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July 29, 2002

REDACTED – FOR PUBLIC INSPECTION

BY HAND DELIVERY

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

RECEIVED

JUL 29 2002

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: **WC Docket No. 02-189**
Qwest Communications International Inc.
Errata to Consolidated Application for Authority to
Provide In-Region, InterLATA Services in Montana, Utah,
Washington and Wyoming

Dear Ms. Dortch:

Submitted herewith on behalf of Qwest Communications International Inc. are revisions to certain materials included in the above-referenced application, filed on July 12, 2002 (the "Application").

- 1. Revised Page 27 for Inclusion in the Stewart Line Sharing/Line Splitting Declaration (Application Attachment 5, Appendix A)**

The Stewart Line Sharing/Line Splitting Declaration mistakenly stated that CLEC-requested future repair work increased the line sharing mean time to restore by 24% in Washington, at para. 48, page 27. The correct figure is 13%. Attachment 1 contains a corrected page 27 of the Stewart Line Sharing/Line Splitting Declaration.

No. of Sheets refiled
List AEODE

0+4

Marlene H. Dortch, Secretary
July 29, 2002
Page 2

2. Revised Exhibit KAS-LS-8 for Inclusion in the Stewart Line Sharing/Line Splitting Declaration (Application Attachment 5, Appendix A)

Two pages of Exhibit KAS-LS-8 were inadvertently omitted. Attachment 2 contains a corrected and complete version of Exhibit KAS-LS-8.

3. Revised Page 23 (and overflow page 23a) for Inclusion in the Thompson Montana Pricing Declaration (Application Attachment 5, Appendix A)

The revision clarifies that the rate investigation referenced in the Thompson Montana Pricing Declaration at para. 23, page 23, is in fact underway, having been initiated by Qwest in the days just prior to the filing of the Application. Attachment 3 contains a corrected page 23 (and overflow page 23a) of the Thompson Montana Pricing Declaration.

4. Revised Pages 58, 59, 64 and 85 for Inclusion in the Filip Change Management Declaration and Revised Page 12 of Exhibit DLF-CMP-5 for Inclusion in the Filip Change Management Declaration (Application Attachment 5, Appendix A)

Several locations of the Filip Change Management Declaration incorrectly gave April 16, 2002, as the date of implementation for certain provisions in the change-management process on Qwest-initiated product and process changes. In fact, the revisions to the process that were agreed to at the April 16, 2002, CMP redesign meeting were implemented on April 22. Attachment 4 contains corrected pages 58, 59, 64, and 85 of the Filip Change Management declaration and a corrected page 12 of Exhibit DLF-CMP-5.

Marlene H. Dortch, Secretary

July 29, 2002

Page 3

5. Revised Pages 16 and 178 for Inclusion in the Brief, Revised Pages 21 and 36 for Inclusion in the Teitzel Track A/Public Interest Declaration and Revised Pages of Exhibits DLT-Track A/PI-UT-1 and DLT-Track A/PI-WA-1 for Inclusion in the Teitzel Track A/Public Interest Declaration (Application Attachment 5, Appendix A)

The number of E-911 listings for Utah and Washington and the calculations based on those volumes, as reflected on pages 16 and 178 of the Brief and pages 21 and 36 of the Teitzel Track A/Public Interest Declaration, erroneously included data for Verizon Wireless. Likewise, Exhibits DLT-Track A/PI-UT-1 and DLT-Track A/PI-WA-1 erroneously included the Verizon Wireless data. Additionally, as the result of a database error, some CLEC-specific data for ported telephone numbers contained Exhibits DLT-Track A/PI-UT-1 and DLT-Track A/PI-WA-1 were incorrectly reported. Specifically, some historical data erroneously aligned customer numbers with incorrect CLEC names. The correction results in a re-distribution of the ported number data among the listed CLECs but does not impact the aggregate totals. Attachment 5 contains corrected pages 16 and 178 of the Brief, corrected pages 21 and 36 of the Teitzel Track A/Public Interest Declaration and corrected pages for inclusion in Exhibits DLT-Track A/PI-UT-1 and DLT-Track A/PI-WA-1.

6. Revised Pages of Exhibit DLT-Track A/PI-MT-1 for Inclusion in the Teitzel Track A/Public Interest Declaration (Application Attachment 5, Appendix A)

The data for the number of ported numbers found in the business and residential listings database in Montana were inadvertently reported incorrectly in Exhibit DLT-Track A/PI-MT-1. Specifically, the column for business listings inadvertently contained the data for ported numbers found in the residential listings and the column for residential listings inadvertently contained data for the number of ported numbers that were not found at all in the listings database. Attachment 6 contains corrected pages for inclusion in Exhibit DLT-Track-A/PI-MT-1.

