BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

			July							June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			3.84	32				Diagnostic			3.08	20	
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic			6.38	2	
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.11	1				Diagnostic			4.78	1	
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			0.74	2,057				Diagnostic			0.81	1,765	
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			6.97	31				Diagnostic			5.27	96	
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			6.26	54				Diagnostic			6.28	52	
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
		Total Service Order Cycle Time (offered) - Partially Mechanized													
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)			2.97	165				Diagnostic			3.69	120	
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			1.26	5,556				Diagnostic			1.44	4,687	
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			4.46	4				Diagnostic			2.89	1	
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			12.15	1				Diagnostic					
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)			6.53	3				Diagnostic			3.54	4	
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)			12.51	2				Diagnostic			12.96	9	
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)													

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

			Standard Error	Zscore	Equity	May BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.28.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			3.78	53				Diagnostic
B.2.28.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			5.16	2				Diagnostic
B.2.28.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			5.36	1				Diagnostic
B.2.28.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			5.29	5				Diagnostic
B.2.28.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic			0.80	2,252				Diagnostic
B.2.28.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			10.69	5				Diagnostic
B.2.28.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			6.43	63				Diagnostic
B.2.28.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.28.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Partially Mechanized											
B.2.29.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			3.36	165				Diagnostic
B.2.29.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			Diagnostic			1.39	6,466				Diagnostic
B.2.29.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			7.20	2				Diagnostic
B.2.29.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			12.19	64				Diagnostic
B.2.29.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - M ay 2002

			Benchmark/ Analog	August							
				BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.67	30				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			3.85	413				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.39	2				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			8.90	6				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic			6.38	38				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			9.16	1				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.75	136				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.71	133				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.61	7				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.67	7				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic			0.73	508				Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			1.65	4				Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			9.73	8				Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic			7.68	46				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized									
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)	Diagnostic			13.27	1				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)	Diagnostic			4.00	247				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.87	445				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)	Diagnostic			3.08	1				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			6.98	2				Diagnostic

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

			July								June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			5.35	40				Diagnostic			5.59	53	
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.21	404				Diagnostic			3.98	440	
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			2.13	1				Diagnostic			3.92	13	
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			6.59	5				Diagnostic			5.66	6	
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			4.03	1				Diagnostic					
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			6.11	51				Diagnostic			6.58	71	
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			7.12	1				Diagnostic			7.03	2	
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.96	214				Diagnostic			5.54	267	
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.51	106				Diagnostic			5.51	165	
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			8.28	11				Diagnostic			8.02	10	
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			7.64	11				Diagnostic			7.58	3	
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			1.50	3				Diagnostic			2.62	7	
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.89	548				Diagnostic			0.93	526	
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			0.33	1				Diagnostic					
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			8.92	5				Diagnostic			10.06	13	
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			6.94	70				Diagnostic			7.00	70	
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
		Total Service Order Cycle Time (offered) - Non-Mechanized													
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			22.22	1				Diagnostic					
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			4.30	197				Diagnostic			3.45	181	
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			1.61	454				Diagnostic			2.00	387	
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			6.09	4				Diagnostic			6.02	2	
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic			7.21	1	

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			Standard Error	Zscore	Equity	May BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.29.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			Diagnostic			5.90	44				Diagnostic
B.2.29.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			4.13	411				Diagnostic
B.2.29.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			2.98	5				Diagnostic
B.2.29.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic			9.03	4				Diagnostic
B.2.29.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			Diagnostic			6.66	145				Diagnostic
B.2.29.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic			12.36	5				Diagnostic
B.2.29.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			5.68	501				Diagnostic
B.2.29.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			5.49	241				Diagnostic
B.2.29.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic			8.55	21				Diagnostic
B.2.29.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			7.75	6				Diagnostic
B.2.29.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			0.92	665				Diagnostic
B.2.29.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			Diagnostic			12.19	64				Diagnostic
B.2.29.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			Diagnostic			7.19	53				Diagnostic
B.2.29.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.29.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
		Total Service Order Cycle Time (offered) - Non-Mechanized											
B.2.30.1.1.1	P-10	Switch Ports/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.1.1.2	P-10	Switch Ports/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.1.2.1	P-10	Switch Ports/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.1.2.2	P-10	Switch Ports/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.2.1.1	P-10	Local Interoffice Transport/<10 circuits/Dispatch/FL (days)			Diagnostic			13.78	6				Diagnostic
B.2.30.2.1.2	P-10	Local Interoffice Transport/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.2.2.1	P-10	Local Interoffice Transport/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.2.2.2	P-10	Local Interoffice Transport/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.3.1.1	P-10	Loop + Port Combinations/<10 circuits/Dispatch/FL (days)			Diagnostic			3.47	142				Diagnostic
B.2.30.3.1.2	P-10	Loop + Port Combinations/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			1.82	272				Diagnostic
B.2.30.3.2.1	P-10	Loop + Port Combinations/>=10 circuits/Dispatch/FL (days)			Diagnostic			5.07	1				Diagnostic
B.2.30.3.2.2	P-10	Loop + Port Combinations/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic

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			Benchmark/ Analog	August BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)	Diagnostic			11.96	20				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.84	7				Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			10.31	44				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			5.38	3				Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)	Diagnostic			1.78	2				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.78	17				Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.94	11				Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			5.88	1				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			3.99	1				Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			7.01	2				Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			4.41	5				Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic			4.02	1				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			8.81	1				Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			2.86	2				Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic			0.87	378				Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)	Diagnostic			1.07	2				Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)	Diagnostic			9.72	50				Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic			7.25	27				Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)	Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)	Diagnostic								Diagnostic
		Disconnect Timeliness									
B.2.31	P-13	LNP/FL (%)	>= 95% w in 15 min			37.50%	5,613				NO

% Completions w/o Notice or < 24 hours

BellSouth Monthly Performance Summary
Florida Interim, August 2002 - M ay 2002

			July								June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			12.34	25				Diagnostic			13.46	35	
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			4.81	22				Diagnostic			5.79	43	
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			8.66	73				Diagnostic			9.46	75	
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic					
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			4.09	7				Diagnostic			4.04	4	
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			3.63	3				Diagnostic			4.03	5	
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			4.62	33				Diagnostic			4.49	26	
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			4.07	17				Diagnostic			4.67	21	
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			5.49	2				Diagnostic			3.58	2	
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			4.16	1				Diagnostic					
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)								Diagnostic			4.06	1	
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	1				Diagnostic					
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			5.07	2				Diagnostic			6.08	3	
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			8.13	1				Diagnostic					
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			5.21	5				Diagnostic			3.99	2	
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			4.86	4				Diagnostic			4.08	2	
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			19.97	1				Diagnostic					
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			6.17	2				Diagnostic			6.56	16	
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			2.13	2				Diagnostic			0.35	5	
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			0.93	312				Diagnostic			0.96	298	
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			1.76	8				Diagnostic			1.76	4	
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			7.84	93				Diagnostic			8.06	114	
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			12.81	1				Diagnostic					
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			7.87	23				Diagnostic			7.08	16	
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)								Diagnostic					
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)								Diagnostic					
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)								Diagnostic					
		Disconnect Timeliness													
B.2.31	P-13	LNP/FL (%)			25.47%	12,428				NO			37.05%	8,472	

