ride the light SM

Qwest®

Performance Results

Iowa

December 2001 - September 2002

October 18, 2002

Table of Contents

Section	Page Number
Checklist #1 - Local Interconnection - LIS Installation	36
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	36
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	36
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	36
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	37
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	37
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	37
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	38
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	38
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	38
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	39
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	40
Checklist #1 - Local Interconnection - LIS Repair	41
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	41
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	41
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	41
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	42
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	42
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	42
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	43
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	43
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	43
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	44
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	44
Checklist #1 - Collocation	45
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)	45
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)	45
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)	45
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)	46
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)	46
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)	46
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)	47

Table of Contents

Section	Page Number
Checklist #1 - Trunk Blocking	48
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)	48
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)	48
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)	49
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)	49
Checklist #2 - Gateway Availability	50
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)	50
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)	50
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)	50
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)	51
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)	51
Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)	51
System Availability - EXACT (Percent) (GA-4) (Benchmark)	52
Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)	52
Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)	53
Checklist #2 - Preorder Response Times - IMA	54
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)	54
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)	54
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)	54
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)	55
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)	55
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)	55
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)	56
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)	56
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)	56
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)	57
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)	57
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)	57
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)	58
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)	58
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)	58

Table of Contents

Section **Page Number**

Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic) 59
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic) 59
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic) 59
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark) 60
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic) 60
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark) 60
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic) 61
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic) 61
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark) 61
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic) 62
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic) 62
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic) 62
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark) 63
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic) 63
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic) 63
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark) 64
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark) 64
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic) 64

Checklist #2 - Preorder Response Times - EDI 65
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark) 65
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark) 65
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark) 65
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark) 66
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark) 66
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark) 66
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark) 67
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark) 67
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic) 67
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic) 68
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark) 68
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic) 68

Checklist #2 - Electronic Flow-through - Resale 69

Table of Contents

Section	Page Number
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)	69
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)	69
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)	69
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)	70
Checklist #2 - Electronic Flow-through - Unbundled Loops	71
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	71
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	71
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	71
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	72
Checklist #2 - Electronic Flow-through - LNP	73
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)	73
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)	73
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)	73
Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)	74
Checklist #2 - Electronic Flow-through - UNE-P-POTS	75
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)	75
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)	75
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)	75
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)	76
Checklist #2 - LSR Rejections	77
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)	77
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)	77
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)	77
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)	78
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)	78
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)	78
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)	79
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)	79
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)	79
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)	80

Table of Contents

Section	Page Number
Checklist #2 - Firm Order Confirmations - Resale	81
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	*81*
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	*81*
(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	*81*
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	*82*
(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual	*82*
Checklist #2 - Firm Order Confirmations - Unbundled Loops	83
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	*83*
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	*83*
(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	*83*
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	*84*
(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual	*84*
Checklist #2 - Firm Order Confirmations - LNP	85
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA	*85*
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI	*85*
(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA	*85*
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI	*86*
(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual	*86*
Checklist #2 - Firm Order Confirmations - LIS	87
(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time	*87*
Checklist #2 - Completion Notifications	88
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)	*88*
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)	*88*
Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)	*88*
Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)	*89*
Checklist #2 - Jeopardy Notifications - Non-Designed Services	90
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)	*90*
Timely Jeopardy Notices (Percent) (PO-9A) (Parity)	*90*

Table of Contents

Section	Page Number
Checklist #2 - Jeopardy Notifications - Unbundled Loops	91
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)	*91*
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)	*91*
Checklist #2 - Jeopardy Notifications - LIS	92
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)	*92*
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)	*92*
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	93
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)	*93*
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)	*93*
Checklist #2 - LSR Accountability	94
LSR Accountability (Percent) (PO-10) (Diagnostic)	*94*
Checklist #2 - Due Date Changes	95
Number of Due Date Changes per Order (PO-15) (Diagnostic)	*95*
Checklist #2 - Timely Release Notifications	96
(PO-16) Timely Release Notifications (Percent) (Benchmark)	*96*
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	97
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)	*97*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)	*97*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)	*97*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)	*98*
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)	*98*
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)	*98*
Checklist #2 - Manual Service Order Accuracy	99
Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Diagnostic)	*99*
Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)	*99*

Table of Contents

Section	Page Number
Checklist #2 - Order Accuracy	100
(Diagnostic)	100
Checklist #2 - Access To Centers	101
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)	101
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)	101
Checklist #2 - Billing	102
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)	102
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)	102
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)	102
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)	103
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)	104
Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)	105
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)	106
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)	107
Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)	107
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation	108
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	108
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	108
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	108
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	109
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	109
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	109
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	110
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	110
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	110
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	111
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	111
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	111
New Service Installation Quality (Percent) (OP-5) (Parity)	112
New Service Installation Quality (Percent) (OP-5*) (Parity)	112
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	112

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)	113
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair	114
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	114
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	114
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	114
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	115
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	115
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	115
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	116
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	116
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	116
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	117
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	117
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	117
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	118
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	118
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	118
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	119
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	119
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	119
Trouble Rate (Percent) (MR-8) (Parity)	120
Trouble Rate (Percent) (MR-8*) (Parity)	120
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	120
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation	121
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	121
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	121
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	121
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	122
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	122
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	122
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	123
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	123

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 123
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 124
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 124
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 124
New Service Installation Quality (Percent) (OP-5) (Parity) 125
New Service Installation Quality (Percent) (OP-5*) (Parity) 125
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 125
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic) 126

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair 127
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 127
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 127
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 127
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 128
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 128
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 128
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 129
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 129
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 129
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 130
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 130
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 130
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 131
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 131
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 131
Trouble Rate (Percent) (MR-8) (Parity) 132
Trouble Rate (Percent) (MR-8*) (Parity) 132
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 132

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation 133
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 133
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 133
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 133
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 134

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 134
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 134
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 135
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 135
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 135
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 136
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 136
New Service Installation Quality (Percent) (OP-5) (Parity) 136
New Service Installation Quality (Percent) (OP-5*) (Parity) 137
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 137
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic) 138

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair 139
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 139
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 139
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 139
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 140
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 140
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 140
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 141
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 141
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 141
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 142
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 142
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 142
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 143
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 143
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 143
Trouble Rate (Percent) (MR-8) (Parity) 144
Trouble Rate (Percent) (MR-8*) (Parity) 144
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 144

Checklist #4 - Unbundled Loop - Analog Installation 145
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs 145

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs 145
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 145
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 146
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs 146
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs 146
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 147
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 147
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 147
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 148
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 148
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 148
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 149
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 149
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 149
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 150
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 150
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 150
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 151
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic) 152

Checklist #4 - Unbundled Loop - Analog Repair 153
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 153
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 153
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 153
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 154
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 154
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 154
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 155
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 155
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 155
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 156
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 156
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 156
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 157

Table of Contents

Section **Page Number**

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation 158

Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One *158*
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One *158*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *158*
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *159*
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two *159*
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two *159*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *160*
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two *160*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two *160*
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two *161*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *161*
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic) *162*

Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair 163

Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One *163*
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One *163*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *163*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *164*
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One *164*
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two *164*
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two *165*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two *165*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two *165*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two *166*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two *166*
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two *166*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two *167*

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation 168

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *168*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One *168*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *168*

Table of Contents

Section **Page Number**

Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *169*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two *169*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two *169*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *170*
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two *170*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two *170*
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two *171*
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) *171*
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic) *172*

Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair 173
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One *173*
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One *173*
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One *173*
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One *174*
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two *174*
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two *174*
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two *175*
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two *175*
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two *175*
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two *176*
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two *176*

Checklist #4 - Unbundled Loop - DS1 Capable Installation 177
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One *177*
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One *177*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One *177*
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One *178*
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two *178*
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two *178*
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two *179*
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two *179*
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two *179*
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two *180*

Table of Contents

Section	Page Number
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	180
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)	181
Checklist #4 - Unbundled Loop - DS1 Capable Repair	182
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	182
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	182
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	182
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	183
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	183
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	183
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	184
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	184
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	184
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	185
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	185
Checklist #4 - Unbundled Loop - ISDN Capable Installation	186
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	186
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	186
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	186
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	187
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	187
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	187
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	188
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	188
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	188
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	189
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	189
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)	190
Checklist #4 - Unbundled Loop - ISDN Capable Repair	191
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One	191
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One	191
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	191

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 192
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 192
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 192
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 193
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 193
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 193
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 194
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 194
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 194
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 195

Checklist #4 - Unbundled Loop - ADSL Qualified Installation 196
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One 196
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One 196
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 196
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two 197
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two 197
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 197
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 198
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 198

Checklist #4 - Unbundled Loop - ADSL Qualified Repair 199
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 199
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 199
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 199
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 200
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 200
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 200
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 201
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 201
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 201
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 202
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 202
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 202

Table of Contents

Section	Page Number
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	203
Checklist #4 - Unbundled Loop - Installation for DS3 and Higher	204
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	204
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	204
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	204
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One	205
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	205
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	205
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two	206
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two	206
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	206
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	207
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	207
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)	208
Checklist #4 - Unbundled Loop - Repair for DS3 and Higher	209
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	209
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	209
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	209
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	210
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	210
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	210
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	211
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	211
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	211
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	212
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	212
Checklist #4 - Unbundled Loop Cutovers	213
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)	213
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)	213
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)	213
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)	214

Table of Contents

Section	Page Number
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)	214
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)	214
Checklist #4 - Unbundled Loop - Conditioned	215
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One	215
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One	215
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two	215
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two	216
Checklist #4 - Line Sharing Installation	217
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs	217
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs	217
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs	217
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs	218
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs	218
Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs	218
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs	219
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs	219
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches	219
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches	220
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches	220
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches	220
New Service Installation Quality (Percent) (OP-5) (Parity)	221
New Service Installation Quality (Percent) (OP-5*) (Parity)	221
(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date	222
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	223
Checklist #4 - Line Sharing Repair	224
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	224
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	224
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	224
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs	225
Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs	225
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	226

Table of Contents

Section **Page Number**

All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 226
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 226
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs 227
Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs 227
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 228
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 228
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 228
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches 229
Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches 229
Trouble Rate (Percent) (MR-8) (Parity) 230
Trouble Rate (Percent) (MR-8*) (Parity) 230

Checklist #4 - Dark Fiber - Loop Repair 231
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two 231
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two 231

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation 232
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 232
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 232
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 232
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 233
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 233
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 233
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 234
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 234
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 234
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 235
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 235
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic) 236

Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair 237
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 237
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 237
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 237

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 238
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 238
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 238
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 239
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 239
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 239
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 240
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 240

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation 241
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 241
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 241
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 241
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 242
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 242
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 242
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 243
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 243
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 243
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 244
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 244
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic) 245

Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair 246
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 246
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 246
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 246
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 247
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 247
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 247
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 248
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 248
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 248
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 249

Table of Contents

Section	Page Number
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	249
Checklist #5 - Dark Fiber - IOF Repair	250
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two	250
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two	250
Checklist #7 - E911	251
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	251
Checklist #7 - E911/911 Trunk Installation	252
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One	252
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One	252
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One	252
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two	253
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two	253
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two	253
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two	254
Checklist #7 - E911/911 Trunk Repair	255
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One	255
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	255
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	255
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	256
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	256
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	256
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	257
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	257
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	257
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	258
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	258
Checklist #7 - Operator Services - Directory Assistance	259
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	259
Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	259

Table of Contents

Section	Page Number
Checklist #8 - Directory Listings	260
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)	260
Accurate Database Updates (Percent) (DB-2C-1) (Parity)	260
Checklist #9 - NXX Code Activation	261
NXX Code Activation (Percent) (NP-1A) (Parity)	261
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)	261
Checklist #10 - Databases and Signaling	262
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	262
Checklist #11 - Number Portability**	263
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)	263
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)	263
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)	263
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)	264
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)	264
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)	264
Checklist #14 - Resale - Residence Installation	265
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	265
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	265
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	265
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	266
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	266
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	266
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	267
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	267
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	267
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	268
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	268
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	268
New Service Installation Quality (Percent) (OP-5) (Parity)	269

Table of Contents

Section	Page Number
New Service Installation Quality (Percent) (OP-5*) (Parity)	269
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	269
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)	270
Checklist #14 - Resale - Residence Repair	271
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	271
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	271
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	271
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	272
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	272
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	272
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	273
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	273
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	273
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	274
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	274
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	274
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	275
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	275
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	275
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	276
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	276
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	276
Trouble Rate (Percent) (MR-8) (Parity)	277
Trouble Rate (Percent) (MR-8*) (Parity)	277
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	277
Checklist #14 - Resale - Business Installation	278
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	278
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	278
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	278
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	279
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	279
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	279

Table of Contents

Section **Page Number**

Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 280
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 280
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 280
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 281
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 281
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 281
New Service Installation Quality (Percent) (OP-5) (Parity) 282
New Service Installation Quality (Percent) (OP-5*) (Parity) 282
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 282
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic) 283

Checklist #14 - Resale - Business Repair 284
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 284
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 284
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 284
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 285
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 285
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 285
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 286
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 286
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 286
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 287
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 287
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 287
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 288
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 288
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 288
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 289
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 289
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 289
Trouble Rate (Percent) (MR-8) (Parity) 290
Trouble Rate (Percent) (MR-8*) (Parity) 290
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 290

Table of Contents

Section	Page Number
Checklist #14 - Resale - Centrex Installation	291
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	291
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	291
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	291
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	292
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	292
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	292
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	293
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	293
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	293
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	294
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	294
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches	294
New Service Installation Quality (Percent) (OP-5) (Parity)	295
New Service Installation Quality (Percent) (OP-5*) (Parity)	295
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	295
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	296
Checklist #14 - Resale - Centrex Repair	297
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	297
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	297
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	297
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	298
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	298
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	298
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	299
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	299
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	299
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	300
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	300
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	300
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	301
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	301
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	301

Table of Contents

Section	Page Number
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	302
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	302
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	302
Trouble Rate (Percent) (MR-8) (Parity)	303
Trouble Rate (Percent) (MR-8*) (Parity)	303
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	303
Checklist #14 - Resale - Centrex 21 Installation	304
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	304
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	304
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	304
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	305
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs	305
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs	305
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs	306
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs	306
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	306
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	307
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches	307
New Service Installation Quality (Percent) (OP-5) (Parity)	307
New Service Installation Quality (Percent) (OP-5*) (Parity)	308
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)	308
Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	309
Checklist #14 - Resale - Centrex 21 Repair	310
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	310
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	310
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	310
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	311
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	311
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	311
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	312
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	312
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	312

Table of Contents

Section **Page Number**

Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 313
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 313
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs 313
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 314
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 314
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 314
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 315
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 315
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 315
Trouble Rate (Percent) (MR-8) (Parity) 316
Trouble Rate (Percent) (MR-8*) (Parity) 316
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 316

Checklist #14 - Resale - PBX Installation 317
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 317
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 317
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 317
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs 318
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 318
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 318
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 319
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs 319
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 319
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 320
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 320
New Service Installation Quality (Percent) (OP-5) (Parity) 320
New Service Installation Quality (Percent) (OP-5*) (Parity) 321
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 321
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 321
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 322
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 322
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 322
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 323
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 323

Table of Contents

Section	Page Number
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	324
Checklist #14 - Resale - PBX Repair	325
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs	325
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs	325
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs	325
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs	326
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs	326
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs	326
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs	327
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs	327
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs	327
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs	328
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs	328
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs	328
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches	329
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches	329
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches	329
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches	330
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches	330
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches	330
Trouble Rate (Percent) (MR-8) (Parity)	331
Trouble Rate (Percent) (MR-8*) (Parity)	331
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)	331
Checklist #14 - Resale - Basic ISDN Installation	332
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs	332
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs	332
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs	332
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs	333
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches	333
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches	333
New Service Installation Quality (Percent) (OP-5) (Parity)	334
New Service Installation Quality (Percent) (OP-5*) (Parity)	334

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 334
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 335
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 335
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 335
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 336
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 336
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 336
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 337
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 337
Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic) 338

Checklist #14 - Resale - Basic ISDN Repair 339
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs 339
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs 339
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs 339
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs 340
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs 340
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs 340
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs 341
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs 341
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs 341
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs 342
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs 342
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches 342
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches 343
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches 343
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches 343
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches 344
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches 344
Trouble Rate (Percent) (MR-8) (Parity) 344
Trouble Rate (Percent) (MR-8*) (Parity) 345
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) 345

Checklist #14 - Resale - Qwest DSL Installation 346

Table of Contents

Section **Page Number**

Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 346
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 346
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 346
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 347
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 347
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 347
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 348
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 348
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 348
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 349
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 349
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 349
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 350
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 350
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 350
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 351

Checklist #14 - Resale - Qwest DSL Repair 352
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 352
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One 352
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One 352
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 353
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 353
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 353
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two 354
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two 354
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 354
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 355
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 355
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 355
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 356

Checklist #14 - Resale - Primary ISDN Installation 357
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 357

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 357
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 357
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 358
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 358
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 358
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 359
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 359
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 359
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 360
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 360
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 360
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 361
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 361
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 361
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic) 362

Checklist #14 - Resale - Primary ISDN Repair 363
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 363
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 363
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 363
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 364
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 364
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 364
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 365
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 365
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 365
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 366
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 366

Checklist #14 - Resale - DS0 Installation 367
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs 367
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs 367
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs 367
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs 368

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs 368
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs 368
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches 369
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches 369
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches 369
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches 370
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 370
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 370
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 371
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 371
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 371
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 372
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 372
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 372
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 373
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 373
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 373
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic) 374

Checklist #14 - Resale - DS0 Repair 375
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 375
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 375
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 375
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 376
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 376
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 376
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 377
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 377
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 377
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 378
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 378

Checklist #14 - Resale - DS1 Installation 379
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 379

Table of Contents

Section **Page Number**

Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 379
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 379
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 380
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 380
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 380
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 381
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 381
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 381
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 382
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 382
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic) 383

Checklist #14 - Resale - DS1 Repair 384
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 384
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 384
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 384
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 385
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 385
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 385
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 386
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 386
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 386
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 387
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 387

Checklist #14 - Resale - Installation for DS3 and Higher 388
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 388
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 388
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 388
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 389
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 389
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 389
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 390
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 390

Table of Contents

Section **Page Number**

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 390
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 391
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 391
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic) 392

Checklist #14 - Resale - Repair for DS3 and Higher 393
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 393
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One 393
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One 393
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One 394
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two 394
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two 394
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two 395
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two 395
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two 395
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two 396
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two 396

Checklist #14 - Resale - Frame Relay Installation 397
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One 397
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One 397
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One 397
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One 398
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two 398
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two 398
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two 399
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two 399
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two 399
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two 400
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic) 400
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic) 401

Checklist #14 - Resale - Frame Relay Repair 402
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One 402

Table of Contents

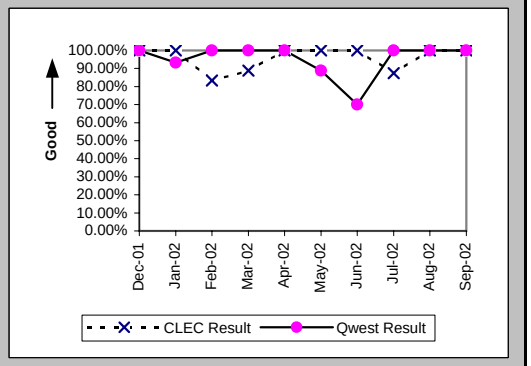
Section **Page Number**

Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One	402
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One	402
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One	403
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two	403
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two	403
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two	404
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two	404
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two	404
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two	405
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two	405

Checklist #1 - Local Interconnection - LIS Installation

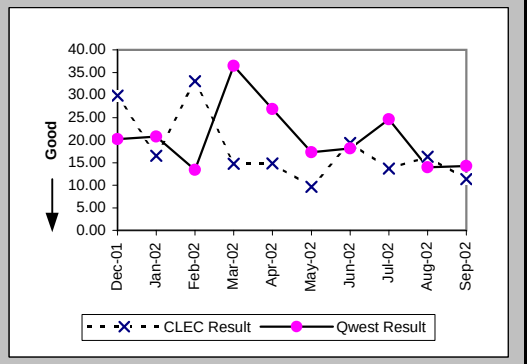
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	5	0	17	17	100.00%	N/A	N/A	N/A	
Jan-02	7	7	100.00%	7	0	14	15	93.33%	24.94%	-0.58	-1.35	No
Feb-02	5	6	83.33%	11	0	24	24	100.00%	N/A	N/A	-0.19	No
Mar-02	8	9	88.89%	3	1	18	18	100.00%	N/A	N/A	-0.41	No
Apr-02	4	4	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
May-02	4	4	100.00%	2	0	8	9	88.89%	31.43%	-0.59	-1.36	No
Jun-02	3	3	100.00%	0	0	7	10	70.00%	45.83%	-0.99	-1.6	No
Jul-02	7	8	87.50%	2	0	8	8	100.00%	N/A	N/A	-0.62	No
Aug-02	7	7	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



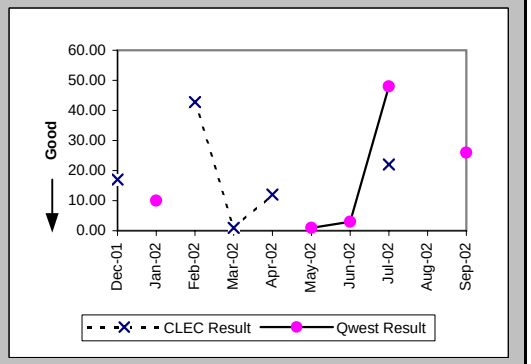
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	269	9	29.89	0	0	465	23	20.22	5.38	2.65	0.61	Yes
Jan-02	231	14	16.50	0	0	353	17	20.76	6.62	-1.79	-2.09	No
Feb-02	562	17	33.06	0	0	362	27	13.41	2.63	3.72	1.26	Yes
Mar-02	177	12	14.75	0	1	729	20	36.45	10.34	-5.75	-4.49	No
Apr-02	74	5	14.80	0	0	188	7	26.86	13.80	-1.49	-1.91	No
May-02	58	6	9.67	0	0	173	10	17.30	3.06	-4.84	-3.94	No
Jun-02	58	3	19.33	0	0	218	12	18.17	4.51	0.46	-0.72	No
Jul-02	137	10	13.70	0	0	246	10	24.60	18.60	-1.31	-1.8	No
Aug-02	114	7	16.29	0	0	84	6	14.00	7.40	0.66	-0.6	No
Sep-02	34	3	11.33	0	0	185	13	14.23	12.60	-0.36	-1.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

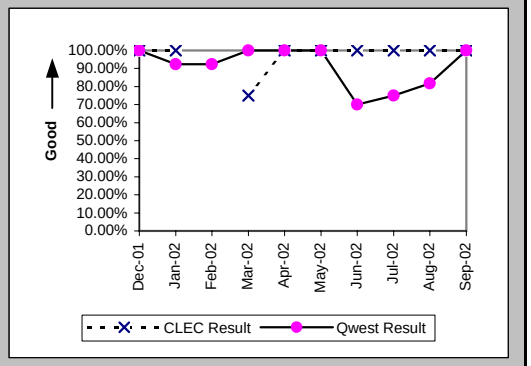
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	1	17.00	4	0							
Jan-02						20	2	10.00	7.07			
Feb-02	171	4	42.75	8	0							
Mar-02	1	1	1.00	3	0							
Apr-02	12	1	12.00	0	0							
May-02						1	1	1.00				
Jun-02						9	3	3.00	0.00			
Jul-02	44	2	22.00	1	0	48	1	48.00				
Aug-02												
Sep-02						26	1	26.00				



Checklist #1 - Local Interconnection - LIS Installation

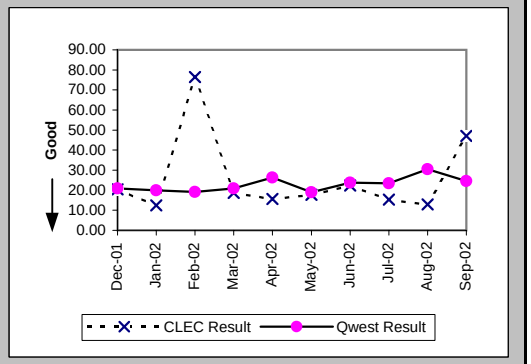
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	2	0	26	26	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	4	0	12	13	92.31%	26.65%	-0.28	-1.17	No
Feb-02						12	13	92.31%	26.65%			
Mar-02	3	4	75.00%	1	0	4	4	100.00%	N/A	N/A	-0.63	No
Apr-02	6	6	100.00%	1	1	7	7	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	1	0	20	20	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	3	0	14	20	70.00%	45.83%	-1.06	-1.64	No
Jul-02	3	3	100.00%	0	0	6	8	75.00%	43.30%	-0.85	-1.52	No
Aug-02	11	11	100.00%	1	0	18	22	81.82%	38.57%	-1.28	-1.78	No
Sep-02	6	6	100.00%	0	0	20	20	100.00%	N/A	N/A	N/A	



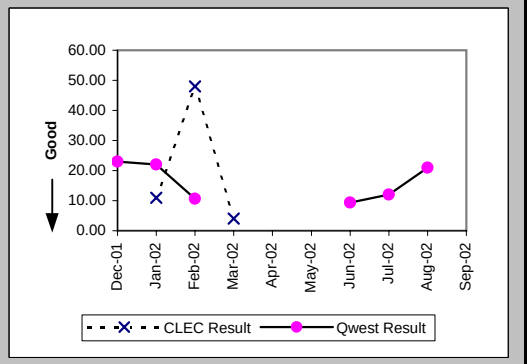
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	82	4	20.50	0	0	692	33	20.97	9.89	-0.09	-1.05	No
Jan-02	62	5	12.40	0	0	378	19	19.89	7.89	-1.89	-2.15	No
Feb-02	153	2	76.50	0	0	306	16	19.12	5.78	2.58	0.57	Yes
Mar-02	93	5	18.60	0	0	125	6	20.83	15.12	-0.24	-1.15	No
Apr-02	109	7	15.57	0	1	237	9	26.33	12.46	-1.71	-2.04	No
May-02	53	3	17.67	0	0	381	20	19.05	2.93	-0.76	-1.46	No
Jun-02	134	6	22.33	0	0	596	25	23.84	7.25	-0.46	-1.28	No
Jul-02	46	3	15.33	0	0	234	10	23.40	10.01	-1.22	-1.74	No
Aug-02	155	12	12.92	0	0	701	23	30.48	18.76	-2.63	-2.6	No
Sep-02	282	6	47.00	0	0	491	20	24.55	21.26	2.12	0.29	Yes



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

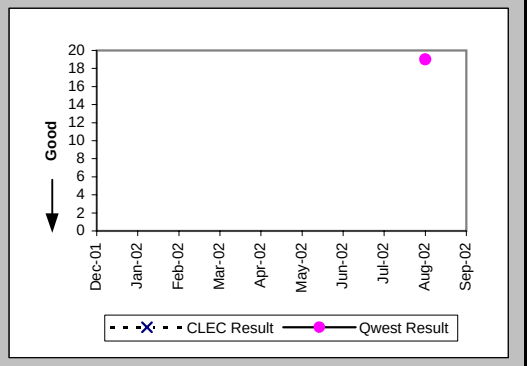
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	3	23.00	21.93			
Jan-02	11	1	11.00	3	0	22	1	22.00				
Feb-02	96	2	48.00	0	0	32	3	10.67	5.13	1.38	-0.16	No
Mar-02	4	1	4.00	1	0							
Apr-02												
May-02												
Jun-02						94	10	9.40	7.46			
Jul-02						24	2	12.00	8.49			
Aug-02						63	3	21.00	30.32			
Sep-02												



Checklist #1 - Local Interconnection - LIS Installation

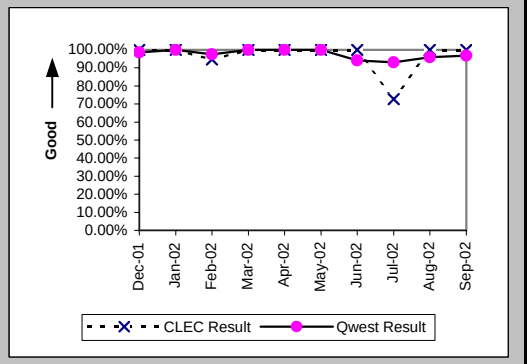
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						19	1	19.00				
Sep-02												



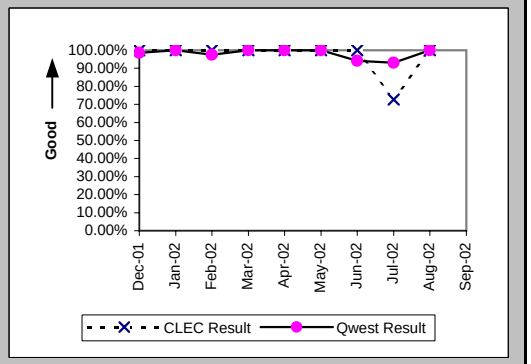
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	71	72	98.61%	11.70%	-0.32	-1.19	No
Jan-02	16	16	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Feb-02	18	19	94.74%	0	0	39	40	97.50%	15.61%	0.42	-0.75	No
Mar-02	18	18	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Apr-02	15	15	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	0	0	32	34	94.12%	23.53%	-0.67	-1.41	No
Jul-02	8	11	72.73%	0	0	27	29	93.10%	25.34%	1.55	-0.06	No
Aug-02	16	16	100.00%	0	0	24	25	96.00%	19.60%	-0.64	-1.39	No
Sep-02	14	14	100.00%	0	0	30	31	96.77%	17.67%	-0.57	-1.34	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

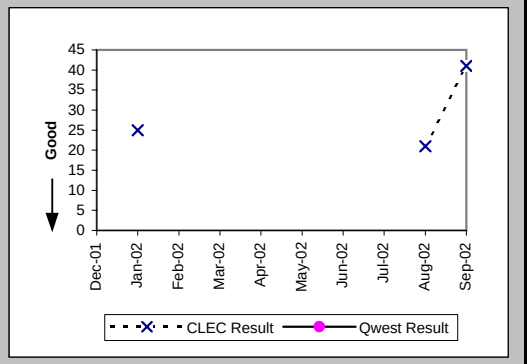
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	71	72	98.61%	11.70%	-0.32	-1.19	No
Jan-02	16	16	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Feb-02	19	19	100.00%	0	0	39	40	97.50%	15.61%	-0.57	-1.35	No
Mar-02	18	18	100.00%	0	0	35	35	100.00%	N/A	N/A	N/A	
Apr-02	15	15	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
May-02	11	11	100.00%	0	0	23	23	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	0	0	32	34	94.12%	23.53%	-0.67	-1.41	No
Jul-02	8	11	72.73%	0	0	27	29	93.10%	25.34%	1.55	-0.06	No
Aug-02	16	16	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Sep-02												



Checklist #1 - Local Interconnection - LIS Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

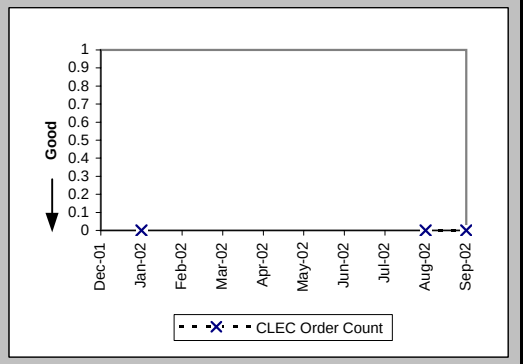
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	25	1	25.00	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02	21	1	21.00	0	0							
Sep-02	41	1	41.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

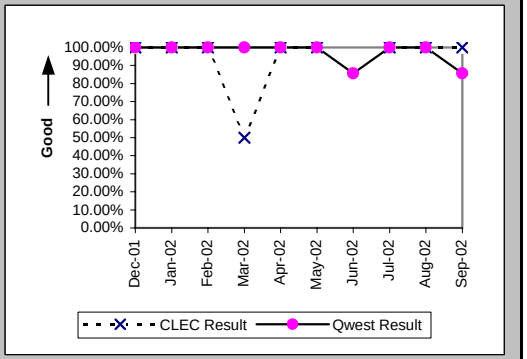
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	0
Sep-02	0



Checklist #1 - Local Interconnection - LIS Repair

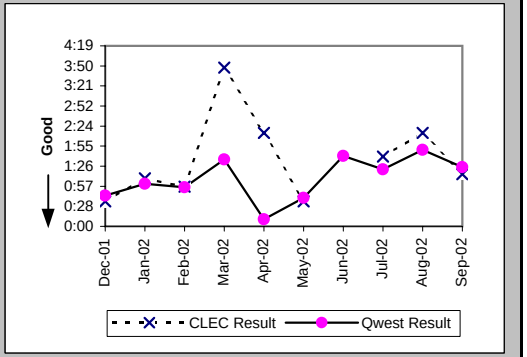
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	12	12	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Feb-02	9	9	100.00%	6	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	2	4	50.00%	1	0	6	6	100.00%	N/A	N/A	-0.05	No
Apr-02	2	2	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
May-02	6	6	100.00%	2	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02						6	7	85.71%	34.99%			
Jul-02	7	7	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	1	0	6	7	85.71%	34.99%	-0.65	-1.4	No



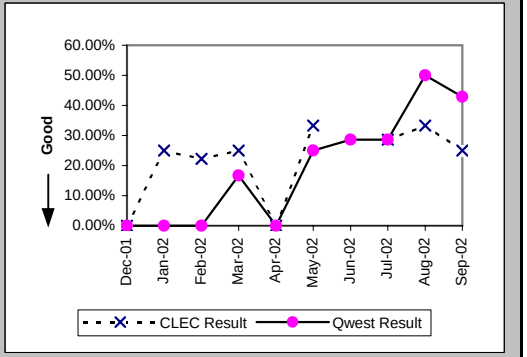
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:48	3	0:36	0	0	1:27	2	0:44	0:01	-11.62	-8.07	No
Jan-02	13:46	12	1:09	1	0	4:03	4	1:01	0:49	0.35	-0.79	No
Feb-02	8:30	9	0:57	6	0	1:51	2	0:56	1:17	0.69	-0.58	No
Mar-02	15:11	4	3:48	1	0	9:39	6	1:36	1:14	1.13	-0.32	No
Apr-02	4:29	2	2:14	0	0	0:20	2	0:10	0:13	1.04	-0.37	No
May-02	3:37	6	0:36	2	0	2:44	4	0:41	0:46	-0.16	-1.1	No
Jun-02						11:48	7	1:41	1:28			
Jul-02	11:40	7	1:40	1	0	19:06	14	1:22	0:48	0.75	-0.55	No
Aug-02	6:41	3	2:14	1	0	10:58	6	1:50	0:59	0.39	-0.76	No
Sep-02	5:00	4	1:15	1	0	9:52	7	1:25	1:43	-0.15	-1.09	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

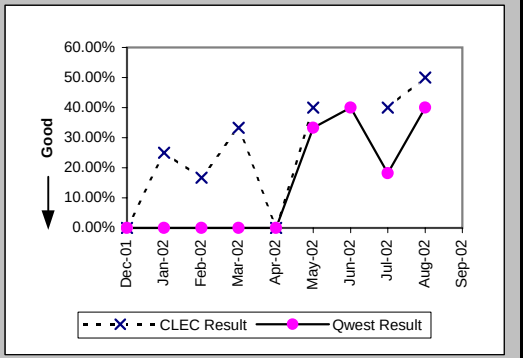
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jan-02	3	12	25.00%	1	0	0	4	0.00%	N/A	N/A	-0.44	No
Feb-02	2	9	22.22%	6	0	0	2	0.00%	N/A	N/A	-0.75	No
Mar-02	1	4	25.00%	1	0	1	6	16.67%	37.27%	0.17	-0.9	No
Apr-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
May-02	2	6	33.33%	2	0	1	4	25.00%	43.30%	0.08	-0.95	No
Jun-02						2	7	28.57%	45.18%			
Jul-02	2	7	28.57%	1	0	4	14	28.57%	45.18%	0	-1	No
Aug-02	1	3	33.33%	1	0	3	6	50.00%	50.00%	-0.47	-1.29	No
Sep-02	1	4	25.00%	1	0	3	7	42.86%	49.49%	-0.58	-1.35	No



Checklist #1 - Local Interconnection - LIS Repair

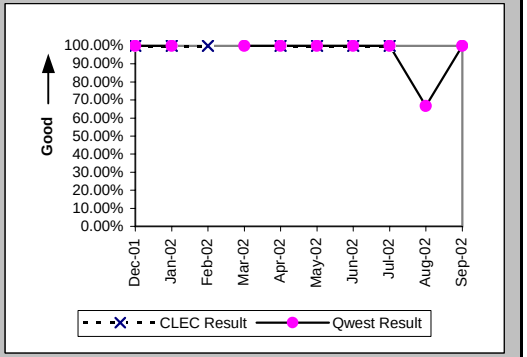
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jan-02	3	12	25.00%	1	0	0	3	0.00%	N/A	N/A	-0.55	No
Feb-02	1	6	16.67%	6	0	0	1	0.00%	N/A	N/A	-1.03	No
Mar-02	1	3	33.33%	1	0	0	4	0.00%	N/A	N/A	-0.53	No
Apr-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
May-02	2	5	40.00%	2	0	1	3	33.33%	47.14%	-0.03	-1.02	No
Jun-02						2	5	40.00%	48.99%			
Jul-02	2	5	40.00%	1	0	2	11	18.18%	38.57%	0.79	-0.52	No
Aug-02	1	2	50.00%	1	0	2	5	40.00%	48.99%	0.02	-0.99	No
Sep-02												



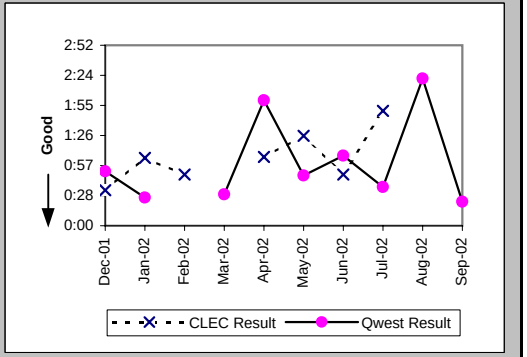
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	1	0	4	4	100.00%	N/A	N/A	N/A	
Jan-02	4	4	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Feb-02	6	6	100.00%	3	0							
Mar-02						1	1	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	1	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02						2	3	66.67%	47.14%			
Sep-02						3	3	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

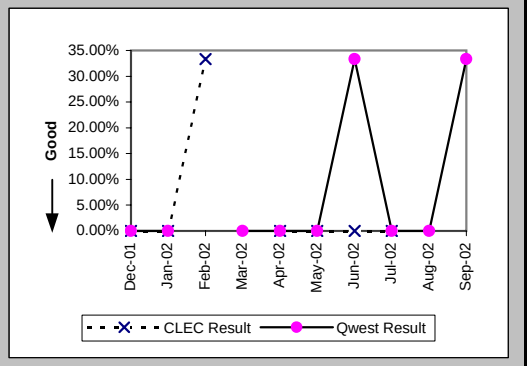
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:09	2	0:34	1	0	3:29	4	0:52	0:47	-0.44	-1.27	No
Jan-02	4:21	4	1:05	1	0	1:21	3	0:27	0:16	1.04	-0.37	No
Feb-02	4:53	6	0:49	3	0							
Mar-02						0:30	1	0:30				
Apr-02	1:06	1	1:06	0	0	5:59	3	2:00	0:04	-13.23	-9.05	No
May-02	4:17	3	1:26	1	0	2:24	3	0:48	0:36	0.3	-0.82	No
Jun-02	0:49	1	0:49	0	0	3:20	3	1:07	0:32	-0.48	-1.29	No
Jul-02	1:50	1	1:50	0	0	0:37	1	0:37				
Aug-02						7:03	3	2:21	2:01			
Sep-02						1:10	3	0:23	0:14			



Checklist #1 - Local Interconnection - LIS Repair

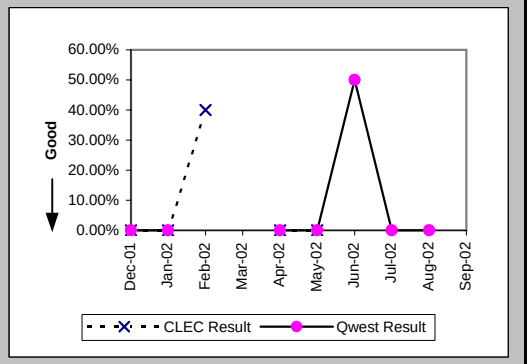
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02	0	4	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Feb-02	2	6	33.33%	3	0							
Mar-02						0	1	0.00%	0.00%			
Apr-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	1	3	33.33%	47.14%	-0.61	-1.37	No
Jul-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
Aug-02						0	3	0.00%	0.00%			
Sep-02						1	3	33.33%	47.14%			



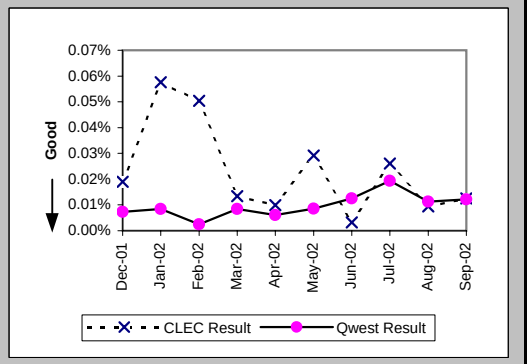
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Jan-02	0	4	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Feb-02	2	5	40.00%	3	0							
Mar-02												
Apr-02	0	1	0.00%	0	0	0	1	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	1	0	0	3	0.00%	N/A	N/A	N/A	
Jun-02						1	2	50.00%	50.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

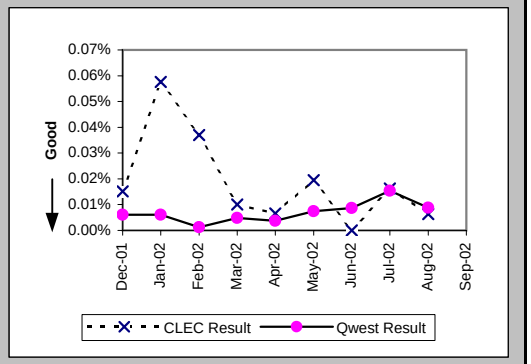
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	26266	0.02%	1	0	6	81666	0.01%	0.86%	1.92	0.17	Yes
Jan-02	16	27782	0.06%	2	0	7	81884	0.01%	0.92%	7.64	3.64	Yes
Feb-02	15	29768	0.05%	9	0	2	81239	0.00%	0.50%	14.26	7.67	Yes
Mar-02	4	29840	0.01%	2	0	7	81987	0.01%	0.92%	0.78	-0.53	No
Apr-02	3	30248	0.01%	0	0	5	81371	0.01%	0.78%	0.71	-0.57	No
May-02	9	30776	0.03%	3	0	7	80954	0.01%	0.93%	3.31	1.01	Yes
Jun-02	1	31036	0.00%	2	0	10	80080	0.01%	1.12%	-1.24	-1.75	No
Jul-02	8	30652	0.03%	1	0	15	77825	0.02%	1.39%	0.73	-0.56	No
Aug-02	3	31900	0.01%	1	0	9	79351	0.01%	1.06%	-0.27	-1.17	No
Sep-02	4	32116	0.01%	1	0	10	81848	0.01%	1.11%	0.03	-0.98	No



Checklist #1 - Local Interconnection - LIS Repair

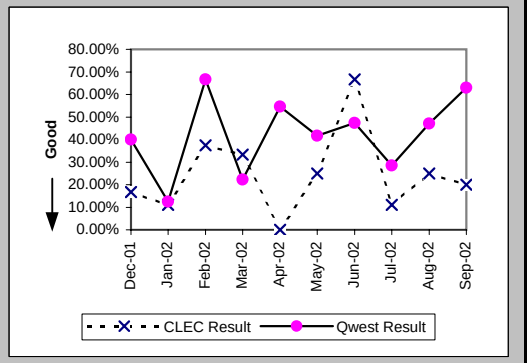
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	26266	0.02%	1	0	5	81666	0.01%	0.78%	1.64	0	No
Jan-02	16	27782	0.06%	2	0	5	81884	0.01%	0.78%	9.49	4.77	Yes
Feb-02	11	29768	0.04%	9	0	1	81239	0.00%	0.35%	15.03	8.14	Yes
Mar-02	3	29840	0.01%	2	0	4	81987	0.00%	0.70%	1.1	-0.33	No
Apr-02	2	30248	0.01%	0	0	3	81371	0.00%	0.61%	0.72	-0.57	No
May-02	6	30776	0.02%	3	0	6	80954	0.01%	0.86%	2.1	0.27	Yes
Jun-02	0	31036	0.00%	0	0	7	80080	0.01%	0.93%	-1.4	-1.85	No
Jul-02	5	30652	0.02%	1	0	12	77825	0.02%	1.24%	0.11	-0.94	No
Aug-02	2	31900	0.01%	1	0	7	79351	0.01%	0.94%	-0.41	-1.25	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

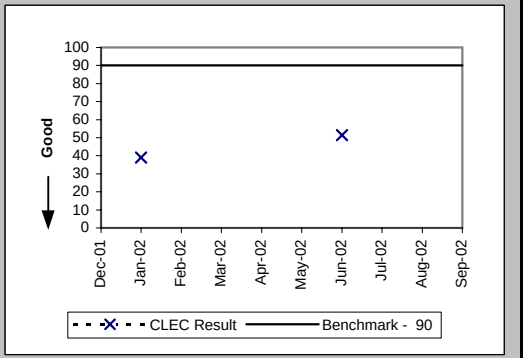
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	6	16.67%	0	0	4	10	40.00%	48.99%	-0.92	-1.56	No
Jan-02	2	18	11.11%	0	0	1	8	12.50%	33.07%	-0.1	-1.06	No
Feb-02	9	24	37.50%	0	0	4	6	66.67%	47.14%	-1.36	-1.82	No
Mar-02	2	6	33.33%	0	0	2	9	22.22%	41.57%	0.36	-0.78	No
Apr-02	0	3	0.00%	0	0	6	11	54.55%	49.79%	-1.68	-2.02	No
May-02	3	12	25.00%	0	0	5	12	41.67%	49.30%	-0.83	-1.5	No
Jun-02	2	3	66.67%	0	0	9	19	47.37%	49.93%	0.49	-0.7	No
Jul-02	1	9	11.11%	0	0	6	21	28.57%	45.18%	-0.97	-1.59	No
Aug-02	1	4	25.00%	0	0	8	17	47.06%	49.91%	-0.8	-1.48	No
Sep-02	1	5	20.00%	0	0	17	27	62.96%	48.29%	-1.83	-2.11	No



Checklist #1 - Collocation

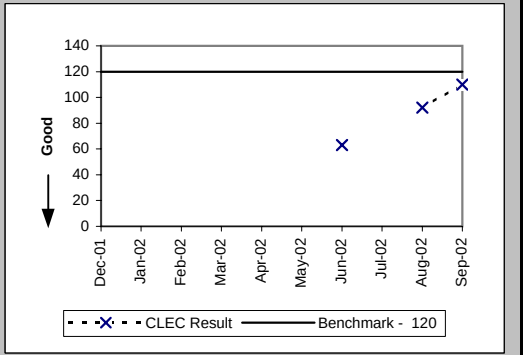
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	39	1	39.00			
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	206	4	51.50			
Jul-02						
Aug-02						
Sep-02						



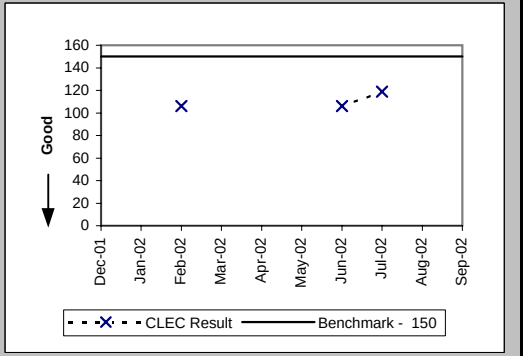
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	63	1	63.00			
Jul-02						
Aug-02	92	1	92.00			
Sep-02	110	1	110.00			



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

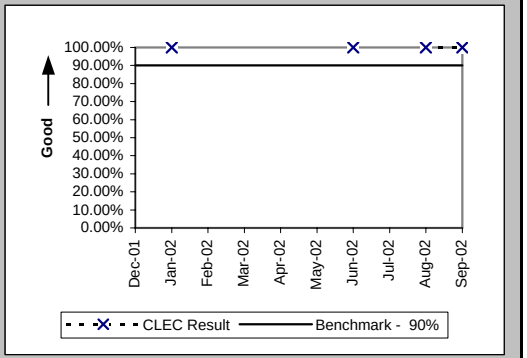
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	106	1	106.00			
Mar-02						
Apr-02						
May-02						
Jun-02	106	1	106.00			
Jul-02	119	1	119.00			
Aug-02						
Sep-02						



Checklist #1 - Collocation

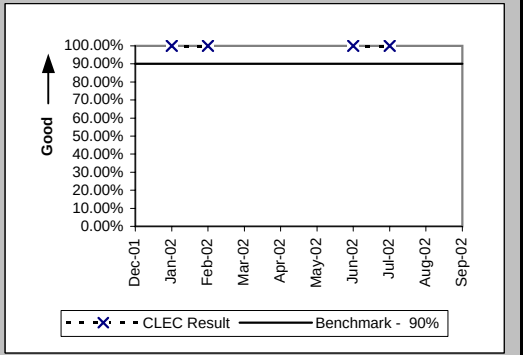
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	1	1	100.00%			
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	5	5	100.00%			
Jul-02						
Aug-02	1	1	100.00%			
Sep-02	1	1	100.00%			



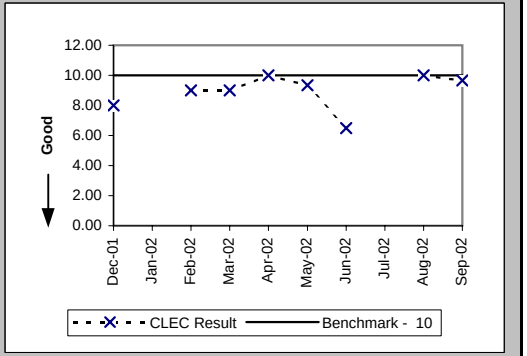
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	1	1	100.00%			
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02						
Jun-02	2	2	100.00%			
Jul-02	1	1	100.00%			
Aug-02						
Sep-02						



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

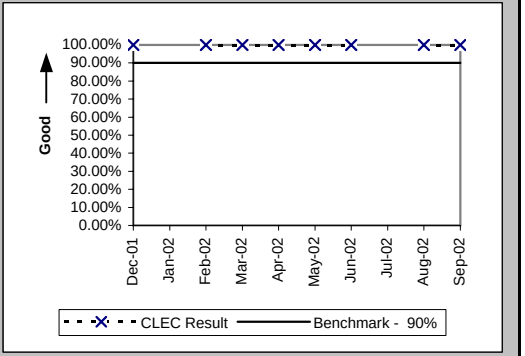
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	8	1	8.00	0	0	
Jan-02						
Feb-02	9	1	9.00			
Mar-02	18	2	9.00			
Apr-02	10	1	10.00			
May-02	28	3	9.33			
Jun-02	13	2	6.50			
Jul-02						
Aug-02	10	1	10.00			
Sep-02	29	3	9.67			



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

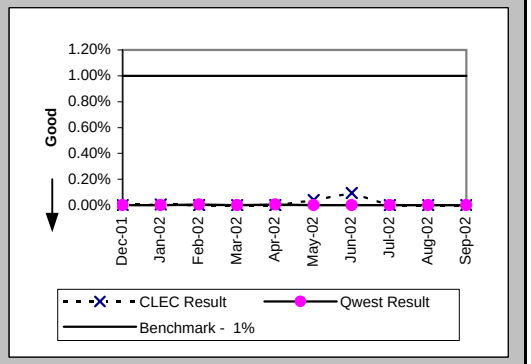
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02						
Feb-02	1	1	100.00%			
Mar-02	2	2	100.00%			
Apr-02	1	1	100.00%			
May-02	5	5	100.00%			
Jun-02	2	2	100.00%			
Jul-02						
Aug-02	1	1	100.00%			
Sep-02	3	3	100.00%			



Checklist #1 - Trunk Blocking

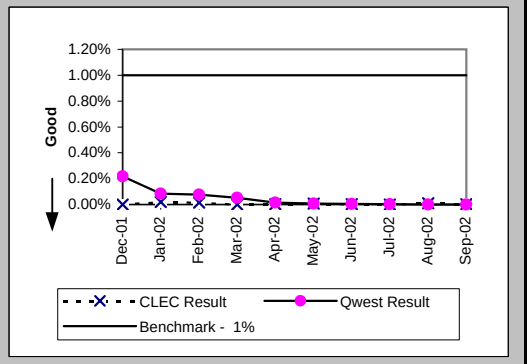
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4080	0.00%	0	0	0	15156	0.00%	0.00%			No
Jan-02	0.2	4008	0.01%	0	0	0	14964	0.00%	0.00%			No
Feb-02	0	4488	0.00%	0	0	0.61	14964	0.00%	0.01%	-20.26	-13.32	No
Mar-02	0.06	4488	0.00%	0	0	0	14964	0.00%	0.00%			No
Apr-02	0	4488	0.00%	0	0	0.85	14448	0.01%	0.05%	-6.44	-4.91	No
May-02	1.38	3600	0.04%	0	0	0	14256	0.00%	0.00%			No
Jun-02	4.36	4608	0.09%	0	0	0	14256	0.00%	0.00%			No
Jul-02	0	4246	0.00%	0	0	0	14256	0.00%	0.00%			No
Aug-02	0	4246	0.00%	0	0	0	14256	0.00%	0.00%			No
Sep-02	0	4294	0.00%	0	0	0	15096	0.00%	0.00%			No



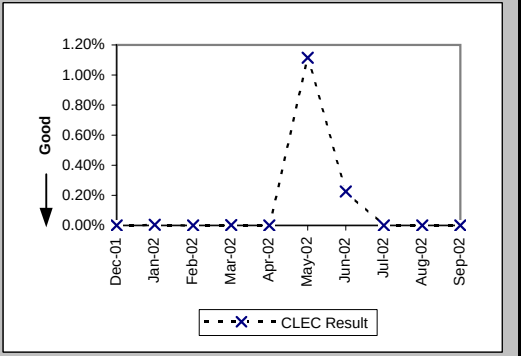
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3958	0.00%	0	0	36.2	16583	0.22%	2.33%	-5.3	-4.22	No
Jan-02	0.98	5110	0.02%	0	0	14.77	17331	0.09%	0.42%	-9.94	-7.04	No
Feb-02	0.97	6262	0.02%	0	0	13.11	17211	0.08%	0.28%	-14.59	-9.87	No
Mar-02	0.02	6262	0.00%	0	0	7.21	14011	0.05%	0.30%	-11.08	-7.73	No
Apr-02	0.15	5374	0.00%	0	0	1.99	13939	0.01%	0.06%	-12.35	-8.51	No
May-02	0.51	6838	0.01%	0	0	0.89	13723	0.01%	0.05%	1.2	-0.27	No
Jun-02	0.19	6526	0.00%	0	0	0.56	13675	0.00%	0.03%	-2.33	-2.42	No
Jul-02	0.02	5950	0.00%	0	0	0.23	13675	0.00%	0.03%	-2.91	-2.77	No
Aug-02	0.74	6766	0.01%	0	0	0.12	13675	0.00%	0.01%	83.36	49.68	No
Sep-02	0.22	6790	0.00%	0	0	0.04	13675	0.00%	0.00%	63.02	37.32	No

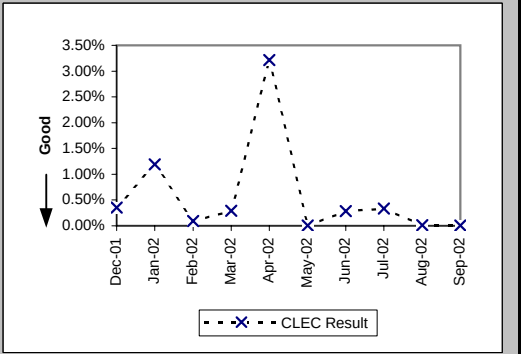


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	4080	0.00%	0	0	0.00%
Jan-02	0.2	4008	0.01%	0	0	0.05%
Feb-02	0	4488	0.00%	0	0	0.00%
Mar-02	0.06	4488	0.00%	0	0	0.02%
Apr-02	0	4488	0.00%	0	0	0.00%
May-02	50.62	4536	1.12%	0	0	2.13%
Jun-02	10.52	4656	0.23%	0	0	1.39%
Jul-02	0	4246	0.00%	0	0	0.00%
Aug-02	0	4246	0.00%	0	0	0.00%
Sep-02	0	4294	0.00%	0	0	0.00%



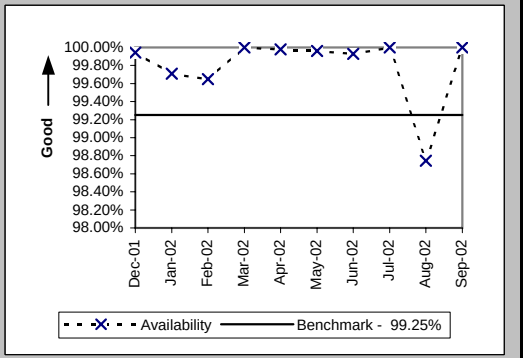
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	14.7	4174	0.35%	0	0	1.72%
Jan-02	64.64	5422	1.19%	0	0	5.24%
Feb-02	5.88	6382	0.09%	0	0	0.56%
Mar-02	19.81	6766	0.29%	0	0	1.52%
Apr-02	213.47	6646	3.21%	0	0	7.69%
May-02	0.51	6838	0.01%	0	0	0.04%
Jun-02	19.72	6958	0.28%	0	0	1.09%
Jul-02	21.72	6430	0.34%	0	0	2.16%
Aug-02	0.74	6766	0.01%	0	0	0.05%
Sep-02	0.22	6790	0.00%	0	0	0.03%



Checklist #2 - Gateway Availability

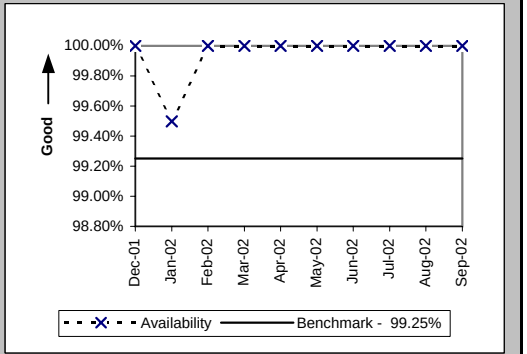
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		



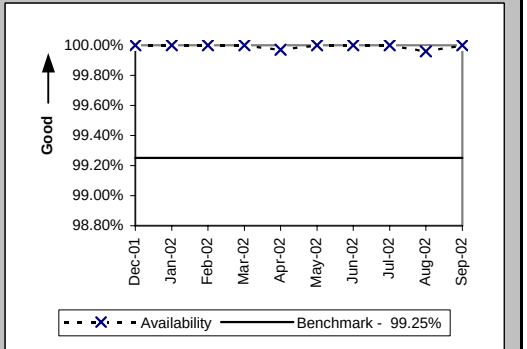
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		

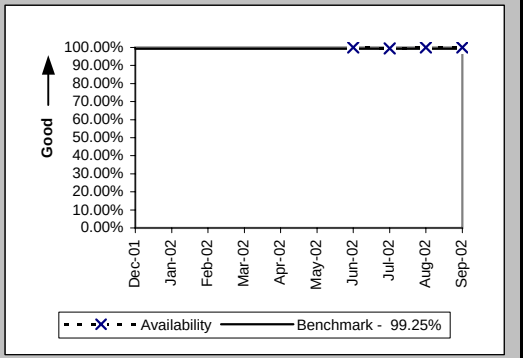


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

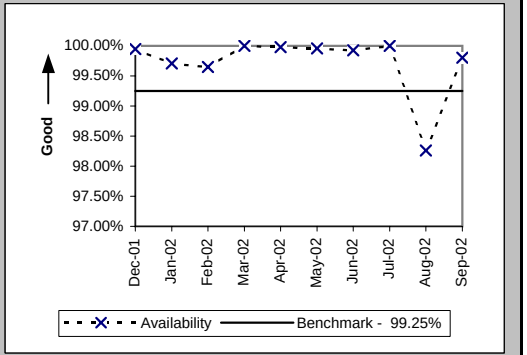
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		



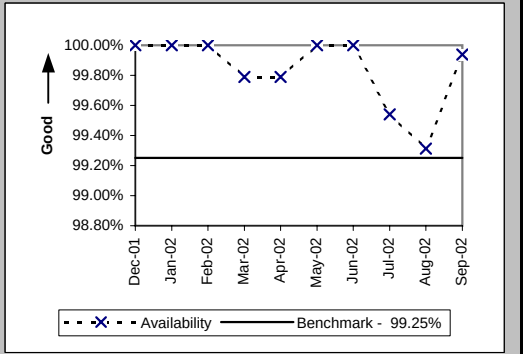
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

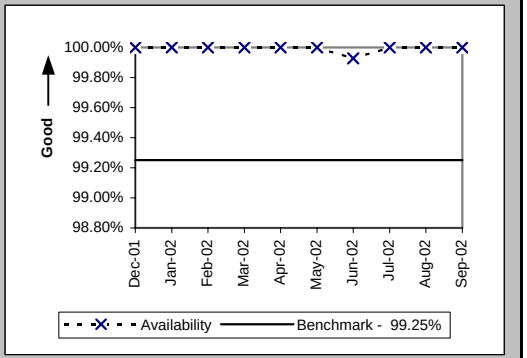
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		



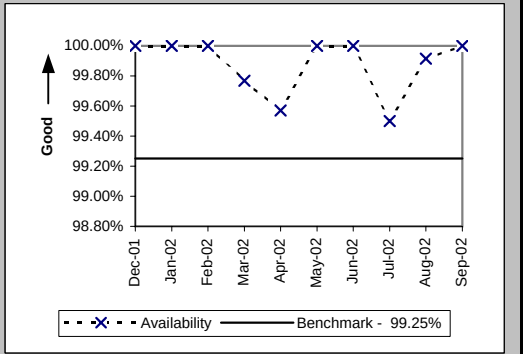
CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

System Availability - EXACT (Percent) (GA-4) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)			
Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		

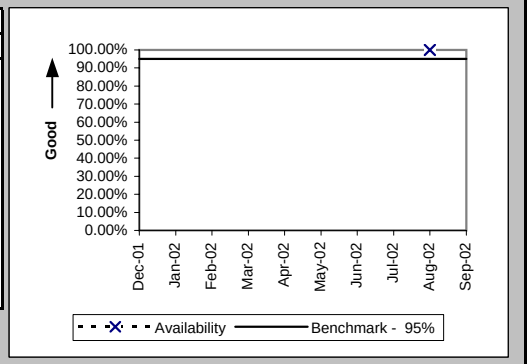


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

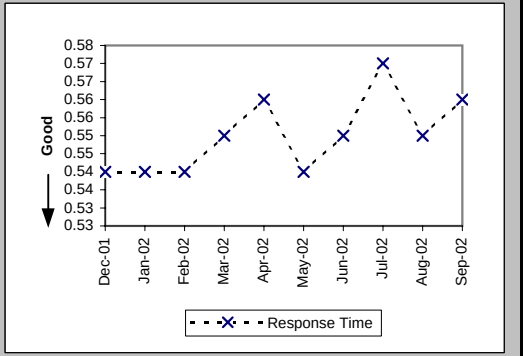
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			



Checklist #2 - Preorder Response Times - IMA

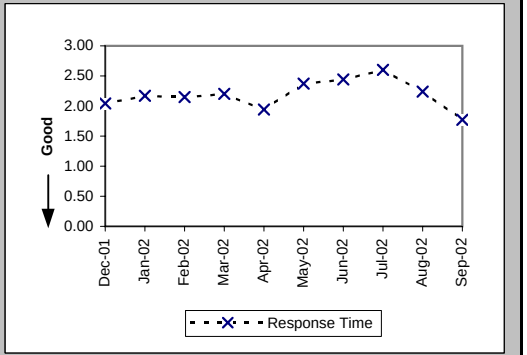
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12



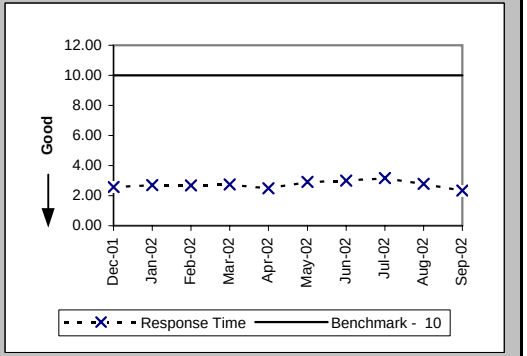
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

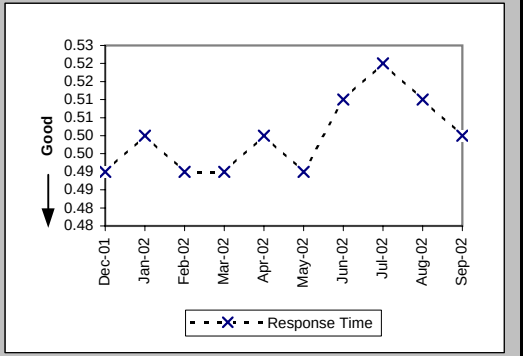
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			



Checklist #2 - Preorder Response Times - IMA

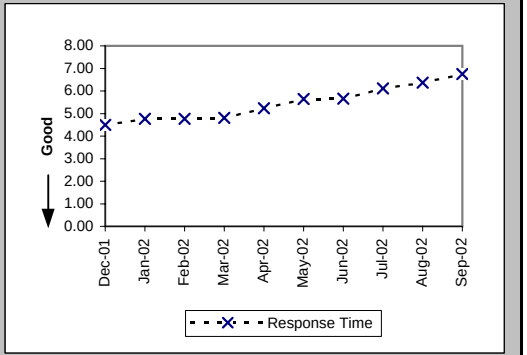
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09



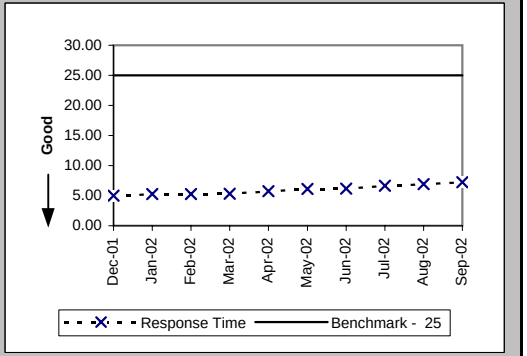
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

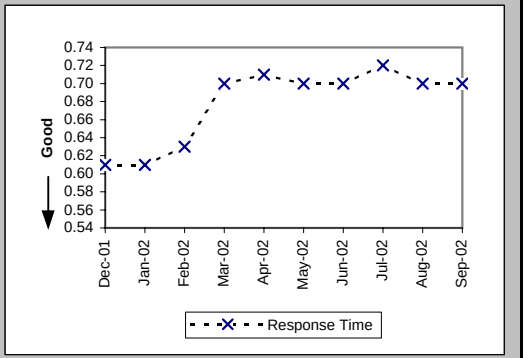
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			



Checklist #2 - Preorder Response Times - IMA

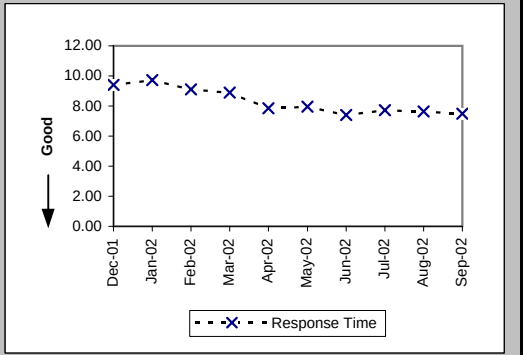
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07



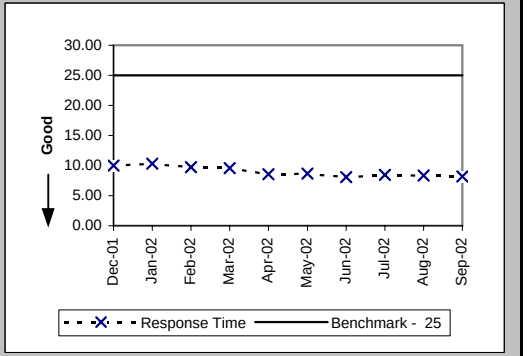
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

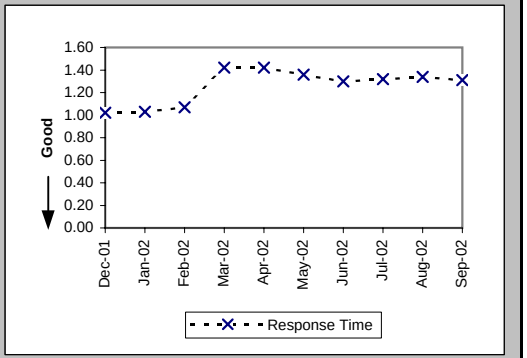
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			



Checklist #2 - Preorder Response Times - IMA

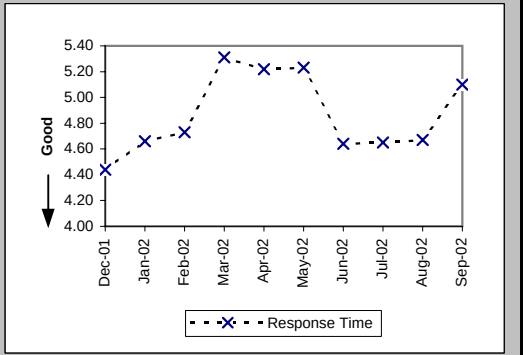
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22



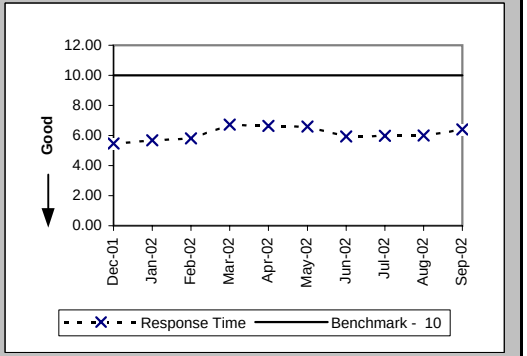
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

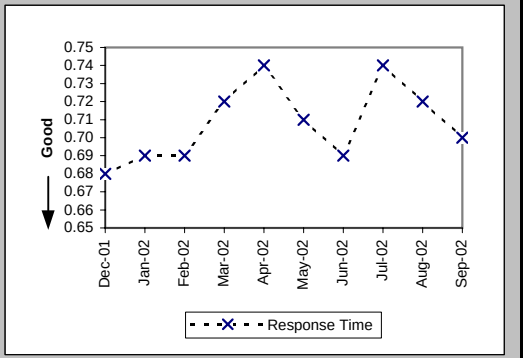
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			



Checklist #2 - Preorder Response Times - IMA

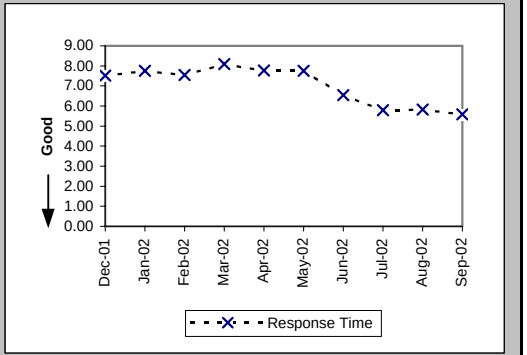
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10



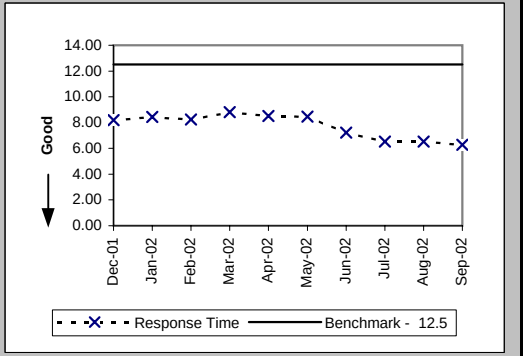
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

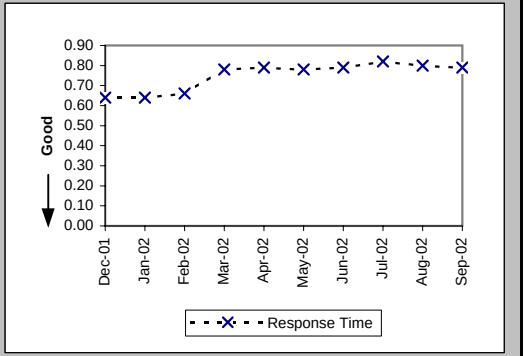
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			



Checklist #2 - Preorder Response Times - IMA

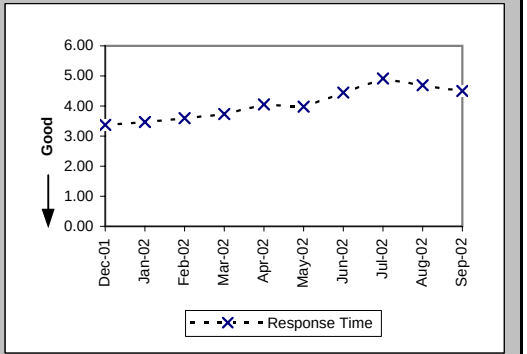
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10



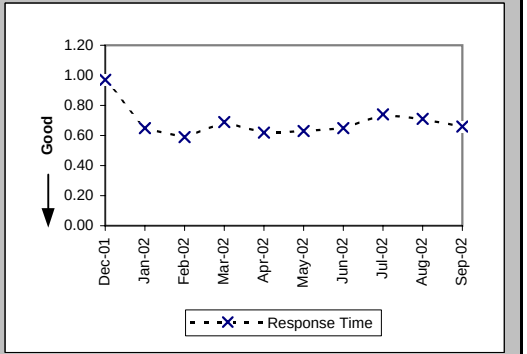
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

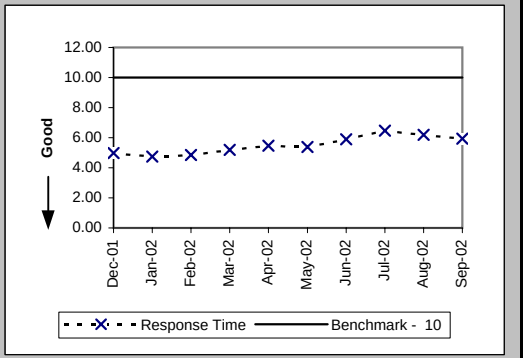
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18



Checklist #2 - Preorder Response Times - IMA

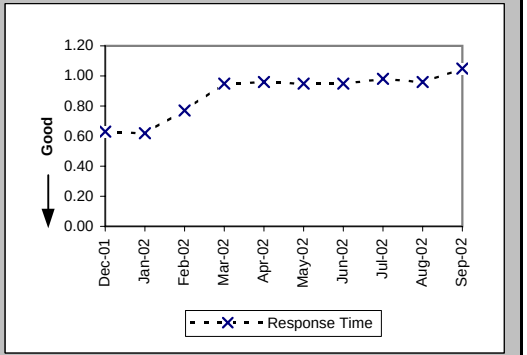
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			



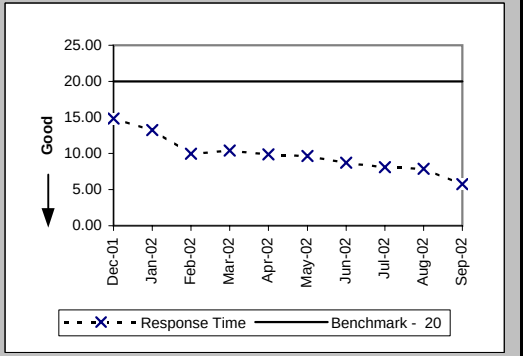
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

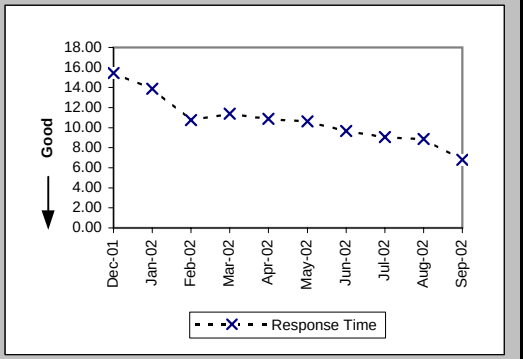
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37



Checklist #2 - Preorder Response Times - IMA

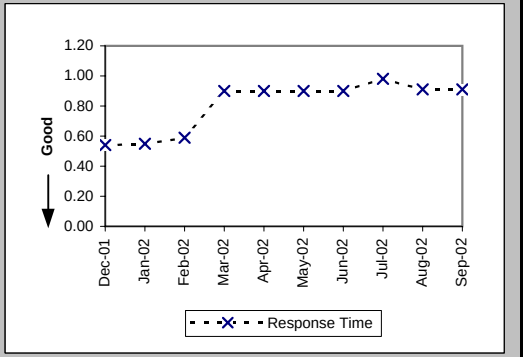
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			



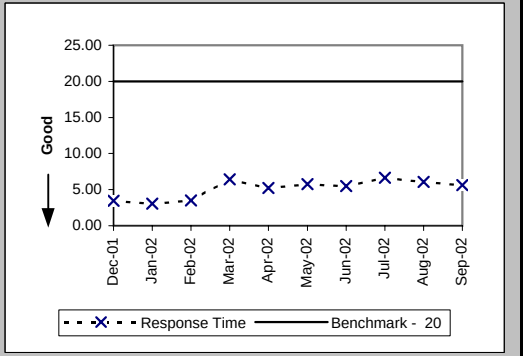
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

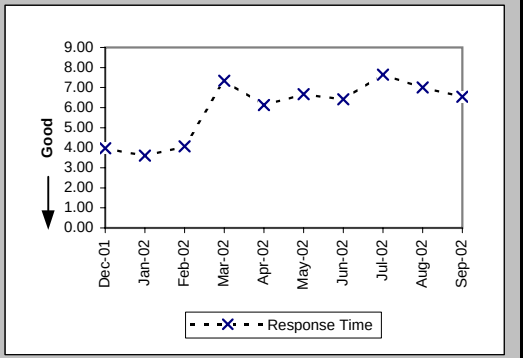
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76



Checklist #2 - Preorder Response Times - IMA

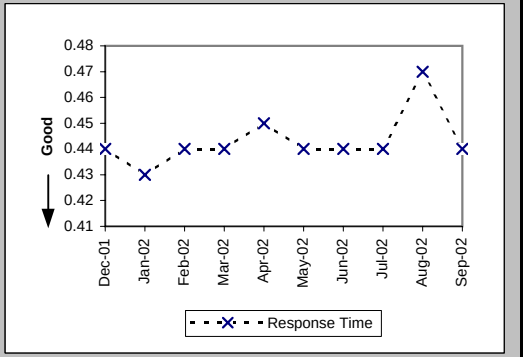
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			



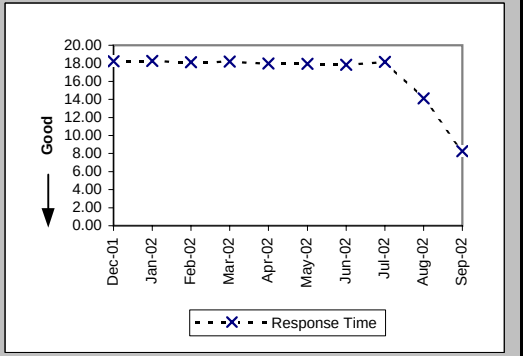
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

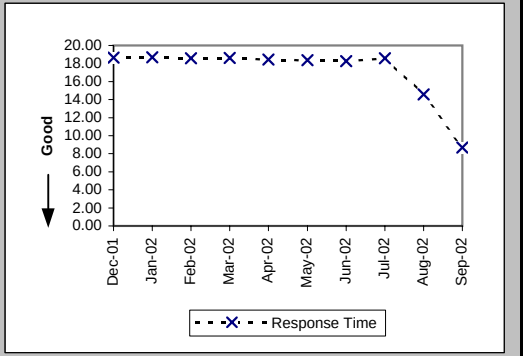
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04



Checklist #2 - Preorder Response Times - IMA

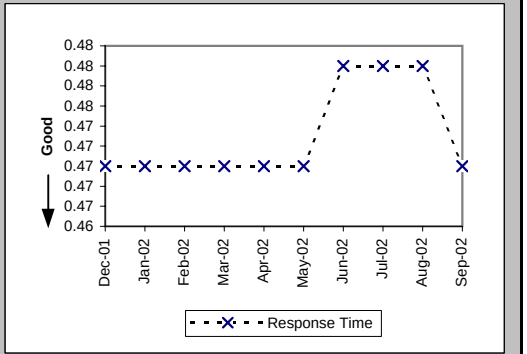
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			



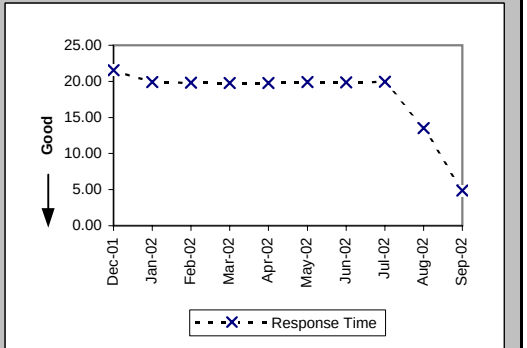
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

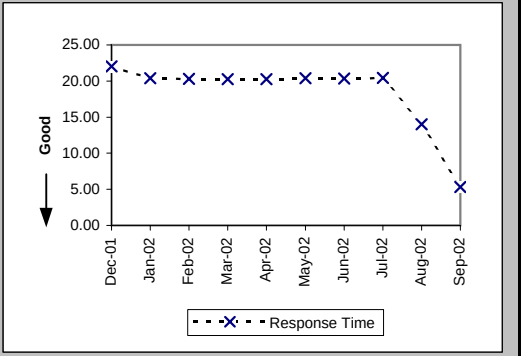
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90



Checklist #2 - Preorder Response Times - IMA

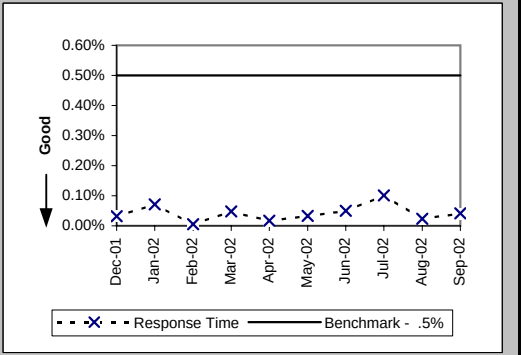
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			



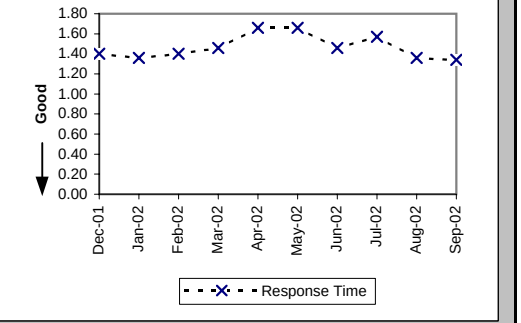
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

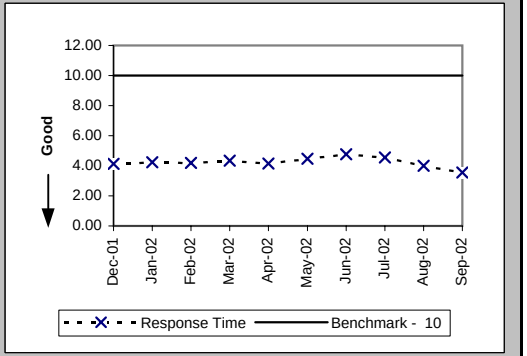
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36



Checklist #2 - Preorder Response Times - EDI

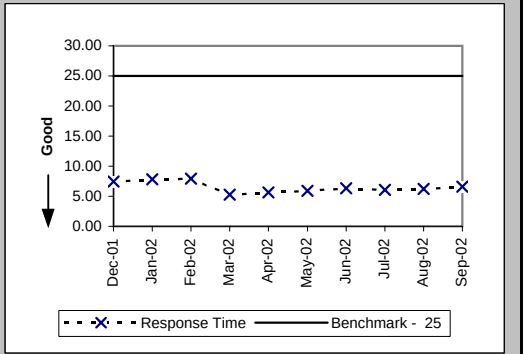
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89



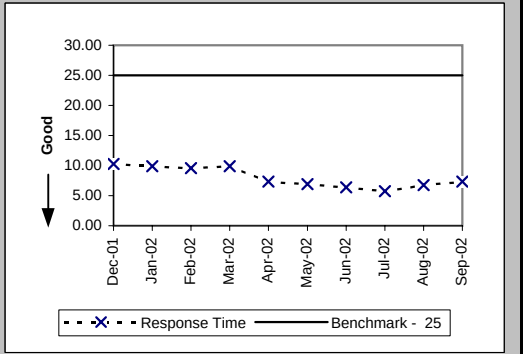
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

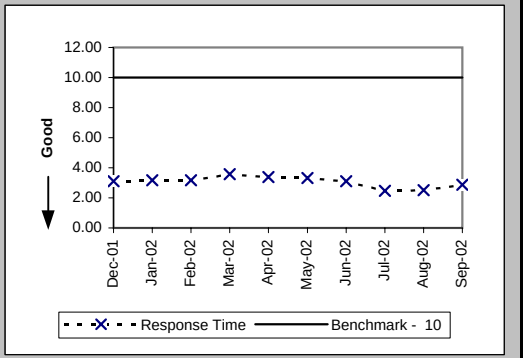
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90



Checklist #2 - Preorder Response Times - EDI

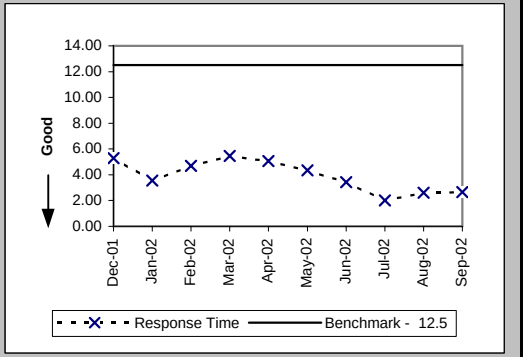
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60



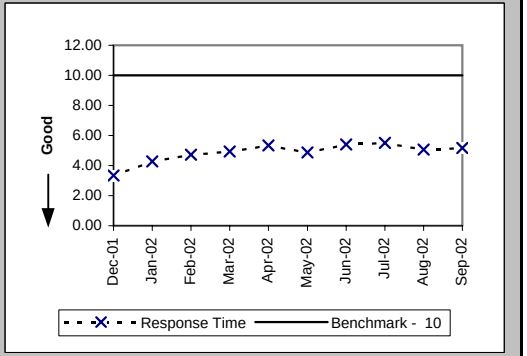
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

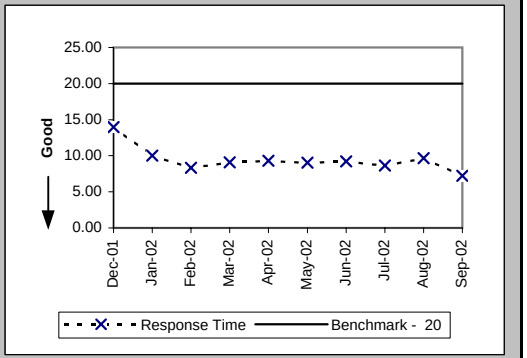
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85



Checklist #2 - Preorder Response Times - EDI

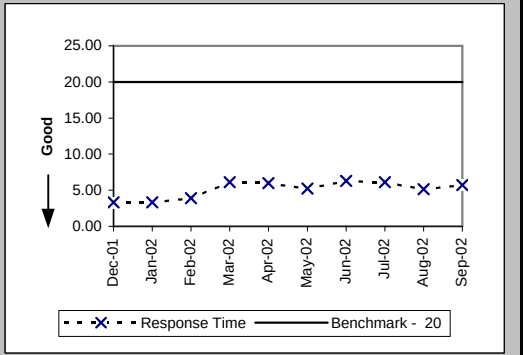
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05



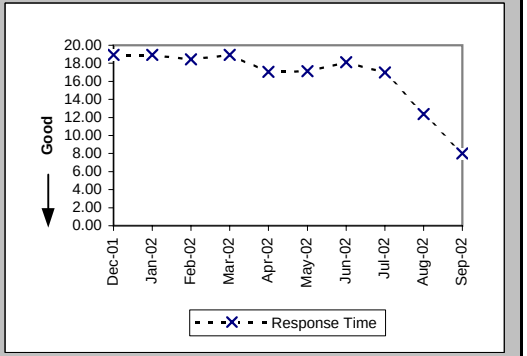
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

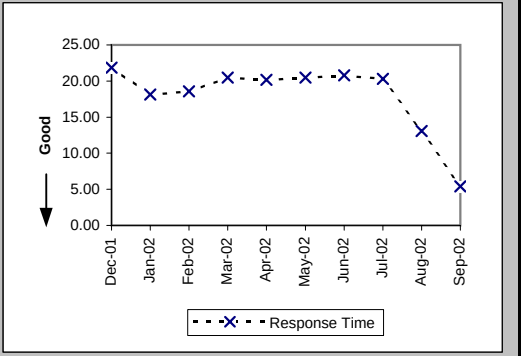
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87



Checklist #2 - Preorder Response Times - EDI

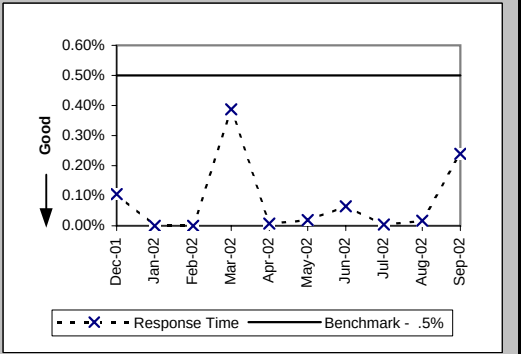
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50



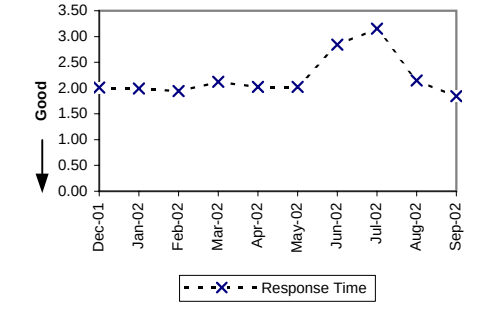
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

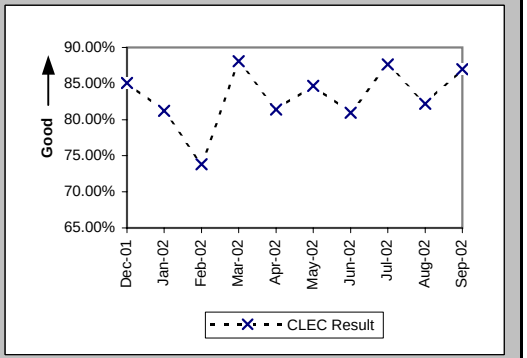
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09



Checklist #2 - Electronic Flow-through - Resale

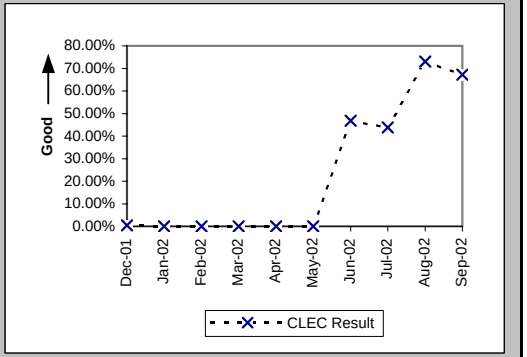
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3214	3777	85.09%	472	0	35.61%
Jan-02	3606	4439	81.23%	549	0	39.04%
Feb-02	1324	1793	73.84%	578	0	43.95%
Mar-02	3463	3932	88.07%	477	0	32.41%
Apr-02	2129	2616	81.38%	1752	0	38.92%
May-02	2397	2831	84.67%	751	0	36.03%
Jun-02	1311	1619	80.98%	1793	0	39.25%
Jul-02	2681	3059	87.64%	1185	0	32.91%
Aug-02	1296	1577	82.18%	1234	0	38.27%
Sep-02	1778	2044	86.99%	947	0	33.65%



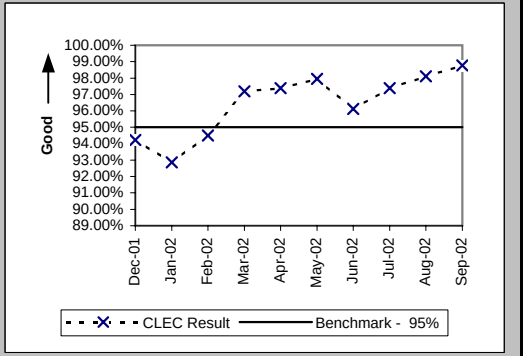
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	219	0.46%	472	0	6.74%
Jan-02	0	166	0.00%	549	0	0.00%
Feb-02	0	159	0.00%	578	0	0.00%
Mar-02	0	107	0.00%	477	0	0.00%
Apr-02	0	105	0.00%	1752	0	0.00%
May-02	0	97	0.00%	751	0	0.00%
Jun-02	120	256	46.88%	1793	0	49.90%
Jul-02	141	322	43.79%	1185	0	49.61%
Aug-02	932	1277	72.98%	1234	0	44.40%
Sep-02	690	1026	67.25%	947	0	46.93%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3214	3411	94.22%	169	0	23.33%
Jan-02	3606	3883	92.87%	216	0	25.74%
Feb-02	1324	1401	94.50%	320	0	22.79%
Mar-02	3463	3563	97.19%	120	0	16.52%
Apr-02	2129	2186	97.39%	126	0	15.94%
May-02	2397	2447	97.96%	164	0	14.15%
Jun-02	1311	1364	96.11%	117	0	19.33%
Jul-02	2681	2753	97.38%	177	0	15.96%
Aug-02	1296	1321	98.11%	196	0	13.63%
Sep-02	1778	1800	98.78%	161	0	10.99%

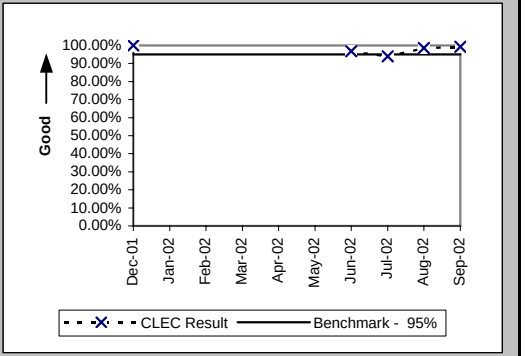


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	100.00%	169	0	0.00%
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	120	124	96.77%	117	0	17.67%
Jul-02	141	150	94.00%	177	0	23.75%
Aug-02	932	946	98.52%	196	0	12.07%
Sep-02	690	695	99.28%	161	0	8.45%

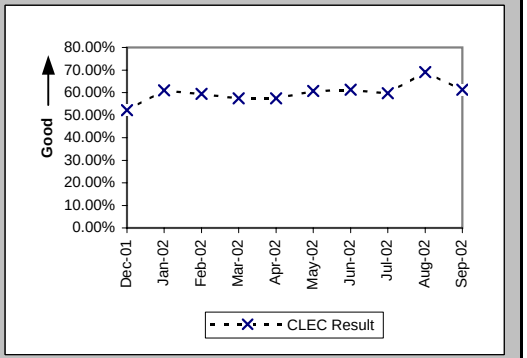


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

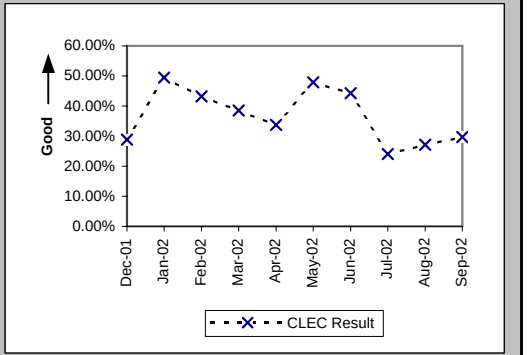
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	130	249	52.21%	311	0	49.95%
Jan-02	147	241	61.00%	260	0	48.78%
Feb-02	163	274	59.49%	110	0	49.09%
Mar-02	151	263	57.41%	95	0	49.45%
Apr-02	204	355	57.46%	134	0	49.44%
May-02	185	305	60.66%	108	0	48.85%
Jun-02	168	274	61.31%	166	0	48.70%
Jul-02	166	278	59.71%	364	0	49.05%
Aug-02	201	291	69.07%	346	0	46.22%
Sep-02	173	282	61.35%	207	0	48.70%



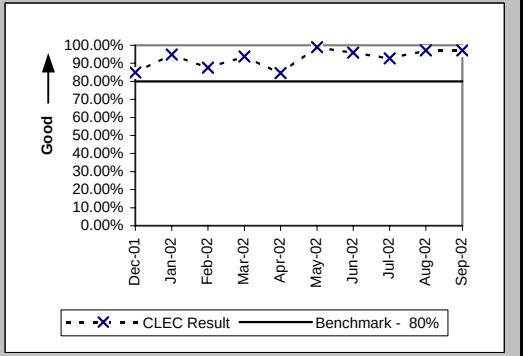
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	593	2054	28.87%	311	0	45.32%
Jan-02	1264	2553	49.51%	260	0	50.00%
Feb-02	572	1323	43.24%	110	0	49.54%
Mar-02	628	1631	38.50%	95	0	48.66%
Apr-02	900	2668	33.73%	134	0	47.28%
May-02	845	1765	47.88%	108	0	49.95%
Jun-02	903	2038	44.31%	166	0	49.68%
Jul-02	906	3775	24.00%	364	0	42.71%
Aug-02	1249	4600	27.15%	346	0	44.47%
Sep-02	741	2499	29.65%	207	0	45.67%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	130	153	84.97%	311	0	35.74%
Jan-02	147	155	94.84%	260	0	22.12%
Feb-02	163	186	87.63%	110	0	32.92%
Mar-02	151	161	93.79%	95	0	24.14%
Apr-02	204	241	84.65%	134	0	36.05%
May-02	185	187	98.93%	108	0	10.29%
Jun-02	168	175	96.00%	166	0	19.60%
Jul-02	166	179	92.74%	364	0	25.95%
Aug-02	201	207	97.10%	346	0	16.78%
Sep-02	173	178	97.19%	207	0	16.52%

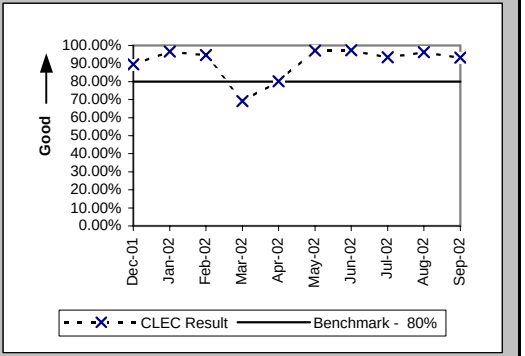


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	593	662	89.58%	311	0	30.56%
Jan-02	1264	1308	96.64%	260	0	18.03%
Feb-02	572	604	94.70%	110	0	22.40%
Mar-02	628	908	69.16%	95	0	46.18%
Apr-02	900	1122	80.21%	134	0	39.84%
May-02	845	870	97.13%	108	0	16.71%
Jun-02	903	927	97.41%	166	0	15.88%
Jul-02	906	969	93.50%	364	0	24.66%
Aug-02	1249	1298	96.23%	346	0	19.06%
Sep-02	741	794	93.32%	207	0	24.96%

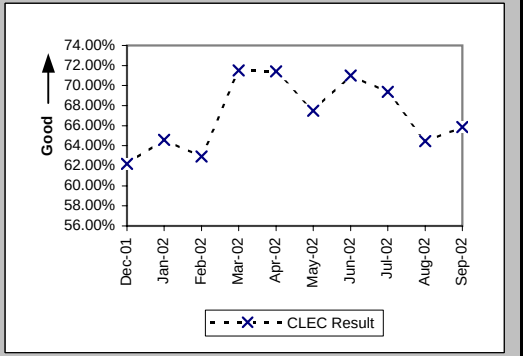


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

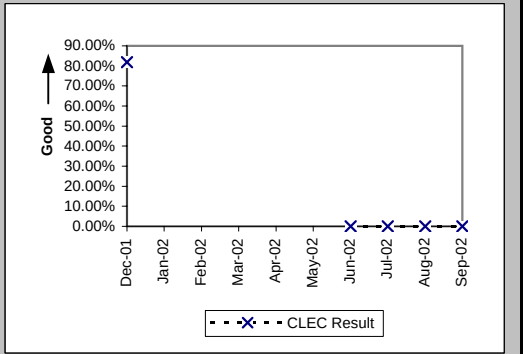
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	347	558	62.19%	15	0	48.49%
Jan-02	478	740	64.59%	11	0	47.82%
Feb-02	448	712	62.92%	8	0	48.30%
Mar-02	439	614	71.50%	24	0	45.14%
Apr-02	422	591	71.40%	7	0	45.19%
May-02	276	409	67.48%	11	0	46.84%
Jun-02	208	293	70.99%	11	0	45.38%
Jul-02	283	408	69.36%	15	0	46.10%
Aug-02	301	467	64.45%	26	0	47.87%
Sep-02	299	454	65.86%	7	0	47.42%



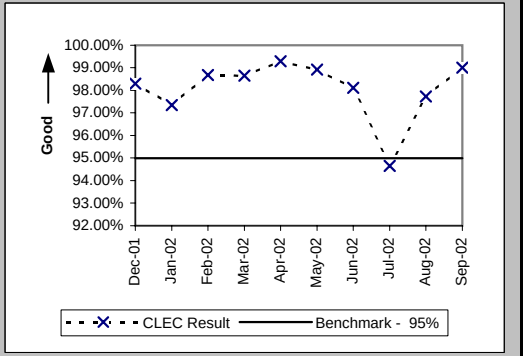
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	11	81.82%	15	0	38.57%
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	0	2	0.00%	11	0	0.00%
Jul-02	0	2	0.00%	15	0	0.00%
Aug-02	0	5	0.00%	26	0	0.00%
Sep-02	0	16	0.00%	7	0	0.00%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	347	353	98.30%	15	0	12.93%
Jan-02	478	491	97.35%	11	0	16.05%
Feb-02	448	454	98.68%	8	0	11.42%
Mar-02	439	445	98.65%	24	0	11.53%
Apr-02	422	425	99.29%	7	0	8.37%
May-02	276	279	98.92%	11	0	10.31%
Jun-02	208	212	98.11%	11	0	13.61%
Jul-02	283	299	94.65%	15	0	22.51%
Aug-02	301	308	97.73%	26	0	14.90%
Sep-02	299	302	99.01%	7	0	9.92%

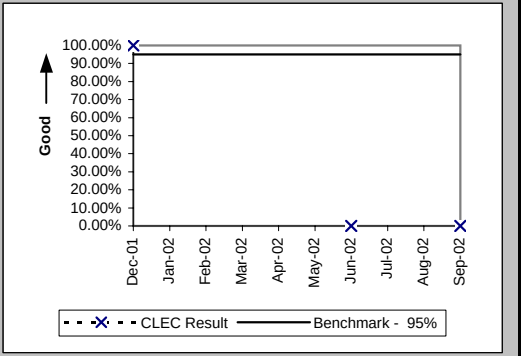


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	9	9	100.00%	15	0	0.00%
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	0	1	0.00%	11	0	0.00%
Jul-02						
Aug-02						
Sep-02	0	2	0.00%	7	0	0.00%

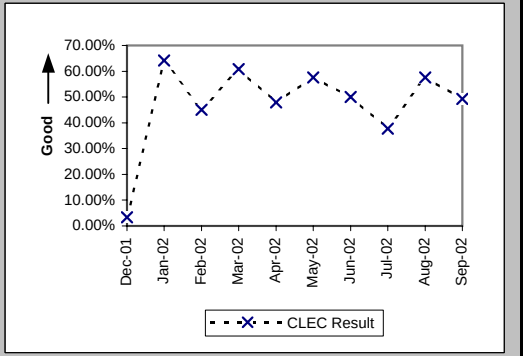


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

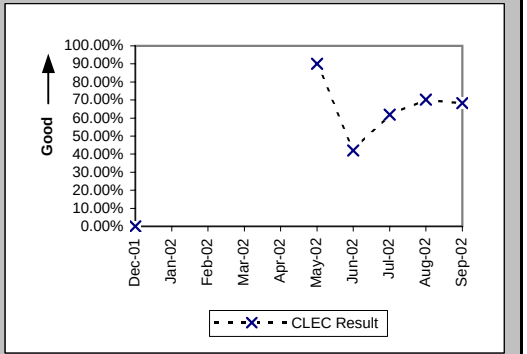
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	19	572	3.32%	6	0	17.92%
Jan-02	43	67	64.18%	4	0	47.95%
Feb-02	18	40	45.00%	4	0	49.75%
Mar-02	31	51	60.78%	3	0	48.82%
Apr-02	89	186	47.85%	10	0	49.95%
May-02	49	85	57.65%	24	0	49.41%
Jun-02	39	78	50.00%	31	0	50.00%
Jul-02	26	69	37.68%	31	0	48.46%
Aug-02	34	59	57.63%	36	0	49.41%
Sep-02	34	69	49.28%	30	0	49.99%



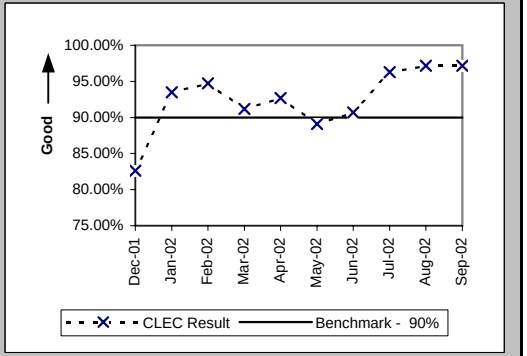
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	1	0.00%	6	0	0.00%
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	146	162	90.12%	24	0	29.83%
Jun-02	64	152	42.11%	31	0	49.37%
Jul-02	68	110	61.82%	31	0	48.58%
Aug-02	47	67	70.15%	36	0	45.76%
Sep-02	28	41	68.29%	30	0	46.53%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	19	23	82.61%	6	0	37.90%
Jan-02	43	46	93.48%	4	0	24.69%
Feb-02	18	19	94.74%	4	0	22.33%
Mar-02	31	34	91.18%	3	0	28.36%
Apr-02	89	96	92.71%	10	0	26.00%
May-02	49	55	89.09%	24	0	31.18%
Jun-02	39	43	90.70%	31	0	29.05%
Jul-02	26	27	96.30%	31	0	18.89%
Aug-02	34	35	97.14%	36	0	16.66%
Sep-02	34	35	97.14%	30	0	16.66%

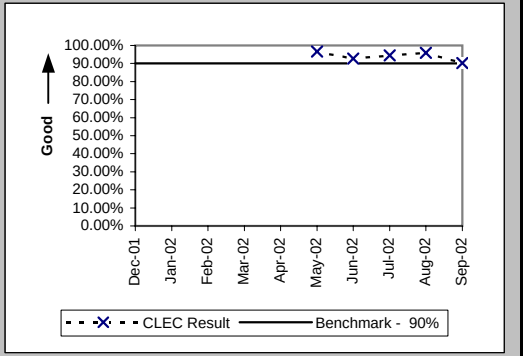


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	146	151	96.69%	24	0	17.89%
Jun-02	64	69	92.75%	31	0	25.93%
Jul-02	68	72	94.44%	31	0	22.91%
Aug-02	47	49	95.92%	36	0	19.79%
Sep-02	28	31	90.32%	30	0	29.57%

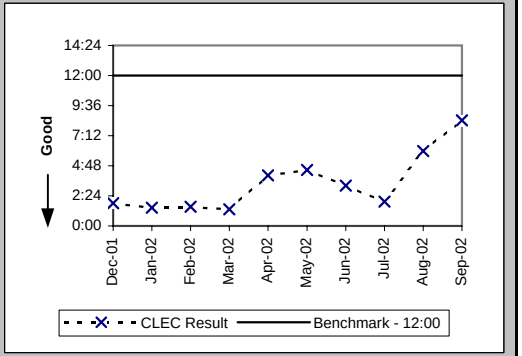


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

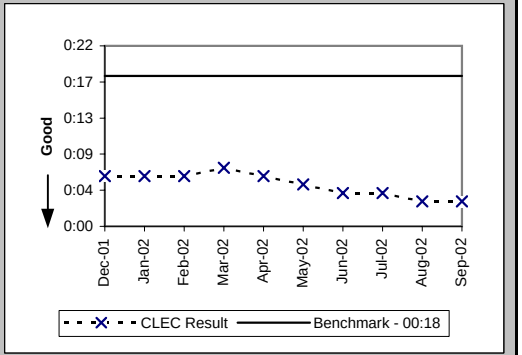
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	204:30	113	1:49	0	0
Jan-02	235:35	163	1:27	0	0
Feb-02	160:09	105	1:32	0	0
Mar-02	148:06	113	1:19	0	0
Apr-02	516:06	128	4:02	0	0
May-02	763:22	171	4:28	0	0
Jun-02	405:44	126	3:13	0	0
Jul-02	211:04	108	1:57	0	0
Aug-02	550:23	92	5:59	0	0
Sep-02	564:23	67	8:25	0	0



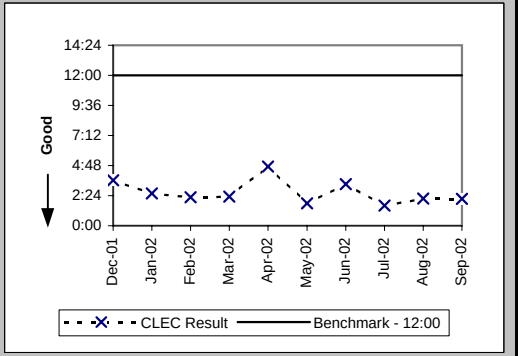
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

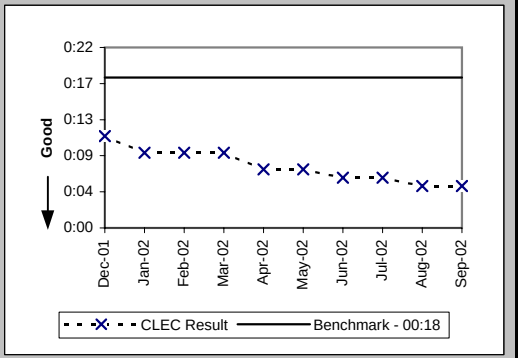
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2100:34	581	3:37	0	0
Jan-02	1391:23	538	2:35	0	0
Feb-02	742:49	325	2:17	0	0
Mar-02	979:36	421	2:20	0	0
Apr-02	8005:43	1699	4:43	0	0
May-02	1202:29	667	1:48	0	0
Jun-02	6004:11	1810	3:19	0	0
Jul-02	1504:45	928	1:37	0	0
Aug-02	1882:48	871	2:10	0	0
Sep-02	1516:32	705	2:09	0	0



Checklist #2 - LSR Rejections

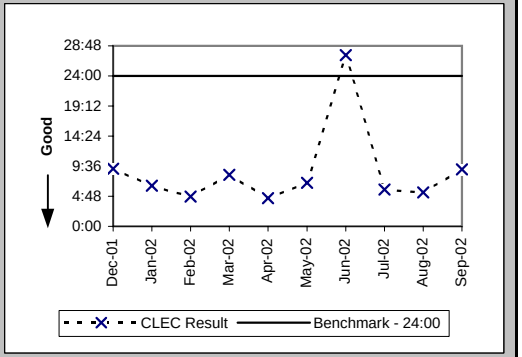
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12



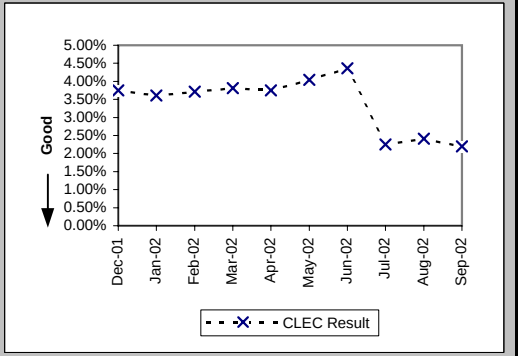
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	643:49	70	9:12	0	0
Jan-02	350:31	54	6:29	0	0
Feb-02	361:08	76	4:45	0	0
Mar-02	279:08	34	8:13	0	0
Apr-02	107:29	24	4:29	0	0
May-02	173:51	25	6:57	0	0
Jun-02	1146:51	42	27:18	0	0
Jul-02	311:13	53	5:52	0	0
Aug-02	361:35	67	5:24	0	0
Sep-02	609:18	67	9:06	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

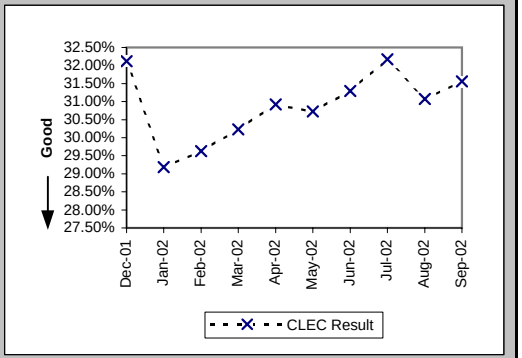
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12



Checklist #2 - LSR Rejections

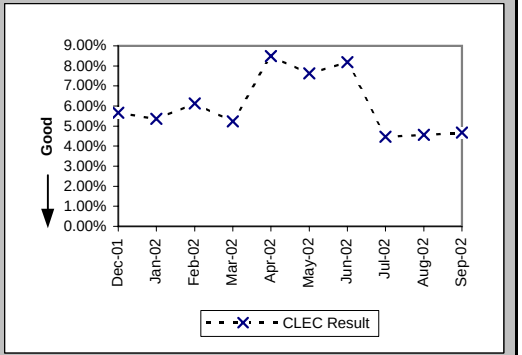
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12



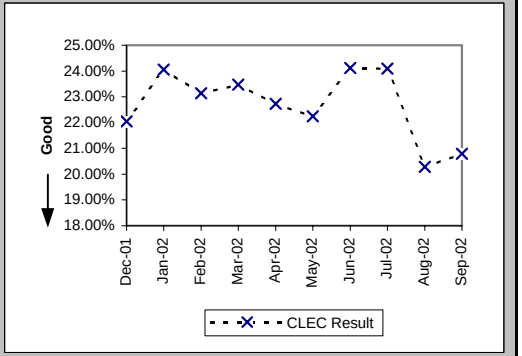
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

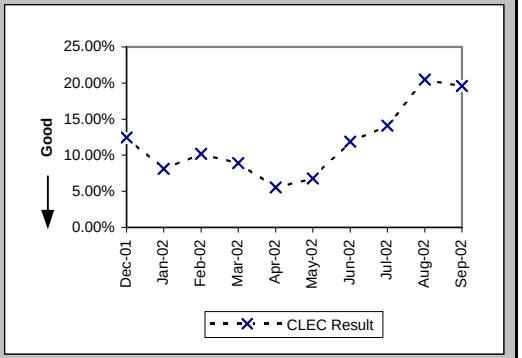
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

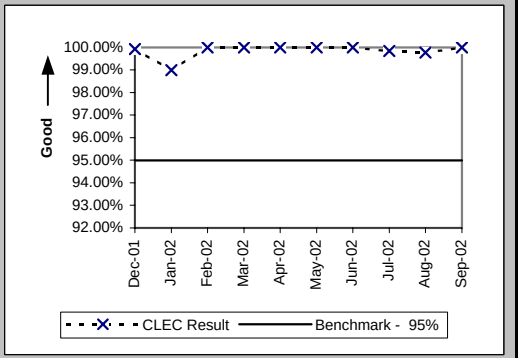
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	70	561	12.48%	0	0
Jan-02	54	664	8.13%	0	0
Feb-02	76	745	10.20%	0	0
Mar-02	34	382	8.90%	0	0
Apr-02	24	433	5.54%	0	0
May-02	25	369	6.78%	0	0
Jun-02	42	353	11.90%	0	0
Jul-02	53	376	14.10%	0	0
Aug-02	67	327	20.49%	0	0
Sep-02	67	342	19.59%	0	0



Checklist #2 - Firm Order Confirmations - Resale

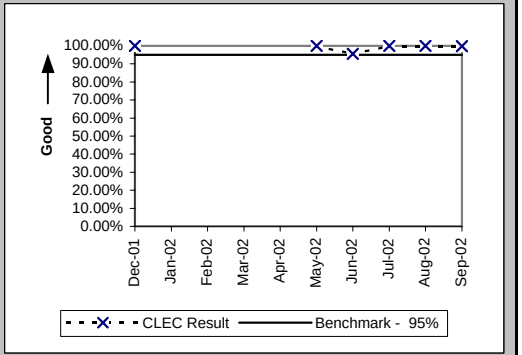
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3110	3112	99.94%	0	0
Jan-02	3350	3384	99.00%	0	0
Feb-02	1333	1333	100.00%	0	0
Mar-02	3407	3407	100.00%	2	0
Apr-02	2188	2188	100.00%	11	0
May-02	2420	2420	100.00%	35	0
Jun-02	1345	1345	100.00%	12	0
Jul-02	2547	2551	99.84%	23	0
Aug-02	1295	1298	99.77%	4	0
Sep-02	1706	1706	100.00%	0	0



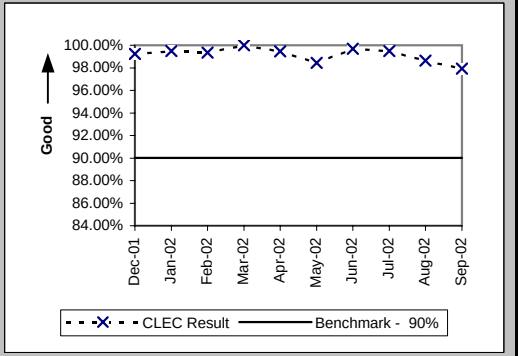
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	1	100.00%	0	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02	146	146	100.00%	35	0
Jun-02	176	184	95.65%	12	0
Jul-02	209	209	100.00%	23	0
Aug-02	974	974	100.00%	4	0
Sep-02	710	711	99.86%	0	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

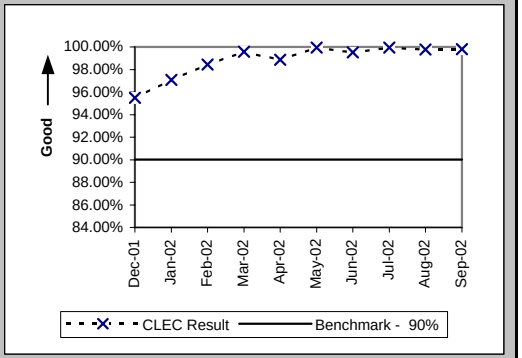
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1046	1054	99.24%	0	0
Jan-02	789	793	99.50%	0	0
Feb-02	460	463	99.35%	0	0
Mar-02	472	472	100.00%	2	0
Apr-02	546	549	99.45%	11	0
May-02	439	446	98.43%	35	0
Jun-02	325	326	99.69%	12	0
Jul-02	399	401	99.50%	23	0
Aug-02	291	295	98.64%	4	0
Sep-02	284	290	97.93%	0	0



Checklist #2 - Firm Order Confirmations - Resale

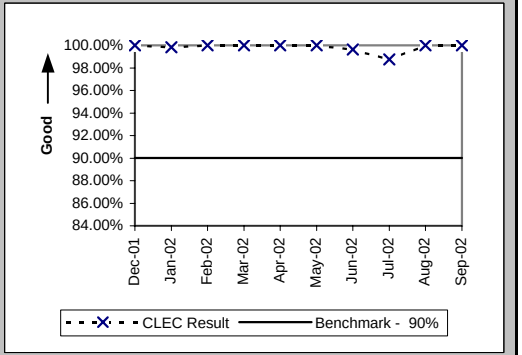
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2686	2813	95.49%	0	0
Jan-02	3010	3101	97.07%	0	0
Feb-02	1949	1980	98.43%	0	0
Mar-02	2152	2161	99.58%	2	0
Apr-02	3114	3150	98.86%	11	0
May-02	2077	2078	99.95%	35	0
Jun-02	2514	2526	99.52%	12	0
Jul-02	3169	3171	99.94%	23	0
Aug-02	2539	2545	99.76%	4	0
Sep-02	1882	1886	99.79%	0	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

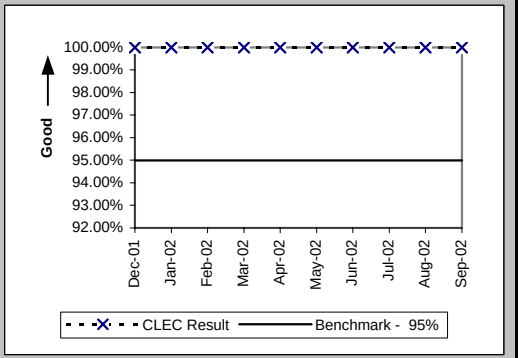
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	461	461	100.00%	0	0
Jan-02	599	600	99.83%	0	0
Feb-02	647	647	100.00%	0	0
Mar-02	310	310	100.00%	2	0
Apr-02	389	389	100.00%	11	0
May-02	289	289	100.00%	35	0
Jun-02	274	275	99.64%	12	0
Jul-02	236	239	98.74%	23	0
Aug-02	175	175	100.00%	4	0
Sep-02	189	189	100.00%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

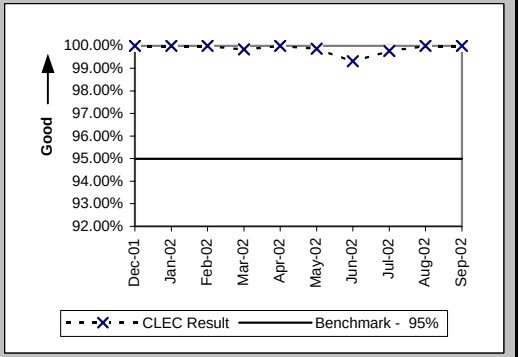
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	129	129	100.00%	2	0
Jan-02	147	147	100.00%	5	0
Feb-02	162	162	100.00%	0	0
Mar-02	134	134	100.00%	0	0
Apr-02	174	174	100.00%	0	0
May-02	157	157	100.00%	0	0
Jun-02	136	136	100.00%	1	0
Jul-02	132	132	100.00%	1	0
Aug-02	170	170	100.00%	0	0
Sep-02	156	156	100.00%	0	0



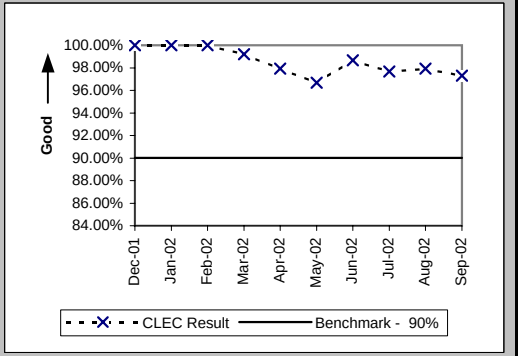
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	547	547	100.00%	2	0
Jan-02	1214	1214	100.00%	5	0
Feb-02	559	559	100.00%	0	0
Mar-02	618	619	99.84%	0	0
Apr-02	874	874	100.00%	0	0
May-02	800	801	99.88%	0	0
Jun-02	867	873	99.31%	1	0
Jul-02	877	879	99.77%	1	0
Aug-02	1204	1204	100.00%	0	0
Sep-02	708	708	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

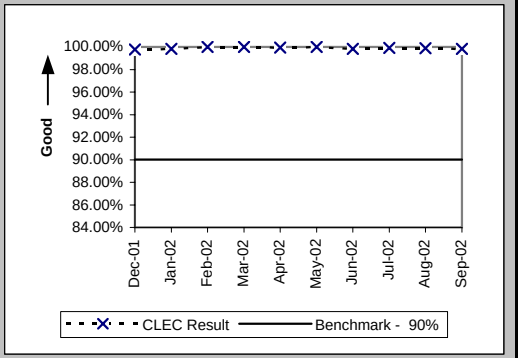
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	142	142	100.00%	2	0
Jan-02	110	110	100.00%	5	0
Feb-02	126	126	100.00%	0	0
Mar-02	127	128	99.22%	0	0
Apr-02	190	194	97.94%	0	0
May-02	146	151	96.69%	0	0
Jun-02	147	149	98.66%	1	0
Jul-02	168	172	97.67%	1	0
Aug-02	142	145	97.93%	0	0
Sep-02	144	148	97.30%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

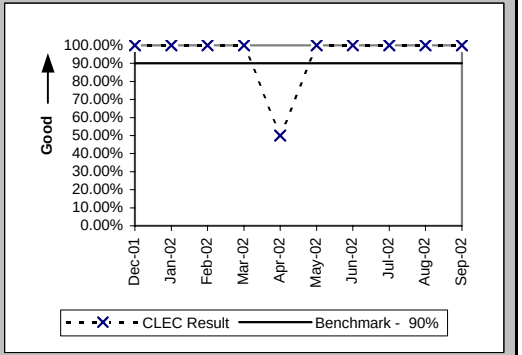
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1386	1389	99.78%	2	0
Jan-02	1253	1255	99.84%	5	0
Feb-02	742	742	100.00%	0	0
Mar-02	989	989	100.00%	0	0
Apr-02	1737	1738	99.94%	0	0
May-02	905	905	100.00%	0	0
Jun-02	1106	1108	99.82%	1	0
Jul-02	2779	2781	99.93%	1	0
Aug-02	3326	3330	99.88%	0	0
Sep-02	1732	1735	99.83%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

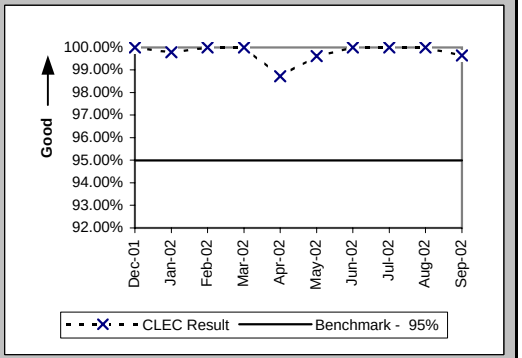
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	2	0
Jan-02	3	3	100.00%	5	0
Feb-02	4	4	100.00%	0	0
Mar-02	7	7	100.00%	0	0
Apr-02	1	2	50.00%	0	0
May-02	2	2	100.00%	0	0
Jun-02	14	14	100.00%	1	0
Jul-02	36	36	100.00%	1	0
Aug-02	60	60	100.00%	0	0
Sep-02	70	70	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

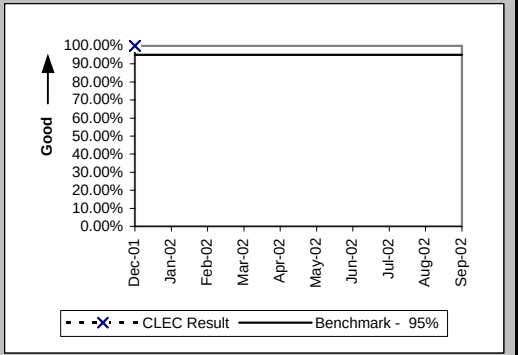
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	347	347	100.00%	14	0
Jan-02	472	473	99.79%	3	0
Feb-02	424	424	100.00%	2	0
Mar-02	427	427	100.00%	3	0
Apr-02	387	392	98.72%	4	0
May-02	258	259	99.61%	1	0
Jun-02	199	199	100.00%	0	0
Jul-02	257	257	100.00%	5	0
Aug-02	280	280	100.00%	5	0
Sep-02	278	279	99.64%	5	0



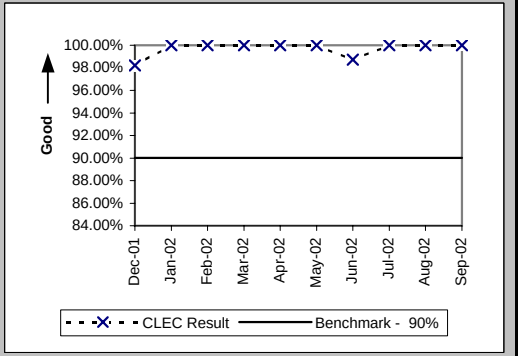
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	14	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

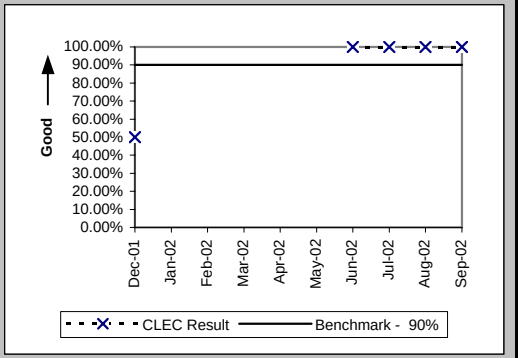
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	164	167	98.20%	14	0
Jan-02	204	204	100.00%	3	0
Feb-02	196	196	100.00%	2	0
Mar-02	163	163	100.00%	3	0
Apr-02	154	154	100.00%	4	0
May-02	123	123	100.00%	1	0
Jun-02	77	78	98.72%	0	0
Jul-02	115	115	100.00%	5	0
Aug-02	158	158	100.00%	5	0
Sep-02	138	138	100.00%	5	0



Checklist #2 - Firm Order Confirmations - LNP

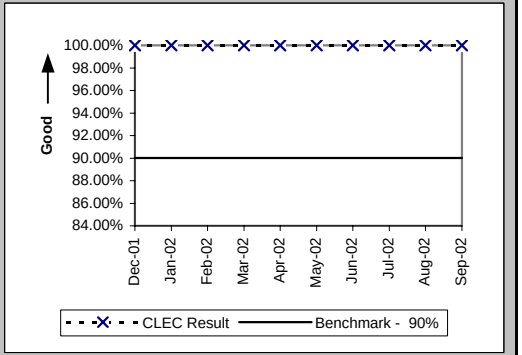
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1	2	50.00%	14	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02	2	2	100.00%	0	0
Jul-02	1	1	100.00%	5	0
Aug-02	4	4	100.00%	5	0
Sep-02	12	12	100.00%	5	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

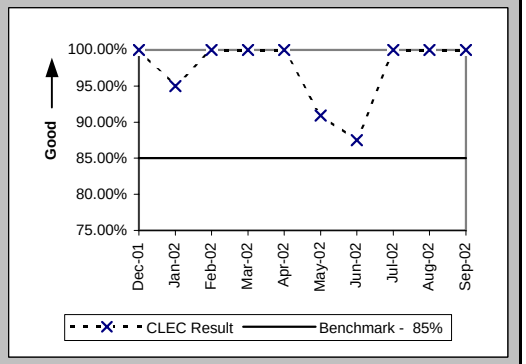
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	9	9	100.00%	14	0
Jan-02	2	2	100.00%	3	0
Feb-02	12	12	100.00%	2	0
Mar-02	22	22	100.00%	3	0
Apr-02	11	11	100.00%	4	0
May-02	16	16	100.00%	1	0
Jun-02	13	13	100.00%	0	0
Jul-02	23	23	100.00%	5	0
Aug-02	15	15	100.00%	5	0
Sep-02	9	9	100.00%	5	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

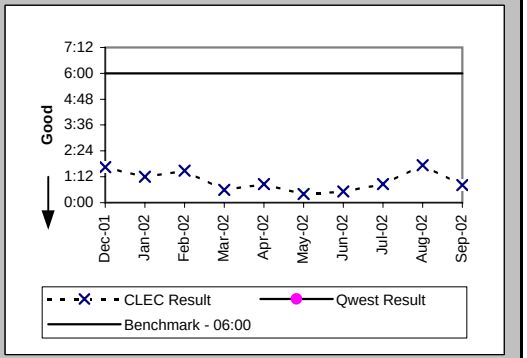
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	21	21	100.00%	7	0
Jan-02	19	20	95.00%	1	0
Feb-02	17	17	100.00%	1	0
Mar-02	13	13	100.00%	0	0
Apr-02	12	12	100.00%	1	0
May-02	10	11	90.91%	2	0
Jun-02	7	8	87.50%	12	0
Jul-02	25	25	100.00%	8	0
Aug-02	5	5	100.00%	4	0
Sep-02	10	10	100.00%	2	0



Checklist #2 - Completion Notifications

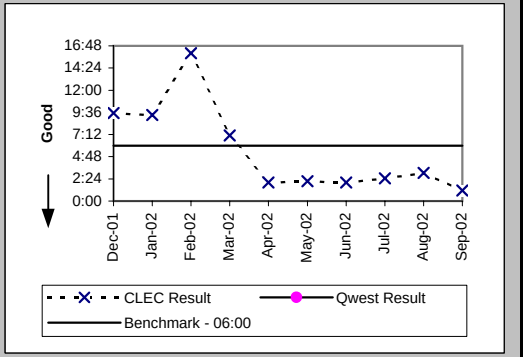
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6131:11	3726	1:39	0	40							No
Jan-02	6118:29	5071	1:12	0	56							No
Feb-02	4499:01	3018	1:29	0	287							No
Mar-02	1985:02	3265	0:36	0	69							No
Apr-02	3883:39	4477	0:52	0	46							No
May-02	1324:24	3294	0:24	0	55							No
Jun-02	1096:01	2149	0:31	0	12							No
Jul-02	2545:01	2953	0:52	0	808							No
Aug-02	4166:35	2399	1:44	0	173							No
Sep-02	1875:37	2311	0:49	0	34							No



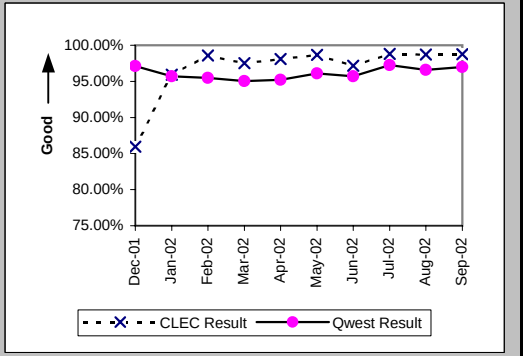
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	47845:25	5017	9:32	0	40							Yes
Jan-02	47325:53	5067	9:20	0	56							Yes
Feb-02	54835:39	3427	16:00	0	287							Yes
Mar-02	23669:44	3335	7:06	0	69							Yes
Apr-02	10494:23	5236	2:00	0	46							No
May-02	9045:47	4230	2:08	0	55							No
Jun-02	8162:29	4058	2:01	0	12							No
Jul-02	13316:22	5414	2:28	0	808							No
Aug-02	24566:10	8067	3:03	0	173							No
Sep-02	5778:25	5067	1:08	0	34							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

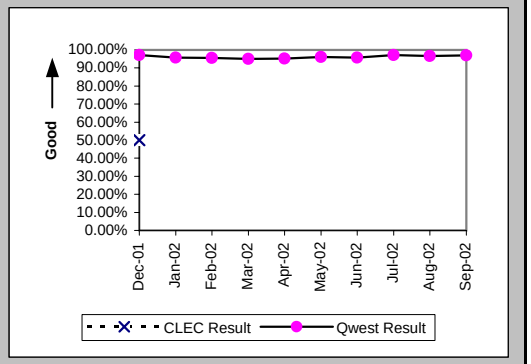
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2475	2879	85.97%	0	433	91727	94443	97.12%	16.71%	35.29	20.45	Yes
Jan-02	4345	4529	95.94%	0	280	124869	130483	95.70%	20.29%	-0.78	-1.48	No
Feb-02	2762	2802	98.57%	0	274	112374	117670	95.50%	20.73%	-7.75	-5.71	No
Mar-02	1997	2048	97.51%	0	378	106144	111696	95.03%	21.73%	-5.12	-4.11	No
Apr-02	3772	3846	98.08%	0	325	113699	119409	95.22%	21.34%	-8.18	-5.97	No
May-02	2862	2900	98.69%	0	381	122190	127125	96.12%	19.32%	-7.09	-5.31	No
Jun-02	1999	2057	97.18%	0	286	111511	116533	95.69%	20.31%	-3.3	-3.01	No
Jul-02	1666	1686	98.81%	0	161	136918	140819	97.23%	16.41%	-3.94	-3.4	No
Aug-02	2753	2789	98.71%	0	337	131507	136152	96.59%	18.15%	-6.11	-4.71	No
Sep-02	1513	1532	98.76%	0	144	109746	113169	96.98%	17.13%	-4.05	-3.46	No



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

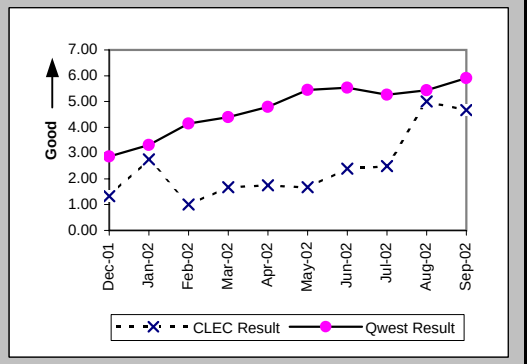
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7154	14325	49.94%	0	433	91727	94443	97.12%	16.71%	314.87	190.43	Yes
Jan-02						124869	130483	95.70%	20.29%			
Feb-02						112374	117670	95.50%	20.73%			
Mar-02						106144	111696	95.03%	21.73%			
Apr-02						113699	119409	95.22%	21.34%			
May-02						122190	127125	96.12%	19.32%			
Jun-02						111511	116533	95.69%	20.31%			
Jul-02						136918	140819	97.23%	16.41%			
Aug-02						131507	136152	96.59%	18.15%			
Sep-02						109746	113169	96.98%	17.13%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

