ride the light SM

Qwest®

Performance Results

Utah

December 2001 - September 2002

October 18, 2002

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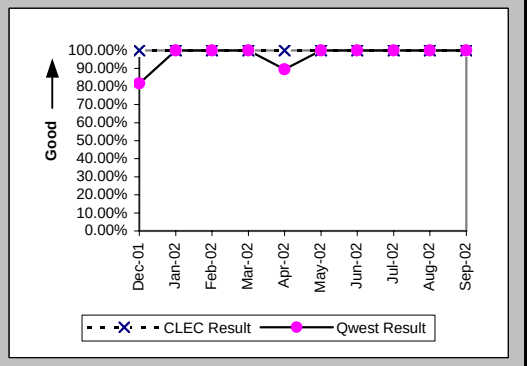
Checklist #1 - Local Interconnection - LIS Installation

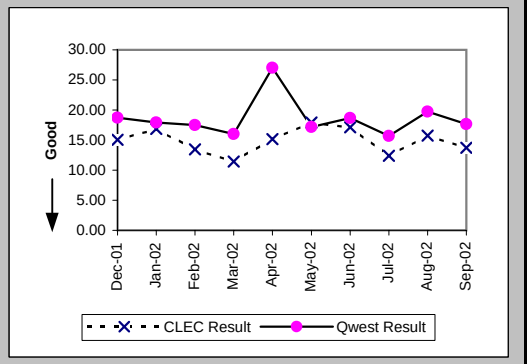
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	15	100.00%	4	2	9	11	81.82%	38.57%	-1.19	-1.72	No
Jan-02	23	23	100.00%	17	2	11	11	100.00%	N/A	N/A	N/A	
Feb-02	12	12	100.00%	1	0	10	10	100.00%	N/A	N/A	N/A	
Mar-02	9	9	100.00%	2	0	2	2	100.00%	N/A	N/A	N/A	
Apr-02	31	31	100.00%	3	1	17	19	89.47%	30.69%	-1.18	-1.72	No
May-02	23	23	100.00%	2	0	5	5	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	1	1	2	2	100.00%	N/A	N/A	N/A	
Jul-02	4	4	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Aug-02	8	8	100.00%	3	1	9	9	100.00%	N/A	N/A	N/A	
Sep-02	16	16	100.00%	7	0	22	22	100.00%	N/A	N/A	N/A	



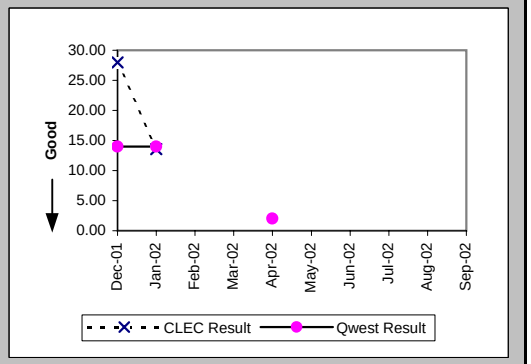
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	286	19	15.05	0	2	262	14	18.71	7.83	-1.33	-1.81	No
Jan-02	674	40	16.85	0	2	251	14	17.93	8.95	-0.39	-1.24	No
Feb-02	175	13	13.46	0	0	280	16	17.50	8.14	-1.33	-1.81	No
Mar-02	126	11	11.45	0	0	32	2	16.00	7.07	-0.84	-1.51	No
Apr-02	515	34	15.15	0	1	567	21	27.00	3.42	-12.49	-8.59	No
May-02	448	25	17.92	0	0	86	5	17.20	8.14	0.27	-0.84	No
Jun-02	137	8	17.12	0	1	112	6	18.67	5.24	-0.54	-1.33	No
Jul-02	62	5	12.40	0	0	47	3	15.67	2.89	-1.55	-1.94	No
Aug-02	173	11	15.73	0	1	217	11	19.73	12.59	-0.75	-1.45	No
Sep-02	316	23	13.74	0	0	388	22	17.64	0.73	-17.98	-11.93	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

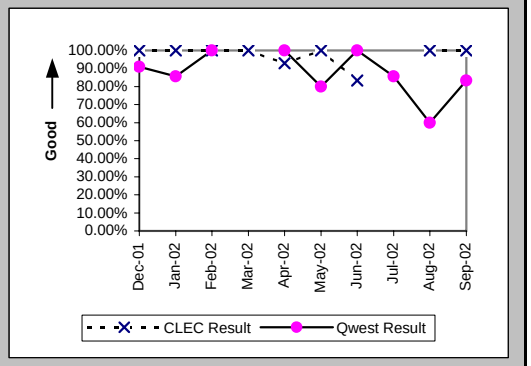
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	1	28.00	3	0	28	2	14.00	5.66	0.68	-0.59	No
Jan-02	95	7	13.57	10	0	28	2	14.00	15.56	-0.03	-1.02	No
Feb-02												
Mar-02												
Apr-02						4	2	2.00	1.41			
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #1 - Local Interconnection - LIS Installation

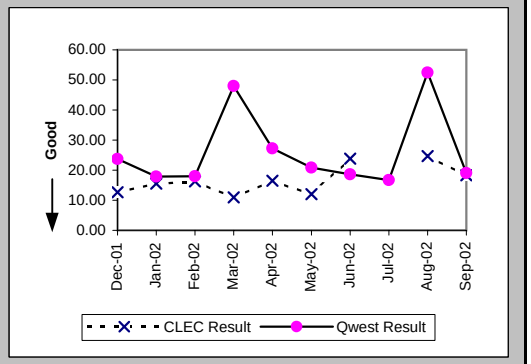
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	1	0	10	11	90.91%	28.75%	-0.7	-1.43	No
Jan-02	15	15	100.00%	4	0	6	7	85.71%	34.99%	-0.89	-1.54	No
Feb-02	4	4	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Mar-02	1	1	100.00%	0	0							
Apr-02	13	14	92.86%	4	0	8	8	100.00%	N/A	N/A	-0.74	No
May-02	4	4	100.00%	0	0	4	5	80.00%	40.00%	-0.75	-1.45	No
Jun-02	5	6	83.33%	2	0	2	2	100.00%	N/A	N/A	-0.88	No
Jul-02						6	7	85.71%	34.99%			
Aug-02	7	7	100.00%	3	0	3	5	60.00%	48.99%	-1.39	-1.85	No
Sep-02	7	7	100.00%	0	0	5	6	83.33%	37.27%	-0.8	-1.49	No



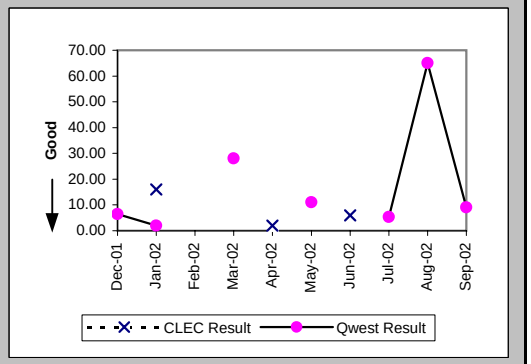
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	127	10	12.70	0	0	308	13	23.69	6.55	-3.99	-3.43	No
Jan-02	296	19	15.58	0	0	232	13	17.85	5.57	-1.13	-1.69	No
Feb-02	65	4	16.25	0	0	108	6	18.00	5.18	-0.52	-1.32	No
Mar-02	11	1	11.00	0	0	48	1	48.00				
Apr-02	296	18	16.44	0	0	218	8	27.25	3.06	-8.31	-6.05	No
May-02	48	4	12.00	0	0	125	6	20.83	2.86	-4.79	-3.91	No
Jun-02	191	8	23.88	0	0	56	3	18.67	3.79	2.01	0.22	Yes
Jul-02						167	10	16.70	3.02			
Aug-02	247	10	24.70	0	0	262	5	52.40	34.15	-1.48	-1.9	No
Sep-02	128	7	18.29	0	0	114	6	19.00	3.46	-0.37	-1.23	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

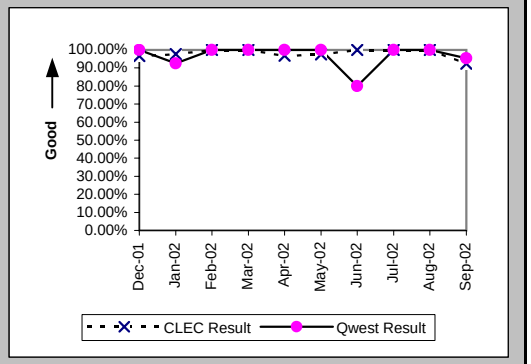
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	2	6.50	7.78			
Jan-02	32	2	16.00	2	0	2	1	2.00				
Feb-02												
Mar-02						28	1	28.00				
Apr-02	2	1	2.00	4	0							
May-02						11	1	11.00				
Jun-02	6	1	6.00	2	0							
Jul-02						16	3	5.33	2.89			
Aug-02						130	2	65.00	14.14			
Sep-02						9	1	9.00				



Checklist #1 - Local Interconnection - LIS Installation

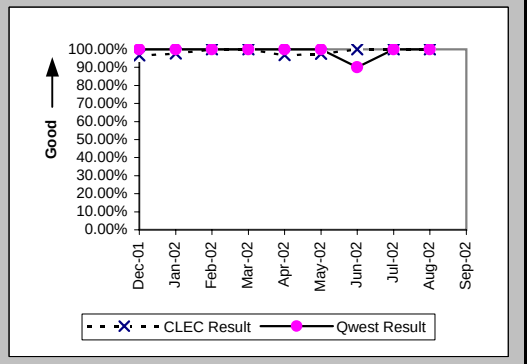
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	0	0	53	53	100.00%	N/A	N/A	-0.43	No
Jan-02	43	44	97.73%	0	0	25	27	92.59%	26.19%	-0.8	-1.49	No
Feb-02	38	38	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Apr-02	31	32	96.88%	0	0	16	16	100.00%	N/A	N/A	-0.78	No
May-02	40	41	97.56%	0	0	20	20	100.00%	N/A	N/A	-0.77	No
Jun-02	23	23	100.00%	0	0	8	10	80.00%	40.00%	-1.32	-1.8	No
Jul-02	11	11	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Aug-02	13	13	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Sep-02	24	26	92.31%	0	0	21	22	95.45%	20.83%	0.28	-0.83	No



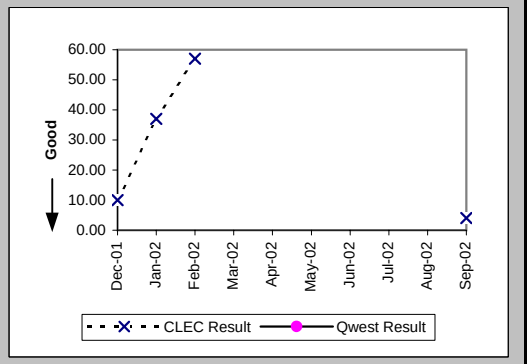
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28	29	96.55%	0	0	53	53	100.00%	N/A	N/A	-0.43	No
Jan-02	43	44	97.73%	0	0	27	27	100.00%	N/A	N/A	-0.72	No
Feb-02	38	38	100.00%	0	0	25	25	100.00%	N/A	N/A	N/A	
Mar-02	15	15	100.00%	0	0	13	13	100.00%	N/A	N/A	N/A	
Apr-02	31	32	96.88%	0	0	16	16	100.00%	N/A	N/A	-0.78	No
May-02	40	41	97.56%	0	0	20	20	100.00%	N/A	N/A	-0.77	No
Jun-02	23	23	100.00%	0	0	9	10	90.00%	30.00%	-0.88	-1.54	No
Jul-02	11	11	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Aug-02	13	13	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

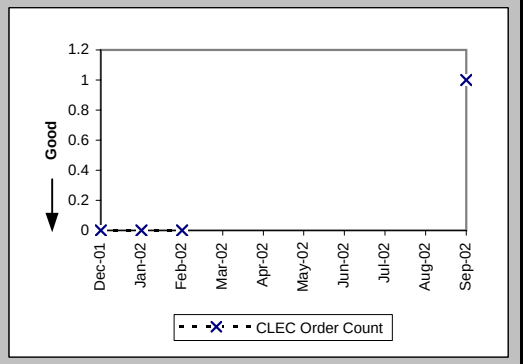
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	2	10.00	0	0							
Jan-02	37	1	37.00	0	0							
Feb-02	57	1	57.00	0	0							
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02	4	1	4.00	0	0							



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)

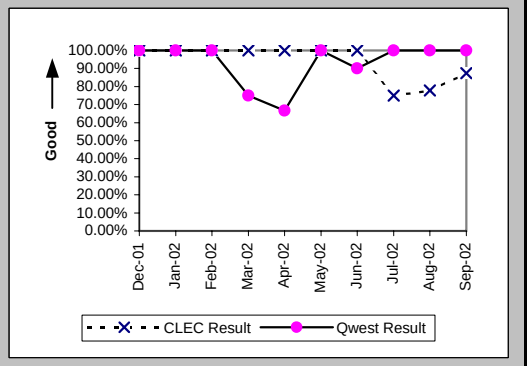
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	1



Checklist #1 - Local Interconnection - LIS Repair

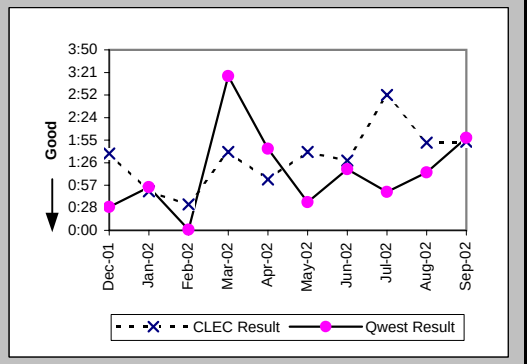
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	5	5	100.00%	2	0	3	3	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	5	0	2	2	100.00%	N/A	N/A	N/A	
Mar-02	6	6	100.00%	3	0	6	8	75.00%	43.30%	-1.07	-1.65	No
Apr-02	9	9	100.00%	2	0	2	3	66.67%	47.14%	-1.06	-1.64	No
May-02	4	4	100.00%	4	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	11	11	100.00%	2	0	9	10	90.00%	30.00%	-0.76	-1.46	No
Jul-02	3	4	75.00%	4	0	8	8	100.00%	N/A	N/A	-0.41	No
Aug-02	7	9	77.78%	3	0	9	9	100.00%	N/A	N/A	-0.29	No
Sep-02	14	16	87.50%	2	0	6	6	100.00%	N/A	N/A	-0.59	No



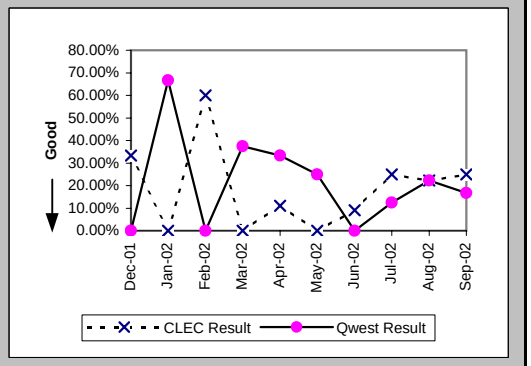
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:54	3	1:38	0	0	1:00	2	0:30	0:03	1.29	-0.21	No
Jan-02	4:11	5	0:50	2	0	2:46	3	0:55	0:11	-0.64	-1.39	No
Feb-02	2:43	5	0:33	5	0	0:02	2	0:01	0:00			
Mar-02	10:00	6	1:40	3	0	26:16	8	3:17	5:09	-0.58	-1.35	No
Apr-02	9:41	9	1:05	2	0	5:13	3	1:44	2:21	-0.42	-1.26	No
May-02	6:38	4	1:40	4	0	2:25	4	0:36	0:26	1.47	-0.11	No
Jun-02	16:24	11	1:29	2	0	13:00	10	1:18	1:12	0.62	-0.62	No
Jul-02	11:32	4	2:53	4	0	6:30	8	0:49	0:54	0.68	-0.59	No
Aug-02	16:45	9	1:52	3	0	11:05	9	1:14	0:58	1.19	-0.28	No
Sep-02	30:15	16	1:53	2	0	11:47	6	1:58	1:19	-0.12	-1.07	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

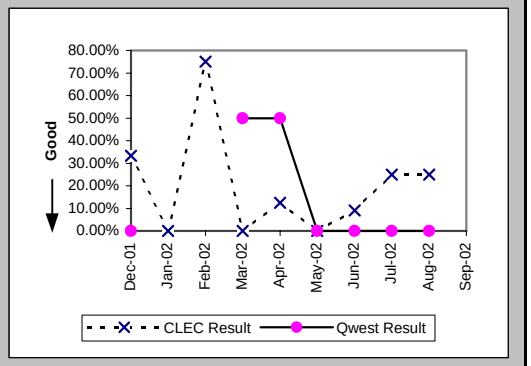
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	0	2	0.00%	N/A	N/A	-0.71	No
Jan-02	0	5	0.00%	2	0	2	3	66.67%	47.14%	-1.94	-2.18	No
Feb-02	3	5	60.00%	5	0	0	2	0.00%	N/A	N/A	-0.29	No
Mar-02	0	6	0.00%	3	0	3	8	37.50%	48.41%	-1.43	-1.87	No
Apr-02	1	9	11.11%	2	0	1	3	33.33%	47.14%	-0.71	-1.43	No
May-02	0	4	0.00%	4	0	1	4	25.00%	43.30%	-0.82	-1.5	No
Jun-02	1	11	9.09%	2	0	0	10	0.00%	N/A	N/A	-0.61	No
Jul-02	1	4	25.00%	4	0	1	8	12.50%	33.07%	0.35	-0.78	No
Aug-02	2	9	22.22%	3	0	2	9	22.22%	41.57%	0	-1	No
Sep-02	4	16	25.00%	2	0	1	6	16.67%	37.27%	0.26	-0.84	No



Checklist #1 - Local Interconnection - LIS Repair

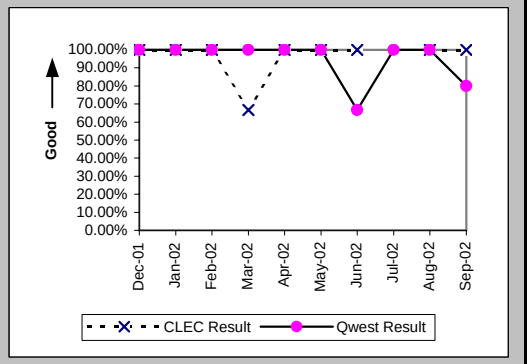
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	0	0	0	1	0.00%	N/A	N/A	-0.9	No
Jan-02	0	2	0.00%	2	0							
Feb-02	3	4	75.00%	5	0							
Mar-02	0	5	0.00%	3	0	3	6	50.00%	50.00%	-1.65	-2	No
Apr-02	1	8	12.50%	2	0	1	2	50.00%	50.00%	-0.95	-1.58	No
May-02	0	3	0.00%	4	0	0	1	0.00%	N/A	N/A	N/A	
Jun-02	1	11	9.09%	2	0	0	6	0.00%	N/A	N/A	-0.76	No
Jul-02	1	4	25.00%	4	0	0	4	0.00%	N/A	N/A	-0.63	No
Aug-02	1	4	25.00%	3	0	0	5	0.00%	N/A	N/A	-0.55	No
Sep-02												



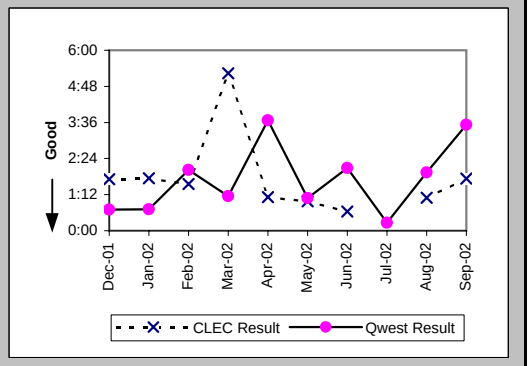
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	1	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02	4	4	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Mar-02	2	3	66.67%	1	0	2	2	100.00%	N/A	N/A	-0.71	No
Apr-02	1	1	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
May-02	3	3	100.00%	2	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	0	0	2	3	66.67%	47.14%	-0.87	-1.53	No
Jul-02						1	1	100.00%	0.00%			
Aug-02	1	1	100.00%	1	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	0	0	4	5	80.00%	40.00%	-0.6	-1.36	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

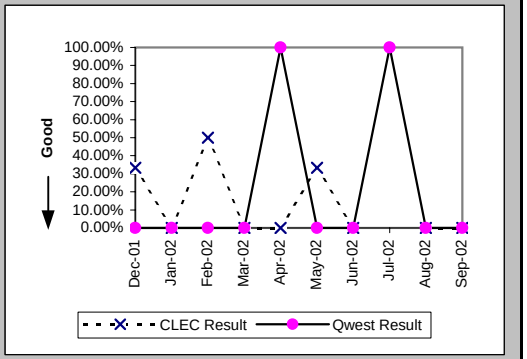
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5:08	3	1:43	1	0	1:24	2	0:42	0:10	1.32	-0.2	No
Jan-02	6:59	4	1:45	0	0	1:26	2	0:43	0:20	0.13	-0.92	No
Feb-02	6:10	4	1:33	0	0	2:01	1	2:01				
Mar-02	15:42	3	5:14	1	0	2:17	2	1:09	0:02	1.31	-0.2	No
Apr-02	1:07	1	1:07	1	0	3:40	1	3:40				
May-02	2:56	3	0:59	2	0	2:11	2	1:05	0:47	-0.16	-1.1	No
Jun-02	1:55	3	0:38	0	0	6:16	3	2:05	3:05	-0.58	-1.35	No
Jul-02						0:16	1	0:16				
Aug-02	1:06	1	1:06	1	0	1:56	1	1:56				
Sep-02	3:29	2	1:44	0	0	17:35	5	3:31	4:01	-0.53	-1.32	No



Checklist #1 - Local Interconnection - LIS Repair

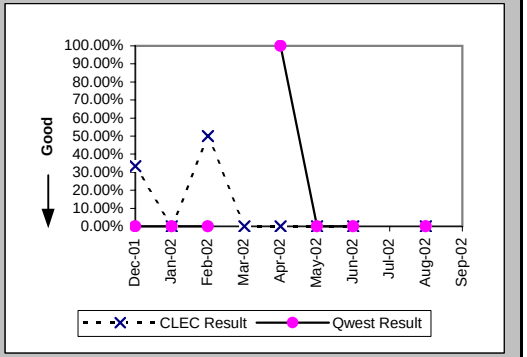
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	0	2	0.00%	N/A	N/A	-0.71	No
Jan-02	0	4	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Feb-02	2	4	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.71	No
Mar-02	0	3	0.00%	1	0	0	2	0.00%	N/A	N/A	N/A	
Apr-02	0	1	0.00%	1	0	1	1	100.00%	N/A	N/A		
May-02	1	3	33.33%	2	0	0	2	0.00%	N/A	N/A	-0.71	No
Jun-02	0	3	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	
Jul-02						1	1	100.00%	0.00%			
Aug-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Sep-02	0	2	0.00%	0	0	0	5	0.00%	N/A	N/A	N/A	



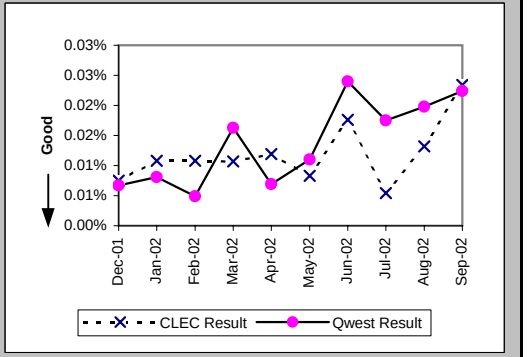
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	1	0	0	2	0.00%	N/A	N/A	-0.71	No
Jan-02	0	3	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Feb-02	2	4	50.00%	0	0	0	1	0.00%	N/A	N/A	-0.71	No
Mar-02	0	2	0.00%	1	0							
Apr-02	0	1	0.00%	1	0	1	1	100.00%	N/A	N/A		
May-02	0	1	0.00%	2	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	0	2	0.00%	0	0	0	2	0.00%	N/A	N/A	N/A	
Jul-02												
Aug-02	0	1	0.00%	1	0	0	1	0.00%	N/A	N/A	N/A	
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

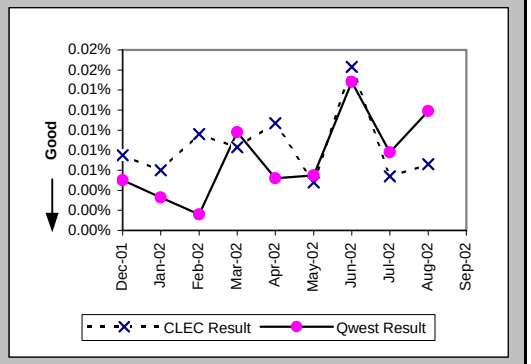
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	80035	0.01%	1	0	4	60004	0.01%	0.82%	0.19	-0.89	No
Jan-02	9	83318	0.01%	2	0	5	61444	0.01%	0.90%	0.56	-0.66	No
Feb-02	9	83201	0.01%	5	0	3	61780	0.00%	0.70%	1.61	-0.02	No
Mar-02	9	83941	0.01%	4	0	10	61228	0.02%	1.28%	-0.83	-1.5	No
Apr-02	10	84108	0.01%	3	0	4	57676	0.01%	0.83%	1.1	-0.33	No
May-02	7	84104	0.01%	6	0	6	54447	0.01%	1.05%	-0.47	-1.28	No
Jun-02	14	79720	0.02%	2	0	13	54207	0.02%	1.55%	-0.74	-1.45	No
Jul-02	4	74374	0.01%	4	0	9	51543	0.02%	1.32%	-1.6	-1.97	No
Aug-02	10	75789	0.01%	4	0	10	50598	0.02%	1.41%	-0.81	-1.49	No
Sep-02	18	77037	0.02%	2	0	11	49026	0.02%	1.50%	0.11	-0.93	No



Checklist #1 - Local Interconnection - LIS Repair

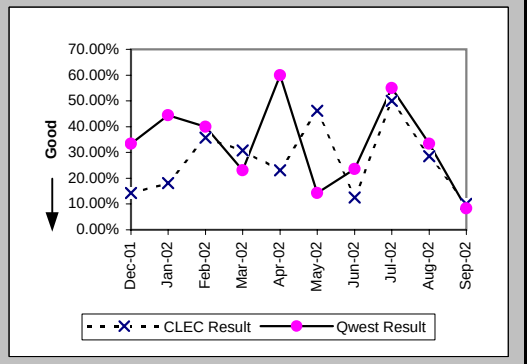
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	80035	0.01%	1	0	3	60004	0.01%	0.71%	0.65	-0.6	No
Jan-02	5	83318	0.01%	2	0	2	61444	0.00%	0.57%	0.91	-0.45	No
Feb-02	8	83201	0.01%	5	0	1	61780	0.00%	0.40%	3.74	1.28	Yes
Mar-02	7	83941	0.01%	4	0	6	61228	0.01%	0.99%	-0.28	-1.17	No
Apr-02	9	84108	0.01%	3	0	3	57676	0.01%	0.72%	1.41	-0.14	No
May-02	4	84104	0.00%	6	0	3	54447	0.01%	0.74%	-0.18	-1.11	No
Jun-02	13	79720	0.02%	2	0	8	54207	0.01%	1.21%	0.23	-0.86	No
Jul-02	4	74374	0.01%	4	0	4	51543	0.01%	0.88%	-0.47	-1.29	No
Aug-02	5	75789	0.01%	4	0	6	50598	0.01%	1.09%	-0.84	-1.51	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

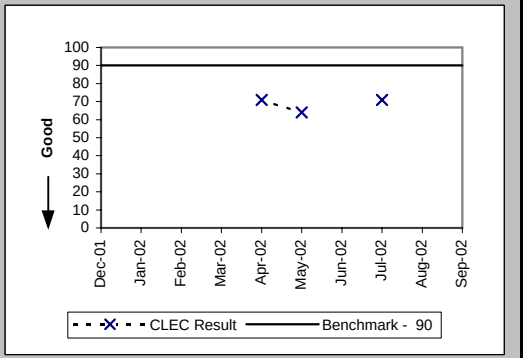
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	0	0	2	6	33.33%	47.14%	-0.73	-1.44	No
Jan-02	2	11	18.18%	0	0	4	9	44.44%	49.69%	-1.18	-1.71	No
Feb-02	5	14	35.71%	0	0	2	5	40.00%	48.99%	-0.17	-1.1	No
Mar-02	4	13	30.77%	0	0	3	13	23.08%	42.13%	0.22	-0.87	No
Apr-02	3	13	23.08%	0	0	6	10	60.00%	48.99%	-1.79	-2.09	No
May-02	6	13	46.15%	0	0	1	7	14.29%	34.99%	1.33	-0.19	No
Jun-02	2	16	12.50%	0	0	4	17	23.53%	42.42%	-0.75	-1.45	No
Jul-02	4	8	50.00%	0	0	11	20	55.00%	49.75%	-0.24	-1.15	No
Aug-02	4	14	28.57%	0	0	5	15	33.33%	47.14%	-0.27	-1.17	No
Sep-02	2	20	10.00%	0	0	1	12	8.33%	27.64%	-0.02	-1.01	No



Checklist #1 - Collocation

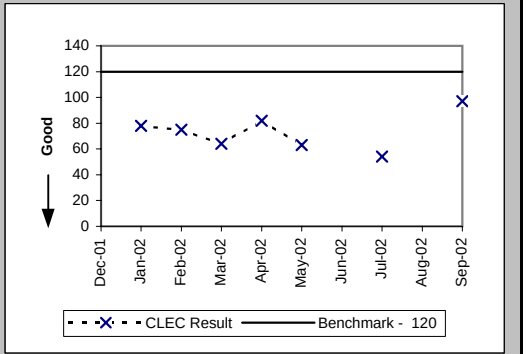
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	213	3	71.00			
May-02	128	2	64.00			
Jun-02						
Jul-02	142	2	71.00			
Aug-02						
Sep-02						



