# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.24.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 0.67 | 60 | | | | Diagnostic |
| B.2.24.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.45 | 61 | | | | Diagnostic |
| B.2.24.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.24.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | ***Total Service Order Cycle Time - Partially Mechanized*** | | | | | | | | | | | | | |
| B.2.25.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 3.78 | 79 | | | | Diagnostic |
| B.2.25.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 2.13 | 1,338 | | | | Diagnostic |
| B.2.25.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.26 | 2 | | | | Diagnostic |
| B.2.25.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 5.14 | 1 | | | | Diagnostic |
| B.2.25.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 10.66 | 22 | | | | Diagnostic |
| B.2.25.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.72 | 25 | | | | Diagnostic |
| B.2.25.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.70 | 39 | | | | Diagnostic |
| B.2.25.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.25.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 1.95 | 2 | | | | Diagnostic |
| B.2.25.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.78 | 121 | | | | Diagnostic |
| B.2.25.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.22 | 5 | | | | Diagnostic |
| B.2.25.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.59 | 18 | | | | Diagnostic |
| B.2.25.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time - Non-Mechanized*** | | | | | | | | | |
| B.2.26.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.38 | 22 | | | | Diagnostic |
| B.2.26.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 1.45 | 29 | | | | Diagnostic |
| B.2.26.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.83 | 1 | | | | Diagnostic |
| B.2.26.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 5.75 | 1 | | | | Diagnostic |
| B.2.26.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 12.31 | 12 | | | | Diagnostic |
| B.2.26.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.16 | 6 | | | | Diagnostic |
| B.2.26.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 14.20 | 1 | | | | Diagnostic |
| B.2.26.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.02 | 5 | | | | Diagnostic |
| B.2.26.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.05 | 2 | | | | Diagnostic |
| B.2.26.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jur | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.25.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | 1.01 | 97 | | | | Diagnostic | | | 0.84 | 112 |
| B.2.25.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | 2.14 | 1 | | | | Diagnostic | | | 1.12 | 1 |
| B.2.25.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | 6.11 | 5 | | | | Diagnostic | | | 13.91 | 1 |
| B.2.25.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | 6.82 | 16 | | | | Diagnostic | | | 7.97 | 18 |
| B.2.25.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.25.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| | | ***Total Service Order Cycle Time - Non-Mechanized*** | | | | | | | | | | | | |
| B.2.26.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | 3.36 | 14 | | | | Diagnostic | | | 2.05 | 13 |
| B.2.26.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | 1.96 | 28 | | | | Diagnostic | | | 2.25 | 28 |
| B.2.26.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | 11.23 | 13 | | | | Diagnostic | | | 12.27 | 16 |
| B.2.26.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | 5.32 | 9 | | | | Diagnostic | | | 5.45 | 10 |
| B.2.26.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | 12.11 | 4 | | | | Diagnostic | | | 11.07 | 5 |
| B.2.26.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | 4.08 | 1 |
| B.2.26.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | 3.35 | 1 |
| B.2.26.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | 4.97 | 4 | | | | Diagnostic | | | 5.73 | 9 |
| B.2.26.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.25.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 1.00 | 83 | | | | Diagnostic |
| B.2.25.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 10.66 | 22 | | | | Diagnostic |
| B.2.25.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 8.17 | 11 | | | | Diagnostic |
| B.2.25.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.25.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | ***Total Service Order Cycle Time - Non-Mechanized*** | | | | | | | | | | | | | |
| B.2.26.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.42 | 2 | | | | Diagnostic |
| B.2.26.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 3.62 | 10 | | | | Diagnostic |
| B.2.26.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 2.98 | 26 | | | | Diagnostic |
| B.2.26.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 12.51 | 18 | | | | Diagnostic |
| B.2.26.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 4.95 | 17 | | | | Diagnostic |
| B.2.26.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 11.13 | 8 | | | | Diagnostic |
| B.2.26.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 4.35 | 1 | | | | Diagnostic |
| B.2.26.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.71 | 12 | | | | Diagnostic |
| B.2.26.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.26.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.62 | 2 | | | | Diagnostic |
| B.2.26.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.71 | 235 | | | | Diagnostic |
| B.2.26.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.35 | 2 | | | | Diagnostic |
| B.2.26.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.56 | 6 | | | | Diagnostic |
| B.2.26.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.39 | 15 | | | | Diagnostic |
| B.2.26.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Mechanized*** | | | | | | | | | |
| B.2.28.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 2.87 | 105 | | | | Diagnostic |
| B.2.28.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 1.21 | 3,455 | | | | Diagnostic |
| B.2.28.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | 1.84 | 1 | | | | Diagnostic |
| B.2.28.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.20 | 28 | | | | Diagnostic |
| B.2.28.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 12.29 | 5 | | | | Diagnostic |
| B.2.28.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.05 | 28 | | | | Diagnostic |
| B.2.28.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jur | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.26.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | 5.24 | 3 | | | | Diagnostic | | | 5.84 | 7 |
| B.2.26.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | 4.28 | 1 | | | | Diagnostic | | | | |
| B.2.26.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | 0.68 | 211 | | | | Diagnostic | | | 0.78 | 233 |
| B.2.26.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | 0.33 | 1 | | | | Diagnostic | | | | |
| B.2.26.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | 7.72 | 11 | | | | Diagnostic | | | 8.13 | 11 |
| B.2.26.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | 6.52 | 11 | | | | Diagnostic | | | 6.70 | 10 |
| B.2.26.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.26.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| | ***Total Service Order Cycle Time (offered) - Mechanized*** | | | | | | | | | | | | | |
| B.2.28.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | 3.49 | 75 | | | | Diagnostic | | | 2.82 | 103 |
| B.2.28.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | 0.90 | 2,834 | | | | Diagnostic | | | 0.92 | 1,675 |
| B.2.28.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | 0.33 | 1 | | | | Diagnostic | | | 5.56 | 2 |
| B.2.28.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | 13.88 | 1 |
| B.2.28.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | 5.04 | 12 | | | | Diagnostic | | | 4.80 | 33 |
| B.2.28.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | 11.65 | 4 | | | | Diagnostic | | | 12.15 | 11 |
| B.2.28.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | 5.35 | 22 | | | | Diagnostic | | | 5.88 | 45 |
| B.2.28.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.26.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 4.97 | 3 | | | | Diagnostic |
| B.2.26.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 0.90 | 188 | | | | Diagnostic |
| B.2.26.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 1.58 | 2 | | | | Diagnostic |
| B.2.26.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.93 | 25 | | | | Diagnostic |
| B.2.26.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 7.25 | 9 | | | | Diagnostic |
| B.2.26.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.26.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Mechanized*** | | | | | | | | | | | | |
| B.2.28.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 2.80 | 83 | | | | Diagnostic |
| B.2.28.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 0.80 | 1,535 | | | | Diagnostic |
| B.2.28.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 4.28 | 3 | | | | Diagnostic |
| B.2.28.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.21 | 42 | | | | Diagnostic |
| B.2.28.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.28.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.35 | 11 | | | | Diagnostic |
| B.2.28.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.05 | 1 | | | | Diagnostic |
| B.2.28.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.64 | 123 | | | | Diagnostic |
| B.2.28.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.29 | 30 | | | | Diagnostic |
| B.2.28.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.61 | 69 | | | | Diagnostic |
| B.2.28.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Partially Mechanized*** | | | | | | | | | |
| B.2.29.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.02 | 52 | | | | Diagnostic |
| B.2.29.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 1.60 | 1,163 | | | | Diagnostic |
| B.2.29.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.97 | 2 | | | | Diagnostic |
| B.2.29.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 13.13 | 1 | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.28.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | 3.25 | 8 | | | | Diagnostic | | | 4.76 | 5 |
| B.2.28.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | 5.79 | 1 | | | | Diagnostic | | | 6.12 | 2 |
| B.2.28.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | 0.63 | 139 | | | | Diagnostic | | | 0.63 | 86 |
| B.2.28.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | 6.73 | 15 | | | | Diagnostic | | | 6.67 | 41 |
| B.2.28.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | 6.87 | 57 | | | | Diagnostic | | | 7.00 | 107 |
| B.2.28.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.28.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| | | ***Total Service Order Cycle Time (offered) - Partially Mechanized*** | | | | | | | | | | | | |
| B.2.29.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | 2.84 | 71 | | | | Diagnostic | | | 3.00 | 42 |
| B.2.29.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | 1.16 | 796 | | | | Diagnostic | | | 1.24 | 712 |
| B.2.29.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | 5.44 | 2 | | | | Diagnostic | | | | |
| B.2.29.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | 12.75 | 1 | | | | Diagnostic | | | 13.91 | 1 |

# BellSouth Monthly Performance Summary
*Tennessee, August 2002 - May 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.28.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 4.47 | 2 | | | | Diagnostic |
| B.2.28.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 0.67 | 60 | | | | Diagnostic |
| B.2.28.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.95 | 49 | | | | Diagnostic |
| B.2.28.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.28.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Partially Mechanized*** | | | | | | | | | | | | |
| B.2.29.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 3.78 | 71 | | | | Diagnostic |
| B.2.29.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 2.16 | 1,253 | | | | Diagnostic |
| B.2.29.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.26 | 2 | | | | Diagnostic |
| B.2.29.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 5.14 | 1 | | | | Diagnostic |
| B.2.29.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 11.48 | 12 | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.29.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.41 | 10 | | | | Diagnostic |
| B.2.29.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 4.74 | 6 | | | | Diagnostic |
| B.2.29.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 3.99 | 1 | | | | Diagnostic |
| B.2.29.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.74 | 20 | | | | Diagnostic |
| B.2.29.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 1.95 | 2 | | | | Diagnostic |
| B.2.29.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.78 | 121 | | | | Diagnostic |
| B.2.29.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 8.36 | 3 | | | | Diagnostic |
| B.2.29.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.59 | 18 | | | | Diagnostic |
| B.2.29.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Non-Mechanized*** | | | | | | | | | |
| B.2.30.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.39 | 21 | | | | Diagnostic |
| B.2.30.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 1.47 | 28 | | | | Diagnostic |
| B.2.30.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.83 | 1 | | | | Diagnostic |
| B.2.30.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 5.75 | 1 | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.29.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | 6.85 | 8 | | | | Diagnostic | | | 5.63 | 7 |
| B.2.29.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | 4.92 | 4 | | | | Diagnostic | | | 4.72 | 3 |
| B.2.29.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | 5.67 | 23 | | | | Diagnostic | | | 5.52 | 22 |
| B.2.29.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | 1.02 | 96 | | | | Diagnostic | | | 0.84 | 111 |
| B.2.29.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | 2.14 | 1 | | | | Diagnostic | | | 1.12 | 1 |
| B.2.29.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | 7.88 | 3 | | | | Diagnostic | | | 13.91 | 1 |
| B.2.29.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | 6.92 | 13 | | | | Diagnostic | | | 8.07 | 17 |
| B.2.29.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.29.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| | | ***Total Service Order Cycle Time (offered) - Non-Mechanized*** | | | | | | | | | | | | |
| B.2.30.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | 3.36 | 14 | | | | Diagnostic | | | 2.05 | 13 |
| B.2.30.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | 1.96 | 28 | | | | Diagnostic | | | 2.32 | 27 |
| B.2.30.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.29.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 6.07 | 19 | | | | Diagnostic |
| B.2.29.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.70 | 39 | | | | Diagnostic |
| B.2.29.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 1.00 | 83 | | | | Diagnostic |
| B.2.29.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 11.48 | 12 | | | | Diagnostic |
| B.2.29.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 8.46 | 10 | | | | Diagnostic |
| B.2.29.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.29.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | | ***Total Service Order Cycle Time (offered) - Non-Mechanized*** | | | | | | | | | | | | |
| B.2.30.1.1.1 | P-10 | Switch Ports/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.1.2 | P-10 | Switch Ports/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.2.1 | P-10 | Switch Ports/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.1.2.2 | P-10 | Switch Ports/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 6.42 | 2 | | | | Diagnostic |
| B.2.30.2.1.1 | P-10 | Local Interoffice Transport/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.1.2 | P-10 | Local Interoffice Transport/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.2.1 | P-10 | Local Interoffice Transport/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.2.2.2 | P-10 | Local Interoffice Transport/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 3.62 | 10 | | | | Diagnostic |
| B.2.30.3.1.1 | P-10 | Loop + Port Combinations/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 2.75 | 22 | | | | Diagnostic |
| B.2.30.3.1.2 | P-10 | Loop + Port Combinations/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.3.2.1 | P-10 | Loop + Port Combinations/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.3.2.2 | P-10 | Loop + Port Combinations/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | Benchmark/ Analog | August | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.30.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 12.31 | 12 | | | | Diagnostic |
| B.2.30.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.46 | 4 | | | | Diagnostic |
| B.2.30.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 14.20 | 1 | | | | Diagnostic |
| B.2.30.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 6.79 | 4 | | | | Diagnostic |
| B.2.30.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 3.05 | 2 | | | | Diagnostic |
| B.2.30.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 5.86 | 1 | | | | Diagnostic |
| B.2.30.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.71 | 234 | | | | Diagnostic |
| B.2.30.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | 0.33 | 1 | | | | Diagnostic |
| B.2.30.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.56 | 4 | | | | Diagnostic |
| B.2.30.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | Diagnostic | | | 7.34 | 14 | | | | Diagnostic |
| B.2.30.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | Diagnostic | | | | | | | | Diagnostic |
| | | ***Disconnect Timeliness*** | | | | | | | | | |
| B.2.31 | P-13 | LNP/TN (%) | >= 95% w in 15 min | | | | | | | | |

***% Completions w/o Notice or < 24 hours***

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.30.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | 11.61 | 10 | | | | Diagnostic | | | 12.27 | 16 |
| B.2.30.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | 4.90 | 5 | | | | Diagnostic | | | 5.90 | 7 |
| B.2.30.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | 12.11 | 4 | | | | Diagnostic | | | 12.75 | 2 |
| B.2.30.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | 4.08 | 1 |
| B.2.30.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | 3.35 | 1 |
| B.2.30.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | 6.01 | 2 | | | | Diagnostic | | | 6.40 | 5 |
| B.2.30.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | 5.24 | 3 | | | | Diagnostic | | | 5.84 | 7 |
| B.2.30.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | 4.28 | 1 | | | | Diagnostic | | | | |
| B.2.30.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | 0.68 | 211 | | | | Diagnostic | | | 0.77 | 231 |
| B.2.30.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | 0.33 | 1 | | | | Diagnostic | | | | |
| B.2.30.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | 8.80 | 7 | | | | Diagnostic | | | 7.95 | 7 |
| B.2.30.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | 6.55 | 8 | | | | Diagnostic | | | 6.91 | 9 |
| B.2.30.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| B.2.30.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | | | | | Diagnostic | | | | |
| | | ***Disconnect Timeliness*** | | | | | | | | | | | | |
| B.2.31 | P-13 | LNP/TN (%) | | | | | | | | | | | | |

