

TAB C

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington D.C. 20554**

---

In the Matter of )

Application of BellSouth Corporation, )  
Pursuant to Section 271 of the )  
Telecommunications Act of 1996, to Provide )  
In-Region, InterLATA Services in the States )  
of Florida and Tennessee )

---

WC Docket No. 02-307

**DECLARATION OF DENISE BERGER**

1. My name is Denise Berger. My business address is 1200 Peachtree Street NE, Atlanta, Georgia 30309. I am employed by AT&T as a District Manager in the Local Services and Access Management organization. I received a Bachelor of Fine Arts degree from the University of Southern Mississippi in 1980 and a Master of Business Administration degree from the University of Houston in 1989, with emphasis in Management and Marketing. I have worked in the area of local service with AT&T since 1995. Currently, I negotiate with BellSouth on a business to business basis to improve its performance as a supplier of wholesale services to AT&T's local services organizations.
  
2. The purpose of this declaration is to describe BellSouth's noncompliance with checklist items 11 (local number portability), 2 (nondiscriminatory access to unbundled network elements), and 4 (access to local loops).

**I. BELLSOUTH DOES NOT PROVIDE LOCAL NUMBER PORTABILITY IN ACCORDANCE WITH CHECKLIST ITEM ELEVEN.**

3. Section 271(c)(2)(B)(xi) requires BellSouth to demonstrate that it is complying with the number portability regulations of the FCC under Section 251 of the Act.<sup>1</sup> Congress has defined number portability as “the ability of users of telecommunications services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one telecommunications service to another.”<sup>2</sup>
4. BellSouth does not provide the “quality, reliability, and convenience” required by statute when it ports numbers for some products that serve large business customers. BellSouth has certain services for larger business customers (MegaLink and PRI) which generally require a high capacity access facility to carry the service from the customer’s PBX to the BellSouth central office. In most cases when AT&T wins the customer’s local service, AT&T will ask BellSouth to port all of the numbers on that BellSouth facility from BellSouth to AT&T.
5. In this situation, however, BellSouth will not process AT&T’s order to port the numbers. Rather, BellSouth returns the order for “clarification” – *i.e.*, it asks AT&T for instructions regarding the disposition of the BellSouth retail access facility.
6. BellSouth’s position is wholly unreasonable. In essence, BellSouth will not port the numbers until AT&T tells BellSouth what to do with *BellSouth’s* facility. In a porting

---

<sup>1</sup> 47 U.S.C. § 271(c)(2)(B)(xi).

<sup>2</sup> 47 U.S.C. § 153(30).

situation, AT&T is not taking BellSouth's facility, and BellSouth does not need to issue a clarification to AT&T for this information to port the numbers. Insisting that AT&T provide such "clarification" unnecessarily delays AT&T's order, and delays AT&T's ability to provide service to the customer.

7. More importantly, BellSouth's "clarification" policy inappropriately forces AT&T to insert itself into a dispute with its new customer and BellSouth's retail unit. Indeed, BellSouth's practice, by design, attempts to shift the responsibility (and liability) for winding down the customer's relationship with BellSouth's billing organization from BellSouth to AT&T. Once the customer has chosen AT&T for its local service provider, the customer has no use for the BellSouth facility. Therefore, when BellSouth does not disconnect the facility, BellSouth often continues to bill the customer, which causes the customer to be dissatisfied. Under BellSouth's policy, it can tell the customer that the billing mix-up is AT&T's responsibility, thereby sowing discord between AT&T and its new customer.
  
8. BellSouth's response to AT&T's requests for a change in this policy has been to point to Change Request 0414 (CR0414), which was implemented on June 29, 2001. BellSouth "believes the CLEC Community supported this view when, via the Change Control Process (CCP) the CLEC Community accepted and implemented BellSouth's Change Request (CR) 0414 in 2001."<sup>3</sup>

---

<sup>3</sup> See BellSouth's letter from Jim Schenk to Denise Berger, dated September 24, 2002 (Attachment 1).

9. In fact, BellSouth failed to follow the spirit of the Change Control Process in the implementation of CR0414. The following chronology will illustrate BellSouth's timing and tactics in pushing this change request through the process.

- a. May 23, 2001            BellSouth held a scheduled monthly meeting. BellSouth did not present CR 0414 to the CLEC community.<sup>4</sup> In fact, CR0414 was never presented to the CLEC community for prioritization.
  
- b. May 24, 2001            BellSouth submitted CR0414 to the BellSouth Change Control Team.<sup>5</sup> The CLEC Community was not apprised of the request.
  
- c. June 19, 2001            The BellSouth Change Control Manager "accepted" the change request and moved the change request to "pending status."<sup>6</sup>
  
- d. June 27, 2001            BellSouth held a scheduled monthly meeting. CR0414 is presented as a "Scheduled Change Request," indicating that it has already worked through the change control process, although, prior to this, it was never presented to the CLEC community. It is further described as a change to "Add

---

<sup>4</sup> See BellSouth Change Control Monthly Status Meeting minutes, dated May 23, 2001 (Attachment 2).

<sup>5</sup> See BellSouth Change Request Form for CR0414, dated May 24, 2001 (Attachment 3).

<sup>6</sup> See *id.*, Item 31.

‘RMKS’ to the RCO Chart for REQTYP C, as conditional in the BBR-LO.” Nowhere in this description does it indicate that orders will be sent back for clarification for the disposition of remaining service.<sup>7</sup>

e. June 29, 2001            BellSouth implemented CR0414 two days after the change request was first presented to the CLEC community.

f. June, 2002                BellSouth began to send back AT&T orders for clarification for the disposition of remaining service.

10. The disposition of BellSouth’s facility, and the winding down of the billing relationship between the BellSouth’s former customer and BellSouth, has nothing to do with porting numbers. BellSouth has no legitimate justification for holding local number portability hostage while AT&T resolves an issue that is properly BellSouth’s to resolve. In the last two months, AT&T has escalated this issue to the BellSouth Vice President of Interconnection Services, but BellSouth has refused to modify its policy. Accordingly, BellSouth has not satisfied checklist item eleven.

**II. BELLSOUTH DOES NOT PROVIDE NONDISCRIMINATORY ACCESS TO UNBUNDLED DS1 LOOPS.**

11. BellSouth has not satisfied checklist item four, because it does not provide full, nondiscriminatory access to unbundled loops. As the Commission made clear in the *Supplemental Order Clarification* (§ 30), “the conversion should not require the special

---

<sup>7</sup> See BellSouth Change Control Monthly Status Meeting minutes, dated June 27, 2001 (Attachment 4).

access circuit to be disconnected and re-connected because only the billing information or other administrative information associated with the circuit will change when a conversion is requested.” BellSouth does not provide a reasonable process that avoids “material provisioning delays and unnecessary costs,” as the Commission’s orders require. *Id.*

12. In direct contravention of these standards, BellSouth offers a conversion process in which AT&T must issue both a disconnect order for the access DS-1 and a new connect order for the UNE loop. This process is unreasonable, because disconnecting and reconnecting the loop creates a risk of serious disruption of the customer’s service, and many customers are unwilling to run such a risk. Moreover, BellSouth can accomplish the conversion from an engineering standpoint without physically disconnecting and reconnecting the loop, and therefore it is unreasonable to insist that AT&T assume these risks.
13. Accordingly, AT&T has asked BellSouth for an alternative to the two-order conversion process. BellSouth responded in July 2002 with a proposed single-order alternative that would cost an average of \$865 per circuit to convert special access DS1s to UNE loops. AT&T has requested cost studies to support BellSouth’s claim that such a conversion should cost \$865, but BellSouth has refused on the grounds that its proposed rate is a “market-based” rate.
14. BellSouth’s position leaves AT&T with a Hobson’s choice. It can either pursue the disconnect-and-reconnect option, which needlessly risks serious service disruption, or it can pay an exorbitant fee to eliminate that risk through a mechanized alternative, or

AT&T can remain on BellSouth's enormously overpriced special access circuit. None of these options is acceptable for meaningful competition. BellSouth's refusal to provide a reasonable, cost-based process to convert such circuits to UNEs ensures that the latter will occur – AT&T is forced to stay on BellSouth's overpriced access circuits, and unbundled loops are effectively unavailable, in violation of checklist item four.

