BELLSOUTH

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WRITTEN EX PARTE

October 7, 2002

Ms Marlene H. Dortch
Secretary
Federal Communications Commission
The Portals
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 02-307 - #1

Dear Ms Dortch:

I am providing you with a copy of a spreadsheet that I sent electronically to Christine Newcomb and Pamela Megna of the Commission's Wireline Competition Bureau on October 4, 2002. The spreadsheet is a multi-month summary of BellSouth's performance in Florida under the permanent Florida SQM for the months of May through August 2002. The e-mailed documents were sent to Ms. Newcomb and Dr. Megna at their request.

In accordance with Section 1.1206, I am filing this notice and the accompanying attachments electronically and request that you please place them in the record of the proceeding identified above. Thank you.

Sincerely,

Kathleen B. Levitz

Kathleen B. Levitz

Attachments

cc: Christine Newcomb (w/o attachment)
Pamela Megna (w/o attachment)
Janice Myles
James Davis-Smith
Luin Fitch
Sara Kyle
Beth Keating

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering																		
	% Rejected Service Requests - Mechanized																		
A.1.1.1	O-7	Residence/FL (%)	Diagnostic			14.71%	41,247				Diagnostic			17.66%	54,561				Diagnostic
A.1.1.2	O-7	Business/FL (%)	Diagnostic			24.50%	1,559				Diagnostic			28.04%	2,179				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
A.1.2.1	O-7	Residence/FL (%)	Diagnostic			29.82%	9,302				Diagnostic			26.41%	14,120				Diagnostic
A.1.2.2	O-7	Business/FL (%)	Diagnostic			49.29%	1,130				Diagnostic			40.40%	2,505				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.5	O-7	Centrex/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
A.1.3.1	O-7	Residence/FL (%)	Diagnostic			46.08%	536				Diagnostic			46.46%	579				Diagnostic
A.1.3.2	O-7	Business/FL (%)	Diagnostic			54.42%	882				Diagnostic			52.74%	730				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)	Diagnostic			34.71%	121				Diagnostic			36.42%	151				Diagnostic
A.1.3.4	O-7	PBX/FL (%)	Diagnostic			55.56%	18				Diagnostic			56.25%	16				Diagnostic
A.1.3.5	O-7	Centrex/FL (%)	Diagnostic			57.14%	7				Diagnostic			58.33%	24				Diagnostic
A.1.3.6	O-7	ISDN/FL (%)	Diagnostic			45.45%	11				Diagnostic			20.00%	10				Diagnostic
	Reject Interval - Mechanized																		
A.1.4.1	O-8	Residence/FL (%)	>= 97% w in 1 hr			95.82%	6,150				NO			96.58%	9,649				NO
A.1.4.2	O-8	Business/FL (%)	>= 97% w in 1 hr			96.87%	383				NO			96.74%	614				NO
A.1.4.3	O-8	Design (Specials)/FL (%)	>= 97% w in 1 hr																
A.1.4.4	O-8	PBX/FL (%)	>= 97% w in 1 hr																
A.1.4.5	O-8	Centrex/FL (%)	>= 97% w in 1 hr																
A.1.4.6	O-8	ISDN/FL (%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
A.1.7.1	O-8	Residence/FL (%)	>= 95% w in 10 hrs			91.87%	2,866				NO			96.12%	3,814				YES
A.1.7.2	O-8	Business/FL (%)	>= 95% w in 10 hrs			96.83%	568				YES			98.03%	1,017				YES
A.1.7.3	O-8	Design (Specials)/FL (%)	>= 95% w in 10 hrs																
A.1.7.4	O-8	PBX/FL (%)	>= 95% w in 10 hrs																
A.1.7.5	O-8	Centrex/FL (%)	>= 95% w in 10 hrs																
A.1.7.6	O-8	ISDN/FL (%)	>= 95% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
A.1.8.1	O-8	Residence/FL (%)	>= 95% w in 24 hrs			98.84%	259				YES			95.96%	272				YES
A.1.8.2	O-8	Business/FL (%)	>= 95% w in 24 hrs			98.57%	489				YES			97.95%	391				YES
A.1.8.3	O-8	Design (Specials)/FL (%)	>= 95% w in 24 hrs			93.02%	43				NO			92.73%	55				NO
A.1.8.4	O-8	PBX/FL (%)	>= 95% w in 24 hrs			80.00%	10				NO			100.00%	9				YES
A.1.8.5	O-8	Centrex/FL (%)	>= 95% w in 24 hrs			83.33%	6				NO			100.00%	14				YES
A.1.8.6	O-8	ISDN/FL (%)	>= 95% w in 24 hrs			83.33%	6				NO			100.00%	2				YES
	FOC Timeliness - Mechanized																		
A.1.9.1	O-9	Residence/FL (%)	>= 95% w in 3 hrs			98.45%	35,246				YES			98.89%	45,096				YES
A.1.9.2	O-9	Business/FL (%)	>= 95% w in 3 hrs			99.15%	1,183				YES			99.36%	1,564				YES
A.1.9.3	O-9	Design (Specials)/FL (%)	>= 95% w in 3 hrs																
A.1.9.4	O-9	PBX/FL (%)	>= 95% w in 3 hrs																
A.1.9.5	O-9	Centrex/FL (%)	>= 95% w in 3 hrs																
A.1.9.6	O-9	ISDN/FL (%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
A.1.12.1	O-9	Residence/FL (%)	>= 95% w in 10 hrs			87.32%	7,501				NO			93.85%	11,238				NO
A.1.12.2	O-9	Business/FL (%)	>= 95% w in 10 hrs			89.90%	693				NO			93.01%	1,632				NO
A.1.12.3	O-9	Design (Specials)/FL (%)	>= 95% w in 10 hrs																
A.1.12.4	O-9	PBX/FL (%)	>= 95% w in 10 hrs																
A.1.12.5	O-9	Centrex/FL (%)	>= 95% w in 10 hrs																
A.1.12.6	O-9	ISDN/FL (%)	>= 95% w in 10 hrs																
	FOC Timeliness - Non-Mechanized																		
A.1.13.1	O-9	Residence/FL (%)	>= 95% w in 24 hrs			93.90%	295				NO			93.97%	282				NO
A.1.13.2	O-9	Business/FL (%)	>= 95% w in 24 hrs			97.66%	384				YES			94.10%	322				NO
A.1.13.3	O-9	Design (Specials)/FL (%)	>= 95% w in 24 hrs			92.19%	64				NO			100.00%	96				YES
A.1.13.4	O-9	PBX/FL (%)	>= 95% w in 24 hrs			87.50%	8				NO			100.00%	7				YES
A.1.13.5	O-9	Centrex/FL (%)	>= 95% w in 24 hrs			100.00%	4				YES			100.00%	6				YES
A.1.13.6	O-9	ISDN/FL (%)	>= 95% w in 24 hrs			80.00%	5				NO			71.43%	7				NO
	FOC & Reject Response Completeness - Mechanized																		
A.1.14.1.1	O-11	Residence/EDI/FL (%)	>= 95%			98.21%	112				YES			100.00%	86				YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.88%	41,135				YES			99.91%	54,475				YES
A.1.14.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	22				YES			100.00%	39				YES
A.1.14.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.80%	1,537				YES			99.16%	2,140				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.14.4.1	O-11	PBX/EDI/FL (%)	>= 95%																
A.1.14.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.14.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.14.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.14.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.14.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
	FOC & Reject Response Completeness - Partially Mechanized																		
A.1.15.1.1	O-11	Residence/EDI/FL (%)	>= 95%			100.00%	43				YES			100.00%	18				YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)	>= 95%			99.87%	9,259				YES			99.89%	14,102				YES
A.1.15.2.1	O-11	Business/EDI/FL (%)	>= 95%			100.00%	23				YES			100.00%	18				YES
A.1.15.2.2	O-11	Business/TAG/FL (%)	>= 95%			99.73%	1,107				YES			99.48%	2,487				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)	>= 95%																
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)	>= 95%																
A.1.15.4.1	O-11	PBX/EDI/FL (%)	>= 95%			*													
A.1.15.4.2	O-11	PBX/TAG/FL (%)	>= 95%																
A.1.15.5.1	O-11	Centrex/EDI/FL (%)	>= 95%																
A.1.15.5.2	O-11	Centrex/TAG/FL (%)	>= 95%																
A.1.15.6.1	O-11	ISDN/EDI/FL (%)	>= 95%																
A.1.15.6.2	O-11	ISDN/TAG/FL (%)	>= 95%																
	FOC & Reject Response Completeness - Non-Mechanized																		
A.1.16.1	O-11	Residence/FL (%)	>= 95%			95.71%	536				YES			95.51%	579				YES
A.1.16.2	O-11	Business/FL (%)	>= 95%			96.26%	882				YES			94.11%	730				NO
A.1.16.3	O-11	Design (Specials)/FL (%)	>= 95%			85.95%	121				NO			95.36%	151				YES
A.1.16.4	O-11	PBX/FL (%)	>= 95%			100.00%	18				YES			100.00%	16				YES
A.1.16.5	O-11	Centrex/FL (%)	>= 95%			100.00%	7				YES			91.67%	24				NO
A.1.16.6	O-11	ISDN/FL (%)	>= 95%			90.91%	11				NO			90.00%	10				NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Ordering																	
	% Rejected Service Requests - Mechanized																	
A.1.1.1	O-7	Residence/FL (%)			16.69%	49,954				Diagnostic			17.80%	58,656				Diagnostic
A.1.1.2	O-7	Business/FL (%)			26.39%	2,031				Diagnostic			28.78%	2,728				Diagnostic
A.1.1.3	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic
A.1.1.4	O-7	PBX/FL (%)								Diagnostic								Diagnostic
A.1.1.5	O-7	Centrex/FL (%)								Diagnostic								Diagnostic
A.1.1.6	O-7	ISDN/FL (%)								Diagnostic			0.00%	1				Diagnostic
	% Rejected Service Requests - Partially Mechanized																	
A.1.2.1	O-7	Residence/FL (%)			29.05%	14,576				Diagnostic			25.15%	18,483				Diagnostic
A.1.2.2	O-7	Business/FL (%)			43.74%	1,470				Diagnostic			38.64%	1,972				Diagnostic
A.1.2.3	O-7	Design (Specials)/FL (%)								Diagnostic								Diagnostic
A.1.2.4	O-7	PBX/FL (%)			0.00%	1				Diagnostic			50.00%	2				Diagnostic
A.1.2.5	O-7	Centrex/FL (%)								Diagnostic								Diagnostic
A.1.2.6	O-7	ISDN/FL (%)			0.00%	1				Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																	
A.1.3.1	O-7	Residence/FL (%)			46.23%	664				Diagnostic			41.42%	676				Diagnostic
A.1.3.2	O-7	Business/FL (%)			49.31%	728				Diagnostic			50.30%	1,016				Diagnostic
A.1.3.3	O-7	Design (Specials)/FL (%)			31.18%	93				Diagnostic			27.18%	103				Diagnostic
A.1.3.4	O-7	PBX/FL (%)			45.45%	11				Diagnostic			42.86%	28				Diagnostic
A.1.3.5	O-7	Centrex/FL (%)			55.56%	18				Diagnostic			40.91%	66				Diagnostic
A.1.3.6	O-7	ISDN/FL (%)			35.00%	20				Diagnostic			16.67%	12				Diagnostic
	Reject Interval - Mechanized																	
A.1.4.1	O-8	Residence/FL (%)			97.60%	8,345				YES			96.79%	10,450				NO
A.1.4.2	O-8	Business/FL (%)			97.03%	538				YES			96.83%	788				NO
A.1.4.3	O-8	Design (Specials)/FL (%)																
A.1.4.4	O-8	PBX/FL (%)																
A.1.4.5	O-8	Centrex/FL (%)																
A.1.4.6	O-8	ISDN/FL (%)																
	Reject Interval - Partially Mechanized - 10 hours																	
A.1.7.1	O-8	Residence/FL (%)			92.66%	4,346				NO			84.55%	4,706				NO
A.1.7.2	O-8	Business/FL (%)			98.01%	654				YES			93.55%	775				NO
A.1.7.3	O-8	Design (Specials)/FL (%)																
A.1.7.4	O-8	PBX/FL (%)											100.00%	1				YES
A.1.7.5	O-8	Centrex/FL (%)																
A.1.7.6	O-8	ISDN/FL (%)																
	Reject Interval - Non-Mechanized																	
A.1.8.1	O-8	Residence/FL (%)			99.07%	324				YES			98.62%	290				YES
A.1.8.2	O-8	Business/FL (%)			97.61%	377				YES			99.43%	526				YES
A.1.8.3	O-8	Design (Specials)/FL (%)			96.88%	32				YES			100.00%	29				YES
A.1.8.4	O-8	PBX/FL (%)			100.00%	5				YES			92.31%	13				NO
A.1.8.5	O-8	Centrex/FL (%)			90.00%	10				NO			96.55%	29				YES
A.1.8.6	O-8	ISDN/FL (%)			100.00%	7				YES			66.67%	3				NO
	FOC Timeliness - Mechanized																	
A.1.9.1	O-9	Residence/FL (%)			98.18%	41,631				YES			99.55%	47,165				YES
A.1.9.2	O-9	Business/FL (%)			98.93%	1,490				YES			99.79%	1,969				YES
A.1.9.3	O-9	Design (Specials)/FL (%)																
A.1.9.4	O-9	PBX/FL (%)																
A.1.9.5	O-9	Centrex/FL (%)																
A.1.9.6	O-9	ISDN/FL (%)											100.00%	1				YES
	FOC Timeliness - Partially Mechanized - 10 hours																	
A.1.12.1	O-9	Residence/FL (%)			86.84%	11,326				NO			84.84%	15,031				NO
A.1.12.2	O-9	Business/FL (%)			87.85%	963				NO			86.58%	1,587				NO
A.1.12.3	O-9	Design (Specials)/FL (%)																
A.1.12.4	O-9	PBX/FL (%)			0.00%	1				NO			50.00%	2				NO
A.1.12.5	O-9	Centrex/FL (%)																
A.1.12.6	O-9	ISDN/FL (%)			0.00%	1				NO								
	FOC Timeliness - Non-Mechanized																	
A.1.13.1	O-9	Residence/FL (%)			90.86%	339				NO			94.96%	377				NO
A.1.13.2	O-9	Business/FL (%)			96.08%	357				YES			93.63%	471				NO
A.1.13.3	O-9	Design (Specials)/FL (%)			92.98%	57				NO			93.85%	65				NO
A.1.13.4	O-9	PBX/FL (%)			71.43%	7				NO			78.57%	14				NO
A.1.13.5	O-9	Centrex/FL (%)			88.89%	9				NO			92.11%	38				NO
A.1.13.6	O-9	ISDN/FL (%)			92.31%	13				NO			90.91%	11				NO
	FOC & Reject Response Completeness - Mechanized																	
A.1.14.1.1	O-11	Residence/EDI/FL (%)			100.00%	59				YES			95.04%	141				YES
A.1.14.1.2	O-11	Residence/TAG/FL (%)			99.95%	49,895				YES			97.80%	58,515				YES
A.1.14.2.1	O-11	Business/EDI/FL (%)			100.00%	21				YES			100.00%	50				YES
A.1.14.2.2	O-11	Business/TAG/FL (%)			99.10%	2,010				YES			96.56%	2,678				YES
A.1.14.3.1	O-11	Design (Specials)/EDI/FL (%)																
A.1.14.3.2	O-11	Design (Specials)/TAG/FL (%)																
A.1.14.4.1	O-11	PBX/EDI/FL (%)																
A.1.14.4.2	O-11	PBX/TAG/FL (%)																
A.1.14.5.1	O-11	Centrex/EDI/FL (%)																
A.1.14.5.2	O-11	Centrex/TAG/FL (%)																
A.1.14.6.1	O-11	ISDN/EDI/FL (%)																
A.1.14.6.2	O-11	ISDN/TAG/FL (%)											100.00%	1				YES
	FOC & Reject Response Completeness - Partially Mechanized																	
A.1.15.1.1	O-11	Residence/EDI/FL (%)			96.43%	28				YES			96.43%	28				YES
A.1.15.1.2	O-11	Residence/TAG/FL (%)			99.73%	14,548				YES			99.86%	18,455				YES
A.1.15.2.1	O-11	Business/EDI/FL (%)			100.00%	13				YES			88.24%	17				NO
A.1.15.2.2	O-11	Business/TAG/FL (%)			99.86%	1,457				YES			99.74%	1,955				YES
A.1.15.3.1	O-11	Design (Specials)/EDI/FL (%)																
A.1.15.3.2	O-11	Design (Specials)/TAG/FL (%)																
A.1.15.4.1	O-11	PBX/EDI/FL (%)																
A.1.15.4.2	O-11	PBX/TAG/FL (%)			100.00%	1				YES			100.00%	2				YES
A.1.15.5.1	O-11	Centrex/EDI/FL (%)																
A.1.15.5.2	O-11	Centrex/TAG/FL (%)																
A.1.15.6.1	O-11	ISDN/EDI/FL (%)																
A.1.15.6.2	O-11	ISDN/TAG/FL (%)			100.00%	1				YES								
	FOC & Reject Response Completeness - Non-Mechanized																	
A.1.16.1	O-11	Residence/FL (%)			94.43%	664				NO			94.82%	676				NO
A.1.16.2	O-11	Business/FL (%)			94.92%	728				NO			94.88%	1,016				NO
A.1.16.3	O-11	Design (Specials)/FL (%)			95.70%	93				YES			88.41%	103				NO
A.1.16.4	O-11	PBX/FL (%)			90.91%	11				NO			85.71%	28				NO
A.1.16.5	O-11	Centrex/FL (%)			100.00%	18				YES			93.94%	66				NO
A.1.16.6	O-11	ISDN/FL (%)			100.00%	20				YES			100.00%	12				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
	Resale - Provisioning																		
	Order Completion Interval																		
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res	4.39	42,430	4.13	1,432	4.023	0.10808	2.4024	YES	4.91	38,334	4.60	1,547	4.450	0.11540	2.6790	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	0.81	637,540	0.77	32,078	1.127	0.00645	5.7615	YES	0.83	609,730	0.83	42,151	1.109	0.00556	0.9005	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.84	104	4.00	4	3.246	1.65382	0.3857	YES	4.86	96	5.00	2	3.554	2.53934	-0.0561	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res									0.33	1			0.000			
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus	4.92	17,147	4.49	446	7.928	0.38027	1.1250	YES	6.40	14,046	4.08	305	9.522	0.55111	4.2004	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.25	80,179	0.84	1,542	2.123	0.05459	7.4174	YES	1.23	71,815	0.96	2,322	2.194	0.04626	5.9284	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus	14.71	214	3.33	3	22.121	12.86093	0.8847	YES	12.35	235	9.50	8	12.996	4.67230	0.6107	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	1.00	22	7.00	1	1.392	1.42286	-4.2169	NO	0.52	7			0.325			
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	26.81	2,235	10.74	19	27.092	6.24178	2.5755	YES	23.84	2,349	12.49	19	24.454	5.63276	2.0147	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	7.29	803	4.56	9	8.857	2.96674	0.9218	YES	8.97	550	3.58	26	7.944	1.59430	3.3825	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	19.89	115			13.865				8.00	1			0.000			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	7.00	6			7.694				7.00	1			0.000			
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX	12.73	67	0.67	2	15.386	11.04100	1.0923	YES	12.94	92			15.426			
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	1.90	170	1.05	7	3.773	1.45527	0.5830	YES	4.52	174	1.17	10	14.190	4.61449	0.7257	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX	12.42	12			11.421				4.00	2			2.828			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	5.89	58	4.50	2	20.118	14.46856	0.0961	YES	1.28	27	9.00	1	0.928	0.94477	-8.1671	NO
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	6.51	738			13.542				8.15	596			13.789			
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	5.83	1,390	2.00	2	11.060	7.82631	0.4891	YES	4.18	1,194	0.89	6	8.099	3.31463	0.9937	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	11.32	45			12.010				13.32	57			9.665			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	2.30	158			4.132				2.71	134			7.955			
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	5.68	1,708			10.883				21.29	656	10.00	4	23.978	12.02540	0.9387	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.86	1,155			5.212				3.23	1,054	5.78	3	9.212	5.32600	-0.4789	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	27.02	146	36.00	1	17.192	17.25080	-0.5204	YES	23.75	4			7.890			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	23.91	86			30.982				4.61	91	13.00	2	6.141	4.39008	-1.9107	NO
	Average Order Completion and Completion Notice Interval - Mechanized																		
A.2.2.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res	4.73	38,193	4.47	1,272	3.267	0.09312	2.7385	YES	5.13	34,123	5.16	1,366	3.277	0.09043	-0.1971	YES
A.2.2.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res	1.02	629,431	0.98	30,812	1.171	0.00683	5.7999	YES	1.04	601,022	1.06	40,763	1.203	0.00616	-2.5226	NO
A.2.2.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res	4.74	90	4.25	3	2.049	1.20256	0.4112	YES	5.04	83	5.20	2	3.251	2.32638	-0.0654	YES
A.2.2.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res									5.69	1			0.000			
A.2.2.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus	4.00	14,699	4.32	359	4.239	0.22642	-1.4403	YES	5.11	11,359	4.41	230	4.334	0.28869	2.4448	YES
A.2.2.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus	1.50	79,086	1.09	1,186	1.715	0.05016	8.2881	YES	1.46	70,816	1.19	1,946	1.798	0.04128	6.5851	YES
A.2.2.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus	9.16	124	3.93	1	11.615	11.66160	0.4484	YES	8.69	145	8.60	4	8.317	4.21544	0.0197	YES
A.2.2.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus	3.86	5			1.712				0.47	6			0.333			
A.2.2.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design	15.94	892			7.961				15.09	1,014			9.871			
A.2.2.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design	6.32	703			5.393				8.40	443			5.452			
A.2.2.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design	18.49	33			7.524				13.77	1			0.000			
A.2.2.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design	7.62	3			6.410				7.19	1			0.000			
A.2.2.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX	7.31	38			4.991				8.24	48			11.827			
A.2.2.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX	1.68	160	0.58	3	1.981	1.15419	0.9514	YES	2.10	149	0.69	4	3.108	1.57485	0.8978	YES
A.2.2.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX	3.34	2			3.189				2.40	1			0.000			
A.2.2.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX	1.90	51			3.053				1.40	26			0.963			
A.2.2.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex	5.39	585			4.386				7.45	470			7.649			
A.2.2.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex	5.45	1,338			10.352				1.54	1,019	0.33	2	2.323	1.64406	0.7349	YES
A.2.2.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex	8.40	22			6.813				10.62	41			4.860			
A.2.2.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex	2.32	151			3.875				2.06	118			2.447			
A.2.2.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN	4.21	1,466			4.857				12.87	239			8.734			
A.2.2.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN	2.56	1,066			3.892				2.17	976	0.33	1	3.248	3.24974	0.5662	YES
A.2.2.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN	16.33	18			8.228											
A.2.2.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN	3.89	47			4.196				3.32	80			3.618			
	Average Order Completion and Completion Notice Interval - Non-Mechanized																		
A.2.3.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	Res			5.69	70				Diagnostic			5.18	76				Diagnostic
A.2.3.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	Res			1.50	578				Diagnostic			1.47	562				Diagnostic
A.2.3.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	Res			5.90	1				Diagnostic								Diagnostic
A.2.3.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)	Res								Diagnostic								Diagnostic
A.2.3.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	Bus			6.36	37				Diagnostic			6.29	34				Diagnostic
A.2.3.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	Bus			1.99	246				Diagnostic			2.08	225				Diagnostic
A.2.3.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	Bus								Diagnostic			4.22	1				Diagnostic
A.2.3.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	Bus			8.66	1				Diagnostic								Diagnostic
A.2.3.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	Design			13.44	14				Diagnostic			13.00	11				Diagnostic
A.2.3.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Design			6.55	9				Diagnostic			6.85	20				Diagnostic
A.2.3.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Design								Diagnostic								Diagnostic
A.2.3.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Design								Diagnostic								Diagnostic
A.2.3.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	PBX			3.43	2				Diagnostic								Diagnostic
A.2.3.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	PBX			3.79	4				Diagnostic			2.19	4				Diagnostic
A.2.3.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	PBX								Diagnostic								Diagnostic
A.2.3.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	PBX			7.37	2				Diagnostic			10.69	1				Diagnostic
A.2.3.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	Centrex								Diagnostic								Diagnostic
A.2.3.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	Centrex			4.62	1				Diagnostic			1.75	3				Diagnostic
A.2.3.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	Centrex								Diagnostic								Diagnostic
A.2.3.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Centrex								Diagnostic								Diagnostic
A.2.3.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	ISDN								Diagnostic			12.77	3				Diagnostic
A.2.3.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	ISDN								Diagnostic			4.24	1				Diagnostic
A.2.3.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	ISDN								Diagnostic								Diagnostic
A.2.3.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	ISDN								Diagnostic								Diagnostic
	Held Orders																		
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	Res	8.49	360	8.33	6	8.811	3.62676	0.0421	YES	9.12	308	5.00	4	8.740	4.39624	0.9368	YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	Res	4.76	68	2.00	1	4.773	4.80777	0.5750	YES	7.10	20	2.50	2	9.808	7.27393	0.6324	YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	Res	20.67	3	0.00	0	14.978			YES	2.00	1	0.00	0	0.000			YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	Res	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	Bus	6.97	96	11.00	2	6.041	4.31590	-0.9340	YES	7.66	74	4.00	2	7.147	5.12135	0.7151	YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	Bus	11.88	25	0.00	0	13.962			YES	13.09	11	0.00	0	13.787			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	Bus	44.00	1	0.00	0	0.000			YES	3.00	1	0.00	0	0.000			YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Resale - Provisioning																	
	Order Completion Interval																	
A.2.1.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	4.36	34,521	3.86	1,540	4.174	0.10870	4.6187	YES	4.44	35,619	3.73	1,933	3.852	0.08995	7.9416	YES
A.2.1.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	0.84	577,521	0.88	41,811	1.130	0.00573	-6.6686	NO	0.86	621,645	0.70	49,060	1.376	0.00645	23.8618	YES
A.2.1.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	4.68	74	4.33	3	3.952	2.32754	0.1510	YES	4.64	76	4.00	3	3.983	2.34444	0.2731	YES
A.2.1.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)																
A.2.1.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	6.02	12,793	4.10	248	9.007	0.57745	3.3294	YES	3.54	32,518	3.25	286	7.653	0.45451	0.6480	YES
A.2.1.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	1.22	66,220	1.08	1,950	2.625	0.06031	2.4135	YES	1.29	53,016	0.94	3,449	2.872	0.05047	6.9540	YES
A.2.1.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	11.50	239	5.25	4	14.643	7.38237	0.8473	YES	10.28	266	6.57	7	16.551	6.33675	0.2690	YES
A.2.1.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	13.72	18	5.50	2	29.920	22.30137	0.3687	YES	4.07	10	7.00	3	4.863	3.20126	-0.9153	YES
A.2.1.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	23.01	2,237	6.62	13	21.994	6.11776	2.6604	YES	21.96	2,239	10.11	9	22.193	7.41261	1.5980	YES
A.2.1.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	8.45	468	4.50	4	8.045	4.03986	0.9769	YES	10.98	653	4.13	8	14.934	5.31226	1.2906	YES
A.2.1.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	29.35	82			22.375				26.41	17			10.542			
A.2.1.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	2.00	1			0.000											
A.2.1.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	12.49	64	6.00	1	12.327	12.42319	0.5228	YES	12.69	68	4.67	3	15.049	8.87829	0.9033	YES
A.2.1.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	6.50	176	2.87	5	18.455	8.36980	0.4346	YES	5.49	233	4.79	13	18.988	5.41125	0.1289	YES
A.2.1.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	68.60	5			53.449				70.50	6			44.248			
A.2.1.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	8.97	12			24.692				3.51	40	5.50	2	13.775	9.98060	-0.1996	YES
A.2.1.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	7.24	450			8.387				6.56	587	1.00	1	8.280	8.28702	0.6704	YES
A.2.1.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	2.18	1,108	1.55	11	2.356	0.71384	0.8863	YES	1.43	1,282	3.04	9	3.229	1.08027	-1.4835	YES
A.2.1.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	14.78	58			12.150				9.70	44			13.993			
A.2.1.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	4.08	72	0.94	11	13.247	4.28854	0.7331	YES	3.94	155	1.17	2	7.866	5.56775	0.4950	YES
A.2.1.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	17.78	548	8.33	3	25.676	14.86473	0.6353	YES	22.03	480	11.80	5	34.996	15.73281	0.6503	YES
A.2.1.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	2.52	830	1.44	3	4.629	2.67745	0.4023	YES	2.20	1,616	1.20	15	5.746	1.49054	0.6734	YES
A.2.1.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)	13.33	9			9.206				11.50	2			2.121			
A.2.1.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	9.55	67			9.699				3.20	57			4.635			
	Average Order Completion and Completion Notice Interval - Mechanized																	
A.2.2.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)	4.56	30,226	4.49	1,353	2.876	0.07992	0.8815	YES	4.57	31,410	4.28	1,704	2.897	0.07206	3.9682	YES
A.2.2.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)	1.09	569,636	1.21	40,084	1.188	0.00614	-19.8061	NO	1.06	612,932	0.95	47,070	1.309	0.00626	17.9288	YES
A.2.2.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)	4.49	60	4.96	3	2.587	1.53070	-0.3066	YES	4.76	63	4.36	3	2.604	1.53887	0.2614	YES
A.2.2.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)																
A.2.2.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)	4.77	10,122	4.20	166	4.350	0.34038	1.6627	YES	2.84	28,984	3.67	194	3.274	0.23587	-3.5264	NO
A.2.2.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)	1.54	64,907	1.48	1,555	1.657	0.04253	1.3605	YES	1.50	51,555	1.26	2,750	2.220	0.04346	5.5411	YES
A.2.2.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)	7.64	161	3.26	2	6.777	4.82170	0.9094	YES	8.02	168	4.57	2	10.203	7.25765	0.4754	YES
A.2.2.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)	3.58	15	8.00	1	3.155	3.25853	-1.3541	YES	2.79	8	7.07	1	3.828	4.06052	-1.0525	YES
A.2.2.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)	16.65	855			12.200				16.51	978			10.879			
A.2.2.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	7.20	398			5.733				7.73	474	2.22	1	6.398	6.40440	0.8611	YES
A.2.2.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)	20.68	3			4.608				31.55	5			20.517			
A.2.2.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	2.19	1			0.000											
A.2.2.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)	7.09	25			5.538				7.66	38	6.92	1	7.893	7.99579	0.0924	YES
A.2.2.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)	2.95	147	3.28	2	4.480	3.18941	-0.1052	YES	2.02	203	1.21	2	2.346	1.66724	0.4900	YES
A.2.2.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)	2.77	1			0.000				2.35	1			0.000			
A.2.2.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)	2.18	11			2.869				1.74	39			1.781			
A.2.2.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)	6.04	341			5.271				5.96	478			4.740			
A.2.2.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)	2.51	1,086			2.491				1.53	1,256	4.11	3	2.240	1.29465	-1.9902	NO
A.2.2.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)	14.25	43			9.628				6.50	30			3.741			
A.2.2.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)	1.66	64	3.22	1	1.412	1.42269	-1.0978	YES	3.90	148			7.840			
A.2.2.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)	9.20	263			8.118				12.33	188			7.103			
A.2.2.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)	2.40	772	1.24	1	2.777	2.77859	0.4190	YES	1.96	1,544	7.53	1	3.105	3.10606	-1.7945	NO
A.2.2.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)																
A.2.2.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)	2.80	34			3.808				2.44	53			1.984			
	Average Order Completion and Completion Notice Interval - Non-Mechanized																	
A.2.3.1.1.1	P-4	Residence/<10 circuits/Dispatch/FL (days)			4.39	71				Diagnostic			4.00	65				Diagnostic
A.2.3.1.1.2	P-4	Residence/<10 circuits/Non-Dispatch/FL (days)			1.47	900				Diagnostic			1.37	736				Diagnostic
A.2.3.1.2.1	P-4	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.1.2.2	P-4	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.2.1.1	P-4	Business/<10 circuits/Dispatch/FL (days)			5.38	42				Diagnostic			4.95	35				Diagnostic
A.2.3.2.1.2	P-4	Business/<10 circuits/Non-Dispatch/FL (days)			2.29	243				Diagnostic			2.13	319				Diagnostic
A.2.3.2.2.1	P-4	Business/>=10 circuits/Dispatch/FL (days)			13.22	1				Diagnostic			12.96	3				Diagnostic
A.2.3.2.2.2	P-4	Business/>=10 circuits/Non-Dispatch/FL (days)			5.65	1				Diagnostic			7.18	1				Diagnostic
A.2.3.3.1.1	P-4	Design (Specials)/<10 circuits/Dispatch/FL (days)			9.57	9				Diagnostic			14.26	5				Diagnostic
A.2.3.3.1.2	P-4	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			7.43	3				Diagnostic			5.97	6				Diagnostic
A.2.3.3.2.1	P-4	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.3.2.2	P-4	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.4.1.1	P-4	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic			8.80	2				Diagnostic
A.2.3.4.1.2	P-4	PBX/<10 circuits/Non-Dispatch/FL (days)			7.85	1				Diagnostic			4.01	9				Diagnostic
A.2.3.4.2.1	P-4	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.4.2.2	P-4	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.24	2				Diagnostic
A.2.3.5.1.1	P-4	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic			2.73	1				Diagnostic
A.2.3.5.1.2	P-4	Centrex/<10 circuits/Non-Dispatch/FL (days)			4.30	11				Diagnostic			5.16	6				Diagnostic
A.2.3.5.2.1	P-4	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.5.2.2	P-4	Centrex/>=10 circuits/Non-Dispatch/FL (days)			2.34	10				Diagnostic			2.88	2				Diagnostic
A.2.3.6.1.1	P-4	ISDN/<10 circuits/Dispatch/FL (days)			7.58	2				Diagnostic			17.65	4				Diagnostic
A.2.3.6.1.2	P-4	ISDN/<10 circuits/Non-Dispatch/FL (days)			3.34	2				Diagnostic			5.14	5				Diagnostic
A.2.3.6.2.1	P-4	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.3.6.2.2	P-4	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Held Orders																	
A.2.4.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	9.33	318	9.27	11	8.206	2.51673	0.0216	YES	6.35	313	3.43	7	7.020	2.66283	1.0907	YES
A.2.4.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	10.54	46	12.50	2	15.839	11.44079	-0.1710	YES	10.21	39	2.25	4	11.131	5.84406	1.3612	YES
A.2.4.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	8.56	94	7.67	3	7.216	4.23236	0.2120	YES	7.20	91	6.00	4	6.635	3.38978	0.3534	YES
A.2.4.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	3.38	8	0.00	0	0.518			YES	5.36	14	0.00	0	7.662			YES
A.2.4.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/	August								July							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	Bus	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	Design	13.63	8	0.00	0	12.580			YES	6.22	9	0.00	0	2.906			YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	Design	15.33	9	0.00	0	13.058			YES	9.20	5	0.00	0	5.215			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	Design	4.00	1			0.000				0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design	0.00	0							0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	Design	0.00	0							0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	PBX	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	Centrex	11.20	10	0.00	0	3.824			YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	Centrex	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN	4.00	1	0.00	0	0.000			YES	13.67	3	0.00	0	7.024			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	1.00	2	0.00	0	0.000			YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN	2.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
		Mean Held Order Interval & Distribution Intervals																	
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	Res	9.64	1,812	7.98	44	8.463	1.29117	1.2883	YES	9.94	1,708	8.67	63	8.113	1.04067	1.2197	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	Res	1.88	8			0.835				4.77	13			4.531			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	Res	1.81	1,699	3.36	25	2.258	0.45484	-3.4106	NO	1.91	1,688	3.08	39	2.778	0.44955	-2.5985	NO
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)	Res																
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)	Res																
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	Res	3.55	74	1.79	29	6.652	1.45735	1.2083	YES	2.33	85	1.42	101	2.705	0.39820	2.2942	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	Res	10.00	2			1.414				14.00	4			5.099			
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)	Res																
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	Res	1.00	4			0.000				1.33	3			0.577			
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)	Res																
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Res																
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)	Res																
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	Bus	9.08	409	11.45	11	8.056	2.46144	-0.9634	YES	10.17	417	6.07	14	8.150	2.21441	1.8510	YES
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	Bus	3.00	1			0.000				6.67	3			7.371			
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	Bus	3.91	233	5.20	5	8.064	3.64503	-0.3528	YES	2.97	226	4.67	6	5.012	2.07309	-0.8168	YES
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)	Bus																
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	Bus	4.79	24	3.00	7	8.910	3.82743	0.4681	YES	5.17	30	3.00	6	9.653	4.31690	0.5019	YES
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	Bus	7.00	3			2.646				13.57	7	21.50	2	10.628	8.52128	-0.9304	YES
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	Bus	7.67	3			11.547				5.00	5			8.396			
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)	Bus																
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Bus																
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	Bus																
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	Design	13.76	17			11.649				10.65	17			7.632			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	Design	6.33	9			3.808				1.86	7			1.574			
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	Design	13.00	44	1.00	2	13.118	9.48460	1.2652	YES	13.81	54	1.00	1	19.255	19.43253	0.6595	YES
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	Design																
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)	Design																
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	Design	2.33	3			2.309				1.00	1			0.000			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	Design																
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	Design																
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	Design	4.00	1			0.000											
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	Design																
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Design																
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	Design																
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	PBX	8.00	1			0.000				8.50	2			0.707			
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	PBX	2.50	4			1.291				7.50	4			9.815			
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	PBX																
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	PBX									2.00	1			0.000			
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	PBX																
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	PBX																
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	PBX																
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	PBX																
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	PBX																
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	Centrex	8.04	23			4.866				11.22	18			15.207			