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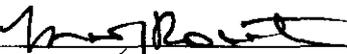
Marlene H. Dortch, Secretary
July 29, 2002
Page 4

We also have enclosed an additional copy of this letter to be stamped as received and returned to *via* our courier.

Please direct communications regarding this submission to the undersigned.

Respectfully submitted,

Hogan & Hartson L.L.P.

By: 
Peter A. Rohrbach
Mace J. Rosenstein
Brad C. Deutsch

Attorneys for Qwest Communications
International Inc.

Enclosures

cc: Janice Myles
Nancy Goodman
Qualex International
Montana Public Service Commission
Utah Public Service Commission
Washington Utilities and Transportation Commission
Wyoming Public Service Commission

ATTACHMENT 1

**Revised Page 27 for Inclusion in the
Stewart Line Sharing/Line Splitting Declaration
(Application Attachment 5, Appendix A)**

troubles in an average of less than 12 hours between February and May.^{42/} This is better than the 24-hour objective to clear out of service troubles.

48. Furthermore, this higher percentage of service affecting troubles for line sharing is compounded by the fact that one prominent DLEC requests “future” repair work approximately 10% of the time. In other words, this DLEC will contact Qwest and ask Qwest to repair a problem at some designated time in the future, but not immediately. Currently, all of this waiting time is included in the mean time to restore (MR-6) and restoration intervals (MR-3 and MR-4), thereby creating the incorrect appearance that all of this repair time was attributable to Qwest. Qwest is analyzing whether it has the ability to exclude the time associated with the requested delay as “no access” time that is excluded from the performance data. For example, in April, this delay time increased the mean time to restore by about 13%.

2. Montana Performance

49. Qwest’s performance in provisioning and repairing line sharing in Montana has been outstanding. Between February and May, Qwest achieved the performance benchmark on every measure under which CLEC activity was recorded, for both installation and repair.^{43/}

^{42/} *Id.*

^{43/} Montana Commercial Performance Results, May 2002, at 180-93 (OP-3, OP-4, OP-5, OP-6, MR-3, MR-4, MR-6, MR-7, MR-8).

ATTACHMENT 2

**Revised Exhibit KAS-LS-8 for Inclusion in the
Stewart Line Sharing/Line Splitting Declaration
(Application Attachment 5, Appendix A)**



**CENTRAL OFFICE (CO)
JOB AID**

| | | |
|---|---|--|
| TITLE: | | DOCUMENT NO. / Rev. |
| <i>LINE SHARING CHECKLIST</i> | | <i>CO-CL-05-0001 / Rev. 3</i> |
| ASSOCIATED PROCESS: | | |
| | | |
| EFFECTIVE DATE: | | REVISION DATE: |
| <i>07/08/2002</i> | | <i>07/01/2001</i> |
| AUTHORED BY: | | |
| Name: <i>Mike Lanoue</i> <i>Charlotte Griffiths</i> <i>(E*Media only)</i> | CUID: <i>m lanoue</i> <i>csgrif2</i> | E*Media File Name (author only): <i>5_1_Line_Sharing_Checklist_all_n</i> |

Audience:

- *Central Office (CO)*

Approved by: Mike Lanoue – Lead Process Analyst, CO Staff (07/01/02)

Revision 2: Reissued 01/16/02 to add Header, Footer, Page numbers, Author information, Title updates, and Unique Number Identification for the E*Media conversion.

Revision 3: Reissued 07/01/02 to add a NOTATION column to be used by CO Personnel for Service Order work step status and to modify the Purpose statement.

1.0 Purpose

The purpose of this Job Aid is to identify the steps that need to be performed when working a Line Sharing Provisioning order from the Frame Order Management System (FOMS) document in the CO. A copy of this form is to be attached to each Line Sharing service order with a status posted in the Notation column for each work step.

