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* NOT ADMITTED IN D.C.

EX PARTE OR LATE FILED

August 22, 2002

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AUG 22 2002

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: Written Ex Parte Presentation
CC Docket No. 96-45

Dear Madam Secretary:

In accordance with Section 1.1206 of the Commission's rules, 47 C.F.R. Section 1.1206, we hereby provide you with notice of a written *ex parte* presentation in connection with the above-captioned proceeding. Today, undersigned counsel sent a letter to Commissioner Copps addressing matters relating to CC Docket No. 96-45.

In accordance with the Commission's rules, two copies of this letter are enclosed for inclusion in the Commission's docket file.

If you have any questions or require any additional information, please contact undersigned counsel directly.

Sincerely,



David LaFuria
Counsel for Smith Bagley, Inc.

Enclosures

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Hon. Michael J. Copps
Federal Communications Commission
445 12th Street, N.W.
Washington, DC 20554

Re: Smith Bagley, Inc. ("SBI")
Information on Universal Service Program and
Proposal for Near Reservation Lands

Dear Commissioner Copps:

This is to follow up on our recent meeting with you, Smith Bagley, Jordan Goldstein and Paul Margie concerning the above-referenced matters. As you requested, SBI has gathered information in response to questions raised at the meeting. In addition, we have developed the suggestions we made concerning how the Commission might deal with near reservation lands. Because the U.S. Census does not provide some of the information we needed for reservation lands, we have had to develop it independently. In addition, some information we searched is not yet available from the 2000 Census, and as a result we were forced to use 1990 Census data.

I. Answers to Questions Raised at the Meeting

1. How many VisionOne subscribers did not have telephone service in their homes when they signed up for the service?

A. At our meeting, we quoted the 1999 Benton Foundation Report, which estimated that only 27% of people living on the Navajo Reservation have a telephone in their homes. SBI's experience indicates that the number may be high.

In order to develop this information, the company did a statistical sampling of its customer base, using the self-certification form that is provided to each customer upon signing up. The company has assigned a 5% margin of error to its research. On Navajo Reservation lands, 16% had a home telephone; 56% of customers have a message phone; 4% of customers had a cellular phone, and 24% listed no telephone number for home, message or cell phone. The only way to contact these customers is by U.S. mail, go to customer's home or send a messenger such as a public health official.

As you may know, a message phone is simply a number of a friend, relative or possibly an employer, which a caller may dial to leave a message for the called party. This message phone may not be close to the person's home and messages are often delayed and sometimes not delivered. It is not telephone service in even the most minimal aspect of today's communication system. A subscriber has no telephone in the home, cannot accept incoming calls, and cannot access 911, local exchange, interexchange, or other telephone services from the home. Accordingly, we believe such persons are properly listed as not having a telephone in the home. Thus, SBI estimates that approximately 20% of the new subscribers to the company's VisionOne service on the Navajo Reservation have telephone service in the home. SBI believes that other reservations it is serving have similarly low penetration rates.

2. Can you demonstrate an increase in telephone penetration since the introduction of VisionOne service?

A. SBI can only provide its statistical survey data, which indicate a marked increase in telephone penetration since VisionOne service was inaugurated in June of 2001. At that time, there were approximately 47,603 households on Navajo Reservation lands, and as shown above, only 20% of the households had telephone service (roughly 9,600). In the first year, SBI signed up over 18,000 people and today the number is over 21,000. Of that number, approximately 15,000 are on Navajo Reservation lands. Thus, it reasonable to project that penetration has been increased from 20% to 50% in one year, although SBI has no independent confirmation of this data, such as a census report.

3. How many people living on reservation lands you serve are living below the poverty level?

A. As you may know, 2000 U.S. Census statistics are not available for reservation lands only. In Apache County, 37.8% of the people live below the poverty level. See Exhibit A. In Navajo County, the number is 29.5%. Bear in mind that a substantial portion of these counties are not reservation lands. Based on SBI's experience in with the Navajo, White Mountain Apache and Hopi tribes in Arizona, and the Zuni and Ramah Navajo in New Mexico, SBI estimates the poverty level on these reservation lands to exceed 70%.

4. Please provide any other data you have that can convince the FCC that the program is having positive effects.

A. As mentioned in our discussion, the company provides a long list of "free call" numbers to VisionOne subscribers, which can be dialed toll and airtime free. Hospitals, police and fire departments and other important community organizations are included on the list. For your reference, SBI has enclosed as Exhibit B reports for the first seven months of 2002, to illustrate the number of calls being made. Because of the company's increasing telephone penetration, calls made to the company's 'free call' list have grown from 12,000 in January, to over 32,000 in July.

SBI has received many anecdotal reports of its service assisting individuals in need. People have reported being able to call for help, either to a relative or to a public assistance agency. Native American tour guides have used SBI's phones to call for help when their vehicles have been stranded. SBI remains in close contact with tribal leaders in the region and have heard many positive reports of its phones being used to bring needed services to people and to connect families.