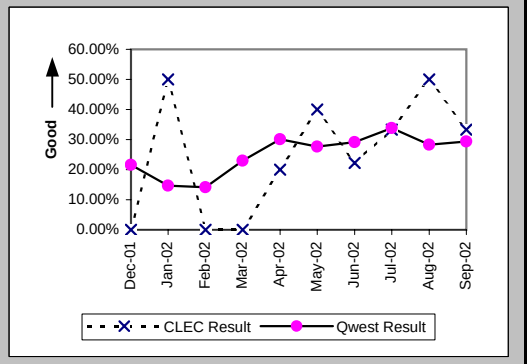
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	3	1.33	0	0	820	286	2.87	4.13	0.61	-0.63	No
Jan-02	11	4	2.75	0	1	737	222	3.32	4.59	-0.08	-1.05	No
Feb-02	1	1	1.00	0	0	675	163	4.14	5.30	0.5	-0.69	No
Mar-02	5	3	1.67	0	0	1237	282	4.39	6.32	0.83	-0.49	No
Apr-02	7	4	1.75	0	0	1804	377	4.79	6.98	1.26	-0.23	No
May-02	5	3	1.67	0	0	2282	419	5.45	6.92	1.07	-0.35	No
Jun-02	12	5	2.40	0	0	2262	408	5.54	6.27	1.22	-0.26	No
Jul-02	5	2	2.50	0	0	2334	444	5.26	8.23	0.31	-0.81	No
Aug-02	40	8	5.00	0	1	2892	532	5.44	7.23	-0.1	-1.06	No
Sep-02	42	9	4.67	0	0	2358	399	5.91	16.26	0.13	-0.92	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

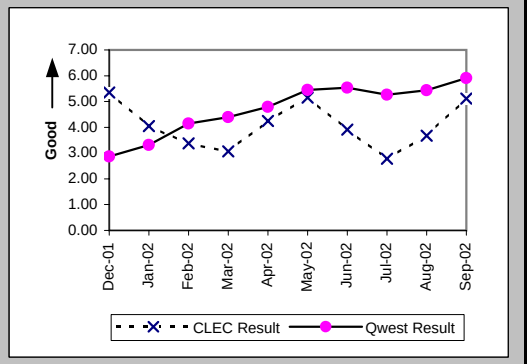
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	28	0.00%	20	0	110	509	21.61%	41.16%	3.28	1	Yes
Jan-02	2	4	50.00%	12	1	90	614	14.66%	35.37%	-1.99	-2.21	No
Feb-02	0	13	0.00%	7	0	60	423	14.18%	34.89%	1.54	-0.06	No
Mar-02	0	8	0.00%	7	0	101	440	22.95%	42.05%	1.58	-0.04	No
Apr-02	1	5	20.00%	9	0	140	465	30.11%	45.87%	0.39	-0.76	No
May-02	2	5	40.00%	9	0	123	445	27.64%	44.72%	-0.61	-1.37	No
Jun-02	2	9	22.22%	6	0	141	483	29.19%	45.46%	0.39	-0.76	No
Jul-02	1	3	33.33%	16	0	177	524	33.78%	47.30%	-0.05	-1.03	No
Aug-02	2	4	50.00%	18	1	187	660	28.33%	45.06%	-0.96	-1.58	No
Sep-02	2	6	33.33%	15	0	140	476	29.41%	45.56%	-0.21	-1.13	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

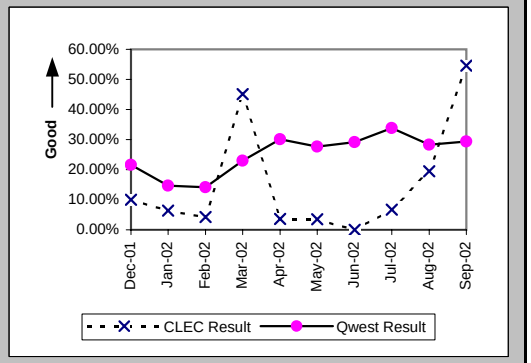
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	262	49	5.35	0	0	820	286	2.87	4.13	-3.88	-3.36	No
Jan-02	97	24	4.04	0	5	737	222	3.32	4.59	-0.73	-1.44	No
Feb-02	64	19	3.37	0	2	675	163	4.14	5.30	0.59	-0.64	No
Mar-02	83	27	3.07	0	0	1237	282	4.39	6.32	1.07	-0.35	No
Apr-02	89	21	4.24	0	0	1804	377	4.79	6.98	0.29	-0.83	No
May-02	67	13	5.15	0	0	2282	419	5.45	6.92	-0.01	-1.01	No
Jun-02	43	11	3.91	0	0	2262	408	5.54	6.27	0.76	-0.54	No
Jul-02	50	18	2.78	0	0	2334	444	5.26	8.23	1.67	0.02	Yes
Aug-02	132	36	3.67	0	1	2892	532	5.44	7.23	1.67	0.02	Yes
Sep-02	281	55	5.11	0	0	2358	399	5.91	16.26	0.11	-0.94	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

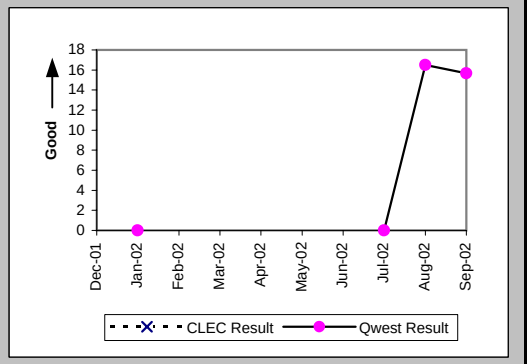
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	320	10.00%	327	0	110	509	21.61%	41.16%	4.4	1.67	Yes
Jan-02	6	94	6.38%	33	5	90	614	14.66%	35.37%	2.31	0.4	Yes
Feb-02	3	70	4.29%	28	2	60	423	14.18%	34.89%	2.48	0.51	Yes
Mar-02	23	51	45.10%	28	0	101	440	22.95%	42.05%	-3.56	-3.16	No
Apr-02	5	137	3.65%	22	0	140	465	30.11%	45.87%	6.96	3.23	Yes
May-02	5	142	3.52%	8	0	123	445	27.64%	44.72%	6.6	3.01	Yes
Jun-02	0	22	0.00%	85	0	141	483	29.19%	45.46%	3.51	1.13	Yes
Jul-02	6	89	6.74%	90	0	177	524	33.78%	47.30%	5.63	2.42	Yes
Aug-02	8	41	19.51%	563	1	187	660	28.33%	45.06%	1.23	-0.25	No
Sep-02	6	11	54.55%	108	0	140	476	29.41%	45.56%	-1.81	-2.1	No



Checklist #2 - Jeopardy Notifications - LIS

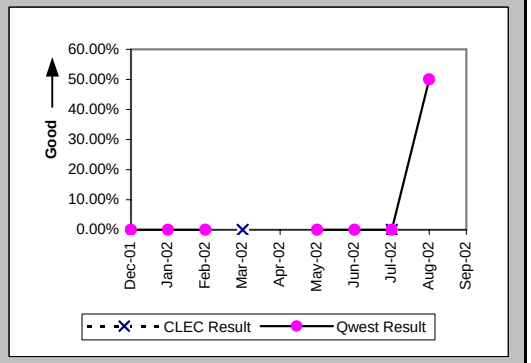
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						0	1	0.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						0	1	0.00				
Aug-02						33	2	16.50	6.36			
Sep-02						47	3	15.67	2.08			



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

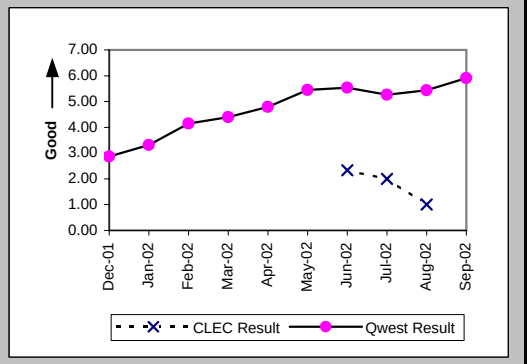
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02	0	2	0.00%	4	1							
Apr-02												
May-02						0	1	0.00%	0.00%			
Jun-02						0	11	0.00%	0.00%			
Jul-02	0	1	0.00%	2	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02						2	4	50.00%	50.00%			
Sep-02												



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

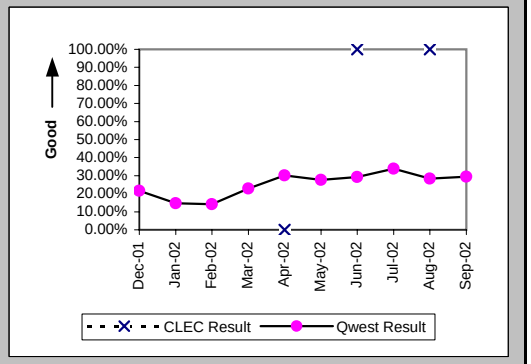
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						820	286	2.87	4.13			
Jan-02						737	222	3.32	4.59			
Feb-02						675	163	4.14	5.30			
Mar-02						1237	282	4.39	6.32			
Apr-02						1804	377	4.79	6.98			
May-02						2282	419	5.45	6.92			
Jun-02	7	3	2.33	0	0	2262	408	5.54	6.27	0.87	-0.47	No
Jul-02	2	1	2.00	0	0	2334	444	5.26	8.23	0.33	-0.8	No
Aug-02	1	1	1.00	0	0	2892	532	5.44	7.23	0.82	-0.5	No
Sep-02						2358	399	5.91	16.26			



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

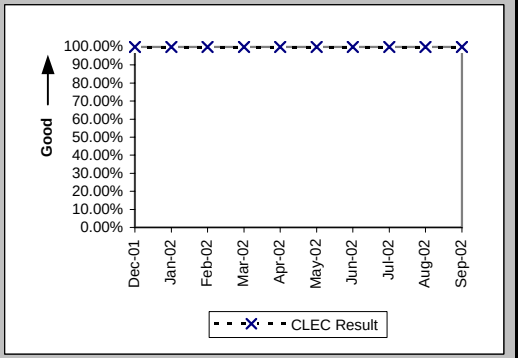
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						110	509	21.61%	41.16%			
Jan-02						90	614	14.66%	35.37%			
Feb-02						60	423	14.18%	34.89%			
Mar-02						101	440	22.95%	42.05%			
Apr-02	0	1	0.00%	4	0	140	465	30.11%	45.87%	0.38	-0.77	No
May-02						123	445	27.64%	44.72%			
Jun-02	1	1	100.00%	1	0	141	483	29.19%	45.46%	-1.56	-1.95	No
Jul-02						177	524	33.78%	47.30%			
Aug-02	1	1	100.00%	3	0	187	660	28.33%	45.06%	-1.59	-1.97	No
Sep-02						140	476	29.41%	45.56%			



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

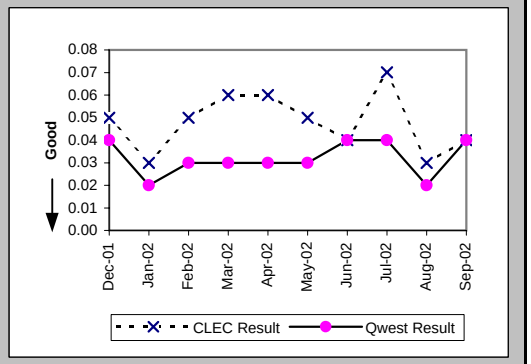
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

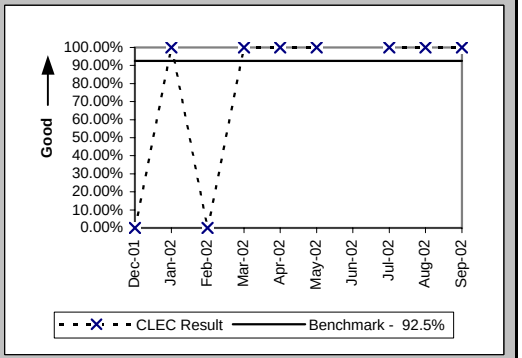
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	369	7212	0.05	0	18	588	16480	0.04	0.25	4.4	1.68	Yes
Jan-02	220	7259	0.03	0	36	399	17839	0.02	0.18	3.17	0.93	Yes
Feb-02	180	3619	0.05	0	23	557	17330	0.03	0.21	4.56	1.77	Yes
Mar-02	237	3673	0.06	0	36	599	18105	0.03	0.23	7.7	3.68	Yes
Apr-02	380	6504	0.06	0	42	612	19001	0.03	0.21	8.57	4.21	Yes
May-02	196	4214	0.05	0	45	662	21460	0.03	0.21	4.45	1.71	Yes
Jun-02	169	3760	0.04	0	24	832	18873	0.04	0.27	0.18	-0.89	No
Jul-02	564	8547	0.07	0	18	837	21230	0.04	0.24	8.52	4.18	Yes
Aug-02	208	7639	0.03	0	48	611	27540	0.02	0.18	2.19	0.33	Yes
Sep-02	209	5730	0.04	0	48	669	18597	0.04	0.22	0.15	-0.91	No



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		

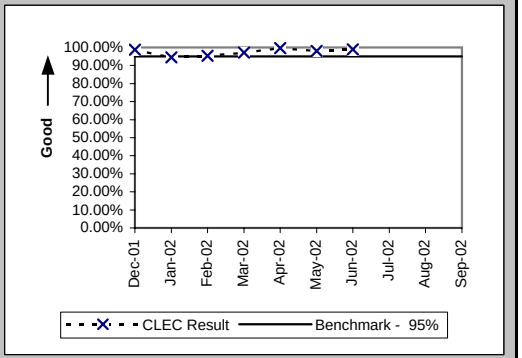


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

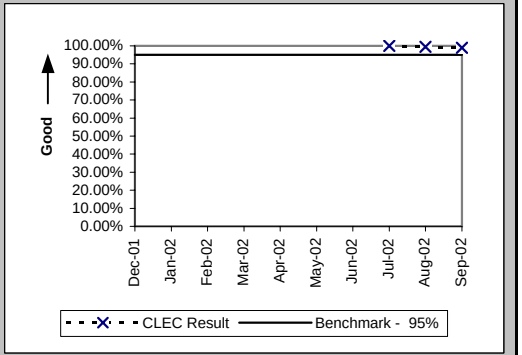
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02					
Aug-02					
Sep-02					



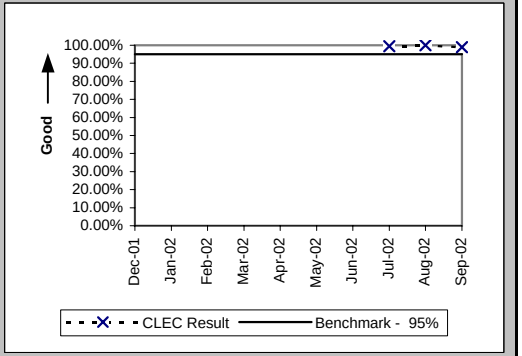
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

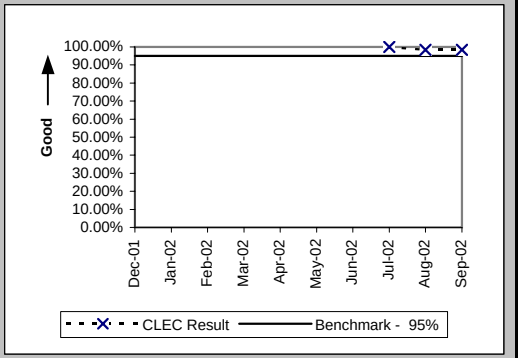
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

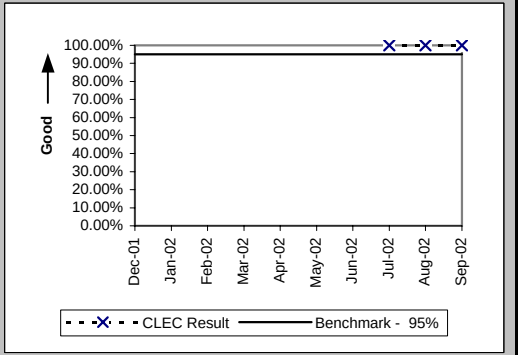
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		



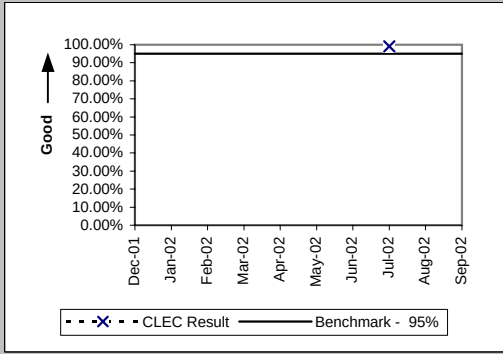
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		



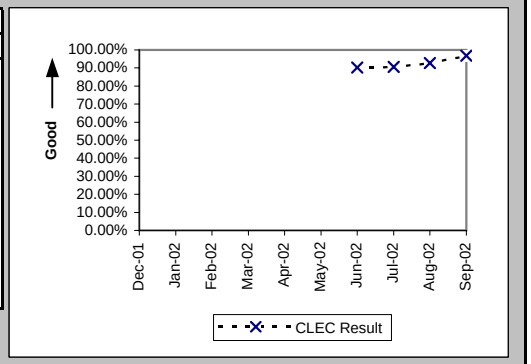
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					

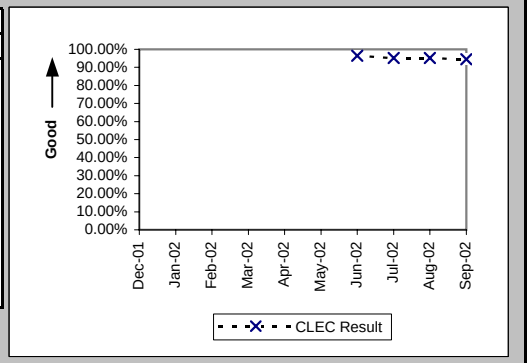


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%

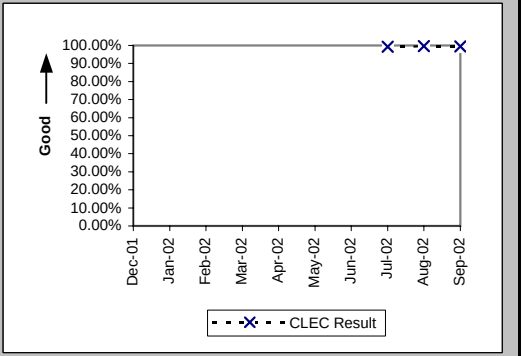


Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	5684	5721	99.35%
Aug-02	8022	8053	99.62%
Sep-02	7042	7079	99.48%

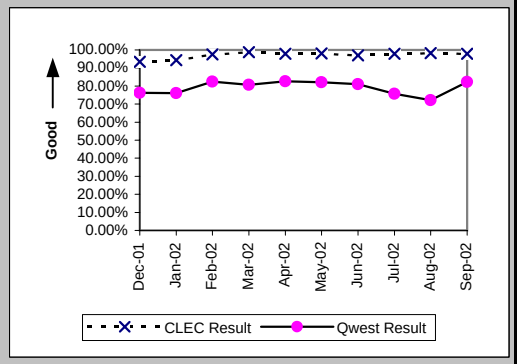


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

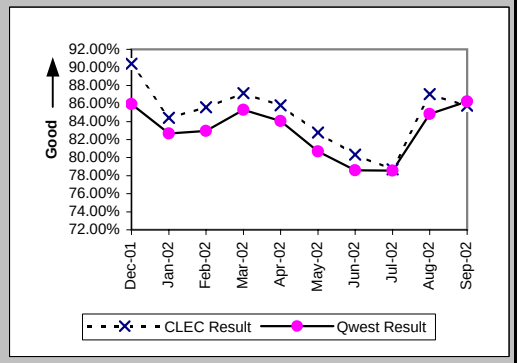
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

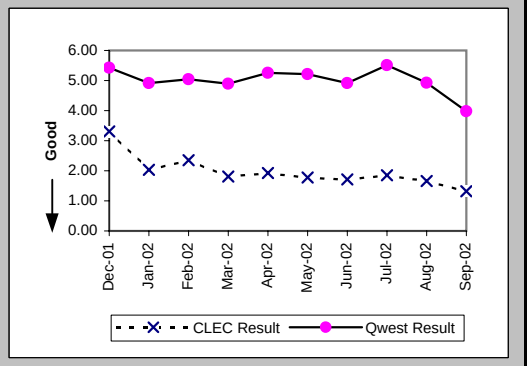
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%



Checklist #2 - Billing

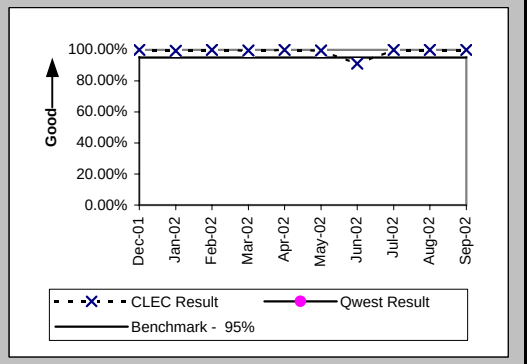
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1066603	322542	3.31	0	0	23880208	4399321	5.43	7.96	-146.04	-89.79	No
Jan-02	847337	417829	2.03	0	0	21129106	4304793	4.91	7.57	-234.79	-143.74	No
Feb-02	838466	357445	2.35	0	0	18622728	3694078	5.04	8.32	-184.95	-113.44	No
Mar-02	1467311	810648	1.81	0	0	18343956	3748964	4.89	8.37	-300.59	-183.74	No
Apr-02	1612314	836001	1.93	0	0	21492467	4083037	5.26	14.48	-191.91	-117.67	No
May-02	1688947	946631	1.78	0	0	21028114	4034823	5.21	16.38	-183.23	-112.39	No
Jun-02	1383158	810119	1.71	0	0	15215259	3095791	4.91	8.06	-318.82	-194.83	No
Jul-02	1831292	987708	1.85	0	0	21646951	3931372	5.51	8.65	-375.06	-229.02	No
Aug-02	1762247	1064228	1.66	0	0	18970817	3844614	4.93	8.04	-372.47	-227.45	No
Sep-02	1305530	989098	1.32	0	0	14072539	3539862	3.98	10.38	-224.91	-137.73	No



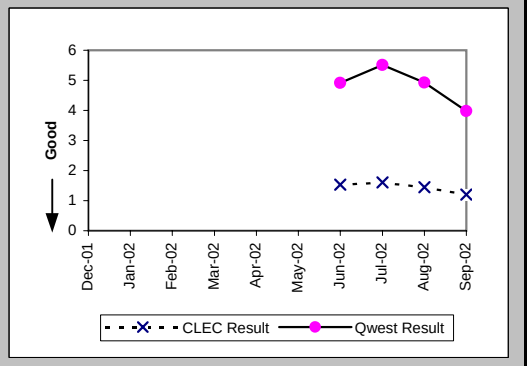
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	429569	429572	100.00%	0	0							No
Jan-02	443220	446227	99.33%	0	0							No
Feb-02	443044	443047	100.00%	0	0							No
Mar-02	475377	477609	99.53%	0	0							No
Apr-02	440196	440473	99.94%	0	0							No
May-02	452712	454826	99.54%	0	0							No
Jun-02	357420	392394	91.09%	0	0							Yes
Jul-02	531169	531169	100.00%	0	0							No
Aug-02	475283	475290	100.00%	0	0							No
Sep-02	494987	495000	100.00%	0	0							No



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	713006	464585	1.53	0	0	15215259	3095791	4.91	8.06	-266.49	-163.02	No
Jul-02	897373	556058	1.61	0	0	21646951	3931372	5.51	8.65	-314.02	-191.91	No
Aug-02	871367	601451	1.45	0	0	18970817	3844614	4.93	8.04	-312.81	-191.18	No
Sep-02	678826	566497	1.20	0	0	14072539	3539862	3.98	10.38	-186.94	-114.65	No

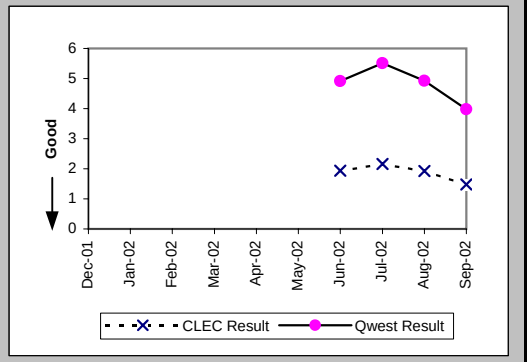


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	670152	345534	1.94	0	0	15215259	3095791	4.91	8.06	-205.78	-126.1	No
Jul-02	933919	431650	2.16	0	0	21646951	3931372	5.51	8.65	-240.95	-147.49	No
Aug-02	890880	462777	1.93	0	0	18970817	3844614	4.93	8.04	-240.68	-147.32	No
Sep-02	626704	422601	1.48	0	0	14072539	3539862	3.98	10.38	-147.52	-90.68	No

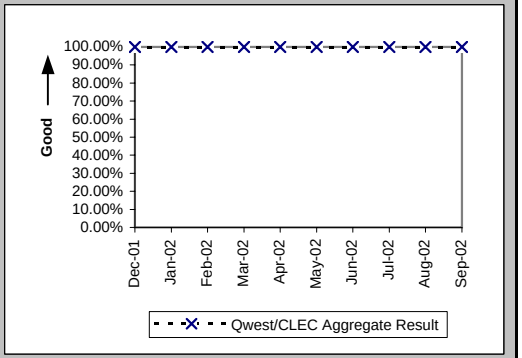


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

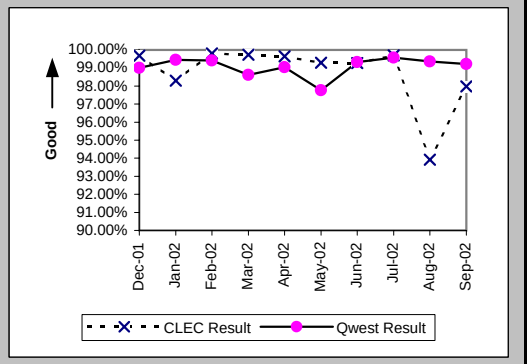
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	5161	5161	100.00%	0	0
Jan-02	5543	5543	100.00%	0	0
Feb-02	5536	5536	100.00%	0	0
Mar-02	5510	5510	100.00%	0	0
Apr-02	5595	5595	100.00%	0	0
May-02	5513	5513	100.00%	0	0
Jun-02	5424	5424	100.00%	0	0
Jul-02	5426	5426	100.00%	0	0
Aug-02	5351	5351	100.00%	0	0
Sep-02	5242	5242	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

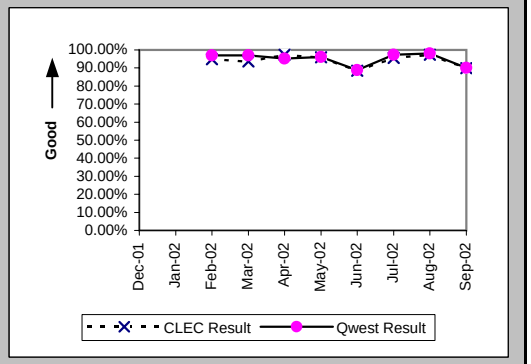
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4281234.27	4294899.35	99.68%	0	177	34625586.22	34975207.34	99.00%	9.95%	-133.98	-82.45	No
Jan-02	4132282.08	4203954.03	98.30%	0	183	34583068.8	34775151.89	99.45%	7.41%	301.15	182.09	Yes
Feb-02	4231441.59	4239799.44	99.80%	0	292	38829793.12	39060559.21	99.41%	7.66%	-100.46	-62.07	No
Mar-02	4075639.98	4086277	99.74%	0	226	38384820.51	38921575.77	98.62%	11.66%	-184.48	-113.15	No
Apr-02	4075990.48	4090561.8	99.64%	0	222	39156390.14	39533887.22	99.05%	9.73%	-118.52	-73.06	No
May-02	4115249.5	4144701.35	99.29%	0	530	38473724.88	39351717.95	97.77%	14.77%	-199.36	-122.2	No
Jun-02	3936777.43	3965327.55	99.28%	0	313	38275564.36	38535885.32	99.32%	8.19%	10.29	5.26	Yes
Jul-02	3984582.74	3996350.49	99.71%	0	276	40436229.37	40607605.73	99.58%	6.48%	-37.53	-23.82	No
Aug-02	3516914.91	3744795.36	93.91%	0	402	34594820.05	34817433.72	99.36%	7.97%	1256.36	762.81	Yes
Sep-02	3848787.21	3928333.83	97.98%	0	333	38107262.66	38409498.19	99.21%	8.84%	264.52	159.82	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

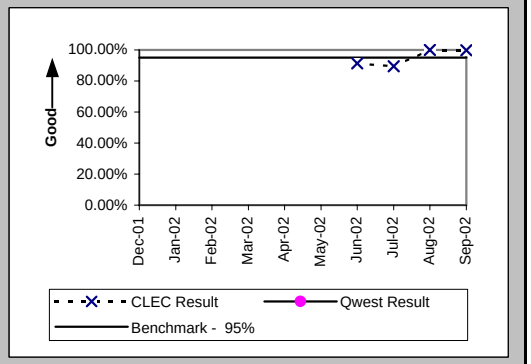
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	13630	14379	94.79%	0	0	155173	159987	96.99%	17.08%	14.79	7.99	Yes
Mar-02	11403	12175	93.66%	0	0	141853	146376	96.91%	17.30%	19.92	11.11	Yes
Apr-02	12224	12558	97.34%	0	0	114447	120092	95.30%	21.17%	-10.28	-7.25	No
May-02	8681	9053	95.89%	0	0	125307	130341	96.14%	19.27%	1.18	-0.28	No
Jun-02	9625	10873	88.52%	0	0	110057	123949	88.79%	31.55%	0.86	-0.48	No
Jul-02	10759	11251	95.63%	0	0	125573	128974	97.36%	16.02%	11.02	5.7	Yes
Aug-02	16151	16579	97.42%	0	0	142275	145140	98.03%	13.91%	5.33	2.24	Yes
Sep-02	16174	18000	89.86%	0	0	114147	126767	90.04%	29.94%	0.79	-0.52	No



Checklist #2 - Billing

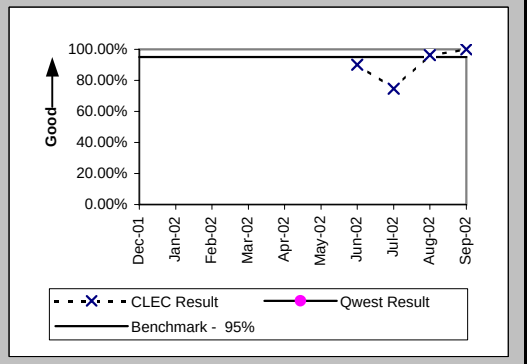
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

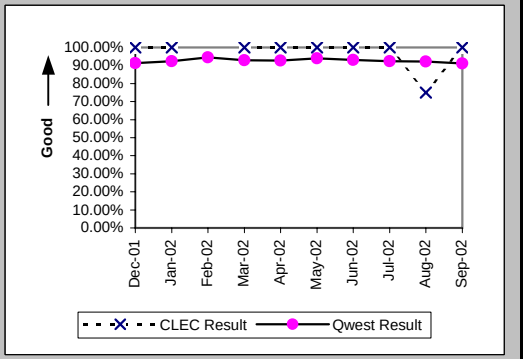
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

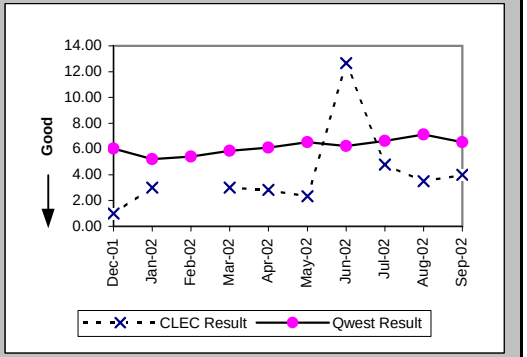
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2973	3257	91.28%	28.21%	-0.31	-1.19	No
Jan-02	2	2	100.00%	0	1	3264	3531	92.44%	26.44%	-0.4	-1.25	No
Feb-02						3023	3201	94.44%	22.92%			
Mar-02	1	1	100.00%	0	0	2968	3197	92.84%	25.79%	-0.28	-1.17	No
Apr-02	6	6	100.00%	0	0	3035	3274	92.70%	26.01%	-0.69	-1.42	No
May-02	3	3	100.00%	0	0	3200	3407	93.92%	23.89%	-0.44	-1.27	No
Jun-02	3	3	100.00%	0	0	2880	3095	93.05%	25.42%	-0.47	-1.29	No
Jul-02	5	5	100.00%	0	0	3139	3396	92.43%	26.45%	-0.64	-1.39	No
Aug-02	3	4	75.00%	0	0	3581	3886	92.15%	26.89%	1.01	-0.39	No
Sep-02	3	3	100.00%	0	0	2625	2879	91.18%	28.36%	-0.54	-1.33	No



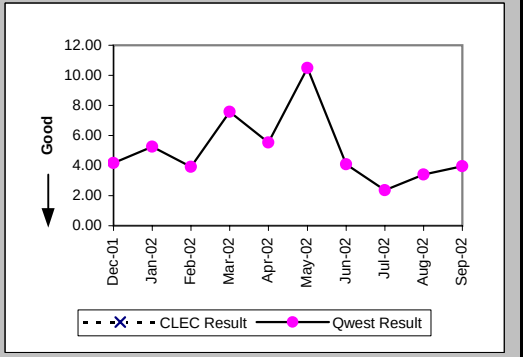
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	19853	3292	6.03	6.39	-0.79	-1.48	No
Jan-02	6	2	3.00	0	1	18543	3559	5.21	5.67	-0.55	-1.34	No
Feb-02						17437	3217	5.42	6.52			
Mar-02	3	1	3.00	0	0	18782	3210	5.85	6.76	-0.42	-1.26	No
Apr-02	17	6	2.83	0	0	20109	3294	6.10	7.04	-1.14	-1.69	No
May-02	7	3	2.33	0	0	22386	3431	6.52	6.49	-1.12	-1.68	No
Jun-02	38	3	12.67	0	0	19387	3111	6.23	5.81	1.64	-0.01	No
Jul-02	24	5	4.80	0	0	22565	3411	6.62	6.99	-0.58	-1.35	No
Aug-02	14	4	3.50	0	0	27820	3900	7.13	6.77	-1.07	-1.65	No
Sep-02	12	3	4.00	0	0	18920	2898	6.53	6.66	-0.66	-1.4	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

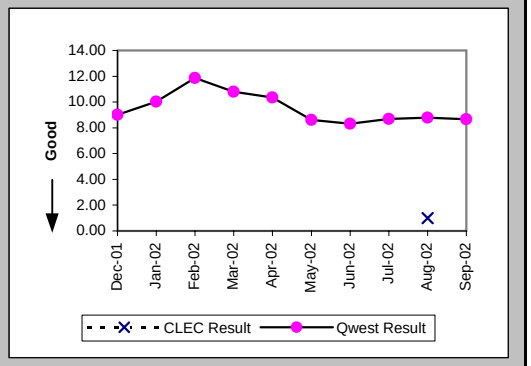
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						362	87	4.16	5.31			
Jan-02						661	126	5.25	22.74			
Feb-02						297	76	3.91	5.31			
Mar-02						637	84	7.58	28.33			
Apr-02						426	77	5.53	11.56			
May-02						881	84	10.49	38.82			
Jun-02						298	73	4.08	5.09			
Jul-02						140	59	2.37	2.63			
Aug-02						388	114	3.40	5.53			
Sep-02						427	108	3.95	4.80			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

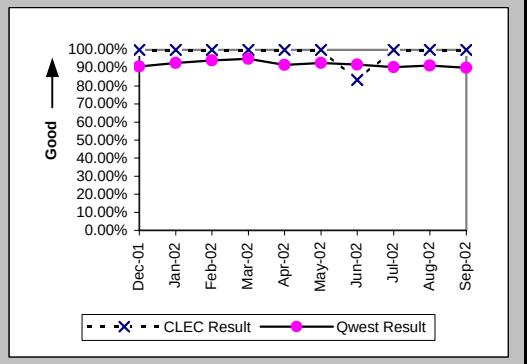
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1791	199	9.00	10.32			
Jan-02						1415	141	10.04	15.10			
Feb-02						1257	106	11.86	20.42			
Mar-02						1629	151	10.79	14.89			
Apr-02						1676	162	10.35	12.22			
May-02						1086	126	8.62	8.50			
Jun-02						1189	143	8.31	8.43			
Jul-02						1728	199	8.68	8.56			
Aug-02	1	1	1.00	0	0	1688	192	8.79	7.78	-1	-1.61	No
Sep-02						1385	160	8.66	11.01			



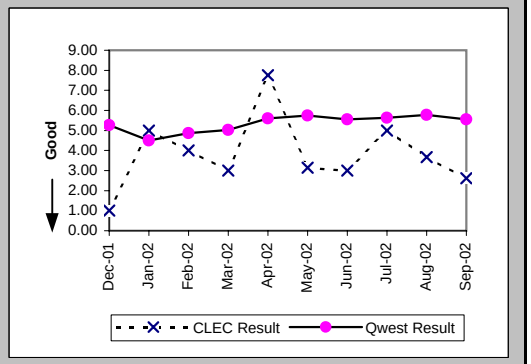
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1396	1539	90.71%	29.03%	-0.32	-1.19	No
Jan-02	1	1	100.00%	0	0	1474	1590	92.70%	26.01%	-0.28	-1.17	No
Feb-02	2	2	100.00%	0	0	1404	1490	94.23%	23.32%	-0.35	-1.21	No
Mar-02	1	1	100.00%	0	0	1569	1650	95.09%	21.61%	-0.23	-1.14	No
Apr-02	4	4	100.00%	0	0	1417	1545	91.72%	27.57%	-0.6	-1.36	No
May-02	7	7	100.00%	0	0	1488	1605	92.71%	26.00%	-0.74	-1.45	No
Jun-02	5	6	83.33%	0	0	1330	1448	91.85%	27.36%	0.7	-0.58	No
Jul-02	1	1	100.00%	0	0	1482	1639	90.42%	29.43%	-0.33	-1.2	No
Aug-02	3	3	100.00%	0	0	1566	1716	91.26%	28.24%	-0.54	-1.33	No
Sep-02	8	8	100.00%	0	0	1339	1488	89.99%	30.02%	-0.94	-1.57	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

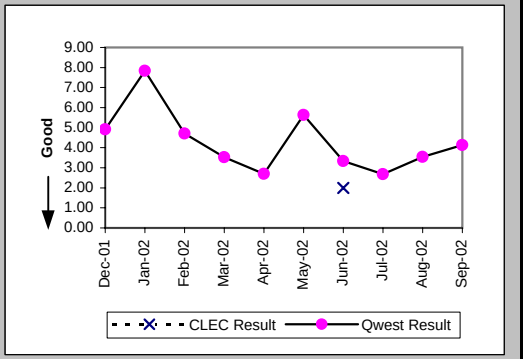
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	8150	1550	5.26	7.24	-0.59	-1.36	No
Jan-02	5	1	5.00	0	0	7218	1603	4.50	6.56	0.94	-0.43	No
Feb-02	8	2	4.00	0	0	7266	1496	4.86	7.88	-0.15	-1.09	No
Mar-02	3	1	3.00	0	0	8297	1654	5.02	6.88	-0.29	-1.18	No
Apr-02	31	4	7.75	0	0	8709	1555	5.60	6.73	0.97	-0.41	No
May-02	22	7	3.14	0	0	9245	1610	5.74	7.52	-0.91	-1.56	No
Jun-02	18	6	3.00	0	0	8058	1453	5.55	6.24	-1	-1.61	No
Jul-02	5	1	5.00	0	0	9241	1642	5.63	7.00	-0.09	-1.05	No
Aug-02	11	3	3.67	0	0	9944	1719	5.78	5.50	-0.67	-1.41	No
Sep-02	21	8	2.62	0	0	8304	1497	5.55	6.33	-1.3	-1.79	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

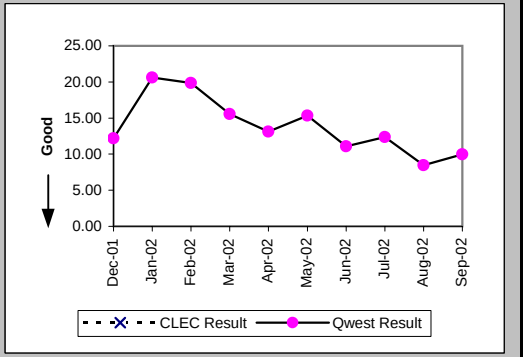
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						226	46	4.91	6.03			
Jan-02						407	52	7.83	35.03			
Feb-02						245	52	4.71	7.12			
Mar-02						88	25	3.52	3.53			
Apr-02						86	32	2.69	3.09			
May-02						237	42	5.64	8.01			
Jun-02	2	1	2.00	0	0	90	27	3.33	4.45	-0.29	-1.18	No
Jul-02						134	50	2.68	3.79			
Aug-02						145	41	3.54	4.56			
Sep-02						219	53	4.13	7.53			



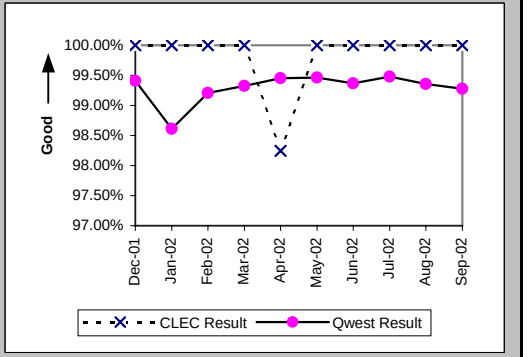
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1195	98	12.19	19.54			
Jan-02						1319	64	20.61	66.15			
Feb-02						715	36	19.86	34.94			
Mar-02						871	56	15.55	25.93			
Apr-02						1248	95	13.14	13.62			
May-02						1135	74	15.34	18.79			
Jun-02						1007	91	11.07	9.91			
Jul-02						1322	107	12.36	17.60			
Aug-02						916	108	8.48	6.97			
Sep-02						989	99	9.99	8.56			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

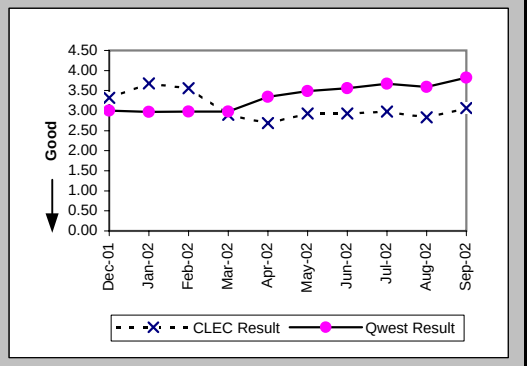
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	516	516	100.00%	0	0	8563	8614	99.41%	7.67%	-1.7	-2.04	No
Jan-02	31	31	100.00%	0	0	9874	10013	98.61%	11.70%	-0.66	-1.4	No
Feb-02	23	23	100.00%	0	0	9236	9310	99.21%	8.88%	-0.43	-1.26	No
Mar-02	38	38	100.00%	0	0	10031	10099	99.33%	8.18%	-0.51	-1.31	No
Apr-02	56	57	98.25%	0	0	10670	10729	99.45%	7.40%	1.01	-0.39	No
May-02	70	70	100.00%	0	0	12638	12706	99.46%	7.30%	-0.61	-1.37	No
Jun-02	163	163	100.00%	0	0	11138	11209	99.37%	7.93%	-1.01	-1.62	No
Jul-02	164	164	100.00%	0	0	12351	12416	99.48%	7.22%	-0.92	-1.56	No
Aug-02	67	67	100.00%	0	1	18318	18437	99.35%	8.01%	-0.66	-1.4	No
Sep-02	40	40	100.00%	0	0	11110	11191	99.28%	8.48%	-0.54	-1.33	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

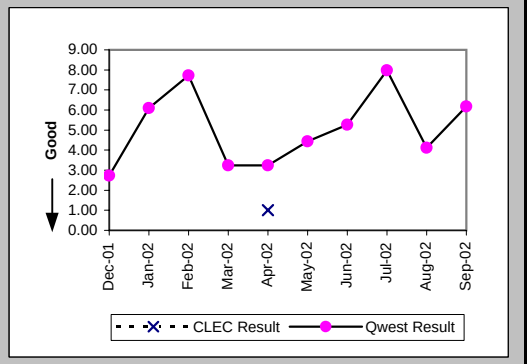
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1650	497	3.32	19	0	20025	6669	3.00	1.11	6.12	2.72	Yes
Jan-02	70	19	3.68	12	0	24132	8134	2.97	1.57	1.85	0.13	Yes
Feb-02	57	16	3.56	7	0	21525	7234	2.98	1.28	1.73	0.05	Yes
Mar-02	58	20	2.90	18	0	21734	7304	2.98	1.31	-0.26	-1.16	No
Apr-02	97	36	2.69	21	0	25396	7604	3.34	1.29	-2.99	-2.82	No
May-02	123	42	2.93	28	0	30542	8741	3.49	1.49	-2.45	-2.49	No
Jun-02	123	42	2.93	121	0	27863	7826	3.56	1.45	-2.82	-2.71	No
Jul-02	134	45	2.98	119	0	30430	8291	3.67	3.62	-1.28	-1.78	No
Aug-02	68	24	2.83	43	1	46829	13029	3.59	1.73	-2.15	-2.31	No
Sep-02	52	17	3.06	23	0	33978	8906	3.82	1.85	-1.68	-2.02	No



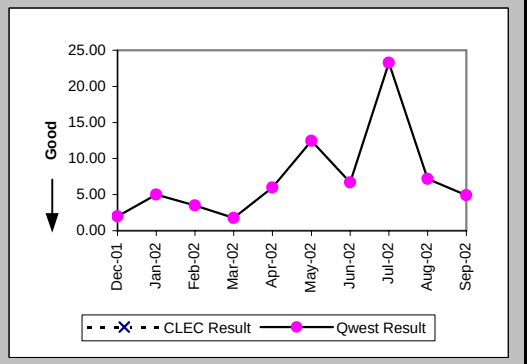
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						134	49	2.73	2.91			
Jan-02						934	153	6.10	24.38			
Feb-02						564	73	7.73	35.73			
Mar-02						191	59	3.24	3.87			
Apr-02	1	1	1.00	0	0	178	55	3.24	3.62	-0.61	-1.37	No
May-02						253	57	4.44	5.78			
Jun-02						300	57	5.26	13.10			
Jul-02						383	48	7.98	25.44			
Aug-02						338	82	4.12	6.41			
Sep-02						445	72	6.18	10.66			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

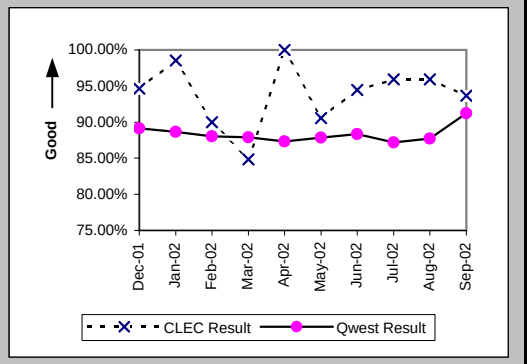
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	3	2.00	1.00			
Jan-02						5	1	5.00				
Feb-02						7	2	3.50	3.54			
Mar-02						16	9	1.78	1.39			
Apr-02						42	7	6.00	2.83			
May-02						137	11	12.45	21.74			
Jun-02						94	14	6.71	6.56			
Jul-02						372	16	23.25	72.95			
Aug-02						251	35	7.17	8.96			
Sep-02						69	14	4.93	6.55			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

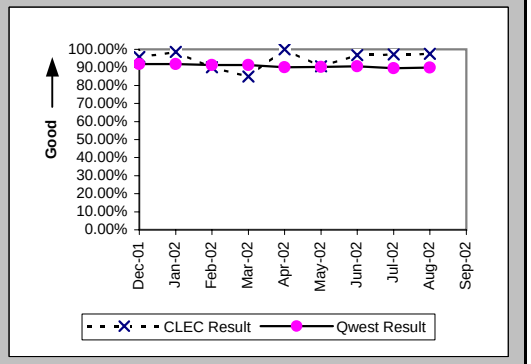
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	246	260	94.62%	0	0	13138	14735	89.16%	31.09%	-2.8	-2.7	No
Jan-02	272	276	98.55%	0	0	12703	14327	88.66%	31.70%	-5.13	-4.12	No
Feb-02	27	30	90.00%	0	0	12865	14612	88.04%	32.44%	-0.33	-1.2	No
Mar-02	28	33	84.85%	0	0	12746	14500	87.90%	32.61%	0.57	-0.66	No
Apr-02	54	54	100.00%	0	0	13339	15277	87.31%	33.28%	-2.8	-2.7	No
May-02	67	74	90.54%	0	0	14639	16666	87.84%	32.69%	-0.71	-1.43	No
Jun-02	119	126	94.44%	0	0	14812	16764	88.36%	32.08%	-2.12	-2.29	No
Jul-02	164	171	95.91%	0	0	14493	16626	87.17%	33.44%	-3.4	-3.07	No
Aug-02	117	122	95.90%	0	0	18221	20767	87.74%	32.80%	-2.74	-2.67	No
Sep-02	59	63	93.65%	0	0	18084	19828	91.20%	28.32%	-0.68	-1.42	No



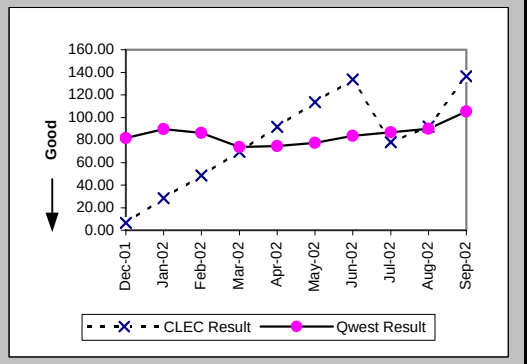
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	249	260	95.77%	0	0	13523	14735	91.77%	27.48%	-2.32	-2.41	No
Jan-02	272	276	98.55%	0	0	13147	14327	91.76%	27.49%	-4.06	-3.47	No
Feb-02	27	30	90.00%	0	0	13352	14612	91.38%	28.07%	0.33	-0.8	No
Mar-02	28	33	84.85%	0	0	13228	14500	91.23%	28.29%	1.22	-0.26	No
Apr-02	54	54	100.00%	0	0	13773	15277	90.16%	29.79%	-2.42	-2.47	No
May-02	67	74	90.54%	0	0	15046	16666	90.28%	29.62%	-0.08	-1.05	No
Jun-02	122	126	96.83%	0	0	15193	16764	90.63%	29.14%	-2.38	-2.45	No
Jul-02	166	171	97.08%	0	0	14879	16626	89.49%	30.67%	-3.22	-2.96	No
Aug-02	119	122	97.54%	0	0	18685	20767	89.97%	30.03%	-2.77	-2.69	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

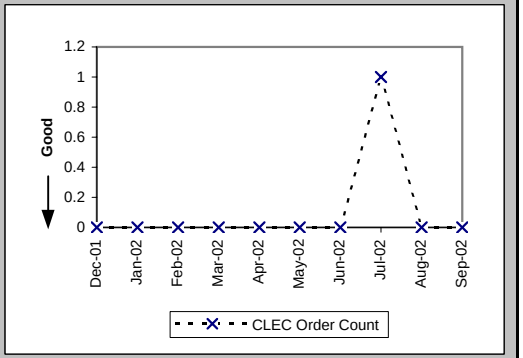
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	2	6.50	0	0	35161	431	81.58	99.71	-1.06	-1.65	No
Jan-02	57	2	28.50	0	0	38951	434	89.75	98.15	-0.88	-1.54	No
Feb-02	97	2	48.50	0	0	41307	479	86.24	95.02	-0.56	-1.34	No
Mar-02	139	2	69.50	0	0	43006	584	73.64	91.43	-0.06	-1.04	No
Apr-02	183	2	91.50	0	0	46095	619	74.47	88.42	0.35	-0.79	No
May-02	227	2	113.50	0	0	51283	663	77.35	94.25	0.53	-0.68	No
Jun-02	267	2	133.50	0	0	55020	658	83.62	102.83	0.57	-0.65	No
Jul-02	312	4	78.00	0	0	58515	675	86.69	109.87	-0.16	-1.1	No
Aug-02	368	4	92.00	0	0	64173	713	90.00	116.56	0.09	-0.95	No
Sep-02	409	3	136.33	0	0	69205	658	105.17	125.79	0.57	-0.65	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

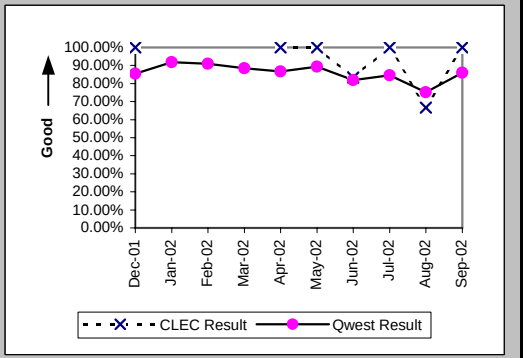
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0
Jul-02	1
Aug-02	0
Sep-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

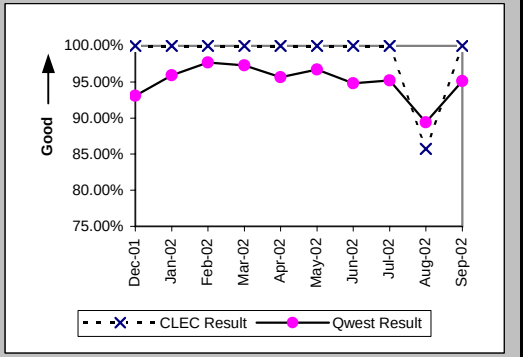
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0	2342	2742	85.41%	35.30%	-0.72	-1.43	No
Jan-02						1888	2057	91.78%	27.46%			
Feb-02						1870	2056	90.95%	28.69%			
Mar-02						2090	2364	88.41%	32.01%			
Apr-02	2	2	100.00%	3	0	3171	3656	86.73%	33.92%	-0.55	-1.34	No
May-02	1	1	100.00%	5	0	3372	3776	89.30%	30.91%	-0.35	-1.21	No
Jun-02	5	6	83.33%	4	0	3621	4424	81.85%	38.54%	-0.09	-1.06	No
Jul-02	8	8	100.00%	8	0	4448	5257	84.61%	36.08%	-1.21	-1.73	No
Aug-02	4	6	66.67%	6	0	4579	6084	75.26%	43.15%	0.49	-0.7	No
Sep-02	4	4	100.00%	3	0	3437	3997	85.99%	34.71%	-0.81	-1.49	No



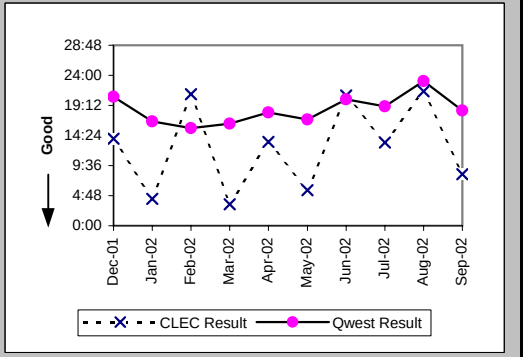
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0	3641	3911	93.10%	25.35%	-0.47	-1.29	No
Jan-02	1	1	100.00%	4	0	2905	3028	95.94%	19.74%	-0.21	-1.13	No
Feb-02	1	1	100.00%	1	0	2887	2955	97.70%	14.99%	-0.15	-1.09	No
Mar-02	1	1	100.00%	4	0	3249	3340	97.28%	16.28%	-0.17	-1.1	No
Apr-02	3	3	100.00%	3	0	4939	5164	95.64%	20.41%	-0.37	-1.22	No
May-02	1	1	100.00%	5	0	5100	5274	96.70%	17.86%	-0.18	-1.11	No
Jun-02	9	9	100.00%	4	0	5758	6073	94.81%	22.18%	-0.7	-1.43	No
Jul-02	12	12	100.00%	8	0	6577	6907	95.22%	21.33%	-0.78	-1.47	No
Aug-02	6	7	85.71%	6	0	7239	8098	89.39%	30.79%	0.37	-0.78	No
Sep-02	6	6	100.00%	3	0	5172	5436	95.14%	21.50%	-0.55	-1.34	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

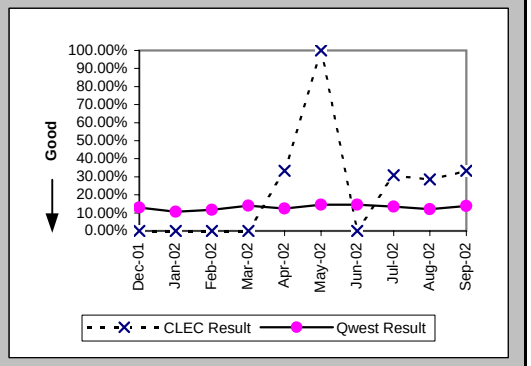
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41:40	3	13:53	3	0	80597:50	3911	20:36	20:29	-0.57	-1.35	No
Jan-02	4:17	1	4:17	4	0	50453:53	3028	16:40	19:00	-0.65	-1.4	No
Feb-02	21:00	1	21:00	1	0	46005:15	2955	15:34	13:41	0.53	-0.68	No
Mar-02	3:25	1	3:25	4	0	54379:49	3340	16:17	17:49	-0.72	-1.44	No
Apr-02	40:07	3	13:22	3	0	93410:50	5164	18:05	15:31	-0.53	-1.32	No
May-02	5:39	1	5:39	5	0	89368:31	5274	16:57	13:53	-0.81	-1.49	No
Jun-02	186:58	9	20:46	3	0	122322:50	6073	20:09	17:06	0.34	-0.8	No
Jul-02	159:27	12	13:17	7	0	131594:29	6907	19:03	16:21	-1.22	-1.74	No
Aug-02	150:11	7	21:27	6	0	186987:43	8098	23:05	20:45	-0.21	-1.13	No
Sep-02	49:13	6	8:12	3	0	99915:43	5436	18:23	16:51	-1.48	-1.9	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

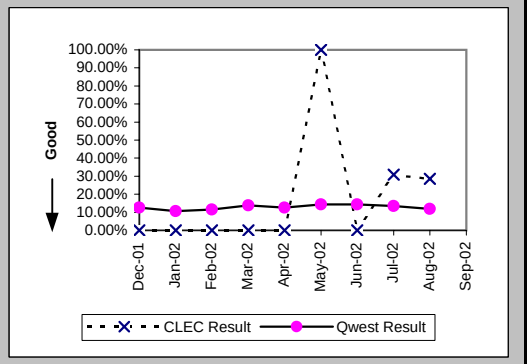
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	3	0	522	4035	12.94%	33.56%	-0.67	-1.41	No
Jan-02	0	1	0.00%	4	0	331	3104	10.66%	30.87%	-0.35	-1.21	No
Feb-02	0	1	0.00%	1	0	358	3053	11.73%	32.17%	-0.36	-1.22	No
Mar-02	0	1	0.00%	4	0	478	3433	13.92%	34.62%	-0.4	-1.24	No
Apr-02	1	3	33.33%	3	0	662	5298	12.50%	33.07%	0.89	-0.46	No
May-02	1	1	100.00%	5	0	787	5446	14.45%	35.16%	1.46	-0.11	No
Jun-02	0	10	0.00%	3	0	913	6311	14.47%	35.18%	-1.3	-1.79	No
Jul-02	4	13	30.77%	7	0	961	7118	13.50%	34.17%	1.61	-0.02	No
Aug-02	2	7	28.57%	6	0	1002	8345	12.01%	32.50%	1.17	-0.29	No
Sep-02	2	6	33.33%	3	0	778	5625	13.83%	34.52%	1.19	-0.27	No



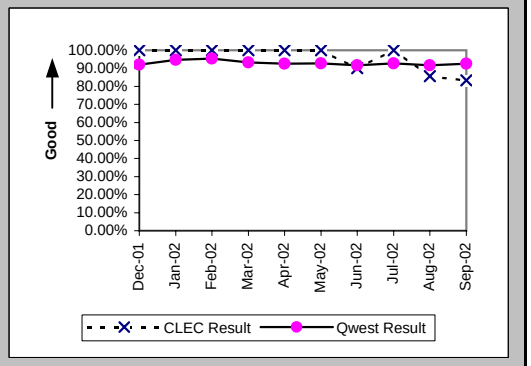
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	3	0	471	3723	12.65%	33.24%	-0.66	-1.4	No
Jan-02	0	1	0.00%	4	0	300	2826	10.62%	30.80%	-0.34	-1.21	No
Feb-02	0	1	0.00%	1	0	329	2842	11.58%	31.99%	-0.36	-1.22	No
Mar-02	0	1	0.00%	4	0	445	3232	13.77%	34.46%	-0.4	-1.24	No
Apr-02	0	2	0.00%	3	0	631	5034	12.53%	33.11%	-0.54	-1.33	No
May-02	1	1	100.00%	5	0	757	5240	14.45%	35.16%	1.46	-0.11	No
Jun-02	0	9	0.00%	3	0	861	6010	14.33%	35.03%	-1.23	-1.75	No
Jul-02	4	13	30.77%	7	0	915	6828	13.40%	34.07%	1.62	-0.01	No
Aug-02	2	7	28.57%	6	0	947	7982	11.86%	32.34%	1.18	-0.28	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

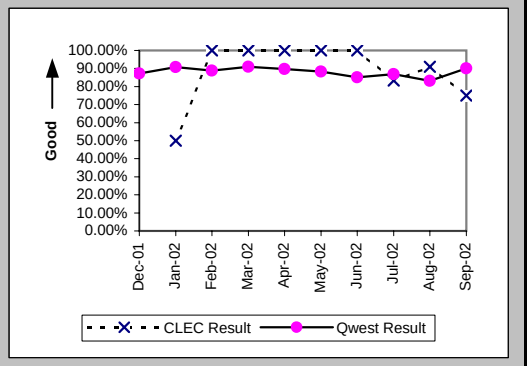
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	3	0	3714	4035	92.04%	27.06%	-0.51	-1.31	No
Jan-02	1	1	100.00%	4	0	2940	3104	94.72%	22.37%	-0.24	-1.14	No
Feb-02	1	1	100.00%	1	0	2914	3053	95.45%	20.85%	-0.22	-1.13	No
Mar-02	1	1	100.00%	4	0	3204	3433	93.33%	24.95%	-0.27	-1.16	No
Apr-02	3	3	100.00%	3	0	4906	5298	92.60%	26.18%	-0.49	-1.3	No
May-02	1	1	100.00%	5	0	5053	5446	92.78%	25.88%	-0.28	-1.17	No
Jun-02	9	10	90.00%	3	0	5782	6311	91.62%	27.71%	0.26	-0.84	No
Jul-02	13	13	100.00%	7	0	6604	7118	92.78%	25.88%	-1	-1.61	No
Aug-02	6	7	85.71%	6	0	7653	8345	91.71%	27.58%	0.57	-0.65	No
Sep-02	5	6	83.33%	3	0	5205	5625	92.53%	26.29%	0.77	-0.53	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

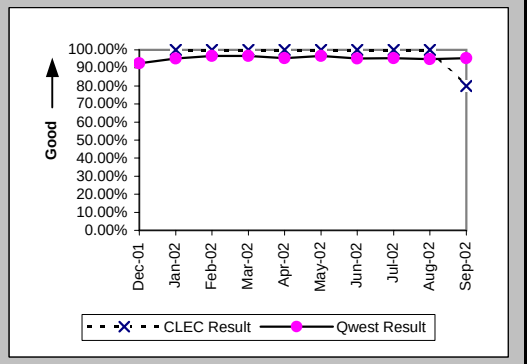
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1525	1749	87.19%	33.42%			
Jan-02	1	2	50.00%	0	0	1194	1316	90.73%	29.00%	1.33	-0.19	No
Feb-02	1	1	100.00%	4	0	1237	1393	88.80%	31.54%	-0.35	-1.22	No
Mar-02	2	2	100.00%	0	0	1543	1696	90.98%	28.65%	-0.45	-1.27	No
Apr-02	4	4	100.00%	3	0	1955	2179	89.72%	30.37%	-0.68	-1.41	No
May-02	3	3	100.00%	5	0	2259	2559	88.28%	32.17%	-0.63	-1.38	No
Jun-02	3	3	100.00%	5	0	2335	2743	85.13%	35.58%	-0.72	-1.44	No
Jul-02	5	6	83.33%	7	0	2677	3081	86.89%	33.75%	0.31	-0.81	No
Aug-02	10	11	90.91%	7	0	2880	3462	83.19%	37.40%	-0.68	-1.42	No
Sep-02	3	4	75.00%	2	0	2021	2245	90.02%	29.97%	0.85	-0.48	No



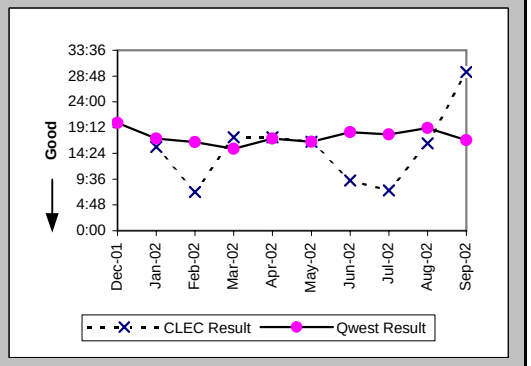
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2411	2604	92.59%	26.20%			
Jan-02	2	2	100.00%	0	0	1853	1947	95.17%	21.44%	-0.32	-1.19	No
Feb-02	1	1	100.00%	4	0	1945	2011	96.72%	17.82%	-0.18	-1.11	No
Mar-02	3	3	100.00%	0	0	2259	2337	96.66%	17.96%	-0.32	-1.2	No
Apr-02	5	5	100.00%	3	0	2945	3086	95.43%	20.88%	-0.49	-1.3	No
May-02	6	6	100.00%	5	0	3406	3524	96.65%	17.99%	-0.46	-1.28	No
Jun-02	4	4	100.00%	5	0	3656	3837	95.28%	21.20%	-0.44	-1.27	No
Jul-02	7	7	100.00%	7	0	3958	4150	95.37%	21.01%	-0.58	-1.35	No
Aug-02	13	13	100.00%	7	0	4386	4625	94.83%	22.14%	-0.84	-1.51	No
Sep-02	4	5	80.00%	2	0	2919	3058	95.45%	20.83%	1.21	-0.26	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

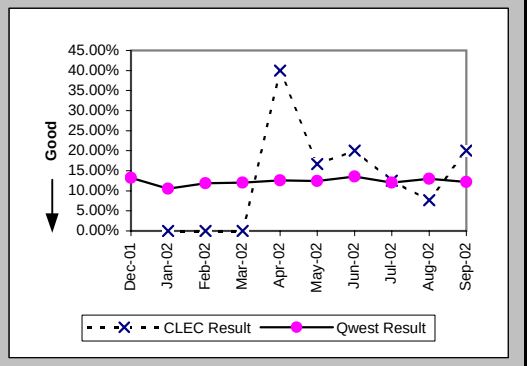
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52212:53	2604	20:03	21:13			
Jan-02	31:15	2	15:38	0	0	33357:39	1947	17:08	18:35	-0.11	-1.07	No
Feb-02	7:14	1	7:14	4	0	33214:54	2011	16:31	14:37	-0.63	-1.39	No
Mar-02	52:07	3	17:22	0	0	35650:55	2337	15:15	31:40	0.55	-0.66	No
Apr-02	86:52	5	17:22	3	0	52863:52	3086	17:08	18:44	0.29	-0.82	No
May-02	99:21	6	16:34	5	0	58258:34	3524	16:32	14:58	0.19	-0.89	No
Jun-02	37:30	4	9:22	4	0	70406:44	3837	18:21	15:45	-1.14	-1.69	No
Jul-02	52:43	7	7:32	6	0	74399:35	4150	17:56	17:08	-1.6	-1.98	No
Aug-02	211:22	13	16:16	7	0	88567:53	4625	19:09	15:47	-0.66	-1.4	No
Sep-02	147:41	5	29:32	2	0	51484:36	3058	16:50	16:08	1.53	-0.07	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

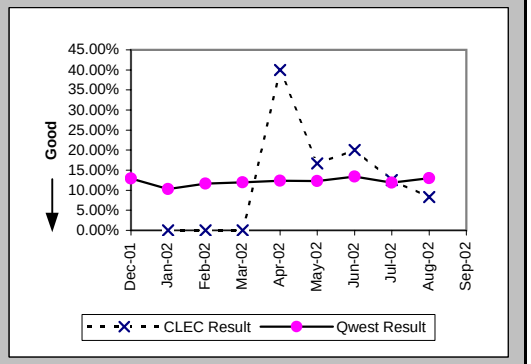
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						351	2648	13.26%	33.91%			
Jan-02	0	2	0.00%	0	0	208	1976	10.53%	30.69%	-0.48	-1.29	No
Feb-02	0	1	0.00%	4	0	244	2051	11.90%	32.37%	-0.37	-1.22	No
Mar-02	0	3	0.00%	0	0	285	2366	12.05%	32.55%	-0.64	-1.39	No
Apr-02	2	5	40.00%	3	0	395	3134	12.60%	33.19%	1.49	-0.09	No
May-02	1	6	16.67%	5	0	446	3593	12.41%	32.97%	0.36	-0.78	No
Jun-02	1	5	20.00%	4	0	535	3955	13.53%	34.20%	0.44	-0.73	No
Jul-02	1	8	12.50%	6	0	508	4225	12.02%	32.52%	0.13	-0.92	No
Aug-02	1	13	7.69%	7	0	614	4721	13.01%	33.64%	-0.57	-1.35	No
Sep-02	1	5	20.00%	2	0	380	3119	12.18%	32.71%	0.53	-0.68	No



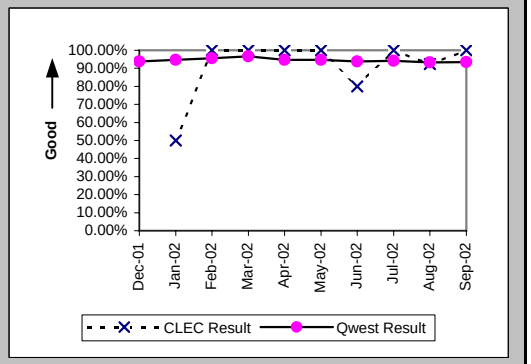
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						319	2466	12.94%	33.56%			
Jan-02	0	2	0.00%	0	0	187	1815	10.30%	30.40%	-0.48	-1.29	No
Feb-02	0	1	0.00%	4	0	219	1886	11.61%	32.04%	-0.36	-1.22	No
Mar-02	0	3	0.00%	0	0	267	2230	11.97%	32.46%	-0.64	-1.39	No
Apr-02	2	5	40.00%	3	0	367	2973	12.34%	32.89%	1.51	-0.08	No
May-02	1	6	16.67%	5	0	419	3411	12.28%	32.83%	0.37	-0.78	No
Jun-02	1	5	20.00%	4	0	502	3741	13.42%	34.09%	0.45	-0.73	No
Jul-02	1	8	12.50%	6	0	477	4022	11.86%	32.33%	0.14	-0.91	No
Aug-02	1	12	8.33%	7	0	587	4527	12.97%	33.59%	-0.48	-1.29	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

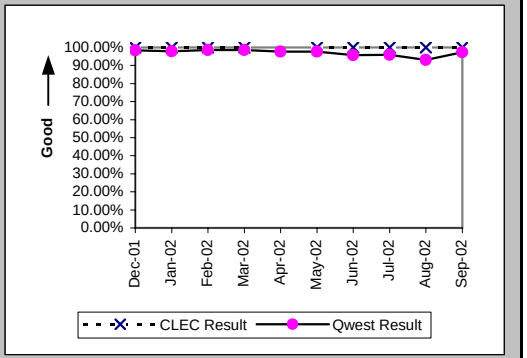
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2484	2648	93.81%	24.10%			
Jan-02	1	2	50.00%	0	0	1872	1976	94.74%	22.33%	1.62	-0.01	No
Feb-02	1	1	100.00%	4	0	1959	2051	95.51%	20.70%	-0.22	-1.13	No
Mar-02	3	3	100.00%	0	0	2287	2366	96.66%	17.97%	-0.32	-1.2	No
Apr-02	5	5	100.00%	3	0	2970	3134	94.77%	22.27%	-0.53	-1.32	No
May-02	6	6	100.00%	5	0	3405	3593	94.77%	22.27%	-0.58	-1.35	No
Jun-02	4	5	80.00%	4	0	3708	3955	93.75%	24.20%	1.01	-0.38	No
Jul-02	8	8	100.00%	6	0	3981	4225	94.22%	23.33%	-0.7	-1.43	No
Aug-02	12	13	92.31%	7	0	4401	4721	93.22%	25.14%	0.22	-0.87	No
Sep-02	5	5	100.00%	2	0	2917	3119	93.52%	24.61%	-0.59	-1.36	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

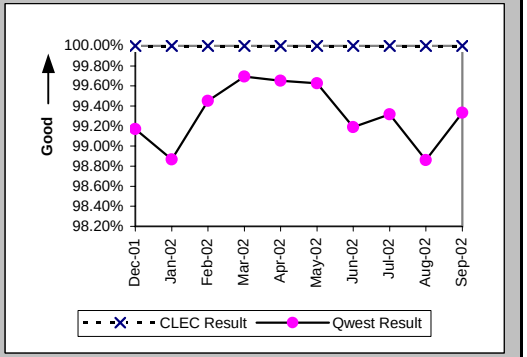
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	4	0	1331	1353	98.37%	12.65%	-0.31	-1.19	No
Jan-02	4	4	100.00%	5	0	1312	1341	97.84%	14.55%	-0.3	-1.18	No
Feb-02	1	1	100.00%	0	0	1512	1533	98.63%	11.62%	-0.12	-1.07	No
Mar-02	3	3	100.00%	1	0	1389	1408	98.65%	11.54%	-0.2	-1.12	No
Apr-02						1560	1597	97.68%	15.04%			
May-02	10	10	100.00%	4	0	1762	1805	97.62%	15.25%	-0.49	-1.3	No
Jun-02	4	4	100.00%	4	0	1731	1809	95.69%	20.31%	-0.42	-1.26	No
Jul-02	2	2	100.00%	3	0	1695	1766	95.98%	19.64%	-0.29	-1.18	No
Aug-02	3	3	100.00%	1	0	1814	1948	93.12%	25.31%	-0.47	-1.29	No
Sep-02	1	1	100.00%	2	0	1168	1201	97.25%	16.35%	-0.17	-1.1	No



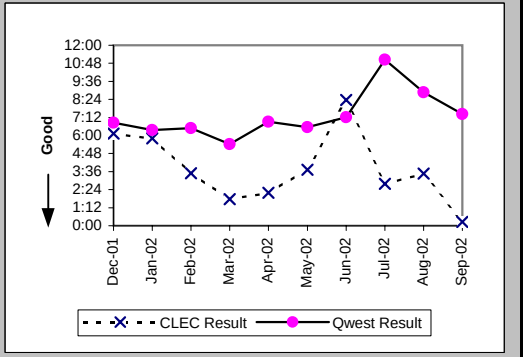
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	19	100.00%	4	0	2869	2893	99.17%	9.07%	-0.4	-1.24	No
Jan-02	11	11	100.00%	5	0	3055	3090	98.87%	10.58%	-0.35	-1.22	No
Feb-02	6	6	100.00%	0	0	3269	3287	99.45%	7.38%	-0.18	-1.11	No
Mar-02	7	7	100.00%	1	0	3251	3261	99.69%	5.53%	-0.15	-1.09	No
Apr-02	4	4	100.00%	3	0	3436	3448	99.65%	5.89%	-0.12	-1.07	No
May-02	18	18	100.00%	4	0	3457	3470	99.63%	6.11%	-0.26	-1.16	No
Jun-02	13	13	100.00%	4	0	3425	3453	99.19%	8.97%	-0.33	-1.2	No
Jul-02	10	10	100.00%	3	0	3348	3371	99.32%	8.23%	-0.26	-1.16	No
Aug-02	10	10	100.00%	1	0	3385	3424	98.86%	10.61%	-0.34	-1.21	No
Sep-02	2	2	100.00%	2	0	2384	2400	99.33%	8.14%	-0.12	-1.07	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

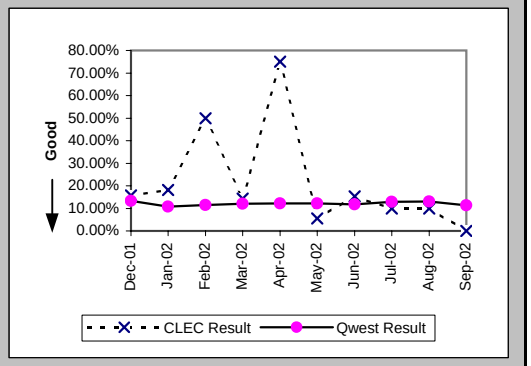
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	116:30	19	6:08	4	0	19818:30	2893	6:51	10:49	-0.29	-1.18	No
Jan-02	64:04	11	5:49	5	0	19674:15	3090	6:22	10:06	-0.18	-1.11	No
Feb-02	20:58	6	3:30	0	0	21348:20	3287	6:30	8:32	-0.86	-1.52	No
Mar-02	12:23	7	1:46	1	0	17707:47	3261	5:26	7:56	-1.22	-1.74	No
Apr-02	8:45	4	2:11	3	0	23820:09	3448	6:55	8:58	-1.05	-1.64	No
May-02	67:14	18	3:44	4	0	22751:48	3470	6:33	9:38	-1.24	-1.75	No
Jun-02	108:50	13	8:22	4	0	24942:09	3453	7:13	9:57	0.49	-0.7	No
Jul-02	27:50	10	2:47	3	0	37250:30	3371	11:03	151:37	-0.17	-1.1	No
Aug-02	34:39	10	3:28	1	0	30358:41	3424	8:52	11:38	-1.47	-1.89	No
Sep-02	0:30	2	0:15	2	0	17818:21	2400	7:25	9:46	-1.04	-1.63	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

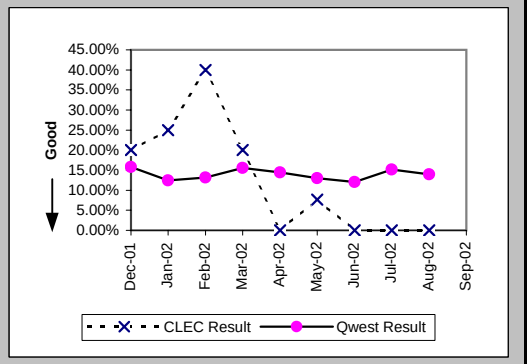
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	19	15.79%	4	0	387	2893	13.38%	34.04%	0.35	-0.78	No
Jan-02	2	11	18.18%	5	0	331	3090	10.71%	30.93%	0.78	-0.53	No
Feb-02	3	6	50.00%	0	0	378	3287	11.50%	31.90%	2.25	0.37	Yes
Mar-02	1	7	14.29%	1	0	395	3276	12.06%	32.56%	0.25	-0.85	No
Apr-02	3	4	75.00%	3	0	422	3448	12.24%	32.77%	2.72	0.65	Yes
May-02	1	18	5.56%	4	0	424	3470	12.22%	32.75%	-0.86	-1.52	No
Jun-02	2	13	15.38%	4	0	427	3648	11.71%	32.15%	0.45	-0.73	No
Jul-02	1	10	10.00%	3	0	436	3371	12.93%	33.56%	-0.28	-1.17	No
Aug-02	1	10	10.00%	1	0	446	3424	13.03%	33.66%	-0.28	-1.17	No
Sep-02	0	2	0.00%	2	0	271	2400	11.29%	31.65%	-0.5	-1.31	No



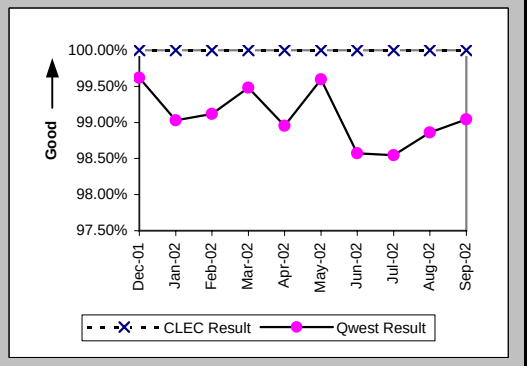
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	15	20.00%	4	0	155	982	15.78%	36.46%	0.47	-0.71	No
Jan-02	2	8	25.00%	5	0	144	1156	12.46%	33.02%	0.98	-0.41	No
Feb-02	2	5	40.00%	0	0	166	1258	13.20%	33.84%	1.45	-0.12	No
Mar-02	1	5	20.00%	1	0	179	1149	15.58%	36.27%	0.31	-0.81	No
Apr-02	0	1	0.00%	3	0	189	1311	14.42%	35.13%	-0.41	-1.25	No
May-02	1	13	7.69%	4	0	191	1468	13.01%	33.64%	-0.57	-1.35	No
Jun-02	0	5	0.00%	4	0	188	1557	12.07%	32.58%	-0.83	-1.5	No
Jul-02	0	6	0.00%	3	0	193	1276	15.13%	35.83%	-1.03	-1.63	No
Aug-02	0	4	0.00%	1	0	178	1277	13.94%	34.64%	-0.8	-1.49	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

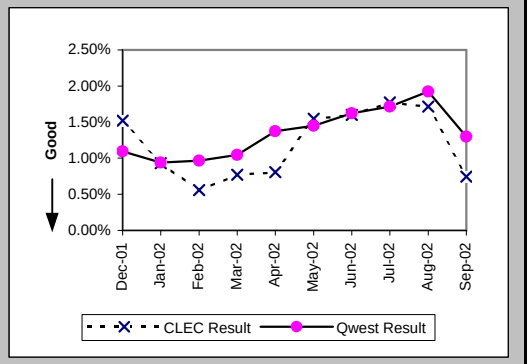
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	19	100.00%	4	0	2882	2893	99.62%	6.15%	-0.27	-1.16	No
Jan-02	11	11	100.00%	5	0	3060	3090	99.03%	9.81%	-0.33	-1.2	No
Feb-02	6	6	100.00%	0	0	3258	3287	99.12%	9.35%	-0.23	-1.14	No
Mar-02	7	7	100.00%	1	0	3259	3276	99.48%	7.18%	-0.19	-1.12	No
Apr-02	4	4	100.00%	3	0	3412	3448	98.96%	10.16%	-0.21	-1.12	No
May-02	18	18	100.00%	4	0	3456	3470	99.60%	6.34%	-0.27	-1.16	No
Jun-02	13	13	100.00%	4	0	3596	3648	98.57%	11.85%	-0.43	-1.26	No
Jul-02	10	10	100.00%	3	0	3322	3371	98.55%	11.97%	-0.38	-1.23	No
Aug-02	10	10	100.00%	1	0	3385	3424	98.86%	10.61%	-0.34	-1.21	No
Sep-02	2	2	100.00%	2	0	2377	2400	99.04%	9.74%	-0.14	-1.08	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

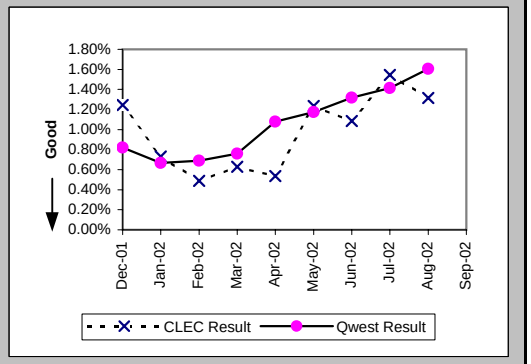
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	1446	1.52%	8	0	9576	873463	1.10%	10.41%	1.55	-0.06	No
Jan-02	14	1504	0.93%	9	0	8170	868440	0.94%	9.65%	-0.04	-1.02	No
Feb-02	8	1435	0.56%	5	0	8391	868367	0.97%	9.78%	-1.58	-1.96	No
Mar-02	11	1428	0.77%	5	0	9075	869003	1.04%	10.17%	-1.02	-1.62	No
Apr-02	12	1488	0.81%	9	0	11880	864887	1.37%	11.64%	-1.88	-2.14	No
May-02	25	1618	1.55%	14	0	12509	861820	1.45%	11.96%	0.31	-0.81	No
Jun-02	28	1749	1.60%	11	0	13914	858034	1.62%	12.63%	-0.07	-1.04	No
Jul-02	31	1749	1.77%	16	0	14714	858034	1.71%	12.98%	0.19	-0.89	No
Aug-02	30	1749	1.72%	14	0	16490	858034	1.92%	13.73%	-0.63	-1.38	No
Sep-02	13	1749	0.74%	7	0	11144	858034	1.30%	11.32%	-2.05	-2.25	No



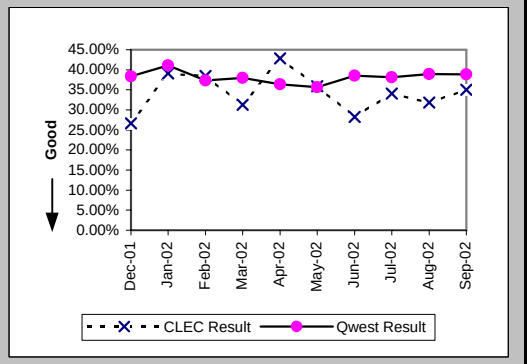
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	1446	1.24%	8	0	7171	873463	0.82%	9.02%	1.78	0.08	Yes
Jan-02	11	1504	0.73%	9	0	5797	868440	0.67%	8.14%	0.3	-0.82	No
Feb-02	7	1435	0.49%	5	0	5986	868367	0.69%	8.27%	-0.92	-1.56	No
Mar-02	9	1428	0.63%	5	0	6611	869003	0.76%	8.69%	-0.57	-1.34	No
Apr-02	8	1488	0.54%	9	0	9318	864887	1.08%	10.32%	-2.02	-2.23	No
May-02	20	1618	1.24%	14	0	10119	861820	1.17%	10.77%	0.23	-0.86	No
Jun-02	19	1749	1.09%	11	0	11308	858034	1.32%	11.40%	-0.85	-1.52	No
Jul-02	27	1749	1.54%	16	0	12126	858034	1.41%	11.80%	0.46	-0.72	No
Aug-02	23	1749	1.32%	14	0	13786	858034	1.61%	12.57%	-0.97	-1.59	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

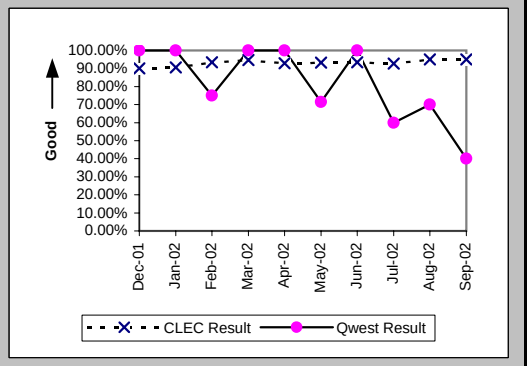
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	30	26.67%	0	0	5964	15540	38.38%	48.63%	-1.32	-1.8	No
Jan-02	9	23	39.13%	0	0	5698	13868	41.09%	49.20%	-0.19	-1.12	No
Feb-02	5	13	38.46%	0	0	4998	13389	37.33%	48.37%	0.1	-0.94	No
Mar-02	5	16	31.25%	0	0	5564	14639	38.01%	48.54%	-0.56	-1.34	No
Apr-02	9	21	42.86%	0	0	6784	18664	36.35%	48.10%	0.62	-0.62	No
May-02	14	39	35.90%	0	0	6945	19454	35.70%	47.91%	0.04	-0.98	No
Jun-02	11	39	28.21%	0	0	8713	22627	38.51%	48.66%	-1.32	-1.8	No
Jul-02	16	47	34.04%	0	0	9066	23780	38.12%	48.57%	-0.58	-1.35	No
Aug-02	14	44	31.82%	0	0	10518	27008	38.94%	48.76%	-0.97	-1.59	No
Sep-02	7	20	35.00%	0	0	7083	18227	38.86%	48.74%	-0.35	-1.22	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

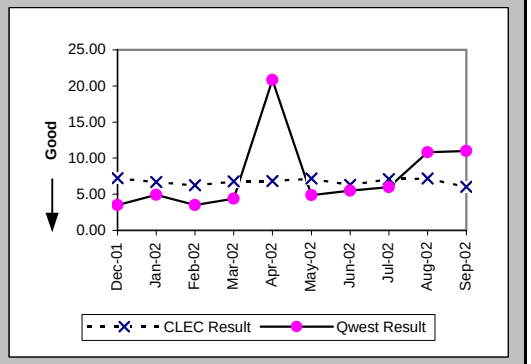
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	216	240	90.00%	2	6	2	2	100.00%	N/A	N/A	-0.87	No
Jan-02	211	233	90.56%	8	11	10	10	100.00%	N/A	N/A	-0.43	No
Feb-02	183	196	93.37%	2	5	3	4	75.00%	43.30%	-0.84	-1.51	No
Mar-02	232	245	94.69%	5	6	4	4	100.00%	N/A	N/A	-0.87	No
Apr-02	261	281	92.88%	7	8	6	6	100.00%	N/A	N/A	-0.72	No
May-02	280	300	93.33%	5	2	5	7	71.43%	45.18%	-1.27	-1.77	No
Jun-02	359	384	93.49%	1	6	2	2	100.00%	N/A	N/A	-0.93	No
Jul-02	284	306	92.81%	1	4	3	5	60.00%	48.99%	-1.49	-1.9	No
Aug-02	214	225	95.11%	0	7	7	10	70.00%	45.83%	-1.7	-2.03	No
Sep-02	173	182	95.05%	1	6	2	5	40.00%	48.99%	-2.48	-2.51	No



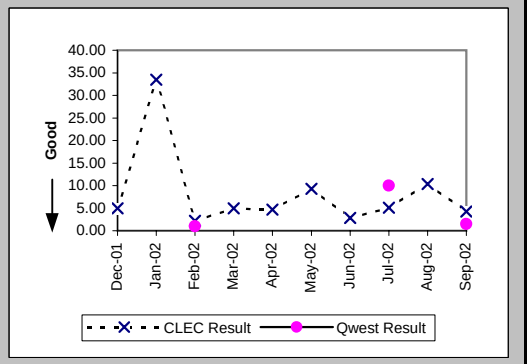
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1747	242	7.22	0	6	7	2	3.50	0.71	1.69	0.03	Yes
Jan-02	1614	241	6.70	0	11	49	10	4.90	3.07	0.72	-0.56	No
Feb-02	1241	198	6.27	0	5	14	4	3.50	0.58	2.85	0.73	Yes
Mar-02	1696	250	6.78	0	6	22	5	4.40	1.52	1.06	-0.36	No
Apr-02	1963	288	6.82	0	8	125	6	20.83	44.18	-0.77	-1.47	No
May-02	2195	305	7.20	0	2	34	7	4.86	1.46	0.85	-0.48	No
Jun-02	2416	385	6.28	0	6	11	2	5.50	2.12	0.03	-0.98	No
Jul-02	2175	307	7.08	0	4	30	5	6.00	3.67	0.12	-0.93	No
Aug-02	1615	225	7.18	0	7	108	10	10.80	13.47	-0.83	-1.51	No
Sep-02	1099	183	6.01	0	6	55	5	11.00	11.47	-0.96	-1.58	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

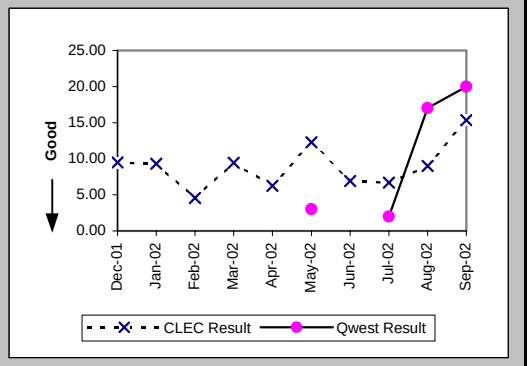
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	10	5.00	2	0							
Jan-02	268	8	33.50	8	2							
Feb-02	13	6	2.17	2	2	1	1	1.00				
Mar-02	30	6	5.00	5	1							
Apr-02	42	9	4.67	7	1							
May-02	93	10	9.30	4	0							
Jun-02	37	13	2.85	0	2							
Jul-02	41	8	5.12	1	1	10	1	10.00				
Aug-02	62	6	10.33	0	0							
Sep-02	30	7	4.29	0	0	3	2	1.50	0.71	0.86	-0.48	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

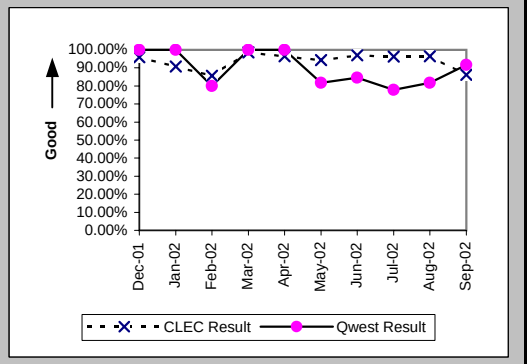
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	133	14	9.50	0	1							
Jan-02	130	14	9.29	0	1							
Feb-02	32	7	4.57	0	0							
Mar-02	66	7	9.43	0	0							
Apr-02	69	11	6.27	0	1							
May-02	135	11	12.27	0	0	6	2	3.00	1.41	0.97	-0.41	No
Jun-02	90	13	6.92	0	0							
Jul-02	94	14	6.71	0	0	2	1	2.00				
Aug-02	45	5	9.00	0	0	51	3	17.00	23.39	-0.47	-1.28	No
Sep-02	46	3	15.33	0	1	20	1	20.00				



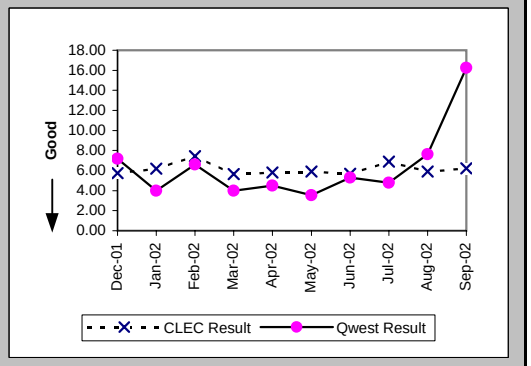
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	96	100	96.00%	1	0	6	6	100.00%	N/A	N/A	-0.87	No
Jan-02	99	109	90.83%	3	4	1	1	100.00%	N/A	N/A	-0.98	No
Feb-02	78	91	85.71%	0	1	4	5	80.00%	40.00%	-0.31	-1.19	No
Mar-02	135	137	98.54%	2	2	2	2	100.00%	N/A	N/A	-1.11	No
Apr-02	137	142	96.48%	2	4	2	2	100.00%	N/A	N/A	-1.02	No
May-02	164	174	94.25%	2	6	9	11	81.82%	38.57%	-1.04	-1.63	No
Jun-02	161	166	96.99%	2	2	11	13	84.62%	36.08%	-1.19	-1.72	No
Jul-02	153	159	96.23%	1	2	7	9	77.78%	41.57%	-1.3	-1.79	No
Aug-02	270	280	96.43%	2	5	9	11	81.82%	38.57%	-1.23	-1.75	No
Sep-02	81	94	86.17%	1	0	11	12	91.67%	27.64%	0.41	-0.75	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

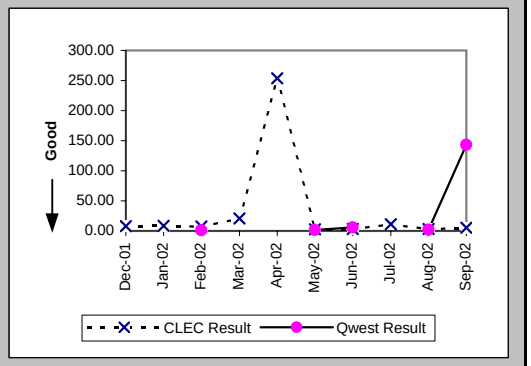
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	580	101	5.74	0	0	43	6	7.17	9.87	-0.34	-1.21	No
Jan-02	693	112	6.19	0	4	4	1	4.00				
Feb-02	677	91	7.44	0	1	33	5	6.60	7.50	-0.33	-1.2	No
Mar-02	784	139	5.64	0	2	8	2	4.00	1.41	-0.16	-1.1	No
Apr-02	837	144	5.81	0	4	9	2	4.50	0.71	0.48	-0.71	No
May-02	1037	176	5.89	0	6	39	11	3.55	2.98	0.93	-0.43	No
Jun-02	956	168	5.69	0	2	69	13	5.31	4.57	0.15	-0.91	No
Jul-02	1103	160	6.89	0	2	43	9	4.78	3.27	0.67	-0.59	No
Aug-02	1666	282	5.91	0	5	84	11	7.64	3.91	-1.44	-1.88	No
Sep-02	592	95	6.23	0	0	195	12	16.25	40.96	-0.8	-1.49	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

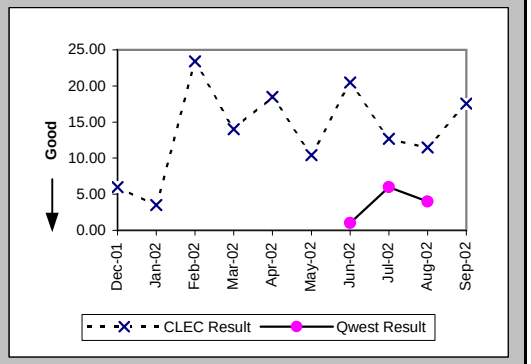
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	2	8.00	1	0							
Jan-02	70	8	8.75	3	0							
Feb-02	58	8	7.25	0	1	1	1	1.00				
Mar-02	21	1	21.00	2	1							
Apr-02	507	2	253.50	2	2							
May-02	14	5	2.80	2	1	3	2	1.50	0.71	0.44	-0.73	No
Jun-02	9	3	3.00	2	0	6	1	6.00				
Jul-02	33	3	11.00	1	0							
Aug-02	20	6	3.33	2	0	2	1	2.00				
Sep-02	26	5	5.20	0	0	143	1	143.00				



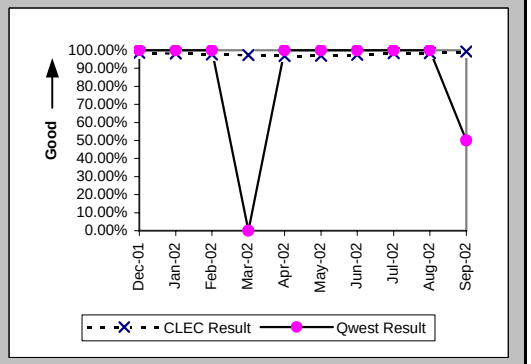
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	2	6.00	0	0							
Jan-02	7	2	3.50	0	0							
Feb-02	117	5	23.40	0	0							
Mar-02	14	1	14.00	0	0							
Apr-02	37	2	18.50	1	0							
May-02	52	5	10.40	0	0							
Jun-02	41	2	20.50	0	0	1	1	1.00				
Jul-02	38	3	12.67	0	0	12	2	6.00	4.24	0.76	-0.54	No
Aug-02	46	4	11.50	0	0	4	1	4.00				
Sep-02	158	9	17.56	0	0							



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

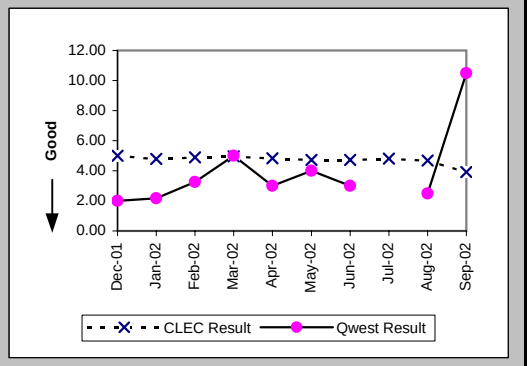
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1218	1235	98.62%	0	20	1	1	100.00%	N/A	N/A	-1.04	No
Jan-02	935	952	98.21%	1	16	6	6	100.00%	N/A	N/A	-0.95	No
Feb-02	457	468	97.65%	0	3	4	4	100.00%	N/A	N/A	-0.97	No
Mar-02	397	408	97.30%	1	9	0	1	0.00%	N/A	N/A		
Apr-02	304	314	96.82%	8	14	1	1	100.00%	N/A	N/A	-1.03	No
May-02	252	260	96.92%	0	19	1	1	100.00%	N/A	N/A	-1.04	No
Jun-02	275	282	97.52%	2	7	1	1	100.00%	N/A	N/A	-1.05	No
Jul-02	316	321	98.44%	0	4	1	1	100.00%	N/A	N/A	-1.08	No
Aug-02	240	244	98.36%	4	2	2	2	100.00%	N/A	N/A	-1.07	No
Sep-02	147	148	99.32%	1	4	1	2	50.00%	50.00%	-1.39	-1.84	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

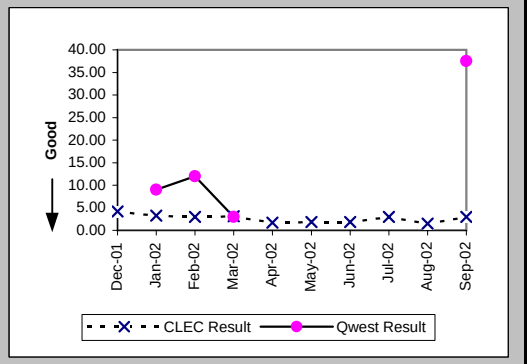
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5688	1139	4.99	96	20	2	1	2.00				
Jan-02	4420	922	4.79	31	16	13	6	2.17	1.17	3.72	1.26	Yes
Feb-02	2093	428	4.89	40	3	13	4	3.25	4.03	0.74	-0.55	No
Mar-02	1896	383	4.95	26	9	5	1	5.00				
Apr-02	1370	284	4.82	38	14	3	1	3.00				
May-02	1185	251	4.72	9	19	4	1	4.00				
Jun-02	1261	267	4.72	17	7	3	1	3.00				
Jul-02	1500	312	4.81	9	4							
Aug-02	1072	229	4.68	19	2	5	2	2.50	0.71	2.25	0.37	Yes
Sep-02	573	146	3.92	3	4	21	2	10.50	14.85	-0.62	-1.38	No



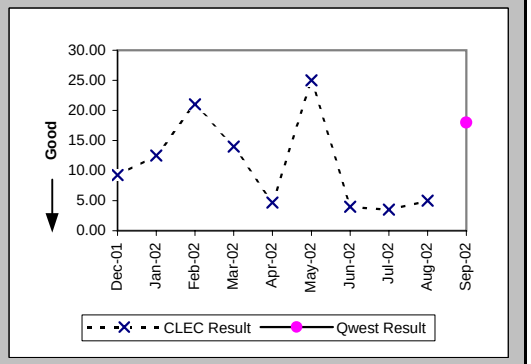
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	54	13	4.15	0	1							
Jan-02	49	15	3.27	1	0	9	1	9.00				
Feb-02	30	10	3.00	0	0	12	1	12.00				
Mar-02	34	11	3.09	0	0	3	1	3.00				
Apr-02	12	7	1.71	8	1							
May-02	11	6	1.83	0	1							
Jun-02	11	6	1.83	2	0							
Jul-02	9	3	3.00	0	1							
Aug-02	3	2	1.50	4	0							
Sep-02	3	1	3.00	1	0	75	2	37.50	38.89	-0.72	-1.44	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

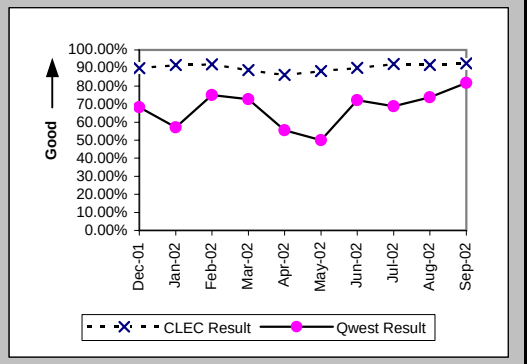
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	4	9.25	0	0							
Jan-02	25	2	12.50	0	0							
Feb-02	21	1	21.00	0	0							
Mar-02	14	1	14.00	0	0							
Apr-02	14	3	4.67	0	0							
May-02	50	2	25.00	0	0							
Jun-02	4	1	4.00	0	1							
Jul-02	7	2	3.50	0	1							
Aug-02	10	2	5.00	0	0							
Sep-02						18	1	18.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

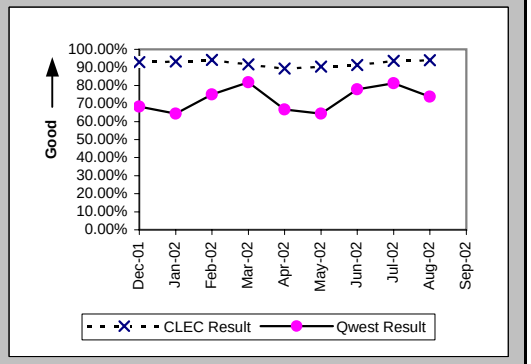
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1290	1435	89.90%	0	0	15	22	68.18%	46.58%	-2.17	-2.32	No
Jan-02	1321	1442	91.61%	0	0	8	14	57.14%	49.49%	-2.59	-2.58	No
Feb-02	949	1032	91.96%	0	0	12	16	75.00%	43.30%	-1.55	-1.95	No
Mar-02	691	778	88.82%	0	0	8	11	72.73%	44.54%	-1.19	-1.72	No
Apr-02	668	776	86.08%	0	0	5	9	55.56%	49.69%	-1.83	-2.11	No
May-02	661	748	88.37%	0	0	7	14	50.00%	50.00%	-2.84	-2.73	No
Jun-02	710	789	89.99%	0	0	13	18	72.22%	44.79%	-1.66	-2.01	No
Jul-02	749	813	92.13%	0	0	11	16	68.75%	46.35%	-2	-2.21	No
Aug-02	707	772	91.58%	0	0	14	19	73.68%	44.03%	-1.75	-2.06	No
Sep-02	547	591	92.56%	0	0	18	22	81.82%	38.57%	-1.28	-1.78	No



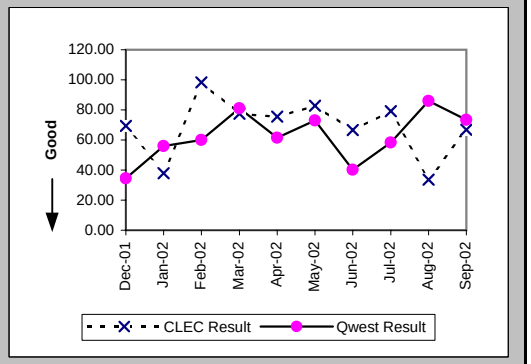
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1332	1435	92.82%	0	0	15	22	68.18%	46.58%	-2.46	-2.5	No
Jan-02	1344	1442	93.20%	0	0	9	14	64.29%	47.92%	-2.25	-2.37	No
Feb-02	971	1032	94.09%	0	0	12	16	75.00%	43.30%	-1.75	-2.06	No
Mar-02	713	778	91.65%	0	0	9	11	81.82%	38.57%	-0.84	-1.51	No
Apr-02	694	776	89.43%	0	0	6	9	66.67%	47.14%	-1.44	-1.88	No
May-02	676	748	90.37%	0	0	9	14	64.29%	47.92%	-2.02	-2.23	No
Jun-02	720	789	91.25%	0	0	14	18	77.78%	41.57%	-1.36	-1.83	No
Jul-02	761	813	93.60%	0	0	13	16	81.25%	39.03%	-1.25	-1.76	No
Aug-02	725	772	93.91%	0	0	14	19	73.68%	44.03%	-1.98	-2.2	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

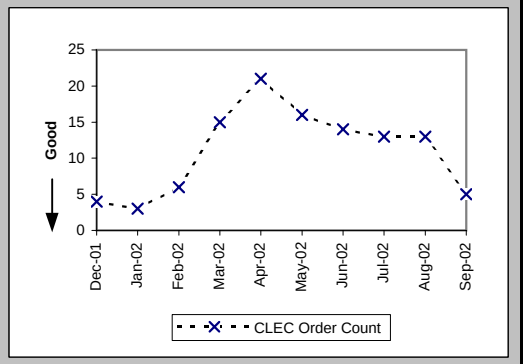
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5199	75	69.32	0	1	138	4	34.50	35.07	1.8	0.09	Yes
Jan-02	4653	123	37.83	0	1	168	3	56.00	42.93	-0.72	-1.44	No
Feb-02	4128	42	98.29	0	1	240	4	60.00	47.46	1.56	-0.05	No
Mar-02	4880	63	77.46	0	3	324	4	81.00	47.46	-0.14	-1.09	No
Apr-02	4002	53	75.51	0	2	430	7	61.43	61.83	0.54	-0.67	No
May-02	4218	51	82.71	0	2	584	8	73.00	64.12	0.42	-0.74	No
Jun-02	4065	61	66.64	0	0	322	8	40.25	48.68	1.04	-0.37	No
Jul-02	3478	44	79.05	0	0	408	7	58.29	54.85	0.91	-0.45	No
Aug-02	1612	48	33.58	0	1	773	9	85.89	74.56	-1.93	-2.17	No
Sep-02	1136	17	66.82	0	1	734	10	73.40	83.37	-0.2	-1.12	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

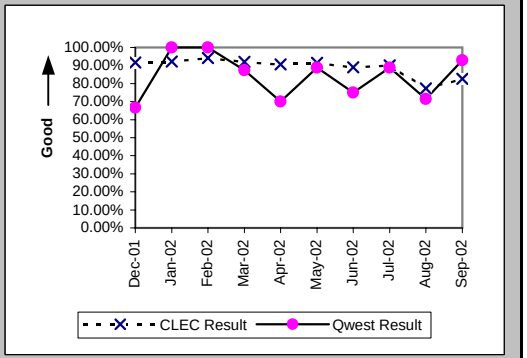
Date	CLEC Order Count
Dec-01	4
Jan-02	3
Feb-02	6
Mar-02	15
Apr-02	21
May-02	16
Jun-02	14
Jul-02	13
Aug-02	13
Sep-02	5



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

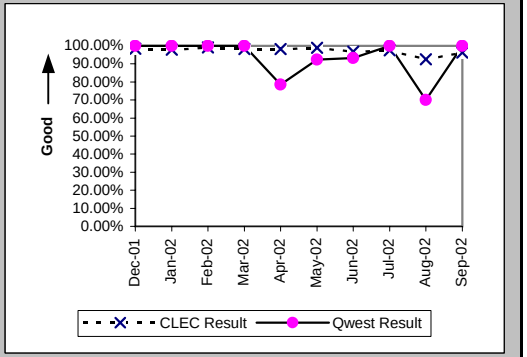
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	211	230	91.74%	326	0	4	6	66.67%	47.14%	-1.29	-1.78	No
Jan-02	164	178	92.13%	260	0	7	7	100.00%	N/A	N/A	-0.64	No
Feb-02	179	190	94.21%	230	0	5	5	100.00%	N/A	N/A	-0.81	No
Mar-02	150	163	92.02%	231	0	7	8	87.50%	33.07%	-0.38	-1.23	No
Apr-02	262	289	90.66%	320	0	7	10	70.00%	45.83%	-1.4	-1.85	No
May-02	271	296	91.55%	291	0	8	9	88.89%	31.43%	-0.25	-1.15	No
Jun-02	274	308	88.96%	338	0	9	12	75.00%	43.30%	-1.1	-1.67	No
Jul-02	308	342	90.06%	331	0	8	9	88.89%	31.43%	-0.11	-1.07	No
Aug-02	258	334	77.25%	237	0	10	14	71.43%	45.18%	-0.47	-1.29	No
Sep-02	177	214	82.71%	237	0	13	14	92.86%	25.75%	0.95	-0.43	No



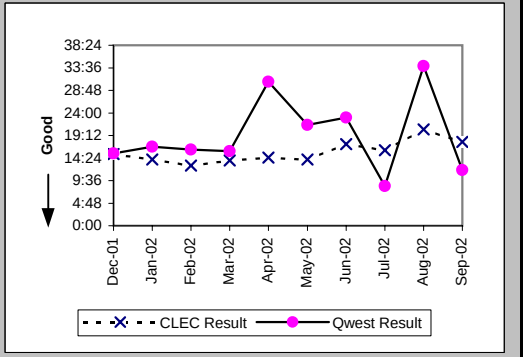
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	324	329	98.48%	326	0	9	9	100.00%	N/A	N/A	-0.95	No
Jan-02	232	237	97.89%	260	0	10	10	100.00%	N/A	N/A	-0.89	No
Feb-02	242	244	99.18%	230	0	9	9	100.00%	N/A	N/A	-1.05	No
Mar-02	226	230	98.26%	231	0	10	10	100.00%	N/A	N/A	-0.93	No
Apr-02	385	392	98.21%	320	0	11	14	78.57%	41.03%	-1.76	-2.07	No
May-02	370	374	98.93%	291	0	12	13	92.31%	26.65%	-0.88	-1.54	No
Jun-02	399	412	96.84%	338	0	14	15	93.33%	24.94%	-0.54	-1.33	No
Jul-02	419	430	97.44%	331	0	11	11	100.00%	N/A	N/A	-0.82	No
Aug-02	390	421	92.64%	237	0	14	20	70.00%	45.83%	-2.16	-2.31	No
Sep-02	259	269	96.28%	237	0	21	21	100.00%	N/A	N/A	-0.52	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

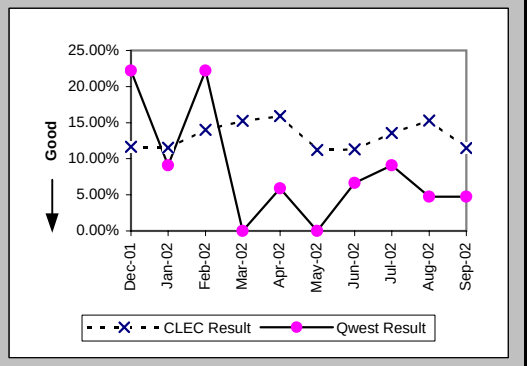
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5019:19	329	15:15	320	0	138:16	9	15:22	9:51	-0.03	-1.02	No
Jan-02	3343:58	237	14:07	254	0	168:28	10	16:51	12:55	-0.66	-1.4	No
Feb-02	3114:38	244	12:46	217	0	145:51	9	16:12	14:47	-0.69	-1.42	No
Mar-02	3191:41	230	13:53	225	0	158:45	10	15:52	9:56	-0.62	-1.38	No
Apr-02	5679:22	392	14:29	310	0	429:06	14	30:39	34:13	-1.74	-2.06	No
May-02	5268:22	374	14:05	272	0	279:03	13	21:28	21:50	-1.2	-1.73	No
Jun-02	7149:14	412	17:21	325	0	344:45	15	22:59	17:35	-1.22	-1.74	No
Jul-02	6911:29	430	16:04	318	0	92:58	11	8:27	5:52	2.51	0.53	Yes
Aug-02	8613:55	421	20:28	220	0	680:00	20	34:00	31:59	-1.85	-2.12	No
Sep-02	4801:11	269	17:51	227	0	248:26	21	11:50	11:00	1.71	0.04	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

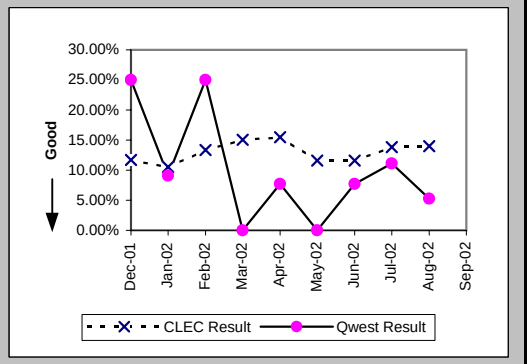
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	39	335	11.64%	320	0	2	9	22.22%	41.57%	-0.75	-1.46	No
Jan-02	28	243	11.52%	254	0	1	11	9.09%	28.75%	0.12	-0.93	No
Feb-02	36	257	14.01%	217	0	2	9	22.22%	41.57%	-0.58	-1.35	No
Mar-02	36	236	15.25%	225	0	0	11	0.00%	N/A	N/A	-0.11	No
Apr-02	64	402	15.92%	310	0	1	17	5.88%	23.53%	1.11	-0.33	No
May-02	44	393	11.20%	272	0	0	13	0.00%	N/A	N/A	-0.21	No
Jun-02	48	425	11.29%	325	0	1	15	6.67%	24.94%	0.46	-0.72	No
Jul-02	60	443	13.54%	318	0	1	11	9.09%	28.75%	0.31	-0.81	No
Aug-02	67	438	15.30%	220	0	1	21	4.76%	21.30%	1.37	-0.17	No
Sep-02	32	279	11.47%	227	0	1	21	4.76%	21.30%	0.9	-0.45	No



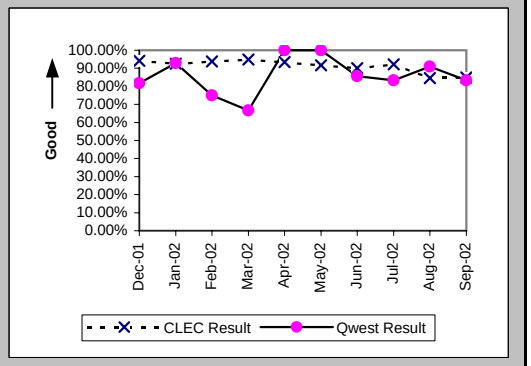
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	307	11.73%	320	0	2	8	25.00%	43.30%	-0.86	-1.52	No
Jan-02	24	228	10.53%	254	0	1	11	9.09%	28.75%	0.01	-0.99	No
Feb-02	32	240	13.33%	217	0	2	8	25.00%	43.30%	-0.75	-1.46	No
Mar-02	33	219	15.07%	225	0	0	11	0.00%	N/A	N/A	-0.12	No
Apr-02	60	387	15.50%	310	0	1	13	7.69%	26.65%	0.7	-0.58	No
May-02	43	371	11.59%	274	0	0	12	0.00%	N/A	N/A	-0.24	No
Jun-02	48	414	11.59%	325	0	1	13	7.69%	26.65%	0.32	-0.81	No
Jul-02	59	426	13.85%	318	0	1	9	11.11%	31.43%	0.11	-0.93	No
Aug-02	58	415	13.98%	220	0	1	19	5.26%	22.33%	1.07	-0.35	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

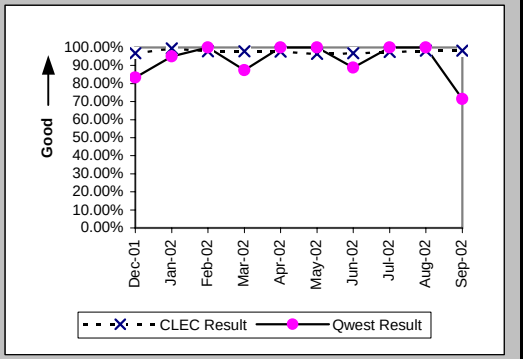
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	98	104	94.23%	139	0	9	11	81.82%	38.57%	-1.02	-1.62	No
Jan-02	111	120	92.50%	112	0	13	14	92.86%	25.75%	-0.11	-1.07	No
Feb-02	107	114	93.86%	128	0	6	8	75.00%	43.30%	-1.19	-1.72	No
Mar-02	127	134	94.78%	147	0	2	3	66.67%	47.14%	-1.02	-1.62	No
Apr-02	158	169	93.49%	145	0	9	9	100.00%	N/A	N/A	-0.62	No
May-02	189	206	91.75%	148	0	6	6	100.00%	N/A	N/A	-0.67	No
Jun-02	183	203	90.15%	169	0	6	7	85.71%	34.99%	-0.33	-1.2	No
Jul-02	178	193	92.23%	163	0	15	18	83.33%	37.27%	-0.97	-1.59	No
Aug-02	202	239	84.52%	176	0	10	11	90.91%	28.75%	0.48	-0.71	No
Sep-02	119	140	85.00%	88	0	5	6	83.33%	37.27%	-0.11	-1.07	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

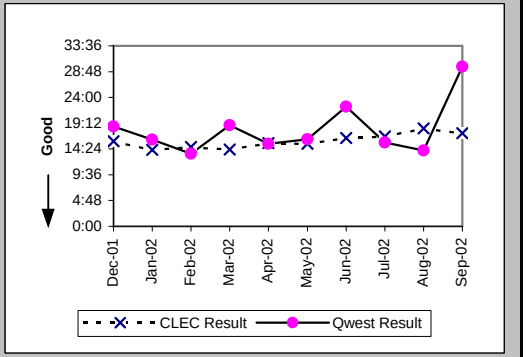
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	151	156	96.79%	139	0	10	12	83.33%	37.27%	-1.21	-1.73	No
Jan-02	165	166	99.40%	112	0	19	20	95.00%	21.79%	-0.85	-1.52	No
Feb-02	141	144	97.92%	128	0	8	8	100.00%	N/A	N/A	-0.94	No
Mar-02	180	184	97.83%	147	0	7	8	87.50%	33.07%	-0.86	-1.53	No
Apr-02	218	223	97.76%	145	0	13	13	100.00%	N/A	N/A	-0.83	No
May-02	246	255	96.47%	148	0	12	12	100.00%	N/A	N/A	-0.73	No
Jun-02	246	254	96.85%	169	0	8	9	88.89%	31.43%	-0.75	-1.45	No
Jul-02	230	236	97.46%	163	0	27	27	100.00%	N/A	N/A	-0.58	No
Aug-02	286	291	98.28%	176	0	15	15	100.00%	N/A	N/A	-0.85	No
Sep-02	174	177	98.31%	88	0	5	7	71.43%	45.18%	-1.54	-1.94	No



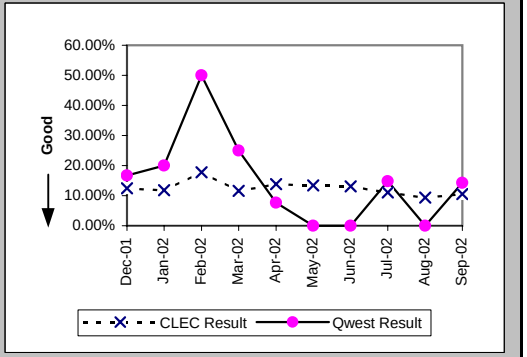
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2475:08	156	15:52	134	0	222:49	12	18:34	23:08	-0.39	-1.24	No
Jan-02	2362:24	166	14:14	109	0	322:39	20	16:08	15:22	-0.52	-1.32	No
Feb-02	2129:12	144	14:47	126	0	108:17	8	13:32	11:05	0.37	-0.78	No
Mar-02	2629:46	184	14:18	142	0	150:35	8	18:49	22:00	-0.57	-1.35	No
Apr-02	3455:52	223	15:30	144	0	200:08	13	15:24	8:06	0.22	-0.86	No
May-02	3918:36	255	15:22	141	0	194:20	12	16:12	8:48	-0.32	-1.19	No
Jun-02	4170:58	254	16:25	163	0	200:38	9	22:18	22:04	-0.78	-1.48	No
Jul-02	3951:51	236	16:45	154	0	421:56	27	15:38	9:08	0.4	-0.75	No
Aug-02	5302:26	291	18:13	168	0	211:50	15	14:07	12:01	0.99	-0.4	No
Sep-02	3066:20	177	17:19	85	0	208:02	7	29:43	28:31	-1.13	-1.69	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

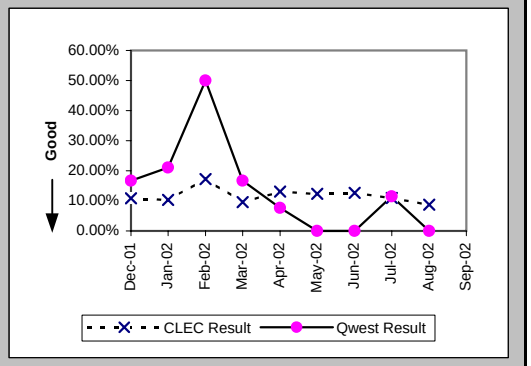
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	161	12.42%	134	0	2	12	16.67%	37.27%	-0.38	-1.23	No
Jan-02	20	169	11.83%	109	0	4	20	20.00%	40.00%	-0.86	-1.52	No
Feb-02	26	146	17.81%	126	0	4	8	50.00%	50.00%	-1.77	-2.08	No
Mar-02	22	189	11.64%	142	0	2	8	25.00%	43.30%	-0.85	-1.52	No
Apr-02	31	224	13.84%	144	0	1	13	7.69%	26.65%	0.53	-0.68	No
May-02	35	262	13.36%	141	0	0	12	0.00%	N/A	N/A	-0.15	No
Jun-02	34	260	13.08%	163	0	0	9	0.00%	N/A	N/A	-0.32	No
Jul-02	27	245	11.02%	154	0	4	27	14.81%	35.52%	-0.53	-1.32	No
Aug-02	28	299	9.36%	168	0	0	15	0.00%	N/A	N/A	-0.23	No
Sep-02	19	180	10.56%	85	0	1	7	14.29%	34.99%	-0.28	-1.17	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

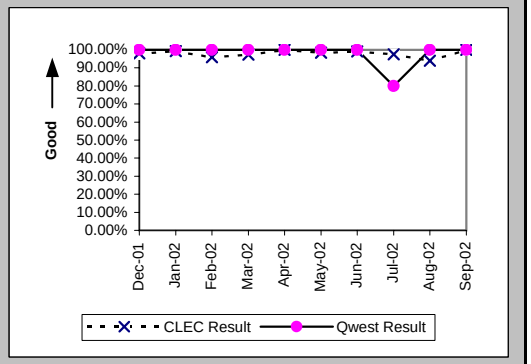
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	148	10.81%	134	0	2	12	16.67%	37.27%	-0.52	-1.32	No
Jan-02	16	155	10.32%	109	0	4	19	21.05%	40.77%	-1.08	-1.66	No
Feb-02	24	139	17.27%	126	0	4	8	50.00%	50.00%	-1.8	-2.09	No
Mar-02	17	178	9.55%	142	0	1	6	16.67%	37.27%	-0.46	-1.28	No
Apr-02	28	214	13.08%	144	0	1	13	7.69%	26.65%	0.46	-0.72	No
May-02	31	251	12.35%	139	0	0	12	0.00%	N/A	N/A	-0.2	No
Jun-02	32	253	12.65%	163	0	0	9	0.00%	N/A	N/A	-0.34	No
Jul-02	26	238	10.92%	154	0	3	26	11.54%	31.95%	-0.09	-1.06	No
Aug-02	25	286	8.74%	168	0	0	14	0.00%	N/A	N/A	-0.31	No
Sep-02												



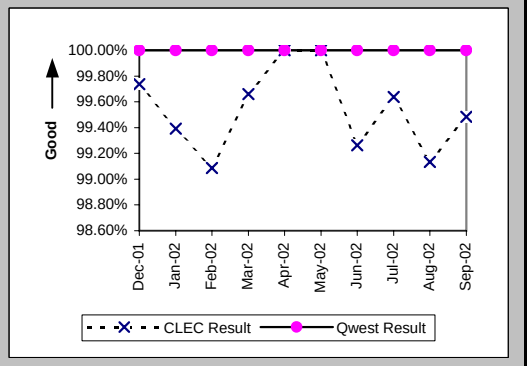
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	154	157	98.09%	151	0	5	5	100.00%	N/A	N/A	-1.01	No
Jan-02	149	150	99.33%	102	0	4	4	100.00%	N/A	N/A	-1.17	No
Feb-02	142	148	95.95%	93	0	10	10	100.00%	N/A	N/A	-0.74	No
Mar-02	113	116	97.41%	90	0	6	6	100.00%	N/A	N/A	-0.95	No
Apr-02	147	147	100.00%	139	0	3	3	100.00%	N/A	N/A	N/A	
May-02	121	123	98.37%	108	0	8	8	100.00%	N/A	N/A	-1	No
Jun-02	122	123	99.19%	94	0	5	5	100.00%	N/A	N/A	-1.15	No
Jul-02	120	123	97.56%	115	0	4	5	80.00%	40.00%	-0.96	-1.59	No
Aug-02	94	100	94.00%	127	0	6	6	100.00%	N/A	N/A	-0.77	No
Sep-02	54	54	100.00%	83	0	6	6	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

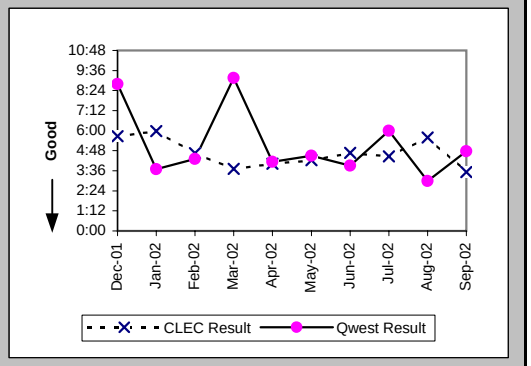
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	378	379	99.74%	151	0	13	13	100.00%	N/A	N/A	-1.15	No
Jan-02	327	329	99.39%	102	0	12	12	100.00%	N/A	N/A	-1.06	No
Feb-02	325	328	99.09%	93	0	18	18	100.00%	N/A	N/A	-0.94	No
Mar-02	292	293	99.66%	90	0	14	14	100.00%	N/A	N/A	-1.14	No
Apr-02	363	363	100.00%	139	0	16	16	100.00%	N/A	N/A	N/A	
May-02	274	274	100.00%	108	0	20	20	100.00%	N/A	N/A	N/A	
Jun-02	269	271	99.26%	94	0	9	9	100.00%	N/A	N/A	-1.06	No
Jul-02	274	275	99.64%	115	0	16	16	100.00%	N/A	N/A	-1.12	No
Aug-02	229	231	99.13%	127	0	16	16	100.00%	N/A	N/A	-0.99	No
Sep-02	193	194	99.48%	83	0	11	11	100.00%	N/A	N/A	-1.12	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

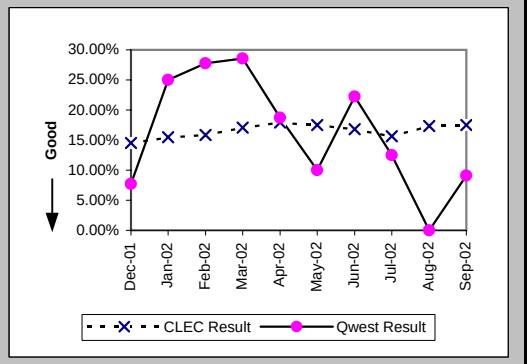
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2150:28	379	5:40	151	0	114:15	13	8:47	13:28	-0.82	-1.5	No
Jan-02	1966:26	329	5:59	102	0	44:25	12	3:42	5:29	0.7	-0.57	No
Feb-02	1523:41	328	4:39	93	0	77:19	18	4:18	7:39	0.05	-0.97	No
Mar-02	1088:07	293	3:43	90	0	128:02	14	9:09	8:51	-2.24	-2.36	No
Apr-02	1456:43	363	4:01	139	0	66:06	16	4:08	4:59	-0.09	-1.06	No
May-02	1158:21	274	4:14	108	0	89:53	20	4:30	5:29	-0.21	-1.13	No
Jun-02	1264:07	271	4:40	91	0	35:09	9	3:54	7:37	0.15	-0.91	No
Jul-02	1229:12	275	4:28	115	0	96:02	16	6:00	7:04	-0.84	-1.51	No
Aug-02	1293:32	231	5:36	127	0	47:50	16	2:59	3:39	1.23	-0.25	No
Sep-02	681:46	194	3:31	83	0	52:28	11	4:46	7:46	-0.52	-1.32	No



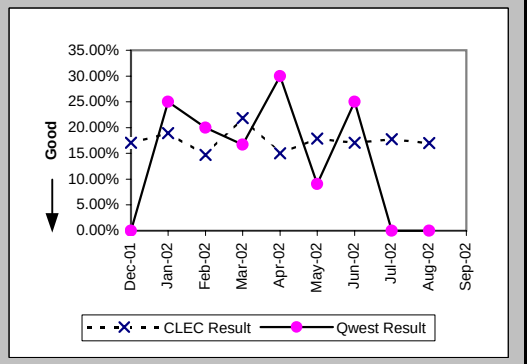
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	55	379	14.51%	151	0	1	13	7.69%	26.65%	0.6	-0.63	No
Jan-02	51	329	15.50%	102	0	3	12	25.00%	43.30%	-0.75	-1.45	No
Feb-02	52	328	15.85%	93	0	5	18	27.78%	44.79%	-1.1	-1.67	No
Mar-02	50	293	17.06%	90	0	4	14	28.57%	45.18%	-0.93	-1.57	No
Apr-02	65	363	17.91%	139	0	3	16	18.75%	39.03%	-0.08	-1.05	No
May-02	48	274	17.52%	108	0	2	20	10.00%	30.00%	0.82	-0.5	No
Jun-02	46	274	16.79%	91	0	2	9	22.22%	41.57%	-0.39	-1.23	No
Jul-02	43	275	15.64%	115	0	2	16	12.50%	33.07%	0.25	-0.85	No
Aug-02	40	231	17.32%	127	0	0	16	0.00%	N/A	N/A	0.24	Yes
Sep-02	34	194	17.53%	83	0	1	11	9.09%	28.75%	0.64	-0.61	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

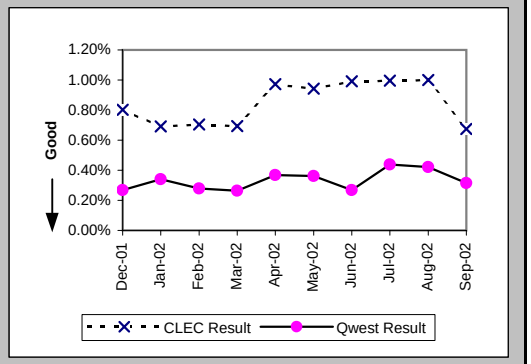
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	199	17.09%	151	0	0	8	0.00%	N/A	N/A	-0.23	No
Jan-02	32	169	18.93%	102	0	2	8	25.00%	43.30%	-0.39	-1.24	No
Feb-02	20	136	14.71%	93	0	2	10	20.00%	40.00%	-0.4	-1.25	No
Mar-02	28	128	21.88%	90	0	1	6	16.67%	37.27%	0.18	-0.89	No
Apr-02	23	153	15.03%	139	0	3	10	30.00%	45.83%	-1	-1.61	No
May-02	22	123	17.89%	108	0	1	11	9.09%	28.75%	0.65	-0.6	No
Jun-02	23	135	17.04%	91	0	1	4	25.00%	43.30%	-0.36	-1.22	No
Jul-02	22	124	17.74%	115	0	0	6	0.00%	N/A	N/A	-0.36	No
Aug-02	17	100	17.00%	127	0	0	9	0.00%	N/A	N/A	-0.17	No
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

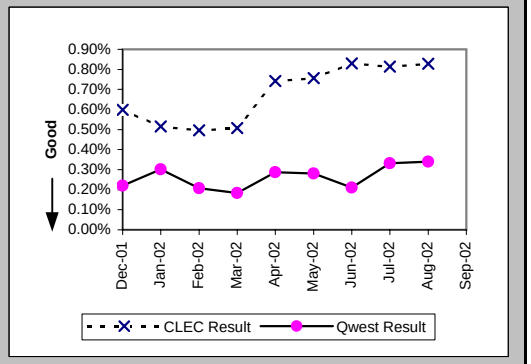
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	875	109203	0.80%	605	0	34	12726	0.27%	5.16%	11.05	5.72	Yes
Jan-02	741	107063	0.69%	465	0	43	12628	0.34%	5.83%	6.41	2.9	Yes
Feb-02	731	103747	0.70%	436	0	35	12531	0.28%	5.28%	8.52	4.18	Yes
Mar-02	718	103385	0.69%	457	0	33	12522	0.26%	5.13%	8.88	4.4	Yes
Apr-02	989	101691	0.97%	593	0	46	12516	0.37%	6.05%	10.55	5.42	Yes
May-02	929	98506	0.94%	521	0	45	12458	0.36%	6.00%	10.2	5.2	Yes
Jun-02	959	96744	0.99%	579	0	33	12352	0.27%	5.16%	14.68	7.93	Yes
Jul-02	963	96744	1.00%	587	0	54	12348	0.44%	6.60%	8.85	4.38	Yes
Aug-02	968	96744	1.00%	515	0	52	12348	0.42%	6.48%	9.36	4.69	Yes
Sep-02	653	96744	0.68%	395	0	39	12347	0.32%	5.61%	6.7	3.07	Yes



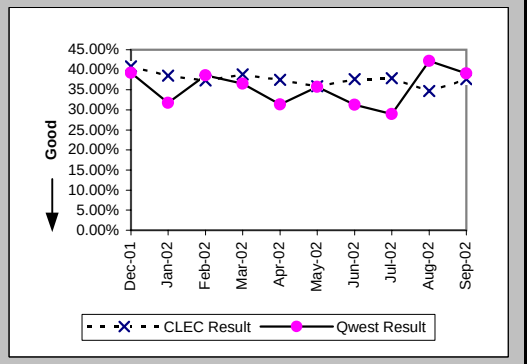
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	654	109203	0.60%	605	0	28	12726	0.22%	4.69%	8.63	4.25	Yes
Jan-02	552	107063	0.52%	465	0	38	12628	0.30%	5.48%	4.17	1.53	Yes
Feb-02	515	103747	0.50%	436	0	26	12531	0.21%	4.55%	6.71	3.08	Yes
Mar-02	525	103385	0.51%	457	0	23	12522	0.18%	4.28%	8	3.86	Yes
Apr-02	754	101691	0.74%	593	0	36	12516	0.29%	5.36%	8.95	4.44	Yes
May-02	745	98506	0.76%	521	0	35	12458	0.28%	5.29%	9.44	4.74	Yes
Jun-02	802	96744	0.83%	579	0	26	12352	0.21%	4.58%	14.12	7.59	Yes
Jul-02	788	96744	0.81%	587	0	41	12348	0.33%	5.75%	8.78	4.34	Yes
Aug-02	801	96744	0.83%	515	0	42	12348	0.34%	5.82%	8.77	4.33	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