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.4.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	13.25	4	0.00	0	8.884			YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	17.79	19	0.00	0	11.603			YES	45.88	8	0.00	0	38.264			YES
A.2.4.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0						
A.2.4.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
A.2.4.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0						
A.2.4.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
A.2.4.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
A.2.4.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
A.2.4.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0	0.00	0				YES
A.2.4.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	11.00	4	0.00	0	10.033			YES	10.33	3	0.00	0	13.650			YES
A.2.4.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	3.33	3	0.00	0	4.041			YES
A.2.4.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
A.2.4.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	3.00	1	0.00	0	0.000			YES	12.00	1	0.00	0	0.000			YES
A.2.4.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
A.2.4.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0						
A.2.4.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
A.2.4.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0						
A.2.4.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
A.2.4.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
A.2.4.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
		Mean Held Order Interval & Distribution Intervals																
A.2.5.1.1.1.1	P-1	Residence/<10 circuits/Dispatch/Facility/FL (days)	8.97	1,613	6.64	59	7.551	1.00092	2.3228	YES	8.22	1,522	5.16	51	8.262	1.17612	2.6068	YES
A.2.5.1.1.1.2	P-1	Residence/<10 circuits/Dispatch/Equipment/FL (days)	2.57	21			1.690				3.00	4			1.414			
A.2.5.1.1.1.3	P-1	Residence/<10 circuits/Dispatch/Other/FL (days)	2.14	1,088	3.03	36	4.498	0.76189	-1.1704	YES	2.42	769	2.36	25	4.018	0.81650	0.0719	YES
A.2.5.1.1.2.1	P-1	Residence/<10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.1.1.2.2	P-1	Residence/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.1.1.2.3	P-1	Residence/<10 circuits/Non-Dispatch/Other/FL (days)	1.80	103	1.76	132	1.158	0.15221	0.2532	YES	4.00	84	1.83	239	7.701	0.97677	2.2189	YES
A.2.5.1.2.1.1	P-1	Residence/>=10 circuits/Dispatch/Facility/FL (days)	14.00	1			0.000				15.00	1			0.000			
A.2.5.1.2.1.2	P-1	Residence/>=10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.1.2.1.3	P-1	Residence/>=10 circuits/Dispatch/Other/FL (days)	1.75	4			1.500											
A.2.5.1.2.2.1	P-1	Residence/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.1.2.2.2	P-1	Residence/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.1.2.2.3	P-1	Residence/>=10 circuits/Non-Dispatch/Other/FL (days)																
A.2.5.2.1.1.1	P-1	Business/<10 circuits/Dispatch/Facility/FL (days)	8.95	389	9.30	10	7.523	2.40936	-0.1459	YES	8.24	396	5.80	5	8.008	3.60387	0.6784	YES
A.2.5.2.1.1.2	P-1	Business/<10 circuits/Dispatch/Equipment/FL (days)	1.50	2			0.707				1.50	2			0.707			
A.2.5.2.1.1.3	P-1	Business/<10 circuits/Dispatch/Other/FL (days)	3.45	172	7.00	6	6.027	2.50288	-1.4170	YES	3.22	195	5.00	3	4.506	2.62147	-0.6808	YES
A.2.5.2.1.2.1	P-1	Business/<10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.2.1.2.2	P-1	Business/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.2.1.2.3	P-1	Business/<10 circuits/Non-Dispatch/Other/FL (days)	5.96	24	1.50	14	12.359	4.15618	1.0727	YES	3.14	21	2.05	20	2.220	0.69363	1.5756	YES
A.2.5.2.2.1.1	P-1	Business/>=10 circuits/Dispatch/Facility/FL (days)	11.11	9	14.00	2	8.313	6.49881	-0.4445	YES	20.20	5	17.00	1	22.365	24.49980	0.1306	YES
A.2.5.2.2.1.2	P-1	Business/>=10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.2.2.1.3	P-1	Business/>=10 circuits/Dispatch/Other/FL (days)	1.00	3			0.000				1.33	3			0.577			
A.2.5.2.2.2.1	P-1	Business/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.2.2.2.2	P-1	Business/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.2.2.2.3	P-1	Business/>=10 circuits/Non-Dispatch/Other/FL (days)																
A.2.5.3.1.1.1	P-1	Design (Specials)/<10 circuits/Dispatch/Facility/FL (days)	9.45	11			7.879				14.60	5			11.014			
A.2.5.3.1.1.2	P-1	Design (Specials)/<10 circuits/Dispatch/Equipment/FL (days)	9.50	4			4.435				1.50	10			1.269			
A.2.5.3.1.1.3	P-1	Design (Specials)/<10 circuits/Dispatch/Other/FL (days)	14.21	58			29.179				14.02	54			21.654			
A.2.5.3.1.2.1	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Facility/FL (days)	2.00	1			0.000											
A.2.5.3.1.2.2	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.3.1.2.3	P-1	Design (Specials)/<10 circuits/Non-Dispatch/Other/FL (days)	10.67	3			13.429				3.50	4			1.732			
A.2.5.3.2.1.1	P-1	Design (Specials)/>=10 circuits/Dispatch/Facility/FL (days)																
A.2.5.3.2.1.2	P-1	Design (Specials)/>=10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.3.2.1.3	P-1	Design (Specials)/>=10 circuits/Dispatch/Other/FL (days)																
A.2.5.3.2.2.1	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.3.2.2.2	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.3.2.2.3	P-1	Design (Specials)/>=10 circuits/Non-Dispatch/Other/FL (days)																
A.2.5.4.1.1.1	P-1	PBX/<10 circuits/Dispatch/Facility/FL (days)	10.00	2			11.314											
A.2.5.4.1.1.2	P-1	PBX/<10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.4.1.1.3	P-1	PBX/<10 circuits/Dispatch/Other/FL (days)	2.00	1			0.000				1.50	2			0.707			
A.2.5.4.1.2.1	P-1	PBX/<10 circuits/Non-Dispatch/Facility/FL (days)									7.00	1			0.000			
A.2.5.4.1.2.2	P-1	PBX/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.4.1.2.3	P-1	PBX/<10 circuits/Non-Dispatch/Other/FL (days)	2.00	2			0.000				1.00	1			0.000			
A.2.5.4.2.1.1	P-1	PBX/>=10 circuits/Dispatch/Facility/FL (days)																
A.2.5.4.2.1.2	P-1	PBX/>=10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.4.2.1.3	P-1	PBX/>=10 circuits/Dispatch/Other/FL (days)																
A.2.5.4.2.2.1	P-1	PBX/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.4.2.2.2	P-1	PBX/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.4.2.2.3	P-1	PBX/>=10 circuits/Non-Dispatch/Other/FL (days)																
A.2.5.5.1.1.1	P-1	Centrex/<10 circuits/Dispatch/Facility/FL (days)	12.56	25			11.811				12.20	20			12.463			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/	August								July							
				BST	BST	CLEC	CLEC	Standard	Standard			BST	BST	CLEC	CLEC	Standard	Standard		
			Analog	Measure	Volume	Measure	Volume	Deviation	Error	Zscore	Equity	Measure	Volume	Measure	Volume	Deviation	Error	Zscore	Equity
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	Centrex	1.57	7			1.512				5.22	9			7.293			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)	Centrex																
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	Centrex	1.00	1			0.000											
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	Centrex									3.00	3			3.464			
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	Centrex																
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)	Centrex																
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Centrex																
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)	Centrex																
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN	15.80	10			16.844				9.56	9			5.637			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN									1.00	1			0.000			
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN	4.25	8	3.33	3	5.036	3.40911	0.2689	YES	4.67	12			4.479			
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN	1.33	3			0.577				6.50	2			7.778			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN	2.00	1			0.000											
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN																
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN																
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN																
		% Jeopardies - Mechanized																	
A.2.6.1.1	P-2	Residence/Dispatch/FL (%)	Res	8.46%	52,049	6.86%	1,617		0.00703	2.2670	YES	7.88%	46,652	5.81%	1,773		0.00652	3.1787	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/FL (%)	Res	0.00%	677,611	0.00%	33,710		0.00002	0.5332	YES	0.00%	646,704	0.00%	44,486		0.00001	0.3588	YES
A.2.6.2.1	P-2	Business/Dispatch/FL (%)	Bus	8.09%	18,892	5.01%	499		0.01237	2.4892	YES	7.47%	15,323	6.27%	351		0.01419	0.8486	YES
A.2.6.2.2	P-2	Business/Non-Dispatch/FL (%)	Bus	0.00%	80,781	0.00%	1,399		0.00000		YES	0.00%	72,335	0.00%	2,310		0.00000		YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Design	23.63%	2,261							17.74%	2,351						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Design	1.06%	849	0.00%	2		0.07250	0.1462	YES	0.64%	623						
A.2.6.4.1	P-2	PBX/Dispatch/FL (%)	PBX	14.58%	96	0.00%	1		0.35477	0.4111	YES	14.88%	121						
A.2.6.4.2	P-2	PBX/Non-Dispatch/FL (%)	PBX	1.21%	248	0.00%	4		0.05510	0.2195	YES	1.87%	214	0.00%	6		0.05606	0.3334	YES
A.2.6.5.1	P-2	Centrex/Dispatch/FL (%)	Centrex	13.03%	844							15.31%	725						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.19%	1,605							0.08%	1,259	0.00%	2		0.01994	0.0398	YES
A.2.6.6.1	P-2	ISDN/Dispatch/FL (%)	ISDN	8.28%	2,018							21.16%	690						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.56%	1,248							0.35%	1,154	0.00%	9		0.01967	0.1782	YES
		% Jeopardies - Non-Mechanized																	
A.2.7.1.1	P-2	Residence/Dispatch/FL (%)	Diagnostic			6.42%	109				Diagnostic			7.08%	113				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/FL (%)	Diagnostic			0.00%	796				Diagnostic			0.00%	891				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/FL (%)	Diagnostic			4.85%	103				Diagnostic			4.30%	93				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/FL (%)	Diagnostic			0.27%	371				Diagnostic			0.00%	319				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Diagnostic			15.15%	33				Diagnostic			3.85%	26				Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic			0.00%	22				Diagnostic			2.00%	50				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/FL (%)	Diagnostic			0.00%	2				Diagnostic			0.00%	1				Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/FL (%)	Diagnostic			0.00%	7				Diagnostic			0.00%	8				Diagnostic
A.2.7.5.1	P-2	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Diagnostic			0.00%	9				Diagnostic			0.00%	10				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/FL (%)	Diagnostic			0.00%	2				Diagnostic			0.00%	7				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/FL (%)	Diagnostic			0.00%	10				Diagnostic			0.00%	5				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
A.2.8.1.1	P-2	Residence/Dispatch/FL (hours)	>= 48 hrs			118.77	69				YES			120.11	58				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.2.1	P-2	Business/Dispatch/FL (hours)	>= 48 hrs			117.12	21				YES			107.22	13				YES
A.2.8.2.2	P-2	Business/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.3.1	P-2	Design (Specials)/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.4.1	P-2	PBX/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.4.2	P-2	PBX/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.5.1	P-2	Centrex/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.5.2	P-2	Centrex/Non-Dispatch/FL (hours)	>= 48 hrs																
A.2.8.6.1	P-2	ISDN/Dispatch/FL (hours)	>= 48 hrs																
A.2.8.6.2	P-2	ISDN/Non-Dispatch/FL (hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
A.2.9.1.1	P-2	Residence/Dispatch/FL (hours)	Diagnostic			102.05	5				Diagnostic			128.74	3				Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/FL (hours)	Diagnostic			115.34	6				Diagnostic			67.00	3				Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/FL (hours)	Diagnostic			270.86	5				Diagnostic			320.98	1				Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			109.18	1				Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
A.2.10.1.1	P-2	Residence/Dispatch/FL (%)	95% >= 48 hrs			94.20%	69				NO			93.10%	58				NO
A.2.10.1.2	P-2	Residence/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.2.1	P-2	Business/Dispatch/FL (%)	95% >= 48 hrs			95.24%	21				YES			92.31%	13				NO
A.2.10.2.2	P-2	Business/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.3.1	P-2	Design (Specials)/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.4.1	P-2	PBX/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.4.2	P-2	PBX/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.5.1	P-2	Centrex/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.5.2	P-2	Centrex/Non-Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.6.1	P-2	ISDN/Dispatch/FL (%)	95% >= 48 hrs																
A.2.10.6.2	P-2	ISDN/Non-Dispatch/FL (%)	95% >= 48 hrs																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
A.2.11.1.1	P-2	Residence/Dispatch/FL (%)	Diagnostic			80.00%	5				Diagnostic			100.00%	3				Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/FL (%)	Diagnostic			100.00%	6				Diagnostic			33.33%	3				Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/FL (%)	Diagnostic			100.00%	5				Diagnostic			100.00%	1				Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.5.5.1.1.2	P-1	Centrex/<10 circuits/Dispatch/Equipment/FL (days)	3.00	2			1.414											
A.2.5.5.1.1.3	P-1	Centrex/<10 circuits/Dispatch/Other/FL (days)	1.55	22			1.011				2.75	8			2.964			
A.2.5.5.1.2.1	P-1	Centrex/<10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.5.1.2.2	P-1	Centrex/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.5.1.2.3	P-1	Centrex/<10 circuits/Non-Dispatch/Other/FL (days)	8.00	1			0.000											
A.2.5.5.2.1.1	P-1	Centrex/>=10 circuits/Dispatch/Facility/FL (days)	9.75	12			7.436				1.50	8			1.069			
A.2.5.5.2.1.2	P-1	Centrex/>=10 circuits/Dispatch/Equipment/FL (days)	5.14	7			1.069											
A.2.5.5.2.1.3	P-1	Centrex/>=10 circuits/Dispatch/Other/FL (days)	1.00	1			0.000											
A.2.5.5.2.2.1	P-1	Centrex/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.5.2.2.2	P-1	Centrex/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.5.2.2.3	P-1	Centrex/>=10 circuits/Non-Dispatch/Other/FL (days)																
A.2.5.6.1.1.1	P-1	ISDN/<10 circuits/Dispatch/Facility/FL (days)	8.00	11			8.000				12.67	3			11.015			
A.2.5.6.1.1.2	P-1	ISDN/<10 circuits/Dispatch/Equipment/FL (days)									8.00	1	7.00	1	0.000	0.00000		YES
A.2.5.6.1.1.3	P-1	ISDN/<10 circuits/Dispatch/Other/FL (days)	4.00	7			2.887				3.75	4			2.630			
A.2.5.6.1.2.1	P-1	ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.6.1.2.2	P-1	ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.6.1.2.3	P-1	ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	1.80	5			0.447				20.29	7			16.028			
A.2.5.6.2.1.1	P-1	ISDN/>=10 circuits/Dispatch/Facility/FL (days)																
A.2.5.6.2.1.2	P-1	ISDN/>=10 circuits/Dispatch/Equipment/FL (days)																
A.2.5.6.2.1.3	P-1	ISDN/>=10 circuits/Dispatch/Other/FL (days)																
A.2.5.6.2.2.1	P-1	ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)																
A.2.5.6.2.2.2	P-1	ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
A.2.5.6.2.2.3	P-1	ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)																
		% Jeopardies - Mechanized																
A.2.6.1.1	P-2	Residence/Dispatch/FL (%)	8.15%	42,731	7.60%	1,749		0.00667	0.8121	YES	8.68%	45,738	5.82%	2,277		0.00604	5.0532	YES
A.2.6.1.2	P-2	Residence/Non-Dispatch/FL (%)	0.00%	614,702	0.00%	43,482		0.00001	0.2570	YES	0.00%	699,327	0.00%	50,323		0.00001	0.2591	YES
A.2.6.2.1	P-2	Business/Dispatch/FL (%)	8.72%	14,102	2.82%	284		0.01690	3.4891	YES	3.90%	34,465	6.92%	347		0.01044	-2.8885	NO
A.2.6.2.2	P-2	Business/Non-Dispatch/FL (%)	0.00%	66,674	0.00%	1,828		0.00000		YES	0.00%	53,739	0.00%	3,207		0.00008	0.2373	YES
A.2.6.3.1	P-2	Design (Specials)/Dispatch/FL (%)	17.79%	3,008							18.91%	2,665						
A.2.6.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)	0.41%	490							2.06%	679	0.00%	1		0.14221	0.1450	YES
A.2.6.4.1	P-2	PBX/Dispatch/FL (%)	14.94%	87	0.00%	1		0.35855	0.4167	YES	17.86%	84	0.00%	1		0.38527	0.4635	YES
A.2.6.4.2	P-2	PBX/Non-Dispatch/FL (%)	0.51%	196	0.00%	5		0.03227	0.1581	YES	2.08%	289	0.00%	3		0.08275	0.2509	YES
A.2.6.5.1	P-2	Centrex/Dispatch/FL (%)	16.23%	573							14.25%	723						
A.2.6.5.2	P-2	Centrex/Non-Dispatch/FL (%)	0.00%	1,288	0.00%	1		0.00000		YES	0.00%	1,479	0.00%	5		0.00000		YES
A.2.6.6.1	P-2	ISDN/Dispatch/FL (%)	23.47%	622							20.36%	658						
A.2.6.6.2	P-2	ISDN/Non-Dispatch/FL (%)	0.10%	958	0.00%	1		0.03231	0.0323	YES	0.23%	1,716	0.00%	1		0.04824	0.0483	YES
		% Jeopardies - Non-Mechanized																
A.2.7.1.1	P-2	Residence/Dispatch/FL (%)			7.55%	106				Diagnostic			4.90%	102				Diagnostic
A.2.7.1.2	P-2	Residence/Non-Dispatch/FL (%)			0.00%	1,033				Diagnostic			0.00%	1,130				Diagnostic
A.2.7.2.1	P-2	Business/Dispatch/FL (%)			0.99%	101				Diagnostic			4.04%	99				Diagnostic
A.2.7.2.2	P-2	Business/Non-Dispatch/FL (%)			0.00%	356				Diagnostic			0.00%	679				Diagnostic
A.2.7.3.1	P-2	Design (Specials)/Dispatch/FL (%)			23.53%	17				Diagnostic			31.25%	16				Diagnostic
A.2.7.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)			0.00%	14				Diagnostic			0.00%	15				Diagnostic
A.2.7.4.1	P-2	PBX/Dispatch/FL (%)			0.00%	1				Diagnostic			0.00%	2				Diagnostic
A.2.7.4.2	P-2	PBX/Non-Dispatch/FL (%)			0.00%	4				Diagnostic			0.00%	16				Diagnostic
A.2.7.5.1	P-2	Centrex/Dispatch/FL (%)								Diagnostic			0.00%	2				Diagnostic
A.2.7.5.2	P-2	Centrex/Non-Dispatch/FL (%)			0.00%	22				Diagnostic			0.00%	12				Diagnostic
A.2.7.6.1	P-2	ISDN/Dispatch/FL (%)			20.00%	5				Diagnostic			12.50%	8				Diagnostic
A.2.7.6.2	P-2	ISDN/Non-Dispatch/FL (%)			0.00%	6				Diagnostic			0.00%	19				Diagnostic
		Average Jeopardy Notice Interval - Mechanized																
A.2.8.1.1	P-2	Residence/Dispatch/FL (hours)			117.24	75				YES			112.19	82				YES
A.2.8.1.2	P-2	Residence/Non-Dispatch/FL (hours)																
A.2.8.2.1	P-2	Business/Dispatch/FL (hours)			167.60	7				YES			128.07	16				YES
A.2.8.2.2	P-2	Business/Non-Dispatch/FL (hours)																
A.2.8.3.1	P-2	Design (Specials)/Dispatch/FL (hours)																
A.2.8.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)																
A.2.8.4.1	P-2	PBX/Dispatch/FL (hours)																
A.2.8.4.2	P-2	PBX/Non-Dispatch/FL (hours)																
A.2.8.5.1	P-2	Centrex/Dispatch/FL (hours)																
A.2.8.5.2	P-2	Centrex/Non-Dispatch/FL (hours)																
A.2.8.6.1	P-2	ISDN/Dispatch/FL (hours)																
A.2.8.6.2	P-2	ISDN/Non-Dispatch/FL (hours)																
		Average Jeopardy Notice Interval - Non-Mechanized																
A.2.9.1.1	P-2	Residence/Dispatch/FL (hours)			99.52	5				Diagnostic			111.34	4				Diagnostic
A.2.9.1.2	P-2	Residence/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.2.1	P-2	Business/Dispatch/FL (hours)			157.12	1				Diagnostic			116.28	2				Diagnostic
A.2.9.2.2	P-2	Business/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.3.1	P-2	Design (Specials)/Dispatch/FL (hours)			267.71	4				Diagnostic			349.37	5				Diagnostic
A.2.9.3.2	P-2	Design (Specials)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.4.1	P-2	PBX/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.4.2	P-2	PBX/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.5.1	P-2	Centrex/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.5.2	P-2	Centrex/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.9.6.1	P-2	ISDN/Dispatch/FL (hours)			175.00	1				Diagnostic			510.07	1				Diagnostic
A.2.9.6.2	P-2	ISDN/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																
A.2.10.1.1	P-2	Residence/Dispatch/FL (%)			96.00%	75				YES			95.12%	82				YES
A.2.10.1.2	P-2	Residence/Non-Dispatch/FL (%)																
A.2.10.2.1	P-2	Business/Dispatch/FL (%)			100.00%	7				YES			100.00%	16				YES
A.2.10.2.2	P-2	Business/Non-Dispatch/FL (%)																
A.2.10.3.1	P-2	Design (Specials)/Dispatch/FL (%)																
A.2.10.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)																
A.2.10.4.1	P-2	PBX/Dispatch/FL (%)																
A.2.10.4.2	P-2	PBX/Non-Dispatch/FL (%)																
A.2.10.5.1	P-2	Centrex/Dispatch/FL (%)																
A.2.10.5.2	P-2	Centrex/Non-Dispatch/FL (%)																
A.2.10.6.1	P-2	ISDN/Dispatch/FL (%)																
A.2.10.6.2	P-2	ISDN/Non-Dispatch/FL (%)																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																
A.2.11.1.1	P-2	Residence/Dispatch/FL (%)			100.00%	5				Diagnostic			100.00%	4				Diagnostic
A.2.11.1.2	P-2	Residence/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.2.1	P-2	Business/Dispatch/FL (%)			100.00%	1				Diagnostic			100.00%	2				Diagnostic
A.2.11.2.2	P-2	Business/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.3.1	P-2	Design (Specials)/Dispatch/FL (%)			100.00%	4				Diagnostic			100.00%	5				Diagnostic
A.2.11.3.2	P-2	Design (Specials)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.4.1	P-2	PBX/Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.4.2	P-2	PBX/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.5.1	P-2	Centrex/Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.5.2	P-2	Centrex/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
A.2.11.6.1	P-2	ISDN/Dispatch/FL (%)			100.00%	1				Diagnostic			100.00%	1				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog Diagnostic	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity Diagnostic	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/FL (%)																	
		% Missed Installation Appointments																	
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	Res	6.33%	51,347	3.79%	1,687		0.00602	4.2062	YES	7.02%	46,265	5.32%	1,843		0.00607	2.7999	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.02%	678,553	0.09%	34,569		0.00008	-9.7337	NO	0.02%	647,646	0.24%	45,280		0.00007	-31.7218	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	Res	4.92%	122	0.00%	4		0.10988	0.4476	YES	6.42%	109	0.00%	2		0.17493	0.3671	YES
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res									0.00%	1						
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	Bus	3.27%	18,247	3.08%	552		0.00769	0.2499	YES	4.37%	15,024	4.84%	413		0.01020	-0.4604	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.03%	80,759	0.39%	1,777		0.00045	-8.0466	NO	0.05%	72,386	0.22%	2,741		0.00042	-4.0777	NO
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	Bus	3.50%	257	0.00%	9		0.06234	0.5617	YES	5.97%	268	20.00%	10		0.07631	-1.8385	NO
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	23	0.00%	1		0.00000		YES	0.00%	8	0.00%	1		0.00000		YES
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	2.54%	2,320	6.25%	32		0.02602	-1.3229	YES	3.05%	2,456	3.70%	27		0.03329	-0.1952	YES
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.35%	863	0.00%	21		0.01300	0.2674	YES	0.17%	602	0.00%	51		0.00594	0.2797	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	138							0.00%	1						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	7							0.00%	1						
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	PBX	6.76%	74	0.00%	2		0.17967	0.3757	YES	5.77%	104						
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	0.00%	173	0.00%	8		0.00000		YES	0.53%	187	0.00%	14		0.02021	0.2646	YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	17	0.00%	1		0.00000		YES	0.00%	2						
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	0.00%	63	0.00%	2		0.00000		YES	0.00%	30	0.00%	1		0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	3.02%	794							4.86%	658						
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.07%	1,468	0.00%	7		0.00988	0.0689	YES	0.00%	1,204	0.00%	14		0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	0.00%	63							6.45%	62						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	158	0.00%	2		0.00000		YES	0.00%	137	0.00%	3		0.00000		YES
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	0.96%	1,766	100.00%	3		0.05642	-17.5535	NO	2.77%	687	0.00%	6		0.06724	0.4113	YES
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.34%	1,161	0.00%	7		0.02221	0.1551	YES	0.38%	1,064	0.00%	12		0.01777	0.2116	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.63%	160	0.00%	1		0.07908	0.0791	YES	0.00%	5						
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.00%	88	0.00%	1		0.00000		YES	0.00%	93	0.00%	2		0.00000		YES
		% Missed Installation Appointments Including Subs																	
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/FL (%)	Res	8.06%	60,490	4.40%	1,931		0.00629	5.8142	YES	8.93%	55,577	5.96%	2,181		0.00622	5.2096	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	0.02%	681,396	0.10%	34,764		0.00008	-9.7500	NO	0.02%	650,447	0.24%	45,661		0.00007	-31.0235	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/FL (%)	Res	6.43%	140	0.00%	4		0.12437	0.5169	YES	7.52%	133	0.00%	2		0.18786	0.4002	YES
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res									0.00%	1						
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/FL (%)	Bus	6.50%	22,418	3.86%	674		0.00964	2.7412	YES	7.93%	19,439	6.04%	530		0.01190	1.5926	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	0.04%	81,404	0.39%	1,810		0.00049	-7.1043	NO	0.05%	73,017	0.21%	2,799		0.00044	-3.6952	NO
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/FL (%)	Bus	9.81%	418	0.00%	12		0.08708	1.1263	YES	9.79%	429	22.22%	18		0.07150	-1.7387	NO
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	0.00%	23	0.00%	1		0.00000		YES	0.00%	8	0.00%	1		0.00000		YES
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	3.74%	3,903	4.76%	42		0.02944	-0.3469	YES	3.65%	4,140	7.50%	40		0.02978	-1.2935	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	0.50%	1,002	0.00%	24		0.01455	0.3428	YES	0.71%	701	0.00%	55		0.01178	0.6053	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	233							0.00%	1						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	12							0.00%	1						
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/FL (%)	PBX	4.79%	146	0.00%	2		0.15210	0.3152	YES	8.11%	185						
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	0.00%	188	0.00%	10		0.00000		YES	0.45%	222	0.00%	18		0.01641	0.2745	YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	34	50.00%	2		0.00000		NO	25.00%	4						
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	1.22%	82	0.00%	2		0.07855	0.1553	YES	0.00%	30	0.00%	1		0.00000		YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	5.60%	1,020							7.59%	870						
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	0.07%	1,512	0.00%	7		0.00974	0.0679	YES	0.00%	1,353	0.00%	17		0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	0.98%	102							14.81%	108						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	0.00%	161	0.00%	2		0.00000		YES	0.00%	143	0.00%	4		0.00000		YES
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	2.29%	2,188	50.00%	6		0.06109	-7.8107	NO	5.83%	1,355	0.00%	7		0.08879	0.6566	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.33%	1,224	10.00%	10		0.01812	-5.3380	NO	0.34%	1,175	0.00%	21		0.01282	0.2655	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	3.74%	401	33.33%	3		0.10996	-2.8911	NO	0.00%	15						
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	1.06%	189	0.00%	1		0.10259	0.1031	YES	0.00%	111	0.00%	4		0.00000		YES
		% Provisioning Troubles within 30 Days																	
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	Res	10.16%	46,265	9.33%	1,843		0.00718	1.1485	YES	10.73%	42,350	8.79%	1,820		0.00741	2.5193	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	Res	3.95%	647,846	4.08%	45,280		0.00095	-1.3913	YES	3.71%	616,028	4.10%	44,620		0.00093	-4.1794	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	Res	11.01%	109	0.00%	2		0.22335	0.4929	YES	17.44%	86	0.00%	5		0.17457	0.9991	YES
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)	Res	0.00%	1														
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	Bus	12.03%	15,024	12.35%	413		0.01623	-0.1939	YES	12.77%	13,781	14.56%	364		0.01772	-1.0095	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	Bus	8.83%	72,386	5.44%	2,741		0.00552	6.1419	YES	9.49%	66,746	6.87%	2,196		0.00635	4.1296	YES
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	Bus	20.90%	268	10.00%	10		0.13094	0.8321	YES	21.71%	281	20.00%	10		0.13267	0.1286	YES
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	Bus	12.50%	8	0.00%	1		0.35078	0.3563	YES	4.76%	21	50.00%	2		0.15759	-2.6706	NO
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	Design	7.61%	2,456	7.41%	27		0.05132	0.0403	YES	5.77%	2,339	6.25%	16		0.05850	-0.0818	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	Design	2.82%	602	1.96%	51		0.02416	0.3573	YES	3.63%	496	0.00%	13		0.05254	0.6907	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	Design	0.00%	1							0.00%	82						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	1							0.00%	1						
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	PBX	1.92%	104							1.47%	68	100.00%	1		0.12125	-8.1258	NO
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	PBX	1.60%	187	0.00%	14		0.03481	0.4608	YES	3.31%	181	11.11%	9		0.06114	-1.2751	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	PBX	0.00%	2							0.00%	5						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	PBX	0.00%	30	0.00%	1		0.00000		YES	7.89%	13						
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	Centrex	9.57%	658							10.57%	530						
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	Centrex	8.72%	1,204	14.29%	14		0.07584	-0.7337	YES	9.38%	1,130	8.33%	12		0.08481	0.1238	YES
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	Centrex	6.45%	62							22.39%	67						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	Centrex	10.95%	137	0.00%	3		0.18224	0.6008	YES	14.86%	74	9.09%	11		0.11496	0.5023	YES
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	ISDN	6.99%	687	33.33%	6		0.10453	-2.5205	NO	6.57%	578	0.00%	7		0.09424	0.6976	YES
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN	0.66%	1,064	0.00%	12		0.02347	0.2803	YES	0.91%	878	0.00%	8		0.03375	0.2700	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	ISDN	0.00%	5							0.00%	9						
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN	0.00%	93	0.00%	2		0.00000		YES	0.00%	67						
		Average Completion Notice Interval - Mechanized																	
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Res	6.23	51,346	0.29	1,579	23.750	0.60680	9.7967	YES	6.97	45,843	0.48	1,733	27.001	0.66074	9.8122	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Res	1.02	677,969	0.72	33,773	6.350	0.03541	8.5398	YES	1.27	645,983	0.78	44,558	8.858	0.04339	11.2847	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Res	4.10	122	0.14	3	15.655	9.14864	0.4323	YES	4.42	108	1.75	2	17.648	12.59406	0.2117	YES
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Res									0.33	1			0.000			
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Bus	3.97	18,131	0.40	463	19.675	0.92599	3.8504	YES	5.18	14,824	0.43	330	24.744	1.37721	3.4526	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Bus	1.37	80,493	0.79	1,403	8.974	0.24166	2.3837	YES	1.67	72,017	0.83	2,416	11.806	0.24006	3.5161	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Bus	4.31	255	0.03	3	19.387	11.25847	0.3800	YES	7.39	264	0.43	6	37.062	15.30138	0.4549	YES
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Bus	15.58	6			36.917				0.76	8			0.582			
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Design	274.28	2,307			524.480				215.29	2,365			430.981			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Design	17.15	861	0.02	2	64.748	45.83665	0.3738	YES	12.58	596			94.071			
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Design	94.53	132			281.487				0.15	1			0.000			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Design	34.22	7			60.543				1.10	1			0.000			
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	PBX	110.48	73			242.734				133.02	102			302.351			
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	PBX	6.21	172	4.24	4	30.407	15.37952	0.1280	YES	23.61	184	1.02	6	104.085	43.17962	0.5232	YES
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	PBX	166.22	17	0.02	1	231.184	237.86673	0.6987	YES	0.03	2			0.012			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	PBX	43.72	63			207.617				4.58	30			22.112			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Centrex	6.77	792			25.839				9.72	651			40.087			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Centrex	3.04	1,466			17.400				2.45	1,203	0.02	2	13.890	9.83009	0.2474	YES
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Centrex	43.55	63			96.190				21.91	61			51.394			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Centrex	0.88	158			1.485				0.85	135			0.545			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	ISDN	43.73	1,761			168.013				182.70	654			460.999			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	ISDN	4.72	1,151			26.905				5.80	1,047	0.52	9	36.246	12.13394	0.4349	YES
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN	201.09	160			378.527				93.70	5			181.960			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity Diagnostic	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity Diagnostic
A.2.11.6.2	P-2	ISDN/Non-Dispatch/FL (%)																
		% Missed Installation Appointments																
A.2.12.1.1.1	P-3	Residence/<10 circuits/Dispatch/FL (%)	5.82%	42,350	4.67%	1,820		0.00560	2.0445	YES	4.59%	44,897	2.99%	2,305		0.00447	3.5731	YES
A.2.12.1.1.2	P-3	Residence/<10 circuits/Non-Dispatch/FL (%)	0.02%	616,026	0.33%	44,620		0.00008	-40.0110	NO	0.10%	700,346	0.51%	51,529		0.00014	-29.2826	NO
A.2.12.1.2.1	P-3	Residence/>=10 circuits/Dispatch/FL (%)	5.81%	86	0.00%	5		0.10765	0.5401	YES	1.15%	87	0.00%	3		0.06259	0.1836	YES
A.2.12.1.2.2	P-3	Residence/>=10 circuits/Non-Dispatch/FL (%)																
A.2.12.2.1.1	P-3	Business/<10 circuits/Dispatch/FL (%)	4.03%	13,781	3.85%	364		0.01044	0.1735	YES	1.84%	33,604	1.74%	402		0.00675	0.1493	YES
A.2.12.2.1.2	P-3	Business/<10 circuits/Non-Dispatch/FL (%)	0.05%	66,746	0.82%	2,198		0.00050	-15.1989	NO	0.06%	53,772	0.69%	3,902		0.00039	-16.2494	NO
A.2.12.2.2.1	P-3	Business/>=10 circuits/Dispatch/FL (%)	4.27%	281	20.00%	10		0.06507	-2.4175	NO	4.73%	296	11.11%	9		0.07183	-0.8885	YES
A.2.12.2.2.2	P-3	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00%	21	0.00%	2		0.00000		YES	0.00%	12	0.00%	3		0.00000		YES
A.2.12.3.1.1	P-3	Design (Specials)/<10 circuits/Dispatch/FL (%)	2.39%	2,339	0.00%	16		0.03835	0.6243	YES	2.74%	2,340	0.00%	15		0.04225	0.6474	YES
A.2.12.3.1.2	P-3	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	0.81%	496	0.00%	13		0.02513	0.3209	YES	0.56%	713	0.00%	15		0.01949	0.2879	YES
A.2.12.3.2.1	P-3	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	82							0.00%	18						
A.2.12.3.2.2	P-3	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1						
A.2.12.4.1.1	P-3	PBX/<10 circuits/Dispatch/FL (%)	4.41%	68	0.00%	1		0.20686	0.2133	YES	2.78%	72	0.00%	3		0.09684	0.2869	YES
A.2.12.4.1.2	P-3	PBX/<10 circuits/Non-Dispatch/FL (%)	1.10%	181	0.00%	9		0.03570	0.3095	YES	0.82%	243	0.00%	19		0.02152	0.3824	YES
A.2.12.4.2.1	P-3	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	5							0.00%	6						
A.2.12.4.2.2	P-3	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00%	13							0.00%	43	0.00%	2		0.00000		YES
A.2.12.5.1.1	P-3	Centrex/<10 circuits/Dispatch/FL (%)	8.49%	530							3.55%	648	0.00%	1		0.18517	0.1917	YES
A.2.12.5.1.2	P-3	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.09%	1,130	0.00%	12		0.00863	0.1026	YES	0.00%	1,319	0.00%	14		0.00000		YES
A.2.12.5.2.1	P-3	Centrex/>=10 circuits/Dispatch/FL (%)	31.34%	67							1.89%	53						
A.2.12.5.2.2	P-3	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00%	74	0.00%	11		0.00000		YES	0.00%	159	0.00%	3		0.00000		YES
A.2.12.6.1.1	P-3	ISDN/<10 circuits/Dispatch/FL (%)	3.11%	578	0.00%	7		0.06805	0.4715	YES	1.57%	508	16.67%	6		0.05113	-2.9519	NO
A.2.12.6.1.2	P-3	ISDN/<10 circuits/Non-Dispatch/FL (%)	1.14%	878	0.00%	8		0.03769	0.3022	YES	0.74%	1,622	0.00%	18		0.02031	0.3643	YES
A.2.12.6.2.1	P-3	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	9							0.00%	2						
A.2.12.6.2.2	P-3	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							0.00%	59						
		% Missed Installation Appointments Including Subs																
A.2.13.1.1.1	P-3A	Residence/<10 circuits/Dispatch/FL (%)	7.47%	49,757	5.16%	2,133		0.00581	3.9821	YES	5.96%	51,809	3.84%	2,657		0.00471	4.5116	YES
A.2.13.1.1.2	P-3A	Residence/<10 circuits/Non-Dispatch/FL (%)	0.03%	618,780	0.34%	45,037		0.00008	-39.7050	NO	0.10%	704,053	0.52%	52,204		0.00014	-29.4817	NO
A.2.13.1.2.1	P-3A	Residence/>=10 circuits/Dispatch/FL (%)	7.84%	102	14.29%	7		0.10504	-0.6133	YES	6.86%	102	0.00%	3		0.14810	0.4634	YES
A.2.13.1.2.2	P-3A	Residence/>=10 circuits/Non-Dispatch/FL (%)																
A.2.13.2.1.1	P-3A	Business/<10 circuits/Dispatch/FL (%)	7.38%	17,701	4.99%	481		0.01208	1.9772	YES	3.34%	37,910	3.98%	503		0.00807	-0.7859	YES
A.2.13.2.1.2	P-3A	Business/<10 circuits/Non-Dispatch/FL (%)	0.06%	67,447	0.80%	2,257		0.00053	-13.7735	NO	0.07%	54,588	0.70%	3,998		0.00043	-14.5059	NO
A.2.13.2.2.1	P-3A	Business/>=10 circuits/Dispatch/FL (%)	10.68%	412	25.00%	16		0.07870	-1.8197	NO	10.34%	445	9.09%	11		0.09292	0.1341	YES
A.2.13.2.2.2	P-3A	Business/>=10 circuits/Non-Dispatch/FL (%)	0.00%	29	0.00%	2		0.00000		YES	0.00%	15	0.00%	4		0.00000		YES
A.2.13.3.1.1	P-3A	Design (Specials)/<10 circuits/Dispatch/FL (%)	2.76%	4,064	0.00%	23		0.03423	0.8051	YES	3.16%	3,928	0.00%	16		0.04380	0.7207	YES
A.2.13.3.1.2	P-3A	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	1.32%	606	6.25%	16		0.02891	-1.7053	NO	1.29%	851	0.00%	15		0.02942	0.4393	YES
A.2.13.3.2.1	P-3A	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	186							0.00%	36						
A.2.13.3.2.2	P-3A	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	1						
A.2.13.4.1.1	P-3A	PBX/<10 circuits/Dispatch/FL (%)	8.11%	111	0.00%	1		0.27419	0.2957	YES	6.15%	130	0.00%	3		0.14034	0.4385	YES
A.2.13.4.1.2	P-3A	PBX/<10 circuits/Non-Dispatch/FL (%)	1.36%	221	0.00%	10		0.03741	0.3628	YES	1.02%	295	0.00%	22		0.02217	0.4586	YES
A.2.13.4.2.1	P-3A	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	14							0.00%	21						
A.2.13.4.2.2	P-3A	PBX/>=10 circuits/Non-Dispatch/FL (%)	0.00%	15							0.00%	45	0.00%	2		0.00000		YES
A.2.13.5.1.1	P-3A	Centrex/<10 circuits/Dispatch/FL (%)	11.76%	757							10.06%	825	0.00%	1		0.30099	0.3343	YES
A.2.13.5.1.2	P-3A	Centrex/<10 circuits/Non-Dispatch/FL (%)	0.09%	1,140	0.00%	12		0.00859	0.1021	YES	0.00%	1,335	0.00%	14		0.00000		YES
A.2.13.5.2.1	P-3A	Centrex/>=10 circuits/Dispatch/FL (%)	34.78%	138							12.05%	83						
A.2.13.5.2.2	P-3A	Centrex/>=10 circuits/Non-Dispatch/FL (%)	0.00%	83	0.00%	11		0.00000		YES	0.00%	165	0.00%	4		0.00000		YES
A.2.13.6.1.1	P-3A	ISDN/<10 circuits/Dispatch/FL (%)	3.29%	1,003	0.00%	11		0.05408	0.6084	YES	5.42%	941	11.11%	9		0.07583	-0.7505	YES
A.2.13.6.1.2	P-3A	ISDN/<10 circuits/Non-Dispatch/FL (%)	1.04%	963	0.00%	12		0.02945	0.3527	YES	1.28%	1,722	0.00%	20		0.02526	0.5058	YES
A.2.13.6.2.1	P-3A	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	18							0.00%	3						
A.2.13.6.2.2	P-3A	ISDN/>=10 circuits/Non-Dispatch/FL (%)	0.00%	138							0.00%	66						
		% Provisioning Troubles within 30 Days																
A.2.14.1.1.1	P-9	Residence/<10 circuits/Dispatch/FL (%)	10.74%	44,897	8.24%	2,305		0.00661	3.7704	YES	9.84%	45,262	6.33%	2,464		0.00616	5.7014	YES
A.2.14.1.1.2	P-9	Residence/<10 circuits/Non-Dispatch/FL (%)	3.19%	700,346	3.54%	51,529		0.00080	-4.4463	NO	3.18%	681,747	3.73%	56,111		0.00077	-7.1020	NO
A.2.14.1.2.1	P-9	Residence/>=10 circuits/Dispatch/FL (%)	11.49%	87	0.00%	3		0.18730	0.6137	YES	11.22%	98	20.00%	5		0.14473	-0.6063	YES
A.2.14.1.2.2	P-9	Residence/>=10 circuits/Non-Dispatch/FL (%)									0.00%	2						
A.2.14.2.1.1	P-9	Business/<10 circuits/Dispatch/FL (%)	12.82%	33,604	10.45%	402		0.01678	1.4159	YES	11.02%	40,527	12.35%	340		0.01705	-0.7802	YES
A.2.14.2.1.2	P-9	Business/<10 circuits/Non-Dispatch/FL (%)	8.10%	53,772	4.79%	3,902		0.00452	7.3204	YES	6.66%	47,902	5.70%	3,227		0.00453	2.1118	YES
A.2.14.2.2.1	P-9	Business/>=10 circuits/Dispatch/FL (%)	24.32%	296	0.00%	9		0.14517	1.6756	YES	25.86%	263	23.08%	13		0.12440	0.2234	YES
A.2.14.2.2.2	P-9	Business/>=10 circuits/Non-Dispatch/FL (%)	8.33%	12	0.00%	3		0.17841	0.4671	YES	5.56%	18	50.00%	4		0.12662	-3.5101	NO
A.2.14.3.1.1	P-9	Design (Specials)/<10 circuits/Dispatch/FL (%)	5.30%	2,340	0.00%	15		0.05803	0.9132	YES	6.80%	2,589	0.00%	17		0.06044	1.0929	YES
A.2.14.3.1.2	P-9	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	5.19%	713	13.33%	15		0.05787	-1.4073	YES	5.46%	568	1.21%	165		0.02009	2.1134	YES
A.2.14.3.2.1	P-9	Design (Specials)/>=10 circuits/Dispatch/FL (%)	0.00%	18							0.00%	16						
A.2.14.3.2.2	P-9	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	6						
A.2.14.4.1.1	P-9	PBX/<10 circuits/Dispatch/FL (%)	4.17%	72	0.00%	3		0.11775	0.3539	YES	7.14%	84	0.00%	3		0.15132	0.4720	YES
A.2.14.4.1.2	P-9	PBX/<10 circuits/Non-Dispatch/FL (%)	3.29%	243	0.00%	19		0.04251	0.7745	YES	2.03%	197	0.00%	29		0.02805	0.7238	YES
A.2.14.4.2.1	P-9	PBX/>=10 circuits/Dispatch/FL (%)	0.00%	6							0.00%	3						
A.2.14.4.2.2	P-9	PBX/>=10 circuits/Non-Dispatch/FL (%)	2.33%	43	0.00%	2		0.10902	0.2133	YES	4.26%	47	0.00%	6		0.08751	0.4863	YES
A.2.14.5.1.1	P-9	Centrex/<10 circuits/Dispatch/FL (%)	8.49%	648	0.00%	1		0.27891	0.3043	YES	11.06%	796	0.00%	1		0.31377	0.3523	YES
A.2.14.5.1.2	P-9	Centrex/<10 circuits/Non-Dispatch/FL (%)	8.04%	1,319	14.29%	14		0.07304	-0.8556	YES	8.18%	1,320	3.70%	27		0.05326	0.8404	YES
A.2.14.5.2.1	P-9	Centrex/>=10 circuits/Dispatch/FL (%)	20.75%	53							21.13%	71						
A.2.14.5.2.2	P-9	Centrex/>=10 circuits/Non-Dispatch/FL (%)	18.24%	159	33.33%	3		0.22505	-0.6707	YES	10.00%	100	0.00%	2		0.21424	0.4668	YES
A.2.14.6.1.1	P-9	ISDN/<10 circuits/Dispatch/FL (%)	6.50%	508	33.33%	6		0.10121	-2.6517	NO	7.28%	618	0.00%	3		0.15038	0.4842	YES
A.2.14.6.1.2	P-9	ISDN/<10 circuits/Non-Dispatch/FL (%)	0.74%	1,622	5.56%	18		0.02031	-2.3711	NO	0.62%	1,300	0.00%	21		0.01720	0.3577	YES
A.2.14.6.2.1	P-9	ISDN/>=10 circuits/Dispatch/FL (%)	0.00%	2							0.00%	9						
A.2.14.6.2.2	P-9	ISDN/>=10 circuits/Non-Dispatch/FL (%)	1.69%	59							0.00%	68	0.00%	2		0.00000		YES
		Average Completion Notice Interval - Mechanized																
A.2.15.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	3.97	41,999	1.26	1,711	17.747	0.43770	6.1966	YES	4.11	44,827	0.51	2,202	17.864	0.38992	9.2199	YES
A.2.15.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	1.10	614,923	0.86	43,535	5.731	0.02642	8.5037	YES	0.94	698,754	0.79	50,357	4.487	0.02070	7.5887	YES
A.2.15.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	2.57	84	2.03	5	6.635	3.05447	0.1774	YES	3.51	87	0.27	3	14.439	8.47674	0.3819	YES
A.2.15.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)																
A.2.15.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	5.32	13,559	0.76	272	22.330	1.36745	3.3350	YES	3.00	33,492	1.07	315	17.914	1.01407	1.9020	YES
A.2.15.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	2.54	66,379	0.91	1,831	13.550	0.32099	5.1042	YES	3.35	53,473	0.78	3,220	21.611	0.39214	6.5421	YES
A.2.15.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	16.62	279	4.07	6	73.305	30.24680	0.4149	YES	10.13	293	0.40	5	45.606	20.56885	0.4732	YES
A.2.15.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	2.60	21	0.02	1	6.441	6.59261	0.3922	YES	14.07	12	0.02	1	27.580	28.70647	0.4894	YES
A.2.15.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	182.56	2,247			388.962				143.17	2,302			313.342			
A.2.15.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	11.98	494			102.610				13.26	711	0.46	1	84.837	84.89692	0.1505	YES
A.2.15.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	57.87	82			90.599				143.65	18			187.943			
A.2.15.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	1.07	1			0.000				0.50	1			0.000			
A.2.15.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	65.89	66			139.305				96.36	72	41.55	1	230.553	232.14816	0.2361	YES
A.2.15.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	11.67	178	0.35	5	43.496	19.72341	0.5740	YES	7.57	242	0.08	3	27.527	15.99105	0.4665	YES
A.2.15.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	2.81	5			4.126				1.03	6			1.112			
A.2.15.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	0.76	13			0.424				3.60	42			15.943			
A.2.15.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	7.27	519			25.021				10.97	645			35.080			
A.2.15.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	4.71	1,127			23.906				3.55	1,319	0.51	5	19.122	8.56800	0.3557	YES
A.2.15.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	16.14	67			26.696				5.47	53			20.269			
A.2.15.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	2.91	74	0.62	1	10.629	10.70092	0.2146	YES	2.57	159			11.946			
A.2.15.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	176.48	548			600.574				175.43	497			483.114			
A.2.15.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	8.83	871	0.55	1	41.591	41.61529	0.1989	YES	4.93	1,818	0.02	1	25.810	25.81835	0.1903	YES
A.2.15.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	151.43	9			258.464				0.02	2			0.000			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/	August								July							
			Analog	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN	99.44	85			208.110				1.60	93			8.708			
		Average Completion Notice Interval - Non-Mechanized																	
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)	Diagnostic			16.15	108				Diagnostic			10.63	108				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			8.22	799				Diagnostic			7.82	683				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)	Diagnostic			19.25	1				Diagnostic								Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)	Diagnostic			19.02	89				Diagnostic			22.07	81				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			14.24	374				Diagnostic			12.53	323				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)	Diagnostic			28.21	6				Diagnostic			36.93	4				Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			17.83	1				Diagnostic			0.03	1				Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)	Diagnostic			49.93	32				Diagnostic			192.70	27				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			31.94	19				Diagnostic			37.43	51				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)	Diagnostic			34.13	2				Diagnostic								Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			23.06	5				Diagnostic			33.58	7				Diagnostic
A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			30.04	2				Diagnostic			14.00	1				Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			29.25	7				Diagnostic			25.36	12				Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			19.33	2				Diagnostic			12.89	3				Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			97.98	3				Diagnostic			68.19	6				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			20.65	7				Diagnostic			22.25	3				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic			0.02	1				Diagnostic								Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			23.25	1				Diagnostic			14.00	2				Diagnostic
		Total Service Order Cycle Time - Mechanized																	
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.98	977				Diagnostic			4.43	1,014				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.76	24,167				Diagnostic			0.84	31,980				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.02	1				Diagnostic			5.20	2				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	93				Diagnostic			3.81	102				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.02	566				Diagnostic			1.33	787				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			2.93	1				Diagnostic			4.09	3				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.57	164				Diagnostic			4.27	194				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.25	5,548				Diagnostic			1.15	8,243				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.36	2				Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.29	47				Diagnostic			3.59	78				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.36	499				Diagnostic			1.75	1,106				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.76	1				Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.33	1				Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																	
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			4.66	46				Diagnostic			4.19	49				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.97	131				Diagnostic			1.54	117				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.97	1				Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			4.49	21				Diagnostic			6.09	19				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.24	135				Diagnostic			1.65	113				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.18	1				Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	3				Diagnostic			3.35	7				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.28	7				Diagnostic			3.36	21				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic			0.71	1				Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.34	2				Diagnostic			0.33	1				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.85	1				Diagnostic								Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			17.70	1				Diagnostic			3.05	2				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			10.52	3				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			5.13	1				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.15.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)	0.70	67			0.689				2.03	59			6.153			
	Average Completion Notice Interval - Non-Mechanized																	
A.2.16.1.1.1	P-5	Residence/<10 circuits/Dispatch/FL (hours)			14.63	100				Diagnostic			14.20	104				Diagnostic
A.2.16.1.1.2	P-5	Residence/<10 circuits/Non-Dispatch/FL (hours)			5.79	1,045				Diagnostic			10.30	1,133				Diagnostic
A.2.16.1.2.1	P-5	Residence/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.1.2.2	P-5	Residence/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.2.1.1	P-5	Business/<10 circuits/Dispatch/FL (hours)			20.04	89				Diagnostic			19.66	87				Diagnostic
A.2.16.2.1.2	P-5	Business/<10 circuits/Non-Dispatch/FL (hours)			14.02	361				Diagnostic			15.06	684				Diagnostic
A.2.16.2.2.1	P-5	Business/>=10 circuits/Dispatch/FL (hours)			8.29	4				Diagnostic			10.68	4				Diagnostic
A.2.16.2.2.2	P-5	Business/>=10 circuits/Non-Dispatch/FL (hours)			14.00	1				Diagnostic			18.94	2				Diagnostic
A.2.16.3.1.1	P-5	Design (Specials)/<10 circuits/Dispatch/FL (hours)			96.20	16				Diagnostic			51.18	15				Diagnostic
A.2.16.3.1.2	P-5	Design (Specials)/<10 circuits/Non-Dispatch/FL (hours)			33.68	13				Diagnostic			36.03	14				Diagnostic
A.2.16.3.2.1	P-5	Design (Specials)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.3.2.2	P-5	Design (Specials)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.4.1.1	P-5	PBX/<10 circuits/Dispatch/FL (hours)								Diagnostic			62.00	2				Diagnostic
A.2.16.4.1.2	P-5	PBX/<10 circuits/Non-Dispatch/FL (hours)			34.43	4				Diagnostic			36.18	16				Diagnostic
A.2.16.4.2.1	P-5	PBX/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.4.2.2	P-5	PBX/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic			14.00	2				Diagnostic
A.2.16.5.1.1	P-5	Centrex/<10 circuits/Dispatch/FL (hours)								Diagnostic			14.57	1				Diagnostic
A.2.16.5.1.2	P-5	Centrex/<10 circuits/Non-Dispatch/FL (hours)			37.09	12				Diagnostic			34.04	9				Diagnostic
A.2.16.5.2.1	P-5	Centrex/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.5.2.2	P-5	Centrex/>=10 circuits/Non-Dispatch/FL (hours)			14.00	10				Diagnostic			9.34	3				Diagnostic
A.2.16.6.1.1	P-5	ISDN/<10 circuits/Dispatch/FL (hours)			225.95	7				Diagnostic			102.47	6				Diagnostic
A.2.16.6.1.2	P-5	ISDN/<10 circuits/Non-Dispatch/FL (hours)			14.07	7				Diagnostic			46.39	18				Diagnostic
A.2.16.6.2.1	P-5	ISDN/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
A.2.16.6.2.2	P-5	ISDN/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Mechanized																	
A.2.17.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			3.90	989				Diagnostic			3.69	1,195				Diagnostic
A.2.17.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			0.83	29,906				Diagnostic			0.68	33,834				Diagnostic
A.2.17.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			4.29	3				Diagnostic			3.98	2				Diagnostic
A.2.17.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.53	66				Diagnostic			2.99	101				Diagnostic
A.2.17.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.11	811				Diagnostic			1.10	1,085				Diagnostic
A.2.17.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			3.01	1				Diagnostic
A.2.17.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.17.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Partially Mechanized																	
A.2.18.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			3.97	212				Diagnostic			3.51	228				Diagnostic
A.2.18.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.37	8,630				Diagnostic			1.28	12,248				Diagnostic
A.2.18.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.28	48				Diagnostic			3.71	54				Diagnostic
A.2.18.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			2.33	610				Diagnostic			2.43	1,220				Diagnostic
A.2.18.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			6.06	2				Diagnostic			7.09	1				Diagnostic
A.2.18.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			7.39	1				Diagnostic			7.34	1				Diagnostic
A.2.18.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			7.09	1				Diagnostic								Diagnostic
A.2.18.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.18.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized																	
A.2.19.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.38	50				Diagnostic			3.27	51				Diagnostic
A.2.19.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.93	136				Diagnostic			1.65	148				Diagnostic
A.2.19.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			5.42	24				Diagnostic			4.63	23				Diagnostic
A.2.19.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.53	134				Diagnostic			2.22	181				Diagnostic
A.2.19.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			14.25	1				Diagnostic								Diagnostic
A.2.19.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			9.44	2				Diagnostic
A.2.19.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			6.83	9				Diagnostic			1.67	2				Diagnostic
A.2.19.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			5.42	2				Diagnostic			6.29	6				Diagnostic
A.2.19.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			6.07	2				Diagnostic			3.67	6				Diagnostic
A.2.19.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			2.15	1				Diagnostic
A.2.19.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic			11.24	1				Diagnostic
A.2.19.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			6.21	3				Diagnostic			4.45	4				Diagnostic
A.2.19.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.19.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			2.24	1				Diagnostic
A.2.19.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic			12.26	4				Diagnostic
A.2.19.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			3.97	1				Diagnostic			4.59	4				Diagnostic
A.2.19.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.96	901				Diagnostic			4.43	941				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.94	16,118				Diagnostic			1.01	22,814				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.02	1				Diagnostic			5.20	2				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.56	93				Diagnostic			3.81	102				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.07	525				Diagnostic			1.39	721				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic			2.93	1				Diagnostic			4.09	3				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																	
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			3.60	148				Diagnostic			4.27	179				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.25	5,125				Diagnostic			1.16	7,757				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.36	2				Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			3.29	47				Diagnostic			3.59	74				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.36	444				Diagnostic			1.75	1,033				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			1.33	1				Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)	Diagnostic			4.72	41				Diagnostic			4.24	48				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.08	113				Diagnostic			1.40	97				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.97	1				Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)	Diagnostic			4.51	19				Diagnostic			6.14	18				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.22	122				Diagnostic			1.72	104				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.18	1				Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)	Diagnostic			7.22	3				Diagnostic			3.35	7				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.86	6				Diagnostic			3.86	15				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.34	2				Diagnostic			0.33	1				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			3.05	2				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			10.52	3				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			5.13	1				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		% Completions w/o Notice or < 24 hours																	
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)	<= 5%			8.69%	1,496				NO			10.18%	1,631				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)	<= 5%			11.17%	32,391				NO			18.64%	42,639				NO
A.2.24.2.1	P-6	Business/Dispatch/FL (%)	<= 5%			7.96%	465				NO			10.91%	330				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)	<= 5%			6.85%	1,548				NO			11.73%	2,336				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)	<= 5%			15.79%	19				NO			11.11%	18				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)	<= 5%			0.00%	9				YES			3.70%	27				YES
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)	<= 5%			0.00%	2				YES								
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)	<= 5%			11.11%	9				NO			0.00%	10				YES
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)	<= 5%																
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)	<= 5%			75.00%	8				NO			0.00%	6				YES
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)	<= 5%			0.00%	1				YES			0.00%	3				YES
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)	<= 5%											0.00%	2				YES
		Service Order Accuracy																	
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)	>= 95%			98.80%	500				YES			99.09%	220				YES
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.00%	900				YES			97.67%	900				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)	>= 95%			93.33%	15				NO			100.00%	14				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)	>= 95%																
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)	>= 95%			96.47%	170				YES			93.33%	180				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)	>= 95%			96.11%	180				YES			96.47%	170				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)	>= 95%			81.25%	16				NO			100.00%	13				YES
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			85.71%	21				NO			63.64%	22				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			92.16%	51				NO			91.67%	60				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			90.41%	73				NO			96.61%	59				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.19.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Mechanized																	
A.2.21.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			3.87	901				Diagnostic			3.66	1,080				Diagnostic
A.2.21.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.04	20,193				Diagnostic			0.78	25,065				Diagnostic
A.2.21.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)			4.29	3				Diagnostic			3.98	2				Diagnostic
A.2.21.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.56	65				Diagnostic			2.99	101				Diagnostic
A.2.21.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.17	744				Diagnostic			1.13	1,035				Diagnostic
A.2.21.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)								Diagnostic			3.01	1				Diagnostic
A.2.21.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.21.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Partially Mechanized																	
A.2.22.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.04	195				Diagnostic			3.50	211				Diagnostic
A.2.22.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.36	7,966				Diagnostic			1.26	11,029				Diagnostic
A.2.22.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			3.21	43				Diagnostic			3.73	48				Diagnostic
A.2.22.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			2.24	527				Diagnostic			2.32	1,070				Diagnostic
A.2.22.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			6.06	2				Diagnostic			7.09	1				Diagnostic
A.2.22.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)			7.39	1				Diagnostic			7.34	1				Diagnostic
A.2.22.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			7.09	1				Diagnostic								Diagnostic
A.2.22.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.22.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized																	
A.2.23.1.1.1	P-10	Residence/<10 circuits/Dispatch/FL (days)			4.39	44				Diagnostic			3.29	49				Diagnostic
A.2.23.1.1.2	P-10	Residence/<10 circuits/Non-Dispatch/FL (days)			1.92	114				Diagnostic			1.67	121				Diagnostic
A.2.23.1.2.1	P-10	Residence/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.1.2.2	P-10	Residence/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.2.1.1	P-10	Business/<10 circuits/Dispatch/FL (days)			5.66	21				Diagnostic			4.71	21				Diagnostic
A.2.23.2.1.2	P-10	Business/<10 circuits/Non-Dispatch/FL (days)			1.55	113				Diagnostic			2.30	160				Diagnostic
A.2.23.2.2.1	P-10	Business/>=10 circuits/Dispatch/FL (days)			14.25	1				Diagnostic								Diagnostic
A.2.23.2.2.2	P-10	Business/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			9.44	2				Diagnostic
A.2.23.3.1.1	P-10	Design (Specials)/<10 circuits/Dispatch/FL (days)			8.21	3				Diagnostic			1.67	2				Diagnostic
A.2.23.3.1.2	P-10	Design (Specials)/<10 circuits/Non-Dispatch/FL (days)			5.42	2				Diagnostic			6.29	6				Diagnostic
A.2.23.3.2.1	P-10	Design (Specials)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.3.2.2	P-10	Design (Specials)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.4.1.1	P-10	PBX/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.4.1.2	P-10	PBX/<10 circuits/Non-Dispatch/FL (days)			6.07	2				Diagnostic			4.90	4				Diagnostic
A.2.23.4.2.1	P-10	PBX/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.4.2.2	P-10	PBX/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.5.1.1	P-10	Centrex/<10 circuits/Dispatch/FL (days)								Diagnostic			11.24	1				Diagnostic
A.2.23.5.1.2	P-10	Centrex/<10 circuits/Non-Dispatch/FL (days)			9.15	2				Diagnostic			4.22	3				Diagnostic
A.2.23.5.2.1	P-10	Centrex/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.5.2.2	P-10	Centrex/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			2.24	1				Diagnostic
A.2.23.6.1.1	P-10	ISDN/<10 circuits/Dispatch/FL (days)								Diagnostic			12.26	4				Diagnostic
A.2.23.6.1.2	P-10	ISDN/<10 circuits/Non-Dispatch/FL (days)			3.97	1				Diagnostic			4.59	4				Diagnostic
A.2.23.6.2.1	P-10	ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
A.2.23.6.2.2	P-10	ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	% Completions w/o Notice or < 24 hours																	
A.2.24.1.1	P-6	Residence/Dispatch/FL (%)			11.52%	1,614				NO			9.51%	2,050				NO
A.2.24.1.2	P-6	Residence/Non-Dispatch/FL (%)			18.68%	42,243				NO			19.89%	49,331				NO
A.2.24.2.1	P-6	Business/Dispatch/FL (%)			16.37%	281				NO			11.11%	306				NO
A.2.24.2.2	P-6	Business/Non-Dispatch/FL (%)			17.53%	1,968				NO			13.80%	3,456				NO
A.2.24.3.1	P-6	Design (Specials)/Dispatch/FL (%)			7.69%	13				NO			10.00%	10				NO
A.2.24.3.2	P-6	Design (Specials)/Non-Dispatch/FL (%)			0.00%	3				YES			0.00%	8				YES
A.2.24.4.1	P-6	PBX/Dispatch/FL (%)			0.00%	1				YES			0.00%	3				YES
A.2.24.4.2	P-6	PBX/Non-Dispatch/FL (%)			50.00%	6				NO			14.29%	14				NO
A.2.24.5.1	P-6	Centrex/Dispatch/FL (%)											0.00%	1				YES
A.2.24.5.2	P-6	Centrex/Non-Dispatch/FL (%)			0.00%	22				YES			0.00%	11				YES
A.2.24.6.1	P-6	ISDN/Dispatch/FL (%)			0.00%	3				YES			0.00%	5				YES
A.2.24.6.2	P-6	ISDN/Non-Dispatch/FL (%)			0.00%	3				YES			11.76%	17				NO
	Service Order Accuracy																	
A.2.25.1.1.1	P-11	Residence/<10 circuits/Dispatch/FL (%)			98.86%	525				YES			90.77%	195				NO
A.2.25.1.1.2	P-11	Residence/<10 circuits/Non-Dispatch/FL (%)			98.56%	900				YES			98.82%	170				YES
A.2.25.1.2.1	P-11	Residence/>=10 circuits/Dispatch/FL (%)			100.00%	6				YES			100.00%	14				YES
A.2.25.1.2.2	P-11	Residence/>=10 circuits/Non-Dispatch/FL (%)																
A.2.25.2.1.1	P-11	Business/<10 circuits/Dispatch/FL (%)			94.44%	180				NO			88.82%	170				NO
A.2.25.2.1.2	P-11	Business/<10 circuits/Non-Dispatch/FL (%)			97.22%	180				YES			96.11%	180				YES
A.2.25.2.2.1	P-11	Business/>=10 circuits/Dispatch/FL (%)			76.92%	13				NO			77.78%	18				NO
A.2.25.2.2.2	P-11	Business/>=10 circuits/Non-Dispatch/FL (%)			91.89%	37				NO			92.59%	27				NO
A.2.25.3.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			96.47%	85				YES			80.49%	41				NO
A.2.25.3.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			91.36%	81				NO			91.43%	140				NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%											100.00%	1				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	9				YES			50.00%	4				NO
		Resale - Maintenance and Repair																	
		Missed Repair Appointments																	
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	Res	10.47%	99,577	5.50%	2,816		0.00585	8.4840	YES	12.06%	108,137	5.54%	2,728		0.00631	10.3302	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	Res	0.77%	47,098	1.22%	823		0.00307	-1.4539	YES	0.82%	50,834	1.14%	880		0.00306	-1.0382	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	Bus	10.98%	18,630	11.17%	600		0.01297	-0.1463	YES	10.30%	19,683	12.18%	542		0.01324	-1.4156	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	Bus	2.11%	9,962	5.37%	149		0.01186	-2.7506	NO	1.82%	10,983	2.36%	254		0.00849	-0.6378	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	Design	2.16%	2,364	0.00%	35		0.02474	0.8720	YES	1.76%	2,667	0.00%	42		0.02046	0.8613	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	Design	0.58%	2,074	0.00%	17		0.01847	0.3133	YES	0.59%	2,353	0.00%	34		0.01328	0.4479	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	PBX	11.86%	354	0.00%	9		0.10915	1.0870	YES	18.78%	394	7.69%	13		0.11010	1.0072	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	PBX	3.64%	247	0.00%	1		0.18775	0.1941	YES	1.17%	343	0.00%	2		0.07613	0.1532	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	Centrex	15.28%	1,715	0.00%	3		0.20789	0.7349	YES	14.89%	1,672	38.36%	11		0.10769	-1.9937	NO
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	Centrex	4.92%	1,057	0.00%	1		0.21638	0.2274	YES	3.73%	885	0.00%	4		0.09495	0.3927	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	ISDN	4.45%	292	0.00%	4		0.10383	0.4288	YES	3.58%	335	0.00%	3		0.10778	0.3324	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	ISDN	0.86%	350	0.00%	7		0.03519	0.2436	YES	1.72%	465	0.00%	6		0.05343	0.3220	YES
		Customer Trouble Report Rate																	
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	Res	2.41%	4,131,029	2.66%	105,782		0.00048	-5.2047	NO	2.60%	4,158,389	2.66%	102,658		0.00051	-1.1171	YES
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	Res	1.14%	4,131,029	0.78%	105,782		0.00033	10.8007	YES	1.22%	4,158,389	0.86%	102,658		0.00035	10.4557	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	Bus	1.62%	1,153,022	2.34%	25,605		0.00080	-9.0586	NO	1.70%	1,159,218	2.01%	25,902		0.00080	-3.9417	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	Bus	0.86%	1,153,022	0.58%	25,605		0.00059	4.8029	YES	0.95%	1,159,218	0.94%	25,902		0.00060	0.0547	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	Design	1.94%	121,676	1.39%	2,522		0.00280	1.9795	YES	1.90%	140,149	1.52%	2,768		0.00265	1.4564	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	Design	1.70%	121,676	0.67%	2,522		0.00263	3.9233	YES	1.68%	140,149	1.23%	2,768		0.00249	1.8118	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	PBX	0.20%	175,917	0.24%	3,796		0.00074	-0.4873	YES	0.22%	181,878	0.33%	3,916		0.00075	-1.5344	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	PBX	0.14%	175,917	0.03%	3,796		0.00061	1.8556	YES	0.19%	181,878	0.05%	3,916		0.00070	1.9806	YES
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	Centrex	0.73%	234,927	0.55%	545		0.00386	0.4900	YES	0.71%	234,773	1.66%	664		0.00328	-2.8796	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	Centrex	0.45%	234,927	0.18%	545		0.00288	0.9282	YES	0.38%	234,773	0.60%	664		0.00239	-0.9449	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	ISDN	0.10%	284,580	0.12%	3,222		0.00057	-0.3795	YES	0.08%	395,044	0.09%	3,207		0.00052	-0.1694	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	ISDN	0.12%	284,580	0.22%	3,222		0.00062	-1.5172	YES	0.12%	395,044	0.19%	3,207		0.00061	-1.1406	YES
		Maintenance Average Duration																	
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	Res	23.51	99,577	19.48	2,816	26.046	0.49771	8.0097	YES	28.66	108,137	22.53	2,728	30.624	0.59367	10.3200	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	Res	7.69	47,098	4.48	823	14.026	0.49315	6.4990	YES	9.78	50,834	6.45	880	16.622	0.56515	5.8861	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	Bus	15.93	18,630	13.13	600	21.979	0.91161	3.0736	YES	19.27	19,683	15.61	542	23.948	1.04271	3.5192	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	Bus	5.38	9,962	10.35	149	28.533	2.35490	-2.1089	NO	5.12	10,983	4.46	254	16.421	1.04221	0.6329	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	Design	6.67	2,364	3.85	35	42.082	7.16554	0.3945	YES	5.52	2,667	5.34	42	6.385	0.99296	0.1831	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	Design	12.21	2,074	3.39	17	238.326	58.03895	0.1520	YES	2.32	2,353	2.35	34	4.246	0.73383	-0.0373	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	PBX	13.28	354	10.89	9	16.138	5.44730	0.4741	YES	18.43	394	11.04	13	22.721	6.40471	1.1543	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	PBX	31.67	247	1.18	1	434.945	435.82472	0.0700	YES	3.61	343	10.66	2	6.679	4.73666	-1.4891	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	Centrex	19.00	1,715	17.33	3	24.878	14.37569	0.1158	YES	21.05	1,672	6.09	11	26.148	7.90989	1.8913	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	Centrex	4.50	1,057	1.00	1	11.274	11.27956	0.3102	YES	4.65	885	17.50	4	10.016	5.01955	-2.5598	NO
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	ISDN	6.44	292	3.53	4	9.304	4.68375	0.6195	YES	7.26	335	3.27	3	10.677	6.19196	0.6443	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	ISDN	2.50	350	2.98	7	6.532	2.49327	-0.1943	YES	4.77	465	1.84	6	46.600	19.14678	0.1532	YES
		% Repeat Troubles within 30 Days																	
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	Res	17.33%	99,577	11.15%	2,816		0.00723	8.5391	YES	17.47%	108,137	9.82%	2,728		0.00736	10.3896	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	Res	15.57%	47,098	11.42%	823		0.01275	3.2538	YES	15.57%	50,834	8.64%	880		0.01233	5.6247	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	Bus	14.23%	18,630	26.00%	600		0.01449	-8.1229	NO	14.65%	19,683	9.41%	542		0.01540	3.4049	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	Bus	13.21%	9,962	16.11%	149		0.02795	-1.0367	YES	14.36%	10,983	16.14%	254		0.02226	-0.8012	YES
A.3.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	Design	24.20%	2,364	14.29%	35		0.07293	1.3590	YES	23.70%	2,667	19.05%	42		0.06613	0.7031	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	Design	20.40%	2,074	11.76%	17		0.09813	0.8796	YES	21.25%	2,353	35.29%	34		0.07066	-1.9876	NO
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	PBX	14.12%	354	22.22%	9		0.11756	-0.6889	YES	15.23%	394	0.00%	13		0.10128	1.5036	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	PBX	6.88%	247	0.00%	1		0.25367	0.2713	YES	8.45%	343	0.00%	2		0.19730	0.4285	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	Centrex	17.32%	1,715	0.00%	3		0.21866	0.7920	YES	12.86%	1,672	9.09%	11		0.10126	0.3721	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	Centrex	15.52%	1,057	0.00%	1		0.36222	0.4283	YES	13.33%	885	0.00%	4		0.17035	0.7827	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	ISDN	15.75%	292	0.00%	4		0.18340	0.8590	YES	16.12%	335	0.00%	3		0.21325	0.7559	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	ISDN	11.71%	350	28.57%	7		0.12276	-1.3732	YES	8.17%	465	0.00%	6		0.11255	0.7261	YES
		Out of Service > 24 hours																	
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	Res	24.36%	67,007	19.83%	2,184		0.00933	4.8608	YES	34.02%	73,106	27.36%	2,109		0.01046	6.3684	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	Res	9.32%	13,999	3.61%	332		0.01614	3.5353	YES	14.99%	16,500	6.95%	374		0.01867	4.3078	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	Bus	14.07%	12,203	8.02%	474		0.01628	3.7187	YES	21.44%	12,789	12.82%	390		0.02110	4.0859	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	Bus	4.09%	3,983	1.19%	84		0.02184	1.3285	YES	4.88%	4,487	5.44%	147		0.01806	-0.3109	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	Design	2.16%	2,364	0.00%	35		0.02474	0.8720	YES	1.76%	2,667	0.00%	42		0.02046	0.8613	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	Design	0.58%	2,074	0.00%	17		0.01847	0.3133	YES	0.59%	2,353	0.00%	34		0.01328	0.4479	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	PBX	9.76%	287	14.29%	7		0.11351	-0.3991	YES	18.52%	297	8.33%	12		0.11438	0.8905	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	PBX	3.96%	202	0.00%	1		0.19551	0.2026	YES	5.32%	282	0.00%	2		0.15925	0.3340	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	Centrex	19.27%	1,240	0.00%	0				YES	21.35%	1,124	0.00%	4		0.20526	1.0403	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	Centrex	3.09%	485	0.00%	0				YES	2.38%	378	0.00%	3		0.08637	0.2694	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	ISDN	4.45%	292	0.00%	4		0.10383	0.4288	YES	3.92%	332	0.00%	3		0.11249	0.3481	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	ISDN	0.86%	350	0.00%	7		0.03519	0.2436	YES	1.72%	464	0.00%	6		0.05348	0.3224	YES
		Resale - Billing																	
		Invoice Accuracy (Measured in dollars)																	
A.4.1	B-1	FL (%)	BST - State	94.48%	$503,478,651	99.64%	$8,143,252		0.00008	-639.4278	YES	97.59%	$511,400,812	99.69%	$8,458,890		0.00005	-394.5735	YES
		Invoice Accuracy (Measured in # of adjustments)																	
A.4.2	B-1	FL (%)	BST - State	90.69%	4,313,698	-16.71%	359		0.01534	70.0317	NO	90.84%	4,398,404	42.33%	352		0.01537	31.5540	NO
		Mean Time to Deliver Invoices - CRIS																	
A.4.3	B-2	FL (business days)	BST - Region	3.28	1	2.98	599				YES	4.47	1	3.31	567				YES
		% Billing Errors Corrected in X Days																	
A.4.4	B-10	FL (days)	Diagnostic			18.75%	384				Diagnostic			6.44%	559				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
A.2.25.3.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			100.00%	1				YES			100.00%	2				YES
A.2.25.3.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			88.89%	9				NO			92.31%	13				NO
	Resale - Maintenance and Repair																	
	Missed Repair Appointments																	
A.3.1.1.1	M&R-1	Residence/Dispatch/FL (%)	10.47%	91,520	5.85%	2,972		0.00571	8.0830	YES	6.85%	76,736	4.68%	2,609		0.00503	4.3264	YES
A.3.1.1.2	M&R-1	Residence/Non-Dispatch/FL (%)	0.91%	45,426	1.04%	965		0.00308	-0.4193	YES	0.92%	42,398	1.14%	1,138		0.00286	-0.7944	YES
A.3.1.2.1	M&R-1	Business/Dispatch/FL (%)	10.38%	16,741	10.16%	502		0.01381	0.1566	YES	7.73%	15,423	8.48%	554		0.01155	-0.6538	YES
A.3.1.2.2	M&R-1	Business/Non-Dispatch/FL (%)	2.24%	9,437	2.23%	224		0.01000	0.0037	YES	4.92%	11,801	1.16%	344		0.01183	3.1778	YES
A.3.1.3.1	M&R-1	Design (Specials)/Dispatch/FL (%)	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	35		0.02249	0.7878	YES
A.3.1.3.2	M&R-1	Design (Specials)/Non-Dispatch/FL (%)	0.33%	2,109	0.00%	33		0.01009	0.3289	YES	0.37%	2,734	0.00%	38		0.00986	0.3709	YES
A.3.1.4.1	M&R-1	PBX/Dispatch/FL (%)	17.43%	436	2.50%	40		0.06266	2.3823	YES	13.37%	404	9.09%	11		0.10399	0.4111	YES
A.3.1.4.2	M&R-1	PBX/Non-Dispatch/FL (%)	0.96%	312	0.00%	19		0.02306	0.4170	YES	1.46%	342	0.00%	28		0.02359	0.6197	YES
A.3.1.5.1	M&R-1	Centrex/Dispatch/FL (%)	12.86%	1,376	75.00%	4		0.16764	-3.7065	NO	12.04%	1,179	0.00%	10		0.10336	1.1653	YES
A.3.1.5.2	M&R-1	Centrex/Non-Dispatch/FL (%)	4.01%	922	0.00%	4		0.09634	0.4061	YES	4.66%	1,203	0.00%	4		0.10551	0.4412	YES
A.3.1.6.1	M&R-1	ISDN/Dispatch/FL (%)	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.28%	303	0.00%	3		0.12976	0.4069	YES
A.3.1.6.2	M&R-1	ISDN/Non-Dispatch/FL (%)	0.00%	351	0.00%	2		0.00000		YES	0.72%	417	0.00%	8		0.03017	0.2385	YES
	Customer Trouble Report Rate																	
A.3.2.1.1	M&R-2	Residence/Dispatch/FL (%)	2.18%	4,201,938	3.13%	94,966		0.00048	-19.6474	NO	1.81%	4,243,633	2.06%	126,901		0.00038	-6.4652	NO
A.3.2.1.2	M&R-2	Residence/Non-Dispatch/FL (%)	1.08%	4,201,938	1.02%	94,966		0.00034	1.9027	YES	1.00%	4,243,633	0.90%	126,901		0.00028	3.5938	YES
A.3.2.2.1	M&R-2	Business/Dispatch/FL (%)	1.43%	1,169,541	1.70%	29,580		0.00070	-3.7718	NO	1.31%	1,176,140	1.59%	34,879		0.00062	-4.4525	NO
A.3.2.2.2	M&R-2	Business/Non-Dispatch/FL (%)	0.81%	1,169,541	0.76%	29,580		0.00053	0.9384	YES	1.00%	1,176,140	0.99%	34,879		0.00054	0.3142	YES
A.3.2.3.1	M&R-2	Design (Specials)/Dispatch/FL (%)	1.54%	141,726	1.03%	2,924		0.00232	2.2104	YES	1.42%	142,728	1.18%	2,955		0.00222	1.0789	YES
A.3.2.3.2	M&R-2	Design (Specials)/Non-Dispatch/FL (%)	1.49%	141,726	1.13%	2,924		0.00228	1.5774	YES	1.92%	142,728	1.29%	2,955		0.00257	2.4476	YES
A.3.2.4.1	M&R-2	PBX/Dispatch/FL (%)	0.24%	185,075	1.00%	3,989		0.00078	-9.8771	NO	0.22%	187,606	0.24%	4,645		0.00069	-0.3115	YES
A.3.2.4.2	M&R-2	PBX/Non-Dispatch/FL (%)	0.17%	185,075	0.48%	3,989		0.00066	-4.6835	NO	0.18%	187,606	0.60%	4,645		0.00063	-6.6307	NO
A.3.2.5.1	M&R-2	Centrex/Dispatch/FL (%)	0.59%	234,897	0.41%	985		0.00244	0.7353	YES	0.50%	234,440	1.16%	862		0.00242	-2.7159	NO
A.3.2.5.2	M&R-2	Centrex/Non-Dispatch/FL (%)	0.39%	234,897	0.41%	985		0.00200	-0.0679	YES	0.51%	234,440	0.46%	862		0.00244	0.2009	YES
A.3.2.6.1	M&R-2	ISDN/Dispatch/FL (%)	0.07%	398,709	0.12%	3,355		0.00047	-0.9943	YES	0.08%	401,522	0.08%	3,662		0.00046	-0.1417	YES
A.3.2.6.2	M&R-2	ISDN/Non-Dispatch/FL (%)	0.09%	398,709	0.06%	3,355		0.00051	0.5525	YES	0.10%	401,522	0.22%	3,662		0.00053	-2.1423	NO
	Maintenance Average Duration																	
A.3.3.1.1	M&R-3	Residence/Dispatch/FL (hours)	22.93	91,520	19.11	2,972	23.833	0.44421	8.5909	YES	16.13	76,736	14.45	2,609	20.316	0.40444	4.1548	YES
A.3.3.1.2	M&R-3	Residence/Non-Dispatch/FL (hours)	7.81	45,426	5.22	965	12.761	0.41513	6.2369	YES	5.17	42,398	4.37	1,138	12.459	0.37424	2.1557	YES
A.3.3.2.1	M&R-3	Business/Dispatch/FL (hours)	15.97	16,741	16.23	502	19.589	0.88732	0.8410	YES	12.32	15,423	10.50	554	17.670	0.76411	2.3794	YES
A.3.3.2.2	M&R-3	Business/Non-Dispatch/FL (hours)	4.65	9,437	5.11	224	11.157	0.75425	-0.6064	YES	5.37	11,801	2.54	344	14.968	0.81982	3.4469	YES
A.3.3.3.1	M&R-3	Design (Specials)/Dispatch/FL (hours)	5.61	2,180	6.01	30	32.674	6.00638	-0.0663	YES	5.82	2,032	3.60	35	31.697	5.40378	0.4103	YES
A.3.3.3.2	M&R-3	Design (Specials)/Non-Dispatch/FL (hours)	2.91	2,109	3.42	33	32.466	5.69566	-0.0883	YES	2.46	2,734	1.84	38	13.390	2.18712	0.2900	YES
A.3.3.4.1	M&R-3	PBX/Dispatch/FL (hours)	13.92	436	19.00	40	19.671	3.24978	-1.5647	YES	13.17	404	5.63	11	15.608	4.76950	1.5823	YES
A.3.3.4.2	M&R-3	PBX/Non-Dispatch/FL (hours)	3.07	312	2.01	19	5.622	1.32848	0.8031	YES	2.52	342	1.26	28	4.382	0.86138	1.4635	YES
A.3.3.5.1	M&R-3	Centrex/Dispatch/FL (hours)	17.53	1,376	23.25	4	22.609	11.32107	-0.5051	YES	14.63	1,179	13.90	10	19.545	6.20681	0.1170	YES
A.3.3.5.2	M&R-3	Centrex/Non-Dispatch/FL (hours)	5.02	922	1.75	4	9.799	4.90994	0.6652	YES	4.93	1,203	4.75	4	13.464	6.75314	0.0270	YES
A.3.3.6.1	M&R-3	ISDN/Dispatch/FL (hours)	6.52	290	2.85	4	8.661	4.36038	0.8425	YES	6.77	303	2.18	3	9.671	5.61109	0.8178	YES
A.3.3.6.2	M&R-3	ISDN/Non-Dispatch/FL (hours)	2.30	351	5.43	2	3.364	2.38545	-1.3117	YES	2.68	417	2.19	8	4.163	1.48580	0.3290	YES
	% Repeat Troubles within 30 Days																	
A.3.4.1.1	M&R-4	Residence/Dispatch/FL (%)	16.17%	91,520	10.73%	2,972		0.00686	7.9184	YES	15.67%	76,736	11.00%	2,609		0.00724	6.4486	YES
A.3.4.1.2	M&R-4	Residence/Non-Dispatch/FL (%)	14.68%	45,426	10.26%	965		0.01151	3.8360	YES	13.72%	42,398	11.60%	1,138		0.01034	2.0541	YES
A.3.4.2.1	M&R-4	Business/Dispatch/FL (%)	13.71%	16,741	11.75%	502		0.01558	1.2554	YES	13.47%	15,423	9.57%	554		0.01476	2.6459	YES
A.3.4.2.2	M&R-4	Business/Non-Dispatch/FL (%)	13.86%	9,437	8.48%	224		0.02336	2.3024	YES	12.44%	11,801	13.08%	344		0.01905	-0.3555	YES
A.C.4.3.1	M&R-4	Design (Specials)/Dispatch/FL (%)	21.47%	2,180	20.00%	30		0.07548	0.1945	YES	18.36%	2,032	17.14%	35		0.06600	0.1839	YES
A.3.4.3.2	M&R-4	Design (Specials)/Non-Dispatch/FL (%)	19.39%	2,109	24.24%	33		0.06636	-0.6991	YES	18.32%	2,734	15.79%	38		0.06319	0.4012	YES
A.3.4.4.1	M&R-4	PBX/Dispatch/FL (%)	11.47%	436	0.00%	40		0.05264	2.1785	YES	12.38%	404	0.00%	11		0.10063	1.2298	YES
A.3.4.4.2	M&R-4	PBX/Non-Dispatch/FL (%)	7.37%	312	0.00%	19		0.06175	1.1939	YES	8.77%	342	10.71%	28		0.05561	-0.3493	YES
A.3.4.5.1	M&R-4	Centrex/Dispatch/FL (%)	12.86%	1,376	25.00%	4		0.16764	-0.7240	YES	11.79%	1,179	0.00%	10		0.10241	1.1512	YES
A.3.4.5.2	M&R-4	Centrex/Non-Dispatch/FL (%)	12.47%	922	25.00%	4		0.16556	-0.7566	YES	13.88%	1,203	0.00%	4		0.17317	0.8017	YES
A.3.4.6.1	M&R-4	ISDN/Dispatch/FL (%)	12.76%	290	25.00%	4		0.16796	-0.7288	YES	11.88%	303	0.00%	3		0.18773	0.6329	YES
A.3.4.6.2	M&R-4	ISDN/Non-Dispatch/FL (%)	11.11%	351	0.00%	2		0.22285	0.4986	YES	8.87%	417	25.00%	8		0.10149	-1.5890	YES
	Out of Service > 24 hours																	
A.3.5.1.1	M&R-5	Residence/Dispatch/FL (%)	24.21%	61,403	19.20%	2,286		0.00912	5.4838	YES	11.57%	51,719	8.70%	1,954		0.00737	3.8935	YES
A.3.5.1.2	M&R-5	Residence/Non-Dispatch/FL (%)	10.67%	14,172	4.75%	400		0.01565	3.7815	YES	3.09%	11,794	1.87%	427		0.00652	1.4235	YES
A.3.5.2.1	M&R-5	Business/Dispatch/FL (%)	14.99%	10,595	13.06%	367		0.01895	1.0073	YES	7.48%	9,769	6.27%	383		0.01371	0.8876	YES
A.3.5.2.2	M&R-5	Business/Non-Dispatch/FL (%)	3.19%	3,799	3.13%	128		0.01578	0.0381	YES	5.65%	5,520	0.00%	196		0.01679	3.3674	YES
A.3.5.3.1	M&R-5	Design (Specials)/Dispatch/FL (%)	1.19%	2,180	6.67%	30		0.01996	-2.7431	NO	1.77%	2,032	0.00%	35		0.02249	0.7878	YES
A.3.5.3.2	M&R-5	Design (Specials)/Non-Dispatch/FL (%)	0.33%	2,109	0.00%	33		0.01009	0.3289	YES	0.37%	2,734	0.00%	38		0.00986	0.3709	YES
A.3.5.4.1	M&R-5	PBX/Dispatch/FL (%)	11.36%	352	21.43%	14		0.06549	-1.1637	YES	15.69%	325	9.09%	11		0.11151	0.5020	YES
A.3.5.4.2	M&R-5	PBX/Non-Dispatch/FL (%)	0.88%	227	0.00%	19		0.02232	0.3948	YES	1.14%	264	0.00%	13		0.03011	0.3774	YES
A.3.5.5.1	M&R-5	Centrex/Dispatch/FL (%)	17.26%	927	50.00%	4		0.18936	-1.7290	NO	15.63%	742	0.00%	3		0.21010	0.7441	YES
A.3.5.5.2	M&R-5	Centrex/Non-Dispatch/FL (%)	2.13%	376	0.00%	3		0.08365	0.2544	YES	3.26%	456	0.00%	1		0.17818	0.1838	YES
A.3.5.6.1	M&R-5	ISDN/Dispatch/FL (%)	4.48%	290	0.00%	4		0.10417	0.4303	YES	5.61%	303	0.00%	3		0.13352	0.4202	YES
A.3.5.6.2	M&R-5	ISDN/Non-Dispatch/FL (%)	0.00%	351	0.00%	2		0.00000		YES	0.72%	415	0.00%	8		0.03024	0.2391	YES
	Resale - Billing																	
	Invoice Accuracy (Measured in dollars)																	
A.4.1	B-1	FL (%)	98.27%	$501,853,922	98.90%	$8,772,271		0.00004	-141.5589	YES	97.66%	$503,587,694	99.97%	$10,581,831		0.00005	-491.9273	YES
	Invoice Accuracy (Measured in # of adjustments)																	
A.4.2	B-1	FL (%)	91.20%	4,381,764	62.64%	348		0.01518	18.8095	NO	90.67%	4,431,118	81.43%	350		0.01555	5.9407	NO
	Mean Time to Deliver Invoices - CRIS																	
A.4.3	B-2	FL (business days)	3.83	1	3.41	601				YES	3.52	1	3.16	578				YES
	% Billing Errors Corrected in X Days																	
A.4.4	B-10	FL (days)			100.00%	13				Diagnostic			76.00%	25				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
	Unbundled Network Elements - Ordering																		
	% Rejected Service Requests - Mechanized																		
B.1.1.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			16.23%	81,764				Diagnostic			11.93%	76,239				Diagnostic
B.1.1.4	O-7	Combo (other)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			25.42%	708				Diagnostic			20.63%	795				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			5.94%	219				Diagnostic			9.74%	349				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)	Diagnostic			30.23%	258				Diagnostic			23.66%	224				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			19.87%	1,037				Diagnostic			15.67%	970				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			14.19%	1,008				Diagnostic			10.15%	1,399				Diagnostic
B.1.1.10	O-7	2W Analog Loop w /INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.1.12	O-7	2W Analog Loop w /LNP Design/FL (%)	Diagnostic			62.86%	35				Diagnostic			69.57%	23				Diagnostic
B.1.1.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)	Diagnostic			71.94%	139				Diagnostic			98.97%	97				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)	Diagnostic			85.71%	7				Diagnostic			100.00%	2				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)	Diagnostic			29.55%	15,960				Diagnostic			42.77%	15,881				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)	Diagnostic			100.00%	1				Diagnostic			50.00%	2				Diagnostic
B.1.1.17	O-7	LNP Standalone/FL (%)	Diagnostic			9.84%	3,618				Diagnostic			9.55%	3,309				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			21.14%	894				Diagnostic			17.34%	1,090				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			25.71%	350				Diagnostic			25.94%	266				Diagnostic
B.1.1.20	O-7	EELs/FL (%)	Diagnostic			38.46%	13				Diagnostic			100.00%	2				Diagnostic
B.1.1.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																		
B.1.2.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			31.03%	15,887				Diagnostic			28.06%	15,130				Diagnostic
B.1.2.4	O-7	Combo (other)/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			13.33%	30				Diagnostic			3.92%	51				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			0.00%	23				Diagnostic			2.56%	39				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)	Diagnostic			44.00%	75				Diagnostic			30.30%	66				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			24.79%	238				Diagnostic			23.05%	347				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			11.10%	1,693				Diagnostic			13.02%	1,574				Diagnostic
B.1.2.10	O-7	2W Analog Loop w /INP Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w /LNP Design/FL (%)	Diagnostic			31.03%	203				Diagnostic			35.28%	309				Diagnostic
B.1.2.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)	Diagnostic			21.44%	1,138				Diagnostic			22.45%	1,096				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)	Diagnostic			100.00%	1				Diagnostic								Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)	Diagnostic			37.51%	7,917				Diagnostic			37.28%	10,040				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/FL (%)	Diagnostic			34.77%	1,504				Diagnostic			30.95%	1,596				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			4.00%	50				Diagnostic			3.49%	86				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			25.94%	347				Diagnostic			24.60%	374				Diagnostic
B.1.2.20	O-7	EELs/FL (%)	Diagnostic			16.95%	59				Diagnostic			5.00%	40				Diagnostic
B.1.2.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																		
B.1.3.1	O-7	Switch Ports/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)	Diagnostic			61.54%	39				Diagnostic			57.58%	33				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)	Diagnostic			38.75%	3,004				Diagnostic			38.57%	3,023				Diagnostic
B.1.3.4	O-7	Combo (other)/FL (%)	Diagnostic			55.00%	20				Diagnostic			77.27%	22				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)	Diagnostic			25.00%	88				Diagnostic			20.00%	100				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)	Diagnostic			21.28%	296				Diagnostic			20.96%	439				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)	Diagnostic			50.00%	28				Diagnostic			25.00%	48				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)	Diagnostic			42.53%	174				Diagnostic			37.82%	156				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)	Diagnostic			37.50%	472				Diagnostic			39.12%	340				Diagnostic
B.1.3.10	O-7	2W Analog Loop w /INP Design/FL (%)	Diagnostic			0.00%	6				Diagnostic			69.23%	13				Diagnostic
B.1.3.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)	Diagnostic			0.00%	4				Diagnostic			25.00%	12				Diagnostic
B.1.3.12	O-7	2W Analog Loop w /LNP Design/FL (%)	Diagnostic			64.10%	39				Diagnostic			52.94%	17				Diagnostic
B.1.3.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)	Diagnostic			46.94%	49				Diagnostic			49.09%	55				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)	Diagnostic			30.34%	1,381				Diagnostic			28.52%	1,676				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)	Diagnostic			36.36%	44				Diagnostic			26.67%	60				Diagnostic
B.1.3.17	O-7	LNP Standalone/FL (%)	Diagnostic			33.48%	914				Diagnostic			30.32%	818				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/FL (%)	Diagnostic			21.45%	373				Diagnostic			20.72%	526				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/FL (%)	Diagnostic			45.52%	402				Diagnostic			38.55%	356				Diagnostic
B.1.3.20	O-7	EELs/FL (%)	Diagnostic			43.86%	171				Diagnostic			39.77%	88				Diagnostic
B.1.3.21	O-7	Line Splitting/FL (%)	Diagnostic								Diagnostic								Diagnostic
	Reject Interval - Mechanized																		
B.1.4.1	O-8	Switch Ports/FL (%)	>= 97% w in 1 hr																
B.1.4.2	O-8	Local Interoffice Transport/FL (%)	>= 97% w in 1 hr																
B.1.4.3	O-8	Loop + Port Combinations/FL (%)	>= 97% w in 1 hr			96.39%	13,335				NO			93.13%	9,200				NO
B.1.4.4	O-8	Combo (other)/FL (%)	>= 97% w in 1 hr																
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 97% w in 1 hr			97.78%	180				YES			98.78%	164				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 97% w in 1 hr			76.92%	13				NO			85.71%	35				NO
B.1.4.7	O-8	Line Sharing/FL (%)	>= 97% w in 1 hr			56.96%	79				NO			79.25%	53				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)	>= 97% w in 1 hr			74.88%	207				NO			72.55%	153				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 97% w in 1 hr			64.14%	145				NO			52.03%	148				NO
B.1.4.10	O-8	2W Analog Loop w /INP Design/FL (%)	>= 97% w in 1 hr																
B.1.4.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)	>= 97% w in 1 hr																
B.1.4.12	O-8	2W Analog Loop w /LNP Design/FL (%)	>= 97% w in 1 hr			90.91%	22				NO			81.25%	16				NO
B.1.4.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)	>= 97% w in 1 hr			98.00%	100				YES			86.14%	101				NO
B.1.4.14	O-8	Other Design/FL (%)	>= 97% w in 1 hr			66.67%	6				NO			50.00%	2				NO
B.1.4.15	O-8	Other Non-Design/FL (%)	>= 97% w in 1 hr			56.80%	5,049				NO			66.61%	7,170				NO
B.1.4.16	O-8	INP Standalone/FL (%)	>= 97% w in 1 hr			0.00%	1				NO			100.00%	1				YES
B.1.4.17	O-8	LNP Standalone/FL (%)	>= 97% w in 1 hr			98.32%	357				YES			98.42%	317				YES
B.1.4.18	O-8	Digital Loop < DS1/FL (%)	>= 97% w in 1 hr			97.35%	189				YES			96.32%	190				NO
B.1.4.19	O-8	Digital Loop >= DS1/FL (%)	>= 97% w in 1 hr			53.19%	94				NO			55.71%	70				NO
B.1.4.20	O-8	EELs/FL (%)	>= 97% w in 1 hr			80.00%	5				NO			100.00%	2				YES
B.1.4.21	O-8	Line Splitting/FL (%)	>= 97% w in 1 hr																
	Reject Interval - Partially Mechanized - 10 hours																		
B.1.7.1	O-8	Switch Ports/FL (%)	>= 95% w in 10 hrs																
B.1.7.2	O-8	Local Interoffice Transport/FL (%)	>= 95% w in 10 hrs																
B.1.7.3	O-8	Loop + Port Combinations/FL (%)	>= 95% w in 10 hrs			96.64%	5,033				YES			96.93%	4,339				YES
B.1.7.4	O-8	Combo (other)/FL (%)	>= 95% w in 10 hrs																
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 10 hrs			50.00%	4				NO			100.00%	2				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Unbundled Network Elements - Ordering																	
	% Rejected Service Requests - Mechanized																	
B.1.1.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic
B.1.1.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic
B.1.1.3	O-7	Loop + Port Combinations/FL (%)			15.14%	56,934				Diagnostic			17.65%	44,824				Diagnostic
B.1.1.4	O-7	Combo (other)/FL (%)								Diagnostic								Diagnostic
B.1.1.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			14.51%	1,006				Diagnostic			15.72%	598				Diagnostic
B.1.1.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			9.86%	71				Diagnostic			13.33%	75				Diagnostic
B.1.1.7	O-7	Line Sharing/FL (%)			22.76%	268				Diagnostic			34.69%	245				Diagnostic
B.1.1.8	O-7	2W Analog Loop Design/FL (%)			22.65%	830				Diagnostic			22.90%	930				Diagnostic
B.1.1.9	O-7	2W Analog Loop Non-Design/FL (%)			18.07%	952				Diagnostic			17.82%	943				Diagnostic
B.1.1.10	O-7	2W Analog Loop w /INP Design/FL (%)								Diagnostic								Diagnostic
B.1.1.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)								Diagnostic			100.00%	3				Diagnostic
B.1.1.12	O-7	2W Analog Loop w /LNP Design/FL (%)			44.19%	43				Diagnostic			55.95%	109				Diagnostic
B.1.1.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)			97.09%	103				Diagnostic			59.14%	257				Diagnostic
B.1.1.14	O-7	Other Design/FL (%)			100.00%	2				Diagnostic			22.39%	335				Diagnostic
B.1.1.15	O-7	Other Non-Design/FL (%)			48.16%	12,756				Diagnostic			48.24%	14,808				Diagnostic
B.1.1.16	O-7	INP Standalone/FL (%)			100.00%	1				Diagnostic			100.00%	1				Diagnostic
B.1.1.17	O-7	LNP Standalone/FL (%)			9.14%	3,029				Diagnostic			8.75%	3,796				Diagnostic
B.1.1.18	O-7	Digital Loop < DS1/FL (%)			18.41%	668				Diagnostic			13.16%	76				Diagnostic
B.1.1.19	O-7	Digital Loop >= DS1/FL (%)			16.67%	300				Diagnostic			22.36%	331				Diagnostic
B.1.1.20	O-7	EELs/FL (%)			21.82%	55				Diagnostic								Diagnostic
B.1.1.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic
	% Rejected Service Requests - Partially Mechanized																	
B.1.2.1	O-7	Switch Ports/FL (%)								Diagnostic								Diagnostic
B.1.2.2	O-7	Local Interoffice Transport/FL (%)								Diagnostic								Diagnostic
B.1.2.3	O-7	Loop + Port Combinations/FL (%)			21.52%	17,473				Diagnostic			28.09%	17,723				Diagnostic
B.1.2.4	O-7	Combo (other)/FL (%)								Diagnostic								Diagnostic
B.1.2.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			10.34%	29				Diagnostic			6.98%	86				Diagnostic
B.1.2.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			26.67%	30				Diagnostic			11.94%	268				Diagnostic
B.1.2.7	O-7	Line Sharing/FL (%)			40.00%	75				Diagnostic			37.07%	232				Diagnostic
B.1.2.8	O-7	2W Analog Loop Design/FL (%)			22.63%	433				Diagnostic			28.28%	290				Diagnostic
B.1.2.9	O-7	2W Analog Loop Non-Design/FL (%)			16.80%	1,393				Diagnostic			16.28%	1,167				Diagnostic
B.1.2.10	O-7	2W Analog Loop w /INP Design/FL (%)								Diagnostic								Diagnostic
B.1.2.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)								Diagnostic								Diagnostic
B.1.2.12	O-7	2W Analog Loop w /LNP Design/FL (%)			32.96%	376				Diagnostic			37.52%	757				Diagnostic
B.1.2.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)			23.26%	1,419				Diagnostic			24.97%	2,211				Diagnostic
B.1.2.14	O-7	Other Design/FL (%)			100.00%	1				Diagnostic			25.71%	245				Diagnostic
B.1.2.15	O-7	Other Non-Design/FL (%)			41.21%	7,238				Diagnostic			29.32%	7,661				Diagnostic
B.1.2.16	O-7	INP Standalone/FL (%)								Diagnostic								Diagnostic
B.1.2.17	O-7	LNP Standalone/FL (%)			29.47%	1,707				Diagnostic			31.30%	1,901				Diagnostic
B.1.2.18	O-7	Digital Loop < DS1/FL (%)			20.00%	50				Diagnostic			11.94%	268				Diagnostic
B.1.2.19	O-7	Digital Loop >= DS1/FL (%)			16.49%	285				Diagnostic			25.82%	244				Diagnostic
B.1.2.20	O-7	EELs/FL (%)			33.33%	6				Diagnostic								Diagnostic
B.1.2.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic
	% Rejected Service Requests - Non-Mechanized																	
B.1.3.1	O-7	Switch Ports/FL (%)			0.00%	1				Diagnostic			50.00%	4				Diagnostic
B.1.3.2	O-7	Local Interoffice Transport/FL (%)			11.11%	9				Diagnostic			46.67%	45				Diagnostic
B.1.3.3	O-7	Loop + Port Combinations/FL (%)			41.32%	2,287				Diagnostic			43.23%	2,084				Diagnostic
B.1.3.4	O-7	Combo (other)/FL (%)			77.78%	9				Diagnostic			78.57%	14				Diagnostic
B.1.3.5	O-7	xDSL (ADSL, HDSL and UCL)/FL (%)			25.91%	274				Diagnostic			26.86%	283				Diagnostic
B.1.3.6	O-7	ISDN Loop (UDN, UDC)/FL (%)			19.19%	344				Diagnostic			16.21%	475				Diagnostic
B.1.3.7	O-7	Line Sharing/FL (%)			35.85%	53				Diagnostic			35.09%	114				Diagnostic
B.1.3.8	O-7	2W Analog Loop Design/FL (%)			27.38%	168				Diagnostic			33.84%	263				Diagnostic
B.1.3.9	O-7	2W Analog Loop Non-Design/FL (%)			25.93%	671				Diagnostic			25.83%	906				Diagnostic
B.1.3.10	O-7	2W Analog Loop w /INP Design/FL (%)								Diagnostic			33.33%	6				Diagnostic
B.1.3.11	O-7	2W Analog Loop w /INP Non-Design/FL (%)			44.44%	9				Diagnostic			20.00%	5				Diagnostic
B.1.3.12	O-7	2W Analog Loop w /LNP Design/FL (%)			62.16%	37				Diagnostic			61.32%	106				Diagnostic
B.1.3.13	O-7	2W Analog Loop w /LNP Non-Design/FL (%)			43.18%	44				Diagnostic			51.76%	85				Diagnostic
B.1.3.14	O-7	Other Design/FL (%)			50.00%	2				Diagnostic			29.30%	587				Diagnostic
B.1.3.15	O-7	Other Non-Design/FL (%)			31.56%	1,752				Diagnostic			38.26%	1,882				Diagnostic
B.1.3.16	O-7	INP Standalone/FL (%)			35.62%	73				Diagnostic			40.91%	88				Diagnostic
B.1.3.17	O-7	LNP Standalone/FL (%)			40.32%	930				Diagnostic			35.78%	911				Diagnostic
B.1.3.18	O-7	Digital Loop < DS1/FL (%)			19.96%	561				Diagnostic			19.17%	751				Diagnostic
B.1.3.19	O-7	Digital Loop >= DS1/FL (%)			36.27%	408				Diagnostic			29.66%	590				Diagnostic
B.1.3.20	O-7	EELs/FL (%)			49.14%	116				Diagnostic			55.17%	29				Diagnostic
B.1.3.21	O-7	Line Splitting/FL (%)								Diagnostic								Diagnostic
	Reject Interval - Mechanized																	
B.1.4.1	O-8	Switch Ports/FL (%)																
B.1.4.2	O-8	Local Interoffice Transport/FL (%)																
B.1.4.3	O-8	Loop + Port Combinations/FL (%)			95.49%	8,651				NO			93.80%	7,901				NO
B.1.4.4	O-8	Combo (other)/FL (%)																
B.1.4.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			98.63%	146				YES			98.94%	94				YES
B.1.4.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			55.56%	9				NO			80.00%	10				NO
B.1.4.7	O-8	Line Sharing/FL (%)			69.35%	62				NO			83.91%	87				NO
B.1.4.8	O-8	2W Analog Loop Design/FL (%)			77.60%	192				NO			79.26%	217				NO
B.1.4.9	O-8	2W Analog Loop Non-Design/FL (%)			64.29%	154				NO			61.27%	173				NO
B.1.4.10	O-8	2W Analog Loop w /INP Design/FL (%)																
B.1.4.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)											100.00%	3				YES
B.1.4.12	O-8	2W Analog Loop w /LNP Design/FL (%)			94.74%	19				NO			98.36%	61				YES
B.1.4.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)			96.00%	100				NO			92.11%	152				NO
B.1.4.14	O-8	Other Design/FL (%)			0.00%	2				NO			58.97%	78				NO
B.1.4.15	O-8	Other Non-Design/FL (%)			73.90%	6,226				NO			77.92%	7,270				NO
B.1.4.16	O-8	INP Standalone/FL (%)			100.00%	1				YES			0.00%	1				NO
B.1.4.17	O-8	LNP Standalone/FL (%)			96.06%	279				NO			96.40%	333				NO
B.1.4.18	O-8	Digital Loop < DS1/FL (%)			96.00%	125				NO			80.00%	10				NO
B.1.4.19	O-8	Digital Loop >= DS1/FL (%)			64.00%	50				NO			58.44%	77				NO
B.1.4.20	O-8	EELs/FL (%)			83.33%	12				NO								
B.1.4.21	O-8	Line Splitting/FL (%)																
	Reject Interval - Partially Mechanized - 10 hours																	
B.1.7.1	O-8	Switch Ports/FL (%)																
B.1.7.2	O-8	Local Interoffice Transport/FL (%)																
B.1.7.3	O-8	Loop + Port Combinations/FL (%)			96.49%	3,983				YES			86.71%	5,058				NO
B.1.7.4	O-8	Combo (other)/FL (%)																
B.1.7.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	3				YES			83.33%	6				NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 10 hrs											100.00%	1				YES
B.1.7.7	O-8	Line Sharing/FL (%)	>= 95% w in 10 hrs			88.89%	36				NO			95.00%	20				YES
B.1.7.8	O-8	2W Analog Loop Design/FL (%)	>= 95% w in 10 hrs			88.89%	63				NO			90.24%	82				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 95% w in 10 hrs			78.61%	201				NO			76.78%	211				NO
B.1.7.10	O-8	2W Analog Loop w /INP Design/FL (%)	>= 95% w in 10 hrs																
B.1.7.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)	>= 95% w in 10 hrs																
B.1.7.12	O-8	2W Analog Loop w /LNP Design/FL (%)	>= 95% w in 10 hrs			92.31%	65				NO			72.80%	125				NO
B.1.7.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95% w in 10 hrs			88.14%	253				NO			72.66%	289				NO
B.1.7.14	O-8	Other Design/FL (%)	>= 95% w in 10 hrs			100.00%	1				YES								
B.1.7.15	O-8	Other Non-Design/FL (%)	>= 95% w in 10 hrs			98.84%	3,022				YES			99.04%	3,866				YES
B.1.7.16	O-8	INP Standalone/FL (%)	>= 95% w in 10 hrs																
B.1.7.17	O-8	LNP Standalone/FL (%)	>= 95% w in 10 hrs			96.62%	532				YES			89.06%	530				NO
B.1.7.18	O-8	Digital Loop < DS1/FL (%)	>= 95% w in 10 hrs			50.00%	2				NO			100.00%	3				YES
B.1.7.19	O-8	Digital Loop >= DS1/FL (%)	>= 95% w in 10 hrs			88.66%	97				NO			89.25%	93				NO
B.1.7.20	O-8	EELs/FL (%)	>= 95% w in 10 hrs			90.00%	10				NO			100.00%	2				YES
B.1.7.21	O-8	Line Splitting/FL (%)	>= 95% w in 10 hrs																
	Reject Interval - Non-Mechanized																		
B.1.8.1	O-8	Switch Ports/FL (%)	>= 95% w in 24 hrs																
B.1.8.2	O-8	Local Interoffice Transport/FL (%)	>= 95% w in 24 hrs			100.00%	25				YES			94.74%	19				NO
B.1.8.3	O-8	Loop + Port Combinations/FL (%)	>= 95% w in 24 hrs			97.57%	1,195				YES			98.22%	1,179				YES
B.1.8.4	O-8	Combo (other)/FL (%)	>= 95% w in 24 hrs			91.67%	12				NO			100.00%	17				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 24 hrs			100.00%	22				YES			100.00%	23				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 24 hrs			100.00%	64				YES			100.00%	94				YES
B.1.8.7	O-8	Line Sharing/FL (%)	>= 95% w in 24 hrs			100.00%	14				YES			100.00%	12				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)	>= 95% w in 24 hrs			98.68%	76				YES			100.00%	60				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	183				YES			100.00%	137				YES
B.1.8.10	O-8	2W Analog Loop w /INP Design/FL (%)	>= 95% w in 24 hrs											100.00%	9				YES
B.1.8.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)	>= 95% w in 24 hrs											100.00%	3				YES
B.1.8.12	O-8	2W Analog Loop w /LNP Design/FL (%)	>= 95% w in 24 hrs			100.00%	25				YES			90.00%	10				NO
B.1.8.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	24				YES			100.00%	26				YES
B.1.8.14	O-8	Other Design/FL (%)	>= 95% w in 24 hrs																
B.1.8.15	O-8	Other Non-Design/FL (%)	>= 95% w in 24 hrs			98.42%	442				YES			99.17%	484				YES
B.1.8.16	O-8	INP Standalone/FL (%)	>= 95% w in 24 hrs			100.00%	16				YES			100.00%	16				YES
B.1.8.17	O-8	LNP Standalone/FL (%)	>= 95% w in 24 hrs			99.03%	310				YES			99.60%	252				YES
B.1.8.18	O-8	Digital Loop < DS1/FL (%)	>= 95% w in 24 hrs			100.00%	81				YES			100.00%	114				YES
B.1.8.19	O-8	Digital Loop >= DS1/FL (%)	>= 95% w in 24 hrs			97.87%	188				YES			98.60%	143				YES
B.1.8.20	O-8	EELs/FL (%)	>= 95% w in 24 hrs			96.00%	75				YES			100.00%	35				YES
B.1.8.21	O-8	Line Splitting/FL (%)	>= 95% w in 24 hrs																
	FOC Timeliness - Mechanized																		
B.1.9.1	O-9	Switch Ports/FL (%)	>= 95% w in 3 hrs																
B.1.9.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 3 hrs																
B.1.9.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 3 hrs			98.67%	68,436				YES			98.70%	67,227				YES
B.1.9.4	O-9	Combo (other)/FL (%)	>= 95% w in 3 hrs																
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 3 hrs			96.14%	485				YES			98.96%	579				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 3 hrs			76.56%	128				NO			76.28%	156				NO
B.1.9.7	O-9	Line Sharing/FL (%)	>= 95% w in 3 hrs			97.98%	198				YES			97.75%	178				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 3 hrs			93.38%	831				NO			94.60%	815				NO
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 3 hrs			99.03%	829				YES			98.42%	1,269				YES
B.1.9.10	O-9	2W Analog Loop w /INP Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)	>= 95% w in 3 hrs																
B.1.9.12	O-9	2W Analog Loop w /LNP Design/FL (%)	>= 95% w in 3 hrs			66.67%	9				NO			80.00%	5				NO
B.1.9.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95% w in 3 hrs			96.55%	29				YES								
B.1.9.14	O-9	Other Design/FL (%)	>= 95% w in 3 hrs			100.00%	1				YES								
B.1.9.15	O-9	Other Non-Design/FL (%)	>= 95% w in 3 hrs			96.37%	12,269				YES			96.30%	9,109				YES
B.1.9.16	O-9	INP Standalone/FL (%)	>= 95% w in 3 hrs											100.00%	1				YES
B.1.9.17	O-9	LNP Standalone/FL (%)	>= 95% w in 3 hrs			99.38%	3,240				YES			98.27%	3,002				YES
B.1.9.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 3 hrs			93.49%	584				NO			94.34%	689				NO
B.1.9.19	O-9	Digital Loop >= DS1/FL (%)	>= 95% w in 3 hrs			96.95%	262				YES			84.10%	195				NO
B.1.9.20	O-9	EELs/FL (%)	>= 95% w in 3 hrs			66.67%	3				NO								
B.1.9.21	O-9	Line Splitting/FL (%)	>= 95% w in 3 hrs																
	FOC Timeliness - Partially Mechanized - 10 hours																		
B.1.12.1	O-9	Switch Ports/FL (%)	>= 95% w in 10 hrs																
B.1.12.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 10 hrs																
B.1.12.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 10 hrs			91.83%	12,339				NO			94.67%	11,745				NO
B.1.12.4	O-9	Combo (other)/FL (%)	>= 95% w in 10 hrs																
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 10 hrs			81.82%	22				NO			89.19%	37				NO
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 10 hrs			80.95%	21				NO			70.83%	24				NO
B.1.12.7	O-9	Line Sharing/FL (%)	>= 95% w in 10 hrs			96.36%	55				YES			100.00%	42				YES
B.1.12.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 10 hrs			91.33%	196				NO			91.70%	289				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 10 hrs			95.09%	1,609				YES			94.11%	1,426				NO
B.1.12.10	O-9	2W Analog Loop w /INP Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.12	O-9	2W Analog Loop w /LNP Design/FL (%)	>= 95% w in 10 hrs			69.80%	149				NO			74.04%	208				NO
B.1.12.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95% w in 10 hrs			84.03%	952				NO			65.43%	969				NO
B.1.12.14	O-9	Other Design/FL (%)	>= 95% w in 10 hrs																
B.1.12.15	O-9	Other Non-Design/FL (%)	>= 95% w in 10 hrs			96.47%	5,206				YES			97.44%	6,416				YES
B.1.12.16	O-9	INP Standalone/FL (%)	>= 95% w in 10 hrs																
