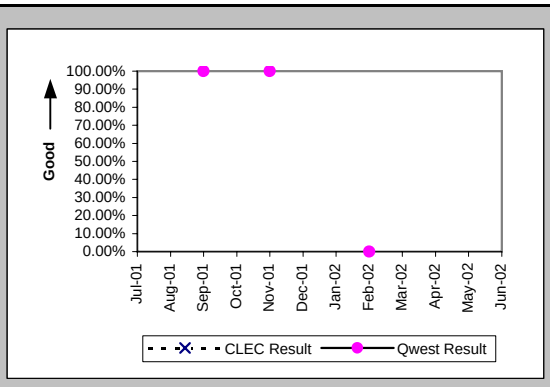
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	1	21.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - DS0 Installation

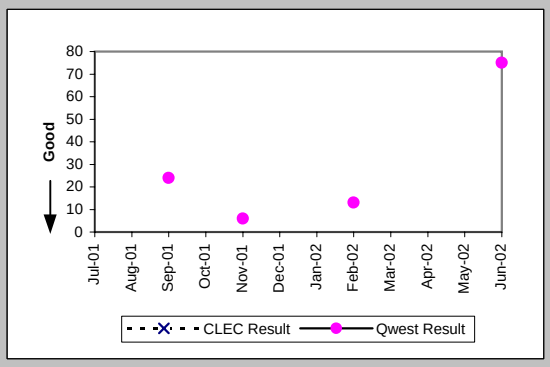
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					1	1	100.00%		
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02									
Jun-02									



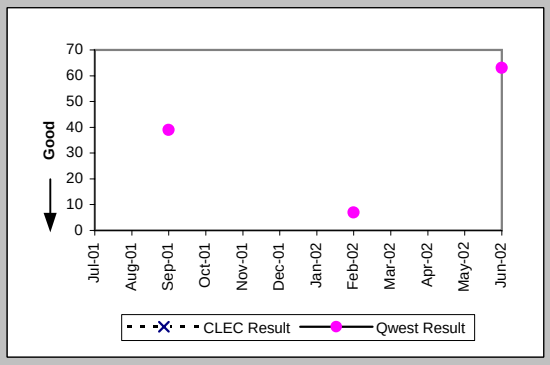
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					48	2	24.00		
Oct-01									
Nov-01					6	1	6.00		
Dec-01									
Jan-02									
Feb-02					13	1	13.00		
Mar-02									
Apr-02									
May-02									
Jun-02					75	1	75.00		



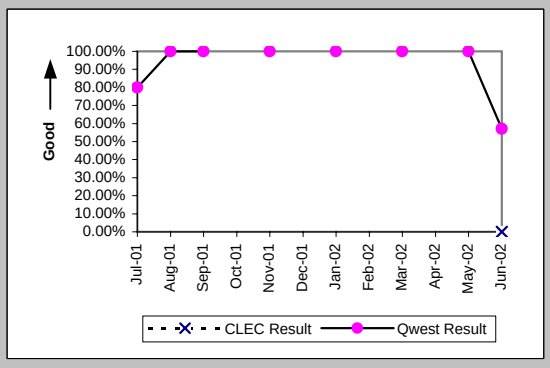
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					39	1	39.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					7	1	7.00		
Mar-02									
Apr-02									
May-02									
Jun-02					63	1	63.00		



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

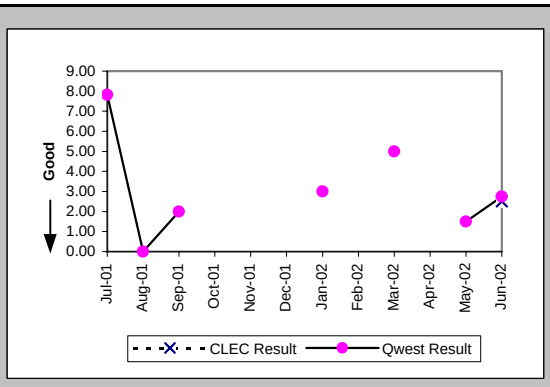
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	20	80.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					1	1	100.00%		
Apr-02									
May-02					2	2	100.00%		
Jun-02	0	1	0.00%	0.00%	4	7	57.14%	0.67	-0.59



Checklist #14 - Resale - DS0 Installation

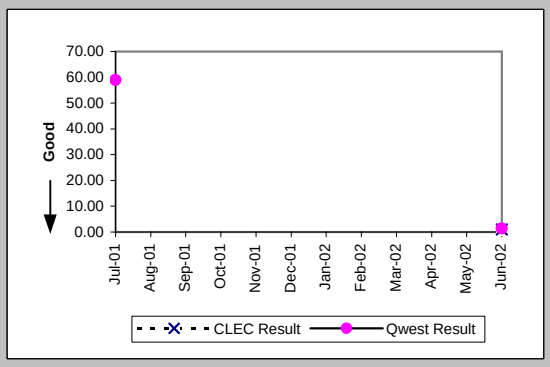
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					133	17	7.82		
Aug-01					0	1	0.00		
Sep-01					4	2	2.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					3	1	3.00		
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02					3	2	1.50		
Jun-02	5	2	2.50	0.71	11	4	2.75	-0.19	-1.12



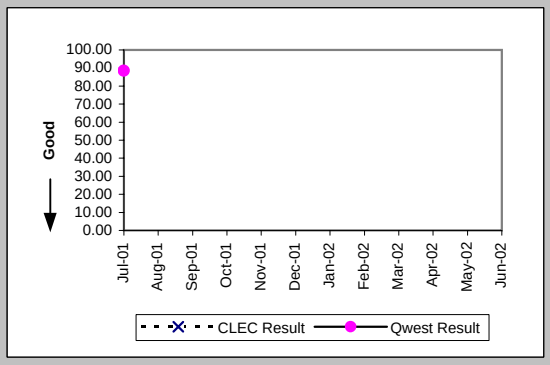
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					59	1	59.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	1	1	1.00		4	3	1.33	-0.5	-1.3



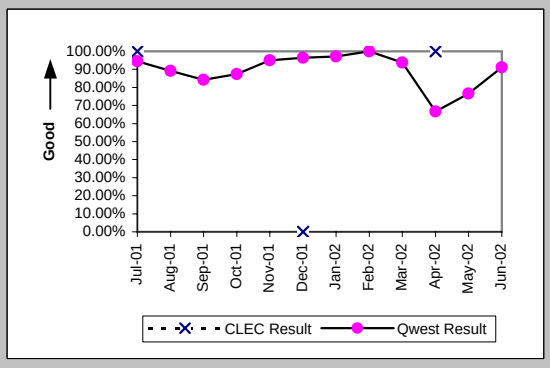
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					354	4	88.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

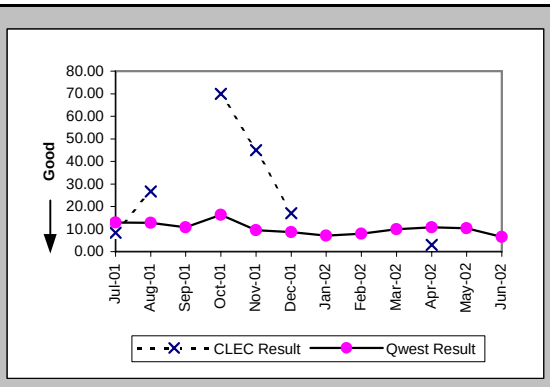
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	17	100.00%	0.00%	17	18	94.44%	-0.72	-1.44
Aug-01					41	46	89.13%		
Sep-01					16	19	84.21%		
Oct-01					21	24	87.50%		
Nov-01					19	20	95.00%		
Dec-01	0	1	0.00%	0.00%	27	28	96.43%	1.9	0.16
Jan-02					34	35	97.14%		
Feb-02					30	30	100.00%		
Mar-02					46	49	93.88%		
Apr-02	1	1	100.00%	0.00%	16	24	66.67%	-0.69	-1.42
May-02					23	30	76.67%		
Jun-02					31	34	91.18%		



Checklist #14 - Resale - DS0 Installation

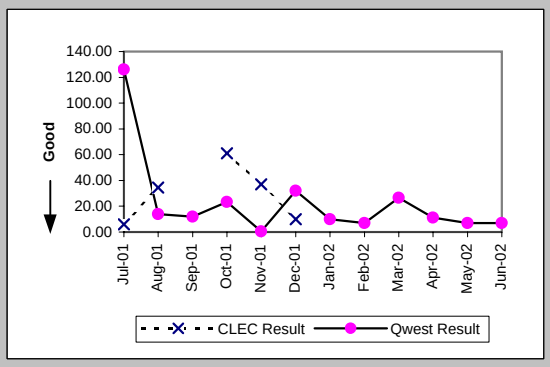
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	159	19	8.37	1.92	309	24	12.88	-0.54	-1.33
Aug-01	80	3	26.67	19.86	829	65	12.75	1.17	-0.29
Sep-01					215	20	10.75		
Oct-01	140	2	70.00	0.00	522	32	16.31	2.12	0.29
Nov-01	45	1	45.00		208	22	9.45	2.14	0.3
Dec-01	17	1	17.00		278	32	8.69	1.22	-0.26
Jan-02					304	43	7.07		
Feb-02					326	41	7.95		
Mar-02					577	58	9.95		
Apr-02	3	1	3.00		269	25	10.76	-0.58	-1.35
May-02					341	33	10.33		
Jun-02					250	38	6.58		



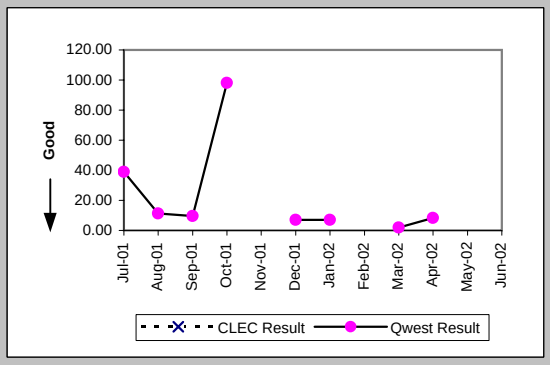
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	1	6.00		126	1	126.00		
Aug-01	69	2	34.50	3.54	97	7	13.86	2.41	0.46
Sep-01					59	5	11.80		
Oct-01	122	2	61.00	1.41	209	9	23.22	0.83	-0.49
Nov-01	37	1	37.00		2	4	0.50	1.18	-0.28
Dec-01	10	1	10.00		64	2	32.00	-0.47	-1.29
Jan-02					70	7	10.00		
Feb-02					21	3	7.00		
Mar-02					159	6	26.50		
Apr-02					56	5	11.20		
May-02					56	8	7.00		
Jun-02					28	4	7.00		



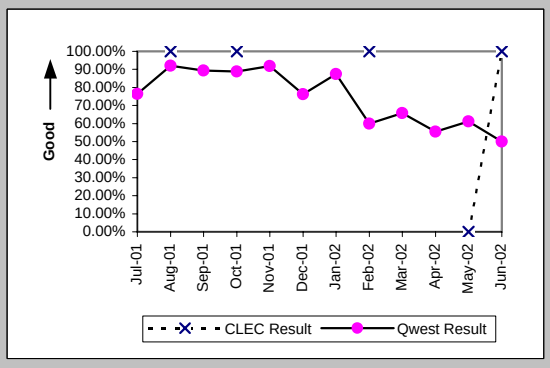
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					39	1	39.00		
Aug-01					34	3	11.33		
Sep-01					19	2	9.50		
Oct-01					196	2	98.00		
Nov-01									
Dec-01					7	1	7.00		
Jan-02					7	1	7.00		
Feb-02									
Mar-02					2	1	2.00		
Apr-02					33	4	8.25		
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

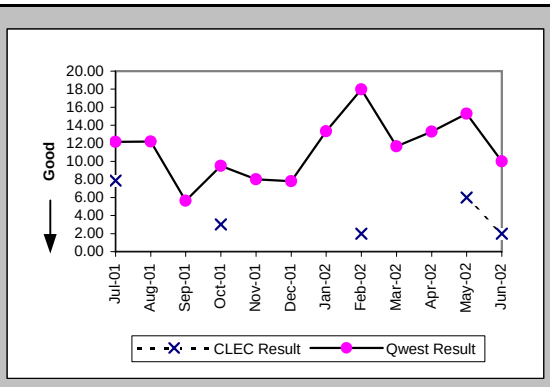
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	17	76.47%		
Aug-01	1	1	100.00%	0.00%	46	50	92.00%	-0.29	-1.18
Sep-01					25	28	89.29%		
Oct-01	1	1	100.00%	0.00%	32	36	88.89%	-0.35	-1.21
Nov-01					34	37	91.89%		
Dec-01					16	21	76.19%		
Jan-02					49	56	87.50%		
Feb-02	2	2	100.00%	0.00%	12	20	60.00%	-1.1	-1.67
Mar-02					23	35	65.71%		
Apr-02					10	18	55.56%		
May-02	0	1	0.00%	0.00%	11	18	61.11%	0.82	-0.5
Jun-02	2	2	100.00%	0.00%	5	10	50.00%	-1.29	-1.78



Checklist #14 - Resale - DS0 Installation

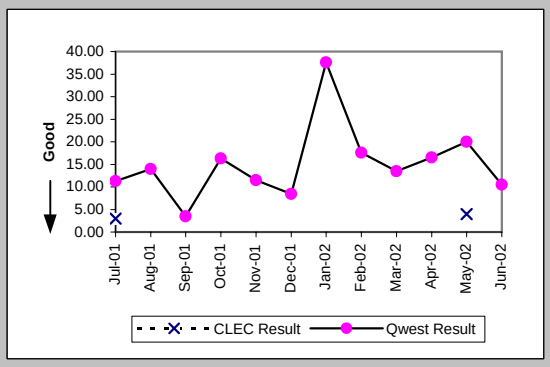
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	228	29	7.86	0.74	316	26	12.15	-1.35	-1.82
Aug-01					805	66	12.20		
Sep-01					169	30	5.63		
Oct-01	3	1	3.00		390	41	9.51	-0.66	-1.4
Nov-01					344	43	8.00		
Dec-01					203	26	7.81		
Jan-02					906	68	13.32		
Feb-02	4	2	2.00	0.00	539	30	17.97	-1.22	-1.74
Mar-02					444	38	11.68		
Apr-02					266	20	13.30		
May-02	6	1	6.00		413	27	15.30	-0.4	-1.24
Jun-02	4	2	2.00	0.00	140	14	10.00	-1.59	-1.96



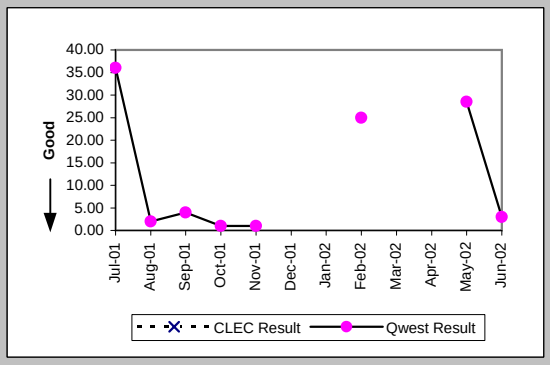
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	84	28	3.00	0.00	79	7	11.29	-1.44	-1.87
Aug-01					84	6	14.00		
Sep-01					14	4	3.50		
Oct-01					147	9	16.33		
Nov-01					92	8	11.50		
Dec-01					59	7	8.43		
Jan-02					526	14	37.57		
Feb-02					229	13	17.62		
Mar-02					175	13	13.46		
Apr-02					149	9	16.56		
May-02	4	1	4.00		80	4	20.00	-0.77	-1.47
Jun-02					42	4	10.50		



