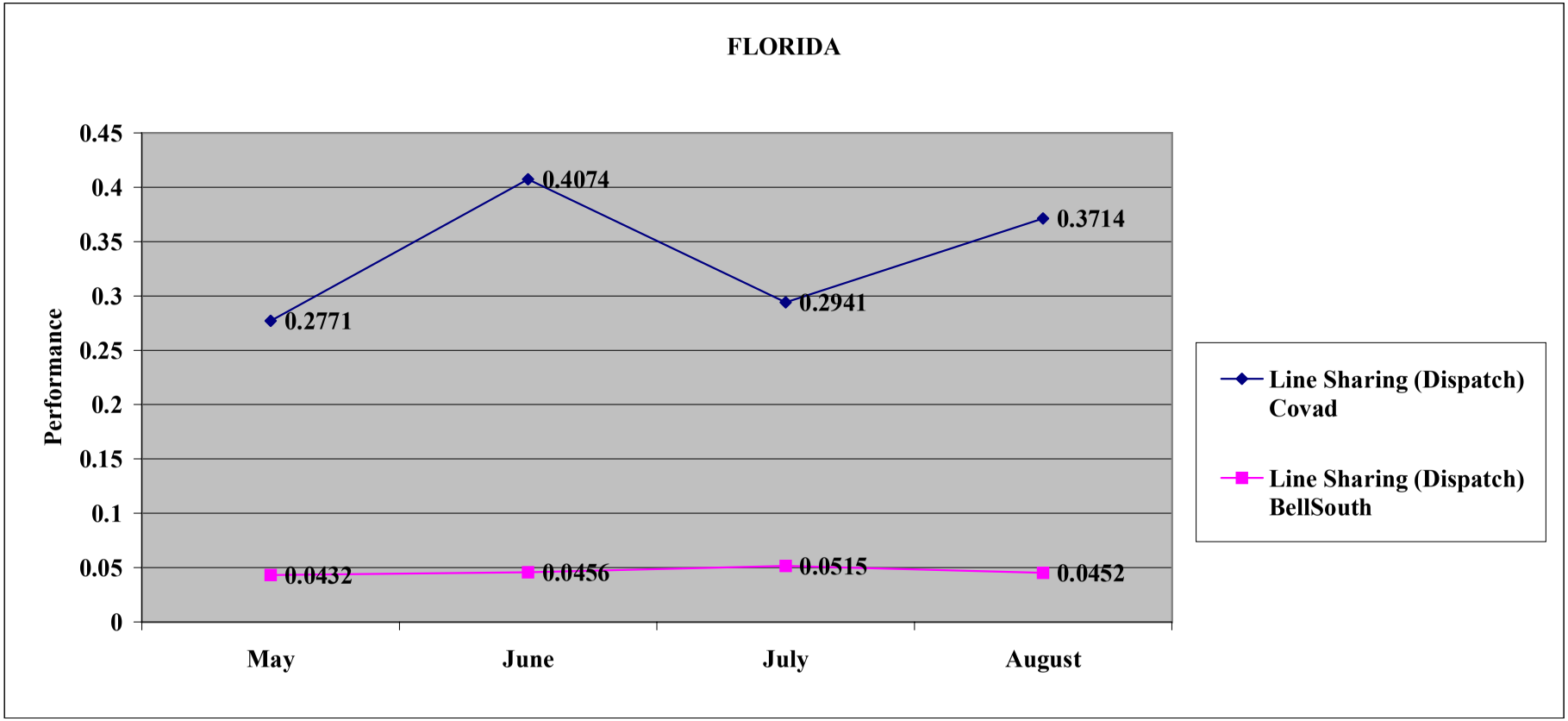
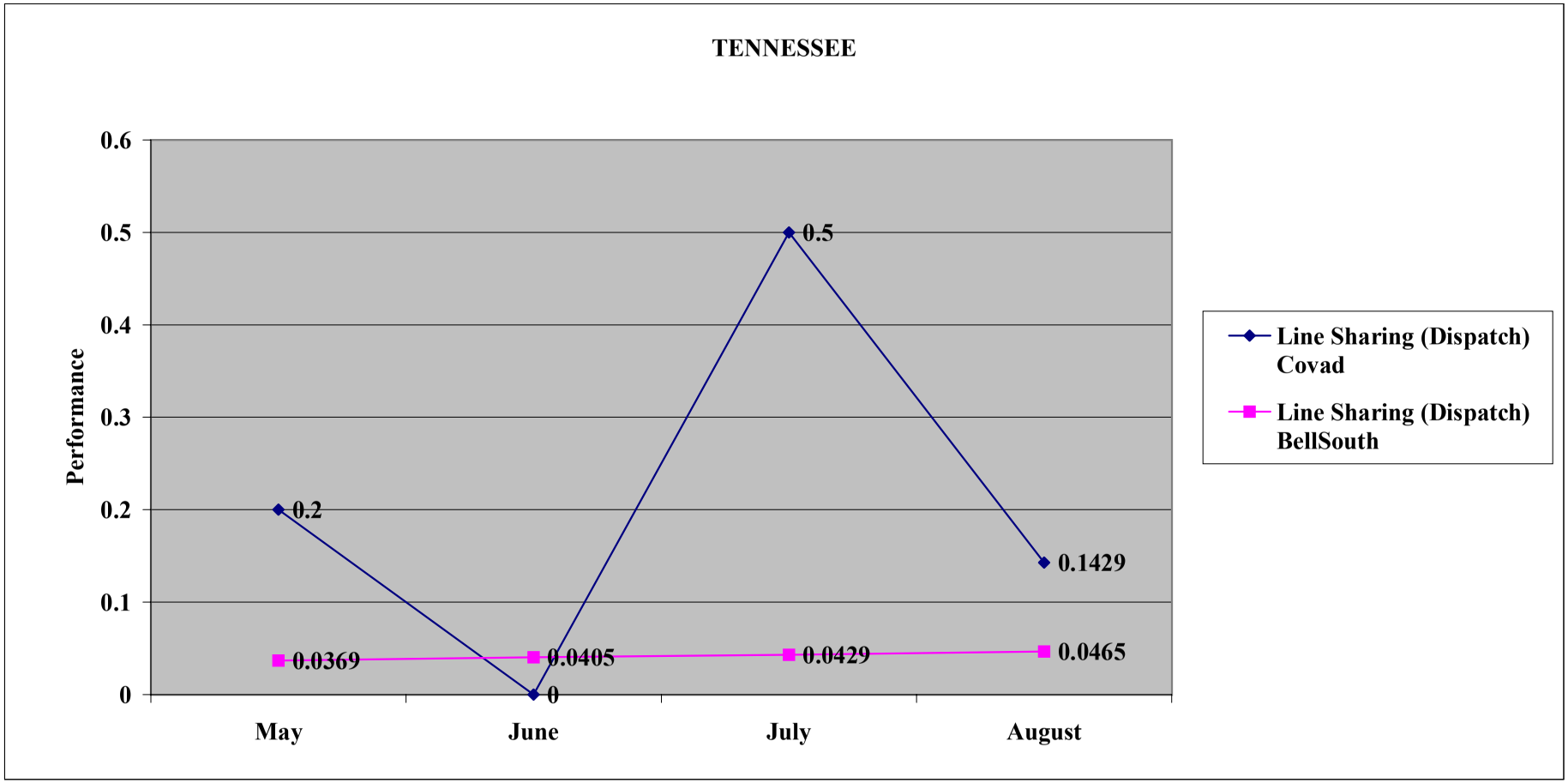
PERCENT PROVISIONING TROUBLES WITHIN 30 DAYS
(Line Sharing - Dispatch)