B.1.12.17	O-9	LNP Standalone/FL (%)	>= 95% w in 10 hrs			95.23%	1,027				YES			92.63%	1,139				NO
B.1.12.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 10 hrs			81.40%	43				NO			84.48%	58				NO
B.1.12.19	O-9	Digital Loop >= DS1/FL (%)	>= 95% w in 10 hrs			91.07%	280				NO			83.78%	296				NO
B.1.12.20	O-9	EELs/FL (%)	>= 95% w in 10 hrs			71.43%	35				NO			58.82%	17				NO
B.1.12.21	O-9	Line Splitting/FL (%)	>= 95% w in 10 hrs																
	FOC Timeliness - Non-Mechanized																		
B.1.13.1	O-9	Switch Ports/FL (%)	>= 95% w in 24 hrs																
B.1.13.2	O-9	Local Interoffice Transport/FL (%)	>= 95% w in 24 hrs			88.24%	17				NO			86.67%	15				NO
B.1.13.3	O-9	Loop + Port Combinations/FL (%)	>= 95% w in 24 hrs			94.27%	1,779				NO			95.68%	1,691				YES
B.1.13.4	O-9	Combo (other)/FL (%)	>= 95% w in 24 hrs			100.00%	7				YES			100.00%	3				YES
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 24 hrs			96.92%	65				YES			96.47%	85				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)	>= 95% w in 24 hrs			98.23%	226				YES			98.56%	348				YES
B.1.13.7	O-9	Line Sharing/FL (%)	>= 95% w in 24 hrs			100.00%	15				YES			100.00%	35				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)	>= 95% w in 24 hrs			94.74%	95				NO			95.96%	99				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)	>= 95% w in 24 hrs			97.29%	295				YES			97.16%	211				YES
B.1.13.10	O-9	2W Analog Loop w /INP Design/FL (%)	>= 95% w in 24 hrs			100.00%	3				YES								
B.1.13.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	4				YES			100.00%	6				YES
B.1.13.12	O-9	2W Analog Loop w /LNP Design/FL (%)	>= 95% w in 24 hrs			78.57%	14				NO			100.00%	7				YES
B.1.13.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95% w in 24 hrs			100.00%	26				YES			100.00%	25				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.7.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			46.67%	15				NO			60.00%	35				NO
B.1.7.7	O-8	Line Sharing/FL (%)			84.85%	33				NO			75.28%	89				NO
B.1.7.8	O-8	2W Analog Loop Design/FL (%)			87.96%	108				NO			84.52%	84				NO
B.1.7.9	O-8	2W Analog Loop Non-Design/FL (%)			78.24%	239				NO			64.71%	204				NO
B.1.7.10	O-8	2W Analog Loop w /INP Design/FL (%)																
B.1.7.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)																
B.1.7.12	O-8	2W Analog Loop w /LNP Design/FL (%)			75.18%	137				NO			74.23%	291				NO
B.1.7.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)			85.30%	347				NO			84.13%	586				NO
B.1.7.14	O-8	Other Design/FL (%)			100.00%	1				YES			86.36%	66				NO
B.1.7.15	O-8	Other Non-Design/FL (%)			98.67%	3,004				YES			97.46%	2,324				YES
B.1.7.16	O-8	INP Standalone/FL (%)																
B.1.7.17	O-8	LNP Standalone/FL (%)			91.38%	522				NO			91.00%	611				NO
B.1.7.18	O-8	Digital Loop < DS1/FL (%)			52.94%	17				NO			60.00%	35				NO
B.1.7.19	O-8	Digital Loop >= DS1/FL (%)			87.76%	49				NO			86.36%	66				NO
B.1.7.20	O-8	EELs/FL (%)			100.00%	2				YES								
B.1.7.21	O-8	Line Splitting/FL (%)																
	Reject Interval - Non-Mechanized																	
B.1.8.1	O-8	Switch Ports/FL (%)											100.00%	2				YES
B.1.8.2	O-8	Local Interoffice Transport/FL (%)			100.00%	1				YES			100.00%	21				YES
B.1.8.3	O-8	Loop + Port Combinations/FL (%)			98.50%	998				YES			98.38%	925				YES
B.1.8.4	O-8	Combo (other)/FL (%)			100.00%	7				YES			100.00%	12				YES
B.1.8.5	O-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	74				YES			97.37%	76				YES
B.1.8.6	O-8	ISDN Loop (UDN, UDC)/FL (%)			100.00%	72				YES			100.00%	81				YES
B.1.8.7	O-8	Line Sharing/FL (%)			100.00%	19				YES			100.00%	43				YES
B.1.8.8	O-8	2W Analog Loop Design/FL (%)			100.00%	46				YES			98.90%	91				YES
B.1.8.9	O-8	2W Analog Loop Non-Design/FL (%)			100.00%	184				YES			100.00%	241				YES
B.1.8.10	O-8	2W Analog Loop w /INP Design/FL (%)											100.00%	2				YES
B.1.8.11	O-8	2W Analog Loop w /INP Non-Design/FL (%)			100.00%	4				YES			100.00%	1				YES
B.1.8.12	O-8	2W Analog Loop w /LNP Design/FL (%)			95.83%	24				YES			97.14%	70				YES
B.1.8.13	O-8	2W Analog Loop w /LNP Non-Design/FL (%)			100.00%	21				YES			97.83%	46				YES
B.1.8.14	O-8	Other Design/FL (%)			100.00%	1				YES			99.43%	175				YES
B.1.8.15	O-8	Other Non-Design/FL (%)			98.94%	567				YES			98.91%	737				YES
B.1.8.16	O-8	INP Standalone/FL (%)			96.15%	26				YES			100.00%	36				YES
B.1.8.17	O-8	LNP Standalone/FL (%)			98.44%	384				YES			98.82%	338				YES
B.1.8.18	O-8	Digital Loop < DS1/FL (%)			100.00%	120				YES			97.97%	148				YES
B.1.8.19	O-8	Digital Loop >= DS1/FL (%)			99.33%	150				YES			99.44%	178				YES
B.1.8.20	O-8	EELs/FL (%)			98.31%	59				YES			100.00%	16				YES
B.1.8.21	O-8	Line Splitting/FL (%)																
	FOC Timeliness - Mechanized																	
B.1.9.1	O-9	Switch Ports/FL (%)																
B.1.9.2	O-9	Local Interoffice Transport/FL (%)																
B.1.9.3	O-9	Loop + Port Combinations/FL (%)			96.62%	48,246				YES			98.97%	35,367				YES
B.1.9.4	O-9	Combo (other)/FL (%)																
B.1.9.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			92.54%	657				NO			97.67%	472				YES
B.1.9.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			96.88%	64				YES			97.92%	48				YES
B.1.9.7	O-9	Line Sharing/FL (%)			97.74%	221				YES			99.34%	152				YES
B.1.9.8	O-9	2W Analog Loop Design/FL (%)			94.23%	641				NO			97.88%	708				YES
B.1.9.9	O-9	2W Analog Loop Non-Design/FL (%)			99.00%	803				YES			99.21%	757				YES
B.1.9.10	O-9	2W Analog Loop w /INP Design/FL (%)																
B.1.9.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)																
B.1.9.12	O-9	2W Analog Loop w /LNP Design/FL (%)			91.30%	23				NO			100.00%	34				YES
B.1.9.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)			0.00%	3				NO			100.00%	76				YES
B.1.9.14	O-9	Other Design/FL (%)											96.05%	253				YES
B.1.9.15	O-9	Other Non-Design/FL (%)			94.85%	6,757				NO			93.88%	7,584				NO
B.1.9.16	O-9	INP Standalone/FL (%)																
B.1.9.17	O-9	LNP Standalone/FL (%)			96.73%	2,815				YES			95.95%	3,434				YES
B.1.9.18	O-9	Digital Loop < DS1/FL (%)			98.08%	520				YES			97.96%	49				YES
B.1.9.19	O-9	Digital Loop >= DS1/FL (%)			83.61%	244				NO			96.00%	250				YES
B.1.9.20	O-9	EELs/FL (%)			60.00%	15				NO								
B.1.9.21	O-9	Line Splitting/FL (%)																
	FOC Timeliness - Partially Mechanized - 10 hours																	
B.1.12.1	O-9	Switch Ports/FL (%)																
B.1.12.2	O-9	Local Interoffice Transport/FL (%)																
B.1.12.3	O-9	Loop + Port Combinations/FL (%)			92.66%	14,712				NO			80.73%	13,549				NO
B.1.12.4	O-9	Combo (other)/FL (%)																
B.1.12.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			88.89%	18				NO			95.24%	63				YES
B.1.12.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			82.05%	39				NO			94.01%	267				NO
B.1.12.7	O-9	Line Sharing/FL (%)			88.89%	54				NO			87.50%	168				NO
B.1.12.8	O-9	2W Analog Loop Design/FL (%)			91.67%	348				NO			83.64%	214				NO
B.1.12.9	O-9	2W Analog Loop Non-Design/FL (%)			91.53%	1,204				NO			93.01%	1,102				NO
B.1.12.10	O-9	2W Analog Loop w /INP Design/FL (%)																
B.1.12.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)																
B.1.12.12	O-9	2W Analog Loop w /LNP Design/FL (%)			85.57%	273				NO			77.96%	490				NO
B.1.12.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)			80.58%	1,107				NO			92.92%	1,894				NO
B.1.12.14	O-9	Other Design/FL (%)											84.34%	198				NO
B.1.12.15	O-9	Other Non-Design/FL (%)			96.82%	4,121				YES			95.70%	5,302				YES
B.1.12.16	O-9	INP Standalone/FL (%)																
B.1.12.17	O-9	LNP Standalone/FL (%)			94.08%	1,182				NO			93.08%	1,330				NO
B.1.12.18	O-9	Digital Loop < DS1/FL (%)			84.31%	51				NO			94.01%	267				NO
B.1.12.19	O-9	Digital Loop >= DS1/FL (%)			84.84%	244				NO			84.26%	197				NO
B.1.12.20	O-9	EELs/FL (%)			0.00%	1				NO								
B.1.12.21	O-9	Line Splitting/FL (%)																
	FOC Timeliness - Non-Mechanized																	
B.1.13.1	O-9	Switch Ports/FL (%)			100.00%	1				YES			100.00%	2				YES
B.1.13.2	O-9	Local Interoffice Transport/FL (%)			87.50%	8				NO			96.67%	30				YES
B.1.13.3	O-9	Loop + Port Combinations/FL (%)			95.67%	1,246				YES			95.01%	1,022				YES
B.1.13.4	O-9	Combo (other)/FL (%)			100.00%	2				YES			75.00%	4				NO
B.1.13.5	O-9	xDSL (ADSL, HDSL and UCL)/FL (%)			99.00%	200				YES			99.49%	195				YES
B.1.13.6	O-9	ISDN Loop (UDN, UDC)/FL (%)			98.84%	285				YES			99.48%	382				YES
B.1.13.7	O-9	Line Sharing/FL (%)			100.00%	35				YES			98.73%	79				YES
B.1.13.8	O-9	2W Analog Loop Design/FL (%)			96.83%	126				YES			100.00%	170				YES
B.1.13.9	O-9	2W Analog Loop Non-Design/FL (%)			99.21%	504				YES			99.04%	625				YES
B.1.13.10	O-9	2W Analog Loop w /INP Design/FL (%)											100.00%	2				YES
B.1.13.11	O-9	2W Analog Loop w /INP Non-Design/FL (%)			100.00%	3				YES			100.00%	3				YES
B.1.13.12	O-9	2W Analog Loop w /LNP Design/FL (%)			100.00%	14				YES			100.00%	39				YES
B.1.13.13	O-9	2W Analog Loop w /LNP Non-Design/FL (%)			100.00%	23				YES			97.30%	37				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.13.14	O-9	Other Design/FL (%)	>= 95% w in 24 hrs																
B.1.13.15	O-9	Other Non-Design/FL (%)	>= 95% w in 24 hrs			99.59%	981				YES			98.82%	1,187				YES
B.1.13.16	O-9	INP Standalone/FL (%)	>= 95% w in 24 hrs			100.00%	26				YES			100.00%	34				YES
B.1.13.17	O-9	LNP Standalone/FL (%)	>= 95% w in 24 hrs			99.00%	600				YES			99.13%	573				YES
B.1.13.18	O-9	Digital Loop < DS1/FL (%)	>= 95% w in 24 hrs			98.25%	285				YES			98.10%	421				YES
B.1.13.19	O-9	Digital Loop > = DS1/FL (%)	>= 95% w in 24 hrs			99.14%	232				YES			99.08%	218				YES
B.1.13.20	O-9	EELs/FL (%)	>= 95% w in 24 hrs			97.98%	99				YES			98.15%	54				YES
B.1.13.21	O-9	Line Splitting/FL (%)	>= 95% w in 24 hrs																
		FOC & Reject Response Completeness - Mechanized																	
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			99.42%	30,685				YES			99.88%	29,319				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.86%	51,079				YES			99.97%	46,920				YES
B.1.14.4.1	O-11	Combo (other)/EDI/FL (%)	>= 95%																
B.1.14.4.2	O-11	Combo (other)/TAG/FL (%)	>= 95%																
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			98.90%	363				YES			99.07%	430				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			88.41%	345				NO			85.75%	365				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			90.91%	11				NO			90.91%	22				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			62.02%	208				NO			51.68%	327				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			99.06%	212				YES			100.00%	182				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			97.83%	46				YES			100.00%	42				YES
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			92.66%	218				NO			93.36%	226				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			99.63%	819				YES			99.46%	744				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	4				YES			100.00%	2				YES
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			95.82%	1,004				YES			99.36%	1,397				YES
B.1.14.10.1	O-11	2W Analog Loop w /INP Design/EDI/FL (%)	>= 95%																
B.1.14.10.2	O-11	2W Analog Loop w /INP Design/TAG/FL (%)	>= 95%																
B.1.14.11.1	O-11	2W Analog Loop w /INP Non-Design/EDI/FL (%)	>= 95%																
B.1.14.11.2	O-11	2W Analog Loop w /INP Non-Design/TAG/FL (%)	>= 95%																
B.1.14.12.1	O-11	2W Analog Loop w /LNP Design/EDI/FL (%)	>= 95%			87.50%	32				NO			95.24%	21				YES
B.1.14.12.2	O-11	2W Analog Loop w /LNP Design/TAG/FL (%)	>= 95%			66.67%	3				NO			100.00%	2				YES
B.1.14.13.1	O-11	2W Analog Loop w /LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	6				YES								
B.1.14.13.2	O-11	2W Analog Loop w /LNP Non-Design/TAG/FL (%)	>= 95%			92.48%	133				NO			98.97%	97				YES
B.1.14.14.1	O-11	Other Design/EDI/FL (%)	>= 95%																
B.1.14.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			100.00%	7				YES			100.00%	2				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.24%	14,280				YES			98.01%	14,536				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			93.81%	1,680				NO			90.71%	1,345				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%			100.00%	1				YES								
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%											100.00%	2				YES
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			99.17%	3,384				YES			99.46%	3,123				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			96.58%	234				YES			99.46%	186				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/FL (%)	>= 95%			98.92%	369				YES			98.66%	448				YES
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/FL (%)	>= 95%			77.33%	525				NO			67.60%	642				NO
B.1.14.19.1	O-11	Digital Loop > = DS1/EDI/FL (%)	>= 95%			90.55%	127				NO			89.80%	98				NO
B.1.14.19.2	O-11	Digital Loop > = DS1/TAG/FL (%)	>= 95%			99.10%	223				YES			99.40%	168				YES
B.1.14.20.1	O-11	EELs/EDI/FL (%)	>= 95%			50.00%	10				NO			100.00%	2				YES
B.1.14.20.2	O-11	EELs/TAG/FL (%)	>= 95%			66.67%	3				NO								
B.1.14.21.1	O-11	Line Splitting/EDI/FL (%)	>= 95%																
B.1.14.21.2	O-11	Line Splitting/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness - Partially Mechanized																	
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)	>= 95%																
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)	>= 95%																
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)	>= 95%																
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)	>= 95%																
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)	>= 95%			99.75%	3,994				YES			99.94%	5,399				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)	>= 95%			99.82%	11,893				YES			99.77%	9,731				YES
B.1.15.4.1	O-11	Combo (other)/EDI/FL (%)	>= 95%																
B.1.15.4.2	O-11	Combo (other)/TAG/FL (%)	>= 95%																
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)	>= 95%			93.33%	15				NO			100.00%	25				YES
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)	>= 95%			60.00%	15				NO			46.15%	26				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)	>= 95%			100.00%	1				YES								
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)	>= 95%			81.82%	22				NO			66.67%	39				NO
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)	>= 95%			100.00%	54				YES			100.00%	48				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)	>= 95%			100.00%	21				YES			100.00%	18				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)	>= 95%			99.32%	148				YES			99.54%	217				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)	>= 95%			98.89%	90				YES			100.00%	130				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)	>= 95%			100.00%	10				YES			100.00%	6				YES
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)	>= 95%			99.70%	1,683				YES			99.74%	1,566				YES
B.1.15.10.1	O-11	2W Analog Loop w /INP Design/EDI/FL (%)	>= 95%																
B.1.15.10.2	O-11	2W Analog Loop w /INP Design/TAG/FL (%)	>= 95%																
B.1.15.11.1	O-11	2W Analog Loop w /INP Non-Design/EDI/FL (%)	>= 95%																
B.1.15.11.2	O-11	2W Analog Loop w /INP Non-Design/TAG/FL (%)	>= 95%																
B.1.15.12.1	O-11	2W Analog Loop w /LNP Design/EDI/FL (%)	>= 95%			100.00%	162				YES			99.58%	237				YES
B.1.15.12.2	O-11	2W Analog Loop w /LNP Design/TAG/FL (%)	>= 95%			100.00%	41				YES			100.00%	72				YES
B.1.15.13.1	O-11	2W Analog Loop w /LNP Non-Design/EDI/FL (%)	>= 95%			100.00%	13				YES			100.00%	2				YES
B.1.15.13.2	O-11	2W Analog Loop w /LNP Non-Design/TAG/FL (%)	>= 95%			99.91%	1,125				YES			99.91%	1,094				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)	>= 95%																
B.1.15.14.2	O-11	Other Design/TAG/FL (%)	>= 95%			100.00%	1				YES								
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)	>= 95%			99.82%	7,191				YES			99.83%	9,442				YES
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)	>= 95%			98.21%	726				YES			95.99%	598				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)	>= 95%																
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)	>= 95%																
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)	>= 95%			99.84%	1,287				YES			100.00%	1,389				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)	>= 95%			99.54%	217				YES			100.00%	207				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/FL (%)	>= 95%			92.86%	14				NO			100.00%	25				YES
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/FL (%)	>= 95%			75.00%	36				NO			57.38%	61				NO
B.1.15.19.1	O-11	Digital Loop > = DS1/EDI/FL (%)	>= 95%			99.61%	255				YES			99.28%	279				YES
B.1.15.19.2	O-11	Digital Loop > = DS1/TAG/FL (%)	>= 95%			98.91%	92				YES			100.00%	95				YES
B.1.15.20.1	O-11	EELs/EDI/FL (%)	>= 95%			83.78%	37				NO			57.89%	19				NO
B.1.15.20.2	O-11	EELs/TAG/FL (%)	>= 95%			59.09%	22				NO			33.33%	21				NO
B.1.15.21.1	O-11	Line Splitting/EDI/FL (%)	>= 95%																
B.1.15.21.2	O-11	Line Splitting/TAG/FL (%)	>= 95%																
		FOC & Reject Response Completeness - Non-Mechanized																	
B.1.16.1	O-11	Switch Ports/FL (%)	>= 95%																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.13.14	BST	Other Non-Design/FL (%)			100.00%	1				YES			99.52%	414				YES
B.1.13.15	O-9	Other Non-Design/FL (%)			98.36%	1,221				YES			99.31%	1,161				YES
B.1.13.16	O-9	INP Standalone/FL (%)			97.44%	39				YES			100.00%	42				YES
B.1.13.17	O-9	LNP Standalone/FL (%)			99.63%	540				YES			99.02%	512				YES
B.1.13.18	O-9	Digital Loop < DS1/FL (%)			97.80%	455				YES			99.49%	583				YES
B.1.13.19	O-9	Digital Loop >= DS1/FL (%)			98.44%	256				YES			99.52%	414				YES
B.1.13.20	O-9	EELs/FL (%)			100.00%	63				YES			100.00%	13				YES
B.1.13.21	O-9	Line Splitting/FL (%)																
	FOC & Reject Response Completeness - Mechanized																	
B.1.14.1.1	O-11	Switch Ports/EDI/FL (%)																
B.1.14.1.2	O-11	Switch Ports/TAG/FL (%)																
B.1.14.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																
B.1.14.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																
B.1.14.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.53%	20,966				YES			96.35%	13,232				YES
B.1.14.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.97%	35,968				YES			96.45%	31,392				YES
B.1.14.4.1	O-11	Combo (other)/EDI/FL (%)																
B.1.14.4.2	O-11	Combo (other)/TAG/FL (%)																
B.1.14.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			98.09%	472				YES			97.00%	367				YES
B.1.14.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			64.04%	534				NO			86.15%	231				NO
B.1.14.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)			100.00%	13				YES			60.00%	5				NO
B.1.14.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			100.00%	58				YES			77.14%	70				NO
B.1.14.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	182				YES			95.21%	167				YES
B.1.14.7.2	O-11	Line Sharing/TAG/FL (%)			100.00%	86				YES			87.18%	78				NO
B.1.14.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			97.35%	340				YES			91.77%	328				NO
B.1.14.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			96.78%	490				YES			98.50%	602				YES
B.1.14.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)																
B.1.14.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.47%	952				YES			96.61%	943				YES
B.1.14.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																
B.1.14.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																
B.1.14.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																
B.1.14.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)											100.00%	3				YES
B.1.14.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			96.97%	33				YES			86.46%	96				NO
B.1.14.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	10				YES			92.31%	13				NO
B.1.14.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)																
B.1.14.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			100.00%	103				YES			88.72%	257				NO
B.1.14.14.1	O-11	Other Design/EDI/FL (%)											89.86%	138				NO
B.1.14.14.2	O-11	Other Design/TAG/FL (%)			100.00%	2				YES			98.48%	197				YES
B.1.14.15.1	O-11	Other Non-Design/EDI/FL (%)			98.19%	11,850				YES			97.02%	13,524				YES
B.1.14.15.2	O-11	Other Non-Design/TAG/FL (%)			89.29%	906				NO			87.13%	1,282				NO
B.1.14.16.1	O-11	INP Standalone/EDI/FL (%)											100.00%	1				YES
B.1.14.16.2	O-11	INP Standalone/TAG/FL (%)			100.00%	1				YES								
B.1.14.17.1	O-11	LNP Standalone/EDI/FL (%)			99.65%	2,861				YES			99.31%	3,486				YES
B.1.14.17.2	O-11	LNP Standalone/TAG/FL (%)			97.62%	168				YES			97.10%	310				YES
B.1.14.18.1	O-11	Digital Loop < DS1/EDI/FL (%)			98.33%	480				YES			60.00%	5				NO
B.1.14.18.2	O-11	Digital Loop < DS1/TAG/FL (%)			89.89%	188				NO			77.46%	71				NO
B.1.14.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)			93.28%	119				NO			89.86%	138				NO
B.1.14.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)			98.90%	181				YES			98.45%	193				YES
B.1.14.20.1	O-11	EELs/EDI/FL (%)			62.50%	8				NO								
B.1.14.20.2	O-11	EELs/TAG/FL (%)			46.81%	47				NO								
B.1.14.21.1	O-11	Line Splitting/EDI/FL (%)																
B.1.14.21.2	O-11	Line Splitting/TAG/FL (%)																
	FOC & Reject Response Completeness - Partially Mechanized																	
B.1.15.1.1	O-11	Switch Ports/EDI/FL (%)																
B.1.15.1.2	O-11	Switch Ports/TAG/FL (%)																
B.1.15.2.1	O-11	Local Interoffice Transport/EDI/FL (%)																
B.1.15.2.2	O-11	Local Interoffice Transport/TAG/FL (%)																
B.1.15.3.1	O-11	Loop + Port Combinations/EDI/FL (%)			99.44%	6,469				YES			95.98%	3,755				YES
B.1.15.3.2	O-11	Loop + Port Combinations/TAG/FL (%)			99.74%	11,004				YES			99.83%	13,968				YES
B.1.15.4.1	O-11	Combo (other)/EDI/FL (%)																
B.1.15.4.2	O-11	Combo (other)/TAG/FL (%)																
B.1.15.5.1	O-11	xDSL (ADSL, HDSL and UCL)/EDI/FL (%)			75.00%	12				NO			73.58%	53				NO
B.1.15.5.2	O-11	xDSL (ADSL, HDSL and UCL)/TAG/FL (%)			64.71%	17				NO			78.79%	33				NO
B.1.15.6.1	O-11	ISDN Loop (UDN, UDC)/EDI/FL (%)			50.00%	2				NO			100.00%	18				YES
B.1.15.6.2	O-11	ISDN Loop (UDN, UDC)/TAG/FL (%)			100.00%	28				YES			99.60%	250				YES
B.1.15.7.1	O-11	Line Sharing/EDI/FL (%)			100.00%	52				YES			97.58%	124				YES
B.1.15.7.2	O-11	Line Sharing/TAG/FL (%)			95.65%	23				YES			98.15%	108				YES
B.1.15.8.1	O-11	2W Analog Loop Design/EDI/FL (%)			99.72%	355				YES			95.41%	196				YES
B.1.15.8.2	O-11	2W Analog Loop Design/TAG/FL (%)			98.72%	78				YES			100.00%	94				YES
B.1.15.9.1	O-11	2W Analog Loop Non-Design/EDI/FL (%)																
B.1.15.9.2	O-11	2W Analog Loop Non-Design/TAG/FL (%)			99.71%	1,393				YES			99.91%	1,167				YES
B.1.15.10.1	O-11	2W Analog Loop w/INP Design/EDI/FL (%)																
B.1.15.10.2	O-11	2W Analog Loop w/INP Design/TAG/FL (%)																
B.1.15.11.1	O-11	2W Analog Loop w/INP Non-Design/EDI/FL (%)																
B.1.15.11.2	O-11	2W Analog Loop w/INP Non-Design/TAG/FL (%)																
B.1.15.12.1	O-11	2W Analog Loop w/LNP Design/EDI/FL (%)			99.65%	282				YES			100.00%	605				YES
B.1.15.12.2	O-11	2W Analog Loop w/LNP Design/TAG/FL (%)			100.00%	94				YES			100.00%	152				YES
B.1.15.13.1	O-11	2W Analog Loop w/LNP Non-Design/EDI/FL (%)																
B.1.15.13.2	O-11	2W Analog Loop w/LNP Non-Design/TAG/FL (%)			100.00%	1,419				YES			100.00%	2,211				YES
B.1.15.14.1	O-11	Other Design/EDI/FL (%)											93.06%	159				NO
B.1.15.14.2	O-11	Other Design/TAG/FL (%)			100.00%	1				YES			100.00%	86				YES
B.1.15.15.1	O-11	Other Non-Design/EDI/FL (%)			99.87%	6,956				YES			94.81%	7,193				NO
B.1.15.15.2	O-11	Other Non-Design/TAG/FL (%)			96.10%	282				YES			96.37%	468				YES
B.1.15.16.1	O-11	INP Standalone/EDI/FL (%)																
B.1.15.16.2	O-11	INP Standalone/TAG/FL (%)																
B.1.15.17.1	O-11	LNP Standalone/EDI/FL (%)			99.52%	1,451				YES			99.87%	1,511				YES
B.1.15.17.2	O-11	LNP Standalone/TAG/FL (%)			100.00%	256				YES			99.49%	390				YES
B.1.15.18.1	O-11	Digital Loop < DS1/EDI/FL (%)			71.43%	14				NO			100.00%	18				YES
B.1.15.18.2	O-11	Digital Loop < DS1/TAG/FL (%)			88.89%	36				NO			99.60%	250				YES
B.1.15.19.1	O-11	Digital Loop >= DS1/EDI/FL (%)			99.12%	227				YES			93.08%	159				NO
B.1.15.19.2	O-11	Digital Loop >= DS1/TAG/FL (%)			98.28%	58				YES			100.00%	85				YES
B.1.15.20.1	O-11	EELs/EDI/FL (%)			100.00%	2				YES								
B.1.15.20.2	O-11	EELs/TAG/FL (%)			25.00%	4				NO								
B.1.15.21.1	O-11	Line Splitting/EDI/FL (%)																
B.1.15.21.2	O-11	Line Splitting/TAG/FL (%)																
	FOC & Reject Response Completeness - Non-Mechanized																	
B.1.16.1	O-11	Switch Ports/FL (%)			100.00%	1				YES			100.00%	4				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.1.16.2	O-11	Local Interoffice Transport/FL (%)	>= 95%			97.44%	39				YES			96.97%	33				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)	>= 95%			93.28%	3,004				NO			92.69%	3,023				NO
B.1.16.4	O-11	Combo (other)/FL (%)	>= 95%			85.00%	20				NO			95.45%	22				YES
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95%			95.45%	88				YES			96.00%	100				YES
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)	>= 95%			93.56%	296				NO			96.81%	439				YES
B.1.16.7	O-11	Line Sharing/FL (%)	>= 95%			100.00%	28				YES			97.92%	48				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)	>= 95%			95.40%	174				YES			95.51%	156				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)	>= 95%			95.13%	472				YES			96.18%	340				YES
B.1.16.10	O-11	2W Analog Loop w /INP Design/FL (%)	>= 95%			50.00%	6				NO			69.23%	13				NO
B.1.16.11	O-11	2W Analog Loop w /INP Non-Design/FL (%)	>= 95%			100.00%	4				YES			75.00%	12				NO
B.1.16.12	O-11	2W Analog Loop w /LNP Design/FL (%)	>= 95%			97.44%	39				YES			94.12%	17				NO
B.1.16.13	O-11	2W Analog Loop w /LNP Non-Design/FL (%)	>= 95%			97.96%	49				YES			94.55%	55				NO
B.1.16.14	O-11	Other Design/FL (%)	>= 95%																
B.1.16.15	O-11	Other Non-Design/FL (%)	>= 95%			96.04%	1,381				YES			98.21%	1,676				YES
B.1.16.16	O-11	INP Standalone/FL (%)	>= 95%			90.91%	44				NO			83.33%	60				NO
B.1.16.17	O-11	LNP Standalone/FL (%)	>= 95%			96.50%	914				YES			98.29%	818				YES
B.1.16.18	O-11	Digital Loop < DS1/FL (%)	>= 95%			94.10%	373				NO			96.58%	526				YES
B.1.16.19	O-11	Digital Loop >= DS1/FL (%)	>= 95%			97.76%	402				YES			96.37%	358				YES
B.1.16.20	O-11	EELs/FL (%)	>= 95%			96.49%	171				YES			94.32%	88				NO
B.1.16.21	O-11	Line Splitting/FL (%)	>= 95%																
		Unbundled Network Elements - Provisioning																	
		Order Completion Interval																	
B.2.1.1.1.1	P-4	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	4.54	59,577			5.447				5.31	52,380			6.264			
B.2.1.1.1.2	P-4	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.86	717,719			1.265				0.87	681,545			1.274			
B.2.1.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.42	318			18.832				10.18	331			11.619			
B.2.1.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.00	22			1.392				0.50	8			0.309			
B.2.1.2.1.1	P-4	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice	15.33	2,385	21.00	4	12.923	6.46669	-0.8764	YES	14.80	2,079	14.50	6	12.523	5.11991	0.0585	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.1.3.1.1	P-4	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)	R&B	4.50	61,633	3.97	1,635	5.586	0.13998	3.7951	YES	5.33	53,054	4.16	1,438	6.401	0.17107	6.8846	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)	R&B	0.87	720,347	0.79	47,428	1.398	0.00663	12.7488	YES	0.88	683,871	0.74	43,349	1.340	0.00663	21.5089	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)	R&B	0.33	400,833	0.33	23,517	0.000	0.00000		YES	0.33	390,763	0.33	23,864	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/< 10 circuits/Dispatch In/F L (days)	R&B	1.55	319,414	1.23	23,911	1.894	0.01270	24.7006	YES	1.61	293,108	1.23	19,485	1.905	0.01335	28.2193	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	11.32	369	3.37	9	17.986	6.06787	1.3098	YES	10.61	390	5.36	11	11.378	3.47859	1.5073	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.67	285	6.50	2	4.627	3.28337	-1.1668	YES	3.10	258	4.11	3	6.789	3.94223	-0.2576	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	R&B	0.33	116			0.000				0.33	53	0.33	1	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/F L (days)	R&B	4.27	169	6.50	2	5.463	3.86557	-0.5734	YES	3.81	205	6.00	2	7.454	5.29663	-0.4135	YES
B.2.1.4.1.1	P-4	Combo (other)/< 10 circuits/Dispatch/FL (days)	R&B&D - Disp	5.38	64,325			8.668				6.31	56,075	16.50	2	9.347	6.60941	-1.5412	YES
B.2.1.4.1.4	P-4	Combo (other)/< 10 circuits/Dispatch In/F L (days)	R&B&D - Disp	5.38	64,325			8.668				6.31	56,075			9.347			
B.2.1.4.2.1	P-4	Combo (other)/>=10 circuits/Dispatch/FL (days)	R&B&D - Disp	16.54	636			18.275				10.73	395			11.404			
B.2.1.4.2.4	P-4	Combo (other)/>=10 circuits/Dispatch In/F L (days)	R&B&D - Disp	16.54	636			18.275				10.73	395			11.404			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	13.64	246	10.69	205	9.525	0.90076	3.2770	YES	14.88	318	9.92	226	16.813	1.46276	3.3864	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	4.66	338			6.323				3.01	227			6.920			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	12.00	1			0.000						12.00	1				
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	2.00	2			1.414				1.00	1			0.000			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI																
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI																
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	2.56	9,474	3.45	22	2.017	0.43046	-2.0360	NO	2.75	8,554	6.69	29	1.991	0.37042	-10.6469	NO
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.20	6,263	2.16	135	0.778	0.06769	0.6347	YES	2.33	5,851	3.65	108	0.664	0.06448	-20.4845	NO
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.07	15			0.704				3.00	7			1.291			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	3.00	1			0.000											
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.7.1.1	P-4	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.50	61,633	4.58	202	5.586	0.39370	-0.2069	YES	5.33	53,054	4.63	255	6.401	0.40181	1.7534	YES
B.2.1.7.1.2	P-4	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.50	61,633			5.586				5.33	53,054			6.401			
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.32	369	6.00	2	17.986	12.75215	0.4170	YES	10.61	390	7.00	1	11.378	11.39240	0.3166	YES
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.32	369			17.986				10.61	390			11.378			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.54	59,577	3.75	534	5.447	0.23677	3.3597	YES	5.31	52,380	4.29	567	6.264	0.26449	3.8314	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.52	317,862	3.50	4	1.716	0.85777	-2.3060	NO	1.59	291,522	3.64	14	1.698	0.45361	-4.5151	NO
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.42	318	7.92	12	18.832	5.53789	0.6321	YES	10.18	331	8.08	12	11.619	3.41438	0.6139	YES
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	2.43	7	14.00	1	1.813	1.93781	-5.9714	NO	1.00	2	2.00	1	0.000	0.00000		NO
B.2.1.9.1.1	P-4	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.50	61,633			5.586				5.33	53,054	3.00	1	6.401	6.40107	0.3645	YES
B.2.1.9.1.2	P-4	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.50	61,633			5.586				5.33	53,054			6.401			
B.2.1.9.2.1	P-4	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.32	369			17.986				10.61	390			11.378			
B.2.1.9.2.2	P-4	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.32	369			17.986				10.61	390			11.378			
B.2.1.10.1.1	P-4	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.54	59,577	4.00	1	5.447	5.44713	0.0997	YES	5.31	52,380			6.264			
B.2.1.10.1.4	P-4	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.52	317,862			1.716				1.59	291,522	4.00	1	1.698	1.69797	-1.4171	YES
B.2.1.10.2.1	P-4	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.42	318			18.832				10.18	331			11.619			
B.2.1.10.2.4	P-4	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	2.43	7			1.813				1.00	2			0.000			
B.2.1.11.1.1	P-4	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.50	61,633	5.46	52	5.586	0.77501	-1.2372	YES	5.33	53,054	5.42	67	6.401	0.78250	-0.1081	YES
B.2.1.11.1.2	P-4	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.50	61,633			5.586				5.33	53,054			6.401			
B.2.1.11.2.1	P-4	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	11.32	369	9.00	1	17.986	18.00994	0.1287	YES	10.61	390	6.33	3	11.378	6.50421	0.6481	YES
B.2.1.11.2.2	P-4	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	11.32	369			17.986				10.61	390			11.378			
B.2.1.12.1.1	P-4	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.54	59,577	5.32	158	5.447	0.43392	-1.7964	NO	5.31	52,380	5.16	243	6.264	0.40278	0.3714	YES
B.2.1.12.1.4	P-4	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.52	317,862	5.27	136	1.716	0.14714	-25.4872	NO	1.59	291,522	5.30	115	1.698	0.15837	-23.4297	NO
B.2.1.12.2.1	P-4	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	11.42	318	8.31	13	18.832	5.32868	0.5835	YES	10.18	331	7.67	12	11.619	3.41438	0.7359	YES
B.2.1.12.2.4	P-4	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	2.43	7	7.25	8	1.813	0.93814	-5.1394	NO	1.00	2	7.36	11	0.000	0.00000		NO
B.2.1.13.1.1	P-4	Other Design/< 10 circuits/Dispatch/FL (days)	Design	25.42	2,692			25.726				23.53	3,021	17.00	1	24.272	24.27609	0.2688	YES
B.2.1.13.1.2	P-4	Other Design/< 10 circuits/Non-Dispatch/FL (days)	Design	7.72	890			9.150				10.68	646			13.096			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	Design	23.76	267			16.111				20.60	5			9.813			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	45.87	45			36.060				10.00	3			10.817			
B.2.1.14.1.1	P-4	Other Non-Design/< 10 circuits/Dispatch/FL (days)	R&B	4.50	61,633	6.00	1	5.586	5.58637	-0.2680	YES	5.33	53,054	10.57	7	6.401	2.41951	-2.1650	NO
B.2.1.14.1.2	P-4	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)	R&B	0.87	720,347			1.398				0.88	683,871			1.340			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	11.32	369			17.986				10.61	390			11.378			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.67	285			4.627				3.10	258			6.789			
B.2.1.15.1.1	P-4	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	R&B (POTS)	4.54	59,577			5.447				5.31	52,380			6.264			
B.2.1.15.1.2	P-4	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.86	717,719			1.265				0.87	681,545			1.274			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.42	318			18.832				10.18	331			11.619			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.00	22			1.392				0.50	8			0.309			
B.2.1.16.1.1	P-4	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	R&B (POTS)	4.54	59,577	0.33	3	5.447	3.14496	1.3386	YES	5.31	52,380	0.33	5	6.264	2.80159	1.7754	YES
B.2.1.16.1.2	P-4	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	0.86	717,719	0.71	3,247	1.265	0.02260	6.3961	YES	0.87	681,545	0.72	3,039	1.274	0.02315	6.7767	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	11.42	318			18.832				10.18	331			11.619			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.00	22	0.89	6	1.392	0.64092	0.1734	YES	0.50	8	0.33	13	0.309	0.13868	1.2019	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/< 10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.27	10,295	6.24	343	4.510	0.24752	-20.0807	NO	3.58	9,199	7.77	380	5.211	0.27278	-15.3698	NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.1.16.2	O-11	Local Interoffice Transport/FL (%)			100.00%	9				YES			100.00%	45				YES
B.1.16.3	O-11	Loop + Port Combinations/FL (%)			92.61%	2,287				NO			91.41%	2,084				NO
B.1.16.4	O-11	Combo (other)/FL (%)			100.00%	9				YES			92.86%	14				NO
B.1.16.5	O-11	xDSL (ADSL, HDSL and UCL)/FL (%)			97.08%	274				YES			94.70%	283				NO
B.1.16.6	O-11	ISDN Loop (UDN, UDC)/FL (%)			97.67%	344				YES			93.47%	475				NO
B.1.16.7	O-11	Line Sharing/FL (%)			100.00%	53				YES			99.12%	114				YES
B.1.16.8	O-11	2W Analog Loop Design/FL (%)			98.21%	168				YES			95.06%	263				YES
B.1.16.9	O-11	2W Analog Loop Non-Design/FL (%)			97.02%	671				YES			91.72%	906				NO
B.1.16.10	O-11	2W Analog Loop w /INP Design/FL (%)											66.67%	6				NO
B.1.16.11	O-11	2W Analog Loop w /INP Non-Design/FL (%)			77.78%	9				NO			80.00%	5				NO
B.1.16.12	O-11	2W Analog Loop w /LNP Design/FL (%)			89.19%	37				NO			95.28%	106				YES
B.1.16.13	O-11	2W Analog Loop w /LNP Non-Design/FL (%)			95.45%	44				YES			90.59%	85				NO
B.1.16.14	O-11	Other Design/FL (%)			100.00%	2				YES			95.40%	587				YES
B.1.16.15	O-11	Other Non-Design/FL (%)			98.29%	1,752				YES			96.71%	1,862				YES
B.1.16.16	O-11	INP Standalone/FL (%)			86.30%	73				NO			86.36%	88				NO
B.1.16.17	O-11	LNP Standalone/FL (%)			97.20%	930				YES			88.91%	911				NO
B.1.16.18	O-11	Digital Loop < DS1/FL (%)			97.50%	561				YES			93.87%	751				NO
B.1.16.19	O-11	Digital Loop >= DS1/FL (%)			98.28%	408				YES			95.42%	590				YES
B.1.16.20	O-11	EELs/FL (%)			96.55%	116				YES			96.55%	29				YES
B.1.16.21	O-11	Line Splitting/FL (%)																
		Unbundled Network Elements - Provisioning																
		Order Completion Interval																
B.2.1.1.1	P-4	Switch Ports/< 10 circuits/Dispatch/FL (days)	4.81	47,314			5.932				4.01	68,137			5.992			
B.2.1.1.2	P-4	Switch Ports/< 10 circuits/Non-Dispatch/FL (days)	0.88	643,741			1.367				0.89	674,661			1.551			
B.2.1.2.1	P-4	Switch Ports/>=10 circuits/Dispatch/FL (days)	9.89	313			13.253				9.03	344			14.906			
B.2.1.2.2	P-4	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	13.72	18			29.920				4.07	10			4.863			
B.2.1.2.1.1	P-4	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)	15.61	2,096	16.15	13	14.282	3.97328	-0.1374	YES	16.35	2,107	15.73	26	14.725	2.90555	0.2117	YES
B.2.1.2.1.2	P-4	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)																
B.2.1.2.2.1	P-4	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)			18.00	1					13.00	1			0.000			
B.2.1.2.2.2	P-4	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)																
B.2.1.3.1.1	P-4	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)	4.82	47,879	3.62	1,273	5.949	0.15894	7.1478	YES	4.03	68,740	3.35	1,092	6.013	0.18341	3.7211	YES
B.2.1.3.1.2	P-4	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)	0.89	645,770	0.89	34,055	1.384	0.00770	25.2536	YES	0.89	677,664	0.65	33,452	1.590	0.00891	27.7361	YES
B.2.1.3.1.3	P-4	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)	0.33	350,092	0.33	19,725	0.000	0.00000		YES	0.33	360,507	0.33	21,371	0.000	0.00000		YES
B.2.1.3.1.4	P-4	Loop + Port Combinations/< 10 circuits/Dispatch In/F L (days)	1.54	295,678	1.18	14,330	1.843	0.01577	22.5595	YES	1.61	297,157	1.20	12,081	2.202	0.02044	20.0727	YES
B.2.1.3.2.1	P-4	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	11.41	377	4.20	10	15.675	5.02231	1.4365	YES	10.00	393	5.06	6	17.233	7.08890	0.8974	YES
B.2.1.3.2.2	P-4	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	7.04	166	7.00	1	14.758	14.80239	0.0030	YES	3.38	259	0.44	6	6.599	2.72511	1.0790	YES
B.2.1.3.2.3	P-4	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.33	34			0.000				0.33	89	0.33	5	0.000	0.00000		YES
B.2.1.3.2.4	P-4	Loop + Port Combinations/>=10 circuits/Dispatch In/F L (days)	8.77	132	7.00	1	16.113	16.17387	0.1096	YES	4.98	170	1.00	1	7.662	7.70446	0.5169	YES
B.2.1.4.1.1	P-4	Combo (other)/< 10 circuits/Dispatch/FL (days)	5.79	50,613	12.00	1	8.822	8.82255	-0.7040	YES	4.72	71,511	12.00	1	8.398	8.39568	-0.8668	YES
B.2.1.4.1.4	P-4	Combo (other)/< 10 circuits/Dispatch In/F L (days)	5.79	50,613			8.822				4.72	71,511			8.398			
B.2.1.4.2.1	P-4	Combo (other)/> =10 circuits/Dispatch/FL (days)	14.61	467			18.252				10.72	413			17.268			
B.2.1.4.2.4	P-4	Combo (other)/> =10 circuits/Dispatch In/F L (days)	14.61	467			18.252				10.72	413			17.268			
B.2.1.5.3.1	P-4	UNE ISDN/<6 circuits/Dispatch/FL (days)	13.80	240	10.02	235	12.343	1.13271	3.3384	YES	11.88	246	10.70	419	8.550	0.88676	1.7222	YES
B.2.1.5.3.2	P-4	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	2.14	239			4.510				3.34	338			6.166			
B.2.1.5.4.1	P-4	UNE ISDN/6-13 circuits/Dispatch/FL (days)																
B.2.1.5.4.2	P-4	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	4.00	1			0.000				0.67	2			0.471			
B.2.1.5.5.1	P-4	UNE ISDN/>=14 circuits/Dispatch/FL (days)																
B.2.1.5.5.2	P-4	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)																
B.2.1.6.3.1	P-4	Line Sharing/<6 circuits/Dispatch/FL (days)	2.80	7,820	4.87	31	3.056	0.55002	-3.7580	NO	3.77	6,742	6.30	46	2.628	0.38881	-6.5111	NO
B.2.1.6.3.2	P-4	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	2.32	5,649	3.77	125	1.038	0.09391	-15.4542	NO	3.49	4,577	3.81	129	1.006	0.08864	-3.4671	NO
B.2.1.6.4.1	P-4	Line Sharing/6-13 circuits/Dispatch/FL (days)	2.31	13			1.316				8.43	14			10.847			
B.2.1.6.4.2	P-4	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)									4.00	1			0.000			
B.2.1.6.5.1	P-4	Line Sharing/>=14 circuits/Dispatch/FL (days)																
B.2.1.6.5.2	P-4	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)									8.00	1			0.000			
B.2.1.7.1.1	P-4	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)	4.82	47,879	4.52	259	5.949	0.37067	0.8063	YES	4.03	68,740	4.83	232	6.013	0.39546	-2.0400	NO
B.2.1.7.1.2	P-4	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)	4.82	47,879			5.949				4.03	68,740			6.013			
B.2.1.7.2.1	P-4	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	11.41	377	6.50	2	15.675	11.11354	0.4422	YES	10.00	393	8.00	1	17.233	17.25505	0.1159	YES
B.2.1.7.2.2	P-4	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	11.41	377			15.675				10.00	393			17.233			
B.2.1.8.1.1	P-4	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (days)	4.81	47,314	3.73	629	5.932	0.23808	4.5617	YES	4.01	68,137	3.64	751	5.992	0.21986	1.6654	YES
B.2.1.8.1.4	P-4	2W Analog Loop Non-Design/< 10 circuits/Dispatch In/F L (days)	1.53	294,261	3.11	26	1.819	0.34372	-4.5820	NO	1.61	295,055	3.33	18	2.143	0.50503	-3.4167	NO
B.2.1.8.2.1	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	9.89	313	6.14	14	13.253	3.62028	1.0357	YES	9.03	344	4.55	11	14.906	4.56555	0.9825	YES
B.2.1.8.2.4	P-4	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/F L (days)	16.40	15			32.264				5.00	8			5.043			
B.2.1.9.1.1	P-4	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)	4.82	47,879			5.949				4.03	68,740	5.00	1	6.013	6.01336	-0.1616	YES
B.2.1.9.1.2	P-4	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)	4.82	47,879			5.949				4.03	68,740			6.013			
B.2.1.9.2.1	P-4	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	11.41	377			15.675				10.00	393			17.233			
B.2.1.9.2.2	P-4	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	11.41	377			15.675				10.00	393			17.233			
B.2.1.10.1.1	P-4	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)	4.81	47,314	3.00	1	5.932	5.93167	0.3056	YES	4.01	68,137			5.992			
B.2.1.10.1.4	P-4	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch In/F L (days)	1.53	294,261			1.819				1.61	295,055			2.143			
B.2.1.10.2.1	P-4	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	9.89	313			13.253				9.03	344			14.906			
B.2.1.10.2.4	P-4	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/F L (days)	16.40	15			32.264				5.00	8			5.043			
B.2.1.11.1.1	P-4	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)	4.82	47,879	5.59	91	5.949	0.62424	-1.2347	YES	4.03	68,740	5.57	188	6.013	0.43917	-3.5213	NO
B.2.1.11.1.2	P-4	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)	4.82	47,879			5.949				4.03	68,740			6.013			
B.2.1.11.2.1	P-4	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	11.41	377	6.50	4	15.675	7.87917	0.6238	YES	10.00	393	8.38	8	17.233	6.15454	0.2639	YES
B.2.1.11.2.2	P-4	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	11.41	377			15.675				10.00	393			17.233			
B.2.1.12.1.1	P-4	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)	4.81	47,314	4.94	306	5.932	0.34018	-0.3780	YES	4.01	68,137	4.98	583	5.992	0.24923	-3.8784	NO
B.2.1.12.1.4	P-4	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch In/F L (days)	1.53	294,261	5.16	172	1.819	0.13872	-26.1726	NO	1.61	295,055	4.96	260	2.143	0.13294	-25.2068	NO
B.2.1.12.2.1	P-4	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	9.89	313	7.35	17	13.253	3.30039	0.7995	YES	9.03	344	7.74	23	14.906	3.21029	0.4024	YES
B.2.1.12.2.4	P-4	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/F L (days)	16.40	15	7.00	3	32.264	20.40560	0.4807	YES	5.00	8	7.00	6	5.043	2.72336	-0.7344	YES
B.2.1.13.1.1	P-4	Other Design/< 10 circuits/Dispatch/FL (days)	22.71	2,734			22.775				21.96	2,771			24.759			
B.2.1.13.1.2	P-4	Other Design/< 10 circuits/Non-Dispatch/FL (days)	9.33	553			11.743				11.37	781			15.820			
B.2.1.13.2.1	P-4	Other Design/>=10 circuits/Dispatch/FL (days)	28.00	90			21.948				24.95	20			10.724			
B.2.1.13.2.2	P-4	Other Design/>=10 circuits/Non-Dispatch/FL (days)	30.25	4			38.413				32.33	3			48.211			
B.2.1.14.1.1	P-4	Other Non-Design/< 10 circuits/Dispatch/FL (days)									4.03	68,740	7.25	53	6.013	0.82631	-3.8935	NO
B.2.1.14.1.2	P-4	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)									0.89	677,664			1.590			
B.2.1.14.2.1	P-4	Other Non-Design/>=10 circuits/Dispatch/FL (days)									10.00	393			17.233			
B.2.1.14.2.2	P-4	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)									3.38	259			6.599			
B.2.1.15.1.1	P-4	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	4.81	47,314			5.932				4.01	68,137			5.992			
B.2.1.15.1.2	P-4	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	0.88	643,741			1.367				0.89	674,661			1.551			
B.2.1.15.2.1	P-4	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	9.89	313			13.253				9.03	344			14.906			
B.2.1.15.2.2	P-4	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	13.72	18			29.920				4.07	10			4.863			
B.2.1.16.1.1	P-4	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	4.81	47,314	0.33	12	5.932	1.71252	2.6156	YES	4.01	68,137	5.00	1	5.992	5.99226	-0.1650	YES
B.2.1.16.1.2	P-4	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	0.88	643,741	0.77	2,743	1.367	0.02616	4.1934	YES	0.89	674,661	0.77	3,347	1.551	0.02688	4.6283	YES
B.2.1.16.2.1	P-4	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	9.89	313			13.253				9.03	344			14.906			
B.2.1.16.2.2	P-4	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	13.72	18	0.57	7	29.920	13.32762	0.9867	YES	4.07	10	0.33	7	4.863	2.39654	1.5678	YES
B.2.1.17.1.1	P-4	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	3.89	8,431	7.84	422	6.546	0.32652	-12.0953	NO	4.77	7,466	8.89	593	5.638	0.24055	-17.1047	NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.17.1.2	P-4	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.60	7,340			2.725				2.68	6,557			2.526			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	1.96	16			0.806				2.83	6	12.00	1	1.329	1.43566	-6.3850	NO
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.00	1			0.000											
B.2.1.18.1.1	P-4	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	7.42	1,560	6.42	204	13.589	1.01170	0.9821	YES	21.80	660	6.70	226	25.598	1.97285	7.6506	YES
B.2.1.18.1.2	P-4	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	4.06	862			7.913				4.76	899			10.707			
B.2.1.18.2.1	P-4	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	27.02	146			17.192				23.75	4			7.890			
B.2.1.18.2.2	P-4	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	23.77	87			30.833				4.64	92			6.113			
B.2.1.19.1.1	P-4	Line Splitting/<10 circuits/Dispatch/FL (days)	ADSL to Retail	2.58	9,491			2.016				2.74	8,572			1.991			
B.2.1.19.1.2	P-4	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.19	6,297			0.788				2.32	5,879			0.676			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/FL (days)	ADSL to Retail	1.96	16			0.806				2.83	6			1.329			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.1.20.1.1	P-4	EELs/<10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice	15.33	2,385	11.44	68	12.923	1.58927	2.4485	YES	14.80	2,079	11.95	63	12.523	1.60149	1.7777	YES
B.2.1.20.1.2	P-4	EELs/<10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
	Average Order Completion and Completion Notice Interval - Mechanized																		
B.2.2.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	R&B (POTS)	4.52	52,892			3.579				5.12	45,482			3.571			
B.2.2.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.08	708,517			1.253				1.09	671,638			1.285			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	7.30	214			9.189				7.36	228			7.126			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	3.86	5			1.712				1.36	7			2.371			
B.2.2.2.1.1	P-4A	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice	14.05	1,160			7.216				13.01	1,089			7.246			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	DS1/DS3 - Interoffice																
B.2.2.3.1.1	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)	R&B	4.49	54,797	4.66	1,128	3.561	0.10712	-1.6004	YES	5.14	46,016	4.75	1,002	3.641	0.11626	3.3978	YES
B.2.2.3.1.2	P-4A	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)	R&B	1.09	711,040	1.02	45,463	1.348	0.00652	9.6920	YES	1.09	673,740	1.04	41,673	1.290	0.00651	6.9504	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)	R&B	0.44	397,464	0.38	22,052	0.479	0.00332	18.8452	YES	0.46	386,512	0.45	22,673	0.557	0.00381	1.5275	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch In/F L (days)	R&B	1.90	313,576	1.63	23,411	1.625	0.01101	24.8114	YES	1.94	287,228	1.75	19,000	1.491	0.01117	16.9042	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	R&B	7.38	241	3.73	6	8.920	3.68655	0.9894	YES	7.84	270	6.17	5	6.918	3.12216	0.5345	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.42	250			3.645				2.30	230			2.464			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/F L (days)	R&B	0.53	99			0.917				0.65	52			1.096			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/F L (days)	R&B	3.66	151			4.196				2.78	178			2.543			
B.2.2.4.1.1	P-4A	Combo (other)/< 10 circuits/Dispatch/FL (days)	R&B&D - Disp	4.71	55,873			4.005				5.40	47,253			4.229			
B.2.2.4.1.4	P-4A	Combo (other)/< 10 circuits/Dispatch In/F L (days)	R&B&D - Disp	4.71	55,873			4.005				5.40	47,253			4.229			
B.2.2.4.2.1	P-4A	Combo (other)/> =10 circuits/Dispatch/FL (days)	R&B&D - Disp	9.20	289			9.601				7.86	271			6.914			
B.2.2.4.2.4	P-4A	Combo (other)/> =10 circuits/Dispatch In/F L (days)	R&B&D - Disp	9.20	289			9.601				7.86	271			6.914			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	ISDN - BRI	14.82	149	14.41	41	7.093	1.25092	0.3291	YES	13.93	168	12.79	30	8.831	1.75044	0.6517	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	ISDN - BRI	4.69	307			6.004				2.33	202			4.430			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)	ISDN - BRI	16.96	1			0.000											
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	ISDN - BRI	2.14	2			1.504				1.31	1			0.000			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)	ISDN - BRI																
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	ISDN - BRI																
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	ADSL to Retail	3.10	8,323			1.722				3.28	7,762	7.02	1	1.968	1.96808	-1.8983	NO
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.52	6,134	4.20	1	0.655	0.65549	-2.5658	NO	2.67	5,740			0.773			
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	ADSL to Retail	2.78	13			0.668				4.40	6			2.131			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)	ADSL to Retail	3.90	1			0.000											
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.7.1.1	P-4A	2W Analog Loop D esign/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.49	54,797	5.91	115	3.561	0.33243	-4.2653	NO	5.14	46,016	5.80	151	3.641	0.29676	-2.2147	NO
B.2.2.7.1.2	P-4A	2W Analog Loop D esign/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.49	54,797			3.561				5.14	46,016			3.641			
B.2.2.7.2.1	P-4A	2W Analog Loop D esign/>=10 circuits/Dispatch/FL (days)	R&B - Disp	7.38	241	9.12	1	8.920	8.93830	-0.1944	YES	7.84	270	7.37	1	6.918	6.93041	0.0675	YES
B.2.2.7.2.2	P-4A	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	7.38	241			8.920				7.84	270			6.918			
B.2.2.8.1.1	P-4A	2W Analog Loop N on-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.52	52,892	4.43	462	3.579	0.16723	0.5398	YES	5.12	45,482	5.02	462	3.571	0.16697	0.6415	YES
B.2.2.8.1.4	P-4A	2W Analog Loop N on-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.88	311,918	4.97	2	1.455	1.02853	-3.0013	NO	1.94	285,861	3.50	11	1.482	0.44684	-3.4990	NO
B.2.2.8.2.1	P-4A	2W Analog Loop N on-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	7.30	214	8.27	9	9.189	3.12663	-0.3116	YES	7.36	228	8.16	6	7.126	2.94733	-0.2724	YES
B.2.2.8.2.4	P-4A	2W Analog Loop N on-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	3.87	4			1.977				1.15	1	4.80	1	0.000	0.00000		NO
B.2.2.9.1.1	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.49	54,797			3.561				5.14	46,016			3.641			
B.2.2.9.1.2	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.49	54,797			3.561				5.14	46,016			3.641			
B.2.2.9.2.1	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	7.38	241			8.920				7.84	270			6.918			
B.2.2.9.2.2	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	7.38	241			8.920				7.84	270			6.918			
B.2.2.10.1.1	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.52	52,892			3.579				5.12	45,482			3.571			
B.2.2.10.1.4	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.88	311,918			1.455				1.94	285,861			1.482			
B.2.2.10.2.1	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	7.30	214			9.189				7.36	228			7.126			
B.2.2.10.2.4	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	3.87	4			1.977				1.15	1			0.000			
B.2.2.11.1.1	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)	R&B - Disp	4.49	54,797	6.11	44	3.561	0.53708	-3.0107	NO	5.14	46,016	5.71	56	3.641	0.48680	-1.1727	YES
B.2.2.11.1.2	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)	R&B - Disp	4.49	54,797			3.561				5.14	46,016			3.641			
B.2.2.11.2.1	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	R&B - Disp	7.38	241	9.87	1	8.920	8.93830	-0.2788	YES	7.84	270	7.08	1	6.918	6.93041	0.1097	YES
B.2.2.11.2.2	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	R&B - Disp	7.38	241			8.920				7.84	270			6.918			
B.2.2.12.1.1	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	4.52	52,892	5.67	138	3.579	0.30506	-3.7612	NO	5.12	45,482	5.73	226	3.571	0.23707	-2.5449	NO
B.2.2.12.1.4	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	1.88	311,918	5.85	132	1.455	0.12663	-31.3259	NO	1.94	285,861	5.69	106	1.482	0.14397	-26.0751	NO
B.2.2.12.2.1	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	R&B (POTS) excl SB Or	7.30	214	6.99	8	9.189	3.30664	0.0939	YES	7.36	228	8.04	12	7.126	2.11063	-0.3209	YES
B.2.2.12.2.4	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/F L (days)	R&B (POTS) excl SB Or	3.87	4	8.38	6	1.977	1.27606	-3.5360	NO	1.15	1	8.21	11	0.000	0.00000		NO
B.2.2.13.1.1	P-4A	Other Design/< 10 circuits/Dispatch/FL (days)	Design	15.85	1,076			7.792				15.11	1,237			9.671			
B.2.2.13.1.2	P-4A	Other Design/< 10 circuits/Non-Dispatch/FL (days)	Design	6.73	754			5.623				8.58	465			5.621			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	Design	18.31	48			7.542				13.77	1			0.000			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Design	9.50	7			5.349				16.14	2			12.652			
B.2.2.14.1.1	P-4A	Other Non-Design/< 10 circuits/Dispatch/FL (days)	R&B	4.49	54,797			3.561				5.14	46,016			3.641			
B.2.2.14.1.2	P-4A	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)	R&B	1.09	711,040			1.348				1.09	673,740			1.290			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	R&B	7.38	241			8.920				7.84	270			6.918			
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	R&B	2.42	250			3.645				2.30	230			2.464			
B.2.2.15.1.1	P-4A	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	R&B (POTS)	4.52	52,892			3.579				5.12	45,482			3.571			
B.2.2.15.1.2	P-4A	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.08	708,517			1.253				1.09	671,638			1.285			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	7.30	214			9.189				7.36	228			7.126			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	3.86	5			1.712				1.36	7			2.371			
B.2.2.16.1.1	P-4A	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	R&B (POTS)	4.52	52,892			3.579				5.12	45,482	2.78	3	3.571	2.06164	1.1363	YES
B.2.2.16.1.2	P-4A	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	1.08	708,517	1.04	2,833	1.253	0.02358	1.7076	YES	1.09	671,638	1.02	2,695	1.285	0.02479	2.5023	YES
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	R&B (POTS)	7.30	214			9.189				7.36	228			7.126			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	R&B (POTS)	3.86	5	0.98	3	1.712	1.25055	2.2977	YES	1.36	7	0.33	2	2.371	1.90113	0.5391	YES
B.2.2.17.1.1	P-4A	Digital Loop < DS1/< 10 circuits/Dispatch/FL (days)	Digital Loop < DS1	3.43	8,821	9.04	112	2.939	0.27949	-20.0833	NO	3.66	8,086	9.26	64	3.122	0.39179	-14.2969	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/< 10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.82	7,143			2.076				2.89	6,342			1.980			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop < DS1	2.65	14			0.985				3.63	5			1.100			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop < DS1	2.25	1			0.000											
B.2.2.18.1.1	P-4A	Digital Loop >= DS1/< 10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	4.34	1,243	7.20	144	4.412	0.38834	-7.3829	NO	10.87	223	7.07	153	9.604	1.00824	3.7709	YES
B.2.2.18.1.2	P-4A	Digital Loop >= DS1/< 10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	3.17	793			4.702				3.37	826			4.375			
B.2.2.18.2.1	P-4A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Digital Loop >= DS1	16.33	18			8.228											
B.2.2.18.2.2	P-4A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Digital Loop >= DS1	4.11	48			4.438				3.36	81			3.621			
B.2.2.19.1.1	P-4A	Line Splitting/< 10 circuits/Dispatch/FL (days)	ADSL to Retail	3.10	8,339			1.722				3.28	7,777			1.969			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.1.17.1.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	2.72	6,431			2.930				4.26	5,689			5.861			
B.2.1.17.2.1	P-4	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	2.31	13	4.00	1	1.316	1.36525	-1.2396	YES	7.50	12			10.992			
B.2.1.17.2.2	P-4	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	2.00	1			0.000				8.00	1			0.000			
B.2.1.18.1.1	P-4	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)	20.86	362	6.00	201	30.789	2.70828	5.4898	YES	28.05	315	6.29	260	41.790	3.50160	6.2132	YES
B.2.1.18.1.2	P-4	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)	2.90	524			5.008				1.99	1,178			5.898			
B.2.1.18.2.1	P-4	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)	13.33	9	9.00	1	9.206	9.70395	0.4466	YES	11.50	2			2.121			
B.2.1.18.2.2	P-4	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	9.55	67			9.699				3.20	57			4.635			
B.2.1.19.1.1	P-4	Line Splitting/< 10 circuits/Dispatch/FL (days)	2.80	7,839			3.058				3.77	6,792			2.642			
B.2.1.19.1.2	P-4	Line Splitting/< 10 circuits/Non-Dispatch/FL (days)	2.31	5,676			1.044				3.47	4,626			1.092			
B.2.1.19.2.1	P-4	Line Splitting/>=10 circuits/Dispatch/FL (days)	2.31	13			1.316				7.50	12			10.992			
B.2.1.19.2.2	P-4	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)									8.00	1			0.000			
B.2.1.20.1.1	P-4	EELs/< 10 circuits/Dispatch/FL (days)	15.61	2,096	11.56	82	14.282	1.60770	2.5172	YES	16.35	2,107	11.97	121	14.725	1.37653	3.1811	YES
B.2.1.20.1.2	P-4	EELs/< 10 circuits/Non-Dispatch/FL (days)																
B.2.1.20.2.1	P-4	EELs/>=10 circuits/Dispatch/FL (days)									13.00	1			0.000			
B.2.1.20.2.2	P-4	EELs/>=10 circuits/Non-Dispatch/FL (days)																
		Average Order Completion and Completion Notice Interval - Mechanized																
B.2.2.1.1.1	P-4A	Switch Ports/< 10 circuits/Dispatch/FL (days)	4.61	40,348			3.309				3.74	60,094			3.201			
B.2.2.1.1.2	P-4A	Switch Ports/< 10 circuits/Non-Dispatch/FL (days)	1.13	634,543			1.252				1.09	664,487			1.406			
B.2.2.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	6.79	221			6.097				7.13	231			8.919			
B.2.2.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	3.58	15			3.155				2.79	8			3.828			
B.2.2.2.1.1	P-4A	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)	14.07	1,039			9.095				16.32	843			10.655			
B.2.2.2.1.2	P-4A	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)																
B.2.2.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)									14.20	1			0.000			
B.2.2.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)																
B.2.2.3.1.1	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)	4.61	40,807	4.33	888	3.325	0.11280	2.5105	YES	3.76	60,600	4.06	747	3.221	0.11859	-2.5117	NO
B.2.2.3.1.2	P-4A	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)	1.14	636,501	1.04	31,837	1.259	0.00723	13.9596	YES	1.09	667,414	0.92	29,965	1.411	0.00833	20.7394	YES
B.2.2.3.1.3	P-4A	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)	0.52	346,680	0.51	18,026	0.639	0.00488	2.5388	YES	0.46	376,032	0.45	18,524	0.529	0.00398	1.1665	YES
B.2.2.3.1.4	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (days)	1.87	269,821	1.72	13,811	1.415	0.01232	12.1351	YES	1.92	291,382	1.68	11,441	1.731	0.01650	14.2798	YES
B.2.2.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	7.98	265	4.19	6	7.309	3.01746	1.2553	YES	7.04	262	5.53	4	8.472	4.26830	0.3538	YES
B.2.2.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	2.25	124			2.682				3.19	246			6.272			
B.2.2.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	0.38	33			0.246				0.45	86			0.759			
B.2.2.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	2.93	91			2.838				4.72	158			7.382			
B.2.2.4.1.1	P-4A	Combo (other)/< 10 circuits/Dispatch/FL (days)	4.90	41,832			4.158				3.99	61,776			3.872			
B.2.2.4.1.4	P-4A	Combo (other)/< 10 circuits/Dispatch In/FL (days)	4.90	41,832			4.158				3.99	61,776			3.872			
B.2.2.4.2.1	P-4A	Combo (other)/> =10 circuits/Dispatch/FL (days)	8.12	268			7.401				7.50	267			9.372			
B.2.2.4.2.4	P-4A	Combo (other)/> =10 circuits/Dispatch In/FL (days)	8.12	268			7.401				7.50	267			9.372			
B.2.2.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	13.94	143	12.90	49	6.358	1.05247	0.9883	YES	12.09	119	12.69	66	5.881	0.90253	-0.6696	YES
B.2.2.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	2.18	231			3.476				3.14	314			5.978			
B.2.2.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)																
B.2.2.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	4.08	1			0.000				0.80	2			0.657			
B.2.2.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)																
B.2.2.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)																
B.2.2.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	3.64	5,911			2.989				4.49	5,435			2.388			
B.2.2.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	2.89	4,652			1.027				3.86	4,446	3.22	1	0.999	0.99881	0.6422	YES
B.2.2.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	2.92	9			1.626				9.36	10			11.765			
B.2.2.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)									4.47	1			0.000			
B.2.2.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)																
B.2.2.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)									8.26	1			0.000			
B.2.2.7.1.1	P-4A	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)	4.61	40,807	5.56	158	3.325	0.26505	-3.5774	NO	3.76	60,600	6.22	121	3.221	0.29314	-8.3953	NO
B.2.2.7.1.2	P-4A	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)	4.61	40,807			3.325				3.76	60,600			3.221			
B.2.2.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	7.98	265			7.309				7.04	262			8.472			
B.2.2.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	7.98	265			7.309				7.04	262			8.472			
B.2.2.8.1.1	P-4A	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (days)	4.61	40,348	4.43	515	3.309	0.14675	1.2357	YES	3.74	60,094	4.46	542	3.201	0.13811	-5.1635	NO
B.2.2.8.1.4	P-4A	2W Analog Loop Non-Design/< 10 circuits/Dispatch In/FL (days)	1.87	268,470	4.02	16	1.404	0.35111	-6.1334	NO	1.92	289,345	4.15	8	1.725	0.60976	-3.6610	NO
B.2.2.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	6.79	221	5.64	7	6.097	2.34062	0.4885	YES	7.13	231	4.87	8	8.919	3.20740	0.7042	YES
B.2.2.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	4.40	12			3.011				3.61	6			4.158			
B.2.2.9.1.1	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)	4.61	40,807			3.325				3.76	60,600			3.221			
B.2.2.9.1.2	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)	4.61	40,807			3.325				3.76	60,600			3.221			
B.2.2.9.2.1	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	7.98	265			7.309				7.04	262			8.472			
B.2.2.9.2.2	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	7.98	265			7.309				7.04	262			8.472			
B.2.2.10.1.1	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)	4.61	40,348			3.309				3.74	60,094			3.201			
B.2.2.10.1.4	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch In/FL (days)	1.87	268,470			1.404				1.92	289,345			1.725			
B.2.2.10.2.1	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	6.79	221			6.097				7.13	231			8.919			
B.2.2.10.2.4	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (days)	4.40	12			3.011				3.61	6			4.158			
B.2.2.11.1.1	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)	4.61	40,807	6.00	79	3.325	0.37448	-3.7115	NO	3.76	60,600	6.16	154	3.221	0.25991	-9.3214	NO
B.2.2.11.1.2	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)	4.61	40,807			3.325				3.76	60,600			3.221			
B.2.2.11.2.1	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	7.98	265	7.05	4	7.309	3.68195	0.2529	YES	7.04	262	9.00	6	8.472	3.49813	-0.5589	YES
B.2.2.11.2.2	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	7.98	265			7.309				7.04	262			8.472			
B.2.2.12.1.1	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)	4.61	40,348	5.46	286	3.309	0.19637	-4.3271	NO	3.74	60,094	5.52	546	3.201	0.13760	-12.9410	NO
B.2.2.12.1.4	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch In/FL (days)	1.87	268,470	5.75	166	1.404	0.10903	-35.5627	NO	1.92	289,345	5.54	246	1.725	0.11001	-32.9674	NO
B.2.2.12.2.1	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	6.79	221	8.05	15	6.097	1.82676	-0.7775	YES	7.13	231	8.43	21	8.919	2.03278	-0.6384	YES
B.2.2.12.2.4	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	4.40	12	7.54	3	3.011	1.94364	-1.6172	YES	3.61	6	8.10	6	4.158	2.40083	-1.9676	NO
B.2.2.13.1.1	P-4A	Other Design/< 10 circuits/Dispatch/FL (days)	16.30	1,025			11.501				15.97	1,176			10.323			
B.2.2.13.1.2	P-4A	Other Design/< 10 circuits/Non-Dispatch/FL (days)	7.39	445			5.706				8.05	550			6.356			
B.2.2.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	20.66	3			4.608				31.55	5			20.517			
B.2.2.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	2.19	1			0.000				5.34	2			1.386			
B.2.2.14.1.1	P-4A	Other Non-Design/< 10 circuits/Dispatch/FL (days)									3.76	60,600			3.221			
B.2.2.14.1.2	P-4A	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)									1.09	667,414			1.411			
B.2.2.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)									7.04	262			8.472			
B.2.2.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)									3.19	246			6.272			
B.2.2.15.1.1	P-4A	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	4.61	40,348			3.309				3.74	60,094			3.201			
B.2.2.15.1.2	P-4A	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	1.13	634,543			1.252				1.09	664,487			1.406			
B.2.2.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	6.79	221			6.097				7.13	231			8.919			
B.2.2.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	3.58	15			3.155				2.79	8			3.828			
B.2.2.16.1.1	P-4A	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	4.61	40,348	2.71	7	3.309	1.25090	1.5216	YES	3.74	60,094	5.30	1	3.201	3.20087	-0.4859	YES
B.2.2.16.1.2	P-4A	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	1.13	634,543	1.21	2,387	1.252	0.02567	-3.0721	NO	1.09	664,487	1.16	2,989	1.406	0.02578	-2.6141	NO
B.2.2.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	6.79	221			6.097				7.13	231			8.919			
B.2.2.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	3.58	15			3.155				2.79	8			3.828			
B.2.2.17.1.1	P-4A	Digital Loop < DS1/< 10 circuits/Dispatch/FL (days)	4.12	5,220	9.25	101	3.912	0.39245	-13.0798	NO	4.97	5,816	12.69	66	3.339	0.41328	-18.6831	NO
B.2.2.17.1.2	P-4A	Digital Loop < DS1/< 10 circuits/Non-Dispatch/FL (days)	3.14	5,378			2.250				4.09	5,367			2.793			
B.2.2.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	2.92	9			1.626				9.36	10			11.765			
B.2.2.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	2.19	1			0.000				8.26	1			0.000			
B.2.2.18.1.1	P-4A	Digital Loop > = DS1/< 10 circuits/Dispatch/FL (days)	4.48	133	6.90	140	6.456	0.78174	-3.0972	NO	12.90	94	7.28	142	7.826	1.04067	5.3934	YES
B.2.2.18.1.2	P-4A	Digital Loop > = DS1/< 10 circuits/Non-Dispatch/FL (days)	2.65	471			2.571				1.63	1,125			1.763			
B.2.2.18.2.1	P-4A	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)																
B.2.2.18.2.2	P-4A	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	2.80	34			3.806				2.44	53			1.984			
B.2.2.19.1.1	P-4A	Line Splitting/< 10 circuits/Dispatch/FL (days)	3.63	5,929			2.987				4.48	5,481			2.399			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	ADSL to Retail	2.51	6,168			0.870				2.66	5,768			0.786			
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	ADSL to Retail	2.65	14			0.965				3.63	5			1.100			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	ADSL to Retail																
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice	14.05	1,160	12.90	22	7.216	1.55290	0.7366	YES	13.01	1,089	13.73	8	7.246	2.57119	-0.2797	YES
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)	DS1/ DS3 - Interoffice																
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)	DS1/ DS3 - Interoffice																
		Average Order Completion and Completion Notice Interval - Non-Mechanized																	
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			19.41	3				Diagnostic			16.45	3				Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.90	349				Diagnostic			5.16	284				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			2.54	1,115				Diagnostic			1.50	1,075				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			2.30	887				Diagnostic			0.97	809				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			3.48	226				Diagnostic			3.12	266				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			4.38	2				Diagnostic			6.26	4				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.18	2				Diagnostic			4.04	2				Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic			0.33	1				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic			9.18	2				Diagnostic			7.75	1				Diagnostic
B.2.3.4.1.1	P-4A	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			17.61	2				Diagnostic
B.2.3.4.1.4	P-4A	Combo (other)/<10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.2.1	P-4A	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo (other)/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)	Diagnostic			12.87	54				Diagnostic			12.16	73				Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			13.76	1				Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)	Diagnostic			4.83	7				Diagnostic			7.33	22				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)	Diagnostic			4.93	27				Diagnostic			4.00	99				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.18	21				Diagnostic			5.98	27				Diagnostic
B.2.3.7.1.2	P-4A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.33	19				Diagnostic			5.37	38				Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic			5.96	1				Diagnostic			8.68	3				Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			9.63	1				Diagnostic			13.43	3				Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic			14.22	1				Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.72	1				Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic			5.83	1				Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			8.23	2				Diagnostic			7.01	4				Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.13	1				Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.91	6				Diagnostic			6.69	7				Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (days)	Diagnostic			5.59	1				Diagnostic			5.88	4				Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			7.70	1				Diagnostic			9.64	5				Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.67	3				Diagnostic			2.88	2				Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.79	403				Diagnostic			0.98	337				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.09	2				Diagnostic			0.47	11				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			12.28	59				Diagnostic			9.58	126				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			13.76	1				Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.15	33				Diagnostic			8.70	27				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			13.84	35				Diagnostic			14.44	36				Diagnostic
B.2.3.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.2.19.1.2	P-4A	Line Splitting/<10 circuits/Non-Dispatch/FL (days)																
B.2.2.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)	2.88	4,689			1.039				3.84	4,491			1.042			
B.2.2.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	2.92	9			1.626				9.36	10			11.765			
B.2.2.20.1.1	P-4A	EELs/<10 circuits/Dispatch/FL (days)									8.26	1			0.000			
B.2.2.20.1.2	P-4A	EELs/<10 circuits/Non-Dispatch/FL (days)	14.07	1,039	11.39	3	9.095	5.25879	0.5091	YES	16.32	843			10.655			
B.2.2.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)																
B.2.2.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)									14.20	1			0.000			
		Average Order Completion and Completion Notice Interval - Non-Mechanized																
B.2.3.1.1.1	P-4A	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.1.1.2	P-4A	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.1.2.1	P-4A	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.1.2.2	P-4A	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.2.1.1	P-4A	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)			18.42	12				Diagnostic			18.12	23				Diagnostic
B.2.3.2.1.2	P-4A	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.2.2.1	P-4A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.2.2.2	P-4A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.3.1.1	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)			4.28	244				Diagnostic			4.15	202				Diagnostic
B.2.3.3.1.2	P-4A	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)			1.84	997				Diagnostic			1.80	835				Diagnostic
B.2.3.3.1.3	P-4A	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)			1.48	761				Diagnostic			1.12	521				Diagnostic
B.2.3.3.1.4	P-4A	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (days)			2.99	236				Diagnostic			2.94	314				Diagnostic
B.2.3.3.2.1	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.54	3				Diagnostic			6.68	1				Diagnostic
B.2.3.3.2.2	P-4A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			8.64	1				Diagnostic			2.22	6				Diagnostic
B.2.3.3.2.3	P-4A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic			2.14	5				Diagnostic
B.2.3.3.2.4	P-4A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)			8.64	1				Diagnostic			2.63	1				Diagnostic
B.2.3.4.1.1	P-4A	Combo (other)/< 10 circuits/Dispatch/FL (days)			13.98	1				Diagnostic			14.82	1				Diagnostic
B.2.3.4.1.4	P-4A	Combo (other)/< 10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.4.2.1	P-4A	Combo (other)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.4.2.4	P-4A	Combo (other)/> =10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.5.3.1	P-4A	UNE ISDN/<6 circuits/Dispatch/FL (days)			11.34	54				Diagnostic			13.34	167				Diagnostic
B.2.3.5.3.2	P-4A	UNE ISDN/<6 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.5.4.1	P-4A	UNE ISDN/6-13 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.5.4.2	P-4A	UNE ISDN/6-13 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.5.5.1	P-4A	UNE ISDN/>=14 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.5.5.2	P-4A	UNE ISDN/>=14 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.6.3.1	P-4A	Line Sharing/<6 circuits/Dispatch/FL (days)			4.97	28				Diagnostic			6.85	37				Diagnostic
B.2.3.6.3.2	P-4A	Line Sharing/<6 circuits/Non-Dispatch/FL (days)			4.20	124				Diagnostic			4.14	125				Diagnostic
B.2.3.6.4.1	P-4A	Line Sharing/6-13 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.6.4.2	P-4A	Line Sharing/6-13 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.6.5.1	P-4A	Line Sharing/>=14 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.6.5.2	P-4A	Line Sharing/>=14 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.7.1.1	P-4A	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)			6.24	21				Diagnostic			6.45	41				Diagnostic
B.2.3.7.1.2	P-4A	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.7.2.1	P-4A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)			11.04	1				Diagnostic			9.77	1				Diagnostic
B.2.3.7.2.2	P-4A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.8.1.1	P-4A	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (days)			5.12	50				Diagnostic			4.18	140				Diagnostic
B.2.3.8.1.4	P-4A	2W Analog Loop Non-Design/< 10 circuits/Dispatch In/FL (days)			4.89	11				Diagnostic			5.42	7				Diagnostic
B.2.3.8.2.1	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			10.97	3				Diagnostic			7.58	2				Diagnostic
B.2.3.8.2.4	P-4A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.9.1.1	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)								Diagnostic			6.67	1				Diagnostic
B.2.3.9.1.2	P-4A	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.9.2.1	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.9.2.2	P-4A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.10.1.1	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)			4.85	1				Diagnostic								Diagnostic
B.2.3.10.1.4	P-4A	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.10.2.1	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.10.2.4	P-4A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.11.1.1	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)			7.03	3				Diagnostic			6.59	14				Diagnostic
B.2.3.11.1.2	P-4A	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.11.2.1	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.11.2.2	P-4A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.12.1.1	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)			3.93	2				Diagnostic			6.59	8				Diagnostic
B.2.3.12.1.4	P-4A	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch In/FL (days)			5.44	3				Diagnostic			6.10	5				Diagnostic
B.2.3.12.2.1	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			9.43	2				Diagnostic
B.2.3.12.2.4	P-4A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.3.13.1.1	P-4A	Other Design/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.13.1.2	P-4A	Other Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.13.2.1	P-4A	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.13.2.2	P-4A	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.14.1.1	P-4A	Other Non-Design/< 10 circuits/Dispatch/FL (days)								Diagnostic			7.87	38				Diagnostic
B.2.3.14.1.2	P-4A	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.14.2.1	P-4A	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.14.2.2	P-4A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.15.1.1	P-4A	INP (Standalone)/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.15.1.2	P-4A	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.15.2.1	P-4A	INP (Standalone)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.15.2.2	P-4A	INP (Standalone)/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.16.1.1	P-4A	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)			2.88	5				Diagnostic								Diagnostic
B.2.3.16.1.2	P-4A	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)			1.00	340				Diagnostic			0.94	338				Diagnostic
B.2.3.16.2.1	P-4A	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.16.2.2	P-4A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.63	7				Diagnostic			0.67	7				Diagnostic
B.2.3.17.1.1	P-4A	Digital Loop < DS1/< 10 circuits/Dispatch/FL (days)			9.65	87				Diagnostic			10.82	259				Diagnostic
B.2.3.17.1.2	P-4A	Digital Loop < DS1/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.17.2.1	P-4A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.17.2.2	P-4A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.18.1.1	P-4A	Digital Loop > = DS1/< 10 circuits/Dispatch/FL (days)			7.67	29				Diagnostic			7.79	71				Diagnostic
B.2.3.18.1.2	P-4A	Digital Loop > = DS1/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.18.2.1	P-4A	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.18.2.2	P-4A	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.19.1.1	P-4A	Line Splitting/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.19.1.2	P-4A	Line Splitting/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.19.2.1	P-4A	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.19.2.2	P-4A	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.20.1.1	P-4A	EELs/< 10 circuits/Dispatch/FL (days)			14.14	63				Diagnostic			14.22	92				Diagnostic
B.2.3.20.1.2	P-4A	EELs/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.20.2.1	P-4A	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.3.20.2.2	P-4A	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
	Order Completion Interval with in X days																		
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days																
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 20 days			4.61	144				YES			4.66	166				YES
	Average Order Completion and Completion Notice Interval - Mechanized																		
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days																
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 20 days			5.92	74				NO			6.09	36				NO
	Average Order Completion and Completion Notice Interval - Non-Mechanized																		
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	<= 5 days																
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	<= 20 days			6.05	6				NO			6.02	58				NO
	Held Orders																		
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.17	456			8.322				8.84	382			8.466			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	93			8.804				9.23	31			11.523			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	26.50	4			16.902				2.50	2			0.707			
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	34.00	1	0.00	0	0.000			YES
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	18.75	12	0.00	0	18.631			YES	6.80	10	0.00	0	4.467			YES
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Facility/FL (days)	R&B	8.23	466	4.21	14	6.261	2.24067	1.7930	YES	8.84	382	5.80	10	8.466	2.71192	1.1201	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Other/FL (days)	R&B	6.68	93	9.00	1	8.804	8.85081	-0.2624	YES	9.23	31	1.50	2	11.523	8.40676	0.9190	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Other/FL (days)	R&B	21.60	5	4.00	1	18.284	20.02898	0.8787	YES	2.50	2	0.00	0	0.707			YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Other/FL (days)	R&B	21.60	5	4.00	1	18.284	20.02898	0.8787	YES	2.50	2	0.00	0	0.707			YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo (other)/< 10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	8.31	475			8.355				8.81	394	0.00	0	8.381			YES
B.2.7.4.1.1.2	P-1	Combo (other)/< 10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0	0.00	0				YES
B.2.7.4.1.1.3	P-1	Combo (other)/< 10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	7.44	102			9.497				8.79	38	0.00	0	10.680			YES
B.2.7.4.1.2.1	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	8.31	475			8.355				8.81	394	0.00	0	8.381			YES
B.2.7.4.1.2.2	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0	0.00	0				YES
B.2.7.4.1.2.3	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	7.44	102			9.497				8.79	38	0.00	0	10.680			YES
B.2.7.4.2.1.1	P-1	Combo (other)/> =10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.1.2	P-1	Combo (other)/> =10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.1.3	P-1	Combo (other)/> =10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	4.00	1			0.000				0.00	0						
B.2.7.4.2.2.1	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.2.2	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	0.00	0							0.00	0						
B.2.7.4.2.2.3	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	4.00	1			0.000				0.00	0						
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.20	54	0.00	0	9.079			YES	7.48	40	3.00	1	6.008	6.08313	0.7356	YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	4.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	6.80	5	2.00	1	4.658	5.10294	0.9406	YES	2.39	18	0.00	0	2.500			YES
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI	4.00	1	8.33	3	0.000	0.00000		NO	13.67	3	10.80	5	7.024	5.12944	0.5589	YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	1.00	2	0.00	0	0.000			YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI											0.00	0				
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI											0.00	0				
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN - BRI											0.00	0				
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI											0.00	0				
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI											0.00	0				
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI											0.00	0				
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.20	54	0.00	0	9.079			YES	7.48	40	0.00	0	6.008			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	4.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Order Completion Interval w/in X days																	
B.2.4.1	P-4	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]	5.00	1	[redacted]	[redacted]	[redacted]	YES
B.2.4.2	P-4	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]	4.69	208	[redacted]	[redacted]	[redacted]	YES	[redacted]	[redacted]	4.56	188	[redacted]	[redacted]	[redacted]	YES
	Average Order Completion and Completion Notice Interval - Mechanized																	
B.2.5.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	
B.2.5.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]	5.80	56	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]	
	Average Order Completion and Completion Notice Interval - Non-Mechanized																	
B.2.6.1	P-4A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]			[redacted]	[redacted]	[redacted]		[redacted]	[redacted]	7.23	1	[redacted]	[redacted]	[redacted]	YES
B.2.6.2	P-4A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<6 circuits/Dispatch/FL (days)	[redacted]	[redacted]	6.81	39	[redacted]	[redacted]	[redacted]	NO	[redacted]	[redacted]	6.21	100	[redacted]	[redacted]	[redacted]	NO
	Held Orders																	
B.2.7.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	9.15	412			7.989				6.54	404			6.936			
B.2.7.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	9.48	54			14.821				8.92	53			10.486			
B.2.7.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	5.00	1			0.000				0.00	0						
B.2.7.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	6.50	2	0.00	0	4.950			YES	10.71	7	0.00	0	9.759			YES
B.2.7.2.1.2.1	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.2	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.1.2.3	P-1	Local Interoffice Transport/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.2.2.1.1	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Facility/FL (days)			0.00	0					0.00	0						
B.2.7.2.2.1.2	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Equipment/FL (days)			0.00	0					0.00	0						
B.2.7.2.2.1.3	P-1	Local Interoffice Transport/>=10 circuits/Dispatch/Other/FL (days)			0.00	0					0.00	0						
B.2.7.2.2.2.1	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Facility/FL (days)			0.00	0					0.00	0						
B.2.7.2.2.2.2	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Equipment/FL (days)			0.00	0					0.00	0						
B.2.7.2.2.2.3	P-1	Local Interoffice Transport/>=10 circuits/Non-Dispatch/Other/FL (days)			0.00	0					0.00	0						
B.2.7.3.1.1.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Facility/FL (days)	9.17	416	6.20	10	7.998	2.55951	1.1606	YES	6.57	407	2.25	4	6.984	3.50916	1.2318	YES
B.2.7.3.1.1.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.1.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch/Other/FL (days)	9.48	54	3.00	2	14.821	10.67206	0.6073	YES	8.63	56	3.00	3	10.304	6.10610	0.9212	YES
B.2.7.3.1.2.1	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.2	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.1.2.3	P-1	Loop + Port Combinations/<10 circuits/Non-Dispatch/Other/FL (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.1	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.2	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.1.3	P-1	Loop + Port Combinations/<10 circuits/Switch Based Orders/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.1	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.2	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.2.2.3	P-1	Loop + Port Combinations/<10 circuits/Dispatch In/Other/FL (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
B.2.7.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.4.1.1.1	P-1	Combo (other)/<10 circuits/Dispatch/Facility/FL (days)	9.19	421	0.00	0	8.001			YES	6.59	408	0.00	0	6.981			YES
B.2.7.4.1.1.2	P-1	Combo (other)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.4.1.1.3	P-1	Combo (other)/<10 circuits/Dispatch/Other/FL (days)	11.58	74	0.00	0	14.361			YES	13.28	64	0.00	0	20.237			YES
B.2.7.4.1.2.1	P-1	Combo (other)/<10 circuits/Non-Dispatch/Facility/FL (days)	9.19	421	0.00	0	8.001			YES	6.59	408	0.00	0	6.981			YES
B.2.7.4.1.2.2	P-1	Combo (other)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.4.1.2.3	P-1	Combo (other)/<10 circuits/Non-Dispatch/Other/FL (days)	11.58	74	0.00	0	14.361			YES	13.28	64	0.00	0	20.237			YES
B.2.7.4.2.1.1	P-1	Combo (other)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							1.43	7			1.134			
B.2.7.4.2.1.2	P-1	Combo (other)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.4.2.1.3	P-1	Combo (other)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.4.2.2.1	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							1.43	7			1.134			
B.2.7.4.2.2.2	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.4.2.2.3	P-1	Combo (other)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Facility/FL (days)	10.47	32	0.00	0	9.384			YES	18.07	83	19.00	1	18.253	18.36312	-0.0505	YES
B.2.7.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/Other/FL (days)	15.50	2	0.00	0	16.263			YES	1.00	9			0.000			
B.2.7.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES								
B.2.7.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES								
B.2.7.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	3.00	1	8.00	2	0.000	0.00000		NO	12.00	1	0.00	0	0.000			YES
B.2.7.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	7.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)																
B.2.7.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.7.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)																
B.2.7.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.7.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.7.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)																
B.2.7.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	10.47	32	7.00	1	9.384	9.52972	0.3640	YES	18.07	83	0.00	0	18.253			YES
B.2.7.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/F L (days)	ADSL to Retail	5.80	5	0.00	0	4.658			YES	2.39	18	0.00	0	2.500			YES
B.2.7.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/F acility/FL (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/E quipment/F L (days)	ADSL to Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/F L (days)	ADSL to Retail	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/F acility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/E quipment/F L (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/F L (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/F acility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/E quipment/F L (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/F L (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop D esign/<10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	9.00	2	8.261	5.85370	-0.1312	YES	8.84	382	0.00	0	8.466			YES
B.2.7.8.1.1.2	P-1	2W Analog Loop D esign/<10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop D esign/<10 circuits/Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop D esign/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop D esign/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop D esign/<10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.1.2	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/Other/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.2	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.17	456	2.75	4	8.322	4.17908	1.2961	YES	8.84	382	9.00	1	8.466	8.47684	-0.0191	YES
B.2.7.9.1.1.2	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	26.50	4	0.00	0	16.902			YES	2.50	2	0.00	0	0.707			YES
B.2.7.9.2.1.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	10.00	1				NO
B.2.7.9.2.1.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.1.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.1	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.2	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.3	P-1	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.10.1.1.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.10.1.1.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00					YES	0.00	0	0.00	0				YES
B.2.7.10.1.1.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.10.1.2.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.10.1.2.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.10.1.2.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.10.2.1.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.1.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/Other/F L (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.2.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	0.00	0							0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.17	456	0.00	0	8.322			YES	8.84	382	0.00	0	8.466			YES
B.2.7.11.1.1.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.1.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.11.1.2.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	26.50	4	0.00	0	16.902			YES	2.50	2	0.00	0	0.707			YES
B.2.7.11.2.1.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0							0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.12.1.1.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/Other/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.17	456	0.00	0	8.322			YES	8.84	382	0.00	0	8.466			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	9.00	1				NO	0.00	0	20.00	1				NO
B.2.7.13.1.2.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	26.50	4	0.00	0	16.902			YES	2.50	2	0.00	0	0.707			YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/F acility/FL (days)	Design	12.56	9			12.197				8.08	12	0.00	0	5.143			YES
B.2.7.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/E quipment/FL (days)	Design	0.00	0							0.00	0	0.00	0				YES
B.2.7.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/F L (days)	Design	15.33	9			13.058				6.86	7	0.00	0	5.843			YES
B.2.7.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/F acility/FL (days)	Design	0.00	0							0.00	0	0.00	0				YES
B.2.7.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	Design	0.00	0							0.00	0	0.00	0				YES
B.2.7.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/F L (days)	Design	0.00	0							0.00	0	0.00	0				YES
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/F acility/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/E quipment/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/F L (days)	Design	4.00	1			0.000				0.00	0						
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	Design	0.00	0							0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/F L (days)	Design	0.00	0							0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B	8.23	466	0.00	0	8.261			YES	8.84	382	0.00	0	8.466			YES
B.2.7.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.7.1.1.3	P-1	Line Sharing/< 10 circuits/Dispatch/Other/F L (days)	15.50	2	0.00	0	16.263			YES	1.00	9	0.00	0	0.000			YES
B.2.7.7.1.2.1	P-1	Line Sharing/< 10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.2	P-1	Line Sharing/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.1.2.3	P-1	Line Sharing/< 10 circuits/Non-Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.8.1.1.1	P-1	2W Analog Loop D esign/< 10 circuits/Dispatch/F acility/FL (days)	9.17	416	6.00	1	7.998	8.00793	0.3959	YES	6.57	407	0.00	0	6.984			YES
B.2.7.8.1.1.2	P-1	2W Analog Loop D esign/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.1.3	P-1	2W Analog Loop D esign/< 10 circuits/Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0	10.304			YES
B.2.7.8.1.2.1	P-1	2W Analog Loop D esign/< 10 circuits/Non-Dispatch/F acility/FL (days)	9.17	416	0.00	0	7.998			YES	6.57	407	0.00	0	6.984			YES
B.2.7.8.1.2.2	P-1	2W Analog Loop D esign/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.1.2.3	P-1	2W Analog Loop D esign/< 10 circuits/Non-Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0	10.304			YES
B.2.7.8.2.1.1	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
B.2.7.8.2.1.2	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.1.3	P-1	2W Analog Loop D esign/>=10 circuits/Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.1	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
B.2.7.8.2.2.2	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.8.2.2.3	P-1	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.1	P-1	2W Analog Loop N on-Design/< 10 circuits/Dispatch/F acility/FL (days)	9.15	412	7.00	2	7.989	5.66295	0.3802	YES	6.54	404	1.50	2	6.936	4.91670	1.0260	YES
B.2.7.9.1.1.2	P-1	2W Analog Loop N on-Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.1.3	P-1	2W Analog Loop N on-Design/< 10 circuits/Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0	10.486			YES
B.2.7.9.1.2.1	P-1	2W Analog Loop N on-Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.2	P-1	2W Analog Loop N on-Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.1.2.3	P-1	2W Analog Loop N on-Design/< 10 circuits/Non-Dispatch/Other/F L (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.9.2.1.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	8.00	1				NO
B.2.7.9.2.1.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.1.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.9.2.2.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.10.1.1.1	P-1	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/F acility/FL (days)	9.17	416			7.998				6.57	407	0.00	0	6.984			YES
B.2.7.10.1.1.2	P-1	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0	0.00	0				YES
B.2.7.10.1.1.3	P-1	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/Other/F L (days)	9.48	54			14.821				8.63	56	0.00	0	10.304			YES
B.2.7.10.1.2.1	P-1	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	9.17	416			7.998				6.57	407	0.00	0	6.984			YES
B.2.7.10.1.2.2	P-1	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0	0.00	0				YES
B.2.7.10.1.2.3	P-1	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/Other/F L (days)	9.48	54			14.821				8.63	56	0.00	0	10.304			YES
B.2.7.10.2.1.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0							1.43	7			1.134			
B.2.7.10.2.1.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.10.2.1.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.10.2.2.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0							1.43	7			1.134			
B.2.7.10.2.2.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.10.2.2.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.11.1.1.1	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/F acility/FL (days)	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0	6.936			YES
B.2.7.11.1.1.2	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.1.3	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0	10.486			YES
B.2.7.11.1.2.1	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.2	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.11.1.2.3	P-1	2W Analog Loop w /INP Non-Design/< 10 circuits/Non-Dispatch/Other/F L (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.11.2.1.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.11.2.1.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.11.2.1.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.11.2.2.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.11.2.2.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.11.2.2.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.12.1.1.1	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/F acility/FL (days)	9.17	416	0.00	0	7.998			YES	6.57	407	25.00	1	6.984	6.99265	-2.6353	NO
B.2.7.12.1.1.2	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.1.3	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0	10.304			YES
B.2.7.12.1.2.1	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	9.17	416	0.00	0	7.998			YES	6.57	407	0.00	0	6.984			YES
B.2.7.12.1.2.2	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.1.2.3	P-1	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.63	56	0.00	0	10.304			YES
B.2.7.12.2.1.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
B.2.7.12.2.1.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.1.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	1.43	7	0.00	0	1.134			YES
B.2.7.12.2.2.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.12.2.2.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.1	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/F acility/FL (days)	9.15	412	0.00	0	7.989			YES	6.54	404	0.00	0	6.936			YES
B.2.7.13.1.1.2	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.1.3	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/Other/F L (days)	9.48	54	0.00	0	14.821			YES	8.92	53	0.00	0	10.486			YES
B.2.7.13.1.2.1	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.2.2	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.1.2.3	P-1	2W Analog Loop w /LNP Non-Design/< 10 circuits/Non-Dispatch/Other/F L (days)	5.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.1.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.13.2.2.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.14.1.1.1	P-1	Other Design/< 10 circuits/Dispatch/F acility/FL (days)	11.20	5			8.955				12.00	1			0.000			
B.2.7.14.1.1.2	P-1	Other Design/< 10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.14.1.1.3	P-1	Other Design/< 10 circuits/Dispatch/Other/F L (days)	17.25	20			11.548				45.88	8			38.264			
B.2.7.14.1.2.1	P-1	Other Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.14.1.2.2	P-1	Other Design/< 10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.14.1.2.3	P-1	Other Design/< 10 circuits/Non-Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	0.00	0							0.00	0						
B.2.7.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/E quipment/F L (days)	0.00	0							0.00	0						
B.2.7.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/F L (days)	0.00	0							0.00	0						
B.2.7.15.1.1.1	P-1	Other Non-Design/< 10 circuits/Dispatch/F acility/FL (days)									6.57	407	0.00	0	6.984			YES
B.2.7.15.1.1.2	P-1	Other Non-Design/< 10 circuits/Dispatch/E quipment/F L (days)									0.00	0	0.00	0				YES
B.2.7.15.1.1.3	P-1	Other Non-Design/< 10 circuits/Dispatch/Other/F L (days)									8.63	56	0.00	0	10.304			YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.7.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/FL (days)	R&B	21.60	5	0.00	0	18.284			YES	2.50	2	0.00	0	0.707			YES
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B	0.00	0							0.00	0						
B.2.7.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.17	456			8.322				8.84	382			8.466			
B.2.7.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	93			8.804				9.23	31			11.523			
B.2.7.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	26.50	4			16.902				2.50	2			0.707			
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0							0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.17	456	0.00	0	8.322			YES	8.84	382	0.00	0	8.466			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	6.68	93	0.00	0	8.804			YES	9.23	31	0.00	0	11.523			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	26.50	4	3.00	4	16.902	11.95129	1.9663	YES	2.50	2	0.00	0	0.707			YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	10.44	62	8.33	3	9.546	5.64343	0.3725	YES	7.87	46	10.80	5	6.043	2.84553	-1.0298	YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	4.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	6.80	5	2.00	1	4.658	5.10294	0.9406	YES	2.25	20	0.00	0	2.403			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0	3.00	1				NO	5.50	4	6.00	1	3.317	3.70810	-0.1348	YES
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	7.00	1	0.00	0	0.000			YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	2.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	0.00	0							0.00	0	0.00	0				YES
B.2.7.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.20	54			9.079				7.48	40			6.008			
B.2.7.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	4.00	1			0.000				0.00	0						
B.2.7.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	6.80	5			4.658				2.39	18			2.500			
B.2.7.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	3.00	1			0.000				0.00	0						
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	0.00	0							0.00	0						
B.2.7.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	34.00	1	0.00	0	0.000			YES
B.2.7.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	18.75	12	0.00	0	18.631			YES	5.80	10	0.00	0	4.467			YES
B.2.7.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
Mean Held Order Interval & Distribution Intervals																			
B.2.8.1.1.1.1	P-1	Switch Ports/<10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	9.54	2,221			8.390				9.98	2,125			8.119			
B.2.8.1.1.1.2	P-1	Switch Ports/<10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)	2.00	9			0.866				5.13	16			4.924			
B.2.8.1.1.1.3	P-1	Switch Ports/<10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	2.06	1,932			3.573				2.03	1,914			3.141			
B.2.8.1.1.2.1	P-1	Switch Ports/<10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.1.1.2.2	P-1	Switch Ports/<10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.1.2.3	P-1	Switch Ports/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	3.86	98			7.240				3.07	115			5.537			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.20	5			2.588				13.73	11			8.696			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	3.86	7			7.559				3.63	8			6.632			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)																
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	56.00	1			0.000				14.00	4			13.928			
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	3.00	2			0.000				12.75	4			19.551			
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/<10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	10.69	42			13.282				8.93	27			14.894			