| STEP | OPERATION | DETAILS | NOTATIONS |
|------|-------------------------------------|---|-----------|
| 1 | Analyze FOMS Order Document | Print the FOMS order document and identify: 1. Line Sharing circuit 2. Copper facility. 3. Line Sharing equipment 4. Qwest service circuit elements. 5. Commitment date and time. | |
| 2 | Perform Facility qualification test | Using an H88 or equivalent test * set check line for load coils. If load coils are detected, the CO personnel will place an A9 JEP code against the order and wait for resolution notification. | |
| 3 | Pre-Wire Line Sharing circuit | Place frame cross connections for circuit: - Loop jumpers at Qwest OE and Facility. | |
| 4 | Check Qwest line. | Draw dial tone at facility and ANI*. - If incorrect assignment, verify termination and refer any problems to assignment. - If line is busy, place order wiring on hold and recheck every ½ hour until line is idle. | |
| 5 | Cut line splitter into circuit. | Lift facility jumper and terminate new jumper from line splitter. Lift jumper at OE and terminate jumper to line splitter. ANI Qwest circuit at the facility* - If ANI / Dial tone test fails, trouble shoot frame wiring and or line splitter circuit trouble. After ANI/Dial Tone test has passed perform an electrical continuity test on the data side of the splitter from the protector to the DEMARC 410 Block terminal utilizing an LSVT test set. If splitter problems are discovered jumper around the splitter and place the order in jeopardy using the following jeopardy codes: • A8 (splitter not connected on the DLEC side) • A7 (splitter not stenciled correctly) • A6 (Qwest wiring or inventory issue) | |
| 6 | Complete the FOMS order | Perform an SCM transaction on the FOMS order to complete CO provisioning steps. | |

* Tests are pass/fail and do not require a test duration.

Acronyms provided in the back of the Wholesale Product Support book (CO-CL-10-0001).



**CENTRAL OFFICE (CO)
JOB AID**

| | | |
|---|----------------|--|
| TITLE: | | DOCUMENT NO. / Rev. |
| <i>LINE SHARING PROVISIONING</i> | | <i>CO-CL-05-0002 / Rev. 3</i> |
| ASSOCIATED PROCESS: | | |
| | | |
| EFFECTIVE DATE: | | REVISION DATE: |
| <i>07/15/2002</i> | | <i>07/09/02/2002</i> |
| AUTHORED BY: | | |
| <i>Name:</i> | <i>CUID:</i> | <i>E*Media</i> |
| <i>Mike Lanoue</i> | <i>mlanoue</i> | <i>File Name.(author only):</i> |
| <i>Charlotte Griffiths (E*Media only)</i> | <i>csgrif2</i> | <i>5_2_Line_Sharing_Provisioning_all_n</i> |

Audience:

- *Central Office (CO)*

Approved by: Charlotte Griffiths – Lead Process Analyst, CO Staff (12/14/01)

Revision 2: Reissued 01/16/2002 to add Header, Footer, Page numbers, Author information, Title updates, Unique Number Identification for the E*Media conversion, and change Co-Provider to CLEC.

Revision 3: Reissued 07/09/2002 to add the service order completion time of no later than 4:00 pm local time

1.0 Purpose

The purpose of this Job Aid is to define the Line Sharing product and to establish the steps that need to be performed when working a Line Sharing Provisioning order from the Frame Order Management System (FOMS) document in the CO.

PRODUCT DEFINITION:

Shared Loop (Line Sharing) is defined as making available the opportunity for the CLEC to offer ADSL qualified advanced data services within the spectrum of an existing Qwest end user's analog voice-grade service. CLEC will use the data portion of the loop while Qwest will maintain the voice portion of the loop. In addition:

- CLEC may provide the splitter from a pre-determined list. The splitter is provisioned and maintained by Qwest (similar to Virtual Collocation).
- The end-user has dial tone originating from a Qwest switch.
- The handoff of the voice happens inside the Qwest CO. The DLEC demarc point is the data output from the POTS Splitter.
- A CLEC gains access to this service at the Qwest wire center through established Collocation arrangements.
- The combined data and voice service must comply with the standard T1.E1.4 when accepted by the industry as well as Qwest's technical requirements. More detailed specifications can be found in Qwest's technical publication # 77384.

This POTS service is installed using a basic "lift and lay" procedure. Prior to 4:00 pm (local time) on the service order Due Date, Qwest Central Office Personnel "lift" the loop from its current termination and "lays" it on a new termination (POTS Splitter) connecting to the CLEC's equipment
In addition:

1. The CO will print the FOMS order and identify
 - a. The Line Sharing circuit
 - b. The copper facility
 - c. The Line Sharing equipment
 - d. The Qwest service circuit element
 - e. The commitment date and time
2. CO personnel will perform a load coil detection test utilizing an H88 or equivalent test set.
3. If a load coil is detected the CO personnel will place the order in jeopardy using the A9 jep code and wait for resolution notification
4. If the load coil detection test is negative CO personnel will pre-wire the Line Sharing circuit by placing the frame cross connects and looping the jumpers at the Qwest OE and facility.
5. The CO will draw dial tone at facility and ANI.
 - a. If assignment is incorrect, verify termination and refer any problems to assignment
 - b. If line is busy, place wiring on hold and recheck every ½ hour until line is idle.
- 6) The CO will perform the following work steps:
 - a. Lift facility jumper and terminate the new jumper from the line splitter
 - b. Lift the jumper at the OE and terminate the new jumper from the line splitter
 - c. ANI Qwest circuit at the facility. If ANI/Dial Tone test fails, trouble shoot frame wiring and or line splitter circuit trouble. After ANI/Dial Tone test has passed perform electrical continuity test utilizing the LSVT Test Set. Check for continuity from the protector to the DEMARC 410 Block terminal. The 410 Block location and terminal information is noted on the Data Line Splitter 89 Block that the cross connects were terminated on in step #4. If continuity problems are discovered it is the responsibility of the CO to resolve the problem and complete the order by the Due Date. If splitter problems are discovered jumper around the splitter and place the order in jeopardy using the following jeopardy codes:

| | |
|----|---|
| A8 | splitter not connected on the DLEC side |
| A7 | splitter not stenciled correctly |
| A6 | Qwest wiring or inventory issue |

- 7) When the order has been completely wired and tested the CO will "SCM" the order in Switch/FOMS to complete the CO provisioning steps.

Definition of ME (miscellaneous equipment) for splitter assignment in Switch/FOMS is:

| | |
|--------|----------------------|
| vce | voice side of port |
| vda | data side of port |
| 010122 | floor and relay rack |
| 33 | bay |
| 02 | shelf |
| 005 | port |

Delimiters of periods will separate all elements with the exception of shelf and port id, a dash will separate these last two elements.

vce.010122.33.02-005, vda.010122.33.02-005

The frame and frame coordinates will be noted as a permanent remark such as:

F03 1G1H

F03 designates the frame, 1G is the vertical and horizontal frame location of the voice connection and 1H is the vertical and horizontal frame location of the data connection.

The ME definition applies to splitters located outside the cage (Virtual Co-location).

The definition described below applies to splitters located inside the cage (Physical Co-location).

Definition of ME (miscellaneous equipment) for splitter assignment in Switch/FOMS is:

| | |
|-------------|--------------------|
| vce.alt01.1 | vda.alt01.1 |
| vce | voice side of port |
| vda | data side of port |
| alt01 | cable name |
| 1 | cable count |

The frame and frame coordinates will be noted as a permanent remark such as:

FO3 B10 C11

F03 designates the frame, B10 is the vertical and horizontal frame location of the voice connection and C11 is the vertical and horizontal location of the voice/data connection.

The frame blocks will be labeled VOICE AND VOICE/DATA.

NOTE: It is extremely important that the OE is connected to the Voice side of the Splitter and that the facility is connected to the Voice/Data side of the Splitter. If these cross connect terminations are reversed dial tone will still be detected at the protector but data will not be passed. Utilizing the LSVT test set will detect reversals.

ATTACHMENT 3

**Revised Page 23 (and overflow page 23a) for Inclusion in the
Thompson Montana Pricing Declaration
(Application Attachment 5, Appendix A)**

23. As noted above, these rate reductions will remain in place until the Montana PSC determines new rates in some future rate investigation. Such a new cost proceeding is currently underway; Qwest initiated that proceeding with a filing before the Montana PSC on July 8, 2002.

V. EVEN IF ALLEGATIONS REGARDING A UNE-P “PRICE SQUEEZE” WERE RELEVANT TO THIS APPLICATION, THEY WOULD NOT BE SUPPORTED BY THE FACTS

24. Any suggestion that Qwest’s application be rejected based on a purported “price squeeze” is wrong as a matter of law, and in all events would be unsupportable on the facts. Competition is taking hold in Montana,^{25/} with CLECs enjoying ample opportunities to compete profitably in every geographic area of the state. As shown below, when considered in the context of the panoply of revenue streams carriers can reasonably expect to realize from serving residential and business customers in Montana, Qwest’s UNE-P rates allow for ample competitive entry. Furthermore, in the highest cost areas, where UNE-P rates are higher, Qwest’s resale rates offer another means and incentive for CLECs to serve customers currently profitably served by Qwest.