% Completions w/o Notice or < 24 hours

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - M ay 2002

			Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
						May							
B.2.30.4.1.1	P-10	Combo Other/<10 circuits/Dispatch/FL (days)			Diagnostic			12.15	55				Diagnostic
B.2.30.4.1.2	P-10	Combo Other/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.4.2.1	P-10	Combo Other/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.4.2.2	P-10	Combo Other/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			5.10	58				Diagnostic
B.2.30.5.1.1	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.5.1.2	P-10	xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.5.2.1	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.5.2.2	P-10	xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			10.69	115				Diagnostic
B.2.30.6.1.1	P-10	UNE ISDN/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.6.1.2	P-10	UNE ISDN/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.6.2.1	P-10	UNE ISDN/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.6.2.2	P-10	UNE ISDN/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			3.73	4				Diagnostic
B.2.30.7.1.1	P-10	Line Sharing/<10 circuits/Dispatch/FL (days)			Diagnostic			4.22	16				Diagnostic
B.2.30.7.1.2	P-10	Line Sharing/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.7.2.1	P-10	Line Sharing/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.7.2.2	P-10	Line Sharing/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			4.35	41				Diagnostic
B.2.30.8.1.1	P-10	2W Analog Loop Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.8.1.2	P-10	2W Analog Loop Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			8.86	1				Diagnostic
B.2.30.8.2.1	P-10	2W Analog Loop Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.8.2.2	P-10	2W Analog Loop Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			4.92	37				Diagnostic
B.2.30.9.1.1	P-10	2W Analog Loop Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			3.77	5				Diagnostic
B.2.30.9.1.2	P-10	2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			6.02	2				Diagnostic
B.2.30.9.2.1	P-10	2W Analog Loop Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.9.2.2	P-10	2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			5.26	1				Diagnostic
B.2.30.10.1.1	P-10	2W Analog Loop w/INP Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.10.1.2	P-10	2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.10.2.1	P-10	2W Analog Loop w/INP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.10.2.2	P-10	2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.11.1.1	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.11.1.2	P-10	2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.11.2.1	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.11.2.2	P-10	2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			6.13	9				Diagnostic
B.2.30.12.1.1	P-14	2W Analog Loop w/LNP Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.12.1.2	P-14	2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic			4.10	1				Diagnostic
B.2.30.12.2.1	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.12.2.2	P-14	2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			4.68	2				Diagnostic
B.2.30.13.1.1	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic			8.00	4				Diagnostic
B.2.30.13.1.2	P-14	2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.13.2.1	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.13.2.2	P-14	2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.14.1.1	P-10	Other Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.14.1.2	P-10	Other Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.14.2.1	P-10	Other Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.14.2.2	P-10	Other Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			6.79	33				Diagnostic
B.2.30.15.1.1	P-10	Other Non-Design/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.15.1.2	P-10	Other Non-Design/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.15.2.1	P-10	Other Non-Design/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.15.2.2	P-10	Other Non-Design/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.16.1.1	P-10	INP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.16.1.2	P-10	INP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.16.2.1	P-10	INP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.16.2.2	P-10	INP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.17.1.1	P-14	LNP (Standalone)/<10 circuits/Dispatch/FL (days)			Diagnostic			1.01	287				Diagnostic
B.2.30.17.1.2	P-14	LNP (Standalone)/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.17.2.1	P-14	LNP (Standalone)/>=10 circuits/Dispatch/FL (days)			Diagnostic			1.35	5				Diagnostic
B.2.30.17.2.2	P-14	LNP (Standalone)/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			8.88	170				Diagnostic
B.2.30.18.1.1	P-10	Digital Loop < DS1/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.18.1.2	P-10	Digital Loop < DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.18.2.1	P-10	Digital Loop < DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.18.2.2	P-10	Digital Loop < DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic			7.09	50				Diagnostic
B.2.30.19.1.1	P-10	Digital Loop >= DS1/<10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.19.1.2	P-10	Digital Loop >= DS1/<10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.19.2.1	P-10	Digital Loop >= DS1/>=10 circuits/Dispatch/FL (days)			Diagnostic								Diagnostic
B.2.30.19.2.2	P-10	Digital Loop >= DS1/>=10 circuits/Non-Dispatch/FL (days)			Diagnostic								Diagnostic
		Disconnect Timeliness			NO			28.82%	11,674				NO
B.2.31	P-13	LNP/FL (%)											

% Completions w/o Notice or < 24 hours

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - M ay 2002

			Benchmark/ Analog	August BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)	Diagnostic			10.00%	1,690				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)	Diagnostic			18.85%	47,649				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)	Diagnostic			7.14%	70				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	Diagnostic			2.74%	146				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)	Diagnostic			2.53%	198				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)	Diagnostic			0.00%	22				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)	Diagnostic			0.00%	134				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)	Diagnostic			4.41%	204				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)	Diagnostic			10.51%	590				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	Diagnostic			16.67%	6				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)	Diagnostic			47.50%	80				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)	Diagnostic			39.09%	197				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)	Diagnostic			27.27%	165				Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)	Diagnostic			0.00%	1				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)	Diagnostic			0.00%	3				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)	Diagnostic			24.04%	3,253				Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)	Diagnostic			2.66%	338				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)	Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL									
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)	>= 95% of requests			100.00%	176				YES
B.2.33.2	P-8	xDSL Other/FL (%)	>= 95% of requests								
		Service Order Accuracy									
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)	>= 95%			100.00%	220				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)	>= 95%			91.11%	90				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)	>= 95%			100.00%	21				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			94.12%	17				NO
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)	>= 95%			97.60%	250				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)	>= 95%			99.43%	350				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)	>= 95%			98.98%	98				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)	>= 95%			98.99%	99				YES
		Unbundled Network Elements - Maintenance and Repair									
		Missed Repair Appointments									
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	R&B (POTS)	10.55%	118,207						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.00%	57,060						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.68%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	R&B	10.63%	120,112	6.51%	7,939		0.00357	11.5273	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.08%	58,247	0.86%	2,449		0.00213	1.0359	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	R&B&D - Disp	10.44%	122,932	1.52%	66		0.03765	2.3708	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	10.44%	122,932	0.00%	25		0.06117	1.7071	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	11.11%	18		0.11418	2.2854	YES

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

			July								June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)								Diagnostic					
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)			0.00%	6				Diagnostic			7.14%	14	
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)			10.33%	1,500				Diagnostic			10.10%	1,327	
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)			22.94%	43,509				Diagnostic			22.18%	34,223	
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)			11.43%	70				Diagnostic			5.88%	85	
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			3.01%	166				Diagnostic			1.90%	211	
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)			7.59%	237				Diagnostic			5.02%	239	
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)			0.00%	26				Diagnostic			0.00%	30	
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)			0.00%	108				Diagnostic			0.00%	126	
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)			9.62%	260				Diagnostic			5.20%	269	
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)			10.95%	612				Diagnostic			9.59%	678	
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			0.00%	16				Diagnostic			3.03%	33	
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)			0.00%	1				Diagnostic					
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)								Diagnostic			0.00%	1	
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)			0.00%	1				Diagnostic					
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)			46.79%	109				Diagnostic			55.26%	152	
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			25.00%	300				Diagnostic			37.64%	348	
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			31.29%	163				Diagnostic			52.05%	219	
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)			0.00%	1				Diagnostic					
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)			0.00%	6				Diagnostic			9.09%	22	
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)								Diagnostic					
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)			0.00%	5				Diagnostic			0.00%	12	
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			23.08%	3,055				Diagnostic			28.70%	2,749	
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)			5.87%	392				Diagnostic			3.50%	429	
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)								Diagnostic					
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)			13.25%	249				Diagnostic			11.61%	224	
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)								Diagnostic					
		% Cooperative Test Attempts for xDSL													
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)			100.00%	194				YES			100.00%	240	
B.2.33.2	P-8	xDSL Other/FL (%)													
		Service Order Accuracy													
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			100.00%	115				YES			100.00%	110	
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			84.42%	77				NO			69.33%	75	
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			96.00%	25				YES			100.00%	25	
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			85.71%	7				NO			90.91%	11	
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			97.33%	150				YES			96.33%	300	
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			97.05%	440				YES			98.02%	405	
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			91.30%	92				NO			97.73%	132	
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			98.57%	70				YES			97.53%	81	
		Unbundled Network Elements - Maintenance and Repair													
		Missed Repair Appointments													
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261			
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863			
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5	
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	633	0.00%	3	
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	11.85%	129,750	6.69%	8,332		0.00365	14.1498	YES	10.52%	109,903	7.62%	6,550	
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	1.04%	62,896	1.03%	2,724		0.00198	0.0441	YES	1.18%	55,941	0.71%	2,109	
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	11.62%	132,888	0.00%	67		0.03917	2.9678	YES	10.31%	112,543	0.00%	52	
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	11.62%	132,888	0.00%	42		0.04946	2.3500	YES	10.31%	112,543	0.00%	27	
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52	
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21	
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	5.63%	213	1.97%	152		0.02448	1.4950	YES	6.70%	179	1.63%	123	
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	2.56%	234	0.00%	41		0.02676	0.9582	YES	0.00%	212	0.00%	45	
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	43.96%	4,140	17.65%	34		0.08547	3.0788	YES	38.52%	3,136	21.43%	28	