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

		June								May							
		BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.7.15.1.2.1	P-1	Other Non-Design/< 10 circuits/Non-Dispatch/Facility/FL (days)								0.00	0	0.00	0				YES
B.2.7.15.1.2.2	P-1	Other Non-Design/< 10 circuits/Non-Dispatch/Equipment/FL (days)								0.00	0	0.00	0				YES
B.2.7.15.1.2.3	P-1	Other Non-Design/< 10 circuits/Non-Dispatch/Other/FL (days)								0.00	0	0.00	0				YES
B.2.7.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/Facility/FL (days)								1.43	7			1.134			
B.2.7.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/Equipment/FL (days)								0.00	0						
B.2.7.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/FL (days)								0.00	0						
B.2.7.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Facility/FL (days)								0.00	0						
B.2.7.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)								0.00	0						
B.2.7.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/FL (days)								0.00	0						
B.2.7.16.1.1.1	P-1	INP (Standalone)/< 10 circuits/Dispatch/Facility/FL (days)	9.15	412			7.989			6.54	404			6.936			
B.2.7.16.1.1.2	P-1	INP (Standalone)/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0						0.00	0						
B.2.7.16.1.1.3	P-1	INP (Standalone)/< 10 circuits/Dispatch/Other/FL (days)	9.48	54			14.821			8.92	53			10.486			
B.2.7.16.1.2.1	P-1	INP (Standalone)/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0						0.00	0						
B.2.7.16.1.2.2	P-1	INP (Standalone)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0						0.00	0						
B.2.7.16.1.2.3	P-1	INP (Standalone)/< 10 circuits/Non-Dispatch/Other/FL (days)	5.00	1			0.000			0.00	0						
B.2.7.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0						0.00	0						
B.2.7.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0						0.00	0						
B.2.7.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0						0.00	0						
B.2.7.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0						0.00	0						
B.2.7.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0						0.00	0						
B.2.7.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0						0.00	0						
B.2.7.17.1.1.1	P-1	LNP (Standalone)/< 10 circuits/Dispatch/Facility/FL (days)	9.15	412	0.00	0	7.989		YES	6.54	404	0.00	0	6.936			YES
B.2.7.17.1.1.2	P-1	LNP (Standalone)/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.1.1.3	P-1	LNP (Standalone)/< 10 circuits/Dispatch/Other/FL (days)	9.48	54	0.00	0	14.821		YES	8.92	53	0.00	0	10.486			YES
B.2.7.17.1.2.1	P-1	LNP (Standalone)/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.2	P-1	LNP (Standalone)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.1.2.3	P-1	LNP (Standalone)/< 10 circuits/Non-Dispatch/Other/FL (days)	5.00	1	0.00	0	0.000		YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0			YES	0.00	0	0.00	0				YES
B.2.7.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	10.72	36	8.00	2	9.291	6.74968	0.4033	YES	18.00	84	19.00	1	18.155	18.26303	-0.0548	YES
B.2.7.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	10.25	4	0.00	0	11.295			YES	1.80	10	0.00	0	2.530			YES
B.2.7.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	0.00	0	10.00	1				NO	0.00	0	2.00	2				NO
B.2.7.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0						
B.2.7.20.1.1.1	P-1	Line Splitting/< 10 circuits/Dispatch/Facility/FL (days)	10.47	32			9.384				18.07	83			18.253			
B.2.7.20.1.1.2	P-1	Line Splitting/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.20.1.1.3	P-1	Line Splitting/< 10 circuits/Dispatch/Other/FL (days)	15.50	2			16.263				1.00	9			0.000			
B.2.7.20.1.2.1	P-1	Line Splitting/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.20.1.2.2	P-1	Line Splitting/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.20.1.2.3	P-1	Line Splitting/< 10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0							0.00	0						
B.2.7.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	0.00	0							0.00	0						
B.2.7.21.1.1.1	P-1	EELs/< 10 circuits/Dispatch/Facility/FL (days)	3.00	1	0.00	0	0.000			YES	0.00	0	0.00	0				YES
B.2.7.21.1.1.2	P-1	EELs/< 10 circuits/Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.1.3	P-1	EELs/< 10 circuits/Dispatch/Other/FL (days)	6.50	2	0.00	0	4.950			YES	10.71	7	0.00	0	9.759			YES
B.2.7.21.1.2.1	P-1	EELs/< 10 circuits/Non-Dispatch/Facility/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.2	P-1	EELs/< 10 circuits/Non-Dispatch/Equipment/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.1.2.3	P-1	EELs/< 10 circuits/Non-Dispatch/Other/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
B.2.7.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)									0.00	0						
B.2.7.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)									0.00	0						
B.2.7.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)									0.00	0						
B.2.7.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)									0.00	0						
B.2.7.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)									0.00	0						
B.2.7.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)									0.00	0						
	Mean Held Order Interval & Distribution Intervals																
B.2.8.1.1.1.1	P-1	Switch Ports/< 10 circuits/Dispatch/Facility/FL (days)	8.97	2,002			7.544			8.23	1,918			8.208			
B.2.8.1.1.1.2	P-1	Switch Ports/< 10 circuits/Dispatch/Equipment/FL (days)	2.48	23			1.648			2.50	6			1.378			
B.2.8.1.1.1.3	P-1	Switch Ports/< 10 circuits/Dispatch/Other/FL (days)	2.32	1,260			4.754			2.58	964			4.131			
B.2.8.1.1.2.1	P-1	Switch Ports/< 10 circuits/Non-Dispatch/Facility/FL (days)															
B.2.8.1.1.2.2	P-1	Switch Ports/< 10 circuits/Non-Dispatch/Equipment/FL (days)															
B.2.8.1.1.2.3	P-1	Switch Ports/< 10 circuits/Non-Dispatch/Other/FL (days)	2.58	127			5.625			3.83	105			6.957			
B.2.8.1.2.1.1	P-1	Switch Ports/>=10 circuits/Dispatch/Facility/FL (days)	11.40	10			7.891			19.33	6			20.116			
B.2.8.1.2.1.2	P-1	Switch Ports/>=10 circuits/Dispatch/Equipment/FL (days)															
B.2.8.1.2.1.3	P-1	Switch Ports/>=10 circuits/Dispatch/Other/FL (days)	1.43	7			1.134			1.33	3			0.577			
B.2.8.1.2.2.1	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Facility/FL (days)															
B.2.8.1.2.2.2	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Equipment/FL (days)															
B.2.8.1.2.2.3	P-1	Switch Ports/>=10 circuits/Non-Dispatch/Other/FL (days)															
B.2.8.2.1.1.1	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Facility/FL (days)	4.25	4			3.948			8.00	1			0.000			
B.2.8.2.1.1.2	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Equipment/FL (days)	3.00	3			3.464			13.00	1			0.000			
B.2.8.2.1.1.3	P-1	Local Interoffice Transport/< 10 circuits/Dispatch/Other/FL (days)	11.57	14			9.788			7.69	16			7.931			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Facility/FL (days)	R&B	9.52	2,244	7.05	81	8.362	0.94576	2.6152	YES	10.00	2,143	13.26	72	8.196	0.98203	-3.3279	NO
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Equipment/FL (days)	R&B	2.00	9			0.866				5.13	16			4.924			
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Other/FL (days)	R&B	2.06	1,943	2.81	36	3.564	0.59954	-1.2406	YES	2.05	1,925	3.81	36	3.175	0.53415	-3.2850	NO
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Other/FL (days)	R&B	3.81	100	1.23	125	7.174	0.96251	2.6784	YES	3.05	116	1.89	54	5.517	0.90879	1.2795	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Facility/FL (days)	R&B																
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Equipment/FL (days)	R&B																
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Other/FL (days)	R&B																
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Facility/FL (days)	R&B																
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Equipment/FL (days)	R&B																
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Other/FL (days)	R&B	3.81	100	1.23	125	7.174	0.96251	2.6784	YES	3.05	116	1.89	54	5.517	0.90879	1.2795	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Facility/FL (days)	R&B	8.20	5	5.00	1	2.588	2.83549	1.1286	YES	11.43	14	8.00	1	8.993	9.30893	0.3683	YES
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch/Other/FL (days)	R&B	3.86	7			7.559				3.63	8	5.00	1	6.632	7.03420	-0.1955	YES
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B																
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B																
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B																
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Facility/FL (days)	R&B																
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Equipment/FL (days)	R&B																
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/>=10 circuits/Switch Based Orders/Other/FL (days)	R&B																
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Facility/FL (days)	R&B																
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Equipment/FL (days)	R&B																
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/>=10 circuits/Dispatch In/Other/FL (days)	R&B																
B.2.8.4.1.1.1	P-1	Combo (other)/< 10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	9.58	2,272			8.453				9.99	2,171			8.179			
B.2.8.4.1.1.2	P-1	Combo (other)/< 10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp	4.17	18			3.485				4.00	24			4.374			
B.2.8.4.1.1.3	P-1	Combo (other)/< 10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	2.31	1,995			4.332				2.39	1,993			4.857			
B.2.8.4.1.2.1	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	9.58	2,272			8.453				9.99	2,171			8.179			
B.2.8.4.1.2.2	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp	4.17	18			3.485				4.00	24			4.374			
B.2.8.4.1.2.3	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	2.31	1,995			4.332				2.39	1,993			4.857			
B.2.8.4.2.1.1	P-1	Combo (other)/> =10 circuits/Dispatch/Facility/FL (days)	R&B&D - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.4.2.1.2	P-1	Combo (other)/> =10 circuits/Dispatch/Equipment/FL (days)	R&B&D - Disp																
B.2.8.4.2.1.3	P-1	Combo (other)/> =10 circuits/Dispatch/Other/FL (days)	R&B&D - Disp	3.67	9			6.576				3.63	8			6.632			
B.2.8.4.2.2.1	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Facility/FL (days)	R&B&D - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.4.2.2.2	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Equipment/FL (days)	R&B&D - Disp																
B.2.8.4.2.2.3	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Other/FL (days)	R&B&D - Disp	3.67	9			6.576				3.63	8			6.632			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.29	216	4.33	3	8.287	4.81781	1.2358	YES	9.87	208	7.20	5	8.297	3.75490	0.7098	YES
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	3.00	2			1.414				20.00	1			0.000			
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.92	143	1.33	3	3.943	2.30048	0.6610	YES	2.84	336			2.922			
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail									2.00	1			0.000			
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	1.75	4			0.957											
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.6.1.1.1	P-1	UNE ISDN/<10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI	15.80	10	9.25	16	16.844	6.79019	0.9646	YES	9.56	9	11.82	11	5.637	2.53372	-0.8930	YES
B.2.8.6.1.1.2	P-1	UNE ISDN/<10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI									1.00	1			0.000			
B.2.8.6.1.1.3	P-1	UNE ISDN/<10 circuits/Dispatch/Other/FL (days)	ISDN - BRI	4.25	8	1.00	3	5.036	3.40911	0.9533	YES	4.67	12	1.00	1	4.479	4.66179	0.7865	YES
B.2.8.6.1.2.1	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.1.2.2	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.1.2.3	P-1	UNE ISDN/<10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI	1.00	2			0.000				6.50	2			7.778			
B.2.8.6.2.1.1	P-1	UNE ISDN/>=10 circuits/Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.2.1.2	P-1	UNE ISDN/>=10 circuits/Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.2.1.3	P-1	UNE ISDN/>=10 circuits/Dispatch/Other/FL (days)	ISDN - BRI																
B.2.8.6.2.2.1	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Facility/FL (days)	ISDN - BRI																
B.2.8.6.2.2.2	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ISDN - BRI																
B.2.8.6.2.2.3	P-1	UNE ISDN/>=10 circuits/Non-Dispatch/Other/FL (days)	ISDN - BRI																
B.2.8.7.1.1.1	P-1	Line Sharing/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.29	216			8.287				9.87	208	19.50	2	8.297	5.89507	-1.6344	YES
B.2.8.7.1.1.2	P-1	Line Sharing/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	3.00	2			1.414				20.00	1			0.000			
B.2.8.7.1.1.3	P-1	Line Sharing/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.92	143			3.943				2.84	336	3.00	1	2.922	2.92621	-0.0559	YES
B.2.8.7.1.2.1	P-1	Line Sharing/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.1.2.2	P-1	Line Sharing/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail									2.00	1			0.000			
B.2.8.7.1.2.3	P-1	Line Sharing/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	1.75	4			0.957											
B.2.8.7.2.1.1	P-1	Line Sharing/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.2.1.2	P-1	Line Sharing/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.7.2.1.3	P-1	Line Sharing/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.7.2.2.1	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.7.2.2.2	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.7.2.2.3	P-1	Line Sharing/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	9.52	2,244	10.00	6	8.362	3.41845	-0.1396	YES	10.00	2,143	2.60	5	8.196	3.66976	2.0153	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/Other/FL (days)	R&B - Disp	2.06	1,943	1.00	1	3.564	3.56529	0.2978	YES	2.05	1,925			3.175			
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	9.52	2,244			8.362				10.00	2,143			8.196			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	2.06	1,943			3.564				2.05	1,925			3.175			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Facility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/>=10 circuits/Dispatch/Other/FL (days)	R&B - Disp	3.86	7			7.559				3.63	8			6.632			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B - Disp																
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B - Disp	3.86	7			7.559				3.63	8			6.632			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or	9.54	2,221	5.25	12	8.390	2.42656	1.7657	YES	9.98	2,125	14.60	10	8.119	2.57353	-1.7944	NO
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS) excl SB Or	2.00	9			0.866				5.13	16			4.924			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/Other/FL (days)	R&B (POTS) excl SB Or	2.06	1,932	2.60	5	3.573	1.59995	-0.3359	YES	2.03	1,914	1.56	9	3.141	1.04947	0.4564	YES
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/< 10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS) excl SB Or																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.2.1.2.1	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.2.1.2.2	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/E quipment/F L (days)																
B.2.8.2.1.2.3	P-1	Local Interoffice Transport/< 10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.2.2.1.1	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/F acility/FL (days)																
B.2.8.2.2.1.2	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/E quipment/F L (days)																
B.2.8.2.2.1.3	P-1	Local Interoffice Transport/> =10 circuits/Dispatch/Other/F L (days)																
B.2.8.2.2.2.1	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.2.2.2.2	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.2.2.2.3	P-1	Local Interoffice Transport/> =10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.3.1.1.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/F acility/FL (days)	8.99	2,028	5.67	42	7.584	1.18230	2.8144	YES	8.27	1,937	6.35	31	8.270	1.49719	1.2788	YES
B.2.8.3.1.1.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.3.1.1.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch/Other/F L (days)	2.30	1,283	2.41	29	4.714	0.88524	-0.1258	YES	2.58	973	2.15	27	4.120	0.80382	0.5368	YES
B.2.8.3.1.2.1	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.3.1.2.2	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.3.1.2.3	P-1	Loop + Port Combinations/< 10 circuits/Non-Dispatch/Other/F L (days)	2.56	131	1.93	58	5.539	0.87357	0.7256	YES	4.89	111	2.06	69	8.706	1.33460	2.1234	YES
B.2.8.3.2.1.1	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/F acility/FL (days)																
B.2.8.3.2.1.2	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/E quipment/FL (days)																
B.2.8.3.2.1.3	P-1	Loop + Port Combinations/< 10 circuits/Switch Based Orders/Other/F L (days)																
B.2.8.3.2.2.1	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/F acility/FL (days)																
B.2.8.3.2.2.2	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/E quipment/FL (days)																
B.2.8.3.2.2.3	P-1	Loop + Port Combinations/< 10 circuits/Dispatch In/Other/F L (days)	2.56	131	1.93	58	5.539	0.87357	0.7256	YES	4.89	111	2.06	69	8.706	1.33460	2.1234	YES
B.2.8.3.3.1.1	P-1	Loop + Port Combinations/> =10 circuits/Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14	6.00	1	15.496	16.04008	0.1959	YES
B.2.8.3.3.1.2	P-1	Loop + Port Combinations/> =10 circuits/Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.3.3.1.3	P-1	Loop + Port Combinations/> =10 circuits/Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.3.3.2.1	P-1	Loop + Port Combinations/> =10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.3.3.2.2	P-1	Loop + Port Combinations/> =10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.3.3.2.3	P-1	Loop + Port Combinations/> =10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.3.4.1.1	P-1	Loop + Port Combinations/> =10 circuits/Switch Based Orders/F acility/FL (days)																
B.2.8.3.4.1.2	P-1	Loop + Port Combinations/> =10 circuits/Switch Based Orders/E quipment/FL (days)																
B.2.8.3.4.1.3	P-1	Loop + Port Combinations/> =10 circuits/Switch Based Orders/Other/F L (days)																
B.2.8.3.4.2.1	P-1	Loop + Port Combinations/> =10 circuits/Dispatch In/F acility/FL (days)																
B.2.8.3.4.2.2	P-1	Loop + Port Combinations/> =10 circuits/Dispatch In/E quipment/FL (days)																
B.2.8.3.4.2.3	P-1	Loop + Port Combinations/> =10 circuits/Dispatch In/Other/F L (days)																
B.2.8.4.1.1.1	P-1	Combo (other)/< 10 circuits/Dispatch/F acility/FL (days)	9.01	2,051			7.617				8.29	1,946			8.282			
B.2.8.4.1.1.2	P-1	Combo (other)/< 10 circuits/Dispatch/E quipment/F L (days)	3.48	29			3.214				2.24	17			1.965			
B.2.8.4.1.1.3	P-1	Combo (other)/< 10 circuits/Dispatch/Other/F L (days)	2.82	1,348			7.941				3.18	1,032			6.828			
B.2.8.4.1.2.1	P-1	Combo (other)/< 10 circuits/Non-Dispatch/F acility/FL (days)	9.01	2,051			7.617				8.29	1,946			8.282			
B.2.8.4.1.2.2	P-1	Combo (other)/< 10 circuits/Non-Dispatch/E quipment/FL (days)	3.48	29			3.214				2.24	17			1.965			
B.2.8.4.1.2.3	P-1	Combo (other)/< 10 circuits/Non-Dispatch/Other/F L (days)	2.82	1,348			7.941				3.18	1,032			6.828			
B.2.8.4.2.1.1	P-1	Combo (other)/> =10 circuits/Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.4.2.1.2	P-1	Combo (other)/> =10 circuits/Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.4.2.1.3	P-1	Combo (other)/> =10 circuits/Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.4.2.2.1	P-1	Combo (other)/> =10 circuits/Non-Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.4.2.2.2	P-1	Combo (other)/> =10 circuits/Non-Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.4.2.2.3	P-1	Combo (other)/> =10 circuits/Non-Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.5.1.1.1	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/F acility/FL (days)	13.61	204	9.00	4	13.854	6.99440	0.6595	YES	13.23	241	8.67	3	14.451	8.39484	0.5439	YES
B.2.8.5.1.1.2	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/E quipment/FL (days)	3.57	7			3.101				1.50	2			0.707			
B.2.8.5.1.1.3	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/Other/F L (days)	2.40	251	1.00	1	4.409	4.41802	0.3174	YES	2.11	139	7.00	1	4.348	4.36401	-1.1210	YES
B.2.8.5.1.2.1	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.5.1.2.2	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.5.1.2.3	P-1	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.5.2.1.1	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Dispatch/F acility/FL (days)									41.00	1			0.000			
B.2.8.5.2.1.2	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.5.2.1.3	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Dispatch/Other/F L (days)																
B.2.8.5.2.2.1	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.5.2.2.2	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.5.2.2.3	P-1	xDSL (ADSL, HDSL and UCL)/> =10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.6.1.1.1	P-1	UNE ISDN/< 10 circuits/Dispatch/F acility/FL (days)	8.00	11	9.86	7	8.000	3.86795	-0.4801	YES	12.67	3	6.33	6	11.015	7.78888	0.8131	YES
B.2.8.6.1.1.2	P-1	UNE ISDN/< 10 circuits/Dispatch/E quipment/FL (days)			1.00	1					8.00	1			0.000			
B.2.8.6.1.1.3	P-1	UNE ISDN/< 10 circuits/Dispatch/Other/F L (days)	4.00	7			2.887				3.75	4	3.60	5	2.630	1.75423	0.0850	YES
B.2.8.6.1.2.1	P-1	UNE ISDN/< 10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.6.1.2.2	P-1	UNE ISDN/< 10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.6.1.2.3	P-1	UNE ISDN/< 10 circuits/Non-Dispatch/Other/F L (days)	1.80	5			0.447				26.60	5			14.311			
B.2.8.6.2.1.1	P-1	UNE ISDN/> =10 circuits/Dispatch/F acility/FL (days)																
B.2.8.6.2.1.2	P-1	UNE ISDN/> =10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.6.2.1.3	P-1	UNE ISDN/> =10 circuits/Dispatch/Other/F L (days)																
B.2.8.6.2.2.1	P-1	UNE ISDN/> =10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.6.2.2.2	P-1	UNE ISDN/> =10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.6.2.2.3	P-1	UNE ISDN/> =10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.7.1.1.1	P-1	Line Sharing/< 10 circuits/Dispatch/F acility/FL (days)	13.61	204	4.67	3	13.854	8.05700	1.1103	YES	13.23	241	5.38	8	14.451	5.19318	1.5130	YES
B.2.8.7.1.1.2	P-1	Line Sharing/< 10 circuits/Dispatch/E quipment/FL (days)	3.57	7			3.101				1.50	2			0.707			
B.2.8.7.1.1.3	P-1	Line Sharing/< 10 circuits/Dispatch/Other/F L (days)	2.40	251			4.409				2.11	139	23.00	1	4.348	4.36401	-4.7874	NO
B.2.8.7.1.2.1	P-1	Line Sharing/< 10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.7.1.2.2	P-1	Line Sharing/< 10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.7.1.2.3	P-1	Line Sharing/< 10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.7.2.1.1	P-1	Line Sharing/> =10 circuits/Dispatch/F acility/FL (days)									41.00	1			0.000			
B.2.8.7.2.1.2	P-1	Line Sharing/> =10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.7.2.1.3	P-1	Line Sharing/> =10 circuits/Dispatch/Other/F L (days)																
B.2.8.7.2.2.1	P-1	Line Sharing/> =10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.7.2.2.2	P-1	Line Sharing/> =10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.7.2.2.3	P-1	Line Sharing/> =10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.8.1.1.1	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/F acility/FL (days)	8.99	2,028	5.00	2	7.584	5.36536	0.7444	YES	8.27	1,937	10.75	4	8.270	4.13931	-0.5993	YES
B.2.8.8.1.1.2	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.8.1.1.3	P-1	2W Analog Loop Design/< 10 circuits/Dispatch/Other/F L (days)	2.30	1,283	1.67	3	4.714	2.72492	0.2333	YES	2.58	973	1.00	1	4.120	4.12211	0.3832	YES
B.2.8.8.1.2.1	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/F acility/FL (days)	8.99	2,028			7.584				8.27	1,937			8.270			
B.2.8.8.1.2.2	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.8.1.2.3	P-1	2W Analog Loop Design/< 10 circuits/Non-Dispatch/Other/F L (days)	2.30	1,283			4.714				2.58	973			4.120			
B.2.8.8.2.1.1	P-1	2W Analog Loop Design/> =10 circuits/Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.8.2.1.2	P-1	2W Analog Loop Design/> =10 circuits/Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.8.2.1.3	P-1	2W Analog Loop Design/> =10 circuits/Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.8.2.2.1	P-1	2W Analog Loop Design/> =10 circuits/Non-Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.8.2.2.2	P-1	2W Analog Loop Design/> =10 circuits/Non-Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.8.2.2.3	P-1	2W Analog Loop Design/> =10 circuits/Non-Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.9.1.1.1	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/F acility/FL (days)	8.97	2,002	8.56	18	7.544	1.78610	0.2293	YES	8.23	1,918	6.80	25	8.208	1.65228	0.8638	YES
B.2.8.9.1.1.2	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/E quipment/FL (days)	2.48	23			1.648				2.50	6			1.378			
B.2.8.9.1.1.3	P-1	2W Analog Loop Non-Design/< 10 circuits/Dispatch/Other/F L (days)	2.32	1,260	2.33	3	4.754	2.74810	-0.0064	YES	2.58	964	1.85	13	4.131	1.15347	0.6361	YES
B.2.8.9.1.2.1	P-1	2W Analog Loop Non-Design/< 10 circuits/Non-Dispatch/F acility/FL (days)																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.8.9.1.2.2	P-1	2W Analog Loop N on-Design/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or																
B.2.8.9.1.2.3	P-1	2W Analog Loop N on-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	98			7.240				3.07	115			5.537			
B.2.8.9.2.1.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.20	5	11.00	1	2.588	2.83549	-0.9675	YES	13.73	11	10.00	1	8.696	9.08254	0.4104	YES
B.2.8.9.2.1.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.1.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	7			7.559				3.63	8	3.00	1	6.632	7.03420	0.0889	YES
B.2.8.9.2.2.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.2.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.9.2.2.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or																
B.2.8.10.1.1.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	9.52	2,244			8.362				10.00	2,143			8.196			
B.2.8.10.1.1.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.10.1.1.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/Other/F L (days)	R&B - Disp	2.06	1,943			3.564				2.05	1,925			3.175			
B.2.8.10.1.2.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	9.52	2,244			8.362				10.00	2,143			8.196			
B.2.8.10.1.2.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.10.1.2.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	2.06	1,943			3.564				2.05	1,925			3.175			
B.2.8.10.2.1.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.10.2.1.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B - Disp																
B.2.8.10.2.1.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/Other/F L (days)	R&B - Disp	3.86	7			7.559				3.63	8			6.632			
B.2.8.10.2.2.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.10.2.2.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp																
B.2.8.10.2.2.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	3.86	7			7.559				3.63	8			6.632			
B.2.8.11.1.1.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	9.54	2,221			8.390				9.98	2,125			8.119			
B.2.8.11.1.1.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or	2.00	9			0.866				5.13	16			4.924			
B.2.8.11.1.1.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	2.06	1,932			3.573				2.03	1,914			3.141			
B.2.8.11.1.2.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.1.2.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/E quipment/F L (days)	R&B (POTS) excl SB Or																
B.2.8.11.1.2.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	98			7.240				3.07	115			5.537			
B.2.8.11.2.1.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.20	5			2.588				13.73	11			8.696			
B.2.8.11.2.1.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.1.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	7			7.559				3.63	8			6.632			
B.2.8.11.2.2.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.2.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.11.2.2.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or																
B.2.8.12.1.1.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	9.52	2,244			8.362				10.00	2,143			8.196			
B.2.8.12.1.1.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/E quipment/F L (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.12.1.1.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/Other/F L (days)	R&B - Disp	2.06	1,943	1.00	1	3.564	3.56529	0.2978	YES	2.05	1,925	3.00	1	3.175	3.17614	-0.2968	YES
B.2.8.12.1.2.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	9.52	2,244			8.362				10.00	2,143			8.196			
B.2.8.12.1.2.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp	2.00	9			0.866				5.13	16			4.924			
B.2.8.12.1.2.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	2.06	1,943			3.564				2.05	1,925			3.175			
B.2.8.12.2.1.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.12.2.1.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B - Disp																
B.2.8.12.2.1.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/Other/F L (days)	R&B - Disp	3.86	7	1.00	1	7.559	8.08122	0.3536	YES	3.63	8			6.632			
B.2.8.12.2.2.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B - Disp	8.20	5			2.588				11.43	14			8.993			
B.2.8.12.2.2.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B - Disp																
B.2.8.12.2.2.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B - Disp	3.86	7			7.559				3.63	8			6.632			
B.2.8.13.1.1.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	9.54	2,221	7.00	1	8.390	8.39204	0.3024	YES	9.98	2,125	5.00	1	8.119	8.12106	0.6135	YES
B.2.8.13.1.1.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or	2.00	9			0.866				5.13	16			4.924			
B.2.8.13.1.1.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	2.06	1,932	1.00	1	3.573	3.57390	0.2973	YES	2.03	1,914			3.141			
B.2.8.13.1.2.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or			27.50	2							20.00	1				
B.2.8.13.1.2.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.1.2.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	98			7.240				3.07	115			5.537			
B.2.8.13.2.1.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or	8.20	5			2.588				13.73	11			8.696			
B.2.8.13.2.1.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.2.1.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS) excl SB Or	3.86	7			7.559				3.63	8			6.632			
B.2.8.13.2.2.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.2.2.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS) excl SB Or																
B.2.8.13.2.2.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS) excl SB Or																
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/F acility/FL (days)	Design	14.29	28			13.322				9.89	28			6.876			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/E quipment/FL (days)	Design	6.33	9			3.806				1.75	8			1.488			
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/F L (days)	Design	11.65	52			12.599				12.13	66			17.668			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/F acility/FL (days)	Design																
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	Design																
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/F L (days)	Design	1.80	5			1.789				5.00	3			6.083			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/F acility/FL (days)	Design																
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/E quipment/FL (days)	Design																
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/F L (days)	Design	3.00	2			1.414											
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	Design																
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	Design																
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/F L (days)	Design																
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/F acility/FL (days)	R&B	9.52	2,244			8.362				10.00	2,143	12.00	1	8.196	8.19818	-0.2445	YES
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	R&B	2.00	9			0.866				5.13	16			4.924			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/F L (days)	R&B	2.06	1,943			3.564				2.05	1,925			3.175			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B																
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B																
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	R&B	3.81	100			7.174				3.05	116			5.517			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	R&B	8.20	5			2.588				11.43	14			8.993			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)	R&B																
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/F L (days)	R&B	3.86	7			7.559				3.63	8			6.632			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B																
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B																
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B																
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS)	9.54	2,221			8.390				9.98	2,125			8.119			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/E quipment/F L (days)	R&B (POTS)	2.00	9			0.866				5.13	16			4.924			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS)	2.06	1,932			3.573				2.03	1,914			3.141			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS)																
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS)																
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS)	3.86	98			7.240				3.07	115			5.537			
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/F acility/FL (days)	R&B (POTS)	8.20	5			2.588				13.73	11			8.696			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS)																
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/F L (days)	R&B (POTS)	3.86	7			7.559				3.63	8			6.632			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS)																
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS)																
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/F L (days)	R&B (POTS)																
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/F acility/FL (days)	R&B (POTS)	9.54	2,221			8.390				9.98	2,125			8.119			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/E quipment/FL (days)	R&B (POTS)	2.00	9			0.866				5.13	16			4.924			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/F L (days)	R&B (POTS)	2.06	1,932			3.573				2.03	1,914			3.141			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/F acility/FL (days)	R&B (POTS)																
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/E quipment/FL (days)	R&B (POTS)																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.9.1.2.2	P-1	2W Analog Loop N on-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.9.1.2.3	P-1	2W Analog Loop N on-Design/<10 circuits/Non-Dispatch/Other/F L (days)	2.58	127			5.625				3.83	105			6.957			
B.2.8.9.2.1.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/F acility/FL (days)	11.40	10			7.891				19.33	6	8.00	1	20.116	21.72812	0.5216	YES
B.2.8.9.2.1.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.9.2.1.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Dispatch/Other/F L (days)	1.43	7	1.00	1	1.134	1.21218	0.3536	YES	1.33	3	1.00	1	0.577	0.66667	0.5000	YES
B.2.8.9.2.2.1	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.9.2.2.2	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.9.2.2.3	P-1	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.10.1.1.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/F acility/FL (days)	8.99	2,028			7.584				8.27	1,937			8.270			
B.2.8.10.1.1.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.10.1.1.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Dispatch/Other/F L (days)	2.30	1,283			4.714				2.58	973			4.120			
B.2.8.10.1.2.1	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	8.99	2,028			7.584				8.27	1,937			8.270			
B.2.8.10.1.2.2	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.10.1.2.3	P-1	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/Other/F L (days)	2.30	1,283			4.714				2.58	973			4.120			
B.2.8.10.2.1.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.10.2.1.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.10.2.1.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.10.2.2.1	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.10.2.2.2	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.10.2.2.3	P-1	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.11.1.1.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	8.97	2,002			7.544				8.23	1,918			8.208			
B.2.8.11.1.1.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	2.48	23			1.648				2.50	6			1.378			
B.2.8.11.1.1.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/Other/F L (days)	2.32	1,260			4.754				2.58	964			4.131			
B.2.8.11.1.2.1	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.11.1.2.2	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.11.1.2.3	P-1	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	2.58	127			5.625				3.83	105			6.957			
B.2.8.11.2.1.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	11.40	10			7.891				19.33	6			20.116			
B.2.8.11.2.1.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.11.2.1.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	1.43	7			1.134				1.33	3			0.577			
B.2.8.11.2.2.1	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.11.2.2.2	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.11.2.2.3	P-1	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.12.1.1.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/F acility/FL (days)	8.99	2,028	17.00	2	7.584	5.36536	-1.4921	YES	8.27	1,937	16.00	2	8.270	5.85085	-1.3213	YES
B.2.8.12.1.1.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.12.1.1.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/Other/F L (days)	2.30	1,283	1.00	1	4.714	4.71603	0.2762	YES	2.58	973			4.120			
B.2.8.12.1.2.1	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/F acility/FL (days)	8.99	2,028			7.584				8.27	1,937			8.270			
B.2.8.12.1.2.2	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/E quipment/FL (days)	2.52	25			1.610				2.50	6			1.378			
B.2.8.12.1.2.3	P-1	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/Other/F L (days)	2.30	1,283			4.714				2.58	973			4.120			
B.2.8.12.2.1.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14	10.00	1	15.496	16.04008	-0.0534	YES
B.2.8.12.2.1.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.12.2.1.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.12.2.2.1	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/F acility/FL (days)	10.50	22			7.507				9.14	14			15.496			
B.2.8.12.2.2.2	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)	5.14	7			1.069											
B.2.8.12.2.2.3	P-1	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/Other/F L (days)	1.38	8			1.061				1.33	3			0.577			
B.2.8.13.1.1.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/F acility/FL (days)	8.97	2,002	7.00	1	7.544	7.54584	0.2604	YES	8.23	1,918	11.00	2	8.208	5.80701	-0.4775	YES
B.2.8.13.1.1.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/E quipment/FL (days)	2.48	23			1.648				2.50	6			1.378			
B.2.8.13.1.1.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/Other/F L (days)	2.32	1,260			4.754				2.58	964	1.00	1	4.131	4.13328	0.3822	YES
B.2.8.13.1.2.1	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.13.1.2.2	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.13.1.2.3	P-1	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)	2.58	127			5.625				3.83	105	1.00	1	6.957	6.98958	0.4047	YES
B.2.8.13.2.1.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/F acility/FL (days)	11.40	10			7.891				19.33	6			20.116			
B.2.8.13.2.1.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.13.2.1.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/Other/F L (days)	1.43	7			1.134				1.33	3			0.577			
B.2.8.13.2.2.1	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.13.2.2.2	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.13.2.2.3	P-1	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.14.1.1.1	P-1	Other Design/<10 circuits/Dispatch/F acility/FL (days)	10.17	23			10.294				13.00	9			9.937			
B.2.8.14.1.1.2	P-1	Other Design/<10 circuits/Dispatch/E quipment/FL (days)	9.50	4			4.435				2.09	11			2.300			
B.2.8.14.1.1.3	P-1	Other Design/<10 circuits/Dispatch/Other/F L (days)	13.11	65			27.735				13.12	59			20.923			
B.2.8.14.1.2.1	P-1	Other Design/<10 circuits/Non-Dispatch/F acility/FL (days)	2.00	1			0.000				7.00	1			0.000			
B.2.8.14.1.2.2	P-1	Other Design/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.14.1.2.3	P-1	Other Design/<10 circuits/Non-Dispatch/Other/F L (days)	6.43	7			8.997				2.67	6			1.862			
B.2.8.14.2.1.1	P-1	Other Design/>=10 circuits/Dispatch/F acility/FL (days)																
B.2.8.14.2.1.2	P-1	Other Design/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.14.2.1.3	P-1	Other Design/>=10 circuits/Dispatch/Other/F L (days)																
B.2.8.14.2.2.1	P-1	Other Design/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.14.2.2.2	P-1	Other Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.14.2.2.3	P-1	Other Design/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.15.1.1.1	P-1	Other Non-Design/<10 circuits/Dispatch/F acility/FL (days)									8.27	1,937			8.270			
B.2.8.15.1.1.2	P-1	Other Non-Design/<10 circuits/Dispatch/E quipment/FL (days)									2.50	6			1.378			
B.2.8.15.1.1.3	P-1	Other Non-Design/<10 circuits/Dispatch/Other/F L (days)									2.58	973			4.120			
B.2.8.15.1.2.1	P-1	Other Non-Design/<10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.15.1.2.2	P-1	Other Non-Design/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.15.1.2.3	P-1	Other Non-Design/<10 circuits/Non-Dispatch/Other/F L (days)									4.89	111			8.706			
B.2.8.15.2.1.1	P-1	Other Non-Design/>=10 circuits/Dispatch/F acility/FL (days)									9.14	14			15.496			
B.2.8.15.2.1.2	P-1	Other Non-Design/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.15.2.1.3	P-1	Other Non-Design/>=10 circuits/Dispatch/Other/F L (days)									1.33	3			0.577			
B.2.8.15.2.2.1	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.15.2.2.2	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.15.2.2.3	P-1	Other Non-Design/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.16.1.1.1	P-1	INP (Standalone)/<10 circuits/Dispatch/F acility/FL (days)	8.97	2,002			7.544				8.23	1,918			8.208			
B.2.8.16.1.1.2	P-1	INP (Standalone)/<10 circuits/Dispatch/E quipment/FL (days)	2.48	23			1.648				2.50	6			1.378			
B.2.8.16.1.1.3	P-1	INP (Standalone)/<10 circuits/Dispatch/Other/F L (days)	2.32	1,260			4.754				2.58	964			4.131			
B.2.8.16.1.2.1	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.16.1.2.2	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.16.1.2.3	P-1	INP (Standalone)/<10 circuits/Non-Dispatch/Other/F L (days)	2.58	127			5.625				3.83	105			6.957			
B.2.8.16.2.1.1	P-1	INP (Standalone)/>=10 circuits/Dispatch/F acility/FL (days)	11.40	10			7.891				19.33	6			20.116			
B.2.8.16.2.1.2	P-1	INP (Standalone)/>=10 circuits/Dispatch/E quipment/FL (days)																
B.2.8.16.2.1.3	P-1	INP (Standalone)/>=10 circuits/Dispatch/Other/F L (days)	1.43	7			1.134				1.33	3			0.577			
B.2.8.16.2.2.1	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.16.2.2.2	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/E quipment/FL (days)																
B.2.8.16.2.2.3	P-1	INP (Standalone)/>=10 circuits/Non-Dispatch/Other/F L (days)																
B.2.8.17.1.1.1	P-1	LNP (Standalone)/<10 circuits/Dispatch/F acility/FL (days)	8.97	2,002			7.544				8.23	1,918			8.208			
B.2.8.17.1.1.2	P-1	LNP (Standalone)/<10 circuits/Dispatch/E quipment/FL (days)	2.48	23			1.648				2.50	6			1.378			
B.2.8.17.1.1.3	P-1	LNP (Standalone)/<10 circuits/Dispatch/Other/F L (days)	2.32	1,260			4.754				2.58	964			4.131			
B.2.8.17.1.2.1	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/F acility/FL (days)																
B.2.8.17.1.2.2	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/E quipment/FL (days)																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.8.17.1.2.3	P-1	LNP (Standalone)/<10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)	3.86	96	4.40	5	7.240	3.31923	-0.1635	YES	3.07	115	6.25	4	5.537	2.81639	-1.1293	YES
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	R&B (POTS)	8.20	5			2.588				13.73	11			8.696			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	R&B (POTS)	3.86	7			7.559				3.63	8			6.632			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)	R&B (POTS)																
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)	R&B (POTS)																
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	R&B (POTS)																
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1	10.55	237	8.67	18	8.955	2.18936	0.8615	YES	9.97	224	10.87	15	8.240	2.19761	-0.4086	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1	2.67	3			1.155				4.80	5			8.497			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1	2.98	152	1.17	6	3.989	1.66041	1.0923	YES	2.89	353	1.00	1	2.980	2.98422	0.6341	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1									2.00	1			0.000			
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1	1.43	7			0.787				6.50	2			7.778			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop < DS1																
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop < DS1																
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop < DS1																
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1	19.33	3	10.00	8	17.559	11.88779	0.7851	YES	7.50	6	6.89	9	6.221	3.27872	0.1864	YES
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1	11.00	1	1.00	1	0.000	0.00000		YES	1.67	3			1.155			
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	12.80	5	1.67	3	9.783	7.14423	1.5584	YES	9.60	5	2.00	3	10.188	7.44043	1.0214	YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1	3.50	2			2.121											
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)	Digital Loop >= DS1	2.00	1			0.000											
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)	Digital Loop >= DS1																
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)	Digital Loop >= DS1																
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail	10.29	216			8.267				9.87	208			8.297			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail	3.00	2			1.414				20.00	1			0.000			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	ADSL to Retail	2.92	143			3.943				2.84	336			2.922			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail									2.00	1			0.000			
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail	1.75	4			0.957											
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)	ADSL to Retail																
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)	ADSL to Retail																
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)	ADSL to Retail																
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice	56.00	1	10.00	1	0.000	0.00000		YES	14.00	4	16.00	1	13.928	15.57241	-0.1284	YES
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice	3.00	2	1.00	1	0.000	0.00000		YES	12.75	4			19.551			
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice	10.60	42			13.282				8.93	27			14.894			
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)	DS1/DS3 - Interoffice																
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)	DS1/DS3 - Interoffice																
	% Jeopardies - Mechanized																		
B.2.9.1.1	P-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	8.36%	70,941							7.78%	61,975						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	758,392							0.00%	719,039						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3 - Interoffice	41.42%	2,453							31.90%	2,301						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	8.26%	73,113	7.65%	1,607		0.00694	0.8670	YES	7.85%	62,784	6.00%	1,401		0.00727	2.5570	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	0.00%	761,357	0.00%	65,738		0.00001	0.7459	YES	0.00%	721,566	0.00%	63,574		0.00001	0.4024	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	R&B	0.00%	401,059	0.00%	22,480		0.00000		YES	0.00%	390,927	0.00%	22,968		0.00001	0.2356	YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	R&B	0.00%	360,296	0.00%	43,258		0.00002	0.8662	YES	0.00%	330,639	0.00%	40,606		0.00001	0.3307	YES
B.2.9.4.1	P-2	Combo (other)/Dispatch/FL (%)	R&B&D - Disp	8.87%	76,180							8.37%	65,862						
B.2.9.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	R&B&D - Disp	8.87%	76,180							8.37%	65,862						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	11.15%	10,320	4.32%	162		0.02493	2.7410	YES	12.67%	9,557	4.40%	91		0.03504	2.3620	YES
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	6,322							0.00%	5,895						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	13.51%	496	43.44%	122		0.03454	-8.6659	NO	23.19%	345	36.43%	140		0.04229	-3.1307	NO
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	1.50%	467							0.86%	350						
B.2.9.7.1	P-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	11.15%	10,320							12.67%	9,557	0.00%	2		0.23524	0.5386	YES
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	6,322	0.00%	1		0.00000		YES	0.00%	5,895	0.00%	1		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	8.26%	73,113	18.67%	241		0.01776	-5.8861	NO	7.85%	62,784	19.08%	304		0.01547	-7.2576	NO
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	8.26%	73,113							7.85%	62,784						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.36%	70,941	7.84%	867		0.00948	0.5455	YES	7.78%	61,975	6.33%	948		0.00877	1.6557	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	358,317	0.00%	6		0.00167	0.0100	YES	0.00%	328,912	0.00%	12		0.00050	0.0060	YES
B.2.9.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	R&B - Disp	8.26%	73,113							7.85%	62,784						
B.2.9.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	R&B - Disp	8.26%	73,113							7.85%	62,784						
B.2.9.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.36%	70,941							7.78%	61,975						
B.2.9.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	358,317							0.00%	328,912						
B.2.9.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	R&B - Disp	8.26%	73,113	10.85%	129		0.02425	-1.0708	YES	7.85%	62,784	8.52%	176		0.02031	-0.3294	YES
B.2.9.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	R&B - Disp	8.26%	73,113							7.85%	62,784						
B.2.9.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.36%	70,941	4.44%	315		0.01563	2.5047	YES	7.78%	61,975	5.36%	429		0.01298	1.8642	YES
B.2.9.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB Or	0.00%	358,317	4.87%	267		0.00025	-194.2846	NO	0.00%	328,912	3.75%	267		0.00011	-350.8112	NO
B.2.9.14.1	P-2	Other Design/Dispatch/FL (%)	Design	23.61%	3,067							18.94%	3,078						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Design	2.13%	965							1.80%	723						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/FL (%)	R&B	8.26%	73,113							7.85%	62,784	100.00%	1		0.26902	-3.4252	NO
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	0.00%	761,357							0.00%	721,566						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	R&B (POTS)	8.36%	70,941							7.78%	61,975						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	758,392							0.00%	719,039						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	8.36%	70,941							7.78%	61,975	0.00%	4		0.13394	0.5809	YES
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	758,392	0.00%	2,858		0.00005	0.1501	YES	0.00%	719,039	0.00%	2,707		0.00003	0.0866	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	12.14%	11,223	21.51%	279		0.01980	-4.7282	NO	13.30%	10,210	24.55%	224		0.02300	-4.8540	NO
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	0.09%	7,375							0.06%	6,642						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	15.17%	1,865	66.54%	266		0.02351	-21.8452	NO	30.78%	718	53.48%	318		0.03109	-7.2941	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.71%	985							0.30%	995						
B.2.9.20.1	P-2	Line Splitting/Dispatch/FL (%)	ADSL to Retail	11.15%	10,320							12.67%	9,557						