**III. BELLSOUTH HAS NOT SATISFIED CHECKLIST ITEMS TWO AND FOUR BECAUSE IT TREATS UNBUNDLED LOOP OUTAGES AS A PROVISIONING RATHER THAN A MAINTENANCE ISSUE.**

15. BellSouth has also failed to satisfy checklist items two and four because it insists on treating some maintenance issues as provisioning issues, thereby needlessly imposing costs and delays on AT&T.
16. In its central office arrangements, AT&T follows industry standards in its wiring configuration. Individual cables are cut to length, color coded and pre-wired to accommodate the configuration of the frame. In addition, wires are bundled together and tied down inside casings to avoid shorting any individual cable.
17. In order to provide competitive service with its own switch, a CLEC must lease a local loop from BellSouth. The connectivity between the CLEC and BellSouth takes place through the connection of cable pairs in the CLEC's collocation cage. If that end-user's service malfunctions and the problem is on the AT&T side of the connecting facility assignment (CFA), AT&T can quickly change the pair to restore the customer's service. However, in order to restore the customer's service, BellSouth must also change the pair on its side of the connection to match AT&T's new pair. AT&T cannot simply plug a

working cable into the customer's existing assignment, due to the industry standards described above.

18. BellSouth, however, requires AT&T to send a loop *provisioning* order to BellSouth in order to accomplish this change in pairs on BellSouth's side of the CFA. This is unreasonable and serves only to create needless costs and delays. This is a maintenance issue and should be treated as a maintenance order, which would require BellSouth to resolve the problem within 24 hours. By contrast, the standard interval for a provisioning order is five to seven business days, and the provisioning charges are substantially higher than BellSouth's maintenance charges.
19. This is wholly unacceptable, because this is a situation where the customer's service has been disrupted. No customer will want to wait five to seven business days for BellSouth to perform the maintenance tasks necessary to restore service. BellSouth's only response is to insist that if the standard provisioning interval does not meet AT&T's needs, then AT&T can expedite the order. But BellSouth charges \$200 per day per line to expedite provisioning orders.
20. BellSouth is simply abusing its monopoly position. AT&T has no alternative; it cannot restore the service without the intervention of BellSouth. If this issue were handled as a maintenance issue, as it should be, then the customer's service would be restored within 24 hours. AT&T has escalated this issue within BellSouth, but BellSouth refuses to change its policy. Accordingly, BellSouth has not satisfied checklist items two and four.

# Attachment 1



**BellSouth Interconnection Services**  
1960 West Exchange Place  
Suite 200  
Tucker, GA 30084

**AT&T Regional Account Team**  
770-492-1550  
Fax 770-492-9412

September 24, 2002

Ms. Denise Berger  
AT&T  
Room 12256  
1200 Peachtree St. NE  
Atlanta, GA 30309

Dear Denise:

This is in response to your letter of August 28, 2002, that reviewed the discussion between our companies during the most recent monthly Executive meeting.

Per your request, I have discussed the service performance portion of the August 26, 2002 meeting with Becky Hazelwood of the BellSouth Performance Measurement Analysis Platform (PMAP) CLEC Interface Group (CIG). Following is BellSouth's response to the pertinent portions of your letter.

**CRITICAL FEW PERFORMANCE MEASURES:**

**Business Unbundled Network Element-Platform (UNE-P) Percent Troubles in 30 Days**

Based on a review of the data for this measure through June 2002 and a valid comparison of AT&T's service performance to BellSouth's retail business analog, BellSouth agrees that AT&T is receiving a level of service better than BellSouth's own retail business service. As a result, BellSouth does not believe that the process requires detailed root cause analysis.

**Business Unbundled Network Element (UNE) Loop with Local Number Portability (LNP) Percent Troubles in 30 Days**

AT&T's very low order volume for this service measure renders analysis of the data on this report statistically unreliable. However, BellSouth agreed to investigate 8-12 months of data to determine if any beneficial conclusions could be drawn. After review of the Percent Provisioning Troubles within 30 Days for Operating Company Number (OCN) 7125 for the months of November 2001 through June 2002, BellSouth found only 3 troubles coded incorrectly as "no trouble found" during May and June 2002. No other incorrectly coded troubles were found.

A review of the cause of the remaining troubles did not reveal any pattern, such as on-going central office troubles or facility problems within a wire center. In the case of Fort Lauderdale, Florida, for instance, there were 5 central office troubles during November 2001, December 2001 and January 2002, and 5 Facility troubles from October 2001 through January 2002. There have been no troubles reported in the Fort Lauderdale wire center since January 2002.

BellSouth believes that it is necessary to clarify and expand on your statements concerning the discussion "performance issues in real-time." BellSouth does not agree that a review of conclusions drawn from historical data in a monthly executive-level meeting necessarily compels BellSouth to agree with those conclusions. AT&T's current representation of the data reviewed in the monthly meetings creates a depiction of unnecessarily negative results. Additionally, many of the "trend charts" created by AT&T for review in the monthly meetings unfairly used inappropriate BellSouth analog information for comparison to AT&T's service. AT&T's frequent requests for root cause analysis appear to be based on skewed representations of BellSouth's performance.

If AT&T's analysis of local service performance data indicates that AT&T's service is deficient, a request for a root cause analysis, with supporting data, should be submitted to the CLEC Interface Group (CIG) for investigation. The CIG will first validate the analysis to ensure accurate comparison of data and will validate the conclusions drawn to determine if investigation of the process is in order. When the validated data supports poor process performance, the appropriate process experts will investigate and determine improvement opportunities, if needed.

#### **RAW DATA AND BUSINESS RULES FOR EXCLUSIONS**

##### **Raw Data for All LSR, Including Exclusions**

BellSouth must clarify its plans to provide raw data as required by the North Carolina Utilities Commission (NCUC) Order in Docket No. P-100, released July 9, 2002. BellSouth will produce raw data files containing data for CLEC use in three separate files. The first, entitled Supporting Raw Data files (SRD), is the same data that BellSouth produces today for each CLEC. BellSouth will also provide a new set of files, entitled Other Supporting Raw Data (OSRD), which will contain the excluded data for each category of report. These files will be produced for each category of reports that include Ordering, Provisioning, Maintenance & Repair and the Local Service Request (LSR) Detail file. The files will be available by subscription only, as BellSouth provides LSR Detail files today. Once a CLEC notifies BellSouth that it wishes to receive this data, it will be scheduled and uploaded on the Web site each month at:

<https://pmap.bellsouth.com>

The third category of raw data is the BellSouth Retail Analog raw data, per the NCUC Order. CLECs requesting this data are required to enter into a non-disclosure agreement in order to receive the data. The transmission of this data will require the development of a File Transfer technology between BellSouth and the requesting CLEC due to the large size of this data file. Availability of these raw data files is being determined at this time.