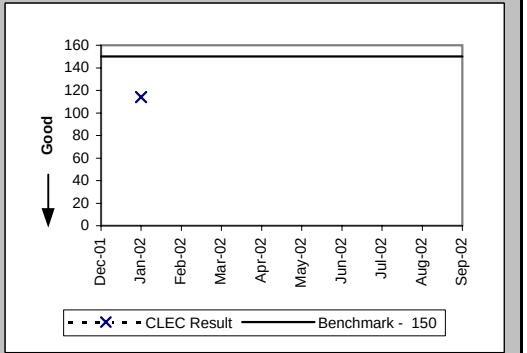
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	156	2	78.00			
Feb-02	75	1	75.00			
Mar-02	64	1	64.00			
Apr-02	82	1	82.00			
May-02	63	1	63.00			
Jun-02						
Jul-02	54	1	54.00			
Aug-02						
Sep-02	97	1	97.00			



Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

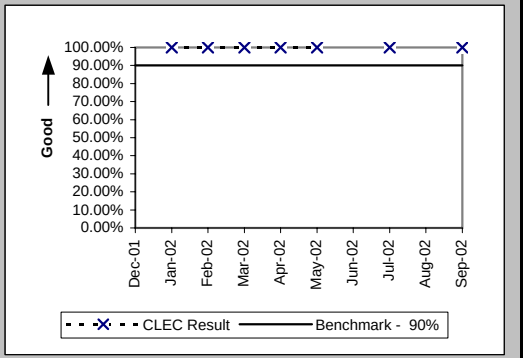
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	114	1	114.00			
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #1 - Collocation

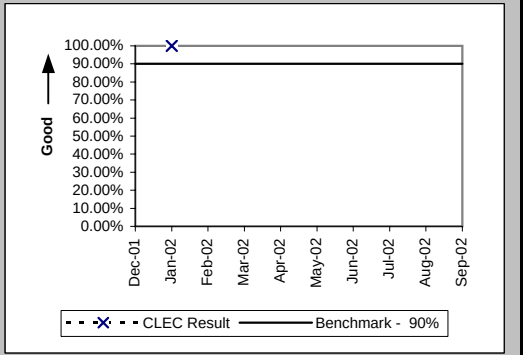
Non-Forcasted & Late Forecasted Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	2	2	100.00%			
Feb-02	1	1	100.00%			
Mar-02	1	1	100.00%			
Apr-02	4	4	100.00%			
May-02	3	3	100.00%			
Jun-02						
Jul-02	3	3	100.00%			
Aug-02						
Sep-02	1	1	100.00%			



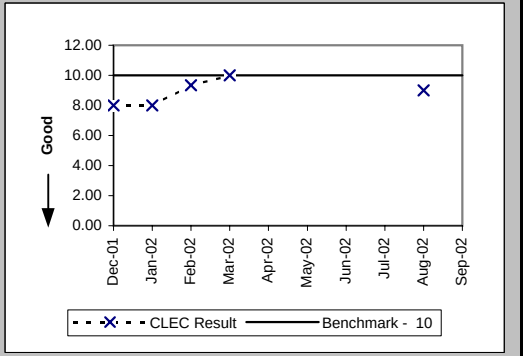
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01						
Jan-02	5	5	100.00%			
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

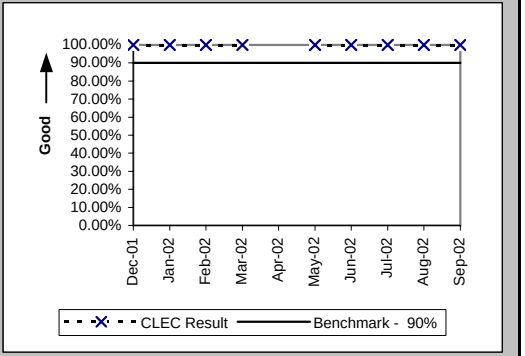
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	8	1	8.00	0	0	
Jan-02	8	1	8.00			
Feb-02	28	3	9.33			
Mar-02	10	1	10.00			
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	9	1	9.00			
Sep-02						



Checklist #1 - Collocation

Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

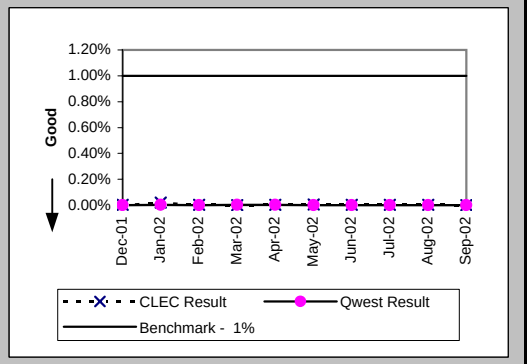
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1	1	100.00%	0	0	0.00%
Jan-02	1	1	100.00%			
Feb-02	4	4	100.00%			
Mar-02	3	3	100.00%			
Apr-02						
May-02	2	2	100.00%			
Jun-02	1	1	100.00%			
Jul-02	1	1	100.00%			
Aug-02	1	1	100.00%			
Sep-02	3	3	100.00%			



Checklist #1 - Trunk Blocking

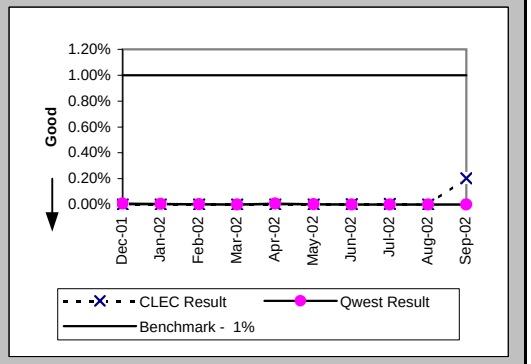
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0.2	10608	0.00%	0	0	0	22780	0.00%	0.00%			No
Jan-02	1.95	10464	0.02%	0	0	0.77	22780	0.00%	0.03%	50.31	29.59	No
Feb-02	0.37	10392	0.00%	0	0	0	22852	0.00%	0.00%			No
Mar-02	0.08	11088	0.00%	0	0	0.65	22852	0.00%	0.01%	-15.4	-10.36	No
Apr-02	0.38	12312	0.00%	0	0	0.54	18556	0.00%	0.02%	0.66	-0.6	No
May-02	0.75	12696	0.01%	0	0	0	18244	0.00%	0.00%			No
Jun-02	0.26	12168	0.00%	0	0	0.02	18244	0.00%	0.00%	149.86	90.11	No
Jul-02	0.24	11688	0.00%	0	0	0.02	18244	0.00%	0.00%	142.36	85.55	No
Aug-02	0.16	11952	0.00%	0	0	0	17812	0.00%	0.00%			No
Sep-02	0.06	12000	0.00%	0	0	0	17212	0.00%	0.00%			No



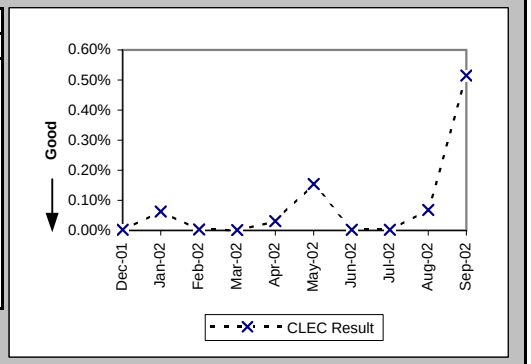
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2952	0.00%	0	0	3.48	50607	0.01%	0.09%	-3.83	-3.33	No
Jan-02	0	2904	0.00%	0	0	2.24	50434	0.00%	0.02%	-11.32	-7.88	No
Feb-02	0	2928	0.00%	0	0	0.7	49378	0.00%	0.02%	-3.67	-3.23	No
Mar-02	0	3024	0.00%	0	0	0.41	48708	0.00%	0.00%	-14.28	-9.68	No
Apr-02	0	3168	0.00%	0	0	3.28	40308	0.01%	0.06%	-7.91	-5.81	No
May-02	0	3072	0.00%	0	0	0.47	36060	0.00%	0.01%	-7.6	-5.62	No
Jun-02	0.07	2904	0.00%	0	0	0.14	35004	0.00%	0.00%	54.53	32.15	No
Jul-02	0.16	2880	0.01%	0	0	0	35004	0.00%	0.00%			No
Aug-02	0	2832	0.00%	0	0	0.08	34404	0.00%	0.00%	-8.09	-5.92	No
Sep-02	5.76	2832	0.20%	0	0	0	34284	0.00%	0.00%			No

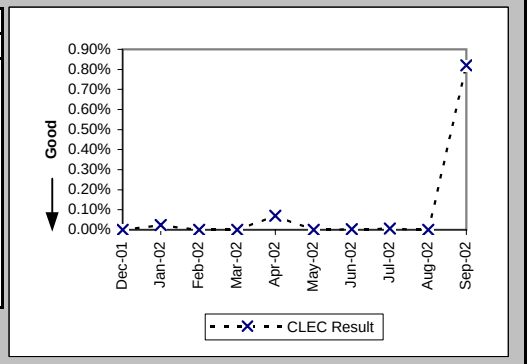


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0.2	10608	0.00%	0	0	0.02%
Jan-02	6.58	10536	0.06%	0	0	0.54%
Feb-02	0.37	10392	0.00%	0	0	0.04%
Mar-02	0.08	11088	0.00%	0	0	0.01%
Apr-02	3.79	12360	0.03%	0	0	0.44%
May-02	20.28	13128	0.15%	0	0	0.81%
Jun-02	0.26	12168	0.00%	0	0	0.02%
Jul-02	0.24	11688	0.00%	0	0	0.01%
Aug-02	8.34	12288	0.07%	0	0	0.43%
Sep-02	63.87	12408	0.51%	0	0	3.03%



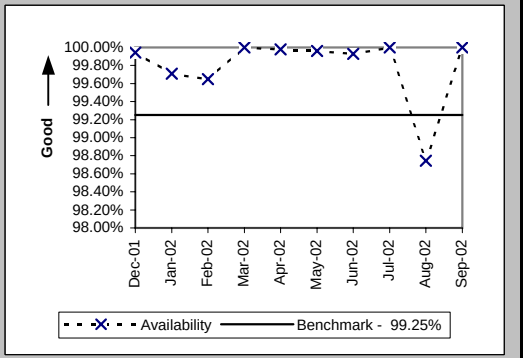
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	0	2952	0.00%	0	0	0.00%
Jan-02	0.68	2928	0.02%	0	0	0.26%
Feb-02	0	2928	0.00%	0	0	0.00%
Mar-02	0	3024	0.00%	0	0	0.00%
Apr-02	2.25	3216	0.07%	0	0	0.58%
May-02	0	3072	0.00%	0	0	0.00%
Jun-02	0.07	2904	0.00%	0	0	0.01%
Jul-02	0.16	2880	0.01%	0	0	0.03%
Aug-02	0	2832	0.00%	0	0	0.00%
Sep-02	23.41	2856	0.82%	0	0	6.74%



Checklist #2 - Gateway Availability

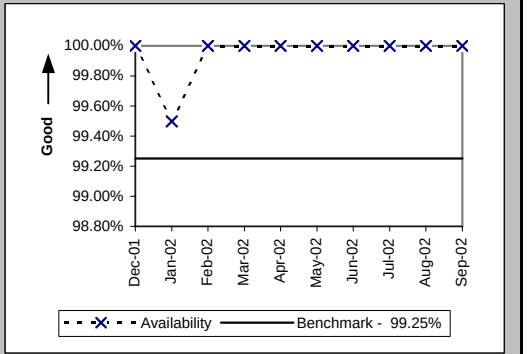
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.75%		
Sep-02	100.00%		



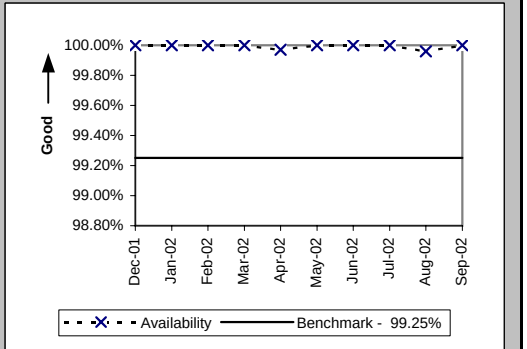
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	99.50%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	99.97%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	100.00%		
Aug-02	99.96%		
Sep-02	100.00%		

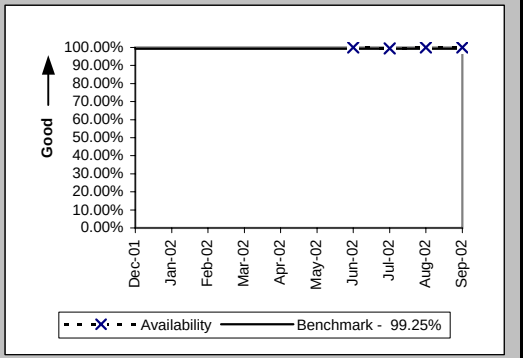


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

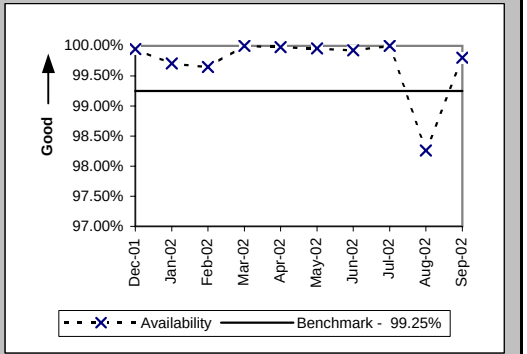
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	100.00%		
Jul-02	99.55%		
Aug-02	100.00%		
Sep-02	99.95%		



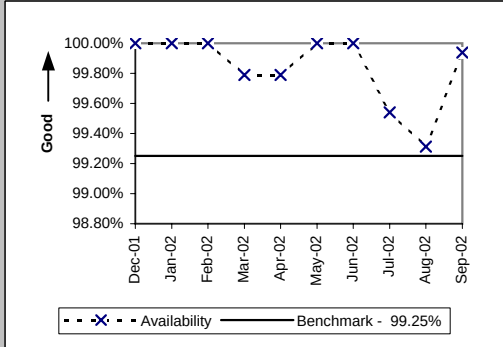
Gateway Availability - IMA-EDI (Percent) (GA-2) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	99.94%		
Jan-02	99.71%		
Feb-02	99.65%		
Mar-02	100.00%		
Apr-02	99.98%		
May-02	99.96%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	98.26%		
Sep-02	99.80%		



Gateway Availability - EB-TA (Percent) (GA-3) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.79%		
Apr-02	99.79%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.54%		
Aug-02	99.31%		
Sep-02	99.94%		

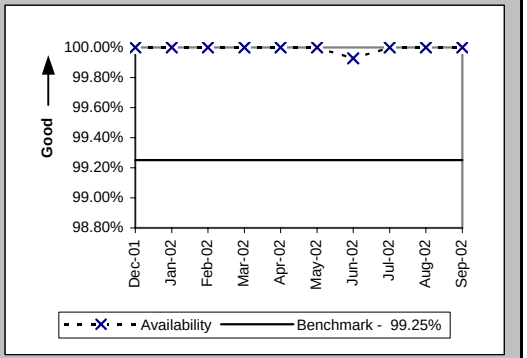


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

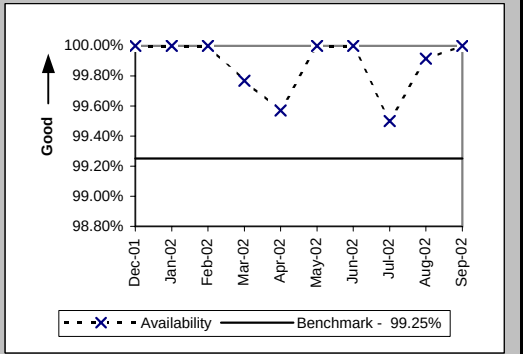
System Availability - EXACT (Percent) (GA-4) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	100.00%		
Apr-02	100.00%		
May-02	100.00%		
Jun-02	99.93%		
Jul-02	100.00%		
Aug-02	100.00%		
Sep-02	100.00%		



Gateway Availability - GUI - Repair (Percent) (GA-6) (Benchmark)

Date	Availability	PID Exc	Data Exc
Dec-01	100.00%		
Jan-02	100.00%		
Feb-02	100.00%		
Mar-02	99.77%		
Apr-02	99.57%		
May-02	100.00%		
Jun-02	100.00%		
Jul-02	99.50%		
Aug-02	99.92%		
Sep-02	100.00%		

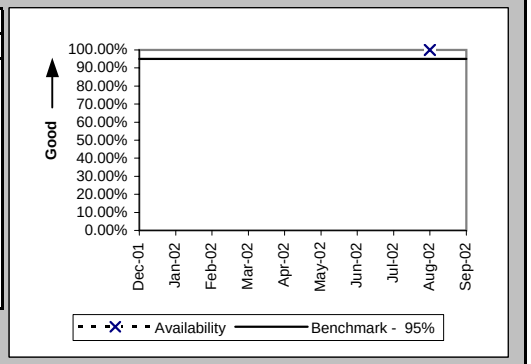


CLEC caused some IMA-bound internet traffic to get improperly rerouted to their routers instead of Qwest's.

Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) (GA-7) (Benchmark)

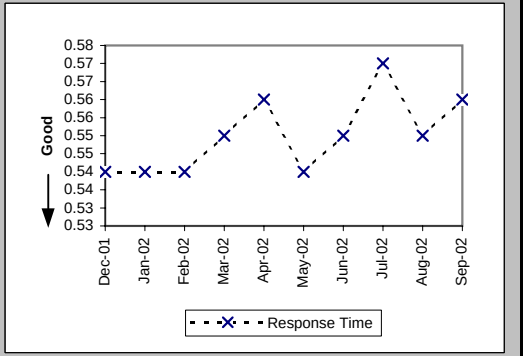
Date	Availability	PID Exc	Data Exc
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02			
Aug-02	100.00%		
Sep-02			



Checklist #2 - Preorder Response Times - IMA

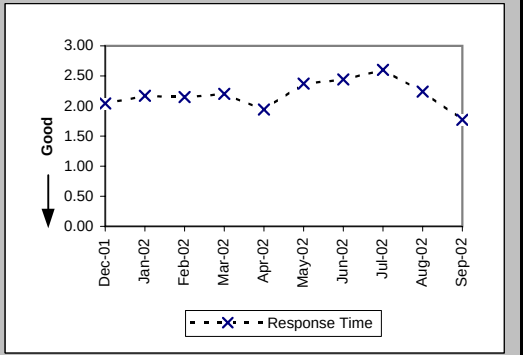
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1598.4	2960	0.54			0.11
Jan-02	1733.94	3211	0.54			0.15
Feb-02	1540.62	2853	0.54			0.11
Mar-02	1545.5	2810	0.55			0.11
Apr-02	1579.76	2821	0.56			0.24
May-02	1548.18	2867	0.54			0.12
Jun-02	1301.85	2367	0.55			0.24
Jul-02	1471.74	2582	0.57			0.22
Aug-02	1353	2460	0.55			0.20
Sep-02	1196.72	2137	0.56			0.12



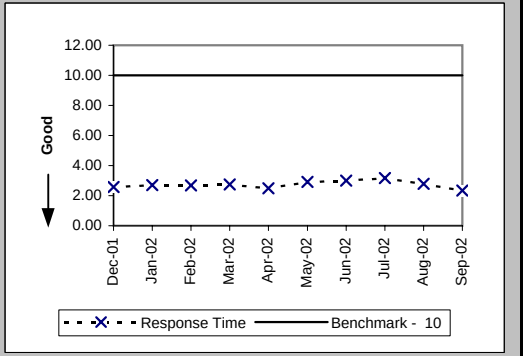
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6038.4	2960	2.04			1.39
Jan-02	6967.87	3211	2.17			1.43
Feb-02	6133.95	2853	2.15			1.55
Mar-02	6182	2810	2.20			2.01
Apr-02	5472.74	2821	1.94			0.82
May-02	6794.79	2867	2.37			1.61
Jun-02	5775.48	2367	2.44			1.32
Jul-02	6713.2	2582	2.60			1.10
Aug-02	5510.4	2460	2.24			0.99
Sep-02	3782.49	2137	1.77			1.13



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)

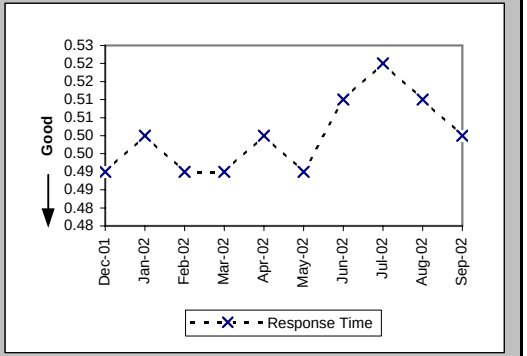
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7636.8	2960	2.58			
Jan-02	8701.81	3211	2.71			
Feb-02	7674.57	2853	2.69			
Mar-02	7727.5	2810	2.75			
Apr-02	7052.5	2821	2.50			
May-02	8342.97	2867	2.91			
Jun-02	7077.33	2367	2.99			
Jul-02	8184.94	2582	3.17			
Aug-02	6863.4	2460	2.79			
Sep-02	4979.21	2137	2.33			



Checklist #2 - Preorder Response Times - IMA

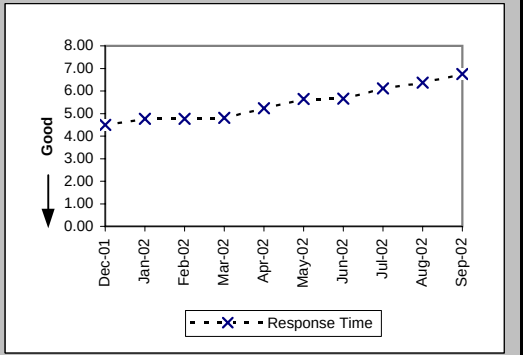
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1803.54	3706	0.49			0.06
Jan-02	1915.18	3820	0.50			0.15
Feb-02	1669.46	3379	0.49			0.06
Mar-02	1935.43	3943	0.49			0.07
Apr-02	1990.41	3982	0.50			0.15
May-02	1999.01	4049	0.49			0.08
Jun-02	1749.99	3453	0.51			0.24
Jul-02	1997.1	3845	0.52			0.25
Aug-02	1909.08	3738	0.51			0.29
Sep-02	1725.51	3447	0.50			0.09



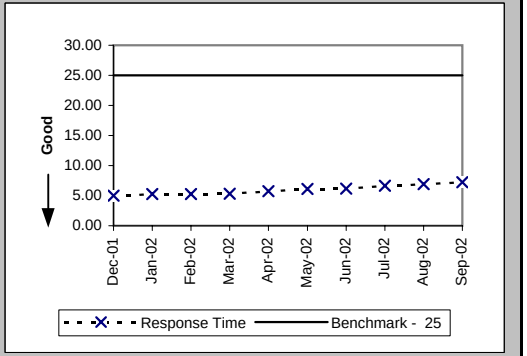
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16687.24	3706	4.50			4.16
Jan-02	18228.93	3820	4.77			4.31
Feb-02	16088.53	3379	4.76			4.03
Mar-02	18980.72	3943	4.81			4.21
Apr-02	20816.61	3982	5.23			4.38
May-02	22850.47	4049	5.64			4.94
Jun-02	19538.29	3453	5.66			4.92
Jul-02	23506.83	3845	6.11			4.98
Aug-02	23827.31	3738	6.37			6.12
Sep-02	23268.3	3447	6.75			6.66



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)

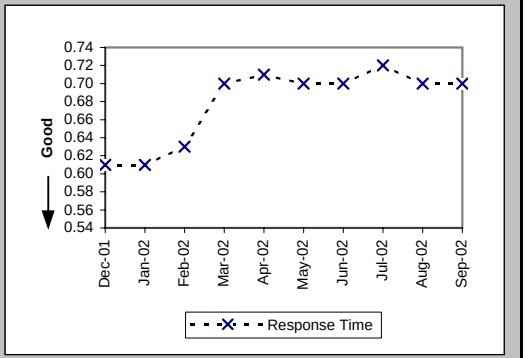
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	18490.78	3706	4.99			
Jan-02	20144.11	3820	5.27			
Feb-02	17757.99	3379	5.26			
Mar-02	20916.15	3943	5.30			
Apr-02	22807.02	3982	5.73			
May-02	24849.48	4049	6.14			
Jun-02	21288.28	3453	6.17			
Jul-02	25503.93	3845	6.63			
Aug-02	25736.39	3738	6.89			
Sep-02	24993.81	3447	7.25			



Checklist #2 - Preorder Response Times - IMA

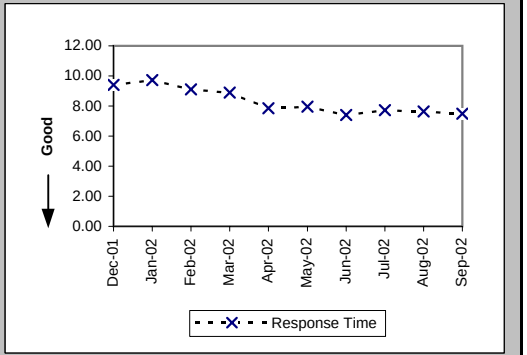
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	403.21	661	0.61			0.07
Jan-02	430.66	706	0.61			0.06
Feb-02	408.87	649	0.63			0.07
Mar-02	502.6	718	0.70			0.07
Apr-02	516.88	728	0.71			0.15
May-02	516.6	738	0.70			0.07
Jun-02	437.5	625	0.70			0.07
Jul-02	504.72	701	0.72			0.19
Aug-02	483	690	0.70			0.14
Sep-02	400.4	572	0.70			0.07



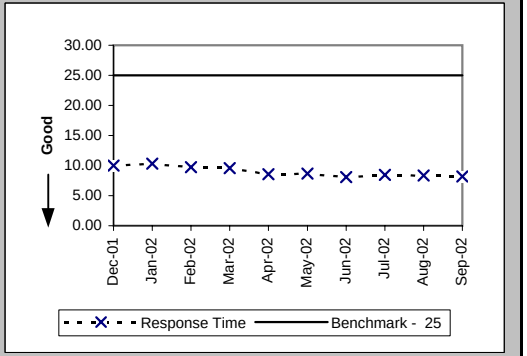
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6220.01	661	9.41			3.87
Jan-02	6862.32	706	9.72			3.59
Feb-02	5905.9	649	9.10			3.16
Mar-02	6390.2	718	8.90			3.93
Apr-02	5722.08	728	7.86			3.71
May-02	5874.48	738	7.96			3.90
Jun-02	4631.25	625	7.41			3.74
Jul-02	5418.73	701	7.73			4.80
Aug-02	5264.7	690	7.63			3.60
Sep-02	4278.56	572	7.48			4.81



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)

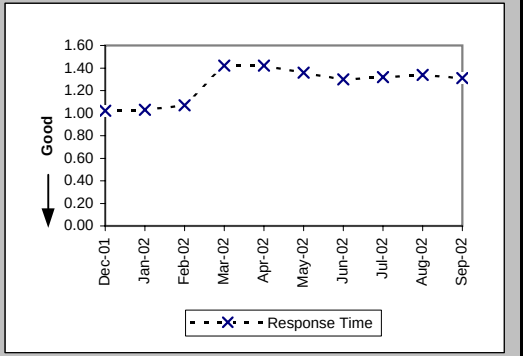
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6623.22	661	10.02			
Jan-02	7292.98	706	10.33			
Feb-02	6314.77	649	9.73			
Mar-02	6892.8	718	9.60			
Apr-02	6238.96	728	8.57			
May-02	6391.08	738	8.66			
Jun-02	5068.75	625	8.11			
Jul-02	5923.45	701	8.45			
Aug-02	5747.7	690	8.33			
Sep-02	4678.96	572	8.18			



Checklist #2 - Preorder Response Times - IMA

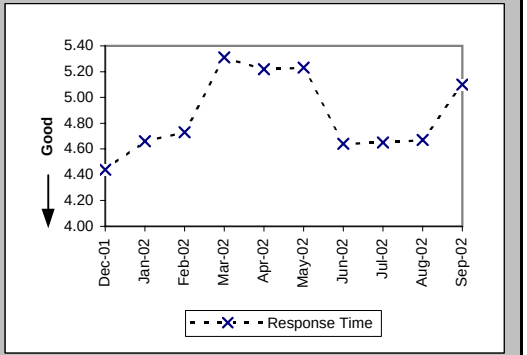
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5823.21	5688	1.02			0.33
Jan-02	6055.01	5902	1.03			0.24
Feb-02	5649.5	5271	1.07			0.23
Mar-02	8691.4	6110	1.42			0.49
Apr-02	9265.89	6531	1.42			0.55
May-02	9229.6	6795	1.36			0.56
Jun-02	7234.52	5571	1.30			0.66
Jul-02	8520.25	6461	1.32			0.67
Aug-02	8529.74	6366	1.34			0.80
Sep-02	9423.12	7185	1.31			0.22



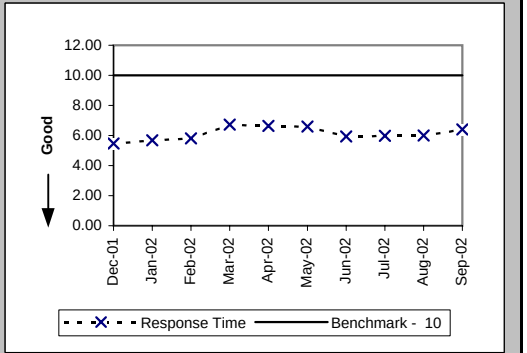
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	25264.91	5688	4.44			2.66
Jan-02	27527.29	5902	4.66			3.08
Feb-02	24920.7	5271	4.73			2.77
Mar-02	32419.17	6110	5.31			3.27
Apr-02	34082.92	6531	5.22			2.95
May-02	35518.04	6795	5.23			3.07
Jun-02	25843.37	5571	4.64			2.19
Jul-02	30068.52	6461	4.65			1.82
Aug-02	29756.11	6366	4.67			1.85
Sep-02	36632.85	7185	5.10			3.44