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.8.17.1.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)	2.58	127			5.625				3.83	105	5.67	9	6.957	2.41618	-0.7607	YES
B.2.8.17.2.1.1	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Facility/FL (days)	11.40	10			7.891				19.33	6			20.116			
B.2.8.17.2.1.2	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.17.2.1.3	P-1	LNP (Standalone)/>=10 circuits/Dispatch/Other/FL (days)	1.43	7			1.134				1.33	3			0.577			
B.2.8.17.2.2.1	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.17.2.2.2	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.17.2.2.3	P-1	LNP (Standalone)/>=10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.18.1.1.1	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Facility/FL (days)	13.23	224	9.40	10	13.475	4.35525	0.8789	YES	13.29	247	7.25	8	14.355	5.15671	1.1708	YES
B.2.8.18.1.1.2	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Equipment/FL (days)	6.00	10	1.00	1	4.690	4.91935	1.0164	YES	2.33	6			2.805			
B.2.8.18.1.1.3	P-1	Digital Loop < DS1/<10 circuits/Dispatch/Other/FL (days)	2.46	263			4.352				2.34	157	4.17	6	4.272	1.77708	-1.0293	YES
B.2.8.18.1.2.1	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.18.1.2.2	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.18.1.2.3	P-1	Digital Loop < DS1/<10 circuits/Non-Dispatch/Other/FL (days)	2.14	7			1.345				22.33	6			16.525			
B.2.8.18.2.1.1	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Facility/FL (days)									41.00	1			0.000			
B.2.8.18.2.1.2	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.18.2.1.3	P-1	Digital Loop < DS1/>=10 circuits/Dispatch/Other/FL (days)																
B.2.8.18.2.2.1	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.18.2.2.2	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.18.2.2.3	P-1	Digital Loop < DS1/>=10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.19.1.1.1	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Facility/FL (days)			5.33	3							10.75	4				
B.2.8.19.1.1.2	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.19.1.1.3	P-1	Digital Loop >= DS1/<10 circuits/Dispatch/Other/FL (days)			1.00	4					4.00	1	1.25	8	0.000	0.00000		YES
B.2.8.19.1.2.1	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.19.1.2.2	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.19.1.2.3	P-1	Digital Loop >= DS1/<10 circuits/Non-Dispatch/Other/FL (days)									4.50	2			4.950			
B.2.8.19.2.1.1	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Facility/FL (days)																
B.2.8.19.2.1.2	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.19.2.1.3	P-1	Digital Loop >= DS1/>=10 circuits/Dispatch/Other/FL (days)																
B.2.8.19.2.2.1	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.19.2.2.2	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.19.2.2.3	P-1	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.20.1.1.1	P-1	Line Splitting/<10 circuits/Dispatch/Facility/FL (days)	13.61	204			13.854				13.23	241			14.451			
B.2.8.20.1.1.2	P-1	Line Splitting/<10 circuits/Dispatch/Equipment/FL (days)	3.57	7			3.101				1.50	2			0.707			
B.2.8.20.1.1.3	P-1	Line Splitting/<10 circuits/Dispatch/Other/FL (days)	2.40	251			4.409				2.11	139			4.348			
B.2.8.20.1.2.1	P-1	Line Splitting/<10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.20.1.2.2	P-1	Line Splitting/<10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.20.1.2.3	P-1	Line Splitting/<10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.20.2.1.1	P-1	Line Splitting/>=10 circuits/Dispatch/Facility/FL (days)									41.00	1			0.000			
B.2.8.20.2.1.2	P-1	Line Splitting/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.20.2.1.3	P-1	Line Splitting/>=10 circuits/Dispatch/Other/FL (days)																
B.2.8.20.2.2.1	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.20.2.2.2	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.20.2.2.3	P-1	Line Splitting/>=10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.21.1.1.1	P-1	EELs/<10 circuits/Dispatch/Facility/FL (days)	4.25	4	6.50	2	3.948	3.41870	-0.6581	YES	8.00	1	6.33	3	0.000	0.00000		YES
B.2.8.21.1.1.2	P-1	EELs/<10 circuits/Dispatch/Equipment/FL (days)	3.00	3	1.00	1	3.464	4.00000	0.5000	YES	13.00	1	4.00	1	0.000	0.00000		YES
B.2.8.21.1.1.3	P-1	EELs/<10 circuits/Dispatch/Other/FL (days)	11.57	14	2.00	1	9.788	10.13140	0.9447	YES	7.69	16	1.67	3	7.931	4.98962	1.2067	YES
B.2.8.21.1.2.1	P-1	EELs/<10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.21.1.2.2	P-1	EELs/<10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.21.1.2.3	P-1	EELs/<10 circuits/Non-Dispatch/Other/FL (days)																
B.2.8.21.2.1.1	P-1	EELs/>=10 circuits/Dispatch/Facility/FL (days)																
B.2.8.21.2.1.2	P-1	EELs/>=10 circuits/Dispatch/Equipment/FL (days)																
B.2.8.21.2.1.3	P-1	EELs/>=10 circuits/Dispatch/Other/FL (days)																
B.2.8.21.2.2.1	P-1	EELs/>=10 circuits/Non-Dispatch/Facility/FL (days)																
B.2.8.21.2.2.2	P-1	EELs/>=10 circuits/Non-Dispatch/Equipment/FL (days)																
B.2.8.21.2.2.3	P-1	EELs/>=10 circuits/Non-Dispatch/Other/FL (days)																
		% Jeopardies - Mechanized																
B.2.9.1.1	P-2	Switch Ports/Dispatch/FL (%)	8.29%	56,833							6.62%	80,203						
B.2.9.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	0.00%	681,376							0.00%	753,066						
B.2.9.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	42.61%	2,173							46.09%	2,263						
B.2.9.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)																
B.2.9.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	8.35%	57,526	6.86%	1,253		0.00790	1.8788	YES	6.67%	80,958	4.96%	1,209		0.00723	2.3603	YES
B.2.9.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00%	683,711	0.00%	48,028		0.00001	0.2562	YES	0.00%	756,376	0.00%	38,842		0.00001	0.3126	YES
B.2.9.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	0.00%	350,056	0.00%	18,917		0.00000		YES	0.00%	380,620	0.00%	19,658		0.00000		YES
B.2.9.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	0.00%	333,655	0.00%	29,111		0.00001	0.2833	YES	0.00%	375,756	0.00%	19,184		0.00002	0.3117	YES
B.2.9.4.1	P-2	Combo (other)/Dispatch/FL (%)	8.99%	61,123							7.20%	84,333						
B.2.9.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	8.99%	61,123							7.20%	84,333						
B.2.9.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	11.34%	9,038	5.33%	150		0.02610	2.3014	YES	12.79%	8,918						
B.2.9.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.00%	5,612							0.00%	5,409						
B.2.9.6.1	P-2	UNE ISDN/Dispatch/FL (%)	30.99%	255	39.34%	122		0.05090	-1.6431	YES	20.44%	318	38.89%	162		0.03893	-4.7394	NO
B.2.9.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	0.31%	322							0.44%	451						
B.2.9.7.1	P-2	Line Sharing/Dispatch/FL (%)	11.34%	9,038							12.79%	8,918	0.00%	1		0.33405	0.3830	YES
B.2.9.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	0.00%	5,612	0.00%	1		0.00000		YES	0.00%	5,409	0.00%	2		0.00000		YES
B.2.9.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	8.35%	57,526	13.98%	322		0.01546	-3.6407	NO	6.67%	80,958	16.84%	285		0.01480	-6.8719	NO
B.2.9.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	8.35%	57,526							6.67%	80,958						
B.2.9.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	8.29%	56,833	7.21%	791		0.00967	1.0956	YES	6.62%	80,203	7.30%	1,357		0.00681	-0.9876	YES
B.2.9.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.00%	331,972	5.00%	20		0.00039	-128.8241	NO	0.00%	373,442	0.00%	16		0.00058	0.0093	YES
B.2.9.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (%)	8.35%	57,526							6.67%	80,958						
B.2.9.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)	8.35%	57,526							6.67%	80,958						
B.2.9.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)	8.29%	56,833							6.62%	80,203						
B.2.9.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)	0.00%	331,972							0.00%	373,442						
B.2.9.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (%)	8.35%	57,526	7.00%	243		0.01778	0.7602	YES	6.67%	80,958	12.97%	370		0.01300	-4.8495	NO
B.2.9.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)	8.35%	57,526							6.67%	80,958						
B.2.9.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)	8.29%	56,833	2.86%	454		0.01299	4.1754	YES	6.62%	80,203	4.64%	840		0.00863	2.2980	YES
B.2.9.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)	0.00%	331,972	5.48%	292		0.00010	-539.2189	NO	0.00%	373,442	3.47%	432		0.00011	-311.6227	NO
B.2.9.14.1	P-2	Other Design/Dispatch/FL (%)	19.32%	3,597							19.82%	3,375						
B.2.9.14.2	P-2	Other Design/Non-Dispatch/FL (%)	0.67%	597							2.81%	853						
B.2.9.15.1	P-2	Other Non-Design/Dispatch/FL (%)									6.67%	80,958						
B.2.9.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)									0.00%	756,376						
B.2.9.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	8.29%	56,833							6.62%	80,203						
B.2.9.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	0.00%	681,376							0.00%	753,066						
B.2.9.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	8.29%	56,833	0.00%	7		0.10421	0.7953	YES	6.62%	80,203	0.00%	1		0.24869	0.2663	YES
B.2.9.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	0.00%	681,376	0.00%	2,403		0.00002	0.0593	YES	0.00%	753,066	0.00%	3,007		0.00003	0.0892	YES
B.2.9.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	13.12%	9,656	21.13%	265		0.02102	-3.8104	NO	14.06%	9,727	38.89%	162		0.02754	-9.0140	NO
B.2.9.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	0.02%	6,391							0.03%	6,489						
B.2.9.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	24.77%	436	63.80%	261		0.03378	-11.4938	NO	28.76%	459	72.26%	274		0.03456	-12.5897	NO
B.2.9.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	0.15%	651							0.94%	1,263						
B.2.9.20.1	P-2	Line Splitting/Dispatch/FL (%)	11.34%	9,038							12.79%	8,918						

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	ADSL to Retail	0.00%	6,322							0.00%	5,895						
B.2.9.21.1	P-2	EELs/Dispatch/FL (%)	DS1/ DS3 - Interoffice	41.42%	2,453	64.86%	37		0.08159	-2.8737	NO	31.90%	2,301	77.78%	18		0.11029	-4.1600	NO
B.2.9.21.2	P-2	EELs/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
		% Jeopardies - Non-Mechanized																	
B.2.10.1.1	P-2	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic			0.00%	4				Diagnostic			0.00%	7				Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			4.79%	585				Diagnostic			4.25%	494				Diagnostic
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic			0.00%	1,669				Diagnostic			0.00%	1,379				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	Diagnostic			0.00%	1,120				Diagnostic			0.00%	906				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	Diagnostic			0.00%	549				Diagnostic			0.00%	473				Diagnostic
B.2.10.4.1	P-2	Combo (other)/Dispatch/FL (%)	Diagnostic								Diagnostic			50.00%	2				Diagnostic
B.2.10.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			11.36%	44				Diagnostic			9.14%	175				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/FL (%)	Diagnostic			29.51%	122				Diagnostic			20.59%	204				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/FL (%)	Diagnostic			4.55%	22				Diagnostic			0.00%	32				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	Diagnostic			0.00%	117				Diagnostic			0.00%	111				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			10.53%	57				Diagnostic			6.67%	60				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			4.00%	50				Diagnostic			7.06%	85				Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	5				Diagnostic			0.00%	5				Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	1				Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	1				Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	1				Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (%)	Diagnostic			15.38%	13				Diagnostic			0.00%	14				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)	Diagnostic			9.09%	11				Diagnostic			7.14%	14				Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic			0.00%	6				Diagnostic			7.69%	13				Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic			0.00%	2				Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic			0.00%	7				Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic			0.00%	2				Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic			0.00%	419				Diagnostic			0.00%	373				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			23.60%	161				Diagnostic			14.67%	368				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			51.72%	87				Diagnostic			49.43%	87				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/FL (%)	Diagnostic			41.82%	55				Diagnostic			39.73%	73				Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		Average Jeopardy Notice Interval - Mechanized																	
B.2.11.1.1	P-2	Switch Ports/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)	>= 48 hrs			133.34	76				YES			138.34	56				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)	>= 48 hrs																
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)	>= 48 hrs																
B.2.11.4.1	P-2	Combo (other)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	>= 48 hrs			118.06	5				YES			76.45	3				YES
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.6.1	P-2	UNE ISDN/Dispatch/FL (hours)	>= 48 hrs			318.40	53				YES			327.15	50				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.7.1	P-2	Line Sharing/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)	>= 48 hrs			173.69	44				YES			173.25	55				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)	>= 48 hrs			111.21	58				YES			153.12	55				YES
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (hours)	>= 48 hrs			141.32	14				YES			153.69	15				YES
B.2.11.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (hours)	>= 48 hrs			117.42	14				YES			138.41	22				YES
B.2.11.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs			122.90	13				YES			176.74	10				YES
B.2.11.14.1	P-2	Other Design/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.14.2	P-2	Other Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.15.1	P-2	Other Non-Design/Dispatch/FL (hours)	>= 48 hrs											436.60	1				YES
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)	>= 48 hrs			301.12	58				YES			312.96	53				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)	>= 48 hrs			185.40	177				YES			198.27	170				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.20.1	P-2	Line Splitting/Dispatch/FL (hours)	>= 48 hrs																
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)	>= 48 hrs																
B.2.11.21.1	P-2	EELs/Dispatch/FL (hours)	>= 48 hrs			339.80	24				YES			362.44	14				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/FL (hours)	>= 48 hrs																
		Average Jeopardy Notice Interval - Non-Mechanized																	
B.2.12.1.1	P-2	Switch Ports/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.9.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	0.00%	5,612							0.00%	5,409						
B.2.9.21.1	P-2	EELs/Dispatch/FL (%)	42.61%	2,173	80.00%	5		0.22141	-0.7853	YES	46.09%	2,263	100.00%	4		0.24945	-2.1611	NO
B.2.9.21.2	P-2	EELs/Non-Dispatch/FL (%)																
	% Jeopardies - Non-Mechanized																	
B.2.10.1.1	P-2	Switch Ports/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)			0.00%	15				Diagnostic			0.00%	30				Diagnostic
B.2.10.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			7.21%	430				Diagnostic			3.66%	382				Diagnostic
B.2.10.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)			0.00%	1,258				Diagnostic			0.05%	2,014				Diagnostic
B.2.10.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)			0.00%	834				Diagnostic			0.00%	1,453				Diagnostic
B.2.10.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)			0.00%	424				Diagnostic			0.18%	581				Diagnostic
B.2.10.4.1	P-2	Combo (other)/Dispatch/FL (%)			0.00%	1				Diagnostic			100.00%	2				Diagnostic
B.2.10.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			10.32%	126				Diagnostic			6.56%	305				Diagnostic
B.2.10.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.6.1	P-2	UNE ISDN/Dispatch/FL (%)			20.29%	138				Diagnostic			23.40%	329				Diagnostic
B.2.10.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.7.1	P-2	Line Sharing/Dispatch/FL (%)			0.00%	38				Diagnostic			1.45%	69				Diagnostic
B.2.10.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)			0.00%	128				Diagnostic			0.00%	154				Diagnostic
B.2.10.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			7.02%	57				Diagnostic			4.85%	103				Diagnostic
B.2.10.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			3.19%	94				Diagnostic			3.43%	204				Diagnostic
B.2.10.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			0.00%	16				Diagnostic			0.00%	14				Diagnostic
B.2.10.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (%)								Diagnostic			0.00%	1				Diagnostic
B.2.10.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)			0.00%	2				Diagnostic			0.00%	1				Diagnostic
B.2.10.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)			100.00%	1				Diagnostic			0.00%	1				Diagnostic
B.2.10.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (%)			11.11%	9				Diagnostic			8.00%	25				Diagnostic
B.2.10.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)			0.00%	4				Diagnostic			9.52%	21				Diagnostic
B.2.10.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)			0.00%	8				Diagnostic			0.00%	15				Diagnostic
B.2.10.14.1	P-2	Other Design/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.14.2	P-2	Other Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.15.1	P-2	Other Non-Design/Dispatch/FL (%)								Diagnostic			3.13%	64				Diagnostic
B.2.10.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.16.1	P-2	INP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)			0.00%	5				Diagnostic								Diagnostic
B.2.10.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)			0.00%	366				Diagnostic			0.00%	365				Diagnostic
B.2.10.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			15.16%	244				Diagnostic			15.33%	813				Diagnostic
B.2.10.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			56.99%	93				Diagnostic			45.97%	211				Diagnostic
B.2.10.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.20.1	P-2	Line Splitting/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.10.21.1	P-2	EELs/Dispatch/FL (%)			54.95%	111				Diagnostic			54.91%	173				Diagnostic
B.2.10.21.2	P-2	EELs/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
	Average Jeopardy Notice Interval - Mechanized																	
B.2.11.1.1	P-2	Switch Ports/Dispatch/FL (hours)																
B.2.11.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)																
B.2.11.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)																
B.2.11.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)																
B.2.11.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)			117.58	62				YES			121.73	40				YES
B.2.11.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)																
B.2.11.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)																
B.2.11.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)																
B.2.11.4.1	P-2	Combo (other)/Dispatch/FL (hours)																
B.2.11.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)																
B.2.11.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)			95.37	6				YES								
B.2.11.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)																
B.2.11.6.1	P-2	UNE ISDN/Dispatch/FL (hours)			324.35	47				YES			314.60	59				YES
B.2.11.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)																
B.2.11.7.1	P-2	Line Sharing/Dispatch/FL (hours)																
B.2.11.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)																
B.2.11.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)			147.19	44				YES			200.55	47				YES
B.2.11.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)																
B.2.11.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)			101.04	41				YES			113.61	79				YES
B.2.11.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)			50.05	1				YES								
B.2.11.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (hours)																
B.2.11.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (hours)																
B.2.11.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (hours)																
B.2.11.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (hours)																
B.2.11.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (hours)			178.08	16				YES			163.91	47				YES
B.2.11.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (hours)																
B.2.11.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (hours)			126.26	12				YES			150.30	39				YES
B.2.11.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (hours)			102.96	16				YES			147.78	15				YES
B.2.11.14.1	P-2	Other Design/Dispatch/FL (hours)																
B.2.11.14.2	P-2	Other Design/Non-Dispatch/FL (hours)																
B.2.11.15.1	P-2	Other Non-Design/Dispatch/FL (hours)																
B.2.11.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)																
B.2.11.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)																
B.2.11.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)																
B.2.11.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)																
B.2.11.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)																
B.2.11.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)			298.43	53				YES			314.60	59				YES
B.2.11.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)																
B.2.11.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)			188.20	164				YES			182.61	197				YES
B.2.11.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)																
B.2.11.20.1	P-2	Line Splitting/Dispatch/FL (hours)																
B.2.11.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)																
B.2.11.21.1	P-2	EELs/Dispatch/FL (hours)			293.61	3				YES			280.03	4				YES
B.2.11.21.2	P-2	EELs/Non-Dispatch/FL (hours)																
	Average Jeopardy Notice Interval - Non-Mechanized																	
B.2.12.1.1	P-2	Switch Ports/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.1.2	P-2	Switch Ports/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)	Diagnostic			126.05	25				Diagnostic			137.32	13				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo (other)/Dispatch/FL (hours)	Diagnostic								Diagnostic			277.95	1				Diagnostic
B.2.12.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	Diagnostic			121.84	5				Diagnostic			195.53	13				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/FL (hours)	Diagnostic			254.13	33				Diagnostic			297.07	41				Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)	Diagnostic			106.08	6				Diagnostic			226.85	4				Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)	Diagnostic			300.11	2				Diagnostic			245.21	5				Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (hours)	Diagnostic			138.84	2				Diagnostic								Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (hours)	Diagnostic			133.07	1				Diagnostic			244.30	1				Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic			61.22	1				Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)	Diagnostic			243.50	35				Diagnostic			277.03	51				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)	Diagnostic			246.22	46				Diagnostic			219.12	42				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/FL (hours)	Diagnostic			382.68	23				Diagnostic			370.08	29				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																	
B.2.13.1.1	P-2	Switch Ports/Dispatch/FL (%)	>= 95%																
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	>= 95%																
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	>= 95%																
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	>= 95%																
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	>= 95%			98.68%	76				YES			98.21%	56				YES
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	>= 95%																
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	>= 95%																
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	>= 95%																
B.2.13.4.1	P-2	Combo (other)/Dispatch/FL (%)	>= 95%																
B.2.13.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	>= 95%			100.00%	5				YES			100.00%	3				YES
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.6.1	P-2	UNE ISDN/Dispatch/FL (%)	>= 95%			100.00%	53				YES			100.00%	50				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	>= 95%																
B.2.13.7.1	P-2	Line Sharing/Dispatch/FL (%)	>= 95%																
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	>= 95%																
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	>= 95%			100.00%	44				YES			96.36%	55				YES
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	>= 95%			98.28%	58				YES			98.18%	55				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	>= 95%																
B.2.13.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	>= 95%																
B.2.13.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	>= 95%			100.00%	14				YES			100.00%	15				YES
B.2.13.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	>= 95%			100.00%	14				YES			90.91%	22				NO
B.2.13.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	>= 95%			100.00%	13				YES			90.00%	10				NO
B.2.13.14.1	P-2	Other Design/Dispatch/FL (%)	>= 95%																
B.2.13.14.2	P-2	Other Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.15.1	P-2	Other Non-Design/Dispatch/FL (%)	>= 95%											100.00%	1				YES
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	>= 95%																
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	>= 95%																
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	>= 95%																
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	>= 95%																
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	>= 95%			100.00%	58				YES			100.00%	53				YES
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	>= 95%																
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	>= 95%			99.44%	177				YES			99.41%	170				YES
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	>= 95%																
B.2.13.20.1	P-2	Line Splitting/Dispatch/FL (%)	>= 95%																
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	>= 95%																
B.2.13.21.1	P-2	EELs/Dispatch/FL (%)	>= 95%			100.00%	24				YES			100.00%	14				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/FL (%)	>= 95%																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																	
B.2.14.1.1	P-2	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			92.00%	25				Diagnostic			92.31%	13				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary
Florida Permanent, August 2002 - May 2002

