

CALL FOR ACTION

Incorporated
The International Non-Profit Network of Consumer Hotlines

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September 25, 2002

Marlene Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W. Room TW-A325
Washington, DC 20054

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Broadcast Affiliates

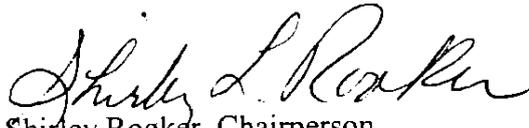
- WTAJ-TV/Altoona PA
- WXIA-TV/Athens GA
- WBZ-TV/Boston MA
- Radio Cultural/
Buenos Aires, ARGENTINA
- WIVB-TV/Buffalo NY
- WCPO-TV/Cincinnati OH
- WJW-TV/Cleveland OH
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- WABC-AM/New York NY
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Phoenix/Flagstaff AZ
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- WPRI-TV/Providence RI
- KTVI-TV/St. Louis MO
- KTVX-TV/Salt Lake City UT
- WTOL-TV/Toledo OH
- KJRH-TV/Tulsa OK
- WTOP AM & FM/Washington DC

RE: EX PARTE COMMUNICATION In the Matter of Notice of Proposed Rulemaking, Establishment of Rules Governing Procedures to Be Followed When Informal Complaints Are Filed by Consumers against Entities Regulated by the Commission [CI Docket No. 02-32, CC Docket No. 94-93, CC Docket No. 00-175; FCC 02-46]

Dear Madam Secretary:

As Chairperson of the FCC's Consumer/Disability Telecommunications Advisory Committee, attached please find the recommendations of the Committee concerning the Commission's informal complaint process and outreach activities as adopted June 28, 2002. We believe that these recommendations are relevant in the above-captioned proceeding. This is an Ex Parte communication filed pursuant to Sec. 1.1206 of the Commission's rules.

Sincerely,


Shirley Rooker, Chairperson

Consumer/Disability Telecommunications Advisory Committee

cc: Chairman Michael K. Powell

Commissioners:

- Kathleen Q. Abernathy
- Michael J. Copps
- Kevin Martin

Enclosure

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