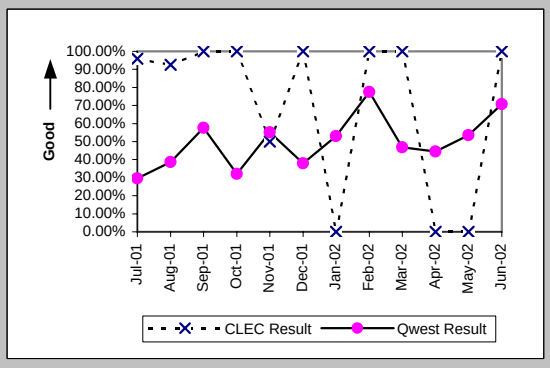
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	1	36.00		
Aug-01					8	4	2.00		
Sep-01					4	1	4.00		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01									
Jan-02									
Feb-02					25	1	25.00		
Mar-02									
Apr-02									
May-02					57	2	28.50		
Jun-02					3	1	3.00		



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

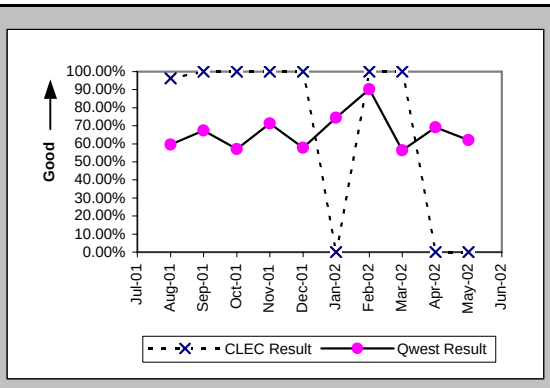
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	25	96.00%	19.60%	32	108	29.63%	-6.55	-4.98
Aug-01	25	27	92.59%	26.19%	44	114	38.60%	-5.18	-4.15
Sep-01	2	2	100.00%	0.00%	60	104	57.69%	-1.2	-1.73
Oct-01	2	2	100.00%	0.00%	27	84	32.14%	-2.03	-2.23
Nov-01	1	2	50.00%	50.00%	48	87	55.17%	0.08	-0.95
Dec-01	1	1	100.00%	0.00%	27	71	38.03%	-1.27	-1.77
Jan-02	0	1	0.00%	0.00%	52	98	53.06%	0.72	-0.56
Feb-02	1	1	100.00%	0.00%	79	102	77.45%	-0.54	-1.33
Mar-02	1	1	100.00%	0.00%	44	94	46.81%	-1.06	-1.64
Apr-02	0	1	0.00%	0.00%	36	81	44.44%	0.58	-0.65
May-02	0	1	0.00%	0.00%	38	71	53.52%	0.72	-0.56
Jun-02	3	3	100.00%	0.00%	58	82	70.73%	-1.09	-1.67



Checklist #14 - Resale - DS0 Installation

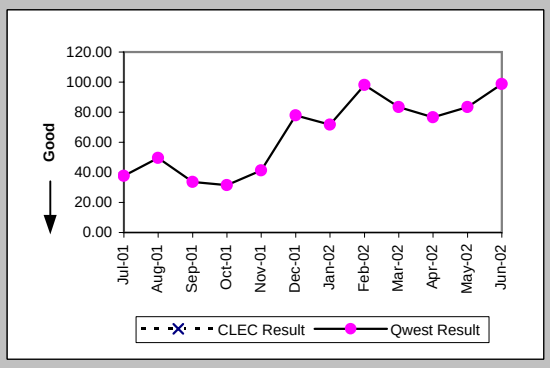
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	26	27	96.30%	18.89%	68	114	59.65%	-3.49	-3.12
Sep-01	2	2	100.00%	0.00%	70	104	67.31%	-0.98	-1.59
Oct-01	2	2	100.00%	0.00%	48	84	57.14%	-1.21	-1.74
Nov-01	2	2	100.00%	0.00%	62	87	71.26%	-0.89	-1.54
Dec-01	1	1	100.00%	0.00%	41	71	57.75%	-0.85	-1.52
Jan-02	0	1	0.00%	0.00%	73	98	74.49%	1.14	-0.31
Feb-02	1	1	100.00%	0.00%	92	102	90.20%	-0.33	-1.2
Mar-02	1	1	100.00%	0.00%	53	94	56.38%	-0.87	-1.53
Apr-02	0	1	0.00%	0.00%	56	81	69.14%	1.02	-0.38
May-02	0	1	0.00%	0.00%	44	71	61.97%	0.87	-0.47
Jun-02									



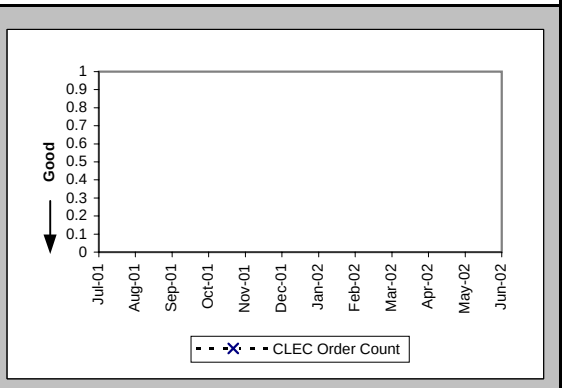
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					641	17	37.71		
Aug-01					841	17	49.47		
Sep-01					404	12	33.67		
Oct-01					597	19	31.42		
Nov-01					950	23	41.30		
Dec-01					1870	24	77.92		
Jan-02					1364	19	71.79		
Feb-02					1471	15	98.07		
Mar-02					1417	17	83.35		
Apr-02					1377	18	76.50		
May-02					1417	17	83.35		
Jun-02					1677	17	98.65		



Checklist #14 - Resale - DS0 Installation

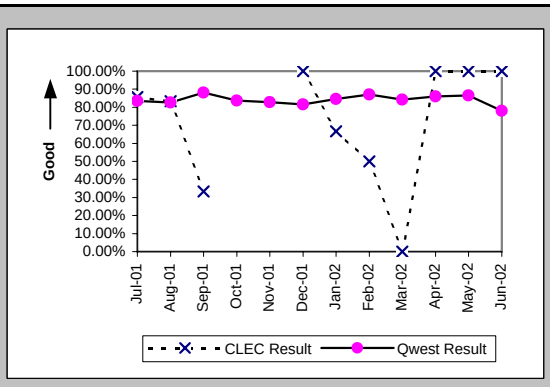
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS0 Repair

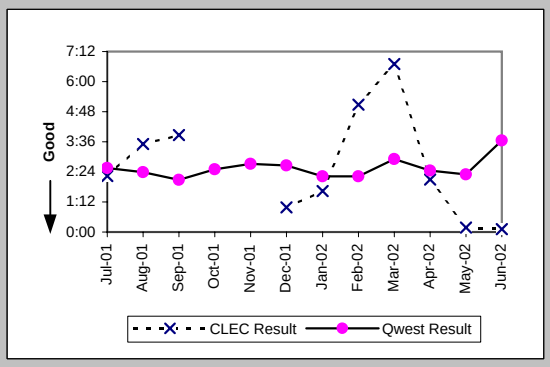
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	447	535	83.55%	-0.15	-1.09
Aug-01	5	6	83.33%	37.27%	465	563	82.59%	-0.05	-1.03
Sep-01	1	3	33.33%	47.14%	368	418	88.04%	2.06	0.25
Oct-01					418	500	83.60%		
Nov-01					367	443	82.84%		
Dec-01	2	2	100.00%	0.00%	358	439	81.55%	-0.67	-1.41
Jan-02	2	3	66.67%	47.14%	350	414	84.54%	0.73	-0.56
Feb-02	1	2	50.00%	50.00%	322	370	87.03%	1.13	-0.32
Mar-02	0	1	0.00%	0.00%	311	369	84.28%	1.42	-0.14
Apr-02	1	1	100.00%	0.00%	371	431	86.08%	-0.4	-1.24
May-02	1	1	100.00%	0.00%	342	395	86.58%	-0.39	-1.24
Jun-02	1	1	100.00%	0.00%	317	406	78.08%	-0.53	-1.32



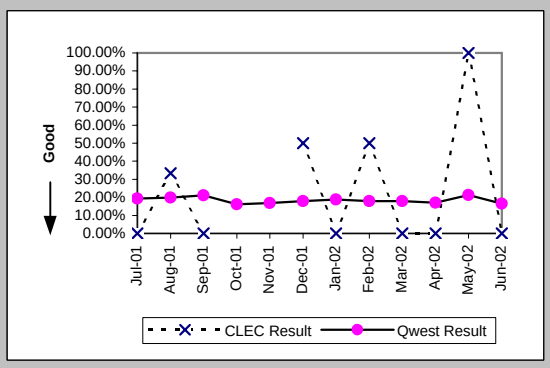
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15:40	7	2:14	3:14	1363:38	535	2:33	-0.19	-1.12
Aug-01	21:05	6	3:31	6:58	1342:32	563	2:23	1	-0.39
Sep-01	11:37	3	3:52	2:55	871:36	418	2:05	1.2	-0.27
Oct-01					1251:25	500	2:30		
Nov-01					1202:33	443	2:43		
Dec-01	1:58	2	0:59	1:22	1166:19	439	2:39	-0.49	-1.3
Jan-02	4:55	3	1:38	2:27	914:40	414	2:13	-0.28	-1.17
Feb-02	10:09	2	5:05	4:29	820:07	370	2:13	1.53	-0.07
Mar-02	6:42	1	6:42		1074:50	369	2:55	1.44	-0.12
Apr-02	2:06	1	2:06		1055:55	431	2:27	-0.05	-1.03
May-02	0:11	1	0:11		909:27	395	2:18	-0.51	-1.31
Jun-02	0:07	1	0:07		1482:58	406	3:39	-0.39	-1.24



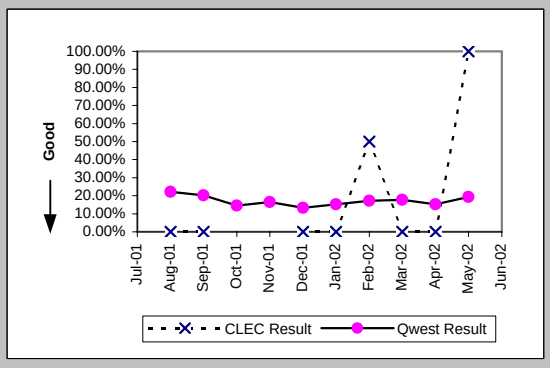
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	7	0.00%	0.00%	103	535	19.25%	-1.28	-1.78
Aug-01	2	6	33.33%	47.14%	112	563	19.89%	0.77	-0.53
Sep-01	0	3	0.00%	0.00%	88	418	21.05%	-0.89	-1.54
Oct-01					81	500	16.20%		
Nov-01					75	443	16.93%		
Dec-01	1	2	50.00%	50.00%	79	439	18.00%	0.91	-0.45
Jan-02	0	3	0.00%	0.00%	78	414	18.84%	-0.83	-1.51
Feb-02	1	2	50.00%	50.00%	66	370	17.84%	0.92	-0.44
Mar-02	0	1	0.00%	0.00%	66	369	17.89%	-0.47	-1.28
Apr-02	0	1	0.00%	0.00%	73	431	16.94%	-0.45	-1.27
May-02	1	1	100.00%	0.00%	84	395	21.27%	1.25	-0.24
Jun-02	0	1	0.00%	0.00%	67	406	16.50%	-0.44	-1.27



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

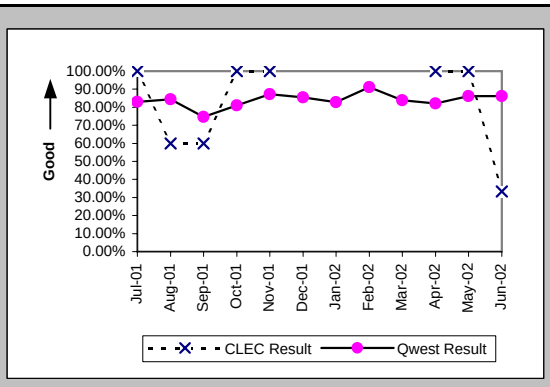
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	75	338	22.19%	-0.92	-1.56
Sep-01	0	2	0.00%	0.00%	51	253	20.16%	-0.71	-1.43
Oct-01					45	310	14.52%		
Nov-01					47	284	16.55%		
Dec-01	0	1	0.00%	0.00%	36	272	13.24%	-0.39	-1.24
Jan-02	0	1	0.00%	0.00%	38	248	15.32%	-0.42	-1.26
Feb-02	1	2	50.00%	50.00%	39	226	17.26%	0.94	-0.43
Mar-02	0	1	0.00%	0.00%	41	231	17.75%	-0.46	-1.28
Apr-02	0	1	0.00%	0.00%	42	274	15.33%	-0.42	-1.26
May-02	1	1	100.00%	0.00%	52	268	19.40%	1.3	-0.21
Jun-02									



Checklist #14 - Resale - DS0 Repair

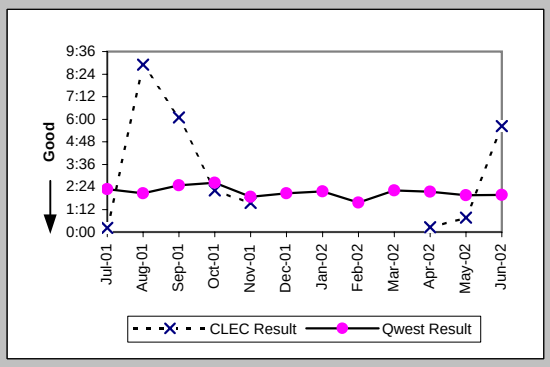
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	294	354	83.05%	-0.45	-1.27
Aug-01	3	5	60.00%	48.99%	383	454	84.36%	1.27	-0.23
Sep-01	3	5	60.00%	48.99%	248	332	74.70%	0.7	-0.57
Oct-01	3	3	100.00%	0.00%	261	322	81.06%	-0.83	-1.51
Nov-01	4	4	100.00%	0.00%	247	283	87.28%	-0.76	-1.46
Dec-01					247	289	85.47%		
Jan-02					245	296	82.77%		
Feb-02					197	216	91.20%		
Mar-02					219	261	83.91%		
Apr-02	3	3	100.00%	0.00%	262	319	82.13%	-0.8	-1.49
May-02	2	2	100.00%	0.00%	200	232	86.21%	-0.56	-1.34
Jun-02	1	3	33.33%	47.14%	232	269	86.25%	1.95	0.18



