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September 13, 2002

**Ex Parte**

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: Joint Application by Verizon for Authorization To Provide In-Region, InterLATA Services in States of Delaware and New Hampshire, Docket No. 02-157; Joint Application by Verizon for Authorization To Provide In-Region, InterLATA Services in State of Virginia, Docket No. 02-214; Application by Verizon New England for Authorization To Provide In-Region, InterLATA Services in Vermont, CC Docket No. 02-7; Application by Verizon New England Inc., et al., for Authorization To Provide In-Region, InterLATA Services in Massachusetts, Docket No. 01-9; Application by Verizon New York Inc. for Authorization To Provide In-Region, InterLATA Services in State of Pennsylvania, Docket No. 01-138; and Application by Verizon-New Jersey Inc. for Authorization To Provide In-Region, InterLATA Services in State of New Jersey, Docket No. 02-67

Dear Ms. Dortch:

Verizon previously disclosed to the Commission that certain marketing materials had inadvertently been sent to customers in New Jersey. Verizon also disclosed that a small number of calling card calls in New Jersey were misbranded as a result of errors by WorldCom, the entity that transports Verizon calling card calls in the former Bell Atlantic states over its network (rather than Verizon's affiliate's network). In addition to promptly taking corrective steps with respect to those particular matters, Verizon has investigated whether other similar incidents occurred.

As part of this investigation, Verizon has recently determined that from January 2002 through June 2002, two Verizon employees sent letters to customers in New Jersey that, in addition to describing a number of the local services Verizon provided, also mentioned that Verizon long distance services would soon be available in New Jersey. These same two employees also may have discussed Verizon long distance with some New Jersey customers before Verizon received section 271 authority in New Jersey. These employees remember discussing Verizon long distance with some New Jersey customers and telling customers that Verizon did not yet have section 271 approval in that state, but do not recall the customers' names and kept no records of the conversations.

Verizon has also learned that additional calling card calls in various states were misbranded as Verizon calls. Approximately 4,000 calls in Virginia were misbranded during a ten-day period in March and April 2002 due to an error by WorldCom in updating its routing table. These calls should have been branded as an unaffiliated long distance carrier's calls. None of these calling card calls were billed to customers.

In addition, since June 2000, approximately 1,700 calling card calls originating in Massachusetts, Pennsylvania, Vermont, New Jersey, New Hampshire, Delaware, and Virginia have been misbranded as Verizon calls. These calls also should have been branded as an unaffiliated long distance carrier's calls. The majority of these calls were misbranded as a result of the manner in which WorldCom programs its routing controls. None of these calling card calls were billed to customers.

Verizon is submitting this letter for inclusion in the captioned proceedings in the interest of completeness.

Sincerely,

A handwritten signature in cursive script that reads "Dee May". The signature is written in black ink and is positioned to the left of the list of names.

cc: W. Maher  
J. Carlisle  
M. Carey  
B. Olson  
H. Thaggert  
V. Schlesinger  
T. Wilson  
G. Remondino  
U. Oneije  
J. Veach  
E. Einhorn  
R. Tanner  
A. Johns  
R. Tibayan Remy  
T. Harkrader