***% Completions w/o Notice or < 24 hours***

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.30.4.1.1 | P-10 | Combo Other/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 12.92 | 15 | | | | Diagnostic |
| B.2.30.4.1.2 | P-10 | Combo Other/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.4.2.1 | P-10 | Combo Other/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.4.2.2 | P-10 | Combo Other/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.1.1 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.36 | 8 | | | | Diagnostic |
| B.2.30.5.1.2 | P-10 | xDSL (ADSL, HDSL and UCL)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.2.1 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.5.2.2 | P-10 | xDSL (ADSL, HDSL and UCL)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.1.1 | P-10 | UNE ISDN/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 11.45 | 6 | | | | Diagnostic |
| B.2.30.6.1.2 | P-10 | UNE ISDN/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.2.1 | P-10 | UNE ISDN/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.6.2.2 | P-10 | UNE ISDN/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.1.1 | P-10 | Line Sharing/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.1.2 | P-10 | Line Sharing/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 4.35 | 1 | | | | Diagnostic |
| B.2.30.7.2.1 | P-10 | Line Sharing/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.7.2.2 | P-10 | Line Sharing/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.1.1 | P-10 | 2W Analog Loop Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.71 | 12 | | | | Diagnostic |
| B.2.30.8.1.2 | P-10 | 2W Analog Loop Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.2.1 | P-10 | 2W Analog Loop Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.8.2.2 | P-10 | 2W Analog Loop Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.1.1 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.1.2 | P-10 | 2W Analog Loop Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.2.1 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.9.2.2 | P-10 | 2W Analog Loop Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.1.1 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.1.2 | P-10 | 2W Analog Loop w/INP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.2.1 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.10.2.2 | P-10 | 2W Analog Loop w/INP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.1.1 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.1.2 | P-10 | 2W Analog Loop w/INP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.2.1 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.11.2.2 | P-10 | 2W Analog Loop w/INP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.1.1 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 5.05 | 2 | | | | Diagnostic |
| B.2.30.12.1.2 | P-14 | 2W Analog Loop w/LNP Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.2.1 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.12.2.2 | P-14 | 2W Analog Loop w/LNP Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.1.1 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.1.2 | P-14 | 2W Analog Loop w/LNP Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.2.1 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.13.2.2 | P-14 | 2W Analog Loop w/LNP Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.1.1 | P-10 | Other Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.1.2 | P-10 | Other Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.2.1 | P-10 | Other Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.14.2.2 | P-10 | Other Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.1.1 | P-10 | Other Non-Design/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.1.2 | P-10 | Other Non-Design/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.2.1 | P-10 | Other Non-Design/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.15.2.2 | P-10 | Other Non-Design/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.1.1 | P-10 | INP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.1.2 | P-10 | INP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.2.1 | P-10 | INP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.16.2.2 | P-10 | INP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.1.1 | P-14 | LNP (Standalone)/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.1.2 | P-14 | LNP (Standalone)/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 0.90 | 188 | | | | Diagnostic |
| B.2.30.17.2.1 | P-14 | LNP (Standalone)/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.17.2.2 | P-14 | LNP (Standalone)/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | 1.58 | 2 | | | | Diagnostic |
| B.2.30.18.1.1 | P-10 | Digital Loop < DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 7.97 | 14 | | | | Diagnostic |
| B.2.30.18.1.2 | P-10 | Digital Loop < DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.18.2.1 | P-10 | Digital Loop < DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.18.2.2 | P-10 | Digital Loop < DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.1.1 | P-10 | Digital Loop >= DS1/<10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | 7.25 | 9 | | | | Diagnostic |
| B.2.30.19.1.2 | P-10 | Digital Loop >= DS1/<10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.2.1 | P-10 | Digital Loop >= DS1/>=10 circuits/Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.30.19.2.2 | P-10 | Digital Loop >= DS1/>=10 circuits/Non-Dispatch/TN (days) | | | | Diagnostic | | | | | | | | Diagnostic |
| | ***Disconnect Timeliness*** | | | | | | | | | | | | | |
| B.2.31 | P-13 | LNP/TN (%) | | | | | | | | | | | | |

***% Completions w/o Notice or < 24 hours***

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.2.32.1.1 | P-6 | Switch Ports/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.1.2 | P-6 | Switch Ports/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.2.1 | P-6 | Local Interoffice Transport/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.2.2 | P-6 | Local Interoffice Transport/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.3.1 | P-6 | Loop + Port Combinations/Dispatch/TN (%) | Diagnostic | | | 12.20% | 246 | | | | Diagnostic |
| B.2.32.3.2 | P-6 | Loop + Port Combinations/Non-Dispatch/TN (%) | Diagnostic | | | 10.65% | 5,821 | | | | Diagnostic |
| B.2.32.4.1 | P-6 | Combo Other/Dispatch/TN (%) | Diagnostic | | | 0.00% | 24 | | | | Diagnostic |
| B.2.32.4.2 | P-6 | Combo Other/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.5.1 | P-6 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | Diagnostic | | | 1.69% | 59 | | | | Diagnostic |
| B.2.32.5.2 | P-6 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.6.1 | P-6 | UNE ISDN/Dispatch/TN (%) | Diagnostic | | | 0.00% | 27 | | | | Diagnostic |
| B.2.32.6.2 | P-6 | UNE ISDN/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.7.1 | P-6 | Line Sharing/Dispatch/TN (%) | Diagnostic | | | 0.00% | 3 | | | | Diagnostic |
| B.2.32.7.2 | P-6 | Line Sharing/Non-Dispatch/TN (%) | Diagnostic | | | 0.00% | 50 | | | | Diagnostic |
| B.2.32.8.1 | P-6 | 2W Analog Loop Design/Dispatch/TN (%) | Diagnostic | | | 15.49% | 71 | | | | Diagnostic |
| B.2.32.8.2 | P-6 | 2W Analog Loop Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.9.1 | P-6 | 2W Analog Loop Non-Design/Dispatch/TN (%) | Diagnostic | | | 4.35% | 23 | | | | Diagnostic |
| B.2.32.9.2 | P-6 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | Diagnostic | | | 0.00% | 1 | | | | Diagnostic |
| B.2.32.10.1 | P-6 | 2W Analog Loop w/INP Design/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.10.2 | P-6 | 2W Analog Loop w/INP Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.11.1 | P-6 | 2W Analog Loop w/INP Non-Design/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.11.2 | P-6 | 2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.12.1 | P-6 | 2W Analog Loop w/LNP Design/Dispatch/TN (%) | Diagnostic | | | 46.34% | 41 | | | | Diagnostic |
| B.2.32.12.2 | P-6 | 2W Analog Loop w/LNP Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.13.1 | P-6 | 2W Analog Loop w/LNP Non-Design/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.13.2 | P-6 | 2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.14.1 | P-6 | Other Design/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.14.2 | P-6 | Other Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.15.1 | P-6 | Other Non-Design/Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.15.2 | P-6 | Other Non-Design/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.16.1 | P-6 | INP (Standalone)/Dispatch/TN (%) | Diagnostic | | | 0.00% | 3 | | | | Diagnostic |
| B.2.32.16.2 | P-6 | INP (Standalone)/Non-Dispatch/TN (%) | Diagnostic | | | 0.00% | 3 | | | | Diagnostic |
| B.2.32.17.1 | P-6 | LNP (Standalone)/Dispatch/TN (%) | Diagnostic | | | 0.00% | 2 | | | | Diagnostic |
| B.2.32.17.2 | P-6 | LNP (Standalone)/Non-Dispatch/TN (%) | Diagnostic | | | 5.67% | 494 | | | | Diagnostic |
| B.2.32.18.1 | P-6 | Digital Loop < DS1/Dispatch/TN (%) | Diagnostic | | | 1.22% | 82 | | | | Diagnostic |
| B.2.32.18.2 | P-6 | Digital Loop < DS1/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.19.1 | P-6 | Digital Loop >= DS1/Dispatch/TN (%) | Diagnostic | | | 2.80% | 143 | | | | Diagnostic |
| B.2.32.19.2 | P-6 | Digital Loop >= DS1/Non-Dispatch/TN (%) | Diagnostic | | | | | | | | Diagnostic |
| | | ***% Cooperative Test Attempts for xDSL*** | | | | | | | | | |
| B.2.33.1 | P-8 | xDSL (ADSL, HDSL and UCL)/TN (%) | >= 95% of requests | | | 100.00% | 58 | | | | YES |
| B.2.33.2 | P-8 | xDSL Other/TN (%) | >= 95% of requests | | | | | | | | |
| | | ***Service Order Accuracy*** | | | | | | | | | |
| B.2.34.1.1.1 | P-11 | Design (Specials)/<10 circuits/Dispatch/TN (%) | >= 95% | | | 100.00% | 220 | | | | YES |
| B.2.34.1.1.2 | P-11 | Design (Specials)/<10 circuits/Non-Dispatch/TN (%) | >= 95% | | | 91.11% | 90 | | | | NO |
| B.2.34.1.2.1 | P-11 | Design (Specials)/>=10 circuits/Dispatch/TN (%) | >= 95% | | | 100.00% | 21 | | | | YES |
| B.2.34.1.2.2 | P-11 | Design (Specials)/>=10 circuits/Non-Dispatch/TN (%) | >= 95% | | | 94.12% | 17 | | | | NO |
| B.2.34.2.1.1 | P-11 | Loops Non-Design/<10 circuits/Dispatch/TN (%) | >= 95% | | | 97.60% | 250 | | | | YES |
| B.2.34.2.1.2 | P-11 | Loops Non-Design/<10 circuits/Non-Dispatch/TN (%) | >= 95% | | | 99.43% | 350 | | | | YES |
| B.2.34.2.2.1 | P-11 | Loops Non-Design/>=10 circuits/Dispatch/TN (%) | >= 95% | | | 98.98% | 98 | | | | YES |
| B.2.34.2.2.2 | P-11 | Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%) | >= 95% | | | 98.99% | 99 | | | | YES |
| | | **Unbundled Network Elements - Maintenance and Repair** | | | | | | | | | |
| | | ***Missed Repair Appointments*** | | | | | | | | | |
| B.3.1.1.1 | M&R-1 | Switch Ports/Dispatch/TN (%) | R&B (POTS) | 6.67% | 51,817 | | | | | | |
| B.3.1.1.2 | M&R-1 | Switch Ports/Non-Dispatch/TN (%) | R&B (POTS) | 1.06% | 22,920 | | | | | | |
| B.3.1.2.1 | M&R-1 | Local Interoffice Transport/Dispatch/TN (%) | DS1/DS3 | 0.00% | 533 | 0.00% | 0 | | | | YES |
| B.3.1.2.2 | M&R-1 | Local Interoffice Transport/Non-Dispatch/TN (%) | DS1/DS3 | 0.35% | 288 | 0.00% | 0 | | | | YES |
| B.3.1.3.1 | M&R-1 | Loop + Port Combinations/Dispatch/TN (%) | R&B | 6.70% | 52,295 | 7.49% | 1,669 | | 0.00622 | -1.2724 | YES |
| B.3.1.3.2 | M&R-1 | Loop + Port Combinations/Non-Dispatch/TN (%) | R&B | 1.13% | 23,267 | 1.88% | 478 | | 0.00488 | -1.5522 | YES |
| B.3.1.4.1 | M&R-1 | Combo Other/Dispatch/TN (%) | R&B&D - Disp | 6.66% | 53,935 | 0.00% | 36 | | 0.04158 | 1.6026 | YES |
| B.3.1.4.2 | M&R-1 | Combo Other/Non-Dispatch/TN (%) | R&B&D - Disp | 6.66% | 53,935 | 0.00% | 15 | | 0.06440 | 1.0347 | YES |
| B.3.1.5.1 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | ADSL to Retail | 39.61% | 813 | 6.67% | 30 | | 0.09093 | 3.6227 | YES |
| B.3.1.5.2 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | ADSL to Retail | 2.38% | 1,305 | 0.00% | 5 | | 0.06823 | 0.3481 | YES |
| B.3.1.6.1 | M&R-1 | UNE ISDN/Dispatch/TN (%) | ISDN - BRI | 14.13% | 375 | 6.06% | 33 | | 0.06325 | 1.2762 | YES |
| B.3.1.6.2 | M&R-1 | UNE ISDN/Non-Dispatch/TN (%) | ISDN - BRI | 4.01% | 274 | 0.00% | 6 | | 0.08101 | 0.4956 | YES |
| B.3.1.7.1 | M&R-1 | Line Sharing/Dispatch/TN (%) | ADSL to Retail | 39.61% | 813 | 0.00% | 4 | | 0.24514 | 1.6157 | YES |