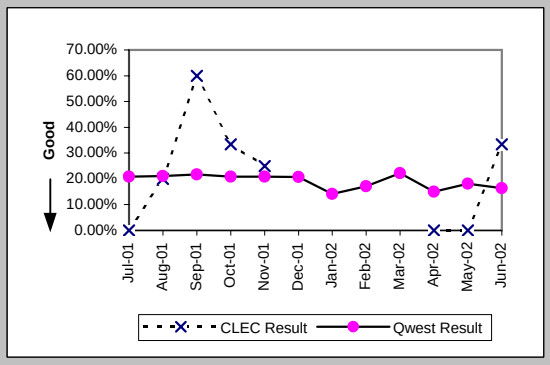
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:13	1	0:13		807:42	354	2:17	-0.62	-1.38
Aug-01	44:32	5	8:54	11:14	939:25	454	2:04	2.65	0.61
Sep-01	30:29	5	6:06	8:21	821:44	332	2:29	2.17	0.32
Oct-01	6:39	3	2:13	2:01	842:32	322	2:37	-0.18	-1.11
Nov-01	6:14	4	1:33	0:54	529:52	283	1:52	-0.21	-1.13
Dec-01					596:39	289	2:04		
Jan-02					642:30	296	2:10		
Feb-02					338:00	216	1:34		
Mar-02					577:48	261	2:13		
Apr-02	0:46	3	0:15	0:16	684:07	319	2:09	-1.06	-1.65
May-02	1:33	2	0:46	0:32	452:09	232	1:57	-0.63	-1.38
Jun-02	16:55	3	5:38	1:38	527:33	269	1:58	1.93	0.17



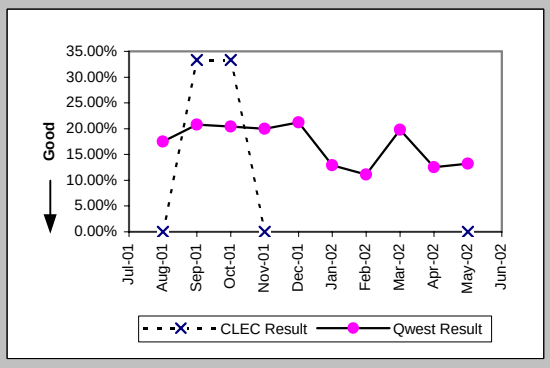
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	74	354	20.90%	-0.51	-1.31
Aug-01	1	5	20.00%	40.00%	96	454	21.15%	-0.06	-1.04
Sep-01	3	5	60.00%	48.99%	72	332	21.69%	1.76	0.07
Oct-01	1	3	33.33%	47.14%	67	322	20.81%	0.48	-0.71
Nov-01	1	4	25.00%	43.30%	59	283	20.85%	0.22	-0.87
Dec-01					60	289	20.76%		
Jan-02					42	296	14.19%		
Feb-02					37	216	17.13%		
Mar-02					58	261	22.22%		
Apr-02	0	3	0.00%	0.00%	48	319	15.05%	-0.73	-1.44
May-02	0	2	0.00%	0.00%	42	232	18.10%	-0.66	-1.4
Jun-02	1	3	33.33%	47.14%	44	269	16.36%	0.68	-0.59



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

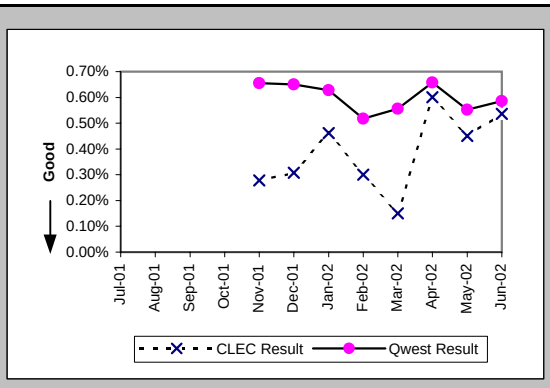
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	53	303	17.49%	-0.79	-1.48
Sep-01	1	3	33.33%	47.14%	46	221	20.81%	0.48	-0.71
Oct-01	1	3	33.33%	47.14%	42	206	20.39%	0.5	-0.7
Nov-01	0	1	0.00%	0.00%	33	165	20.00%	-0.5	-1.3
Dec-01					34	160	21.25%		
Jan-02					20	155	12.90%		
Feb-02					13	117	11.11%		
Mar-02					34	172	19.77%		
Apr-02					26	207	12.56%		
May-02	0	2	0.00%	0.00%	19	144	13.19%	-0.55	-1.33
Jun-02									



Checklist #14 - Resale - DS0 Repair

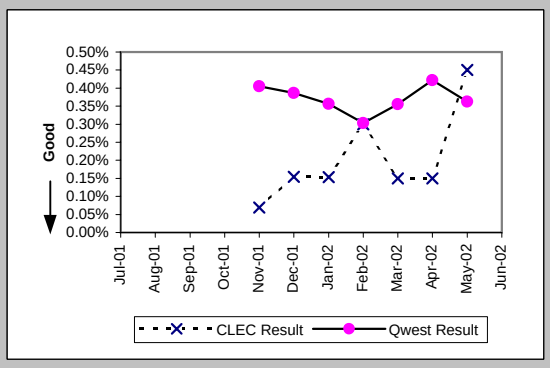
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	4	1440	0.28%	5.26%	726	110828	0.66%	-1.76	-2.07
Dec-01	2	649	0.31%	5.54%	728	111889	0.65%	-1.08	-1.66
Jan-02	3	650	0.46%	6.78%	710	113026	0.63%	-0.54	-1.33
Feb-02	2	667	0.30%	5.47%	586	113179	0.52%	-0.78	-1.48
Mar-02	1	667	0.15%	3.87%	630	113258	0.56%	-1.41	-1.86
Apr-02	4	666	0.60%	7.73%	750	113950	0.66%	-0.18	-1.11
May-02	3	666	0.45%	6.70%	627	113533	0.55%	-0.35	-1.21
Jun-02	4	746	0.54%	7.30%	675	115353	0.59%	-0.17	-1.11



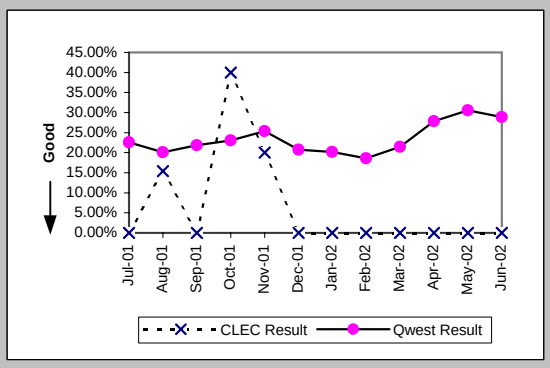
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1440	0.07%	2.63%	449	110828	0.41%	-1.99	-2.21
Dec-01	1	649	0.15%	3.92%	432	111889	0.39%	-0.95	-1.58
Jan-02	1	650	0.15%	3.92%	403	113026	0.36%	-0.86	-1.53
Feb-02	2	667	0.30%	5.47%	343	113179	0.30%	-0.02	-1.01
Mar-02	1	667	0.15%	3.87%	403	113258	0.36%	-0.89	-1.54
Apr-02	1	666	0.15%	3.87%	481	113950	0.42%	-1.08	-1.66
May-02	3	666	0.45%	6.70%	412	113533	0.36%	0.37	-0.77
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

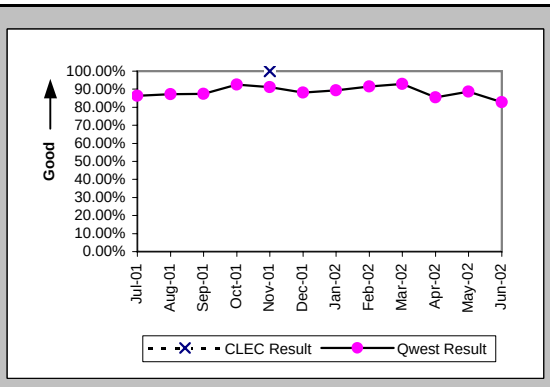
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	8	0.00%	0.00%	259	1148	22.56%	-1.52	-1.92
Aug-01	2	13	15.38%	36.08%	256	1273	20.11%	-0.42	-1.26
Sep-01	0	8	0.00%	0.00%	210	960	21.88%	-1.49	-1.91
Oct-01	2	5	40.00%	48.99%	246	1068	23.03%	0.83	-0.5
Nov-01	1	5	20.00%	40.00%	247	973	25.39%	-0.28	-1.17
Dec-01	0	2	0.00%	0.00%	191	919	20.78%	-0.72	-1.44
Jan-02	0	3	0.00%	0.00%	180	890	20.22%	-0.87	-1.53
Feb-02	0	2	0.00%	0.00%	134	720	18.61%	-0.68	-1.41
Mar-02	0	1	0.00%	0.00%	172	802	21.45%	-0.52	-1.32
Apr-02	0	4	0.00%	0.00%	290	1040	27.88%	-1.24	-1.75
May-02	0	3	0.00%	0.00%	276	903	30.56%	-1.15	-1.7
Jun-02	0	4	0.00%	0.00%	274	949	28.87%	-1.27	-1.77



Checklist #14 - Resale - DS1 Installation

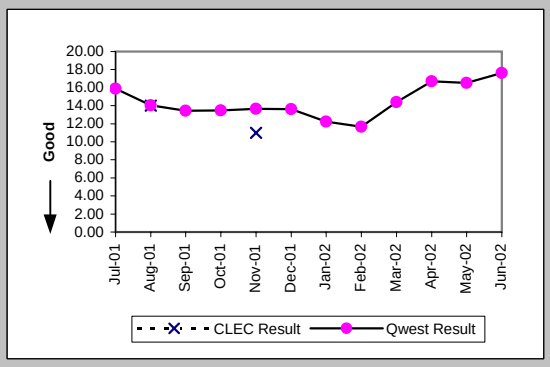
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					333	386	86.27%		
Aug-01					423	485	87.22%		
Sep-01					409	468	87.39%		
Oct-01					492	532	92.48%		
Nov-01	1	1	100.00%	0.00%	453	497	91.15%	-0.31	-1.19
Dec-01					390	443	88.04%		
Jan-02					490	548	89.42%		
Feb-02					406	444	91.44%		
Mar-02					406	437	92.91%		
Apr-02					401	469	85.50%		
May-02					573	646	88.70%		
Jun-02					357	431	82.83%		



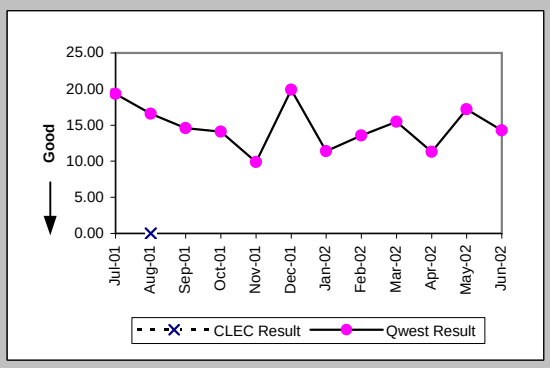
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8144	513	15.88		
Aug-01	14	1	14.00		8170	582	14.04	0	-1
Sep-01					7741	576	13.44		
Oct-01					10248	761	13.47		
Nov-01	11	1	11.00		8181	600	13.64	-0.24	-1.15
Dec-01					7156	525	13.63		
Jan-02					8528	696	12.25		
Feb-02					6108	524	11.66		
Mar-02					7589	527	14.40		
Apr-02					9322	558	16.71		
May-02					13598	823	16.52		
Jun-02					10487	595	17.63		



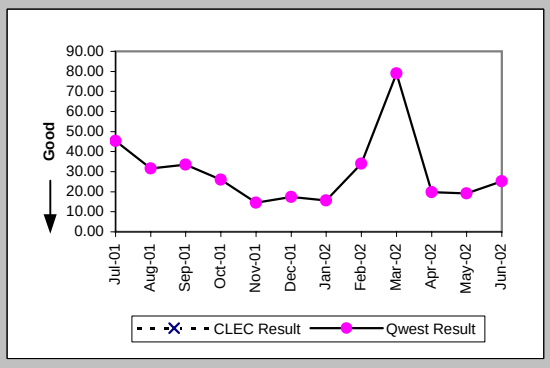
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1564	81	19.31		
Aug-01	0	1	0.00		1460	88	16.59	-0.76	-1.46
Sep-01					1151	79	14.57		
Oct-01					1397	99	14.11		
Nov-01					2109	213	9.90		
Dec-01					1692	85	19.91		
Jan-02					935	82	11.40		
Feb-02					720	53	13.58		
Mar-02					974	63	15.46		
Apr-02					915	81	11.30		
May-02					2079	121	17.18		
Jun-02					1769	124	14.27		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

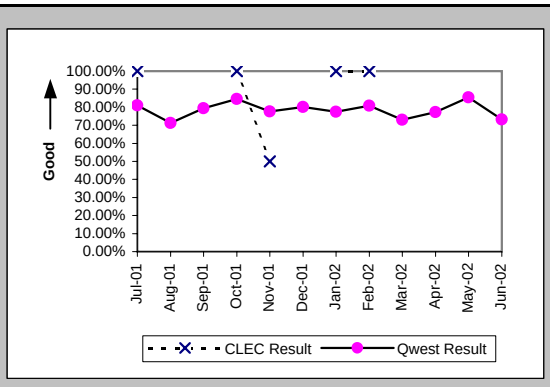
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1177	26	45.27		
Aug-01					568	18	31.56		
Sep-01					638	19	33.58		
Oct-01					338	13	26.00		
Nov-01					219	15	14.60		
Dec-01					191	11	17.36		
Jan-02					235	15	15.67		
Feb-02					34	1	34.00		
Mar-02					79	1	79.00		
Apr-02					79	4	19.75		
May-02					134	7	19.14		
Jun-02					151	6	25.17		



Checklist #14 - Resale - DS1 Installation

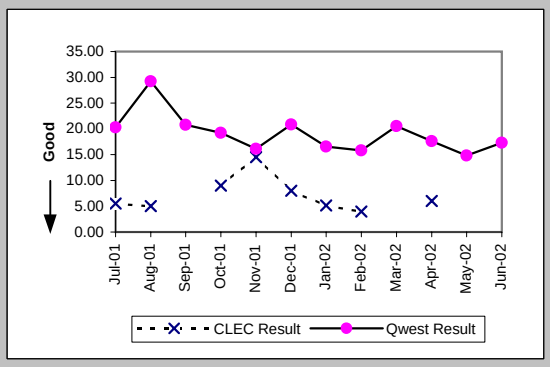
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	162	200	81.00%	-0.96	-1.58
Aug-01					169	237	71.31%		
Sep-01					151	190	79.47%		
Oct-01	1	1	100.00%	0.00%	197	233	84.55%	-0.43	-1.26
Nov-01	1	2	50.00%	50.00%	194	250	77.60%	0.75	-0.55
Dec-01					169	211	80.09%		
Jan-02	6	6	100.00%	0.00%	145	187	77.54%	-1.3	-1.79
Feb-02	1	1	100.00%	0.00%	143	177	80.79%	-0.49	-1.3
Mar-02					163	223	73.09%		
Apr-02					207	268	77.24%		
May-02					345	404	85.40%		
Jun-02					203	277	73.29%		



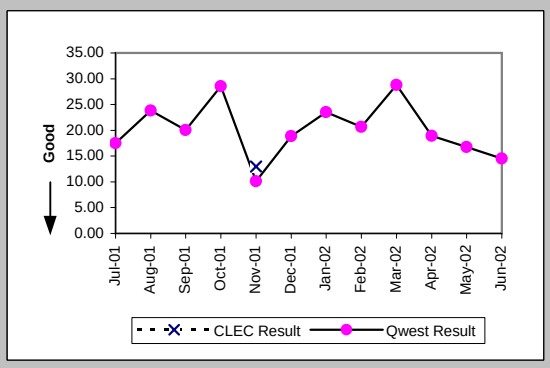
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	6	5.50	4.42	5966	294	20.29	-2.26	-2.37
Aug-01	5	1	5.00		10431	357	29.22	-0.64	-1.39
Sep-01					5058	243	20.81		
Oct-01	9	1	9.00		5571	290	19.21	-0.41	-1.25
Nov-01	29	2	14.50	4.95	4963	308	16.11	-0.14	-1.08
Dec-01	56	7	8.00	0.00	9048	434	20.85	-2.55	-2.55
Jan-02	31	6	5.17	2.86	4441	268	16.57	-1.68	-2.02
Feb-02	4	1	4.00		3626	229	15.83	-0.82	-1.5
Mar-02					5901	287	20.56		
Apr-02	6	1	6.00		6038	343	17.60	-0.81	-1.49
May-02					7585	512	14.81		
Jun-02					6156	355	17.34		



