ride the light SM

Qwest®

Performance Results

Nebraska

December 2001 - July 2002

August 16, 2002

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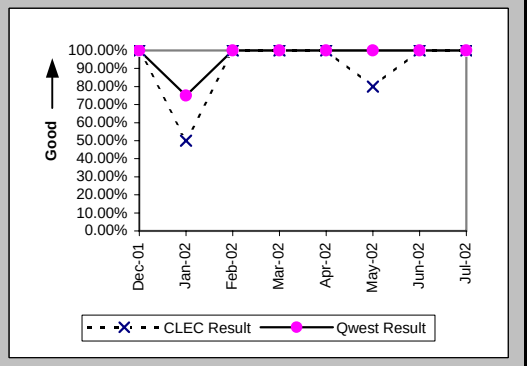
Checklist #1 - Local Interconnection - LIS Installation

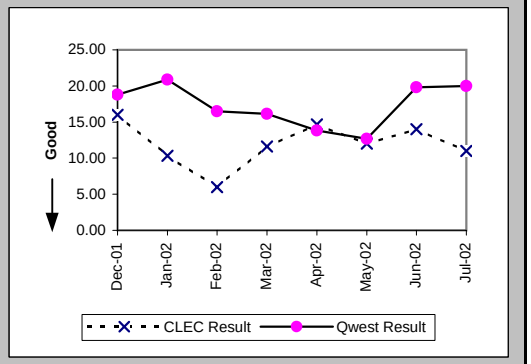
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	1	2	50.00%	1	0	3	4	75.00%	43.30%	0.32	-0.8	No
Feb-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	2	0	6	6	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
May-02	4	5	80.00%	2	0	3	3	100.00%	N/A	N/A	-0.73	No
Jun-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	



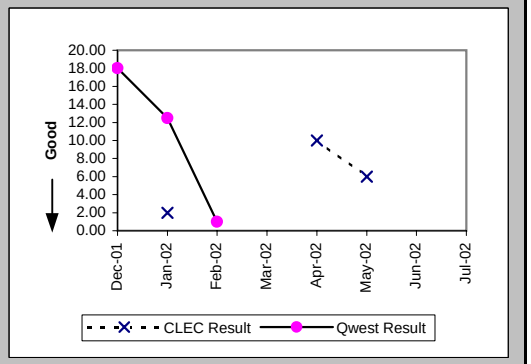
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	2	16.00	0	0	263	14	18.79	9.85	-0.37	-1.23	No
Jan-02	31	3	10.33	0	0	146	7	20.86	11.07	-1.38	-1.84	No
Feb-02	12	2	6.00	0	0	132	8	16.50	4.96	-2.68	-2.63	No
Mar-02	116	10	11.60	0	0	113	7	16.14	6.28	-1.47	-1.89	No
Apr-02	44	3	14.67	0	0	83	6	13.83	5.42	0.08	-0.95	No
May-02	84	7	12.00	0	0	38	3	12.67	5.03	-0.19	-1.12	No
Jun-02	14	1	14.00	0	0	99	5	19.80	1.64	-3.22	-2.96	No
Jul-02	11	1	11.00	0	0	20	1	20.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

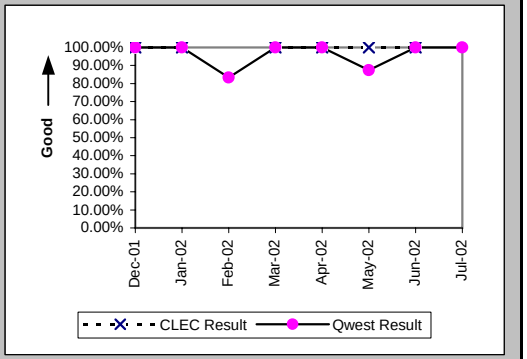
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02	2	1	2.00	1	0	25	2	12.50	13.44	-0.64	-1.39	No
Feb-02						1	1	1.00				
Mar-02												
Apr-02	10	1	10.00	0	0							
May-02	6	1	6.00	2	0							
Jun-02												
Jul-02												



Checklist #1 - Local Interconnection - LIS Installation

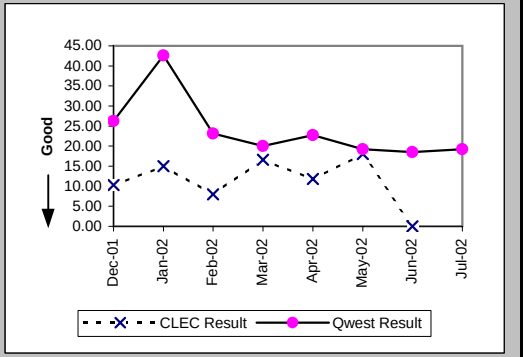
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	1	0	18	18	100.00%	N/A	N/A	N/A	
Feb-02						5	6	83.33%	37.27%			
Mar-02	6	6	100.00%	1	1	6	6	100.00%	N/A	N/A	N/A	
Apr-02	9	9	100.00%	1	1	3	3	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	7	8	87.50%	33.07%	-0.36	-1.22	No
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02						4	4	100.00%	0.00%			



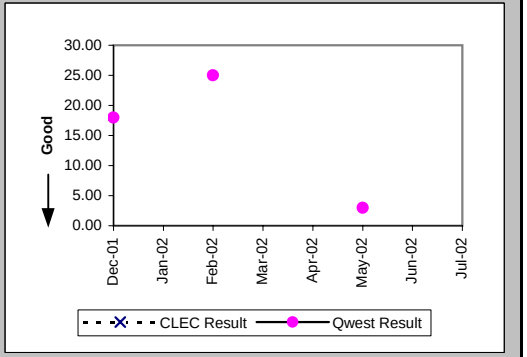
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	93	9	10.33	0	0	525	20	26.25	12.88	-3.08	-2.87	No
Jan-02	90	6	15.00	0	0	938	22	42.64	19.79	-3.03	-2.84	No
Feb-02	8	1	8.00	0	0	139	6	23.17	11.30	-1.24	-1.76	No
Mar-02	116	7	16.57	0	1	220	11	20.00	2.93	-2.42	-2.47	No
Apr-02	118	10	11.80	0	1	91	4	22.75	6.70	-2.76	-2.68	No
May-02	18	1	18.00	0	0	231	12	19.25	3.36	-0.36	-1.22	No
Jun-02	0	1	0.00	0	0	111	6	18.50	2.07	-8.26	-6.02	No
Jul-02						77	4	19.25	6.90			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

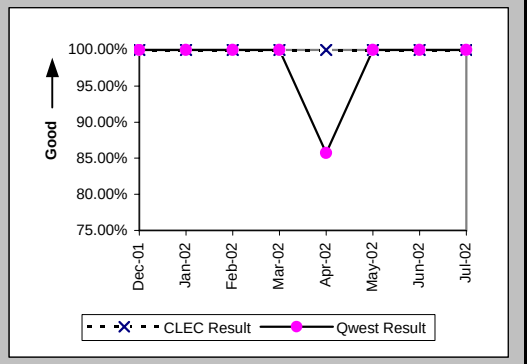
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	3	18.00	0.00			
Jan-02												
Feb-02						25	1	25.00				
Mar-02												
Apr-02												
May-02						3	1	3.00				
Jun-02												
Jul-02												



Checklist #1 - Local Interconnection - LIS Installation

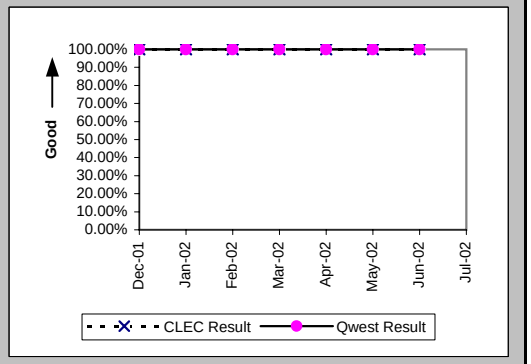
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Mar-02	10	10	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	15	15	100.00%	0	0	12	14	85.71%	34.99%	-1.1	-1.67	No
May-02	11	11	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

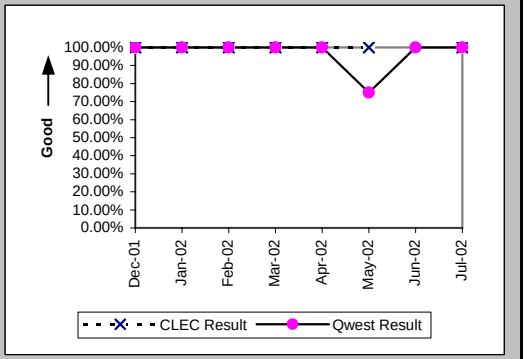
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Jan-02	10	10	100.00%	0	0	32	32	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Mar-02	10	10	100.00%	0	0	16	16	100.00%	N/A	N/A	N/A	
Apr-02	15	15	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Jul-02												



Checklist #1 - Local Interconnection - LIS Repair

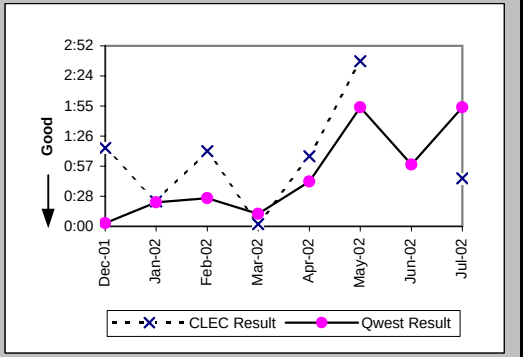
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	3	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	4	0	3	3	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	3	4	75.00%	43.30%	-0.67	-1.41	No
Jun-02						2	2	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	



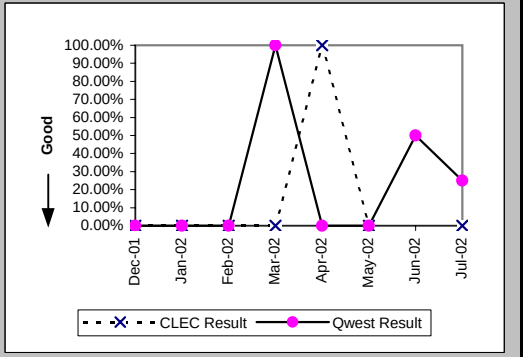
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:15	1	1:15	0	0	0:03	1	0:03				
Jan-02	1:12	3	0:24	0	0	0:23	1	0:23				
Feb-02	2:24	2	1:12	3	0	0:27	1	0:27				
Mar-02	0:02	1	0:02	0	0	0:12	1	0:12				
Apr-02	1:07	1	1:07	4	0	2:09	3	0:43	1:03	0.47	-0.72	No
May-02	5:16	2	2:38	0	0	7:38	4	1:54	2:28	0.29	-0.83	No
Jun-02						1:58	2	0:59	0:45			
Jul-02	0:46	1	0:46	1	0	7:35	4	1:54	0:59	-1.02	-1.62	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

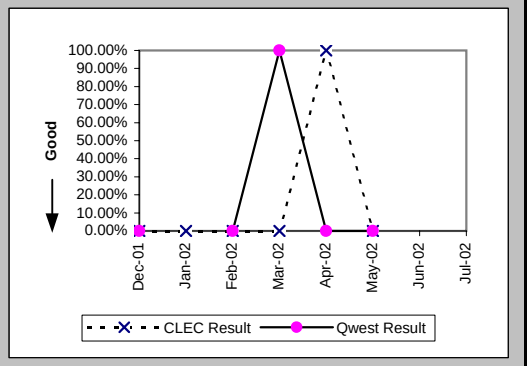
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	0	2	0.00%	3	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Apr-02	1	1	100.00%	4	0	0	3	0.00%	N/A	N/A	-0.24	No
May-02	0	2	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02						1	2	50.00%	50.00%			
Jul-02	0	1	0.00%	1	0	1	4	25.00%	43.30%	-0.52	-1.31	No



Checklist #1 - Local Interconnection - LIS Repair

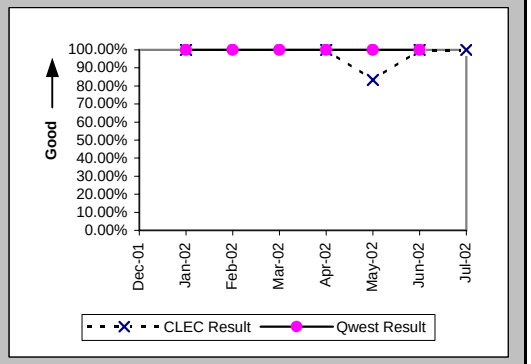
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jan-02	0	2	0.00%	0	0							
Feb-02	0	2	0.00%	3	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A		
Apr-02	1	1	100.00%	4	0	0	2	0.00%	N/A	N/A	-0.37	No
May-02	0	2	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02												
Jul-02												



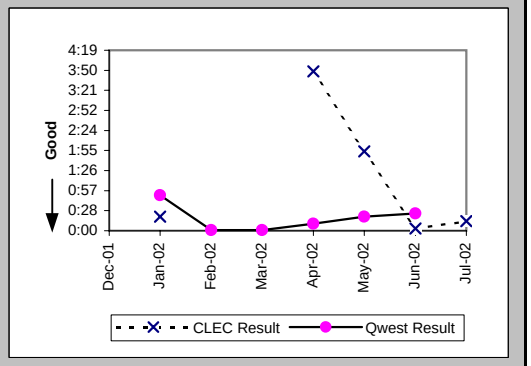
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02	5	6	83.33%	0	0	1	1	100.00%	N/A	N/A	-1.03	No
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0							



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

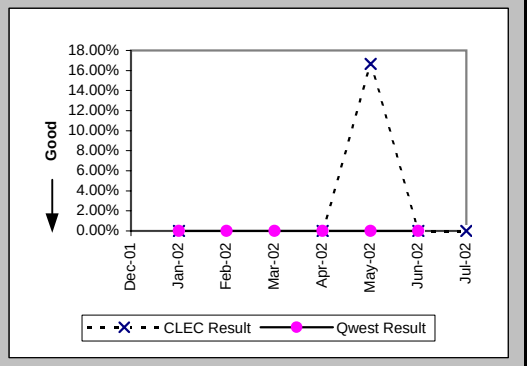
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0:20	1	0:20	0	0	0:51	1	0:51				
Feb-02						0:01	1	0:01				
Mar-02						0:01	1	0:01				
Apr-02	3:49	1	3:49	0	0	0:19	2	0:10	0:09	0.67	-0.6	No
May-02	11:24	6	1:54	0	0	0:20	1	0:20				
Jun-02	0:03	1	0:03	0	0	0:50	2	0:25	0:34	-0.53	-1.32	No
Jul-02	0:14	1	0:14	0	0							



Checklist #1 - Local Interconnection - LIS Repair

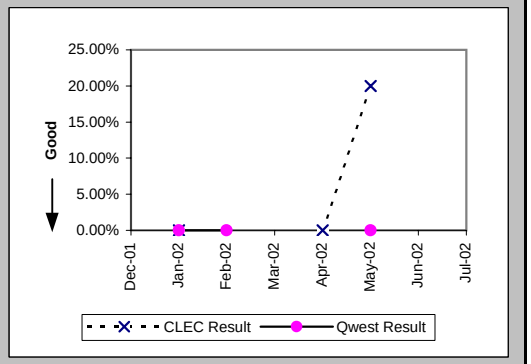
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
May-02	1	6	16.67%	0	0	0	1	0.00%	N/A	N/A	-1.03	No
Jun-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	0	0							



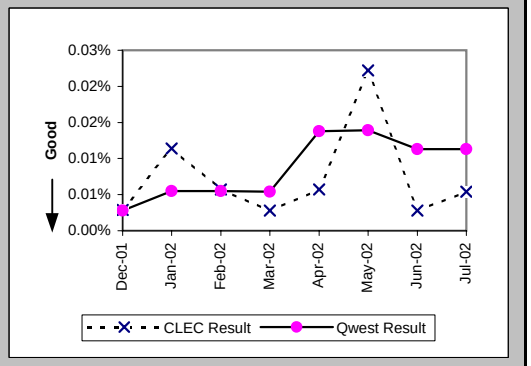
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02	0	1	0.00%	0	0							
May-02	1	5	20.00%	0	0	0	1	0.00%	N/A	N/A	-1	No
Jun-02												
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

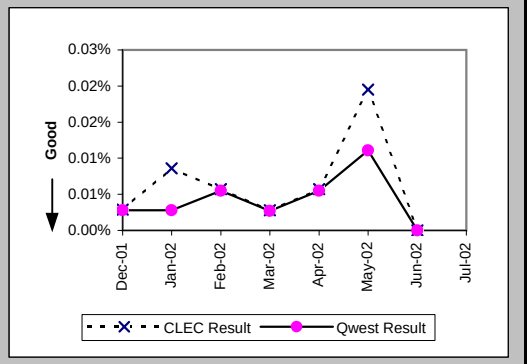
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	34407	0.00%	0	0	1	35568	0.00%	0.53%	0.02	-0.99	No
Jan-02	4	34986	0.01%	0	0	2	36278	0.01%	0.74%	1.06	-0.35	No
Feb-02	2	34888	0.01%	3	0	2	36158	0.01%	0.74%	0.04	-0.98	No
Mar-02	1	35248	0.00%	0	0	2	36741	0.01%	0.74%	-0.47	-1.29	No
Apr-02	2	35392	0.01%	4	0	5	36285	0.01%	1.17%	-0.93	-1.56	No
May-02	8	35967	0.02%	0	0	5	36045	0.01%	1.18%	0.95	-0.42	No
Jun-02	1	36074	0.00%	2	0	4	35360	0.01%	1.06%	-1.07	-1.65	No
Jul-02	2	37106	0.01%	1	0	4	35336	0.01%	1.06%	-0.75	-1.46	No



Checklist #1 - Local Interconnection - LIS Repair

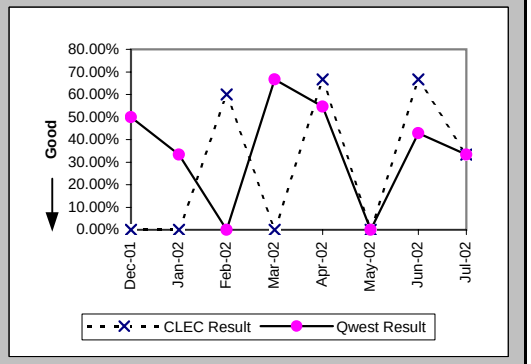
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	34407	0.00%	0	0	1	35568	0.00%	0.53%	0.02	-0.99	No
Jan-02	3	34986	0.01%	0	0	1	36278	0.00%	0.53%	1.48	-0.1	No
Feb-02	2	34888	0.01%	3	0	2	36158	0.01%	0.74%	0.04	-0.98	No
Mar-02	1	35248	0.00%	0	0	1	36741	0.00%	0.52%	0.03	-0.98	No
Apr-02	2	35392	0.01%	4	0	2	36285	0.01%	0.74%	0.03	-0.98	No
May-02	7	35967	0.02%	0	0	4	36045	0.01%	1.05%	1.07	-0.35	No
Jun-02	0	36074	0.00%	0	0	0	35360	0.00%	N/A	N/A	N/A	
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

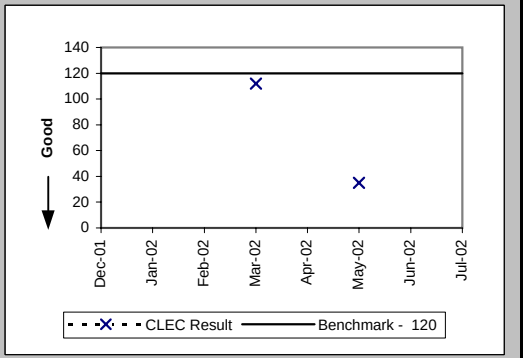
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jan-02	0	4	0.00%	0	0	1	3	33.33%	47.14%	-0.93	-1.56	No
Feb-02	3	5	60.00%	0	0	0	2	0.00%	N/A	N/A	-0.29	No
Mar-02	0	1	0.00%	0	0	4	6	66.67%	47.14%	-1.31	-1.8	No
Apr-02	4	6	66.67%	0	0	6	11	54.55%	49.79%	0.38	-0.77	No
May-02	0	8	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	
Jun-02	2	3	66.67%	0	0	3	7	42.86%	49.49%	0.5	-0.69	No
Jul-02	1	3	33.33%	0	0	2	6	33.33%	47.14%	0	-1	No



Checklist #1 - Collocation

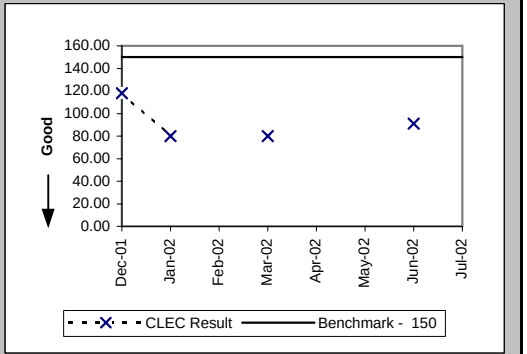
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	112	1	112.00			
Apr-02						
May-02	35	1	35.00			
Jun-02						
Jul-02						



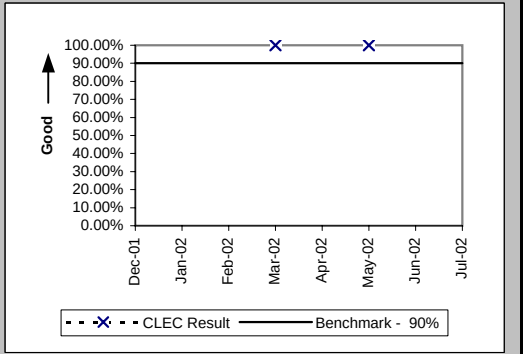
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	118	1	118.00	0	0	
Jan-02	80	1	80.00			
Feb-02						
Mar-02	80	1	80.00			
Apr-02						
May-02						
Jun-02	182	2	91.00			
Jul-02						



Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

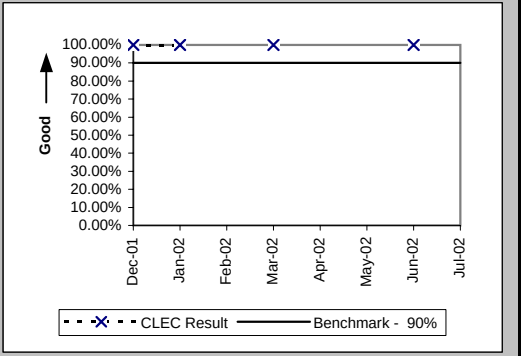
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02	1	1	100.00%			
Apr-02						
May-02	1	1	100.00%			
Jun-02						
Jul-02						



Checklist #1 - Collocation

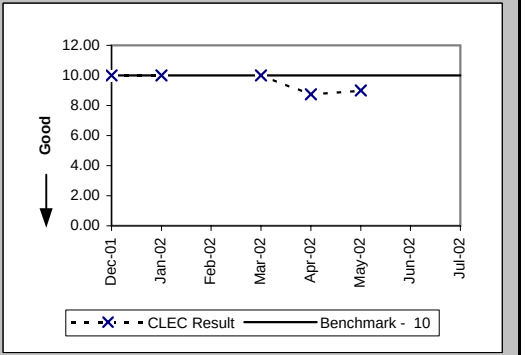
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	3	3	100.00%	0	0	0.00%
Jan-02	2	2	100.00%			
Feb-02						
Mar-02	2	2	100.00%			
Apr-02						
May-02						
Jun-02	2	2	100.00%			
Jul-02						



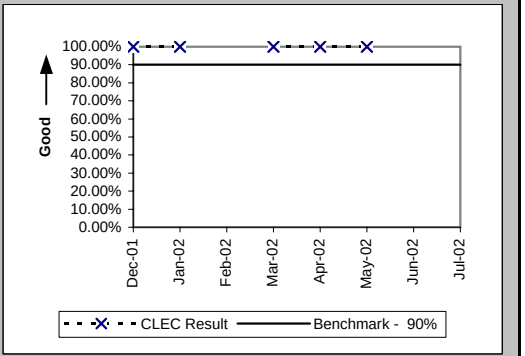
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	10	1	10.00	0	0	
Jan-02	10	1	10.00			
Feb-02						
Mar-02	10	1	10.00			
Apr-02	35	4	8.75			
May-02	9	1	9.00			
Jun-02						
Jul-02						



Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

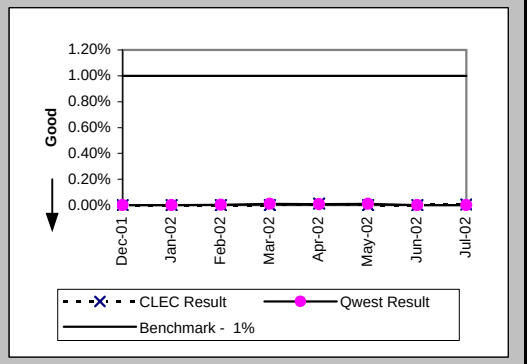
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02	1	1	100.00%			
Feb-02						
Mar-02	1	1	100.00%			
Apr-02	4	4	100.00%			
May-02	1	1	100.00%			
Jun-02						
Jul-02						



Checklist #1 - Trunk Blocking

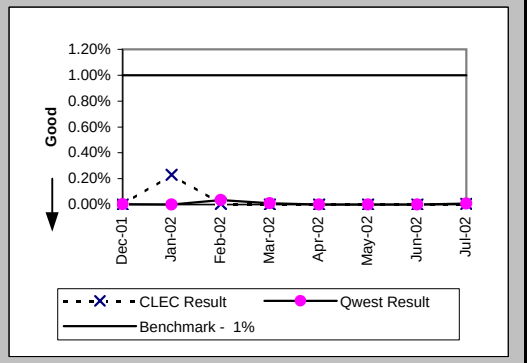
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3720	0.00%	0	0	0	6262	0.00%	0.00%			No
Jan-02	0	3720	0.00%	0	0	0.02	6262	0.00%	0.00%	-9.13	-6.55	No
Feb-02	0	3720	0.00%	0	0	0.13	6214	0.00%	0.01%	-10.66	-7.48	No
Mar-02	0	3720	0.00%	0	0	0.67	6214	0.01%	0.04%	-11.89	-8.23	No
Apr-02	0.62	4584	0.01%	0	0	0.42	6214	0.01%	0.03%	12.52	6.61	No
May-02	0	4704	0.00%	0	0	0.5	5746	0.01%	0.05%	-8.15	-5.96	No
Jun-02	0	4704	0.00%	0	0	0.01	5698	0.00%	0.00%	-8.17	-5.97	No
Jul-02	0.26	5448	0.00%	0	0	0	5698	0.00%	0.00%			No



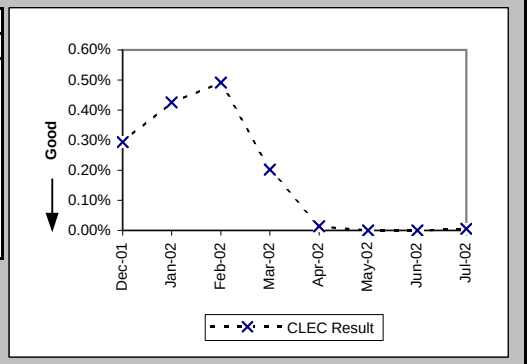
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1272	0.00%	0	0	0.6	26226	0.00%	0.04%	-1.83	-2.11	No
Jan-02	3	1296	0.23%	0	0	0	25575	0.00%	0.00%			No
Feb-02	0.06	1296	0.00%	0	0	8.46	23991	0.04%	0.14%	-7.41	-5.51	No
Mar-02	0	1272	0.00%	0	0	2.5	23703	0.01%	0.05%	-7.56	-5.6	No
Apr-02	0	1440	0.00%	0	0	0.06	23703	0.00%	0.00%	-2.21	-2.34	No
May-02	0	1440	0.00%	0	0	0	20991	0.00%	0.00%			No
Jun-02	0	1440	0.00%	0	0	0	20700	0.00%	0.00%			No
Jul-02	0.07	1704	0.00%	0	0	1.43	20700	0.01%	0.05%	-1.95	-2.19	No

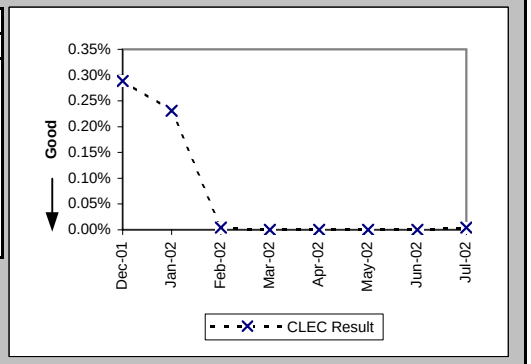


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	11.56	3936	0.29%	0	0	1.22%
Jan-02	16.76	3936	0.43%	0	0	1.77%
Feb-02	20.76	4224	0.49%	0	0	1.34%
Mar-02	8.8	4344	0.20%	0	0	0.49%
Apr-02	0.62	4584	0.01%	0	0	0.03%
May-02	0	4704	0.00%	0	0	0.00%
Jun-02	0	4704	0.00%	0	0	0.00%
Jul-02	0.26	5448	0.00%	0	0	0.04%



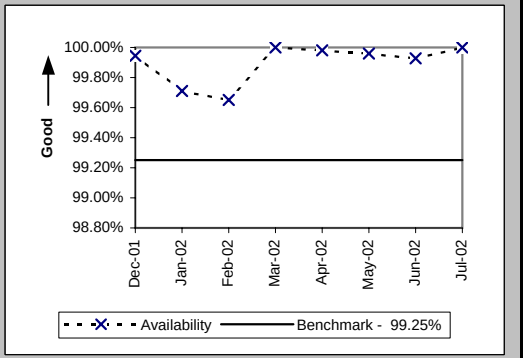
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	4.02	1392	0.29%	0	0	0.94%
Jan-02	3	1296	0.23%	0	0	0.41%
Feb-02	0.06	1296	0.00%	0	0	0.03%
Mar-02	0	1272	0.00%	0	0	0.00%
Apr-02	0	1440	0.00%	0	0	0.00%
May-02	0	1440	0.00%	0	0	0.00%
Jun-02	0	1440	0.00%	0	0	0.00%
Jul-02	0.07	1704	0.00%	0	0	0.02%



Checklist #2 - Gateway Availability

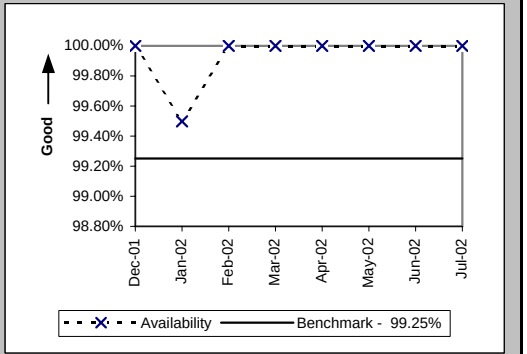
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		



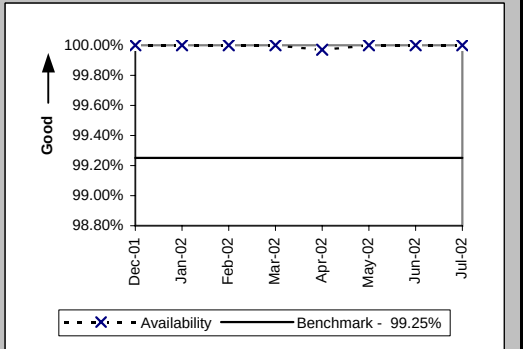
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

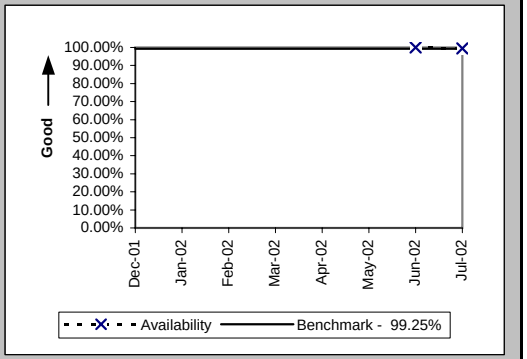
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		



Checklist #2 - Gateway Availability

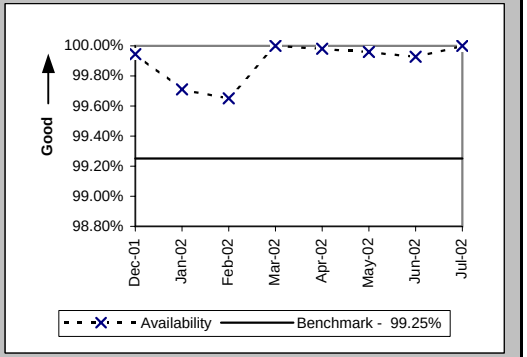
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		



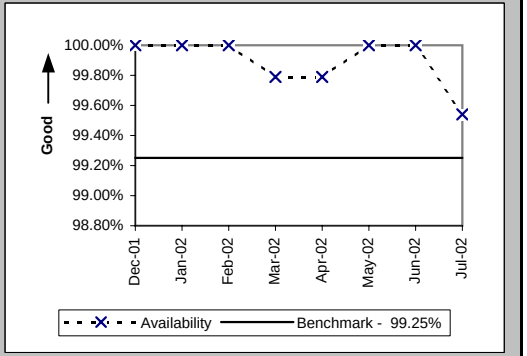
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		



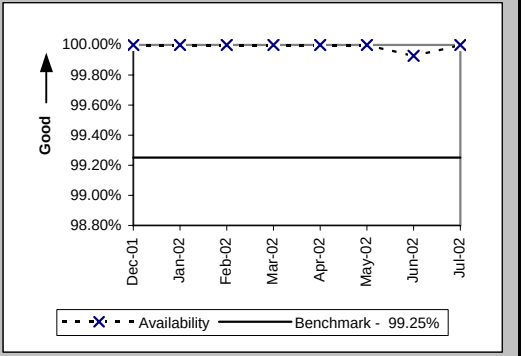
Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		

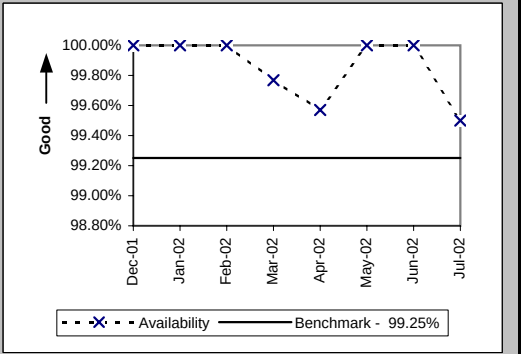


Checklist #2 - Gateway Availability

System Availability - EXACT (Percent) (GA-4) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		



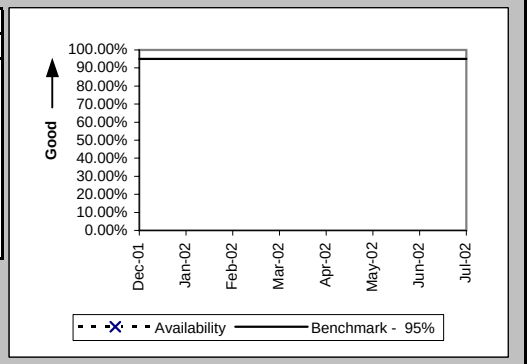
Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

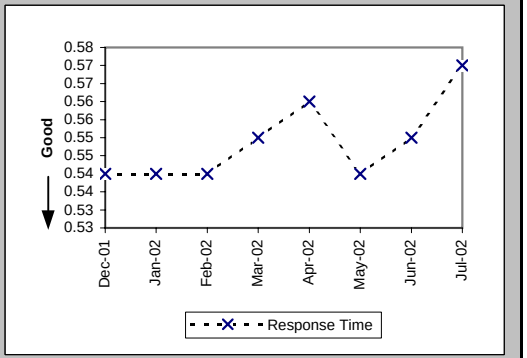
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			



Checklist #2 - Preorder Response Times - IMA

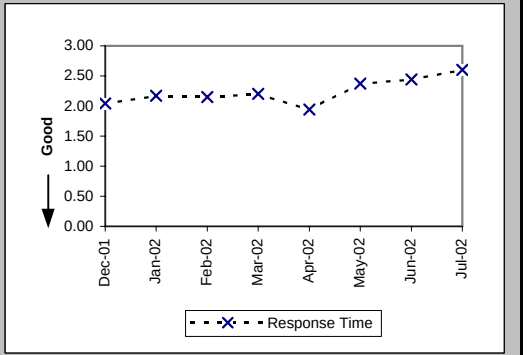
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22



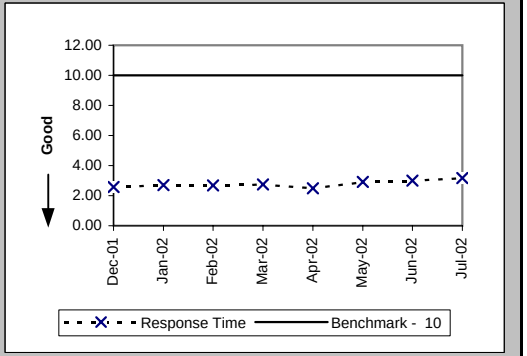
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

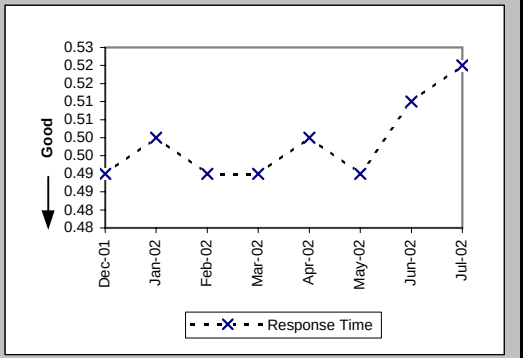
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			



Checklist #2 - Preorder Response Times - IMA

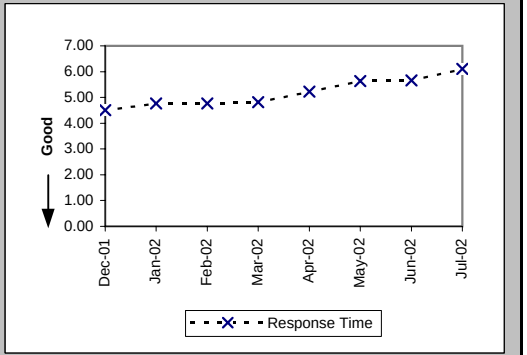
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25



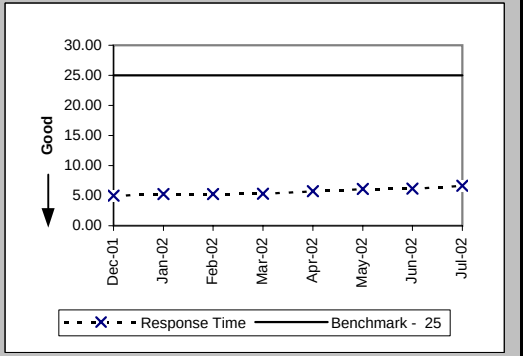
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

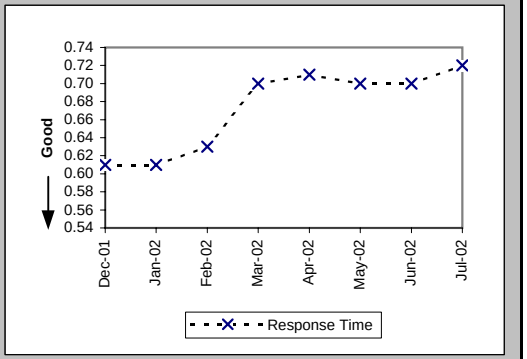
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			



Checklist #2 - Preorder Response Times - IMA

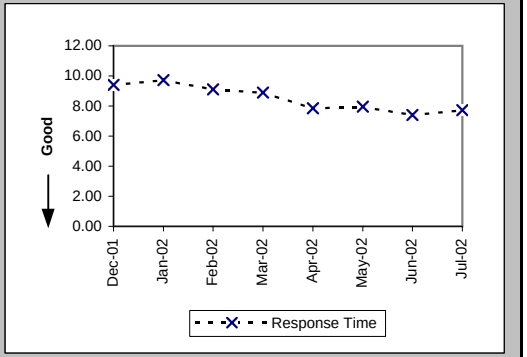
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19



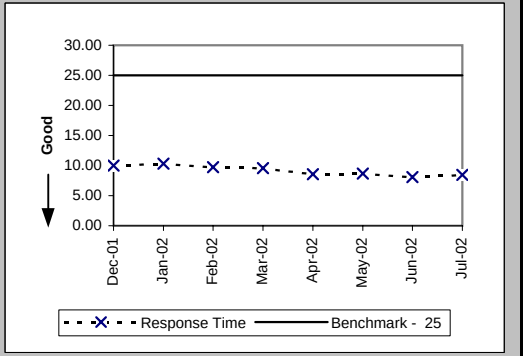
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

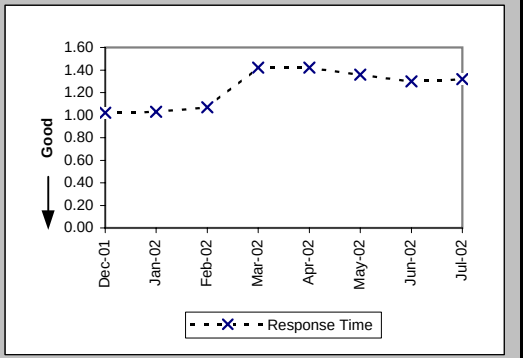
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			



Checklist #2 - Preorder Response Times - IMA

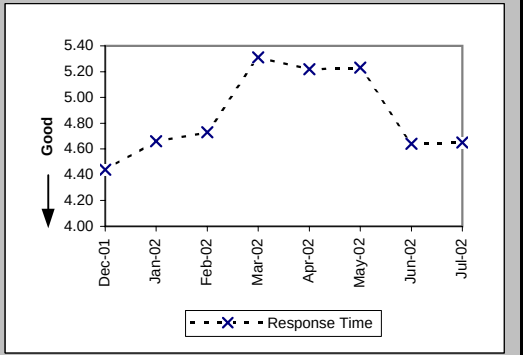
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67



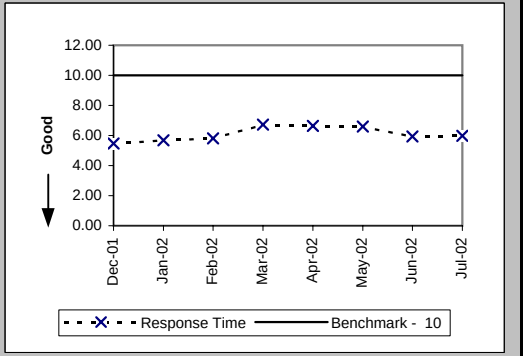
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

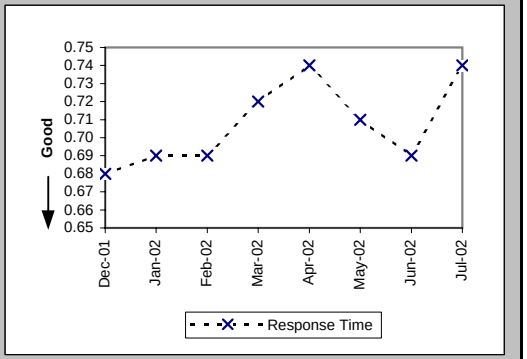
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			



Checklist #2 - Preorder Response Times - IMA

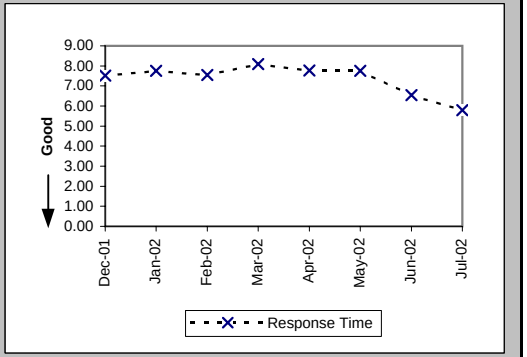
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42



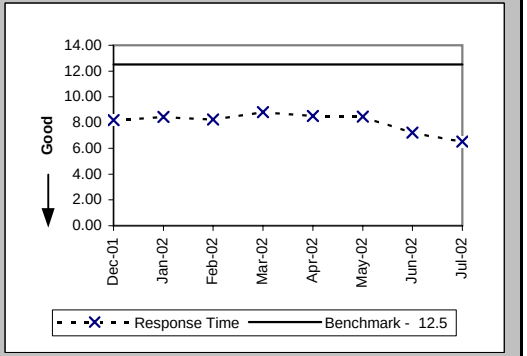
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

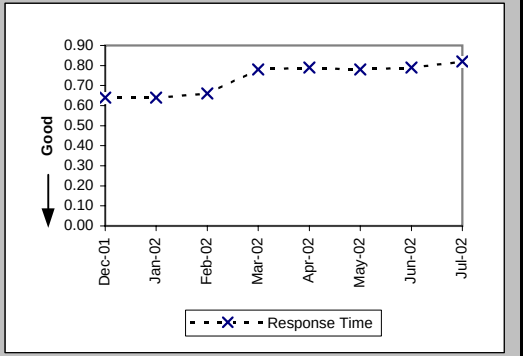
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			



Checklist #2 - Preorder Response Times - IMA

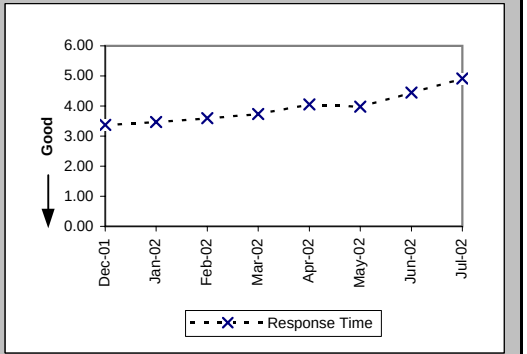
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40



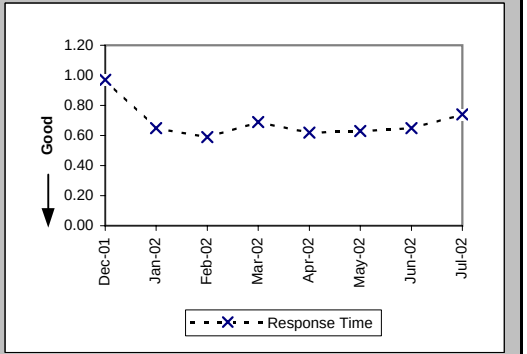
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

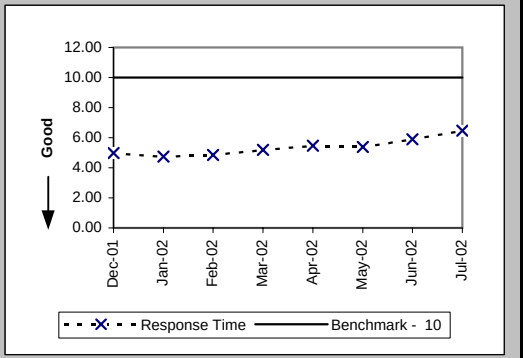
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83



Checklist #2 - Preorder Response Times - IMA

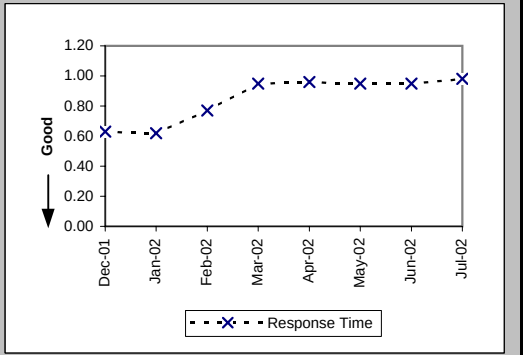
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			



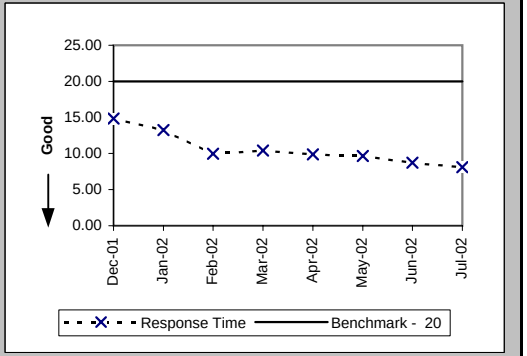
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)

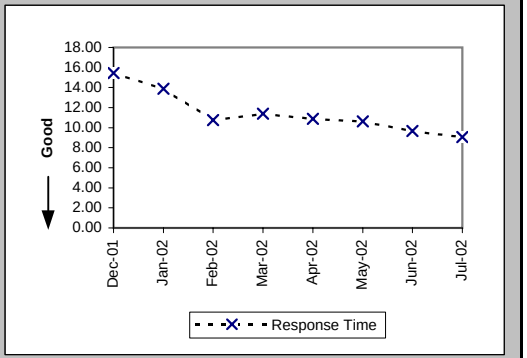
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75



Checklist #2 - Preorder Response Times - IMA

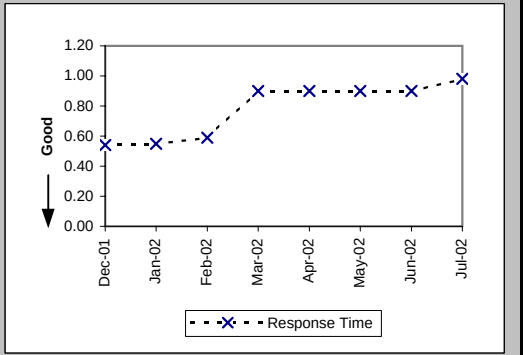
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			



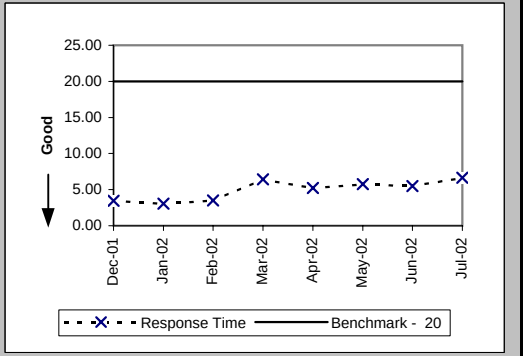
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)

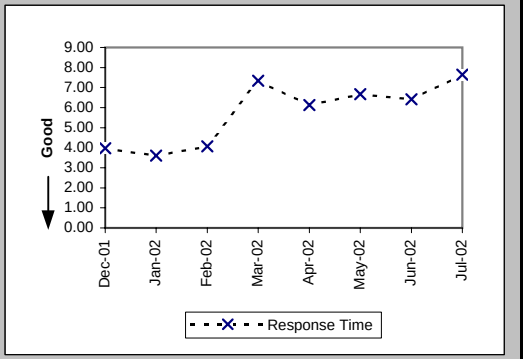
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72



Checklist #2 - Preorder Response Times - IMA

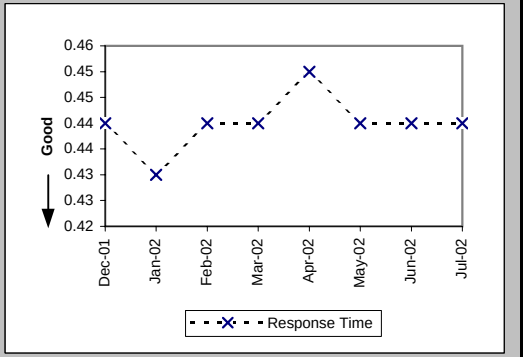
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			



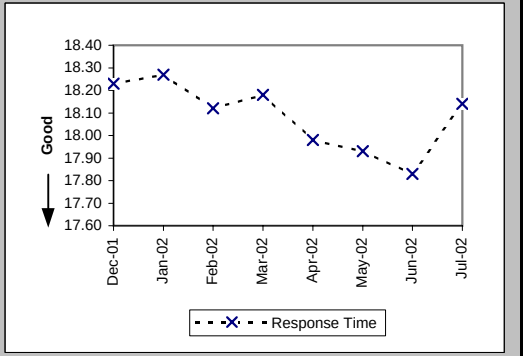
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13



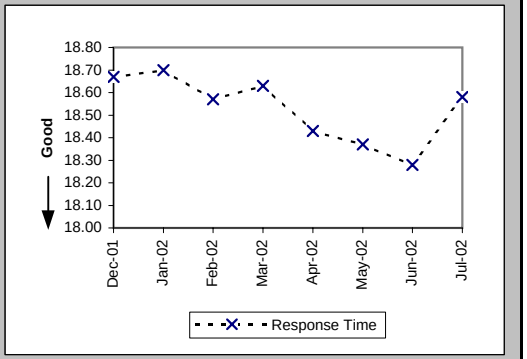
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27

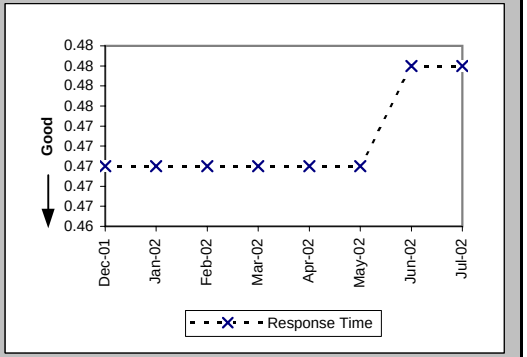


Checklist #2 - Preorder Response Times - IMA

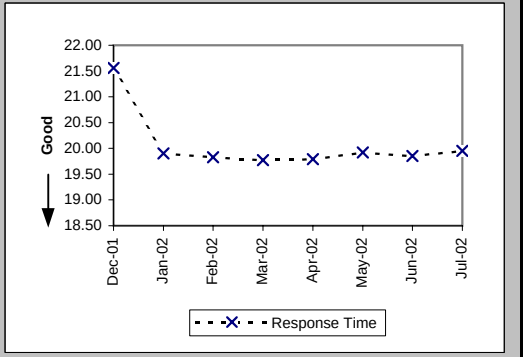
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14



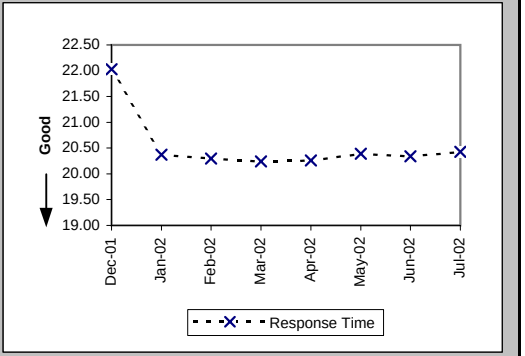
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)						
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18



Checklist #2 - Preorder Response Times - IMA

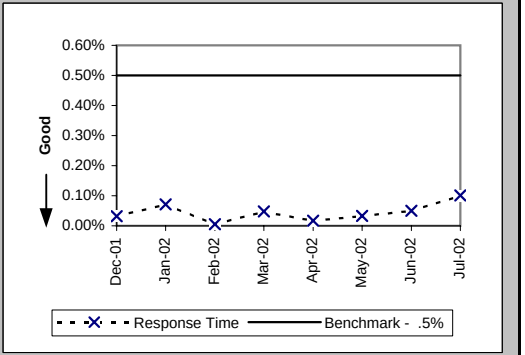
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			



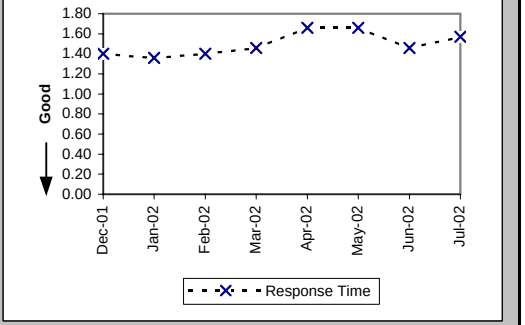
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

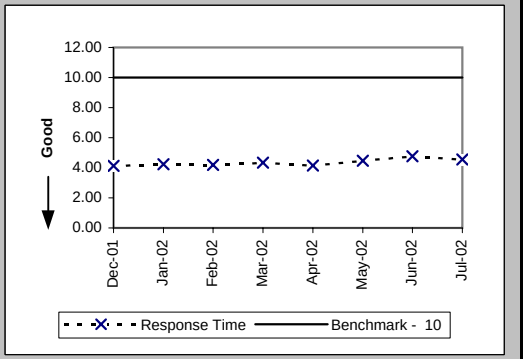
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25



Checklist #2 - Preorder Response Times - EDI

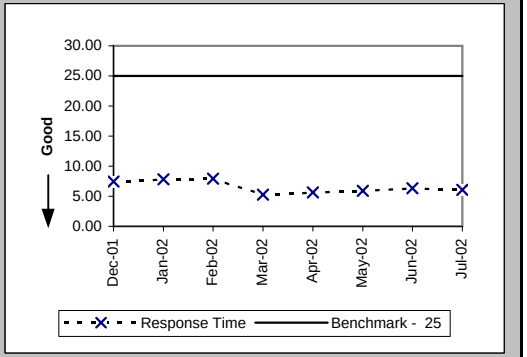
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21



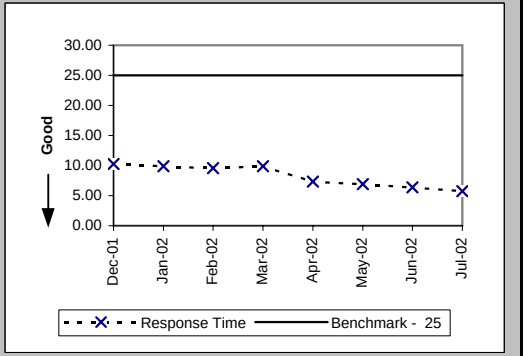
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

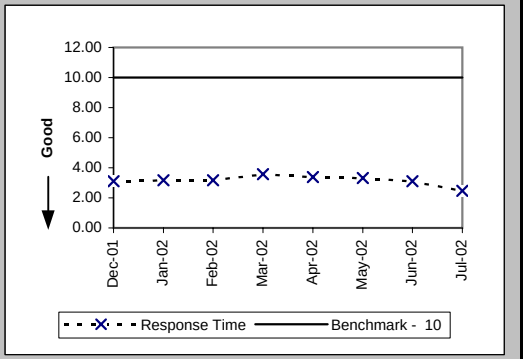
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05



Checklist #2 - Preorder Response Times - EDI

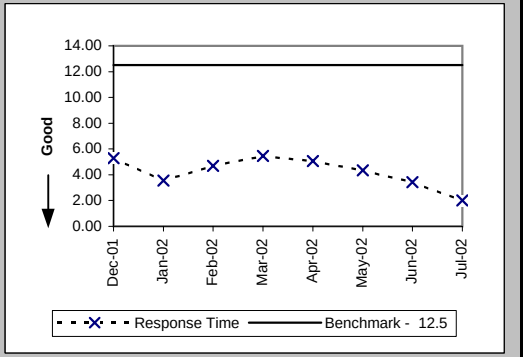
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95



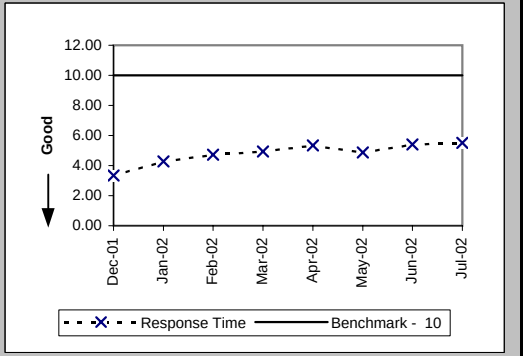
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

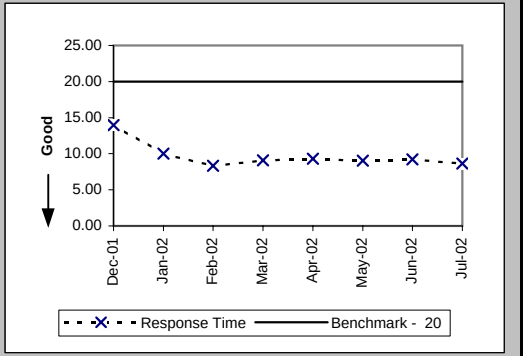
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78



Checklist #2 - Preorder Response Times - EDI

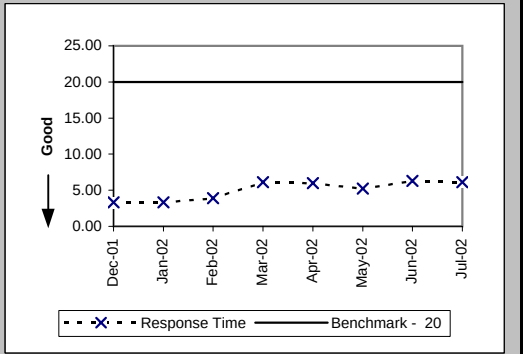
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35



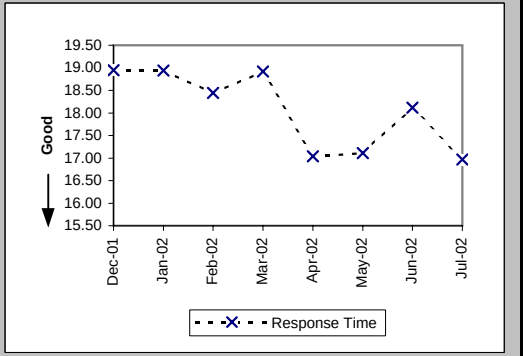
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

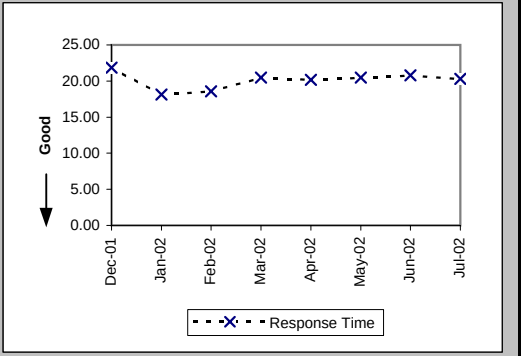
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08



Checklist #2 - Preorder Response Times - EDI

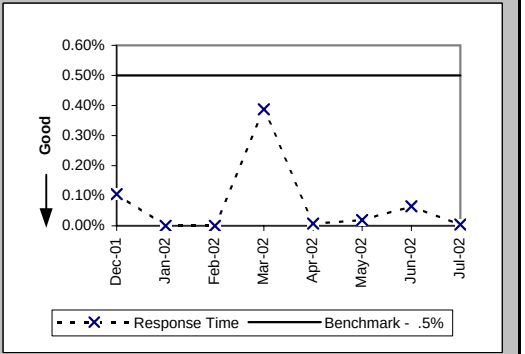
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49



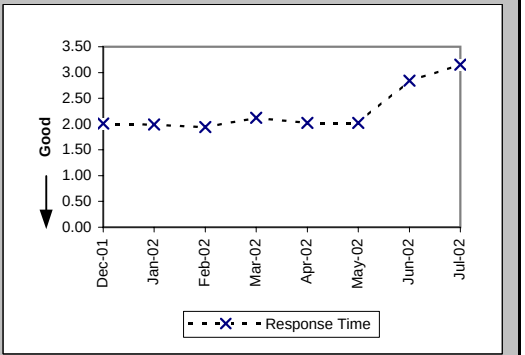
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

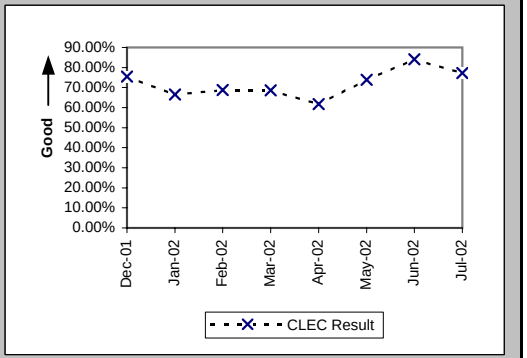
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83



Checklist #2 - Electronic Flow-through - Resale

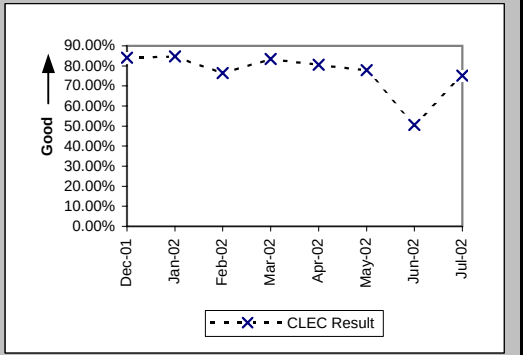
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	462	612	75.49%	96	0	43.01%
Jan-02	454	682	66.57%	81	0	47.17%
Feb-02	375	545	68.81%	65	0	46.33%
Mar-02	366	533	68.67%	68	0	46.38%
Apr-02	411	665	61.80%	77	0	48.59%
May-02	716	970	73.81%	109	0	43.96%
Jun-02	1172	1394	84.07%	135	0	36.59%
Jul-02	712	921	77.31%	85	0	41.88%



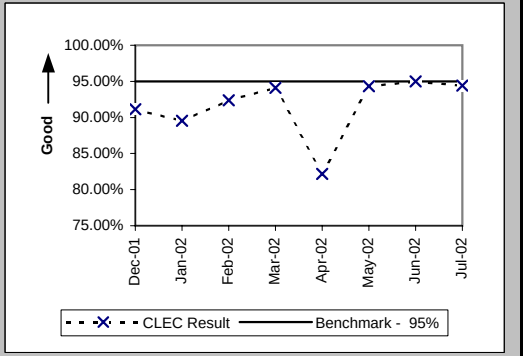
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1065	1266	84.12%	96	0	36.55%
Jan-02	1177	1389	84.74%	81	0	35.96%
Feb-02	299	391	76.47%	65	0	42.42%
Mar-02	307	368	83.42%	68	0	37.19%
Apr-02	398	494	80.57%	77	0	39.57%
May-02	172	221	77.83%	109	0	41.54%
Jun-02	115	227	50.66%	135	0	50.00%
Jul-02	242	322	75.16%	85	0	43.21%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

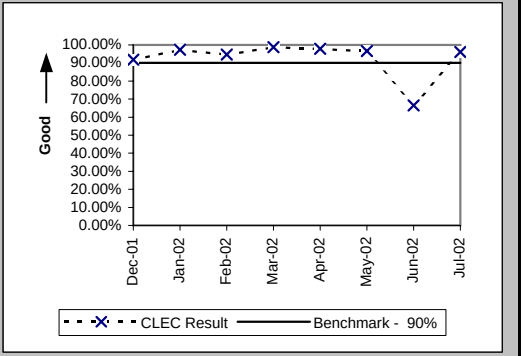
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	462	507	91.12%	93	0	28.44%
Jan-02	454	507	89.55%	74	0	30.60%
Feb-02	375	406	92.36%	63	0	26.56%
Mar-02	366	389	94.09%	54	0	23.59%
Apr-02	411	500	82.20%	71	0	38.25%
May-02	716	759	94.33%	106	0	23.12%
Jun-02	1172	1234	94.98%	133	0	21.84%
Jul-02	712	754	94.43%	79	0	22.93%



Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

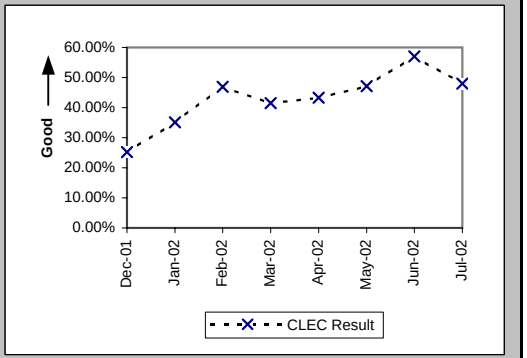
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1065	1160	91.81%	93	0	27.42%
Jan-02	1177	1209	97.35%	74	0	16.05%
Feb-02	299	316	94.62%	63	0	22.56%
Mar-02	307	311	98.71%	54	0	11.27%
Apr-02	398	407	97.79%	71	0	14.71%
May-02	172	178	96.63%	106	0	18.05%
Jun-02	115	173	66.47%	133	0	47.21%
Jul-02	242	252	96.03%	79	0	19.52%



Checklist #2 - Electronic Flow-through - Unbundled Loops

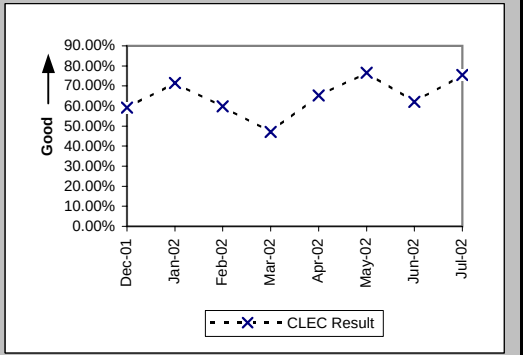
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	99	392	25.26%	120	0	43.45%
Jan-02	144	410	35.12%	220	0	47.74%
Feb-02	182	388	46.91%	114	0	49.90%
Mar-02	160	386	41.45%	51	0	49.26%
Apr-02	173	400	43.25%	38	0	49.54%
May-02	190	403	47.15%	34	0	49.92%
Jun-02	186	326	57.06%	36	0	49.50%
Jul-02	187	390	47.95%	55	0	49.96%



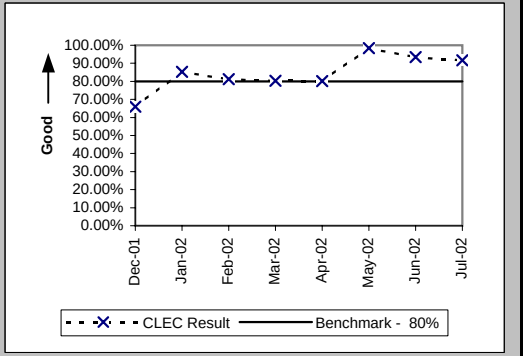
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	462	780	59.23%	120	0	49.14%
Jan-02	1415	1981	71.43%	220	0	45.18%
Feb-02	612	1023	59.82%	114	0	49.03%
Mar-02	221	470	47.02%	51	0	49.91%
Apr-02	237	363	65.29%	38	0	47.61%
May-02	346	452	76.55%	34	0	42.37%
Jun-02	240	387	62.02%	36	0	48.53%
Jul-02	553	733	75.44%	55	0	43.04%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

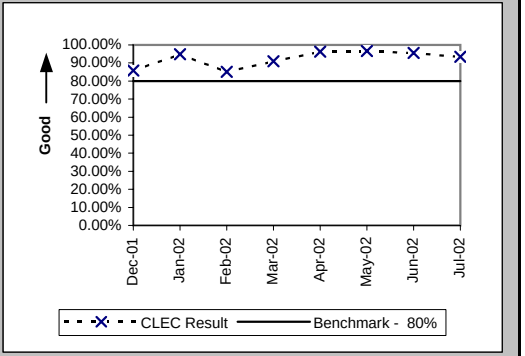
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	99	150	66.00%	120	0	47.37%
Jan-02	144	169	85.21%	220	0	35.50%
Feb-02	182	224	81.25%	114	0	39.03%
Mar-02	160	199	80.40%	51	0	39.70%
Apr-02	173	216	80.09%	38	0	39.93%
May-02	190	193	98.45%	34	0	12.37%
Jun-02	186	199	93.47%	36	0	24.71%
Jul-02	187	204	91.67%	55	0	27.64%



Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

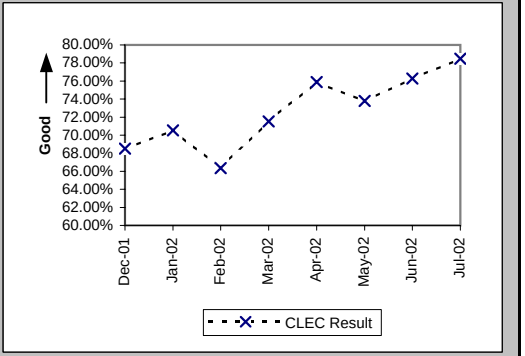
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	462	538	85.87%	120	0	34.83%
Jan-02	1415	1492	94.84%	220	0	22.12%
Feb-02	612	719	85.12%	114	0	35.59%
Mar-02	221	243	90.95%	51	0	28.69%
Apr-02	237	246	96.34%	38	0	18.77%
May-02	346	358	96.65%	34	0	18.00%
Jun-02	240	251	95.62%	36	0	20.47%
Jul-02	554	593	93.42%	55	0	24.79%



Checklist #2 - Electronic Flow-through - LNP

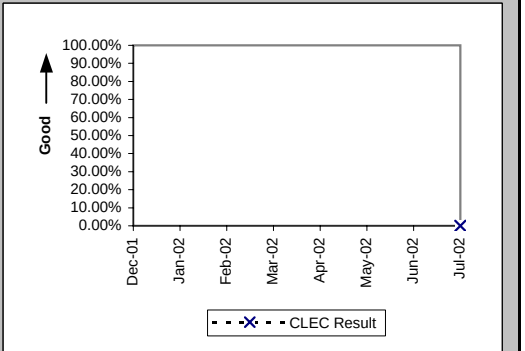
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1606	2344	68.52%	66	0	46.45%
Jan-02	2163	3067	70.52%	69	0	45.59%
Feb-02	1564	2357	66.36%	28	0	47.25%
Mar-02	1485	2076	71.53%	39	0	45.13%
Apr-02	1629	2147	75.87%	26	0	42.79%
May-02	1394	1889	73.80%	39	0	43.97%
Jun-02	1549	2031	76.27%	41	0	42.54%
Jul-02	2518	3209	78.47%	42	0	41.11%



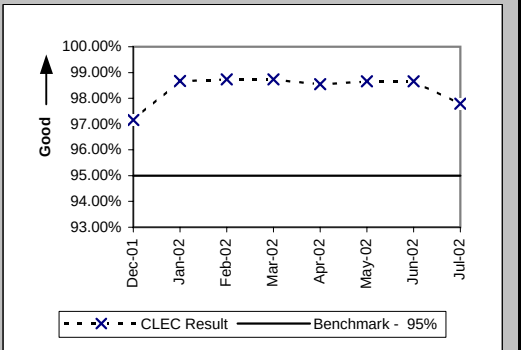
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	0	1	0.00%	42	0	0.00%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

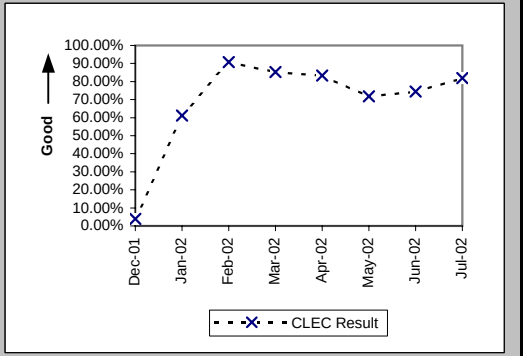
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1606	1653	97.16%	66	0	16.62%
Jan-02	2163	2192	98.68%	69	0	11.43%
Feb-02	1564	1584	98.74%	28	0	11.17%
Mar-02	1485	1504	98.74%	39	0	11.17%
Apr-02	1629	1653	98.55%	26	0	11.96%
May-02	1394	1413	98.66%	39	0	11.52%
Jun-02	1549	1570	98.66%	41	0	11.49%
Jul-02	2518	2575	97.79%	42	0	14.71%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

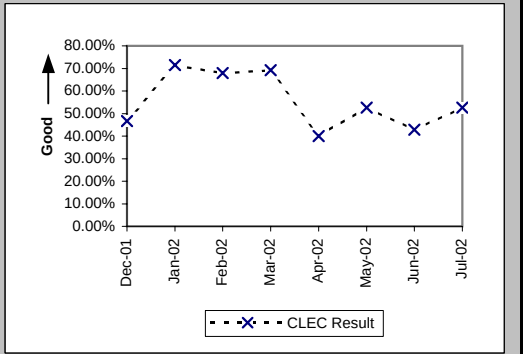
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	37	928	3.99%	18	0	19.57%
Jan-02	52	85	61.18%	5	0	48.73%
Feb-02	1209	1332	90.77%	37	0	28.95%
Mar-02	369	433	85.22%	25	0	35.49%
Apr-02	617	740	83.38%	26	0	37.23%
May-02	196	273	71.79%	14	0	45.00%
Jun-02	126	169	74.56%	25	0	43.55%
Jul-02	497	607	81.88%	11	0	38.52%



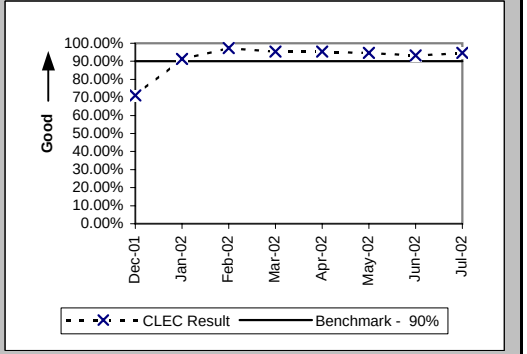
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	15	46.67%	18	0	49.89%
Jan-02	15	21	71.43%	5	0	45.18%
Feb-02	17	25	68.00%	37	0	46.65%
Mar-02	9	13	69.23%	25	0	46.15%
Apr-02	12	30	40.00%	26	0	48.99%
May-02	10	19	52.63%	14	0	49.93%
Jun-02	6	14	42.86%	25	0	49.49%
Jul-02	10	19	52.63%	11	0	49.93%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

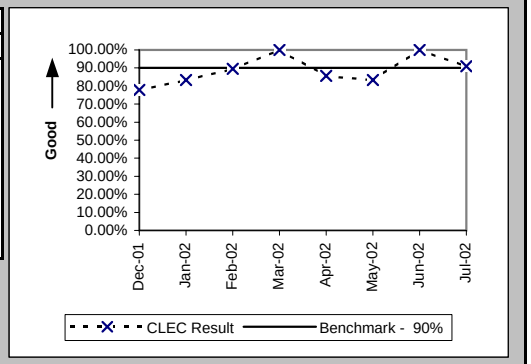
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	37	52	71.15%	18	0	45.30%
Jan-02	52	57	91.23%	5	0	28.29%
Feb-02	1209	1243	97.26%	37	0	16.31%
Mar-02	369	387	95.35%	25	0	21.06%
Apr-02	617	647	95.36%	26	0	21.03%
May-02	196	207	94.69%	14	0	22.43%
Jun-02	126	135	93.33%	25	0	24.94%
Jul-02	497	525	94.67%	11	0	22.47%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

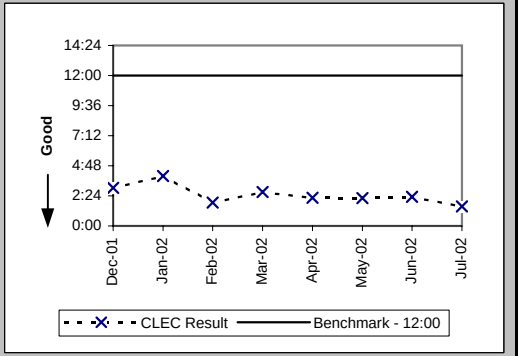
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	7	9	77.78%	18	0	41.57%
Jan-02	15	18	83.33%	5	0	37.27%
Feb-02	17	19	89.47%	37	0	30.69%
Mar-02	9	9	100.00%	25	0	0.00%
Apr-02	12	14	85.71%	26	0	34.99%
May-02	10	12	83.33%	14	0	37.27%
Jun-02	6	6	100.00%	25	0	0.00%
Jul-02	10	11	90.91%	11	0	28.75%



Checklist #2 - LSR Rejections

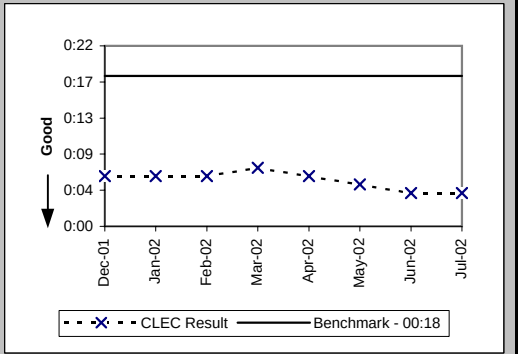
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	361:35	119	3:02	0	0
Jan-02	457:19	115	3:59	0	0
Feb-02	172:26	92	1:52	0	0
Mar-02	255:11	94	2:43	0	0
Apr-02	244:43	109	2:15	0	0
May-02	303:24	137	2:13	0	0
Jun-02	429:10	185	2:19	0	0
Jul-02	131:03	84	1:34	0	0



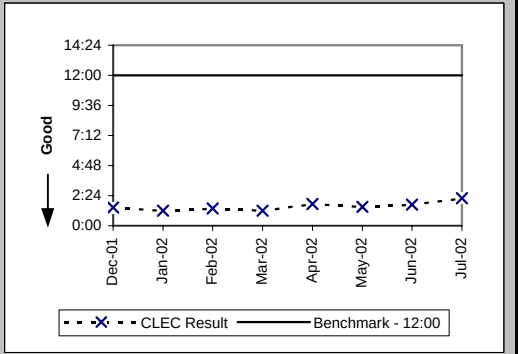
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

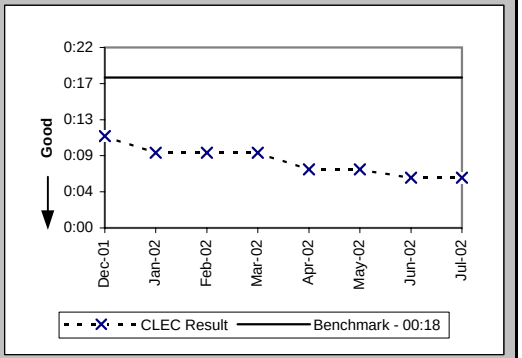
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	189:26	130	1:27	0	0
Jan-02	288:33	242	1:12	0	0
Feb-02	165:54	121	1:22	0	0
Mar-02	65:44	55	1:12	0	0
Apr-02	81:25	47	1:44	0	0
May-02	57:15	38	1:30	0	0
Jun-02	75:51	45	1:41	0	0
Jul-02	63:29	29	2:11	0	0



Checklist #2 - LSR Rejections

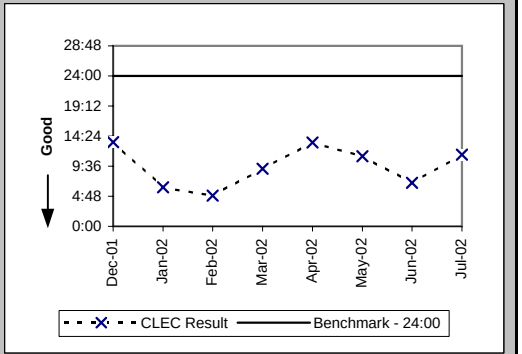
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6



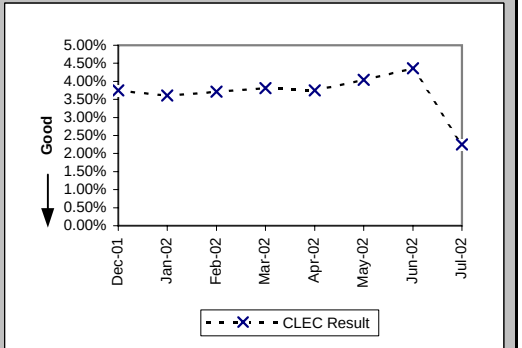
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	619:00	46	13:27	0	0
Jan-02	99:34	16	6:13	0	0
Feb-02	93:32	19	4:55	0	0
Mar-02	294:21	32	9:12	0	0
Apr-02	174:07	13	13:24	0	0
May-02	223:21	20	11:10	0	0
Jun-02	76:15	11	6:56	0	0
Jul-02	183:15	16	11:27	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

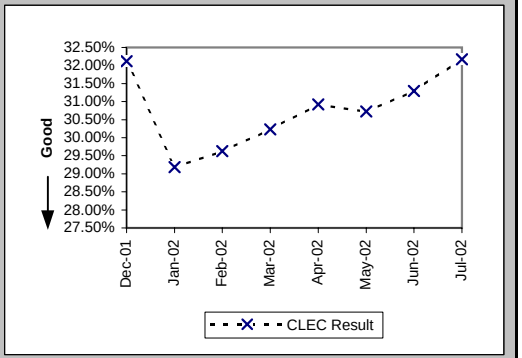
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6



Checklist #2 - LSR Rejections

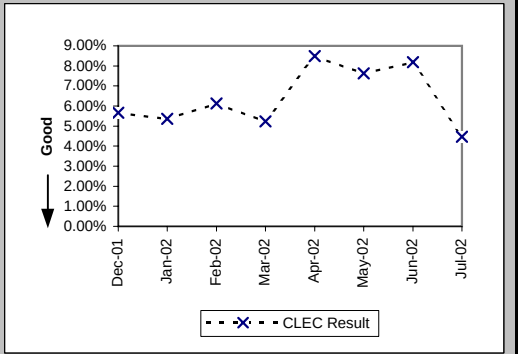
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6



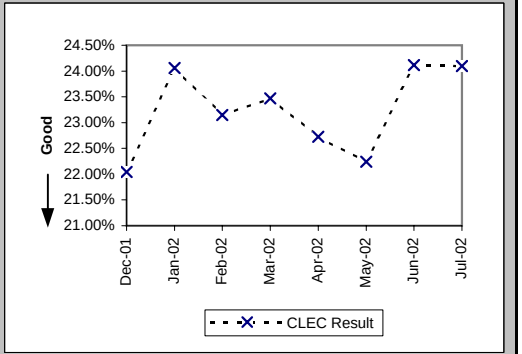
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

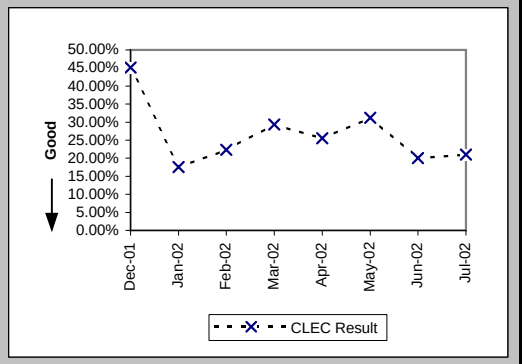
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

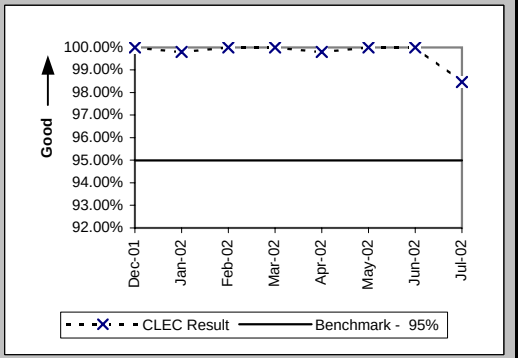
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	46	102	45.10%	0	0
Jan-02	16	91	17.58%	0	0
Feb-02	19	85	22.35%	0	0
Mar-02	32	109	29.36%	0	0
Apr-02	13	51	25.49%	0	0
May-02	20	64	31.25%	0	0
Jun-02	11	55	20.00%	0	0
Jul-02	16	76	21.05%	0	0



Checklist #2 - Firm Order Confirmations - Resale

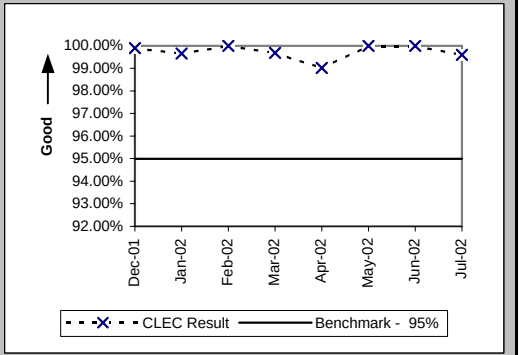
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	499	499	100.00%	0	0
Jan-02	504	505	99.80%	0	0
Feb-02	1475	1475	100.00%	0	0
Mar-02	717	717	100.00%	0	0
Apr-02	994	996	99.80%	0	0
May-02	878	878	100.00%	1	0
Jun-02	1244	1244	100.00%	0	0
Jul-02	1152	1170	98.46%	0	0



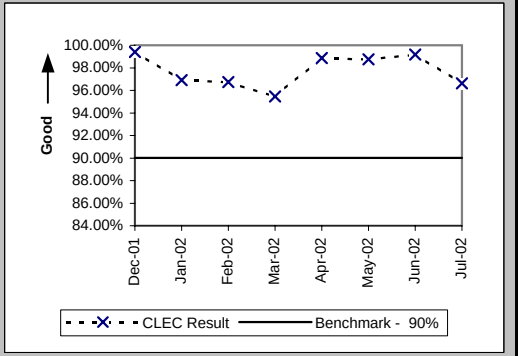
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1066	1067	99.91%	0	0
Jan-02	1181	1185	99.66%	0	0
Feb-02	313	313	100.00%	0	0
Mar-02	314	315	99.68%	0	0
Apr-02	403	407	99.02%	0	0
May-02	181	181	100.00%	1	0
Jun-02	119	119	100.00%	0	0
Jul-02	251	252	99.60%	0	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

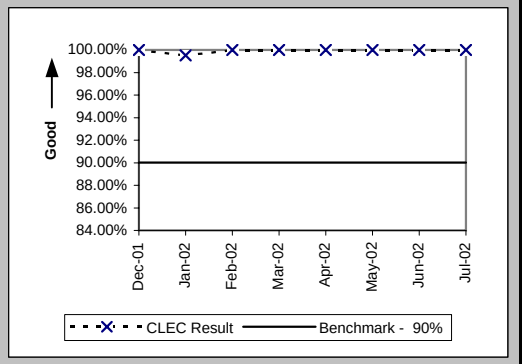
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1013	1019	99.41%	0	0
Jan-02	250	258	96.90%	0	0
Feb-02	267	276	96.74%	0	0
Mar-02	210	220	95.45%	0	0
Apr-02	347	351	98.86%	0	0
May-02	320	324	98.77%	1	0
Jun-02	237	239	99.16%	0	0
Jul-02	285	295	96.61%	0	0



Checklist #2 - Firm Order Confirmations - Resale

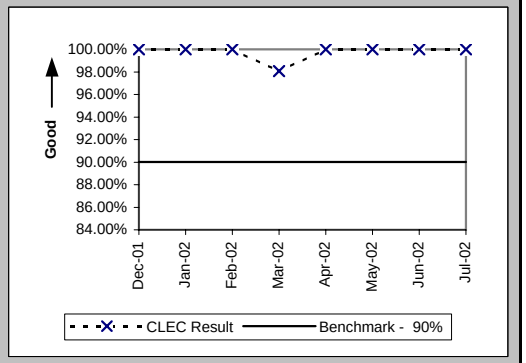
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	203	203	100.00%	0	0
Jan-02	210	211	99.53%	0	0
Feb-02	97	97	100.00%	0	0
Mar-02	61	61	100.00%	0	0
Apr-02	110	110	100.00%	0	0
May-02	54	54	100.00%	1	0
Jun-02	116	116	100.00%	0	0
Jul-02	84	84	100.00%	0	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

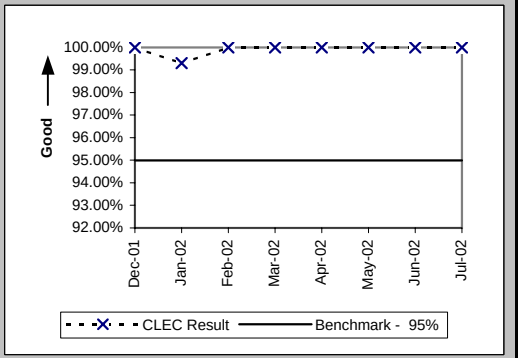
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	26	26	100.00%	0	0
Jan-02	43	43	100.00%	0	0
Feb-02	49	49	100.00%	0	0
Mar-02	51	52	98.08%	0	0
Apr-02	29	29	100.00%	0	0
May-02	24	24	100.00%	1	0
Jun-02	19	19	100.00%	0	0
Jul-02	21	21	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

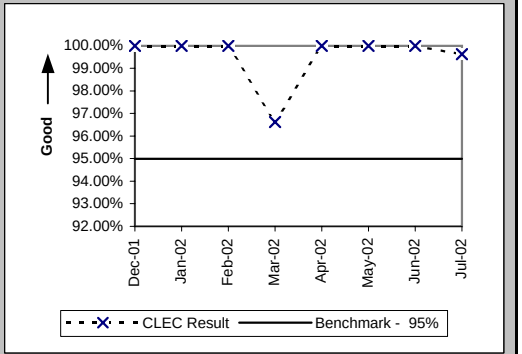
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	99	99	100.00%	1	0
Jan-02	142	143	99.30%	0	0
Feb-02	181	181	100.00%	0	0
Mar-02	143	143	100.00%	0	0
Apr-02	142	142	100.00%	0	0
May-02	160	160	100.00%	1	0
Jun-02	161	161	100.00%	0	0
Jul-02	163	163	100.00%	0	0



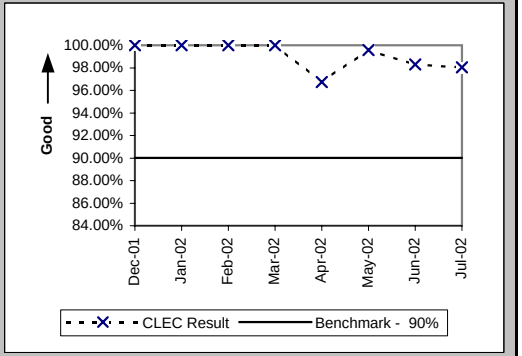
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	435	435	100.00%	1	0
Jan-02	1375	1375	100.00%	0	0
Feb-02	553	553	100.00%	0	0
Mar-02	200	207	96.62%	0	0
Apr-02	226	226	100.00%	0	0
May-02	343	343	100.00%	1	0
Jun-02	232	232	100.00%	0	0
Jul-02	538	540	99.63%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

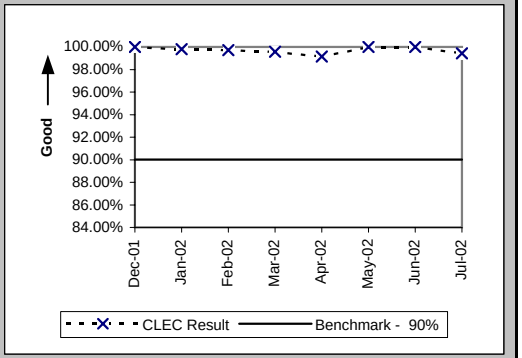
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	275	275	100.00%	1	0
Jan-02	244	244	100.00%	0	0
Feb-02	192	192	100.00%	0	0
Mar-02	227	227	100.00%	0	0
Apr-02	238	246	96.75%	0	0
May-02	231	232	99.57%	1	0
Jun-02	172	175	98.29%	0	0
Jul-02	251	256	98.05%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

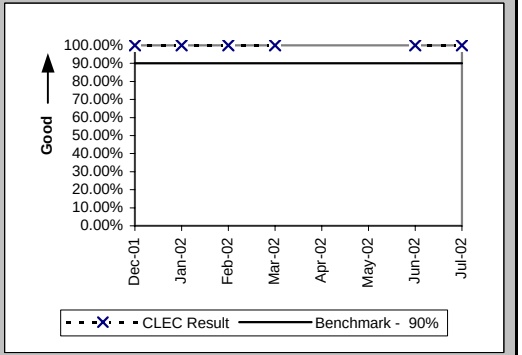
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	278	278	100.00%	1	0
Jan-02	508	509	99.80%	0	0
Feb-02	358	359	99.72%	0	0
Mar-02	232	233	99.57%	0	0
Apr-02	116	117	99.15%	0	0
May-02	104	104	100.00%	1	0
Jun-02	141	141	100.00%	0	0
Jul-02	175	176	99.43%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

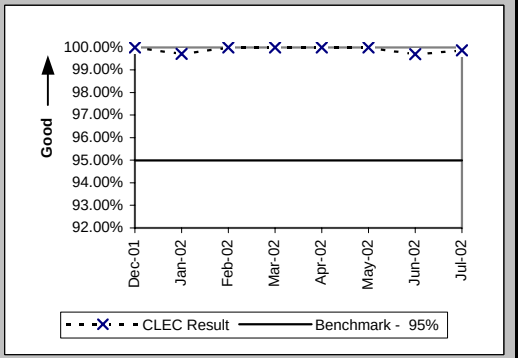
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	1	0
Jan-02	16	16	100.00%	0	0
Feb-02	4	4	100.00%	0	0
Mar-02	3	3	100.00%	0	0
Apr-02					
May-02					
Jun-02	3	3	100.00%	0	0
Jul-02	11	11	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

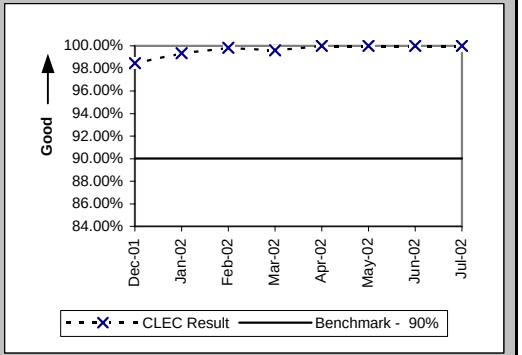
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1579	1579	100.00%	5	0
Jan-02	2127	2133	99.72%	24	0
Feb-02	1553	1553	100.00%	3	0
Mar-02	1361	1361	100.00%	8	0
Apr-02	1461	1461	100.00%	5	0
May-02	1241	1241	100.00%	13	0
Jun-02	1354	1358	99.71%	4	0
Jul-02	2278	2281	99.87%	11	0



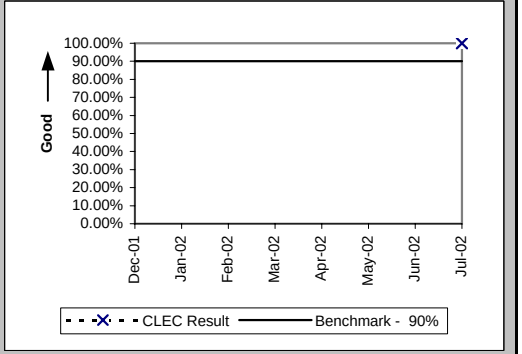
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	514	522	98.47%	5	0
Jan-02	613	617	99.35%	24	0
Feb-02	554	555	99.82%	3	0
Mar-02	500	502	99.60%	8	0
Apr-02	461	461	100.00%	5	0
May-02	449	449	100.00%	13	0
Jun-02	447	447	100.00%	4	0
Jul-02	639	639	100.00%	11	0



(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

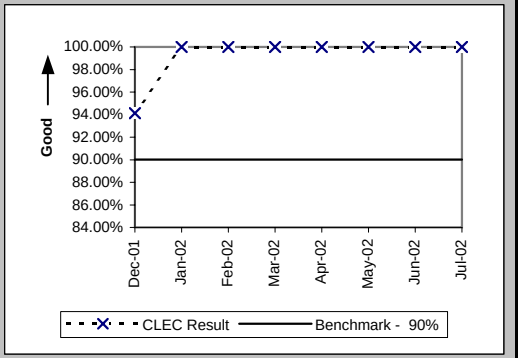
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	1	1	100.00%	11	0



Checklist #2 - Firm Order Confirmations - LNP

(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

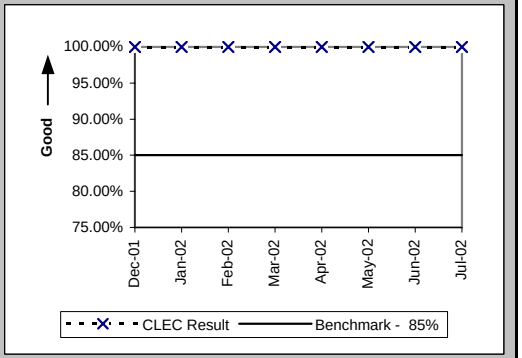
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	16	17	94.12%	5	0
Jan-02	15	15	100.00%	24	0
Feb-02	9	9	100.00%	3	0
Mar-02	21	21	100.00%	8	0
Apr-02	7	7	100.00%	5	0
May-02	14	14	100.00%	13	0
Jun-02	20	20	100.00%	4	0
Jul-02	25	25	100.00%	11	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

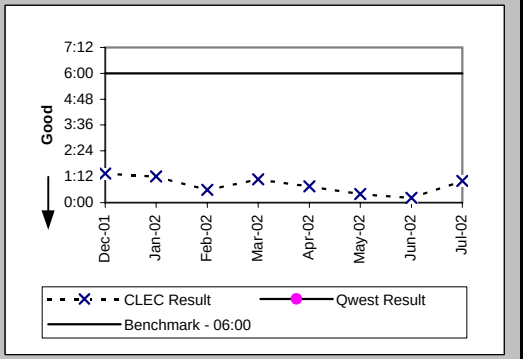
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	6	6	100.00%	6	0
Jan-02	8	8	100.00%	0	0
Feb-02	20	20	100.00%	0	0
Mar-02	27	27	100.00%	0	0
Apr-02	13	13	100.00%	1	0
May-02	7	7	100.00%	0	0
Jun-02	1	1	100.00%	0	0
Jul-02	4	4	100.00%	15	0



Checklist #2 - Completion Notifications

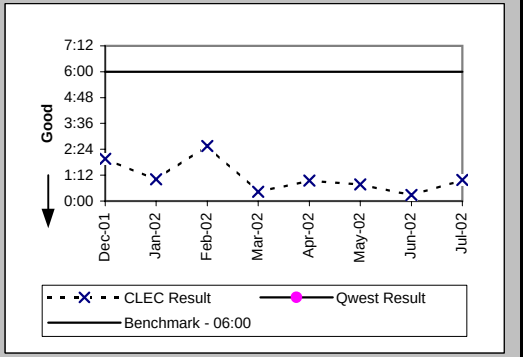
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5236:55	3900	1:21	0	20							No
Jan-02	3849:36	3151	1:13	0	21							No
Feb-02	1844:00	3038	0:36	0	90							No
Mar-02	3883:18	3565	1:05	0	13							No
Apr-02	2313:39	3094	0:45	0	11							No
May-02	1153:48	2886	0:24	0	9							No
Jun-02	608:36	2835	0:13	0	6							No
Jul-02	3776:04	3728	1:01	0	101							No



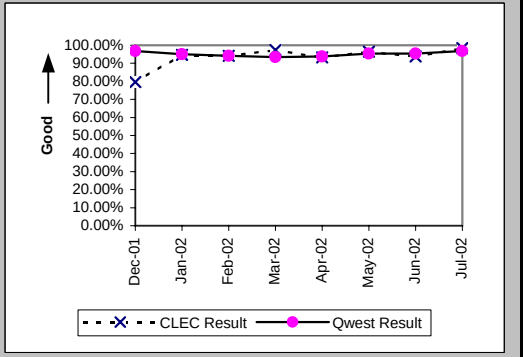
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3347:37	1703	1:58	0	20							No
Jan-02	2771:31	2720	1:01	0	21							No
Feb-02	3224:17	1268	2:33	0	90							No
Mar-02	290:54	660	0:26	0	13							No
Apr-02	737:12	781	0:57	0	11							No
May-02	446:09	584	0:46	0	9							No
Jun-02	159:57	583	0:17	0	6							No
Jul-02	597:11	604	0:59	0	101							No



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

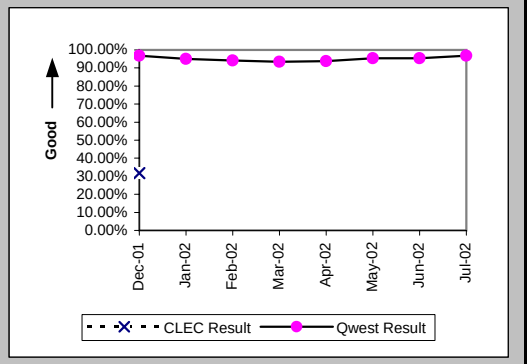
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1812	2276	79.61%	0	94	48187	49808	96.75%	17.74%	45.04	26.38	Yes
Jan-02	1206	1274	94.66%	0	38	64281	67614	95.07%	21.65%	0.67	-0.59	No
Feb-02	970	1031	94.08%	0	59	51551	54786	94.10%	23.57%	0.02	-0.99	No
Mar-02	2099	2157	97.31%	0	54	50065	53558	93.48%	24.69%	-7.07	-5.3	No
Apr-02	1197	1284	93.22%	0	125	51546	54986	93.74%	24.22%	0.76	-0.54	No
May-02	1705	1768	96.44%	0	126	52654	55228	95.34%	21.08%	-2.15	-2.31	No
Jun-02	1345	1435	93.73%	0	122	49405	51830	95.32%	21.12%	2.82	0.71	Yes
Jul-02	2033	2066	98.40%	0	134	57280	59168	96.81%	17.58%	-4.05	-3.46	No



Checklist #2 - Completion Notifications

Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

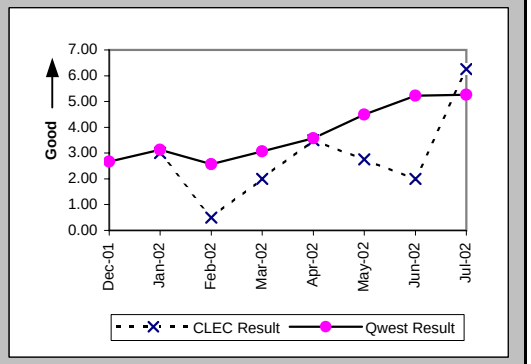
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1763	5549	31.77%	0	94	48187	49808	96.75%	17.74%	258.73	156.3	Yes
Jan-02						64281	67614	95.07%	21.65%			
Feb-02						51551	54786	94.10%	23.57%			
Mar-02						50065	53558	93.48%	24.69%			
Apr-02						51546	54986	93.74%	24.22%			
May-02						52654	55228	95.34%	21.08%			
Jun-02						49405	51830	95.32%	21.12%			
Jul-02						57280	59168	96.81%	17.58%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

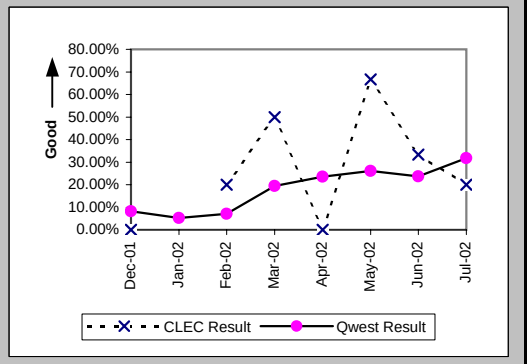
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	54	2.67	4.52			
Jan-02	3	1	3.00	0	0	169	54	3.13	4.65	-0.8	-1.49	No
Feb-02	1	2	0.50	0	0	172	67	2.57	4.85	0.67	-0.59	No
Mar-02	2	1	2.00	0	0	393	128	3.07	3.44	-0.28	-1.17	No
Apr-02	14	4	3.50	0	0	379	106	3.58	4.00	-0.23	-1.14	No
May-02	11	4	2.75	0	0	651	145	4.49	6.43	0.26	-0.84	No
Jun-02	2	1	2.00	0	0	679	130	5.22	7.06	0.31	-0.81	No
Jul-02	25	4	6.25	0	0	705	134	5.26	6.77	-0.29	-1.17	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

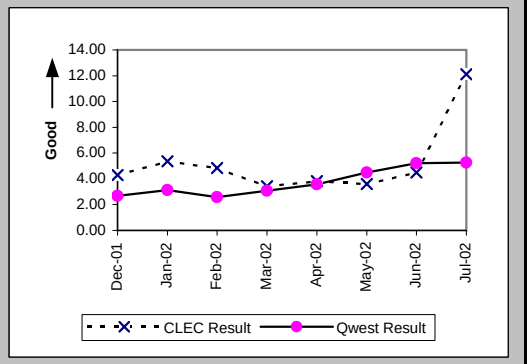
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	17	0.00%	7	0	12	146	8.22%	27.47%	1.24	-0.24	No
Jan-02						12	227	5.29%	22.38%			
Feb-02	1	5	20.00%	2	0	13	184	7.07%	25.62%	-1.11	-1.68	No
Mar-02	1	2	50.00%	4	0	33	170	19.41%	39.55%	-1.09	-1.66	No
Apr-02	0	4	0.00%	4	0	28	119	23.53%	42.42%	0.98	-0.4	No
May-02	2	3	66.67%	12	0	42	161	26.09%	43.91%	-1.59	-1.96	No
Jun-02	1	3	33.33%	7	0	32	135	23.70%	42.53%	-0.39	-1.24	No
Jul-02	1	5	20.00%	16	0	47	148	31.76%	46.55%	0.46	-0.72	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

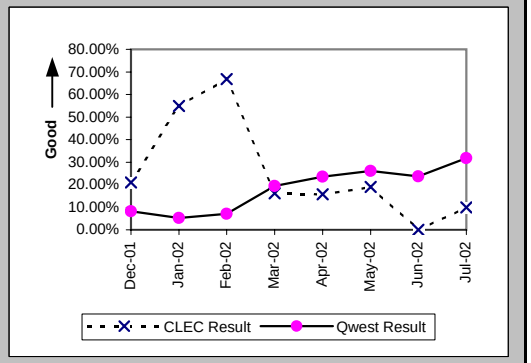
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	198	46	4.30	0	1	144	54	2.67	4.52	-1.8	-2.1	No
Jan-02	1353	253	5.35	0	1	169	54	3.13	4.65	-3.18	-2.93	No
Feb-02	784	162	4.84	0	2	172	67	2.57	4.85	-3.22	-2.96	No
Mar-02	24	7	3.43	0	0	393	128	3.07	3.44	-0.27	-1.16	No
Apr-02	46	12	3.83	0	0	379	106	3.58	4.00	-0.21	-1.13	No
May-02	36	10	3.60	0	0	651	145	4.49	6.43	0.3	-0.82	No
Jun-02	9	2	4.50	0	0	679	130	5.22	7.06	-0.38	-1.23	No
Jul-02	109	9	12.11	0	0	705	134	5.26	6.77	-2.94	-2.79	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

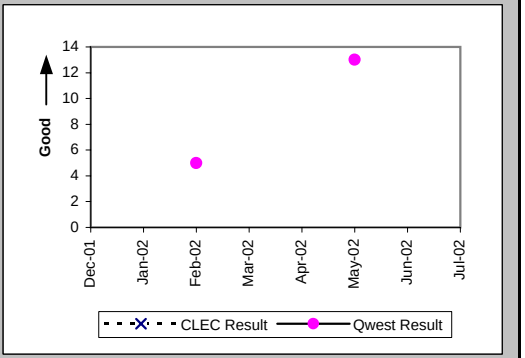
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	114	21.05%	10	1	12	146	8.22%	27.47%	-3.74	-3.27	No
Jan-02	151	275	54.91%	20	1	12	227	5.29%	22.38%	-24.73	-16.03	No
Feb-02	113	169	66.86%	18	2	13	184	7.07%	25.62%	-21.9	-14.32	No
Mar-02	5	31	16.13%	3	0	33	170	19.41%	39.55%	0.38	-0.77	No
Apr-02	3	19	15.79%	2	0	28	119	23.53%	42.42%	0.7	-0.57	No
May-02	4	21	19.05%	2	0	42	161	26.09%	43.91%	0.66	-0.6	No
Jun-02	0	17	0.00%	21	0	32	135	23.70%	42.53%	2.54	0.54	Yes
Jul-02	1	10	10.00%	13	0	47	148	31.76%	46.55%	1.46	-0.11	No



Checklist #2 - Jeopardy Notifications - LIS

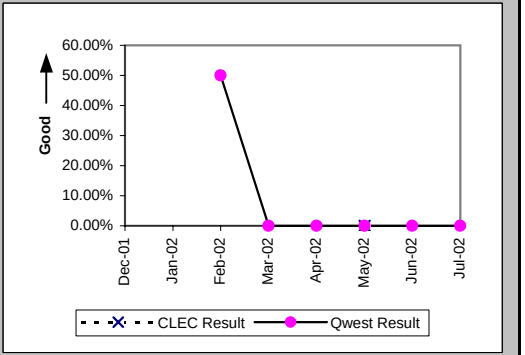
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02						13	1	13.00				
Jun-02												
Jul-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

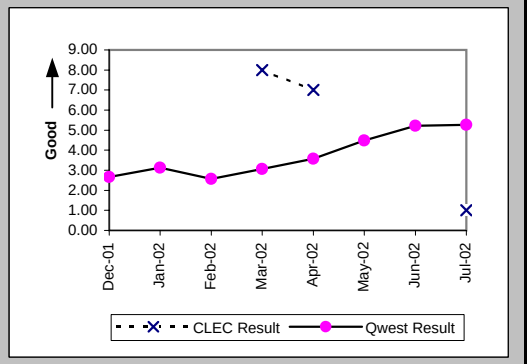
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	2	50.00%	50.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02	0	1	0.00%	2	0	0	5	0.00%	N/A	N/A	N/A	
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

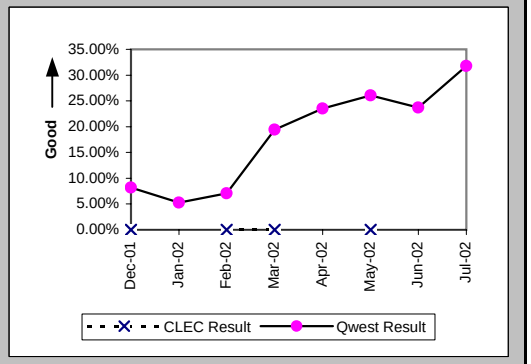
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						144	54	2.67	4.52			
Jan-02						169	54	3.13	4.65			
Feb-02						172	67	2.57	4.85			
Mar-02	8	1	8.00	0	0	393	128	3.07	3.44	-1.43	-1.87	No
Apr-02	7	1	7.00	0	0	379	106	3.58	4.00	-0.85	-1.52	No
May-02						651	145	4.49	6.43			
Jun-02						679	130	5.22	7.06			
Jul-02	1	1	1.00	0	0	705	134	5.26	6.77	0.94	-0.43	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

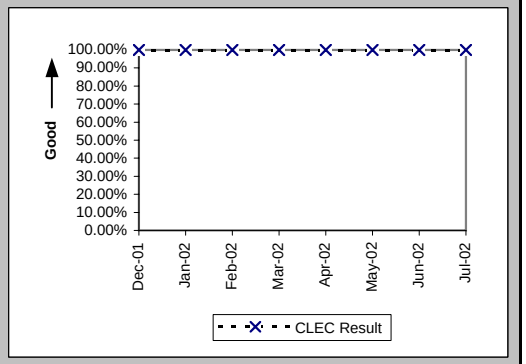
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	12	146	8.22%	27.47%	0.15	-0.91	No
Jan-02						12	227	5.29%	22.38%			
Feb-02	0	1	0.00%	0	0	13	184	7.07%	25.62%	0.01	-0.99	No
Mar-02	0	1	0.00%	2	0	33	170	19.41%	39.55%	0.21	-0.87	No
Apr-02						28	119	23.53%	42.42%			
May-02	0	1	0.00%	3	0	42	161	26.09%	43.91%	0.31	-0.81	No
Jun-02						32	135	23.70%	42.53%			
Jul-02						47	148	31.76%	46.55%			