			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.12.2.1	P-2	Local Interoffice Transport/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.3.1	P-2	Loop + Port Combinations/Dispatch/FL (hours)			149.99	23				Diagnostic			196.35	11				Diagnostic
B.2.12.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (hours)								Diagnostic								Diagnostic
B.2.12.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (hours)								Diagnostic								Diagnostic
B.2.12.4.1	P-2	Combo (other)/Dispatch/FL (hours)								Diagnostic			222.78	2				Diagnostic
B.2.12.4.2	P-2	Combo (other)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)			174.12	12				Diagnostic			126.33	17				Diagnostic
B.2.12.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.6.1	P-2	UNE ISDN/Dispatch/FL (hours)			272.64	24				Diagnostic			272.17	69				Diagnostic
B.2.12.6.2	P-2	UNE ISDN/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.7.1	P-2	Line Sharing/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.7.2	P-2	Line Sharing/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.8.1	P-2	2W Analog Loop Design/Dispatch/FL (hours)			90.25	3				Diagnostic			101.24	5				Diagnostic
B.2.12.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (hours)			121.13	2				Diagnostic			142.18	6				Diagnostic
B.2.12.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (hours)			60.68	1				Diagnostic								Diagnostic
B.2.12.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (hours)			206.80	1				Diagnostic			127.73	2				Diagnostic
B.2.12.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (hours)								Diagnostic			156.56	2				Diagnostic
B.2.12.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.14.1	P-2	Other Design/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.14.2	P-2	Other Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.15.1	P-2	Other Non-Design/Dispatch/FL (hours)								Diagnostic			154.48	2				Diagnostic
B.2.12.15.2	P-2	Other Non-Design/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.16.1	P-2	INP (Standalone)/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.17.1	P-2	LNP (Standalone)/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.18.1	P-2	Digital Loop < DS1/Dispatch/FL (hours)			248.58	32				Diagnostic			246.40	84				Diagnostic
B.2.12.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (hours)			257.18	51				Diagnostic			221.03	94				Diagnostic
B.2.12.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.20.1	P-2	Line Splitting/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.20.2	P-2	Line Splitting/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.12.21.1	P-2	EELs/Dispatch/FL (hours)			339.52	60				Diagnostic			319.51	95				Diagnostic
B.2.12.21.2	P-2	EELs/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
		% Jeopardy Notice >= 48 hours - Mechanized																
B.2.13.1.1	P-2	Switch Ports/Dispatch/FL (%)																
B.2.13.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)																
B.2.13.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)																
B.2.13.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)																
B.2.13.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			88.71%	62				NO			70.00%	40				NO
B.2.13.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)																
B.2.13.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)																
B.2.13.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)																
B.2.13.4.1	P-2	Combo (other)/Dispatch/FL (%)																
B.2.13.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)																
B.2.13.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			83.33%	6				NO								
B.2.13.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)																
B.2.13.6.1	P-2	UNE ISDN/Dispatch/FL (%)			97.87%	47				YES			96.61%	59				YES
B.2.13.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)																
B.2.13.7.1	P-2	Line Sharing/Dispatch/FL (%)																
B.2.13.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)																
B.2.13.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			100.00%	44				YES			93.62%	47				NO
B.2.13.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)																
B.2.13.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			97.56%	41				YES			96.20%	79				YES
B.2.13.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			100.00%	1				YES								
B.2.13.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (%)																
B.2.13.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)																
B.2.13.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)																
B.2.13.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)																
B.2.13.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (%)			100.00%	16				YES			100.00%	47				YES
B.2.13.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)																
B.2.13.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)			100.00%	12				YES			94.87%	39				NO
B.2.13.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)			100.00%	16				YES			100.00%	15				YES
B.2.13.14.1	P-2	Other Design/Dispatch/FL (%)																
B.2.13.14.2	P-2	Other Design/Non-Dispatch/FL (%)																
B.2.13.15.1	P-2	Other Non-Design/Dispatch/FL (%)																
B.2.13.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)																
B.2.13.16.1	P-2	INP (Standalone)/Dispatch/FL (%)																
B.2.13.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)																
B.2.13.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)																
B.2.13.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)																
B.2.13.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			96.23%	53				YES			96.61%	59				YES
B.2.13.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)																
B.2.13.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			99.39%	164				YES			100.00%	197				YES
B.2.13.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)																
B.2.13.20.1	P-2	Line Splitting/Dispatch/FL (%)																
B.2.13.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)																
B.2.13.21.1	P-2	EELs/Dispatch/FL (%)			100.00%	3				YES			100.00%	4				YES
B.2.13.21.2	P-2	EELs/Non-Dispatch/FL (%)																
		% Jeopardy Notice >= 48 hours - Non-Mechanized																
B.2.14.1.1	P-2	Switch Ports/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.1.2	P-2	Switch Ports/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.2.1	P-2	Local Interoffice Transport/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.2.2	P-2	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.3.1	P-2	Loop + Port Combinations/Dispatch/FL (%)			86.96%	23				Diagnostic			100.00%	11				Diagnostic
B.2.14.3.2	P-2	Loop + Port Combinations/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.3.3	P-2	Loop + Port Combinations/Switch Based Orders/FL (%)								Diagnostic								Diagnostic
B.2.14.3.4	P-2	Loop + Port Combinations/Dispatch In/FL (%)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.14.4.1	P-2	Combo (other)/Dispatch/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.2.14.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			80.00%	5				Diagnostic			92.31%	13				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/FL (%)	Diagnostic			96.97%	33				Diagnostic			100.00%	41				Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			100.00%	6				Diagnostic			100.00%	4				Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			100.00%	2				Diagnostic			80.00%	5				Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic			100.00%	2				Diagnostic								Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic			100.00%	1				Diagnostic			100.00%	1				Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic			100.00%	1				Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			94.29%	35				Diagnostic			98.04%	51				Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			100.00%	46				Diagnostic			100.00%	42				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/FL (%)	Diagnostic			100.00%	23				Diagnostic			100.00%	29				Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/FL (%)	Diagnostic								Diagnostic								Diagnostic
		Coordinated Customers Conversions																	
B.2.15.1	P-7	Loops with INP/FL (%)	>= 95% w in 15 min																
B.2.15.2	P-7	Loops with LNP/FL (%)	>= 95% w in 15 min			100.00%	2,240				YES			100.00%	2,841				YES
		% Hot Cuts > 15 minutes Early																	
B.2.16.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.00%	412				YES			0.20%	491				YES
B.2.16.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			6.25%	16				NO			0.00%	21				YES
B.2.16.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	31				YES			0.00%	32				YES
B.2.16.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	110				YES			0.00%	135				YES
		Hot Cut Timeliness																	
B.2.17.1	P-7A	Time-Specific SL1/FL (%)	>= 95% w in 15 min			100.00%	412				YES			99.80%	491				YES
B.2.17.2	P-7A	Time-Specific SL2/FL (%)	>= 95% w in 15 min			93.75%	16				NO			100.00%	21				YES
B.2.17.3	P-7A	Non-Time Specific SL1/FL (%)	>= 95% w in 15 min			100.00%	31				YES			100.00%	32				YES
B.2.17.4	P-7A	Non-Time Specific SL2/FL (%)	>= 95% w in 15 min			100.00%	110				YES			100.00%	135				YES
		% Hot Cuts > 15 minutes Late																	
B.2.18.1	P-7A	Time-Specific SL1/FL (%)	<= 5%			0.00%	412				YES			0.00%	491				YES
B.2.18.2	P-7A	Time-Specific SL2/FL (%)	<= 5%			0.00%	16				YES			0.00%	21				YES
B.2.18.3	P-7A	Non-Time Specific SL1/FL (%)	<= 5%			0.00%	31				YES			0.00%	32				YES
B.2.18.4	P-7A	Non-Time Specific SL2/FL (%)	<= 5%			0.00%	110				YES			0.00%	135				YES
		% Hot Cuts > 120 minutes Early IDLC																	
B.2.19.1	P-7A	SL1 IDLC/FL (%)	<= 5%			0.00%	149				YES			0.00%	181				YES
B.2.19.2	P-7A	SL2 IDLC/FL (%)	<= 5%			0.00%	52				YES			0.00%	57				YES
		Hot Cut Timeliness IDLC																	
B.2.20.1	P-7A	SL1 IDLC/FL (%)	>= 95% w in 240 min			100.00%	149				YES			100.00%	181				YES
B.2.20.2	P-7A	SL2 IDLC/FL (%)	>= 95% w in 240 min			100.00%	52				YES			100.00%	57				YES
		% Hot Cuts > 120 minutes Late IDLC																	
B.2.21.1	P-7A	SL1 IDLC/FL (%)	<= 5%			0.00%	149				YES			0.00%	181				YES
B.2.21.2	P-7A	SL2 IDLC/FL (%)	<= 5%			0.00%	52				YES			0.00%	57				YES
		Average Recovery Time - CCC																	
B.2.22.1	P-7B	Loops with INP/FL (minutes)	Diagnostic								Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/FL (minutes)	Diagnostic			284.27	11				Diagnostic			661.27	26				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts																	
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)	<= 5% w in 7 days			4.09%	660				YES			2.10%	1,000				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)	<= 5% w in 7 days																
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)	<= 5% w in 7 days			1.10%	1,361				YES			1.18%	1,445				YES
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)	<= 5% w in 7 days			0.40%	753				YES			0.25%	810				YES
		% Missed Installation Appointments																	
B.2.24.1.1.1	P-3	Switch Ports/< 10 circuits/Dispatch/FL (%)	R&B (POTS)	5.53%	69,594							6.37%	61,289						
B.2.24.1.1.2	P-3	Switch Ports/< 10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	759,312							0.02%	720,032						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	3.96%	379							6.10%	377						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23							0.00%	9						
B.2.24.2.1.1	P-3	Local Interoffice Transport/< 10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice	1.51%	2,385	0.00%	5		0.05459	0.2765	YES	1.15%	2,080	0.00%	6		0.04386	0.2643	YES
B.2.24.2.1.2	P-3	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.24.2.2.1	P-3	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.24.2.2.2	P-3	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.24.3.1.1	P-3	Loop + Port Combinations/< 10 circuits/Dispatch/FL (%)	R&B	5.40%	71,710	5.06%	2,076		0.00503	0.6818	YES	6.35%	62,022	5.39%	1,817		0.00580	1.6444	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (%)	R&B	0.02%	782,023	0.19%	67,451		0.00006	-28.4557	NO	0.02%	722,384	0.09%	65,002		0.00006	-10.6193	NO
B.2.24.3.1.3	P-3	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	401,246	0.00%	23,629		0.00000		YES	0.00%	391,101	0.00%	23,910		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (%)	R&B	0.04%	360,777	0.29%	43,822		0.00011	-22.8122	NO	0.05%	331,283	0.14%	41,092		0.00012	-7.7290	NO
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	3.35%	448	7.14%	14		0.04882	-0.7772	YES	6.11%	442	14.29%	14		0.06501	-1.2578	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.00%	292	0.00%	5		0.00000		YES	0.00%	267	0.00%	4		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	120							0.00%	56	0.00%	1		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.00%	172	0.00%	5		0.00000		YES	0.00%	211	0.00%	3		0.00000		YES
B.2.24.4.1.1	P-3	Combo (other)/< 10 circuits/Dispatch/FL (%)	R&B&D - Disp	5.30%	74,548							6.19%	65,194	0.00%	2		0.17039	0.3632	YES
B.2.24.4.1.4	P-3	Combo (other)/< 10 circuits/Dispatch In/FL (%)	R&B&D - Disp	5.30%	74,548							6.19%	65,194						
B.2.24.4.2.1	P-3	Combo (other)/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	2.11%	757							6.04%	447						
B.2.24.4.2.4	P-3	Combo (other)/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	2.11%	757							6.04%	447						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/< 10 circuits/Dispatch/FL (%)	ADSL to Retail											0.00%	1				
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/< 10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail																
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.14.4.1	P-2	Combo (other)/Dispatch/FL (%)								Diagnostic			100.00%	2				Diagnostic
B.2.14.4.2	P-2	Combo (other)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.5.1	P-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			83.33%	12				Diagnostic			82.35%	17				Diagnostic
B.2.14.5.2	P-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.6.1	P-2	UNE ISDN/Dispatch/FL (%)			95.83%	24				Diagnostic			98.55%	69				Diagnostic
B.2.14.6.2	P-2	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.7.1	P-2	Line Sharing/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.7.2	P-2	Line Sharing/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.8.1	P-2	2W Analog Loop Design/Dispatch/FL (%)			100.00%	3				Diagnostic			100.00%	5				Diagnostic
B.2.14.8.2	P-2	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.9.1	P-2	2W Analog Loop Non-Design/Dispatch/FL (%)			50.00%	2				Diagnostic			83.33%	6				Diagnostic
B.2.14.9.2	P-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.10.1	P-2	2W Analog Loop w /INP Design/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.10.2	P-2	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.11.1	P-2	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.11.2	P-2	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)			100.00%	1				Diagnostic								Diagnostic
B.2.14.12.1	P-2	2W Analog Loop w /LNP Design/Dispatch/FL (%)			100.00%	1				Diagnostic			100.00%	2				Diagnostic
B.2.14.12.2	P-2	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.13.1	P-2	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)								Diagnostic			100.00%	2				Diagnostic
B.2.14.13.2	P-2	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.14.1	P-2	Other Design/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.14.2	P-2	Other Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.15.1	P-2	Other Non-Design/Dispatch/FL (%)								Diagnostic			100.00%	2				Diagnostic
B.2.14.15.2	P-2	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.16.1	P-2	INP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.16.2	P-2	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.17.1	P-2	LNP (Standalone)/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.17.2	P-2	LNP (Standalone)/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.18.1	P-2	Digital Loop < DS1/Dispatch/FL (%)			93.75%	32				Diagnostic			96.43%	84				Diagnostic
B.2.14.18.2	P-2	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.19.1	P-2	Digital Loop >= DS1/Dispatch/FL (%)			100.00%	51				Diagnostic			100.00%	94				Diagnostic
B.2.14.19.2	P-2	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.20.1	P-2	Line Splitting/Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.20.2	P-2	Line Splitting/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
B.2.14.21.1	P-2	EELs/Dispatch/FL (%)			100.00%	60				Diagnostic			100.00%	95				Diagnostic
B.2.14.21.2	P-2	EELs/Non-Dispatch/FL (%)								Diagnostic								Diagnostic
		Coordinated Customers Conversions																
B.2.15.1	P-7	Loops with INP/FL (%)																
B.2.15.2	P-7	Loops with LNP/FL (%)			100.00%	3,254				YES			99.84%	6,396				YES
		% Hot Cuts > 15 minutes Early																
B.2.16.1	P-7A	Time-Specific SL1/FL (%)			0.49%	615				YES			0.20%	986				YES
B.2.16.2	P-7A	Time-Specific SL2/FL (%)			0.00%	21				YES			2.86%	35				YES
B.2.16.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	38				YES			0.00%	381				YES
B.2.16.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	206				YES			0.00%	336				YES
		Hot Cut Timeliness																
B.2.17.1	P-7A	Time-Specific SL1/FL (%)			97.07%	615				YES			98.58%	986				YES
B.2.17.2	P-7A	Time-Specific SL2/FL (%)			95.24%	21				YES			97.14%	35				YES
B.2.17.3	P-7A	Non-Time Specific SL1/FL (%)			100.00%	38				YES			100.00%	381				YES
B.2.17.4	P-7A	Non-Time Specific SL2/FL (%)			100.00%	206				YES			100.00%	336				YES
		% Hot Cuts > 15 minutes Late																
B.2.18.1	P-7A	Time-Specific SL1/FL (%)			2.44%	615				YES			1.22%	986				YES
B.2.18.2	P-7A	Time-Specific SL2/FL (%)			4.76%	21				YES			0.00%	35				YES
B.2.18.3	P-7A	Non-Time Specific SL1/FL (%)			0.00%	38				YES			0.00%	381				YES
B.2.18.4	P-7A	Non-Time Specific SL2/FL (%)			0.00%	206				YES			0.00%	336				YES
		% Hot Cuts > 120 minutes Early IDLC																
B.2.19.1	P-7A	SL1 IDLC/FL (%)																
B.2.19.2	P-7A	SL2 IDLC/FL (%)																
		Hot Cut Timeliness IDLC																
B.2.20.1	P-7A	SL1 IDLC/FL (%)																
B.2.20.2	P-7A	SL2 IDLC/FL (%)																
		% Hot Cuts > 120 minutes Late IDLC																
B.2.21.1	P-7A	SL1 IDLC/FL (%)																
B.2.21.2	P-7A	SL2 IDLC/FL (%)																
		Average Recovery Time - CCC																
B.2.22.1	P-7B	Loops with INP/FL (minutes)								Diagnostic								Diagnostic
B.2.22.2	P-7B	Loops with LNP/FL (minutes)			553.91	18				Diagnostic			454.23	39				Diagnostic
		% Provisioning Troubles within 7 Days - Hot Cuts																
B.2.23.1.1	P-7C	UNE Loop Design/Dispatch/FL (%)			2.70%	1,518				YES			2.55%	1,253				YES
B.2.23.1.2	P-7C	UNE Loop Design/Non-Dispatch/FL (%)																
B.2.23.2.1	P-7C	UNE Loop Non-Design/Dispatch/FL (%)			0.76%	3,795				YES			1.22%	4,178				YES
B.2.23.2.2	P-7C	UNE Loop Non-Design/Non-Dispatch/FL (%)			0.27%	1,127				YES			0.52%	1,160				YES
		% Missed Installation Appointments																
B.2.24.1.1.1	P-3	Switch Ports/<10 circuits/Dispatch/FL (%)	5.38%	56,131							3.41%	78,501						
B.2.24.1.1.2	P-3	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	0.03%	882,774							0.09%	754,118						
B.2.24.1.2.1	P-3	Switch Ports/>=10 circuits/Dispatch/FL (%)	4.63%	367							3.92%	383						
B.2.24.1.2.2	P-3	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	0.00%	21							0.00%	12						
B.2.24.2.1.1	P-3	Local Interoffice Transport/< 10 circuits/Dispatch/FL (%)	0.95%	2,096	0.00%	14		0.02607	0.3660	YES	0.76%	2,107	0.00%	31		0.01571	0.4835	YES
B.2.24.2.1.2	P-3	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (%)																
B.2.24.2.2.1	P-3	Local Interoffice Transport/> =10 circuits/Dispatch/FL (%)			0.00%	1					0.00%	1						
B.2.24.2.2.2	P-3	Local Interoffice Transport/> =10 circuits/Non-Dispatch/FL (%)																
B.2.24.3.1.1	P-3	Loop + Port Combinations/< 10 circuits/Dispatch/FL (%)	5.40%	56,778	4.08%	1,567		0.00579	2.2706	YES	3.41%	79,170	3.67%	1,500		0.00473	-0.5335	YES
B.2.24.3.1.2	P-3	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (%)	0.03%	884,871	0.13%	49,428		0.00008	-13.2127	NO	0.10%	757,172	0.20%	41,033		0.00016	-6.9903	NO
B.2.24.3.1.3	P-3	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (%)	0.00%	350,336	0.00%	19,770		0.00000		YES	0.00%	380,795	0.00%	21,422		0.00000		YES
B.2.24.3.1.4	P-3	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (%)	0.06%	334,535	0.22%	29,658		0.00015	-11.0857	NO	0.19%	378,377	0.43%	19,611		0.00032	-7.3793	NO
B.2.24.3.2.1	P-3	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	8.64%	440	0.00%	14		0.07626	1.1325	YES	3.63%	441	9.09%	11		0.05708	-0.9571	YES
B.2.24.3.2.2	P-3	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	0.00%	172	0.00%	3		0.00000		YES	0.00%	270	0.00%	9		0.00000		YES
B.2.24.3.2.3	P-3	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	0.00%	35							0.00%	90	0.00%	5		0.00000		YES
B.2.24.3.2.4	P-3	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	0.00%	137	0.00%	3		0.00000		YES	0.00%	180	0.00%	4		0.00000		YES
B.2.24.4.1.1	P-3	Combo (other)/< 10 circuits/Dispatch/FL (%)	5.26%	59,646	0.00%	1		0.22332	0.2357	YES	3.38%	82,069	0.00%	2		0.12785	0.2647	YES
B.2.24.4.1.4	P-3	Combo (other)/< 10 circuits/Dispatch In/FL (%)	5.26%	59,646							3.38%	82,069						
B.2.24.4.2.1	P-3	Combo (other)/> =10 circuits/Dispatch/FL (%)	7.17%	530							3.46%	462						
B.2.24.4.2.4	P-3	Combo (other)/> =10 circuits/Dispatch In/FL (%)	7.17%	530							3.46%	462						
B.2.24.5.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/< 10 circuits/Dispatch/FL (%)			100.00%	1							0.00%	2				
B.2.24.5.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/< 10 circuits/Non-Dispatch/FL (%)																
B.2.24.5.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)																
B.2.24.5.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.24.6.1.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.10%	10,345	2.56%	194		0.01257	0.4183	YES			2.67%	262				
B.2.24.6.1.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,331														
B.2.24.6.2.1	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19														
B.2.24.6.2.2	P-3	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	3.47%	490	6.50%	246		0.01430	-2.1222	NO	5.48%	347	2.32%	345		0.01730	1.8250	YES
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.65%	469							1.15%	348						
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI											0.00%	1				
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.10%	10,345	0.00%	25		0.03472	0.8937	YES	5.51%	9,549	8.57%	35		0.03863	-0.7928	YES
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,331	0.00%	138		0.00187	0.2530	YES	0.02%	5,904	0.00%	112		0.00124	0.1365	YES
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19							0.00%	7						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.40%	71,710	2.31%	303		0.01301	2.3751	YES	6.35%	62,022	2.12%	377		0.01260	3.3550	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.40%	71,710							6.35%	62,022						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	3.35%	448	0.00%	4		0.09035	0.3706	YES	6.11%	442	0.00%	3		0.13874	0.4403	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	3.35%	448							6.11%	442						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.53%	69,594	1.46%	893		0.00770	5.2896	YES	6.37%	61,289	1.90%	1,002		0.00778	5.7503	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.04%	358,945	0.00%	9		0.00695	0.0626	YES	0.05%	329,680	0.00%	15		0.00576	0.0864	YES
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	3.96%	379	5.00%	20		0.04473	-0.2330	YES	6.10%	377	3.45%	29		0.04612	0.5751	YES
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8	0.00%	1		0.00000		YES	0.00%	3	0.00%	1		0.00000		YES
B.2.24.11.1.1	P-3	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.40%	71,710	0.00%	2		0.15983	0.3379	YES	6.35%	62,022	0.00%	1		0.24362	0.2603	YES
B.2.24.11.1.2	P-3	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.40%	71,710							6.35%	62,022						
B.2.24.11.2.1	P-3	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	3.35%	448							6.11%	442						
B.2.24.11.2.2	P-3	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	3.35%	448							6.11%	442						
B.2.24.12.1.1	P-3	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.53%	69,594	0.00%	1		0.22850	0.2419	YES	6.37%	61,289						
B.2.24.12.1.4	P-3	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.04%	358,945	0.00%	1		0.02084	0.0209	YES	0.05%	329,680	0.00%	1		0.02230	0.0223	YES
B.2.24.12.2.1	P-3	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	3.96%	379							6.10%	377						
B.2.24.12.2.4	P-3	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8							0.00%	3						
B.2.24.13.1.1	P-3	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	5.40%	71,710	0.81%	124		0.02032	2.2615	YES	6.35%	62,022	0.54%	184		0.01800	3.2244	YES
B.2.24.13.1.2	P-3	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	5.40%	71,710							6.35%	62,022						
B.2.24.13.2.1	P-3	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	3.35%	448	11.11%	9		0.06056	-1.2818	YES	6.11%	442	0.00%	10		0.07658	0.7976	YES
B.2.24.13.2.2	P-3	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	3.35%	448							6.11%	442						
B.2.24.14.1.1	P-3	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	5.53%	69,594	0.70%	285		0.01356	3.5573	YES	6.37%	61,289	0.24%	425		0.01189	5.1599	YES
B.2.24.14.1.4	P-3	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.04%	358,945	0.42%	237		0.00135	-2.7946	NO	0.05%	329,680	0.00%	264		0.00137	0.2623	YES
B.2.24.14.2.1	P-3	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	3.96%	379	0.00%	18		0.04703	0.8415	YES	6.10%	377	0.00%	17		0.05934	1.0280	YES
B.2.24.14.2.4	P-3	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8	0.00%	8		0.00000		YES	0.00%	3	0.00%	13		0.00000		YES
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	Design	2.75%	2,838							3.09%	3,172	0.00%	3		0.09995	0.3091	YES
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	0.83%	954							0.43%	705						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	Design	0.32%	309							0.00%	5						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	47							0.00%	3						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	5.40%	71,710	0.00%	2		0.15963	0.3379	YES	6.35%	62,022	9.09%	11		0.07352	-0.3731	YES
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.02%	762,023							0.02%	722,384						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	3.35%	448							6.11%	442						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.00%	292							0.00%	267						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.53%	69,594							6.37%	61,289						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	759,312							0.02%	720,032						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	3.96%	379							6.10%	377						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23							0.00%	9						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	5.53%	69,594	0.00%	3		0.13192	0.4189	YES	6.37%	61,289	0.00%	5		0.10921	0.5831	YES
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	759,312	0.03%	3,253		0.00025	-0.4049	YES	0.02%	720,032	0.13%	3,054		0.00027	-3.9540	NO
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	3.96%	379							6.10%	377						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23	0.00%	13		0.00000		YES	0.00%	9	0.00%	20		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	3.10%	11,222	4.64%	431		0.00851	-1.8091	NO	5.45%	10,220	2.53%	592		0.00960	3.0390	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.11%	7,404							0.08%	6,623						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	19							0.00%	7	0.00%	1		0.00000		YES
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1														
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.89%	1,596	4.01%	324		0.00504	-6.5983	NO	1.30%	692	3.15%	413		0.00704	-2.6219	NO
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.11%	897							0.00%	915						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop >= DS1	0.63%	160							0.00%	5	0.00%	1		0.00000		YES
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.00%	89							0.00%	94						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/FL (%)	ADSL to Retail	3.10%	10,345							5.51%	9,549						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,331							0.02%	5,904						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19							0.00%	7						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice	1.51%	2,385	2.20%	91		0.01302	-0.5286	YES	1.15%	2,080	1.09%	92		0.01138	0.0588	YES
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
		% Missed Installation Appointments Including Subs																	
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.84%	82,908							8.67%	75,016						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	762,800							0.02%	723,464						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	8.96%	556							9.25%	562						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23							0.00%	9						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice	2.59%	2,936	0.00%	8		0.05622	0.4604	YES	1.62%	2,588	0.00%	6		0.05164	0.3142	YES
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice																
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	R&B	7.40%	85,266	5.73%	2,480		0.00536	3.2971	YES	8.64%	75,962	5.82%	2,182		0.00610	4.6256	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	R&B	0.02%	785,595	0.19%	67,842		0.00006	-27.6683	NO	0.02%	726,040	0.09%	65,263		0.00006	-10.6744	NO
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	401,273	0.00%	23,528		0.00001	0.3335	YES	0.00%	391,124	0.00%	23,913		0.00000		NO
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	R&B	0.05%	364,322	0.29%	44,214		0.00011	-22.2922	NO	0.05%	334,916	0.15%	41,350		0.00012	-7.5823	NO
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	7.69%	867	16.67%	18		0.06347	-1.4211	YES	10.22%	675	19.05%	21		0.06713	-1.3147	YES
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.00%	309	0.00%	5		0.00000		YES	0.00%	291	0.00%	4		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	0.00%	120							0.00%	56	0.00%	1		0.00000		YES
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	0.00%	189	0.00%	5		0.00000		YES	0.00%	235	0.00%	3		0.00000		YES
B.2.25.4.1.1	P-3A	Combo (other)/<10 circuits/Dispatch/FL (%)	R&B&D - Disp	7.31%	90,165							8.36%	81,566	0.00%	2		0.19567	0.4270	YES
B.2.25.4.1.4	P-3A	Combo (other)/<10 circuits/Dispatch In/FL (%)	R&B&D - Disp	7.31%	90,165							8.36%	81,566						
B.2.25.4.2.1	P-3A	Combo (other)/>=10 circuits/Dispatch/FL (%)	R&B&D - Disp	4.97%	1,328							10.00%	690						
B.2.25.4.2.4	P-3A	Combo (other)/>=10 circuits/Dispatch In/FL (%)	R&B&D - Disp	4.97%	1,328							10.00%	690						
B.2.25.5.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retail											0.00%	1				
B.2.25.5.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.25.5.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail																
B.2.25.5.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%	ADSL to Retail																
B.2.25.6.1.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.36%	11,208	2.31%	216		0.01403	1.4596	YES			2.97%	303				
B.2.25.6.1.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,350														
B.2.25.6.2.1	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19														
B.2.25.6.2.2	P-3A	xDSL (ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.24.6.1.1	BST	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)			1.85%	271							1.79%	280				
B.2.24.6.1.2	P-3	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%)																
B.2.24.6.2.1	P-3	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)			0.00%	1												
B.2.24.6.2.2	P-3	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%																
B.2.24.7.1.1	P-3	UNE ISDN/<10 circuits/Dispatch/FL (%)	7.00%	257	2.11%	284		0.02197	2.2261	YES	2.66%	263	2.59%	464		0.01242	0.0607	YES
B.2.24.7.1.2	P-3	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	3.16%	316							2.21%	453						
B.2.24.7.2.1	P-3	UNE ISDN/>=10 circuits/Dispatch/FL (%)																
B.2.24.7.2.2	P-3	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																
B.2.24.8.1.1	P-3	Line Sharing/<10 circuits/Dispatch/FL (%)	4.67%	9,617	5.41%	37		0.03475	-0.2120	YES	3.32%	9,120	12.86%	70		0.02150	-4.4342	NO
B.2.24.8.1.2	P-3	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	0.00%	5,793	0.00%	129		0.00000		YES	0.00%	5,431	0.00%	156		0.00000		YES
B.2.24.8.2.1	P-3	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16						
B.2.24.8.2.2	P-3	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1						
B.2.24.9.1.1	P-3	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	5.40%	56,778	1.38%	362		0.01192	3.3713	YES	3.41%	79,170	1.30%	384		0.00929	2.2737	YES
B.2.24.9.1.2	P-3	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	5.40%	56,778							3.41%	79,170						
B.2.24.9.2.1	P-3	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	8.64%	440	0.00%	5		0.12633	0.6836	YES	3.63%	441	0.00%	4		0.09392	0.3863	YES
B.2.24.9.2.2	P-3	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	8.64%	440							3.63%	441						
B.2.24.10.1.1	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	5.38%	56,131	2.30%	870		0.00771	3.9940	YES	3.41%	78,501	2.47%	1,496		0.00474	1.9932	YES
B.2.24.10.1.4	P-3	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	333,057	0.00%	31		0.00428	0.1327	YES	0.19%	374,231	0.00%	25		0.00872	0.2183	YES
B.2.24.10.2.1	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	4.63%	367	5.00%	20		0.04826	-0.0762	YES	3.92%	383	2.04%	49		0.02943	0.6373	YES
B.2.24.10.2.4	P-3	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	18							0.00%	10						
B.2.24.11.1.1	P-3	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	5.40%	56,778							3.41%	79,170	0.00%	1		0.18159	0.1880	YES
B.2.24.11.1.2	P-3	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	5.40%	56,778							3.41%	79,170						
B.2.24.11.2.1	P-3	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	8.64%	440							3.63%	441						
B.2.24.11.2.2	P-3	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	8.64%	440							3.63%	441						
B.2.24.12.1.1	P-3	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	5.38%	56,131	0.00%	2		0.15950	0.3371	YES	3.41%	78,501	0.00%	1		0.18159	0.1880	YES
B.2.24.12.1.4	P-3	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	333,057	0.00%	1		0.02381	0.0238	YES	0.19%	374,231	0.00%	1		0.04358	0.0437	YES
B.2.24.12.2.1	P-3	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	4.63%	367							3.92%	383						
B.2.24.12.2.4	P-3	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	18							0.00%	10						
B.2.24.13.1.1	P-3	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	5.40%	56,778	1.22%	245		0.01447	2.8847	YES	3.41%	79,170	0.27%	366		0.00951	3.3014	YES
B.2.24.13.1.2	P-3	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	5.40%	56,778							3.41%	79,170						
B.2.24.13.2.1	P-3	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	8.64%	440	0.00%	11		0.08575	1.0072	YES	3.63%	441	7.69%	13		0.05262	-0.7724	YES
B.2.24.13.2.2	P-3	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	8.64%	440							3.63%	441						
B.2.24.14.1.1	P-3	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	5.38%	56,131	0.23%	437		0.01083	4.7526	YES	3.41%	78,501	0.36%	828		0.00634	4.8104	YES
B.2.24.14.1.4	P-3	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	333,057	0.00%	301		0.00137	0.4132	YES	0.19%	374,231	0.23%	440		0.00208	-0.1781	YES
B.2.24.14.2.1	P-3	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	4.63%	367	0.00%	24		0.04428	1.0460	YES	3.92%	383	0.00%	31		0.03622	1.0812	YES
B.2.24.14.2.4	P-3	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	18	0.00%	4		0.00000		YES	0.00%	10	0.00%	6		0.00000		YES
B.2.24.15.1.1	P-3	Other Design/<10 circuits/Dispatch/FL (%)	2.62%	2,868							2.55%	2,899						
B.2.24.15.1.2	P-3	Other Design/<10 circuits/Non-Dispatch/FL (%)	1.36%	588							0.95%	843						
B.2.24.15.2.1	P-3	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	90							0.00%	21						
B.2.24.15.2.2	P-3	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	4							0.00%	4						
B.2.24.16.1.1	P-3	Other Non-Design/<10 circuits/Dispatch/FL (%)									3.41%	79,170	0.00%	65		0.02253	1.5152	YES
B.2.24.16.1.2	P-3	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)									0.10%	757,172						
B.2.24.16.2.1	P-3	Other Non-Design/>=10 circuits/Dispatch/FL (%)									3.63%	441						
B.2.24.16.2.2	P-3	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)									0.00%	270						
B.2.24.17.1.1	P-3	INP (Standalone)/<10 circuits/Dispatch/FL (%)	5.38%	56,131							3.41%	78,501						
B.2.24.17.1.2	P-3	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.03%	682,774							0.09%	754,118						
B.2.24.17.2.1	P-3	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	4.63%	367							3.92%	383						
B.2.24.17.2.2	P-3	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	21							0.00%	12						
B.2.24.18.1.1	P-3	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	5.38%	56,131	0.00%	12		0.06512	0.8257	YES	3.41%	78,501	0.00%	1		0.18159	0.1880	YES
B.2.24.18.1.2	P-3	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.03%	682,774	0.00%	2,753		0.00032	0.8713	YES	0.09%	754,118	0.27%	3,350		0.00053	-3.2764	NO
B.2.24.18.2.1	P-3	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	4.63%	367							3.92%	383						
B.2.24.18.2.2	P-3	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	21	0.00%	13		0.00000		YES	0.00%	12	0.00%	14		0.00000		YES
B.2.24.19.1.1	P-3	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	4.72%	10,246	1.89%	529		0.00946	2.9655	YES	3.36%	9,833	2.20%	726		0.00693	1.6635	YES
B.2.24.19.1.2	P-3	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	0.18%	6,575							0.17%	6,554						
B.2.24.19.2.1	P-3	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	6.25%	16						
B.2.24.19.2.2	P-3	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	2						
B.2.24.20.1.1	P-3	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	0.00%	388	1.81%	331		0.00000		NO	0.60%	334	2.16%	462		0.00554	-2.8256	NO
B.2.24.20.1.2	P-3	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.00%	573							0.17%	1,183						
B.2.24.20.2.1	P-3	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	9	0.00%	1		0.00000		YES	0.00%	2						
B.2.24.20.2.2	P-3	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	67							0.00%	59						
B.2.24.21.1.1	P-3	Line Splitting/<10 circuits/Dispatch/FL (%)	4.67%	9,617							3.32%	9,120						
B.2.24.21.1.2	P-3	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	0.00%	5,793							0.00%	5,431						
B.2.24.21.2.1	P-3	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	14							6.25%	16						
B.2.24.21.2.2	P-3	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1						
B.2.24.22.1.1	P-3	EELs/<10 circuits/Dispatch/FL (%)	0.95%	2,096	3.74%	107		0.00964	-2.8896	NO	0.76%	2,107	4.32%	162		0.00708	-5.0321	NO
B.2.24.22.1.2	P-3	EELs/<10 circuits/Non-Dispatch/FL (%)																
B.2.24.22.2.1	P-3	EELs/>=10 circuits/Dispatch/FL (%)									0.00%	1						
B.2.24.22.2.2	P-3	EELs/>=10 circuits/Non-Dispatch/FL (%)																
		% Missed Installation Appointments Including Subs																
B.2.25.1.1.1	P-3A	Switch Ports/<10 circuits/Dispatch/FL (%)	7.45%	67,458							4.86%	89,719						
B.2.25.1.1.2	P-3A	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	0.03%	686,227							0.10%	758,641						
B.2.25.1.2.1	P-3A	Switch Ports/>=10 circuits/Dispatch/FL (%)	10.12%	514							9.69%	547						
B.2.25.1.2.2	P-3A	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	0.00%	29							0.00%	15						
B.2.25.2.1.1	P-3A	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	1.73%	2,540	0.00%	15		0.03379	0.5127	YES	1.30%	2,542	0.00%	34		0.01954	0.6643	YES
B.2.25.2.1.2	P-3A	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																
B.2.25.2.2.1	P-3A	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)			0.00%	2					0.00%	1						
B.2.25.2.2.2	P-3A	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																
B.2.25.3.1.1	P-3A	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	7.46%	68,331	4.39%	1,845		0.00621	4.9636	YES	4.90%	90,572	4.76%	1,807		0.00513	0.2701	YES
B.2.25.3.1.2	P-3A	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	0.03%	688,401	0.14%	49,909		0.00008	-12.8208	NO	0.10%	761,796	0.21%	41,764		0.00016	-7.2012	NO
B.2.25.3.1.3	P-3A	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	0.00%	350,351	0.01%	19,773		0.00000		NO	0.00%	380,824	0.00%	21,424		0.00001	0.2308	YES
B.2.25.3.1.4	P-3A	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	0.06%	338,050	0.22%	30,136		0.00015	-10.4726	NO	0.20%	380,972	0.43%	20,340		0.00032	-7.4840	NO
B.2.25.3.2.1	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	14.95%	660	0.00%	15		0.09309	1.6057	YES	9.72%	648	5.67%	15		0.07737	0.3949	YES
B.2.25.3.2.2	P-3A	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	0.00%	257	0.00%	3		0.00000		YES	0.00%	287	0.00%	9		0.00000		YES
B.2.25.3.2.3	P-3A	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	0.00%	35							0.00%	90	0.00%	5		0.00000		YES
B.2.25.3.2.4	P-3A	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	0.00%	222	0.00%	3		0.00000		YES	0.00%	197	0.00%	4		0.00000		YES
B.2.25.4.1.1	P-3A	Combo (other)/<10 circuits/Dispatch/FL (%)	7.18%	73,393	0.00%	1		0.25810	0.2780	YES	4.84%	95,543	0.00%	5		0.09597	0.5042	YES
B.2.25.4.1.4	P-3A	Combo (other)/<10 circuits/Dispatch In/FL (%)	7.18%	73,393							4.84%	95,543						
B.2.25.4.2.1	P-3A	Combo (other)/>=10 circuits/Dispatch/FL (%)	11.49%	870							9.13%	690						
B.2.25.4.2.4	P-3A	Combo (other)/>=10 circuits/Dispatch In/FL (%)	11.49%	870							9.13%	690						
B.2.25.5.1.1	P-3A	xDSL(ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Dispatch/FL (%)			50.00%	2							0.00%	2				
B.2.25.5.1.2	P-3A	xDSL(ADSL, HDSL and UCL) Loop with Conditioning/<10 circuits/Non-Dispatch/FL (%)																
B.2.25.5.2.1	P-3A	xDSL(ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Dispatch/FL (%)																
B.2.25.5.2.2	P-3A	xDSL(ADSL, HDSL and UCL) Loop with Conditioning/>=10 circuits/Non-Dispatch/FL (%																
B.2.25.6.1.1	P-3A	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Dispatch/FL (%)			1.97%	304							1.82%	330				
B.2.25.6.1.2	P-3A	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/<10 circuits/Non-Dispatch/FL (%)																
B.2.25.6.2.1	P-3A	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Dispatch/FL (%)			0.00%	1												
B.2.25.6.2.2	P-3A	xDSL(ADSL, HDSL and UCL) Loop w/o Conditioning/>=10 circuits/Non-Dispatch/FL (%																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	6.30%	603	6.80%	294		0.01728	-0.2896	YES	12.52%	551	2.79%	394		0.02184	4.4562	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	0.82%	488							1.06%	376						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI											0.00%	1				
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.36%	11,208	9.38%	32		0.03616	-1.3860	YES	7.85%	10,750	11.11%	45		0.04018	-0.8113	YES
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,350	0.00%	140		0.00186	0.2545	YES	0.02%	5,917	0.00%	114		0.00123	0.1375	YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19							0.00%	7						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.49%	85,266	1.94%	361		0.01389	4.0002	YES	8.64%	75,962	1.94%	465		0.01307	5.1314	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.49%	85,266							8.64%	75,962						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	7.65%	667	0.00%	4		0.13327	0.5738	YES	10.22%	675	0.00%	5		0.13598	0.7517	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.65%	667							10.22%	675						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.64%	82,908	1.63%	1,040		0.00829	7.2443	YES	8.67%	75,016	2.24%	1,162		0.00832	7.7328	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.05%	362,406	0.00%	11		0.00659	0.0725	YES	0.05%	333,089	0.00%	15		0.00595	0.0893	YES
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.96%	558	4.00%	25		0.05839	0.8496	YES	9.25%	562	2.50%	40		0.04742	1.4240	YES
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8	0.00%	1		0.00000		YES	0.00%	3	0.00%	1		0.00000		YES
B.2.25.11.1.1	P-3A	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.49%	85,266	0.00%	2		0.18618	0.4025	YES	8.64%	75,962	0.00%	1		0.28099	0.3076	YES
B.2.25.11.1.2	P-3A	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.49%	85,266							8.64%	75,962						
B.2.25.11.2.1	P-3A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	7.65%	667							10.22%	675						
B.2.25.11.2.2	P-3A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.65%	667							10.22%	675						
B.2.25.12.1.1	P-3A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.64%	82,908	0.00%	1		0.26562	0.2876	YES	8.67%	75,016						
B.2.25.12.1.4	P-3A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.05%	362,406	0.00%	1		0.02184	0.0219	YES	0.05%	333,089	0.00%	1		0.02305	0.0231	YES
B.2.25.12.2.1	P-3A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.96%	558							9.25%	562						
B.2.25.12.2.4	P-3A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8							0.00%	3						
B.2.25.13.1.1	P-3A	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	7.49%	85,266	1.45%	138		0.02243	2.6948	YES	8.64%	75,962	0.45%	223		0.01884	4.3483	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.49%	85,266							8.64%	75,962						
B.2.25.13.2.1	P-3A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	7.65%	667	8.33%	12		0.07740	-0.0888	YES	10.22%	675	0.00%	12		0.08823	1.1587	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	7.65%	667							10.22%	675						
B.2.25.14.1.1	P-3A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	7.64%	82,908	1.27%	315		0.01499	4.2475	YES	8.67%	75,016	0.22%	452		0.01328	6.3642	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.05%	362,406	0.81%	248		0.00139	-5.4681	NO	0.05%	333,089	0.00%	275		0.00139	0.3822	YES
B.2.25.14.2.1	P-3A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	8.96%	558	0.00%	23		0.06077	1.4745	YES	9.25%	562	0.00%	19		0.06759	1.3689	YES
B.2.25.14.2.4	P-3A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	8	0.00%	9		0.00000		YES	0.00%	3	0.00%	13		0.00000		YES
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/FL (%)	Design	4.16%	4,899							4.46%	5,604	0.00%	3		0.11922	0.3742	YES
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	0.71%	1,131							0.79%	885						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/FL (%)	Design	2.27%	661							0.00%	15						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	1.90%	158							0.00%	3						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	7.49%	85,266	0.00%	2		0.18618	0.4025	YES	8.64%	75,962	6.67%	15		0.07256	0.2723	YES
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	0.02%	765,595							0.02%	726,040						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	7.65%	667							10.22%	675						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	0.00%	309							0.00%	291						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.64%	82,908							8.67%	75,016						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	762,800							0.02%	723,464						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	8.96%	558							9.25%	562						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23							0.00%	9						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	R&B (POTS)	7.64%	82,908	0.00%	3		0.15336	0.4961	YES	8.67%	75,016	0.00%	5		0.12585	0.6889	YES
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.02%	762,800	0.03%	3,264		0.00027	-0.2897	YES	0.02%	723,464	0.13%	3,064		0.00028	-3.7467	NO
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	8.96%	558							9.25%	562						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	0.00%	23	0.00%	13		0.00000		YES	0.00%	9	0.00%	23		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.60%	12,403	4.82%	498		0.00957	-0.2337	YES	7.99%	11,833	2.95%	679		0.01070	4.7177	YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.11%	7,510							0.09%	6,733						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	19							0.00%	7	0.00%	1		0.00000		YES
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	0.00%	1														
B.2.25.20.1.1	P-3A	Digital Loop > = DS1/<10 circuits/Dispatch/FL (%)	Digital Loop > = DS1	2.14%	2,100	4.10%	390		0.00798	-2.4544	NO	3.04%	1,349	2.96%	540		0.00874	0.0873	YES
B.2.25.20.1.2	P-3A	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop > = DS1	0.31%	971							0.10%	1,023						
B.2.25.20.2.1	P-3A	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop > = DS1	3.74%	401							0.00%	15	0.00%	1		0.00000		YES
B.2.25.20.2.2	P-3A	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop > = DS1	1.05%	190							0.00%	112						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.36%	11,208							7.85%	10,750						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	0.05%	6,350							0.02%	5,917						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	19							0.00%	7						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	2.59%	2,936	1.83%	109		0.01549	0.4866	YES	1.62%	2,588	0.83%	121		0.01175	0.6777	YES
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
		% Provisioning Troubles within 30 Days																	
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	R&B (POTS)	10.82%	61,269							11.23%	56,131						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.44%	720,032							4.28%	682,774						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	18.04%	377							20.71%	367						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	11.11%	9							4.76%	21						
B.2.26.2.1.1	P-9	Local Interoffice Transport/< 10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice	8.37%	2,080	0.00%	6		0.11319	0.7390	YES	6.25%	2,096	7.14%	14		0.06491	-0.1376	YES
B.2.26.2.1.2	P-9	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.26.2.2.1	P-9	Local Interoffice Transport/> =10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffice											0.00%	1				
B.2.26.2.2.2	P-9	Local Interoffice Transport/> =10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffice																
B.2.26.3.1.1	P-9	Loop + Port Combinations/< 10 circuits/Dispatch/FL (%)	R&B	10.60%	62,022	9.36%	1,817		0.00733	1.6929	YES	11.21%	56,778	9.06%	1,567		0.00808	2.6572	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (%)	R&B	4.44%	722,384	2.57%	65,002		0.00094	22.1476	YES	4.28%	684,871	2.70%	49,428		0.00094	16.7200	YES
B.2.26.3.1.3	P-9	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (%)	R&B	4.34%	391,101	2.07%	23,910		0.00136	16.7524	YES	4.30%	350,336	2.03%	19,770		0.00148	15.2932	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (%)	R&B	4.55%	331,283	2.86%	41,092		0.00109	15.5015	YES	4.26%	334,535	3.15%	29,658		0.00122	9.0435	YES
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	R&B	16.29%	442	7.14%	14		0.10024	0.9125	YES	20.68%	440	0.00%	14		0.10996	1.8809	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	R&B	5.99%	267	0.00%	4		0.11956	0.5012	YES	7.56%	172	0.00%	3		0.15393	0.4910	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	R&B	5.36%	56	0.00%	1		0.22717	0.2358	YES	5.71%	35						
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	R&B	6.18%	211	0.00%	3		0.13981	0.4407	YES	8.03%	137	0.00%	3		0.15860	0.5063	YES
B.2.26.4.1.1	P-9	Combo (other)/< 10 circuits/Dispatch/FL (%)	R&B&D - Disp	10.44%	65,194	0.00%	2		0.21623	0.4829	YES	10.96%	59,646	0.00%	1		0.31235	0.3508	YES
B.2.26.4.1.4	P-9	Combo (other)/< 10 circuits/Dispatch In/FL (%)	R&B&D - Disp	10.44%	65,194							10.96%	59,646						
B.2.26.4.2.1	P-9	Combo (other)/> =10 circuits/Dispatch/FL (%)	R&B&D - Disp	16.11%	447							17.17%	530						
B.2.26.4.2.4	P-9	Combo (other)/> =10 circuits/Dispatch In/FL (%)	R&B&D - Disp	16.11%	447							17.17%	530						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.52%	9,549	7.22%	263		0.01299	-2.0786	NO	4.95%	9,617	5.15%	272		0.01334	-0.1481	YES
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	2.05%	5,904							2.88%	5,793						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	7							0.00%	14	0.00%	1		0.00000		YES
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	ISDN - BRI	10.37%	347	8.70%	345		0.02318	0.7242	YES	9.73%	257	8.80%	284		0.02551	0.3625	YES
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	ISDN - BRI	1.72%	348							1.58%	316						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)	ISDN - BRI			0.00%	1												
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)	ISDN - BRI																
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	ADSL to Retail	4.52%	9,549	37.14%	35		0.03519	-9.2683	NO	4.95%	9,617	27.03%	37		0.03573	-6.1795	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	2.05%	5,904	16.07%	112		0.01351	-10.3756	NO	2.88%	5,793	10.08%	129		0.01490	-4.8303	NO
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	7							0.00%	14						
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.25.7.1.1	P-3A	UNE ISDN/<10 circuits/Dispatch/FL (%)	8.73%	332	2.44%	328		0.02198	2.8642	YES	5.42%	332	3.01%	532		0.01584	1.5243	YES
B.2.25.7.1.2	P-3A	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	3.02%	331							2.70%	482						
B.2.25.7.2.1	P-3A	UNE ISDN/>=10 circuits/Dispatch/FL (%)																
B.2.25.7.2.2	P-3A	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																
B.2.25.8.1.1	P-3A	Line Sharing/<10 circuits/Dispatch/FL (%)	7.27%	10,669	6.52%	46		0.03837	0.1959	YES	5.15%	9,966	11.70%	94		0.02290	-2.8625	NO
B.2.25.8.1.2	P-3A	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	0.00%	5,811	0.00%	130		0.00000		YES	0.02%	5,453	0.00%	156		0.00110	0.1668	YES
B.2.25.8.2.1	P-3A	Line Sharing/>=10 circuits/Dispatch/FL (%)	0.00%	14							5.88%	17						
B.2.25.8.2.2	P-3A	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1						
B.2.25.9.1.1	P-3A	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	7.48%	88,331	1.25%	401		0.01318	4.7328	YES	4.90%	90,572	1.35%	446		0.01024	3.4677	YES
B.2.25.9.1.2	P-3A	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	7.48%	88,331							4.90%	90,572						
B.2.25.9.2.1	P-3A	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	14.95%	669	0.00%	9		0.11965	1.2493	YES	9.72%	648	0.00%	5		0.13300	0.7310	YES
B.2.25.9.2.2	P-3A	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	14.95%	669							9.72%	648						
B.2.25.10.1.1	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	7.45%	67,458	2.34%	1,026		0.00826	6.1856	YES	4.86%	89,719	2.62%	1,720		0.00523	4.2810	YES
B.2.25.10.1.4	P-3A	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	336,495	0.00%	32		0.00437	0.1400	YES	0.19%	378,725	0.00%	26		0.00862	0.2245	YES
B.2.25.10.2.1	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	10.12%	514	4.55%	22		0.06565	0.8486	YES	9.69%	547	4.55%	66		0.03655	1.3344	YES
B.2.25.10.2.4	P-3A	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	26							0.00%	13						
B.2.25.11.1.1	P-3A	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	7.48%	88,331							4.90%	90,572	0.00%	1		0.21582	0.2269	YES
B.2.25.11.1.2	P-3A	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	7.48%	88,331							4.90%	90,572						
B.2.25.11.2.1	P-3A	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	14.95%	669							9.72%	648						
B.2.25.11.2.2	P-3A	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	14.95%	669							9.72%	648						
B.2.25.12.1.1	P-3A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	7.45%	67,458	0.00%	2		0.18565	0.4012	YES	4.86%	89,719	0.00%	1		0.21495	0.2259	YES
B.2.25.12.1.4	P-3A	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	336,495	0.00%	1		0.02474	0.0248	YES	0.19%	378,725	0.00%	1		0.04395	0.0440	YES
B.2.25.12.2.1	P-3A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	10.12%	514							9.69%	547						
B.2.25.12.2.4	P-3A	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	26							0.00%	13						
B.2.25.13.1.1	P-3A	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	7.48%	88,331	1.02%	295		0.01535	4.2122	YES	4.90%	90,572	0.69%	433		0.01040	4.0446	YES
B.2.25.13.1.2	P-3A	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	7.48%	88,331							4.90%	90,572						
B.2.25.13.2.1	P-3A	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	14.95%	669	0.00%	13		0.09985	1.4971	YES	9.72%	648	11.76%	17		0.07279	-0.2806	YES
B.2.25.13.2.2	P-3A	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	14.95%	669							9.72%	648						
B.2.25.14.1.1	P-3A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	7.45%	67,458	0.21%	475		0.01209	5.9867	YES	4.86%	89,719	0.33%	896		0.00722	6.2652	YES
B.2.25.14.1.4	P-3A	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	0.06%	336,495	0.00%	321		0.00138	0.4432	YES	0.19%	378,725	0.22%	464		0.00204	-0.1076	YES
B.2.25.14.2.1	P-3A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	10.12%	514	0.00%	28		0.05852	1.7288	YES	9.69%	547	0.00%	33		0.05302	1.8273	YES
B.2.25.14.2.4	P-3A	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	0.00%	26	0.00%	4		0.00000		YES	0.00%	13	0.00%	6		0.00000		YES
B.2.25.15.1.1	P-3A	Other Design/<10 circuits/Dispatch/FL (%)	3.02%	5,062							3.76%	4,971						
B.2.25.15.1.2	P-3A	Other Design/<10 circuits/Non-Dispatch/FL (%)	1.72%	756							2.48%	1,048						
B.2.25.15.2.1	P-3A	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	201							0.00%	42						
B.2.25.15.2.2	P-3A	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	9							0.00%	5						
B.2.25.16.1.1	P-3A	Other Non-Design/<10 circuits/Dispatch/FL (%)									4.90%	90,572	0.00%	76		0.02477	1.9776	YES
B.2.25.16.1.2	P-3A	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)									0.10%	761,796						
B.2.25.16.2.1	P-3A	Other Non-Design/>=10 circuits/Dispatch/FL (%)									9.72%	648						
B.2.25.16.2.2	P-3A	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)									0.00%	287						
B.2.25.17.1.1	P-3A	INP (Standalone)/<10 circuits/Dispatch/FL (%)	7.45%	67,458							4.86%	89,719						
B.2.25.17.1.2	P-3A	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.03%	686,227							0.10%	758,641						
B.2.25.17.2.1	P-3A	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	10.12%	514							9.69%	547						
B.2.25.17.2.2	P-3A	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	29							0.00%	15						
B.2.25.18.1.1	P-3A	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	7.45%	67,458	0.00%	12		0.07580	0.9826	YES	4.86%	89,719	0.00%	1		0.21495	0.2259	YES
B.2.25.18.1.2	P-3A	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	0.03%	686,227	0.00%	2,763		0.00033	0.9090	YES	0.10%	758,641	0.27%	3,373		0.00054	-3.1700	NO
B.2.25.18.2.1	P-3A	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	10.12%	514							9.69%	547						
B.2.25.18.2.2	P-3A	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	29	0.00%	15		0.00000		YES	0.00%	15	0.00%	14		0.00000		YES
B.2.25.19.1.1	P-3A	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	7.27%	11,612	2.16%	602		0.01085	4.7078	YES	5.31%	11,013	2.50%	840		0.00803	3.5027	YES
B.2.25.19.1.2	P-3A	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	0.21%	5,709							0.27%	5,729						
B.2.25.19.2.1	P-3A	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	0.00%	14	0.00%	1		0.00000		YES	5.88%	17						
B.2.25.19.2.2	P-3A	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1							0.00%	2						
B.2.25.20.1.1	P-3A	Digital Loop >= DS1/<10 circuits/Dispatch/FL (%)	1.00%	799	2.07%	387		0.00617	-1.7287	NO	5.53%	742	2.24%	535		0.01296	2.5331	YES
B.2.25.20.1.2	P-3A	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (%)	0.00%	644							1.03%	1,260						
B.2.25.20.2.1	P-3A	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (%)	0.00%	18	0.00%	1		0.00000		YES	0.00%	3						
B.2.25.20.2.2	P-3A	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	138							0.00%	66						
B.2.25.21.1.1	P-3A	Line Splitting/<10 circuits/Dispatch/FL (%)	7.27%	10,669							5.15%	9,966						
B.2.25.21.1.2	P-3A	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	0.00%	5,811							0.02%	5,453						
B.2.25.21.2.1	P-3A	Line Splitting/>=10 circuits/Dispatch/FL (%)	0.00%	14							5.88%	17						
B.2.25.21.2.2	P-3A	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)									0.00%	1						
B.2.25.22.1.1	P-3A	EELs/<10 circuits/Dispatch/FL (%)	1.73%	2,540	3.03%	132		0.01165	-1.1144	YES	1.30%	2,542	3.78%	185		0.00862	-2.8836	NO
B.2.25.22.1.2	P-3A	EELs/<10 circuits/Non-Dispatch/FL (%)																
B.2.25.22.2.1	P-3A	EELs/>=10 circuits/Dispatch/FL (%)									0.00%	1						
B.2.25.22.2.2	P-3A	EELs/>=10 circuits/Non-Dispatch/FL (%)																
		% Provisioning Troubles within 30 Days																
B.2.26.1.1.1	P-9	Switch Ports/<10 circuits/Dispatch/FL (%)	11.63%	78,501							10.40%	85,789						
B.2.26.1.1.2	P-9	Switch Ports/<10 circuits/Non-Dispatch/FL (%)	3.54%	754,118							3.41%	729,649						
B.2.26.1.2.1	P-9	Switch Ports/>=10 circuits/Dispatch/FL (%)	21.41%	383							21.88%	361						
B.2.26.1.2.2	P-9	Switch Ports/>=10 circuits/Non-Dispatch/FL (%)	8.33%	12							5.00%	20						
B.2.26.2.1.1	P-9	Local Interoffice Transport/<10 circuits/Dispatch/FL (%)	7.36%	2,107	0.00%	31		0.04723	1.5575	YES	7.41%	2,497	5.00%	20		0.05880	0.4097	YES
B.2.26.2.1.2	P-9	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (%)																
B.2.26.2.2.1	P-9	Local Interoffice Transport/>=10 circuits/Dispatch/FL (%)	0.00%	1														
B.2.26.2.2.2	P-9	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (%)																
B.2.26.3.1.1	P-9	Loop + Port Combinations/<10 circuits/Dispatch/FL (%)	11.60%	79,170	8.87%	1,500		0.00835	3.2794	YES	10.41%	86,612	8.56%	1,379		0.00829	2.2365	YES
B.2.26.3.1.2	P-9	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (%)	3.54%	757,172	2.55%	41,033		0.00094	10.5963	YES	3.41%	732,311	3.75%	24,127		0.00119	-2.8459	NO
B.2.26.3.1.3	P-9	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (%)	3.83%	380,795	2.29%	21,422		0.00135	11.4273	YES	3.81%	384,314	3.92%	12,061		0.00177	-0.6421	YES
B.2.26.3.1.4	P-9	Loop + Port Combinations/<10 circuits/Dispatch In/FL (%)	3.24%	376,377	2.82%	19,611		0.00130	3.2165	YES	2.96%	347,997	3.58%	12,066		0.00157	-3.8372	NO
B.2.26.3.2.1	P-9	Loop + Port Combinations/>=10 circuits/Dispatch/FL (%)	21.09%	441	9.09%	11		0.12452	0.9635	YES	21.66%	434	11.11%	9		0.13872	0.7604	YES
B.2.26.3.2.2	P-9	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (%)	11.85%	270	0.00%	9		0.10952	1.0822	YES	5.65%	230	0.00%	2		0.16400	0.3446	YES
B.2.26.3.2.3	P-9	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (%)	7.78%	90	0.00%	5		0.12306	0.6321	YES	7.25%	69						
B.2.26.3.2.4	P-9	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (%)	13.89%	180	0.00%	4		0.17483	0.7944	YES	4.97%	161	0.00%	2		0.15461	0.3214	YES
B.2.26.4.1.1	P-9	Combo (other)/< 10 circuits/Dispatch/FL (%)	11.39%	82,069	0.00%	2		0.22461	0.5069	YES	10.27%	89,876						
B.2.26.4.1.4	P-9	Combo (other)/< 10 circuits/Dispatch In/FL (%)	11.39%	82,069							10.27%	89,876						
B.2.26.4.2.1	P-9	Combo (other)/> =10 circuits/Dispatch/FL (%)	20.13%	462							20.43%	460						
B.2.26.4.2.4	P-9	Combo (other)/> =10 circuits/Dispatch In/FL (%)	20.13%	462							20.43%	460						
B.2.26.5.1.1	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (%)	4.56%	9,120	5.32%	282		0.01262	-0.6007	YES	4.32%	9,001	6.27%	303		0.01188	-1.6409	YES
B.2.26.5.1.2	P-9	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (%)	3.33%	5,431							3.01%	4,989						
B.2.26.5.2.1	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (%)	6.25%	16							14.29%	7						
B.2.26.5.2.2	P-9	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1														
B.2.26.6.1.1	P-9	UNE ISDN/<10 circuits/Dispatch/FL (%)	6.08%	263	7.33%	464		0.01845	-0.6742	YES	7.84%	370	8.78%	205		0.02340	-0.4026	YES
B.2.26.6.1.2	P-9	UNE ISDN/<10 circuits/Non-Dispatch/FL (%)	2.21%	453							0.88%	457						
B.2.26.6.2.1	P-9	UNE ISDN/>=10 circuits/Dispatch/FL (%)																
B.2.26.6.2.2	P-9	UNE ISDN/>=10 circuits/Non-Dispatch/FL (%)																
B.2.26.7.1.1	P-9	Line Sharing/<10 circuits/Dispatch/FL (%)	4.56%	9,120	32.86%	70		0.02503	-11.3031	NO	4.32%	9,001	25.00%	92		0.02131	-9.7043	NO
B.2.26.7.1.2	P-9	Line Sharing/<10 circuits/Non-Dispatch/FL (%)	3.33%	5,431	11.54%	156		0.01458	-5.6298	NO	3.01%	4,989	11.57%	216		0.01187	-7.2186	NO
B.2.26.7.2.1	P-9	Line Sharing/>=10 circuits/Dispatch/FL (%)	6.25%	16							14.29%	7	100.00%	1		0.37409	-2.2013	NO
B.2.26.7.2.2	P-9	Line Sharing/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1														

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	10.60%	62,022	10.34%	377		0.01590	0.1581	YES	11.21%	56,778	13.54%	362		0.01663	-1.3992	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	10.60%	62,022							11.21%	56,778						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	16.29%	442	0.00%	3		0.21392	0.7615	YES	20.68%	440	20.00%	5		0.18216	0.0374	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	16.29%	442							20.68%	440						
B.2.26.9.1.1	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	10.62%	61,289	12.18%	1,002		0.00981	-1.5888	YES	11.23%	56,131	10.00%	870		0.01079	1.1426	YES
B.2.26.9.1.4	P-9	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.56%	329,660	6.67%	15		0.05385	-0.3915	YES	4.25%	333,057	6.45%	31		0.03623	-0.6077	YES
B.2.26.9.2.1	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	18.04%	377	17.24%	29		0.07409	0.1074	YES	20.71%	367	10.00%	20		0.09305	1.1509	YES
B.2.26.9.2.4	P-9	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	3	0.00%	1		0.00000		YES	5.56%	18						
B.2.26.10.1.1	P-9	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	10.60%	62,022	0.00%	1		0.30779	0.3443	YES	11.21%	56,778						
B.2.26.10.1.2	P-9	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	10.60%	62,022							11.21%	56,778						
B.2.26.10.2.1	P-9	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	16.29%	442							20.68%	440						
B.2.26.10.2.2	P-9	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	16.29%	442							20.68%	440						
B.2.26.11.1.1	P-9	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	10.62%	61,289							11.23%	56,131	0.00%	2		0.22329	0.5031	YES
B.2.26.11.1.4	P-9	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.56%	329,660	0.00%	1		0.20657	0.2185	YES	4.25%	333,057	0.00%	1		0.20172	0.2107	YES
B.2.26.11.2.1	P-9	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	18.04%	377							20.71%	367						
B.2.26.11.2.4	P-9	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	3							5.56%	18						
B.2.26.12.1.1	P-9	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	R&B - Disp	10.60%	62,022	10.87%	184		0.02272	-0.1203	YES	11.21%	56,778	11.02%	245		0.02020	0.0932	YES
B.2.26.12.1.2	P-9	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	R&B - Disp	10.60%	62,022							11.21%	56,778						
B.2.26.12.2.1	P-9	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	R&B - Disp	16.29%	442	30.00%	10		0.11809	-1.1610	YES	20.68%	440	0.00%	11		0.12364	1.6728	YES
B.2.26.12.2.2	P-9	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	R&B - Disp	16.29%	442							20.68%	440						
B.2.26.13.1.1	P-9	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	10.62%	61,289	4.94%	425		0.01499	3.7852	YES	11.23%	56,131	4.12%	437		0.01516	4.6612	YES
B.2.26.13.1.4	P-9	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	4.56%	329,660	3.79%	264		0.01264	0.5997	YES	4.25%	333,057	3.65%	301		0.01163	0.5117	YES
B.2.26.13.2.1	P-9	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	R&B (POTS) excl SB Or	18.04%	377	5.88%	17		0.09533	1.2750	YES	20.71%	367	12.50%	24		0.08538	0.9614	YES
B.2.26.13.2.4	P-9	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	R&B (POTS) excl SB Or	0.00%	3	23.08%	13		0.00000		NO	5.56%	18	0.00%	4		0.12962	0.4388	YES
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	Design	7.41%	3,172	0.00%	3		0.15129	0.4897	YES	5.96%	2,868						
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	Design	3.26%	705							3.74%	588						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	Design	0.00%	5							0.00%	90						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	Design	0.00%	3							0.00%	4						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	R&B	10.60%	62,022	9.09%	11		0.09281	0.1622	YES	11.21%	56,778	8.00%	25		0.06311	0.5084	YES
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	R&B	4.44%	722,384							4.28%	684,871						
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	R&B	16.29%	442							20.68%	440						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	R&B	5.99%	267							7.56%	172						
B.2.26.16.1.1	P-9	INP (Standalone)/< 10 circuits/Dispatch/FL (%)	R&B (POTS)	10.62%	61,289							11.23%	56,131						
B.2.26.16.1.2	P-9	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.44%	720,032							4.28%	682,774						
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	18.04%	377							20.71%	367						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	11.11%	9							4.76%	21						
B.2.26.17.1.1	P-9	LNP (Standalone)/< 10 circuits/Dispatch/FL (%)	R&B (POTS)	10.62%	61,289	0.00%	5		0.13777	0.7706	YES	11.23%	56,131	0.00%	12		0.09116	1.2321	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	4.44%	720,032	0.00%	3,057		0.00373	11.8897	YES	4.28%	682,774	0.00%	2,758		0.00386	11.0759	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	R&B (POTS)	18.04%	377							20.71%	367						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	R&B (POTS)	11.11%	9	0.00%	21		0.12521	0.8874	YES	4.76%	21	0.00%	14		0.07348	0.6481	YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/< 10 circuits/Dispatch/FL (%)	Digital Loop < DS1	4.81%	10,220	8.28%	592		0.00905	-3.8268	NO	5.18%	10,246	6.99%	529		0.00988	-1.8331	NO
B.2.26.18.1.2	P-9	Digital Loop < DS1/< 10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1	2.08%	6,623							2.86%	6,575						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop < DS1	0.00%	7	0.00%	1		0.00000		YES	0.00%	14	0.00%	1		0.00000		YES
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop < DS1									0.00%	1						
B.2.26.19.1.1	P-9	Digital Loop > = DS1/<10 circuits/Dispatch/FL (%)	Digital Loop > = DS1	6.36%	992	9.93%	413		0.01517	-2.3522	NO	5.41%	388	10.57%	331		0.01693	-3.0489	NO
B.2.26.19.1.2	P-9	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (%)	Digital Loop > = DS1	0.77%	915							0.52%	573						
B.2.26.19.2.1	P-9	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (%)	Digital Loop > = DS1	0.00%	5	0.00%	1		0.00000		YES	0.00%	9	100.00%	1		0.00000		NO
B.2.26.19.2.2	P-9	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (%)	Digital Loop > = DS1	0.00%	94							0.00%	67						
B.2.26.20.1.1	P-9	Line Splitting/< 10 circuits/Dispatch/FL (%)	ADSL to Retail	4.52%	9,549							4.95%	9,617						
B.2.26.20.1.2	P-9	Line Splitting/< 10 circuits/Non-Dispatch/FL (%)	ADSL to Retail	2.05%	5,904							2.88%	5,793						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)	ADSL to Retail	0.00%	7							0.00%	14						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	ADSL to Retail																
B.2.26.21.1.1	P-9	EELs/< 10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffi ce	8.37%	2,080	19.57%	92		0.02950	-3.7969	NO	6.25%	2,096	15.89%	107		0.02399	-4.0173	NO
B.2.26.21.1.2	P-9	EELs/< 10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffi ce																
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)	DS1/ DS3 - Interoffi ce																
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)	DS1/ DS3 - Interoffi ce																
		Average Completion Notice Interval - Mech anized																	
B.2.27.1.1.1	P-5	Switch Ports/< 10 circuits/Dispatch/FL (hours)	R&B (POTS)	5.64	69,477			22.779				6.53	60,667			26.478			
B.2.27.1.1.2	P-5	Switch Ports/< 10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	1.06	758,462			6.679				1.31	718,000			9.172			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.24	377			18.242				6.53	372			32.540			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	15.58	5			36.917				0.71	9			0.563			
B.2.27.2.1.1	P-5	Local Interoffice Transport/< 10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffi ce	84.95	2,383			230.943				78.12	2,005			188.251			
B.2.27.2.1.2	P-5	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffi ce																
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffi ce																
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffi ce																
B.2.27.3.1.1	P-5	Loop + Port Combinations/< 10 circuits/Dispatch/FL (hours)	R&B	5.77	71,591	0.31	1,494	22.603	0.59084	9.2421	YES	6.54	61,385	0.45	1,314	26.627	0.74237	8.2121	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (hours)	R&B	1.07	761,164	0.68	65,759	6.775	0.02754	13.9645	YES	1.32	720,345	0.79	63,582	9.220	0.03815	13.9066	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (hours)	R&B	1.16	400,702	0.66	22,487	7.246	0.04966	10.1410	YES	1.45	389,550	0.81	22,961	10.067	0.06837	9.4965	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (hours)	R&B	0.96	360,462	0.69	43,272	6.207	0.03158	8.3976	YES	1.15	330,795	0.77	40,621	8.107	0.04262	8.9145	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	R&B	9.59	446	0.23	11	41.829	12.76648	0.7336	YES	8.63	436	2.00	8	36.083	12.87366	0.5151	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	R&B	1.90	272	0.28	1	14.058	14.08359	0.1150	YES	1.06	265	0.02	2	3.987	2.82962	0.3675	YES
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	R&B	3.65	106			22.462				0.85	55			0.356			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	R&B	0.79	186	0.28	1	0.543	0.54451	0.9280	YES	1.16	210	0.02	2	4.471	3.17638	0.3609	YES
B.2.27.4.1.1	P-5	Combo (other)/< 10 circuits/Dispatch/FL (hours)	R&B&D - Disp	14.99	74,410			109.256				16.21	64,439			107.859			
B.2.27.4.1.4	P-5	Combo (other)/< 10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	14.99	74,410			109.256				16.21	64,439			107.859			
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	R&B&D - Disp	69.19	749			229.438				9.60	441			40.859			
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	R&B&D - Disp	69.19	749			229.438				9.60	441			40.859			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/FL (hours)	ADSL to Retail	3.96	10,344	14.79	154	43.101	3.49893	-3.0959	NO	4.06	9,524	21.89	94	52.882	5.48126	-3.2499	NO
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	0.81	6,329			6.030				1.22	5,902			9.072			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.19	19			10.146				3.28	7			8.463			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail																
B.2.27.6.1.1	P-5	UNE ISDN/< 10 circuits/Dispatch/FL (hours)	ISDN - BRI	23.11	487	28.46	122	99.034	10.02652	-0.5331	YES	45.23	327	14.31	139	111.038	11.24299	2.7496	YES
B.2.27.6.1.2	P-5	UNE ISDN/< 10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI	7.07	463			34.964				5.87	342			29.177			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	ISDN - BRI																
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	ISDN - BRI																
B.2.27.7.1.1	P-5	Line Sharing/< 10 circuits/Dispatch/FL (hours)	ADSL to Retail	3.96	10,344			23.725				4.06	9,524	0.43	2	21.455	15.17287	0.2400	YES
B.2.27.7.1.2	P-5	Line Sharing/< 10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	0.81	6,329	0.54	2	6.030	4.26435	0.0630	YES	1.22	5,902	0.57	1	9.072	9.07312	0.0725	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.19	19			10.146				3.28	7			8.463			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail																
B.2.27.8.1.1	P-5	2W Analog Loop Design/< 10 circuits/Dispatch/FL (hours)	R&B - Disp	5.77	71,591	12.93	246	43.812	2.79812	-2.5577	NO	6.54	61,385	20.82	308	63.160	3.60790	-3.9568	NO
B.2.27.8.1.2	P-5	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	5.77	71,591			22.603				6.54	61,385			26.627			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	9.59	446	46.23	2	65.360	46.32018	-0.7910	YES	8.63	436	21.33	3	36.922	21.38988	-0.5937	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	9.59	446			41.829				8.63	436			36.083			
B.2.27.9.1.1	P-5	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	5.64	69,477	0.23	845	22.779	0.78836	6.8704	YES	6.53	60,667	0.41	924	26.478	0.87767	6.9738	YES
B.2.27.9.1.4	P-5	2W Analog Loop Non-Design/< 10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.95	358,636	0.06	6	6.030	2.46171	0.3613	YES	1.14	329,197	0.17	11	7.982	2.40660	0.4059	YES
B.2.27.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.24	377	0.41	16	18.242	4.65625	0.8233	YES	6.53	372	0.39	19	32.640	7.67700	0.7992	YES
B.2.27.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)	R&B (POTS) excl SB Or	0.51	5			0.432				0.30	3	0.07	1	0.476	0.55008	0.4242	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.26.8.1.1	P-9	2W Analog Loop Design/<10 circuits/Dispatch/FL (%)	11.60%	79,170	7.55%	384		0.01638	2.4733	YES	10.41%	86,612	10.28%	253		0.01923	0.0697	YES
B.2.26.8.1.2	P-9	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (%)	11.60%	79,170							10.41%	86,612						
B.2.26.8.2.1	P-9	2W Analog Loop Design/>=10 circuits/Dispatch/FL (%)	21.09%	441	25.00%	4		0.20489	-0.1909	YES	21.66%	434	28.57%	7		0.15694	-0.4404	YES
B.2.26.8.2.2	P-9	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (%)	21.09%	441							21.66%	434						
B.2.26.9.1.1	P-9	2W Analog Loop N on-Design/<10 circuits/Dispatch/FL (%)	11.63%	78,501	7.61%	1,498		0.00836	4.8066	YES	10.40%	85,789	6.53%	1,424		0.00816	4.7449	YES
B.2.26.9.1.4	P-9	2W Analog Loop N on-Design/<10 circuits/Dispatch In/FL (%)	3.24%	374,231	12.00%	25		0.03543	-2.4719	NO	2.97%	346,181	11.90%	42		0.02620	-3.4104	NO
B.2.26.9.2.1	P-9	2W Analog Loop N on-Design/>=10 circuits/Dispatch/FL (%)	21.41%	383	20.41%	49		0.06224	0.1610	YES	21.88%	361	20.00%	70		0.05400	0.3488	YES
B.2.26.9.2.4	P-9	2W Analog Loop N on-Design/>=10 circuits/Dispatch In/FL (%)	10.00%	10							0.00%	15						
B.2.26.10.1.1	P-9	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (%)	11.60%	79,170	0.00%	1		0.32028	0.3623	YES	10.41%	86,612	0.00%	1		0.30540	0.3409	YES
B.2.26.10.1.2	P-9	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (%)	11.60%	79,170							10.41%	86,612						
B.2.26.10.2.1	P-9	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (%)	21.09%	441							21.66%	434						
B.2.26.10.2.2	P-9	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (%)	21.09%	441							21.66%	434						
B.2.26.11.1.1	P-9	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (%)	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	3		0.17625	0.5901	YES
B.2.26.11.1.4	P-9	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (%)	3.24%	374,231	0.00%	1		0.17713	0.1831	YES	2.97%	346,181	0.00%	1		0.16977	0.1750	YES
B.2.26.11.2.1	P-9	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (%)	21.41%	383							21.88%	361						
B.2.26.11.2.4	P-9	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (%)	10.00%	10							0.00%	15						
B.2.26.12.1.1	P-9	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (%)	11.60%	79,170	10.11%	366		0.01678	0.8909	YES	10.41%	86,612	7.00%	414		0.01505	2.2638	YES
B.2.26.12.1.2	P-9	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (%)	11.60%	79,170							10.41%	86,612						
B.2.26.12.2.1	P-9	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (%)	21.09%	441	30.77%	13		0.11480	-0.8433	YES	21.66%	434	16.67%	6		0.16932	0.2948	YES
B.2.26.12.2.2	P-9	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (%)	21.09%	441							21.66%	434						
B.2.26.13.1.1	P-9	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (%)	11.63%	78,501	3.99%	828		0.01120	6.8251	YES	10.40%	85,789	3.51%	769		0.01106	6.2310	YES
B.2.26.13.1.4	P-9	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (%)	3.24%	374,231	3.18%	440		0.00845	0.0720	YES	2.97%	346,181	3.36%	357		0.00899	-0.4349	YES
B.2.26.13.2.1	P-9	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (%)	21.41%	383	19.35%	31		0.07660	0.2683	YES	21.88%	361	8.33%	48		0.06352	2.1332	YES
B.2.26.13.2.4	P-9	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (%)	10.00%	10	0.00%	6		0.15492	0.6455	YES	0.00%	15	5.56%	18		0.00000		NO
B.2.26.14.1.1	P-9	Other Design/<10 circuits/Dispatch/FL (%)	5.42%	2,899							6.62%	3,264	100.00%	1		0.24863	-3.7559	NO
B.2.26.14.1.2	P-9	Other Design/<10 circuits/Non-Dispatch/FL (%)	5.34%	643							4.70%	723						
B.2.26.14.2.1	P-9	Other Design/>=10 circuits/Dispatch/FL (%)	0.00%	21							0.00%	26						
B.2.26.14.2.2	P-9	Other Design/>=10 circuits/Non-Dispatch/FL (%)	0.00%	4							0.00%	11						
B.2.26.15.1.1	P-9	Other Non-Design/<10 circuits/Dispatch/FL (%)	11.60%	79,170							10.41%	86,612	36.54%	52		0.04236	-6.1674	NO
B.2.26.15.1.2	P-9	Other Non-Design/<10 circuits/Non-Dispatch/FL (%)	3.54%	757,172							3.41%	732,311	0.00%	1		0.18156	0.1880	YES
B.2.26.15.2.1	P-9	Other Non-Design/>=10 circuits/Dispatch/FL (%)	21.09%	441							21.66%	434						
B.2.26.15.2.2	P-9	Other Non-Design/>=10 circuits/Non-Dispatch/FL (%)	11.85%	270							5.65%	230						
B.2.26.16.1.1	P-9	INP (Standalone)/<10 circuits/Dispatch/FL (%)	11.63%	78,501							10.40%	85,789						
B.2.26.16.1.2	P-9	INP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	3.54%	754,118							3.41%	729,649	100.00%	1		0.18147	-5.3227	NO
B.2.26.16.2.1	P-9	INP (Standalone)/>=10 circuits/Dispatch/FL (%)	21.41%	383							21.88%	361						
B.2.26.16.2.2	P-9	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	8.33%	12							5.00%	20						
B.2.26.17.1.1	P-9	LNP (Standalone)/<10 circuits/Dispatch/FL (%)	11.63%	78,501	0.00%	1		0.32058	0.3628	YES	10.40%	85,789	0.00%	5		0.13653	0.7618	YES
B.2.26.17.1.2	P-9	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (%)	3.54%	754,118	0.00%	3,357		0.00320	11.0713	YES	3.41%	729,649	0.00%	3,874		0.00292	11.6626	YES
B.2.26.17.2.1	P-9	LNP (Standalone)/>=10 circuits/Dispatch/FL (%)	21.41%	383							21.88%	361						
B.2.26.17.2.2	P-9	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (%)	8.33%	12	0.00%	14		0.10873	0.7664	YES	5.00%	20	0.00%	12		0.07958	0.6283	YES
B.2.26.18.1.1	P-9	Digital Loop < DS1/<10 circuits/Dispatch/FL (%)	4.63%	9,833	6.61%	726		0.00808	-2.4560	NO	4.63%	9,899	7.22%	485		0.00977	-2.6509	NO
B.2.26.18.1.2	P-9	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (%)	3.46%	6,554							3.05%	5,936						
B.2.26.18.2.1	P-9	Digital Loop < DS1/>=10 circuits/Dispatch/FL (%)	6.25%	16							14.29%	7						
B.2.26.18.2.2	P-9	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (%)	0.00%	2							0.00%	3						
B.2.26.19.1.1	P-9	Digital Loop > = DS1/<10 circuits/Dispatch/FL (%)	7.49%	334	9.31%	462		0.01890	-0.9642	YES	6.89%	363	11.17%	385		0.01853	-2.3112	NO
B.2.26.19.1.2	P-9	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (%)	0.17%	1,183							0.68%	886						
B.2.26.19.2.1	P-9	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (%)	0.00%	2							0.00%	9	0.00%	1		0.00000		YES
B.2.26.19.2.2	P-9	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (%)	1.69%	59							0.00%	68						
B.2.26.20.1.1	P-9	Line Splitting/<10 circuits/Dispatch/FL (%)	4.56%	9,120							4.32%	9,001						
B.2.26.20.1.2	P-9	Line Splitting/<10 circuits/Non-Dispatch/FL (%)	3.33%	5,431							3.01%	4,989						
B.2.26.20.2.1	P-9	Line Splitting/>=10 circuits/Dispatch/FL (%)	6.25%	16							14.29%	7						
B.2.26.20.2.2	P-9	Line Splitting/>=10 circuits/Non-Dispatch/FL (%)	0.00%	1														
B.2.26.21.1.1	P-9	EELs/<10 circuits/Dispatch/FL (%)	7.36%	2,107	9.28%	162		0.02128	-0.8940	YES	7.41%	2,497						
B.2.26.21.1.2	P-9	EELs/<10 circuits/Non-Dispatch/FL (%)																
B.2.26.21.2.1	P-9	EELs/>=10 circuits/Dispatch/FL (%)	0.00%	1														
B.2.26.21.2.2	P-9	EELs/>=10 circuits/Non-Dispatch/FL (%)																
Average Completion Notice Interval - Mechanized																		
B.2.27.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	4.30	55,558			18.977				3.63	78,319			17.893			
B.2.27.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	1.24	681,302			6.907				1.11	752,227			7.231			
B.2.27.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	13.37	363			64.591				8.62	380			40.713			
B.2.27.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	2.60	21			6.441				14.07	12			27.580			
B.2.27.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	66.03	2,038			246.965				74.39	2,071			235.717			
B.2.27.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)																
B.2.27.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)									17.37	1			0.000			
B.2.27.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)																
B.2.27.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	4.33	56,194	1.23	1,161	19.165	0.56824	5.4550	YES	3.68	78,986	0.44	1,140	18.134	0.54094	5.9999	YES
B.2.27.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	1.25	683,392	0.83	48,137	6.986	0.03294	12.8266	YES	1.12	755,277	0.75	38,869	7.324	0.03809	9.7937	YES
B.2.27.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)	1.37	349,349	0.87	18,906	7.900	0.05899	8.4893	YES	1.25	379,206	0.77	19,810	8.335	0.06075	7.9143	YES
B.2.27.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)	1.13	334,043	0.80	29,231	5.879	0.03586	9.0252	YES	0.99	376,071	0.73	19,059	6.134	0.04555	5.8185	YES
B.2.27.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	13.65	436	0.37	7	59.857	22.80480	0.5823	YES	8.15	438	2.21	9	38.575	12.98978	0.4571	YES
B.2.27.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	1.89	172	1.37	1	7.376	7.39744	0.0707	YES	3.05	270			12.876			
B.2.27.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)	1.25	35			2.036				2.87	90			14.147			
B.2.27.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)	2.05	137	1.37	1	8.200	8.22985	0.0834	YES	3.14	180			12.231			
B.2.27.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)	12.80	58,938			104.397				8.74	81,835			72.434			
B.2.27.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)	12.80	58,938			104.397				8.74	81,835			72.434			
B.2.27.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)	22.92	526			76.141				13.41	459			56.223			
B.2.27.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)	22.92	526			76.141				13.41	459			56.223			
B.2.27.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	6.40	9,596	13.26	142	35.427	2.99485	-2.2950	NO	9.17	9,113			30.738			
B.2.27.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	1.52	5,788			11.236				1.15	5,431			8.356			
B.2.27.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	1.04	14			1.851				15.13	16			58.397			
B.2.27.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)									0.98	1			0.000			
B.2.27.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	38.49	248	23.83	136	97.859	10.44165	1.4036	YES	42.99	255	9.38	150	66.813	8.87501	4.8881	YES
B.2.27.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	4.97	312			38.426				6.74	450			30.290			
B.2.27.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)																
B.2.27.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)																
B.2.27.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	6.40	9,596			24.574				9.17	9,113	17.02	1	30.738	30.73955	-0.2553	YES
B.2.27.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	1.52	5,788	0.55	1	11.236	11.23735	0.0860	YES	1.15	5,431	0.53	2	8.356	5.91003	0.1061	YES
B.2.27.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	1.04	14			1.851				15.13	16			58.397			
B.2.27.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)									0.98	1			0.000			
B.2.27.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)	4.33	56,194	8.32	309	30.285	1.72758	-2.3100	NO	3.68	78,986	10.03	287	36.514	2.15924	-2.9386	NO
B.2.27.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)	4.33	56,194			19.165				3.68	78,986			18.134			
B.2.27.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)	13.65	436	0.02	3	59.857	34.67729	0.3931	YES	8.15	438	0.02	2	38.575	27.33888	0.2975	YES
B.2.27.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)	13.65	436			59.857				8.15	438			38.575			
B.2.27.9.1.1	P-5	2W Analog Loop N on-Design/<10 circuits/Dispatch/FL (hours)	4.30	55,558	1.51	774	18.977	0.68683	4.0605	YES	3.63	78,319	0.51	1,311	17.893	0.49630	6.2667	YES
B.2.27.9.1.4	P-5	2W Analog Loop N on-Design/<10 circuits/Dispatch In/FL (hours)	1.11	332,570	1.92	19	5.726	1.31367	-0.6139	YES	0.98	373,927	0.40	14	5.920	1.58227	0.3661	YES
B.2.27.9.2.1	P-5	2W Analog Loop N on-Design/>=10 circuits/Dispatch/FL (hours)	13.37	363	2.48	14	64.591	17.59251	0.6189	YES	8.62	380	1.01	36	40.713	7.09659	1.0718	YES
B.2.27.9.2.4	P-5	2W Analog Loop N on-Design/>=10 circuits/Dispatch In/FL (hours)	2.58	18			6.885				16.75	10			29.692			

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.27.10.1.1	P-5	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	5.77	71,591			22.603				6.54	61,385			26.627			
B.2.27.10.1.2	P-5	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	5.77	71,591			22.603				6.54	61,385			26.627			
B.2.27.10.2.1	P-5	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	9.59	446			41.829				8.63	436			36.083			
B.2.27.10.2.2	P-5	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	9.59	446			41.829				8.63	436			36.083			
B.2.27.11.1.1	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	5.64	69,477			22.779				6.53	60,667			26.478			
B.2.27.11.1.4	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/F L (hours)	R&B (POTS) excl SB Or	0.95	358,636			6.030				1.14	329,197			7.982			
B.2.27.11.2.1	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.24	377			18.242				6.53	372			32.640			
B.2.27.11.2.4	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/F L (hours)	R&B (POTS) excl SB Or	0.51	5			0.432				0.30	3			0.476			
B.2.27.12.1.1	P-5	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (hours)	R&B - Disp	5.77	71,591	10.83	116	26.763	2.48690	-2.0357	NO	6.54	61,385	11.81	166	49.544	3.85054	-1.3675	YES
B.2.27.12.1.2	P-5	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	5.77	71,591			22.603				6.54	61,385			26.627			
B.2.27.12.2.1	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (hours)	R&B - Disp	9.59	446	18.32	5	41.829	18.81104	-0.4638	YES	8.63	436	0.02	9	36.083	12.15106	0.7092	YES
B.2.27.12.2.2	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B - Disp	9.59	446			41.829				8.63	436			36.083			
B.2.27.13.1.1	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	5.64	69,477	0.22	274	22.779	1.37881	3.9321	YES	6.53	60,667	0.47	412	26.478	1.30890	4.6342	YES
B.2.27.13.1.4	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/F L (hours)	R&B (POTS) excl SB Or	0.95	358,636	0.17	233	6.030	0.39516	1.9589	YES	1.14	329,197	0.29	251	7.982	0.50399	1.6939	YES
B.2.27.13.2.1	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B (POTS) excl SB Or	4.24	377	0.23	18	18.242	4.40111	0.9113	YES	6.53	372	0.18	17	32.640	8.09525	0.7835	YES
B.2.27.13.2.4	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/F L (hours)	R&B (POTS) excl SB Or	0.51	5	0.44	8	0.662	0.37743	0.1755	YES	0.30	3	0.11	13	0.476	0.30513	0.6092	YES
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Design	249.11	2,819			495.197				210.55	3,054			437.754			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Design	19.13	948			63.957				19.96	687			107.904			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Design	156.90	303			338.882				93.73	5			181.942			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Design	237.45	47			316.423				43.08	3			68.099			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	R&B	5.77	71,591			22.603				6.54	61,385	0.63	1	26.627	26.62698	0.2220	YES
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	R&B	1.07	761,164			6.775				1.32	720,345			9.220			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	R&B	9.59	446			41.829				8.63	436			36.083			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	R&B	1.90	272			14.058				1.06	265			3.987			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	5.64	69,477			22.779				6.53	60,667			26.478			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	1.06	758,462			6.679				1.31	718,000			9.172			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.24	377			18.242				6.53	372			32.640			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	15.58	6			36.917				0.71	9			0.563			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	R&B (POTS)	5.64	69,477			22.779				6.53	60,667	0.81	3	26.478	15.28741	0.3742	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	1.06	758,462	0.60	2,847	6.679	0.12540	3.6427	YES	1.31	718,000	0.62	2,699	9.172	0.17888	3.9009	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	R&B (POTS)	4.24	377			18.242				6.53	372			32.640			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	R&B (POTS)	15.58	6	0.50	8	36.917	19.93756	0.7564	YES	0.71	9	0.62	5	0.563	0.31410	0.2913	YES
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	8.62	11,215	21.21	271	74.075	4.55379	-2.7644	NO	7.95	10,170	17.33	227	49.143	3.29792	-2.8438	NO
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	2.22	7,396			19.254				2.13	6,614			28.087			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop < DS1	4.19	19			10.146				3.28	7			8.463			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop < DS1	1.68	1			0.000											
B.2.27.19.1.1	P-5	Digital Loop > = DS1/<10 circuits/Dispatch/FL (hours)	Digital Loop > = DS1	65.83	1,591	28.24	245	218.621	15.00414	2.5060	YES	207.20	868	41.38	320	508.469	34.56841	4.7970	YES
B.2.27.19.1.2	P-5	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (hours)	Digital Loop > = DS1	7.63	891			38.158				6.01	904			44.168			
B.2.27.19.2.1	P-5	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (hours)	Digital Loop > = DS1	201.09	160			378.527				93.70	5	0.02	1	181.990	199.32967	0.4700	YES
B.2.27.19.2.2	P-5	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (hours)	Digital Loop > = DS1	99.30	86			206.886				1.60	94			6.672			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	ADSL to Retail	3.96	10,344			23.725				4.08	9,524			21.455			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail	0.81	6,329			6.030				1.22	5,902			9.072			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	ADSL to Retail	4.19	19			10.146				3.28	7			8.463			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	ADSL to Retail																
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice	84.95	2,383	46.41	34	230.943	39.88798	0.9662	YES	78.12	2,005	76.88	18	188.251	44.56995	0.0278	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	DS1/ DS3 - Interoffice																
		Average Completion Notice Interval - Non-Mechanized																	
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)	Diagnostic			86.00	5				Diagnostic			13.96	6				Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)	Diagnostic			17.79	582				Diagnostic			45.16	498				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			9.77	1,684				Diagnostic			9.43	1,386				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/F L (hours)	Diagnostic			7.85	1,135				Diagnostic			7.13	916				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/F L (hours)	Diagnostic			13.72	549				Diagnostic			13.93	470				Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)	Diagnostic			10.56	3				Diagnostic			13.04	6				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			28.43	4				Diagnostic			10.99	2				Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/F L (hours)	Diagnostic								Diagnostic			0.38	1				Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/F L (hours)	Diagnostic			28.43	4				Diagnostic			21.60	1				Diagnostic
B.2.28.4.1.1	P-5	Combo (other)/< 10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			15.08	2				Diagnostic
B.2.28.4.1.4	P-5	Combo (other)/< 10 circuits/Dispatch In/F L (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.1	P-5	Combo (other)/> =10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo (other)/> =10 circuits/Dispatch In/F L (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)	Diagnostic			32.08	40				Diagnostic			22.19	166				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)	Diagnostic			37.04	125				Diagnostic			32.57	205				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			20.37	1				Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)	Diagnostic			2.28	25				Diagnostic			19.96	33				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			2.37	136				Diagnostic			1.06	111				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop D esign/<10 circuits/Dispatch/FL (hours)	Diagnostic			82.30	57				Diagnostic			33.77	66				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop D esign/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop D esign/>=10 circuits/Dispatch/FL (hours)	Diagnostic			17.37	2				Diagnostic								Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop N on-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			17.73	48				Diagnostic			18.40	76				Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop N on-Design/<10 circuits/Dispatch In/F L (hours)	Diagnostic			5.99	3				Diagnostic			19.41	4				Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop N on-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			0.04	4				Diagnostic			12.56	10				Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop N on-Design/>=10 circuits/Dispatch In/F L (hours)	Diagnostic			0.02	1				Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			21.00	2				Diagnostic			17.25	1				Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			22.08	1				Diagnostic								Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/F L (hours)	Diagnostic			20.75	1				Diagnostic			21.05	1				Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/F L (hours)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.27.10.1.1	P-5	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (hours)	4.33	56,194			19.165				3.68	78,986			18.134			
B.2.27.10.1.2	P-5	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (hours)	4.33	56,194			19.165				3.68	78,986			18.134			
B.2.27.10.2.1	P-5	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (hours)	13.65	436			59.857				8.15	438			38.575			
B.2.27.10.2.2	P-5	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (hours)	13.65	436			59.857				8.15	438			38.575			
B.2.27.11.1.1	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (hours)	4.30	55,558			18.977				3.63	78,319			17.893			
B.2.27.11.1.4	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.11	332,570			5.726				0.98	373,927			5.920			
B.2.27.11.2.1	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (hours)	13.37	363			64.591				8.62	380			40.713			
B.2.27.11.2.4	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (hours)	2.58	18			6.885				16.75	10			29.692			
B.2.27.12.1.1	P-5	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (hours)	4.33	56,194	7.69	232	37.702	2.48038	-1.3569	YES	3.68	78,986	16.77	344	56.519	3.05392	-4.2839	NO
B.2.27.12.1.2	P-5	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (hours)	4.33	56,194			19.165				3.68	78,986			18.134			
B.2.27.12.2.1	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (hours)	13.65	436	0.56	11	59.857	18.27388	0.7162	YES	8.15	438	23.35	11	60.839	18.57257	-0.8184	YES
B.2.27.12.2.2	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	13.65	436			59.857				8.15	438			38.575			
B.2.27.13.1.1	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (hours)	4.30	55,558	1.58	434	18.977	0.91445	2.9818	YES	3.63	78,319	0.99	808	17.893	0.63272	4.1882	YES
B.2.27.13.1.4	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	1.11	332,570	1.39	291	5.726	0.33561	-0.8402	YES	0.98	373,927	1.01	426	5.920	0.28700	-0.0912	YES
B.2.27.13.2.1	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	13.37	363	1.22	23	64.591	13.88835	0.8745	YES	8.62	380	0.62	27	40.713	8.10873	0.9856	YES
B.2.27.13.2.4	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	2.58	18	1.16	4	6.885	3.80592	0.3738	YES	16.75	10	0.08	6	29.692	15.33308	1.0871	YES
B.2.27.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	186.19	2,744			441.705				149.01	2,849			348.205			
B.2.27.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	20.85	580			107.909				17.04	840			81.725			
B.2.27.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	67.85	90			119.266				123.13	21			163.177			
B.2.27.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	0.78	4			0.955				8.62	3			14.465			
B.2.27.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)									3.68	78,986			18.134			
B.2.27.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)									1.12	755,277			7.324			
B.2.27.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)									8.15	438			38.575			
B.2.27.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)									3.05	270			12.876			
B.2.27.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	4.30	55,558			18.977				3.63	78,319			17.893			
B.2.27.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.24	681,302			6.907				1.11	752,227			7.231			
B.2.27.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	13.37	363			64.591				8.62	380			40.713			
B.2.27.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	2.60	21			6.441				14.07	12			27.580			
B.2.27.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	4.30	55,558	4.21	7	18.977	7.17291	0.0127	YES	3.63	78,319	0.02	1	17.893	17.89341	0.2022	YES
B.2.27.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	1.24	681,302	0.67	2,400	6.907	0.14124	4.0230	YES	1.11	752,227	0.72	3,003	7.231	0.13221	3.0042	YES
B.2.27.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	13.37	363			64.591				8.62	380			40.713			
B.2.27.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	2.60	21	0.44	3	6.441	3.97549	0.5428	YES	14.07	12	1.23	2	27.580	21.06479	0.6096	YES
B.2.27.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	11.78	10,204	18.82	271	73.931	4.55024	-1.5471	YES	14.43	9,808	9.38	150	69.940	5.75411	0.8774	YES
B.2.27.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	2.24	6,566			30.217				2.43	6,550			28.970			
B.2.27.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	1.04	14			1.851				15.13	16			58.397			
B.2.27.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	1.07	1			0.000				0.74	2			0.342			
B.2.27.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	278.46	362	25.71	244	743.924	61.61913	4.1018	YES	259.55	331	24.59	259	589.421	48.89762	4.8052	YES
B.2.27.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	11.11	569			43.017				4.93	1,181			25.946			
B.2.27.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	151.43	9			258.464				0.02	2			0.000			
B.2.27.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	0.70	67			0.669				2.03	59			6.153			
B.2.27.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	6.40	9,596			24.574				9.17	9,113			30.738			
B.2.27.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	1.52	5,788			11.236				1.15	5,431			8.356			
B.2.27.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	1.04	14			1.851				15.13	16			58.397			
B.2.27.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)									0.96	1			0.000			
B.2.27.21.1.1	P-5	EELs/<10 circuits/Dispatch/FL (hours)	66.03	2,038	217.28	5	377.325	168.95171	-0.8952	YES	74.39	2,071	65.88	3	235.717	136.18956	0.0625	YES
B.2.27.21.1.2	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)																
B.2.27.21.2.1	P-5	EELs/>=10 circuits/Dispatch/FL (hours)									17.37	1			0.000			
B.2.27.21.2.2	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)																
		Average Completion Notice Interval - Non-Mechanized																
B.2.28.1.1.1	P-5	Switch Ports/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.1.1.2	P-5	Switch Ports/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.1.2.1	P-5	Switch Ports/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.1.2.2	P-5	Switch Ports/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.2.1.1	P-5	Local Interoffice Transport/<10 circuits/Dispatch/FL (hours)			24.85	13				Diagnostic			34.44	31				Diagnostic
B.2.28.2.1.2	P-5	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.2.2.1	P-5	Local Interoffice Transport/>=10 circuits/Dispatch/FL (hours)			15.90	1				Diagnostic								Diagnostic
B.2.28.2.2.2	P-5	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.3.1.1	P-5	Loop + Port Combinations/<10 circuits/Dispatch/FL (hours)			15.87	395				Diagnostic			17.07	363				Diagnostic
B.2.28.3.1.2	P-5	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (hours)			12.11	1,271				Diagnostic			10.09	2,003				Diagnostic
B.2.28.3.1.3	P-5	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (hours)			11.32	845				Diagnostic			10.53	1,451				Diagnostic
B.2.28.3.1.4	P-5	Loop + Port Combinations/<10 circuits/Dispatch In/FL (hours)			13.70	426				Diagnostic			8.93	552				Diagnostic
B.2.28.3.2.1	P-5	Loop + Port Combinations/>=10 circuits/Dispatch/FL (hours)			26.35	7				Diagnostic			19.03	2				Diagnostic
B.2.28.3.2.2	P-5	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (hours)			8.06	2				Diagnostic			6.09	9				Diagnostic
B.2.28.3.2.3	P-5	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (hours)								Diagnostic			0.03	5				Diagnostic
B.2.28.3.2.4	P-5	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (hours)			8.06	2				Diagnostic			13.67	4				Diagnostic
B.2.28.4.1.1	P-5	Combo (other)/<10 circuits/Dispatch/FL (hours)			14.03	1				Diagnostic			158.22	2				Diagnostic
B.2.28.4.1.4	P-5	Combo (other)/<10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic
B.2.28.4.2.1	P-5	Combo (other)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.4.2.4	P-5	Combo (other)/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic
B.2.28.5.1.1	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (hours)			30.12	129				Diagnostic			27.78	282				Diagnostic
B.2.28.5.1.2	P-5	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.5.2.1	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (hours)			0.02	1				Diagnostic								Diagnostic
B.2.28.5.2.2	P-5	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.6.1.1	P-5	UNE ISDN/<10 circuits/Dispatch/FL (hours)			28.44	145				Diagnostic			35.65	312				Diagnostic
B.2.28.6.1.2	P-5	UNE ISDN/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.6.2.1	P-5	UNE ISDN/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.6.2.2	P-5	UNE ISDN/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.7.1.1	P-5	Line Sharing/<10 circuits/Dispatch/FL (hours)			6.81	37				Diagnostic			4.20	69				Diagnostic
B.2.28.7.1.2	P-5	Line Sharing/<10 circuits/Non-Dispatch/FL (hours)			0.88	128				Diagnostic			0.73	154				Diagnostic
B.2.28.7.2.1	P-5	Line Sharing/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.7.2.2	P-5	Line Sharing/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.8.1.1	P-5	2W Analog Loop Design/<10 circuits/Dispatch/FL (hours)			26.59	51				Diagnostic			27.00	95				Diagnostic
B.2.28.8.1.2	P-5	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.8.2.1	P-5	2W Analog Loop Design/>=10 circuits/Dispatch/FL (hours)			18.32	2				Diagnostic			20.13	2				Diagnostic
B.2.28.8.2.2	P-5	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.9.1.1	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (hours)			18.72	94				Diagnostic			21.47	189				Diagnostic
B.2.28.9.1.4	P-5	2W Analog Loop Non-Design/<10 circuits/Dispatch In/FL (hours)			19.13	12				Diagnostic			24.07	11				Diagnostic
B.2.28.9.2.1	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (hours)			6.08	6				Diagnostic			7.06	13				Diagnostic
B.2.28.9.2.4	P-5	2W Analog Loop Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic
B.2.28.10.1.1	P-5	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (hours)								Diagnostic			15.32	1				Diagnostic
B.2.28.10.1.2	P-5	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.10.2.1	P-5	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.10.2.2	P-5	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.11.1.1	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (hours)			17.90	2				Diagnostic			17.82	1				Diagnostic
B.2.28.11.1.4	P-5	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch In/FL (hours)			14.62	1				Diagnostic			15.83	1				Diagnostic
B.2.28.11.2.1	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.11.2.4	P-5	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.12.1.1	P-5	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			55.29	8				Diagnostic			36.89	13				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic			66.60	4				Diagnostic			19.67	1				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			20.97	11				Diagnostic			16.09	13				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (hours)	Diagnostic			19.98	4				Diagnostic			14.99	13				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			18.27	3				Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)	Diagnostic			19.55	2				Diagnostic			18.87	10				Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)	Diagnostic			43.55	3				Diagnostic			7.01	2				Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic			3.16	412				Diagnostic			4.24	354				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic			4.31	5				Diagnostic			2.30	15				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			35.60	161				Diagnostic			27.96	362				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic			20.37	1				Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)	Diagnostic			73.78	79				Diagnostic			76.16	88				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)	Diagnostic								Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)	Diagnostic			53.99	57				Diagnostic			66.53	72				Diagnostic
	Total Service Order Cycle Time - Mechanized																		
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.08	820				Diagnostic			4.55	717				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.88	37,059				Diagnostic			0.80	35,183				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.38	17,531				Diagnostic			0.44	18,825				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.33	19,528				Diagnostic			1.22	16,358				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.40	6				Diagnostic			15.01	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.93	90				Diagnostic			4.77	30				Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			12.78	18				Diagnostic			11.69	10				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.21	1				Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.91	105				Diagnostic			4.94	118				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.48	21				Diagnostic			3.84	32				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	2				Diagnostic			7.11	1				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.12.1.1	P-5	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (hours)			43.16	10				Diagnostic			25.88	22				Diagnostic
B.2.28.12.1.2	P-5	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.12.2.1	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic			17.52	2				Diagnostic
B.2.28.12.2.2	P-5	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.13.1.1	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (hours)			11.35	3				Diagnostic			17.81	19				Diagnostic
B.2.28.13.1.4	P-5	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch In/FL (hours)			18.66	9				Diagnostic			18.22	14				Diagnostic
B.2.28.13.2.1	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic			30.66	4				Diagnostic
B.2.28.13.2.4	P-5	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch In/FL (hours)								Diagnostic								Diagnostic
B.2.28.14.1.1	P-5	Other Design/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.14.1.2	P-5	Other Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.14.2.1	P-5	Other Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.14.2.2	P-5	Other Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.15.1.1	P-5	Other Non-Design/<10 circuits/Dispatch/FL (hours)								Diagnostic			21.76	65				Diagnostic
B.2.28.15.1.2	P-5	Other Non-Design/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.15.2.1	P-5	Other Non-Design/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.15.2.2	P-5	Other Non-Design/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.16.1.1	P-5	INP (Standalone)/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.16.1.2	P-5	INP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.16.2.1	P-5	INP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.16.2.2	P-5	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.17.1.1	P-5	LNP (Standalone)/<10 circuits/Dispatch/FL (hours)			0.23	5				Diagnostic								Diagnostic
B.2.28.17.1.2	P-5	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (hours)			4.34	354				Diagnostic			4.12	349				Diagnostic
B.2.28.17.2.1	P-5	LNP (Standalone)/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.17.2.2	P-5	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (hours)			1.94	11				Diagnostic			0.69	12				Diagnostic
B.2.28.18.1.1	P-5	Digital Loop < DS1/<10 circuits/Dispatch/FL (hours)			29.48	254				Diagnostic			32.20	574				Diagnostic
B.2.28.18.1.2	P-5	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.18.2.1	P-5	Digital Loop < DS1/>=10 circuits/Dispatch/FL (hours)			0.02	1				Diagnostic								Diagnostic
B.2.28.18.2.2	P-5	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.19.1.1	P-5	Digital Loop >= DS1/<10 circuits/Dispatch/FL (hours)			37.91	84				Diagnostic			55.06	202				Diagnostic
B.2.28.19.1.2	P-5	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.19.2.1	P-5	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (hours)			43.45	1				Diagnostic								Diagnostic
B.2.28.19.2.2	P-5	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.20.1.1	P-5	Line Splitting/<10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.20.1.2	P-5	Line Splitting/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.20.2.1	P-5	Line Splitting/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.20.2.2	P-5	Line Splitting/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.21.1.1	P-5	EELs/>=10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.21.1.2	P-5	EELs/>=10 circuits/Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.21.2.1	P-5	EELs/<10 circuits/Non-Dispatch/FL (hours)								Diagnostic								Diagnostic
B.2.28.21.2.2	P-5	EELs/<10 circuits/Dispatch/FL (hours)			72.34	98				Diagnostic			54.38	159				Diagnostic
		Total Service Order Cycle Time - Mech seized																
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)			3.87	631				Diagnostic			3.58	503				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)			0.76	23,631				Diagnostic			0.68	20,484				Diagnostic
B.2.29.3.1.3	P-10	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)			0.44	12,719				Diagnostic			0.40	12,198				Diagnostic
B.2.29.3.1.4	P-10	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (days)			1.13	10,912				Diagnostic			1.08	8,286				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			3.66	4				Diagnostic			5.70	1				Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic
B.2.29.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.68	112				Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			10.77	8				Diagnostic			10.69	5				Diagnostic
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop D esign/< 10 circuits/Dispatch/FL (days)			4.59	106				Diagnostic			5.05	86				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop D esign/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop D esign/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop D esign/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop N on-Design/< 10 circuits/Dispatch/FL (days)			3.06	20				Diagnostic			3.78	53				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop N on-Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop N on-Design/>=10 circuits/Dispatch/FL (days)			6.38	2				Diagnostic								Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop N on-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w /INP Non-Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.12.1.1	P-10	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)			4.78	1				Diagnostic			5.16	2				Diagnostic
B.2.29.12.1.2	P-10	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)								Diagnostic			5.36	1				Diagnostic
B.2.29.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.29	5				Diagnostic
B.2.29.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.75	2,299				Diagnostic			0.74	2,062				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.29	105				Diagnostic			6.59	38				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	77				Diagnostic			6.35	56				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																	
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.64	173				Diagnostic			3.07	178				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.41	7,677				Diagnostic			1.28	6,129				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.31	4,641				Diagnostic			1.08	3,880				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.57	3,036				Diagnostic			1.62	2,249				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.46	4				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			4.66	5				Diagnostic			6.53	3				Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			14.11	7				Diagnostic			11.67	3				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.61	32				Diagnostic			5.29	43				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	413				Diagnostic			4.21	406				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.39	2				Diagnostic			2.13	1				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.90	6				Diagnostic			8.40	6				Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.03	1				Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.38	41				Diagnostic			6.11	51				Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			9.16	1				Diagnostic			7.12	1				Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.75	136				Diagnostic			5.97	215				Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.71	133				Diagnostic			5.51	106				Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.68	8				Diagnostic			8.78	12				Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.67	7				Diagnostic			7.64	11				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