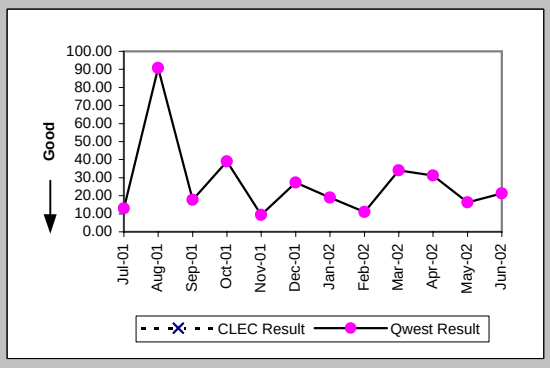
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1275	73	17.47		
Aug-01					2502	105	23.83		
Sep-01					1083	54	20.06		
Oct-01					1742	61	28.56		
Nov-01	13	1	13.00		1164	115	10.12	0.7	-0.58
Dec-01					1341	71	18.89		
Jan-02					1128	48	23.50		
Feb-02					867	42	20.64		
Mar-02					2273	79	28.77		
Apr-02					1440	76	18.95		
May-02					1590	95	16.74		
Jun-02					1542	106	14.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

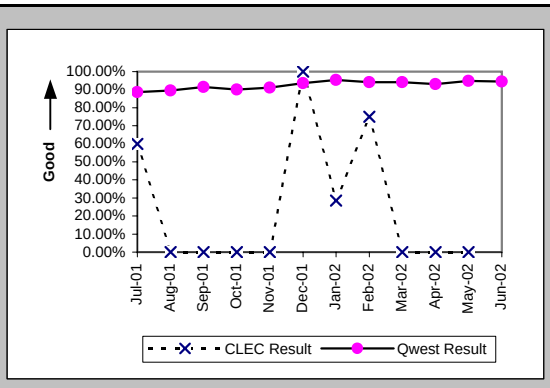
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					129	10	12.90		
Aug-01					2449	27	90.70		
Sep-01					230	13	17.69		
Oct-01					156	4	39.00		
Nov-01					121	13	9.31		
Dec-01					245	9	27.22		
Jan-02					265	14	18.93		
Feb-02					22	2	11.00		
Mar-02					136	4	34.00		
Apr-02					125	4	31.25		
May-02					82	5	16.40		
Jun-02					64	3	21.33		



Checklist #14 - Resale - DS1 Installation

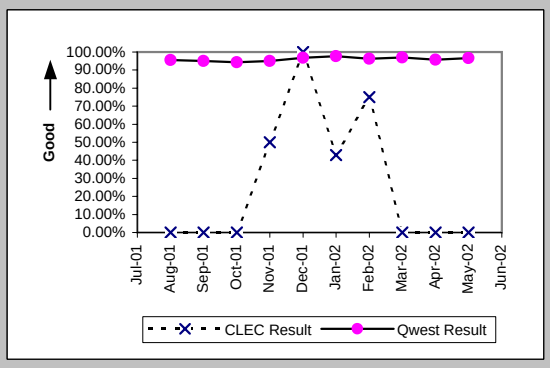
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	5	60.00%	48.99%	831	938	88.59%	1.59	-0.03
Aug-01	0	4	0.00%	0.00%	820	916	89.52%	3.88	1.36
Sep-01	0	1	0.00%	0.00%	857	936	91.56%	1.73	0.05
Oct-01	0	1	0.00%	0.00%	880	977	90.07%	1.65	0.01
Nov-01	0	2	0.00%	0.00%	950	1043	91.08%	2.68	0.63
Dec-01	5	5	100.00%	0.00%	973	1040	93.56%	-0.59	-1.36
Jan-02	2	7	28.57%	45.18%	983	1031	95.34%	4.61	1.8
Feb-02	3	4	75.00%	43.30%	827	878	94.19%	1.19	-0.27
Mar-02	0	1	0.00%	0.00%	763	811	94.08%	1.89	0.15
Apr-02	0	1	0.00%	0.00%	820	881	93.08%	1.82	0.11
May-02	0	1	0.00%	0.00%	1085	1144	94.84%	1.95	0.19
Jun-02					1111	1176	94.47%		



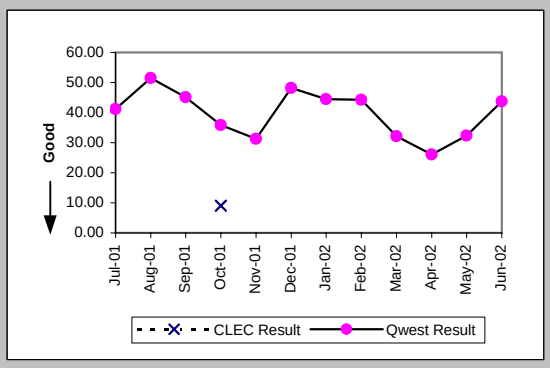
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	4	0.00%	0.00%	875	916	95.52%	4.63	1.82
Sep-01	0	1	0.00%	0.00%	890	936	95.09%	1.97	0.2
Oct-01	0	1	0.00%	0.00%	922	977	94.37%	1.92	0.16
Nov-01	1	2	50.00%	50.00%	991	1043	95.01%	1.65	0
Dec-01	5	5	100.00%	0.00%	1007	1040	96.83%	-0.4	-1.25
Jan-02	3	7	42.86%	49.49%	1007	1031	97.67%	4.42	1.69
Feb-02	3	4	75.00%	43.30%	846	878	96.36%	1.45	-0.12
Mar-02	0	1	0.00%	0.00%	787	811	97.04%	2.18	0.33
Apr-02	0	1	0.00%	0.00%	843	881	95.69%	2.03	0.23
May-02	0	1	0.00%	0.00%	1106	1144	96.68%	2.14	0.3
Jun-02									



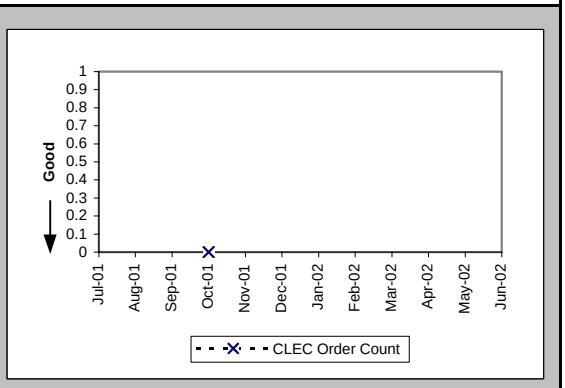
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8393	204	41.14		
Aug-01					7409	144	51.45		
Sep-01					6540	145	45.10		
Oct-01	9	1	9.00		4379	122	35.89	-0.5	-1.3
Nov-01					5659	181	31.27		
Dec-01					4004	83	48.24		
Jan-02					4179	94	44.46		
Feb-02					4690	106	44.25		
Mar-02					4337	135	32.13		
Apr-02					6083	233	26.11		
May-02					8560	265	32.30		
Jun-02					10222	234	43.68		



Checklist #14 - Resale - DS1 Installation

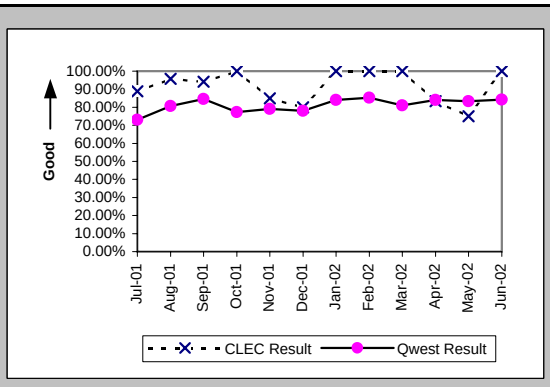
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	0
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - DS1 Repair

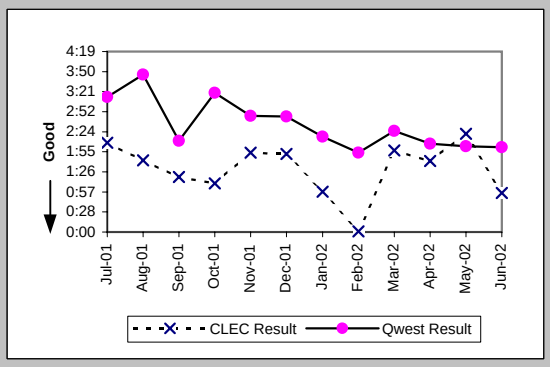
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	9	88.89%	31.43%	438	600	73.00%	-1.07	-1.65
Aug-01	23	24	95.83%	19.98%	516	640	80.63%	-1.85	-2.13
Sep-01	16	17	94.12%	23.53%	416	492	84.55%	-1.07	-1.65
Oct-01	14	14	100.00%	0.00%	431	558	77.24%	-2.01	-2.22
Nov-01	17	20	85.00%	35.71%	414	523	79.16%	-0.63	-1.38
Dec-01	4	5	80.00%	40.00%	355	455	78.02%	-0.11	-1.06
Jan-02	9	9	100.00%	0.00%	395	470	84.04%	-1.29	-1.79
Feb-02	2	2	100.00%	0.00%	349	409	85.33%	-0.58	-1.36
Mar-02	7	7	100.00%	0.00%	364	449	81.07%	-1.27	-1.77
Apr-02	5	6	83.33%	37.27%	456	543	83.98%	0.1	-0.94
May-02	6	8	75.00%	43.30%	377	452	83.41%	0.62	-0.62
Jun-02	6	6	100.00%	0.00%	456	542	84.13%	-1.06	-1.64



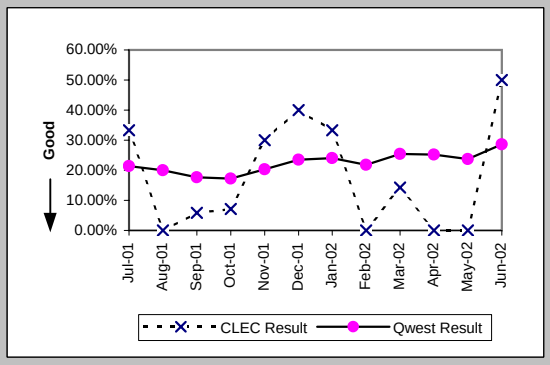
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19:08	9	2:08	1:35	1943:44	600	3:14	-0.71	-1.43
Aug-01	41:19	24	1:43	1:35	2408:40	640	3:46	-0.4	-1.24
Sep-01	22:17	17	1:19	1:22	1071:19	492	2:11	-1.22	-1.74
Oct-01	16:15	14	1:10	1:11	1856:28	558	3:20	-1.48	-1.9
Nov-01	37:52	20	1:54	2:31	1454:53	523	2:47	-0.98	-1.6
Dec-01	9:18	5	1:52	1:50	1261:30	455	2:46	-0.49	-1.3
Jan-02	8:41	9	0:58	1:09	1076:02	470	2:17	-1.22	-1.74
Feb-02	0:02	2	0:01	0:00	777:27	409	1:54	-0.94	-1.57
Mar-02	13:40	7	1:57	1:14	1084:30	449	2:25	-0.36	-1.22
Apr-02	10:15	6	1:42	1:30	1151:57	543	2:07	-0.34	-1.2
May-02	18:50	8	2:21	1:48	928:49	452	2:03	0.48	-0.71
Jun-02	5:35	6	0:56	0:42	1106:19	542	2:02	-1.07	-1.65



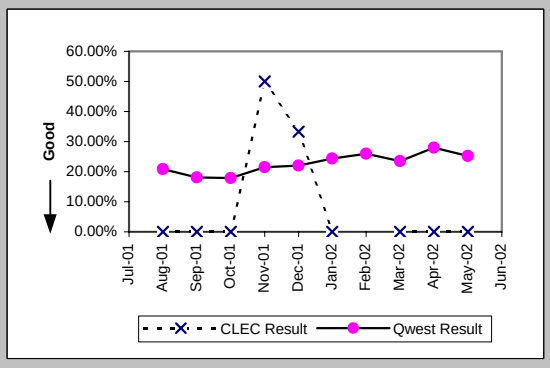
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	9	33.33%	47.14%	128	600	21.33%	0.84	-0.49
Aug-01	0	24	0.00%	0.00%	128	640	20.00%	-2.4	-2.46
Sep-01	1	17	5.88%	23.53%	87	492	17.68%	-1.25	-1.76
Oct-01	1	14	7.14%	25.75%	96	558	17.20%	-0.99	-1.6
Nov-01	6	20	30.00%	45.83%	106	523	20.27%	1.03	-0.37
Dec-01	2	5	40.00%	48.99%	107	455	23.52%	0.8	-0.51
Jan-02	3	9	33.33%	47.14%	113	470	24.04%	0.64	-0.61
Feb-02	0	2	0.00%	0.00%	89	409	21.76%	-0.74	-1.45
Mar-02	1	7	14.29%	34.99%	114	449	25.39%	-0.67	-1.41
Apr-02	0	6	0.00%	0.00%	137	543	25.23%	-1.42	-1.86
May-02	0	8	0.00%	0.00%	107	452	23.67%	-1.56	-1.95
Jun-02	3	6	50.00%	50.00%	155	542	28.60%	1.07	-0.35



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

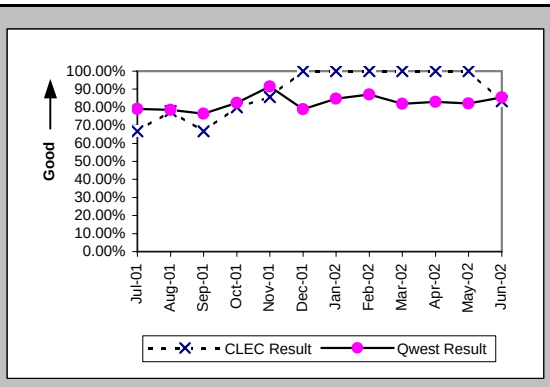
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	19	0.00%	0.00%	78	375	20.80%	-2.18	-2.32
Sep-01	0	8	0.00%	0.00%	54	298	18.12%	-1.31	-1.8
Oct-01	0	9	0.00%	0.00%	65	364	17.86%	-1.38	-1.84
Nov-01	5	10	50.00%	50.00%	74	344	21.51%	1.93	0.18
Dec-01	1	3	33.33%	47.14%	58	264	21.97%	0.43	-0.74
Jan-02	0	5	0.00%	0.00%	72	296	24.32%	-1.26	-1.76
Feb-02					56	216	25.93%		
Mar-02	0	5	0.00%	0.00%	67	285	23.51%	-1.23	-1.75
Apr-02	0	5	0.00%	0.00%	94	336	27.98%	-1.38	-1.84
May-02	0	5	0.00%	0.00%	76	302	25.17%	-1.29	-1.78
Jun-02									