##### **Business Rules for All Exclusions**

As discussed during the August 26, 2002 meeting, BellSouth is documenting the process used to produce the PMAP reports. BellSouth's intention is to publish snapshot dates, processing windows, and other pertinent information in a Carrier Notification Letter in order for each CLEC to be aware of BellSouth's current processing schedule. In the event this information changes, notification will be made via the Monthly Data Notification file that is posted each month on the PMAP Web site. BellSouth feels that this notification will be sufficient for each CLEC to understand the production process for PMAP reports.

**OPERATIONAL ISSUES****Remaining Service on a complete migration of service**

BellSouth is aware of AT&T's dissatisfaction with the requirement to provide the disposition of remaining service when AT&T migrates all of an end user's telephone numbers. However, AT&T and all other CLECs currently provide similar information on partial service migrations, which BellSouth views to be a comparable situation. Ultimately, end users' satisfaction with the migration process relies on CLECs, acting as end users' authorized agents, disposing of all of the services in the customer's account. BellSouth believes the CLEC Community supported this view when, via the Change Control Process (CCP) the CLEC Community accepted and implemented BellSouth's Change Request (CR) 0414 in 2001.

AT&T has the option to submit an alternate CR to the CCP to modify the business rules for this issue.

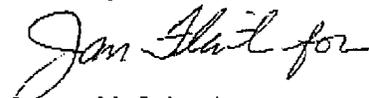
**Chronic Issues**

Contrary to statements in your letter, the clarification issue discussed on August 26, 2002, and referenced in your letter was not found to have been escalated by AT&T's work center beyond the service representative level. BellSouth believes that there has been a long-standing business-to-business relationship between our companies that calls for AT&T, as well as any other CLEC, to allow the BellSouth Operations Centers the opportunity to address performance problems directly, via the escalation process. It has long been BellSouth policy that should AT&T experience a work center problem that was not satisfactorily resolved by following the escalation procedures posted to BellSouth's Interconnection Services' Web site at: <http://www.interconnection.bellsouth.com>, AT&T certainly should bring the problem to the attention of the CLEC Care Team.

BellSouth believes that the issue referenced in your letter would not have had the opportunity to appear "chronic" had AT&T not deviated from previously adhered to procedures. Both the operations escalation process and AT&T's assigned Customer Support Manager (CSM) have been and continue to be available to AT&T for work center issue resolution.

I support your request that BellSouth schedule a meeting between AT&T's Local Service and Access Management (LSAM) team and BellSouth's CLEC Care and CLEC Customer Care teams, which includes BellSouth's CSM and Project Manager assigned to AT&T, to ensure mutual understanding of each company's respective roles and responsibilities. As you are aware, scheduling has proven to be difficult, but I am hopeful we can arrange a meeting by mid-October.

Sincerely,



James M. Schenk

Cc: Greg Terry  
Van Cooper

## Attachment 2



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

<b>MEETING NAME</b>	<b>MINUTES PREPARED BY:</b>	<b>DATE PREPARED</b>
Monthly Status Meeting	Cheryl Storey - Change Management Team	5-24-01
		Section 7 Amended 6-4-01

**Participants**

PARTICIPANT	COMPANY
Butch Stahlberger	XO Comm
Valerie Cottingham	BSI - CCP
Cheryl Storey	BST - CCP
Steve Hancock	BSI - CCP
John Duffey	FL-PSC
Steve Taft	Allegiance
Tom Hyde	Cbeiond
Jim Konschnik	ISN Comm
Tim Abraham	Go Com
Kim Gillette-Hoskins	Quintessent
Kathryn Hinds	Global Crossing
Shamone Stapler	ITC/Deltacom
Bill Grant	Telcordia
Joan Wilwerding	Birch Telecom
Mel Wagner	Birch Telecom
Graham Watkins	KPMG Consulting
Tami Swensen	Launch-Now-Accenture
Sheriann Lively	NuVox

PARTICIPANT	COMPANY
Mary Conquest	ITC/Deltacom
Manuel Lozano	Nightfire
Sandy Evans	Sprint
Loraine Watson	Worldcom
Alan Flanigan	Time/Warner
Rich Bobik	AT&T
Dennis Davis	BST
Gloria Melvin	NuVox
Marva Goff	BSI
Donna Poe	Knology
Kevin Davis	BST
Mcena Masih	BST
Cheryl Haynes	NuVox
Stephanie Smith	DSET
Don Aldridge	Amerimex
Tyra Hush	Worldcom
Donna Graham	Mantiss

**Meeting Information History**

DATE	START TIME	END TIME
05/23/01	10:30 AM EDT	12:30 PM EDT

<b>MEETING PURPOSE / AGENDA</b>
Monthly Status Meeting



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
1. OPENING	<p>The BCCM opened the meeting and covered the items we were to accomplish during this meeting:</p> <ul style="list-style-type: none"> <li>• Review outstanding action items</li> <li>• Review regulatory mandates</li> <li>• Change Control Log Status</li> <li>• Report of system outages</li> <li>• Review current Release Management &amp; Implementation status</li> <li>• Open Discussion - Change Control Process</li> <li>• Summarize New Action Items &amp; Assign Owners</li> </ul>
2. OUTSTANDING ACTION ITEMS	Update on outstanding Action Items from our 4/25/01 meeting:



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> BellSouth will create a "proposed" metric to assist the sizing effort to better define Large, Medium &amp; Small work efforts.</p> <p><i>Status:</i> On the morning of May 23, 2001 BellSouth provided via e-mail a response to the CLEC May 11, 2001 letter regarding Release Prioritization and sizing. Since CLECs may not have had an opportunity to review the letter prior to the meeting, Steve Hancock (BST-Change Management Team) read the letter. Listed below are CLEC comments/questions:</p> <p>CLECs: Letter does not provide a metric for Small, Medium and Large.                      BST: Small, Medium and Large have been defined in the letter. BellSouth cannot support providing a metric related to system development man-hours, hours of effort and duration associated with a CLEC change request.</p> <p>CLECs: Explain what "Limited Systems Dependencies" means versus "Multiple Systems Dependencies".                      BST: Limited Systems Dependencies is a change that occurs on some of the systems, where Multiple Systems Dependencies impacts LENS, EDI, TAG and the legacy systems that support these interfaces. New Functionality is functionality that does not currently exist; new code has to be created to support the change.</p> <p>CLECs: Define capacity.                      BST: Capacity can be defined in several different ways. Capacity can be viewed as number of programming hours and number of hours required to test. Release capacity is proprietary information. Capacity is the number of hours and amount of effort to deploy features in a release.</p> <p>CLECs: Could BellSouth provide the number of systems that are impacted for each change request using the Small, Medium and Large categories. For example, Medium affects one supporting system.                      BST: At this time, BellSouth cannot accommodate this request.</p> <p>Valerie Cottingham (BST-CMT) commented that our CCP document states that BellSouth will provide a preliminary sizing estimate of each change request prior to prioritization. After prioritization, each interface is assessed in depth to determine the scope of the change request. Valerie stated that we need to focus on business needs, not sizing. BellSouth is making major changes to the release management process and would request that the CLEC community give it an opportunity to let it work.</p> <p>Sandy Evans (Sprint) commented that she represents another ILEC and that they do come to the table with capacity information.</p> <p><b>ACTION ITEM (BellSouth) (OPEN)</b> BellSouth will address "removing the last two sentences" from the last paragraph in Section 6 Part 4 - Developing and Approving Release Packages.</p> <p><i>Status:</i> BellSouth recommends that these two sentences remain in the CCP document. To be discussed at the mid-June CCP Process Improvement meeting.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Provide "draft" requirements 90 days in advance for minor enhancements to existing versions, and 180 days in advance for major release changes.</p> <p><i>Status:</i> New release schedules approved by CLECs during 5/10/01 meeting. Draft user requirements will be provided as follows: 40 weeks prior to production for an Industry release, 36 weeks prior to production for Major releases and 19 weeks prior to production (if applicable) for Minor Releases.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> CLECs need the API and Specs at the same time as the final requirements, 45 days prior to external test start date.</p> <p><i>Status:</i> New release schedules approved by CLECs during 5/10/01 meeting. API and Specs will be provided as follows: 10 weeks prior to production for Industry and Major Releases and 5 weeks prior to production for Minor Releases (if applicable).</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Investigate if BellSouth can update text for all requirement dates as "before CLEC testing with BellSouth". Currently it says "...changes/notifications will be provided ___ days before release implementation date".</p> <p><i>Status:</i> The new Release Schedules were approved by CLECs at 5/10/01 meeting. All milestones are documented as "X" number of weeks "prior to production date".</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Investigate providing final user requirements for implementing a new TCIP map 120 days. Notification would be provided 240 days and draft requirements, 180 days. At 120 days, EDI and TAG Specs will be provided.</p> <p><i>Status:</i> The new Release Schedules approved by CLECs at 5/10/01 meeting. Final user requirements will be provided 35 weeks prior to production for an Industry release, draft user requirements, 40 weeks prior to production. Notification for an Industry release will be provided 42 weeks prior to production. EDI specs and TAG API to be provided 10 weeks prior to production.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Add "language" to address all documentation changes, both non-system and system impacting, being provided at least 30 days prior to the CLEC test date with BST.</p> <p><i>Status:</i> Language has been added to the CCP Working document to reflect documentation changes, both non-system and system impacting. If system impacting, interval is based on release type. If non-system impacting, documentation changes will be provided 30 days in advance of effective date.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Investigate if scenarios can be shared with CLECs for multiple releases.</p> <p><i>Status:</i> The following language was balloted on March 1, 2001 (2<sup>nd</sup> ballot) and approved for this item: "Based on BST/CLEC consensus, create the Approved Release Package. CLECs, based on group consensus, may request changes to the proposed scope (like for like-size CRs). BST will evaluate and determine the impacts of the requested changes and re-present the proposed package to the CLEC community."</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Investigate Step 7 cycle time for Types 2-5, can it be changed to six (6) months prior to release date.</p> <p><i>Status:</i> New release schedules approved by CLECs at 5/10/01 meeting. Step 7-cycle time will be quarterly to coincide with prioritization meetings. The Release Package Meetings will be held 36 weeks prior to production for Major release and 19 weeks prior to production for Minor Release (if applicable).</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Address providing potential release package combinations prior to prioritization.</p> <p><i>Status:</i> The following language was balloted on March 1, 2001 (2<sup>nd</sup> ballot) and approved for this item: "BellSouth presents the preliminary size and scope of each change request. BellSouth presents the number of major releases and dates targeted for the next 12 months."</p>
	<p><b>ACTION ITEM (BellSouth) (OPEN)</b> BellSouth to share with the CLECs the schedule for the implementation of LSOG5/ELMS5.</p> <p><i>Status:</i> To be provided with 2002 Project Plan. BellSouth confirmed that LSOG5 is targeted for 2002.</p> <p>CLECs questioned when BellSouth would provide the 2002 Project Plan. Meena Masih (BST Release Manager) stated that she had committed to providing the plan on 5/23/01. However, after receipt of the CLEC May 11 letter regarding release prioritization and sizing and the concern associated with the duration of the current release proposal, BellSouth had to revisit the schedule. BellSouth is considering adding an additional Release Package in 2001 that will provide the CLEC community functionality that was requested from the last CCP prioritization effort. BellSouth will provide the 2002 project plan by no later than June 30, 2001.</p>
	<p><b>ACTION ITEM (CLECs) (OPEN)</b> The CLECs will determine those requests that should be removed from the total list of non-scheduled requests after the sizing is provided at the quarterly meetings.</p> <p><i>Status:</i> To be determined once the "Sizing" issue is resolved.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>ACTION ITEM (Bellsouth) (CLOSED)</b> BellSouth to set up a conference call to further discuss issues surrounding viewing other CLEC CSR's.</p> <p><i>Status:</i> Birch Telecom coordinated and held a conference call with other interested CLECs on 5-18-01. Mel Wagner (Birch) provided a status on the 5-18-01 meeting. CLECs discussed options for the LOA. Mel will be providing the CMT with a draft LOA that was developed in conjunction with Birch and BST legal groups. Mel will be scheduling another CLEC meeting to discuss once the draft LOA is distributed. Mel requested that BellSouth provide preliminary information on system impacts, what would it take to implement this change.</p> <p>Valerie (BST-CMT) advised that it would be easier to administer this change if all CLECs participated. Once the CLECs agree on the LOA options, this change request would need to be prioritized.</p> <p>Mary Conquest (ITC/DeltaCom) questioned if this LOA would be for all accounts, or just resale, or just UNE-P. Mel responded that it would be for both.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Add that "downtime may be required" in the definition of "Maintenance Release".</p> <p><i>Status:</i> Language added in the 5/8/01 Release Management presentation document.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> BellSouth will add "no impact to CLECs" in the definition of a Maintenance Release.</p> <p><i>Status:</i> Language added in the 5/8/01 Release Management presentation document.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> Replace the term "Baselined User Requirements" with "Final User Requirements" consistently throughout the Release Management document.</p> <p><i>Status:</i> "Baselined" replaced with "Final" in the 5/8/01 Release Management presentation document.</p>
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> CLECs request that the time allowed for "Review of Draft User Requirements" be increased to at minimum three (3) weeks prior to "Final Requirements" being published for a major release cycle. For a minor release, the minimum would be two (2) weeks prior.</p> <p><i>Status:</i> New release schedules were approved by CLECs during 5/10/01 meeting. An additional week added to review draft user requirements for Major releases. BST cannot support at this time additional week for Minor releases.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>ACTION ITEM (BellSouth) (CLOSED)</b> BellSouth to investigate if the number of "TAG" outages being reported on the web site are accurately being reflected for situations where the system is being "re-started".</p> <p><i>Status:</i> Outage notifications capture those outages that exceed 20 minutes in duration. Joan Wilwerding (Birch) stated that BellSouth does not validate outages in a timely manner. BellSouth responded that we couldn't validate until we're aware of the problem. Once verified, BellSouth has 15 minutes to post the outage notification (if the outage exceeds 20 minutes in duration).</p> <p><b>ACTION ITEM (BellSouth) (CLOSED)</b> BellSouth will submit a Change Request to change the number of days for providing Change Review Meeting minutes (Step 6) from two (2) business days to five (5) business days.</p> <p><i>Status:</i> CR0389 submitted on 5-7-01.</p>
3. REGULATORY MANDATES	<ul style="list-style-type: none"> <li>• CR0322 - Enhancements for Mechanized Line Sharing</li> </ul> <p>Scheduled for Release 9.4 implementation on 7/28/01. User Requirements were reviewed on 5/10/01.</p> <ul style="list-style-type: none"> <li>• CR0409 - Line Splitting, Remove Edit in LMU Prohibiting CLEC from receiving Loop data</li> </ul> <p>Remove the current edit within Electronic LMU that prohibits the requesting D/CLEC from receiving loop data on a loop owned by another D/CLEC. This is a mandate for the manual environment. A Carrier Notification Letter will be posted soon regarding this change.</p>