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)

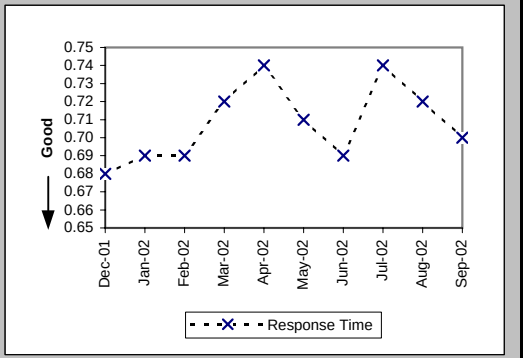
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	31088.12	5688	5.47			
Jan-02	33582.3	5902	5.69			
Feb-02	30570.2	5271	5.80			
Mar-02	41110.57	6110	6.73			
Apr-02	43348.81	6531	6.64			
May-02	44747.64	6795	6.59			
Jun-02	33077.89	5571	5.94			
Jul-02	38588.77	6461	5.97			
Aug-02	38285.85	6366	6.01			
Sep-02	46055.97	7185	6.41			



Checklist #2 - Preorder Response Times - IMA

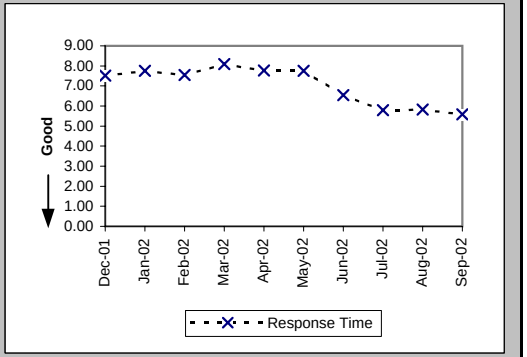
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	556.34	817	0.68			0.28
Jan-02	606.01	884	0.69			0.22
Feb-02	540.82	786	0.69			0.23
Mar-02	677.06	936	0.72			0.33
Apr-02	732.72	984	0.74			0.49
May-02	712.28	999	0.71			0.49
Jun-02	531.33	774	0.69			0.07
Jul-02	660.08	892	0.74			0.42
Aug-02	686.39	954	0.72			0.22
Sep-02	595.45	856	0.70			0.10



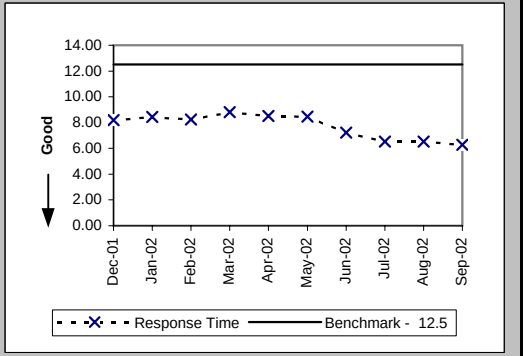
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6140.36	817	7.52			2.77
Jan-02	6848	884	7.75			2.83
Feb-02	5936.37	786	7.55			2.55
Mar-02	7569.66	936	8.09			3.57
Apr-02	7649.45	984	7.77			2.93
May-02	7737.61	999	7.75			2.90
Jun-02	5067.38	774	6.55			2.59
Jul-02	5163.22	892	5.79			2.15
Aug-02	5554.92	954	5.82			2.70
Sep-02	4783.14	856	5.59			1.78



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)

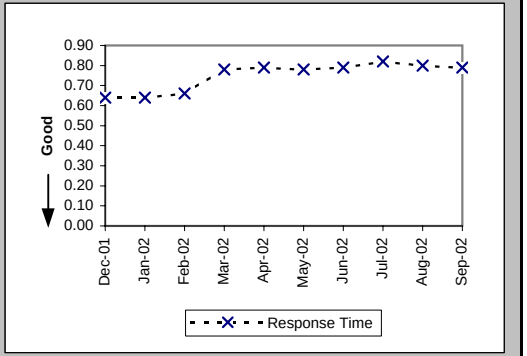
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6696.7	817	8.20			
Jan-02	7454.01	884	8.43			
Feb-02	6477.19	786	8.24			
Mar-02	8246.72	936	8.81			
Apr-02	8382.17	984	8.52			
May-02	8449.89	999	8.46			
Jun-02	5598.71	774	7.23			
Jul-02	5823.3	892	6.53			
Aug-02	6241.31	954	6.54			
Sep-02	5378.59	856	6.28			



Checklist #2 - Preorder Response Times - IMA

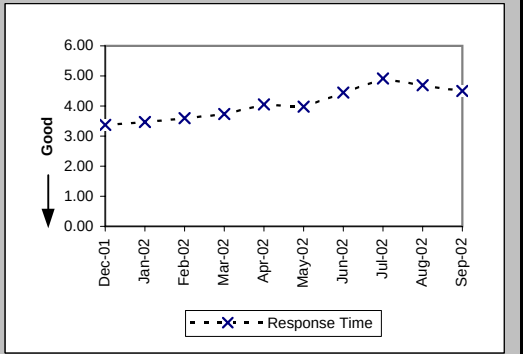
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1002.16	1576	0.64			0.04
Jan-02	996.11	1556	0.64			0.15
Feb-02	946.51	1437	0.66			0.07
Mar-02	1248.15	1602	0.78			0.06
Apr-02	1249.14	1579	0.79			0.23
May-02	1282.5	1651	0.78			0.07
Jun-02	1121.56	1428	0.79			0.14
Jul-02	1325.05	1610	0.82			0.40
Aug-02	1243.54	1560	0.80			0.32
Sep-02	1024.2	1300	0.79			0.10



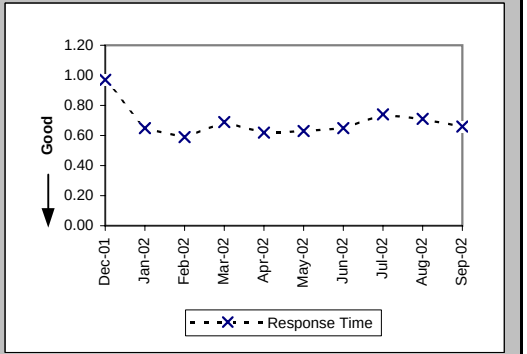
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5306.52	1576	3.37			1.94
Jan-02	5394.82	1556	3.47			1.70
Feb-02	5178.67	1437	3.60			1.73
Mar-02	5972.92	1602	3.73			1.12
Apr-02	6393.37	1579	4.05			1.75
May-02	6568.62	1651	3.98			1.46
Jun-02	6360.92	1428	4.45			1.86
Jul-02	7905.61	1610	4.91			2.29
Aug-02	7315.29	1560	4.69			1.96
Sep-02	5849.67	1300	4.50			1.82



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)

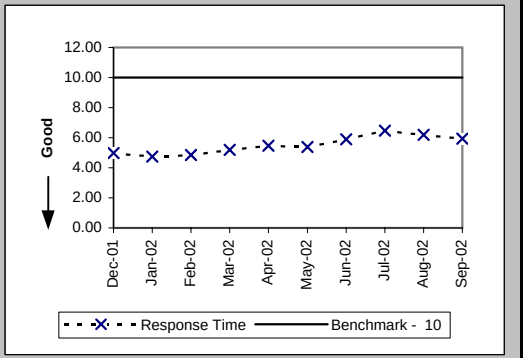
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1535.06	1576	0.97			1.17
Jan-02	1007.34	1556	0.65			0.79
Feb-02	854.51	1437	0.59			0.23
Mar-02	1104.44	1602	0.69			0.29
Apr-02	984.68	1579	0.62			0.15
May-02	1034.37	1651	0.63			0.16
Jun-02	922.62	1428	0.65			0.15
Jul-02	1188.66	1610	0.74			0.83
Aug-02	1109.98	1560	0.71			0.72
Sep-02	851.68	1300	0.66			0.18



Checklist #2 - Preorder Response Times - IMA

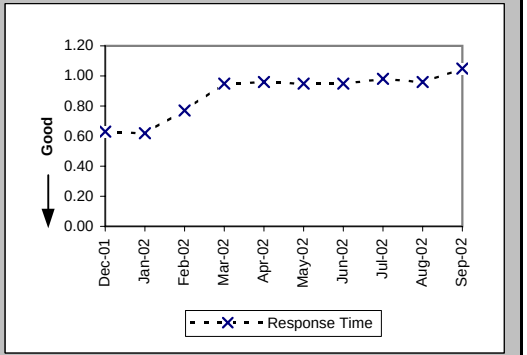
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7843.74	1576	4.98			
Jan-02	7398.27	1556	4.75			
Feb-02	6979.69	1437	4.86			
Mar-02	8325.51	1602	5.20			
Apr-02	8627.19	1579	5.46			
May-02	8885.49	1651	5.38			
Jun-02	8405.1	1428	5.89			
Jul-02	10419.32	1610	6.47			
Aug-02	9668.81	1560	6.20			
Sep-02	7725.55	1300	5.94			



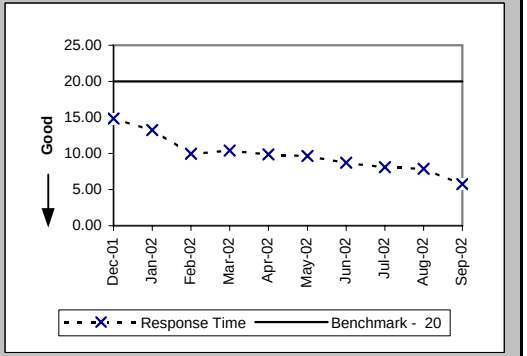
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	331.91	530	0.63			0.06
Jan-02	338.37	544	0.62			0.11
Feb-02	2535.4	3282	0.77			0.25
Mar-02	3407.79	3605	0.95			0.21
Apr-02	3451.65	3586	0.96			0.28
May-02	3506.33	3703	0.95			0.21
Jun-02	2995.25	3153	0.95			0.28
Jul-02	3369.91	3442	0.98			0.44
Aug-02	3066.85	3197	0.96			0.45
Sep-02	1888.66	1794	1.05			0.15



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Benchmark)

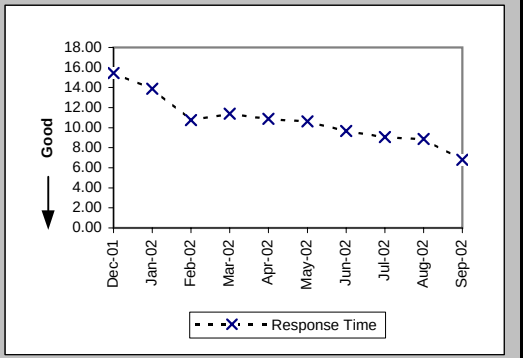
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7861.73	530	14.83			11.83
Jan-02	7216.95	544	13.27			7.79
Feb-02	32707.68	3282	9.97			5.50
Mar-02	37615.98	3605	10.43			6.27
Apr-02	35516.6	3586	9.90			5.24
May-02	35821.73	3703	9.67			5.28
Jun-02	27510.82	3153	8.73			5.12
Jul-02	27854.13	3442	8.09			4.75
Aug-02	25254.07	3197	7.90			4.02
Sep-02	10310.12	1794	5.75			4.37



Checklist #2 - Preorder Response Times - IMA

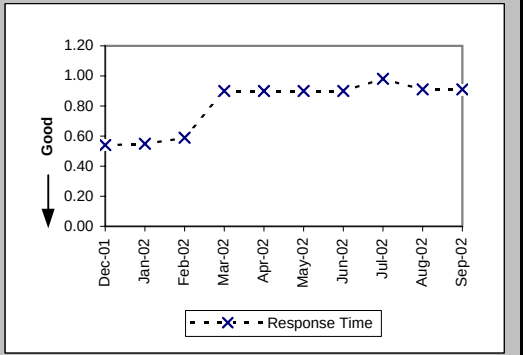
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8193.64	530	15.46			
Jan-02	7555.32	544	13.89			
Feb-02	35243.08	3282	10.74			
Mar-02	41023.77	3605	11.38			
Apr-02	38968.25	3586	10.87			
May-02	39328.06	3703	10.62			
Jun-02	30506.07	3153	9.68			
Jul-02	31224.04	3442	9.07			
Aug-02	28320.92	3197	8.86			
Sep-02	12198.78	1794	6.80			



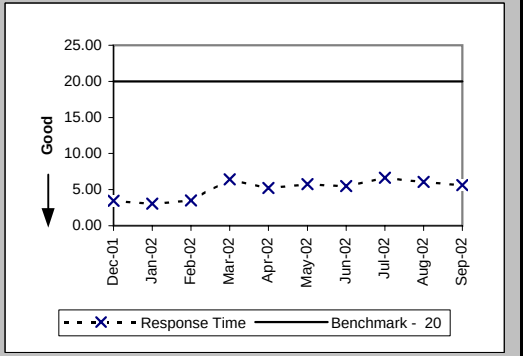
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	237.06	439	0.54			0.07
Jan-02	249.7	454	0.55			0.14
Feb-02	240.13	407	0.59			0.14
Mar-02	410.4	456	0.90			0.05
Apr-02	412.2	458	0.90			0.12
May-02	420.3	467	0.90			0.06
Jun-02	347.4	386	0.90			0.06
Jul-02	424.34	433	0.98			0.48
Aug-02	381.29	419	0.91			0.53
Sep-02	330.33	363	0.91			0.06



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Benchmark)

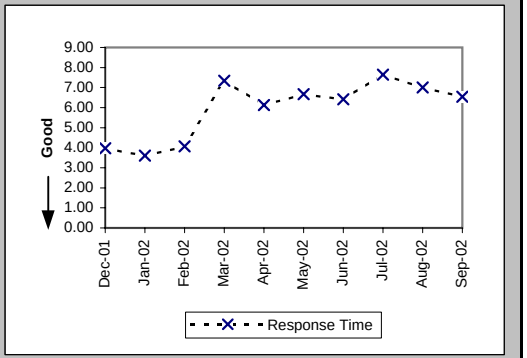
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1510.16	439	3.44			3.15
Jan-02	1389.24	454	3.06			2.29
Feb-02	1416.36	407	3.48			4.48
Mar-02	2936.64	456	6.44			15.43
Apr-02	2390.76	458	5.22			4.13
May-02	2694.59	467	5.77			5.76
Jun-02	2126.86	386	5.51			6.54
Jul-02	2883.78	433	6.66			6.72
Aug-02	2551.71	419	6.09			7.80
Sep-02	2043.69	363	5.63			6.76



Checklist #2 - Preorder Response Times - IMA

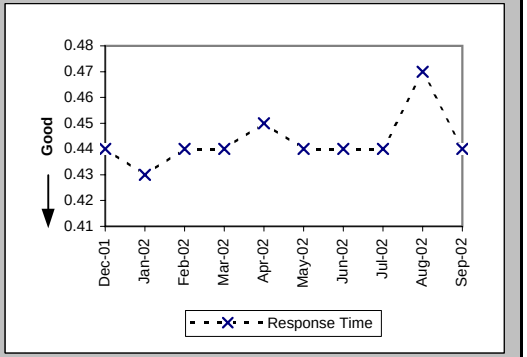
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	1747.22	439	3.98			
Jan-02	1638.94	454	3.61			
Feb-02	1656.49	407	4.07			
Mar-02	3347.04	456	7.34			
Apr-02	2802.96	458	6.12			
May-02	3114.89	467	6.67			
Jun-02	2474.26	386	6.41			
Jul-02	3308.12	433	7.64			
Aug-02	2933	419	7.00			
Sep-02	2374.02	363	6.54			



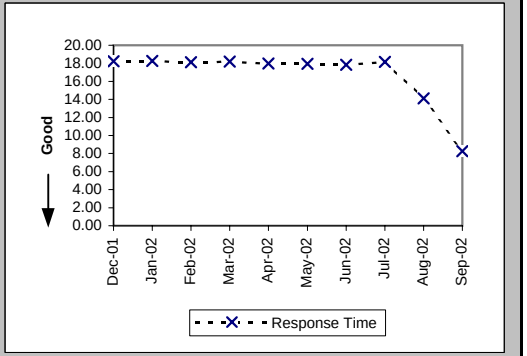
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	779.61	1760	0.44			0.02
Jan-02	999.98	2303	0.43			0.08
Feb-02	912.04	2052	0.44			0.02
Mar-02	1015.1	2286	0.44			0.02
Apr-02	1039.54	2320	0.45			0.11
May-02	1051.3	2367	0.44			0.04
Jun-02	862.11	1941	0.44			0.17
Jul-02	973.74	2206	0.44			0.13
Aug-02	995.47	2135	0.47			0.30
Sep-02	449.39	1018	0.44			0.08



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)

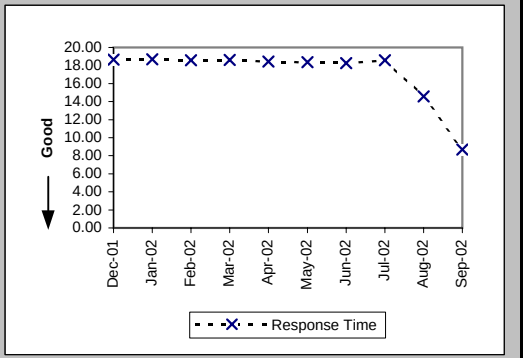
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32078.54	1760	18.23			6.67
Jan-02	42068.82	2303	18.27			6.36
Feb-02	37187.13	2052	18.12			6.35
Mar-02	41565.94	2286	18.18			6.29
Apr-02	41713.65	2320	17.98			6.17
May-02	42441.73	2367	17.93			6.15
Jun-02	34614.51	1941	17.83			6.28
Jul-02	40016.79	2206	18.14			6.27
Aug-02	30096.43	2135	14.10			5.98
Sep-02	8398.01	1018	8.25			3.04



Checklist #2 - Preorder Response Times - IMA

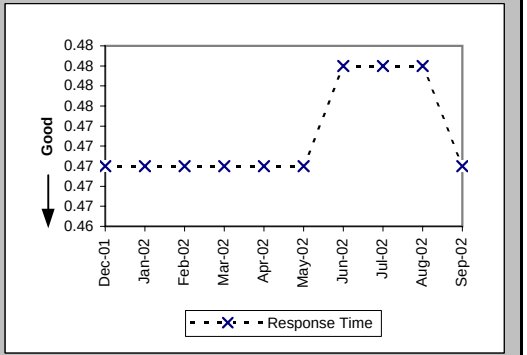
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	32858.15	1760	18.67			
Jan-02	43068.8	2303	18.70			
Feb-02	38099.17	2052	18.57			
Mar-02	42581.04	2286	18.63			
Apr-02	42753.19	2320	18.43			
May-02	43493.03	2367	18.37			
Jun-02	35476.62	1941	18.28			
Jul-02	40990.53	2206	18.58			
Aug-02	31091.9	2135	14.56			
Sep-02	8847.4	1018	8.69			



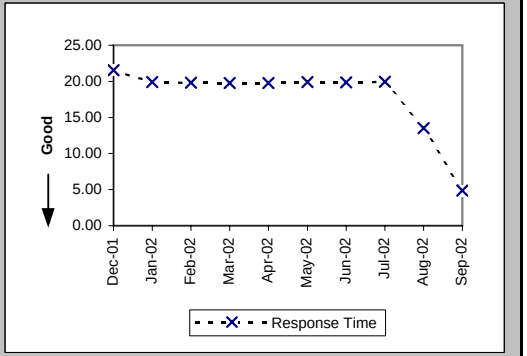
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	169.2	360	0.47			0.04
Jan-02	165.44	352	0.47			0.03
Feb-02	228.88	488	0.47			0.03
Mar-02	241.26	514	0.47			0.03
Apr-02	249.92	533	0.47			0.10
May-02	254.02	540	0.47			0.04
Jun-02	226.73	470	0.48			0.15
Jul-02	248.17	522	0.48			0.14
Aug-02	239.23	494	0.48			0.23
Sep-02	158.81	340	0.47			0.08



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)

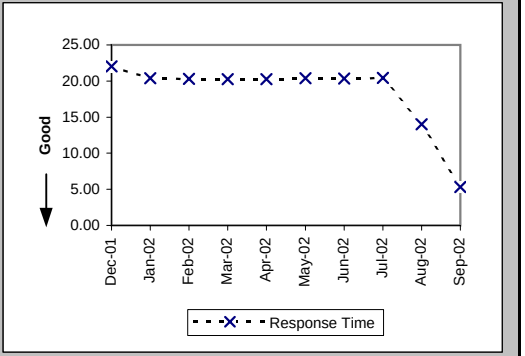
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7761.6	360	21.56			2.81
Jan-02	7004.8	352	19.90			1.86
Feb-02	9676.4	488	19.83			1.51
Mar-02	10163.81	514	19.77			1.66
Apr-02	10546.62	533	19.79			0.65
May-02	10758.19	540	19.92			0.77
Jun-02	9331.73	470	19.85			1.56
Jul-02	10415.87	522	19.95			2.18
Aug-02	6676.4	494	13.51			7.51
Sep-02	1656.31	340	4.87			0.90



Checklist #2 - Preorder Response Times - IMA

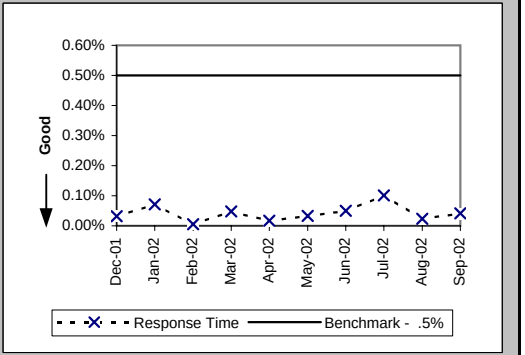
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7930.8	360	22.03			
Jan-02	7170.24	352	20.37			
Feb-02	9905.28	488	20.30			
Mar-02	10405.07	514	20.24			
Apr-02	10796.54	533	20.26			
May-02	11012.21	540	20.39			
Jun-02	9558.46	470	20.34			
Jul-02	10664.04	522	20.43			
Aug-02	6915.63	494	14.00			
Sep-02	1815.12	340	5.34			



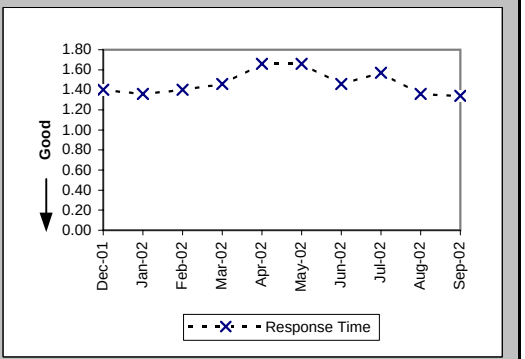
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	6	18503	0.03%			1.80%
Jan-02	14	19746	0.07%			2.66%
Feb-02	1	20605	0.01%			0.70%
Mar-02	11	22991	0.05%			2.19%
Apr-02	4	23526	0.02%			1.30%
May-02	8	24184	0.03%			1.82%
Jun-02	10	20178	0.05%			2.23%
Jul-02	23	22717	0.10%			3.18%
Aug-02	5	22018	0.02%			1.51%
Sep-02	8	19020	0.04%			2.05%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)

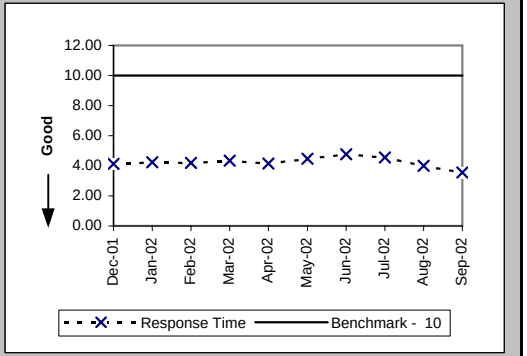
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	5394.2	3853	1.40			1.79
Jan-02	5204.72	3827	1.36			1.74
Feb-02	4648	3320	1.40			1.94
Mar-02	4914.36	3366	1.46			1.98
Apr-02	7425.18	4473	1.66			2.06
May-02	8768.12	5282	1.66			1.82
Jun-02	6521.82	4467	1.46			1.57
Jul-02	7945.77	5061	1.57			2.25
Aug-02	6321.28	4648	1.36			1.30
Sep-02	10419.84	7776	1.34			1.36



Checklist #2 - Preorder Response Times - EDI

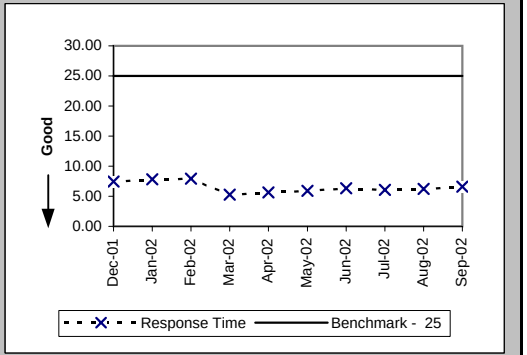
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	16990.88	4124	4.12			1.52
Jan-02	18494.88	4362	4.24			1.30
Feb-02	17011.4	4060	4.19			1.58
Mar-02	22667.85	5211	4.35			2.58
Apr-02	21322.7	5138	4.15			1.51
May-02	23172.48	5184	4.47			1.47
Jun-02	22271.13	4669	4.77			4.05
Jul-02	22094.8	4856	4.55			1.21
Aug-02	20899.62	5238	3.99			1.12
Sep-02	17728.7	4994	3.55			1.89



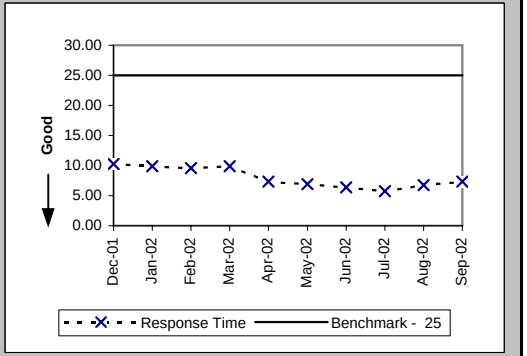
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	38922.07	5212	7.47			4.24
Jan-02	36076.53	4623	7.80			4.86
Feb-02	32776.4	4124	7.95			5.67
Mar-02	23836.81	4504	5.29			5.93
Apr-02	25689.31	4541	5.66			6.04
May-02	27098.65	4600	5.89			6.41
Jun-02	27055.72	4278	6.32			7.24
Jul-02	27961.91	4588	6.09			6.21
Aug-02	30100.98	4831	6.23			6.87
Sep-02	31861.23	4823	6.61			7.43



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)

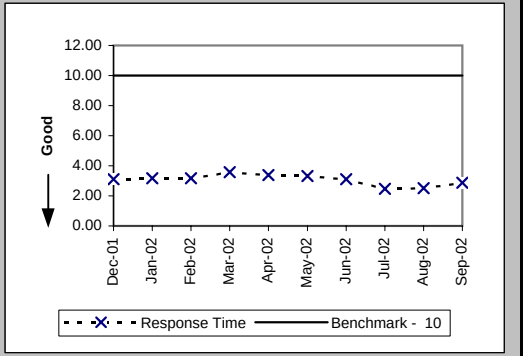
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	4517.31	439	10.29			4.12
Jan-02	4360.4	440	9.91			2.62
Feb-02	3747.52	392	9.56			3.02
Mar-02	4890.6	495	9.88			5.35
Apr-02	3325.02	453	7.34			3.29
May-02	3042.9	441	6.90			3.02
Jun-02	2698.74	423	6.38			2.44
Jul-02	2532.66	442	5.73			2.05
Aug-02	3192.75	473	6.75			5.74
Sep-02	2785.4	380	7.33			3.90



Checklist #2 - Preorder Response Times - EDI

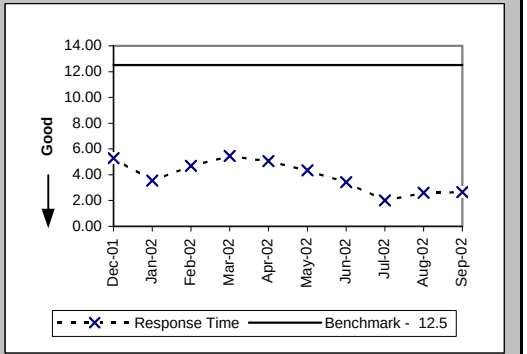
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	23380.89	7537	3.10			2.46
Jan-02	25136.98	7932	3.17			2.52
Feb-02	22779.7	7189	3.17			2.63
Mar-02	27069.48	7562	3.58			3.48
Apr-02	26030.52	7675	3.39			2.86
May-02	25460.48	7668	3.32			2.71
Jun-02	21294.18	6852	3.11			4.87
Jul-02	17565.66	7122	2.47			0.95
Aug-02	20098.54	7982	2.52			0.79
Sep-02	24139.27	8391	2.88			3.60



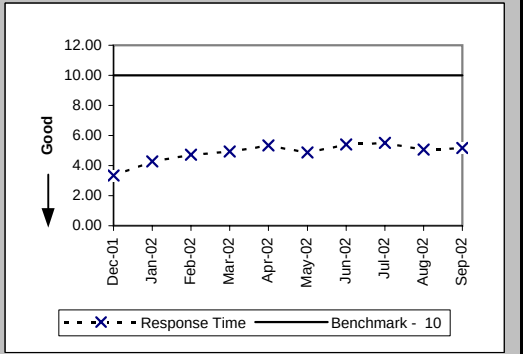
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	3371.7	638	5.28			2.08
Jan-02	2318.22	651	3.56			1.86
Feb-02	2749.04	585	4.70			2.36
Mar-02	3772.59	690	5.47			2.34
Apr-02	3168.08	625	5.07			2.12
May-02	2695.43	621	4.34			1.63
Jun-02	1978.67	577	3.43			2.47
Jul-02	1259.17	626	2.01			1.95
Aug-02	2065.81	795	2.60			1.00
Sep-02	2414.47	908	2.66			0.73



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)