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

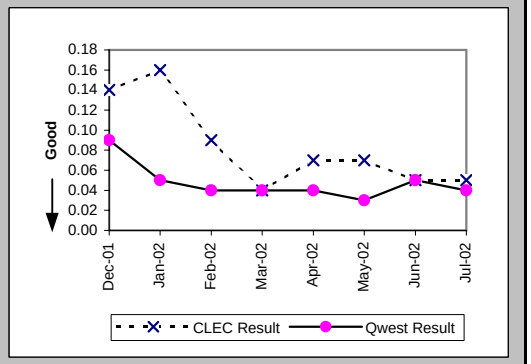
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

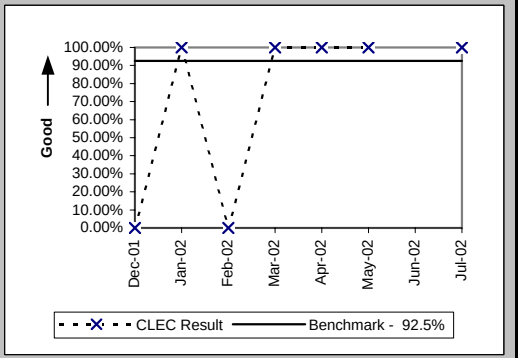
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	458	3301	0.14	0	3	727	7884	0.09	0.43	5.21	2.17	Yes
Jan-02	520	3227	0.16	0	3	433	8173	0.05	0.28	18.89	10.48	Yes
Feb-02	142	1548	0.09	0	2	325	7549	0.04	0.24	7.17	3.36	Yes
Mar-02	87	2003	0.04	0	0	322	8242	0.04	0.24	0.73	-0.56	No
Apr-02	92	1350	0.07	0	1	302	7924	0.04	0.24	4.27	1.6	Yes
May-02	79	1184	0.07	0	0	286	8182	0.03	0.22	4.69	1.85	Yes
Jun-02	71	1556	0.05	0	1	378	7452	0.05	0.28	-0.64	-1.39	No
Jul-02	98	1884	0.05	0	1	349	8021	0.04	0.26	1.29	-0.22	No



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		

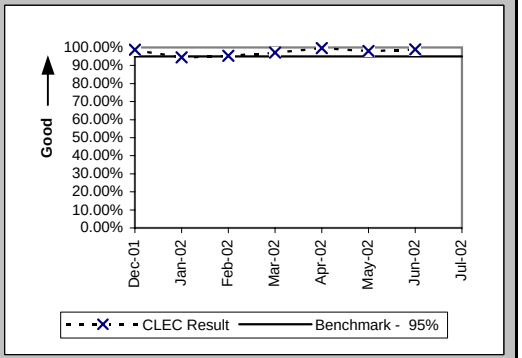


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

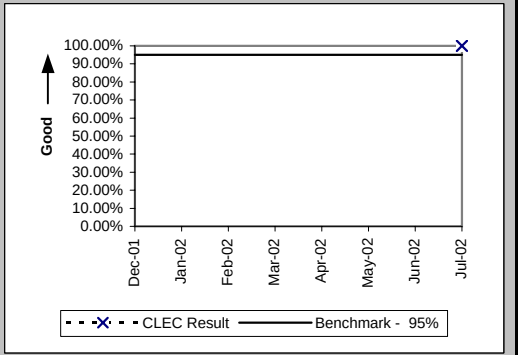
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02					



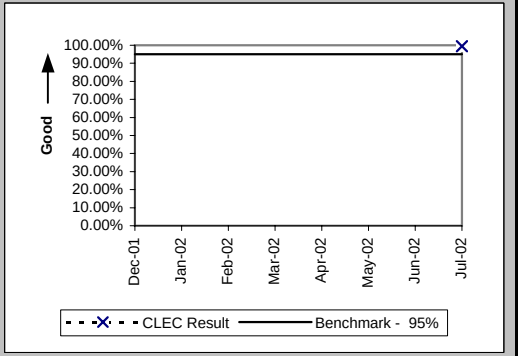
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

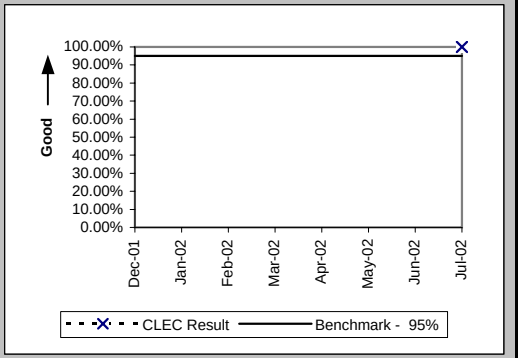
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

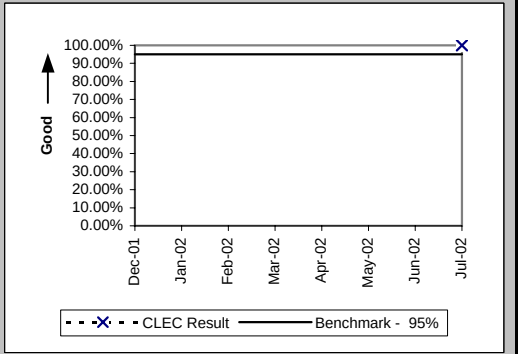
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		



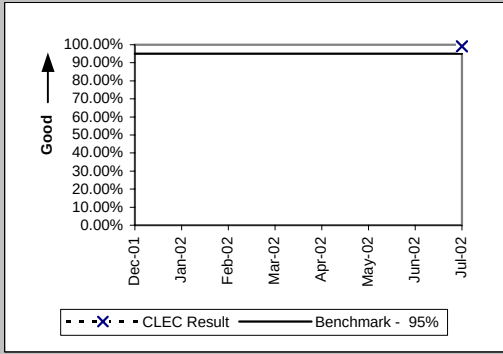
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

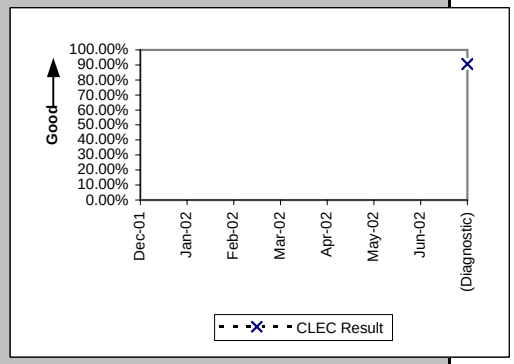
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		



Checklist #2 - Manual Service Order Accuracy

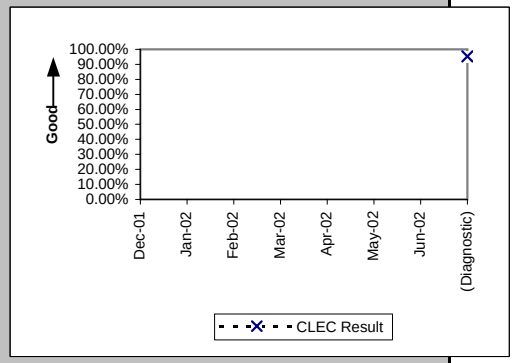
Manual Service Order Accuracy POTS Resale (Percent) (PO-20)

Standard Type Description	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	398	441	90.25%	
(Diagnostic)	Jul-02	471	520	90.58%



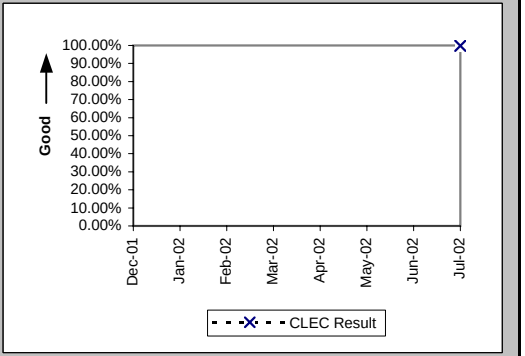
Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20)

Standard Type Description	Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02	382	396	96.46%	
(Diagnostic)	Jul-02	397	417	95.20%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	1654	1657	99.82%

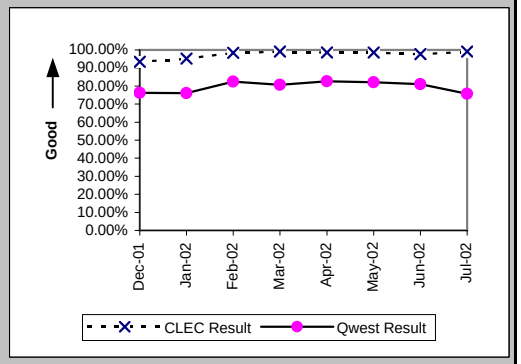


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

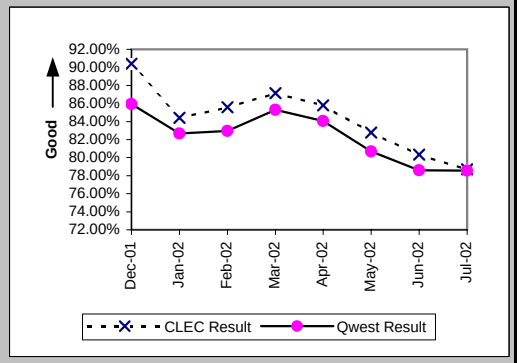
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	28038	29422	95.30%			3156401	4152609	76.01%
Feb-02	24015	24425	98.32%			2593071	3147543	82.38%
Mar-02	24486	24704	99.12%			2638255	3273774	80.59%
Apr-02	24270	24626	98.55%			2829976	3423085	82.67%
May-02	23492	23823	98.61%			2890939	3519539	82.14%
Jun-02	21666	22163	97.76%			2606063	3218568	80.97%
Jul-02	23708	23899	99.20%			2774843	3669243	75.62%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

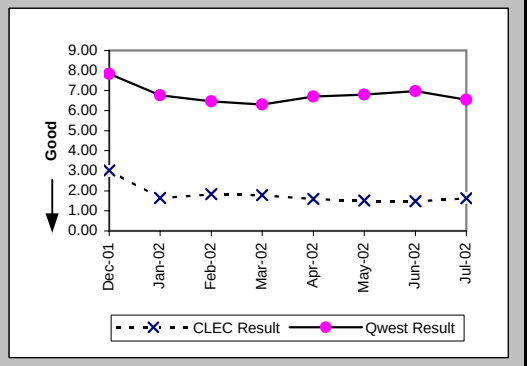
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%



Checklist #2 - Billing

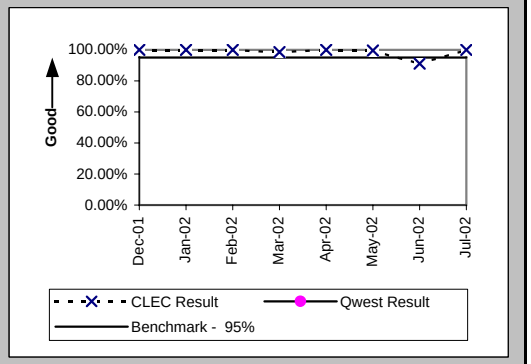
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	830928	275977	3.01	0	0	13469110	1718866	7.84	10.45	-225.21	-137.92	No
Jan-02	715854	434892	1.65	0	0	11679770	1725733	6.77	8.15	-370.54	-226.27	No
Feb-02	708244	387312	1.83	0	0	9301893	1437828	6.47	8.55	-299.73	-183.22	No
Mar-02	1973364	1103227	1.79	0	0	9100573	1443740	6.30	8.96	-398.39	-243.2	No
Apr-02	1838333	1158861	1.59	0	0	10487893	1566172	6.70	8.23	-506.98	-309.22	No
May-02	1914712	1256599	1.52	0	0	10526508	1549723	6.79	9.26	-473.75	-289.02	No
Jun-02	1412132	950929	1.49	0	0	8273450	1187073	6.97	9.62	-414.19	-252.81	No
Jul-02	1740032	1076838	1.62	0	0	9407480	1437651	6.54	8.37	-462.1	-281.94	No



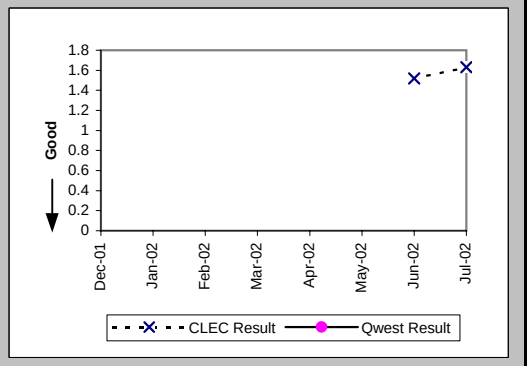
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1660216	1660237	100.00%	0	0							No
Jan-02	1675677	1675677	100.00%	0	0							No
Feb-02	1541152	1541152	100.00%	0	0							No
Mar-02	1429188	1450132	98.56%	0	0							No
Apr-02	914637	914644	100.00%	0	0							No
May-02	838333	842048	99.56%	0	0							No
Jun-02	710518	779459	91.16%	0	0							Yes
Jul-02	1418117	1418125	100.00%	0	0							No



Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

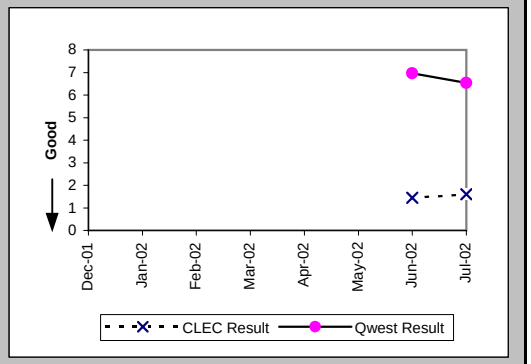
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	789055	518375	1.52	0	0							
Jul-02	907238	557052	1.63	0	0							



Checklist #2 - Billing

Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

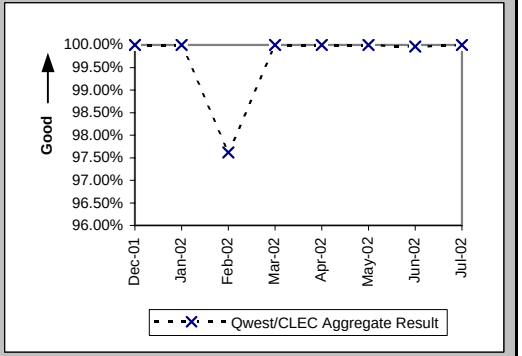
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	623077	432554	1.44	0	0	8273450	1187073	6.97	9.62	-323.56	-197.71	No
Jul-02	832794	519786	1.60	0	0	9407480	1437651	6.54	8.37	-364.89	-222.83	No



Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

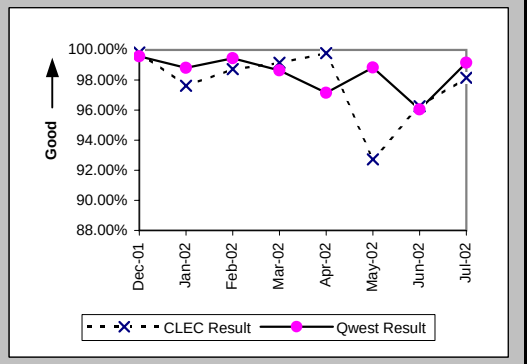
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	2765	2765	100.00%	0	0
Jan-02	2962	2962	100.00%	0	0
Feb-02	2870	2940	97.62%	0	0
Mar-02	3000	3000	100.00%	0	0
Apr-02	3115	3115	100.00%	0	0
May-02	3020	3020	100.00%	0	0
Jun-02	2770	2771	99.96%	0	0
Jul-02	3132	3132	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

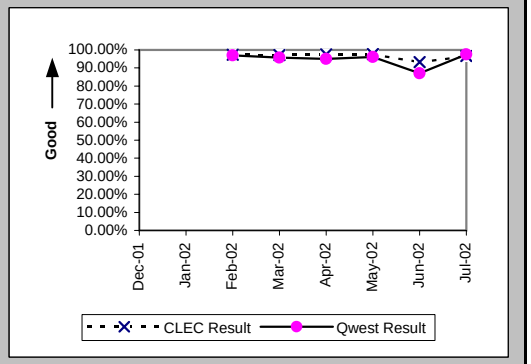
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1156129.35	1158170.88	99.82%	0	116	19300535.64	19381458.18	99.58%	6.45%	-39.11	-24.78	No
Jan-02	904588.13	926642.58	97.62%	0	134	20689861.53	20940876.72	98.80%	10.88%	102.26	61.17	Yes
Feb-02	1030120.4	1043353.59	98.73%	0	222	21041670.64	21159747.7	99.44%	7.45%	95.08	56.81	Yes
Mar-02	982886.06	991303.57	99.15%	0	190	20634907.72	20921612.55	98.63%	11.63%	-43.62	-27.52	No
Apr-02	846301.7	848042.44	99.79%	0	259	20388106.69	20988054.3	97.14%	16.66%	-143.75	-88.39	No
May-02	789338.75	851317.09	92.72%	0	156	20291954.13	20532175.25	98.83%	10.75%	513.75	311.34	Yes
Jun-02	909536.24	944832.01	96.26%	0	197	19993782.94	20815598.94	96.05%	19.47%	-10.37	-7.3	No
Jul-02	1067488.48	1087597.21	98.15%	0	223	20700317.46	20878666.94	99.15%	9.20%	109.89	65.81	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

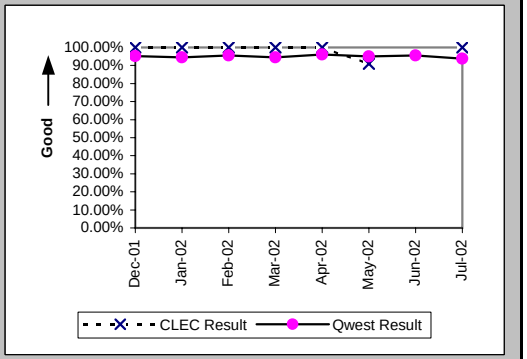
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	4824	4952	97.42%	0	1	66732	68749	97.07%	16.88%	-1.41	-1.85	No
Mar-02	4320	4447	97.14%	0	0	53359	55722	95.76%	20.15%	-4.41	-3.68	No
Apr-02	3189	3268	97.58%	0	0	53588	56383	95.04%	21.71%	-6.5	-4.95	No
May-02	2359	2413	97.76%	0	0	52375	54511	96.08%	19.40%	-4.16	-3.53	No
Jun-02	2636	2828	93.21%	0	0	47107	54060	87.14%	33.48%	-9.4	-6.72	No
Jul-02	3540	3665	96.59%	0	0	52674	54058	97.44%	15.79%	3.15	0.92	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

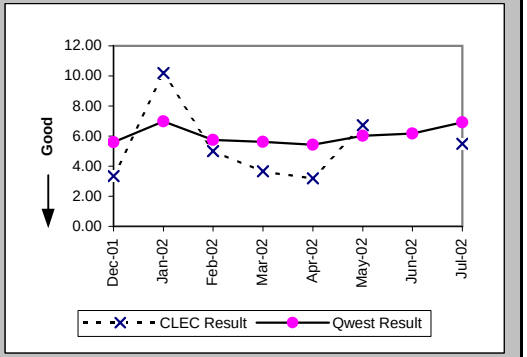
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	1156	1215	95.14%	21.49%	-0.55	-1.34	No
Jan-02	5	5	100.00%	0	0	1308	1385	94.44%	22.91%	-0.54	-1.33	No
Feb-02	2	2	100.00%	0	0	1069	1119	95.53%	20.66%	-0.31	-1.19	No
Mar-02	101	101	100.00%	1	0	1185	1253	94.57%	22.65%	-2.32	-2.41	No
Apr-02	5	5	100.00%	0	0	1108	1153	96.10%	19.37%	-0.45	-1.27	No
May-02	10	11	90.91%	0	0	1102	1160	95.00%	21.79%	0.61	-0.63	No
Jun-02						1050	1098	95.63%	20.45%			
Jul-02	4	4	100.00%	0	0	1021	1088	93.84%	24.04%	-0.51	-1.31	No



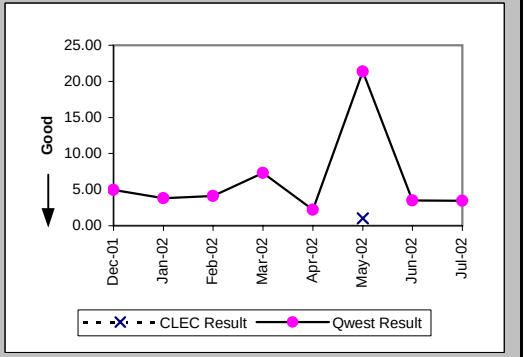
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	6	3.33	0	0	6889	1233	5.59	6.16	-0.89	-1.54	No
Jan-02	51	5	10.20	0	0	9752	1400	6.97	7.97	1.03	-0.37	No
Feb-02	10	2	5.00	0	0	6460	1125	5.74	5.36	-0.2	-1.12	No
Mar-02	374	102	3.67	0	0	7072	1261	5.61	5.39	-3.5	-3.13	No
Apr-02	16	5	3.20	0	0	6279	1157	5.43	5.50	-0.9	-1.55	No
May-02	74	11	6.73	0	0	7052	1170	6.03	6.10	0.54	-0.67	No
Jun-02						6812	1104	6.17	6.11			
Jul-02	22	4	5.50	0	0	7561	1093	6.92	6.75	-0.42	-1.25	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

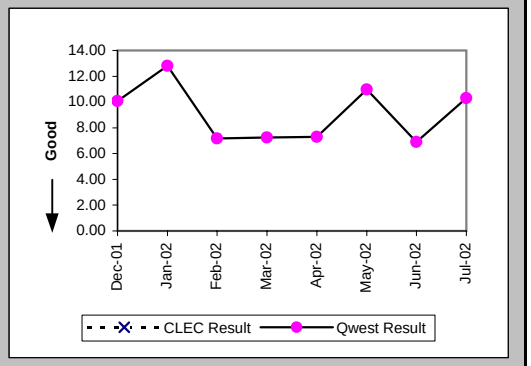
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						179	36	4.97	11.09			
Jan-02						179	47	3.81	4.87			
Feb-02						120	29	4.14	4.56			
Mar-02						278	38	7.32	11.13			
Apr-02						53	24	2.21	2.34			
May-02	1	1	1.00	0	0	641	30	21.37	92.46	-0.22	-1.13	No
Jun-02						73	21	3.48	4.61			
Jul-02						117	34	3.44	4.59			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

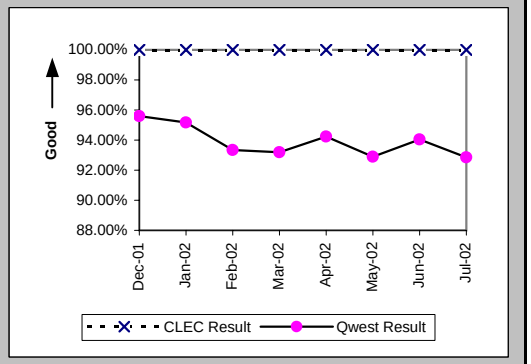
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						282	28	10.07	10.71			
Jan-02						384	30	12.80	25.12			
Feb-02						158	22	7.18	5.28			
Mar-02						225	31	7.26	5.48			
Apr-02						146	20	7.30	10.12			
May-02						307	28	10.96	11.04			
Jun-02						186	27	6.89	5.85			
Jul-02						361	35	10.31	12.08			



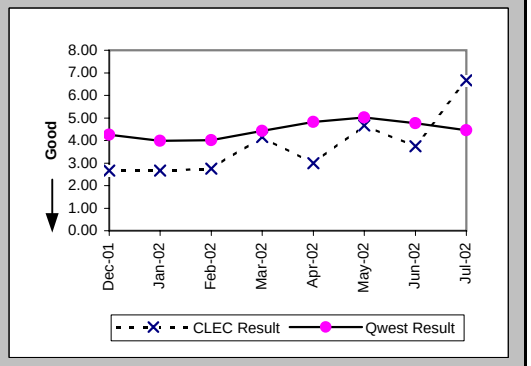
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	717	750	95.60%	20.51%	-0.37	-1.23	No
Jan-02	6	6	100.00%	0	0	749	787	95.17%	21.44%	-0.55	-1.33	No
Feb-02	4	4	100.00%	0	1	631	676	93.34%	24.93%	-0.53	-1.32	No
Mar-02	76	76	100.00%	0	0	752	807	93.18%	25.20%	-2.25	-2.37	No
Apr-02	4	4	100.00%	0	0	620	658	94.22%	23.33%	-0.49	-1.3	No
May-02	6	6	100.00%	0	0	692	745	92.89%	25.71%	-0.68	-1.41	No
Jun-02	4	4	100.00%	0	0	616	655	94.05%	23.66%	-0.5	-1.31	No
Jul-02	6	6	100.00%	0	0	702	756	92.86%	25.75%	-0.68	-1.41	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

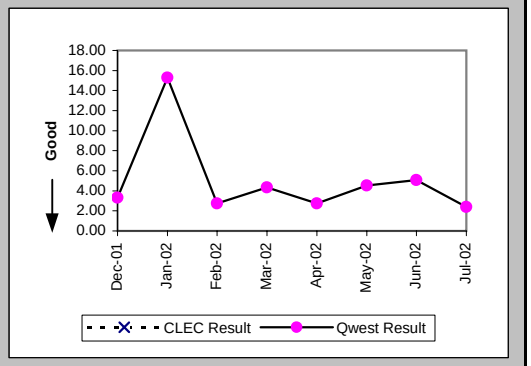
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	3	2.67	0	0	3207	754	4.25	4.67	-0.59	-1.36	No
Jan-02	16	6	2.67	0	0	3172	795	3.99	4.49	-0.72	-1.44	No
Feb-02	11	4	2.75	0	1	2736	682	4.01	3.51	-0.72	-1.44	No
Mar-02	316	76	4.16	0	0	3586	811	4.42	5.26	-0.42	-1.25	No
Apr-02	12	4	3.00	0	0	3181	660	4.82	5.16	-0.7	-1.43	No
May-02	28	6	4.67	0	0	3752	747	5.02	6.62	-0.13	-1.08	No
Jun-02	15	4	3.75	0	0	3142	659	4.77	6.40	-0.32	-1.19	No
Jul-02	40	6	6.67	0	0	3380	758	4.46	5.03	1.42	-0.14	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

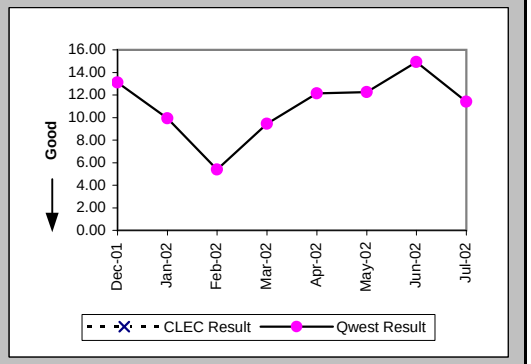
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	13	3.31	2.98			
Jan-02						352	23	15.30	52.92			
Feb-02						74	27	2.74	1.93			
Mar-02						100	23	4.35	5.08			
Apr-02						47	17	2.76	2.08			
May-02						77	17	4.53	6.36			
Jun-02						76	15	5.07	7.45			
Jul-02						50	21	2.38	1.88			



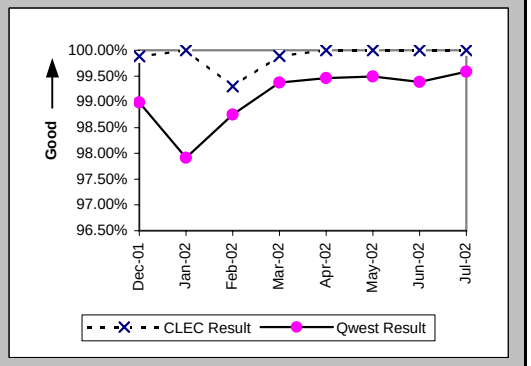
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						262	20	13.10	11.65			
Jan-02						159	16	9.94	11.05			
Feb-02						97	18	5.39	6.12			
Mar-02						302	32	9.44	15.62			
Apr-02						255	21	12.14	12.74			
May-02						441	36	12.25	14.57			
Jun-02						358	24	14.92	19.63			
Jul-02						388	34	11.41	15.83			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

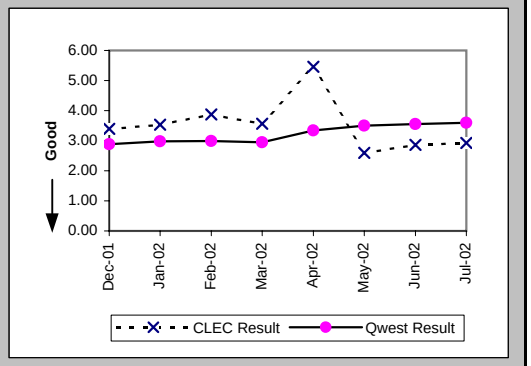
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	849	850	99.88%	0	1	3328	3362	98.99%	10.01%	-2.33	-2.41	No
Jan-02	38	38	100.00%	0	3	3620	3697	97.92%	14.28%	-0.89	-1.54	No
Feb-02	141	142	99.30%	0	0	3647	3693	98.75%	11.09%	-0.57	-1.35	No
Mar-02	908	909	99.89%	0	0	4135	4161	99.38%	7.88%	-1.78	-2.08	No
Apr-02	492	492	100.00%	0	0	3863	3884	99.46%	7.33%	-1.54	-1.94	No
May-02	37	37	100.00%	0	0	4296	4318	99.49%	7.12%	-0.43	-1.26	No
Jun-02	44	44	100.00%	0	0	3863	3887	99.38%	7.83%	-0.52	-1.32	No
Jul-02	352	352	100.00%	0	0	4101	4118	99.59%	6.41%	-1.16	-1.7	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

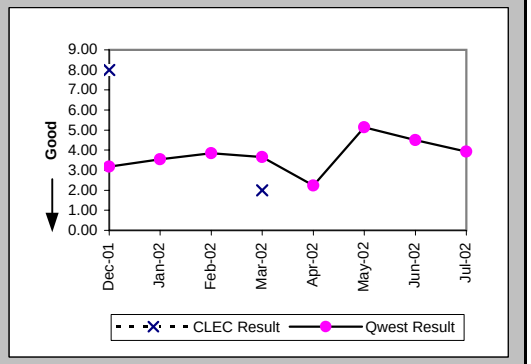
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2830	834	3.39	16	1	7911	2747	2.88	1.16	11.18	5.8	Yes
Jan-02	113	32	3.53	6	3	9309	3124	2.98	1.49	1.71	0.04	Yes
Feb-02	542	140	3.87	2	0	8975	3001	2.99	1.23	8.31	4.05	Yes
Mar-02	709	199	3.56	710	0	9076	3075	2.95	1.14	7.31	3.44	Yes
Apr-02	929	170	5.46	322	0	9617	2883	3.34	1.32	20.47	11.45	Yes
May-02	52	20	2.60	17	0	11170	3190	3.50	1.28	-3.13	-2.91	No
Jun-02	103	36	2.86	8	0	10390	2927	3.55	1.35	-3.04	-2.85	No
Jul-02	1000	341	2.93	11	0	10983	3053	3.60	1.08	-10.78	-7.55	No



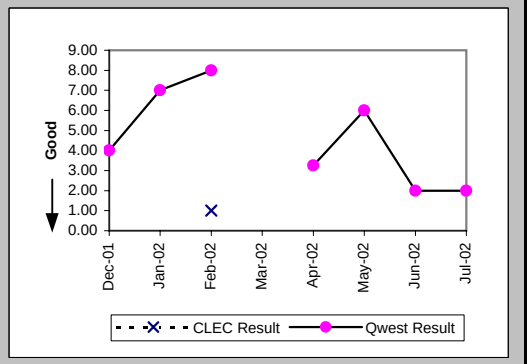
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	108	34	3.18	3.17	1.33	-0.19	No
Jan-02						294	83	3.54	6.90			
Feb-02						165	43	3.84	4.24			
Mar-02	2	1	2.00	0	0	95	26	3.65	5.73	-0.28	-1.17	No
Apr-02						38	17	2.24	1.86			
May-02						108	21	5.14	6.07			
Jun-02						99	22	4.50	6.34			
Jul-02						59	15	3.93	4.17			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

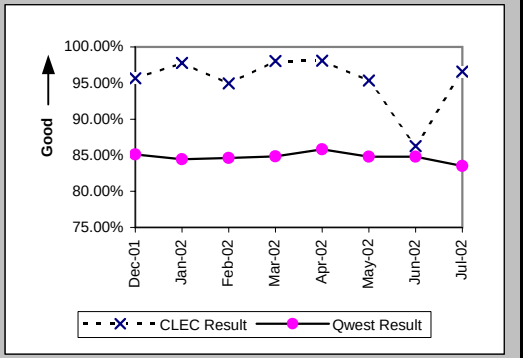
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						14	2	7.00	7.07			
Feb-02	1	1	1.00	0	0	24	3	8.00	2.65	-2.29	-2.39	No
Mar-02												
Apr-02						13	4	3.25	2.22			
May-02						6	1	6.00				
Jun-02						4	2	2.00	1.41			
Jul-02						4	2	2.00	1.41			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

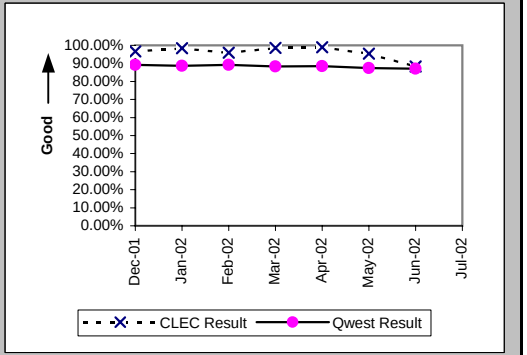
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	420	439	95.67%	0	0	4928	5791	85.10%	35.61%	-6	-4.65	No
Jan-02	444	454	97.80%	0	0	4752	5628	84.44%	36.25%	-7.55	-5.59	No
Feb-02	94	99	94.95%	0	0	4826	5703	84.62%	36.07%	-2.82	-2.72	No
Mar-02	606	618	98.06%	0	0	4980	5870	84.84%	35.87%	-8.72	-6.3	No
Apr-02	779	794	98.11%	0	0	5123	5971	85.80%	34.91%	-9.34	-6.68	No
May-02	265	278	95.32%	0	0	5062	5971	84.78%	35.92%	-4.79	-3.91	No
Jun-02	44	51	86.27%	0	0	5042	5945	84.81%	35.89%	-0.29	-1.18	No
Jul-02	198	205	96.59%	0	0	4853	5811	83.51%	37.11%	-4.96	-4.01	No



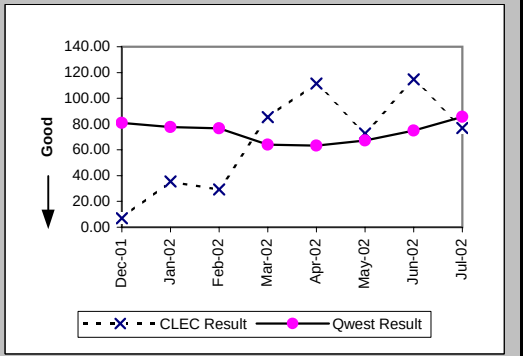
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	424	439	96.58%	0	0	5166	5791	89.21%	31.03%	-4.8	-3.92	No
Jan-02	447	454	98.46%	0	0	4994	5628	88.73%	31.62%	-6.3	-4.83	No
Feb-02	95	99	95.96%	0	0	5090	5703	89.25%	30.97%	-2.14	-2.3	No
Mar-02	609	618	98.54%	0	0	5188	5870	88.38%	32.04%	-7.5	-5.56	No
Apr-02	785	794	98.87%	0	0	5285	5971	88.51%	31.89%	-8.6	-6.23	No
May-02	265	278	95.32%	0	0	5215	5971	87.34%	33.25%	-3.91	-3.38	No
Jun-02	45	51	88.24%	0	0	5180	5945	87.13%	33.48%	-0.23	-1.14	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

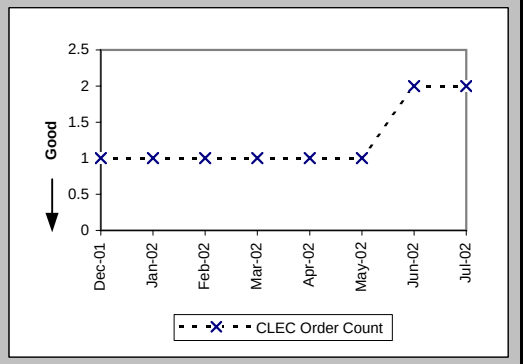
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	3	7.00	0	0	14558	180	80.88	108.90	-1.17	-1.71	No
Jan-02	71	2	35.50	0	0	14000	180	77.78	88.05	-0.68	-1.41	No
Feb-02	146	5	29.20	0	0	16090	210	76.62	88.90	-1.18	-1.72	No
Mar-02	171	2	85.50	0	0	14998	234	64.09	72.49	0.5	-0.69	No
Apr-02	223	2	111.50	0	0	15945	252	63.27	65.66	0.97	-0.41	No
May-02	291	4	72.75	0	0	17438	259	67.33	73.57	0.3	-0.82	No
Jun-02	344	3	114.67	0	0	19836	265	74.85	81.31	0.78	-0.53	No
Jul-02	385	5	77.00	0	0	22437	262	85.64	88.26	-0.22	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

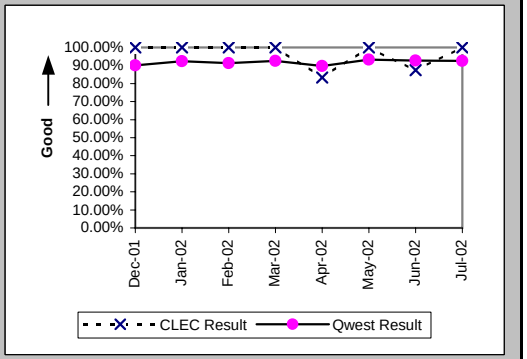
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1
Jun-02	2
Jul-02	2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

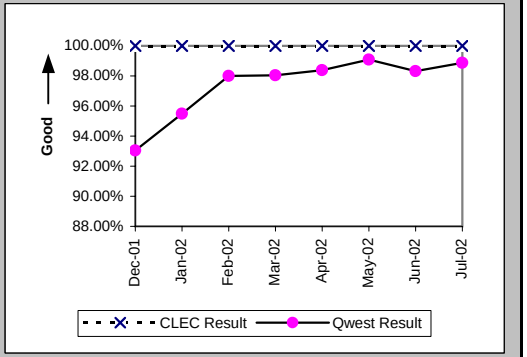
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	8	0	1131	1256	90.05%	29.94%	-0.88	-1.53	No
Jan-02	4	4	100.00%	4	0	1278	1384	92.34%	26.59%	-0.58	-1.35	No
Feb-02	3	3	100.00%	6	0	1116	1223	91.25%	28.26%	-0.54	-1.33	No
Mar-02	7	7	100.00%	8	0	1105	1194	92.55%	26.26%	-0.75	-1.46	No
Apr-02	5	6	83.33%	4	0	1479	1650	89.64%	30.48%	0.51	-0.69	No
May-02	19	19	100.00%	10	0	1739	1866	93.19%	25.18%	-1.17	-1.71	No
Jun-02	7	8	87.50%	7	0	1841	1986	92.70%	26.02%	0.56	-0.66	No
Jul-02	8	8	100.00%	3	0	2079	2247	92.52%	26.30%	-0.8	-1.49	No



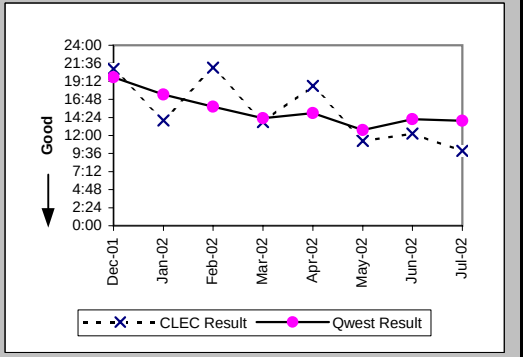
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	8	0	1617	1738	93.04%	25.45%	-0.86	-1.52	No
Jan-02	8	8	100.00%	4	0	1694	1774	95.49%	20.75%	-0.61	-1.37	No
Feb-02	4	4	100.00%	6	0	1576	1608	98.01%	13.97%	-0.28	-1.17	No
Mar-02	9	9	100.00%	8	0	1560	1591	98.05%	13.82%	-0.42	-1.26	No
Apr-02	7	7	100.00%	4	0	2134	2169	98.39%	12.60%	-0.34	-1.21	No
May-02	23	23	100.00%	10	0	2386	2408	99.09%	9.51%	-0.46	-1.28	No
Jun-02	10	10	100.00%	7	0	2504	2547	98.31%	12.88%	-0.41	-1.25	No
Jul-02	10	10	100.00%	3	0	2717	2748	98.87%	10.56%	-0.34	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

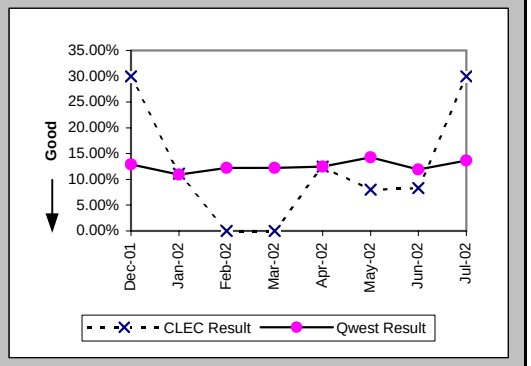
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	208:24	10	20:50	8	0	34295:20	1738	19:44	18:00	0.3	-0.82	No
Jan-02	112:08	8	14:01	3	0	30948:23	1774	17:27	16:12	-0.6	-1.36	No
Feb-02	84:03	4	21:01	5	0	25495:42	1608	15:51	13:04	0.86	-0.48	No
Mar-02	124:11	9	13:48	8	0	22734:38	1591	14:17	12:34	-0.12	-1.07	No
Apr-02	130:11	7	18:36	3	0	32480:06	2169	14:58	12:08	0.82	-0.5	No
May-02	259:17	23	11:16	8	0	30632:58	2408	12:43	10:08	-0.68	-1.41	No
Jun-02	122:43	10	12:16	5	0	36119:11	2547	14:11	13:24	-0.45	-1.27	No
Jul-02	99:29	10	9:57	3	0	38313:15	2748	13:57	11:06	-1.14	-1.69	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

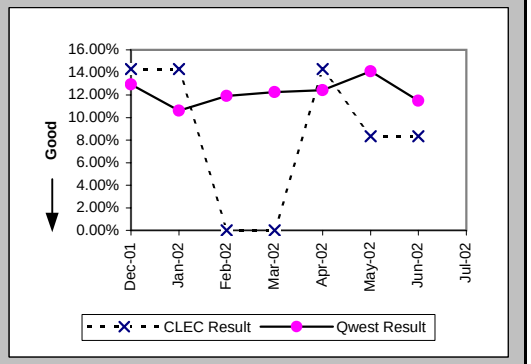
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	10	30.00%	8	0	237	1837	12.90%	33.52%	1.42	-0.14	No
Jan-02	1	9	11.11%	3	0	202	1846	10.94%	31.22%	0.1	-0.94	No
Feb-02	0	5	0.00%	5	0	204	1671	12.21%	32.74%	-0.83	-1.51	No
Mar-02	0	9	0.00%	8	0	204	1667	12.24%	32.77%	-1.12	-1.68	No
Apr-02	1	8	12.50%	3	0	282	2265	12.45%	33.02%	0.09	-0.95	No
May-02	2	25	8.00%	8	0	358	2505	14.29%	35.00%	-0.89	-1.54	No
Jun-02	1	12	8.33%	5	0	317	2659	11.92%	32.40%	-0.38	-1.23	No
Jul-02	3	10	30.00%	3	0	387	2839	13.63%	34.31%	1.34	-0.18	No



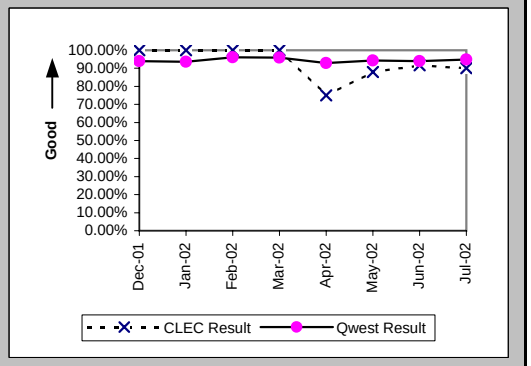
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	8	0	211	1630	12.94%	33.57%	0.18	-0.89	No
Jan-02	1	7	14.29%	3	0	170	1604	10.60%	30.78%	0.36	-0.78	No
Feb-02	0	4	0.00%	5	0	177	1487	11.90%	32.38%	-0.73	-1.45	No
Mar-02	0	7	0.00%	8	0	181	1478	12.25%	32.78%	-0.99	-1.6	No
Apr-02	1	7	14.29%	3	0	261	2101	12.42%	32.98%	0.22	-0.87	No
May-02	2	24	8.33%	8	0	331	2348	14.10%	34.80%	-0.81	-1.49	No
Jun-02	1	12	8.33%	5	0	286	2490	11.49%	31.89%	-0.34	-1.21	No
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

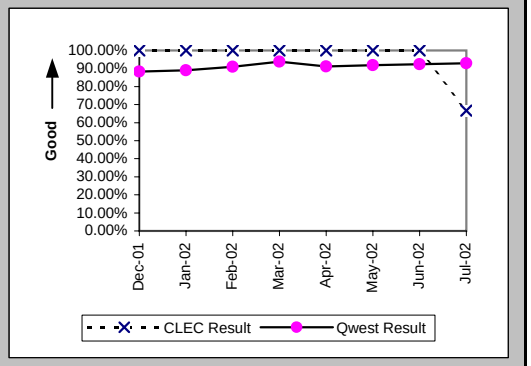
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	10	100.00%	8	0	1727	1837	94.01%	23.73%	-0.8	-1.48	No
Jan-02	9	9	100.00%	3	0	1728	1846	93.61%	24.46%	-0.78	-1.48	No
Feb-02	5	5	100.00%	5	0	1606	1671	96.11%	19.34%	-0.45	-1.27	No
Mar-02	9	9	100.00%	8	0	1600	1667	95.98%	19.64%	-0.61	-1.37	No
Apr-02	6	8	75.00%	3	0	2103	2265	92.85%	25.77%	1.55	-0.06	No
May-02	22	25	88.00%	8	0	2364	2505	94.37%	23.05%	1.25	-0.24	No
Jun-02	11	12	91.67%	5	0	2498	2659	93.95%	23.85%	0.39	-0.77	No
Jul-02	9	10	90.00%	3	0	2693	2839	94.86%	22.09%	0.67	-0.6	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

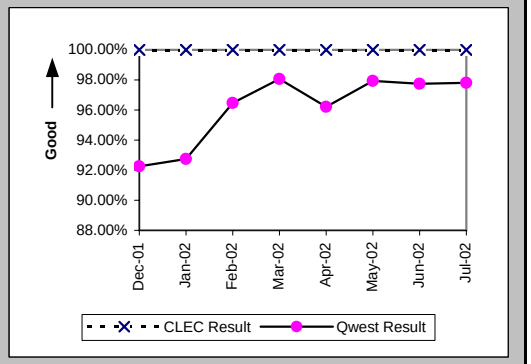
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	3	0	629	712	88.34%	32.09%	-0.72	-1.44	No
Jan-02	4	4	100.00%	5	0	498	560	88.93%	31.38%	-0.7	-1.43	No
Feb-02	9	9	100.00%	4	0	525	577	90.99%	28.64%	-0.94	-1.57	No
Mar-02	5	5	100.00%	4	0	617	658	93.77%	24.17%	-0.57	-1.35	No
Apr-02	12	12	100.00%	1	0	801	879	91.13%	28.44%	-1.07	-1.65	No
May-02	11	11	100.00%	4	0	837	911	91.88%	27.32%	-0.98	-1.6	No
Jun-02	5	5	100.00%	6	0	925	1001	92.41%	26.49%	-0.64	-1.39	No
Jul-02	6	9	66.67%	1	0	1147	1234	92.95%	25.60%	2.28	0.39	Yes



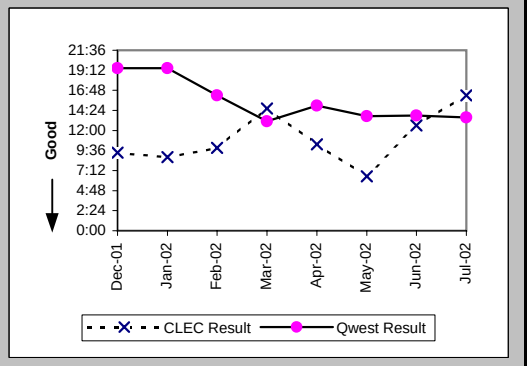
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0	965	1046	92.26%	26.73%	-0.65	-1.39	No
Jan-02	4	4	100.00%	5	0	792	854	92.74%	25.95%	-0.56	-1.34	No
Feb-02	9	9	100.00%	4	0	818	848	96.46%	18.47%	-0.57	-1.35	No
Mar-02	5	5	100.00%	4	0	907	925	98.05%	13.81%	-0.31	-1.19	No
Apr-02	15	15	100.00%	1	0	1217	1265	96.21%	19.11%	-0.76	-1.46	No
May-02	14	14	100.00%	4	0	1278	1305	97.93%	14.23%	-0.54	-1.33	No
Jun-02	9	9	100.00%	6	0	1381	1413	97.74%	14.88%	-0.46	-1.28	No
Jul-02	12	12	100.00%	1	0	1566	1601	97.81%	14.62%	-0.52	-1.31	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

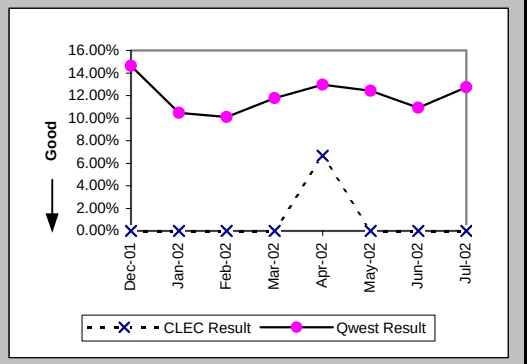
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	46:38	5	9:20	3	0	20342:04	1046	19:27	19:41	-1.15	-1.7	No
Jan-02	35:16	4	8:49	5	0	16627:31	854	19:28	19:19	-1.1	-1.67	No
Feb-02	89:26	9	9:56	3	0	13745:50	848	16:13	15:14	-1.23	-1.75	No
Mar-02	73:12	5	14:38	4	0	12137:27	925	13:07	14:32	0.52	-0.68	No
Apr-02	155:20	15	10:21	1	0	18931:53	1265	14:58	14:17	-1.24	-1.76	No
May-02	91:12	14	6:31	4	0	17884:29	1305	13:42	12:03	-2.22	-2.35	No
Jun-02	113:17	9	12:35	6	0	19492:03	1413	13:48	12:20	-0.29	-1.18	No
Jul-02	194:10	12	16:11	1	0	21682:25	1601	13:33	13:17	0.83	-0.49	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

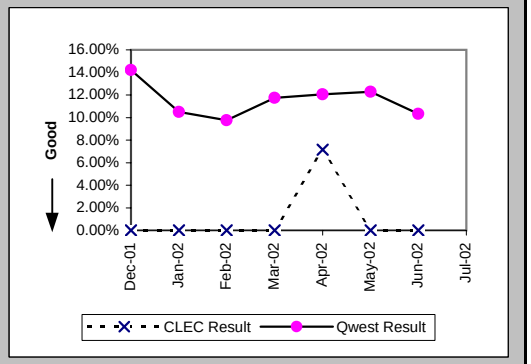
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	3	0	156	1066	14.63%	35.34%	-0.92	-1.56	No
Jan-02	0	4	0.00%	5	0	91	869	10.47%	30.62%	-0.68	-1.41	No
Feb-02	0	10	0.00%	3	0	87	862	10.09%	30.12%	-1.05	-1.64	No
Mar-02	0	5	0.00%	4	0	111	942	11.78%	32.24%	-0.82	-1.5	No
Apr-02	1	15	6.67%	1	0	166	1281	12.96%	33.58%	-0.72	-1.44	No
May-02	0	14	0.00%	4	0	165	1328	12.42%	32.99%	-1.4	-1.85	No
Jun-02	0	9	0.00%	6	0	157	1437	10.93%	31.20%	-1.05	-1.64	No
Jul-02	0	12	0.00%	1	0	209	1642	12.73%	33.33%	-1.32	-1.8	No



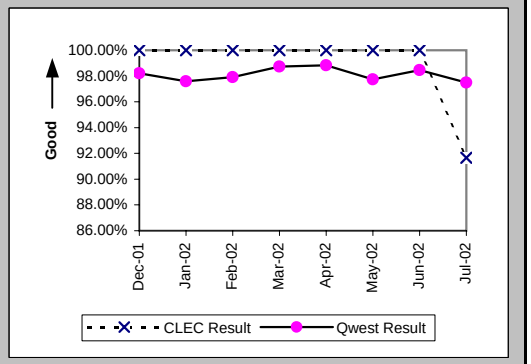
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	3	0	138	970	14.23%	34.93%	-0.81	-1.49	No
Jan-02	0	4	0.00%	5	0	79	753	10.49%	30.64%	-0.68	-1.42	No
Feb-02	0	10	0.00%	3	0	73	747	9.77%	29.69%	-1.03	-1.63	No
Mar-02	0	5	0.00%	4	0	99	843	11.74%	32.19%	-0.81	-1.49	No
Apr-02	1	14	7.14%	1	0	140	1161	12.06%	32.56%	-0.56	-1.34	No
May-02	0	12	0.00%	4	0	152	1236	12.30%	32.84%	-1.29	-1.78	No
Jun-02	0	6	0.00%	6	0	138	1337	10.32%	30.42%	-0.83	-1.5	No
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

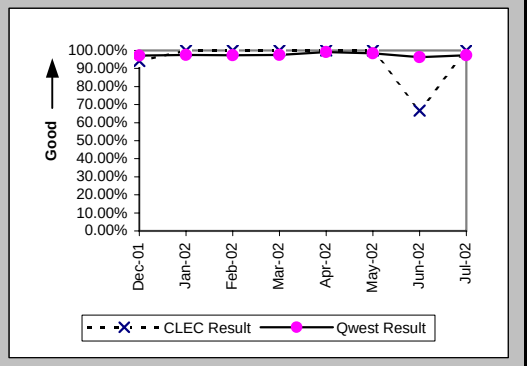
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0	1047	1066	98.22%	13.23%	-0.3	-1.18	No
Jan-02	4	4	100.00%	5	0	848	869	97.58%	15.36%	-0.31	-1.19	No
Feb-02	10	10	100.00%	3	0	844	862	97.91%	14.30%	-0.46	-1.28	No
Mar-02	5	5	100.00%	4	0	930	942	98.73%	11.21%	-0.25	-1.15	No
Apr-02	15	15	100.00%	1	0	1266	1281	98.83%	10.76%	-0.42	-1.25	No
May-02	14	14	100.00%	4	0	1298	1328	97.74%	14.86%	-0.57	-1.34	No
Jun-02	9	9	100.00%	6	0	1415	1437	98.47%	12.28%	-0.37	-1.23	No
Jul-02	11	12	91.67%	1	0	1601	1642	97.50%	15.60%	1.04	-0.37	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

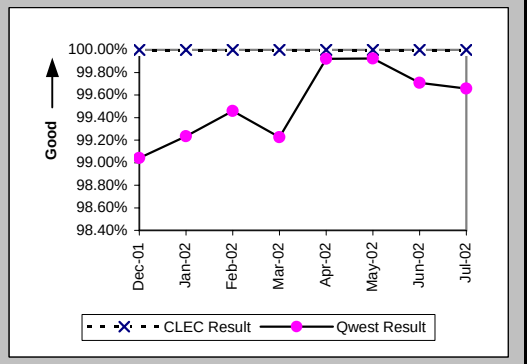
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	17	94.12%	1	0	629	647	97.22%	16.45%	0.7	-0.57	No
Jan-02	3	3	100.00%	3	0	567	581	97.59%	15.33%	-0.27	-1.17	No
Feb-02	8	8	100.00%	6	0	564	579	97.41%	15.89%	-0.46	-1.28	No
Mar-02	4	4	100.00%	6	0	552	566	97.53%	15.53%	-0.32	-1.19	No
Apr-02	6	6	100.00%	9	0	535	540	99.07%	9.58%	-0.24	-1.14	No
May-02	7	7	100.00%	5	0	652	663	98.34%	12.77%	-0.34	-1.21	No
Jun-02	2	3	66.67%	5	0	432	449	96.21%	19.09%	1.58	-0.04	No
Jul-02	13	13	100.00%	6	0	565	580	97.41%	15.87%	-0.58	-1.35	No



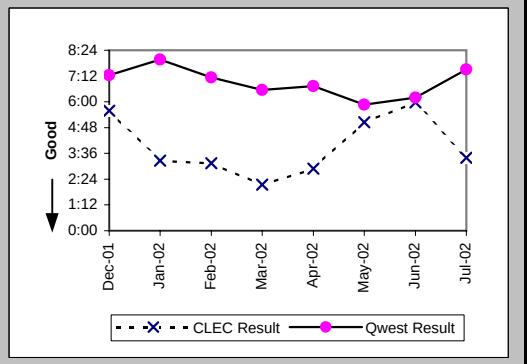
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	30	100.00%	1	0	1444	1458	99.04%	9.75%	-0.53	-1.32	No
Jan-02	17	17	100.00%	3	0	1296	1306	99.23%	8.72%	-0.36	-1.22	No
Feb-02	27	27	100.00%	6	0	1286	1293	99.46%	7.34%	-0.38	-1.23	No
Mar-02	20	20	100.00%	6	0	1282	1292	99.23%	8.76%	-0.39	-1.24	No
Apr-02	25	25	100.00%	9	0	1237	1238	99.92%	2.84%	-0.14	-1.09	No
May-02	12	12	100.00%	5	0	1298	1299	99.92%	2.77%	-0.1	-1.06	No
Jun-02	9	9	100.00%	5	0	1023	1026	99.71%	5.40%	-0.16	-1.1	No
Jul-02	20	20	100.00%	6	0	1163	1167	99.66%	5.84%	-0.26	-1.16	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

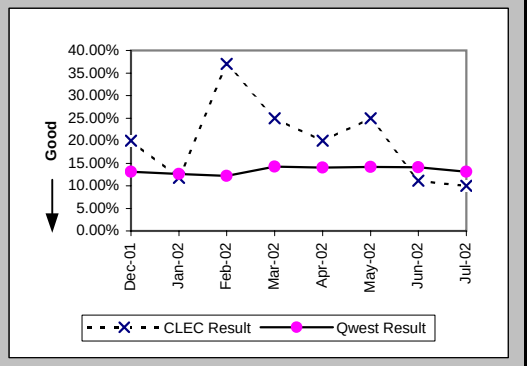
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	167:19	30	5:35	1	0	10556:42	1458	7:14	10:28	-0.86	-1.52	No
Jan-02	55:25	17	3:16	3	0	10411:59	1306	7:58	12:47	-1.51	-1.92	No
Feb-02	85:02	27	3:09	6	0	9219:07	1293	7:08	9:58	-2.06	-2.25	No
Mar-02	43:06	20	2:09	6	0	8465:50	1292	6:33	10:34	-1.85	-2.12	No
Apr-02	71:54	25	2:53	9	0	8334:28	1238	6:44	8:00	-2.39	-2.45	No
May-02	60:41	12	5:03	5	0	7626:12	1299	5:52	7:21	-0.38	-1.23	No
Jun-02	53:42	9	5:58	5	0	6360:26	1026	6:12	8:18	-0.08	-1.05	No
Jul-02	68:04	20	3:24	6	0	8743:50	1167	7:30	8:57	-2.03	-2.23	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

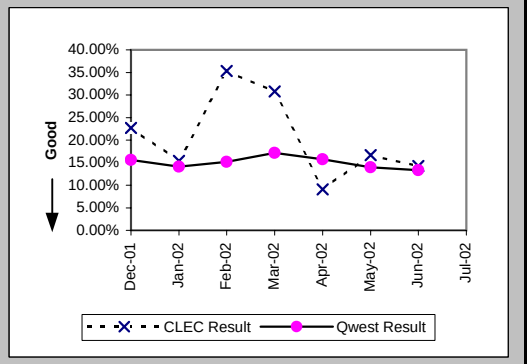
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	30	20.00%	1	0	191	1458	13.10%	33.74%	1.08	-0.35	No
Jan-02	2	17	11.76%	3	0	165	1306	12.63%	33.22%	-0.11	-1.07	No
Feb-02	10	27	37.04%	6	0	158	1293	12.22%	32.75%	3.27	0.99	Yes
Mar-02	5	20	25.00%	6	0	184	1292	14.24%	34.95%	1.29	-0.22	No
Apr-02	5	25	20.00%	9	0	174	1238	14.05%	34.76%	0.84	-0.49	No
May-02	3	12	25.00%	5	0	184	1299	14.16%	34.87%	1.01	-0.38	No
Jun-02	1	9	11.11%	5	0	145	1026	14.13%	34.84%	-0.26	-1.16	No
Jul-02	2	20	10.00%	6	0	153	1168	13.10%	33.74%	-0.41	-1.25	No



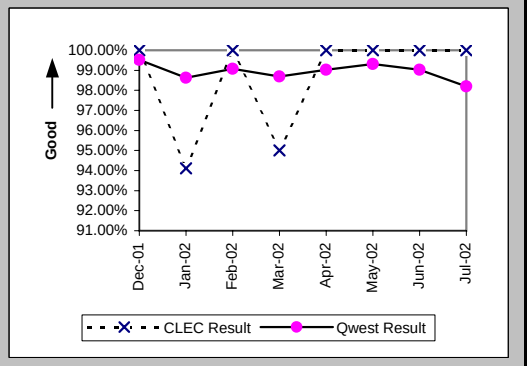
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	22	22.73%	1	0	82	526	15.59%	36.28%	0.89	-0.46	No
Jan-02	2	13	15.38%	3	0	70	496	14.11%	34.82%	0.18	-0.89	No
Feb-02	6	17	35.29%	6	0	65	428	15.19%	35.89%	2	0.22	Yes
Mar-02	4	13	30.77%	6	0	79	461	17.14%	37.68%	1.2	-0.27	No
Apr-02	1	11	9.09%	9	0	81	514	15.76%	36.44%	-0.6	-1.37	No
May-02	1	6	16.67%	5	0	89	637	13.97%	34.67%	0.24	-0.86	No
Jun-02	1	7	14.29%	5	0	54	404	13.37%	34.03%	0.13	-0.92	No
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

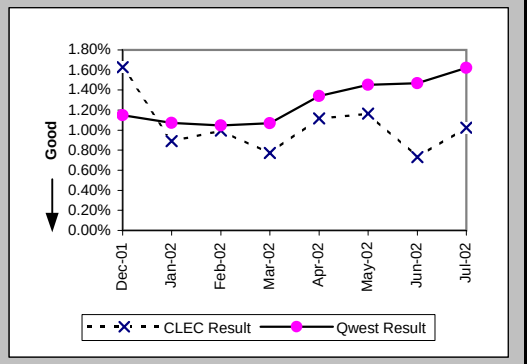
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	30	100.00%	1	0	1451	1458	99.52%	6.91%	-0.38	-1.23	No
Jan-02	16	17	94.12%	3	0	1288	1306	98.62%	11.66%	1.18	-0.28	No
Feb-02	27	27	100.00%	6	0	1281	1293	99.07%	9.59%	-0.5	-1.3	No
Mar-02	19	20	95.00%	6	0	1275	1292	98.68%	11.40%	1.1	-0.33	No
Apr-02	25	25	100.00%	9	0	1226	1238	99.03%	9.80%	-0.49	-1.3	No
May-02	12	12	100.00%	5	0	1290	1299	99.31%	8.29%	-0.29	-1.18	No
Jun-02	9	9	100.00%	5	0	1016	1026	99.03%	9.82%	-0.3	-1.18	No
Jul-02	20	20	100.00%	6	0	1147	1168	98.20%	13.29%	-0.6	-1.36	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

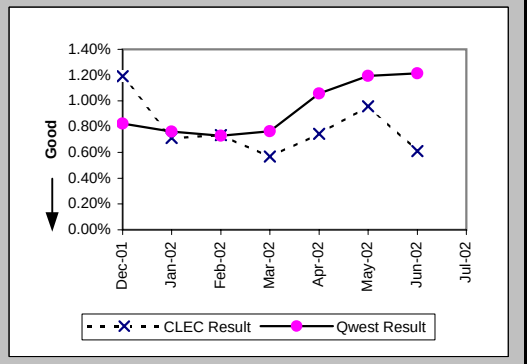
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	45	2767	1.63%	12	0	4361	379575	1.15%	10.66%	2.35	0.43	Yes
Jan-02	30	3369	0.89%	11	0	4021	374468	1.07%	10.31%	-1.03	-1.62	No
Feb-02	42	4216	1.00%	14	0	3826	365309	1.05%	10.18%	-0.32	-1.2	No
Mar-02	34	4401	0.77%	18	0	3901	364423	1.07%	10.29%	-1.91	-2.16	No
Apr-02	48	4292	1.12%	13	0	4784	357203	1.34%	11.50%	-1.25	-1.76	No
May-02	51	4382	1.16%	17	0	5132	353493	1.45%	11.96%	-1.58	-1.96	No
Jun-02	30	4102	0.73%	16	0	5122	348729	1.47%	12.03%	-3.9	-3.37	No
Jul-02	42	4102	1.02%	10	0	5649	348729	1.62%	12.62%	-3.01	-2.83	No



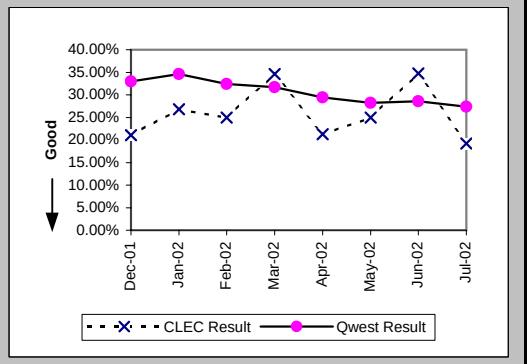
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	2767	1.19%	12	0	3126	379575	0.82%	9.04%	2.14	0.3	Yes
Jan-02	24	3369	0.71%	11	0	2853	374468	0.76%	8.70%	-0.33	-1.2	No
Feb-02	31	4216	0.74%	14	0	2662	365309	0.73%	8.51%	0.05	-0.97	No
Mar-02	25	4401	0.57%	18	0	2782	364423	0.76%	8.70%	-1.48	-1.9	No
Apr-02	32	4292	0.75%	13	0	3776	357203	1.06%	10.23%	-1.98	-2.21	No
May-02	42	4382	0.96%	17	0	4221	353493	1.19%	10.86%	-1.43	-1.87	No
Jun-02	25	4102	0.61%	16	0	4231	348729	1.21%	10.95%	-3.51	-3.14	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

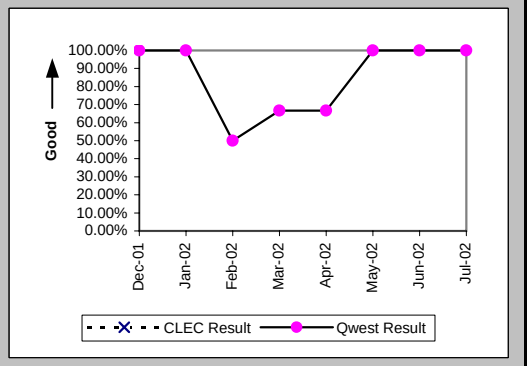
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	57	21.05%	0	0	2149	6510	33.01%	47.03%	-1.91	-2.16	No
Jan-02	11	41	26.83%	0	0	2127	6148	34.60%	47.57%	-1.04	-1.63	No
Feb-02	14	56	25.00%	0	0	1837	5663	32.44%	46.81%	-1.18	-1.72	No
Mar-02	18	52	34.62%	0	0	1808	5709	31.67%	46.52%	0.46	-0.72	No
Apr-02	13	61	21.31%	0	0	1993	6777	29.41%	45.56%	-1.38	-1.84	No
May-02	17	68	25.00%	0	0	2016	7148	28.20%	45.00%	-0.58	-1.36	No
Jun-02	16	46	34.78%	0	0	2049	7171	28.57%	45.18%	0.93	-0.44	No
Jul-02	10	52	19.23%	0	0	2132	7781	27.40%	44.60%	-1.32	-1.8	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

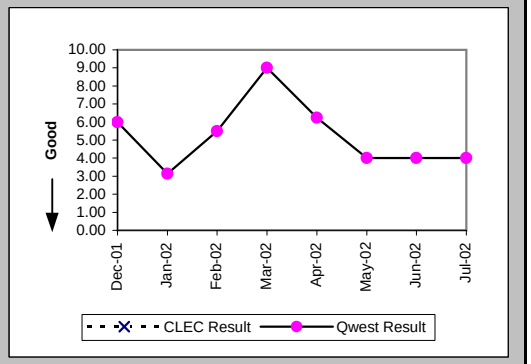
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						6	6	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			



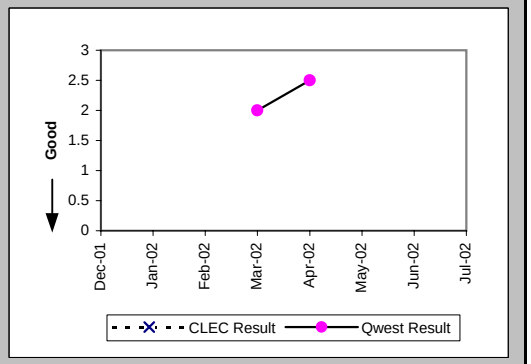
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						22	7	3.14	1.35			
Feb-02						11	2	5.50	4.95			
Mar-02						27	3	9.00	7.00			
Apr-02						25	4	6.25	4.43			
May-02						24	6	4.00	0.89			
Jun-02						4	1	4.00				
Jul-02						4	1	4.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

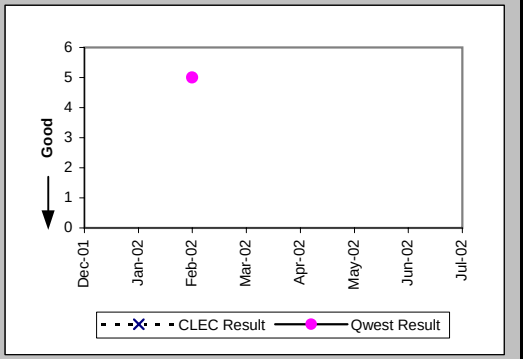
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						2	1	2.00				
Apr-02						5	2	2.50	2.12			
May-02												
Jun-02												
Jul-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

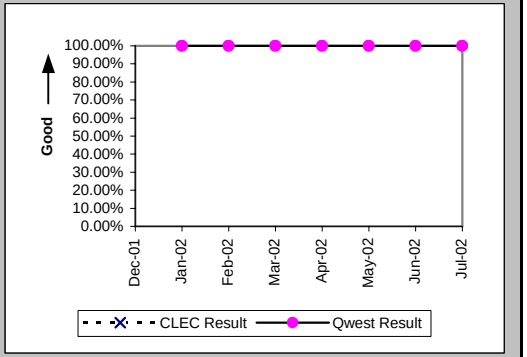
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



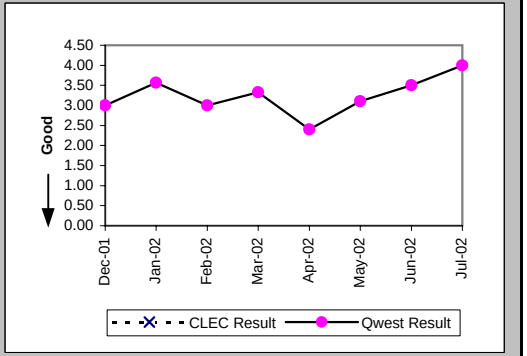
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	6	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

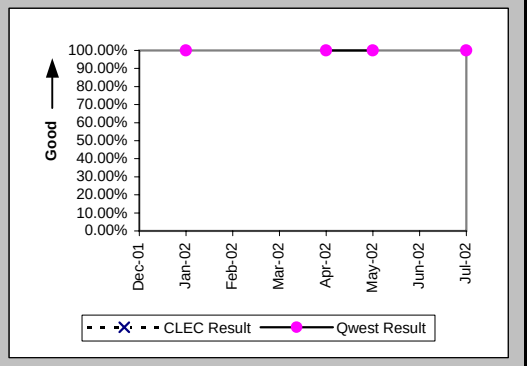
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						25	7	3.57	1.81			
Feb-02						3	1	3.00				
Mar-02						10	3	3.33	1.53			
Apr-02						12	5	2.40	1.52			
May-02						31	10	3.10	1.29			
Jun-02						21	6	3.50	0.84			
Jul-02						12	3	4.00	1.00			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

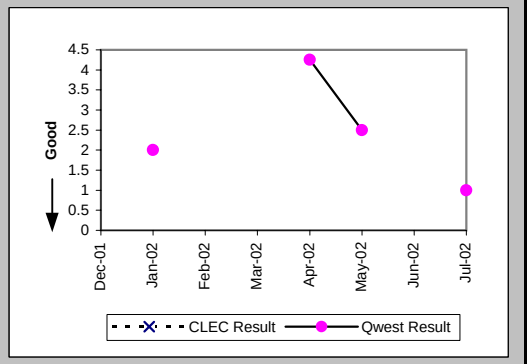
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02						2	2	100.00%	0.00%			



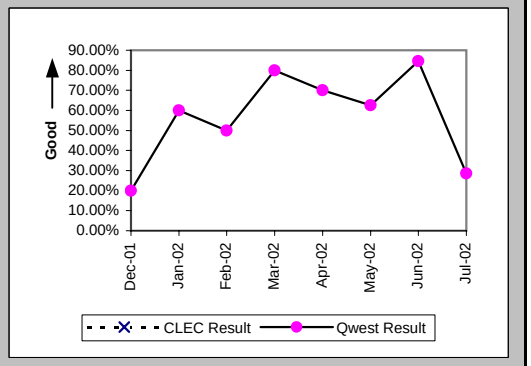
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	3	2.00	1.73			
Feb-02												
Mar-02												
Apr-02						17	4	4.25	2.50			
May-02						5	2	2.50	0.71			
Jun-02												
Jul-02						2	2	1.00	0.00			



New Service Installation Quality (Percent) (OP-5) (Parity)

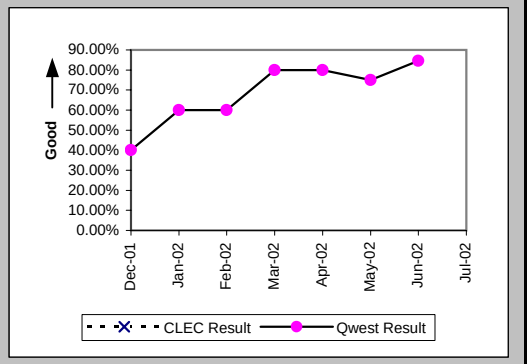
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						6	10	60.00%	48.99%			
Feb-02						5	10	50.00%	50.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						7	10	70.00%	45.83%			
May-02						10	16	62.50%	48.41%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						2	7	28.57%	45.18%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

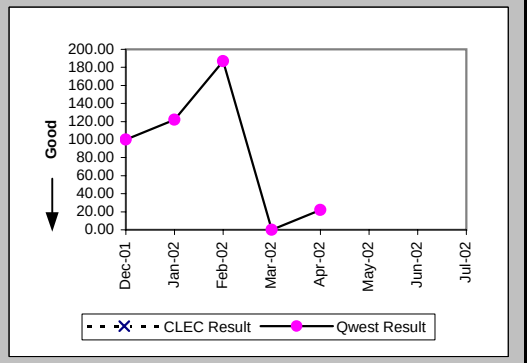
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	5	40.00%	48.99%			
Jan-02						6	10	60.00%	48.99%			
Feb-02						6	10	60.00%	48.99%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						8	10	80.00%	40.00%			
May-02						12	16	75.00%	43.30%			
Jun-02						11	13	84.62%	36.08%			
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

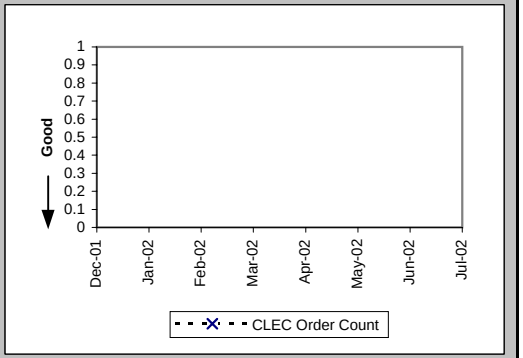
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						200	2	100.00	63.64			
Jan-02						244	2	122.00	63.64			
Feb-02						187	1	187.00				
Mar-02						0	1	0.00				
Apr-02						22	1	22.00				
May-02												
Jun-02												
Jul-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

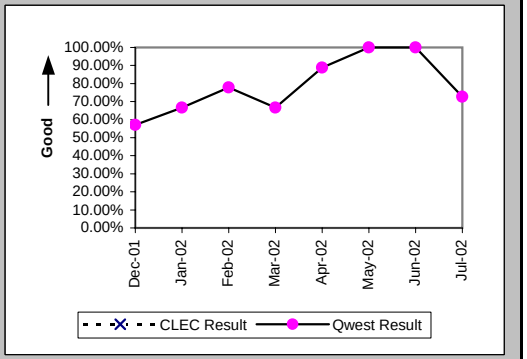
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

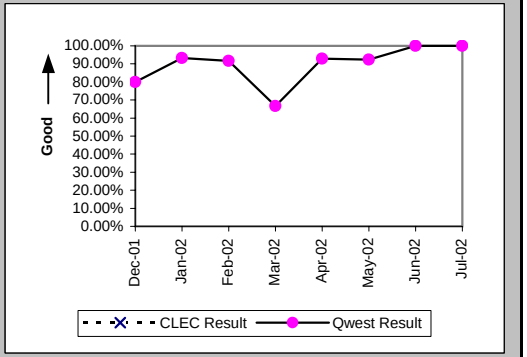
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	7	57.14%	49.49%			
Jan-02						6	9	66.67%	47.14%			
Feb-02						7	9	77.78%	41.57%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						8	9	88.89%	31.43%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						8	11	72.73%	44.54%			



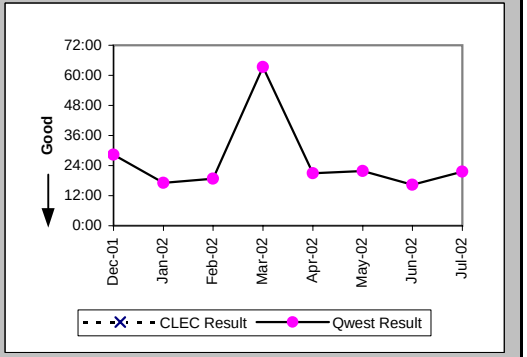
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	10	80.00%	40.00%			
Jan-02						14	15	93.33%	24.94%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						13	14	92.86%	25.75%			
May-02						12	13	92.31%	26.65%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						14	14	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

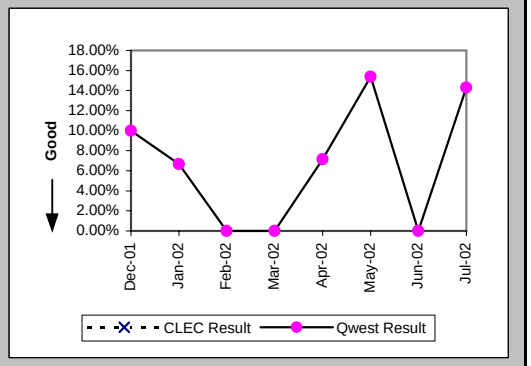
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						282:49	10	28:17	25:30			
Jan-02						255:55	15	17:04	17:11			
Feb-02						225:12	12	18:46	17:11			
Mar-02						379:51	6	63:18	99:05			
Apr-02						292:29	14	20:53	31:07			
May-02						283:36	13	21:49	15:36			
Jun-02						146:43	9	16:18	7:38			
Jul-02						301:19	14	21:31	13:14			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

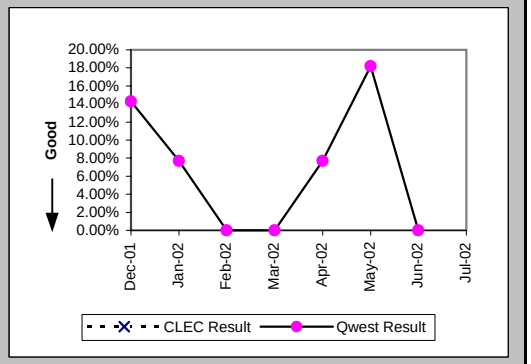
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	10	10.00%	30.00%			
Jan-02						1	15	6.67%	24.94%			
Feb-02						0	12	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	14	7.14%	25.75%			
May-02						2	13	15.38%	36.08%			
Jun-02						0	9	0.00%	0.00%			
Jul-02						2	14	14.29%	34.99%			



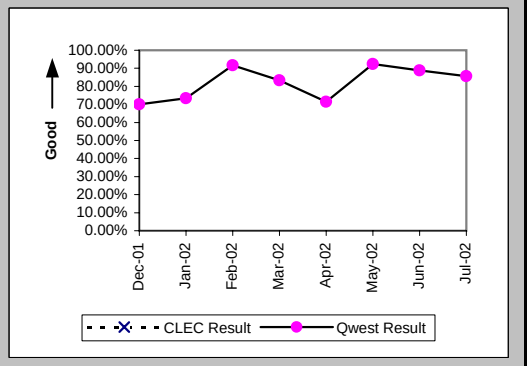
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	13	7.69%	26.65%			
May-02						2	11	18.18%	38.57%			
Jun-02						0	8	0.00%	0.00%			
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

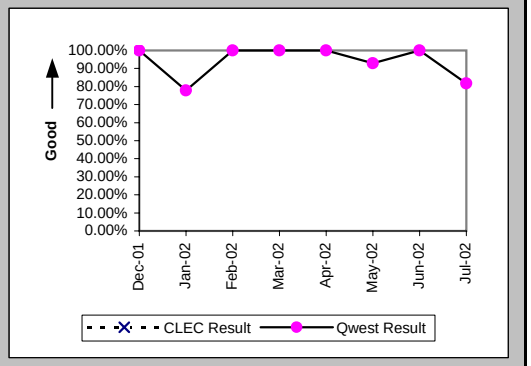
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	10	70.00%	45.83%			
Jan-02						11	15	73.33%	44.22%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						10	14	71.43%	45.18%			
May-02						12	13	92.31%	26.65%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						12	14	85.71%	34.99%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

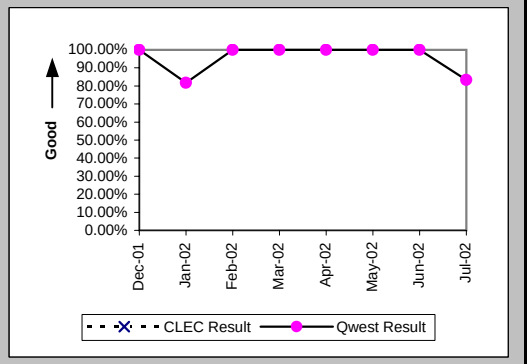
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						7	9	77.78%	41.57%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						13	14	92.86%	25.75%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						9	11	81.82%	38.57%			



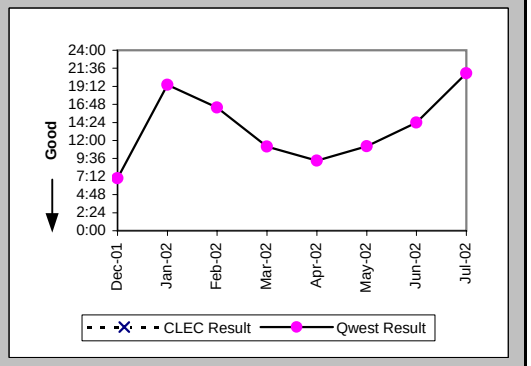
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	11	81.82%	38.57%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02						10	12	83.33%	37.27%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

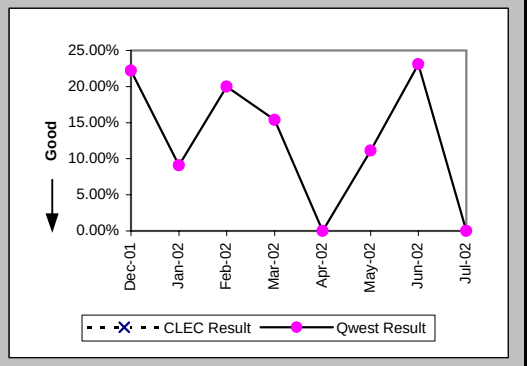
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62:58	9	7:00	6:26			
Jan-02						213:14	11	19:23	24:32			
Feb-02						163:40	10	16:22	14:02			
Mar-02						145:22	13	11:11	7:52			
Apr-02						27:54	3	9:18	9:58			
May-02						202:24	18	11:15	8:16			
Jun-02						187:17	13	14:24	8:05			
Jul-02						251:12	12	20:56	23:50			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

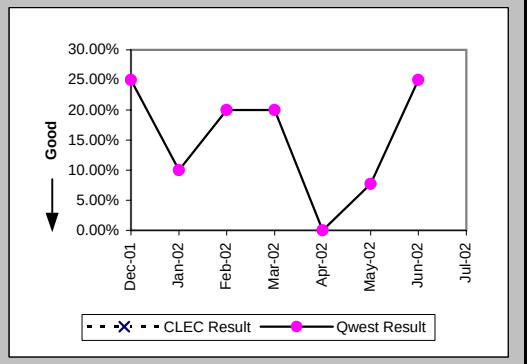
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	11	9.09%	28.75%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						2	13	15.38%	36.08%			
Apr-02						0	3	0.00%	0.00%			
May-02						2	18	11.11%	31.43%			
Jun-02						3	13	23.08%	42.13%			
Jul-02						0	12	0.00%	0.00%			



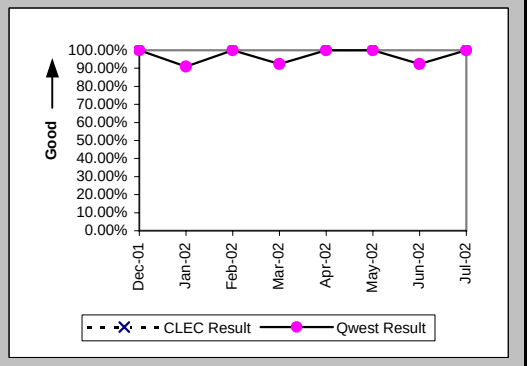
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						2	10	20.00%	40.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	13	7.69%	26.65%			
Jun-02						2	8	25.00%	43.30%			
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

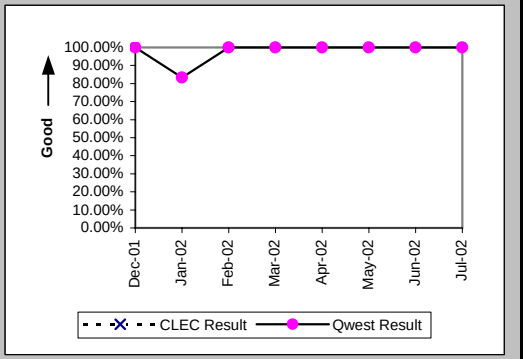
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						10	11	90.91%	28.75%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						12	13	92.31%	26.65%			
Apr-02						3	3	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						12	12	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

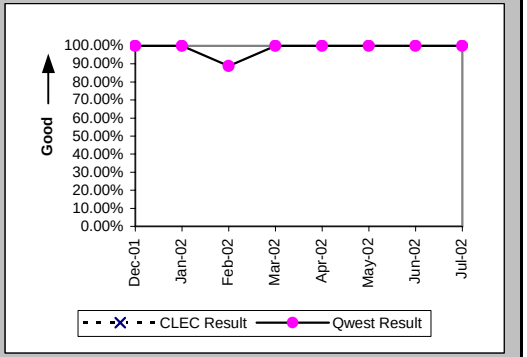
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			



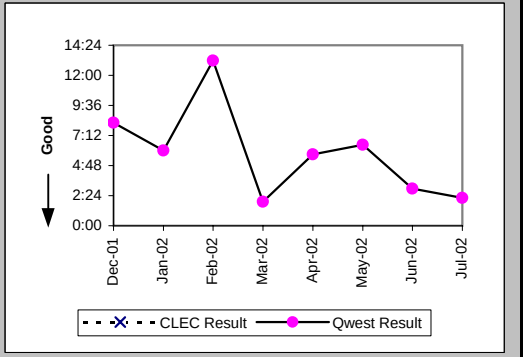
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	16	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						16	18	88.89%	31.43%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						21	21	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

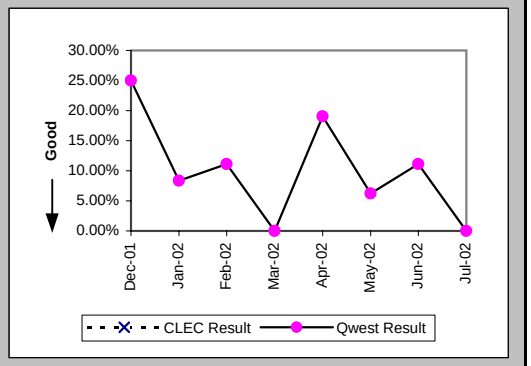
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131:37	16	8:14	9:06			
Jan-02						72:03	12	6:00	8:22			
Feb-02						236:56	18	13:10	22:44			
Mar-02						13:27	7	1:55	0:53			
Apr-02						119:40	21	5:42	7:32			
May-02						103:25	16	6:28	7:51			
Jun-02						26:34	9	2:57	1:52			
Jul-02						22:08	10	2:13	2:14			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

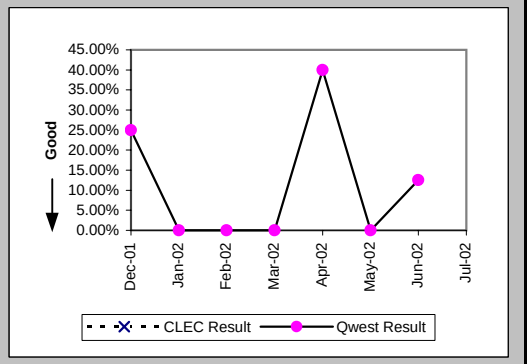
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	16	25.00%	43.30%			
Jan-02						1	12	8.33%	27.64%			
Feb-02						2	18	11.11%	31.43%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						4	21	19.05%	39.27%			
May-02						1	16	6.25%	24.21%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						0	10	0.00%	0.00%			



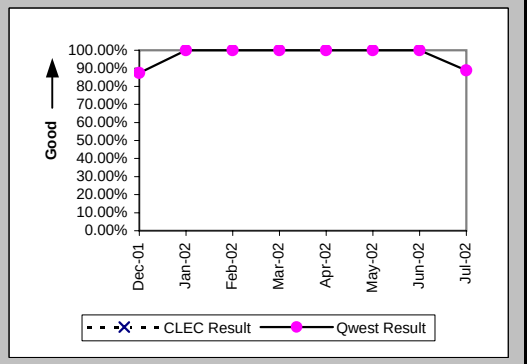
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	12	25.00%	43.30%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	8	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						4	10	40.00%	48.99%			
May-02						0	8	0.00%	0.00%			
Jun-02						1	8	12.50%	33.07%			
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

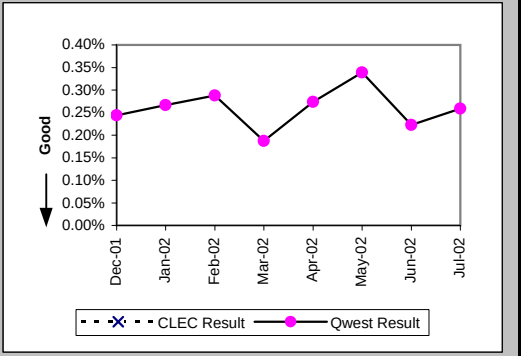
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	16	87.50%	33.07%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						18	18	100.00%	0.00%			
Mar-02						7	7	100.00%	0.00%			
Apr-02						21	21	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						8	9	88.89%	31.43%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

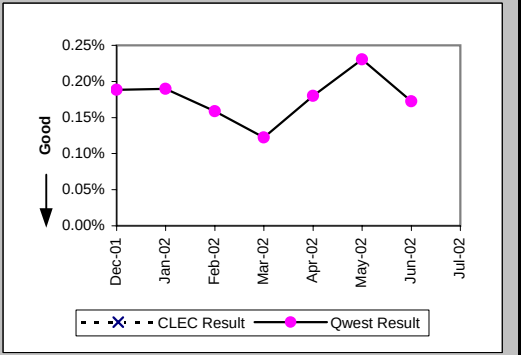
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	14339	0.24%	4.93%			
Jan-02						38	14238	0.27%	5.16%			
Feb-02						40	13879	0.29%	5.36%			
Mar-02						26	13888	0.19%	4.32%			
Apr-02						38	13882	0.27%	5.22%			
May-02						47	13877	0.34%	5.81%			
Jun-02						31	13908	0.22%	4.72%			
Jul-02						36	13909	0.26%	5.08%			



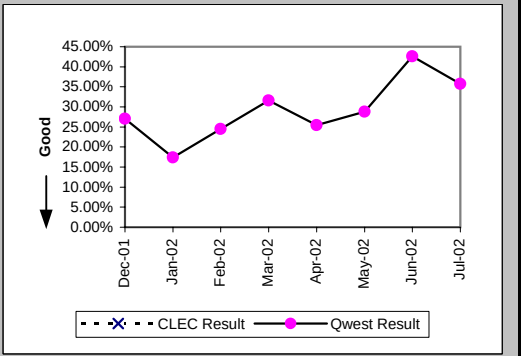
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	14339	0.19%	4.34%			
Jan-02						27	14238	0.19%	4.35%			
Feb-02						22	13879	0.16%	3.98%			
Mar-02						17	13888	0.12%	3.50%			
Apr-02						25	13882	0.18%	4.24%			
May-02						32	13877	0.23%	4.80%			
Jun-02						24	13908	0.17%	4.15%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

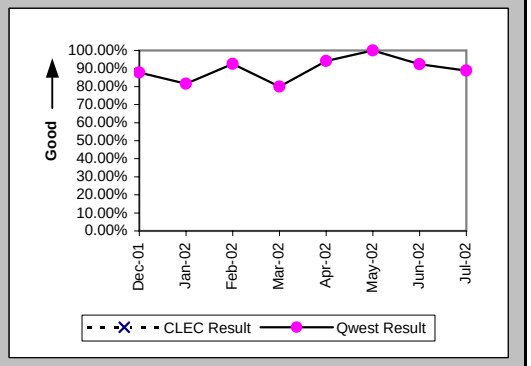
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	48	27.08%	44.44%			
Jan-02						8	46	17.39%	37.90%			
Feb-02						13	53	24.53%	43.03%			
Mar-02						12	38	31.58%	46.48%			
Apr-02						13	51	25.49%	43.58%			
May-02						19	66	28.79%	45.28%			
Jun-02						23	54	42.59%	49.45%			
Jul-02						20	56	35.71%	47.92%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

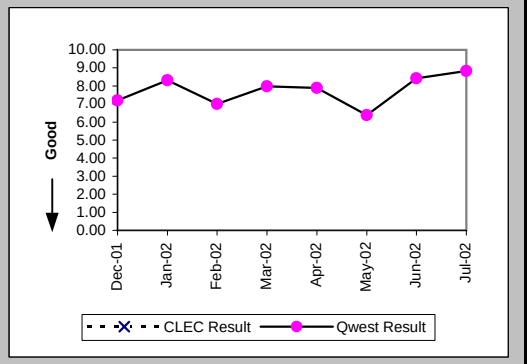
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	41	87.80%	32.72%			
Jan-02						44	54	81.48%	38.84%			
Feb-02						50	54	92.59%	26.19%			
Mar-02						44	55	80.00%	40.00%			
Apr-02						32	34	94.12%	23.53%			
May-02						34	34	100.00%	0.00%			
Jun-02						24	26	92.31%	26.65%			
Jul-02						32	36	88.89%	31.43%			



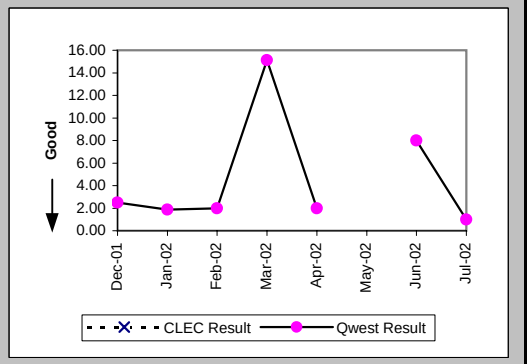
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						302	42	7.19	6.12			
Jan-02						466	56	8.32	12.91			
Feb-02						392	56	7.00	6.82			
Mar-02						447	56	7.98	9.56			
Apr-02						276	35	7.89	10.06			
May-02						217	34	6.38	7.19			
Jun-02						236	28	8.43	9.04			
Jul-02						318	36	8.83	13.27			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

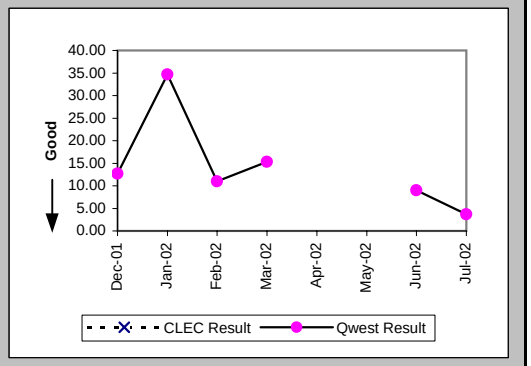
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	2	2.50	0.71			
Jan-02						13	7	1.86	1.21			
Feb-02						4	2	2.00	1.41			
Mar-02						121	8	15.12	17.88			
Apr-02						4	2	2.00	1.41			
May-02												
Jun-02						16	2	8.00	7.07			
Jul-02						1	1	1.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

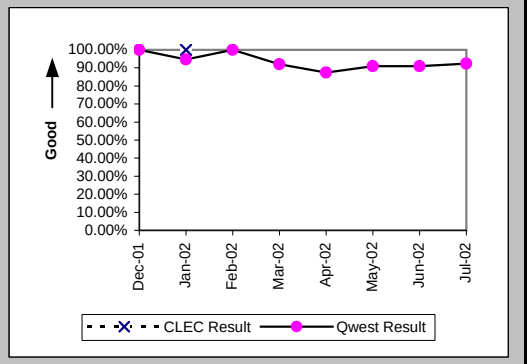
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	3	12.67	10.41			
Jan-02						104	3	34.67	47.37			
Feb-02						22	2	11.00	14.14			
Mar-02						46	3	15.33	10.21			
Apr-02												
May-02												
Jun-02						9	1	9.00				
Jul-02						11	3	3.67	2.31			



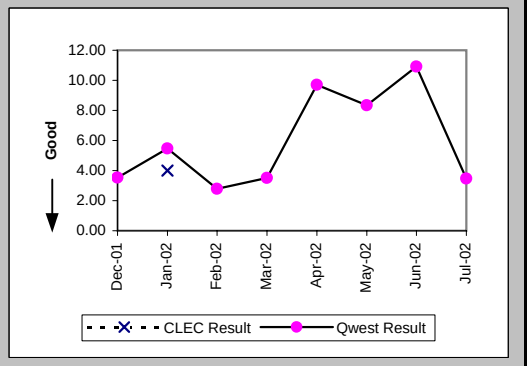
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	15	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
Feb-02						14	14	100.00%	0.00%			
Mar-02						23	25	92.00%	27.13%			
Apr-02						21	24	87.50%	33.07%			
May-02						10	11	90.91%	28.75%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						12	13	92.31%	26.65%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

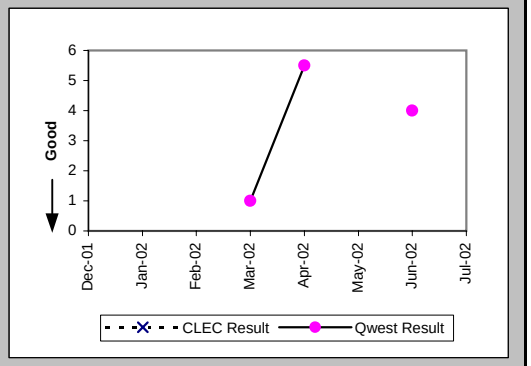
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						53	15	3.53	3.16			
Jan-02	4	1	4.00	0	0	104	19	5.47	9.60	-0.15	-1.09	No
Feb-02						39	14	2.79	0.97			
Mar-02						88	25	3.52	1.42			
Apr-02						233	24	9.71	11.50			
May-02						100	12	8.33	14.11			
Jun-02						120	11	10.91	13.81			
Jul-02						45	13	3.46	1.39			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

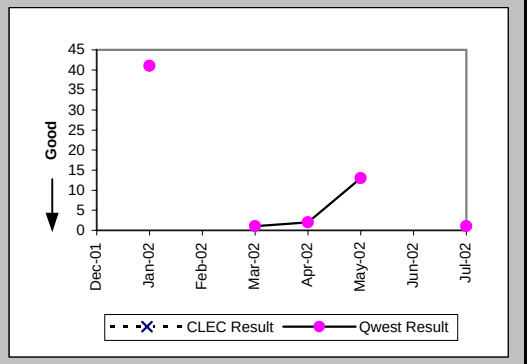
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02						11	2	5.50	4.95			
May-02												
Jun-02						4	1	4.00				
Jul-02												



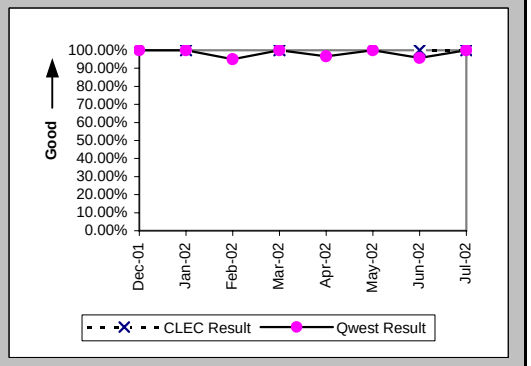
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						41	1	41.00				
Feb-02												
Mar-02						1	1	1.00				
Apr-02						2	1	2.00				
May-02						13	1	13.00				
Jun-02												
Jul-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

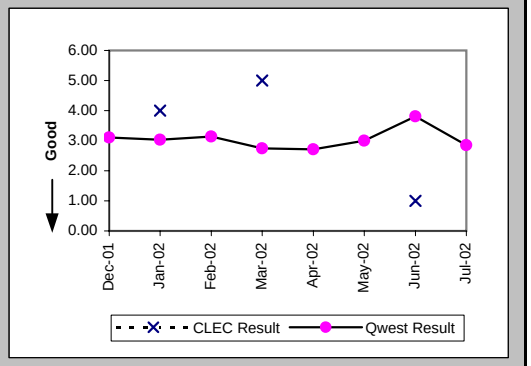
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	58	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Feb-02						38	40	95.00%	21.79%			
Mar-02	2	2	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Apr-02						28	29	96.55%	18.25%			
May-02						24	24	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	23	24	95.83%	19.98%	-0.2	-1.12	No
Jul-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

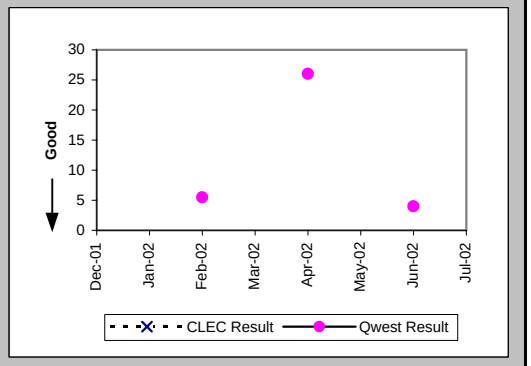
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	38	3.11	1.35			
Jan-02	4	1	4.00	0	0	94	31	3.03	3.22	0.58	-0.65	No
Feb-02						91	29	3.14	1.36			
Mar-02	10	2	5.00	0	0	52	19	2.74	1.52	2.14	0.3	Yes
Apr-02						57	21	2.71	1.23			
May-02						54	18	3.00	1.08			
Jun-02	1	1	1.00	0	0	80	21	3.81	1.72	-1.59	-1.97	No
Jul-02						57	20	2.85	1.50			



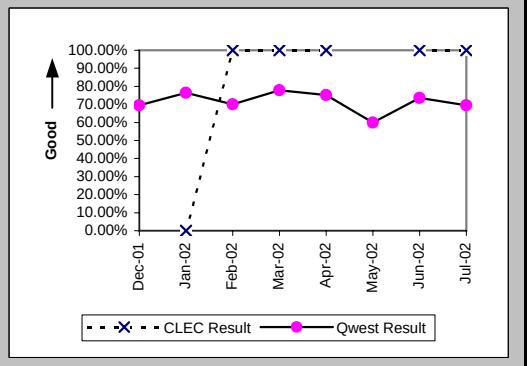
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						11	2	5.50	0.71			
Mar-02												
Apr-02						26	1	26.00				
May-02												
Jun-02						4	1	4.00				
Jul-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

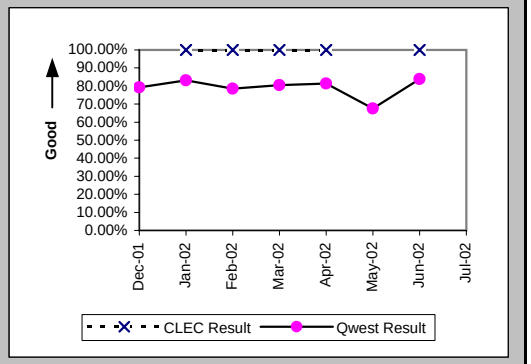
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						84	121	69.42%	46.07%			
Jan-02	0	1	0.00%	0	0	91	119	76.47%	42.42%	1.19	-0.28	No
Feb-02	1	1	100.00%	0	0	82	117	70.09%	45.79%	-0.65	-1.4	No
Mar-02	1	1	100.00%	0	0	84	108	77.78%	41.57%	-0.53	-1.32	No
Apr-02	1	1	100.00%	0	0	73	97	75.26%	43.15%	-0.57	-1.35	No
May-02						48	80	60.00%	48.99%			
Jun-02	1	1	100.00%	0	0	50	68	73.53%	44.12%	-0.6	-1.36	No
Jul-02	1	1	100.00%	0	0	48	69	69.57%	46.01%	-0.66	-1.4	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

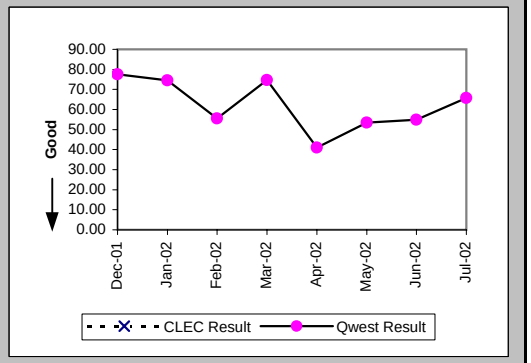
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	121	79.34%	40.49%			
Jan-02	1	1	100.00%	0	0	99	119	83.19%	37.39%	-0.45	-1.27	No
Feb-02	1	1	100.00%	0	0	92	117	78.63%	40.99%	-0.52	-1.32	No
Mar-02	1	1	100.00%	0	0	87	108	80.56%	39.58%	-0.49	-1.3	No
Apr-02	1	1	100.00%	0	0	79	97	81.44%	38.88%	-0.47	-1.29	No
May-02						54	80	67.50%	46.84%			
Jun-02	1	1	100.00%	0	0	57	68	83.82%	36.82%	-0.44	-1.27	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

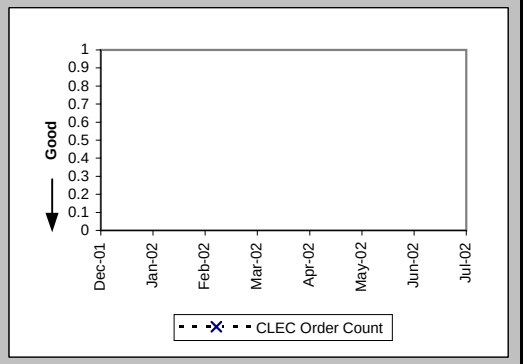
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						388	5	77.60	52.70			
Jan-02						522	7	74.57	60.87			
Feb-02						556	10	55.60	70.62			
Mar-02						597	8	74.62	85.86			
Apr-02						533	13	41.00	62.93			
May-02						749	14	53.50	65.73			
Jun-02						932	17	54.82	68.76			
Jul-02						1117	17	65.71	75.83			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

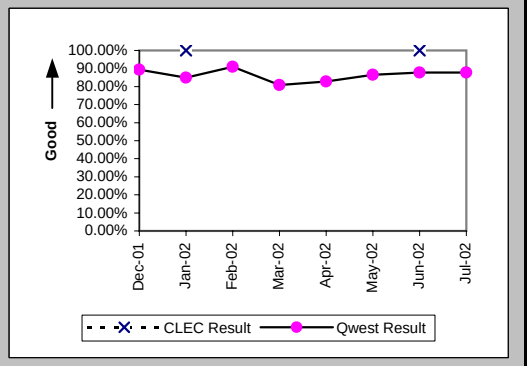
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

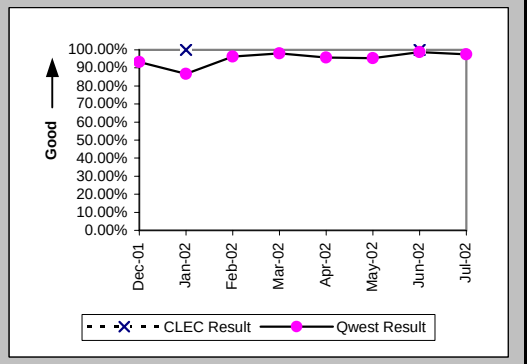
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	47	89.36%	30.83%			
Jan-02	1	1	100.00%	0	0	51	60	85.00%	35.71%	-0.42	-1.25	No
Feb-02						50	55	90.91%	28.75%			
Mar-02						59	73	80.82%	39.37%			
Apr-02						53	64	82.81%	37.73%			
May-02						58	67	86.57%	34.10%			
Jun-02	1	1	100.00%	0	0	50	57	87.72%	32.82%	-0.37	-1.23	No
Jul-02						57	65	87.69%	32.85%			



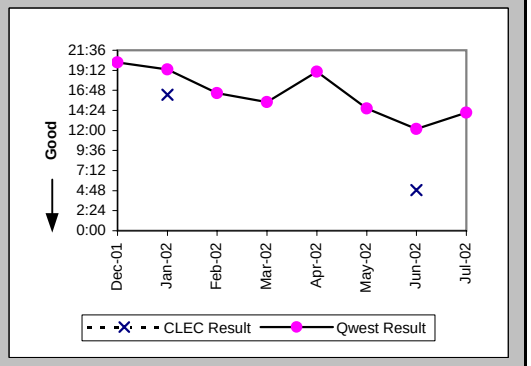
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	75	93.33%	24.94%			
Jan-02	1	1	100.00%	0	0	65	75	86.67%	33.99%	-0.39	-1.24	No
Feb-02						79	82	96.34%	18.77%			
Mar-02						97	99	97.98%	14.07%			
Apr-02						89	93	95.70%	20.29%			
May-02						83	87	95.40%	20.94%			
Jun-02	1	1	100.00%	0	0	78	79	98.73%	11.18%	-0.11	-1.07	No
Jul-02						78	80	97.50%	15.61%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

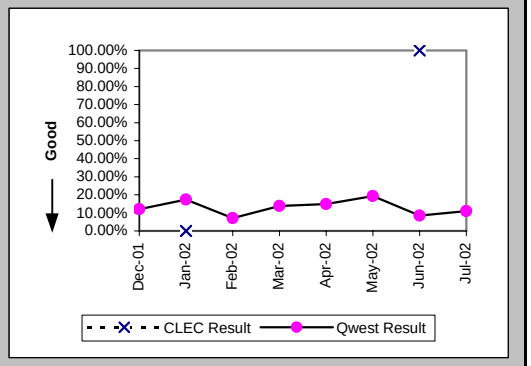
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1511:42	75	20:09	19:31			
Jan-02	16:16	1	16:16	0	0	1448:46	75	19:19	20:13	-0.15	-1.09	No
Feb-02						1348:14	82	16:27	15:09			
Mar-02						1522:19	99	15:23	13:14			
Apr-02						1769:04	93	19:01	36:30			
May-02						1272:21	87	14:37	13:23			
Jun-02	4:51	1	4:51	0	0	960:54	79	12:10	9:54	-0.73	-1.45	No
Jul-02						1131:07	80	14:08	16:45			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

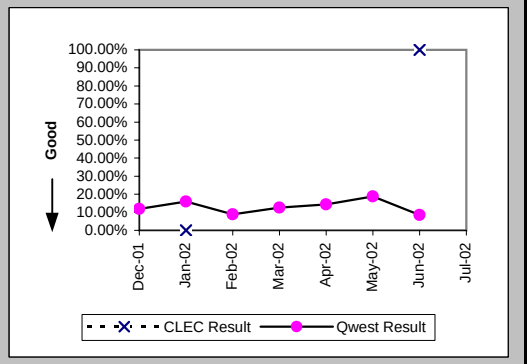
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	75	12.00%	32.50%			
Jan-02	0	1	0.00%	0	0	13	75	17.33%	37.85%	-0.45	-1.28	No
Feb-02						6	84	7.14%	25.75%			
Mar-02						14	101	13.86%	34.55%			
Apr-02						14	94	14.89%	35.60%			
May-02						17	88	19.32%	39.48%			
Jun-02	1	1	100.00%	0	0	7	83	8.43%	27.79%	1.71	0.04	Yes
Jul-02						9	82	10.98%	31.26%			



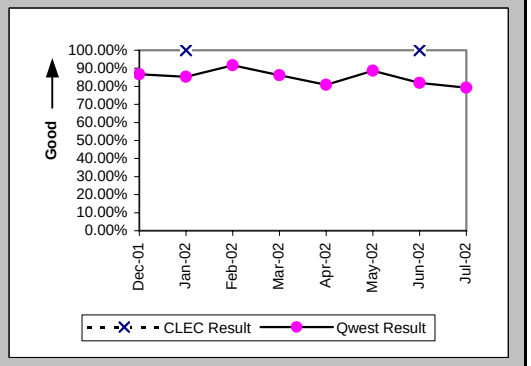
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	67	11.94%	32.43%			
Jan-02	0	1	0.00%	0	0	10	63	15.87%	36.54%	-0.43	-1.26	No
Feb-02						6	68	8.82%	28.36%			
Mar-02						11	87	12.64%	33.23%			
Apr-02						12	84	14.29%	34.99%			
May-02						15	80	18.75%	39.03%			
Jun-02	1	1	100.00%	0	0	6	70	8.57%	27.99%	1.69	0.03	Yes
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