4. NEW CHANGE REQUESTS (TYPES 2-5)	<p>The following requests are in "New" status.</p> <p>NOTE: Only those requests that have changed status since our 4/25/01 meeting were reported.</p> <p><del>CR0322</del> - TAG Preorder Function (SBC Telecom)  <i>Status:</i> 5-4-01 BST response provided to originator. Waiting on feedback.</p> <p><del>CR0342</del> - Include CLIJ &amp; LSO w/Successful Response for Loop Makeup (NorthPoint)  <i>Status:</i> 5-8-01 BST response provided to originator. Waiting on feedback.</p> <p><del>CR0352</del> - Ordering rules required for Unbundled Sup-Loop and Unbundled Network Terminating Wire CLEC Information Packages (Verizon Avenue)  <i>Status:</i> 5-3-01 BST response provided to originator. Waiting on feedback.</p> <p><del>CR0382</del> - Interval Guide: Target FOC Interval (XO Communications)  <i>Status:</i> 4-30-01 provided clarification notification to originator for additional information. Waiting on clarification response.</p> <p><del>CR0383</del> - Quorum Voting Requirements (Birch Telecom)  <i>Status:</i> Please refer to "Open Forum-Change Control Process" section of minutes.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><b>CR0387 - ULM Make Up (Sprint)</b>            Status: Change Request being reviewed for acceptance. Sandy Evans (Sprint) provided an overview of this request. Currently when Sprint needs to make modifications on an existing order, Sprint submits the Loop Make Up request manually. The RESID information is received. If the loop does not require modifications/conditioning to remove bridge taps, load coils, etc, the order will be processed. However, if modifications are necessary, a manual SI has to be submitted to indicate the modifications along with the LSR. This means that if Sprint is to modify a loop we will not be able to send the order electronically, the SI and LSR are to be sent to the CRSG. Sprint is requesting BST to mechanize their system to allow for electronic modifications to an existing Loop order.</p>
	<p><b>CR0389 - Change Cycle Time for Distribution of Monthly Status &amp; CRM Minutes (BellSouth)</b>            Status: Refer to "Open Forum-Change Control Process" of minutes.</p>
	<p><b>CR0392 - LENS/TC OPT for Completed Orders (East Florida Comm)</b>            Status: Change Request being reviewed for acceptance.</p>
	<p><b>CR0393 - PON List Export to EXCEL (Network Telephone)</b>            Status: 5-15-01 BST response provided to originator. Waiting on originator to authorize closure.</p>
	<p><b>CR0394 - Rejection Description Added to PMAP Raw Data % Rejection (Network Telephone)</b>            Status: 5-17-01 BST response provided to originator. Waiting on originator to authorize closure.</p>
	<p><b>CR0398 - Reject TN Migrating with DSL (WorldCom)</b>            Status: Change request being reviewed for acceptance. Tyra Hush (WorldCom) provided a description of this request. When a CLEC migrates a customer that has Voice and DSL on the "Same Account", Voice is eliminated because DSL is on the order. WorldCom is requesting that BellSouth reject these orders so the customer can be notified.</p>
	<p><b>CR0400 - Interval Change for Missed Appointments (Sprint)</b>            Status: Change request being reviewed for acceptance. Sandy Evans provided a description of this request. When an appointment is missed for end-user reasons, the CLEC should issue a supplement with a new desired due date. The original service order (or PON) will be canceled if a new desired due date is not provided within five Business days. The five-day interval is not enough time to respond with a supp. Sprint is requesting the five-day interval be expanded to 30 days.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><del>CR0404</del> - Top 30 EDI Reject/Clarification Reason Codes (WorldCom)                      Status: Change request being reviewed for acceptance. Tyra Hush provided a description of this request. A document is needed that indicates the top EDI Reject/Clarification reason codes, their descriptions, and corrective actions that the CLECs should take to resolve error. Providing the CLEC community such a list will allow the CLEC community to resolve rejects in a more efficient matter as well as preventing future rejects.</p>
	<p><del>CR0405</del> - BAN1/BAN2 Fields (BellSouth)                      Status: Change request being reviewed for acceptance. This request is to disallow use of a value of "E" (Existing to be populated in the BAN1 and BAN2 fields of the LSR).</p>
	<p><del>CR0399</del> - I.FNS/Add ability to place order for Phone Books (East Florida Comm)                      Status: 5-8-01 Clarification Notification provided to originator for additional information.</p>
	<p><b>NEW ACTION ITEM:</b> BellSouth CMT to provide status on CR0320-Electronic Processing of Line Loss Notification to Donna Graham (Mantiss).</p>
<b>5. PENDING CHANGE REQUESTS</b>	<p>The following requests are in "Pending" status.                      NOTE: Only those requests that have changed status since our 4/25/01 meeting were reported.</p>
	<p><del>CR0133</del> - Migration of UNE-P Notifications (WorldCom)                      Status: Tyra Hush requested that CMT add notes to the CR Log regarding that this CR was previously targeted for a release, but was removed due to the changes in the due date calculation requirements. The changes for the ACT of C are scheduled for Release 9.2.1. BellSouth is currently testing the ACTs of V, P and Q to confirm what the systems are requiring today. Changes for the ACTs of V, P and Q are expected within the next few weeks and will be communicated to the CLECs.</p>
	<p><del>CR0359</del> - LENS Error (BellSouth)                      Status: Placed in Pending Status.</p>
	<p><del>CR0345</del> - Add Required CONTACT fields in Lens for Xdsl (Northpoint Communications)                      Status: Placed in Pending Status on 5-11-01.</p>
<b>6. CANDIDATE REQUESTS</b>	<p>All Change Requests prioritized during the 4/25/01 meeting are in "Candidate Request" status.</p>
<b>7. SCHEDULED CHANGE REQUESTS</b> <i>Amended 6-4-01 (Parsed CSR section)</i>	<p>The following change requests have been scheduled for upcoming releases since our 4/25/01 meeting:</p>
	<p><del>CR0344</del> - Add ACT's of T and V to EELS (Manual Environ) (BST)                      Status: Target implementation date is 5/31/01 BBR-LO update.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><del>CR0364 (formerly EIM0812990003)</del> - 411 Drop Form (AT&amp;T)                      Status: New target implementation date for standard form is 8/1/01.</p>
	<p><del>CR0368 (formerly TAG0612990003)</del> - Parsed CSR (A/T&amp;T)                      Status: The production date of 1/14/02 was filed with the GA PSC. This is a target implementation date. The information filed with the GA PSC states the dates are subject to change based upon concurrence from the CLEC community (due May 10, 2001) on new Release Management Plan that BellSouth has proposed to the Change Control Process body. Additional information will be provided with the 2002 Project Plan.</p> <p>Tyra Hush (WorldCom) stated that the BST response provided on why a defined date had not been provided for Parsed CSR was not acceptable. BST advised that we had intended to present the 2002 project plan during today's meeting; however, after receipt of the May 11, 2001 CLEC letter and the concern regarding the duration of the new release proposal, BST was re-visiting the plan. BST is considering adding an additional Release Package in 2001. It is BellSouth's commitment to meet the date with the new release management plan. The 1/14/02 date is a target date with the new release management plan.</p> <p>Tyra also commented that during our 5/10/01 Release Management meeting that she noted that there was a resource issue associated with Parsed CSR. Tyra questioned what the other CLECs understood from the 5/10/01 meeting. Telcordia, Sprint and DeltaCom acknowledged that they understood there to be a resource issue. Valerie (BST-CMT) stated that BellSouth never acknowledged there was a lack of resources. We indicated BST was utilizing IT resources for this effort. Tyra questioned if there was a resource issue. BST asked for clarification on what is meant by "resource issue". BST again reiterated we're utilizing IT resources and working diligently to improve the date. BST CMT will post WorldCom's version of the 5/10/01 meeting minutes indicating their recollection of what was said during the 5/10/01 meeting to the CCP web site. <i>WorldCom's version of the 5/10/01 minutes are posted at the following location on the CCP web site:</i></p> <p><i>Meetings</i>  <i>Meeting Minutes</i>  <i>User Requirements Meetings and Minutes</i>                      5-24-01 <i>May 10, 2001 Release Mgmt &amp; Release 9.4 User Requirements Meeting Minutes (WorldCom's comments)</i></p>
	<p><b>NEW ACTION ITEM:</b> BellSouth CMT to forward GA PSC filing information on Parsed CSR to CLEC community.</p>
	<p><del>CR0395</del> - REQ TYP AB, ACT=C, adding EU address information to the BBR-LO (BST)                      Status: Documentation defect. Scheduled to be corrected with 5/31/01 BBR-LO update.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><u>CR0396</u> - Add Usage Notes in BBR-LO for INIT FAX No. Field (BST)            Status: Scheduled for 5/31/01 BBR-LO update.</p>
	<p><u>CR0398</u> - Define the Rules for TOS for REQTYF AB (BST)            Status: Scheduled for 5/31/01 BBR-LO update.</p>
	<p><u>CR0401</u> - TOS Business Rule Documentation Defect (BST)            Status: Determined to not be a defect, however for clarity, BellSouth will remove rule 9 in the Data Dictionary, scheduled for 06-30-01 update of the BBR-LO.</p>
	<p><u>CR0405</u> - Documentation Defect to remove LNECLASSVC from RCO table "conditional field" (BST)            Status: Determined to be a documentation defect and will be corrected in the next update of the BBR-LO scheduled for 05-30-01.</p>
	<p><u>CR0406</u> - Documentation Defect to add "M" next to DQTY in the required field RCO table. (BST)            Status: Determined to be a documentation defect and will be corrected in the next update of the BBR-LO scheduled for 05-30-01.</p>
<b>8. IMPLEMENTED CHANGE REQUESTS</b>	<p>The following change requests have been implemented since our 4/25/01 meeting:</p>
	<p><u>CR0307</u> - Mech Loop Makeup Defect-SSC Indicator populated incorrectly (BST)            Status: Implementation completed on 5-5-01.</p>
	<p><u>CR0324</u> - Mech LMU Defect - Transmission Media Type (TRMED) System Name Incorrect (BST)            Status: Implementation completed on 5-5-01.</p>
	<p><u>CR0352</u> - DFDT - All Entries in Military Format (BST)            Status: Implemented with 4/30/01 BBR-LO update.</p>
	<p><u>CR0356</u> - Update BBR-LO/Data Dictionary to correct valid entries on Loop Service Form (BST)            Status: Implemented with the 4/30/01 BBR-LO update.</p>
	<p><u>CR0407</u> - Update of RCO Tables for SyncroNet Service (BST)            Status: Doc change only. Implemented with the 4/30/01 BBR-LO update.</p>
<b>9. CANCELED CHANGE REQUESTS</b>	<p>The following change requests have been canceled since our 4/25/01 meeting:</p>
	<p><u>CR0275</u> - LENS Changes (Arrow Comm)            Status: Canceled 5/9/01.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p><del>CR0283</del> - Correct LENS Address Database (Verizon Avenue)                      Status: Canceled 05/21/01 by originator.</p> <p><del>CR0384</del> - LENS Capability (East Fl Comm)                      Status: Canceled 5/9/01-duplicate.</p> <p><del>CR0486</del> - Secondary CFA Field (Sprint)                      Status: Canceled by originator on 5/22/01.</p> <p><del>CR0390</del> - Migration Request/DI. Screen/LACT=Z (BST)                      Status: Canceled 5/15/01.</p>
10. DEFECT CHANGE REQUESTS	<p>The following defect change requests are being reported:                      NOTE: Only those requests that have changed status since our 4/25/01 meeting were reported.</p> <p><del>CR0385</del> - Mech. LMU Defect - Spares not returned when POTS - Loop Svc. Type Change (BST)                      Status: Determined to be a defect and will be corrected in a future release TBD.</p> <p><del>CR0388</del> - LENS Port/Loop Bulk order not working (CTC Exchange)                      Status: Determined to not be a defect. BellSouth responded to customer appeal. Waiting on customer to authorize closure.</p> <p><del>CR0402</del> - Missing BS Order Number on FOC (A1&amp;1)                      Status: Determined to be a LNP defect and will be corrected in a future release TBD.</p> <p><del>CR0405</del> - Invalid ACTL Defect (MPower)                      Status: Determined to be a defect and will be corrected in a future release TBD.</p>
11. REPORT OF SYSTEM OUTAGES NOTE: Details of each outage are posted on the Change Control website at <a href="http://www.interconnection.bellsouth.com">www.interconnection.bellsouth.com</a>	<p>The following Type 1 System outages/degradation have occurred since the last Status Meeting:</p> <p>LENS - 7                      EDI - 16                      TAG - 2                      CSOTS - 2                      EC-TA - 0                      TAFI - 0</p> <p>Joan Wilwerding (Birch) commented that sometimes the outage number and time is not reflected on the notification. CMT requested that Joan discuss with them offline.</p>
<p><b>NEW ACTION ITEM:</b> BellSouth CMT to investigate if the EDI outages are related to new Mercator system.</p>	