## BellSouth Monthly Performance Summary
*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.2.32.1.1 | P-6 | Switch Ports/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.1.2 | P-6 | Switch Ports/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.2.1 | P-6 | Local Interoffice Transport/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.2.2 | P-6 | Local Interoffice Transport/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.3.1 | P-6 | Loop + Port Combinations/Dispatch/TN (%) | | | 19.66% | 234 | | | | Diagnostic | | | 15.38% | 221 |
| B.2.32.3.2 | P-6 | Loop + Port Combinations/Non-Dispatch/TN (%) | | | 7.55% | 4,489 | | | | Diagnostic | | | 8.45% | 3,302 |
| B.2.32.4.1 | P-6 | Combo Other/Dispatch/TN (%) | | | 0.00% | 27 | | | | Diagnostic | | | 10.00% | 30 |
| B.2.32.4.2 | P-6 | Combo Other/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.5.1 | P-6 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | | 0.00% | 62 | | | | Diagnostic | | | 1.23% | 81 |
| B.2.32.5.2 | P-6 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.6.1 | P-6 | UNE ISDN/Dispatch/TN (%) | | | 0.00% | 39 | | | | Diagnostic | | | 4.08% | 49 |
| B.2.32.6.2 | P-6 | UNE ISDN/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.7.1 | P-6 | Line Sharing/Dispatch/TN (%) | | | 0.00% | 7 | | | | Diagnostic | | | 0.00% | 5 |
| B.2.32.7.2 | P-6 | Line Sharing/Non-Dispatch/TN (%) | | | 0.00% | 47 | | | | Diagnostic | | | 0.00% | 36 |
| B.2.32.8.1 | P-6 | 2W Analog Loop Design/Dispatch/TN (%) | | | 9.46% | 74 | | | | Diagnostic | | | 3.88% | 103 |
| B.2.32.8.2 | P-6 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.9.1 | P-6 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | | 22.22% | 18 | | | | Diagnostic | | | 8.33% | 12 |
| B.2.32.9.2 | P-6 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.10.1 | P-6 | 2W Analog Loop w/INP Design/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.10.2 | P-6 | 2W Analog Loop w/INP Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.11.1 | P-6 | 2W Analog Loop w/INP Non-Design/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.11.2 | P-6 | 2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.12.1 | P-6 | 2W Analog Loop w/LNP Design/Dispatch/TN (%) | | | 39.53% | 43 | | | | Diagnostic | | | 31.48% | 54 |
| B.2.32.12.2 | P-6 | 2W Analog Loop w/LNP Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.13.1 | P-6 | 2W Analog Loop w/LNP Non-Design/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.13.2 | P-6 | 2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%) | | | 0.00% | 1 | | | | Diagnostic | | | | |
| B.2.32.14.1 | P-6 | Other Design/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.14.2 | P-6 | Other Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.15.1 | P-6 | Other Non-Design/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.15.2 | P-6 | Other Non-Design/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.16.1 | P-6 | INP (Standalone)/Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.16.2 | P-6 | INP (Standalone)/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.17.1 | P-6 | LNP (Standalone)/Dispatch/TN (%) | | | 100.00% | 1 | | | | Diagnostic | | | | |
| B.2.32.17.2 | P-6 | LNP (Standalone)/Non-Dispatch/TN (%) | | | 6.22% | 466 | | | | Diagnostic | | | 3.79% | 448 |
| B.2.32.18.1 | P-6 | Digital Loop < DS1/Dispatch/TN (%) | | | 0.00% | 96 | | | | Diagnostic | | | 2.52% | 119 |
| B.2.32.18.2 | P-6 | Digital Loop < DS1/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| B.2.32.19.1 | P-6 | Digital Loop >= DS1/Dispatch/TN (%) | | | 4.76% | 126 | | | | Diagnostic | | | 3.68% | 190 |
| B.2.32.19.2 | P-6 | Digital Loop >= DS1/Non-Dispatch/TN (%) | | | | | | | | Diagnostic | | | | |
| | | *% Cooperative Test Attempts for xDSL* | | | | | | | | | | | | |
| B.2.33.1 | P-8 | xDSL (ADSL, HDSL and UCL)/TN (%) | | | 100.00% | 59 | | | | YES | | | 100.00% | 94 |
| B.2.33.2 | P-8 | xDSL Other/TN (%) | | | | | | | | | | | | |
| | | *Service Order Accuracy* | | | | | | | | | | | | |
| B.2.34.1.1.1 | P-11 | Design (Specials)/<10 circuits/Dispatch/TN (%) | | | 100.00% | 115 | | | | YES | | | 100.00% | 110 |
| B.2.34.1.1.2 | P-11 | Design (Specials)/<10 circuits/Non-Dispatch/TN (%) | | | 84.42% | 77 | | | | NO | | | 69.33% | 75 |
| B.2.34.1.2.1 | P-11 | Design (Specials)/>=10 circuits/Dispatch/TN (%) | | | 96.00% | 25 | | | | YES | | | 100.00% | 25 |
| B.2.34.1.2.2 | P-11 | Design (Specials)/>=10 circuits/Non-Dispatch/TN (%) | | | 85.71% | 7 | | | | NO | | | 90.91% | 11 |
| B.2.34.2.1.1 | P-11 | Loops Non-Design/<10 circuits/Dispatch/TN (%) | | | 97.33% | 150 | | | | YES | | | 96.33% | 300 |
| B.2.34.2.1.2 | P-11 | Loops Non-Design/<10 circuits/Non-Dispatch/TN (%) | | | 97.05% | 440 | | | | YES | | | 98.02% | 405 |
| B.2.34.2.2.1 | P-11 | Loops Non-Design/>=10 circuits/Dispatch/TN (%) | | | 91.30% | 92 | | | | NO | | | 97.73% | 132 |
| B.2.34.2.2.2 | P-11 | Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%) | | | 98.57% | 70 | | | | YES | | | 97.53% | 81 |
| | | **Unbundled Network Elements - Maintenance and Repair** | | | | | | | | | | | | |
| | | *Missed Repair Appointments* | | | | | | | | | | | | |
| B.3.1.1.1 | M&R-1 | Switch Ports/Dispatch/TN (%) | 8.11% | 55,215 | | | | | | | 5.89% | 43,865 | | |
| B.3.1.1.2 | M&R-1 | Switch Ports/Non-Dispatch/TN (%) | 1.21% | 26,051 | | | | | | | 0.85% | 20,326 | | |
| B.3.1.2.1 | M&R-1 | Local Interoffice Transport/Dispatch/TN (%) | 0.96% | 627 | 0.00% | 0 | | | | YES | 0.99% | 506 | 0.00% | 3 |
| B.3.1.2.2 | M&R-1 | Local Interoffice Transport/Non-Dispatch/TN (%) | 0.35% | 287 | 0.00% | 0 | | | | YES | 0.42% | 236 | 0.00% | 0 |
| B.3.1.3.1 | M&R-1 | Loop + Port Combinations/Dispatch/TN (%) | 8.13% | 55,665 | 6.61% | 1,376 | | 0.00746 | 2.0367 | YES | 5.91% | 44,209 | 6.62% | 1,043 |
| B.3.1.3.2 | M&R-1 | Loop + Port Combinations/Non-Dispatch/TN (%) | 1.24% | 26,363 | 2.58% | 388 | | 0.00567 | -2.3518 | NO | 0.88% | 20,566 | 4.08% | 368 |
| B.3.1.4.1 | M&R-1 | Combo Other/Dispatch/TN (%) | 8.07% | 57,548 | 2.63% | 38 | | 0.04421 | 1.2312 | YES | 5.80% | 45,799 | 0.00% | 22 |
| B.3.1.4.2 | M&R-1 | Combo Other/Non-Dispatch/TN (%) | 8.07% | 57,548 | 0.00% | 19 | | 0.06251 | 1.2917 | YES | 5.80% | 45,799 | 0.00% | 8 |
| B.3.1.5.1 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 45.25% | 948 | 0.00% | 16 | | 0.12548 | 3.6064 | YES | 40.16% | 610 | 5.56% | 18 |
| B.3.1.5.2 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 2.43% | 1,482 | 12.50% | 8 | | 0.05458 | -1.8452 | NO | 2.10% | 1,144 | 0.00% | 3 |
| B.3.1.6.1 | M&R-1 | UNE ISDN/Dispatch/TN (%) | 23.77% | 387 | 0.00% | 29 | | 0.08196 | 2.9006 | YES | 10.12% | 346 | 7.41% | 27 |
| B.3.1.6.2 | M&R-1 | UNE ISDN/Non-Dispatch/TN (%) | 3.75% | 267 | 0.00% | 12 | | 0.05603 | 0.6685 | YES | 2.27% | 309 | 0.00% | 8 |
| B.3.1.7.1 | M&R-1 | Line Sharing/Dispatch/TN (%) | 45.25% | 948 | 22.22% | 9 | | 0.16670 | 1.3816 | YES | 40.16% | 610 | 30.00% | 10 |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - May 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.2.32.1.1 | P-6 | Switch Ports/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.1.2 | P-6 | Switch Ports/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.2.1 | P-6 | Local Interoffice Transport/Dispatch/TN (%) | | | | Diagnostic | | | 0.00% | 4 | | | | Diagnostic |
| B.2.32.2.2 | P-6 | Local Interoffice Transport/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.3.1 | P-6 | Loop + Port Combinations/Dispatch/TN (%) | | | | Diagnostic | | | 16.80% | 250 | | | | Diagnostic |
| B.2.32.3.2 | P-6 | Loop + Port Combinations/Non-Dispatch/TN (%) | | | | Diagnostic | | | 11.06% | 3,824 | | | | Diagnostic |
| B.2.32.4.1 | P-6 | Combo Other/Dispatch/TN (%) | | | | Diagnostic | | | 13.33% | 30 | | | | Diagnostic |
| B.2.32.4.2 | P-6 | Combo Other/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.5.1 | P-6 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | | | Diagnostic | | | 1.43% | 70 | | | | Diagnostic |
| B.2.32.5.2 | P-6 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.6.1 | P-6 | UNE ISDN/Dispatch/TN (%) | | | | Diagnostic | | | 7.14% | 56 | | | | Diagnostic |
| B.2.32.6.2 | P-6 | UNE ISDN/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.7.1 | P-6 | Line Sharing/Dispatch/TN (%) | | | | Diagnostic | | | 0.00% | 5 | | | | Diagnostic |
| B.2.32.7.2 | P-6 | Line Sharing/Non-Dispatch/TN (%) | | | | Diagnostic | | | 0.00% | 43 | | | | Diagnostic |
| B.2.32.8.1 | P-6 | 2W Analog Loop Design/Dispatch/TN (%) | | | | Diagnostic | | | 3.45% | 116 | | | | Diagnostic |
| B.2.32.8.2 | P-6 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.9.1 | P-6 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | | | Diagnostic | | | 66.67% | 6 | | | | Diagnostic |
| B.2.32.9.2 | P-6 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.10.1 | P-6 | 2W Analog Loop w/INP Design/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.10.2 | P-6 | 2W Analog Loop w/INP Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.11.1 | P-6 | 2W Analog Loop w/INP Non-Design/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.11.2 | P-6 | 2W Analog Loop w/INP Non-Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.12.1 | P-6 | 2W Analog Loop w/LNP Design/Dispatch/TN (%) | | | | Diagnostic | | | 50.75% | 67 | | | | Diagnostic |
| B.2.32.12.2 | P-6 | 2W Analog Loop w/LNP Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.13.1 | P-6 | 2W Analog Loop w/LNP Non-Design/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.13.2 | P-6 | 2W Analog Loop w/LNP Non-Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.14.1 | P-6 | Other Design/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.14.2 | P-6 | Other Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.15.1 | P-6 | Other Non-Design/Dispatch/TN (%) | | | | Diagnostic | | | 0.00% | 1 | | | | Diagnostic |
| B.2.32.15.2 | P-6 | Other Non-Design/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.16.1 | P-6 | INP (Standalone)/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.16.2 | P-6 | INP (Standalone)/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.17.1 | P-6 | LNP (Standalone)/Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.17.2 | P-6 | LNP (Standalone)/Non-Dispatch/TN (%) | | | | Diagnostic | | | 6.07% | 346 | | | | Diagnostic |