State	Metric	Product	Company	May	June	July	August
FL	% Provisioning Troubles w/i 30 Days	Line Sharing (Dispatch)	Covad	27.71%	40.74%	29.41%	37.14%
FL	% Provisioning Troubles w/i 30 Days	Line Sharing (Dispatch)	BellSouth	4.32%	4.56%	5.15%	4.52%
			Covad Volume	83	54	34	35

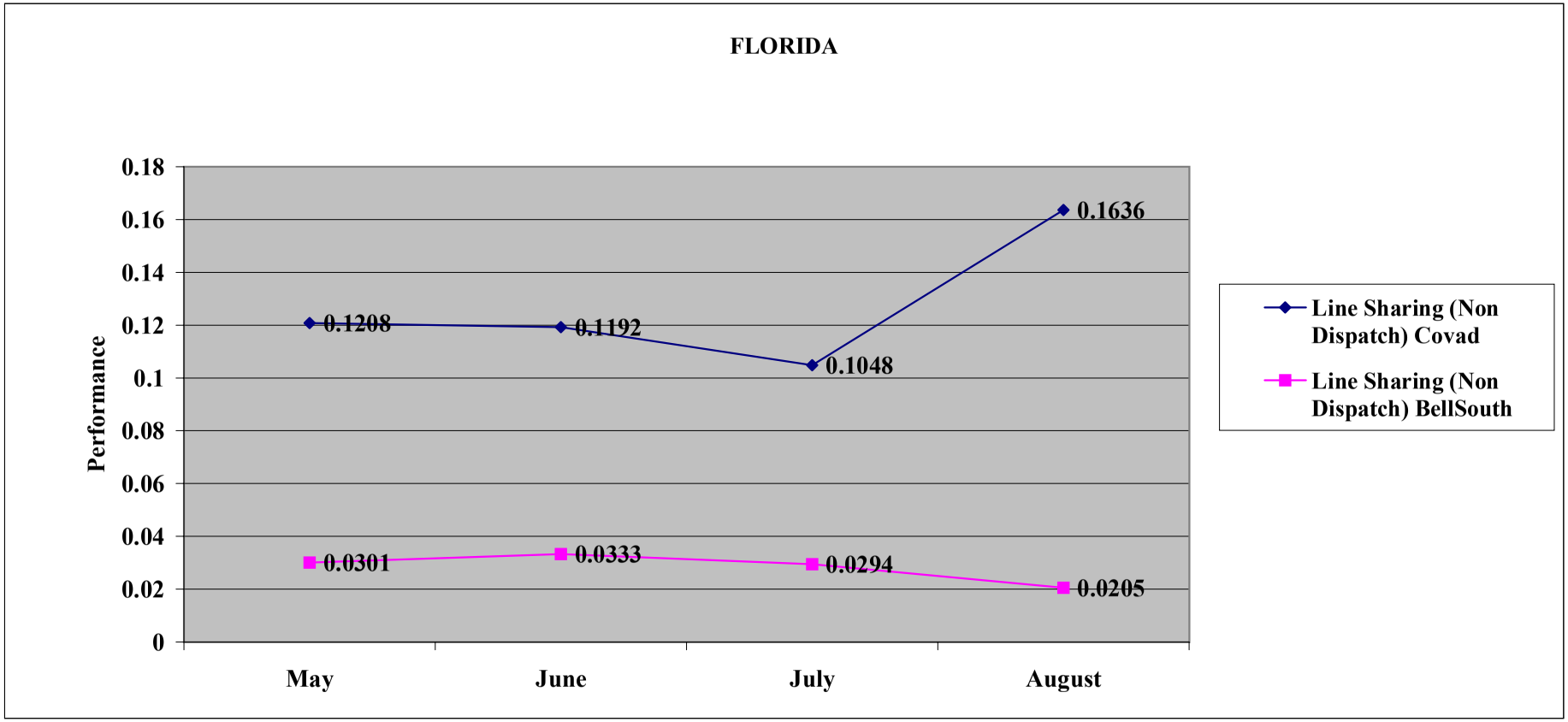


State	Metric	Product	Company	May	June	July	August
TN	% Provisioning Troubles w/i 30 Days	Line Sharing (Dispatch)	Covad	20.00%	0.00%	50.00%	14.29%
TN	% Provisioning Troubles w/i 30 Days	Line Sharing (Dispatch)	BellSouth	3.69%	4.05%	4.29%	4.65%
			Covad Volume	10	5	4	7