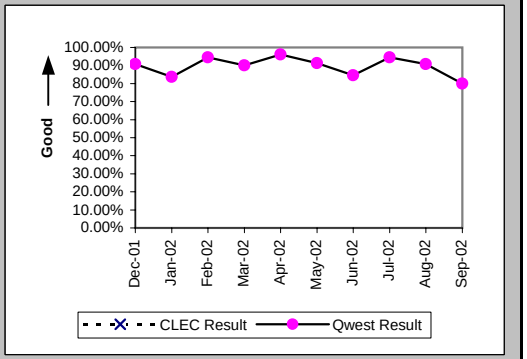
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	605	1480	40.88%	0	0	22	56	39.29%	48.84%	0.23	-0.86	No
Jan-02	465	1206	38.56%	0	0	20	63	31.75%	46.55%	1.08	-0.34	No
Feb-02	436	1167	37.36%	0	0	22	57	38.60%	48.68%	-0.19	-1.11	No
Mar-02	457	1175	38.89%	0	0	19	52	36.54%	48.15%	0.33	-0.8	No
Apr-02	593	1582	37.48%	0	0	21	67	31.34%	46.39%	1.01	-0.38	No
May-02	521	1450	35.93%	0	0	25	70	35.71%	47.92%	0.02	-0.99	No
Jun-02	579	1538	37.65%	0	0	15	48	31.25%	46.35%	0.89	-0.46	No
Jul-02	587	1550	37.87%	0	0	22	76	28.95%	45.35%	1.58	-0.04	No
Aug-02	515	1483	34.73%	0	0	38	90	42.22%	49.39%	-1.4	-1.85	No
Sep-02	395	1048	37.69%	0	0	25	64	39.06%	48.79%	-0.22	-1.13	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

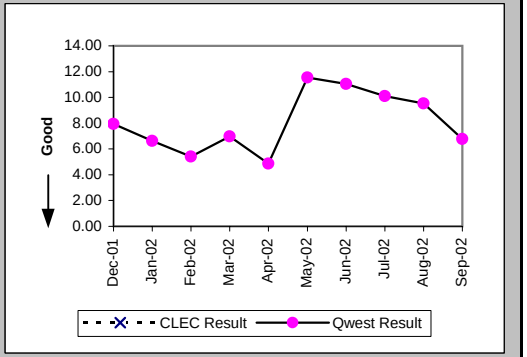
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49	54	90.74%	28.99%			
Jan-02						51	61	83.61%	37.02%			
Feb-02						52	55	94.55%	22.71%			
Mar-02						63	70	90.00%	30.00%			
Apr-02						73	76	96.05%	19.47%			
May-02						52	57	91.23%	28.29%			
Jun-02						44	52	84.62%	36.08%			
Jul-02						52	55	94.55%	22.71%			
Aug-02						49	54	90.74%	28.99%			
Sep-02						40	50	80.00%	40.00%			



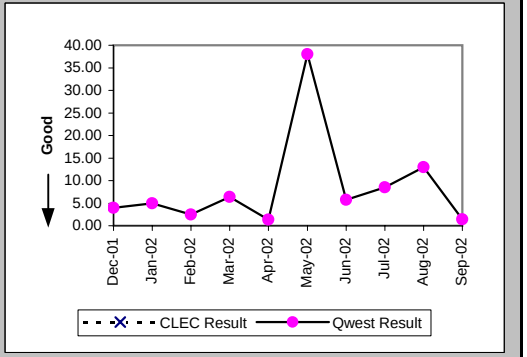
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						429	54	7.94	9.00			
Jan-02						418	63	6.63	6.37			
Feb-02						298	55	5.42	4.92			
Mar-02						488	70	6.97	8.05			
Apr-02						384	79	4.86	4.83			
May-02						670	58	11.55	21.74			
Jun-02						585	53	11.04	16.10			
Jul-02						586	58	10.10	16.35			
Aug-02						514	54	9.52	17.65			
Sep-02						359	53	6.77	7.11			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

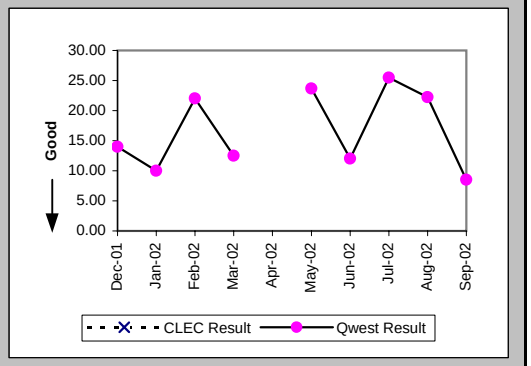
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						35	7	5.00	3.00			
Feb-02						5	2	2.50	2.12			
Mar-02						32	5	6.40	6.07			
Apr-02						4	3	1.33	0.58			
May-02						114	3	38.00	61.51			
Jun-02						23	4	5.75	4.35			
Jul-02						17	2	8.50	6.36			
Aug-02						13	1	13.00				
Sep-02						7	5	1.40	0.89			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

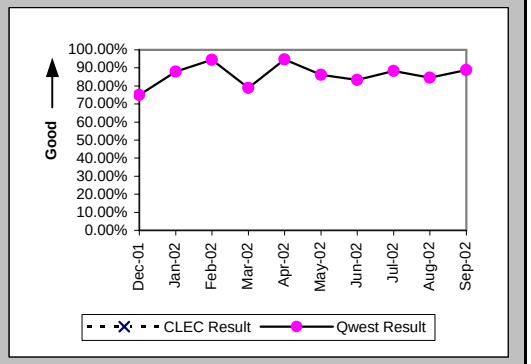
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	4	14.00	6.53			
Jan-02						30	3	10.00	8.54			
Feb-02						22	1	22.00				
Mar-02						25	2	12.50	10.61			
Apr-02												
May-02						71	3	23.67	21.73			
Jun-02						48	4	12.00	16.19			
Jul-02						51	2	25.50	31.82			
Aug-02						89	4	22.25	35.23			
Sep-02						51	6	8.50	6.16			



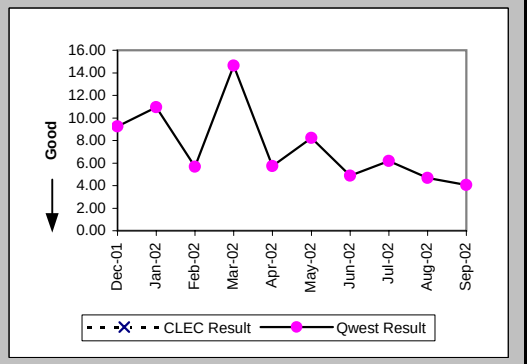
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	12	75.00%	43.30%			
Jan-02						22	25	88.00%	32.50%			
Feb-02						17	18	94.44%	22.91%			
Mar-02						15	19	78.95%	40.77%			
Apr-02						18	19	94.74%	22.33%			
May-02						25	29	86.21%	34.48%			
Jun-02						15	18	83.33%	37.27%			
Jul-02						15	17	88.24%	32.22%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						16	18	88.89%	31.43%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

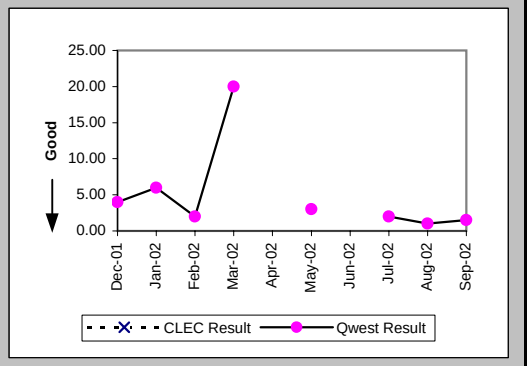
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	12	9.25	12.86			
Jan-02						274	25	10.96	28.01			
Feb-02						102	18	5.67	6.86			
Mar-02						278	19	14.63	32.47			
Apr-02						109	19	5.74	5.66			
May-02						255	31	8.23	9.71			
Jun-02						88	18	4.89	2.91			
Jul-02						105	17	6.18	4.43			
Aug-02						61	13	4.69	2.59			
Sep-02						73	18	4.06	2.26			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

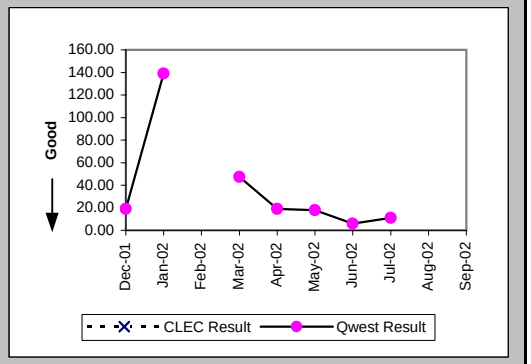
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						12	2	6.00	2.83			
Feb-02						2	1	2.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						3	1	3.00				
Jun-02												
Jul-02						2	1	2.00				
Aug-02						2	2	1.00	0.00			
Sep-02						3	2	1.50	0.71			



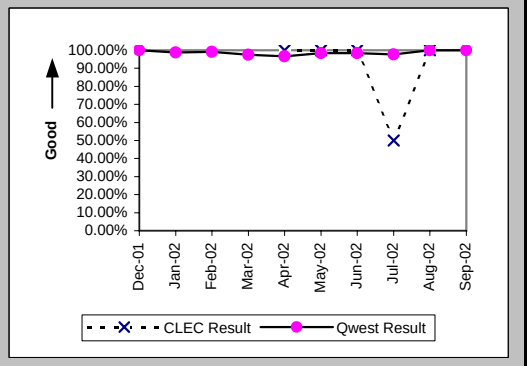
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	2	19.00	1.41			
Jan-02						139	1	139.00				
Feb-02												
Mar-02						142	3	47.33	75.12			
Apr-02						19	1	19.00				
May-02						54	3	18.00	11.53			
Jun-02						18	3	6.00	3.61			
Jul-02						11	1	11.00				
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

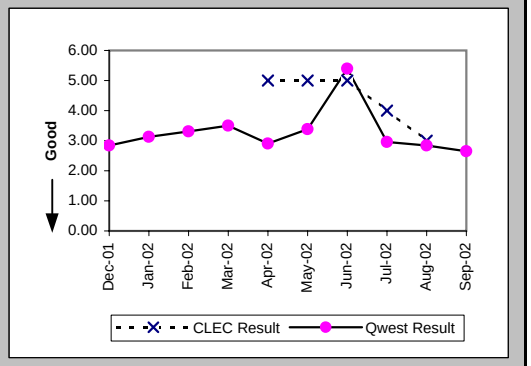
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						96	96	100.00%	0.00%			
Jan-02						79	80	98.75%	11.11%			
Feb-02						122	123	99.19%	8.98%			
Mar-02						114	117	97.44%	15.81%			
Apr-02	1	1	100.00%	0	0	56	58	96.55%	18.25%	-0.19	-1.11	No
May-02	12	12	100.00%	0	0	64	65	98.46%	12.31%	-0.4	-1.24	No
Jun-02	1	1	100.00%	0	0	60	61	98.36%	12.70%	-0.13	-1.08	No
Jul-02	1	2	50.00%	0	0	43	44	97.73%	14.90%	1.78	0.08	Yes
Aug-02	1	1	100.00%	0	0	64	64	100.00%	N/A	N/A	N/A	
Sep-02						46	46	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

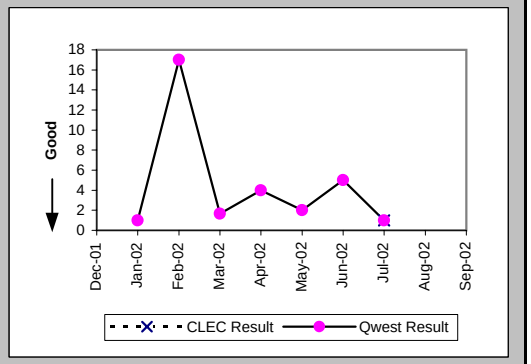
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						182	64	2.84	1.14			
Jan-02						122	39	3.13	1.30			
Feb-02						192	58	3.31	0.94			
Mar-02						161	46	3.50	1.22			
Apr-02	5	1	5.00	0	0	90	31	2.90	1.42	3.72	1.26	Yes
May-02	60	12	5.00	0	0	108	32	3.38	1.50	2.88	0.75	Yes
Jun-02	5	1	5.00	0	0	97	18	5.39	4.77	-0.08	-1.05	No
Jul-02	4	1	4.00	1	0	68	23	2.96	1.87	0.43	-0.74	No
Aug-02	3	1	3.00	0	0	88	31	2.84	1.16	-0.55	-1.33	No
Sep-02						45	17	2.65	1.06			



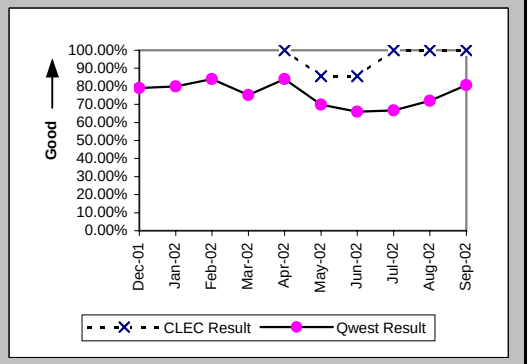
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						17	1	17.00				
Mar-02						5	3	1.67	0.58			
Apr-02						8	2	4.00	2.83			
May-02						2	1	2.00				
Jun-02						5	1	5.00				
Jul-02	1	1	1.00	0	0	1	1	1.00				
Aug-02												
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

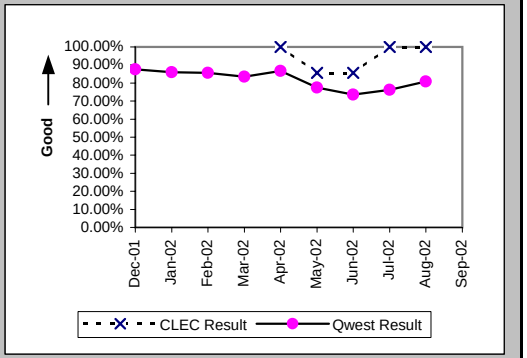
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						147	186	79.03%	40.71%			
Jan-02						132	165	80.00%	40.00%			
Feb-02						153	182	84.07%	36.60%			
Mar-02						151	201	75.12%	43.23%			
Apr-02	1	1	100.00%	0	0	152	181	83.98%	36.68%	-0.44	-1.26	No
May-02	6	7	85.71%	0	0	109	156	69.87%	45.88%	-0.89	-1.54	No
Jun-02	6	7	85.71%	0	0	95	144	65.97%	47.38%	-1.08	-1.65	No
Jul-02	2	2	100.00%	0	0	84	126	66.67%	47.14%	-0.99	-1.6	No
Aug-02	2	2	100.00%	0	0	90	125	72.00%	44.90%	-0.87	-1.53	No
Sep-02	1	1	100.00%	0	0	100	124	80.65%	39.51%	-0.49	-1.3	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

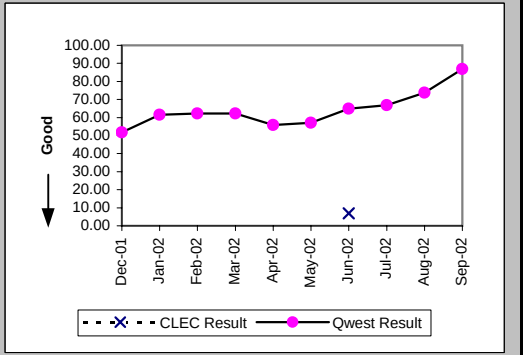
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						163	186	87.63%	32.92%			
Jan-02						142	165	86.06%	34.64%			
Feb-02						156	182	85.71%	34.99%			
Mar-02						168	201	83.58%	37.04%			
Apr-02	1	1	100.00%	0	0	157	181	86.74%	33.91%	-0.39	-1.24	No
May-02	6	7	85.71%	0	0	121	156	77.56%	41.72%	-0.51	-1.31	No
Jun-02	6	7	85.71%	0	0	106	144	73.61%	44.07%	-0.71	-1.43	No
Jul-02	2	2	100.00%	0	0	96	126	76.19%	42.59%	-0.78	-1.48	No
Aug-02	2	2	100.00%	0	0	101	125	80.80%	39.39%	-0.68	-1.42	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

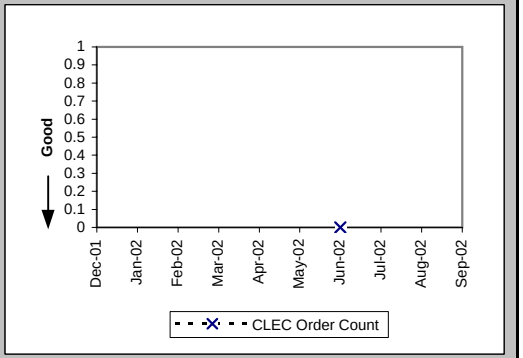
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						569	11	51.73	47.43			
Jan-02						738	12	61.50	53.51			
Feb-02						996	16	62.25	57.30			
Mar-02						1307	21	62.24	62.05			
Apr-02						1507	27	55.81	60.80			
May-02						1597	28	57.04	66.07			
Jun-02	7	1	7.00	0	0	1882	29	64.90	73.20	-0.78	-1.47	No
Jul-02						1736	26	66.77	74.56			
Aug-02						2140	29	73.79	78.64			
Sep-02						2431	28	86.82	86.60			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

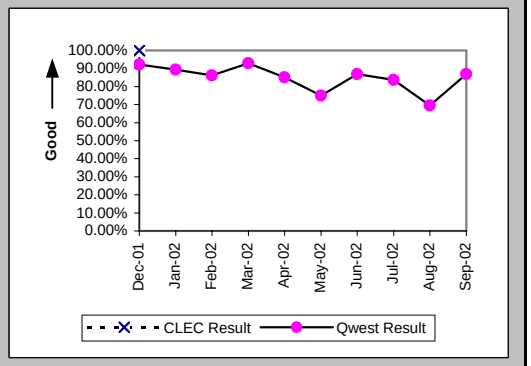
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

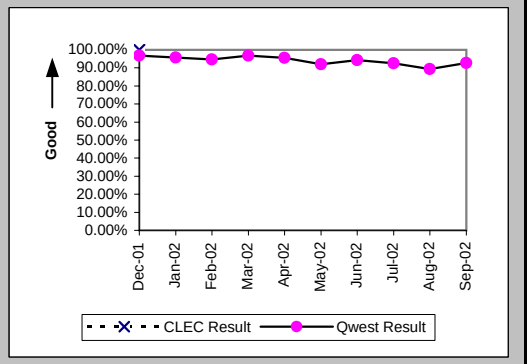
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	47	51	92.16%	26.88%	-0.4	-1.25	No
Jan-02						25	28	89.29%	30.93%			
Feb-02						50	58	86.21%	34.48%			
Mar-02						39	42	92.86%	25.75%			
Apr-02						40	47	85.11%	35.60%			
May-02						42	56	75.00%	43.30%			
Jun-02						46	53	86.79%	33.86%			
Jul-02						51	61	83.61%	37.02%			
Aug-02						50	72	69.44%	46.06%			
Sep-02						46	53	86.79%	33.86%			



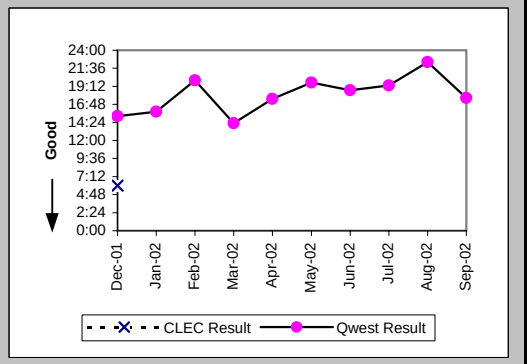
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	62	64	96.88%	17.40%	-0.25	-1.15	No
Jan-02						45	47	95.74%	20.18%			
Feb-02						70	74	94.59%	22.61%			
Mar-02						62	64	96.88%	17.40%			
Apr-02						65	68	95.59%	20.54%			
May-02						69	75	92.00%	27.13%			
Jun-02						66	70	94.29%	23.21%			
Jul-02						75	81	92.59%	26.19%			
Aug-02						84	94	89.36%	30.83%			
Sep-02						63	68	92.65%	26.10%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

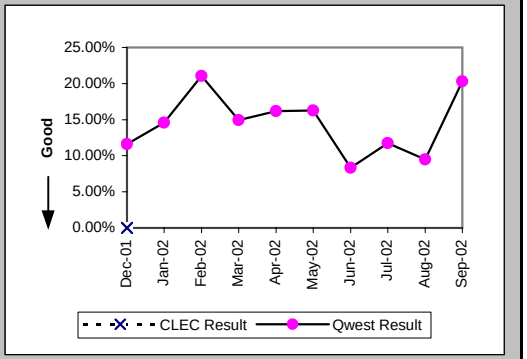
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12:01	2	6:01	0	0	974:19	64	15:13	13:25	-0.96	-1.58	No
Jan-02						743:57	47	15:50	19:07			
Feb-02						1481:23	74	20:01	37:54			
Mar-02						914:47	64	14:18	14:22			
Apr-02						1192:51	68	17:33	16:32			
May-02						1477:20	75	19:42	20:02			
Jun-02						1306:41	70	18:40	16:22			
Jul-02						1566:10	81	19:20	18:52			
Aug-02						2107:40	94	22:25	18:25			
Sep-02						1200:34	68	17:39	21:26			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

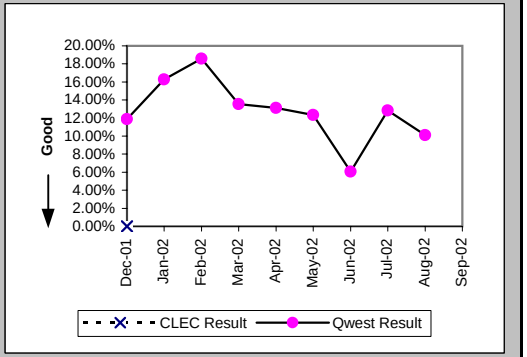
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	8	69	11.59%	32.02%	-0.5	-1.31	No
Jan-02						7	48	14.58%	35.29%			
Feb-02						16	76	21.05%	40.77%			
Mar-02						10	67	14.93%	35.63%			
Apr-02						11	68	16.18%	36.82%			
May-02						13	80	16.25%	36.89%			
Jun-02						6	72	8.33%	27.64%			
Jul-02						10	85	11.76%	32.22%			
Aug-02						9	95	9.47%	29.29%			
Sep-02						14	69	20.29%	40.22%			



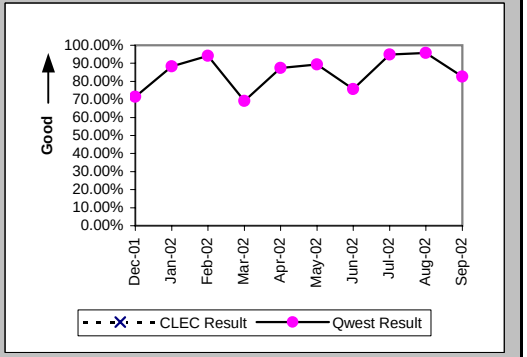
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	7	59	11.86%	32.34%	-0.51	-1.31	No
Jan-02						7	43	16.28%	36.92%			
Feb-02						13	70	18.57%	38.89%			
Mar-02						8	59	13.56%	34.24%			
Apr-02						8	61	13.11%	33.76%			
May-02						9	73	12.33%	32.88%			
Jun-02						4	66	6.06%	23.86%			
Jul-02						10	78	12.82%	33.43%			
Aug-02						9	89	10.11%	30.15%			
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

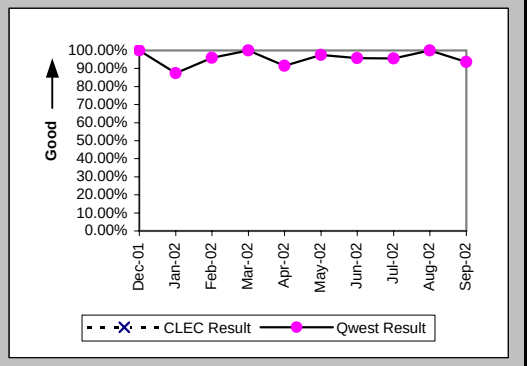
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	14	71.43%	45.18%			
Jan-02						15	17	88.24%	32.22%			
Feb-02						16	17	94.12%	23.53%			
Mar-02						9	13	69.23%	46.15%			
Apr-02						21	24	87.50%	33.07%			
May-02						25	28	89.29%	30.93%			
Jun-02						25	33	75.76%	42.86%			
Jul-02						37	39	94.87%	22.06%			
Aug-02						23	24	95.83%	19.98%			
Sep-02						19	23	82.61%	37.90%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

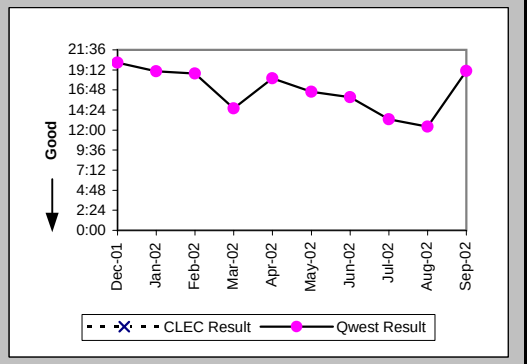
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	23	100.00%	0.00%			
Jan-02						21	24	87.50%	33.07%			
Feb-02						24	25	96.00%	19.60%			
Mar-02						21	21	100.00%	0.00%			
Apr-02						32	35	91.43%	27.99%			
May-02						39	40	97.50%	15.61%			
Jun-02						46	48	95.83%	19.98%			
Jul-02						43	45	95.56%	20.61%			
Aug-02						31	31	100.00%	0.00%			
Sep-02						29	31	93.55%	24.57%			



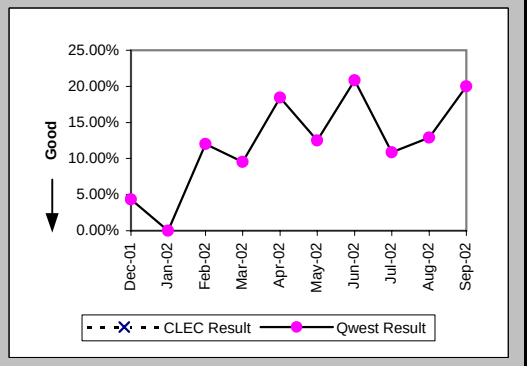
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						461:26	23	20:04	9:36			
Jan-02						457:22	24	19:03	20:11			
Feb-02						469:28	25	18:47	15:47			
Mar-02						306:10	21	14:35	10:21			
Apr-02						637:06	35	18:12	17:05			
May-02						663:54	40	16:36	16:55			
Jun-02						764:10	48	15:55	17:42			
Jul-02						598:27	45	13:18	15:47			
Aug-02						385:10	31	12:25	10:57			
Sep-02						591:40	31	19:05	24:14			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

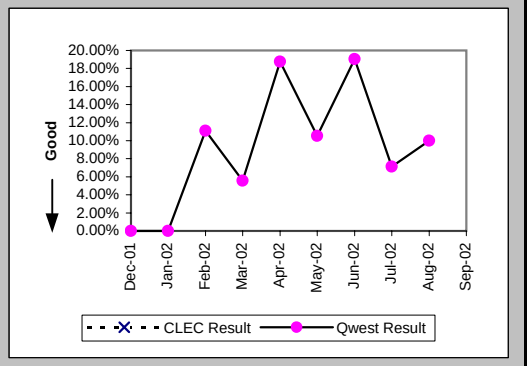
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	23	4.35%	20.39%			
Jan-02						0	24	0.00%	0.00%			
Feb-02						3	25	12.00%	32.50%			
Mar-02						2	21	9.52%	29.35%			
Apr-02						7	38	18.42%	38.77%			
May-02						5	40	12.50%	33.07%			
Jun-02						10	48	20.83%	40.61%			
Jul-02						5	46	10.87%	31.13%			
Aug-02						4	31	12.90%	33.52%			
Sep-02						7	35	20.00%	40.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

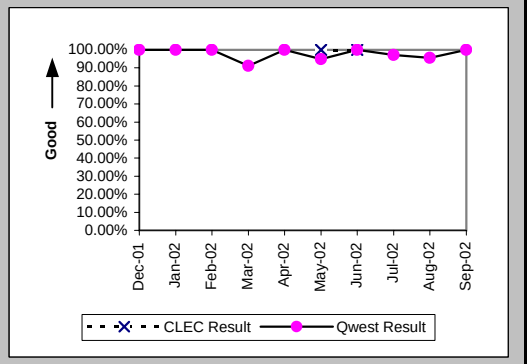
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	21	0.00%	0.00%			
Jan-02						0	19	0.00%	0.00%			
Feb-02						2	18	11.11%	31.43%			
Mar-02						1	18	5.56%	22.91%			
Apr-02						6	32	18.75%	39.03%			
May-02						4	38	10.53%	30.69%			
Jun-02						8	42	19.05%	39.27%			
Jul-02						3	42	7.14%	25.75%			
Aug-02						3	30	10.00%	30.00%			
Sep-02												



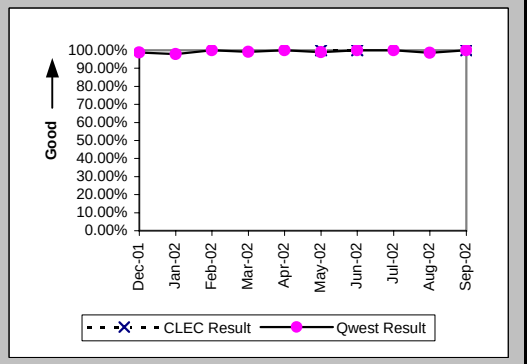
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	27	100.00%	0.00%			
Jan-02						26	26	100.00%	0.00%			
Feb-02						39	39	100.00%	0.00%			
Mar-02						31	34	91.18%	28.36%			
Apr-02						31	31	100.00%	0.00%			
May-02	1	1	100.00%	0	0	37	39	94.87%	22.06%	-0.23	-1.14	No
Jun-02	1	1	100.00%	1	0	44	44	100.00%	N/A	N/A	N/A	
Jul-02						34	35	97.14%	16.66%			
Aug-02						22	23	95.65%	20.39%			
Sep-02						26	26	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

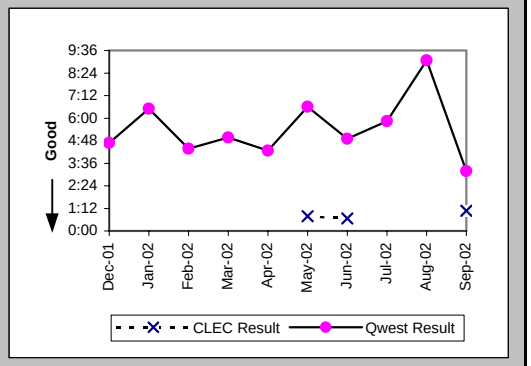
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						82	83	98.80%	10.91%			
Jan-02						89	91	97.80%	14.66%			
Feb-02						85	85	100.00%	0.00%			
Mar-02						115	116	99.14%	9.24%			
Apr-02						76	76	100.00%	0.00%			
May-02	1	1	100.00%	0	0	94	95	98.95%	10.21%	-0.1	-1.06	No
Jun-02	2	2	100.00%	1	0	118	118	100.00%	N/A	N/A	N/A	
Jul-02						94	94	100.00%	0.00%			
Aug-02						69	70	98.57%	11.87%			
Sep-02	1	1	100.00%	0	0	66	66	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

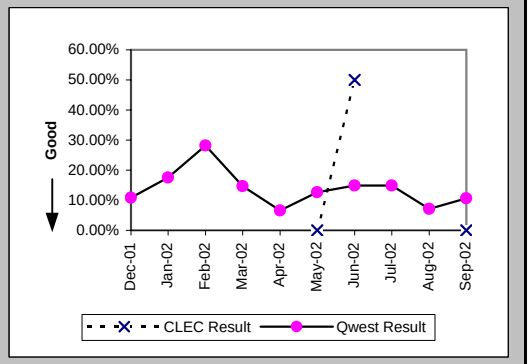
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						388:24	83	4:41	9:07			
Jan-02						591:04	91	6:30	11:43			
Feb-02						371:10	85	4:22	6:50			
Mar-02						575:55	116	4:58	14:29			
Apr-02						324:32	76	4:16	7:12			
May-02	0:47	1	0:47	0	0	626:44	95	6:36	18:06	-0.32	-1.19	No
Jun-02	1:19	2	0:40	1	0	578:06	118	4:54	7:03	-0.84	-1.51	No
Jul-02						547:55	94	5:50	7:30			
Aug-02						634:42	70	9:04	15:44			
Sep-02	1:04	1	1:04	0	0	209:42	66	3:11	4:48	-0.44	-1.27	No



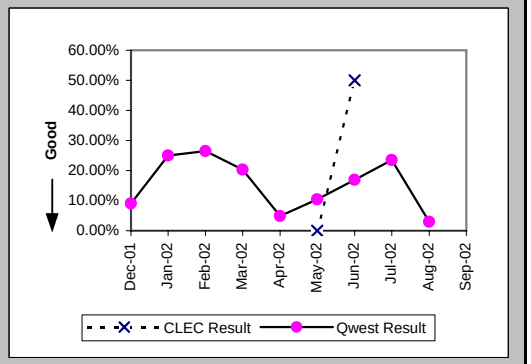
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	83	10.84%	31.09%			
Jan-02						16	91	17.58%	38.07%			
Feb-02						24	85	28.24%	45.01%			
Mar-02						17	116	14.66%	35.37%			
Apr-02						5	76	6.58%	24.79%			
May-02	0	1	0.00%	0	0	12	95	12.63%	33.22%	-0.38	-1.23	No
Jun-02	1	2	50.00%	1	0	18	121	14.88%	35.59%	1.03	-0.38	No
Jul-02						14	94	14.89%	35.60%			
Aug-02						5	70	7.14%	25.75%			
Sep-02	0	1	0.00%	0	0	7	66	10.61%	30.79%	-0.34	-1.21	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

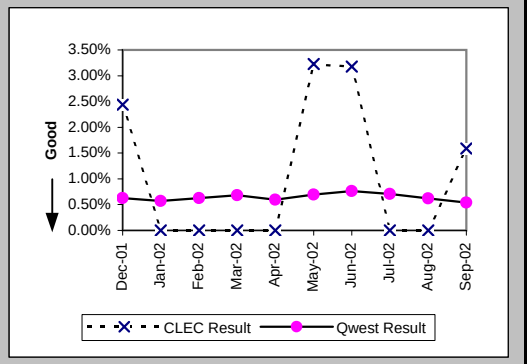
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	33	9.09%	28.75%			
Jan-02						12	48	25.00%	43.30%			
Feb-02						13	49	26.53%	44.15%			
Mar-02						12	59	20.34%	40.25%			
Apr-02						2	41	4.88%	21.54%			
May-02	0	1	0.00%	0	0	5	48	10.42%	30.55%	-0.34	-1.21	No
Jun-02	1	2	50.00%	1	0	13	77	16.88%	37.46%	0.93	-0.43	No
Jul-02						12	51	23.53%	42.42%			
Aug-02						1	34	2.94%	16.90%			
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

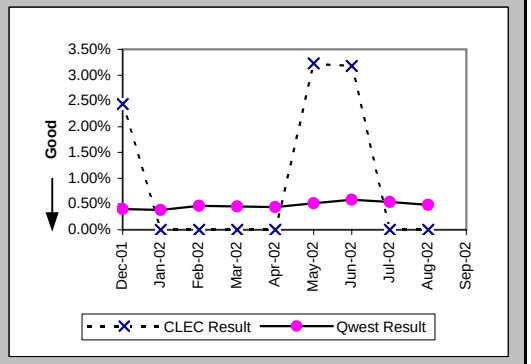
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	82	2.44%	1	0	175	27952	0.63%	7.89%	1.61	-0.02	No
Jan-02	0	74	0.00%	0	0	163	28450	0.57%	7.55%	-0.65	-1.4	No
Feb-02	0	8	0.00%	0	0	186	29569	0.63%	7.91%	-0.23	-1.14	No
Mar-02	0	9	0.00%	0	0	204	29949	0.68%	8.23%	-0.25	-1.15	No
Apr-02	0	12	0.00%	0	0	182	30493	0.60%	7.70%	-0.27	-1.16	No
May-02	1	31	3.23%	0	0	215	31039	0.69%	8.29%	1.25	-0.24	No
Jun-02	2	63	3.17%	1	0	241	31671	0.76%	8.69%	1.68	0.02	Yes
Jul-02	0	63	0.00%	0	0	225	31671	0.71%	8.40%	-0.67	-1.41	No
Aug-02	0	63	0.00%	0	0	196	31671	0.62%	7.84%	-0.63	-1.38	No
Sep-02	1	63	1.59%	0	0	170	31671	0.54%	7.31%	0.97	-0.41	No



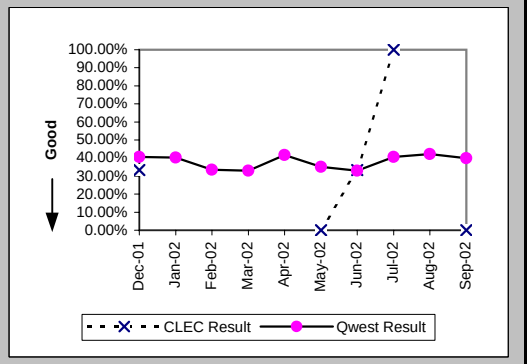
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	82	2.44%	1	0	113	27952	0.40%	6.35%	1.99	0.21	Yes
Jan-02	0	74	0.00%	0	0	110	28450	0.39%	6.21%	-0.54	-1.33	No
Feb-02	0	8	0.00%	0	0	137	29569	0.46%	6.79%	-0.19	-1.12	No
Mar-02	0	9	0.00%	0	0	136	29949	0.45%	6.72%	-0.2	-1.12	No
Apr-02	0	12	0.00%	0	0	134	30493	0.44%	6.61%	-0.23	-1.14	No
May-02	1	31	3.23%	0	0	159	31039	0.51%	7.14%	1.41	-0.14	No
Jun-02	2	63	3.17%	1	0	185	31671	0.58%	7.62%	1.9	0.16	Yes
Jul-02	0	63	0.00%	0	0	171	31671	0.54%	7.33%	-0.58	-1.36	No
Aug-02	0	63	0.00%	0	0	153	31671	0.48%	6.93%	-0.55	-1.34	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

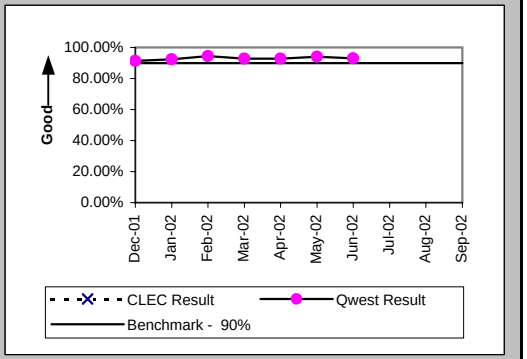
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	120	295	40.68%	49.12%	-0.26	-1.16	No
Jan-02						110	273	40.29%	49.05%			
Feb-02						94	280	33.57%	47.22%			
Mar-02						100	304	32.89%	46.98%			
Apr-02						130	312	41.67%	49.30%			
May-02	0	1	0.00%	0	0	116	331	35.05%	47.71%	-0.73	-1.45	No
Jun-02	1	3	33.33%	0	0	119	360	33.06%	47.04%	0.03	-0.98	No
Jul-02	1	1	100.00%	0	0	154	379	40.63%	49.11%	0.83	-0.49	No
Aug-02						143	339	42.18%	49.39%			
Sep-02	0	1	0.00%	0	0	113	283	39.93%	48.98%	-0.81	-1.49	No



Checklist #4 - Unbundled Loop - Analog Installation

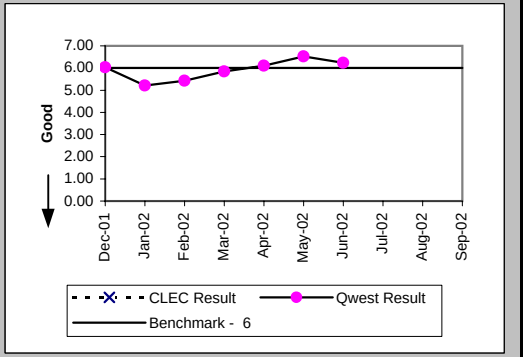
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2973	3257	91.28%	28.21%			
Jan-02						3264	3531	92.44%	26.44%			
Feb-02						3023	3201	94.44%	22.92%			
Mar-02						2968	3197	92.84%	25.79%			
Apr-02						3035	3274	92.70%	26.01%			
May-02						3200	3407	93.92%	23.89%			
Jun-02						2880	3095	93.05%	25.42%			
Jul-02												
Aug-02												
Sep-02												



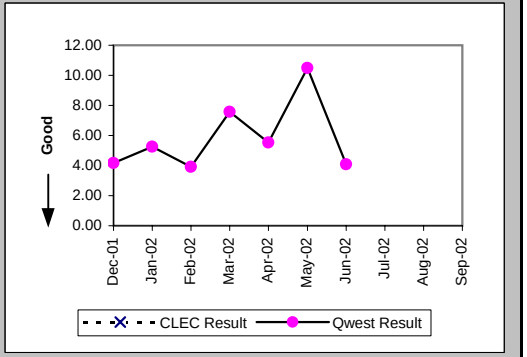
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19853	3292	6.03	6.39			
Jan-02						18543	3559	5.21	5.67			
Feb-02						17437	3217	5.42	6.52			
Mar-02						18782	3210	5.85	6.76			
Apr-02						20109	3294	6.10	7.04			
May-02						22386	3431	6.52	6.49			
Jun-02						19387	3111	6.23	5.81			
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

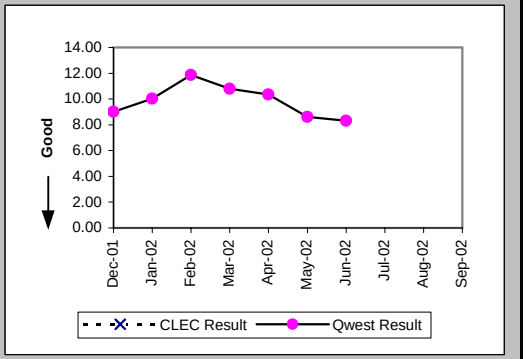
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						362	87	4.16	5.31			
Jan-02						661	126	5.25	22.74			
Feb-02						297	76	3.91	5.31			
Mar-02						637	84	7.58	28.33			
Apr-02						426	77	5.53	11.56			
May-02						881	84	10.49	38.82			
Jun-02						298	73	4.08	5.09			
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

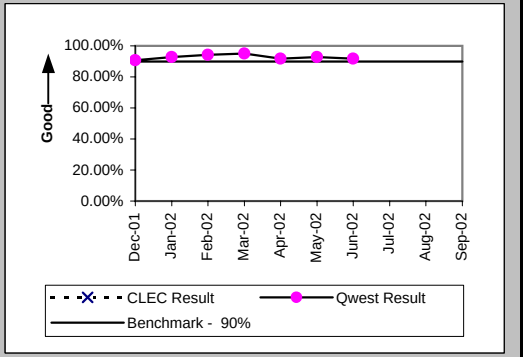
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1791	199	9.00	10.32			
Jan-02						1415	141	10.04	15.10			
Feb-02						1257	106	11.86	20.42			
Mar-02						1629	151	10.79	14.89			
Apr-02						1676	162	10.35	12.22			
May-02						1086	126	8.62	8.50			
Jun-02						1189	143	8.31	8.43			
Jul-02												
Aug-02												
Sep-02												



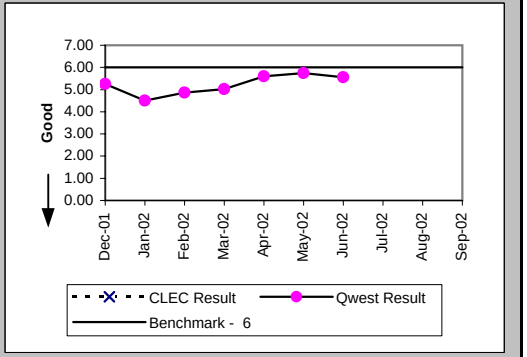
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1396	1539	90.71%	29.03%			
Jan-02						1474	1590	92.70%	26.01%			
Feb-02						1404	1490	94.23%	23.32%			
Mar-02						1569	1650	95.09%	21.61%			
Apr-02						1417	1545	91.72%	27.57%			
May-02						1488	1605	92.71%	26.00%			
Jun-02						1330	1448	91.85%	27.36%			
Jul-02												
Aug-02												
Sep-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

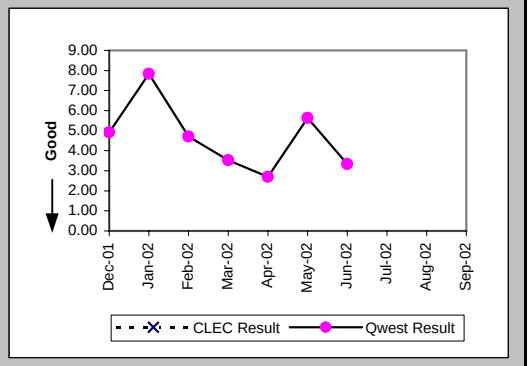
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8150	1550	5.26	7.24			
Jan-02						7218	1603	4.50	6.56			
Feb-02						7266	1496	4.86	7.88			
Mar-02						8297	1654	5.02	6.88			
Apr-02						8709	1555	5.60	6.73			
May-02						9245	1610	5.74	7.52			
Jun-02						8058	1453	5.55	6.24			
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

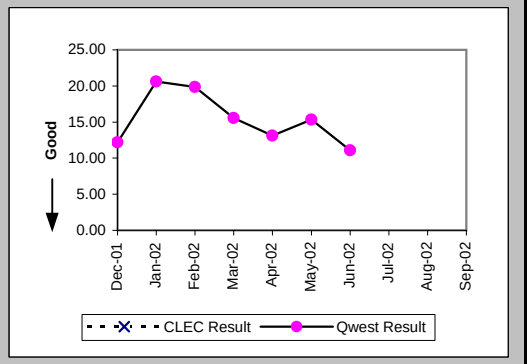
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						226	46	4.91	6.03			
Jan-02						407	52	7.83	35.03			
Feb-02						245	52	4.71	7.12			
Mar-02						88	25	3.52	3.53			
Apr-02						86	32	2.69	3.09			
May-02						237	42	5.64	8.01			
Jun-02						90	27	3.33	4.45			
Jul-02												
Aug-02												
Sep-02												



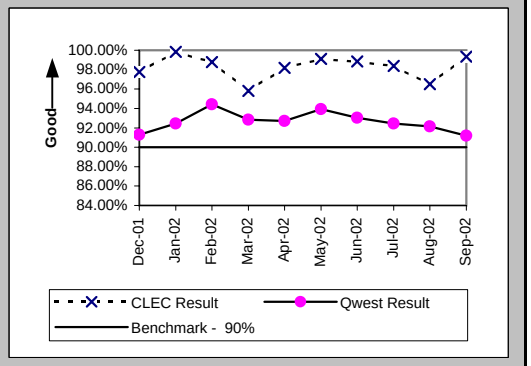
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1195	98	12.19	19.54			
Jan-02						1319	64	20.61	66.15			
Feb-02						715	36	19.86	34.94			
Mar-02						871	56	15.55	25.93			
Apr-02						1248	95	13.14	13.62			
May-02						1135	74	15.34	18.79			
Jun-02						1007	91	11.07	9.91			
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

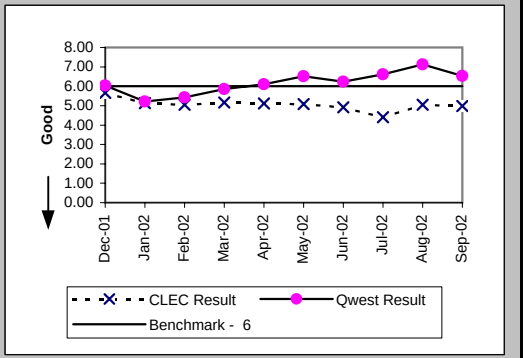
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2258	2310	97.75%	88	4	2973	3257	91.28%	28.21%	-8.43	-6.12	No
Jan-02	1933	1936	99.85%	5	7	3264	3531	92.44%	26.44%	-9.91	-7.02	No
Feb-02	1203	1218	98.77%	1	8	3023	3201	94.44%	22.92%	-5.61	-4.41	No
Mar-02	618	645	95.81%	13	2	2968	3197	92.84%	25.79%	-2.67	-2.63	No
Apr-02	753	767	98.17%	0	1	3035	3274	92.70%	26.01%	-5.25	-4.19	No
May-02	669	675	99.11%	0	0	3200	3407	93.92%	23.89%	-5.15	-4.13	No
Jun-02	1363	1379	98.84%	0	2	2880	3095	93.05%	25.42%	-7.03	-5.27	No
Jul-02	3506	3564	98.37%	1	0	3139	3396	92.43%	26.45%	-9.37	-6.69	No
Aug-02	3340	3461	96.50%	3	14	3581	3886	92.15%	26.89%	-6.92	-5.21	No
Sep-02	1961	1974	99.34%	0	3	2625	2879	91.18%	28.36%	-9.85	-6.99	No



Checklist #4 - Unbundled Loop - Analog Installation

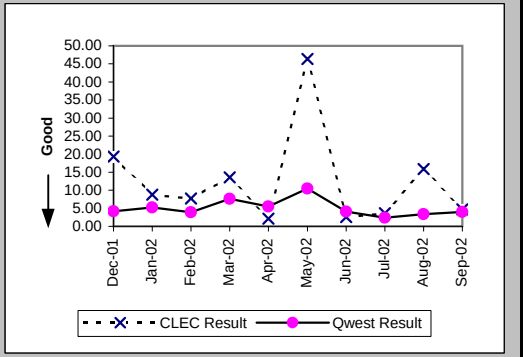
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4247	752	5.65	1646	4	19853	3292	6.03	6.39	-1.48	-1.9	No
Jan-02	3106	605	5.13	1336	7	18543	3559	5.21	5.67	-0.31	-1.19	No
Feb-02	3414	676	5.05	543	8	17437	3217	5.42	6.52	-1.34	-1.82	No
Mar-02	1563	303	5.16	355	2	18782	3210	5.85	6.76	-1.7	-2.04	No
Apr-02	1548	303	5.11	464	1	20109	3294	6.10	7.04	-2.36	-2.43	No
May-02	1683	331	5.08	344	0	22386	3431	6.52	6.49	-3.85	-3.34	No
Jun-02	3821	778	4.91	601	2	19387	3111	6.23	5.81	-5.67	-4.45	No
Jul-02	10585	2399	4.41	1166	0	22565	3411	6.62	6.99	-11.84	-8.2	No
Aug-02	5630	1114	5.05	2350	14	27820	3900	7.13	6.77	-9.04	-6.5	No
Sep-02	3220	647	4.98	1327	3	18920	2898	6.53	6.66	-5.36	-4.26	No



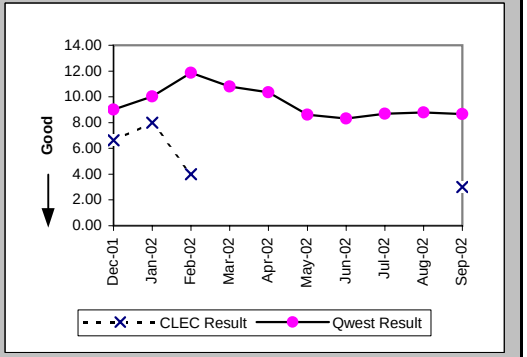
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2257	117	19.29	1	0	362	87	4.16	5.31	3.72	1.26	Yes
Jan-02	44	5	8.80	2	4	661	126	5.25	22.74	1.66	0.01	Yes
Feb-02	85	11	7.73	4	2	297	76	3.91	5.31	1.49	-0.09	No
Mar-02	367	27	13.59	13	0	637	84	7.58	28.33	0.62	-0.62	No
Apr-02	30	14	2.14	0	0	426	77	5.53	11.56	-1.01	-1.61	No
May-02	278	6	46.33	0	0	881	84	10.49	38.82	1.55	-0.06	No
Jun-02	41	16	2.56	0	0	298	73	4.08	5.09	-1.08	-1.66	No
Jul-02	209	58	3.60	1	0	140	59	2.37	2.63	2.1	0.27	Yes
Aug-02	1919	121	15.86	3	0	388	114	3.40	5.53	17.26	9.49	Yes
Sep-02	61	13	4.69	0	1	427	108	3.95	4.80	0.54	-0.67	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

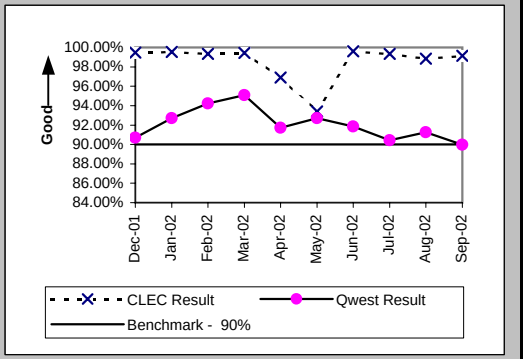
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	146	22	6.64	0	0	1791	199	9.00	10.32	-1.02	-1.62	No
Jan-02	8	1	8.00	0	0	1415	141	10.04	15.10	-0.13	-1.08	No
Feb-02	4	1	4.00	0	0	1257	106	11.86	20.42	-0.38	-1.23	No
Mar-02						1629	151	10.79	14.89			
Apr-02						1676	162	10.35	12.22			
May-02						1086	126	8.62	8.50			
Jun-02						1189	143	8.31	8.43			
Jul-02						1728	199	8.68	8.56			
Aug-02						1688	192	8.79	7.78			
Sep-02	3	1	3.00	0	0	1385	160	8.66	11.01	-0.51	-1.31	No



Checklist #4 - Unbundled Loop - Analog Installation

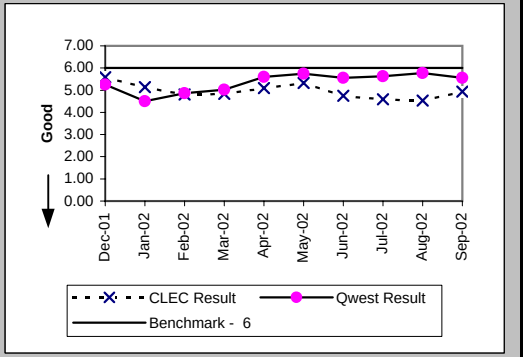
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1127	1133	99.47%	26	0	1396	1539	90.71%	29.03%	-7.71	-5.69	No
Jan-02	853	857	99.53%	3	1	1474	1590	92.70%	26.01%	-6.2	-4.77	No
Feb-02	441	444	99.32%	2	0	1404	1490	94.23%	23.32%	-4.04	-3.46	No
Mar-02	535	538	99.44%	2	0	1569	1650	95.09%	21.61%	-4.06	-3.47	No
Apr-02	2179	2249	96.89%	0	1	1417	1545	91.72%	27.57%	-5.68	-4.45	No
May-02	1405	1504	93.42%	0	0	1488	1605	92.71%	26.00%	-0.76	-1.46	No
Jun-02	772	775	99.61%	0	0	1330	1448	91.85%	27.36%	-6.37	-4.88	No
Jul-02	1627	1638	99.33%	0	0	1482	1639	90.42%	29.43%	-8.66	-6.27	No
Aug-02	2605	2635	98.86%	0	1	1566	1716	91.26%	28.24%	-8.68	-6.28	No
Sep-02	1529	1542	99.16%	0	0	1339	1488	89.99%	30.02%	-8.41	-6.11	No



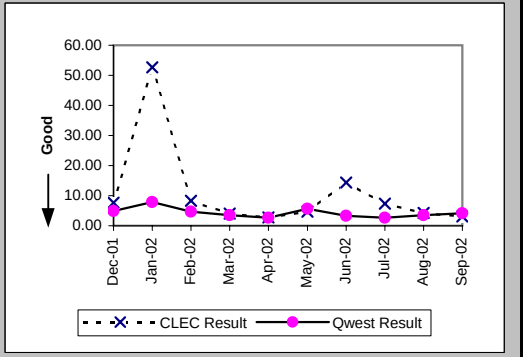
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2287	409	5.59	750	0	8150	1550	5.26	7.24	0.83	-0.5	No
Jan-02	1203	234	5.14	626	1	7218	1603	4.50	6.56	1.39	-0.15	No
Feb-02	982	204	4.81	242	0	7266	1496	4.86	7.88	-0.07	-1.04	No
Mar-02	947	196	4.83	344	0	8297	1654	5.02	6.88	-0.36	-1.22	No
Apr-02	5858	1151	5.09	1098	1	8709	1555	5.60	6.73	-1.95	-2.19	No
May-02	2007	377	5.32	1127	0	9245	1610	5.74	7.52	-0.97	-1.59	No
Jun-02	2803	590	4.75	185	0	8058	1453	5.55	6.24	-2.61	-2.59	No
Jul-02	3142	685	4.59	953	0	9241	1642	5.63	7.00	-3.27	-2.99	No
Aug-02	2578	569	4.53	2066	1	9944	1719	5.78	5.50	-4.71	-3.87	No
Sep-02	2395	485	4.94	1057	0	8304	1497	5.55	6.33	-1.84	-2.12	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

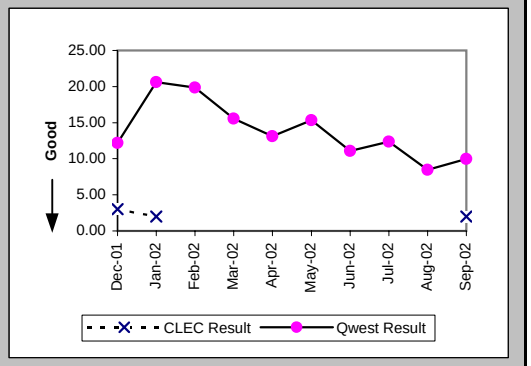
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	230	30	7.67	1	0	226	46	4.91	6.03	1.63	-0.01	No
Jan-02	316	6	52.67	0	1	407	52	7.83	35.03	2.51	0.53	Yes
Feb-02	25	3	8.33	2	0	245	52	4.71	7.12	1.17	-0.29	No
Mar-02	20	5	4.00	0	0	88	25	3.52	3.53	0.27	-0.83	No
Apr-02	193	70	2.76	0	0	86	32	2.69	3.09	0.3	-0.82	No
May-02	458	99	4.63	0	0	237	42	5.64	8.01	-0.69	-1.42	No
Jun-02	43	3	14.33	0	0	90	27	3.33	4.45	2.37	0.44	Yes
Jul-02	81	11	7.36	0	0	134	50	2.68	3.79	2.33	0.41	Yes
Aug-02	128	30	4.27	0	0	145	41	3.54	4.56	0.47	-0.71	No
Sep-02	37	12	3.08	0	0	219	53	4.13	7.53	-0.44	-1.26	No



Checklist #4 - Unbundled Loop - Analog Installation

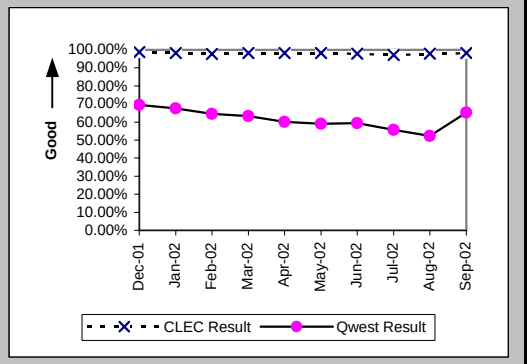
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	1195	98	12.19	19.54	-0.47	-1.28	No
Jan-02	2	1	2.00	0	0	1319	64	20.61	66.15	-0.28	-1.17	No
Feb-02						715	36	19.86	34.94			
Mar-02						871	56	15.55	25.93			
Apr-02						1248	95	13.14	13.62			
May-02						1135	74	15.34	18.79			
Jun-02						1007	91	11.07	9.91			
Jul-02						1322	107	12.36	17.60			
Aug-02						916	108	8.48	6.97			
Sep-02	2	1	2.00	0	0	989	99	9.99	8.56	-0.93	-1.56	No



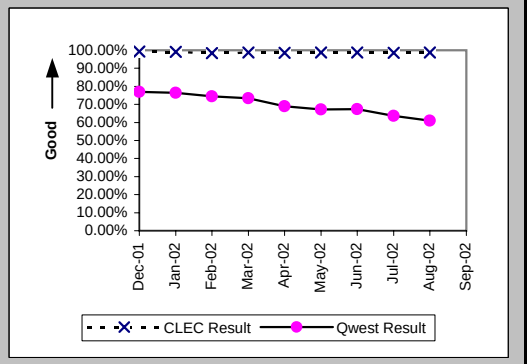
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3471	3517	98.69%	0	0	3648	5245	69.55%	46.02%	-29.05	-18.66	No
Jan-02	3123	3179	98.24%	0	0	3378	5002	67.53%	46.83%	-28.91	-18.58	No
Feb-02	2182	2233	97.72%	0	0	3191	4938	64.62%	47.81%	-27.14	-17.5	No
Mar-02	1407	1432	98.25%	0	0	3035	4789	63.37%	48.18%	-24.04	-15.61	No
Apr-02	2068	2107	98.15%	0	0	2919	4857	60.10%	48.97%	-29.79	-19.11	No
May-02	2552	2598	98.23%	0	0	2918	4945	59.01%	49.18%	-32.91	-21.01	No
Jun-02	2121	2167	97.88%	0	0	2851	4803	59.36%	49.12%	-30.3	-19.42	No
Jul-02	3575	3679	97.17%	0	0	2676	4809	55.65%	49.68%	-38.16	-24.2	No
Aug-02	5527	5652	97.79%	0	0	2790	5336	52.29%	49.95%	-47.73	-30.02	No
Sep-02	4728	4811	98.27%	0	0	3263	5007	65.17%	47.64%	-34.42	-21.93	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

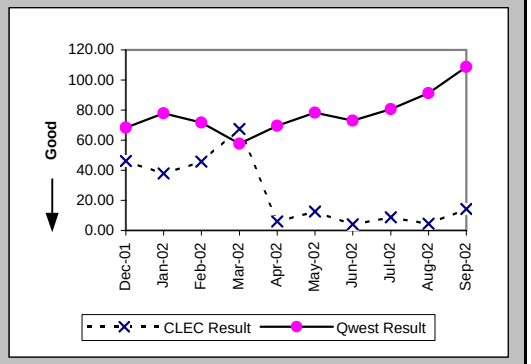
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3495	3517	99.37%	0	0	4033	5245	76.89%	42.15%	-24.47	-15.88	No
Jan-02	3151	3179	99.12%	0	0	3822	5002	76.41%	42.46%	-23.58	-15.34	No
Feb-02	2199	2233	98.48%	0	0	3678	4938	74.48%	43.60%	-21.58	-14.12	No
Mar-02	1414	1432	98.74%	0	0	3517	4789	73.44%	44.17%	-19.02	-12.56	No
Apr-02	2076	2107	98.53%	0	0	3353	4857	69.03%	46.24%	-24.45	-15.87	No
May-02	2568	2598	98.85%	0	0	3325	4945	67.24%	46.93%	-27.79	-17.9	No
Jun-02	2140	2167	98.75%	0	0	3232	4803	67.29%	46.91%	-25.92	-16.76	No
Jul-02	3628	3679	98.61%	0	0	3062	4809	63.67%	48.09%	-33.17	-21.17	No
Aug-02	5582	5652	98.76%	0	0	3254	5336	60.98%	48.78%	-40.58	-25.67	No
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

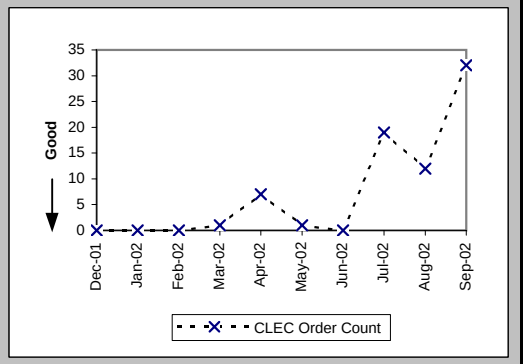
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	555	12	46.25	0	0	15983	234	68.30	60.65	-1.23	-1.75	No
Jan-02	529	14	37.79	0	1	17699	227	77.97	65.31	-2.23	-2.36	No
Feb-02	183	4	45.75	0	0	19260	269	71.60	69.32	-0.74	-1.45	No
Mar-02	540	8	67.50	0	0	19347	335	57.75	71.43	0.43	-0.74	No
Apr-02	523	88	5.94	0	0	19748	284	69.54	77.79	-6.7	-5.07	No
May-02	63	5	12.60	0	0	21976	281	78.21	84.76	-1.72	-2.04	No
Jun-02	16	4	4.00	0	0	23891	327	73.06	90.52	-1.52	-1.92	No
Jul-02	349	40	8.72	0	0	24528	304	80.68	98.63	-4.34	-3.64	No
Aug-02	62	14	4.43	0	0	25539	280	91.21	108.25	-2.93	-2.78	No
Sep-02	474	33	14.36	0	0	26087	240	108.70	117.84	-4.31	-3.62	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

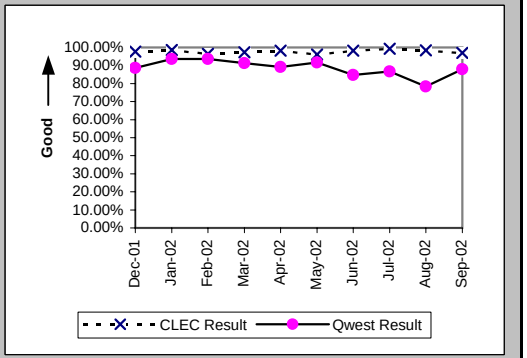
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	1
Apr-02	7
May-02	1
Jun-02	0
Jul-02	19
Aug-02	12
Sep-02	32



Checklist #4 - Unbundled Loop - Analog Repair

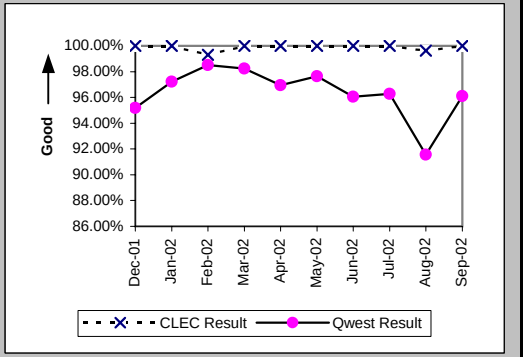
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	87	89	97.75%	45	0	3277	3693	88.74%	31.62%	-2.66	-2.62	No
Jan-02	140	142	98.59%	75	0	2758	2946	93.62%	24.44%	-2.37	-2.44	No
Feb-02	136	141	96.45%	61	0	2987	3188	93.70%	24.31%	-1.32	-1.8	No
Mar-02	109	112	97.32%	31	0	2995	3280	91.31%	28.17%	-2.22	-2.35	No
Apr-02	113	115	98.26%	55	0	4230	4740	89.24%	30.99%	-3.08	-2.88	No
May-02	150	156	96.15%	37	0	4559	4977	91.60%	27.74%	-2.02	-2.23	No
Jun-02	159	162	98.15%	63	0	4823	5686	84.82%	35.88%	-4.66	-3.83	No
Jul-02	285	287	99.30%	125	0	5560	6407	86.78%	33.87%	-6.13	-4.73	No
Aug-02	252	256	98.44%	162	0	5860	7470	78.45%	41.12%	-7.65	-5.65	No
Sep-02	220	227	96.92%	115	0	4243	4823	87.97%	32.53%	-4.05	-3.46	No



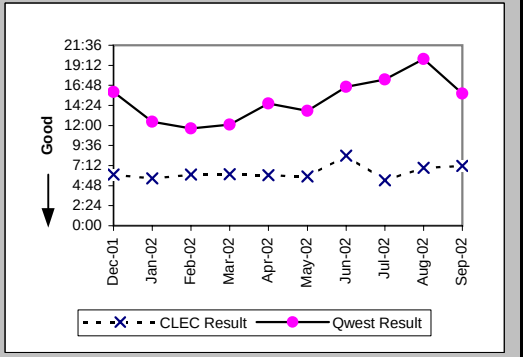
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	91	100.00%	45	0	5668	5954	95.20%	21.38%	-2.13	-2.29	No
Jan-02	144	144	100.00%	75	0	5044	5188	97.22%	16.43%	-2	-2.22	No
Feb-02	141	142	99.30%	61	0	5244	5323	98.52%	12.09%	-0.76	-1.46	No
Mar-02	124	124	100.00%	31	0	5432	5530	98.23%	13.19%	-1.48	-1.9	No
Apr-02	118	118	100.00%	55	0	7314	7544	96.95%	17.19%	-1.91	-2.16	No
May-02	160	160	100.00%	37	0	7458	7638	97.64%	15.17%	-1.94	-2.18	No
Jun-02	168	168	100.00%	63	0	8140	8475	96.05%	19.48%	-2.6	-2.58	No
Jul-02	299	299	100.00%	125	0	8824	9166	96.27%	18.95%	-3.35	-3.04	No
Aug-02	268	269	99.63%	162	0	9579	10462	91.56%	27.80%	-4.7	-3.86	No
Sep-02	243	243	100.00%	115	0	6844	7121	96.11%	19.34%	-3.08	-2.87	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

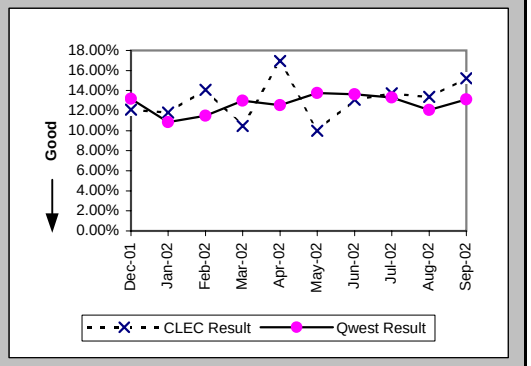
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	555:54	91	6:07	45	0	95352:51	5954	16:01	18:53	-4.97	-4.02	No
Jan-02	819:06	144	5:41	75	0	64535:21	5188	12:26	16:39	-4.8	-3.92	No
Feb-02	871:02	142	6:08	61	0	62036:31	5323	11:39	12:24	-5.23	-4.18	No
Mar-02	767:45	124	6:11	31	0	66838:25	5530	12:05	15:37	-4.16	-3.53	No
Apr-02	713:09	118	6:03	55	0	110336:45	7544	14:38	14:41	-6.3	-4.83	No
May-02	945:38	160	5:55	37	0	104868:53	7638	13:44	13:29	-7.26	-5.42	No
Jun-02	1409:08	168	8:23	63	0	140826:34	8475	16:37	16:24	-6.44	-4.92	No
Jul-02	1630:57	299	5:27	125	0	160316:38	9166	17:29	92:59	-2.2	-2.34	No
Aug-02	1865:46	269	6:56	162	0	208700:16	10462	19:57	19:53	-10.6	-7.45	No
Sep-02	1738:59	243	7:09	115	0	112781:34	7121	15:50	16:11	-8.22	-6	No



Checklist #4 - Unbundled Loop - Analog Repair

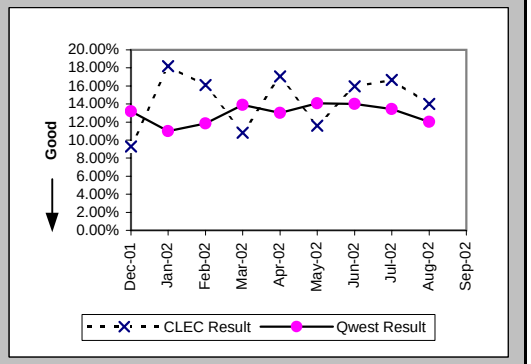
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	91	12.09%	45	0	801	6078	13.18%	33.83%	-0.31	-1.19	No
Jan-02	17	144	11.81%	75	0	571	5264	10.85%	31.10%	0.39	-0.76	No
Feb-02	20	142	14.08%	61	0	622	5421	11.47%	31.87%	0.96	-0.42	No
Mar-02	13	124	10.48%	31	0	733	5638	13.00%	33.63%	-0.82	-1.5	No
Apr-02	20	118	16.95%	55	0	964	7678	12.56%	33.13%	1.39	-0.15	No
May-02	16	160	10.00%	37	0	1075	7810	13.76%	34.45%	-1.37	-1.83	No
Jun-02	22	168	13.10%	63	0	1213	8907	13.62%	34.30%	-0.2	-1.12	No
Jul-02	41	299	13.71%	125	0	1248	9377	13.31%	33.97%	0.22	-0.87	No
Aug-02	36	269	13.38%	162	0	1293	10709	12.07%	32.58%	0.66	-0.6	No
Sep-02	37	243	15.23%	115	0	960	7310	13.13%	33.78%	0.95	-0.42	No



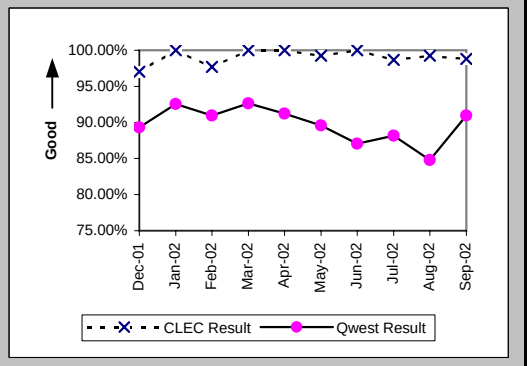
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	43	9.30%	45	0	582	4411	13.19%	33.84%	-0.75	-1.46	No
Jan-02	14	77	18.18%	75	0	400	3634	11.01%	31.30%	1.87	0.13	Yes
Feb-02	14	87	16.09%	61	0	450	3805	11.83%	32.29%	1.19	-0.28	No
Mar-02	8	74	10.81%	31	0	562	4040	13.91%	34.61%	-0.76	-1.46	No
Apr-02	14	82	17.07%	55	0	773	5945	13.00%	33.63%	1.08	-0.35	No
May-02	11	95	11.58%	37	0	887	6306	14.07%	34.77%	-0.69	-1.42	No
Jun-02	19	119	15.97%	63	0	1004	7175	13.99%	34.69%	0.63	-0.62	No
Jul-02	29	174	16.67%	125	0	1031	7681	13.42%	34.09%	1.22	-0.26	No
Aug-02	27	193	13.99%	162	0	1067	8880	12.02%	32.51%	0.84	-0.49	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

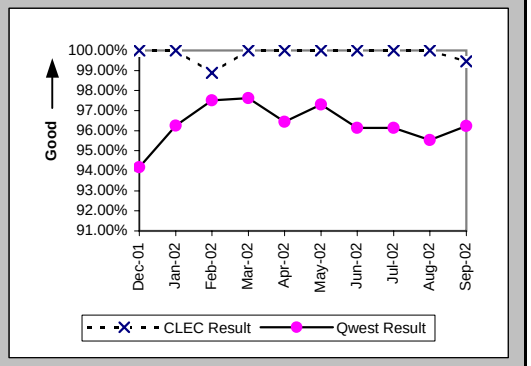
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	65	67	97.01%	25	0	1921	2151	89.31%	30.90%	-2.01	-2.22	No
Jan-02	56	56	100.00%	42	0	1636	1768	92.53%	26.28%	-2.09	-2.27	No
Feb-02	84	86	97.67%	37	0	1632	1794	90.97%	28.66%	-2.12	-2.29	No
Mar-02	89	89	100.00%	37	0	2027	2188	92.64%	26.11%	-2.61	-2.58	No
Apr-02	131	131	100.00%	38	0	2456	2692	91.23%	28.28%	-3.46	-3.11	No
May-02	132	133	99.25%	44	0	2834	3163	89.60%	30.53%	-3.57	-3.17	No
Jun-02	135	135	100.00%	85	0	2864	3290	87.05%	33.57%	-4.39	-3.67	No
Jul-02	146	148	98.65%	93	0	3260	3697	88.18%	32.28%	-3.87	-3.35	No
Aug-02	258	260	99.23%	112	0	3413	4024	84.82%	35.89%	-6.28	-4.82	No
Sep-02	168	170	98.82%	103	0	2383	2620	90.95%	28.68%	-3.47	-3.11	No



Checklist #4 - Unbundled Loop - Analog Repair

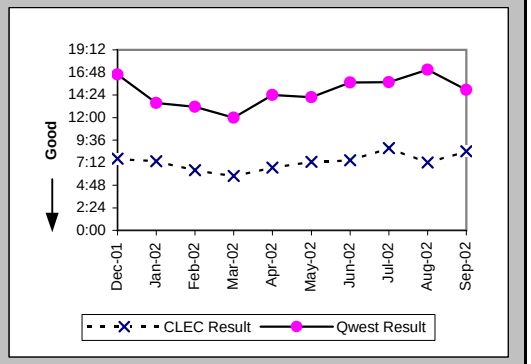
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	67	67	100.00%	25	0	3253	3454	94.18%	23.41%	-2.02	-2.23	No
Jan-02	56	56	100.00%	42	0	2769	2877	96.25%	19.01%	-1.46	-1.89	No
Feb-02	88	89	98.88%	37	0	2857	2930	97.51%	15.59%	-0.82	-1.5	No
Mar-02	90	90	100.00%	37	0	3327	3408	97.62%	15.23%	-1.46	-1.89	No
Apr-02	133	133	100.00%	38	0	4006	4154	96.44%	18.54%	-2.18	-2.33	No
May-02	134	134	100.00%	44	0	4505	4630	97.30%	16.21%	-1.9	-2.16	No
Jun-02	144	144	100.00%	85	0	4699	4888	96.13%	19.28%	-2.37	-2.44	No
Jul-02	159	159	100.00%	93	0	5059	5262	96.14%	19.26%	-2.49	-2.51	No
Aug-02	277	277	100.00%	112	0	5431	5685	95.53%	20.66%	-3.51	-3.14	No
Sep-02	185	186	99.46%	103	0	3631	3773	96.24%	19.03%	-2.26	-2.37	No



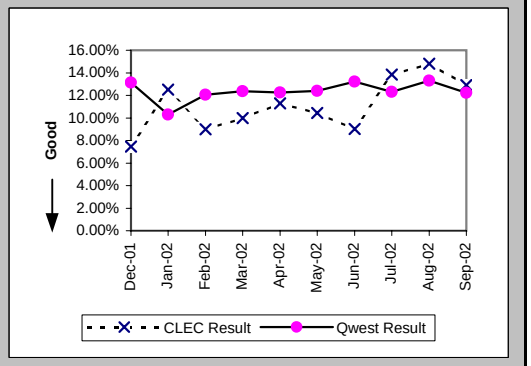
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	511:55	67	7:38	25	0	57276:22	3454	16:35	20:05	-3.61	-3.19	No
Jan-02	411:22	56	7:21	42	0	38950:26	2877	13:32	17:11	-2.67	-2.62	No
Feb-02	568:26	89	6:23	37	0	38531:58	2930	13:09	14:02	-4.48	-3.72	No
Mar-02	521:57	90	5:48	37	0	40900:06	3408	12:00	27:00	-2.15	-2.31	No
Apr-02	889:45	133	6:41	38	0	59758:06	4154	14:23	17:26	-5.01	-4.05	No
May-02	975:29	134	7:17	44	0	65510:00	4630	14:09	14:42	-5.34	-4.24	No
Jun-02	1072:14	144	7:27	85	0	76845:09	4888	15:43	15:32	-6.3	-4.83	No
Jul-02	1391:54	159	8:45	93	0	82927:56	5262	15:46	16:31	-5.27	-4.2	No
Aug-02	1999:57	277	7:13	112	0	97214:01	5685	17:06	15:50	-10.14	-7.16	No
Sep-02	1565:36	186	8:25	103	0	56437:06	3773	14:57	15:30	-5.62	-4.41	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

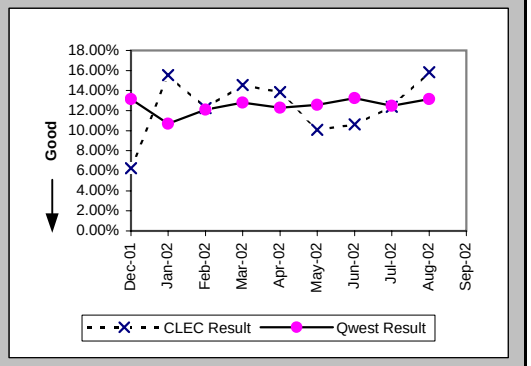
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	67	7.46%	25	0	459	3498	13.12%	33.76%	-1.36	-1.83	No
Jan-02	7	56	12.50%	42	0	299	2906	10.29%	30.38%	0.57	-0.66	No
Feb-02	8	89	8.99%	37	0	358	2970	12.05%	32.56%	-0.88	-1.53	No
Mar-02	9	90	10.00%	37	0	425	3437	12.37%	32.92%	-0.67	-1.41	No
Apr-02	15	133	11.28%	38	0	515	4202	12.26%	32.79%	-0.34	-1.21	No
May-02	14	134	10.45%	44	0	582	4699	12.39%	32.94%	-0.67	-1.41	No
Jun-02	13	144	9.03%	85	0	662	5007	13.22%	33.87%	-1.46	-1.89	No
Jul-02	22	159	13.84%	93	0	657	5337	12.31%	32.86%	0.59	-0.64	No
Aug-02	41	277	14.80%	112	0	769	5781	13.30%	33.96%	0.72	-0.56	No
Sep-02	24	186	12.90%	103	0	469	3834	12.23%	32.77%	0.29	-0.82	No



Checklist #4 - Unbundled Loop - Analog Repair

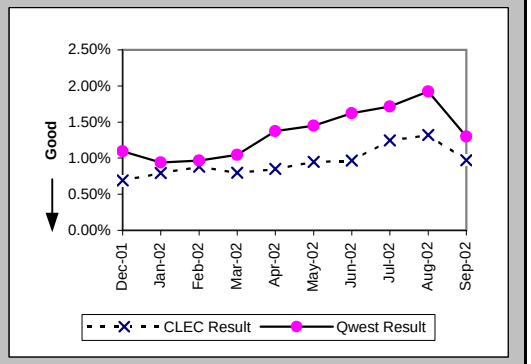
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	48	6.25%	25	0	363	2760	13.15%	33.80%	-1.4	-1.85	No
Jan-02	7	45	15.56%	42	0	231	2163	10.68%	30.89%	1.03	-0.38	No
Feb-02	6	49	12.24%	37	0	264	2181	12.10%	32.62%	0.08	-0.95	No
Mar-02	8	55	14.55%	37	0	329	2571	12.80%	33.41%	0.42	-0.75	No
Apr-02	14	101	13.86%	38	0	414	3373	12.27%	32.81%	0.5	-0.7	No
May-02	11	109	10.09%	44	0	480	3813	12.59%	33.17%	-0.77	-1.47	No
Jun-02	10	94	10.64%	85	0	547	4133	13.23%	33.89%	-0.73	-1.45	No
Jul-02	14	113	12.39%	93	0	554	4445	12.46%	33.03%	-0.02	-1.01	No
Aug-02	31	196	15.82%	112	0	645	4906	13.15%	33.79%	1.07	-0.35	No
Sep-02												



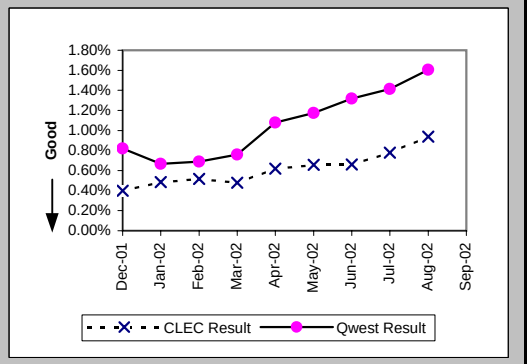
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	158	22779	0.69%	70	0	9576	873463	1.10%	10.41%	-5.76	-4.5	No
Jan-02	200	25152	0.80%	117	0	8170	868440	0.94%	9.65%	-2.36	-2.43	No
Feb-02	231	26242	0.88%	98	0	8391	868367	0.97%	9.78%	-1.4	-1.85	No
Mar-02	214	26872	0.80%	68	0	9075	869003	1.04%	10.17%	-3.94	-3.39	No
Apr-02	251	29517	0.85%	93	0	11880	864887	1.37%	11.64%	-7.59	-5.62	No
May-02	294	30970	0.95%	81	0	12509	861820	1.45%	11.96%	-7.26	-5.41	No
Jun-02	312	32215	0.97%	148	0	13914	858034	1.62%	12.63%	-9.11	-6.54	No
Jul-02	458	36819	1.24%	218	0	14714	858034	1.71%	12.98%	-6.82	-5.14	No
Aug-02	546	41396	1.32%	274	0	16490	858034	1.92%	13.73%	-8.73	-6.31	No
Sep-02	429	44101	0.97%	218	0	11144	858034	1.30%	11.32%	-5.9	-4.59	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

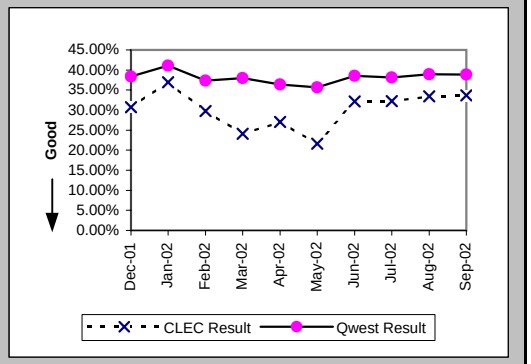
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	91	22779	0.40%	70	0	7171	873463	0.82%	9.02%	-6.96	-5.23	No
Jan-02	122	25152	0.49%	117	0	5797	868440	0.67%	8.14%	-3.5	-3.13	No
Feb-02	136	26242	0.52%	98	0	5986	868367	0.69%	8.27%	-3.3	-3.01	No
Mar-02	129	26872	0.48%	68	0	6611	869003	0.76%	8.69%	-5.22	-4.17	No
Apr-02	183	29517	0.62%	93	0	9318	864887	1.08%	10.32%	-7.49	-5.55	No
May-02	204	30970	0.66%	81	0	10119	861820	1.17%	10.77%	-8.27	-6.03	No
Jun-02	213	32215	0.66%	148	0	11308	858034	1.32%	11.40%	-10.15	-7.17	No
Jul-02	287	36819	0.78%	218	0	12126	858034	1.41%	11.80%	-10.09	-7.13	No
Aug-02	389	41396	0.94%	274	0	13786	858034	1.61%	12.57%	-10.54	-7.41	No
Sep-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

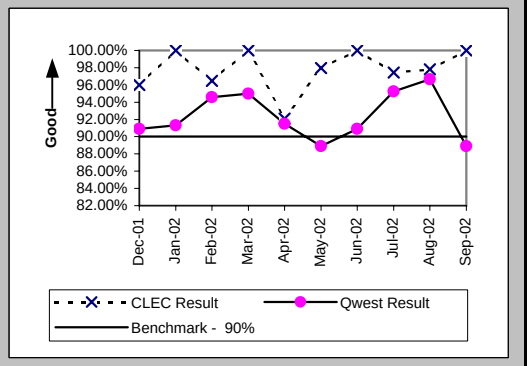
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	228	30.70%	0	0	5964	15540	38.38%	48.63%	-2.37	-2.44	No
Jan-02	117	317	36.91%	0	0	5698	13868	41.09%	49.20%	-1.5	-1.91	No
Feb-02	98	329	29.79%	0	0	4998	13389	37.33%	48.37%	-2.79	-2.7	No
Mar-02	68	282	24.11%	0	0	5564	14639	38.01%	48.54%	-4.76	-3.89	No
Apr-02	93	344	27.03%	0	0	6784	18664	36.35%	48.10%	-3.56	-3.16	No
May-02	81	375	21.60%	0	0	6945	19454	35.70%	47.91%	-5.64	-4.43	No
Jun-02	148	460	32.17%	0	0	8713	22627	38.51%	48.66%	-2.76	-2.68	No
Jul-02	218	676	32.25%	0	0	9066	23780	38.12%	48.57%	-3.1	-2.89	No
Aug-02	274	820	33.41%	0	0	10518	27008	38.94%	48.76%	-3.2	-2.94	No
Sep-02	218	647	33.69%	0	0	7083	18227	38.86%	48.74%	-2.65	-2.61	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

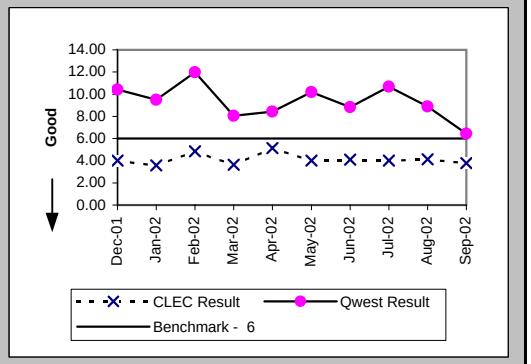
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	50	96.00%	0	0	20	22	90.91%	28.75%	-0.69	-1.42	No
Jan-02	26	26	100.00%	0	0	21	23	91.30%	28.18%	-1.08	-1.66	No
Feb-02	55	57	96.49%	0	0	35	37	94.59%	22.61%	-0.4	-1.24	No
Mar-02	43	43	100.00%	0	0	19	20	95.00%	21.79%	-0.85	-1.52	No
Apr-02	35	38	92.11%	0	0	43	47	91.49%	27.90%	-0.1	-1.06	No
May-02	48	49	97.96%	0	0	16	18	88.89%	31.43%	-1.05	-1.64	No
Jun-02	36	36	100.00%	1	0	20	22	90.91%	28.75%	-1.17	-1.71	No
Jul-02	38	39	97.44%	0	0	20	21	95.24%	21.30%	-0.38	-1.23	No
Aug-02	45	46	97.83%	0	0	29	30	96.67%	17.95%	-0.28	-1.17	No
Sep-02	40	40	100.00%	0	0	24	27	88.89%	31.43%	-1.42	-1.86	No



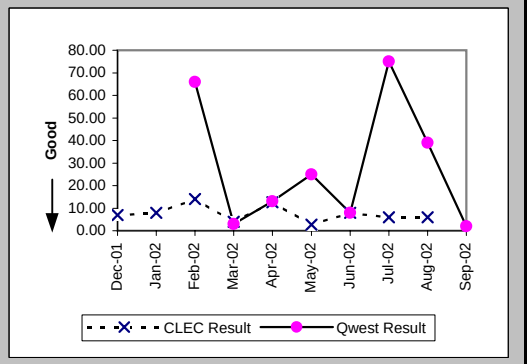
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	156	39	4.00	13	0	229	22	10.41	10.53	-2.28	-2.39	No
Jan-02	61	17	3.59	10	0	209	22	9.50	8.03	-2.28	-2.39	No
Feb-02	170	35	4.86	24	0	455	38	11.97	22.50	-1.35	-1.82	No
Mar-02	142	39	3.64	4	0	169	21	8.05	5.16	-3.15	-2.92	No
Apr-02	185	36	5.14	2	0	362	43	8.42	8.24	-1.76	-2.07	No
May-02	188	47	4.00	2	0	163	16	10.19	11.47	-1.86	-2.13	No
Jun-02	148	36	4.11	1	0	212	24	8.83	6.13	-2.92	-2.78	No
Jul-02	148	37	4.00	3	0	224	21	10.67	17.61	-1.39	-1.84	No
Aug-02	178	43	4.14	3	0	240	27	8.89	10.47	-1.85	-2.12	No
Sep-02	147	39	3.77	1	0	161	25	6.44	4.35	-2.4	-2.46	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

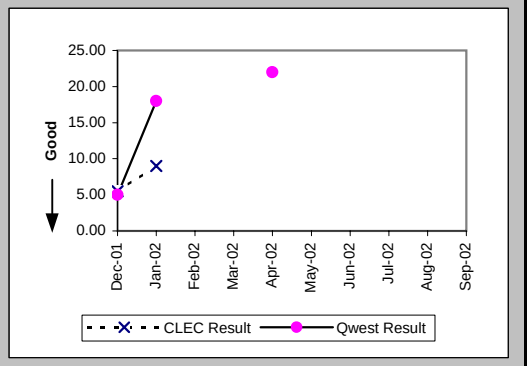
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	2	7.00	0	0							
Jan-02	8	1	8.00	0	0							
Feb-02	56	4	14.00	0	0	132	2	66.00	91.92	-0.65	-1.4	No
Mar-02	4	1	4.00	0	0	3	1	3.00				
Apr-02	38	3	12.67	0	0	39	3	13.00	15.62	-0.03	-1.02	No
May-02	8	3	2.67	0	0	50	2	25.00	1.41	-17.3	-11.52	No
Jun-02	8	1	8.00	1	0	32	4	8.00	11.40	0	-1	No
Jul-02	6	1	6.00	0	0	75	1	75.00				
Aug-02	6	1	6.00	0	0	39	1	39.00				
Sep-02						6	3	2.00	1.73			



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

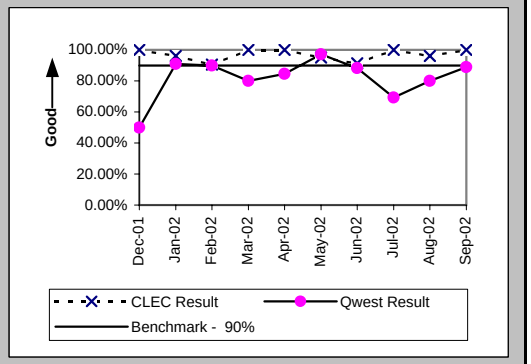
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	2	5.50	0	0	10	2	5.00	2.83	0.16	-0.9	No
Jan-02	9	1	9.00	0	0	36	2	18.00	1.41	-5.2	-4.16	No
Feb-02												
Mar-02												
Apr-02						22	1	22.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



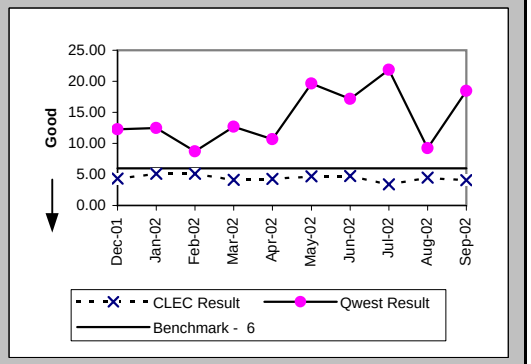
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	14	100.00%	0	0	2	4	50.00%	50.00%	-1.76	-2.07	No
Jan-02	24	25	96.00%	1	0	10	11	90.91%	28.75%	-0.49	-1.3	No
Feb-02	19	21	90.48%	0	0	18	20	90.00%	30.00%	-0.05	-1.03	No
Mar-02	16	16	100.00%	0	0	16	20	80.00%	40.00%	-1.49	-1.91	No
Apr-02	23	23	100.00%	0	0	11	13	84.62%	36.08%	-1.23	-1.75	No
May-02	19	20	95.00%	0	0	67	69	97.10%	16.78%	0.39	-0.76	No
Jun-02	21	23	91.30%	0	0	15	17	88.24%	32.22%	-0.3	-1.18	No
Jul-02	31	31	100.00%	0	0	9	13	69.23%	46.15%	-2.02	-2.23	No
Aug-02	25	26	96.15%	1	0	20	25	80.00%	40.00%	-1.44	-1.88	No
Sep-02	20	20	100.00%	0	0	8	9	88.89%	31.43%	-0.88	-1.54	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

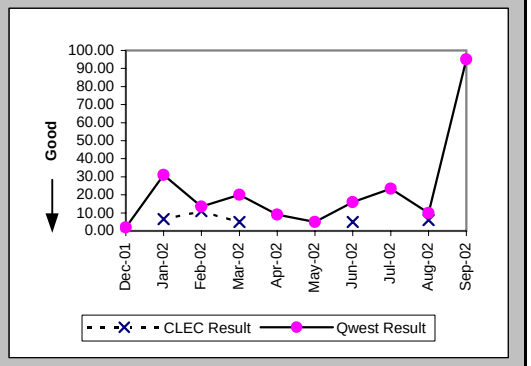
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	52	12	4.33	2	0	49	4	12.25	11.30	-1.21	-1.74	No
Jan-02	107	21	5.10	6	0	162	13	12.46	14.40	-1.45	-1.88	No
Feb-02	97	19	5.11	2	0	183	21	8.71	7.71	-1.48	-1.9	No
Mar-02	58	14	4.14	2	0	266	21	12.67	17.44	-1.42	-1.86	No
Apr-02	94	22	4.27	1	0	139	13	10.69	9.79	-1.87	-2.14	No
May-02	84	18	4.67	2	0	1355	69	19.64	7.93	-7.13	-5.34	No
Jun-02	104	22	4.73	1	0	309	18	17.17	13.91	-2.81	-2.71	No
Jul-02	105	31	3.39	0	0	284	13	21.85	33.83	-1.65	-2	No
Aug-02	117	26	4.50	1	0	221	24	9.21	6.69	-2.49	-2.51	No
Sep-02	81	20	4.05	0	0	166	9	18.44	36.44	-0.98	-1.6	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

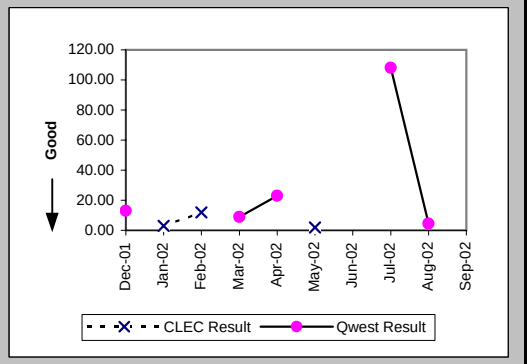
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02	13	2	6.50	0	0	62	2	31.00	4.24	-5.77	-4.51	No
Feb-02	11	1	11.00	0	0	27	2	13.50	13.44	-0.15	-1.09	No
Mar-02	10	2	5.00	0	0	80	4	20.00	32.81	-0.53	-1.32	No
Apr-02						9	1	9.00				
May-02						10	2	5.00	2.83			
Jun-02	15	3	5.00	0	0	32	2	16.00	7.07	-1.7	-2.04	No
Jul-02						70	3	23.33	21.73			
Aug-02	6	1	6.00	1	0	30	3	10.00	5.20	-0.67	-1.41	No
Sep-02						95	1	95.00				



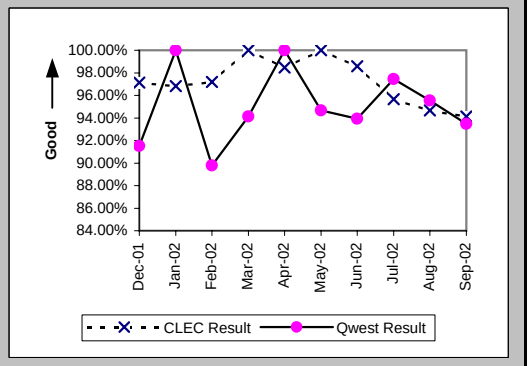
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	1	13.00				
Jan-02	3	1	3.00	0	0							
Feb-02	12	1	12.00	0	0							
Mar-02						9	1	9.00				
Apr-02						23	1	23.00				
May-02	2	1	2.00	0	0							
Jun-02												
Jul-02						108	1	108.00				
Aug-02						9	2	4.50	2.12			
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

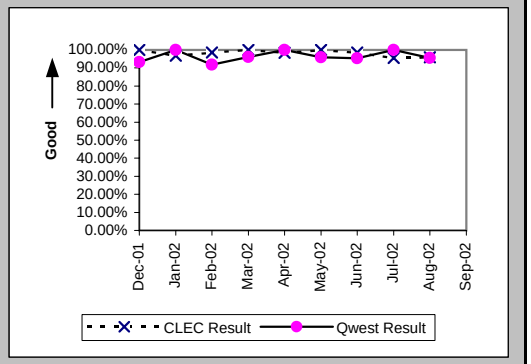
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	70	97.14%	0	0	54	59	91.53%	27.85%	-1.14	-1.69	No
Jan-02	61	63	96.83%	0	0	32	32	100.00%	N/A	N/A	-0.51	No
Feb-02	69	71	97.18%	0	0	44	49	89.80%	30.27%	-1.31	-1.8	No
Mar-02	73	73	100.00%	0	0	48	51	94.12%	23.53%	-1.37	-1.83	No
Apr-02	64	65	98.46%	0	0	52	52	100.00%	N/A	N/A	-0.64	No
May-02	72	72	100.00%	0	0	71	75	94.67%	22.47%	-1.44	-1.87	No
Jun-02	69	70	98.57%	0	0	62	66	93.94%	23.86%	-1.13	-1.69	No
Jul-02	66	69	95.65%	0	0	38	39	97.44%	15.81%	0.36	-0.78	No
Aug-02	71	75	94.67%	0	0	43	45	95.56%	20.61%	0.12	-0.93	No
Sep-02	64	68	94.12%	0	0	43	46	93.48%	24.69%	-0.14	-1.08	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

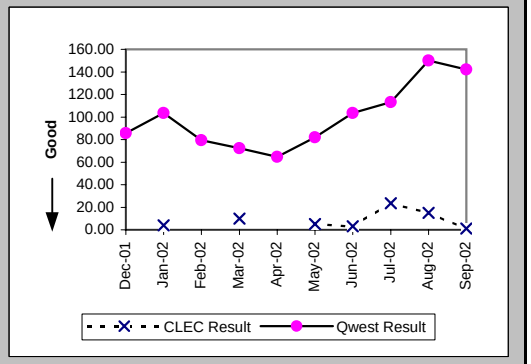
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	70	100.00%	0	0	55	59	93.22%	25.14%	-1.53	-1.93	No
Jan-02	61	63	96.83%	0	0	32	32	100.00%	N/A	N/A	-0.51	No
Feb-02	70	71	98.59%	0	0	45	49	91.84%	27.38%	-1.33	-1.81	No
Mar-02	73	73	100.00%	0	0	49	51	96.08%	19.41%	-1.11	-1.67	No
Apr-02	64	65	98.46%	0	0	52	52	100.00%	N/A	N/A	-0.64	No
May-02	72	72	100.00%	0	0	72	75	96.00%	19.60%	-1.24	-1.75	No
Jun-02	69	70	98.57%	0	0	63	66	95.45%	20.83%	-0.87	-1.53	No
Jul-02	66	69	95.65%	0	0	39	39	100.00%	N/A	N/A	-0.28	No
Aug-02	72	75	96.00%	0	0	43	45	95.56%	20.61%	-0.11	-1.07	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

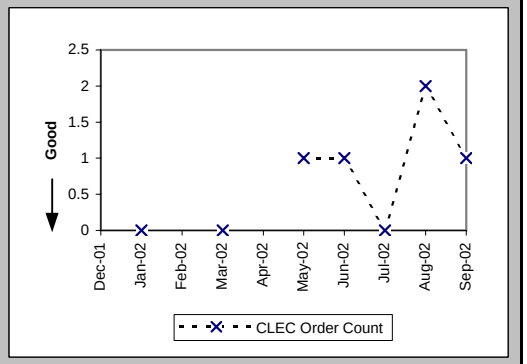
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1201	14	85.79	89.77			
Jan-02	8	2	4.00	0	0	1449	14	103.50	93.08	-1.41	-1.86	No
Feb-02						1671	21	79.57	93.15			
Mar-02	10	1	10.00	0	0	1956	27	72.44	90.64	-0.68	-1.41	No
Apr-02						1617	25	64.68	62.20			
May-02	5	1	5.00	0	0	1970	24	82.08	68.16	-1.11	-1.67	No
Jun-02	6	2	3.00	0	0	1968	19	103.58	74.31	-1.82	-2.11	No
Jul-02	47	2	23.50	0	0	2036	18	113.11	86.88	-1.38	-1.84	No
Aug-02	30	2	15.00	0	0	1652	11	150.18	99.66	-1.76	-2.07	No
Sep-02	1	1	1.00	0	0	1849	13	142.23	113.34	-1.2	-1.73	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

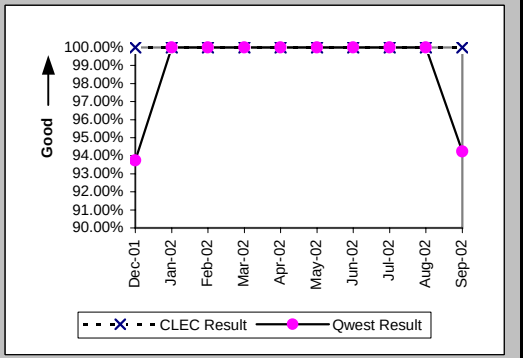
Date	CLEC Order Count
Dec-01	
Jan-02	0
Feb-02	
Mar-02	0
Apr-02	
May-02	1
Jun-02	1
Jul-02	0
Aug-02	2
Sep-02	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

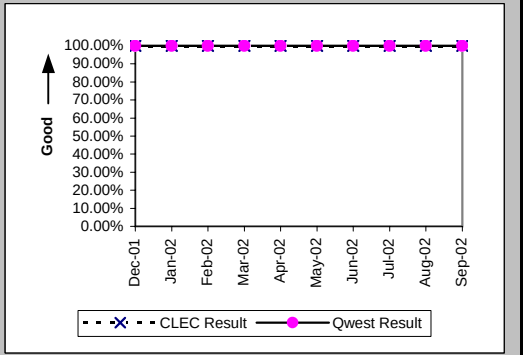
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	30	32	93.75%	24.21%	-0.43	-1.26	No
Jan-02	6	6	100.00%	2	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	2	0	32	32	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	3	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	56	56	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	2	0	46	46	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	3	0	51	51	100.00%	N/A	N/A	N/A	
Jul-02	9	9	100.00%	1	0	39	39	100.00%	N/A	N/A	N/A	
Aug-02	12	12	100.00%	6	0	28	28	100.00%	N/A	N/A	N/A	
Sep-02	10	10	100.00%	5	0	49	52	94.23%	23.32%	-0.72	-1.44	No



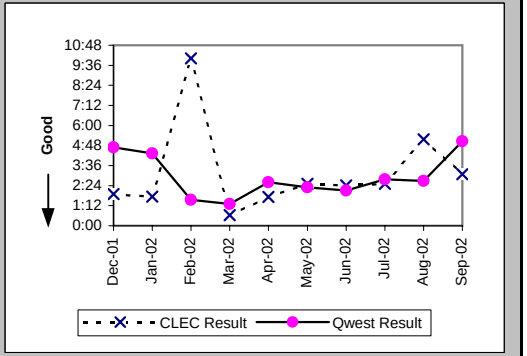
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	
Jan-02	6	6	100.00%	2	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	2	0	33	33	100.00%	N/A	N/A	N/A	
Mar-02	4	4	100.00%	3	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
May-02	7	7	100.00%	2	0	46	46	100.00%	N/A	N/A	N/A	
Jun-02	5	5	100.00%	3	0	52	52	100.00%	N/A	N/A	N/A	
Jul-02	9	9	100.00%	1	0	39	39	100.00%	N/A	N/A	N/A	
Aug-02	12	12	100.00%	6	0	30	30	100.00%	N/A	N/A	N/A	
Sep-02	10	10	100.00%	5	0	53	53	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

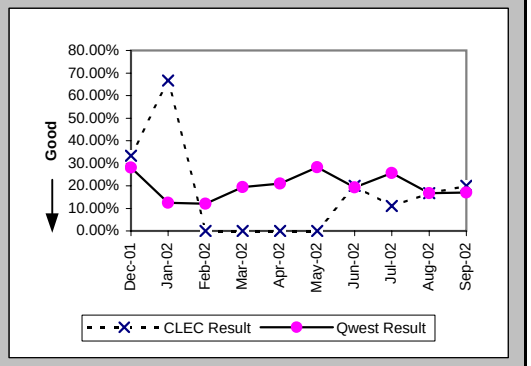
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5:43	3	1:54	1	0	150:32	32	4:42	8:09	-0.57	-1.35	No
Jan-02	10:24	6	1:44	2	0	103:51	24	4:20	5:52	-0.97	-1.59	No
Feb-02	20:02	2	10:01	2	0	51:16	33	1:33	1:57	1.93	0.17	Yes
Mar-02	2:31	4	0:38	3	0	46:40	36	1:18	1:29	-0.85	-1.52	No
Apr-02	3:26	2	1:43	0	0	148:02	57	2:36	2:54	-0.42	-1.26	No
May-02	17:31	7	2:30	2	0	106:10	46	2:18	2:42	0.36	-0.78	No
Jun-02	12:07	5	2:25	3	0	109:29	52	2:06	2:04	0.46	-0.72	No
Jul-02	22:42	9	2:31	1	0	108:19	39	2:47	2:44	-0.25	-1.15	No
Aug-02	62:06	12	5:10	6	0	80:17	30	2:41	2:43	1.58	-0.04	No
Sep-02	30:50	10	3:05	5	0	267:44	53	5:03	7:17	-0.78	-1.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

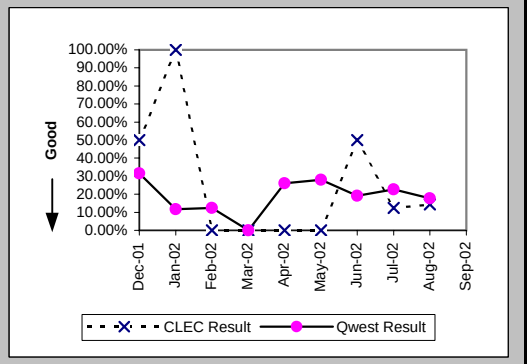
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	9	32	28.13%	44.96%	0.14	-0.92	No
Jan-02	4	6	66.67%	2	0	3	24	12.50%	33.07%	2.47	0.5	Yes
Feb-02	0	2	0.00%	2	0	4	33	12.12%	32.64%	-0.51	-1.31	No
Mar-02	0	4	0.00%	3	0	7	36	19.44%	39.58%	-0.93	-1.57	No
Apr-02	0	2	0.00%	0	0	12	57	21.05%	40.77%	-0.72	-1.44	No
May-02	0	7	0.00%	2	0	13	46	28.26%	45.03%	-1.55	-1.94	No
Jun-02	1	5	20.00%	3	0	10	52	19.23%	39.41%	0.04	-0.98	No
Jul-02	1	9	11.11%	1	0	10	39	25.64%	43.67%	-0.9	-1.55	No
Aug-02	2	12	16.67%	6	0	5	30	16.67%	37.27%	0	-1	No
Sep-02	2	10	20.00%	5	0	9	53	16.98%	37.55%	0.23	-0.86	No



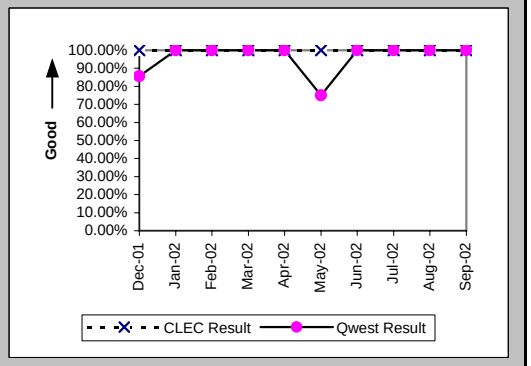
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	1	0	6	19	31.58%	46.48%	0.38	-0.77	No
Jan-02	4	4	100.00%	2	0	2	17	11.76%	32.22%	3.22	0.96	Yes
Feb-02	0	1	0.00%	2	0	2	16	12.50%	33.07%	-0.37	-1.22	No
Mar-02	0	2	0.00%	3	0	0	13	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	0	0	6	23	26.09%	43.91%	-0.58	-1.35	No
May-02	0	5	0.00%	2	0	7	25	28.00%	44.90%	-1.27	-1.77	No
Jun-02	1	2	50.00%	3	0	5	26	19.23%	39.41%	0.79	-0.52	No
Jul-02	1	8	12.50%	1	0	5	22	22.73%	41.91%	-0.59	-1.36	No
Aug-02	1	7	14.29%	6	0	3	17	17.65%	38.12%	-0.2	-1.12	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

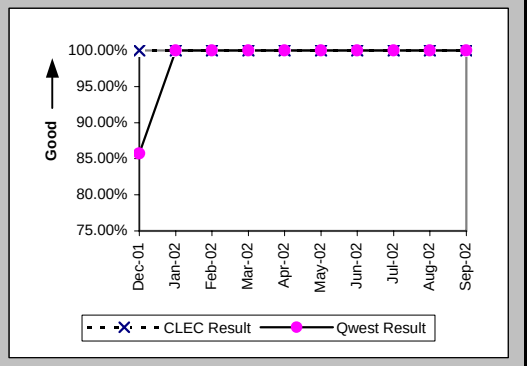
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	6	7	85.71%	34.99%	-0.59	-1.36	No
Jan-02	2	2	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Jun-02	7	7	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	4	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	7	0	3	3	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

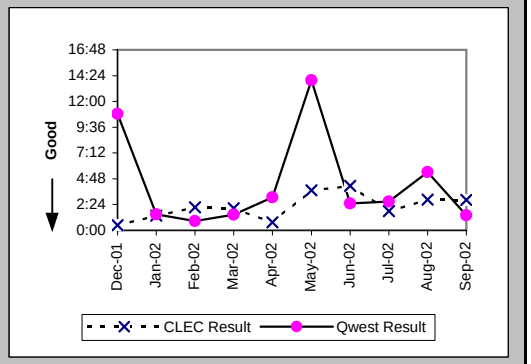
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	2	0	6	7	85.71%	34.99%	-0.59	-1.36	No
Jan-02	2	2	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
May-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	1	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	4	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	4	4	100.00%	7	0	3	3	100.00%	N/A	N/A	N/A	



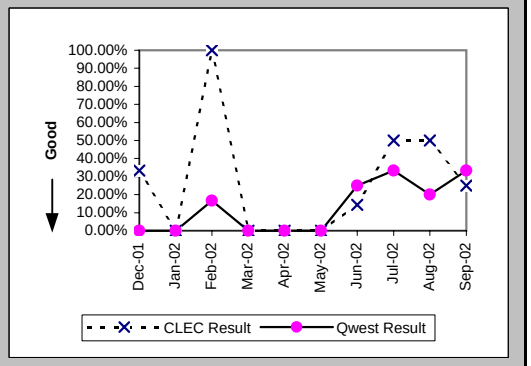
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:27	3	0:29	2	0	75:52	7	10:50	22:45	-0.66	-1.4	No
Jan-02	2:44	2	1:22	1	0	1:29	1	1:29				
Feb-02	2:09	1	2:09	0	0	5:09	6	0:52	0:33	1.46	-0.11	No
Mar-02	2:04	1	2:04	0	0	2:53	2	1:27	0:23	3.72	1.26	Yes
Apr-02	0:45	1	0:45	0	0	12:17	4	3:04	2:59	-0.7	-1.42	No
May-02	3:44	1	3:44	0	0	55:53	4	13:58	22:20	-0.41	-1.25	No
Jun-02	28:58	7	4:08	1	0	20:11	8	2:31	2:37	0.59	-0.64	No
Jul-02	3:35	2	1:47	0	0	16:06	6	2:41	2:23	-0.46	-1.28	No
Aug-02	17:04	6	2:51	4	0	27:12	5	5:26	3:24	-1.26	-1.76	No
Sep-02	11:21	4	2:50	7	0	4:12	3	1:24	1:20	1.65	0.01	Yes



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

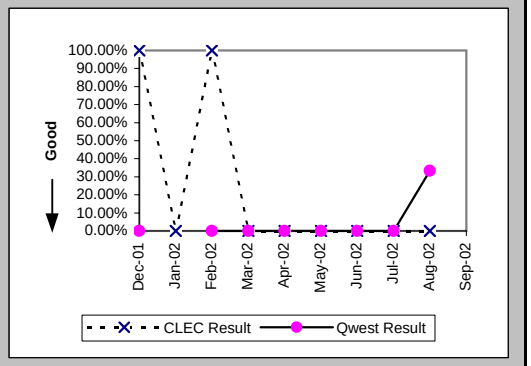
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	2	0	0	7	0.00%	N/A	N/A	-0.35	No
Jan-02	0	2	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	1	6	16.67%	37.27%	1.13	-0.31	No
Mar-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02	1	7	14.29%	1	0	2	8	25.00%	43.30%	-0.48	-1.29	No
Jul-02	1	2	50.00%	0	0	2	6	33.33%	47.14%	0.2	-0.88	No
Aug-02	3	6	50.00%	4	0	1	5	20.00%	40.00%	0.85	-0.48	No
Sep-02	1	4	25.00%	7	0	1	3	33.33%	47.14%	-0.23	-1.14	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

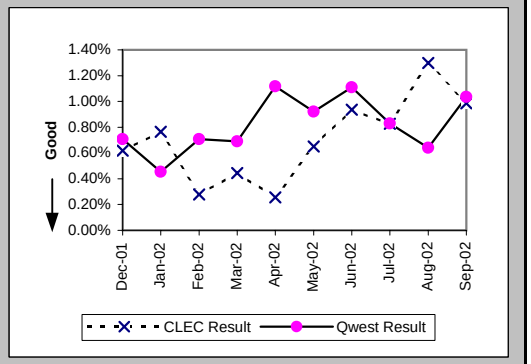
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	0	4	0.00%	N/A	N/A	-0.15	No
Jan-02	0	2	0.00%	1	0							
Feb-02	1	1	100.00%	0	0	0	2	0.00%	N/A	N/A	-0.37	No
Mar-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
May-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02	0	3	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jul-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Aug-02	0	2	0.00%	4	0	1	3	33.33%	47.14%	-0.77	-1.47	No
Sep-02												



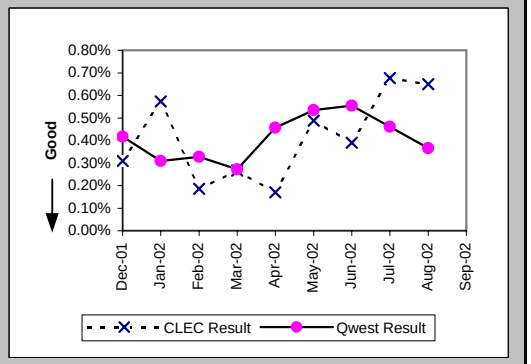
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	969	0.62%	3	0	39	5521	0.71%	8.38%	-0.3	-1.18	No
Jan-02	8	1046	0.76%	3	0	25	5507	0.45%	6.72%	1.37	-0.17	No
Feb-02	3	1079	0.28%	2	0	39	5505	0.71%	8.39%	-1.54	-1.94	No
Mar-02	5	1125	0.44%	3	0	38	5504	0.69%	8.28%	-0.91	-1.55	No
Apr-02	3	1179	0.25%	0	0	61	5467	1.12%	10.50%	-2.55	-2.55	No
May-02	8	1231	0.65%	2	0	50	5427	0.92%	9.55%	-0.9	-1.55	No
Jun-02	12	1282	0.94%	4	0	60	5413	1.11%	10.47%	-0.53	-1.32	No
Jul-02	11	1331	0.83%	1	0	45	5420	0.83%	9.07%	-0.01	-1.01	No
Aug-02	18	1386	1.30%	10	0	35	5456	0.64%	7.98%	2.74	0.66	Yes
Sep-02	14	1422	0.98%	12	0	56	5413	1.03%	10.12%	-0.17	-1.1	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

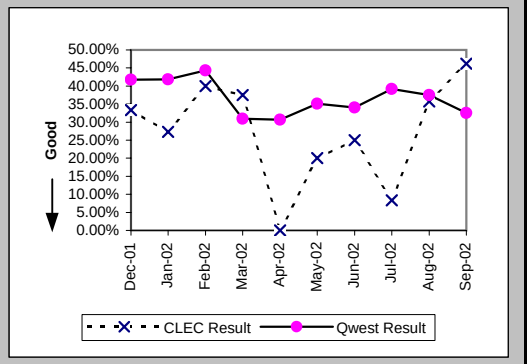
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	969	0.31%	3	0	23	5521	0.42%	6.44%	-0.48	-1.29	No
Jan-02	6	1046	0.57%	3	0	17	5507	0.31%	5.55%	1.42	-0.14	No
Feb-02	2	1079	0.19%	2	0	18	5505	0.33%	5.71%	-0.75	-1.45	No
Mar-02	3	1125	0.27%	3	0	15	5504	0.27%	5.21%	-0.03	-1.02	No
Apr-02	2	1179	0.17%	0	0	25	5467	0.46%	6.75%	-1.33	-1.81	No
May-02	6	1231	0.49%	2	0	29	5427	0.53%	7.29%	-0.2	-1.12	No
Jun-02	5	1282	0.39%	4	0	30	5413	0.55%	7.42%	-0.71	-1.43	No
Jul-02	9	1331	0.68%	1	0	25	5420	0.46%	6.78%	1.04	-0.37	No
Aug-02	9	1386	0.65%	10	0	20	5456	0.37%	6.04%	1.56	-0.05	No
Sep-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

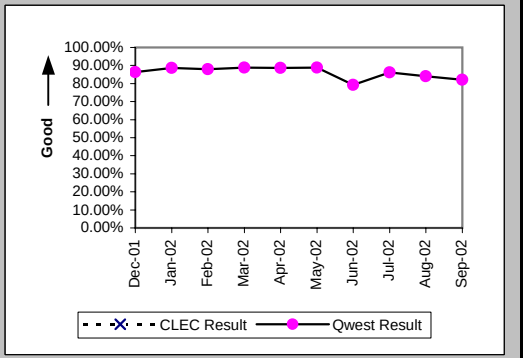
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	9	33.33%	0	0	28	67	41.79%	49.32%	-0.48	-1.29	No
Jan-02	3	11	27.27%	0	0	18	43	41.86%	49.33%	-0.88	-1.53	No
Feb-02	2	5	40.00%	0	0	31	70	44.29%	49.67%	-0.19	-1.11	No
Mar-02	3	8	37.50%	0	0	17	55	30.91%	46.21%	0.35	-0.78	No
Apr-02	0	3	0.00%	0	0	27	88	30.68%	46.12%	-1.13	-1.69	No
May-02	2	10	20.00%	0	0	27	77	35.06%	47.72%	-0.94	-1.57	No
Jun-02	4	16	25.00%	0	0	31	91	34.07%	47.39%	-0.71	-1.43	No
Jul-02	1	12	8.33%	0	0	29	74	39.19%	48.82%	-2.03	-2.23	No
Aug-02	10	28	35.71%	0	0	21	56	37.50%	48.41%	-0.16	-1.1	No
Sep-02	12	26	46.15%	0	0	27	83	32.53%	46.85%	1.24	-0.25	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

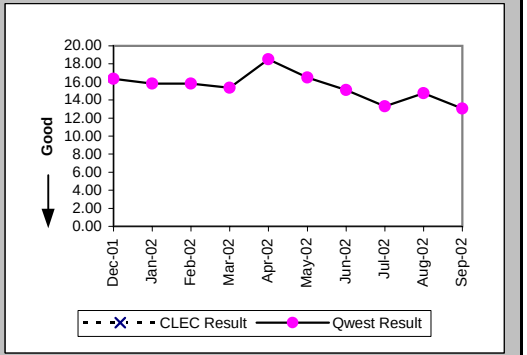
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						178	206	86.41%	34.27%			
Jan-02						164	185	88.65%	31.72%			
Feb-02						212	241	87.97%	32.53%			
Mar-02						198	223	88.79%	31.55%			
Apr-02						241	272	88.60%	31.78%			
May-02						184	207	88.89%	31.43%			
Jun-02						188	237	79.32%	40.50%			
Jul-02						212	246	86.18%	34.51%			
Aug-02						233	277	84.12%	36.55%			
Sep-02						133	162	82.10%	38.34%			



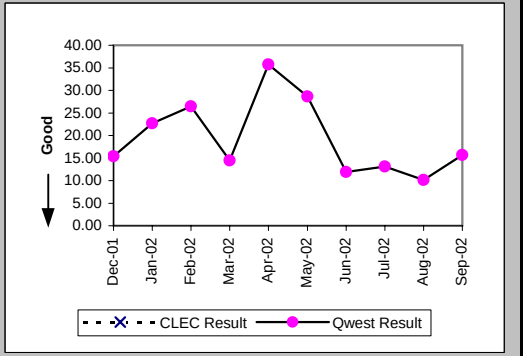
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3728	228	16.35	10.11			
Jan-02						3557	225	15.81	12.85			
Feb-02						4157	263	15.81	14.19			
Mar-02						4011	261	15.37	10.88			
Apr-02						6352	343	18.52	17.35			
May-02						3924	238	16.49	15.63			
Jun-02						4458	295	15.11	9.71			
Jul-02						3482	262	13.29	9.33			
Aug-02						4570	310	14.74	12.42			
Sep-02						2443	187	13.06	8.47			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

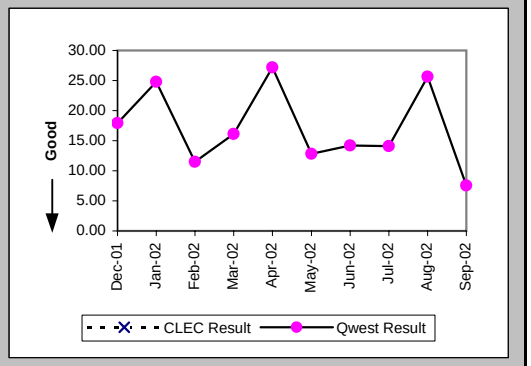
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						338	22	15.36	13.48			
Jan-02						863	38	22.71	13.79			
Feb-02						715	27	26.48	24.69			
Mar-02						289	20	14.45	12.05			
Apr-02						1572	44	35.73	29.89			
May-02						773	27	28.63	34.89			
Jun-02						428	36	11.89	8.69			
Jul-02						355	27	13.15	11.23			
Aug-02						417	41	10.17	7.03			
Sep-02						376	24	15.67	10.13			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

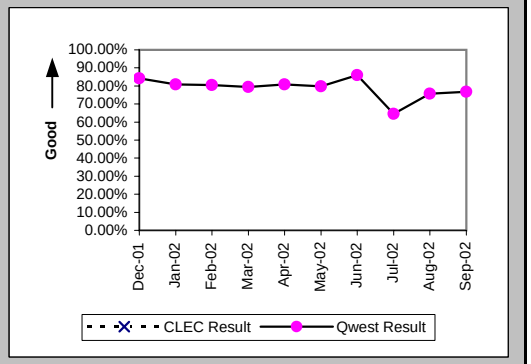
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						233	13	17.92	9.56			
Jan-02						124	5	24.80	9.81			
Feb-02						46	4	11.50	9.57			
Mar-02						113	7	16.14	18.22			
Apr-02						136	5	27.20	32.06			
May-02						77	6	12.83	9.62			
Jun-02						227	16	14.19	10.51			
Jul-02						141	10	14.10	8.99			
Aug-02						410	16	25.62	27.45			
Sep-02						68	9	7.56	5.66			



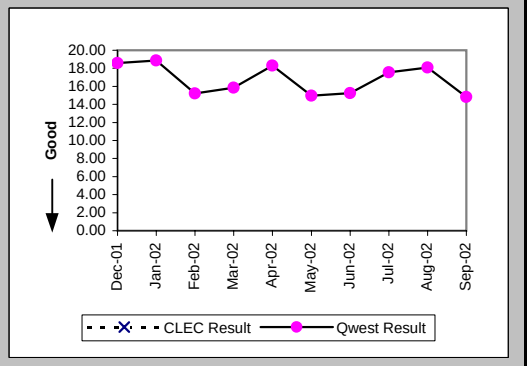
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						170	202	84.16%	36.51%			
Jan-02						122	151	80.79%	39.39%			
Feb-02						166	206	80.58%	39.56%			
Mar-02						143	180	79.44%	40.41%			
Apr-02						169	209	80.86%	39.34%			
May-02						230	288	79.86%	40.10%			
Jun-02						226	263	85.93%	34.77%			
Jul-02						178	276	64.49%	47.85%			
Aug-02						184	243	75.72%	42.88%			
Sep-02						155	202	76.73%	42.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

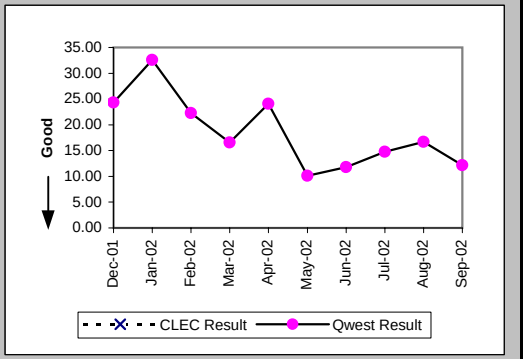
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4290	231	18.57	14.25			
Jan-02						3488	185	18.85	21.13			
Feb-02						3729	245	15.22	14.49			
Mar-02						3184	201	15.84	13.47			
Apr-02						4248	232	18.31	17.92			
May-02						4639	310	14.96	9.43			
Jun-02						4762	312	15.26	8.90			
Jul-02						5789	330	17.54	12.12			
Aug-02						5049	279	18.10	13.41			
Sep-02						3243	219	14.81	13.32			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

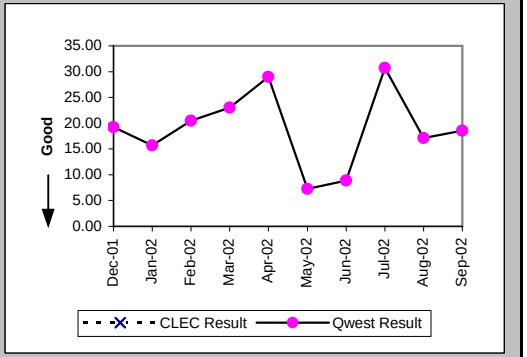
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						851	35	24.31	22.06			
Jan-02						1074	33	32.55	36.03			
Feb-02						824	37	22.27	24.98			
Mar-02						645	39	16.54	22.83			
Apr-02						939	39	24.08	29.98			
May-02						545	54	10.09	10.68			
Jun-02						484	41	11.80	8.90			
Jul-02						1345	91	14.78	10.47			
Aug-02						935	56	16.70	14.53			
Sep-02						365	30	12.17	12.78			



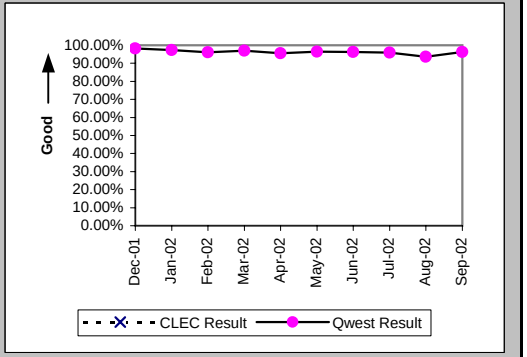
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	4	19.25	14.08			
Jan-02						141	9	15.67	14.80			
Feb-02						123	6	20.50	36.00			
Mar-02						46	2	23.00	2.83			
Apr-02						174	6	29.00	22.03			
May-02						51	7	7.29	7.34			
Jun-02						80	9	8.89	6.95			
Jul-02						399	13	30.69	19.89			
Aug-02						223	13	17.15	11.36			
Sep-02						334	18	18.56	22.01			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

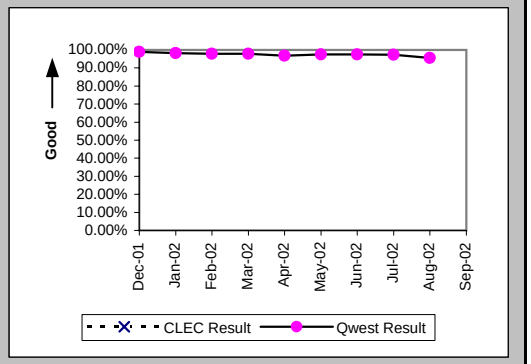
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						453	461	98.26%	13.06%			
Jan-02						426	438	97.26%	16.32%			
Feb-02						443	461	96.10%	19.37%			
Mar-02						472	487	96.92%	17.28%			
Apr-02						499	522	95.59%	20.52%			
May-02						549	569	96.49%	18.42%			
Jun-02						562	584	96.23%	19.04%			
Jul-02						582	607	95.88%	19.87%			
Aug-02						564	602	93.69%	24.32%			
Sep-02						488	507	96.25%	18.99%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

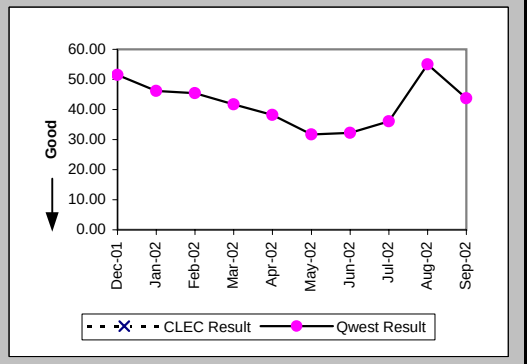
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						456	461	98.92%	10.36%			
Jan-02						430	438	98.17%	13.39%			
Feb-02						451	461	97.83%	14.57%			
Mar-02						477	487	97.95%	14.18%			
Apr-02						505	522	96.74%	17.75%			
May-02						555	569	97.54%	15.49%			
Jun-02						569	584	97.43%	15.82%			
Jul-02						591	607	97.36%	16.02%			
Aug-02						575	602	95.52%	20.70%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

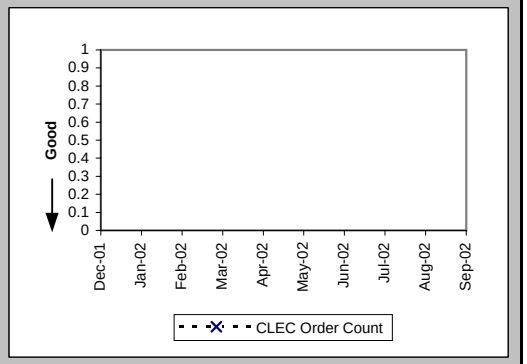
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2216	43	51.53	42.19			
Jan-02						2910	63	46.19	48.29			
Feb-02						3454	76	45.45	53.12			
Mar-02						2832	68	41.65	54.71			
Apr-02						2753	72	38.24	57.42			
May-02						3265	103	31.70	57.29			
Jun-02						4486	139	32.27	54.10			
Jul-02						4178	116	36.02	63.34			
Aug-02						3358	61	55.05	84.74			
Sep-02						3145	72	43.68	83.30			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

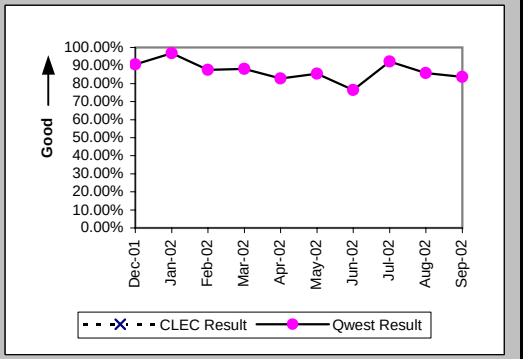
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

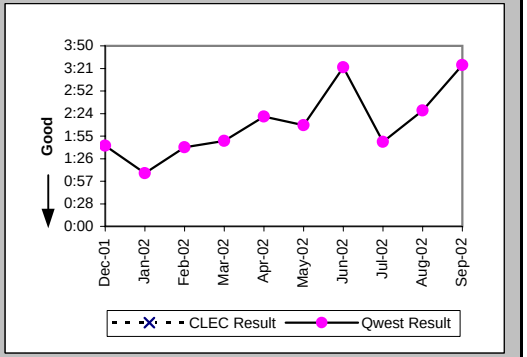
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	96	90.63%	29.15%			
Jan-02						120	124	96.77%	17.67%			
Feb-02						99	113	87.61%	32.95%			
Mar-02						127	144	88.19%	32.27%			
Apr-02						111	134	82.84%	37.71%			
May-02						124	145	85.52%	35.19%			
Jun-02						136	178	76.40%	42.46%			
Jul-02						166	180	92.22%	26.78%			
Aug-02						194	226	85.84%	34.86%			
Sep-02						123	147	83.67%	36.96%			



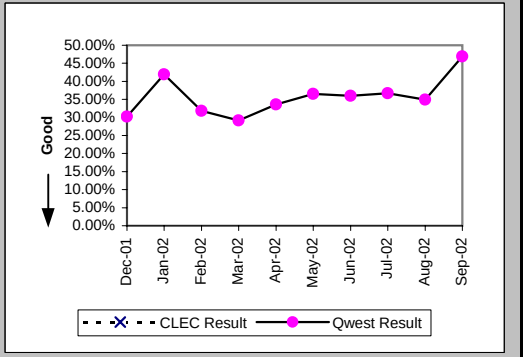
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						165:21	96	1:43	2:54			
Jan-02						139:31	124	1:08	1:13			
Feb-02						190:35	113	1:41	2:48			
Mar-02						262:29	144	1:49	2:29			
Apr-02						311:41	134	2:20	2:34			
May-02						311:18	145	2:09	2:28			
Jun-02						601:36	178	3:23	4:42			
Jul-02						324:24	180	1:48	1:59			
Aug-02						557:32	226	2:28	3:11			
Sep-02						504:33	147	3:26	9:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

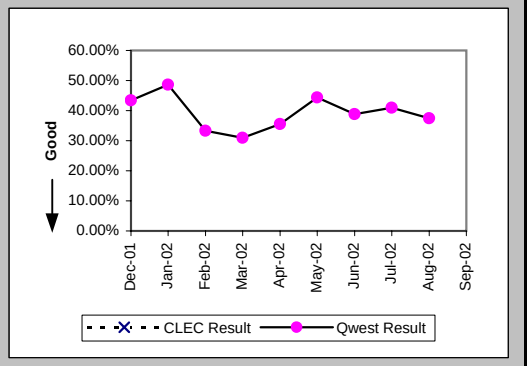
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	96	30.21%	45.92%			
Jan-02						52	124	41.94%	49.35%			
Feb-02						36	113	31.86%	46.59%			
Mar-02						42	144	29.17%	45.45%			
Apr-02						45	134	33.58%	47.23%			
May-02						53	145	36.55%	48.16%			
Jun-02						64	178	35.96%	47.99%			
Jul-02						66	180	36.67%	48.19%			
Aug-02						79	226	34.96%	47.68%			
Sep-02						69	147	46.94%	49.91%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

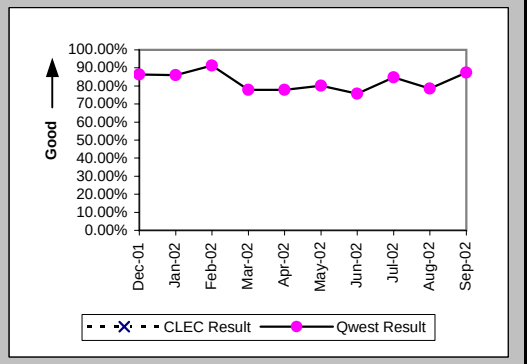
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	53	43.40%	49.56%			
Jan-02						35	72	48.61%	49.98%			
Feb-02						22	66	33.33%	47.14%			
Mar-02						30	97	30.93%	46.22%			
Apr-02						33	93	35.48%	47.85%			
May-02						43	97	44.33%	49.68%			
Jun-02						47	121	38.84%	48.74%			
Jul-02						45	110	40.91%	49.17%			
Aug-02						58	155	37.42%	48.39%			
Sep-02												