In our discussion, we mentioned SBI's application with the Arizona Corporation Commission to extend service to reservation lands in Coconino County. That application was granted on July 26, 2002. SBI plans to initiate VisionOne service there shortly.

SBI believes the FCC's decision to extend high-cost support to wireless carriers who qualify as ETCs and to increase the Lifeline and Link-Up benefits to carriers serving Native American lands has resulted in a powerful use of government funds for the good of citizens who have been left behind too many times in our nation's history. The company has made remarkable progress thus far, and it would not have been possible without the FCC's foresight. In one year, SBI has only scratched the surface. The company is committed to construct additional infrastructure to improve basic services in these areas, and find ways to deploy advanced digital services and high speed data to reservation communities at the earliest possible date.

II. Proposal for Near Reservation Lands

We also wish to follow up on our discussion about how the FCC might resolve its pending proceeding in CC Docket No. 96-45 dealing with the provision of enhanced Lifeline and Link-Up funding to near reservation lands. As you recall, the Commission's proposal to extend enhanced Lifeline and Link-Up benefits to near reservation lands has been stalled because of the difficulty in defining near reservation boundaries and in preventing excessive growth of the fund.

On April 16, 2002, I met with members of the Common Carrier Bureau to introduce ideas SBI had for properly targeting benefits for low income customers in near reservation lands. Based on that discussion, and based upon our recent analysis of tribal reservations nationwide, we believe

the best approach is for the Commission to abandon the use of "near reservation lands" as that term is defined by the Bureau of Indian Affairs ("BIA").

The BIA's definition is not workable simply because concise definitions of near reservation lands are not available in the Congressional Record or from the BIA itself. Moreover, many such lands are in or near major metropolitan cities, where the provision of enhanced Lifeline and Link-Up may have less impact. After much effort, we have been unable to develop any workable data base of near reservation lands as defined by the BIA.

Accordingly, the Commission should develop its own definition of near reservation lands for the purpose of distributing universal service benefits. That definition should reflect the fact that most rural areas near Native American reservations experience similarly poor demographics, low telephone penetration, and other adverse conditions that plague persons living on reservation lands in rural areas.

As mentioned above, 2000 census data (Exhibit A) reveals that the poverty rates, telephone penetration rates, and overall demographics in Arizona counties that include reservation and non-reservation lands are abysmally low. Similarly, it has been SBI's experience that many people residing close to reservation lands live in destitute conditions and require enhanced Lifeline and Link-Up benefits in order to take telephone service.

SBI proposes the following two pronged analysis be used to determine whether a person qualifies for enhanced Lifeline and Link-Up benefits on near reservation lands: First, the person must reside within 50 miles of a recognized Native American reservation. Second, the county in which the person resides must have a population density of no more than 50 persons per square mile.

The requirement that a person live within 50 miles of a recognized reservation is premised upon the ease of defining such an area. Reservation lands are accurately defined throughout the country and electronic maps using MapInfo™ can be easily developed to create pictures of reservation lands, and a surrounding 50 mile buffer zone so that customers' addresses may be targeted either within or without the designated zone. The concept of "near reservation" will have a more realistic and focused definition that will be easy to depict, administer in practice, and audit.

Requiring a person to live in a county which has no more than 50 persons per square mile will eliminate the over-funding of Lifeline by excluding persons living in major metropolitan areas. The Commission can conclude, based on a wealth of available data, that persons living in densely populated counties have more choices of communications services and have a better opportunity to obtain telephone services than people living in remote areas. This requirement will more accurately target support to people who need it most. Moreover it does not discriminate among any protected class.

Hon. Michael J. Copps
August 22, 2002
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We have attached as Exhibit C, basic maps which provide a high-level view describing the proposal set forth above. The red areas represent reservation lands. The blue areas are counties with more than 50 persons per square miles that would be ineligible for enhanced benefits. The yellow areas are eligible areas, located within 50 miles of a reservation boundary.

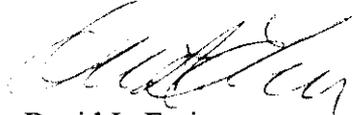
If you believe this proposal has merit, we would be pleased to provide you with enhanced maps which reveal more detailed political data and would represent what a carrier might be required to produce. A detailed map would be larger, and enable a carrier to accurately geocode customers by address, so as to easily determine if they are qualified for enhanced benefits. Geocoding is used today to locate wireless customers for purposes of determining high-cost support benefits.

We also note that this proposal is one that the FCC could carry out on its own, without requiring carriers to create maps that may produce inconsistent results or clarity. With the 50 miles/50 persons per square mile parameters above, it would be relatively easy for the Commission to create consistent maps of eligible areas nationwide that carriers could download and use to comply with the rules.