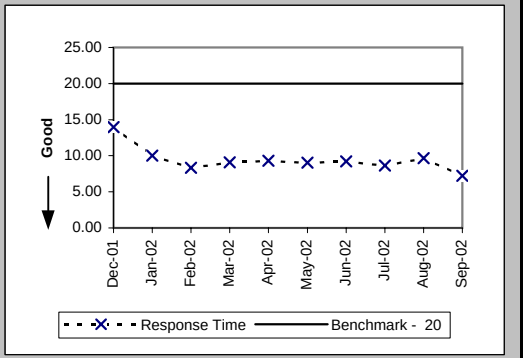
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7532.29	2264	3.33			1.97
Jan-02	10182.28	2384	4.27			1.74
Feb-02	10299.6	2183	4.72			1.63
Mar-02	12154.79	2466	4.93			2.17
Apr-02	13196.3	2471	5.34			2.47
May-02	12137.38	2489	4.88			1.76
Jun-02	12397.68	2293	5.41			3.20
Jul-02	13561.71	2456	5.52			2.78
Aug-02	13346.96	2639	5.06			1.80
Sep-02	13634.9	2634	5.18			2.85



Checklist #2 - Preorder Response Times - EDI

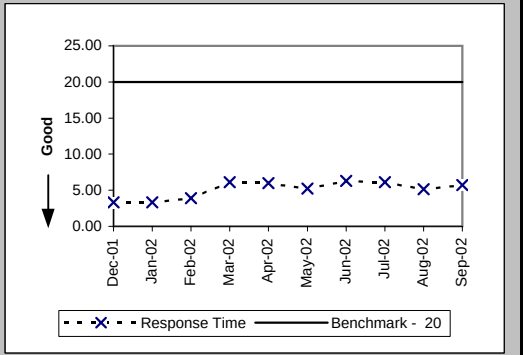
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	7814.31	559	13.98			11.95
Jan-02	5880.49	588	10.00			10.20
Feb-02	23849.97	2864	8.33			7.32
Mar-02	28699.81	3157	9.09			8.13
Apr-02	29511.93	3173	9.30			7.53
May-02	28598.5	3167	9.03			7.46
Jun-02	25996.86	2817	9.23			8.23
Jul-02	25199.01	2917	8.64			7.35
Aug-02	35118.5	3631	9.67			10.54
Sep-02	20344.05	2809	7.24			15.05



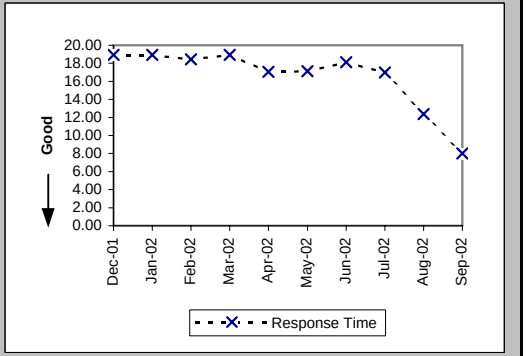
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	2114.84	637	3.32			4.02
Jan-02	2287.71	687	3.33			2.61
Feb-02	2386.8	612	3.90			4.56
Mar-02	4228.12	692	6.11			12.17
Apr-02	3990	665	6.00			7.12
May-02	3436.11	657	5.23			5.49
Jun-02	3836.48	608	6.31			9.12
Jul-02	3995.94	654	6.11			10.86
Aug-02	4236.36	821	5.16			4.57
Sep-02	5263.58	917	5.74			7.12



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)

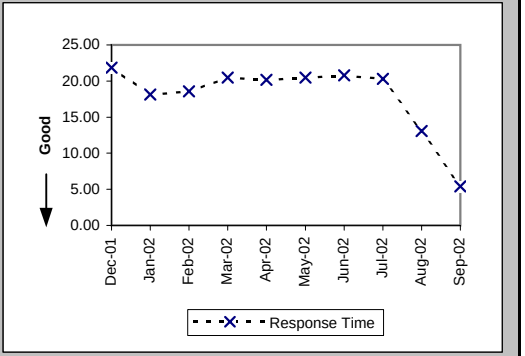
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	21378.63	1128	18.95			6.27
Jan-02	21897.45	1156	18.94			6.47
Feb-02	17347.68	941	18.44			6.00
Mar-02	21872.31	1156	18.92			6.89
Apr-02	18315.3	1075	17.04			6.22
May-02	19607.49	1146	17.11			6.80
Jun-02	20079.12	1108	18.12			6.81
Jul-02	21682.05	1278	16.97			6.08
Aug-02	17972.75	1453	12.37			5.41
Sep-02	6666.9	830	8.03			1.87



Checklist #2 - Preorder Response Times - EDI

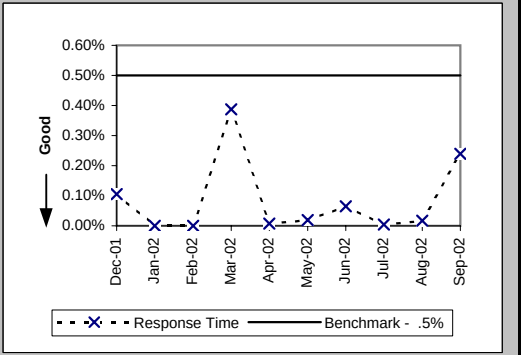
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	8481.68	388	21.86			2.99
Jan-02	8616.5	475	18.14			1.73
Feb-02	16552.04	892	18.56			2.31
Mar-02	16654.86	814	20.46			2.98
Apr-02	19219.38	953	20.17			1.62
May-02	20088.09	982	20.46			2.50
Jun-02	18734.65	902	20.77			2.77
Jul-02	19561.33	964	20.29			2.49
Aug-02	11348.66	867	13.09			7.90
Sep-02	2322.41	429	5.41			2.50



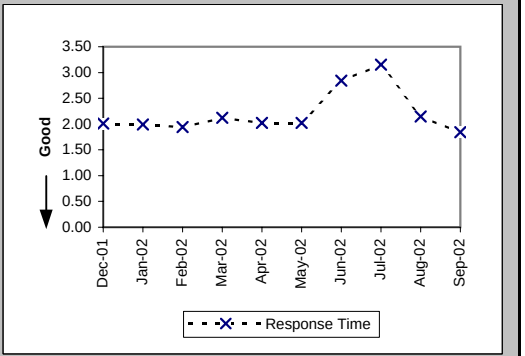
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)

Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	24	22950	0.11%			3.23%
Jan-02	0	23298	0.00%			0.00%
Feb-02	0	23842	0.00%			0.00%
Mar-02	104	26851	0.39%			6.21%
Apr-02	2	26771	0.01%			0.86%
May-02	5	26960	0.02%			1.36%
Jun-02	16	24543	0.07%			2.55%
Jul-02	1	25904	0.00%			0.62%
Aug-02	5	28735	0.02%			1.32%
Sep-02	65	27180	0.24%			4.88%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)

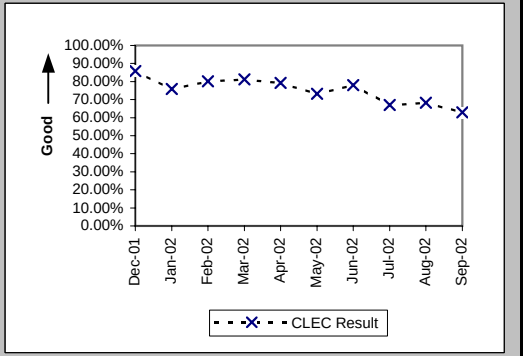
Date	CLEC Num	CLEC Denom	Response Time	PID Exc	Data Exc	Std Dev
Dec-01	13778.55	6855	2.01			2.46
Jan-02	14314.07	7193	1.99			2.06
Feb-02	14515.08	7482	1.94			2.01
Mar-02	17379.76	8198	2.12			2.51
Apr-02	16594.3	8215	2.02			1.59
May-02	16774.08	8304	2.02			1.44
Jun-02	21572.64	7596	2.84			6.77
Jul-02	25297.65	8031	3.15			8.83
Aug-02	17804.15	8281	2.15			5.00
Sep-02	14607.76	7939	1.84			2.09



Checklist #2 - Electronic Flow-through - Resale

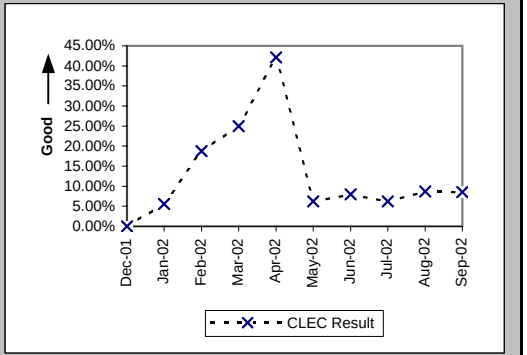
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	460	536	85.82%	117	0	34.88%
Jan-02	529	697	75.90%	172	0	42.77%
Feb-02	382	477	80.08%	121	0	39.94%
Mar-02	410	505	81.19%	92	0	39.08%
Apr-02	414	522	79.31%	105	0	40.51%
May-02	318	434	73.27%	97	0	44.25%
Jun-02	331	424	78.07%	180	0	41.38%
Jul-02	332	496	66.94%	146	0	47.04%
Aug-02	313	459	68.19%	166	0	46.57%
Sep-02	300	476	63.03%	209	0	48.27%



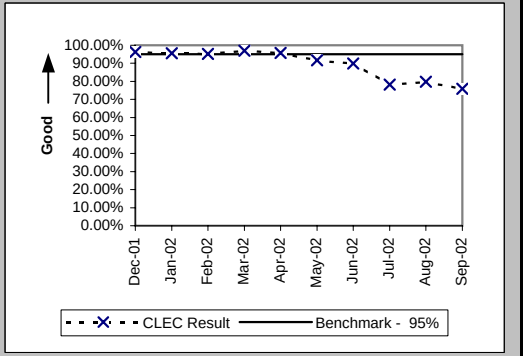
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	11	0.00%	117	0	0.00%
Jan-02	2	36	5.56%	172	0	22.91%
Feb-02	6	32	18.75%	121	0	39.03%
Mar-02	4	16	25.00%	92	0	43.30%
Apr-02	8	19	42.11%	105	0	49.37%
May-02	1	16	6.25%	97	0	24.21%
Jun-02	2	25	8.00%	180	0	27.13%
Jul-02	1	16	6.25%	146	0	24.21%
Aug-02	2	23	8.70%	166	0	28.18%
Sep-02	3	35	8.57%	209	0	27.99%



Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	460	478	96.23%	111	0	19.04%
Jan-02	529	554	95.49%	161	0	20.76%
Feb-02	382	401	95.26%	110	0	21.25%
Mar-02	410	423	96.93%	79	0	17.26%
Apr-02	414	432	95.83%	94	0	19.98%
May-02	318	347	91.64%	85	0	27.67%
Jun-02	331	368	89.95%	147	0	30.07%
Jul-02	332	425	78.12%	129	0	41.34%
Aug-02	313	392	79.85%	154	0	40.11%
Sep-02	300	395	75.95%	172	0	42.74%

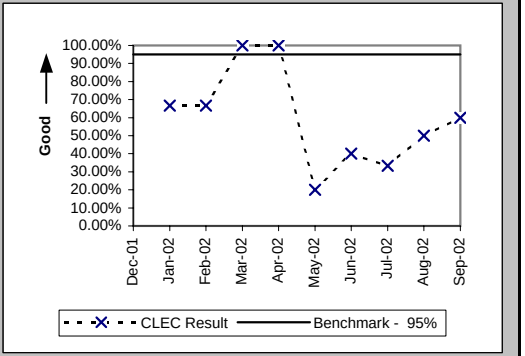


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Resale

Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	2	3	66.67%	161	0	47.14%
Feb-02	6	9	66.67%	110	0	47.14%
Mar-02	4	4	100.00%	79	0	0.00%
Apr-02	8	8	100.00%	94	0	0.00%
May-02	1	5	20.00%	85	0	40.00%
Jun-02	2	5	40.00%	147	0	48.99%
Jul-02	1	3	33.33%	129	0	47.14%
Aug-02	2	4	50.00%	154	0	50.00%
Sep-02	3	5	60.00%	172	0	48.99%

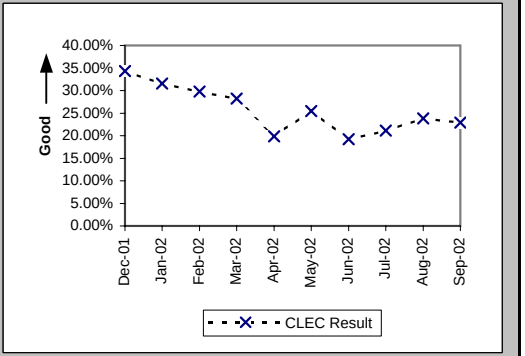


Previous PO-2B standard (Jan02 thru Jun02) Resale - 90%

Checklist #2 - Electronic Flow-through - Unbundled Loops

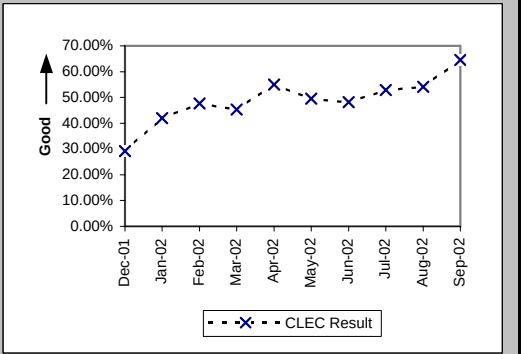
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	283	825	34.30%	256	0	47.47%
Jan-02	299	947	31.57%	204	0	46.48%
Feb-02	229	769	29.78%	151	0	45.73%
Mar-02	252	893	28.22%	103	0	45.01%
Apr-02	181	911	19.87%	163	0	39.90%
May-02	238	935	25.45%	164	0	43.56%
Jun-02	184	959	19.19%	173	0	39.38%
Jul-02	152	720	21.11%	140	0	40.81%
Aug-02	220	922	23.86%	151	0	42.62%
Sep-02	177	772	22.93%	153	0	42.04%



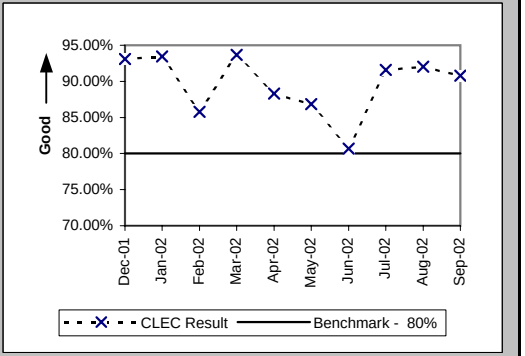
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	193	661	29.20%	256	0	45.47%
Jan-02	254	605	41.98%	204	0	49.35%
Feb-02	229	481	47.61%	151	0	49.94%
Mar-02	262	578	45.33%	103	0	49.78%
Apr-02	619	1126	54.97%	163	0	49.75%
May-02	472	954	49.48%	164	0	50.00%
Jun-02	348	722	48.20%	173	0	49.97%
Jul-02	463	875	52.91%	140	0	49.92%
Aug-02	401	741	54.12%	151	0	49.83%
Sep-02	655	1014	64.60%	153	0	47.82%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	283	304	93.09%	256	0	25.36%
Jan-02	299	320	93.44%	204	0	24.76%
Feb-02	229	267	85.77%	151	0	34.94%
Mar-02	252	269	93.68%	103	0	24.33%
Apr-02	181	205	88.29%	163	0	32.15%
May-02	238	274	86.86%	164	0	33.78%
Jun-02	184	228	80.70%	173	0	39.46%
Jul-02	152	166	91.57%	140	0	27.79%
Aug-02	220	239	92.05%	151	0	27.05%
Sep-02	177	195	90.77%	153	0	28.95%

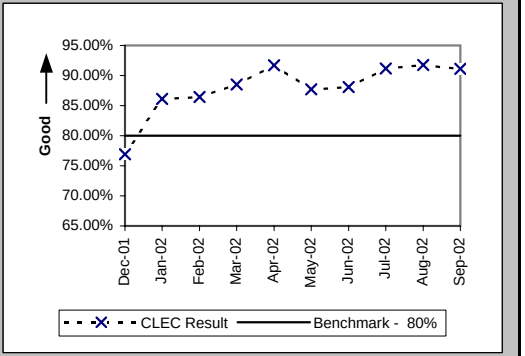


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - Unbundled Loops

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	193	251	76.89%	256	0	42.15%
Jan-02	254	295	86.10%	204	0	34.59%
Feb-02	229	265	86.42%	151	0	34.26%
Mar-02	262	296	88.51%	103	0	31.89%
Apr-02	619	675	91.70%	163	0	27.58%
May-02	472	538	87.73%	164	0	32.81%
Jun-02	348	395	88.10%	173	0	32.38%
Jul-02	464	509	91.16%	140	0	28.39%
Aug-02	401	437	91.76%	151	0	27.49%
Sep-02	655	719	91.10%	153	0	28.48%

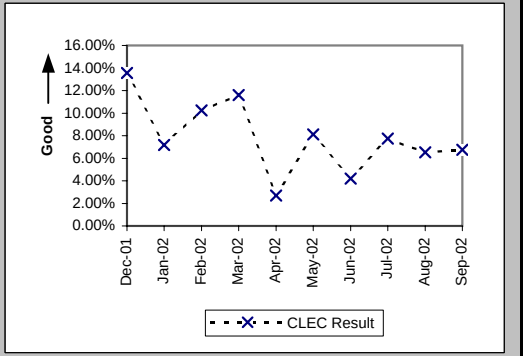


Previous PO-2B standard (Jan02 thru Jun02) UBL - 70%

Checklist #2 - Electronic Flow-through - LNP

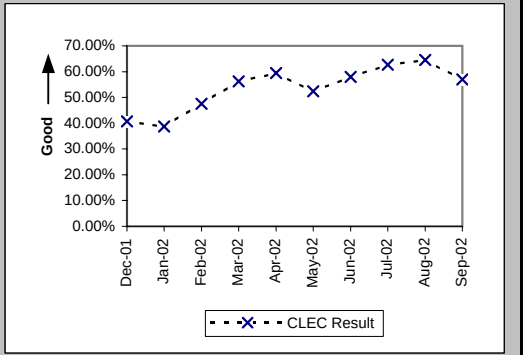
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	24	177	13.56%	104	0	34.24%
Jan-02	23	321	7.17%	73	0	25.79%
Feb-02	17	166	10.24%	49	0	30.32%
Mar-02	24	207	11.59%	72	0	32.02%
Apr-02	4	149	2.68%	44	0	16.16%
May-02	12	148	8.11%	44	0	27.30%
Jun-02	5	119	4.20%	50	0	20.06%
Jul-02	11	142	7.75%	65	0	26.73%
Aug-02	14	215	6.51%	146	0	24.67%
Sep-02	12	178	6.74%	185	0	25.07%



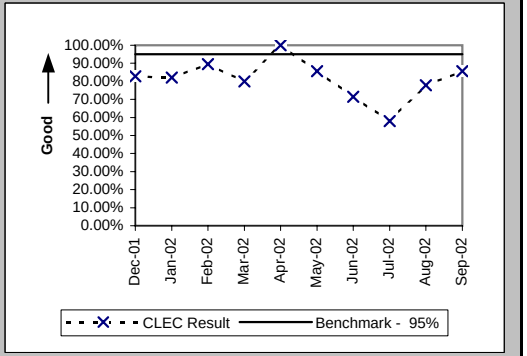
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1451	3562	40.74%	104	0	49.13%
Jan-02	1325	3424	38.70%	73	0	48.71%
Feb-02	1273	2678	47.54%	49	0	49.94%
Mar-02	1571	2794	56.23%	72	0	49.61%
Apr-02	1811	3045	59.47%	44	0	49.09%
May-02	1116	2129	52.42%	44	0	49.94%
Jun-02	1131	1951	57.97%	50	0	49.36%
Jul-02	2093	3339	62.68%	65	0	48.36%
Aug-02	3890	6024	64.58%	146	0	47.83%
Sep-02	2793	4904	56.95%	185	0	49.51%



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	24	29	82.76%	104	0	37.77%
Jan-02	23	28	82.14%	73	0	38.30%
Feb-02	17	19	89.47%	49	0	30.69%
Mar-02	24	30	80.00%	72	0	40.00%
Apr-02	4	4	100.00%	44	0	0.00%
May-02	12	14	85.71%	44	0	34.99%
Jun-02	5	7	71.43%	50	0	45.18%
Jul-02	11	19	57.89%	65	0	49.37%
Aug-02	14	18	77.78%	146	0	41.57%
Sep-02	12	14	85.71%	185	0	34.99%

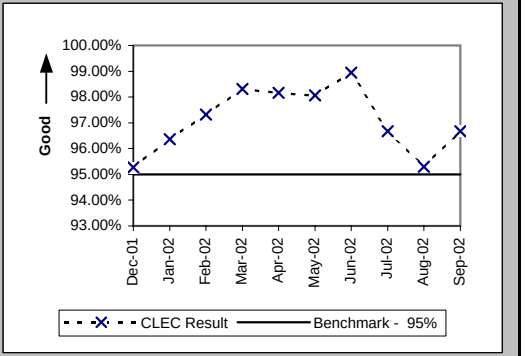


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - LNP

Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	1451	1523	95.27%	104	0	21.22%
Jan-02	1325	1375	96.36%	73	0	18.72%
Feb-02	1273	1308	97.32%	49	0	16.14%
Mar-02	1571	1598	98.31%	72	0	12.89%
Apr-02	1811	1845	98.16%	44	0	13.45%
May-02	1116	1138	98.07%	44	0	13.77%
Jun-02	1131	1143	98.95%	50	0	10.19%
Jul-02	2093	2165	96.67%	65	0	17.93%
Aug-02	3890	4082	95.30%	146	0	21.17%
Sep-02	2793	2889	96.68%	185	0	17.92%

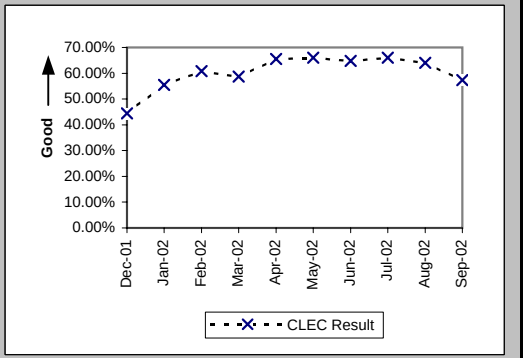


Previous PO-2B standard (Jan02 thru Jun02) LNP - 90%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

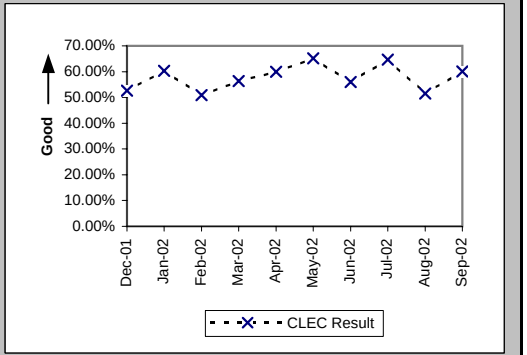
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	117	263	44.49%	10	0	49.70%
Jan-02	186	335	55.52%	17	0	49.69%
Feb-02	132	217	60.83%	16	0	48.81%
Mar-02	171	291	58.76%	18	0	49.23%
Apr-02	249	380	65.53%	11	0	47.53%
May-02	221	335	65.97%	163	0	47.38%
Jun-02	197	304	64.80%	48	0	47.76%
Jul-02	157	238	65.97%	57	0	47.38%
Aug-02	150	234	64.10%	99	0	47.97%
Sep-02	323	563	57.37%	66	0	49.45%



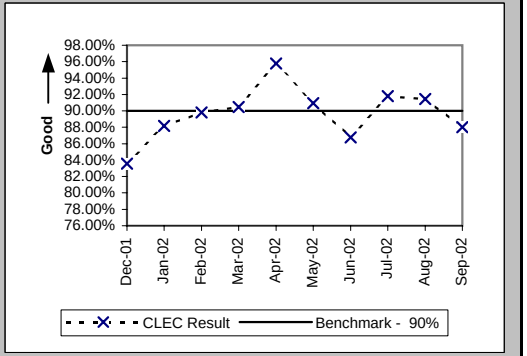
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	149	283	52.65%	10	0	49.93%
Jan-02	353	585	60.34%	17	0	48.92%
Feb-02	244	479	50.94%	16	0	49.99%
Mar-02	190	337	56.38%	18	0	49.59%
Apr-02	237	395	60.00%	11	0	48.99%
May-02	263	404	65.10%	163	0	47.67%
Jun-02	376	671	56.04%	48	0	49.63%
Jul-02	389	602	64.62%	57	0	47.82%
Aug-02	304	590	51.53%	99	0	49.98%
Sep-02	491	817	60.10%	66	0	48.97%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	117	140	83.57%	10	0	37.05%
Jan-02	186	211	88.15%	17	0	32.32%
Feb-02	132	147	89.80%	16	0	30.27%
Mar-02	171	189	90.48%	18	0	29.35%
Apr-02	249	260	95.77%	11	0	20.13%
May-02	221	243	90.95%	163	0	28.69%
Jun-02	197	227	86.78%	48	0	33.87%
Jul-02	157	171	91.81%	57	0	27.42%
Aug-02	150	164	91.46%	99	0	27.94%
Sep-02	323	367	88.01%	66	0	32.48%

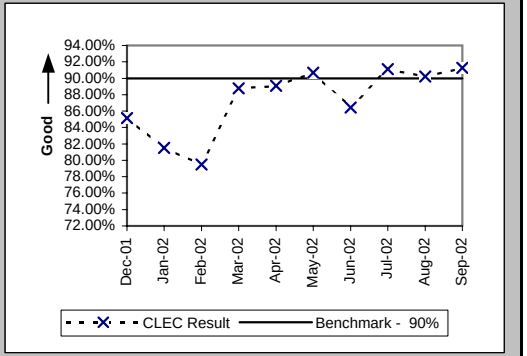


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - Electronic Flow-through - UNE-P-POTS

Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	149	175	85.14%	10	0	35.57%
Jan-02	353	433	81.52%	17	0	38.81%
Feb-02	244	307	79.48%	16	0	40.39%
Mar-02	190	214	88.79%	18	0	31.56%
Apr-02	237	266	89.10%	11	0	31.17%
May-02	263	290	90.69%	163	0	29.06%
Jun-02	376	435	86.44%	48	0	34.24%
Jul-02	389	427	91.10%	57	0	28.47%
Aug-02	304	337	90.21%	99	0	29.72%
Sep-02	491	538	91.26%	66	0	28.24%

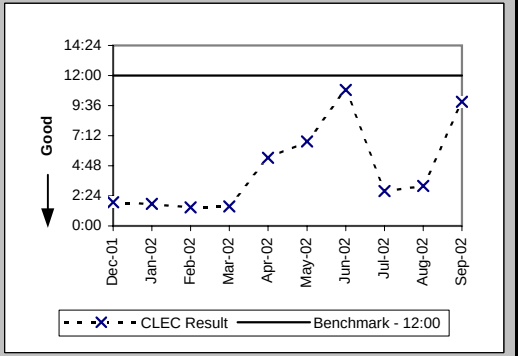


Previous PO-2B standard (Jan02 thru Jun02) UNE-P - 75%

Checklist #2 - LSR Rejections

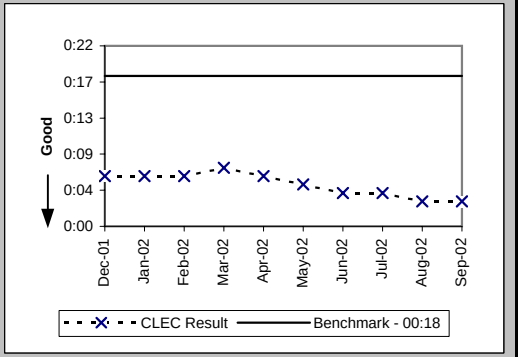
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	328:31	173	1:54	0	0
Jan-02	345:24	197	1:45	0	0
Feb-02	189:37	128	1:29	0	0
Mar-02	210:36	134	1:34	0	0
Apr-02	883:03	162	5:27	0	0
May-02	935:11	139	6:44	0	0
Jun-02	1887:10	174	10:51	0	0
Jul-02	172:13	62	2:47	0	0
Aug-02	268:28	84	3:12	0	0
Sep-02	792:22	80	9:54	0	0



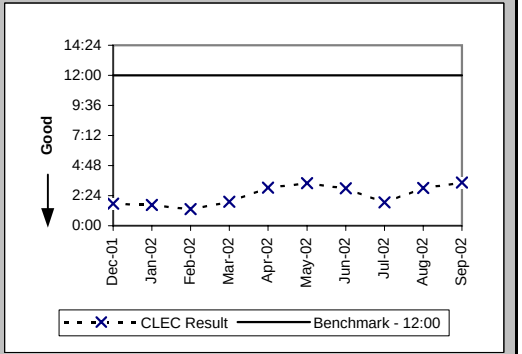
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2975:07	28208	0:06	0	21
Jan-02	2952:50	29785	0:06	0	14
Feb-02	2612:21	25067	0:06	0	29
Mar-02	3208:27	28421	0:07	0	19
Apr-02	2740:31	28078	0:06	0	23
May-02	2415:14	29158	0:05	0	0
Jun-02	1868:07	26953	0:04	0	8
Jul-02	1903:15	30964	0:04	0	6
Aug-02	1730:42	31140	0:03	0	260
Sep-02	1381:49	28557	0:03	0	12



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)