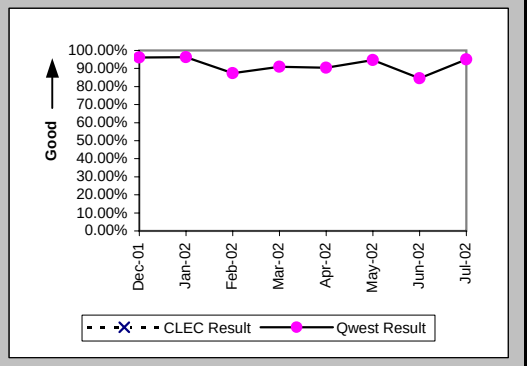
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	75	86.67%	33.99%			
Jan-02	1	1	100.00%	0	0	64	75	85.33%	35.38%	-0.41	-1.25	No
Feb-02						77	84	91.67%	27.64%			
Mar-02						87	101	86.14%	34.55%			
Apr-02						76	94	80.85%	39.35%			
May-02						78	88	88.64%	31.74%			
Jun-02	1	1	100.00%	0	0	68	83	81.93%	38.48%	-0.47	-1.28	No
Jul-02						65	82	79.27%	40.54%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

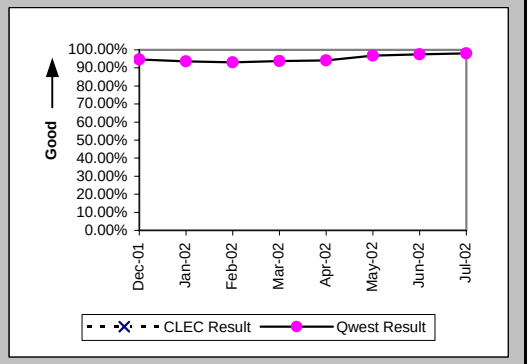
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	26	96.15%	19.23%			
Jan-02						26	27	96.30%	18.89%			
Feb-02						14	16	87.50%	33.07%			
Mar-02						20	22	90.91%	28.75%			
Apr-02						19	21	90.48%	29.35%			
May-02						18	19	94.74%	22.33%			
Jun-02						22	26	84.62%	36.08%			
Jul-02						39	41	95.12%	21.54%			



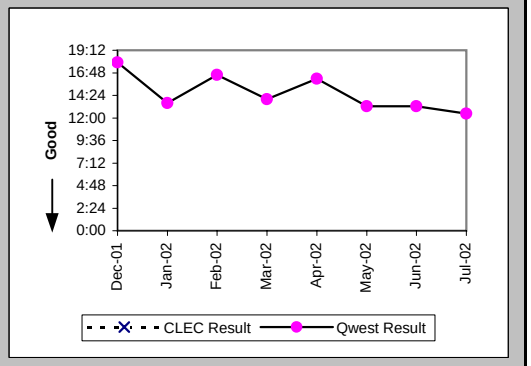
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						27	29	93.10%	25.34%			
Mar-02						30	32	93.75%	24.21%			
Apr-02						32	34	94.12%	23.53%			
May-02						31	32	96.88%	17.40%			
Jun-02						40	41	97.56%	15.43%			
Jul-02						51	52	98.08%	13.73%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

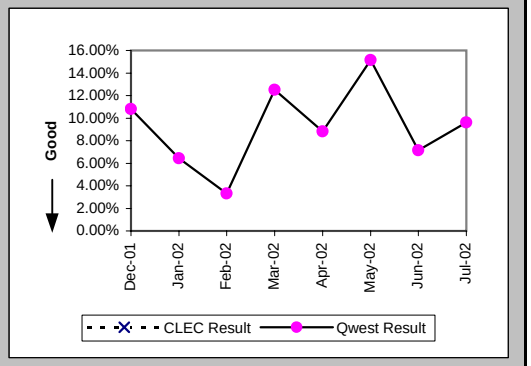
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						663:08	37	17:55	16:33			
Jan-02						421:27	31	13:36	16:31			
Feb-02						481:04	29	16:35	18:22			
Mar-02						447:42	32	13:59	16:31			
Apr-02						550:06	34	16:11	15:24			
May-02						423:54	32	13:15	12:50			
Jun-02						542:18	41	13:14	12:52			
Jul-02						647:04	52	12:27	11:22			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

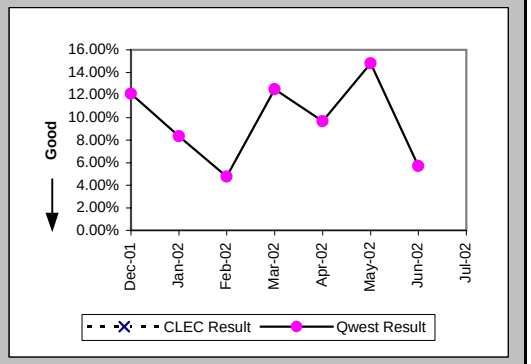
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	37	10.81%	31.05%			
Jan-02						2	31	6.45%	24.57%			
Feb-02						1	30	3.33%	17.95%			
Mar-02						4	32	12.50%	33.07%			
Apr-02						3	34	8.82%	28.36%			
May-02						5	33	15.15%	35.86%			
Jun-02						3	42	7.14%	25.75%			
Jul-02						5	52	9.62%	29.48%			



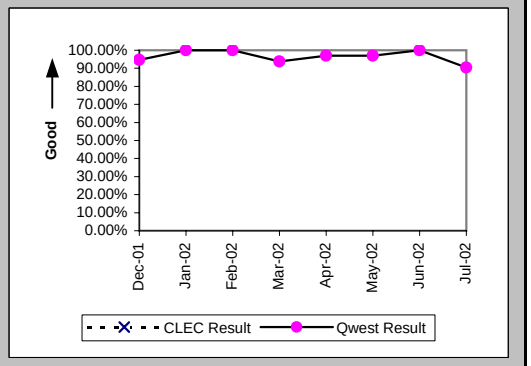
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	33	12.12%	32.64%			
Jan-02						2	24	8.33%	27.64%			
Feb-02						1	21	4.76%	21.30%			
Mar-02						3	24	12.50%	33.07%			
Apr-02						3	31	9.68%	29.57%			
May-02						4	27	14.81%	35.52%			
Jun-02						2	35	5.71%	23.21%			
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

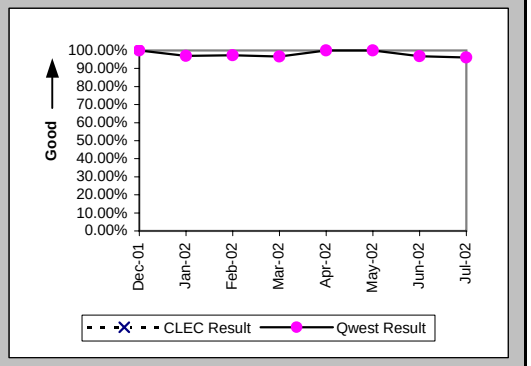
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						31	31	100.00%	0.00%			
Feb-02						30	30	100.00%	0.00%			
Mar-02						30	32	93.75%	24.21%			
Apr-02						33	34	97.06%	16.90%			
May-02						32	33	96.97%	17.14%			
Jun-02						42	42	100.00%	0.00%			
Jul-02						47	52	90.38%	29.48%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

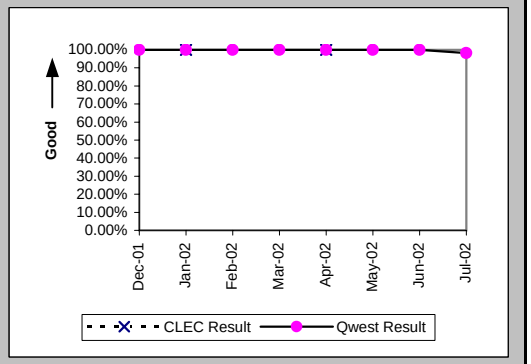
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	31	100.00%	0.00%			
Jan-02						32	33	96.97%	17.14%			
Feb-02						36	37	97.30%	16.22%			
Mar-02						28	29	96.55%	18.25%			
Apr-02						25	25	100.00%	0.00%			
May-02						46	46	100.00%	0.00%			
Jun-02						30	31	96.77%	17.67%			
Jul-02						25	26	96.15%	19.23%			



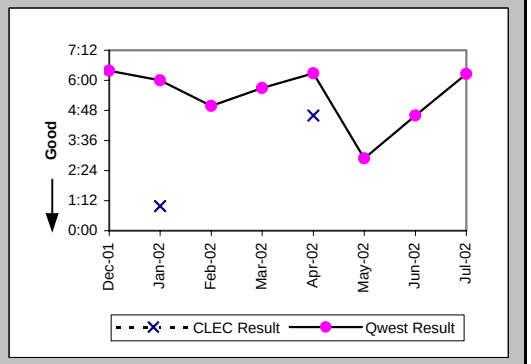
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	75	100.00%	0.00%			
Jan-02	1	1	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
Feb-02						78	78	100.00%	0.00%			
Mar-02						69	69	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
May-02						81	81	100.00%	0.00%			
Jun-02						64	64	100.00%	0.00%			
Jul-02						55	56	98.21%	13.24%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

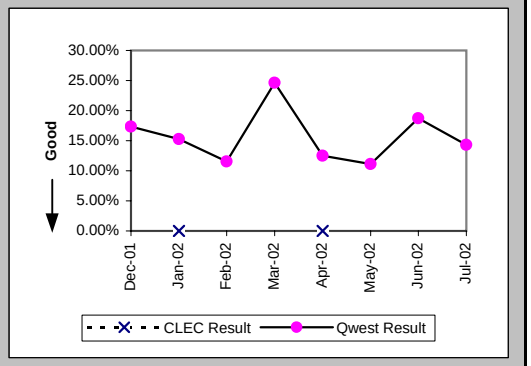
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						478:15	75	6:23	9:13			
Jan-02	0:59	1	0:59	0	0	432:19	72	6:00	8:35	-0.58	-1.35	No
Feb-02						388:16	78	4:59	6:53			
Mar-02						393:07	69	5:42	8:52			
Apr-02	4:36	1	4:36	0	0	452:00	72	6:17	8:45	-0.19	-1.12	No
May-02						234:05	81	2:53	4:49			
Jun-02						294:54	64	4:36	6:50			
Jul-02						350:10	56	6:15	13:36			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

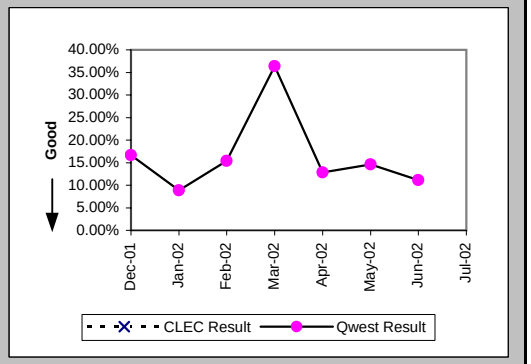
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	75	17.33%	37.85%			
Jan-02	0	1	0.00%	0	0	11	72	15.28%	35.98%	-0.42	-1.26	No
Feb-02						9	78	11.54%	31.95%			
Mar-02						17	69	24.64%	43.09%			
Apr-02	0	1	0.00%	0	0	9	72	12.50%	33.07%	-0.38	-1.23	No
May-02						9	81	11.11%	31.43%			
Jun-02						12	64	18.75%	39.03%			
Jul-02						8	56	14.29%	34.99%			



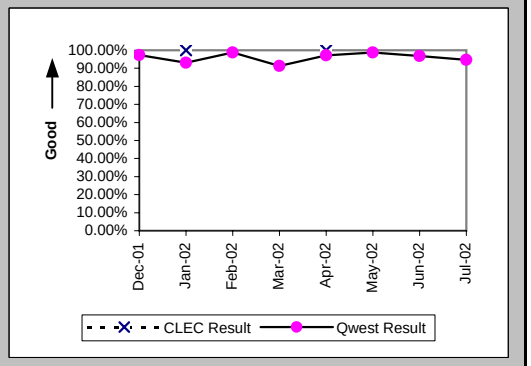
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	30	16.67%	37.27%			
Jan-02						4	45	8.89%	28.46%			
Feb-02						4	26	15.38%	36.08%			
Mar-02						12	33	36.36%	48.10%			
Apr-02						5	39	12.82%	33.43%			
May-02						7	48	14.58%	35.29%			
Jun-02						3	27	11.11%	31.43%			
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

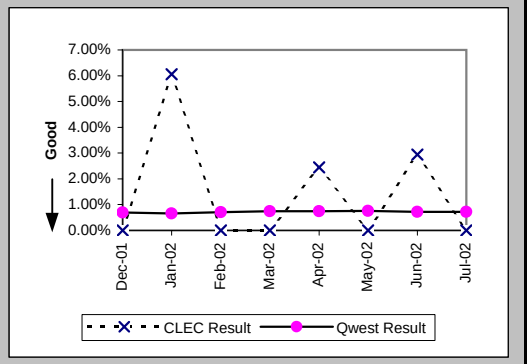
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	75	97.33%	16.11%			
Jan-02	1	1	100.00%	0	0	67	72	93.06%	25.42%	-0.27	-1.16	No
Feb-02						77	78	98.72%	11.25%			
Mar-02						63	69	91.30%	28.18%			
Apr-02	1	1	100.00%	0	0	70	72	97.22%	16.43%	-0.17	-1.1	No
May-02						80	81	98.77%	11.04%			
Jun-02						62	64	96.88%	17.40%			
Jul-02						53	56	94.64%	22.52%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

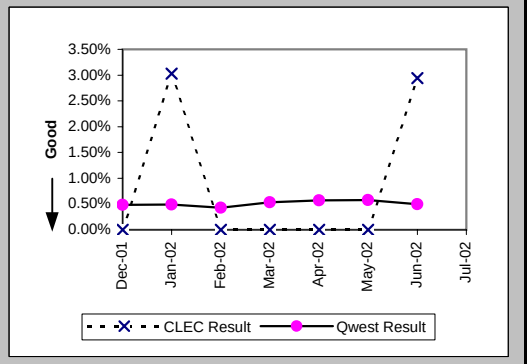
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	32	0.00%	0	0	187	26926	0.69%	8.30%	-0.47	-1.29	No
Jan-02	2	33	6.06%	0	0	178	27090	0.66%	8.08%	2.32	0.41	Yes
Feb-02	0	32	0.00%	0	0	192	26978	0.71%	8.41%	-0.48	-1.29	No
Mar-02	0	32	0.00%	0	0	202	26989	0.75%	8.62%	-0.49	-1.3	No
Apr-02	1	41	2.44%	0	0	200	26848	0.74%	8.60%	1.03	-0.37	No
May-02	0	34	0.00%	0	0	202	26832	0.75%	8.64%	-0.51	-1.31	No
Jun-02	1	34	2.94%	0	0	189	26462	0.71%	8.42%	1.17	-0.29	No
Jul-02	0	34	0.00%	0	0	190	26462	0.72%	8.44%	-0.5	-1.3	No



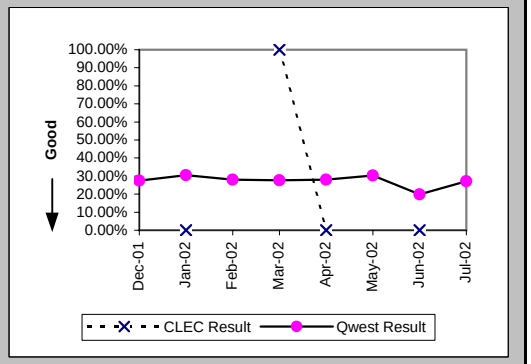
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	32	0.00%	0	0	130	26926	0.48%	6.93%	-0.39	-1.24	No
Jan-02	1	33	3.03%	0	0	132	27090	0.49%	6.96%	1.41	-0.14	No
Feb-02	0	32	0.00%	0	0	115	26978	0.43%	6.52%	-0.37	-1.22	No
Mar-02	0	32	0.00%	0	0	144	26989	0.53%	7.28%	-0.41	-1.25	No
Apr-02	0	41	0.00%	0	0	154	26848	0.57%	7.55%	-0.49	-1.3	No
May-02	0	34	0.00%	0	0	155	26832	0.58%	7.58%	-0.44	-1.27	No
Jun-02	1	34	2.94%	0	0	132	26462	0.50%	7.05%	1.38	-0.16	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

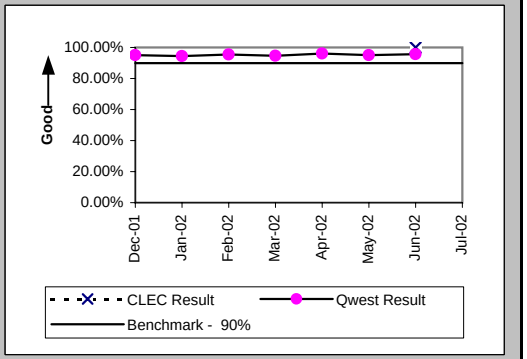
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						71	258	27.52%	44.66%			
Jan-02	0	2	0.00%	0	0	78	256	30.47%	46.03%	-0.93	-1.57	No
Feb-02						75	267	28.09%	44.94%			
Mar-02	1	1	100.00%	0	0	77	279	27.60%	44.70%	1.09	-0.34	No
Apr-02	0	1	0.00%	0	0	78	278	28.06%	44.93%	-0.62	-1.38	No
May-02						88	290	30.34%	45.97%			
Jun-02	0	1	0.00%	0	0	47	236	19.92%	39.94%	-0.5	-1.3	No
Jul-02						71	261	27.20%	44.50%			



Checklist #4 - Unbundled Loop - Analog Installation

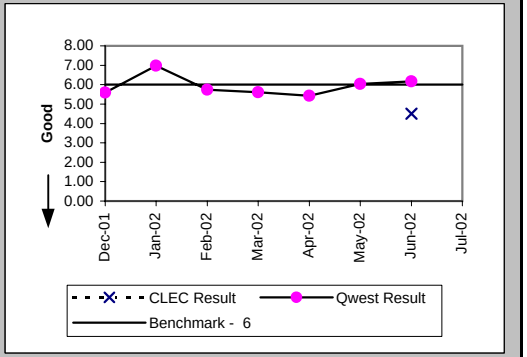
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1156	1215	95.14%	21.49%			
Jan-02						1308	1385	94.44%	22.91%			
Feb-02						1069	1119	95.53%	20.66%			
Mar-02						1185	1253	94.57%	22.65%			
Apr-02						1108	1153	96.10%	19.37%			
May-02						1102	1160	95.00%	21.79%			
Jun-02	2	2	100.00%	0	0	1050	1098	95.63%	20.45%	-0.3	-1.18	No
Jul-02												



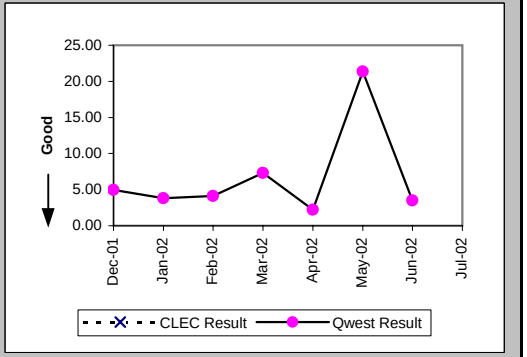
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6889	1233	5.59	6.16			
Jan-02						9752	1400	6.97	7.97			
Feb-02						6460	1125	5.74	5.36			
Mar-02						7072	1261	5.61	5.39			
Apr-02						6279	1157	5.43	5.50			
May-02						7052	1170	6.03	6.10			
Jun-02	9	2	4.50	0	0	6812	1104	6.17	6.11	-0.39	-1.23	No
Jul-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

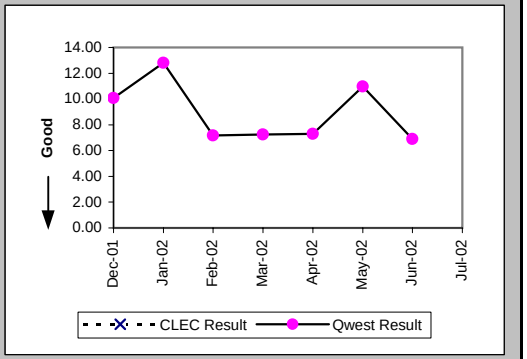
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						179	36	4.97	11.09			
Jan-02						179	47	3.81	4.87			
Feb-02						120	29	4.14	4.56			
Mar-02						278	38	7.32	11.13			
Apr-02						53	24	2.21	2.34			
May-02						641	30	21.37	92.46			
Jun-02						73	21	3.48	4.61			
Jul-02												



Checklist #4 - Unbundled Loop - Analog Installation

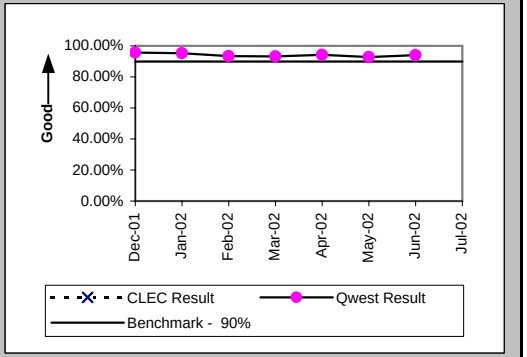
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						282	28	10.07	10.71			
Jan-02						384	30	12.80	25.12			
Feb-02						158	22	7.18	5.28			
Mar-02						225	31	7.26	5.48			
Apr-02						146	20	7.30	10.12			
May-02						307	28	10.96	11.04			
Jun-02						186	27	6.89	5.85			
Jul-02												



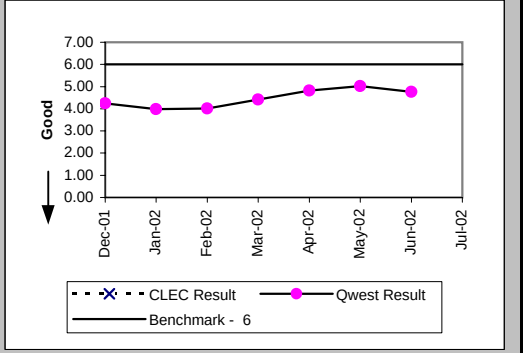
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						717	750	95.60%	20.51%			
Jan-02						749	787	95.17%	21.44%			
Feb-02						631	676	93.34%	24.93%			
Mar-02						752	807	93.18%	25.20%			
Apr-02						620	658	94.22%	23.33%			
May-02						692	745	92.89%	25.71%			
Jun-02						616	655	94.05%	23.66%			
Jul-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

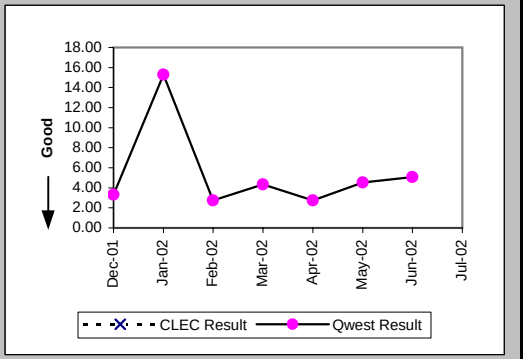
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3207	754	4.25	4.67			
Jan-02						3172	795	3.99	4.49			
Feb-02						2736	682	4.01	3.51			
Mar-02						3586	811	4.42	5.26			
Apr-02						3181	660	4.82	5.16			
May-02						3752	747	5.02	6.62			
Jun-02						3142	659	4.77	6.40			
Jul-02												



Checklist #4 - Unbundled Loop - Analog Installation

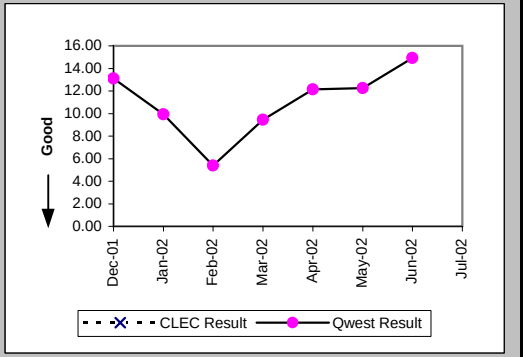
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	13	3.31	2.98			
Jan-02						352	23	15.30	52.92			
Feb-02						74	27	2.74	1.93			
Mar-02						100	23	4.35	5.08			
Apr-02						47	17	2.76	2.08			
May-02						77	17	4.53	6.36			
Jun-02						76	15	5.07	7.45			
Jul-02												



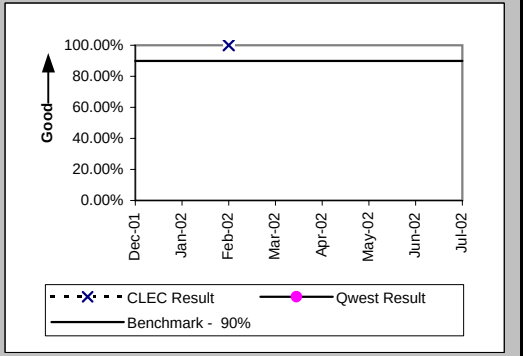
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						262	20	13.10	11.65			
Jan-02						159	16	9.94	11.05			
Feb-02						97	18	5.39	6.12			
Mar-02						302	32	9.44	15.62			
Apr-02						255	21	12.14	12.74			
May-02						441	36	12.25	14.57			
Jun-02						358	24	14.92	19.63			
Jul-02												



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

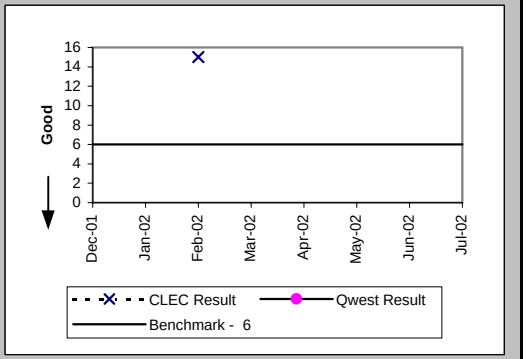
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0							No
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #4 - Unbundled Loop - Analog Installation

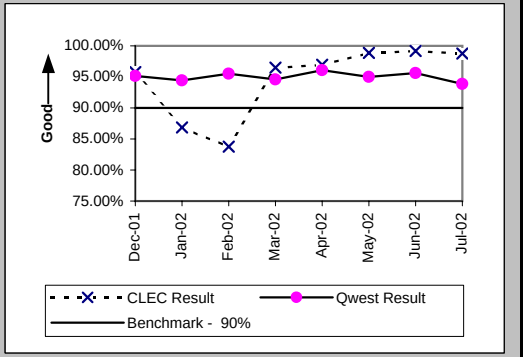
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	15	1	15.00	0	0							Yes
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



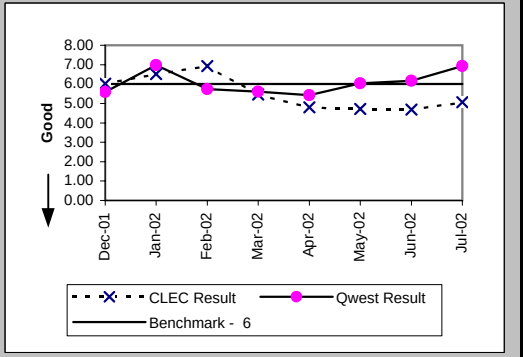
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	702	733	95.77%	11	1	1156	1215	95.14%	21.49%	-0.62	-1.38	No
Jan-02	1189	1369	86.85%	20	2	1308	1385	94.44%	22.91%	8.69	4.28	Yes
Feb-02	799	954	83.75%	0	5	1069	1119	95.53%	20.66%	12.94	6.87	Yes
Mar-02	329	341	96.48%	0	1	1185	1253	94.57%	22.65%	-1.38	-1.84	No
Apr-02	286	295	96.95%	0	1	1108	1153	96.10%	19.37%	-0.67	-1.41	No
May-02	354	358	98.88%	0	0	1102	1160	95.00%	21.79%	-2.95	-2.79	No
Jun-02	610	615	99.19%	0	1	1050	1098	95.63%	20.45%	-3.46	-3.1	No
Jul-02	649	657	98.78%	0	2	1021	1088	93.84%	24.04%	-4.16	-3.53	No



Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

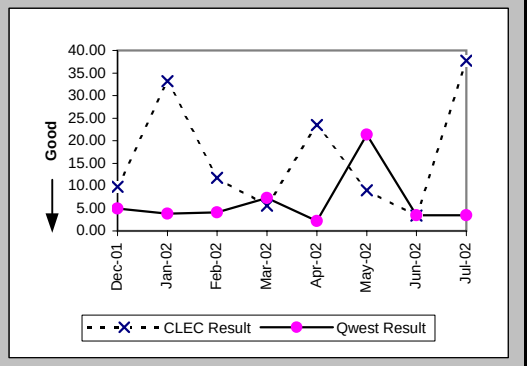
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1794	298	6.02	446	1	6889	1233	5.59	6.16	1.09	-0.34	Yes
Jan-02	2299	353	6.51	1036	2	9752	1400	6.97	7.97	-0.95	-1.58	Yes
Feb-02	1390	201	6.92	753	5	6460	1125	5.74	5.36	2.86	0.74	Yes
Mar-02	1065	195	5.46	146	1	7072	1261	5.61	5.39	-0.35	-1.21	No
Apr-02	753	157	4.80	138	1	6279	1157	5.43	5.50	-1.35	-1.82	No
May-02	839	178	4.71	180	0	7052	1170	6.03	6.10	-2.68	-2.63	No
Jun-02	1497	320	4.68	295	1	6812	1104	6.17	6.11	-3.84	-3.34	No
Jul-02	1227	242	5.07	415	2	7561	1093	6.92	6.75	-3.85	-3.34	No



Checklist #4 - Unbundled Loop - Analog Installation

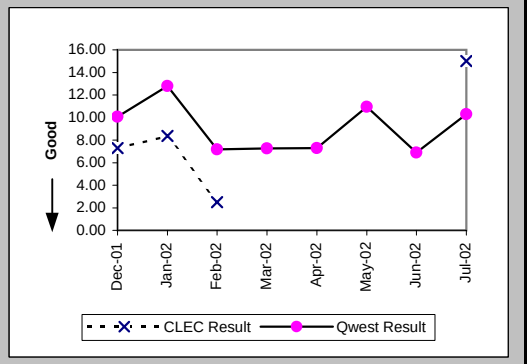
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	176	18	9.78	0	0	179	36	4.97	11.09	1.15	-0.3	No
Jan-02	1559	47	33.17	5	1	179	47	3.81	4.87	3.72	1.26	Yes
Feb-02	1763	150	11.75	1	1	120	29	4.14	4.56	3.72	1.26	Yes
Mar-02	67	12	5.58	0	0	278	38	7.32	11.13	-0.47	-1.29	No
Apr-02	211	9	23.44	0	0	53	24	2.21	2.34	3.72	1.26	Yes
May-02	36	4	9.00	0	0	641	30	21.37	92.46	-0.25	-1.15	No
Jun-02	17	5	3.40	0	0	73	21	3.48	4.61	-0.03	-1.02	No
Jul-02	264	7	37.71	0	0	117	34	3.44	4.59	3.72	1.26	Yes



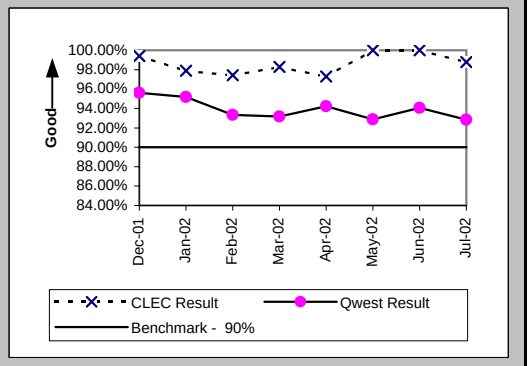
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	175	24	7.29	0	0	282	28	10.07	10.71	-0.93	-1.57	No
Jan-02	1238	148	8.36	0	0	384	30	12.80	25.12	-0.88	-1.54	No
Feb-02	10	4	2.50	0	0	158	22	7.18	5.28	-1.63	-1.99	No
Mar-02						225	31	7.26	5.48			
Apr-02						146	20	7.30	10.12			
May-02						307	28	10.96	11.04			
Jun-02						186	27	6.89	5.85			
Jul-02	15	1	15.00	0	0	361	35	10.31	12.08	0.76	-0.54	No



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

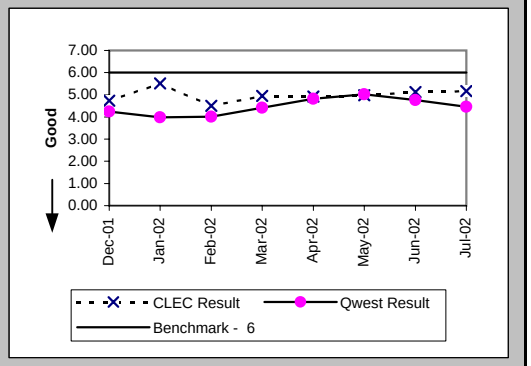
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	165	166	99.40%	2	1	717	750	95.60%	20.51%	-2.16	-2.31	No
Jan-02	92	94	97.87%	7	0	749	787	95.17%	21.44%	-1.15	-1.7	No
Feb-02	151	155	97.42%	0	0	631	676	93.34%	24.93%	-1.84	-2.12	No
Mar-02	115	117	98.29%	0	0	752	807	93.18%	25.20%	-2.05	-2.25	No
Apr-02	72	74	97.30%	0	0	620	658	94.22%	23.33%	-1.07	-1.65	No
May-02	100	100	100.00%	0	0	692	745	92.89%	25.71%	-2.6	-2.58	No
Jun-02	85	85	100.00%	0	0	616	655	94.05%	23.66%	-2.18	-2.33	No
Jul-02	81	82	98.78%	0	0	702	756	92.86%	25.75%	-1.98	-2.2	No



Checklist #4 - Unbundled Loop - Analog Installation

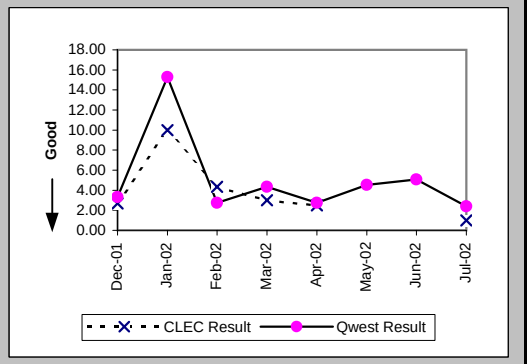
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	521	110	4.74	58	1	3207	754	4.25	4.67	1.01	-0.38	No
Jan-02	381	69	5.52	32	0	3172	795	3.99	4.49	1.85	0.13	No
Feb-02	329	73	4.51	82	0	2736	682	4.01	3.51	1.14	-0.31	No
Mar-02	213	43	4.95	74	0	3586	811	4.42	5.26	0.83	-0.49	No
Apr-02	177	36	4.92	38	0	3181	660	4.82	5.16	0.26	-0.84	No
May-02	204	41	4.98	59	0	3752	747	5.02	6.62	-0.04	-1.03	No
Jun-02	246	48	5.12	37	0	3142	659	4.77	6.40	0.49	-0.7	No
Jul-02	299	58	5.16	24	0	3380	758	4.46	5.03	1.16	-0.29	No



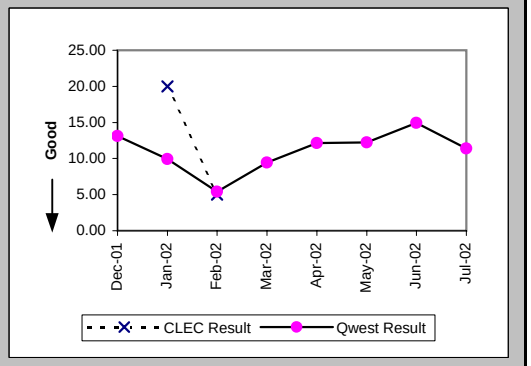
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	3	2.67	0	1	43	13	3.31	2.98	-0.34	-1.2	No
Jan-02	50	5	10.00	2	0	352	23	15.30	52.92	-0.2	-1.12	No
Feb-02	13	3	4.33	0	0	74	27	2.74	1.93	1.05	-0.36	No
Mar-02	6	2	3.00	0	0	100	23	4.35	5.08	-0.36	-1.22	No
Apr-02	5	2	2.50	0	0	47	17	2.76	2.08	-0.17	-1.1	No
May-02						77	17	4.53	6.36			
Jun-02						76	15	5.07	7.45			
Jul-02	1	1	1.00	0	0	50	21	2.38	1.88	-0.72	-1.44	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

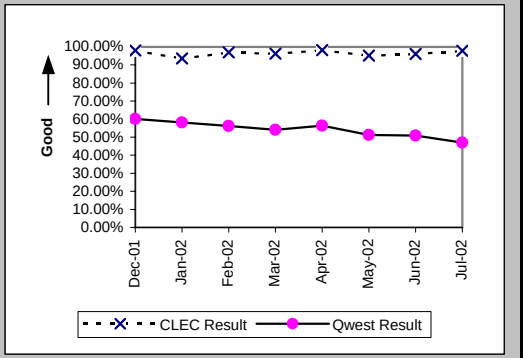
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						262	20	13.10	11.65			
Jan-02	40	2	20.00	0	0	159	16	9.94	11.05	1.17	-0.29	No
Feb-02	5	1	5.00	0	0	97	18	5.39	6.12	-0.06	-1.04	No
Mar-02						302	32	9.44	15.62			
Apr-02						255	21	12.14	12.74			
May-02						441	36	12.25	14.57			
Jun-02						358	24	14.92	19.63			
Jul-02						388	34	11.41	15.83			



Checklist #4 - Unbundled Loop - Analog Installation

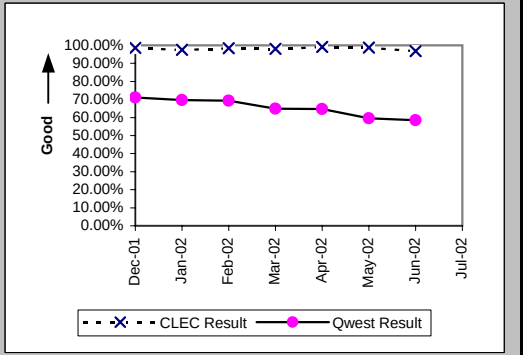
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1598	1631	97.98%	0	0	1304	2167	60.18%	48.95%	-23.56	-15.32	No
Jan-02	1124	1201	93.59%	0	0	1215	2091	58.11%	49.34%	-19.86	-13.08	No
Feb-02	1261	1300	97.00%	0	0	1125	2002	56.19%	49.61%	-23.09	-15.04	No
Mar-02	755	784	96.30%	0	0	1050	1940	54.12%	49.83%	-20	-13.16	No
Apr-02	407	414	98.31%	0	0	1097	1945	56.40%	49.59%	-15.61	-10.49	No
May-02	394	414	95.17%	0	0	958	1867	51.31%	49.98%	-16.15	-10.82	No
Jun-02	557	580	96.03%	0	0	938	1841	50.95%	49.99%	-18.94	-12.51	No
Jul-02	706	721	97.92%	0	0	850	1808	47.01%	49.91%	-23.16	-15.08	No



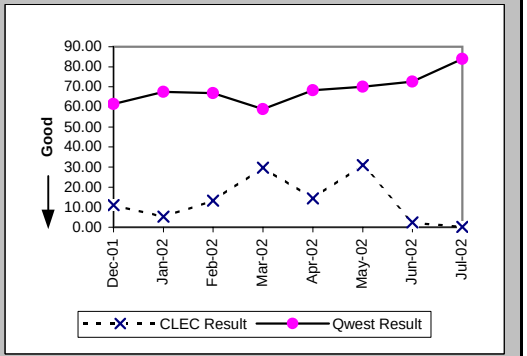
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1609	1631	98.65%	0	0	1542	2167	71.16%	45.30%	-18.51	-12.26	No
Jan-02	1171	1201	97.50%	0	0	1457	2091	69.68%	45.96%	-16.72	-11.16	No
Feb-02	1279	1300	98.38%	0	0	1389	2002	69.38%	46.09%	-17.67	-11.74	No
Mar-02	769	784	98.09%	0	0	1258	1940	64.85%	47.75%	-16.45	-11	No
Apr-02	410	414	99.03%	0	0	1259	1945	64.73%	47.78%	-13.26	-9.06	No
May-02	409	414	98.79%	0	0	1111	1867	59.51%	49.09%	-14.73	-9.96	No
Jun-02	561	580	96.72%	0	0	1076	1841	58.45%	49.28%	-16.31	-10.92	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

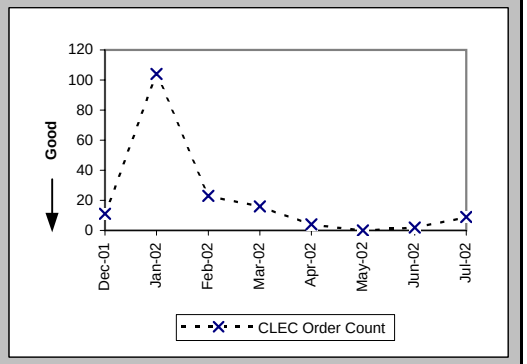
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	155	14	11.07	0	0	7243	118	61.38	74.31	-2.39	-2.46	No
Jan-02	650	124	5.24	0	0	6752	100	67.52	58.43	-7.93	-5.82	No
Feb-02	369	28	13.18	0	0	8368	125	66.94	63.29	-4.06	-3.47	No
Mar-02	534	18	29.67	0	0	7127	121	58.90	60.85	-1.9	-2.16	No
Apr-02	172	12	14.33	0	0	7583	111	68.32	65.63	-2.71	-2.65	No
May-02	186	6	31.00	0	0	7703	110	70.03	73.11	-1.27	-1.77	No
Jun-02	7	3	2.33	0	0	8572	118	72.64	80.39	-1.5	-1.91	No
Jul-02	1	9	0.11	0	0	9481	113	83.90	86.83	-2.79	-2.69	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

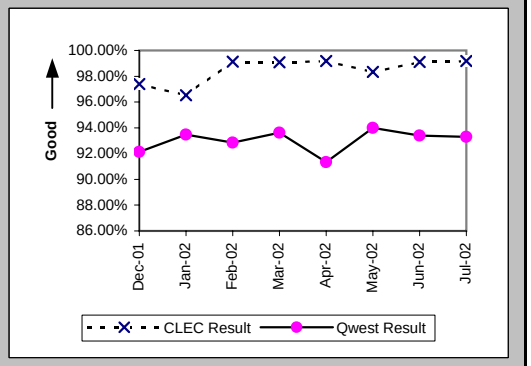
Date	CLEC Order Count
Dec-01	11
Jan-02	104
Feb-02	23
Mar-02	16
Apr-02	4
May-02	0
Jun-02	2
Jul-02	9



Checklist #4 - Unbundled Loop - Analog Repair

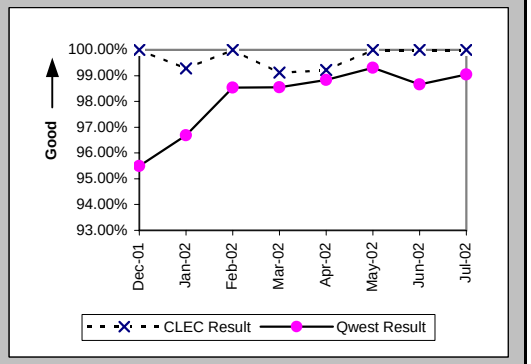
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	77	97.40%	25	0	1557	1690	92.13%	26.93%	-1.68	-2.02	No
Jan-02	111	115	96.52%	44	0	1678	1795	93.48%	24.68%	-1.28	-1.78	No
Feb-02	113	114	99.12%	26	0	1492	1607	92.84%	25.78%	-2.51	-2.53	No
Mar-02	109	110	99.09%	33	0	1455	1554	93.63%	24.42%	-2.27	-2.38	No
Apr-02	120	121	99.17%	41	0	1822	1995	91.33%	28.14%	-2.98	-2.81	No
May-02	119	121	98.35%	29	0	2082	2215	94.00%	23.76%	-1.96	-2.19	No
Jun-02	110	111	99.10%	43	0	2105	2254	93.39%	24.85%	-2.36	-2.44	No
Jul-02	121	122	99.18%	35	0	2447	2623	93.29%	25.02%	-2.54	-2.55	No



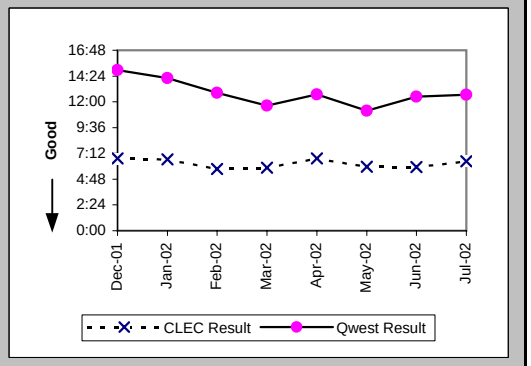
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	77	77	100.00%	25	0	2649	2774	95.49%	20.74%	-1.88	-2.14	No
Jan-02	138	139	99.28%	44	0	2597	2686	96.69%	17.90%	-1.67	-2.01	No
Feb-02	114	114	100.00%	26	0	2415	2451	98.53%	12.03%	-1.27	-1.77	No
Mar-02	112	113	99.12%	33	0	2377	2412	98.55%	11.96%	-0.49	-1.3	No
Apr-02	127	128	99.22%	41	0	2955	2990	98.83%	10.76%	-0.4	-1.24	No
May-02	131	131	100.00%	29	0	3134	3156	99.30%	8.32%	-0.94	-1.57	No
Jun-02	119	119	100.00%	43	0	3168	3211	98.66%	11.49%	-1.25	-1.76	No
Jul-02	125	125	100.00%	35	0	3425	3458	99.05%	9.72%	-1.08	-1.66	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

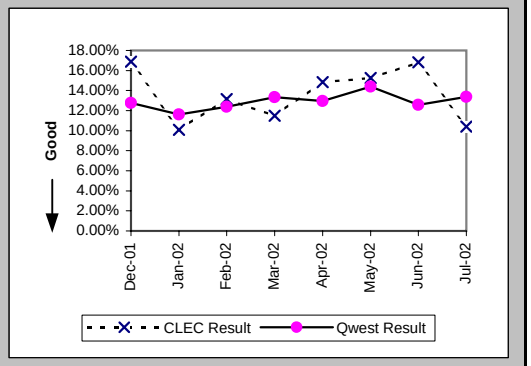
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	518:09	77	6:44	25	0	41488:38	2774	14:57	16:29	-4.32	-3.63	No
Jan-02	924:43	139	6:39	44	0	38194:31	2686	14:13	16:01	-5.43	-4.3	No
Feb-02	655:07	114	5:45	26	0	31497:48	2451	12:51	12:47	-5.8	-4.53	No
Mar-02	663:51	113	5:52	33	0	28117:52	2412	11:39	12:01	-5	-4.04	No
Apr-02	861:50	128	6:44	41	0	37973:05	2990	12:42	11:43	-5.64	-4.43	No
May-02	780:50	131	5:58	29	0	35261:09	3156	11:10	9:57	-5.87	-4.57	No
Jun-02	703:23	119	5:55	43	0	40051:20	3211	12:28	12:49	-5.48	-4.33	No
Jul-02	807:12	125	6:27	35	0	43786:28	3458	12:40	10:56	-6.24	-4.79	No



Checklist #4 - Unbundled Loop - Analog Repair

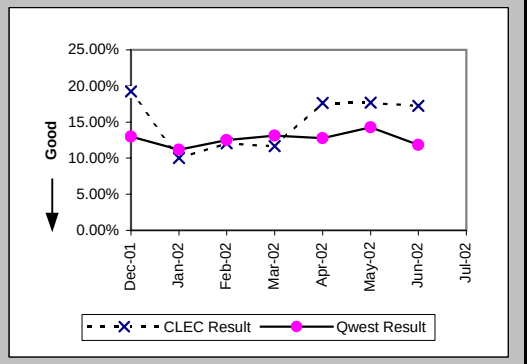
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	77	16.88%	25	0	367	2873	12.77%	33.38%	1.05	-0.36	No
Jan-02	14	139	10.07%	44	0	320	2758	11.60%	32.03%	-0.55	-1.33	No
Feb-02	15	114	13.16%	26	0	311	2514	12.37%	32.92%	0.28	-0.83	No
Mar-02	13	113	11.50%	33	0	332	2488	13.34%	34.01%	-0.56	-1.34	No
Apr-02	19	128	14.84%	41	0	400	3086	12.96%	33.59%	0.63	-0.61	No
May-02	20	131	15.27%	29	0	468	3253	14.39%	35.10%	0.3	-0.82	No
Jun-02	20	119	16.81%	43	0	418	3323	12.58%	33.16%	1.33	-0.19	No
Jul-02	13	125	10.40%	35	0	475	3549	13.38%	34.05%	-0.96	-1.59	No



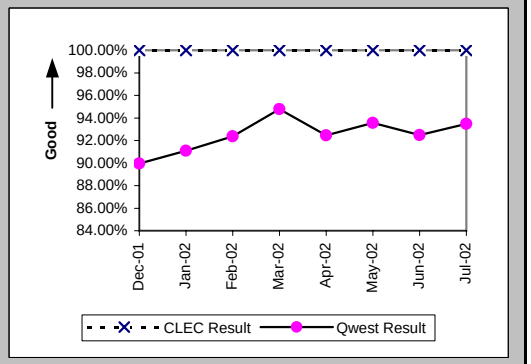
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	52	19.23%	25	0	262	2018	12.98%	33.61%	1.28	-0.22	No
Jan-02	7	70	10.00%	44	0	217	1946	11.15%	31.48%	-0.3	-1.18	No
Feb-02	7	58	12.07%	26	0	223	1782	12.51%	33.09%	-0.1	-1.06	No
Mar-02	7	60	11.67%	33	0	235	1789	13.14%	33.78%	-0.33	-1.2	No
Apr-02	15	85	17.65%	41	0	314	2459	12.77%	33.37%	1.29	-0.22	No
May-02	17	96	17.71%	29	0	387	2712	14.27%	34.98%	0.94	-0.43	No
Jun-02	15	87	17.24%	43	0	326	2753	11.84%	32.31%	1.48	-0.1	No
Jul-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

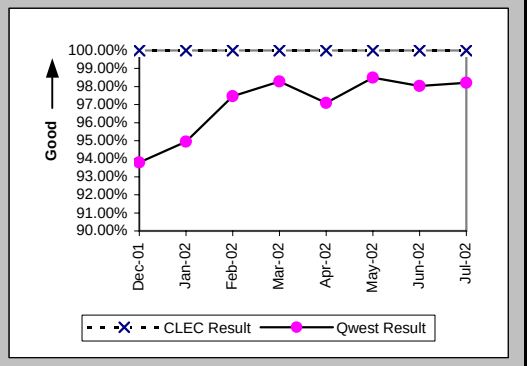
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	1	0	832	925	89.95%	30.07%	-1.48	-1.9	No
Jan-02	8	8	100.00%	1	0	665	730	91.10%	28.48%	-0.88	-1.53	No
Feb-02	22	22	100.00%	2	0	713	772	92.36%	26.57%	-1.33	-1.81	No
Mar-02	13	13	100.00%	1	0	819	864	94.79%	22.22%	-0.84	-1.51	No
Apr-02	26	26	100.00%	0	0	993	1074	92.46%	26.41%	-1.44	-1.87	No
May-02	24	24	100.00%	5	0	1146	1225	93.55%	24.56%	-1.27	-1.77	No
Jun-02	34	34	100.00%	6	0	1093	1182	92.47%	26.39%	-1.64	-2	No
Jul-02	29	29	100.00%	1	0	1344	1438	93.46%	24.72%	-1.41	-1.86	No



Checklist #4 - Unbundled Loop - Analog Repair

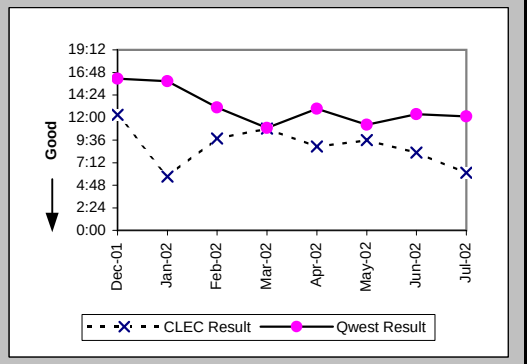
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	1	0	1377	1468	93.80%	24.11%	-1.14	-1.69	No
Jan-02	8	8	100.00%	1	0	1185	1248	94.95%	21.89%	-0.65	-1.4	No
Feb-02	22	22	100.00%	2	0	1265	1298	97.46%	15.74%	-0.75	-1.46	No
Mar-02	13	13	100.00%	1	0	1372	1396	98.28%	13.00%	-0.47	-1.29	No
Apr-02	26	26	100.00%	0	0	1633	1682	97.09%	16.82%	-0.88	-1.53	No
May-02	24	24	100.00%	5	0	1828	1856	98.49%	12.19%	-0.6	-1.37	No
Jun-02	34	34	100.00%	6	0	1740	1775	98.03%	13.90%	-0.82	-1.5	No
Jul-02	29	29	100.00%	1	0	2021	2058	98.20%	13.29%	-0.72	-1.44	No



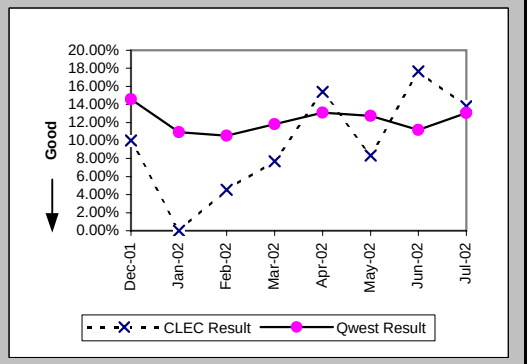
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	246:06	20	12:18	1	0	23705:28	1468	16:09	18:48	-0.91	-1.55	No
Jan-02	45:49	8	5:44	1	0	19793:22	1248	15:52	17:51	-1.6	-1.97	No
Feb-02	214:53	22	9:46	2	0	16962:51	1298	13:04	14:18	-1.07	-1.65	No
Mar-02	140:51	13	10:50	1	0	15220:03	1396	10:54	14:23	-0.02	-1.01	No
Apr-02	232:24	26	8:56	0	0	21773:22	1682	12:57	13:31	-1.5	-1.91	No
May-02	229:48	24	9:35	5	0	20882:30	1856	11:15	11:29	-0.71	-1.43	No
Jun-02	281:10	34	8:16	6	0	21920:20	1775	12:21	12:14	-1.93	-2.17	No
Jul-02	177:52	29	6:08	1	0	24953:02	2058	12:07	12:49	-2.5	-2.52	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

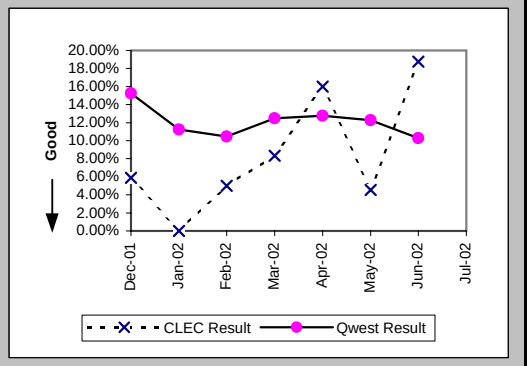
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	20	10.00%	1	0	217	1488	14.58%	35.29%	-0.58	-1.35	No
Jan-02	0	8	0.00%	1	0	138	1263	10.93%	31.20%	-0.99	-1.6	No
Feb-02	1	22	4.55%	2	0	138	1312	10.52%	30.68%	-0.91	-1.55	No
Mar-02	1	13	7.69%	1	0	167	1413	11.82%	32.28%	-0.46	-1.28	No
Apr-02	4	26	15.38%	0	0	222	1698	13.07%	33.71%	0.39	-0.76	No
May-02	2	24	8.33%	5	0	239	1879	12.72%	33.32%	-0.64	-1.39	No
Jun-02	6	34	17.65%	6	0	201	1799	11.17%	31.50%	1.14	-0.3	No
Jul-02	4	29	13.79%	1	0	274	2100	13.05%	33.68%	0.17	-0.9	No



Checklist #4 - Unbundled Loop - Analog Repair

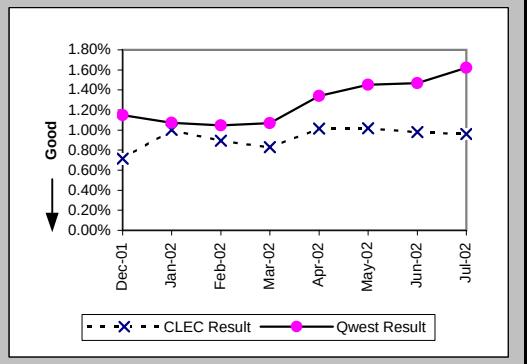
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	17	5.88%	1	0	169	1108	15.25%	35.95%	-1.07	-1.65	No
Jan-02	0	7	0.00%	1	0	102	907	11.25%	31.59%	-0.94	-1.57	No
Feb-02	1	20	5.00%	2	0	92	880	10.45%	30.60%	-0.79	-1.48	No
Mar-02	1	12	8.33%	1	0	124	993	12.49%	33.06%	-0.43	-1.26	No
Apr-02	4	25	16.00%	0	0	168	1317	12.76%	33.36%	0.51	-0.69	No
May-02	1	22	4.55%	5	0	185	1509	12.26%	32.80%	-1.1	-1.67	No
Jun-02	6	32	18.75%	6	0	152	1478	10.28%	30.38%	1.45	-0.12	No
Jul-02												



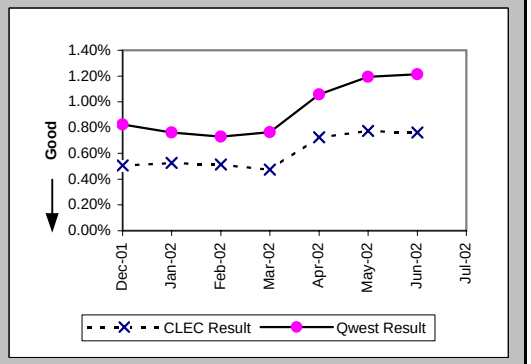
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	97	13595	0.71%	26	0	4361	379575	1.15%	10.66%	-4.68	-3.85	No
Jan-02	147	14662	1.00%	45	0	4021	374468	1.07%	10.31%	-0.82	-1.5	No
Feb-02	136	15207	0.89%	28	0	3826	365309	1.05%	10.18%	-1.82	-2.1	No
Mar-02	126	15179	0.83%	34	0	3901	364423	1.07%	10.29%	-2.82	-2.71	No
Apr-02	154	15170	1.02%	41	0	4784	357203	1.34%	11.50%	-3.4	-3.07	No
May-02	155	15245	1.02%	34	0	5132	353493	1.45%	11.96%	-4.4	-3.67	No
Jun-02	153	15612	0.98%	49	0	5122	348729	1.47%	12.03%	-4.97	-4.02	No
Jul-02	154	16008	0.96%	36	0	5649	348729	1.62%	12.62%	-6.45	-4.92	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

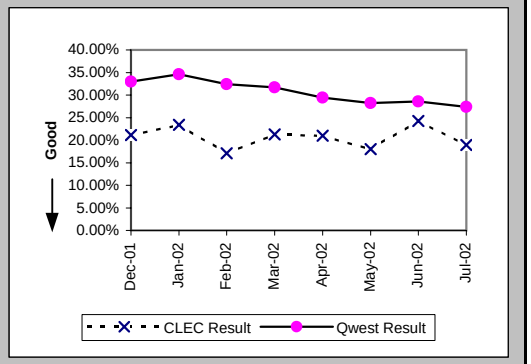
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69	13595	0.51%	26	0	3126	379575	0.82%	9.04%	-4.01	-3.44	No
Jan-02	77	14662	0.53%	45	0	2853	374468	0.76%	8.70%	-3.23	-2.97	No
Feb-02	78	15207	0.51%	28	0	2662	365309	0.73%	8.51%	-3.07	-2.86	No
Mar-02	72	15179	0.47%	34	0	2782	364423	0.76%	8.70%	-4.01	-3.44	No
Apr-02	110	15170	0.73%	41	0	3776	357203	1.06%	10.23%	-3.92	-3.38	No
May-02	118	15245	0.77%	34	0	4221	353493	1.19%	10.86%	-4.68	-3.84	No
Jun-02	119	15612	0.76%	49	0	4231	348729	1.21%	10.95%	-5.04	-4.06	No
Jul-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

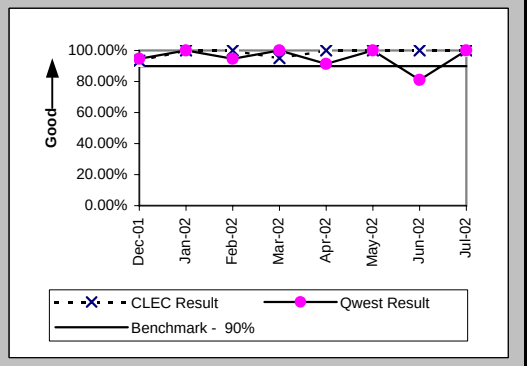
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	123	21.14%	0	0	2149	6510	33.01%	47.03%	-2.77	-2.69	No
Jan-02	45	192	23.44%	0	0	2127	6148	34.60%	47.57%	-3.2	-2.95	No
Feb-02	28	164	17.07%	0	0	1837	5663	32.44%	46.81%	-4.14	-3.52	No
Mar-02	34	160	21.25%	0	0	1808	5709	31.67%	46.52%	-2.79	-2.7	No
Apr-02	41	195	21.03%	0	0	1993	6777	29.41%	45.56%	-2.53	-2.54	No
May-02	34	189	17.99%	0	0	2016	7148	28.20%	45.00%	-3.08	-2.87	No
Jun-02	49	202	24.26%	0	0	2049	7171	28.57%	45.18%	-1.34	-1.81	No
Jul-02	36	190	18.95%	0	0	2132	7781	27.40%	44.60%	-2.58	-2.57	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

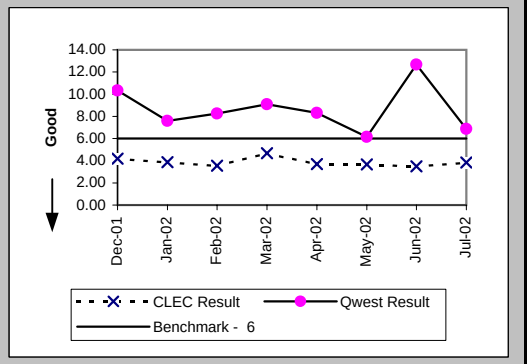
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	46	93.48%	0	0	18	19	94.74%	22.33%	0	-1	No
Jan-02	18	18	100.00%	1	0	21	21	100.00%	N/A	N/A	N/A	No
Feb-02	34	34	100.00%	0	0	18	19	94.74%	22.33%	-0.82	-1.5	No
Mar-02	38	40	95.00%	0	0	27	27	100.00%	N/A	N/A	-0.4	No
Apr-02	35	35	100.00%	0	0	21	23	91.30%	28.18%	-1.15	-1.7	No
May-02	42	42	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	No
Jun-02	43	43	100.00%	0	0	17	21	80.95%	39.27%	-1.82	-2.11	No
Jul-02	24	24	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	No



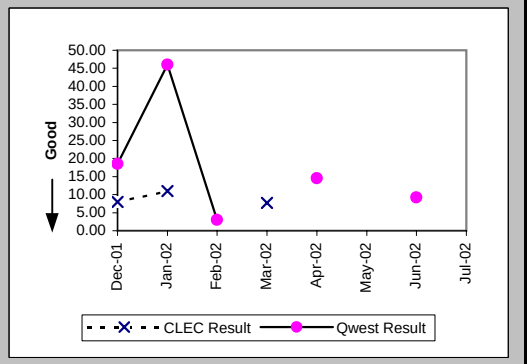
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	155	37	4.19	10	0	217	21	10.33	8.09	-2.78	-2.69	No
Jan-02	62	16	3.88	3	0	144	19	7.58	12.67	-0.86	-1.52	No
Feb-02	99	28	3.54	6	0	157	19	8.26	4.87	-3.26	-2.98	No
Mar-02	178	38	4.68	2	0	227	25	9.08	4.34	-3.93	-3.39	No
Apr-02	107	29	3.69	7	0	191	23	8.30	7.74	-2.13	-2.3	No
May-02	151	41	3.68	1	0	129	21	6.14	3.48	-2.63	-2.6	No
Jun-02	119	34	3.50	9	0	266	21	12.67	13.58	-2.43	-2.48	No
Jul-02	77	20	3.85	4	0	96	14	6.86	5.20	-1.66	-2.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

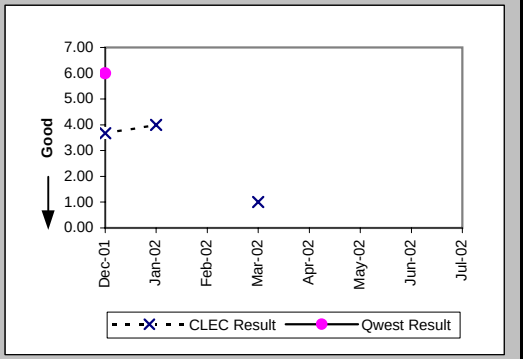
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	37	2	18.50	4.95	-1.73	-2.05	No
Jan-02	11	1	11.00	0	0	46	1	46.00				
Feb-02						3	1	3.00				
Mar-02	23	3	7.67	0	0							
Apr-02						29	2	14.50	14.85			
May-02												
Jun-02						37	4	9.25	6.24			
Jul-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

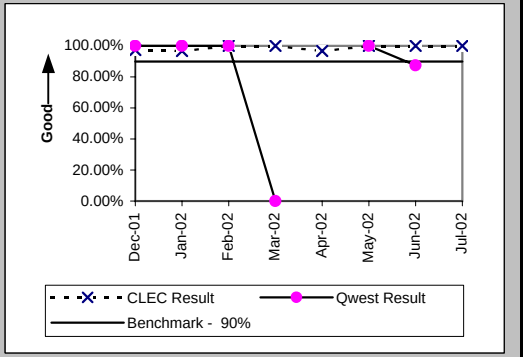
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	3	3.67	0	0	6	1	6.00				
Jan-02	4	1	4.00	0	0							
Feb-02												
Mar-02	1	1	1.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												



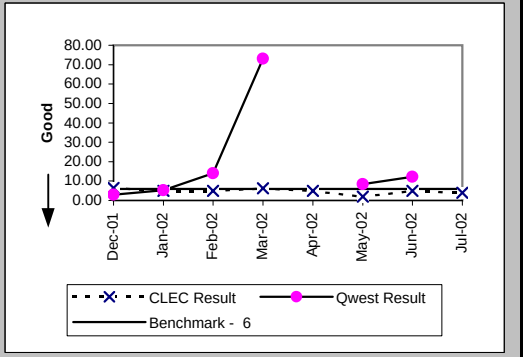
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	38	97.37%	0	0	4	4	100.00%	N/A	N/A	-1.07	No
Jan-02	30	31	96.77%	0	0	3	3	100.00%	N/A	N/A	-1.08	No
Feb-02	45	45	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	No
Mar-02	33	33	100.00%	0	0	0	1	0.00%	N/A	N/A		No
Apr-02	29	30	96.67%	0	0							No
May-02	19	19	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	No
Jun-02	15	15	100.00%	0	0	7	8	87.50%	33.07%	-0.86	-1.52	No
Jul-02	21	21	100.00%	0	0							No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

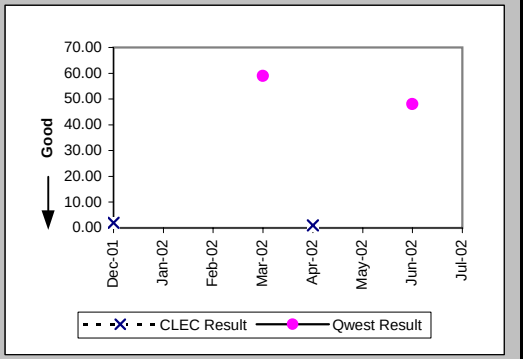
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	2	6.50	36	0	12	4	3.00	0.00			Yes
Jan-02	10	2	5.00	29	0	21	4	5.25	4.50	-0.06	-1.04	No
Feb-02	10	2	5.00	44	0	14	1	14.00				No
Mar-02	31	5	6.20	28	0	73	1	73.00				Yes
Apr-02	5	1	5.00	29	0							No
May-02	4	2	2.00	17	0	42	5	8.40	4.62	-1.66	-2.01	No
Jun-02	5	1	5.00	14	0	98	8	12.25	20.06	-0.34	-1.21	No
Jul-02	4	1	4.00	20	0							No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

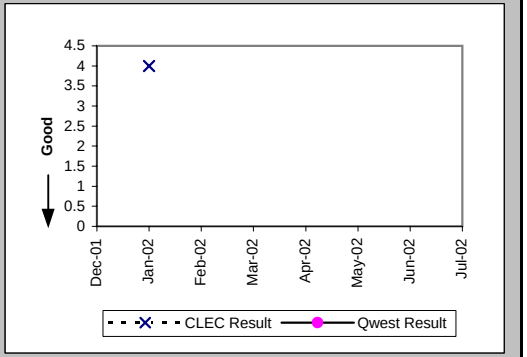
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0							
Jan-02												
Feb-02												
Mar-02						59	1	59.00				
Apr-02	1	1	1.00	0	0							
May-02												
Jun-02						48	1	48.00				
Jul-02												



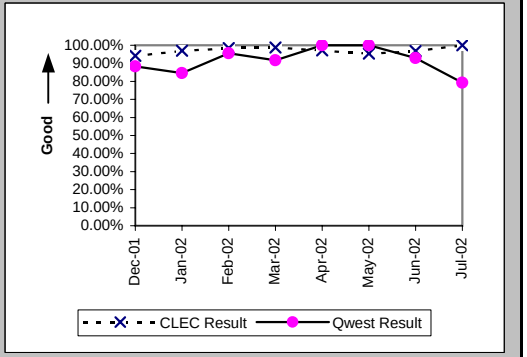
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	4	1	4.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

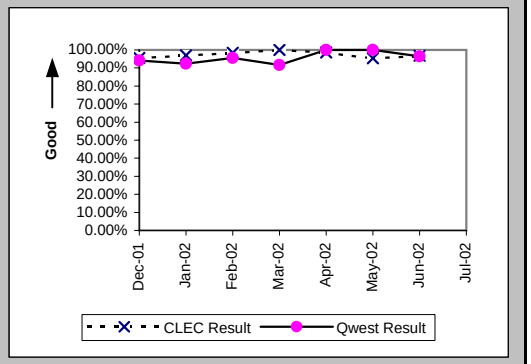
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	64	68	94.12%	0	0	30	34	88.24%	32.22%	-0.87	-1.53	No
Jan-02	66	68	97.06%	0	0	22	26	84.62%	36.08%	-1.5	-1.91	No
Feb-02	65	66	98.48%	0	0	22	23	95.65%	20.39%	-0.57	-1.35	No
Mar-02	78	79	98.73%	0	0	22	24	91.67%	27.64%	-1.1	-1.67	No
Apr-02	69	71	97.18%	0	0	26	26	100.00%	N/A	N/A	-0.6	No
May-02	62	65	95.38%	0	0	25	25	100.00%	N/A	N/A	-0.41	No
Jun-02	59	61	96.72%	0	0	26	28	92.86%	25.75%	-0.66	-1.4	No
Jul-02	54	54	100.00%	0	0	19	24	79.17%	40.61%	-2.09	-2.27	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

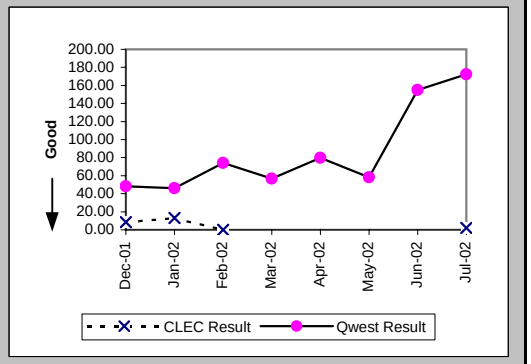
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	65	68	95.59%	0	0	32	34	94.12%	23.53%	-0.3	-1.18	No
Jan-02	66	68	97.06%	0	0	24	26	92.31%	26.65%	-0.77	-1.47	No
Feb-02	65	66	98.48%	0	0	22	23	95.65%	20.39%	-0.57	-1.35	No
Mar-02	79	79	100.00%	0	0	22	24	91.67%	27.64%	-1.29	-1.79	No
Apr-02	70	71	98.59%	0	0	26	26	100.00%	N/A	N/A	-0.84	No
May-02	62	65	95.38%	0	0	25	25	100.00%	N/A	N/A	-0.41	No
Jun-02	59	61	96.72%	0	0	27	28	96.43%	18.56%	-0.07	-1.04	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

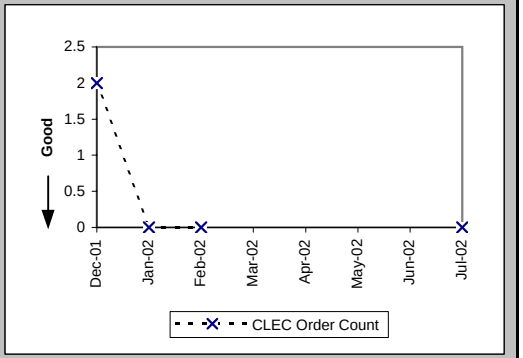
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	4	8.50	0	0	145	3	48.33	47.04	-1.11	-1.67	No
Jan-02	13	1	13.00	0	0	230	5	46.00	47.19	-0.64	-1.39	No
Feb-02	0	1	0.00	0	0	296	4	74.00	50.42	-1.31	-1.8	No
Mar-02						283	5	56.60	71.95			
Apr-02						478	6	79.67	67.64			
May-02						466	8	58.25	77.17			
Jun-02						465	3	155.00	76.90			
Jul-02	2	1	2.00	0	0	345	2	172.50	108.19	-1.29	-1.78	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

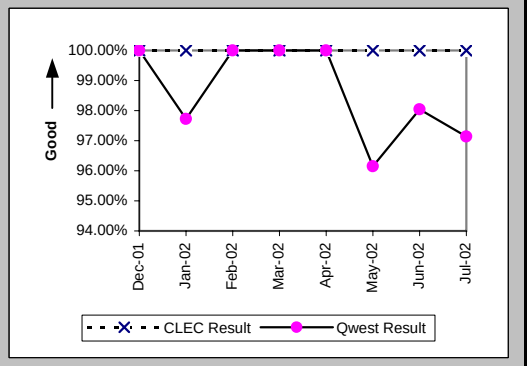
Date	CLEC Order Count
Dec-01	2
Jan-02	0
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

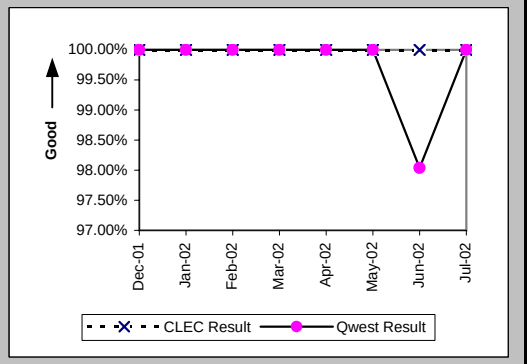
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	1	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	1	0	43	44	97.73%	14.90%	-0.4	-1.24	No
Feb-02	4	4	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02	11	11	100.00%	2	0	45	45	100.00%	N/A	N/A	N/A	
May-02	13	13	100.00%	2	0	25	26	96.15%	19.23%	-0.59	-1.36	No
Jun-02	13	13	100.00%	2	0	50	51	98.04%	13.86%	-0.46	-1.28	No
Jul-02	9	9	100.00%	2	0	34	35	97.14%	16.66%	-0.46	-1.28	No



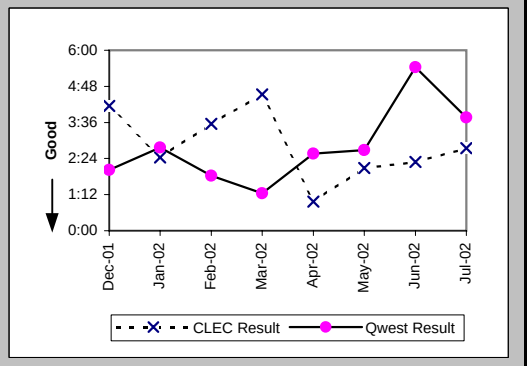
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	1	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Apr-02	11	11	100.00%	2	0	45	45	100.00%	N/A	N/A	N/A	
May-02	14	14	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Jun-02	15	15	100.00%	2	0	50	51	98.04%	13.86%	-0.48	-1.29	No
Jul-02	9	9	100.00%	2	0	36	36	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

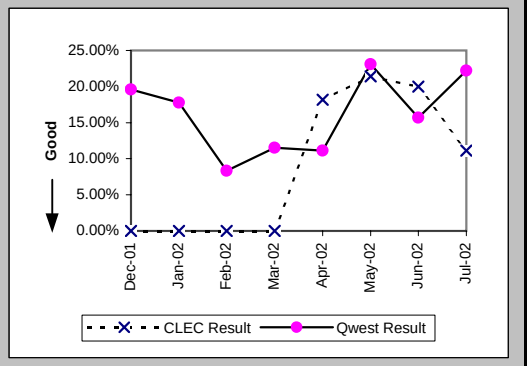
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24:57	6	4:09	1	0	102:28	51	2:01	2:57	1.23	-0.25	No
Jan-02	19:29	8	2:26	1	0	124:12	45	2:46	4:48	-0.18	-1.11	No
Feb-02	14:11	4	3:33	0	0	65:47	36	1:50	2:24	1.1	-0.33	No
Mar-02	31:42	7	4:32	1	0	32:19	26	1:15	1:27	1.41	-0.15	No
Apr-02	10:39	11	0:58	2	0	115:37	45	2:34	3:23	-1.41	-1.86	No
May-02	29:05	14	2:05	2	0	69:55	26	2:41	4:48	-0.38	-1.23	No
Jun-02	34:19	15	2:17	2	0	277:03	51	5:26	13:26	-0.8	-1.48	No
Jul-02	24:46	9	2:45	2	0	135:38	36	3:46	5:59	-0.46	-1.28	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

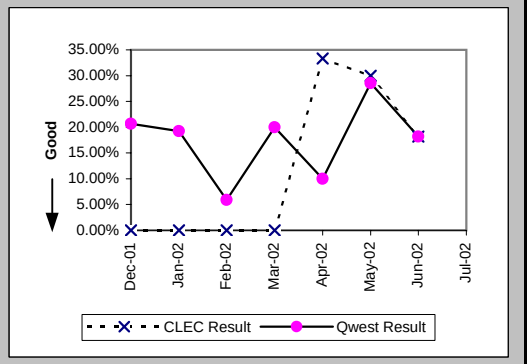
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	1	0	10	51	19.61%	39.70%	-1.14	-1.7	No
Jan-02	0	8	0.00%	1	0	8	45	17.78%	38.23%	-1.21	-1.74	No
Feb-02	0	4	0.00%	0	0	3	36	8.33%	27.64%	-0.57	-1.35	No
Mar-02	0	7	0.00%	1	0	3	26	11.54%	31.95%	-0.85	-1.52	No
Apr-02	2	11	18.18%	2	0	5	45	11.11%	31.43%	0.6	-0.64	No
May-02	3	14	21.43%	2	0	6	26	23.08%	42.13%	-0.12	-1.07	No
Jun-02	3	15	20.00%	2	0	8	51	15.69%	36.37%	0.39	-0.77	No
Jul-02	1	9	11.11%	2	0	8	36	22.22%	41.57%	-0.72	-1.44	No



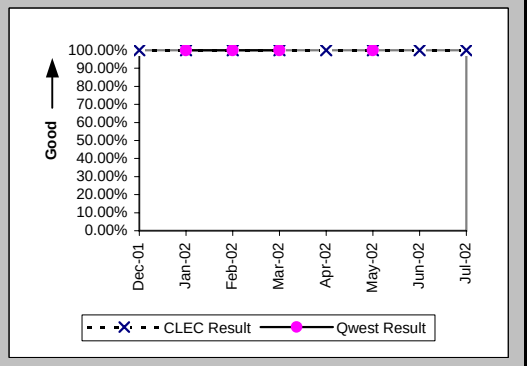
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	1	0	6	29	20.69%	40.51%	-0.84	-1.51	No
Jan-02	0	7	0.00%	1	0	5	26	19.23%	39.41%	-1.15	-1.7	No
Feb-02	0	3	0.00%	0	0	1	17	5.88%	23.53%	-0.4	-1.24	No
Mar-02	0	4	0.00%	1	0	2	10	20.00%	40.00%	-0.85	-1.51	No
Apr-02	2	6	33.33%	2	0	2	20	10.00%	30.00%	1.19	-0.28	No
May-02	3	10	30.00%	2	0	4	14	28.57%	45.18%	0.01	-0.99	No
Jun-02	2	11	18.18%	2	0	6	33	18.18%	38.57%	0	-1	No
Jul-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

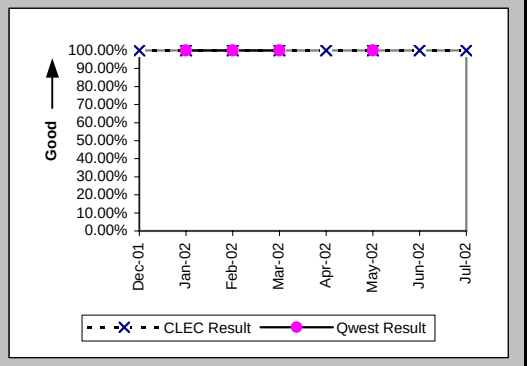
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	1	0							
May-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0							
Jul-02	2	2	100.00%	0	0							



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

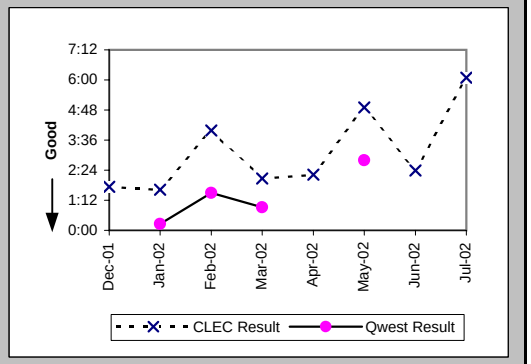
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0							
Jan-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	1	0							
May-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	0	0							
Jul-02	2	2	100.00%	0	0							



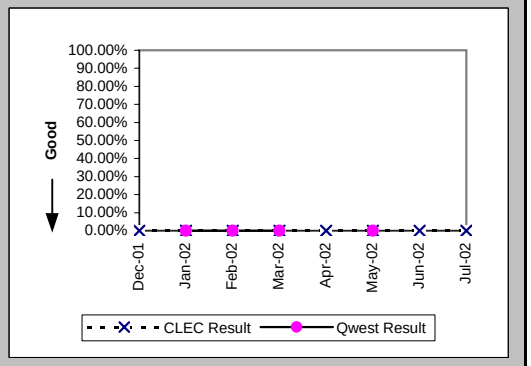
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:44	1	1:44	0	0							
Jan-02	1:37	1	1:37	0	0	0:15	1	0:15				
Feb-02	7:57	2	3:59	0	0	1:30	1	1:30				
Mar-02	6:12	3	2:04	0	0	0:55	1	0:55				
Apr-02	6:40	3	2:13	1	0							
May-02	14:42	3	4:54	0	0	2:48	1	2:48				
Jun-02	9:32	4	2:23	0	0							
Jul-02	12:10	2	6:05	0	0							



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

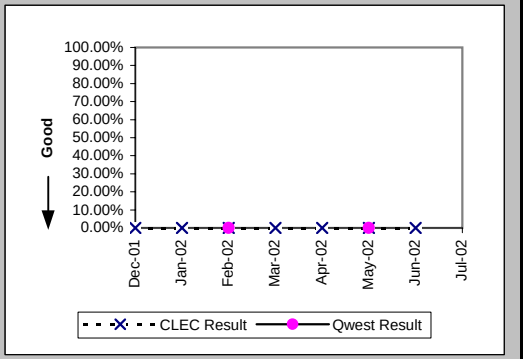
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0							
Jan-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02	0	3	0.00%	1	0							
May-02	0	3	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	0	4	0.00%	0	0							
Jul-02	0	2	0.00%	0	0							



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

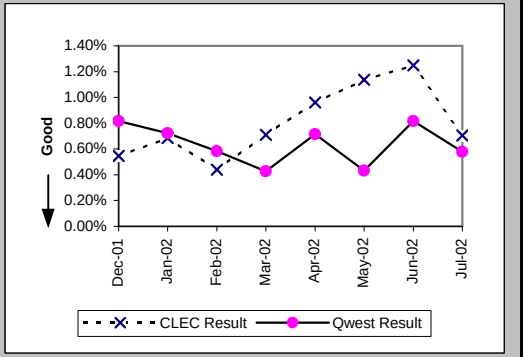
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0							
Jan-02	0	1	0.00%	0	0							
Feb-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Mar-02	0	3	0.00%	0	0							
Apr-02	0	3	0.00%	1	0							
May-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	0	4	0.00%	0	0							
Jul-02												



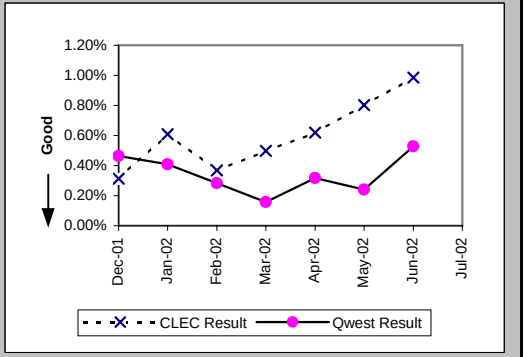
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	1283	0.55%	1	0	51	6249	0.82%	9.00%	-0.98	-1.6	No
Jan-02	9	1315	0.68%	1	0	46	6368	0.72%	8.47%	-0.15	-1.09	No
Feb-02	6	1362	0.44%	0	0	37	6337	0.58%	7.62%	-0.63	-1.38	No
Mar-02	10	1408	0.71%	1	0	27	6334	0.43%	6.52%	1.48	-0.1	No
Apr-02	14	1456	0.96%	3	0	45	6304	0.71%	8.42%	1.01	-0.38	No
May-02	17	1495	1.14%	2	0	27	6261	0.43%	6.55%	3.74	1.28	Yes
Jun-02	19	1522	1.25%	2	0	51	6250	0.82%	9.00%	1.68	0.02	Yes
Jul-02	11	1563	0.70%	2	0	36	6228	0.58%	7.58%	0.59	-0.64	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

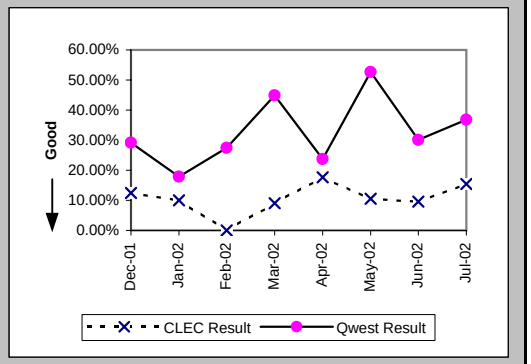
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1283	0.31%	1	0	29	6249	0.46%	6.80%	-0.73	-1.44	No
Jan-02	8	1315	0.61%	1	0	26	6368	0.41%	6.38%	1.04	-0.37	No
Feb-02	5	1362	0.37%	0	0	18	6337	0.28%	5.32%	0.52	-0.68	No
Mar-02	7	1408	0.50%	1	0	10	6334	0.16%	3.97%	2.9	0.76	Yes
Apr-02	9	1456	0.62%	3	0	20	6304	0.32%	5.62%	1.84	0.12	Yes
May-02	12	1495	0.80%	2	0	15	6261	0.24%	4.89%	4	1.43	Yes
Jun-02	15	1522	0.99%	2	0	33	6250	0.53%	7.25%	2.21	0.34	Yes
Jul-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

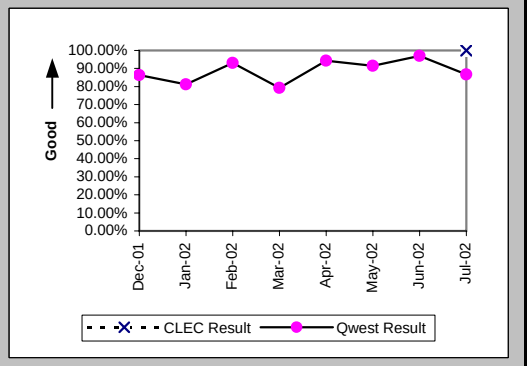
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	8	12.50%	0	0	21	72	29.17%	45.45%	-0.98	-1.6	No
Jan-02	1	10	10.00%	0	0	10	56	17.86%	38.30%	-0.6	-1.36	No
Feb-02	0	6	0.00%	0	0	14	51	27.45%	44.63%	-1.43	-1.87	No
Mar-02	1	11	9.09%	0	0	22	49	44.90%	49.74%	-2.16	-2.31	No
Apr-02	3	17	17.65%	0	0	14	59	23.73%	42.54%	-0.52	-1.32	No
May-02	2	19	10.53%	0	0	30	57	52.63%	49.93%	-3.18	-2.94	No
Jun-02	2	21	9.52%	0	0	22	73	30.14%	45.89%	-1.81	-2.1	No
Jul-02	2	13	15.38%	0	0	21	57	36.84%	48.24%	-1.45	-1.88	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

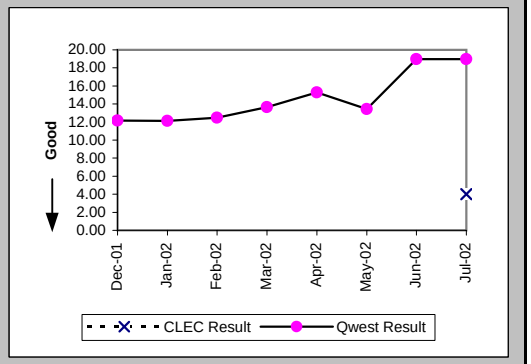
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						140	162	86.42%	34.26%			
Jan-02						125	154	81.17%	39.10%			
Feb-02						162	174	93.10%	25.34%			
Mar-02						126	159	79.25%	40.56%			
Apr-02						249	264	94.32%	23.15%			
May-02						162	177	91.53%	27.85%			
Jun-02						232	239	97.07%	16.86%			
Jul-02	10	10	100.00%	0	0	149	172	86.63%	34.04%	-1.21	-1.73	No



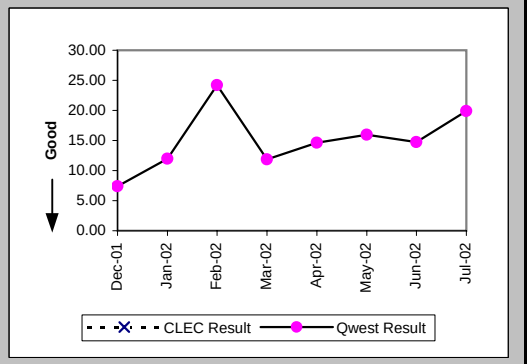
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2156	177	12.18	6.69			
Jan-02						2132	176	12.11	7.24			
Feb-02						2547	204	12.49	12.75			
Mar-02						2773	203	13.66	9.86			
Apr-02						4709	308	15.29	8.70			
May-02						2822	210	13.44	9.12			
Jun-02						5064	267	18.97	12.62			
Jul-02	8	2	4.00	8	0	4382	231	18.97	14.61	-1.44	-1.88	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

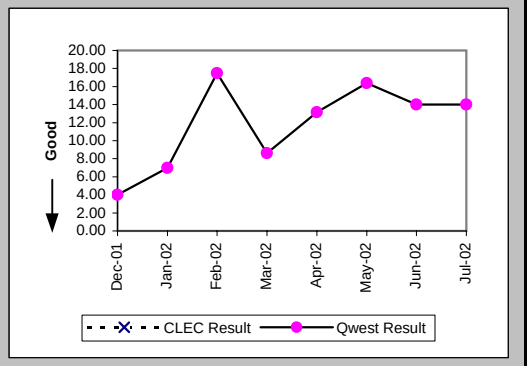
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	21	7.38	6.33			
Jan-02						371	31	11.97	7.99			
Feb-02						363	15	24.20	36.93			
Mar-02						392	33	11.88	18.50			
Apr-02						293	20	14.65	12.90			
May-02						255	16	15.94	10.95			
Jun-02						103	7	14.71	6.70			
Jul-02						438	22	19.91	21.15			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

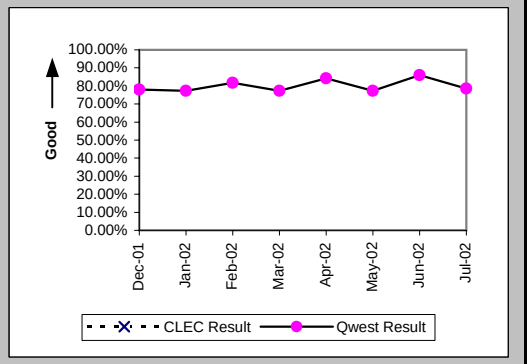
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	2	4.00	4.24			
Jan-02						21	3	7.00	7.81			
Feb-02						35	2	17.50	17.68			
Mar-02						43	5	8.60	8.56			
Apr-02						79	6	13.17	10.32			
May-02						82	5	16.40	7.16			
Jun-02						14	1	14.00				
Jul-02						112	8	14.00	8.25			



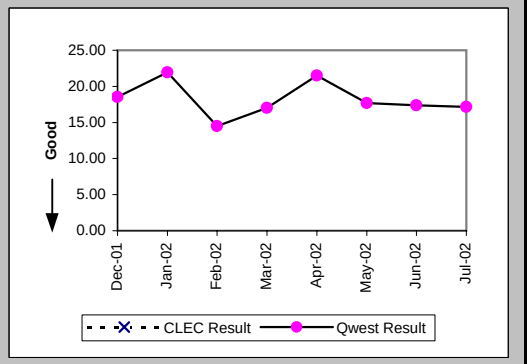
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	59	77.97%	41.45%			
Jan-02						75	97	77.32%	41.88%			
Feb-02						89	109	81.65%	38.71%			
Mar-02						58	75	77.33%	41.87%			
Apr-02						75	89	84.27%	36.41%			
May-02						68	88	77.27%	41.91%			
Jun-02						61	71	85.92%	34.79%			
Jul-02						88	112	78.57%	41.03%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

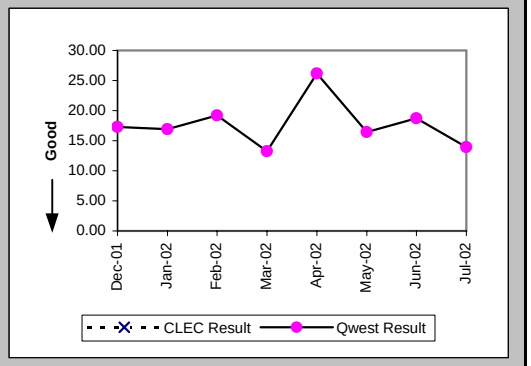
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1391	75	18.55	14.81			
Jan-02						2766	126	21.95	16.62			
Feb-02						1653	114	14.50	13.54			
Mar-02						1532	90	17.02	8.35			
Apr-02						2712	126	21.52	16.69			
May-02						1876	106	17.70	14.93			
Jun-02						1458	84	17.36	10.99			
Jul-02						2284	133	17.17	9.03			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

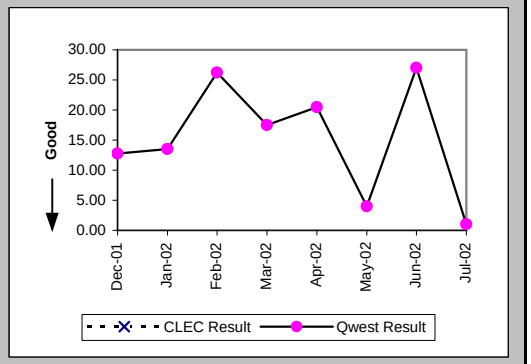
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						294	17	17.29	15.92			
Jan-02						508	30	16.93	9.93			
Feb-02						288	15	19.20	23.76			
Mar-02						238	18	13.22	10.38			
Apr-02						497	19	26.16	32.95			
May-02						411	25	16.44	20.46			
Jun-02						225	12	18.75	16.09			
Jul-02						348	25	13.92	11.05			



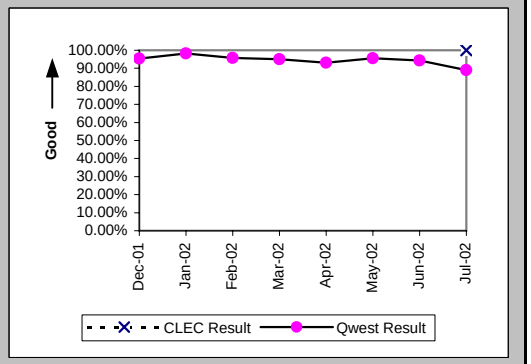
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	4	12.75	8.88			
Jan-02						27	2	13.50	4.95			
Feb-02						131	5	26.20	16.07			
Mar-02						35	2	17.50	14.85			
Apr-02						41	2	20.50	13.44			
May-02						4	1	4.00				
Jun-02						27	1	27.00				
Jul-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

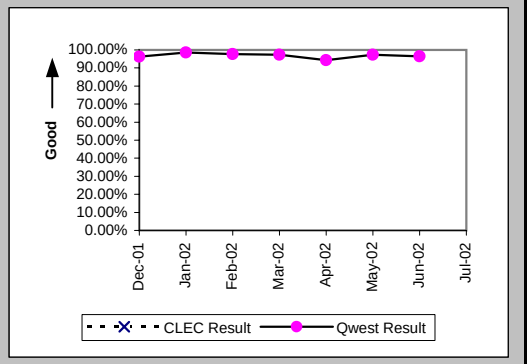
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230	241	95.44%	20.87%			
Jan-02						276	281	98.22%	13.22%			
Feb-02						299	312	95.83%	19.98%			
Mar-02						291	306	95.10%	21.59%			
Apr-02						340	365	93.15%	25.26%			
May-02						361	378	95.50%	20.72%			
Jun-02						316	335	94.33%	23.13%			
Jul-02	5	5	100.00%	0	0	323	363	88.98%	31.31%	-0.78	-1.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

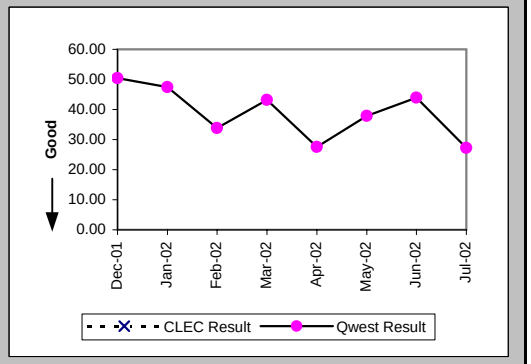
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						232	241	96.27%	18.96%			
Jan-02						277	281	98.58%	11.85%			
Feb-02						305	312	97.76%	14.81%			
Mar-02						298	306	97.39%	15.96%			
Apr-02						344	365	94.25%	23.29%			
May-02						368	378	97.35%	16.05%			
Jun-02						323	335	96.42%	18.58%			
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

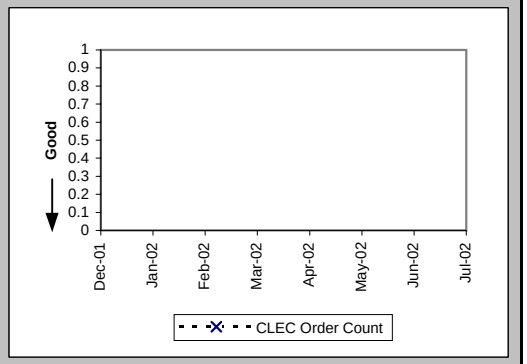
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1461	29	50.38	45.13			
Jan-02						1805	38	47.50	44.51			
Feb-02						1895	56	33.84	45.39			
Mar-02						1773	41	43.24	49.06			
Apr-02						1157	42	27.55	43.54			
May-02						1326	35	37.89	54.39			
Jun-02						1319	30	43.97	62.11			
Jul-02						1364	50	27.28	58.98			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

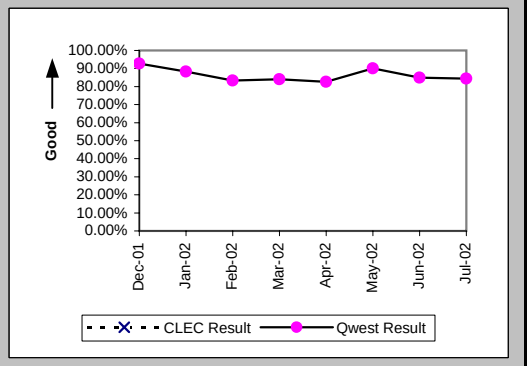
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

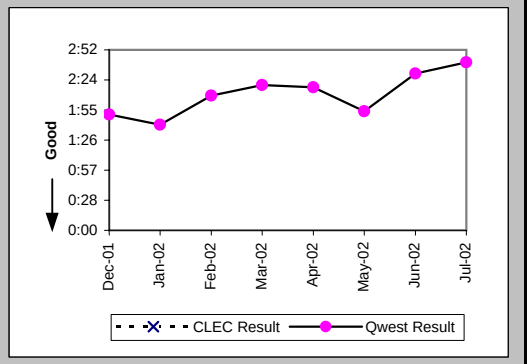
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	82	92.68%	26.04%			
Jan-02						76	86	88.37%	32.06%			
Feb-02						105	126	83.33%	37.27%			
Mar-02						100	119	84.03%	36.63%			
Apr-02						100	121	82.64%	37.87%			
May-02						91	101	90.10%	29.87%			
Jun-02						118	139	84.89%	35.81%			
Jul-02						135	160	84.38%	36.31%			



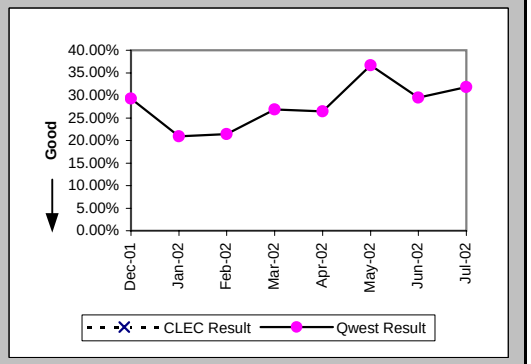
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152:04	82	1:51	2:53			
Jan-02						144:03	86	1:41	1:54			
Feb-02						271:18	126	2:09	2:36			
Mar-02						274:54	119	2:19	3:00			
Apr-02						276:56	121	2:17	2:35			
May-02						191:46	101	1:54	2:15			
Jun-02						347:37	139	2:30	3:04			
Jul-02						430:21	160	2:41	3:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

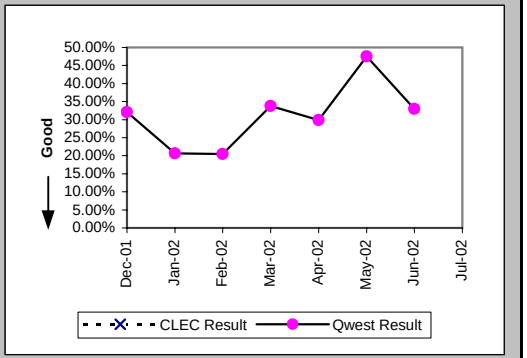
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	82	29.27%	45.50%			
Jan-02						18	86	20.93%	40.68%			
Feb-02						27	126	21.43%	41.03%			
Mar-02						32	119	26.89%	44.34%			
Apr-02						32	121	26.45%	44.10%			
May-02						37	101	36.63%	48.18%			
Jun-02						41	139	29.50%	45.60%			
Jul-02						51	160	31.88%	46.60%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

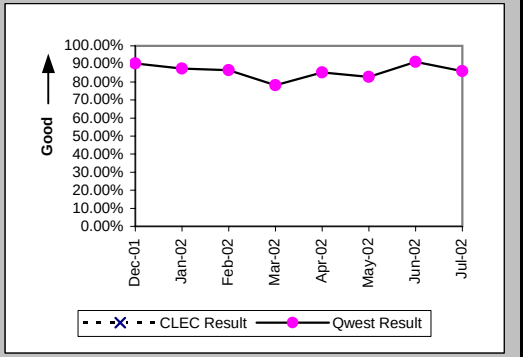
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	53	32.08%	46.68%			
Jan-02						12	58	20.69%	40.51%			
Feb-02						18	88	20.45%	40.34%			
Mar-02						27	80	33.75%	47.29%			
Apr-02						26	87	29.89%	45.78%			
May-02						29	61	47.54%	49.94%			
Jun-02						33	100	33.00%	47.02%			
Jul-02												



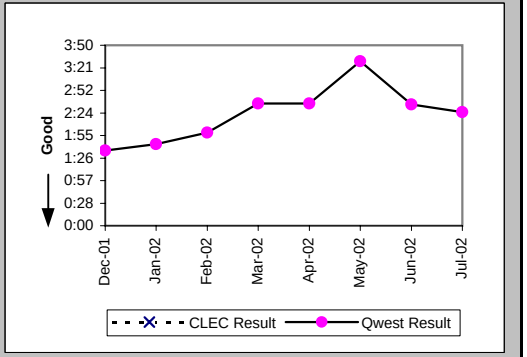
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	61	90.16%	29.78%			
Jan-02						35	40	87.50%	33.07%			
Feb-02						51	59	86.44%	34.24%			
Mar-02						36	46	78.26%	41.25%			
Apr-02						64	75	85.33%	35.38%			
May-02						67	81	82.72%	37.81%			
Jun-02						82	90	91.11%	28.46%			
Jul-02						74	86	86.05%	34.65%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

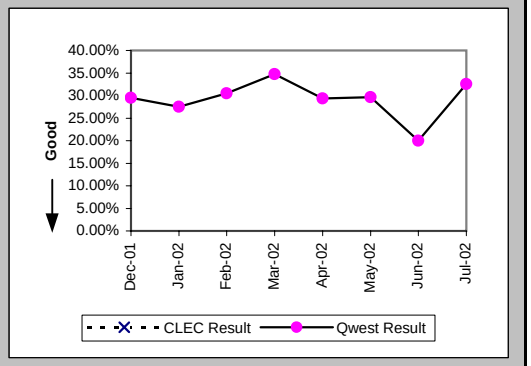
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						97:21	61	1:36	1:45			
Jan-02						69:14	40	1:44	2:10			
Feb-02						117:28	59	1:59	2:44			
Mar-02						119:28	46	2:36	3:10			
Apr-02						195:29	75	2:36	3:24			
May-02						283:13	81	3:30	4:28			
Jun-02						231:49	90	2:35	3:15			
Jul-02						207:44	86	2:25	2:01			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

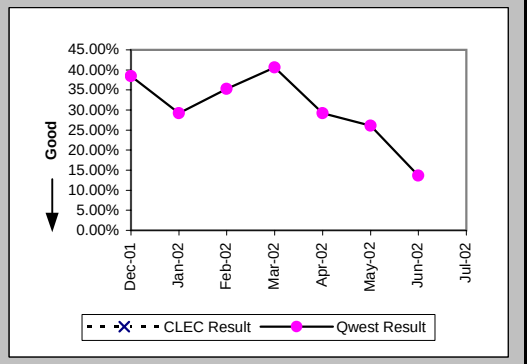
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	61	29.51%	45.61%			
Jan-02						11	40	27.50%	44.65%			
Feb-02						18	59	30.51%	46.04%			
Mar-02						16	46	34.78%	47.63%			
Apr-02						22	75	29.33%	45.53%			
May-02						24	81	29.63%	45.66%			
Jun-02						18	90	20.00%	40.00%			
Jul-02						28	86	32.56%	46.86%			



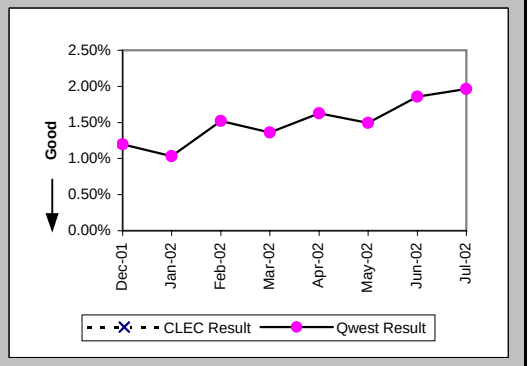
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	39	38.46%	48.65%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						12	34	35.29%	47.79%			
Mar-02						13	32	40.63%	49.11%			
Apr-02						14	48	29.17%	45.45%			
May-02						18	69	26.09%	43.91%			
Jun-02						9	66	13.64%	34.32%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

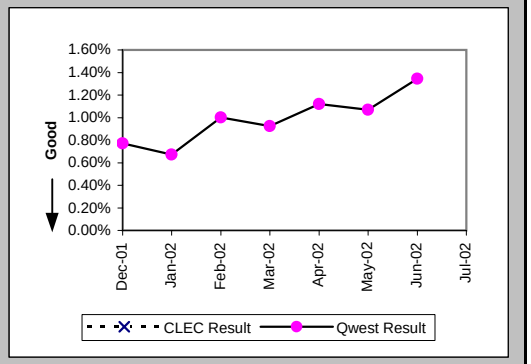
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						143	11934	1.20%	10.88%			
Jan-02						126	12182	1.03%	10.12%			
Feb-02						185	12170	1.52%	12.24%			
Mar-02						165	12127	1.36%	11.58%			
Apr-02						196	12050	1.63%	12.65%			
May-02						182	12171	1.50%	12.14%			
Jun-02						229	12340	1.86%	13.50%			
Jul-02						246	12522	1.96%	13.88%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

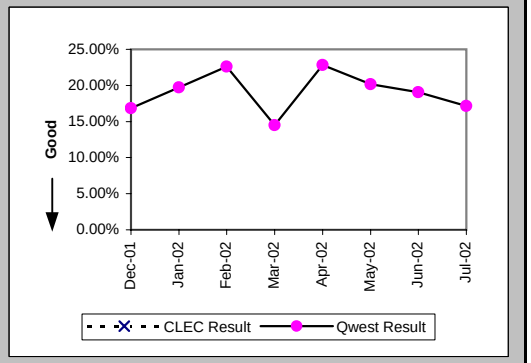
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						92	11934	0.77%	8.75%			
Jan-02						82	12182	0.67%	8.18%			
Feb-02						122	12170	1.00%	9.96%			
Mar-02						112	12127	0.92%	9.57%			
Apr-02						135	12050	1.12%	10.53%			
May-02						130	12171	1.07%	10.28%			
Jun-02						166	12340	1.35%	11.52%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

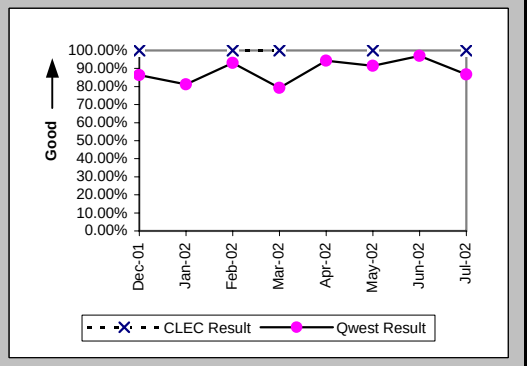
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	172	16.86%	37.44%			
Jan-02						31	157	19.75%	39.81%			
Feb-02						54	239	22.59%	41.82%			
Mar-02						28	193	14.51%	35.22%			
Apr-02						58	254	22.83%	41.98%			
May-02						46	228	20.18%	40.13%			
Jun-02						54	283	19.08%	39.29%			
Jul-02						51	297	17.17%	37.71%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

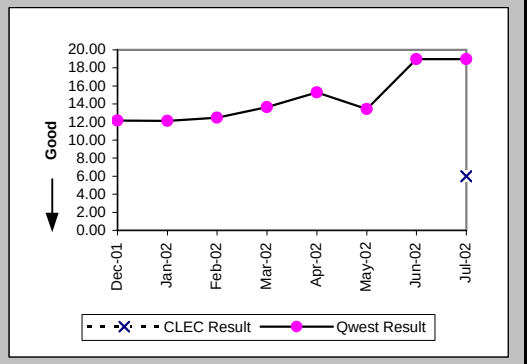
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	140	162	86.42%	34.26%	-0.56	-1.34	No
Jan-02						125	154	81.17%	39.10%			
Feb-02	1	1	100.00%	0	0	162	174	93.10%	25.34%	-0.27	-1.16	No
Mar-02	2	2	100.00%	0	0	126	159	79.25%	40.56%	-0.72	-1.44	No
Apr-02						249	264	94.32%	23.15%			
May-02	2	2	100.00%	0	0	162	177	91.53%	27.85%	-0.43	-1.26	No
Jun-02						232	239	97.07%	16.86%			
Jul-02	1	1	100.00%	0	0	149	172	86.63%	34.04%	-0.39	-1.24	No



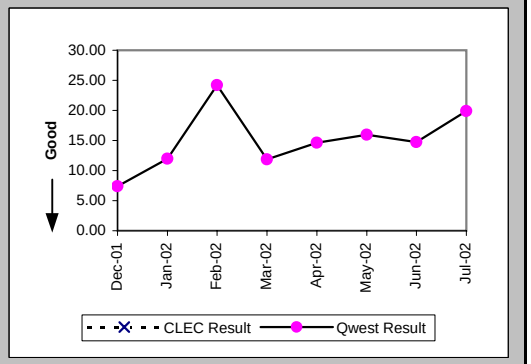
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2156	177	12.18	6.69			
Jan-02						2132	176	12.11	7.24			
Feb-02						2547	204	12.49	12.75			
Mar-02						2773	203	13.66	9.86			
Apr-02						4709	308	15.29	8.70			
May-02						2822	210	13.44	9.12			
Jun-02						5064	267	18.97	12.62			
Jul-02	6	1	6.00	0	0	4382	231	18.97	14.61	-0.89	-1.54	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

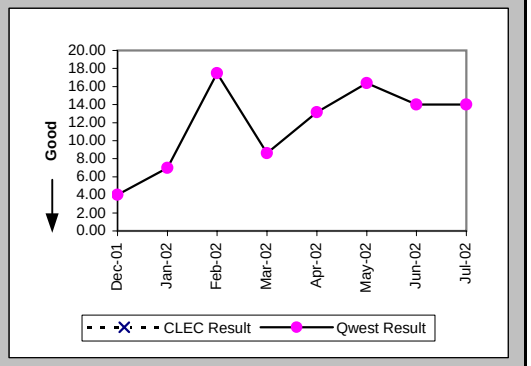
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	21	7.38	6.33			
Jan-02						371	31	11.97	7.99			
Feb-02						363	15	24.20	36.93			
Mar-02						392	33	11.88	18.50			
Apr-02						293	20	14.65	12.90			
May-02						255	16	15.94	10.95			
Jun-02						103	7	14.71	6.70			
Jul-02						438	22	19.91	21.15			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