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

			Standard Error	Zscore	Equity	May BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.2.32.1.1	P-6	Switch Ports/Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.1.2	P-6	Switch Ports/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.2.1	P-6	Local Interoffice Transport/Dispatch/FL (%)			Diagnostic			0.00%	25				Diagnostic
B.2.32.2.2	P-6	Local Interoffice Transport/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.3.1	P-6	Loop + Port Combinations/Dispatch/FL (%)			Diagnostic			12.81%	1,163				Diagnostic
B.2.32.3.2	P-6	Loop + Port Combinations/Non-Dispatch/FL (%)			Diagnostic			20.09%	33,693				Diagnostic
B.2.32.4.1	P-6	Combo Other/Dispatch/FL (%)			Diagnostic			4.72%	127				Diagnostic
B.2.32.4.2	P-6	Combo Other/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.5.1	P-6	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)			Diagnostic			5.26%	190				Diagnostic
B.2.32.5.2	P-6	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.6.1	P-6	UNE ISDN/Dispatch/FL (%)			Diagnostic			4.93%	426				Diagnostic
B.2.32.6.2	P-6	UNE ISDN/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.7.1	P-6	Line Sharing/Dispatch/FL (%)			Diagnostic			2.17%	46				Diagnostic
B.2.32.7.2	P-6	Line Sharing/Non-Dispatch/FL (%)			Diagnostic			0.00%	129				Diagnostic
B.2.32.8.1	P-6	2W Analog Loop Design/Dispatch/FL (%)			Diagnostic			5.88%	238				Diagnostic
B.2.32.8.2	P-6	2W Analog Loop Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.9.1	P-6	2W Analog Loop Non-Design/Dispatch/FL (%)			Diagnostic			9.60%	802				Diagnostic
B.2.32.9.2	P-6	2W Analog Loop Non-Design/Non-Dispatch/FL (%)			Diagnostic			4.55%	22				Diagnostic
B.2.32.10.1	P-6	2W Analog Loop w/INP Design/Dispatch/FL (%)			Diagnostic			0.00%	1				Diagnostic
B.2.32.10.2	P-6	2W Analog Loop w/INP Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.11.1	P-6	2W Analog Loop w/INP Non-Design/Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.11.2	P-6	2W Analog Loop w/INP Non-Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.12.1	P-6	2W Analog Loop w/LNP Design/Dispatch/FL (%)			Diagnostic			32.91%	234				Diagnostic
B.2.32.12.2	P-6	2W Analog Loop w/LNP Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.13.1	P-6	2W Analog Loop w/LNP Non-Design/Dispatch/FL (%)			Diagnostic			35.76%	713				Diagnostic
B.2.32.13.2	P-6	2W Analog Loop w/LNP Non-Design/Non-Dispatch/FL (%)			Diagnostic			38.35%	339				Diagnostic
B.2.32.14.1	P-6	Other Design/Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.14.2	P-6	Other Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.15.1	P-6	Other Non-Design/Dispatch/FL (%)			Diagnostic			16.00%	50				Diagnostic
B.2.32.15.2	P-6	Other Non-Design/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.16.1	P-6	INP (Standalone)/Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.16.2	P-6	INP (Standalone)/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.17.1	P-6	LNP (Standalone)/Dispatch/FL (%)			Diagnostic			0.00%	1				Diagnostic
B.2.32.17.2	P-6	LNP (Standalone)/Non-Dispatch/FL (%)			Diagnostic			30.52%	3,352				Diagnostic
B.2.32.18.1	P-6	Digital Loop < DS1/Dispatch/FL (%)			Diagnostic			5.15%	602				Diagnostic
B.2.32.18.2	P-6	Digital Loop < DS1/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
B.2.32.19.1	P-6	Digital Loop >= DS1/Dispatch/FL (%)			Diagnostic			8.76%	274				Diagnostic
B.2.32.19.2	P-6	Digital Loop >= DS1/Non-Dispatch/FL (%)			Diagnostic								Diagnostic
		% Cooperative Test Attempts for xDSL											
B.2.33.1	P-8	xDSL (ADSL, HDSL and UCL)/FL (%)			YES			100.00%	256				YES
B.2.33.2	P-8	xDSL Other/FL (%)											
		Service Order Accuracy											
B.2.34.1.1.1	P-11	Design (Specials)/<10 circuits/Dispatch/FL (%)			YES			100.00%	120				YES
B.2.34.1.1.2	P-11	Design (Specials)/<10 circuits/Non-Dispatch/FL (%)			NO			67.07%	82				NO
B.2.34.1.2.1	P-11	Design (Specials)/>=10 circuits/Dispatch/FL (%)			YES			100.00%	23				YES
B.2.34.1.2.2	P-11	Design (Specials)/>=10 circuits/Non-Dispatch/FL (%)			NO			100.00%	5				YES
B.2.34.2.1.1	P-11	Loops Non-Design/<10 circuits/Dispatch/FL (%)			YES			96.00%	175				YES
B.2.34.2.1.2	P-11	Loops Non-Design/<10 circuits/Non-Dispatch/FL (%)			YES			100.00%	150				YES
B.2.34.2.2.1	P-11	Loops Non-Design/>=10 circuits/Dispatch/FL (%)			YES			97.90%	143				YES
B.2.34.2.2.2	P-11	Loops Non-Design/>=10 circuits/Non-Dispatch/FL (%)			YES			98.73%	79				YES
		Unbundled Network Elements - Maintenance and Repair											
		Missed Repair Appointments											
B.3.1.1.1	M&R-1	Switch Ports/Dispatch/FL (%)				7.00%	92,159						
B.3.1.1.2	M&R-1	Switch Ports/Non-Dispatch/FL (%)				1.79%	54,199						
B.3.1.2.1	M&R-1	Local Interoffice Transport/Dispatch/FL (%)	0.01288	0.0642	YES	0.29%	1,043	0.00%	8		0.01901	0.1513	YES
B.3.1.2.2	M&R-1	Local Interoffice Transport/Non-Dispatch/FL (%)	0.00000		YES	0.12%	863	0.00%	10		0.01082	0.1071	YES
B.3.1.3.1	M&R-1	Loop + Port Combinations/Dispatch/FL (%)	0.00390	7.4280	YES	7.09%	93,624	4.94%	5,059		0.00370	5.7892	YES
B.3.1.3.2	M&R-1	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00240	1.9624	YES	1.85%	55,599	1.08%	2,232		0.00291	2.6604	YES
B.3.1.4.1	M&R-1	Combo Other/Dispatch/FL (%)	0.04219	2.4449	YES	6.97%	96,077	0.00%	52		0.03533	1.9735	YES
B.3.1.4.2	M&R-1	Combo Other/Non-Dispatch/FL (%)	0.05854	1.7619	YES	6.97%	96,077	0.00%	28		0.04813	1.4483	YES
B.3.1.5.1	M&R-1	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	0.06804	5.0960	YES	32.70%	2,737	3.28%	61		0.06073	4.8446	YES
B.3.1.5.2	M&R-1	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.02617	0.5560	YES	1.97%	5,488	0.00%	19		0.03192	0.6165	YES
B.3.1.6.1	M&R-1	UNE ISDN/Dispatch/FL (%)	0.02929	1.7337	YES	7.08%	212	1.02%	98		0.03132	1.9332	YES
B.3.1.6.2	M&R-1	UNE ISDN/Non-Dispatch/FL (%)	0.00000		YES	0.52%	194	0.00%	59		0.01065	0.4842	YES
B.3.1.7.1	M&R-1	Line Sharing/Dispatch/FL (%)	0.09238	1.8502	YES	32.70%	2,737	18.18%	22		0.10042	1.4458	YES