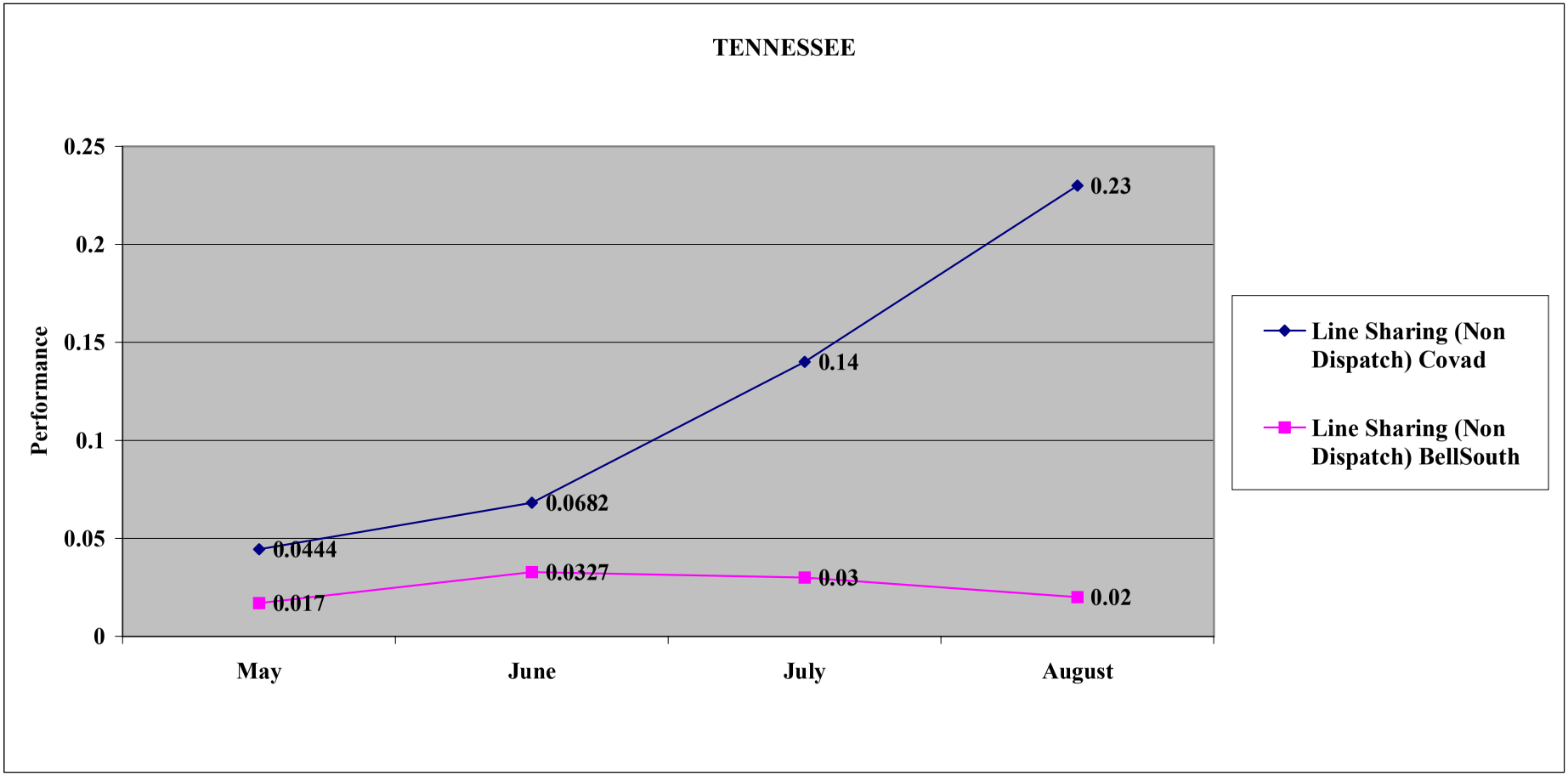


PERCENT PROVISIONING TROUBLES WITHIN 30 DAYS
(Line Sharing - Non Dispatch)

State	Metric	Product	Company	May	June	July	August
FL	% Provisioning Troubles w/I 30 Days	Line Sharing - Non Dispatch	Covad	12.08%	11.92%	10.48%	16.36%
FL	% Provisioning Troubles w/I 30 Days	Line Sharing - Non Dispatch	BellSouth	3.01%	3.33%	2.94%	2.05%
			Covad Volume	207	151	124	110