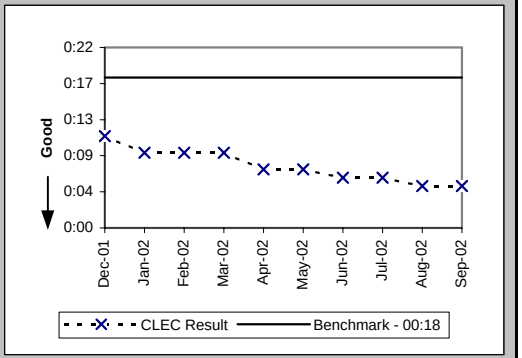
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	517:53	292	1:46	0	0
Jan-02	419:24	251	1:40	0	0
Feb-02	251:18	189	1:20	0	0
Mar-02	248:14	130	1:55	0	0
Apr-02	473:44	156	3:02	0	0
May-02	1056:44	311	3:24	0	0
Jun-02	743:17	248	3:00	0	0
Jul-02	300:13	161	1:52	0	0
Aug-02	749:10	249	3:01	0	0
Sep-02	940:10	273	3:27	0	0



Checklist #2 - LSR Rejections

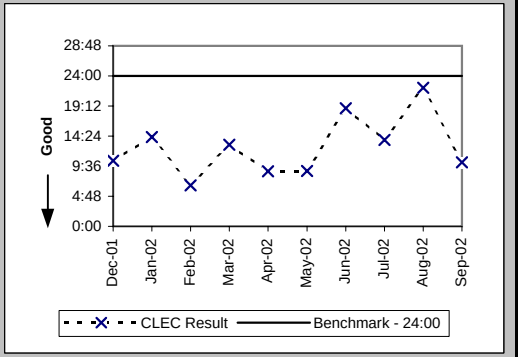
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	2841:34	15289	0:11	0	21
Jan-02	2863:00	20133	0:09	0	14
Feb-02	2013:05	13400	0:09	0	29
Mar-02	1994:26	13392	0:09	0	19
Apr-02	2018:25	17647	0:07	0	23
May-02	2013:47	16508	0:07	0	0
Jun-02	1721:16	18081	0:06	0	8
Jul-02	1760:17	18573	0:06	0	6
Aug-02	1523:40	16788	0:05	0	260
Sep-02	1358:38	15106	0:05	0	12



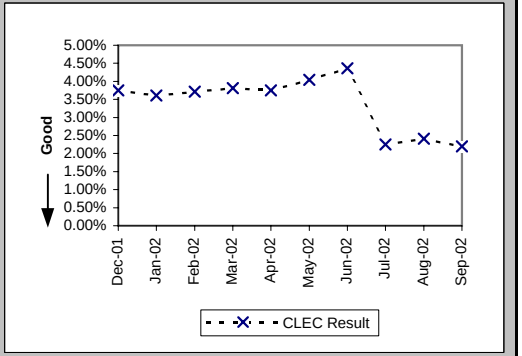
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	167:31	16	10:28	0	0
Jan-02	228:15	16	14:16	0	0
Feb-02	110:50	17	6:31	0	0
Mar-02	260:18	20	13:01	0	0
Apr-02	61:28	7	8:47	0	0
May-02	176:31	20	8:50	0	0
Jun-02	736:02	39	18:52	0	0
Jul-02	179:25	13	13:48	0	0
Aug-02	375:42	17	22:06	0	0
Sep-02	367:12	36	10:12	0	0



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)

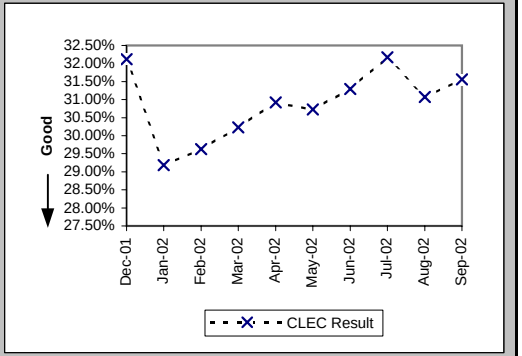
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3296	87829	3.75%	0	21
Jan-02	3681	102045	3.61%	0	14
Feb-02	3142	84615	3.71%	0	29
Mar-02	3582	94010	3.81%	0	19
Apr-02	3402	90804	3.75%	0	23
May-02	3840	94906	4.05%	0	0
Jun-02	3754	86121	4.36%	0	8
Jul-02	2169	96249	2.25%	0	6
Aug-02	2415	100214	2.41%	0	260
Sep-02	1988	90491	2.20%	0	12



Checklist #2 - LSR Rejections

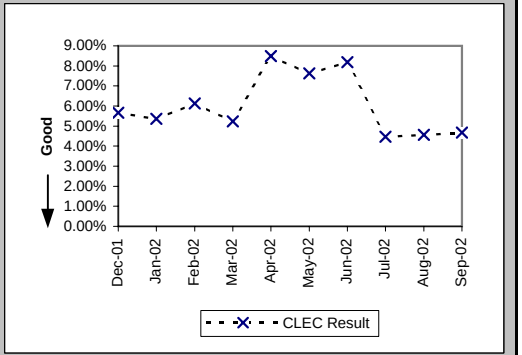
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	28208	87829	32.12%	0	21
Jan-02	29785	102045	29.19%	0	14
Feb-02	25067	84615	29.62%	0	29
Mar-02	28421	94010	30.23%	0	19
Apr-02	28078	90804	30.92%	0	23
May-02	29158	94906	30.72%	0	0
Jun-02	26953	86121	31.30%	0	8
Jul-02	30964	96249	32.17%	0	6
Aug-02	31140	100214	31.07%	0	260
Sep-02	28557	90491	31.56%	0	12



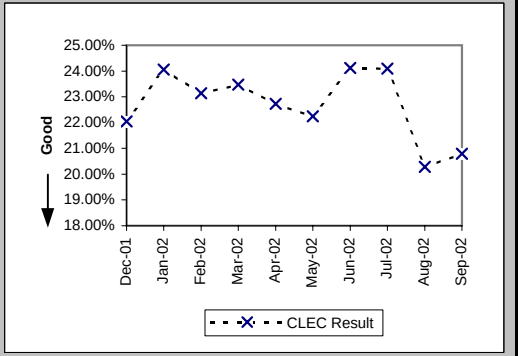
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	3927	69357	5.66%	0	21
Jan-02	4492	83678	5.37%	0	14
Feb-02	3544	57897	6.12%	0	29
Mar-02	2989	57060	5.24%	0	19
Apr-02	6587	77654	8.48%	0	23
May-02	5659	74231	7.62%	0	0
Jun-02	6144	74983	8.19%	0	8
Jul-02	3439	77071	4.46%	0	6
Aug-02	3784	82784	4.57%	0	260
Sep-02	3393	72657	4.67%	0	12



LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

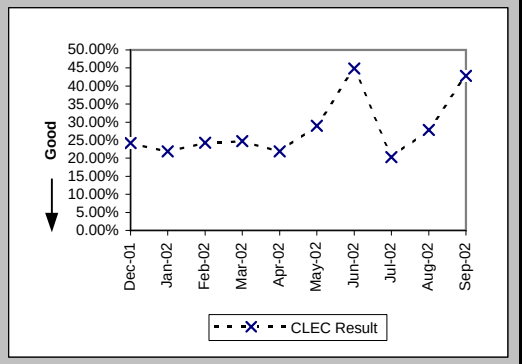
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	15289	69357	22.04%	0	21
Jan-02	20133	83678	24.06%	0	14
Feb-02	13400	57897	23.14%	0	29
Mar-02	13392	57060	23.47%	0	19
Apr-02	17647	77654	22.73%	0	23
May-02	16508	74231	22.24%	0	0
Jun-02	18081	74983	24.11%	0	8
Jul-02	18573	77071	24.10%	0	6
Aug-02	16788	82784	20.28%	0	260
Sep-02	15106	72657	20.79%	0	12



Checklist #2 - LSR Rejections

LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

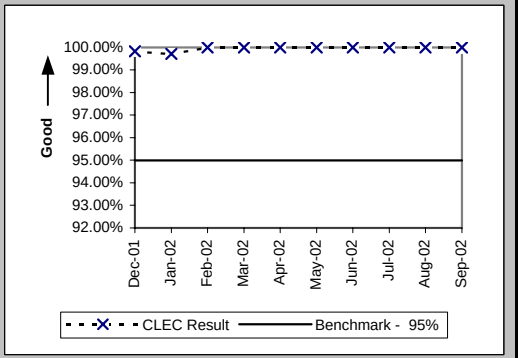
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	16	66	24.24%	0	0
Jan-02	16	73	21.92%	0	0
Feb-02	17	70	24.29%	0	0
Mar-02	20	81	24.69%	0	0
Apr-02	7	32	21.88%	0	0
May-02	20	69	28.99%	0	0
Jun-02	39	87	44.83%	0	0
Jul-02	13	64	20.31%	0	0
Aug-02	17	61	27.87%	0	0
Sep-02	36	84	42.86%	0	0



Checklist #2 - Firm Order Confirmations - Resale

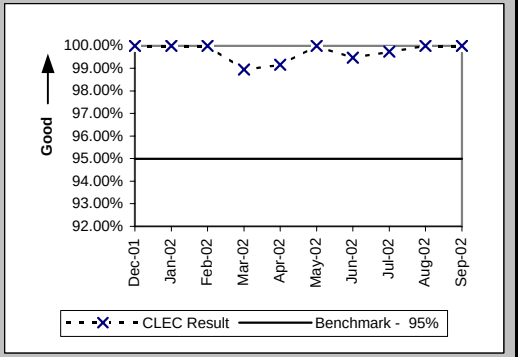
(Percent) (PO-5A-1(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	576	577	99.83%	6	0
Jan-02	709	711	99.72%	2	0
Feb-02	512	512	100.00%	13	0
Mar-02	577	577	100.00%	13	0
Apr-02	656	656	100.00%	31	0
May-02	536	536	100.00%	36	0
Jun-02	524	524	100.00%	4	0
Jul-02	485	485	100.00%	0	0
Aug-02	462	462	100.00%	11	0
Sep-02	620	620	100.00%	12	0



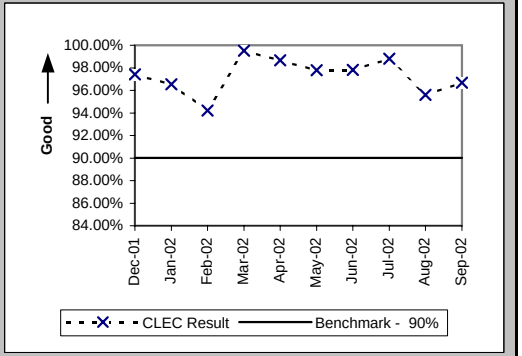
(Percent) (PO-5A-2(a)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	149	149	100.00%	6	0
Jan-02	353	353	100.00%	2	0
Feb-02	247	247	100.00%	13	0
Mar-02	189	191	98.95%	13	0
Apr-02	236	238	99.16%	31	0
May-02	264	264	100.00%	36	0
Jun-02	374	376	99.47%	4	0
Jul-02	388	389	99.74%	0	0
Aug-02	304	304	100.00%	11	0
Sep-02	490	490	100.00%	12	0



(Percent) (PO-5B-1(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

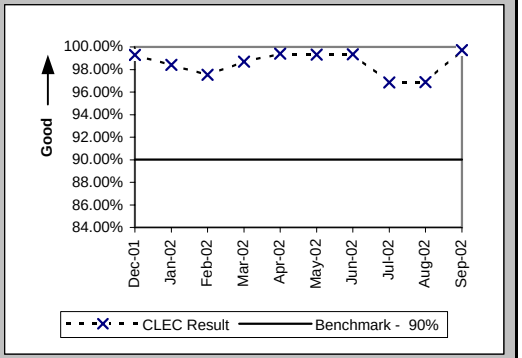
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	227	233	97.42%	6	0
Jan-02	306	317	96.53%	2	0
Feb-02	179	190	94.21%	13	0
Mar-02	201	202	99.51%	13	0
Apr-02	223	226	98.67%	31	0
May-02	222	227	97.80%	36	0
Jun-02	180	184	97.83%	4	0
Jul-02	250	253	98.81%	0	0
Aug-02	218	228	95.61%	11	0
Sep-02	436	451	96.67%	12	0



Checklist #2 - Firm Order Confirmations - Resale

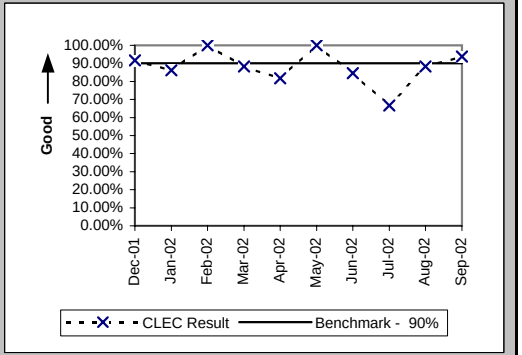
(Percent) (PO-5B-2(a)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	140	141	99.29%	6	0
Jan-02	246	250	98.40%	2	0
Feb-02	238	244	97.54%	13	0
Mar-02	151	153	98.69%	13	0
Apr-02	165	166	99.40%	31	0
May-02	147	148	99.32%	36	0
Jun-02	309	311	99.36%	4	0
Jul-02	215	222	96.85%	0	0
Aug-02	280	289	96.89%	11	0
Sep-02	338	339	99.71%	12	0



(Percent) (PO-5C-(a)) (Benchmark) FOCs on Time for Manual

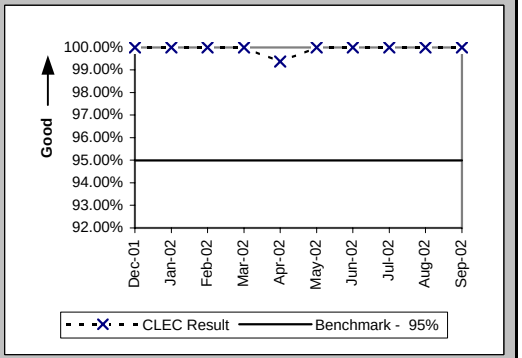
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	22	24	91.67%	6	0
Jan-02	25	29	86.21%	2	0
Feb-02	19	19	100.00%	13	0
Mar-02	15	17	88.24%	13	0
Apr-02	9	11	81.82%	31	0
May-02	4	4	100.00%	36	0
Jun-02	11	13	84.62%	4	0
Jul-02	12	18	66.67%	0	0
Aug-02	15	17	88.24%	11	0
Sep-02	15	16	93.75%	12	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

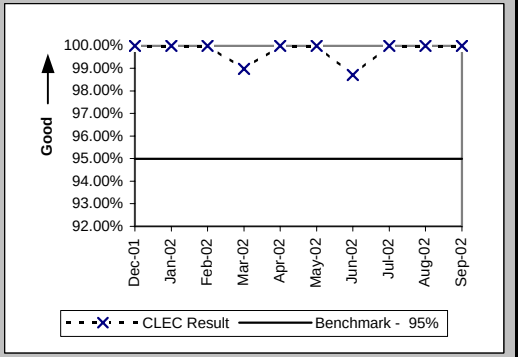
(Percent) (PO-5A-1(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	282	282	100.00%	3	0
Jan-02	282	282	100.00%	6	0
Feb-02	228	228	100.00%	10	0
Mar-02	247	247	100.00%	2	0
Apr-02	158	159	99.37%	0	0
May-02	223	223	100.00%	0	0
Jun-02	160	160	100.00%	3	0
Jul-02	146	146	100.00%	2	0
Aug-02	203	203	100.00%	1	0
Sep-02	172	172	100.00%	0	0



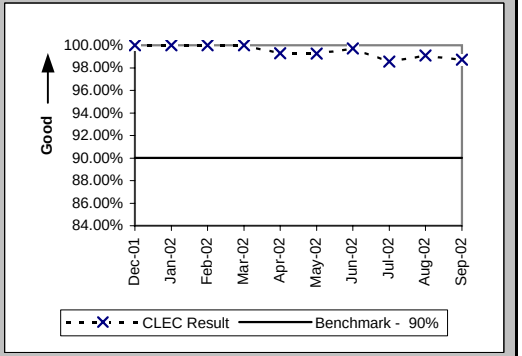
(Percent) (PO-5A-2(b)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	191	191	100.00%	3	0
Jan-02	220	220	100.00%	6	0
Feb-02	172	172	100.00%	10	0
Mar-02	194	196	98.98%	2	0
Apr-02	581	581	100.00%	0	0
May-02	411	411	100.00%	0	0
Jun-02	306	310	98.71%	3	0
Jul-02	424	424	100.00%	2	0
Aug-02	350	350	100.00%	1	0
Sep-02	614	614	100.00%	0	0



(Percent) (PO-5B-1(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

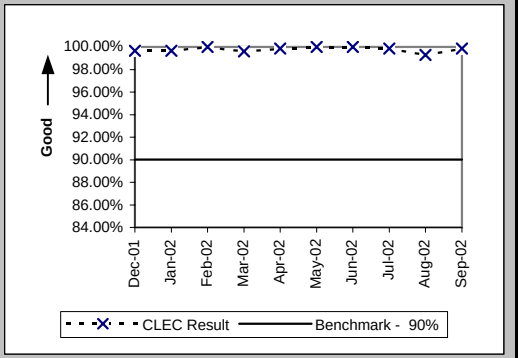
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	522	522	100.00%	3	0
Jan-02	612	612	100.00%	6	0
Feb-02	545	545	100.00%	10	0
Mar-02	591	591	100.00%	2	0
Apr-02	697	702	99.29%	0	0
May-02	674	679	99.26%	0	0
Jun-02	714	716	99.72%	3	0
Jul-02	544	552	98.55%	2	0
Aug-02	665	671	99.11%	1	0
Sep-02	542	549	98.73%	0	0



Checklist #2 - Firm Order Confirmations - Unbundled Loops

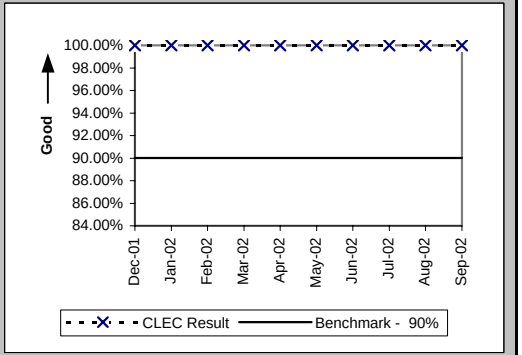
(Percent) (PO-5B-2(b)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	582	584	99.66%	3	0
Jan-02	592	594	99.66%	6	0
Feb-02	438	438	100.00%	10	0
Mar-02	517	519	99.61%	2	0
Apr-02	670	671	99.85%	0	0
May-02	650	650	100.00%	0	0
Jun-02	579	579	100.00%	3	0
Jul-02	679	680	99.85%	2	0
Aug-02	553	557	99.28%	1	0
Sep-02	649	650	99.85%	0	0



(Percent) (PO-5C-(b)) (Benchmark) FOCs on Time for Manual

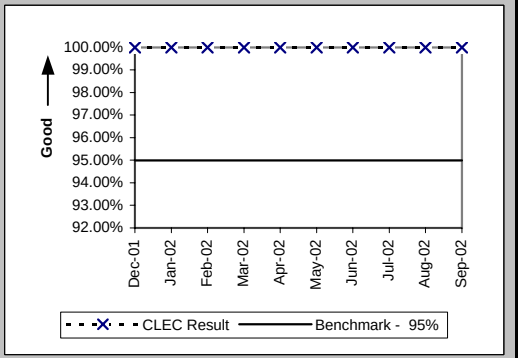
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	11	11	100.00%	3	0
Jan-02	6	6	100.00%	6	0
Feb-02	4	4	100.00%	10	0
Mar-02	10	10	100.00%	2	0
Apr-02	4	4	100.00%	0	0
May-02	7	7	100.00%	0	0
Jun-02	11	11	100.00%	3	0
Jul-02	10	10	100.00%	2	0
Aug-02	7	7	100.00%	1	0
Sep-02	4	4	100.00%	0	0



Checklist #2 - Firm Order Confirmations - LNP

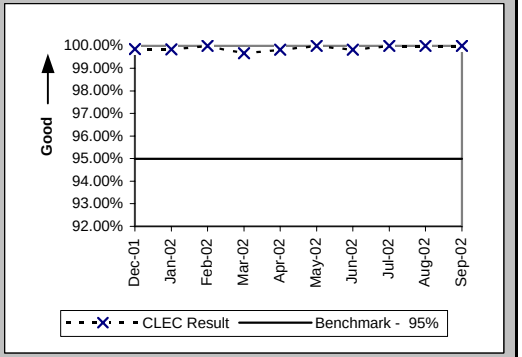
(Percent) (PO-5A-1(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via IMA

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	23	23	100.00%	4	0
Jan-02	21	21	100.00%	27	0
Feb-02	17	17	100.00%	10	0
Mar-02	22	22	100.00%	22	0
Apr-02	2	2	100.00%	16	0
May-02	12	12	100.00%	13	0
Jun-02	5	5	100.00%	10	0
Jul-02	11	11	100.00%	27	0
Aug-02	12	12	100.00%	20	0
Sep-02	10	10	100.00%	12	0



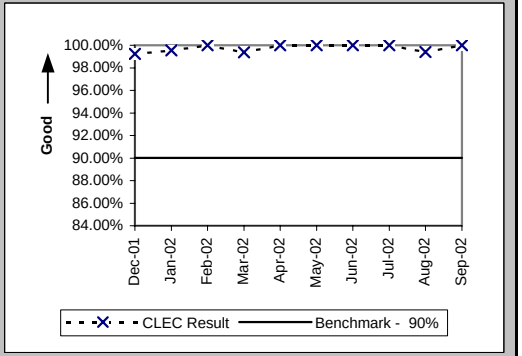
(Percent) (PO-5A-2(c)) (Benchmark) FOCs On Time for Fully Electronic LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1446	1448	99.86%	4	0
Jan-02	1322	1324	99.85%	27	0
Feb-02	1267	1267	100.00%	10	0
Mar-02	1556	1561	99.68%	22	0
Apr-02	1804	1807	99.83%	16	0
May-02	1113	1113	100.00%	13	0
Jun-02	1128	1130	99.82%	10	0
Jul-02	2088	2088	100.00%	27	0
Aug-02	3859	3859	100.00%	20	0
Sep-02	2756	2756	100.00%	12	0



(Percent) (PO-5B-1(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via IMA

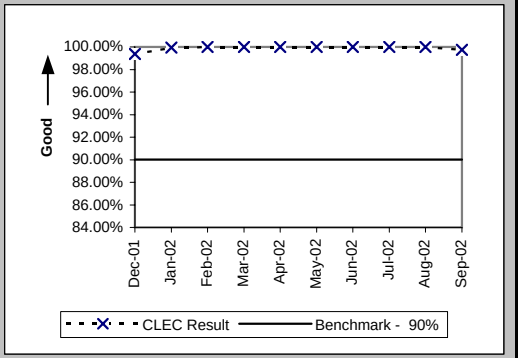
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	130	131	99.24%	4	0
Jan-02	225	226	99.56%	27	0
Feb-02	119	119	100.00%	10	0
Mar-02	162	163	99.39%	22	0
Apr-02	130	130	100.00%	16	0
May-02	113	113	100.00%	13	0
Jun-02	104	104	100.00%	10	0
Jul-02	108	108	100.00%	27	0
Aug-02	170	171	99.42%	20	0
Sep-02	145	145	100.00%	12	0



Checklist #2 - Firm Order Confirmations - LNP

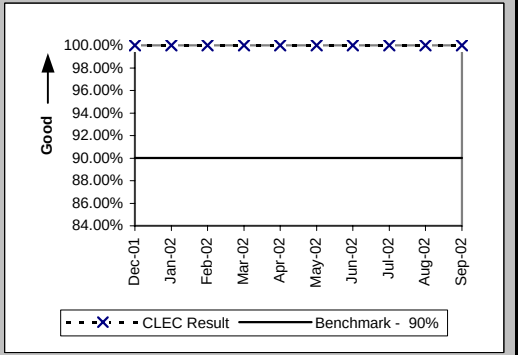
(Percent) (PO-5B-2(c)) (Benchmark) FOCs On Time For Electronic/Manual LSRs Received Via EDI

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	1583	1593	99.37%	4	0
Jan-02	1410	1411	99.93%	27	0
Feb-02	865	865	100.00%	10	0
Mar-02	804	804	100.00%	22	0
Apr-02	734	734	100.00%	16	0
May-02	640	640	100.00%	13	0
Jun-02	608	608	100.00%	10	0
Jul-02	819	819	100.00%	27	0
Aug-02	1399	1399	100.00%	20	0
Sep-02	1548	1552	99.74%	12	0



(Percent) (PO-5C-(c)) (Benchmark) FOCs on Time for Manual

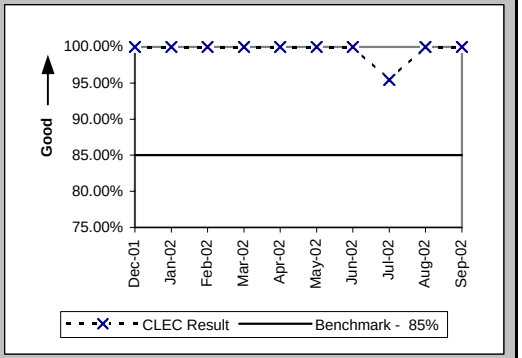
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	6	6	100.00%	4	0
Jan-02	5	5	100.00%	27	0
Feb-02	7	7	100.00%	10	0
Mar-02	21	21	100.00%	22	0
Apr-02	8	8	100.00%	16	0
May-02	12	12	100.00%	13	0
Jun-02	13	13	100.00%	10	0
Jul-02	11	11	100.00%	27	0
Aug-02	9	9	100.00%	20	0
Sep-02	15	15	100.00%	12	0



Checklist #2 - Firm Order Confirmations - LIS

(Percent) (PO-5D) (Benchmark) Firm Order Confirmations (FOCs) On Time

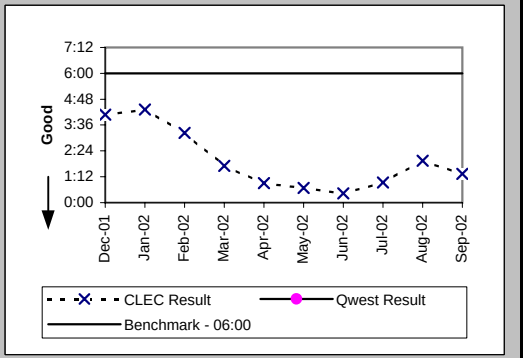
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	12	12	100.00%	24	0
Jan-02	53	53	100.00%	15	0
Feb-02	32	32	100.00%	0	0
Mar-02	37	37	100.00%	84	0
Apr-02	25	25	100.00%	10	0
May-02	60	60	100.00%	9	0
Jun-02	54	54	100.00%	6	0
Jul-02	21	22	95.45%	49	0
Aug-02	34	34	100.00%	2	0
Sep-02	35	35	100.00%	14	0



Checklist #2 - Completion Notifications

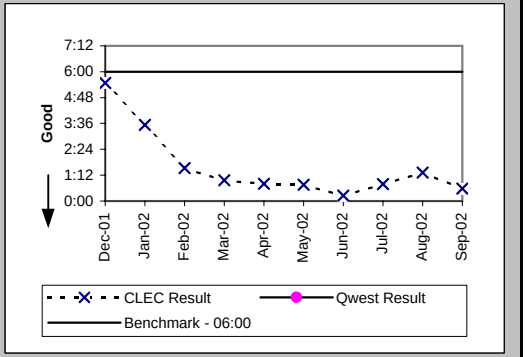
Notices Made Available via IMA - GUI (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6476:29	1583	4:05	0	63							No
Jan-02	7729:00	1793	4:19	0	59							No
Feb-02	4957:46	1533	3:14	0	138							No
Mar-02	2606:24	1535	1:42	0	19							No
Apr-02	1433:02	1593	0:54	0	19							No
May-02	1068:15	1578	0:41	0	22							No
Jun-02	630:06	1469	0:26	0	14							No
Jul-02	1289:12	1391	0:56	0	482							No
Aug-02	2949:15	1509	1:57	0	25							No
Sep-02	2442:42	1827	1:20	0	12							No



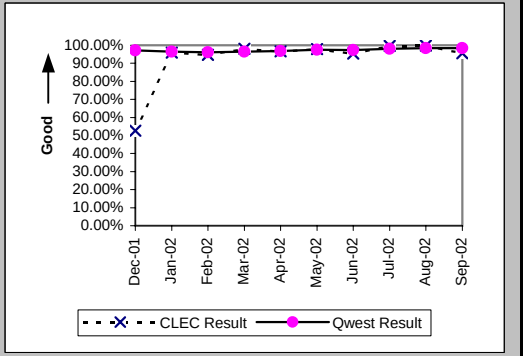
Notices Transmitted via IMA - EDI (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18866:25	3439	5:29	0	63							No
Jan-02	9761:22	2764	3:32	0	59							No
Feb-02	4028:27	2640	1:32	0	138							No
Mar-02	2567:32	2674	0:58	0	19							No
Apr-02	2226:43	2810	0:48	0	19							No
May-02	2267:54	3035	0:45	0	22							No
Jun-02	563:38	2318	0:15	0	14							No
Jul-02	2352:56	3006	0:47	0	482							No
Aug-02	6464:46	4926	1:19	0	25							No
Sep-02	2961:14	5148	0:35	0	12							No



Notices Made Available via IMA - GUI / Billing System Posting Completions (Percent) (PO-7A,C) (Parity)

