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October 7, 2002

Ex Parte

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Application by Verizon for Authorization To Provide In-Region, InterLATA Services in State of Virginia, WC Docket No. 02-214*

Dear Ms. Dortch:

On Friday, October 4, 2002, Clint Odom of Verizon spoke with Ian Dillner of the Wireline Competition Bureau staff to provide a status concerning the application of credits for “inflated minutes of use” discussed in the McLean/Wierzbicki/Webster Reply Decl. ¶ 56. Verizon has calculated credits for those carriers affected by this issue and has verified its calculations. Verizon posted credits to Z-Tel’s accounts on October 7, 2002, and is in the process of posting credits to other affected carriers’ accounts. Verizon is also issuing letters to affected carriers informing them of the credits to their accounts. A copy of the letter that is being sent to affected carriers is Attached to this letter.

Please let me know if you have any questions. The twenty-page limit does not apply as set forth in DA 02-1857.

Sincerely,

A handwritten signature in black ink that reads "Ann D. Berkowitz".

Attachment

cc: U. Onyeije
B. Olson
G. Remondino
I. Dillner

10/7/02

[CLEC]

Dear Customer,

This letter is to inform you that an adjustment will appear in two billing cycles for account [number(s)] for incorrectly calculated usage charges on your CRIS legacy bills.

In March 2001 modifications to Verizon's system that calculates Local Originating and Terminating Usage Charges in Maryland, DC, Virginia and West Virginia introduced a processing error.

The modified processing logic appropriately sent minutes of use associated with expressTRAK accounts directly to expressTRAK where they were correctly billed in expressTRAK. The modified logic also incorrectly continued to accrue minutes of use associated with telephone numbers converted to expressTRAK into CRIS holding files. These accrued minutes were then erroneously applied to the next CRIS telephone number processed for that CLEC's account. The processing error only affected CRIS carrier bills for CLECs purchasing UNE platform and did not affect CLECs' daily usage files ("DUFs"). On May 19, 2002, Verizon corrected the logic, stopping the accrual of expressTRAK minutes of use to CRIS holding files.

Verizon has identified that you are entitled to an adjustment for overcharges on you CRIS bills due to this processing error. The attached spreadsheet provides a month-by-month breakdown of the adjustment. The credits for January 2002 – May 2002 were determined by taking the difference between what was billed in the CRIS Legacy system during this period and what should have been billed. The amount, which should have been billed, was calculated by using retained usage data for that period.

Since no usage data was available to calculate the amount that should have been billed for the period of March 2001-December 2001 the credit given for January 2002 was used for these months. Since the incorrect amount of usage charged increases with the number of lines converted to expressTRAK, the January 2002 credit will in fact overstate the adjustment due for the March 2001 – December 2001 time period.

If you have any questions please contact Joe Corticada in the Wholesale Billing Claims Center at 973-649-1947.

See attachment.