

Issues from 9/5/2002 CCP Meeting

Sherry,

As promised this morning, I have reviewed your issues that have been reported to Kim Walsh, your customer Support Manager.

The two issues and my findings are as follows:

Issue 1:

MCI has been clarified for an 8825 error. The specific error is FORMAT SAE 878. This error is encountered when an LSR is issued with a specific USOC that is not part of your Interconnect Agreement Contract. After Release 10.6 MCI received approximately 627 clarifications for this error because the specific USOC requested was not part of your contract. The majority of these clarifications were for the state of Georgia. Your Interconnect Agreement for Georgia was amended and the new UNE-P USOCS have been added. Currently Georgia is the only state that an amendment has been signed. It is my understanding that the Florida agreement was sent to your contract person today and the USOCS for Florida will be added once that agreement is signed and returned. The other state amendments will be sent next week for signatures. Until all state agreements have been amended LSR's will continue being clarified. After a review of your clarifications with the Format SAE 878 error, they have dropped drastically since the Georgia amendment was implemented.

Issue 2:

The S3446 reject that you are encountering is valid. After a review of several of the PONS it appears that the LSR is being sent electronically for ACT of T. This will not be fully mechanized until after Release 11.0. The review of the PON's indicates that even if ACT of T were a fully mechanized process you would still receive the same rejects. On an ACT of T you cannot disconnect services on an LNA of N. This is for New Activity only.

Examples reviewed:

S008533683BSGAPR
S008540875BSGAPR
S008540875BSGAPR
S008589775BSTNPR
S008649635BSGAPR
S008656875BSNCPR
S008745530BSGAPR
S008746125BSGAPR
S008746860BSTNPR

Prepared by: Gary Jones - BellSouth, Flow-Through Manager
September 5, 2002