| B.2.32.18.1 | P-6 | Digital Loop < DS1/Dispatch/TN (%) | | | | Diagnostic | | | 4.07% | 123 | | | | Diagnostic |
| B.2.32.18.2 | P-6 | Digital Loop < DS1/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| B.2.32.19.1 | P-6 | Digital Loop >= DS1/Dispatch/TN (%) | | | | Diagnostic | | | 7.38% | 122 | | | | Diagnostic |
| B.2.32.19.2 | P-6 | Digital Loop >= DS1/Non-Dispatch/TN (%) | | | | Diagnostic | | | | | | | | Diagnostic |
| | | ***% Cooperative Test Attempts for xDSL*** | | | | | | | | | | | | |
| B.2.33.1 | P-8 | xDSL (ADSL, HDSL and UCL)/TN (%) | | | | YES | | | 100.00% | 70 | | | | YES |
| B.2.33.2 | P-8 | xDSL Other/TN (%) | | | | | | | | | | | | |
| | | ***Service Order Accuracy*** | | | | | | | | | | | | |
| B.2.34.1.1.1 | P-11 | Design (Specials)/<10 circuits/Dispatch/TN (%) | | | | YES | | | 100.00% | 120 | | | | YES |
| B.2.34.1.1.2 | P-11 | Design (Specials)/<10 circuits/Non-Dispatch/TN (%) | | | | NO | | | 67.07% | 82 | | | | NO |
| B.2.34.1.2.1 | P-11 | Design (Specials)/>=10 circuits/Dispatch/TN (%) | | | | YES | | | 100.00% | 23 | | | | YES |
| B.2.34.1.2.2 | P-11 | Design (Specials)/>=10 circuits/Non-Dispatch/TN (%) | | | | NO | | | 100.00% | 5 | | | | YES |
| B.2.34.2.1.1 | P-11 | Loops Non-Design/<10 circuits/Dispatch/TN (%) | | | | YES | | | 96.00% | 175 | | | | YES |
| B.2.34.2.1.2 | P-11 | Loops Non-Design/<10 circuits/Non-Dispatch/TN (%) | | | | YES | | | 100.00% | 150 | | | | YES |
| B.2.34.2.2.1 | P-11 | Loops Non-Design/>=10 circuits/Dispatch/TN (%) | | | | YES | | | 97.90% | 143 | | | | YES |
| B.2.34.2.2.2 | P-11 | Loops Non-Design/>=10 circuits/Non-Dispatch/TN (%) | | | | YES | | | 98.73% | 79 | | | | YES |
| | | **Unbundled Network Elements - Maintenance and Repair** | | | | | | | | | | | | |
| | | ***Missed Repair Appointments*** | | | | | | | | | | | | |
| B.3.1.1.1 | M&R-1 | Switch Ports/Dispatch/TN (%) | | | | | 5.85% | 45,407 | | | | | | |
| B.3.1.1.2 | M&R-1 | Switch Ports/Non-Dispatch/TN (%) | | | | | 1.08% | 22,750 | | | | | | |
| B.3.1.2.1 | M&R-1 | Local Interoffice Transport/Dispatch/TN (%) | | 0.05728 | 0.1725 | YES | 0.00% | 446 | 0.00% | 0 | | | | YES |
| B.3.1.2.2 | M&R-1 | Local Interoffice Transport/Non-Dispatch/TN (%) | | | | YES | 0.00% | 276 | 0.00% | 2 | | 0.00000 | | YES |
| B.3.1.3.1 | M&R-1 | Loop + Port Combinations/Dispatch/TN (%) | | 0.00739 | -0.9543 | YES | 5.86% | 45,817 | 4.87% | 1,047 | | 0.00734 | 1.3502 | YES |
| B.3.1.3.2 | M&R-1 | Loop + Port Combinations/Non-Dispatch/TN (%) | | 0.00491 | -6.5063 | NO | 1.10% | 23,056 | 4.52% | 310 | | 0.00597 | -5.7212 | NO |
| B.3.1.4.1 | M&R-1 | Combo Other/Dispatch/TN (%) | | 0.04985 | 1.1637 | YES | 5.84% | 47,271 | 0.00% | 10 | | 0.07415 | 0.7874 | YES |
| B.3.1.4.2 | M&R-1 | Combo Other/Non-Dispatch/TN (%) | | 0.08266 | 0.7019 | YES | 5.84% | 47,271 | 0.00% | 6 | | 0.09573 | 0.6099 | YES |
| B.3.1.5.1 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | 0.11724 | 2.9519 | YES | 49.03% | 667 | 0.00% | 11 | | 0.15196 | 3.2261 | YES |
| B.3.1.5.2 | M&R-1 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | 0.08285 | 0.2532 | YES | 3.83% | 992 | 0.00% | 10 | | 0.06100 | 0.6280 | YES |
| B.3.1.6.1 | M&R-1 | UNE ISDN/Dispatch/TN (%) | | 0.06025 | 0.4495 | YES | 16.44% | 371 | 5.88% | 34 | | 0.06642 | 1.5899 | YES |
| B.3.1.6.2 | M&R-1 | UNE ISDN/Non-Dispatch/TN (%) | | 0.05328 | 0.4251 | YES | 1.90% | 315 | 0.00% | 18 | | 0.03313 | 0.5750 | YES |
| B.3.1.7.1 | M&R-1 | Line Sharing/Dispatch/TN (%) | | 0.15629 | 0.6503 | YES | 49.03% | 667 | 16.67% | 6 | | 0.20500 | 1.5785 | YES |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.1.7.2 | M&R-1 | Line Sharing/Non-Dispatch/TN (%) | ADSL to Retail | 2.38% | 1,305 | 16.67% | 12 | | 0.04416 | -3.2361 | NO |
| B.3.1.8.1 | M&R-1 | 2W Analog Loop Design/Dispatch/TN (%) | R&B - Disp | 6.70% | 52,295 | 2.04% | 343 | | 0.01354 | 3.4393 | YES |
| B.3.1.8.2 | M&R-1 | 2W Analog Loop Design/Non-Dispatch/TN (%) | R&B - Disp | 6.70% | 52,295 | 0.00% | 49 | | 0.03573 | 1.8747 | YES |
| B.3.1.9.1 | M&R-1 | 2W Analog Loop Non-Design/Dispatch/TN (%) | R&B (POTS) excl SB FT | 6.65% | 51,693 | 0.00% | 4 | | 0.12459 | 0.5338 | YES |
| B.3.1.9.2 | M&R-1 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | R&B (POTS) excl SB FT | 1.07% | 21,018 | 0.00% | 0 | | | | YES |
| B.3.1.10.1 | M&R-1 | Other Design/Dispatch/TN (%) | Design | 5.55% | 1,640 | 0.00% | 0 | | | | YES |
| B.3.1.10.2 | M&R-1 | Other Design/Non-Dispatch/TN (%) | Design | 1.82% | 1,429 | 0.00% | 0 | | | | YES |
| B.3.1.11.1 | M&R-1 | Other Non-Design/Dispatch/TN (%) | R&B | 6.70% | 52,295 | 0.00% | 0 | | | | YES |
| B.3.1.11.2 | M&R-1 | Other Non-Design/Non-Dispatch/TN (%) | R&B | 1.13% | 23,267 | 0.00% | 0 | | | | YES |
| B.3.1.12.1 | M&R-1 | LNP (Standalone)/Dispatch/TN (%) | R&B (POTS) | 6.67% | 51,817 | | | | | | |
| B.3.1.12.2 | M&R-1 | LNP (Standalone)/Non-Dispatch/TN (%) | R&B (POTS) | 1.06% | 22,920 | | | | | | |
| | ***Customer Trouble Report Rate*** | | | | | | | | | | |
| B.3.2.1.1 | M&R-2 | Switch Ports/Dispatch/TN (%) | R&B (POTS) | 2.30% | 2,254,106 | | | | | | |
| B.3.2.1.2 | M&R-2 | Switch Ports/Non-Dispatch/TN (%) | R&B (POTS) | 1.02% | 2,254,106 | | | | | | |
| B.3.2.2.1 | M&R-2 | Local Interoffice Transport/Dispatch/TN (%) | DS1/DS3 | 2.33% | 22,841 | 0.00% | 152 | | 0.01243 | 1.8771 | YES |
| B.3.2.2.2 | M&R-2 | Local Interoffice Transport/Non-Dispatch/TN (%) | DS1/DS3 | 1.26% | 22,841 | 0.00% | 152 | | 0.00914 | 1.3798 | YES |
| B.3.2.3.1 | M&R-2 | Loop + Port Combinations/Dispatch/TN (%) | R&B | 2.20% | 2,372,335 | 1.64% | 101,797 | | 0.00048 | 11.8856 | YES |
| B.3.2.3.2 | M&R-2 | Loop + Port Combinations/Non-Dispatch/TN (%) | R&B | 0.98% | 2,372,335 | 0.47% | 101,797 | | 0.00032 | 16.1270 | YES |
| B.3.2.4.1 | M&R-2 | Combo Other/Dispatch/TN (%) | R&B&D - Disp | 1.96% | 2,747,468 | 7.88% | 457 | | 0.00655 | -9.0232 | NO |
| B.3.2.4.2 | M&R-2 | Combo Other/Non-Dispatch/TN (%) | R&B&D - Disp | 1.96% | 2,747,468 | 3.28% | 457 | | 0.00655 | -2.0126 | NO |
| B.3.2.5.1 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | ADSL to Retail | 1.41% | 57,459 | 1.39% | 2,161 | | 0.00261 | 0.1023 | YES |
| B.3.2.5.2 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | ADSL to Retail | 2.27% | 57,459 | 0.23% | 2,161 | | 0.00330 | 6.1769 | YES |
| B.3.2.6.1 | M&R-2 | UNE ISDN/Dispatch/TN (%) | ISDN - BRI | 1.77% | 21,140 | 1.61% | 2,056 | | 0.00308 | 0.5487 | YES |
| B.3.2.6.2 | M&R-2 | UNE ISDN/Non-Dispatch/TN (%) | ISDN - BRI | 1.30% | 21,140 | 0.29% | 2,056 | | 0.00263 | 3.8185 | YES |
| B.3.2.7.1 | M&R-2 | Line Sharing/Dispatch/TN (%) | ADSL to Retail | 1.41% | 57,459 | 0.57% | 699 | | 0.00453 | 1.8617 | YES |
| B.3.2.7.2 | M&R-2 | Line Sharing/Non-Dispatch/TN (%) | ADSL to Retail | 2.27% | 57,459 | 1.72% | 699 | | 0.00573 | 0.9668 | YES |
| B.3.2.8.1 | M&R-2 | 2W Analog Loop Design/Dispatch/TN (%) | R&B - Disp | 2.20% | 2,372,335 | 0.83% | 41,271 | | 0.00074 | 18.6292 | YES |
| B.3.2.8.2 | M&R-2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | R&B - Disp | 2.20% | 2,372,335 | 0.12% | 41,271 | | 0.00074 | 28.2927 | YES |
| B.3.2.9.1 | M&R-2 | 2W Analog Loop Non-Design/Dispatch/TN (%) | R&B (POTS) excl SB FT | 2.29% | 2,254,106 | 0.81% | 494 | | 0.00681 | 2.1772 | YES |
| B.3.2.9.2 | M&R-2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | R&B (POTS) excl SB FT | 0.93% | 2,254,106 | 0.00% | 494 | | 0.00435 | 2.1460 | YES |
| B.3.2.10.1 | M&R-2 | Other Design/Dispatch/TN (%) | Design | 0.44% | 375,133 | 0.00% | 286 | | 0.00391 | 1.1178 | YES |
| B.3.2.10.2 | M&R-2 | Other Design/Non-Dispatch/TN (%) | Design | 0.38% | 375,133 | 0.00% | 286 | | 0.00365 | 1.0434 | YES |
| B.3.2.11.1 | M&R-2 | Other Non-Design/Dispatch/TN (%) | R&B | 2.20% | 2,372,335 | 0.00% | 903 | | 0.00494 | 4.4607 | YES |
| B.3.2.11.2 | M&R-2 | Other Non-Design/Non-Dispatch/TN (%) | R&B | 0.98% | 2,372,335 | 0.00% | 903 | | 0.00330 | 2.9754 | YES |
| B.3.2.12.1 | M&R-2 | LNP (Standalone)/Dispatch/TN (%) | R&B (POTS) | 2.30% | 2,254,106 | | | | | | |
| B.3.2.12.2 | M&R-2 | LNP (Standalone)/Non-Dispatch/TN (%) | R&B (POTS) | 1.02% | 2,254,106 | | | | | | |
| | ***Maintenance Average Duration*** | | | | | | | | | | |
| B.3.3.1.1 | M&R-3 | Switch Ports/Dispatch/TN (hours) | R&B (POTS) | 28.40 | 51,817 | | | 27.251 | | | |
| B.3.3.1.2 | M&R-3 | Switch Ports/Non-Dispatch/TN (hours) | R&B (POTS) | 10.81 | 22,920 | | | 18.689 | | | |
| B.3.3.2.1 | M&R-3 | Local Interoffice Transport/Dispatch/TN (hours) | DS1/DS3 | 3.79 | 533 | 0.00 | 0 | 2.759 | | | YES |
| B.3.3.2.2 | M&R-3 | Local Interoffice Transport/Non-Dispatch/TN (hours) | DS1/DS3 | 1.74 | 288 | 0.00 | 0 | 3.192 | | | YES |
| B.3.3.3.1 | M&R-3 | Loop + Port Combinations/Dispatch/TN (hours) | R&B | 28.25 | 52,295 | 14.62 | 1,669 | 27.223 | 0.67691 | 20.1361 | YES |
| B.3.3.3.2 | M&R-3 | Loop + Port Combinations/Non-Dispatch/TN (hours) | R&B | 10.73 | 23,267 | 3.68 | 478 | 19.553 | 0.90347 | 7.8108 | YES |
| B.3.3.4.1 | M&R-3 | Combo Other/Dispatch/TN (hours) | R&B&D - Disp | 27.63 | 53,935 | 4.63 | 36 | 27.122 | 4.52177 | 5.0860 | YES |
| B.3.3.4.2 | M&R-3 | Combo Other/Non-Dispatch/TN (hours) | R&B&D - Disp | 27.63 | 53,935 | 0.83 | 15 | 27.122 | 7.00374 | 3.8263 | YES |
| B.3.3.5.1 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours) | ADSL to Retail | 31.51 | 813 | 11.11 | 30 | 39.080 | 7.26538 | 2.8086 | YES |
| B.3.3.5.2 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours) | ADSL to Retail | 2.20 | 1,305 | 2.36 | 5 | 13.576 | 6.08321 | -0.0267 | YES |
| B.3.3.6.1 | M&R-3 | UNE ISDN/Dispatch/TN (hours) | ISDN - BRI | 13.49 | 375 | 9.60 | 33 | 18.734 | 3.40170 | 1.1459 | YES |
| B.3.3.6.2 | M&R-3 | UNE ISDN/Non-Dispatch/TN (hours) | ISDN - BRI | 4.17 | 274 | 2.33 | 6 | 10.140 | 4.18477 | 0.4410 | YES |
| B.3.3.7.1 | M&R-3 | Line Sharing/Dispatch/TN (hours) | ADSL to Retail | 31.51 | 813 | 12.00 | 4 | 39.080 | 19.58782 | 0.9961 | YES |
| B.3.3.7.2 | M&R-3 | Line Sharing/Non-Dispatch/TN (hours) | ADSL to Retail | 2.20 | 1,305 | 21.75 | 12 | 13.576 | 3.93717 | -4.9662 | NO |