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			Benchmark/ Analog	August BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	21		0.03093	0.6611	YES
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	10.63%	120,112	1.83%	821		0.01079	8.1552	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	10.63%	120,112	0.00%	155		0.02477	4.2908	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	10.53%	117,925	8.77%	1,072		0.00942	1.8724	YES
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.94%	49,933	0.00%	27		0.01855	0.5053	YES
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	Design	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	Design	0.79%	2,541	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	R&B	10.63%	120,112	0.00%	1		0.30821	0.3449	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.08%	58,247	0.00%	0				YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	10.55%	118,207						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	1.00%	57,060						
		Customer Trouble Report Rate									
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	R&B (POTS)	2.24%	5,284,051						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	1.08%	5,284,051						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	2.33%	56,656	0.27%	1,456		0.00405	5.0728	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	1.24%	56,656	0.62%	1,456		0.00296	2.1061	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	R&B	2.13%	5,627,184	1.54%	514,192		0.00021	27.7436	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	1.04%	5,627,184	0.48%	514,192		0.00015	37.7012	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	R&B&D - Disp	1.92%	6,408,291	3.23%	2,044		0.00306	-4.2775	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	1.92%	6,408,291	1.22%	2,044		0.00306	2.2690	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	1.46%	281,126	0.94%	5,211		0.00169	3.0946	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.63%	281,126	0.42%	5,211		0.00227	9.7299	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	0.82%	21,357	2.06%	6,600		0.00127	-9.7362	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.89%	21,357	0.71%	6,600		0.00133	1.3364	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	ADSL to Retail	1.46%	281,126	0.94%	1,916		0.00277	1.8905	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.63%	281,126	1.10%	1,916		0.00372	4.1205	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	2.13%	5,627,184	1.22%	67,312		0.00057	16.1489	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	2.13%	5,627,184	0.23%	67,312		0.00057	33.6151	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	2.23%	5,284,051	2.80%	38,307		0.00077	-7.3982	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	0.94%	5,284,051	0.07%	38,307		0.00050	17.5435	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	Design	0.36%	781,107	1.15%	87		0.00644	-1.2238	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	Design	0.33%	781,107	0.00%	87		0.00612	0.5320	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	R&B	2.13%	5,627,184	0.18%	557		0.00619	3.1579	YES
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	R&B	1.04%	5,627,184	0.00%	557		0.00431	2.4010	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	2.24%	5,284,051						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	1.08%	5,284,051						
		Maintenance Average Duration									
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	R&B (POTS)	22.32	118,207			25.597			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	R&B (POTS)	7.28	57,060			17.472			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	DS1/DS3	3.87	1,320	2.35	4	3.672	1.83881	0.8242	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	DS1/DS3	1.62	703	2.04	9	2.453	0.82280	-0.5136	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	R&B	22.26	120,112	16.21	7,939	25.582	0.29645	20.4214	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	R&B	7.23	58,247	4.22	2,449	17.369	0.35829	8.3957	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	R&B&D - Disp	21.91	122,932	6.41	66	26.061	3.20875	4.8275	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	R&B&D - Disp	21.91	122,932	1.48	25	26.061	5.21273	3.9192	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	ADSL to Retail	61.70	4,115	4.63	49	323.500	46.48855	1.2275	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	ADSL to Retail	8.03	7,385	1.37	22	179.616	38.35135	0.1736	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	ISDN - BRI	7.13	175	8.74	136	11.222	1.28286	-1.2493	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	ISDN - BRI	2.34	190	3.13	47	3.859	0.62860	-1.2509	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	ADSL to Retail	61.70	4,115	35.44	18	323.500	76.41615	0.3435	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	ADSL to Retail	8.03	7,385	9.19	21	179.616	39.25121	-0.0296	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	R&B - Disp	22.26	120,112	5.10	821	25.582	0.89586	19.1623	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	R&B - Disp	22.26	120,112	1.83	155	25.582	2.05611	9.9367	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	R&B (POTS) excl SB FT	22.30	117,925	13.16	1,072	25.558	0.78414	11.6557	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	R&B (POTS) excl SB FT	7.60	49,933	7.37	27	14.270	2.74701	0.0841	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	Design	6.66	2,820	5.30	1	38.674	38.68078	0.0351	YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	Design	13.22	2,541	0.00	0	254.410			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	R&B	22.26	120,112	17.00	1	25.582	25.58197	0.2057	YES
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	R&B	7.23	58,247	0.00	0	17.369			YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	R&B (POTS)	22.32	118,207			25.597			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	R&B (POTS)	7.28	57,060			17.472			
		% Repeat Troubles within 30 Days									
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	R&B (POTS)	16.84%	118,207						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	15.16%	57,060						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	24.17%	1,320	0.00%	4		0.21437	1.1273	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	21.19%	703	22.22%	9		0.13710	-0.0749	YES

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			July								June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	21		0.02918	0.6224	YES	1.46%	6,941	26.32%	19	
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	11.85%	129,750	3.06%	881		0.01093	8.0436	YES	10.52%	109,903	3.33%	812	
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	11.85%	129,750	0.00%	159		0.02565	4.6214	YES	10.52%	109,903	0.43%	230	
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	11.77%	127,526	8.79%	1,012		0.01017	2.9287	YES	10.44%	108,007	8.26%	1,138	
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.91%	54,190	25.35%	71		0.01130	-21.6308	NO	1.05%	47,706	2.78%	36	
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1	
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1	
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	11.85%	129,750	14.29%	7		0.12218	-0.1990	YES	10.52%	109,903	22.22%	9	
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	1.04%	62,896	0.00%	0				YES	1.18%	55,941	0.00%	1	
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)	11.79%	127,820							10.45%	108,261			
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)	1.00%	61,817							1.14%	54,863			
		Customer Trouble Report Rate													
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479			
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479			
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	2.57%	56,330	0.35%	1,447		0.00426	5.2054	YES	2.15%	56,300	0.34%	1,451	
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	1.43%	56,330	0.69%	1,447		0.00319	2.3311	YES	1.12%	56,300	0.21%	1,451	
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	2.29%	5,662,517	1.69%	492,827		0.00022	26.7212	YES	1.92%	5,718,894	1.41%	465,057	
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	1.11%	5,662,517	0.55%	492,827		0.00016	35.6503	YES	0.98%	5,718,894	0.45%	465,057	
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	2.02%	6,592,003	3.41%	1,965		0.00320	-4.3509	NO	1.69%	6,657,525	2.73%	1,903	
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	2.02%	6,592,003	2.14%	1,965		0.00320	-0.3793	YES	1.69%	6,657,525	1.42%	1,903	
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	1.54%	269,050	1.01%	5,229		0.00173	3.0321	YES	1.21%	259,588	1.00%	5,180	
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	2.93%	269,050	0.27%	5,229		0.00239	11.1312	YES	2.67%	259,588	0.41%	5,180	
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.85%	24,985	2.32%	6,557		0.00128	-11.4398	NO	0.70%	25,643	1.87%	6,570	
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.94%	24,985	0.63%	6,557		0.00134	2.3181	YES	0.83%	25,643	0.68%	6,570	
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	1.54%	269,050	1.49%	2,286		0.00261	0.1974	YES	1.21%	259,588	1.24%	2,251	
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	2.93%	269,050	0.92%	2,286		0.00359	5.5882	YES	2.67%	259,588	0.84%	2,251	
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	2.29%	5,662,517	1.28%	68,729		0.00058	17.3790	YES	1.92%	5,718,894	1.17%	69,649	
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	2.29%	5,662,517	0.23%	68,729		0.00058	35.4631	YES	1.92%	5,718,894	0.33%	69,649	
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	2.40%	5,317,607	2.61%	38,757		0.00079	-2.6974	NO	2.01%	5,371,479	2.94%	38,685	
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	1.02%	5,317,607	0.18%	38,757		0.00051	16.2419	YES	0.89%	5,371,479	0.09%	38,685	
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.34%	929,486	1.11%	90		0.00612	-1.2629	YES	0.28%	938,631	1.11%	90	
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.32%	929,486	0.00%	90		0.00596	0.5360	YES	0.28%	938,631	1.11%	90	
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	2.29%	5,662,517	1.25%	559		0.00640	1.6230	YES	1.92%	5,718,894	1.60%	564	
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	1.11%	5,662,517	0.00%	559		0.00446	2.4917	YES	0.98%	5,718,894	0.18%	564	
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)	2.40%	5,317,607							2.02%	5,371,479			
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)	1.16%	5,317,607							1.02%	5,371,479			
		Maintenance Average Duration													
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)	8.95	61,817			16.682				7.27	54,863			12.556
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	3.79	1,445	5.32	5	3.481	1.55942	-0.9786	YES	3.49	1,209	4.60	5	2.505
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.86	808	1.58	10	4.998	1.59031	0.1757	YES	1.60	633	0.93	3	2.111
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	27.13	129,750	21.65	8,332	29.842	0.33726	16.2349	YES	21.79	109,903	18.13	6,550	23.353
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	8.89	62,896	5.40	2,724	17.061	0.33389	10.4641	YES	7.22	55,941	4.94	2,109	12.507
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	26.62	132,888	4.68	67	29.684	3.62741	6.0499	YES	21.41	112,543	4.17	52	23.657
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	26.62	132,888	2.30	42	29.684	4.58109	5.3092	YES	21.41	112,543	2.40	27	23.657
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	39.73	4,140	5.21	53	153.423	21.20876	1.6277	YES	38.47	3,136	5.50	52	164.181
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	4.06	7,874	1.16	14	131.284	35.11822	0.0825	YES	2.10	6,941	1.28	21	55.060
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	8.53	213	5.43	152	12.808	1.35991	2.2740	YES	7.46	179	4.76	123	10.474
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	7.18	234	3.69	41	65.401	11.07265	0.3154	YES	2.41	212	3.70	45	3.193
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	39.73	4,140	32.06	34	153.423	26.41968	0.2904	YES	38.47	3,136	30.54	28	164.181
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	4.06	7,874	6.86	21	131.284	28.68662	-0.0976	YES	2.10	6,941	14.37	19	55.060
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	27.13	129,750	5.51	881	29.842	1.00881	21.4293	YES	21.79	109,903	5.10	812	23.353
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	27.13	129,750	1.80	159	29.842	2.36807	10.6938	YES	21.79	109,903	2.26	230	23.353
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	27.21	127,526	14.95	1,012	29.892	0.94338	12.9980	YES	21.85	108,007	12.89	1,138	23.375
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	9.65	54,190	12.10	71	17.329	2.05790	-1.1893	YES	7.79	47,706	6.08	36	12.910
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	5.72	3,138	1.72	1	6.749	6.75020	0.5935	YES	5.91	2,640	2.62	1	30.140
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	2.44	2,967	0.00	0	4.536			YES	2.85	2,616	2.88	1	29.209
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	27.13	129,750	13.29	7	29.842	11.27948	1.2272	YES	21.79	109,903	26.11	9	23.353
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	8.89	62,896	0.00	0	17.061			YES	7.22	55,941	3.00	1	12.507
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)	27.21	127,820			29.886				21.85	108,261			23.363
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)	8.95	61,817			16.682				7.27	54,863			12.556
		% Repeat Troubles within 30 Days													
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)	17.04%	127,820							15.79%	108,261			
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)	15.35%	61,817							14.54%	54,863			
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	22.84%	1,445	80.00%	5		0.18806	-3.0396	NO	22.83%	1,209	20.00%	5	
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	21.16%	808	0.00%	10		0.12997	1.6284	YES	14.38%	633	33.33%	3	