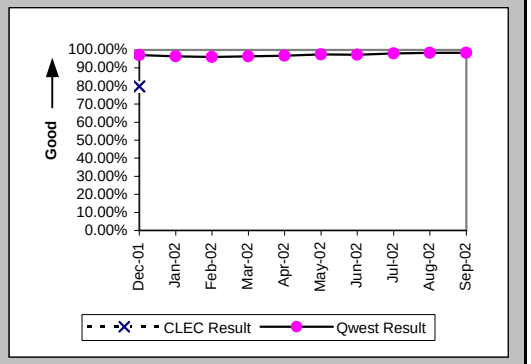
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1988	3778	52.62%	0	85	164091	168821	97.20%	16.50%	164.21	98.83	Yes
Jan-02	2858	2979	95.94%	0	34	166936	173196	96.39%	18.66%	1.3	-0.21	No
Feb-02	2025	2139	94.67%	0	2	138500	144050	96.15%	19.25%	3.52	1.14	Yes
Mar-02	2466	2515	98.05%	0	3	141522	146734	96.45%	18.51%	-4.31	-3.62	No
Apr-02	2162	2236	96.69%	0	2	142363	147052	96.81%	17.57%	0.32	-0.8	No
May-02	2419	2472	97.86%	0	1	146783	150524	97.51%	15.57%	-1.08	-1.66	No
Jun-02	2462	2579	95.46%	0	4	133813	137501	97.32%	16.16%	5.78	2.51	Yes
Jul-02	2112	2119	99.67%	0	1	147515	150361	98.11%	13.63%	-5.24	-4.19	No
Aug-02	2647	2654	99.74%	0	3	158689	161176	98.46%	12.33%	-5.3	-4.22	No
Sep-02	2386	2495	95.63%	0	2	142308	144506	98.48%	12.24%	11.52	6.01	Yes



Checklist #2 - Completion Notifications

Notices Transmitted via IMA - EDI / Billing System Posting Completions (Percent) (PO-7B,C) (Parity)

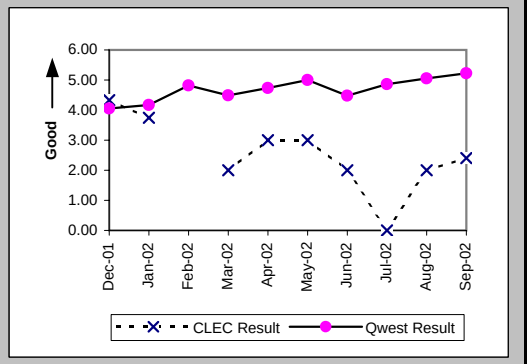
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4809	6026	79.80%	0	85	164091	168821	97.20%	16.50%	80.4	47.88	Yes
Jan-02						166936	173196	96.39%	18.66%			
Feb-02						138500	144050	96.15%	19.25%			
Mar-02						141522	146734	96.45%	18.51%			
Apr-02						142363	147052	96.81%	17.57%			
May-02						146783	150524	97.51%	15.57%			
Jun-02						133813	137501	97.32%	16.16%			
Jul-02						147515	150361	98.11%	13.63%			
Aug-02						158689	161176	98.46%	12.33%			
Sep-02						142308	144506	98.48%	12.24%			



Checklist #2 - Jeopardy Notifications - Non-Designed Services

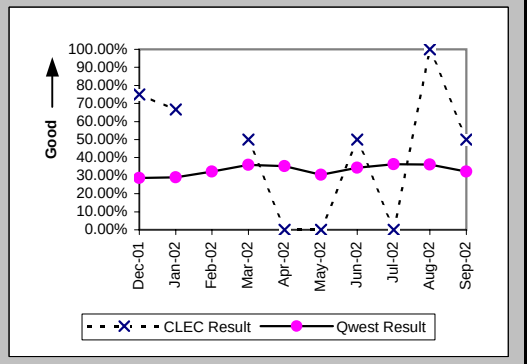
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	3	4.33	0	0	2673	660	4.05	5.13	-0.1	-1.06	No
Jan-02	15	4	3.75	0	0	3269	783	4.17	6.96	-0.3	-1.18	No
Feb-02						2757	572	4.82	15.08			
Mar-02	2	1	2.00	0	0	2574	573	4.49	12.09	0.17	-0.89	No
Apr-02	3	1	3.00	0	0	2883	610	4.73	7.12	-0.51	-1.31	No
May-02	3	1	3.00	0	0	2883	577	5.00	10.23	-0.46	-1.28	No
Jun-02	6	3	2.00	0	0	2438	544	4.48	9.00	1.21	-0.26	No
Jul-02	0	1	0.00	0	0	2433	501	4.86	5.71	1.02	-0.38	No
Aug-02	4	2	2.00	0	0	2796	554	5.05	5.31	0.92	-0.44	No
Sep-02	12	5	2.40	0	0	2329	446	5.22	5.91	1.33	-0.19	No



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

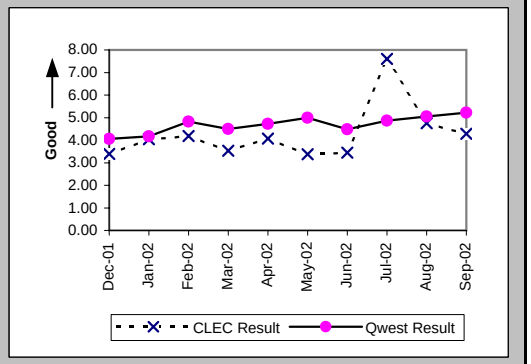
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	12	0	235	819	28.69%	45.23%	-2.04	-2.24	No
Jan-02	2	3	66.67%	9	0	219	753	29.08%	45.41%	-1.43	-1.87	No
Feb-02						143	444	32.21%	46.73%			
Mar-02	1	2	50.00%	1	0	166	462	35.93%	47.98%	-0.41	-1.25	No
Apr-02	0	2	0.00%	1	0	183	518	35.33%	47.80%	0.82	-0.5	No
May-02	0	1	0.00%	2	0	164	537	30.54%	46.06%	0.38	-0.77	No
Jun-02	2	4	50.00%	5	0	160	464	34.48%	47.53%	-0.65	-1.4	No
Jul-02	0	1	0.00%	7	0	173	477	36.27%	48.08%	0.46	-0.72	No
Aug-02	1	1	100.00%	4	0	201	557	36.09%	48.03%	-1.33	-1.81	No
Sep-02	2	4	50.00%	4	0	169	525	32.19%	46.72%	-0.76	-1.46	No



Checklist #2 - Jeopardy Notifications - Unbundled Loops

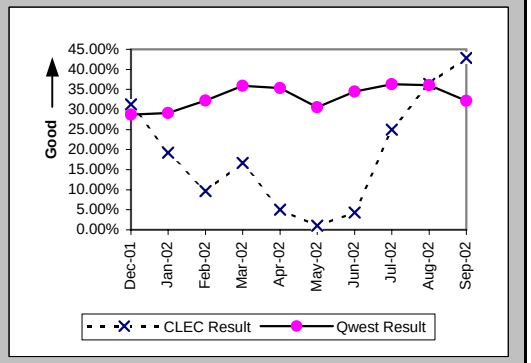
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	112	33	3.39	0	1	2673	660	4.05	5.13	0.66	-0.6	No
Jan-02	93	23	4.04	0	0	3269	783	4.17	6.96	-0.2	-1.12	No
Feb-02	92	22	4.18	0	0	2757	572	4.82	15.08	-0.18	-1.11	No
Mar-02	67	19	3.53	0	1	2574	573	4.49	12.09	0.29	-0.82	No
Apr-02	61	15	4.07	0	0	2883	610	4.73	7.12	0.15	-0.91	No
May-02	27	8	3.38	0	0	2883	577	5.00	10.23	0.41	-0.75	No
Jun-02	55	16	3.44	0	0	2438	544	4.48	9.00	0.59	-0.64	No
Jul-02	152	20	7.60	0	0	2433	501	4.86	5.71	-2.11	-2.28	No
Aug-02	57	12	4.75	0	1	2796	554	5.05	5.31	-0.03	-1.02	No
Sep-02	197	46	4.28	0	0	2329	446	5.22	5.91	1.08	-0.35	No



Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

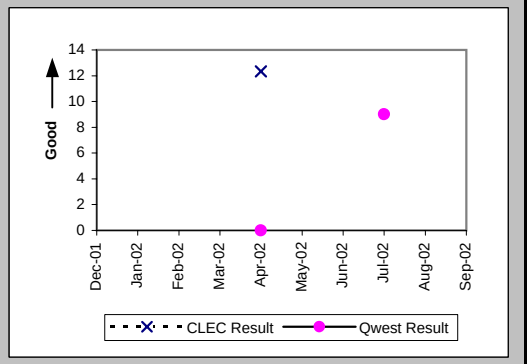
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	48	31.25%	585	1	235	819	28.69%	45.23%	-0.38	-1.23	No
Jan-02	5	26	19.23%	155	0	219	753	29.08%	45.41%	1.08	-0.34	No
Feb-02	5	52	9.62%	159	0	143	444	32.21%	46.73%	3.63	1.2	Yes
Mar-02	6	36	16.67%	67	1	166	462	35.93%	47.98%	2.43	0.48	Yes
Apr-02	3	60	5.00%	64	0	183	518	35.33%	47.80%	5.3	2.22	Yes
May-02	1	99	1.01%	59	0	164	537	30.54%	46.06%	7.02	3.27	Yes
Jun-02	5	116	4.31%	143	0	160	464	34.48%	47.53%	7.04	3.28	Yes
Jul-02	11	44	25.00%	122	0	173	477	36.27%	48.08%	1.51	-0.08	No
Aug-02	4	11	36.36%	108	1	201	557	36.09%	48.03%	-0.02	-1.01	No
Sep-02	3	7	42.86%	40	0	169	525	32.19%	46.72%	-0.6	-1.36	No



Checklist #2 - Jeopardy Notifications - LIS

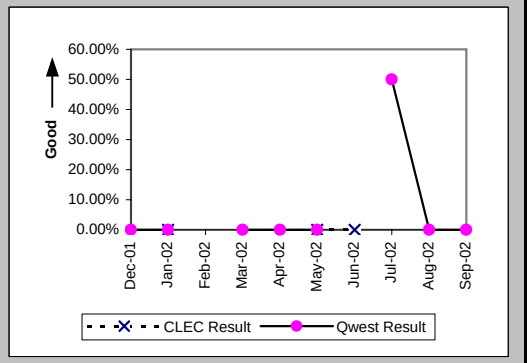
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02	37	3	12.33	0	0	0	2	0.00	0.00			
May-02												
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02												



Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

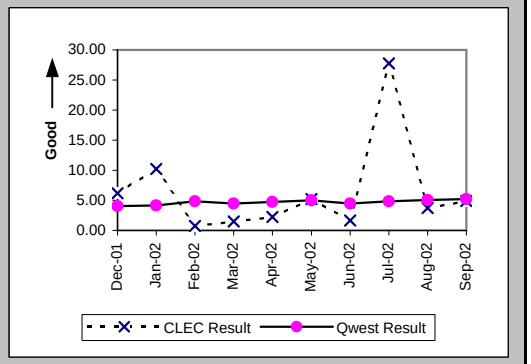
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02	0	3	0.00%	21	2	0	2	0.00%	N/A	N/A	N/A	
Feb-02												
Mar-02						0	1	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02	0	2	0.00%	2	0	0	2	0.00%	N/A	N/A	N/A	
Jun-02	0	1	0.00%	3	1							
Jul-02						1	2	50.00%	50.00%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

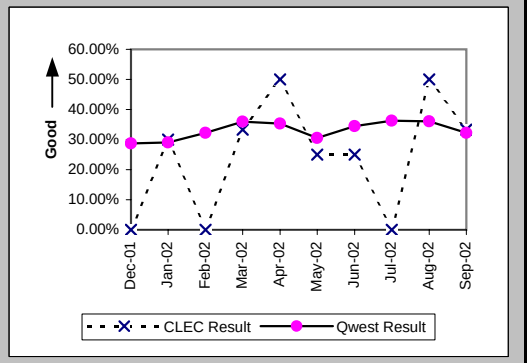
Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	37	6	6.17	0	0	2673	660	4.05	5.13	-1.01	-1.61	No
Jan-02	102	10	10.20	0	0	3269	783	4.17	6.96	-2.72	-2.65	No
Feb-02	3	4	0.75	0	0	2757	572	4.82	15.08	2.58	0.57	Yes
Mar-02	3	2	1.50	0	0	2574	573	4.49	12.09	1.12	-0.32	No
Apr-02	18	8	2.25	0	0	2883	610	4.73	7.12	1.51	-0.08	No
May-02	26	5	5.20	0	0	2883	577	5.00	10.23	-0.04	-1.03	No
Jun-02	5	3	1.67	0	0	2438	544	4.48	9.00	1.39	-0.16	No
Jul-02	111	4	27.75	0	0	2433	501	4.86	5.71	-7.99	-5.85	No
Aug-02	30	8	3.75	0	0	2796	554	5.05	5.31	0.59	-0.64	No
Sep-02	39	8	4.88	0	0	2329	446	5.22	5.91	-0.04	-1.02	No



Timely Jeopardy Notices (Percent) (PO-9D) (Parity)

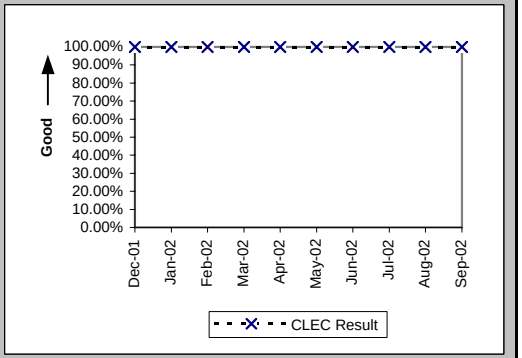
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	21	0	235	819	28.69%	45.23%	1.15	-0.3	No
Jan-02	3	10	30.00%	10	0	219	753	29.08%	45.41%	-0.06	-1.04	No
Feb-02	0	5	0.00%	11	0	143	444	32.21%	46.73%	1.5	-0.09	No
Mar-02	1	3	33.33%	7	0	166	462	35.93%	47.98%	0.02	-0.99	No
Apr-02	3	6	50.00%	8	0	183	518	35.33%	47.80%	-0.75	-1.45	No
May-02	1	4	25.00%	12	0	164	537	30.54%	46.06%	0.15	-0.91	No
Jun-02	1	4	25.00%	13	0	160	464	34.48%	47.53%	0.3	-0.82	No
Jul-02	0	1	0.00%	11	0	173	477	36.27%	48.08%	0.46	-0.72	No
Aug-02	2	4	50.00%	19	0	201	557	36.09%	48.03%	-0.58	-1.35	No
Sep-02	3	9	33.33%	8	0	169	525	32.19%	46.72%	-0.07	-1.04	No



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)

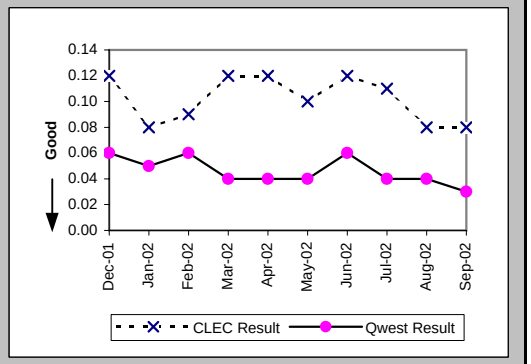
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	83868	83868	100.00%		
Jan-02	96534	96534	100.00%		
Feb-02	75655	75655	100.00%		
Mar-02	82525	82525	100.00%		
Apr-02	86473	86473	100.00%		
May-02	91474	91474	100.00%		
Jun-02	80035	80035	100.00%		
Jul-02	90991	90991	100.00%		
Aug-02	99240	99240	100.00%		
Sep-02	76079	76079	100.00%		



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (PO-15) (Diagnostic)

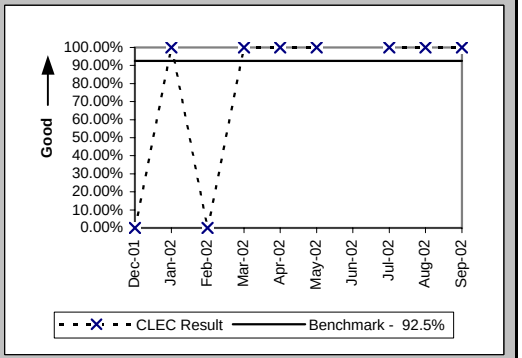
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	434	3645	0.12	0	82	1466	24305	0.06	0.29	11.32	5.88	Yes
Jan-02	219	2646	0.08	0	84	1572	30082	0.05	0.26	5.74	2.49	Yes
Feb-02	214	2339	0.09	0	35	1417	22598	0.06	0.29	4.58	1.78	Yes
Mar-02	239	1970	0.12	0	40	817	23306	0.04	0.22	16.84	9.24	Yes
Apr-02	278	2302	0.12	0	42	949	24327	0.04	0.22	16.71	9.16	Yes
May-02	392	3879	0.10	0	30	977	26496	0.04	0.22	16.76	9.19	Yes
Jun-02	346	2829	0.12	0	57	1381	25074	0.06	0.34	10.11	5.15	Yes
Jul-02	298	2828	0.11	0	54	973	26442	0.04	0.24	14.38	7.74	Yes
Aug-02	229	2986	0.08	0	66	1141	30788	0.04	0.24	8.75	4.32	Yes
Sep-02	292	3798	0.08	0	128	853	25603	0.03	0.22	11.47	5.97	Yes



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	1	0.00%		
Jan-02	1	1	100.00%		
Feb-02	0	2	0.00%		
Mar-02	1	1	100.00%		
Apr-02	5	5	100.00%		
May-02	5	5	100.00%		
Jun-02	0	0			
Jul-02	2	2	100.00%		
Aug-02	1	1	100.00%		
Sep-02	2	2	100.00%		

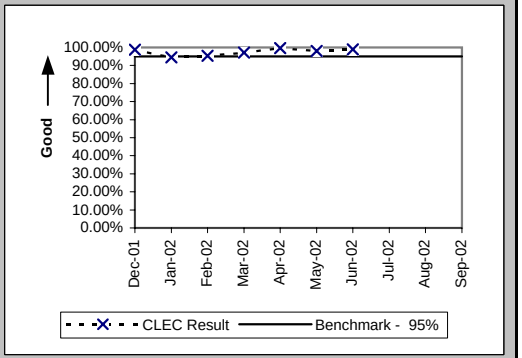


If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

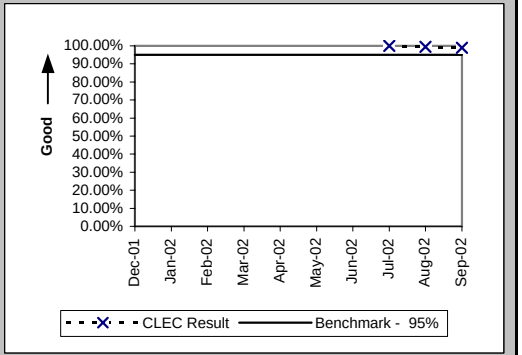
Stand-Alone Test Environment (SATE) Accuracy (PO-19) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	390	395	98.73%		
Jan-02	749	792	94.57%		
Feb-02	619	649	95.38%		
Mar-02	637	656	97.10%		
Apr-02	654	656	99.70%		
May-02	646	659	98.03%		
Jun-02	659	666	98.95%		
Jul-02					
Aug-02					
Sep-02					



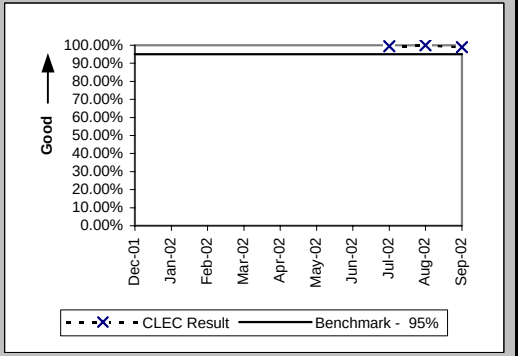
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 8.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	188	100.00%		
Aug-02	187	188	99.47%		
Sep-02	186	188	98.94%		



Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 9.0 (Percent) (Benchmark)

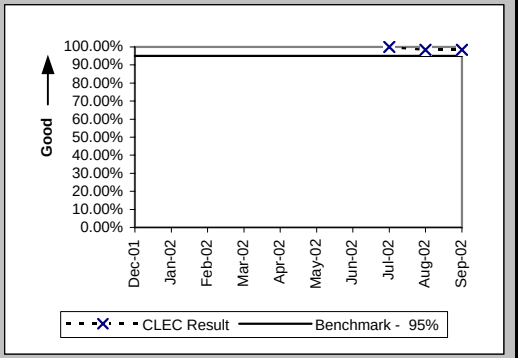
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	188	189	99.47%		
Aug-02	189	189	100.00%		
Sep-02	187	189	98.94%		



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

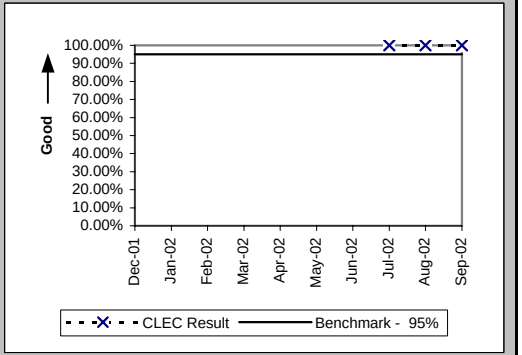
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. 10.0 (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	189	189	100.00%		
Aug-02	191	194	98.45%		
Sep-02	190	193	98.45%		



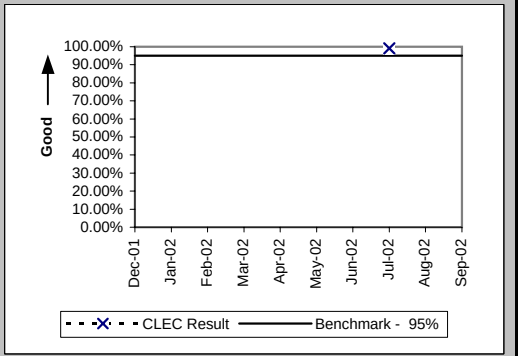
Stand-Alone Test Environment (SATE) Accuracy (PO-19A) Rel. VICKI (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	58	58	100.00%		
Aug-02	61	61	100.00%		
Sep-02	61	61	100.00%		



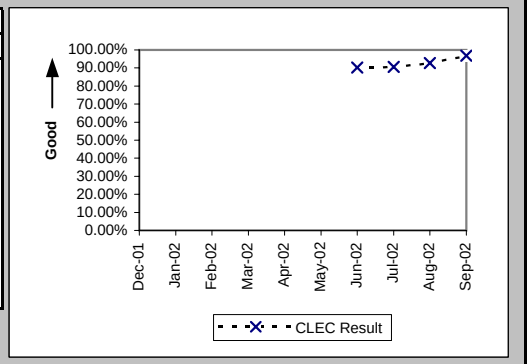
Stand-Alone Test Environment (SATE) Accuracy (PO-19B) (Percent) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01					
Jan-02					
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					
Jul-02	118	119	99.16%		
Aug-02					
Sep-02					

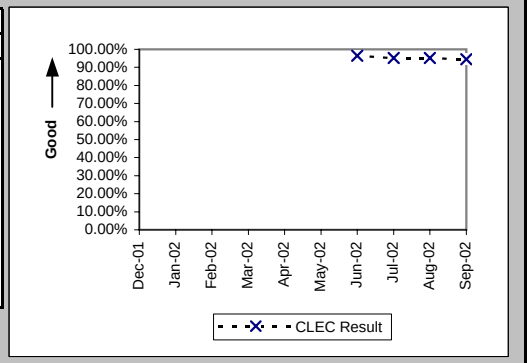


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%
Jul-02	471	520	90.58%
Aug-02	501	540	92.78%
Sep-02	465	480	96.88%

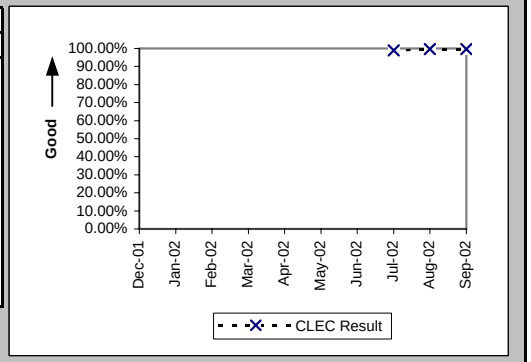


Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%
Jul-02	397	417	95.20%
Aug-02	413	434	95.16%
Sep-02	372	394	94.42%



Checklist #2 - Order Accuracy

(Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02			
Jul-02	2720	2747	99.02%
Aug-02	2896	2904	99.72%
Sep-02	3485	3497	99.66%

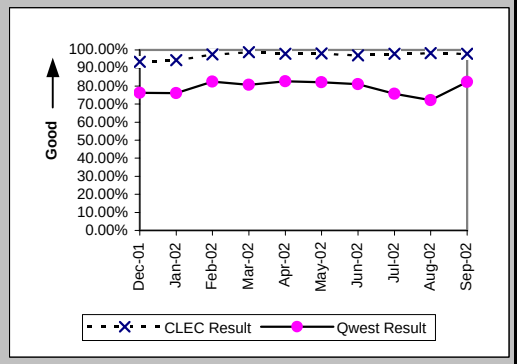


Additional information related to OP-5 new service installation quality - order accuracy

Checklist #2 - Access To Centers

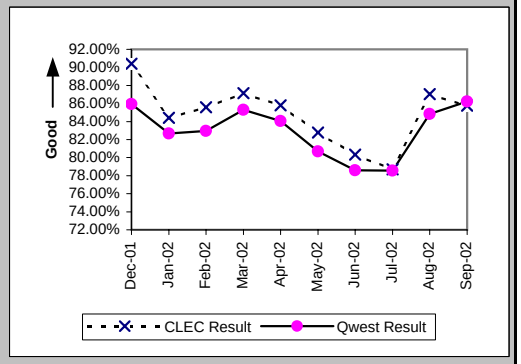
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	25774	27582	93.45%			2529350	3315622	76.29%
Jan-02	33426	35459	94.27%			3156401	4152609	76.01%
Feb-02	28640	29376	97.49%			2593071	3147543	82.38%
Mar-02	29431	29788	98.80%			2638255	3273774	80.59%
Apr-02	29632	30270	97.89%			2829976	3423085	82.67%
May-02	28738	29322	98.01%			2890939	3519539	82.14%
Jun-02	26320	27152	96.94%			2606063	3218568	80.97%
Jul-02	28597	29219	97.87%			2774843	3669243	75.62%
Aug-02	30142	30673	98.27%			2654557	3682542	72.08%
Sep-02	29029	29677	97.82%			2747435	3340161	82.25%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

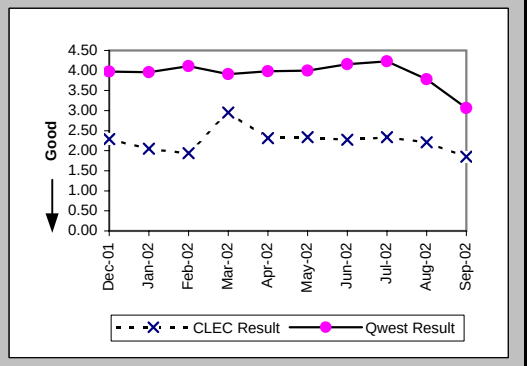
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01	18034	19952	90.39%			440835	512988	85.93%
Jan-02	17097	20252	84.42%			426971	516511	82.66%
Feb-02	16056	18761	85.58%			356562	429847	82.95%
Mar-02	17341	19901	87.14%			395295	463412	85.30%
Apr-02	17296	20156	85.81%			386034	459220	84.06%
May-02	18953	22897	82.78%			378179	468753	80.68%
Jun-02	17950	22347	80.32%			389434	495518	78.59%
Jul-02	19079	24241	78.71%			451076	574101	78.57%
Aug-02	20752	23847	87.02%			449184	529360	84.85%
Sep-02	18155	21172	85.75%			415020	481264	86.24%



Checklist #2 - Billing

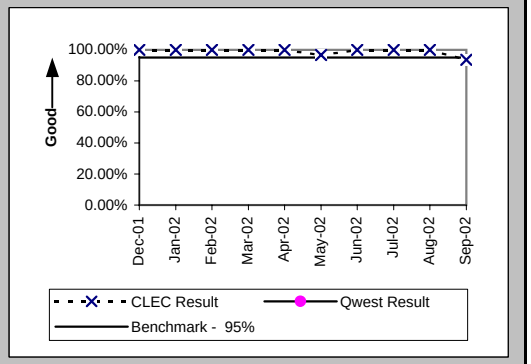
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	161843	70567	2.29	0	0	33361883	8413487	3.97	8.85	-49.99	-31.39	No
Jan-02	154484	75206	2.05	0	0	34200118	8637977	3.96	8.99	-57.87	-36.18	No
Feb-02	123380	63701	1.94	0	0	29698613	7234021	4.11	9.63	-56.59	-35.4	No
Mar-02	12526499	4240059	2.95	0	0	29825710	7633971	3.91	9.54	-164.95	-101.28	No
Apr-02	10174039	4398632	2.31	0	0	32021780	8041209	3.98	9.59	-293.49	-179.43	No
May-02	9681881	4129981	2.34	0	0	31549299	7895351	4.00	9.67	-281.11	-171.91	No
Jun-02	7955919	3512165	2.27	0	0	25178429	6047238	4.16	11.43	-247.65	-151.56	No
Jul-02	9013697	3850621	2.34	0	0	32009014	7569340	4.23	10.77	-280.05	-171.26	No
Aug-02	11104624	5033306	2.21	0	0	27973537	7401098	3.78	11.36	-239.82	-146.8	No
Sep-02	8266343	4478193	1.85	0	0	21125005	6908459	3.06	8.47	-235.86	-144.39	No



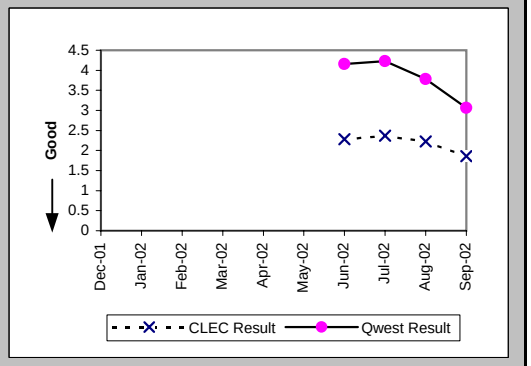
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	173210	173211	100.00%	0	0							No
Jan-02	199124	199133	100.00%	0	0							No
Feb-02	189918	189920	100.00%	0	0							No
Mar-02	195996	196002	100.00%	0	0							No
Apr-02	162959	162960	100.00%	0	0							No
May-02	147350	152307	96.75%	0	0							No
Jun-02	143971	143972	100.00%	0	0							No
Jul-02	672264	672284	100.00%	0	0							No
Aug-02	885677	885704	100.00%	0	0							No
Sep-02	1069091	1142062	93.61%	0	0							Yes