SBI is hopeful that work on this issue can be completed this year. SBI has pending an application with the Arizona commission to obtain ETC status in areas that would qualify as near reservation lands under this proposal. This application is expected to be acted upon by year's end. By making Lifeline and Link-Up benefits available to these areas, the Commission will enable SBI to offer to everyone in its service area the same service offering it has rolled out on Native American lands, which has been so well received to date.

I hope that you will find this information to be useful. Thank you again for providing us with an opportunity to discuss these matters. If we can provide you with any additional information, please let me know.

Sincerely,



David LaFuria

Enclosures

cc: P. Margie, Esq.
J. Goldstein, Esq.
S. Bagley, Esq.

2000 Census

(Use landscape orientation to print this table)

Population by Poverty Status in 1999 for Counties: 2000

Source: Census 2000 Sample Demographic Profiles, Table DP-3

FIPS State and County Code	State Postal Abb.	County Name	Total population	Population for whom poverty status is determined		
				Total	Below poverty level Number	Percent
00	US	United States	281,421,906	273,882,232	33,899,812	12.4
04	AZ	Arizona	5,130,632	5,021,238	698,669	13.9
04001	AZ	Apache County	69,423	68,212	25,798	37.8
04003	AZ	Cochise County	117,755	111,867	19,772	17.7
04005	AZ	Coconino County	116,320	113,076	20,609	18.2
04007	AZ	Gila County	51,335	50,265	8,752	17.4
04009	AZ	Graham County	33,489	30,242	6,952	23.0
04011	AZ	Greenlee County	8,547	8,475	842	9.9
04012	AZ	La Paz County	19,715	19,383	3,798	19.6
04013	AZ	Maricopa County	3,072,149	3,027,299	355,668	11.7
04015	AZ	Mohave County	155,032	153,062	21,252	13.9
04017	AZ	Navajo County	97,470	95,084	28,054	29.5
04019	AZ	Pima County	843,746	823,638	120,778	14.7
04021	AZ	Pinal County	179,727	164,506	27,816	16.9
04023	AZ	Santa Cruz County	38,381	38,215	9,356	24.5
04025	AZ	Yavapai County	167,517	163,663	19,552	11.9
04027	AZ	Yuma County	160,026	154,251	29,670	19.2

35	NM	New Mexico	1,819,046	1,783,907	328,933	18.4
35001	NM	Bernalillo County	556,678	547,422	74,987	13.7
35003	NM	Catron County	3,543	3,513	860	24.5
35005	NM	Chaves County	61,382	60,087	12,778	21.3
35006	NM	Cibola County	25,595	24,414	6,054	24.8
35007	NM	Colfax County	14,189	13,759	2,039	14.8
35009	NM	Curry County	45,044	43,858	8,327	19.0
35011	NM	De Baca County	2,240	2,162	383	17.7
35013	NM	Dona Ana County	174,682	169,559	43,054	25.4
35015	NM	Eddy County	51,658	50,908	8,769	17.2
35017	NM	Grant County	31,002	30,365	5,676	18.7
35019	NM	Guadalupe County	4,680	4,167	902	21.6
35021	NM	Harding County	810	810	132	16.3
35023	NM	Hidalgo County	5,932	5,838	1,591	27.3
35025	NM	Lea County	55,511	53,682	11,317	21.1
35027	NM	Lincoln County	19,411	19,169	2,855	14.9
35028	NM	Los Alamos County	18,343	18,255	534	2.9
35029	NM	Luna County	25,016	24,741	8,129	32.9
35031	NM	McKinley County	74,798	73,947	26,664	36.1
35033	NM	Mora County	5,180	5,146	1,305	25.4
35035	NM	Otero County	62,298	60,893	11,737	19.3
35037	NM	Quay County	10,155	9,941	2,073	20.9
35039	NM	Rio Arriba County	41,190	40,877	8,303	20.3
35041	NM	Roosevelt County	18,018	17,267	3,928	22.7
35043	NM	Sandoval County	89,908	89,422	10,847	12.1
35045	NM	San Juan County	113,801	112,410	24,196	21.5
35047	NM	San Miguel County	30,126	29,125	7,110	24.4
35049	NM	Santa Fe County	129,292	126,999	15,241	12.0
35051	NM	Sierra County	13,270	12,957	2,706	20.9
35053	NM	Socorro County	18,078	17,490	5,539	31.7
35055	NM	Taos County	29,979	29,760	6,232	20.9
35057	NM	Torrance County	16,911	16,318	3,106	19.0
35059	NM	Union County	4,174	4,154	753	18.1
35061	NM	Valencia County	66,152	64,492	10,806	16.8