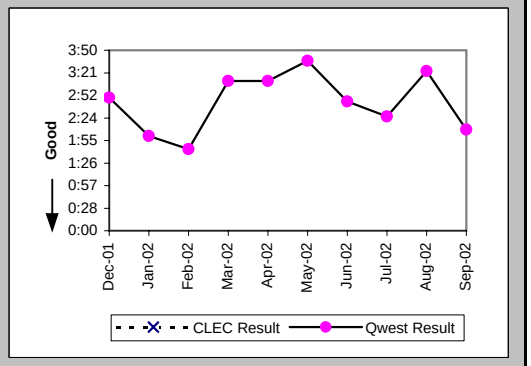
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	81	86.42%	34.26%			
Jan-02						61	71	85.92%	34.79%			
Feb-02						94	103	91.26%	28.24%			
Mar-02						49	63	77.78%	41.57%			
Apr-02						130	167	77.84%	41.53%			
May-02						113	141	80.14%	39.89%			
Jun-02						153	202	75.74%	42.86%			
Jul-02						205	242	84.71%	35.99%			
Aug-02						216	275	78.55%	41.05%			
Sep-02						132	151	87.42%	33.17%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

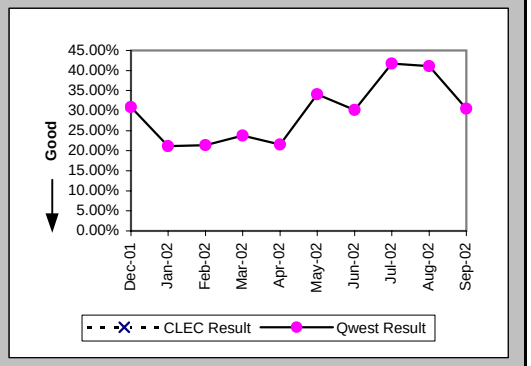
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						229:31	81	2:50	4:43			
Jan-02						142:41	71	2:01	2:44			
Feb-02						179:16	103	1:44	1:49			
Mar-02						200:23	63	3:11	4:42			
Apr-02						531:40	167	3:11	4:10			
May-02						510:51	141	3:37	6:09			
Jun-02						557:01	202	2:45	3:01			
Jul-02						588:32	242	2:26	2:46			
Aug-02						933:14	275	3:24	8:13			
Sep-02						323:44	151	2:09	3:46			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

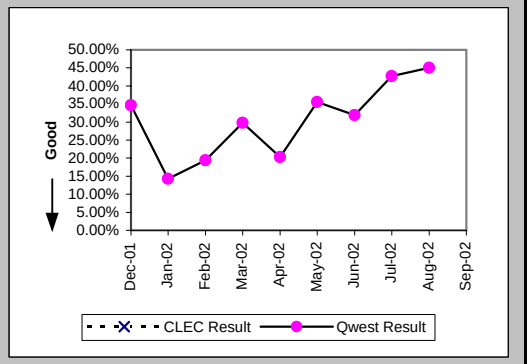
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	81	30.86%	46.19%			
Jan-02						15	71	21.13%	40.82%			
Feb-02						22	103	21.36%	40.98%			
Mar-02						15	63	23.81%	42.59%			
Apr-02						36	167	21.56%	41.12%			
May-02						48	141	34.04%	47.39%			
Jun-02						61	202	30.20%	45.91%			
Jul-02						101	242	41.74%	49.31%			
Aug-02						113	275	41.09%	49.20%			
Sep-02						46	151	30.46%	46.03%			



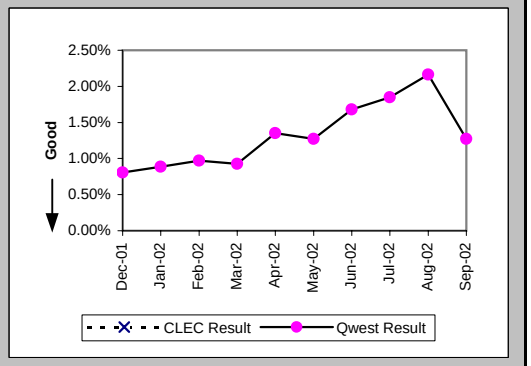
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	49	34.69%	47.60%			
Jan-02						6	42	14.29%	34.99%			
Feb-02						13	67	19.40%	39.55%			
Mar-02						14	47	29.79%	45.73%			
Apr-02						25	123	20.33%	40.24%			
May-02						38	107	35.51%	47.86%			
Jun-02						44	138	31.88%	46.60%			
Jul-02						74	173	42.77%	49.48%			
Aug-02						86	191	45.03%	49.75%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

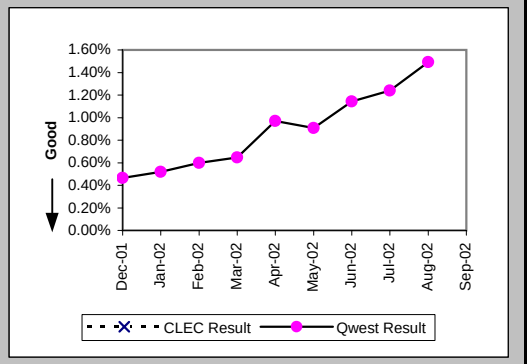
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						177	21955	0.81%	8.94%			
Jan-02						195	22008	0.89%	9.37%			
Feb-02						216	22229	0.97%	9.81%			
Mar-02						207	22295	0.93%	9.59%			
Apr-02						301	22276	1.35%	11.55%			
May-02						286	22465	1.27%	11.21%			
Jun-02						380	22646	1.68%	12.84%			
Jul-02						422	22824	1.85%	13.47%			
Aug-02						501	23175	2.16%	14.54%			
Sep-02						298	23427	1.27%	11.21%			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

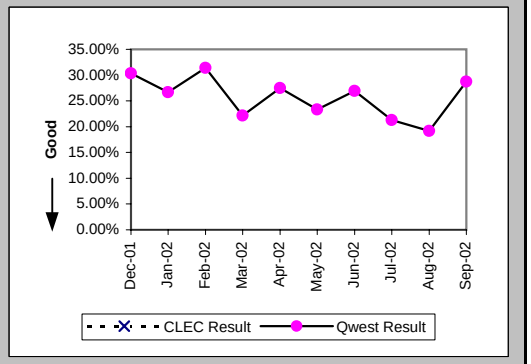
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						102	21955	0.46%	6.80%			
Jan-02						114	22008	0.52%	7.18%			
Feb-02						133	22229	0.60%	7.71%			
Mar-02						144	22295	0.65%	8.01%			
Apr-02						216	22276	0.97%	9.80%			
May-02						204	22465	0.91%	9.49%			
Jun-02						259	22646	1.14%	10.63%			
Jul-02						283	22824	1.24%	11.07%			
Aug-02						346	23175	1.49%	12.13%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

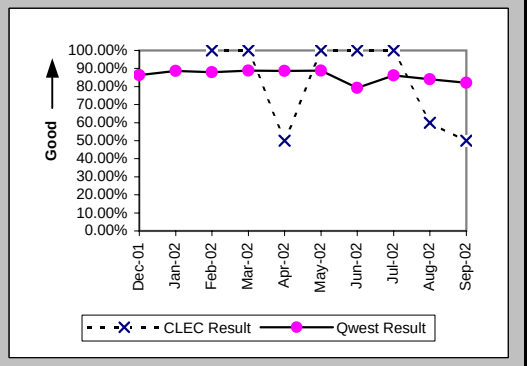
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	254	30.32%	45.96%			
Jan-02						71	266	26.69%	44.23%			
Feb-02						99	315	31.43%	46.42%			
Mar-02						59	266	22.18%	41.55%			
Apr-02						114	415	27.47%	44.64%			
May-02						87	373	23.32%	42.29%			
Jun-02						140	520	26.92%	44.36%			
Jul-02						114	536	21.27%	40.92%			
Aug-02						119	620	19.19%	39.38%			
Sep-02						120	418	28.71%	45.24%			



Checklist #4 - Unbundled Loop - DS1 Capable Installation

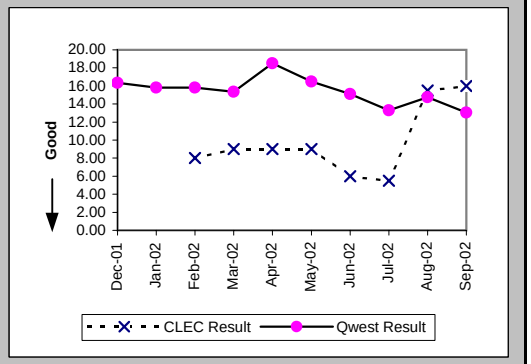
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						178	206	86.41%	34.27%			
Jan-02						164	185	88.65%	31.72%			
Feb-02	1	1	100.00%	0	0	212	241	87.97%	32.53%	-0.37	-1.22	No
Mar-02	1	1	100.00%	0	0	198	223	88.79%	31.55%	-0.35	-1.22	No
Apr-02	1	2	50.00%	1	0	241	272	88.60%	31.78%	1.2	-0.27	No
May-02	2	2	100.00%	0	0	184	207	88.89%	31.43%	-0.5	-1.3	No
Jun-02	1	1	100.00%	0	0	188	237	79.32%	40.50%	-0.51	-1.31	No
Jul-02	2	2	100.00%	0	0	212	246	86.18%	34.51%	-0.56	-1.34	No
Aug-02	3	5	60.00%	0	0	233	277	84.12%	36.55%	1.25	-0.24	No
Sep-02	2	4	50.00%	0	0	133	162	82.10%	38.34%	1.38	-0.16	No



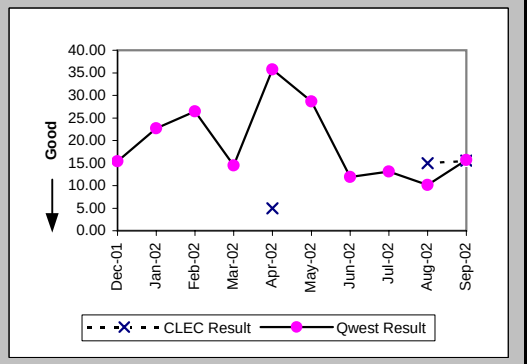
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3728	228	16.35	10.11			
Jan-02						3557	225	15.81	12.85			
Feb-02	8	1	8.00	0	0	4157	263	15.81	14.19	-0.55	-1.33	No
Mar-02	9	1	9.00	0	0	4011	261	15.37	10.88	-0.58	-1.36	No
Apr-02	27	3	9.00	0	0	6352	343	18.52	17.35	-0.95	-1.58	No
May-02	9	1	9.00	1	0	3924	238	16.49	15.63	-0.48	-1.29	No
Jun-02	6	1	6.00	0	0	4458	295	15.11	9.71	-0.94	-1.57	No
Jul-02	11	2	5.50	0	0	3482	262	13.29	9.33	-1.18	-1.72	No
Aug-02	62	4	15.50	1	0	4570	310	14.74	12.42	0.33	-0.8	No
Sep-02	64	4	16.00	0	0	2443	187	13.06	8.47	0.89	-0.46	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

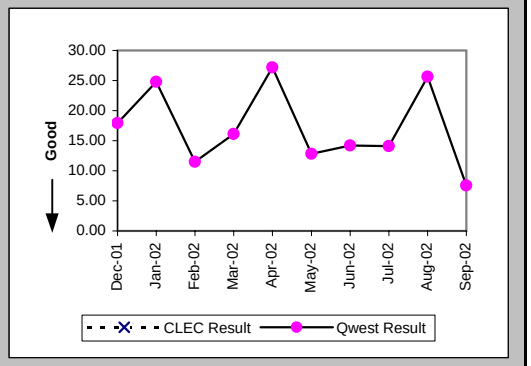
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						338	22	15.36	13.48			
Jan-02						863	38	22.71	13.79			
Feb-02						715	27	26.48	24.69			
Mar-02						289	20	14.45	12.05			
Apr-02	10	2	5.00	1	0	1572	44	35.73	29.89	-1.42	-1.86	No
May-02						773	27	28.63	34.89			
Jun-02						428	36	11.89	8.69			
Jul-02						355	27	13.15	11.23			
Aug-02	30	2	15.00	0	0	417	41	10.17	7.03	0.96	-0.42	No
Sep-02	31	2	15.50	0	0	376	24	15.67	10.13	-0.02	-1.01	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

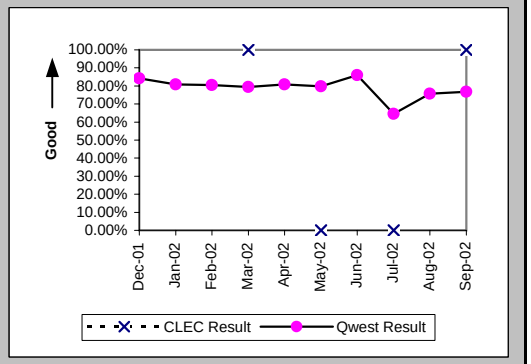
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						233	13	17.92	9.56			
Jan-02						124	5	24.80	9.81			
Feb-02						46	4	11.50	9.57			
Mar-02						113	7	16.14	18.22			
Apr-02						136	5	27.20	32.06			
May-02						77	6	12.83	9.62			
Jun-02						227	16	14.19	10.51			
Jul-02						141	10	14.10	8.99			
Aug-02						410	16	25.62	27.45			
Sep-02						68	9	7.56	5.66			



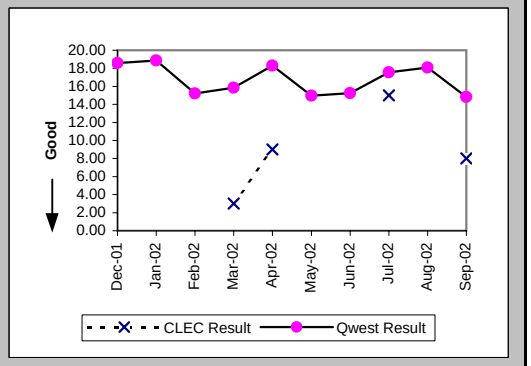
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						170	202	84.16%	36.51%			
Jan-02						122	151	80.79%	39.39%			
Feb-02						166	206	80.58%	39.56%			
Mar-02	3	3	100.00%	0	0	143	180	79.44%	40.41%	-0.87	-1.53	No
Apr-02						169	209	80.86%	39.34%			
May-02	0	1	0.00%	0	0	230	288	79.86%	40.10%	1.28	-0.22	No
Jun-02						226	263	85.93%	34.77%			
Jul-02	0	1	0.00%	1	0	178	276	64.49%	47.85%	0.93	-0.44	No
Aug-02						184	243	75.72%	42.88%			
Sep-02	1	1	100.00%	0	0	155	202	76.73%	42.25%	-0.55	-1.33	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

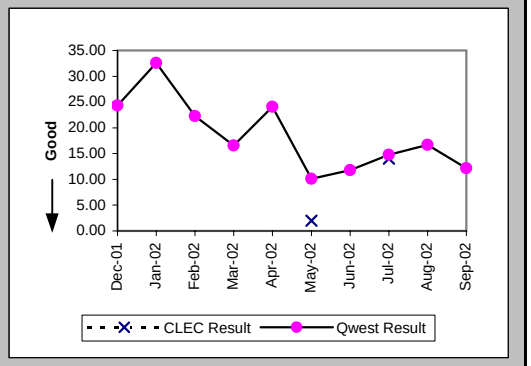
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4290	231	18.57	14.25			
Jan-02						3488	185	18.85	21.13			
Feb-02						3729	245	15.22	14.49			
Mar-02	9	3	3.00	0	0	3184	201	15.84	13.47	-1.64	-2	No
Apr-02	9	1	9.00	0	0	4248	232	18.31	17.92	-0.52	-1.32	No
May-02						4639	310	14.96	9.43			
Jun-02						4762	312	15.26	8.90			
Jul-02	30	2	15.00	0	0	5789	330	17.54	12.12	-0.3	-1.18	No
Aug-02						5049	279	18.10	13.41			
Sep-02	8	1	8.00	0	0	3243	219	14.81	13.32	-0.51	-1.31	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

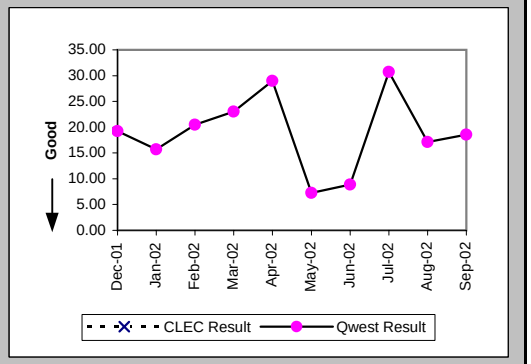
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						851	35	24.31	22.06			
Jan-02						1074	33	32.55	36.03			
Feb-02						824	37	22.27	24.98			
Mar-02						645	39	16.54	22.83			
Apr-02						939	39	24.08	29.98			
May-02	2	1	2.00	0	0	545	54	10.09	10.68	-0.75	-1.46	No
Jun-02						484	41	11.80	8.90			
Jul-02	14	1	14.00	1	0	1345	91	14.78	10.47	-0.07	-1.05	No
Aug-02						935	56	16.70	14.53			
Sep-02						365	30	12.17	12.78			



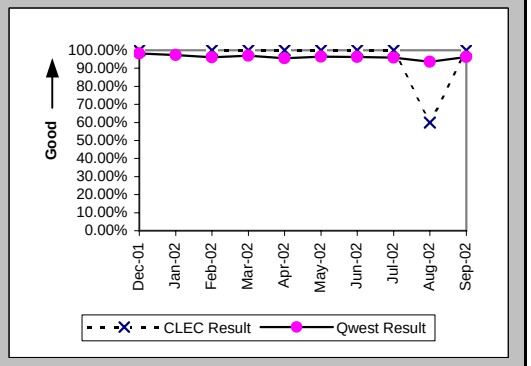
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	4	19.25	14.08			
Jan-02						141	9	15.67	14.80			
Feb-02						123	6	20.50	36.00			
Mar-02						46	2	23.00	2.83			
Apr-02						174	6	29.00	22.03			
May-02						51	7	7.29	7.34			
Jun-02						80	9	8.89	6.95			
Jul-02						399	13	30.69	19.89			
Aug-02						223	13	17.15	11.36			
Sep-02						334	18	18.56	22.01			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

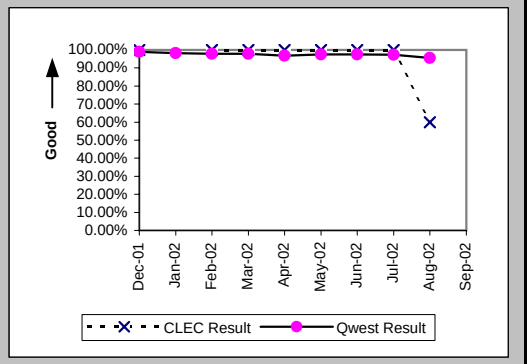
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	453	461	98.26%	13.06%	-0.13	-1.08	No
Jan-02						426	438	97.26%	16.32%			
Feb-02	1	1	100.00%	0	0	443	461	96.10%	19.37%	-0.2	-1.12	No
Mar-02	3	3	100.00%	0	0	472	487	96.92%	17.28%	-0.31	-1.19	No
Apr-02	5	5	100.00%	0	0	499	522	95.59%	20.52%	-0.48	-1.29	No
May-02	4	4	100.00%	0	0	549	569	96.49%	18.42%	-0.38	-1.23	No
Jun-02	2	2	100.00%	0	0	562	584	96.23%	19.04%	-0.28	-1.17	No
Jul-02	3	3	100.00%	0	0	582	607	95.88%	19.87%	-0.36	-1.22	No
Aug-02	3	5	60.00%	0	0	564	602	93.69%	24.32%	2.1	0.28	Yes
Sep-02	5	5	100.00%	0	0	488	507	96.25%	18.99%	-0.44	-1.27	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

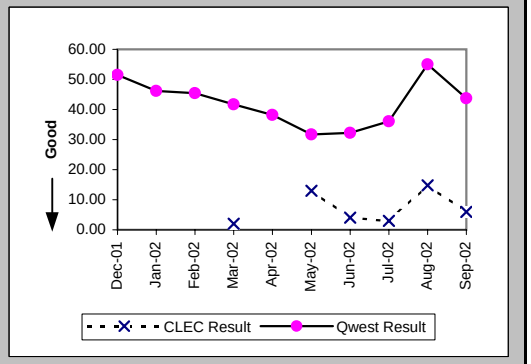
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	456	461	98.92%	10.36%	-0.1	-1.06	No
Jan-02						430	438	98.17%	13.39%			
Feb-02	1	1	100.00%	0	0	451	461	97.83%	14.57%	-0.15	-1.09	No
Mar-02	3	3	100.00%	0	0	477	487	97.95%	14.18%	-0.25	-1.15	No
Apr-02	5	5	100.00%	0	0	505	522	96.74%	17.75%	-0.41	-1.25	No
May-02	4	4	100.00%	0	0	555	569	97.54%	15.49%	-0.32	-1.19	No
Jun-02	2	2	100.00%	0	0	569	584	97.43%	15.82%	-0.23	-1.14	No
Jul-02	3	3	100.00%	0	0	591	607	97.36%	16.02%	-0.28	-1.17	No
Aug-02	3	5	60.00%	0	0	575	602	95.52%	20.70%	2.36	0.43	Yes
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

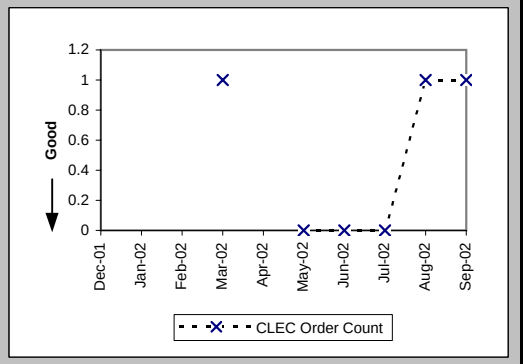
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2216	43	51.53	42.19			
Jan-02						2910	63	46.19	48.29			
Feb-02						3454	76	45.45	53.12			
Mar-02	2	1	2.00	0	0	2832	68	41.65	54.71	-0.72	-1.44	No
Apr-02						2753	72	38.24	57.42			
May-02	13	1	13.00	0	0	3265	103	31.70	57.29	-0.32	-1.2	No
Jun-02	4	1	4.00	0	0	4486	139	32.27	54.10	-0.52	-1.32	No
Jul-02	3	1	3.00	0	0	4178	116	36.02	63.34	-0.52	-1.32	No
Aug-02	59	4	14.75	0	0	3358	61	55.05	84.74	-0.92	-1.56	No
Sep-02	6	1	6.00	0	0	3145	72	43.68	83.30	-0.45	-1.27	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

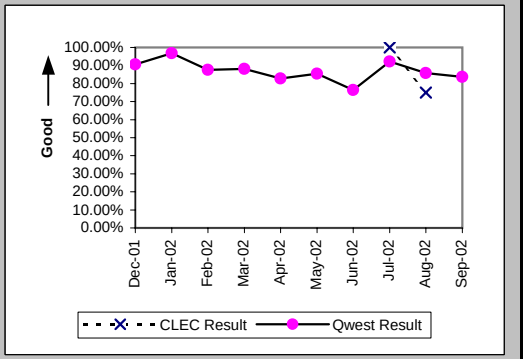
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	1
Apr-02	
May-02	0
Jun-02	0
Jul-02	0
Aug-02	1
Sep-02	1



Checklist #4 - Unbundled Loop - DS1 Capable Repair

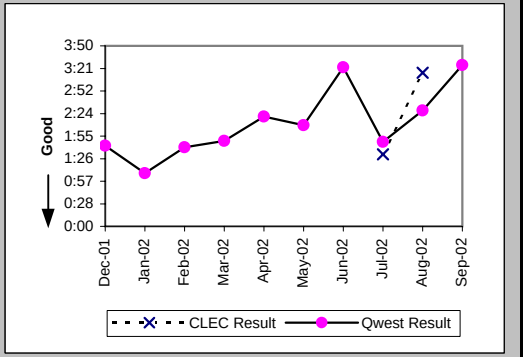
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	96	90.63%	29.15%			
Jan-02						120	124	96.77%	17.67%			
Feb-02						99	113	87.61%	32.95%			
Mar-02						127	144	88.19%	32.27%			
Apr-02						111	134	82.84%	37.71%			
May-02						124	145	85.52%	35.19%			
Jun-02						136	178	76.40%	42.46%			
Jul-02	1	1	100.00%	0	0	166	180	92.22%	26.78%	-0.29	-1.18	No
Aug-02	3	4	75.00%	1	0	194	226	85.84%	34.86%	0.56	-0.66	No
Sep-02						123	147	83.67%	36.96%			



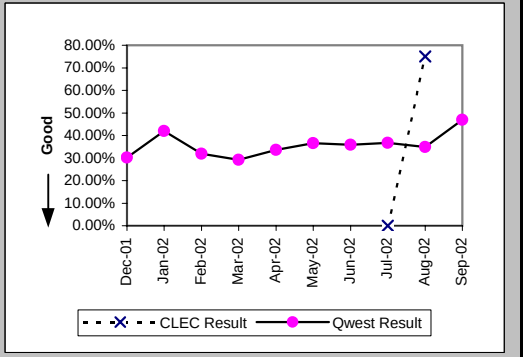
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						165:21	96	1:43	2:54			
Jan-02						139:31	124	1:08	1:13			
Feb-02						190:35	113	1:41	2:48			
Mar-02						262:29	144	1:49	2:29			
Apr-02						311:41	134	2:20	2:34			
May-02						311:18	145	2:09	2:28			
Jun-02						601:36	178	3:23	4:42			
Jul-02	1:32	1	1:32	0	0	324:24	180	1:48	1:59	-0.14	-1.08	No
Aug-02	13:04	4	3:16	1	0	557:32	226	2:28	3:11	0.73	-0.55	No
Sep-02						504:33	147	3:26	9:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

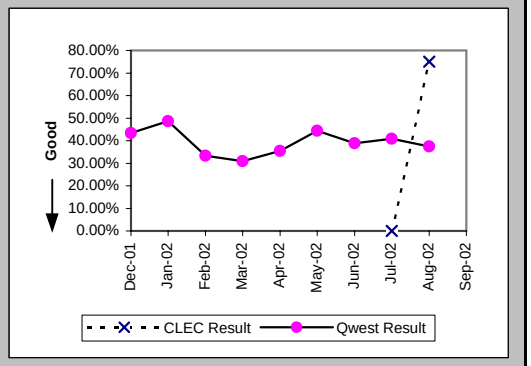
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	96	30.21%	45.92%			
Jan-02						52	124	41.94%	49.35%			
Feb-02						36	113	31.86%	46.59%			
Mar-02						42	144	29.17%	45.45%			
Apr-02						45	134	33.58%	47.23%			
May-02						53	145	36.55%	48.16%			
Jun-02						64	178	35.96%	47.99%			
Jul-02	0	1	0.00%	0	0	66	180	36.67%	48.19%	-0.76	-1.46	No
Aug-02	3	4	75.00%	1	0	79	226	34.96%	47.68%	1.49	-0.09	No
Sep-02						69	147	46.94%	49.91%			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

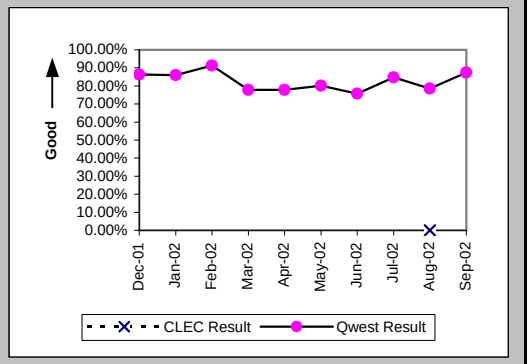
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	53	43.40%	49.56%			
Jan-02						35	72	48.61%	49.98%			
Feb-02						22	66	33.33%	47.14%			
Mar-02						30	97	30.93%	46.22%			
Apr-02						33	93	35.48%	47.85%			
May-02						43	97	44.33%	49.68%			
Jun-02						47	121	38.84%	48.74%			
Jul-02	0	1	0.00%	0	0	45	110	40.91%	49.17%	-0.83	-1.5	No
Aug-02	3	4	75.00%	1	0	58	155	37.42%	48.39%	1.39	-0.16	No
Sep-02												



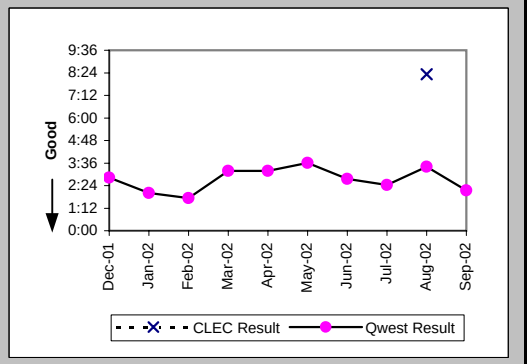
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	81	86.42%	34.26%			
Jan-02						61	71	85.92%	34.79%			
Feb-02						94	103	91.26%	28.24%			
Mar-02						49	63	77.78%	41.57%			
Apr-02						130	167	77.84%	41.53%			
May-02						113	141	80.14%	39.89%			
Jun-02						153	202	75.74%	42.86%			
Jul-02						205	242	84.71%	35.99%			
Aug-02	0	2	0.00%	0	0	216	275	78.55%	41.05%	2.02	0.23	Yes
Sep-02						132	151	87.42%	33.17%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

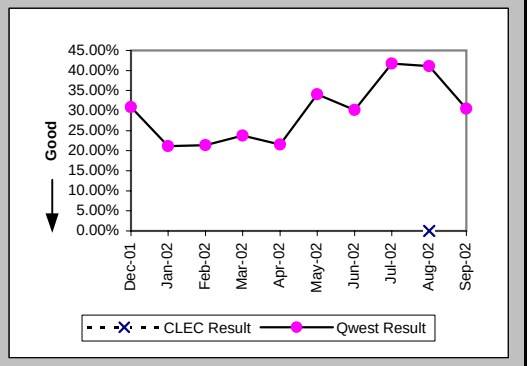
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						229:31	81	2:50	4:43			
Jan-02						142:41	71	2:01	2:44			
Feb-02						179:16	103	1:44	1:49			
Mar-02						200:23	63	3:11	4:42			
Apr-02						531:40	167	3:11	4:10			
May-02						510:51	141	3:37	6:09			
Jun-02						557:01	202	2:45	3:01			
Jul-02						588:32	242	2:26	2:46			
Aug-02	16:38	2	8:19	0	0	933:14	275	3:24	8:13	1.64	0	Yes
Sep-02						323:44	151	2:09	3:46			



Checklist #4 - Unbundled Loop - DS1 Capable Repair

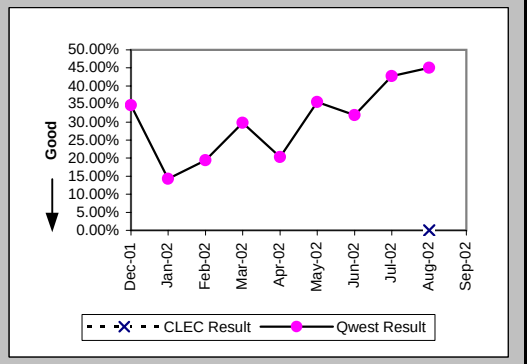
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	81	30.86%	46.19%			
Jan-02						15	71	21.13%	40.82%			
Feb-02						22	103	21.36%	40.98%			
Mar-02						15	63	23.81%	42.59%			
Apr-02						36	167	21.56%	41.12%			
May-02						48	141	34.04%	47.39%			
Jun-02						61	202	30.20%	45.91%			
Jul-02						101	242	41.74%	49.31%			
Aug-02	0	2	0.00%	0	0	113	275	41.09%	49.20%	-1.18	-1.72	No
Sep-02						46	151	30.46%	46.03%			



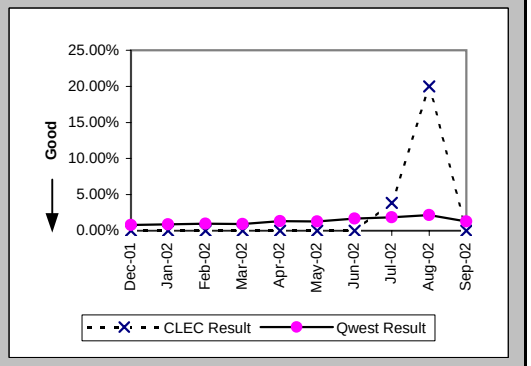
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	49	34.69%	47.60%			
Jan-02						6	42	14.29%	34.99%			
Feb-02						13	67	19.40%	39.55%			
Mar-02						14	47	29.79%	45.73%			
Apr-02						25	123	20.33%	40.24%			
May-02						38	107	35.51%	47.86%			
Jun-02						44	138	31.88%	46.60%			
Jul-02						74	173	42.77%	49.48%			
Aug-02	0	2	0.00%	0	0	86	191	45.03%	49.75%	-1.27	-1.77	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

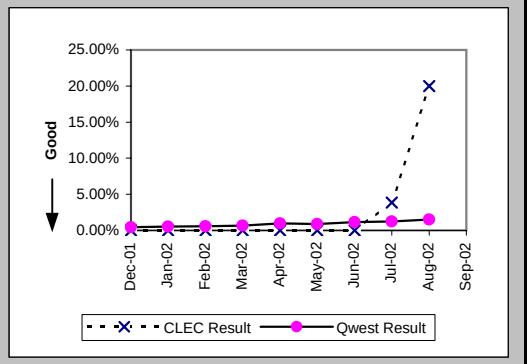
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	0	0	177	21955	0.81%	8.94%	-0.27	-1.16	No
Jan-02	0	9	0.00%	0	0	195	22008	0.89%	9.37%	-0.28	-1.17	No
Feb-02	0	9	0.00%	0	0	216	22229	0.97%	9.81%	-0.3	-1.18	No
Mar-02	0	13	0.00%	0	0	207	22295	0.93%	9.59%	-0.35	-1.21	No
Apr-02	0	17	0.00%	0	0	301	22276	1.35%	11.55%	-0.48	-1.29	No
May-02	0	20	0.00%	0	0	286	22465	1.27%	11.21%	-0.51	-1.31	No
Jun-02	0	23	0.00%	0	0	380	22646	1.68%	12.84%	-0.63	-1.38	No
Jul-02	1	26	3.85%	0	0	422	22824	1.85%	13.47%	0.72	-0.56	No
Aug-02	6	30	20.00%	1	0	501	23175	2.16%	14.54%	4.12	1.5	Yes
Sep-02	0	35	0.00%	0	0	298	23427	1.27%	11.21%	-0.67	-1.41	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

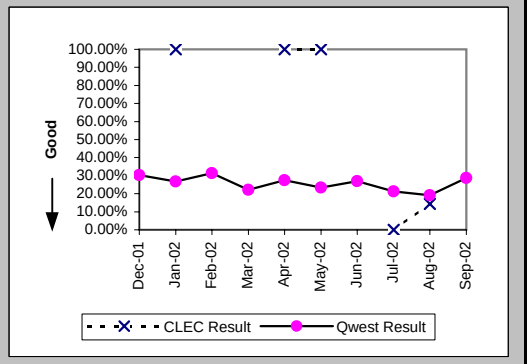
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	9	0.00%	0	0	102	21955	0.46%	6.80%	-0.2	-1.12	No
Jan-02	0	9	0.00%	0	0	114	22008	0.52%	7.18%	-0.22	-1.13	No
Feb-02	0	9	0.00%	0	0	133	22229	0.60%	7.71%	-0.23	-1.14	No
Mar-02	0	13	0.00%	0	0	144	22295	0.65%	8.01%	-0.29	-1.18	No
Apr-02	0	17	0.00%	0	0	216	22276	0.97%	9.80%	-0.41	-1.25	No
May-02	0	20	0.00%	0	0	204	22465	0.91%	9.49%	-0.43	-1.26	No
Jun-02	0	23	0.00%	0	0	259	22646	1.14%	10.63%	-0.52	-1.31	No
Jul-02	1	26	3.85%	0	0	283	22824	1.24%	11.07%	1	-0.39	No
Aug-02	6	30	20.00%	1	0	346	23175	1.49%	12.13%	4.59	1.79	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

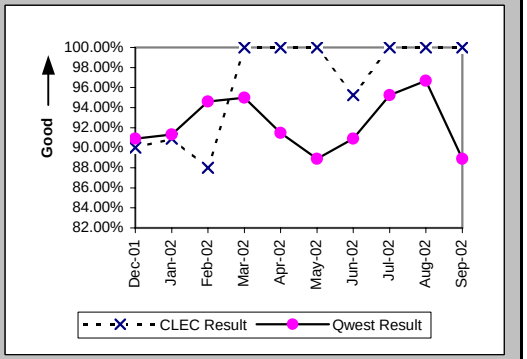
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	254	30.32%	45.96%			
Jan-02	1	1	100.00%	0	0	71	266	26.69%	44.23%	1.11	-0.32	No
Feb-02						99	315	31.43%	46.42%			
Mar-02						59	266	22.18%	41.55%			
Apr-02	1	1	100.00%	0	0	114	415	27.47%	44.64%	1.1	-0.33	No
May-02	1	1	100.00%	0	0	87	373	23.32%	42.29%	1.2	-0.27	No
Jun-02						140	520	26.92%	44.36%			
Jul-02	0	1	0.00%	0	0	114	536	21.27%	40.92%	-0.52	-1.32	No
Aug-02	1	7	14.29%	0	0	119	620	19.19%	39.38%	-0.33	-1.2	No
Sep-02						120	418	28.71%	45.24%			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

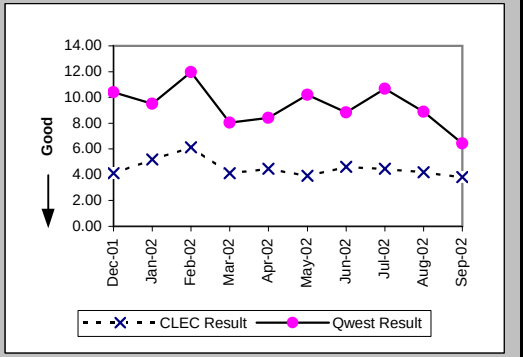
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	20	90.00%	0	0	20	22	90.91%	28.75%	0.05	-0.97	No
Jan-02	10	11	90.91%	0	1	21	23	91.30%	28.18%	0	-1	No
Feb-02	22	25	88.00%	0	0	35	37	94.59%	22.61%	0.87	-0.47	No
Mar-02	18	18	100.00%	0	0	19	20	95.00%	21.79%	-0.71	-1.43	No
Apr-02	33	33	100.00%	0	0	43	47	91.49%	27.90%	-1.34	-1.82	No
May-02	28	28	100.00%	0	0	16	18	88.89%	31.43%	-1.17	-1.71	No
Jun-02	20	21	95.24%	0	0	20	22	90.91%	28.75%	-0.49	-1.3	No
Jul-02	17	17	100.00%	1	0	20	21	95.24%	21.30%	-0.69	-1.42	No
Aug-02	17	17	100.00%	0	0	29	30	96.67%	17.95%	-0.61	-1.37	No
Sep-02	11	11	100.00%	0	0	24	27	88.89%	31.43%	-0.99	-1.6	No



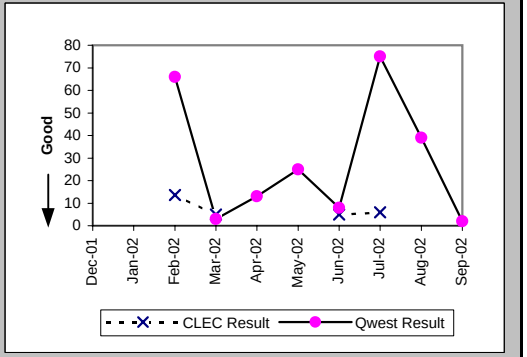
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	62	15	4.13	5	0	229	22	10.41	10.53	-1.78	-2.08	No
Jan-02	57	11	5.18	0	1	209	22	9.50	8.03	-1.46	-1.89	No
Feb-02	98	16	6.12	9	0	455	38	11.97	22.50	-0.87	-1.53	No
Mar-02	74	18	4.11	1	0	169	21	8.05	5.16	-2.37	-2.44	No
Apr-02	143	32	4.47	1	0	362	43	8.42	8.24	-2.05	-2.25	No
May-02	110	28	3.93	0	0	163	16	10.19	11.47	-1.74	-2.06	No
Jun-02	97	21	4.62	0	0	212	24	8.83	6.13	-2.3	-2.4	No
Jul-02	76	17	4.47	1	0	224	21	10.67	17.61	-1.08	-1.66	No
Aug-02	67	16	4.19	1	0	240	27	8.89	10.47	-1.42	-1.87	No
Sep-02	42	11	3.82	0	0	161	25	6.44	4.35	-1.67	-2.01	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

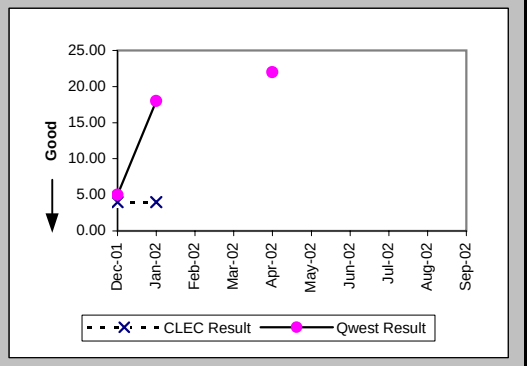
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02	41	3	13.67	0	0	132	2	66.00	91.92	-0.62	-1.38	No
Mar-02	5	1	5.00	0	0	3	1	3.00				
Apr-02						39	3	13.00	15.62			
May-02						50	2	25.00	1.41			
Jun-02	5	1	5.00	0	0	32	4	8.00	11.40	-0.24	-1.14	No
Jul-02	6	1	6.00	0	0	75	1	75.00				
Aug-02						39	1	39.00				
Sep-02						6	3	2.00	1.73			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

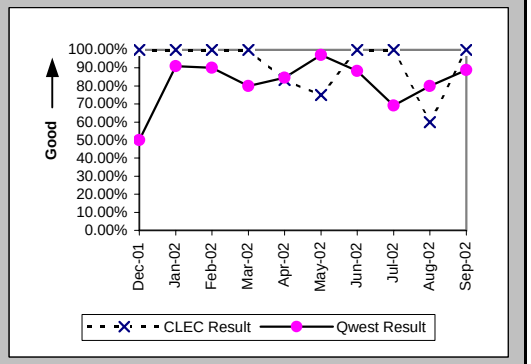
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	3	4.00	0	0	10	2	5.00	2.83	-0.39	-1.24	No
Jan-02	8	2	4.00	0	0	36	2	18.00	1.41	-9.9	-7.02	No
Feb-02												
Mar-02												
Apr-02						22	1	22.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



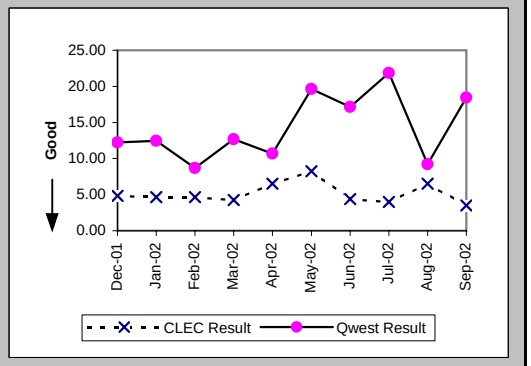
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	6	100.00%	0	0	2	4	50.00%	50.00%	-1.55	-1.94	No
Jan-02	7	7	100.00%	0	0	10	11	90.91%	28.75%	-0.65	-1.4	No
Feb-02	5	5	100.00%	0	0	18	20	90.00%	30.00%	-0.67	-1.41	No
Mar-02	5	5	100.00%	0	0	16	20	80.00%	40.00%	-1	-1.61	No
Apr-02	5	6	83.33%	0	0	11	13	84.62%	36.08%	0	-1	No
May-02	3	4	75.00%	0	0	67	69	97.10%	16.78%	1.43	-0.13	No
Jun-02	8	8	100.00%	0	0	15	17	88.24%	32.22%	-0.85	-1.52	No
Jul-02	8	8	100.00%	1	0	9	13	69.23%	46.15%	-1.48	-1.9	No
Aug-02	6	10	60.00%	0	0	20	25	80.00%	40.00%	1.14	-0.31	No
Sep-02	2	2	100.00%	0	0	8	9	88.89%	31.43%	-0.45	-1.27	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

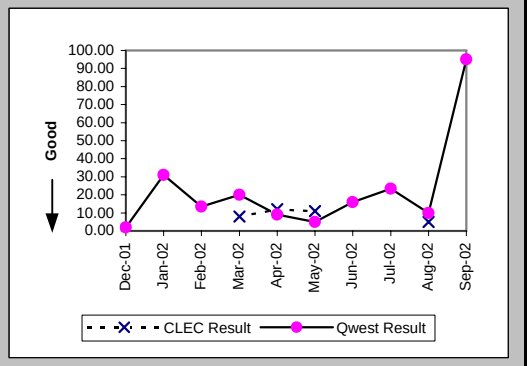
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	6	4.83	0	0	49	4	12.25	11.30	-1.02	-1.62	No
Jan-02	28	6	4.67	1	0	162	13	12.46	14.40	-1.1	-1.67	No
Feb-02	14	3	4.67	2	0	183	21	8.71	7.71	-0.85	-1.52	No
Mar-02	17	4	4.25	2	0	266	21	12.67	17.44	-0.88	-1.54	No
Apr-02	39	6	6.50	0	0	139	13	10.69	9.79	-0.87	-1.53	No
May-02	33	4	8.25	0	0	1355	69	19.64	7.93	-2.79	-2.7	No
Jun-02	35	8	4.38	0	0	309	18	17.17	13.91	-2.16	-2.32	No
Jul-02	36	9	4.00	0	0	284	13	21.85	33.83	-1.22	-1.74	No
Aug-02	52	8	6.50	2	0	221	24	9.21	6.69	-0.99	-1.6	No
Sep-02	7	2	3.50	0	0	166	9	18.44	36.44	-0.52	-1.32	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

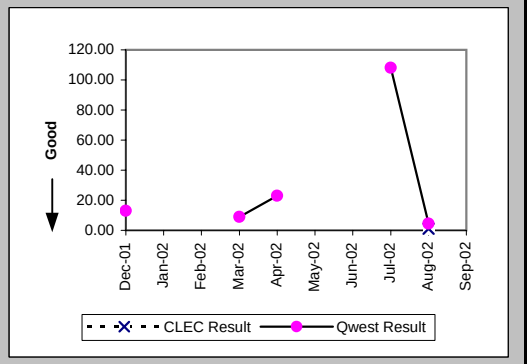
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						62	2	31.00	4.24			
Feb-02						27	2	13.50	13.44			
Mar-02	16	2	8.00	0	0	80	4	20.00	32.81	-0.42	-1.26	No
Apr-02	12	1	12.00	0	0	9	1	9.00				
May-02	22	2	11.00	0	0	10	2	5.00	2.83	0.3	-0.82	No
Jun-02						32	2	16.00	7.07			
Jul-02						70	3	23.33	21.73			
Aug-02	15	3	5.00	0	0	30	3	10.00	5.20	-1.18	-1.72	No
Sep-02						95	1	95.00				



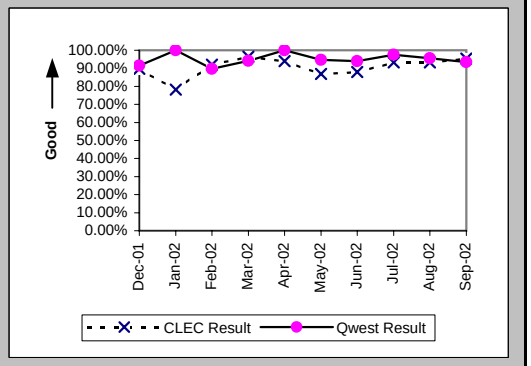
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	1	13.00				
Jan-02												
Feb-02												
Mar-02						9	1	9.00				
Apr-02						23	1	23.00				
May-02												
Jun-02												
Jul-02						108	1	108.00				
Aug-02	1	1	1.00	0	0	9	2	4.50	2.12	-1.35	-1.82	No
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

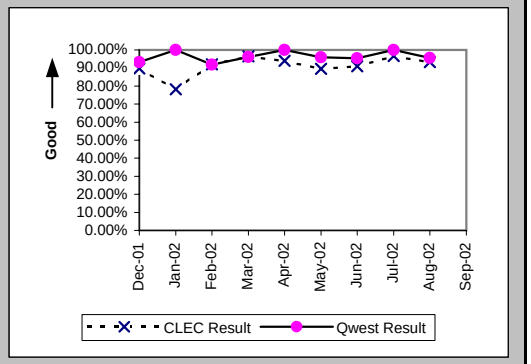
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	29	89.66%	0	0	54	59	91.53%	27.85%	0.28	-0.83	No
Jan-02	18	23	78.26%	0	0	32	32	100.00%	N/A	N/A	0.54	Yes
Feb-02	23	25	92.00%	0	0	44	49	89.80%	30.27%	-0.3	-1.18	No
Mar-02	27	28	96.43%	0	0	48	51	94.12%	23.53%	-0.42	-1.25	No
Apr-02	31	33	93.94%	0	0	52	52	100.00%	N/A	N/A	-0.1	No
May-02	33	38	86.84%	0	0	71	75	94.67%	22.47%	1.38	-0.16	No
Jun-02	29	33	87.88%	0	0	62	66	93.94%	23.86%	0.93	-0.44	No
Jul-02	28	30	93.33%	0	0	38	39	97.44%	15.81%	0.74	-0.55	No
Aug-02	28	30	93.33%	0	0	43	45	95.56%	20.61%	0.36	-0.78	No
Sep-02	21	22	95.45%	0	0	43	46	93.48%	24.69%	-0.31	-1.19	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

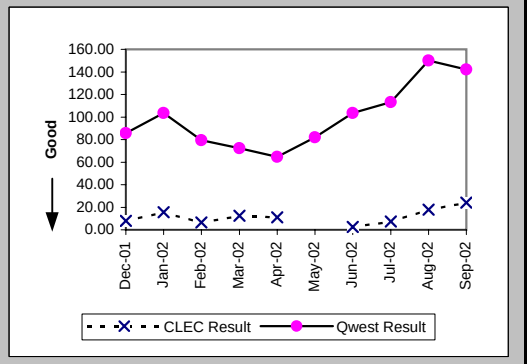
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	29	89.66%	0	0	55	59	93.22%	25.14%	0.56	-0.66	No
Jan-02	18	23	78.26%	0	0	32	32	100.00%	N/A	N/A	0.54	Yes
Feb-02	23	25	92.00%	0	0	45	49	91.84%	27.38%	-0.02	-1.01	No
Mar-02	27	28	96.43%	0	0	49	51	96.08%	19.41%	-0.08	-1.05	No
Apr-02	31	33	93.94%	0	0	52	52	100.00%	N/A	N/A	-0.1	No
May-02	34	38	89.47%	0	0	72	75	96.00%	19.60%	1.28	-0.22	No
Jun-02	30	33	90.91%	0	0	63	66	95.45%	20.83%	0.77	-0.53	No
Jul-02	29	30	96.67%	0	0	39	39	100.00%	N/A	N/A	-0.54	No
Aug-02	28	30	93.33%	0	0	43	45	95.56%	20.61%	0.36	-0.78	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

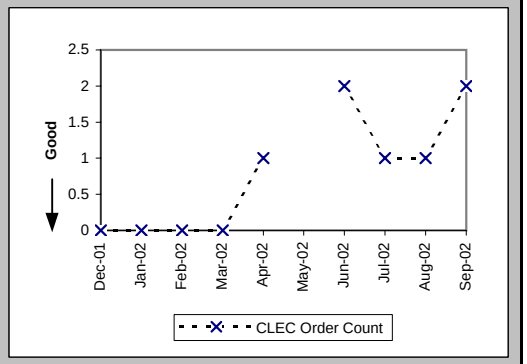
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	1201	14	85.79	89.77	-0.84	-1.51	No
Jan-02	47	3	15.67	0	0	1449	14	103.50	93.08	-1.48	-1.9	No
Feb-02	13	2	6.50	0	0	1671	21	79.57	93.15	-1.06	-1.64	No
Mar-02	25	2	12.50	0	0	1956	27	72.44	90.64	-0.9	-1.55	No
Apr-02	11	1	11.00	0	0	1617	25	64.68	62.20	-0.85	-1.51	No
May-02						1970	24	82.08	68.16			
Jun-02	5	2	2.50	0	0	1968	19	103.58	74.31	-1.83	-2.11	No
Jul-02	15	2	7.50	0	0	2036	18	113.11	86.88	-1.63	-1.99	No
Aug-02	18	1	18.00	0	0	1652	11	150.18	99.66	-1.27	-1.77	No
Sep-02	48	2	24.00	0	0	1849	13	142.23	113.34	-1.37	-1.83	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

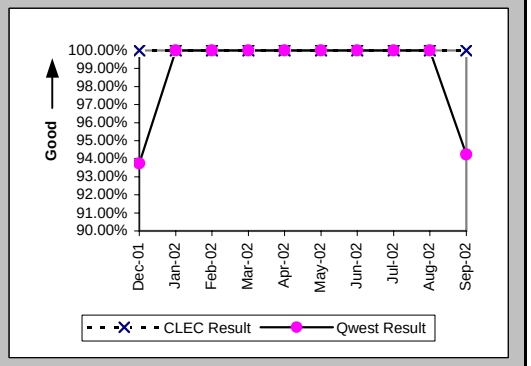
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	
Jun-02	2
Jul-02	1
Aug-02	1
Sep-02	2



Checklist #4 - Unbundled Loop - ISDN Capable Repair

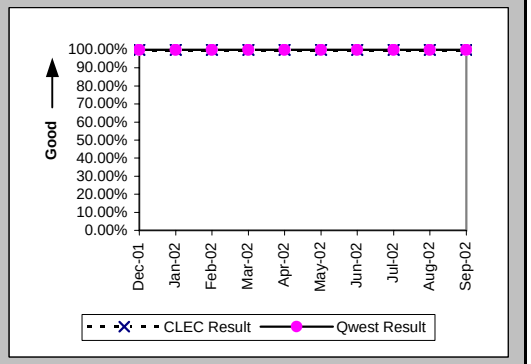
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	30	32	93.75%	24.21%	-0.49	-1.3	No
Jan-02	9	9	100.00%	1	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	56	56	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	51	51	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	3	0	39	39	100.00%	N/A	N/A	N/A	
Aug-02	11	11	100.00%	0	0	28	28	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	3	0	49	52	94.23%	23.32%	-0.61	-1.37	No



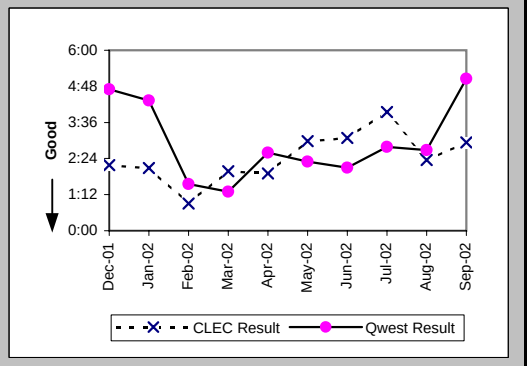
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	32	32	100.00%	N/A	N/A	N/A	
Jan-02	9	9	100.00%	1	0	24	24	100.00%	N/A	N/A	N/A	
Feb-02	7	7	100.00%	1	0	33	33	100.00%	N/A	N/A	N/A	
Mar-02	7	7	100.00%	0	0	36	36	100.00%	N/A	N/A	N/A	
Apr-02	6	6	100.00%	0	0	57	57	100.00%	N/A	N/A	N/A	
May-02	8	8	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	
Jun-02	9	9	100.00%	1	0	52	52	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	3	0	39	39	100.00%	N/A	N/A	N/A	
Aug-02	11	11	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Sep-02	7	7	100.00%	3	0	53	53	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

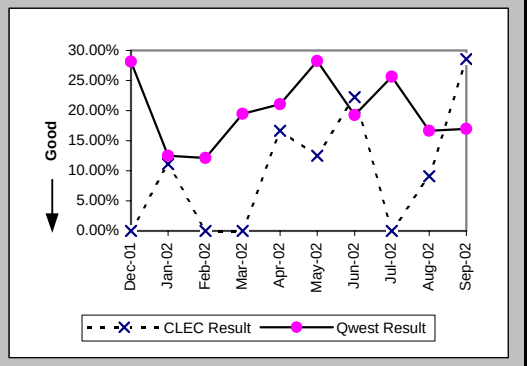
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8:44	4	2:11	1	0	150:32	32	4:42	8:09	-0.58	-1.35	No
Jan-02	18:43	9	2:05	1	0	103:51	24	4:20	5:52	-0.98	-1.6	No
Feb-02	6:19	7	0:54	1	0	51:16	33	1:33	1:57	-0.8	-1.49	No
Mar-02	13:55	7	1:59	0	0	46:40	36	1:18	1:29	1.09	-0.34	No
Apr-02	11:25	6	1:54	0	0	148:02	57	2:36	2:54	-0.56	-1.34	No
May-02	23:48	8	2:59	0	0	106:10	46	2:18	2:42	0.71	-0.57	No
Jun-02	27:42	9	3:05	1	0	109:29	52	2:06	2:04	1.11	-0.33	No
Jul-02	19:45	5	3:57	3	0	108:19	39	2:47	2:44	0.92	-0.44	No
Aug-02	25:51	11	2:21	0	0	80:17	30	2:41	2:43	-0.34	-1.21	No
Sep-02	20:31	7	2:56	3	0	267:44	53	5:03	7:17	-0.72	-1.44	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

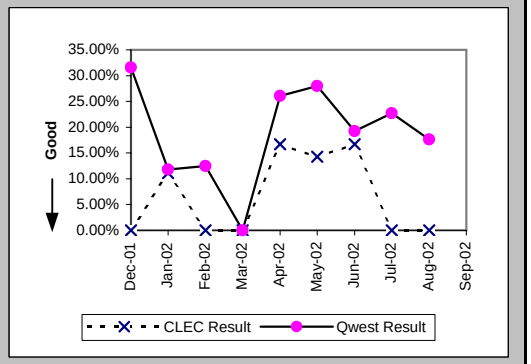
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	1	0	9	32	28.13%	44.96%	-1.18	-1.72	No
Jan-02	1	9	11.11%	1	0	3	24	12.50%	33.07%	-0.11	-1.07	No
Feb-02	0	7	0.00%	1	0	4	33	12.12%	32.64%	-0.89	-1.54	No
Mar-02	0	7	0.00%	0	0	7	36	19.44%	39.58%	-1.19	-1.72	No
Apr-02	1	6	16.67%	0	0	12	57	21.05%	40.77%	-0.25	-1.15	No
May-02	1	8	12.50%	0	0	13	46	28.26%	45.03%	-0.91	-1.56	No
Jun-02	2	9	22.22%	1	0	10	52	19.23%	39.41%	0.21	-0.87	No
Jul-02	0	5	0.00%	3	0	10	39	25.64%	43.67%	-1.24	-1.75	No
Aug-02	1	11	9.09%	0	0	5	30	16.67%	37.27%	-0.58	-1.35	No
Sep-02	2	7	28.57%	3	0	9	53	16.98%	37.55%	0.69	-0.58	No



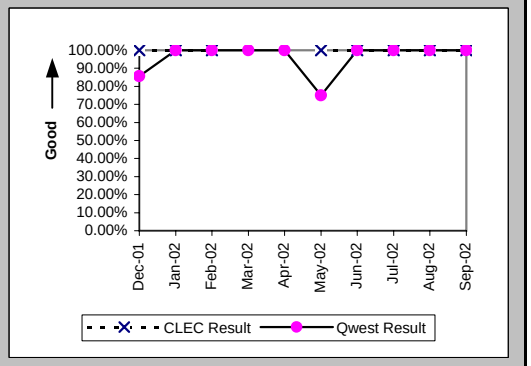
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	1	0	6	19	31.58%	46.48%	-1.23	-1.75	No
Jan-02	1	9	11.11%	1	0	2	17	11.76%	32.22%	-0.05	-1.03	No
Feb-02	0	3	0.00%	1	0	2	16	12.50%	33.07%	-0.6	-1.37	No
Mar-02	0	4	0.00%	0	0	0	13	0.00%	N/A	N/A	N/A	
Apr-02	1	6	16.67%	0	0	6	23	26.09%	43.91%	-0.47	-1.28	No
May-02	1	7	14.29%	0	0	7	25	28.00%	44.90%	-0.71	-1.43	No
Jun-02	1	6	16.67%	1	0	5	26	19.23%	39.41%	-0.14	-1.09	No
Jul-02	0	4	0.00%	3	0	5	22	22.73%	41.91%	-1	-1.61	No
Aug-02	0	8	0.00%	0	0	3	17	17.65%	38.12%	-1.08	-1.66	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

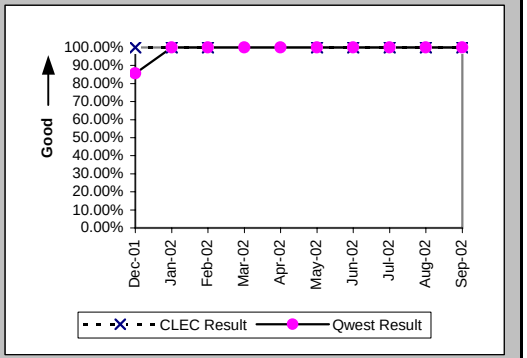
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jan-02	6	6	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02	4	4	100.00%	0	0	3	4	75.00%	43.30%	-0.82	-1.5	No
Jun-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	8	8	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

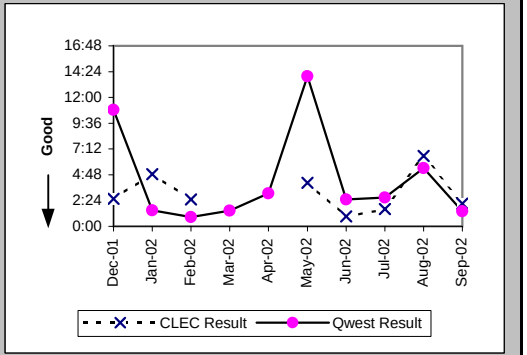
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	6	7	85.71%	34.99%	-0.38	-1.23	No
Jan-02	6	6	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02	4	4	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02	3	3	100.00%	1	0	6	6	100.00%	N/A	N/A	N/A	
Aug-02	8	8	100.00%	1	0	5	5	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



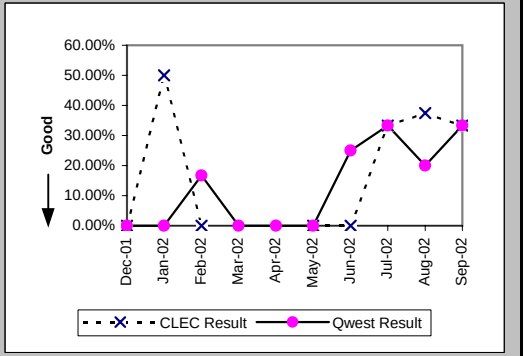
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2:33	1	2:33	1	0	75:52	7	10:50	22:45	-0.34	-1.21	No
Jan-02	29:04	6	4:51	1	0	1:29	1	1:29				
Feb-02	5:03	2	2:31	0	0	5:09	6	0:52	0:33	1.19	-0.28	No
Mar-02						2:53	2	1:27	0:23			
Apr-02						12:17	4	3:04	2:59			
May-02	16:14	4	4:03	0	0	55:53	4	13:58	22:20	-0.63	-1.38	No
Jun-02	1:49	2	0:55	0	0	20:11	8	2:31	2:37	-0.78	-1.47	No
Jul-02	4:48	3	1:36	1	0	16:06	6	2:41	2:23	-0.64	-1.39	No
Aug-02	52:27	8	6:33	1	0	27:12	5	5:26	3:24	0.29	-0.82	No
Sep-02	6:22	3	2:07	0	0	4:12	3	1:24	1:20	1.16	-0.3	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

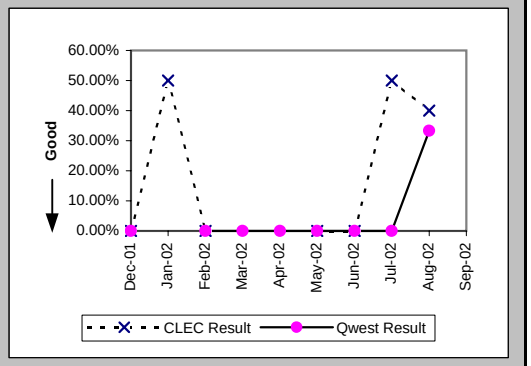
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	0	7	0.00%	N/A	N/A	N/A	
Jan-02	3	6	50.00%	1	0	0	1	0.00%	N/A	N/A	-0.67	No
Feb-02	0	2	0.00%	0	0	1	6	16.67%	37.27%	-0.55	-1.33	No
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02	0	4	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02	0	2	0.00%	0	0	2	8	25.00%	43.30%	-0.73	-1.44	No
Jul-02	1	3	33.33%	1	0	2	6	33.33%	47.14%	0	-1	No
Aug-02	3	8	37.50%	1	0	1	5	20.00%	40.00%	0.51	-0.69	No
Sep-02	1	3	33.33%	0	0	1	3	33.33%	47.14%	0	-1	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

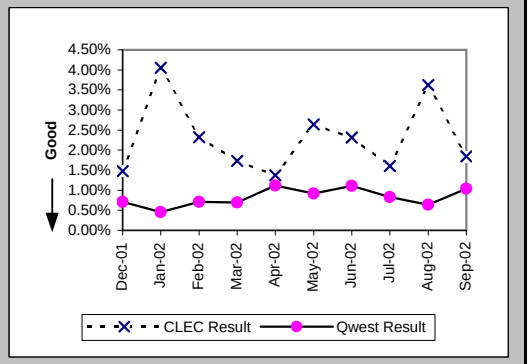
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
Jan-02	3	6	50.00%	1	0							
Feb-02	0	1	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02	0	3	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jun-02	0	2	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Jul-02	1	2	50.00%	1	0	0	3	0.00%	N/A	N/A	-0.49	No
Aug-02	2	5	40.00%	1	0	1	3	33.33%	47.14%	-0.03	-1.02	No
Sep-02												



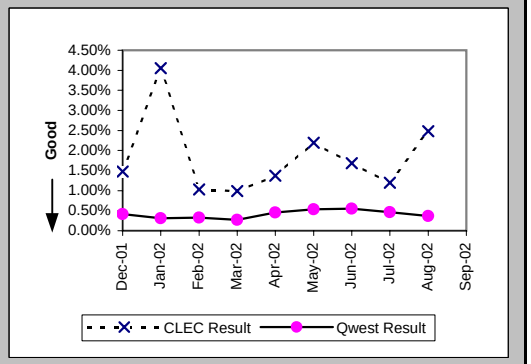
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	338	1.48%	2	0	39	5521	0.71%	8.38%	1.47	-0.11	No
Jan-02	15	370	4.05%	2	0	25	5507	0.45%	6.72%	5.66	2.44	Yes
Feb-02	9	388	2.32%	1	0	39	5505	0.71%	8.39%	2.85	0.73	Yes
Mar-02	7	405	1.73%	0	0	38	5504	0.69%	8.28%	2.05	0.25	Yes
Apr-02	6	438	1.37%	0	0	61	5467	1.12%	10.50%	0.52	-0.68	No
May-02	12	455	2.64%	0	0	50	5427	0.92%	9.55%	2.96	0.8	Yes
Jun-02	11	475	2.32%	1	0	60	5413	1.11%	10.47%	2.11	0.28	Yes
Jul-02	8	500	1.60%	4	0	45	5420	0.83%	9.07%	1.63	-0.01	No
Aug-02	19	524	3.63%	1	0	35	5456	0.64%	7.98%	8.17	3.97	Yes
Sep-02	10	543	1.84%	3	0	56	5413	1.03%	10.12%	1.77	0.08	Yes



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

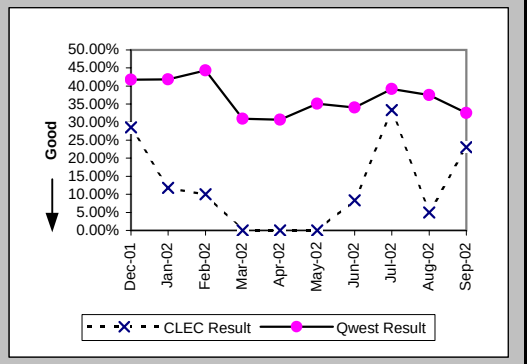
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	338	1.48%	2	0	23	5521	0.42%	6.44%	2.28	0.38	Yes
Jan-02	15	370	4.05%	2	0	17	5507	0.31%	5.55%	6.19	2.76	Yes
Feb-02	4	388	1.03%	1	0	18	5505	0.33%	5.71%	1.88	0.14	Yes
Mar-02	4	405	0.99%	0	0	15	5504	0.27%	5.21%	2.04	0.24	Yes
Apr-02	6	438	1.37%	0	0	25	5467	0.46%	6.75%	2.18	0.33	Yes
May-02	10	455	2.20%	0	0	29	5427	0.53%	7.29%	3.39	1.06	Yes
Jun-02	8	475	1.68%	1	0	30	5413	0.55%	7.42%	2.52	0.53	Yes
Jul-02	6	500	1.20%	4	0	25	5420	0.46%	6.78%	1.94	0.18	Yes
Aug-02	13	524	2.48%	1	0	20	5456	0.37%	6.04%	7.65	3.65	Yes
Sep-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

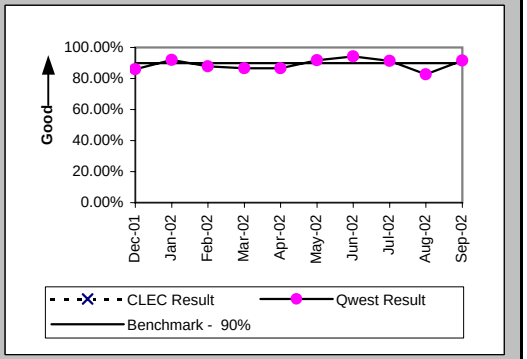
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	7	28.57%	0	0	28	67	41.79%	49.32%	-0.67	-1.41	No
Jan-02	2	17	11.76%	0	0	18	43	41.86%	49.33%	-2.13	-2.29	No
Feb-02	1	10	10.00%	0	0	31	70	44.29%	49.67%	-2.04	-2.24	No
Mar-02	0	7	0.00%	0	0	17	55	30.91%	46.21%	-1.67	-2.01	No
Apr-02	0	6	0.00%	0	0	27	88	30.68%	46.12%	-1.58	-1.96	No
May-02	0	12	0.00%	0	0	27	77	35.06%	47.72%	-2.37	-2.44	No
Jun-02	1	12	8.33%	0	0	31	91	34.07%	47.39%	-1.77	-2.07	No
Jul-02	4	12	33.33%	0	0	29	74	39.19%	48.82%	-0.39	-1.23	No
Aug-02	1	20	5.00%	0	0	21	56	37.50%	48.41%	-2.58	-2.57	No
Sep-02	3	13	23.08%	0	0	27	83	32.53%	46.85%	-0.68	-1.41	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

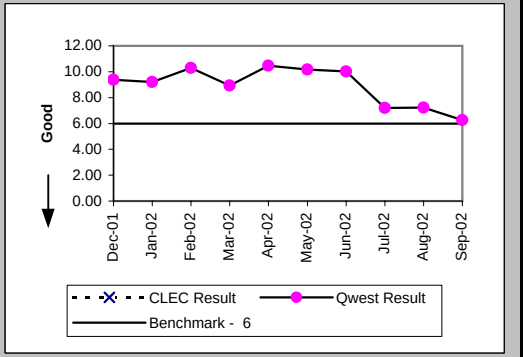
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	43	86.05%	34.65%			
Jan-02						23	25	92.00%	27.13%			
Feb-02						29	33	87.88%	32.64%			
Mar-02						26	30	86.67%	33.99%			
Apr-02						39	45	86.67%	33.99%			
May-02						45	49	91.84%	27.38%			
Jun-02						49	52	94.23%	23.32%			
Jul-02						63	69	91.30%	28.18%			
Aug-02						62	75	82.67%	37.85%			
Sep-02						54	59	91.53%	27.85%			



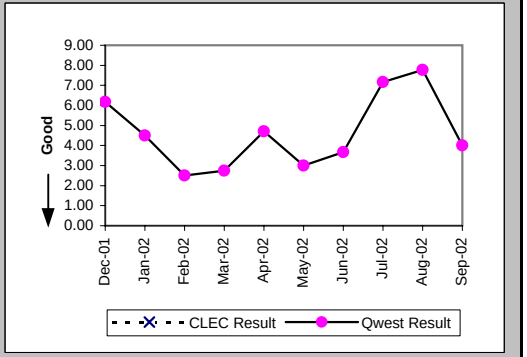
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						403	43	9.37	5.34			
Jan-02						258	28	9.21	4.72			
Feb-02						381	37	10.30	4.29			
Mar-02						277	31	8.94	3.76			
Apr-02						502	48	10.46	3.89			
May-02						518	51	10.16	3.37			
Jun-02						561	56	10.02	3.60			
Jul-02						503	70	7.19	4.69			
Aug-02						563	78	7.22	7.19			
Sep-02						382	61	6.26	2.75			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

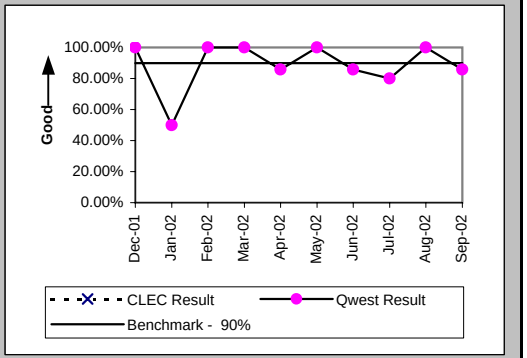
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	6	6.17	6.77			
Jan-02						9	2	4.50	3.54			
Feb-02						10	4	2.50	3.00			
Mar-02						11	4	2.75	0.96			
Apr-02						33	7	4.71	3.09			
May-02						12	4	3.00	1.83			
Jun-02						11	3	3.67	3.79			
Jul-02						43	6	7.17	8.40			
Aug-02						101	13	7.77	14.38			
Sep-02						24	6	4.00	2.61			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

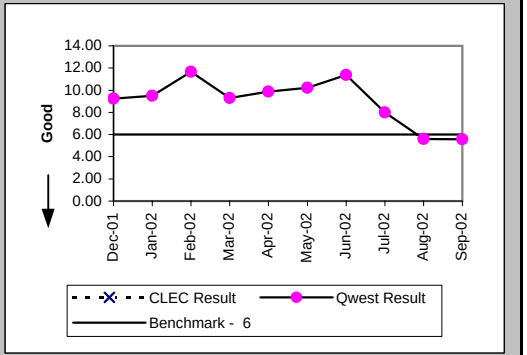
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						10	10	100.00%	0.00%			
Apr-02						6	7	85.71%	34.99%			
May-02						9	9	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						4	5	80.00%	40.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						6	7	85.71%	34.99%			



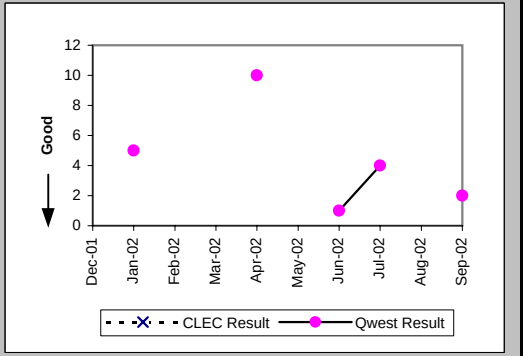
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	4	9.25	2.22			
Jan-02						19	2	9.50	2.12			
Feb-02						35	3	11.67	1.15			
Mar-02						93	10	9.30	3.43			
Apr-02						69	7	9.86	5.87			
May-02						92	9	10.22	2.68			
Jun-02						91	8	11.38	2.50			
Jul-02						40	5	8.00	2.35			
Aug-02						28	5	5.60	0.55			
Sep-02						39	7	5.57	1.27			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

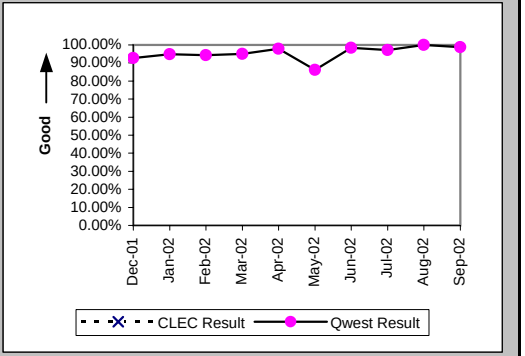
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02												
Mar-02												
Apr-02						10	1	10.00				
May-02												
Jun-02						1	1	1.00				
Jul-02						4	1	4.00				
Aug-02												
Sep-02						2	1	2.00				



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

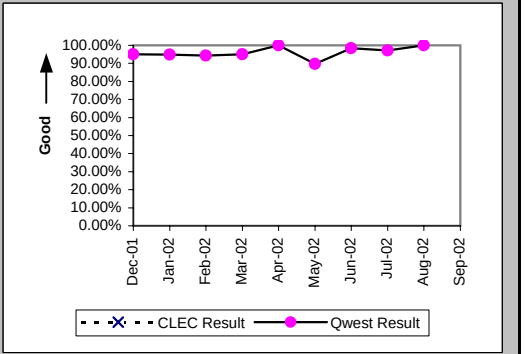
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	41	92.68%	26.04%			
Jan-02						37	39	94.87%	22.06%			
Feb-02						33	35	94.29%	23.21%			
Mar-02						39	41	95.12%	21.54%			
Apr-02						47	48	97.92%	14.28%			
May-02						50	58	86.21%	34.48%			
Jun-02						61	62	98.39%	12.60%			
Jul-02						68	70	97.14%	16.66%			
Aug-02						79	79	100.00%	0.00%			
Sep-02						75	76	98.68%	11.40%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

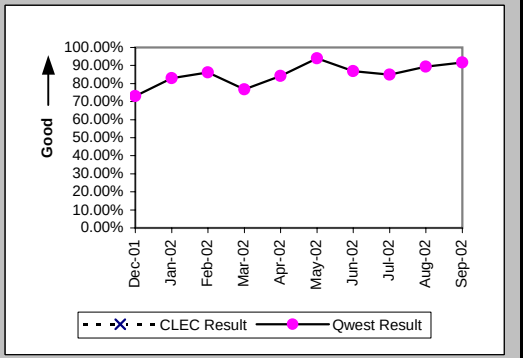
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						39	41	95.12%	21.54%			
Jan-02						37	39	94.87%	22.06%			
Feb-02						33	35	94.29%	23.21%			
Mar-02						39	41	95.12%	21.54%			
Apr-02						48	48	100.00%	0.00%			
May-02						52	58	89.66%	30.45%			
Jun-02						61	62	98.39%	12.60%			
Jul-02						68	70	97.14%	16.66%			
Aug-02						79	79	100.00%	0.00%			
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

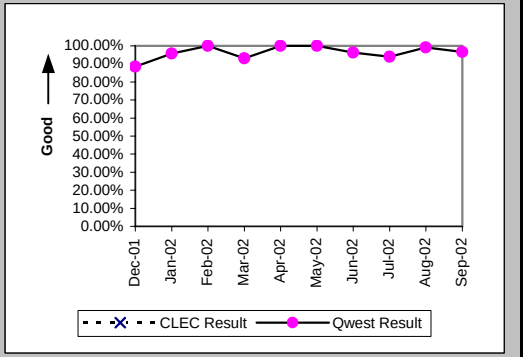
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	26	73.08%	44.36%			
Jan-02						39	47	82.98%	37.58%			
Feb-02						25	29	86.21%	34.48%			
Mar-02						33	43	76.74%	42.25%			
Apr-02						32	38	84.21%	36.46%			
May-02						31	33	93.94%	23.86%			
Jun-02						46	53	86.79%	33.86%			
Jul-02						56	66	84.85%	35.86%			
Aug-02						92	103	89.32%	30.89%			
Sep-02						55	60	91.67%	27.64%			



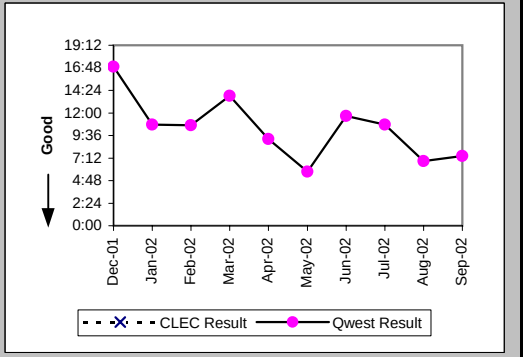
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	26	88.46%	31.95%			
Jan-02						45	47	95.74%	20.18%			
Feb-02						29	29	100.00%	0.00%			
Mar-02						40	43	93.02%	25.48%			
Apr-02						38	38	100.00%	0.00%			
May-02						33	33	100.00%	0.00%			
Jun-02						51	53	96.23%	19.06%			
Jul-02						62	66	93.94%	23.86%			
Aug-02						102	103	99.03%	9.81%			
Sep-02						58	60	96.67%	17.95%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

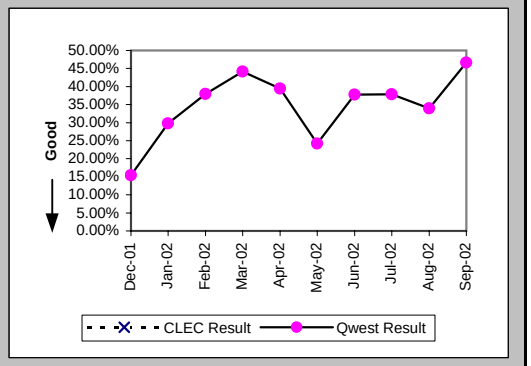
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						439:59	26	16:55	20:00			
Jan-02						505:37	47	10:45	15:09			
Feb-02						310:05	29	10:42	12:24			
Mar-02						594:39	43	13:50	17:58			
Apr-02						350:38	38	9:14	11:09			
May-02						189:54	33	5:45	10:07			
Jun-02						617:56	53	11:40	17:50			
Jul-02						710:15	66	10:46	17:57			
Aug-02						708:59	103	6:53	11:34			
Sep-02						445:48	60	7:26	13:40			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

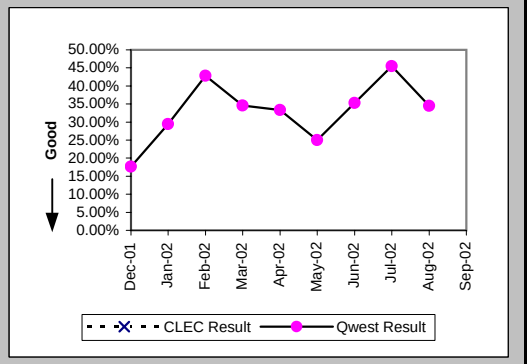
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	26	15.38%	36.08%			
Jan-02						14	47	29.79%	45.73%			
Feb-02						11	29	37.93%	48.52%			
Mar-02						19	43	44.19%	49.66%			
Apr-02						15	38	39.47%	48.88%			
May-02						8	33	24.24%	42.86%			
Jun-02						20	53	37.74%	48.47%			
Jul-02						25	66	37.88%	48.51%			
Aug-02						35	103	33.98%	47.36%			
Sep-02						28	60	46.67%	49.89%			



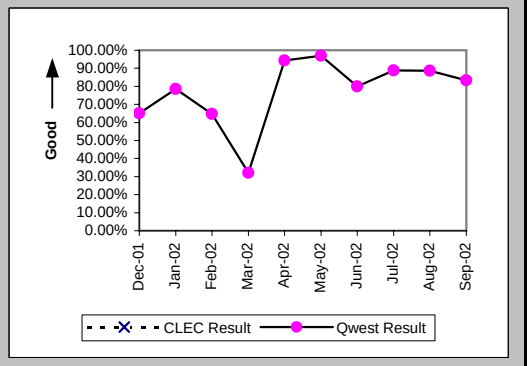
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						10	34	29.41%	45.56%			
Feb-02						9	21	42.86%	49.49%			
Mar-02						9	26	34.62%	47.57%			
Apr-02						10	30	33.33%	47.14%			
May-02						5	20	25.00%	43.30%			
Jun-02						12	34	35.29%	47.79%			
Jul-02						15	33	45.45%	49.79%			
Aug-02						20	58	34.48%	47.53%			
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

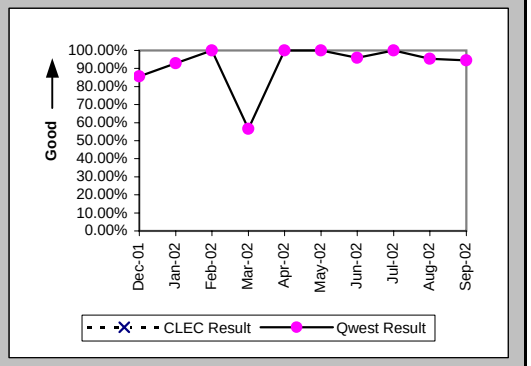
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	20	65.00%	47.70%			
Jan-02						22	28	78.57%	41.03%			
Feb-02						11	17	64.71%	47.79%			
Mar-02						17	53	32.08%	46.68%			
Apr-02						33	35	94.29%	23.21%			
May-02						65	67	97.01%	17.02%			
Jun-02						20	25	80.00%	40.00%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						39	44	88.64%	31.74%			
Sep-02						15	18	83.33%	37.27%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

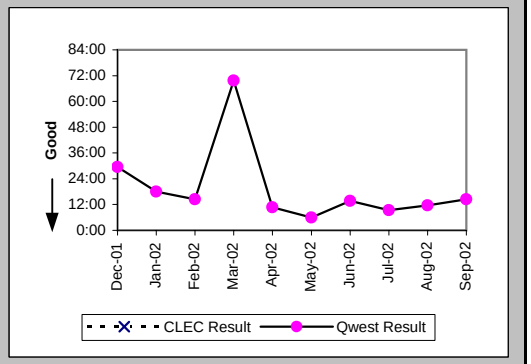
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	21	85.71%	34.99%			
Jan-02						26	28	92.86%	25.75%			
Feb-02						17	17	100.00%	0.00%			
Mar-02						30	53	56.60%	49.56%			
Apr-02						36	36	100.00%	0.00%			
May-02						67	67	100.00%	0.00%			
Jun-02						24	25	96.00%	19.60%			
Jul-02						27	27	100.00%	0.00%			
Aug-02						42	44	95.45%	20.83%			
Sep-02						17	18	94.44%	22.91%			



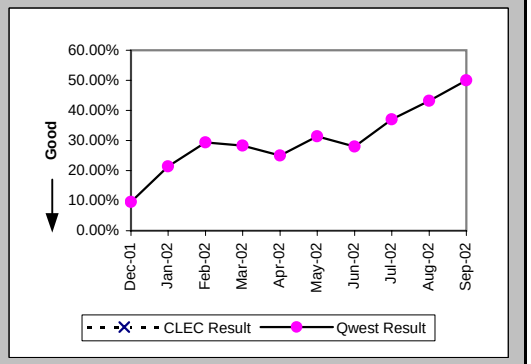
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						618:22	21	29:27	48:33			
Jan-02						502:47	28	17:57	26:49			
Feb-02						246:27	17	14:30	14:15			
Mar-02						3693:16	53	69:41	146:22			
Apr-02						388:21	36	10:47	10:54			
May-02						395:14	67	5:54	8:12			
Jun-02						341:44	25	13:40	20:03			
Jul-02						254:18	27	9:25	10:35			
Aug-02						511:16	44	11:37	20:12			
Sep-02						260:01	18	14:27	39:22			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

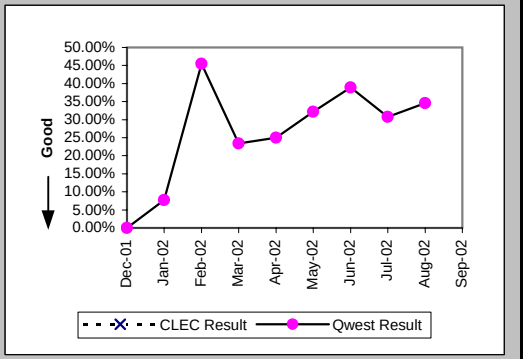
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	21	9.52%	29.35%			
Jan-02						6	28	21.43%	41.03%			
Feb-02						5	17	29.41%	45.56%			
Mar-02						15	53	28.30%	45.05%			
Apr-02						9	36	25.00%	43.30%			
May-02						21	67	31.34%	46.39%			
Jun-02						7	25	28.00%	44.90%			
Jul-02						10	27	37.04%	48.29%			
Aug-02						19	44	43.18%	49.53%			
Sep-02						9	18	50.00%	50.00%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

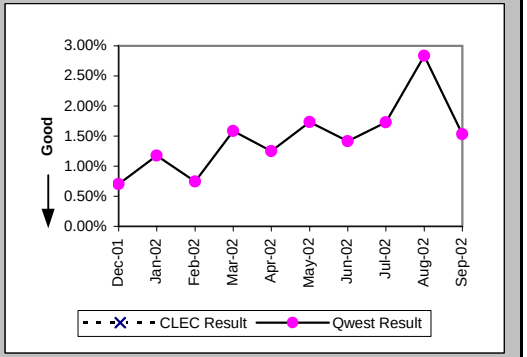
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	13	0.00%	0.00%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						5	11	45.45%	49.79%			
Mar-02						11	47	23.40%	42.34%			
Apr-02						5	20	25.00%	43.30%			
May-02						18	56	32.14%	46.70%			
Jun-02						7	18	38.89%	48.75%			
Jul-02						4	13	30.77%	46.15%			
Aug-02						9	26	34.62%	47.57%			
Sep-02												



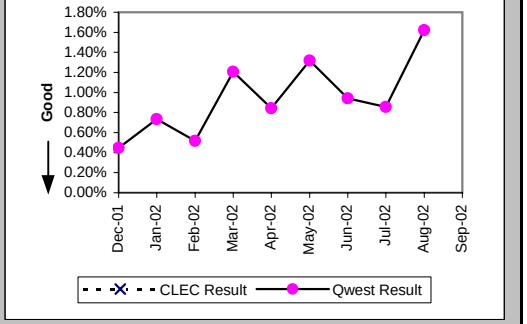
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	6690	0.70%	8.35%			
Jan-02						75	6390	1.17%	10.77%			
Feb-02						46	6196	0.74%	8.58%			
Mar-02						96	6058	1.58%	12.49%			
Apr-02						74	5925	1.25%	11.11%			
May-02						100	5767	1.73%	13.05%			
Jun-02						78	5523	1.41%	11.80%			
Jul-02						93	5381	1.73%	13.03%			
Aug-02						147	5186	2.83%	16.60%			
Sep-02						78	5085	1.53%	12.29%			



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

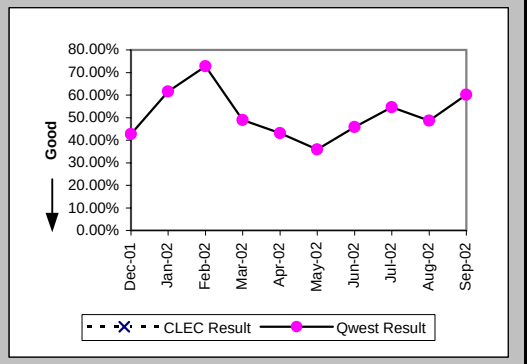
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	6690	0.45%	6.68%			
Jan-02						47	6390	0.74%	8.54%			
Feb-02						32	6196	0.52%	7.17%			
Mar-02						73	6058	1.21%	10.91%			
Apr-02						50	5925	0.84%	9.15%			
May-02						76	5767	1.32%	11.40%			
Jun-02						52	5523	0.94%	9.66%			
Jul-02						46	5381	0.85%	9.21%			
Aug-02						84	5186	1.62%	12.62%			
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

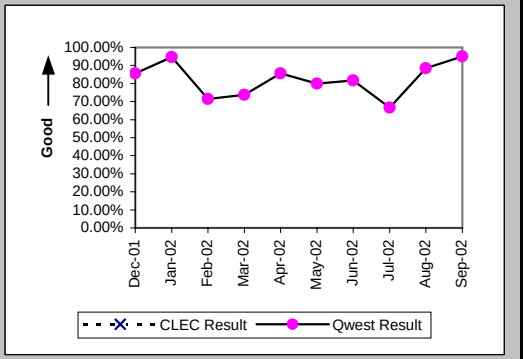
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	82	42.68%	49.46%			
Jan-02						120	195	61.54%	48.65%			
Feb-02						123	169	72.78%	44.51%			
Mar-02						92	188	48.94%	49.99%			
Apr-02						56	130	43.08%	49.52%			
May-02						56	156	35.90%	47.97%			
Jun-02						66	144	45.83%	49.83%			
Jul-02						112	205	54.63%	49.78%			
Aug-02						139	286	48.60%	49.98%			
Sep-02						118	196	60.20%	48.95%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

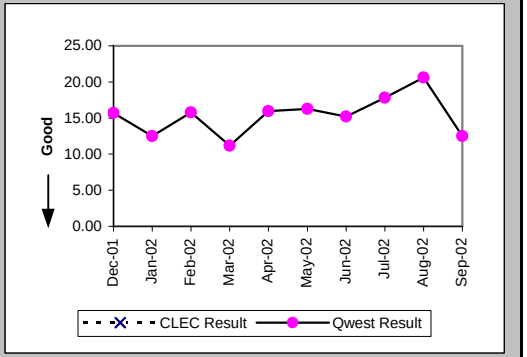
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						18	19	94.74%	22.33%			
Feb-02						5	7	71.43%	45.18%			
Mar-02						14	19	73.68%	44.03%			
Apr-02						18	21	85.71%	34.99%			
May-02						8	10	80.00%	40.00%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	15	66.67%	47.14%			
Aug-02						23	26	88.46%	31.95%			
Sep-02						19	20	95.00%	21.79%			



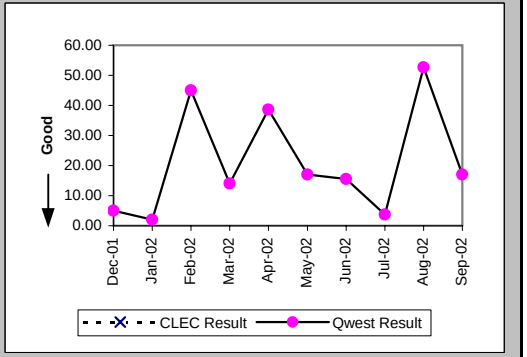
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						267	17	15.71	13.96			
Jan-02						337	27	12.48	7.89			
Feb-02						221	14	15.79	12.06			
Mar-02						335	30	11.17	15.87			
Apr-02						527	33	15.97	21.87			
May-02						293	18	16.28	9.76			
Jun-02						319	21	15.19	8.47			
Jul-02						374	21	17.81	21.08			
Aug-02						907	44	20.61	22.26			
Sep-02						387	31	12.48	8.66			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

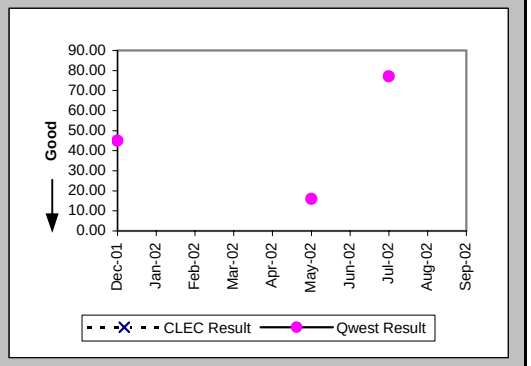
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	2	5.00	5.66			
Jan-02						2	1	2.00				
Feb-02						90	2	45.00	5.66			
Mar-02						84	6	14.00	31.84			
Apr-02						193	5	38.60	47.31			
May-02						17	1	17.00				
Jun-02						62	4	15.50	11.59			
Jul-02						15	4	3.75	2.22			
Aug-02						421	8	52.62	12.47			
Sep-02						51	3	17.00	14.73			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

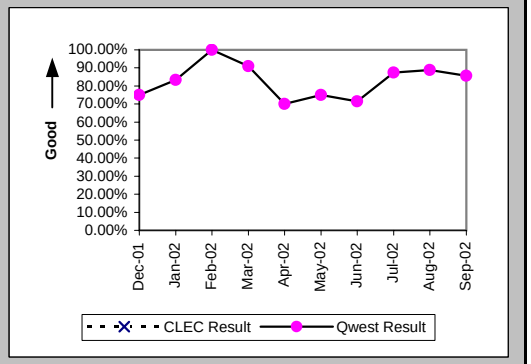
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						45	1	45.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						16	1	16.00				
Jun-02												
Jul-02						77	1	77.00				
Aug-02												
Sep-02												



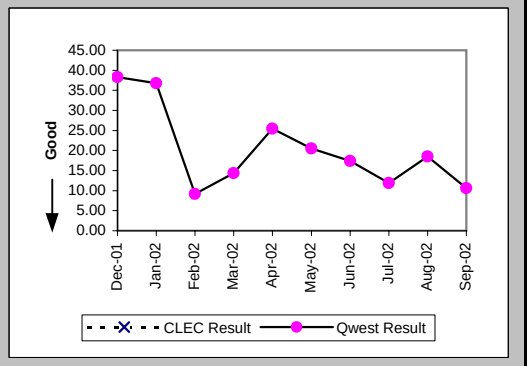
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						7	10	70.00%	45.83%			
May-02						3	4	75.00%	43.30%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						8	9	88.89%	31.43%			
Sep-02						12	14	85.71%	34.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

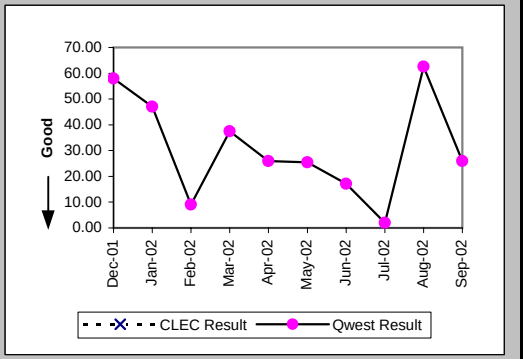
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						268	7	38.29	55.34			
Jan-02						331	9	36.78	50.63			
Feb-02						92	10	9.20	3.33			
Mar-02						287	20	14.35	12.40			
Apr-02						356	14	25.43	29.24			
May-02						246	12	20.50	20.32			
Jun-02						313	18	17.39	17.35			
Jul-02						155	13	11.92	4.66			
Aug-02						278	15	18.53	24.84			
Sep-02						202	19	10.63	6.18			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

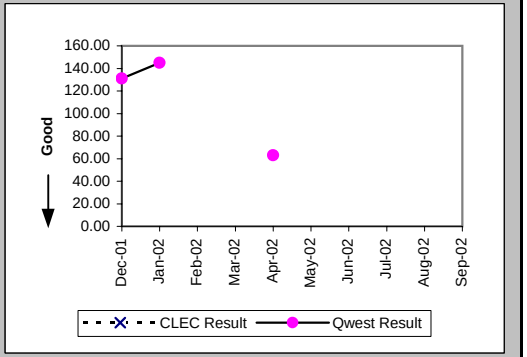
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						47	1	47.00				
Feb-02						9	1	9.00				
Mar-02						75	2	37.50	14.85			
Apr-02						104	4	26.00	30.80			
May-02						51	2	25.50	23.33			
Jun-02						103	6	17.17	28.99			
Jul-02						2	1	2.00				
Aug-02						125	2	62.50	45.96			
Sep-02						52	2	26.00	32.53			



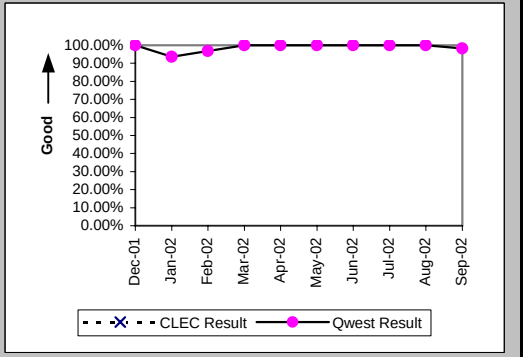
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131	1	131.00				
Jan-02						145	1	145.00				
Feb-02												
Mar-02												
Apr-02						63	1	63.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

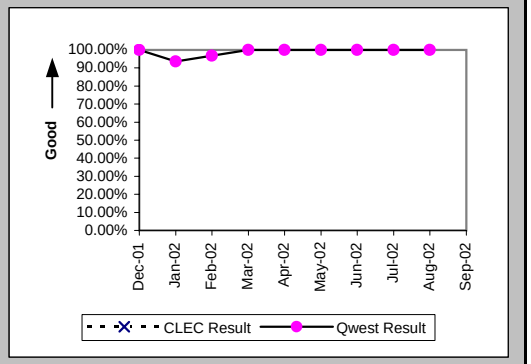
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						47	47	100.00%	0.00%			
Sep-02						54	55	98.18%	13.36%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

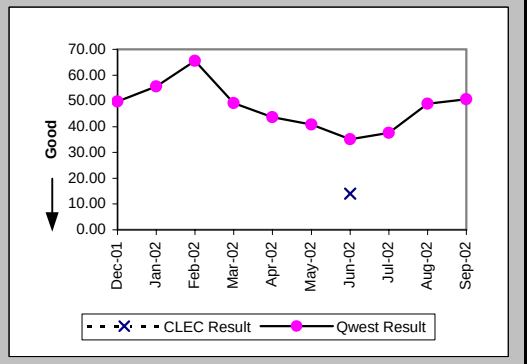
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						47	47	100.00%	0.00%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

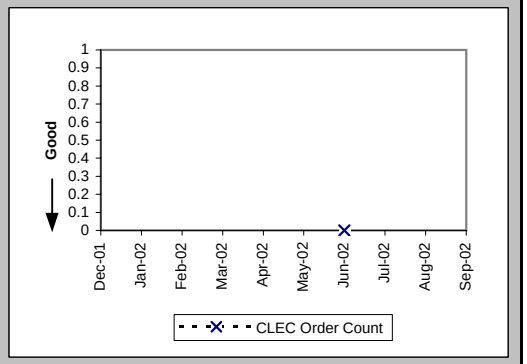
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						796	16	49.75	42.74			
Jan-02						946	17	55.65	51.74			
Feb-02						983	15	65.53	52.95			
Mar-02						835	17	49.12	45.22			
Apr-02						961	22	43.68	49.55			
May-02						1062	26	40.85	50.10			
Jun-02	14	1	14.00	0	0	1123	32	35.09	48.87	-0.42	-1.26	No
Jul-02						1543	41	37.63	50.64			
Aug-02						1272	26	48.92	51.03			
Sep-02						1673	33	50.70	54.94			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

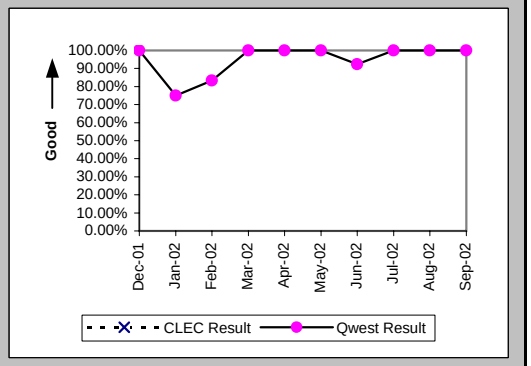
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0
Jul-02	
Aug-02	
Sep-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

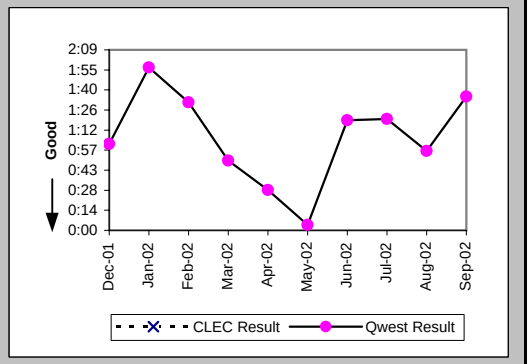
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			



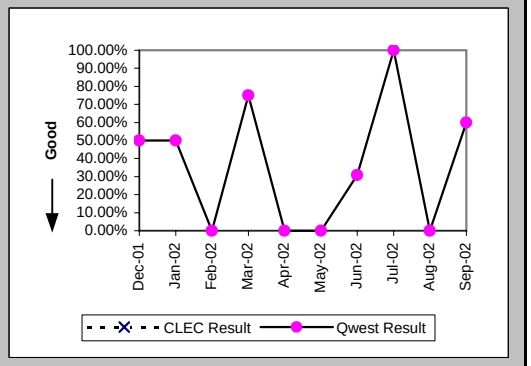
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:05	2	1:02	0:30			
Jan-02						7:46	4	1:57	3:16			
Feb-02						9:11	6	1:32	1:36			
Mar-02						3:21	4	0:50	1:31			
Apr-02						0:58	2	0:29	0:40			
May-02						0:04	1	0:04				
Jun-02						17:07	13	1:19	1:18			
Jul-02						4:00	3	1:20	1:04			
Aug-02						3:49	4	0:57	1:10			
Sep-02						8:01	5	1:36	1:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

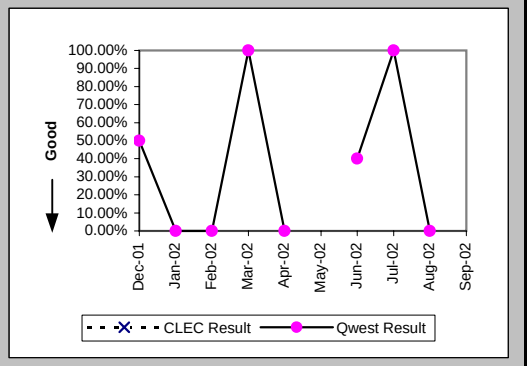
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						3	5	60.00%	48.99%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

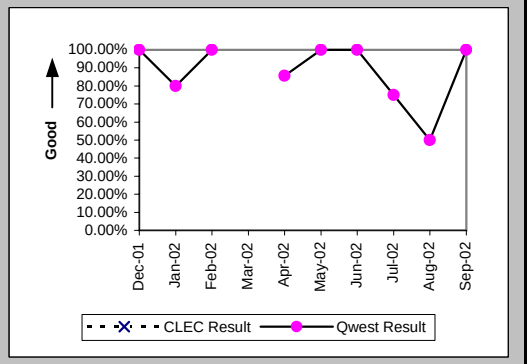
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						2	5	40.00%	48.99%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												



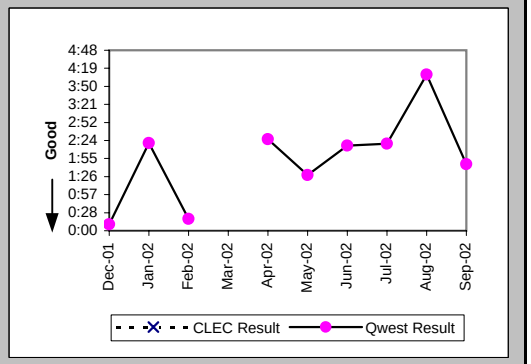
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						6	7	85.71%	34.99%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			
Aug-02						3	6	50.00%	50.00%			
Sep-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

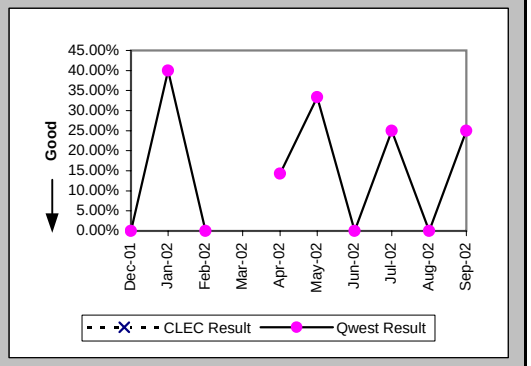
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:21	2	0:10	0:13			
Jan-02						11:41	5	2:20	1:31			
Feb-02						0:57	3	0:19	0:21			
Mar-02												
Apr-02						17:03	7	2:26	2:45			
May-02						4:27	3	1:29	0:47			
Jun-02						2:16	1	2:16				
Jul-02						9:17	4	2:19	1:50			
Aug-02						24:53	6	4:09	3:00			
Sep-02						7:04	4	1:46	1:29			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

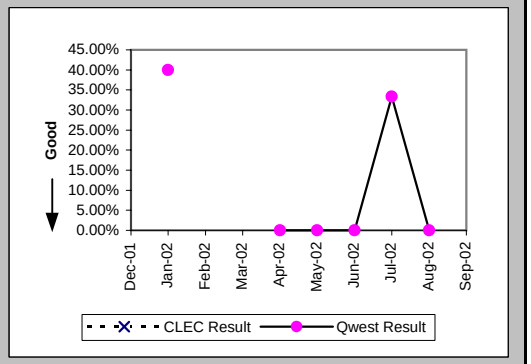
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						2	5	40.00%	48.99%			
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02						1	7	14.29%	34.99%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	4	25.00%	43.30%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			



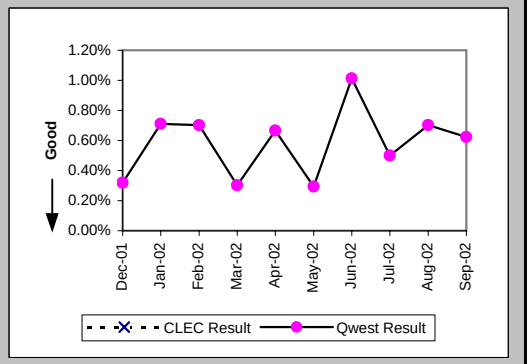
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02												
Apr-02						0	5	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

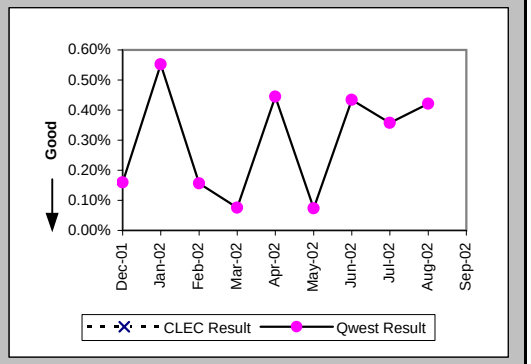
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1252	0.32%	5.64%			
Jan-02						9	1267	0.71%	8.40%			
Feb-02						9	1283	0.70%	8.35%			
Mar-02						4	1320	0.30%	5.50%			
Apr-02						9	1350	0.67%	8.14%			
May-02						4	1363	0.29%	5.41%			
Jun-02						14	1382	1.01%	10.01%			
Jul-02						7	1399	0.50%	7.06%			
Aug-02						10	1426	0.70%	8.34%			
Sep-02						9	1442	0.62%	7.88%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

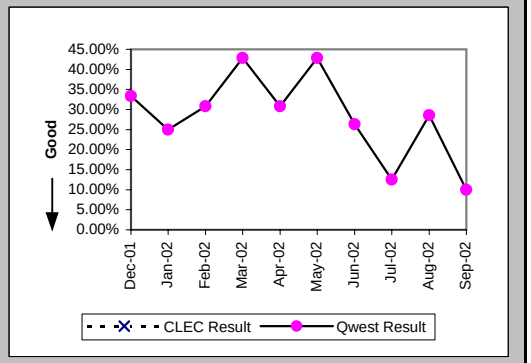
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1252	0.16%	3.99%			
Jan-02						7	1267	0.55%	7.41%			
Feb-02						2	1283	0.16%	3.95%			
Mar-02						1	1320	0.08%	2.75%			
Apr-02						6	1350	0.44%	6.65%			
May-02						1	1363	0.07%	2.71%			
Jun-02						6	1382	0.43%	6.57%			
Jul-02						5	1399	0.36%	5.97%			
Aug-02						6	1426	0.42%	6.47%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

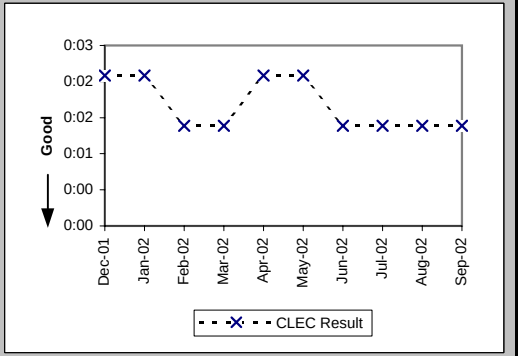
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						3	12	25.00%	43.30%			
Feb-02						4	13	30.77%	46.15%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						4	13	30.77%	46.15%			
May-02						3	7	42.86%	49.49%			
Jun-02						5	19	26.32%	44.03%			
Jul-02						1	8	12.50%	33.07%			
Aug-02						4	14	28.57%	45.18%			
Sep-02						1	10	10.00%	30.00%			



Checklist #4 - Unbundled Loop Cutovers

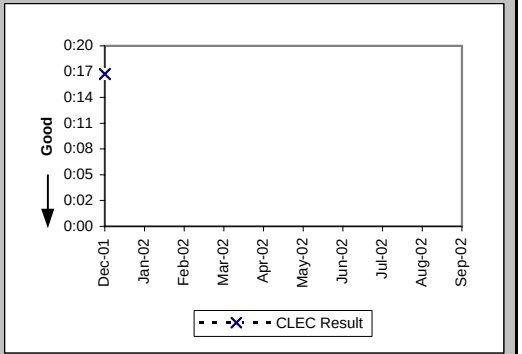
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	141:24	2603	0:03	0	0
Jan-02	62:17	1344	0:03	0	0
Feb-02	17:02	435	0:02	0	0
Mar-02	3:52	101	0:02	0	0
Apr-02	44:50	930	0:03	0	0
May-02	13:15	285	0:03	0	0
Jun-02	19:18	471	0:02	0	0
Jul-02	27:41	757	0:02	0	0
Aug-02	30:40	848	0:02	0	0
Sep-02	19:11	690	0:02	0	0



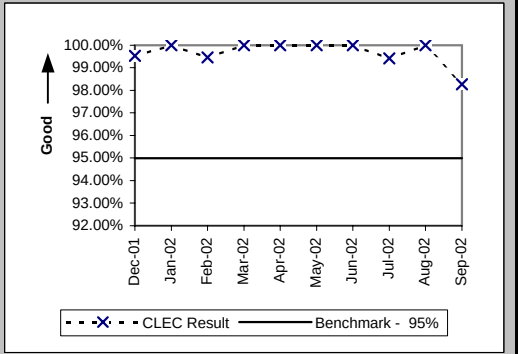
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:17	1	0:17	0	0
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02					
Aug-02					
Sep-02					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

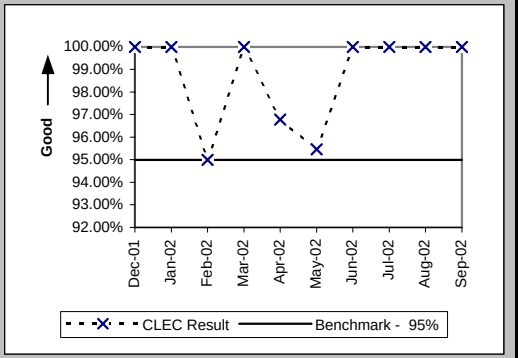
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1073	1078	99.54%	0	0
Jan-02	536	536	100.00%	0	0
Feb-02	185	186	99.46%	0	0
Mar-02	50	50	100.00%	0	0
Apr-02	363	363	100.00%	0	0
May-02	81	81	100.00%	0	0
Jun-02	105	105	100.00%	0	0
Jul-02	172	173	99.42%	0	0
Aug-02	186	186	100.00%	0	0
Sep-02	171	174	98.28%	0	0



Checklist #4 - Unbundled Loop Cutovers

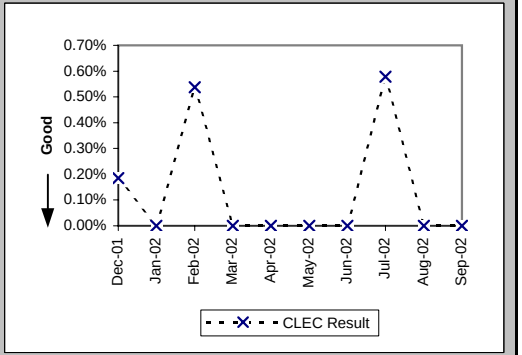
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	63	63	100.00%	0	0
Jan-02	64	64	100.00%	0	0
Feb-02	19	20	95.00%	0	0
Mar-02	42	42	100.00%	0	0
Apr-02	30	31	96.77%	0	0
May-02	21	22	95.45%	0	0
Jun-02	30	30	100.00%	0	0
Jul-02	27	27	100.00%	0	0
Aug-02	19	19	100.00%	0	0
Sep-02	14	14	100.00%	0	0



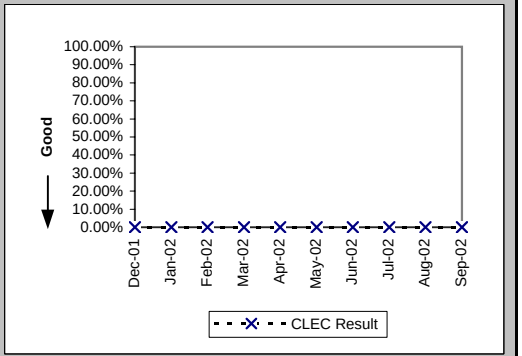
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2	1078	0.19%	0	0
Jan-02	0	536	0.00%	81	0
Feb-02	1	186	0.54%	52	0
Mar-02	0	50	0.00%	0	0
Apr-02	0	363	0.00%	0	0
May-02	0	81	0.00%	0	0
Jun-02	0	105	0.00%	0	0
Jul-02	1	173	0.58%	0	0
Aug-02	0	186	0.00%	0	0
Sep-02	0	174	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

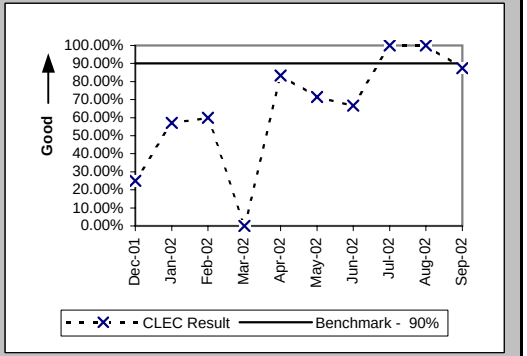
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	63	0.00%	0	0
Jan-02	0	64	0.00%	0	0
Feb-02	0	20	0.00%	0	0
Mar-02	0	42	0.00%	0	0
Apr-02	0	31	0.00%	0	0
May-02	0	22	0.00%	0	0
Jun-02	0	30	0.00%	0	0
Jul-02	0	27	0.00%	0	0
Aug-02	0	19	0.00%	0	0
Sep-02	0	14	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

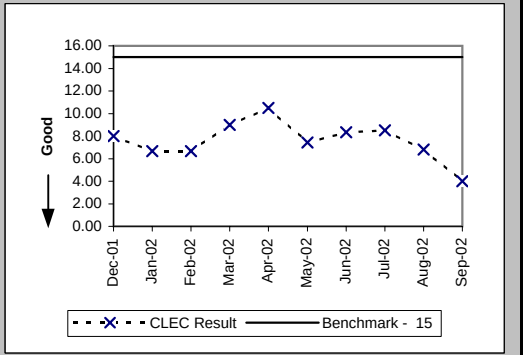
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	4	25.00%	0	0	43.30%
Jan-02	4	7	57.14%	0	0	49.49%
Feb-02	3	5	60.00%	0	0	48.99%
Mar-02	0	2	0.00%	0	0	0.00%
Apr-02	5	6	83.33%	0	0	37.27%
May-02	5	7	71.43%	0	0	45.18%
Jun-02	2	3	66.67%	0	0	47.14%
Jul-02	7	7	100.00%	0	0	0.00%
Aug-02	5	5	100.00%	0	0	0.00%
Sep-02	7	8	87.50%	0	0	33.07%



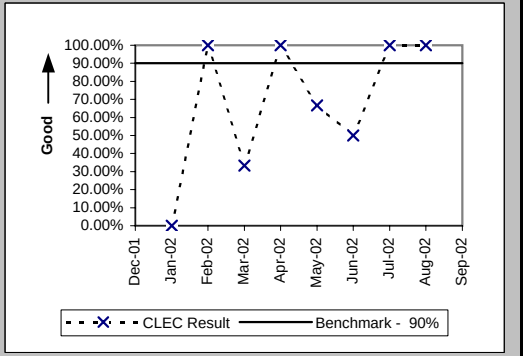
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	16	2	8.00	0	0	4.24
Jan-02	40	6	6.67	0	0	3.50
Feb-02	20	3	6.67	0	0	4.73
Mar-02	9	1	9.00	0	0	
Apr-02	63	6	10.50	0	0	4.09
May-02	52	7	7.43	0	0	2.44
Jun-02	25	3	8.33	0	0	4.51
Jul-02	51	6	8.50	0	0	4.76
Aug-02	34	5	6.80	0	0	4.60
Sep-02	32	8	4.00	0	0	2.14



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

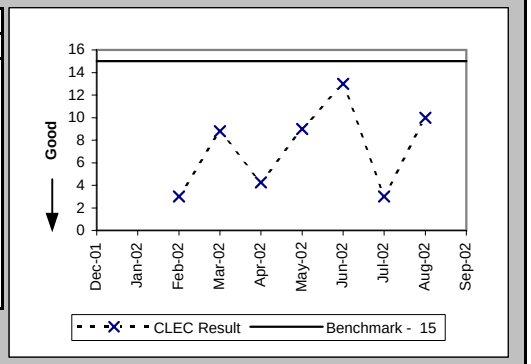
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02	1	1	100.00%	0	0	0.00%
Mar-02	2	6	33.33%	0	0	47.14%
Apr-02	4	4	100.00%	0	0	0.00%
May-02	2	3	66.67%	0	0	47.14%
Jun-02	1	2	50.00%	0	0	50.00%
Jul-02	1	1	100.00%	0	0	0.00%
Aug-02	2	2	100.00%	0	0	0.00%
Sep-02						



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

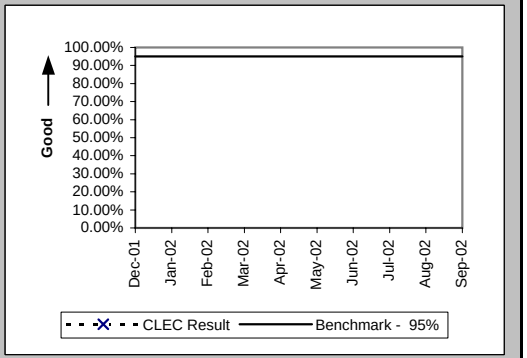
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02	3	1	3.00	0	0	
Mar-02	44	5	8.80	0	0	3.56
Apr-02	17	4	4.25	0	0	1.89
May-02	27	3	9.00	0	0	3.46
Jun-02	26	2	13.00	0	0	2.83
Jul-02	3	1	3.00	0	0	
Aug-02	20	2	10.00	0	0	7.07
Sep-02						



Checklist #4 - Line Sharing Installation

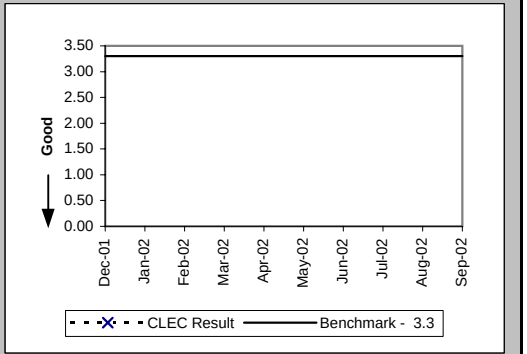
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



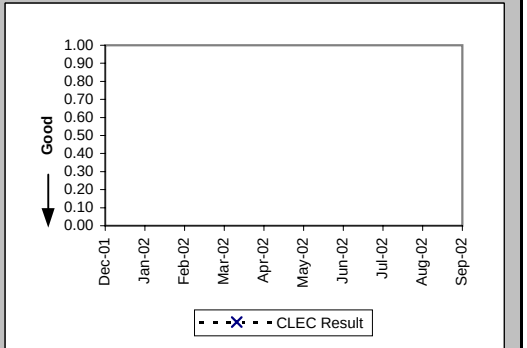
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

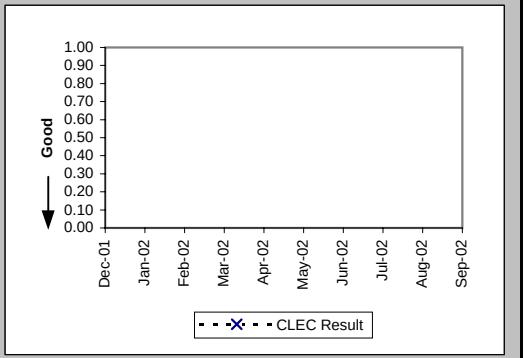
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Line Sharing Installation

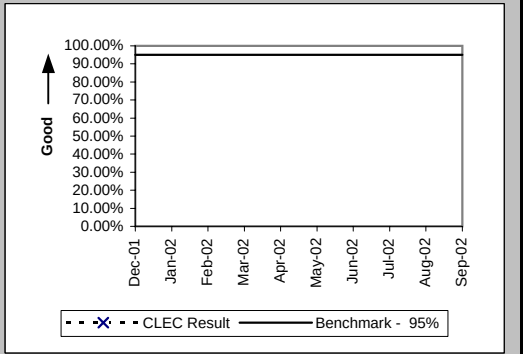
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



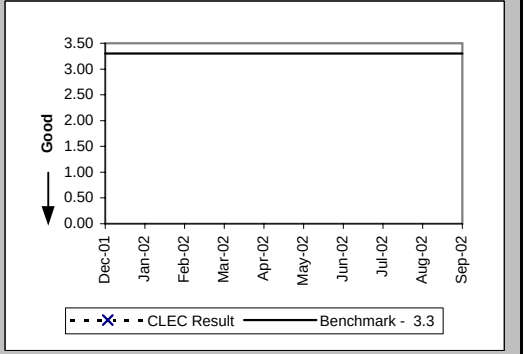
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

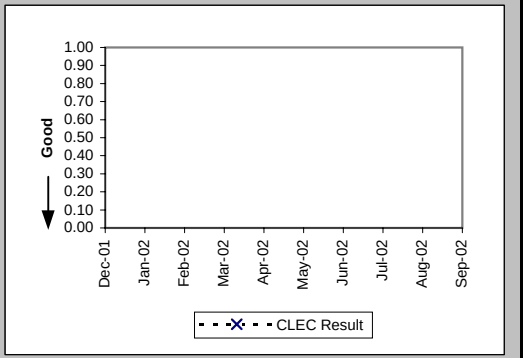
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Line Sharing Installation

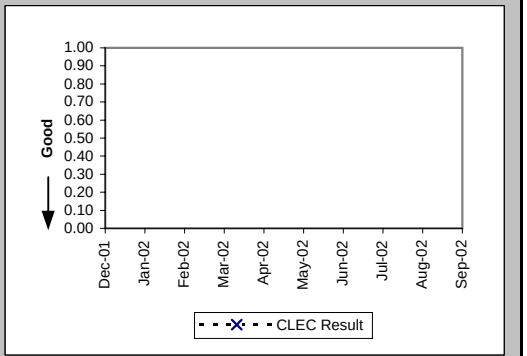
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



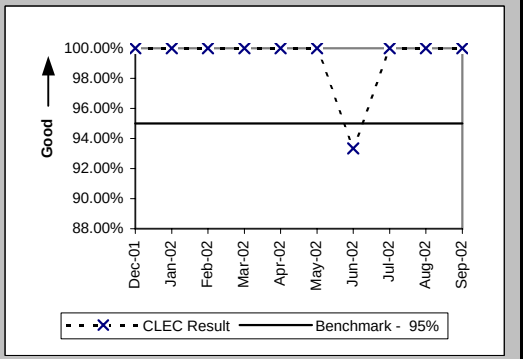
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

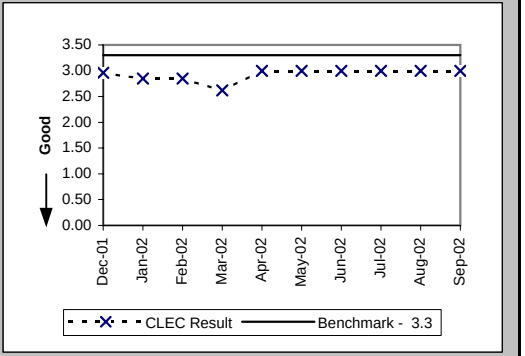
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	34	34	100.00%	0	0	0.00%
Jan-02	32	32	100.00%	0	1	0.00%
Feb-02	26	26	100.00%	0	0	0.00%
Mar-02	24	24	100.00%	0	0	0.00%
Apr-02	26	26	100.00%	0	0	0.00%
May-02	19	19	100.00%	0	0	0.00%
Jun-02	14	15	93.33%	0	0	24.94%
Jul-02	44	44	100.00%	0	0	0.00%
Aug-02	28	28	100.00%	0	0	0.00%
Sep-02	29	29	100.00%	0	0	0.00%



Checklist #4 - Line Sharing Installation

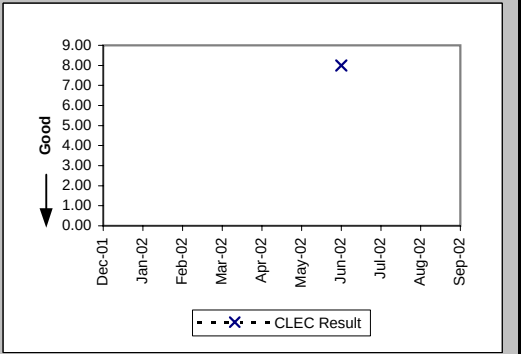
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	74	25	2.96	9	0	0.35
Jan-02	77	27	2.85	5	1	0.66
Feb-02	37	13	2.85	13	0	0.55
Mar-02	21	8	2.62	16	0	1.06
Apr-02	24	8	3.00	18	0	0.00
May-02	24	8	3.00	11	0	0.00
Jun-02	21	7	3.00	8	0	0.00
Jul-02	102	34	3.00	10	0	0.00
Aug-02	75	25	3.00	3	0	0.00
Sep-02	54	18	3.00	11	0	0.00



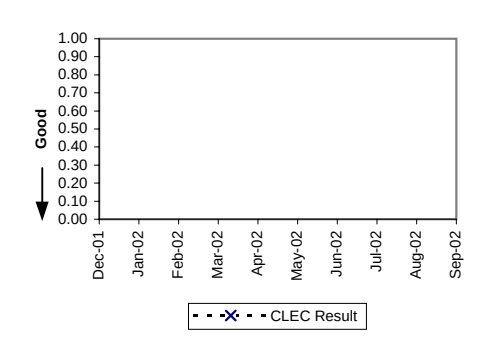
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	8	1	8.00	0	0	
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

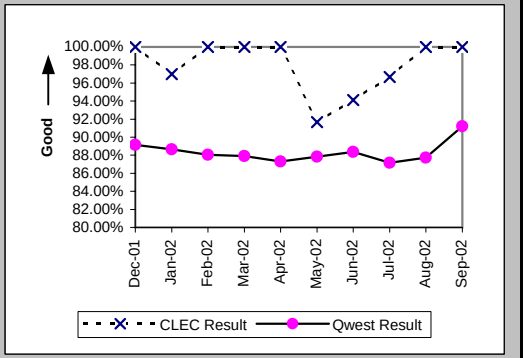
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Line Sharing Installation

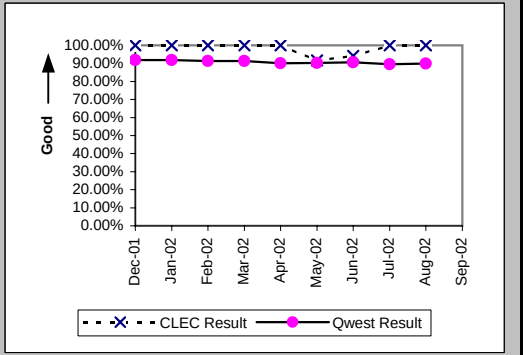
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	0	0	13138	14735	89.16%	31.09%	-2	-2.22	No
Jan-02	32	33	96.97%	0	0	12703	14327	88.66%	31.70%	-1.5	-1.91	No
Feb-02	30	30	100.00%	0	0	12865	14612	88.04%	32.44%	-2.02	-2.23	No
Mar-02	26	26	100.00%	0	0	12746	14500	87.90%	32.61%	-1.89	-2.15	No
Apr-02	27	27	100.00%	0	0	13339	15277	87.31%	33.28%	-1.98	-2.2	No
May-02	22	24	91.67%	0	0	14639	16666	87.84%	32.69%	-0.57	-1.35	No
Jun-02	16	17	94.12%	0	0	14812	16764	88.36%	32.08%	-0.74	-1.45	No
Jul-02	29	30	96.67%	0	0	14493	16626	87.17%	33.44%	-1.55	-1.94	No
Aug-02	37	37	100.00%	0	0	18221	20767	87.74%	32.80%	-2.27	-2.38	No
Sep-02	29	29	100.00%	0	0	18084	19828	91.20%	28.32%	-1.67	-2.02	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

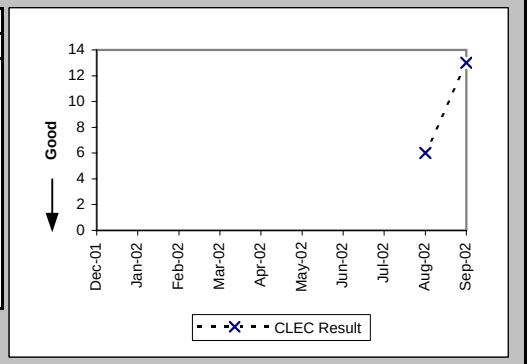
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	33	33	100.00%	0	0	13523	14735	91.77%	27.48%	-1.72	-2.04	No
Jan-02	33	33	100.00%	0	0	13147	14327	91.76%	27.49%	-1.72	-2.05	No
Feb-02	30	30	100.00%	0	0	13352	14612	91.38%	28.07%	-1.68	-2.02	No
Mar-02	26	26	100.00%	0	0	13228	14500	91.23%	28.29%	-1.58	-1.96	No
Apr-02	27	27	100.00%	0	0	13773	15277	90.16%	29.79%	-1.72	-2.04	No
May-02	22	24	91.67%	0	0	15046	16666	90.28%	29.62%	-0.23	-1.14	No
Jun-02	16	17	94.12%	0	0	15193	16764	90.63%	29.14%	-0.49	-1.3	No
Jul-02	30	30	100.00%	0	0	14879	16626	89.49%	30.67%	-1.88	-2.14	No
Aug-02	37	37	100.00%	0	0	18685	20767	89.97%	30.03%	-2.03	-2.23	No
Sep-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

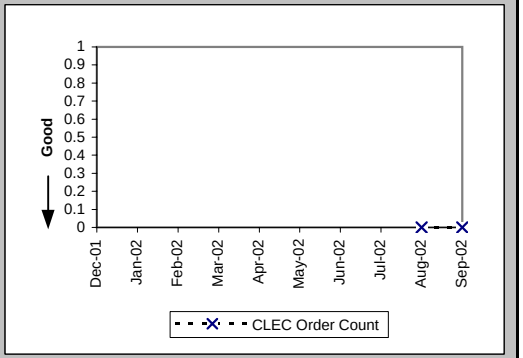
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	6	1	6.00	0	0	
Sep-02	26	2	13.00	0	0	18.38



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

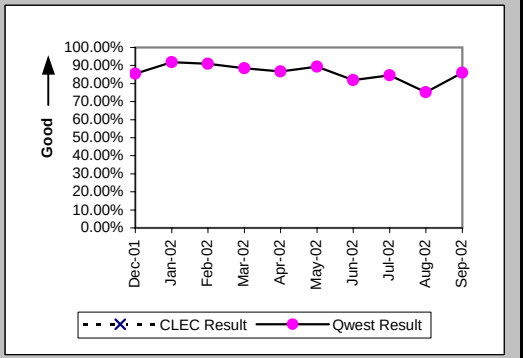
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	0
Sep-02	0



Checklist #4 - Line Sharing Repair

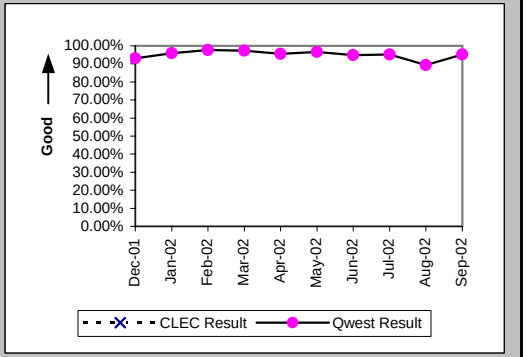
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2342	2742	85.41%	35.30%			
Jan-02						1888	2057	91.78%	27.46%			
Feb-02						1870	2056	90.95%	28.69%			
Mar-02						2090	2364	88.41%	32.01%			
Apr-02						3171	3656	86.73%	33.92%			
May-02						3372	3776	89.30%	30.91%			
Jun-02						3621	4424	81.85%	38.54%			
Jul-02						4448	5257	84.61%	36.08%			
Aug-02						4579	6084	75.26%	43.15%			
Sep-02						3437	3997	85.99%	34.71%			