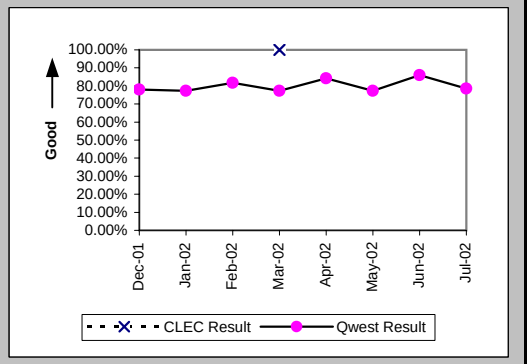
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	2	4.00	4.24			
Jan-02						21	3	7.00	7.81			
Feb-02						35	2	17.50	17.68			
Mar-02						43	5	8.60	8.56			
Apr-02						79	6	13.17	10.32			
May-02						82	5	16.40	7.16			
Jun-02						14	1	14.00				
Jul-02						112	8	14.00	8.25			



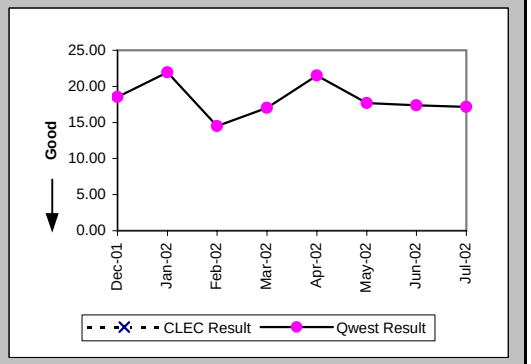
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	59	77.97%	41.45%			
Jan-02						75	97	77.32%	41.88%			
Feb-02						89	109	81.65%	38.71%			
Mar-02	1	1	100.00%	0	0	58	75	77.33%	41.87%	-0.54	-1.33	No
Apr-02						75	89	84.27%	36.41%			
May-02						68	88	77.27%	41.91%			
Jun-02						61	71	85.92%	34.79%			
Jul-02						88	112	78.57%	41.03%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

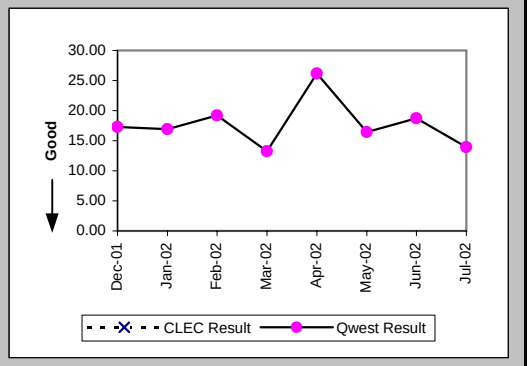
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1391	75	18.55	14.81			
Jan-02						2766	126	21.95	16.62			
Feb-02						1653	114	14.50	13.54			
Mar-02						1532	90	17.02	8.35			
Apr-02						2712	126	21.52	16.69			
May-02						1876	106	17.70	14.93			
Jun-02						1458	84	17.36	10.99			
Jul-02						2284	133	17.17	9.03			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

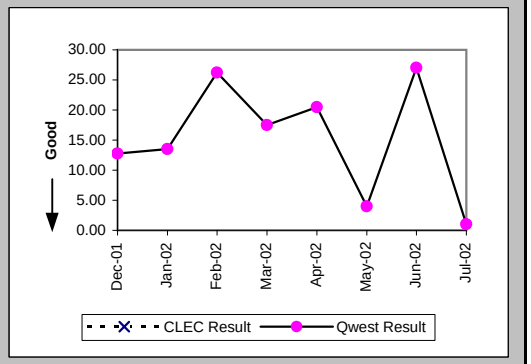
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						294	17	17.29	15.92			
Jan-02						508	30	16.93	9.93			
Feb-02						288	15	19.20	23.76			
Mar-02						238	18	13.22	10.38			
Apr-02						497	19	26.16	32.95			
May-02						411	25	16.44	20.46			
Jun-02						225	12	18.75	16.09			
Jul-02						348	25	13.92	11.05			



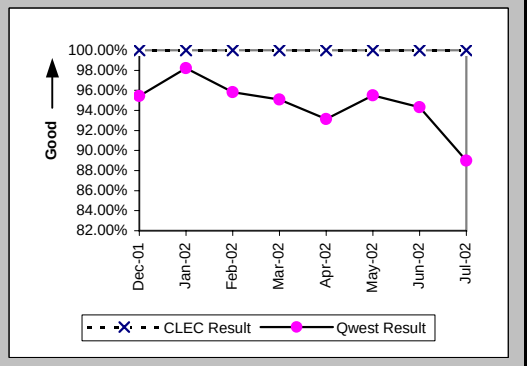
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	4	12.75	8.88			
Jan-02						27	2	13.50	4.95			
Feb-02						131	5	26.20	16.07			
Mar-02						35	2	17.50	14.85			
Apr-02						41	2	20.50	13.44			
May-02						4	1	4.00				
Jun-02						27	1	27.00				
Jul-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

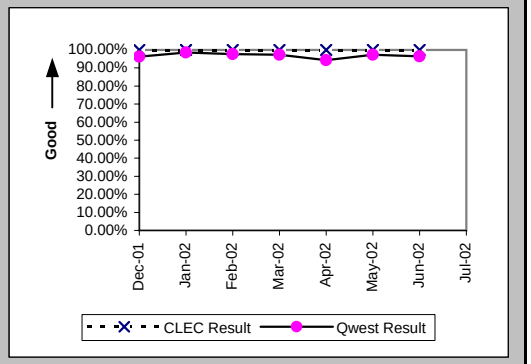
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	230	241	95.44%	20.87%	-0.31	-1.19	No
Jan-02	2	2	100.00%	0	0	276	281	98.22%	13.22%	-0.19	-1.12	No
Feb-02	1	1	100.00%	0	0	299	312	95.83%	19.98%	-0.21	-1.13	No
Mar-02	2	2	100.00%	0	0	291	306	95.10%	21.59%	-0.32	-1.19	No
Apr-02	2	2	100.00%	0	0	340	365	93.15%	25.26%	-0.38	-1.23	No
May-02	1	1	100.00%	0	0	361	378	95.50%	20.72%	-0.22	-1.13	No
Jun-02	1	1	100.00%	0	0	316	335	94.33%	23.13%	-0.24	-1.15	No
Jul-02	1	1	100.00%	0	0	323	363	88.98%	31.31%	-0.35	-1.21	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

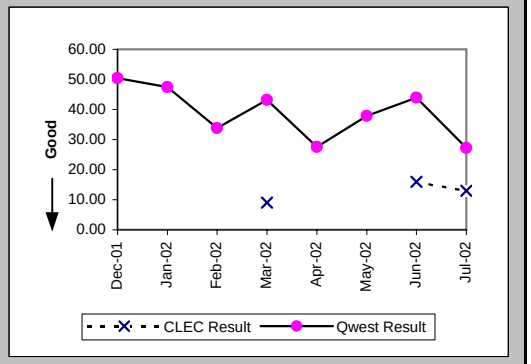
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	232	241	96.27%	18.96%	-0.28	-1.17	No
Jan-02	2	2	100.00%	0	0	277	281	98.58%	11.85%	-0.17	-1.1	No
Feb-02	1	1	100.00%	0	0	305	312	97.76%	14.81%	-0.15	-1.09	No
Mar-02	2	2	100.00%	0	0	298	306	97.39%	15.96%	-0.23	-1.14	No
Apr-02	2	2	100.00%	0	0	344	365	94.25%	23.29%	-0.35	-1.21	No
May-02	1	1	100.00%	0	0	368	378	97.35%	16.05%	-0.16	-1.1	No
Jun-02	1	1	100.00%	0	0	323	335	96.42%	18.58%	-0.19	-1.12	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

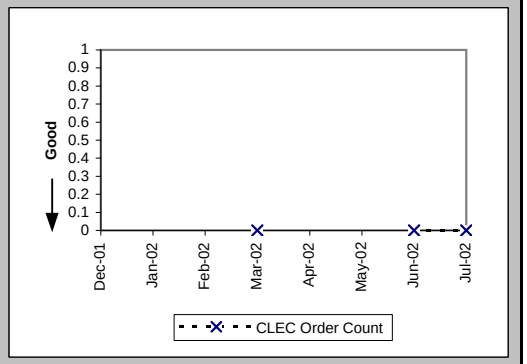
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1461	29	50.38	45.13			
Jan-02						1805	38	47.50	44.51			
Feb-02						1895	56	33.84	45.39			
Mar-02	18	2	9.00	0	0	1773	41	43.24	49.06	-0.96	-1.59	No
Apr-02						1157	42	27.55	43.54			
May-02						1326	35	37.89	54.39			
Jun-02	16	1	16.00	0	0	1319	30	43.97	62.11	-0.44	-1.27	No
Jul-02	13	1	13.00	0	0	1364	50	27.28	58.98	-0.24	-1.15	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

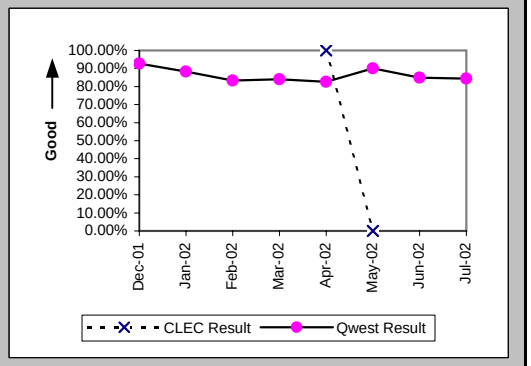
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	
Jun-02	0
Jul-02	0



Checklist #4 - Unbundled Loop - DS1 Capable Repair

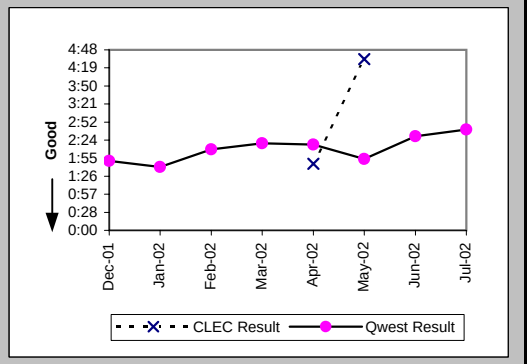
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	82	92.68%	26.04%			
Jan-02						76	86	88.37%	32.06%			
Feb-02						105	126	83.33%	37.27%			
Mar-02						100	119	84.03%	36.63%			
Apr-02	2	2	100.00%	0	0	100	121	82.64%	37.87%	-0.64	-1.39	No
May-02	0	1	0.00%	0	0	91	101	90.10%	29.87%	1.64	0	No
Jun-02						118	139	84.89%	35.81%			
Jul-02						135	160	84.38%	36.31%			



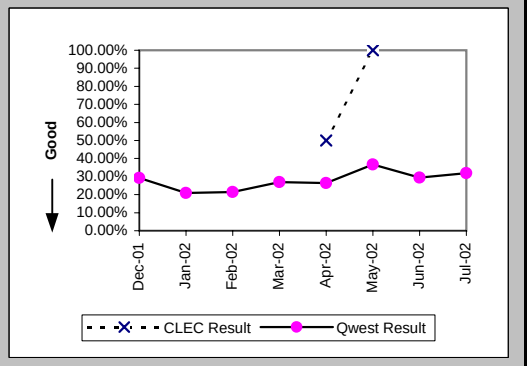
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152:04	82	1:51	2:53			
Jan-02						144:03	86	1:41	1:54			
Feb-02						271:18	126	2:09	2:36			
Mar-02						274:54	119	2:19	3:00			
Apr-02	3:32	2	1:46	0	0	276:56	121	2:17	2:35	-0.28	-1.17	No
May-02	4:33	1	4:33	0	0	191:46	101	1:54	2:15	1.44	-0.12	No
Jun-02						347:37	139	2:30	3:04			
Jul-02						430:21	160	2:41	3:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

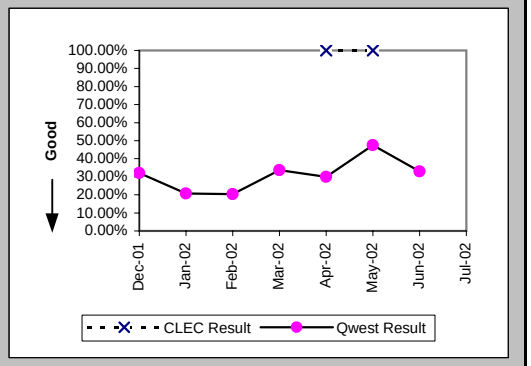
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	82	29.27%	45.50%			
Jan-02						18	86	20.93%	40.68%			
Feb-02						27	126	21.43%	41.03%			
Mar-02						32	119	26.89%	44.34%			
Apr-02	1	2	50.00%	0	0	32	121	26.45%	44.10%	0.61	-0.63	No
May-02	1	1	100.00%	0	0	37	101	36.63%	48.18%	0.9	-0.45	No
Jun-02						41	139	29.50%	45.60%			
Jul-02						51	160	31.88%	46.60%			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

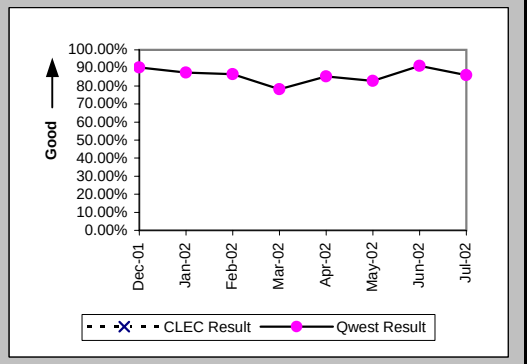
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	53	32.08%	46.68%			
Jan-02						12	58	20.69%	40.51%			
Feb-02						18	88	20.45%	40.34%			
Mar-02						27	80	33.75%	47.29%			
Apr-02	1	1	100.00%	0	0	26	87	29.89%	45.78%	1.04	-0.37	No
May-02	1	1	100.00%	0	0	29	61	47.54%	49.94%	0.7	-0.57	No
Jun-02						33	100	33.00%	47.02%			
Jul-02												



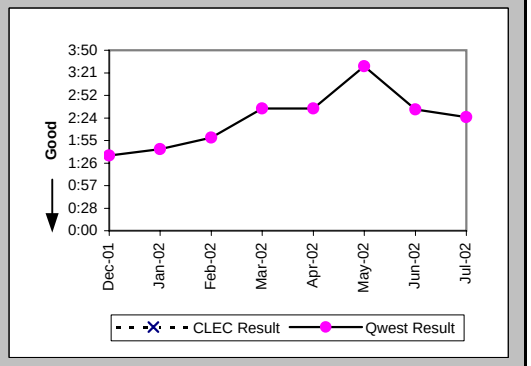
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	61	90.16%	29.78%			
Jan-02						35	40	87.50%	33.07%			
Feb-02						51	59	86.44%	34.24%			
Mar-02						36	46	78.26%	41.25%			
Apr-02						64	75	85.33%	35.38%			
May-02						67	81	82.72%	37.81%			
Jun-02						82	90	91.11%	28.46%			
Jul-02						74	86	86.05%	34.65%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

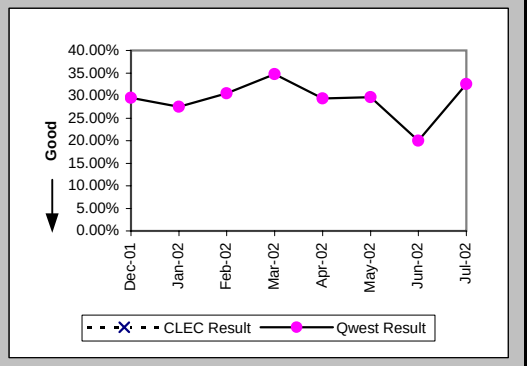
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						97:21	61	1:36	1:45			
Jan-02						69:14	40	1:44	2:10			
Feb-02						117:28	59	1:59	2:44			
Mar-02						119:28	46	2:36	3:10			
Apr-02						195:29	75	2:36	3:24			
May-02						283:13	81	3:30	4:28			
Jun-02						231:49	90	2:35	3:15			
Jul-02						207:44	86	2:25	2:01			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

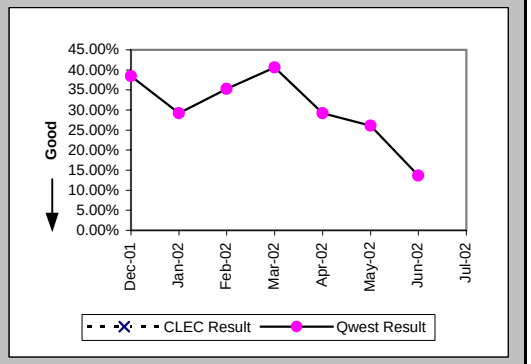
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	61	29.51%	45.61%			
Jan-02						11	40	27.50%	44.65%			
Feb-02						18	59	30.51%	46.04%			
Mar-02						16	46	34.78%	47.63%			
Apr-02						22	75	29.33%	45.53%			
May-02						24	81	29.63%	45.66%			
Jun-02						18	90	20.00%	40.00%			
Jul-02						28	86	32.56%	46.86%			



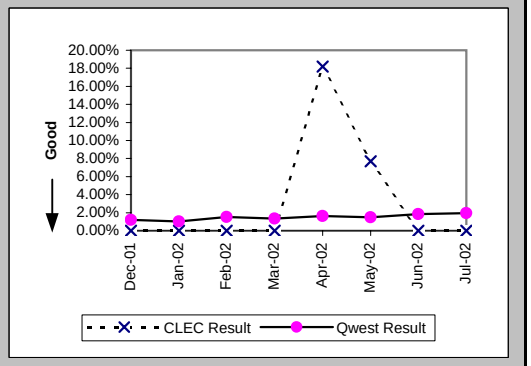
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	39	38.46%	48.65%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						12	34	35.29%	47.79%			
Mar-02						13	32	40.63%	49.11%			
Apr-02						14	48	29.17%	45.45%			
May-02						18	69	26.09%	43.91%			
Jun-02						9	66	13.64%	34.32%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

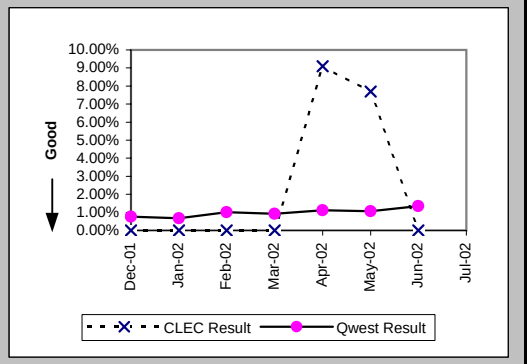
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	143	11934	1.20%	10.88%	-0.27	-1.16	No
Jan-02	0	7	0.00%	0	0	126	12182	1.03%	10.12%	-0.27	-1.16	No
Feb-02	0	8	0.00%	0	0	185	12170	1.52%	12.24%	-0.35	-1.21	No
Mar-02	0	11	0.00%	0	0	165	12127	1.36%	11.58%	-0.39	-1.24	No
Apr-02	2	11	18.18%	0	0	196	12050	1.63%	12.65%	2.48	0.51	Yes
May-02	1	13	7.69%	0	0	182	12171	1.50%	12.14%	1.3	-0.21	No
Jun-02	0	14	0.00%	0	0	229	12340	1.86%	13.50%	-0.51	-1.31	No
Jul-02	0	15	0.00%	0	0	246	12522	1.96%	13.88%	-0.55	-1.33	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

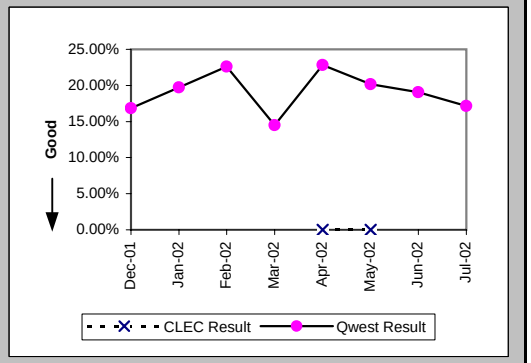
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	0	0	92	11934	0.77%	8.75%	-0.22	-1.13	No
Jan-02	0	7	0.00%	0	0	82	12182	0.67%	8.18%	-0.22	-1.13	No
Feb-02	0	8	0.00%	0	0	122	12170	1.00%	9.96%	-0.28	-1.17	No
Mar-02	0	11	0.00%	0	0	112	12127	0.92%	9.57%	-0.32	-1.19	No
Apr-02	1	11	9.09%	0	0	135	12050	1.12%	10.53%	1.55	-0.06	No
May-02	1	13	7.69%	0	0	130	12171	1.07%	10.28%	1.48	-0.1	No
Jun-02	0	14	0.00%	0	0	166	12340	1.35%	11.52%	-0.44	-1.27	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

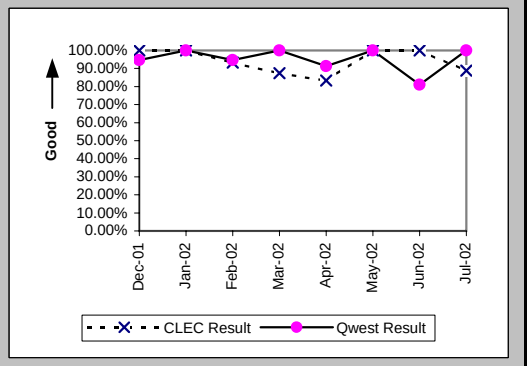
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	172	16.86%	37.44%			
Jan-02						31	157	19.75%	39.81%			
Feb-02						54	239	22.59%	41.82%			
Mar-02						28	193	14.51%	35.22%			
Apr-02	0	2	0.00%	0	0	58	254	22.83%	41.98%	-0.77	-1.47	No
May-02	0	1	0.00%	0	0	46	228	20.18%	40.13%	-0.5	-1.3	No
Jun-02						54	283	19.08%	39.29%			
Jul-02						51	297	17.17%	37.71%			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

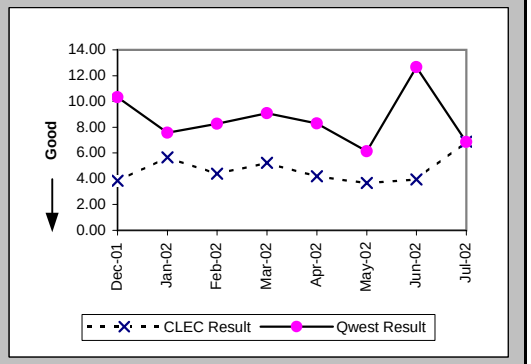
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	0	0	18	19	94.74%	22.33%	-0.65	-1.4	No
Jan-02	3	3	100.00%	0	1	21	21	100.00%	N/A	N/A	N/A	
Feb-02	14	15	93.33%	0	0	18	19	94.74%	22.33%	0.09	-0.94	No
Mar-02	7	8	87.50%	0	0	27	27	100.00%	N/A	N/A	-0.24	No
Apr-02	5	6	83.33%	0	0	21	23	91.30%	28.18%	0.46	-0.72	No
May-02	10	10	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	
Jun-02	18	18	100.00%	1	1	17	21	80.95%	39.27%	-1.51	-1.92	No
Jul-02	8	9	88.89%	0	0	17	17	100.00%	N/A	N/A	-0.42	No



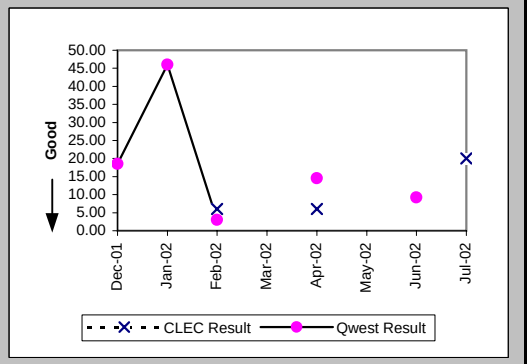
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	13	3.85	1	0	217	21	10.33	8.09	-2.27	-2.38	No
Jan-02	17	3	5.67	1	1	144	19	7.58	12.67	-0.24	-1.15	No
Feb-02	44	10	4.40	5	0	157	19	8.26	4.87	-2.03	-2.23	No
Mar-02	42	8	5.25	0	0	227	25	9.08	4.34	-2.17	-2.32	No
Apr-02	21	5	4.20	1	0	191	23	8.30	7.74	-1.07	-1.65	No
May-02	33	9	3.67	1	0	129	21	6.14	3.48	-1.78	-2.08	No
Jun-02	75	19	3.95	0	1	266	21	12.67	13.58	-2.03	-2.23	No
Jul-02	55	8	6.88	1	0	96	14	6.86	5.20	-0.02	-1.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

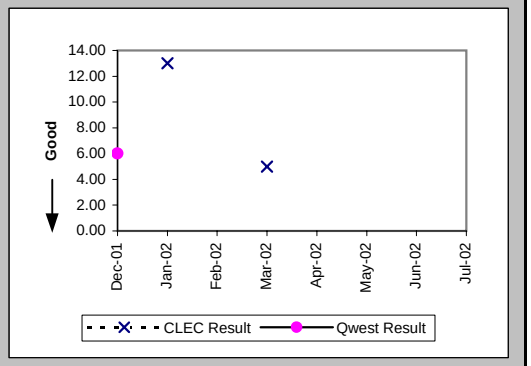
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	2	18.50	4.95			
Jan-02						46	1	46.00				
Feb-02	6	1	6.00	0	0	3	1	3.00				
Mar-02												
Apr-02	6	1	6.00	0	0	29	2	14.50	14.85	-0.47	-1.28	No
May-02												
Jun-02						37	4	9.25	6.24			
Jul-02	20	1	20.00	0	0							



Checklist #4 - Unbundled Loop - ISDN Capable Installation

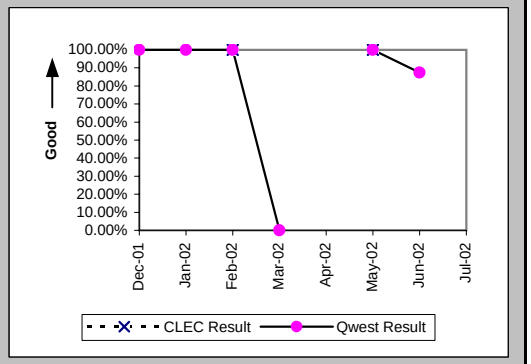
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02	13	1	13.00	0	0							
Feb-02												
Mar-02	5	1	5.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												



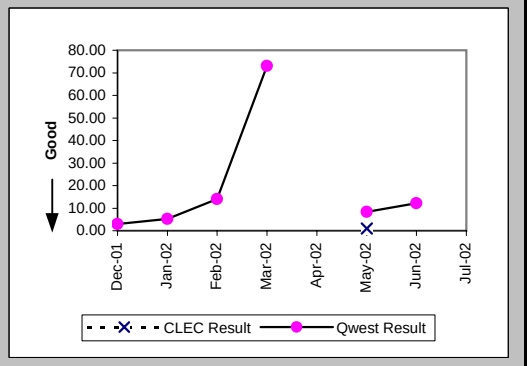
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02	3	3	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02						7	8	87.50%	33.07%			
Jul-02												



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

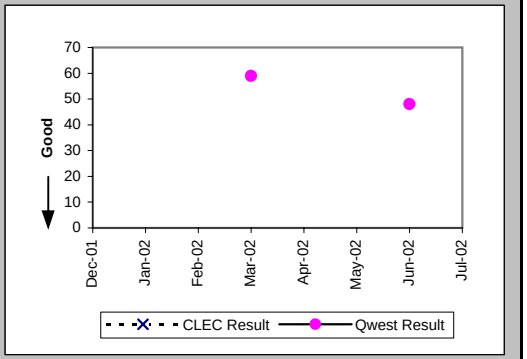
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	4	3.00	0.00			
Jan-02						21	4	5.25	4.50			
Feb-02						14	1	14.00				
Mar-02						73	1	73.00				
Apr-02												
May-02	1	1	1.00	0	0	42	5	8.40	4.62	-1.46	-1.89	No
Jun-02						98	8	12.25	20.06			
Jul-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

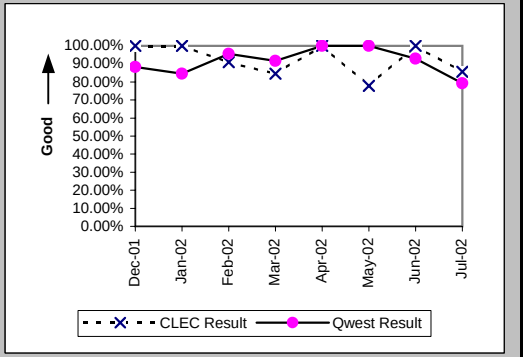
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						59	1	59.00				
Apr-02												
May-02												
Jun-02						48	1	48.00				
Jul-02												



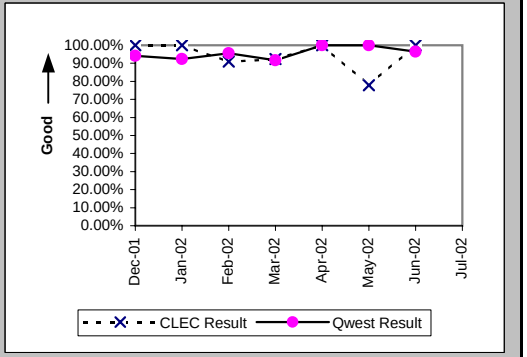
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	30	34	88.24%	32.22%	-1.18	-1.72	No
Jan-02	9	9	100.00%	0	0	22	26	84.62%	36.08%	-1.1	-1.67	No
Feb-02	10	11	90.91%	0	0	22	23	95.65%	20.39%	0.41	-0.75	No
Mar-02	11	13	84.62%	0	0	22	24	91.67%	27.64%	0.57	-0.65	No
Apr-02	7	7	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
May-02	7	9	77.78%	0	0	25	25	100.00%	N/A	N/A	0.15	Yes
Jun-02	16	16	100.00%	0	0	26	28	92.86%	25.75%	-0.88	-1.54	No
Jul-02	12	14	85.71%	0	0	19	24	79.17%	40.61%	-0.48	-1.29	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

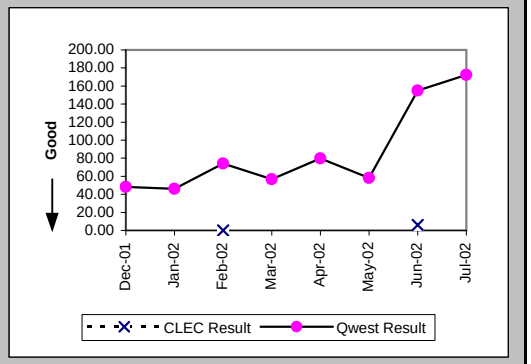
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	0	0	32	34	94.12%	23.53%	-0.81	-1.49	No
Jan-02	9	9	100.00%	0	0	24	26	92.31%	26.65%	-0.75	-1.45	No
Feb-02	10	11	90.91%	0	0	22	23	95.65%	20.39%	0.41	-0.75	No
Mar-02	12	13	92.31%	0	0	22	24	91.67%	27.64%	-0.07	-1.04	No
Apr-02	7	7	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	
May-02	7	9	77.78%	0	0	25	25	100.00%	N/A	N/A	0.15	Yes
Jun-02	16	16	100.00%	0	0	27	28	96.43%	18.56%	-0.61	-1.37	No
Jul-02												



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

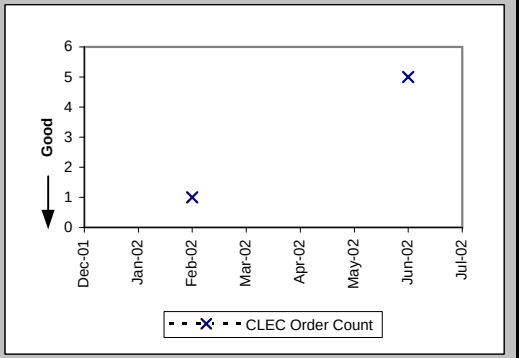
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						145	3	48.33	47.04			
Jan-02						230	5	46.00	47.19			
Feb-02	0	1	0.00	0	0	296	4	74.00	50.42	-1.31	-1.8	No
Mar-02						283	5	56.60	71.95			
Apr-02						478	6	79.67	67.64			
May-02						466	8	58.25	77.17			
Jun-02	30	5	6.00	0	0	465	3	155.00	76.90	-2.65	-2.61	No
Jul-02						345	2	172.50	108.19			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

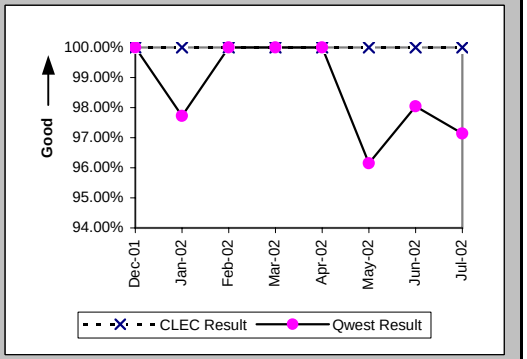
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	5
Jul-02	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

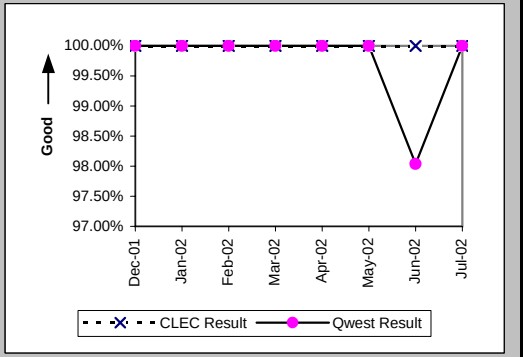
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	1	0	43	44	97.73%	14.90%	-0.32	-1.2	No
Feb-02	2	2	100.00%	1	0	36	36	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	1	0	25	25	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	45	45	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	2	0	25	26	96.15%	19.23%	-0.41	-1.25	No
Jun-02	6	6	100.00%	3	0	50	51	98.04%	13.86%	-0.33	-1.2	No
Jul-02	5	5	100.00%	0	0	34	35	97.14%	16.66%	-0.36	-1.22	No



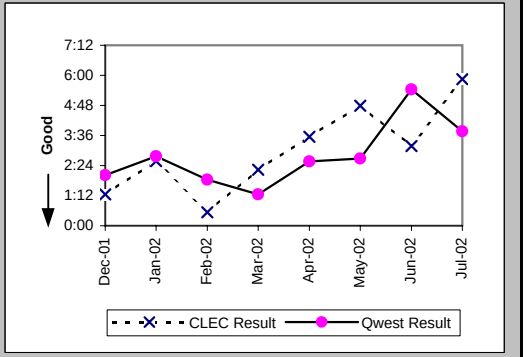
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	1	0	45	45	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	1	0	36	36	100.00%	N/A	N/A	N/A	
Mar-02	8	8	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
Apr-02	5	5	100.00%	0	0	45	45	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Jun-02	6	6	100.00%	3	0	50	51	98.04%	13.86%	-0.33	-1.2	No
Jul-02	5	5	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

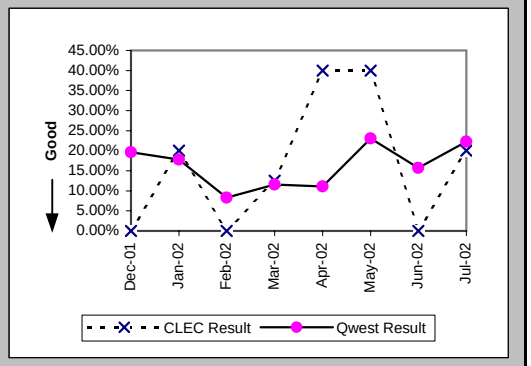
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:59	4	1:15	0	0	102:28	51	2:01	2:57	-0.5	-1.3	No
Jan-02	12:55	5	2:35	1	0	124:12	45	2:46	4:48	-0.08	-1.05	No
Feb-02	1:04	2	0:32	1	0	65:47	36	1:50	2:24	-0.74	-1.45	No
Mar-02	17:55	8	2:14	1	0	32:19	26	1:15	1:27	1.62	-0.02	No
Apr-02	17:45	5	3:33	0	0	115:37	45	2:34	3:23	0.73	-0.56	No
May-02	23:55	5	4:47	2	0	69:55	26	2:41	4:48	1.21	-0.26	No
Jun-02	19:07	6	3:11	3	0	277:03	51	5:26	13:26	-0.39	-1.24	No
Jul-02	29:15	5	5:51	0	0	135:38	36	3:46	5:59	0.6	-0.63	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

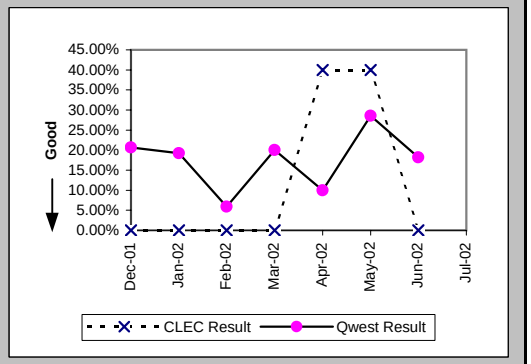
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	10	51	19.61%	39.70%	-0.95	-1.58	No
Jan-02	1	5	20.00%	1	0	8	45	17.78%	38.23%	0.11	-0.93	No
Feb-02	0	2	0.00%	1	0	3	36	8.33%	27.64%	-0.42	-1.25	No
Mar-02	1	8	12.50%	1	0	3	26	11.54%	31.95%	0.04	-0.98	No
Apr-02	2	5	40.00%	0	0	5	45	11.11%	31.43%	1.48	-0.1	No
May-02	2	5	40.00%	2	0	6	26	23.08%	42.13%	0.71	-0.57	No
Jun-02	0	6	0.00%	3	0	8	51	15.69%	36.37%	-1	-1.61	No
Jul-02	1	5	20.00%	0	0	8	36	22.22%	41.57%	-0.11	-1.07	No



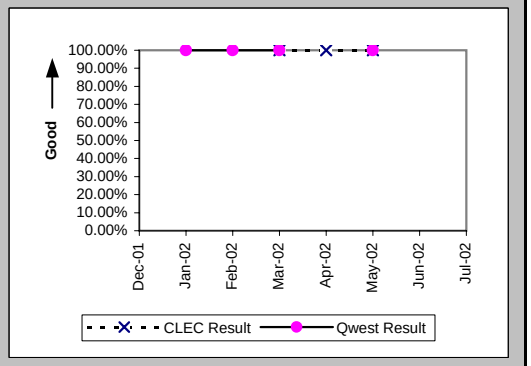
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	6	29	20.69%	40.51%	-0.84	-1.51	No
Jan-02	0	4	0.00%	1	0	5	26	19.23%	39.41%	-0.91	-1.55	No
Feb-02	0	1	0.00%	1	0	1	17	5.88%	23.53%	-0.24	-1.15	No
Mar-02	0	5	0.00%	1	0	2	10	20.00%	40.00%	-0.91	-1.55	No
Apr-02	2	5	40.00%	0	0	2	20	10.00%	30.00%	1.37	-0.17	No
May-02	2	5	40.00%	2	0	4	14	28.57%	45.18%	0.39	-0.77	No
Jun-02	0	3	0.00%	3	0	6	33	18.18%	38.57%	-0.78	-1.48	No
Jul-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

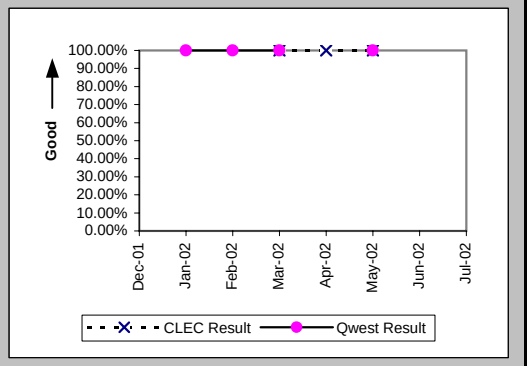
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0							
May-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02												
Jul-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

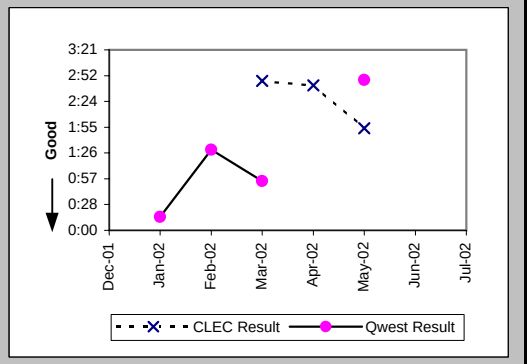
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0							
May-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02												
Jul-02												



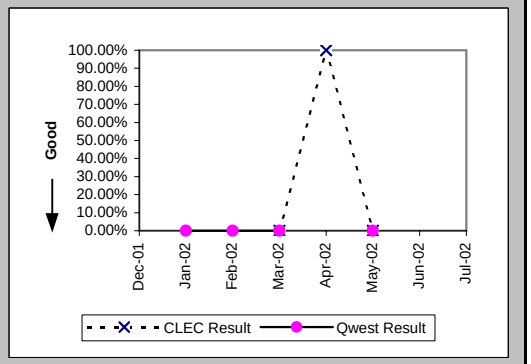
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:15	1	0:15				
Feb-02						1:30	1	1:30				
Mar-02	5:34	2	2:47	0	0	0:55	1	0:55				
Apr-02	2:42	1	2:42	0	0							
May-02	1:54	1	1:54	0	0	2:48	1	2:48				
Jun-02												
Jul-02												



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

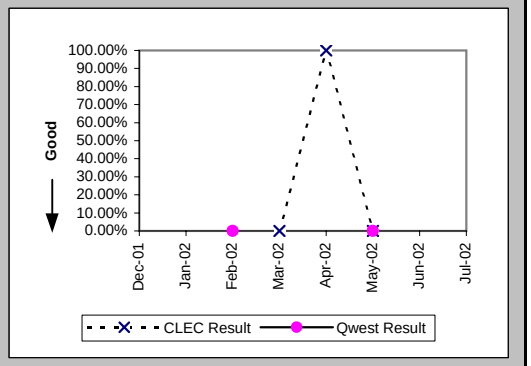
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02	0	2	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0							
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02												
Jul-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

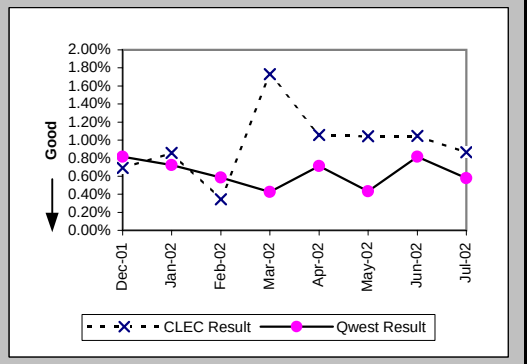
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02	0	2	0.00%	0	0							
Apr-02	1	1	100.00%	0	0							
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02												
Jul-02												



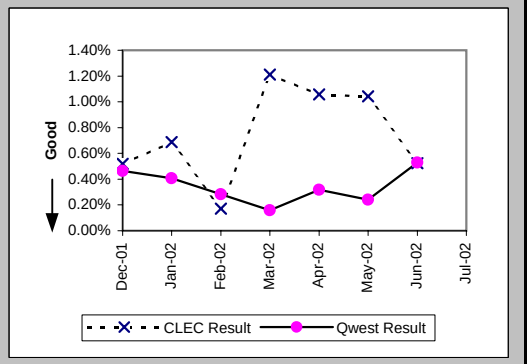
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	578	0.69%	1	0	51	6249	0.82%	9.00%	-0.32	-1.19	No
Jan-02	5	582	0.86%	1	0	46	6368	0.72%	8.47%	0.37	-0.77	No
Feb-02	2	584	0.34%	1	0	37	6337	0.58%	7.62%	-0.73	-1.45	No
Mar-02	10	578	1.73%	1	0	27	6334	0.43%	6.52%	4.61	1.8	Yes
Apr-02	6	567	1.06%	0	0	45	6304	0.71%	8.42%	0.93	-0.43	No
May-02	6	576	1.04%	2	0	27	6261	0.43%	6.55%	2.14	0.3	Yes
Jun-02	6	574	1.05%	3	0	51	6250	0.82%	9.00%	0.58	-0.64	No
Jul-02	5	579	0.86%	0	0	36	6228	0.58%	7.58%	0.87	-0.47	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

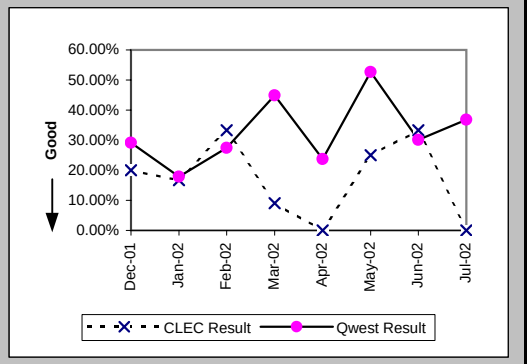
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	578	0.52%	1	0	29	6249	0.46%	6.80%	0.19	-0.89	No
Jan-02	4	582	0.69%	1	0	26	6368	0.41%	6.38%	1.01	-0.39	No
Feb-02	1	584	0.17%	1	0	18	6337	0.28%	5.32%	-0.49	-1.3	No
Mar-02	7	578	1.21%	1	0	10	6334	0.16%	3.97%	6.11	2.71	Yes
Apr-02	6	567	1.06%	0	0	20	6304	0.32%	5.62%	3.01	0.83	Yes
May-02	6	576	1.04%	2	0	15	6261	0.24%	4.89%	3.77	1.29	Yes
Jun-02	3	574	0.52%	3	0	33	6250	0.53%	7.25%	-0.02	-1.01	No
Jul-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

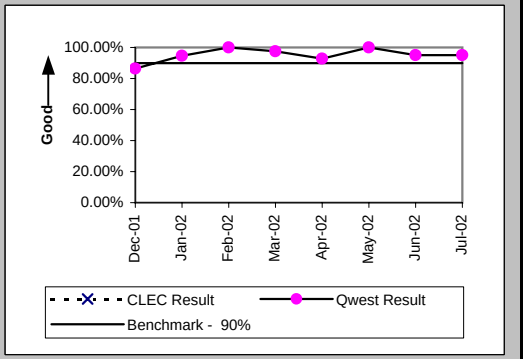
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	5	20.00%	0	0	21	72	29.17%	45.45%	-0.44	-1.27	No
Jan-02	1	6	16.67%	0	0	10	56	17.86%	38.30%	-0.07	-1.04	No
Feb-02	1	3	33.33%	0	0	14	51	27.45%	44.63%	0.18	-0.89	No
Mar-02	1	11	9.09%	0	0	22	49	44.90%	49.74%	-2.16	-2.31	No
Apr-02	0	6	0.00%	0	0	14	59	23.73%	42.54%	-1.3	-1.79	No
May-02	2	8	25.00%	0	0	30	57	52.63%	49.93%	-1.47	-1.89	No
Jun-02	3	9	33.33%	0	0	22	73	30.14%	45.89%	0.19	-0.88	No
Jul-02	0	5	0.00%	0	0	21	57	36.84%	48.24%	-1.64	-2	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

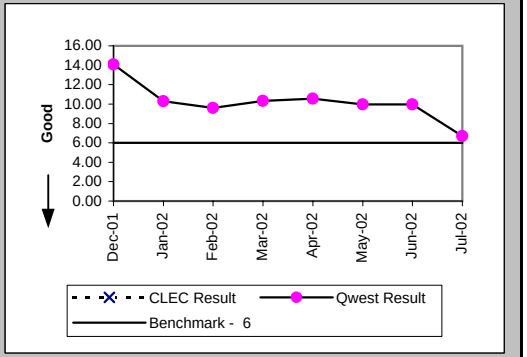
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	37	86.49%	34.19%			
Jan-02						36	38	94.74%	22.33%			
Feb-02						34	34	100.00%	0.00%			
Mar-02						38	39	97.44%	15.81%			
Apr-02						39	42	92.86%	25.75%			
May-02						29	29	100.00%	0.00%			
Jun-02						38	40	95.00%	21.79%			
Jul-02						39	41	95.12%	21.54%			



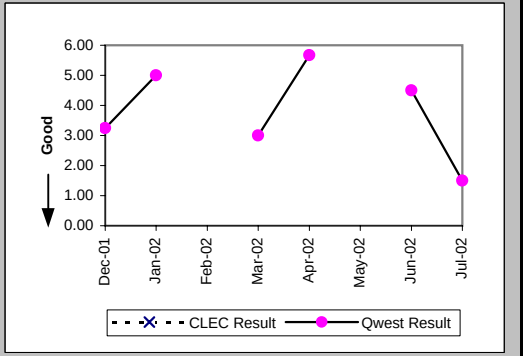
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						550	39	14.10	18.70			
Jan-02						412	40	10.30	2.39			
Feb-02						336	35	9.60	3.84			
Mar-02						413	40	10.32	2.84			
Apr-02						444	42	10.57	2.59			
May-02						309	31	9.97	0.80			
Jun-02						428	43	9.95	2.22			
Jul-02						281	42	6.69	3.01			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

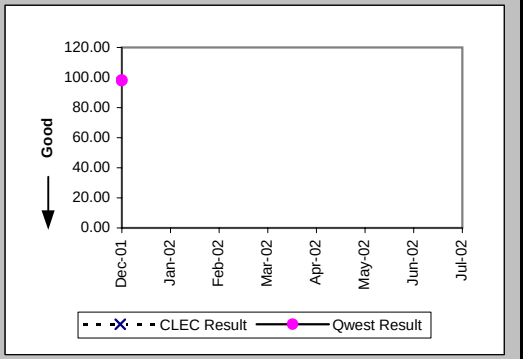
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	4	3.25	2.06			
Jan-02						10	2	5.00	1.41			
Feb-02												
Mar-02						3	1	3.00				
Apr-02						17	3	5.67	4.51			
May-02												
Jun-02						9	2	4.50	3.54			
Jul-02						3	2	1.50	0.71			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

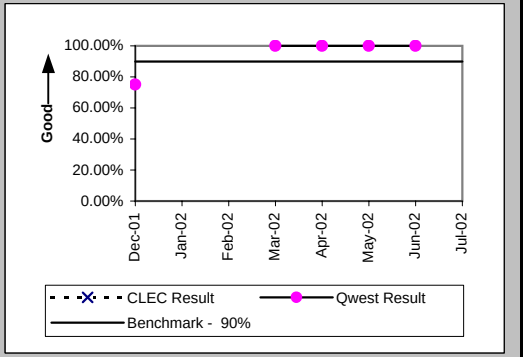
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	1	98.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



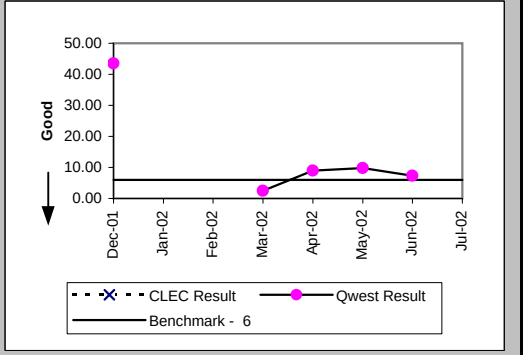
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02												



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

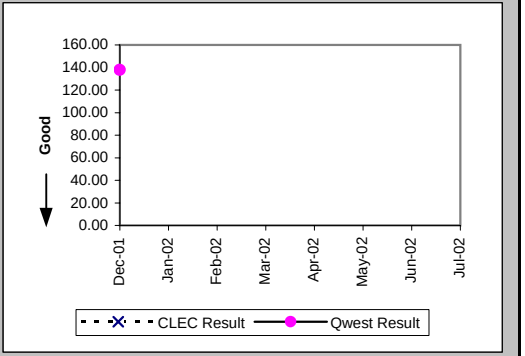
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						174	4	43.50	70.37			
Jan-02												
Feb-02												
Mar-02						5	2	2.50	0.71			
Apr-02						9	1	9.00				
May-02						59	6	9.83	0.98			
Jun-02						22	3	7.33	3.79			
Jul-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

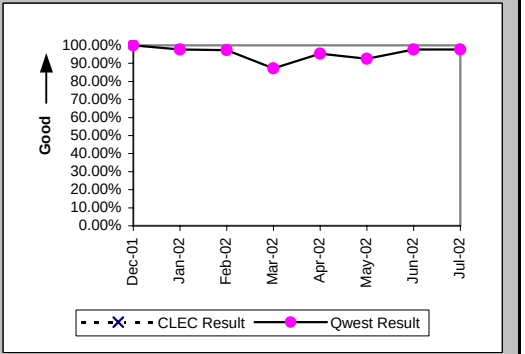
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138	1	138.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



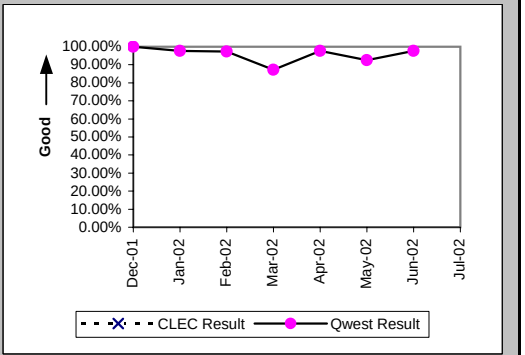
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	38	100.00%	0.00%			
Jan-02						41	42	97.62%	15.25%			
Feb-02						37	38	97.37%	16.01%			
Mar-02						34	39	87.18%	33.43%			
Apr-02						41	43	95.35%	21.06%			
May-02						37	40	92.50%	26.34%			
Jun-02						41	42	97.62%	15.25%			
Jul-02						43	44	97.73%	14.90%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

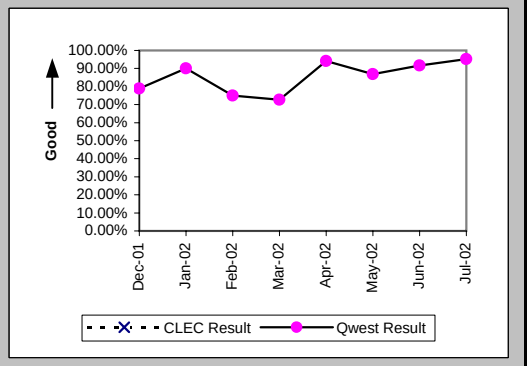
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	38	100.00%	0.00%			
Jan-02						41	42	97.62%	15.25%			
Feb-02						37	38	97.37%	16.01%			
Mar-02						34	39	87.18%	33.43%			
Apr-02						42	43	97.67%	15.07%			
May-02						37	40	92.50%	26.34%			
Jun-02						41	42	97.62%	15.25%			
Jul-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

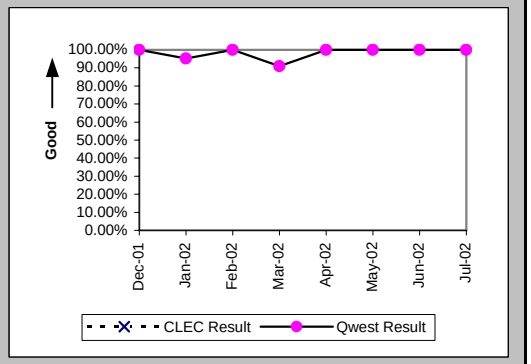
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	19	78.95%	40.77%			
Jan-02						18	20	90.00%	30.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						8	11	72.73%	44.54%			
Apr-02						16	17	94.12%	23.53%			
May-02						20	23	86.96%	33.68%			
Jun-02						11	12	91.67%	27.64%			
Jul-02						20	21	95.24%	21.30%			



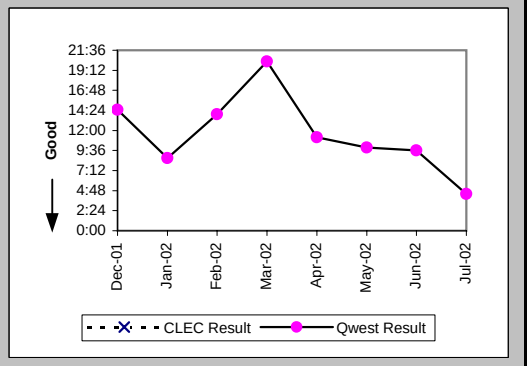
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						20	21	95.24%	21.30%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						17	17	100.00%	0.00%			
May-02						23	23	100.00%	0.00%			
Jun-02						12	12	100.00%	0.00%			
Jul-02						21	21	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

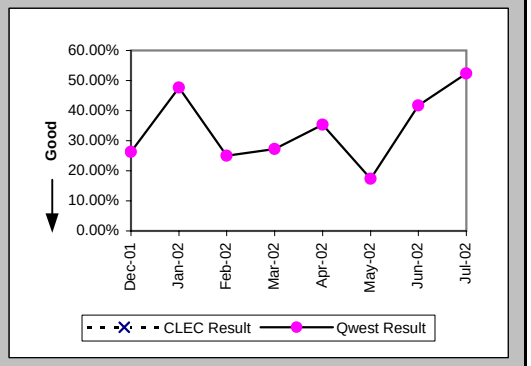
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						274:46	19	14:28	12:02			
Jan-02						182:11	21	8:41	19:46			
Feb-02						55:48	4	13:57	18:37			
Mar-02						222:40	11	20:15	20:44			
Apr-02						190:24	17	11:12	8:56			
May-02						229:01	23	9:57	11:34			
Jun-02						115:27	12	9:37	7:54			
Jul-02						92:50	21	4:25	8:22			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

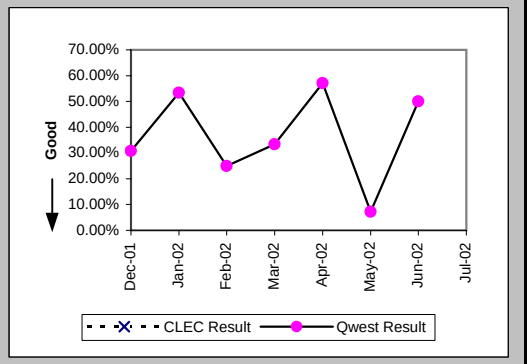
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	19	26.32%	44.03%			
Jan-02						10	21	47.62%	49.94%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						6	17	35.29%	47.79%			
May-02						4	23	17.39%	37.90%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						11	21	52.38%	49.94%			



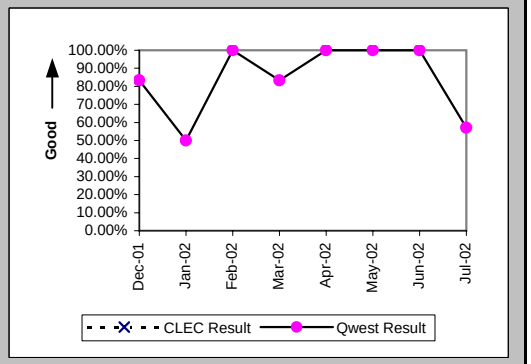
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	13	30.77%	46.15%			
Jan-02						8	15	53.33%	49.89%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						4	7	57.14%	49.49%			
May-02						1	14	7.14%	25.75%			
Jun-02						4	8	50.00%	50.00%			
Jul-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

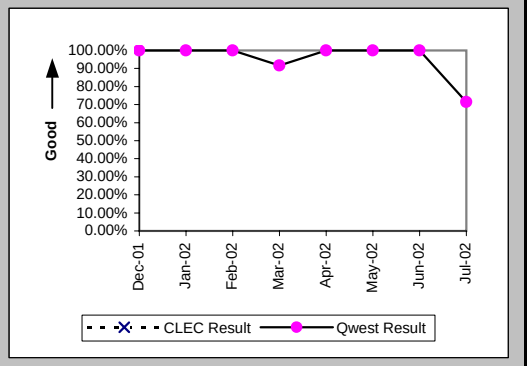
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						10	12	83.33%	37.27%			
Apr-02						4	4	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						4	7	57.14%	49.49%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

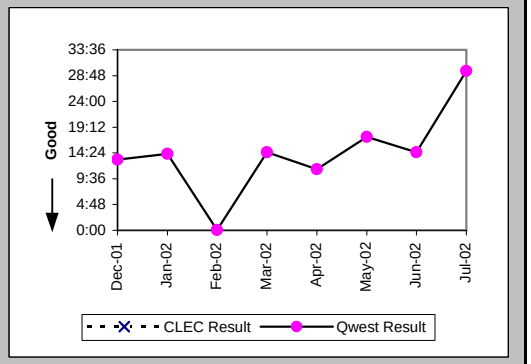
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						11	12	91.67%	27.64%			
Apr-02						4	4	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	7	71.43%	45.18%			



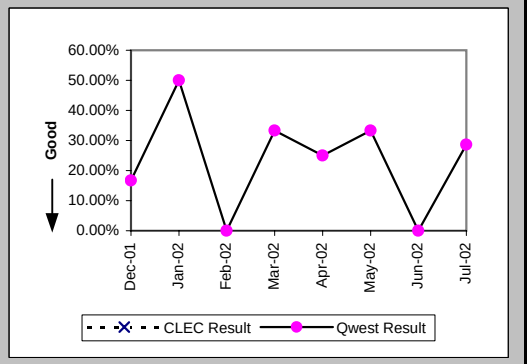
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:05	6	13:11	16:12			
Jan-02						28:29	2	14:14	18:27			
Feb-02						0:02	1	0:02				
Mar-02						174:37	12	14:33	21:20			
Apr-02						45:35	4	11:24	9:36			
May-02						52:10	3	17:23	7:47			
Jun-02						58:09	4	14:32	8:47			
Jul-02						207:42	7	29:40	26:01			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

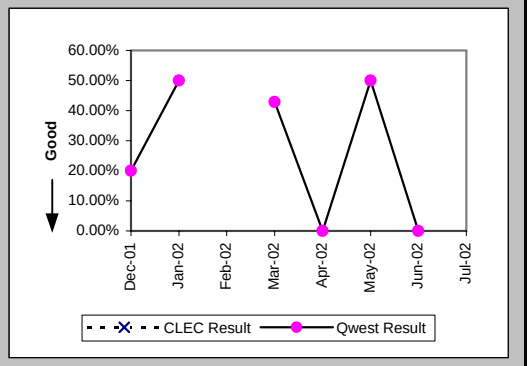
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						4	12	33.33%	47.14%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	4	0.00%	0.00%			
Jul-02						2	7	28.57%	45.18%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

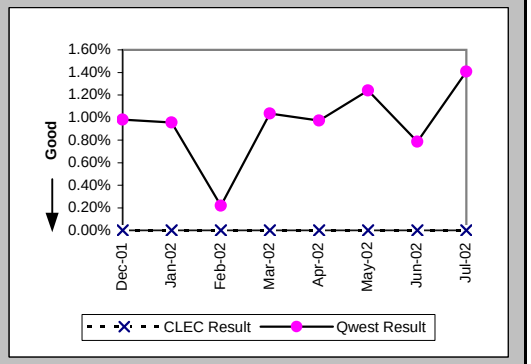
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02												
Mar-02						3	7	42.86%	49.49%			
Apr-02						0	3	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02												



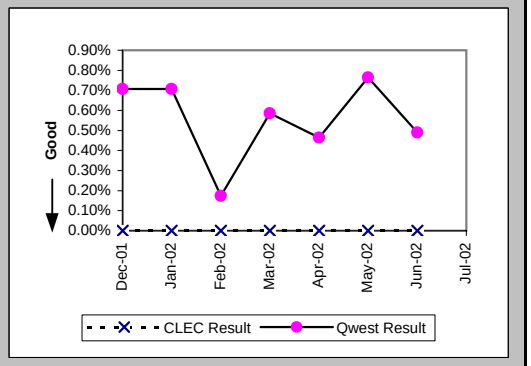
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	25	2549	0.98%	9.85%	-0.14	-1.09	No
Jan-02	0	2	0.00%	0	0	23	2404	0.96%	9.73%	-0.14	-1.08	No
Feb-02	0	2	0.00%	0	0	5	2299	0.22%	4.66%	-0.07	-1.04	No
Mar-02	0	2	0.00%	0	0	23	2220	1.04%	10.13%	-0.14	-1.09	No
Apr-02	0	2	0.00%	0	0	21	2156	0.97%	9.82%	-0.14	-1.09	No
May-02	0	2	0.00%	0	0	26	2095	1.24%	11.07%	-0.16	-1.1	No
Jun-02	0	2	0.00%	0	0	16	2039	0.78%	8.82%	-0.13	-1.08	No
Jul-02	0	2	0.00%	0	0	28	1990	1.41%	11.78%	-0.17	-1.1	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

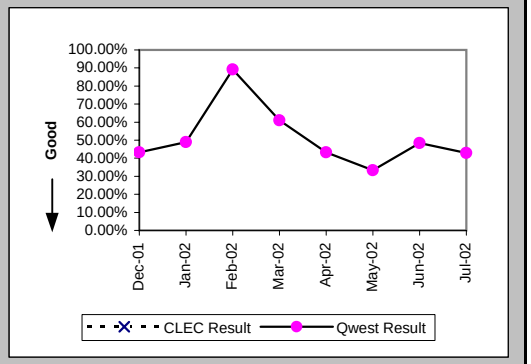
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	18	2549	0.71%	8.37%	-0.12	-1.07	No
Jan-02	0	2	0.00%	0	0	17	2404	0.71%	8.38%	-0.12	-1.07	No
Feb-02	0	2	0.00%	0	0	4	2299	0.17%	4.17%	-0.06	-1.04	No
Mar-02	0	2	0.00%	0	0	13	2220	0.59%	7.63%	-0.11	-1.07	No
Apr-02	0	2	0.00%	0	0	10	2156	0.46%	6.79%	-0.1	-1.06	No
May-02	0	2	0.00%	0	0	16	2095	0.76%	8.71%	-0.12	-1.08	No
Jun-02	0	2	0.00%	0	0	10	2039	0.49%	6.99%	-0.1	-1.06	No
Jul-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

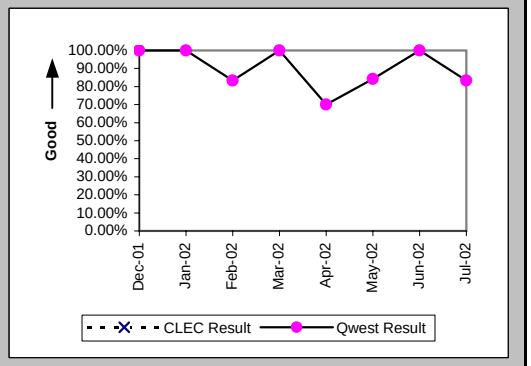
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	44	43.18%	49.53%			
Jan-02						22	45	48.89%	49.99%			
Feb-02						41	46	89.13%	31.13%			
Mar-02						36	59	61.02%	48.77%			
Apr-02						16	37	43.24%	49.54%			
May-02						13	39	33.33%	47.14%			
Jun-02						15	31	48.39%	49.97%			
Jul-02						21	49	42.86%	49.49%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

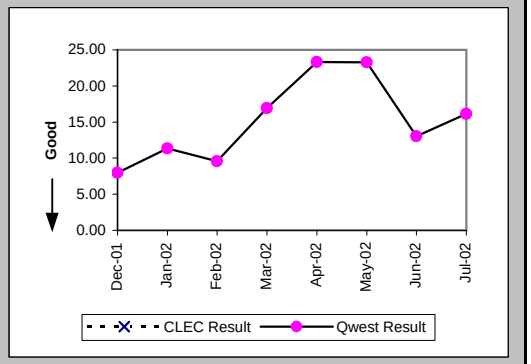
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	10	70.00%	45.83%			
May-02						16	19	84.21%	36.46%			
Jun-02						29	29	100.00%	0.00%			
Jul-02						15	18	83.33%	37.27%			



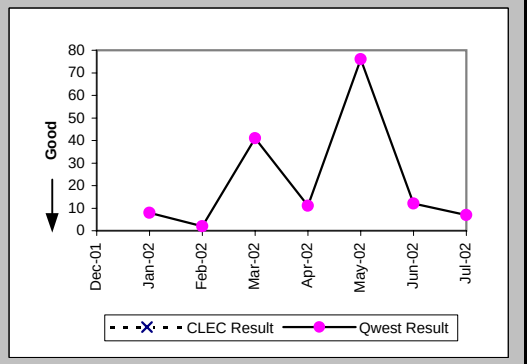
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	5	8.00	2.45			
Jan-02						227	20	11.35	6.91			
Feb-02						67	7	9.57	3.78			
Mar-02						220	13	16.92	13.51			
Apr-02						233	10	23.30	17.02			
May-02						489	21	23.29	35.06			
Jun-02						443	34	13.03	5.96			
Jul-02						387	24	16.12	8.44			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

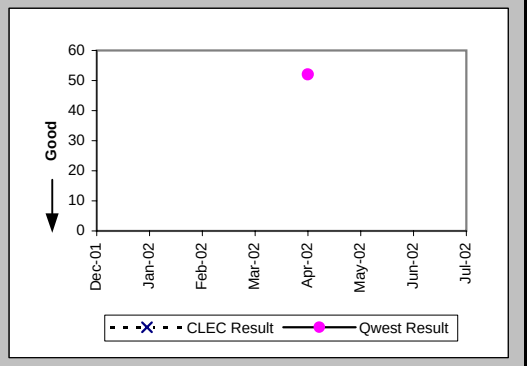
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	1	8.00				
Feb-02						2	1	2.00				
Mar-02						41	1	41.00				
Apr-02						22	2	11.00	0.00			
May-02						304	4	76.00	39.05			
Jun-02						12	1	12.00				
Jul-02						21	3	7.00	5.20			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

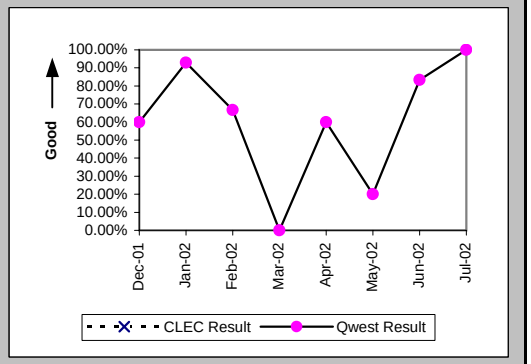
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						52	1	52.00				
May-02												
Jun-02												
Jul-02												



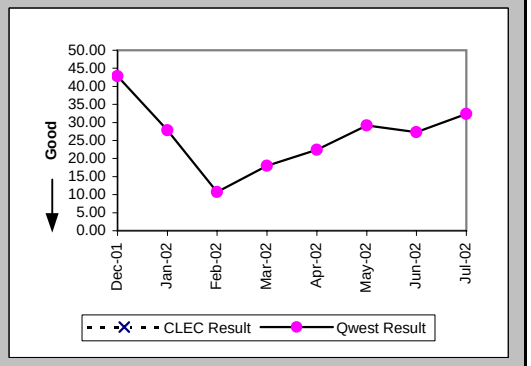
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						3	5	60.00%	48.99%			
May-02						1	5	20.00%	40.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

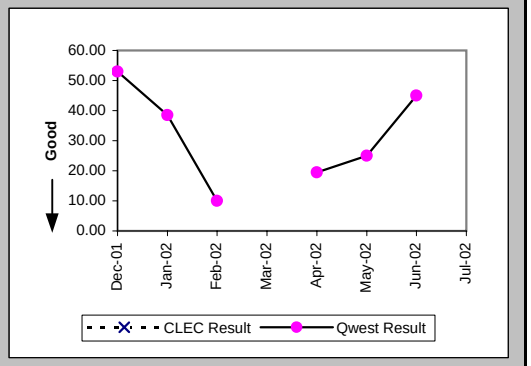
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						300	7	42.86	29.20			
Jan-02						501	18	27.83	16.66			
Feb-02						86	8	10.75	5.65			
Mar-02						36	2	18.00	4.24			
Apr-02						202	9	22.44	10.94			
May-02						204	7	29.14	15.67			
Jun-02						191	7	27.29	25.93			
Jul-02						97	3	32.33	36.09			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

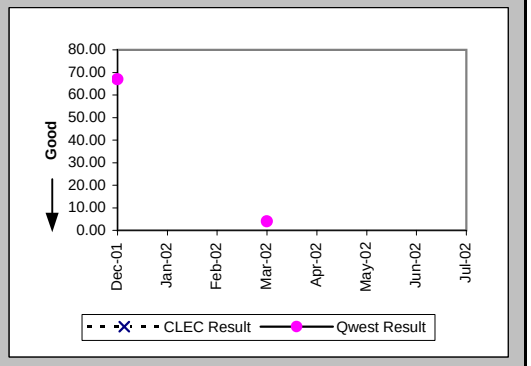
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						106	2	53.00	19.80			
Jan-02						154	4	38.50	21.30			
Feb-02						10	1	10.00				
Mar-02												
Apr-02						39	2	19.50	2.12			
May-02						100	4	25.00	18.89			
Jun-02						90	2	45.00	28.28			
Jul-02												



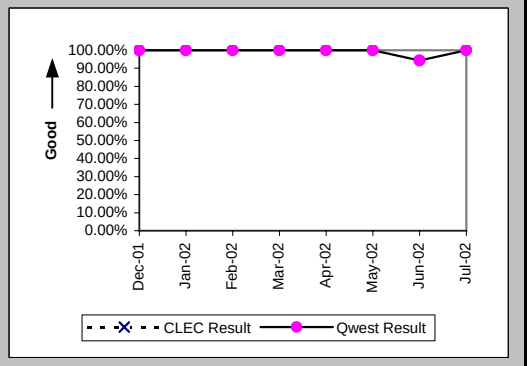
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	1	67.00				
Jan-02												
Feb-02												
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02												
Jul-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

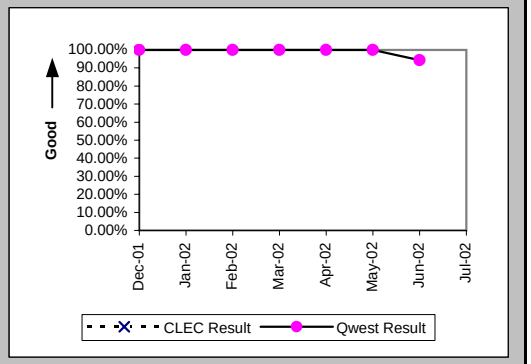
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						33	35	94.29%	23.21%			
Jul-02						34	34	100.00%	0.00%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

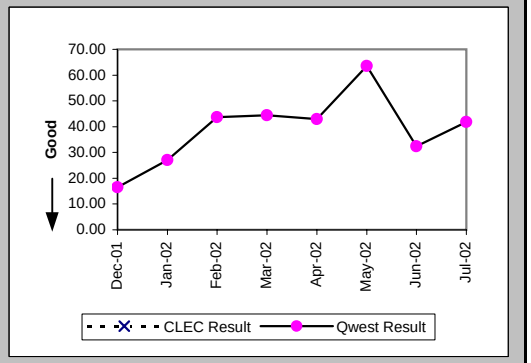
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						33	35	94.29%	23.21%			
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

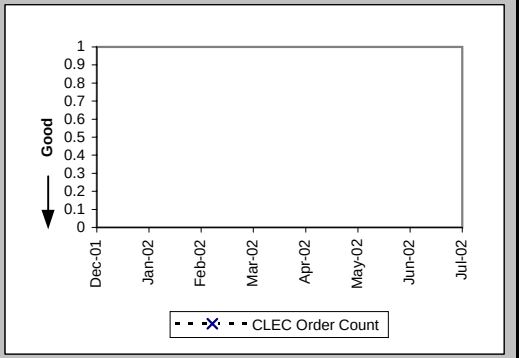
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	2	16.50	2.12			
Jan-02						108	4	27.00	13.64			
Feb-02						175	4	43.75	18.93			
Mar-02						311	7	44.43	28.69			
Apr-02						258	6	43.00	38.90			
May-02						318	5	63.60	49.00			
Jun-02						162	5	32.40	52.98			
Jul-02						293	7	41.86	48.34			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

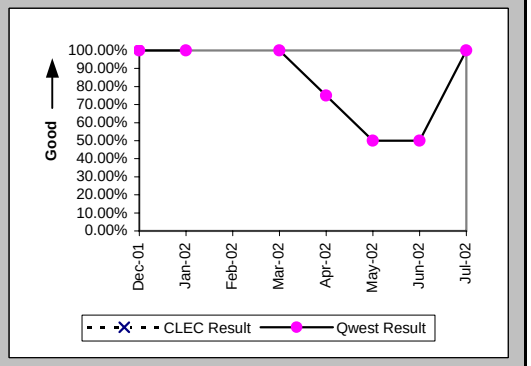
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

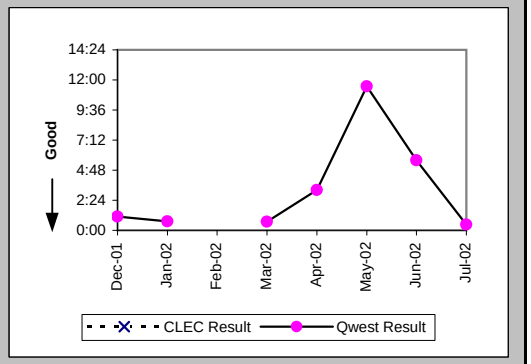
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02												
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						4	4	100.00%	0.00%			



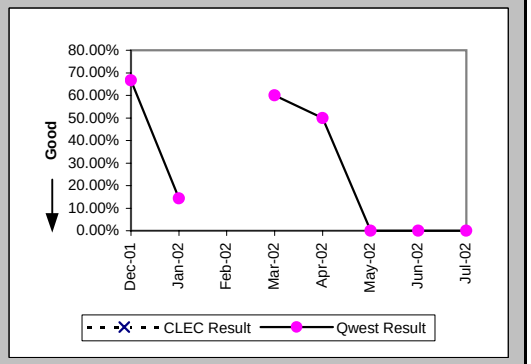
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:19	3	1:06	0:23			
Jan-02						4:59	7	0:43	0:24			
Feb-02												
Mar-02						3:26	5	0:41	0:43			
Apr-02						12:51	4	3:13	4:12			
May-02						22:58	2	11:29	13:37			
Jun-02						11:12	2	5:36	6:18			
Jul-02						1:53	4	0:28	0:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

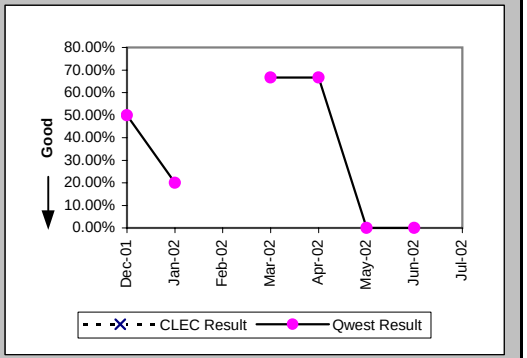
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						1	7	14.29%	34.99%			
Feb-02												
Mar-02						3	5	60.00%	48.99%			
Apr-02						2	4	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

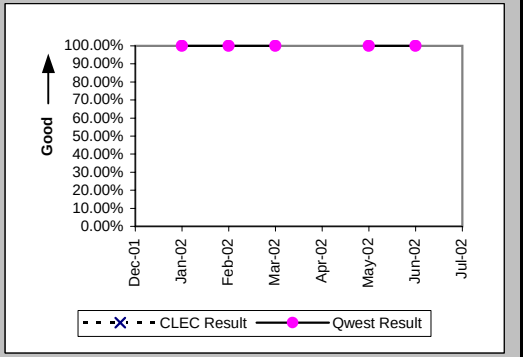
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02												
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02												



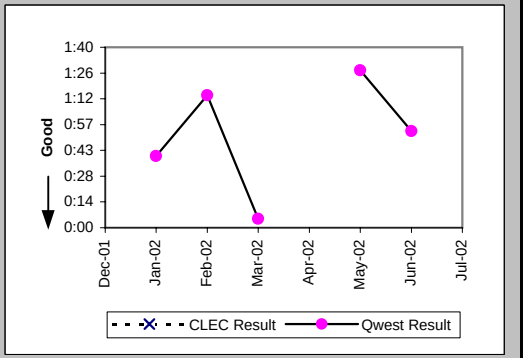
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

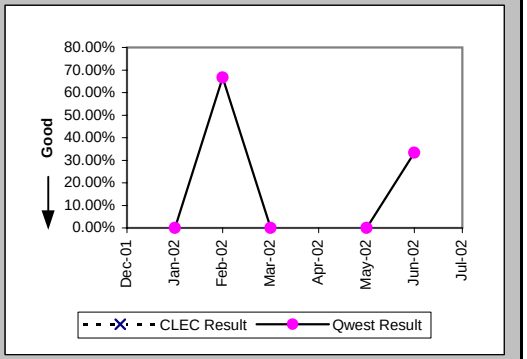
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2:40	4	0:40	0:28			
Feb-02						3:42	3	1:14	0:39			
Mar-02						0:05	1	0:05				
Apr-02												
May-02						2:56	2	1:28	0:13			
Jun-02						2:43	3	0:54	0:11			
Jul-02												



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

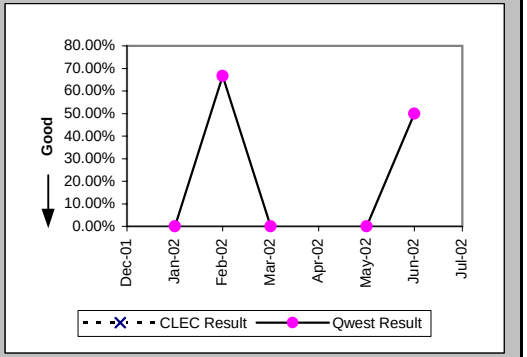
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	4	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02												



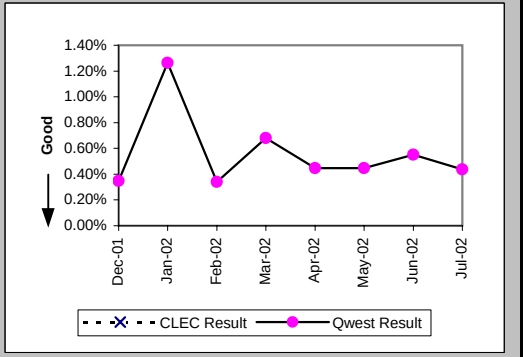
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	3	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

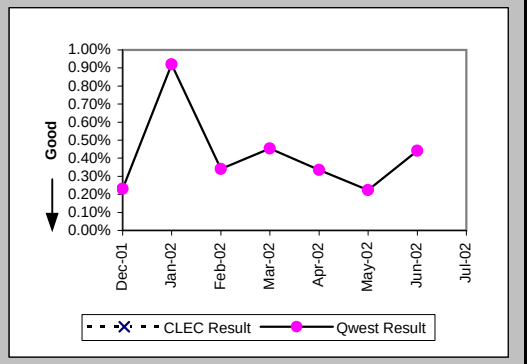
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	866	0.35%	5.88%			
Jan-02						11	870	1.26%	11.17%			
Feb-02						3	879	0.34%	5.83%			
Mar-02						6	882	0.68%	8.22%			
Apr-02						4	895	0.45%	6.67%			
May-02						4	897	0.45%	6.66%			
Jun-02						5	906	0.55%	7.41%			
Jul-02						4	918	0.44%	6.59%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

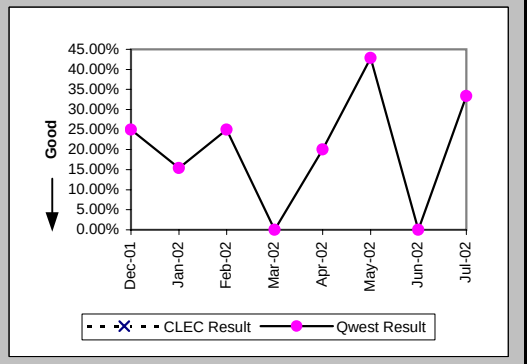
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	866	0.23%	4.80%			
Jan-02						8	870	0.92%	9.55%			
Feb-02						3	879	0.34%	5.83%			
Mar-02						4	882	0.45%	6.72%			
Apr-02						3	895	0.34%	5.78%			
May-02						2	897	0.22%	4.72%			
Jun-02						4	906	0.44%	6.63%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

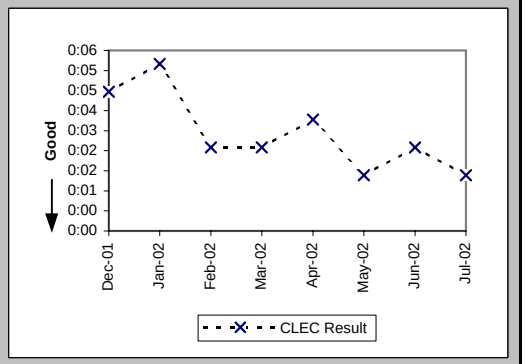
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	4	25.00%	43.30%			
Jan-02						2	13	15.38%	36.08%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						3	7	42.86%	49.49%			
Jun-02						0	5	0.00%	0.00%			
Jul-02						2	6	33.33%	47.14%			



Checklist #4 - Unbundled Loop Cutovers

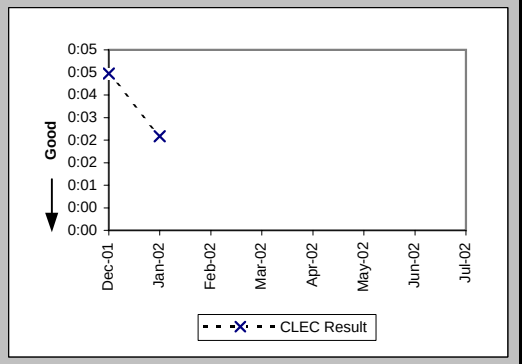
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	27:42	359	0:05	0	0
Jan-02	27:42	258	0:06	0	0
Feb-02	9:04	160	0:03	0	0
Mar-02	3:56	73	0:03	0	0
Apr-02	4:39	72	0:04	0	0
May-02	2:56	76	0:02	0	0
Jun-02	6:57	166	0:03	0	0
Jul-02	4:06	119	0:02	0	0



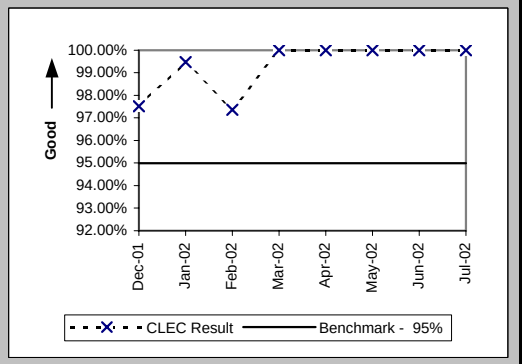
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:10	2	0:05	0	0
Jan-02	0:03	1	0:03	0	0
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

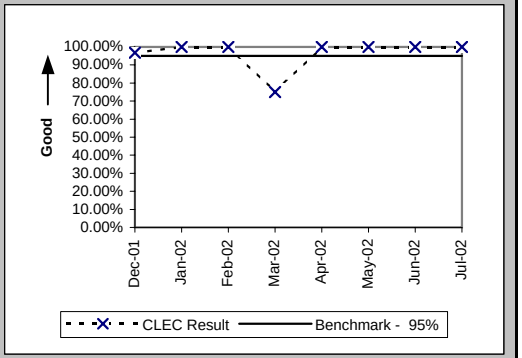
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	196	201	97.51%	0	0
Jan-02	189	190	99.47%	0	0
Feb-02	74	76	97.37%	0	0
Mar-02	24	24	100.00%	0	0
Apr-02	29	29	100.00%	0	0
May-02	28	28	100.00%	0	0
Jun-02	48	48	100.00%	34	0
Jul-02	31	31	100.00%	0	0



Checklist #4 - Unbundled Loop Cutovers

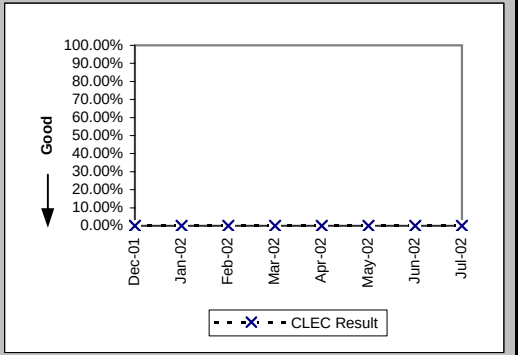
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	31	32	96.88%	0	0
Jan-02	12	12	100.00%	0	0
Feb-02	9	9	100.00%	0	0
Mar-02	3	4	75.00%	0	0
Apr-02	11	11	100.00%	0	0
May-02	8	8	100.00%	0	0
Jun-02	10	10	100.00%	0	0
Jul-02	4	4	100.00%	0	0



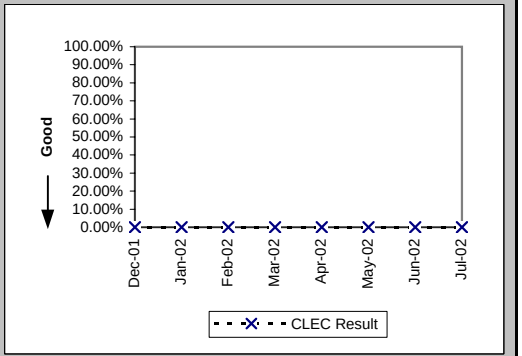
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	201	0.00%	0	0
Jan-02	0	190	0.00%	0	0
Feb-02	0	76	0.00%	0	0
Mar-02	0	24	0.00%	0	0
Apr-02	0	29	0.00%	0	0
May-02	0	28	0.00%	0	0
Jun-02	0	48	0.00%	34	0
Jul-02	0	31	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

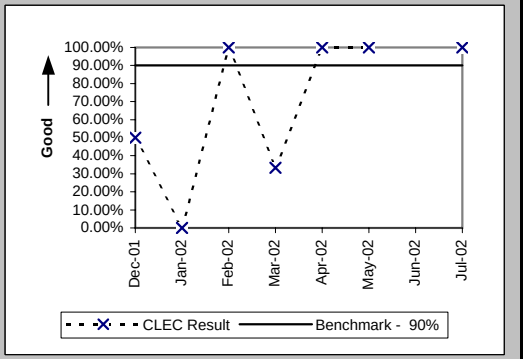
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	32	0.00%	0	0
Jan-02	0	12	0.00%	0	0
Feb-02	0	9	0.00%	0	0
Mar-02	0	4	0.00%	0	0
Apr-02	0	11	0.00%	0	0
May-02	0	8	0.00%	0	0
Jun-02	0	10	0.00%	0	0
Jul-02	0	4	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

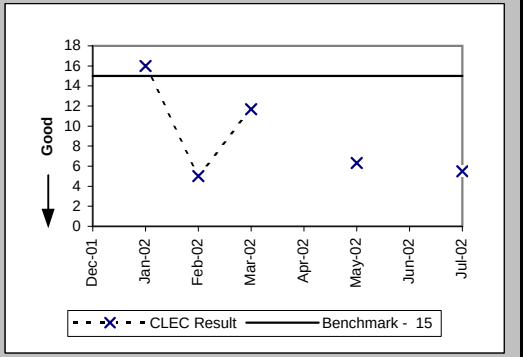
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	2	50.00%	0	0	50.00%
Jan-02	0	2	0.00%	0	0	0.00%
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	1	3	33.33%	0	0	47.14%
Apr-02	1	1	100.00%	0	0	0.00%
May-02	3	3	100.00%	0	0	0.00%
Jun-02						
Jul-02	2	2	100.00%	0	0	0.00%



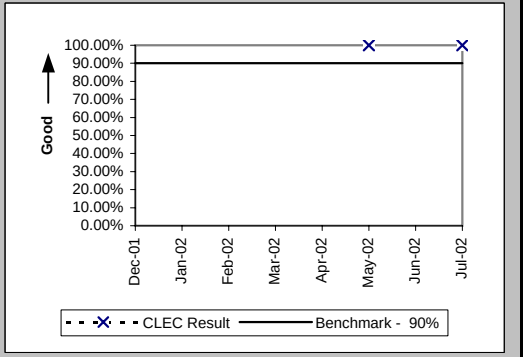
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	16	1	16.00	0	0	
Feb-02	5	1	5.00	0	0	
Mar-02	35	3	11.67	0	0	2.52
Apr-02						
May-02	19	3	6.33	0	0	1.53
Jun-02						
Jul-02	11	2	5.50	0	0	0.71



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

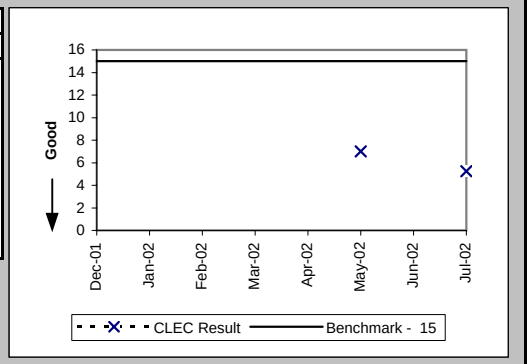
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	1	1	100.00%	0	0	0.00%
Jun-02						
Jul-02	4	4	100.00%	0	0	0.00%



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

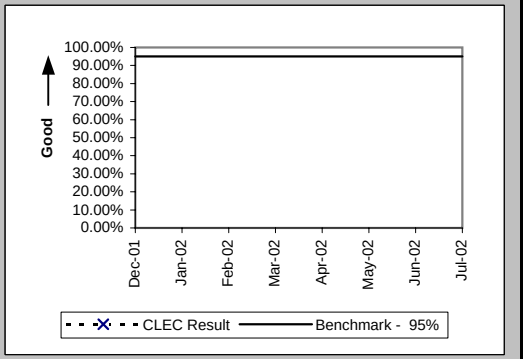
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	7	1	7.00	0	0	
Jun-02						
Jul-02	21	4	5.25	0	0	1.89



Checklist #4 - Line Sharing Installation

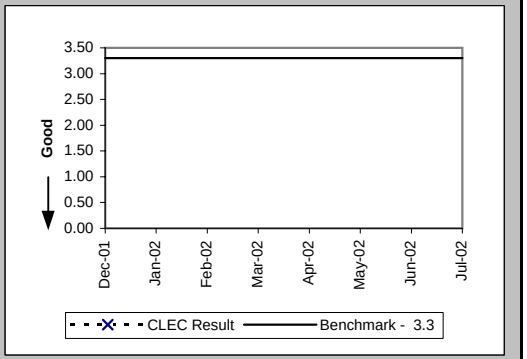
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



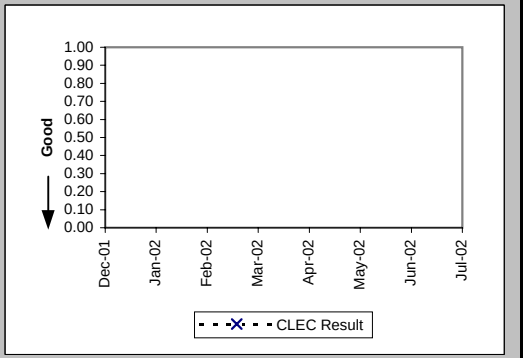
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

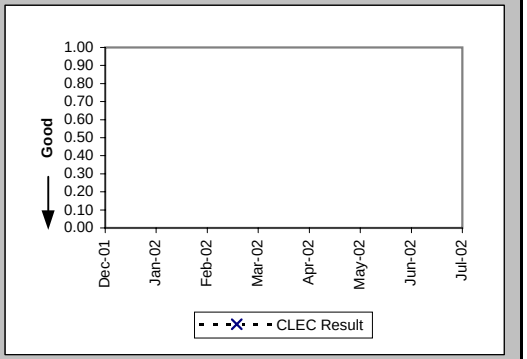
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Checklist #4 - Line Sharing Installation

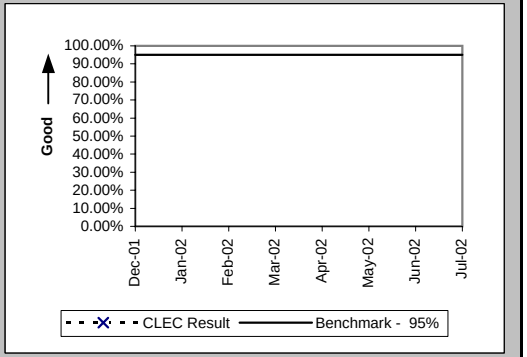
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



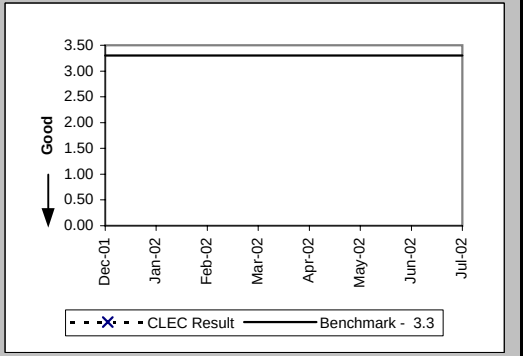
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

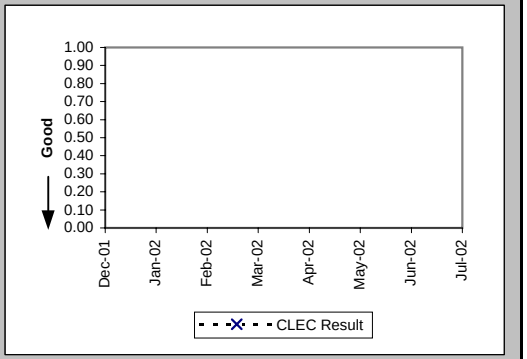
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Checklist #4 - Line Sharing Installation

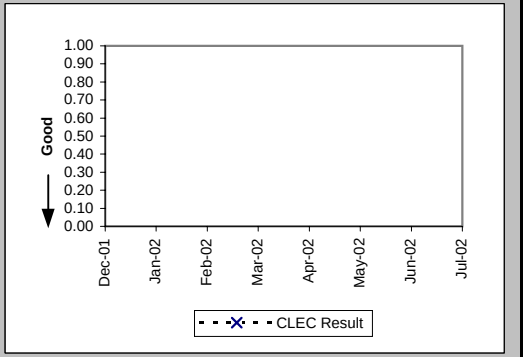
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



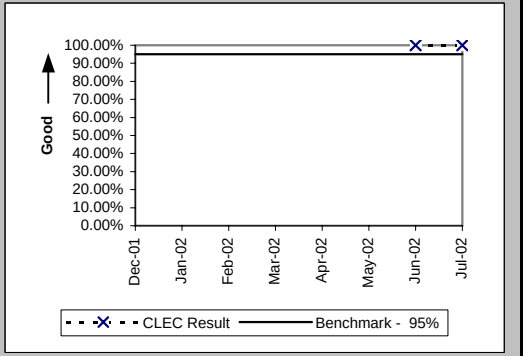
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

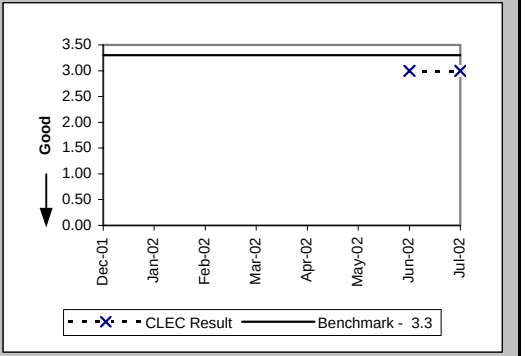
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	15	15	100.00%	0	0	0.00%
Jul-02	49	49	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

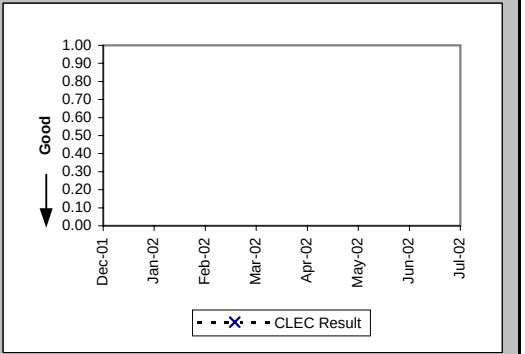
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	24	8	3.00	7	0	0.00
Jul-02	120	40	3.00	9	0	0.00



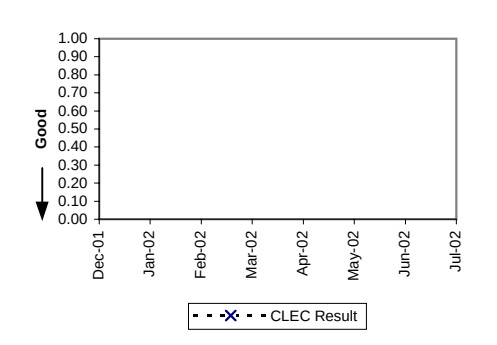
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

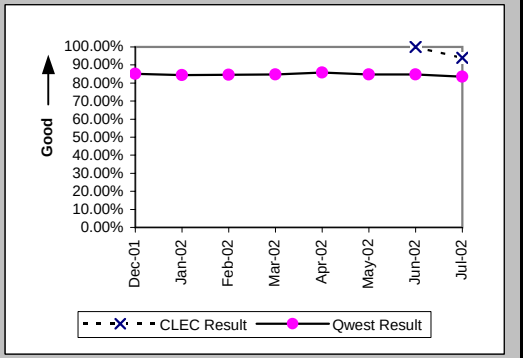
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Checklist #4 - Line Sharing Installation

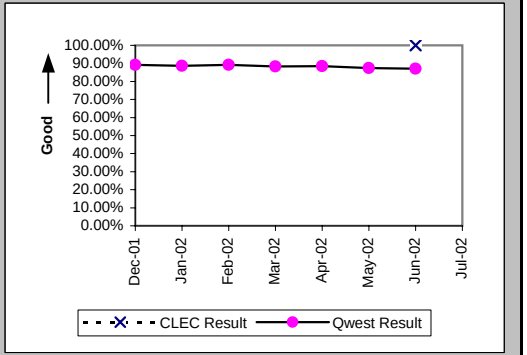
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4928	5791	85.10%	35.61%			
Jan-02						4752	5628	84.44%	36.25%			
Feb-02						4826	5703	84.62%	36.07%			
Mar-02						4980	5870	84.84%	35.87%			
Apr-02						5123	5971	85.80%	34.91%			
May-02						5062	5971	84.78%	35.92%			
Jun-02	8	8	100.00%	0	0	5042	5945	84.81%	35.89%	-1.2	-1.73	No
Jul-02	31	33	93.94%	0	0	4853	5811	83.51%	37.11%	-1.61	-1.98	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

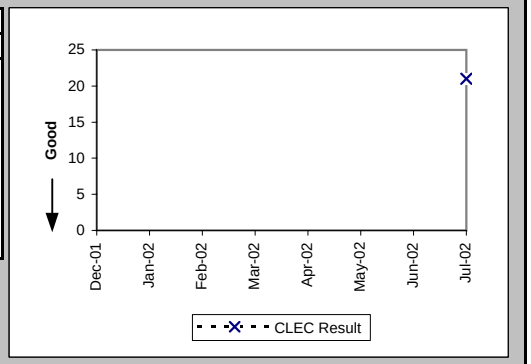
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5166	5791	89.21%	31.03%			
Jan-02						4994	5628	88.73%	31.62%			
Feb-02						5090	5703	89.25%	30.97%			
Mar-02						5188	5870	88.38%	32.04%			
Apr-02						5285	5971	88.51%	31.89%			
May-02						5215	5971	87.34%	33.25%			
Jun-02	8	8	100.00%	0	0	5180	5945	87.13%	33.48%	-1.09	-1.66	No
Jul-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

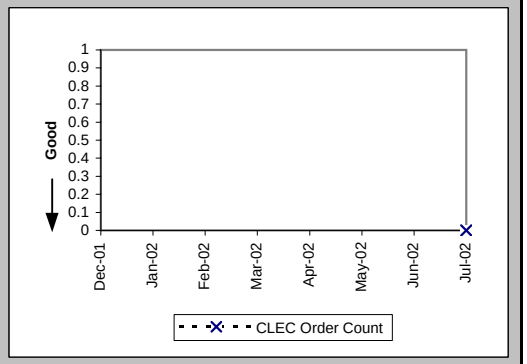
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	21	1	21.00	0	0	



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

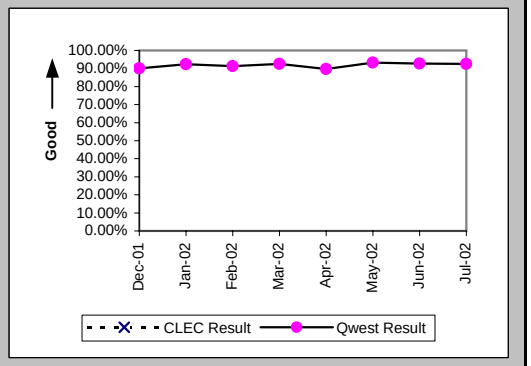
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0



Checklist #4 - Line Sharing Repair

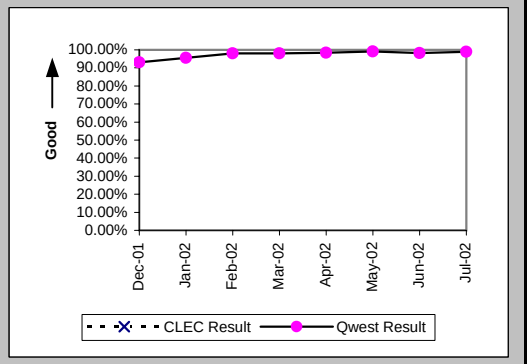
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1131	1256	90.05%	29.94%			
Jan-02						1278	1384	92.34%	26.59%			
Feb-02						1116	1223	91.25%	28.26%			
Mar-02						1105	1194	92.55%	26.26%			
Apr-02						1479	1650	89.64%	30.48%			
May-02						1739	1866	93.19%	25.18%			
Jun-02						1841	1986	92.70%	26.02%			
Jul-02						2079	2247	92.52%	26.30%			



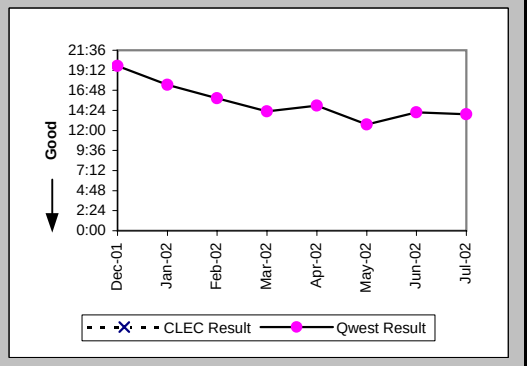
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1617	1738	93.04%	25.45%			
Jan-02						1694	1774	95.49%	20.75%			
Feb-02						1576	1608	98.01%	13.97%			
Mar-02						1560	1591	98.05%	13.82%			
Apr-02						2134	2169	98.39%	12.60%			
May-02						2386	2408	99.09%	9.51%			
Jun-02						2504	2547	98.31%	12.88%			
Jul-02						2717	2748	98.87%	10.56%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

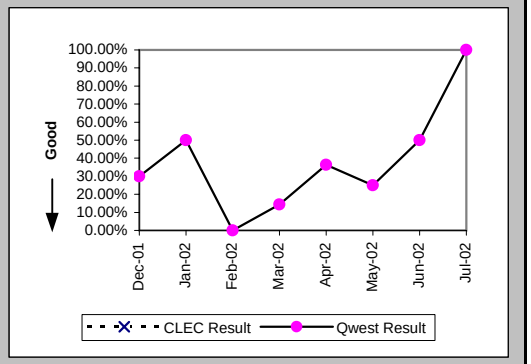
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34295:20	1738	19:44	18:00			
Jan-02						30948:23	1774	17:27	16:12			
Feb-02						25495:42	1608	15:51	13:04			
Mar-02						22734:38	1591	14:17	12:34			
Apr-02						32480:06	2169	14:58	12:08			
May-02						30632:58	2408	12:43	10:08			
Jun-02						36119:11	2547	14:11	13:24			
Jul-02						38313:15	2748	13:57	11:06			



Checklist #4 - Line Sharing Repair

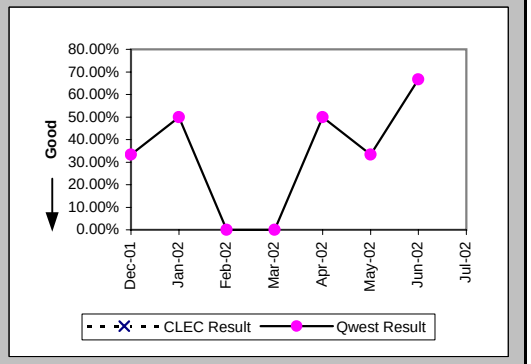
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	10	30.00%	45.83%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	7	14.29%	34.99%			
Apr-02						4	11	36.36%	48.10%			
May-02						2	8	25.00%	43.30%			
Jun-02						2	4	50.00%	50.00%			
Jul-02						3	3	100.00%	0.00%			



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

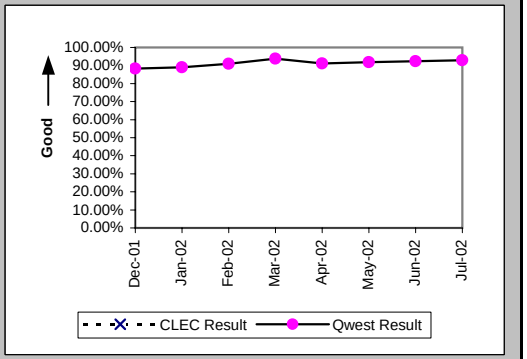
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						2	4	50.00%	50.00%			
May-02						1	3	33.33%	47.14%			
Jun-02						2	3	66.67%	47.14%			
Jul-02												



Checklist #4 - Line Sharing Repair

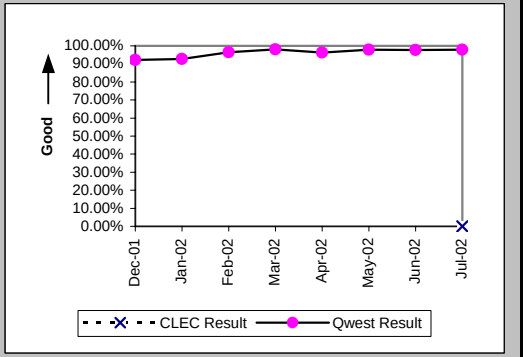
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						629	712	88.34%	32.09%			
Jan-02						498	560	88.93%	31.38%			
Feb-02						525	577	90.99%	28.64%			
Mar-02						617	658	93.77%	24.17%			
Apr-02						801	879	91.13%	28.44%			
May-02						837	911	91.88%	27.32%			
Jun-02						925	1001	92.41%	26.49%			
Jul-02						1147	1234	92.95%	25.60%			



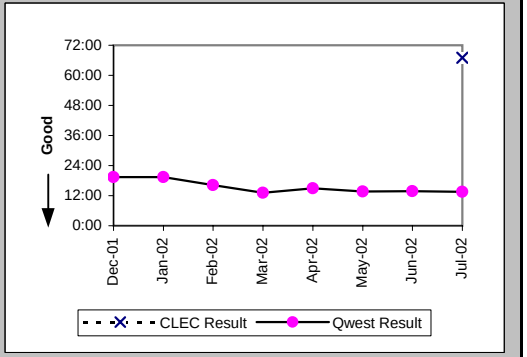
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						965	1046	92.26%	26.73%			
Jan-02						792	854	92.74%	25.95%			
Feb-02						818	848	96.46%	18.47%			
Mar-02						907	925	98.05%	13.81%			
Apr-02						1217	1265	96.21%	19.11%			
May-02						1278	1305	97.93%	14.23%			
Jun-02						1381	1413	97.74%	14.88%			
Jul-02	0	1	0.00%	0	0	1566	1601	97.81%	14.62%	2.3	0.4	Yes



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

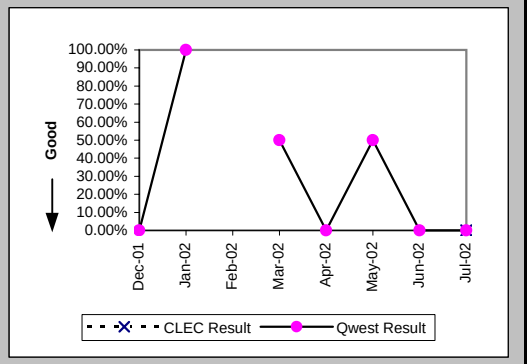
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20342:04	1046	19:27	19:41			
Jan-02						16627:31	854	19:28	19:19			
Feb-02						13745:50	848	16:13	15:14			
Mar-02						12137:27	925	13:07	14:32			
Apr-02						18931:53	1265	14:58	14:17			
May-02						17884:29	1305	13:42	12:03			
Jun-02						19492:03	1413	13:48	12:20			
Jul-02	67:02	1	67:02	0	0	21682:25	1601	13:33	13:17	2.37	0.44	Yes



Checklist #4 - Line Sharing Repair

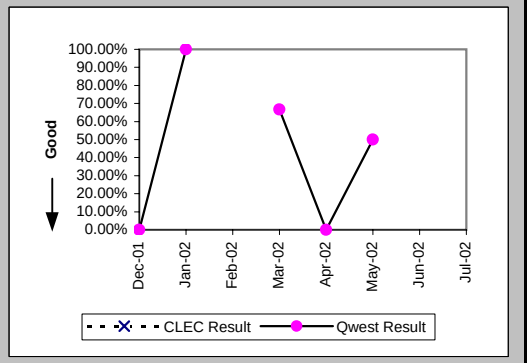
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						3	6	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

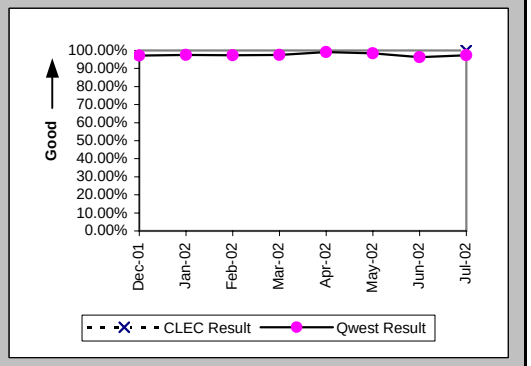
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						2	3	66.67%	47.14%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02												
Jul-02												



Checklist #4 - Line Sharing Repair

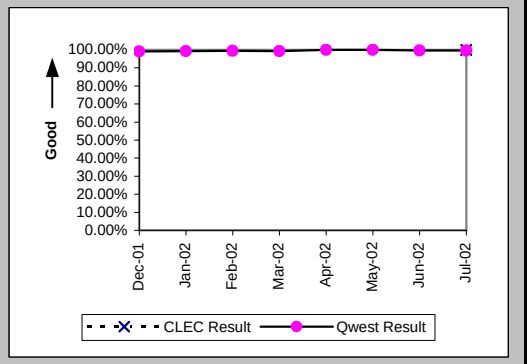
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						629	647	97.22%	16.45%			
Jan-02						567	581	97.59%	15.33%			
Feb-02						564	579	97.41%	15.89%			
Mar-02						552	566	97.53%	15.53%			
Apr-02						535	540	99.07%	9.58%			
May-02						652	663	98.34%	12.77%			
Jun-02						432	449	96.21%	19.09%			
Jul-02	1	1	100.00%	0	0	565	580	97.41%	15.87%	-0.16	-1.1	No