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			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.81	1,766				Diagnostic			0.80	2,252				Diagnostic
B.2.29.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			5.12	113				Diagnostic			10.69	5				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.27	54				Diagnostic			6.37	66				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.29.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Partially Mechanized																
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.63	149				Diagnostic			3.33	185				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.41	8,376				Diagnostic			1.48	10,184				Diagnostic
B.2.30.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.22	5,976				Diagnostic			1.36	7,354				Diagnostic
B.2.30.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.87	2,400				Diagnostic			1.80	2,830				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			2.89	1				Diagnostic			7.20	2				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic
B.2.30.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.30.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.24	5				Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			12.33	11				Diagnostic			11.95	79				Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.61	56				Diagnostic			5.89	49				Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.97	442				Diagnostic			4.15	418				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			3.94	16				Diagnostic			2.98	5				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			5.66	6				Diagnostic			7.90	6				Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)			6.62	72				Diagnostic			6.67	147				Diagnostic
B.2.30.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)			8.24	4				Diagnostic			12.17	6				Diagnostic
B.2.30.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.59	269				Diagnostic			5.71	510				Diagnostic
B.2.30.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	165				Diagnostic			5.49	241				Diagnostic
B.2.30.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.49	12				Diagnostic			8.55	21				Diagnostic
B.2.30.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.58	3				Diagnostic			7.75	6				Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.16.1.1	P-10	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			1.50	3				Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.82	523				Diagnostic			0.91	583				Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.65	4				Diagnostic			0.36	2				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/< 10 circuits/Dispatch/FL (days)	Diagnostic			10.17	12				Diagnostic			9.10	6				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/< 10 circuits/Dispatch/FL (days)	Diagnostic			7.61	49				Diagnostic			6.77	77				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/< 10 circuits/Dispatch/FL (days)	Diagnostic			12.81	6				Diagnostic			12.15	1				Diagnostic
B.2.30.21.1.2	P-10	EELs/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
	Total Service Order Cycle Time - Non-Mechanized																		
B.2.31.1.1.1	P-10	Switch Ports/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)	Diagnostic			13.27	1				Diagnostic			22.22	1				Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.91	274				Diagnostic			4.02	225				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.75	554				Diagnostic			1.55	555				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic			6.98	2				Diagnostic								Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.08	1				Diagnostic			6.09	4				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.98	2				Diagnostic								Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.26	387				Diagnostic			1.10	364				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (days)	Diagnostic			2.87	167				Diagnostic			2.41	191				Diagnostic
B.2.31.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			17.32	2				Diagnostic
B.2.31.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Dispatch/FL (days)	Diagnostic			5.04	9				Diagnostic			4.78	24				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/< 10 circuits/Dispatch/FL (days)	Diagnostic			9.89	51				Diagnostic			8.36	82				Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			12.81	1				Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/< 10 circuits/Dispatch/FL (days)	Diagnostic			4.60	4				Diagnostic			4.09	7				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.78	2				Diagnostic			4.32	4				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			4.64	19				Diagnostic			4.62	33				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.70	14				Diagnostic			4.07	17				Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.88	1				Diagnostic			5.49	2				Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w /INP Design/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.16	1				Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w /INP Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w /INP Non-Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.99	1				Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w /INP Non-Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.86	1				Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w /LNP Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			7.01	2				Diagnostic			5.07	2				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w /LNP Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.13	1				Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			4.41	5				Diagnostic			5.17	6				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.02	1				Diagnostic			4.86	4				Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			19.97	1				Diagnostic
B.2.31.14.1.2	P-10	Other Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/< 10 circuits/Dispatch/FL (days)	Diagnostic			8.81	1				Diagnostic			6.17	2				Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/< 10 circuits/Dispatch/FL (days)	Diagnostic			3.83	3				Diagnostic			2.13	2				Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.88	390				Diagnostic			0.94	325				Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.07	2				Diagnostic			2.03	10				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.62	7				Diagnostic								Diagnostic
B.2.30.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.94	558				Diagnostic			0.94	688				Diagnostic
B.2.30.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			9.80	16				Diagnostic			11.95	79				Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.12	74				Diagnostic			7.15	55				Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.30.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
		Total Service Order Cycle Time - Non-Mechanized																
B.2.31.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.2.1.1	P-10	Local Interoffice Transport/< 10 circuits/Dispatch/FL (days)								Diagnostic			13.78	6				Diagnostic
B.2.31.2.1.2	P-10	Local Interoffice Transport/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.2.2.1	P-10	Local Interoffice Transport/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.2.2.2	P-10	Local Interoffice Transport/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.3.1.1	P-10	Loop + Port Combinations/< 10 circuits/Dispatch/FL (days)			3.42	200				Diagnostic			3.47	154				Diagnostic
B.2.31.3.1.2	P-10	Loop + Port Combinations/< 10 circuits/Non-Dispatch/FL (days)			1.89	485				Diagnostic			1.84	351				Diagnostic
B.2.31.3.1.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic			3.50	5				Diagnostic
B.2.31.3.1.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)			7.21	1				Diagnostic								Diagnostic
B.2.31.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.02	2				Diagnostic			5.07	1				Diagnostic
B.2.31.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			7.21	1				Diagnostic			3.50	5				Diagnostic
B.2.31.3.2.3	P-10	Loop + Port Combinations/< 10 circuits/Switch Based Orders/FL (days)			1.46	308				Diagnostic			1.35	222				Diagnostic
B.2.31.3.2.4	P-10	Loop + Port Combinations/< 10 circuits/Dispatch In/FL (days)			2.66	177				Diagnostic			2.69	129				Diagnostic
B.2.31.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)			12.30	1				Diagnostic			13.79	1				Diagnostic
B.2.31.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			5.79	50				Diagnostic			5.16	64				Diagnostic
B.2.31.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			9.46	75				Diagnostic			10.56	124				Diagnostic
B.2.31.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.7.1.1	P-10	Line Sharing/< 10 circuits/Dispatch/FL (days)			6.54	5				Diagnostic			3.73	4				Diagnostic
B.2.31.7.1.2	P-10	Line Sharing/< 10 circuits/Non-Dispatch/FL (days)			4.03	5				Diagnostic			4.22	16				Diagnostic
B.2.31.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.41	27				Diagnostic			4.27	42				Diagnostic
B.2.31.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			8.86	1				Diagnostic
B.2.31.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.59	23				Diagnostic			4.80	38				Diagnostic
B.2.31.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.10	3				Diagnostic			3.77	5				Diagnostic
B.2.31.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.02	2				Diagnostic
B.2.31.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic			5.26	1				Diagnostic
B.2.31.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)			4.06	1				Diagnostic								Diagnostic
B.2.31.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)			6.08	3				Diagnostic			6.13	9				Diagnostic
B.2.31.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			4.10	1				Diagnostic
B.2.31.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)			3.99	2				Diagnostic			4.88	2				Diagnostic
B.2.31.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.08	2				Diagnostic			8.00	4				Diagnostic
B.2.31.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			6.69	36				Diagnostic
B.2.31.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.16.1.1	P-10	INP (Standalone)/< 10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.35	5				Diagnostic								Diagnostic
B.2.31.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.97	316				Diagnostic			1.02	305				Diagnostic
B.2.31.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.28	6				Diagnostic			1.31	6				Diagnostic

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			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.33	58				Diagnostic			7.61	104				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			12.81	1				Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.36	28				Diagnostic			7.71	24				Diagnostic
B.2.31.19.1.2	P-10	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			11.47	22				Diagnostic			11.79	26				Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																	
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.00	700				Diagnostic			4.46	629				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.94	33,154				Diagnostic			1.01	17,595				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			0.39	14,088				Diagnostic			0.42	6,568				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.34	19,066				Diagnostic			1.37	11,027				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.40	6				Diagnostic			15.01	1				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			5.00	80				Diagnostic			4.95	24				Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			11.45	12				Diagnostic			11.88	9				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.90	100				Diagnostic			4.94	118				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.48	21				Diagnostic			3.84	32				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.50	2				Diagnostic			7.11	1				Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.75	2,299				Diagnostic			0.74	2,057				Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			5.89	89				Diagnostic			6.97	31				Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			6.55	75				Diagnostic			6.26	54				Diagnostic
B.2.32.19.1.2	P-10	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.2.1	P-10	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.31.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.96	120				Diagnostic			8.79	184				Diagnostic
B.2.31.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.93	18				Diagnostic			6.90	56				Diagnostic
B.2.31.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)			6.12	1				Diagnostic								Diagnostic
B.2.31.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)			13.28	36				Diagnostic			12.13	56				Diagnostic
B.2.31.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.31.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Mechanized																
B.2.32.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.86	561				Diagnostic			3.55	460				Diagnostic
B.2.32.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			0.97	9,969				Diagnostic			0.79	9,793				Diagnostic
B.2.32.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			0.48	4,092				Diagnostic			0.41	4,907				Diagnostic
B.2.32.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.31	5,897				Diagnostic			1.18	4,886				Diagnostic
B.2.32.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			3.66	4				Diagnostic			5.70	1				Diagnostic
B.2.32.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic
B.2.32.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.32.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.81	96				Diagnostic								Diagnostic
B.2.32.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			10.90	7				Diagnostic			10.69	5				Diagnostic
B.2.32.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.61	103				Diagnostic			4.99	83				Diagnostic
B.2.32.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.08	20				Diagnostic			3.78	53				Diagnostic
B.2.32.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			6.38	2				Diagnostic								Diagnostic
B.2.32.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)			4.78	1				Diagnostic			5.16	2				Diagnostic
B.2.32.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			5.38	1				Diagnostic
B.2.32.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic			5.29	5				Diagnostic
B.2.32.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.81	1,765				Diagnostic			0.80	2,252				Diagnostic
B.2.32.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			5.27	96				Diagnostic			10.69	5				Diagnostic
B.2.32.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.28	52				Diagnostic			6.43	63				Diagnostic
B.2.32.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mech anized																	
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			3.55	156				Diagnostic			2.97	165				Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.41	6,938				Diagnostic			1.26	5,556				Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.33	4,061				Diagnostic			1.06	3,437				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			1.53	2,877				Diagnostic			1.58	2,119				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.46	4				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			5.02	4				Diagnostic			6.53	3				Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			14.45	4				Diagnostic			12.51	2				Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.67	30				Diagnostic			5.35	40				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	413				Diagnostic			4.21	404				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.39	2				Diagnostic			2.13	1				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.90	6				Diagnostic			6.59	5				Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.03	1				Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.38	38				Diagnostic			6.11	51				Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			9.16	1				Diagnostic			7.12	1				Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.75	136				Diagnostic			5.96	214				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.71	133				Diagnostic			5.51	106				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.61	7				Diagnostic			8.26	11				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.67	7				Diagnostic			7.64	11				Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			1.50	3				Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.73	508				Diagnostic			0.89	548				Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.65	4				Diagnostic			0.33	1				Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.73	8				Diagnostic			8.92	5				Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.68	46				Diagnostic			6.94	70				Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			12.77	5				Diagnostic			12.15	1				Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.32.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized																
B.2.33.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.69	120				Diagnostic			3.36	165				Diagnostic
B.2.33.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.44	4,687				Diagnostic			1.39	6,466				Diagnostic
B.2.33.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.27	2,931				Diagnostic			1.25	4,239				Diagnostic
B.2.33.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			1.72	1,756				Diagnostic			1.66	2,227				Diagnostic
B.2.33.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			2.89	1				Diagnostic			7.20	2				Diagnostic
B.2.33.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic
B.2.33.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)								Diagnostic								Diagnostic
B.2.33.4.1.1	P-10	Combo (other)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.4.1.2	P-10	Combo (other)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.4.2.1	P-10	Combo (other)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.4.2.2	P-10	Combo (other)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			3.54	4				Diagnostic								Diagnostic
B.2.33.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			12.96	9				Diagnostic			12.19	64				Diagnostic
B.2.33.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.59	53				Diagnostic			5.90	44				Diagnostic
B.2.33.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.98	440				Diagnostic			4.13	411				Diagnostic
B.2.33.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			3.92	13				Diagnostic			2.98	5				Diagnostic
B.2.33.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			5.66	6				Diagnostic			9.03	4				Diagnostic
B.2.33.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)			6.58	71				Diagnostic			6.66	145				Diagnostic
B.2.33.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)			7.03	2				Diagnostic			12.36	5				Diagnostic
B.2.33.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.54	267				Diagnostic			5.68	501				Diagnostic
B.2.33.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	165				Diagnostic			5.49	241				Diagnostic
B.2.33.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.02	10				Diagnostic			8.55	21				Diagnostic
B.2.33.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.58	3				Diagnostic			7.75	6				Diagnostic
B.2.33.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.62	7				Diagnostic								Diagnostic
B.2.33.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.93	526				Diagnostic			0.92	665				Diagnostic
B.2.33.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			10.06	13				Diagnostic			12.19	64				Diagnostic
B.2.33.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.00	70				Diagnostic			7.19	53				Diagnostic
B.2.33.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.33.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized																	
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			13.27	1				Diagnostic			22.22	1				Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.00	247				Diagnostic			4.30	197				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.87	445				Diagnostic			1.61	454				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)	Diagnostic			1.31	294				Diagnostic			1.11	286				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)	Diagnostic			2.96	151				Diagnostic			2.45	168				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.08	1				Diagnostic			6.09	4				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.98	2				Diagnostic								Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)	Diagnostic			6.98	2				Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			17.32	2				Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic			5.84	7				Diagnostic			4.81	22				Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic			10.31	44				Diagnostic			8.66	73				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			12.81	1				Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			5.38	3				Diagnostic			4.09	7				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.78	2				Diagnostic			3.63	3				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.78	17				Diagnostic			4.62	33				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.94	11				Diagnostic			4.07	17				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.88	1				Diagnostic			5.49	2				Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			4.16	1				Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.99	1				Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic			4.86	1				Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			7.01	2				Diagnostic			5.07	2				Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			8.13	1				Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.41	5				Diagnostic			5.21	5				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.02	1				Diagnostic			4.86	4				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			19.97	1				Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			8.81	1				Diagnostic			6.17	2				Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			2.86	2				Diagnostic			2.13	2				Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.87	378				Diagnostic			0.93	312				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.07	2				Diagnostic			1.76	8				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			9.72	50				Diagnostic			7.84	93				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic			12.81	1				Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.25	27				Diagnostic			7.87	23				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)	Diagnostic			11.96	20				Diagnostic			11.91	23				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic								Diagnostic
		Disconnect Timeliness																	
B.2.35	P-12	LNP/FL (%)	>= 95% w in 15 min			37.50%	5,613				NO			25.47%	12,428				NO
		% Completions w/o Notice or < 24 hours																	
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)	<= 5%																
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	<= 5%																
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	<= 5%			0.00%	3				YES			0.00%	6				YES

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			June							May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.33.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Total Service Order Cycle Time (offered) - Non-Mechanized																	
B.2.34.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic			13.78	6				Diagnostic
B.2.34.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			3.45	181				Diagnostic			3.47	142				Diagnostic
B.2.34.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			2.00	387				Diagnostic			1.82	272				Diagnostic
B.2.34.3.1.3	P-10	Loop + Port Combinations/<10 circuits/Switch Based Orders/FL (days)			1.51	233				Diagnostic			1.33	171				Diagnostic
B.2.34.3.1.4	P-10	Loop + Port Combinations/<10 circuits/Dispatch In/FL (days)			2.74	154				Diagnostic			2.65	101				Diagnostic
B.2.34.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.02	2				Diagnostic			5.07	1				Diagnostic
B.2.34.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			7.21	1				Diagnostic								Diagnostic
B.2.34.3.2.3	P-10	Loop + Port Combinations/>=10 circuits/Switch Based Orders/FL (days)								Diagnostic								Diagnostic
B.2.34.3.2.4	P-10	Loop + Port Combinations/>=10 circuits/Dispatch In/FL (days)			7.21	1				Diagnostic								Diagnostic
B.2.34.4.1.1	P-10	Combo (other)/< 10 circuits/Dispatch/FL (days)			12.30	1				Diagnostic			13.79	1				Diagnostic
B.2.34.4.1.2	P-10	Combo (other)/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.4.2.1	P-10	Combo (other)/> =10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.4.2.2	P-10	Combo (other)/> =10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			5.79	43				Diagnostic			5.10	58				Diagnostic
B.2.34.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			9.46	75				Diagnostic			10.69	115				Diagnostic
B.2.34.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.04	4				Diagnostic			3.73	4				Diagnostic
B.2.34.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			4.03	5				Diagnostic			4.22	16				Diagnostic
B.2.34.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.8.1.1	P-10	2W Analog Loop Design/< 10 circuits/Dispatch/FL (days)			4.49	26				Diagnostic			4.35	41				Diagnostic
B.2.34.8.1.2	P-10	2W Analog Loop Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			8.86	1				Diagnostic
B.2.34.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.67	21				Diagnostic			4.92	37				Diagnostic
B.2.34.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			3.58	2				Diagnostic			3.77	5				Diagnostic
B.2.34.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.02	2				Diagnostic
B.2.34.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.10.1.1	P-10	2W Analog Loop w /INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic			5.26	1				Diagnostic
B.2.34.10.1.2	P-10	2W Analog Loop w /INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.10.2.1	P-10	2W Analog Loop w /INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.10.2.2	P-10	2W Analog Loop w /INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.11.1.1	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Dispatch/FL (days)			4.06	1				Diagnostic								Diagnostic
B.2.34.11.1.2	P-10	2W Analog Loop w /INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.11.2.1	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.11.2.2	P-10	2W Analog Loop w /INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.12.1.1	P-10	2W Analog Loop w /LNP Design/<10 circuits/Dispatch/FL (days)			6.08	3				Diagnostic			6.13	9				Diagnostic
B.2.34.12.1.2	P-10	2W Analog Loop w /LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.12.2.1	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			4.10	1				Diagnostic
B.2.34.12.2.2	P-10	2W Analog Loop w /LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.13.1.1	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Dispatch/FL (days)			3.99	2				Diagnostic			4.68	2				Diagnostic
B.2.34.13.1.2	P-10	2W Analog Loop w /LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.08	2				Diagnostic			8.00	4				Diagnostic
B.2.34.13.2.1	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.13.2.2	P-10	2W Analog Loop w /LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.15.1.1	P-10	Other Non-Design/< 10 circuits/Dispatch/FL (days)								Diagnostic			6.79	33				Diagnostic
B.2.34.15.1.2	P-10	Other Non-Design/< 10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.17.1.1	P-10	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.35	5				Diagnostic								Diagnostic
B.2.34.17.1.2	P-10	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.96	298				Diagnostic			1.01	287				Diagnostic
B.2.34.17.2.1	P-10	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.17.2.2	P-10	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.76	4				Diagnostic			1.35	5				Diagnostic
B.2.34.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			8.06	114				Diagnostic			8.88	170				Diagnostic
B.2.34.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.19.1.1	P-10	Digital Loop > = DS1/<10 circuits/Dispatch/FL (days)			7.08	16				Diagnostic			7.09	50				Diagnostic
B.2.34.19.1.2	P-10	Digital Loop > = DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.19.2.1	P-10	Digital Loop > = DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.19.2.2	P-10	Digital Loop > = DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.20.1.1	P-10	Line Splitting/<10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.20.1.2	P-10	Line Splitting/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.20.2.1	P-10	Line Splitting/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.20.2.2	P-10	Line Splitting/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.21.1.1	P-10	EELs/<10 circuits/Dispatch/FL (days)			13.49	34				Diagnostic			12.12	54				Diagnostic
B.2.34.21.1.2	P-10	EELs/<10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.21.2.1	P-10	EELs/>=10 circuits/Dispatch/FL (days)								Diagnostic								Diagnostic
B.2.34.21.2.2	P-10	EELs/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic								Diagnostic
	Disconnect Timeliness																	
B.2.35	P-12	LNP/FL (%)			37.05%	8,472				NO			26.82%	11,674				NO
	% Completions w/o Notice or < 24 hours																	
B.2.36.1.1	P-6	Switch Ports/Dispatch/FL (%)																
B.2.36.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)																
B.2.36.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)			7.14%	14				NO			0.00%	25				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	<= 5%																
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	<= 5%			10.00%	1,690				NO			10.33%	1,500				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	<= 5%			18.85%	47,649				NO			22.94%	43,509				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)	<= 5%			0.00%	23,517				YES			0.00%	23,865				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/FL (%)	<= 5%			37.21%	24,132				NO			50.82%	19,844				NO
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)	<= 5%											0.00%	2				YES
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)	<= 5%																
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	<= 5%			2.74%	146				YES			3.01%	166				YES
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	<= 5%																
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)	<= 5%			2.53%	198				YES			7.59%	237				NO
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	<= 5%																
B.2.36.7.1	P-6	Line Sharing/Non-Dispatch/FL (%)	<= 5%			0.00%	134				YES			0.00%	108				YES
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	<= 5%			0.00%	134				YES			0.00%	108				YES
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	<= 5%			4.41%	204				YES			9.62%	260				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	<= 5%			10.51%	590				NO			10.95%	612				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	<= 5%			16.67%	6				NO			0.00%	16				YES
B.2.36.10.1	P-6	2W Analog Loop w /INP Design/Dispatch/FL (%)	<= 5%											0.00%	1				YES
B.2.36.10.2	P-6	2W Analog Loop w /INP Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.11.1	P-6	2W Analog Loop w /INP Non-Design/Dispatch/FL (%)	<= 5%			0.00%	1				YES								
B.2.36.11.2	P-6	2W Analog Loop w /INP Non-Design/Non-Dispatch/FL (%)	<= 5%											0.00%	1				YES
B.2.36.12.1	P-6	2W Analog Loop w /LNP Design/Dispatch/FL (%)	<= 5%			47.50%	80				NO			46.79%	109				NO
B.2.36.12.2	P-6	2W Analog Loop w /LNP Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.13.1	P-6	2W Analog Loop w /LNP Non-Design/Dispatch/FL (%)	<= 5%			39.09%	197				NO			25.00%	300				NO
B.2.36.13.2	P-6	2W Analog Loop w /LNP Non-Design/Non-Dispatch/FL (%)	<= 5%			27.27%	165				NO			31.29%	163				NO
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)	<= 5%											0.00%	1				YES
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)	<= 5%			0.00%	1				YES			0.00%	6				YES
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	<= 5%																
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	<= 5%																
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	<= 5%																
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	<= 5%			0.00%	3				YES			0.00%	5				YES
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	<= 5%			24.04%	3,253				NO			23.08%	3,055				NO
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	<= 5%			2.66%	338				YES			5.87%	392				NO
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	<= 5%			11.31%	221				NO			13.25%	249				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	<= 5%																
B.2.36.20.1	P-6	Line Splitting/Dispatch/FL (%)	<= 5%																
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/FL (%)	<= 5%																
B.2.36.21.1	P-6	EELs/Dispatch/FL (%)	<= 5%			7.14%	70				NO			11.76%	68				NO
B.2.36.21.2	P-6	EELs/Non-Dispatch/FL (%)	<= 5%																
		% Cooperative Test Attempts for xDSL																	
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	176				YES			100.00%	194				YES
B.2.37.2	P-8	xDSL Other/FL (%)	>= 95% of requests																
		Service Order Accuracy																	
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			100.00%	220				YES			100.00%	115				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			91.11%	90				NO			84.42%	77				NO
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	21				YES			96.00%	25				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			94.12%	17				NO			85.71%	7				NO
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			97.60%	250				YES			97.33%	150				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.43%	350				YES			97.05%	440				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			98.98%	98				YES			91.30%	92				NO
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			98.99%	99				YES			98.57%	70				YES
		Unbundled Network Elements - Maintenance and Repair																	
		Missed Repair Appointments																	
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	10.55%	118,207							11.79%	127,820						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.00%	57,060							1.00%	61,817						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3 - Interoffice	0.68%	1,320	0.00%	4		0.04121	0.1655	YES	0.14%	1,445	0.00%	5		0.01666	0.0831	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice	0.14%	703	0.00%	9		0.01264	0.1125	YES	0.74%	808	0.00%	10		0.02732	0.2718	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	10.63%	120,112	6.51%	7,939		0.00357	11.5273	YES	11.85%	129,750	6.69%	8,332		0.00365	14.1498	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.08%	58,247	0.86%	2,449		0.00213	1.0359	YES	1.04%	62,896	1.03%	2,724		0.00198	0.0441	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	10.44%	122,932	1.52%	66		0.03765	2.3708	YES	11.62%	132,888	0.00%	67		0.03917	2.9878	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	10.44%	122,932	0.00%	25		0.06117	1.7071	YES	11.62%	132,888	0.00%	42		0.04946	2.3500	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	2.04%	49		0.06946	5.0625	YES	43.96%	4,140	1.89%	53		0.06861	6.1322	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	22		0.03022	0.6767	YES	1.82%	7,874	0.00%	14		0.03572	0.5084	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	6.29%	175	2.94%	136		0.02774	1.2055	YES	5.63%	213	1.97%	152		0.02448	1.4950	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.53%	190	0.00%	47		0.01179	0.4465	YES	2.56%	234	0.00%	41		0.02676	0.9582	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	11.11%	18		0.11418	2.2854	YES	43.96%	4,140	17.65%	34		0.08547	3.0788	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	21		0.03093	0.6611	YES	1.82%	7,874	0.00%	21		0.02918	0.6224	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	10.63%	120,112	1.83%	821		0.01079	8.1552	YES	11.85%	129,750	3.06%	881		0.01093	8.0436	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	10.63%	120,112	0.00%	155		0.02477	4.2908	YES	11.85%	129,750	0.00%	159		0.02565	4.6214	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	10.53%	117,925	8.77%	1,072		0.00942	1.8724	YES	11.77%	127,526	8.79%	1,012		0.01017	2.9287	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.94%	49,933	0.00%	27		0.01855	0.5053	YES	0.91%	54,190	25.35%	71		0.01130	-21.6308	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	2.45%	2,820	0.00%	1		0.15452	0.1583	YES	2.10%	3,138	0.00%	1		0.14352	0.1466	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.79%	2,541	0.00%	0				YES	0.78%	2,967	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	10.63%	120,112	0.00%	1		0.30821	0.3449	YES	11.85%	129,750	14.29%	7		0.12218	-0.1990	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.08%	58,247	0.00%	0				YES	1.04%	62,896	0.00%	0				YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	31.87%	4,864	2.76%	181		0.03527	8.2512	YES	36.31%	5,073	1.50%	200		0.03467	10.0409	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	1.85%	8,212	0.00%	66		0.01866	1.1112	YES	1.71%	8,903	0.00%	54		0.01768	0.9656	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	1.92%	1,253	0.47%	214		0.01014	1.4284	YES	0.91%	1,322	1.71%	234		0.00673	-1.1919	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.80%	1,006	0.00%	87		0.00993	0.8012	YES	0.58%	1,212	0.00%	94		0.00811	0.7119	YES
		Customer Trouble Report Rate																	
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	2.24%	5,284,051							2.40%	5,317,807						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.08%	5,284,051							1.16%	5,317,807						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3 - Interoffice	2.33%	56,656	0.27%	1,456		0.00405	5.0728	YES	2.57%	56,330	0.35%	1,447		0.00426	5.2054	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice	1.24%	56,656	0.62%	1,456		0.00296	2.1061	YES	1.43%	56,330	0.69%	1,447		0.00319	2.3311	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	2.13%	5,627,184	1.54%	514,192		0.00021	27.7436	YES	2.29%	5,662,517	1.69%	492,827		0.00022	26.7212	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.04%	5,627,184	0.48%	514,192		0.00015	37.7012	YES	1.11%	5,662,517	0.55%	492,827		0.00016	35.6503	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.92%	6,408,291	3.23%	2,044		0.00306	-4.2775	NO	2.02%	6,592,003	3.41%	1,965		0.00320	-4.3509	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.92%	6,408,291	1.22%	2,044		0.00306	2.2690	YES	2.02%	6,592,003	2.14%	1,965		0.00320	-0.3793	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.46%	281,126	0.94%	5,211		0.00169	3.0946	YES	1.54%	269,050	1.01%	5,229		0.00173	3.0321	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.63%	281,126	0.42%	5,211		0.00227	9.7299	YES	2.93%	269,050	0.27%	5,229		0.00239	11.1312	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.82%	21,357	2.06%	6,600		0.00127	-9.7362	NO	0.85%	24,985	2.32%	6,557		0.00128	-11.4396	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.89%	21,357	0.71%	6,600		0.00133	1.3364	YES	0.94%	24,985	0.63%	6,557		0.00134	2.3181	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.46%	281,126	0.94%	1,916		0.00277	1.8905	YES	1.54%	269,050	1.49%	2,286		0.00261	0.1974	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.36.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)																
B.2.36.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)			10.10%	1,327				NO			12.81%	1,163				NO
B.2.36.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)			22.18%	34,223				NO			20.09%	33,693				NO
B.2.36.3.3	P-6	Loop + Port Combinations/Switch Based Orders/FL (%)			0.00%	19,725				YES			0.00%	21,375				YES
B.2.36.3.4	P-6	Loop + Port Combinations/Dispatch In/FL (%)			52.37%	14,498				NO			54.96%	12,318				NO
B.2.36.4.1	P-6	Combo (other)/Dispatch/FL (%)			0.00%	1				YES			50.00%	2				NO
B.2.36.4.2	P-6	Combo (other)/Non-Dispatch/FL (%)																
B.2.36.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			1.90%	211				YES			5.26%	190				NO
B.2.36.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)																
B.2.36.6.1	P-6	UNE ISDN/Dispatch/FL (%)			5.02%	239				NO			4.93%	426				YES
B.2.36.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)																
B.2.36.7.1	P-6	Line Sharing/Non-Dispatch/FL (%)			0.00%	126				YES			0.00%	129				YES
B.2.36.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)			0.00%	126				YES			0.00%	129				YES
B.2.36.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)			5.20%	269				NO			5.88%	238				NO
B.2.36.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)																
B.2.36.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)			9.59%	678				NO			9.60%	802				NO
B.2.36.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			3.03%	33				YES			4.55%	22				YES
B.2.36.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)											0.00%	1				YES
B.2.36.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)																
B.2.36.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)			0.00%	1				YES								
B.2.36.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)																
B.2.36.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)			55.26%	152				NO			32.91%	234				NO
B.2.36.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)																
B.2.36.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			37.64%	348				NO			35.76%	713				NO
B.2.36.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			52.05%	219				NO			38.35%	339				NO
B.2.36.14.1	P-6	Other Design/Dispatch/FL (%)																
B.2.36.14.2	P-6	Other Design/Non-Dispatch/FL (%)																
B.2.36.15.1	P-6	Other Non-Design/Dispatch/FL (%)											16.00%	50				NO
B.2.36.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)																
B.2.36.16.1	P-6	INP (Standalone)/Dispatch/FL (%)																
B.2.36.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)																
B.2.36.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)			0.00%	12				YES			0.00%	1				YES
B.2.36.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			28.70%	2,749				NO			30.52%	3,352				NO
B.2.36.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)			3.50%	429				YES			5.15%	602				NO
B.2.36.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)																
B.2.36.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)			11.61%	224				NO			8.76%	274				NO
B.2.36.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)																
B.2.36.20.1	P-6	Line Splitting/Dispatch/FL (%)																
B.2.36.20.2	P-6	Line Splitting/Non-Dispatch/FL (%)																
B.2.36.21.1	P-6	EELs/Dispatch/FL (%)			5.95%	84				NO			4.00%	125				YES
B.2.36.21.2	P-6	EELs/Non-Dispatch/FL (%)																
		% Cooperative Test Attempts for xDSL																
B.2.37.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	240				YES			100.00%	256				YES
B.2.37.2	P-8	xDSL Other/FL (%)																
		Service Order Accuracy																
B.2.38.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			100.00%	110				YES			100.00%	120				YES
B.2.38.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			69.33%	75				NO			67.07%	82				NO
B.2.38.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			100.00%	25				YES			100.00%	23				YES
B.2.38.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			90.91%	11				NO			100.00%	5				YES
B.2.38.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			96.33%	300				YES			96.00%	175				YES
B.2.38.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			98.02%	405				YES			100.00%	150				YES
B.2.38.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			97.73%	132				YES			97.90%	143				YES
B.2.38.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			97.53%	81				YES			98.73%	79				YES
		Unbundled Network Elements - Maintenance and Repair																
		Missed Repair Appointments																
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	10.45%	108,261							7.00%	92,159						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	1.14%	54,863							1.79%	54,199						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8		0.01901	0.1513	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10		0.01082	0.1071	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	10.52%	109,903	7.62%	6,550		0.00390	7.4280	YES	7.09%	93,624	4.94%	5,059		0.00370	5.7892	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	1.18%	55,941	0.71%	2,109		0.00240	1.9624	YES	1.85%	55,599	1.08%	2,232		0.00291	2.6604	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	10.31%	112,543	0.00%	52		0.04219	2.4449	YES	6.97%	96,077	0.00%	52		0.03533	1.9735	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	10.31%	112,543	0.00%	27		0.05854	1.7619	YES	6.97%	96,077	0.00%	28		0.04813	1.4483	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61		0.06073	4.8446	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.46%	6,941	0.00%	21		0.02617	0.5580	YES	1.97%	5,488	0.00%	19		0.03192	0.6165	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.08%	212	1.02%	98		0.03132	1.9332	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	0.00%	212	0.00%	45		0.00000		YES	0.52%	194	0.00%	59		0.01065	0.4842	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	38.52%	3,136	21.43%	28		0.09238	1.8502	YES	32.70%	2,737	18.18%	22		0.10042	1.4458	YES
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	1.46%	6,941	26.32%	19		0.02751	-9.0371	NO	1.97%	5,488	10.00%	40		0.02204	-3.6441	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	10.52%	109,903	3.33%	812		0.01081	6.6556	YES	7.09%	93,624	0.86%	699		0.00974	6.3929	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	10.52%	109,903	0.43%	230		0.02025	4.9790	YES	7.09%	93,624	0.00%	242		0.01652	4.2904	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	10.44%	108,007	8.26%	1,138		0.00911	2.3933	YES	6.98%	91,924	9.97%	1,043		0.00794	-3.7671	NO
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	1.05%	47,706	2.78%	36		0.01703	-1.0120	YES	1.75%	45,422	8.45%	71		0.01557	-4.3021	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	10.52%	109,903	22.22%	9		0.10226	-1.1447	YES	7.09%	93,624	15.79%	19		0.05887	-1.4784	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	1.18%	55,941	0.00%	1		0.10806	0.1093	YES	1.85%	55,599	0.00%	1		0.13471	0.1372	YES
B.3.1.12.1	M&R-1	UNE Digital Loop < DS1/Dispatch/FL (%)	31.47%	3,883	2.34%	171		0.03629	8.0280	YES	26.04%	3,510	1.28%	156		0.03591	6.8947	YES
B.3.1.12.2	M&R-1	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	1.30%	7,870	0.00%	63		0.01431	0.9059	YES	1.65%	6,652	0.00%	77		0.01462	1.1313	YES
B.3.1.13.1	M&R-1	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.98%	1,117	1.95%	205		0.00750	-1.2881	YES	0.71%	960	0.98%	205		0.00647	-0.4040	YES
B.3.1.13.2	M&R-1	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.10%	977	1.23%	81		0.00370	-3.0623	NO	0.43%	1,402	0.00%	83		0.00737	0.5803	YES
		Customer Trouble Report Rate																
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	2.02%	5,371,479							1.70%	5,419,773						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	1.02%	5,371,479							1.00%	5,419,773						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	2.15%	56,300	0.34%	1,451		0.00390	4.8271	YES	1.86%	56,215	0.55%	1,459		0.00361	3.6186	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	1.12%	56,300	0.21%	1,451		0.00282	3.2547	YES	1.54%	56,215	0.69%	1,459		0.00329	2.5664	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	1.92%	5,718,894	1.41%	465,057		0.00021	24.2839	YES	1.62%	5,768,545	1.27%	398,459		0.00021	18.9338	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	0.98%	5,718,894	0.45%	465,057		0.00015	34.7910	YES	0.96%	5,768,545	0.56%	398,459		0.00016	25.1025	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	1.69%	6,657,525	2.73%	1,903		0.00298	-3.4958	NO	1.43%	6,712,480	2.97%	1,752		0.00286	-5.3757	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	1.69%	6,657,525	1.42%	1,903		0.00298	0.9113	YES	1.43%	6,712,480	1.60%	1,752		0.00286	-0.5837	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	1.21%	259,588	1.00%	5,180		0.00154	1.3240	YES	1.09%	250,688	1.15%	5,306		0.00145	-0.3991	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	2.67%	259,588	0.41%	5,180		0.00229	9.8863	YES	2.19%	250,688	0.36%	5,306		0.00205	8.9208	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.70%	25,643	1.87%	6,570		0.00116	-10.1628	NO	0.82%	25,990	1.48%	6,643		0.00124	-5.3117	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.83%	25,643	0.68%	6,570		0.00126	1.1279	YES	0.75%	25,990	0.89%	6,643		0.00119	-1.1931	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	1.21%	259,588	1.24%	2,251		0.00233	-0.1540	YES	1.09%	250,688	1.01%	2,189		0.00225	0.3440	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.63%	281,126	1.10%	1,916		0.00372	4.1205	YES	2.93%	269,050	0.92%	2,286		0.00359	5.5662	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	2.13%	5,627,184	1.22%	67,312		0.00057	16.1489	YES	2.29%	5,662,517	1.28%	68,729		0.00058	17.3790	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	2.13%	5,627,184	0.23%	67,312		0.00057	33.6151	YES	2.29%	5,662,517	0.23%	68,729		0.00058	35.4631	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	2.23%	5,284,051	2.80%	38,307		0.00077	-7.3962	NO	2.40%	5,317,607	2.61%	38,757		0.00079	-2.6074	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.94%	5,284,051	0.07%	38,307		0.00050	17.5435	YES	1.02%	5,317,607	0.18%	38,757		0.00051	16.2419	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.36%	781,107	1.15%	87		0.00644	-1.2238	YES	0.34%	929,486	1.11%	90		0.00612	-1.2629	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.33%	781,107	0.00%	87		0.00612	0.5320	YES	0.32%	929,486	0.00%	90		0.00596	0.5360	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	2.13%	5,627,184	0.18%	557		0.00619	3.1579	YES	2.29%	5,662,517	1.25%	559		0.00640	1.6230	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.04%	5,627,184	0.00%	557		0.00431	2.4010	YES	1.11%	5,662,517	0.00%	559		0.00446	2.4917	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	1.34%	363,859	1.57%	11,503		0.00109	-2.1766	NO	1.38%	367,530	1.74%	11,481		0.00111	-3.2712	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	2.26%	363,859	0.57%	11,503		0.00141	11.9666	YES	2.42%	367,530	0.47%	11,481		0.00146	13.3989	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	0.25%	508,967	3.10%	6,895		0.00060	-47.5607	NO	0.21%	619,116	3.59%	6,510		0.00058	-58.7883	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.20%	508,967	1.26%	6,895		0.00054	-19.7618	NO	0.20%	619,116	1.44%	6,510		0.00055	-22.6649	NO
		Maintenance Average Duration																	
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.32	118,207			25.597				27.21	127,820			29.886			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.28	57,060			17.472				8.95	61,817			16.682			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/DS3 - Interoffice	3.87	1,320	2.35	4	3.672	1.83881	0.8242	YES	3.79	1,445	5.32	5	3.481	1.55942	-0.9786	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/DS3 - Interoffice	1.62	703	2.04	9	2.453	0.82280	-0.5136	YES	1.66	808	1.56	10	4.998	1.59031	0.1757	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.26	120,112	16.21	7,939	25.582	0.29645	20.4214	YES	27.13	129,750	21.65	8,332	29.842	0.33726	16.2349	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.23	58,247	4.22	2,449	17.369	0.35829	8.3957	YES	8.89	62,896	5.40	2,724	17.061	0.33389	10.4541	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.91	122,932	6.41	66	26.061	3.20875	4.8275	YES	26.62	132,888	4.68	67	29.884	3.62741	6.0499	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.91	122,932	1.46	25	26.061	5.21273	3.9192	YES	26.62	132,888	2.30	42	29.884	4.58109	5.3092	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	61.70	4,115	4.63	49	323.500	46.48655	1.2275	YES	39.73	4,140	5.21	53	153.423	21.20876	1.6277	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	8.03	7,385	1.37	22	179.616	38.35135	0.1736	YES	4.06	7,874	1.16	14	131.284	35.11822	0.0825	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	7.13	175	8.74	136	11.222	1.26286	-1.2493	YES	8.53	213	5.43	152	12.808	1.35991	2.2740	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	2.34	190	3.13	47	3.859	0.62860	-1.2509	YES	7.18	234	3.89	41	65.401	11.07265	0.3154	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	61.70	4,115	35.44	18	323.500	76.41615	0.3435	YES	39.73	4,140	32.06	34	153.423	26.41988	0.2904	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	8.03	7,385	9.19	21	179.616	39.25121	-0.0296	YES	4.06	7,874	6.86	21	131.284	28.66662	-0.0078	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.26	120,112	5.10	821	25.582	0.89586	19.1623	YES	27.13	129,750	5.51	881	29.842	1.00881	21.4293	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.26	120,112	1.83	155	25.582	2.05611	9.9367	YES	27.13	129,750	1.80	159	29.842	2.36807	10.6938	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.30	117,925	13.16	1,072	25.558	0.78414	11.6557	YES	27.21	127,526	14.95	1,012	29.892	0.94338	12.9980	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.60	49,933	7.37	27	14.270	2.74701	0.0841	YES	8.65	54,190	12.10	71	17.329	2.05790	-1.1893	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	6.66	2,820	5.30	1	38.674	38.68078	0.0351	YES	5.72	3,138	1.72	1	6.749	6.75020	0.5935	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	13.22	2,541	0.00	0	254.410			YES	2.44	2,967	0.00	0	4.536			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.26	120,112	17.00	1	25.582	25.58197	0.2057	YES	27.13	129,750	13.29	7	29.842	11.27948	1.2272	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.23	58,247	0.00	0	17.369			YES	8.89	62,896	0.00	0	17.061			YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/FL (hours)	Digital Loop < DS1	53.01	4,864	7.67	181				YES	33.50	5,073	5.14	200				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/FL (hours)	Digital Loop < DS1	7.41	8,212	2.66	66				YES	3.96	8,903	3.09	54				YES
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/FL (hours)	Digital Loop >= DS1	7.71	1,253	4.34	214				YES	5.42	1,322	5.09	234				YES
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/FL (hours)	Digital Loop >= DS1	22.79	1,006	1.57	87				YES	2.34	1,212	1.55	94				YES
		% Repeat Troubles within 30 Days																	
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	R&B (POTS)	16.84%	118,207							17.04%	127,820						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	15.16%	57,060							15.35%	61,817						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3 - Interoffice	24.17%	1,320	0.00%	4		0.21437	1.1273	YES	22.84%	1,445	80.00%	5		0.18806	-3.0398	NO
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice	21.19%	703	22.22%	9		0.13710	-0.0749	YES	21.16%	808	0.00%	10		0.12997	1.6284	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	R&B	16.84%	120,112	11.94%	7,939		0.00434	11.3022	YES	16.98%	129,750	12.00%	8,332		0.00424	11.7389	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	15.15%	58,247	12.21%	2,449		0.00740	3.9778	YES	15.32%	62,896	11.20%	2,724		0.00705	5.8481	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	R&B&D - Disp	16.98%	122,932	33.33%	66		0.04622	-3.5387	NO	17.11%	132,888	11.94%	67		0.04602	1.1236	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	16.98%	122,932	16.00%	25		0.07509	0.1300	YES	17.11%	132,888	21.43%	42		0.05812	-0.7428	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	28.24%	4,115	10.20%	49		0.06466	2.7878	YES	28.24%	4,140	9.43%	53		0.06223	3.0216	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	26.00%	7,385	9.09%	22		0.09365	1.8053	YES	27.08%	7,874	0.00%	14		0.11886	2.2779	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	15.43%	175	13.97%	136		0.04129	0.3531	YES	15.96%	213	17.11%	152		0.03889	-0.2939	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	13.16%	190	19.15%	47		0.05507	-1.0879	YES	9.83%	234	9.76%	41		0.05040	0.0145	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	ADSL to Retail	28.24%	4,115	38.89%	18		0.10634	-1.0016	YES	28.24%	4,140	35.29%	34		0.07752	-0.9104	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	26.00%	7,385	33.33%	21		0.09585	-0.7652	YES	27.08%	7,874	33.33%	21		0.09710	-0.6444	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	16.84%	120,112	9.38%	821		0.01311	5.6951	YES	16.98%	129,750	9.99%	881		0.01269	5.5106	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	16.84%	120,112	8.39%	155		0.03008	2.6111	YES	16.98%	129,750	6.92%	159		0.02980	3.3780	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	16.82%	117,925	9.51%	1,072		0.01148	6.3649	YES	17.02%	127,526	7.91%	1,012		0.01186	7.6863	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	15.11%	49,933	7.41%	27		0.06894	1.1170	YES	15.28%	54,190	9.86%	71		0.04273	1.2682	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	Design	22.66%	2,820	0.00%	1		0.41870	0.5412	YES	22.40%	3,138	0.00%	1		0.41701	0.5372	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	Design	18.46%	2,541	0.00%	0				YES	18.27%	2,967	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	R&B	16.84%	120,112	0.00%	1		0.37425	0.4500	YES	16.98%	129,750	0.00%	7		0.14192	1.1967	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	R&B	15.15%	58,247	0.00%	0				YES	15.32%	62,896	0.00%	0				YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	27.41%	4,864	12.71%	181		0.03376	4.3531	YES	27.26%	5,073	15.50%	200		0.03210	3.6639	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	25.41%	8,212	15.15%	66		0.05381	1.9073	YES	26.13%	8,903	7.41%	54		0.05997	3.1216	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	23.38%	1,253	30.84%	214		0.03131	-2.3819	NO	24.74%	1,322	18.38%	234		0.03060	2.0781	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	18.89%	1,006	16.09%	87		0.04374	0.6389	YES	18.07%	1,212	13.83%	94		0.04120	1.0291	YES
		Out of Service > 24 hours																	
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	R&B (POTS)	22.78%	79,210							32.15%	85,895						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	8.16%	17,962							12.83%	20,987						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3 - Interoffice	0.68%	1,320	0.00%	4		0.04121	0.1655	YES	0.14%	1,445	0.00%	5		0.01666	0.0831	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3 - Interoffice	0.14%	703	0.00%	9		0.01264	0.1125	YES	0.74%	808	0.00%	10		0.02732	0.2718	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	R&B	22.72%	80,573	12.04%	5,820		0.00589	18.7659	YES	32.01%	87,177	22.87%	6,020		0.00622	14.6937	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	8.01%	18,552	2.21%	1,131		0.00831	6.9757	YES	12.63%	21,497	3.86%	1,269		0.00960	9.1407	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	R&B&D - Disp	22.03%	83,393	1.52%	66		0.05104	4.0200	YES	30.97%	90,315	0.00%	67		0.05651	5.4805	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	22.03%	83,393	0.00%	25		0.08290	2.6575	YES	30.97%	90,315	0.00%	42		0.07136	4.3398	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	2.04%	49		0.06946	5.0625	YES	43.96%	4,140	1.89%	53		0.06861	6.1322	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	22		0.03022	0.6767	YES	1.82%	7,874	0.00%	14		0.03572	0.5084	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	6.29%	175	2.94%	136		0.02774	1.2055	YES	5.71%	210	1.97%	152		0.02472	1.5133	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.53%	190	0.00%	47		0.01179	0.4465	YES	2.58%	233	0.00%	41		0.02682	0.9600	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	0.00%	0				YES	43.96%	4,140	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	0				YES	1.82%	7,874	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	22.72%	80,573	1.83%	821		0.01470	14.2133	YES	32.01%	87,177	3.06%	881		0.01580	18.3231	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	22.72%	80,573	0.00%	155		0.03369	6.7435	YES	32.01%	87,177	0.00%	159		0.03703	8.6439	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	22.77%	79,189	26.47%	34		0.07194	-0.5138	YES	32.14%	85,870	20.83%	24		0.09534	1.1861	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	8.17%	17,927	0.00%	4		0.13696	0.5966	YES	12.85%	20,916	33.33%	3		0.19320	-1.0604	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	Design	2.45%	2,820	0.00%	1		0.15452	0.1583	YES	2.10%	3,138	0.00%	1		0.14352	0.1466	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	Design	0.79%	2,541	0.00%	0				YES	0.78%	2,967	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	R&B	22.72%	80,573	0.00%	1		0.41901	0.5422	YES	32.01%	87,177	0.00%	7		0.17633	1.8152	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	R&B	8.01%	18,552	0.00%	0				YES	12.63%	21,497	0.00%	0				YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/FL (%)	Digital Loop < DS1	31.87%	4,864	2.76%	181		0.03527	8.2512	YES	36.33%	5,070	1.50%	200		0.03467	10.0457	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	Digital Loop < DS1	1.85%	8,212	0.00%	66		0.01666	1.1112	YES	1.71%	8,902	0.00%	54		0.01768	0.9656	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/FL (%)	Digital Loop >= DS1	1.92%	1,253	0.47%	214		0.01014	1.4284	YES	0.98%	1,322	1.71%	234		0.00700	-1.0375	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	Digital Loop >= DS1	0.80%	1,006	0.00%	87		0.00993	0.8012	YES	0.58%	1,212	0.00%	94		0.00811	0.7119	YES
		Unbundled Network Elements - Billing																	

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	2.67%	259,588	0.84%	2,251		0.00346	5.2862	YES	2.19%	250,688	1.84%	2,189		0.00319	1.0813	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	1.92%	5,718,894	1.17%	69,849		0.00053	14.3037	YES	1.62%	5,768,545	0.96%	72,866		0.00047	13.9752	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	1.92%	5,718,894	0.33%	69,849		0.00053	30.1157	YES	1.62%	5,768,545	0.33%	72,866		0.00047	27.1811	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	2.01%	5,371,479	2.94%	38,685		0.00072	-12.8686	NO	1.70%	5,419,773	2.42%	43,089		0.00063	-11.5019	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.89%	5,371,479	0.09%	38,685		0.00048	16.5342	YES	0.84%	5,419,773	0.18%	43,089		0.00044	15.2066	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.28%	938,631	1.11%	90		0.00559	-1.4844	YES	0.26%	943,935	0.00%	106		0.00495	0.5248	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.28%	938,631	1.11%	90		0.00557	-1.4958	YES	0.35%	943,935	0.00%	106		0.00574	0.6063	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	1.92%	5,718,894	1.60%	564		0.00584	0.5585	YES	1.62%	5,768,545	3.32%	572		0.00533	-3.1888	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	0.98%	5,718,894	0.18%	564		0.00416	1.9230	YES	0.96%	5,768,545	0.17%	572		0.00411	1.9220	YES
B.3.2.12.1	M&R-2	UNE Digital Loop < DS1/Dispatch/FL (%)	1.08%	359,709	1.49%	11,444		0.00098	-4.2269	NO	1.00%	352,037	1.34%	11,614		0.00094	-3.6943	NO
B.3.2.12.2	M&R-2	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	2.19%	359,709	0.55%	11,444		0.00139	11.7877	YES	1.89%	352,037	0.66%	11,614		0.00128	9.5521	YES
B.3.2.13.1	M&R-2	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.18%	624,227	3.34%	6,130		0.00054	-58.3515	NO	0.16%	626,584	3.55%	5,767		0.00052	-65.0076	NO
B.3.2.13.2	M&R-2	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.16%	624,227	1.32%	6,130		0.00051	-22.9586	NO	0.22%	626,584	1.44%	5,767		0.00063	-19.4461	NO
		Maintenance Average Duration																
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	21.85	108,261			23.363				15.50	92,159			19.948			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	7.27	54,863			12.556				5.22	54,199			13.051			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	3.49	1,209	4.60	5	2.505	1.12259	-0.9856	YES	3.49	1,043	1.24	8	2.768	0.98239	2.2931	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.60	633	0.93	3	2.111	1.22161	0.5428	YES	1.58	863	2.77	10	2.357	0.74968	-1.5878	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	21.79	109,903	18.13	6,550	23.353	0.29703	12.3062	YES	15.48	93,624	13.81	5,059	19.935	0.28775	5.8247	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	7.22	55,941	4.94	2,109	12.507	0.27742	8.2279	YES	5.20	55,599	4.00	2,232	13.042	0.28154	4.2509	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	21.41	112,543	4.17	52	23.657	3.28142	5.2560	YES	15.24	96,077	3.53	52	20.277	2.81262	4.1637	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	21.41	112,543	2.40	27	23.657	4.55338	4.1748	YES	15.24	96,077	2.89	28	20.277	3.83247	3.2231	YES
B.3.3.5.1	M&R-3	xDSL(ADSL, HDSL and UCL)/Dispatch/FL (hours)	38.47	3,136	5.50	52	164.181	22.95584	1.4363	YES	40.09	2,737	4.89	61	166.578	21.56444	1.6321	YES
B.3.3.5.2	M&R-3	xDSL(ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	2.10	6,941	1.26	21	55.060	12.03314	0.0680	YES	2.80	5,488	2.11	19	40.441	9.29377	0.0739	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	7.46	179	4.76	123	10.474	1.22668	2.2023	YES	8.07	212	4.25	98	11.106	1.35664	2.8224	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	2.41	212	3.70	45	3.193	0.52403	-2.4506	NO	2.73	194	3.56	59	4.350	0.64674	-1.2909	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	38.47	3,136	30.54	28	164.181	31.16555	0.2547	YES	40.09	2,737	31.32	22	166.578	35.65691	0.2460	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	2.10	6,941	14.37	19	55.060	12.84860	-0.9700	YES	2.80	5,488	10.43	40	40.441	6.41749	-1.1888	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	21.79	109,903	5.10	812	23.353	0.82257	20.2634	YES	15.48	93,624	3.99	699	19.935	0.75682	15.1928	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	21.79	109,903	2.26	230	23.353	1.54149	12.6667	YES	15.48	93,624	2.40	242	19.935	1.28312	10.2010	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	21.85	108,007	12.89	1,138	23.375	0.69655	12.8655	YES	15.48	91,924	13.48	1,043	19.946	0.62112	3.2192	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	7.79	47,706	6.08	36	12.910	2.15240	0.7952	YES	5.39	45,422	7.03	71	11.796	1.40097	-1.1717	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	5.91	2,640	2.62	1	30.140	30.14524	0.1094	YES	6.03	2,453	0.00	0	29.132			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	2.85	2,616	2.88	1	29.209	29.21449	-0.0011	YES	2.52	3,296	0.00	0	12.314			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	21.79	109,903	26.11	9	23.353	7.78482	-0.5556	YES	15.48	93,624	54.26	19	19.935	4.57385	-8.4784	NO
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	7.22	55,941	3.00	1	12.507	12.50687	0.3372	YES	5.20	55,599	1.00	1	13.042	13.04192	0.3219	YES
B.3.3.12.1	M&R-3	UNE Digital Loop < DS1/Dispatch/FL (hours)	32.04	3,883	5.01	171				YES	32.42	3,510	4.33	156				YES
B.3.3.12.2	M&R-3	UNE Digital Loop < DS1/Non-Dispatch/FL (hours)	2.10	7,870	3.05	63				NO	2.65	6,652	3.22	77				NO
B.3.3.13.1	M&R-3	UNE Digital Loop >= DS1/Dispatch/FL (hours)	6.30	1,117	5.01	205				YES	4.96	980	4.91	205				NO
B.3.3.13.2	M&R-3	UNE Digital Loop >= DS1/Non-Dispatch/FL (hours)	3.50	977	1.61	81				YES	2.78	1,402	1.75	83				YES
		% Repeat Troubles within 30 Days																
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	15.79%	108,261							15.30%	92,159						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	14.54%	54,863							13.44%	54,199						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	22.83%	1,209	20.00%	5		0.18810	0.1504	YES	17.16%	1,043	12.50%	8		0.13382	0.3484	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	14.38%	633	33.33%	3		0.20304	-0.9337	YES	14.48%	863	10.00%	10		0.11194	0.4006	YES
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	15.74%	109,903	11.73%	6,550		0.00463	8.6681	YES	15.25%	93,624	12.59%	5,059		0.00519	5.1259	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	14.48%	55,941	11.05%	2,109		0.00781	4.4026	YES	13.43%	55,599	11.47%	2,232		0.00736	2.6681	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	15.84%	112,543	15.38%	52		0.05064	0.0893	YES	15.30%	96,077	15.38%	52		0.04993	-0.0173	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	15.84%	112,543	3.70%	27		0.07027	1.7266	YES	15.30%	96,077	3.57%	28		0.06804	1.7236	YES
B.3.4.5.1	M&R-4	xDSL(ADSL, HDSL and UCL)/Dispatch/FL (%)	26.79%	3,136	11.54%	52		0.06192	2.4625	YES	25.06%	2,737	11.48%	61		0.05610	2.4220	YES
B.3.4.5.2	M&R-4	xDSL(ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	27.26%	6,941	14.29%	21		0.09732	1.3330	YES	22.89%	5,488	0.00%	19		0.09654	2.3705	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	12.29%	179	19.51%	123		0.03845	-1.8780	NO	11.32%	212	16.33%	98		0.03870	-1.2934	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	14.15%	212	13.33%	45		0.05721	0.1429	YES	13.92%	194	10.17%	59		0.05146	0.7283	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	26.79%	3,136	17.86%	28		0.08406	1.0621	YES	25.06%	2,737	50.00%	22		0.09277	-2.6880	NO
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	27.26%	6,941	10.53%	19		0.10230	1.6356	YES	22.89%	5,488	37.50%	40		0.09667	-2.1921	NO
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	15.79%	109,903	9.24%	812		0.01283	5.0703	YES	15.25%	93,624	6.87%	699		0.01365	6.1430	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	15.74%	109,903	6.09%	230		0.02404	4.0158	YES	15.25%	93,624	7.44%	242		0.02314	3.3755	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	15.77%	108,007	12.57%	1,138		0.01086	2.9496	YES	15.27%	91,924	14.77%	1,043		0.01120	0.4529	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	14.43%	47,706	8.33%	36		0.05858	1.0403	YES	13.28%	45,422	12.68%	71		0.04030	0.1467	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	19.85%	2,640	0.00%	1		0.39893	0.4975	YES	17.08%	2,453	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	17.55%	2,616	0.00%	1		0.38043	0.4612	YES	16.75%	3,296	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	15.74%	109,903	44.44%	9		0.12140	-2.3845	NO	15.25%	93,624	10.53%	19		0.08249	0.5726	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	14.48%	55,941	0.00%	1		0.35195	0.4116	YES	13.43%	55,599	0.00%	1		0.34102	0.3939	YES
B.3.4.12.1	M&R-4	UNE Digital Loop < DS1/Dispatch/FL (%)	25.19%	3,883	17.54%	171		0.03392	2.2533	YES	23.36%	3,510	14.74%	156		0.03482	2.4892	YES
B.3.4.12.2	M&R-4	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	26.19%	7,870	12.70%	63		0.05561	2.4256	YES	22.67%	6,652	7.79%	77		0.04799	3.1001	YES
B.3.4.13.1	M&R-4	UNE Digital Loop >= DS1/Dispatch/FL (%)	23.63%	1,117	23.90%	205		0.03228	-0.0829	YES	19.90%	980	15.61%	205		0.03066	1.3966	YES
B.3.4.13.2	M&R-4	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	17.30%	977	19.75%	81		0.04373	-0.5614	YES	14.12%	1,402	8.43%	83		0.03934	1.4461	YES
		Out of Service > 24 hours																
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	22.85%	71,998							10.92%	61,488						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	9.09%	17,971							3.90%	17,314						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	0.08%	1,209	0.00%	5		0.01288	0.0642	YES	0.29%	1,043	0.00%	8		0.01901	0.1513	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	0.00%	633	0.00%	3		0.00000		YES	0.12%	863	0.00%	10		0.01082	0.1071	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	22.76%	73,107	16.67%	4,752		0.00628	9.7112	YES	11.00%	62,437	8.71%	3,537		0.00541	4.2461	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	8.91%	18,418	3.11%	869		0.00989	5.6876	YES	3.87%	17,889	1.52%	1,050		0.00612	3.6288	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	22.04%	75,747	0.00%	52		0.05750	3.8323	YES	10.69%	64,890	0.00%	52		0.04286	2.4935	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	22.04%	75,747	0.00%	27		0.07978	2.7619	YES	10.69%	64,890	0.00%	28		0.05840	1.8301	YES
B.3.5.5.1	M&R-5	xDSL(ADSL, HDSL and UCL)/Dispatch/FL (%)	38.52%	3,136	3.85%	52		0.06804	5.0960	YES	32.70%	2,737	3.28%	61		0.06073	4.8446	YES
B.3.5.5.2	M&R-5	xDSL(ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.46%	6,941	0.00%	21		0.02617	0.5580	YES	1.97%	5,488	0.00%	19		0.03192	0.6185	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	6.70%	179	1.63%	123		0.02929	1.7337	YES	7.55%	212	1.02%	98		0.03227	2.0228	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	0.00%	212	0.00%	45		0.00000		YES	0.52%	192	0.00%	59		0.01071	0.4861	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	38.52%	3,136	100.00%	1		0.48672	-1.2631	YES	32.70%	2,737	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	1.46%	6,941	0.00%	1		0.11976	0.1215	YES	1.97%	5,488	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	22.76%	73,107	3.33%	812		0.01480	13.1369	YES	11.00%	62,437	0.86%	699		0.01190	8.5243	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	22.76%	73,107	0.43%	230		0.02769	8.0631	YES	11.00%	62,437	0.00%	242		0.02016	5.4598	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	22.85%	71,975	28.13%	32		0.07424	-0.7104	YES	10.91%	61,455	36.67%	30		0.05694	-4.5226	NO
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	9.00%	17,889	0.00%	1		0.28747	0.3162	YES	3.90%	17,219	0.00%	5		0.06663	0.4506	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	1.89%	2,640	0.00%	1		0.13634	0.1389	YES	2.61%	2,453	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	0.34%	2,616	0.00%	1		0.05856	0.0587	YES	0.46%	3,296	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	22.76%	73,107	33.33%	9		0.13978	-0.7563	YES	11.00%	62,437	33.33%	18		0.07377	-3.0267	NO
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	8.91%	18,418	0.00%	1		0.28489	0.3127	YES	3.87%	17,889	0.00%	1		0.19284	0.2006	YES
B.3.5.12.1	M&R-5	UNE Digital Loop < DS1/Dispatch/FL (%)	31.47%	3,883	2.34%	171		0.03629	8.0280	YES	26.07%	3,510	1.28%	156		0.03592	6.9002	YES
B.3.5.12.2	M&R-5	UNE Digital Loop < DS1/Non-Dispatch/FL (%)	1.30%	7,870	0.00%	63		0.01431	0.9059	YES	1.65%	6,650	0.00%	77		0.01462	1.1315	YES
B.3.5.13.1	M&R-5	UNE Digital Loop >= DS1/Dispatch/FL (%)	0.98%	1,117	1.95%	205		0.00750	-1.2881	YES	0.71%	980	0.98%	205		0.00647	-0.4040	YES
B.3.5.13.2	M&R-5	UNE Digital Loop >= DS1/Non-Dispatch/FL (%)	0.10%	977	1.23%	81		0.00370	-3.0623	NO	0.43%	1,402	0.00%	83		0.00737	0.5803	YES
		Unbundled Network Elements - Billing																