| B.3.3.8.1 | M&R-3 | 2W Analog Loop Design/Dispatch/TN (hours) | R&B - Disp | 28.25 | 52,295 | 7.69 | 343 | 27.223 | 1.47473 | 13.9426 | YES |
| B.3.3.8.2 | M&R-3 | 2W Analog Loop Design/Non-Dispatch/TN (hours) | R&B - Disp | 28.25 | 52,295 | 2.15 | 49 | 27.223 | 3.89085 | 6.7096 | YES |
| B.3.3.9.1 | M&R-3 | 2W Analog Loop Non-Design/Dispatch/TN (hours) | R&B (POTS) excl SB FT | 28.41 | 51,693 | 11.75 | 4 | 27.254 | 13.62753 | 1.2227 | YES |
| B.3.3.9.2 | M&R-3 | 2W Analog Loop Non-Design/Non-Dispatch/TN (hours) | R&B (POTS) excl SB FT | 11.45 | 21,018 | 0.00 | 0 | 19.144 | | | YES |
| B.3.3.10.1 | M&R-3 | Other Design/Dispatch/TN (hours) | Design | 7.77 | 1,640 | 0.00 | 0 | 12.358 | | | YES |
| B.3.3.10.2 | M&R-3 | Other Design/Non-Dispatch/TN (hours) | Design | 3.04 | 1,429 | 0.00 | 0 | 7.071 | | | YES |
| B.3.3.11.1 | M&R-3 | Other Non-Design/Dispatch/TN (hours) | R&B | 28.25 | 52,295 | 0.00 | 0 | 27.223 | | | YES |
| B.3.3.11.2 | M&R-3 | Other Non-Design/Non-Dispatch/TN (hours) | R&B | 10.73 | 23,267 | 0.00 | 0 | 19.553 | | | YES |
| B.3.3.12.1 | M&R-3 | LNP (Standalone)/Dispatch/TN (hours) | R&B (POTS) | 28.40 | 51,817 | | | 27.251 | | | |
| B.3.3.12.2 | M&R-3 | LNP (Standalone)/Non-Dispatch/TN (hours) | R&B (POTS) | 10.81 | 22,920 | | | 18.689 | | | |
| | ***% Repeat Troubles within 30 Days*** | | | | | | | | | | |
| B.3.4.1.1 | M&R-4 | Switch Ports/Dispatch/TN (%) | R&B (POTS) | 18.59% | 51,817 | | | | | | |
| B.3.4.1.2 | M&R-4 | Switch Ports/Non-Dispatch/TN (%) | R&B (POTS) | 14.88% | 22,920 | | | | | | |
| B.3.4.2.1 | M&R-4 | Local Interoffice Transport/Dispatch/TN (%) | DS1/DS3 | 22.70% | 533 | 0.00% | 0 | | | | YES |
| B.3.4.2.2 | M&R-4 | Local Interoffice Transport/Non-Dispatch/TN (%) | DS1/DS3 | 25.00% | 288 | 0.00% | 0 | | | | YES |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.3.1.7.2 | M&R-1 | Line Sharing/Non-Dispatch/TN (%) | 2.43% | 1,482 | 16.67% | 24 | | 0.03168 | -4.4943 | NO | 2.10% | 1,144 | 16.67% | 6 |
| B.3.1.8.1 | M&R-1 | 2W Analog Loop Design/Dispatch/TN (%) | 8.13% | 55,665 | 4.61% | 369 | | 0.01428 | 2.4695 | YES | 5.91% | 44,209 | 9.74% | 267 |
| B.3.1.8.2 | M&R-1 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 8.13% | 55,665 | 0.00% | 78 | | 0.03097 | 2.6259 | YES | 5.91% | 44,209 | 1.35% | 74 |
| B.3.1.9.1 | M&R-1 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 8.08% | 55,073 | 0.00% | 5 | | 0.12188 | 0.6629 | YES | 5.87% | 43,752 | 0.00% | 9 |
| B.3.1.9.2 | M&R-1 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 1.20% | 23,758 | 0.00% | 0 | | | | YES | 0.78% | 18,569 | 0.00% | 0 |
| B.3.1.10.1 | M&R-1 | Other Design/Dispatch/TN (%) | 6.37% | 1,883 | 0.00% | 1 | | 0.24433 | 0.2608 | YES | 2.77% | 1,590 | 0.00% | 1 |
| B.3.1.10.2 | M&R-1 | Other Design/Non-Dispatch/TN (%) | 1.05% | 1,520 | 0.00% | 0 | | | | YES | 0.73% | 1,366 | 0.00% | 1 |
| B.3.1.11.1 | M&R-1 | Other Non-Design/Dispatch/TN (%) | 8.13% | 55,665 | 0.00% | 0 | | | | YES | 5.91% | 44,209 | 0.00% | 0 |
| B.3.1.11.2 | M&R-1 | Other Non-Design/Non-Dispatch/TN (%) | 1.24% | 26,363 | 0.00% | 0 | | | | YES | 0.88% | 20,566 | 0.00% | 0 |
| B.3.1.12.1 | M&R-1 | LNP (Standalone)/Dispatch/TN (%) | 8.11% | 55,215 | | | | | | | 5.89% | 43,865 | | |
| B.3.1.12.2 | M&R-1 | LNP (Standalone)/Non-Dispatch/TN (%) | 1.21% | 26,051 | | | | | | | 0.85% | 20,326 | | |
| | ***Customer Trouble Report Rate*** | | | | | | | | | | | | | |
| B.3.2.1.1 | M&R-2 | Switch Ports/Dispatch/TN (%) | 2.43% | 2,271,814 | | | | | | | 1.92% | 2,285,878 | | |
| B.3.2.1.2 | M&R-2 | Switch Ports/Non-Dispatch/TN (%) | 1.15% | 2,271,814 | | | | | | | 0.89% | 2,285,878 | | |
| B.3.2.2.1 | M&R-2 | Local Interoffice Transport/Dispatch/TN (%) | 2.77% | 22,606 | 0.00% | 152 | | 0.01355 | 2.0464 | YES | 2.28% | 22,167 | 1.97% | 152 |
| B.3.2.2.2 | M&R-2 | Local Interoffice Transport/Non-Dispatch/TN (%) | 1.27% | 22,606 | 0.00% | 152 | | 0.00917 | 1.3845 | YES | 1.06% | 22,167 | 0.00% | 152 |
| B.3.2.3.1 | M&R-2 | Loop + Port Combinations/Dispatch/TN (%) | 2.33% | 2,391,216 | 1.58% | 87,180 | | 0.00053 | 14.2479 | YES | 1.84% | 2,405,650 | 1.34% | 77,885 |
| B.3.2.3.2 | M&R-2 | Loop + Port Combinations/Non-Dispatch/TN (%) | 1.10% | 2,391,216 | 0.45% | 87,180 | | 0.00036 | 18.1593 | YES | 0.85% | 2,405,650 | 0.47% | 77,885 |
| B.3.2.4.1 | M&R-2 | Combo Other/Dispatch/TN (%) | 2.04% | 2,822,068 | 9.03% | 421 | | 0.00696 | -10.0384 | NO | 1.61% | 2,837,270 | 5.71% | 385 |
| B.3.2.4.2 | M&R-2 | Combo Other/Non-Dispatch/TN (%) | 2.04% | 2,822,068 | 4.51% | 421 | | 0.00696 | -3.5543 | NO | 1.61% | 2,837,270 | 2.08% | 385 |
| B.3.2.5.1 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 1.74% | 54,555 | 0.75% | 2,127 | | 0.00291 | 3.3825 | YES | 1.17% | 52,190 | 0.86% | 2,086 |
| B.3.2.5.2 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 2.72% | 54,555 | 0.38% | 2,127 | | 0.00364 | 6.4249 | YES | 2.19% | 52,190 | 0.14% | 2,086 |
| B.3.2.6.1 | M&R-2 | UNE ISDN/Dispatch/TN (%) | 1.67% | 23,108 | 1.42% | 2,049 | | 0.00298 | 0.8697 | YES | 1.46% | 23,680 | 1.32% | 2,049 |
| B.3.2.6.2 | M&R-2 | UNE ISDN/Non-Dispatch/TN (%) | 1.16% | 23,108 | 0.59% | 2,049 | | 0.00248 | 2.2997 | YES | 1.30% | 23,680 | 0.39% | 2,049 |
| B.3.2.7.1 | M&R-2 | Line Sharing/Dispatch/TN (%) | 1.74% | 54,555 | 1.17% | 768 | | 0.00479 | 1.1812 | YES | 1.17% | 52,190 | 1.33% | 750 |
| B.3.2.7.2 | M&R-2 | Line Sharing/Non-Dispatch/TN (%) | 2.72% | 54,555 | 3.13% | 768 | | 0.00599 | -0.6820 | YES | 2.19% | 52,190 | 0.80% | 750 |
| B.3.2.8.1 | M&R-2 | 2W Analog Loop Design/Dispatch/TN (%) | 2.33% | 2,391,216 | 0.89% | 41,423 | | 0.00076 | 19.0061 | YES | 1.84% | 2,405,650 | 0.64% | 41,622 |
| B.3.2.8.2 | M&R-2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 2.33% | 2,391,216 | 0.19% | 41,423 | | 0.00076 | 28.2970 | YES | 1.84% | 2,405,650 | 0.18% | 41,622 |
| B.3.2.9.1 | M&R-2 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 2.42% | 2,271,814 | 1.20% | 417 | | 0.00763 | 1.6067 | YES | 1.91% | 2,285,878 | 2.44% | 369 |
| B.3.2.9.2 | M&R-2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 1.05% | 2,271,814 | 0.00% | 417 | | 0.00501 | 2.0881 | YES | 0.81% | 2,285,878 | 0.00% | 369 |
| B.3.2.10.1 | M&R-2 | Other Design/Dispatch/TN (%) | 0.44% | 430,852 | 0.35% | 285 | | 0.00392 | 0.2200 | YES | 0.37% | 431,620 | 0.35% | 288 |
| B.3.2.10.2 | M&R-2 | Other Design/Non-Dispatch/TN (%) | 0.35% | 430,852 | 0.00% | 285 | | 0.00352 | 1.0024 | YES | 0.32% | 431,620 | 0.35% | 288 |
| B.3.2.11.1 | M&R-2 | Other Non-Design/Dispatch/TN (%) | 2.33% | 2,391,216 | 0.00% | 1,247 | | 0.00432 | 5.3864 | YES | 1.84% | 2,405,650 | 0.00% | 1,248 |
| B.3.2.11.2 | M&R-2 | Other Non-Design/Non-Dispatch/TN (%) | 1.10% | 2,391,216 | 0.00% | 1,247 | | 0.00297 | 3.7069 | YES | 0.85% | 2,405,650 | 0.00% | 1,248 |
| B.3.2.12.1 | M&R-2 | LNP (Standalone)/Dispatch/TN (%) | 2.43% | 2,271,814 | | | | | | | 1.92% | 2,285,878 | | |
| B.3.2.12.2 | M&R-2 | LNP (Standalone)/Non-Dispatch/TN (%) | 1.15% | 2,271,814 | | | | | | | 0.89% | 2,285,878 | | |
| | ***Maintenance Average Duration*** | | | | | | | | | | | | | |
| B.3.3.1.1 | M&R-3 | Switch Ports/Dispatch/TN (hours) | 33.78 | 55,215 | | | 32.759 | | | | 25.61 | 43,865 | | |
| B.3.3.1.2 | M&R-3 | Switch Ports/Non-Dispatch/TN (hours) | 13.47 | 26,051 | | | 21.205 | | | | 9.58 | 20,326 | | |
| B.3.3.2.1 | M&R-3 | Local Interoffice Transport/Dispatch/TN (hours) | 4.12 | 627 | 0.00 | 0 | 3.905 | | | YES | 4.07 | 506 | 3.28 | 3 |
| B.3.3.2.2 | M&R-3 | Local Interoffice Transport/Non-Dispatch/TN (hours) | 1.97 | 287 | 0.00 | 0 | 3.132 | | | YES | 1.94 | 236 | 0.00 | 0 |
| B.3.3.3.1 | M&R-3 | Loop + Port Combinations/Dispatch/TN (hours) | 33.60 | 55,665 | 14.01 | 1,376 | 32.722 | 0.89297 | 21.9344 | YES | 25.51 | 44,209 | 12.26 | 1,043 |
| B.3.3.3.2 | M&R-3 | Loop + Port Combinations/Non-Dispatch/TN (hours) | 13.35 | 26,363 | 4.46 | 386 | 21.120 | 1.08005 | 8.2246 | YES | 9.51 | 20,566 | 4.46 | 368 |
| B.3.3.4.1 | M&R-3 | Combo Other/Dispatch/TN (hours) | 32.76 | 57,548 | 4.99 | 38 | 32.570 | 5.28525 | 5.2546 | YES | 24.84 | 45,799 | 4.47 | 22 |
| B.3.3.4.2 | M&R-3 | Combo Other/Non-Dispatch/TN (hours) | 32.76 | 57,548 | 2.96 | 19 | 32.570 | 7.47324 | 3.9874 | YES | 24.84 | 45,799 | 1.27 | 8 |
| B.3.3.5.1 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours) | 38.62 | 948 | 6.99 | 16 | 49.179 | 12.39802 | 2.5510 | YES | 33.22 | 610 | 6.89 | 18 |
| B.3.3.5.2 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours) | 2.45 | 1,482 | 7.55 | 8 | 15.388 | 5.45530 | -0.9348 | YES | 1.92 | 1,144 | 0.58 | 3 |
| B.3.3.6.1 | M&R-3 | UNE ISDN/Dispatch/TN (hours) | 16.82 | 387 | 7.83 | 29 | 19.805 | 3.81309 | 2.3580 | YES | 11.90 | 346 | 8.51 | 27 |
| B.3.3.6.2 | M&R-3 | UNE ISDN/Non-Dispatch/TN (hours) | 4.35 | 267 | 8.22 | 12 | 11.592 | 3.42074 | -1.1301 | YES | 3.46 | 309 | 3.39 | 8 |
| B.3.3.7.1 | M&R-3 | Line Sharing/Dispatch/TN (hours) | 38.62 | 948 | 49.22 | 9 | 49.179 | 16.47057 | -0.6440 | YES | 33.22 | 610 | 43.50 | 10 |
| B.3.3.7.2 | M&R-3 | Line Sharing/Non-Dispatch/TN (hours) | 2.45 | 1,482 | 33.17 | 24 | 15.388 | 3.16648 | -9.7004 | NO | 1.92 | 1,144 | 15.50 | 6 |
| B.3.3.8.1 | M&R-3 | 2W Analog Loop Design/Dispatch/TN (hours) | 33.60 | 55,665 | 7.85 | 369 | 32.722 | 1.70910 | 15.0676 | YES | 25.51 | 44,209 | 10.04 | 267 |
| B.3.3.8.2 | M&R-3 | 2W Analog Loop Design/Non-Dispatch/TN (hours) | 33.60 | 55,665 | 3.16 | 78 | 32.722 | 3.70768 | 8.2086 | YES | 25.51 | 44,209 | 3.65 | 74 |
| B.3.3.9.1 | M&R-3 | 2W Analog Loop Non-Design/Dispatch/TN (hours) | 33.79 | 55,073 | 5.00 | 5 | 32.770 | 14.65595 | 1.9646 | YES | 25.59 | 43,752 | 6.67 | 9 |
| B.3.3.9.2 | M&R-3 | 2W Analog Loop Non-Design/Non-Dispatch/TN (hours) | 14.27 | 23,758 | 0.00 | 0 | 21.803 | | | YES | 10.12 | 18,569 | 0.00 | 0 |
| B.3.3.10.1 | M&R-3 | Other Design/Dispatch/TN (hours) | 7.93 | 1,883 | 7.32 | 1 | 11.355 | 11.35806 | 0.0542 | YES | 6.36 | 1,590 | 3.38 | 1 |
| B.3.3.10.2 | M&R-3 | Other Design/Non-Dispatch/TN (hours) | 2.75 | 1,520 | 0.00 | 0 | 6.511 | | | YES | 2.66 | 1,366 | 2.38 | 1 |