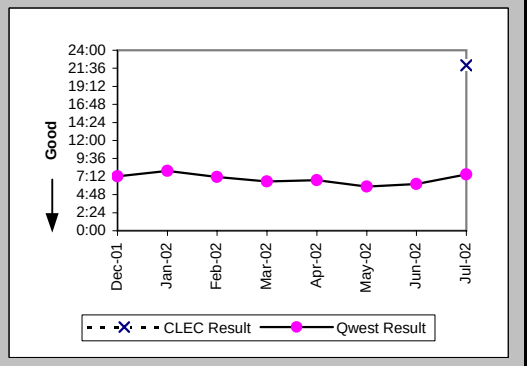
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1444	1458	99.04%	9.75%			
Jan-02						1296	1306	99.23%	8.72%			
Feb-02						1286	1293	99.46%	7.34%			
Mar-02						1282	1292	99.23%	8.76%			
Apr-02						1237	1238	99.92%	2.84%			
May-02						1298	1299	99.92%	2.77%			
Jun-02						1023	1026	99.71%	5.40%			
Jul-02	1	1	100.00%	0	0	1163	1167	99.66%	5.84%	-0.06	-1.04	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

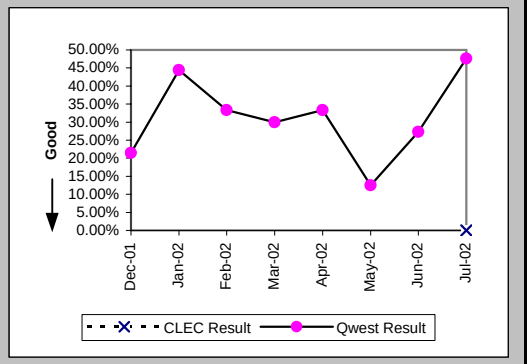
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10556:42	1458	7:14	10:28			
Jan-02						10411:59	1306	7:58	12:47			
Feb-02						9219:07	1293	7:08	9:58			
Mar-02						8465:50	1292	6:33	10:34			
Apr-02						8334:28	1238	6:44	8:00			
May-02						7626:12	1299	5:52	7:21			
Jun-02						6360:26	1026	6:12	8:18			
Jul-02	21:59	1	21:59	0	0	8743:50	1167	7:30	8:57	1.94	0.18	Yes



Checklist #4 - Line Sharing Repair

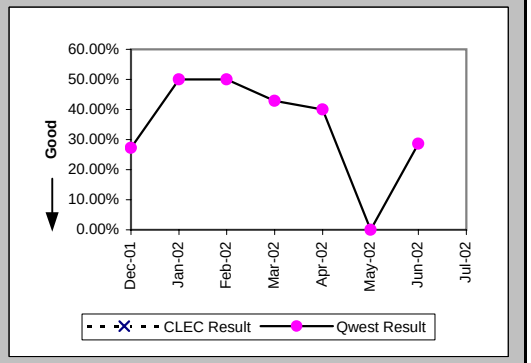
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	14	21.43%	41.03%			
Jan-02						8	18	44.44%	49.69%			
Feb-02						1	3	33.33%	47.14%			
Mar-02						3	10	30.00%	45.83%			
Apr-02						3	9	33.33%	47.14%			
May-02						2	16	12.50%	33.07%			
Jun-02						3	11	27.27%	44.54%			
Jul-02	0	1	0.00%	0	0	10	21	47.62%	49.94%	-0.93	-1.57	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

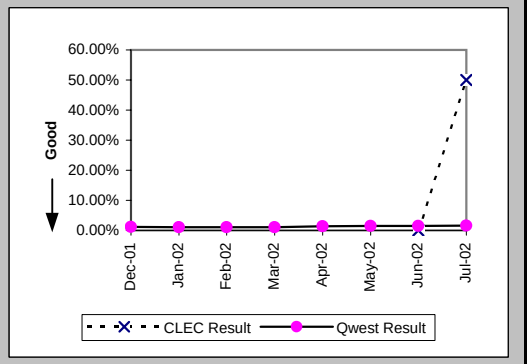
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	11	27.27%	44.54%			
Jan-02						7	14	50.00%	50.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						2	5	40.00%	48.99%			
May-02						0	11	0.00%	0.00%			
Jun-02						2	7	28.57%	45.18%			
Jul-02												



Checklist #4 - Line Sharing Repair

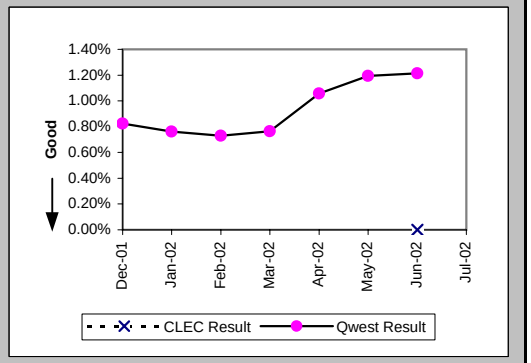
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4361	379575	1.15%	10.66%			
Jan-02						4021	374468	1.07%	10.31%			
Feb-02						3826	365309	1.05%	10.18%			
Mar-02						3901	364423	1.07%	10.29%			
Apr-02						4784	357203	1.34%	11.50%			
May-02						5132	353493	1.45%	11.96%			
Jun-02	0	4	0.00%	0	0	5122	348729	1.47%	12.03%	-0.24	-1.15	No
Jul-02	2	4	50.00%	0	0	5649	348729	1.62%	12.62%	3.17	0.93	Yes



Trouble Rate (Percent) (MR-8*) (Parity)

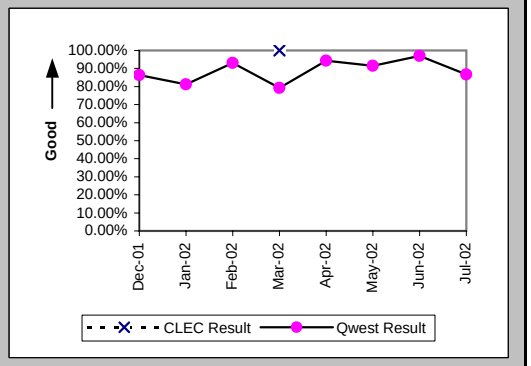
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3126	379575	0.82%	9.04%			
Jan-02						2853	374468	0.76%	8.70%			
Feb-02						2662	365309	0.73%	8.51%			
Mar-02						2782	364423	0.76%	8.70%			
Apr-02						3776	357203	1.06%	10.23%			
May-02						4221	353493	1.19%	10.86%			
Jun-02	0	4	0.00%	0	0	4231	348729	1.21%	10.95%	-0.22	-1.13	No
Jul-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

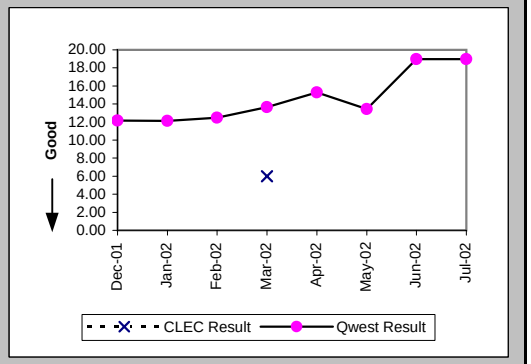
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						140	162	86.42%	34.26%			
Jan-02						125	154	81.17%	39.10%			
Feb-02						162	174	93.10%	25.34%			
Mar-02	1	1	100.00%	0	0	126	159	79.25%	40.56%	-0.51	-1.31	No
Apr-02						249	264	94.32%	23.15%			
May-02						162	177	91.53%	27.85%			
Jun-02						232	239	97.07%	16.86%			
Jul-02						149	172	86.63%	34.04%			



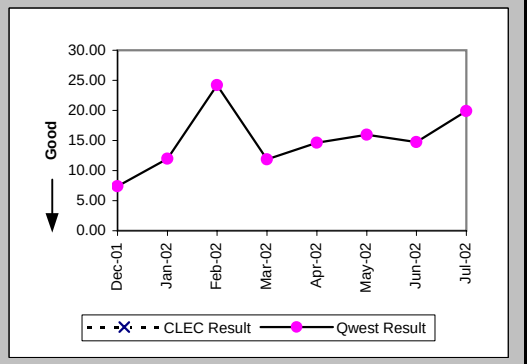
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2156	177	12.18	6.69			
Jan-02						2132	176	12.11	7.24			
Feb-02						2547	204	12.49	12.75			
Mar-02	6	1	6.00	0	0	2773	203	13.66	9.86	-0.77	-1.47	No
Apr-02						4709	308	15.29	8.70			
May-02						2822	210	13.44	9.12			
Jun-02						5064	267	18.97	12.62			
Jul-02						4382	231	18.97	14.61			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

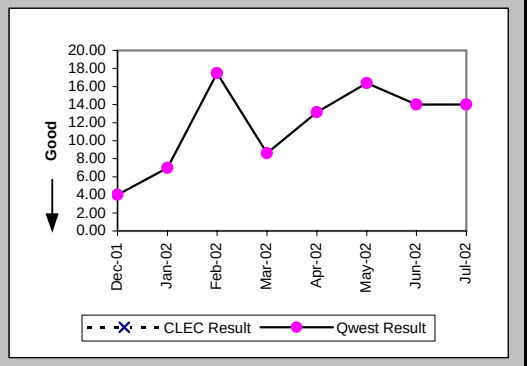
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	21	7.38	6.33			
Jan-02						371	31	11.97	7.99			
Feb-02						363	15	24.20	36.93			
Mar-02						392	33	11.88	18.50			
Apr-02						293	20	14.65	12.90			
May-02						255	16	15.94	10.95			
Jun-02						103	7	14.71	6.70			
Jul-02						438	22	19.91	21.15			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

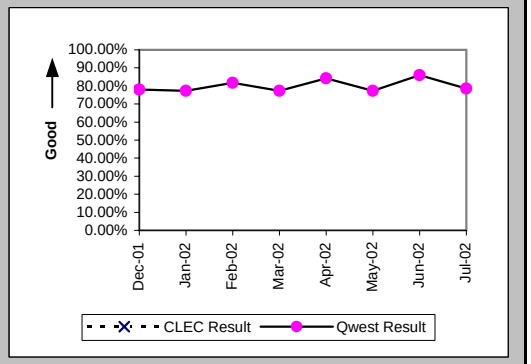
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	2	4.00	4.24			
Jan-02						21	3	7.00	7.81			
Feb-02						35	2	17.50	17.68			
Mar-02						43	5	8.60	8.56			
Apr-02						79	6	13.17	10.32			
May-02						82	5	16.40	7.16			
Jun-02						14	1	14.00				
Jul-02						112	8	14.00	8.25			



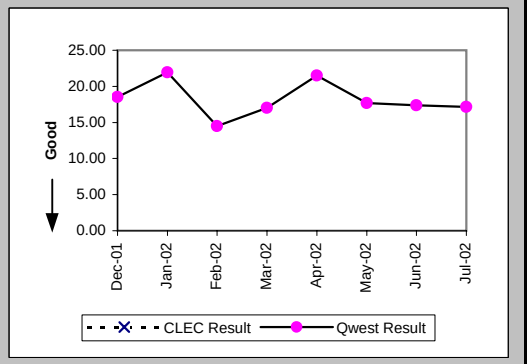
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	59	77.97%	41.45%			
Jan-02						75	97	77.32%	41.88%			
Feb-02						89	109	81.65%	38.71%			
Mar-02						58	75	77.33%	41.87%			
Apr-02						75	89	84.27%	36.41%			
May-02						68	88	77.27%	41.91%			
Jun-02						61	71	85.92%	34.79%			
Jul-02						88	112	78.57%	41.03%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

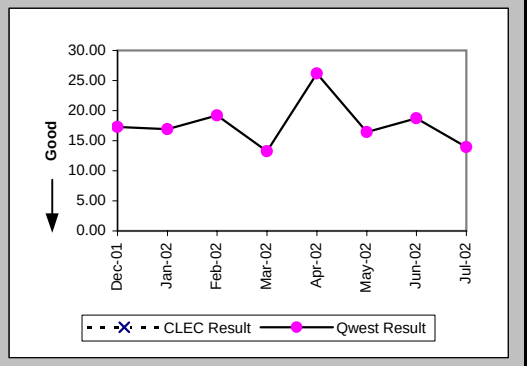
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1391	75	18.55	14.81			
Jan-02						2766	126	21.95	16.62			
Feb-02						1653	114	14.50	13.54			
Mar-02						1532	90	17.02	8.35			
Apr-02						2712	126	21.52	16.69			
May-02						1876	106	17.70	14.93			
Jun-02						1458	84	17.36	10.99			
Jul-02						2284	133	17.17	9.03			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

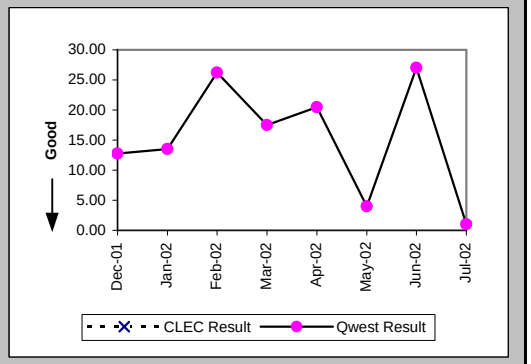
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						294	17	17.29	15.92			
Jan-02						508	30	16.93	9.93			
Feb-02						288	15	19.20	23.76			
Mar-02						238	18	13.22	10.38			
Apr-02						497	19	26.16	32.95			
May-02						411	25	16.44	20.46			
Jun-02						225	12	18.75	16.09			
Jul-02						348	25	13.92	11.05			



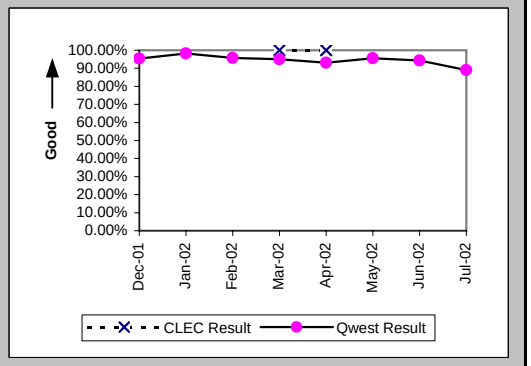
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	4	12.75	8.88			
Jan-02						27	2	13.50	4.95			
Feb-02						131	5	26.20	16.07			
Mar-02						35	2	17.50	14.85			
Apr-02						41	2	20.50	13.44			
May-02						4	1	4.00				
Jun-02						27	1	27.00				
Jul-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

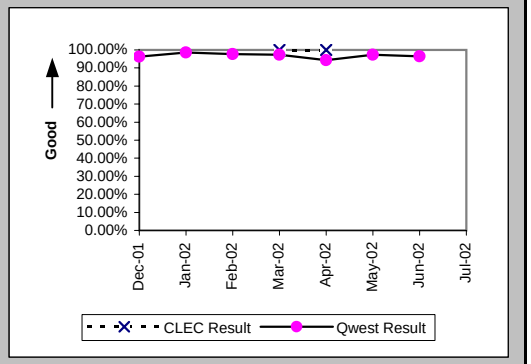
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230	241	95.44%	20.87%			
Jan-02						276	281	98.22%	13.22%			
Feb-02						299	312	95.83%	19.98%			
Mar-02	1	1	100.00%	0	0	291	306	95.10%	21.59%	-0.23	-1.14	No
Apr-02	1	1	100.00%	0	0	340	365	93.15%	25.26%	-0.27	-1.16	No
May-02						361	378	95.50%	20.72%			
Jun-02						316	335	94.33%	23.13%			
Jul-02						323	363	88.98%	31.31%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

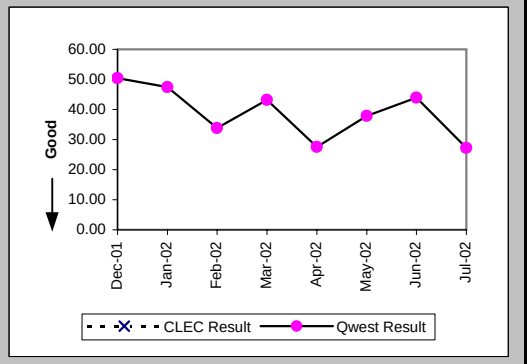
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						232	241	96.27%	18.96%			
Jan-02						277	281	98.58%	11.85%			
Feb-02						305	312	97.76%	14.81%			
Mar-02	1	1	100.00%	0	0	298	306	97.39%	15.96%	-0.16	-1.1	No
Apr-02	1	1	100.00%	0	0	344	365	94.25%	23.29%	-0.25	-1.15	No
May-02						368	378	97.35%	16.05%			
Jun-02						323	335	96.42%	18.58%			
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

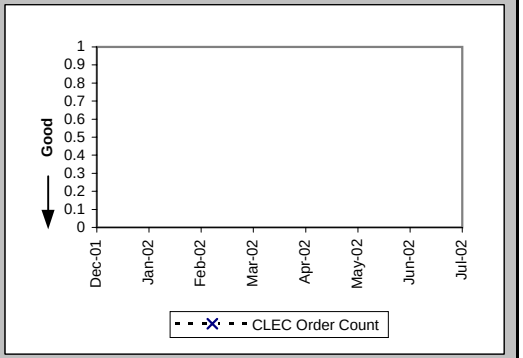
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1461	29	50.38	45.13			
Jan-02						1805	38	47.50	44.51			
Feb-02						1895	56	33.84	45.39			
Mar-02						1773	41	43.24	49.06			
Apr-02						1157	42	27.55	43.54			
May-02						1326	35	37.89	54.39			
Jun-02						1319	30	43.97	62.11			
Jul-02						1364	50	27.28	58.98			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

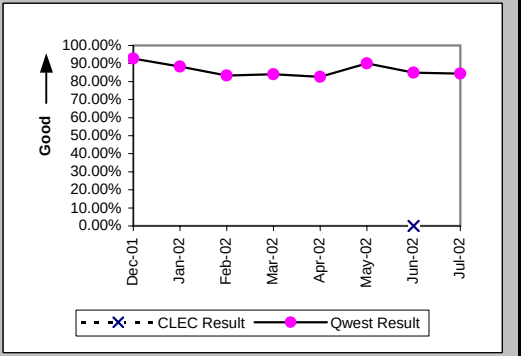
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

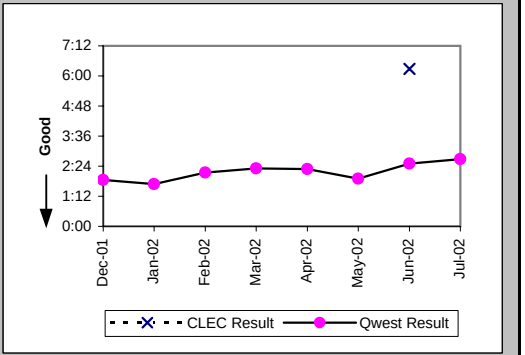
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	82	92.68%	26.04%			
Jan-02						76	86	88.37%	32.06%			
Feb-02						105	126	83.33%	37.27%			
Mar-02						100	119	84.03%	36.63%			
Apr-02						100	121	82.64%	37.87%			
May-02						91	101	90.10%	29.87%			
Jun-02	0	1	0.00%	0	0	118	139	84.89%	35.81%	1.44	-0.13	No
Jul-02						135	160	84.38%	36.31%			



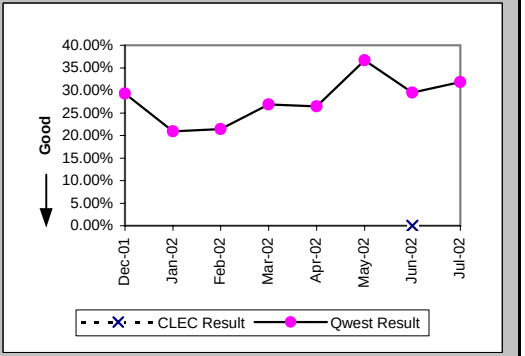
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152:04	82	1:51	2:53			
Jan-02						144:03	86	1:41	1:54			
Feb-02						271:18	126	2:09	2:36			
Mar-02						274:54	119	2:19	3:00			
Apr-02						276:56	121	2:17	2:35			
May-02						191:46	101	1:54	2:15			
Jun-02	6:17	1	6:17	0	0	347:37	139	2:30	3:04	1.33	-0.19	No
Jul-02						430:21	160	2:41	3:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

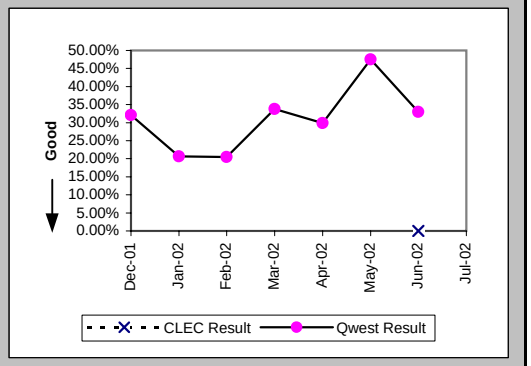
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	82	29.27%	45.50%			
Jan-02						18	86	20.93%	40.68%			
Feb-02						27	126	21.43%	41.03%			
Mar-02						32	119	26.89%	44.34%			
Apr-02						32	121	26.45%	44.10%			
May-02						37	101	36.63%	48.18%			
Jun-02	0	1	0.00%	0	0	41	139	29.50%	45.60%	-0.64	-1.39	No
Jul-02						51	160	31.88%	46.60%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

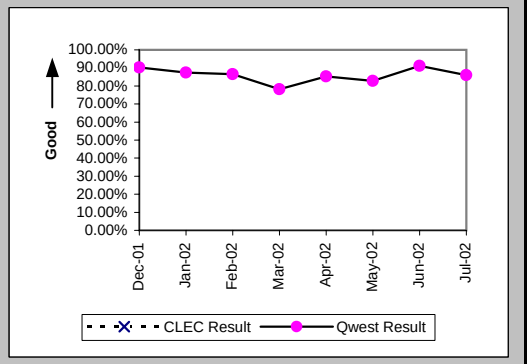
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	53	32.08%	46.68%			
Jan-02						12	58	20.69%	40.51%			
Feb-02						18	88	20.45%	40.34%			
Mar-02						27	80	33.75%	47.29%			
Apr-02						26	87	29.89%	45.78%			
May-02						29	61	47.54%	49.94%			
Jun-02	0	1	0.00%	0	0	33	100	33.00%	47.02%	-0.7	-1.42	No
Jul-02												



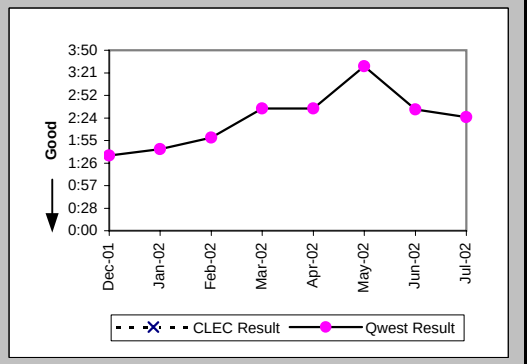
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	61	90.16%	29.78%			
Jan-02						35	40	87.50%	33.07%			
Feb-02						51	59	86.44%	34.24%			
Mar-02						36	46	78.26%	41.25%			
Apr-02						64	75	85.33%	35.38%			
May-02						67	81	82.72%	37.81%			
Jun-02						82	90	91.11%	28.46%			
Jul-02						74	86	86.05%	34.65%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

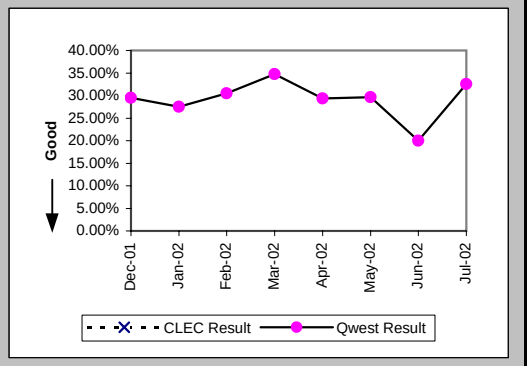
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						97:21	61	1:36	1:45			
Jan-02						69:14	40	1:44	2:10			
Feb-02						117:28	59	1:59	2:44			
Mar-02						119:28	46	2:36	3:10			
Apr-02						195:29	75	2:36	3:24			
May-02						283:13	81	3:30	4:28			
Jun-02						231:49	90	2:35	3:15			
Jul-02						207:44	86	2:25	2:01			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

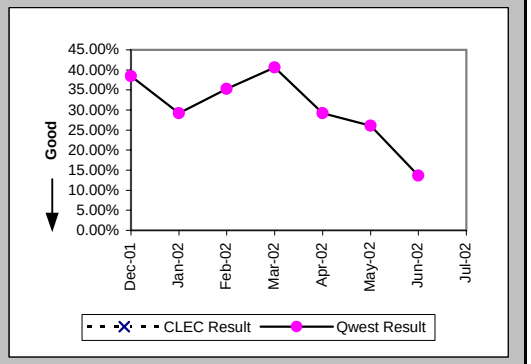
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	61	29.51%	45.61%			
Jan-02						11	40	27.50%	44.65%			
Feb-02						18	59	30.51%	46.04%			
Mar-02						16	46	34.78%	47.63%			
Apr-02						22	75	29.33%	45.53%			
May-02						24	81	29.63%	45.66%			
Jun-02						18	90	20.00%	40.00%			
Jul-02						28	86	32.56%	46.86%			



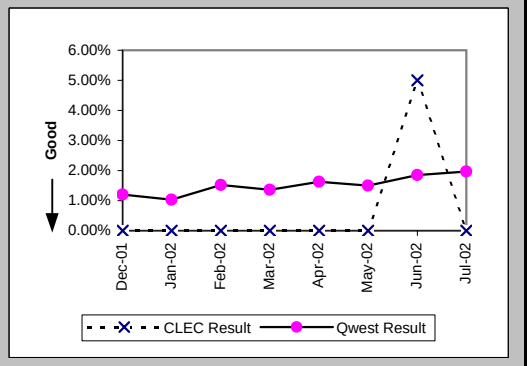
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	39	38.46%	48.65%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						12	34	35.29%	47.79%			
Mar-02						13	32	40.63%	49.11%			
Apr-02						14	48	29.17%	45.45%			
May-02						18	69	26.09%	43.91%			
Jun-02						9	66	13.64%	34.32%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

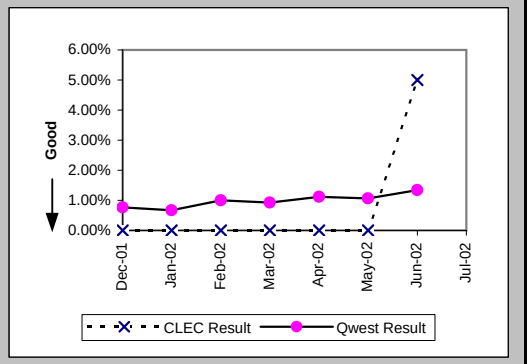
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	143	11934	1.20%	10.88%	-0.48	-1.29	No
Jan-02	0	19	0.00%	0	0	126	12182	1.03%	10.12%	-0.45	-1.27	No
Feb-02	0	19	0.00%	0	0	185	12170	1.52%	12.24%	-0.54	-1.33	No
Mar-02	0	20	0.00%	0	0	165	12127	1.36%	11.58%	-0.52	-1.32	No
Apr-02	0	20	0.00%	0	0	196	12050	1.63%	12.65%	-0.57	-1.35	No
May-02	0	20	0.00%	0	0	182	12171	1.50%	12.14%	-0.55	-1.33	No
Jun-02	1	20	5.00%	0	0	229	12340	1.86%	13.50%	0.9	-0.45	No
Jul-02	0	20	0.00%	0	0	246	12522	1.96%	13.88%	-0.63	-1.38	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

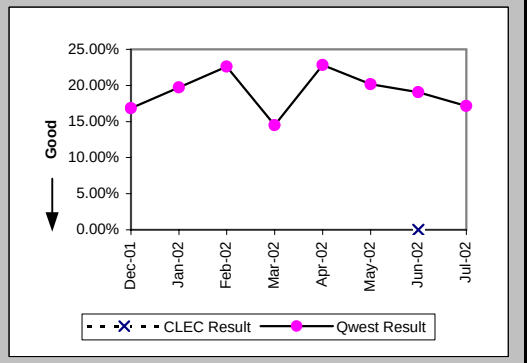
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	92	11934	0.77%	8.75%	-0.38	-1.23	No
Jan-02	0	19	0.00%	0	0	82	12182	0.67%	8.18%	-0.36	-1.22	No
Feb-02	0	19	0.00%	0	0	122	12170	1.00%	9.96%	-0.44	-1.27	No
Mar-02	0	20	0.00%	0	0	112	12127	0.92%	9.57%	-0.43	-1.26	No
Apr-02	0	20	0.00%	0	0	135	12050	1.12%	10.53%	-0.48	-1.29	No
May-02	0	20	0.00%	0	0	130	12171	1.07%	10.28%	-0.46	-1.28	No
Jun-02	1	20	5.00%	0	0	166	12340	1.35%	11.52%	1.11	-0.32	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

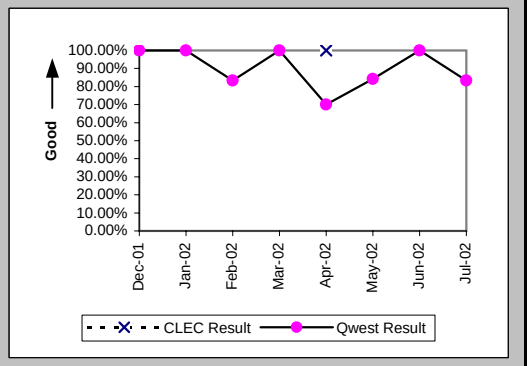
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	172	16.86%	37.44%			
Jan-02						31	157	19.75%	39.81%			
Feb-02						54	239	22.59%	41.82%			
Mar-02						28	193	14.51%	35.22%			
Apr-02						58	254	22.83%	41.98%			
May-02						46	228	20.18%	40.13%			
Jun-02	0	1	0.00%	0	0	54	283	19.08%	39.29%	-0.48	-1.29	No
Jul-02						51	297	17.17%	37.71%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

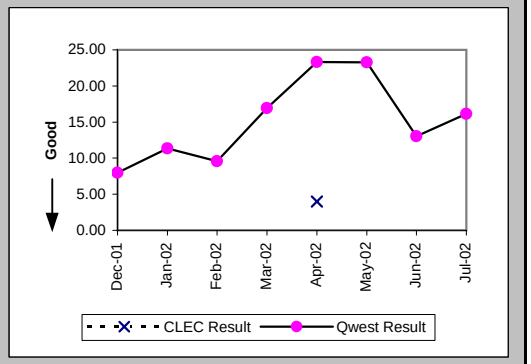
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						6	6	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	7	10	70.00%	45.83%	-0.62	-1.38	No
May-02						16	19	84.21%	36.46%			
Jun-02						29	29	100.00%	0.00%			
Jul-02						15	18	83.33%	37.27%			



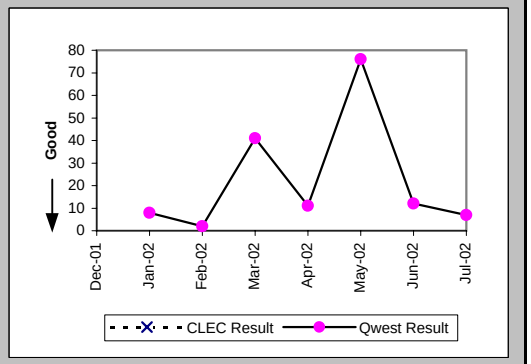
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	5	8.00	2.45			
Jan-02						227	20	11.35	6.91			
Feb-02						67	7	9.57	3.78			
Mar-02						220	13	16.92	13.51			
Apr-02	4	1	4.00	0	0	233	10	23.30	17.02	-1.08	-1.66	No
May-02						489	21	23.29	35.06			
Jun-02						443	34	13.03	5.96			
Jul-02						387	24	16.12	8.44			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

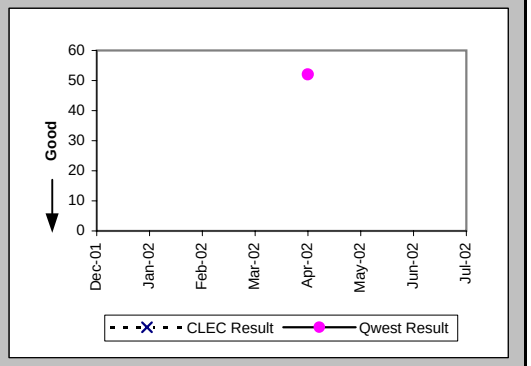
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	1	8.00				
Feb-02						2	1	2.00				
Mar-02						41	1	41.00				
Apr-02						22	2	11.00	0.00			
May-02						304	4	76.00	39.05			
Jun-02						12	1	12.00				
Jul-02						21	3	7.00	5.20			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

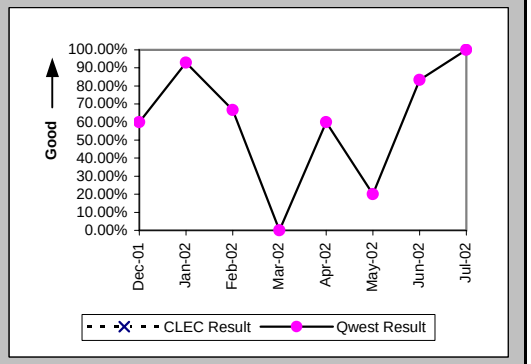
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						52	1	52.00				
May-02												
Jun-02												
Jul-02												



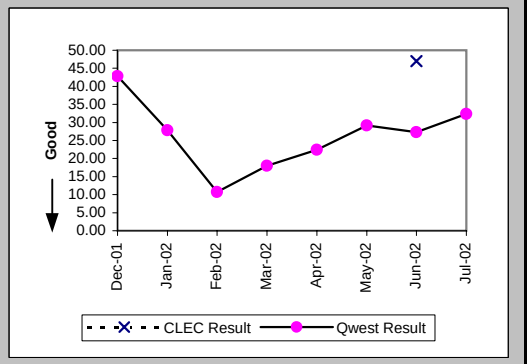
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						3	5	60.00%	48.99%			
May-02						1	5	20.00%	40.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

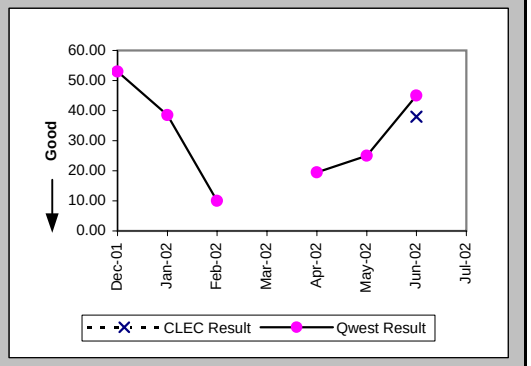
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						300	7	42.86	29.20			
Jan-02						501	18	27.83	16.66			
Feb-02						86	8	10.75	5.65			
Mar-02						36	2	18.00	4.24			
Apr-02						202	9	22.44	10.94			
May-02						204	7	29.14	15.67			
Jun-02	47	1	47.00	0	0	191	7	27.29	25.93	0.42	-0.75	No
Jul-02						97	3	32.33	36.09			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

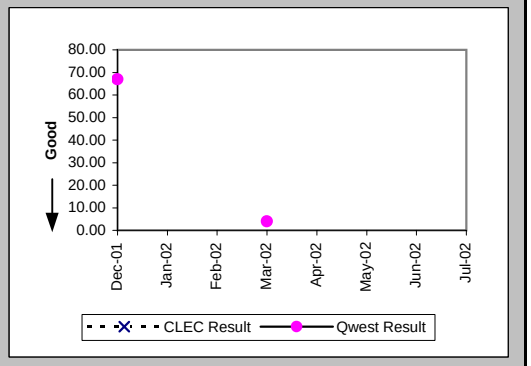
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						106	2	53.00	19.80			
Jan-02						154	4	38.50	21.30			
Feb-02						10	1	10.00				
Mar-02												
Apr-02						39	2	19.50	2.12			
May-02						100	4	25.00	18.89			
Jun-02	38	1	38.00	0	0	90	2	45.00	28.28	-0.2	-1.12	No
Jul-02												



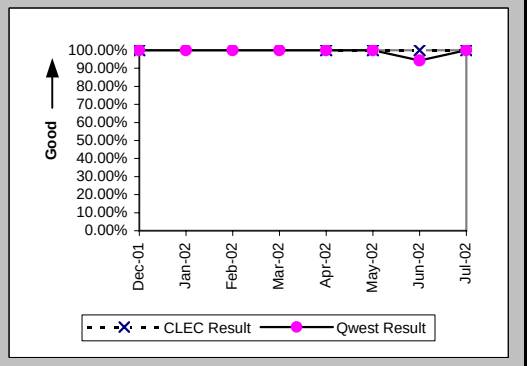
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	1	67.00				
Jan-02												
Feb-02												
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02												
Jul-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

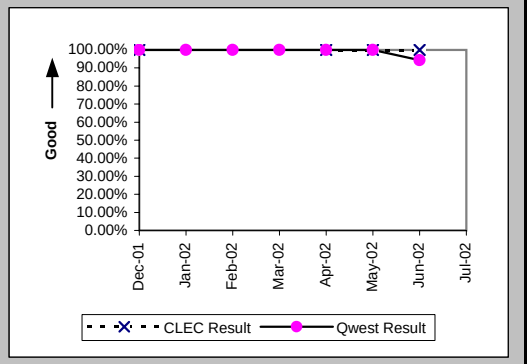
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	33	35	94.29%	23.21%	-0.24	-1.15	No
Jul-02	1	1	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

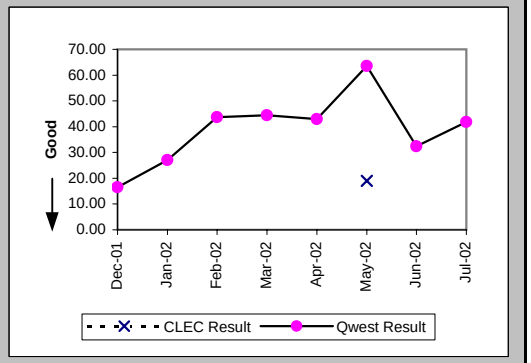
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	33	35	94.29%	23.21%	-0.24	-1.15	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

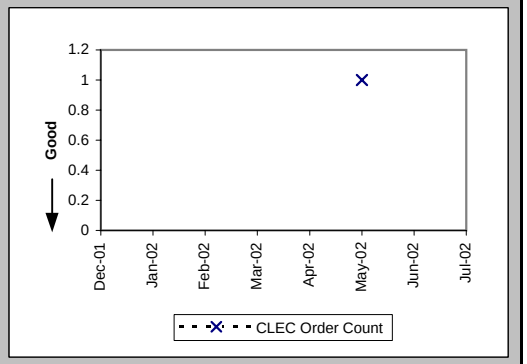
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	2	16.50	2.12			
Jan-02						108	4	27.00	13.64			
Feb-02						175	4	43.75	18.93			
Mar-02						311	7	44.43	28.69			
Apr-02						258	6	43.00	38.90			
May-02	19	1	19.00	0	0	318	5	63.60	49.00	-0.83	-1.51	No
Jun-02						162	5	32.40	52.98			
Jul-02						293	7	41.86	48.34			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

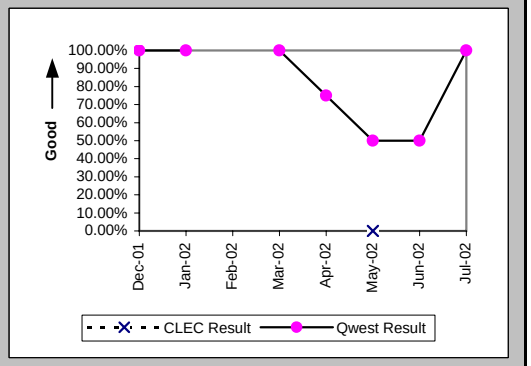
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	
Jul-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

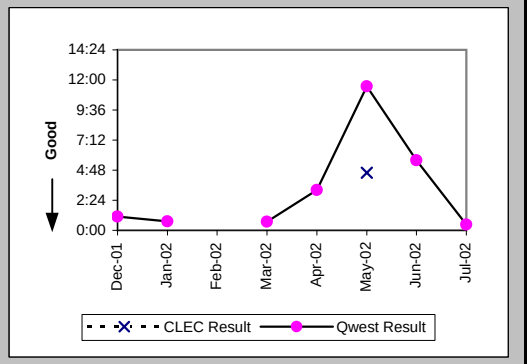
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02												
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	0.33	-0.8	No
Jun-02						1	2	50.00%	50.00%			
Jul-02						4	4	100.00%	0.00%			



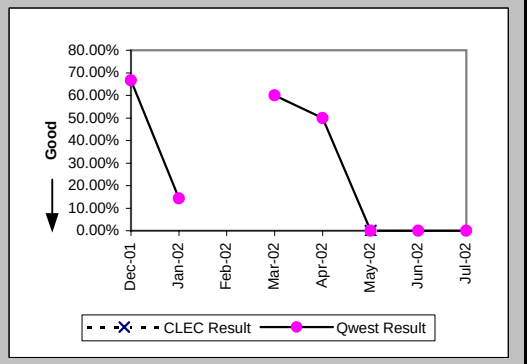
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:19	3	1:06	0:23			
Jan-02						4:59	7	0:43	0:24			
Feb-02												
Mar-02						3:26	5	0:41	0:43			
Apr-02						12:51	4	3:13	4:12			
May-02	4:35	1	4:35	0	0	22:58	2	11:29	13:37	-0.41	-1.25	No
Jun-02						11:12	2	5:36	6:18			
Jul-02						1:53	4	0:28	0:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

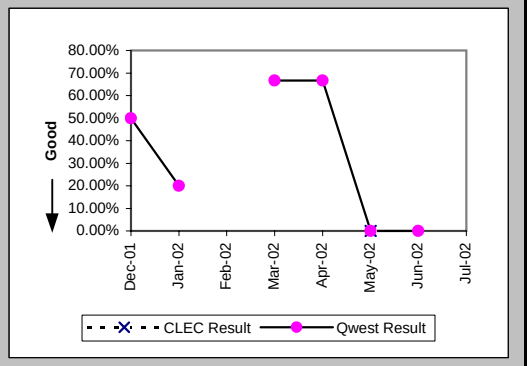
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						1	7	14.29%	34.99%			
Feb-02												
Mar-02						3	5	60.00%	48.99%			
Apr-02						2	4	50.00%	50.00%			
May-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

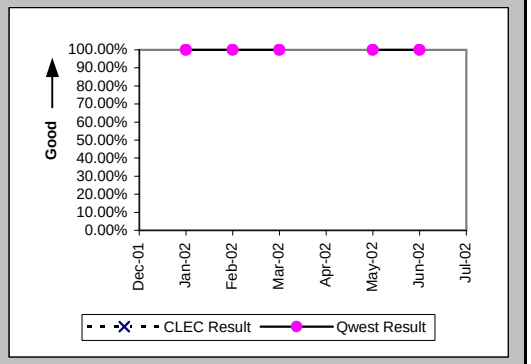
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02												
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02						0	2	0.00%	0.00%			
Jul-02												



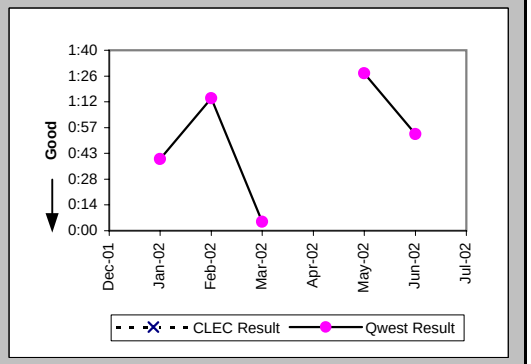
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

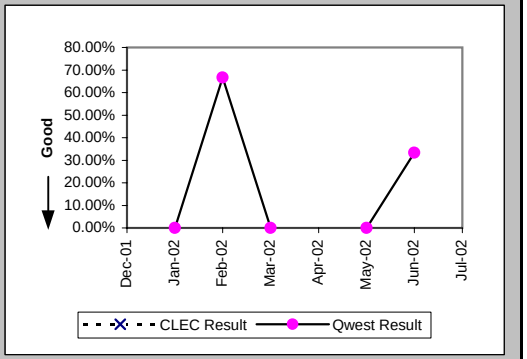
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2:40	4	0:40	0:28			
Feb-02						3:42	3	1:14	0:39			
Mar-02						0:05	1	0:05				
Apr-02												
May-02						2:56	2	1:28	0:13			
Jun-02						2:43	3	0:54	0:11			
Jul-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

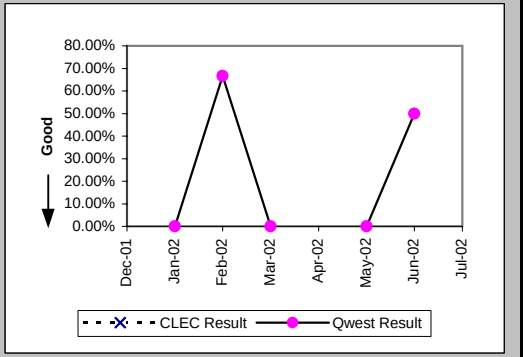
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	4	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02												



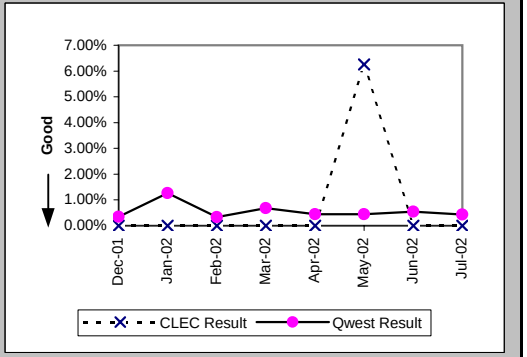
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	3	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

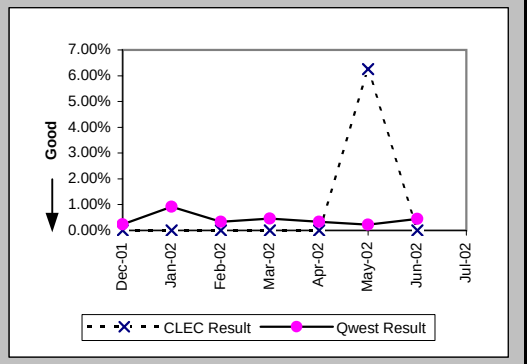
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	3	866	0.35%	5.88%	-0.25	-1.15	No
Jan-02	0	17	0.00%	0	0	11	870	1.26%	11.17%	-0.46	-1.28	No
Feb-02	0	17	0.00%	0	0	3	879	0.34%	5.83%	-0.24	-1.15	No
Mar-02	0	17	0.00%	0	0	6	882	0.68%	8.22%	-0.34	-1.21	No
Apr-02	0	16	0.00%	0	0	4	895	0.45%	6.67%	-0.27	-1.16	No
May-02	1	16	6.25%	0	0	4	897	0.45%	6.66%	1.75	0.06	Yes
Jun-02	0	16	0.00%	0	0	5	906	0.55%	7.41%	-0.3	-1.18	No
Jul-02	0	16	0.00%	0	0	4	918	0.44%	6.59%	-0.26	-1.16	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

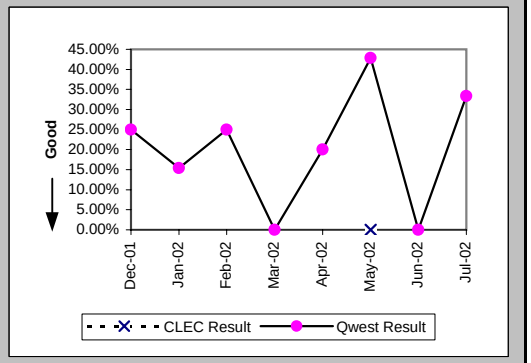
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	19	0.00%	0	0	2	866	0.23%	4.80%	-0.21	-1.13	No
Jan-02	0	17	0.00%	0	0	8	870	0.92%	9.55%	-0.39	-1.24	No
Feb-02	0	17	0.00%	0	0	3	879	0.34%	5.83%	-0.24	-1.15	No
Mar-02	0	17	0.00%	0	0	4	882	0.45%	6.72%	-0.28	-1.17	No
Apr-02	0	16	0.00%	0	0	3	895	0.34%	5.78%	-0.23	-1.14	No
May-02	1	16	6.25%	0	0	2	897	0.22%	4.72%	2	0.21	Yes
Jun-02	0	16	0.00%	0	0	4	906	0.44%	6.63%	-0.26	-1.16	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

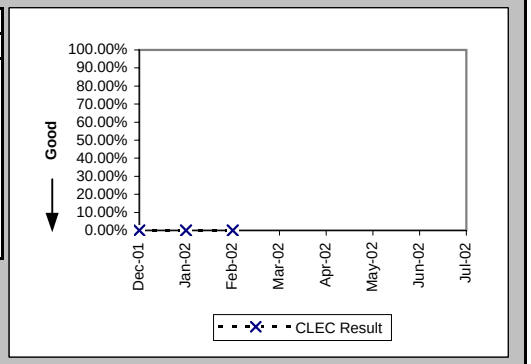
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	4	25.00%	43.30%			
Jan-02						2	13	15.38%	36.08%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02	0	1	0.00%	0	0	3	7	42.86%	49.49%	-0.81	-1.49	No
Jun-02						0	5	0.00%	0.00%			
Jul-02						2	6	33.33%	47.14%			



Checklist #5 - Dark Fiber - IOF Repair

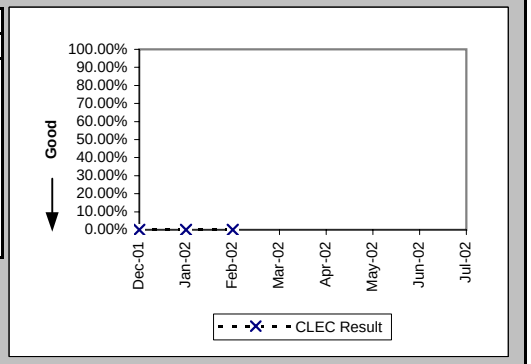
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	6	0.00%	0	0	0.00%
Jan-02	0	6	0.00%	0	0	0.00%
Feb-02	0	6	0.00%	0	0	0.00%
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



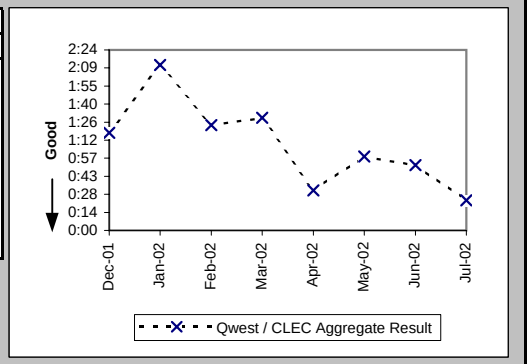
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	6	0.00%	0	0	0.00%
Jan-02	0	6	0.00%	0	0	0.00%
Feb-02	0	6	0.00%	0	0	0.00%
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						



Checklist #7 - E911

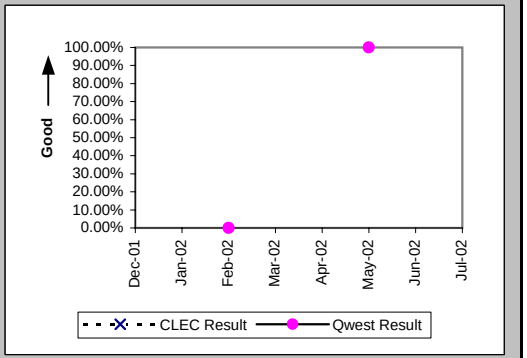
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1:18	0	0
Jan-02	2:12	0	0
Feb-02	1:24	0	0
Mar-02	1:30	0	0
Apr-02	0:32	0	0
May-02	0:59	0	0
Jun-02	0:52	0	0
Jul-02	0:24	0	0



Checklist #7 - E911/911 Trunk Installation

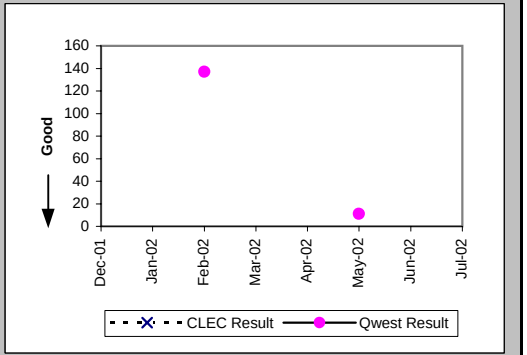
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	4	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02												



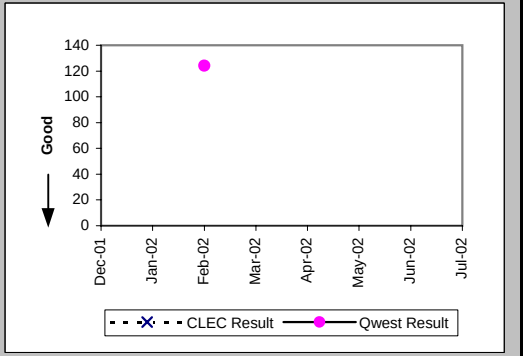
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						548	4	137.00	0.00			
Mar-02												
Apr-02												
May-02						22	2	11.00	2.83			
Jun-02												
Jul-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

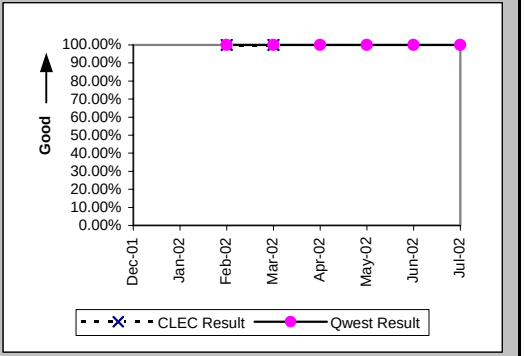
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						496	4	124.00	0.00			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #7 - E911/911 Trunk Installation

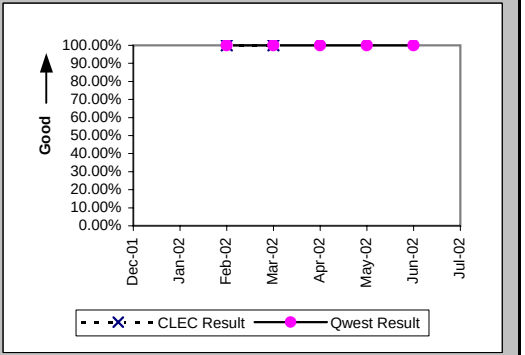
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						2	2	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			



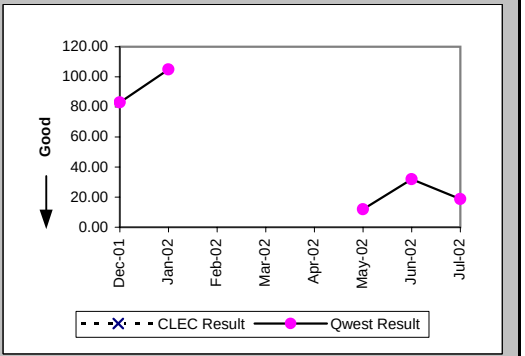
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Apr-02						2	2	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02												



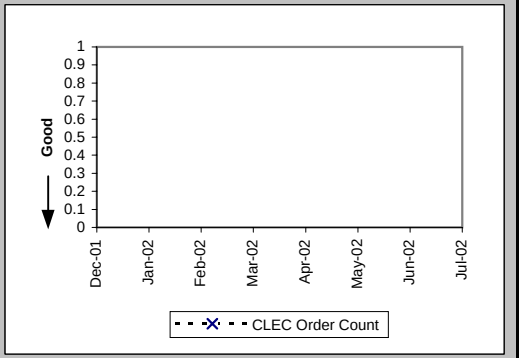
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						332	4	83.00	0.00			
Jan-02						420	4	105.00	0.00			
Feb-02												
Mar-02												
Apr-02												
May-02						12	1	12.00				
Jun-02						32	1	32.00				
Jul-02						75	4	18.75	23.50			



Checklist #7 - E911/911 Trunk Installation

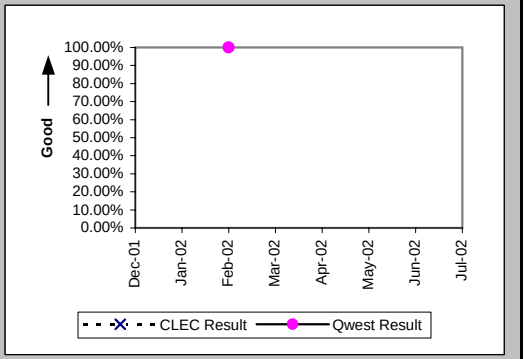
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #7 - E911/911 Trunk Repair

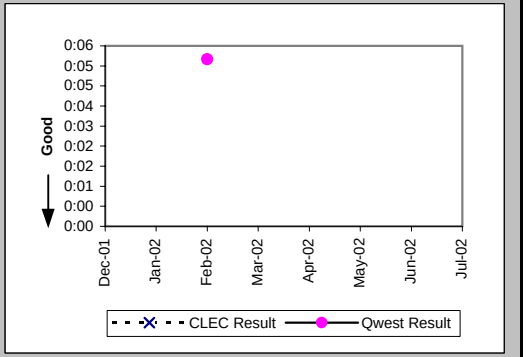
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



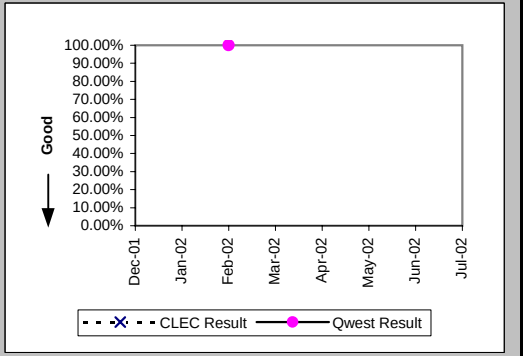
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0:06	1	0:06				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

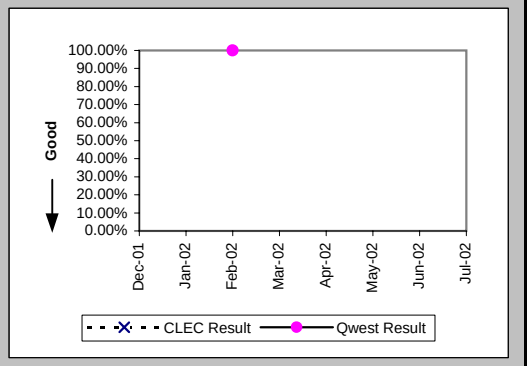
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #7 - E911/911 Trunk Repair

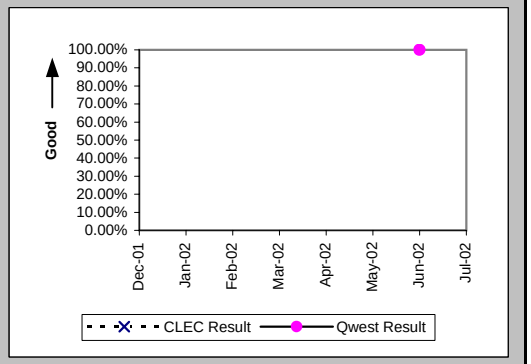
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



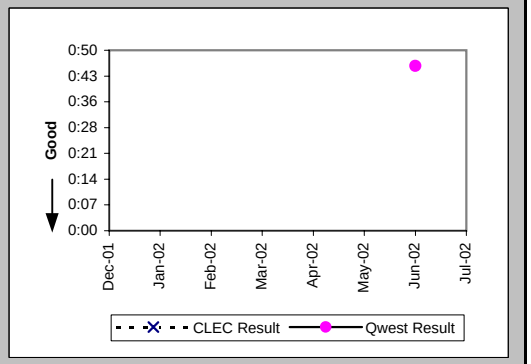
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

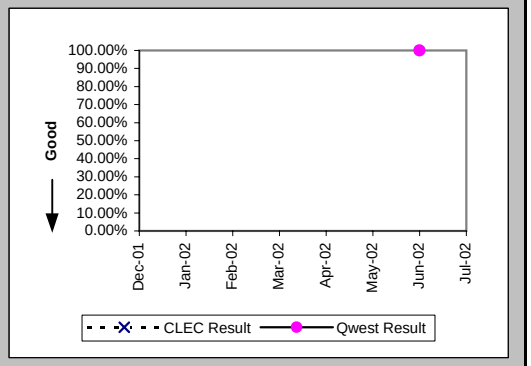
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						0:46	1	0:46				
Jul-02												



Checklist #7 - E911/911 Trunk Repair

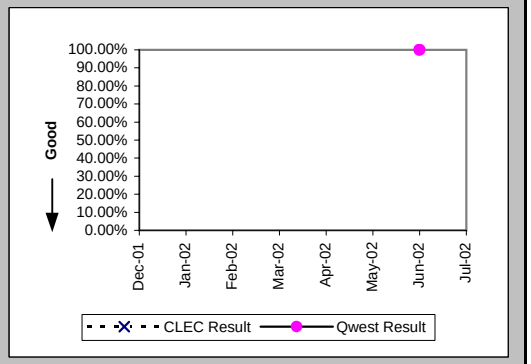
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												



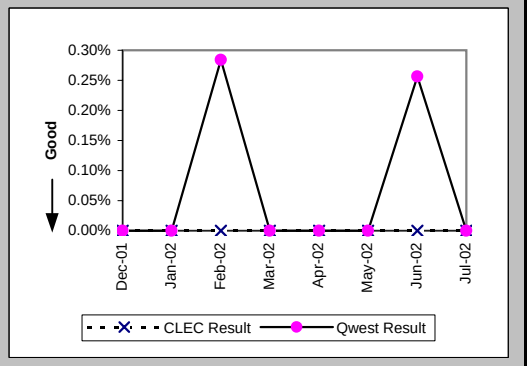
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

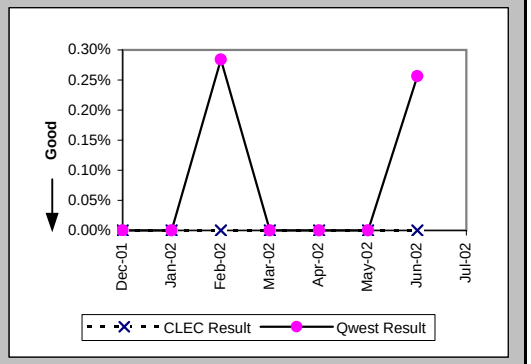
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Jan-02	0	64	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Feb-02	0	66	0.00%	0	0	1	352	0.28%	5.32%	-0.4	-1.24	No
Mar-02	0	66	0.00%	0	0	0	361	0.00%	N/A	N/A	N/A	
Apr-02	0	66	0.00%	0	0	0	369	0.00%	N/A	N/A	N/A	
May-02	0	66	0.00%	0	0	0	389	0.00%	N/A	N/A	N/A	
Jun-02	0	66	0.00%	0	0	1	390	0.26%	5.06%	-0.38	-1.23	No
Jul-02	0	66	0.00%	0	0	0	402	0.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Repair

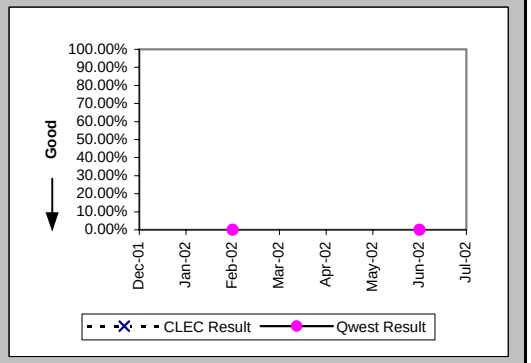
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	64	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Jan-02	0	64	0.00%	0	0	0	333	0.00%	N/A	N/A	N/A	
Feb-02	0	66	0.00%	0	0	1	352	0.28%	5.32%	-0.4	-1.24	No
Mar-02	0	66	0.00%	0	0	0	361	0.00%	N/A	N/A	N/A	
Apr-02	0	66	0.00%	0	0	0	369	0.00%	N/A	N/A	N/A	
May-02	0	66	0.00%	0	0	0	389	0.00%	N/A	N/A	N/A	
Jun-02	0	66	0.00%	0	0	1	390	0.26%	5.06%	-0.38	-1.23	No
Jul-02												



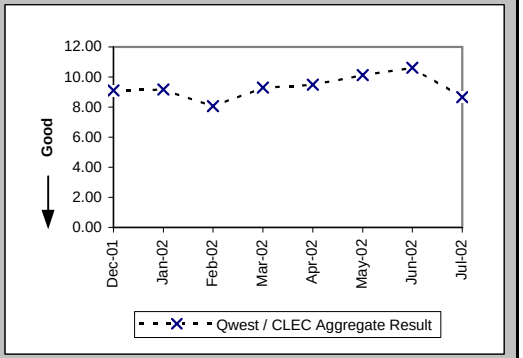
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02												

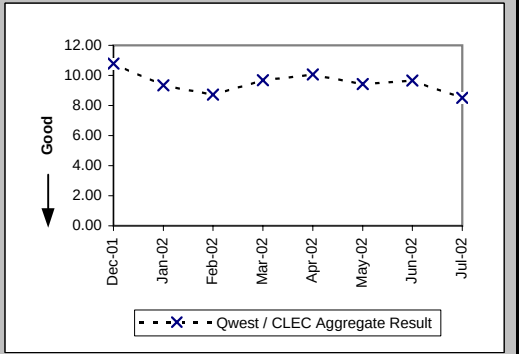


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62
Jul-02	8.67

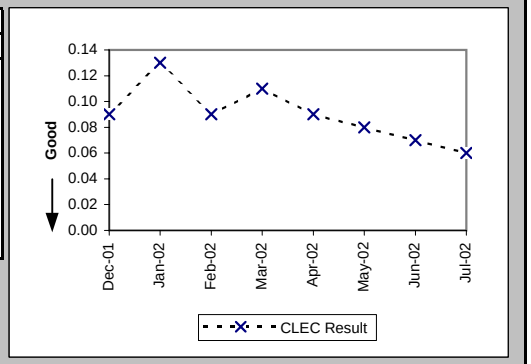


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51

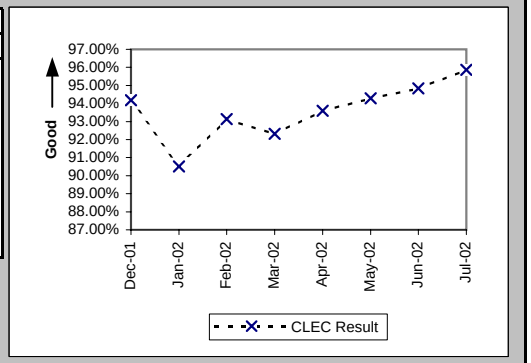


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.13	0	0
Feb-02	0.09	0	0
Mar-02	0.11	0	0
Apr-02	0.09	0	0
May-02	0.08	0	0
Jun-02	0.07	0	0
Jul-02	0.06	0	0



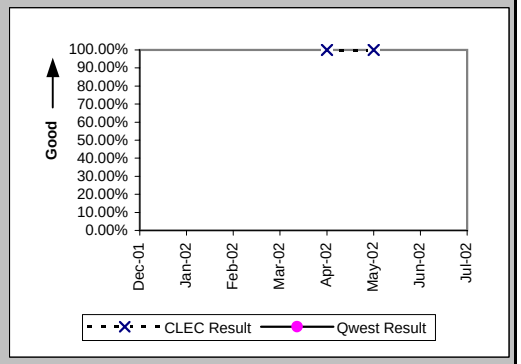
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	94.17%		
Jan-02	90.51%	0	0
Feb-02	93.14%	0	0
Mar-02	92.32%	0	0
Apr-02	93.60%	0	0
May-02	94.28%	0	0
Jun-02	94.83%	0	0
Jul-02	95.87%	0	0



Checklist #9 - NXX Code Activation

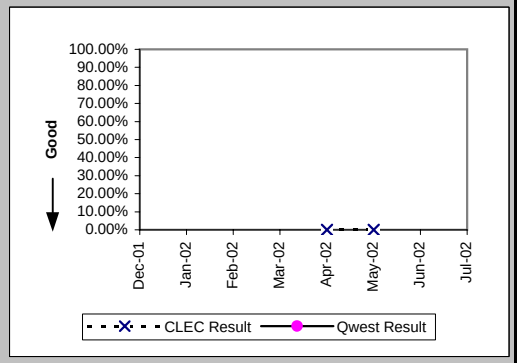
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02	1	1	100.00%	0	0			
May-02	2	2	100.00%	0	0			
Jun-02								
Jul-02								



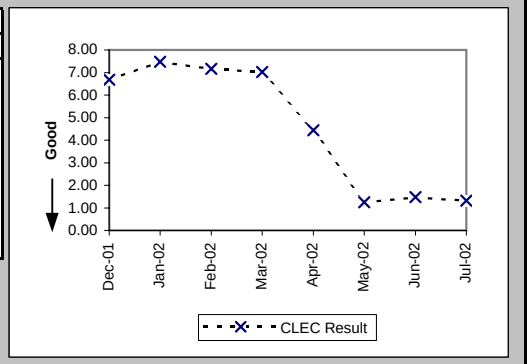
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02	0	1	0.00%	0	0			
May-02	0	2	0.00%	0	0			
Jun-02								
Jul-02								



Checklist #10 - Databases and Signaling

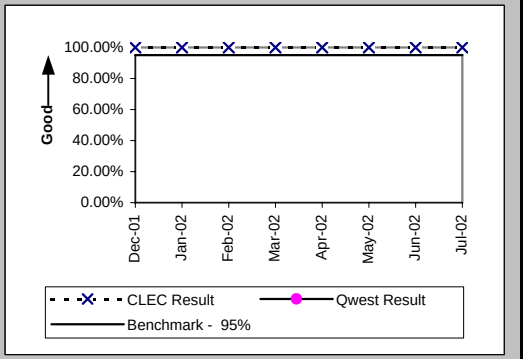
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0



Checklist #11 - Number Portability**

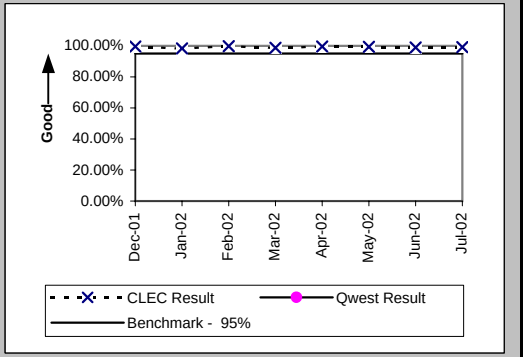
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	21	100.00%	0	0							No
Jan-02	197	197	100.00%	0	0							No
Feb-02	152	152	100.00%	0	0							No
Mar-02	67	67	100.00%	0	0							No
Apr-02	24	24	100.00%	0	0							No
May-02	74	74	100.00%	0	0							No
Jun-02	161	161	100.00%	0	0							No
Jul-02	108	108	100.00%	0	0							No



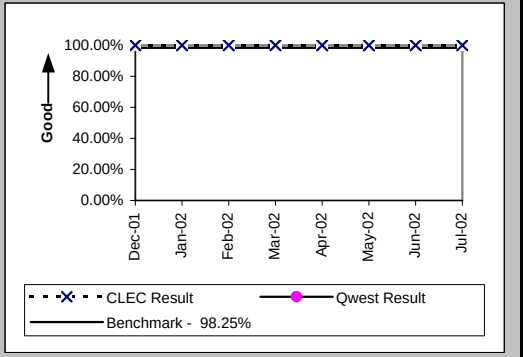
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2014	2021	99.65%	0	0							No
Jan-02	3524	3581	98.41%	0	0							No
Feb-02	3007	3012	99.83%	0	0							No
Mar-02	1950	1975	98.73%	0	0							No
Apr-02	1573	1578	99.68%	0	0							No
May-02	1988	2001	99.35%	0	0							No
Jun-02	2921	2950	99.02%	0	0							No
Jul-02	2680	2705	99.08%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

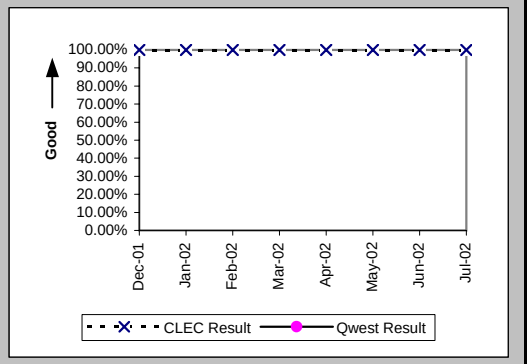
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2042	2042	100.00%	0	0							No
Jan-02	3778	3778	100.00%	0	0							No
Feb-02	3164	3164	100.00%	0	0							No
Mar-02	2042	2042	100.00%	0	0							No
Apr-02	1601	1601	100.00%	0	0							No
May-02	2075	2075	100.00%	0	0							No
Jun-02	3111	3111	100.00%	0	0							No
Jul-02	2813	2813	100.00%	0	0							No



Checklist #11 - Number Portability**

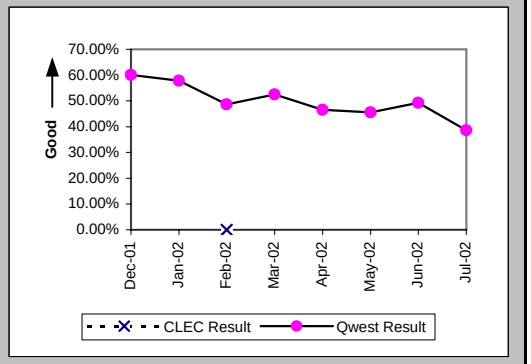
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2042	2042	100.00%	0	0							
Jan-02	3778	3778	100.00%	0	0							
Feb-02	3164	3164	100.00%	0	0							
Mar-02	2042	2042	100.00%	0	0							
Apr-02	1601	1601	100.00%	0	0							
May-02	2075	2075	100.00%	0	0							
Jun-02	3111	3111	100.00%	0	0							
Jul-02	2813	2813	100.00%	0	0							



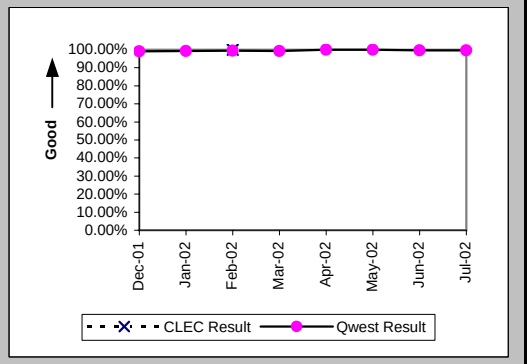
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						389	647	60.12%	48.96%			
Jan-02						336	581	57.83%	49.38%			
Feb-02	0	1	0.00%	0	0	282	579	48.70%	49.98%	0.65	-0.6	No
Mar-02						297	566	52.47%	49.94%			
Apr-02						251	540	46.48%	49.88%			
May-02						302	663	45.55%	49.80%			
Jun-02						221	449	49.22%	49.99%			
Jul-02						224	580	38.62%	48.69%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

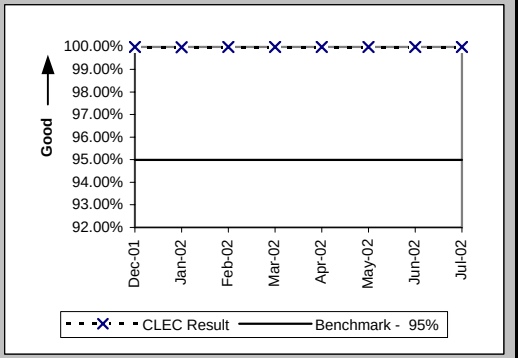
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1444	1458	99.04%	9.75%			
Jan-02						1296	1306	99.23%	8.72%			
Feb-02	1	1	100.00%	0	0	1286	1293	99.46%	7.34%	-0.07	-1.04	No
Mar-02						1282	1292	99.23%	8.76%			
Apr-02						1237	1238	99.92%	2.84%			
May-02						1298	1299	99.92%	2.77%			
Jun-02						1023	1026	99.71%	5.40%			
Jul-02						1163	1167	99.66%	5.84%			



Checklist #13 - Reciprocal Compensation

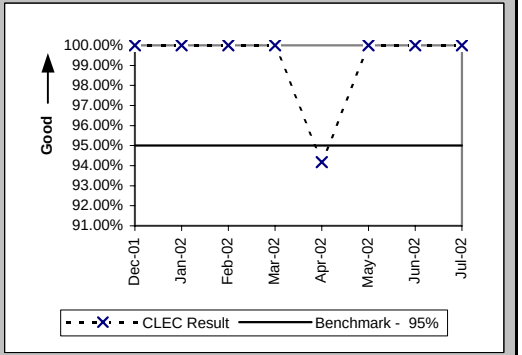
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14084.13	14084.13	100.00%	0	0
Jan-02	22545.89	22548.5	99.99%	0	0
Feb-02	23121.04	23121.04	100.00%	0	0
Mar-02	37217.37	37217.37	100.00%	0	0
Apr-02	53903.44	53903.44	100.00%	0	0
May-02	44638.13	44638.13	100.00%	0	0
Jun-02	44152.3	44152.3	100.00%	0	0
Jul-02	26804.29	26804.29	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

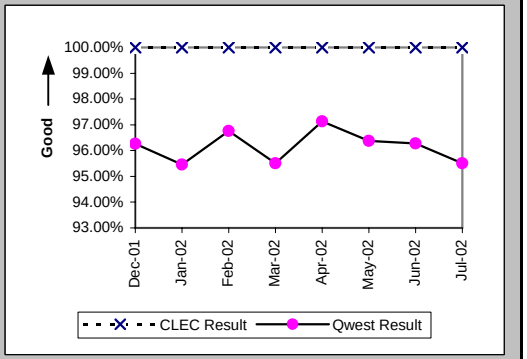
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	14084.13	14084.13	100.00%	0	0
Jan-02	22548.5	22548.5	100.00%	0	0
Feb-02	23121.04	23121.04	100.00%	0	0
Mar-02	37217.37	37217.37	100.00%	0	0
Apr-02	50764.88	53903.44	94.18%	0	0
May-02	44638.13	44638.13	100.00%	0	0
Jun-02	44152.3	44152.3	100.00%	0	0
Jul-02	26804.29	26804.29	100.00%	0	0



Checklist #14 - Resale - Residence Installation

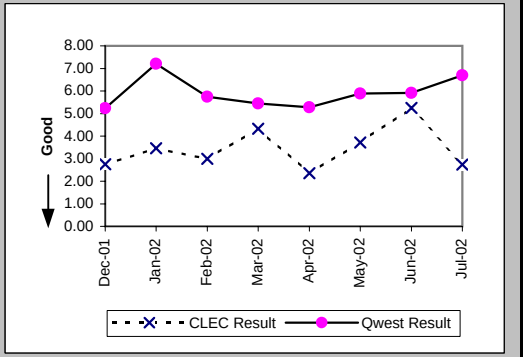
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	20	100.00%	0	0	927	963	96.26%	18.97%	-0.87	-1.53	No
Jan-02	24	24	100.00%	0	0	1050	1100	95.45%	20.83%	-1.06	-1.64	No
Feb-02	10	10	100.00%	0	0	897	927	96.76%	17.70%	-0.58	-1.35	No
Mar-02	15	15	100.00%	0	0	894	936	95.51%	20.70%	-0.83	-1.51	No
Apr-02	11	11	100.00%	0	0	848	873	97.14%	16.68%	-0.57	-1.34	No
May-02	14	14	100.00%	0	0	799	829	96.38%	18.68%	-0.72	-1.44	No
Jun-02	8	8	100.00%	0	0	802	833	96.28%	18.93%	-0.55	-1.34	No
Jul-02	18	18	100.00%	1	0	829	868	95.51%	20.72%	-0.91	-1.55	No



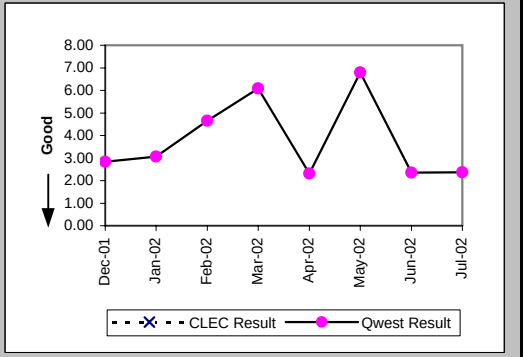
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	20	2.75	0	0	5102	974	5.24	4.86	-2.26	-2.38	No
Jan-02	83	24	3.46	0	0	7988	1110	7.20	8.13	-2.23	-2.36	No
Feb-02	30	10	3.00	0	0	5343	929	5.75	5.12	-1.69	-2.03	No
Mar-02	65	15	4.33	0	0	5115	938	5.45	4.71	-0.91	-1.56	No
Apr-02	26	11	2.36	0	0	4606	873	5.28	4.74	-2.02	-2.23	No
May-02	52	14	3.71	0	0	4939	838	5.89	5.54	-1.46	-1.89	No
Jun-02	42	8	5.25	0	0	4959	838	5.92	5.02	-0.37	-1.23	No
Jul-02	52	19	2.74	0	0	5818	870	6.69	5.95	-2.86	-2.74	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

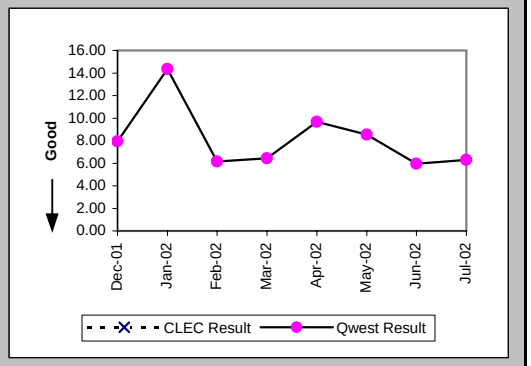
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	19	2.84	2.57			
Jan-02						86	28	3.07	3.68			
Feb-02						79	17	4.65	4.00			
Mar-02						134	22	6.09	10.16			
Apr-02						30	13	2.31	2.98			
May-02						95	14	6.79	7.46			
Jun-02						26	11	2.36	3.01			
Jul-02						45	19	2.37	1.86			



Checklist #14 - Resale - Residence Installation

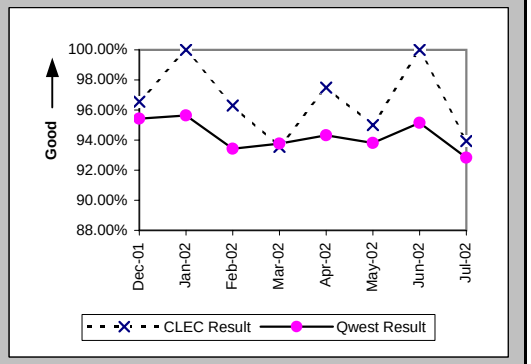
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						151	19	7.95	5.15			
Jan-02						316	22	14.36	28.90			
Feb-02						80	13	6.15	4.74			
Mar-02						129	20	6.45	5.50			
Apr-02						116	12	9.67	12.48			
May-02						145	17	8.53	8.69			
Jun-02						119	20	5.95	4.80			
Jul-02						126	20	6.30	5.70			



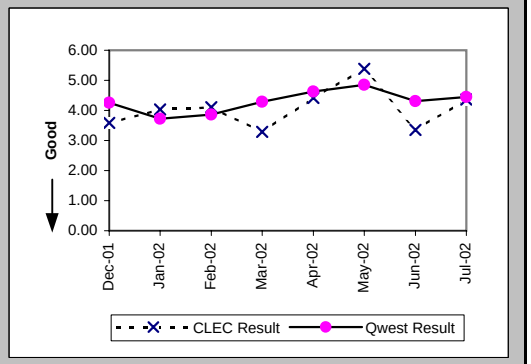
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	0	0	583	611	95.42%	20.91%	-0.29	-1.17	No
Jan-02	38	38	100.00%	0	0	635	664	95.63%	20.44%	-1.28	-1.78	No
Feb-02	26	27	96.30%	0	0	512	548	93.43%	24.77%	-0.59	-1.36	No
Mar-02	29	31	93.55%	0	0	617	658	93.77%	24.17%	0.11	-0.93	No
Apr-02	39	40	97.50%	0	0	482	511	94.32%	23.14%	-0.84	-1.51	No
May-02	38	40	95.00%	0	0	546	582	93.81%	24.09%	-0.3	-1.18	No
Jun-02	37	37	100.00%	0	0	491	516	95.16%	21.47%	-1.33	-1.81	No
Jul-02	31	33	93.94%	0	0	531	572	92.83%	25.80%	-0.24	-1.15	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

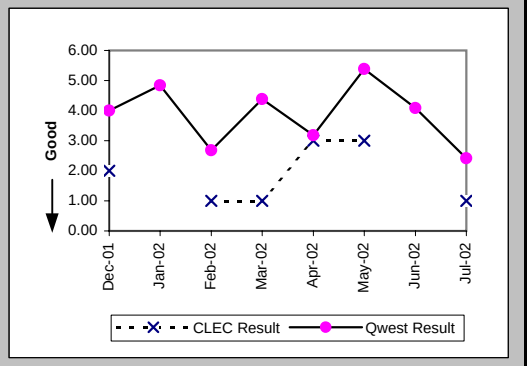
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	29	3.59	0	0	2621	615	4.26	4.70	-0.76	-1.46	No
Jan-02	153	38	4.03	0	0	2483	667	3.72	3.84	0.78	-0.53	No
Feb-02	111	27	4.11	0	0	2128	552	3.86	2.84	0.55	-0.66	No
Mar-02	102	31	3.29	0	0	2840	662	4.29	5.37	-1.01	-1.62	No
Apr-02	177	40	4.42	0	0	2365	511	4.63	4.77	-0.26	-1.16	No
May-02	215	40	5.38	0	0	2820	582	4.85	6.70	0.62	-0.62	No
Jun-02	124	37	3.35	0	0	2243	520	4.31	5.57	-1.02	-1.62	No
Jul-02	144	33	4.36	0	0	2552	573	4.45	5.28	-0.1	-1.06	No



Checklist #14 - Resale - Residence Installation

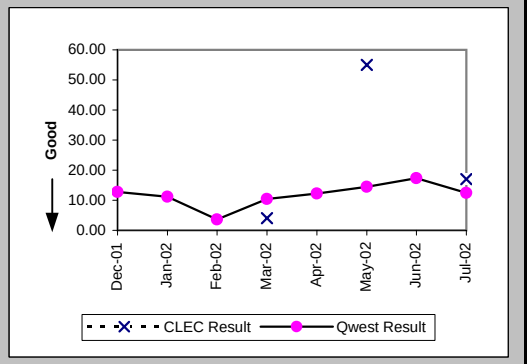
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	40	10	4.00	3.09	-0.62	-1.38	No
Jan-02						92	19	4.84	9.16			
Feb-02	1	1	1.00	0	0	59	22	2.68	1.89	-0.87	-1.53	No
Mar-02	1	1	1.00	0	0	57	13	4.38	6.12	-0.53	-1.32	No
Apr-02	3	1	3.00	0	0	35	11	3.18	2.36	-0.07	-1.04	No
May-02	3	1	3.00	0	0	70	13	5.38	7.09	-0.32	-1.2	No
Jun-02						45	11	4.09	6.17			
Jul-02	1	1	1.00	0	0	41	17	2.41	2.06	-0.66	-1.4	No



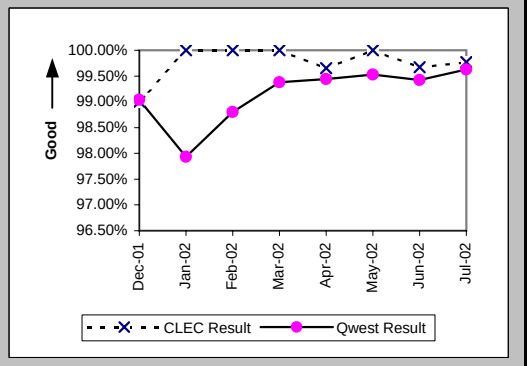
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230	18	12.78	12.10			
Jan-02						123	11	11.18	12.25			
Feb-02						50	14	3.57	2.79			
Mar-02	4	1	4.00	0	0	291	28	10.39	16.50	-0.38	-1.23	No
Apr-02						221	18	12.28	12.90			
May-02	55	1	55.00	0	0	334	23	14.52	17.70	1.33	-0.19	No
Jun-02						243	14	17.36	23.45			
Jul-02	17	1	17.00	0	0	310	25	12.40	17.98	0.6	-0.64	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

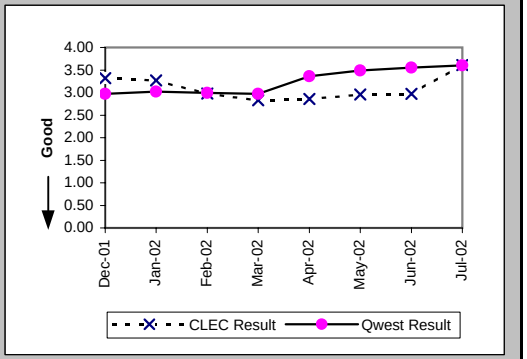
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1191	1203	99.00%	0	0	3188	3219	99.04%	9.77%	0.1	-0.94	No
Jan-02	1439	1439	100.00%	0	0	3509	3583	97.93%	14.22%	-4.65	-3.83	No
Feb-02	253	253	100.00%	0	2	3545	3588	98.80%	10.88%	-1.69	-2.03	No
Mar-02	246	246	100.00%	0	0	4018	4043	99.38%	7.84%	-1.2	-1.73	No
Apr-02	286	287	99.65%	0	0	3753	3774	99.44%	7.44%	-0.46	-1.28	No
May-02	446	446	100.00%	0	0	4195	4215	99.53%	6.87%	-1.39	-1.84	No
Jun-02	608	610	99.67%	1	1	3788	3810	99.42%	7.58%	-0.76	-1.46	No
Jul-02	433	434	99.77%	0	1	4033	4048	99.63%	6.08%	-0.46	-1.28	No



Checklist #14 - Resale - Residence Installation

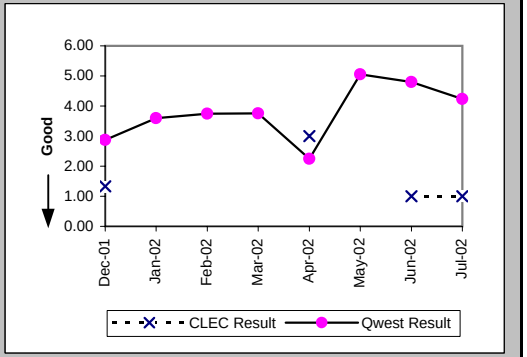
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1013	305	3.32	898	0	7823	2635	2.97	1.06	5.48	2.33	Yes
Jan-02	1920	588	3.27	851	0	9136	3030	3.02	1.38	4.02	1.44	Yes
Feb-02	536	180	2.98	73	2	8759	2925	2.99	1.19	-0.18	-1.11	No
Mar-02	427	151	2.83	95	0	8884	2987	2.97	1.11	-1.58	-1.96	No
Apr-02	452	158	2.86	129	0	9421	2808	3.36	1.31	-4.63	-3.82	No
May-02	597	202	2.96	244	0	10867	3118	3.49	1.09	-6.7	-5.07	No
Jun-02	653	220	2.97	391	1	10191	2868	3.55	1.34	-6.26	-4.81	No
Jul-02	665	184	3.61	250	1	10800	2999	3.60	1.08	0.16	-0.9	No



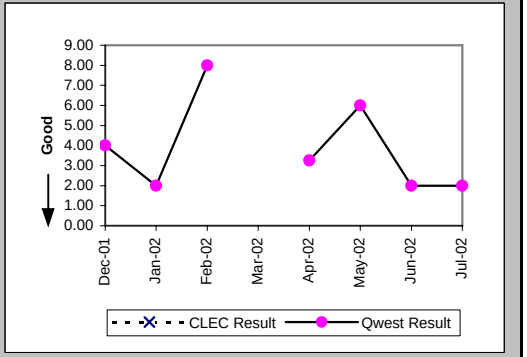
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	12	1.33	0	0	89	31	2.87	3.00	-1.51	-1.92	No
Jan-02						292	81	3.60	6.97			
Feb-02						150	40	3.75	4.22			
Mar-02						94	25	3.76	5.82			
Apr-02	3	1	3.00	0	0	38	17	2.24	1.86	0.46	-0.72	No
May-02						96	19	5.05	6.31			
Jun-02	2	2	1.00	1	0	96	20	4.80	6.58	-0.78	-1.47	No
Jul-02	1	1	1.00	0	0	55	13	4.23	4.40	-0.71	-1.43	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

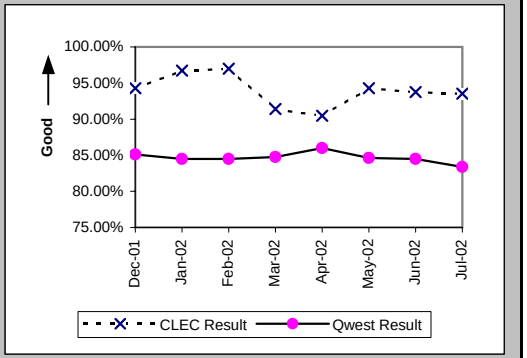
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						2	1	2.00				
Feb-02						24	3	8.00	2.65			
Mar-02												
Apr-02						13	4	3.25	2.22			
May-02						6	1	6.00				
Jun-02						4	2	2.00	1.41			
Jul-02						4	2	2.00	1.41			



Checklist #14 - Resale - Residence Installation

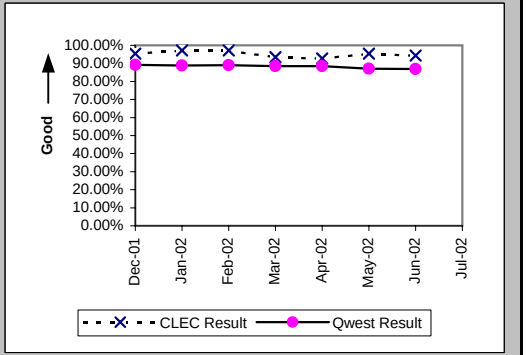
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1004	1065	94.27%	0	0	4484	5268	85.12%	35.59%	-7.66	-5.65	No
Jan-02	1332	1377	96.73%	0	0	4302	5091	84.50%	36.19%	-11.13	-7.76	No
Feb-02	869	896	96.99%	0	0	4412	5221	84.50%	36.19%	-9.54	-6.8	No
Mar-02	266	291	91.41%	0	0	4542	5358	84.77%	35.93%	-3.07	-2.87	No
Apr-02	285	315	90.48%	0	0	4645	5403	85.97%	34.73%	-2.24	-2.36	No
May-02	395	419	94.27%	0	0	4567	5398	84.61%	36.09%	-5.28	-4.21	No
Jun-02	542	578	93.77%	0	0	4564	5402	84.49%	36.20%	-5.86	-4.56	No
Jul-02	534	571	93.52%	0	0	4446	5331	83.40%	37.21%	-6.18	-4.76	No



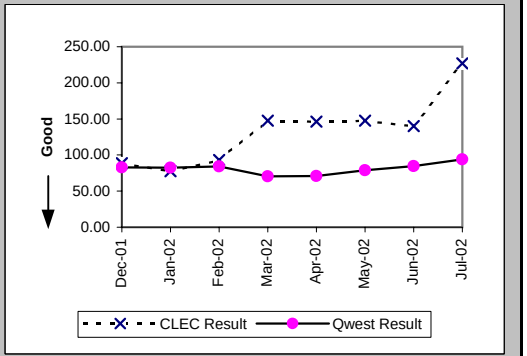
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1016	1065	95.40%	0	0	4700	5268	89.22%	31.02%	-5.93	-4.61	No
Jan-02	1338	1377	97.17%	0	0	4522	5091	88.82%	31.51%	-8.72	-6.3	No
Feb-02	870	896	97.10%	0	0	4649	5221	89.04%	31.23%	-7.13	-5.34	No
Mar-02	272	291	93.47%	0	0	4737	5358	88.41%	32.01%	-2.63	-2.6	No
Apr-02	292	315	92.70%	0	0	4784	5403	88.54%	31.85%	-2.25	-2.37	No
May-02	400	419	95.47%	0	0	4703	5398	87.12%	33.49%	-4.91	-3.99	No
Jun-02	545	578	94.29%	0	0	4689	5402	86.80%	33.85%	-5.06	-4.07	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

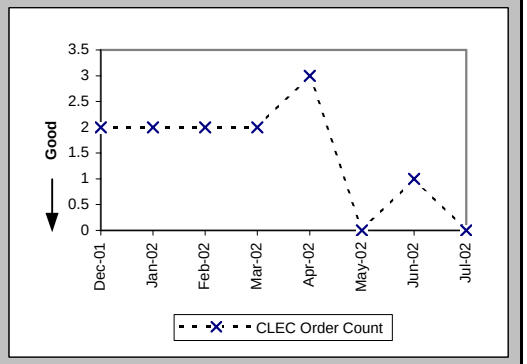
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	443	5	88.60	0	0	12024	145	82.92	109.80	0.5	-0.7	No
Jan-02	542	7	77.43	0	0	11765	143	82.27	92.98	-0.13	-1.08	No
Feb-02	652	7	93.14	0	0	13163	156	84.38	94.79	0.43	-0.74	No
Mar-02	739	5	147.80	0	0	11322	161	70.32	76.02	2	0.21	Yes
Apr-02	877	6	146.17	0	0	11353	160	70.96	72.19	2.26	0.37	Yes
May-02	739	5	147.80	0	0	12642	160	79.01	81.04	1.62	-0.02	No
Jun-02	840	6	140.00	0	0	13601	161	84.48	91.10	1.3	-0.21	No
Jul-02	907	4	226.75	0	0	14773	157	94.10	98.36	2.37	0.44	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

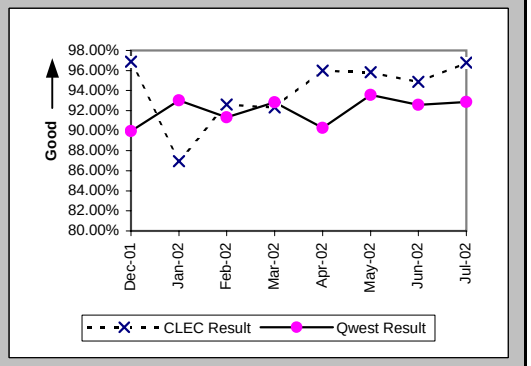
Date	CLEC Order Count
Dec-01	2
Jan-02	2
Feb-02	2
Mar-02	2
Apr-02	3
May-02	0
Jun-02	1
Jul-02	0



Checklist #14 - Resale - Residence Repair

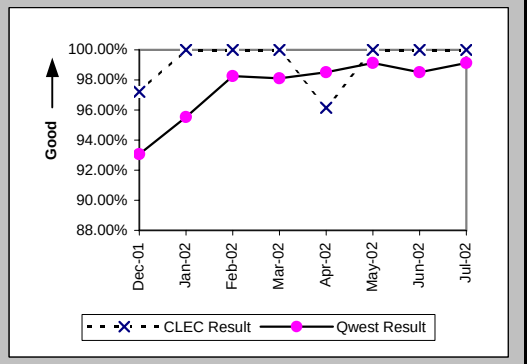
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	32	96.88%	10	0	1039	1155	89.96%	30.06%	-1.28	-1.78	No
Jan-02	20	23	86.96%	19	0	1159	1246	93.02%	25.48%	1.06	-0.35	No
Feb-02	25	27	92.59%	7	0	1012	1108	91.34%	28.13%	-0.23	-1.14	No
Mar-02	12	13	92.31%	10	0	999	1076	92.84%	25.78%	0.15	-0.91	No
Apr-02	24	25	96.00%	6	0	1328	1471	90.28%	29.62%	-0.96	-1.58	No
May-02	23	24	95.83%	12	0	1586	1695	93.57%	24.53%	-0.45	-1.27	No
Jun-02	37	39	94.87%	6	0	1697	1833	92.58%	26.21%	-0.54	-1.33	No
Jul-02	30	31	96.77%	10	0	1935	2084	92.85%	25.77%	-0.84	-1.51	No



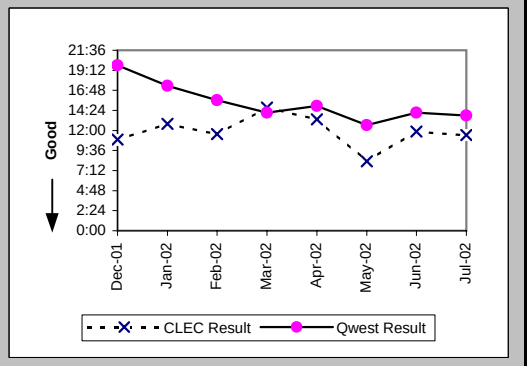
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	35	36	97.22%	10	0	1490	1601	93.07%	25.40%	-0.97	-1.59	No
Jan-02	25	25	100.00%	19	0	1515	1586	95.52%	20.68%	-1.07	-1.65	No
Feb-02	34	34	100.00%	7	0	1415	1440	98.26%	13.06%	-0.77	-1.47	No
Mar-02	13	13	100.00%	10	0	1398	1425	98.11%	13.63%	-0.5	-1.3	No
Apr-02	25	26	96.15%	6	0	1908	1937	98.50%	12.14%	0.86	-0.48	No
May-02	24	24	100.00%	12	0	2150	2169	99.12%	9.32%	-0.46	-1.28	No
Jun-02	46	46	100.00%	6	0	2309	2344	98.51%	12.13%	-0.83	-1.5	No
Jul-02	32	32	100.00%	10	0	2522	2544	99.14%	9.26%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

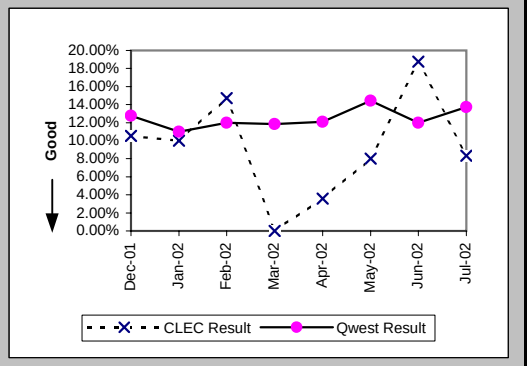
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	393:23	36	10:56	8	0	31660:55	1601	19:47	17:46	-2.95	-2.8	No
Jan-02	319:59	25	12:48	14	0	27500:44	1586	17:20	15:52	-1.42	-1.86	No
Feb-02	392:59	34	11:34	7	0	22502:16	1440	15:38	11:52	-1.98	-2.2	No
Mar-02	191:32	13	14:44	6	0	20154:06	1425	14:09	12:09	0.25	-0.85	No
Apr-02	346:47	26	13:20	4	0	28955:13	1937	14:57	11:57	-0.68	-1.41	No
May-02	199:41	24	8:19	11	0	27413:40	2169	12:38	9:54	-2.13	-2.29	No
Jun-02	546:13	46	11:52	4	0	33182:17	2344	14:09	13:07	-1.17	-1.71	No
Jul-02	366:36	32	11:27	6	0	35048:45	2544	13:47	10:40	-1.22	-1.74	No



Checklist #14 - Resale - Residence Repair

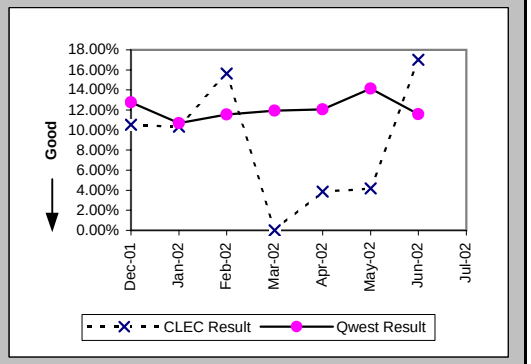
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	38	10.53%	8	0	216	1692	12.77%	33.37%	-0.41	-1.25	No
Jan-02	3	30	10.00%	14	0	181	1645	11.00%	31.29%	-0.17	-1.11	No
Feb-02	5	34	14.71%	7	0	180	1500	12.00%	32.50%	0.51	-0.69	No
Mar-02	0	17	0.00%	6	0	177	1494	11.85%	32.32%	-1.5	-1.91	No
Apr-02	1	28	3.57%	4	0	245	2024	12.10%	32.62%	-1.37	-1.84	No
May-02	2	25	8.00%	11	0	327	2263	14.45%	35.16%	-0.91	-1.55	No
Jun-02	9	48	18.75%	4	0	294	2451	12.00%	32.49%	1.36	-0.17	No
Jul-02	3	36	8.33%	6	0	361	2628	13.74%	34.42%	-0.94	-1.57	No



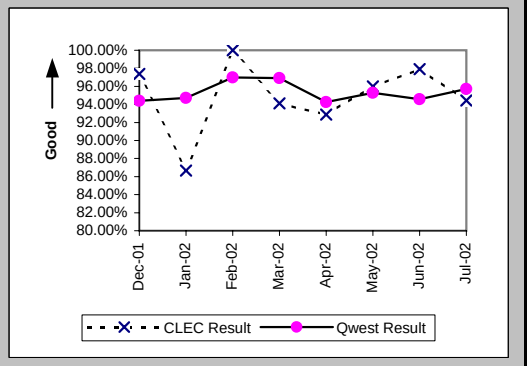
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	38	10.53%	8	0	193	1511	12.77%	33.38%	-0.41	-1.25	No
Jan-02	3	29	10.34%	14	0	153	1431	10.69%	30.90%	-0.06	-1.04	No
Feb-02	5	32	15.63%	7	0	154	1332	11.56%	31.98%	0.72	-0.56	No
Mar-02	0	16	0.00%	6	0	158	1324	11.93%	32.42%	-1.46	-1.89	No
Apr-02	1	26	3.85%	4	0	228	1888	12.08%	32.59%	-1.28	-1.78	No
May-02	1	24	4.17%	11	0	302	2134	14.15%	34.86%	-1.4	-1.85	No
Jun-02	8	47	17.02%	4	0	268	2312	11.59%	32.01%	1.12	-0.32	No
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

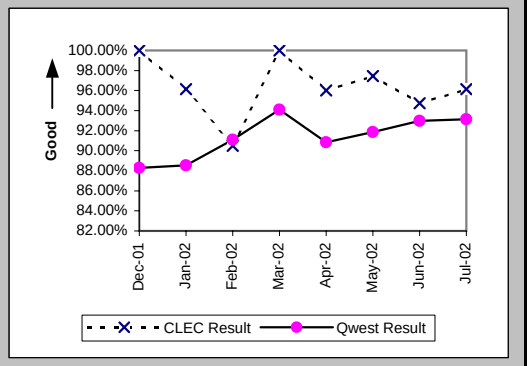
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	38	97.37%	8	0	1597	1692	94.39%	23.02%	-0.79	-1.48	No
Jan-02	26	30	86.67%	14	0	1558	1645	94.71%	22.38%	1.69	0.03	Yes
Feb-02	34	34	100.00%	7	0	1455	1500	97.00%	17.06%	-1.01	-1.62	No
Mar-02	16	17	94.12%	6	0	1448	1494	96.92%	17.27%	0.64	-0.61	No
Apr-02	26	28	92.86%	4	0	1908	2024	94.27%	23.24%	0.38	-0.77	No
May-02	24	25	96.00%	11	0	2156	2263	95.27%	21.22%	-0.17	-1.1	No
Jun-02	47	48	97.92%	4	0	2318	2451	94.57%	22.65%	-1.01	-1.62	No
Jul-02	34	36	94.44%	6	0	2515	2628	95.70%	20.29%	0.43	-0.74	No



Checklist #14 - Resale - Residence Repair

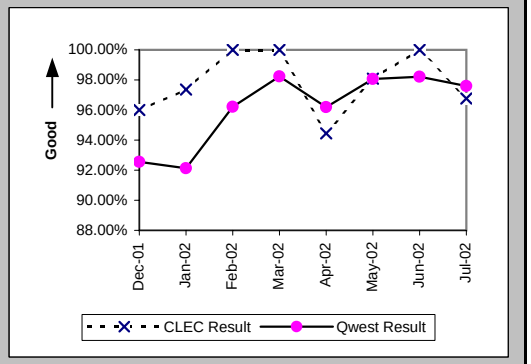
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	32	100.00%	11	0	542	614	88.27%	32.17%	-2.01	-2.22	No
Jan-02	25	26	96.15%	20	0	441	498	88.55%	31.84%	-1.19	-1.72	No
Feb-02	19	21	90.48%	15	0	430	472	91.10%	28.47%	0.16	-0.91	No
Mar-02	24	24	100.00%	13	0	525	558	94.09%	23.59%	-1.2	-1.73	No
Apr-02	24	25	96.00%	13	0	694	764	90.84%	28.85%	-0.88	-1.54	No
May-02	38	39	97.44%	21	0	766	834	91.85%	27.37%	-1.25	-1.76	No
Jun-02	36	38	94.74%	11	0	822	884	92.99%	25.54%	-0.41	-1.25	No
Jul-02	50	52	96.15%	15	0	1006	1080	93.15%	25.26%	-0.84	-1.51	No



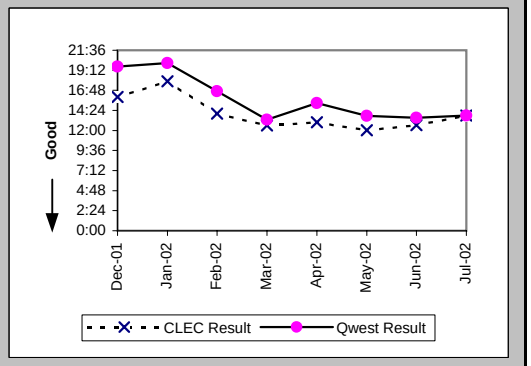
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	50	96.00%	11	0	844	912	92.54%	26.27%	-0.91	-1.55	No
Jan-02	37	38	97.37%	20	0	702	762	92.13%	26.93%	-1.17	-1.71	No
Feb-02	30	30	100.00%	15	0	684	711	96.20%	19.11%	-1.07	-1.65	No
Mar-02	30	30	100.00%	13	0	780	794	98.24%	13.16%	-0.72	-1.44	No
Apr-02	34	36	94.44%	13	0	1061	1103	96.19%	19.14%	0.57	-0.65	No
May-02	51	52	98.08%	21	0	1161	1184	98.06%	13.80%	-0.01	-1.01	No
Jun-02	49	49	100.00%	11	0	1216	1238	98.22%	13.21%	-0.92	-1.56	No
Jul-02	60	62	96.77%	15	0	1379	1413	97.59%	15.32%	0.46	-0.72	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

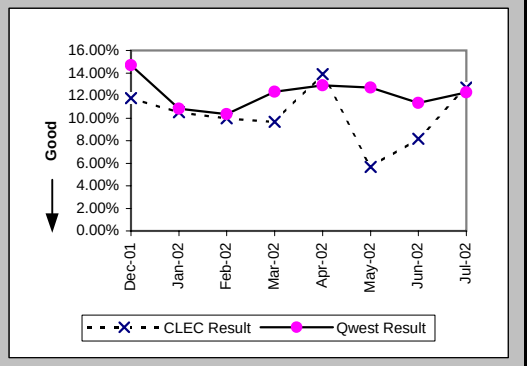
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	800:47	50	16:01	10	0	17911:46	912	19:38	19:42	-1.27	-1.77	No
Jan-02	680:04	38	17:54	20	0	15280:40	762	20:03	19:31	-0.66	-1.4	No
Feb-02	420:47	30	14:02	15	0	11872:49	711	16:42	15:42	-0.91	-1.56	No
Mar-02	378:03	30	12:36	12	0	10557:29	794	13:18	13:51	-0.27	-1.16	No
Apr-02	467:47	36	13:00	13	0	16840:59	1103	15:16	14:09	-0.95	-1.58	No
May-02	624:38	52	12:01	20	0	16266:16	1184	13:44	12:02	-1.01	-1.62	No
Jun-02	618:39	49	12:38	11	0	16758:40	1238	13:32	11:51	-0.53	-1.32	No
Jul-02	855:52	62	13:48	14	0	19509:38	1413	13:48	13:36	0	-1	No



Checklist #14 - Resale - Residence Repair

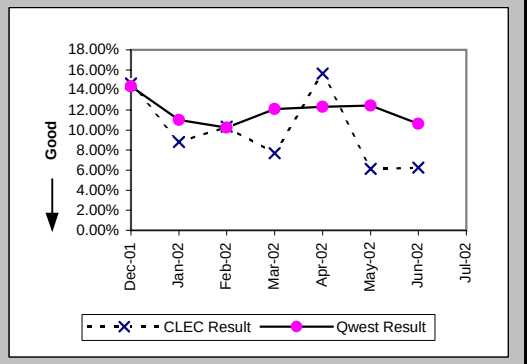
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	51	11.76%	10	0	137	932	14.70%	35.41%	-0.58	-1.35	No
Jan-02	4	38	10.53%	20	0	84	776	10.82%	31.07%	-0.06	-1.04	No
Feb-02	3	30	10.00%	15	0	75	724	10.36%	30.47%	-0.06	-1.04	No
Mar-02	3	31	9.68%	12	0	100	811	12.33%	32.88%	-0.44	-1.27	No
Apr-02	5	36	13.89%	13	0	144	1116	12.90%	33.52%	0.22	-0.87	No
May-02	3	53	5.66%	20	0	153	1205	12.70%	33.29%	-1.51	-1.92	No
Jun-02	4	49	8.16%	11	0	143	1259	11.36%	31.73%	-0.69	-1.42	No
Jul-02	8	63	12.70%	14	0	178	1450	12.28%	32.82%	0.14	-0.92	No



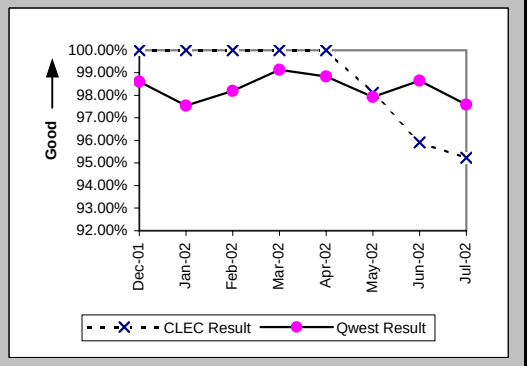
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	41	14.63%	10	0	123	856	14.37%	35.08%	0.09	-0.95	No
Jan-02	3	34	8.82%	20	0	75	681	11.01%	31.31%	-0.4	-1.24	No
Feb-02	3	29	10.34%	15	0	65	635	10.24%	30.31%	0.07	-0.96	No
Mar-02	2	26	7.69%	12	0	88	728	12.09%	32.60%	-0.68	-1.41	No
Apr-02	5	32	15.63%	13	0	125	1014	12.33%	32.88%	0.58	-0.65	No
May-02	3	49	6.12%	20	0	140	1126	12.43%	33.00%	-1.31	-1.8	No
Jun-02	3	48	6.25%	11	0	125	1176	10.63%	30.82%	-0.96	-1.59	No
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