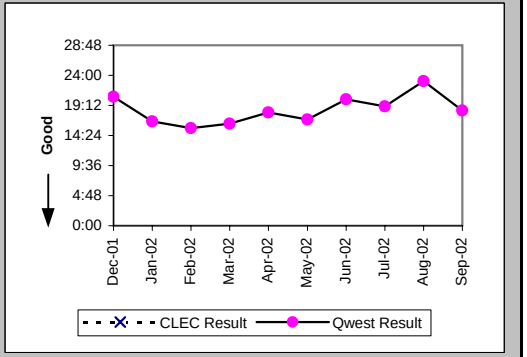
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3641	3911	93.10%	25.35%			
Jan-02						2905	3028	95.94%	19.74%			
Feb-02						2887	2955	97.70%	14.99%			
Mar-02						3249	3340	97.28%	16.28%			
Apr-02						4939	5164	95.64%	20.41%			
May-02						5100	5274	96.70%	17.86%			
Jun-02						5758	6073	94.81%	22.18%			
Jul-02						6577	6907	95.22%	21.33%			
Aug-02						7239	8098	89.39%	30.79%			
Sep-02						5172	5436	95.14%	21.50%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

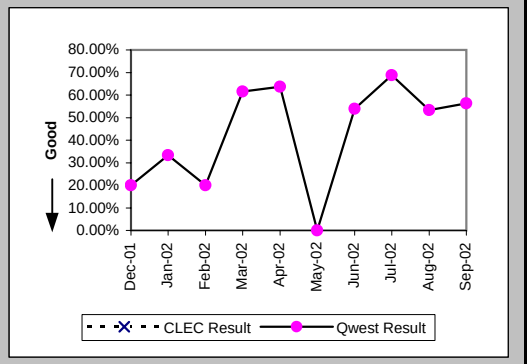
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						80597:50	3911	20:36	20:29			
Jan-02						50453:53	3028	16:40	19:00			
Feb-02						46005:15	2955	15:34	13:41			
Mar-02						54379:49	3340	16:17	17:49			
Apr-02						93410:50	5164	18:05	15:31			
May-02						89368:31	5274	16:57	13:53			
Jun-02						122322:50	6073	20:09	17:06			
Jul-02						131594:29	6907	19:03	16:21			
Aug-02						186987:43	8098	23:05	20:45			
Sep-02						99915:43	5436	18:23	16:51			



Checklist #4 - Line Sharing Repair

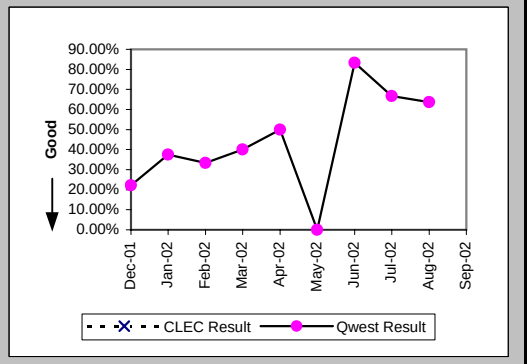
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	10	20.00%	40.00%			
Jan-02						4	12	33.33%	47.14%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						8	13	61.54%	48.65%			
Apr-02						7	11	63.64%	48.10%			
May-02						0	5	0.00%	0.00%			
Jun-02						7	13	53.85%	49.85%			
Jul-02						11	16	68.75%	46.35%			
Aug-02						8	15	53.33%	49.89%			
Sep-02						9	16	56.25%	49.61%			



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

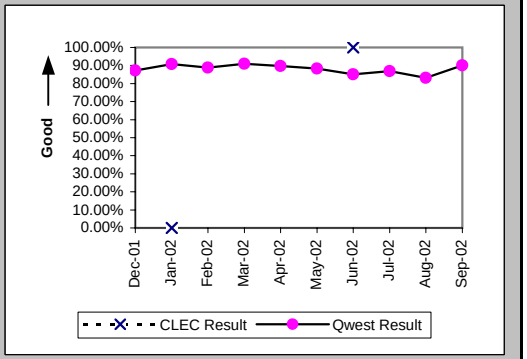
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						3	8	37.50%	48.41%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						3	6	50.00%	50.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						5	6	83.33%	37.27%			
Jul-02						6	9	66.67%	47.14%			
Aug-02						7	11	63.64%	48.10%			
Sep-02												



Checklist #4 - Line Sharing Repair

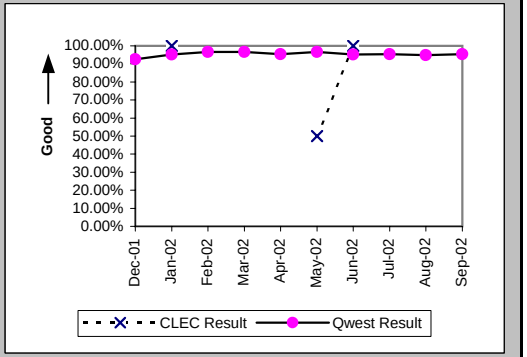
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1525	1749	87.19%	33.42%			
Jan-02	0	1	0.00%	0	0	1194	1316	90.73%	29.00%	1.69	0.03	Yes
Feb-02						1237	1393	88.80%	31.54%			
Mar-02						1543	1696	90.98%	28.65%			
Apr-02						1955	2179	89.72%	30.37%			
May-02						2259	2559	88.28%	32.17%			
Jun-02	1	1	100.00%	0	0	2335	2743	85.13%	35.58%	-0.42	-1.25	No
Jul-02						2677	3081	86.89%	33.75%			
Aug-02						2880	3462	83.19%	37.40%			
Sep-02						2021	2245	90.02%	29.97%			



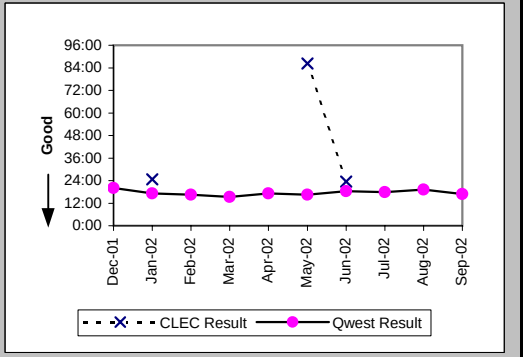
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2411	2604	92.59%	26.20%			
Jan-02	1	1	100.00%	0	0	1853	1947	95.17%	21.44%	-0.23	-1.14	No
Feb-02						1945	2011	96.72%	17.82%			
Mar-02						2259	2337	96.66%	17.96%			
Apr-02						2945	3086	95.43%	20.88%			
May-02	1	2	50.00%	0	0	3406	3524	96.65%	17.99%	1.84	0.12	Yes
Jun-02	1	1	100.00%	0	0	3656	3837	95.28%	21.20%	-0.22	-1.14	No
Jul-02						3958	4150	95.37%	21.01%			
Aug-02						4386	4625	94.83%	22.14%			
Sep-02						2919	3058	95.45%	20.83%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

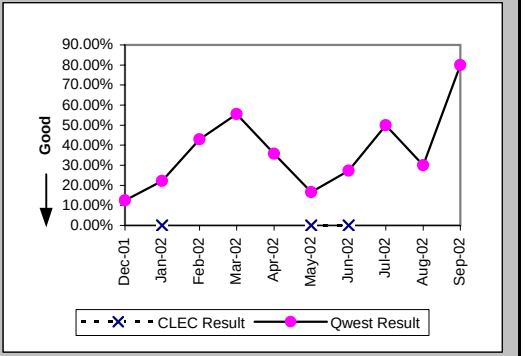
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52212:53	2604	20:03	21:13			
Jan-02	24:43	1	24:43	0	0	33357:39	1947	17:08	18:35	0.97	-0.41	No
Feb-02						33214:54	2011	16:31	14:37			
Mar-02						35650:55	2337	15:15	31:40			
Apr-02						52863:52	3086	17:08	18:44			
May-02	172:39	2	86:20	0	0	58258:34	3524	16:32	14:58	3.72	1.26	Yes
Jun-02	23:31	1	23:31	0	0	70406:44	3837	18:21	15:45	0.65	-0.6	No
Jul-02						74399:35	4150	17:56	17:08			
Aug-02						88567:53	4625	19:09	15:47			
Sep-02						51484:36	3058	16:50	16:08			



Checklist #4 - Line Sharing Repair

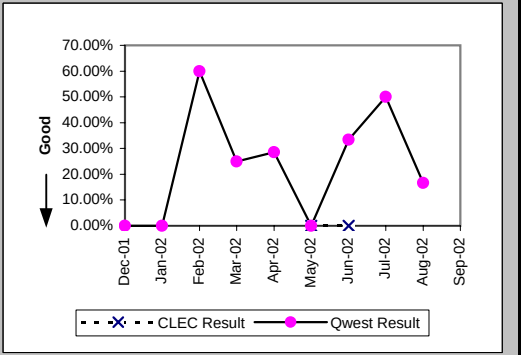
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02	0	1	0.00%	0	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Feb-02						3	7	42.86%	49.49%			
Mar-02						5	9	55.56%	49.69%			
Apr-02						5	14	35.71%	47.92%			
May-02	0	2	0.00%	0	0	1	6	16.67%	37.27%	-0.55	-1.33	No
Jun-02	0	1	0.00%	0	0	3	11	27.27%	44.54%	-0.59	-1.36	No
Jul-02						3	6	50.00%	50.00%			
Aug-02						3	10	30.00%	45.83%			
Sep-02						4	5	80.00%	40.00%			



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

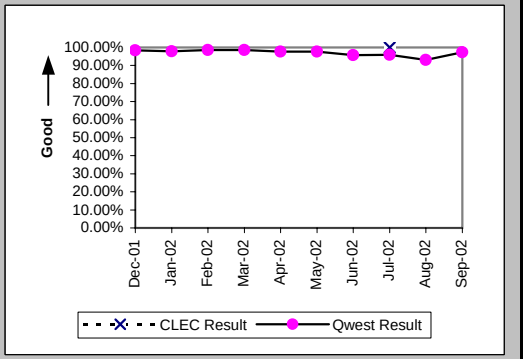
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						2	7	28.57%	45.18%			
May-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	0	0	3	9	33.33%	47.14%	-0.67	-1.41	No
Jul-02						2	4	50.00%	50.00%			
Aug-02						1	6	16.67%	37.27%			
Sep-02												



Checklist #4 - Line Sharing Repair

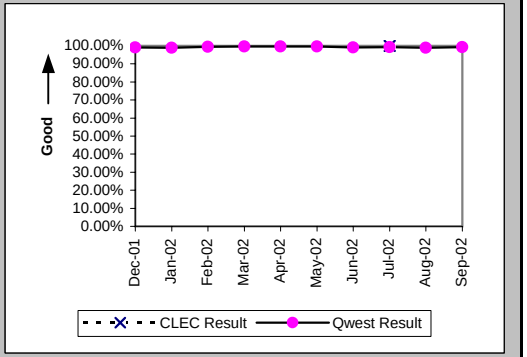
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1331	1353	98.37%	12.65%			
Jan-02						1312	1341	97.84%	14.55%			
Feb-02						1512	1533	98.63%	11.62%			
Mar-02						1389	1408	98.65%	11.54%			
Apr-02						1560	1597	97.68%	15.04%			
May-02						1762	1805	97.62%	15.25%			
Jun-02						1731	1809	95.69%	20.31%			
Jul-02	1	1	100.00%	0	0	1695	1766	95.98%	19.64%	-0.2	-1.12	No
Aug-02						1814	1948	93.12%	25.31%			
Sep-02						1168	1201	97.25%	16.35%			



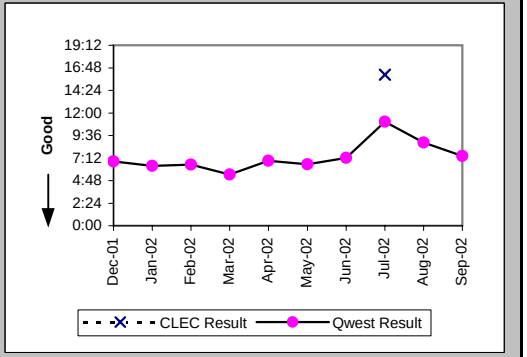
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2869	2893	99.17%	9.07%			
Jan-02						3055	3090	98.87%	10.58%			
Feb-02						3269	3287	99.45%	7.38%			
Mar-02						3251	3261	99.69%	5.53%			
Apr-02						3436	3448	99.65%	5.89%			
May-02						3457	3470	99.63%	6.11%			
Jun-02						3425	3453	99.19%	8.97%			
Jul-02	1	1	100.00%	0	0	3348	3371	99.32%	8.23%	-0.08	-1.05	No
Aug-02						3385	3424	98.86%	10.61%			
Sep-02						2384	2400	99.33%	8.14%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

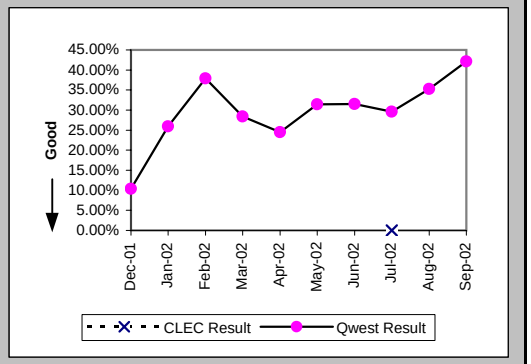
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19818:30	2893	6:51	10:49			
Jan-02						19674:15	3090	6:22	10:06			
Feb-02						21348:20	3287	6:30	8:32			
Mar-02						17707:47	3261	5:26	7:56			
Apr-02						23820:09	3448	6:55	8:58			
May-02						22751:48	3470	6:33	9:38			
Jun-02						24942:09	3453	7:13	9:57			
Jul-02	16:04	1	16:04	0	0	37250:30	3371	11:03	151:37	0.78	-0.53	No
Aug-02						30358:41	3424	8:52	11:38			
Sep-02						17818:21	2400	7:25	9:46			



Checklist #4 - Line Sharing Repair

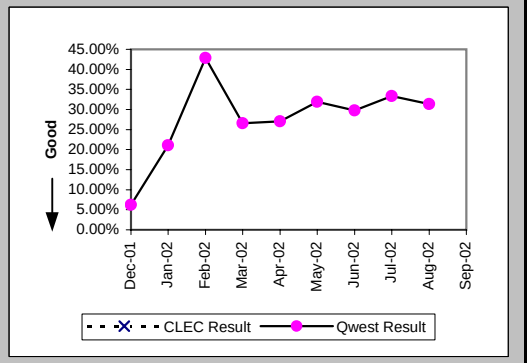
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	29	10.34%	30.45%			
Jan-02						14	54	25.93%	43.82%			
Feb-02						11	29	37.93%	48.52%			
Mar-02						21	74	28.38%	45.08%			
Apr-02						12	49	24.49%	43.00%			
May-02						28	89	31.46%	46.44%			
Jun-02						17	54	31.48%	46.44%			
Jul-02	0	1	0.00%	0	0	21	71	29.58%	45.64%	-0.64	-1.39	No
Aug-02						43	122	35.25%	47.77%			
Sep-02						24	57	42.11%	49.37%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

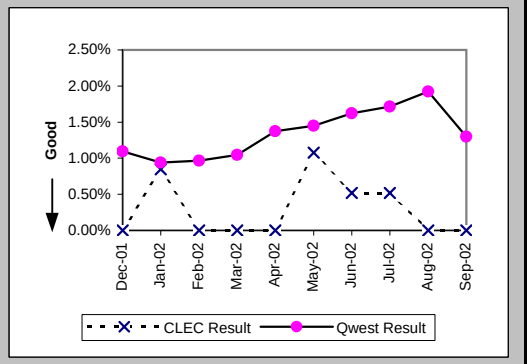
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	16	6.25%	24.21%			
Jan-02						8	38	21.05%	40.77%			
Feb-02						9	21	42.86%	49.49%			
Mar-02						17	64	26.56%	44.17%			
Apr-02						10	37	27.03%	44.41%			
May-02						23	72	31.94%	46.63%			
Jun-02						11	37	29.73%	45.71%			
Jul-02						11	33	33.33%	47.14%			
Aug-02						21	67	31.34%	46.39%			
Sep-02												



Checklist #4 - Line Sharing Repair

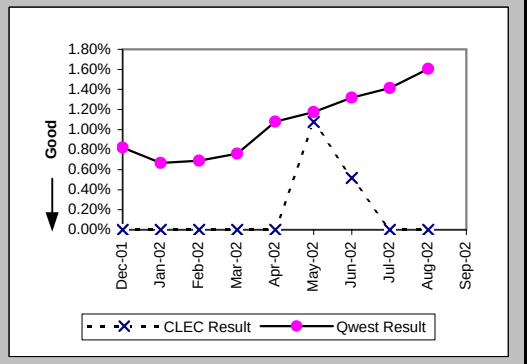
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	79	0.00%	0	0	9576	873463	1.10%	10.41%	-0.94	-1.57	No
Jan-02	1	118	0.85%	0	0	8170	868440	0.94%	9.65%	-0.1	-1.06	No
Feb-02	0	144	0.00%	0	0	8391	868367	0.97%	9.78%	-1.19	-1.72	No
Mar-02	0	154	0.00%	0	0	9075	869003	1.04%	10.17%	-1.27	-1.77	No
Apr-02	0	167	0.00%	0	0	11880	864887	1.37%	11.64%	-1.52	-1.93	No
May-02	2	186	1.08%	0	0	12509	861820	1.45%	11.96%	-0.43	-1.26	No
Jun-02	1	193	0.52%	0	0	13914	858034	1.62%	12.63%	-1.21	-1.74	No
Jul-02	1	193	0.52%	0	0	14714	858034	1.71%	12.98%	-1.28	-1.78	No
Aug-02	0	193	0.00%	0	0	16490	858034	1.92%	13.73%	-1.94	-2.18	No
Sep-02	0	193	0.00%	0	0	11144	858034	1.30%	11.32%	-1.59	-1.97	No



Trouble Rate (Percent) (MR-8*) (Parity)

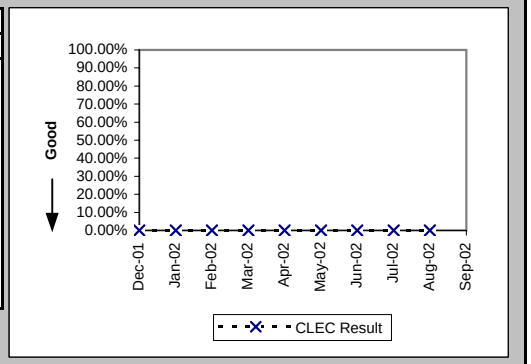
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	79	0.00%	0	0	7171	873463	0.82%	9.02%	-0.81	-1.49	No
Jan-02	0	118	0.00%	0	0	5797	868440	0.67%	8.14%	-0.89	-1.54	No
Feb-02	0	144	0.00%	0	0	5986	868367	0.69%	8.27%	-1	-1.61	No
Mar-02	0	154	0.00%	0	0	6611	869003	0.76%	8.69%	-1.09	-1.66	No
Apr-02	0	167	0.00%	0	0	9318	864887	1.08%	10.32%	-1.35	-1.82	No
May-02	2	186	1.08%	0	0	10119	861820	1.17%	10.77%	-0.13	-1.08	No
Jun-02	1	193	0.52%	0	0	11308	858034	1.32%	11.40%	-0.97	-1.59	No
Jul-02	0	193	0.00%	0	0	12126	858034	1.41%	11.80%	-1.66	-2.01	No
Aug-02	0	193	0.00%	0	0	13786	858034	1.61%	12.57%	-1.78	-2.08	No
Sep-02												



Checklist #4 - Dark Fiber - Loop Repair

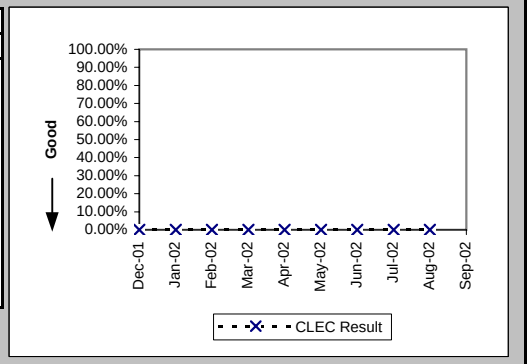
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	2	0.00%	0	0	0.00%
Jan-02	0	2	0.00%	0	0	0.00%
Feb-02	0	2	0.00%	0	0	0.00%
Mar-02	0	2	0.00%	0	0	0.00%
Apr-02	0	2	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%
Jun-02	0	2	0.00%	0	0	0.00%
Jul-02	0	2	0.00%	0	0	0.00%
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02						



Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

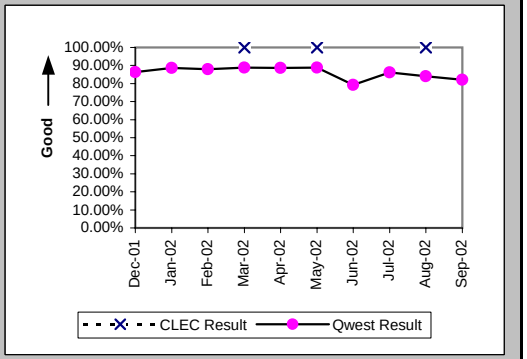
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	2	0.00%	0	0	0.00%
Jan-02	0	2	0.00%	0	0	0.00%
Feb-02	0	2	0.00%	0	0	0.00%
Mar-02	0	2	0.00%	0	0	0.00%
Apr-02	0	2	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%
Jun-02	0	2	0.00%	0	0	0.00%
Jul-02	0	2	0.00%	0	0	0.00%
Aug-02	0	2	0.00%	0	0	0.00%
Sep-02						



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

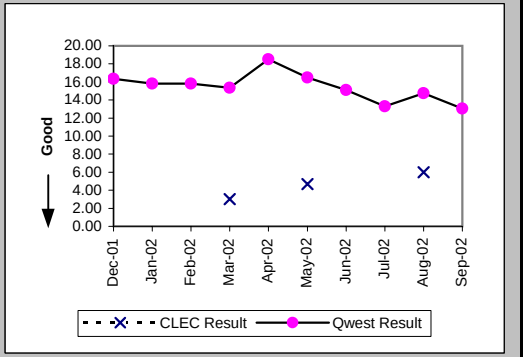
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						178	206	86.41%	34.27%			
Jan-02						164	185	88.65%	31.72%			
Feb-02						212	241	87.97%	32.53%			
Mar-02	1	1	100.00%	0	0	198	223	88.79%	31.55%	-0.35	-1.22	No
Apr-02						241	272	88.60%	31.78%			
May-02	3	3	100.00%	0	0	184	207	88.89%	31.43%	-0.61	-1.37	No
Jun-02						188	237	79.32%	40.50%			
Jul-02						212	246	86.18%	34.51%			
Aug-02	1	1	100.00%	0	0	233	277	84.12%	36.55%	-0.43	-1.26	No
Sep-02						133	162	82.10%	38.34%			



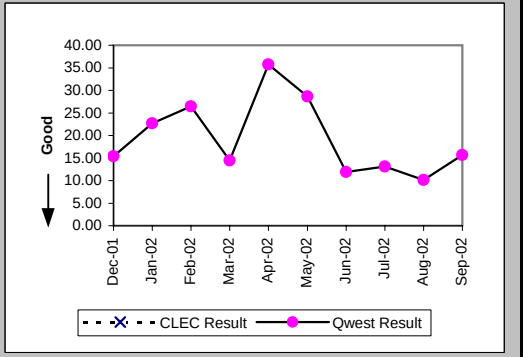
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3728	228	16.35	10.11			
Jan-02						3557	225	15.81	12.85			
Feb-02						4157	263	15.81	14.19			
Mar-02	3	1	3.00	0	0	4011	261	15.37	10.88	-1.13	-1.69	No
Apr-02						6352	343	18.52	17.35			
May-02	14	3	4.67	0	0	3924	238	16.49	15.63	-1.3	-1.79	No
Jun-02						4458	295	15.11	9.71			
Jul-02						3482	262	13.29	9.33			
Aug-02	6	1	6.00	0	0	4570	310	14.74	12.42	-0.7	-1.43	No
Sep-02						2443	187	13.06	8.47			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

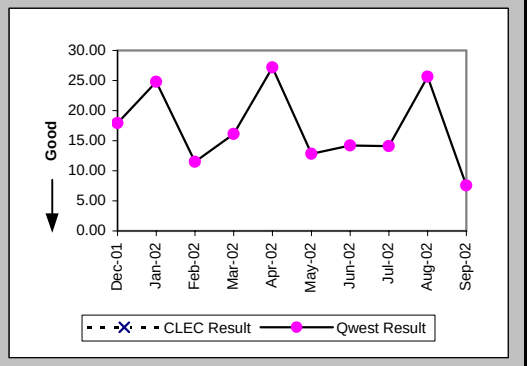
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						338	22	15.36	13.48			
Jan-02						863	38	22.71	13.79			
Feb-02						715	27	26.48	24.69			
Mar-02						289	20	14.45	12.05			
Apr-02						1572	44	35.73	29.89			
May-02						773	27	28.63	34.89			
Jun-02						428	36	11.89	8.69			
Jul-02						355	27	13.15	11.23			
Aug-02						417	41	10.17	7.03			
Sep-02						376	24	15.67	10.13			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

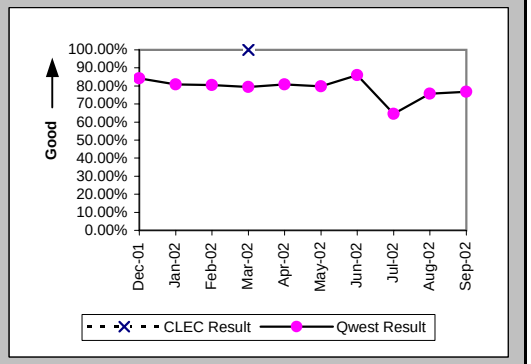
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						233	13	17.92	9.56			
Jan-02						124	5	24.80	9.81			
Feb-02						46	4	11.50	9.57			
Mar-02						113	7	16.14	18.22			
Apr-02						136	5	27.20	32.06			
May-02						77	6	12.83	9.62			
Jun-02						227	16	14.19	10.51			
Jul-02						141	10	14.10	8.99			
Aug-02						410	16	25.62	27.45			
Sep-02						68	9	7.56	5.66			



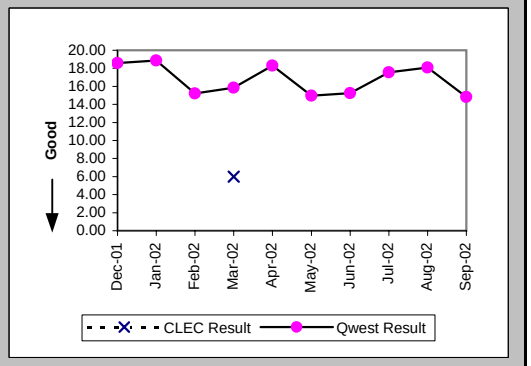
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						170	202	84.16%	36.51%			
Jan-02						122	151	80.79%	39.39%			
Feb-02						166	206	80.58%	39.56%			
Mar-02	1	1	100.00%	1	0	143	180	79.44%	40.41%	-0.51	-1.31	No
Apr-02						169	209	80.86%	39.34%			
May-02						230	288	79.86%	40.10%			
Jun-02						226	263	85.93%	34.77%			
Jul-02						178	276	64.49%	47.85%			
Aug-02						184	243	75.72%	42.88%			
Sep-02						155	202	76.73%	42.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

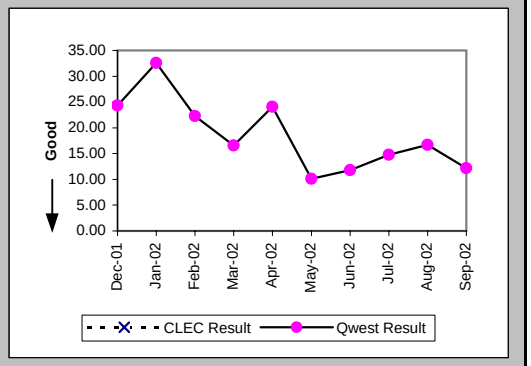
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4290	231	18.57	14.25			
Jan-02						3488	185	18.85	21.13			
Feb-02						3729	245	15.22	14.49			
Mar-02	12	2	6.00	0	0	3184	201	15.84	13.47	-1.03	-1.63	No
Apr-02						4248	232	18.31	17.92			
May-02						4639	310	14.96	9.43			
Jun-02						4762	312	15.26	8.90			
Jul-02						5789	330	17.54	12.12			
Aug-02						5049	279	18.10	13.41			
Sep-02						3243	219	14.81	13.32			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

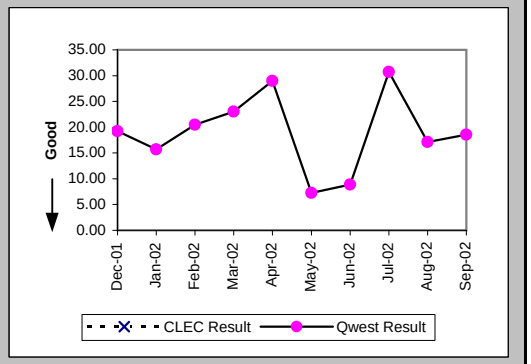
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						851	35	24.31	22.06			
Jan-02						1074	33	32.55	36.03			
Feb-02						824	37	22.27	24.98			
Mar-02						645	39	16.54	22.83			
Apr-02						939	39	24.08	29.98			
May-02						545	54	10.09	10.68			
Jun-02						484	41	11.80	8.90			
Jul-02						1345	91	14.78	10.47			
Aug-02						935	56	16.70	14.53			
Sep-02						365	30	12.17	12.78			



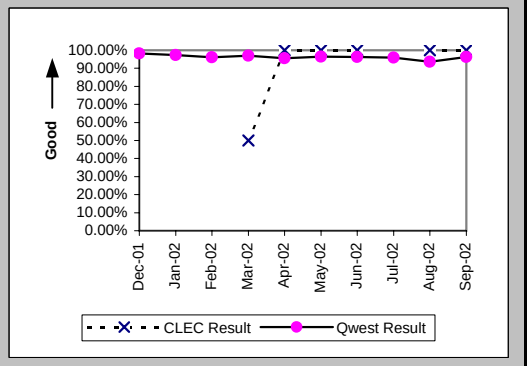
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	4	19.25	14.08			
Jan-02						141	9	15.67	14.80			
Feb-02						123	6	20.50	36.00			
Mar-02						46	2	23.00	2.83			
Apr-02						174	6	29.00	22.03			
May-02						51	7	7.29	7.34			
Jun-02						80	9	8.89	6.95			
Jul-02						399	13	30.69	19.89			
Aug-02						223	13	17.15	11.36			
Sep-02						334	18	18.56	22.01			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

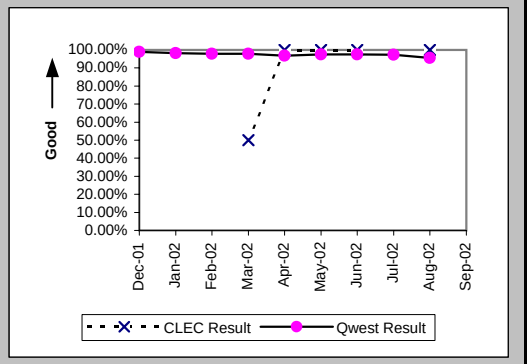
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						453	461	98.26%	13.06%			
Jan-02						426	438	97.26%	16.32%			
Feb-02						443	461	96.10%	19.37%			
Mar-02	1	2	50.00%	0	0	472	487	96.92%	17.28%	1.87	0.14	Yes
Apr-02	2	2	100.00%	0	0	499	522	95.59%	20.52%	-0.3	-1.18	No
May-02	2	2	100.00%	0	0	549	569	96.49%	18.42%	-0.27	-1.16	No
Jun-02	2	2	100.00%	0	0	562	584	96.23%	19.04%	-0.28	-1.17	No
Jul-02						582	607	95.88%	19.87%			
Aug-02	1	1	100.00%	0	0	564	602	93.69%	24.32%	-0.26	-1.16	No
Sep-02	1	1	100.00%	0	0	488	507	96.25%	18.99%	-0.2	-1.12	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

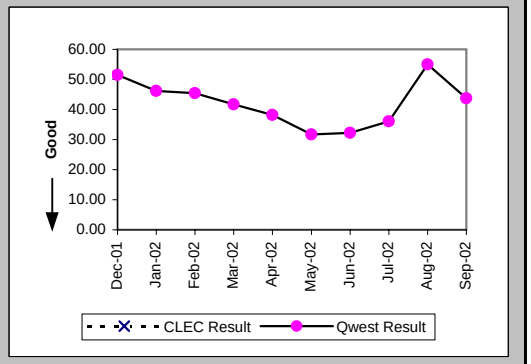
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						456	461	98.92%	10.36%			
Jan-02						430	438	98.17%	13.39%			
Feb-02						451	461	97.83%	14.57%			
Mar-02	1	2	50.00%	0	0	477	487	97.95%	14.18%	2.04	0.24	Yes
Apr-02	2	2	100.00%	0	0	505	522	96.74%	17.75%	-0.26	-1.16	No
May-02	2	2	100.00%	0	0	555	569	97.54%	15.49%	-0.22	-1.14	No
Jun-02	2	2	100.00%	0	0	569	584	97.43%	15.82%	-0.23	-1.14	No
Jul-02						591	607	97.36%	16.02%			
Aug-02	1	1	100.00%	0	0	575	602	95.52%	20.70%	-0.22	-1.13	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

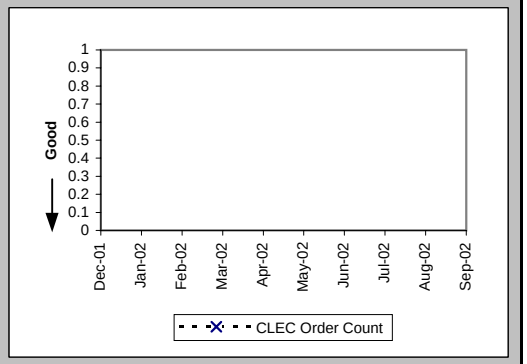
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2216	43	51.53	42.19			
Jan-02						2910	63	46.19	48.29			
Feb-02						3454	76	45.45	53.12			
Mar-02						2832	68	41.65	54.71			
Apr-02						2753	72	38.24	57.42			
May-02						3265	103	31.70	57.29			
Jun-02						4486	139	32.27	54.10			
Jul-02						4178	116	36.02	63.34			
Aug-02						3358	61	55.05	84.74			
Sep-02						3145	72	43.68	83.30			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

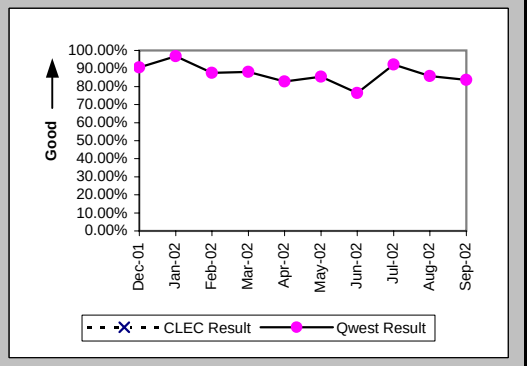
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

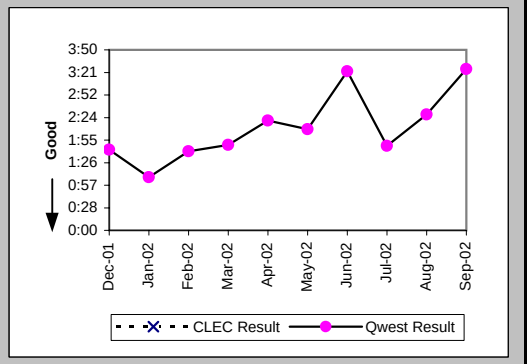
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	96	90.63%	29.15%			
Jan-02						120	124	96.77%	17.67%			
Feb-02						99	113	87.61%	32.95%			
Mar-02						127	144	88.19%	32.27%			
Apr-02						111	134	82.84%	37.71%			
May-02						124	145	85.52%	35.19%			
Jun-02						136	178	76.40%	42.46%			
Jul-02						166	180	92.22%	26.78%			
Aug-02						194	226	85.84%	34.86%			
Sep-02						123	147	83.67%	36.96%			



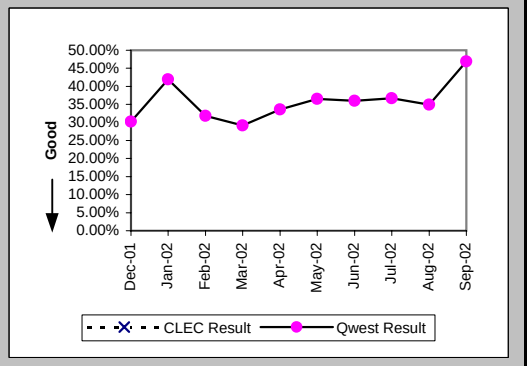
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						165:21	96	1:43	2:54			
Jan-02						139:31	124	1:08	1:13			
Feb-02						190:35	113	1:41	2:48			
Mar-02						262:29	144	1:49	2:29			
Apr-02						311:41	134	2:20	2:34			
May-02						311:18	145	2:09	2:28			
Jun-02						601:36	178	3:23	4:42			
Jul-02						324:24	180	1:48	1:59			
Aug-02						557:32	226	2:28	3:11			
Sep-02						504:33	147	3:26	9:33			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

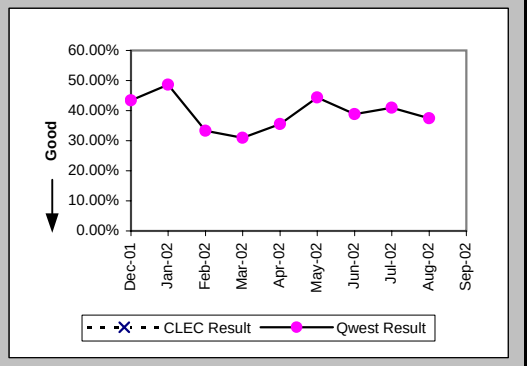
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	96	30.21%	45.92%			
Jan-02						52	124	41.94%	49.35%			
Feb-02						36	113	31.86%	46.59%			
Mar-02						42	144	29.17%	45.45%			
Apr-02						45	134	33.58%	47.23%			
May-02						53	145	36.55%	48.16%			
Jun-02						64	178	35.96%	47.99%			
Jul-02						66	180	36.67%	48.19%			
Aug-02						79	226	34.96%	47.68%			
Sep-02						69	147	46.94%	49.91%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

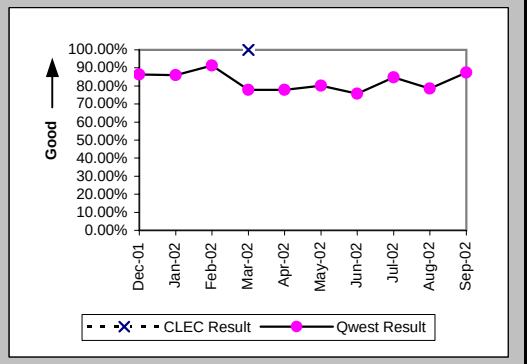
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	53	43.40%	49.56%			
Jan-02						35	72	48.61%	49.98%			
Feb-02						22	66	33.33%	47.14%			
Mar-02						30	97	30.93%	46.22%			
Apr-02						33	93	35.48%	47.85%			
May-02						43	97	44.33%	49.68%			
Jun-02						47	121	38.84%	48.74%			
Jul-02						45	110	40.91%	49.17%			
Aug-02						58	155	37.42%	48.39%			
Sep-02												



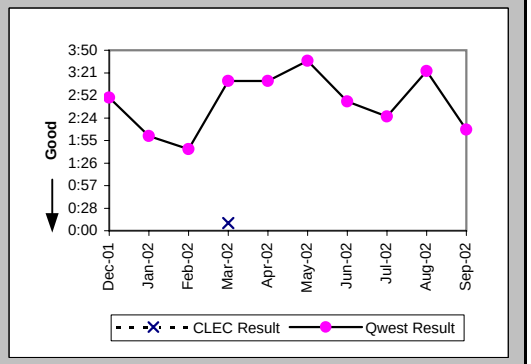
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	81	86.42%	34.26%			
Jan-02						61	71	85.92%	34.79%			
Feb-02						94	103	91.26%	28.24%			
Mar-02	1	1	100.00%	0	0	49	63	77.78%	41.57%	-0.53	-1.32	No
Apr-02						130	167	77.84%	41.53%			
May-02						113	141	80.14%	39.89%			
Jun-02						153	202	75.74%	42.86%			
Jul-02						205	242	84.71%	35.99%			
Aug-02						216	275	78.55%	41.05%			
Sep-02						132	151	87.42%	33.17%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

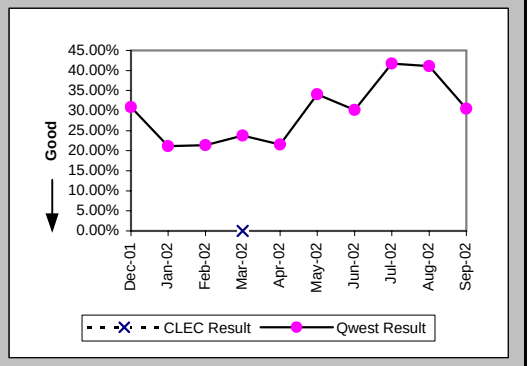
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						229:31	81	2:50	4:43			
Jan-02						142:41	71	2:01	2:44			
Feb-02						179:16	103	1:44	1:49			
Mar-02	0:10	1	0:10	0	0	200:23	63	3:11	4:42	-0.64	-1.39	No
Apr-02						531:40	167	3:11	4:10			
May-02						510:51	141	3:37	6:09			
Jun-02						557:01	202	2:45	3:01			
Jul-02						588:32	242	2:26	2:46			
Aug-02						933:14	275	3:24	8:13			
Sep-02						323:44	151	2:09	3:46			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

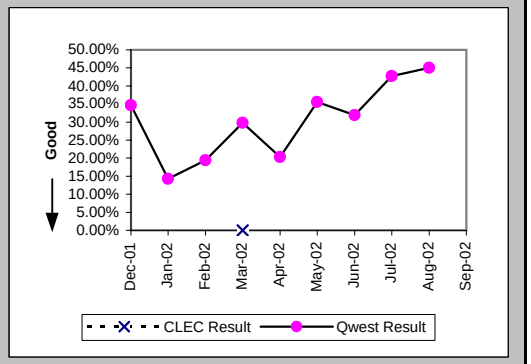
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	81	30.86%	46.19%			
Jan-02						15	71	21.13%	40.82%			
Feb-02						22	103	21.36%	40.98%			
Mar-02	0	1	0.00%	0	0	15	63	23.81%	42.59%	-0.55	-1.34	No
Apr-02						36	167	21.56%	41.12%			
May-02						48	141	34.04%	47.39%			
Jun-02						61	202	30.20%	45.91%			
Jul-02						101	242	41.74%	49.31%			
Aug-02						113	275	41.09%	49.20%			
Sep-02						46	151	30.46%	46.03%			



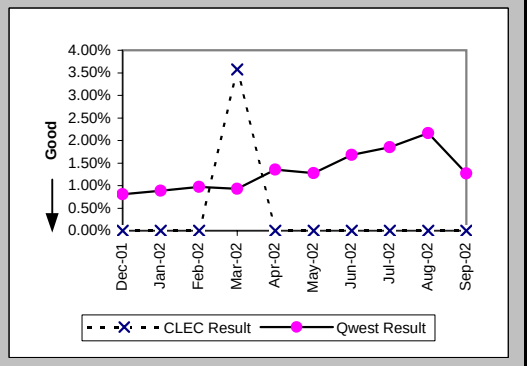
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	49	34.69%	47.60%			
Jan-02						6	42	14.29%	34.99%			
Feb-02						13	67	19.40%	39.55%			
Mar-02	0	1	0.00%	0	0	14	47	29.79%	45.73%	-0.64	-1.39	No
Apr-02						25	123	20.33%	40.24%			
May-02						38	107	35.51%	47.86%			
Jun-02						44	138	31.88%	46.60%			
Jul-02						74	173	42.77%	49.48%			
Aug-02						86	191	45.03%	49.75%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

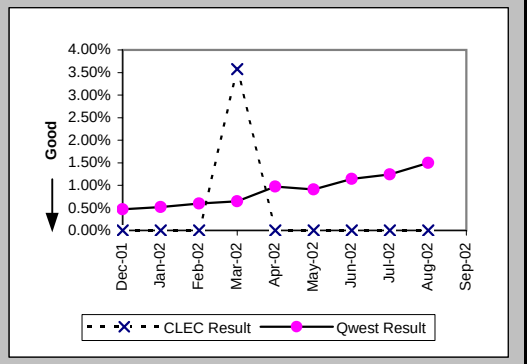
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	25	0.00%	0	0	177	21955	0.81%	8.94%	-0.45	-1.27	No
Jan-02	0	25	0.00%	0	0	195	22008	0.89%	9.37%	-0.47	-1.29	No
Feb-02	0	28	0.00%	0	0	216	22229	0.97%	9.81%	-0.52	-1.32	No
Mar-02	1	28	3.57%	0	0	207	22295	0.93%	9.59%	1.13	-0.31	No
Apr-02	0	28	0.00%	0	0	301	22276	1.35%	11.55%	-0.62	-1.38	No
May-02	0	31	0.00%	0	0	286	22465	1.27%	11.21%	-0.63	-1.38	No
Jun-02	0	31	0.00%	0	0	380	22646	1.68%	12.84%	-0.73	-1.44	No
Jul-02	0	31	0.00%	0	0	422	22824	1.85%	13.47%	-0.76	-1.46	No
Aug-02	0	32	0.00%	0	0	501	23175	2.16%	14.54%	-0.84	-1.51	No
Sep-02	0	32	0.00%	0	0	298	23427	1.27%	11.21%	-0.64	-1.39	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

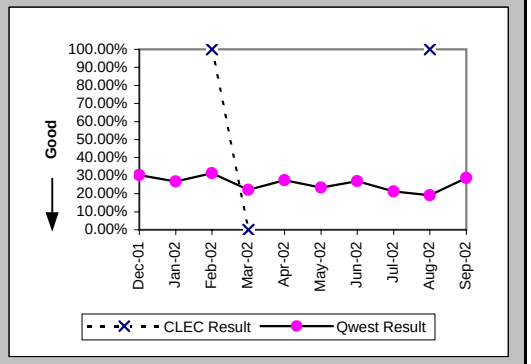
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	25	0.00%	0	0	102	21955	0.46%	6.80%	-0.34	-1.21	No
Jan-02	0	25	0.00%	0	0	114	22008	0.52%	7.18%	-0.36	-1.22	No
Feb-02	0	28	0.00%	0	0	133	22229	0.60%	7.71%	-0.41	-1.25	No
Mar-02	1	28	3.57%	0	0	144	22295	0.65%	8.01%	1.34	-0.18	No
Apr-02	0	28	0.00%	0	0	216	22276	0.97%	9.80%	-0.52	-1.32	No
May-02	0	31	0.00%	0	0	204	22465	0.91%	9.49%	-0.53	-1.32	No
Jun-02	0	31	0.00%	0	0	259	22646	1.14%	10.63%	-0.6	-1.36	No
Jul-02	0	31	0.00%	0	0	283	22824	1.24%	11.07%	-0.62	-1.38	No
Aug-02	0	32	0.00%	0	0	346	23175	1.49%	12.13%	-0.7	-1.42	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

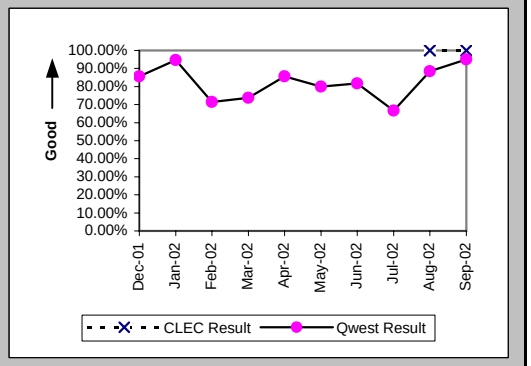
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	254	30.32%	45.96%			
Jan-02						71	266	26.69%	44.23%			
Feb-02	1	1	100.00%	0	0	99	315	31.43%	46.42%	1.01	-0.39	No
Mar-02	0	1	0.00%	0	0	59	266	22.18%	41.55%	-0.53	-1.32	No
Apr-02						114	415	27.47%	44.64%			
May-02						87	373	23.32%	42.29%			
Jun-02						140	520	26.92%	44.36%			
Jul-02						114	536	21.27%	40.92%			
Aug-02	1	1	100.00%	0	0	119	620	19.19%	39.38%	1.31	-0.2	No
Sep-02						120	418	28.71%	45.24%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

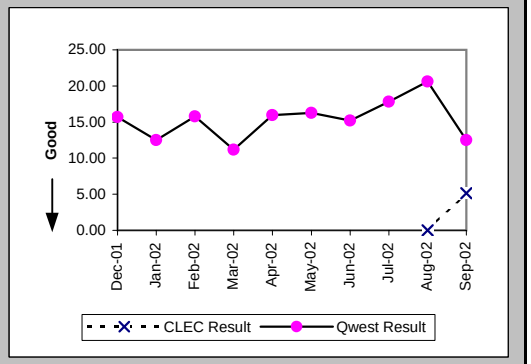
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						18	19	94.74%	22.33%			
Feb-02						5	7	71.43%	45.18%			
Mar-02						14	19	73.68%	44.03%			
Apr-02						18	21	85.71%	34.99%			
May-02						8	10	80.00%	40.00%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	15	66.67%	47.14%			
Aug-02	1	1	100.00%	0	0	23	26	88.46%	31.95%	-0.35	-1.22	No
Sep-02	7	7	100.00%	0	0	19	20	95.00%	21.79%	-0.52	-1.32	No



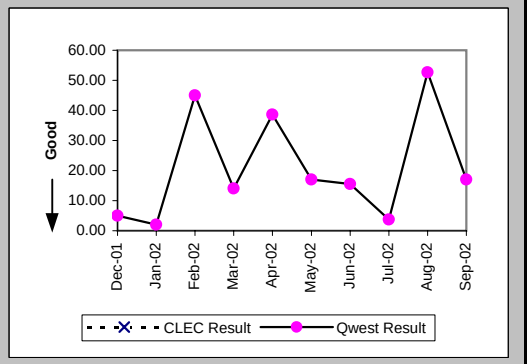
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						267	17	15.71	13.96			
Jan-02						337	27	12.48	7.89			
Feb-02						221	14	15.79	12.06			
Mar-02						335	30	11.17	15.87			
Apr-02						527	33	15.97	21.87			
May-02						293	18	16.28	9.76			
Jun-02						319	21	15.19	8.47			
Jul-02						374	21	17.81	21.08			
Aug-02	0	1	0.00	0	0	907	44	20.61	22.26	-0.92	-1.56	No
Sep-02	36	7	5.14	0	0	387	31	12.48	8.66	-2.02	-2.23	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

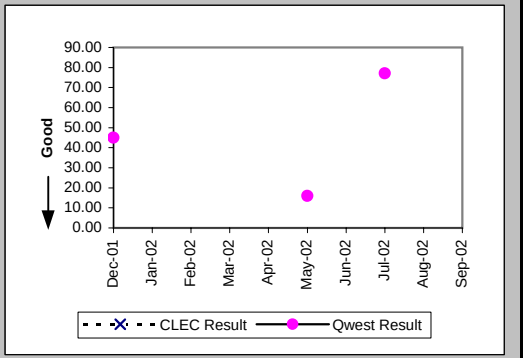
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	2	5.00	5.66			
Jan-02						2	1	2.00				
Feb-02						90	2	45.00	5.66			
Mar-02						84	6	14.00	31.84			
Apr-02						193	5	38.60	47.31			
May-02						17	1	17.00				
Jun-02						62	4	15.50	11.59			
Jul-02						15	4	3.75	2.22			
Aug-02						421	8	52.62	12.47			
Sep-02						51	3	17.00	14.73			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

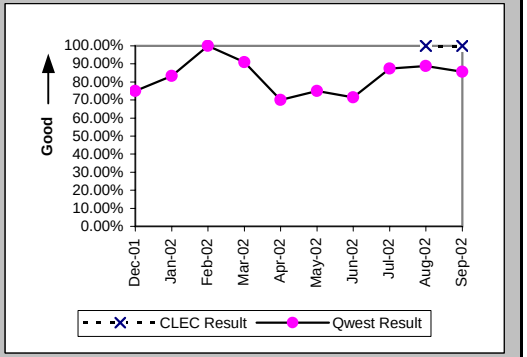
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						45	1	45.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						16	1	16.00				
Jun-02												
Jul-02						77	1	77.00				
Aug-02												
Sep-02												



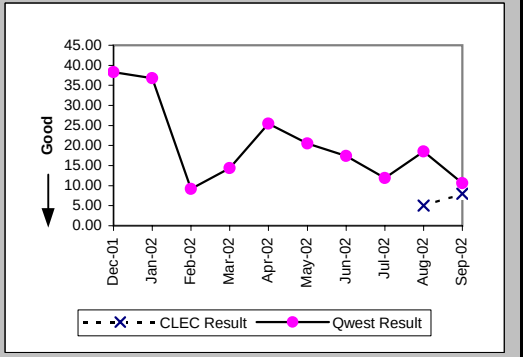
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						7	10	70.00%	45.83%			
May-02						3	4	75.00%	43.30%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						7	8	87.50%	33.07%			
Aug-02	1	1	100.00%	0	0	8	9	88.89%	31.43%	-0.34	-1.2	No
Sep-02	2	2	100.00%	0	0	12	14	85.71%	34.99%	-0.54	-1.33	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

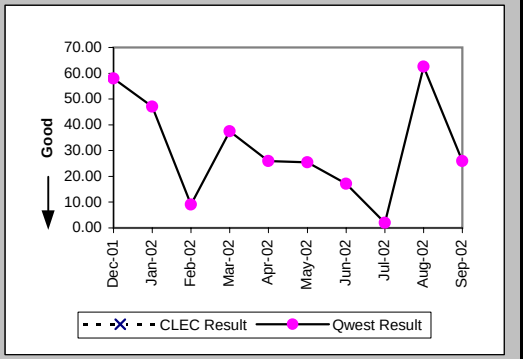
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						268	7	38.29	55.34			
Jan-02						331	9	36.78	50.63			
Feb-02						92	10	9.20	3.33			
Mar-02						287	20	14.35	12.40			
Apr-02						356	14	25.43	29.24			
May-02						246	12	20.50	20.32			
Jun-02						313	18	17.39	17.35			
Jul-02						155	13	11.92	4.66			
Aug-02	5	1	5.00	0	0	278	15	18.53	24.84	-0.53	-1.32	No
Sep-02	16	2	8.00	0	0	202	19	10.63	6.18	-0.57	-1.35	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

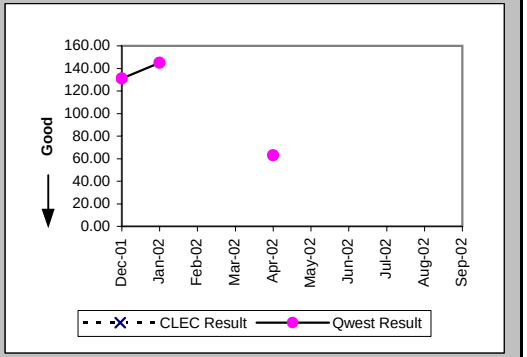
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						47	1	47.00				
Feb-02						9	1	9.00				
Mar-02						75	2	37.50	14.85			
Apr-02						104	4	26.00	30.80			
May-02						51	2	25.50	23.33			
Jun-02						103	6	17.17	28.99			
Jul-02						2	1	2.00				
Aug-02						125	2	62.50	45.96			
Sep-02						52	2	26.00	32.53			



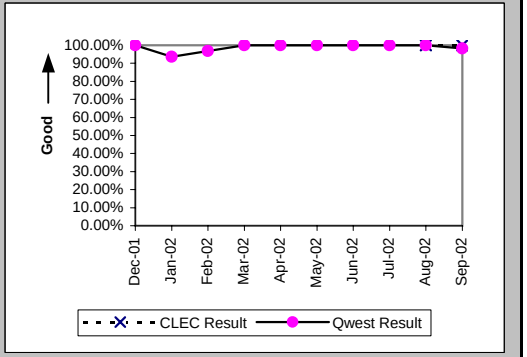
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131	1	131.00				
Jan-02						145	1	145.00				
Feb-02												
Mar-02												
Apr-02						63	1	63.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

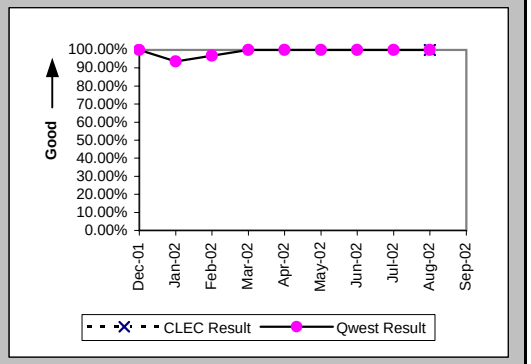
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Sep-02	6	6	100.00%	0	0	54	55	98.18%	13.36%	-0.32	-1.19	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

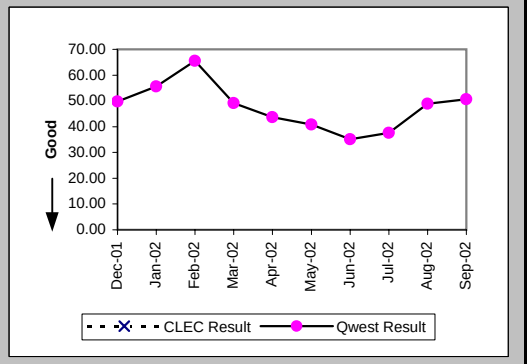
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02	1	1	100.00%	0	0	47	47	100.00%	N/A	N/A	N/A	
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

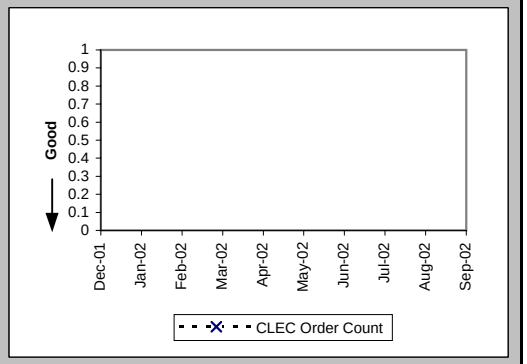
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						796	16	49.75	42.74			
Jan-02						946	17	55.65	51.74			
Feb-02						983	15	65.53	52.95			
Mar-02						835	17	49.12	45.22			
Apr-02						961	22	43.68	49.55			
May-02						1062	26	40.85	50.10			
Jun-02						1123	32	35.09	48.87			
Jul-02						1543	41	37.63	50.64			
Aug-02						1272	26	48.92	51.03			
Sep-02						1673	33	50.70	54.94			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

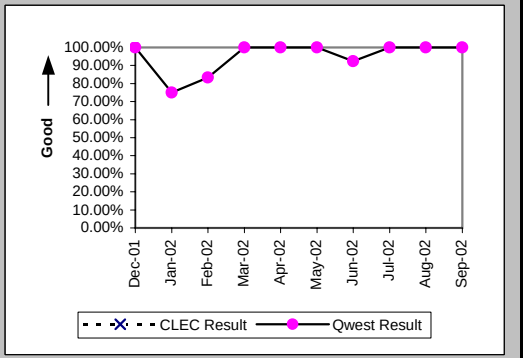
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

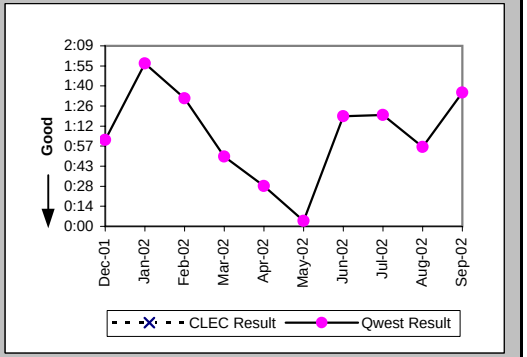
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			



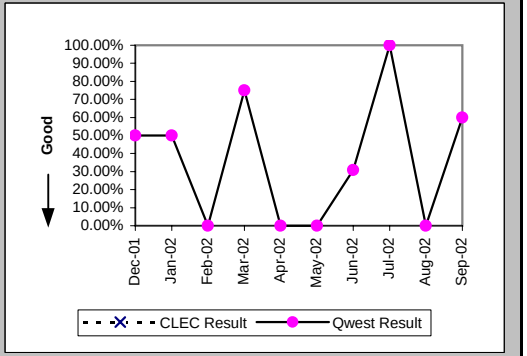
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:05	2	1:02	0:30			
Jan-02						7:46	4	1:57	3:16			
Feb-02						9:11	6	1:32	1:36			
Mar-02						3:21	4	0:50	1:31			
Apr-02						0:58	2	0:29	0:40			
May-02						0:04	1	0:04				
Jun-02						17:07	13	1:19	1:18			
Jul-02						4:00	3	1:20	1:04			
Aug-02						3:49	4	0:57	1:10			
Sep-02						8:01	5	1:36	1:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

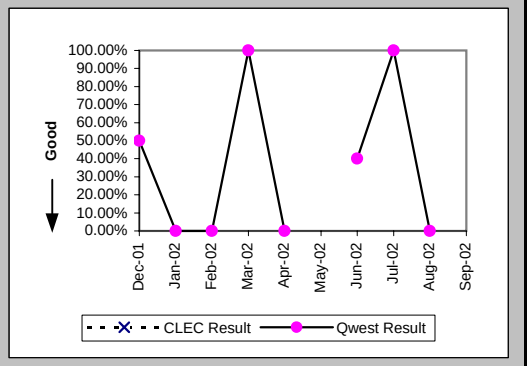
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						3	5	60.00%	48.99%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

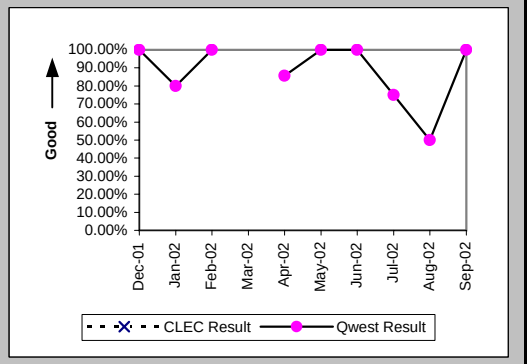
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						2	5	40.00%	48.99%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												



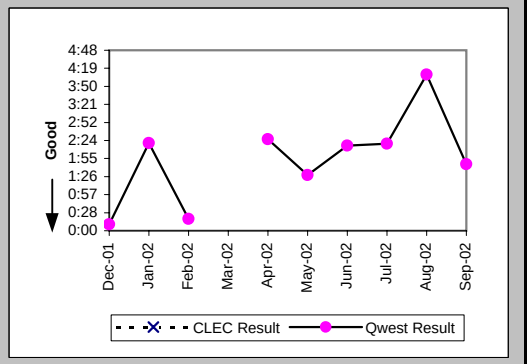
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						6	7	85.71%	34.99%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			
Aug-02						3	6	50.00%	50.00%			
Sep-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

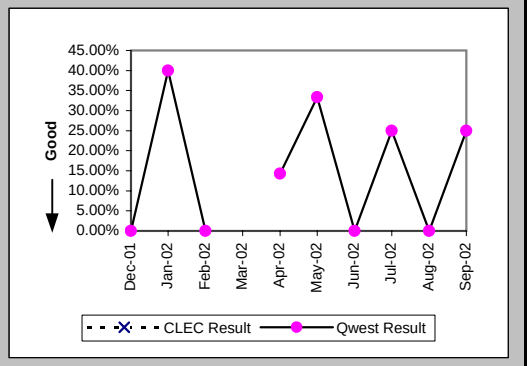
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:21	2	0:10	0:13			
Jan-02						11:41	5	2:20	1:31			
Feb-02						0:57	3	0:19	0:21			
Mar-02												
Apr-02						17:03	7	2:26	2:45			
May-02						4:27	3	1:29	0:47			
Jun-02						2:16	1	2:16				
Jul-02						9:17	4	2:19	1:50			
Aug-02						24:53	6	4:09	3:00			
Sep-02						7:04	4	1:46	1:29			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

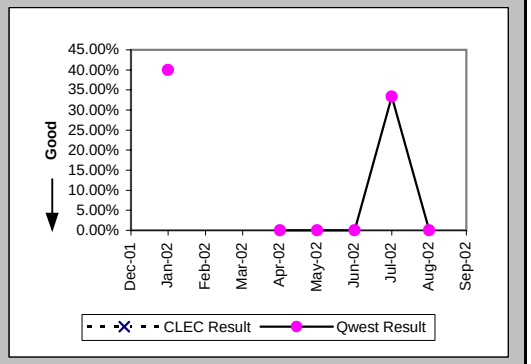
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						2	5	40.00%	48.99%			
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02						1	7	14.29%	34.99%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	4	25.00%	43.30%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			



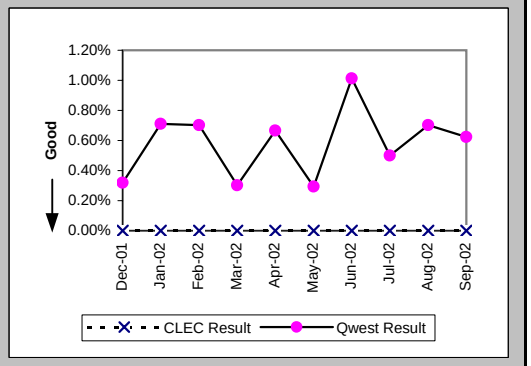
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02												
Apr-02						0	5	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

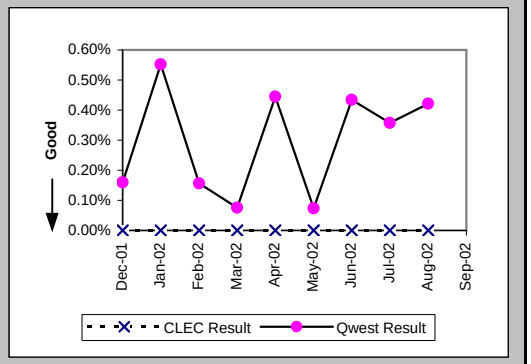
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	4	1252	0.32%	5.64%	-0.13	-1.08	No
Jan-02	0	5	0.00%	0	0	9	1267	0.71%	8.40%	-0.19	-1.11	No
Feb-02	0	5	0.00%	0	0	9	1283	0.70%	8.35%	-0.19	-1.11	No
Mar-02	0	6	0.00%	0	0	4	1320	0.30%	5.50%	-0.13	-1.08	No
Apr-02	0	6	0.00%	0	0	9	1350	0.67%	8.14%	-0.2	-1.12	No
May-02	0	6	0.00%	0	0	4	1363	0.29%	5.41%	-0.13	-1.08	No
Jun-02	0	6	0.00%	0	0	14	1382	1.01%	10.01%	-0.25	-1.15	No
Jul-02	0	6	0.00%	0	0	7	1399	0.50%	7.06%	-0.17	-1.11	No
Aug-02	0	6	0.00%	0	0	10	1426	0.70%	8.34%	-0.21	-1.12	No
Sep-02	0	14	0.00%	0	0	9	1442	0.62%	7.88%	-0.3	-1.18	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

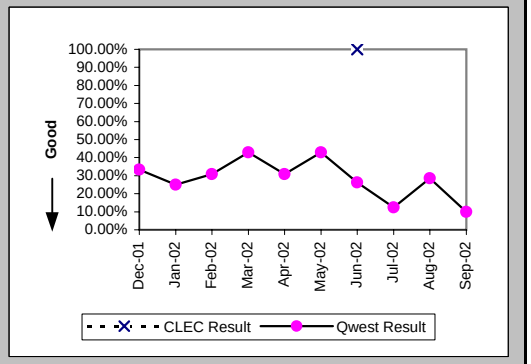
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	2	1252	0.16%	3.99%	-0.09	-1.05	No
Jan-02	0	5	0.00%	0	0	7	1267	0.55%	7.41%	-0.17	-1.1	No
Feb-02	0	5	0.00%	0	0	2	1283	0.16%	3.95%	-0.09	-1.05	No
Mar-02	0	6	0.00%	0	0	1	1320	0.08%	2.75%	-0.07	-1.04	No
Apr-02	0	6	0.00%	0	0	6	1350	0.44%	6.65%	-0.16	-1.1	No
May-02	0	6	0.00%	0	0	1	1363	0.07%	2.71%	-0.07	-1.04	No
Jun-02	0	6	0.00%	0	0	6	1382	0.43%	6.57%	-0.16	-1.1	No
Jul-02	0	6	0.00%	0	0	5	1399	0.36%	5.97%	-0.15	-1.09	No
Aug-02	0	6	0.00%	0	0	6	1426	0.42%	6.47%	-0.16	-1.1	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

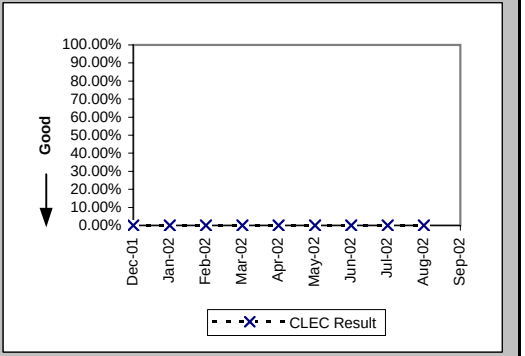
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						3	12	25.00%	43.30%			
Feb-02						4	13	30.77%	46.15%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						4	13	30.77%	46.15%			
May-02						3	7	42.86%	49.49%			
Jun-02	1	1	100.00%	0	0	5	19	26.32%	44.03%	1.07	-0.35	No
Jul-02						1	8	12.50%	33.07%			
Aug-02						4	14	28.57%	45.18%			
Sep-02						1	10	10.00%	30.00%			



Checklist #5 - Dark Fiber - IOF Repair

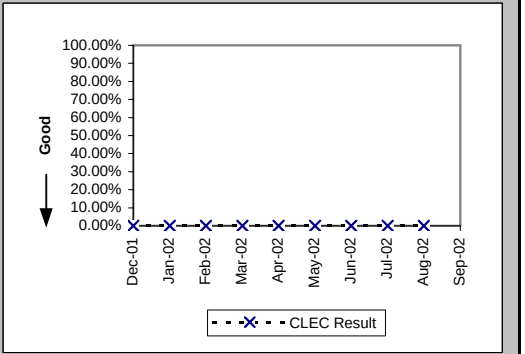
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	5	0.00%	0	0	0.00%
Jan-02	0	5	0.00%	0	0	0.00%
Feb-02	0	5	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%
Jun-02	0	5	0.00%	0	0	0.00%
Jul-02	0	5	0.00%	0	0	0.00%
Aug-02	0	4	0.00%	0	0	0.00%
Sep-02						



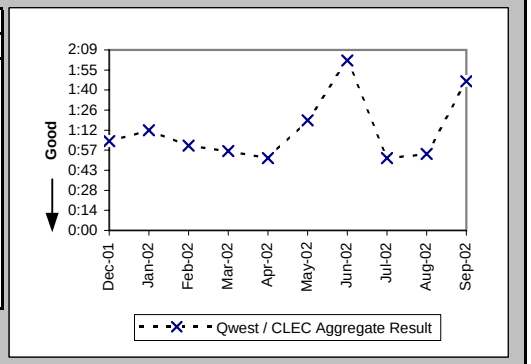
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	5	0.00%	0	0	0.00%
Jan-02	0	5	0.00%	0	0	0.00%
Feb-02	0	5	0.00%	0	0	0.00%
Mar-02	0	5	0.00%	0	0	0.00%
Apr-02	0	5	0.00%	0	0	0.00%
May-02	0	5	0.00%	0	0	0.00%
Jun-02	0	5	0.00%	0	0	0.00%
Jul-02	0	5	0.00%	0	0	0.00%
Aug-02	0	4	0.00%	0	0	0.00%
Sep-02						



Checklist #7 - E911

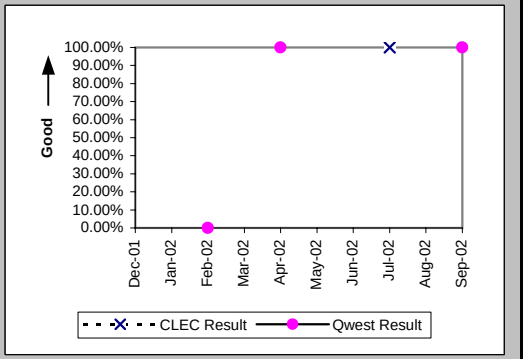
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	1:04	0	0
Jan-02	1:12	0	0
Feb-02	1:01	0	0
Mar-02	0:57	0	0
Apr-02	0:52	0	0
May-02	1:19	0	0
Jun-02	2:02	0	0
Jul-02	0:52	0	0
Aug-02	0:55	0	0
Sep-02	1:47	0	0



Checklist #7 - E911/911 Trunk Installation

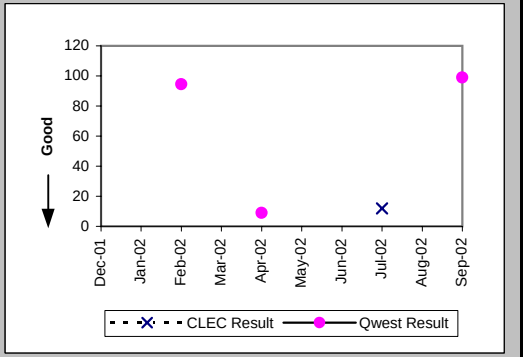
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02												
Apr-02						4	4	100.00%	0.00%			
May-02												
Jun-02												
Jul-02	1	1	100.00%	0	0							
Aug-02												
Sep-02						1	1	100.00%	0.00%			



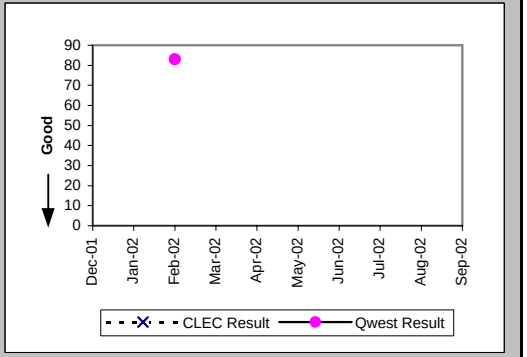
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						189	2	94.50	21.92			
Mar-02												
Apr-02						36	4	9.00	2.00			
May-02												
Jun-02												
Jul-02	12	1	12.00	0	0							
Aug-02												
Sep-02						99	1	99.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

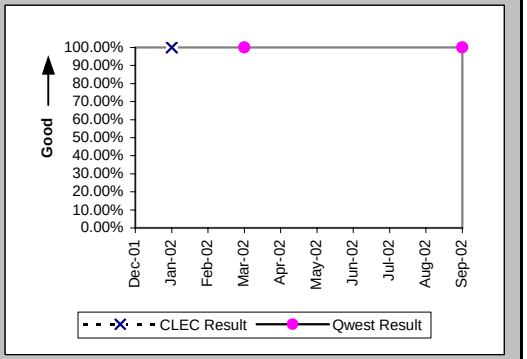
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						166	2	83.00	21.21			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #7 - E911/911 Trunk Installation

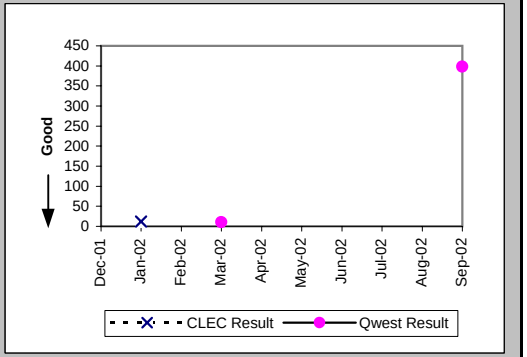
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02						2	2	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	100.00%	0.00%			



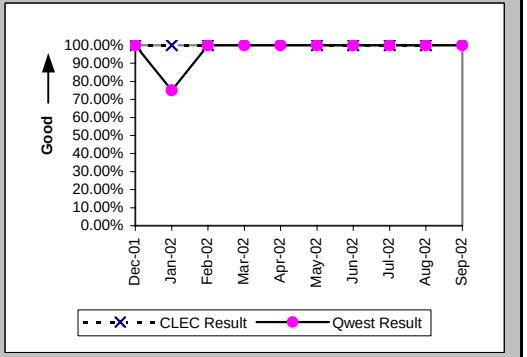
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	12	1	12.00	0	0							
Feb-02												
Mar-02						20	2	10.00	0.00			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						398	1	398.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

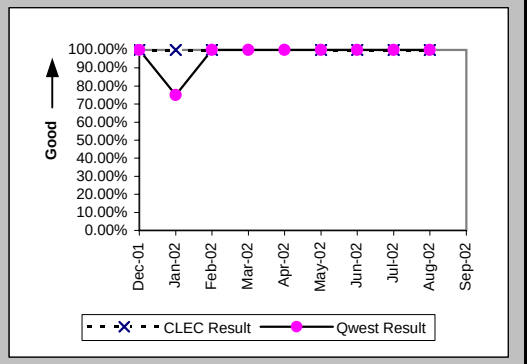
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Feb-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02						3	3	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02						2	2	100.00%	0.00%			



Checklist #7 - E911/911 Trunk Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

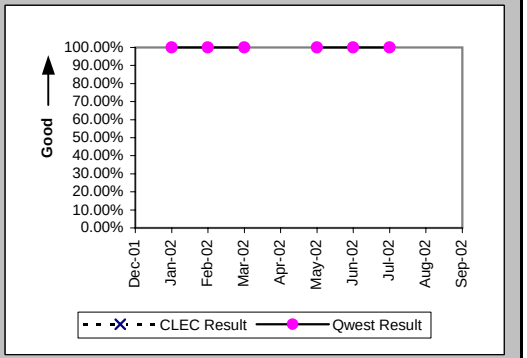
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	0	0	3	4	75.00%	43.30%	-0.52	-1.31	No
Feb-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Mar-02						3	3	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Sep-02												



Checklist #7 - E911/911 Trunk Repair

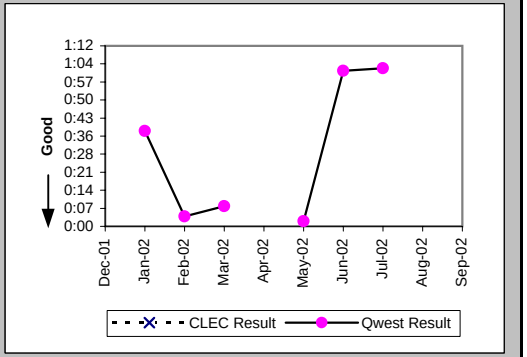
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						4	4	100.00%	0.00%			
Apr-02												
May-02						2	2	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												



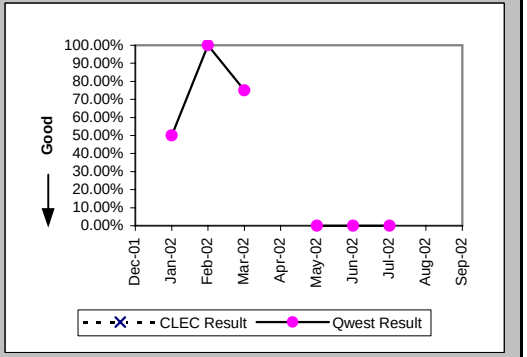
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1:16	2	0:38	0:52			
Feb-02						0:24	6	0:04	0:04			
Mar-02						0:32	4	0:08	0:09			
Apr-02												
May-02						0:03	2	0:02	0:01			
Jun-02						1:02	1	1:02				
Jul-02						2:05	2	1:03	0:53			
Aug-02												
Sep-02												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

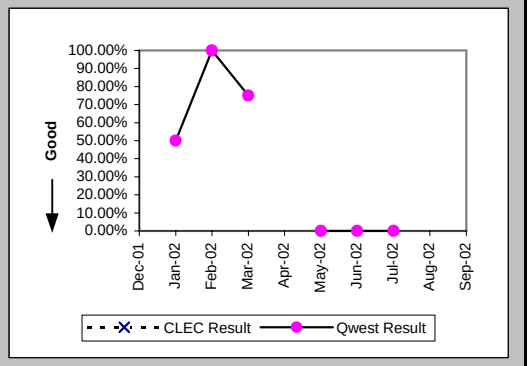
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	2	50.00%	50.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												



Checklist #7 - E911/911 Trunk Repair

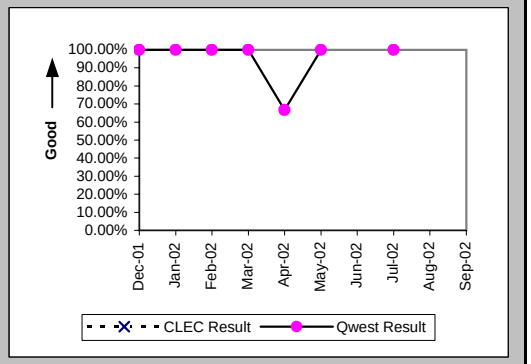
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	2	50.00%	50.00%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02												
May-02						0	2	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02												
Sep-02												



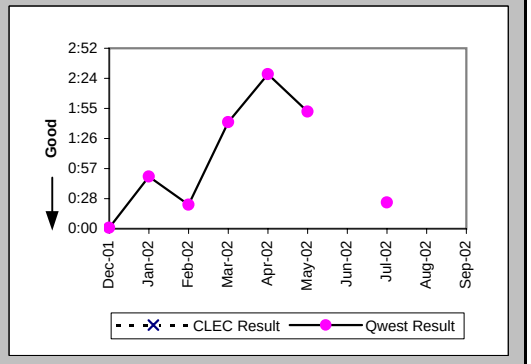
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

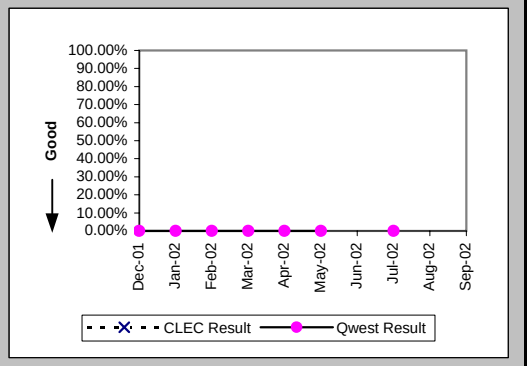
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:01	1	0:01				
Jan-02						1:39	2	0:50	1:09			
Feb-02						0:46	2	0:23	0:31			
Mar-02						3:24	2	1:42	0:59			
Apr-02						7:24	3	2:28	2:05			
May-02						1:52	1	1:52				
Jun-02												
Jul-02						0:50	2	0:25	0:25			
Aug-02												
Sep-02												



Checklist #7 - E911/911 Trunk Repair

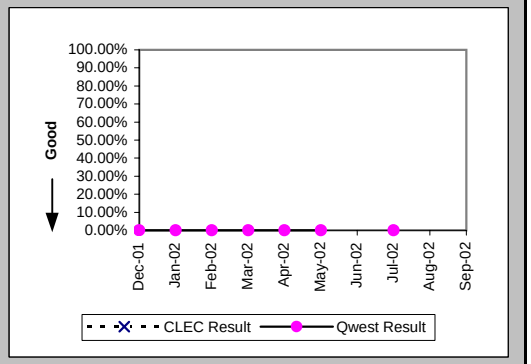
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												



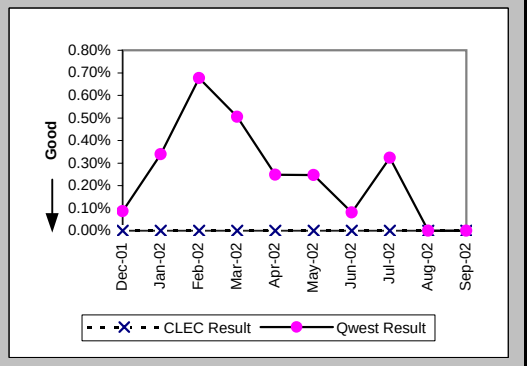
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02												
Jul-02						0	2	0.00%	0.00%			
Aug-02												
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

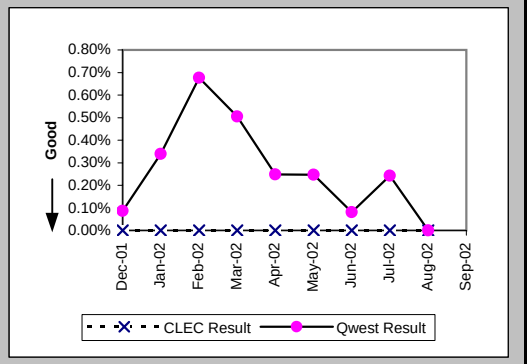
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	60	0.00%	0	0	1	1162	0.09%	2.93%	-0.22	-1.13	No
Jan-02	0	64	0.00%	0	0	4	1181	0.34%	5.81%	-0.45	-1.28	No
Feb-02	0	64	0.00%	0	0	8	1183	0.68%	8.20%	-0.64	-1.39	No
Mar-02	0	64	0.00%	0	0	6	1188	0.51%	7.09%	-0.56	-1.34	No
Apr-02	0	64	0.00%	0	0	3	1210	0.25%	4.97%	-0.39	-1.24	No
May-02	0	68	0.00%	0	0	3	1216	0.25%	4.96%	-0.4	-1.24	No
Jun-02	0	68	0.00%	0	0	1	1228	0.08%	2.85%	-0.23	-1.14	No
Jul-02	0	70	0.00%	0	0	4	1236	0.32%	5.68%	-0.46	-1.28	No
Aug-02	0	70	0.00%	0	0	0	1239	0.00%	N/A	N/A	N/A	
Sep-02	0	70	0.00%	0	0	0	1244	0.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Repair

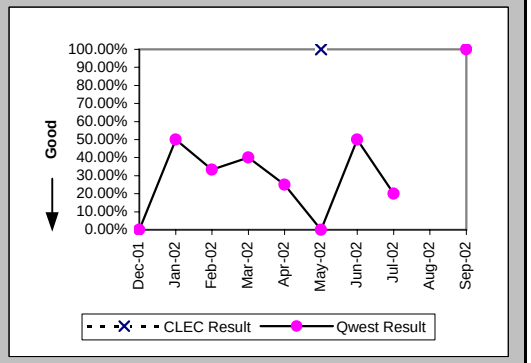
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	60	0.00%	0	0	1	1162	0.09%	2.93%	-0.22	-1.13	No
Jan-02	0	64	0.00%	0	0	4	1181	0.34%	5.81%	-0.45	-1.28	No
Feb-02	0	64	0.00%	0	0	8	1183	0.68%	8.20%	-0.64	-1.39	No
Mar-02	0	64	0.00%	0	0	6	1188	0.51%	7.09%	-0.56	-1.34	No
Apr-02	0	64	0.00%	0	0	3	1210	0.25%	4.97%	-0.39	-1.24	No
May-02	0	68	0.00%	0	0	3	1216	0.25%	4.96%	-0.4	-1.24	No
Jun-02	0	68	0.00%	0	0	1	1228	0.08%	2.85%	-0.23	-1.14	No
Jul-02	0	70	0.00%	0	0	3	1236	0.24%	4.92%	-0.4	-1.24	No
Aug-02	0	70	0.00%	0	0	0	1239	0.00%	N/A	N/A	N/A	
Sep-02												



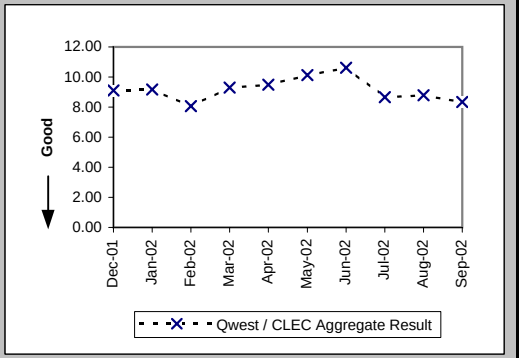
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						4	8	50.00%	50.00%			
Feb-02						4	12	33.33%	47.14%			
Mar-02						4	10	40.00%	48.99%			
Apr-02						1	4	25.00%	43.30%			
May-02	1	1	100.00%	0	0	0	3	0.00%	N/A	N/A	-0.24	No
Jun-02						1	2	50.00%	50.00%			
Jul-02						1	5	20.00%	40.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			

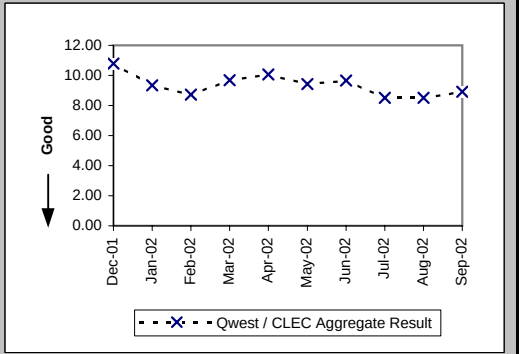


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06
Mar-02	9.29
Apr-02	9.48
May-02	10.13
Jun-02	10.62
Jul-02	8.67
Aug-02	8.78
Sep-02	8.33

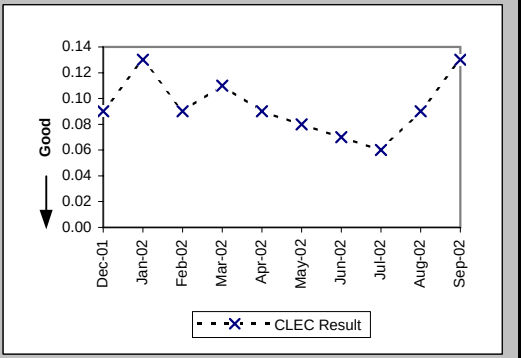


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72
Mar-02	9.69
Apr-02	10.07
May-02	9.43
Jun-02	9.67
Jul-02	8.51
Aug-02	8.51
Sep-02	8.91

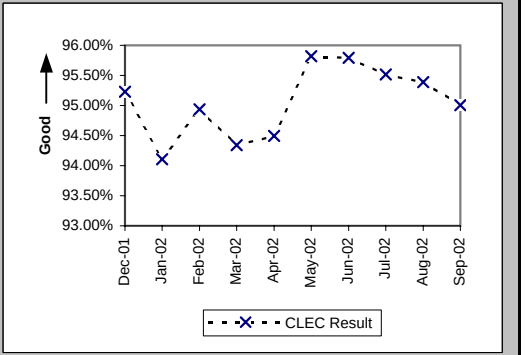


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.13	0	0
Feb-02	0.09	0	0
Mar-02	0.11	0	0
Apr-02	0.09	0	0
May-02	0.08	0	0
Jun-02	0.07	0	0
Jul-02	0.06	0	0
Aug-02	0.09	0	0
Sep-02	0.13	0	0



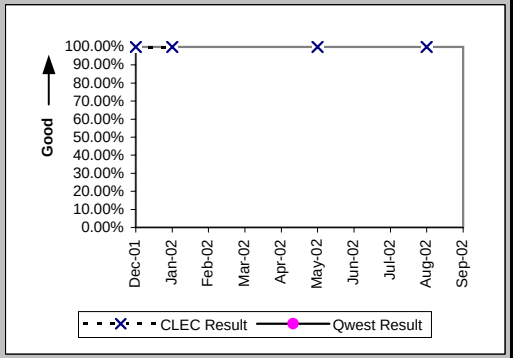
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	95.23%		
Jan-02	94.11%	0	0
Feb-02	94.94%	0	0
Mar-02	94.34%	0	0
Apr-02	94.49%	0	0
May-02	95.82%	0	0
Jun-02	95.79%	0	0
Jul-02	95.52%	0	0
Aug-02	95.39%	0	0
Sep-02	95.01%	0	0



Checklist #9 - NXX Code Activation

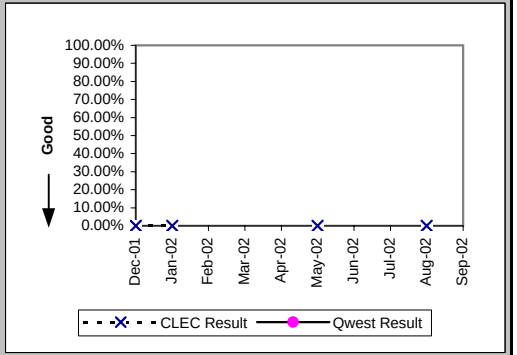
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	1	1	100.00%					
Jan-02	1	1	100.00%	0	0			
Feb-02								
Mar-02								
Apr-02								
May-02	1	1	100.00%	0	0			
Jun-02								
Jul-02								
Aug-02	2	2	100.00%	0	0			
Sep-02								



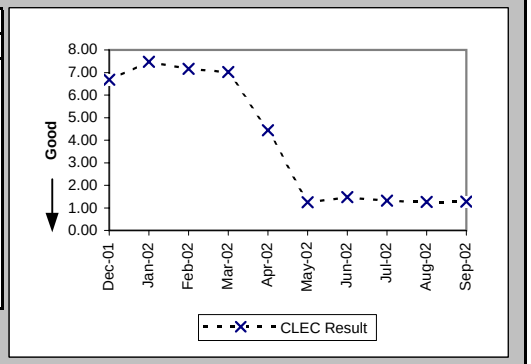
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	0	1	0.00%					
Jan-02	0	1	0.00%	0	0			
Feb-02								
Mar-02								
Apr-02								
May-02	0	1	0.00%	0	0			
Jun-02								
Jul-02								
Aug-02	0	2	0.00%	0	0			
Sep-02								



Checklist #10 - Databases and Signaling

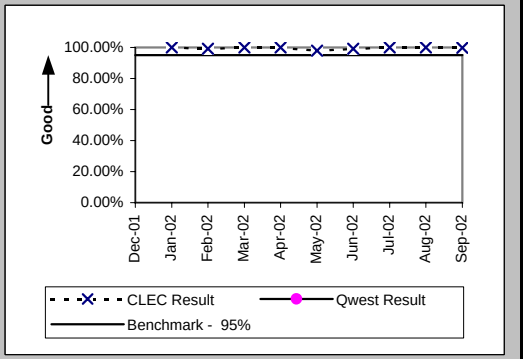
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0



Checklist #11 - Number Portability**

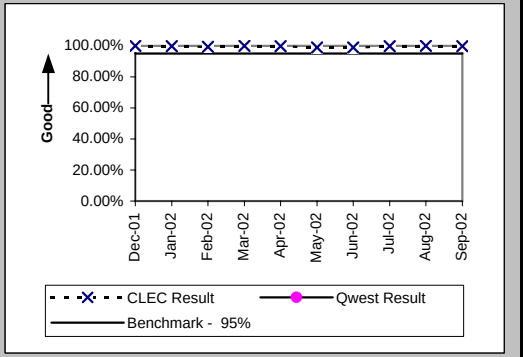
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1146	1147	99.91%	0	0							No
Feb-02	377	380	99.21%	0	0							No
Mar-02	74	74	100.00%	0	0							No
Apr-02	455	455	100.00%	0	0							No
May-02	274	280	97.86%	0	0							No
Jun-02	437	441	99.09%	0	0							No
Jul-02	700	700	100.00%	0	0							No
Aug-02	806	806	100.00%	0	0							No
Sep-02	687	688	99.85%	0	0							No



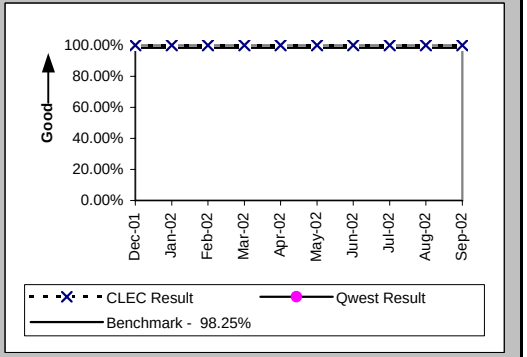
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6965	6970	99.93%	0	0							No
Jan-02	4617	4622	99.89%	0	0							No
Feb-02	1432	1442	99.31%	0	0							No
Mar-02	1879	1880	99.95%	0	0							No
Apr-02	1628	1633	99.69%	0	0							No
May-02	1982	2001	99.05%	0	0							No
Jun-02	1678	1694	99.06%	0	0							No
Jul-02	4405	4418	99.71%	0	0							No
Aug-02	4991	4994	99.94%	0	0							No
Sep-02	2978	2983	99.83%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

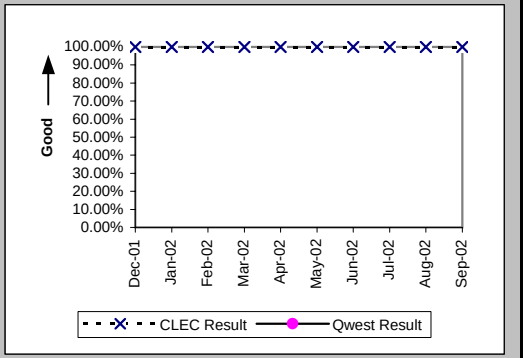
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6970	6970	100.00%	0	0							No
Jan-02	5769	5769	100.00%	0	0							No
Feb-02	1822	1822	100.00%	0	0							No
Mar-02	1954	1954	100.00%	0	0							No
Apr-02	2088	2088	100.00%	0	0							No
May-02	2344	2344	100.00%	0	0							No
Jun-02	2185	2185	100.00%	0	0							No
Jul-02	5513	5513	100.00%	0	0							No
Aug-02	5844	5844	100.00%	0	0							No
Sep-02	3687	3687	100.00%	0	0							No



Checklist #11 - Number Portability**

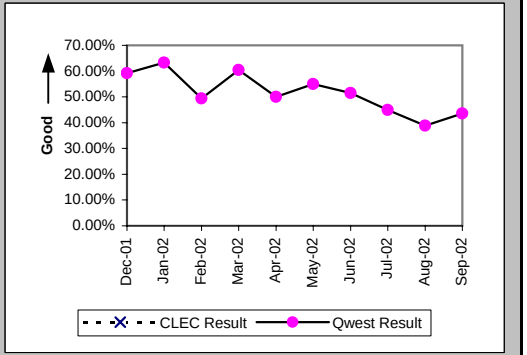
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6970	6970	100.00%	0	0							
Jan-02	5769	5769	100.00%	0	0							
Feb-02	1822	1822	100.00%	0	0							
Mar-02	1954	1954	100.00%	0	0							
Apr-02	2088	2088	100.00%	0	0							
May-02	2344	2344	100.00%	0	0							
Jun-02	2185	2185	100.00%	0	0							
Jul-02	5513	5513	100.00%	0	0							
Aug-02	5844	5844	100.00%	0	0							
Sep-02	3687	3687	100.00%	0	0							



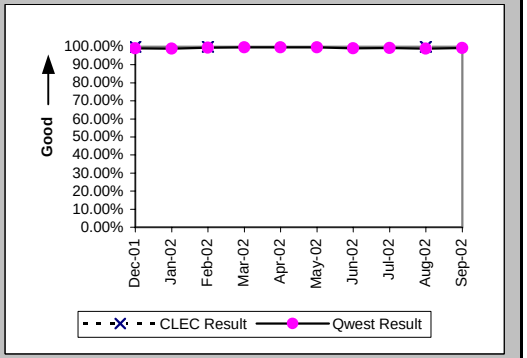
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						801	1353	59.20%	49.15%			
Jan-02						848	1341	63.24%	48.22%			
Feb-02						758	1533	49.45%	50.00%			
Mar-02						851	1408	60.44%	48.90%			
Apr-02						798	1597	49.97%	50.00%			
May-02						993	1805	55.01%	49.75%			
Jun-02						932	1809	51.52%	49.98%			
Jul-02						793	1766	44.90%	49.74%			
Aug-02						757	1948	38.86%	48.74%			
Sep-02						523	1201	43.55%	49.58%			



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

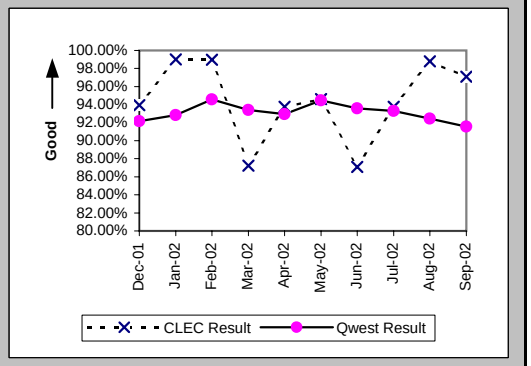
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2869	2893	99.17%	9.07%	-0.09	-1.06	No
Jan-02						3055	3090	98.87%	10.58%			
Feb-02	1	1	100.00%	0	0	3269	3287	99.45%	7.38%	-0.07	-1.05	No
Mar-02						3251	3261	99.69%	5.53%			
Apr-02						3436	3448	99.65%	5.89%			
May-02						3457	3470	99.63%	6.11%			
Jun-02						3425	3453	99.19%	8.97%			
Jul-02						3348	3371	99.32%	8.23%			
Aug-02	2	2	100.00%	0	0	3385	3424	98.86%	10.61%	-0.15	-1.09	No
Sep-02						2384	2400	99.33%	8.14%			



Checklist #14 - Resale - Residence Installation

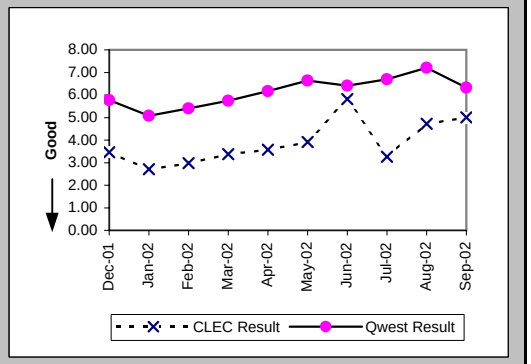
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	62	66	93.94%	1	1	2501	2714	92.15%	26.89%	-0.53	-1.32	No
Jan-02	101	102	99.02%	0	0	2642	2846	92.83%	25.80%	-2.38	-2.45	No
Feb-02	95	96	98.96%	0	0	2439	2579	94.57%	22.66%	-1.86	-2.13	No
Mar-02	41	47	87.23%	0	0	2410	2580	93.41%	24.81%	1.55	-0.06	No
Apr-02	45	48	93.75%	1	0	2245	2415	92.96%	25.58%	-0.21	-1.13	No
May-02	35	37	94.59%	0	0	2519	2667	94.45%	22.89%	-0.04	-1.02	No
Jun-02	27	31	87.10%	0	0	2290	2447	93.58%	24.50%	1.34	-0.18	No
Jul-02	45	48	93.75%	2	0	2518	2699	93.29%	25.01%	-0.13	-1.08	No
Aug-02	163	165	98.79%	0	1	2880	3115	92.46%	26.41%	-3	-2.82	No
Sep-02	134	138	97.10%	0	3	2036	2224	91.55%	27.82%	-2.28	-2.38	No



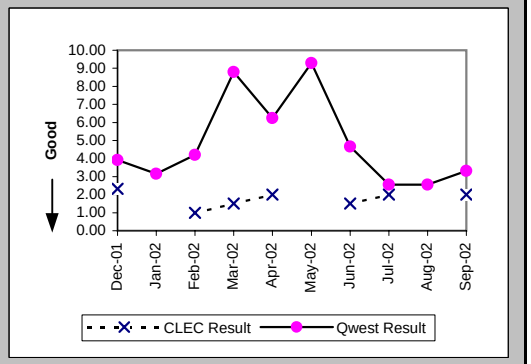
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	232	67	3.46	0	1	15860	2743	5.78	5.77	-3.25	-2.98	No
Jan-02	276	102	2.71	0	0	14549	2863	5.08	5.44	-4.34	-3.64	No
Feb-02	286	96	2.98	0	0	14005	2588	5.41	6.39	-3.66	-3.23	No
Mar-02	159	47	3.38	0	0	14883	2589	5.75	6.46	-2.49	-2.51	No
Apr-02	175	49	3.57	0	0	14949	2422	6.17	7.20	-2.5	-2.52	No
May-02	145	37	3.92	0	0	17790	2681	6.64	6.16	-2.66	-2.62	No
Jun-02	180	31	5.81	0	0	15742	2457	6.41	5.87	-0.57	-1.34	No
Jul-02	163	50	3.26	0	0	18133	2706	6.70	6.71	-3.6	-3.19	No
Aug-02	779	165	4.72	0	1	22502	3125	7.20	6.59	-4.71	-3.87	No
Sep-02	692	138	5.01	0	3	14135	2232	6.33	5.62	-2.67	-2.62	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

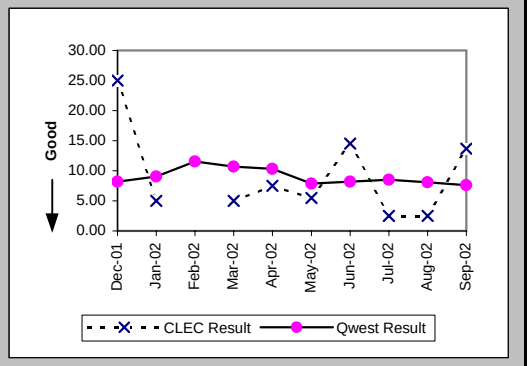
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	3	2.33	1	0	227	58	3.91	4.45	-0.6	-1.36	No
Jan-02						294	93	3.16	3.56			
Feb-02	1	1	1.00	0	0	219	52	4.21	6.04	-0.53	-1.32	No
Mar-02	6	4	1.50	0	0	484	55	8.80	34.77	-0.41	-1.25	No
Apr-02	2	1	2.00	1	0	281	45	6.24	12.97	-0.32	-1.2	No
May-02						520	56	9.29	33.60			
Jun-02	3	2	1.50	0	0	205	44	4.66	6.04	-0.72	-1.44	No
Jul-02	4	2	2.00	1	0	87	34	2.56	2.61	-0.29	-1.18	No
Aug-02						220	86	2.56	2.78			
Sep-02	2	1	2.00	0	1	229	69	3.32	2.80	-0.47	-1.28	No



Checklist #14 - Resale - Residence Installation

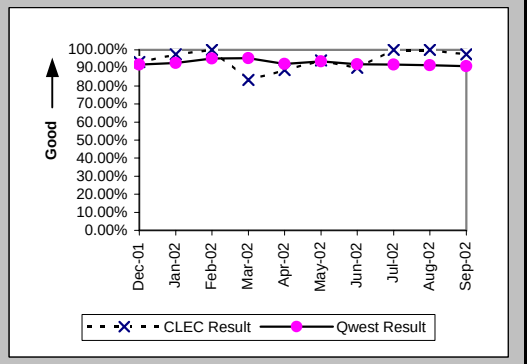
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	25	1	25.00	0	0	1288	157	8.20	8.71	1.91	0.16	Yes
Jan-02	5	1	5.00	0	0	1003	111	9.04	14.05	-0.29	-1.17	No
Feb-02						1039	90	11.54	20.37			
Mar-02	10	2	5.00	0	0	1285	120	10.71	15.58	-0.51	-1.31	No
Apr-02	15	2	7.50	0	0	1298	126	10.30	13.14	-0.3	-1.18	No
May-02	11	2	5.50	0	0	750	95	7.89	7.18	-0.47	-1.28	No
Jun-02	29	2	14.50	0	0	933	114	8.18	8.65	1.46	-0.11	No
Jul-02	5	2	2.50	0	0	1262	148	8.53	9.07	-0.93	-1.57	No
Aug-02	5	2	2.50	0	0	1201	148	8.11	7.56	-1.04	-1.63	No
Sep-02	41	3	13.67	0	0	935	123	7.60	9.80	1.58	-0.04	No



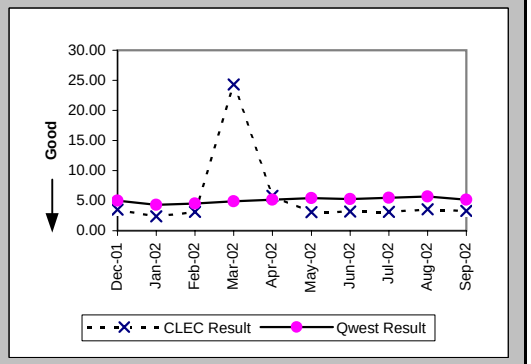
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	15	93.33%	0	0	1202	1308	91.90%	27.29%	-0.2	-1.12	No
Jan-02	39	40	97.50%	0	0	1220	1315	92.78%	25.89%	-1.14	-1.69	No
Feb-02	23	23	100.00%	0	0	1170	1228	95.28%	21.21%	-1.06	-1.64	No
Mar-02	10	12	83.33%	0	0	1275	1336	95.43%	20.87%	1.58	-0.04	No
Apr-02	8	9	88.89%	0	0	1095	1187	92.25%	26.74%	0.41	-0.75	No
May-02	16	17	94.12%	0	0	1195	1276	93.65%	24.38%	-0.08	-1.05	No
Jun-02	9	10	90.00%	0	0	1066	1159	91.98%	27.17%	0.29	-0.82	No
Jul-02	13	13	100.00%	0	0	1154	1257	91.81%	27.43%	-1.07	-1.65	No
Aug-02	66	66	100.00%	0	1	1250	1367	91.44%	27.98%	-2.43	-2.48	No
Sep-02	119	122	97.54%	1	0	1010	1110	90.99%	28.63%	-2.4	-2.46	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

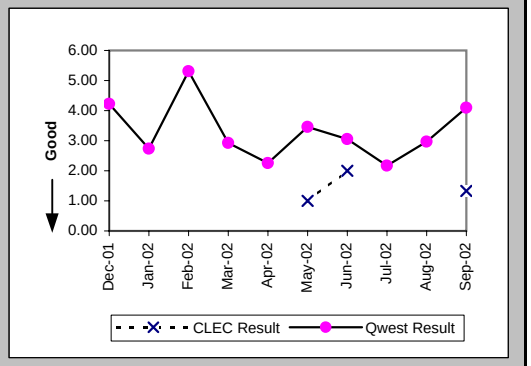
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53	15	3.53	0	0	6563	1317	4.98	7.10	-0.79	-1.48	No
Jan-02	96	40	2.40	0	0	5683	1325	4.29	5.80	-2.03	-2.23	No
Feb-02	72	23	3.13	0	0	5554	1231	4.51	6.38	-1.03	-1.63	No
Mar-02	292	12	24.33	0	0	6570	1340	4.90	6.52	2.29	0.39	Yes
Apr-02	52	9	5.78	0	0	6203	1197	5.18	5.83	0.48	-0.71	No
May-02	52	17	3.06	0	0	6965	1278	5.45	6.89	-1.42	-1.86	No
Jun-02	32	10	3.20	0	0	6146	1162	5.29	5.53	-1.19	-1.72	No
Jul-02	41	13	3.15	0	0	6883	1258	5.47	7.10	-1.17	-1.71	No
Aug-02	234	66	3.55	0	1	7778	1368	5.69	5.17	-3.29	-3	No
Sep-02	407	123	3.31	0	0	5751	1115	5.16	5.61	-3.47	-3.11	No



Checklist #14 - Resale - Residence Installation

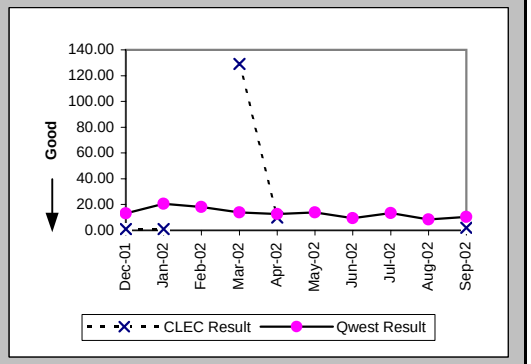
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						156	37	4.22	5.39			
Jan-02						112	41	2.73	1.88			
Feb-02						191	36	5.31	8.31			
Mar-02						44	15	2.93	2.69			
Apr-02						52	23	2.26	2.12			
May-02	1	1	1.00	0	0	90	26	3.46	2.61	-0.93	-1.56	No
Jun-02	2	1	2.00	0	0	58	19	3.05	5.05	-0.2	-1.12	No
Jul-02						65	30	2.17	3.30			
Aug-02						86	29	2.97	2.83			
Sep-02	4	3	1.33	0	0	127	31	4.10	8.40	-0.54	-1.33	No



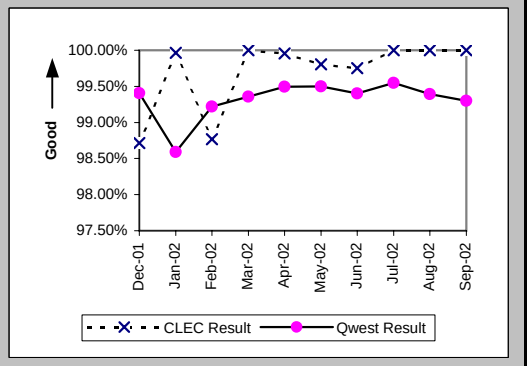
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	1.00	0	0	914	70	13.06	22.41	-0.53	-1.32	No
Jan-02	1	1	1.00	0	0	1115	54	20.65	71.41	-0.27	-1.17	No
Feb-02						419	23	18.22	31.24			
Mar-02	258	2	129.00	0	0	644	46	14.00	24.18	2.58	0.57	Yes
Apr-02	10	1	10.00	0	0	871	69	12.62	12.38	-0.21	-1.13	No
May-02						751	54	13.91	18.26			
Jun-02						695	74	9.39	6.56			
Jul-02						980	73	13.42	20.13			
Aug-02						721	86	8.38	6.48			
Sep-02	2	1	2.00	0	0	729	70	10.41	9.56	-0.87	-1.53	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

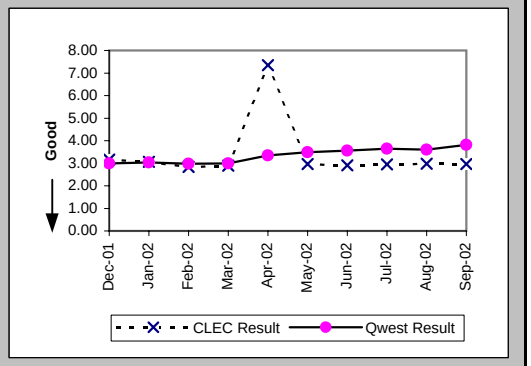
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1610	1631	98.71%	0	4	8396	8446	99.41%	7.67%	3.35	1.04	Yes
Jan-02	2736	2737	99.96%	0	6	9456	9591	98.59%	11.78%	-5.37	-4.27	No
Feb-02	962	974	98.77%	0	2	9041	9112	99.22%	8.79%	1.53	-0.07	No
Mar-02	1213	1213	100.00%	1	0	9709	9772	99.36%	8.00%	-2.65	-2.61	No
Apr-02	2271	2272	99.96%	0	0	10265	10317	99.50%	7.08%	-2.8	-2.7	No
May-02	1020	1022	99.80%	0	0	12344	12406	99.50%	7.05%	-1.32	-1.81	No
Jun-02	401	402	99.75%	0	0	10838	10903	99.40%	7.70%	-0.89	-1.54	No
Jul-02	1277	1277	100.00%	0	0	12127	12182	99.55%	6.70%	-2.29	-2.39	No
Aug-02	1065	1065	100.00%	0	5	17999	18109	99.39%	7.77%	-2.48	-2.51	No
Sep-02	1343	1343	100.00%	0	2	10903	10980	99.30%	8.34%	-2.91	-2.77	No



Checklist #14 - Resale - Residence Installation

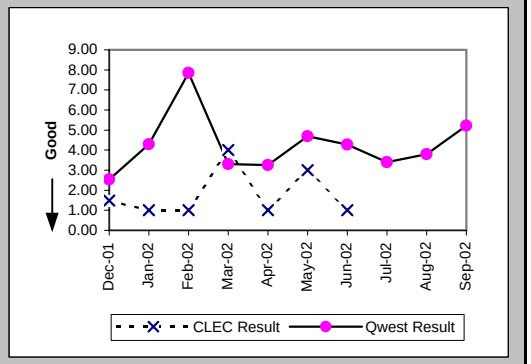
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3152	998	3.16	633	4	19705	6561	3.00	1.04	4.37	1.66	Yes
Jan-02	2894	943	3.07	1794	6	23733	7800	3.04	1.50	0.51	-0.69	No
Feb-02	1920	678	2.83	296	2	21146	7088	2.98	1.21	-3.12	-2.9	No
Mar-02	2023	700	2.89	514	0	21169	7087	2.99	1.27	-1.92	-2.17	No
Apr-02	10116	1376	7.35	896	0	24778	7394	3.35	1.25	108.86	65.19	Yes
May-02	1305	441	2.96	581	0	29927	8574	3.49	1.16	-9.35	-6.68	No
Jun-02	818	281	2.91	121	0	27188	7631	3.56	1.42	-7.57	-5.6	No
Jul-02	919	312	2.95	965	0	29589	8137	3.64	1.45	-8.28	-6.03	No
Aug-02	1608	540	2.98	525	5	46025	12782	3.60	1.70	-8.36	-6.08	No
Sep-02	1543	521	2.96	822	2	33497	8775	3.82	1.82	-10.42	-7.33	No



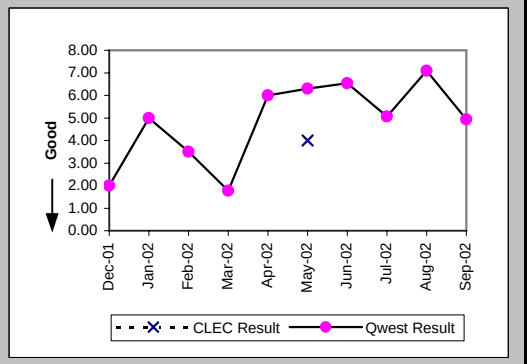
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	21	1.48	0	0	122	48	2.54	2.60	-1.57	-1.95	No
Jan-02	1	1	1.00	0	0	637	148	4.30	7.39	-0.45	-1.27	No
Feb-02	12	12	1.00	0	0	557	71	7.85	36.22	-0.61	-1.37	No
Mar-02	4	1	4.00	0	0	179	54	3.31	4.00	0.61	-0.63	No
Apr-02	1	1	1.00	0	0	153	47	3.26	3.80	-0.59	-1.36	No
May-02	3	1	3.00	0	0	244	52	4.69	5.99	-0.28	-1.17	No
Jun-02	1	1	1.00	0	0	222	52	4.27	10.34	-0.31	-1.19	No
Jul-02						136	40	3.40	2.43			
Aug-02						284	75	3.79	5.98			
Sep-02						355	68	5.22	6.76			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

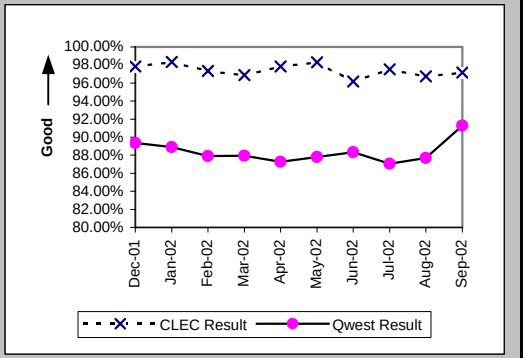
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	3	2.00	1.00			
Jan-02						5	1	5.00				
Feb-02						7	2	3.50	3.54			
Mar-02						16	9	1.78	1.39			
Apr-02						42	7	6.00	2.83			
May-02	4	1	4.00	0	0	63	10	6.30	7.87	-0.28	-1.17	No
Jun-02						85	13	6.54	6.79			
Jul-02						76	15	5.07	5.76			
Aug-02						234	33	7.09	9.19			
Sep-02						69	14	4.93	6.55			



Checklist #14 - Resale - Residence Installation

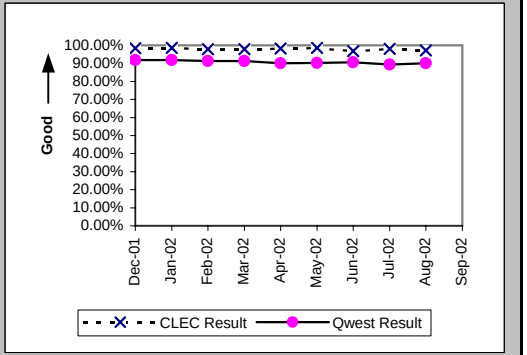
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1226	1253	97.85%	0	0	12198	13650	89.36%	30.83%	-9.32	-6.67	No
Jan-02	2258	2296	98.34%	0	0	11696	13154	88.92%	31.39%	-13.28	-9.07	No
Feb-02	1933	1986	97.33%	0	0	11750	13367	87.90%	32.61%	-12.02	-8.31	No
Mar-02	1146	1183	96.87%	0	0	11716	13322	87.94%	32.56%	-9.04	-6.49	No
Apr-02	1763	1802	97.84%	0	0	12065	13823	87.28%	33.32%	-12.65	-8.69	No
May-02	1674	1703	98.30%	0	0	13303	15152	87.80%	32.73%	-12.55	-8.63	No
Jun-02	731	760	96.18%	0	0	13647	15447	88.35%	32.09%	-6.57	-5	No
Jul-02	870	892	97.53%	0	0	13351	15338	87.05%	33.58%	-9.07	-6.51	No
Aug-02	1275	1318	96.74%	0	0	16997	19379	87.71%	32.83%	-9.66	-6.87	No
Sep-02	1409	1450	97.17%	0	0	16858	18471	91.27%	28.23%	-7.67	-5.66	No



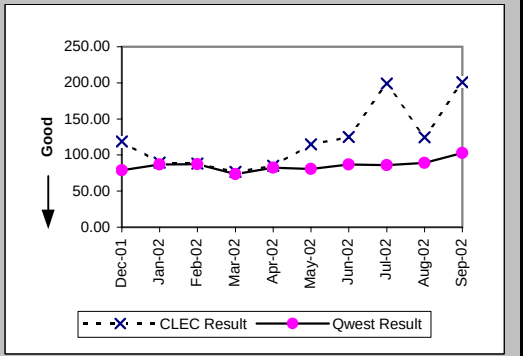
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1232	1253	98.32%	0	0	12545	13650	91.90%	27.28%	-7.97	-5.85	No
Jan-02	2263	2296	98.56%	0	0	12091	13154	91.92%	27.25%	-10.78	-7.55	No
Feb-02	1942	1986	97.78%	0	0	12204	13367	91.30%	28.18%	-9.57	-6.82	No
Mar-02	1158	1183	97.89%	0	0	12159	13322	91.27%	28.23%	-7.73	-5.7	No
Apr-02	1771	1802	98.28%	0	0	12455	13823	90.10%	29.86%	-10.93	-7.65	No
May-02	1680	1703	98.65%	0	0	13672	15152	90.23%	29.69%	-11.09	-7.74	No
Jun-02	736	760	96.84%	0	0	14004	15447	90.66%	29.10%	-5.72	-4.48	No
Jul-02	875	892	98.09%	0	0	13712	15338	89.40%	30.79%	-8.2	-5.99	No
Aug-02	1281	1318	97.19%	0	0	17440	19379	89.99%	30.01%	-8.43	-6.12	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

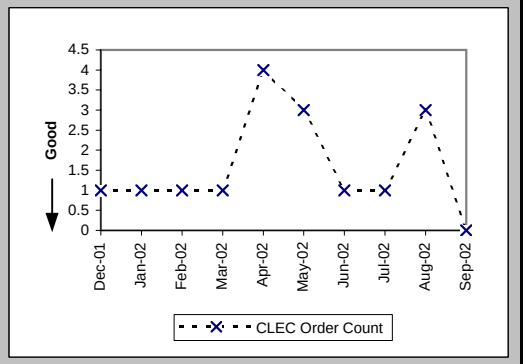
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	712	6	118.67	0	0	25245	320	78.89	94.87	1.1	-0.33	No
Jan-02	894	10	89.40	0	0	27237	313	87.02	91.17	0.22	-0.86	No
Feb-02	1060	12	88.33	0	0	28269	323	87.52	93.66	0.2	-0.88	No
Mar-02	1076	14	76.86	0	0	29664	402	73.79	89.05	0.15	-0.91	No
Apr-02	1191	14	85.07	0	0	29445	358	82.25	85.66	0.1	-0.94	No
May-02	1146	10	114.60	0	0	31893	395	80.74	93.28	1.02	-0.38	No
Jun-02	1248	10	124.80	0	0	34297	395	86.83	102.64	1.17	-0.29	No
Jul-02	1393	7	199.00	0	0	35526	413	86.02	109.52	2.33	0.41	Yes
Aug-02	1493	12	124.42	0	0	39357	441	89.24	117.42	0.91	-0.45	No
Sep-02	1607	8	200.88	0	0	43155	420	102.75	126.73	2.12	0.29	Yes



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

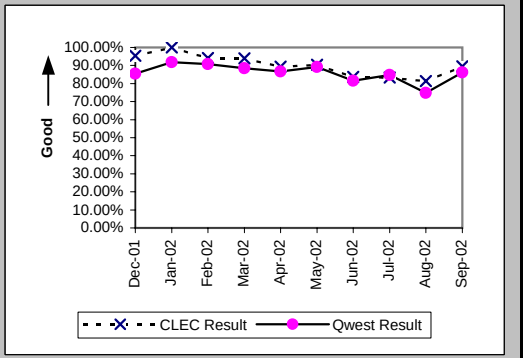
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	4
May-02	3
Jun-02	1
Jul-02	1
Aug-02	3
Sep-02	0



Checklist #14 - Resale - Residence Repair

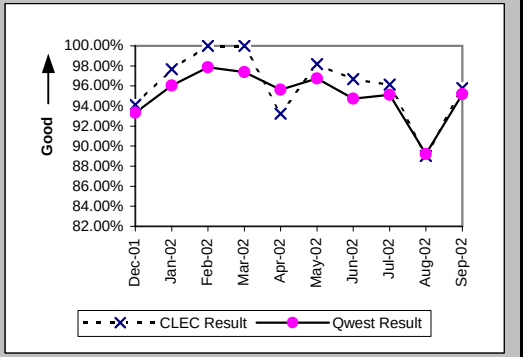
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	42	44	95.45%	50	0	2165	2532	85.51%	35.20%	-1.86	-2.13	No
Jan-02	39	39	100.00%	39	0	1693	1845	91.76%	27.50%	-1.85	-2.13	No
Feb-02	48	51	94.12%	44	0	1707	1879	90.85%	28.84%	-0.8	-1.49	No
Mar-02	31	33	93.94%	37	0	1898	2144	88.53%	31.87%	-0.97	-1.59	No
Apr-02	42	47	89.36%	51	0	2920	3367	86.72%	33.93%	-0.53	-1.32	No
May-02	38	42	90.48%	45	0	3105	3481	89.20%	31.04%	-0.27	-1.16	No
Jun-02	41	49	83.67%	56	0	3335	4089	81.56%	38.78%	-0.38	-1.23	No
Jul-02	55	66	83.33%	50	0	4138	4882	84.76%	35.94%	0.35	-0.79	No
Aug-02	57	70	81.43%	71	0	4248	5675	74.85%	43.38%	-1.26	-1.77	No
Sep-02	51	57	89.47%	45	0	3175	3683	86.21%	34.48%	-0.71	-1.43	No



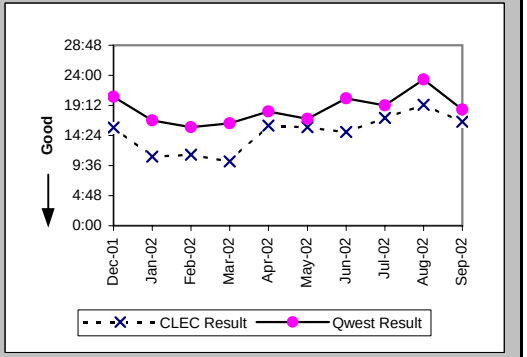
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	51	94.12%	50	0	3368	3609	93.32%	24.96%	-0.23	-1.14	No
Jan-02	42	43	97.67%	39	0	2626	2734	96.05%	19.48%	-0.54	-1.33	No
Feb-02	60	60	100.00%	44	0	2638	2696	97.85%	14.51%	-1.14	-1.69	No
Mar-02	38	38	100.00%	37	0	2965	3045	97.37%	15.99%	-1.01	-1.61	No
Apr-02	55	59	93.22%	51	0	4581	4791	95.62%	20.47%	0.89	-0.46	No
May-02	54	55	98.18%	45	0	4708	4866	96.75%	17.72%	-0.59	-1.36	No
Jun-02	58	60	96.67%	56	0	5344	5642	94.72%	22.37%	-0.67	-1.41	No
Jul-02	75	78	96.15%	50	0	6131	6445	95.13%	21.53%	-0.42	-1.25	No
Aug-02	73	82	89.02%	71	0	6790	7610	89.22%	31.01%	0.1	-0.94	No
Sep-02	68	71	95.77%	45	0	4788	5030	95.19%	21.40%	-0.23	-1.14	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

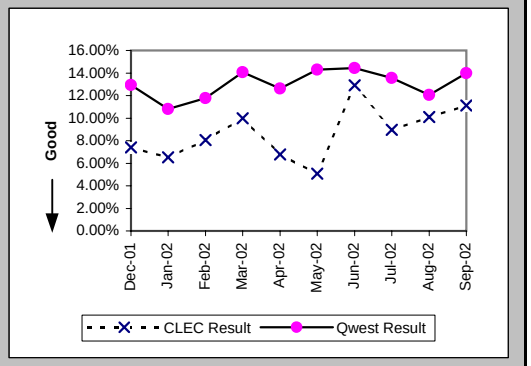
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	798:58	51	15:40	47	0	74227:53	3609	20:34	20:18	-1.71	-2.04	No
Jan-02	475:17	43	11:03	36	0	45896:02	2734	16:47	19:19	-1.93	-2.17	No
Feb-02	678:53	60	11:19	42	0	42380:57	2696	15:43	13:36	-2.48	-2.51	No
Mar-02	390:46	38	10:17	35	0	49799:34	3045	16:21	18:04	-2.06	-2.25	No
Apr-02	943:08	59	15:59	51	0	87380:26	4791	18:14	15:29	-1.11	-1.68	No
May-02	863:58	55	15:43	41	0	82933:35	4866	17:03	13:49	-0.71	-1.43	No
Jun-02	899:06	60	14:59	54	0	114584:04	5642	20:19	17:18	-2.37	-2.44	No
Jul-02	1343:53	78	17:14	50	0	123783:49	6445	19:12	16:30	-1.05	-1.64	No
Aug-02	1581:12	82	19:17	64	0	177700:30	7610	23:21	20:47	-1.76	-2.07	No
Sep-02	1179:29	71	16:37	44	0	93254:57	5030	18:32	16:55	-0.95	-1.58	No



Checklist #14 - Resale - Residence Repair

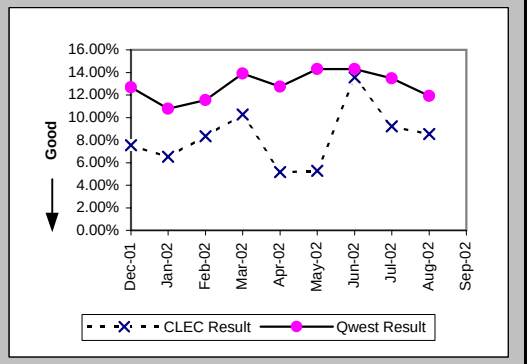
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	54	7.41%	47	0	482	3727	12.93%	33.56%	-1.2	-1.73	No
Jan-02	3	46	6.52%	36	0	303	2800	10.82%	31.07%	-0.93	-1.57	No
Feb-02	5	62	8.06%	42	0	328	2787	11.77%	32.22%	-0.9	-1.54	No
Mar-02	4	40	10.00%	35	0	441	3132	14.08%	34.78%	-0.74	-1.45	No
Apr-02	4	59	6.78%	51	0	621	4917	12.63%	33.22%	-1.34	-1.82	No
May-02	3	59	5.08%	41	0	719	5028	14.30%	35.01%	-2.01	-2.22	No
Jun-02	8	62	12.90%	54	0	846	5861	14.43%	35.14%	-0.34	-1.21	No
Jul-02	7	78	8.97%	50	0	899	6634	13.55%	34.23%	-1.17	-1.71	No
Aug-02	9	89	10.11%	64	0	946	7843	12.06%	32.57%	-0.56	-1.34	No
Sep-02	8	72	11.11%	44	0	728	5203	13.99%	34.69%	-0.7	-1.43	No



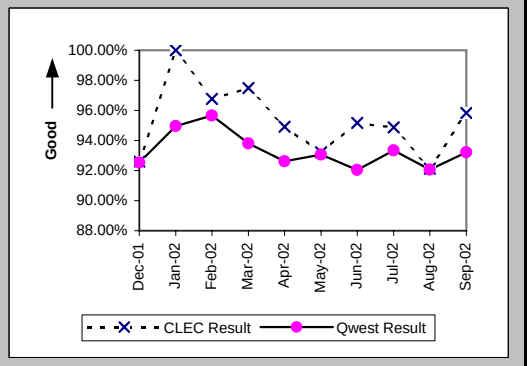
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	53	7.55%	47	0	437	3449	12.67%	33.26%	-1.11	-1.68	No
Jan-02	3	46	6.52%	36	0	276	2558	10.79%	31.03%	-0.92	-1.56	No
Feb-02	5	60	8.33%	42	0	300	2597	11.55%	31.96%	-0.77	-1.47	No
Mar-02	4	39	10.26%	35	0	412	2962	13.91%	34.60%	-0.65	-1.4	No
Apr-02	3	58	5.17%	51	0	596	4679	12.74%	33.34%	-1.72	-2.04	No
May-02	3	57	5.26%	41	0	692	4842	14.29%	35.00%	-1.94	-2.18	No
Jun-02	8	59	13.56%	54	0	800	5591	14.31%	35.02%	-0.16	-1.1	No
Jul-02	7	76	9.21%	50	0	860	6378	13.48%	34.16%	-1.08	-1.66	No
Aug-02	7	82	8.54%	64	0	896	7516	11.92%	32.40%	-0.94	-1.57	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

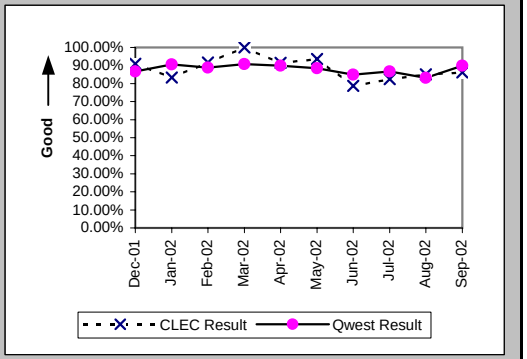
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50	54	92.59%	47	0	3449	3727	92.54%	26.27%	-0.01	-1.01	No
Jan-02	46	46	100.00%	36	0	2659	2800	94.96%	21.87%	-1.55	-1.94	No
Feb-02	60	62	96.77%	42	0	2666	2787	95.66%	20.38%	-0.43	-1.26	No
Mar-02	39	40	97.50%	35	0	2938	3132	93.81%	24.10%	-0.96	-1.59	No
Apr-02	56	59	94.92%	51	0	4554	4917	92.62%	26.15%	-0.67	-1.41	No
May-02	55	59	93.22%	41	0	4679	5028	93.06%	25.42%	-0.05	-1.03	No
Jun-02	59	62	95.16%	54	0	5394	5861	92.03%	27.08%	-0.91	-1.55	No
Jul-02	74	78	94.87%	50	0	6192	6634	93.34%	24.94%	-0.54	-1.33	No
Aug-02	82	89	92.13%	64	0	7220	7843	92.06%	27.04%	-0.03	-1.02	No
Sep-02	69	72	95.83%	44	0	4850	5203	93.22%	25.15%	-0.88	-1.53	No



Checklist #14 - Resale - Residence Repair

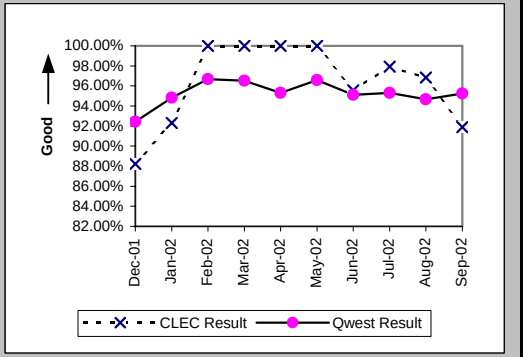
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	11	90.91%	9	0	1366	1576	86.68%	33.98%	-0.41	-1.25	No
Jan-02	10	12	83.33%	6	0	1087	1199	90.66%	29.10%	0.83	-0.5	No
Feb-02	11	12	91.67%	11	0	1112	1253	88.75%	31.60%	-0.32	-1.19	No
Mar-02	18	18	100.00%	8	0	1388	1528	90.84%	28.85%	-1.34	-1.81	No
Apr-02	32	35	91.43%	21	0	1804	2005	89.98%	30.03%	-0.28	-1.17	No
May-02	29	31	93.55%	19	0	2036	2302	88.44%	31.97%	-0.88	-1.54	No
Jun-02	26	33	78.79%	32	0	2112	2489	84.85%	35.85%	0.95	-0.42	No
Jul-02	33	40	82.50%	23	0	2424	2797	86.66%	34.00%	0.78	-0.53	No
Aug-02	46	54	85.19%	35	0	2587	3112	83.13%	37.45%	-0.4	-1.24	No
Sep-02	25	29	86.21%	15	0	1846	2053	89.92%	30.11%	0.68	-0.59	No



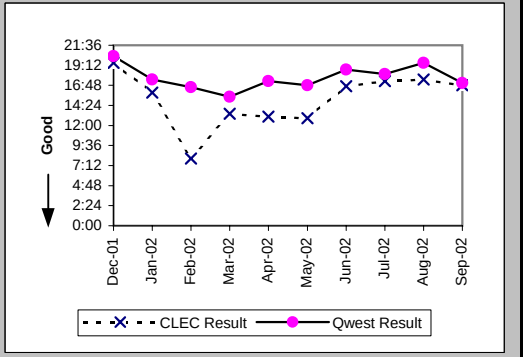
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	17	88.24%	9	0	2173	2351	92.43%	26.45%	0.66	-0.6	No
Jan-02	12	13	92.31%	6	0	1684	1776	94.82%	22.16%	0.45	-0.73	No
Feb-02	17	17	100.00%	11	0	1741	1801	96.67%	17.95%	-0.76	-1.46	No
Mar-02	22	22	100.00%	8	0	2033	2106	96.53%	18.29%	-0.88	-1.54	No
Apr-02	44	44	100.00%	21	0	2684	2816	95.31%	21.14%	-1.46	-1.89	No
May-02	34	34	100.00%	19	0	3081	3190	96.58%	18.17%	-1.09	-1.66	No
Jun-02	43	45	95.56%	32	0	3317	3487	95.12%	21.54%	-0.13	-1.08	No
Jul-02	47	48	97.92%	23	0	3620	3798	95.31%	21.14%	-0.85	-1.52	No
Aug-02	61	63	96.83%	35	0	3987	4212	94.66%	22.49%	-0.76	-1.46	No
Sep-02	34	37	91.89%	15	0	2687	2821	95.25%	21.27%	0.93	-0.44	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