| B.3.3.11.1 | M&R-3 | Other Non-Design/Dispatch/TN (hours) | 33.60 | 55,665 | 0.00 | 0 | 32.722 | | | YES | 25.51 | 44,209 | 0.00 | 0 |
| B.3.3.11.2 | M&R-3 | Other Non-Design/Non-Dispatch/TN (hours) | 13.35 | 26,363 | 0.00 | 0 | 21.120 | | | YES | 9.51 | 20,566 | 0.00 | 0 |
| B.3.3.12.1 | M&R-3 | LNP (Standalone)/Dispatch/TN (hours) | 33.78 | 55,215 | | | 32.759 | | | | 25.61 | 43,865 | | |
| B.3.3.12.2 | M&R-3 | LNP (Standalone)/Non-Dispatch/TN (hours) | 13.47 | 26,051 | | | 21.205 | | | | 9.58 | 20,326 | | |
| | ***% Repeat Troubles within 30 Days*** | | | | | | | | | | | | | |
| B.3.4.1.1 | M&R-4 | Switch Ports/Dispatch/TN (%) | 18.89% | 55,215 | | | | | | | 17.23% | 43,865 | | |
| B.3.4.1.2 | M&R-4 | Switch Ports/Non-Dispatch/TN (%) | 14.72% | 26,051 | | | | | | | 13.94% | 20,326 | | |
| B.3.4.2.1 | M&R-4 | Local Interoffice Transport/Dispatch/TN (%) | 22.65% | 627 | 0.00% | 0 | | | | YES | 23.91% | 506 | 0.00% | 3 |
| B.3.4.2.2 | M&R-4 | Local Interoffice Transport/Non-Dispatch/TN (%) | 20.91% | 287 | 0.00% | 0 | | | | YES | 19.07% | 236 | 0.00% | 0 |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.3.1.7.2 | M&R-1 | Line Sharing/Non-Dispatch/TN (%) | | 0.05866 | -2.4836 | NO | 3.83% | 992 | 14.29% | 7 | | 0.07280 | -1.4361 | YES |
| B.3.1.8.1 | M&R-1 | 2W Analog Loop Design/Dispatch/TN (%) | | 0.01448 | -2.6439 | NO | 5.86% | 45,817 | 4.41% | 272 | | 0.01429 | 1.0154 | YES |
| B.3.1.8.2 | M&R-1 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | 0.02744 | 1.6617 | YES | 5.86% | 45,817 | 0.00% | 64 | | 0.02939 | 1.9950 | YES |
| B.3.1.9.1 | M&R-1 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | 0.07839 | 0.7494 | YES | 5.83% | 45,266 | 0.00% | 4 | | 0.11714 | 0.4975 | YES |
| B.3.1.9.2 | M&R-1 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | | | YES | 0.85% | 20,759 | 0.00% | 0 | | | | YES |
| B.3.1.10.1 | M&R-1 | Other Design/Dispatch/TN (%) | | 0.16409 | 0.1686 | YES | 5.09% | 1,454 | 0.00% | 6 | | 0.08991 | 0.5661 | YES |
| B.3.1.10.2 | M&R-1 | Other Design/Non-Dispatch/TN (%) | | 0.08528 | 0.0858 | YES | 1.07% | 1,408 | 0.00% | 0 | | | | YES |
| B.3.1.11.1 | M&R-1 | Other Non-Design/Dispatch/TN (%) | | | | YES | 5.86% | 45,817 | 0.00% | 0 | | | | YES |
| B.3.1.11.2 | M&R-1 | Other Non-Design/Non-Dispatch/TN (%) | | | | YES | 1.10% | 23,056 | 0.00% | 1 | | 0.10438 | 0.1055 | YES |
| B.3.1.12.1 | M&R-1 | LNP (Standalone)/Dispatch/TN (%) | | | | | 5.85% | 45,407 | | | | | | |
| B.3.1.12.2 | M&R-1 | LNP (Standalone)/Non-Dispatch/TN (%) | | | | | 1.08% | 22,750 | | | | | | |
| | | ***Customer Trouble Report Rate*** | | | | | | | | | | | | |
| B.3.2.1.1 | M&R-2 | Switch Ports/Dispatch/TN (%) | | | | | 1.98% | 2,298,859 | | | | | | |
| B.3.2.1.2 | M&R-2 | Switch Ports/Non-Dispatch/TN (%) | | | | | 0.99% | 2,298,859 | | | | | | |
| B.3.2.2.1 | M&R-2 | Local Interoffice Transport/Dispatch/TN (%) | | 0.01230 | 0.2513 | YES | 2.03% | 21,981 | 0.00% | 194 | | 0.01027 | 1.9753 | YES |
| B.3.2.2.2 | M&R-2 | Local Interoffice Transport/Non-Dispatch/TN (%) | | 0.00840 | 1.2678 | YES | 1.26% | 21,981 | 1.03% | 194 | | 0.00808 | 0.2781 | YES |
| B.3.2.3.1 | M&R-2 | Loop + Port Combinations/Dispatch/TN (%) | | 0.00049 | 10.1015 | YES | 1.89% | 2,419,026 | 1.42% | 73,738 | | 0.00051 | 9.2158 | YES |
| B.3.2.3.2 | M&R-2 | Loop + Port Combinations/Non-Dispatch/TN (%) | | 0.00034 | 11.3601 | YES | 0.95% | 2,419,026 | 0.42% | 73,738 | | 0.00036 | 14.5962 | YES |
| B.3.2.4.1 | M&R-2 | Combo Other/Dispatch/TN (%) | | 0.00648 | -6.3317 | NO | 1.66% | 2,852,810 | 2.87% | 349 | | 0.00689 | -1.7535 | NO |
| B.3.2.4.2 | M&R-2 | Combo Other/Non-Dispatch/TN (%) | | 0.00648 | -0.7161 | YES | 1.66% | 2,852,810 | 1.72% | 349 | | 0.00689 | -0.0903 | YES |
| B.3.2.5.1 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | 0.00241 | 1.2673 | YES | 1.34% | 49,835 | 0.48% | 2,280 | | 0.00248 | 3.4547 | YES |
| B.3.2.5.2 | M&R-2 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | 0.00331 | 6.1958 | YES | 1.99% | 49,835 | 0.44% | 2,280 | | 0.00302 | 5.1363 | YES |
| B.3.2.6.1 | M&R-2 | UNE ISDN/Dispatch/TN (%) | | 0.00278 | 0.5153 | YES | 1.54% | 24,093 | 1.67% | 2,036 | | 0.00286 | -0.4542 | YES |
| B.3.2.6.2 | M&R-2 | UNE ISDN/Non-Dispatch/TN (%) | | 0.00263 | 3.4764 | YES | 1.31% | 24,093 | 0.88% | 2,036 | | 0.00264 | 1.6042 | YES |
| B.3.2.7.1 | M&R-2 | Line Sharing/Dispatch/TN (%) | | 0.00398 | -0.4138 | YES | 1.34% | 49,835 | 0.82% | 734 | | 0.00430 | 1.2111 | YES |
| B.3.2.7.2 | M&R-2 | Line Sharing/Non-Dispatch/TN (%) | | 0.00544 | 2.5565 | YES | 1.99% | 49,835 | 0.95% | 734 | | 0.00525 | 1.9766 | YES |
| B.3.2.8.1 | M&R-2 | 2W Analog Loop Design/Dispatch/TN (%) | | 0.00067 | 17.8489 | YES | 1.89% | 2,419,026 | 0.65% | 41,884 | | 0.00068 | 18.3501 | YES |
| B.3.2.8.2 | M&R-2 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | 0.00067 | 24.7677 | YES | 1.89% | 2,419,026 | 0.15% | 41,884 | | 0.00068 | 25.6719 | YES |
| B.3.2.9.1 | M&R-2 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | 0.00720 | -0.7289 | YES | 1.97% | 2,298,859 | 1.23% | 326 | | 0.00777 | 0.9548 | YES |
| B.3.2.9.2 | M&R-2 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | 0.00469 | 1.7312 | YES | 0.90% | 2,298,859 | 0.00% | 326 | | 0.00526 | 1.7156 | YES |
| B.3.2.10.1 | M&R-2 | Other Design/Dispatch/TN (%) | | 0.00358 | 0.0591 | YES | 0.34% | 433,784 | 2.05% | 293 | | 0.00338 | -5.0617 | NO |
| B.3.2.10.2 | M&R-2 | Other Design/Non-Dispatch/TN (%) | | 0.00332 | -0.0927 | YES | 0.32% | 433,784 | 0.00% | 293 | | 0.00333 | 0.9749 | YES |
| B.3.2.11.1 | M&R-2 | Other Non-Design/Dispatch/TN (%) | | 0.00384 | 4.7878 | YES | 1.89% | 2,419,026 | 0.00% | 1,258 | | 0.00388 | 4.8800 | YES |
| B.3.2.11.2 | M&R-2 | Other Non-Design/Non-Dispatch/TN (%) | | 0.00262 | 3.2655 | YES | 0.95% | 2,419,026 | 0.08% | 1,258 | | 0.00275 | 3.1731 | YES |
| B.3.2.12.1 | M&R-2 | LNP (Standalone)/Dispatch/TN (%) | | | | | 1.98% | 2,298,859 | | | | | | |
| B.3.2.12.2 | M&R-2 | LNP (Standalone)/Non-Dispatch/TN (%) | | | | | 0.99% | 2,298,859 | | | | | | |
| | | ***Maintenance Average Duration*** | | | | | | | | | | | | |
| B.3.3.1.1 | M&R-3 | Switch Ports/Dispatch/TN (hours) | 27.363 | | | | 29.39 | 45,407 | | | 29.240 | | | |
| B.3.3.1.2 | M&R-3 | Switch Ports/Non-Dispatch/TN (hours) | 19.078 | | | | 11.78 | 22,750 | | | 20.029 | | | |
| B.3.3.2.1 | M&R-3 | Local Interoffice Transport/Dispatch/TN (hours) | 3.612 | 2.09151 | 0.3765 | YES | 3.91 | 446 | 0.00 | 0 | 3.039 | | | YES |
| B.3.3.2.2 | M&R-3 | Local Interoffice Transport/Non-Dispatch/TN (hours) | 4.929 | | | YES | 1.70 | 276 | 5.88 | 2 | 2.290 | 1.62516 | -2.5691 | NO |
| B.3.3.3.1 | M&R-3 | Loop + Port Combinations/Dispatch/TN (hours) | 27.323 | 0.85596 | 15.4791 | YES | 29.24 | 45,817 | 11.03 | 1,047 | 29.198 | 0.91261 | 19.9501 | YES |
| B.3.3.3.2 | M&R-3 | Loop + Port Combinations/Non-Dispatch/TN (hours) | 18.994 | 0.99893 | 5.0497 | YES | 11.69 | 23,056 | 5.91 | 310 | 19.988 | 1.14286 | 5.0611 | YES |
| B.3.3.4.1 | M&R-3 | Combo Other/Dispatch/TN (hours) | 27.121 | 5.78364 | 3.5216 | YES | 28.57 | 47,271 | 3.72 | 10 | 29.063 | 9.19164 | 2.7034 | YES |
| B.3.3.4.2 | M&R-3 | Combo Other/Non-Dispatch/TN (hours) | 27.121 | 9.58962 | 2.4579 | YES | 28.57 | 47,271 | 2.22 | 6 | 29.063 | 11.86585 | 2.2206 | YES |
| B.3.3.5.1 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (hours) | 40.508 | 9.68776 | 2.7173 | YES | 48.16 | 667 | 5.25 | 11 | 97.206 | 29.54953 | 1.4520 | YES |
| B.3.3.5.2 | M&R-3 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (hours) | 11.169 | 6.45707 | 0.2080 | YES | 5.03 | 992 | 1.56 | 10 | 73.125 | 23.24040 | 0.1497 | YES |
| B.3.3.6.1 | M&R-3 | UNE ISDN/Dispatch/TN (hours) | 16.173 | 3.23164 | 1.0498 | YES | 15.00 | 371 | 7.10 | 34 | 20.754 | 3.71876 | 2.1243 | YES |
| B.3.3.6.2 | M&R-3 | UNE ISDN/Non-Dispatch/TN (hours) | 9.911 | 3.54903 | 0.0188 | YES | 2.67 | 315 | 4.07 | 18 | 7.735 | 1.87463 | -0.7456 | YES |
| B.3.3.7.1 | M&R-3 | Line Sharing/Dispatch/TN (hours) | 40.508 | 12.91444 | -0.7961 | YES | 48.16 | 667 | 43.33 | 6 | 97.206 | 39.86245 | 0.1211 | YES |
| B.3.3.7.2 | M&R-3 | Line Sharing/Non-Dispatch/TN (hours) | 11.169 | 4.57181 | -2.9702 | NO | 5.03 | 992 | 27.43 | 7 | 73.125 | 27.73598 | -0.8076 | YES |
| B.3.3.8.1 | M&R-3 | 2W Analog Loop Design/Dispatch/TN (hours) | 27.323 | 1.67720 | 9.2211 | YES | 29.24 | 45,817 | 8.07 | 272 | 29.198 | 1.77564 | 11.9243 | YES |
| B.3.3.8.2 | M&R-3 | 2W Analog Loop Design/Non-Dispatch/TN (hours) | 27.323 | 3.17892 | 6.8758 | YES | 29.24 | 45,817 | 2.94 | 64 | 29.198 | 3.65231 | 7.2005 | YES |
| B.3.3.9.1 | M&R-3 | 2W Analog Loop Non-Design/Dispatch/TN (hours) | 26.984 | 8.99557 | 2.1039 | YES | 29.37 | 45,266 | 2.00 | 4 | 28.871 | 14.43619 | 1.8960 | YES |
| B.3.3.9.2 | M&R-3 | 2W Analog Loop Non-Design/Non-Dispatch/TN (hours) | 19.719 | | | YES | 12.15 | 20,759 | 0.00 | 0 | 19.129 | | | YES |
| B.3.3.10.1 | M&R-3 | Other Design/Dispatch/TN (hours) | 8.704 | 8.70636 | 0.3416 | YES | 7.33 | 1,454 | 4.47 | 6 | 11.505 | 4.70656 | 0.6079 | YES |
| B.3.3.10.2 | M&R-3 | Other Design/Non-Dispatch/TN (hours) | 5.449 | 5.45130 | 0.0512 | YES | 2.35 | 1,408 | 0.00 | 0 | 5.102 | | | YES |
| B.3.3.11.1 | M&R-3 | Other Non-Design/Dispatch/TN (hours) | 27.323 | | | YES | 29.24 | 45,817 | 0.00 | 0 | 29.198 | | | YES |
| B.3.3.11.2 | M&R-3 | Other Non-Design/Non-Dispatch/TN (hours) | 18.994 | | | YES | 11.69 | 23,056 | 1.00 | 1 | 19.988 | 19.98864 | 0.5350 | YES |
| B.3.3.12.1 | M&R-3 | LNP (Standalone)/Dispatch/TN (hours) | 27.363 | | | | 29.39 | 45,407 | | | 29.240 | | | |
| B.3.3.12.2 | M&R-3 | LNP (Standalone)/Non-Dispatch/TN (hours) | 19.078 | | | | 11.78 | 22,750 | | | 20.029 | | | |
| | | ***% Repeat Troubles within 30 Days*** | | | | | | | | | | | | |
| B.3.4.1.1 | M&R-4 | Switch Ports/Dispatch/TN (%) | | | | | 18.09% | 45,407 | | | | | | |
| B.3.4.1.2 | M&R-4 | Switch Ports/Non-Dispatch/TN (%) | | | | | 15.03% | 22,750 | | | | | | |
| B.3.4.2.1 | M&R-4 | Local Interoffice Transport/Dispatch/TN (%) | | 0.24700 | 0.9681 | YES | 23.77% | 446 | 0.00% | 0 | | | | YES |
| B.3.4.2.2 | M&R-4 | Local Interoffice Transport/Non-Dispatch/TN (%) | | | | YES | 18.12% | 276 | 0.00% | 2 | | 0.27333 | 0.6628 | YES |