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	7732334	3384119	2.28	0	0	25178429	6047238	4.16	11.43	-242.21	-148.25	No
Jul-02	8666308	3653216	2.37	0	0	32009014	7569340	4.23	10.77	-270.59	-165.51	No
Aug-02	10732716	4805240	2.23	0	0	27973537	7401098	3.78	11.36	-232.39	-142.29	No
Sep-02	7862539	4236626	1.86	0	0	21125005	6908459	3.06	8.47	-229.98	-140.82	No

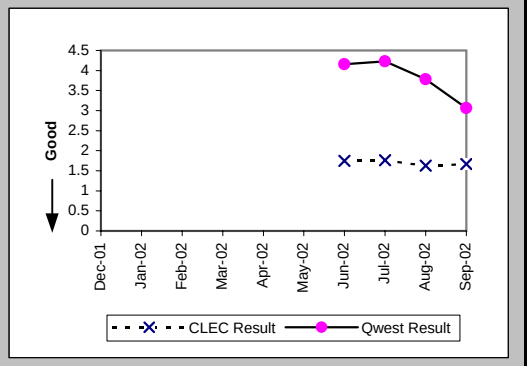


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	223585	128046	1.75	0	0	25178429	6047238	4.16	11.43	-74.92	-46.55	No
Jul-02	347389	197405	1.76	0	0	32009014	7569340	4.23	10.77	-100.55	-62.13	No
Aug-02	371908	228066	1.63	0	0	27973537	7401098	3.78	11.36	-89.01	-55.11	No
Sep-02	403804	241567	1.67	0	0	21125005	6908459	3.06	8.47	-79.07	-49.07	No

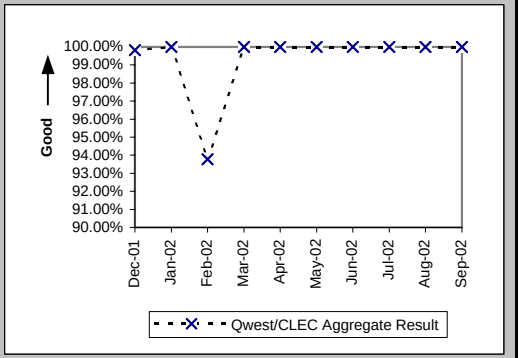


Per the PID, the Retail analog for BI-1C-1 is the same as BI-1A which contains only Category 10 records

Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

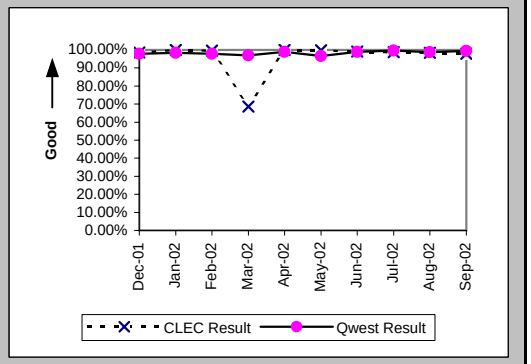
Date	Qwest/CLEC Aggregate Num	Qwest/CLEC Aggregate Denor	Qwest/CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	7366	7379	99.82%	0	0
Jan-02	7809	7809	100.00%	0	0
Feb-02	7287	7770	93.78%	0	0
Mar-02	8029	8029	100.00%	0	0
Apr-02	8599	8599	100.00%	0	0
May-02	8648	8648	100.00%	0	0
Jun-02	8139	8139	100.00%	0	0
Jul-02	8438	8438	100.00%	0	0
Aug-02	8349	8349	100.00%	0	0
Sep-02	8387	8387	100.00%	0	0



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)

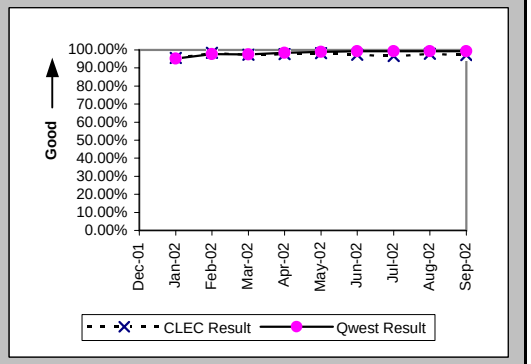
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2021757.14	2050503.28	98.60%	0	131	45058838.71	46003224	97.95%	14.18%	-64.32	-40.1	No
Jan-02	1904726.48	1905080.65	99.98%	0	160	44813992.35	45544381.05	98.40%	12.56%	-170.63	-104.74	No
Feb-02	1785062.63	1790708.17	99.68%	0	187	50654993.89	51781798.7	97.82%	14.59%	-167.79	-103.01	No
Mar-02	1191248.09	1737822.54	68.55%	0	162	47377777.79	48891951.55	96.90%	17.32%	2120.34	1288.08	Yes
Apr-02	1662351.75	1662440.09	99.99%	0	181	46130532.05	46624184.53	98.94%	10.24%	-130.41	-80.28	No
May-02	1776006.53	1778589.11	99.85%	0	196	44222345.09	45762560.99	96.63%	18.03%	-233.66	-143.05	No
Jun-02	1817597.4	1835123.37	99.05%	0	157	44554504.8	45066261.93	98.86%	10.60%	-22.63	-14.76	No
Jul-02	1661825.87	1682039.83	98.80%	0	145	51578615.72	51803967.86	99.57%	6.58%	148.71	89.41	Yes
Aug-02	1654136.33	1680493.17	98.43%	0	215	40457847.9	40971424.12	98.75%	11.13%	35.96	20.86	Yes
Sep-02	1716853.75	1755725.88	97.79%	0	266	45005420.5	45214241.7	99.54%	6.78%	335.96	203.25	Yes



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)

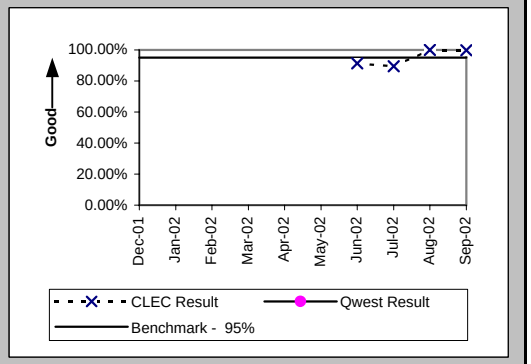
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	4758	4975	95.64%	0	0	155733	163544	95.22%	21.33%	-1.35	-1.82	No
Feb-02	5075	5158	98.39%	0	0	167661	171598	97.71%	14.97%	-3.24	-2.97	No
Mar-02	3744	3848	97.30%	0	0	141673	145279	97.52%	15.56%	0.87	-0.47	No
Apr-02	3438	3516	97.78%	0	0	140616	142989	98.34%	12.78%	2.56	0.56	Yes
May-02	5221	5315	98.23%	0	0	143377	144948	98.92%	10.35%	4.74	1.88	Yes
Jun-02	5429	5578	97.33%	0	0	143659	144793	99.22%	8.82%	15.7	8.54	Yes
Jul-02	4580	4738	96.67%	0	0	140164	141233	99.24%	8.67%	20.14	11.24	Yes
Aug-02	5171	5282	97.90%	0	0	154087	155123	99.33%	8.14%	12.58	6.65	Yes
Sep-02	4835	4975	97.19%	0	0	148555	149606	99.30%	8.35%	17.54	9.67	Yes



Checklist #2 - Billing

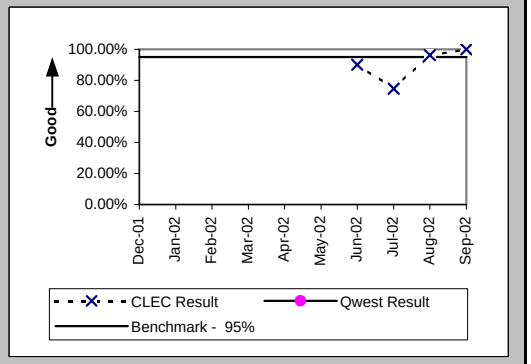
Billing Accuracy & Claims Processing - Acknowledgment (Percent) All (BI-5A) (Benchmark)

Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	42	46	91.30%	0	0							Yes
Jul-02	111	124	89.52%	0	0							Yes
Aug-02	233	233	100.00%	0	0							No
Sep-02	330	331	99.70%	0	0							No



Billing Accuracy & Claims Processing - Resolution (Percent) All (BI-5B) (Benchmark)

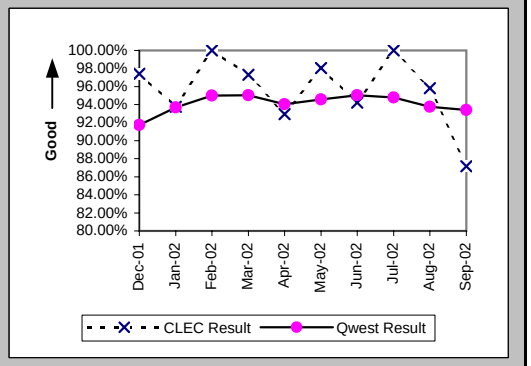
Date	CLEC Numer	CLEC Denom	CLEC Result	CLEC PID Ex	CLEC Data E	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff signif
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02	101	112	90.18%	0	0							Yes
Jul-02	109	146	74.66%	0	0							Yes
Aug-02	213	221	96.38%	0	0							No
Sep-02	164	164	100.00%	0	0							No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

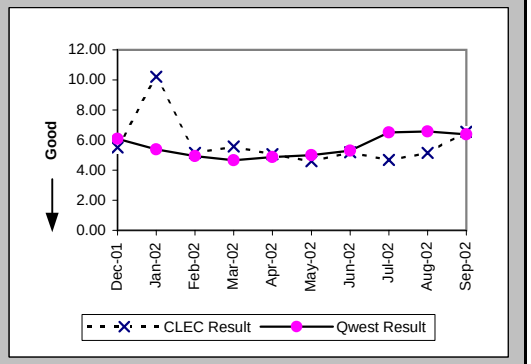
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	75	77	97.40%	0	0	4940	5385	91.74%	27.53%	-1.79	-2.09	No
Jan-02	75	80	93.75%	0	1	6089	6500	93.68%	24.34%	-0.03	-1.02	No
Feb-02	57	57	100.00%	0	0	4866	5123	94.98%	21.83%	-1.73	-2.05	No
Mar-02	72	74	97.30%	0	0	4982	5243	95.02%	21.75%	-0.89	-1.54	No
Apr-02	79	85	92.94%	0	0	4964	5278	94.05%	23.65%	0.47	-0.71	No
May-02	50	51	98.04%	0	0	5217	5517	94.56%	22.68%	-1.09	-1.66	No
Jun-02	49	52	94.23%	0	0	4821	5072	95.05%	21.69%	0.33	-0.8	No
Jul-02	36	36	100.00%	0	0	5164	5448	94.79%	22.23%	-1.4	-1.85	No
Aug-02	46	48	95.83%	0	1	5562	5933	93.75%	24.21%	-0.59	-1.36	No
Sep-02	34	39	87.18%	0	0	4947	5296	93.41%	24.81%	1.44	-0.13	No



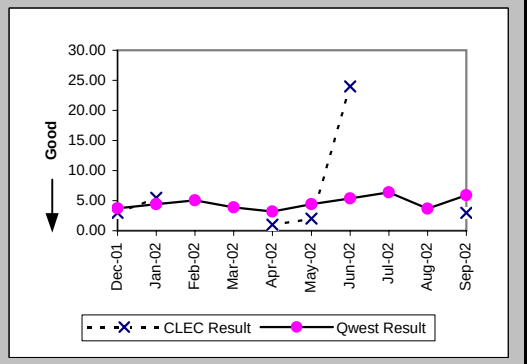
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	425	77	5.52	0	0	32932	5409	6.09	7.64	-0.65	-1.39	No
Jan-02	817	80	10.21	0	1	35220	6547	5.38	6.18	3.72	1.26	Yes
Feb-02	293	57	5.14	0	0	25346	5138	4.93	4.61	0.41	-0.75	No
Mar-02	407	73	5.58	1	0	24425	5256	4.65	5.03	1.41	-0.14	No
Apr-02	430	85	5.06	0	0	25826	5293	4.88	4.53	0.42	-0.75	No
May-02	234	51	4.59	0	0	27597	5531	4.99	4.80	-0.59	-1.36	No
Jun-02	270	52	5.19	0	0	27043	5098	5.30	5.18	-0.16	-1.09	No
Jul-02	169	36	4.69	0	0	35575	5461	6.51	5.94	-1.83	-2.11	No
Aug-02	247	48	5.15	0	1	39029	5944	6.57	5.73	-1.71	-2.04	No
Sep-02	256	39	6.56	0	0	33987	5318	6.39	5.34	0.32	-0.81	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

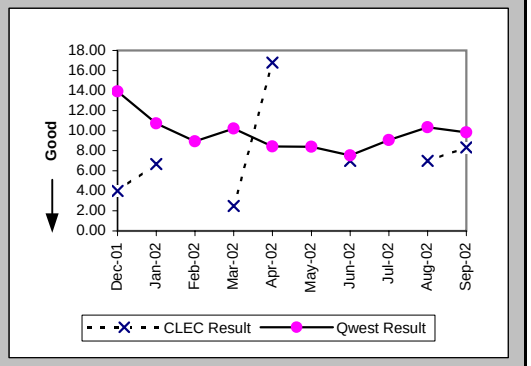
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1	3.00	0	0	553	148	3.74	5.03	-0.15	-1.09	No
Jan-02	11	2	5.50	0	0	646	147	4.39	7.12	0.89	-0.46	No
Feb-02						347	69	5.03	8.95			
Mar-02						336	87	3.86	7.19			
Apr-02	1	1	1.00	0	0	326	103	3.17	4.48	-0.48	-1.29	No
May-02	2	1	2.00	0	0	350	79	4.43	7.44	-0.32	-1.2	No
Jun-02	24	1	24.00	0	0	360	67	5.37	14.18	1.71	0.04	Yes
Jul-02						561	88	6.38	12.72			
Aug-02						398	109	3.65	4.41			
Sep-02	6	2	3.00	0	0	854	145	5.89	7.47	-0.54	-1.33	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

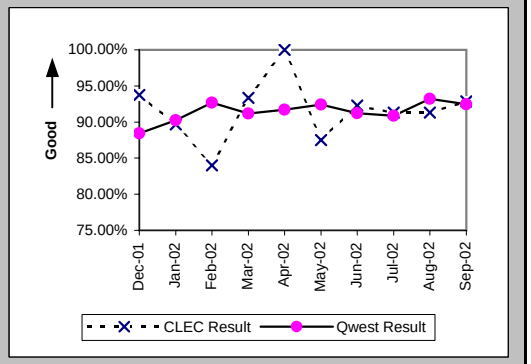
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	4190	301	13.92	15.74	-0.63	-1.38	No
Jan-02	20	3	6.67	0	0	2876	268	10.73	12.47	-0.56	-1.34	No
Feb-02						1644	184	8.93	9.24			
Mar-02	5	2	2.50	0	0	1757	172	10.22	17.12	-0.63	-1.39	No
Apr-02	84	5	16.80	0	0	1761	209	8.43	8.80	1.75	0.06	Yes
May-02						1860	222	8.38	7.61			
Jun-02	14	2	7.00	0	0	1432	190	7.54	6.95	-0.11	-1.07	No
Jul-02						1804	199	9.07	7.75			
Aug-02	14	2	7.00	0	0	2701	261	10.35	12.44	-0.38	-1.23	No
Sep-02	25	3	8.33	0	0	2179	222	9.82	9.48	-0.27	-1.16	No



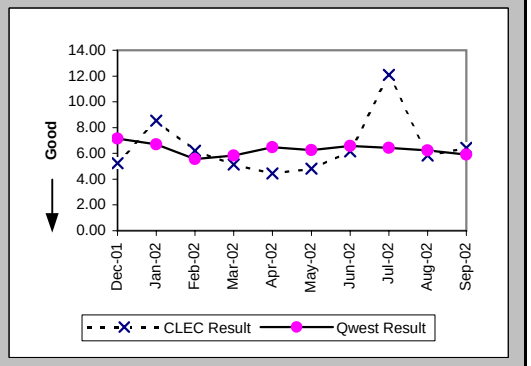
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	16	93.75%	1	0	1360	1538	88.43%	31.99%	-0.66	-1.4	No
Jan-02	26	29	89.66%	0	0	1496	1658	90.23%	29.69%	0.16	-0.9	No
Feb-02	21	25	84.00%	0	0	1169	1261	92.70%	26.01%	1.49	-0.1	No
Mar-02	14	15	93.33%	0	0	1165	1278	91.16%	28.39%	-0.3	-1.18	No
Apr-02	11	11	100.00%	0	0	1198	1306	91.73%	27.54%	-0.99	-1.6	No
May-02	14	16	87.50%	0	0	1363	1475	92.41%	26.49%	0.73	-0.56	No
Jun-02	12	13	92.31%	0	0	1246	1366	91.22%	28.31%	-0.14	-1.08	No
Jul-02	21	23	91.30%	2	0	1266	1393	90.88%	28.79%	-0.07	-1.04	No
Aug-02	21	23	91.30%	1	0	1488	1596	93.23%	25.12%	0.42	-0.75	No
Sep-02	26	28	92.86%	0	0	1263	1366	92.46%	26.40%	-0.08	-1.05	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

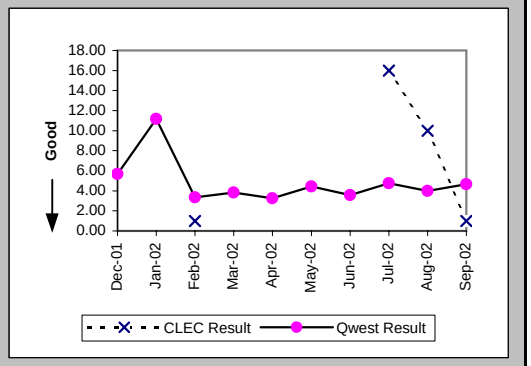
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	89	17	5.24	0	0	11019	1543	7.14	9.70	-0.81	-1.49	No
Jan-02	248	29	8.55	0	0	11125	1664	6.69	11.34	1	-0.39	No
Feb-02	155	25	6.20	0	0	7053	1267	5.57	7.98	0.57	-0.66	No
Mar-02	77	15	5.13	0	0	7483	1283	5.83	17.91	-0.15	-1.09	No
Apr-02	49	11	4.45	0	0	8527	1315	6.48	8.12	-0.83	-1.5	No
May-02	77	16	4.81	0	0	9246	1478	6.26	6.17	-0.93	-1.57	No
Jun-02	80	13	6.15	0	0	9059	1375	6.59	6.91	-0.23	-1.14	No
Jul-02	302	25	12.08	0	0	8956	1394	6.42	6.68	2.75	0.67	Yes
Aug-02	140	24	5.83	0	0	9973	1600	6.23	6.05	-0.32	-1.2	No
Sep-02	180	28	6.43	0	0	8099	1371	5.91	9.17	0.79	-0.52	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

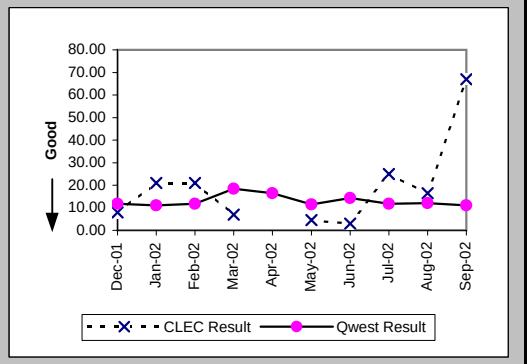
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						267	47	5.68	8.84			
Jan-02						647	58	11.16	36.05			
Feb-02	2	2	1.00	0	0	74	22	3.36	5.59	-0.57	-1.35	No
Mar-02						115	30	3.83	4.79			
Apr-02						101	31	3.26	2.99			
May-02						151	34	4.44	4.79			
Jun-02						107	30	3.57	4.48			
Jul-02	48	3	16.00	0	0	143	30	4.77	4.02	2.29	0.39	Yes
Aug-02	10	1	10.00	0	0	140	35	4.00	4.04	1.39	-0.16	No
Sep-02	1	1	1.00	0	0	144	31	4.65	3.15	-1.14	-1.69	No



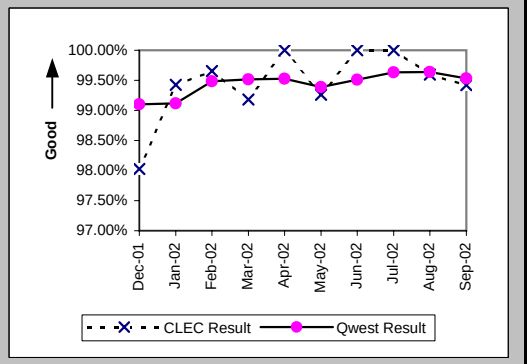
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	1	8.00	0	0	1564	133	11.76	10.43	-0.36	-1.22	No
Jan-02	63	3	21.00	0	0	1174	106	11.08	13.58	1.23	-0.25	No
Feb-02	42	2	21.00	0	0	832	71	11.72	19.48	1.16	-0.3	No
Mar-02	7	1	7.00	0	0	1496	81	18.47	65.96	-0.17	-1.11	No
Apr-02						1267	77	16.45	22.19			
May-02	9	2	4.50	0	0	899	78	11.53	11.73	-0.84	-1.51	No
Jun-02	3	1	3.00	0	0	1287	90	14.30	13.49	-0.83	-1.51	No
Jul-02	25	1	25.00	0	0	1153	98	11.77	12.87	1.34	-0.18	No
Aug-02	33	2	16.50	0	0	873	72	12.12	8.09	0.82	-0.5	No
Sep-02	67	1	67.00	0	0	838	76	11.03	31.65	2	0.21	Yes



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

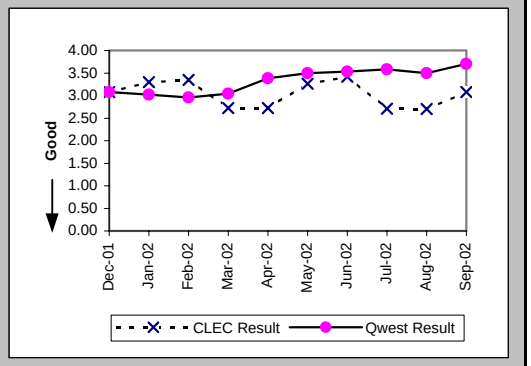
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	149	152	98.03%	0	0	9282	9366	99.10%	9.43%	1.27	-0.23	No
Jan-02	347	349	99.43%	0	0	10919	11016	99.12%	9.34%	-0.61	-1.37	No
Feb-02	286	287	99.65%	0	0	8721	8766	99.49%	7.15%	-0.38	-1.23	No
Mar-02	121	122	99.18%	0	0	9827	9875	99.51%	6.95%	0.55	-0.67	No
Apr-02	121	121	100.00%	0	0	9882	9929	99.53%	6.86%	-0.75	-1.46	No
May-02	134	135	99.26%	0	1	12072	12146	99.39%	7.78%	0.28	-0.83	No
Jun-02	410	410	100.00%	0	0	11124	11179	99.51%	7.00%	-1.4	-1.85	No
Jul-02	231	231	100.00%	0	1	10912	10952	99.63%	6.03%	-0.91	-1.55	No
Aug-02	247	248	99.60%	0	0	14932	14986	99.64%	5.99%	0.2	-0.88	No
Sep-02	686	690	99.42%	1	2	11229	11282	99.53%	6.84%	0.41	-0.75	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

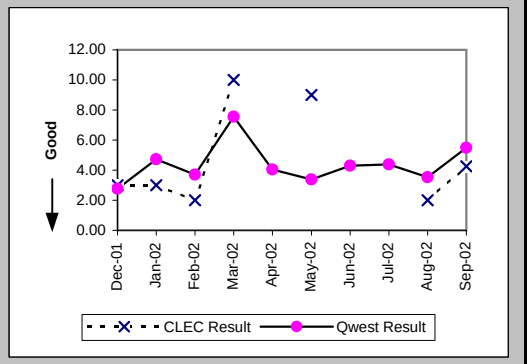
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	228	74	3.08	78	0	23479	7633	3.08	1.39	0.12	-0.93	No
Jan-02	472	143	3.30	206	0	28481	9434	3.02	1.33	2.52	0.53	Yes
Feb-02	572	171	3.35	116	0	21720	7332	2.96	1.12	4.42	1.69	Yes
Mar-02	106	39	2.72	83	0	24420	8036	3.04	1.82	-1.1	-1.67	No
Apr-02	125	46	2.72	75	0	27049	8000	3.38	1.11	-4.03	-3.45	No
May-02	127	39	3.26	96	1	34029	9717	3.50	1.02	-1.5	-1.91	No
Jun-02	325	95	3.42	315	0	31122	8819	3.53	1.48	-0.71	-1.43	No
Jul-02	168	62	2.71	169	1	30850	8615	3.58	1.26	-5.41	-4.29	No
Aug-02	259	96	2.70	152	0	43058	12310	3.50	1.18	-6.6	-5.01	No
Sep-02	647	210	3.08	481	2	36239	9799	3.70	1.69	-5.22	-4.18	No



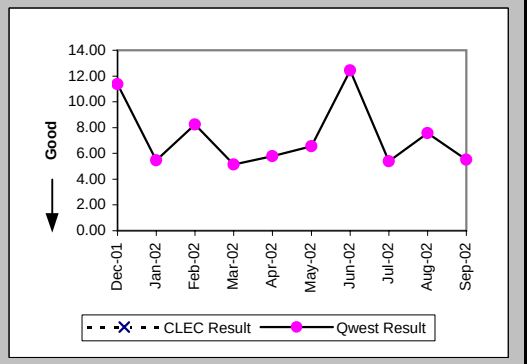
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	3	3.00	0	0	205	74	2.77	2.63	0.3	-0.82	No
Jan-02	6	2	3.00	0	0	387	82	4.72	8.67	-0.28	-1.17	No
Feb-02	2	1	2.00	0	0	163	44	3.70	5.16	-0.33	-1.2	No
Mar-02	10	1	10.00	0	0	272	36	7.56	20.66	1.35	-0.18	No
Apr-02						154	38	4.05	4.69			
May-02	9	1	9.00	0	0	223	66	3.38	2.63	1.37	-0.17	No
Jun-02						202	47	4.30	6.35			
Jul-02						140	32	4.38	4.43			
Aug-02	2	1	2.00	0	0	166	47	3.53	3.03	-0.5	-1.3	No
Sep-02	17	4	4.25	1	0	296	54	5.48	8.25	-0.29	-1.18	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

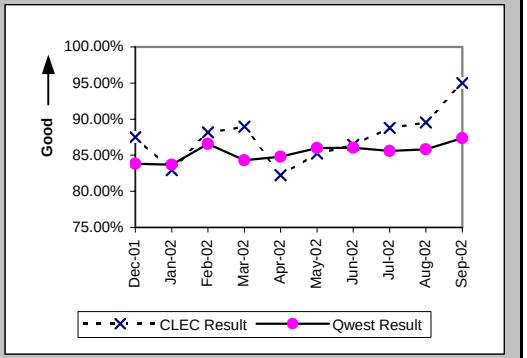
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						148	13	11.38	12.66			
Jan-02						82	15	5.47	5.84			
Feb-02						33	4	8.25	6.85			
Mar-02						67	13	5.15	7.00			
Apr-02						52	9	5.78	6.87			
May-02						59	9	6.56	3.84			
Jun-02						112	9	12.44	27.26			
Jul-02						43	8	5.38	2.92			
Aug-02						53	7	7.57	9.13			
Sep-02						44	8	5.50	4.69			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

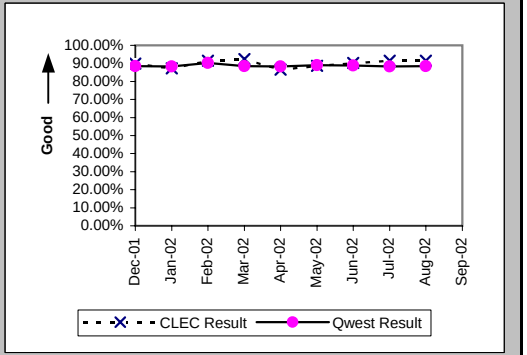
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	259	296	87.50%	0	0	14565	17372	83.84%	36.81%	-1.7	-2.03	No
Jan-02	292	352	82.95%	0	0	14891	17794	83.69%	36.95%	0.38	-0.77	No
Feb-02	365	414	88.16%	0	0	14901	17216	86.55%	34.12%	-0.95	-1.58	No
Mar-02	258	290	88.97%	0	0	13317	15797	84.30%	36.38%	-2.16	-2.32	No
Apr-02	176	214	82.24%	0	0	13975	16480	84.80%	35.90%	1.03	-0.37	No
May-02	179	210	85.24%	0	0	15355	17852	86.01%	34.69%	0.34	-0.79	No
Jun-02	293	339	86.43%	0	0	15840	18410	86.04%	34.66%	-0.21	-1.12	No
Jul-02	341	384	88.80%	0	0	15181	17734	85.60%	35.11%	-1.77	-2.07	No
Aug-02	274	306	89.54%	0	0	17307	20171	85.80%	34.90%	-1.86	-2.13	No
Sep-02	512	539	94.99%	0	0	17695	20258	87.35%	33.24%	-5.27	-4.2	No