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - May 2002

						May							
			Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.1.7.2	M&R-1	Line Sharing/Non-Dispatch/FL (%)	0.02751	-9.0371	NO	1.97%	5,488	10.00%	40		0.02204	-3.6441	NO
B.3.1.8.1	M&R-1	2W Analog Loop Design/Dispatch/FL (%)	0.01081	6.6556	YES	7.09%	93,624	0.86%	699		0.00974	6.3929	YES
B.3.1.8.2	M&R-1	2W Analog Loop Design/Non-Dispatch/FL (%)	0.02025	4.9790	YES	7.09%	93,624	0.00%	242		0.01652	4.2904	YES
B.3.1.9.1	M&R-1	2W Analog Loop Non-Design/Dispatch/FL (%)	0.00911	2.3933	YES	6.98%	91,924	9.97%	1,043		0.00794	-3.7671	NO
B.3.1.9.2	M&R-1	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.01703	-1.0120	YES	1.75%	45,422	8.45%	71		0.01557	-4.3021	NO
B.3.1.10.1	M&R-1	Other Design/Dispatch/FL (%)	0.13634	0.1389	YES	2.61%	2,453	0.00%	0				YES
B.3.1.10.2	M&R-1	Other Design/Non-Dispatch/FL (%)	0.05856	0.0567	YES	0.46%	3,296	0.00%	0				YES
B.3.1.11.1	M&R-1	Other Non-Design/Dispatch/FL (%)	0.10226	-1.1447	YES	7.09%	93,624	15.79%	19		0.05887	-1.4784	YES
B.3.1.11.2	M&R-1	Other Non-Design/Non-Dispatch/FL (%)	0.10806	0.1093	YES	1.85%	55,599	0.00%	1		0.13471	0.1372	YES
B.3.1.12.1	M&R-1	LNP (Standalone)/Dispatch/FL (%)				7.00%	92,159						
B.3.1.12.2	M&R-1	LNP (Standalone)/Non-Dispatch/FL (%)				1.79%	54,199						
		Customer Trouble Report Rate											
B.3.2.1.1	M&R-2	Switch Ports/Dispatch/FL (%)				1.70%	5,419,773						
B.3.2.1.2	M&R-2	Switch Ports/Non-Dispatch/FL (%)				1.00%	5,419,773						
B.3.2.2.1	M&R-2	Local Interoffice Transport/Dispatch/FL (%)	0.00390	4.6271	YES	1.86%	56,215	0.55%	1,459		0.00361	3.6186	YES
B.3.2.2.2	M&R-2	Local Interoffice Transport/Non-Dispatch/FL (%)	0.00282	3.2547	YES	1.54%	56,215	0.69%	1,459		0.00329	2.5864	YES
B.3.2.3.1	M&R-2	Loop + Port Combinations/Dispatch/FL (%)	0.00021	24.2839	YES	1.62%	5,768,545	1.27%	398,459		0.00021	16.9338	YES
B.3.2.3.2	M&R-2	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00015	34.7910	YES	0.96%	5,768,545	0.56%	398,459		0.00016	25.1025	YES
B.3.2.4.1	M&R-2	Combo Other/Dispatch/FL (%)	0.00298	-3.4958	NO	1.43%	6,712,480	2.97%	1,752		0.00286	-5.3757	NO
B.3.2.4.2	M&R-2	Combo Other/Non-Dispatch/FL (%)	0.00298	0.9113	YES	1.43%	6,712,480	1.60%	1,752		0.00286	-0.5837	YES
B.3.2.5.1	M&R-2	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	0.00154	1.3240	YES	1.09%	250,688	1.15%	5,306		0.00145	-0.3991	YES
B.3.2.5.2	M&R-2	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.00229	9.8863	YES	2.19%	250,688	0.36%	5,306		0.00205	8.9208	YES
B.3.2.6.1	M&R-2	UNE ISDN/Dispatch/FL (%)	0.00116	-10.1628	NO	0.82%	25,990	1.48%	6,643		0.00124	-5.3117	NO
B.3.2.6.2	M&R-2	UNE ISDN/Non-Dispatch/FL (%)	0.00126	1.1279	YES	0.75%	25,990	0.89%	6,643		0.00119	-1.1931	YES
B.3.2.7.1	M&R-2	Line Sharing/Dispatch/FL (%)	0.00233	-0.1540	YES	1.09%	250,688	1.01%	2,169		0.00225	0.3440	YES
B.3.2.7.2	M&R-2	Line Sharing/Non-Dispatch/FL (%)	0.00346	5.2862	YES	2.19%	250,688	1.84%	2,169		0.00319	1.0813	YES
B.3.2.8.1	M&R-2	2W Analog Loop Design/Dispatch/FL (%)	0.00053	14.3037	YES	1.62%	5,768,545	0.96%	72,866		0.00047	13.9752	YES
B.3.2.8.2	M&R-2	2W Analog Loop Design/Non-Dispatch/FL (%)	0.00053	30.1157	YES	1.62%	5,768,545	0.33%	72,866		0.00047	27.1811	YES
B.3.2.9.1	M&R-2	2W Analog Loop Non-Design/Dispatch/FL (%)	0.00072	-12.8666	NO	1.70%	5,419,773	2.42%	43,089		0.00063	-11.5019	NO
B.3.2.9.2	M&R-2	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.00049	16.5342	YES	0.84%	5,419,773	0.16%	43,089		0.00044	15.2066	YES
B.3.2.10.1	M&R-2	Other Design/Dispatch/FL (%)	0.00559	-1.4844	YES	0.26%	943,935	0.00%	106		0.00495	0.5248	YES
B.3.2.10.2	M&R-2	Other Design/Non-Dispatch/FL (%)	0.00557	-1.4958	YES	0.35%	943,935	0.00%	106		0.00574	0.6083	YES