Checklist #14 - Resale - DS1 Repair

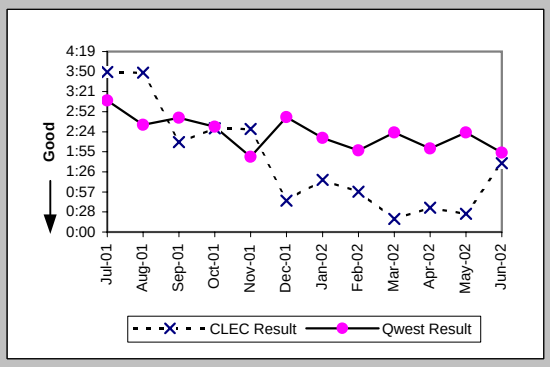
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	9	66.67%	47.14%	241	305	79.02%	0.86	-0.48
Aug-01	7	9	77.78%	41.57%	285	363	78.51%	0.09	-0.94
Sep-01	4	6	66.67%	47.14%	257	336	76.49%	0.55	-0.67
Oct-01	8	10	80.00%	40.00%	198	240	82.50%	0.24	-0.86
Nov-01	6	7	85.71%	34.99%	204	223	91.48%	0.52	-0.69
Dec-01	2	2	100.00%	0.00%	164	208	78.85%	-0.73	-1.44
Jan-02	5	5	100.00%	0.00%	195	230	84.78%	-0.94	-1.57
Feb-02	4	4	100.00%	0.00%	174	200	87.00%	-0.77	-1.47
Mar-02	3	3	100.00%	0.00%	214	261	81.99%	-0.81	-1.49
Apr-02	3	3	100.00%	0.00%	186	224	83.04%	-0.78	-1.47
May-02	5	5	100.00%	0.00%	193	235	82.13%	-1.03	-1.63
Jun-02	5	6	83.33%	37.27%	236	276	85.51%	0.19	-0.88



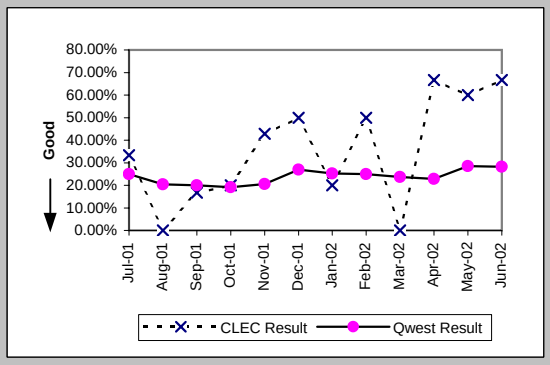
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	34:31	9	3:50	2:28	959:21	305	3:09	0.64	-0.61
Aug-01	34:25	9	3:49	5:22	933:32	363	2:34	0.99	-0.4
Sep-01	12:53	6	2:09	2:21	919:38	336	2:44	-0.32	-1.19
Oct-01	24:54	10	2:29	2:54	605:22	240	2:31	-0.02	-1.01
Nov-01	17:13	7	2:28	1:43	402:26	223	1:48	0.82	-0.5
Dec-01	1:29	2	0:45	1:02	573:16	208	2:45	-0.6	-1.37
Jan-02	6:13	5	1:15	1:14	517:50	230	2:15	-0.62	-1.38
Feb-02	3:53	4	0:58	1:15	388:23	200	1:57	-0.68	-1.41
Mar-02	0:57	3	0:19	0:31	623:31	261	2:23	-1.07	-1.65
Apr-02	1:46	3	0:35	0:58	449:15	224	2:00	-0.91	-1.56
May-02	2:11	5	0:26	0:20	559:39	235	2:23	-1.21	-1.74
Jun-02	9:54	6	1:39	2:22	522:16	276	1:54	-0.24	-1.14



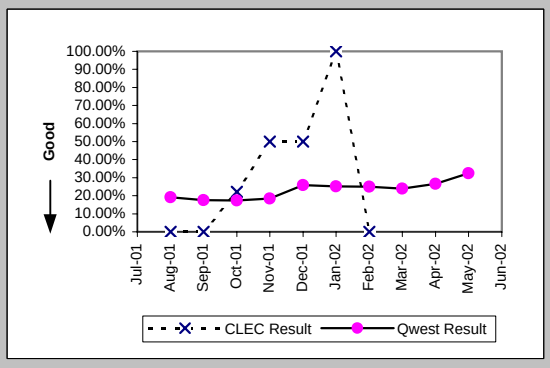
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	9	33.33%	47.14%	76	305	24.92%	0.57	-0.65
Aug-01	0	9	0.00%	0.00%	74	363	20.39%	-1.5	-1.91
Sep-01	1	6	16.67%	37.27%	67	336	19.94%	-0.2	-1.12
Oct-01	2	10	20.00%	40.00%	46	240	19.17%	0.1	-0.94
Nov-01	3	7	42.86%	49.49%	46	223	20.63%	1.29	-0.22
Dec-01	1	2	50.00%	50.00%	56	208	26.92%	0.6	-0.64
Jan-02	1	5	20.00%	40.00%	58	230	25.22%	-0.27	-1.16
Feb-02	2	4	50.00%	50.00%	50	200	25.00%	1.01	-0.39
Mar-02	0	3	0.00%	0.00%	62	261	23.75%	-0.96	-1.58
Apr-02	2	3	66.67%	47.14%	51	224	22.77%	1.48	-0.1
May-02	3	5	60.00%	48.99%	67	235	28.51%	1.38	-0.16
Jun-02	4	6	66.67%	47.14%	78	276	28.26%	1.86	0.13



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

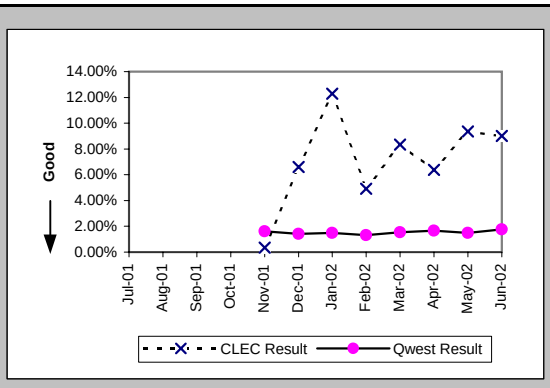
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	41	214	19.16%	-0.69	-1.42
Sep-01	0	4	0.00%	0.00%	35	200	17.50%	-0.91	-1.55
Oct-01	2	9	22.22%	41.57%	22	126	17.46%	0.37	-0.77
Nov-01	1	2	50.00%	50.00%	23	125	18.40%	0.88	-0.46
Dec-01	1	2	50.00%	50.00%	31	120	25.83%	0.63	-0.62
Jan-02	1	1	100.00%	0.00%	31	123	25.20%	1.15	-0.3
Feb-02	0	1	0.00%	0.00%	27	108	25.00%	-0.57	-1.35
Mar-02					37	155	23.87%		
Apr-02					35	132	26.52%		
May-02					45	139	32.37%		
Jun-02									



Checklist #14 - Resale - DS1 Repair

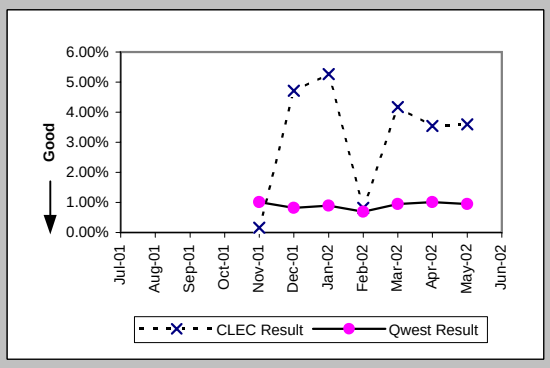
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	27	7769	0.35%	5.89%	746	46584	1.60%	-8.15	-5.96
Dec-01	7	106	6.60%	24.83%	663	46662	1.42%	3.31	1.01
Jan-02	14	114	12.28%	32.82%	700	46759	1.50%	5.98	2.64
Feb-02	6	122	4.92%	21.62%	609	46566	1.31%	2.72	0.66
Mar-02	10	120	8.33%	27.64%	710	46315	1.53%	4.27	1.6
Apr-02	9	141	6.38%	24.44%	767	46306	1.66%	3.38	1.06
May-02	13	139	9.35%	29.12%	687	46453	1.48%	5.21	2.16
Jun-02	12	133	9.02%	28.65%	818	46707	1.75%	4.57	1.78



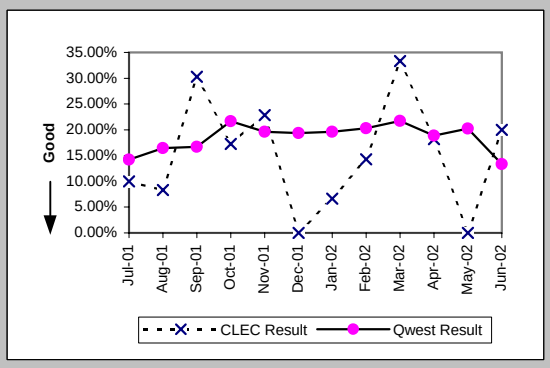
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	12	7769	0.15%	3.93%	469	46584	1.01%	-6.97	-5.24
Dec-01	5	106	4.72%	21.20%	384	46662	0.82%	3.08	0.87
Jan-02	6	114	5.26%	22.33%	419	46759	0.90%	3.41	1.08
Feb-02	1	122	0.82%	9.02%	324	46566	0.70%	0.27	-0.84
Mar-02	5	120	4.17%	19.98%	440	46315	0.95%	2.71	0.65
Apr-02	5	141	3.55%	18.49%	468	46306	1.01%	2.38	0.45
May-02	5	139	3.60%	18.62%	441	46453	0.95%	2.5	0.52
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

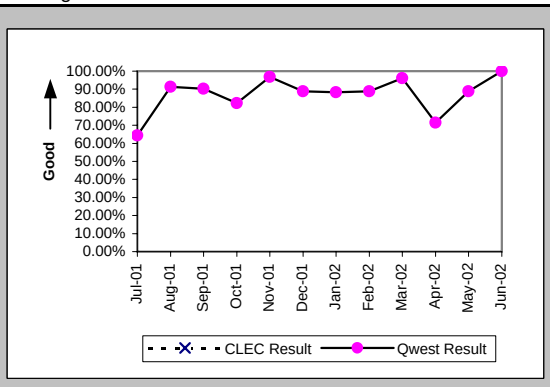
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	20	10.00%	30.00%	150	1055	14.22%	-0.54	-1.33
Aug-01	3	36	8.33%	27.64%	197	1200	16.42%	-1.29	-1.78
Sep-01	10	33	30.30%	45.96%	166	994	16.70%	1.91	0.16
Oct-01	5	29	17.24%	37.77%	221	1019	21.69%	-0.57	-1.35
Nov-01	8	35	22.86%	41.99%	182	928	19.61%	0.49	-0.7
Dec-01	0	7	0.00%	0.00%	159	822	19.34%	-1.29	-1.78
Jan-02	1	15	6.67%	24.94%	171	871	19.63%	-1.25	-1.76
Feb-02	1	7	14.29%	34.99%	155	764	20.29%	-0.39	-1.24
Mar-02	5	15	33.33%	47.14%	197	907	21.72%	1.04	-0.37
Apr-02	2	11	18.18%	38.57%	178	945	18.84%	-0.06	-1.03
May-02	0	13	0.00%	0.00%	174	861	20.21%	-1.8	-2.09
Jun-02	3	15	20.00%	40.00%	126	944	13.35%	0.75	-0.55



Checklist #14 - Resale - Installation for DS3 and Higher

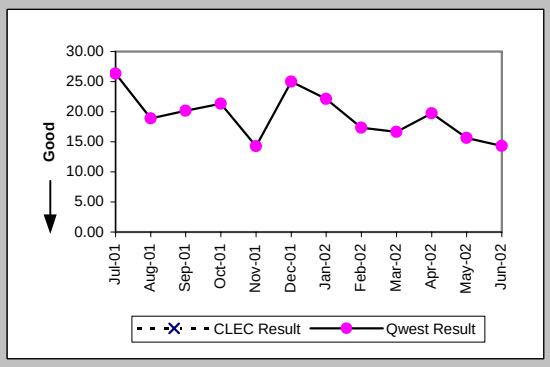
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	14	64.29%		
Aug-01					21	23	91.30%		
Sep-01					28	31	90.32%		
Oct-01					28	34	82.35%		
Nov-01					30	31	96.77%		
Dec-01					16	18	88.89%		
Jan-02					38	43	88.37%		
Feb-02					24	27	88.89%		
Mar-02					49	51	96.08%		
Apr-02					10	14	71.43%		
May-02					16	18	88.89%		
Jun-02					10	10	100.00%		



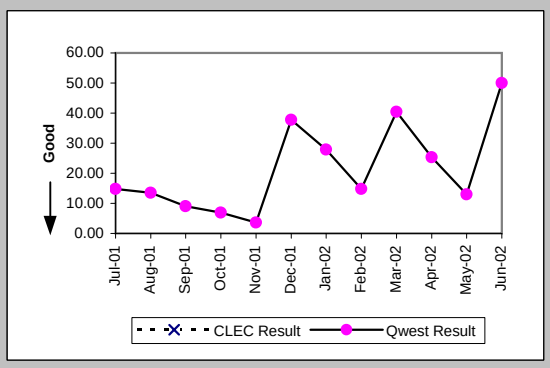
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1264	48	26.33		
Aug-01					850	45	18.89		
Sep-01					1150	57	20.18		
Oct-01					1705	80	21.31		
Nov-01					656	46	14.26		
Dec-01					825	33	25.00		
Jan-02					1638	74	22.14		
Feb-02					972	56	17.36		
Mar-02					1348	81	16.64		
Apr-02					1086	55	19.75		
May-02					689	44	15.66		
Jun-02					300	21	14.29		



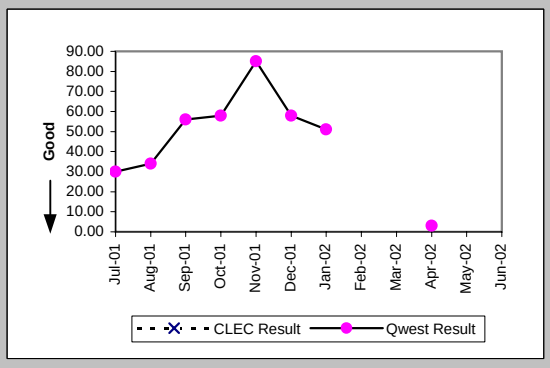
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					163	11	14.82		
Aug-01					175	13	13.46		
Sep-01					100	11	9.09		
Oct-01					249	36	6.92		
Nov-01					73	20	3.65		
Dec-01					151	4	37.75		
Jan-02					251	9	27.89		
Feb-02					118	8	14.75		
Mar-02					606	15	40.40		
Apr-02					177	7	25.29		
May-02					65	5	13.00		
Jun-02					50	1	50.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

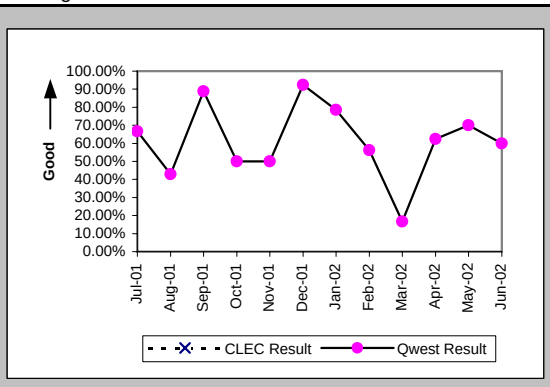
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	2	30.00		
Aug-01					34	1	34.00		
Sep-01					112	2	56.00		
Oct-01					58	1	58.00		
Nov-01					85	1	85.00		
Dec-01					58	1	58.00		
Jan-02					51	1	51.00		
Feb-02									
Mar-02									
Apr-02					3	1	3.00		
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