25. I understand that the Montana PSC recently expressed some concern about the consequences of a potential price squeeze for competition in the residential market.^{26/} The PSC adopted no particular analysis of another party,

^{25/} For a detailed discussion of the extent of CLEC market entry in Montana, see the Declaration of David Teitzel. See Attachment 5, Appendix A.

^{26/} *Montana PSC Final Public Interest Report* at 15-16 (service date July 8, 2002). See Attachment 5, Appendix C.

however, nor did it perform one of its own. Instead, price squeeze allegations were considered in detail on behalf of the Montana PSC and other state commissions,

ATTACHMENT 4

**Revised Pages 58, 59, 64 and 85 for Inclusion in the
Filip Change Management Declaration and
Revised Page 12 of Exhibit DLF-CMP-5 for Inclusion in the
Filip Change Management Declaration
(Application Attachment 5, Appendix A)**

107. KPMG's unable to determine conclusions on the change management criteria were attributable to the second and third categories. Although eight criteria were deemed "unable to determine," they generally fall into the three categories discussed immediately below.

108. First, KPMG concluded that, at the close of the test, the following aspects of CMP for product and process changes had not yet been finalized in redesign or had been recently finalized and implemented: the postponement process, the exception process, and the categorization of Qwest-initiated product and process changes.⁹⁹ In the June 5 and 6, 2002, redesign meetings, CLECs and Qwest reached agreement on language on both the postponement process and the exception process, which has been incorporated into the CMP Framework. The remaining issue – the categorization of Qwest-initiated product and process changes – has already been negotiated and included in the CMP Framework, and was implemented by Qwest on April 1 and then updated on April 22, 2002.¹⁰⁰

109. In Exception 3094, KPMG also identified an instance under the old product and process procedures in which KPMG concluded that Qwest had not adhered to those procedures in notifying CLECs about a particular change.¹⁰¹

^{99/} Final Report at 526, 531, Evaluation Criteria 23-2-2, 23-2-8.

^{100/} See Exh. DLF-CMP-5 at 12.

^{101/} See E3094 Supplemental Disposition Report, May 21, 2002 ("E3094 Supplemental Disposition Report"). The Disposition reports, as well as the history

Those procedures have since been superseded by the new process, agreed to in redesign, which was implemented on April 22, 2002. KPMG closed the exception unresolved because it did not have sufficient time to observe Qwest's compliance with the new procedures.

110. As previously noted, the FCC has never required an RBOC to have a change management process in place for product/process changes.¹⁰² Even Qwest not only has agreed to and implemented such a process, but also has agreed to a process that will allow CLECs to postpone Qwest's implementation of

of the underlying exceptions, may be found in Attachment 5, Appendix G to this Application and on the ROC website, <http://www.nrri.ohio-state.edu/oss/master/exceptions.html>.

^{102/} The FCC has focused on OSS systems – not product and process – change management processes in its Section 271 orders. It is my understanding that Verizon has no formal change management process for product or process issues, yet it has received several Section 271 approvals. *See, e.g., Application by Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region, InterLATA Service In the State of New York*, Memorandum Opinion and Order, CC Docket No. 99-295 (rel. Dec. 12, 1999); FCC 99-404, 15 FCC Rcd 3953 (“*New York Section 271 Order*”). SBC has a forum for process issues, known as the CLEC User Forum, but the FCC has not even mentioned that forum in its discussion of SBC's change management process. *See, e.g., Texas 271 Order*, 15 FCC Rcd at 18403-18425 (¶¶ 105-148). As described by the FCC, BellSouth's Change Control Process covers “the process and procedures that govern the communication and management of changes to electronic interfaces and related manual processes that affect external users of BellSouth's Electronic Interface Applications.” *Georgia/Louisiana 271 Order*, ¶ 180. *See also id.* at ¶ 180 n. 673 (“changes that do not impact OSS interfaces are not necessarily required to be a part of a change management process”).

procedures were implemented April 1, 2002, Qwest has achieved 100 percent compliance with the CMP OSS interface release notification intervals.