# BellSouth Monthly Performance Summary

*Tennessee, August 2002 - M ay 2002*

| | | | Benchmark/ Analog | August BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
|---|---|---|---|---|---|---|---|---|---|---|---|
| B.3.4.3.1 | M&R-4 | Loop + Port Combinations/Dispatch/TN (%) | R&B | 18.57% | 52,295 | 12.22% | 1,669 | | 0.00967 | 6.5674 | YES |
| B.3.4.3.2 | M&R-4 | Loop + Port Combinations/Non-Dispatch/TN (%) | R&B | 14.80% | 23,267 | 10.46% | 478 | | 0.01641 | 2.6437 | YES |
| B.3.4.4.1 | M&R-4 | Combo Other/Dispatch/TN (%) | R&B&D - Disp | 18.78% | 53,935 | 52.78% | 36 | | 0.06511 | -5.2222 | NO |
| B.3.4.4.2 | M&R-4 | Combo Other/Non-Dispatch/TN (%) | R&B&D - Disp | 18.78% | 53,935 | 33.33% | 15 | | 0.10085 | -1.4435 | YES |
| B.3.4.5.1 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | ADSL to Retail | 27.55% | 813 | 6.67% | 30 | | 0.08306 | 2.5145 | YES |
| B.3.4.5.2 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | ADSL to Retail | 28.05% | 1,305 | 0.00% | 5 | | 0.20128 | 1.3934 | YES |
| B.3.4.6.1 | M&R-4 | UNE ISDN/Dispatch/TN (%) | ISDN - BRI | 21.07% | 375 | 21.21% | 33 | | 0.07404 | -0.0196 | YES |
| B.3.4.6.2 | M&R-4 | UNE ISDN/Non-Dispatch/TN (%) | ISDN - BRI | 18.61% | 274 | 0.00% | 6 | | 0.16063 | 1.1588 | YES |
| B.3.4.7.1 | M&R-4 | Line Sharing/Dispatch/TN (%) | ADSL to Retail | 27.55% | 813 | 50.00% | 4 | | 0.22394 | -1.0024 | YES |
| B.3.4.7.2 | M&R-4 | Line Sharing/Non-Dispatch/TN (%) | ADSL to Retail | 28.05% | 1,305 | 33.33% | 12 | | 0.13027 | -0.4059 | YES |
| B.3.4.8.1 | M&R-4 | 2W Analog Loop Design/Dispatch/TN (%) | R&B - Disp | 18.57% | 52,295 | 9.04% | 343 | | 0.02107 | 4.5263 | YES |
| B.3.4.8.2 | M&R-4 | 2W Analog Loop Design/Non-Dispatch/TN (%) | R&B - Disp | 18.57% | 52,295 | 6.12% | 49 | | 0.05558 | 2.2401 | YES |
| B.3.4.9.1 | M&R-4 | 2W Analog Loop Non-Design/Dispatch/TN (%) | R&B (POTS) excl SB FT | 18.58% | 51,693 | 0.00% | 4 | | 0.19446 | 0.9552 | YES |
| B.3.4.9.2 | M&R-4 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | R&B (POTS) excl SB FT | 15.11% | 21,018 | 0.00% | 0 | | | | YES |
| B.3.4.10.1 | M&R-4 | Other Design/Dispatch/TN (%) | Design | 25.24% | 1,640 | 0.00% | 0 | | | | YES |
| B.3.4.10.2 | M&R-4 | Other Design/Non-Dispatch/TN (%) | Design | 16.72% | 1,429 | 0.00% | 0 | | | | YES |
| B.3.4.11.1 | M&R-4 | Other Non-Design/Dispatch/TN (%) | R&B | 18.57% | 52,295 | 0.00% | 0 | | | | YES |
| B.3.4.11.2 | M&R-4 | Other Non-Design/Non-Dispatch/TN (%) | R&B | 14.80% | 23,267 | 0.00% | 0 | | | | YES |
| B.3.4.12.1 | M&R-4 | LNP (Standalone)/Dispatch/TN (%) | R&B (POTS) | 18.59% | 51,817 | | | | | | |
| B.3.4.12.2 | M&R-4 | LNP (Standalone)/Non-Dispatch/TN (%) | R&B (POTS) | 14.88% | 22,920 | | | | | | |
| | | ***Out of Service > 24 hours*** | | | | | | | | | |
| B.3.5.1.1 | M&R-5 | Switch Ports/Dispatch/TN (%) | R&B (POTS) | 37.68% | 33,757 | | | | | | |
| B.3.5.1.2 | M&R-5 | Switch Ports/Non-Dispatch/TN (%) | R&B (POTS) | 19.03% | 8,098 | | | | | | |
| B.3.5.2.1 | M&R-5 | Local Interoffice Transport/Dispatch/TN (%) | DS1/DS3 | 0.00% | 533 | 0.00% | 0 | | | | YES |
| B.3.5.2.2 | M&R-5 | Local Interoffice Transport/Non-Dispatch/TN (%) | DS1/DS3 | 0.35% | 288 | 0.00% | 0 | | | | YES |
| B.3.5.3.1 | M&R-5 | Loop + Port Combinations/Dispatch/TN (%) | R&B | 37.45% | 34,048 | 14.05% | 1,110 | | 0.01476 | 15.8488 | YES |
| B.3.5.3.2 | M&R-5 | Loop + Port Combinations/Non-Dispatch/TN (%) | R&B | 18.70% | 8,253 | 2.70% | 296 | | 0.02306 | 6.9344 | YES |
| B.3.5.4.1 | M&R-5 | Combo Other/Dispatch/TN (%) | R&B&D - Disp | 35.98% | 35,688 | 0.00% | 36 | | 0.08003 | 4.4962 | YES |
| B.3.5.4.2 | M&R-5 | Combo Other/Non-Dispatch/TN (%) | R&B&D - Disp | 35.98% | 35,688 | 0.00% | 15 | | 0.12395 | 2.9031 | YES |
| B.3.5.5.1 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | ADSL to Retail | 39.61% | 813 | 6.67% | 30 | | 0.09093 | 3.6227 | YES |
| B.3.5.5.2 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | ADSL to Retail | 2.38% | 1,305 | 0.00% | 5 | | 0.06823 | 0.3481 | YES |
| B.3.5.6.1 | M&R-5 | UNE ISDN/Dispatch/TN (%) | ISDN - BRI | 13.87% | 375 | 6.06% | 33 | | 0.06275 | 1.2439 | YES |
| B.3.5.6.2 | M&R-5 | UNE ISDN/Non-Dispatch/TN (%) | ISDN - BRI | 4.01% | 274 | 0.00% | 6 | | 0.08101 | 0.4956 | YES |
| B.3.5.7.1 | M&R-5 | Line Sharing/Dispatch/TN (%) | ADSL to Retail | 39.61% | 813 | 0.00% | 0 | | | | YES |
| B.3.5.7.2 | M&R-5 | Line Sharing/Non-Dispatch/TN (%) | ADSL to Retail | 2.38% | 1,305 | 0.00% | 0 | | | | YES |
| B.3.5.8.1 | M&R-5 | 2W Analog Loop Design/Dispatch/TN (%) | R&B - Disp | 37.45% | 34,048 | 2.04% | 343 | | 0.02626 | 13.4818 | YES |
| B.3.5.8.2 | M&R-5 | 2W Analog Loop Design/Non-Dispatch/TN (%) | R&B - Disp | 37.45% | 34,048 | 0.00% | 49 | | 0.06919 | 5.4125 | YES |
| B.3.5.9.1 | M&R-5 | 2W Analog Loop Non-Design/Dispatch/TN (%) | R&B (POTS) excl SB FT | 37.69% | 33,756 | 0.00% | 0 | | | | YES |
| B.3.5.9.2 | M&R-5 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | R&B (POTS) excl SB FT | 19.04% | 8,094 | 0.00% | 0 | | | | YES |
| B.3.5.10.1 | M&R-5 | Other Design/Dispatch/TN (%) | Design | 5.55% | 1,640 | 0.00% | 0 | | | | YES |
| B.3.5.10.2 | M&R-5 | Other Design/Non-Dispatch/TN (%) | Design | 1.82% | 1,429 | 0.00% | 0 | | | | YES |
| B.3.5.11.1 | M&R-5 | Other Non-Design/Dispatch/TN (%) | R&B | 37.45% | 34,048 | 0.00% | 0 | | | | YES |
| B.3.5.11.2 | M&R-5 | Other Non-Design/Non-Dispatch/TN (%) | R&B | 18.70% | 8,253 | 0.00% | 0 | | | | YES |
| B.3.5.12.1 | M&R-5 | LNP (Standalone)/Dispatch/TN (%) | R&B (POTS) | 37.68% | 33,757 | | | | | | |
| B.3.5.12.2 | M&R-5 | LNP (Standalone)/Non-Dispatch/TN (%) | R&B (POTS) | 19.03% | 8,098 | | | | | | |
| | | **Unbundled Network Elements - Billing** | | | | | | | | | |
| | | ***Invoice Accuracy*** | | | | | | | | | |
| B.4.1 | B-1 | TN (%) | BST - State | 91.42% | $202,916,330 | 99.98% | $2,736,136 | | 0.00017 | -502.0429 | YES |
| | | ***Mean Time to Deliver Invoices - CRIS*** | | | | | | | | | |
| B.4.2 | B-2 | Region (business days) | BST - Region | 3.24 | 1 | 3.32 | 1,713 | | | | NO |

## BellSouth Monthly Performance Summary
*Tennessee, August 2002 - M ay 2002*

| | | | July | | | | | | | | Jul | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume |
| B.3.4.3.1 | M&R-4 | Loop + Port Combinations/Dispatch/TN (%) | 18.85% | 55,665 | 12.79% | 1,376 | | 0.01067 | 5.6744 | YES | 17.22% | 44,209 | 9.88% | 1,043 |
| B.3.4.3.2 | M&R-4 | Loop + Port Combinations/Non-Dispatch/TN (%) | 14.62% | 26,363 | 12.63% | 388 | | 0.01807 | 1.1035 | YES | 13.87% | 20,566 | 12.77% | 368 |
| B.3.4.4.1 | M&R-4 | Combo Other/Dispatch/TN (%) | 19.02% | 57,548 | 26.32% | 38 | | 0.06369 | -1.1448 | YES | 17.39% | 45,799 | 31.82% | 22 |
| B.3.4.4.2 | M&R-4 | Combo Other/Non-Dispatch/TN (%) | 19.02% | 57,548 | 15.79% | 19 | | 0.09006 | 0.3592 | YES | 17.39% | 45,799 | 37.50% | 8 |
| B.3.4.5.1 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 29.85% | 948 | 12.50% | 16 | | 0.11536 | 1.5041 | YES | 29.02% | 610 | 5.56% | 18 |
| B.3.4.5.2 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 26.88% | 1,482 | 12.50% | 8 | | 0.16066 | 1.0195 | YES | 27.71% | 1,144 | 0.00% | 3 |
| B.3.4.6.1 | M&R-4 | UNE ISDN/Dispatch/TN (%) | 23.77% | 387 | 10.34% | 29 | | 0.08196 | 1.6384 | YES | 26.59% | 346 | 3.70% | 27 |
| B.3.4.6.2 | M&R-4 | UNE ISDN/Non-Dispatch/TN (%) | 20.97% | 267 | 33.33% | 12 | | 0.12014 | -1.0288 | YES | 18.45% | 309 | 25.00% | 8 |
| B.3.4.7.1 | M&R-4 | Line Sharing/Dispatch/TN (%) | 29.85% | 948 | 33.33% | 9 | | 0.15326 | -0.2271 | YES | 29.02% | 610 | 40.00% | 10 |
| B.3.4.7.2 | M&R-4 | Line Sharing/Non-Dispatch/TN (%) | 28.88% | 1,482 | 37.50% | 24 | | 0.09326 | -0.9243 | YES | 27.71% | 1,144 | 33.33% | 6 |
| B.3.4.8.1 | M&R-4 | 2W Analog Loop Design/Dispatch/TN (%) | 18.85% | 55,665 | 8.13% | 369 | | 0.02043 | 5.2464 | YES | 17.22% | 44,209 | 6.37% | 267 |
| B.3.4.8.2 | M&R-4 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 18.85% | 55,665 | 6.41% | 78 | | 0.04431 | 2.8065 | YES | 17.22% | 44,209 | 12.16% | 74 |
| B.3.4.9.1 | M&R-4 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 18.87% | 55,073 | 0.00% | 5 | | 0.17500 | 1.0785 | YES | 17.22% | 43,752 | 22.22% | 9 |
| B.3.4.9.2 | M&R-4 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 14.95% | 23,758 | 0.00% | 0 | | | | YES | 14.17% | 18,569 | 0.00% | 0 |
| B.3.4.10.1 | M&R-4 | Other Design/Dispatch/TN (%) | 24.27% | 1,883 | 0.00% | 1 | | 0.42883 | 0.5660 | YES | 22.26% | 1,590 | 0.00% | 1 |
| B.3.4.10.2 | M&R-4 | Other Design/Non-Dispatch/TN (%) | 19.61% | 1,520 | 0.00% | 0 | | | | YES | 15.96% | 1,366 | 0.00% | 1 |
| B.3.4.11.1 | M&R-4 | Other Non-Design/Dispatch/TN (%) | 18.85% | 55,665 | 0.00% | 0 | | | | YES | 17.22% | 44,209 | 0.00% | 0 |
| B.3.4.11.2 | M&R-4 | Other Non-Design/Non-Dispatch/TN (%) | 14.62% | 26,363 | 0.00% | 0 | | | | YES | 13.87% | 20,566 | 0.00% | 0 |
| B.3.4.12.1 | M&R-4 | LNP (Standalone)/Dispatch/TN (%) | 18.89% | 55,215 | | | | | | | 17.23% | 43,865 | | |
| B.3.4.12.2 | M&R-4 | LNP (Standalone)/Non-Dispatch/TN (%) | 14.72% | 26,051 | | | | | | | 13.94% | 20,326 | | |
| | *Out of Service > 24 hours* | | | | | | | | | | | | | |
| B.3.5.1.1 | M&R-5 | Switch Ports/Dispatch/TN (%) | 44.76% | 36,343 | | | | | | | 31.57% | 29,098 | | |
| B.3.5.1.2 | M&R-5 | Switch Ports/Non-Dispatch/TN (%) | 25.61% | 9,960 | | | | | | | 14.81% | 6,881 | | |
| B.3.5.2.1 | M&R-5 | Local Interoffice Transport/Dispatch/TN (%) | 0.96% | 627 | 0.00% | 0 | | | | YES | 0.99% | 506 | 0.00% | 3 |
| B.3.5.2.2 | M&R-5 | Local Interoffice Transport/Non-Dispatch/TN (%) | 0.35% | 287 | 0.00% | 0 | | | | YES | 0.42% | 236 | 0.00% | 0 |
| B.3.5.3.1 | M&R-5 | Loop + Port Combinations/Dispatch/TN (%) | 44.52% | 36,584 | 12.63% | 942 | | 0.01640 | 19.4433 | YES | 31.42% | 29,304 | 10.10% | 683 |
| B.3.5.3.2 | M&R-5 | Loop + Port Combinations/Non-Dispatch/TN (%) | 25.22% | 10,121 | 3.08% | 227 | | 0.02915 | 7.5963 | YES | 14.58% | 7,001 | 1.17% | 171 |
| B.3.5.4.1 | M&R-5 | Combo Other/Dispatch/TN (%) | 42.65% | 38,467 | 2.63% | 38 | | 0.08027 | 4.9858 | YES | 29.94% | 30,894 | 0.00% | 22 |
| B.3.5.4.2 | M&R-5 | Combo Other/Non-Dispatch/TN (%) | 42.65% | 38,467 | 0.00% | 19 | | 0.11349 | 3.7582 | YES | 29.94% | 30,894 | 0.00% | 8 |
| B.3.5.5.1 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | 45.25% | 948 | 0.00% | 16 | | 0.12548 | 3.6064 | YES | 40.16% | 610 | 5.56% | 18 |
| B.3.5.5.2 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | 2.43% | 1,482 | 12.50% | 8 | | 0.05458 | -1.8452 | NO | 2.10% | 1,144 | 0.00% | 3 |
| B.3.5.6.1 | M&R-5 | UNE ISDN/Dispatch/TN (%) | 23.77% | 387 | 0.00% | 29 | | 0.08196 | 2.9006 | YES | 10.12% | 346 | 7.41% | 27 |
| B.3.5.6.2 | M&R-5 | UNE ISDN/Non-Dispatch/TN (%) | 3.75% | 267 | 0.00% | 12 | | 0.05603 | 0.6685 | YES | 2.27% | 309 | 0.00% | 8 |
| B.3.5.7.1 | M&R-5 | Line Sharing/Dispatch/TN (%) | 45.25% | 948 | 0.00% | 0 | | | | YES | 40.16% | 610 | 0.00% | 0 |
| B.3.5.7.2 | M&R-5 | Line Sharing/Non-Dispatch/TN (%) | 2.43% | 1,482 | 0.00% | 0 | | | | YES | 2.10% | 1,144 | 0.00% | 0 |
| B.3.5.8.1 | M&R-5 | 2W Analog Loop Design/Dispatch/TN (%) | 44.52% | 36,584 | 4.61% | 369 | | 0.02600 | 15.3496 | YES | 31.42% | 29,304 | 9.74% | 267 |
| B.3.5.8.2 | M&R-5 | 2W Analog Loop Design/Non-Dispatch/TN (%) | 44.52% | 36,584 | 0.00% | 78 | | 0.05633 | 7.9030 | YES | 31.42% | 29,304 | 1.35% | 74 |
| B.3.5.9.1 | M&R-5 | 2W Analog Loop Non-Design/Dispatch/TN (%) | 44.76% | 36,330 | 0.00% | 0 | | | | YES | 31.58% | 29,086 | 0.00% | 0 |
| B.3.5.9.2 | M&R-5 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | 25.60% | 9,954 | 0.00% | 0 | | | | YES | 14.82% | 6,878 | 0.00% | 0 |
| B.3.5.10.1 | M&R-5 | Other Design/Dispatch/TN (%) | 6.37% | 1,883 | 0.00% | 1 | | 0.24433 | 0.2608 | YES | 2.77% | 1,590 | 0.00% | 1 |
| B.3.5.10.2 | M&R-5 | Other Design/Non-Dispatch/TN (%) | 1.05% | 1,520 | 0.00% | 0 | | | | YES | 0.73% | 1,366 | 0.00% | 1 |
| B.3.5.11.1 | M&R-5 | Other Non-Design/Dispatch/TN (%) | 44.52% | 36,584 | 0.00% | 0 | | | | YES | 31.42% | 29,304 | 0.00% | 0 |
| B.3.5.11.2 | M&R-5 | Other Non-Design/Non-Dispatch/TN (%) | 25.22% | 10,121 | 0.00% | 0 | | | | YES | 14.58% | 7,001 | 0.00% | 0 |
| B.3.5.12.1 | M&R-5 | LNP (Standalone)/Dispatch/TN (%) | 44.76% | 36,343 | | | | | | | 31.57% | 29,098 | | |
| B.3.5.12.2 | M&R-5 | LNP (Standalone)/Non-Dispatch/TN (%) | 25.61% | 9,960 | | | | | | | 14.81% | 6,881 | | |
| | **Unbundled Network Elements - Billing** | | | | | | | | | | | | | |
| | *Invoice Accuracy* | | | | | | | | | | | | | |
| B.4.1 | B-1 | TN (%) | 97.89% | $200,304,646 | 99.92% | $2,919,695 | | 0.00008 | -239.9324 | YES | 98.14% | $198,400,142 | 99.99% | $2,692,920 |
| | *Mean Time to Deliver Invoices - CRIS* | | | | | | | | | | | | | |
| B.4.2 | B-2 | Region (business days) | 4.42 | 1 | 3.86 | 1,599 | | | | YES | 3.82 | 1 | 3.46 | 1,581 |