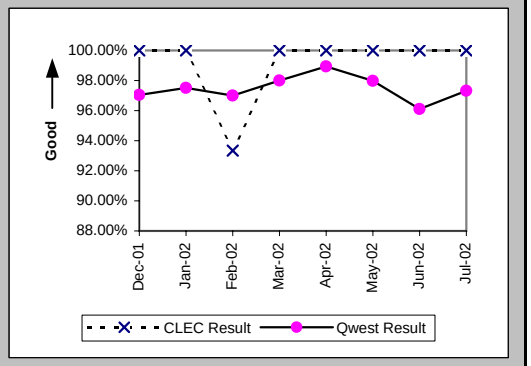
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	51	51	100.00%	10	0	919	932	98.61%	11.73%	-0.83	-1.5	No
Jan-02	38	38	100.00%	20	0	757	776	97.55%	15.45%	-0.95	-1.58	No
Feb-02	30	30	100.00%	15	0	711	724	98.20%	13.28%	-0.73	-1.44	No
Mar-02	31	31	100.00%	12	0	804	811	99.14%	9.25%	-0.51	-1.31	No
Apr-02	36	36	100.00%	13	0	1103	1116	98.84%	10.73%	-0.64	-1.39	No
May-02	52	53	98.11%	20	0	1180	1205	97.93%	14.25%	-0.09	-1.06	No
Jun-02	47	49	95.92%	11	0	1242	1259	98.65%	11.54%	1.34	-0.18	No
Jul-02	60	63	95.24%	14	0	1415	1450	97.59%	15.35%	1.1	-0.33	No



Checklist #14 - Resale - Residence Repair

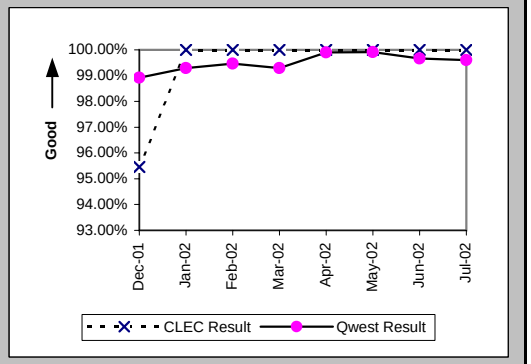
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	14	0	559	576	97.05%	16.92%	-0.62	-1.38	No
Jan-02	15	15	100.00%	24	0	509	522	97.51%	15.58%	-0.61	-1.37	No
Feb-02	14	15	93.33%	22	0	486	501	97.01%	17.04%	0.74	-0.55	No
Mar-02	12	12	100.00%	11	0	491	501	98.00%	13.99%	-0.49	-1.3	No
Apr-02	13	13	100.00%	10	0	461	466	98.93%	10.30%	-0.37	-1.23	No
May-02	12	12	100.00%	7	0	533	544	97.98%	14.08%	-0.49	-1.3	No
Jun-02	14	14	100.00%	16	0	370	385	96.10%	19.35%	-0.74	-1.45	No
Jul-02	10	10	100.00%	17	0	508	522	97.32%	16.16%	-0.52	-1.32	No



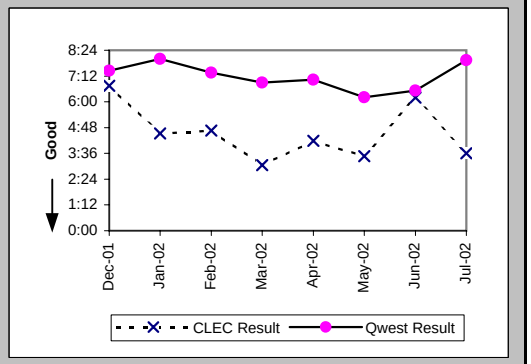
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42	44	95.45%	14	0	1278	1292	98.92%	10.35%	1.65	0	Yes
Jan-02	52	52	100.00%	24	0	1130	1138	99.30%	8.35%	-0.59	-1.36	No
Feb-02	28	28	100.00%	22	0	1119	1125	99.47%	7.28%	-0.38	-1.23	No
Mar-02	38	38	100.00%	11	0	1131	1139	99.30%	8.35%	-0.51	-1.31	No
Apr-02	32	32	100.00%	10	0	1033	1034	99.90%	3.11%	-0.17	-1.11	No
May-02	32	32	100.00%	7	0	1083	1084	99.91%	3.04%	-0.17	-1.1	No
Jun-02	26	26	100.00%	16	0	876	879	99.66%	5.83%	-0.29	-1.18	No
Jul-02	31	31	100.00%	17	0	1017	1021	99.61%	6.25%	-0.34	-1.21	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

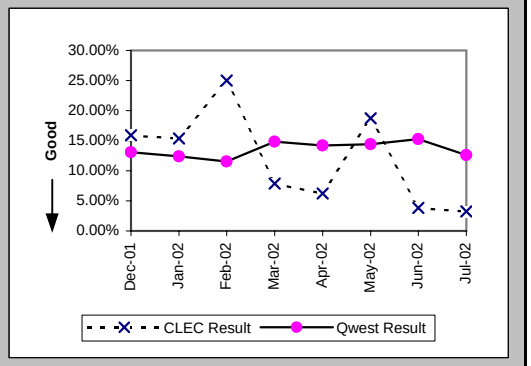
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	297:09	44	6:45	14	0	9624:29	1292	7:27	10:44	-0.42	-1.26	No
Jan-02	236:04	52	4:32	24	0	9099:39	1138	8:00	11:46	-2.07	-2.26	No
Feb-02	130:49	28	4:40	22	0	8271:47	1125	7:21	9:13	-1.52	-1.92	No
Mar-02	115:44	38	3:03	11	0	7858:34	1139	6:54	10:36	-2.2	-2.34	No
Apr-02	133:45	32	4:11	10	0	7275:02	1034	7:02	8:02	-1.98	-2.2	No
May-02	110:46	32	3:28	7	0	6730:01	1084	6:13	7:39	-2	-2.22	No
Jun-02	161:02	26	6:12	16	0	5727:31	1021	6:31	8:29	-0.19	-1.12	No
Jul-02	111:38	31	3:36	17	0	8105:47	1021	7:56	9:08	-2.61	-2.58	No



Checklist #14 - Resale - Residence Repair

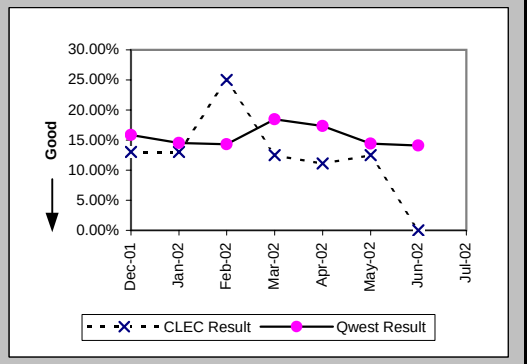
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	44	15.91%	14	0	169	1292	13.08%	33.72%	0.57	-0.65	No
Jan-02	8	52	15.38%	24	0	141	1138	12.39%	32.95%	0.66	-0.6	No
Feb-02	7	28	25.00%	22	0	130	1125	11.56%	31.97%	1.97	0.2	Yes
Mar-02	3	38	7.89%	11	0	169	1139	14.84%	35.55%	-1.18	-1.72	No
Apr-02	2	32	6.25%	10	0	147	1034	14.22%	34.92%	-1.27	-1.77	No
May-02	6	32	18.75%	7	0	156	1084	14.39%	35.10%	0.7	-0.57	No
Jun-02	1	26	3.85%	16	0	134	879	15.24%	35.95%	-1.59	-1.97	No
Jul-02	1	31	3.23%	17	0	129	1022	12.62%	33.21%	-1.55	-1.94	No



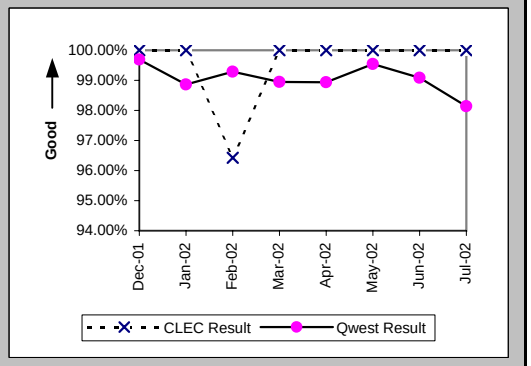
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	23	13.04%	14	0	72	454	15.86%	36.53%	-0.36	-1.22	No
Jan-02	3	23	13.04%	24	0	60	413	14.53%	35.24%	-0.2	-1.12	No
Feb-02	4	16	25.00%	22	0	51	356	14.33%	35.03%	1.12	-0.32	No
Mar-02	2	16	12.50%	11	0	72	390	18.46%	38.80%	-0.6	-1.37	No
Apr-02	1	9	11.11%	10	0	73	421	17.34%	37.86%	-0.49	-1.3	No
May-02	2	16	12.50%	7	0	72	500	14.40%	35.11%	-0.21	-1.13	No
Jun-02	0	14	0.00%	16	0	48	340	14.12%	34.82%	-1.49	-1.9	No
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

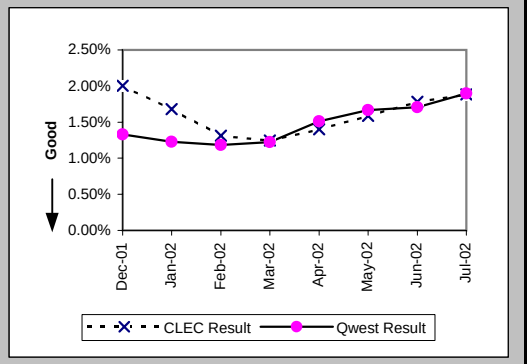
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	44	44	100.00%	14	0	1288	1292	99.69%	5.56%	-0.36	-1.22	No
Jan-02	52	52	100.00%	24	0	1125	1138	98.86%	10.63%	-0.76	-1.46	No
Feb-02	27	28	96.43%	22	0	1117	1125	99.29%	8.40%	1.25	-0.24	No
Mar-02	38	38	100.00%	11	0	1127	1139	98.95%	10.21%	-0.63	-1.38	No
Apr-02	32	32	100.00%	10	0	1023	1034	98.94%	10.26%	-0.58	-1.35	No
May-02	32	32	100.00%	7	0	1079	1084	99.54%	6.78%	-0.38	-1.23	No
Jun-02	26	26	100.00%	16	0	871	879	99.09%	9.50%	-0.48	-1.29	No
Jul-02	31	31	100.00%	17	0	1003	1022	98.14%	13.51%	-0.75	-1.46	No



Checklist #14 - Resale - Residence Repair

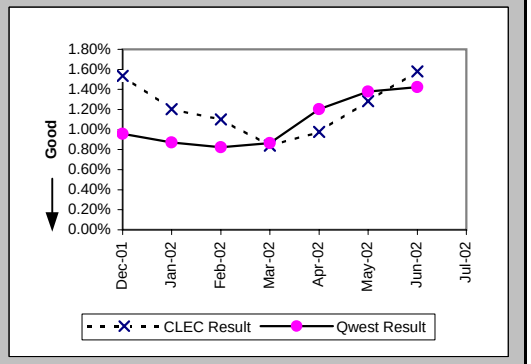
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133	6642	2.00%	32	0	3916	294735	1.33%	11.45%	4.74	1.88	Yes
Jan-02	120	7147	1.68%	58	0	3559	290310	1.23%	11.00%	3.44	1.09	Yes
Feb-02	92	7002	1.31%	44	0	3349	282571	1.19%	10.82%	0.98	-0.4	No
Mar-02	86	6914	1.24%	29	0	3444	281917	1.22%	10.99%	0.17	-0.9	No
Apr-02	96	6859	1.40%	27	0	4174	275840	1.51%	12.21%	-0.76	-1.46	No
May-02	110	6935	1.59%	38	0	4552	272953	1.67%	12.81%	-0.52	-1.32	No
Jun-02	123	6896	1.78%	31	0	4589	268769	1.71%	12.95%	0.48	-0.71	No
Jul-02	130	6896	1.89%	37	0	5100	268769	1.90%	13.64%	-0.07	-1.05	No



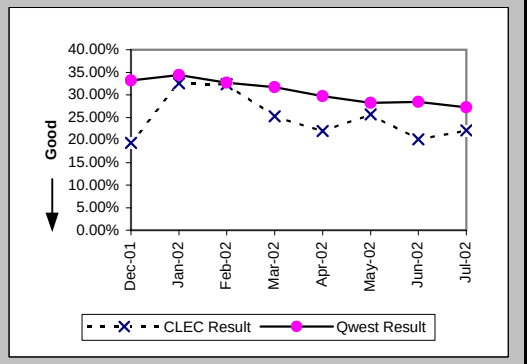
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	102	6642	1.54%	32	0	2821	294735	0.96%	9.74%	4.79	1.91	Yes
Jan-02	86	7147	1.20%	58	0	2525	290310	0.87%	9.29%	3	0.82	Yes
Feb-02	77	7002	1.10%	44	0	2323	282571	0.82%	9.03%	2.54	0.54	Yes
Mar-02	58	6914	0.84%	29	0	2442	281917	0.87%	9.27%	-0.24	-1.15	No
Apr-02	67	6859	0.98%	27	0	3323	275840	1.20%	10.91%	-1.71	-2.04	No
May-02	89	6935	1.28%	38	0	3760	272953	1.38%	11.66%	-0.66	-1.4	No
Jun-02	109	6896	1.58%	31	0	3828	268769	1.42%	11.85%	1.08	-0.34	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

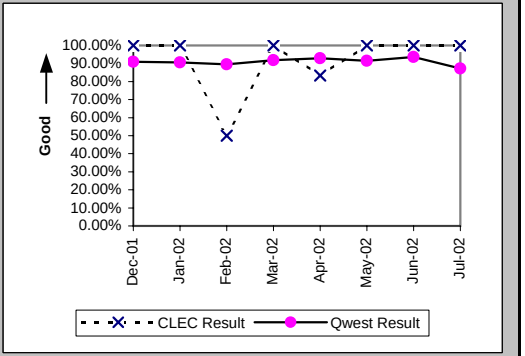
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	165	19.39%	0	0	1944	5860	33.17%	47.08%	-3.71	-3.25	No
Jan-02	58	178	32.58%	0	0	1868	5427	34.42%	47.51%	-0.51	-1.31	No
Feb-02	44	136	32.35%	0	0	1629	4978	32.72%	46.92%	-0.09	-1.06	No
Mar-02	29	115	25.22%	0	0	1599	5043	31.71%	46.53%	-1.48	-1.9	No
Apr-02	27	123	21.95%	0	0	1764	5938	29.71%	45.70%	-1.86	-2.13	No
May-02	38	148	25.68%	0	0	1793	6345	28.26%	45.03%	-0.69	-1.42	No
Jun-02	31	154	20.13%	0	0	1826	6415	28.46%	45.12%	-2.27	-2.38	No
Jul-02	37	167	22.16%	0	0	1906	7006	27.21%	44.50%	-1.45	-1.88	No



Checklist #14 - Resale - Business Installation

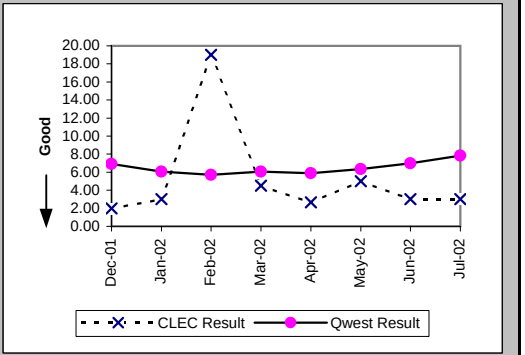
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	229	252	90.87%	28.80%	-0.32	-1.19	No
Jan-02	1	1	100.00%	0	0	258	285	90.53%	29.29%	-0.32	-1.2	No
Feb-02	1	2	50.00%	0	0	172	192	89.58%	30.55%	1.25	-0.24	No
Mar-02	1	1	100.00%	1	0	291	317	91.80%	27.44%	-0.3	-1.18	No
Apr-02	5	6	83.33%	0	0	260	280	92.86%	25.75%	0.78	-0.53	No
May-02	1	1	100.00%	0	0	303	331	91.54%	27.83%	-0.3	-1.18	No
Jun-02	2	2	100.00%	0	0	248	265	93.58%	24.50%	-0.37	-1.22	No
Jul-02	2	2	100.00%	0	0	192	220	87.27%	33.33%	-0.54	-1.33	No



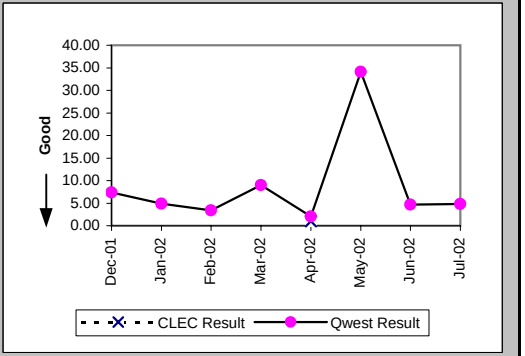
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1	2.00	0	0	1787	259	6.90	9.47	-0.52	-1.31	No
Jan-02	3	1	3.00	0	0	1764	290	6.08	7.28	-0.42	-1.26	No
Feb-02	38	2	19.00	0	0	1117	196	5.70	6.39	1.91	0.16	Yes
Mar-02	9	2	4.50	0	0	1957	323	6.06	7.00	-0.31	-1.19	No
Apr-02	16	6	2.67	0	0	1673	284	5.89	7.35	-1.06	-1.65	No
May-02	5	1	5.00	0	0	2113	332	6.36	7.32	-0.19	-1.11	No
Jun-02	6	2	3.00	0	0	1853	266	6.97	8.67	-0.64	-1.39	No
Jul-02	6	2	3.00	0	0	1743	223	7.82	9.21	-0.74	-1.45	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

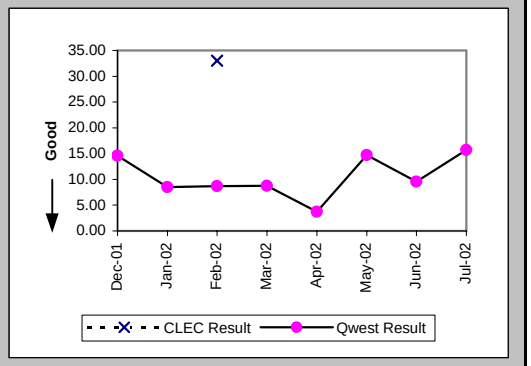
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	17	7.35	15.82			
Jan-02						93	19	4.89	6.17			
Feb-02						41	12	3.42	5.35			
Mar-02						144	16	9.00	12.48			
Apr-02	1	1	1.00	0	0	23	11	2.09	1.38	-0.76	-1.46	No
May-02						546	16	34.12	126.91			
Jun-02						47	10	4.70	5.83			
Jul-02						72	15	4.80	6.45			



Checklist #14 - Resale - Business Installation

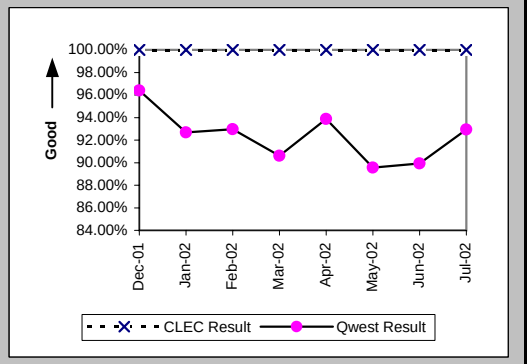
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131	9	14.56	17.15			
Jan-02						68	8	8.50	8.96			
Feb-02	33	1	33.00	0	0	78	9	8.67	5.94	1.62	-0.02	No
Mar-02						96	11	8.73	5.39			
Apr-02						30	8	3.75	3.06			
May-02						162	11	14.73	13.52			
Jun-02						67	7	9.57	8.00			
Jul-02						235	15	15.67	16.02			



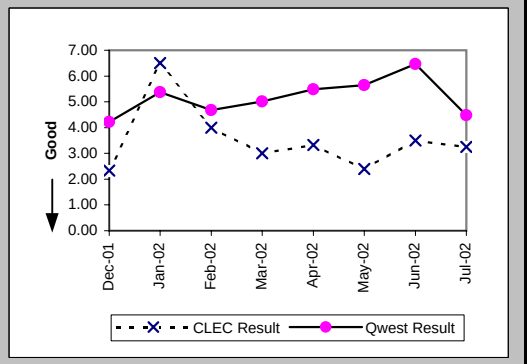
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	134	139	96.40%	18.62%	-0.33	-1.2	No
Jan-02	2	2	100.00%	0	0	114	123	92.68%	26.04%	-0.39	-1.24	No
Feb-02	1	1	100.00%	0	0	119	128	92.97%	25.57%	-0.27	-1.17	No
Mar-02	4	4	100.00%	0	0	135	149	90.60%	29.18%	-0.64	-1.39	No
Apr-02	3	3	100.00%	0	0	138	147	93.88%	23.97%	-0.44	-1.27	No
May-02	5	5	100.00%	0	0	146	163	89.57%	30.56%	-0.75	-1.46	No
Jun-02	2	2	100.00%	0	0	125	139	89.93%	30.10%	-0.47	-1.29	No
Jul-02	4	4	100.00%	0	0	171	184	92.93%	25.62%	-0.55	-1.33	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

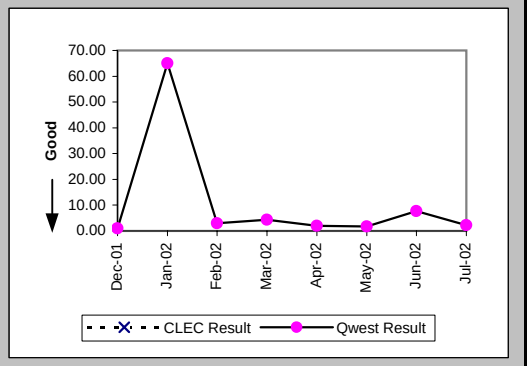
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	3	2.33	0	0	586	139	4.22	4.56	-0.71	-1.43	No
Jan-02	13	2	6.50	0	0	689	128	5.38	6.82	0.66	-0.6	No
Feb-02	4	1	4.00	0	0	608	130	4.68	5.47	-0.12	-1.07	No
Mar-02	12	4	3.00	0	0	746	149	5.01	4.75	-0.83	-1.51	No
Apr-02	10	3	3.33	0	0	816	149	5.48	6.30	-0.58	-1.35	No
May-02	12	5	2.40	0	0	932	165	5.65	6.32	-1.13	-1.69	No
Jun-02	7	2	3.50	0	0	899	139	6.47	8.67	-0.48	-1.29	No
Jul-02	13	4	3.25	0	0	828	185	4.48	4.16	-0.58	-1.35	No



Checklist #14 - Resale - Business Installation

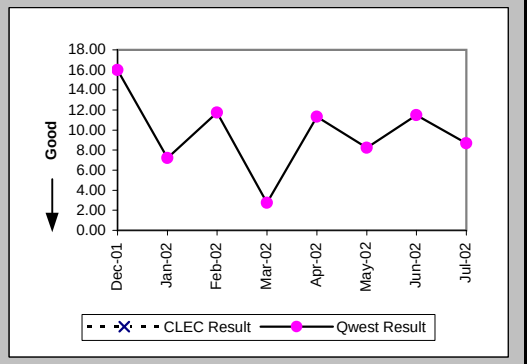
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	1.00	0.00			
Jan-02						260	4	65.00	126.67			
Feb-02						15	5	3.00	2.35			
Mar-02						43	10	4.30	3.62			
Apr-02						12	6	2.00	1.26			
May-02						7	4	1.75	0.96			
Jun-02						31	4	7.75	10.90			
Jul-02						9	4	2.25	0.96			



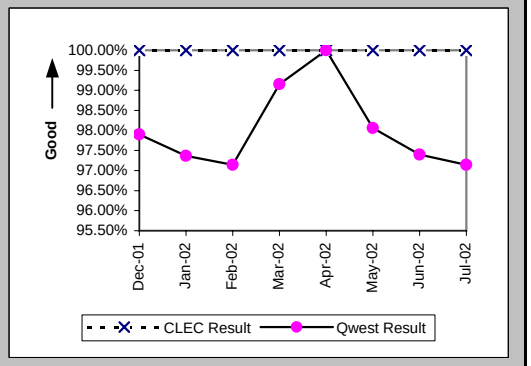
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	2	16.00	8.49			
Jan-02						36	5	7.20	8.29			
Feb-02						47	4	11.75	10.44			
Mar-02						11	4	2.75	1.71			
Apr-02						34	3	11.33	14.47			
May-02						107	13	8.23	4.23			
Jun-02						115	10	11.50	12.99			
Jul-02						78	9	8.67	7.26			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

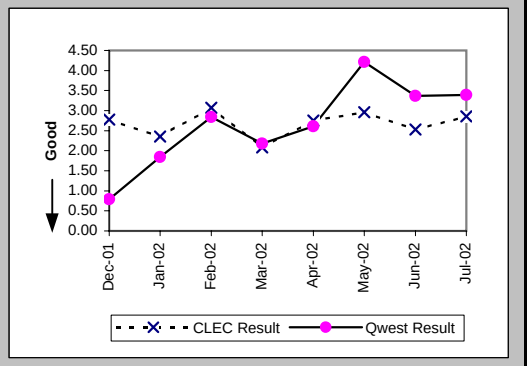
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	43	43	100.00%	0	0	140	143	97.90%	14.33%	-0.84	-1.51	No
Jan-02	17	17	100.00%	0	0	111	114	97.37%	16.01%	-0.63	-1.38	No
Feb-02	15	15	100.00%	0	0	102	105	97.14%	16.66%	-0.62	-1.38	No
Mar-02	13	13	100.00%	0	0	117	118	99.15%	9.17%	-0.32	-1.19	No
Apr-02	11	11	100.00%	0	0	110	110	100.00%	N/A	N/A	N/A	
May-02	35	35	100.00%	0	1	101	103	98.06%	13.80%	-0.72	-1.44	No
Jun-02	22	22	100.00%	0	1	75	77	97.40%	15.91%	-0.68	-1.41	No
Jul-02	23	23	100.00%	0	0	68	70	97.14%	16.66%	-0.71	-1.43	No



Checklist #14 - Resale - Business Installation

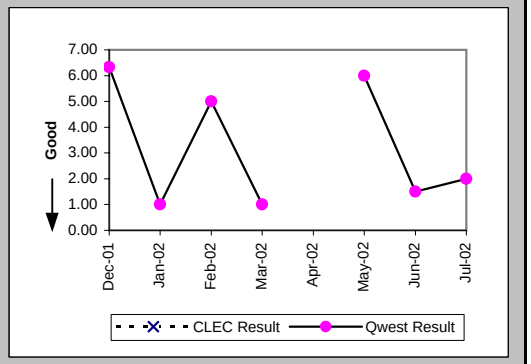
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	40	2.78	3	0	88	112	0.79	1.40	3.72	1.26	Yes
Jan-02	40	17	2.35	0	0	173	94	1.84	3.28	0.71	-0.57	No
Feb-02	43	14	3.07	1	0	216	76	2.84	2.18	0.41	-0.75	No
Mar-02	27	13	2.08	0	0	192	88	2.18	1.78	-0.2	-1.12	No
Apr-02	22	8	2.75	3	0	196	75	2.61	1.57	0.18	-0.89	No
May-02	68	23	2.96	12	1	303	72	4.21	4.61	-1.13	-1.69	No
Jun-02	48	19	2.53	3	1	199	59	3.37	2.01	-1.6	-1.97	No
Jul-02	60	21	2.86	2	0	183	54	3.39	1.04	-2	-2.21	No



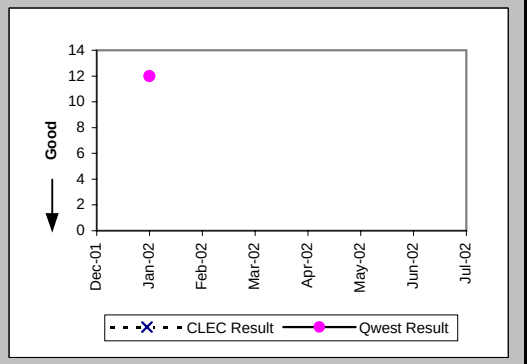
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	3	6.33	3.79			
Jan-02						2	2	1.00	0.00			
Feb-02						15	3	5.00	5.29			
Mar-02						1	1	1.00				
Apr-02												
May-02						12	2	6.00	4.24			
Jun-02						3	2	1.50	0.71			
Jul-02						4	2	2.00	1.41			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

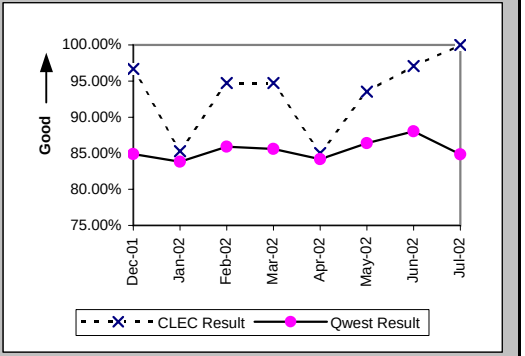
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12	1	12.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - Business Installation

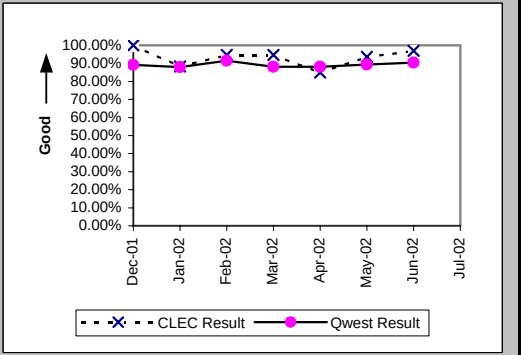
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	30	96.67%	0	0	444	523	84.89%	35.81%	-1.75	-2.06	No
Jan-02	29	34	85.29%	0	0	450	537	83.80%	36.85%	-0.23	-1.14	No
Feb-02	18	19	94.74%	0	0	415	483	85.92%	34.78%	-1.08	-1.66	No
Mar-02	18	19	94.74%	0	0	439	513	85.58%	35.13%	-1.12	-1.68	No
Apr-02	17	20	85.00%	0	0	478	568	84.15%	36.52%	-0.1	-1.06	No
May-02	29	31	93.55%	0	0	495	573	86.39%	34.29%	-1.13	-1.69	No
Jun-02	33	34	97.06%	0	0	478	543	88.03%	32.46%	-1.57	-1.96	No
Jul-02	28	28	100.00%	0	0	408	481	84.82%	35.88%	-2.18	-2.32	No



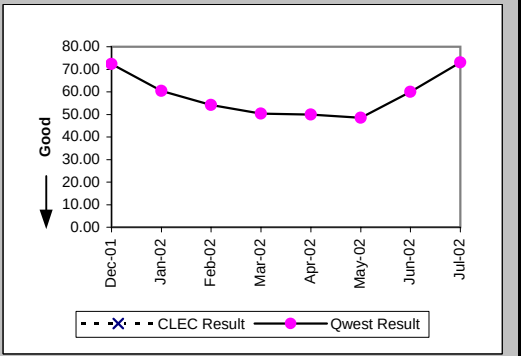
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	30	100.00%	0	0	466	523	89.10%	31.16%	-1.86	-2.13	No
Jan-02	30	34	88.24%	0	0	472	537	87.90%	32.62%	-0.06	-1.04	No
Feb-02	18	19	94.74%	0	0	442	483	91.51%	27.87%	-0.49	-1.3	No
Mar-02	18	19	94.74%	0	0	452	513	88.11%	32.37%	-0.88	-1.53	No
Apr-02	17	20	85.00%	0	0	501	568	88.20%	32.26%	0.47	-0.72	No
May-02	29	31	93.55%	0	0	512	573	89.35%	30.84%	-0.74	-1.45	No
Jun-02	33	34	97.06%	0	0	491	543	90.42%	29.43%	-1.28	-1.78	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

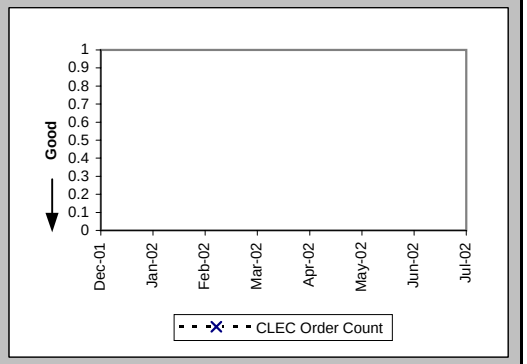
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2534	35	72.40	106.21			
Jan-02						2235	37	60.41	63.74			
Feb-02						2927	54	54.20	64.81			
Mar-02						3676	73	50.36	62.34			
Apr-02						4592	92	49.91	50.03			
May-02						4796	99	48.44	54.85			
Jun-02						6235	104	59.95	60.71			
Jul-02						7664	105	72.99	69.05			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

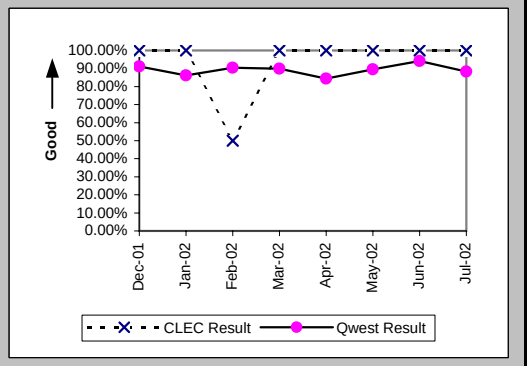
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Business Repair

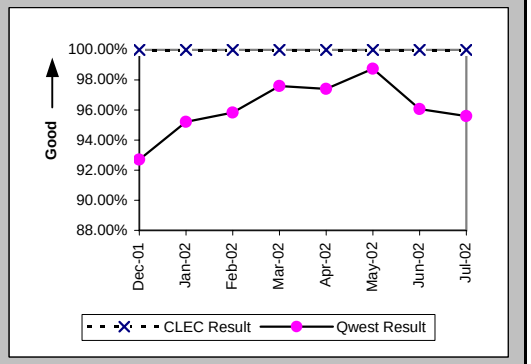
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	92	101	91.09%	28.49%	-0.44	-1.27	No
Jan-02	1	1	100.00%	1	0	119	138	86.23%	34.46%	-0.4	-1.24	No
Feb-02	1	2	50.00%	0	0	104	115	90.43%	29.41%	1.29	-0.22	No
Mar-02	3	3	100.00%	0	0	106	118	89.83%	30.22%	-0.58	-1.35	No
Apr-02	1	1	100.00%	1	0	151	179	84.36%	36.33%	-0.43	-1.26	No
May-02	2	2	100.00%	0	0	153	171	89.47%	30.69%	-0.48	-1.29	No
Jun-02	3	3	100.00%	0	0	144	153	94.12%	23.53%	-0.43	-1.26	No
Jul-02	1	1	100.00%	1	0	144	163	88.34%	32.09%	-0.36	-1.22	No



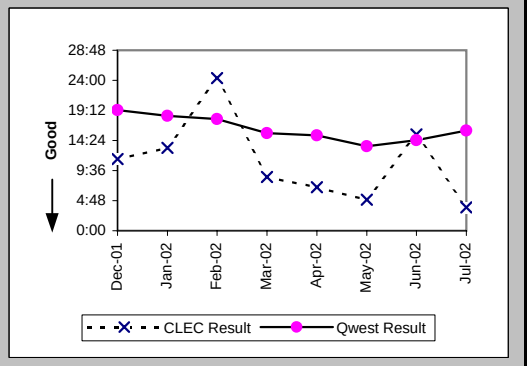
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	127	137	92.70%	26.01%	-0.39	-1.24	No
Jan-02	2	2	100.00%	1	0	179	188	95.21%	21.35%	-0.32	-1.19	No
Feb-02	3	3	100.00%	0	0	161	168	95.83%	19.98%	-0.36	-1.22	No
Mar-02	3	3	100.00%	0	0	162	166	97.59%	15.33%	-0.27	-1.16	No
Apr-02	1	1	100.00%	1	0	226	232	97.41%	15.87%	-0.16	-1.1	No
May-02	2	2	100.00%	0	0	236	239	98.74%	11.13%	-0.16	-1.1	No
Jun-02	3	3	100.00%	0	0	195	203	96.06%	19.46%	-0.35	-1.21	No
Jul-02	1	1	100.00%	1	0	195	204	95.59%	20.54%	-0.21	-1.13	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

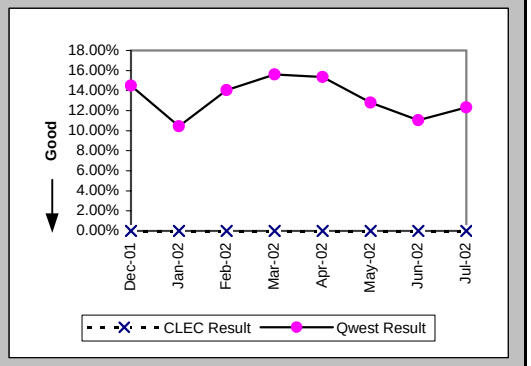
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:50	2	11:25	0	0	2634:25	137	19:14	20:26	-0.54	-1.33	No
Jan-02	26:26	2	13:13	1	0	3447:39	188	18:20	18:47	-0.38	-1.23	No
Feb-02	73:00	3	24:20	0	0	2993:26	168	17:49	20:39	0.96	-0.42	No
Mar-02	25:41	3	8:34	0	0	2580:32	166	15:33	15:44	-0.76	-1.46	No
Apr-02	6:58	1	6:58	1	0	3524:53	232	15:12	13:32	-0.61	-1.37	No
May-02	9:55	2	4:57	0	0	3219:18	239	13:28	12:01	-1	-1.61	No
Jun-02	46:05	3	15:22	0	0	2936:54	203	14:28	16:29	0.39	-0.76	No
Jul-02	3:45	1	3:45	1	0	3264:30	204	16:00	15:23	-0.79	-1.48	No



Checklist #14 - Resale - Business Repair

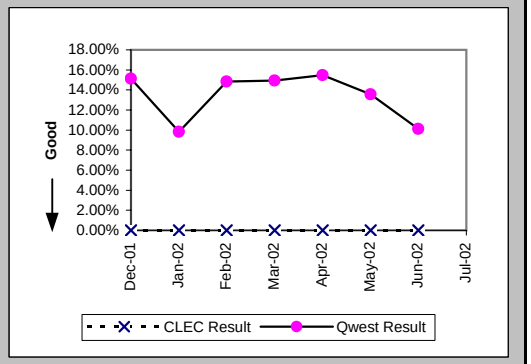
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	21	145	14.48%	35.19%	-0.58	-1.35	No
Jan-02	0	2	0.00%	1	0	21	201	10.45%	30.59%	-0.48	-1.29	No
Feb-02	0	3	0.00%	0	0	24	171	14.04%	34.74%	-0.69	-1.42	No
Mar-02	0	3	0.00%	0	0	27	173	15.61%	36.29%	-0.74	-1.45	No
Apr-02	0	1	0.00%	1	0	37	241	15.35%	36.05%	-0.42	-1.26	No
May-02	0	2	0.00%	0	0	31	242	12.81%	33.42%	-0.54	-1.33	No
Jun-02	0	3	0.00%	0	0	23	208	11.06%	31.36%	-0.61	-1.37	No
Jul-02	0	1	0.00%	1	0	26	211	12.32%	32.87%	-0.37	-1.23	No



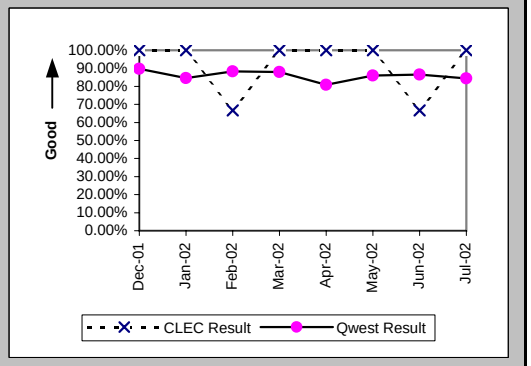
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	18	119	15.13%	35.83%	-0.59	-1.36	No
Jan-02	0	2	0.00%	1	0	17	173	9.83%	29.77%	-0.46	-1.28	No
Feb-02	0	2	0.00%	0	0	23	155	14.84%	35.55%	-0.59	-1.36	No
Mar-02	0	1	0.00%	0	0	23	154	14.94%	35.64%	-0.42	-1.25	No
Apr-02	0	1	0.00%	1	0	33	213	15.49%	36.18%	-0.43	-1.26	No
May-02	0	2	0.00%	0	0	29	214	13.55%	34.23%	-0.56	-1.34	No
Jun-02	0	3	0.00%	0	0	18	178	10.11%	30.15%	-0.58	-1.35	No
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

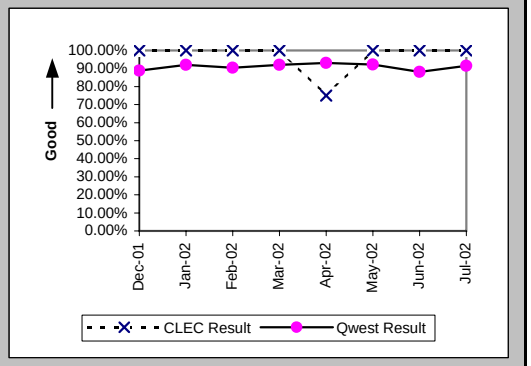
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	130	145	89.66%	30.45%	-0.48	-1.29	No
Jan-02	2	2	100.00%	1	0	170	201	84.58%	36.12%	-0.6	-1.37	No
Feb-02	2	3	66.67%	0	0	151	171	88.30%	32.14%	0.92	-0.44	No
Mar-02	3	3	100.00%	0	0	152	173	87.86%	32.66%	-0.64	-1.39	No
Apr-02	1	1	100.00%	1	0	195	241	80.91%	39.30%	-0.48	-1.29	No
May-02	2	2	100.00%	0	0	208	242	85.95%	34.75%	-0.57	-1.35	No
Jun-02	2	3	66.67%	0	0	180	208	86.54%	34.13%	0.82	-0.5	No
Jul-02	1	1	100.00%	1	0	178	211	84.36%	36.32%	-0.43	-1.26	No



Checklist #14 - Resale - Business Repair

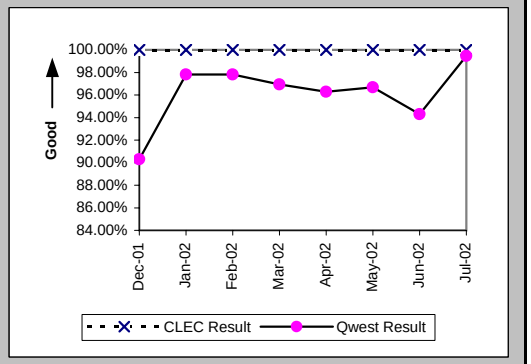
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	87	98	88.78%	31.57%	-0.61	-1.37	No
Jan-02	3	3	100.00%	0	0	57	62	91.94%	27.23%	-0.5	-1.3	No
Feb-02	1	1	100.00%	3	0	95	105	90.48%	29.35%	-0.32	-1.2	No
Mar-02	2	2	100.00%	0	0	92	100	92.00%	27.13%	-0.41	-1.25	No
Apr-02	3	4	75.00%	5	0	107	115	93.04%	25.44%	1.04	-0.37	No
May-02	8	8	100.00%	2	0	71	77	92.21%	26.80%	-0.78	-1.48	No
Jun-02	6	6	100.00%	1	0	103	117	88.03%	32.46%	-0.88	-1.54	No
Jul-02	3	3	100.00%	1	0	141	154	91.56%	27.80%	-0.52	-1.32	No



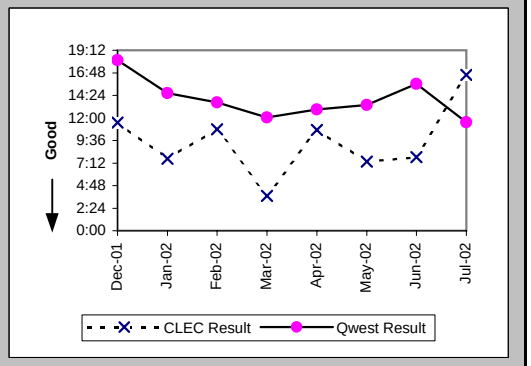
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	2	0	121	134	90.30%	29.60%	-0.79	-1.48	No
Jan-02	4	4	100.00%	0	0	90	92	97.83%	14.58%	-0.29	-1.18	No
Feb-02	2	2	100.00%	3	0	134	137	97.81%	14.64%	-0.21	-1.13	No
Mar-02	3	3	100.00%	0	0	127	131	96.95%	17.21%	-0.3	-1.18	No
Apr-02	4	4	100.00%	5	0	156	162	96.30%	18.89%	-0.39	-1.24	No
May-02	8	8	100.00%	2	0	117	121	96.69%	17.88%	-0.51	-1.31	No
Jun-02	7	7	100.00%	1	0	165	175	94.29%	23.21%	-0.64	-1.39	No
Jul-02	4	4	100.00%	1	0	187	188	99.47%	7.27%	-0.14	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

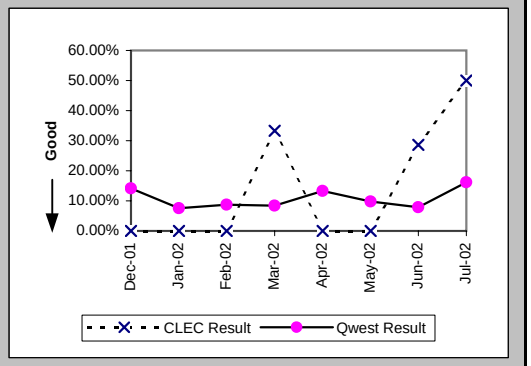
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69:07	6	11:31	2	0	2430:18	134	18:08	19:29	-0.81	-1.49	No
Jan-02	30:41	4	7:40	0	0	1346:51	92	14:38	16:50	-0.81	-1.49	No
Feb-02	21:36	2	10:48	3	0	1873:01	137	13:40	12:20	-0.33	-1.2	No
Mar-02	11:07	3	3:42	0	0	1579:58	131	12:04	18:10	-0.79	-1.48	No
Apr-02	42:52	4	10:43	5	0	2090:54	162	12:54	14:58	-0.29	-1.18	No
May-02	58:57	8	7:22	2	0	1618:13	121	13:22	12:21	-1.33	-1.81	No
Jun-02	54:51	7	7:50	1	0	2733:23	175	15:37	15:13	-1.33	-1.81	No
Jul-02	66:17	4	16:34	1	0	2172:47	188	11:33	10:24	1.03	-0.38	No



Checklist #14 - Resale - Business Repair

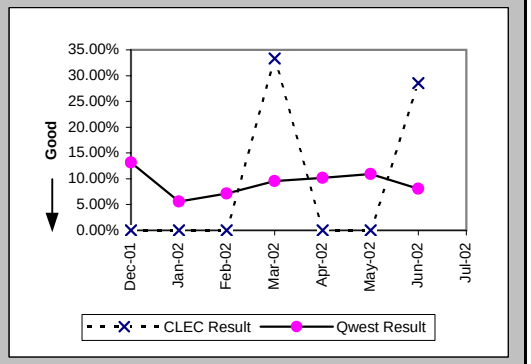
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	6	0.00%	2	0	19	134	14.18%	34.88%	-0.97	-1.59	No
Jan-02	0	4	0.00%	0	0	7	93	7.53%	26.38%	-0.56	-1.34	No
Feb-02	0	2	0.00%	3	0	12	138	8.70%	28.18%	-0.43	-1.26	No
Mar-02	1	3	33.33%	0	0	11	131	8.40%	27.73%	1.12	-0.32	No
Apr-02	0	4	0.00%	5	0	22	165	13.33%	33.99%	-0.78	-1.47	No
May-02	0	8	0.00%	2	0	12	123	9.76%	29.67%	-0.9	-1.55	No
Jun-02	2	7	28.57%	1	0	14	178	7.87%	26.92%	1.56	-0.05	No
Jul-02	2	4	50.00%	1	0	31	192	16.15%	36.80%	1.48	-0.1	No



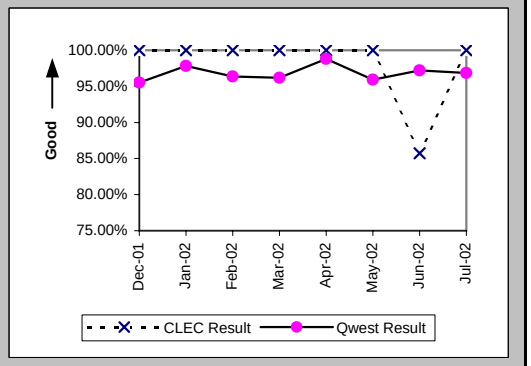
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	2	0	15	114	13.16%	33.80%	-0.85	-1.52	No
Jan-02	0	3	0.00%	0	0	4	72	5.56%	22.91%	-0.41	-1.25	No
Feb-02	0	1	0.00%	3	0	8	112	7.14%	25.75%	-0.28	-1.17	No
Mar-02	1	3	33.33%	0	0	11	115	9.57%	29.41%	1.04	-0.37	No
Apr-02	0	4	0.00%	5	0	15	147	10.20%	30.27%	-0.67	-1.4	No
May-02	0	8	0.00%	2	0	12	110	10.91%	31.18%	-0.96	-1.58	No
Jun-02	2	7	28.57%	1	0	13	161	8.07%	27.24%	1.53	-0.07	No
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

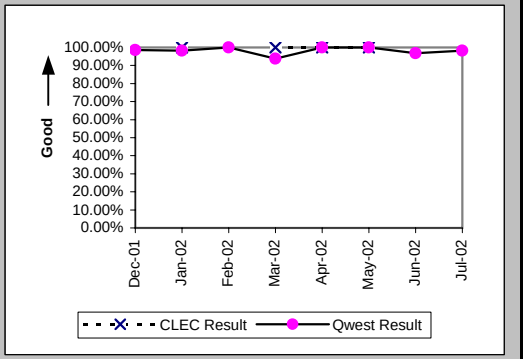
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	2	0	128	134	95.52%	20.68%	-0.52	-1.32	No
Jan-02	4	4	100.00%	0	0	91	93	97.85%	14.51%	-0.29	-1.18	No
Feb-02	2	2	100.00%	3	0	133	138	96.38%	18.69%	-0.27	-1.17	No
Mar-02	3	3	100.00%	0	0	126	131	96.18%	19.16%	-0.34	-1.21	No
Apr-02	4	4	100.00%	5	0	163	165	98.79%	10.94%	-0.22	-1.13	No
May-02	8	8	100.00%	2	0	118	123	95.94%	19.75%	-0.56	-1.34	No
Jun-02	6	7	85.71%	1	0	173	178	97.19%	16.52%	1.23	-0.25	No
Jul-02	4	4	100.00%	1	0	186	192	96.88%	17.40%	-0.36	-1.22	No



Checklist #14 - Resale - Business Repair

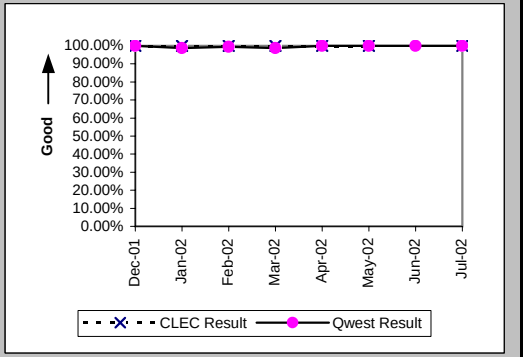
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	71	98.59%	11.78%			
Jan-02	2	2	100.00%	1	0	58	59	98.31%	12.91%	-0.18	-1.11	No
Feb-02						78	78	100.00%	0.00%			
Mar-02	1	1	100.00%	1	0	61	65	93.85%	24.03%	-0.25	-1.15	No
Apr-02	1	1	100.00%	1	0	74	74	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	3	0	119	119	100.00%	N/A	N/A	N/A	
Jun-02						62	64	96.88%	17.40%			
Jul-02						57	58	98.28%	13.02%			



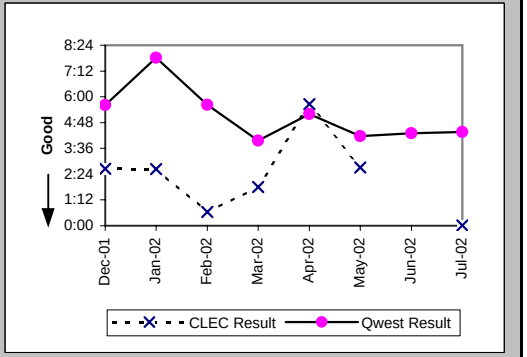
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	4	0	166	166	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	1	0	166	168	98.81%	10.85%	-0.32	-1.2	No
Feb-02	2	2	100.00%	1	0	167	168	99.40%	7.69%	-0.11	-1.07	No
Mar-02	2	2	100.00%	1	0	151	153	98.69%	11.36%	-0.16	-1.1	No
Apr-02	4	4	100.00%	1	0	204	204	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	3	0	215	215	100.00%	N/A	N/A	N/A	
Jun-02						147	147	100.00%	0.00%			
Jul-02	1	1	100.00%	1	0	146	146	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

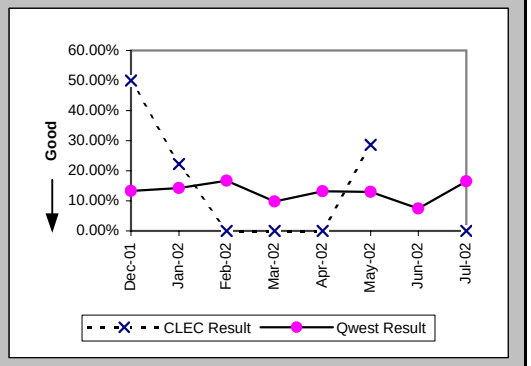
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5:18	2	2:39	4	0	932:13	166	5:37	7:56	-0.53	-1.32	No
Jan-02	23:45	9	2:38	1	0	1312:20	168	7:49	18:15	-0.83	-1.5	No
Feb-02	1:15	2	0:38	1	0	947:20	168	5:38	13:55	-0.51	-1.31	No
Mar-02	3:36	2	1:48	1	0	607:16	153	3:58	9:58	-0.31	-1.19	No
Apr-02	22:39	4	5:40	1	0	1059:26	204	5:12	7:37	0.19	-0.88	No
May-02	19:01	7	2:43	3	0	896:11	215	4:10	5:17	-0.71	-1.43	No
Jun-02						632:55	147	4:18	6:47			
Jul-02	0:01	1	0:01	1	0	638:03	146	4:22	6:48	-0.64	-1.39	No



Checklist #14 - Resale - Business Repair

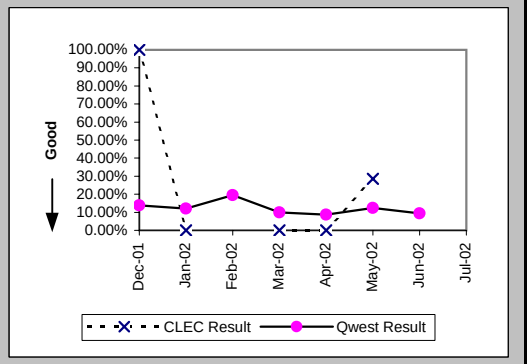
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	4	0	22	166	13.25%	33.91%	1.1	-0.33	No
Jan-02	2	9	22.22%	1	0	24	168	14.29%	34.99%	0.64	-0.61	No
Feb-02	0	2	0.00%	1	0	28	168	16.67%	37.27%	-0.63	-1.38	No
Mar-02	0	2	0.00%	1	0	15	153	9.80%	29.74%	-0.46	-1.28	No
Apr-02	0	4	0.00%	1	0	27	204	13.24%	33.89%	-0.77	-1.47	No
May-02	2	7	28.57%	3	0	28	215	13.02%	33.66%	1.07	-0.35	No
Jun-02						11	147	7.48%	26.31%			
Jul-02	0	1	0.00%	1	0	24	146	16.44%	37.06%	-0.44	-1.27	No



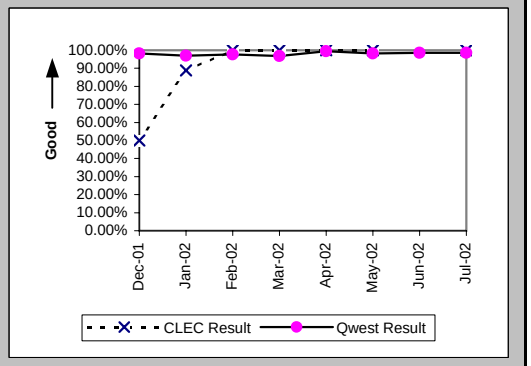
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	4	0	10	72	13.89%	34.58%	1.47	-0.11	No
Jan-02	0	4	0.00%	1	0	10	83	12.05%	32.55%	-0.72	-1.44	No
Feb-02						14	72	19.44%	39.58%			
Mar-02	0	2	0.00%	1	0	7	71	9.86%	29.81%	-0.46	-1.28	No
Apr-02	0	2	0.00%	1	0	8	93	8.60%	28.04%	-0.43	-1.26	No
May-02	2	7	28.57%	3	0	17	137	12.41%	32.97%	1.1	-0.33	No
Jun-02						6	64	9.38%	29.15%			
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

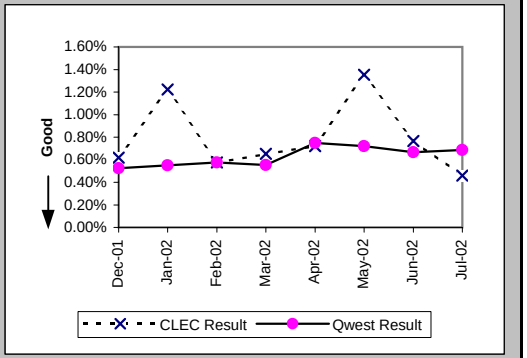
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	4	0	163	166	98.19%	13.32%	2.03	0.24	Yes
Jan-02	8	9	88.89%	1	0	163	168	97.02%	16.99%	1.04	-0.37	No
Feb-02	2	2	100.00%	1	0	164	168	97.62%	15.25%	-0.22	-1.13	No
Mar-02	2	2	100.00%	1	0	148	153	96.73%	17.78%	-0.26	-1.16	No
Apr-02	4	4	100.00%	1	0	203	204	99.51%	6.98%	-0.14	-1.08	No
May-02	7	7	100.00%	3	0	211	215	98.14%	13.51%	-0.36	-1.22	No
Jun-02						145	147	98.64%	11.58%			
Jul-02	1	1	100.00%	1	0	144	146	98.63%	11.62%	-0.12	-1.07	No



Checklist #14 - Resale - Business Repair

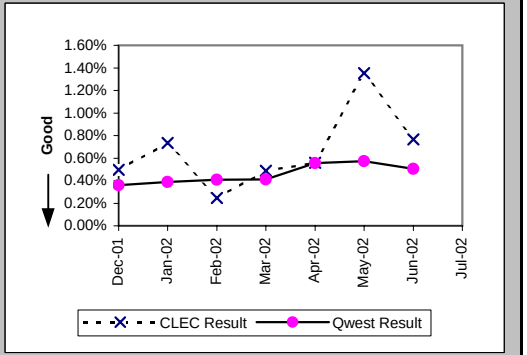
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1615	0.62%	6	0	445	84840	0.52%	7.22%	0.52	-0.68	No
Jan-02	15	1226	1.22%	2	0	462	84158	0.55%	7.39%	3.17	0.93	Yes
Feb-02	7	1213	0.58%	4	0	477	82738	0.58%	7.57%	0	-1	No
Mar-02	8	1227	0.65%	1	0	457	82506	0.55%	7.42%	0.46	-0.72	No
Apr-02	9	1250	0.72%	7	0	610	81363	0.75%	8.63%	-0.12	-1.07	No
May-02	17	1257	1.35%	5	0	580	80540	0.72%	8.46%	2.63	0.6	Yes
Jun-02	10	1305	0.77%	2	0	533	79960	0.67%	8.14%	0.44	-0.73	No
Jul-02	6	1305	0.46%	3	0	549	79960	0.69%	8.26%	-0.98	-1.6	No



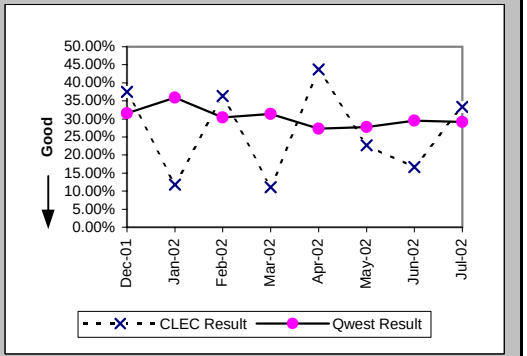
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1615	0.50%	6	0	305	84840	0.36%	5.99%	0.9	-0.45	No
Jan-02	9	1226	0.73%	2	0	328	84158	0.39%	6.23%	1.92	0.17	Yes
Feb-02	3	1213	0.25%	4	0	339	82738	0.41%	6.39%	-0.88	-1.53	No
Mar-02	6	1227	0.49%	1	0	340	82506	0.41%	6.41%	0.42	-0.75	No
Apr-02	7	1250	0.56%	7	0	453	81363	0.56%	7.44%	0.02	-0.99	No
May-02	17	1257	1.35%	5	0	461	80540	0.57%	7.54%	3.64	1.21	Yes
Jun-02	10	1305	0.77%	2	0	403	79960	0.50%	7.08%	1.33	-0.19	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

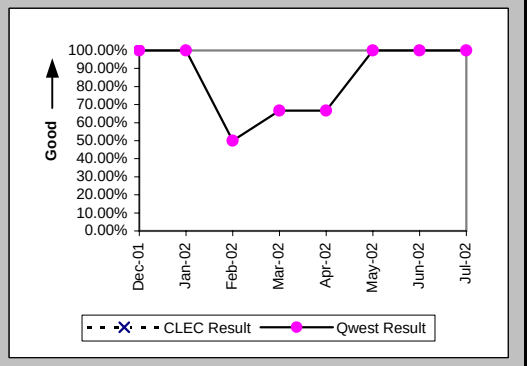
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	16	37.50%	0	0	205	650	31.54%	46.47%	0.51	-0.69	No
Jan-02	2	17	11.76%	0	0	259	721	35.92%	47.98%	-2.05	-2.25	No
Feb-02	4	11	36.36%	0	0	208	685	30.37%	45.98%	0.44	-0.74	No
Mar-02	1	9	11.11%	0	0	209	666	31.38%	46.40%	-1.3	-1.79	No
Apr-02	7	16	43.75%	0	0	229	839	27.29%	44.55%	1.4	-0.15	No
May-02	5	22	22.73%	0	0	223	803	27.77%	44.79%	-0.52	-1.32	No
Jun-02	2	12	16.67%	0	0	223	756	29.50%	45.60%	-0.97	-1.59	No
Jul-02	3	9	33.33%	0	0	226	775	29.16%	45.45%	0.29	-0.82	No



Checklist #14 - Resale - Centrex Installation

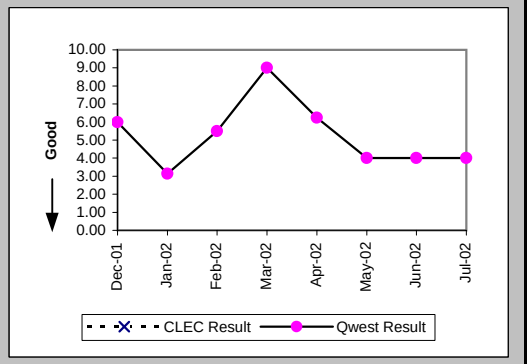
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						1	2	50.00%	50.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						6	6	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			



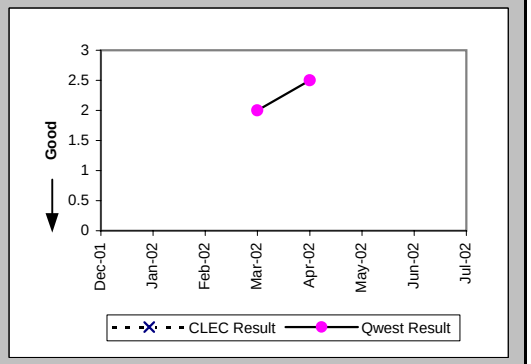
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						22	7	3.14	1.35			
Feb-02						11	2	5.50	4.95			
Mar-02						27	3	9.00	7.00			
Apr-02						25	4	6.25	4.43			
May-02						24	6	4.00	0.89			
Jun-02						4	1	4.00				
Jul-02						4	1	4.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

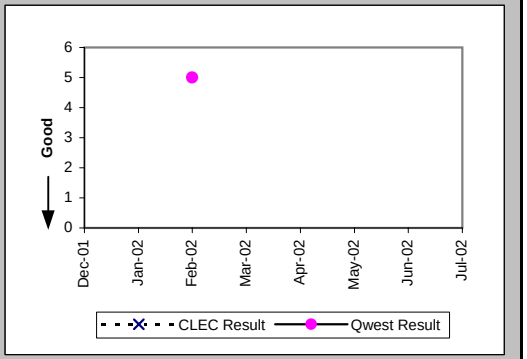
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						2	1	2.00				
Apr-02						5	2	2.50	2.12			
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - Centrex Installation

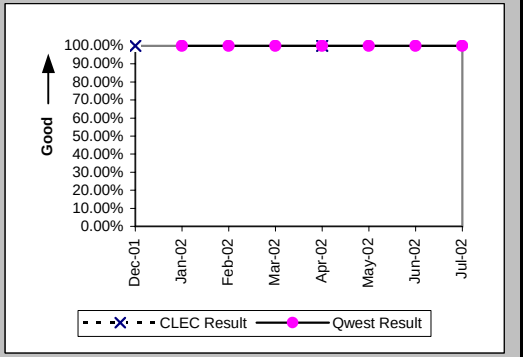
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						5	1	5.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



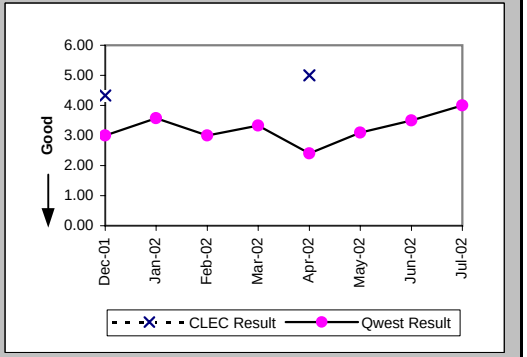
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0							
Jan-02						6	6	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02						9	9	100.00%	0.00%			
Jun-02						6	6	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

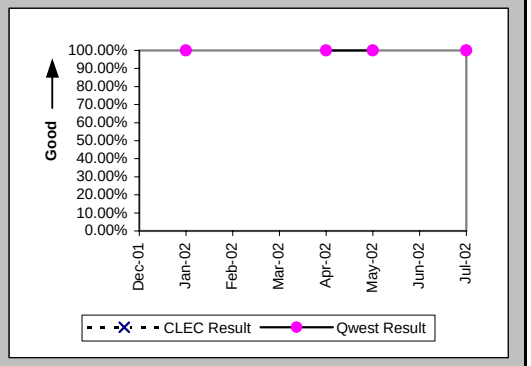
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	3	4.33	0	0	3	1	3.00				
Jan-02						25	7	3.57	1.81			
Feb-02						3	1	3.00				
Mar-02						10	3	3.33	1.53			
Apr-02	5	1	5.00	0	0	12	5	2.40	1.52	1.24	-0.25	No
May-02						31	10	3.10	1.29			
Jun-02						21	6	3.50	0.84			
Jul-02						12	3	4.00	1.00			



Checklist #14 - Resale - Centrex Installation

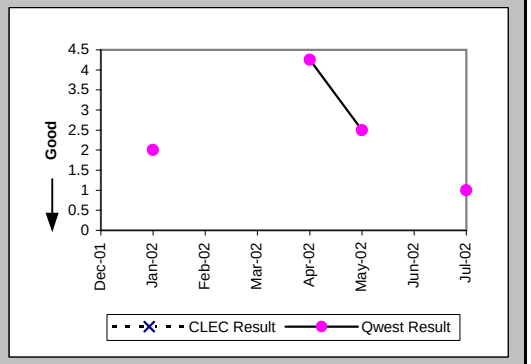
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						3	3	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02												
Jul-02						2	2	100.00%	0.00%			



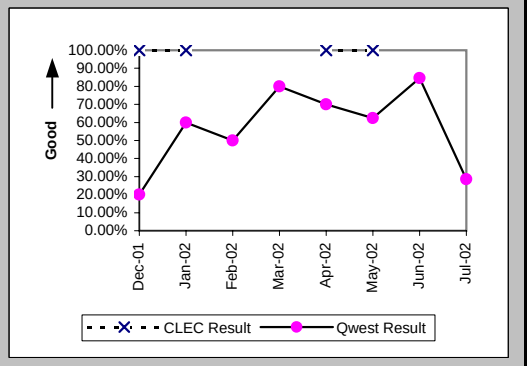
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	3	2.00	1.73			
Feb-02												
Mar-02												
Apr-02						17	4	4.25	2.50			
May-02						5	2	2.50	0.71			
Jun-02												
Jul-02						2	2	1.00	0.00			



New Service Installation Quality (Percent) (OP-5) (Parity)

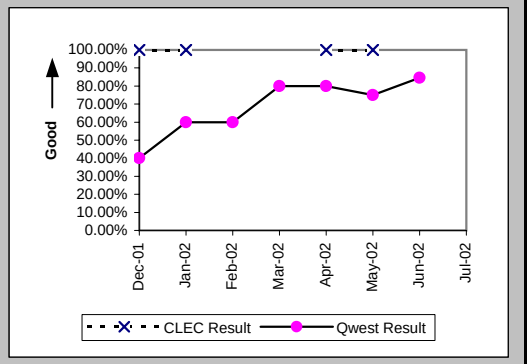
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	1	5	20.00%	40.00%	-2.39	-2.45	No
Jan-02	2	2	100.00%	0	0	6	10	60.00%	48.99%	-1.05	-1.64	No
Feb-02						5	10	50.00%	50.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02	1	1	100.00%	0	0	7	10	70.00%	45.83%	-0.62	-1.38	No
May-02	1	1	100.00%	0	0	10	16	62.50%	48.41%	-0.75	-1.46	No
Jun-02						11	13	84.62%	36.08%			
Jul-02						2	7	28.57%	45.18%			



Checklist #14 - Resale - Centrex Installation

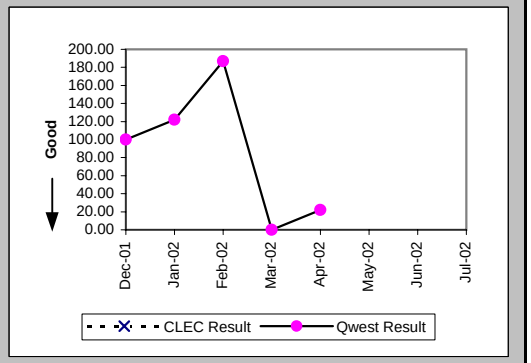
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	2	5	40.00%	48.99%	-1.46	-1.89	No
Jan-02	2	2	100.00%	0	0	6	10	60.00%	48.99%	-1.05	-1.64	No
Feb-02						6	10	60.00%	48.99%			
Mar-02						4	5	80.00%	40.00%			
Apr-02	1	1	100.00%	0	0	8	10	80.00%	40.00%	-0.48	-1.29	No
May-02	1	1	100.00%	0	0	12	16	75.00%	43.30%	-0.56	-1.34	No
Jun-02						11	13	84.62%	36.08%			
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

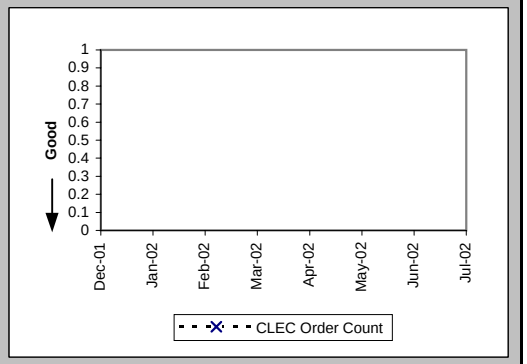
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						200	2	100.00	63.64			
Jan-02						244	2	122.00	63.64			
Feb-02						187	1	187.00				
Mar-02						0	1	0.00				
Apr-02						22	1	22.00				
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

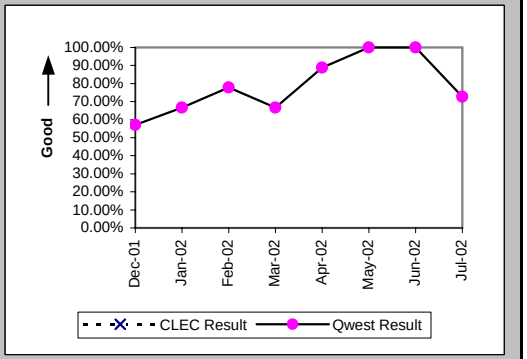
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Centrex Repair

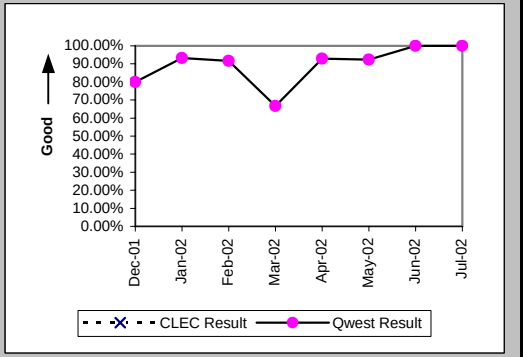
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	7	57.14%	49.49%			
Jan-02						6	9	66.67%	47.14%			
Feb-02						7	9	77.78%	41.57%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						8	9	88.89%	31.43%			
May-02						9	9	100.00%	0.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						8	11	72.73%	44.54%			



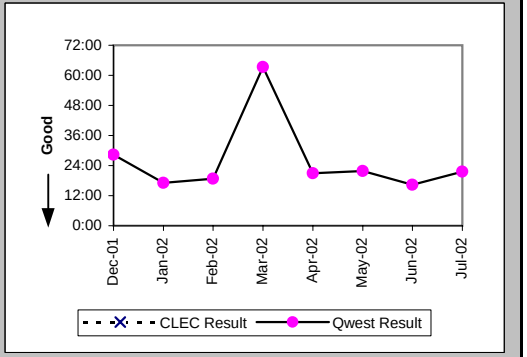
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	10	80.00%	40.00%			
Jan-02						14	15	93.33%	24.94%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						13	14	92.86%	25.75%			
May-02						12	13	92.31%	26.65%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						14	14	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

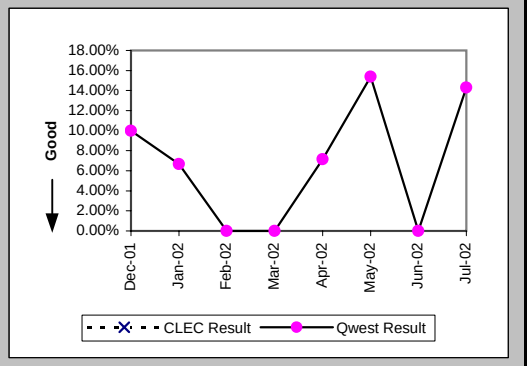
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						282:49	10	28:17	25:30			
Jan-02						255:55	15	17:04	17:11			
Feb-02						225:12	12	18:46	17:11			
Mar-02						379:51	6	63:18	99:05			
Apr-02						292:29	14	20:53	31:07			
May-02						283:36	13	21:49	15:36			
Jun-02						146:43	9	16:18	7:38			
Jul-02						301:19	14	21:31	13:14			



Checklist #14 - Resale - Centrex Repair

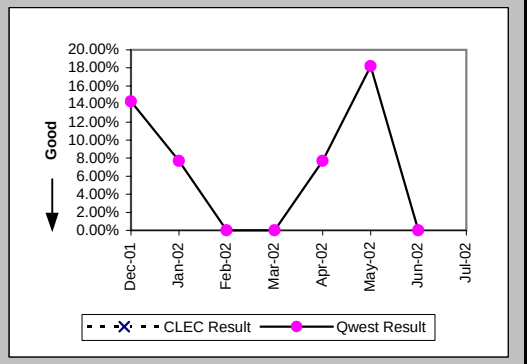
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	10	10.00%	30.00%			
Jan-02						1	15	6.67%	24.94%			
Feb-02						0	12	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	14	7.14%	25.75%			
May-02						2	13	15.38%	36.08%			
Jun-02						0	9	0.00%	0.00%			
Jul-02						2	14	14.29%	34.99%			



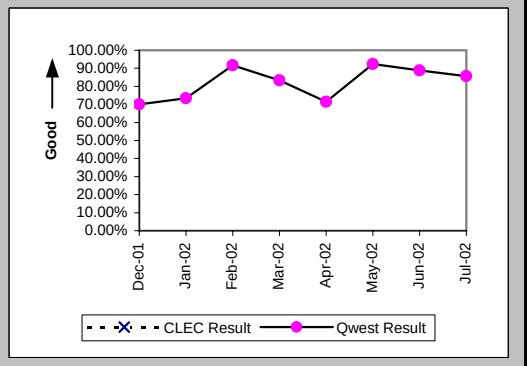
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	7	14.29%	34.99%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						0	9	0.00%	0.00%			
Mar-02						0	4	0.00%	0.00%			
Apr-02						1	13	7.69%	26.65%			
May-02						2	11	18.18%	38.57%			
Jun-02						0	8	0.00%	0.00%			
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

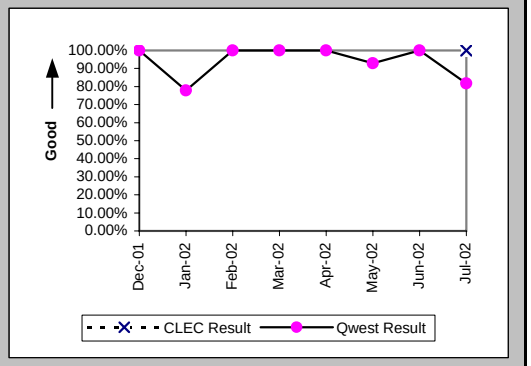
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	10	70.00%	45.83%			
Jan-02						11	15	73.33%	44.22%			
Feb-02						11	12	91.67%	27.64%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						10	14	71.43%	45.18%			
May-02						12	13	92.31%	26.65%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						12	14	85.71%	34.99%			



Checklist #14 - Resale - Centrex Repair

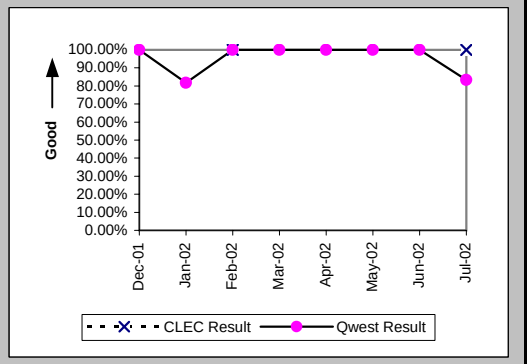
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	7	100.00%	0.00%			
Jan-02						7	9	77.78%	41.57%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						11	11	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						13	14	92.86%	25.75%			
Jun-02						9	9	100.00%	0.00%			
Jul-02	1	1	100.00%	0	0	9	11	81.82%	38.57%	-0.45	-1.27	No



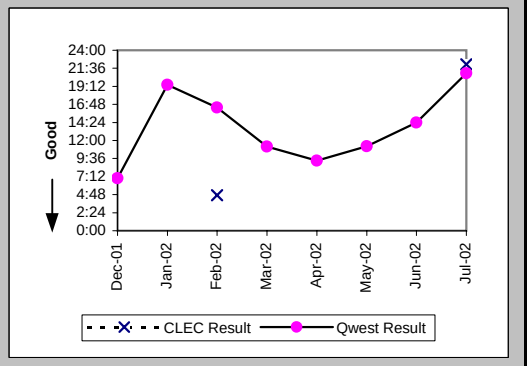
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						9	11	81.82%	38.57%			
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02						13	13	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						13	13	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	10	12	83.33%	37.27%	-0.59	-1.36	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

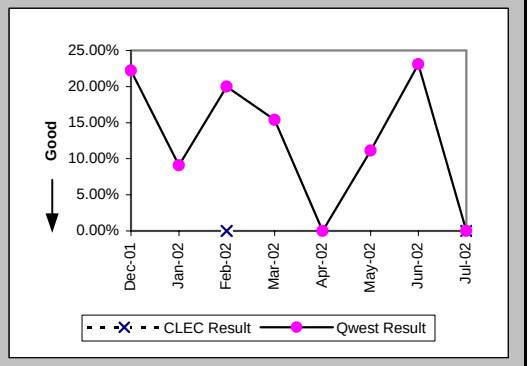
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62:58	9	7:00	6:26			
Jan-02						213:14	11	19:23	24:32			
Feb-02	4:44	1	4:44	0	0	163:40	10	16:22	14:02	-0.79	-1.48	No
Mar-02						145:22	13	11:11	7:52			
Apr-02						27:54	3	9:18	9:58			
May-02						202:24	18	11:15	8:16			
Jun-02						187:17	13	14:24	8:05			
Jul-02	44:16	2	22:08	0	0	251:12	12	20:56	23:50	0.52	-0.69	No



Checklist #14 - Resale - Centrex Repair

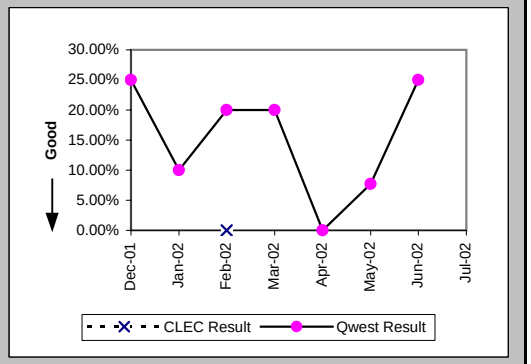
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	11	9.09%	28.75%			
Feb-02	0	1	0.00%	0	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Mar-02						2	13	15.38%	36.08%			
Apr-02						0	3	0.00%	0.00%			
May-02						2	18	11.11%	31.43%			
Jun-02						3	13	23.08%	42.13%			
Jul-02	0	2	0.00%	0	0	0	12	0.00%	N/A	N/A	N/A	



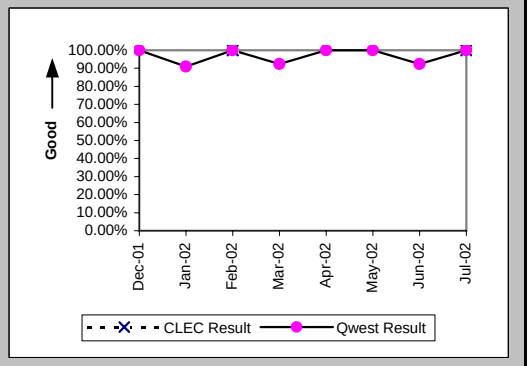
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						1	10	10.00%	30.00%			
Feb-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Mar-02						2	10	20.00%	40.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	13	7.69%	26.65%			
Jun-02						2	8	25.00%	43.30%			
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

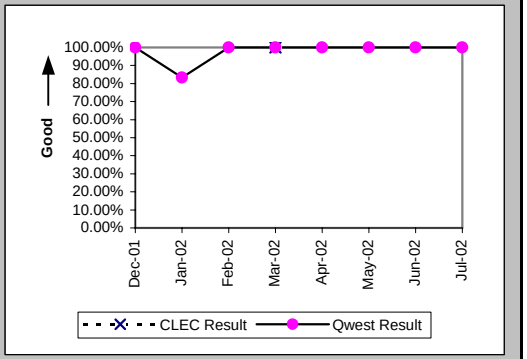
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						10	11	90.91%	28.75%			
Feb-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02						12	13	92.31%	26.65%			
Apr-02						3	3	100.00%	0.00%			
May-02						18	18	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02	2	2	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex Repair

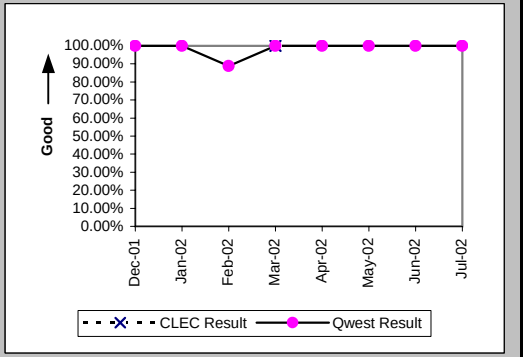
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						8	8	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02						4	4	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			



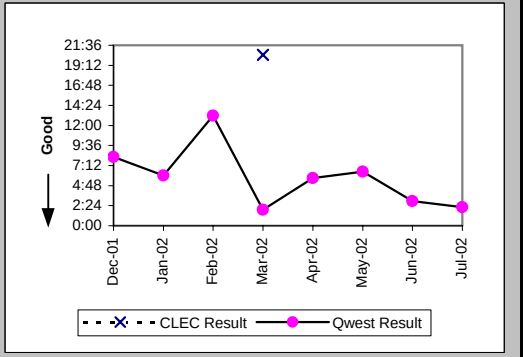
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	16	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						16	18	88.89%	31.43%			
Mar-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02						21	21	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						10	10	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

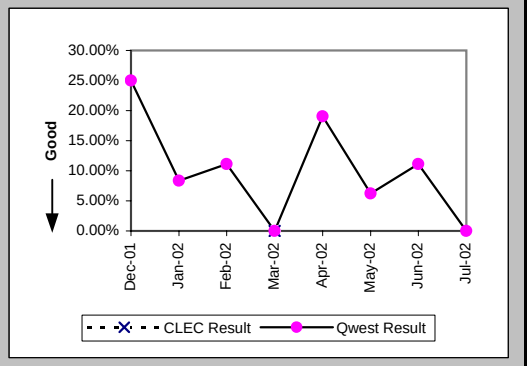
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131:37	16	8:14	9:06			
Jan-02						72:03	12	6:00	8:22			
Feb-02						236:56	18	13:10	22:44			
Mar-02	20:26	1	20:26	0	0	13:27	7	1:55	0:53	1.43	-0.13	No
Apr-02						119:40	21	5:42	7:32			
May-02						103:25	16	6:28	7:51			
Jun-02						26:34	9	2:57	1:52			
Jul-02						22:08	10	2:13	2:14			



Checklist #14 - Resale - Centrex Repair

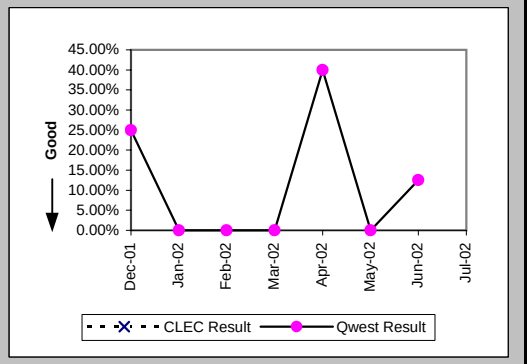
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	16	25.00%	43.30%			
Jan-02						1	12	8.33%	27.64%			
Feb-02						2	18	11.11%	31.43%			
Mar-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Apr-02						4	21	19.05%	39.27%			
May-02						1	16	6.25%	24.21%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						0	10	0.00%	0.00%			



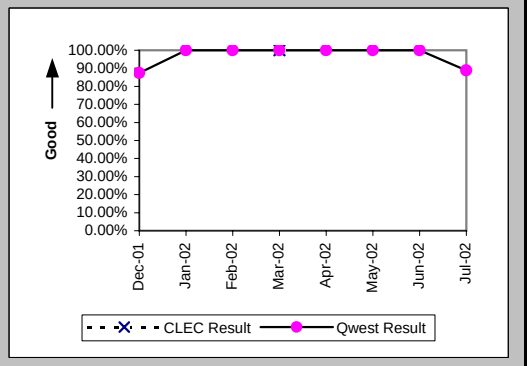
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	12	25.00%	43.30%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	8	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						4	10	40.00%	48.99%			
May-02						0	8	0.00%	0.00%			
Jun-02						1	8	12.50%	33.07%			
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

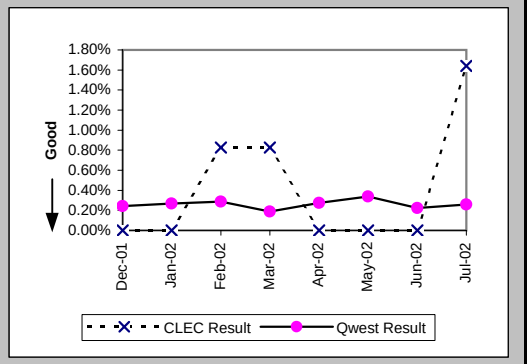
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	16	87.50%	33.07%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						18	18	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02						21	21	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						8	9	88.89%	31.43%			



Checklist #14 - Resale - Centrex Repair

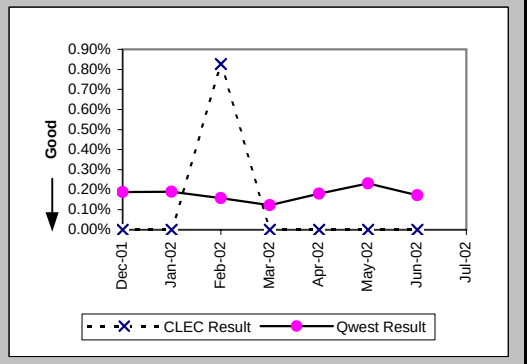
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	35	14339	0.24%	4.93%	-0.54	-1.33	No
Jan-02	0	121	0.00%	0	0	38	14238	0.27%	5.16%	-0.57	-1.34	No
Feb-02	1	121	0.83%	0	0	40	13879	0.29%	5.36%	0.94	-0.43	No
Mar-02	1	121	0.83%	1	0	26	13888	0.19%	4.32%	1.2	-0.27	No
Apr-02	0	121	0.00%	0	0	38	13882	0.27%	5.22%	-0.57	-1.35	No
May-02	0	122	0.00%	0	0	47	13877	0.34%	5.81%	-0.64	-1.39	No
Jun-02	0	122	0.00%	0	0	31	13908	0.22%	4.72%	-0.52	-1.32	No
Jul-02	2	122	1.64%	0	0	36	13909	0.26%	5.08%	2.02	0.23	Yes



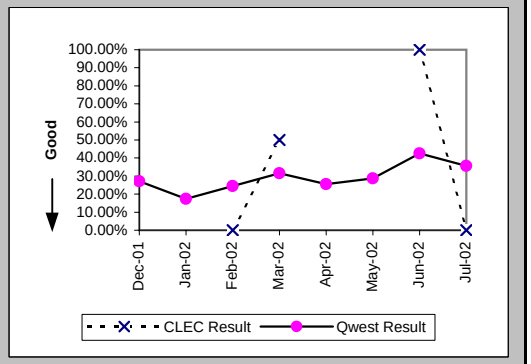
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	120	0.00%	0	0	27	14339	0.19%	4.34%	-0.47	-1.29	No
Jan-02	0	121	0.00%	0	0	27	14238	0.19%	4.35%	-0.48	-1.29	No
Feb-02	1	121	0.83%	0	0	22	13879	0.16%	3.98%	1.3	-0.21	No
Mar-02	0	121	0.00%	0	0	17	13888	0.12%	3.50%	-0.38	-1.23	No
Apr-02	0	121	0.00%	0	0	25	13882	0.18%	4.24%	-0.47	-1.28	No
May-02	0	122	0.00%	0	0	32	13877	0.23%	4.80%	-0.53	-1.32	No
Jun-02	0	122	0.00%	0	0	24	13908	0.17%	4.15%	-0.46	-1.28	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

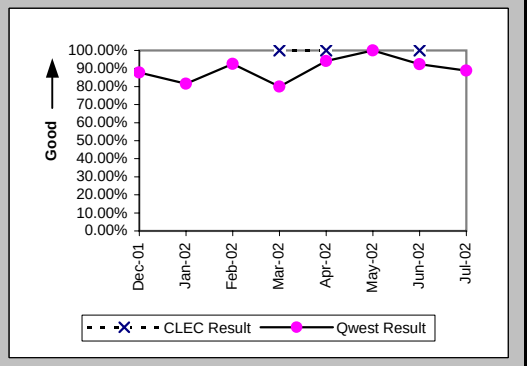
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	48	27.08%	44.44%			
Jan-02						8	46	17.39%	37.90%			
Feb-02	0	1	0.00%	0	0	13	53	24.53%	43.03%	-0.56	-1.34	No
Mar-02	1	2	50.00%	0	0	12	38	31.58%	46.48%	0.42	-0.75	No
Apr-02						13	51	25.49%	43.58%			
May-02						19	66	28.79%	45.28%			
Jun-02	1	1	100.00%	0	0	23	54	42.59%	49.45%	0.79	-0.52	No
Jul-02	0	2	0.00%	0	0	20	56	35.71%	47.92%	-1.04	-1.63	No



Checklist #14 - Resale - Centrex 21 Installation

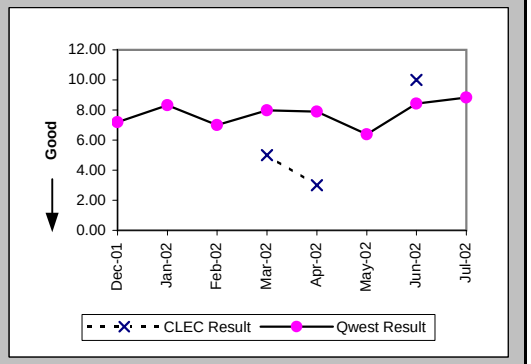
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	41	87.80%	32.72%			
Jan-02						44	54	81.48%	38.84%			
Feb-02						50	54	92.59%	26.19%			
Mar-02	1	1	100.00%	0	0	44	55	80.00%	40.00%	-0.5	-1.3	No
Apr-02	1	1	100.00%	0	0	32	34	94.12%	23.53%	-0.25	-1.15	No
May-02						34	34	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	24	26	92.31%	26.65%	-0.28	-1.17	No
Jul-02						32	36	88.89%	31.43%			



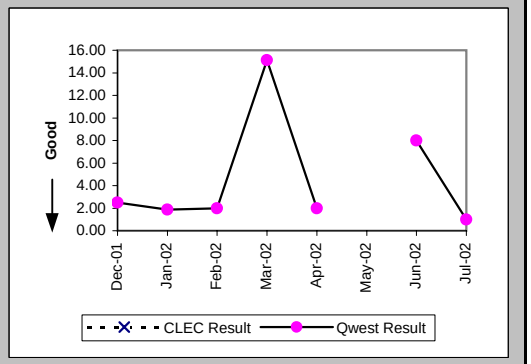
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						302	42	7.19	6.12			
Jan-02						466	56	8.32	12.91			
Feb-02						392	56	7.00	6.82			
Mar-02	5	1	5.00	0	0	447	56	7.98	9.56	-0.31	-1.19	No
Apr-02	3	1	3.00	0	0	276	35	7.89	10.06	-0.48	-1.29	No
May-02						217	34	6.38	7.19			
Jun-02	10	1	10.00	0	0	236	28	8.43	9.04	0.62	-0.62	No
Jul-02						318	36	8.83	13.27			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

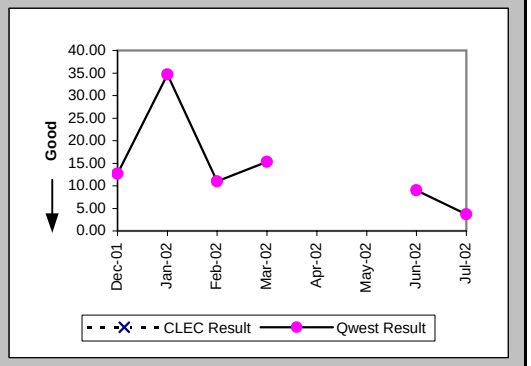
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	2	2.50	0.71			
Jan-02						13	7	1.86	1.21			
Feb-02						4	2	2.00	1.41			
Mar-02						121	8	15.12	17.88			
Apr-02						4	2	2.00	1.41			
May-02												
Jun-02						16	2	8.00	7.07			
Jul-02						1	1	1.00				



Checklist #14 - Resale - Centrex 21 Installation

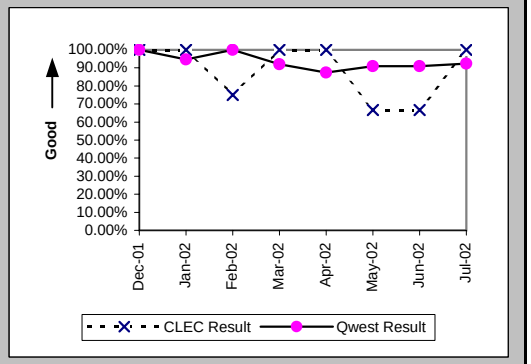
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	3	12.67	10.41			
Jan-02						104	3	34.67	47.37			
Feb-02						22	2	11.00	14.14			
Mar-02						46	3	15.33	10.21			
Apr-02												
May-02												
Jun-02						9	1	9.00				
Jul-02						11	3	3.67	2.31			



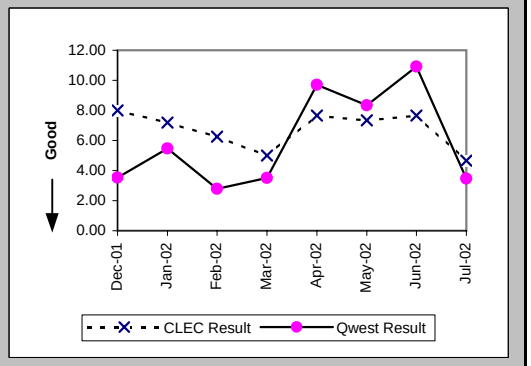
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	0	0	18	19	94.74%	22.33%	-0.47	-1.29	No
Feb-02	3	4	75.00%	0	0	14	14	100.00%	N/A	N/A	-0.22	No
Mar-02	1	1	100.00%	0	0	23	25	92.00%	27.13%	-0.29	-1.18	No
Apr-02	3	3	100.00%	0	0	21	24	87.50%	33.07%	-0.62	-1.38	No
May-02	2	3	66.67%	0	0	10	11	90.91%	28.75%	0.78	-0.53	No
Jun-02	2	3	66.67%	0	0	10	11	90.91%	28.75%	0.78	-0.53	No
Jul-02	12	12	100.00%	0	0	12	13	92.31%	26.65%	-0.72	-1.44	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

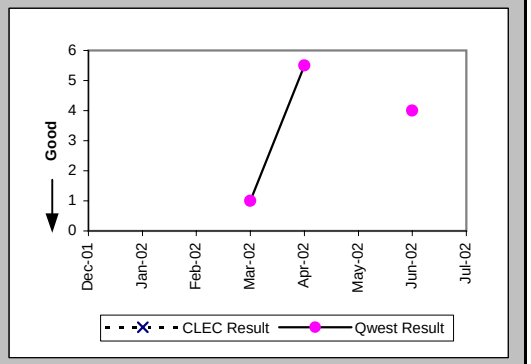
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	0	0	53	15	3.53	3.16	1.9	0.15	Yes
Jan-02	36	5	7.20	0	0	104	19	5.47	9.60	0.71	-0.57	No
Feb-02	25	4	6.25	0	0	39	14	2.79	0.97	3.09	0.88	Yes
Mar-02	5	1	5.00	0	0	88	25	3.52	1.42	1.33	-0.19	No
Apr-02	23	3	7.67	0	0	233	24	9.71	11.50	-0.29	-1.18	No
May-02	22	3	7.33	0	0	100	12	8.33	14.11	-0.11	-1.07	No
Jun-02	23	3	7.67	0	0	120	11	10.91	13.81	-0.36	-1.22	No
Jul-02	56	12	4.67	0	0	45	13	3.46	1.39	1.49	-0.09	No



Checklist #14 - Resale - Centrex 21 Installation

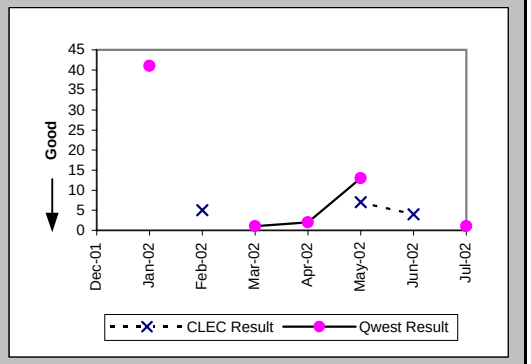
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02						11	2	5.50	4.95			
May-02												
Jun-02						4	1	4.00				
Jul-02												



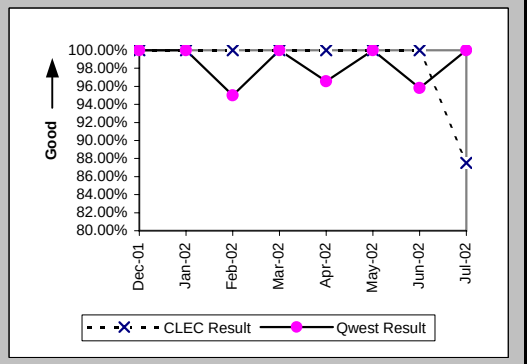
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						41	1	41.00				
Feb-02	5	1	5.00	0	0							
Mar-02						1	1	1.00				
Apr-02						2	1	2.00				
May-02	7	1	7.00	0	0	13	1	13.00				
Jun-02	4	1	4.00	0	0							
Jul-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

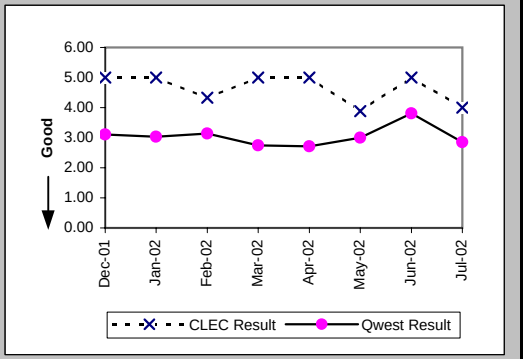
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	0	0	58	58	100.00%	N/A	N/A	N/A	
Jan-02	8	8	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Feb-02	13	13	100.00%	0	0	38	40	95.00%	21.79%	-0.72	-1.44	No
Mar-02	23	23	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	28	29	96.55%	18.25%	-0.42	-1.26	No
May-02	10	10	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	23	24	95.83%	19.98%	-0.34	-1.21	No
Jul-02	14	16	87.50%	0	0	24	24	100.00%	N/A	N/A	-0.12	No



Checklist #14 - Resale - Centrex 21 Installation

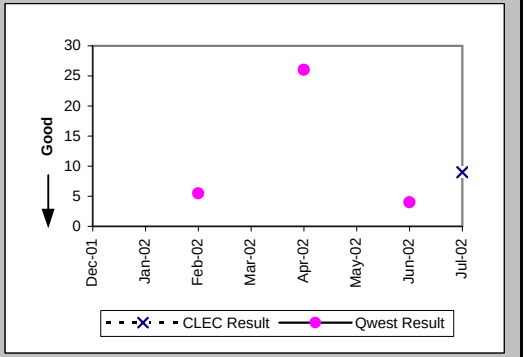
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	11	5.00	0	0	118	38	3.11	1.35	3.72	1.26	Yes
Jan-02	35	7	5.00	1	0	94	31	3.03	3.22	0.95	-0.42	No
Feb-02	26	6	4.33	7	0	91	29	3.14	1.36	2.65	0.61	Yes
Mar-02	75	15	5.00	8	0	52	19	2.74	1.52	3.72	1.26	Yes
Apr-02	5	1	5.00	5	0	57	21	2.71	1.23	1.13	-0.31	No
May-02	31	8	3.88	2	0	54	18	3.00	1.08	1.94	0.18	Yes
Jun-02	15	3	5.00	0	0	80	21	3.81	1.72	0.99	-0.4	No
Jul-02	16	4	4.00	12	0	57	20	2.85	1.50	1.64	0	Yes



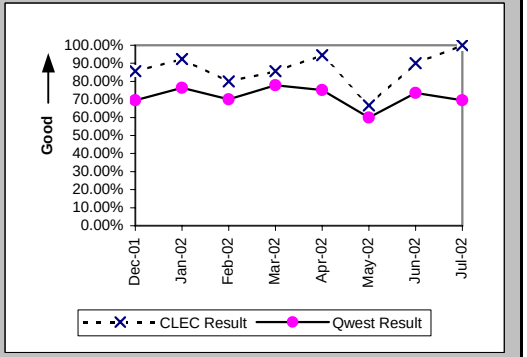
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						11	2	5.50	0.71			
Mar-02												
Apr-02						26	1	26.00				
May-02												
Jun-02						4	1	4.00				
Jul-02	18	2	9.00	0	0							



New Service Installation Quality (Percent) (OP-5) (Parity)

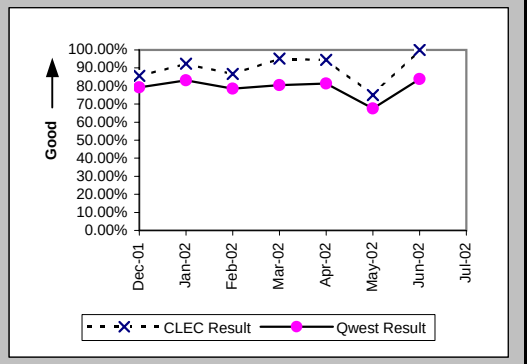
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	0	0	84	121	69.42%	46.07%	-0.91	-1.55	No
Jan-02	12	13	92.31%	0	0	91	119	76.47%	42.42%	-1.28	-1.78	No
Feb-02	12	15	80.00%	0	0	82	117	70.09%	45.79%	-0.79	-1.48	No
Mar-02	18	21	85.71%	0	0	84	108	77.78%	41.57%	-0.8	-1.49	No
Apr-02	17	18	94.44%	0	0	73	97	75.26%	43.15%	-1.73	-2.05	No
May-02	8	12	66.67%	0	0	48	80	60.00%	48.99%	-0.44	-1.27	No
Jun-02	9	10	90.00%	0	0	50	68	73.53%	44.12%	-1.1	-1.67	No
Jul-02	18	18	100.00%	0	0	48	69	69.57%	46.01%	-2.5	-2.52	No



Checklist #14 - Resale - Centrex 21 Installation

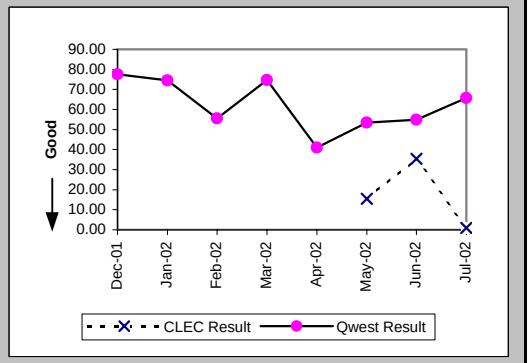
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	7	85.71%	0	0	96	121	79.34%	40.49%	-0.41	-1.25	No
Jan-02	12	13	92.31%	0	0	99	119	83.19%	37.39%	-0.83	-1.51	No
Feb-02	13	15	86.67%	0	0	92	117	78.63%	40.99%	-0.71	-1.43	No
Mar-02	20	21	95.24%	0	0	87	108	80.56%	39.58%	-1.56	-1.95	No
Apr-02	17	18	94.44%	0	0	79	97	81.44%	38.88%	-1.3	-1.79	No
May-02	9	12	75.00%	0	0	54	80	67.50%	46.84%	-0.52	-1.31	No
Jun-02	10	10	100.00%	0	0	57	68	83.82%	36.82%	-1.3	-1.79	No
Jul-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

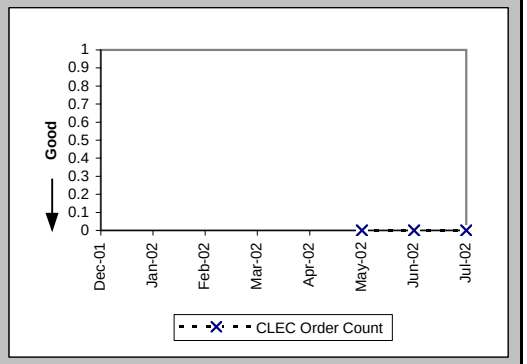
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						388	5	77.60	52.70			
Jan-02						522	7	74.57	60.87			
Feb-02						556	10	55.60	70.62			
Mar-02						597	8	74.62	85.86			
Apr-02						533	13	41.00	62.93			
May-02	31	2	15.50	0	0	749	14	53.50	65.73	-0.76	-1.46	No
Jun-02	71	2	35.50	0	0	932	17	54.82	68.76	-0.38	-1.23	No
Jul-02	1	1	1.00	0	0	1117	17	65.71	75.83	-0.83	-1.5	No



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

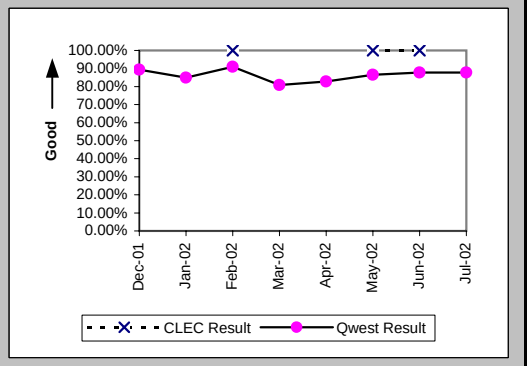
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0
Jul-02	0



Checklist #14 - Resale - Centrex 21 Repair

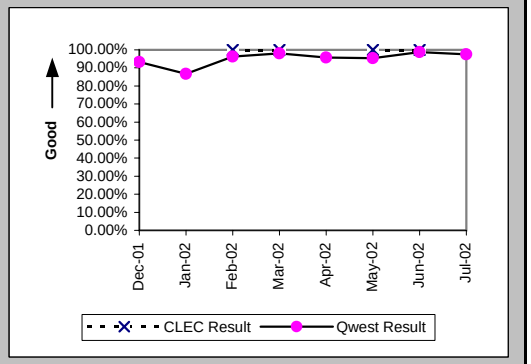
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						42	47	89.36%	30.83%			
Jan-02						51	60	85.00%	35.71%			
Feb-02	1	1	100.00%	1	0	50	55	90.91%	28.75%	-0.31	-1.19	No
Mar-02						59	73	80.82%	39.37%			
Apr-02						53	64	82.81%	37.73%			
May-02	1	1	100.00%	0	0	58	67	86.57%	34.10%	-0.39	-1.24	No
Jun-02	2	2	100.00%	0	0	50	57	87.72%	32.82%	-0.52	-1.32	No
Jul-02						57	65	87.69%	32.85%			



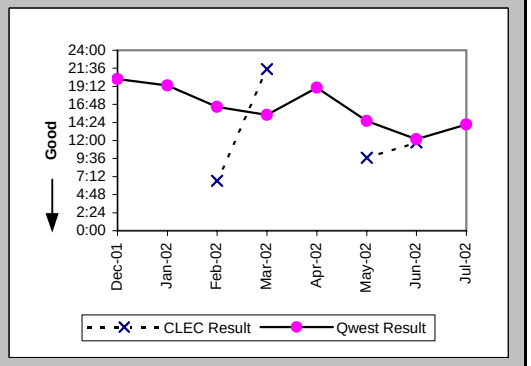
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	75	93.33%	24.94%			
Jan-02						65	75	86.67%	33.99%			
Feb-02	1	1	100.00%	1	0	79	82	96.34%	18.77%	-0.19	-1.12	No
Mar-02	1	1	100.00%	0	0	97	99	97.98%	14.07%	-0.14	-1.09	No
Apr-02						89	93	95.70%	20.29%			
May-02	1	1	100.00%	0	0	83	87	95.40%	20.94%	-0.22	-1.13	No
Jun-02	2	2	100.00%	0	0	78	79	98.73%	11.18%	-0.16	-1.1	No
Jul-02						78	80	97.50%	15.61%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

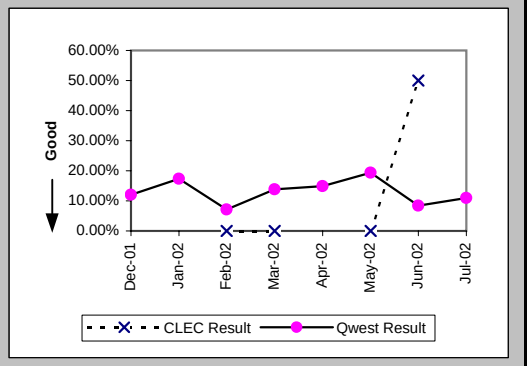
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1511:42	75	20:09	19:31			
Jan-02						1448:46	75	19:19	20:13			
Feb-02	6:39	1	6:39	1	0	1348:14	82	16:27	15:09	-0.64	-1.39	No
Mar-02	21:30	1	21:30	0	0	1522:19	99	15:23	13:14	0.39	-0.77	No
Apr-02						1769:04	93	19:01	36:30			
May-02	9:43	1	9:43	0	0	1272:21	87	14:37	13:23	-0.36	-1.22	No
Jun-02	23:30	2	11:45	0	0	960:54	79	12:10	9:54	-0.06	-1.04	No
Jul-02						1131:07	80	14:08	16:45			



Checklist #14 - Resale - Centrex 21 Repair

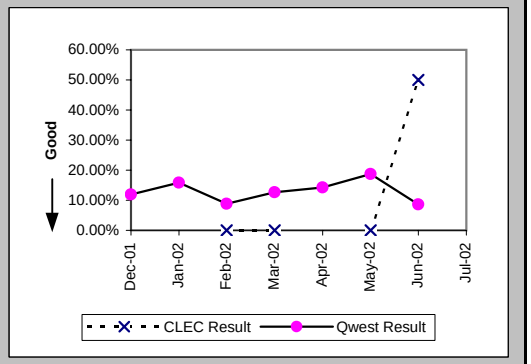
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	75	12.00%	32.50%			
Jan-02						13	75	17.33%	37.85%			
Feb-02	0	1	0.00%	1	0	6	84	7.14%	25.75%	-0.28	-1.17	No
Mar-02	0	1	0.00%	0	0	14	101	13.86%	34.55%	-0.4	-1.24	No
Apr-02						14	94	14.89%	35.60%			
May-02	0	1	0.00%	0	0	17	88	19.32%	39.48%	-0.49	-1.3	No
Jun-02	1	2	50.00%	0	0	7	83	8.43%	27.79%	1.34	-0.18	No
Jul-02						9	82	10.98%	31.26%			



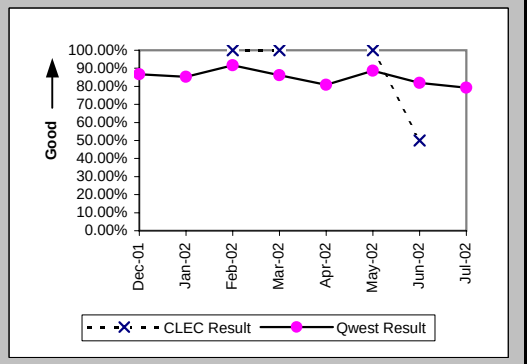
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	67	11.94%	32.43%			
Jan-02						10	63	15.87%	36.54%			
Feb-02	0	1	0.00%	1	0	6	68	8.82%	28.36%	-0.31	-1.19	No
Mar-02	0	1	0.00%	0	0	11	87	12.64%	33.23%	-0.38	-1.23	No
Apr-02						12	84	14.29%	34.99%			
May-02	0	1	0.00%	0	0	15	80	18.75%	39.03%	-0.48	-1.29	No
Jun-02	1	2	50.00%	0	0	6	70	8.57%	27.99%	1.33	-0.19	No
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