116. KPMG also stated in the Final Report that due to the recent agreement on product and process procedures in redesign, which were implemented on April 1 and 22, 2002, it did not have an opportunity to evaluate Qwest's tracking and notification procedures for product and process changes. Since product and process change management procedures are not required under Section 271, the fact that KPMG has not had a chance to evaluate these procedures is not relevant to this application. In any event, Qwest does have in place procedures, and has a strong record of compliance with those procedures since they were implemented April 1.¹¹⁴ I discuss this in detail in the pattern of compliance section of this declaration, Section V(D) below.¹¹⁵

117. In sum, for the most part the issues identified in the "unable to determine" test criteria in the Final Report relate to portions of the CMP that cover areas that the FCC has not previously required for Section 271 approval, such as product and process change management procedures, the special change request process (SCRIP), and the definition of Regulatory Changes. Qwest is proud that its CMP covers such areas, and will continue to comply strictly with agreed-upon CMP procedures in those areas. But KPMG's inability to observe Qwest's compliance

^{114/} See CMP Process Improvements Matrix, under Section 5.4 (Qwest Initiated Product/Process Charges), Exhibit DLF-CMP-5.

^{115/} Final Report at 530-32, Evaluation Criteria 23-2-7, 23-2-9, Exception 3094.

compliance with its Qwest-initiated product and process change request procedures, which became effective on April 1 and 22, 2002.

151. In Qwest's processing of change requests, it has met its obligations with regard to the following nine agreed-upon process milestones: 1) sending acknowledgements to the CR originator; 2) posting CRs to Qwest's CMP website; 3) contacting customers to schedule clarification meetings; 4) conducting meetings to clarify CLEC CRs; 5) providing initial responses to CLEC CRs; 6) posting initial responses to Qwest's CMP website; 7) presenting CRs; 8) providing final responses to CLEC CRs (if applicable); and 9) posting final responses to Qwest's CMP website (if applicable).¹⁵⁸

152. Between November 1, 2001 and June 30, 2002, Qwest processed 159 new OSS Interface CRs. Of a possible 939 milestones, Qwest was responsible for missing four milestones. This equates to a 99.6% compliance rate with the CLEC/Qwest Initiated OSS Interface CR Process. During this same time, Qwest processed 45 new CLEC initiated Product and Process CRs. Of a possible 328 milestones, Qwest was responsible for missing seven milestones. This equates to a 97.9% compliance rate with the CLEC Initiated Product and Process CR Process. Significantly, the compliance rate for this process from January through June 2002 was 100%.

^{158/} See Exh. DLF-CMP-5; see also CMP Framework, § 5.1.3 (describing milestones in the CR initiation process). The data for these milestones is available on the CMP website.

Change Management Improvements
7-1-02

| Process | Date Process was Baselined by the Redesign Team | Date Process was Implemented | Qwest's Record of Compliance | Supporting References |
|--|--|---|---|---|
| <p>Section 5.4 Qwest Initiated Product/Process Changes</p> <p>Qwest implemented Section 5.4 as agreed to by the Redesign Team on April 1, 2002.</p> <p>Qwest implemented the process improvements that were agreed to by the Redesign Team on April 22, 2002.</p> | <p>April 1, 2002 (Qwest implemented the process as agreed to in concept during the March 19 CMP Redesign Meeting.)</p> <p>Meeting minutes that reflect that the Redesign Team reached agreement in concept on this section of the Master Red-line document can be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes –CMP Redesign Meeting March 18 & 19 Final Minutes, Page 10.)</p> <p>April 16, 2002 (Revised and Baselined)</p> <p>Meeting minutes that reflect that the Redesign Team agreed to modify this section may be found at the following URL: http://www.qwest.com/wholesale/cmp/redesign.html (See Meeting Minutes – CMP Redesign Meeting April 16 Draft Minutes, Page 7.)</p> | <p>April 1, 2002 (Original)</p> <p>April 22, 2002 (Revised)</p> | <p>Qwest has complied with the original process for 3 months and the revised process for over 2 months.</p> <p>Between April 1, 2001 and June 30, 2002, Qwest submitted 83 new Product/Process Changes in accordance with the Qwest Product/Process Change Process.</p> <p>There are 6 CMP Notification Requirements for each Level 1 Change. Issue notice with the following: 1.) Level of disposition, 2.) Description of change 3.) Note that changes are effective immediately 4.) List no comment cycle and contact email for CMP Manager 5.) Include web notification form or redlined document, if required. 6.) Include history log, if required.</p> <p>There are 11 CMP Notification Requirements for each Level 2 Change. Issue notice with the following: 1.) Level of disposition, 2.) Description of change 3.) List of comment cycle timeframes 4.) Provide comment URL 5.) Note the proposed effective date, 6.) Link</p> | <p>Supporting data can be found at: http://www.qwest.com/wholesale/notices/cnla/ (Select Product, Process, Training, Network-Tech Pubs)</p> <p>Http://www.qwest.com/wholesale/cmp/changerequest.html (Select Change Request – Product and Process Interactive Reports)</p> |