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
<b>12. RELEASE MANAGEMENT STATUS</b>	<p>The following release management status was provided:</p> <p>Kevin Davis (BSI LENS Project Manager) reported there are two changes tentatively scheduled for Release 9.4 on July 28, 2001 that will improve stability and performance in LENS. They are:</p> <ol style="list-style-type: none"> <li>(1) Currently, LENS does not time out user sessions. This feature will create a maximum time of two hours a user can be inactive logged into LENS before being automatically logged out. Managing user sessions would dramatically improve stability and performance.</li> <li>(2) Currently, to view a CSR in LENS, it takes approximately 12 seconds on average. BellSouth's goal is to reduce this response time approximately 50% or better. How the CSR is viewed or formatted will change slightly, and is based on how the information is pulled. A Carrier Notification Letter is forthcoming on both changes.</li> </ol> <p><b>Release 9.2.1 - June 2, 2001: (Minor Release) (Also TAG API 7.6.0)</b></p> <ul style="list-style-type: none"> <li>• CR0226 - Calculate Correct Due Date Intervals</li> <li>• CR0264 - IS (xDSL) Svc - St End User Field -TAG</li> <li>• CR0265 - LS (xDSL) Svc - City End User Field-TAG</li> <li>• CR0266 - LS (xDSL) Svc - Zip Code End User Field-TAG</li> <li>• CR0267 - LS (xDSL) Svc - SADLO Field-TAG</li> <li>• CR0268 - IS (xDSL) Svc - SASN Field-TAG</li> <li>• CR0269 - LS (xDSL) Svc - SATH Field-TAG</li> <li>• CR0287 - REQTYP = MB, SANO-TAG</li> <li>• CR0288 - REQTYP = EB, SANO-TAG</li> </ul> <p>User Requirements for "Modify Edits on EU Address Fields in TAG" were reviewed with the CLEC community on 5-10-01.</p> <p>CR0297 - REQTYP=MB, EU State (TAG) defect was removed from release scope. This request is associated with the ACTS of D, B, L, and Y. The TAG EU workaround on the TAG Web site (last two pages of document) should be used until defect is corrected. New target implementation date will be provided.</p> <p><b>NEW ACTION ITEM:</b> BellSouth to provide posting date for updated TAG EU workaround for the ACTs of W and D.</p> <p><b>Release 9.3 - June 16, 2001: (Minor Release)</b></p> <ul style="list-style-type: none"> <li>• South Alabama 334/251 NPA Split</li> <li>• Florida NPA Boundary Realignment 407/386</li> <li>• Atlanta, GA Overlay 770-678/470</li> </ul>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p>Release 9.4 Targeted features - July 23, 2001 (CAVE date 6/30/01): (Major Release) (Also TAG API 7.6.1)</p> <ul style="list-style-type: none"> <li>• CR0002 - Pre-order/Order Business Rule Discrepancies</li> <li>• CR0322 - Enhancements for Mechanized Line Sharing</li> <li>• CR0092 - Modify DFDT/CHC for Designed Loops (non-LNP)</li> </ul> <p>Draft user requirements distributed 4/26/01.</p> <p>User Requirements reviewed with CLECs on 5/10/01.</p> <p>CR0228 - Provide Business Rules for REQYP M &amp; E, ACT T removed from release scope on 5-1-01 due to the implementation of new LNA of T and changes being made in the due date calculation requirements.</p> <p>CR0229 - New Install w/No Prior Svc at LOC and Svc Address is Valid in RSAG removed from release scope on 5-21-01 due to dependency to CR0228 (ACT of T).</p>
<p><b>NEW ACTION ITEM:</b> BellSouth CMT to update monthly Release Management Status report to include the two LENS changes tentatively scheduled for Release 9.4 on 7/28/01.</p>	