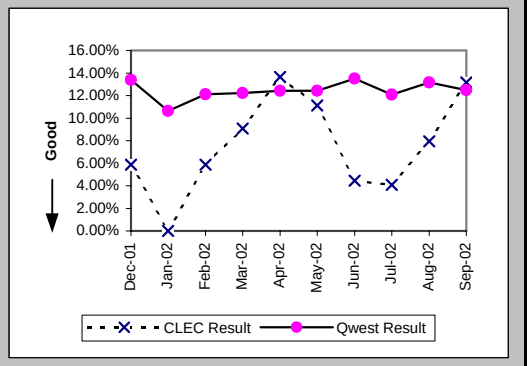
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	331:27	17	19:30	9	0	47668:13	2351	20:17	21:34	-0.15	-1.09	No
Jan-02	207:18	13	15:57	6	0	31101:46	1776	17:31	19:08	-0.29	-1.18	No
Feb-02	136:26	17	8:02	11	0	29899:57	1801	16:36	14:26	-2.44	-2.48	No
Mar-02	294:54	22	13:24	8	0	32522:47	2106	15:27	32:58	-0.29	-1.18	No
Apr-02	574:18	44	13:03	21	0	48763:23	2816	17:19	19:04	-1.47	-1.89	No
May-02	436:45	34	12:51	17	0	53608:58	3190	16:48	14:49	-1.55	-1.94	No
Jun-02	751:34	45	16:42	32	0	65144:26	3487	18:41	15:54	-0.83	-1.5	No
Jul-02	830:57	48	17:19	22	0	68962:50	3798	18:09	17:17	-0.34	-1.2	No
Aug-02	1103:57	63	17:31	35	0	82056:38	4212	19:29	15:54	-0.97	-1.59	No
Sep-02	622:23	37	16:49	14	0	48195:41	2821	17:05	16:23	-0.1	-1.06	No



Checklist #14 - Resale - Residence Repair

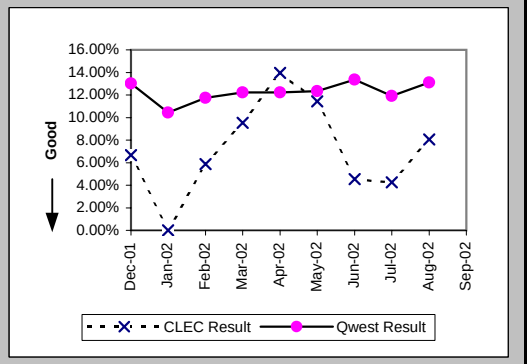
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	17	5.88%	9	0	320	2391	13.38%	34.05%	-0.91	-1.55	No
Jan-02	0	13	0.00%	6	0	192	1803	10.65%	30.85%	-1.24	-1.75	No
Feb-02	1	17	5.88%	11	0	223	1841	12.11%	32.63%	-0.78	-1.48	No
Mar-02	2	22	9.09%	8	0	261	2134	12.23%	32.76%	-0.45	-1.27	No
Apr-02	6	44	13.64%	21	0	355	2860	12.41%	32.97%	0.29	-0.83	No
May-02	4	36	11.11%	17	0	404	3254	12.42%	32.98%	-0.24	-1.14	No
Jun-02	2	45	4.44%	32	0	486	3602	13.49%	34.16%	-1.77	-2.07	No
Jul-02	2	49	4.08%	22	0	467	3868	12.07%	32.58%	-1.71	-2.04	No
Aug-02	5	63	7.94%	35	0	566	4302	13.16%	33.80%	-1.22	-1.74	No
Sep-02	5	38	13.16%	14	0	359	2876	12.48%	33.05%	0.17	-0.89	No



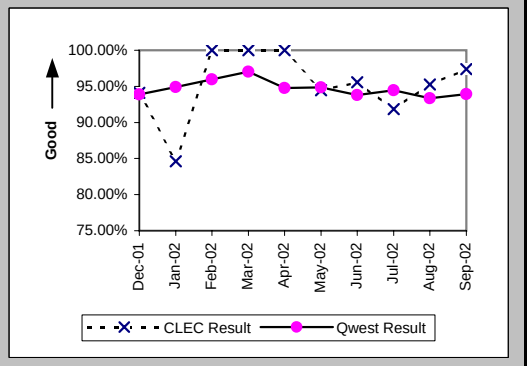
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	15	6.67%	9	0	292	2243	13.02%	33.65%	-0.73	-1.44	No
Jan-02	0	12	0.00%	6	0	173	1657	10.44%	30.58%	-1.18	-1.72	No
Feb-02	1	17	5.88%	11	0	199	1695	11.74%	32.19%	-0.75	-1.45	No
Mar-02	2	21	9.52%	8	0	246	2011	12.23%	32.77%	-0.38	-1.23	No
Apr-02	6	43	13.95%	21	0	332	2718	12.21%	32.75%	0.38	-0.77	No
May-02	4	35	11.43%	17	0	382	3098	12.33%	32.88%	-0.16	-1.1	No
Jun-02	2	44	4.55%	32	0	456	3416	13.35%	34.01%	-1.71	-2.04	No
Jul-02	2	47	4.26%	22	0	439	3688	11.90%	32.38%	-1.61	-1.98	No
Aug-02	5	62	8.06%	35	0	540	4122	13.10%	33.74%	-1.17	-1.71	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

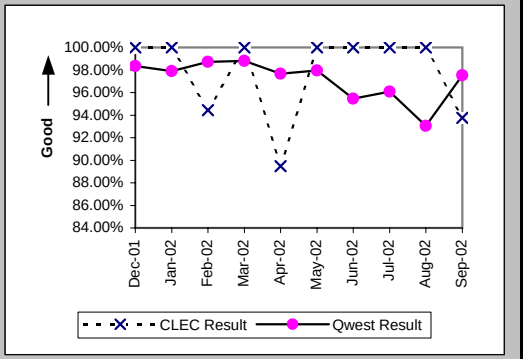
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	17	94.12%	9	0	2245	2391	93.89%	23.94%	-0.04	-1.02	No
Jan-02	11	13	84.62%	6	0	1711	1803	94.90%	22.01%	1.39	-0.15	No
Feb-02	17	17	100.00%	11	0	1767	1841	95.98%	19.64%	-0.84	-1.51	No
Mar-02	22	22	100.00%	8	0	2071	2134	97.05%	16.93%	-0.81	-1.49	No
Apr-02	44	44	100.00%	21	0	2710	2860	94.76%	22.29%	-1.55	-1.94	No
May-02	34	36	94.44%	17	0	3087	3254	94.87%	22.07%	0.19	-0.88	No
Jun-02	43	45	95.56%	32	0	3378	3602	93.78%	24.15%	-0.49	-1.3	No
Jul-02	45	49	91.84%	22	0	3654	3868	94.47%	22.86%	0.81	-0.51	No
Aug-02	60	63	95.24%	35	0	4016	4302	93.35%	24.91%	-0.6	-1.36	No
Sep-02	37	38	97.37%	14	0	2701	2876	93.92%	23.91%	-0.88	-1.54	No



Checklist #14 - Resale - Residence Repair

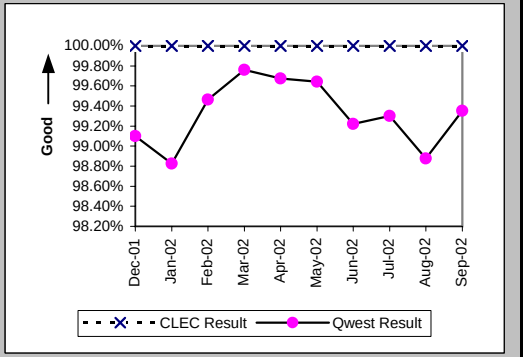
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	14	0	1188	1208	98.34%	12.76%	-0.52	-1.31	No
Jan-02	15	15	100.00%	17	0	1168	1193	97.90%	14.32%	-0.56	-1.34	No
Feb-02	17	18	94.44%	14	0	1391	1409	98.72%	11.23%	1.19	-0.28	No
Mar-02	19	19	100.00%	15	0	1245	1260	98.81%	10.85%	-0.47	-1.29	No
Apr-02	17	19	89.47%	15	0	1428	1462	97.67%	15.07%	1.75	0.07	Yes
May-02	17	17	100.00%	9	0	1577	1610	97.95%	14.17%	-0.59	-1.36	No
Jun-02	16	16	100.00%	16	0	1573	1648	95.45%	20.84%	-0.87	-1.53	No
Jul-02	19	19	100.00%	12	0	1544	1607	96.08%	19.41%	-0.88	-1.53	No
Aug-02	14	14	100.00%	19	0	1659	1783	93.05%	25.44%	-1.02	-1.62	No
Sep-02	15	16	93.75%	17	0	1069	1096	97.54%	15.50%	0.85	-0.49	No



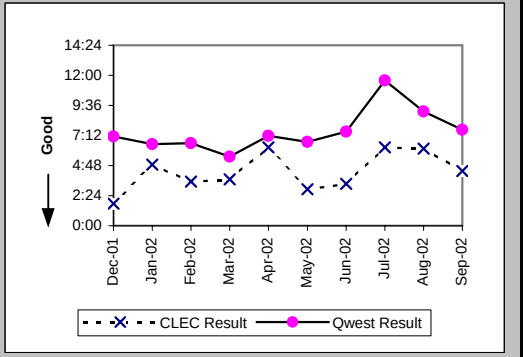
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	28	100.00%	14	0	2534	2557	99.10%	9.44%	-0.5	-1.3	No
Jan-02	26	26	100.00%	17	0	2690	2722	98.82%	10.78%	-0.55	-1.34	No
Feb-02	38	38	100.00%	14	0	2961	2977	99.46%	7.31%	-0.45	-1.27	No
Mar-02	45	45	100.00%	15	0	2901	2908	99.76%	4.90%	-0.33	-1.2	No
Apr-02	34	34	100.00%	15	0	3053	3063	99.67%	5.70%	-0.33	-1.2	No
May-02	27	27	100.00%	9	0	3077	3088	99.64%	5.96%	-0.31	-1.19	No
Jun-02	34	34	100.00%	16	0	3056	3080	99.22%	8.79%	-0.51	-1.31	No
Jul-02	27	27	100.00%	12	0	2986	3007	99.30%	8.33%	-0.43	-1.26	No
Aug-02	38	38	100.00%	19	0	3078	3113	98.88%	10.54%	-0.65	-1.4	No
Sep-02	29	29	100.00%	17	0	2143	2157	99.35%	8.03%	-0.43	-1.26	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

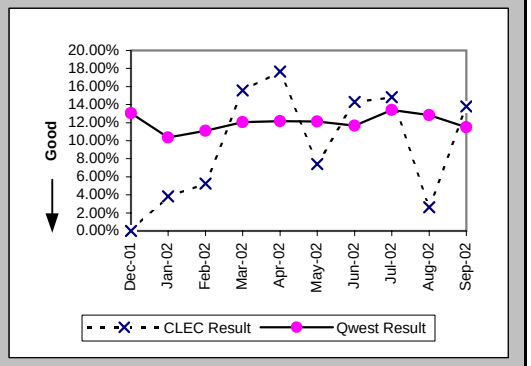
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	49:12	28	1:45	14	0	18241:40	2557	7:08	10:58	-2.58	-2.57	No
Jan-02	126:39	26	4:52	17	0	17708:44	2722	6:30	10:13	-0.81	-1.49	No
Feb-02	133:58	38	3:32	14	0	19649:52	2977	6:36	8:28	-2.22	-2.35	No
Mar-02	166:20	45	3:42	15	0	16060:37	2908	5:31	7:47	-1.56	-1.95	No
Apr-02	213:20	34	6:16	15	0	21947:35	3063	7:10	9:04	-0.57	-1.35	No
May-02	78:47	27	2:55	9	0	20695:35	3088	6:42	9:08	-2.14	-2.3	No
Jun-02	113:38	34	3:21	15	0	23137:48	3080	7:31	9:59	-2.42	-2.47	No
Jul-02	168:36	27	6:15	12	0	34898:10	3007	11:36	160:30	-0.17	-1.11	No
Aug-02	233:56	38	6:09	19	0	28383:58	3113	9:07	11:39	-1.56	-1.95	No
Sep-02	126:44	29	4:22	17	0	16530:14	2157	7:40	9:50	-1.79	-2.09	No



Checklist #14 - Resale - Residence Repair

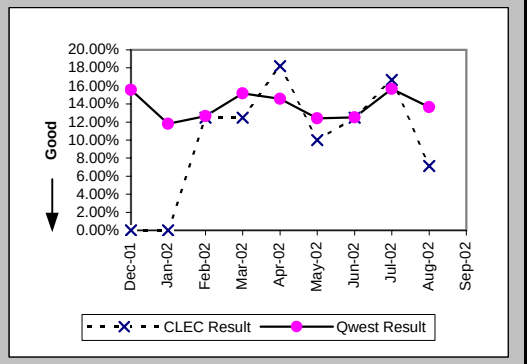
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	28	0.00%	14	0	334	2557	13.06%	33.70%	-2.04	-2.24	No
Jan-02	1	26	3.85%	17	0	282	2722	10.36%	30.47%	-1.08	-1.66	No
Feb-02	2	38	5.26%	14	0	330	2977	11.09%	31.39%	-1.14	-1.69	No
Mar-02	7	45	15.56%	15	0	352	2923	12.04%	32.55%	0.73	-0.56	No
Apr-02	6	34	17.65%	15	0	373	3063	12.18%	32.70%	0.96	-0.42	No
May-02	2	27	7.41%	9	0	374	3088	12.11%	32.63%	-0.75	-1.45	No
Jun-02	5	35	14.29%	15	0	382	3271	11.68%	32.12%	0.51	-0.69	No
Jul-02	4	27	14.81%	12	0	403	3007	13.40%	34.07%	0.26	-0.84	No
Aug-02	1	38	2.63%	19	0	400	3113	12.85%	33.46%	-1.87	-2.14	No
Sep-02	4	29	13.79%	17	0	248	2157	11.50%	31.90%	0.43	-0.74	No



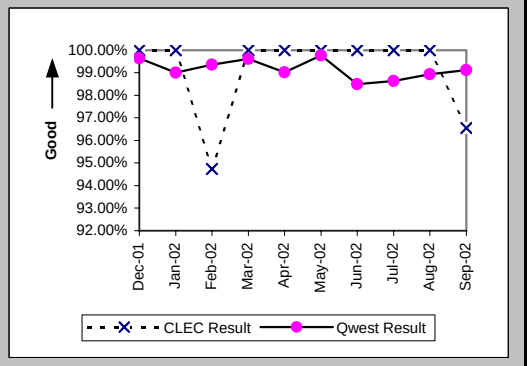
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	7	0.00%	14	0	131	842	15.56%	36.25%	-1.13	-1.69	No
Jan-02	0	12	0.00%	17	0	116	983	11.80%	32.26%	-1.26	-1.77	No
Feb-02	2	16	12.50%	14	0	142	1121	12.67%	33.26%	-0.02	-1.01	No
Mar-02	2	16	12.50%	15	0	150	989	15.17%	35.87%	-0.3	-1.18	No
Apr-02	2	11	18.18%	15	0	166	1139	14.57%	35.28%	0.38	-0.77	No
May-02	1	10	10.00%	9	0	155	1249	12.41%	32.97%	-0.23	-1.14	No
Jun-02	2	16	12.50%	15	0	168	1342	12.52%	33.09%	0	-1	No
Jul-02	1	6	16.67%	12	0	170	1084	15.68%	36.36%	0.13	-0.92	No
Aug-02	1	14	7.14%	19	0	153	1120	13.66%	34.34%	-0.71	-1.43	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

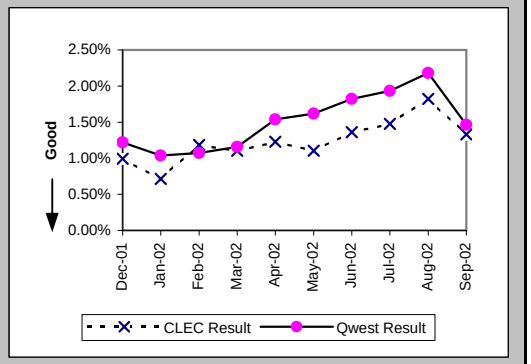
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	28	100.00%	14	0	2548	2557	99.65%	5.92%	-0.31	-1.19	No
Jan-02	26	26	100.00%	17	0	2695	2722	99.01%	9.91%	-0.51	-1.31	No
Feb-02	36	38	94.74%	14	0	2958	2977	99.36%	7.96%	2.22	0.35	Yes
Mar-02	45	45	100.00%	15	0	2912	2923	99.62%	6.12%	-0.41	-1.25	No
Apr-02	34	34	100.00%	15	0	3033	3063	99.02%	9.85%	-0.58	-1.35	No
May-02	27	27	100.00%	9	0	3081	3088	99.77%	4.76%	-0.25	-1.15	No
Jun-02	35	35	100.00%	15	0	3222	3271	98.50%	12.15%	-0.73	-1.44	No
Jul-02	27	27	100.00%	12	0	2966	3007	98.64%	11.60%	-0.61	-1.37	No
Aug-02	38	38	100.00%	19	0	3080	3113	98.94%	10.24%	-0.63	-1.39	No
Sep-02	28	29	96.55%	17	0	2138	2157	99.12%	9.34%	1.13	-0.32	No



Checklist #14 - Resale - Residence Repair

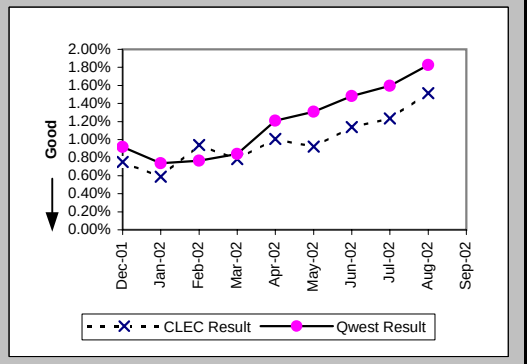
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	99	9953	0.99%	70	0	8675	710728	1.22%	10.98%	-2.04	-2.24	No
Jan-02	85	11886	0.72%	59	0	7325	706369	1.04%	10.13%	-3.44	-3.09	No
Feb-02	117	9897	1.18%	67	0	7605	707802	1.07%	10.31%	1.03	-0.37	No
Mar-02	107	9693	1.10%	58	0	8189	708596	1.16%	10.69%	-0.47	-1.29	No
Apr-02	137	11140	1.23%	87	0	10840	705141	1.54%	12.30%	-2.62	-2.59	No
May-02	122	11051	1.10%	67	0	11370	702360	1.62%	12.62%	-4.26	-3.59	No
Jun-02	142	10441	1.36%	101	0	12734	698939	1.82%	13.37%	-3.5	-3.13	No
Jul-02	154	10441	1.48%	84	0	13509	698939	1.93%	13.77%	-3.37	-3.05	No
Aug-02	190	10441	1.82%	118	0	15258	698939	2.18%	14.61%	-2.52	-2.53	No
Sep-02	139	10441	1.33%	75	0	10236	698939	1.46%	12.01%	-1.12	-1.68	No



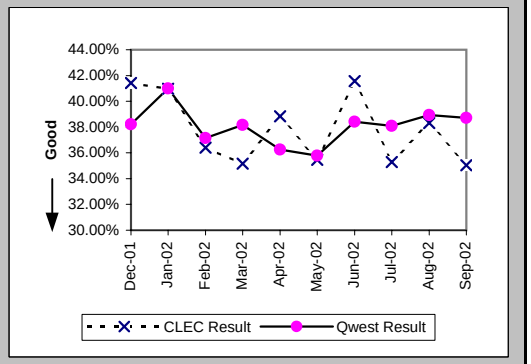
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	9953	0.75%	70	0	6534	710728	0.92%	9.54%	-1.72	-2.05	No
Jan-02	70	11886	0.59%	59	0	5198	706369	0.74%	8.55%	-1.86	-2.13	No
Feb-02	93	9897	0.94%	67	0	5413	707802	0.76%	8.71%	1.98	0.21	Yes
Mar-02	76	9693	0.78%	58	0	5962	708596	0.84%	9.13%	-0.61	-1.37	No
Apr-02	112	11140	1.01%	87	0	8536	705141	1.21%	10.94%	-1.96	-2.19	No
May-02	102	11051	0.92%	67	0	9189	702360	1.31%	11.36%	-3.54	-3.15	No
Jun-02	119	10441	1.14%	101	0	10349	698939	1.48%	12.08%	-2.86	-2.74	No
Jul-02	129	10441	1.24%	84	0	11150	698939	1.60%	12.53%	-2.91	-2.77	No
Aug-02	158	10441	1.51%	118	0	12758	698939	1.83%	13.39%	-2.36	-2.44	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

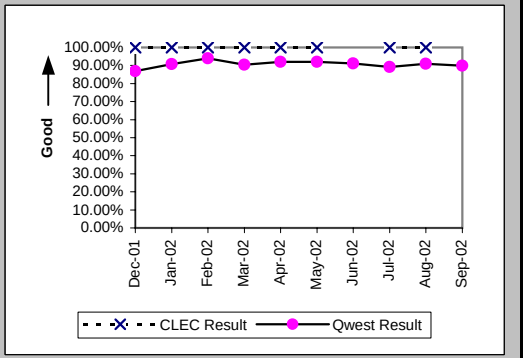
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	70	169	41.42%	0	0	5368	14043	38.23%	48.59%	0.85	-0.48	No
Jan-02	59	144	40.97%	0	0	5091	12416	41.00%	49.18%	-0.01	-1	No
Feb-02	67	184	36.41%	0	0	4495	12100	37.15%	48.32%	-0.2	-1.12	No
Mar-02	58	165	35.15%	0	0	5057	13246	38.18%	48.58%	-0.8	-1.48	No
Apr-02	87	224	38.84%	0	0	6163	17003	36.25%	48.07%	0.8	-0.51	No
May-02	67	189	35.45%	0	0	6337	17707	35.79%	47.94%	-0.1	-1.06	No
Jun-02	101	243	41.56%	0	0	7943	20677	38.41%	48.64%	1	-0.39	No
Jul-02	84	238	35.29%	0	0	8309	21818	38.08%	48.56%	-0.88	-1.54	No
Aug-02	118	308	38.31%	0	0	9732	24990	38.94%	48.76%	-0.23	-1.14	No
Sep-02	75	214	35.05%	0	0	6463	16699	38.70%	48.71%	-1.09	-1.66	No



Checklist #14 - Resale - Business Installation

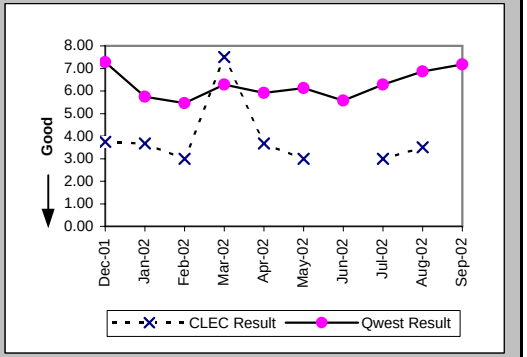
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	472	543	86.92%	33.71%	-0.77	-1.47	No
Jan-02	3	3	100.00%	0	0	622	685	90.80%	28.90%	-0.55	-1.33	No
Feb-02	1	1	100.00%	0	0	584	622	93.89%	23.95%	-0.25	-1.15	No
Mar-02	2	2	100.00%	0	0	558	617	90.44%	29.41%	-0.46	-1.28	No
Apr-02	3	3	100.00%	0	0	790	859	91.97%	27.18%	-0.51	-1.31	No
May-02	2	2	100.00%	0	0	681	740	92.03%	27.09%	-0.42	-1.25	No
Jun-02						590	648	91.05%	28.55%			
Jul-02	1	1	100.00%	0	0	621	697	89.10%	31.17%	-0.35	-1.21	No
Aug-02	2	2	100.00%	0	0	701	771	90.92%	28.73%	-0.45	-1.27	No
Sep-02						589	655	89.92%	30.10%			



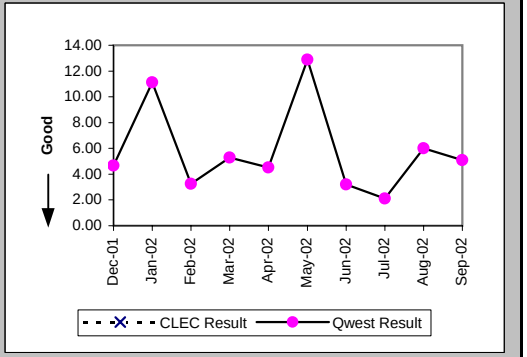
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	4	3.75	0	0	3993	549	7.27	8.75	-0.8	-1.49	No
Jan-02	11	3	3.67	0	0	3994	696	5.74	6.49	-0.55	-1.34	No
Feb-02	3	1	3.00	0	0	3432	629	5.46	7.02	-0.35	-1.21	No
Mar-02	15	2	7.50	0	0	3899	621	6.28	7.87	0.68	-0.59	No
Apr-02	11	3	3.67	0	0	5160	872	5.92	6.57	-0.59	-1.36	No
May-02	6	2	3.00	0	0	4596	750	6.13	7.55	-0.59	-1.36	No
Jun-02						3645	654	5.57	5.56			
Jul-02	3	1	3.00	0	0	4432	705	6.29	7.97	-0.41	-1.25	No
Aug-02	7	2	3.50	0	0	5318	775	6.86	7.46	-0.64	-1.39	No
Sep-02						4785	666	7.18	9.30			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

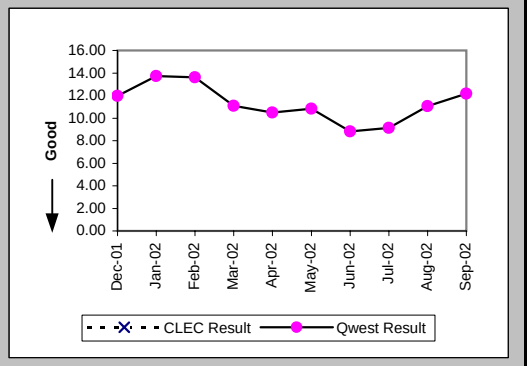
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						135	29	4.66	6.77			
Jan-02						367	33	11.12	43.98			
Feb-02						78	24	3.25	3.21			
Mar-02						153	29	5.28	6.19			
Apr-02						145	32	4.53	9.33			
May-02						361	28	12.89	48.21			
Jun-02						93	29	3.21	3.05			
Jul-02						53	25	2.12	2.68			
Aug-02						168	28	6.00	9.71			
Sep-02						198	39	5.08	6.99			



Checklist #14 - Resale - Business Installation

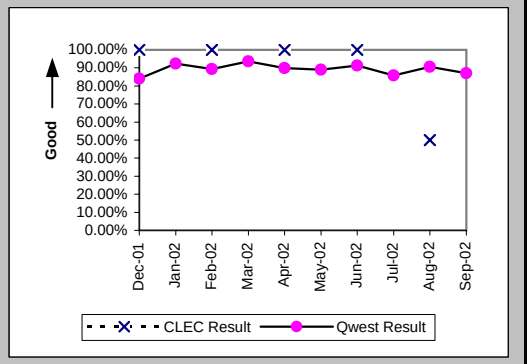
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						503	42	11.98	14.62			
Jan-02						412	30	13.73	18.26			
Feb-02						218	16	13.62	21.29			
Mar-02						344	31	11.10	12.10			
Apr-02						378	36	10.50	8.34			
May-02						336	31	10.84	11.51			
Jun-02						256	29	8.83	7.66			
Jul-02						466	51	9.14	6.94			
Aug-02						487	44	11.07	8.16			
Sep-02						450	37	12.16	13.91			



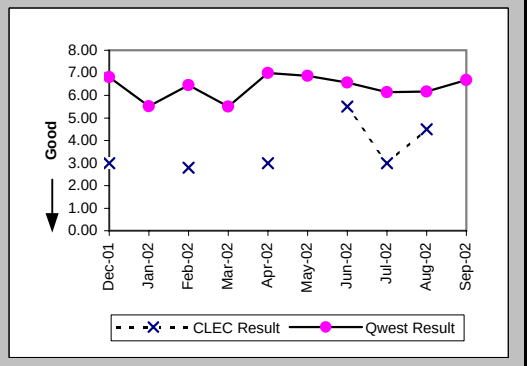
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	194	231	83.98%	36.68%	-0.61	-1.37	No
Jan-02						254	275	92.36%	26.56%			
Feb-02	5	5	100.00%	0	0	234	262	89.31%	30.89%	-0.77	-1.47	No
Mar-02						294	314	93.63%	24.42%			
Apr-02	1	1	100.00%	0	0	322	358	89.94%	30.07%	-0.33	-1.2	No
May-02						293	329	89.06%	31.22%			
Jun-02	2	2	100.00%	0	0	264	289	91.35%	28.11%	-0.43	-1.26	No
Jul-02						328	382	85.86%	34.84%			
Aug-02	1	2	50.00%	0	0	316	349	90.54%	29.26%	1.31	-0.2	No
Sep-02						329	378	87.04%	33.59%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

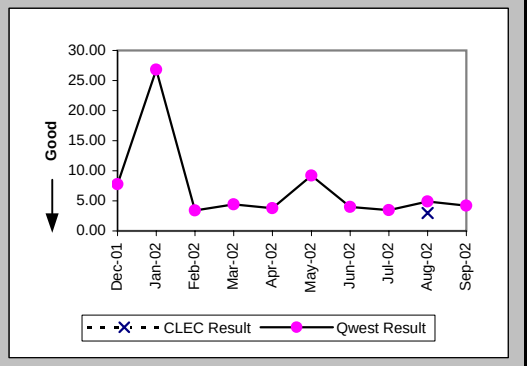
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	2	3.00	0	0	1587	233	6.81	7.86	-0.68	-1.42	No
Jan-02						1535	278	5.52	9.31			
Feb-02	14	5	2.80	0	0	1712	265	6.46	12.61	-0.64	-1.39	No
Mar-02						1727	314	5.50	8.24			
Apr-02	3	1	3.00	0	0	2506	358	7.00	8.99	-0.44	-1.27	No
May-02						2280	332	6.87	9.49			
Jun-02	11	2	5.50	0	0	1912	291	6.57	8.43	-0.18	-1.11	No
Jul-02	3	1	3.00	0	0	2358	384	6.14	6.64	-0.47	-1.29	No
Aug-02	9	2	4.50	0	0	2166	351	6.17	6.64	-0.35	-1.22	No
Sep-02						2553	382	6.68	7.97			



Checklist #14 - Resale - Business Installation

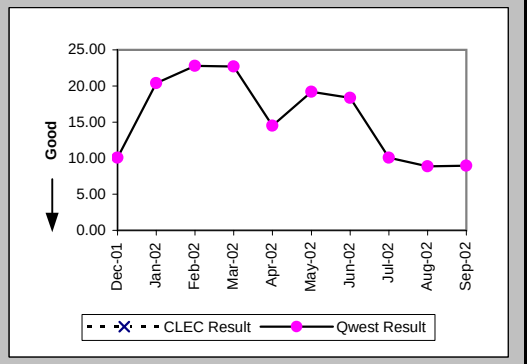
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	9	7.78	7.89			
Jan-02						295	11	26.82	75.77			
Feb-02						54	16	3.38	2.94			
Mar-02						44	10	4.40	4.53			
Apr-02						34	9	3.78	4.79			
May-02						147	16	9.19	11.94			
Jun-02						32	8	4.00	2.73			
Jul-02						69	20	3.45	4.39			
Aug-02	3	1	3.00	0	0	59	12	4.92	7.23	-0.25	-1.15	No
Sep-02						92	22	4.18	6.30			



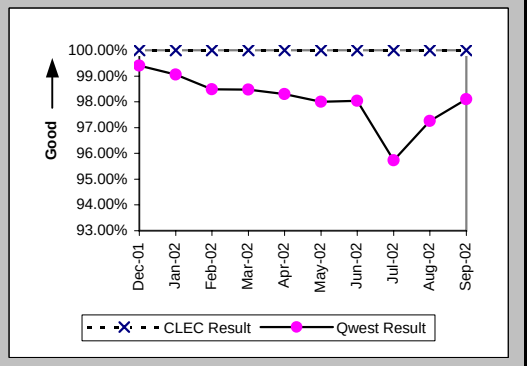
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						281	28	10.04	9.03			
Jan-02						204	10	20.40	24.44			
Feb-02						296	13	22.77	41.91			
Mar-02						227	10	22.70	33.42			
Apr-02						377	26	14.50	16.67			
May-02						384	20	19.20	20.11			
Jun-02						312	17	18.35	16.94			
Jul-02						342	34	10.06	10.14			
Aug-02						195	22	8.86	8.79			
Sep-02						260	29	8.97	5.44			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

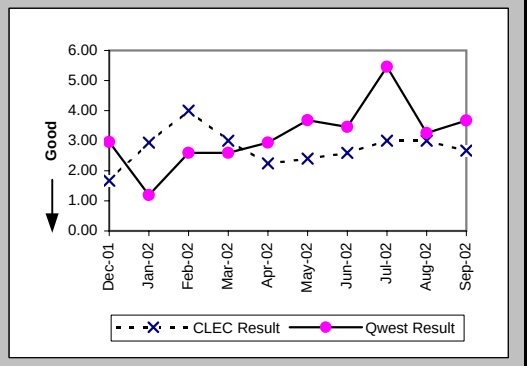
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	0	0	167	168	99.40%	7.69%	-0.15	-1.09	No
Jan-02	20	20	100.00%	0	0	418	422	99.05%	9.69%	-0.43	-1.26	No
Feb-02	3	3	100.00%	0	0	195	198	98.48%	12.22%	-0.21	-1.13	No
Mar-02	2	2	100.00%	0	0	322	327	98.47%	12.27%	-0.18	-1.11	No
Apr-02	4	4	100.00%	0	0	405	412	98.30%	12.92%	-0.26	-1.16	No
May-02	5	5	100.00%	0	0	294	300	98.00%	14.00%	-0.32	-1.19	No
Jun-02	6	6	100.00%	0	1	300	306	98.04%	13.86%	-0.34	-1.21	No
Jul-02	2	2	100.00%	0	0	224	234	95.73%	20.23%	-0.3	-1.18	No
Aug-02	3	3	100.00%	0	0	319	328	97.26%	16.34%	-0.29	-1.18	No
Sep-02	5	5	100.00%	0	0	207	211	98.10%	13.64%	-0.31	-1.19	No



Checklist #14 - Resale - Business Installation

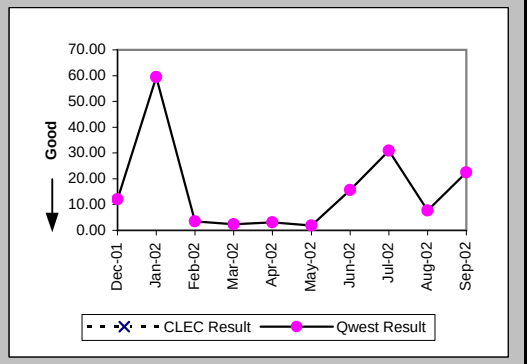
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	3	1.67	1	0	320	108	2.96	3.29	-0.67	-1.41	No
Jan-02	47	16	2.94	4	0	399	334	1.19	2.06	1.9	0.15	Yes
Feb-02	12	3	4.00	0	0	379	146	2.60	3.24	1.31	-0.2	No
Mar-02	3	1	3.00	1	0	565	217	2.60	2.13	-0.31	-1.19	No
Apr-02	9	4	2.25	0	0	618	210	2.94	2.31	-0.6	-1.36	No
May-02	12	5	2.40	0	0	615	167	3.68	6.87	-0.41	-1.25	No
Jun-02	13	5	2.60	1	1	675	195	3.46	2.41	-0.79	-1.48	No
Jul-02	3	1	3.00	1	0	841	154	5.46	24.41	-0.1	-1.06	No
Aug-02	6	2	3.00	1	0	804	247	3.26	2.94	-0.12	-1.07	No
Sep-02	8	3	2.67	2	0	481	131	3.67	3.27	-0.53	-1.32	No



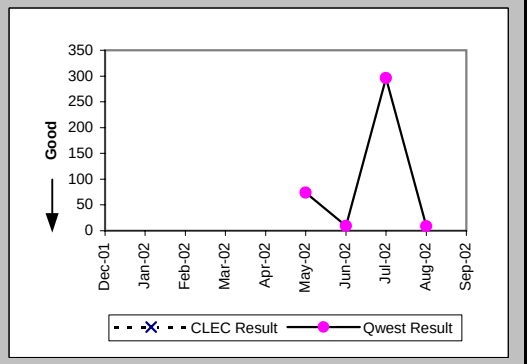
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	1	12.00				
Jan-02						297	5	59.40	130.03			
Feb-02						7	2	3.50	3.54			
Mar-02						12	5	2.40	1.95			
Apr-02						25	8	3.12	2.47			
May-02						9	5	1.80	0.84			
Jun-02						78	5	15.60	29.88			
Jul-02						247	8	30.88	59.95			
Aug-02						54	7	7.71	9.79			
Sep-02						90	4	22.50	35.95			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

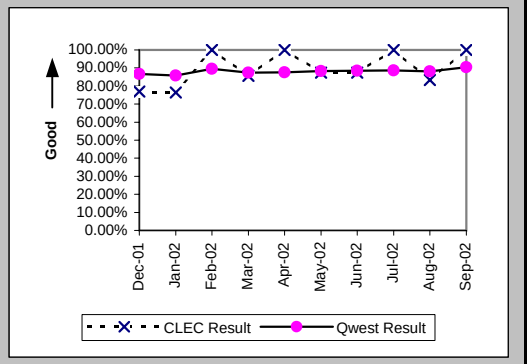
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						74	1	74.00				
Jun-02						9	1	9.00				
Jul-02						296	1	296.00				
Aug-02						17	2	8.50	4.95			
Sep-02												



Checklist #14 - Resale - Business Installation

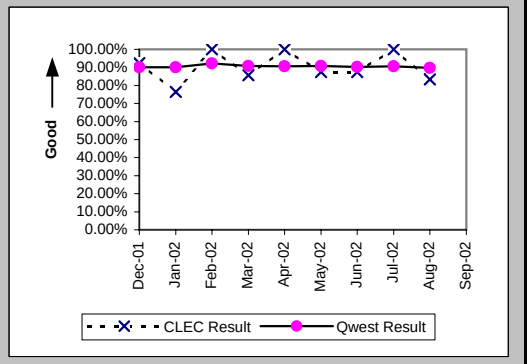
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	13	76.92%	0	0	940	1085	86.64%	34.03%	0.97	-0.41	No
Jan-02	13	17	76.47%	0	0	1008	1174	85.86%	34.84%	1.05	-0.36	No
Feb-02	16	16	100.00%	0	0	1115	1245	89.56%	30.58%	-1.36	-1.83	No
Mar-02	6	7	85.71%	0	0	1030	1178	87.44%	33.14%	0.2	-0.88	No
Apr-02	6	6	100.00%	0	0	1274	1454	87.62%	32.93%	-0.92	-1.56	No
May-02	7	8	87.50%	0	0	1336	1514	88.24%	32.21%	0.14	-0.91	No
Jun-02	7	8	87.50%	0	0	1166	1318	88.47%	31.94%	0.16	-0.9	No
Jul-02	6	6	100.00%	0	0	1142	1288	88.66%	31.70%	-0.87	-1.53	No
Aug-02	5	6	83.33%	0	0	1225	1389	88.19%	32.27%	0.4	-0.76	No
Sep-02	6	6	100.00%	0	0	1226	1357	90.35%	29.53%	-0.8	-1.49	No



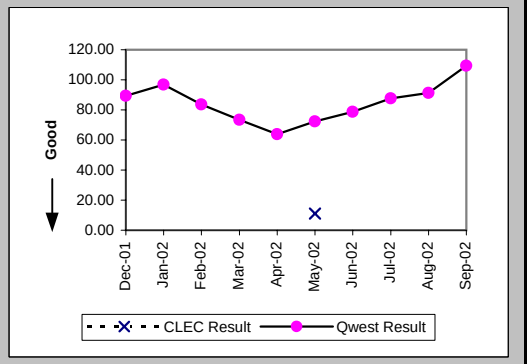
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	13	92.31%	0	0	978	1085	90.14%	29.81%	-0.26	-1.16	No
Jan-02	13	17	76.47%	0	0	1057	1174	90.03%	29.95%	1.63	-0.01	No
Feb-02	16	16	100.00%	0	0	1148	1245	92.21%	26.80%	-1.16	-1.7	No
Mar-02	6	7	85.71%	0	0	1069	1178	90.75%	28.98%	0.47	-0.71	No
Apr-02	6	6	100.00%	0	0	1318	1454	90.65%	29.12%	-0.79	-1.48	No
May-02	7	8	87.50%	0	0	1374	1514	90.75%	28.97%	0.36	-0.78	No
Jun-02	7	8	87.50%	0	0	1190	1318	90.29%	29.61%	0.32	-0.81	No
Jul-02	6	6	100.00%	0	0	1167	1288	90.61%	29.18%	-0.79	-1.48	No
Aug-02	5	6	83.33%	0	0	1246	1389	89.70%	30.39%	0.51	-0.69	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

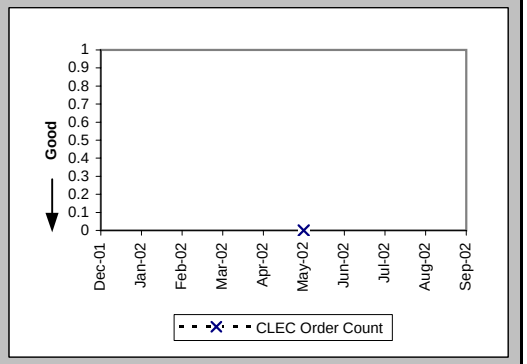
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9916	111	89.33	112.59			
Jan-02						11714	121	96.81	114.38			
Feb-02						13038	156	83.58	98.02			
Mar-02						13342	182	73.31	96.73			
Apr-02						16650	261	63.79	91.17			
May-02	11	1	11.00	0	0	19390	268	72.35	95.62	-0.64	-1.39	No
Jun-02						20723	263	78.79	103.12			
Jul-02						22989	262	87.74	110.61			
Aug-02						24816	272	91.24	115.35			
Sep-02						26050	238	109.45	124.27			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

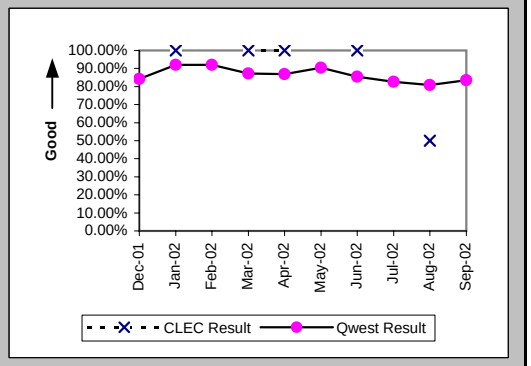
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Business Repair

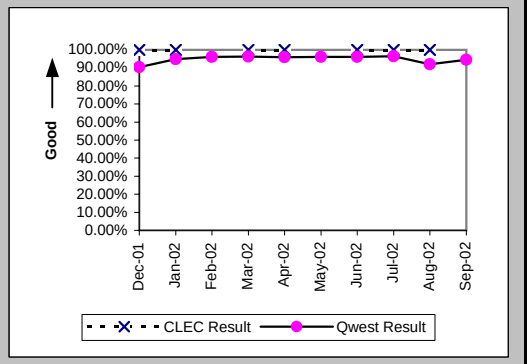
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						177	210	84.29%	36.39%			
Jan-02	2	2	100.00%	1	0	195	212	91.98%	27.16%	-0.42	-1.25	No
Feb-02						163	177	92.09%	26.99%			
Mar-02	2	2	100.00%	0	0	192	220	87.27%	33.33%	-0.54	-1.33	No
Apr-02	2	2	100.00%	1	0	251	289	86.85%	33.79%	-0.55	-1.33	No
May-02						267	295	90.51%	29.31%			
Jun-02	2	2	100.00%	0	0	286	335	85.37%	35.34%	-0.58	-1.35	No
Jul-02						310	375	82.67%	37.85%			
Aug-02	1	2	50.00%	1	0	331	409	80.93%	39.29%	0.87	-0.47	No
Sep-02						262	314	83.44%	37.17%			



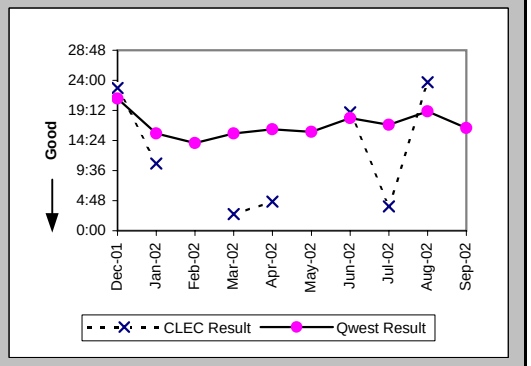
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	273	302	90.40%	29.46%	-0.33	-1.2	No
Jan-02	3	3	100.00%	1	0	279	294	94.90%	22.00%	-0.4	-1.24	No
Feb-02						249	259	96.14%	19.27%			
Mar-02	2	2	100.00%	0	0	284	295	96.27%	18.95%	-0.28	-1.17	No
Apr-02	2	2	100.00%	1	0	358	373	95.98%	19.65%	-0.29	-1.18	No
May-02						392	408	96.08%	19.41%			
Jun-02	4	4	100.00%	0	0	414	431	96.06%	19.46%	-0.4	-1.25	No
Jul-02	1	1	100.00%	1	0	446	462	96.54%	18.28%	-0.19	-1.12	No
Aug-02	2	2	100.00%	1	0	449	488	92.01%	27.12%	-0.42	-1.25	No
Sep-02						384	406	94.58%	22.64%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

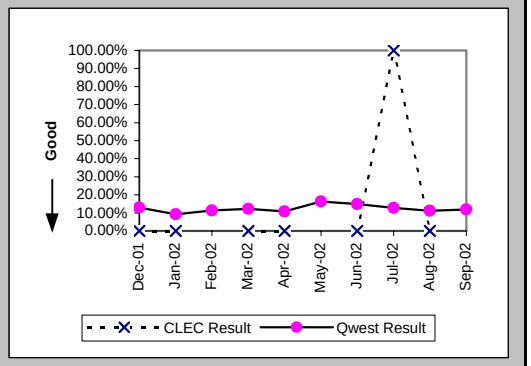
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22:48	1	22:48	0	0	6369:57	302	21:06	22:32	0.43	-0.74	No
Jan-02	32:07	3	10:42	1	0	4557:51	294	15:30	15:37	-0.53	-1.32	No
Feb-02						3624:18	259	14:00	14:24			
Mar-02	5:16	2	2:38	0	0	4580:15	295	15:32	15:01	-1.21	-1.74	No
Apr-02	9:20	2	4:40	1	0	6030:24	373	16:10	15:44	-1.03	-1.63	No
May-02						6434:56	408	15:46	14:30			
Jun-02	75:36	4	18:54	0	0	7738:46	431	17:57	14:11	0.28	-0.83	No
Jul-02	3:53	1	3:53	1	0	7810:40	462	16:54	14:03	-0.93	-1.56	No
Aug-02	47:21	2	23:41	1	0	9287:13	488	19:02	19:58	0.65	-0.61	No
Sep-02						6660:46	406	16:24	15:54			



Checklist #14 - Resale - Business Repair

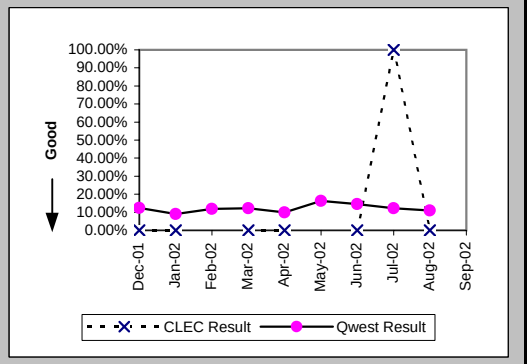
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	40	308	12.99%	33.62%	-0.39	-1.23	No
Jan-02	0	3	0.00%	1	0	28	304	9.21%	28.92%	-0.55	-1.33	No
Feb-02						30	266	11.28%	31.63%			
Mar-02	0	2	0.00%	0	0	37	301	12.29%	32.83%	-0.53	-1.32	No
Apr-02	0	2	0.00%	1	0	41	381	10.76%	30.99%	-0.49	-1.3	No
May-02						68	418	16.27%	36.91%			
Jun-02	0	4	0.00%	0	0	67	450	14.89%	35.60%	-0.83	-1.51	No
Jul-02	1	1	100.00%	1	0	62	484	12.81%	33.42%	1.53	-0.07	No
Aug-02	0	2	0.00%	1	0	56	502	11.16%	31.48%	-0.5	-1.3	No
Sep-02						50	422	11.85%	32.32%			



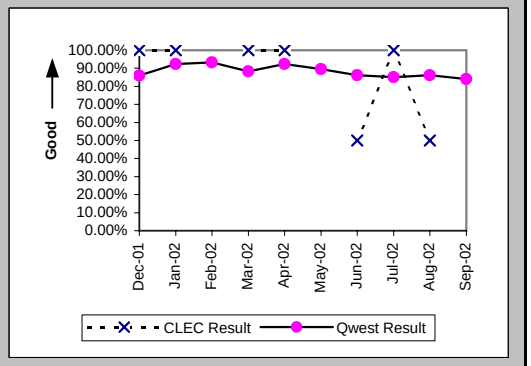
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	34	274	12.41%	32.97%	-0.38	-1.23	No
Jan-02	0	3	0.00%	1	0	24	268	8.96%	28.55%	-0.54	-1.33	No
Feb-02						29	245	11.84%	32.30%			
Mar-02	0	2	0.00%	0	0	33	270	12.22%	32.75%	-0.53	-1.32	No
Apr-02	0	2	0.00%	1	0	35	355	9.86%	29.81%	-0.47	-1.28	No
May-02						65	398	16.33%	36.97%			
Jun-02	0	4	0.00%	0	0	61	419	14.56%	35.27%	-0.82	-1.5	No
Jul-02	1	1	100.00%	1	0	55	450	12.22%	32.75%	1.55	-0.06	No
Aug-02	0	2	0.00%	1	0	51	466	10.94%	31.22%	-0.49	-1.3	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

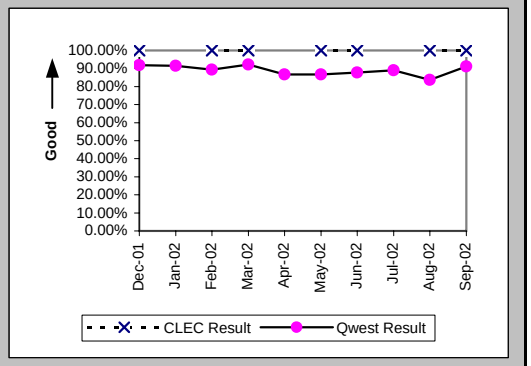
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	265	308	86.04%	34.66%	-0.4	-1.24	No
Jan-02	3	3	100.00%	1	0	281	304	92.43%	26.45%	-0.49	-1.3	No
Feb-02						248	266	93.23%	25.12%			
Mar-02	2	2	100.00%	0	0	266	301	88.37%	32.06%	-0.51	-1.31	No
Apr-02	2	2	100.00%	1	0	352	381	92.39%	26.52%	-0.4	-1.25	No
May-02						374	418	89.47%	30.69%			
Jun-02	2	4	50.00%	0	0	388	450	86.22%	34.47%	1.64	0	No
Jul-02	1	1	100.00%	1	0	412	484	85.12%	35.59%	-0.42	-1.25	No
Aug-02	1	2	50.00%	1	0	433	502	86.26%	34.43%	1.09	-0.34	No
Sep-02						355	422	84.12%	36.55%			



Checklist #14 - Resale - Business Repair

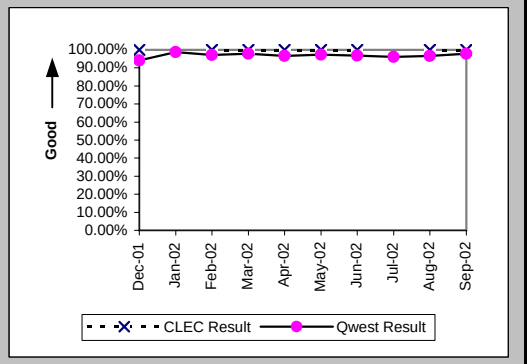
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	159	173	91.91%	27.27%	-0.3	-1.18	No
Jan-02						107	117	91.45%	27.96%			
Feb-02	1	1	100.00%	1	0	125	140	89.29%	30.93%	-0.35	-1.21	No
Mar-02	1	1	100.00%	0	0	155	168	92.26%	26.72%	-0.29	-1.18	No
Apr-02						151	174	86.78%	33.87%			
May-02	1	1	100.00%	2	0	223	257	86.77%	33.88%	-0.39	-1.24	No
Jun-02	1	1	100.00%	1	0	223	254	87.80%	32.73%	-0.37	-1.23	No
Jul-02						253	284	89.08%	31.18%			
Aug-02	2	2	100.00%	2	0	293	350	83.71%	36.92%	-0.62	-1.38	No
Sep-02	1	1	100.00%	0	0	175	192	91.15%	28.41%	-0.31	-1.19	No



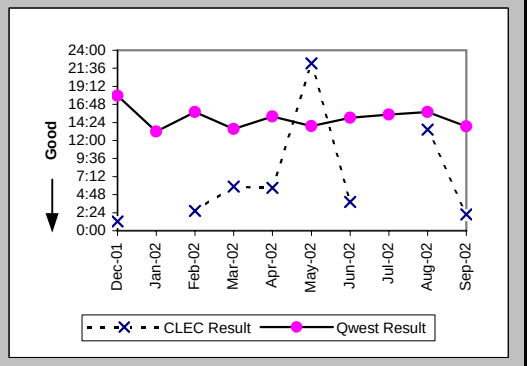
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	238	253	94.07%	23.62%	-0.25	-1.15	No
Jan-02						169	171	98.83%	10.75%			
Feb-02	1	1	100.00%	1	0	204	210	97.14%	16.66%	-0.17	-1.1	No
Mar-02	1	1	100.00%	0	0	226	231	97.84%	14.55%	-0.15	-1.09	No
Apr-02	1	1	100.00%	1	0	261	270	96.67%	17.95%	-0.19	-1.11	No
May-02	3	3	100.00%	2	0	325	334	97.31%	16.19%	-0.29	-1.17	No
Jun-02	1	1	100.00%	1	0	339	350	96.86%	17.45%	-0.18	-1.11	No
Jul-02						338	352	96.02%	19.54%			
Aug-02	2	2	100.00%	2	0	399	413	96.61%	18.10%	-0.26	-1.16	No
Sep-02	1	1	100.00%	0	0	232	237	97.89%	14.37%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

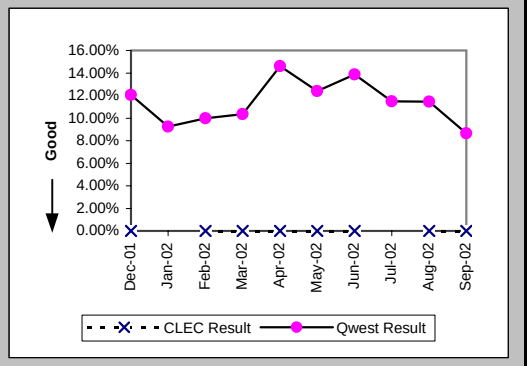
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1:13	1	1:13	1	0	4544:40	253	17:58	17:33	-0.95	-1.58	No
Jan-02						2255:53	171	13:12	10:54			
Feb-02	2:39	1	2:39	1	0	3314:57	210	15:47	16:06	-0.81	-1.49	No
Mar-02	5:53	1	5:53	0	0	3128:08	231	13:33	15:17	-0.5	-1.3	No
Apr-02	5:43	1	5:43	1	0	4100:29	270	15:11	14:48	-0.64	-1.39	No
May-02	66:44	3	22:15	2	0	4649:36	334	13:55	16:04	1.08	-0.34	No
Jun-02	3:50	1	3:50	1	0	5262:18	350	15:02	13:49	-0.81	-1.49	No
Jul-02						5436:45	352	15:27	15:08			
Aug-02	26:51	2	13:26	2	0	6511:15	413	15:46	14:03	-0.24	-1.14	No
Sep-02	2:10	1	2:10	0	0	3288:55	237	13:53	12:23	-0.94	-1.57	No



Checklist #14 - Resale - Business Repair

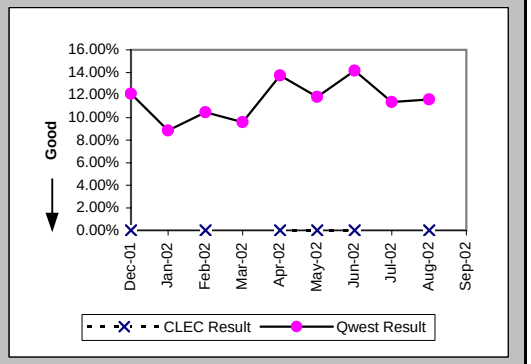
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	31	257	12.06%	32.57%	-0.37	-1.22	No
Jan-02						16	173	9.25%	28.97%			
Feb-02	0	1	0.00%	1	0	21	210	10.00%	30.00%	-0.33	-1.2	No
Mar-02	0	1	0.00%	0	0	24	232	10.34%	30.45%	-0.34	-1.21	No
Apr-02	0	1	0.00%	1	0	40	274	14.60%	35.31%	-0.41	-1.25	No
May-02	0	3	0.00%	2	0	42	339	12.39%	32.95%	-0.65	-1.39	No
Jun-02	0	1	0.00%	1	0	49	353	13.88%	34.57%	-0.4	-1.24	No
Jul-02						41	357	11.48%	31.88%			
Aug-02	0	2	0.00%	2	0	48	419	11.46%	31.85%	-0.51	-1.31	No
Sep-02	0	1	0.00%	0	0	21	243	8.64%	28.10%	-0.31	-1.19	No



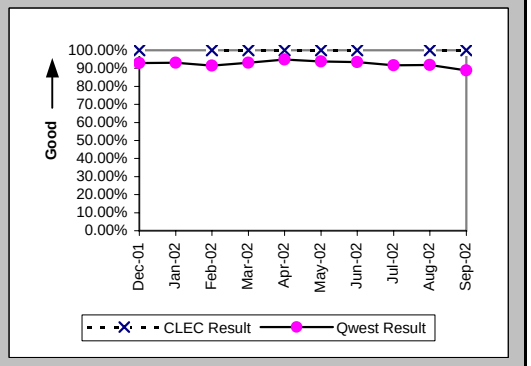
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	27	223	12.11%	32.62%	-0.37	-1.23	No
Jan-02						14	158	8.86%	28.42%			
Feb-02	0	1	0.00%	1	0	20	191	10.47%	30.62%	-0.34	-1.21	No
Mar-02						21	219	9.59%	29.44%			
Apr-02	0	1	0.00%	1	0	35	255	13.73%	34.41%	-0.4	-1.24	No
May-02	0	2	0.00%	2	0	37	313	11.82%	32.29%	-0.52	-1.31	No
Jun-02	0	1	0.00%	1	0	46	325	14.15%	34.86%	-0.41	-1.25	No
Jul-02						38	334	11.38%	31.75%			
Aug-02	0	1	0.00%	2	0	47	405	11.60%	32.03%	-0.36	-1.22	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

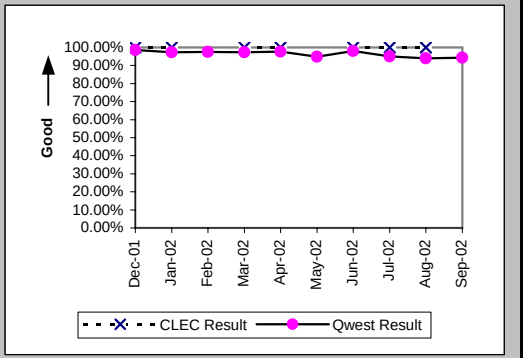
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	239	257	93.00%	25.52%	-0.27	-1.17	No
Jan-02						161	173	93.06%	25.41%			
Feb-02	1	1	100.00%	1	0	192	210	91.43%	27.99%	-0.31	-1.19	No
Mar-02	1	1	100.00%	0	0	216	232	93.10%	25.34%	-0.27	-1.17	No
Apr-02	1	1	100.00%	1	0	260	274	94.89%	22.02%	-0.23	-1.14	No
May-02	3	3	100.00%	2	0	318	339	93.81%	24.11%	-0.44	-1.27	No
Jun-02	1	1	100.00%	1	0	330	353	93.48%	24.68%	-0.26	-1.16	No
Jul-02						327	357	91.60%	27.74%			
Aug-02	2	2	100.00%	2	0	385	419	91.89%	27.31%	-0.42	-1.25	No
Sep-02	1	1	100.00%	0	0	216	243	88.89%	31.43%	-0.35	-1.21	No



Checklist #14 - Resale - Business Repair

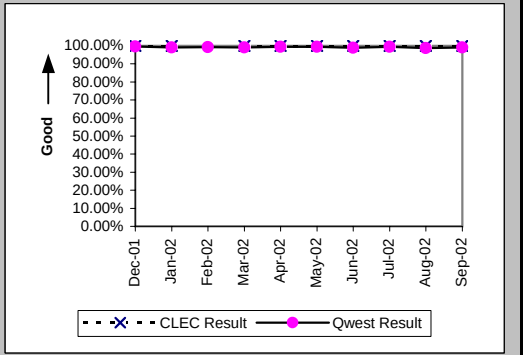
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	4	100.00%	1	0	143	145	98.62%	11.66%	-0.23	-1.14	No
Jan-02	2	2	100.00%	3	0	144	148	97.30%	16.22%	-0.23	-1.14	No
Feb-02						121	124	97.58%	15.37%			
Mar-02	1	1	100.00%	0	0	144	148	97.30%	16.22%	-0.17	-1.1	No
Apr-02	2	2	100.00%	3	0	132	135	97.78%	14.74%	-0.21	-1.13	No
May-02						185	195	94.87%	22.06%			
Jun-02	1	1	100.00%	4	0	158	161	98.14%	13.52%	-0.14	-1.08	No
Jul-02	1	1	100.00%	1	0	151	159	94.97%	21.86%	-0.23	-1.14	No
Aug-02	1	1	100.00%	2	0	155	165	93.94%	23.86%	-0.25	-1.15	No
Sep-02						99	105	94.29%	23.21%			



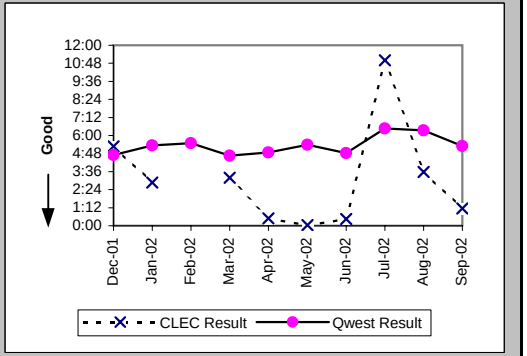
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	335	336	99.70%	5.45%	-0.14	-1.09	No
Jan-02	5	5	100.00%	3	0	365	368	99.18%	8.99%	-0.2	-1.12	No
Feb-02						308	310	99.35%	8.01%			
Mar-02	2	2	100.00%	0	0	350	353	99.15%	9.18%	-0.13	-1.08	No
Apr-02	4	4	100.00%	3	0	383	385	99.48%	7.19%	-0.14	-1.09	No
May-02	1	1	100.00%	0	0	380	382	99.48%	7.22%	-0.07	-1.04	No
Jun-02	1	1	100.00%	4	0	369	373	98.93%	10.30%	-0.1	-1.06	No
Jul-02	2	2	100.00%	1	0	362	364	99.45%	7.39%	-0.1	-1.06	No
Aug-02	1	1	100.00%	2	0	307	311	98.71%	11.27%	-0.11	-1.07	No
Sep-02	1	1	100.00%	0	0	241	243	99.18%	9.03%	-0.09	-1.06	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

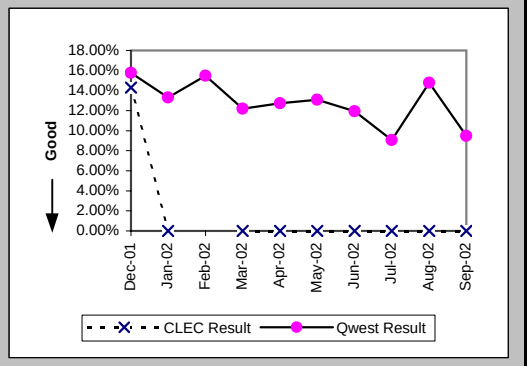
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36:54	7	5:16	1	0	1576:50	336	4:42	9:16	0.44	-0.73	No
Jan-02	14:21	5	2:52	3	0	1965:31	368	5:20	9:07	-0.6	-1.37	No
Feb-02						1698:28	310	5:29	9:05			
Mar-02	6:24	2	3:12	0	0	1647:10	353	4:40	9:00	-0.23	-1.14	No
Apr-02	1:55	4	0:29	3	0	1872:34	385	4:52	7:57	-1.1	-1.67	No
May-02	0:03	1	0:03	0	0	2056:13	382	5:23	12:54	-0.41	-1.25	No
Jun-02	0:27	1	0:27	4	0	1804:21	373	4:50	9:19	-0.47	-1.29	No
Jul-02	22:01	2	11:00	1	0	2352:20	364	6:28	9:34	0.83	-0.49	No
Aug-02	3:35	1	3:35	2	0	1974:43	311	6:21	11:13	-0.25	-1.15	No
Sep-02	1:09	1	1:09	0	0	1288:07	243	5:18	8:55	-0.46	-1.28	No



Checklist #14 - Resale - Business Repair

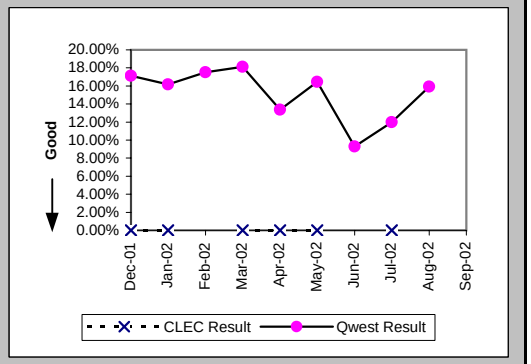
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	1	0	53	336	15.77%	36.45%	-0.11	-1.06	No
Jan-02	0	5	0.00%	3	0	49	368	13.32%	33.97%	-0.87	-1.53	No
Feb-02						48	310	15.48%	36.18%			
Mar-02	0	2	0.00%	0	0	43	353	12.18%	32.71%	-0.53	-1.32	No
Apr-02	0	4	0.00%	3	0	49	385	12.73%	33.33%	-0.76	-1.46	No
May-02	0	1	0.00%	0	0	50	382	13.09%	33.73%	-0.39	-1.24	No
Jun-02	0	1	0.00%	4	0	45	377	11.94%	32.42%	-0.37	-1.22	No
Jul-02	0	2	0.00%	1	0	33	364	9.07%	28.71%	-0.45	-1.27	No
Aug-02	0	1	0.00%	2	0	46	311	14.79%	35.50%	-0.42	-1.25	No
Sep-02	0	1	0.00%	0	0	23	243	9.47%	29.27%	-0.32	-1.2	No



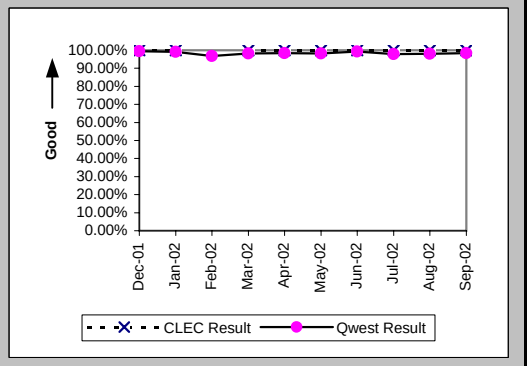
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	1	0	24	140	17.14%	37.69%	-0.64	-1.39	No
Jan-02	0	4	0.00%	3	0	28	173	16.19%	36.83%	-0.87	-1.53	No
Feb-02						24	137	17.52%	38.01%			
Mar-02	0	2	0.00%	0	0	29	160	18.13%	38.52%	-0.66	-1.4	No
Apr-02	0	2	0.00%	3	0	23	172	13.37%	34.04%	-0.55	-1.34	No
May-02	0	1	0.00%	0	0	36	219	16.44%	37.06%	-0.44	-1.27	No
Jun-02						20	215	9.30%	29.05%			
Jul-02	0	1	0.00%	1	0	23	192	11.98%	32.47%	-0.37	-1.22	No
Aug-02						25	157	15.92%	36.59%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

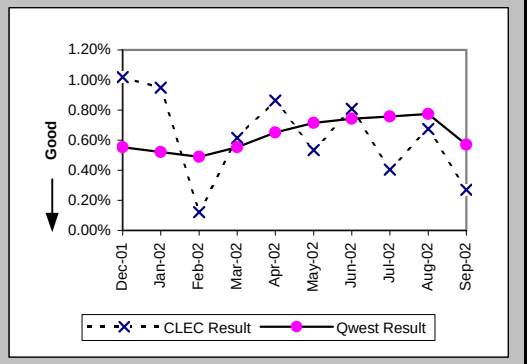
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	1	0	334	336	99.40%	7.69%	-0.2	-1.12	No
Jan-02	5	5	100.00%	3	0	365	368	99.18%	8.99%	-0.2	-1.12	No
Feb-02						300	310	96.77%	17.67%			
Mar-02	2	2	100.00%	0	0	347	353	98.30%	12.93%	-0.19	-1.11	No
Apr-02	4	4	100.00%	3	0	379	385	98.44%	12.39%	-0.25	-1.15	No
May-02	1	1	100.00%	0	0	375	382	98.17%	13.41%	-0.14	-1.08	No
Jun-02	1	1	100.00%	4	0	374	377	99.20%	8.89%	-0.09	-1.05	No
Jul-02	2	2	100.00%	1	0	356	364	97.80%	14.66%	-0.21	-1.13	No
Aug-02	1	1	100.00%	2	0	305	311	98.07%	13.76%	-0.14	-1.09	No
Sep-02	1	1	100.00%	0	0	239	243	98.35%	12.72%	-0.13	-1.08	No



Checklist #14 - Resale - Business Repair

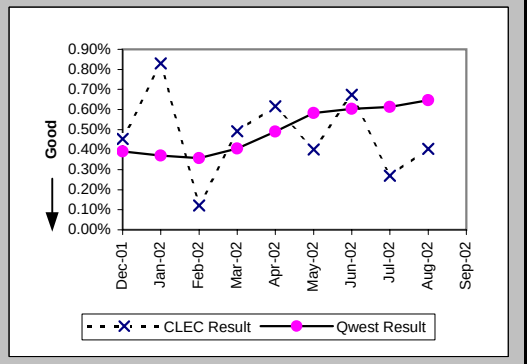
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	883	1.02%	2	0	901	162735	0.55%	7.42%	1.86	0.13	Yes
Jan-02	8	844	0.95%	4	0	845	162071	0.52%	7.20%	1.72	0.04	Yes
Feb-02	1	826	0.12%	2	0	786	160565	0.49%	6.98%	-1.51	-1.92	No
Mar-02	5	814	0.61%	0	0	886	160407	0.55%	7.41%	0.24	-0.86	No
Apr-02	7	811	0.86%	5	0	1040	159746	0.65%	8.04%	0.75	-0.54	No
May-02	4	750	0.53%	3	0	1139	159460	0.71%	8.42%	-0.59	-1.36	No
Jun-02	6	742	0.81%	5	0	1180	159095	0.74%	8.58%	0.21	-0.87	No
Jul-02	3	742	0.40%	2	0	1205	159095	0.76%	8.67%	-1.11	-1.67	No
Aug-02	5	742	0.67%	5	0	1232	159095	0.77%	8.77%	-0.31	-1.19	No
Sep-02	2	742	0.27%	1	0	908	159095	0.57%	7.53%	-1.09	-1.66	No



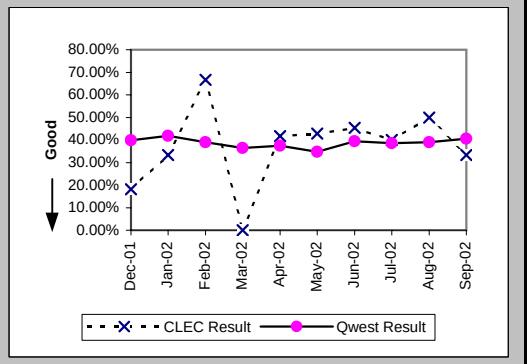
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	883	0.45%	2	0	637	162735	0.39%	6.24%	0.29	-0.82	No
Jan-02	7	844	0.83%	4	0	599	162071	0.37%	6.07%	2.2	0.33	Yes
Feb-02	1	826	0.12%	2	0	573	160565	0.36%	5.96%	-1.13	-1.69	No
Mar-02	4	814	0.49%	0	0	649	160407	0.40%	6.35%	0.39	-0.76	No
Apr-02	5	811	0.62%	5	0	782	159746	0.49%	6.98%	0.52	-0.69	No
May-02	3	750	0.40%	3	0	930	159460	0.58%	7.61%	-0.66	-1.4	No
Jun-02	5	742	0.67%	5	0	959	159095	0.60%	7.74%	0.25	-0.85	No
Jul-02	2	742	0.27%	2	0	976	159095	0.61%	7.81%	-1.2	-1.73	No
Aug-02	3	742	0.40%	5	0	1028	159095	0.65%	8.01%	-0.82	-1.5	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

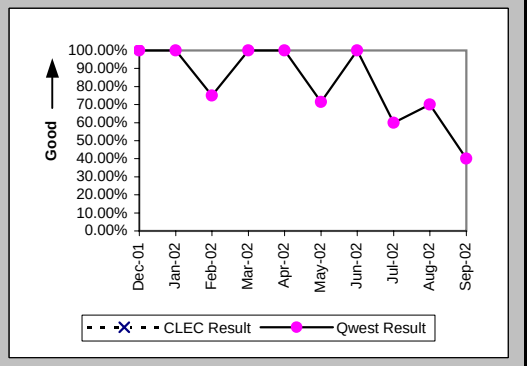
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	11	18.18%	0	0	596	1497	39.81%	48.95%	-1.46	-1.89	No
Jan-02	4	12	33.33%	0	0	607	1452	41.80%	49.32%	-0.59	-1.36	No
Feb-02	2	3	66.67%	0	0	503	1289	39.02%	48.78%	0.85	-0.48	No
Mar-02	0	5	0.00%	0	0	507	1393	36.40%	48.11%	-1.69	-2.03	No
Apr-02	5	12	41.67%	0	0	621	1661	37.39%	48.38%	0.31	-0.81	No
May-02	3	7	42.86%	0	0	608	1747	34.80%	47.63%	0.44	-0.73	No
Jun-02	5	11	45.45%	0	0	770	1950	39.49%	48.88%	0.4	-0.76	No
Jul-02	2	5	40.00%	0	0	757	1962	38.58%	48.68%	0.08	-0.95	No
Aug-02	5	10	50.00%	0	0	786	2018	38.95%	48.76%	0.69	-0.58	No
Sep-02	1	3	33.33%	0	0	620	1528	40.58%	49.10%	-0.26	-1.16	No



Checklist #14 - Resale - Centrex Installation

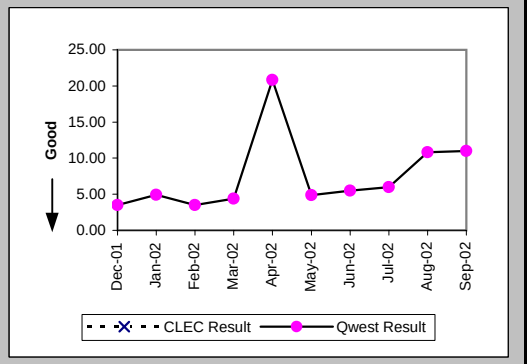
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						5	7	71.43%	45.18%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						3	5	60.00%	48.99%			
Aug-02						7	10	70.00%	45.83%			
Sep-02						2	5	40.00%	48.99%			



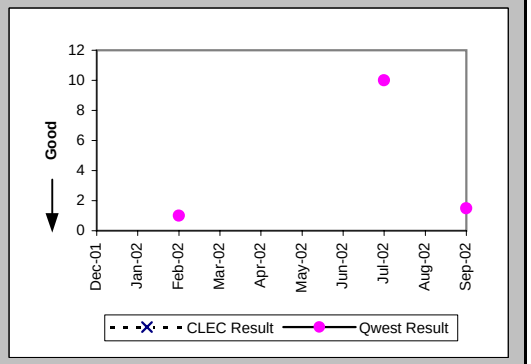
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	2	3.50	0.71			
Jan-02						49	10	4.90	3.07			
Feb-02						14	4	3.50	0.58			
Mar-02						22	5	4.40	1.52			
Apr-02						125	6	20.83	44.18			
May-02						34	7	4.86	1.46			
Jun-02						11	2	5.50	2.12			
Jul-02						30	5	6.00	3.67			
Aug-02						108	10	10.80	13.47			
Sep-02						55	5	11.00	11.47			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

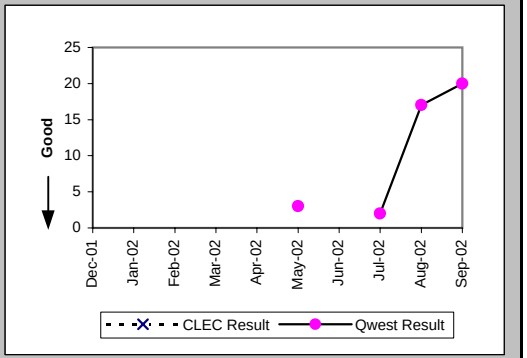
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						10	1	10.00				
Aug-02												
Sep-02						3	2	1.50	0.71			



Checklist #14 - Resale - Centrex Installation

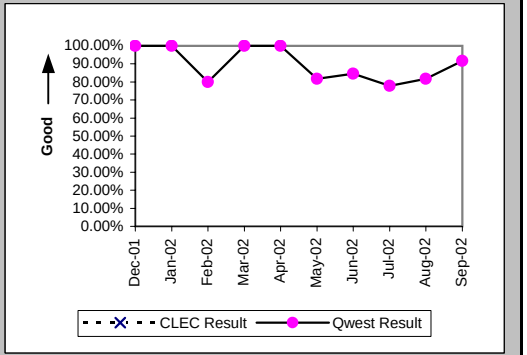
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						6	2	3.00	1.41			
Jun-02												
Jul-02						2	1	2.00				
Aug-02						51	3	17.00	23.39			
Sep-02						20	1	20.00				



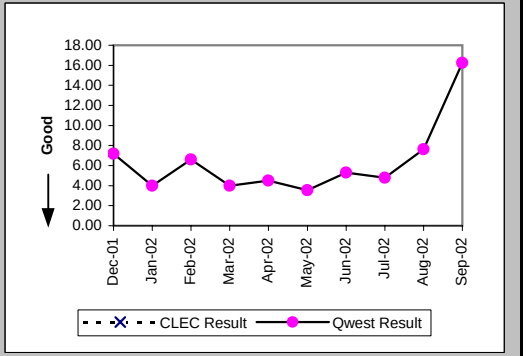
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						9	11	81.82%	38.57%			
Jun-02						11	13	84.62%	36.08%			
Jul-02						7	9	77.78%	41.57%			
Aug-02						9	11	81.82%	38.57%			
Sep-02						11	12	91.67%	27.64%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

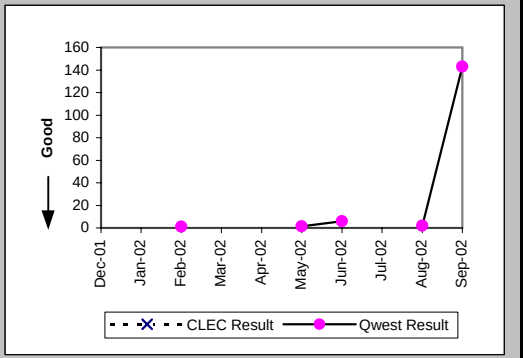
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						43	6	7.17	9.87			
Jan-02						4	1	4.00				
Feb-02						33	5	6.60	7.50			
Mar-02						8	2	4.00	1.41			
Apr-02						9	2	4.50	0.71			
May-02						39	11	3.55	2.98			
Jun-02						69	13	5.31	4.57			
Jul-02						43	9	4.78	3.27			
Aug-02						84	11	7.64	3.91			
Sep-02						195	12	16.25	40.96			



Checklist #14 - Resale - Centrex Installation

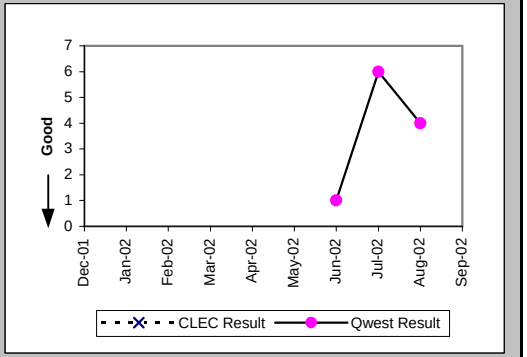
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02						3	2	1.50	0.71			
Jun-02						6	1	6.00				
Jul-02												
Aug-02						2	1	2.00				
Sep-02						143	1	143.00				



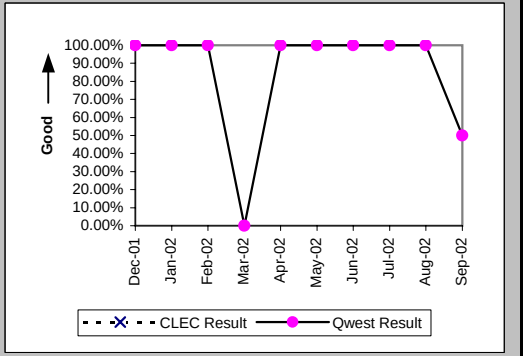
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						1	1	1.00				
Jul-02						12	2	6.00	4.24			
Aug-02						4	1	4.00				
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

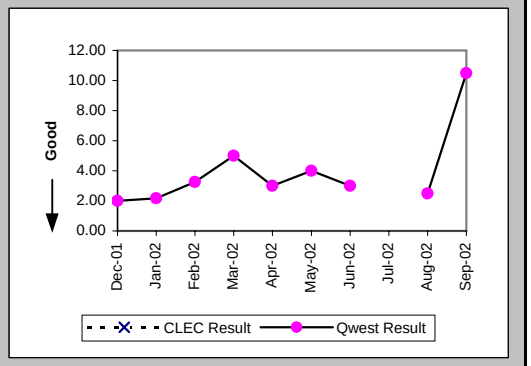
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						0	1	0.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	2	50.00%	50.00%			



Checklist #14 - Resale - Centrex Installation

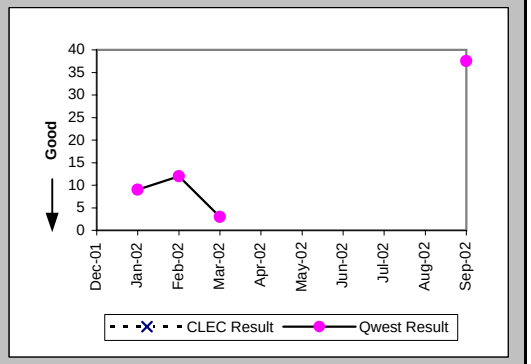
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						13	6	2.17	1.17			
Feb-02						13	4	3.25	4.03			
Mar-02						5	1	5.00				
Apr-02						3	1	3.00				
May-02						4	1	4.00				
Jun-02						3	1	3.00				
Jul-02												
Aug-02						5	2	2.50	0.71			
Sep-02						21	2	10.50	14.85			



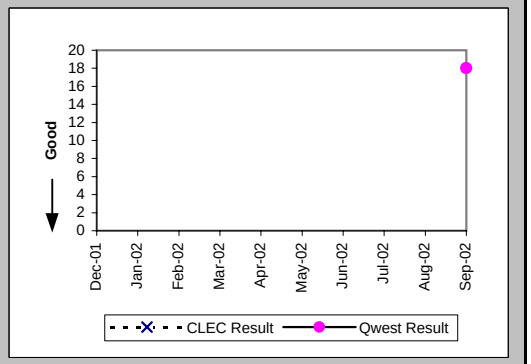
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						9	1	9.00				
Feb-02						12	1	12.00				
Mar-02						3	1	3.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						75	2	37.50	38.89			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

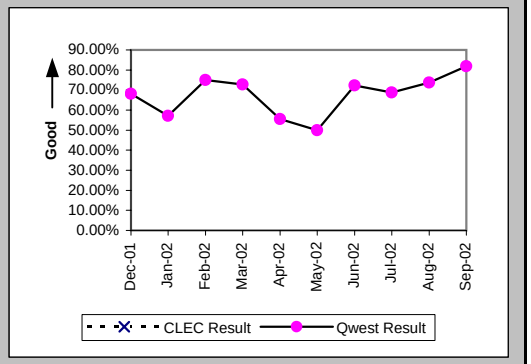
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						18	1	18.00				



Checklist #14 - Resale - Centrex Installation

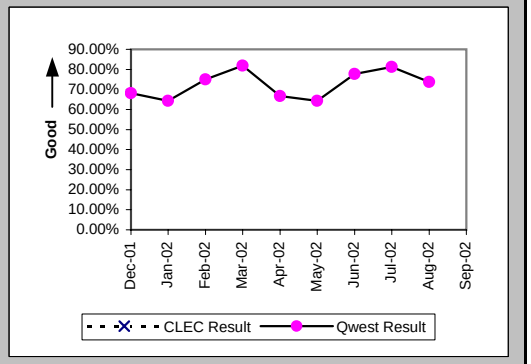
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	22	68.18%	46.58%			
Jan-02						8	14	57.14%	49.49%			
Feb-02						12	16	75.00%	43.30%			
Mar-02						8	11	72.73%	44.54%			
Apr-02						5	9	55.56%	49.69%			
May-02						7	14	50.00%	50.00%			
Jun-02						13	18	72.22%	44.79%			
Jul-02						11	16	68.75%	46.35%			
Aug-02						14	19	73.68%	44.03%			
Sep-02						18	22	81.82%	38.57%			



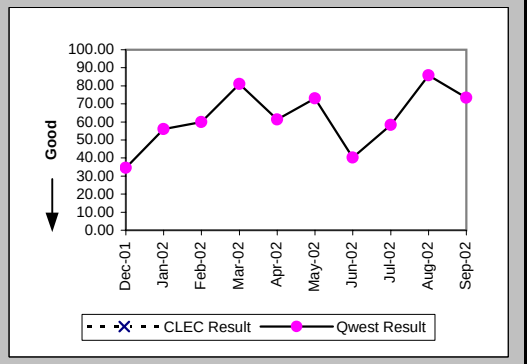
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	22	68.18%	46.58%			
Jan-02						9	14	64.29%	47.92%			
Feb-02						12	16	75.00%	43.30%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						6	9	66.67%	47.14%			
May-02						9	14	64.29%	47.92%			
Jun-02						14	18	77.78%	41.57%			
Jul-02						13	16	81.25%	39.03%			
Aug-02						14	19	73.68%	44.03%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

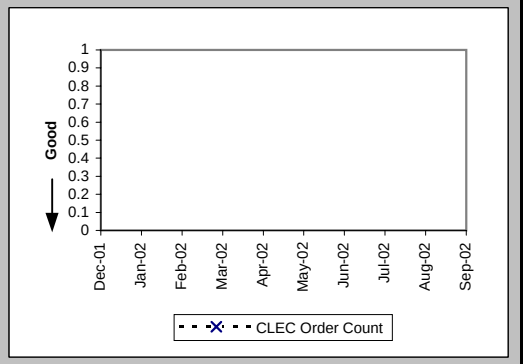
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138	4	34.50	35.07			
Jan-02						168	3	56.00	42.93			
Feb-02						240	4	60.00	47.46			
Mar-02						324	4	81.00	47.46			
Apr-02						430	7	61.43	61.83			
May-02						584	8	73.00	64.12			
Jun-02						322	8	40.25	48.68			
Jul-02						408	7	58.29	54.85			
Aug-02						773	9	85.89	74.56			
Sep-02						734	10	73.40	83.37			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

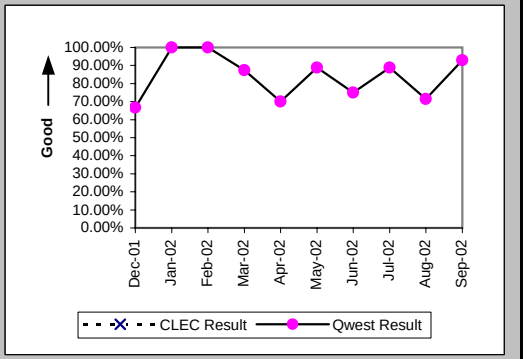
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Centrex Repair

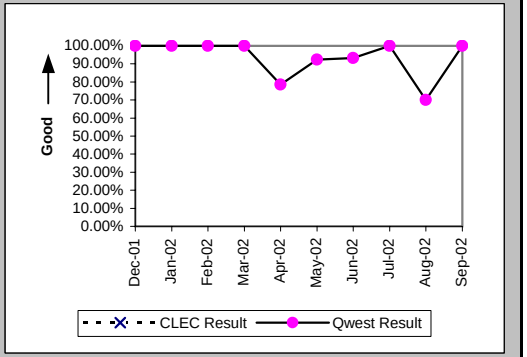
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	6	66.67%	47.14%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						5	5	100.00%	0.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						7	10	70.00%	45.83%			
May-02						8	9	88.89%	31.43%			
Jun-02						9	12	75.00%	43.30%			
Jul-02						8	9	88.89%	31.43%			
Aug-02						10	14	71.43%	45.18%			
Sep-02						13	14	92.86%	25.75%			



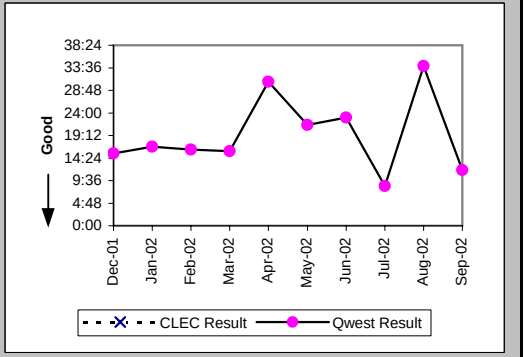
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						10	10	100.00%	0.00%			
Apr-02						11	14	78.57%	41.03%			
May-02						12	13	92.31%	26.65%			
Jun-02						14	15	93.33%	24.94%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						14	20	70.00%	45.83%			
Sep-02						21	21	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

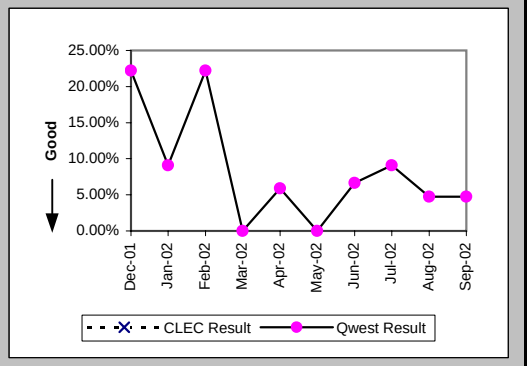
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138:16	9	15:22	9:51			
Jan-02						168:28	10	16:51	12:55			
Feb-02						145:51	9	16:12	14:47			
Mar-02						158:45	10	15:52	9:56			
Apr-02						429:06	14	30:39	34:13			
May-02						279:03	13	21:28	21:50			
Jun-02						344:45	15	22:59	17:35			
Jul-02						92:58	11	8:27	5:52			
Aug-02						680:00	20	34:00	31:59			
Sep-02						248:26	21	11:50	11:00			



Checklist #14 - Resale - Centrex Repair

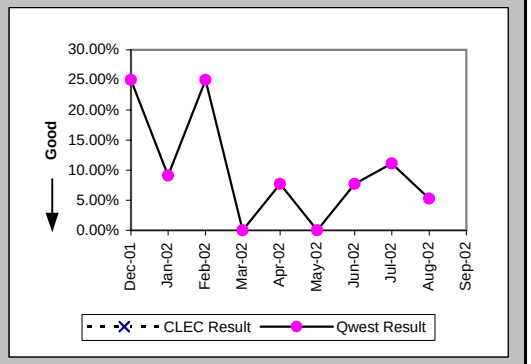
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	9	22.22%	41.57%			
Jan-02						1	11	9.09%	28.75%			
Feb-02						2	9	22.22%	41.57%			
Mar-02						0	11	0.00%	0.00%			
Apr-02						1	17	5.88%	23.53%			
May-02						0	13	0.00%	0.00%			
Jun-02						1	15	6.67%	24.94%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						1	21	4.76%	21.30%			
Sep-02						1	21	4.76%	21.30%			



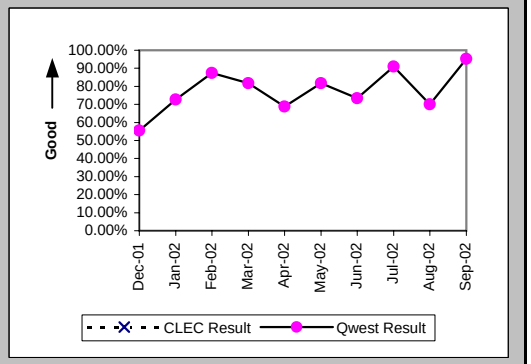
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	8	25.00%	43.30%			
Jan-02						1	11	9.09%	28.75%			
Feb-02						2	8	25.00%	43.30%			
Mar-02						0	11	0.00%	0.00%			
Apr-02						1	13	7.69%	26.65%			
May-02						0	12	0.00%	0.00%			
Jun-02						1	13	7.69%	26.65%			
Jul-02						1	9	11.11%	31.43%			
Aug-02						1	19	5.26%	22.33%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

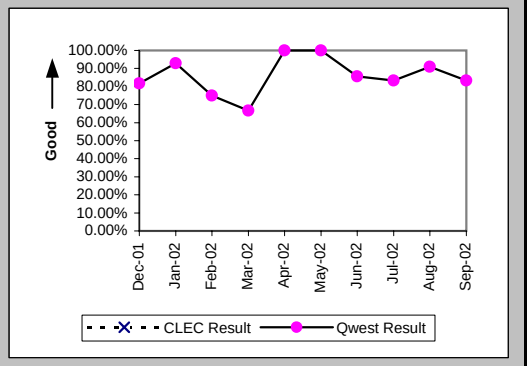
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	9	55.56%	49.69%			
Jan-02						8	11	72.73%	44.54%			
Feb-02						7	8	87.50%	33.07%			
Mar-02						9	11	81.82%	38.57%			
Apr-02						11	16	68.75%	46.35%			
May-02						9	11	81.82%	38.57%			
Jun-02						11	15	73.33%	44.22%			
Jul-02						10	11	90.91%	28.75%			
Aug-02						14	20	70.00%	45.83%			
Sep-02						20	21	95.24%	21.30%			



Checklist #14 - Resale - Centrex Repair

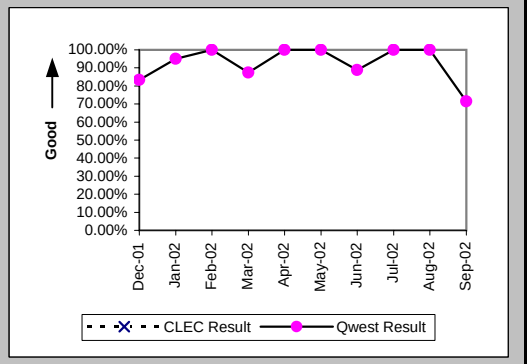
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	11	81.82%	38.57%			
Jan-02						13	14	92.86%	25.75%			
Feb-02						6	8	75.00%	43.30%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						9	9	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						15	18	83.33%	37.27%			
Aug-02						10	11	90.91%	28.75%			
Sep-02						5	6	83.33%	37.27%			



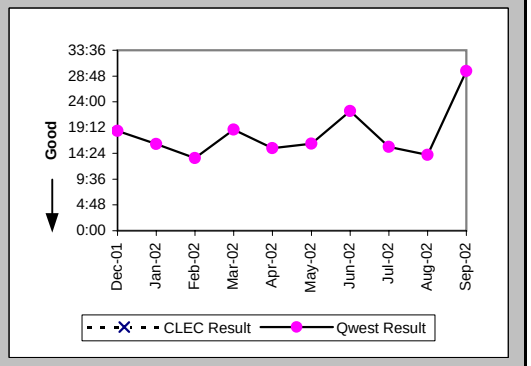
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	12	83.33%	37.27%			
Jan-02						19	20	95.00%	21.79%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						13	13	100.00%	0.00%			
May-02						12	12	100.00%	0.00%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						27	27	100.00%	0.00%			
Aug-02						15	15	100.00%	0.00%			
Sep-02						5	7	71.43%	45.18%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

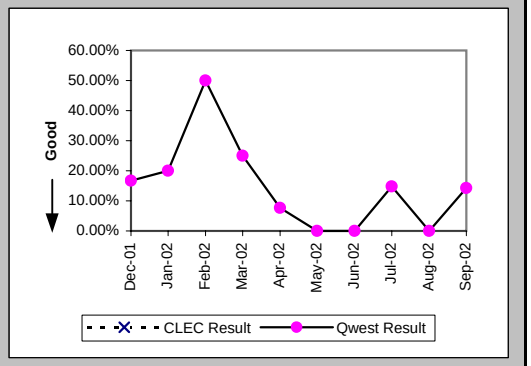
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						222:49	12	18:34	23:08			
Jan-02						322:39	20	16:08	15:22			
Feb-02						108:17	8	13:32	11:05			
Mar-02						150:35	8	18:49	22:00			
Apr-02						200:08	13	15:24	8:06			
May-02						194:20	12	16:12	8:48			
Jun-02						200:38	9	22:18	22:04			
Jul-02						421:56	27	15:38	9:08			
Aug-02						211:50	15	14:07	12:01			
Sep-02						208:02	7	29:43	28:31			



Checklist #14 - Resale - Centrex Repair

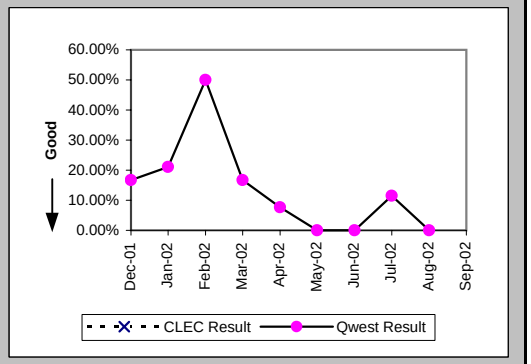
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						4	20	20.00%	40.00%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						1	13	7.69%	26.65%			
May-02						0	12	0.00%	0.00%			
Jun-02						0	9	0.00%	0.00%			
Jul-02						4	27	14.81%	35.52%			
Aug-02						0	15	0.00%	0.00%			
Sep-02						1	7	14.29%	34.99%			



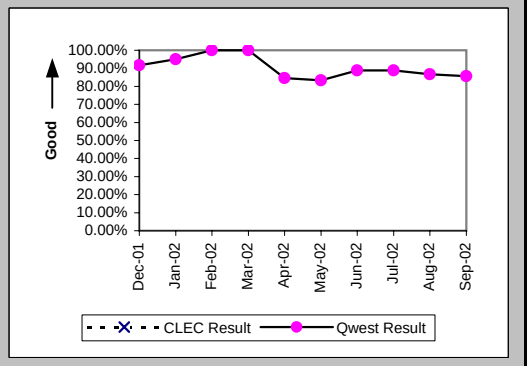
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	12	16.67%	37.27%			
Jan-02						4	19	21.05%	40.77%			
Feb-02						4	8	50.00%	50.00%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						1	13	7.69%	26.65%			
May-02						0	12	0.00%	0.00%			
Jun-02						0	9	0.00%	0.00%			
Jul-02						3	26	11.54%	31.95%			
Aug-02						0	14	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

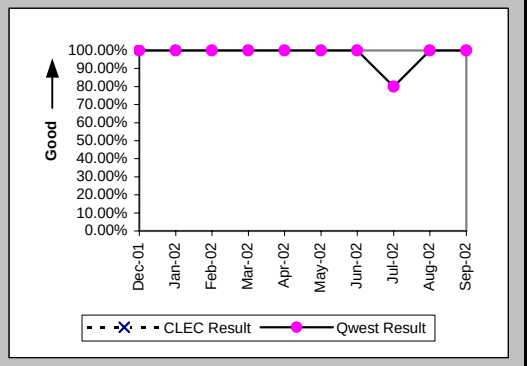
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	12	91.67%	27.64%			
Jan-02						19	20	95.00%	21.79%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						11	13	84.62%	36.08%			
May-02						10	12	83.33%	37.27%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						13	15	86.67%	33.99%			
Sep-02						6	7	85.71%	34.99%			



Checklist #14 - Resale - Centrex Repair

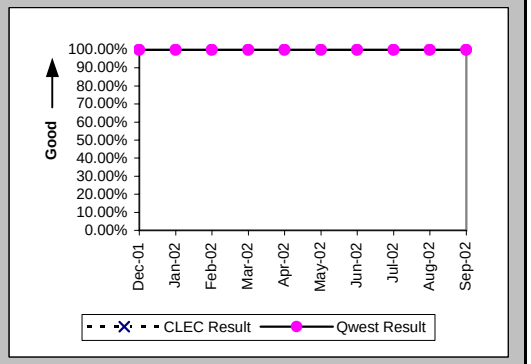
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02						4	5	80.00%	40.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						6	6	100.00%	0.00%			



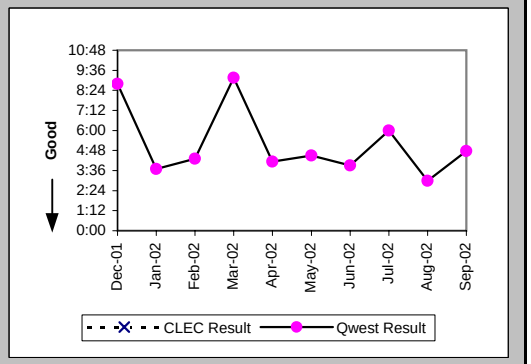
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02						12	12	100.00%	0.00%			
Feb-02						18	18	100.00%	0.00%			
Mar-02						14	14	100.00%	0.00%			
Apr-02						16	16	100.00%	0.00%			
May-02						20	20	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						16	16	100.00%	0.00%			
Aug-02						16	16	100.00%	0.00%			
Sep-02						11	11	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

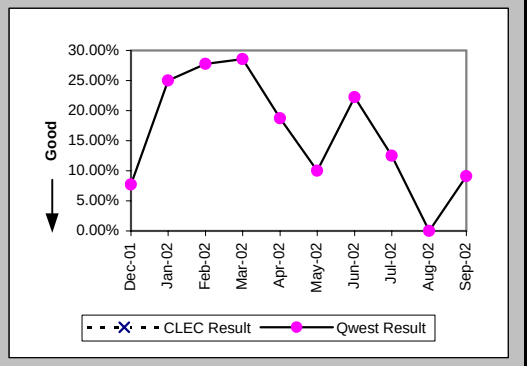
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						114:15	13	8:47	13:28			
Jan-02						44:25	12	3:42	5:29			
Feb-02						77:19	18	4:18	7:39			
Mar-02						128:02	14	9:09	8:51			
Apr-02						66:06	16	4:08	4:59			
May-02						89:53	20	4:30	5:29			
Jun-02						35:09	9	3:54	7:37			
Jul-02						96:02	16	6:00	7:04			
Aug-02						47:50	16	2:59	3:39			
Sep-02						52:28	11	4:46	7:46			



Checklist #14 - Resale - Centrex Repair

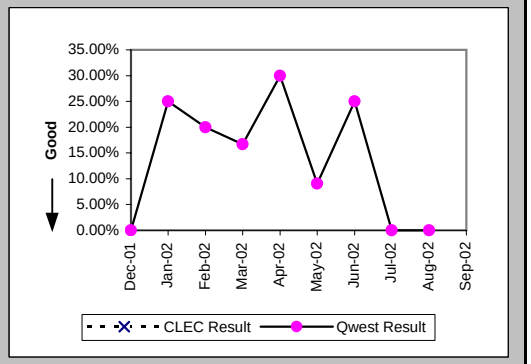
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	13	7.69%	26.65%			
Jan-02						3	12	25.00%	43.30%			
Feb-02						5	18	27.78%	44.79%			
Mar-02						4	14	28.57%	45.18%			
Apr-02						3	16	18.75%	39.03%			
May-02						2	20	10.00%	30.00%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						2	16	12.50%	33.07%			
Aug-02						0	16	0.00%	0.00%			
Sep-02						1	11	9.09%	28.75%			



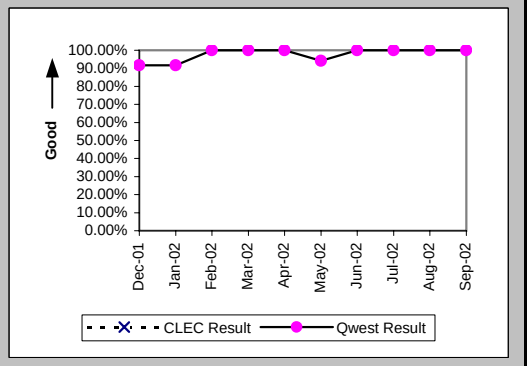
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	8	0.00%	0.00%			
Jan-02						2	8	25.00%	43.30%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						3	10	30.00%	45.83%			
May-02						1	11	9.09%	28.75%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						0	6	0.00%	0.00%			
Aug-02						0	9	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

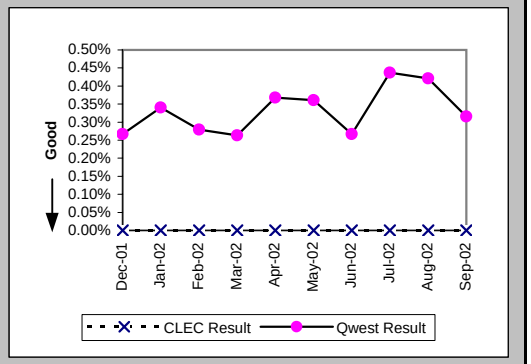
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	12	91.67%	27.64%			
Jan-02						11	12	91.67%	27.64%			
Feb-02						18	18	100.00%	0.00%			
Mar-02						13	13	100.00%	0.00%			
Apr-02						15	15	100.00%	0.00%			
May-02						16	17	94.12%	23.53%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						16	16	100.00%	0.00%			
Aug-02						16	16	100.00%	0.00%			
Sep-02						11	11	100.00%	0.00%			



Checklist #14 - Resale - Centrex Repair

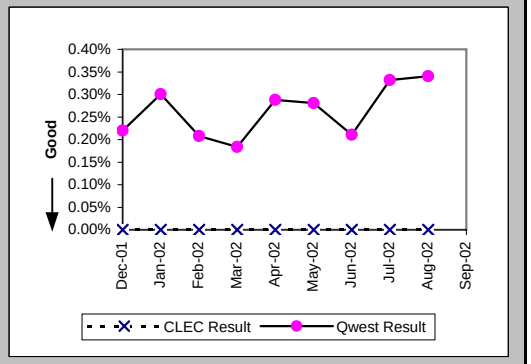
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	34	12726	0.27%	5.16%	-0.15	-1.09	No
Jan-02	0	6	0.00%	0	0	43	12628	0.34%	5.83%	-0.14	-1.09	No
Feb-02	0	5	0.00%	0	0	35	12531	0.28%	5.28%	-0.12	-1.07	No
Mar-02	0	5	0.00%	0	0	33	12522	0.26%	5.13%	-0.11	-1.07	No
Apr-02	0	5	0.00%	0	0	46	12516	0.37%	6.05%	-0.14	-1.08	No
May-02	0	5	0.00%	0	0	45	12458	0.36%	6.00%	-0.13	-1.08	No
Jun-02	0	5	0.00%	0	0	33	12352	0.27%	5.16%	-0.12	-1.07	No
Jul-02	0	5	0.00%	0	0	54	12348	0.44%	6.60%	-0.15	-1.09	No
Aug-02	0	5	0.00%	0	0	52	12348	0.42%	6.48%	-0.15	-1.09	No
Sep-02	0	5	0.00%	0	0	39	12347	0.32%	5.61%	-0.13	-1.08	No



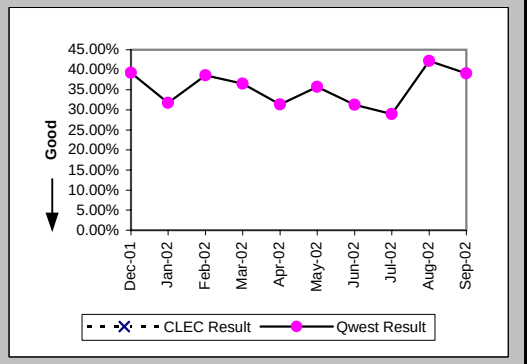
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	28	12726	0.22%	4.69%	-0.13	-1.08	No
Jan-02	0	6	0.00%	0	0	38	12628	0.30%	5.48%	-0.13	-1.08	No
Feb-02	0	5	0.00%	0	0	26	12531	0.21%	4.55%	-0.1	-1.06	No
Mar-02	0	5	0.00%	0	0	23	12522	0.18%	4.28%	-0.1	-1.06	No
Apr-02	0	5	0.00%	0	0	36	12516	0.29%	5.36%	-0.12	-1.07	No
May-02	0	5	0.00%	0	0	35	12458	0.28%	5.29%	-0.12	-1.07	No
Jun-02	0	5	0.00%	0	0	26	12352	0.21%	4.58%	-0.1	-1.06	No
Jul-02	0	5	0.00%	0	0	41	12348	0.33%	5.75%	-0.13	-1.08	No
Aug-02	0	5	0.00%	0	0	42	12348	0.34%	5.82%	-0.13	-1.08	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

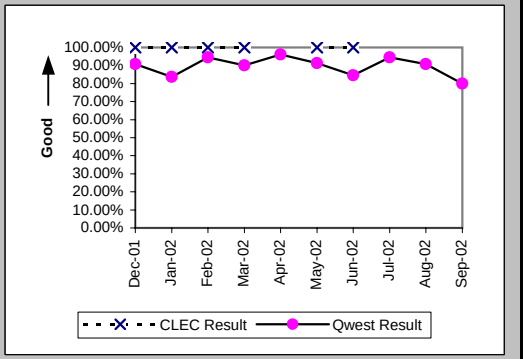
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	56	39.29%	48.84%			
Jan-02						20	63	31.75%	46.55%			
Feb-02						22	57	38.60%	48.68%			
Mar-02						19	52	36.54%	48.15%			
Apr-02						21	67	31.34%	46.39%			
May-02						25	70	35.71%	47.92%			
Jun-02						15	48	31.25%	46.35%			
Jul-02						22	76	28.95%	45.35%			
Aug-02						38	90	42.22%	49.39%			
Sep-02						25	64	39.06%	48.79%			



Checklist #14 - Resale - Centrex 21 Installation

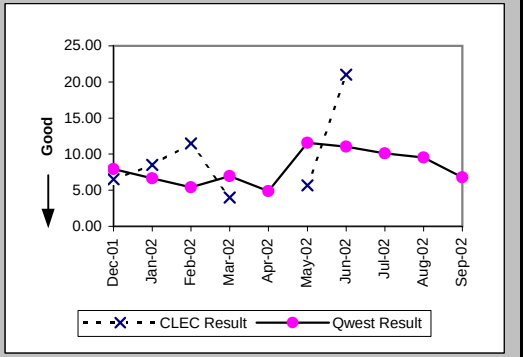
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	49	54	90.74%	28.99%	-0.44	-1.27	No
Jan-02	2	2	100.00%	0	0	51	61	83.61%	37.02%	-0.62	-1.37	No
Feb-02	2	2	100.00%	0	0	52	55	94.55%	22.71%	-0.33	-1.2	No
Mar-02	2	2	100.00%	0	0	63	70	90.00%	30.00%	-0.46	-1.28	No
Apr-02						73	76	96.05%	19.47%			
May-02	3	3	100.00%	0	0	52	57	91.23%	28.29%	-0.52	-1.32	No
Jun-02	3	3	100.00%	0	0	44	52	84.62%	36.08%	-0.72	-1.44	No
Jul-02						52	55	94.55%	22.71%			
Aug-02						49	54	90.74%	28.99%			
Sep-02						40	50	80.00%	40.00%			



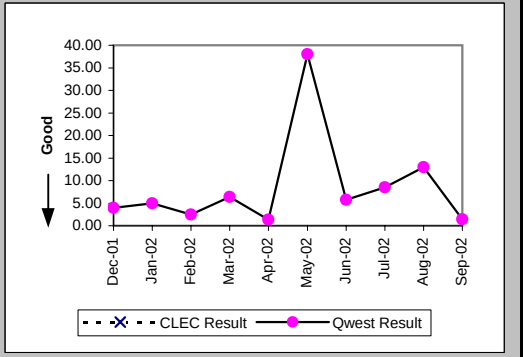
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	2	6.50	0	0	429	54	7.94	9.00	-0.22	-1.14	No
Jan-02	17	2	8.50	0	0	418	63	6.63	6.37	0.58	-0.65	No
Feb-02	23	2	11.50	0	0	298	55	5.42	4.92	1.55	-0.06	No
Mar-02	8	2	4.00	0	0	488	70	6.97	8.05	-0.52	-1.31	No
Apr-02						384	79	4.86	4.83			
May-02	17	3	5.67	0	0	670	58	11.55	21.74	-0.46	-1.28	No
Jun-02	63	3	21.00	0	0	585	53	11.04	16.10	1.21	-0.26	No
Jul-02						586	58	10.10	16.35			
Aug-02						514	54	9.52	17.65			
Sep-02						359	53	6.77	7.11			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

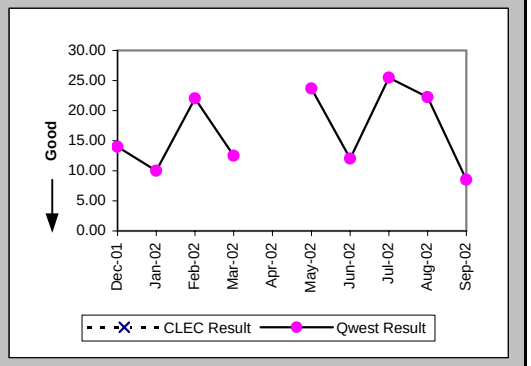
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						35	7	5.00	3.00			
Feb-02						5	2	2.50	2.12			
Mar-02						32	5	6.40	6.07			
Apr-02						4	3	1.33	0.58			
May-02						114	3	38.00	61.51			
Jun-02						23	4	5.75	4.35			
Jul-02						17	2	8.50	6.36			
Aug-02						13	1	13.00				
Sep-02						7	5	1.40	0.89			



Checklist #14 - Resale - Centrex 21 Installation

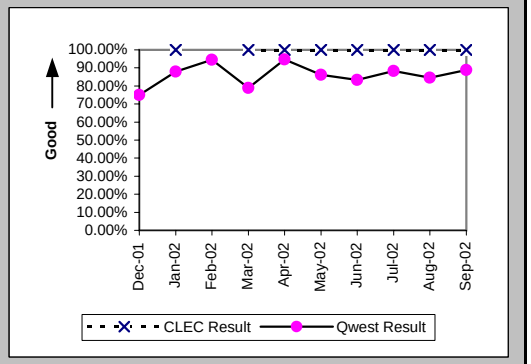
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	4	14.00	6.53			
Jan-02						30	3	10.00	8.54			
Feb-02						22	1	22.00				
Mar-02						25	2	12.50	10.61			
Apr-02												
May-02						71	3	23.67	21.73			
Jun-02						48	4	12.00	16.19			
Jul-02						51	2	25.50	31.82			
Aug-02						89	4	22.25	35.23			
Sep-02						51	6	8.50	6.16			



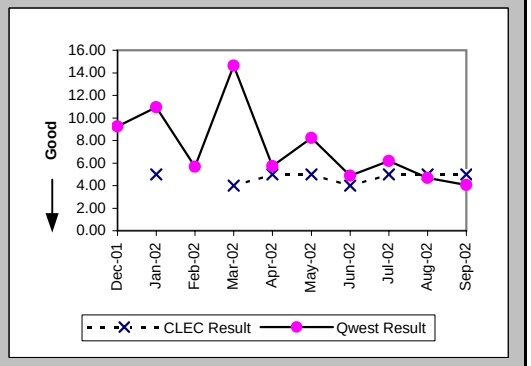
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	12	75.00%	43.30%			
Jan-02	2	2	100.00%	0	0	22	25	88.00%	32.50%	-0.5	-1.31	No
Feb-02						17	18	94.44%	22.91%			
Mar-02	1	1	100.00%	0	0	15	19	78.95%	40.77%	-0.5	-1.31	No
Apr-02	1	1	100.00%	0	0	18	19	94.74%	22.33%	-0.23	-1.14	No
May-02	2	2	100.00%	0	0	25	29	86.21%	34.48%	-0.55	-1.33	No
Jun-02	2	2	100.00%	0	0	15	18	83.33%	37.27%	-0.6	-1.36	No
Jul-02	1	1	100.00%	0	0	15	17	88.24%	32.22%	-0.35	-1.22	No
Aug-02	1	1	100.00%	0	0	11	13	84.62%	36.08%	-0.41	-1.25	No
Sep-02	1	1	100.00%	0	0	16	18	88.89%	31.43%	-0.34	-1.21	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

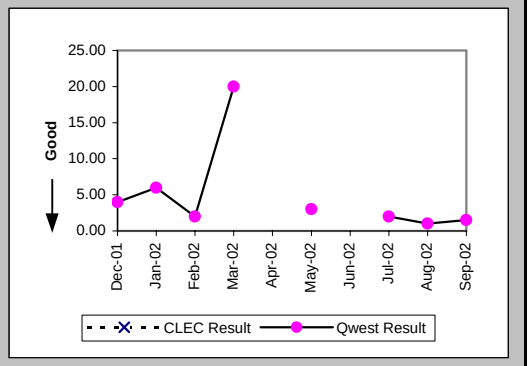
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	12	9.25	12.86			
Jan-02	10	2	5.00	0	0	274	25	10.96	28.01	-0.29	-1.18	No
Feb-02						102	18	5.67	6.86			
Mar-02	4	1	4.00	0	0	278	19	14.63	32.47	-0.32	-1.19	No
Apr-02	5	1	5.00	0	0	109	19	5.74	5.66	-0.13	-1.08	No
May-02	10	2	5.00	0	0	255	31	8.23	9.71	-0.46	-1.28	No
Jun-02	8	2	4.00	0	0	88	18	4.89	2.91	-0.41	-1.25	No
Jul-02	5	1	5.00	0	0	105	17	6.18	4.43	-0.26	-1.16	No
Aug-02	5	1	5.00	0	0	61	13	4.69	2.59	0.31	-0.81	No
Sep-02	5	1	5.00	0	0	73	18	4.06	2.26	0.6	-0.63	No



Checklist #14 - Resale - Centrex 21 Installation

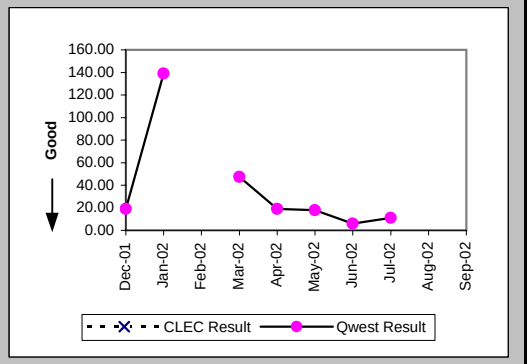
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						12	2	6.00	2.83			
Feb-02						2	1	2.00				
Mar-02						20	1	20.00				
Apr-02												
May-02						3	1	3.00				
Jun-02												
Jul-02						2	1	2.00				
Aug-02						2	2	1.00	0.00			
Sep-02						3	2	1.50	0.71			



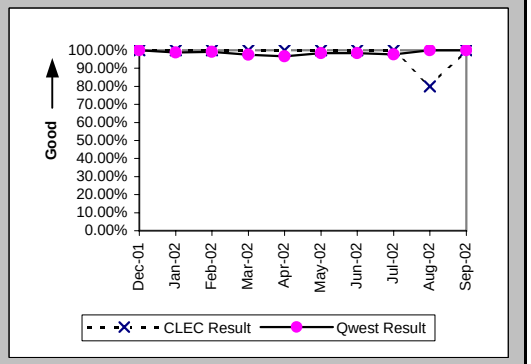
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	2	19.00	1.41			
Jan-02						139	1	139.00				
Feb-02												
Mar-02						142	3	47.33	75.12			
Apr-02						19	1	19.00				
May-02						54	3	18.00	11.53			
Jun-02						18	3	6.00	3.61			
Jul-02						11	1	11.00				
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

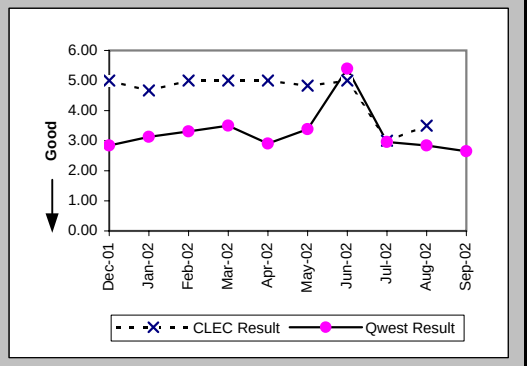
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	96	96	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	79	80	98.75%	11.11%	-0.19	-1.12	No
Feb-02	4	4	100.00%	0	0	122	123	99.19%	8.98%	-0.18	-1.11	No
Mar-02	13	13	100.00%	0	0	114	117	97.44%	15.81%	-0.55	-1.34	No
Apr-02	11	11	100.00%	0	0	56	58	96.55%	18.25%	-0.57	-1.35	No
May-02	7	7	100.00%	0	0	64	65	98.46%	12.31%	-0.31	-1.19	No
Jun-02	2	2	100.00%	0	0	60	61	98.36%	12.70%	-0.18	-1.11	No
Jul-02	10	10	100.00%	0	0	43	44	97.73%	14.90%	-0.44	-1.26	No
Aug-02	4	5	80.00%	0	1	64	64	100.00%	N/A	N/A	0.15	Yes
Sep-02	4	4	100.00%	0	0	46	46	100.00%	N/A	N/A	N/A	



Checklist #14 - Resale - Centrex 21 Installation

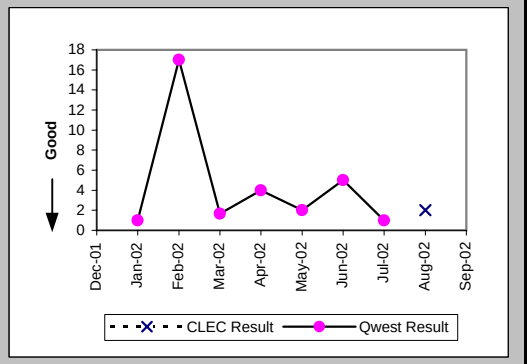
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	182	64	2.84	1.14	1.22	-0.26	No
Jan-02	14	3	4.67	0	0	122	39	3.13	1.30	1.88	0.14	Yes
Feb-02	20	4	5.00	0	0	192	58	3.31	0.94	3.72	1.26	Yes
Mar-02	60	12	5.00	1	0	161	46	3.50	1.22	3.72	1.26	Yes
Apr-02	55	11	5.00	0	0	90	31	2.90	1.42	3.72	1.26	Yes
May-02	29	6	4.83	1	0	108	32	3.38	1.50	1.9	0.15	Yes
Jun-02	10	2	5.00	0	0	97	18	5.39	4.77	-0.11	-1.07	No
Jul-02	3	1	3.00	9	0	68	23	2.96	1.87	-0.13	-1.08	No
Aug-02	7	2	3.50	3	1	88	31	2.84	1.16	0.45	-0.72	No
Sep-02						45	17	2.65	1.06			



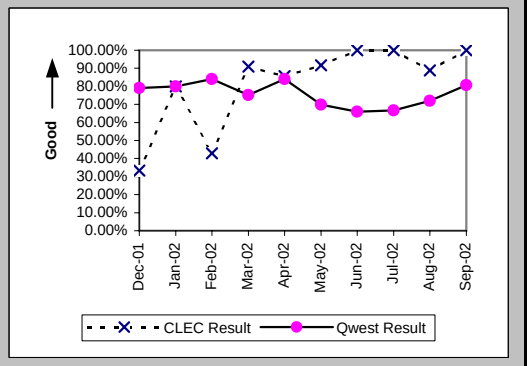
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02						17	1	17.00				
Mar-02						5	3	1.67	0.58			
Apr-02						8	2	4.00	2.83			
May-02						2	1	2.00				
Jun-02						5	1	5.00				
Jul-02						1	1	1.00				
Aug-02	2	1	2.00	0	0							
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

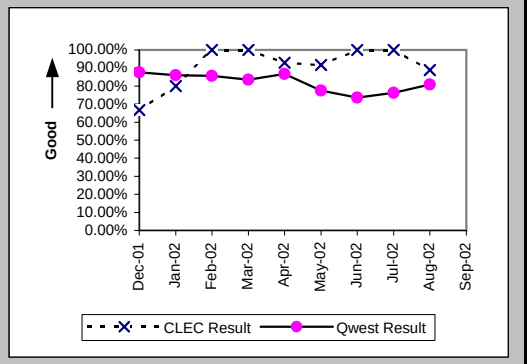
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	147	186	79.03%	40.71%	1.56	-0.05	No
Jan-02	4	5	80.00%	0	0	132	165	80.00%	40.00%	0	-1	No
Feb-02	3	7	42.86%	0	0	153	182	84.07%	36.60%	2.38	0.45	Yes
Mar-02	10	11	90.91%	0	0	151	201	75.12%	43.23%	-1.18	-1.72	No
Apr-02	12	14	85.71%	0	0	152	181	83.98%	36.68%	-0.17	-1.1	No
May-02	11	12	91.67%	0	0	109	156	69.87%	45.88%	-1.59	-1.96	No
Jun-02	10	10	100.00%	0	0	95	144	65.97%	47.38%	-2.2	-2.34	No
Jul-02	9	9	100.00%	0	0	84	126	66.67%	47.14%	-2.05	-2.25	No
Aug-02	8	9	88.89%	0	0	90	125	72.00%	44.90%	-1.09	-1.66	No
Sep-02	6	6	100.00%	0	0	100	124	80.65%	39.51%	-1.17	-1.71	No



Checklist #14 - Resale - Centrex 21 Installation

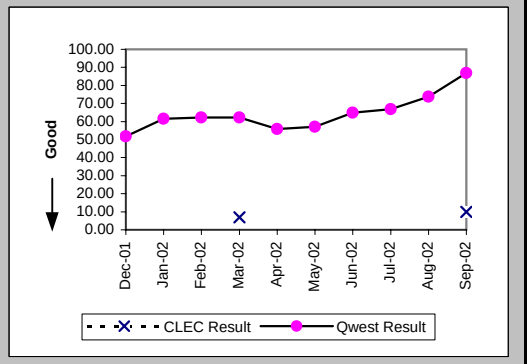
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	3	66.67%	0	0	163	186	87.63%	32.92%	0.88	-0.47	No
Jan-02	4	5	80.00%	0	0	142	165	86.06%	34.64%	0.38	-0.77	No
Feb-02	7	7	100.00%	0	0	156	182	85.71%	34.99%	-1.06	-1.64	No
Mar-02	11	11	100.00%	0	0	168	201	83.58%	37.04%	-1.43	-1.87	No
Apr-02	13	14	92.86%	0	0	157	181	86.74%	33.91%	-0.65	-1.4	No
May-02	11	12	91.67%	0	0	121	156	77.56%	41.72%	-1.13	-1.69	No
Jun-02	10	10	100.00%	0	0	106	144	73.61%	44.07%	-1.83	-2.11	No
Jul-02	9	9	100.00%	0	0	96	126	76.19%	42.59%	-1.62	-1.99	No
Aug-02	8	9	88.89%	0	0	101	125	80.80%	39.39%	-0.6	-1.36	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

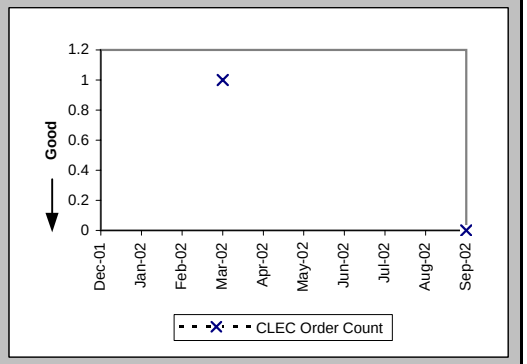
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						569	11	51.73	47.43			
Jan-02						738	12	61.50	53.51			
Feb-02						996	16	62.25	57.30			
Mar-02	7	1	7.00	0	0	1307	21	62.24	62.05	-0.87	-1.53	No
Apr-02						1507	27	55.81	60.80			
May-02						1597	28	57.04	66.07			
Jun-02						1882	29	64.90	73.20			
Jul-02						1736	26	66.77	74.56			
Aug-02						2140	29	73.79	78.64			
Sep-02	10	1	10.00	0	0	2431	28	86.82	86.60	-0.87	-1.53	No



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

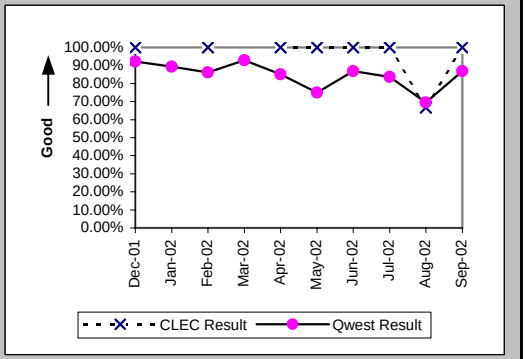
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	1
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0



Checklist #14 - Resale - Centrex 21 Repair

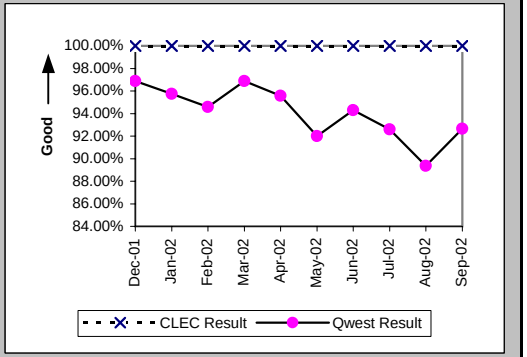
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	47	51	92.16%	26.88%	-0.29	-1.18	No
Jan-02						25	28	89.29%	30.93%			
Feb-02	1	1	100.00%	4	0	50	58	86.21%	34.48%	-0.4	-1.24	No
Mar-02						39	42	92.86%	25.75%			
Apr-02	2	2	100.00%	1	0	40	47	85.11%	35.60%	-0.58	-1.35	No
May-02	2	2	100.00%	1	0	42	56	75.00%	43.30%	-0.8	-1.49	No
Jun-02	1	1	100.00%	2	0	46	53	86.79%	33.86%	-0.39	-1.23	No
Jul-02	1	1	100.00%	1	0	51	61	83.61%	37.02%	-0.44	-1.27	No
Aug-02	4	6	66.67%	2	0	50	72	69.44%	46.06%	0.13	-0.92	No
Sep-02	1	1	100.00%	0	0	46	53	86.79%	33.86%	-0.39	-1.23	No



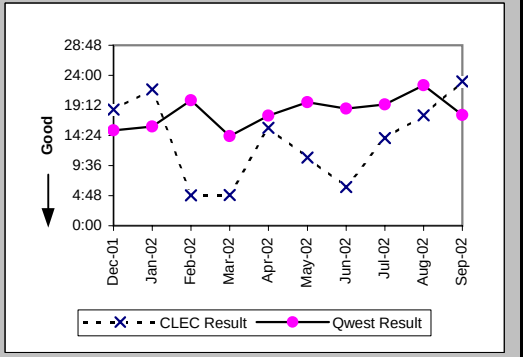
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	62	64	96.88%	17.40%	-0.18	-1.11	No
Jan-02	1	1	100.00%	0	0	45	47	95.74%	20.18%	-0.21	-1.13	No
Feb-02	2	2	100.00%	4	0	70	74	94.59%	22.61%	-0.33	-1.2	No
Mar-02	1	1	100.00%	0	0	62	64	96.88%	17.40%	-0.18	-1.11	No
Apr-02	3	3	100.00%	1	0	65	68	95.59%	20.54%	-0.36	-1.22	No
May-02	4	4	100.00%	1	0	69	75	92.00%	27.13%	-0.57	-1.35	No
Jun-02	2	2	100.00%	2	0	66	70	94.29%	23.21%	-0.34	-1.21	No
Jul-02	2	2	100.00%	1	0	75	81	92.59%	26.19%	-0.4	-1.24	No
Aug-02	6	6	100.00%	2	0	84	94	89.36%	30.83%	-0.82	-1.5	No
Sep-02	2	2	100.00%	0	0	63	68	92.65%	26.10%	-0.39	-1.24	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

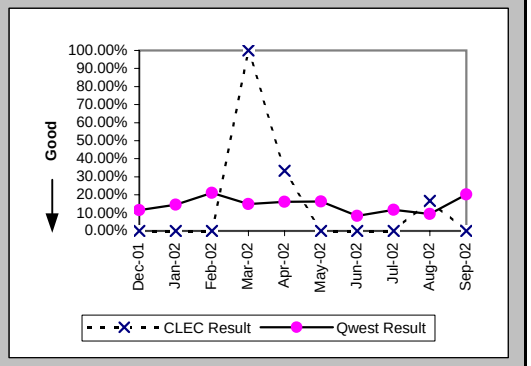
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18:31	1	18:31	2	0	974:19	64	15:13	13:25	0.06	-0.96	No
Jan-02	21:45	1	21:45	0	0	743:57	47	15:50	19:07	0.46	-0.72	No
Feb-02	9:43	2	4:52	4	0	1481:23	74	20:01	37:54	-0.56	-1.34	No
Mar-02	4:55	1	4:55	0	0	914:47	64	14:18	14:22	-0.65	-1.39	No
Apr-02	46:52	3	15:37	1	0	1192:51	68	17:33	16:32	-0.2	-1.12	No
May-02	43:30	4	10:52	1	0	1477:20	75	19:42	20:02	-0.86	-1.52	No
Jun-02	12:20	2	6:10	2	0	1306:41	70	18:40	16:22	-1.06	-1.65	No
Jul-02	27:55	2	13:58	1	0	1566:10	81	19:20	18:52	-0.4	-1.24	No
Aug-02	105:37	6	17:36	2	0	2107:40	94	22:25	18:25	-0.62	-1.38	No
Sep-02	46:03	2	23:01	0	0	1200:34	68	17:39	21:26	0.76	-0.54	No



Checklist #14 - Resale - Centrex 21 Repair

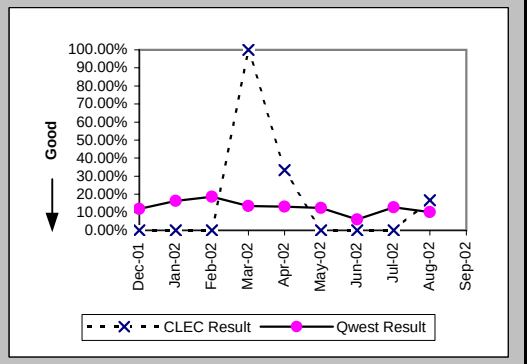
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	8	69	11.59%	32.02%	-0.36	-1.22	No
Jan-02	0	1	0.00%	0	0	7	48	14.58%	35.29%	-0.41	-1.25	No
Feb-02	0	2	0.00%	4	0	16	76	21.05%	40.77%	-0.72	-1.44	No
Mar-02	1	1	100.00%	0	0	10	67	14.93%	35.63%	1.43	-0.13	No
Apr-02	1	3	33.33%	1	0	11	68	16.18%	36.82%	0.65	-0.6	No
May-02	0	4	0.00%	1	0	13	80	16.25%	36.89%	-0.86	-1.52	No
Jun-02	0	2	0.00%	2	0	6	72	8.33%	27.64%	-0.42	-1.26	No
Jul-02	0	2	0.00%	1	0	10	85	11.76%	32.22%	-0.51	-1.31	No
Aug-02	1	6	16.67%	2	0	9	95	9.47%	29.29%	0.53	-0.68	No
Sep-02	0	2	0.00%	0	0	14	69	20.29%	40.22%	-0.7	-1.43	No



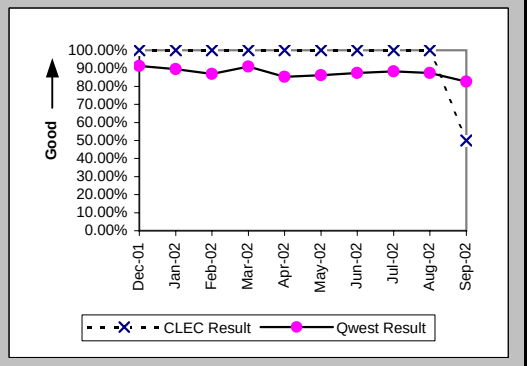
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	7	59	11.86%	32.34%	-0.36	-1.22	No
Jan-02	0	1	0.00%	0	0	7	43	16.28%	36.92%	-0.44	-1.27	No
Feb-02	0	1	0.00%	4	0	13	70	18.57%	38.89%	-0.47	-1.29	No
Mar-02	1	1	100.00%	0	0	8	59	13.56%	34.24%	1.48	-0.1	No
Apr-02	1	3	33.33%	1	0	8	61	13.11%	33.76%	0.8	-0.51	No
May-02	0	4	0.00%	1	0	9	73	12.33%	32.88%	-0.73	-1.44	No
Jun-02	0	2	0.00%	2	0	4	66	6.06%	23.86%	-0.35	-1.22	No
Jul-02	0	2	0.00%	1	0	10	78	12.82%	33.43%	-0.54	-1.33	No
Aug-02	1	6	16.67%	2	0	9	89	10.11%	30.15%	0.47	-0.71	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