B.3.2.11.1	M&R-2	Other Non-Design/Dispatch/FL (%)	0.00584	0.5585	YES	1.62%	5,768,545	3.32%	572		0.00533	-3.1888	NO
B.3.2.11.2	M&R-2	Other Non-Design/Non-Dispatch/FL (%)	0.00416	1.9230	YES	0.96%	5,768,545	0.17%	572		0.00411	1.9220	YES
B.3.2.12.1	M&R-2	LNP (Standalone)/Dispatch/FL (%)				1.70%	5,419,773						
B.3.2.12.2	M&R-2	LNP (Standalone)/Non-Dispatch/FL (%)				1.00%	5,419,773						
		Maintenance Average Duration											
B.3.3.1.1	M&R-3	Switch Ports/Dispatch/FL (hours)				15.50	92,159			19.948			
B.3.3.1.2	M&R-3	Switch Ports/Non-Dispatch/FL (hours)				5.22	54,199			13.051			
B.3.3.2.1	M&R-3	Local Interoffice Transport/Dispatch/FL (hours)	1.12259	-0.9856	YES	3.49	1,043	1.24	8	2.768	0.98239	2.2931	YES
B.3.3.2.2	M&R-3	Local Interoffice Transport/Non-Dispatch/FL (hours)	1.22161	0.5428	YES	1.58	863	2.77	10	2.357	0.74968	-1.5878	YES
B.3.3.3.1	M&R-3	Loop + Port Combinations/Dispatch/FL (hours)	0.29703	12.3082	YES	15.48	93,624	13.81	5,059	19.935	0.28775	5.8247	YES
B.3.3.3.2	M&R-3	Loop + Port Combinations/Non-Dispatch/FL (hours)	0.27742	8.2279	YES	5.20	55,599	4.00	2,232	13.042	0.28154	4.2509	YES
B.3.3.4.1	M&R-3	Combo Other/Dispatch/FL (hours)	3.28142	5.2560	YES	15.24	96,077	3.53	52	20.277	2.81262	4.1637	YES
B.3.3.4.2	M&R-3	Combo Other/Non-Dispatch/FL (hours)	4.55338	4.1748	YES	15.24	96,077	2.89	28	20.277	3.83247	3.2231	YES
B.3.3.5.1	M&R-3	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (hours)	22.95584	1.4363	YES	40.09	2,737	4.89	61	166.578	21.56444	1.6321	YES
B.3.3.5.2	M&R-3	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (hours)	12.03314	0.0680	YES	2.80	5,488	2.11	19	40.441	9.29377	0.0739	YES
B.3.3.6.1	M&R-3	UNE ISDN/Dispatch/FL (hours)	1.22668	2.2023	YES	6.07	212	4.25	98	11.106	1.35664	2.8224	YES
B.3.3.6.2	M&R-3	UNE ISDN/Non-Dispatch/FL (hours)	0.52403	-2.4506	NO	2.73	194	3.56	59	4.350	0.64674	-1.2909	YES
B.3.3.7.1	M&R-3	Line Sharing/Dispatch/FL (hours)	31.16555	0.2547	YES	40.09	2,737	31.32	22	166.578	35.65691	0.2460	YES
B.3.3.7.2	M&R-3	Line Sharing/Non-Dispatch/FL (hours)	12.64880	-0.9700	YES	2.80	5,488	10.43	40	40.441	6.41749	-1.1888	YES
B.3.3.8.1	M&R-3	2W Analog Loop Design/Dispatch/FL (hours)	0.82257	20.2834	YES	15.48	93,624	3.99	699	19.935	0.75682	15.1928	YES
B.3.3.8.2	M&R-3	2W Analog Loop Design/Non-Dispatch/FL (hours)	1.54149	12.6667	YES	15.48	93,624	2.40	242	19.935	1.28312	10.2010	YES
B.3.3.9.1	M&R-3	2W Analog Loop Non-Design/Dispatch/FL (hours)	0.69655	12.8655	YES	15.48	91,924	13.48	1,043	19.946	0.62112	3.2192	YES
B.3.3.9.2	M&R-3	2W Analog Loop Non-Design/Non-Dispatch/FL (hours)	2.15240	0.7952	YES	5.39	45,422	7.03	71	11.796	1.40097	-1.1717	YES
B.3.3.10.1	M&R-3	Other Design/Dispatch/FL (hours)	30.14524	0.1094	YES	6.03	2,453	0.00	0	29.132			YES
B.3.3.10.2	M&R-3	Other Design/Non-Dispatch/FL (hours)	29.21449	-0.0011	YES	2.52	3,296	0.00	0	12.314			YES
B.3.3.11.1	M&R-3	Other Non-Design/Dispatch/FL (hours)	7.78482	-0.5556	YES	15.48	93,624	54.26	19	19.935	4.57385	-8.4784	NO
B.3.3.11.2	M&R-3	Other Non-Design/Non-Dispatch/FL (hours)	12.50687	0.3372	YES	5.20	55,599	1.00	1	13.042	13.04192	0.3219	YES
B.3.3.12.1	M&R-3	LNP (Standalone)/Dispatch/FL (hours)				15.50	92,159			19.948			
B.3.3.12.2	M&R-3	LNP (Standalone)/Non-Dispatch/FL (hours)				5.22	54,199			13.051			
		% Repeat Troubles within 30 Days											
B.3.4.1.1	M&R-4	Switch Ports/Dispatch/FL (%)				15.30%	92,159						
B.3.4.1.2	M&R-4	Switch Ports/Non-Dispatch/FL (%)				13.44%	54,199						
B.3.4.2.1	M&R-4	Local Interoffice Transport/Dispatch/FL (%)	0.18810	0.1504	YES	17.16%	1,043	12.50%	8		0.13382	0.3484	YES
B.3.4.2.2	M&R-4	Local Interoffice Transport/Non-Dispatch/FL (%)	0.20304	-0.9337	YES	14.48%	863	10.00%	10		0.11194	0.4006	YES