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
<p>13. OPEN FORUM - CHANGE CONTROL PROCESS</p>	<ul style="list-style-type: none"> <li>• CR0383 – Quorum Voting Requirements</li> </ul> <p>Mel Wagner (Birch) provided an overview of this Change Request. In order for a Change Control Process vote to be taken, a quorum of qualified CLECs must participate in person or by conference call. The number of voting parties required to establish a quorum will be determined as detailed below. A quorum shall be defined as the lesser of the following three indicators:</p> <ol style="list-style-type: none"> <li>1. 50% of the number of qualified CLEC users; or</li> <li>2. the average number of qualified CLECs in attendance at the last three Change Control Process Forums; or</li> <li>3. 8 (may need to be adjust) qualified CLECs.</li> </ol> <p>If a quorum is established, a two-thirds vote of the quorum is required to approve the proposed change/motion. In the event of a tie, or if no quorum is established, then the proposed change/motion will remain on the ballot until a quorum or two-thirds vote is achieved or no longer than three voting sessions.</p> <p>Valeric (BST-CMT) commented that based on the quorum definition, we may not be able to close issues quickly. Based on the previous three email balloting exercises, we received 9 responses (1<sup>st</sup> ballot), 5 responses (2<sup>nd</sup> ballot) and 6 responses (3<sup>rd</sup> ballot).</p> <p>There was meeting consensus to place CR0383 on the next e-mail ballot.</p> <ul style="list-style-type: none"> <li>• CR0389 – Change Cycle Time for Distribution of Meeting Minutes</li> </ul> <p>Cheryl Storey (BST-CMT) stated that the CMT is requesting that the cycle time for Step 6 (Types 2-5) be changed from two business days to five business days. Additional time is needed to develop the minutes due to the complexity and length (sometimes the minutes are 20+ pages). This also ensures that adequate time is allowed to accurately reflect and review the minutes prior to distribution.</p> <p>There was meeting consensus to place CR0389 on the next e-mail ballot.</p> <p>Mary Conquest (ITC/Deltacon) volunteered to be the CLEC contact for validation of the ballot before distribution.</p> <ul style="list-style-type: none"> <li>• CCP Working Document – open issues</li> </ul> <p>It was decided to schedule another meeting to discuss the CCP Working Document open issues due to this meeting running longer than anticipated. CMT will schedule a conference call for mid-June.</p> <ul style="list-style-type: none"> <li>• June 27, 2001 Meeting</li> </ul> <p>Since June is scheduled for our next prioritization meeting, CMT questioned if the CLECs wanted to prioritize again or just have a monthly status meeting. There are currently three new pending change requests since we prioritized in April. Tyra Hush (WorldCom) expressed that she was concerned with the backlog of change requests and would like to see some CRs scheduled before prioritizing any others. Everyone was in agreement.</p>
Page 15	<p style="text-align: right;">6/4/2001</p> <p style="text-align: center;">Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives.</p>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	<p>Meena Masih (BST) stated that by June 30, 2001 we would provide the 2002 project plan, Release 10.0 package and if able to support, present the package for an additional release in 2001.</p> <ul style="list-style-type: none"> <li>• Tyra Insh (WorldCom) provided the following comments on the format of the CR Log: <ul style="list-style-type: none"> <li>- Add reason for canceled CRs. CMT agreed to do this going forward.</li> <li>- Place notes on CR Log in sequence.</li> <li>- Add further detail on CR description.</li> </ul> </li> </ul> <p>Tyra also requested that CMT provide a monthly log that reflects the CR activity for the month. CMT questioned the other CLECs for feedback on the daily CR Activity Report that we are currently providing. NuVox stated they are satisfied with the daily report.</p> <p><b>NEW ACTION ITEM:</b> BellSouth CMT to distribute CR0383 to CLEC community and re-post with attachment on CCP web site.</p> <p><b>NEW ACTION ITEM:</b> BellSouth CMT to address adding detail to the CR description on the new CR Log.</p> <p><b>NEW ACTION ITEM:</b> BellSouth CMT to investigate changing the format of the CR daily activity report to reflect a month's view; append information to the same report daily.</p> <p><b>NEW ACTION ITEM:</b> BellSouth CMT to address providing the "notes" on the new CR Log format in sequence.</p>
<b>14. UPCOMING MEETINGS</b>	<ul style="list-style-type: none"> <li>• Mid-June, 2001 - CCP Process Improvement Meeting (conference call)</li> <li>• June 27, 2001 Monthly Status Meeting (conference call)</li> </ul> <p>Valerie (BST-CMT) announced that there has been an organizational change. Terrie Hudson will be moving to a new job. Dennis Davis will replace Terrie effective 6/1/01. The CCP document will be updated to reflect this change.</p>
<b>15. SUMMARY OF NEW ACTION ITEMS</b>	<ol style="list-style-type: none"> <li>1. BellSouth CMT to forward GA PSC filing information on Parsed CSR to CLEC community</li> <li>2. BellSouth CMT to provide status on CR0320-Electronic Processing of Line Loss Notification to Mantiss (Donna Graham).</li> <li>3. BellSouth CMT to investigate if the EDI outages are related to new Mercator system.</li> <li>4. BellSouth CMT to provide posting date for updated TAG End User workaround for the ACTs of W and D.</li> <li>5. BellSouth CMT to distribute CR0383 and repost to CCP Web site with attachment.</li> </ol>



