

The Honorable Michael K. Powell
Chairman
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Dear Chairman Powell:

I am very upset with the local benefits that were promised to me and other customers in a bogus effort to obtain customer/client relationship by DishNetwork. We were told that we would be able to receive local channels. That lie was later replaced with a promise to have service by 2/02. None of these promises were kept. I petitioned for a waiver. It was denied. I don't even know what's going on in my surrounding area because of no local channels. Every Dish Network client that I have spoken to is highly disappointed in their services and high prices.

Sincerely,

Claudia Marshall
3102 Henderson Road
Batesville, MS 38606