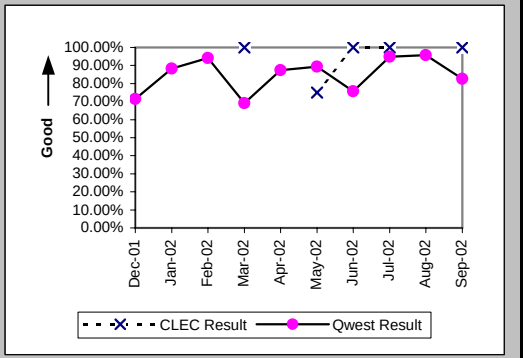
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	63	69	91.30%	28.18%	-0.31	-1.19	No
Jan-02	1	1	100.00%	0	0	43	48	89.58%	30.55%	-0.34	-1.21	No
Feb-02	2	2	100.00%	4	0	66	76	86.84%	33.80%	-0.54	-1.33	No
Mar-02	1	1	100.00%	0	0	61	67	91.04%	28.55%	-0.31	-1.19	No
Apr-02	3	3	100.00%	1	0	58	68	85.29%	35.42%	-0.7	-1.43	No
May-02	4	4	100.00%	1	0	69	80	86.25%	34.44%	-0.78	-1.47	No
Jun-02	2	2	100.00%	2	0	63	72	87.50%	33.07%	-0.53	-1.32	No
Jul-02	2	2	100.00%	1	0	75	85	88.24%	32.22%	-0.51	-1.31	No
Aug-02	6	6	100.00%	2	0	83	95	87.37%	33.22%	-0.9	-1.55	No
Sep-02	1	2	50.00%	0	0	57	69	82.61%	37.90%	0.91	-0.45	No



Checklist #14 - Resale - Centrex 21 Repair

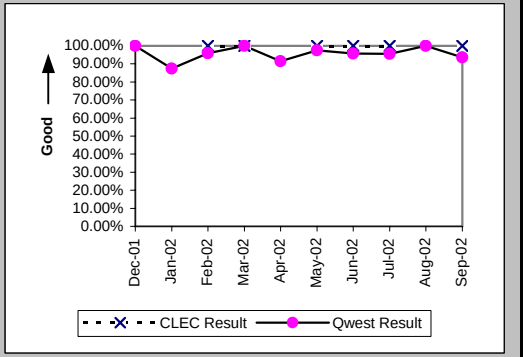
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	14	71.43%	45.18%			
Jan-02						15	17	88.24%	32.22%			
Feb-02						16	17	94.12%	23.53%			
Mar-02	1	1	100.00%	0	0	9	13	69.23%	46.15%	-0.64	-1.39	No
Apr-02						21	24	87.50%	33.07%			
May-02	3	4	75.00%	0	0	25	28	89.29%	30.93%	0.66	-0.6	No
Jun-02	1	1	100.00%	4	0	25	33	75.76%	42.86%	-0.56	-1.34	No
Jul-02	1	1	100.00%	0	0	37	39	94.87%	22.06%	-0.23	-1.14	No
Aug-02						23	24	95.83%	19.98%			
Sep-02	5	5	100.00%	0	0	19	23	82.61%	37.90%	-0.93	-1.57	No



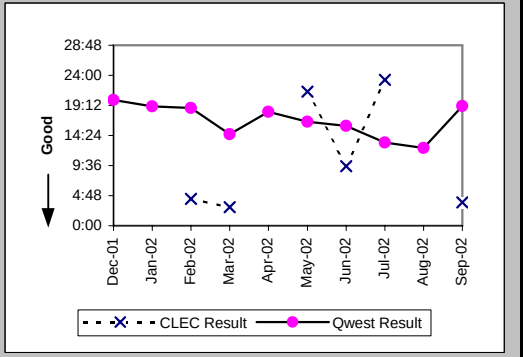
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	23	100.00%	0.00%			
Jan-02						21	24	87.50%	33.07%			
Feb-02	1	1	100.00%	0	0	24	25	96.00%	19.60%	-0.2	-1.12	No
Mar-02	2	2	100.00%	0	0	21	21	100.00%	N/A	N/A	N/A	
Apr-02						32	35	91.43%	27.99%			
May-02	5	5	100.00%	0	0	39	40	97.50%	15.61%	-0.34	-1.21	No
Jun-02	3	3	100.00%	4	0	46	48	95.83%	19.98%	-0.35	-1.21	No
Jul-02	1	1	100.00%	0	0	43	45	95.56%	20.61%	-0.21	-1.13	No
Aug-02						31	31	100.00%	0.00%			
Sep-02	5	5	100.00%	0	0	29	31	93.55%	24.57%	-0.54	-1.33	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

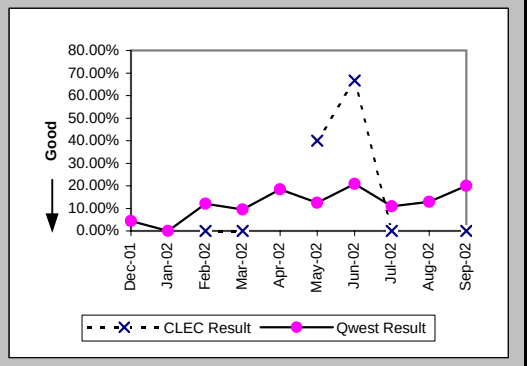
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						461:26	23	20:04	9:36			
Jan-02						457:22	24	19:03	20:11			
Feb-02	4:18	1	4:18	0	0	469:28	25	18:47	15:47	-0.9	-1.55	No
Mar-02	5:58	2	2:59	0	0	306:10	21	14:35	10:21	-1.52	-1.92	No
Apr-02						637:06	35	18:12	17:05			
May-02	107:05	5	21:25	0	0	663:54	40	16:36	16:55	0.93	-0.43	No
Jun-02	28:32	3	9:31	4	0	764:10	48	15:55	17:42	-0.61	-1.37	No
Jul-02	23:17	1	23:17	0	0	598:27	45	13:18	15:47	0.95	-0.42	No
Aug-02						385:10	31	12:25	10:57			
Sep-02	18:36	5	3:43	0	0	591:40	31	19:05	24:14	-1.32	-1.8	No



Checklist #14 - Resale - Centrex 21 Repair

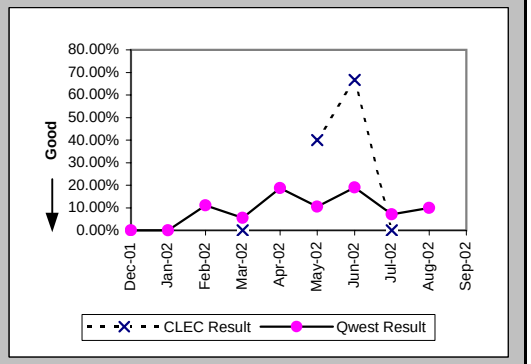
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	23	4.35%	20.39%			
Jan-02						0	24	0.00%	0.00%			
Feb-02	0	1	0.00%	0	0	3	25	12.00%	32.50%	-0.36	-1.22	No
Mar-02	0	2	0.00%	0	0	2	21	9.52%	29.35%	-0.44	-1.27	No
Apr-02						7	38	18.42%	38.77%			
May-02	2	5	40.00%	0	0	5	40	12.50%	33.07%	1.36	-0.17	No
Jun-02	2	3	66.67%	4	0	10	48	20.83%	40.61%	1.52	-0.08	No
Jul-02	0	1	0.00%	0	0	5	46	10.87%	31.13%	-0.35	-1.21	No
Aug-02						4	31	12.90%	33.52%			
Sep-02	0	5	0.00%	0	0	7	35	20.00%	40.00%	-1.05	-1.64	No



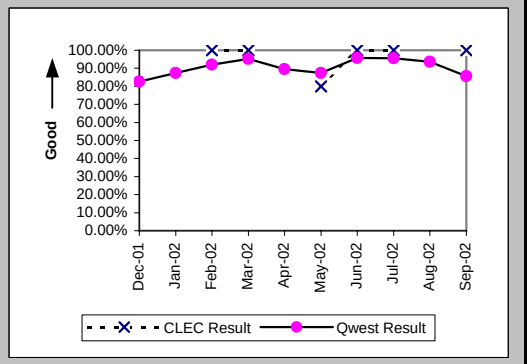
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	21	0.00%	0.00%			
Jan-02						0	19	0.00%	0.00%			
Feb-02						2	18	11.11%	31.43%			
Mar-02	0	1	0.00%	0	0	1	18	5.56%	22.91%	-0.24	-1.14	No
Apr-02						6	32	18.75%	39.03%			
May-02	2	5	40.00%	0	0	4	38	10.53%	30.69%	1.49	-0.09	No
Jun-02	2	3	66.67%	4	0	8	42	19.05%	39.27%	1.59	-0.03	No
Jul-02	0	1	0.00%	0	0	3	42	7.14%	25.75%	-0.27	-1.17	No
Aug-02						3	30	10.00%	30.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

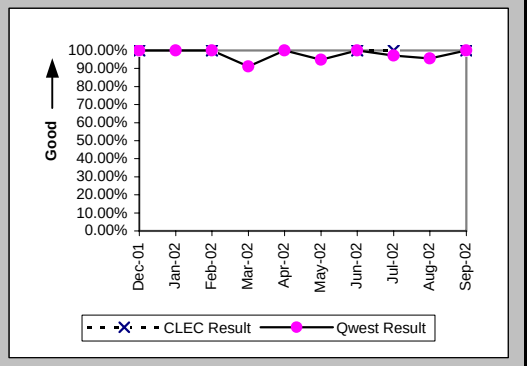
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	23	82.61%	37.90%			
Jan-02						21	24	87.50%	33.07%			
Feb-02	1	1	100.00%	0	0	23	25	92.00%	27.13%	-0.29	-1.18	No
Mar-02	2	2	100.00%	0	0	20	21	95.24%	21.30%	-0.3	-1.18	No
Apr-02						34	38	89.47%	30.69%			
May-02	4	5	80.00%	0	0	35	40	87.50%	33.07%	0.4	-0.75	No
Jun-02	3	3	100.00%	4	0	46	48	95.83%	19.98%	-0.35	-1.21	No
Jul-02	1	1	100.00%	0	0	44	46	95.65%	20.39%	-0.21	-1.13	No
Aug-02						29	31	93.55%	24.57%			
Sep-02	5	5	100.00%	0	0	30	35	85.71%	34.99%	-0.85	-1.52	No



Checklist #14 - Resale - Centrex 21 Repair

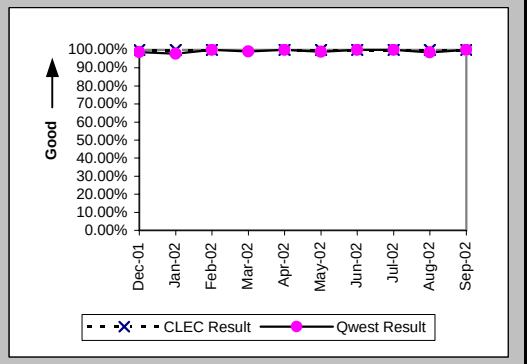
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	27	27	100.00%	N/A	N/A	N/A	
Jan-02						26	26	100.00%	0.00%			
Feb-02	2	2	100.00%	0	0	39	39	100.00%	N/A	N/A	N/A	
Mar-02						31	34	91.18%	28.36%			
Apr-02						31	31	100.00%	0.00%			
May-02						37	39	94.87%	22.06%			
Jun-02	1	1	100.00%	2	0	44	44	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	34	35	97.14%	16.66%	-0.17	-1.1	No
Aug-02						22	23	95.65%	20.39%			
Sep-02	2	2	100.00%	0	0	26	26	100.00%	N/A	N/A	N/A	



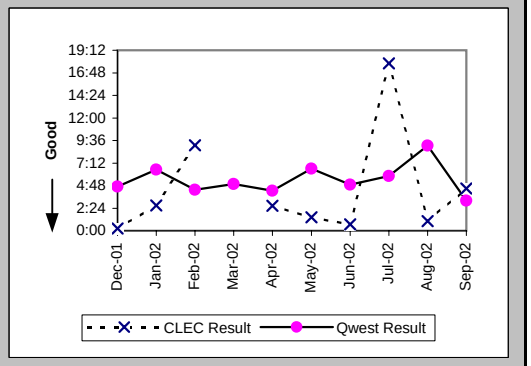
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	82	83	98.80%	10.91%	-0.11	-1.07	No
Jan-02	3	3	100.00%	0	0	89	91	97.80%	14.66%	-0.26	-1.16	No
Feb-02	2	2	100.00%	0	0	85	85	100.00%	N/A	N/A	N/A	
Mar-02						115	116	99.14%	9.24%			
Apr-02	2	2	100.00%	1	0	76	76	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	94	95	98.95%	10.21%	-0.14	-1.09	No
Jun-02	3	3	100.00%	2	0	118	118	100.00%	N/A	N/A	N/A	
Jul-02	1	1	100.00%	0	0	94	94	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	1	0	69	70	98.57%	11.87%	-0.2	-1.12	No
Sep-02	2	2	100.00%	0	0	66	66	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

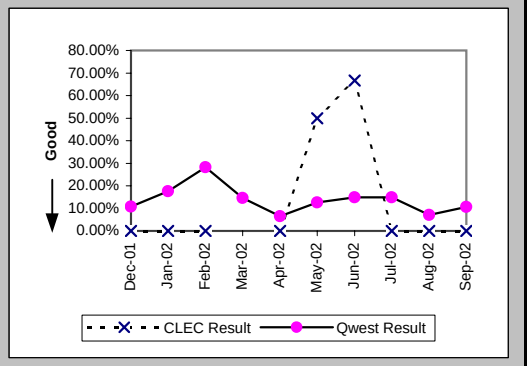
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:14	1	0:14	1	0	388:24	83	4:41	9:07	-0.48	-1.29	No
Jan-02	8:04	3	2:41	0	0	591:04	91	6:30	11:43	-0.55	-1.34	No
Feb-02	18:11	2	9:06	0	0	371:10	85	4:22	6:50	0.85	-0.49	No
Mar-02						575:55	116	4:58	14:29			
Apr-02	5:21	2	2:40	1	0	324:32	76	4:16	7:12	-0.31	-1.19	No
May-02	2:49	2	1:25	0	0	626:44	95	6:36	18:06	-0.4	-1.24	No
Jun-02	1:59	3	0:40	2	0	578:06	118	4:54	7:03	-1.03	-1.63	No
Jul-02	17:49	1	17:49	0	0	547:55	94	5:50	7:30	1.13	-0.32	No
Aug-02	3:05	3	1:02	1	0	634:42	70	9:04	15:44	-0.87	-1.53	No
Sep-02	8:58	2	4:29	0	0	209:42	66	3:11	4:48	0.76	-0.54	No



Checklist #14 - Resale - Centrex 21 Repair

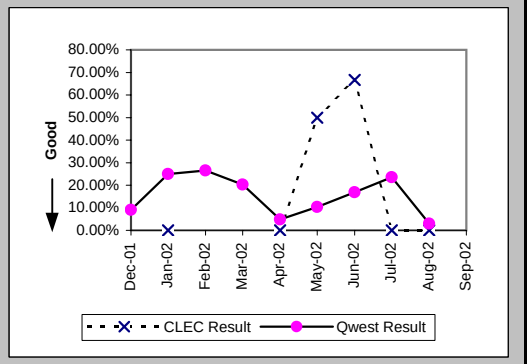
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	9	83	10.84%	31.09%	-0.35	-1.21	No
Jan-02	0	3	0.00%	0	0	16	91	17.58%	38.07%	-0.79	-1.48	No
Feb-02	0	2	0.00%	0	0	24	85	28.24%	45.01%	-0.88	-1.53	No
Mar-02						17	116	14.66%	35.37%			
Apr-02	0	2	0.00%	1	0	5	76	6.58%	24.79%	-0.37	-1.23	No
May-02	1	2	50.00%	0	0	12	95	12.63%	33.22%	1.12	-0.32	No
Jun-02	2	3	66.67%	2	0	18	121	14.88%	35.59%	1.86	0.13	Yes
Jul-02	0	1	0.00%	0	0	14	94	14.89%	35.60%	-0.42	-1.25	No
Aug-02	0	3	0.00%	1	0	5	70	7.14%	25.75%	-0.47	-1.29	No
Sep-02	0	2	0.00%	0	0	7	66	10.61%	30.79%	-0.48	-1.29	No



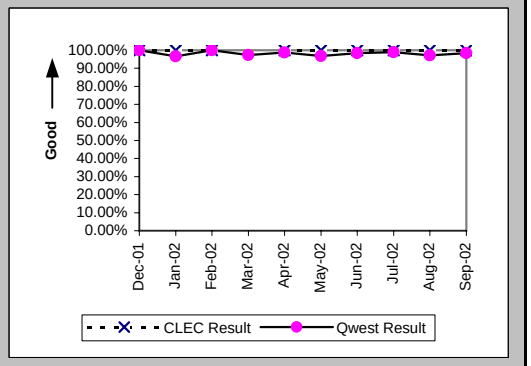
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	33	9.09%	28.75%			
Jan-02	0	2	0.00%	0	0	12	48	25.00%	43.30%	-0.8	-1.49	No
Feb-02						13	49	26.53%	44.15%			
Mar-02						12	59	20.34%	40.25%			
Apr-02	0	1	0.00%	1	0	2	41	4.88%	21.54%	-0.22	-1.14	No
May-02	1	2	50.00%	0	0	5	48	10.42%	30.55%	1.2	-0.27	No
Jun-02	2	3	66.67%	2	0	13	77	16.88%	37.46%	1.74	0.06	Yes
Jul-02	0	1	0.00%	0	0	12	51	23.53%	42.42%	-0.55	-1.33	No
Aug-02	0	2	0.00%	1	0	1	34	2.94%	16.90%	-0.24	-1.15	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

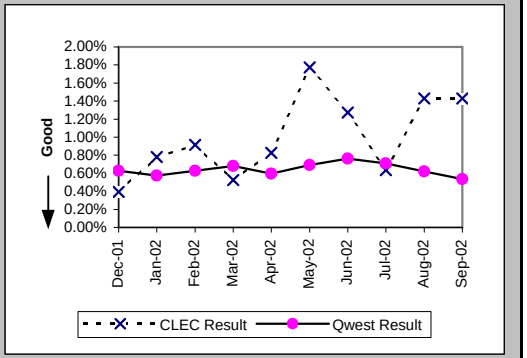
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	83	83	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	0	0	88	91	96.70%	17.86%	-0.31	-1.19	No
Feb-02	2	2	100.00%	0	0	85	85	100.00%	N/A	N/A	N/A	
Mar-02						113	116	97.41%	15.87%			
Apr-02	2	2	100.00%	1	0	75	76	98.68%	11.40%	-0.16	-1.1	No
May-02	2	2	100.00%	0	0	92	95	96.84%	17.49%	-0.25	-1.15	No
Jun-02	3	3	100.00%	2	0	119	121	98.35%	12.75%	-0.22	-1.13	No
Jul-02	1	1	100.00%	0	0	93	94	98.94%	10.26%	-0.1	-1.06	No
Aug-02	3	3	100.00%	1	0	68	70	97.14%	16.66%	-0.29	-1.18	No
Sep-02	2	2	100.00%	0	0	65	66	98.48%	12.22%	-0.17	-1.11	No



Checklist #14 - Resale - Centrex 21 Repair

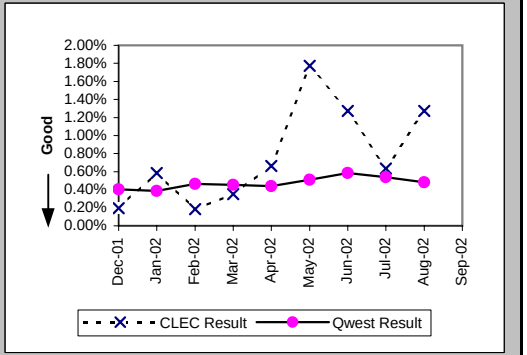
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	510	0.39%	3	0	175	27952	0.63%	7.89%	-0.66	-1.4	No
Jan-02	4	513	0.78%	0	0	163	28450	0.57%	7.55%	0.62	-0.63	No
Feb-02	5	547	0.91%	4	0	186	29569	0.63%	7.91%	0.84	-0.49	No
Mar-02	3	571	0.53%	0	0	204	29949	0.68%	8.23%	-0.45	-1.27	No
Apr-02	5	604	0.83%	3	0	182	30493	0.60%	7.70%	0.73	-0.56	No
May-02	11	621	1.77%	1	0	215	31039	0.69%	8.29%	3.21	0.95	Yes
Jun-02	8	629	1.27%	8	0	241	31671	0.76%	8.69%	1.46	-0.11	No
Jul-02	4	629	0.64%	1	0	225	31671	0.71%	8.40%	-0.22	-1.13	No
Aug-02	9	629	1.43%	4	0	196	31671	0.62%	7.84%	2.57	0.56	Yes
Sep-02	9	629	1.43%	0	0	170	31671	0.54%	7.31%	3.04	0.85	Yes



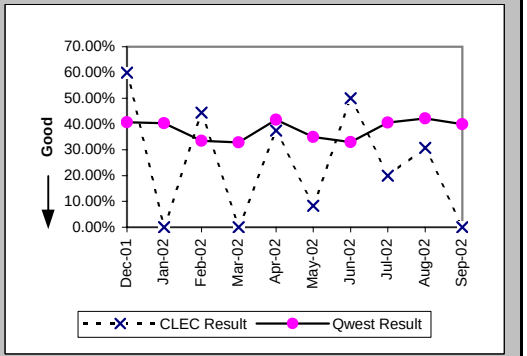
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	510	0.20%	3	0	113	27952	0.40%	6.35%	-0.73	-1.45	No
Jan-02	3	513	0.58%	0	0	110	28450	0.39%	6.21%	0.72	-0.56	No
Feb-02	1	547	0.18%	4	0	137	29569	0.46%	6.79%	-0.96	-1.58	No
Mar-02	2	571	0.35%	0	0	136	29949	0.45%	6.72%	-0.37	-1.22	No
Apr-02	4	604	0.66%	3	0	134	30493	0.44%	6.61%	0.82	-0.5	No
May-02	11	621	1.77%	1	0	159	31039	0.51%	7.14%	4.35	1.65	Yes
Jun-02	8	629	1.27%	8	0	185	31671	0.58%	7.62%	2.24	0.36	Yes
Jul-02	4	629	0.64%	1	0	171	31671	0.54%	7.33%	0.33	-0.8	No
Aug-02	8	629	1.27%	4	0	153	31671	0.48%	6.93%	2.83	0.72	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

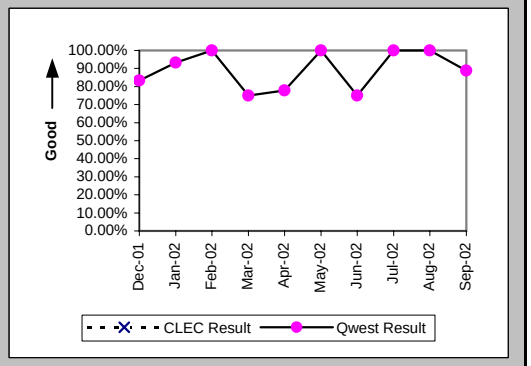
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	5	60.00%	0	0	120	295	40.68%	49.12%	0.81	-0.51	No
Jan-02	0	4	0.00%	0	0	110	273	40.29%	49.05%	-1.63	-1.99	No
Feb-02	4	9	44.44%	0	0	94	280	33.57%	47.22%	0.66	-0.6	No
Mar-02	0	3	0.00%	0	0	100	304	32.89%	46.98%	-1.21	-1.73	No
Apr-02	3	8	37.50%	0	0	130	312	41.67%	49.30%	-0.24	-1.14	No
May-02	1	12	8.33%	0	0	116	331	35.05%	47.71%	-1.91	-2.16	No
Jun-02	8	16	50.00%	0	0	119	360	33.06%	47.04%	1.36	-0.17	No
Jul-02	1	5	20.00%	0	0	154	379	40.63%	49.11%	-0.93	-1.57	No
Aug-02	4	13	30.77%	0	0	143	339	42.18%	49.39%	-0.82	-1.5	No
Sep-02	0	9	0.00%	0	0	113	283	39.93%	48.98%	-2.41	-2.46	No



Checklist #14 - Resale - PBX Installation

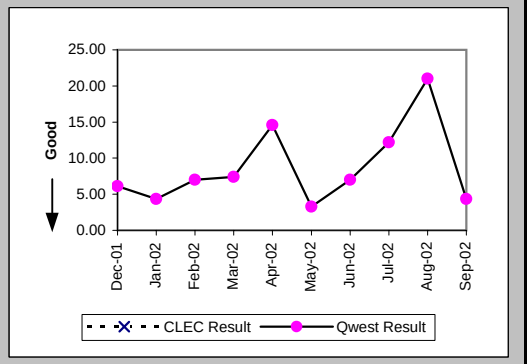
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	18	83.33%	37.27%			
Jan-02						14	15	93.33%	24.94%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						9	12	75.00%	43.30%			
Apr-02						7	9	77.78%	41.57%			
May-02						11	11	100.00%	0.00%			
Jun-02						3	4	75.00%	43.30%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						8	9	88.89%	31.43%			



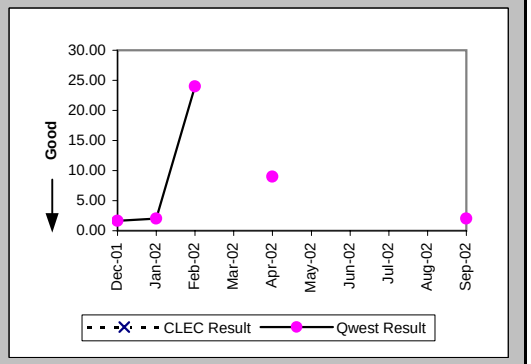
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						110	18	6.11	3.55			
Jan-02						65	15	4.33	2.06			
Feb-02						77	11	7.00	8.09			
Mar-02						89	12	7.42	5.60			
Apr-02						175	12	14.58	12.47			
May-02						36	11	3.27	1.79			
Jun-02						28	4	7.00	5.60			
Jul-02						73	6	12.17	8.35			
Aug-02						210	10	21.00	27.43			
Sep-02						39	9	4.33	2.12			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

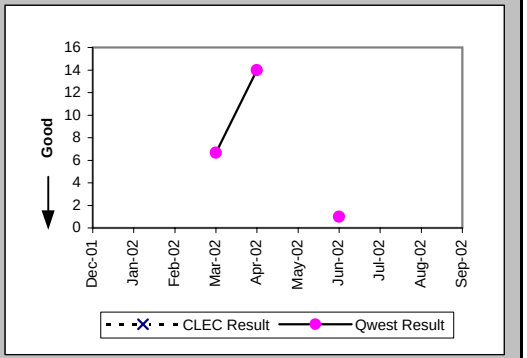
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	3	1.67	1.15			
Jan-02						2	1	2.00				
Feb-02						24	1	24.00				
Mar-02												
Apr-02						18	2	9.00	11.31			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						2	1	2.00				



Checklist #14 - Resale - PBX Installation

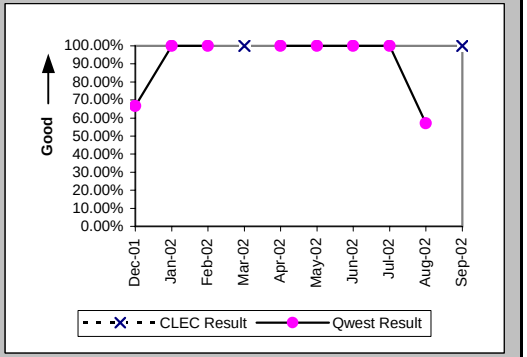
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						20	3	6.67	3.51			
Apr-02						14	1	14.00				
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												



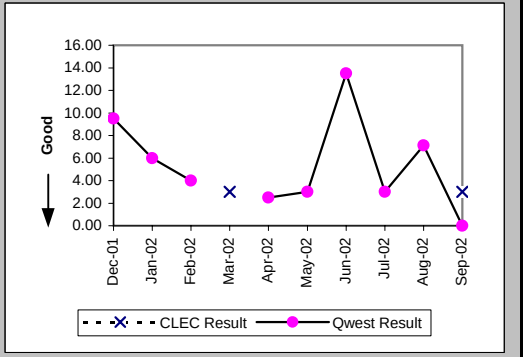
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02	1	1	100.00%	1	0							
Apr-02						2	2	100.00%	0.00%			
May-02						2	2	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	7	57.14%	49.49%			
Sep-02	1	1	100.00%	0	0							



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

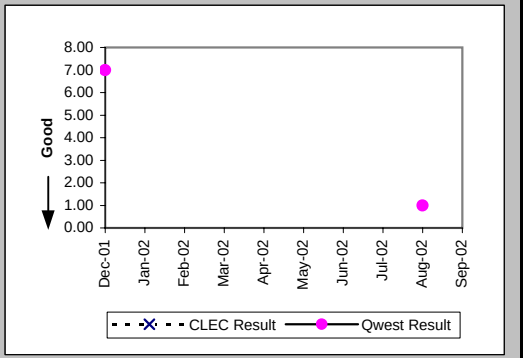
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						38	4	9.50	6.56			
Jan-02						12	2	6.00	4.24			
Feb-02						8	2	4.00	0.00			
Mar-02	6	2	3.00	0	0							
Apr-02						5	2	2.50	0.71			
May-02						6	2	3.00	0.00			
Jun-02						27	2	13.50	14.85			
Jul-02						3	1	3.00				
Aug-02						57	8	7.12	7.36			
Sep-02	3	1	3.00	0	0	0	1	0.00				



Checklist #14 - Resale - PBX Installation

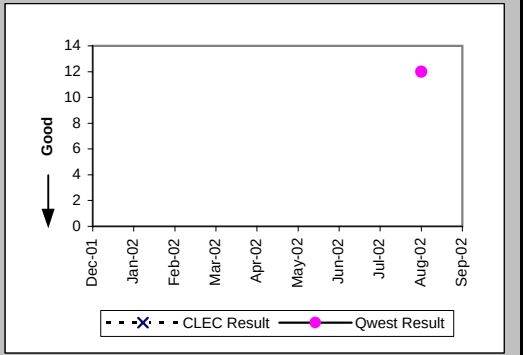
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02												



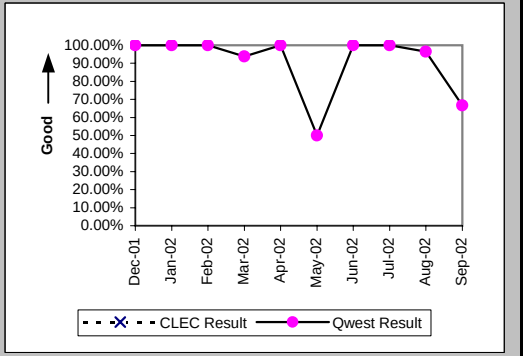
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						24	2	12.00	0.00			
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

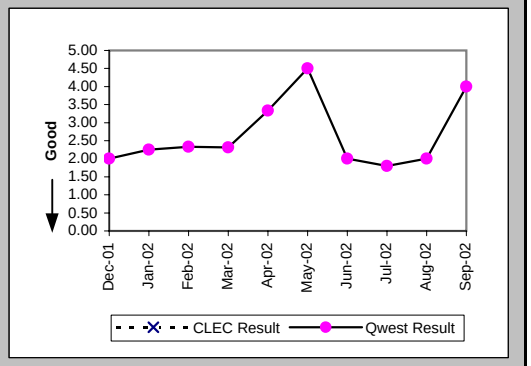
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	13	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						15	16	93.75%	24.21%			
Apr-02						7	7	100.00%	0.00%			
May-02						2	4	50.00%	50.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						27	28	96.43%	18.56%			
Sep-02						4	6	66.67%	47.14%			



Checklist #14 - Resale - PBX Installation

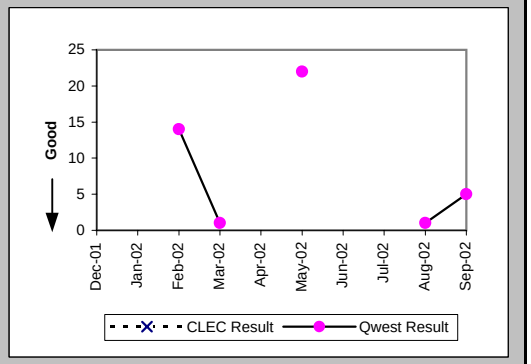
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	7	2.00	1.00			
Jan-02						9	4	2.25	1.71			
Feb-02						7	3	2.33	2.08			
Mar-02						30	13	2.31	1.18			
Apr-02						20	6	3.33	0.82			
May-02						9	2	4.50	3.54			
Jun-02						2	1	2.00				
Jul-02						9	5	1.80	1.30			
Aug-02						54	27	2.00	0.48			
Sep-02						24	6	4.00	4.00			



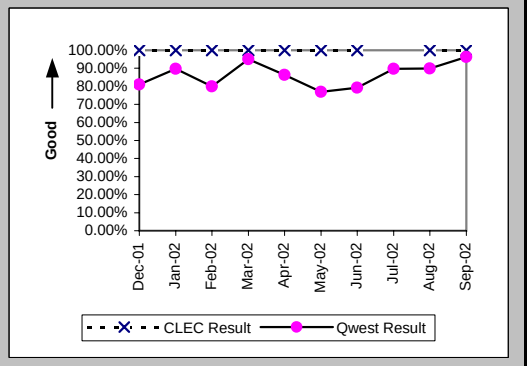
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						14	1	14.00				
Mar-02						1	1	1.00				
Apr-02												
May-02						44	2	22.00	26.87			
Jun-02												
Jul-02												
Aug-02						1	1	1.00				
Sep-02						10	2	5.00	5.66			



New Service Installation Quality (Percent) (OP-5) (Parity)

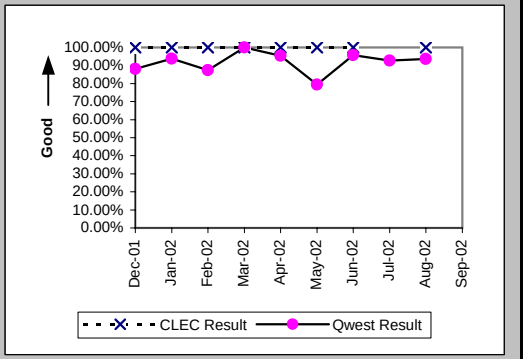
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	34	42	80.95%	39.27%	-0.48	-1.29	No
Jan-02	1	1	100.00%	0	0	44	49	89.80%	30.27%	-0.33	-1.2	No
Feb-02	1	1	100.00%	0	0	32	40	80.00%	40.00%	-0.49	-1.3	No
Mar-02	2	2	100.00%	0	0	38	40	95.00%	21.79%	-0.32	-1.19	No
Apr-02	2	2	100.00%	0	0	38	44	86.36%	34.32%	-0.55	-1.33	No
May-02	1	1	100.00%	0	0	30	39	76.92%	42.13%	-0.54	-1.33	No
Jun-02	1	1	100.00%	0	0	38	48	79.17%	40.61%	-0.51	-1.31	No
Jul-02						61	68	89.71%	30.39%			
Aug-02	1	1	100.00%	0	0	71	79	89.87%	30.17%	-0.33	-1.2	No
Sep-02	1	1	100.00%	0	0	52	54	96.30%	18.89%	-0.19	-1.12	No



Checklist #14 - Resale - PBX Installation

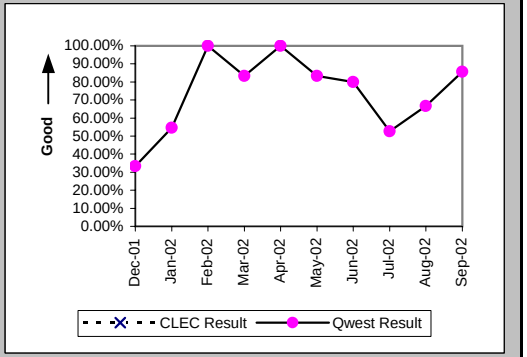
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	37	42	88.10%	32.38%	-0.36	-1.22	No
Jan-02	1	1	100.00%	0	0	46	49	93.88%	23.97%	-0.25	-1.15	No
Feb-02	1	1	100.00%	0	0	35	40	87.50%	33.07%	-0.37	-1.23	No
Mar-02	2	2	100.00%	0	0	40	40	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	0	0	42	44	95.45%	20.83%	-0.3	-1.18	No
May-02	1	1	100.00%	0	0	31	39	79.49%	40.38%	-0.5	-1.3	No
Jun-02	1	1	100.00%	0	0	46	48	95.83%	19.98%	-0.21	-1.13	No
Jul-02						63	68	92.65%	26.10%			
Aug-02	1	1	100.00%	0	0	74	79	93.67%	24.35%	-0.26	-1.16	No
Sep-02												



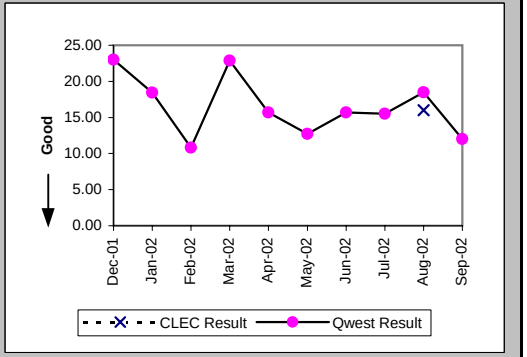
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						6	11	54.55%	49.79%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						7	7	100.00%	0.00%			
May-02						5	6	83.33%	37.27%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						10	19	52.63%	49.93%			
Aug-02						6	9	66.67%	47.14%			
Sep-02						6	7	85.71%	34.99%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

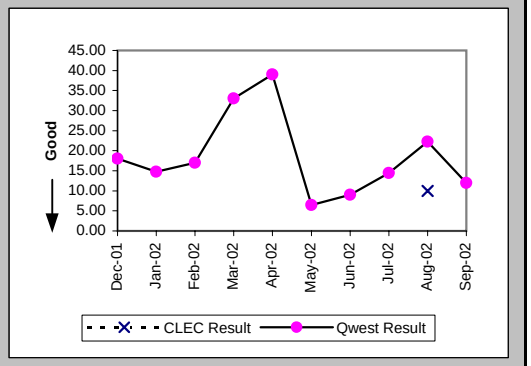
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	3	23.00	22.87			
Jan-02						221	12	18.42	18.24			
Feb-02						65	6	10.83	8.70			
Mar-02						160	7	22.86	20.79			
Apr-02						157	10	15.70	18.77			
May-02						140	11	12.73	5.92			
Jun-02						94	6	15.67	12.01			
Jul-02						295	19	15.53	7.82			
Aug-02	16	1	16.00	0	0	185	10	18.50	14.14	-0.17	-1.1	No
Sep-02						96	8	12.00	10.11			



Checklist #14 - Resale - PBX Installation

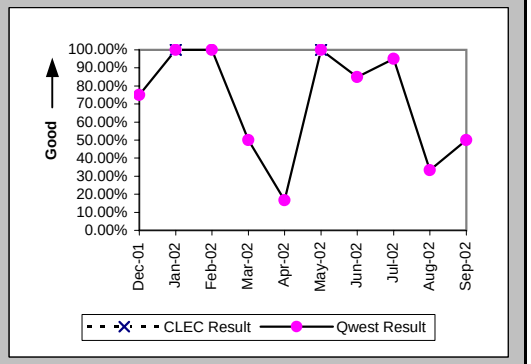
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	3	18.00	18.33			
Jan-02						133	9	14.78	17.15			
Feb-02						17	1	17.00				
Mar-02						99	3	33.00	10.39			
Apr-02						78	2	39.00	0.00			
May-02						13	2	6.50	7.78			
Jun-02						27	3	9.00	10.44			
Jul-02						159	11	14.45	4.87			
Aug-02	10	1	10.00	0	0	89	4	22.25	15.52	-0.71	-1.43	No
Sep-02						24	2	12.00	5.66			



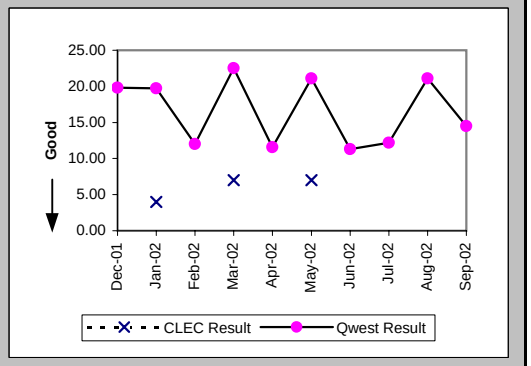
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02						4	4	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						1	6	16.67%	37.27%			
May-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Jun-02						17	20	85.00%	35.71%			
Jul-02						19	20	95.00%	21.79%			
Aug-02						3	9	33.33%	47.14%			
Sep-02						1	2	50.00%	50.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

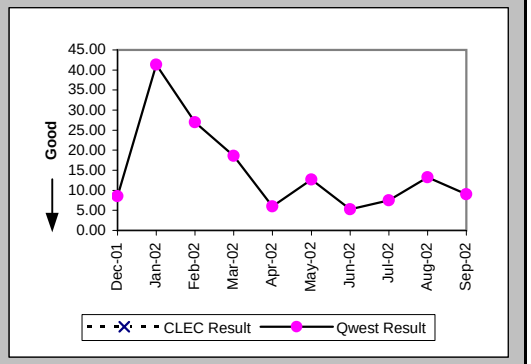
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						99	5	19.80	6.57			
Jan-02	4	1	4.00	0	0	217	11	19.73	28.85	-0.52	-1.32	No
Feb-02						84	7	12.00	10.72			
Mar-02	7	1	7.00	0	0	180	8	22.50	28.87	-0.51	-1.31	No
Apr-02						81	7	11.57	3.64			
May-02	7	1	7.00	0	0	232	11	21.09	18.09	-0.75	-1.45	No
Jun-02						441	39	11.31	3.24			
Jul-02						403	33	12.21	4.86			
Aug-02						422	20	21.10	10.94			
Sep-02						58	4	14.50	5.74			



Checklist #14 - Resale - PBX Installation

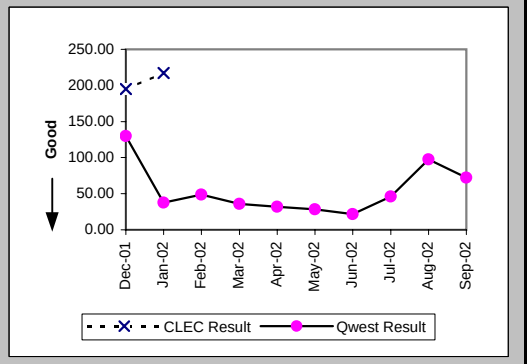
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	2	8.50	3.54			
Jan-02						124	3	41.33	45.37			
Feb-02						27	1	27.00				
Mar-02						93	5	18.60	27.18			
Apr-02						30	5	6.00	0.00			
May-02						76	6	12.67	10.35			
Jun-02						21	4	5.25	3.20			
Jul-02						15	2	7.50	7.78			
Aug-02						185	14	13.21	11.03			
Sep-02						18	2	9.00	0.00			



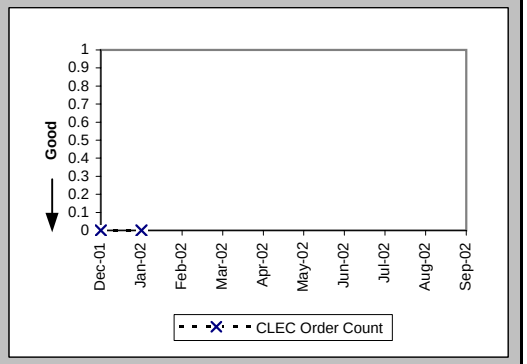
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	195	1	195.00	0	0	130	1	130.00				
Jan-02	217	1	217.00	0	0	189	5	37.80	64.22	1.19	-0.28	No
Feb-02						292	6	48.67	61.64			
Mar-02						286	8	35.75	65.38			
Apr-02						192	6	32.00	21.96			
May-02						254	9	28.22	33.51			
Jun-02						478	22	21.73	27.37			
Jul-02						463	10	46.30	44.92			
Aug-02						390	4	97.50	65.69			
Sep-02						506	7	72.29	72.98			



Checklist #14 - Resale - PBX Installation

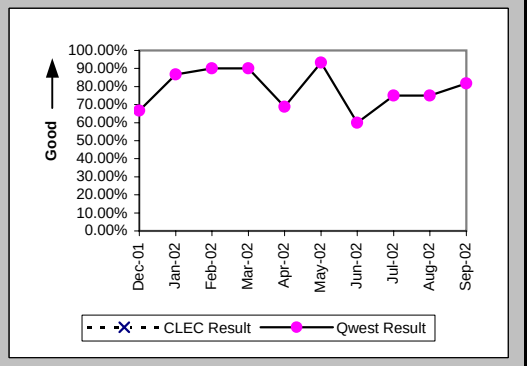
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - PBX Repair

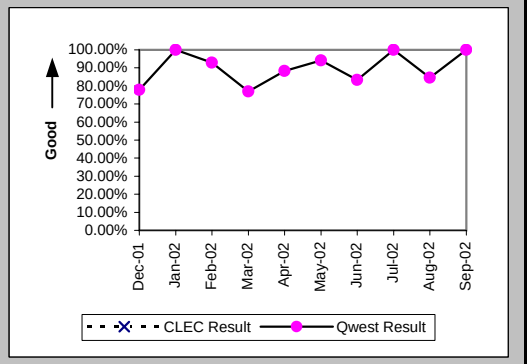
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	12	66.67%	47.14%			
Jan-02						13	15	86.67%	33.99%			
Feb-02						9	10	90.00%	30.00%			
Mar-02						9	10	90.00%	30.00%			
Apr-02						11	16	68.75%	46.35%			
May-02						14	15	93.33%	24.94%			
Jun-02						6	10	60.00%	48.99%			
Jul-02						6	8	75.00%	43.30%			
Aug-02						15	20	75.00%	43.30%			
Sep-02						9	11	81.82%	38.57%			



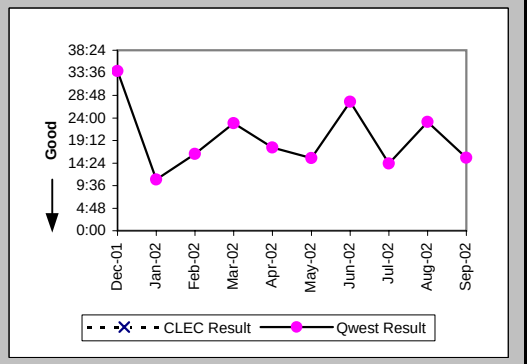
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	18	77.78%	41.57%			
Jan-02						18	18	100.00%	0.00%			
Feb-02						13	14	92.86%	25.75%			
Mar-02						10	13	76.92%	42.13%			
Apr-02						15	17	88.24%	32.22%			
May-02						16	17	94.12%	23.53%			
Jun-02						10	12	83.33%	37.27%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						22	26	84.62%	36.08%			
Sep-02						13	13	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

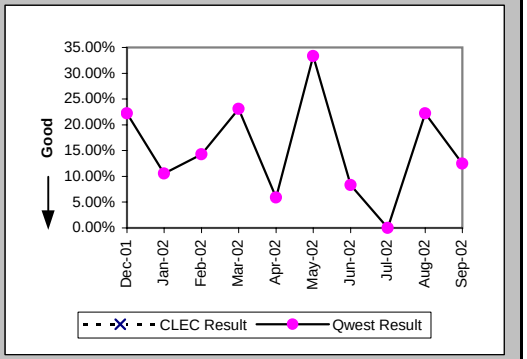
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						611:05	18	33:57	32:24			
Jan-02						195:55	18	10:53	9:39			
Feb-02						229:03	14	16:22	18:21			
Mar-02						297:24	13	22:53	27:28			
Apr-02						301:08	17	17:43	20:43			
May-02						262:49	17	15:28	14:53			
Jun-02						329:30	12	27:27	21:03			
Jul-02						142:46	10	14:17	11:16			
Aug-02						602:27	26	23:10	26:09			
Sep-02						201:25	13	15:30	10:17			



Checklist #14 - Resale - PBX Repair

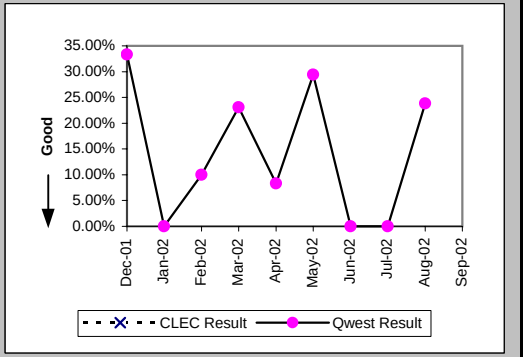
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	18	22.22%	41.57%			
Jan-02						2	19	10.53%	30.69%			
Feb-02						2	14	14.29%	34.99%			
Mar-02						3	13	23.08%	42.13%			
Apr-02						1	17	5.88%	23.53%			
May-02						6	18	33.33%	47.14%			
Jun-02						1	12	8.33%	27.64%			
Jul-02						0	10	0.00%	0.00%			
Aug-02						6	27	22.22%	41.57%			
Sep-02						2	16	12.50%	33.07%			



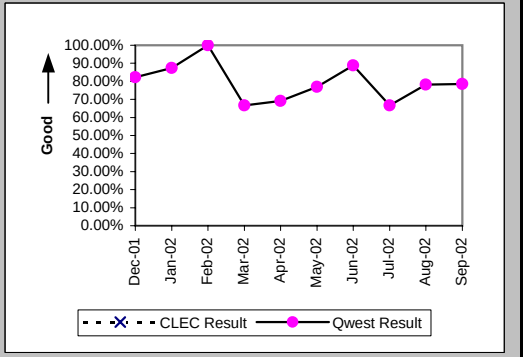
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	12	33.33%	47.14%			
Jan-02						0	12	0.00%	0.00%			
Feb-02						1	10	10.00%	30.00%			
Mar-02						3	13	23.08%	42.13%			
Apr-02						1	12	8.33%	27.64%			
May-02						5	17	29.41%	45.56%			
Jun-02						0	11	0.00%	0.00%			
Jul-02						0	9	0.00%	0.00%			
Aug-02						5	21	23.81%	42.59%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

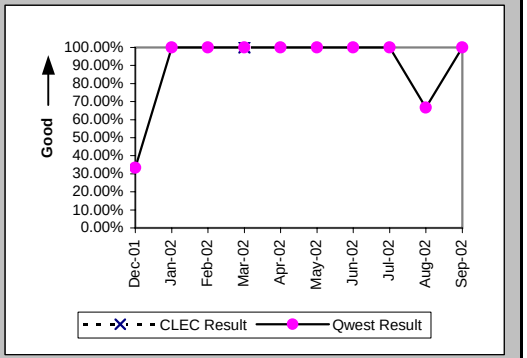
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	17	82.35%	38.12%			
Jan-02						14	16	87.50%	33.07%			
Feb-02						13	13	100.00%	0.00%			
Mar-02						6	9	66.67%	47.14%			
Apr-02						9	13	69.23%	46.15%			
May-02						10	13	76.92%	42.13%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						4	6	66.67%	47.14%			
Aug-02						18	23	78.26%	41.25%			
Sep-02						11	14	78.57%	41.03%			



Checklist #14 - Resale - PBX Repair

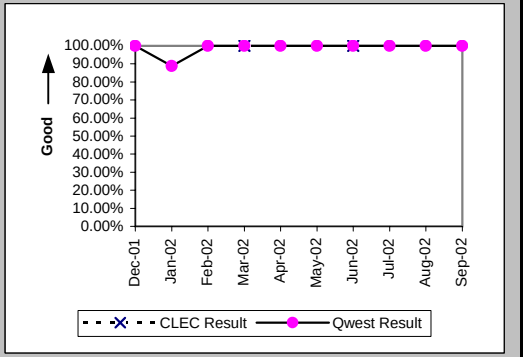
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02						2	2	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						4	6	66.67%	47.14%			
Sep-02						3	3	100.00%	0.00%			



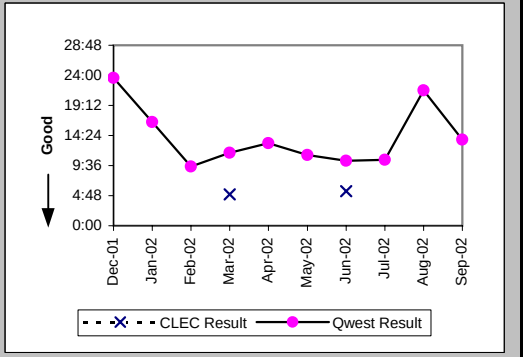
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						8	9	88.89%	31.43%			
Feb-02						7	7	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Apr-02						4	4	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02						7	7	100.00%	0.00%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

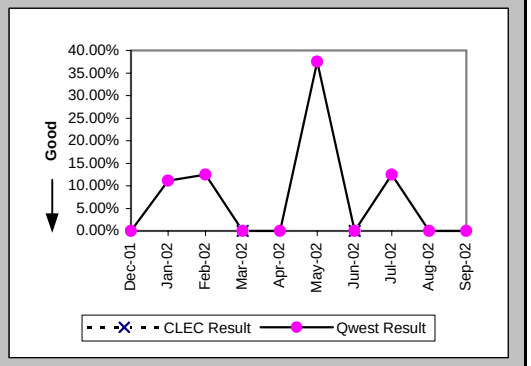
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						94:29	4	23:37	3:50			
Jan-02						148:58	9	16:33	23:25			
Feb-02						66:14	7	9:28	9:23			
Mar-02	5:00	1	5:00	0	0	81:37	7	11:40	11:52	-0.53	-1.32	No
Apr-02						52:43	4	13:11	10:58			
May-02						90:21	8	11:18	13:56			
Jun-02	5:30	1	5:30	0	0	82:52	8	10:21	9:56	-0.46	-1.28	No
Jul-02						73:42	7	10:32	9:20			
Aug-02						172:58	8	21:37	6:12			
Sep-02						55:00	4	13:45	10:41			



Checklist #14 - Resale - PBX Repair

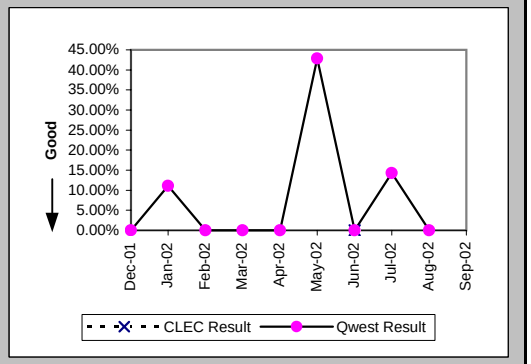
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						1	8	12.50%	33.07%			
Mar-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Apr-02						0	4	0.00%	0.00%			
May-02						3	8	37.50%	48.41%			
Jun-02	0	1	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Jul-02						1	8	12.50%	33.07%			
Aug-02						0	8	0.00%	0.00%			
Sep-02						0	4	0.00%	0.00%			



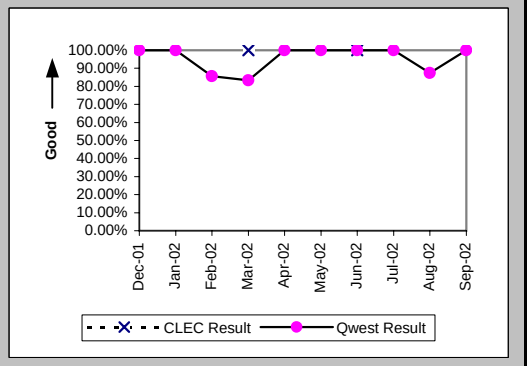
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	9	11.11%	31.43%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02						0	4	0.00%	0.00%			
May-02						3	7	42.86%	49.49%			
Jun-02	0	1	0.00%	0	0	0	7	0.00%	N/A	N/A	N/A	
Jul-02						1	7	14.29%	34.99%			
Aug-02						0	6	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

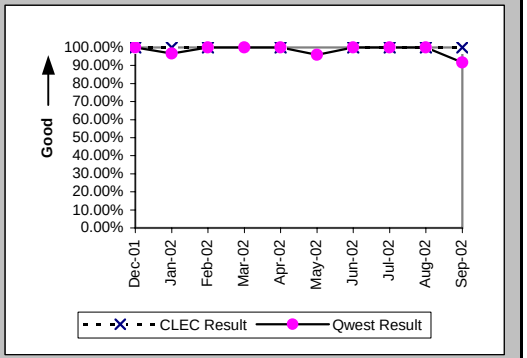
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						9	9	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02	1	1	100.00%	0	0	5	6	83.33%	37.27%	-0.41	-1.25	No
Apr-02						3	3	100.00%	0.00%			
May-02						6	6	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jul-02						5	5	100.00%	0.00%			
Aug-02						7	8	87.50%	33.07%			
Sep-02						4	4	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

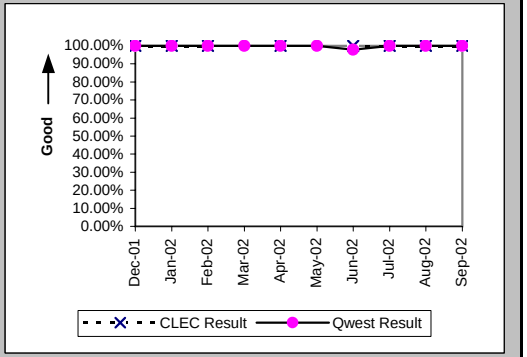
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0	40	40	100.00%	N/A	N/A	N/A	
Jan-02	1	1	100.00%	3	0	28	29	96.55%	18.25%	-0.19	-1.11	No
Feb-02	3	3	100.00%	4	0	30	30	100.00%	N/A	N/A	N/A	
Mar-02						20	20	100.00%	0.00%			
Apr-02	1	1	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	
May-02						24	25	96.00%	19.60%			
Jun-02	1	1	100.00%	2	0	38	38	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	3	0	28	28	100.00%	N/A	N/A	N/A	
Aug-02	4	4	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	1	0	11	12	91.67%	27.64%	-0.29	-1.18	No



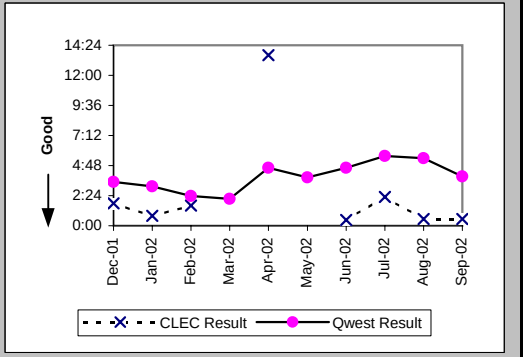
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	3	0	55	55	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	3	0	34	34	100.00%	N/A	N/A	N/A	
Feb-02	3	3	100.00%	4	0	44	44	100.00%	N/A	N/A	N/A	
Mar-02						26	26	100.00%	0.00%			
Apr-02	2	2	100.00%	1	0	26	26	100.00%	N/A	N/A	N/A	
May-02						39	39	100.00%	0.00%			
Jun-02	1	1	100.00%	2	0	48	49	97.96%	14.14%	-0.14	-1.09	No
Jul-02	2	2	100.00%	3	0	32	32	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	0	0	42	42	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	1	0	16	16	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

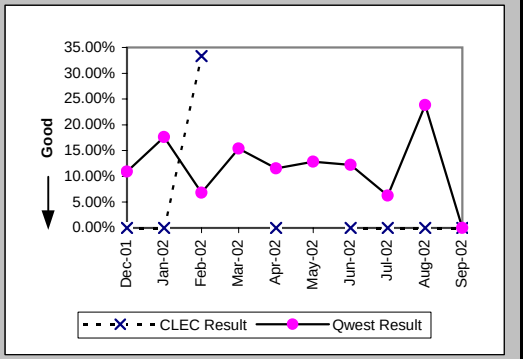
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8:55	5	1:47	3	0	192:44	55	3:30	5:50	-0.63	-1.38	No
Jan-02	2:22	3	0:47	3	0	107:01	34	3:09	5:17	-0.74	-1.45	No
Feb-02	4:50	3	1:37	4	0	104:35	44	2:23	3:33	-0.36	-1.22	No
Mar-02						55:57	26	2:09	3:33			
Apr-02	27:11	2	13:36	1	0	120:10	26	4:37	6:23	1.43	-0.13	No
May-02						150:13	39	3:51	9:32			
Jun-02	0:28	1	0:28	2	0	227:25	49	4:38	14:05	-0.29	-1.18	No
Jul-02	4:36	2	2:18	3	0	178:21	32	5:34	7:24	-0.61	-1.37	No
Aug-02	2:40	5	0:32	0	0	226:29	42	5:24	9:08	-1.12	-1.68	No
Sep-02	0:32	1	0:32	1	0	63:01	16	3:56	9:20	-0.35	-1.22	No



Checklist #14 - Resale - PBX Repair

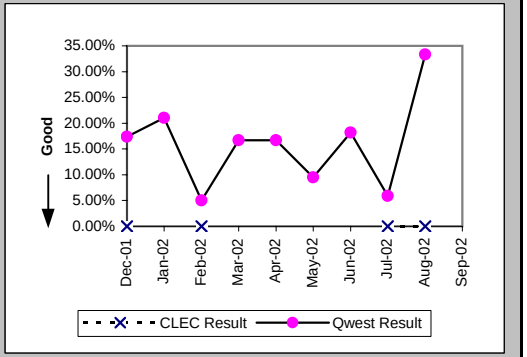
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	3	0	6	55	10.91%	31.18%	-0.75	-1.46	No
Jan-02	0	3	0.00%	3	0	6	34	17.65%	38.12%	-0.77	-1.47	No
Feb-02	1	3	33.33%	4	0	3	44	6.82%	25.21%	1.16	-0.29	No
Mar-02						4	26	15.38%	36.08%			
Apr-02	0	2	0.00%	1	0	3	26	11.54%	31.95%	-0.49	-1.3	No
May-02						5	39	12.82%	33.43%			
Jun-02	0	1	0.00%	2	0	6	49	12.24%	32.78%	-0.37	-1.22	No
Jul-02	0	2	0.00%	3	0	2	32	6.25%	24.21%	-0.35	-1.22	No
Aug-02	0	5	0.00%	0	0	10	42	23.81%	42.59%	-1.18	-1.72	No
Sep-02	0	1	0.00%	1	0	0	16	0.00%	N/A	N/A	N/A	



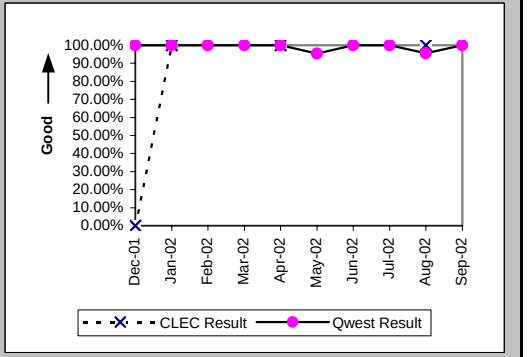
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	3	0	4	23	17.39%	37.90%	-0.93	-1.57	No
Jan-02						4	19	21.05%	40.77%			
Feb-02	0	1	0.00%	4	0	1	20	5.00%	21.79%	-0.22	-1.14	No
Mar-02						2	12	16.67%	37.27%			
Apr-02						2	12	16.67%	37.27%			
May-02						2	21	9.52%	29.35%			
Jun-02						4	22	18.18%	38.57%			
Jul-02	0	2	0.00%	3	0	1	17	5.88%	23.53%	-0.33	-1.2	No
Aug-02	0	2	0.00%	0	0	7	21	33.33%	47.14%	-0.96	-1.58	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

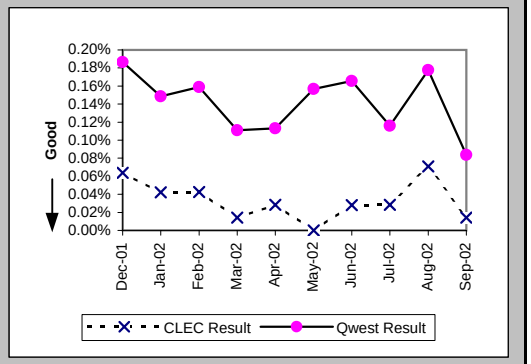
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	3	0	33	33	100.00%	N/A	N/A	0.39	Yes
Jan-02	2	2	100.00%	3	0	14	14	100.00%	N/A	N/A	N/A	
Feb-02						18	18	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
May-02						21	22	95.45%	20.83%			
Jun-02						18	18	100.00%	0.00%			
Jul-02						11	11	100.00%	0.00%			
Aug-02	2	2	100.00%	0	0	22	23	95.65%	20.39%	-0.29	-1.18	No
Sep-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

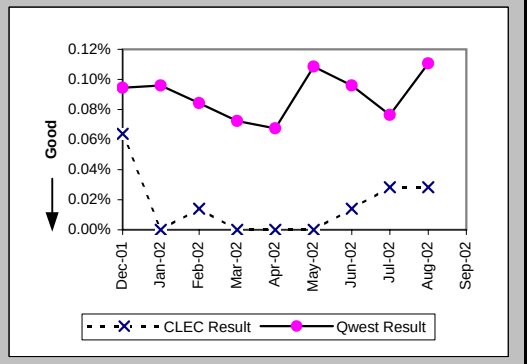
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	7821	0.06%	3	0	77	41319	0.19%	4.31%	-2.3	-2.4	No
Jan-02	3	7131	0.04%	4	0	62	41718	0.15%	3.85%	-2.16	-2.31	No
Feb-02	3	7077	0.04%	4	0	66	41511	0.16%	3.98%	-2.28	-2.38	No
Mar-02	1	7080	0.01%	0	0	46	41496	0.11%	3.33%	-2.26	-2.37	No
Apr-02	2	7085	0.03%	1	0	47	41538	0.11%	3.36%	-1.97	-2.19	No
May-02	0	7089	0.00%	0	0	65	41438	0.16%	3.96%	-3.08	-2.87	No
Jun-02	2	7117	0.03%	2	0	69	41648	0.17%	4.07%	-2.64	-2.6	No
Jul-02	2	7034	0.03%	3	0	50	43188	0.12%	3.40%	-2	-2.21	No
Aug-02	5	7060	0.07%	0	0	77	43365	0.18%	4.21%	-1.98	-2.2	No
Sep-02	1	7062	0.01%	2	0	36	42948	0.08%	2.89%	-1.87	-2.14	No



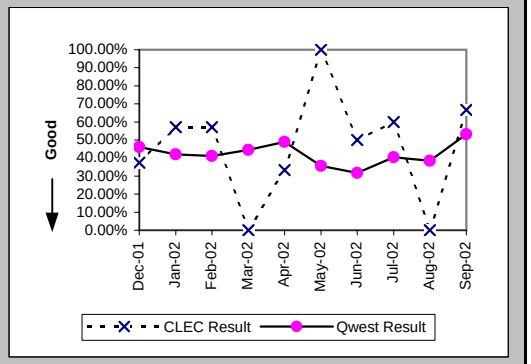
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	7821	0.06%	3	0	39	41319	0.09%	3.07%	-0.8	-1.49	No
Jan-02	0	7131	0.00%	0	0	40	41718	0.10%	3.10%	-2.42	-2.47	No
Feb-02	1	7077	0.01%	4	0	35	41511	0.08%	2.90%	-1.88	-2.14	No
Mar-02	0	7080	0.00%	0	0	30	41496	0.07%	2.69%	-2.09	-2.27	No
Apr-02	0	7085	0.00%	0	0	28	41538	0.07%	2.60%	-2.02	-2.23	No
May-02	0	7089	0.00%	0	0	45	41438	0.11%	3.29%	-2.57	-2.56	No
Jun-02	1	7117	0.01%	2	0	40	41648	0.10%	3.10%	-2.06	-2.25	No
Jul-02	2	7034	0.03%	3	0	33	43188	0.08%	2.76%	-1.35	-1.82	No
Aug-02	2	7060	0.03%	0	0	48	43365	0.11%	3.33%	-1.93	-2.17	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

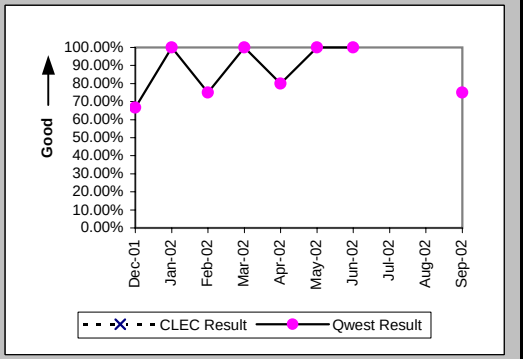
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	8	37.50%	0	0	66	143	46.15%	49.85%	-0.48	-1.29	No
Jan-02	4	7	57.14%	0	0	45	107	42.06%	49.36%	0.74	-0.55	No
Feb-02	4	7	57.14%	0	0	46	112	41.07%	49.20%	0.79	-0.52	No
Mar-02	0	1	0.00%	0	0	37	83	44.58%	49.71%	-0.89	-1.54	No
Apr-02	1	3	33.33%	0	0	45	92	48.91%	49.99%	-0.53	-1.32	No
May-02	1	1	100.00%	0	0	36	101	35.64%	47.89%	0.92	-0.44	No
Jun-02	2	4	50.00%	0	0	32	101	31.68%	46.52%	0.7	-0.58	No
Jul-02	3	5	60.00%	0	0	34	84	40.48%	49.08%	0.79	-0.52	No
Aug-02	0	5	0.00%	0	0	48	125	38.40%	48.64%	-1.73	-2.05	No
Sep-02	2	3	66.67%	0	0	41	77	53.25%	49.89%	0.36	-0.78	No



Checklist #14 - Resale - Basic ISDN Installation

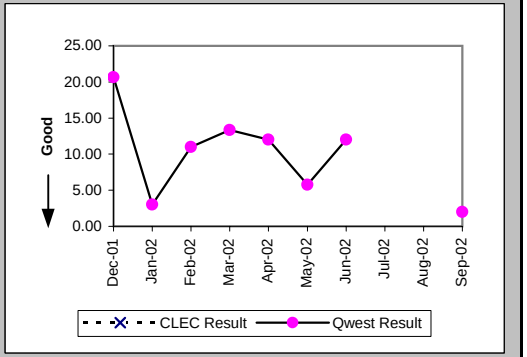
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						3	4	75.00%	43.30%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						5	5	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02						3	4	75.00%	43.30%			



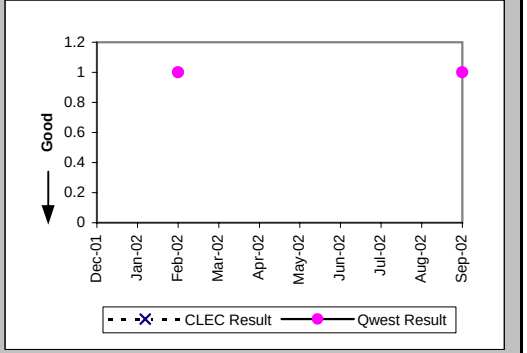
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	20.60			
Jan-02						3	1	3.00				
Feb-02						44	4	11.00	9.90			
Mar-02						40	3	13.33	5.69			
Apr-02						60	5	12.00	13.23			
May-02						23	4	5.75	2.75			
Jun-02						60	5	12.00	9.80			
Jul-02												
Aug-02												
Sep-02						8	4	2.00	1.41			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

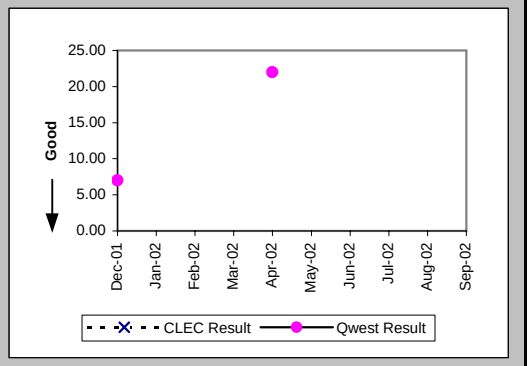
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						1	1	1.00				



Checklist #14 - Resale - Basic ISDN Installation

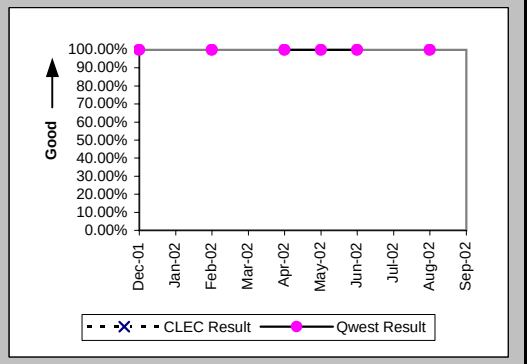
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	1	7.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						22	1	22.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



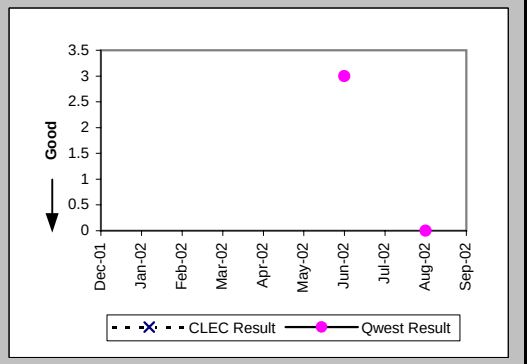
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

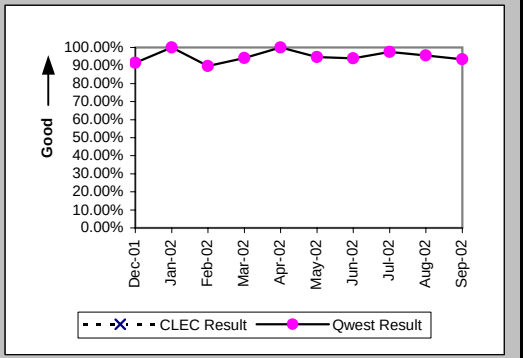
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						3	1	3.00				
Jul-02												
Aug-02						0	1	0.00				
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

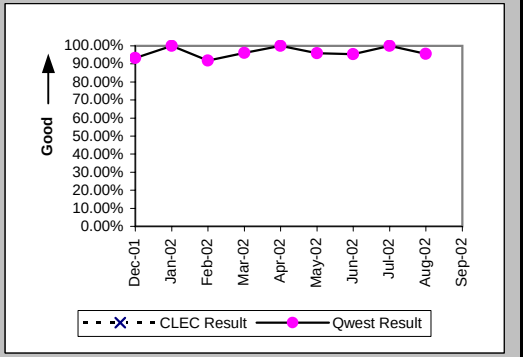
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						54	59	91.53%	27.85%			
Jan-02						32	32	100.00%	0.00%			
Feb-02						44	49	89.80%	30.27%			
Mar-02						48	51	94.12%	23.53%			
Apr-02						52	52	100.00%	0.00%			
May-02						71	75	94.67%	22.47%			
Jun-02						62	66	93.94%	23.86%			
Jul-02						38	39	97.44%	15.81%			
Aug-02						43	45	95.56%	20.61%			
Sep-02						43	46	93.48%	24.69%			



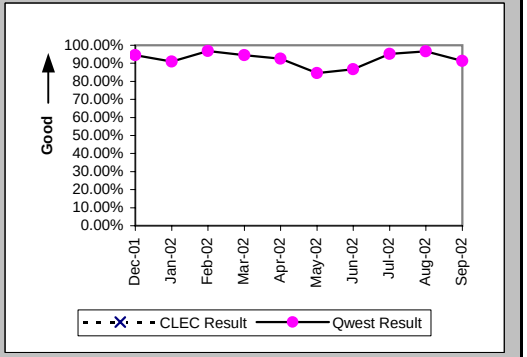
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	59	93.22%	25.14%			
Jan-02						32	32	100.00%	0.00%			
Feb-02						45	49	91.84%	27.38%			
Mar-02						49	51	96.08%	19.41%			
Apr-02						52	52	100.00%	0.00%			
May-02						72	75	96.00%	19.60%			
Jun-02						63	66	95.45%	20.83%			
Jul-02						39	39	100.00%	0.00%			
Aug-02						43	45	95.56%	20.61%			
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

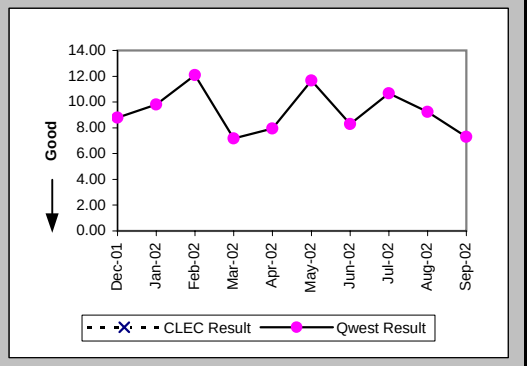
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	18	94.44%	22.91%			
Jan-02						20	22	90.91%	28.75%			
Feb-02						31	32	96.88%	17.40%			
Mar-02						17	18	94.44%	22.91%			
Apr-02						37	40	92.50%	26.34%			
May-02						11	13	84.62%	36.08%			
Jun-02						13	15	86.67%	33.99%			
Jul-02						20	21	95.24%	21.30%			
Aug-02						28	29	96.55%	18.25%			
Sep-02						21	23	91.30%	28.18%			



Checklist #14 - Resale - Basic ISDN Installation

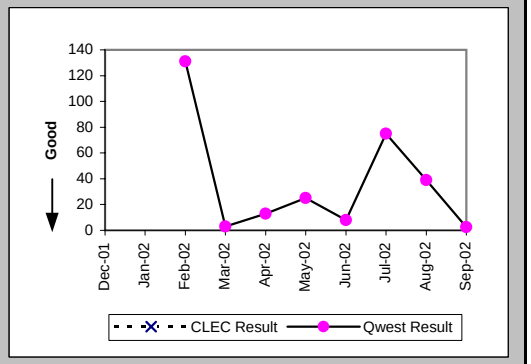
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						167	19	8.79	7.87			
Jan-02						206	21	9.81	8.09			
Feb-02						411	34	12.09	23.63			
Mar-02						129	18	7.17	4.67			
Apr-02						302	38	7.95	7.50			
May-02						140	12	11.67	12.96			
Jun-02						149	18	8.28	4.80			
Jul-02						224	21	10.67	17.61			
Aug-02						240	26	9.23	10.52			
Sep-02						153	21	7.29	4.21			



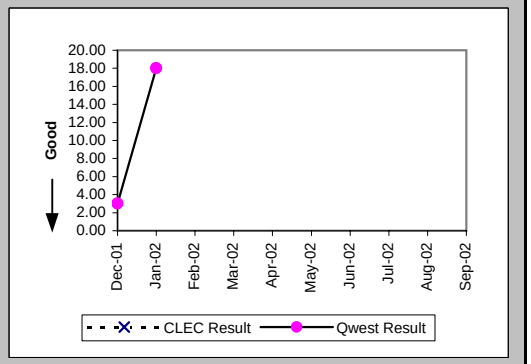
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						131	1	131.00				
Mar-02						3	1	3.00				
Apr-02						39	3	13.00	15.62			
May-02						50	2	25.00	1.41			
Jun-02						32	4	8.00	11.40			
Jul-02						75	1	75.00				
Aug-02						39	1	39.00				
Sep-02						5	2	2.50	2.12			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

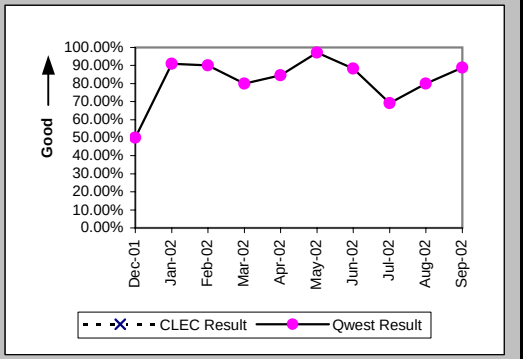
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						36	2	18.00	1.41			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

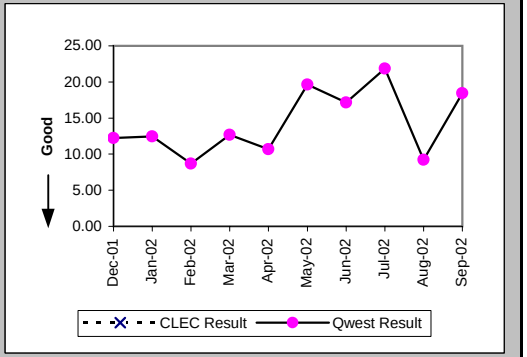
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						10	11	90.91%	28.75%			
Feb-02						18	20	90.00%	30.00%			
Mar-02						16	20	80.00%	40.00%			
Apr-02						11	13	84.62%	36.08%			
May-02						67	69	97.10%	16.78%			
Jun-02						15	17	88.24%	32.22%			
Jul-02						9	13	69.23%	46.15%			
Aug-02						20	25	80.00%	40.00%			
Sep-02						8	9	88.89%	31.43%			



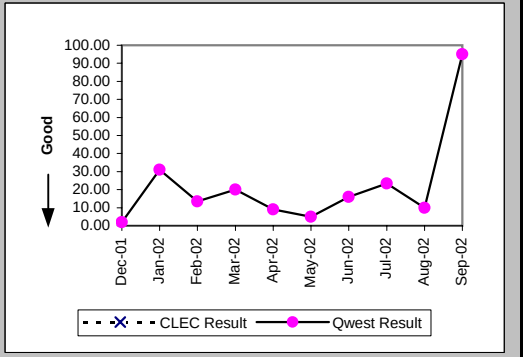
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						49	4	12.25	11.30			
Jan-02						162	13	12.46	14.40			
Feb-02						183	21	8.71	7.71			
Mar-02						266	21	12.67	17.44			
Apr-02						139	13	10.69	9.79			
May-02						1355	69	19.64	7.93			
Jun-02						309	18	17.17	13.91			
Jul-02						284	13	21.85	33.83			
Aug-02						221	24	9.21	6.69			
Sep-02						166	9	18.44	36.44			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

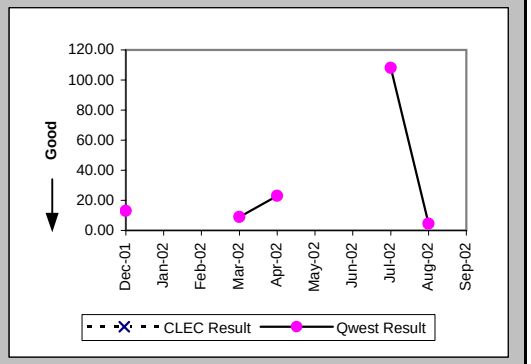
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1	2.00				
Jan-02						62	2	31.00	4.24			
Feb-02						27	2	13.50	13.44			
Mar-02						80	4	20.00	32.81			
Apr-02						9	1	9.00				
May-02						10	2	5.00	2.83			
Jun-02						32	2	16.00	7.07			
Jul-02						70	3	23.33	21.73			
Aug-02						30	3	10.00	5.20			
Sep-02						95	1	95.00				



Checklist #14 - Resale - Basic ISDN Installation

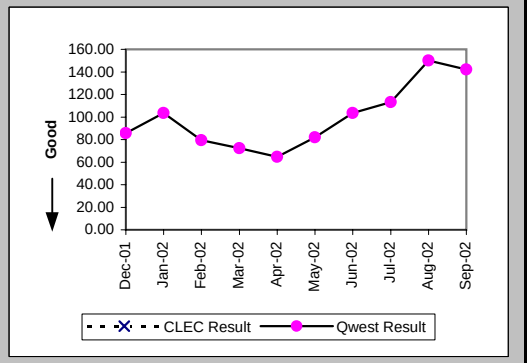
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	1	13.00				
Jan-02												
Feb-02												
Mar-02						9	1	9.00				
Apr-02						23	1	23.00				
May-02												
Jun-02												
Jul-02						108	1	108.00				
Aug-02						9	2	4.50	2.12			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

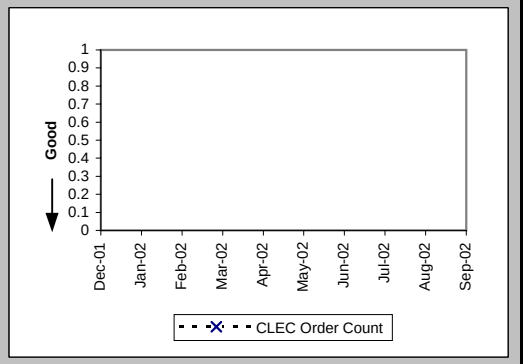
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1201	14	85.79	89.77			
Jan-02						1449	14	103.50	93.08			
Feb-02						1671	21	79.57	93.15			
Mar-02						1956	27	72.44	90.64			
Apr-02						1617	25	64.68	62.20			
May-02						1970	24	82.08	68.16			
Jun-02						1968	19	103.58	74.31			
Jul-02						2036	18	113.11	86.88			
Aug-02						1652	11	150.18	99.66			
Sep-02						1849	13	142.23	113.34			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

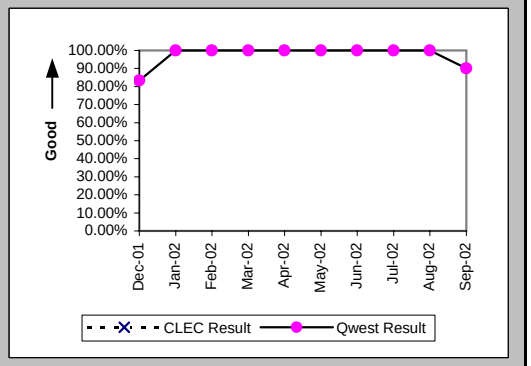
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Basic ISDN Repair

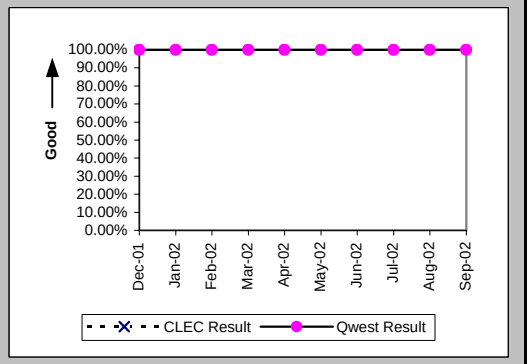
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	12	83.33%	37.27%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						19	19	100.00%	0.00%			
Jun-02						22	22	100.00%	0.00%			
Jul-02						20	20	100.00%	0.00%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						18	20	90.00%	30.00%			



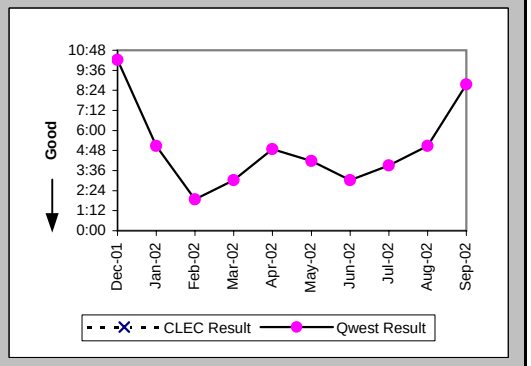
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						11	11	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						9	9	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						19	19	100.00%	0.00%			
Jun-02						22	22	100.00%	0.00%			
Jul-02						20	20	100.00%	0.00%			
Aug-02						12	12	100.00%	0.00%			
Sep-02						20	20	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

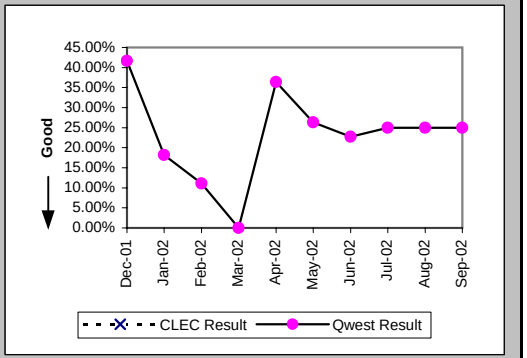
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122:45	12	10:14	11:13			
Jan-02						55:43	11	5:04	5:43			
Feb-02						16:57	9	1:53	1:05			
Mar-02						27:08	9	3:01	2:00			
Apr-02						53:47	11	4:53	2:37			
May-02						79:30	19	4:11	3:11			
Jun-02						66:15	22	3:01	2:10			
Jul-02						77:53	20	3:54	3:01			
Aug-02						61:05	12	5:05	2:44			
Sep-02						174:59	20	8:45	8:19			



Checklist #14 - Resale - Basic ISDN Repair

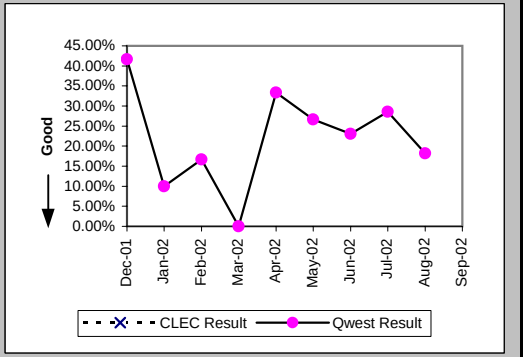
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	12	41.67%	49.30%			
Jan-02						2	11	18.18%	38.57%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						0	9	0.00%	0.00%			
Apr-02						4	11	36.36%	48.10%			
May-02						5	19	26.32%	44.03%			
Jun-02						5	22	22.73%	41.91%			
Jul-02						5	20	25.00%	43.30%			
Aug-02						3	12	25.00%	43.30%			
Sep-02						5	20	25.00%	43.30%			



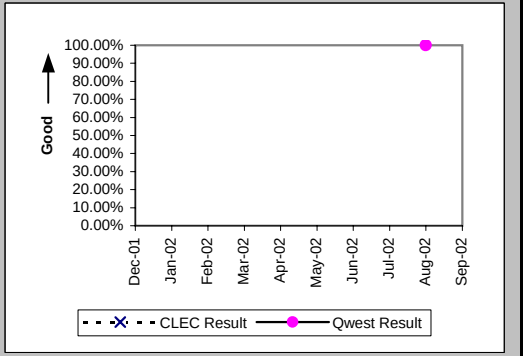
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	12	41.67%	49.30%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						1	6	16.67%	37.27%			
Mar-02						0	7	0.00%	0.00%			
Apr-02						3	9	33.33%	47.14%			
May-02						4	15	26.67%	44.22%			
Jun-02						3	13	23.08%	42.13%			
Jul-02						4	14	28.57%	45.18%			
Aug-02						2	11	18.18%	38.57%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

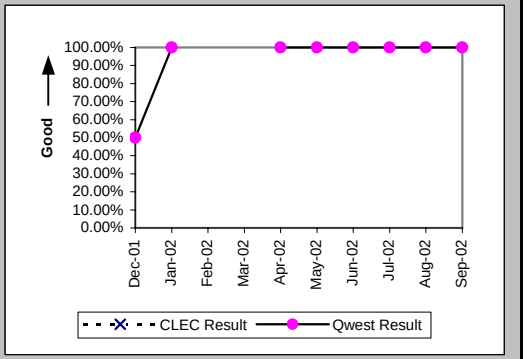
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												



Checklist #14 - Resale - Basic ISDN Repair

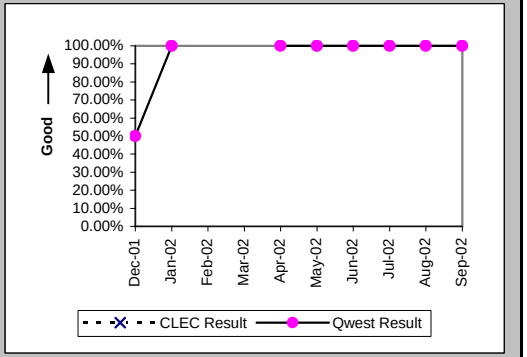
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



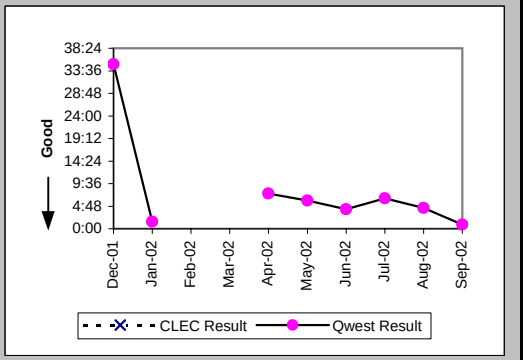
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

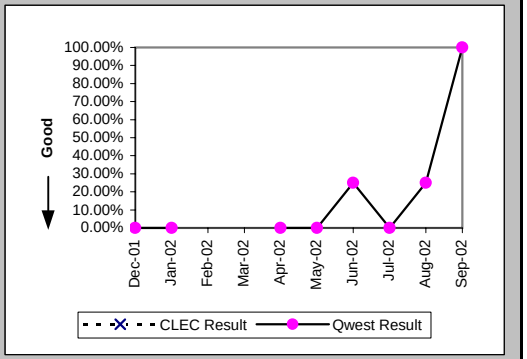
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70:00	2	35:00	38:18			
Jan-02						1:29	1	1:29				
Feb-02												
Mar-02												
Apr-02						7:30	1	7:30				
May-02						5:59	1	5:59				
Jun-02						16:45	4	4:11	2:54			
Jul-02						6:28	1	6:28				
Aug-02						17:36	4	4:24	2:53			
Sep-02						0:52	1	0:52				



Checklist #14 - Resale - Basic ISDN Repair

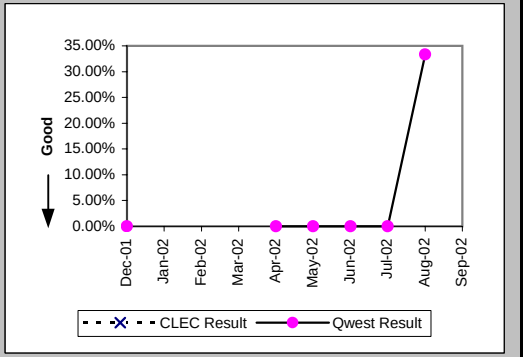
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						0	1	0.00%	0.00%			
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						1	4	25.00%	43.30%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						1	1	100.00%	0.00%			



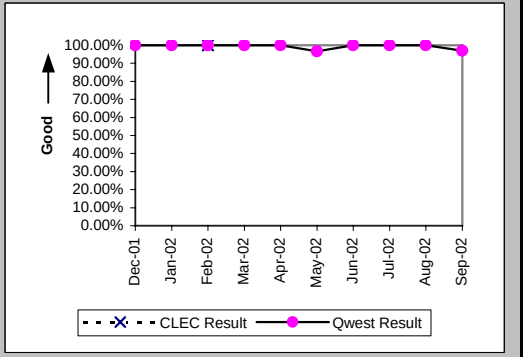
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02						0	1	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	2	0.00%	0.00%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

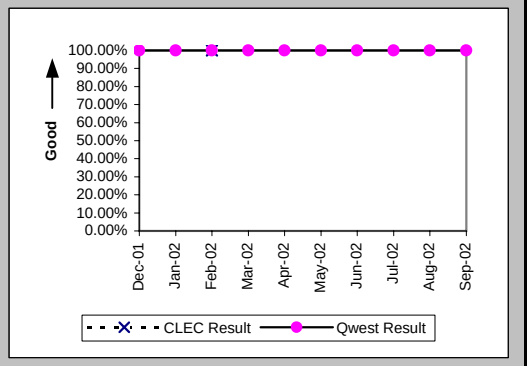
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	25	100.00%	0.00%			
Jan-02						13	13	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	29	29	100.00%	N/A	N/A	N/A	
Mar-02						29	29	100.00%	0.00%			
Apr-02						48	48	100.00%	0.00%			
May-02						29	30	96.67%	17.95%			
Jun-02						33	33	100.00%	0.00%			
Jul-02						24	24	100.00%	0.00%			
Aug-02						17	17	100.00%	0.00%			
Sep-02						33	34	97.06%	16.90%			



Checklist #14 - Resale - Basic ISDN Repair

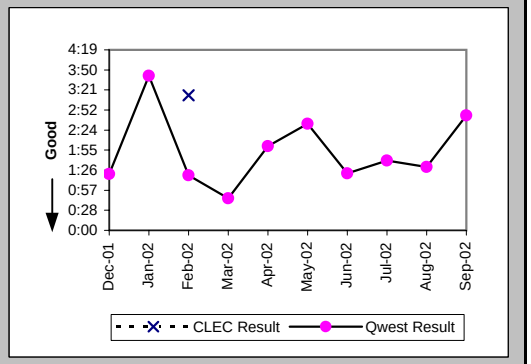
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	25	100.00%	0.00%			
Jan-02						13	13	100.00%	0.00%			
Feb-02	1	1	100.00%	0	0	30	30	100.00%	N/A	N/A	N/A	
Mar-02						29	29	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						30	30	100.00%	0.00%			
Jun-02						34	34	100.00%	0.00%			
Jul-02						24	24	100.00%	0.00%			
Aug-02						19	19	100.00%	0.00%			
Sep-02						35	35	100.00%	0.00%			



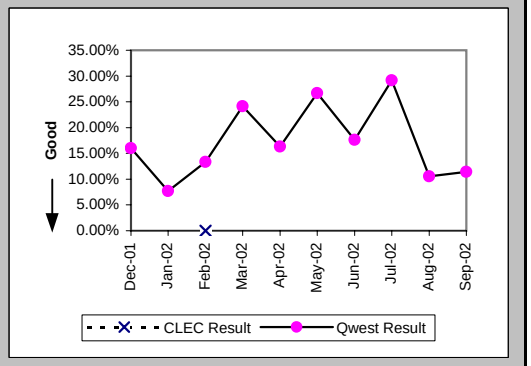
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33:39	25	1:21	1:56			
Jan-02						48:08	13	3:42	6:09			
Feb-02	3:14	1	3:14	0	0	39:28	30	1:19	1:59	1.27	-0.23	No
Mar-02						22:25	29	0:46	0:37			
Apr-02						99:02	49	2:01	2:38			
May-02						76:34	30	2:33	8:31			
Jun-02						46:40	34	1:22	1:40			
Jul-02						40:04	24	1:40	1:45			
Aug-02						28:48	19	1:31	2:09			
Sep-02						96:05	35	2:45	5:26			



Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

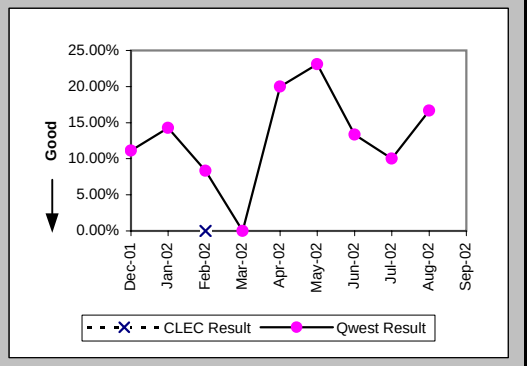
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	25	16.00%	36.66%			
Jan-02						1	13	7.69%	26.65%			
Feb-02	0	1	0.00%	0	0	4	30	13.33%	33.99%	-0.39	-1.23	No
Mar-02						7	29	24.14%	42.79%			
Apr-02						8	49	16.33%	36.96%			
May-02						8	30	26.67%	44.22%			
Jun-02						6	34	17.65%	38.12%			
Jul-02						7	24	29.17%	45.45%			
Aug-02						2	19	10.53%	30.69%			
Sep-02						4	35	11.43%	31.82%			



Checklist #14 - Resale - Basic ISDN Repair

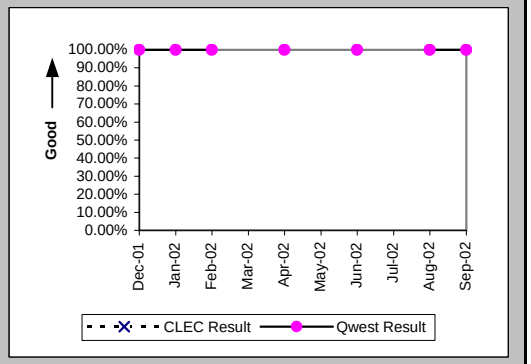
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						1	7	14.29%	34.99%			
Feb-02	0	1	0.00%	0	0	1	12	8.33%	27.64%	-0.29	-1.18	No
Mar-02						0	8	0.00%	0.00%			
Apr-02						3	15	20.00%	40.00%			
May-02						3	13	23.08%	42.13%			
Jun-02						2	15	13.33%	33.99%			
Jul-02						1	10	10.00%	30.00%			
Aug-02						1	6	16.67%	37.27%			
Sep-02												



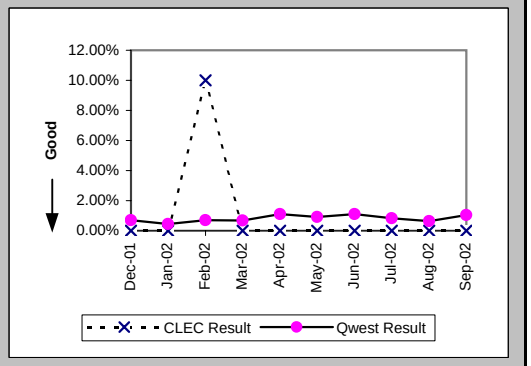
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02						2	2	100.00%	0.00%			
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



Trouble Rate (Percent) (MR-8) (Parity)

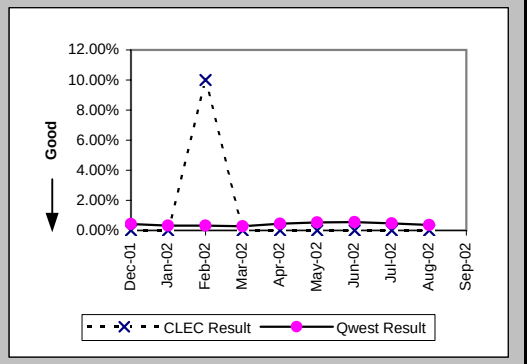
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	0	0	39	5521	0.71%	8.38%	-0.28	-1.17	No
Jan-02	0	11	0.00%	0	0	25	5507	0.45%	6.72%	-0.22	-1.14	No
Feb-02	1	10	10.00%	0	0	39	5505	0.71%	8.39%	1.81	0.1	Yes
Mar-02	0	9	0.00%	0	0	38	5504	0.69%	8.28%	-0.25	-1.15	No
Apr-02	0	9	0.00%	0	0	61	5467	1.12%	10.50%	-0.32	-1.19	No
May-02	0	9	0.00%	0	0	50	5427	0.92%	9.55%	-0.29	-1.18	No
Jun-02	0	9	0.00%	0	0	60	5413	1.11%	10.47%	-0.32	-1.19	No
Jul-02	0	9	0.00%	0	0	45	5420	0.83%	9.07%	-0.27	-1.17	No
Aug-02	0	9	0.00%	0	0	35	5456	0.64%	7.98%	-0.24	-1.15	No
Sep-02	0	9	0.00%	0	0	56	5413	1.03%	10.12%	-0.31	-1.19	No



Checklist #14 - Resale - Basic ISDN Repair

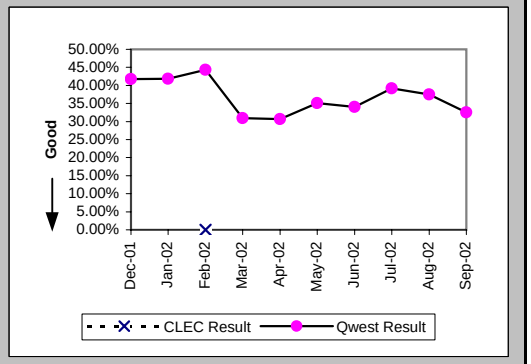
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	0	0	23	5521	0.42%	6.44%	-0.21	-1.13	No
Jan-02	0	11	0.00%	0	0	17	5507	0.31%	5.55%	-0.18	-1.11	No
Feb-02	1	10	10.00%	0	0	18	5505	0.33%	5.71%	2.14	0.3	Yes
Mar-02	0	9	0.00%	0	0	15	5504	0.27%	5.21%	-0.16	-1.1	No
Apr-02	0	9	0.00%	0	0	25	5467	0.46%	6.75%	-0.2	-1.12	No
May-02	0	9	0.00%	0	0	29	5427	0.53%	7.29%	-0.22	-1.13	No
Jun-02	0	9	0.00%	0	0	30	5413	0.55%	7.42%	-0.22	-1.14	No
Jul-02	0	9	0.00%	0	0	25	5420	0.46%	6.78%	-0.2	-1.12	No
Aug-02	0	9	0.00%	0	0	20	5456	0.37%	6.04%	-0.18	-1.11	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

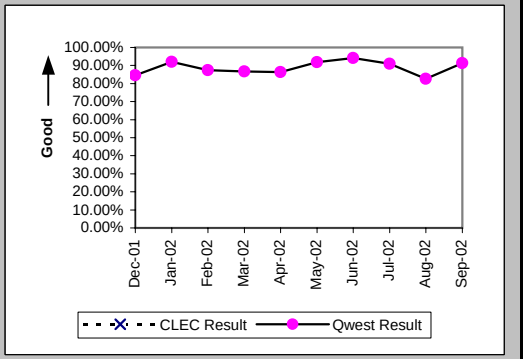
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	67	41.79%	49.32%			
Jan-02						18	43	41.86%	49.33%			
Feb-02	0	1	0.00%	0	0	31	70	44.29%	49.67%	-0.89	-1.54	No
Mar-02						17	55	30.91%	46.21%			
Apr-02						27	88	30.68%	46.12%			
May-02						27	77	35.06%	47.72%			
Jun-02						31	91	34.07%	47.39%			
Jul-02						29	74	39.19%	48.82%			
Aug-02						21	56	37.50%	48.41%			
Sep-02						27	83	32.53%	46.85%			



Checklist #14 - Resale - Qwest DSL Installation

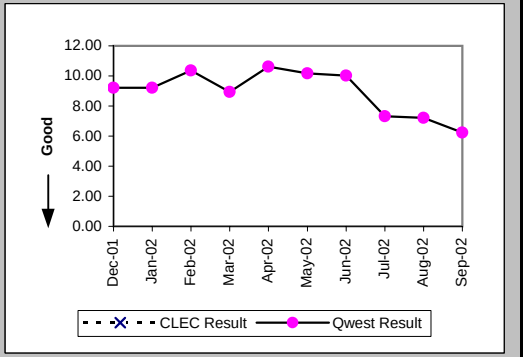
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	39	84.62%	36.08%			
Jan-02						23	25	92.00%	27.13%			
Feb-02						28	32	87.50%	33.07%			
Mar-02						26	30	86.67%	33.99%			
Apr-02						38	44	86.36%	34.32%			
May-02						45	49	91.84%	27.38%			
Jun-02						49	52	94.23%	23.32%			
Jul-02						61	67	91.04%	28.55%			
Aug-02						62	75	82.67%	37.85%			
Sep-02						52	57	91.23%	28.29%			



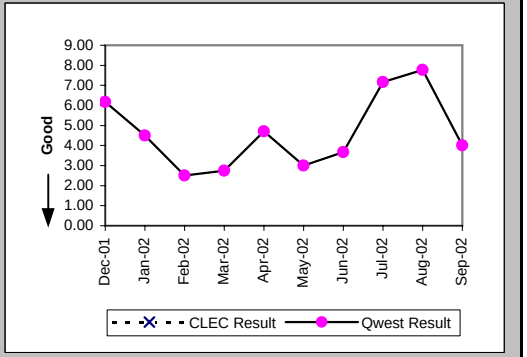
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						359	39	9.21	5.35			
Jan-02						258	28	9.21	4.72			
Feb-02						373	36	10.36	4.34			
Mar-02						277	31	8.94	3.76			
Apr-02						499	47	10.62	3.77			
May-02						518	51	10.16	3.37			
Jun-02						561	56	10.02	3.60			
Jul-02						497	68	7.31	4.70			
Aug-02						563	78	7.22	7.19			
Sep-02						368	59	6.24	2.79			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

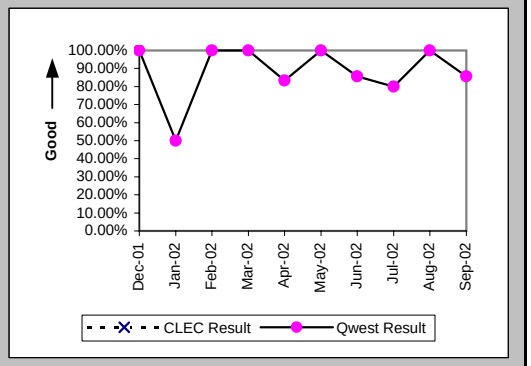
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	6	6.17	6.77			
Jan-02						9	2	4.50	3.54			
Feb-02						10	4	2.50	3.00			
Mar-02						11	4	2.75	0.96			
Apr-02						33	7	4.71	3.09			
May-02						12	4	3.00	1.83			
Jun-02						11	3	3.67	3.79			
Jul-02						43	6	7.17	8.40			
Aug-02						101	13	7.77	14.38			
Sep-02						24	6	4.00	2.61			



Checklist #14 - Resale - Qwest DSL Installation

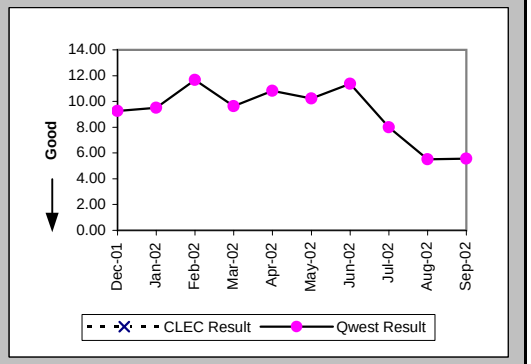
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						5	6	83.33%	37.27%			
May-02						9	9	100.00%	0.00%			
Jun-02						6	7	85.71%	34.99%			
Jul-02						4	5	80.00%	40.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						6	7	85.71%	34.99%			



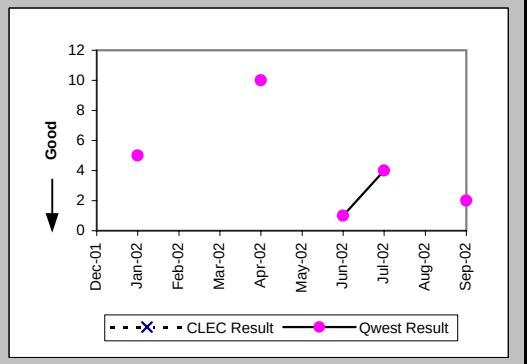
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						37	4	9.25	2.22			
Jan-02						19	2	9.50	2.12			
Feb-02						35	3	11.67	1.15			
Mar-02						77	8	9.62	3.16			
Apr-02						65	6	10.83	5.78			
May-02						92	9	10.22	2.68			
Jun-02						91	8	11.38	2.50			
Jul-02						40	5	8.00	2.35			
Aug-02						22	4	5.50	0.58			
Sep-02						39	7	5.57	1.27			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

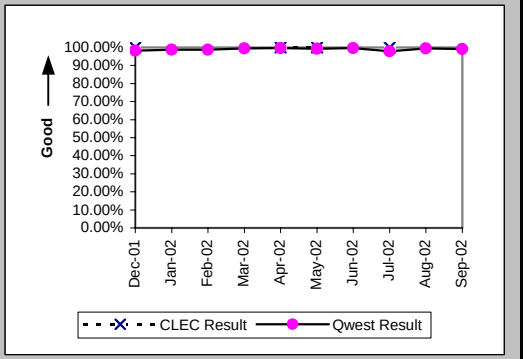
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02												
Mar-02												
Apr-02						10	1	10.00				
May-02												
Jun-02						1	1	1.00				
Jul-02						4	1	4.00				
Aug-02												
Sep-02						2	1	2.00				



Checklist #14 - Resale - Qwest DSL Installation

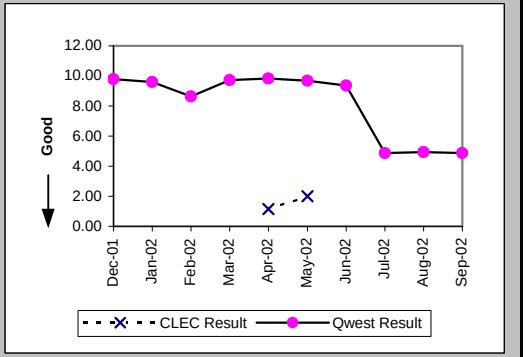
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1437	1464	98.16%	13.45%	-0.14	-1.08	No
Jan-02						1371	1387	98.85%	10.68%			
Feb-02						1321	1338	98.73%	11.20%			
Mar-02						1415	1423	99.44%	7.48%			
Apr-02	7	7	100.00%	0	0	1596	1603	99.56%	6.59%	-0.17	-1.11	No
May-02	1	1	100.00%	0	0	1548	1558	99.36%	7.99%	-0.08	-1.05	No
Jun-02						1511	1517	99.60%	6.28%			
Jul-02	1	1	100.00%	0	0	1845	1884	97.93%	14.24%	-0.15	-1.09	No
Aug-02						1777	1787	99.44%	7.46%			
Sep-02						1567	1581	99.11%	9.37%			



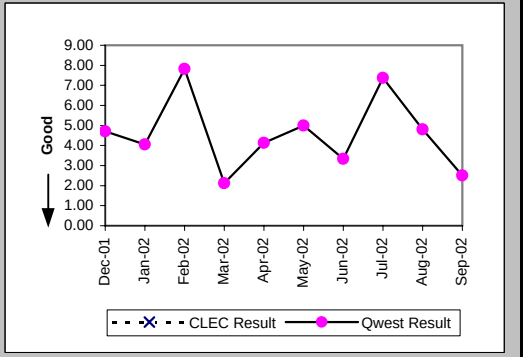
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6194	633	9.79	1.79			
Jan-02						7341	765	9.60	1.51			
Feb-02						8892	1029	8.64	2.83			
Mar-02						9506	977	9.73	1.20			
Apr-02	8	7	1.14	0	0	11887	1210	9.82	1.00	-22.84	-14.89	No
May-02	2	1	2.00	0	0	10615	1096	9.69	1.38	-5.57	-4.38	No
Jun-02						9183	980	9.37	1.68			
Jul-02						4851	995	4.88	0.80			
Aug-02						6640	1347	4.93	0.80			
Sep-02						5900	1208	4.88	0.56			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

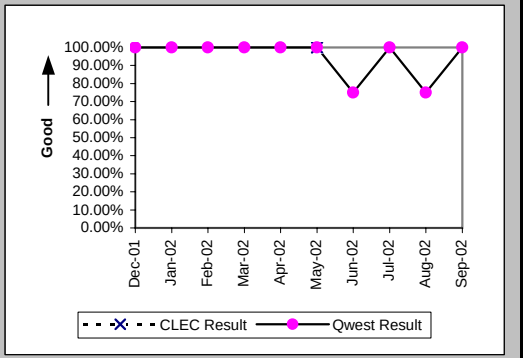
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						127	27	4.70	7.52			
Jan-02						65	16	4.06	2.64			
Feb-02						133	17	7.82	7.26			
Mar-02						17	8	2.12	1.55			
Apr-02						29	7	4.14	3.13			
May-02						50	10	5.00	3.43			
Jun-02						20	6	3.33	2.25			
Jul-02						140	19	7.37	7.51			
Aug-02						48	10	4.80	6.39			
Sep-02						15	6	2.50	2.26			



Checklist #14 - Resale - Qwest DSL Installation

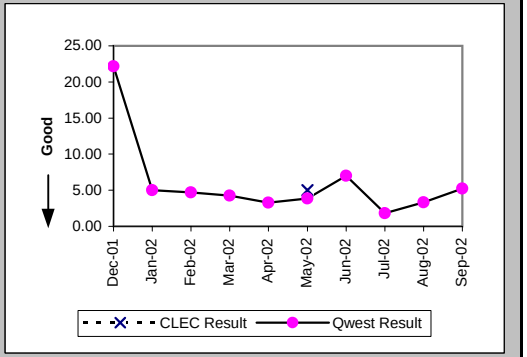
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						8	8	100.00%	0.00%			
Apr-02						7	7	100.00%	0.00%			
May-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Jun-02						3	4	75.00%	43.30%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						3	4	75.00%	43.30%			
Sep-02						4	4	100.00%	0.00%			



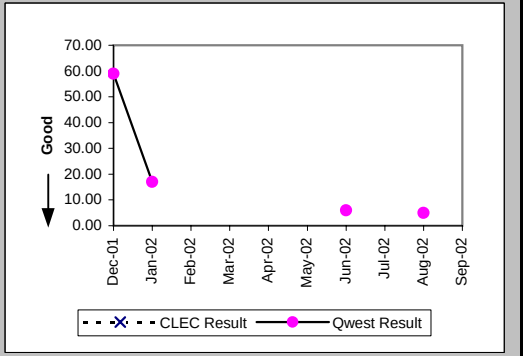
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	6	22.17	31.75			
Jan-02						15	3	5.00	1.73			
Feb-02						33	7	4.71	3.15			
Mar-02						34	8	4.25	5.80			
Apr-02						23	7	3.29	2.21			
May-02	5	1	5.00	0	0	27	7	3.86	3.18	0.08	-0.95	No
Jun-02						28	4	7.00	6.78			
Jul-02						9	5	1.80	1.10			
Aug-02						10	3	3.33	2.52			
Sep-02						21	4	5.25	2.36			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

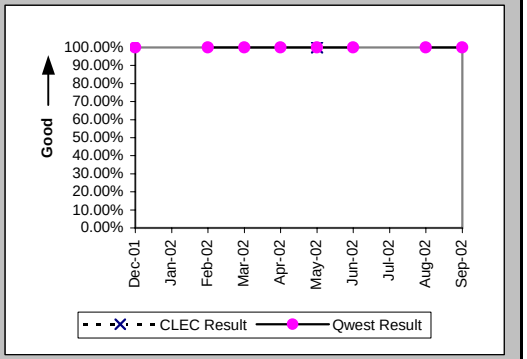
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	1	59.00				
Jan-02						17	1	17.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02												
Aug-02						5	1	5.00				
Sep-02												



Checklist #14 - Resale - Qwest DSL Installation

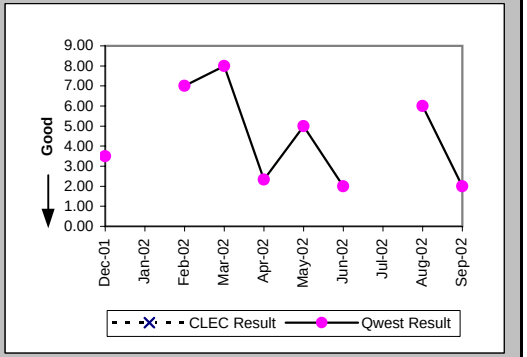
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02												
Feb-02						2	2	100.00%	0.00%			
Mar-02						3	3	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02						2	2	100.00%	0.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



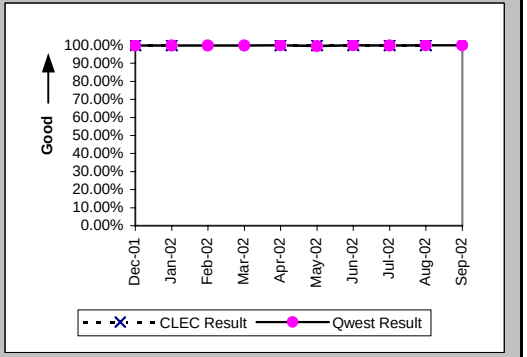
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	2	3.50	0.71			
Jan-02												
Feb-02						14	2	7.00	4.24			
Mar-02						24	3	8.00	4.00			
Apr-02						7	3	2.33	1.53			
May-02						10	2	5.00	4.24			
Jun-02						4	2	2.00	0.00			
Jul-02												
Aug-02						6	1	6.00				
Sep-02						2	1	2.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

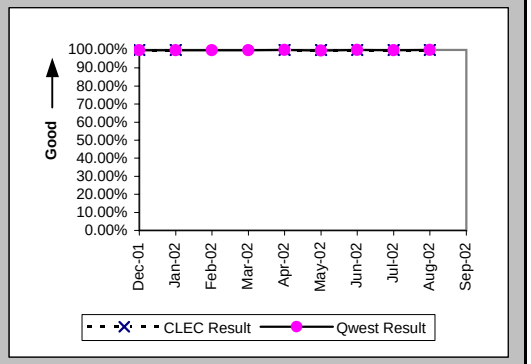
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1257	1260	99.76%	4.87%	-0.05	-1.03	No
Jan-02	1	1	100.00%	0	0	1469	1471	99.86%	3.68%	-0.04	-1.02	No
Feb-02						1403	1405	99.86%	3.77%			
Mar-02						1428	1430	99.86%	3.74%			
Apr-02	4	4	100.00%	0	0	1569	1570	99.94%	2.52%	-0.05	-1.03	No
May-02	5	5	100.00%	0	0	1639	1647	99.51%	6.95%	-0.16	-1.09	No
Jun-02	2	2	100.00%	0	0	1606	1607	99.94%	2.49%	-0.04	-1.02	No
Jul-02	1	1	100.00%	0	0	1773	1775	99.89%	3.35%	-0.03	-1.02	No
Aug-02	1	1	100.00%	0	0	1919	1919	100.00%	N/A	N/A	N/A	
Sep-02						1762	1763	99.94%	2.38%			



Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

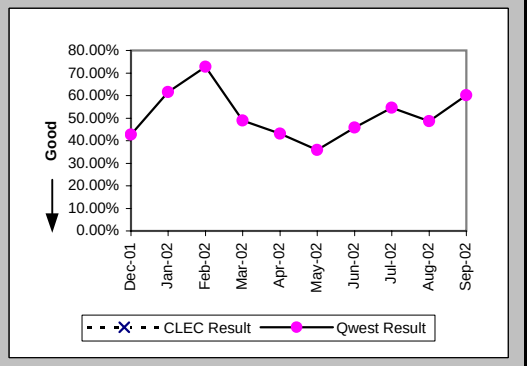
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	1258	1260	99.84%	3.98%	-0.04	-1.02	No
Jan-02	1	1	100.00%	0	0	1469	1471	99.86%	3.68%	-0.04	-1.02	No
Feb-02						1403	1405	99.86%	3.77%			
Mar-02						1428	1430	99.86%	3.74%			
Apr-02	4	4	100.00%	0	0	1570	1570	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	1641	1647	99.64%	6.02%	-0.14	-1.08	No
Jun-02	2	2	100.00%	0	0	1606	1607	99.94%	2.49%	-0.04	-1.02	No
Jul-02	1	1	100.00%	0	0	1773	1775	99.89%	3.35%	-0.03	-1.02	No
Aug-02	1	1	100.00%	0	0	1919	1919	100.00%	N/A	N/A	N/A	
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

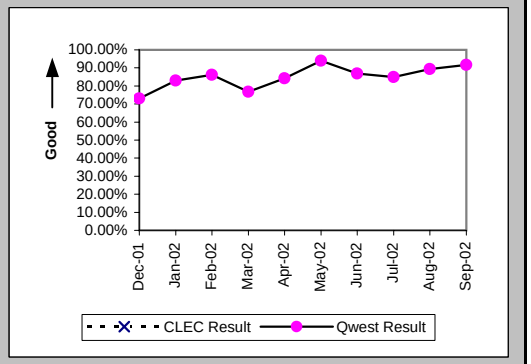
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	82	42.68%	49.46%			
Jan-02						120	195	61.54%	48.65%			
Feb-02						123	169	72.78%	44.51%			
Mar-02						92	188	48.94%	49.99%			
Apr-02						56	130	43.08%	49.52%			
May-02						56	156	35.90%	47.97%			
Jun-02						66	144	45.83%	49.83%			
Jul-02						112	205	54.63%	49.78%			
Aug-02						139	286	48.60%	49.98%			
Sep-02						118	196	60.20%	48.95%			



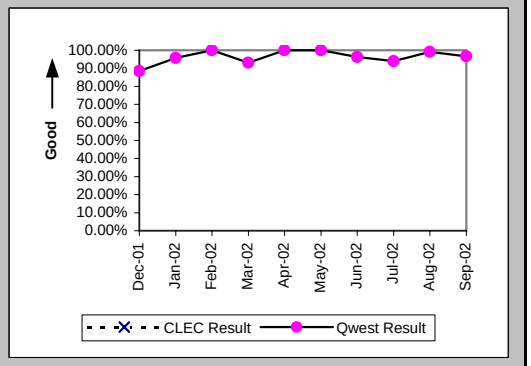
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	26	73.08%	44.36%			
Jan-02						39	47	82.98%	37.58%			
Feb-02						25	29	86.21%	34.48%			
Mar-02						33	43	76.74%	42.25%			
Apr-02						32	38	84.21%	36.46%			
May-02						31	33	93.94%	23.86%			
Jun-02						46	53	86.79%	33.86%			
Jul-02						56	66	84.85%	35.86%			
Aug-02						92	103	89.32%	30.89%			
Sep-02						55	60	91.67%	27.64%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

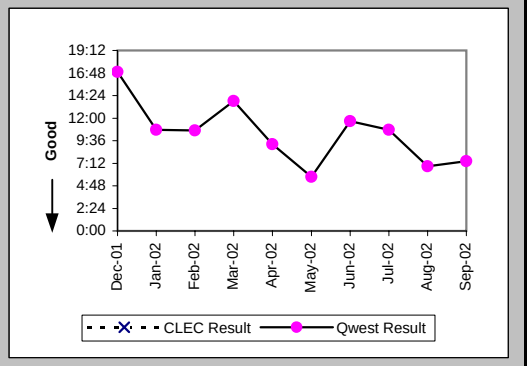
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	26	88.46%	31.95%			
Jan-02						45	47	95.74%	20.18%			
Feb-02						29	29	100.00%	0.00%			
Mar-02						40	43	93.02%	25.48%			
Apr-02						38	38	100.00%	0.00%			
May-02						33	33	100.00%	0.00%			
Jun-02						51	53	96.23%	19.06%			
Jul-02						62	66	93.94%	23.86%			
Aug-02						102	103	99.03%	9.81%			
Sep-02						58	60	96.67%	17.95%			



Checklist #14 - Resale - Qwest DSL Repair

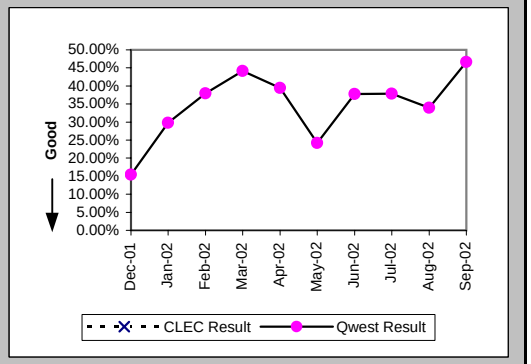
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						439:59	26	16:55	20:00			
Jan-02						505:37	47	10:45	15:09			
Feb-02						310:05	29	10:42	12:24			
Mar-02						594:39	43	13:50	17:58			
Apr-02						350:38	38	9:14	11:09			
May-02						189:54	33	5:45	10:07			
Jun-02						617:56	53	11:40	17:50			
Jul-02						710:15	66	10:46	17:57			
Aug-02						708:59	103	6:53	11:34			
Sep-02						445:48	60	7:26	13:40			



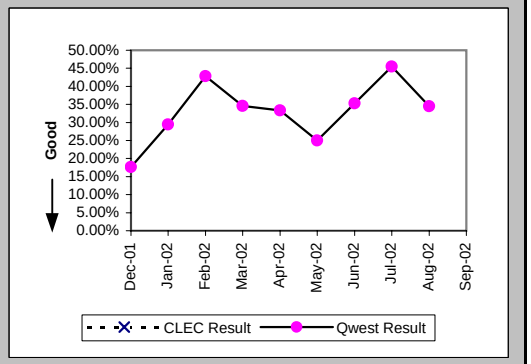
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	26	15.38%	36.08%			
Jan-02						14	47	29.79%	45.73%			
Feb-02						11	29	37.93%	48.52%			
Mar-02						19	43	44.19%	49.66%			
Apr-02						15	38	39.47%	48.88%			
May-02						8	33	24.24%	42.86%			
Jun-02						20	53	37.74%	48.47%			
Jul-02						25	66	37.88%	48.51%			
Aug-02						35	103	33.98%	47.36%			
Sep-02						28	60	46.67%	49.89%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

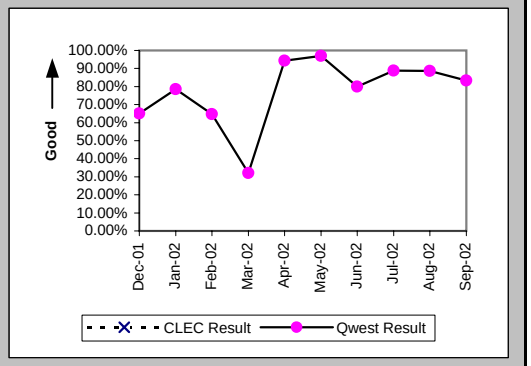
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						10	34	29.41%	45.56%			
Feb-02						9	21	42.86%	49.49%			
Mar-02						9	26	34.62%	47.57%			
Apr-02						10	30	33.33%	47.14%			
May-02						5	20	25.00%	43.30%			
Jun-02						12	34	35.29%	47.79%			
Jul-02						15	33	45.45%	49.79%			
Aug-02						20	58	34.48%	47.53%			
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

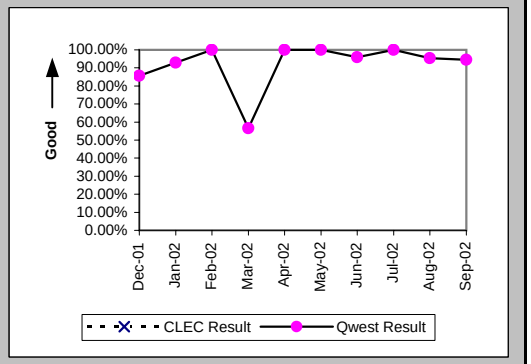
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	20	65.00%	47.70%			
Jan-02						22	28	78.57%	41.03%			
Feb-02						11	17	64.71%	47.79%			
Mar-02						17	53	32.08%	46.68%			
Apr-02						33	35	94.29%	23.21%			
May-02						65	67	97.01%	17.02%			
Jun-02						20	25	80.00%	40.00%			
Jul-02						24	27	88.89%	31.43%			
Aug-02						39	44	88.64%	31.74%			
Sep-02						15	18	83.33%	37.27%			



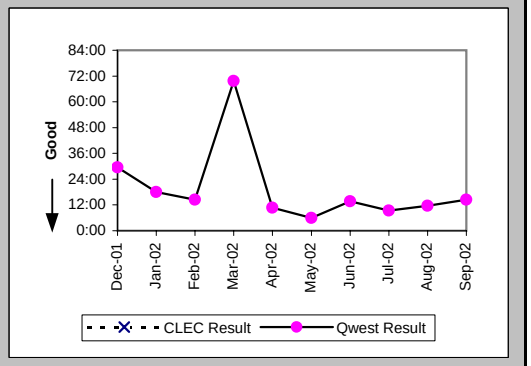
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	21	85.71%	34.99%			
Jan-02						26	28	92.86%	25.75%			
Feb-02						17	17	100.00%	0.00%			
Mar-02						30	53	56.60%	49.56%			
Apr-02						36	36	100.00%	0.00%			
May-02						67	67	100.00%	0.00%			
Jun-02						24	25	96.00%	19.60%			
Jul-02						27	27	100.00%	0.00%			
Aug-02						42	44	95.45%	20.83%			
Sep-02						17	18	94.44%	22.91%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

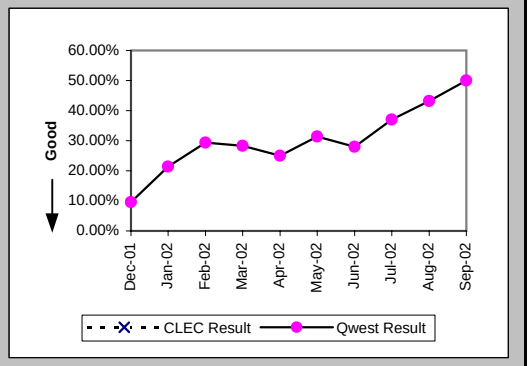
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						618:22	21	29:27	48:33			
Jan-02						502:47	28	17:57	26:49			
Feb-02						246:27	17	14:30	14:15			
Mar-02						3693:16	53	69:41	146:22			
Apr-02						388:21	36	10:47	10:54			
May-02						395:14	67	5:54	8:12			
Jun-02						341:44	25	13:40	20:03			
Jul-02						254:18	27	9:25	10:35			
Aug-02						511:16	44	11:37	20:12			
Sep-02						260:01	18	14:27	39:22			



Checklist #14 - Resale - Qwest DSL Repair

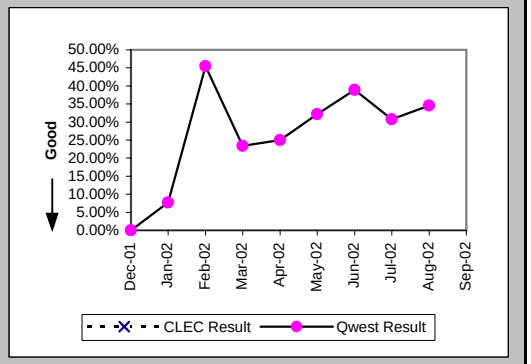
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	21	9.52%	29.35%			
Jan-02						6	28	21.43%	41.03%			
Feb-02						5	17	29.41%	45.56%			
Mar-02						15	53	28.30%	45.05%			
Apr-02						9	36	25.00%	43.30%			
May-02						21	67	31.34%	46.39%			
Jun-02						7	25	28.00%	44.90%			
Jul-02						10	27	37.04%	48.29%			
Aug-02						19	44	43.18%	49.53%			
Sep-02						9	18	50.00%	50.00%			



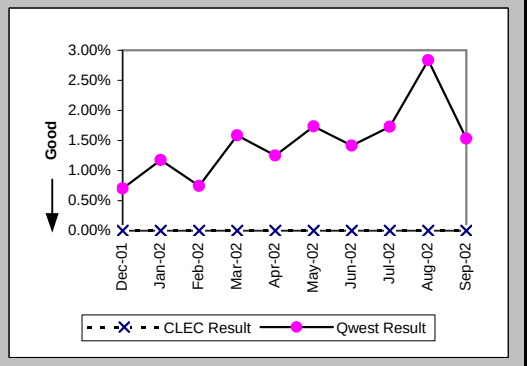
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	13	0.00%	0.00%			
Jan-02						1	13	7.69%	26.65%			
Feb-02						5	11	45.45%	49.79%			
Mar-02						11	47	23.40%	42.34%			
Apr-02						5	20	25.00%	43.30%			
May-02						18	56	32.14%	46.70%			
Jun-02						7	18	38.89%	48.75%			
Jul-02						4	13	30.77%	46.15%			
Aug-02						9	26	34.62%	47.57%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

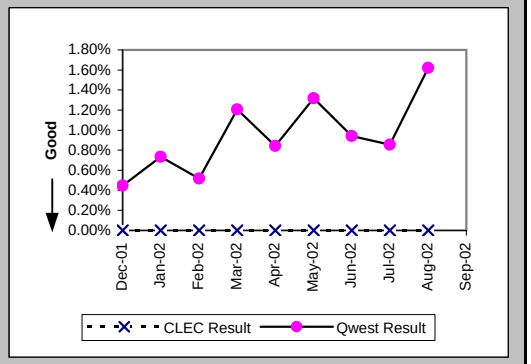
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	47	6690	0.70%	8.35%	-0.08	-1.05	No
Jan-02	0	1	0.00%	0	0	75	6390	1.17%	10.77%	-0.11	-1.07	No
Feb-02	0	1	0.00%	0	0	46	6196	0.74%	8.58%	-0.09	-1.05	No
Mar-02	0	1	0.00%	0	0	96	6058	1.58%	12.49%	-0.13	-1.08	No
Apr-02	0	1	0.00%	0	0	74	5925	1.25%	11.11%	-0.11	-1.07	No
May-02	0	3	0.00%	0	0	100	5767	1.73%	13.05%	-0.23	-1.14	No
Jun-02	0	3	0.00%	0	0	78	5523	1.41%	11.80%	-0.21	-1.13	No
Jul-02	0	3	0.00%	0	0	93	5381	1.73%	13.03%	-0.23	-1.14	No
Aug-02	0	3	0.00%	0	0	147	5186	2.83%	16.60%	-0.3	-1.18	No
Sep-02	0	3	0.00%	0	0	78	5085	1.53%	12.29%	-0.22	-1.13	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

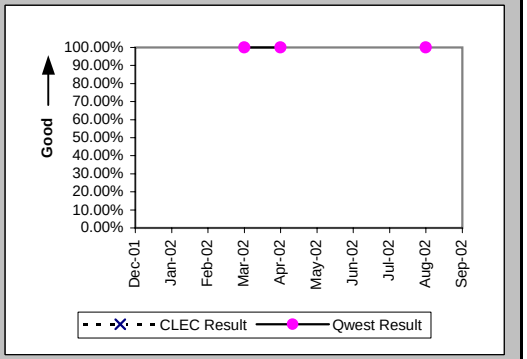
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	30	6690	0.45%	6.68%	-0.07	-1.04	No
Jan-02	0	1	0.00%	0	0	47	6390	0.74%	8.54%	-0.09	-1.05	No
Feb-02	0	1	0.00%	0	0	32	6196	0.52%	7.17%	-0.07	-1.04	No
Mar-02	0	1	0.00%	0	0	73	6058	1.21%	10.91%	-0.11	-1.07	No
Apr-02	0	1	0.00%	0	0	50	5925	0.84%	9.15%	-0.09	-1.06	No
May-02	0	3	0.00%	0	0	76	5767	1.32%	11.40%	-0.2	-1.12	No
Jun-02	0	3	0.00%	0	0	52	5523	0.94%	9.66%	-0.17	-1.1	No
Jul-02	0	3	0.00%	0	0	46	5381	0.85%	9.21%	-0.16	-1.1	No
Aug-02	0	3	0.00%	0	0	84	5186	1.62%	12.62%	-0.22	-1.14	No
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