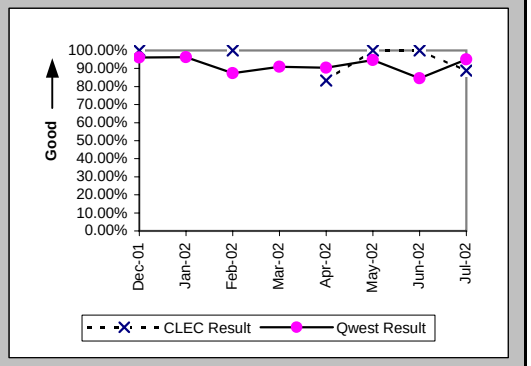
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						65	75	86.67%	33.99%			
Jan-02						64	75	85.33%	35.38%			
Feb-02	1	1	100.00%	1	0	77	84	91.67%	27.64%	-0.3	-1.18	No
Mar-02	1	1	100.00%	0	0	87	101	86.14%	34.55%	-0.4	-1.24	No
Apr-02						76	94	80.85%	39.35%			
May-02	1	1	100.00%	0	0	78	88	88.64%	31.74%	-0.36	-1.22	No
Jun-02	1	2	50.00%	0	0	68	83	81.93%	38.48%	0.89	-0.46	No
Jul-02						65	82	79.27%	40.54%			



Checklist #14 - Resale - Centrex 21 Repair

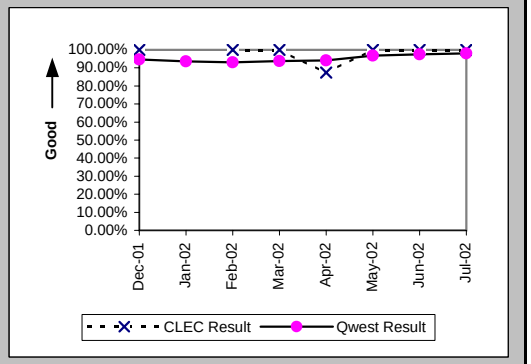
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	25	26	96.15%	19.23%	-0.33	-1.2	No
Jan-02						26	27	96.30%	18.89%			
Feb-02	3	3	100.00%	0	0	14	16	87.50%	33.07%	-0.6	-1.37	No
Mar-02						20	22	90.91%	28.75%			
Apr-02	5	6	83.33%	2	0	19	21	90.48%	29.35%	0.39	-0.76	No
May-02	3	3	100.00%	1	0	18	19	94.74%	22.33%	-0.38	-1.23	No
Jun-02	2	2	100.00%	0	0	22	26	84.62%	36.08%	-0.58	-1.35	No
Jul-02	8	9	88.89%	4	0	39	41	95.12%	21.54%	0.59	-0.64	No



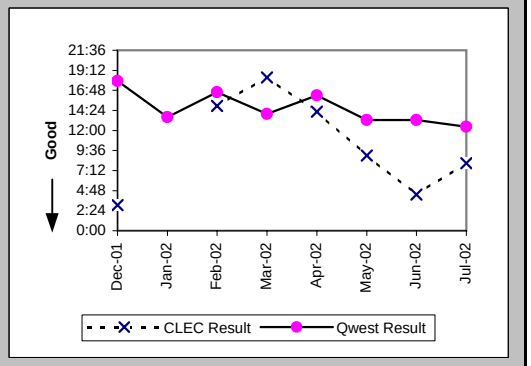
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	35	37	94.59%	22.61%	-0.4	-1.24	No
Jan-02						29	31	93.55%	24.57%			
Feb-02	3	3	100.00%	0	0	27	29	93.10%	25.34%	-0.45	-1.27	No
Mar-02	1	1	100.00%	3	0	30	32	93.75%	24.21%	-0.25	-1.15	No
Apr-02	7	8	87.50%	2	0	32	34	94.12%	23.53%	0.54	-0.67	No
May-02	4	4	100.00%	1	0	31	32	96.88%	17.40%	-0.34	-1.21	No
Jun-02	2	2	100.00%	0	0	40	41	97.56%	15.43%	-0.22	-1.13	No
Jul-02	10	10	100.00%	4	0	51	52	98.08%	13.73%	-0.41	-1.25	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

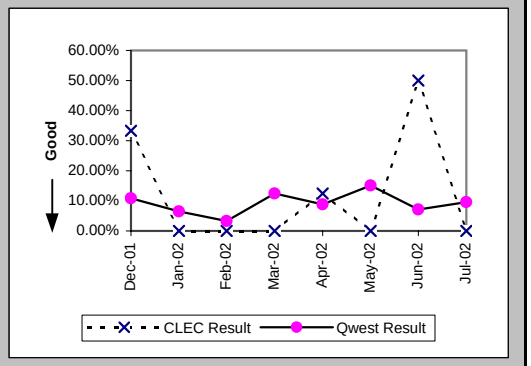
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9:13	3	3:04	1	0	663:08	37	17:55	16:33	-1.5	-1.91	No
Jan-02						421:27	31	13:36	16:31			
Feb-02	44:51	3	14:57	0	0	481:04	29	16:35	18:22	-0.15	-1.09	No
Mar-02	18:21	1	18:21	3	0	447:42	32	13:59	16:31	0.34	-0.79	No
Apr-02	114:04	8	14:15	2	0	550:06	34	16:11	15:24	-0.32	-1.19	No
May-02	36:05	4	9:01	1	0	423:54	32	13:15	12:50	-0.62	-1.38	No
Jun-02	8:40	2	4:20	0	0	542:18	41	13:14	12:52	-0.96	-1.58	No
Jul-02	81:03	10	8:06	4	0	647:04	52	12:27	11:22	-1.11	-1.67	No



Checklist #14 - Resale - Centrex 21 Repair

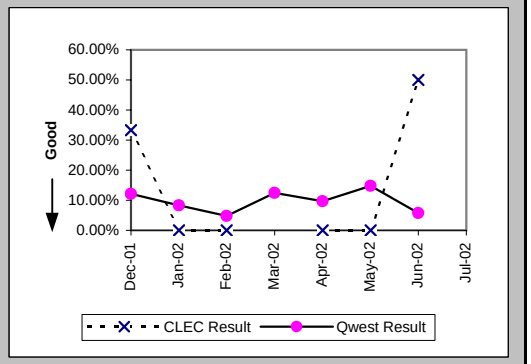
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	4	37	10.81%	31.05%	0.89	-0.46	No
Jan-02	0	1	0.00%	4	0	2	31	6.45%	24.57%	-0.26	-1.16	No
Feb-02	0	3	0.00%	0	0	1	30	3.33%	17.95%	-0.31	-1.19	No
Mar-02	0	1	0.00%	3	0	4	32	12.50%	33.07%	-0.37	-1.23	No
Apr-02	1	8	12.50%	2	0	3	34	8.82%	28.36%	0.27	-0.84	No
May-02	0	4	0.00%	1	0	5	33	15.15%	35.86%	-0.8	-1.49	No
Jun-02	1	2	50.00%	0	0	3	42	7.14%	25.75%	1.37	-0.16	No
Jul-02	0	10	0.00%	4	0	5	52	9.62%	29.48%	-0.94	-1.57	No



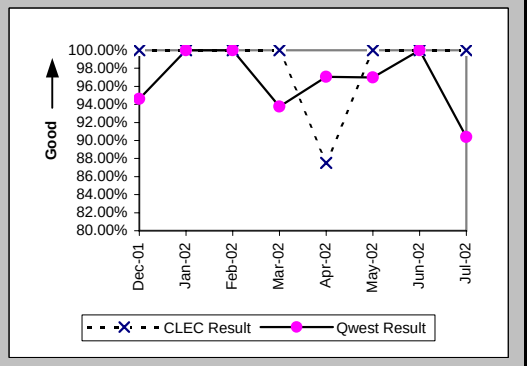
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	4	33	12.12%	32.64%	0.81	-0.51	No
Jan-02	0	1	0.00%	4	0	2	24	8.33%	27.64%	-0.3	-1.18	No
Feb-02	0	1	0.00%	0	0	1	21	4.76%	21.30%	-0.22	-1.13	No
Mar-02						3	24	12.50%	33.07%			
Apr-02	0	6	0.00%	2	0	3	31	9.68%	29.57%	-0.73	-1.45	No
May-02	0	4	0.00%	1	0	4	27	14.81%	35.52%	-0.78	-1.47	No
Jun-02	1	2	50.00%	0	0	2	35	5.71%	23.21%	1.45	-0.12	No
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

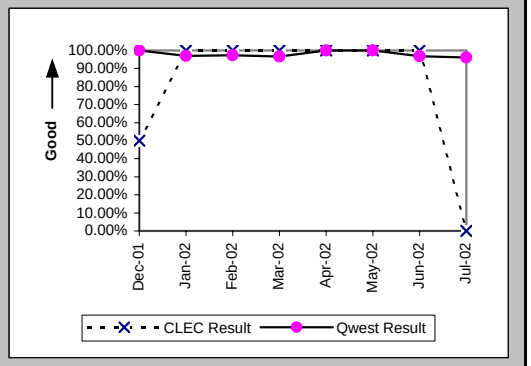
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	35	37	94.59%	22.61%	-0.4	-1.24	No
Jan-02	1	1	100.00%	4	0	31	31	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	3	0	30	32	93.75%	24.21%	-0.25	-1.15	No
Apr-02	7	8	87.50%	2	0	33	34	97.06%	16.90%	0.87	-0.47	No
May-02	4	4	100.00%	1	0	32	33	96.97%	17.14%	-0.33	-1.2	No
Jun-02	2	2	100.00%	0	0	42	42	100.00%	N/A	N/A	N/A	
Jul-02	10	10	100.00%	4	0	47	52	90.38%	29.48%	-0.94	-1.57	No



Checklist #14 - Resale - Centrex 21 Repair

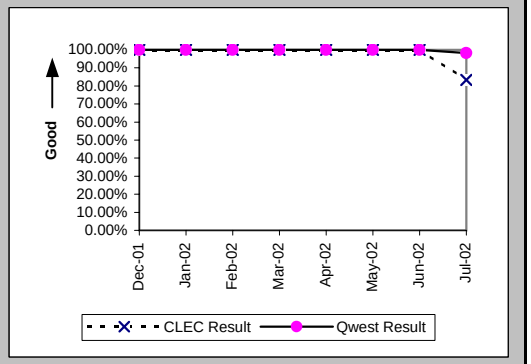
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	2	0	31	31	100.00%	N/A	N/A	0.21	Yes
Jan-02	1	1	100.00%	2	0	32	33	96.97%	17.14%	-0.17	-1.11	No
Feb-02	1	1	100.00%	0	0	36	37	97.30%	16.22%	-0.16	-1.1	No
Mar-02	2	2	100.00%	2	0	28	29	96.55%	18.25%	-0.26	-1.16	No
Apr-02	1	1	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	46	46	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	30	31	96.77%	17.67%	-0.25	-1.15	No
Jul-02	0	1	0.00%	0	0	25	26	96.15%	19.23%	1.87	0.14	Yes



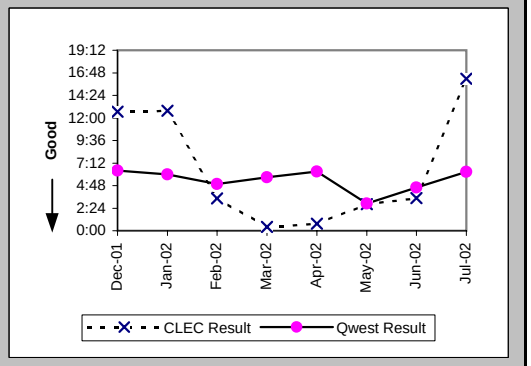
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	75	75	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	2	0	72	72	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	0	0	78	78	100.00%	N/A	N/A	N/A	
Mar-02	6	6	100.00%	2	0	69	69	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	72	72	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	1	0	81	81	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	0	0	64	64	100.00%	N/A	N/A	N/A	
Jul-02	5	6	83.33%	0	0	55	56	98.21%	13.24%	1.34	-0.18	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

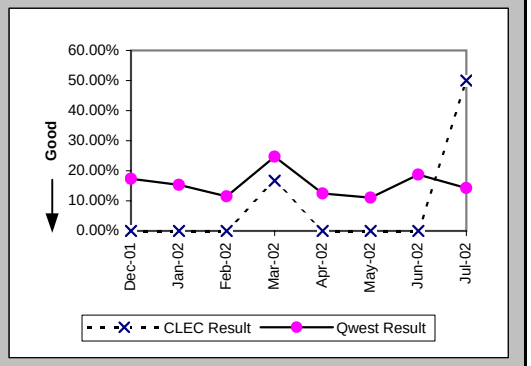
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25:17	2	12:39	2	0	478:15	75	6:23	9:13	0.99	-0.4	No
Jan-02	25:29	2	12:45	2	0	432:19	72	6:00	8:35	1.24	-0.25	No
Feb-02	10:17	3	3:26	0	0	388:16	78	4:59	6:53	-0.38	-1.23	No
Mar-02	2:25	6	0:24	2	0	393:07	69	5:42	8:52	-1.4	-1.85	No
Apr-02	1:28	2	0:44	0	0	452:00	72	6:17	8:45	-0.88	-1.54	No
May-02	22:33	8	2:49	1	0	234:05	81	2:53	4:49	-0.04	-1.02	No
Jun-02	24:24	7	3:29	0	0	294:54	64	4:36	6:50	-0.41	-1.25	No
Jul-02	96:58	6	16:10	0	0	350:10	56	6:15	13:36	0.96	-0.42	No



Checklist #14 - Resale - Centrex 21 Repair

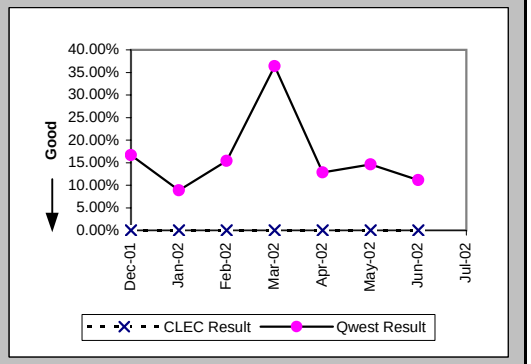
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	13	75	17.33%	37.85%	-0.64	-1.39	No
Jan-02	0	2	0.00%	2	0	11	72	15.28%	35.98%	-0.59	-1.36	No
Feb-02	0	3	0.00%	0	0	9	78	11.54%	31.95%	-0.61	-1.37	No
Mar-02	1	6	16.67%	2	0	17	69	24.64%	43.09%	-0.43	-1.26	No
Apr-02	0	2	0.00%	0	0	9	72	12.50%	33.07%	-0.53	-1.32	No
May-02	0	8	0.00%	1	0	9	81	11.11%	31.43%	-0.95	-1.58	No
Jun-02	0	7	0.00%	0	0	12	64	18.75%	39.03%	-1.21	-1.73	No
Jul-02	3	6	50.00%	0	0	8	56	14.29%	34.99%	1.87	0.14	Yes



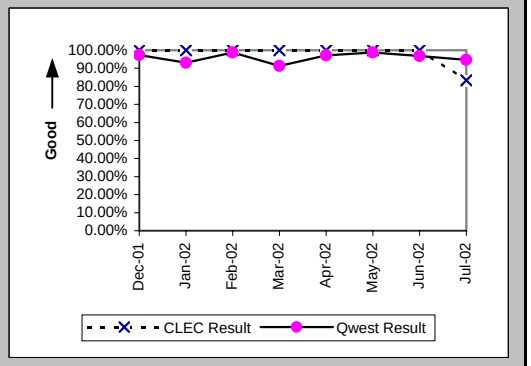
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	2	0	5	30	16.67%	37.27%	-0.61	-1.37	No
Jan-02	0	2	0.00%	2	0	4	45	8.89%	28.46%	-0.43	-1.26	No
Feb-02	0	1	0.00%	0	0	4	26	15.38%	36.08%	-0.42	-1.25	No
Mar-02	0	2	0.00%	2	0	12	33	36.36%	48.10%	-1.04	-1.63	No
Apr-02	0	1	0.00%	0	0	5	39	12.82%	33.43%	-0.38	-1.23	No
May-02	0	4	0.00%	1	0	7	48	14.58%	35.29%	-0.79	-1.48	No
Jun-02	0	4	0.00%	0	0	3	27	11.11%	31.43%	-0.66	-1.4	No
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

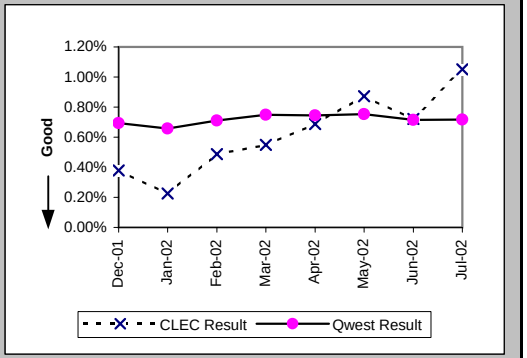
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	73	75	97.33%	16.11%	-0.23	-1.14	No
Jan-02	2	2	100.00%	2	0	67	72	93.06%	25.42%	-0.38	-1.23	No
Feb-02	3	3	100.00%	0	0	77	78	98.72%	11.25%	-0.19	-1.12	No
Mar-02	6	6	100.00%	2	0	63	69	91.30%	28.18%	-0.73	-1.44	No
Apr-02	2	2	100.00%	0	0	70	72	97.22%	16.43%	-0.24	-1.14	No
May-02	8	8	100.00%	1	0	80	81	98.77%	11.04%	-0.3	-1.18	No
Jun-02	7	7	100.00%	0	0	62	64	96.88%	17.40%	-0.45	-1.27	No
Jul-02	5	6	83.33%	0	0	53	56	94.64%	22.52%	0.87	-0.47	No



Checklist #14 - Resale - Centrex 21 Repair

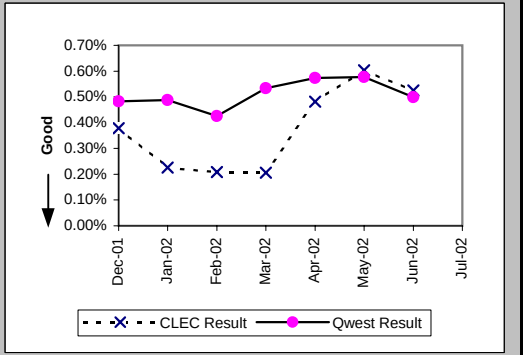
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1319	0.38%	3	0	187	26926	0.69%	8.30%	-1.35	-1.82	No
Jan-02	3	1325	0.23%	6	0	178	27090	0.66%	8.08%	-1.89	-2.15	No
Feb-02	7	1437	0.49%	1	0	192	26978	0.71%	8.41%	-0.99	-1.6	No
Mar-02	8	1456	0.55%	5	0	202	26989	0.75%	8.62%	-0.86	-1.52	No
Apr-02	10	1454	0.69%	2	0	200	26848	0.74%	8.60%	-0.25	-1.15	No
May-02	13	1492	0.87%	2	0	202	26832	0.75%	8.64%	0.52	-0.69	No
Jun-02	11	1523	0.72%	0	0	189	26462	0.71%	8.42%	0.04	-0.98	No
Jul-02	16	1523	1.05%	4	0	190	26462	0.72%	8.44%	1.49	-0.09	No



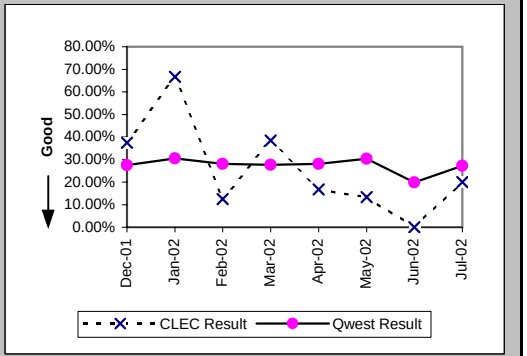
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1319	0.38%	3	0	130	26926	0.48%	6.93%	-0.53	-1.32	No
Jan-02	3	1325	0.23%	6	0	132	27090	0.49%	6.96%	-1.33	-1.81	No
Feb-02	3	1437	0.21%	1	0	115	26978	0.43%	6.52%	-1.23	-1.75	No
Mar-02	3	1456	0.21%	5	0	144	26989	0.53%	7.28%	-1.67	-2.02	No
Apr-02	7	1454	0.48%	2	0	154	26848	0.57%	7.55%	-0.45	-1.28	No
May-02	9	1492	0.60%	2	0	155	26832	0.58%	7.58%	0.13	-0.92	No
Jun-02	8	1523	0.53%	0	0	132	26462	0.50%	7.05%	0.14	-0.91	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

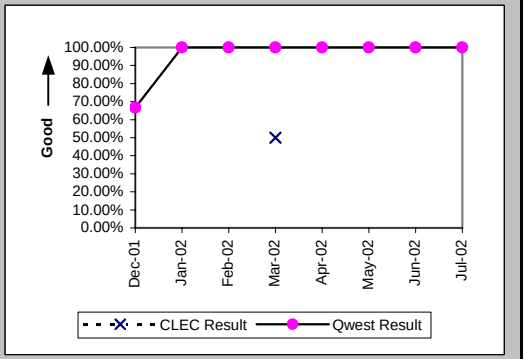
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	8	37.50%	0	0	71	258	27.52%	44.66%	0.61	-0.63	No
Jan-02	6	9	66.67%	0	0	78	256	30.47%	46.03%	2.15	0.3	Yes
Feb-02	1	8	12.50%	0	0	75	267	28.09%	44.94%	-0.97	-1.59	No
Mar-02	5	13	38.46%	0	0	77	279	27.60%	44.70%	0.83	-0.49	No
Apr-02	2	12	16.67%	0	0	78	278	28.06%	44.93%	-0.86	-1.52	No
May-02	2	15	13.33%	0	0	88	290	30.34%	45.97%	-1.4	-1.85	No
Jun-02	0	11	0.00%	0	0	47	236	19.92%	39.94%	-1.62	-1.98	No
Jul-02	4	20	20.00%	0	0	71	261	27.20%	44.50%	-0.7	-1.42	No



Checklist #14 - Resale - PBX Installation

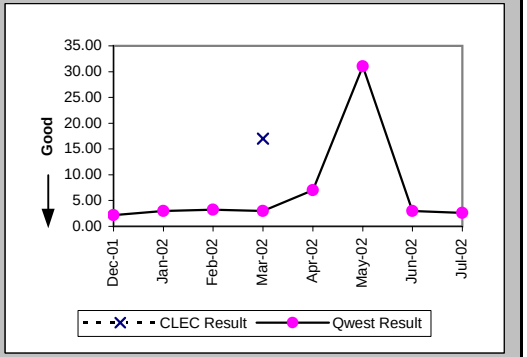
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	1	2	50.00%	0	0	2	2	100.00%	N/A	N/A	-0.63	No
Apr-02						4	4	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			



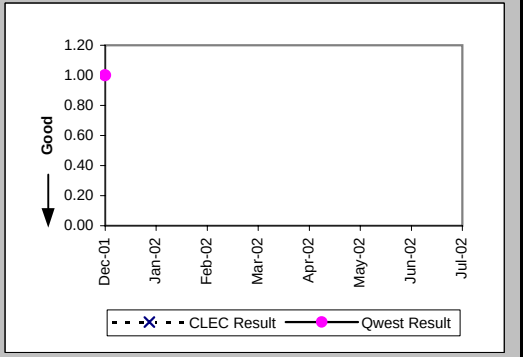
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	5	2.20	1.64			
Jan-02						12	4	3.00	2.16			
Feb-02						29	9	3.22	1.72			
Mar-02	34	2	17.00	0	0	6	2	3.00	2.83	0.57	-0.65	No
Apr-02						28	4	7.00	4.24			
May-02						62	2	31.00	39.60			
Jun-02						3	1	3.00				
Jul-02						13	5	2.60	1.52			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

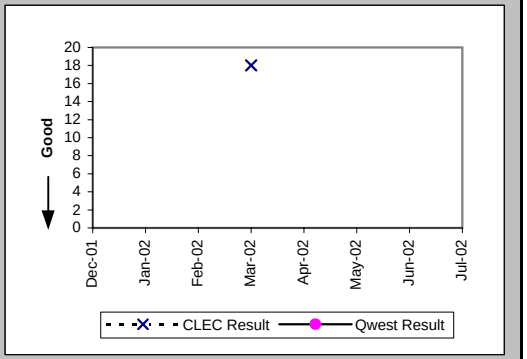
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - PBX Installation

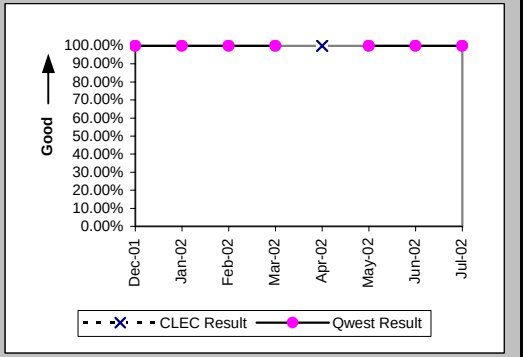
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02	18	1	18.00	0	0							
Apr-02												
May-02												
Jun-02												
Jul-02												



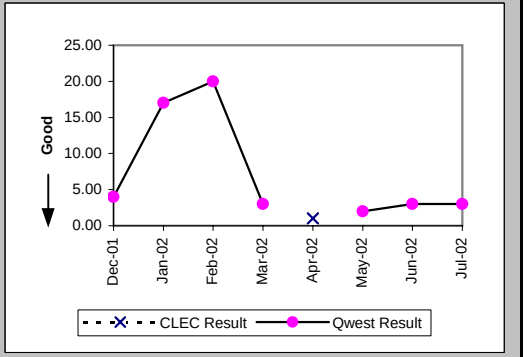
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0							
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

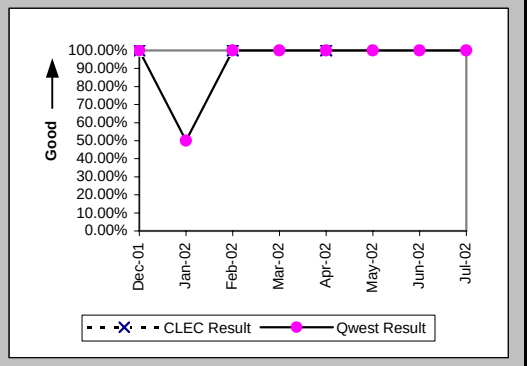
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						17	1	17.00				
Feb-02						20	1	20.00				
Mar-02						3	1	3.00				
Apr-02	1	1	1.00	0	0							
May-02						2	1	2.00				
Jun-02						3	1	3.00				
Jul-02						3	1	3.00				



Checklist #14 - Resale - PBX Installation

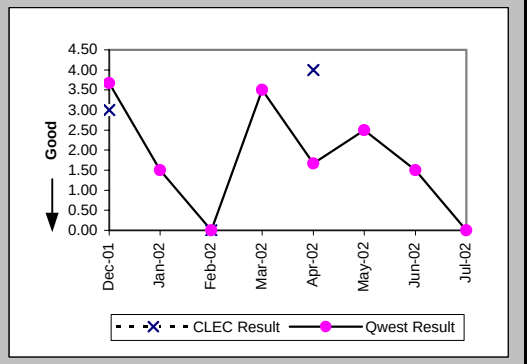
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02						1	2	50.00%	50.00%			
Feb-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02	2	2	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
May-02						2	2	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			



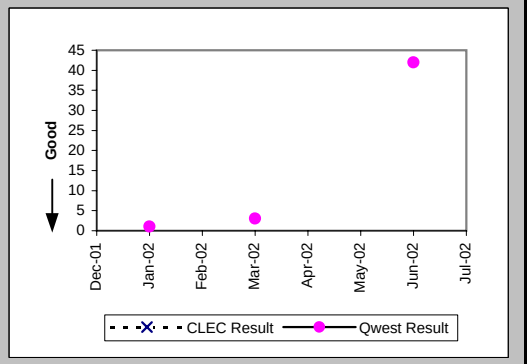
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	11	3	3.67	3.21	-0.18	-1.11	No
Jan-02						3	2	1.50	0.71			
Feb-02	0	1	0.00	0	0	0	1	0.00				
Mar-02						7	2	3.50	3.54			
Apr-02	4	1	4.00	1	0	5	3	1.67	1.15	0.95	-0.42	No
May-02						5	2	2.50	0.71			
Jun-02						3	2	1.50	2.12			
Jul-02						0	1	0.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

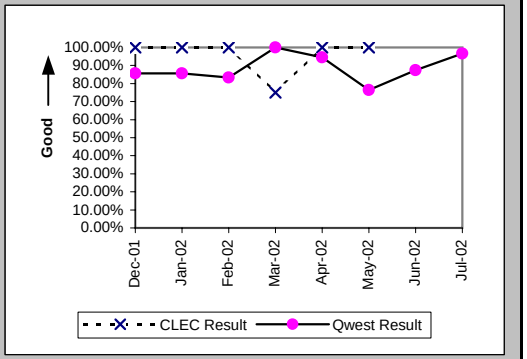
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02						3	1	3.00				
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												



Checklist #14 - Resale - PBX Installation

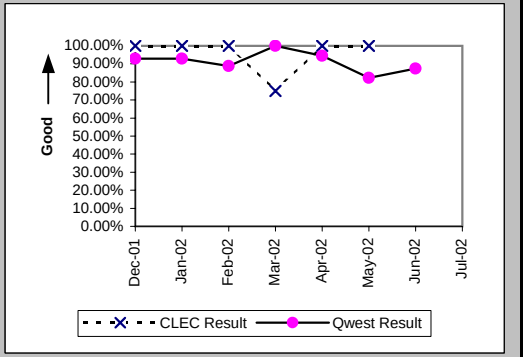
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	12	14	85.71%	34.99%	-0.64	-1.39	No
Jan-02	1	1	100.00%	0	0	12	14	85.71%	34.99%	-0.39	-1.24	No
Feb-02	1	1	100.00%	0	0	15	18	83.33%	37.27%	-0.44	-1.26	No
Mar-02	3	4	75.00%	0	0	21	21	100.00%	N/A	N/A	-0.1	No
Apr-02	4	4	100.00%	0	0	17	18	94.44%	22.91%	-0.44	-1.27	No
May-02	2	2	100.00%	0	0	13	17	76.47%	42.42%	-0.74	-1.45	No
Jun-02						21	24	87.50%	33.07%			
Jul-02						28	29	96.55%	18.25%			



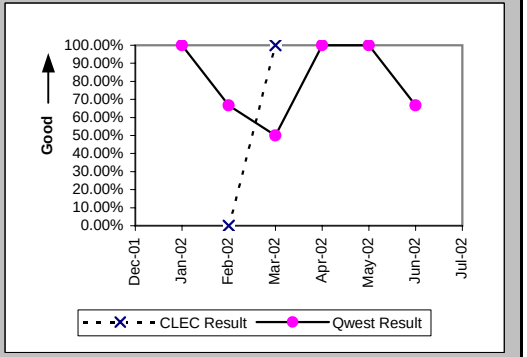
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	13	14	92.86%	25.75%	-0.44	-1.27	No
Jan-02	1	1	100.00%	0	0	13	14	92.86%	25.75%	-0.27	-1.16	No
Feb-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No
Mar-02	3	4	75.00%	0	0	21	21	100.00%	N/A	N/A	-0.1	No
Apr-02	4	4	100.00%	0	0	17	18	94.44%	22.91%	-0.44	-1.27	No
May-02	2	2	100.00%	0	0	14	17	82.35%	38.12%	-0.62	-1.38	No
Jun-02						21	24	87.50%	33.07%			
Jul-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

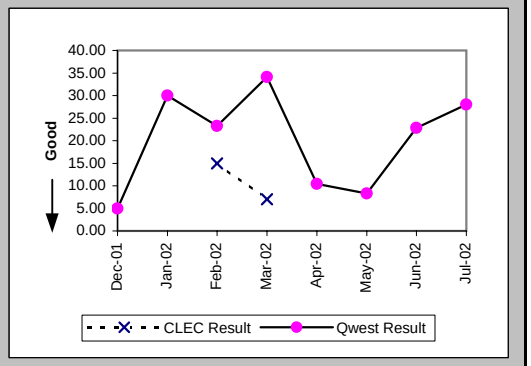
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02	0	1	0.00%	0	0	2	3	66.67%	47.14%	0.67	-0.59	No
Mar-02	2	2	100.00%	1	0	2	4	50.00%	50.00%	-1.15	-1.7	No
Apr-02						3	3	100.00%	0.00%			
May-02						9	9	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02												



Checklist #14 - Resale - PBX Installation

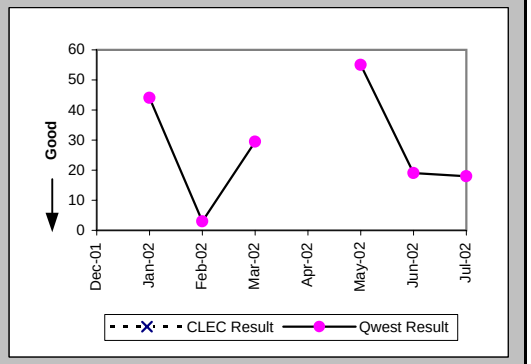
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02						120	4	30.00	30.07			
Feb-02	15	1	15.00	0	0	93	4	23.25	32.09	-0.23	-1.14	No
Mar-02	14	2	7.00	1	0	307	9	34.11	41.14	-0.84	-1.51	No
Apr-02						52	5	10.40	3.65			
May-02						75	9	8.33	1.87			
Jun-02						137	6	22.83	28.74			
Jul-02						28	1	28.00				



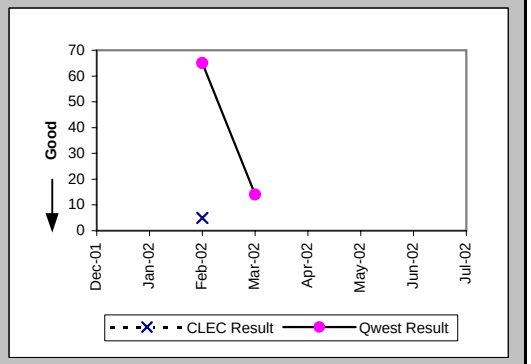
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						88	2	44.00	0.00			
Feb-02						3	1	3.00				
Mar-02						177	6	29.50	45.60			
Apr-02												
May-02						55	1	55.00				
Jun-02						38	2	19.00	2.83			
Jul-02						18	1	18.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

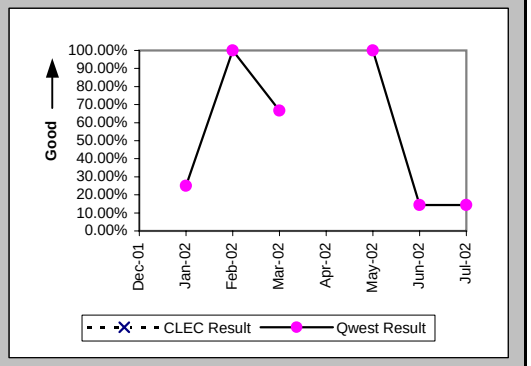
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	5	1	5.00	0	0	65	1	65.00				
Mar-02						14	1	14.00				
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - PBX Installation

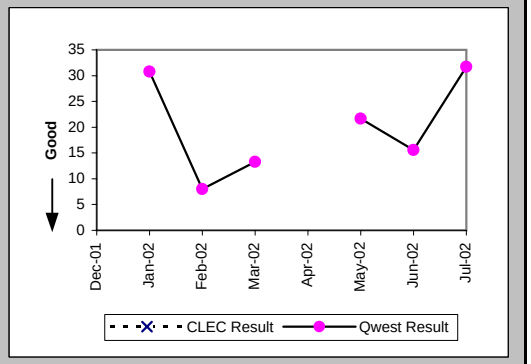
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	4	25.00%	43.30%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	7	14.29%	34.99%			
Jul-02						1	7	14.29%	34.99%			



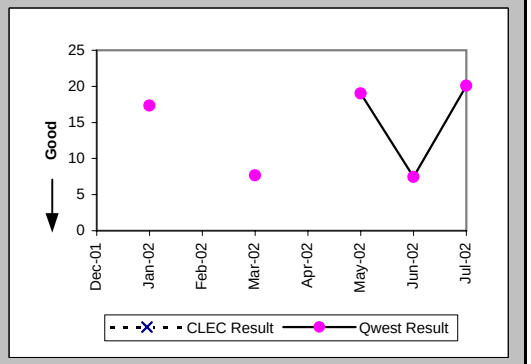
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						123	4	30.75	14.57			
Feb-02						40	5	8.00	5.83			
Mar-02						93	7	13.29	7.57			
Apr-02												
May-02						65	3	21.67	14.57			
Jun-02						234	15	15.60	5.84			
Jul-02						539	17	31.71	5.08			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

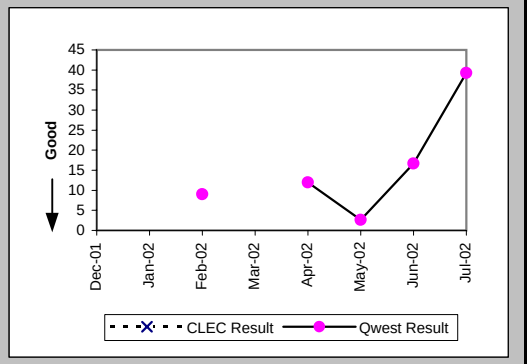
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						52	3	17.33	2.31			
Feb-02												
Mar-02						23	3	7.67	5.77			
Apr-02												
May-02						38	2	19.00	2.83			
Jun-02						52	7	7.43	6.55			
Jul-02						402	20	20.10	0.79			



Checklist #14 - Resale - PBX Installation

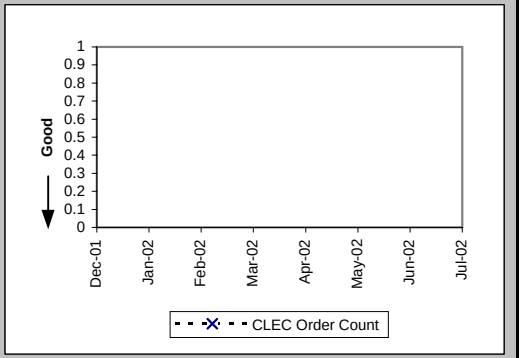
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						9	1	9.00				
Mar-02												
Apr-02						24	2	12.00	8.49			
May-02						13	5	2.60	2.41			
Jun-02						366	22	16.64	9.91			
Jul-02						157	4	39.25	31.89			



Checklist #14 - Resale - PBX Installation

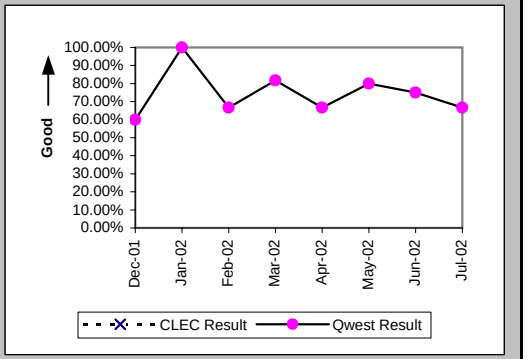
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - PBX Repair

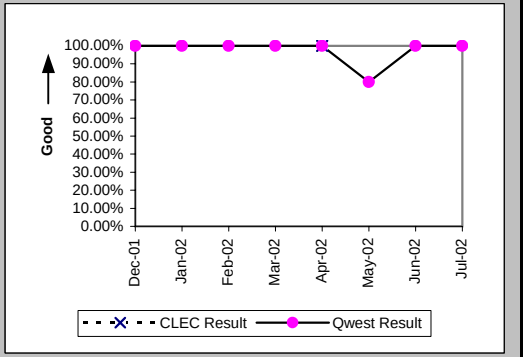
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						4	6	66.67%	47.14%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						6	9	66.67%	47.14%			
May-02						4	5	80.00%	40.00%			
Jun-02						3	4	75.00%	43.30%			
Jul-02						4	6	66.67%	47.14%			



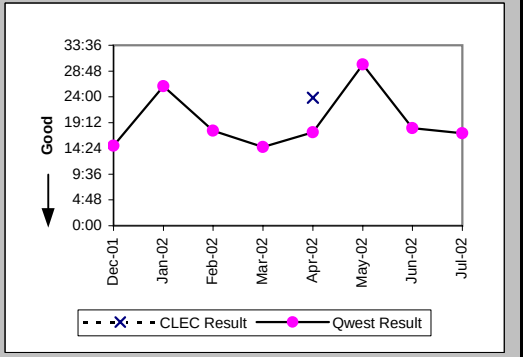
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
May-02						4	5	80.00%	40.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

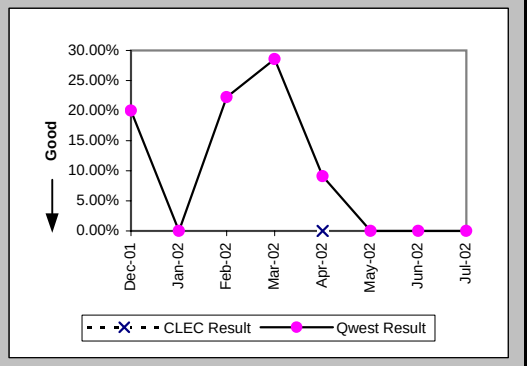
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74:18	5	14:52	13:28			
Jan-02						103:59	4	26:00	10:07			
Feb-02						159:27	9	17:43	10:14			
Mar-02						204:50	14	14:38	10:00			
Apr-02	23:49	1	23:49	0	0	191:36	11	17:25	11:58	0.22	-0.87	No
May-02						149:58	5	30:00	36:36			
Jun-02						72:44	4	18:11	8:44			
Jul-02						137:42	8	17:13	16:48			



Checklist #14 - Resale - PBX Repair

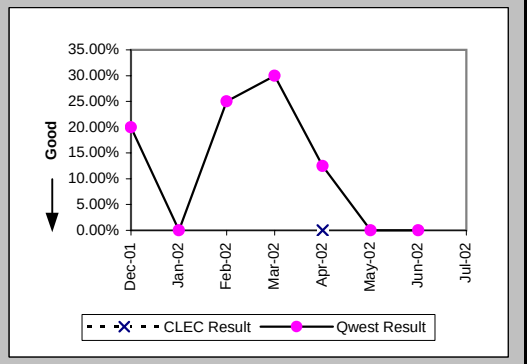
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						0	5	0.00%	0.00%			
Feb-02						2	9	22.22%	41.57%			
Mar-02						4	14	28.57%	45.18%			
Apr-02	0	1	0.00%	0	0	1	11	9.09%	28.75%	-0.3	-1.18	No
May-02						0	5	0.00%	0.00%			
Jun-02						0	4	0.00%	0.00%			
Jul-02						0	9	0.00%	0.00%			



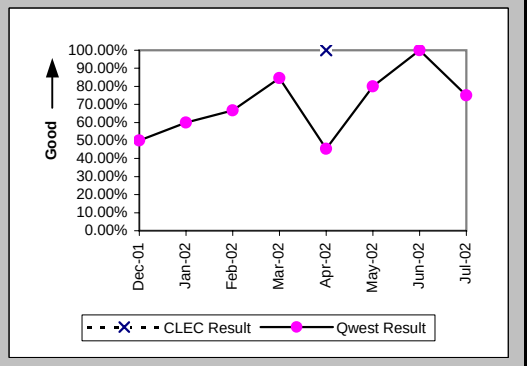
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						0	5	0.00%	0.00%			
Feb-02						2	8	25.00%	43.30%			
Mar-02						3	10	30.00%	45.83%			
Apr-02	0	1	0.00%	0	0	1	8	12.50%	33.07%	-0.36	-1.22	No
May-02						0	4	0.00%	0.00%			
Jun-02						0	4	0.00%	0.00%			
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

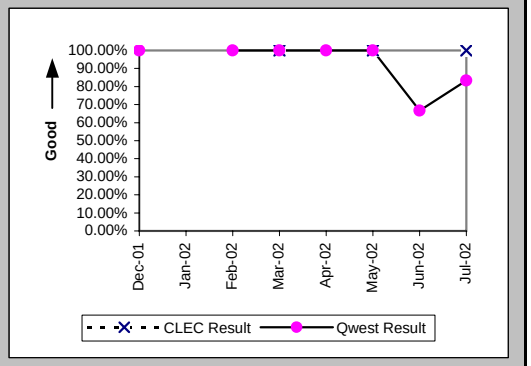
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						3	5	60.00%	48.99%			
Feb-02						6	9	66.67%	47.14%			
Mar-02						11	13	84.62%	36.08%			
Apr-02	1	1	100.00%	0	0	5	11	45.45%	49.79%	-1.05	-1.64	No
May-02						4	5	80.00%	40.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						6	8	75.00%	43.30%			



Checklist #14 - Resale - PBX Repair

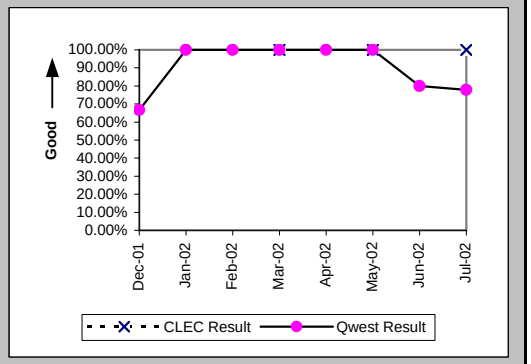
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02						2	3	66.67%	47.14%			
Jul-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No



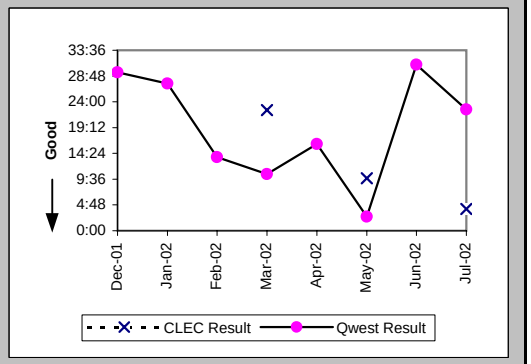
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Apr-02						6	6	100.00%	0.00%			
May-02	3	3	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02						4	5	80.00%	40.00%			
Jul-02	2	2	100.00%	0	0	7	9	77.78%	41.57%	-0.68	-1.42	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

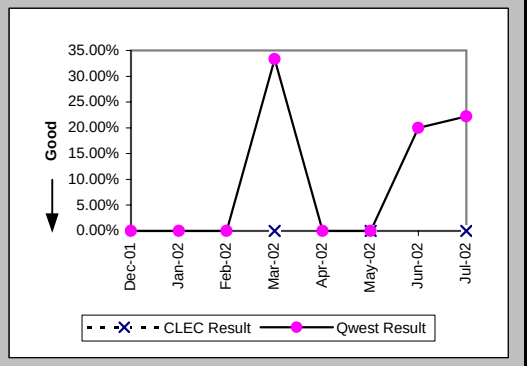
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						88:23	3	29:28	46:01			
Jan-02						27:26	1	27:26				
Feb-02						54:49	4	13:42	11:32			
Mar-02	22:29	1	22:29	0	0	63:13	6	10:32	9:07	0.63	-0.61	No
Apr-02						96:50	6	16:08	7:48			
May-02	29:19	3	9:46	1	0	2:36	1	2:36				
Jun-02						154:37	5	30:55	24:13			
Jul-02	8:06	2	4:03	0	0	203:05	9	22:34	34:46	-0.68	-1.41	No



Checklist #14 - Resale - PBX Repair

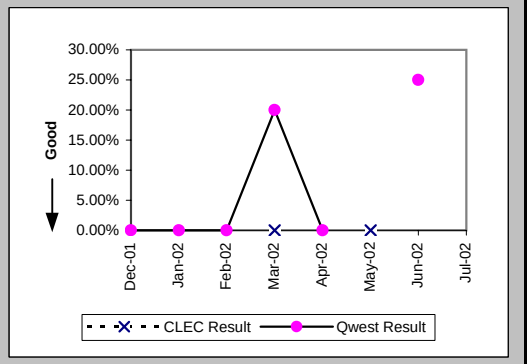
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	4	0.00%	0.00%			
Mar-02	0	1	0.00%	0	0	2	6	33.33%	47.14%	-0.65	-1.4	No
Apr-02						0	6	0.00%	0.00%			
May-02	0	3	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02						1	5	20.00%	40.00%			
Jul-02	0	2	0.00%	0	0	2	9	22.22%	41.57%	-0.68	-1.42	No



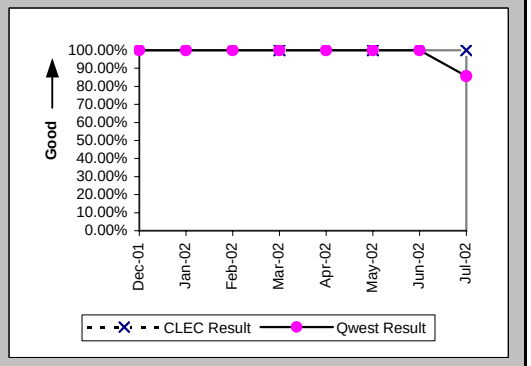
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02	0	1	0.00%	0	0	1	5	20.00%	40.00%	-0.46	-1.28	No
Apr-02						0	5	0.00%	0.00%			
May-02	0	3	0.00%	1	0							
Jun-02						1	4	25.00%	43.30%			
Jul-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

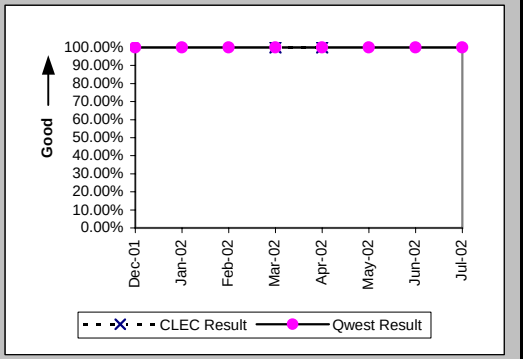
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02						5	5	100.00%	0.00%			
May-02	3	3	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Jun-02						5	5	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	6	7	85.71%	34.99%	-0.51	-1.31	No



Checklist #14 - Resale - PBX Repair

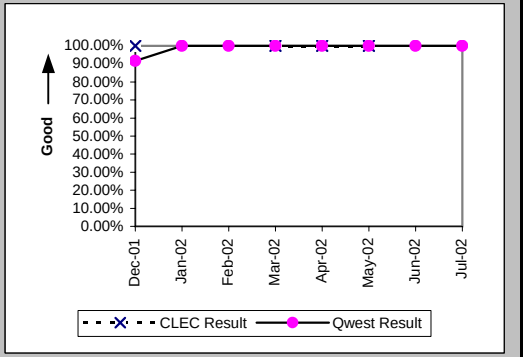
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
May-02						16	16	100.00%	0.00%			
Jun-02						14	14	100.00%	0.00%			
Jul-02						14	14	100.00%	0.00%			



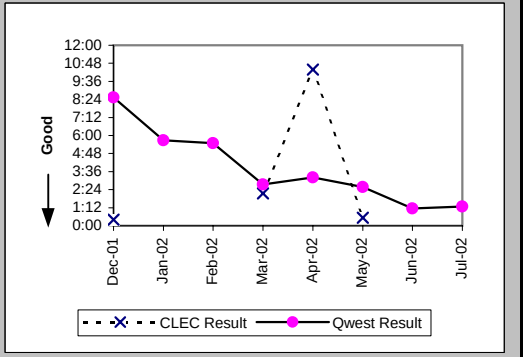
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	11	12	91.67%	27.64%	-0.29	-1.18	No
Jan-02						16	16	100.00%	0.00%			
Feb-02						16	16	100.00%	0.00%			
Mar-02	1	1	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	22	22	100.00%	N/A	N/A	N/A	
Jun-02						14	14	100.00%	0.00%			
Jul-02						15	15	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

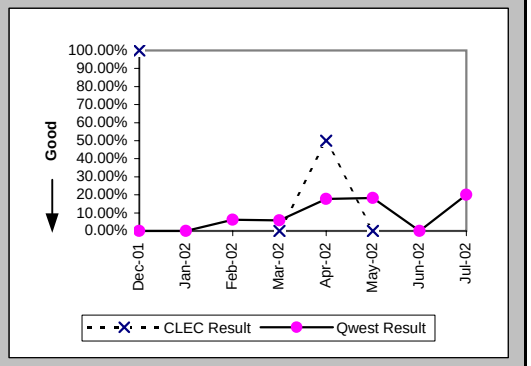
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:24	1	0:24	1	0	102:19	12	8:32	18:16	-0.43	-1.26	No
Jan-02						90:53	16	5:41	9:56			
Feb-02						88:07	16	5:30	11:31			
Mar-02	2:09	1	2:09	1	0	46:46	17	2:45	6:09	-0.1	-1.06	No
Apr-02	20:46	2	10:23	1	0	54:39	17	3:13	4:46	1.39	-0.16	No
May-02	0:32	1	0:32	0	0	56:28	22	2:34	4:15	-0.47	-1.28	No
Jun-02						16:03	14	1:09	1:24			
Jul-02						18:57	15	1:16	0:57			



Checklist #14 - Resale - PBX Repair

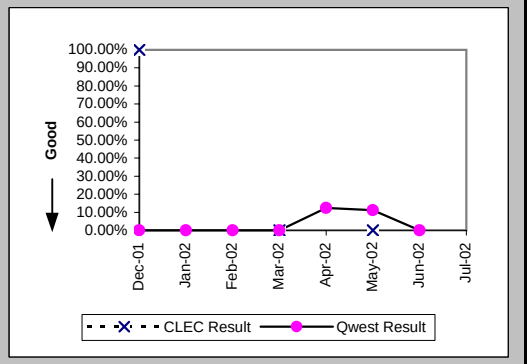
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	0	12	0.00%	N/A	N/A	0.15	Yes
Jan-02						0	16	0.00%	0.00%			
Feb-02						1	16	6.25%	24.21%			
Mar-02	0	1	0.00%	1	0	1	17	5.88%	23.53%	-0.24	-1.15	No
Apr-02	1	2	50.00%	1	0	3	17	17.65%	38.12%	0.8	-0.51	No
May-02	0	1	0.00%	0	0	4	22	18.18%	38.57%	-0.46	-1.28	No
Jun-02						0	14	0.00%	0.00%			
Jul-02						3	15	20.00%	40.00%			



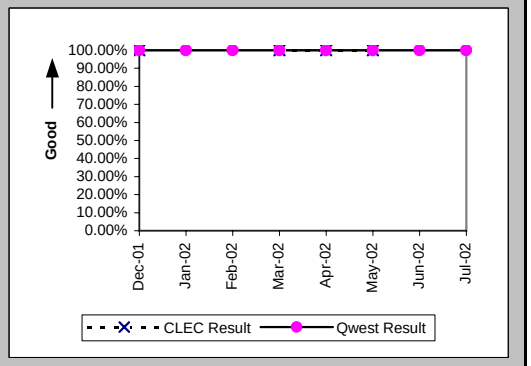
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	0	6	0.00%	N/A	N/A	-0.04	No
Jan-02						0	8	0.00%	0.00%			
Feb-02						0	7	0.00%	0.00%			
Mar-02	0	1	0.00%	1	0	0	7	0.00%	N/A	N/A	N/A	
Apr-02						1	8	12.50%	33.07%			
May-02	0	1	0.00%	0	0	1	9	11.11%	31.43%	-0.34	-1.2	No
Jun-02						0	9	0.00%	0.00%			
Jul-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

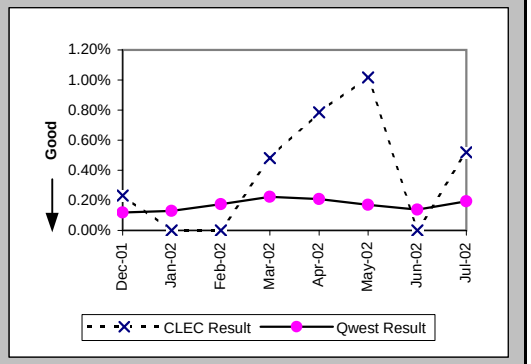
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Jan-02						8	8	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02	1	1	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Jun-02						1	1	100.00%	0.00%			
Jul-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

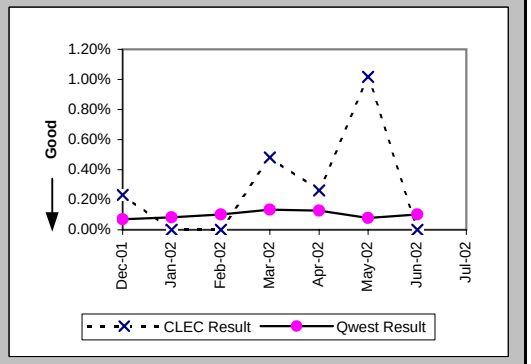
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	431	0.23%	1	0	20	16846	0.12%	3.44%	0.65	-0.6	No
Jan-02	0	418	0.00%	0	0	22	16850	0.13%	3.61%	-0.73	-1.44	No
Feb-02	0	416	0.00%	0	0	29	16623	0.17%	4.17%	-0.84	-1.51	No
Mar-02	2	416	0.48%	1	0	37	16529	0.22%	4.73%	1.01	-0.39	No
Apr-02	3	382	0.79%	3	0	34	16321	0.21%	4.56%	1.91	0.16	Yes
May-02	4	393	1.02%	1	0	28	16362	0.17%	4.13%	2.74	0.67	Yes
Jun-02	0	386	0.00%	0	0	23	16673	0.14%	3.71%	-0.72	-1.44	No
Jul-02	2	386	0.52%	2	0	33	17058	0.19%	4.39%	1.24	-0.25	No



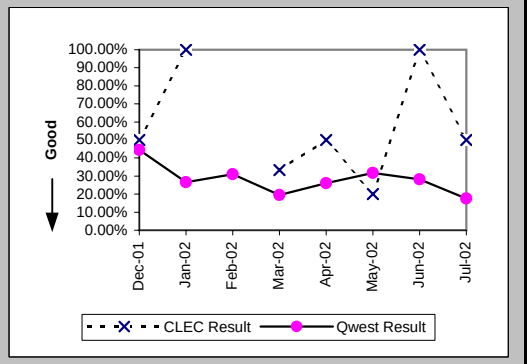
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	431	0.23%	1	0	12	16846	0.07%	2.67%	1	-0.39	No
Jan-02	0	418	0.00%	0	0	14	16850	0.08%	2.88%	-0.58	-1.35	No
Feb-02	0	416	0.00%	0	0	17	16623	0.10%	3.20%	-0.64	-1.39	No
Mar-02	2	416	0.48%	1	0	22	16529	0.13%	3.65%	1.52	-0.08	No
Apr-02	1	382	0.26%	3	0	21	16321	0.13%	3.58%	0.68	-0.59	No
May-02	4	393	1.02%	1	0	13	16362	0.08%	2.82%	3.52	1.14	Yes
Jun-02	0	386	0.00%	0	0	17	16673	0.10%	3.19%	-0.62	-1.38	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

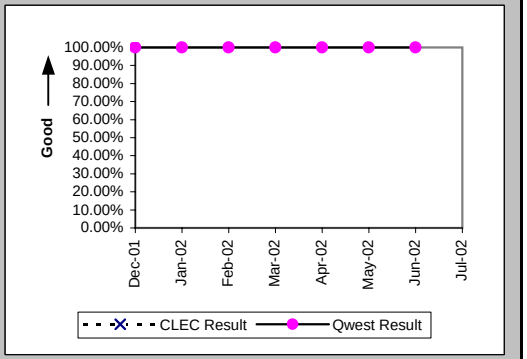
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	16	36	44.44%	49.69%	0.06	-0.96	No
Jan-02	1	1	100.00%	0	0	8	30	26.67%	44.22%	1.09	-0.34	No
Feb-02						13	42	30.95%	46.23%			
Mar-02	1	3	33.33%	0	0	9	46	19.57%	39.67%	0.48	-0.71	No
Apr-02	3	6	50.00%	0	0	12	46	26.09%	43.91%	1.12	-0.32	No
May-02	1	5	20.00%	0	0	13	41	31.71%	46.53%	-0.53	-1.32	No
Jun-02	1	1	100.00%	0	0	9	32	28.13%	44.96%	1.06	-0.36	No
Jul-02	2	4	50.00%	0	0	7	40	17.50%	38.00%	1.32	-0.2	No



Checklist #14 - Resale - Basic ISDN Installation

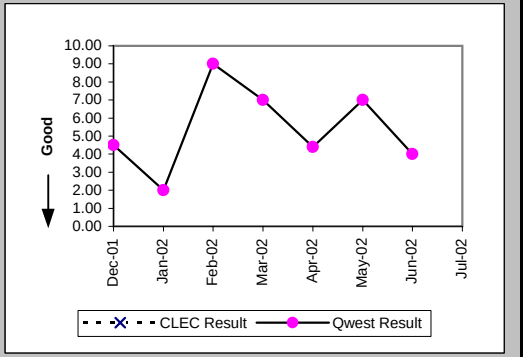
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02												



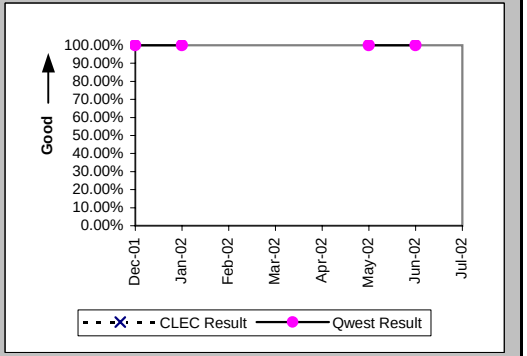
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	4	4.50	2.52			
Jan-02						4	2	2.00	2.83			
Feb-02						9	1	9.00				
Mar-02						7	1	7.00				
Apr-02						22	5	4.40	1.52			
May-02						21	3	7.00	2.65			
Jun-02						8	2	4.00	0.00			
Jul-02												



Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

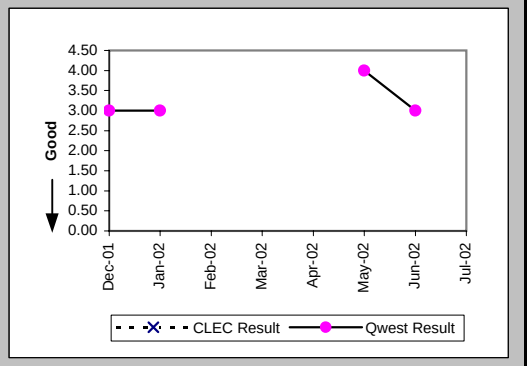
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02												



Checklist #14 - Resale - Basic ISDN Installation

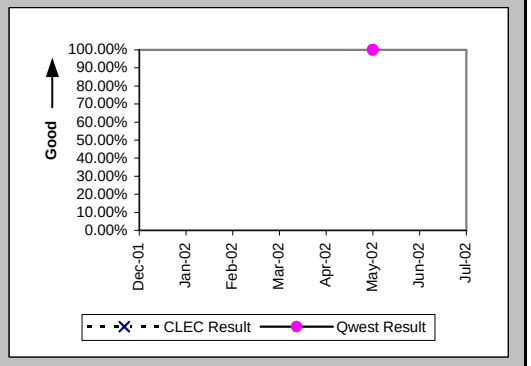
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	4	3.00	0.00			
Jan-02						9	3	3.00	0.00			
Feb-02												
Mar-02												
Apr-02												
May-02						8	2	4.00	1.41			
Jun-02						15	5	3.00	0.00			
Jul-02												



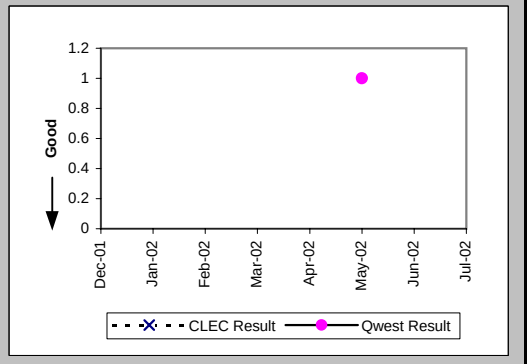
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

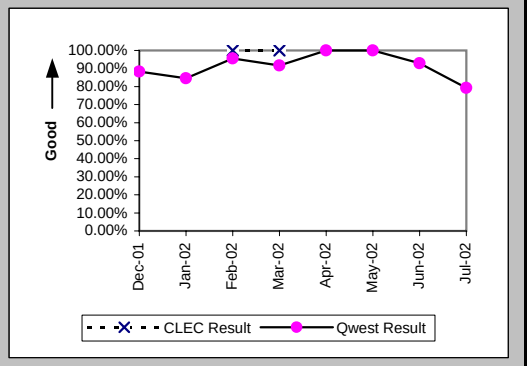
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												



Checklist #14 - Resale - Basic ISDN Installation

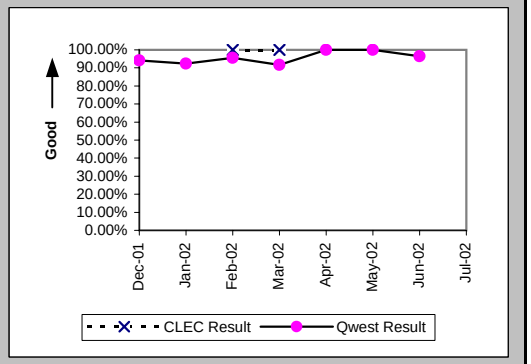
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	34	88.24%	32.22%			
Jan-02						22	26	84.62%	36.08%			
Feb-02	1	1	100.00%	0	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Mar-02	1	1	100.00%	0	0	22	24	91.67%	27.64%	-0.3	-1.18	No
Apr-02						26	26	100.00%	0.00%			
May-02						25	25	100.00%	0.00%			
Jun-02						26	28	92.86%	25.75%			
Jul-02						19	24	79.17%	40.61%			



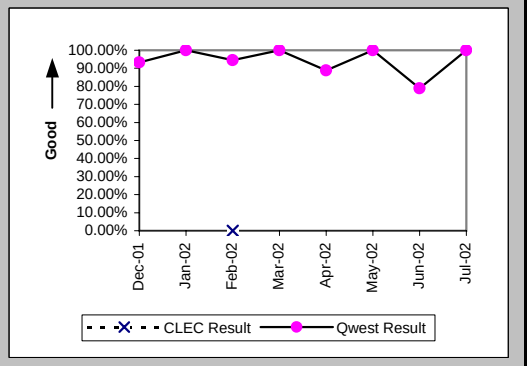
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	34	94.12%	23.53%			
Jan-02						24	26	92.31%	26.65%			
Feb-02	1	1	100.00%	0	0	22	23	95.65%	20.39%	-0.21	-1.13	No
Mar-02	1	1	100.00%	0	0	22	24	91.67%	27.64%	-0.3	-1.18	No
Apr-02						26	26	100.00%	0.00%			
May-02						25	25	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

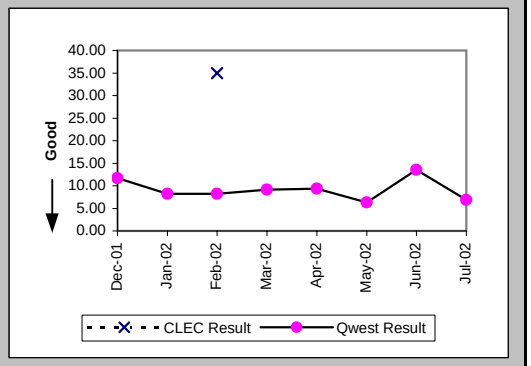
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	15	93.33%	24.94%			
Jan-02						19	19	100.00%	0.00%			
Feb-02	0	1	0.00%	0	0	17	18	94.44%	22.91%	1.7	0.04	Yes
Mar-02						26	26	100.00%	0.00%			
Apr-02						16	18	88.89%	31.43%			
May-02						16	16	100.00%	0.00%			
Jun-02						15	19	78.95%	40.77%			
Jul-02						17	17	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Installation

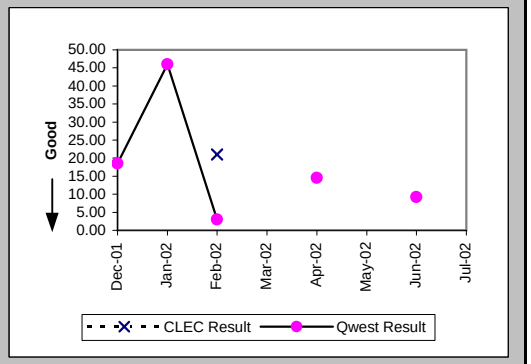
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						199	17	11.71	8.37			
Jan-02						140	17	8.24	13.25			
Feb-02	35	1	35.00	0	0	148	18	8.22	5.01	1.91	0.16	Yes
Mar-02						220	24	9.17	4.41			
Apr-02						169	18	9.39	8.44			
May-02						107	17	6.29	3.53			
Jun-02						258	19	13.58	13.99			
Jul-02						96	14	6.86	5.20			



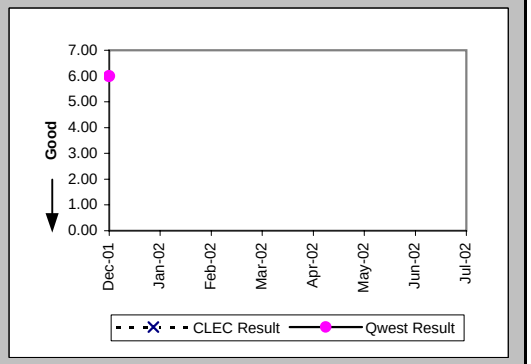
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	2	18.50	4.95			
Jan-02						46	1	46.00				
Feb-02	21	1	21.00	0	0	3	1	3.00				
Mar-02												
Apr-02						29	2	14.50	14.85			
May-02												
Jun-02						37	4	9.25	6.24			
Jul-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

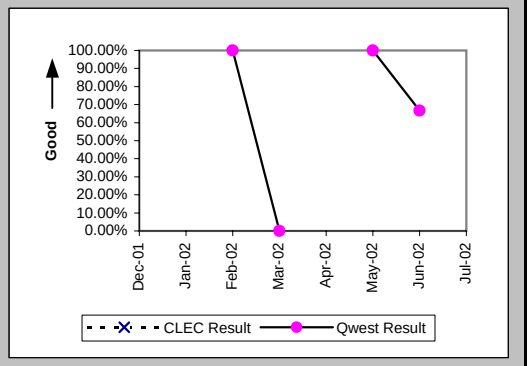
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



Checklist #14 - Resale - Basic ISDN Installation

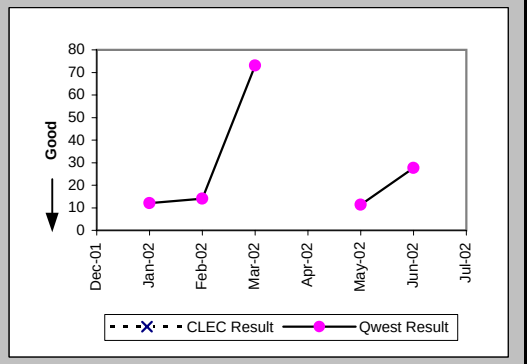
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						3	3	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02												



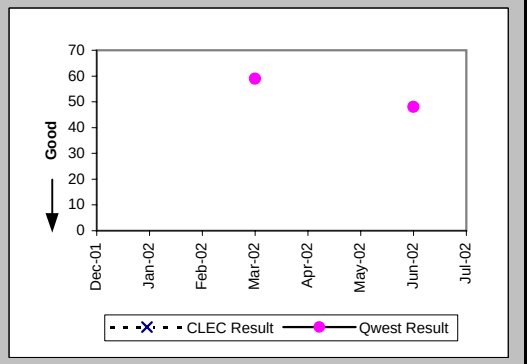
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12	1	12.00				
Feb-02						14	1	14.00				
Mar-02						73	1	73.00				
Apr-02												
May-02						34	3	11.33	3.06			
Jun-02						83	3	27.67	28.94			
Jul-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

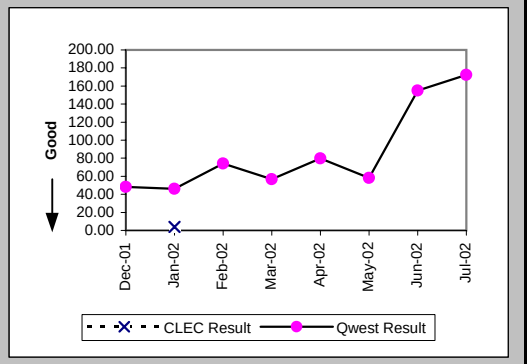
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						59	1	59.00				
Apr-02												
May-02												
Jun-02						48	1	48.00				
Jul-02												



Checklist #14 - Resale - Basic ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

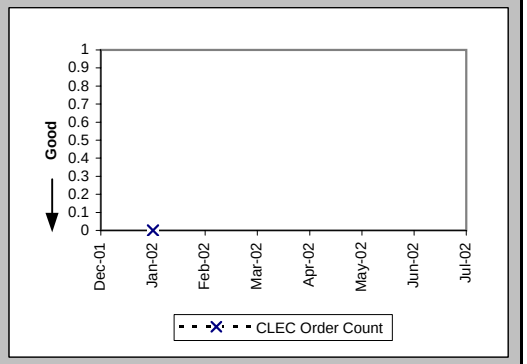
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						145	3	48.33	47.04			
Jan-02	4	1	4.00	0	0	230	5	46.00	47.19	-0.81	-1.49	No
Feb-02						296	4	74.00	50.42			
Mar-02						283	5	56.60	71.95			
Apr-02						478	6	79.67	67.64			
May-02						466	8	58.25	77.17			
Jun-02						465	3	155.00	76.90			
Jul-02						345	2	172.50	108.19			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

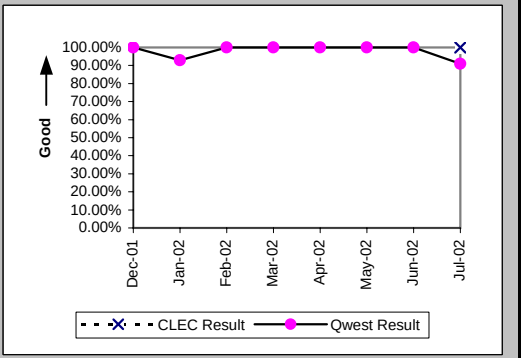
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Basic ISDN Repair

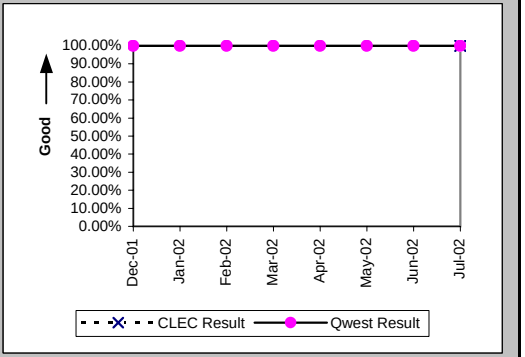
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						19	19	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						23	23	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	10	11	90.91%	28.75%	-0.41	-1.25	No



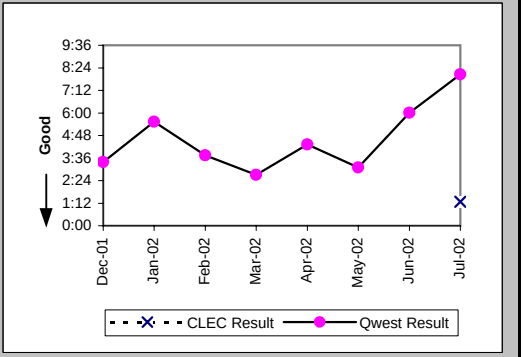
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						19	19	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						23	23	100.00%	0.00%			
Jul-02	2	2	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

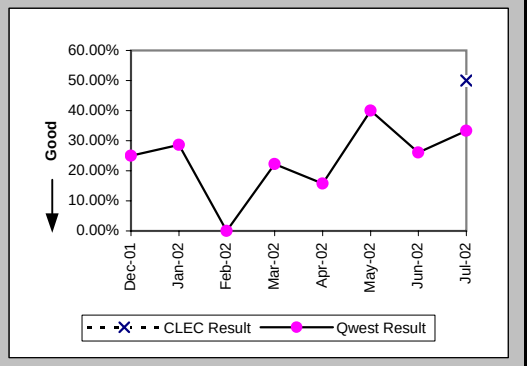
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40:41	12	3:23	1:44			
Jan-02						77:22	14	5:32	7:29			
Feb-02						45:01	12	3:45	3:18			
Mar-02						24:22	9	2:42	1:37			
Apr-02						82:04	19	4:19	4:20			
May-02						31:01	10	3:06	1:19			
Jun-02						138:13	23	6:01	5:34			
Jul-02	2:34	2	1:17	0	0	96:33	12	8:03	8:54	-0.99	-1.6	No



Checklist #14 - Resale - Basic ISDN Repair

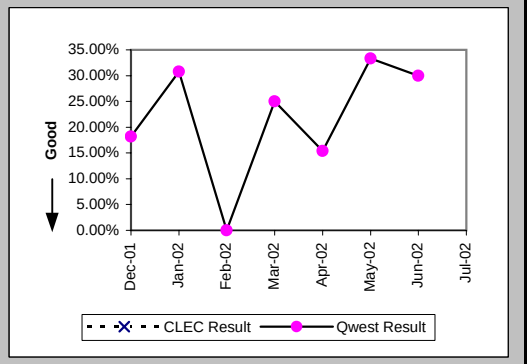
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	12	25.00%	43.30%			
Jan-02						4	14	28.57%	45.18%			
Feb-02						0	12	0.00%	0.00%			
Mar-02						2	9	22.22%	41.57%			
Apr-02						3	19	15.79%	36.46%			
May-02						4	10	40.00%	48.99%			
Jun-02						6	23	26.09%	43.91%			
Jul-02	1	2	50.00%	0	0	4	12	33.33%	47.14%	0.29	-0.82	No



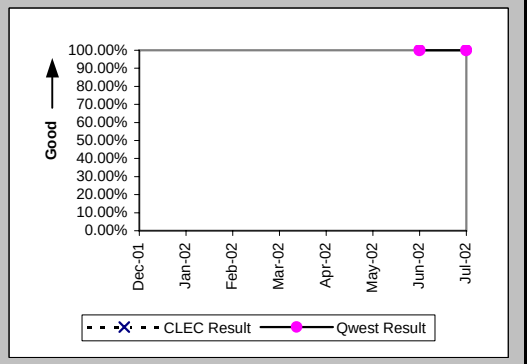
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	11	18.18%	38.57%			
Jan-02						4	13	30.77%	46.15%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						2	13	15.38%	36.08%			
May-02						3	9	33.33%	47.14%			
Jun-02						6	20	30.00%	45.83%			
Jul-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

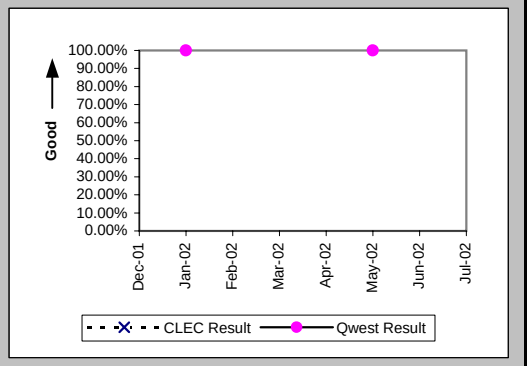
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

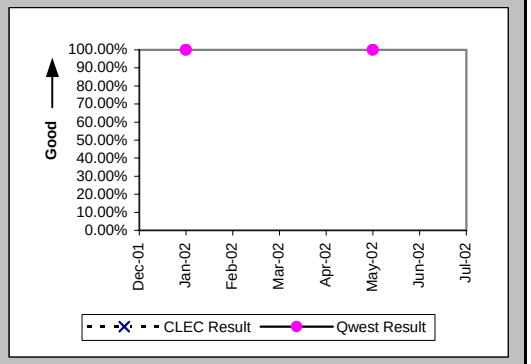
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												



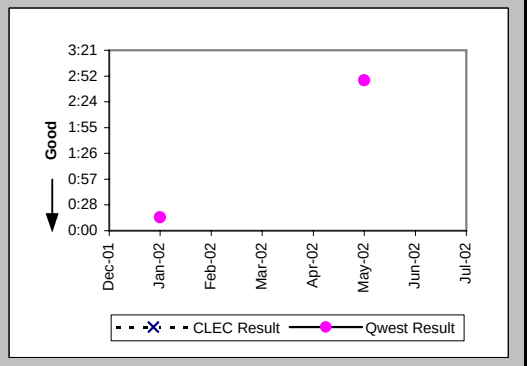
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

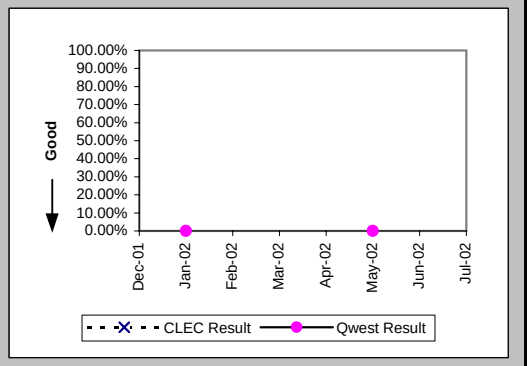
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0:15	1	0:15				
Feb-02												
Mar-02												
Apr-02												
May-02						2:48	1	2:48				
Jun-02												
Jul-02												



Checklist #14 - Resale - Basic ISDN Repair

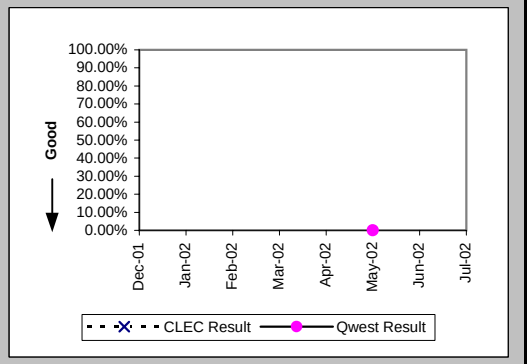
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02												



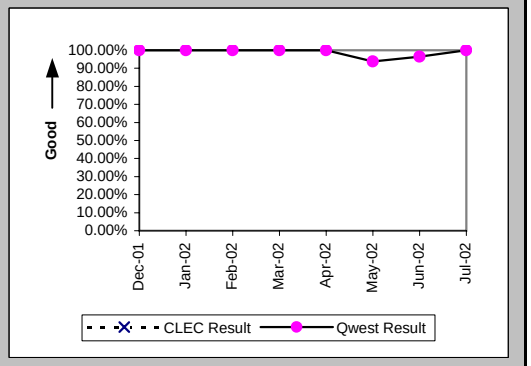
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

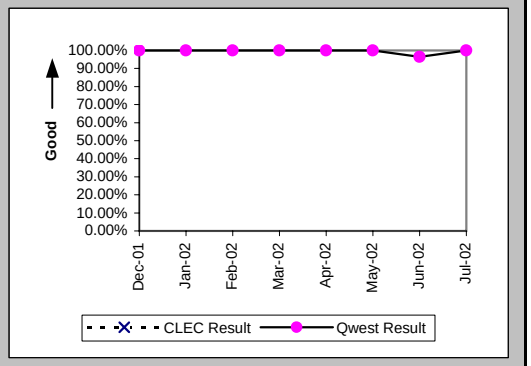
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	39	100.00%	0.00%			
Jan-02						30	30	100.00%	0.00%			
Feb-02						25	25	100.00%	0.00%			
Mar-02						17	17	100.00%	0.00%			
Apr-02						26	26	100.00%	0.00%			
May-02						15	16	93.75%	24.21%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						24	24	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

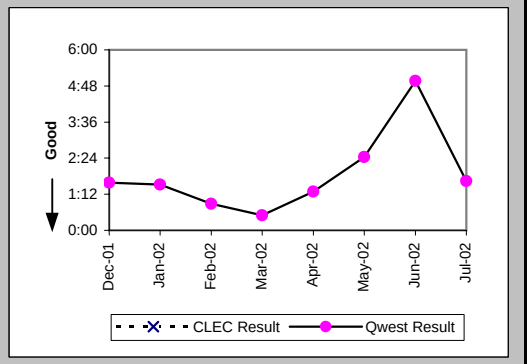
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	39	100.00%	0.00%			
Jan-02						31	31	100.00%	0.00%			
Feb-02						25	25	100.00%	0.00%			
Mar-02						18	18	100.00%	0.00%			
Apr-02						26	26	100.00%	0.00%			
May-02						16	16	100.00%	0.00%			
Jun-02						27	28	96.43%	18.56%			
Jul-02						24	24	100.00%	0.00%			



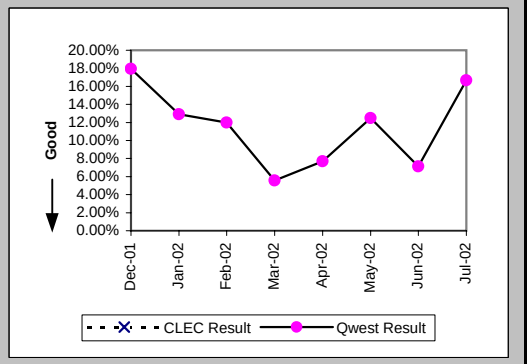
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						61:47	39	1:35	3:07			
Jan-02						46:50	31	1:31	2:06			
Feb-02						22:16	25	0:53	0:47			
Mar-02						8:52	18	0:30	0:21			
Apr-02						33:33	26	1:17	1:36			
May-02						38:54	16	2:26	6:06			
Jun-02						138:50	28	4:58	17:34			
Jul-02						39:05	24	1:38	1:28			



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

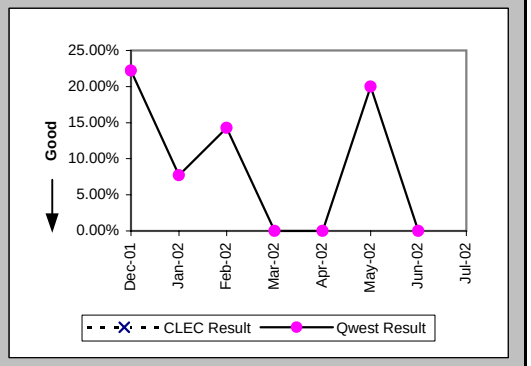
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	39	17.95%	38.38%			
Jan-02						4	31	12.90%	33.52%			
Feb-02						3	25	12.00%	32.50%			
Mar-02						1	18	5.56%	22.91%			
Apr-02						2	26	7.69%	26.65%			
May-02						2	16	12.50%	33.07%			
Jun-02						2	28	7.14%	25.75%			
Jul-02						4	24	16.67%	37.27%			



Checklist #14 - Resale - Basic ISDN Repair

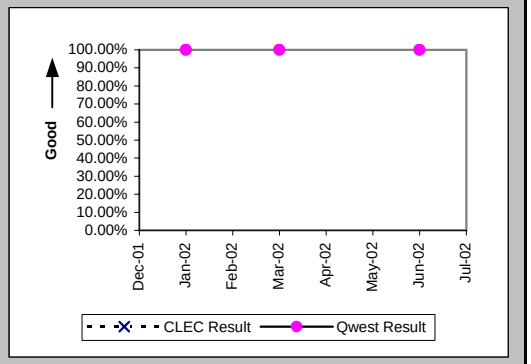
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	18	22.22%	41.57%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						1	7	14.29%	34.99%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						1	5	20.00%	40.00%			
Jun-02						0	13	0.00%	0.00%			
Jul-02												



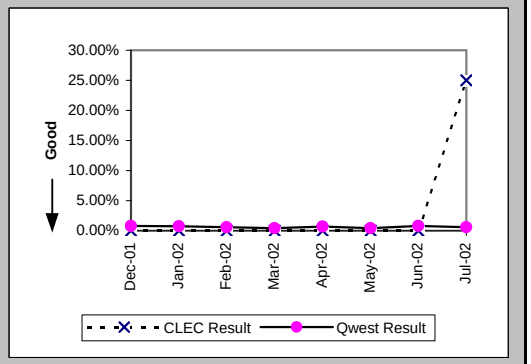
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)

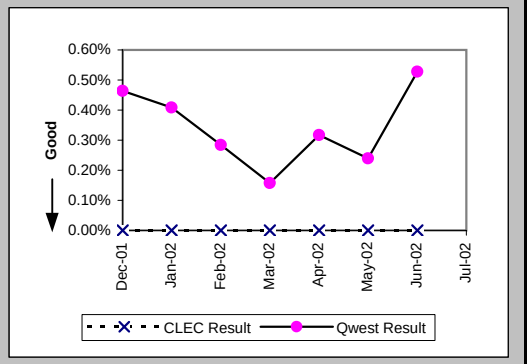
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	51	6249	0.82%	9.00%	-0.18	-1.11	No
Jan-02	0	4	0.00%	0	0	46	6368	0.72%	8.47%	-0.17	-1.1	No
Feb-02	0	8	0.00%	0	0	37	6337	0.58%	7.62%	-0.22	-1.13	No
Mar-02	0	8	0.00%	0	0	27	6334	0.43%	6.52%	-0.18	-1.11	No
Apr-02	0	8	0.00%	0	0	45	6304	0.71%	8.42%	-0.24	-1.15	No
May-02	0	8	0.00%	0	0	27	6261	0.43%	6.55%	-0.19	-1.11	No
Jun-02	0	8	0.00%	0	0	51	6250	0.82%	9.00%	-0.26	-1.16	No
Jul-02	2	8	25.00%	0	0	36	6228	0.58%	7.58%	3.33	1.03	Yes



Checklist #14 - Resale - Basic ISDN Repair

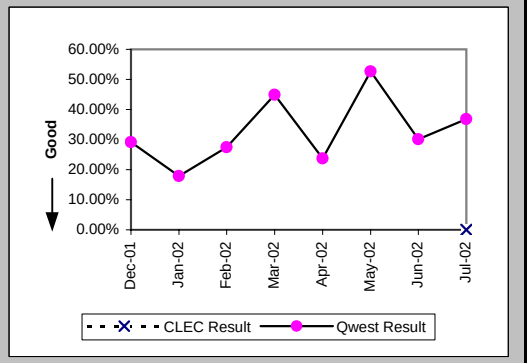
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	29	6249	0.46%	6.80%	-0.14	-1.08	No
Jan-02	0	4	0.00%	0	0	26	6368	0.41%	6.38%	-0.13	-1.08	No
Feb-02	0	8	0.00%	0	0	18	6337	0.28%	5.32%	-0.15	-1.09	No
Mar-02	0	8	0.00%	0	0	10	6334	0.16%	3.97%	-0.11	-1.07	No
Apr-02	0	8	0.00%	0	0	20	6304	0.32%	5.62%	-0.16	-1.1	No
May-02	0	8	0.00%	0	0	15	6261	0.24%	4.89%	-0.14	-1.08	No
Jun-02	0	8	0.00%	0	0	33	6250	0.53%	7.25%	-0.21	-1.13	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

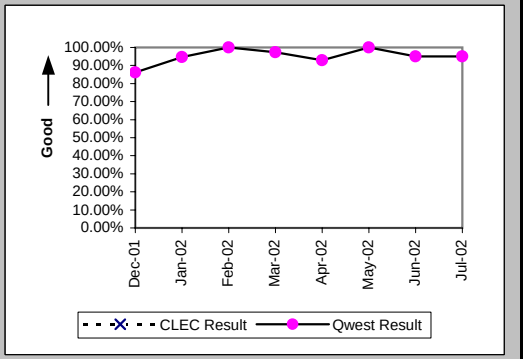
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	72	29.17%	45.45%			
Jan-02						10	56	17.86%	38.30%			
Feb-02						14	51	27.45%	44.63%			
Mar-02						22	49	44.90%	49.74%			
Apr-02						14	59	23.73%	42.54%			
May-02						30	57	52.63%	49.93%			
Jun-02						22	73	30.14%	45.89%			
Jul-02	0	2	0.00%	0	0	21	57	36.84%	48.24%	-1.06	-1.65	No



Checklist #14 - Resale - Qwest DSL Installation

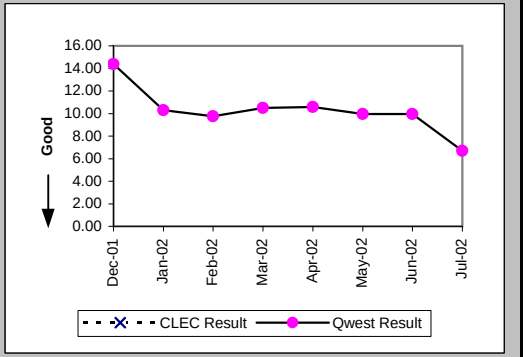
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31	36	86.11%	34.58%			
Jan-02						36	38	94.74%	22.33%			
Feb-02						33	33	100.00%	0.00%			
Mar-02						37	38	97.37%	16.01%			
Apr-02						39	42	92.86%	25.75%			
May-02						29	29	100.00%	0.00%			
Jun-02						38	40	95.00%	21.79%			
Jul-02						39	41	95.12%	21.54%			



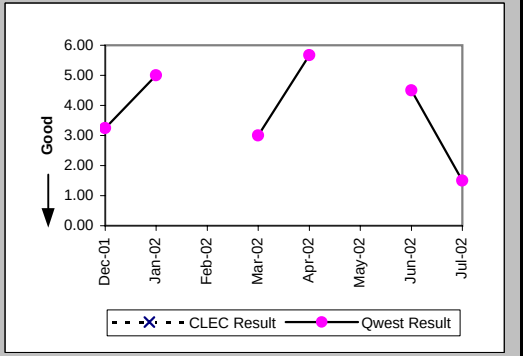
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						547	38	14.39	18.86			
Jan-02						412	40	10.30	2.39			
Feb-02						332	34	9.76	3.77			
Mar-02						409	39	10.49	2.68			
Apr-02						444	42	10.57	2.59			
May-02						309	31	9.97	0.80			
Jun-02						428	43	9.95	2.22			
Jul-02						281	42	6.69	3.01			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

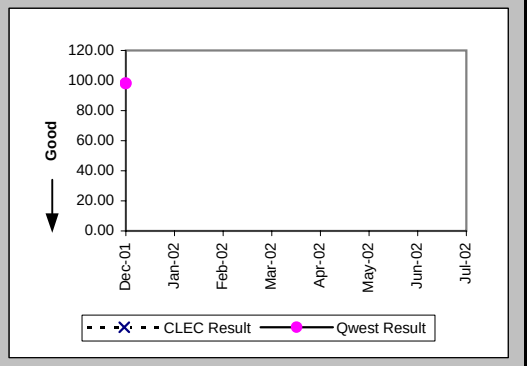
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	4	3.25	2.06			
Jan-02						10	2	5.00	1.41			
Feb-02												
Mar-02						3	1	3.00				
Apr-02						17	3	5.67	4.51			
May-02												
Jun-02						9	2	4.50	3.54			
Jul-02						3	2	1.50	0.71			



Checklist #14 - Resale - Qwest DSL Installation

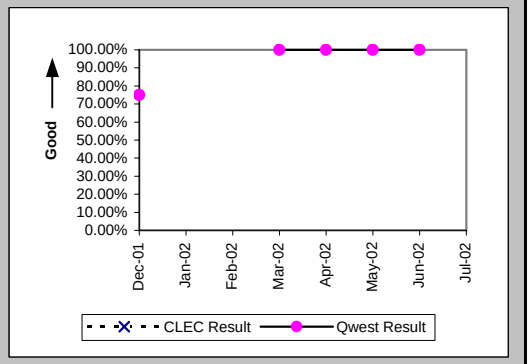
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	1	98.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



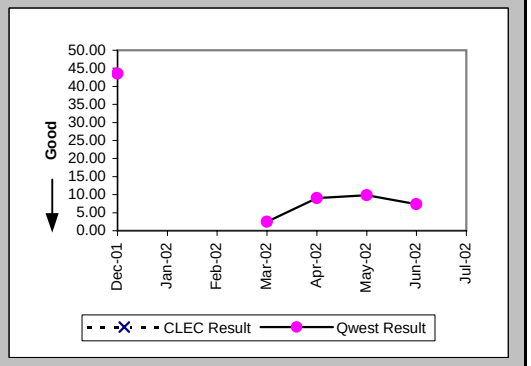
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02												
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

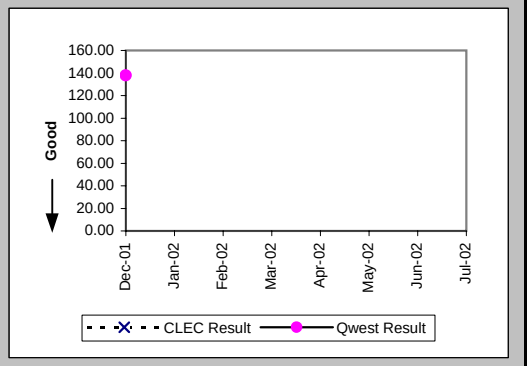
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						174	4	43.50	70.37			
Jan-02												
Feb-02												
Mar-02						5	2	2.50	0.71			
Apr-02						9	1	9.00				
May-02						59	6	9.83	0.98			
Jun-02						22	3	7.33	3.79			
Jul-02												



Checklist #14 - Resale - Qwest DSL Installation

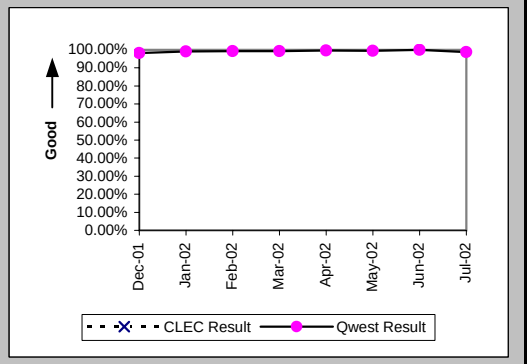
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138	1	138.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												



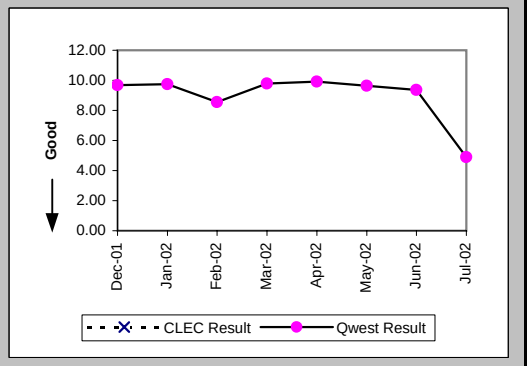
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						729	742	98.25%	13.12%			
Jan-02						616	622	99.04%	9.77%			
Feb-02						507	511	99.22%	8.81%			
Mar-02						460	463	99.35%	8.02%			
Apr-02						489	491	99.59%	6.37%			
May-02						429	431	99.54%	6.80%			
Jun-02						414	414	100.00%	0.00%			
Jul-02						531	538	98.70%	11.33%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

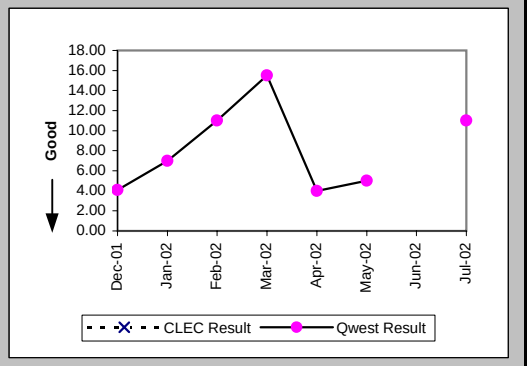
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2373	245	9.69	1.33			
Jan-02						3390	348	9.74	1.30			
Feb-02						3215	376	8.55	3.07			
Mar-02						3139	321	9.78	1.83			
Apr-02						3647	368	9.91	0.99			
May-02						2939	305	9.64	1.51			
Jun-02						2781	297	9.36	1.54			
Jul-02						1458	298	4.89	0.47			



Checklist #14 - Resale - Qwest DSL Installation

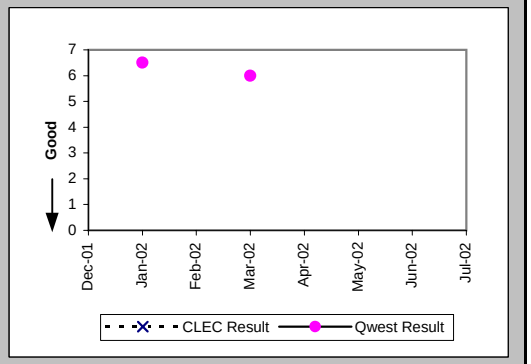
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						53	13	4.08	6.24			
Jan-02						21	3	7.00	3.46			
Feb-02						44	4	11.00	9.38			
Mar-02						31	2	15.50	20.51			
Apr-02						8	2	4.00	4.24			
May-02						10	2	5.00	2.83			
Jun-02												
Jul-02						22	2	11.00	14.14			



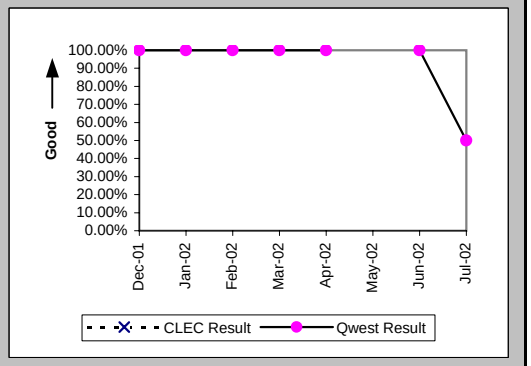
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						13	2	6.50	2.12			
Feb-02												
Mar-02						6	1	6.00				
Apr-02												
May-02												
Jun-02												
Jul-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

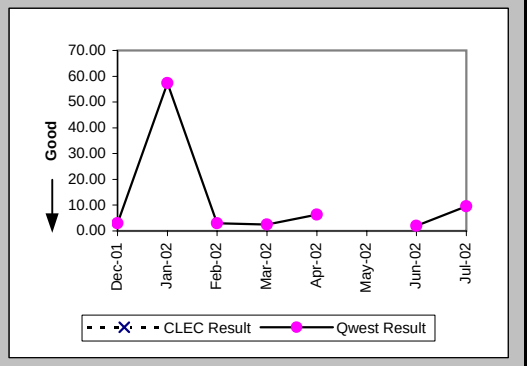
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02												
Jun-02						3	3	100.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			



Checklist #14 - Resale - Qwest DSL Installation

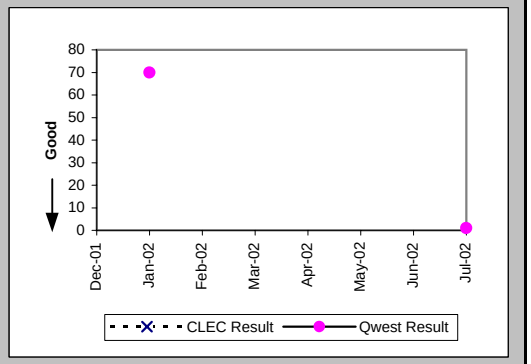
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						172	3	57.33	46.19			
Feb-02						12	4	3.00	1.41			
Mar-02						5	2	2.50	2.12			
Apr-02						38	6	6.33	6.09			
May-02												
Jun-02						6	3	2.00	2.65			
Jul-02						19	2	9.50	2.12			



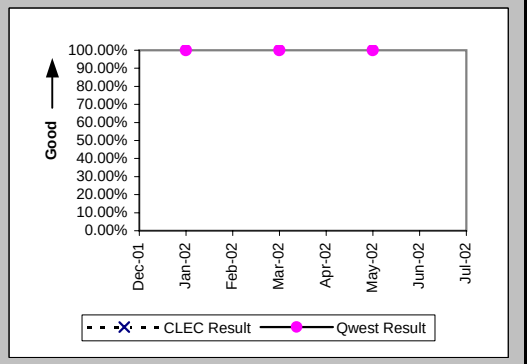
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						140	2	70.00	0.00			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

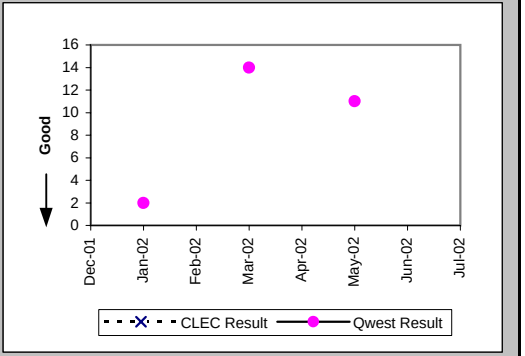
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												



Checklist #14 - Resale - Qwest DSL Installation

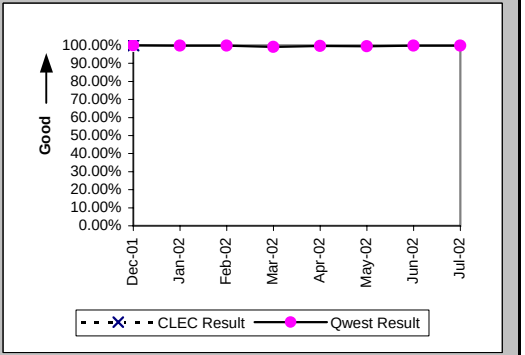
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	1	2.00				
Feb-02												
Mar-02						14	1	14.00				
Apr-02												
May-02						11	1	11.00				
Jun-02												
Jul-02												



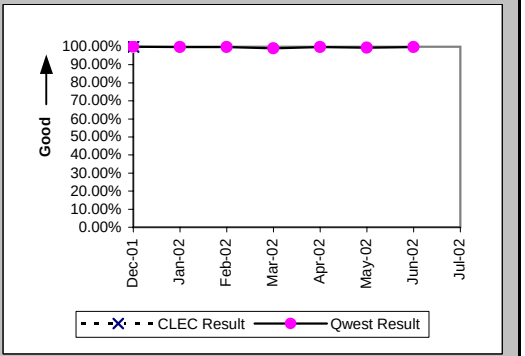
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	657	657	100.00%	N/A	N/A	N/A	
Jan-02						725	726	99.86%	3.71%			
Feb-02						607	608	99.84%	4.05%			
Mar-02						523	528	99.05%	9.69%			
Apr-02						522	524	99.62%	6.17%			
May-02						502	505	99.41%	7.68%			
Jun-02						465	466	99.79%	4.63%			
Jul-02						522	523	99.81%	4.37%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

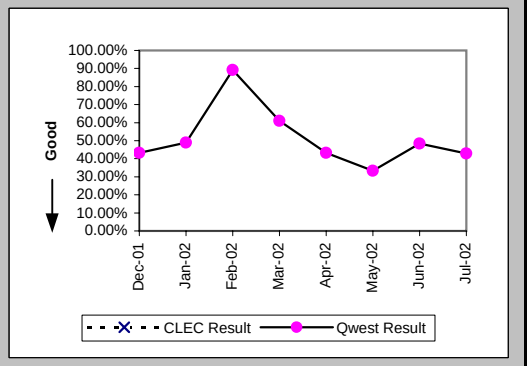
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	657	657	100.00%	N/A	N/A	N/A	
Jan-02						725	726	99.86%	3.71%			
Feb-02						607	608	99.84%	4.05%			
Mar-02						523	528	99.05%	9.69%			
Apr-02						523	524	99.81%	4.36%			
May-02						502	505	99.41%	7.68%			
Jun-02						465	466	99.79%	4.63%			
Jul-02												



Checklist #14 - Resale - Qwest DSL Repair

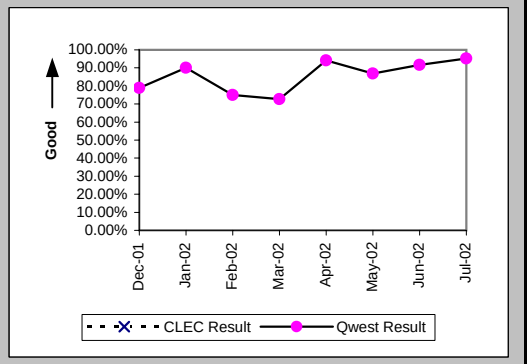
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	44	43.18%	49.53%			
Jan-02						22	45	48.89%	49.99%			
Feb-02						41	46	89.13%	31.13%			
Mar-02						36	59	61.02%	48.77%			
Apr-02						16	37	43.24%	49.54%			
May-02						13	39	33.33%	47.14%			
Jun-02						15	31	48.39%	49.97%			
Jul-02						21	49	42.86%	49.49%			



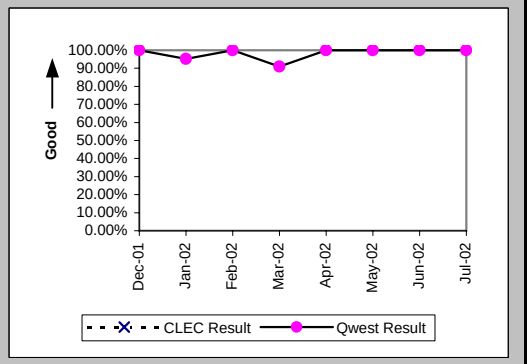
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	19	78.95%	40.77%			
Jan-02						18	20	90.00%	30.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						8	11	72.73%	44.54%			
Apr-02						16	17	94.12%	23.53%			
May-02						20	23	86.96%	33.68%			
Jun-02						11	12	91.67%	27.64%			
Jul-02						20	21	95.24%	21.30%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

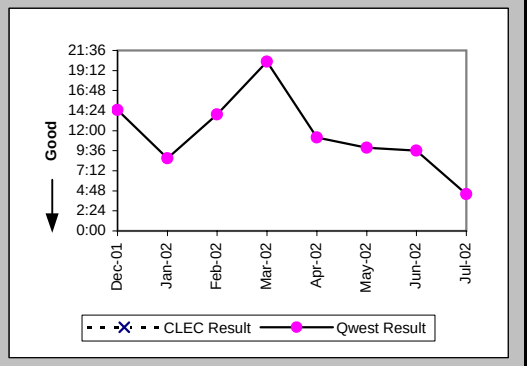
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						20	21	95.24%	21.30%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						17	17	100.00%	0.00%			
May-02						23	23	100.00%	0.00%			
Jun-02						12	12	100.00%	0.00%			
Jul-02						21	21	100.00%	0.00%			



Checklist #14 - Resale - Qwest DSL Repair

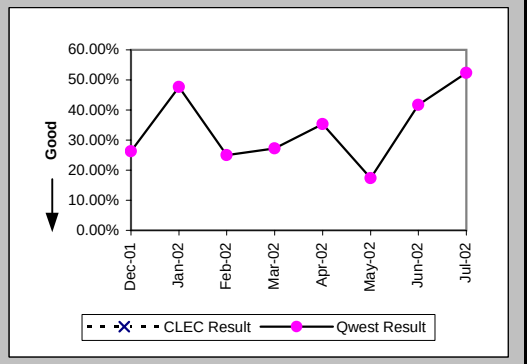
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						274:46	19	14:28	12:02			
Jan-02						182:11	21	8:41	19:46			
Feb-02						55:48	4	13:57	18:37			
Mar-02						222:40	11	20:15	20:44			
Apr-02						190:24	17	11:12	8:56			
May-02						229:01	23	9:57	11:34			
Jun-02						115:27	12	9:37	7:54			
Jul-02						92:50	21	4:25	8:22			



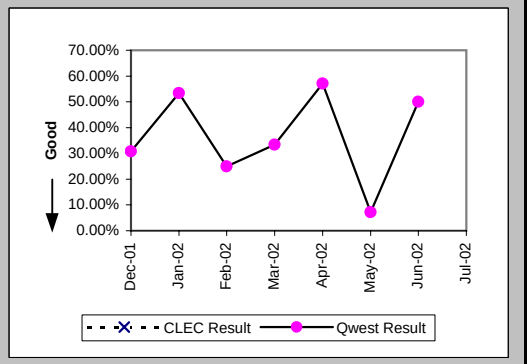
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	19	26.32%	44.03%			
Jan-02						10	21	47.62%	49.94%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						3	11	27.27%	44.54%			
Apr-02						6	17	35.29%	47.79%			
May-02						4	23	17.39%	37.90%			
Jun-02						5	12	41.67%	49.30%			
Jul-02						11	21	52.38%	49.94%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

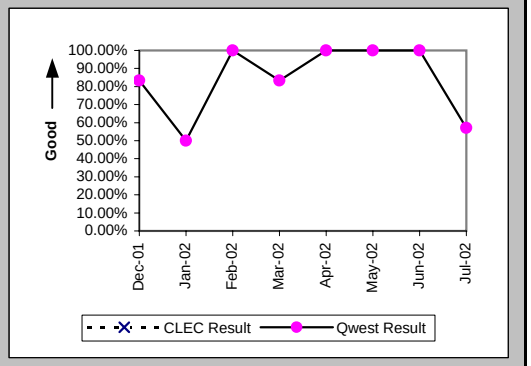
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	13	30.77%	46.15%			
Jan-02						8	15	53.33%	49.89%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						4	7	57.14%	49.49%			
May-02						1	14	7.14%	25.75%			
Jun-02						4	8	50.00%	50.00%			
Jul-02												



Checklist #14 - Resale - Qwest DSL Repair

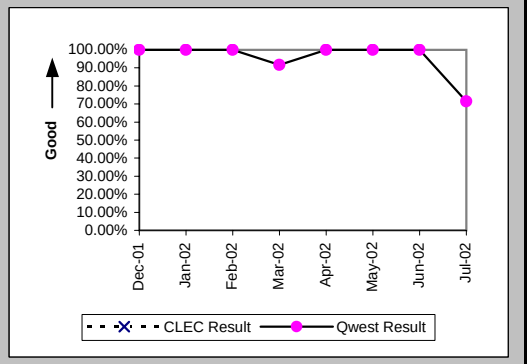
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						10	12	83.33%	37.27%			
Apr-02						4	4	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						4	7	57.14%	49.49%			



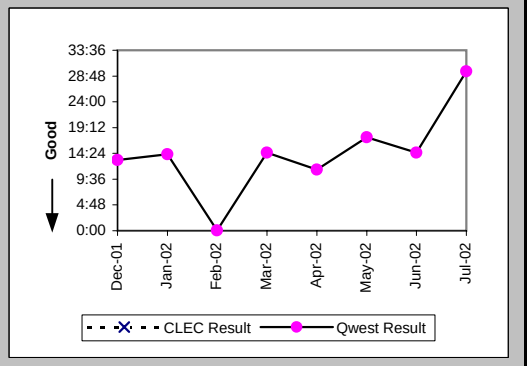
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						11	12	91.67%	27.64%			
Apr-02						4	4	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						5	7	71.43%	45.18%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