## BellSouth Monthly Performance Summary
*Tennessee, August 2002 - May 2002*

| | | | ne | | | | May | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Standard Deviation | Standard Error | Zscore | Equity | BST Measure | BST Volume | CLEC Measure | CLEC Volume | Standard Deviation | Standard Error | Zscore | Equity |
| B.3.4.3.1 | M&R-4 | Loop + Port Combinations/Dispatch/TN (%) | | 0.01183 | 6.2084 | YES | 18.05% | 45,817 | 10.32% | 1,047 | | 0.01202 | 6.4359 | YES |
| B.3.4.3.2 | M&R-4 | Loop + Port Combinations/Non-Dispatch/TN (%) | | 0.01818 | 0.6055 | YES | 15.00% | 23,056 | 8.39% | 310 | | 0.02042 | 3.2401 | YES |
| B.3.4.4.1 | M&R-4 | Combo Other/Dispatch/TN (%) | | 0.08083 | -1.7845 | NO | 18.06% | 47,271 | 10.00% | 10 | | 0.12166 | 0.6623 | YES |
| B.3.4.4.2 | M&R-4 | Combo Other/Non-Dispatch/TN (%) | | 0.13403 | -1.5002 | YES | 18.06% | 47,271 | 16.67% | 6 | | 0.15705 | 0.0886 | YES |
| B.3.4.5.1 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | 0.10854 | 2.1615 | YES | 24.44% | 667 | 0.00% | 11 | | 0.13063 | 1.8708 | YES |
| B.3.4.5.2 | M&R-4 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | 0.25874 | 1.0709 | YES | 24.60% | 992 | 10.00% | 10 | | 0.13687 | 1.0665 | YES |
| B.3.4.6.1 | M&R-4 | UNE ISDN/Dispatch/TN (%) | | 0.08828 | 2.5924 | YES | 18.87% | 371 | 14.71% | 34 | | 0.07011 | 0.5937 | YES |
| B.3.4.6.2 | M&R-4 | UNE ISDN/Non-Dispatch/TN (%) | | 0.13889 | -0.4718 | YES | 20.00% | 315 | 16.67% | 18 | | 0.09694 | 0.3439 | YES |
| B.3.4.7.1 | M&R-4 | Line Sharing/Dispatch/TN (%) | | 0.14469 | -0.7591 | YES | 24.44% | 667 | 50.00% | 6 | | 0.17622 | -1.4506 | YES |
| B.3.4.7.2 | M&R-4 | Line Sharing/Non-Dispatch/TN (%) | | 0.18320 | -0.3070 | YES | 24.60% | 992 | 0.00% | 7 | | 0.16335 | 1.5058 | YES |
| B.3.4.8.1 | M&R-4 | 2W Analog Loop Design/Dispatch/TN (%) | | 0.02317 | 4.6823 | YES | 18.05% | 45,817 | 6.25% | 272 | | 0.02339 | 5.0458 | YES |
| B.3.4.8.2 | M&R-4 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | 0.04392 | 1.1511 | YES | 18.05% | 45,817 | 7.81% | 64 | | 0.04811 | 2.1283 | YES |
| B.3.4.9.1 | M&R-4 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | 0.12586 | -0.3974 | YES | 18.07% | 45,266 | 25.00% | 4 | | 0.19241 | -0.3600 | YES |
| B.3.4.9.2 | M&R-4 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | | | YES | 15.20% | 20,759 | 0.00% | 0 | | | | YES |
| B.3.4.10.1 | M&R-4 | Other Design/Dispatch/TN (%) | | 0.41615 | 0.5350 | YES | 18.23% | 1,454 | 0.00% | 6 | | 0.15793 | 1.1540 | YES |
| B.3.4.10.2 | M&R-4 | Other Design/Non-Dispatch/TN (%) | | 0.36636 | 0.4356 | YES | 18.04% | 1,408 | 0.00% | 0 | | | | YES |
| B.3.4.11.1 | M&R-4 | Other Non-Design/Dispatch/TN (%) | | | | YES | 18.05% | 45,817 | 0.00% | 0 | | | | YES |
| B.3.4.11.2 | M&R-4 | Other Non-Design/Non-Dispatch/TN (%) | | | | YES | 15.00% | 23,056 | 0.00% | 1 | | 0.35710 | 0.4201 | YES |
| B.3.4.12.1 | M&R-4 | LNP (Standalone)/Dispatch/TN (%) | | | | | 18.09% | 45,407 | | | | | | |
| B.3.4.12.2 | M&R-4 | LNP (Standalone)/Non-Dispatch/TN (%) | | | | | 15.03% | 22,750 | | | | | | |
| | | ***Out of Service > 24 hours*** | | | | | | | | | | | | |
| B.3.5.1.1 | M&R-5 | Switch Ports/Dispatch/TN (%) | | | | | 38.78% | 29,279 | | | | | | |
| B.3.5.1.2 | M&R-5 | Switch Ports/Non-Dispatch/TN (%) | | | | | 19.68% | 8,317 | | | | | | |
| B.3.5.2.1 | M&R-5 | Local Interoffice Transport/Dispatch/TN (%) | | 0.05728 | 0.1725 | YES | 0.00% | 446 | 0.00% | 0 | | | | YES |
| B.3.5.2.2 | M&R-5 | Local Interoffice Transport/Non-Dispatch/TN (%) | | | | YES | 0.00% | 276 | 0.00% | 2 | | 0.00000 | | YES |
| B.3.5.3.1 | M&R-5 | Loop + Port Combinations/Dispatch/TN (%) | | 0.01797 | 11.8638 | YES | 38.53% | 29,534 | 6.65% | 692 | | 0.01872 | 17.0345 | YES |
| B.3.5.3.2 | M&R-5 | Loop + Port Combinations/Non-Dispatch/TN (%) | | 0.02732 | 4.9104 | YES | 19.40% | 8,452 | 0.56% | 179 | | 0.02987 | 6.3092 | YES |
| B.3.5.4.1 | M&R-5 | Combo Other/Dispatch/TN (%) | | 0.09768 | 3.0654 | YES | 36.96% | 30,988 | 0.00% | 10 | | 0.15267 | 2.4209 | YES |
| B.3.5.4.2 | M&R-5 | Combo Other/Non-Dispatch/TN (%) | | 0.16195 | 1.8489 | YES | 36.96% | 30,988 | 0.00% | 6 | | 0.19708 | 1.8754 | YES |
| B.3.5.5.1 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Dispatch/TN (%) | | 0.11724 | 2.9519 | YES | 49.03% | 667 | 0.00% | 11 | | 0.15196 | 3.2261 | YES |
| B.3.5.5.2 | M&R-5 | xDSL (ADSL, HDSL and UCL)/Non-Dispatch/TN (%) | | 0.08285 | 0.2532 | YES | 3.83% | 992 | 0.00% | 10 | | 0.06100 | 0.6280 | YES |
| B.3.5.6.1 | M&R-5 | UNE ISDN/Dispatch/TN (%) | | 0.06025 | 0.4495 | YES | 15.95% | 370 | 5.88% | 34 | | 0.06561 | 1.5339 | YES |
| B.3.5.6.2 | M&R-5 | UNE ISDN/Non-Dispatch/TN (%) | | 0.05328 | 0.4251 | YES | 1.91% | 314 | 0.00% | 18 | | 0.03318 | 0.5759 | YES |
| B.3.5.7.1 | M&R-5 | Line Sharing/Dispatch/TN (%) | | | | YES | 49.03% | 667 | 0.00% | 0 | | | | YES |
| B.3.5.7.2 | M&R-5 | Line Sharing/Non-Dispatch/TN (%) | | | | YES | 3.83% | 992 | 0.00% | 0 | | | | YES |
| B.3.5.8.1 | M&R-5 | 2W Analog Loop Design/Dispatch/TN (%) | | 0.02854 | 7.5975 | YES | 38.53% | 29,534 | 4.41% | 272 | | 0.02964 | 11.5089 | YES |
| B.3.5.8.2 | M&R-5 | 2W Analog Loop Design/Non-Dispatch/TN (%) | | 0.05403 | 5.5650 | YES | 38.53% | 29,534 | 0.00% | 64 | | 0.06090 | 6.3267 | YES |
| B.3.5.9.1 | M&R-5 | 2W Analog Loop Non-Design/Dispatch/TN (%) | | | | YES | 38.77% | 29,272 | 0.00% | 0 | | | | YES |
| B.3.5.9.2 | M&R-5 | 2W Analog Loop Non-Design/Non-Dispatch/TN (%) | | | | YES | 19.69% | 8,314 | 0.00% | 0 | | | | YES |
| B.3.5.10.1 | M&R-5 | Other Design/Dispatch/TN (%) | | 0.16409 | 0.1686 | YES | 5.09% | 1,454 | 0.00% | 6 | | 0.08991 | 0.5661 | YES |
| B.3.5.10.2 | M&R-5 | Other Design/Non-Dispatch/TN (%) | | 0.08528 | 0.0858 | YES | 1.07% | 1,408 | 0.00% | 0 | | | | YES |
| B.3.5.11.1 | M&R-5 | Other Non-Design/Dispatch/TN (%) | | | | YES | 38.53% | 29,534 | 0.00% | 0 | | | | YES |
| B.3.5.11.2 | M&R-5 | Other Non-Design/Non-Dispatch/TN (%) | | | | YES | 19.40% | 8,452 | 0.00% | 1 | | 0.39548 | 0.4906 | YES |
| B.3.5.12.1 | M&R-5 | LNP (Standalone)/Dispatch/TN (%) | | | | | 38.78% | 29,279 | | | | | | |
| B.3.5.12.2 | M&R-5 | LNP (Standalone)/Non-Dispatch/TN (%) | | | | | 19.68% | 8,317 | | | | | | |
| | | **Unbundled Network Elements - Billing** | | | | | | | | | | | | |
| | | ***Invoice Accuracy*** | | | | | | | | | | | | |
| B.4.1 | B-1 | TN (%) | | 0.00008 | -223.4774 | YES | 98.50% | $199,477,357 | 99.53% | $1,874,899 | | 0.00009 | -115.8986 | YES |
| | | ***Mean Time to Deliver Invoices - CRIS*** | | | | | | | | | | | | |
| B.4.2 | B-2 | Region (business days) | | | | YES | 3.47 | 1 | 3.78 | 1,535 | | | | NO |