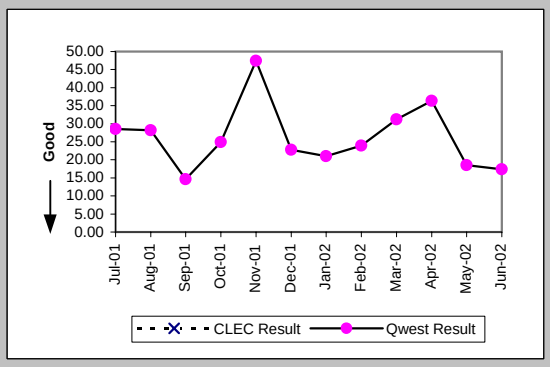
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	6	66.67%		
Aug-01					3	7	42.86%		
Sep-01					8	9	88.89%		
Oct-01					4	8	50.00%		
Nov-01					6	12	50.00%		
Dec-01					24	26	92.31%		
Jan-02					11	14	78.57%		
Feb-02					9	16	56.25%		
Mar-02					1	6	16.67%		
Apr-02					5	8	62.50%		
May-02					7	10	70.00%		
Jun-02					3	5	60.00%		



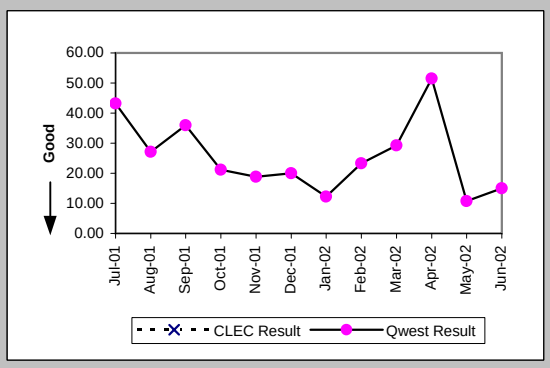
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					628	22	28.55		
Aug-01					423	15	28.20		
Sep-01					264	18	14.67		
Oct-01					424	17	24.94		
Nov-01					853	18	47.39		
Dec-01					796	35	22.74		
Jan-02					463	22	21.05		
Feb-02					693	29	23.90		
Mar-02					375	12	31.25		
Apr-02					908	25	36.32		
May-02					481	26	18.50		
Jun-02					191	11	17.36		



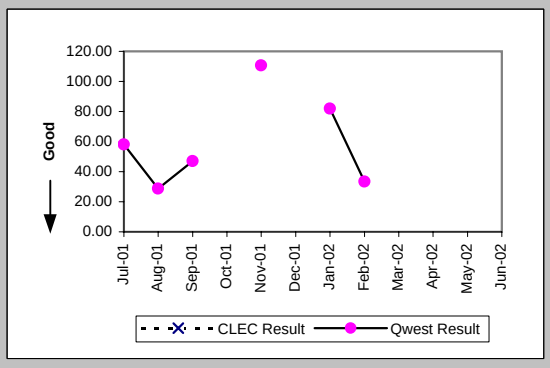
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					302	7	43.14		
Aug-01					163	6	27.17		
Sep-01					36	1	36.00		
Oct-01					191	9	21.22		
Nov-01					188	10	18.80		
Dec-01					160	8	20.00		
Jan-02					49	4	12.25		
Feb-02					233	10	23.30		
Mar-02					205	7	29.29		
Apr-02					515	10	51.50		
May-02					43	4	10.75		
Jun-02					60	4	15.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

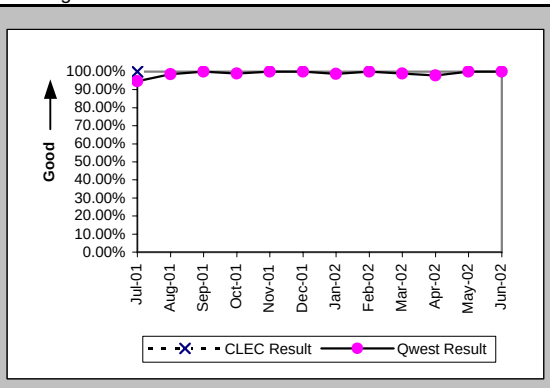
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					116	2	58.00		
Aug-01					86	3	28.67		
Sep-01					47	1	47.00		
Oct-01									
Nov-01					332	3	110.67		
Dec-01									
Jan-02					82	1	82.00		
Feb-02					67	2	33.50		
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Installation for DS3 and Higher

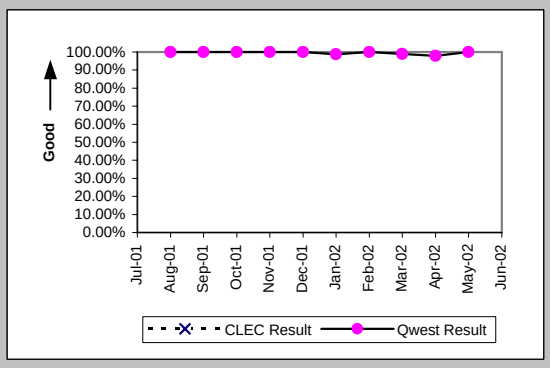
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	71	75	94.67%	-0.24	-1.14
Aug-01					70	71	98.59%		
Sep-01					76	76	100.00%		
Oct-01					99	100	99.00%		
Nov-01					95	95	100.00%		
Dec-01					71	71	100.00%		
Jan-02					83	84	98.81%		
Feb-02					91	91	100.00%		
Mar-02					93	94	98.94%		
Apr-02					90	92	97.83%		
May-02					79	79	100.00%		
Jun-02					55	55	100.00%		



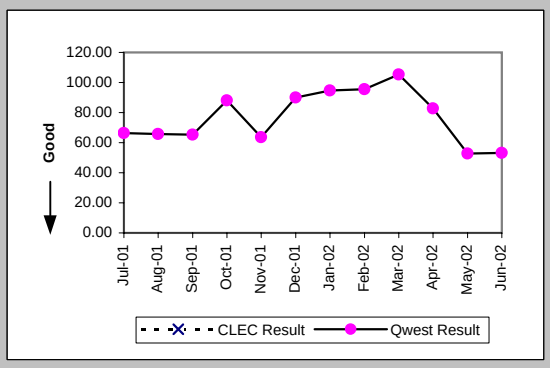
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					71	71	100.00%		
Sep-01					76	76	100.00%		
Oct-01					100	100	100.00%		
Nov-01					95	95	100.00%		
Dec-01					71	71	100.00%		
Jan-02					83	84	98.81%		
Feb-02					91	91	100.00%		
Mar-02					93	94	98.94%		
Apr-02					90	92	97.83%		
May-02					79	79	100.00%		
Jun-02									



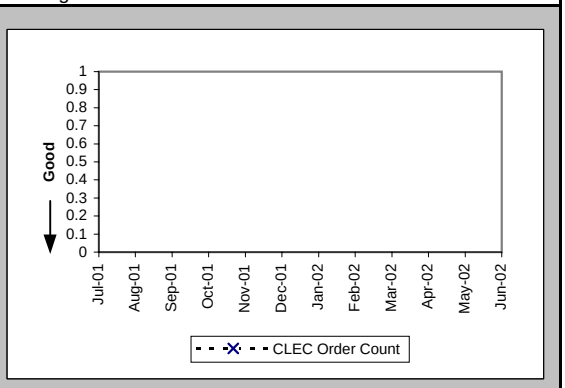
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2656	40	66.40		
Aug-01					3085	47	65.64		
Sep-01					3009	46	65.41		
Oct-01					2998	34	88.18		
Nov-01					2033	32	63.53		
Dec-01					2341	26	90.04		
Jan-02					1989	21	94.71		
Feb-02					1719	18	95.50		
Mar-02					1370	13	105.38		
Apr-02					1407	17	82.76		
May-02					1265	24	52.71		
Jun-02					1487	28	53.11		



Checklist #14 - Resale - Installation for DS3 and Higher

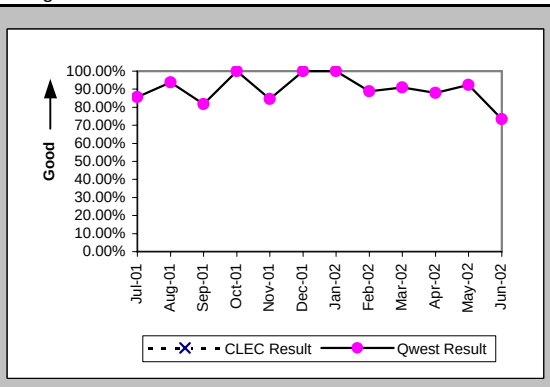
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

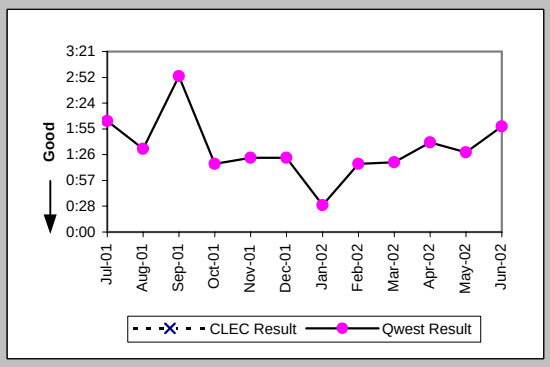
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12	14	85.71%		
Aug-01					15	16	93.75%		
Sep-01					9	11	81.82%		
Oct-01					10	10	100.00%		
Nov-01					11	13	84.62%		
Dec-01					12	12	100.00%		
Jan-02					10	10	100.00%		
Feb-02					8	9	88.89%		
Mar-02					10	11	90.91%		
Apr-02					22	25	88.00%		
May-02					12	13	92.31%		
Jun-02					11	15	73.33%		



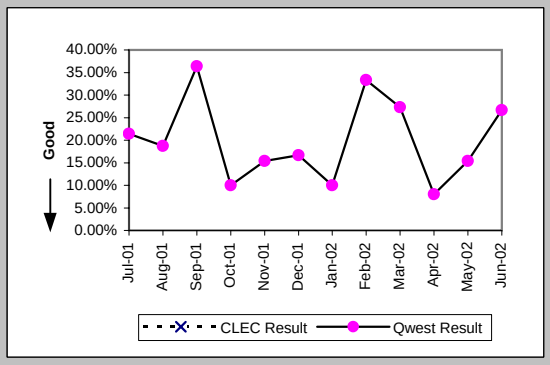
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28:55	14	2:04		
Aug-01					24:47	16	1:33		
Sep-01					31:56	11	2:54		
Oct-01					12:39	10	1:16		
Nov-01					17:54	13	1:23		
Dec-01					16:33	12	1:23		
Jan-02					5:04	10	0:30		
Feb-02					11:23	9	1:16		
Mar-02					14:20	11	1:18		
Apr-02					41:52	25	1:40		
May-02					19:23	13	1:29		
Jun-02					29:32	15	1:58		



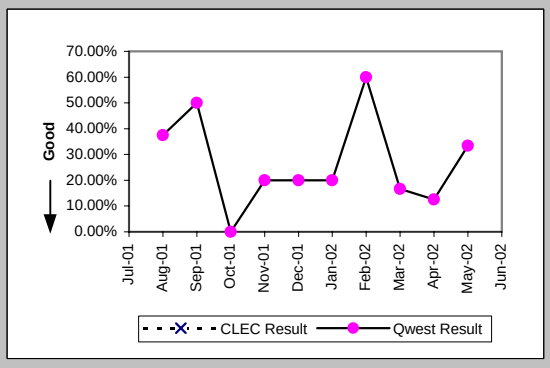
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	14	21.43%		
Aug-01					3	16	18.75%		
Sep-01					4	11	36.36%		
Oct-01					1	10	10.00%		
Nov-01					2	13	15.38%		
Dec-01					2	12	16.67%		
Jan-02					1	10	10.00%		
Feb-02					3	9	33.33%		
Mar-02					3	11	27.27%		
Apr-02					2	25	8.00%		
May-02					2	13	15.38%		
Jun-02					4	15	26.67%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

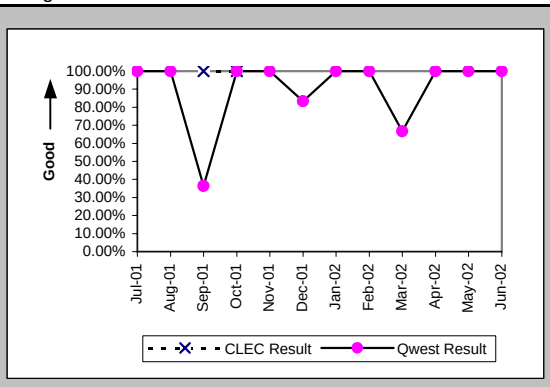
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	8	37.50%		
Sep-01					4	8	50.00%		
Oct-01					0	3	0.00%		
Nov-01					1	5	20.00%		
Dec-01					1	5	20.00%		
Jan-02					1	5	20.00%		
Feb-02					3	5	60.00%		
Mar-02					1	6	16.67%		
Apr-02					2	16	12.50%		
May-02					2	6	33.33%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

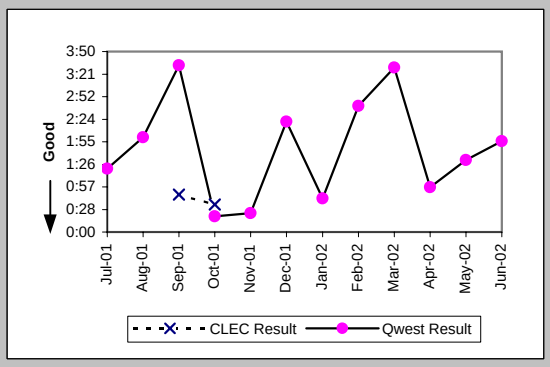
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	9	100.00%		
Aug-01					4	4	100.00%		
Sep-01	2	2	100.00%	0.00%	4	11	36.36%	-1.72	-2.05
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					3	3	100.00%		
Dec-01					5	6	83.33%		
Jan-02					5	5	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	3	66.67%		
Apr-02					4	4	100.00%		
May-02					2	2	100.00%		
Jun-02					3	3	100.00%		



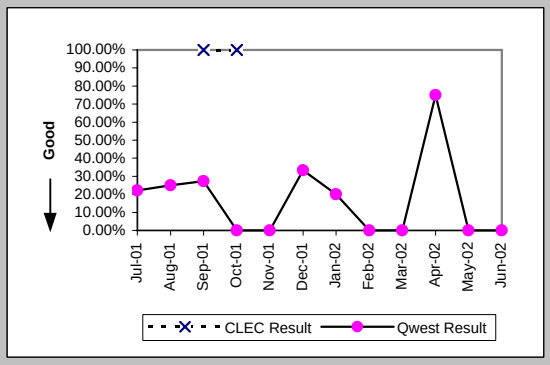
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12:10	9	1:21		
Aug-01					8:06	4	2:01		
Sep-01	1:36	2	0:48	0:03	39:06	11	3:33	-2.14	-2.3
Oct-01	0:35	1	0:35		0:41	2	0:20	0.69	-0.58
Nov-01					1:12	3	0:24		
Dec-01					14:08	6	2:21		
Jan-02					3:37	5	0:43		
Feb-02					2:41	1	2:41		
Mar-02					10:29	3	3:30		
Apr-02					3:48	4	0:57		
May-02					3:04	2	1:32		
Jun-02					5:48	3	1:56		