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - M ay 2002

			Benchmark/ Analog	August BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	R&B	16.84%	120,112	11.94%	7,939		0.00434	11.3022	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	15.15%	58,247	12.21%	2,449		0.00740	3.9778	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	R&B&D - Disp	16.96%	122,932	33.33%	66		0.04622	-3.5387	NO
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	16.96%	122,932	16.00%	25		0.07509	0.1300	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	28.24%	4,115	10.20%	49		0.06469	2.7878	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	26.00%	7,385	9.09%	22		0.09365	1.8053	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	15.43%	175	13.97%	136		0.04129	0.3531	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	13.16%	190	19.15%	47		0.05507	-1.0879	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	ADSL to Retail	28.24%	4,115	38.89%	18		0.10634	-1.0016	YES
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	26.00%	7,385	33.33%	21		0.09585	-0.7652	YES
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	16.84%	120,112	9.38%	821		0.01311	5.6951	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	16.84%	120,112	8.39%	155		0.03008	2.8111	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	16.82%	117,925	9.51%	1,072		0.01148	6.3649	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	15.11%	49,933	7.41%	27		0.06894	1.1170	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	Design	22.66%	2,820	0.00%	1		0.41870	0.5412	YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	Design	18.46%	2,541	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	R&B	16.84%	120,112	0.00%	1		0.37425	0.4500	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	R&B	15.15%	58,247	0.00%	0				YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	16.84%	118,207						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	15.16%	57,060						
	Out of Service > 24 hours										
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	R&B (POTS)	22.78%	79,210						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	R&B (POTS)	8.16%	17,982						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	DS1/DS3	0.68%	1,320	0.00%	4		0.04121	0.1655	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	DS1/DS3	0.14%	703	0.00%	9		0.01264	0.1125	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	R&B	22.72%	80,573	12.04%	5,820		0.00569	18.7659	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	R&B	8.01%	18,552	2.21%	1,131		0.00831	6.9757	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	R&B&D - Disp	22.03%	83,393	1.52%	66		0.05104	4.0200	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	R&B&D - Disp	22.03%	83,393	0.00%	25		0.08290	2.6575	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	2.04%	49		0.06946	5.0625	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	22		0.03022	0.6767	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	ISDN - BRI	6.29%	175	2.94%	136		0.02774	1.2055	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	ISDN - BRI	0.53%	190	0.00%	47		0.01179	0.4465	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	ADSL to Retail	37.21%	4,115	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	ADSL to Retail	2.04%	7,385	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	R&B - Disp	22.72%	80,573	1.83%	821		0.01470	14.2133	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	R&B - Disp	22.72%	80,573	0.00%	155		0.03369	6.7435	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	R&B (POTS) excl SB FT	22.77%	79,189	26.47%	34		0.07194	-0.5138	YES
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	R&B (POTS) excl SB FT	8.17%	17,927	0.00%	4		0.13698	0.5966	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	Design	2.45%	2,820	0.00%	1		0.15452	0.1583	YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	Design	0.79%	2,541	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	R&B	22.72%	80,573	0.00%	1		0.41901	0.5422	YES
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	R&B	8.01%	18,552	0.00%	0				YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)	R&B (POTS)	22.78%	79,210						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)	R&B (POTS)	8.16%	17,982						
	Unbundled Network Elements - Billing										
	Invoice Accuracy										
B.4.1	B-1	FL (%)	BST - State	94.48%	$503,478,651	99.82%	$21,593,674		0.00005	-1064.3349	YES
	Mean Time to Deliver Invoices - CRIS										
B.4.2	B-2	Region (business days)	BST - Region	3.24	1	3.32	1,713				NO

BellSouth Monthly Performance Summary

Florida Interim, August 2002 - M ay 2002

			July								June				
			BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity	BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	16.98%	129,750	12.00%	8,332		0.00424	11.7389	YES	15.74%	109,903	11.73%	6,550	
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	15.32%	62,896	11.20%	2,724		0.00705	5.8481	YES	14.48%	55,941	11.05%	2,109	
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	17.11%	132,888	11.94%	67		0.04602	1.1236	YES	15.84%	112,543	15.38%	52	
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	17.11%	132,888	21.43%	42		0.05812	-0.7428	YES	15.84%	112,543	3.70%	27	
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	28.24%	4,140	9.43%	53		0.06223	3.0216	YES	26.79%	3,136	11.54%	52	
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	27.08%	7,874	0.00%	14		0.11886	2.2779	YES	27.26%	6,941	14.29%	21	
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	15.96%	213	17.11%	152		0.03889	-0.2939	YES	12.29%	179	19.51%	123	
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	9.83%	234	9.76%	41		0.05040	0.0145	YES	14.15%	212	13.33%	45	
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	28.24%	4,140	35.29%	34		0.07752	-0.9104	YES	26.79%	3,136	17.86%	28	
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	27.08%	7,874	33.33%	21		0.09710	-0.6444	YES	27.26%	6,941	10.53%	19	
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	16.98%	129,750	9.99%	881		0.01269	5.5106	YES	15.74%	109,903	9.24%	812	
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	16.98%	129,750	6.92%	159		0.02980	3.3780	YES	15.74%	109,903	6.09%	230	
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	17.02%	127,526	7.91%	1,012		0.01186	7.6863	YES	15.77%	108,007	12.57%	1,138	
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	15.28%	54,190	9.86%	71		0.04273	1.2682	YES	14.43%	47,706	8.33%	36	
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	22.40%	3,138	0.00%	1		0.41701	0.5372	YES	19.85%	2,640	0.00%	1	
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	18.27%	2,967	0.00%	0				YES	17.55%	2,616	0.00%	1	
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	16.98%	129,750	0.00%	7		0.14192	1.1967	YES	15.74%	109,903	44.44%	9	
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	15.32%	62,896	0.00%	0				YES	14.48%	55,941	0.00%	1	
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)	17.04%	127,820							15.79%	108,261			
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)	15.35%	61,817							14.54%	54,863			
		Out of Service > 24 hours													
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)	32.15%	85,895							22.85%	71,998			
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)	12.83%	20,987							9.09%	17,971			
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	0.14%	1,445	0.00%	5		0.01666	0.0831	YES	0.08%	1,209	0.00%	5	
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	0.74%	808	0.00%	10		0.02732	0.2718	YES	0.00%	633	0.00%	3	
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	32.01%	87,177	22.87%	6,020		0.00622	14.6937	YES	22.76%	73,107	16.67%	4,752	
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	12.63%	21,497	3.86%	1,269		0.00960	9.1407	YES	8.91%	18,418	3.11%	869	
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	30.97%	90,315	0.00%	67		0.05651	5.4805	YES	22.04%	75,747	0.00%	52	
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	30.97%	90,315	0.00%	42		0.07136	4.3398	YES	22.04%	75,747	0.00%	27	
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	43.96%	4,140	1.89%	53		0.06861	6.1322	YES	38.52%	3,136	3.85%	52	
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	14		0.03572	0.5084	YES	1.46%	6,941	0.00%	21	
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	5.71%	210	1.97%	152		0.02472	1.5133	YES	6.70%	179	1.63%	123	
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	2.58%	233	0.00%	41		0.02682	0.9600	YES	0.00%	212	0.00%	45	
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	43.96%	4,140	0.00%	0				YES	38.52%	3,136	100.00%	1	
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	1.82%	7,874	0.00%	0				YES	1.46%	6,941	0.00%	1	
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	32.01%	87,177	3.06%	881		0.01580	18.3231	YES	22.76%	73,107	3.33%	812	
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	32.01%	87,177	0.00%	159		0.03703	8.6439	YES	22.76%	73,107	0.43%	230	
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	32.14%	85,870	20.83%	24		0.09534	1.1861	YES	22.85%	71,975	28.13%	32	
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	12.85%	20,916	33.33%	3		0.19320	-1.0604	YES	9.09%	17,889	0.00%	1	
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	2.10%	3,138	0.00%	1		0.14352	0.1466	YES	1.89%	2,640	0.00%	1	
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	0.78%	2,967	0.00%	0				YES	0.34%	2,616	0.00%	1	
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	32.01%	87,177	0.00%	7		0.17633	1.8152	YES	22.76%	73,107	33.33%	9	
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	12.63%	21,497	0.00%	0				YES	8.91%	18,418	0.00%	1	
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)	32.15%	85,895							22.85%	71,998			
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)	12.83%	20,987							9.09%	17,971			
		Unbundled Network Elements - Billing													
		Invoice Accuracy													
B.4.1	B-1	FL (%)	97.59%	$511,400,812	95.04%	$26,985,858		0.00003	843.4353	NO	98.27%	$501,853,922	99.97%	$21,931,773	
		Mean Time to Deliver Invoices - CRIS													
B.4.2	B-2	Region (business days)	4.42	1	3.86	1,599				YES	3.82	1	3.46	1,581	