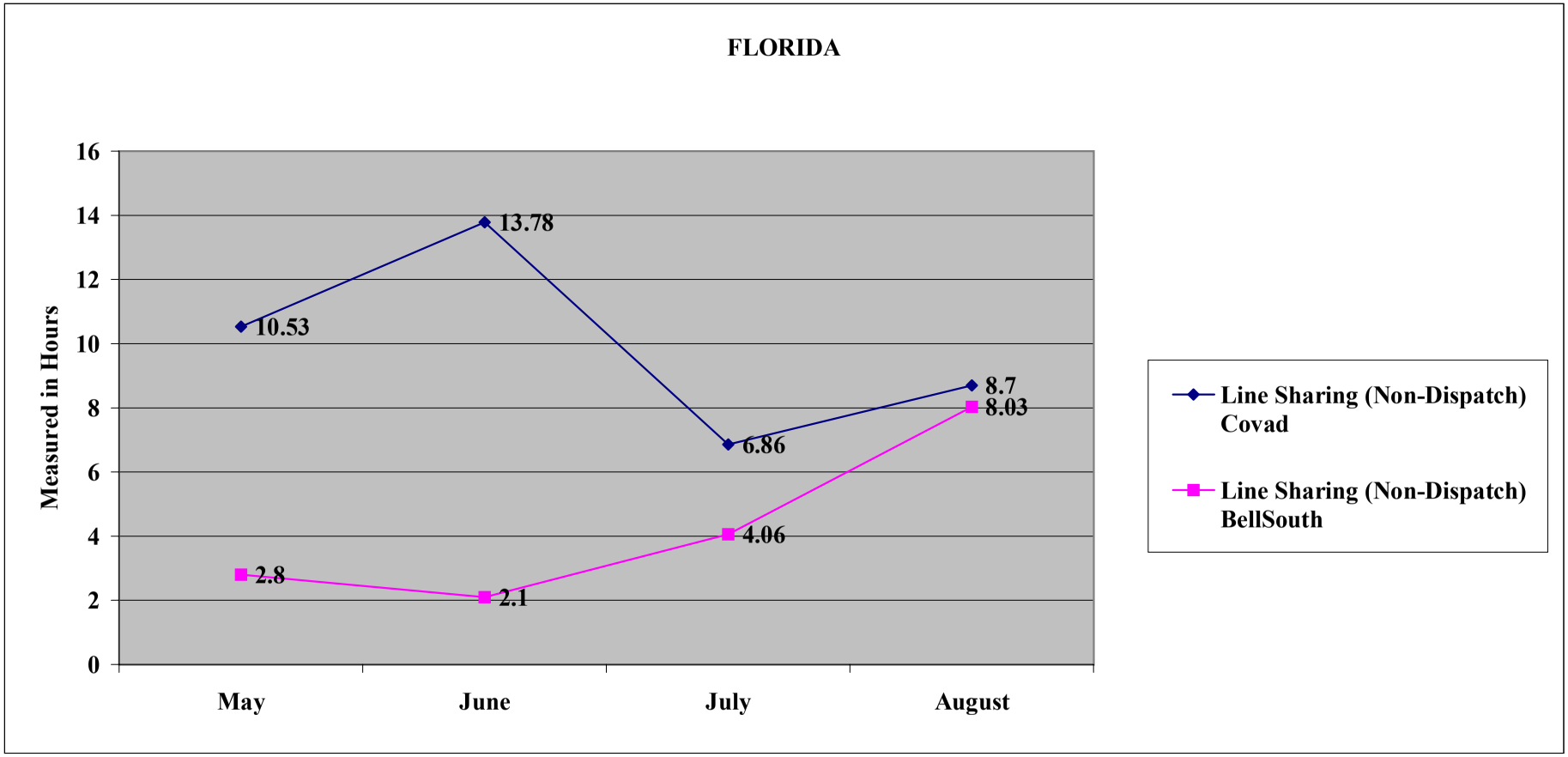


State	Metric	Product	Company	May	June	July	August
TN	% Provisioning Troubles w/i 30 Days	Line Sharing - Non Dispatch	Covad	4.44%	6.82%	14.00%	23.00%
TN	% Provisioning Troubles w/i 30 Days	Line Sharing - Non Dispatch	BellSouth	1.70%	3.27%	3.00%	2.00%
			Covad Volume	45	44	36	48