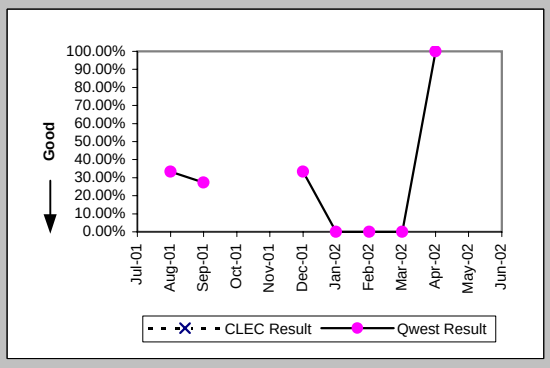
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	9	22.22%		
Aug-01					1	4	25.00%		
Sep-01	2	2	100.00%	0.00%	3	11	27.27%	1.65	0
Oct-01	1	1	100.00%	0.00%	0	2	0.00%	N/A	-0.37
Nov-01					0	3	0.00%		
Dec-01					2	6	33.33%		
Jan-02					1	5	20.00%		
Feb-02					0	1	0.00%		
Mar-02					0	3	0.00%		
Apr-02					3	4	75.00%		
May-02					0	2	0.00%		
Jun-02					0	3	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

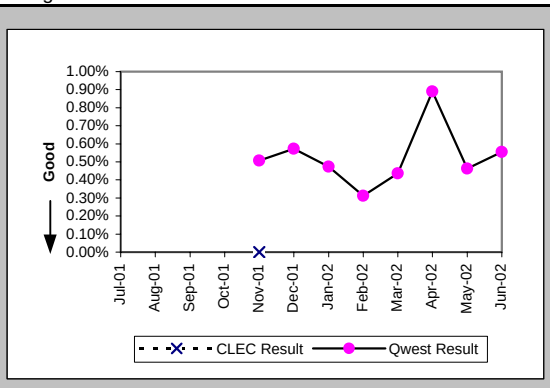
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	3	33.33%		
Sep-01					3	11	27.27%		
Oct-01									
Nov-01									
Dec-01					1	3	33.33%		
Jan-02					0	3	0.00%		
Feb-02					0	1	0.00%		
Mar-02					0	1	0.00%		
Apr-02					2	2	100.00%		
May-02									
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

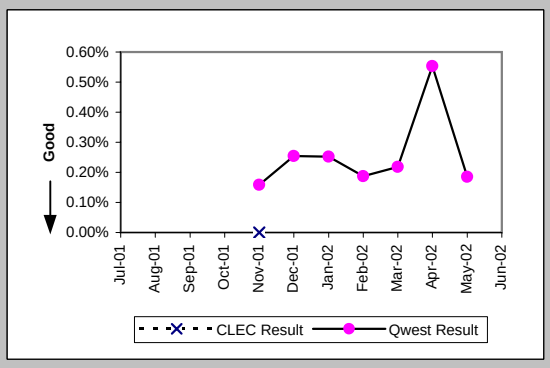
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	99	0.00%	0.00%	16	3153	0.51%	-0.7	-1.43
Dec-01					18	3146	0.57%		
Jan-02					15	3174	0.47%		
Feb-02					10	3197	0.31%		
Mar-02					14	3215	0.44%		
Apr-02					29	3257	0.89%		
May-02					15	3243	0.46%		
Jun-02					18	3244	0.55%		



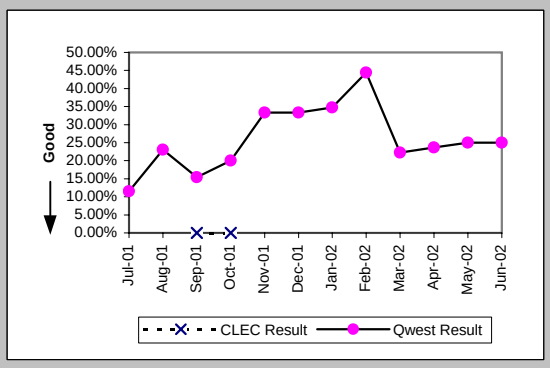
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	0	99	0.00%	0.00%	5	3153	0.16%	-0.39	-1.24
Dec-01					8	3146	0.25%		
Jan-02					8	3174	0.25%		
Feb-02					6	3197	0.19%		
Mar-02					7	3215	0.22%		
Apr-02					18	3257	0.55%		
May-02					6	3243	0.19%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

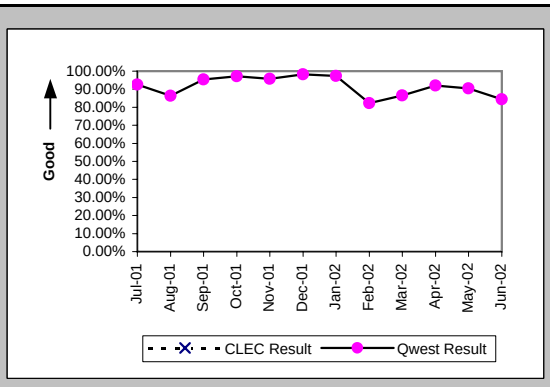
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	26	11.54%		
Aug-01					6	26	23.08%		
Sep-01	0	2	0.00%	0.00%	4	26	15.38%	-0.58	-1.35
Oct-01	0	1	0.00%	0.00%	3	15	20.00%	-0.48	-1.29
Nov-01					8	24	33.33%		
Dec-01					9	27	33.33%		
Jan-02					8	23	34.78%		
Feb-02					8	18	44.44%		
Mar-02					4	18	22.22%		
Apr-02					9	38	23.68%		
May-02					5	20	25.00%		
Jun-02					6	24	25.00%		



Checklist #14 - Resale - Frame Relay Installation

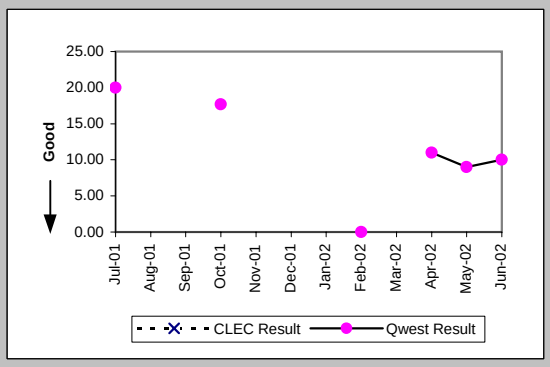
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					86	93	92.47%		
Aug-01					57	66	86.36%		
Sep-01					147	154	95.45%		
Oct-01					106	109	97.25%		
Nov-01					135	141	95.74%		
Dec-01					54	55	98.18%		
Jan-02					74	76	97.37%		
Feb-02					74	90	82.22%		
Mar-02					83	96	86.46%		
Apr-02					81	88	92.05%		
May-02					179	198	90.40%		
Jun-02					108	128	84.38%		



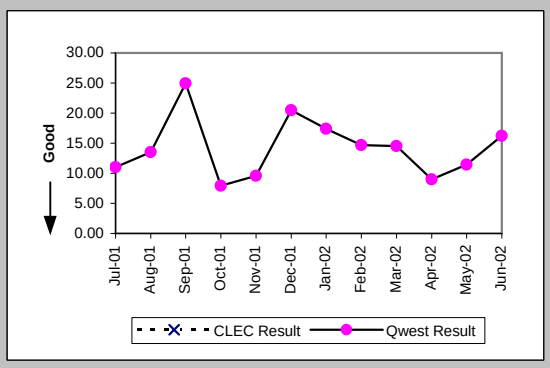
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	1	20.00		
Aug-01									
Sep-01									
Oct-01					53	3	17.67		
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00		
Mar-02									
Apr-02					11	1	11.00		
May-02					9	1	9.00		
Jun-02					20	2	10.00		



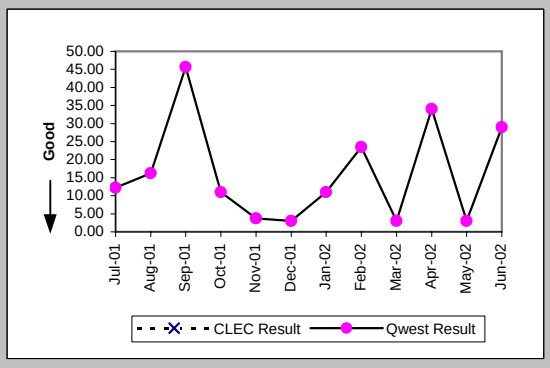
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	7	11.00		
Aug-01					297	22	13.50		
Sep-01					474	19	24.95		
Oct-01					111	14	7.93		
Nov-01					288	30	9.60		
Dec-01					82	4	20.50		
Jan-02					278	16	17.38		
Feb-02					220	15	14.67		
Mar-02					203	14	14.50		
Apr-02					63	7	9.00		
May-02					251	22	11.41		
Jun-02					292	18	16.22		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

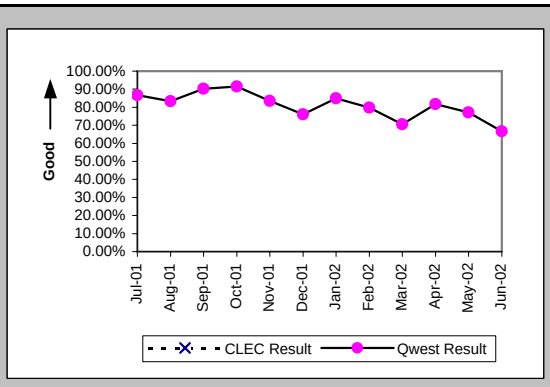
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	5	12.20		
Aug-01					65	4	16.25		
Sep-01					274	6	45.67		
Oct-01					22	2	11.00		
Nov-01					15	4	3.75		
Dec-01					3	1	3.00		
Jan-02					11	1	11.00		
Feb-02					47	2	23.50		
Mar-02					3	1	3.00		
Apr-02					34	1	34.00		
May-02					3	1	3.00		
Jun-02					87	3	29.00		



Checklist #14 - Resale - Frame Relay Installation

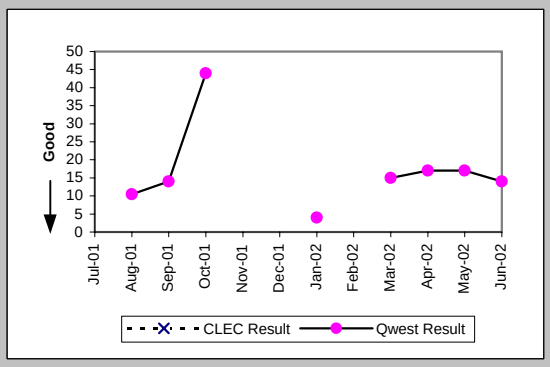
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					59	68	86.76%		
Aug-01					55	66	83.33%		
Sep-01					56	62	90.32%		
Oct-01					64	70	91.43%		
Nov-01					56	67	83.58%		
Dec-01					35	46	76.09%		
Jan-02					34	40	85.00%		
Feb-02					63	79	79.75%		
Mar-02					65	92	70.65%		
Apr-02					63	77	81.82%		
May-02					101	131	77.10%		
Jun-02					62	93	66.67%		



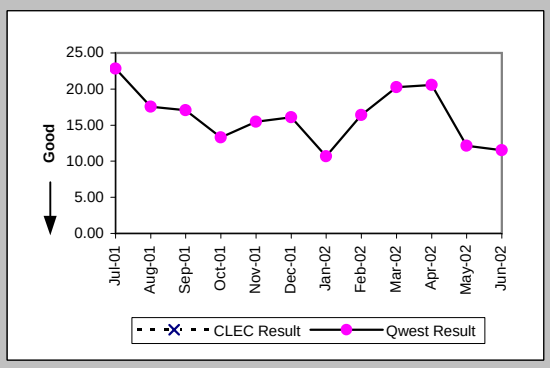
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	2	10.50		
Sep-01					14	1	14.00		
Oct-01					44	1	44.00		
Nov-01									
Dec-01									
Jan-02					4	1	4.00		
Feb-02									
Mar-02					15	1	15.00		
Apr-02					17	1	17.00		
May-02					17	1	17.00		
Jun-02					14	1	14.00		



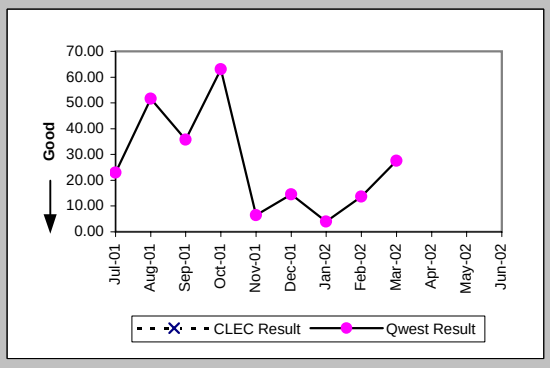
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					434	19	22.84		
Aug-01					246	14	17.57		
Sep-01					478	28	17.07		
Oct-01					333	25	13.32		
Nov-01					356	23	15.48		
Dec-01					241	15	16.07		
Jan-02					171	16	10.69		
Feb-02					213	13	16.38		
Mar-02					547	27	20.26		
Apr-02					391	19	20.58		
May-02					377	31	12.16		
Jun-02					357	31	11.52		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

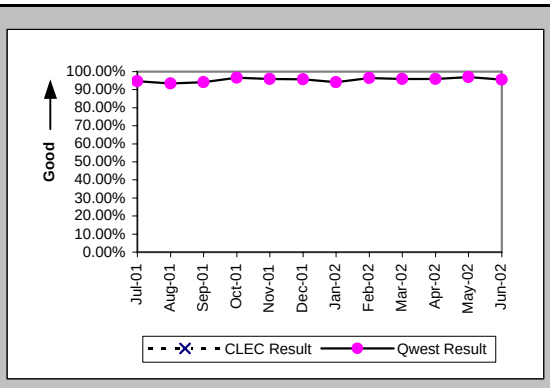
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	1	23.00		
Aug-01					258	5	51.60		
Sep-01					143	4	35.75		
Oct-01					189	3	63.00		
Nov-01					13	2	6.50		
Dec-01					29	2	14.50		
Jan-02					4	1	4.00		
Feb-02					41	3	13.67		
Mar-02					55	2	27.50		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Installation

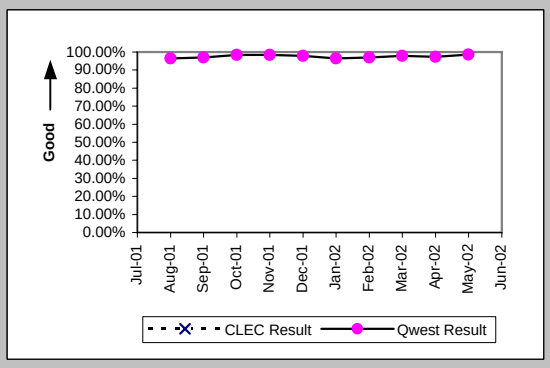
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					211	223	94.62%		
Aug-01					184	197	93.40%		
Sep-01					223	237	94.09%		
Oct-01					253	262	96.56%		
Nov-01					234	244	95.90%		
Dec-01					177	185	95.68%		
Jan-02					130	138	94.20%		
Feb-02					164	170	96.47%		
Mar-02					186	194	95.88%		
Apr-02					186	194	95.88%		
May-02					261	269	97.03%		
Jun-02					283	296	95.61%		