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Invoice Accuracy (Measured in dollars)																		
B.4.1	B-1	FL (%)	BST - State	94.46%	$503,478,651	99.82%	$21,593,674		0.00005	-1064.3349	YES	97.59%	$511,400,812	95.04%	$26,985,856		0.00003	843.4353	NO
	Invoice Accuracy (Measured in # of adjustments)																		
B.4.2	B-1	FL (%)	BST - State	90.69%	4,313,696	82.06%	262		0.01795	4.8067	NO	90.84%	4,398,404	81.27%	267		0.01765	5.4203	NO
	Mean Time to Deliver Invoices - CRIS																		
B.4.3	B-2	FL (business days)	BST - Region	3.28	1	3.74	532				NO	4.47	1	4.62	498				NO
	% Billing Errors Corrected In X Days																		
B.4.4	B-10	FL (days)	Diagnostic			10.77%	1,504				Diagnostic			16.92%	1,123				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Invoices Accurate/Delivered/Delivered in Batch																	
B.4.1	B-1	FL (%)	96.27%	$501,853,922	99.97%	$21,931,773		0.00003	-596.0734	YES	97.66%	$503,567,694	99.67%	$17,755,175		0.00004	-548.9193	YES
	Invoice Accuracy (Measured in $ of adjustments)																	
B.4.2	B-1	FL (%)	91.20%	4,381,764	97.99%	298		0.01641	-4.1338	YES	90.67%	4,431,118	89.72%	282		0.01732	0.5484	YES
	Mean Time to Deliver Invoices - CRIS																	
B.4.3	B-2	FL (business days)	3.83	1	3.65	502				YES	3.52	1	4.29	491				NO
	% Billing Errors Corrected In X Days																	
B.4.4	B-10	FL (days)			43.97%	580				Diagnostic			11.05%	887				Diagnostic

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
		Local Interconnection Trunks - Ordering																	
		% Rejected Service Requests																	
C.1.1	O-7	Local Interconnecti on Trunks/FL (%)	Diagnosti c			48.06%	129				Diagnosti c			39.50%	119				Diagnosti c
		Reject Interval																	
C.1.2	O-8	Local Interconnecti on Trunks/FL (%)	>= 95% w in 36 hrs			98.39%	62				YES			97.87%	47				YES
		FOC Timeliness																	
C.1.3	O-9	Local Interconnecti on Trunks/FL (%)	>= 95% w in 48 hrs			97.39%	115				YES			100.00%	102				YES
		FOC & Reject Response Completeness																	
C.1.4	O-11	Local Interconnecti on Trunks/FL (%)	>= 95%			100.00%	105				YES			100.00%	104				YES
		Local Interconnection Trunks - Provisioning																	
		Order Completion Interval																	
C.2.1	P-4	Local Interconnecti on Trunks/FL (days)	Parity w Retail	18.60	81	15.69	44	12.952	2.42571	1.2019	YES	24.82	95	24.53	88	16.896	2.49977	0.1148	YES
		Average Order Completion and Completion Notice Interval																	
C.2.2	P-4	Local Interconnecti on Trunks/FL (days)	Parity w Retail	16.04	45	16.97	17				NO	22.78	37	26.44	32				NO
		Held Orders																	
C.2.3.1	P-1	Local Interconnecti on Trunks/Dispatch/FL (days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnecti on Trunks/Non-Dispatch/FL (days)	Parity w Retail	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
		Mean Held Order Interval & Distribution Intervals																	
C.2.4.1	P-1	Local Interconnecti on Trunks/Dispatch/FL (days)	Parity w Retail	3.00	1			0.000						3.00	1				
C.2.4.2	P-1	Local Interconnecti on Trunks/Non-Dispatch/FL (days)	Parity w Retail																
		% Jeopardies																	
C.2.5.1	P-2	Local Interconnecti on Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	70	0.00%	59		0.00000		YES	0.00%	73	0.00%	87		0.00000		YES
C.2.5.2	P-2	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	Parity w Retail			0.00%	1					0.00%	1						
		Average Jeopardy Notice Interval																	
C.2.6.1	P-2	Local Interconnecti on Trunks/Dispatch/FL (hours)	>= 48 hrs																
C.2.6.2	P-2	Local Interconnecti on Trunks/Non-Dispatch/FL (hours)	>= 48 hrs																
		% Missed Installation Appointments																	
C.2.7	P-3	Local Interconnecti on Trunks/FL (%)	Parity w Retail	1.23%	81	0.00%	53		0.01951	0.6328	YES	0.00%	95	0.93%	108		0.00000		NO
		% Missed Installation Appointments Including Subs																	
C.2.8	P-3A	Local Interconnecti on Trunks/FL (%)	Parity w Retail	0.83%	121	0.00%	75		0.01330	0.6212	YES	0.00%	148	0.61%	163		0.00000		NO
		% Provisioning Troubles within 30 Days																	
C.2.9	P-9	Local Interconnecti on Trunks/FL (%)	Parity w Retail	0.00%	3,916	0.00%	4,750		0.00000		YES	1.62%	10,344	0.00%	5,834		0.00207	7.8475	YES
		Average Completion Notice Interval																	
C.2.10	P-5	Local Interconnecti on Trunks/FL (hours)	Parity w Retail	61.98	81	12.70	50	254.406	45.75462	1.0771	YES	81.01	79	13.86	104	235.110	35.08867	1.9137	YES
		Total Service Order Cycle Time																	
C.2.11	P-10	Local Interconnecti on Trunks/FL (days)	Diagnosti c			17.61	40				Diagnosti c			24.00	65				Diagnosti c
		% Completions w/o Notice or < 24 hours																	
C.2.13.1	P-6	Local Interconnecti on Trunks/Dispatch/FL (%)	<= 5%			0.00%	43				YES			0.00%	88				YES
C.2.13.2	P-6	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	<= 5%			0.00%	1				YES								
		Service Order Accuracy																	
C.2.14.1.1	P-11	Local Interconnecti on Trunks/< 10 circuits/Dispatch/FL (%)	>= 95%			100.00%	205				YES			100.00%	164				YES
C.2.14.1.2	P-11	Local Interconnecti on Trunks/< 10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	125				YES			100.00%	86				YES
C.2.14.2.1	P-11	Local Interconnecti on Trunks/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	2				YES			100.00%	1				YES
C.2.14.2.2	P-11	Local Interconnecti on Trunks/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			100.00%	15				YES			100.00%	10				YES
		Local Interconnection Trunks - Maintenance and Repair																	
		Missed Repair Appointments																	
C.3.1.1	M&R-1	Local Interconnecti on Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	25	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	152	0.00%	2		0.00000		YES	0.00%	304	0.00%	4		0.00000		YES
		Customer Trouble Report Rate																	
C.3.2.1	M&R-2	Local Interconnecti on Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	494,451	0.00%	160,033		0.00000		YES	0.00%	502,138	0.00%	157,557		0.00002	2.4435	YES
C.3.2.2	M&R-2	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.03%	494,451	0.00%	160,033		0.00005	5.8486	YES	0.06%	502,138	0.00%	157,557		0.00007	8.1636	YES
		Maintenance Average Duration																	
C.3.3.1	M&R-3	Local Interconnecti on Trunks/Dispatch/FL (hours)	Parity w Retail	0.00	0	0.00	0				YES	3.22	25	0.00	0	0.000			YES
C.3.3.2	M&R-3	Local Interconnecti on Trunks/Non-Dispatch/FL (hours)	Parity w Retail	0.66	152	0.05	2	1.398	0.99510	0.6084	YES	1.06	304	1.78	4	1.964	0.98852	-0.7008	YES
		% Repeat Troubles within 30 Days																	
C.3.4.1	M&R-4	Local Interconnecti on Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	4.00%	25	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	Parity w Retail	15.13%	152	0.00%	2		0.25506	0.5933	YES	8.55%	304	0.00%	4		0.14075	0.6077	YES
		Out of Service > 24 hours																	
C.3.5.1	M&R-5	Local Interconnecti on Trunks/Dispatch/FL (%)	Parity w Retail	0.00%	0	0.00%	0				YES	0.00%	25	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	Parity w Retail	0.00%	152	0.00%	2		0.00000		YES	0.00%	304	0.00%	4		0.00000		YES
		Local Interconnection Trunks - Billing																	
		Invoice Accuracy (Measured in dollars)																	
C.4.1	B-1	FL (%)	BST - State	94.48%	$503,478,651	99.35%	$4,883,758		0.00010	-469.0950	YES	97.59%	$511,400,812	99.76%	$4,816,539		0.00007	-308.5249	YES
		Invoice Accuracy (Measured in # of adjustments)																	
C.4.2	B-1	FL (%)	BST - State	90.66%	4,313,698	79.86%	1,372		0.00785	13.7737	NO	90.84%	4,398,404	93.57%	1,291		0.00803	-3.3992	YES
		Mean Time to Deliver Invoices - CABS																	
C.4.3	B-2	FL (calendar days)	BST - Region	4.41	1	4.28	2,337				YES	4.36	1	4.61	1,980				NO
		% Billing Errors Corrected in X Days																	
C.4.4	B-10	FL (days)	Diagnosti c			27.91%	473				Diagnosti c			100.00%	61				Diagnosti c
		Local Interconnection Trunks - Trunk Blocking																	
		Trunk Group Performance - Aggregate																	
C.5.1	TGP-1	Local Interconnecti on Trunks/FL (%)	>0.5% dif 2 consec. hrs			0					YES			0					YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Local Interconnection Trunks - Ordering																	
	% Rejected Service Requests																	
C.1.1	O-7	Local Interconnecti on Trunks/FL (%)			43.70%	135				Diagnostic			46.33%	218				Diagnostic
	Reject Interval																	
C.1.2	O-8	Local Interconnecti on Trunks/FL (%)			96.31%	59				YES			99.00%	101				YES
	FOC Timeliness																	
C.1.3	O-9	Local Interconnecti on Trunks/FL (%)			100.00%	159				YES			97.93%	193				YES
	FOC & Reject Response Completeness																	
C.1.4	O-11	Local Interconnecti on Trunks/FL (%)			100.00%	126				YES			100.00%	182				YES
	Local Interconnection Trunks - Provisioning																	
	Order Completion Interval																	
C.2.1	P-4	Local Interconnecti on Trunks/FL (days)	26.71	194	24.75	67	14.667	2.07832	0.9430	YES	29.98	109	19.56	102	23.768	3.27434	3.1822	YES
	Average Order Completion and Completion Notice Interval																	
C.2.2	P-4	Local Interconnecti on Trunks/FL (days)	24.81	112	26.35	20				NO	26.13	54	19.54	47				YES
	Held Orders																	
C.2.3.1	P-1	Local Interconnecti on Trunks/Dispatch/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
C.2.3.2	P-1	Local Interconnecti on Trunks/Non-Dispatch/FL (days)	0.00	0	0.00	0				YES	0.00	0	0.00	0				YES
	Mean Held Order Interval & Distribution Intervals																	
C.2.4.1	P-1	Local Interconnecti on Trunks/Dispatch/FL (days)																
C.2.4.2	P-1	Local Interconnecti on Trunks/Non-Dispatch/FL (days)																
	% Jeopardies																	
C.2.5.1	P-2	Local Interconnecti on Trunks/Dispatch/FL (%)	0.00%	175	0.00%	66		0.00000		YES	0.00%	105	0.00%	112		0.00000		YES
C.2.5.2	P-2	Local Interconnecti on Trunks/Non-Dispatch/FL (%)									0.00%	2	0.00%	1		0.00000		YES
	Average Jeopardy Notice Interval																	
C.2.6.1	P-2	Local Interconnecti on Trunks/Dispatch/FL (hours)																
C.2.6.2	P-2	Local Interconnecti on Trunks/Non-Dispatch/FL (hours)																
	% Missed Installation Appointments																	
C.2.7	P-3	Local Interconnecti on Trunks/FL (%)	0.00%	194	0.00%	88		0.00000		YES	0.00%	110	0.00%	124		0.00000		YES
	% Missed Installation Appointments Including Subs																	
C.2.8	P-3A	Local Interconnecti on Trunks/FL (%)	0.00%	232	0.72%	139		0.00000		NO	0.00%	154	0.00%	186		0.00000		YES
	% Provisioning Troubles within 30 Days																	
C.2.9	P-9	Local Interconnecti on Trunks/FL (%)	1.38%	8,721	0.00%	6,056		0.00195	7.0615	YES	0.44%	5,443	0.00%	3,478		0.00144	3.0657	YES
	Average Completion Notice Interval																	
C.2.10	P-5	Local Interconnecti on Trunks/FL (hours)	37.64	177	17.46	82	113.402	15.14881	1.3326	YES	206.93	105	20.91	123	514.811	68.40188	2.7194	YES
	Total Service Order Cycle Time																	
C.2.11	P-10	Local Interconnecti on Trunks/FL (days)			21.79	48				Diagnostic			20.00	93				Diagnostic
	% Completions w/o Notice or < 24 hours																	
C.2.13.1	P-6	Local Interconnecti on Trunks/Dispatch/FL (%)			0.00%	67				YES			0.00%	101				YES
C.2.13.2	P-6	Local Interconnecti on Trunks/Non-Dispatch/FL (%)											0.00%	1				YES
	Service Order Accuracy																	
C.2.14.1.1	P-11	Local Interconnecti on Trunks/< 10 circuits/Dispatch/FL (%)			100.00%	71				YES			100.00%	115				YES
C.2.14.1.2	P-11	Local Interconnecti on Trunks/< 10 circuits/Non-Dispatch/FL (%)			100.00%	29				YES			100.00%	59				YES
C.2.14.2.1	P-11	Local Interconnecti on Trunks/>=10 circuits/Dispatch/FL (%)			100.00%	1				YES			100.00%	12				YES
C.2.14.2.2	P-11	Local Interconnecti on Trunks/>=10 circuits/Non-Dispatch/FL (%)			100.00%	11				YES			100.00%	20				YES
	Local Interconnection Trunks - Maintenance and Repair																	
	Missed Repair Appointments																	
C.3.1.1	M&R-1	Local Interconnecti on Trunks/Dispatch/FL (%)	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.1.2	M&R-1	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7		0.00000		YES
	Customer Trouble Report Rate																	
C.3.2.1	M&R-2	Local Interconnecti on Trunks/Dispatch/FL (%)	0.00%	506,960	0.00%	154,275		0.00001	0.8366	YES	0.00%	491,081	0.00%	154,252		0.00000		YES
C.3.2.2	M&R-2	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	0.02%	506,960	0.00%	154,275		0.00004	4.5707	YES	0.05%	491,081	0.00%	154,252		0.00006	6.8880	YES
	Maintenance Average Duration																	
C.3.3.1	M&R-3	Local Interconnecti on Trunks/Dispatch/FL (hours)	1.71	3	0.00	0	1.958			YES	0.00	0	0.00	0				YES
C.3.3.2	M&R-3	Local Interconnecti on Trunks/Non-Dispatch/FL (hours)	1.85	96	0.83	1	1.395	1.40236	0.7274	YES	0.16	241	0.05	7	0.246	0.09449	1.1769	YES
	% Repeat Troubles within 30 Days																	
C.3.4.1	M&R-4	Local Interconnecti on Trunks/Dispatch/FL (%)	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.4.2	M&R-4	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	0.00%	96	0.00%	1		0.00000		YES	0.41%	241	0.00%	7		0.02465	0.1684	YES
	Out of Service > 24 hours																	
C.3.5.1	M&R-5	Local Interconnecti on Trunks/Dispatch/FL (%)	0.00%	3	0.00%	0				YES	0.00%	0	0.00%	0				YES
C.3.5.2	M&R-5	Local Interconnecti on Trunks/Non-Dispatch/FL (%)	0.00%	96	0.00%	1		0.00000		YES	0.00%	241	0.00%	7		0.00000		YES
	Local Interconnection Trunks - Billing																	
	Invoice Accuracy (Measured in dollars)																	
C.4.1	B-1	FL (%)	98.27%	$501,853,922	97.54%	$4,997,514		0.00006	125.2185	NO	97.66%	$503,587,694	99.56%	$4,977,694		0.00007	-278.8947	YES
	Invoice Accuracy (Measured in $ of adjustments)																	
C.4.2	B-1	FL (%)	91.20%	4,381,764	96.12%	1,211		0.00814	-6.0380	YES	90.67%	4,431,118	86.64%	1,136		0.00863	2.3424	NO
	Mean Time to Deliver Invoices - CABS																	
C.4.3	B-2	FL (calendar days)	4.43	1	4.22	2,018				YES	4.70	1	4.90	1,947				NO
	% Billing Errors Corrected in X Days																	
C.4.4	B-10	FL (days)								Diagnostic			53.85%	13				Diagnostic
	Local Interconnection Trunks - Trunk Blocking																	
	Trunk Group Performance - Aggregate																	
C.5.1	TGP-1	Local Interconnecti on Trunks/FL (%)			0					YES			1					NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
	Operations Support Systems - Pre-Ordering																		
	% Interface Availability - CLEC																		
D.1.1.1	OSS-2	EDI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.2	OSS-2	LENS/Region (%)	>= 99.5%			99.96%					YES			99.93%					YES
D.1.1.3	OSS-2	LEO/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)	>= 99.5%			99.97%					YES			99.97%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)	>= 99.5%			100.00%					YES			99.97%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)	>= 99.5%			99.96%					YES			99.87%					YES
D.1.1.9	OSS-2	DOM/Region (%)	>= 99.5%			100.00%					YES			99.94%					YES
D.1.1.10	OSS-2	SOG/Region (%)	>= 99.5%			100.00%					YES			99.94%					YES
	% Interface Availability - BST & CLEC																		
D.1.2.1	OSS-2	ATLAS/Region (%)	>= 99.5%			100.00%					YES			99.98%					YES
D.1.2.2	OSS-2	COFFI/Region (%)	>= 99.5%			100.00%					YES			99.98%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)	>= 99.5%			99.99%					YES			99.98%					YES
D.1.2.4	OSS-2	DSAP/Region (%)	>= 99.5%			99.31%					NO			99.96%					YES
D.1.2.5	OSS-2	RSAG/Region (%)	>= 99.5%			100.00%					YES			99.97%					YES
D.1.2.6	OSS-2	SOCS/Region (%)	>= 99.5%			100.00%					YES			99.98%					YES
D.1.2.7	OSS-2	SONGS/Region (%)	>= 99.5%			100.00%					YES			99.98%					YES
D.1.2.8	OSS-2	DOE/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																		
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.71	1,875,902	1.67	432,083				YES	2.80	1,846,669	1.67	396,287				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.80	9,499	1.67	432,833				YES	2.88	9,001	1.67	396,287				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.84	4,739,402	1.06	290,626				YES	2.94	4,755,665	1.13	256,804				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.59	882,824	1.06	290,626				YES	4.80	855,916	1.13	256,804				YES
D.1.3.3.1	OSS-1	ATLAS - TN/FL (seconds)	RNS - ATLAS + 2 sec	2.77	951,947	1.03	112,631				YES	2.93	917,634	1.07	109,936				YES
D.1.3.3.2	OSS-1	ATLAS - TN/FL (seconds)	ROS - ATLAS + 2 sec	2.58	347,815	1.03	112,631				YES	2.63	329,537	1.07	109,936				YES
D.1.3.4.1	OSS-1	DSAP - DDI/FL (seconds)	RNS - DSAP + 2 sec	2.61	1,567,022	2.84	901				NO	2.68	1,582,104	2.87	868				NO
D.1.3.4.2	OSS-1	DSAP - DDI/FL (seconds)	ROS - DSAP + 2 sec	2.55	340,804	2.84	901				NO	2.58	330,441	2.87	868				NO
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec	3.07	4,861,223	1.76	1,451,266				YES	3.20	4,810,027	2.01	1,364,133				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec	2.85	611,939	1.76	1,451,266				YES	2.94	596,932	2.01	1,364,133				YES
D.1.3.6.1	OSS-1	COFFI/USOC/FL (seconds)	RNS - OASISBIG + 2 sec	3.15	9,804,361	3.38	41,314				NO	3.43	10,056,860	2.97	52,384				YES
D.1.3.6.2	OSS-1	COFFI/USOC/FL (seconds)	ROS - OASISBIG + 2 sec	3.15	9,804,361	3.38	41,314				NO	3.43	10,056,860	2.97	52,384				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	RNS - OASISBIG + 2 sec	3.15	9,804,361	0.58	91,791				YES	3.43	10,056,860	0.63	113,088				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	ROS - OASISBIG + 2 sec	3.68	733,705	0.58	91,791				YES	3.68	717,001	0.63	113,088				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																		
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	RNS - RSAG, by TN + 2 sec	2.71	1,875,902	1.42	398,855				YES	2.80	1,846,669	1.52	505,302				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	ROS - RSAG, by TN + 2 sec	2.80	9,499	1.42	398,855				YES	2.88	9,001	1.52	505,302				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	RNS - RSAG, by ADDR + 2 sec	2.84	4,739,402	2.19	107,368				YES	2.94	4,755,665	2.30	94,013				YES
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	ROS - RSAG, by ADDR + 2 sec	4.59	882,824	2.19	107,368				YES	4.80	855,916	2.30	94,013				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.60	1,022				Diagnostic			0.65	298				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)	Diagnostic			0.60	1,022				Diagnostic			0.65	298				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	RNS - ATLAS - TN + 2 sec	2.77	951,947	1.54	30,206				YES	2.93	917,634	1.74	22,758				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	ROS - ATLAS - TN + 2 sec	2.58	347,815	1.54	30,206				YES	2.63	329,537	1.74	22,758				YES
D.1.4.5.1	OSS-1	DSAP - DDI/FL (seconds)	RNS - DSAP + 2 sec	2.61	1,567,022	0.89	243,141				YES	2.68	1,582,104	0.93	284,694				YES
D.1.4.5.2	OSS-1	DSAP - DDI/FL (seconds)	ROS - DSAP + 2 sec	2.55	340,804	0.89	243,141				YES	2.58	330,441	0.93	284,694				YES
D.1.4.6.1	OSS-1	TAG-CSR/FL (seconds)	RNS - CRSACCTS + 2 sec	3.07	4,861,223	2.49	674,657				YES	3.20	4,810,027	2.78	545,578				YES
D.1.4.6.2	OSS-1	TAG-CSR/FL (seconds)	ROS - CRSOCSR + 2 sec	2.85	611,939	2.49	674,657				YES	2.94	596,932	2.78	545,578				YES
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)	RNS - CRSACCTS + 2 sec																
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)	ROS - CRSOCSR + 2 sec																
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)	RNS - CRSACCTS + 2 sec																
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)	ROS - CRSOCSR + 2 sec																
	Operations Support Systems - Maintenance and Repair																		
	% Interface Availability - BST																		
D.2.1	OSS-3	TAFI/Region (%)	>= 99.5%	100.00%							YES	100.00%							YES
	% Interface Availability - CLEC																		
D.2.2.1	OSS-3	CLEC TAFI/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)	>= 99.5%			99.94%					YES			99.64%					YES
	% Interface Availability - BST & CLEC																		
D.2.3.1	OSS-3	CRIS/Region (%)	>= 99.5%			99.99%					YES			99.98%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)	>= 99.5%			99.75%					YES			100.00%					YES
D.2.3.3	OSS-3	LNP/Region (%)	>= 99.5%			99.90%					YES			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)	>= 99.5%			99.93%					YES			99.96%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)	>= 99.5%			100.00%					YES			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)	>= 99.5%			99.97%					YES			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region (%)	>= 99.5%			100.00%					YES			99.98%					YES
	Average Response Interval <= 4 Seconds																		
D.2.4.1	OSS-4	CRIS/Region (%)	Parity w Retail	96.26%	1,743,341	96.07%	134,999		0.00054	3.3961	NO	95.57%	1,900,866	95.28%	147,174		0.00056	5.1462	NO
D.2.4.2	OSS-4	DLETH/Region (%)	Parity w Retail	2.49%	53,883	3.63%	2,808		0.00302	-3.7704	YES	1.95%	56,906	3.03%	2,313		0.00293	-3.6596	YES
D.2.4.3	OSS-4	DLR/Region (%)	Parity w Retail	4.30%	32,203	8.61%	5,781		0.00290	-14.8310	YES	3.77%	33,201	7.42%	6,508		0.00258	-14.1538	YES
D.2.4.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.70%	1,743,263	99.66%	138,543		0.00015	2.3171	NO	99.67%	1,900,767	99.60%	151,428		0.00015	4.1628	NO
D.2.4.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	97.64%	1,277,836	97.39%	80,801		0.00055	4.5916	NO	97.34%	1,429,571	97.09%	91,344		0.00055	4.5642	NO
D.2.4.6	OSS-4	LNP/Region (%)	Parity w Retail	99.26%	117,343	99.17%	7,127		0.00104	0.8603	YES	99.79%	128,780	99.10%	7,878		0.00053	13.0274	NO
D.2.4.7	OSS-4	MARCH/Region (%)	Parity w Retail	27.91%	6,642	35.96%	712		0.01769	-4.5462	YES	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	Parity w Retail	37.13%	6,874	22.75%	167		0.03784	3.7980	NO	35.97%	7,411	26.46%	189		0.03535	2.6925	NO
D.2.4.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.11%	64,344	22.26%	5,817		0.00477	-17.0999	YES	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES
D.2.4.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.89%	224,543	99.94%	19,073		0.00025	-2.0246	YES	99.77%	218,772	99.85%	19,512		0.00036	-2.3857	YES
D.2.4.11	OSS-4	NIW/Region (%)	Parity w Retail	86.40%	65,839	85.56%	5,057		0.00500	1.6674	NO	84.21%	71,762	83.76%	5,658		0.00504	0.8937	YES
	Average Response Interval <= 10 Seconds																		
D.2.5.1	OSS-4	CRIS/Region (%)	Parity w Retail	99.15%	1,743,341	99.46%	134,999		0.00026	-12.0851	YES	99.05%	1,900,866	99.40%	147,174		0.00026	-13.3501	YES
D.2.5.2	OSS-4	DLETH/Region (%)	Parity w Retail	76.03%	53,883	83.37%	2,808		0.00826	-8.8777	YES	76.79%	56,906	83.31%	2,313		0.00896	-7.2867	YES
D.2.5.3	OSS-4	DLR/Region (%)	Parity w Retail	65.56%	32,203	43.46%	5,781		0.00680	32.4990	NO	66.69%	33,201	40.80%	6,508		0.00639	40.5221	NO
D.2.5.4	OSS-4	LMOS/Region (%)	Parity w Retail	99.83%	1,743,263	99.83%	138,543		0.00011	0.3990	YES	99.82%	1,900,767	99.82%	151,428		0.00011	-0.5998	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	Parity w Retail	99.82%	1,277,836	99.63%	80,801		0.00015	12.2289	NO	99.77%	1,429,571	99.56%	91,344		0.00016	12.8762	NO
D.2.5.6	OSS-4	LNP/Region (%)	Parity w Retail	99.35%	117,343	99.44%	7,127		0.00098	-0.8832	YES	99.92%	128,780	99.77%	7,878		0.00033	4.3479	NO
D.2.5.7	OSS-4	MARCH/Region (%)	Parity w Retail	27.91%	6,642	35.96%	712		0.01769	-4.5462	YES	28.94%	6,931	30.74%	784		0.01709	-1.0518	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	Parity w Retail	99.29%	6,874	99.40%	167		0.00659	-0.1731	YES	98.85%	7,411	98.94%	189		0.00850	-0.3426	YES
D.2.5.9	OSS-4	Predictor/Region (%)	Parity w Retail	14.11%	64,344	22.26%	5,817		0.00477	-17.0999	YES	14.52%	67,284	24.35%	6,057		0.00473	-20.8142	YES
D.2.5.10	OSS-4	SOCS/Region (%)	Parity w Retail	99.99%	224,543	100.00%	19,073		0.00007	-1.2623	YES	99.98%	218,772	99.98%	19,512		0.00011	-0.6958	YES
D.2.5.11	OSS-4	NIW/Region (%)	Parity w Retail	99.70%	65,839	99.58%	5,057		0.00080	1.4334	YES	99.65%	71,762	99.51%	5,658		0.00081	1.8006	NO
	Average Response Interval > 10 Seconds																		
D.2.6.1	OSS-4	CRIS/Region (%)	Parity w Retail	0.85%	1,743,341	0.54%	134,999		0.00026	12.0851	YES	0.95%	1,900,866	0.60%	147,174		0.00026	13.3501	YES
D.2.6.2	OSS-4	DLETH/Region (%)	Parity w Retail	23.97%	53,883	16.63%	2,808		0.00826	8.8777	YES	23.21%	56,906	16.69%	2,313		0.00896	7.2867	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Operations Support Systems - Pre-Ordering																	
	% Interface Availability - CLEC																	
D.1.1.1	OSS-2	EDI/Region (%)			100.00%					YES			99.64%					YES
D.1.1.2	OSS-2	LENS/Region (%)			99.76%					YES			99.85%					YES
D.1.1.3	OSS-2	LEO/Region (%)			100.00%					YES			100.00%					YES
D.1.1.4	OSS-2	LESOG/Region (%)			100.00%					YES			100.00%					YES
D.1.1.5	OSS-2	TAG/Region (%)			99.86%					YES			99.99%					YES
D.1.1.6	OSS-2	PSIMS/Region (%)			100.00%					YES			100.00%					YES
D.1.1.7	OSS-2	LNP Gateway/Region (%)			99.86%					YES			100.00%					YES
D.1.1.8	OSS-2	SGG/COG/Region (%)			99.26%					NO			100.00%					YES
D.1.1.9	OSS-2	DOM/Region (%)			99.49%					NO			100.00%					YES
D.1.1.10	OSS-2	SOG/Region (%)			99.48%					NO			100.00%					YES
	% Interface Availability - BST & CLEC																	
D.1.2.1	OSS-2	ATLAS/Region (%)			99.99%					YES			100.00%					YES
D.1.2.2	OSS-2	COFFI/Region (%)			99.99%					YES			100.00%					YES
D.1.2.3	OSS-2	BOCRIS/CRIS/Region (%)			99.99%					YES			99.96%					YES
D.1.2.4	OSS-2	DSAP/Region (%)			99.98%					YES			100.00%					YES
D.1.2.5	OSS-2	RSAG/Region (%)			99.99%					YES			100.00%					YES
D.1.2.6	OSS-2	SOCS/Region (%)			99.99%					YES			100.00%					YES
D.1.2.7	OSS-2	SONGS/Region (%)			99.99%					YES			100.00%					YES
D.1.2.8	OSS-2	DOE/Region (%)			100.00%					YES			99.99%					YES
	Average Response Interval - CLEC (LENS) (BST Measure Includes Additional 2 Seconds)																	
D.1.3.1.1	OSS-1	RSAG, by TN/Region (seconds)	2.88	1,662,027	1.02	386,506				YES	2.87	1,710,355	1.20	405,644				YES
D.1.3.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.91	8,891	1.02	386,506				YES	2.94	10,551	1.20	405,644				YES
D.1.3.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	3.03	4,284,424	0.93	223,663				YES	2.99	4,727,745	1.10	227,755				YES
D.1.3.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.76	778,843	0.93	223,663				YES	4.77	852,928	1.10	227,755				YES
D.1.3.3.1	OSS-1	ATLAS - TN/FL (seconds)	3.01	820,139	0.80	100,419				YES	2.95	878,134	0.88	79,193				YES
D.1.3.3.2	OSS-1	ATLAS - TN/FL (seconds)	2.61	280,482	0.80	100,419				YES	2.60	303,957	0.88	79,193				YES
D.1.3.4.1	OSS-1	DSAP - DDI/FL (seconds)	2.71	1,418,537	0.52	677				YES	2.71	1,570,800	0.53	796				YES
D.1.3.4.2	OSS-1	DSAP - DDI/FL (seconds)	2.57	290,595	0.52	677				YES	2.57	320,525	0.53	796				YES
D.1.3.5.1	OSS-1	CRSECSRL/Region (seconds)	3.24	4,324,284	1.14	1,313,285				YES	3.21	4,906,306	2.12	1,444,660				YES
D.1.3.5.2	OSS-1	CRSECSRL/Region (seconds)	2.95	540,104	1.14	1,313,285				YES	2.87	594,420	2.12	1,444,660				YES
D.1.3.6.1	OSS-1	COFFI/USOC/FL (seconds)	4.35	9,130,832	0.64	54,746				YES	4.60	10,251,055	0.63	62,923				YES
D.1.3.6.2	OSS-1	COFFI/USOC/FL (seconds)	4.35	9,130,832	0.64	54,746				YES	4.60	10,251,055	0.63	62,923				YES
D.1.3.7.1	OSS-1	PSIMS/ORB/Region (seconds)	4.35	9,130,832	0.04	115,506				YES	4.60	10,251,055	0.04	127,477				YES
D.1.3.7.2	OSS-1	PSIMS/ORB/Region (seconds)	3.73	642,068	0.04	115,505				YES	7.28	5,455	0.04	127,477				YES
	Average Response Interval - CLEC (TAG) (BST Measure Includes Additional 2 Seconds)																	
D.1.4.1.1	OSS-1	RSAG, by TN/Region (seconds)	2.88	1,662,027	1.52	397,868				YES	2.87	1,710,355	1.60	391,221				YES
D.1.4.1.2	OSS-1	RSAG, by TN/Region (seconds)	2.91	8,891	1.52	397,868				YES	2.94	10,551	1.60	391,221				YES
D.1.4.2.1	OSS-1	RSAG, by ADDR/Region (seconds)	3.03	4,284,424	2.34	97,257				YES	2.99	4,727,745	3.05	98,992				NO
D.1.4.2.2	OSS-1	RSAG, by ADDR/Region (seconds)	4.76	778,843	2.34	97,257				YES	4.77	852,928	3.05	98,992				YES
D.1.4.3.1	OSS-1	ATLAS - DID/Region (seconds)			1.37	320				Diagnostic			1.76	162				Diagnostic
D.1.4.3.2	OSS-1	ATLAS - DID/Region (seconds)			1.37	320				Diagnostic			1.76	162				Diagnostic
D.1.4.4.1	OSS-1	ATLAS - TN/Region (seconds)	3.01	820,139	1.89	21,098				YES	2.95	878,134	1.86	18,664				YES
D.1.4.4.2	OSS-1	ATLAS - TN/Region (seconds)	2.61	280,482	1.89	21,098				YES	2.60	303,957	1.86	18,664				YES
D.1.4.5.1	OSS-1	DSAP - DDI/FL (seconds)	2.71	1,418,537	1.83	254,711				YES	2.71	1,570,800	1.74	257,461				YES
D.1.4.5.2	OSS-1	DSAP - DDI/FL (seconds)	2.57	290,595	1.83	254,711				YES	2.57	320,525	1.74	257,461				YES
D.1.4.6.1	OSS-1	TAG-CSR/FL (seconds)	3.24	4,324,284	2.85	446,963				YES	3.21	4,906,306	2.51	429,742				YES
D.1.4.6.2	OSS-1	TAG-CSR/FL (seconds)	2.95	540,104	2.85	446,963				YES	2.87	594,420	2.51	429,742				YES
D.1.4.7.1	OSS-1	CRSEINT/Region (seconds)																
D.1.4.7.2	OSS-1	CRSEINT/Region (seconds)																
D.1.4.8.1	OSS-1	CRSECSRL/Region (seconds)																
D.1.4.8.2	OSS-1	CRSECSRL/Region (seconds)																
	Operations Support Systems - Maintenance and Repair																	
	% Interface Availability - BST																	
D.2.1	OSS-3	TAFI/Region (%)	100.00%							YES	100.00%							YES
	% Interface Availability - CLEC																	
D.2.2.1	OSS-3	CLEC TAFI/Region (%)			100.00%					YES			100.00%					YES
D.2.2.2	OSS-3	ECTA/Region (%)			99.86%					YES			100.00%					YES
	% Interface Availability - BST & CLEC																	
D.2.3.1	OSS-3	CRIS/Region (%)			99.99%					YES			99.96%					YES
D.2.3.2	OSS-3	LMOS HOST/Region (%)			100.00%					YES			99.91%					YES
D.2.3.3	OSS-3	LNP/Region (%)			99.91%					YES			100.00%					YES
D.2.3.4	OSS-3	MARCH/Region (%)			100.00%					YES			100.00%					YES
D.2.3.5	OSS-3	OSPCM/Region (%)			100.00%					YES			100.00%					YES
D.2.3.6	OSS-3	Predictor/Region (%)			99.92%					YES			100.00%					YES
D.2.3.7	OSS-3	SOCS/Region (%)			99.99%					YES			100.00%					YES
	Average Response Interval <= 4 Seconds																	
D.2.4.1	OSS-4	CRIS/Region (%)	94.95%	1,604,342	94.66%	119,378		0.00066	4.4627	NO	95.12%	1,531,566	94.99%	115,940		0.00066	2.0340	NO
D.2.4.2	OSS-4	DLETH/Region (%)	2.58%	46,568	3.67%	1,309		0.00445	-2.4373	YES	3.16%	44,805	4.59%	959		0.00571	-2.4990	YES
D.2.4.3	OSS-4	DLR/Region (%)	4.47%	31,637	7.51%	5,836		0.00294	-10.2981	YES	4.03%	32,864	3.36%	33,013		0.00153	4.3991	NO
D.2.4.4	OSS-4	LMOS/Region (%)	99.61%	1,604,281	99.58%	123,250		0.00018	1.7696	NO	99.60%	1,531,539	99.60%	118,455		0.00019	0.3902	YES
D.2.4.5	OSS-4	LMOSupd/Region (%)	79.21%	1,192,390	66.24%	73,719		0.00154	84.1631	NO	78.49%	1,134,176	66.19%	68,372		0.00162	76.0102	NO
D.2.4.6	OSS-4	LNP/Region (%)	99.65%	114,733	98.81%	7,087		0.00073	11.4128	NO	99.68%	109,144	99.19%	6,261		0.00073	6.8108	NO
D.2.4.7	OSS-4	MARCH/Region (%)	28.10%	6,430	29.64%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.4.8	OSS-4	OSPCM/Region (%)	33.15%	6,214	21.43%	168		0.03681	3.1848	NO	31.23%	6,631	24.50%	151		0.03814	1.7642	NO
D.2.4.9	OSS-4	Predictor/Region (%)	12.71%	64,264	21.73%	6,345		0.00438	-20.5823	YES	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.4.10	OSS-4	SOCS/Region (%)	99.81%	209,127	99.86%	17,586		0.00034	-1.5009	YES	99.85%	213,326	99.88%	17,941		0.00030	-0.8960	YES
D.2.4.11	OSS-4	NIW/Region (%)	82.83%	62,644	81.89%	4,526		0.00580	1.6105	YES	84.01%	62,771	83.00%	4,329		0.00576	1.7539	NO
	Average Response Interval <= 10 Seconds																	
D.2.5.1	OSS-4	CRIS/Region (%)	99.02%	1,604,342	99.39%	119,378		0.00030	-12.5894	YES	99.05%	1,531,566	99.46%	115,940		0.00030	-13.8678	YES
D.2.5.2	OSS-4	DLETH/Region (%)	77.66%	46,568	82.58%	1,309		0.01187	-4.2178	YES	79.20%	44,805	85.30%	959		0.01325	-4.6024	YES
D.2.5.3	OSS-4	DLR/Region (%)	71.08%	31,637	41.67%	5,836		0.00646	45.5375	NO	76.65%	32,864	88.18%	33,013		0.00330	-34.9768	YES
D.2.5.4	OSS-4	LMOS/Region (%)	99.80%	1,604,281	99.65%	123,250		0.00013	-3.7432	YES	99.79%	1,531,539	99.84%	118,455		0.00014	-3.4019	YES
D.2.5.5	OSS-4	LMOSupd/Region (%)	90.59%	1,192,390	80.53%	73,719		0.00111	90.8096	NO	90.04%	1,134,176	80.25%	68,372		0.00118	83.0395	NO
D.2.5.6	OSS-4	LNP/Region (%)	99.83%	114,733	99.52%	7,087		0.00051	6.0140	NO	99.81%	109,144	99.63%	6,261		0.00057	3.1191	NO
D.2.5.7	OSS-4	MARCH/Region (%)	28.10%	6,430	29.64%	685		0.01807	-0.8482	YES	28.04%	7,267	31.69%	628		0.01868	-1.9499	YES
D.2.5.8	OSS-4	OSPCM/Region (%)	96.41%	6,214	95.83%	168		0.00979	2.6287	NO	97.81%	6,631	97.35%	151		0.01204	0.3841	YES
D.2.5.9	OSS-4	Predictor/Region (%)	12.71%	64,264	21.73%	6,345		0.00438	-20.5823	YES	13.82%	68,436	19.61%	6,793		0.00439	-13.1884	YES
D.2.5.10	OSS-4	SOCS/Region (%)	99.98%	209,127	100.00%	17,586		0.00010	-1.6712	YES	99.98%	213,326	100.00%	17,941		0.00011	-1.8266	YES
D.2.5.11	OSS-4	NIW/Region (%)	99.42%	62,644	99.25%	4,526		0.00117	1.4678	YES	99.39%	62,771	99.21%	4,329		0.00123	1.3876	YES
	Average Response Interval > 10 Seconds																	
D.2.6.1	OSS-4	CRIS/Region (%)	0.98%	1,604,342	0.61%	119,378		0.00030	12.5894	YES	0.95%	1,531,566	0.54%	115,940		0.00030	13.8678	YES
D.2.6.2	OSS-4	DLETH/Region (%)	22.34%	46,568	17.42%	1,309		0.01187	4.2178	YES	20.80%	44,805	14.70%	959		0.01325	4.6024	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.6.3	OSS-4	DLR/Region (%)	Parity w Retail	34.44%	32,209	98.84%	5,761		0.00080	-32.4890	NO	33.31%	33,201	89.20%	6,809		0.00089	-60.5221	NO
D.2.6.4	OSS-4	LMOS/Region (%)	Parity w Retail	0.17%	1,749,283	0.17%	139,543		0.00011	-0.3890	YES	0.18%	1,800,767	0.18%	151,428		0.00011	0.8000	YES
D.2.6.5	OSS-4	LMOS wait/Region (%)	Parity w Retail	0.19%	1,277,896	0.37%	60,601		0.00015	-12.2289	NO	0.22%	1,429,571	0.44%	91,344		0.00015	-12.8782	NO
D.2.6.6	OSS-4	LNP/Region (%)	Parity w Retail	0.09%	117,349	0.09%	7,127		0.00026	0.0832	YES	0.09%	129,760	0.23%	7,876		0.00035	-4.3479	NO
D.2.6.7	OSS-4	MARCH/Region (%)	Parity w Retail	72.09%	6,642	64.04%	712		0.01709	4.5462	YES	71.09%	6,651	69.29%	784		0.01709	1.0516	YES
D.2.6.8	OSS-4	CSPCM/Region (%)	Parity w Retail	0.71%	6,674	0.60%	167		0.00059	0.1731	YES	1.35%	7,411	1.06%	189		0.00060	0.3429	YES
D.2.6.9	OSS-4	Prediction/Region (%)	Parity w Retail	86.89%	64,344	77.74%	5,617		0.00477	17.0889	YES	86.49%	67,284	73.05%	6,057		0.00473	29.8142	YES
D.2.6.10	OSS-4	SOCS/Region (%)	Parity w Retail	0.01%	224,543	0.00%	19,073		0.00007	1.2923	YES	0.02%	218,772	0.02%	19,812		0.00011	0.6958	YES
D.2.6.11	OSS-4	NIW/Region (%)	Parity w Retail	0.30%	65,839	0.42%	5,057		0.00060	-1.4334	YES	0.35%	71,782	0.49%	5,666		0.00061	-1.8008	NO

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
D.2.6.3	[redacted]		28.92%	31,637	56.33%	5,836		0.00646	-46.5375	NO	23.39%	32,864	11.62%	33,013		0.00330	34.9796	YES
D.2.6.4	OSS-4	LMOS/Region (%)	0.20%	1,604,261	0.19%	123,260		0.00013	3.7432	YES	0.21%	1,531,539	0.16%	118,455		0.00014	3.4019	YES
D.2.6.5	OSS-4	LMOS upd/Region (%)	9.41%	1,192,390	19.47%	73,719		0.00111	-90.8098	NO	9.96%	1,134,178	19.75%	66,372		0.00118	-83.0365	NO
D.2.6.6	OSS-4	LNP/Region (%)	0.17%	114,733	0.49%	7,067		0.00061	-6.0140	NO	0.19%	109,144	0.37%	6,261		0.00057	-3.1191	NO
D.2.6.7	OSS-4	MARCH/Region (%)	71.90%	6,430	70.38%	665		0.01807	0.8462	YES	71.95%	7,267	68.31%	628		0.01868	1.9499	YES
D.2.6.8	OSS-4	OSPCIM/Region (%)	1.59%	6,214	4.17%	168		0.00879	-2.8287	NO	2.19%	6,831	2.65%	151		0.01204	-0.3641	YES
D.2.6.9	OSS-4	Predictor/Region (%)	87.29%	64,264	78.27%	6,346		0.00436	20.5823	YES	86.18%	66,436	80.39%	6,793		0.00439	13.1984	YES
D.2.6.10	OSS-4	SOCS/Region (%)	0.02%	209,127	0.00%	17,586		0.00010	1.6712	YES	0.02%	213,326	0.00%	17,941		0.00011	1.8266	YES
D.2.6.11	OSS-4	NIW/Region (%)	0.58%	62,844	0.75%	4,526		0.00117	-1.4676	YES	0.81%	62,771	0.79%	4,329		0.00123	-1.3876	YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August								July							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation																		
	Average Response Time																		
E.1.1.1	C-1	Virtual/FL (calendar days)	<= 15 days			5	3				YES			5	5				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)	<= 15 days			5	10				YES			7	28				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)	<= 15 days			6	21				YES			5	23				YES
	Average Arrangement Time																		
E.1.2.1	C-2	Virtual/FL (calendar days)	<= 60 days																
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)	<= 45 days			1	5				YES			25	5				YES
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)	<= 60 days																
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)	<= 90 days											14	1				YES
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)	<= 45 days			26	6				YES			6	37				YES
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)	<= 90 days																
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)	<= 90 days			43	3				YES			28	1				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)	<= 45 days			11	5				YES			17	17				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)	<= 90 days											42	1				YES
	% Due Dates Missed																		
E.1.3.1	C-3	Virtual/FL (%)	< 10% missed			0.00%	5				YES			0.00%	5				YES
E.1.3.2	C-3	Physical/FL (%)	< 10% missed			0.00%	14				YES			0.00%	57				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	Collocation - Collocation																	
	Average Response Time																	
E.1.1.1	C-1	Virtual/FL (calendar days)											5	3				YES
E.1.1.2	C-1	Physical Caged/FL (calendar days)			3	18				YES			5	5				YES
E.1.1.3	C-1	Physical Cageless/FL (calendar days)			3	9				YES			4	12				YES
	Average Arrangement Time																	
E.1.2.1	C-2	Virtual/FL (calendar days)																
E.1.2.2	C-2	Virtual-Augments/FL (calendar days)			42	3				YES								
E.1.2.3	C-2	Virtual-Augments - Additional Space Required/FL (calendar days)											60	2				YES
E.1.2.4	C-2	Physical Caged-Ordinary/FL (calendar days)											16	8				YES
E.1.2.5	C-2	Physical Caged-Augments/FL (calendar days)			28	6				YES								
E.1.2.6	C-2	Physical Caged-Augments Additional Space Required/FL (calendar days)																
E.1.2.7	C-2	Physical Cageless-Ordinary/FL (calendar days)											26	3				YES
E.1.2.8	C-2	Physical Cageless-Augments/FL (calendar days)			11	9				YES			25	9				YES
E.1.2.9	C-2	Physical Cageless-Augments Additional Space Required/FL (calendar days)			24	2				YES								
	% Due Dates Missed																	
E.1.3.1	C-3	Virtual/FL (%)			0.00%	3				YES			0.00%	2				YES
E.1.3.2	C-3	Physical/FL (%)			0.00%	17				YES			0.00%	20				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
	General - Flow Through																		
	% Flow Through Service Requests																		
F.1.1.1	O-3	Summary/Region (%)	Diagnostic			88.47%	455,659				Diagnostic			88.26%	421,397				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)	Diagnostic			88.47%	455,659				Diagnostic			88.26%	421,397				Diagnostic
F.1.1.3	O-3	Residence/Region (%)	>= 95%			89.52%	187,816				NO			87.70%	195,680				NO
F.1.1.4	O-3	Business/Region (%)	>= 90%			76.17%	4,864				NO			73.23%	5,589				NO
F.1.1.5	O-3	UNE/Region (%)	>= 85%			87.94%	262,979				YES			89.13%	220,118				YES
	% Flow Through Service Requests - Achieved																		
F.1.2.1	O-3	Summary/Region (%)	Diagnostic			81.19%	496,519				Diagnostic			80.59%	461,472				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)	Diagnostic			81.19%	496,519				Diagnostic			80.59%	461,472				Diagnostic
F.1.2.3	O-3	Residence/Region (%)	Diagnostic			82.63%	203,468				Diagnostic			80.99%	211,903				Diagnostic
F.1.2.4	O-3	Business/Region (%)	Diagnostic			54.74%	6,768				Diagnostic			45.85%	8,927				Diagnostic
F.1.2.5	O-3	UNE/Region (%)	Diagnostic			80.79%	286,283				Diagnostic			81.53%	240,842				Diagnostic
	% Flow Through Service Requests - LNP																		
F.1.3.1	O-3	Summary/Region (%)	>= 85%			88.09%	10,967				YES			88.50%	9,771				YES
F.1.3.2	O-3	Aggregate/Region (%)	>= 85%			88.09%	10,967				YES			88.50%	9,771				YES
F.1.3.3	O-3	Residence/Region (%)	Diagnostic								Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)	Diagnostic								Diagnostic								Diagnostic
	General - Pre-Ordering																		
	Loop Makeup Response Time (Manual)																		
F.2.1	PO-1	Loops/FL (%)	>= 95% w in 3 bus days			50.00%	4				NO			62.50%	8				NO
	Loop Makeup Response Time (Electronic)																		
F.2.2	PO-2	Loops/FL (%)	>= 95% w in 1 min			99.07%	3,640				YES			99.09%	1,973				YES
	General - Ordering																		
	Service Inquiry with Firm Order Confirmation																		
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% w in 5 bus days			90.48%	42				NO			94.12%	34				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)	>= 95% w in 5 bus days			37.50%	8				NO			100.00%	2				YES
	Average Speed of Answer																		
F.4.1	O-12	Region (seconds)	Parity w Retail	262.45	6,382,181	40.05	44,308				YES	269.17	6,408,394	29.60	42,614				YES
	General - Maintenance Center																		
	Average Answer Time																		
F.5.1	M&R-6	Region (seconds)	Parity w Retail	53.70	2,241,269	24.35	101,422				YES	84.66	2,308,025	27.23	108,851				YES
	General - Operator Services (Toll)																		
	Average Speed to Answer																		
F.6.1	OS-1	FL (seconds)	PBD			3.82					PBD			4.19					PBD
	% Answered in 30 seconds																		
F.6.2	OS-2	FL (%)	PBD			97.90%					PBD			97.60%					PBD
	General - Directory Assistance																		
	Average Speed to Answer																		
F.7.1	DA-1	FL (seconds)	PBD			5.03					PBD			5.85					PBD
	% Answered in 20 seconds																		
F.7.2	DA-2	FL (%)	PBD			95.60%					PBD			93.90%					PBD
	General - E911																		
	Mean Interval																		
F.8.1	E-3	FL (hours)	PBD			1.01	1,205				PBD			1.69	1,234				PBD
	% Accuracy																		
F.8.2	E-2	FL (%)	PBD			94.49%	696,276				PBD			95.00%	708,490				PBD
	% Timeliness																		
F.8.3	E-1	FL (%)	PBD			100.00%	1,205				PBD			100.00%	1,234				PBD
	General - Billing																		
	Usage Data Delivery Accuracy (data packs)																		
F.9.1	B-3	Region (%)	Parity w Retail	99.70%	3,330	99.34%	26,909		0.00101	3.5564	NO	100.00%	3,616	100.00%	26,125		0.00000		YES
	Usage Data Delivery Accuracy																		
F.9.2	B-3	Region (%)	Parity w Retail	98.28%	55,284	97.49%	619,230,222		0.00055	14.3790	NO	100.00%	39,195	100.00%	617,439,932		0.00000		YES
	Usage Data Delivery Timeliness																		
F.9.3	B-5	Region (%)	Parity w Retail	99.00%	55,284	97.94%	619,230,222		0.00042	24.9559	NO	97.81%	39,195	99.56%	617,439,932		0.00074	-23.6044	YES
	Usage Data Delivery Completeness																		
F.9.4	B-4	Region (%)	Parity w Retail	99.65%	55,284	99.98%	619,230,222		0.00025	-13.1550	YES	99.10%	39,195	99.91%	617,439,932		0.00048	-16.8707	YES
	Mean Time to Deliver Usage																		
F.9.5	B-6	Region (days)	Parity w Retail	3.34	55,284	2.21	619,230,222				YES	3.60	39,195	2.31	617,439,932				YES
	Recurring Charge Completeness																		
F.9.6.1	B-7	Resale/FL (%)	Parity w Retail	84.93%	$20,531,580	99.17%	$1,005,813		0.00094	-151.3895	YES	83.76%	$20,097,319	97.60%	$1,855,845		0.00070	-197.1130	YES
F.9.6.2	B-7	UNE/FL (%)	>= 90%			95.17%	$1,315,132				YES			99.19%	$1,084,682				YES
F.9.6.3	B-7	Interconnection/FL (%)	>= 90%			77.21%	$8,629				NO			94.96%	$4,198				YES
	Non-Recurring Charge Completeness																		
F.9.7.1	B-8	Resale/FL (%)	Parity w Retail	89.56%	$28,196,759	97.90%	$965,624		0.00098	-85.1378	YES	91.22%	$28,827,330	99.06%	$960,845		0.00099	-79.1657	YES
F.9.7.2	B-8	UNE/FL (%)	>= 90%			96.71%	$3,313,580				YES			99.12%	$2,984,759				YES
F.9.7.3	B-8	Interconnection/FL (%)	>= 90%			93.09%	$540,883				YES			95.09%	$502,103				YES
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)																		
F.9.8	B-9	Region (%)	Diagnostic								Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)																		
F.9.9	B-9	Region (%)	Diagnostic								Diagnostic								Diagnostic
	General - Change Management																		
	% Software Release Notices Sent On Time																		
F.10.1	CM-1	FL (%)	>= 98% w in 30 days			100.00%	1				YES			100.00%	1				YES
	Average Software Release Notice Delay Days																		
F.10.2	CM-2	FL (average)	>= 25 days prior to release																
	% Change Management Documentation Sent On Time																		
F.10.3	CM-3A	FL (%)	>= 98% w in 30 days											100.00%	1				YES
	Average Documentation Release Delay Days																		
F.10.5	CM-4	FL (average)	>= 25 days prior to release																
	% CLEC Interface Outages Sent within 15 Minutes																		
F.10.6	CM-5	FL (%)	>= 97% w in 15 min			100.00%	19				YES			100.00%	17				YES
	% Software Errors Corrected within 10 Business Days																		

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			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
	General - Flow Through																	
	% Flow Through Service Requests																	
F.1.1.1	O-3	Summary/Region (%)			85.96%	368,639				Diagnostic			84.50%	371,918				Diagnostic
F.1.1.2	O-3	Aggregate/Region (%)			85.96%	368,639				Diagnostic			84.50%	371,918				Diagnostic
F.1.1.3	O-3	Residence/Region (%)			88.58%	175,117				NO			86.74%	190,895				NO
F.1.1.4	O-3	Business/Region (%)			73.74%	4,836				NO			69.54%	5,979				NO
F.1.1.5	O-3	UNE/Region (%)			83.84%	188,686				NO			82.57%	175,044				NO
	% Flow Through Service Requests - Achieved																	
F.1.2.1	O-3	Summary/Region (%)			78.96%	401,329				Diagnostic			76.58%	410,373				Diagnostic
F.1.2.2	O-3	Aggregate/Region (%)			78.96%	401,329				Diagnostic			76.58%	410,373				Diagnostic
F.1.2.3	O-3	Residence/Region (%)			81.68%	189,918				Diagnostic			79.86%	207,309				Diagnostic
F.1.2.4	O-3	Business/Region (%)			53.42%	6,676				Diagnostic			51.58%	8,061				Diagnostic
F.1.2.5	O-3	UNE/Region (%)			77.27%	204,735				Diagnostic			74.12%	195,003				Diagnostic
	% Flow Through Service Requests - LNP																	
F.1.3.1	O-3	Summary/Region (%)			83.63%	8,563				NO			89.75%	10,881				YES
F.1.3.2	O-3	Aggregate/Region (%)			83.63%	8,563				NO			89.75%	10,881				YES
F.1.3.3	O-3	Residence/Region (%)								Diagnostic								Diagnostic
F.1.3.4	O-3	Business/Region (%)								Diagnostic								Diagnostic
	General - Pre-Ordering																	
	Loop Makeup Response Time (Manual)																	
F.2.1	PO-1	Loops/FL (%)			75.00%	12				NO			71.43%	14				NO
	Loop Makeup Response Time (Electronic)																	
F.2.2	PO-2	Loops/FL (%)			80.96%	2,484				NO			92.80%	7,630				NO
	General - Ordering																	
	Service Inquiry with Firm Order Confirmation																	
F.3.1.1	O-10	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	56				YES			92.75%	69				NO
F.3.1.2	O-10	Local Interoffice Transport/FL (%)			100.00%	3				YES			75.00%	4				NO
	Average Speed of Answer																	
F.4.1	O-12	Region (seconds)	259.48	5,582,890	58.19	41,576				YES	194.86	6,278,471	35.16	35,479				YES
	General - Maintenance Center																	
	Average Answer Time																	
F.5.1	M&R-6	Region (seconds)	52.80	1,593,224	28.04	91,272				YES	64.68	1,522,154	25.99	88,118				YES
	General - Operator Services (Toll)																	
	Average Speed to Answer																	
F.6.1	OS-1	FL (seconds)			3.50					PBD			3.29					PBD
	% Answered in 30 seconds																	
F.6.2	OS-2	FL (%)			98.50%					PBD			98.70%					PBD
	General - Directory Assistance																	
	Average Speed to Answer																	
F.7.1	DA-1	FL (seconds)			6.53					PBD			6.26					PBD
	% Answered in 20 seconds																	
F.7.2	DA-2	FL (%)			92.20%					PBD			93.00%					PBD
	General - E911																	
	Mean Interval																	
F.8.1	E-3	FL (hours)			0.84	1,139				PBD			0.69	1,216				PBD
	% Accuracy																	
F.8.2	E-2	FL (%)			95.99%	732,503				PBD			93.92%	765,331				PBD
	% Timeliness																	
F.8.3	E-1	FL (%)			100.00%	1,139				PBD			100.00%	1,216				PBD
	General - Billing																	
	Usage Data Delivery Accuracy (data packs)																	
F.9.1	B-3	Region (%)	100.00%	3,216	100.00%	22,639		0.00000		YES	95.22%	3,810	100.00%	24,397		0.00372	-12.8574	YES
	Usage Data Delivery Accuracy																	
F.9.2	B-3	Region (%)	100.00%	27,358	100.00%	475,419,169		0.00000		YES	84.67%	28,227	100.00%	492,390,383		0.00214	-71.4752	YES
	Usage Data Delivery Timeliness																	
F.9.3	B-5	Region (%)	99.33%	27,358	99.38%	475,419,169		0.00049	-0.9527	YES	94.93%	28,227	97.64%	492,390,383		0.00131	-20.7307	YES
	Usage Data Delivery Completeness																	
F.9.4	B-4	Region (%)	99.92%	27,358	99.91%	475,419,169		0.00017	0.7704	YES	97.21%	28,227	99.95%	492,390,383		0.00098	-27.9433	YES
	Mean Time to Deliver Usage																	
F.9.5	B-6	Region (days)	3.24	27,358	2.43	475,419,169				YES	4.34	28,227	2.52	492,390,383				YES
	Recurring Charge Completeness																	
F.9.6.1	B-7	Resale/FL (%)	84.97%	$18,834,825	98.65%	$1,318,163		0.00083	-164.6833	YES	85.73%	$19,424,305	98.98%	$2,481,381		0.00062	-212.1849	YES
F.9.6.2	B-7	UNE/FL (%)			95.67%	$911,846				YES			99.34%	$1,303,888				YES
F.9.6.3	B-7	Interconnection/FL (%)			97.50%	$8,707				YES			98.35%	$4,895				YES
	Non-Recurring Charge Completeness																	
F.9.7.1	B-8	Resale/FL (%)	93.44%	$25,120,849	97.93%	$1,031,346		0.00097	-46.2406	YES	93.06%	$26,751,879	97.36%	$1,055,504		0.00096	-44.8744	YES
F.9.7.2	B-8	UNE/FL (%)			96.77%	$2,397,903				YES			97.90%	$1,994,580				YES
F.9.7.3	B-8	Interconnection/FL (%)			98.55%	$573,742				YES			98.43%	$557,009				YES
	% Daily Usage Feed Errors Corrected in X Business Days (pack failures)																	
F.9.8	B-9	Region (%)								Diagnostic								Diagnostic
	% Daily Usage Feed Errors Corrected in X Business Days (EMI content)																	
F.9.9	B-9	Region (%)								Diagnostic								Diagnostic
	General - Change Management																	
	% Software Release Notices Sent On Time																	
F.10.1	CM-1	FL (%)											100.00%	1				YES
	Average Software Release Notice Delay Days																	
F.10.2	CM-2	FL (average)																
	% Change Management Documentation Sent On Time																	
F.10.3	CM-3A	FL (%)			100.00%	1				YES								
	Average Documentation Release Delay Days																	
F.10.5	CM-4	FL (average)																
	% CLEC Interface Outages Sent within 15 Minutes																	
F.10.6	CM-5	FL (%)			100.00%	23				YES			100.00%	15				YES
	% Software Errors Corrected within 10 Business Days																	

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			Benchmark/ Analog	August BST Measure	August BST Volume	August CLEC Measure	August CLEC Volume	August Standard Deviation	August Standard Error	August Zscore	August Equity	July BST Measure	July BST Volume	July CLEC Measure	July CLEC Volume	July Standard Deviation	July Standard Error	July Zscore	July Equity
F.10.7	CM-6A	Region (%)	>= 95% w in 10 days			100.00%	4				YES								
	% Software Errors Corrected within 30 Business Days																		
F.10.8	CM-6B	Region (%)	>= 95% w in 30 days																
	% Software Errors Corrected within 45 Business Days																		
F.10.9	CM-6C	Region (%)	>= 95% w in 45 days																
	% Change Requests Accepted or Rejected within 10 Business Days																		
F.10.10	CM-7	Region (%)	>= 95% w in 10 days			100.00%	7				YES								
	% Change Requests Rejected Within The Reporting Period																		
F.10.11	CM-8	Region (%)	Diagnostic			71.43%	7				Diagnostic								
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.12	CM-9A	Region (number)	= 0 Defects																
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.13	CM-9B	Region (number)	= 0 Defects			3					NO								
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented																		
F.10.14	CM-9C	Region (number)	= 0 Defects			4					NO								
	% Test Deck Weight Failure in Production Release																		
F.10.15	CM-10	Region (%)	<= 5%			0.00%	100				YES								
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented																		
F.10.16	CM-11A	Region (%)	>= 95% w in 60 days																
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented																		
F.10.17	CM-11B	Region (%)	>= 95% w in 60 days																
	General - New Business Requests																		
	% New Business Requests Processed within 30 Business Days																		
F.11.1	BFR-1	Region (%)	>= 90% w in 30 bus days			100.00%	8				YES								
	% Quotes Provided within 10 Business Days																		
F.11.2	BFR-2A	Region (%)	>= 90% w in 10 bus days																
	% Quotes Provided within X Business Days																		
F.11.2.1	BFR-2A	Region (%)	>= 90% w in 10 bus days																
F.11.2.2	BFR-2B	Region (%)	>= 90% w in 30 bus days																
F.11.2.3	BFR-2C	Region (%)	>= 90% w in 60 bus days																
	% Quotes Provided within 30 Business Days																		
F.11.3	BFR-2B	Region (%)	>= 90% w in 30 bus days			100.00%	6				YES								
	% Quotes Provided within 60 Business Days																		
F.11.4	BFR-2C	Region (%)	>= 90% w in 60 bus days			100.00%	2				YES								
	General - Ordering																		
	Acknowledgement Message Timeliness																		
F.12.1.1	O-1	EDI/Region (%)	>= 95% w in 30 min			99.95%	194,313				YES			100.00%	151,902				YES
F.12.1.2	O-1	TAG/Region (%)	>= 95% w in 30 min			100.00%	422,794				YES			100.00%	384,297				YES
	Acknowledgement Message Completeness																		
F.12.2.1	O-2	EDI/Region (%)	100%			99.94%	194,435				NO			99.97%	151,944				NO
F.12.2.2	O-2	TAG/Region (%)	100%			100.00%	422,795				NO			100.00%	384,300				NO
	General - Database Updates																		
	Average Database Update Interval																		
F.13.1.1	D-1	LIDB/FL (hours)	PBD	1.56	21	1.55	21				PBD	1.82	23	1.82	23				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)	PBD	0.08	27	0.08	27				PBD	0.09	27	0.09	27				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)	PBD	4.59	24	4.59	24				PBD	3.69	27	3.66	27				PBD
	% Update Accuracy																		
F.13.2.1	D-2	LIDB/FL (%)	>= 95%			99.48%	1,143				YES			99.36%	1,571				YES
F.13.2.2	D-2	Directory Listings/FL (%)	>= 95%			99.66%	892				YES			99.18%	733				YES
F.13.2.3	D-2	Directory Assistance/FL (%)	>= 95%			98.56%	348				YES			98.10%	473				YES
	% NXXs / LRNs Loaded by LERG Effective Date																		
F.13.3	D-3	Region (%)	100%			100.00%	82				YES			100.00%	44				YES
	General - Network Outage Notification																		
	Mean Time to Notify CLEC of Major Network Outages																		
F.14.1	M&R-7	Region (minutes)	Parity w Retail	379	2	289	2				YES	47	1	40	1				YES

BellSouth Monthly Performance Summary

Florida Permanent, August 2002 - May 2002

			June								May							
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
F.10.7	CM-6A	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Software Errors Corrected within 30 Business Days																	
F.10.8	CM-6B	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Software Errors Corrected within 45 Business Days																	
F.10.9	CM-6C	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Change Requests Accepted or Rejected within 10 Business Days																	
F.10.10	CM-7	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Change Requests Rejected Within The Reporting Period																	
F.10.11	CM-8	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	Number of Severity 1 Defects (Type 6 CR) in a Production Release Implemented																	
F.10.12	CM-9A	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month							
	Number of Severity 2 Defects (Type 6 CR) in a Production Release Implemented																	
F.10.13	CM-9B	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month							
	Number of Severity 3 Defects (Type 6 CR) in a Production Release Implemented																	
F.10.14	CM-9C	Region (number)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Test Deck Weight Failure in Production Release																	
F.10.15	CM-10	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Type 4 Change Requests (Implemented Within 60 Weeks) of those Implemented																	
F.10.16	CM-11A	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	% Type 5 Change Requests (Implemented Within 60 Weeks) of those Implemented																	
F.10.17	CM-11B	Region (%)	This measure not applicable before August data month								This measure not applicable before August data month							
	General - New Business Requests																	
	% New Business Requests Processed within 30 Business Days																	
F.11.1	BFR-1	Region (%)			100.00%	2				YES			100.00%	3				YES
	% Quotes Provided within 10 Business Days																	
F.11.2	BFR-2A	Region (%)	This measure not applicable before July data month								This measure not applicable before July data month							
	% Quotes Provided within X Business Days																	
F.11.2.1	BFR-2A	Region (%)											100.00%	2				YES
F.11.2.2	BFR-2B	Region (%)																
F.11.2.3	BFR-2C	Region (%)			100.00%	2				YES			100.00%	1				YES
	% Quotes Provided within 30 Business Days																	
F.11.3	BFR-2B	Region (%)	This measure not applicable before July data month								This measure not applicable before July data month							
	% Quotes Provided within 60 Business Days																	
F.11.4	BFR-2C	Region (%)	This measure not applicable before July data month								This measure not applicable before July data month							
	General - Ordering																	
	Acknowledgement Message Timeliness																	
F.12.1.1	O-1	EDI/Region (%)			100.00%	121,803				YES			100.00%	111,412				YES
F.12.1.2	O-1	TAG/Region (%)			100.00%	388,915				YES			100.00%	391,591				YES
	Acknowledgement Message Completeness																	
F.12.2.1	O-2	EDI/Region (%)			99.62%	122,263				NO			100.00%	111,412				YES
F.12.2.2	O-2	TAG/Region (%)			100.00%	388,932				NO			99.99%	391,615				NO
	General - Database Updates																	
	Average Database Update Interval																	
F.13.1.1	D-1	LIDB/FL (hours)	0.96	18	0.96	18				PBD	0.96	21	0.96	21				PBD
F.13.1.2	D-1	Directory Listings/FL (hours)	0.11	25	0.11	25				PBD	0.10	27	0.10	27				PBD
F.13.1.3	D-1	Directory Assistance/FL (hours)	5.90	23	5.90	23				PBD	4.08	19	4.05	19				PBD
	% Update Accuracy																	
F.13.2.1	D-2	LIDB/FL (%)			93.48%	660				NO			100.00%	519				YES
F.13.2.2	D-2	Directory Listings/FL (%)			99.35%	1,072				YES			99.79%	483				YES
F.13.2.3	D-2	Directory Assistance/FL (%)			99.19%	246				YES			97.87%	141				YES
	% NXXs / LRNs Loaded by LERG Effective Date																	
F.13.3	D-3	Region (%)			98.41%	63				NO			100.00%	94				YES
	General - Network Outage Notification																	
	Mean Time to Notify CLEC of Major Network Outages																	
F.14.1	M&R-7	Region (minutes)	791	4	602	4				YES	154	2	123	2				YES