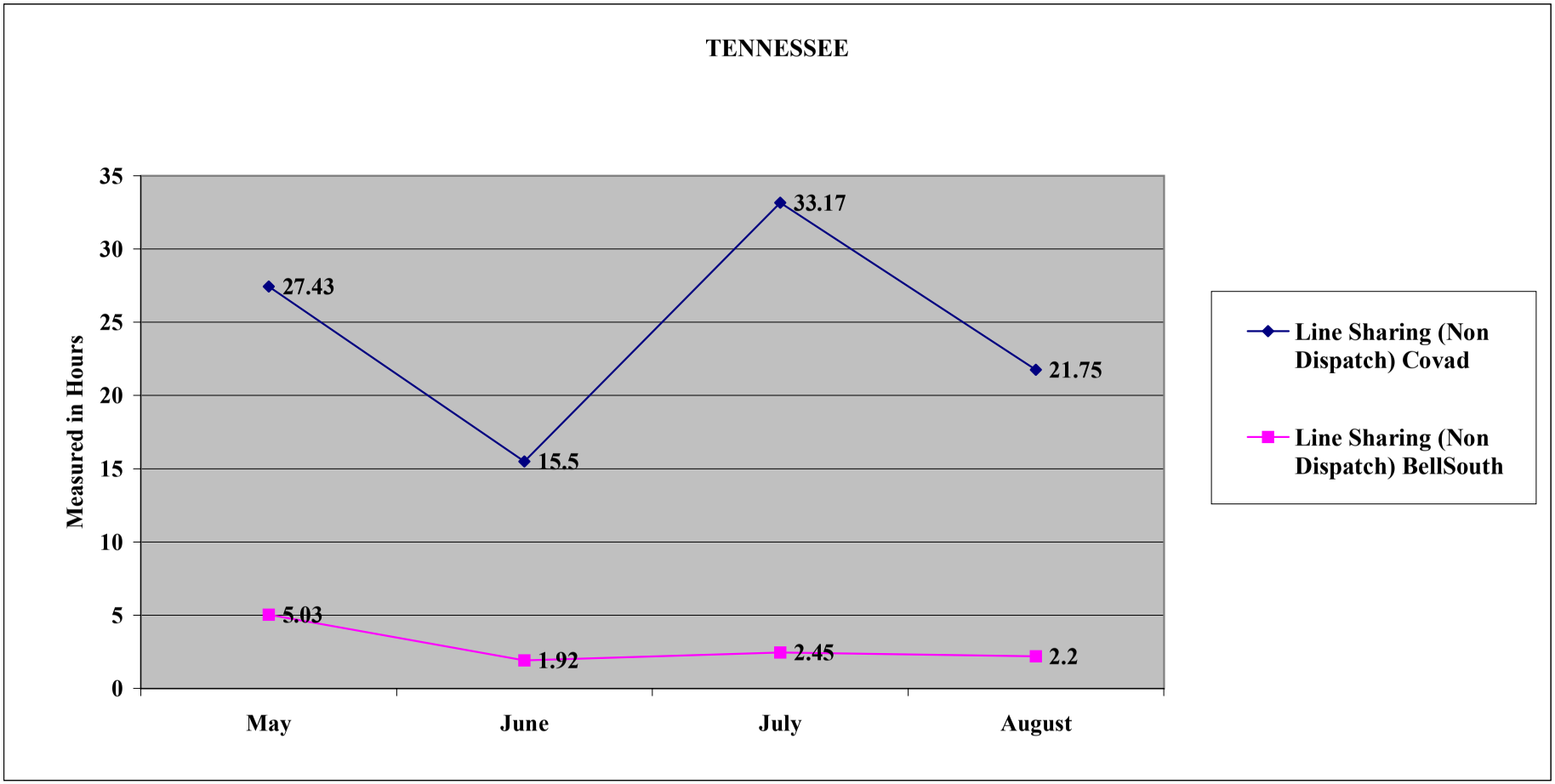


MAINTENANCE AVERAGE DURATION
(Line Sharing - Non Dispatch)

State	Metric	Product	Company	May	June	July	August
FL	Maintenance Average Duration	Line Sharing (Non-Dispatch)	Covad	10.53	13.78	6.86	8.70
FL	Maintenance Average Duration	Line Sharing (Non-Dispatch)	BellSouth	2.80	2.10	4.06	8.03
			Covad Volume	38	18	21	20

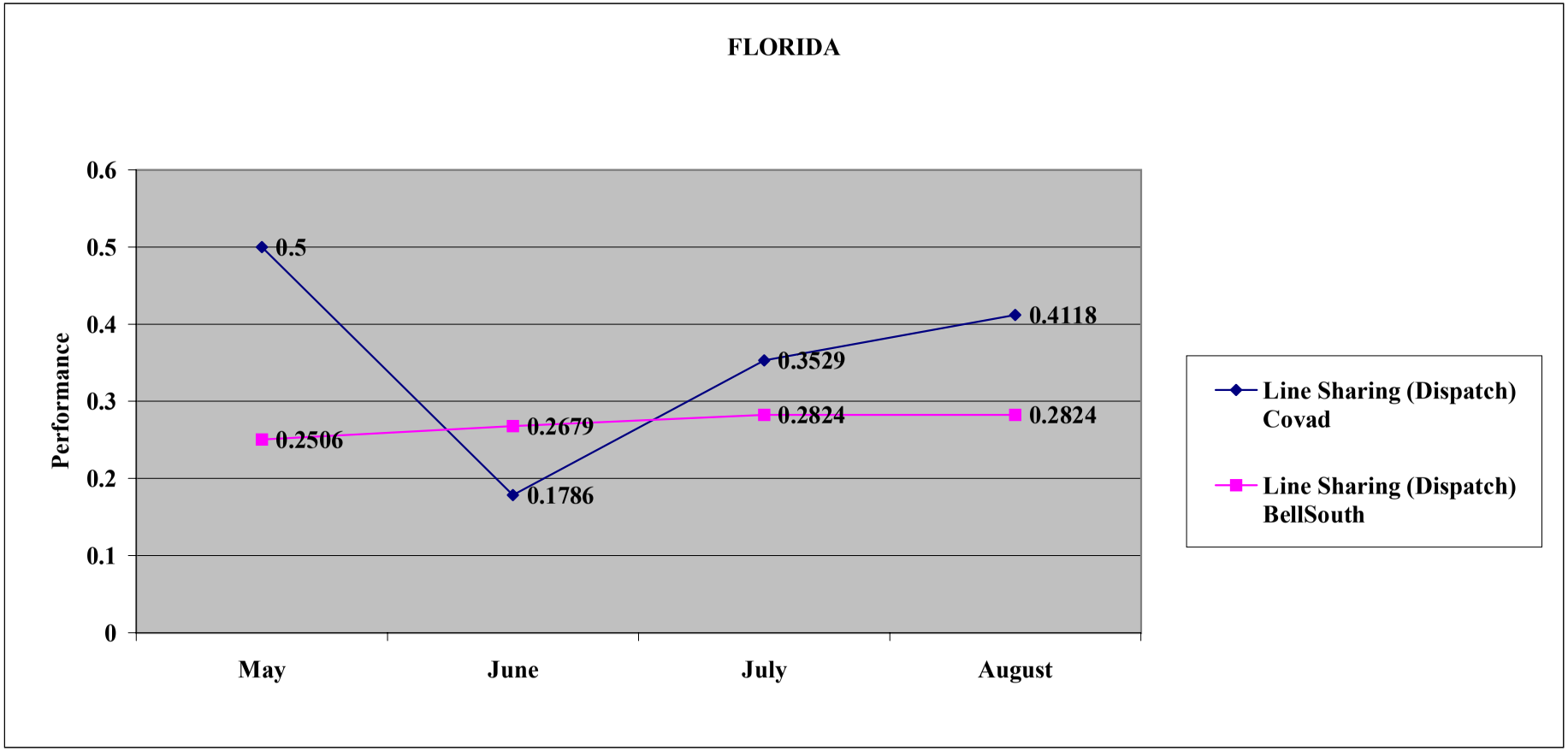
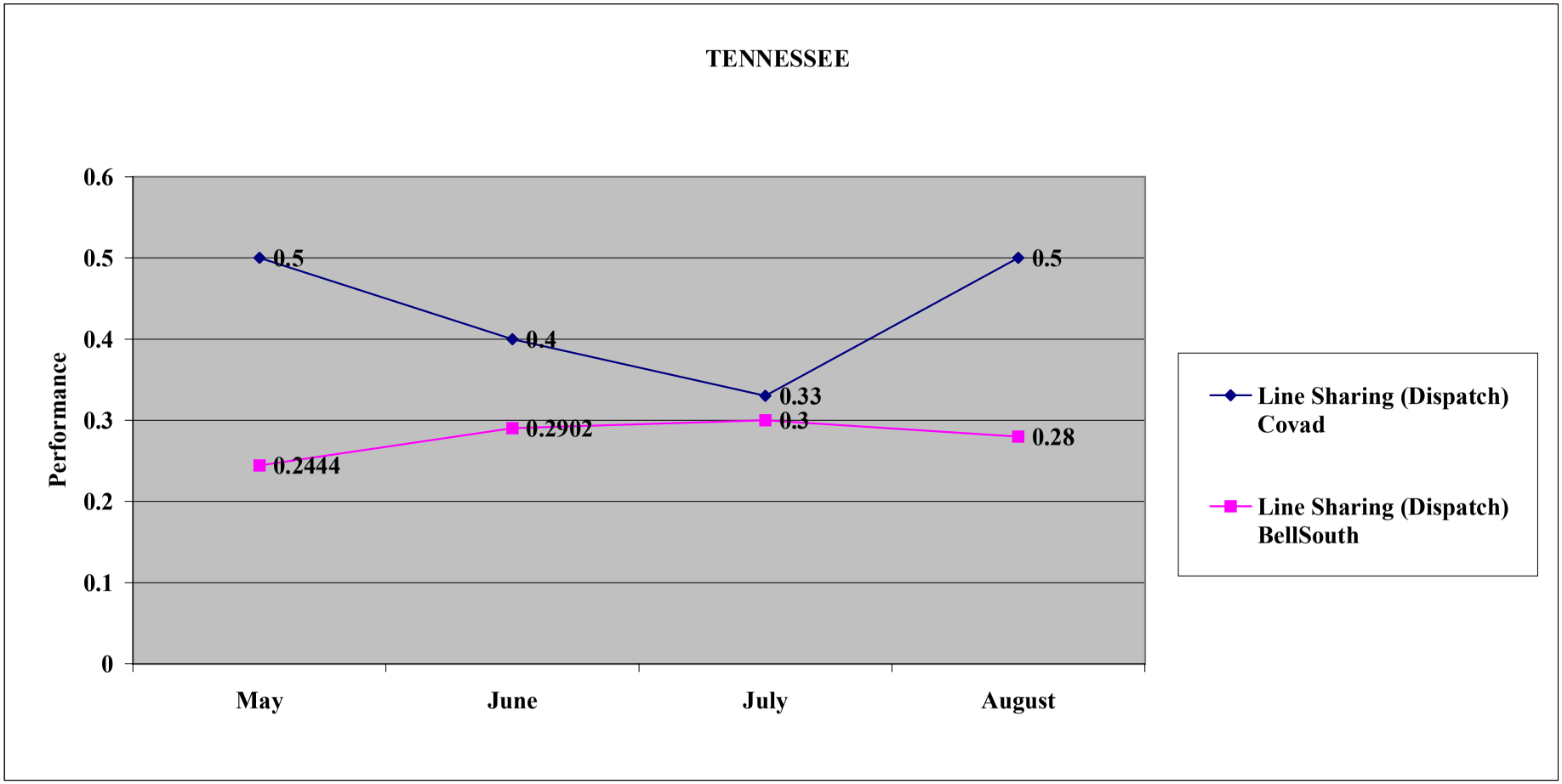


State	Metric	Product	Company	May	June	July	August
TN	Maintenance Average Duration	Line Sharing (Non Dispatch)	Covad	27.43	15.50	33.17	21.75
TN	Maintenance Average Duration	Line Sharing (Non Dispatch)	BellSouth	5.03	1.92	2.45	2.20
			Covad Volume	7	6	24	12



PERCENT REPEAT TROUBLES WITHIN 30 DAYS
(Line Sharing - Dispatch)

State	Metric	Product	Company	May	June	July	August
FL	% Repeat Troubles w/i 30 Days	Line Sharing (Dispatch)	Covad	50.00%	17.86%	35.29%	41.18%
FL	% Repeat Troubles w/i 30 Days	Line Sharing (Dispatch)	BellSouth	25.06%	26.79%	28.24%	28.24%
			Covad Volume	22	28	34	17



State	Metric	Product	Company	May	June	July	August
TN	% Repeat Troubles w/i 30 Days	Line Sharing - Dispatch	Covad	50.00%	40.00%	33.00%	50.00%
TN	% Repeat Troubles w/i 30 Days	Line Sharing - Dispatch	BellSouth	24.44%	29.02%	30.00%	28.00%
			Covad Volume	6	10	9	4