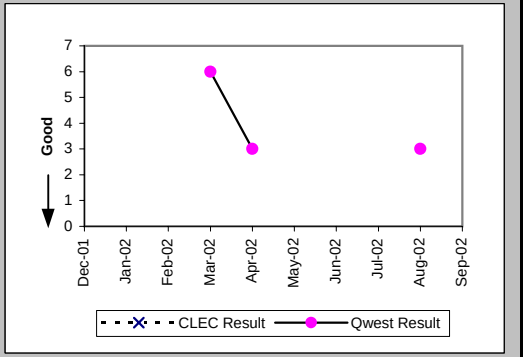
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02												



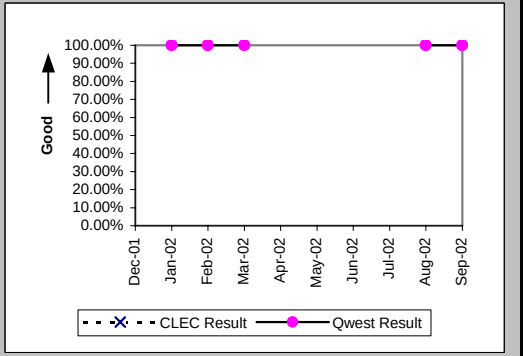
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						6	1	6.00				
Apr-02						3	1	3.00				
May-02												
Jun-02												
Jul-02												
Aug-02						3	1	3.00				
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

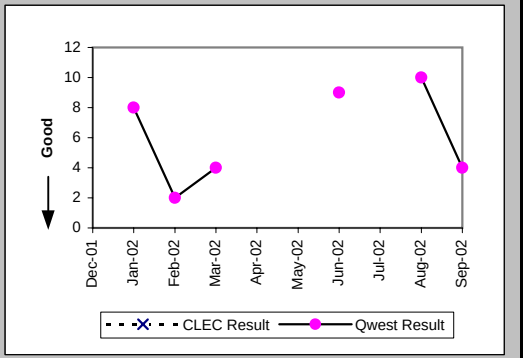
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			



Checklist #14 - Resale - Primary ISDN Installation

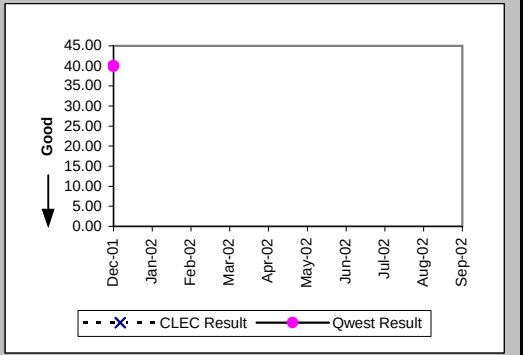
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						16	2	8.00	5.66			
Feb-02						2	1	2.00				
Mar-02						4	1	4.00				
Apr-02												
May-02												
Jun-02						9	1	9.00				
Jul-02												
Aug-02						10	1	10.00				
Sep-02						12	3	4.00	0.00			



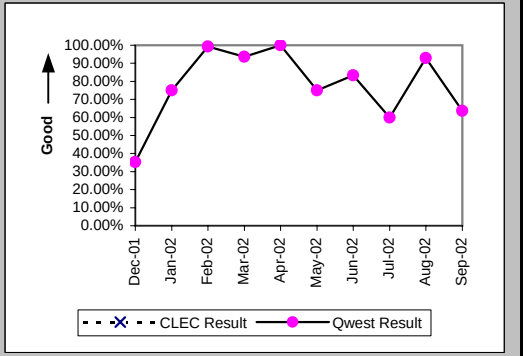
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	1	40.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

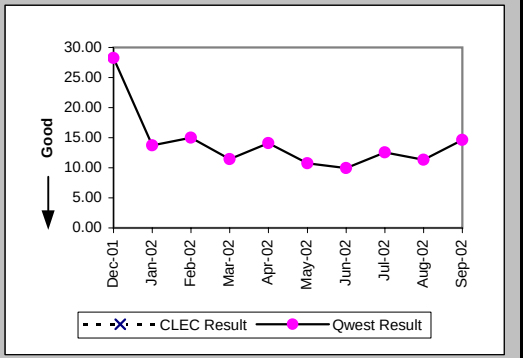
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	34	35.29%	47.79%			
Jan-02						9	12	75.00%	43.30%			
Feb-02						128	129	99.22%	8.77%			
Mar-02						29	31	93.55%	24.57%			
Apr-02						5	5	100.00%	0.00%			
May-02						12	16	75.00%	43.30%			
Jun-02						10	12	83.33%	37.27%			
Jul-02						15	25	60.00%	48.99%			
Aug-02						39	42	92.86%	25.75%			
Sep-02						7	11	63.64%	48.10%			



Checklist #14 - Resale - Primary ISDN Installation

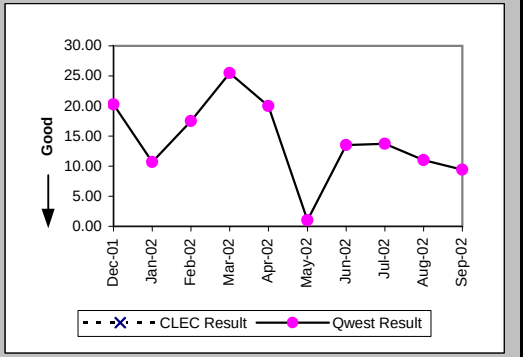
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2035	72	28.26	12.87			
Jan-02						1426	104	13.71	3.46			
Feb-02						1139	76	14.99	6.33			
Mar-02						365	32	11.41	7.92			
Apr-02						522	37	14.11	2.73			
May-02						226	21	10.76	3.90			
Jun-02						169	17	9.94	7.44			
Jul-02						439	35	12.54	6.96			
Aug-02						1335	118	11.31	3.17			
Sep-02						249	17	14.65	3.86			



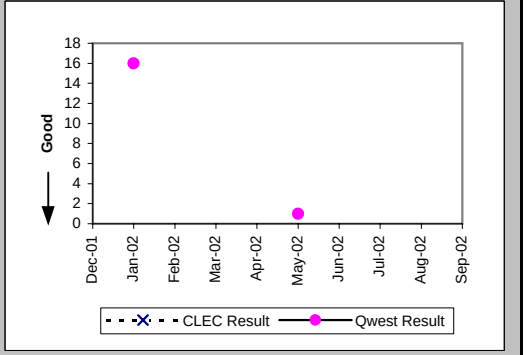
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1155	57	20.26	10.35			
Jan-02						32	3	10.67	4.04			
Feb-02						35	2	17.50	4.95			
Mar-02						51	2	25.50	31.82			
Apr-02						20	1	20.00				
May-02						3	3	1.00	0.00			
Jun-02						27	2	13.50	17.68			
Jul-02						137	10	13.70	7.41			
Aug-02						55	5	11.00	6.63			
Sep-02						47	5	9.40	3.51			



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

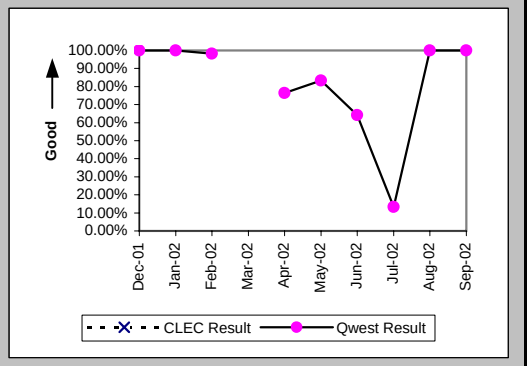
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						32	2	16.00	0.00			
Feb-02												
Mar-02												
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

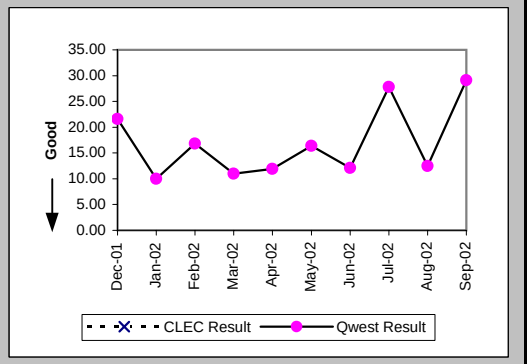
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						2	2	100.00%	0.00%			
Feb-02						58	59	98.31%	12.91%			
Mar-02												
Apr-02						13	17	76.47%	42.42%			
May-02						25	30	83.33%	37.27%			
Jun-02						43	67	64.18%	47.95%			
Jul-02						4	30	13.33%	33.99%			
Aug-02						21	21	100.00%	0.00%			
Sep-02						4	4	100.00%	0.00%			



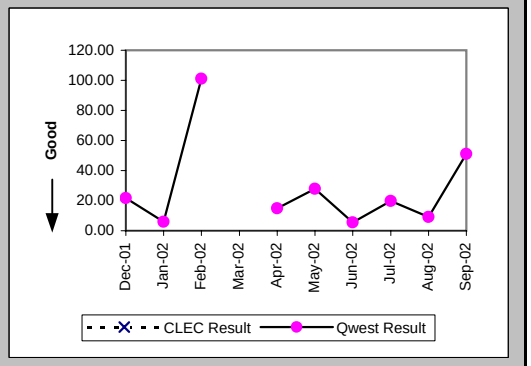
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						173	8	21.62	10.77			
Jan-02						30	3	10.00	5.57			
Feb-02						1667	99	16.84	30.00			
Mar-02						132	12	11.00	0.00			
Apr-02						547	46	11.89	6.24			
May-02						524	32	16.38	14.05			
Jun-02						873	72	12.12	5.49			
Jul-02						1500	54	27.78	21.21			
Aug-02						237	19	12.47	6.34			
Sep-02						320	11	29.09	29.82			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

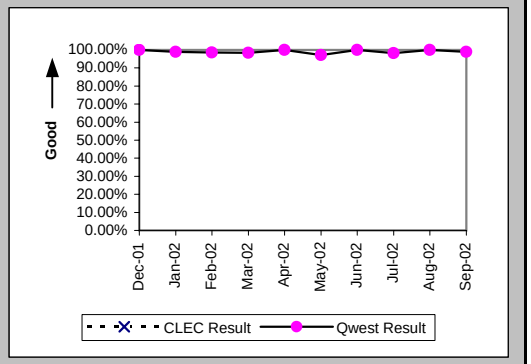
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	4	21.75	4.50			
Jan-02						6	1	6.00				
Feb-02						202	2	101.00	135.76			
Mar-02												
Apr-02						104	7	14.86	8.32			
May-02						195	7	27.86	16.41			
Jun-02						167	30	5.57	5.00			
Jul-02						555	28	19.82	9.96			
Aug-02						55	6	9.17	5.95			
Sep-02						153	3	51.00	26.85			



Checklist #14 - Resale - Primary ISDN Installation

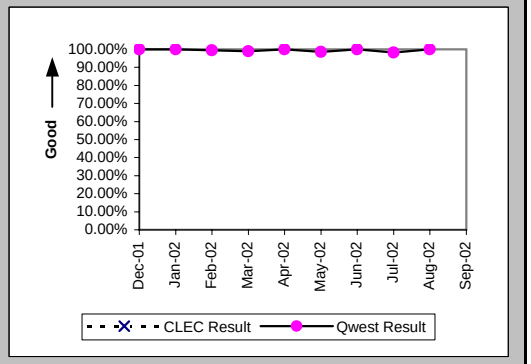
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	57	100.00%	0.00%			
Jan-02						97	98	98.98%	10.05%			
Feb-02						200	203	98.52%	12.07%			
Mar-02						181	184	98.37%	12.66%			
Apr-02						81	81	100.00%	0.00%			
May-02						70	72	97.22%	16.43%			
Jun-02						93	93	100.00%	0.00%			
Jul-02						110	112	98.21%	13.24%			
Aug-02						122	122	100.00%	0.00%			
Sep-02						89	90	98.89%	10.48%			



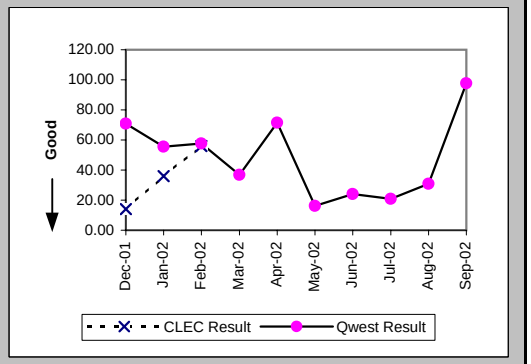
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						57	57	100.00%	0.00%			
Jan-02						98	98	100.00%	0.00%			
Feb-02						202	203	99.51%	7.00%			
Mar-02						182	184	98.91%	10.37%			
Apr-02						81	81	100.00%	0.00%			
May-02						71	72	98.61%	11.70%			
Jun-02						93	93	100.00%	0.00%			
Jul-02						110	112	98.21%	13.24%			
Aug-02						122	122	100.00%	0.00%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

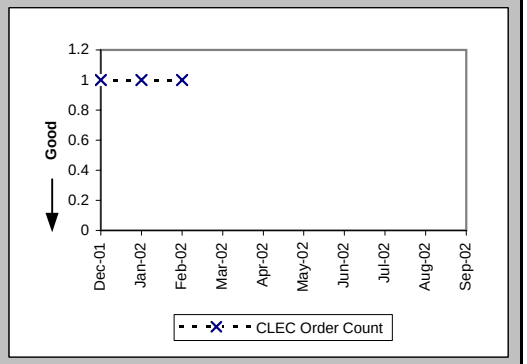
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	1	14.00	0	0	283	4	70.75	78.61	-0.65	-1.39	No
Jan-02	36	1	36.00	0	0	222	4	55.50	63.69	-0.27	-1.17	No
Feb-02	56	1	56.00	0	0	173	3	57.67	98.15	-0.01	-1.01	No
Mar-02						257	7	36.71	68.94			
Apr-02						1286	18	71.44	38.91			
May-02						404	25	16.16	45.84			
Jun-02						434	18	24.11	58.56			
Jul-02						481	23	20.91	58.62			
Aug-02						616	20	30.80	65.27			
Sep-02						488	5	97.60	130.16			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

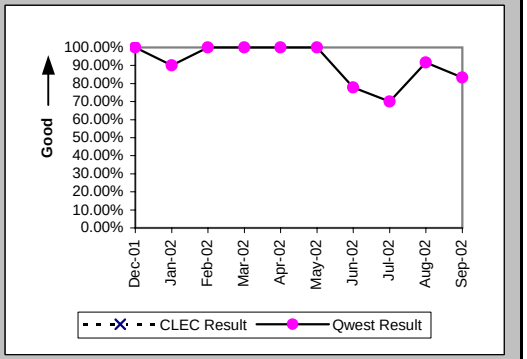
Date	CLEC Order Count
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Primary ISDN Repair

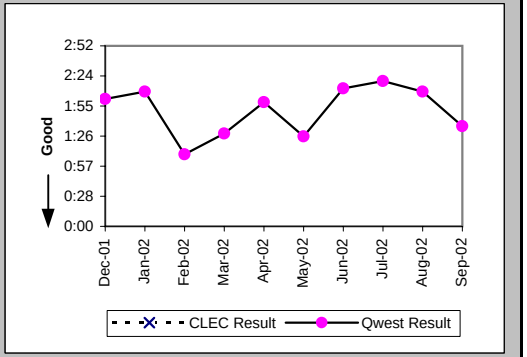
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						9	10	90.00%	30.00%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						4	4	100.00%	0.00%			
May-02						10	10	100.00%	0.00%			
Jun-02						7	9	77.78%	41.57%			
Jul-02						7	10	70.00%	45.83%			
Aug-02						11	12	91.67%	27.64%			
Sep-02						5	6	83.33%	37.27%			



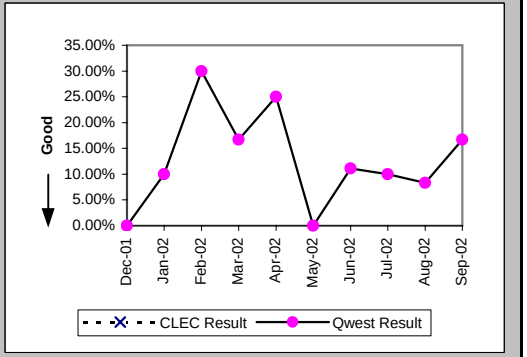
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8:06	4	2:02	1:53			
Jan-02						21:26	10	2:09	3:39			
Feb-02						11:26	10	1:09	1:11			
Mar-02						8:55	6	1:29	1:06			
Apr-02						7:55	4	1:59	1:17			
May-02						14:21	10	1:26	1:05			
Jun-02						19:45	9	2:12	2:39			
Jul-02						23:15	10	2:19	2:23			
Aug-02						25:51	12	2:09	2:44			
Sep-02						9:33	6	1:36	1:50			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

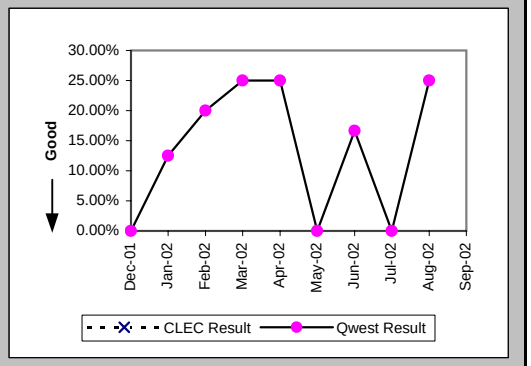
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	4	0.00%	0.00%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						3	10	30.00%	45.83%			
Mar-02						1	6	16.67%	37.27%			
Apr-02						1	4	25.00%	43.30%			
May-02						0	10	0.00%	0.00%			
Jun-02						1	9	11.11%	31.43%			
Jul-02						1	10	10.00%	30.00%			
Aug-02						1	12	8.33%	27.64%			
Sep-02						1	6	16.67%	37.27%			



Checklist #14 - Resale - Primary ISDN Repair

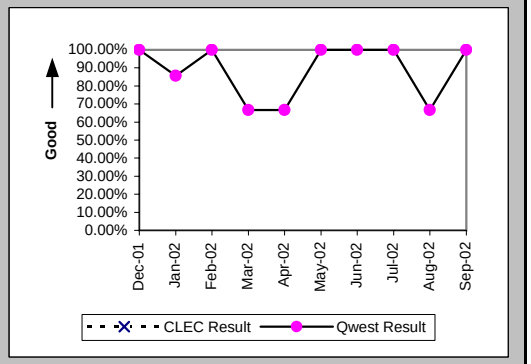
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						1	8	12.50%	33.07%			
Feb-02						1	5	20.00%	40.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						1	4	25.00%	43.30%			
May-02						0	6	0.00%	0.00%			
Jun-02						1	6	16.67%	37.27%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02												



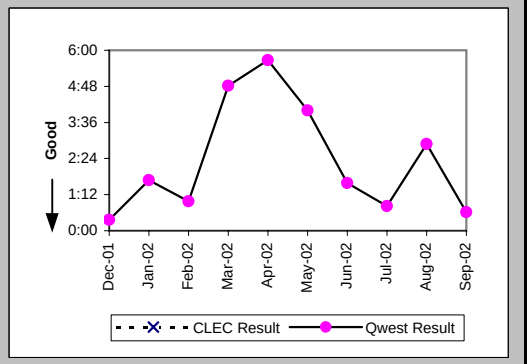
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						6	7	85.71%	34.99%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						2	3	66.67%	47.14%			
May-02						1	1	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						8	8	100.00%	0.00%			
Aug-02						2	3	66.67%	47.14%			
Sep-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

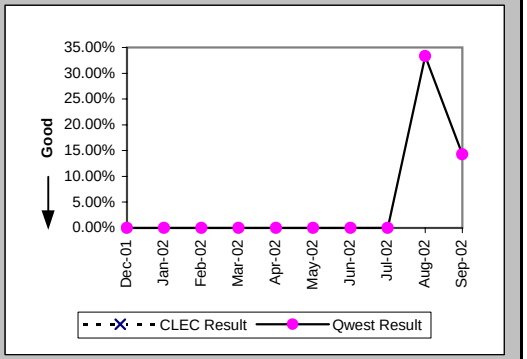
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:07	3	0:22	0:24			
Jan-02						11:46	7	1:41	1:58			
Feb-02						1:58	2	0:59	0:35			
Mar-02						14:26	3	4:49	5:02			
Apr-02						16:59	3	5:40	9:28			
May-02						4:00	1	4:00				
Jun-02						4:46	3	1:35	0:20			
Jul-02						6:34	8	0:49	0:58			
Aug-02						8:40	3	2:53	2:48			
Sep-02						4:16	7	0:37	0:42			



Checklist #14 - Resale - Primary ISDN Repair

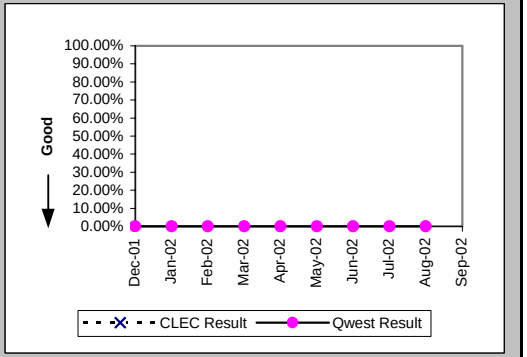
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	3	0.00%	0.00%			
Jan-02						0	7	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						0	3	0.00%	0.00%			
Apr-02						0	3	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	3	0.00%	0.00%			
Jul-02						0	8	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02						1	7	14.29%	34.99%			



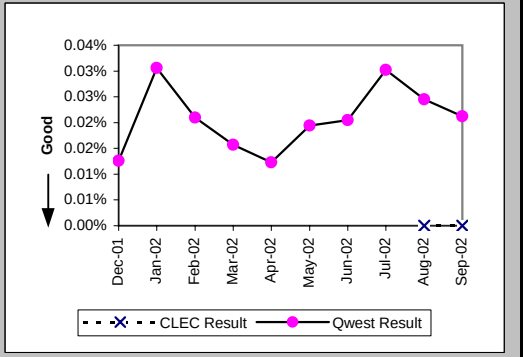
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

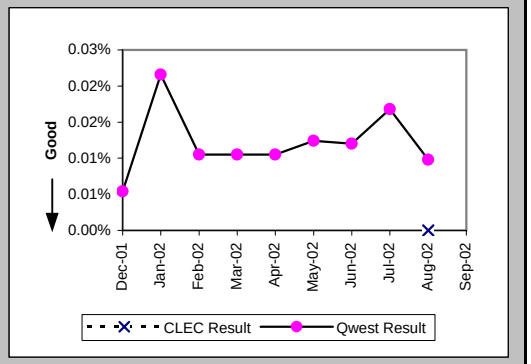
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	55475	0.01%	1.12%			
Jan-02						17	55519	0.03%	1.75%			
Feb-02						12	57113	0.02%	1.45%			
Mar-02						9	57330	0.02%	1.25%			
Apr-02						7	56873	0.01%	1.11%			
May-02						11	56574	0.02%	1.39%			
Jun-02						12	58426	0.02%	1.43%			
Jul-02						18	59559	0.03%	1.74%			
Aug-02	0	48	0.00%	0	0	15	61137	0.02%	1.57%	-0.11	-1.07	No
Sep-02	0	48	0.00%	0	0	13	61464	0.02%	1.45%	-0.1	-1.06	No



Checklist #14 - Resale - Primary ISDN Repair

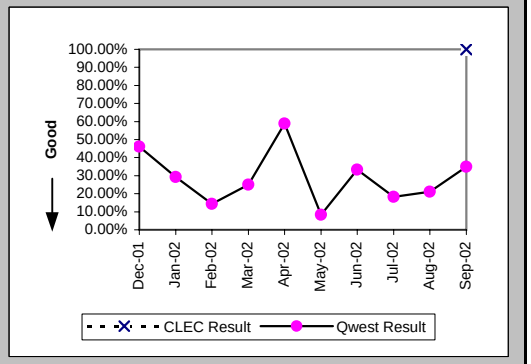
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	55475	0.01%	0.74%			
Jan-02						12	55519	0.02%	1.47%			
Feb-02						6	57113	0.01%	1.02%			
Mar-02						6	57330	0.01%	1.02%			
Apr-02						6	56873	0.01%	1.03%			
May-02						7	56574	0.01%	1.11%			
Jun-02						7	58426	0.01%	1.09%			
Jul-02						10	59559	0.02%	1.30%			
Aug-02	0	48	0.00%	0	0	6	61137	0.01%	0.99%	-0.07	-1.04	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

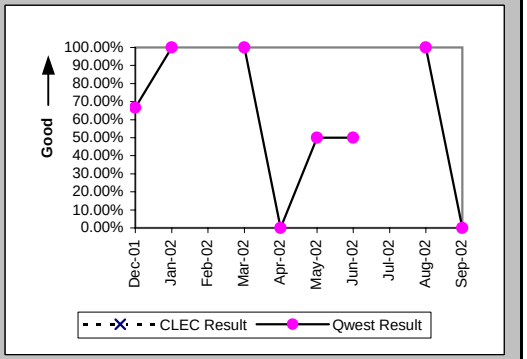
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	13	46.15%	49.85%			
Jan-02						7	24	29.17%	45.45%			
Feb-02						2	14	14.29%	34.99%			
Mar-02						3	12	25.00%	43.30%			
Apr-02						10	17	58.82%	49.22%			
May-02						1	12	8.33%	27.64%			
Jun-02						6	18	33.33%	47.14%			
Jul-02						4	22	18.18%	38.57%			
Aug-02						4	19	21.05%	40.77%			
Sep-02	1	1	100.00%	0	0	7	20	35.00%	47.70%	0.9	-0.46	No



Checklist #14 - Resale - DS0 Installation

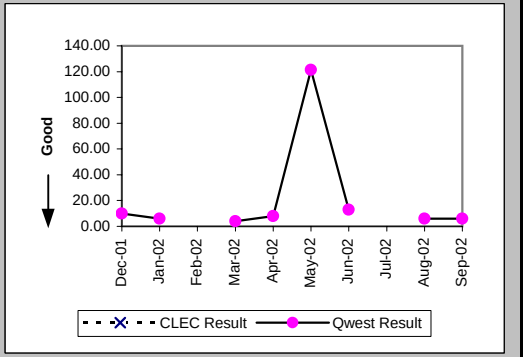
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	3	66.67%	47.14%			
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						1	2	50.00%	50.00%			
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			



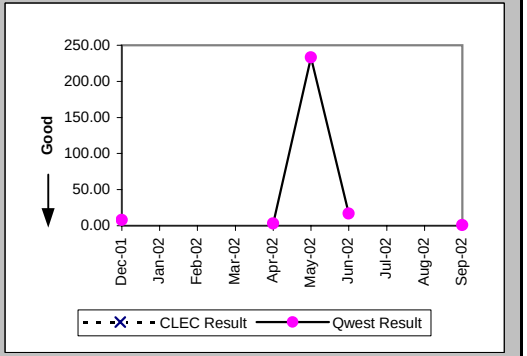
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	3	10.00	4.58			
Jan-02						12	2	6.00	2.83			
Feb-02												
Mar-02						4	1	4.00				
Apr-02						8	1	8.00				
May-02						243	2	121.50	164.76			
Jun-02						26	2	13.00	9.90			
Jul-02												
Aug-02						6	1	6.00				
Sep-02						6	1	6.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

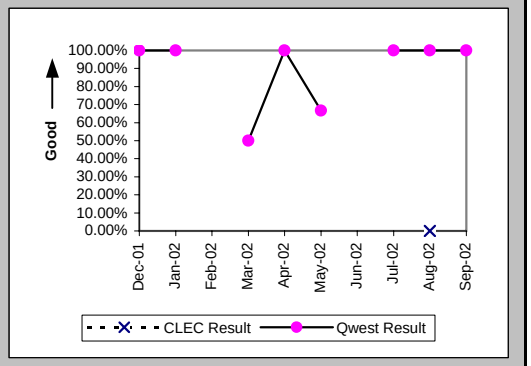
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02						3	1	3.00				
May-02						233	1	233.00				
Jun-02						17	1	17.00				
Jul-02												
Aug-02												
Sep-02						1	1	1.00				



Checklist #14 - Resale - DS0 Installation

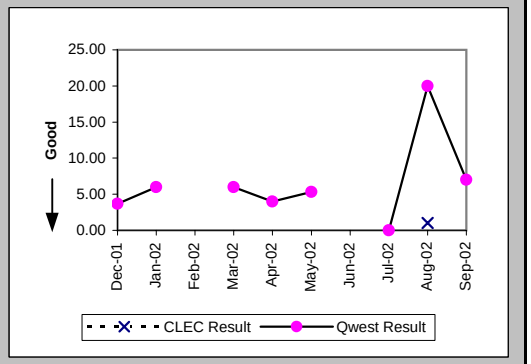
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	3	100.00%	0.00%			
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02						1	2	50.00%	50.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						2	3	66.67%	47.14%			
Jun-02												
Jul-02						1	1	100.00%	0.00%			
Aug-02	0	1	0.00%	0	0	1	1	100.00%	N/A	N/A	-0.59	No
Sep-02						1	1	100.00%	0.00%			



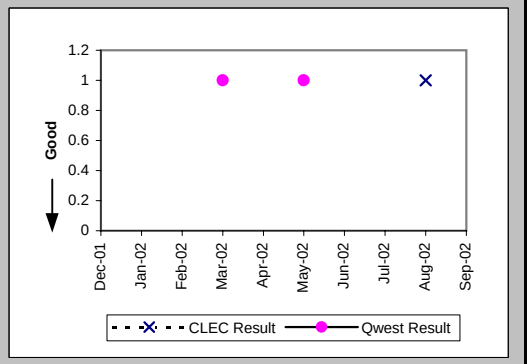
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	3	3.67	2.31			
Jan-02						18	3	6.00	3.61			
Feb-02												
Mar-02						12	2	6.00	0.00			
Apr-02						12	3	4.00	1.73			
May-02						16	3	5.33	0.58			
Jun-02												
Jul-02						0	1	0.00				
Aug-02	1	1	1.00	0	0	20	1	20.00				
Sep-02						7	1	7.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

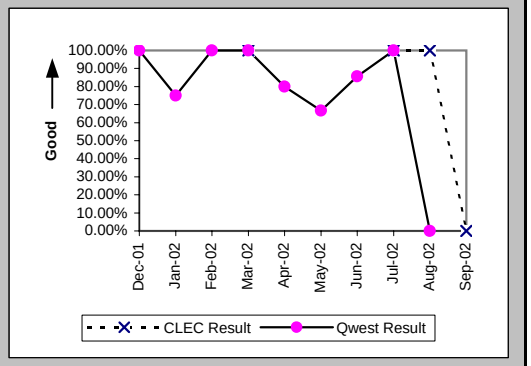
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02						1	1	1.00				
Apr-02												
May-02						1	1	1.00				
Jun-02												
Jul-02												
Aug-02	1	1	1.00	0	0							
Sep-02												



Checklist #14 - Resale - DS0 Installation

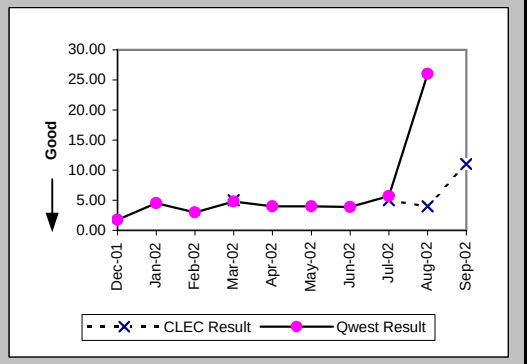
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						2	2	100.00%	0.00%			
Mar-02	1	1	100.00%	0	0	5	5	100.00%	N/A	N/A	N/A	
Apr-02						8	10	80.00%	40.00%			
May-02						2	3	66.67%	47.14%			
Jun-02						6	7	85.71%	34.99%			
Jul-02	1	1	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	1	0	3	0.00%	N/A	N/A		
Sep-02	0	1	0.00%	0	0							



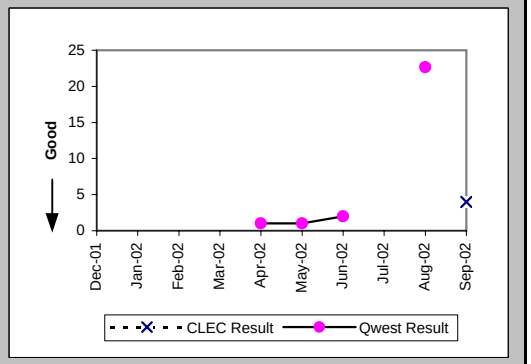
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	4	1.75	2.06			
Jan-02						18	4	4.50	6.45			
Feb-02						6	2	3.00	1.41			
Mar-02	5	1	5.00	0	0	24	5	4.80	1.30	-0.52	-1.32	No
Apr-02						40	10	4.00	1.33			
May-02						12	3	4.00	2.00			
Jun-02						27	7	3.86	1.57			
Jul-02	5	1	5.00	0	0	40	7	5.71	0.76	-0.88	-1.54	No
Aug-02	4	1	4.00	0	1	78	3	26.00	18.52	-1.03	-1.63	No
Sep-02	11	1	11.00	0	0							



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

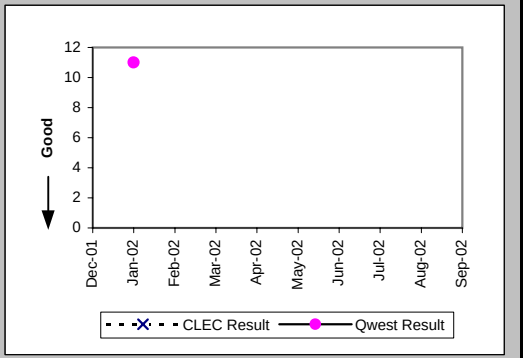
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						2	2	1.00	0.00			
May-02						1	1	1.00				
Jun-02						2	1	2.00				
Jul-02												
Aug-02						68	3	22.67	20.03			
Sep-02	4	1	4.00	0	0							



Checklist #14 - Resale - DS0 Installation

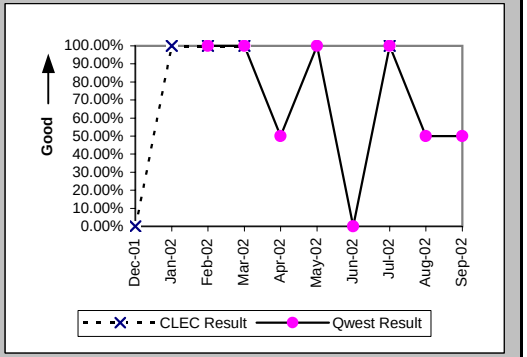
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						11	1	11.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



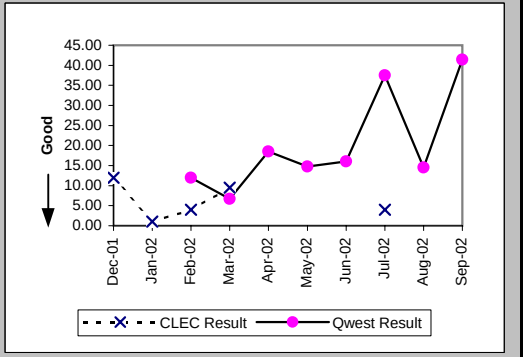
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0							
Jan-02	1	1	100.00%	0	0							
Feb-02	1	1	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	2	2	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02						1	2	50.00%	50.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02						2	4	50.00%	50.00%			
Sep-02						2	4	50.00%	50.00%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

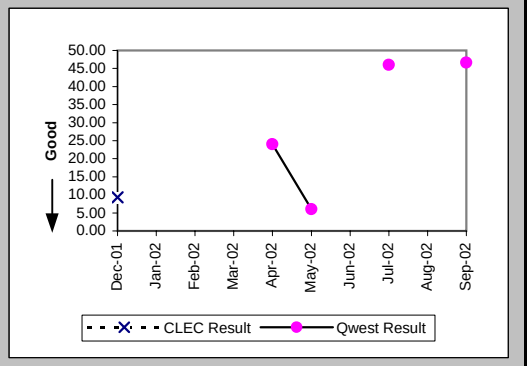
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	36	3	12.00	0	0							
Jan-02	1	1	1.00	0	0							
Feb-02	4	1	4.00	0	0	12	1	12.00				
Mar-02	19	2	9.50	0	0	20	3	6.67	2.08	0.03	-0.98	No
Apr-02						37	2	18.50	20.51			
May-02						59	4	14.75	16.62			
Jun-02						16	1	16.00				
Jul-02	8	2	4.00	0	0	150	4	37.50	36.38	-1.06	-1.65	No
Aug-02						58	4	14.50	11.73			
Sep-02						207	5	41.40	59.83			



Checklist #14 - Resale - DS0 Installation

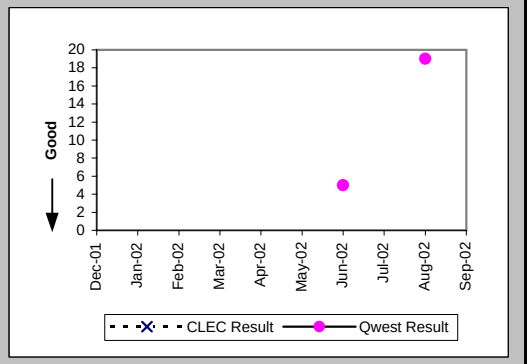
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	3	9.33	0	0							
Jan-02												
Feb-02												
Mar-02												
Apr-02						24	1	24.00				
May-02						6	1	6.00				
Jun-02												
Jul-02						92	2	46.00	0.00			
Aug-02												
Sep-02						140	3	46.67	48.44			



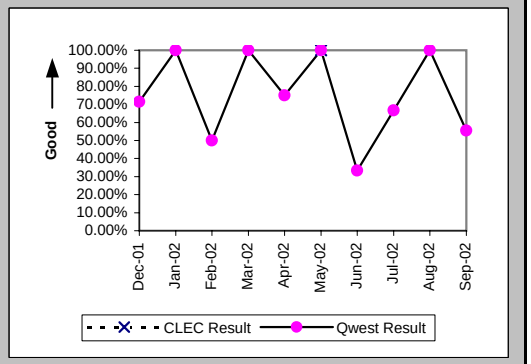
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						5	1	5.00				
Jul-02												
Aug-02						38	2	19.00	4.24			
Sep-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

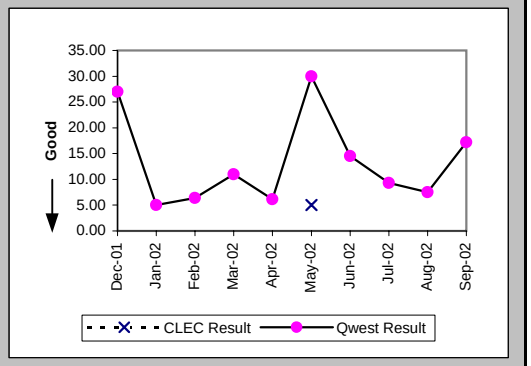
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	7	71.43%	45.18%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						2	4	50.00%	50.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						6	8	75.00%	43.30%			
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02						1	3	33.33%	47.14%			
Jul-02						4	6	66.67%	47.14%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	9	55.56%	49.69%			



Checklist #14 - Resale - DS0 Installation

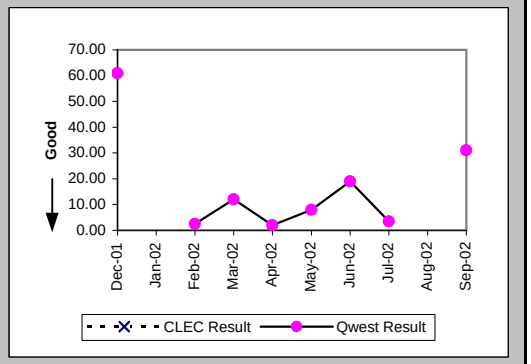
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						162	6	27.00	48.53			
Jan-02						15	3	5.00	1.00			
Feb-02						32	5	6.40	1.82			
Mar-02						22	2	11.00	5.66			
Apr-02						49	8	6.12	1.81			
May-02	5	1	5.00	0	0	90	3	30.00	31.95	-0.68	-1.41	No
Jun-02						58	4	14.50	9.85			
Jul-02						56	6	9.33	3.14			
Aug-02						30	4	7.50	1.73			
Sep-02						155	9	17.22	15.59			



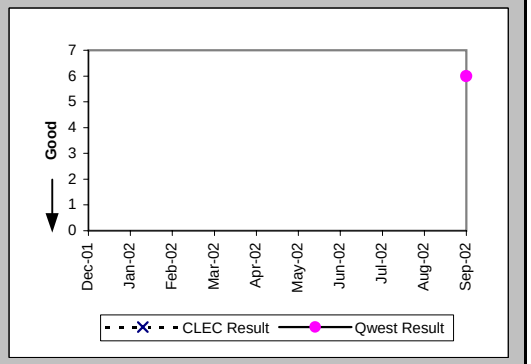
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122	2	61.00	70.71			
Jan-02												
Feb-02						5	2	2.50	0.71			
Mar-02						12	1	12.00				
Apr-02						4	2	2.00	1.41			
May-02						8	1	8.00				
Jun-02						38	2	19.00	4.24			
Jul-02						7	2	3.50	2.12			
Aug-02												
Sep-02						93	3	31.00	7.55			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

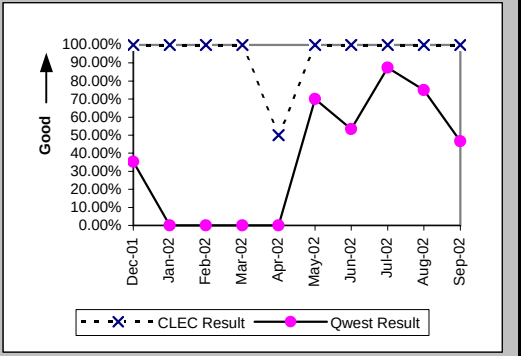
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						6	1	6.00				



Checklist #14 - Resale - DS0 Installation

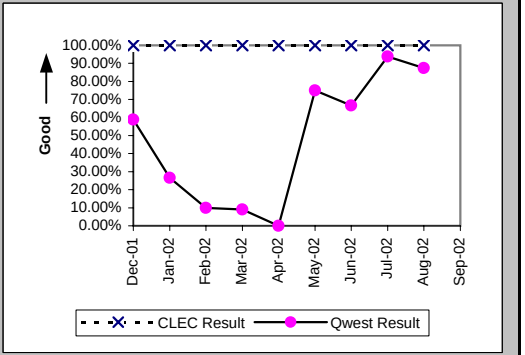
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	6	17	35.29%	47.79%	-2.16	-2.31	No
Jan-02	2	2	100.00%	0	0	0	15	0.00%	N/A	N/A		
Feb-02	1	1	100.00%	0	0	0	10	0.00%	N/A	N/A		
Mar-02	2	2	100.00%	0	0	0	11	0.00%	N/A	N/A		
Apr-02	1	2	50.00%	0	0	0	19	0.00%	N/A	N/A		
May-02	1	1	100.00%	0	0	14	20	70.00%	45.83%	-0.64	-1.39	No
Jun-02	1	1	100.00%	0	0	8	15	53.33%	49.89%	-0.91	-1.55	No
Jul-02	2	2	100.00%	0	0	14	16	87.50%	33.07%	-0.5	-1.31	No
Aug-02	3	3	100.00%	0	0	12	16	75.00%	43.30%	-0.92	-1.56	No
Sep-02	2	2	100.00%	0	0	7	15	46.67%	49.89%	-1.42	-1.86	No



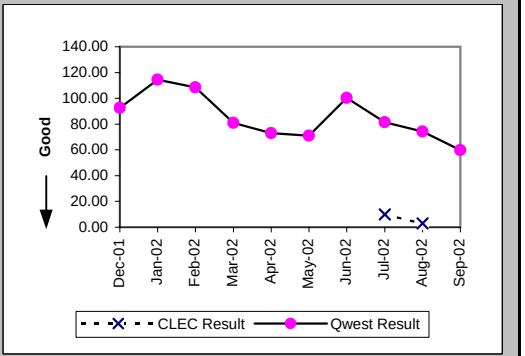
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	10	17	58.82%	49.22%	-1.34	-1.81	No
Jan-02	2	2	100.00%	0	0	4	15	26.67%	44.22%	-2.2	-2.34	No
Feb-02	1	1	100.00%	0	0	1	10	10.00%	30.00%	-2.86	-2.74	No
Mar-02	2	2	100.00%	0	0	1	11	9.09%	28.75%	-4.11	-3.5	No
Apr-02	2	2	100.00%	0	0	0	19	0.00%	N/A	N/A		
May-02	1	1	100.00%	0	0	15	20	75.00%	43.30%	-0.56	-1.34	No
Jun-02	1	1	100.00%	0	0	10	15	66.67%	47.14%	-0.68	-1.42	No
Jul-02	2	2	100.00%	0	0	15	16	93.75%	24.21%	-0.34	-1.21	No
Aug-02	3	3	100.00%	0	0	14	16	87.50%	33.07%	-0.6	-1.37	No
Sep-02												



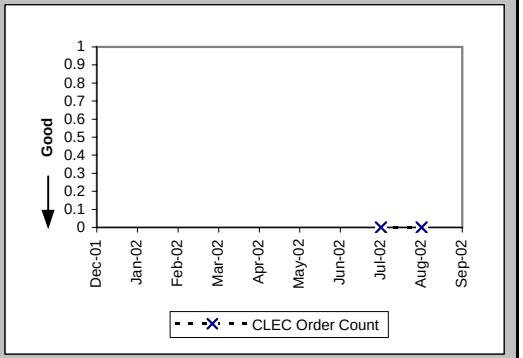
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						555	6	92.50	60.32			
Jan-02						687	6	114.50	60.32			
Feb-02						651	6	108.50	76.51			
Mar-02						808	10	80.80	84.90			
Apr-02						438	6	73.00	82.92			
May-02						497	7	71.00	89.81			
Jun-02						501	5	100.20	111.01			
Jul-02	10	1	10.00	0	0	489	6	81.50	121.22	-0.55	-1.33	No
Aug-02	3	1	3.00	0	0	594	8	74.25	114.60	-0.59	-1.36	No
Sep-02						659	11	59.91	109.35			



Checklist #14 - Resale - DS0 Installation

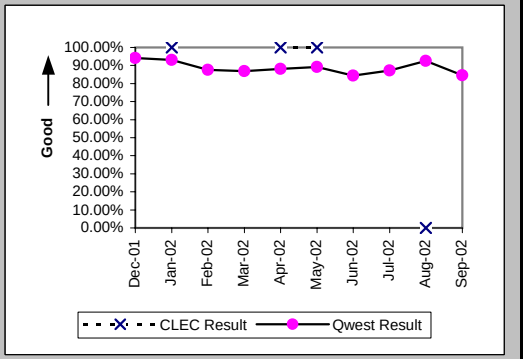
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	0
Aug-02	0
Sep-02	



Checklist #14 - Resale - DS0 Repair

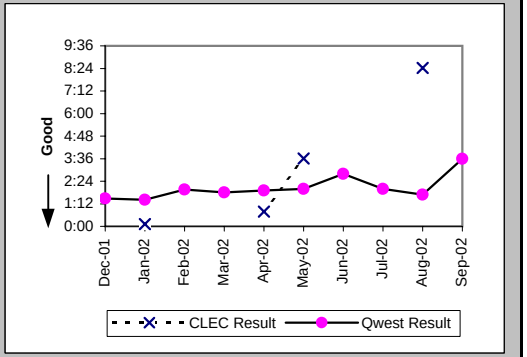
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						146	155	94.19%	23.39%			
Jan-02	1	1	100.00%	0	0	107	115	93.04%	25.44%	-0.27	-1.17	No
Feb-02						92	105	87.62%	32.94%			
Mar-02						86	99	86.87%	33.77%			
Apr-02	1	1	100.00%	0	0	149	169	88.17%	32.30%	-0.37	-1.22	No
May-02	1	1	100.00%	0	0	107	120	89.17%	31.08%	-0.35	-1.21	No
Jun-02						113	134	84.33%	36.35%			
Jul-02						103	118	87.29%	33.31%			
Aug-02	0	1	0.00%	0	0	136	147	92.52%	26.31%	1.78	0.08	Yes
Sep-02						77	91	84.62%	36.08%			



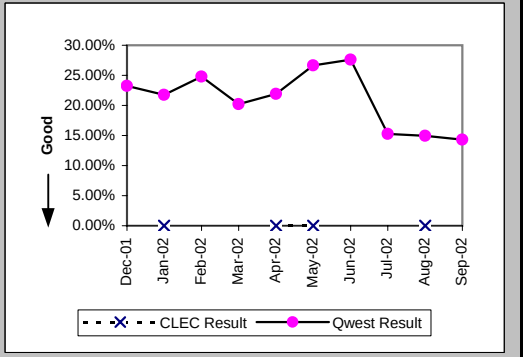
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						230:58	155	1:29	1:59			
Jan-02	0:07	1	0:07	0	0	163:19	115	1:25	2:51	-0.45	-1.28	No
Feb-02						204:52	105	1:57	2:33			
Mar-02						178:17	99	1:48	2:49			
Apr-02	0:47	1	0:47	0	0	320:38	169	1:54	2:56	-0.38	-1.23	No
May-02	3:37	1	3:37	0	0	239:43	120	2:00	3:13	0.98	-0.41	No
Jun-02						374:52	134	2:48	7:45			
Jul-02						235:42	118	2:00	2:22			
Aug-02	8:26	1	8:26	0	0	247:04	147	1:41	2:03	2.12	0.29	Yes
Sep-02						328:06	91	3:36	10:20			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

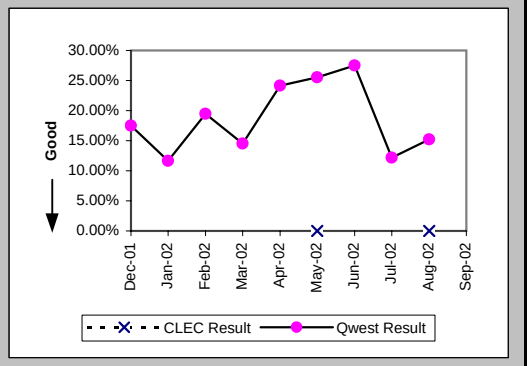
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						36	155	23.23%	42.23%			
Jan-02	0	1	0.00%	0	0	25	115	21.74%	41.25%	-0.52	-1.32	No
Feb-02						26	105	24.76%	43.16%			
Mar-02						20	99	20.20%	40.15%			
Apr-02	0	1	0.00%	0	0	37	169	21.89%	41.35%	-0.53	-1.32	No
May-02	0	1	0.00%	0	0	32	120	26.67%	44.22%	-0.6	-1.37	No
Jun-02						37	134	27.61%	44.71%			
Jul-02						18	118	15.25%	35.95%			
Aug-02	0	1	0.00%	0	0	22	147	14.97%	35.67%	-0.42	-1.25	No
Sep-02						13	91	14.29%	34.99%			



Checklist #14 - Resale - DS0 Repair

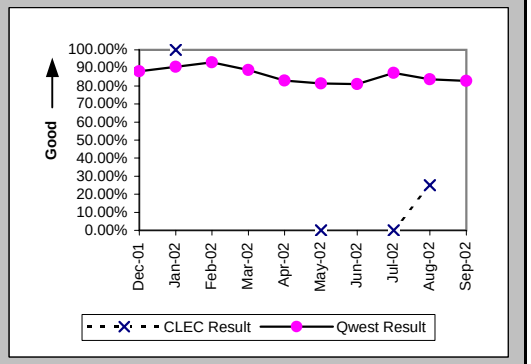
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	97	17.53%	38.02%			
Jan-02						7	60	11.67%	32.10%			
Feb-02						14	72	19.44%	39.58%			
Mar-02						8	55	14.55%	35.26%			
Apr-02						28	116	24.14%	42.79%			
May-02	0	1	0.00%	0	0	23	90	25.56%	43.62%	-0.58	-1.35	No
Jun-02						22	80	27.50%	44.65%			
Jul-02						10	82	12.20%	32.72%			
Aug-02	0	1	0.00%	0	0	14	92	15.22%	35.92%	-0.42	-1.26	No
Sep-02												



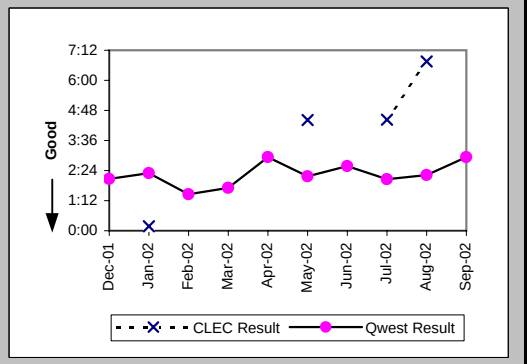
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						156	177	88.14%	32.34%			
Jan-02	2	2	100.00%	0	0	144	159	90.57%	29.23%	-0.45	-1.28	No
Feb-02						148	159	93.08%	25.38%			
Mar-02						168	189	88.89%	31.43%			
Apr-02						278	335	82.99%	37.58%			
May-02	0	1	0.00%	0	0	183	225	81.33%	38.96%	1.33	-0.19	No
Jun-02						206	254	81.10%	39.15%			
Jul-02	0	1	0.00%	0	0	190	218	87.16%	33.46%	1.53	-0.07	No
Aug-02	1	4	25.00%	0	0	196	234	83.76%	36.88%	2.44	0.48	Yes
Sep-02						150	181	82.87%	37.67%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

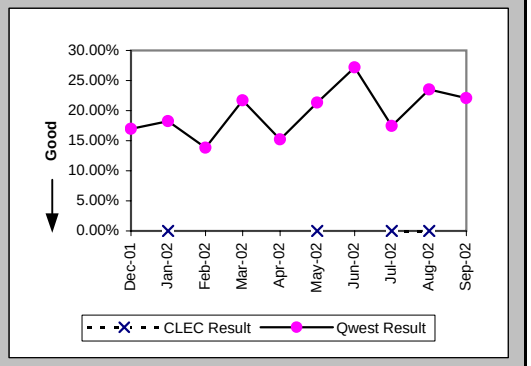
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						366:55	177	2:04	4:15			
Jan-02	0:22	2	0:11	0	0	364:56	159	2:18	12:04	-0.25	-1.15	No
Feb-02						231:01	159	1:27	2:09			
Mar-02						323:41	189	1:43	2:34			
Apr-02						980:56	335	2:56	5:59			
May-02	4:25	1	4:25	0	0	488:09	225	2:10	2:36	0.97	-0.41	No
Jun-02						657:13	254	2:35	3:44			
Jul-02	4:26	1	4:26	0	0	445:20	218	2:03	3:04	1.24	-0.25	No
Aug-02	27:00	4	6:45	0	0	518:58	234	2:13	3:05	2.07	0.26	Yes
Sep-02						530:12	181	2:56	6:39			



Checklist #14 - Resale - DS0 Repair

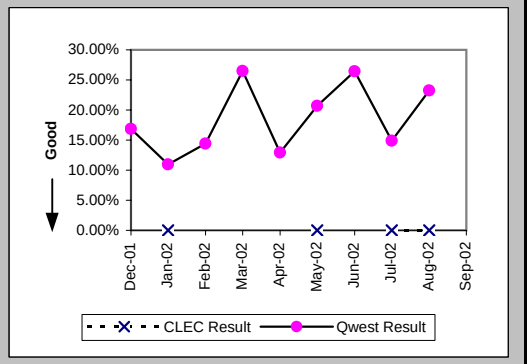
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	177	16.95%	37.52%			
Jan-02	0	2	0.00%	0	0	29	159	18.24%	38.62%	-0.66	-1.4	No
Feb-02						22	159	13.84%	34.53%			
Mar-02						41	189	21.69%	41.22%			
Apr-02						51	335	15.22%	35.93%			
May-02	0	1	0.00%	0	0	48	225	21.33%	40.97%	-0.52	-1.32	No
Jun-02						69	254	27.17%	44.48%			
Jul-02	0	1	0.00%	0	0	38	218	17.43%	37.94%	-0.46	-1.28	No
Aug-02	0	4	0.00%	0	0	55	234	23.50%	42.40%	-1.1	-1.67	No
Sep-02						40	181	22.10%	41.49%			



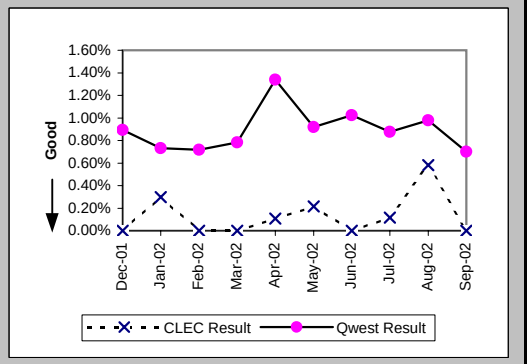
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	95	16.84%	37.42%			
Jan-02	0	2	0.00%	0	0	8	73	10.96%	31.24%	-0.49	-1.3	No
Feb-02						15	104	14.42%	35.13%			
Mar-02						27	102	26.47%	44.12%			
Apr-02						30	232	12.93%	33.55%			
May-02	0	1	0.00%	0	0	30	145	20.69%	40.51%	-0.51	-1.31	No
Jun-02						42	159	26.42%	44.09%			
Jul-02	0	1	0.00%	0	0	18	121	14.88%	35.59%	-0.42	-1.25	No
Aug-02	0	4	0.00%	0	0	33	142	23.24%	42.24%	-1.09	-1.66	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

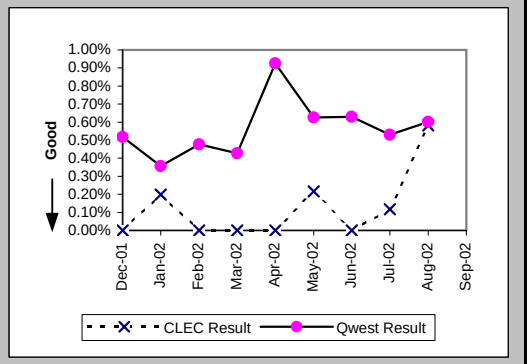
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1005	0.00%	0	0	332	37097	0.90%	9.42%	-2.97	-2.81	No
Jan-02	3	1004	0.30%	0	0	274	37364	0.73%	8.53%	-1.59	-1.97	No
Feb-02	0	930	0.00%	0	0	264	36850	0.72%	8.43%	-2.56	-2.56	No
Mar-02	0	929	0.00%	0	0	288	36753	0.78%	8.82%	-2.68	-2.63	No
Apr-02	1	927	0.11%	0	0	504	37634	1.34%	11.49%	-3.22	-2.96	No
May-02	2	928	0.22%	0	0	345	37583	0.92%	9.54%	-2.22	-2.35	No
Jun-02	0	856	0.00%	0	0	388	37926	1.02%	10.06%	-2.94	-2.79	No
Jul-02	1	857	0.12%	0	0	336	38340	0.88%	9.32%	-2.36	-2.43	No
Aug-02	5	859	0.58%	0	0	381	38958	0.98%	9.84%	-1.17	-1.71	No
Sep-02	0	859	0.00%	0	0	272	38765	0.70%	8.35%	-2.44	-2.48	No



Checklist #14 - Resale - DS0 Repair

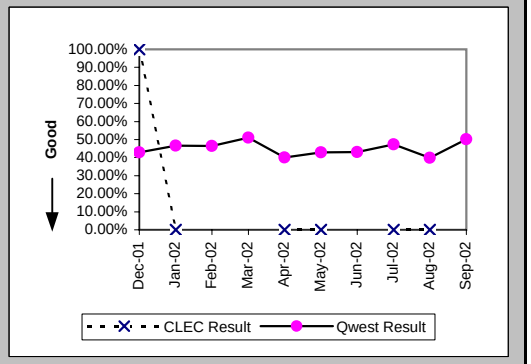
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1005	0.00%	0	0	192	37097	0.52%	7.18%	-2.26	-2.37	No
Jan-02	2	1004	0.20%	0	0	133	37364	0.36%	5.96%	-0.82	-1.5	No
Feb-02	0	930	0.00%	0	0	176	36850	0.48%	6.89%	-2.09	-2.27	No
Mar-02	0	929	0.00%	0	0	157	36753	0.43%	6.52%	-1.97	-2.2	No
Apr-02	0	927	0.00%	0	0	348	37634	0.92%	9.57%	-2.91	-2.77	No
May-02	2	928	0.22%	0	0	235	37583	0.63%	7.88%	-1.56	-1.95	No
Jun-02	0	856	0.00%	0	0	239	37926	0.63%	7.91%	-2.3	-2.4	No
Jul-02	1	857	0.12%	0	0	203	38340	0.53%	7.26%	-1.65	-2	No
Aug-02	5	859	0.58%	0	0	234	38958	0.60%	7.73%	-0.07	-1.04	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

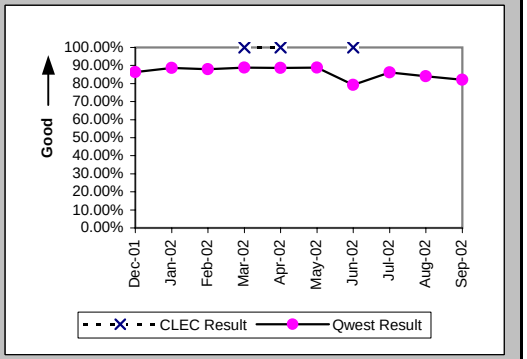
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	250	582	42.96%	49.50%	0.79	-0.52	No
Jan-02	0	3	0.00%	0	0	240	514	46.69%	49.89%	-1.62	-1.98	No
Feb-02						229	493	46.45%	49.87%			
Mar-02						300	588	51.02%	49.99%			
Apr-02	0	1	0.00%	0	0	338	842	40.14%	49.02%	-0.82	-1.5	No
May-02	0	2	0.00%	0	0	259	604	42.88%	49.49%	-1.22	-1.74	No
Jun-02						293	681	43.03%	49.51%			
Jul-02	0	1	0.00%	0	0	301	637	47.25%	49.92%	-0.95	-1.57	No
Aug-02	0	5	0.00%	0	0	253	634	39.91%	48.97%	-1.82	-2.1	No
Sep-02						273	545	50.09%	50.00%			



Checklist #14 - Resale - DS1 Installation

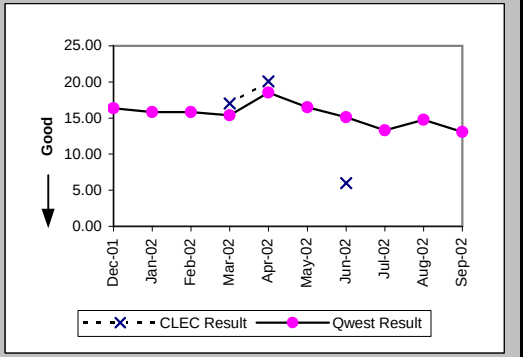
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						178	206	86.41%	34.27%			
Jan-02						164	185	88.65%	31.72%			
Feb-02						212	241	87.97%	32.53%			
Mar-02	1	1	100.00%	0	0	198	223	88.79%	31.55%	-0.35	-1.22	No
Apr-02	4	4	100.00%	8	0	241	272	88.60%	31.78%	-0.71	-1.43	No
May-02						184	207	88.89%	31.43%			
Jun-02	1	1	100.00%	0	0	188	237	79.32%	40.50%	-0.51	-1.31	No
Jul-02						212	246	86.18%	34.51%			
Aug-02						233	277	84.12%	36.55%			
Sep-02						133	162	82.10%	38.34%			



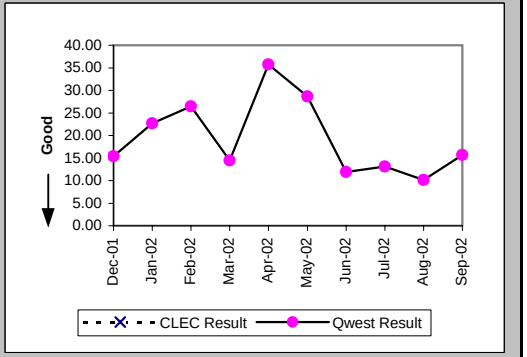
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3728	228	16.35	10.11			
Jan-02						3557	225	15.81	12.85			
Feb-02						4157	263	15.81	14.19			
Mar-02	17	1	17.00	0	0	4011	261	15.37	10.88	0.6	-0.64	No
Apr-02	241	12	20.08	0	0	6352	343	18.52	17.35	0.46	-0.72	No
May-02						3924	238	16.49	15.63			
Jun-02	6	1	6.00	0	0	4458	295	15.11	9.71	-0.94	-1.57	No
Jul-02						3482	262	13.29	9.33			
Aug-02						4570	310	14.74	12.42			
Sep-02						2443	187	13.06	8.47			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

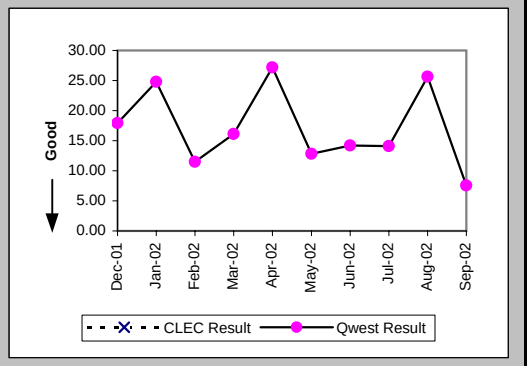
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						338	22	15.36	13.48			
Jan-02						863	38	22.71	13.79			
Feb-02						715	27	26.48	24.69			
Mar-02						289	20	14.45	12.05			
Apr-02						1572	44	35.73	29.89			
May-02						773	27	28.63	34.89			
Jun-02						428	36	11.89	8.69			
Jul-02						355	27	13.15	11.23			
Aug-02						417	41	10.17	7.03			
Sep-02						376	24	15.67	10.13			



Checklist #14 - Resale - DS1 Installation

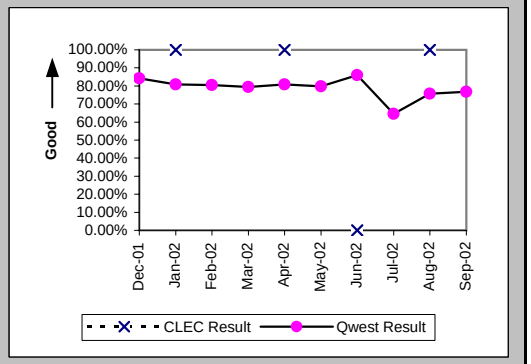
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						233	13	17.92	9.56			
Jan-02						124	5	24.80	9.81			
Feb-02						46	4	11.50	9.57			
Mar-02						113	7	16.14	18.22			
Apr-02						136	5	27.20	32.06			
May-02						77	6	12.83	9.62			
Jun-02						227	16	14.19	10.51			
Jul-02						141	10	14.10	8.99			
Aug-02						410	16	25.62	27.45			
Sep-02						68	9	7.56	5.66			



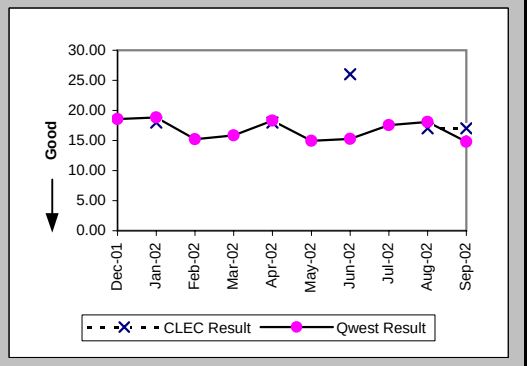
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						170	202	84.16%	36.51%			
Jan-02	1	1	100.00%	1	0	122	151	80.79%	39.39%	-0.49	-1.3	No
Feb-02						166	206	80.58%	39.56%			
Mar-02						143	180	79.44%	40.41%			
Apr-02	4	4	100.00%	0	0	169	209	80.86%	39.34%	-0.96	-1.59	No
May-02						230	288	79.86%	40.10%			
Jun-02	0	1	0.00%	1	0	226	263	85.93%	34.77%	1.48	-0.1	No
Jul-02						178	276	64.49%	47.85%			
Aug-02	2	2	100.00%	0	0	184	243	75.72%	42.88%	-0.8	-1.48	No
Sep-02						155	202	76.73%	42.25%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

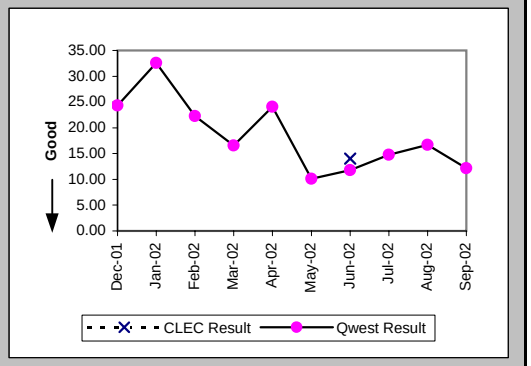
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4290	231	18.57	14.25			
Jan-02	36	2	18.00	0	0	3488	185	18.85	21.13	-0.06	-1.03	No
Feb-02						3729	245	15.22	14.49			
Mar-02						3184	201	15.84	13.47			
Apr-02	72	4	18.00	0	0	4248	232	18.31	17.92	-0.03	-1.02	No
May-02						4639	310	14.96	9.43			
Jun-02	52	2	26.00	0	0	4762	312	15.26	8.90	1.51	-0.08	No
Jul-02						5789	330	17.54	12.12			
Aug-02	34	2	17.00	0	0	5049	279	18.10	13.41	-0.12	-1.07	No
Sep-02	51	3	17.00	0	0	3243	219	14.81	13.32	0.64	-0.61	No



Checklist #14 - Resale - DS1 Installation

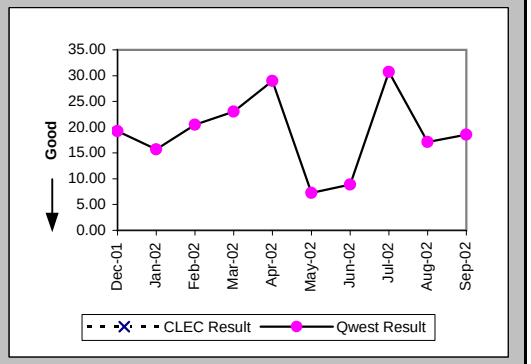
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						851	35	24.31	22.06			
Jan-02						1074	33	32.55	36.03			
Feb-02						824	37	22.27	24.98			
Mar-02						645	39	16.54	22.83			
Apr-02						939	39	24.08	29.98			
May-02						545	54	10.09	10.68			
Jun-02	14	1	14.00	1	0	484	41	11.80	8.90	0.49	-0.7	No
Jul-02						1345	91	14.78	10.47			
Aug-02						935	56	16.70	14.53			
Sep-02						365	30	12.17	12.78			



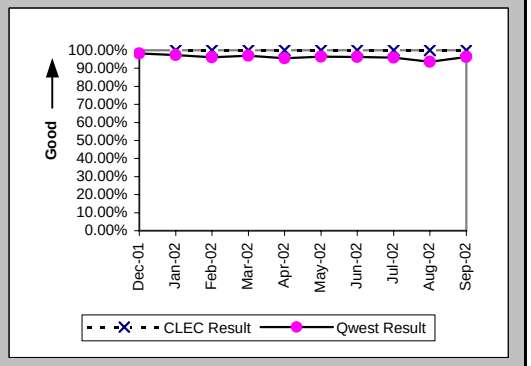
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	4	19.25	14.08			
Jan-02						141	9	15.67	14.80			
Feb-02						123	6	20.50	36.00			
Mar-02						46	2	23.00	2.83			
Apr-02						174	6	29.00	22.03			
May-02						51	7	7.29	7.34			
Jun-02						80	9	8.89	6.95			
Jul-02						399	13	30.69	19.89			
Aug-02						223	13	17.15	11.36			
Sep-02						334	18	18.56	22.01			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

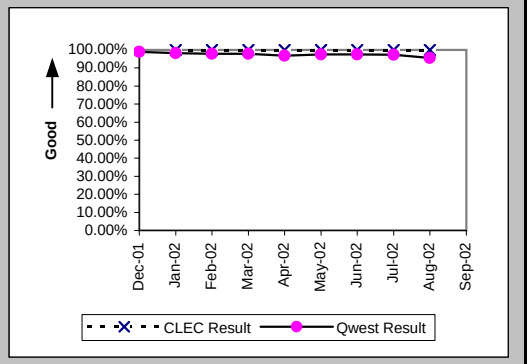
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						453	461	98.26%	13.06%			
Jan-02	1	1	100.00%	0	0	426	438	97.26%	16.32%	-0.17	-1.1	No
Feb-02	1	1	100.00%	0	0	443	461	96.10%	19.37%	-0.2	-1.12	No
Mar-02	1	1	100.00%	0	0	472	487	96.92%	17.28%	-0.18	-1.11	No
Apr-02	9	9	100.00%	0	0	499	522	95.59%	20.52%	-0.64	-1.39	No
May-02	8	8	100.00%	0	0	549	569	96.49%	18.42%	-0.54	-1.33	No
Jun-02	2	2	100.00%	0	0	562	584	96.23%	19.04%	-0.28	-1.17	No
Jul-02	2	2	100.00%	0	0	582	607	95.88%	19.87%	-0.29	-1.18	No
Aug-02	1	1	100.00%	0	0	564	602	93.69%	24.32%	-0.26	-1.16	No
Sep-02	3	3	100.00%	0	0	488	507	96.25%	18.99%	-0.34	-1.21	No



Checklist #14 - Resale - DS1 Installation

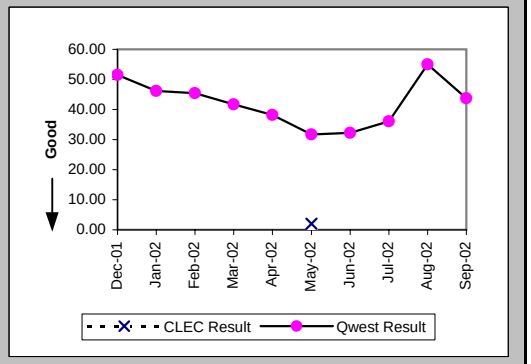
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						456	461	98.92%	10.36%			
Jan-02	1	1	100.00%	0	0	430	438	98.17%	13.39%	-0.14	-1.08	No
Feb-02	1	1	100.00%	0	0	451	461	97.83%	14.57%	-0.15	-1.09	No
Mar-02	1	1	100.00%	0	0	477	487	97.95%	14.18%	-0.14	-1.09	No
Apr-02	9	9	100.00%	0	0	505	522	96.74%	17.75%	-0.55	-1.33	No
May-02	8	8	100.00%	0	0	555	569	97.54%	15.49%	-0.45	-1.27	No
Jun-02	2	2	100.00%	0	0	569	584	97.43%	15.82%	-0.23	-1.14	No
Jul-02	2	2	100.00%	0	0	591	607	97.36%	16.02%	-0.23	-1.14	No
Aug-02	1	1	100.00%	0	0	575	602	95.52%	20.70%	-0.22	-1.13	No
Sep-02												



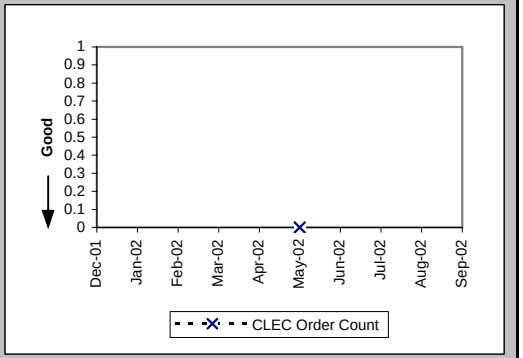
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2216	43	51.53	42.19			
Jan-02						2910	63	46.19	48.29			
Feb-02						3454	76	45.45	53.12			
Mar-02						2832	68	41.65	54.71			
Apr-02						2753	72	38.24	57.42			
May-02	2	1	2.00	0	0	3265	103	31.70	57.29	-0.52	-1.31	No
Jun-02						4486	139	32.27	54.10			
Jul-02						4178	116	36.02	63.34			
Aug-02						3358	61	55.05	84.74			
Sep-02						3145	72	43.68	83.30			



Checklist #14 - Resale - DS1 Installation

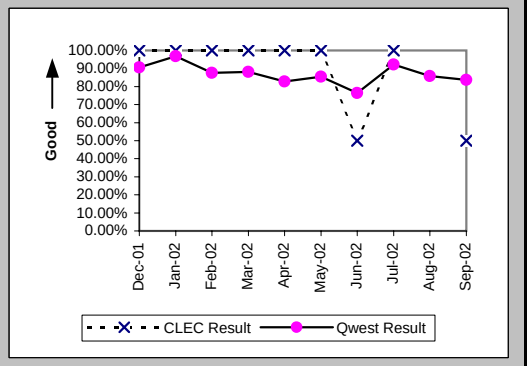
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - DS1 Repair

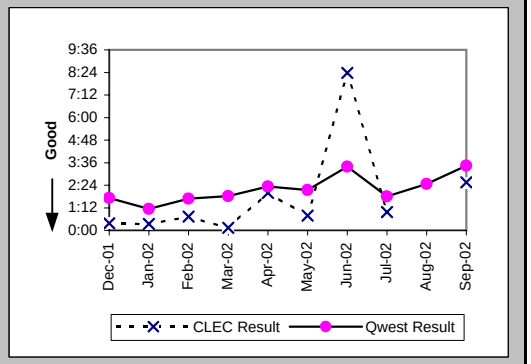
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	87	96	90.63%	29.15%	-0.32	-1.19	No
Jan-02	1	1	100.00%	0	0	120	124	96.77%	17.67%	-0.18	-1.11	No
Feb-02	4	4	100.00%	0	0	99	113	87.61%	32.95%	-0.74	-1.45	No
Mar-02	1	1	100.00%	0	0	127	144	88.19%	32.27%	-0.36	-1.22	No
Apr-02	1	1	100.00%	1	0	111	134	82.84%	37.71%	-0.45	-1.28	No
May-02	3	3	100.00%	1	0	124	145	85.52%	35.19%	-0.71	-1.43	No
Jun-02	2	4	50.00%	0	0	136	178	76.40%	42.46%	1.08	-0.35	No
Jul-02	4	4	100.00%	0	0	166	180	92.22%	26.78%	-0.57	-1.35	No
Aug-02						194	226	85.84%	34.86%			
Sep-02	1	2	50.00%	0	0	123	147	83.67%	36.96%	0.97	-0.41	No



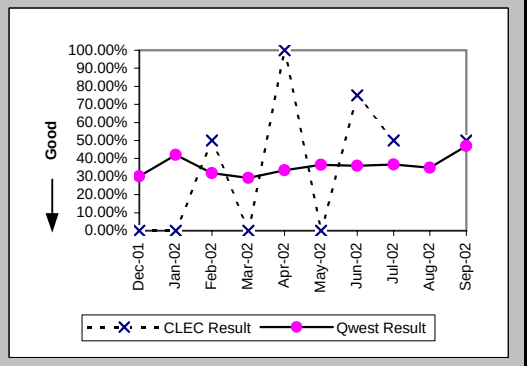
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:22	1	0:22	0	0	165:21	96	1:43	2:54	-0.47	-1.28	No
Jan-02	0:20	1	0:20	0	0	139:31	124	1:08	1:13	-0.65	-1.4	No
Feb-02	2:56	4	0:44	0	0	190:35	113	1:41	2:48	-0.67	-1.41	No
Mar-02	0:08	1	0:08	0	0	262:29	144	1:49	2:29	-0.68	-1.41	No
Apr-02	1:59	1	1:59	1	0	311:41	134	2:20	2:34	-0.13	-1.08	No
May-02	2:20	3	0:47	1	0	311:18	145	2:09	2:28	-0.95	-1.58	No
Jun-02	33:27	4	8:22	0	0	601:36	178	3:23	4:42	1.63	-0.01	No
Jul-02	3:54	4	0:58	0	0	324:24	180	1:48	1:59	-0.83	-1.5	No
Aug-02						557:32	226	2:28	3:11			
Sep-02	5:06	2	2:33	0	0	504:33	147	3:26	9:33	-0.13	-1.08	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

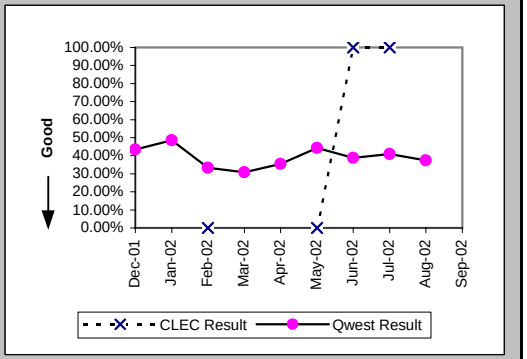
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	29	96	30.21%	45.92%	-0.65	-1.4	No
Jan-02	0	1	0.00%	0	0	52	124	41.94%	49.35%	-0.85	-1.51	No
Feb-02	2	4	50.00%	0	0	36	113	31.86%	46.59%	0.69	-0.58	No
Mar-02	0	1	0.00%	0	0	42	144	29.17%	45.45%	-0.64	-1.39	No
Apr-02	1	1	100.00%	1	0	45	134	33.58%	47.23%	0.96	-0.41	No
May-02	0	3	0.00%	1	0	53	145	36.55%	48.16%	-1.3	-1.79	No
Jun-02	3	4	75.00%	0	0	64	178	35.96%	47.99%	1.45	-0.12	No
Jul-02	2	4	50.00%	0	0	66	180	36.67%	48.19%	0.5	-0.7	No
Aug-02						79	226	34.96%	47.68%			
Sep-02	1	2	50.00%	0	0	69	147	46.94%	49.91%	0.04	-0.98	No



Checklist #14 - Resale - DS1 Repair

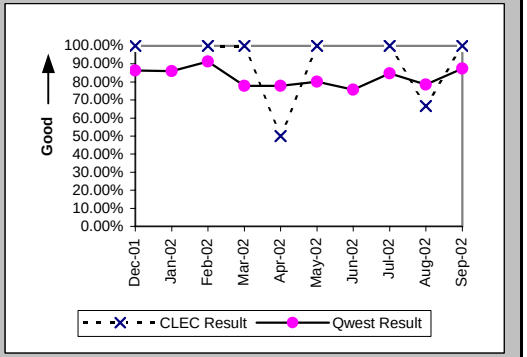
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	53	43.40%	49.56%			
Jan-02						35	72	48.61%	49.98%			
Feb-02	0	1	0.00%	0	0	22	66	33.33%	47.14%	-0.7	-1.43	No
Mar-02						30	97	30.93%	46.22%			
Apr-02						33	93	35.48%	47.85%			
May-02	0	1	0.00%	1	0	43	97	44.33%	49.68%	-0.89	-1.54	No
Jun-02	3	3	100.00%	0	0	47	121	38.84%	48.74%	1.93	0.17	Yes
Jul-02	2	2	100.00%	0	0	45	110	40.91%	49.17%	1.41	-0.14	No
Aug-02						58	155	37.42%	48.39%			
Sep-02												



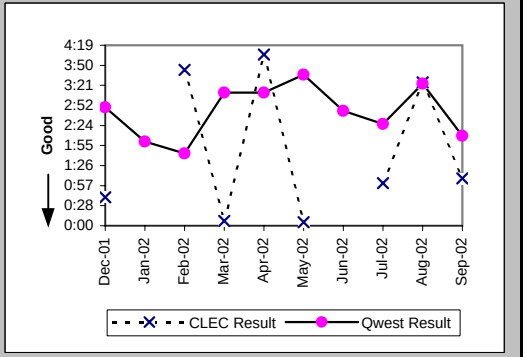
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	70	81	86.42%	34.26%	-0.39	-1.24	No
Jan-02						61	71	85.92%	34.79%			
Feb-02	2	2	100.00%	0	0	94	103	91.26%	28.24%	-0.43	-1.26	No
Mar-02	1	1	100.00%	1	0	49	63	77.78%	41.57%	-0.53	-1.32	No
Apr-02	1	2	50.00%	0	0	130	167	77.84%	41.53%	0.75	-0.54	No
May-02	2	2	100.00%	0	0	113	141	80.14%	39.89%	-0.7	-1.42	No
Jun-02						153	202	75.74%	42.86%			
Jul-02	2	2	100.00%	1	0	205	242	84.71%	35.99%	-0.6	-1.36	No
Aug-02	2	3	66.67%	0	0	216	275	78.55%	41.05%	0.46	-0.72	No
Sep-02	2	2	100.00%	0	0	132	151	87.42%	33.17%	-0.53	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

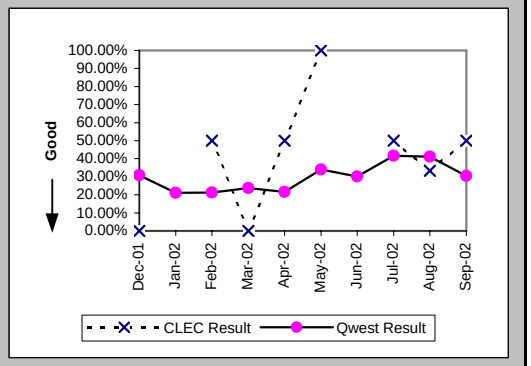
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:41	1	0:41	0	0	229:31	81	2:50	4:43	-0.45	-1.28	No
Jan-02						142:41	71	2:01	2:44			
Feb-02	7:28	2	3:44	0	0	179:16	103	1:44	1:49	1.55	-0.05	No
Mar-02	0:07	1	0:07	1	0	200:23	63	3:11	4:42	-0.65	-1.39	No
Apr-02	8:11	2	4:06	0	0	531:40	167	3:11	4:10	0.7	-0.57	No
May-02	0:10	2	0:05	0	0	510:51	141	3:37	6:09	-0.81	-1.49	No
Jun-02						557:01	202	2:45	3:01			
Jul-02	2:02	2	1:01	1	0	588:32	242	2:26	2:46	-0.72	-1.44	No
Aug-02	10:17	3	3:26	0	0	933:14	275	3:24	8:13	0.41	-0.75	No
Sep-02	2:16	2	1:08	0	0	323:44	151	2:09	3:46	-0.38	-1.23	No



Checklist #14 - Resale - DS1 Repair

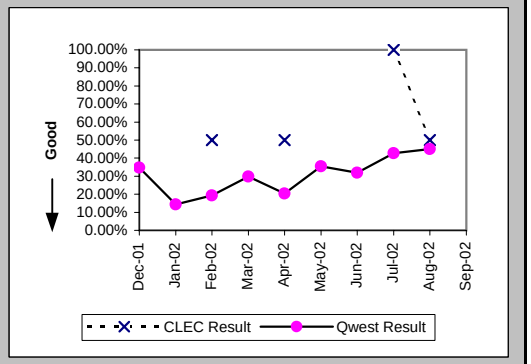
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	25	81	30.86%	46.19%	-0.66	-1.4	No
Jan-02						15	71	21.13%	40.82%			
Feb-02	1	2	50.00%	0	0	22	103	21.36%	40.98%	0.77	-0.53	No
Mar-02	0	1	0.00%	1	0	15	63	23.81%	42.59%	-0.55	-1.34	No
Apr-02	1	2	50.00%	0	0	36	167	21.56%	41.12%	0.77	-0.53	No
May-02	2	2	100.00%	0	0	48	141	34.04%	47.39%	1.6	-0.03	No
Jun-02						61	202	30.20%	45.91%			
Jul-02	1	2	50.00%	1	0	101	242	41.74%	49.31%	0.18	-0.89	No
Aug-02	1	3	33.33%	0	0	113	275	41.09%	49.20%	-0.27	-1.17	No
Sep-02	1	2	50.00%	0	0	46	151	30.46%	46.03%	0.49	-0.7	No



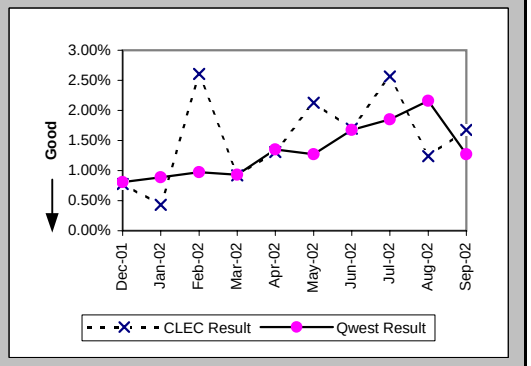
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	49	34.69%	47.60%			
Jan-02						6	42	14.29%	34.99%			
Feb-02	1	2	50.00%	0	0	13	67	19.40%	39.55%	0.83	-0.5	No
Mar-02						14	47	29.79%	45.73%			
Apr-02	1	2	50.00%	0	0	25	123	20.33%	40.24%	0.81	-0.51	No
May-02						38	107	35.51%	47.86%			
Jun-02						44	138	31.88%	46.60%			
Jul-02	1	1	100.00%	1	0	74	173	42.77%	49.48%	0.79	-0.52	No
Aug-02	1	2	50.00%	0	0	86	191	45.03%	49.75%	0.09	-0.94	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

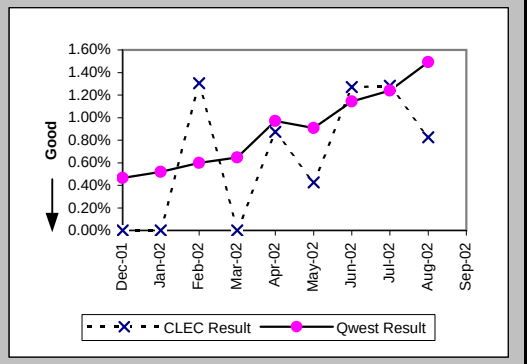
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	258	0.78%	0	0	177	21955	0.81%	8.94%	-0.06	-1.03	No
Jan-02	1	232	0.43%	0	0	195	22008	0.89%	9.37%	-0.74	-1.45	No
Feb-02	6	230	2.61%	0	0	216	22229	0.97%	9.81%	2.13	0.3	Yes
Mar-02	2	217	0.92%	1	0	207	22295	0.93%	9.59%	-0.01	-1.01	No
Apr-02	3	229	1.31%	1	0	301	22276	1.35%	11.55%	-0.05	-1.03	No
May-02	5	235	2.13%	1	0	286	22465	1.27%	11.21%	1.12	-0.32	No
Jun-02	4	236	1.69%	0	0	380	22646	1.68%	12.84%	0.09	-0.95	No
Jul-02	6	234	2.56%	1	0	422	22824	1.85%	13.47%	0.82	-0.5	No
Aug-02	3	242	1.24%	0	0	501	23175	2.16%	14.54%	-0.98	-1.6	No
Sep-02	4	239	1.67%	0	0	298	23427	1.27%	11.21%	0.59	-0.64	No



Checklist #14 - Resale - DS1 Repair

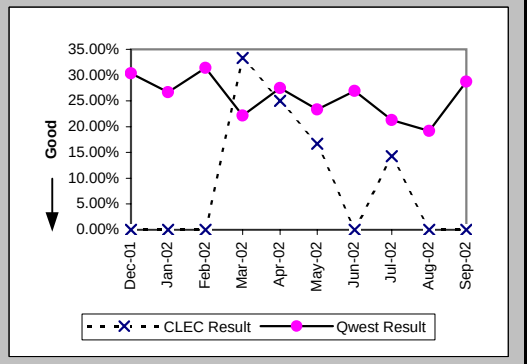
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	258	0.00%	0	0	102	21955	0.46%	6.80%	-1.09	-1.66	No
Jan-02	0	232	0.00%	0	0	114	22008	0.52%	7.18%	-1.09	-1.66	No
Feb-02	3	230	1.30%	0	0	133	22229	0.60%	7.71%	1.26	-0.24	No
Mar-02	0	217	0.00%	0	0	144	22295	0.65%	8.01%	-1.18	-1.72	No
Apr-02	2	229	0.87%	1	0	216	22276	0.97%	9.80%	-0.15	-1.09	No
May-02	1	235	0.43%	1	0	204	22465	0.91%	9.49%	-0.78	-1.47	No
Jun-02	3	236	1.27%	0	0	259	22646	1.14%	10.63%	0.26	-0.84	No
Jul-02	3	234	1.28%	1	0	283	22824	1.24%	11.07%	0.13	-0.92	No
Aug-02	2	242	0.83%	0	0	346	23175	1.49%	12.13%	-0.85	-1.52	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

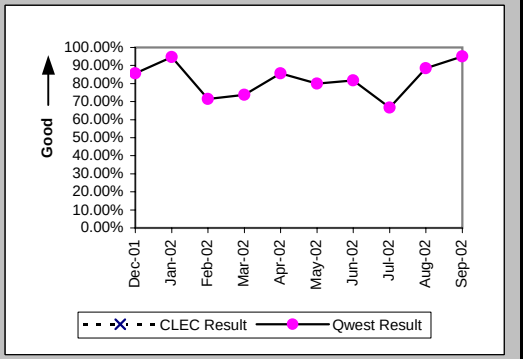
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	77	254	30.32%	45.96%	-0.93	-1.56	No
Jan-02	0	1	0.00%	0	0	71	266	26.69%	44.23%	-0.6	-1.37	No
Feb-02	0	6	0.00%	0	0	99	315	31.43%	46.42%	-1.64	-2	No
Mar-02	1	3	33.33%	0	0	59	266	22.18%	41.55%	0.43	-0.74	No
Apr-02	1	4	25.00%	0	0	114	415	27.47%	44.64%	-0.11	-1.07	No
May-02	1	6	16.67%	0	0	87	373	23.32%	42.29%	-0.38	-1.23	No
Jun-02	0	4	0.00%	0	0	140	520	26.92%	44.36%	-1.21	-1.74	No
Jul-02	1	7	14.29%	0	0	114	536	21.27%	40.92%	-0.45	-1.27	No
Aug-02	0	3	0.00%	0	0	119	620	19.19%	39.38%	-0.84	-1.51	No
Sep-02	0	4	0.00%	0	0	120	418	28.71%	45.24%	-1.26	-1.77	No



Checklist #14 - Resale - Installation for DS3 and Higher

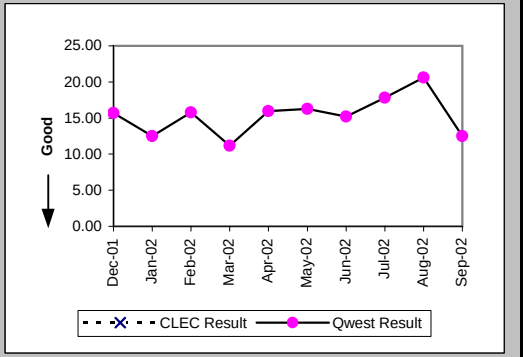
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						18	19	94.74%	22.33%			
Feb-02						5	7	71.43%	45.18%			
Mar-02						14	19	73.68%	44.03%			
Apr-02						18	21	85.71%	34.99%			
May-02						8	10	80.00%	40.00%			
Jun-02						9	11	81.82%	38.57%			
Jul-02						10	15	66.67%	47.14%			
Aug-02						23	26	88.46%	31.95%			
Sep-02						19	20	95.00%	21.79%			



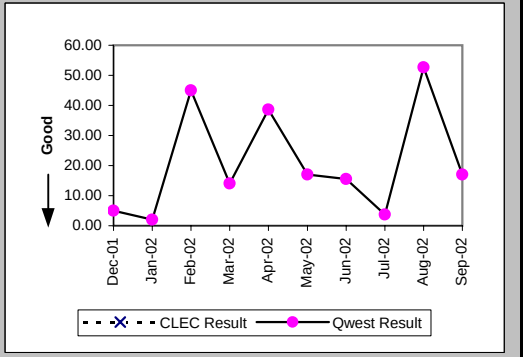
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						267	17	15.71	13.96			
Jan-02						337	27	12.48	7.89			
Feb-02						221	14	15.79	12.06			
Mar-02						335	30	11.17	15.87			
Apr-02						527	33	15.97	21.87			
May-02						293	18	16.28	9.76			
Jun-02						319	21	15.19	8.47			
Jul-02						374	21	17.81	21.08			
Aug-02						907	44	20.61	22.26			
Sep-02						387	31	12.48	8.66			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

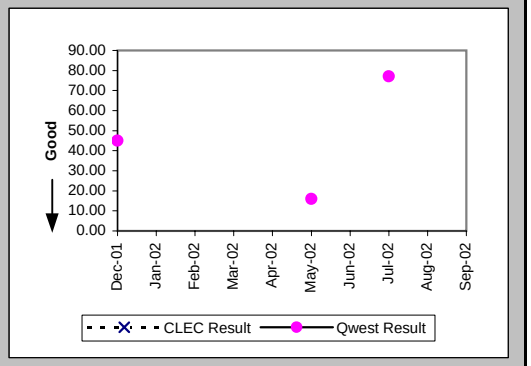
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	2	5.00	5.66			
Jan-02						2	1	2.00				
Feb-02						90	2	45.00	5.66			
Mar-02						84	6	14.00	31.84			
Apr-02						193	5	38.60	47.31			
May-02						17	1	17.00				
Jun-02						62	4	15.50	11.59			
Jul-02						15	4	3.75	2.22			
Aug-02						421	8	52.62	12.47			
Sep-02						51	3	17.00	14.73			



Checklist #14 - Resale - Installation for DS3 and Higher

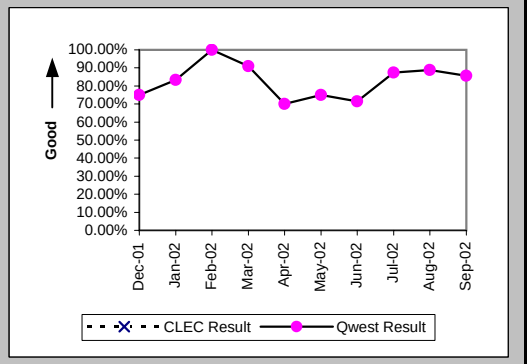
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						45	1	45.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						16	1	16.00				
Jun-02												
Jul-02						77	1	77.00				
Aug-02												
Sep-02												



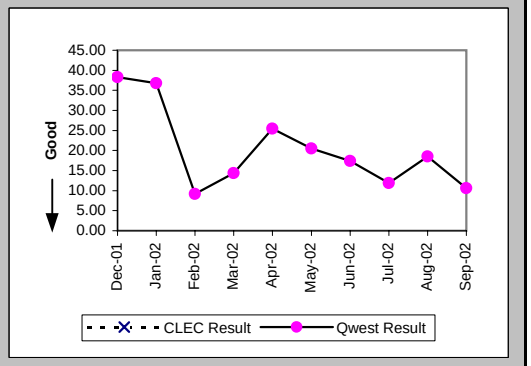
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	4	75.00%	43.30%			
Jan-02						5	6	83.33%	37.27%			
Feb-02						6	6	100.00%	0.00%			
Mar-02						10	11	90.91%	28.75%			
Apr-02						7	10	70.00%	45.83%			
May-02						3	4	75.00%	43.30%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						7	8	87.50%	33.07%			
Aug-02						8	9	88.89%	31.43%			
Sep-02						12	14	85.71%	34.99%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

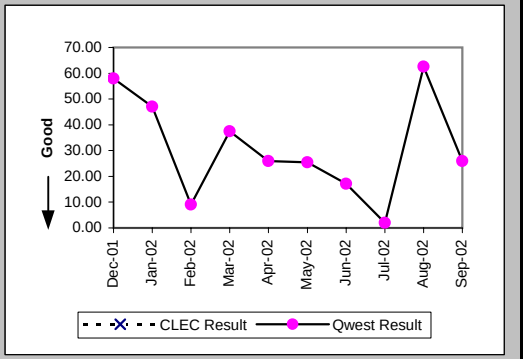
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						268	7	38.29	55.34			
Jan-02						331	9	36.78	50.63			
Feb-02						92	10	9.20	3.33			
Mar-02						287	20	14.35	12.40			
Apr-02						356	14	25.43	29.24			
May-02						246	12	20.50	20.32			
Jun-02						313	18	17.39	17.35			
Jul-02						155	13	11.92	4.66			
Aug-02						278	15	18.53	24.84			
Sep-02						202	19	10.63	6.18			



Checklist #14 - Resale - Installation for DS3 and Higher

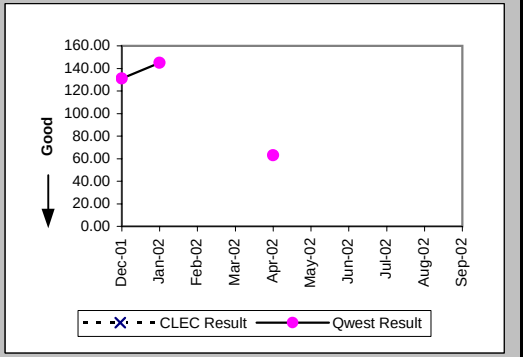
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	1	58.00				
Jan-02						47	1	47.00				
Feb-02						9	1	9.00				
Mar-02						75	2	37.50	14.85			
Apr-02						104	4	26.00	30.80			
May-02						51	2	25.50	23.33			
Jun-02						103	6	17.17	28.99			
Jul-02						2	1	2.00				
Aug-02						125	2	62.50	45.96			
Sep-02						52	2	26.00	32.53			



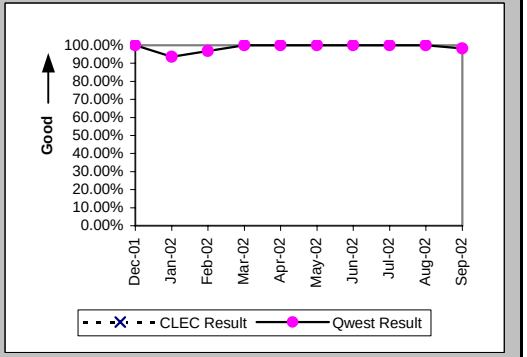
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						131	1	131.00				
Jan-02						145	1	145.00				
Feb-02												
Mar-02												
Apr-02						63	1	63.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

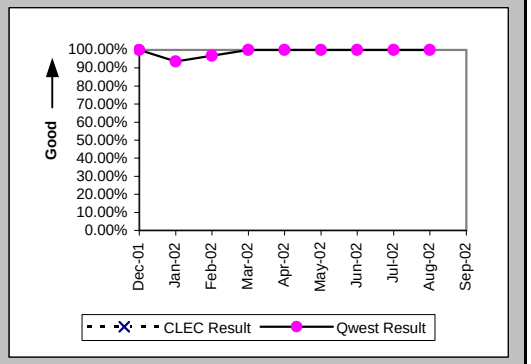
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						47	47	100.00%	0.00%			
Sep-02						54	55	98.18%	13.36%			



Checklist #14 - Resale - Installation for DS3 and Higher

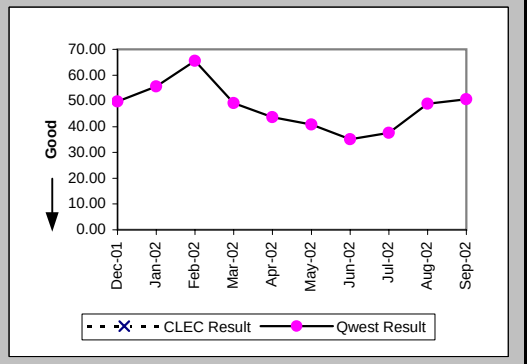
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29	29	100.00%	0.00%			
Jan-02						29	31	93.55%	24.57%			
Feb-02						30	31	96.77%	17.67%			
Mar-02						38	38	100.00%	0.00%			
Apr-02						49	49	100.00%	0.00%			
May-02						39	39	100.00%	0.00%			
Jun-02						35	35	100.00%	0.00%			
Jul-02						37	37	100.00%	0.00%			
Aug-02						47	47	100.00%	0.00%			
Sep-02												



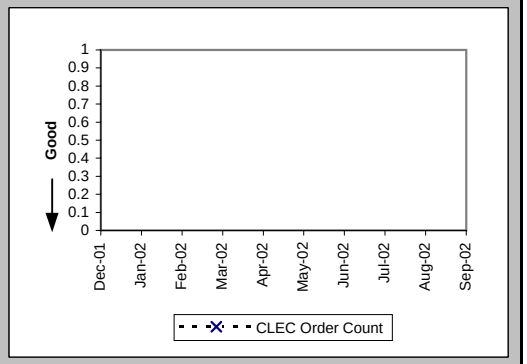
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						796	16	49.75	42.74			
Jan-02						946	17	55.65	51.74			
Feb-02						983	15	65.53	52.95			
Mar-02						835	17	49.12	45.22			
Apr-02						961	22	43.68	49.55			
May-02						1062	26	40.85	50.10			
Jun-02						1123	32	35.09	48.87			
Jul-02						1543	41	37.63	50.64			
Aug-02						1272	26	48.92	51.03			
Sep-02						1673	33	50.70	54.94			



Checklist #14 - Resale - Installation for DS3 and Higher

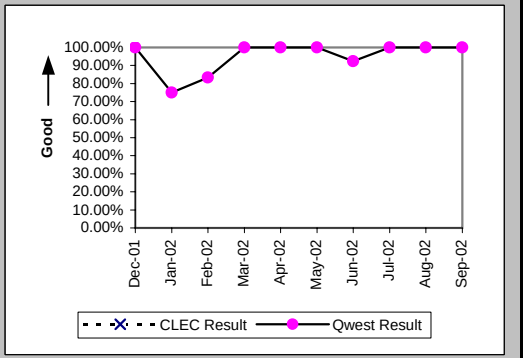
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Repair for DS3 and Higher

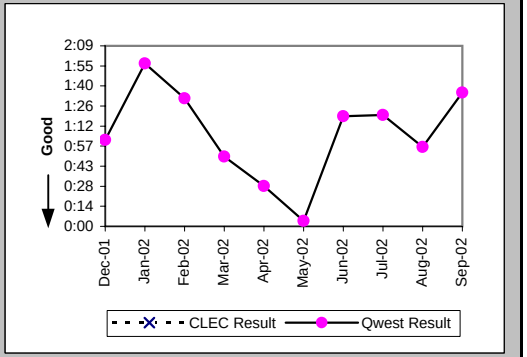
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						3	4	75.00%	43.30%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						4	4	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						5	5	100.00%	0.00%			



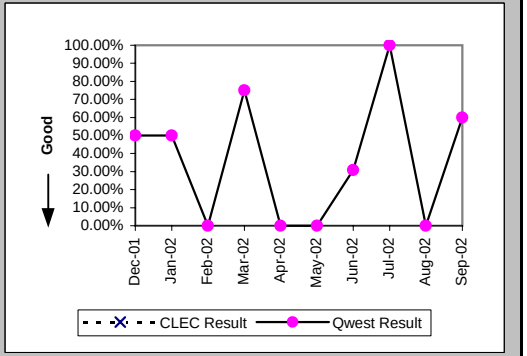
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2:05	2	1:02	0:30			
Jan-02						7:46	4	1:57	3:16			
Feb-02						9:11	6	1:32	1:36			
Mar-02						3:21	4	0:50	1:31			
Apr-02						0:58	2	0:29	0:40			
May-02						0:04	1	0:04				
Jun-02						17:07	13	1:19	1:18			
Jul-02						4:00	3	1:20	1:04			
Aug-02						3:49	4	0:57	1:10			
Sep-02						8:01	5	1:36	1:15			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

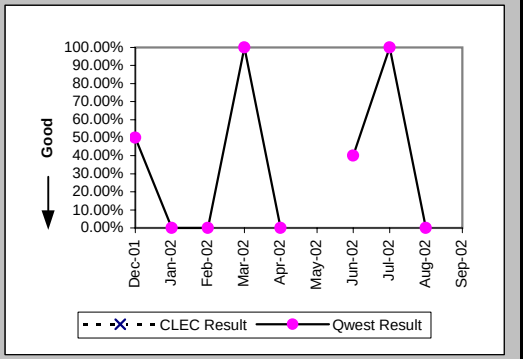
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						2	4	50.00%	50.00%			
Feb-02						0	6	0.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						0	2	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						4	13	30.77%	46.15%			
Jul-02						3	3	100.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						3	5	60.00%	48.99%			



Checklist #14 - Resale - Repair for DS3 and Higher

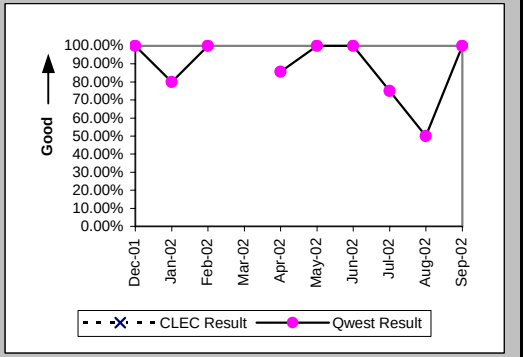
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	2	50.00%	50.00%			
Jan-02						0	2	0.00%	0.00%			
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02												
Jun-02						2	5	40.00%	48.99%			
Jul-02						2	2	100.00%	0.00%			
Aug-02						0	2	0.00%	0.00%			
Sep-02												



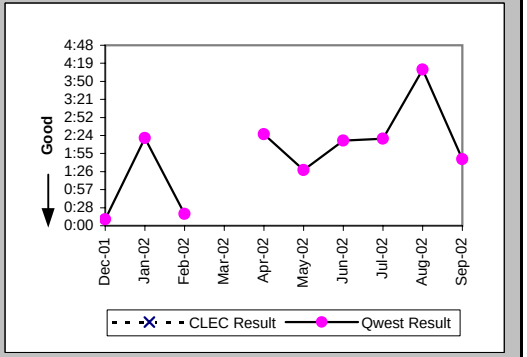
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02												
Apr-02						6	7	85.71%	34.99%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	4	75.00%	43.30%			
Aug-02						3	6	50.00%	50.00%			
Sep-02						4	4	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

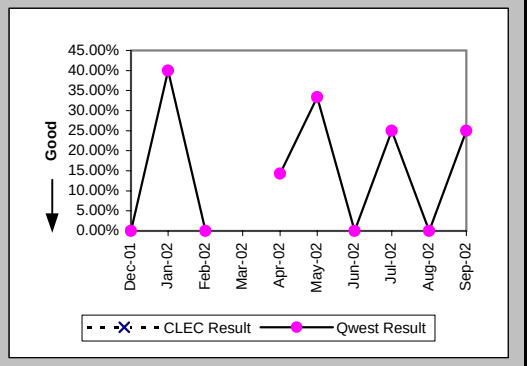
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:21	2	0:10	0:13			
Jan-02						11:41	5	2:20	1:31			
Feb-02						0:57	3	0:19	0:21			
Mar-02												
Apr-02						17:03	7	2:26	2:45			
May-02						4:27	3	1:29	0:47			
Jun-02						2:16	1	2:16				
Jul-02						9:17	4	2:19	1:50			
Aug-02						24:53	6	4:09	3:00			
Sep-02						7:04	4	1:46	1:29			



Checklist #14 - Resale - Repair for DS3 and Higher

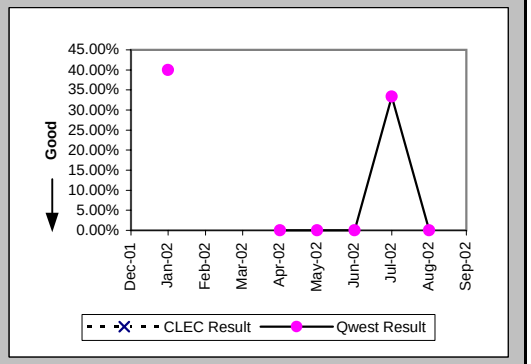
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						2	5	40.00%	48.99%			
Feb-02						0	3	0.00%	0.00%			
Mar-02												
Apr-02						1	7	14.29%	34.99%			
May-02						1	3	33.33%	47.14%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	4	25.00%	43.30%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						1	4	25.00%	43.30%			



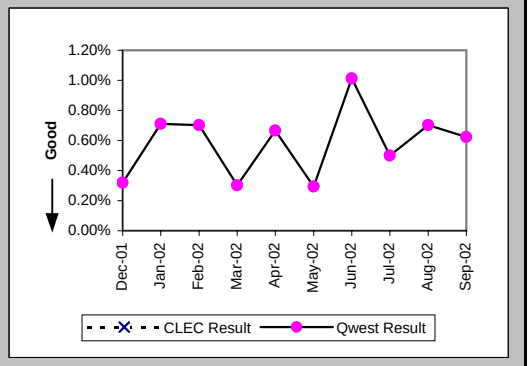
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	5	40.00%	48.99%			
Feb-02												
Mar-02												
Apr-02						0	5	0.00%	0.00%			
May-02						0	1	0.00%	0.00%			
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

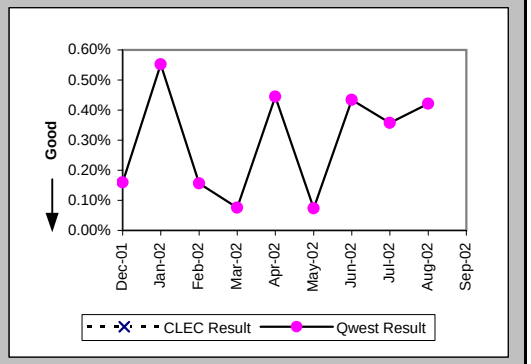
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1252	0.32%	5.64%			
Jan-02						9	1267	0.71%	8.40%			
Feb-02						9	1283	0.70%	8.35%			
Mar-02						4	1320	0.30%	5.50%			
Apr-02						9	1350	0.67%	8.14%			
May-02						4	1363	0.29%	5.41%			
Jun-02						14	1382	1.01%	10.01%			
Jul-02						7	1399	0.50%	7.06%			
Aug-02						10	1426	0.70%	8.34%			
Sep-02						9	1442	0.62%	7.88%			



Checklist #14 - Resale - Repair for DS3 and Higher

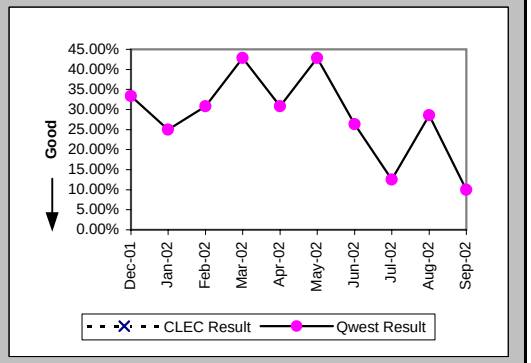
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	1252	0.16%	3.99%			
Jan-02						7	1267	0.55%	7.41%			
Feb-02						2	1283	0.16%	3.95%			
Mar-02						1	1320	0.08%	2.75%			
Apr-02						6	1350	0.44%	6.65%			
May-02						1	1363	0.07%	2.71%			
Jun-02						6	1382	0.43%	6.57%			
Jul-02						5	1399	0.36%	5.97%			
Aug-02						6	1426	0.42%	6.47%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

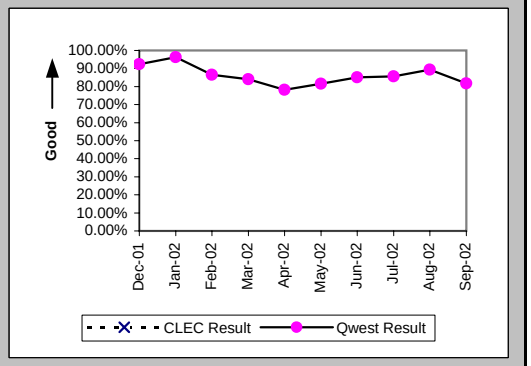
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	6	33.33%	47.14%			
Jan-02						3	12	25.00%	43.30%			
Feb-02						4	13	30.77%	46.15%			
Mar-02						3	7	42.86%	49.49%			
Apr-02						4	13	30.77%	46.15%			
May-02						3	7	42.86%	49.49%			
Jun-02						5	19	26.32%	44.03%			
Jul-02						1	8	12.50%	33.07%			
Aug-02						4	14	28.57%	45.18%			
Sep-02						1	10	10.00%	30.00%			



Checklist #14 - Resale - Frame Relay Installation

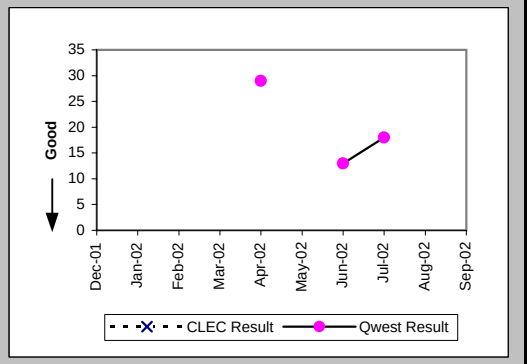
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	26	92.31%	26.65%			
Jan-02						26	27	96.30%	18.89%			
Feb-02						32	37	86.49%	34.19%			
Mar-02						21	25	84.00%	36.66%			
Apr-02						18	23	78.26%	41.25%			
May-02						31	38	81.58%	38.77%			
Jun-02						23	27	85.19%	35.52%			
Jul-02						24	28	85.71%	34.99%			
Aug-02						25	28	89.29%	30.93%			
Sep-02						18	22	81.82%	38.57%			



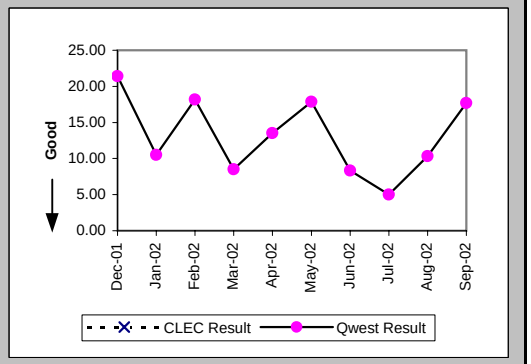
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						29	1	29.00				
May-02												
Jun-02						13	1	13.00				
Jul-02						18	1	18.00				
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

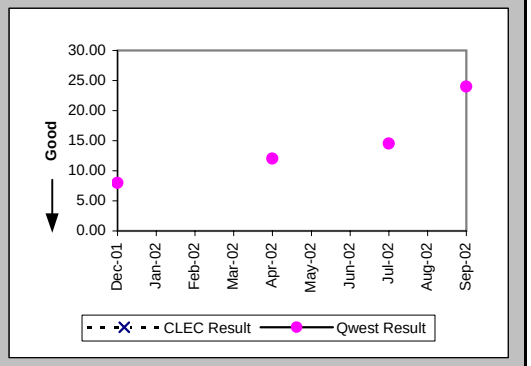
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						107	5	21.40	33.66			
Jan-02						63	6	10.50	10.35			
Feb-02						109	6	18.17	14.97			
Mar-02						34	4	8.50	4.12			
Apr-02						54	4	13.50	8.89			
May-02						125	7	17.86	15.82			
Jun-02						25	3	8.33	8.50			
Jul-02						10	2	5.00	4.24			
Aug-02						31	3	10.33	9.02			
Sep-02						53	3	17.67	7.51			



Checklist #14 - Resale - Frame Relay Installation

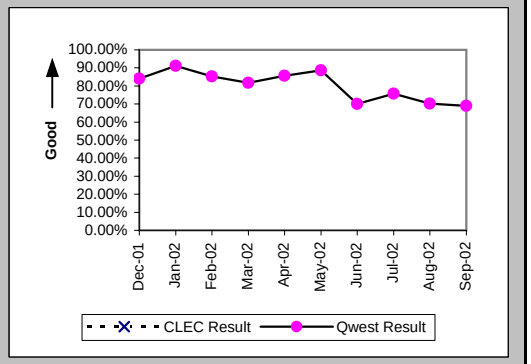
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	2	8.00	8.49			
Jan-02												
Feb-02												
Mar-02												
Apr-02						12	1	12.00				
May-02												
Jun-02												
Jul-02						29	2	14.50	17.68			
Aug-02												
Sep-02						24	1	24.00				



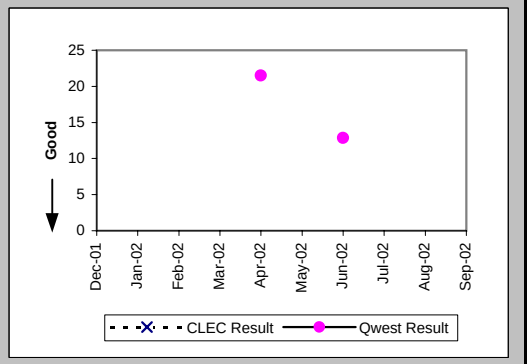
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	25	84.00%	36.66%			
Jan-02						41	45	91.11%	28.46%			
Feb-02						58	68	85.29%	35.42%			
Mar-02						76	93	81.72%	38.65%			
Apr-02						96	112	85.71%	34.99%			
May-02						55	62	88.71%	31.65%			
Jun-02						28	40	70.00%	45.83%			
Jul-02						28	37	75.68%	42.90%			
Aug-02						33	47	70.21%	45.73%			
Sep-02						29	42	69.05%	46.23%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

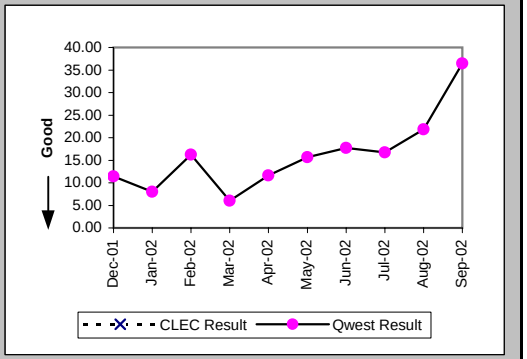
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02						43	2	21.50	10.61			
May-02												
Jun-02						90	7	12.86	0.38			
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Frame Relay Installation

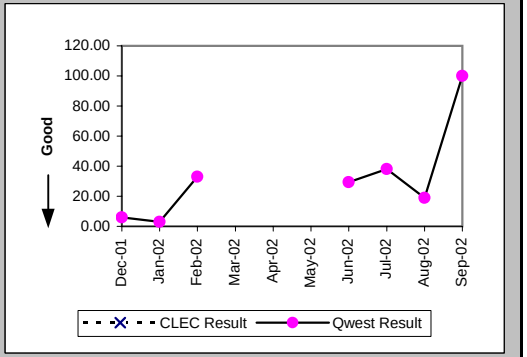
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						80	7	11.43	8.98			
Jan-02						24	3	8.00	11.27			
Feb-02						146	9	16.22	13.25			
Mar-02						103	17	6.06	7.51			
Apr-02						186	16	11.62	12.05			
May-02						141	9	15.67	10.69			
Jun-02						71	4	17.75	12.58			
Jul-02						134	8	16.75	16.03			
Aug-02						306	14	21.86	22.98			
Sep-02						474	13	36.46	40.84			



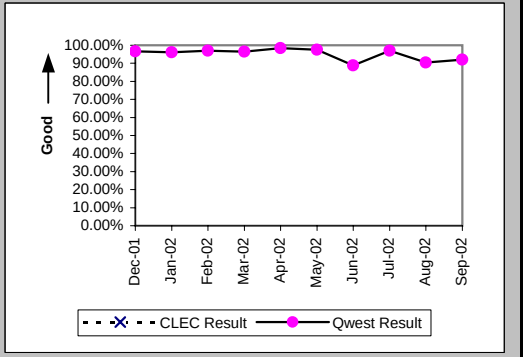
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	2	6.00	0.00			
Jan-02						6	2	3.00	1.41			
Feb-02						33	1	33.00				
Mar-02												
Apr-02												
May-02												
Jun-02						88	3	29.33	24.13			
Jul-02						38	1	38.00				
Aug-02						19	1	19.00				
Sep-02						200	2	100.00	0.00			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

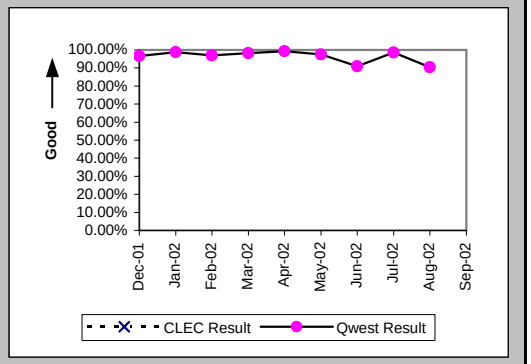
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						86	89	96.63%	18.05%			
Jan-02						73	76	96.05%	19.47%			
Feb-02						95	98	96.94%	17.23%			
Mar-02						110	114	96.49%	18.40%			
Apr-02						127	129	98.45%	12.35%			
May-02						120	123	97.56%	15.43%			
Jun-02						79	89	88.76%	31.58%			
Jul-02						66	68	97.06%	16.90%			
Aug-02						66	73	90.41%	29.44%			
Sep-02						70	76	92.11%	26.97%			



Checklist #14 - Resale - Frame Relay Installation

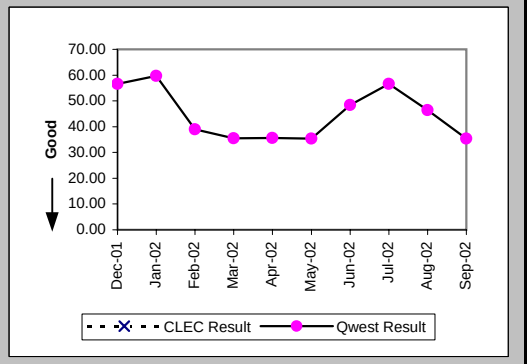
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						86	89	96.63%	18.05%			
Jan-02						75	76	98.68%	11.40%			
Feb-02						95	98	96.94%	17.23%			
Mar-02						112	114	98.25%	13.13%			
Apr-02						128	129	99.22%	8.77%			
May-02						120	123	97.56%	15.43%			
Jun-02						81	89	91.01%	28.60%			
Jul-02						67	68	98.53%	12.04%			
Aug-02						66	73	90.41%	29.44%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

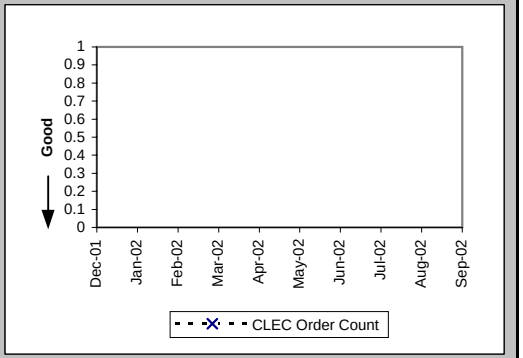
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						509	9	56.56	70.31			
Jan-02						537	9	59.67	68.96			
Feb-02						429	11	39.00	31.55			
Mar-02						603	17	35.47	39.37			
Apr-02						641	18	35.61	44.26			
May-02						850	24	35.42	40.30			
Jun-02						1064	22	48.36	46.00			
Jul-02						1357	24	56.54	53.73			
Aug-02						835	18	46.39	52.50			
Sep-02						496	14	35.43	60.72			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

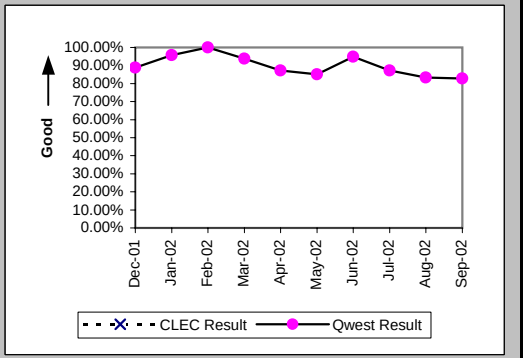
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Frame Relay Repair

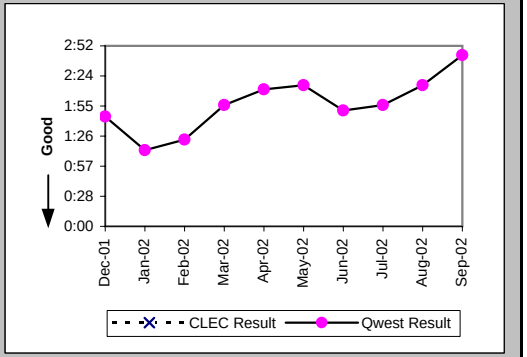
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						16	18	88.89%	31.43%			
Jan-02						23	24	95.83%	19.98%			
Feb-02						18	18	100.00%	0.00%			
Mar-02						30	32	93.75%	24.21%			
Apr-02						34	39	87.18%	33.43%			
May-02						23	27	85.19%	35.52%			
Jun-02						37	39	94.87%	22.06%			
Jul-02						34	39	87.18%	33.43%			
Aug-02						40	48	83.33%	37.27%			
Sep-02						24	29	82.76%	37.77%			



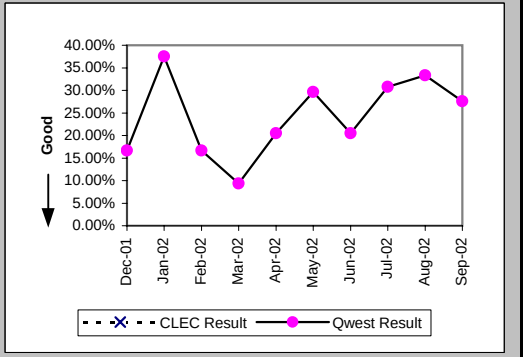
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						31:29	18	1:45	1:39			
Jan-02						29:02	24	1:13	1:17			
Feb-02						25:00	18	1:23	1:08			
Mar-02						61:38	32	1:56	3:08			
Apr-02						84:54	39	2:11	2:09			
May-02						60:53	27	2:15	2:03			
Jun-02						72:25	39	1:51	2:11			
Jul-02						75:14	39	1:56	2:07			
Aug-02						108:23	48	2:15	2:12			
Sep-02						79:05	29	2:44	5:31			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

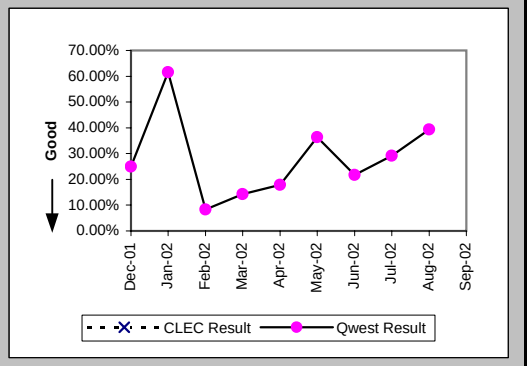
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	18	16.67%	37.27%			
Jan-02						9	24	37.50%	48.41%			
Feb-02						3	18	16.67%	37.27%			
Mar-02						3	32	9.38%	29.15%			
Apr-02						8	39	20.51%	40.38%			
May-02						8	27	29.63%	45.66%			
Jun-02						8	39	20.51%	40.38%			
Jul-02						12	39	30.77%	46.15%			
Aug-02						16	48	33.33%	47.14%			
Sep-02						8	29	27.59%	44.69%			



Checklist #14 - Resale - Frame Relay Repair

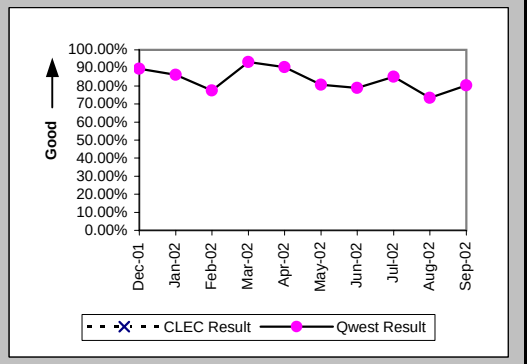
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	12	25.00%	43.30%			
Jan-02						8	13	61.54%	48.65%			
Feb-02						1	12	8.33%	27.64%			
Mar-02						3	21	14.29%	34.99%			
Apr-02						5	28	17.86%	38.30%			
May-02						8	22	36.36%	48.10%			
Jun-02						5	23	21.74%	41.25%			
Jul-02						7	24	29.17%	45.45%			
Aug-02						13	33	39.39%	48.86%			
Sep-02												



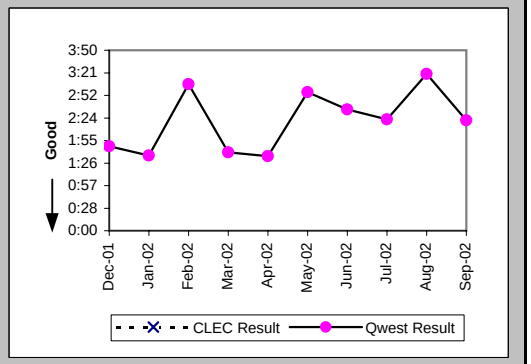
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	38	89.47%	30.69%			
Jan-02						31	36	86.11%	34.58%			
Feb-02						31	40	77.50%	41.76%			
Mar-02						41	44	93.18%	25.21%			
Apr-02						47	52	90.38%	29.48%			
May-02						54	67	80.60%	39.55%			
Jun-02						56	71	78.87%	40.82%			
Jul-02						63	74	85.14%	35.57%			
Aug-02						58	79	73.42%	44.18%			
Sep-02						45	56	80.36%	39.73%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

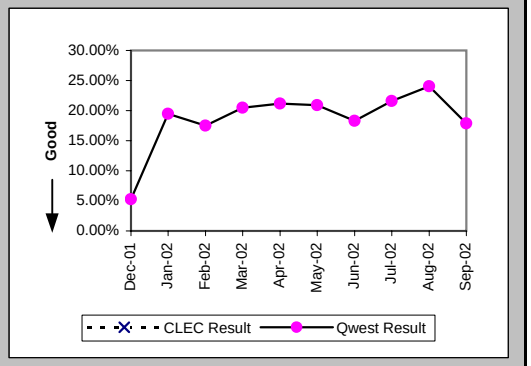
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						68:39	38	1:48	3:04			
Jan-02						57:28	36	1:36	1:48			
Feb-02						124:23	40	3:07	5:19			
Mar-02						73:07	44	1:40	1:33			
Apr-02						82:00	52	1:35	1:44			
May-02						197:34	67	2:57	4:33			
Jun-02						182:57	71	2:35	2:42			
Jul-02						175:24	74	2:22	2:51			
Aug-02						263:55	79	3:20	4:43			
Sep-02						131:36	56	2:21	2:13			



Checklist #14 - Resale - Frame Relay Repair

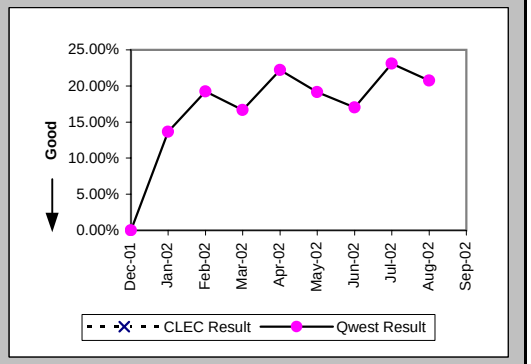
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	38	5.26%	22.33%			
Jan-02						7	36	19.44%	39.58%			
Feb-02						7	40	17.50%	38.00%			
Mar-02						9	44	20.45%	40.34%			
Apr-02						11	52	21.15%	40.84%			
May-02						14	67	20.90%	40.66%			
Jun-02						13	71	18.31%	38.67%			
Jul-02						16	74	21.62%	41.17%			
Aug-02						19	79	24.05%	42.74%			
Sep-02						10	56	17.86%	38.30%			



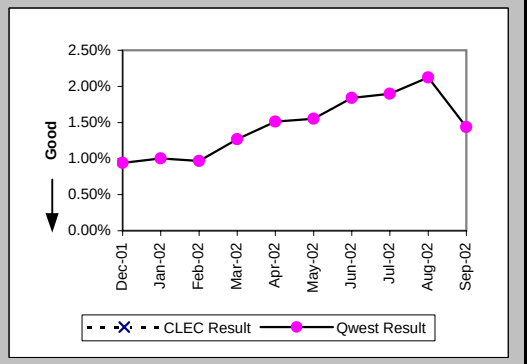
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	20	0.00%	0.00%			
Jan-02						3	22	13.64%	34.32%			
Feb-02						5	26	19.23%	39.41%			
Mar-02						5	30	16.67%	37.27%			
Apr-02						8	36	22.22%	41.57%			
May-02						9	47	19.15%	39.35%			
Jun-02						8	47	17.02%	37.58%			
Jul-02						12	52	23.08%	42.13%			
Aug-02						11	53	20.75%	40.56%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

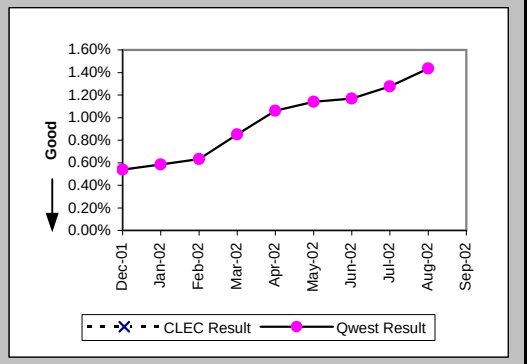
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						56	5950	0.94%	9.66%			
Jan-02						60	5986	1.00%	9.96%			
Feb-02						58	6001	0.97%	9.78%			
Mar-02						76	5988	1.27%	11.19%			
Apr-02						91	6028	1.51%	12.19%			
May-02						94	6057	1.55%	12.36%			
Jun-02						110	5986	1.84%	13.43%			
Jul-02						113	5951	1.90%	13.65%			
Aug-02						127	5987	2.12%	14.41%			
Sep-02						85	5920	1.44%	11.90%			

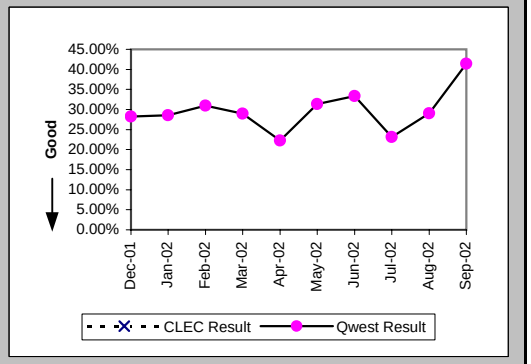


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	5950	0.54%	7.31%			
Jan-02						35	5986	0.58%	7.62%			
Feb-02						38	6001	0.63%	7.93%			
Mar-02						51	5988	0.85%	9.19%			
Apr-02						64	6028	1.06%	10.25%			
May-02						69	6057	1.14%	10.61%			
Jun-02						70	5986	1.17%	10.75%			
Jul-02						76	5951	1.28%	11.23%			
Aug-02						86	5987	1.44%	11.90%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	78	28.21%	45.00%			
Jan-02						24	84	28.57%	45.18%			
Feb-02						26	84	30.95%	46.23%			
Mar-02						31	107	28.97%	45.36%			
Apr-02						26	117	22.22%	41.57%			
May-02						43	137	31.39%	46.41%			
Jun-02						55	165	33.33%	47.14%			
Jul-02						34	147	23.13%	42.17%			
Aug-02						52	179	29.05%	45.40%			
Sep-02						60	145	41.38%	49.25%