BellSouth Monthly Performance Summary

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			Standard Error	Zscore	Equity	May BST Measure	BST Volume	CLEC Measure	CLEC Volume	Standard Deviation	Standard Error	Zscore	Equity
B.3.4.3.1	M&R-4	Loop + Port Combinations/Dispatch/FL (%)	0.00463	8.6681	YES	15.25%	93,624	12.59%	5,059		0.00519	5.1259	YES
B.3.4.3.2	M&R-4	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00781	4.4026	YES	13.43%	55,599	11.47%	2,232		0.00736	2.6681	YES
B.3.4.4.1	M&R-4	Combo Other/Dispatch/FL (%)	0.05064	0.0893	YES	15.30%	96,077	15.38%	52		0.04993	-0.0173	YES
B.3.4.4.2	M&R-4	Combo Other/Non-Dispatch/FL (%)	0.07027	1.7266	YES	15.30%	96,077	3.57%	28		0.06804	1.7236	YES
B.3.4.5.1	M&R-4	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	0.06192	2.4625	YES	25.06%	2,737	11.48%	61		0.05610	2.4220	YES
B.3.4.5.2	M&R-4	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.09732	1.3330	YES	22.89%	5,488	0.00%	19		0.09654	2.3705	YES
B.3.4.6.1	M&R-4	UNE ISDN/Dispatch/FL (%)	0.03845	-1.8780	NO	11.32%	212	16.33%	98		0.03870	-1.2934	YES
B.3.4.6.2	M&R-4	UNE ISDN/Non-Dispatch/FL (%)	0.05721	0.1429	YES	13.92%	194	10.17%	59		0.05146	0.7283	YES
B.3.4.7.1	M&R-4	Line Sharing/Dispatch/FL (%)	0.08406	1.0621	YES	25.06%	2,737	50.00%	22		0.09277	-2.6880	NO
B.3.4.7.2	M&R-4	Line Sharing/Non-Dispatch/FL (%)	0.10230	1.6356	YES	22.89%	5,488	37.50%	40		0.08667	-2.1921	NO
B.3.4.8.1	M&R-4	2W Analog Loop Design/Dispatch/FL (%)	0.01283	5.0703	YES	15.25%	93,624	6.87%	699		0.01365	6.1430	YES
B.3.4.8.2	M&R-4	2W Analog Loop Design/Non-Dispatch/FL (%)	0.02404	4.0158	YES	15.25%	93,624	7.44%	242		0.02314	3.3765	YES
B.3.4.9.1	M&R-4	2W Analog Loop Non-Design/Dispatch/FL (%)	0.01086	2.9496	YES	15.27%	91,924	14.77%	1,043		0.01120	0.4529	YES
B.3.4.9.2	M&R-4	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.05858	1.0403	YES	13.28%	45,422	12.68%	71		0.04030	0.1487	YES
B.3.4.10.1	M&R-4	Other Design/Dispatch/FL (%)	0.39893	0.4975	YES	17.06%	2,453	0.00%	0				YES
B.3.4.10.2	M&R-4	Other Design/Non-Dispatch/FL (%)	0.38043	0.4612	YES	16.75%	3,296	0.00%	0				YES
B.3.4.11.1	M&R-4	Other Non-Design/Dispatch/FL (%)	0.12140	-2.3645	NO	15.25%	93,624	10.53%	19		0.08249	0.5728	YES
B.3.4.11.2	M&R-4	Other Non-Design/Non-Dispatch/FL (%)	0.35195	0.4116	YES	13.43%	55,599	0.00%	1		0.34102	0.3939	YES
B.3.4.12.1	M&R-4	LNP (Standalone)/Dispatch/FL (%)				15.30%	92,159						
B.3.4.12.2	M&R-4	LNP (Standalone)/Non-Dispatch/FL (%)				13.44%	54,199						
		Out of Service > 24 hours											
B.3.5.1.1	M&R-5	Switch Ports/Dispatch/FL (%)				10.92%	61,488						
B.3.5.1.2	M&R-5	Switch Ports/Non-Dispatch/FL (%)				3.90%	17,314						
B.3.5.2.1	M&R-5	Local Interoffice Transport/Dispatch/FL (%)	0.01288	0.0642	YES	0.29%	1,043	0.00%	8		0.01901	0.1513	YES
B.3.5.2.2	M&R-5	Local Interoffice Transport/Non-Dispatch/FL (%)	0.00000		YES	0.12%	863	0.00%	10		0.01082	0.1071	YES
B.3.5.3.1	M&R-5	Loop + Port Combinations/Dispatch/FL (%)	0.00628	9.7112	YES	11.00%	62,437	8.71%	3,537		0.00541	4.2461	YES
B.3.5.3.2	M&R-5	Loop + Port Combinations/Non-Dispatch/FL (%)	0.00989	5.8676	YES	3.87%	17,889	1.52%	1,050		0.00612	3.8288	YES
B.3.5.4.1	M&R-5	Combo Other/Dispatch/FL (%)	0.05750	3.8323	YES	10.69%	64,890	0.00%	52		0.04286	2.4935	YES
B.3.5.4.2	M&R-5	Combo Other/Non-Dispatch/FL (%)	0.07978	2.7619	YES	10.69%	64,890	0.00%	28		0.05840	1.8301	YES
B.3.5.5.1	M&R-5	xDSL (ADSL, HDSL and UCL)/Dispatch/FL (%)	0.06804	5.0960	YES	32.70%	2,737	3.28%	61		0.06073	4.8446	YES
B.3.5.5.2	M&R-5	xDSL (ADSL, HDSL and UCL)/Non-Dispatch/FL (%)	0.02617	0.5560	YES	1.97%	5,488	0.00%	19		0.03192	0.6165	YES
B.3.5.6.1	M&R-5	UNE ISDN/Dispatch/FL (%)	0.02929	1.7337	YES	7.55%	212	1.02%	98		0.03227	2.0228	YES
B.3.5.6.2	M&R-5	UNE ISDN/Non-Dispatch/FL (%)	0.00000		YES	0.52%	192	0.00%	59		0.01071	0.4861	YES
B.3.5.7.1	M&R-5	Line Sharing/Dispatch/FL (%)	0.48672	-1.2631	YES	32.70%	2,737	0.00%	0				YES
B.3.5.7.2	M&R-5	Line Sharing/Non-Dispatch/FL (%)	0.11976	0.1215	YES	1.97%	5,488	0.00%	0				YES
B.3.5.8.1	M&R-5	2W Analog Loop Design/Dispatch/FL (%)	0.01480	13.1369	YES	11.00%	62,437	0.86%	699		0.01190	8.5243	YES
B.3.5.8.2	M&R-5	2W Analog Loop Design/Non-Dispatch/FL (%)	0.02769	8.0631	YES	11.00%	62,437	0.00%	242		0.02016	5.4598	YES
B.3.5.9.1	M&R-5	2W Analog Loop Non-Design/Dispatch/FL (%)	0.07424	-0.7104	YES	10.91%	61,455	36.67%	30		0.05694	-4.5226	NO
B.3.5.9.2	M&R-5	2W Analog Loop Non-Design/Non-Dispatch/FL (%)	0.28747	0.3162	YES	3.90%	17,216	0.00%	5		0.08663	0.4506	YES
B.3.5.10.1	M&R-5	Other Design/Dispatch/FL (%)	0.13634	0.1389	YES	2.61%	2,453	0.00%	0				YES
B.3.5.10.2	M&R-5	Other Design/Non-Dispatch/FL (%)	0.05856	0.0587	YES	0.46%	3,296	0.00%	0				YES
B.3.5.11.1	M&R-5	Other Non-Design/Dispatch/FL (%)	0.13978	-0.7563	YES	11.00%	62,437	33.33%	18		0.07377	-3.0267	NO
B.3.5.11.2	M&R-5	Other Non-Design/Non-Dispatch/FL (%)	0.26489	0.3127	YES	3.87%	17,889	0.00%	1		0.19284	0.2006	YES
B.3.5.12.1	M&R-5	LNP (Standalone)/Dispatch/FL (%)				10.92%	61,488						
B.3.5.12.2	M&R-5	LNP (Standalone)/Non-Dispatch/FL (%)				3.90%	17,314						
		Unbundled Network Elements - Billing											
		Invoice Accuracy											
B.4.1	B-1	FL (%)	0.00003	-596.0734	YES	97.66%	$503,587,694	99.67%	$17,755,176		0.00004	-548.9193	YES
		Mean Time to Deliver Invoices - CRIS											
B.4.2	B-2	Region (business days)			YES	3.47	1	3.78	1,535				NO