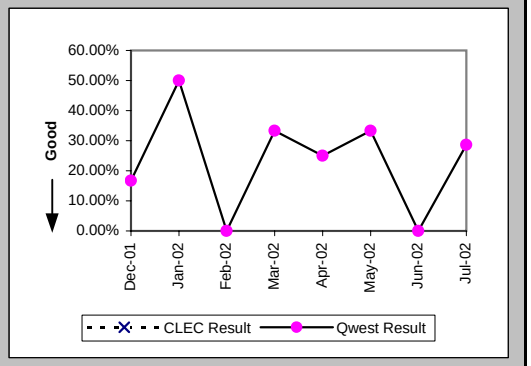
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79:05	6	13:11	16:12			
Jan-02						28:29	2	14:14	18:27			
Feb-02						0:02	1	0:02				
Mar-02						174:37	12	14:33	21:20			
Apr-02						45:35	4	11:24	9:36			
May-02						52:10	3	17:23	7:47			
Jun-02						58:09	4	14:32	8:47			
Jul-02						207:42	7	29:40	26:01			



Checklist #14 - Resale - Qwest DSL Repair

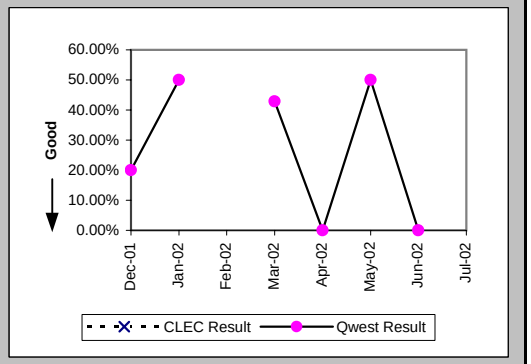
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	6	16.67%	37.27%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						4	12	33.33%	47.14%			
Apr-02						1	4	25.00%	43.30%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	4	0.00%	0.00%			
Jul-02						2	7	28.57%	45.18%			



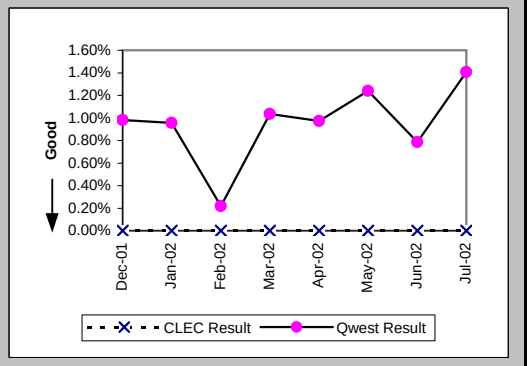
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02												
Mar-02						3	7	42.86%	49.49%			
Apr-02						0	3	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

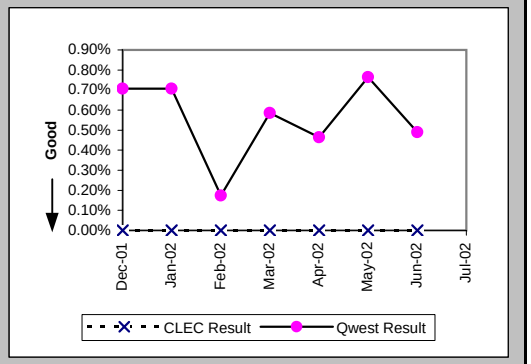
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	25	2549	0.98%	9.85%	-0.22	-1.14	No
Jan-02	0	5	0.00%	0	0	23	2404	0.96%	9.73%	-0.22	-1.13	No
Feb-02	0	5	0.00%	0	0	5	2299	0.22%	4.66%	-0.1	-1.06	No
Mar-02	0	5	0.00%	0	0	23	2220	1.04%	10.13%	-0.23	-1.14	No
Apr-02	0	4	0.00%	0	0	21	2156	0.97%	9.82%	-0.2	-1.12	No
May-02	0	4	0.00%	0	0	26	2095	1.24%	11.07%	-0.22	-1.14	No
Jun-02	0	4	0.00%	0	0	16	2039	0.78%	8.82%	-0.18	-1.11	No
Jul-02	0	4	0.00%	0	0	28	1990	1.41%	11.78%	-0.24	-1.15	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

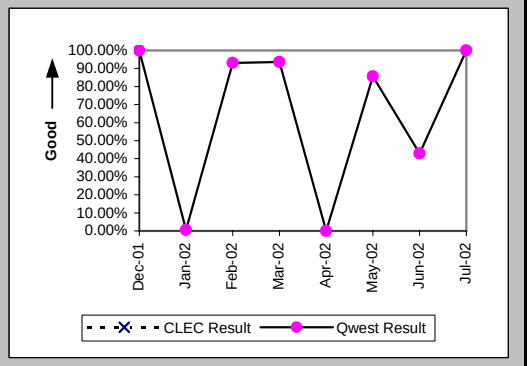
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	18	2549	0.71%	8.37%	-0.19	-1.11	No
Jan-02	0	5	0.00%	0	0	17	2404	0.71%	8.38%	-0.19	-1.11	No
Feb-02	0	5	0.00%	0	0	4	2299	0.17%	4.17%	-0.09	-1.06	No
Mar-02	0	5	0.00%	0	0	13	2220	0.59%	7.63%	-0.17	-1.1	No
Apr-02	0	4	0.00%	0	0	10	2156	0.46%	6.79%	-0.14	-1.08	No
May-02	0	4	0.00%	0	0	16	2095	0.76%	8.71%	-0.18	-1.11	No
Jun-02	0	4	0.00%	0	0	10	2039	0.49%	6.99%	-0.14	-1.09	No
Jul-02												



Checklist #14 - Resale - Primary ISDN Installation

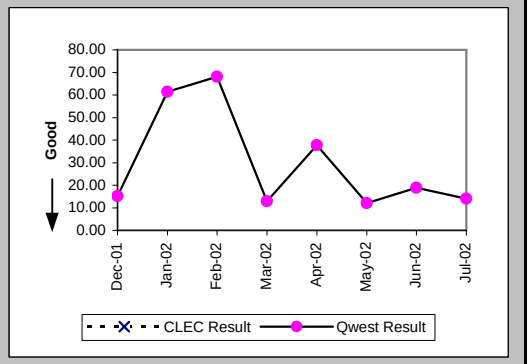
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						1	168	0.60%	7.69%			
Feb-02						27	29	93.10%	25.34%			
Mar-02						29	31	93.55%	24.57%			
Apr-02						0	1	0.00%	0.00%			
May-02						6	7	85.71%	34.99%			
Jun-02						3	7	42.86%	49.49%			
Jul-02						4	4	100.00%	0.00%			



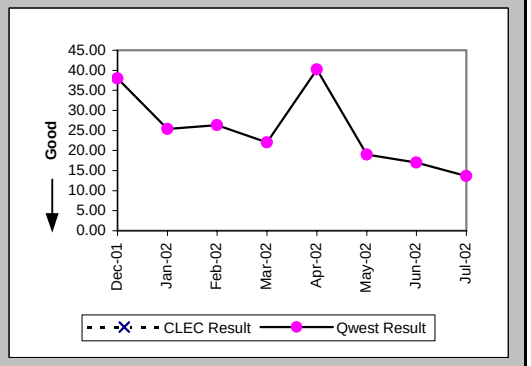
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						91	6	15.17	17.49			
Jan-02						20439	333	61.38	21.25			
Feb-02						749	11	68.09	30.29			
Mar-02						752	58	12.97	4.22			
Apr-02						302	8	37.75	29.01			
May-02						253	21	12.05	7.25			
Jun-02						189	10	18.90	8.08			
Jul-02						140	10	14.00	7.97			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

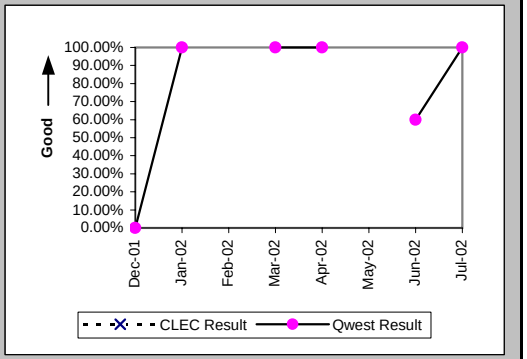
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	1	38.00				
Jan-02						6326	249	25.41	4.83			
Feb-02						237	9	26.33	10.30			
Mar-02						44	2	22.00	0.00			
Apr-02						201	5	40.20	27.33			
May-02						38	2	19.00	25.46			
Jun-02						85	5	17.00	2.83			
Jul-02						41	3	13.67	1.15			



Checklist #14 - Resale - Primary ISDN Installation

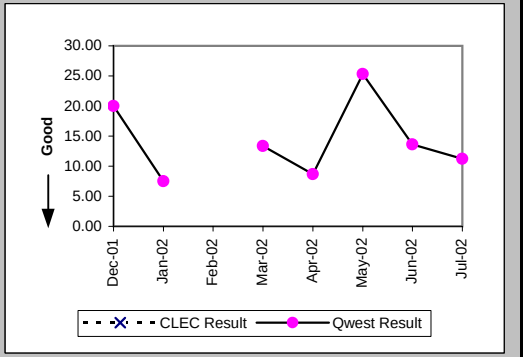
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02												
Jun-02						3	5	60.00%	48.99%			
Jul-02						23	23	100.00%	0.00%			



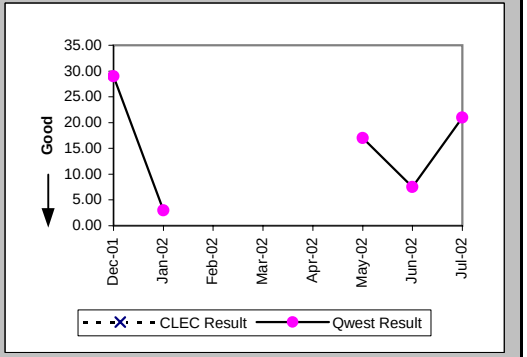
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						60	3	20.00	13.23			
Jan-02						15	2	7.50	2.12			
Feb-02												
Mar-02						40	3	13.33	2.31			
Apr-02						52	6	8.67	1.75			
May-02						76	3	25.33	2.52			
Jun-02						204	15	13.60	4.64			
Jul-02						280	25	11.20	10.12			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

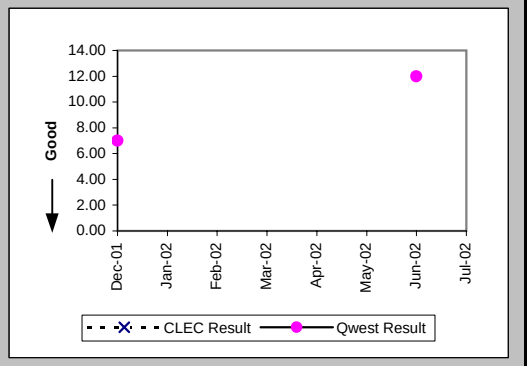
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	1	29.00				
Jan-02						3	1	3.00				
Feb-02												
Mar-02												
Apr-02												
May-02						34	2	17.00	4.24			
Jun-02						15	2	7.50	4.95			
Jul-02						42	2	21.00	12.73			



Checklist #14 - Resale - Primary ISDN Installation

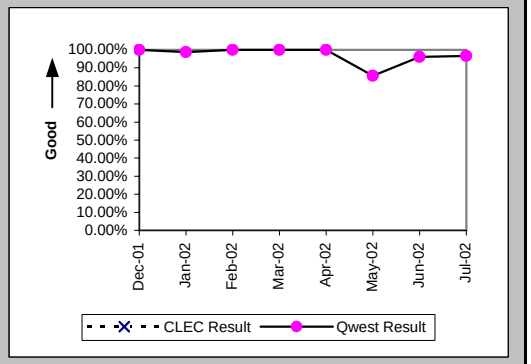
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						12	1	12.00				
Jul-02												



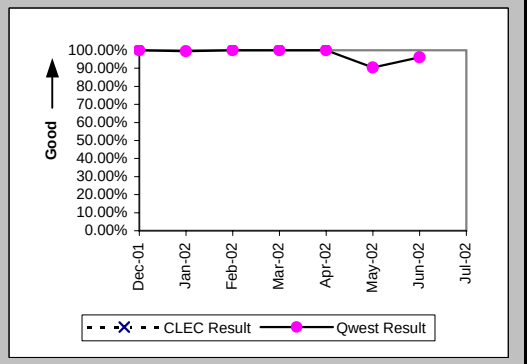
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	15	100.00%	0.00%			
Jan-02						170	172	98.84%	10.72%			
Feb-02						187	187	100.00%	0.00%			
Mar-02						66	66	100.00%	0.00%			
Apr-02						54	54	100.00%	0.00%			
May-02						18	21	85.71%	34.99%			
Jun-02						25	26	96.15%	19.23%			
Jul-02						29	30	96.67%	17.95%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

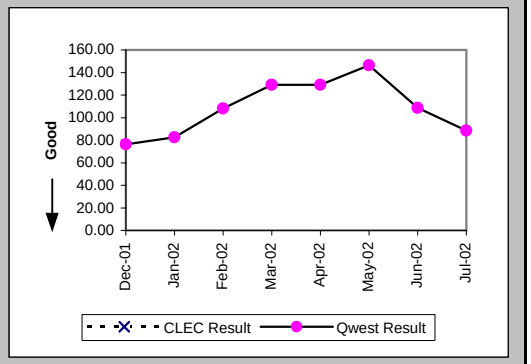
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	15	100.00%	0.00%			
Jan-02						171	172	99.42%	7.60%			
Feb-02						187	187	100.00%	0.00%			
Mar-02						66	66	100.00%	0.00%			
Apr-02						54	54	100.00%	0.00%			
May-02						19	21	90.48%	29.35%			
Jun-02						25	26	96.15%	19.23%			
Jul-02												



Checklist #14 - Resale - Primary ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

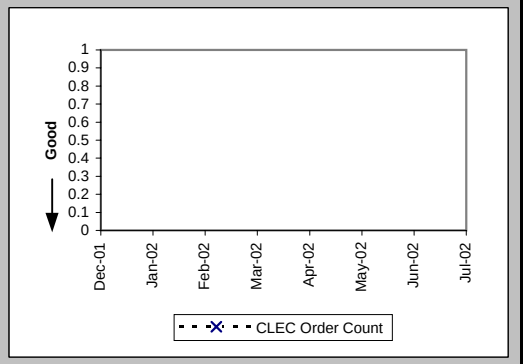
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						229	3	76.33	80.85			
Jan-02						248	3	82.67	91.23			
Feb-02						216	2	108.00	141.42			
Mar-02						258	2	129.00	141.42			
Apr-02						258	2	129.00	172.53			
May-02						293	2	146.50	178.90			
Jun-02						326	3	108.67	159.64			
Jul-02						354	4	88.50	151.26			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

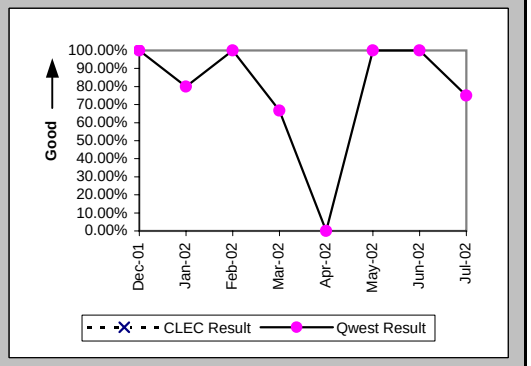
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Primary ISDN Repair

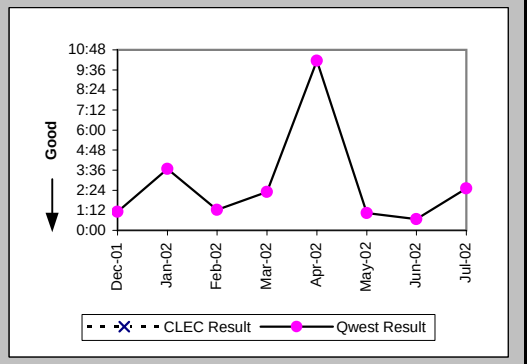
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						8	10	80.00%	40.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						4	6	66.67%	47.14%			
Apr-02						0	1	0.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			



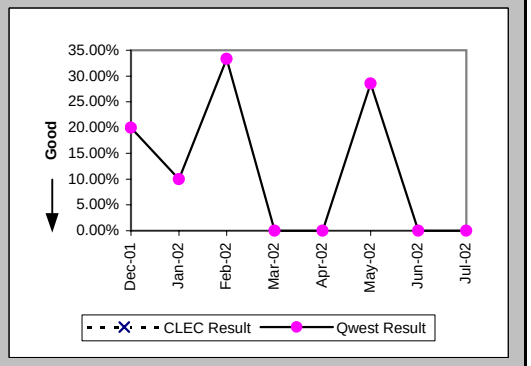
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5:35	5	1:07	1:27			
Jan-02						36:55	10	3:41	6:46			
Feb-02						3:40	3	1:13	1:05			
Mar-02						13:46	6	2:18	2:09			
Apr-02						10:09	1	10:09				
May-02						7:11	7	1:02	0:43			
Jun-02						0:40	1	0:40				
Jul-02						10:05	4	2:31	1:37			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

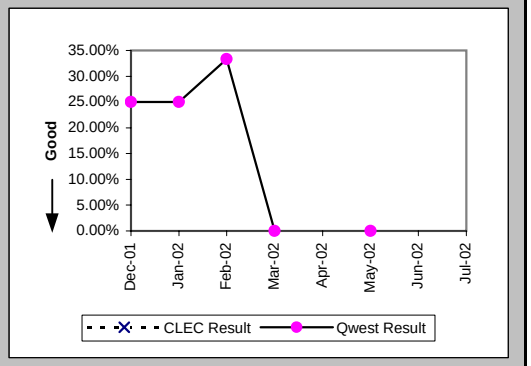
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	5	20.00%	40.00%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						1	3	33.33%	47.14%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						2	7	28.57%	45.18%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Repair

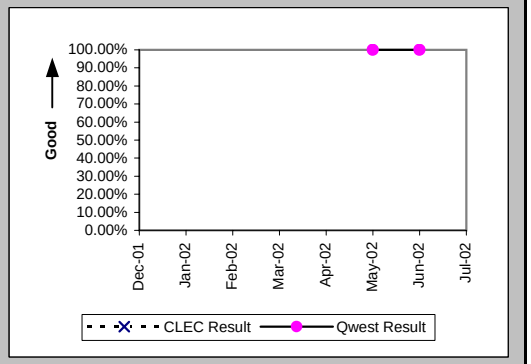
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	4	25.00%	43.30%			
Jan-02						1	4	25.00%	43.30%			
Feb-02						1	3	33.33%	47.14%			
Mar-02						0	4	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02												
Jul-02												



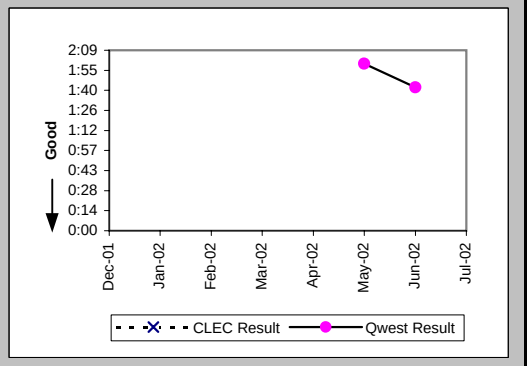
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						4	4	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

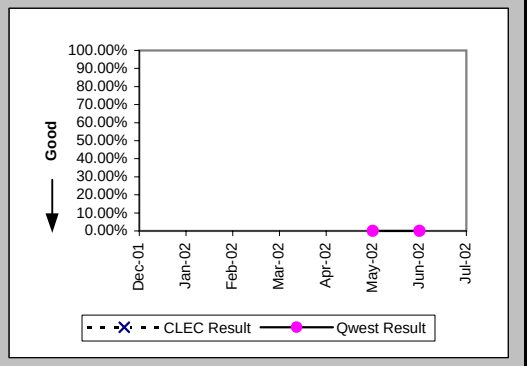
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						8:01	4	2:00	1:05			
Jun-02						3:25	2	1:43	1:20			
Jul-02												



Checklist #14 - Resale - Primary ISDN Repair

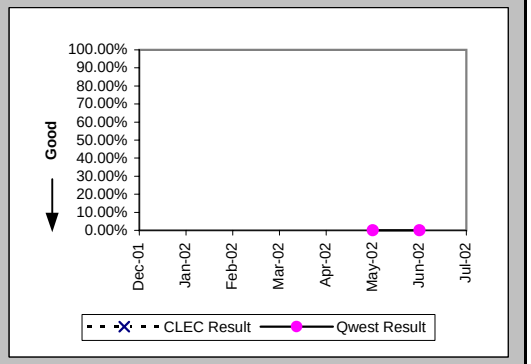
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						0	4	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02												



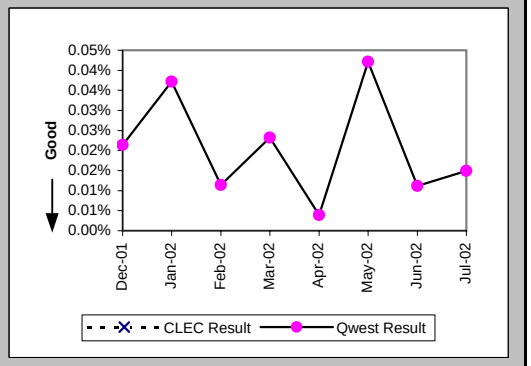
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						0	4	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

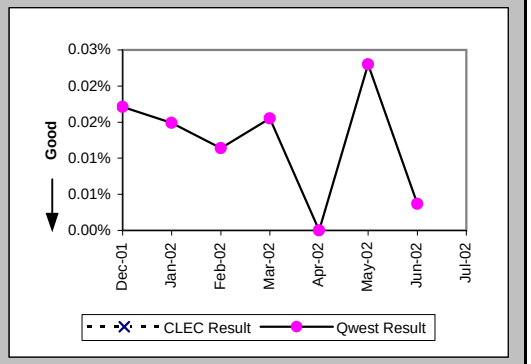
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	23394	0.02%	1.46%			
Jan-02						10	26864	0.04%	1.93%			
Feb-02						3	26312	0.01%	1.07%			
Mar-02						6	25856	0.02%	1.52%			
Apr-02						1	25941	0.00%	0.62%			
May-02						11	26133	0.04%	2.05%			
Jun-02						3	26709	0.01%	1.06%			
Jul-02						4	26877	0.01%	1.22%			



Checklist #14 - Resale - Primary ISDN Repair

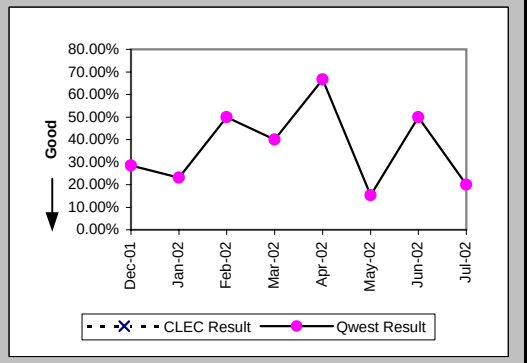
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	23394	0.02%	1.31%			
Jan-02						4	26864	0.01%	1.22%			
Feb-02						3	26312	0.01%	1.07%			
Mar-02						4	25856	0.02%	1.24%			
Apr-02						0	25941	0.00%	0.00%			
May-02						6	26133	0.02%	1.52%			
Jun-02						1	26709	0.00%	0.61%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

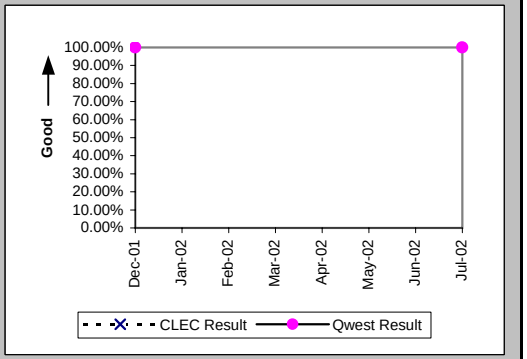
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	7	28.57%	45.18%			
Jan-02						3	13	23.08%	42.13%			
Feb-02						3	6	50.00%	50.00%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						2	3	66.67%	47.14%			
May-02						2	13	15.38%	36.08%			
Jun-02						3	6	50.00%	50.00%			
Jul-02						1	5	20.00%	40.00%			



Checklist #14 - Resale - DS0 Installation

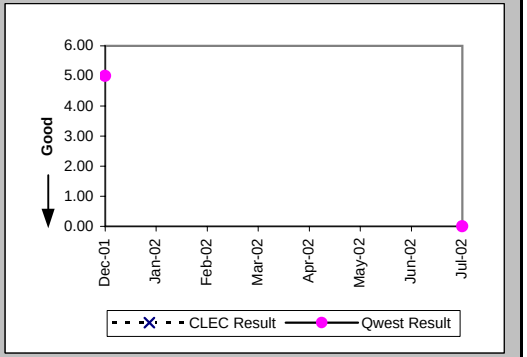
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						1	1	100.00%	0.00%			



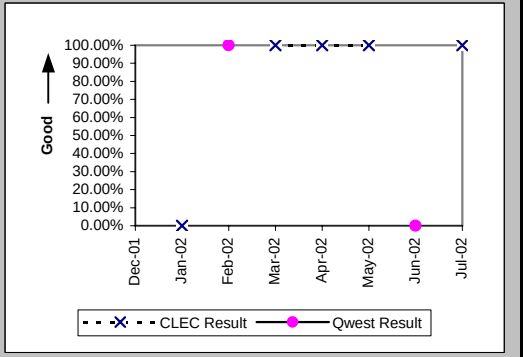
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						0	1	0.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

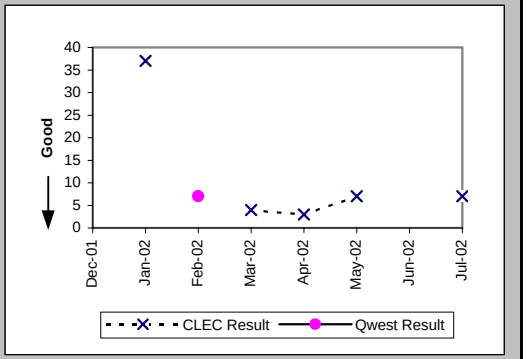
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	0							
Feb-02						1	1	100.00%	0.00%			
Mar-02	2	2	100.00%	0	0							
Apr-02	2	2	100.00%	0	0							
May-02	1	1	100.00%	0	0							
Jun-02						0	1	0.00%	0.00%			
Jul-02	1	1	100.00%	0	0							



Checklist #14 - Resale - DS0 Installation

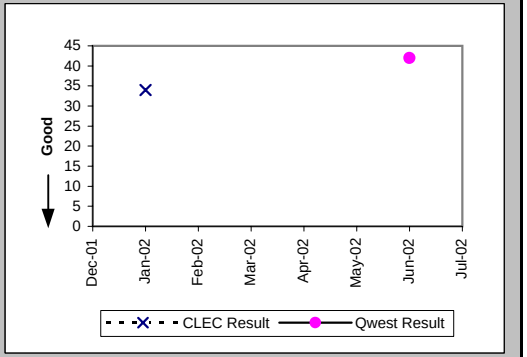
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	37	1	37.00	0	0							
Feb-02						7	1	7.00				
Mar-02	8	2	4.00	0	0							
Apr-02	6	2	3.00	0	0							
May-02	7	1	7.00	0	0							
Jun-02												
Jul-02	7	1	7.00	0	0							



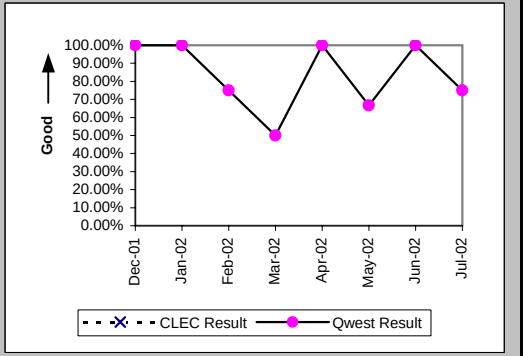
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	34	1	34.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

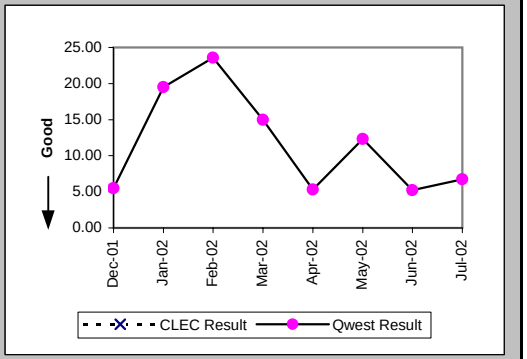
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			



Checklist #14 - Resale - DS0 Installation

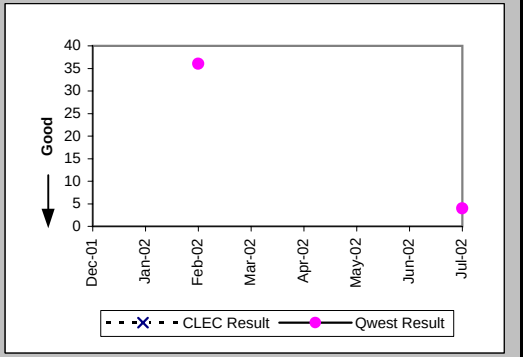
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	2	5.50	2.12			
Jan-02						78	4	19.50	12.40			
Feb-02						118	5	23.60	31.05			
Mar-02						30	2	15.00	12.73			
Apr-02						16	3	5.33	1.53			
May-02						37	3	12.33	11.15			
Jun-02						21	4	5.25	2.50			
Jul-02						27	4	6.75	2.63			



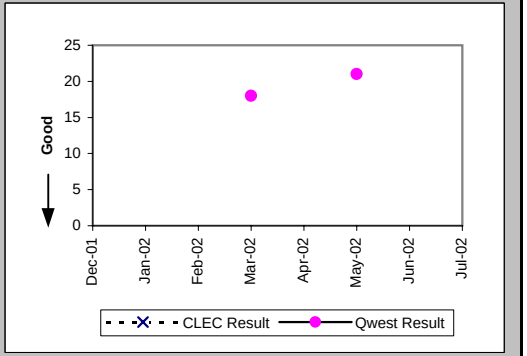
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						36	1	36.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						4	1	4.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

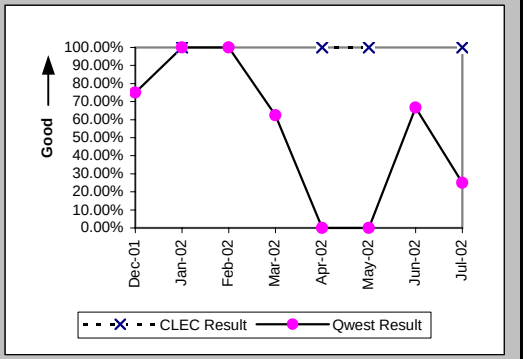
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						18	1	18.00				
Apr-02												
May-02						21	1	21.00				
Jun-02												
Jul-02												



Checklist #14 - Resale - DS0 Installation

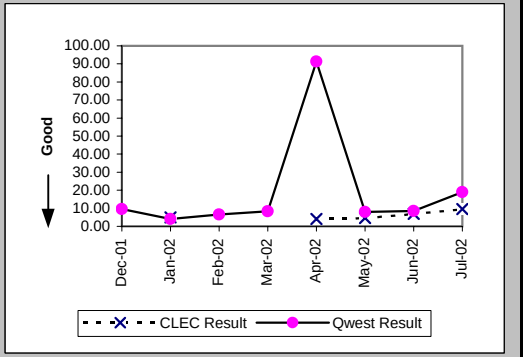
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	8	62.50%	48.41%			
Apr-02	2	2	100.00%	0	0	0	3	0.00%	N/A	N/A		
May-02	5	5	100.00%	0	0	0	2	0.00%	N/A	N/A		
Jun-02						4	6	66.67%	47.14%			
Jul-02	2	2	100.00%	0	0	1	4	25.00%	43.30%	-2	-2.22	No



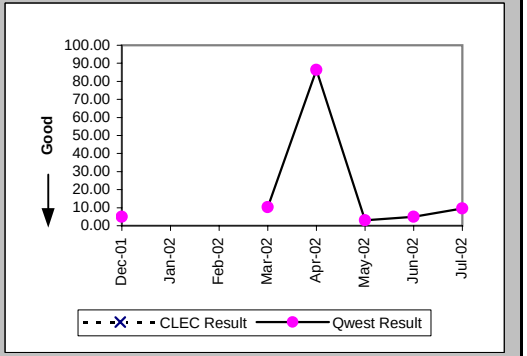
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	4	9.50	13.00			
Jan-02	5	1	5.00	0	0	24	6	4.00	2.83	0.29	-0.82	No
Feb-02						13	2	6.50	3.54			
Mar-02						67	8	8.38	6.57			
Apr-02	4	1	4.00	1	0	274	3	91.33	63.51	-1.19	-1.72	No
May-02	14	3	4.67	2	0	16	2	8.00	1.41	-2.58	-2.57	No
Jun-02	21	3	7.00	0	0	51	6	8.50	1.64	-1.29	-1.78	No
Jul-02	19	2	9.50	0	0	76	4	19.00	8.60	-1.28	-1.78	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

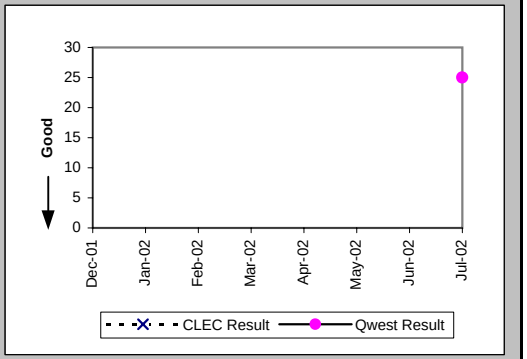
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	1	5.00				
Jan-02												
Feb-02												
Mar-02						31	3	10.33	4.04			
Apr-02						259	3	86.33	63.51			
May-02						6	2	3.00	1.41			
Jun-02						10	2	5.00	0.00			
Jul-02						19	2	9.50	6.36			



Checklist #14 - Resale - DS0 Installation

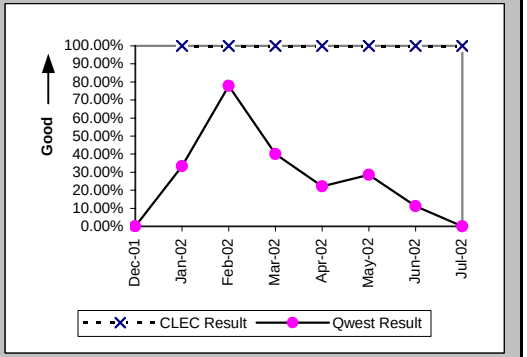
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						25	1	25.00				



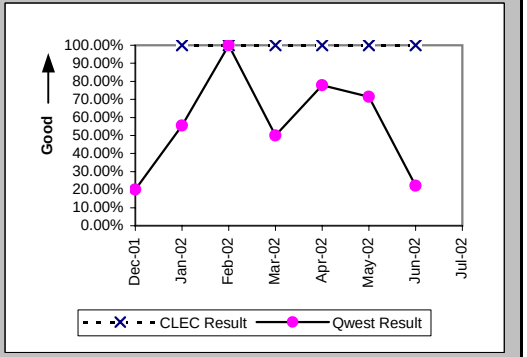
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	10	0.00%	0.00%			
Jan-02	1	1	100.00%	0	0	3	9	33.33%	47.14%	-1.34	-1.82	No
Feb-02	1	1	100.00%	0	0	7	9	77.78%	41.57%	-0.51	-1.31	No
Mar-02	1	1	100.00%	0	0	4	10	40.00%	48.99%	-1.17	-1.71	No
Apr-02	3	3	100.00%	0	0	2	9	22.22%	41.57%	-2.81	-2.71	No
May-02	5	5	100.00%	0	0	2	7	28.57%	45.18%	-2.7	-2.64	No
Jun-02	5	5	100.00%	0	0	1	9	11.11%	31.43%	-5.07	-4.08	No
Jul-02	3	3	100.00%	0	0	0	10	0.00%	N/A	N/A		



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

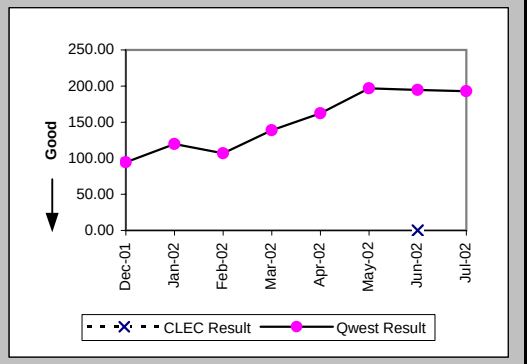
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	10	20.00%	40.00%			
Jan-02	1	1	100.00%	0	0	5	9	55.56%	49.69%	-0.85	-1.52	No
Feb-02	1	1	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	5	10	50.00%	50.00%	-0.95	-1.58	No
Apr-02	3	3	100.00%	0	0	7	9	77.78%	41.57%	-0.8	-1.49	No
May-02	5	5	100.00%	0	0	5	7	71.43%	45.18%	-1.08	-1.66	No
Jun-02	5	5	100.00%	0	0	2	9	22.22%	41.57%	-3.35	-3.04	No
Jul-02												



Checklist #14 - Resale - DS0 Installation

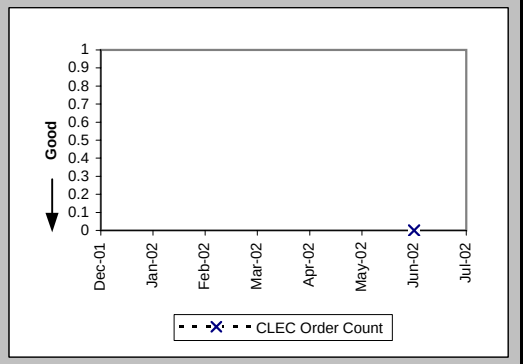
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1229	13	94.54	22.18			
Jan-02						1438	12	119.83	19.56			
Feb-02						1708	16	106.75	61.55			
Mar-02						1943	14	138.79	58.88			
Apr-02						1949	12	162.42	66.59			
May-02						2166	11	196.91	53.08			
Jun-02	0	1	0.00	0	0	2335	12	194.58	89.46	-2.09	-2.27	No
Jul-02						2698	14	192.71	102.08			



Checklist #14 - Resale - DS0 Installation

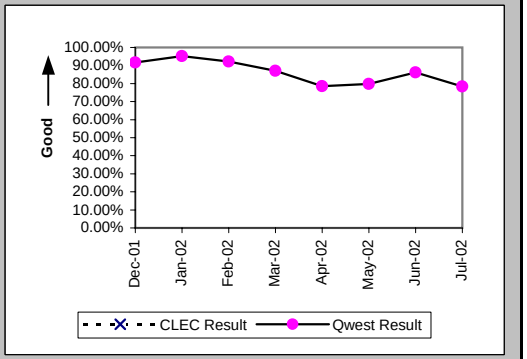
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	



Checklist #14 - Resale - DS0 Repair

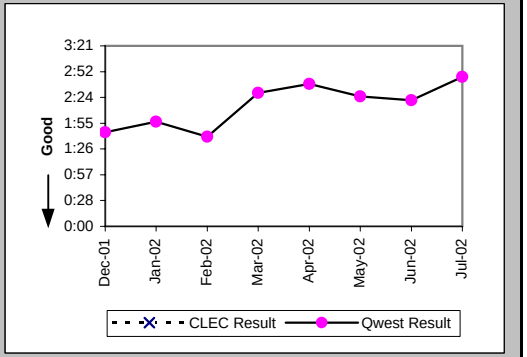
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						121	132	91.67%	27.64%			
Jan-02						141	148	95.27%	21.23%			
Feb-02						83	90	92.22%	26.78%			
Mar-02						81	93	87.10%	33.52%			
Apr-02						99	126	78.57%	41.03%			
May-02						115	144	79.86%	40.10%			
Jun-02						119	138	86.23%	34.46%			
Jul-02						109	139	78.42%	41.14%			



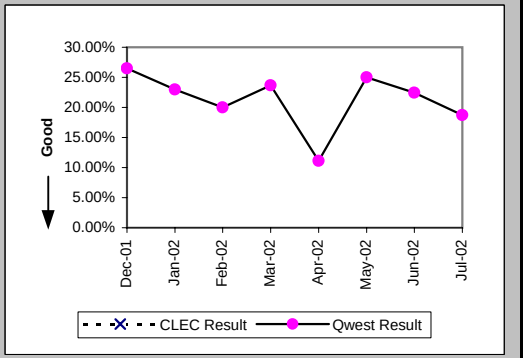
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230:27	132	1:45	2:26			
Jan-02						289:15	148	1:57	5:51			
Feb-02						149:48	90	1:40	2:04			
Mar-02						230:23	93	2:29	4:13			
Apr-02						333:29	126	2:39	3:31			
May-02						348:01	144	2:25	3:08			
Jun-02						323:56	138	2:21	3:05			
Jul-02						387:23	139	2:47	3:42			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

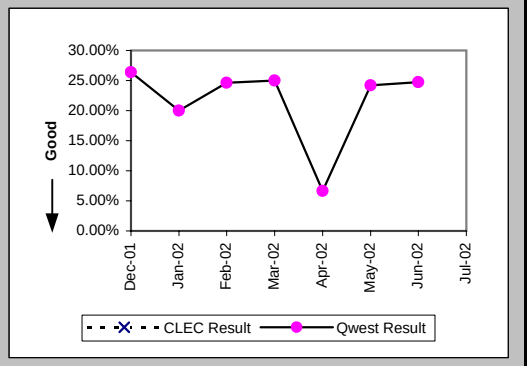
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	132	26.52%	44.14%			
Jan-02						34	148	22.97%	42.07%			
Feb-02						18	90	20.00%	40.00%			
Mar-02						22	93	23.66%	42.50%			
Apr-02						14	126	11.11%	31.43%			
May-02						36	144	25.00%	43.30%			
Jun-02						31	138	22.46%	41.73%			
Jul-02						26	139	18.71%	39.00%			



Checklist #14 - Resale - DS0 Repair

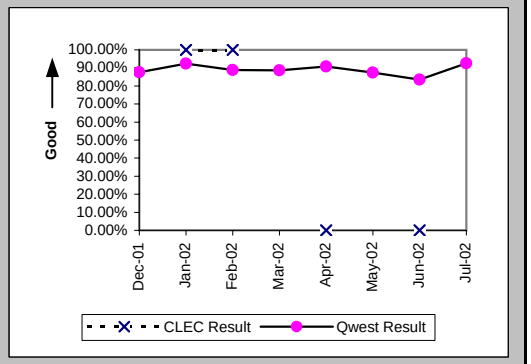
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	91	26.37%	44.07%			
Jan-02						20	100	20.00%	40.00%			
Feb-02						16	65	24.62%	43.08%			
Mar-02						16	64	25.00%	43.30%			
Apr-02						5	75	6.67%	24.94%			
May-02						23	95	24.21%	42.84%			
Jun-02						24	97	24.74%	43.15%			
Jul-02												



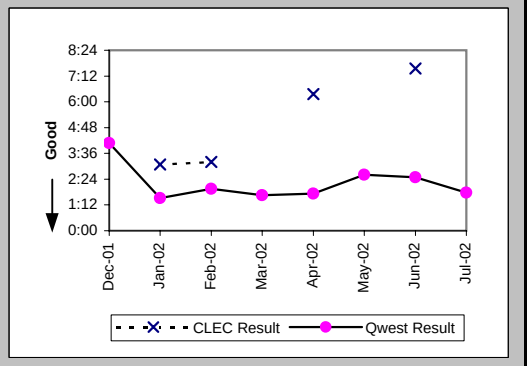
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						113	129	87.60%	32.96%			
Jan-02	2	2	100.00%	0	0	98	106	92.45%	26.42%	-0.4	-1.24	No
Feb-02	1	1	100.00%	0	0	71	80	88.75%	31.60%	-0.35	-1.22	No
Mar-02						63	71	88.73%	31.62%			
Apr-02	0	1	0.00%	1	0	79	87	90.80%	28.90%	1.67	0.02	Yes
May-02						90	103	87.38%	33.21%			
Jun-02	0	2	0.00%	1	0	106	127	83.46%	37.15%	2.23	0.36	Yes
Jul-02						113	122	92.62%	26.14%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

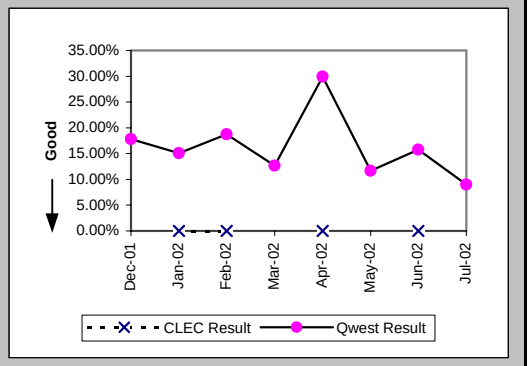
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						526:08	129	4:05	22:06			
Jan-02	6:10	2	3:05	0	0	161:34	106	1:31	2:37	1.07	-0.35	No
Feb-02	3:12	1	3:12	0	0	156:39	80	1:57	1:37	0.7	-0.57	No
Mar-02						116:56	71	1:39	2:04			
Apr-02	6:22	1	6:22	1	0	150:53	87	1:44	1:39	1.81	0.1	Yes
May-02						268:37	103	2:36	2:50			
Jun-02	15:07	2	7:33	1	0	316:06	127	2:29	2:37	1.85	0.13	Yes
Jul-02						214:45	122	1:46	2:18			



Checklist #14 - Resale - DS0 Repair

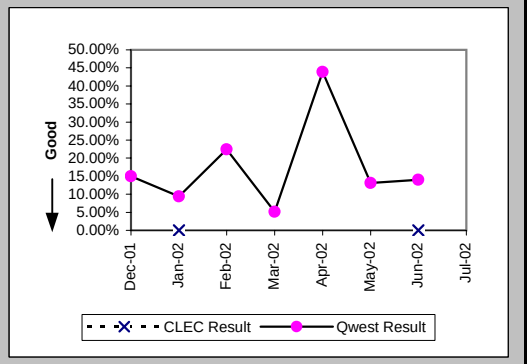
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	129	17.83%	38.28%			
Jan-02	0	2	0.00%	0	0	16	106	15.09%	35.80%	-0.59	-1.36	No
Feb-02	0	1	0.00%	0	0	15	80	18.75%	39.03%	-0.48	-1.29	No
Mar-02						9	71	12.68%	33.27%			
Apr-02	0	1	0.00%	1	0	26	87	29.89%	45.78%	-0.65	-1.39	No
May-02						12	103	11.65%	32.08%			
Jun-02	0	2	0.00%	1	0	20	127	15.75%	36.43%	-0.61	-1.37	No
Jul-02						11	122	9.02%	28.64%			



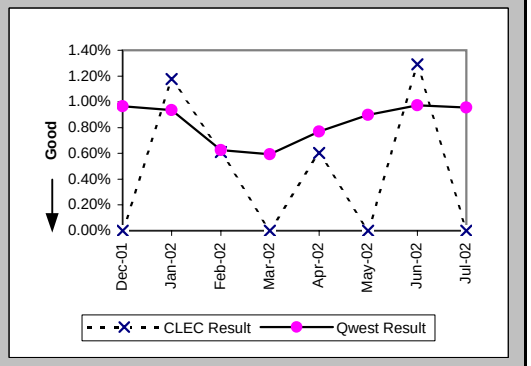
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	80	15.00%	35.71%			
Jan-02	0	2	0.00%	0	0	6	64	9.38%	29.15%	-0.45	-1.27	No
Feb-02						13	58	22.41%	41.70%			
Mar-02						2	39	5.13%	22.06%			
Apr-02						25	57	43.86%	49.62%			
May-02						10	76	13.16%	33.80%			
Jun-02	0	1	0.00%	1	0	13	93	13.98%	34.68%	-0.4	-1.24	No
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

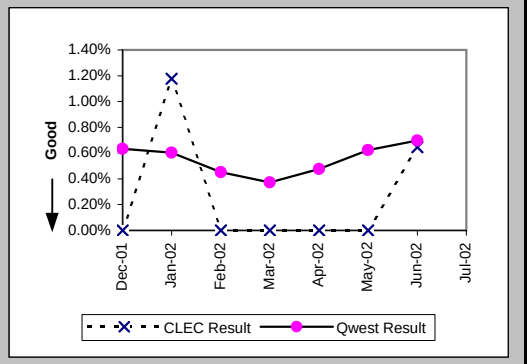
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	169	0.00%	0	0	261	27010	0.97%	9.78%	-1.28	-1.78	No
Jan-02	2	170	1.18%	0	0	254	27136	0.94%	9.63%	0.4	-0.76	No
Feb-02	1	164	0.61%	0	0	170	27201	0.63%	7.88%	-0.02	-1.01	No
Mar-02	0	164	0.00%	0	0	164	27664	0.59%	7.68%	-0.99	-1.6	No
Apr-02	1	166	0.60%	1	0	213	27706	0.77%	8.73%	-0.24	-1.15	No
May-02	0	152	0.00%	0	0	247	27453	0.90%	9.44%	-1.17	-1.71	No
Jun-02	2	155	1.29%	1	0	265	27259	0.97%	9.81%	0.47	-0.72	No
Jul-02	0	154	0.00%	0	0	261	27331	0.96%	9.73%	-1.22	-1.74	No



Checklist #14 - Resale - DS0 Repair

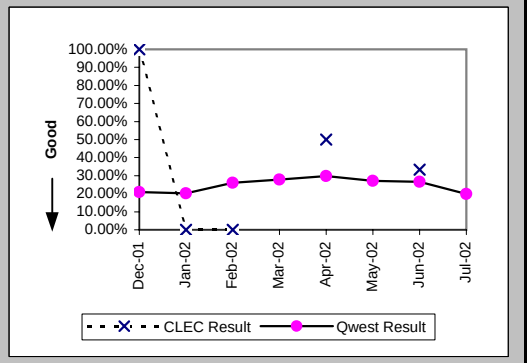
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	169	0.00%	0	0	171	27010	0.63%	7.93%	-1.03	-1.63	No
Jan-02	2	170	1.18%	0	0	164	27136	0.60%	7.75%	0.92	-0.44	No
Feb-02	0	164	0.00%	0	0	123	27201	0.45%	6.71%	-0.86	-1.52	No
Mar-02	0	164	0.00%	0	0	103	27664	0.37%	6.09%	-0.78	-1.47	No
Apr-02	0	166	0.00%	0	0	132	27706	0.48%	6.89%	-0.89	-1.54	No
May-02	0	152	0.00%	0	0	171	27453	0.62%	7.87%	-0.97	-1.59	No
Jun-02	1	155	0.65%	1	0	190	27259	0.70%	8.32%	-0.08	-1.05	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

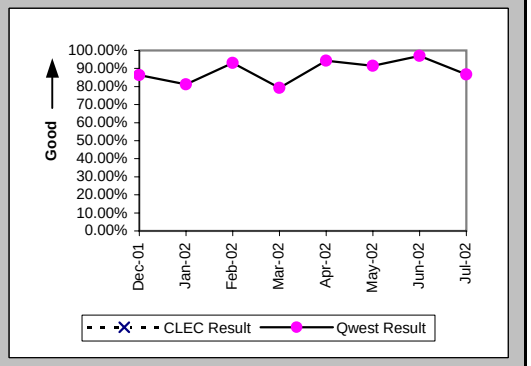
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	69	330	20.91%	40.67%	2.04	0.24	Yes
Jan-02	0	2	0.00%	0	0	64	318	20.13%	40.09%	-0.71	-1.43	No
Feb-02	0	1	0.00%	0	0	60	230	26.09%	43.91%	-0.59	-1.36	No
Mar-02						63	227	27.75%	44.78%			
Apr-02	1	2	50.00%	0	0	90	303	29.70%	45.70%	0.52	-0.68	No
May-02						92	339	27.14%	44.47%			
Jun-02	1	3	33.33%	0	0	96	361	26.59%	44.18%	0.26	-0.84	No
Jul-02						65	326	19.94%	39.95%			



Checklist #14 - Resale - DS1 Installation

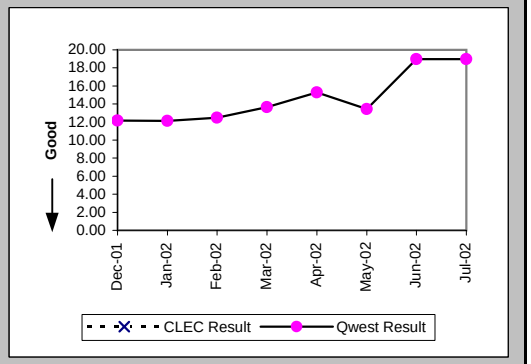
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						140	162	86.42%	34.26%			
Jan-02						125	154	81.17%	39.10%			
Feb-02						162	174	93.10%	25.34%			
Mar-02						126	159	79.25%	40.56%			
Apr-02						249	264	94.32%	23.15%			
May-02						162	177	91.53%	27.85%			
Jun-02						232	239	97.07%	16.86%			
Jul-02						149	172	86.63%	34.04%			



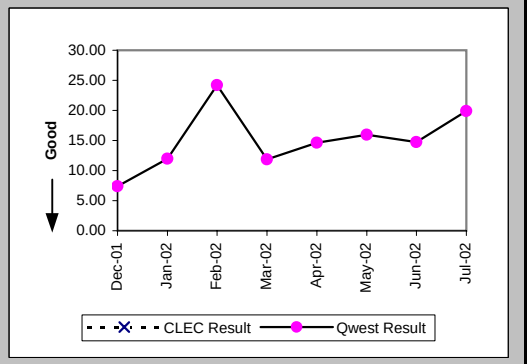
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2156	177	12.18	6.69			
Jan-02						2132	176	12.11	7.24			
Feb-02						2547	204	12.49	12.75			
Mar-02						2773	203	13.66	9.86			
Apr-02						4709	308	15.29	8.70			
May-02						2822	210	13.44	9.12			
Jun-02						5064	267	18.97	12.62			
Jul-02						4382	231	18.97	14.61			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

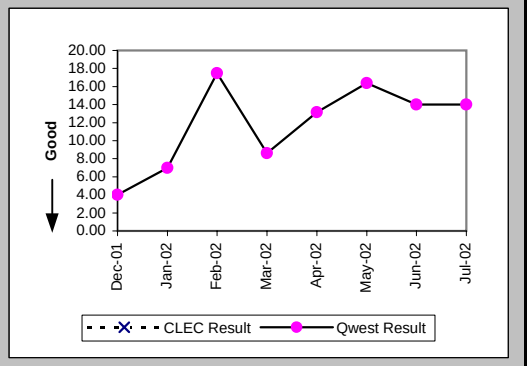
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155	21	7.38	6.33			
Jan-02						371	31	11.97	7.99			
Feb-02						363	15	24.20	36.93			
Mar-02						392	33	11.88	18.50			
Apr-02						293	20	14.65	12.90			
May-02						255	16	15.94	10.95			
Jun-02						103	7	14.71	6.70			
Jul-02						438	22	19.91	21.15			



Checklist #14 - Resale - DS1 Installation

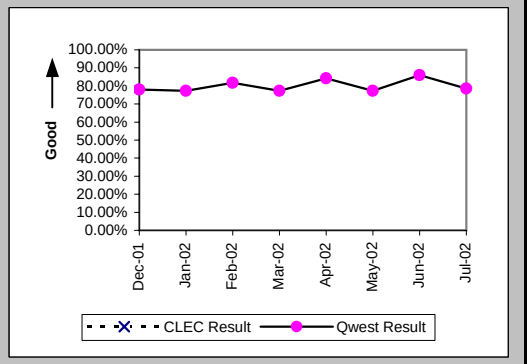
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	2	4.00	4.24			
Jan-02						21	3	7.00	7.81			
Feb-02						35	2	17.50	17.68			
Mar-02						43	5	8.60	8.56			
Apr-02						79	6	13.17	10.32			
May-02						82	5	16.40	7.16			
Jun-02						14	1	14.00				
Jul-02						112	8	14.00	8.25			



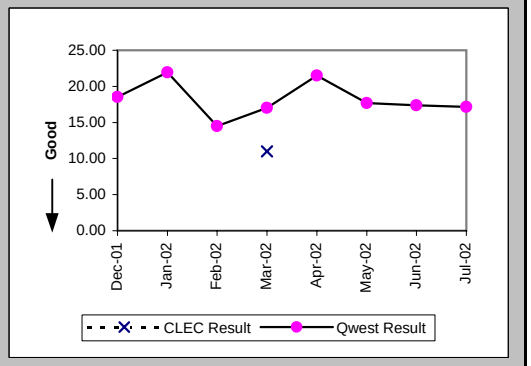
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	59	77.97%	41.45%			
Jan-02						75	97	77.32%	41.88%			
Feb-02						89	109	81.65%	38.71%			
Mar-02						58	75	77.33%	41.87%			
Apr-02						75	89	84.27%	36.41%			
May-02						68	88	77.27%	41.91%			
Jun-02						61	71	85.92%	34.79%			
Jul-02						88	112	78.57%	41.03%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

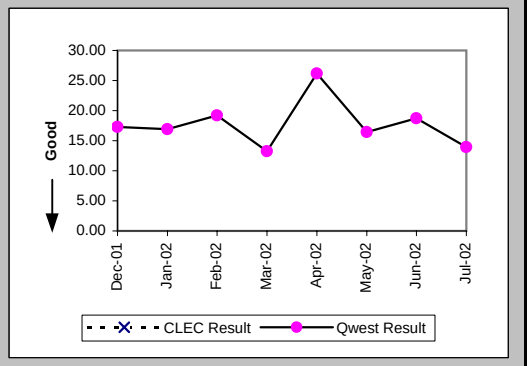
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1391	75	18.55	14.81			
Jan-02						2766	126	21.95	16.62			
Feb-02						1653	114	14.50	13.54			
Mar-02	11	1	11.00	0	0	1532	90	17.02	8.35	-0.72	-1.44	No
Apr-02						2712	126	21.52	16.69			
May-02						1876	106	17.70	14.93			
Jun-02						1458	84	17.36	10.99			
Jul-02						2284	133	17.17	9.03			



Checklist #14 - Resale - DS1 Installation

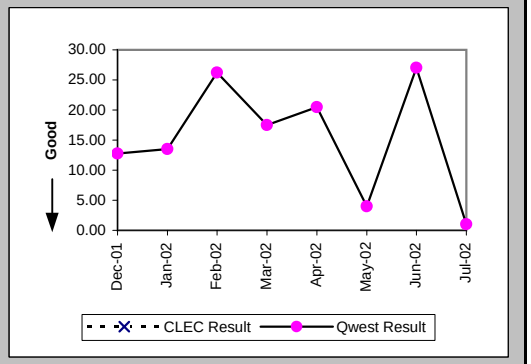
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						294	17	17.29	15.92			
Jan-02						508	30	16.93	9.93			
Feb-02						288	15	19.20	23.76			
Mar-02						238	18	13.22	10.38			
Apr-02						497	19	26.16	32.95			
May-02						411	25	16.44	20.46			
Jun-02						225	12	18.75	16.09			
Jul-02						348	25	13.92	11.05			



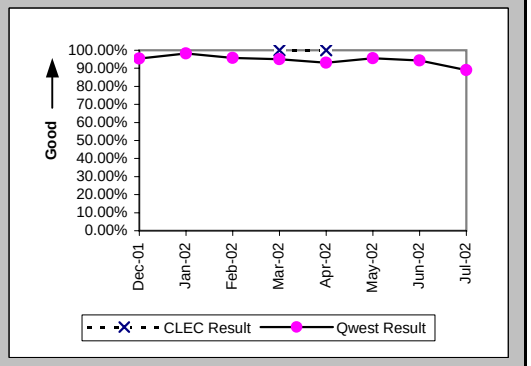
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	4	12.75	8.88			
Jan-02						27	2	13.50	4.95			
Feb-02						131	5	26.20	16.07			
Mar-02						35	2	17.50	14.85			
Apr-02						41	2	20.50	13.44			
May-02						4	1	4.00				
Jun-02						27	1	27.00				
Jul-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

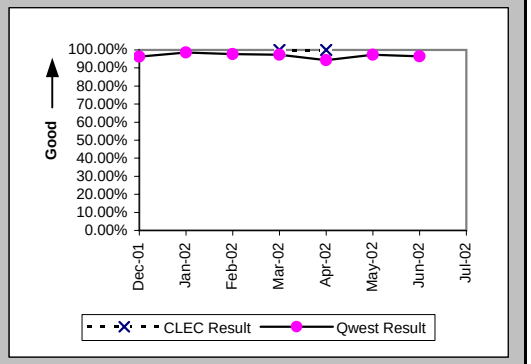
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230	241	95.44%	20.87%			
Jan-02						276	281	98.22%	13.22%			
Feb-02						299	312	95.83%	19.98%			
Mar-02	1	1	100.00%	0	0	291	306	95.10%	21.59%	-0.23	-1.14	No
Apr-02	1	1	100.00%	0	0	340	365	93.15%	25.26%	-0.27	-1.16	No
May-02						361	378	95.50%	20.72%			
Jun-02						316	335	94.33%	23.13%			
Jul-02						323	363	88.98%	31.31%			



Checklist #14 - Resale - DS1 Installation

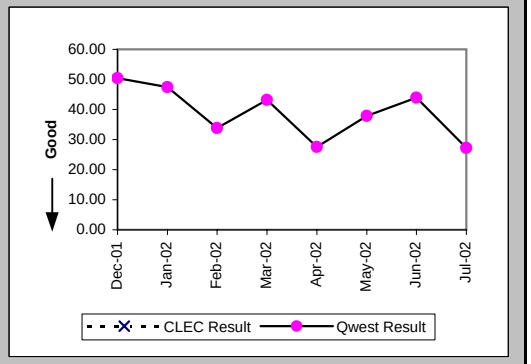
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						232	241	96.27%	18.96%			
Jan-02						277	281	98.58%	11.85%			
Feb-02						305	312	97.76%	14.81%			
Mar-02	1	1	100.00%	0	0	298	306	97.39%	15.96%	-0.16	-1.1	No
Apr-02	1	1	100.00%	0	0	344	365	94.25%	23.29%	-0.25	-1.15	No
May-02						368	378	97.35%	16.05%			
Jun-02						323	335	96.42%	18.58%			
Jul-02												



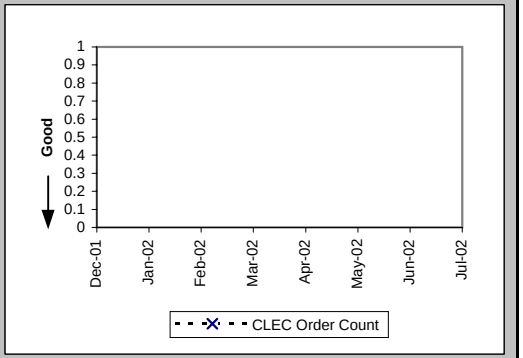
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1461	29	50.38	45.13			
Jan-02						1805	38	47.50	44.51			
Feb-02						1895	56	33.84	45.39			
Mar-02						1773	41	43.24	49.06			
Apr-02						1157	42	27.55	43.54			
May-02						1326	35	37.89	54.39			
Jun-02						1319	30	43.97	62.11			
Jul-02						1364	50	27.28	58.98			



Checklist #14 - Resale - DS1 Installation

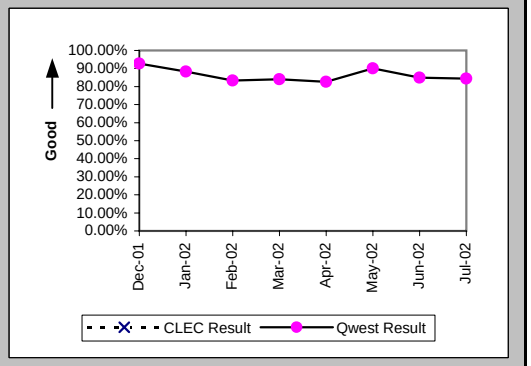
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - DS1 Repair

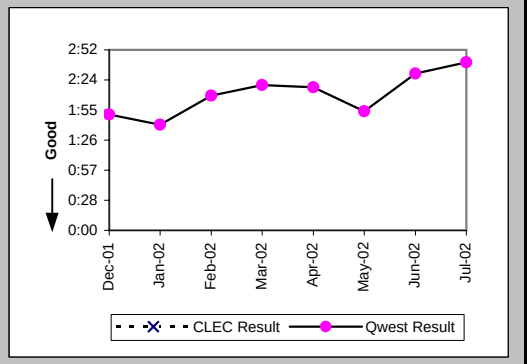
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						76	82	92.68%	26.04%			
Jan-02						76	86	88.37%	32.06%			
Feb-02						105	126	83.33%	37.27%			
Mar-02						100	119	84.03%	36.63%			
Apr-02						100	121	82.64%	37.87%			
May-02						91	101	90.10%	29.87%			
Jun-02						118	139	84.89%	35.81%			
Jul-02						135	160	84.38%	36.31%			



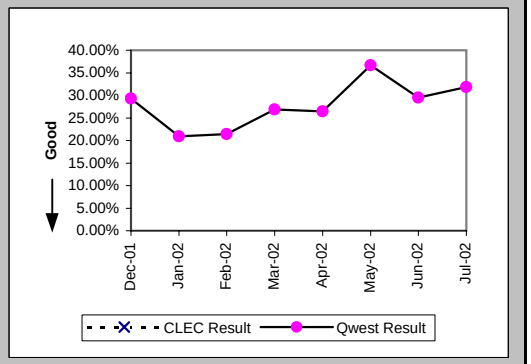
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						152:04	82	1:51	2:53			
Jan-02						144:03	86	1:41	1:54			
Feb-02						271:18	126	2:09	2:36			
Mar-02						274:54	119	2:19	3:00			
Apr-02						276:56	121	2:17	2:35			
May-02						191:46	101	1:54	2:15			
Jun-02						347:37	139	2:30	3:04			
Jul-02						430:21	160	2:41	3:16			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

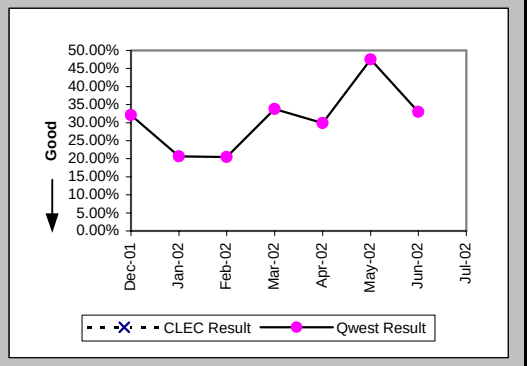
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	82	29.27%	45.50%			
Jan-02						18	86	20.93%	40.68%			
Feb-02						27	126	21.43%	41.03%			
Mar-02						32	119	26.89%	44.34%			
Apr-02						32	121	26.45%	44.10%			
May-02						37	101	36.63%	48.18%			
Jun-02						41	139	29.50%	45.60%			
Jul-02						51	160	31.88%	46.60%			



Checklist #14 - Resale - DS1 Repair

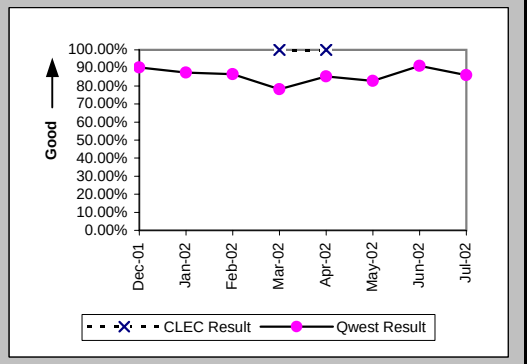
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	53	32.08%	46.68%			
Jan-02						12	58	20.69%	40.51%			
Feb-02						18	88	20.45%	40.34%			
Mar-02						27	80	33.75%	47.29%			
Apr-02						26	87	29.89%	45.78%			
May-02						29	61	47.54%	49.94%			
Jun-02						33	100	33.00%	47.02%			
Jul-02												



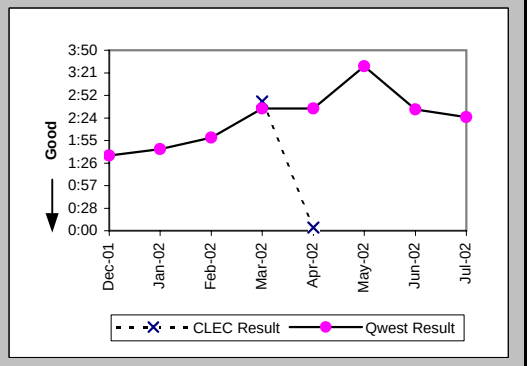
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	61	90.16%	29.78%			
Jan-02						35	40	87.50%	33.07%			
Feb-02						51	59	86.44%	34.24%			
Mar-02	1	1	100.00%	0	0	36	46	78.26%	41.25%	-0.52	-1.32	No
Apr-02	1	1	100.00%	0	0	64	75	85.33%	35.38%	-0.41	-1.25	No
May-02						67	81	82.72%	37.81%			
Jun-02						82	90	91.11%	28.46%			
Jul-02						74	86	86.05%	34.65%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

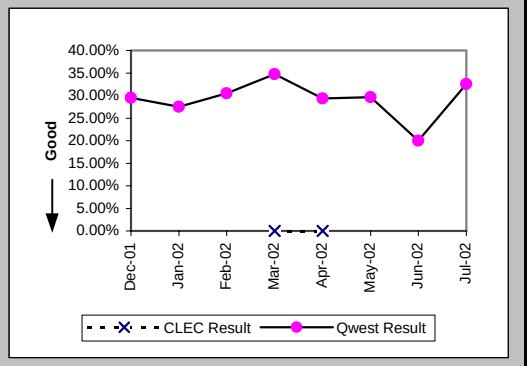
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						97:21	61	1:36	1:45			
Jan-02						69:14	40	1:44	2:10			
Feb-02						117:28	59	1:59	2:44			
Mar-02	2:45	1	2:45	0	0	119:28	46	2:36	3:10	0.46	-0.72	No
Apr-02	0:04	1	0:04	0	0	195:29	75	2:36	3:24	-0.74	-1.45	No
May-02						283:13	81	3:30	4:28			
Jun-02						231:49	90	2:35	3:15			
Jul-02						207:44	86	2:25	2:01			



Checklist #14 - Resale - DS1 Repair

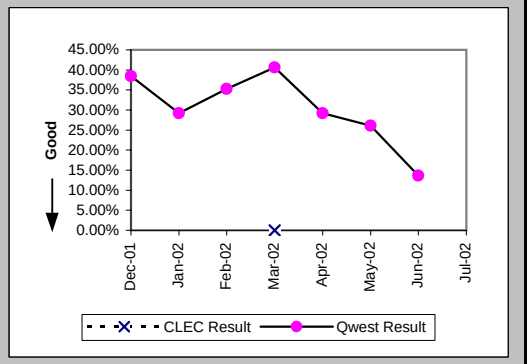
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	61	29.51%	45.61%			
Jan-02						11	40	27.50%	44.65%			
Feb-02						18	59	30.51%	46.04%			
Mar-02	0	1	0.00%	0	0	16	46	34.78%	47.63%	-0.72	-1.44	No
Apr-02	0	1	0.00%	0	0	22	75	29.33%	45.53%	-0.64	-1.39	No
May-02						24	81	29.63%	45.66%			
Jun-02						18	90	20.00%	40.00%			
Jul-02						28	86	32.56%	46.86%			



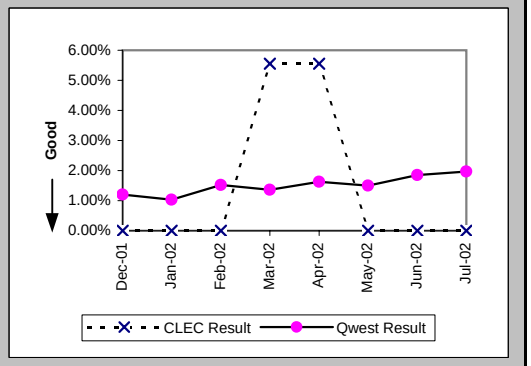
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	39	38.46%	48.65%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						12	34	35.29%	47.79%			
Mar-02	0	1	0.00%	0	0	13	32	40.63%	49.11%	-0.81	-1.5	No
Apr-02						14	48	29.17%	45.45%			
May-02						18	69	26.09%	43.91%			
Jun-02						9	66	13.64%	34.32%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

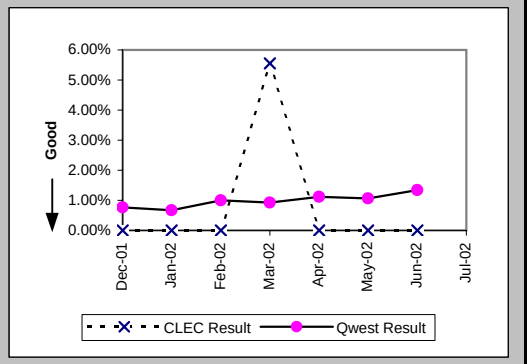
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	17	0.00%	0	0	143	11934	1.20%	10.88%	-0.45	-1.28	No
Jan-02	0	17	0.00%	0	0	126	12182	1.03%	10.12%	-0.42	-1.26	No
Feb-02	0	17	0.00%	0	0	185	12170	1.52%	12.24%	-0.51	-1.31	No
Mar-02	1	18	5.56%	0	0	165	12127	1.36%	11.58%	1.17	-0.29	No
Apr-02	1	18	5.56%	0	0	196	12050	1.63%	12.65%	1.06	-0.36	No
May-02	0	19	0.00%	0	0	182	12171	1.50%	12.14%	-0.54	-1.33	No
Jun-02	0	19	0.00%	0	0	229	12340	1.86%	13.50%	-0.6	-1.36	No
Jul-02	0	18	0.00%	0	0	246	12522	1.96%	13.88%	-0.6	-1.36	No



Checklist #14 - Resale - DS1 Repair

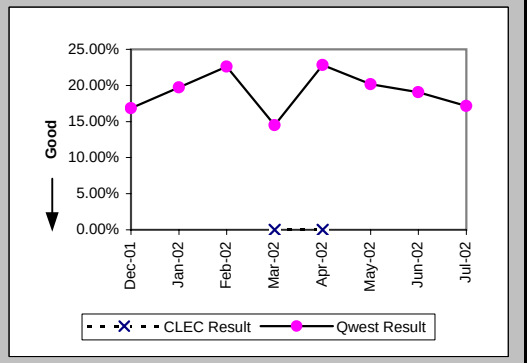
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	17	0.00%	0	0	92	11934	0.77%	8.75%	-0.36	-1.22	No
Jan-02	0	17	0.00%	0	0	82	12182	0.67%	8.18%	-0.34	-1.21	No
Feb-02	0	17	0.00%	0	0	122	12170	1.00%	9.96%	-0.41	-1.25	No
Mar-02	1	18	5.56%	0	0	112	12127	0.92%	9.57%	1.39	-0.16	No
Apr-02	0	18	0.00%	0	0	135	12050	1.12%	10.53%	-0.45	-1.27	No
May-02	0	19	0.00%	0	0	130	12171	1.07%	10.28%	-0.45	-1.28	No
Jun-02	0	19	0.00%	0	0	166	12340	1.35%	11.52%	-0.51	-1.31	No
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

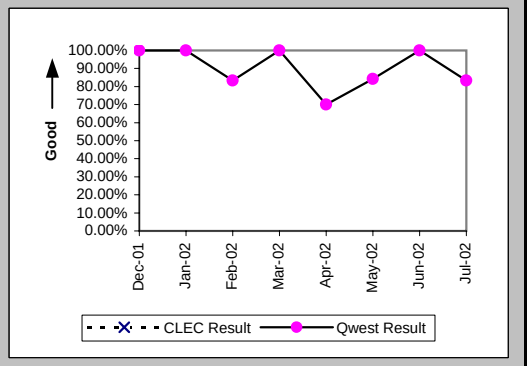
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	172	16.86%	37.44%			
Jan-02						31	157	19.75%	39.81%			
Feb-02						54	239	22.59%	41.82%			
Mar-02	0	1	0.00%	0	0	28	193	14.51%	35.22%	-0.41	-1.25	No
Apr-02	0	1	0.00%	0	0	58	254	22.83%	41.98%	-0.54	-1.33	No
May-02						46	228	20.18%	40.13%			
Jun-02						54	283	19.08%	39.29%			
Jul-02						51	297	17.17%	37.71%			



Checklist #14 - Resale - Installation for DS3 and Higher

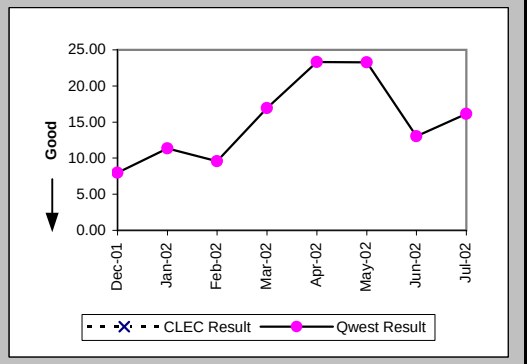
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	10	70.00%	45.83%			
May-02						16	19	84.21%	36.46%			
Jun-02						29	29	100.00%	0.00%			
Jul-02						15	18	83.33%	37.27%			



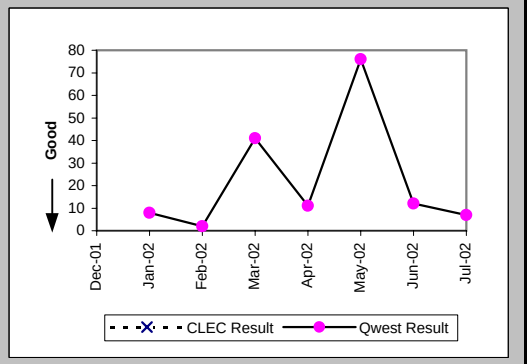
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	5	8.00	2.45			
Jan-02						227	20	11.35	6.91			
Feb-02						67	7	9.57	3.78			
Mar-02						220	13	16.92	13.51			
Apr-02						233	10	23.30	17.02			
May-02						489	21	23.29	35.06			
Jun-02						443	34	13.03	5.96			
Jul-02						387	24	16.12	8.44			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

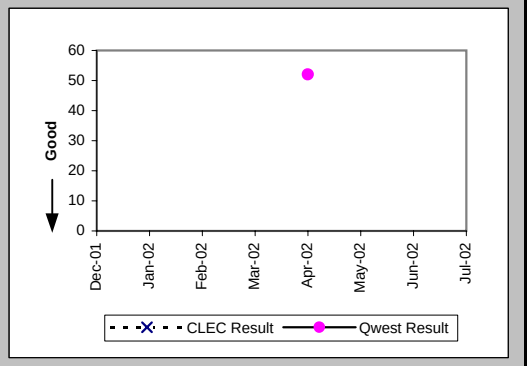
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						8	1	8.00				
Feb-02						2	1	2.00				
Mar-02						41	1	41.00				
Apr-02						22	2	11.00	0.00			
May-02						304	4	76.00	39.05			
Jun-02						12	1	12.00				
Jul-02						21	3	7.00	5.20			



Checklist #14 - Resale - Installation for DS3 and Higher

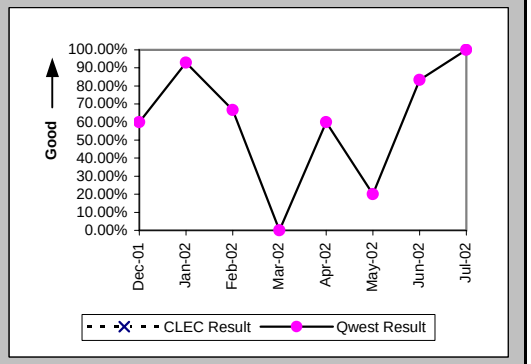
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						52	1	52.00				
May-02												
Jun-02												
Jul-02												



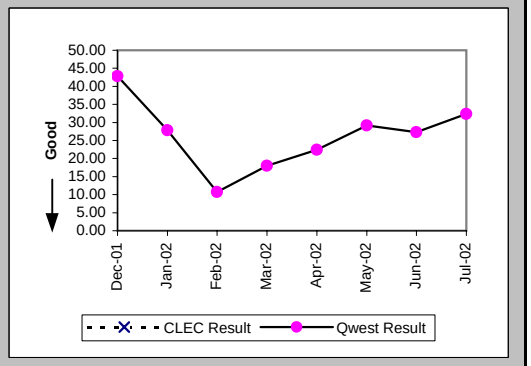
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	5	60.00%	48.99%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						3	5	60.00%	48.99%			
May-02						1	5	20.00%	40.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

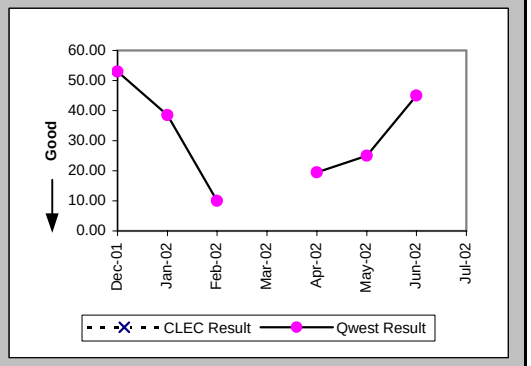
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						300	7	42.86	29.20			
Jan-02						501	18	27.83	16.66			
Feb-02						86	8	10.75	5.65			
Mar-02						36	2	18.00	4.24			
Apr-02						202	9	22.44	10.94			
May-02						204	7	29.14	15.67			
Jun-02						191	7	27.29	25.93			
Jul-02						97	3	32.33	36.09			



Checklist #14 - Resale - Installation for DS3 and Higher

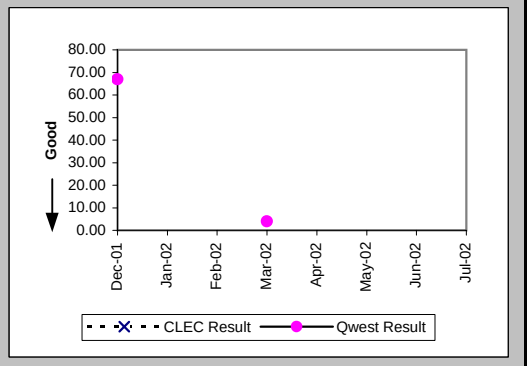
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						106	2	53.00	19.80			
Jan-02						154	4	38.50	21.30			
Feb-02						10	1	10.00				
Mar-02												
Apr-02						39	2	19.50	2.12			
May-02						100	4	25.00	18.89			
Jun-02						90	2	45.00	28.28			
Jul-02												



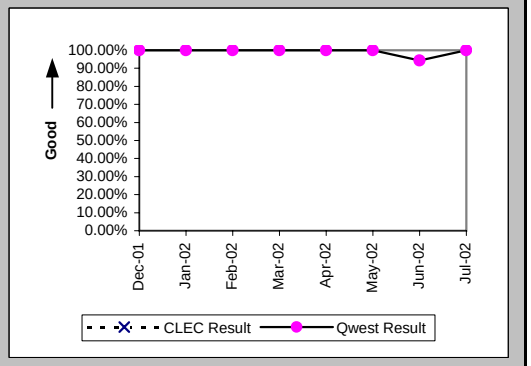
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	1	67.00				
Jan-02												
Feb-02												
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02												
Jul-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

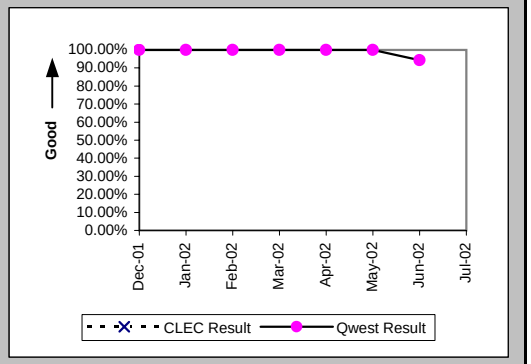
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						33	35	94.29%	23.21%			
Jul-02						34	34	100.00%	0.00%			



Checklist #14 - Resale - Installation for DS3 and Higher

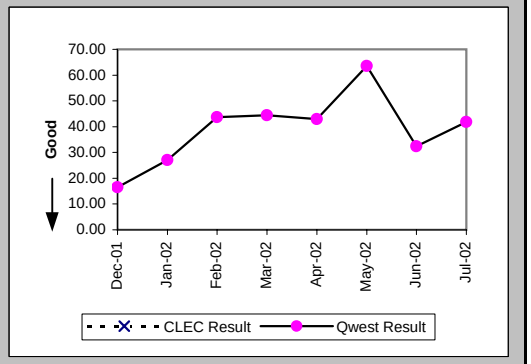
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	17	100.00%	0.00%			
Jan-02						25	25	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						17	17	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						33	35	94.29%	23.21%			
Jul-02												



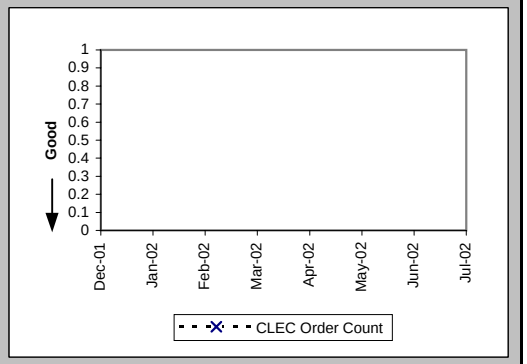
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	2	16.50	2.12			
Jan-02						108	4	27.00	13.64			
Feb-02						175	4	43.75	18.93			
Mar-02						311	7	44.43	28.69			
Apr-02						258	6	43.00	38.90			
May-02						318	5	63.60	49.00			
Jun-02						162	5	32.40	52.98			
Jul-02						293	7	41.86	48.34			



Checklist #14 - Resale - Installation for DS3 and Higher

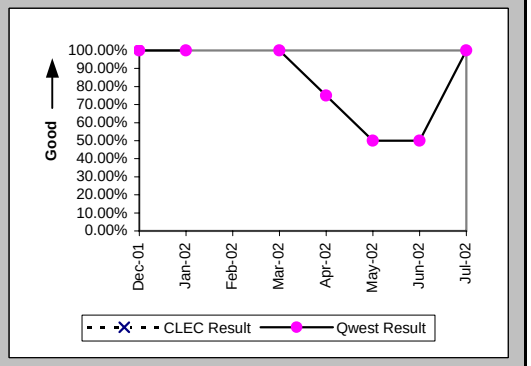
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Repair for DS3 and Higher

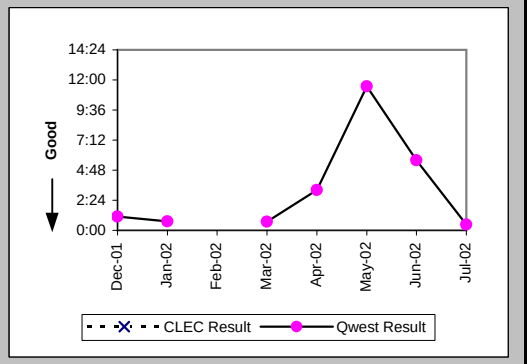
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02												
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	4	75.00%	43.30%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						4	4	100.00%	0.00%			



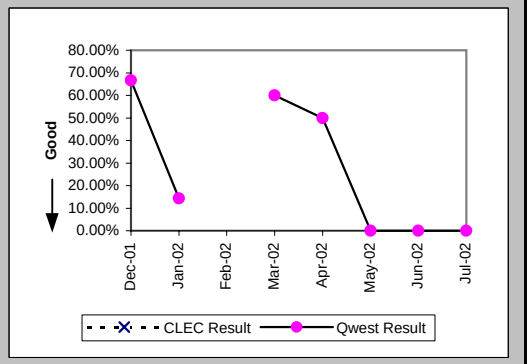
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3:19	3	1:06	0:23			
Jan-02						4:59	7	0:43	0:24			
Feb-02												
Mar-02						3:26	5	0:41	0:43			
Apr-02						12:51	4	3:13	4:12			
May-02						22:58	2	11:29	13:37			
Jun-02						11:12	2	5:36	6:18			
Jul-02						1:53	4	0:28	0:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

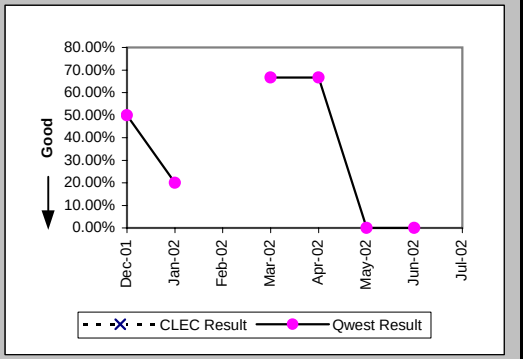
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						1	7	14.29%	34.99%			
Feb-02												
Mar-02						3	5	60.00%	48.99%			
Apr-02						2	4	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	4	0.00%	0.00%			



Checklist #14 - Resale - Repair for DS3 and Higher

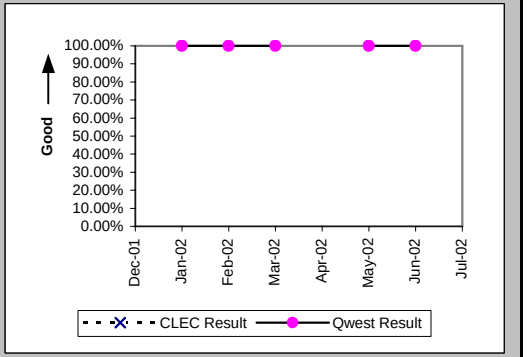
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	5	20.00%	40.00%			
Feb-02												
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02												



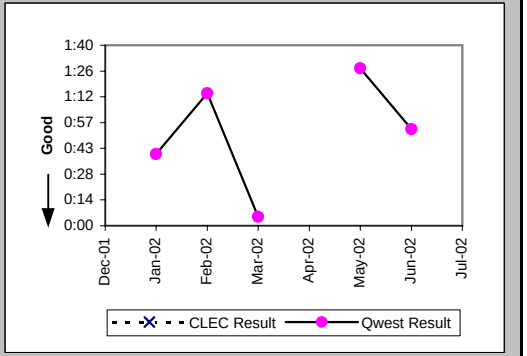
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

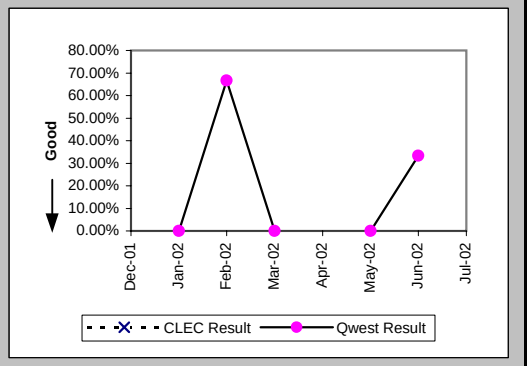
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2:40	4	0:40	0:28			
Feb-02						3:42	3	1:14	0:39			
Mar-02						0:05	1	0:05				
Apr-02												
May-02						2:56	2	1:28	0:13			
Jun-02						2:43	3	0:54	0:11			
Jul-02												



Checklist #14 - Resale - Repair for DS3 and Higher

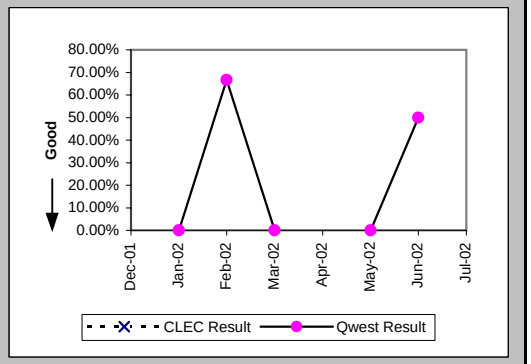
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	4	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02												



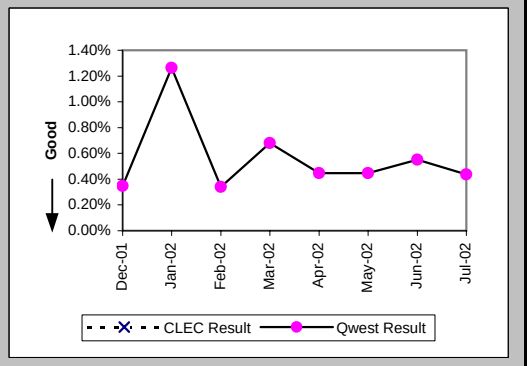
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	3	0.00%	0.00%			
Feb-02						2	3	66.67%	47.14%			
Mar-02						0	1	0.00%	0.00%			
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

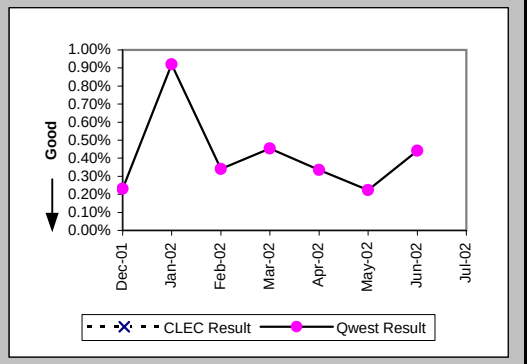
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	866	0.35%	5.88%			
Jan-02						11	870	1.26%	11.17%			
Feb-02						3	879	0.34%	5.83%			
Mar-02						6	882	0.68%	8.22%			
Apr-02						4	895	0.45%	6.67%			
May-02						4	897	0.45%	6.66%			
Jun-02						5	906	0.55%	7.41%			
Jul-02						4	918	0.44%	6.59%			



Checklist #14 - Resale - Repair for DS3 and Higher

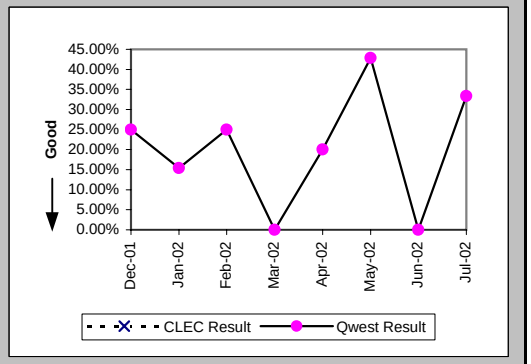
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	866	0.23%	4.80%			
Jan-02						8	870	0.92%	9.55%			
Feb-02						3	879	0.34%	5.83%			
Mar-02						4	882	0.45%	6.72%			
Apr-02						3	895	0.34%	5.78%			
May-02						2	897	0.22%	4.72%			
Jun-02						4	906	0.44%	6.63%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

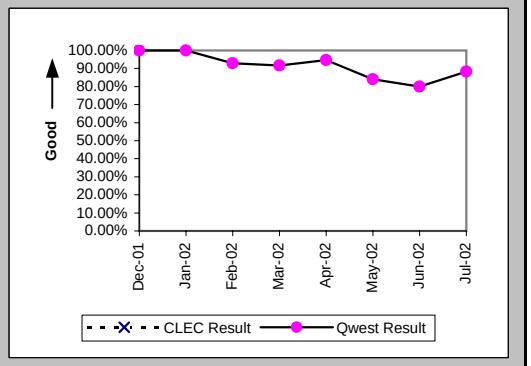
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	4	25.00%	43.30%			
Jan-02						2	13	15.38%	36.08%			
Feb-02						1	4	25.00%	43.30%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						3	7	42.86%	49.49%			
Jun-02						0	5	0.00%	0.00%			
Jul-02						2	6	33.33%	47.14%			



Checklist #14 - Resale - Frame Relay Installation

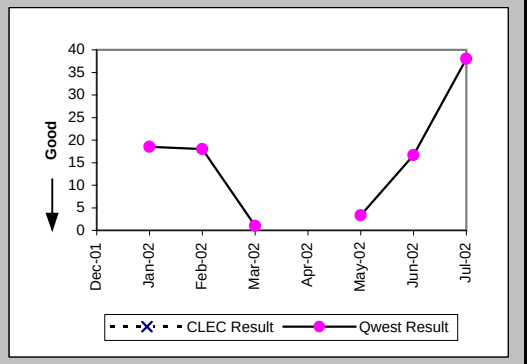
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						11	12	91.67%	27.64%			
Apr-02						18	19	94.74%	22.33%			
May-02						21	25	84.00%	36.66%			
Jun-02						12	15	80.00%	40.00%			
Jul-02						15	17	88.24%	32.22%			



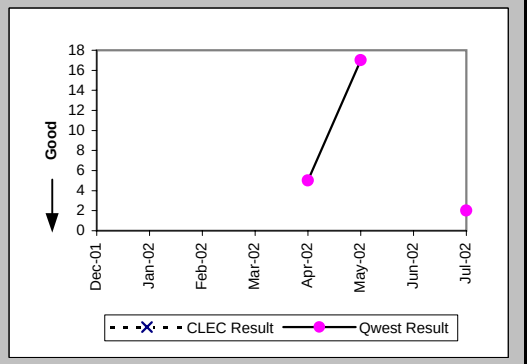
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						37	2	18.50	2.12			
Feb-02						18	1	18.00				
Mar-02						1	1	1.00				
Apr-02												
May-02						10	3	3.33	2.08			
Jun-02						50	3	16.67	25.40			
Jul-02						38	1	38.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

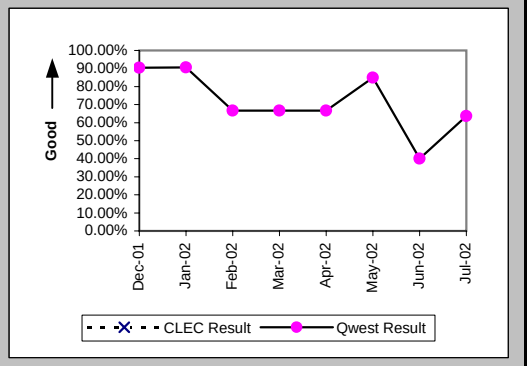
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						5	1	5.00				
May-02						17	1	17.00				
Jun-02												
Jul-02						2	1	2.00				



Checklist #14 - Resale - Frame Relay Installation

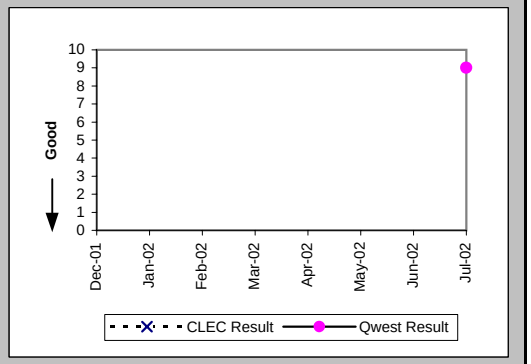
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	21	90.48%	29.35%			
Jan-02						29	32	90.63%	29.15%			
Feb-02						16	24	66.67%	47.14%			
Mar-02						10	15	66.67%	47.14%			
Apr-02						14	21	66.67%	47.14%			
May-02						28	33	84.85%	35.86%			
Jun-02						6	15	40.00%	48.99%			
Jul-02						14	22	63.64%	48.10%			



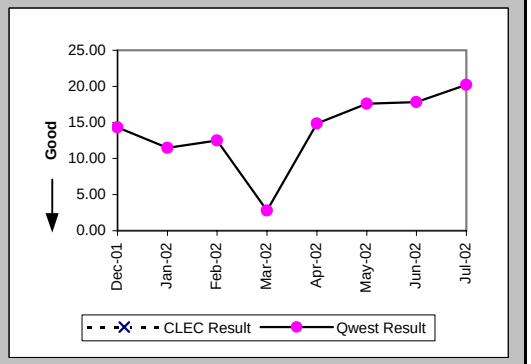
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						18	2	9.00	5.66			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

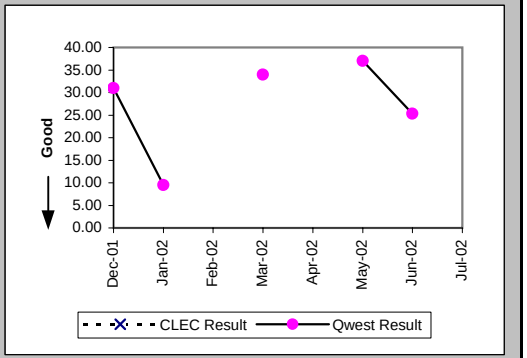
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	3	14.33	5.03			
Jan-02						46	4	11.50	9.00			
Feb-02						100	8	12.50	7.63			
Mar-02						14	5	2.80	2.95			
Apr-02						104	7	14.86	18.95			
May-02						88	5	17.60	7.50			
Jun-02						107	6	17.83	19.26			
Jul-02						182	9	20.22	13.69			



Checklist #14 - Resale - Frame Relay Installation

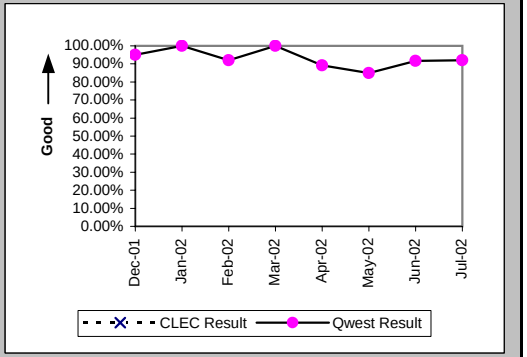
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	2	31.00	28.28			
Jan-02						19	2	9.50	2.12			
Feb-02												
Mar-02						34	1	34.00				
Apr-02												
May-02						37	1	37.00				
Jun-02						76	3	25.33	23.46			
Jul-02												



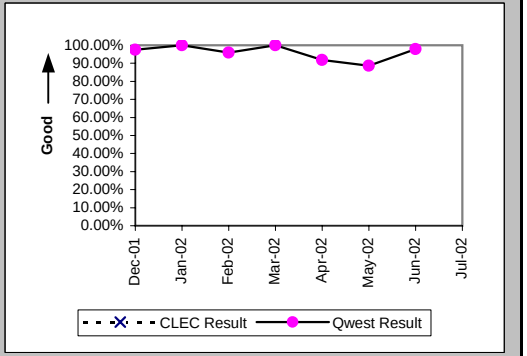
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	40	95.00%	21.79%			
Jan-02						48	48	100.00%	0.00%			
Feb-02						46	50	92.00%	27.13%			
Mar-02						35	35	100.00%	0.00%			
Apr-02						33	37	89.19%	31.05%			
May-02						45	53	84.91%	35.80%			
Jun-02						44	48	91.67%	27.64%			
Jul-02						35	38	92.11%	26.97%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

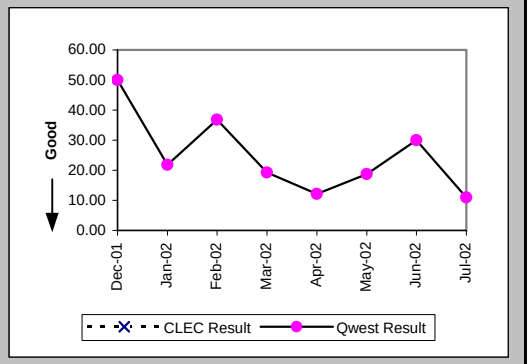
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	40	97.50%	15.61%			
Jan-02						48	48	100.00%	0.00%			
Feb-02						48	50	96.00%	19.60%			
Mar-02						35	35	100.00%	0.00%			
Apr-02						34	37	91.89%	27.30%			
May-02						47	53	88.68%	31.68%			
Jun-02						47	48	97.92%	14.28%			
Jul-02												



Checklist #14 - Resale - Frame Relay Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

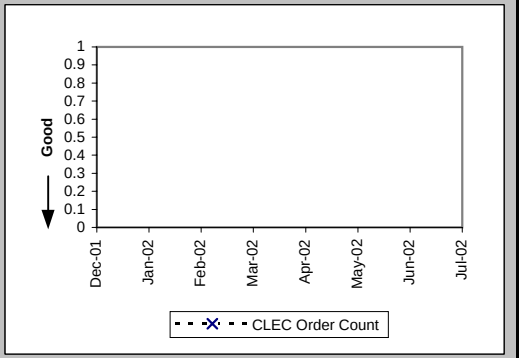
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						200	4	50.00	53.50			
Jan-02						153	7	21.86	32.12			
Feb-02						258	7	36.86	36.88			
Mar-02						77	4	19.25	22.04			
Apr-02						97	8	12.12	6.94			
May-02						187	10	18.70	13.91			
Jun-02						210	7	30.00	1.63			
Jul-02						77	7	11.00	19.17			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

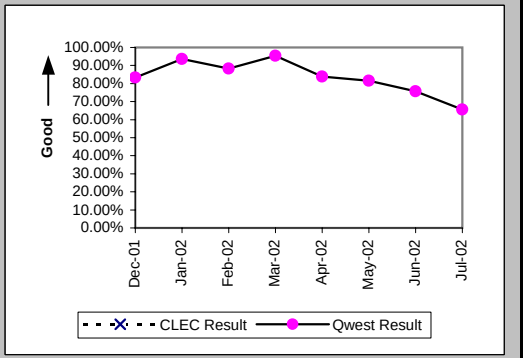
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	



Checklist #14 - Resale - Frame Relay Repair

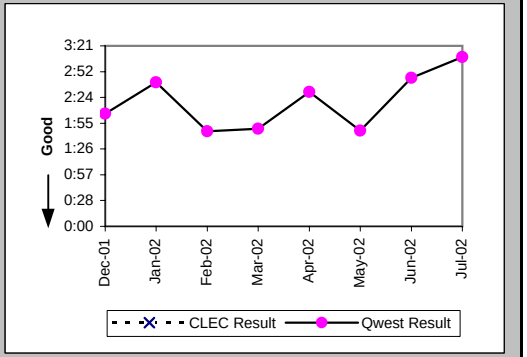
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	24	83.33%	37.27%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						15	17	88.24%	32.22%			
Mar-02						21	22	95.45%	20.83%			
Apr-02						26	31	83.87%	36.78%			
May-02						22	27	81.48%	38.84%			
Jun-02						25	33	75.76%	42.86%			
Jul-02						19	29	65.52%	47.53%			



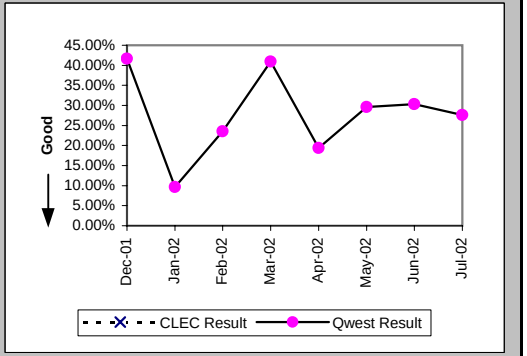
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						50:28	24	2:06	2:16			
Jan-02						83:23	31	2:41	5:03			
Feb-02						29:58	17	1:46	1:48			
Mar-02						39:54	22	1:49	1:13			
Apr-02						77:18	31	2:30	2:55			
May-02						48:18	27	1:47	2:01			
Jun-02						91:21	33	2:46	2:37			
Jul-02						91:24	29	3:09	2:58			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

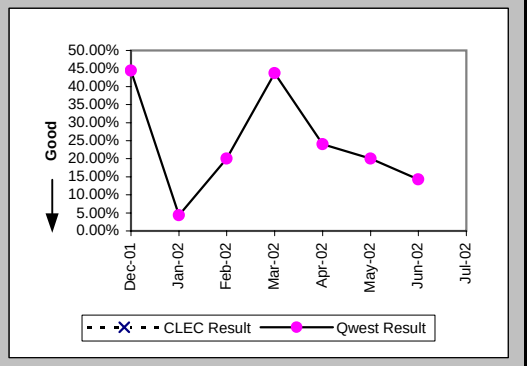
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	24	41.67%	49.30%			
Jan-02						3	31	9.68%	29.57%			
Feb-02						4	17	23.53%	42.42%			
Mar-02						9	22	40.91%	49.17%			
Apr-02						6	31	19.35%	39.51%			
May-02						8	27	29.63%	45.66%			
Jun-02						10	33	30.30%	45.96%			
Jul-02						8	29	27.59%	44.69%			



Checklist #14 - Resale - Frame Relay Repair

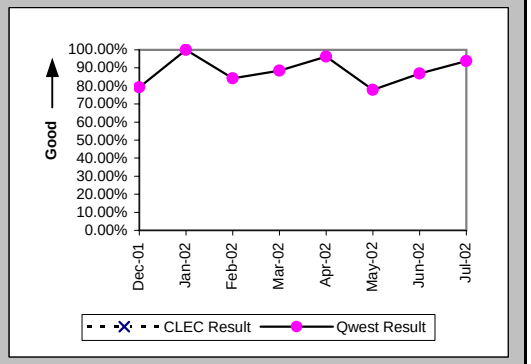
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	18	44.44%	49.69%			
Jan-02						1	23	4.35%	20.39%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						7	16	43.75%	49.61%			
Apr-02						6	25	24.00%	42.71%			
May-02						3	15	20.00%	40.00%			
Jun-02						3	21	14.29%	34.99%			
Jul-02												



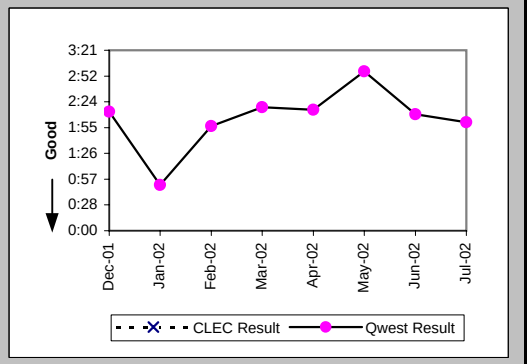
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	29	79.31%	40.51%			
Jan-02						25	25	100.00%	0.00%			
Feb-02						16	19	84.21%	36.46%			
Mar-02						23	26	88.46%	31.95%			
Apr-02						26	27	96.30%	18.89%			
May-02						35	45	77.78%	41.57%			
Jun-02						60	69	86.96%	33.68%			
Jul-02						45	48	93.75%	24.21%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

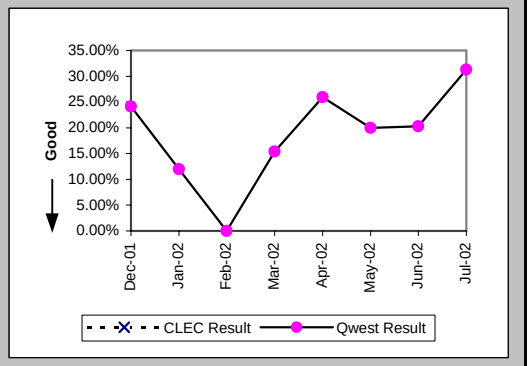
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64:26	29	2:13	1:45			
Jan-02						21:17	25	0:51	0:58			
Feb-02						37:09	19	1:57	1:59			
Mar-02						59:47	26	2:18	2:53			
Apr-02						60:38	27	2:15	6:48			
May-02						133:23	45	2:58	3:36			
Jun-02						148:56	69	2:10	2:44			
Jul-02						96:48	48	2:01	1:37			



Checklist #14 - Resale - Frame Relay Repair

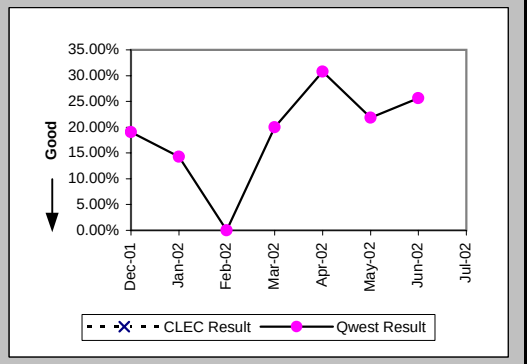
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	29	24.14%	42.79%			
Jan-02						3	25	12.00%	32.50%			
Feb-02						0	19	0.00%	0.00%			
Mar-02						4	26	15.38%	36.08%			
Apr-02						7	27	25.93%	43.82%			
May-02						9	45	20.00%	40.00%			
Jun-02						14	69	20.29%	40.22%			
Jul-02						15	48	31.25%	46.35%			



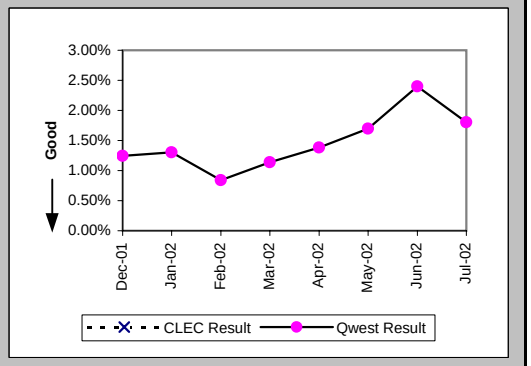
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	21	19.05%	39.27%			
Jan-02						2	14	14.29%	34.99%			
Feb-02						0	11	0.00%	0.00%			
Mar-02						3	15	20.00%	40.00%			
Apr-02						4	13	30.77%	46.15%			
May-02						7	32	21.88%	41.34%			
Jun-02						10	39	25.64%	43.67%			
Jul-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

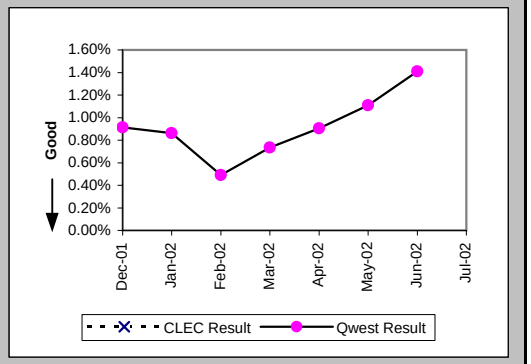
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						53	4266	1.24%	11.08%			
Jan-02						56	4290	1.31%	11.35%			
Feb-02						36	4277	0.84%	9.14%			
Mar-02						48	4220	1.14%	10.60%			
Apr-02						58	4201	1.38%	11.67%			
May-02						72	4238	1.70%	12.92%			
Jun-02						102	4253	2.40%	15.30%			
Jul-02						77	4276	1.80%	13.30%			

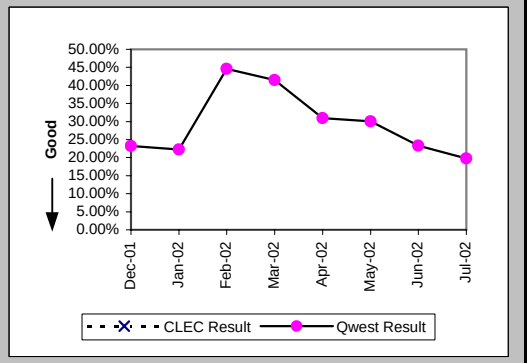


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	4266	0.91%	9.52%			
Jan-02						37	4290	0.86%	9.25%			
Feb-02						21	4277	0.49%	6.99%			
Mar-02						31	4220	0.73%	8.54%			
Apr-02						38	4201	0.90%	9.47%			
May-02						47	4238	1.11%	10.47%			
Jun-02						60	4253	1.41%	11.79%			
Jul-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	69	23.19%	42.20%			
Jan-02						16	72	22.22%	41.57%			
Feb-02						29	65	44.62%	49.71%			
Mar-02						34	82	41.46%	49.27%			
Apr-02						26	84	30.95%	46.23%			
May-02						31	103	30.10%	45.87%			
Jun-02						31	133	23.31%	42.28%			
Jul-02						19	96	19.79%	39.84%