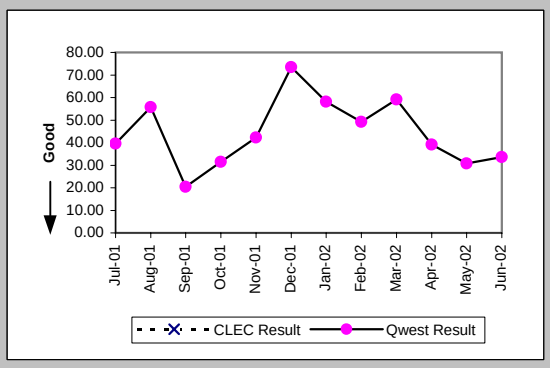
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					190	197	96.45%		
Sep-01					230	237	97.05%		
Oct-01					258	262	98.47%		
Nov-01					240	244	98.36%		
Dec-01					181	185	97.84%		
Jan-02					133	138	96.38%		
Feb-02					165	170	97.06%		
Mar-02					190	194	97.94%		
Apr-02					189	194	97.42%		
May-02					265	269	98.51%		
Jun-02									



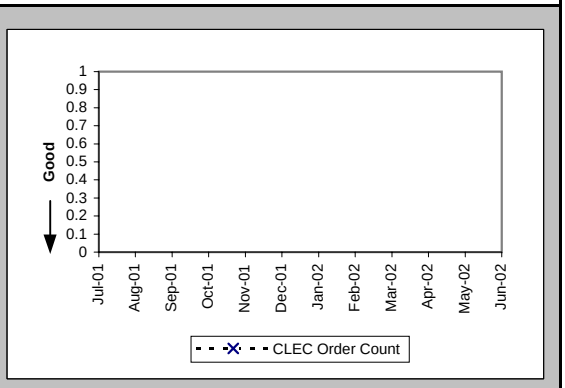
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1702	43	39.58		
Aug-01					1673	30	55.77		
Sep-01					777	38	20.45		
Oct-01					630	20	31.50		
Nov-01					802	19	42.21		
Dec-01					956	13	73.54		
Jan-02					1336	23	58.09		
Feb-02					1231	25	49.24		
Mar-02					1596	27	59.11		
Apr-02					1722	44	39.14		
May-02					1784	58	30.76		
Jun-02					1211	36	33.64		



Checklist #14 - Resale - Frame Relay Installation

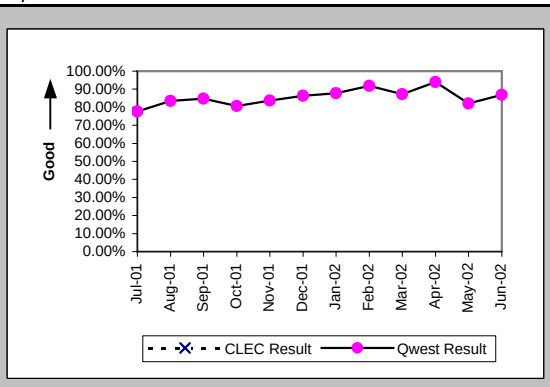
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Frame Relay Repair

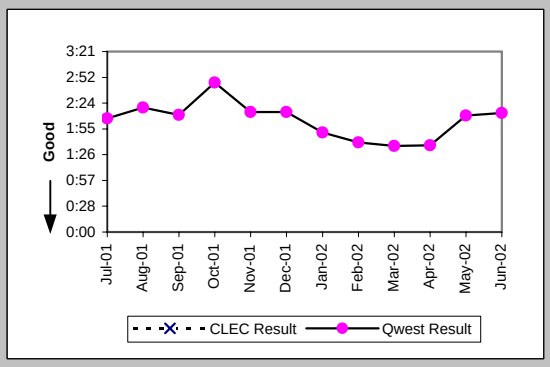
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	130	77.69%		
Aug-01					112	134	83.58%		
Sep-01					117	138	84.78%		
Oct-01					104	129	80.62%		
Nov-01					97	116	83.62%		
Dec-01					88	102	86.27%		
Jan-02					94	107	87.85%		
Feb-02					79	86	91.86%		
Mar-02					82	94	87.23%		
Apr-02					110	117	94.02%		
May-02					92	112	82.14%		
Jun-02					120	138	86.96%		



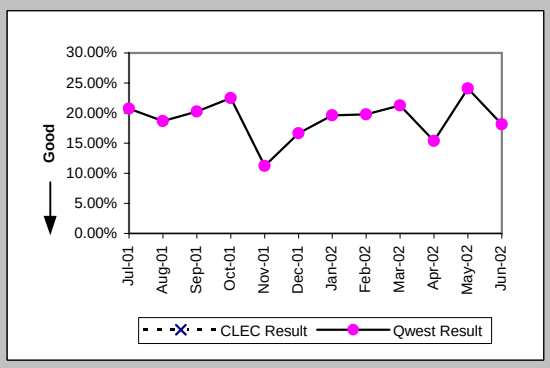
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					275:21	130	2:07		
Aug-01					310:20	134	2:19		
Sep-01					301:28	138	2:11		
Oct-01					358:05	129	2:47		
Nov-01					258:19	116	2:14		
Dec-01					227:16	102	2:14		
Jan-02					198:15	107	1:51		
Feb-02					143:12	86	1:40		
Mar-02					150:53	94	1:36		
Apr-02					188:26	117	1:37		
May-02					242:00	112	2:10		
Jun-02					306:29	138	2:13		



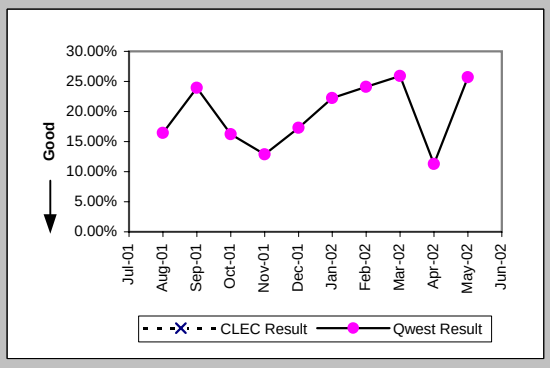
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	130	20.77%		
Aug-01					25	134	18.66%		
Sep-01					28	138	20.29%		
Oct-01					29	129	22.48%		
Nov-01					13	116	11.21%		
Dec-01					17	102	16.67%		
Jan-02					21	107	19.63%		
Feb-02					17	86	19.77%		
Mar-02					20	94	21.28%		
Apr-02					18	117	15.38%		
May-02					27	112	24.11%		
Jun-02					25	138	18.12%		



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

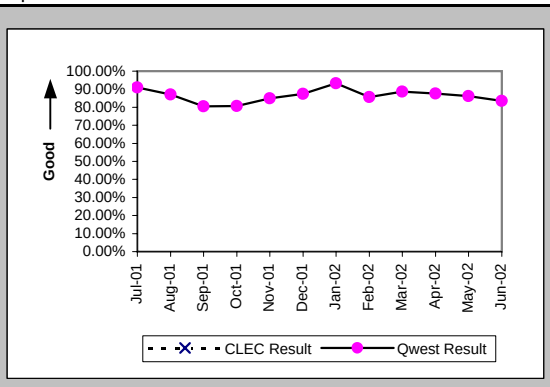
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	73	16.44%		
Sep-01					17	71	23.94%		
Oct-01					12	74	16.22%		
Nov-01					9	70	12.86%		
Dec-01					9	52	17.31%		
Jan-02					14	63	22.22%		
Feb-02					13	54	24.07%		
Mar-02					14	54	25.93%		
Apr-02					8	71	11.27%		
May-02					19	74	25.68%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

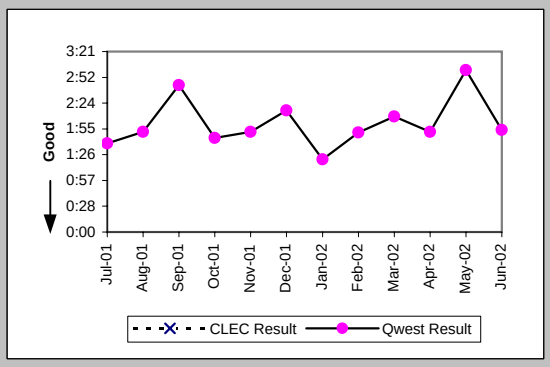
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	67	91.04%		
Aug-01					81	93	87.10%		
Sep-01					62	77	80.52%		
Oct-01					71	88	80.68%		
Nov-01					56	66	84.85%		
Dec-01					69	79	87.34%		
Jan-02					55	59	93.22%		
Feb-02					42	49	85.71%		
Mar-02					47	53	88.68%		
Apr-02					71	81	87.65%		
May-02					50	58	86.21%		
Jun-02					76	91	83.52%		



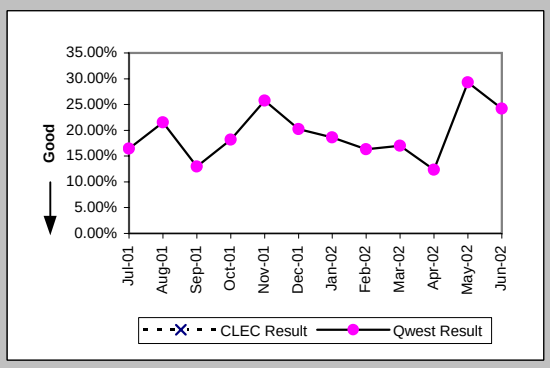
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					110:46	67	1:39		
Aug-01					173:45	93	1:52		
Sep-01					209:52	77	2:44		
Oct-01					153:32	88	1:45		
Nov-01					122:43	66	1:52		
Dec-01					179:38	79	2:16		
Jan-02					79:48	59	1:21		
Feb-02					90:46	49	1:51		
Mar-02					113:53	53	2:09		
Apr-02					151:33	81	1:52		
May-02					175:00	58	3:01		
Jun-02					172:37	91	1:54		



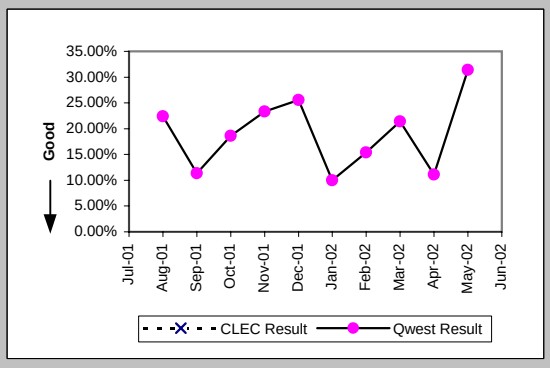
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	67	16.42%		
Aug-01					20	93	21.51%		
Sep-01					10	77	12.99%		
Oct-01					16	88	18.18%		
Nov-01					17	66	25.76%		
Dec-01					16	79	20.25%		
Jan-02					11	59	18.64%		
Feb-02					8	49	16.33%		
Mar-02					9	53	16.98%		
Apr-02					10	81	12.35%		
May-02					17	58	29.31%		
Jun-02					22	91	24.18%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

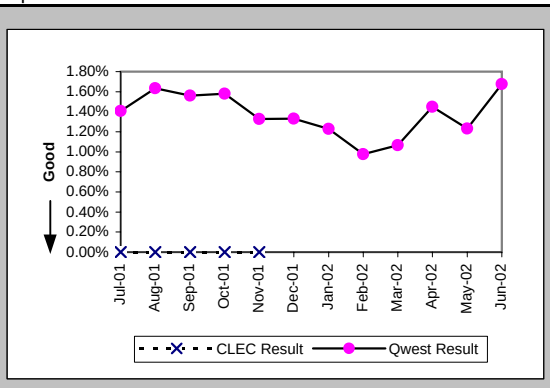
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	58	22.41%		
Sep-01					5	44	11.36%		
Oct-01					8	43	18.60%		
Nov-01					7	30	23.33%		
Dec-01					11	43	25.58%		
Jan-02					2	20	10.00%		
Feb-02					4	26	15.38%		
Mar-02					6	28	21.43%		
Apr-02					5	45	11.11%		
May-02					11	35	31.43%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

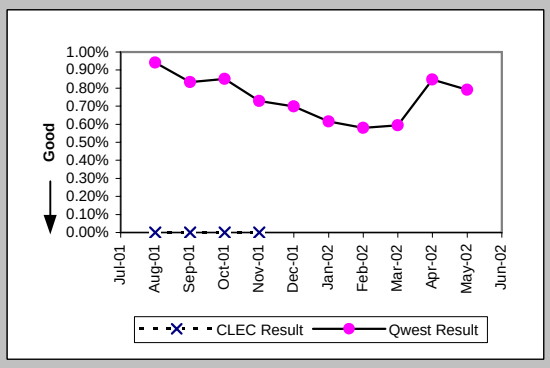
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

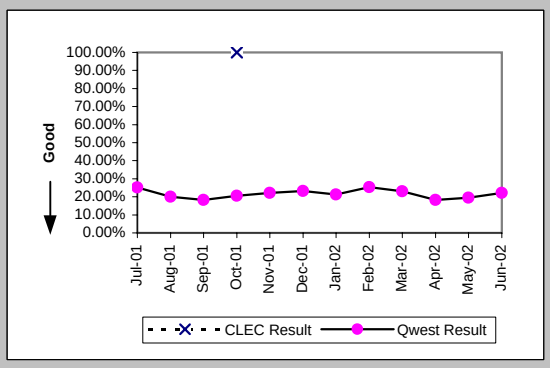
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4	0.00%	0.00%	197	13989	1.41%	-0.24	-1.15
Aug-01	0	3	0.00%	0.00%	227	13902	1.63%	-0.22	-1.14
Sep-01	0	3	0.00%	0.00%	215	13790	1.56%	-0.22	-1.13
Oct-01	0	4	0.00%	0.00%	217	13741	1.58%	-0.25	-1.15
Nov-01	0	4	0.00%	0.00%	182	13714	1.33%	-0.23	-1.14
Dec-01					181	13602	1.33%		
Jan-02					166	13494	1.23%		
Feb-02					135	13813	0.98%		
Mar-02					147	13811	1.06%		
Apr-02					198	13679	1.45%		
May-02					170	13788	1.23%		
Jun-02					229	13661	1.68%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	131	13902	0.94%	-0.17	-1.1
Sep-01	0	3	0.00%	0.00%	115	13790	0.83%	-0.16	-1.1
Oct-01	0	4	0.00%	0.00%	117	13741	0.85%	-0.19	-1.11
Nov-01	0	4	0.00%	0.00%	100	13714	0.73%	-0.17	-1.1
Dec-01					95	13602	0.70%		
Jan-02					83	13494	0.62%		
Feb-02					80	13813	0.58%		
Mar-02					82	13811	0.59%		
Apr-02					116	13679	0.85%		
May-02					109	13788	0.79%		
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	263	25.10%		
Aug-01					57	284	20.07%		
Sep-01					48	263	18.25%		
Oct-01	1	1	100.00%	0.00%	56	273	20.51%	1.27	-0.23
Nov-01					52	234	22.22%		
Dec-01					55	236	23.31%		
Jan-02					45	211	21.33%		
Feb-02					46	181	25.41%		
Mar-02					44	191	23.04%		
Apr-02					44	242	18.18%		
May-02					41	211	19.43%		
Jun-02					65	294	22.11%