41	OR	Oregon	3,421,399	3,347,667	388,740	11.6
41001	OR	Baker County	16,741	16,382	2,407	14.7
41003	OR	Benton County	78,153	73,237	10,665	14.6
41005	OR	Clackamas County	338,391	335,122	21,969	6.6
41007	OR	Clatsop County	35,630	35,017	4,625	13.2
41009	OR	Columbia County	43,560	43,202	3,910	9.1
41011	OR	Coos County	62,779	61,534	9,257	15.0
41013	OR	Crook County	19,182	18,851	2,128	11.3
41015	OR	Curry County	21,137	20,868	2,554	12.2
41017	OR	Deschutes County	115,367	114,226	10,613	9.3
41019	OR	Douglas County	100,399	98,972	12,999	13.1
41021	OR	Gilliam County	1,915	1,910	173	9.1
41023	OR	Grant County	7,935	7,812	1,069	13.7
41025	OR	Harney County	7,609	7,429	875	11.8
41027	OR	Hood River County	20,411	19,986	2,845	14.2
41029	OR	Jackson County	181,269	177,638	22,269	12.5
41031	OR	Jefferson County	19,009	18,753	2,747	14.6
41033	OR	Josephine County	75,726	74,613	11,193	15.0
41035	OR	Klamath County	63,775	62,693	10,515	16.8
41037	OR	Lake County	7,422	7,344	1,184	16.1
41039	OR	Lane County	322,959	316,016	45,423	14.4
41041	OR	Lincoln County	44,479	43,880	6,084	13.9
41043	OR	Linn County	103,069	101,855	11,618	11.4
41045	OR	Malheur County	31,615	28,235	5,265	18.6
41047	OR	Marion County	284,834	274,908	37,104	13.5
41049	OR	Morrow County	10,995	10,919	1,617	14.8
41051	OR	Multnomah County	660,486	645,584	81,711	12.7
41053	OR	Polk County	62,380	60,526	6,943	11.5
41055	OR	Sherman County	1,934	1,922	280	14.6
41057	OR	Tillamook County	24,262	23,794	2,718	11.4
41059	OR	Umatilla County	70,548	67,329	8,524	12.7
41061	OR	Union County	24,530	23,795	3,281	13.8
41063	OR	Wallowa County	7,226	7,161	1,002	14.0
41065	OR	Wasco County	23,791	23,369	3,023	12.9
41067	OR	Washington County	445,342	441,331	32,575	7.4
41069	OR	Wheeler County	1,547	1,534	239	15.6
41071	OR	Yamhill County	84,992	79,920	7,336	9.2

53	WA	Washington	5,894,121	5,765,201	612,370	10.6
53001	WA	Adams County	16,428	16,217	2,951	18.2
53003	WA	Asotin County	20,551	20,293	3,132	15.4
53005	WA	Benton County	142,475	141,232	14,517	10.3
53007	WA	Chelan County	66,616	65,564	8,147	12.4
53009	WA	Clallam County	64,525	62,602	7,825	12.5
53011	WA	Clark County	345,238	341,464	31,027	9.1
53013	WA	Columbia County	4,064	4,008	507	12.6
53015	WA	Cowlitz County	92,948	91,364	12,765	14.0
53017	WA	Douglas County	32,603	32,179	4,640	14.4
53019	WA	Ferry County	7,260	7,185	1,368	19.0
53021	WA	Franklin County	49,347	48,307	9,280	19.2
53023	WA	Garfield County	2,397	2,348	334	14.2
53025	WA	Grant County	74,698	73,591	12,809	17.4
53027	WA	Grays Harbor County	67,194	66,251	10,668	16.1
53029	WA	Island County	71,558	69,924	4,895	7.0
53031	WA	Jefferson County	25,953	25,751	2,899	11.3
53033	WA	King County	1,737,034	1,706,305	142,546	8.4
53035	WA	Kitsap County	231,969	224,006	19,601	8.8
53037	WA	Kittitas County	33,362	31,177	6,122	19.6
53039	WA	Klickitat County	19,161	18,983	3,236	17.0
53041	WA	Lewis County	68,600	67,520	9,460	14.0
53043	WA	Lincoln County	10,184	10,026	1,260	12.6
53045	WA	Mason County	49,405	46,978	5,716	12.2
53047	WA	Okanogan County	39,564	38,943	8,311	21.3
53049	WA	Pacific County	20,984	20,666	2,973	14.4
53051	WA	Pend Oreille County	11,732	11,559	2,095	18.1
53053	WA	Pierce County	700,820	680,056	71,316	10.5
53055	WA	San Juan County	14,077	13,920	1,286	9.2
53057	WA	Skagit County	102,979	101,170	11,244	11.1
53059	WA	Skamania County	9,872	9,763	1,281	13.1
53061	WA	Snohomish County	606,024	597,813	41,024	6.9
53063	WA	Spokane County	417,939	404,764	49,859	12.3
53065	WA	Stevens County	40,066	39,610	6,316	15.9
53067	WA	Thurston County	207,355	203,619	17,992	8.8
53069	WA	Wahkiakum County	3,824	3,735	301	8.1
53071	WA	Walla Walla County	55,180	50,245	7,567	15.1
53073	WA	Whatcom County	166,814	161,817	23,003	14.2
53075	WA	Whitman County	40,740	35,280	9,027	25.6
53077	WA	Yakima County	222,581	218,966	43,070	19.7

Vision One Free call report

January 2002

Customer Type	Call Description	Number of Calls	Minutes used
Hopi			
	AGENT LINE (928) 537-1716	1	0
	CELLULAR ONE (800)730-2351	4	5
	CHINLE HOSP	6	8
	CIBECUE POLICE	1	2
	EMERGENCY (911)	6	4
	FT DEFIANCE HOSP	5	10
	HENKELS & MCCOY	1	1
	HOLBROOK POLICE	2	2
	HOPI HEALTH CENTER	542	1,021
	HOPI HEALTH EMERGENC	4	10
	HOPI POLICE DEPT	275	393
	KAYENTA GENERAL STOR	3	8
	KEAMS CANYON POLICE	73	98
	LEUPP POLICE DEPT	1	1
	NAVAJO CNTY SHERIFF	1	1
	PINETOP POLICE DEPT	1	1
	SAGE MEM. HOSP	1	3
	WHITERIVER HOSP	28	41
	WHITERIVER POLICE	16	25
	WINDOW ROCK COMPLETE	1	1
	WINDOW ROCK FIRE	1	1
	WINSLOW POLICE DEPT	9	12
	WINSLOW PUB. HEALTH	16	25
	Totals by Nation	998	1,674
Navajo			
	AGENT LINE (928) 537-1716	13	26
	APACHE CNTY SHERIFF	44	98
	AZ DIGITAL DISH	1	2

Customer Type	Call Description	Number of Calls	Minutes used
	CI VENDOR LINE (800) 571-8590	5	5
	CELLULAR ONE (800)730-2351	245	493
	CHINLE HOSP	4641	9,288
	CHOLLA POWER PLANT	45	68
	CIBECUE FIRE DEPT.	5	46
	CIBECUE POLICE	28	201
	COMP COMM SNFLK	3	4
	COMPLETE WALMART	1	1
	COMPLETE WINSLOW	35	146
	D.P.S.	4	37
	EAGAR/SPRVLE POLICE	2	4
	EMERGENCY (911)	985	1,164
	EZ ONE MAILBOX (928)537-0375	4	2
	FT DEFIANCE HOSP	442	949
	GANADO FIRE DEPT	24	25
	HOLBROOK POLICE	28	34
	HOPI HEALTH CENTER	651	1,287
	HOPI HEALTH EMERGENC	4	10
	HOPI POLICE DEPT	52	89
	KAYENTA GENERAL STOR	158	252
	KAYENTA HEALTH CNTR	161	289
	KAYENTA POLICE	556	903
	KEAMS CANYON POLICE	58	87
	LEUPP POLICE DEPT	183	443
	MANY FARMS FIRE BIA	7	25
	MESSAGE ONE (800) 493-7808	52	58
	NAV. REG. MEDICAL	1	11
	NAVAJO CNTY SHERIFF	24	30
	NAVAPACHE MED CNTR	12	23
	ORTEGA'S COMM	10	13
	PINETOP POLICE DEPT	2	1
	PUERCO VALLEY FIRE	272	496
	RADIO SHACK HLBK	7	5

Customer Type	Call Description	Number of Calls	Minutes used
	RICKS CELLULAR	1	0
	SAGE MEM. HOSP	1190	2,805
	SHOW LOW POLICE	4	4
	SHOW LOW WALMART	1	1
	SNOWFLAKE/TAYLOR PD	1	1
	ST. JOHNS POLICE	11	13
	TSAILE IHS	65	99
	URGENT CARE CENTER	7	8
	WALMART (928)537-7733	3	2
	WHITERIVER CELLULAR	3	3
	WHITERIVER FIRE	31	92
	WHITERIVER HOSP	172	368
	WHITERIVER POLICE	82	135
	WHT MTN COMM HOSP	3	1
	WHTRVR HOSP EMERG	1	1
	WINDOW ROCK COMPLETE	9	10
	WINDOW ROCK FIRE	266	418
	WINDOW ROCK GENERAL	97	101
	WINDOW ROCK POLICE	405	719
	WINSLOW MEM HOSP	109	200
	WINSLOW POLICE DEPT	23	17
	WINSLOW PUB. HEALTH	404	693
Totals by Nation		11,653	22,307
WMAT			
	AGENT LINE (928) 537-1716	1	0
	APACHE SIT NAT FOR	5	18
	AZ NATIONAL GUARD	1	2
	CELLULAR ONE (800)730-2351	51	113
	CHINLE HOSP	7	12
	CIBECUE CELLULAR	43	92
	CIBECUE EMS	46	112
	CIBECUE FIRE DEPT.	21	30
	CIBECUE POLICE	659	1,593

Customer Type	Call Description	Number of Calls	Minutes used
	COMPLETE WINSLOW	1	3
	EAGAR/SPRVLE POLICE	1	1
	EMERGENCY (911)	344	505
	EZ ONE MAILBOX (928)537-0375	4	2
	HOLBROOK POLICE	4	2
	HOPI HEALTH CENTER	2	3
	IHS HOSP. ER	1	3
	KAYENTA GENERAL STOR	2	3
	KAYENTA POLICE	5	8
	MESSAGE ONE (800) 493-7808	1	1
	NAV. REG. MEDICAL	7	14
	NAVAJO CNTY SHERIFF	2	2
	NAVAPACHE MED CNTR	142	397
	PINETOP POLICE DEPT	3	3
	RADIO SHACK	9	17
	RICKS CELLULAR	1	4
	SAGE MEM. HOSP	1	1
	SHOW LOW POLICE	11	24
	URGENT CARE CENTER	471	763
	WALMART (928)537-7733	1	0
	WHITERIVER CELLULAR	109	122
	WHITERIVER FIRE	228	566
	WHITERIVER HOSP	5927	11,733
	WHITERIVER POLICE	4052	5,640
	WHT MTN COMM HOSP	2	1
	WHTRVR HOSP EMERG	5	7
	WINDOW ROCK POLICE	2	6
	WINSLOW PUB. HEALTH	1	2
Totals by Nation		12,173	21,803

Vision One Free call report

February 2002

Customer Type	Call Description	Number of Calls	Minutes used
Hopi			
	CELLULARONE	16	56
	CHINLE HOSPITAL	2	6
	CIBECUE EMS	1	1
	COLLECTION LINE	1	2
	EMERGENCY	10	7
	FT DEFIANCE HOSP	2	8
	HOPI HEALTH CENT	594	1,032
	HOPI HEALTH EMER	11	18
	HOPI PD-911 LINE	9	14
	HOPI POLICE DEPT	209	277
	KAYENTA POLICE	3	7
	KEAMS CANYON PD	54	83
	LEUPP PD	2	3
	NAV COUNTY SHERI	1	1
	NAVAJO CNTY SHER	1	1
	WHITERIVER HOSP	37	57
	WHITERIVER POLIC	8	22
	WINDOW ROCK FIRE	1	1
	WINDOW ROCK POLI	5	8
	WINSLOW MEM HOSP	11	24
	WINSLOW POLICE D	1	1
	WINSLOW PUB. HEA	21	27
	WINSLSOW POLICE	1	5
	Totals by Nation	1,001	1,660
Navajo			
	AGENT LINE	10	20
	AGENT QUE	1	27
	ALPINE CELLULAR	3	5

Customer Type	Call Description	Number of Calls	Minutes used
	APACHE CNTY SHER	78	106
	AZ DIGITAL DISH	2	13
	AZ NATIONAL GUAR	3	5
	C1 VENDOR LINE	4	15
	CELLULARONE	243	423
	CHINLE HOSPITAL	4693	9,025
	CHOLLA POWER PLA	15	22
	CIBECUE FIRE DEP	4	21
	CIBECUE POLICE	4	2
	COMP COMM SNFLK	1	1
	COMPLETE COMM	1	1
	COMPLETE WINSLOW	46	76
	DEPT PUBLIC SFTY	3	9
	DPS CRIMINAL INV	1	0
	EMERGENCY	1113	1,471
	EZ ONE MAILBOX	59	41
	FT DEFIANCE HOSP	493	1,097
	GANADO FIRE DEPT	34	44
	HENKELS & MCCOY	4	5
	HOLBROOK POLICE	41	55
	HOPI HEALTH CENT	647	1,224
	HOPI HEALTH EMER	5	5
	HOPI PD-911 LINE	1	1
	HOPI POLICE DEPT	58	117
	KAYENTA GENERAL	149	157
	KAYENTA HEALTH C	207	413
	KAYENTA POLICE	566	968
	KEAMS CANYON PD	43	80
	LEUPP PD	287	677
	LEUPP SCHOOLS	1	1
	MANY FARMS FIRE	25	41
	MESSAGE ONE	36	44
	NAV COUNTY SHERI	5	2

Customer Type	Call Description	Number of Calls	Minutes used
	NAV. REG. MEDICA	3	6
	NAV.REG MEDICAL	1	6
	NAV.REG. MEDICAL	5	18
	NAVAJO CNTY SHER	14	34
	NAVAPACHE MED CN	7	17
	ORTEGA'S COMM	21	27
	PINE HILL HOSPIT	10	29
	PINETOP POLICE D	2	2
	PUERCO VALLEY F	5	4
	PUERCO VALLEY FI	155	360
	RADIO SHACK	4	2
	SAGE MEM. HOSP	1104	2,446
	SHOW LOW POLICE	7	9
	SHOW LOW WAL-MAR	1	2
	SHOW LOW WALMART	1	3
	SNFLK/TAYLOR POL	7	9
	ST. JOHNS POLICE	7	11
	TSAILE IHS	48	72
	URGENT CARE CENT	5	7
	WALMART	4	4
	WEATHER CONDITIO	1	0
	WHITERIVER CELLU	4	3
	WHITERIVER FIRE	7	9
	WHITERIVER HOSP	165	569
	WHITERIVER POLIC	63	73
	WINDOW ROCK COMP	11	14
	WINDOW ROCK FIRE	237	420
	WINDOW ROCK GENE	93	129
	WINDOW ROCK POLI	625	1,193
	WINSLOW FIRE DEP	1	1
	WINSLOW MEM HOSP	148	338
	WINSLOW POLICE D	22	24
	WINSLOW PUB. HEA	458	755

Customer Type	Call Description	Number of Calls	Minutes used
	WINSLOW WAL-MART	6	6
	WINSLSOW POLICE	3	3
	ZUNI HOSPITAL	2	8
Totals by Nation		12,143	22,827
WMAT			
	AGENT LINE	15	31
	AZ NATIONAL GUAR	1	1
	CELLULARONE	38	54
	CHINLE HOSPITAL	4	8
	CIBECUE CELLULAR	67	100
	CIBECUE EMS	37	51
	CIBECUE FIRE DEP	56	398
	CIBECUE POLICE	690	1,784
	CIBICUE CELLULAR	1	0
	EMERGENCY	283	386
	EZ ONE MAILBOX	8	3
	FT DEFIANCE HOSP	1	1
	HENKELS & MCCOY	2	1
	HOLBROOK POLICE	2	1
	HOPI HEALTH CENT	4	4
	HOPI POLICE DEPT	1	1
	KAYENTA POLICE	3	12
	KEAMS CANYON PD	7	9
	MESSAGE ONE	2	3
	NAV. REG. MEDICA	6	12
	NAVAJO CNTY SHER	8	8
	NAVAPACHE MED CN	83	179
	NC GANG TASK FOR	1	1
	PINETOP FIRE DEP	2	2
	PINETOP POLICE D	4	5
	RADIO SHACK	22	36
	RICK'S CELLULAR	2	2
	SAGE MEM. HOSP	2	2

Customer Type	Call Description	Number of Calls	Minutes used
	SHOW LOW POLICE	8	7
	URGENT CARE CENT	404	686
	WALMART	11	9
	WHITERIVER CELLU	162	203
	WHITERIVER FIRE	339	1,333
	WHITERIVER HOSP	5672	10,995
	WHITERIVER POLIC	3592	5,164
	WHT MTN COMM HOS	2	2
	WHTRVR HOSP EMER	10	8
	WINSLOW MEM HOSP	6	8
	WINSLOW POLICE D	2	1
	WINSLOW PUB. HEA	4	8
Totals by Nation		11,564	21,519

Vision One Free call report

March 2002

Customer Type	Call Description	Number of Calls	Minutes used
Hopi			
	CELLULAR ONE	9	29
	CHINLE HOSPITAL	12	19
	CIBECUE POLICE	1	1
	COMPLETE WINSLOW	2	1
	EMERGENCY	19	16
	EZ ONE MAILBOX	3	2
	FT DEFIANCE HOSP	6	10
	HOLBROOK POLICE	3	3
	HOPI HEALTH CENT	646	1,186
	HOPI HEALTH EMER	8	18
	HOPI PD-911 LINE	1	1
	HOPI POLICE DEPT	247	397
	KEAMS CANYON POLICE	98	174
	LEUPP POLICE	2	1
	NAVAJO CNTY SHERIFF	1	1
	SAGE MEMORIAL HOSP	4	7
	WHITERIVER HOSP	17	22
	WHITERIVER POLICE	4	5
	WINSLOW MEM HOSP	9	28
	WINSLOW POLICE	8	8
	WINSLOW PUB. HEA	14	31
Totals by Nation		1,114	1,961
Navajo			
	AGENT LINE	26	43
	APACHE COUN SHER	91	105
	APACHE SIT NAT F	10	13
	AZ NATIONAL GUAR	2	3
	C1 VENDOR LINE	10	16
	CANDY KITCHEN	2	1
	CELLULAR ONE	349	618

Customer Type	Call Description	Number of Calls	Minutes used
	CHINLE HOSPITAL	5302	10,380
	CHOLLA POWER PLA	31	50
	CIBECUE CELLULAR	1	0
	CIBECUE FIRE DEP	10	60
	CIBECUE HEALTH C	1	5
	CIBECUE POLICE	9	4
	COLORADO GENERAT	1	1
	COMP COMM SNFLK	3	2
	COMPLETE COMM	3	1
	COMPLETE WINSLOW	58	85
	CUSTOMER SERVICE	1	1
	DEPT PUBLIC SFTY	2	3
	EMERGENCY	1444	1,952
	EZ ONE MAILBOX	138	60
	FT DEFIANCE HOSP	492	1,065
	GANADO FIRE DEPT	37	35
	HENKELS & MCCOY	3	7
	HOLBROOK POLICE	52	41
	HOPI HEALTH CENT	642	1,225
	HOPI HEALTH EMER	3	2
	HOPI PD-911 LINE	3	3
	HOPI POLICE DEPT	52	72
	KAYENTA GENERAL	102	115
	KAYENTA HEALTH C	209	336
	KAYENTA POLICE	751	1,356
	KEAMS CANYON POLICE	52	98
	KRFM HOTLINE	1	2
	LAKESIDE FIRE DE	1	0
	LEUPP POLICE	252	628
	MANY FARMS FIRE	22	35
	MESSAGE ONE	139	153
	NAVAJO CNTY SHERIFF	28	34
	NAVAPACHE MED CN	21	54
	ORTEGA'S COMM	8	9

Customer Type	Call Description	Number of Calls	Minutes used
	PINE HILL HOSPIT	5	13
	PINETOP FIRE DEP	1	1
	PINETOP POLICE D	9	31
	PUERCO VALLEY FD	146	414
	RADIO SHACK	3	5
	RADIO SHACK HOL	3	3
	RICK'S CELLULAR	1	1
	SAGE MEMORIAL HOSP	1513	3,237
	SHOW LOW POLICE	10	6
	SITGRV NATL FORE	2	3
	SNFLK/TAYLOR PD	9	6
	ST JOHNS PD	5	13
	TSAILE IHS	105	161
	URGENT CARE CENT	7	10
	WALMART	2	2
	WHITERIVER CELLU	5	7
	WHITERIVER FIRE	10	13
	WHITERIVER HOSP	230	1,030
	WHITERIVER POLICE	105	157
	WHT MTN COMM HOS	5	6
	WINDOW ROCK COMP	38	36
	WINDOW ROCK FIRE	358	533
	WINDOW ROCK GENE	153	190
	WINDOW ROCK POLICE	712	1,528
	WINSLOW MEM HOSP	189	533
	WINSLOW POLICE	34	47
	WINSLOW PUB. HEA	656	1,171
	ZUNI HOSPITAL	2	16
Totals by Nation		14,682	27,844
WMAT			
	AGENT LINE	53	168
	APACHE COUN SHER	10	16
	APACHE SIT NAT F	2	8
	AZ NATIONAL GUAR	1	1

Customer Type	Call Description	Number of Calls	Minutes used
	CI VENDOR LINE	2	9
	CELLULAR ONE	20	40
	CHINLE HOSPITAL	22	35
	CIBECUE CELLULAR	40	92
	CIBECUE EMS	46	55
	CIBECUE FIRE DEP	38	267
	CIBECUE HEALTH C	4	7
	CIBECUE POLICE	769	1,577
	COLLECTION LINE	1	2
	COMP COMM SNFLK	1	1
	EAGAR/SPRVLE POL	2	1
	EMERGENCY	348	430
	EZ ONE MAILBOX	13	7
	FT DEFIANCE HOSP	2	2
	HOLBROOK POLICE	1	0
	HOPI POLICE DEPT	2	5
	KAYENTA HEALTH C	1	2
	KAYENTA POLICE	10	41
	KEAMS CANYON POLICE	1	2
	LAKESIDE FIRE DE	1	1
	NAVAJO CNTY SHERIFF	2	1
	NAVAPACHE MED CN	74	194
	PINETOP FIRE DEP	1	3
	PINETOP POLICE D	11	29
	RADIO SHACK	16	28
	RICK'S CELLULAR	6	5
	SAGE MEMORIAL HOSP	8	28
	SHOW LOW POLICE	6	9
	URGENT CARE CENT	468	747
	WALMART	8	5
	WEATHER CONDITIO	1	0
	WHITERIVER CELLU	152	172
	WHITERIVER FIRE	298	839
	WHITERIVER HOSP	6695	12,814

Customer Type	Call Description	Number of Calls	Minutes used
	WHITERIVER POLICE	4054	5,875
	WHT MTN COMM HOS	3	3
	WHTRVR HOSP EMER	2	1
	WINDOW ROCK GENE	1	0
	WINDOW ROCK POLICE	3	3
	WINSLOW MEM HOSP	1	1
	WINSLOW PUB. HEA	1	1
Totals by Nation		13,201	23,529
Grand Total		28,997	53,333