**May 23, 2001**  
**Monthly Status Meeting**  
**MEETING MINUTES**

Agenda Items	Discussion
	6. BellSouth CMT to update monthly Release Management Status report to include the two LENS targeted items for Release 9.4
	7. BellSouth CMT to address adding detail to the CR description on the new CR Log.
	8. BellSouth CMT to investigate changing the format of the CR daily activity report to reflect a month's view; append information to the same report daily.
	9. BellSouth CMT to address providing the "notes" on the new CR Log format in sequence.

# Attachment 3



# Change Request Form

To be completed by BCCM only: Date Sent: 05/24/01

(1) CHANGE REQUEST LOG #	CR 0414
(2) STATUS	1

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	<input type="checkbox"/> TYPE 2 (REGULATORY)	<input type="checkbox"/> TYPE 3 (INDUSTRY)	<input checked="" type="checkbox"/> TYPE 4 (BST)	<input type="checkbox"/> TYPE 5 (CLEC)
	<input type="checkbox"/> TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	<input type="checkbox"/> EXPEDITED FEATURE	<input type="checkbox"/> FLOW-THRU	

### SECTION 1

(4) COMPANY NAME	BELLSOUTH
(5) OCN	
(6) CCM NAME	STEVE HANCOCK
(7) TELEPHONE NUMBER	205-321-2111
(8) CCM EMAIL ADDRESS	
(9) CCM FAX NUMBER	
(10) ALTERNATE CCM NAME	
(11) ALTERNATE PHONE NUMBER	
(12) ORIGINATOR'S NAME	ROBIN BATES
(13) ORIGINATOR'S PHONE NUMBER	
(14) TITLE OF CHANGE REQUEST	TO ADD 'RMKS' TO THE RCO CHART FOR REQ TYP C. AS CONDITIONAL IN THE BBR-LO.

(15) CATEGORY	<input checked="" type="checkbox"/> ADD NEW FUNCTIONLITY	<input type="checkbox"/> CHANGE EXISTING
(16) DESIRED DUE DATE		

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives.



# Change Request Form

<b>(17) ORIGINATING CCM ASSESSMENT OF IMPACT</b>	<input type="checkbox"/> HIGH	<input checked="" type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW	
<b>(18) ORIGINATING CCM ASSESSMENT OF PRIORITY</b>	<input type="checkbox"/> URGENT	<input checked="" type="checkbox"/> HIGH	<input type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW

<b>(19) INTERFACES IMPACTED</b>	<b>PRE-ORDERING</b>	<input type="checkbox"/> LENS	<input type="checkbox"/> TAG	<input type="checkbox"/> CSOTS	
	<b>ORDERING</b>	<input type="checkbox"/> EDI	<input type="checkbox"/> LENS	<input type="checkbox"/> TAG	<input type="checkbox"/> LNP
	<b>MAINTENANCE</b>	<input type="checkbox"/> TAFI	<input type="checkbox"/> EC-TA Local		
	<b>MANUAL</b>	<input type="checkbox"/> Manual			

<b>(20) TYPE OF CHANGE (Check one or more as applicable)</b>	<input type="checkbox"/> Software	<input type="checkbox"/> Product & Services	<input checked="" type="checkbox"/> Documentation	<input type="checkbox"/> Hardware	<input checked="" type="checkbox"/> New or Revised Edits
	<input type="checkbox"/> Regulatory	<input type="checkbox"/> Industry Standards	<input type="checkbox"/> Process	<input type="checkbox"/> Other	<input type="checkbox"/> Defect
	<input type="checkbox"/> Expedited Feature	<input type="checkbox"/> Flow Through			

<b>(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change, include attachments if available)</b>	To add 'RMKS' to the R/C/O chart for REQ TYP C. A conditional note will be added to the BBR-LO stating: Conditional Note: On a REQ TYP C, ACT of V for PRI and Channelized Megalinks, when all numbers are disconnecting or porting, the remarks section must be populated with information concerning the deposition of the pipe.
	<b>(22) REQ TYP(s) IMPACTED:</b> C
	<b>(23) ACT TYP(s) IMPACTED:</b> V
	<b>(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:</b>
	<b>(25) Identify the LSOG versions that are affected by this change:</b>

*This section to be completed by BellSouth only:*

<b>(26) Does this request require clarification?</b>	<input type="checkbox"/> YES <input type="checkbox"/> NO
<b>(27) Clarification Request Sent:</b>	
<b>(28) Clarification Response Due:</b>	

<b>(29) Change Request Review Date:</b>	
<b>(30) Target Implementation Date:</b>	6/29/01 BBR-LO
<b>(31) Change Review Meeting Results:</b>	06/19/01 - Accepted and moved to Pending Status.

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives.



# Change Request Form

[Redacted area]

(32) CANCELED CHANGE REQUEST:  DUPLICATE  TRAINING  CLARIFICATION NOT RECEIVED

(33) CANCELANATION ACKNOWLEDGMENT:  CLEC  BST DATE: \_\_\_\_\_

(34) APPEAL  YES  NO

(35) APPEAL CONSIDERATIONS: \_\_\_\_\_

### SECTION 2

This section to be completed by CLEC/BellSouth - External Explanation of Type 6 Defect Change Request

(36) PON # \_\_\_\_\_

(37) ERROR MESSAGE: \_\_\_\_\_

(38) RELEASE OR API VERSION (If applicable) \_\_\_\_\_

(39) DESCRIPTION OF DEFECT SCENARIO: \_\_\_\_\_

### SECTION 3

This section to be completed by BellSouth - Internal Validation of Defect Change Request

(40) DEFECT VALIDATION RESULTS: \_\_\_\_\_

(41) CLARIFICATION NEEDED:  YES  NO

(42) VALIDATED DEFECT IMPACT LEVEL:  HIGH  MEDIUM  LOW

(43) VALIDATION TYPE:  DEFECT  FEATURE  TRAINING ISSUE  DUPLICATE

(44) DEFECT IMPACTS OTHER CLECS?:  YES  NO

(45) INTERFACES IMPACTED BY DEFECT:  EDI  TAG  LNP  LENS  
 TCIF 7  TCIF 9

(46) TARGET IMPLEMENTATION DATE: TBD

Attachment A-1

Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives.