



Florida Market

600 N. Pine Island Road
Suite 100
Plantation, Florida 33324

June 4, 2002

VIA FACSIMILE

Ms. K. Nicole Fontayne-Mack, CIO
Office of Information Technology
Broward County
540 SE 3rd Ave., Suite 300
Fort Lauderdale, FL 33301-2919

RE: Response to May 23, 2002 Letter

Dear Ms. Fontayne-Mack:

The purpose of this letter is to respond to your May 23, 2002 letter. First, let me express our profound disappointment that the County would raise a claim of discrimination in regards to AT&T Broadband's deployment of service in the County. When you examine all of the facts and data, you find that AT&T Broadband has been fair and consistent, and in no way, discriminatory in the upgrade of its cable network in Broward County.

In order to respond to your letter, AT&T Broadband reviewed 2000 census data. We sorted the County data into incorporated and unincorporated areas. We then divided the data within each category into upgraded and non-upgraded areas. The results of our analysis show that within unincorporated areas of the County served by AT&T Broadband, there is no significant difference in either the income or the racial diversity of households in upgraded vs. non-upgraded areas. We arrive at the same conclusion when reviewing our performance in incorporated areas, which are outside the scope of the County's authority. Limiting the review to the areas served off the Davie headend, which is what it appears from your letter is what the County did, is a limited analysis and does not provide a complete and accurate picture of AT&T Broadband's performance in the County. A summary of our analysis is attached for your review.

As shared previously, the capital allocation for the Florida Market was limited in 2000 and 2001. The company focused on completing areas with existing franchise requirements, like the City of Miami. A recent Miami-Herald article noted that Miami has one of the lowest median incomes in South Florida with, as we know, a very diverse population. As you know, our commitment to non-discrimination extends beyond Broward County.



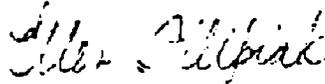
Ms. K. Nicole Fontayne-Mack, CIO
June 4, 2002
Page 2

I apologize that it took us slightly longer than the seven days you requested to respond to your letter. The seriousness of the issues raised required more time to evaluate and respond to. Furthermore, I was unable to locate the portion of the franchise that would require a response within seven days.

Based upon our review and the facts presented, we do not believe that there is any violation to be cured. As we have noted previously, we are in compliance with the bandwidth requirements of the franchises held in Broward County. We continue to recognize the County's desire to discuss an upgrade for these areas, and remain willing to discuss these issues after the merger with AT&T Comcast has been completed as outlined in my previous letters.

We appreciate the opportunity to address the County's concerns, and look forward to continuing to work with you.

Sincerely,


Ellen Filipiak
Senior Vice President
Florida

Attachments

cc: Tom Carlock, AT&T Broadband
Alison Jenkin, Comcast Cable Communications
Roger Desjarlais, County Administrator
Bertha Henry, Deputy County Administrator
Matthew Lalla, Director, Finance & Administrative Services
Andrea S. Froome, Assistant County Attorney
Leslie E. Stout, Assistant to CIO

Broward County - AT&T Broadband
 Summary of 2000 Census Data
 Upgraded vs. Non-Upgraded Areas

4-Jan-02

	# Housing Units	Percentage of Population with Income			
		Less than \$14,999	\$15,000 to \$34,999	\$35,000 to \$74,999	Greater than \$75,000
Incorporated Areas - Upgraded	206728	21%	34%	35%	10%
Incorporated Areas - Non-Upgraded	245751	25%	35%	31%	9%
Unincorporated Areas - Upgraded	14632	23%	38%	30%	19%
Unincorporated Areas - Non-Upgraded	10749	23%	37%	31%	19%

	Total	People not of Hispanic Origin				
		White	Black	Amer Ind Eskimo	Asian Pacific Isl	Other
Incorporated Areas - Upgraded	449359	84%	14%	0%	1%	0%
Incorporated Areas - Non-Upgraded	521408	78%	21%	0%	1%	0%
Unincorporated Areas - Upgraded	23972	80%	18%	0%	1%	0%
Unincorporated Areas - Non-Upgraded	20747	79%	19%	1%	1%	0%

	Total	People of Partial Hispanic Origin				
		White	Black	Amer Ind Eskimo	Asian Pacific Isl	Other
Incorporated Areas - Upgraded	35252	79%	7%	0%	0%	13%
Incorporated Areas - Non-Upgraded	54661	80%	5%	0%	1%	14%
Unincorporated Areas - Upgraded	1786	85%	4%	0%	2%	9%
Unincorporated Areas - Non-Upgraded	1605	79%	4%	0%	1%	16%

Broward County - AT&T Broadband
 Summary of 2000 Census Data
 Incorporated Communities
 Upgraded vs Non-Upgraded Areas
 4-Jun-02

Place Name	Upgrade Y/N
Fort Lauderdale Total	N
Hallandale Total	N
Hollywood Total	N
Lauderdale Lakes Total	N
Lauderdale-by-the-Sea Total	N
Margate Total	N
Melrose Park Total	N
Miami Gardens-Utopia-Carver Total	N
Miramar Total	N
North Lauderdale Total	N
Oakland Park Total	N
Parkland Total	N
Pembroke Park Total	N
Pembroke Pines Total	N
Riverland Total	N
Sea Ranch Lakes Total	N
Washington Park Total	N
Browardale Total	N
Broadview-Pompano Park Total	Y
Collier Manor-Cresthaven Total	Y
Cooper City Total	Y
Davis Total	Y
Deerfield Beach Total	Y
Hillsboro Beach Total	Y
Lauderhill Total	Y
Lazy Lake Total	Y
Lighthouse Point Total	Y
North Andrews Gardens Total	Y
Plantation Total	Y
Pompano Beach Total	Y
Pompano Beach Highlands Total	Y
Sunrise Total	Y
Tamarac Total	Y
Wilton Manors Total	Y
Pine Island Ridge Total	Y
Kendall Green Total	Y