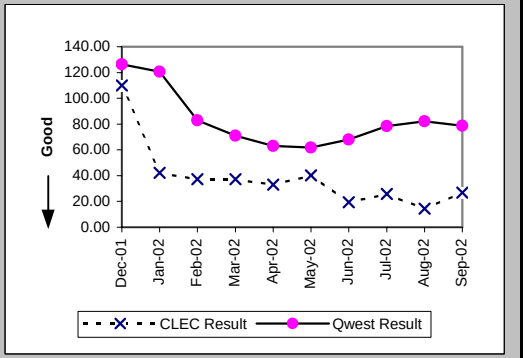
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	266	296	89.86%	0	0	15374	17372	88.50%	31.90%	-0.73	-1.44	No
Jan-02	307	352	87.22%	0	0	15715	17794	88.32%	32.12%	0.65	-0.61	No
Feb-02	379	414	91.55%	0	0	15527	17216	90.19%	29.75%	-0.92	-1.56	No
Mar-02	268	290	92.41%	0	0	13972	15797	88.45%	31.97%	-2.09	-2.27	No
Apr-02	185	214	86.45%	0	0	14557	16480	88.33%	32.10%	0.86	-0.48	No
May-02	186	210	88.57%	0	0	15877	17852	88.94%	31.37%	0.19	-0.88	No
Jun-02	306	339	90.27%	0	0	16340	18410	88.76%	31.59%	-0.87	-1.53	No
Jul-02	351	384	91.41%	0	0	15649	17734	88.24%	32.21%	-1.9	-2.16	No
Aug-02	280	306	91.50%	0	0	17860	20171	88.54%	31.85%	-1.61	-1.98	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

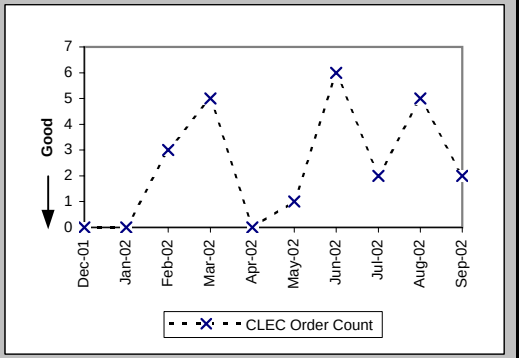
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	110	1	110.00	0	0	66767	528	126.45	139.23	-0.12	-1.07	No
Jan-02	169	4	42.25	0	0	68162	565	120.64	128.95	-1.21	-1.74	No
Feb-02	224	6	37.33	0	0	33136	400	82.84	109.99	-1.01	-1.61	No
Mar-02	372	10	37.20	0	0	37624	530	70.99	104.19	-1.02	-1.62	No
Apr-02	99	3	33.00	0	0	32892	522	63.01	86.32	-0.6	-1.37	No
May-02	201	5	40.20	0	0	36616	592	61.85	86.44	-0.56	-1.34	No
Jun-02	155	8	19.38	0	0	40657	598	67.99	93.05	-1.47	-1.89	No
Jul-02	103	4	25.75	0	0	47025	600	78.38	98.67	-1.06	-1.65	No
Aug-02	129	9	14.33	0	1	52708	642	82.10	105.56	-1.91	-2.16	No
Sep-02	134	5	26.80	0	0	52470	667	78.67	104.59	-1.1	-1.67	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)

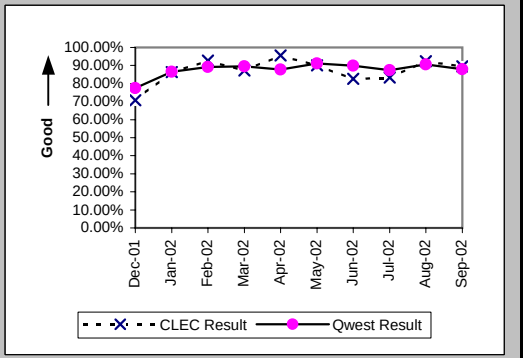
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	3
Mar-02	5
Apr-02	0
May-02	1
Jun-02	6
Jul-02	2
Aug-02	5
Sep-02	2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

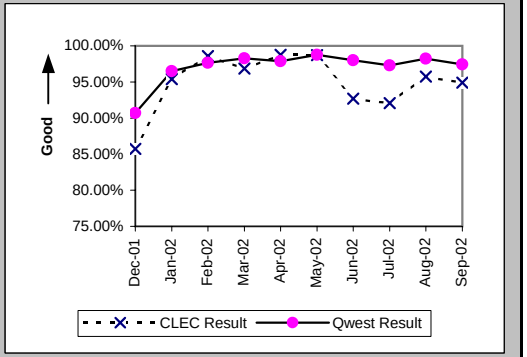
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	53	75	70.67%	58	0	4274	5510	77.57%	41.71%	1.39	-0.15	No
Jan-02	57	66	86.36%	50	0	4014	4638	86.55%	34.12%	0.08	-0.95	No
Feb-02	51	55	92.73%	32	0	3458	3874	89.26%	30.96%	-0.82	-1.5	No
Mar-02	41	47	87.23%	37	0	3965	4432	89.46%	30.70%	0.53	-0.68	No
Apr-02	66	69	95.65%	39	0	5344	6085	87.82%	32.70%	-1.98	-2.2	No
May-02	54	60	90.00%	36	0	5086	5580	91.15%	28.41%	0.35	-0.78	No
Jun-02	57	69	82.61%	43	0	5373	5979	89.86%	30.18%	1.85	0.13	Yes
Jul-02	40	48	83.33%	27	0	5182	5929	87.40%	33.18%	0.85	-0.48	No
Aug-02	36	39	92.31%	18	0	5064	5593	90.54%	29.26%	-0.38	-1.23	No
Sep-02	43	48	89.58%	34	0	5416	6159	87.94%	32.57%	-0.35	-1.21	No



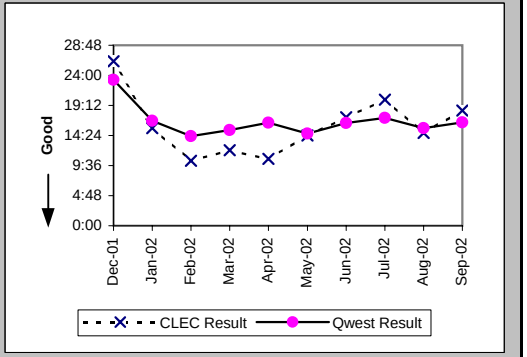
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	96	112	85.71%	58	0	7428	8192	90.67%	29.08%	1.7	0.04	Yes
Jan-02	83	87	95.40%	50	0	6530	6766	96.51%	18.35%	0.6	-0.64	No
Feb-02	70	71	98.59%	32	0	5158	5282	97.65%	15.14%	-0.52	-1.32	No
Mar-02	62	64	96.88%	37	0	5961	6066	98.27%	13.04%	0.83	-0.49	No
Apr-02	81	82	98.78%	39	0	8001	8175	97.87%	14.43%	-0.57	-1.34	No
May-02	76	77	98.70%	36	0	7300	7393	98.74%	11.15%	0.13	-0.92	No
Jun-02	76	82	92.68%	43	0	7727	7885	98.00%	14.01%	2.68	0.63	Yes
Jul-02	58	63	92.06%	27	0	7446	7653	97.30%	16.22%	2.12	0.29	Yes
Aug-02	45	47	95.74%	18	0	7059	7187	98.22%	13.23%	1.14	-0.31	No
Sep-02	56	59	94.92%	34	0	7662	7865	97.42%	15.86%	1.13	-0.31	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

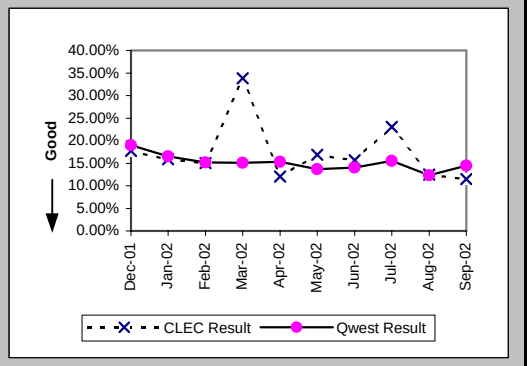
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2937:51	112	26:14	57	0	190604:04	8192	23:16	25:03	1.24	-0.24	No
Jan-02	1352:08	87	15:33	49	0	113494:43	6766	16:46	16:34	-0.69	-1.42	No
Feb-02	737:32	71	10:23	30	0	75450:18	5282	14:17	15:03	-2.17	-2.32	No
Mar-02	770:33	64	12:02	36	0	92680:16	6066	15:17	12:43	-2.03	-2.23	No
Apr-02	873:39	82	10:39	38	0	134298:30	8175	16:26	19:31	-2.67	-2.62	No
May-02	1108:25	77	14:24	30	0	108639:30	7393	14:42	12:01	-0.22	-1.13	No
Jun-02	1418:49	82	17:18	42	0	129000:21	7885	16:22	15:07	0.72	-0.56	No
Jul-02	1266:02	63	20:06	25	0	131639:43	7653	17:12	16:29	1.33	-0.19	No
Aug-02	695:20	47	14:48	17	0	111708:02	7187	15:33	15:07	-0.34	-1.21	No
Sep-02	1085:20	59	18:24	32	0	129916:50	7865	16:31	16:06	1.09	-0.34	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

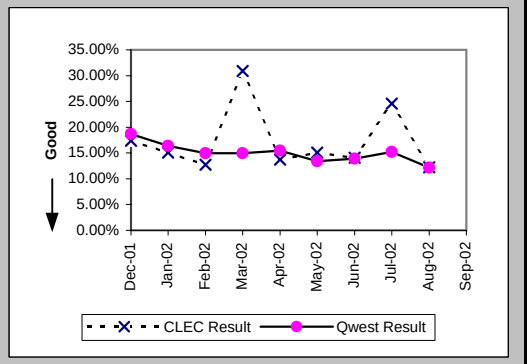
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	113	17.70%	57	0	1583	8337	18.99%	39.22%	-0.35	-1.21	No
Jan-02	14	88	15.91%	49	0	1134	6868	16.51%	37.13%	-0.15	-1.09	No
Feb-02	11	73	15.07%	30	0	814	5351	15.21%	35.91%	-0.03	-1.02	No
Mar-02	22	65	33.85%	36	0	932	6159	15.13%	35.84%	3.73	1.27	Yes
Apr-02	10	83	12.05%	38	0	1268	8269	15.33%	36.03%	-0.83	-1.5	No
May-02	14	83	16.87%	30	0	1029	7500	13.72%	34.41%	0.83	-0.49	No
Jun-02	13	83	15.66%	42	0	1119	7969	14.04%	34.74%	0.45	-0.73	No
Jul-02	15	65	23.08%	25	0	1206	7758	15.55%	36.23%	1.6	-0.03	No
Aug-02	6	48	12.50%	17	0	900	7287	12.35%	32.90%	0.08	-0.95	No
Sep-02	7	61	11.48%	32	0	1151	7967	14.45%	35.16%	-0.66	-1.4	No



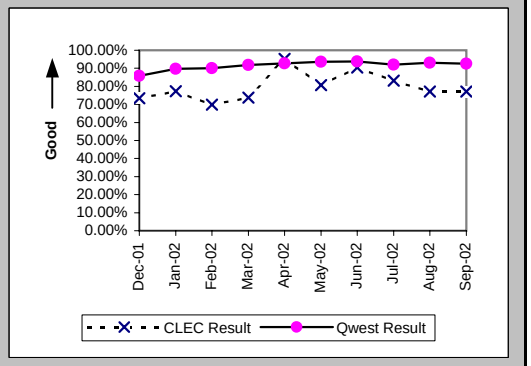
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	17	98	17.35%	57	0	1378	7384	18.66%	38.96%	-0.33	-1.2	No
Jan-02	11	73	15.07%	49	0	990	6053	16.36%	36.99%	-0.3	-1.18	No
Feb-02	8	63	12.70%	30	0	713	4768	14.95%	35.66%	-0.5	-1.3	No
Mar-02	17	55	30.91%	36	0	834	5580	14.95%	35.65%	2.99	0.81	Yes
Apr-02	10	73	13.70%	38	0	1178	7634	15.43%	36.12%	-0.41	-1.25	No
May-02	11	73	15.07%	30	0	934	6982	13.38%	34.04%	0.45	-0.73	No
Jun-02	11	78	14.10%	42	0	1028	7409	13.88%	34.57%	0.09	-0.94	No
Jul-02	14	57	24.56%	25	0	1092	7168	15.23%	35.94%	1.85	0.12	Yes
Aug-02	5	41	12.20%	17	0	822	6767	12.15%	32.67%	0.06	-0.96	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

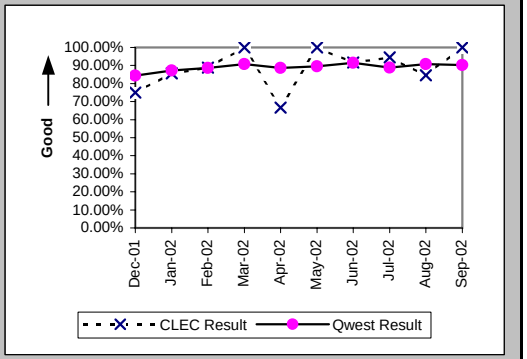
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	83	113	73.45%	57	0	7155	8337	85.82%	34.88%	3.42	1.08	Yes
Jan-02	68	88	77.27%	49	0	6157	6868	89.65%	30.46%	3.35	1.04	Yes
Feb-02	51	73	69.86%	30	0	4819	5351	90.06%	29.92%	4.75	1.89	Yes
Mar-02	48	65	73.85%	36	0	5656	6159	91.83%	27.39%	4.31	1.62	Yes
Apr-02	79	83	95.18%	38	0	7674	8269	92.80%	25.84%	-0.83	-1.51	No
May-02	67	83	80.72%	30	0	7019	7500	93.59%	24.50%	3.92	1.38	Yes
Jun-02	75	83	90.36%	42	0	7478	7969	93.84%	24.05%	1.26	-0.23	No
Jul-02	54	65	83.08%	25	0	7137	7758	92.00%	27.14%	2.36	0.43	Yes
Aug-02	37	48	77.08%	17	0	6779	7287	93.03%	25.47%	3.51	1.13	Yes
Sep-02	47	61	77.05%	32	0	7369	7967	92.49%	26.35%	3.76	1.29	Yes



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

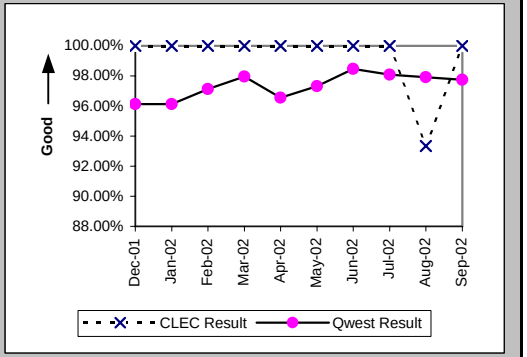
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	16	75.00%	12	0	928	1099	84.44%	36.25%	1	-0.39	No
Jan-02	12	14	85.71%	13	0	1140	1306	87.29%	33.31%	0.23	-0.86	No
Feb-02	8	9	88.89%	14	0	770	868	88.71%	31.65%	-0.02	-1.01	No
Mar-02	13	13	100.00%	14	0	818	901	90.79%	28.92%	-1.14	-1.69	No
Apr-02	4	6	66.67%	11	0	1007	1137	88.57%	31.82%	1.39	-0.15	No
May-02	5	5	100.00%	5	0	928	1036	89.58%	30.56%	-0.76	-1.46	No
Jun-02	11	12	91.67%	7	0	1358	1485	91.45%	27.97%	-0.03	-1.02	No
Jul-02	17	18	94.44%	2	0	1241	1397	88.83%	31.50%	-0.75	-1.46	No
Aug-02	11	13	84.62%	14	0	1094	1205	90.79%	28.92%	0.75	-0.54	No
Sep-02	9	9	100.00%	6	0	1172	1299	90.22%	29.70%	-0.98	-1.6	No



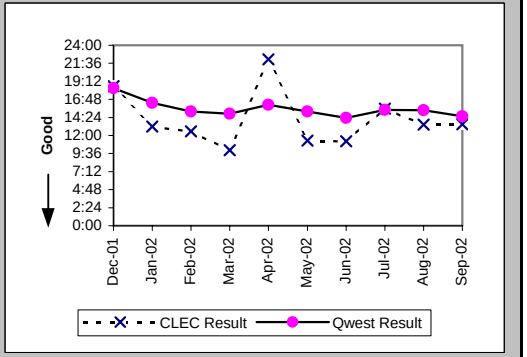
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	18	100.00%	12	0	1539	1601	96.13%	19.29%	-0.85	-1.51	No
Jan-02	19	19	100.00%	13	0	1716	1785	96.13%	19.28%	-0.87	-1.53	No
Feb-02	11	11	100.00%	14	0	1151	1185	97.13%	16.69%	-0.57	-1.34	No
Mar-02	15	15	100.00%	14	0	1251	1277	97.96%	14.12%	-0.56	-1.34	No
Apr-02	7	7	100.00%	11	0	1511	1565	96.55%	18.25%	-0.5	-1.3	No
May-02	9	9	100.00%	5	0	1420	1459	97.33%	16.13%	-0.5	-1.3	No
Jun-02	16	16	100.00%	7	0	1875	1904	98.48%	12.25%	-0.5	-1.3	No
Jul-02	22	22	100.00%	2	0	1800	1835	98.09%	13.68%	-0.65	-1.4	No
Aug-02	14	15	93.33%	14	0	1552	1585	97.92%	14.28%	1.01	-0.39	No
Sep-02	12	12	100.00%	6	0	1698	1737	97.75%	14.82%	-0.52	-1.32	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

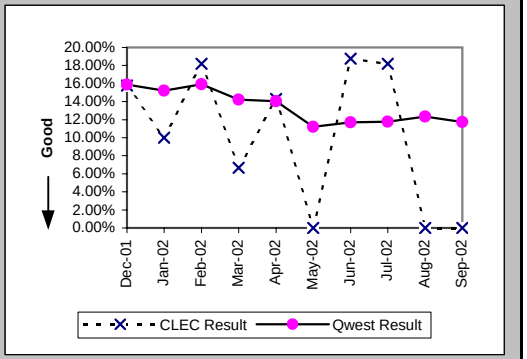
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	333:29	18	18:32	11	0	29281:29	1601	18:17	19:23	0.24	-0.86	No
Jan-02	250:35	19	13:11	12	0	29167:02	1785	16:20	18:28	-0.74	-1.45	No
Feb-02	138:16	11	12:34	14	0	18020:58	1185	15:12	19:29	-0.45	-1.27	No
Mar-02	150:30	15	10:02	14	0	19036:08	1277	14:54	13:30	-1.39	-1.85	No
Apr-02	154:48	7	22:07	11	0	25131:34	1565	16:04	14:48	1.12	-0.32	No
May-02	102:01	9	11:20	5	0	22168:04	1459	15:12	12:37	-0.92	-1.56	No
Jun-02	179:40	16	11:14	7	0	27326:20	1904	14:21	14:06	-0.88	-1.54	No
Jul-02	342:59	22	15:35	2	0	28234:32	1835	15:23	15:27	0.21	-0.87	No
Aug-02	201:54	15	13:28	14	0	24322:41	1585	15:21	16:49	-0.43	-1.26	No
Sep-02	161:55	12	13:30	5	0	25299:50	1737	14:34	14:15	-0.26	-1.16	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

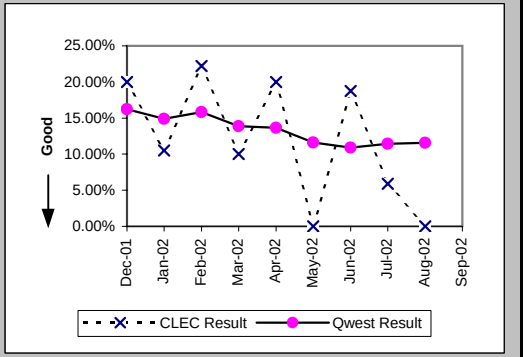
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	19	15.79%	11	0	258	1624	15.89%	36.56%	-0.01	-1.01	No
Jan-02	2	20	10.00%	12	0	275	1807	15.22%	35.92%	-0.65	-1.39	No
Feb-02	2	11	18.18%	14	0	193	1213	15.91%	36.58%	0.25	-0.85	No
Mar-02	1	15	6.67%	14	0	185	1300	14.23%	34.94%	-0.83	-1.51	No
Apr-02	1	7	14.29%	11	0	221	1574	14.04%	34.74%	0.1	-0.94	No
May-02	0	9	0.00%	5	0	165	1471	11.22%	31.56%	-1.06	-1.65	No
Jun-02	3	16	18.75%	7	0	224	1916	11.69%	32.13%	0.85	-0.48	No
Jul-02	4	22	18.18%	2	0	218	1854	11.76%	32.21%	0.91	-0.45	No
Aug-02	0	15	0.00%	14	0	197	1595	12.35%	32.90%	-1.45	-1.88	No
Sep-02	0	13	0.00%	5	0	205	1748	11.73%	32.18%	-1.31	-1.8	No



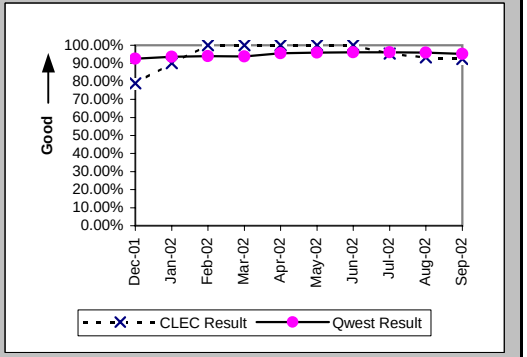
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	15	20.00%	11	0	222	1369	16.22%	36.86%	0.43	-0.74	No
Jan-02	2	19	10.53%	12	0	229	1539	14.88%	35.59%	-0.53	-1.32	No
Feb-02	2	9	22.22%	14	0	168	1063	15.80%	36.48%	0.54	-0.67	No
Mar-02	1	10	10.00%	14	0	160	1155	13.85%	34.55%	-0.35	-1.21	No
Apr-02	1	5	20.00%	11	0	195	1430	13.64%	34.32%	0.43	-0.74	No
May-02	0	9	0.00%	5	0	154	1326	11.61%	32.04%	-1.08	-1.66	No
Jun-02	3	16	18.75%	7	0	192	1763	10.89%	31.15%	0.96	-0.42	No
Jul-02	1	17	5.88%	2	0	191	1671	11.43%	31.82%	-0.72	-1.43	No
Aug-02	0	12	0.00%	14	0	164	1417	11.57%	31.99%	-1.25	-1.76	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

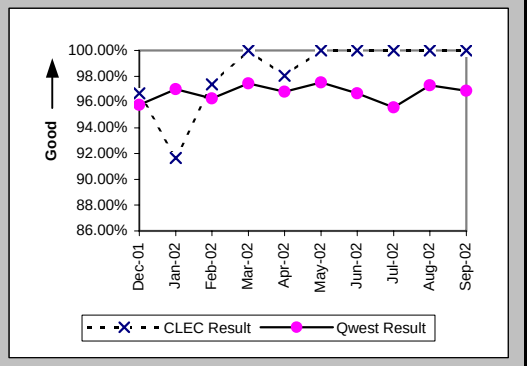
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	19	78.95%	11	0	1502	1624	92.49%	26.36%	1.88	0.15	Yes
Jan-02	18	20	90.00%	12	0	1692	1807	93.64%	24.41%	0.67	-0.59	No
Feb-02	11	11	100.00%	14	0	1139	1213	93.90%	23.93%	-0.84	-1.51	No
Mar-02	15	15	100.00%	14	0	1219	1300	93.77%	24.17%	-0.99	-1.6	No
Apr-02	7	7	100.00%	11	0	1505	1574	95.62%	20.47%	-0.57	-1.34	No
May-02	9	9	100.00%	5	0	1410	1471	95.85%	19.94%	-0.62	-1.38	No
Jun-02	16	16	100.00%	7	0	1841	1916	96.09%	19.39%	-0.8	-1.49	No
Jul-02	21	22	95.45%	2	0	1781	1854	96.06%	19.45%	0.23	-0.86	No
Aug-02	14	15	93.33%	14	0	1531	1595	95.99%	19.63%	0.54	-0.67	No
Sep-02	12	13	92.31%	5	0	1665	1748	95.25%	21.27%	0.52	-0.68	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

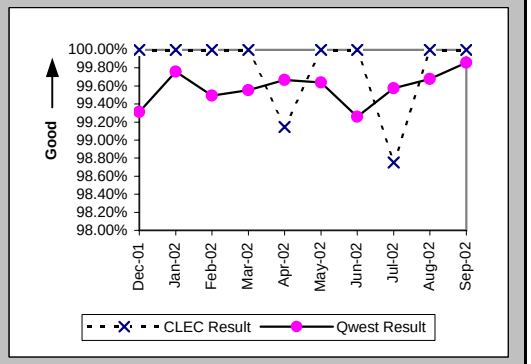
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	30	96.67%	37	0	2198	2295	95.77%	20.12%	-0.24	-1.15	No
Jan-02	33	36	91.67%	34	0	2321	2393	96.99%	17.08%	1.58	-0.04	No
Feb-02	37	38	97.37%	44	0	1858	1930	96.27%	18.95%	-0.35	-1.22	No
Mar-02	54	54	100.00%	32	0	2508	2574	97.44%	15.81%	-1.18	-1.72	No
Apr-02	50	51	98.04%	36	0	2002	2068	96.81%	17.58%	-0.49	-1.3	No
May-02	24	24	100.00%	38	0	1615	1656	97.52%	15.54%	-0.77	-1.47	No
Jun-02	40	40	100.00%	30	0	1767	1828	96.66%	17.96%	-1.16	-1.71	No
Jul-02	24	24	100.00%	17	0	1818	1902	95.58%	20.55%	-1.05	-1.64	No
Aug-02	34	34	100.00%	29	0	1727	1775	97.30%	16.22%	-0.96	-1.59	No
Sep-02	29	29	100.00%	26	0	1521	1570	96.88%	17.39%	-0.96	-1.58	No



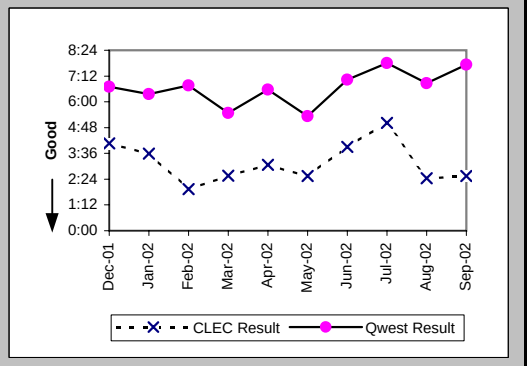
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	105	100.00%	37	0	4190	4219	99.31%	8.26%	-0.84	-1.51	No
Jan-02	136	136	100.00%	34	0	4574	4585	99.76%	4.89%	-0.56	-1.34	No
Feb-02	115	115	100.00%	44	0	3740	3759	99.49%	7.09%	-0.75	-1.46	No
Mar-02	137	137	100.00%	32	0	4907	4929	99.55%	6.67%	-0.77	-1.47	No
Apr-02	116	117	99.15%	36	0	3893	3906	99.67%	5.76%	0.84	-0.49	No
May-02	76	76	100.00%	38	0	3319	3331	99.64%	5.99%	-0.52	-1.32	No
Jun-02	118	118	100.00%	30	0	3343	3368	99.26%	8.58%	-0.92	-1.56	No
Jul-02	79	80	98.75%	17	0	3286	3300	99.58%	6.50%	0.93	-0.43	No
Aug-02	73	73	100.00%	29	0	3093	3103	99.68%	5.67%	-0.48	-1.29	No
Sep-02	81	81	100.00%	26	0	2811	2815	99.86%	3.77%	-0.33	-1.2	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

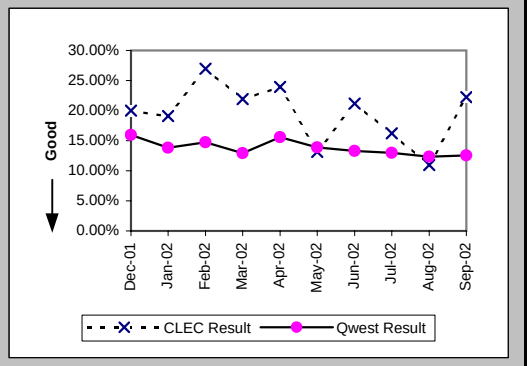
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	426:25	105	4:04	37	0	28261:59	4219	6:42	10:17	-2.6	-2.58	No
Jan-02	487:57	136	3:35	34	0	29203:14	4585	6:22	10:11	-3.14	-2.91	No
Feb-02	221:56	115	1:56	44	0	25443:34	3759	6:46	10:54	-4.69	-3.85	No
Mar-02	351:57	137	2:34	32	0	27045:23	4929	5:29	8:50	-3.81	-3.32	No
Apr-02	359:10	117	3:04	36	0	25664:23	3906	6:34	9:05	-4.11	-3.5	No
May-02	193:37	76	2:33	38	0	17751:48	3331	5:20	8:57	-2.68	-2.63	No
Jun-02	459:24	118	3:54	30	0	23686:36	3368	7:02	13:42	-2.45	-2.49	No
Jul-02	401:43	80	5:01	17	0	25715:33	3300	7:48	9:17	-2.64	-2.6	No
Aug-02	179:02	73	2:27	29	0	21318:45	3103	6:52	9:13	-4.05	-3.46	No
Sep-02	206:26	81	2:33	26	0	21761:41	2815	7:44	9:10	-5.01	-4.05	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

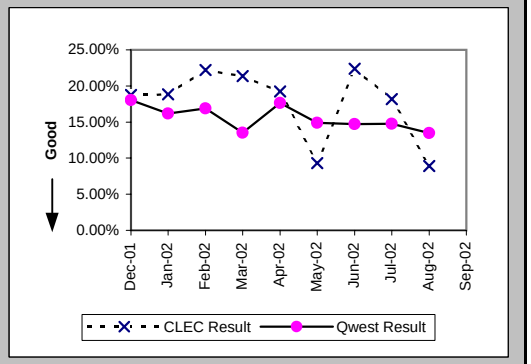
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21	105	20.00%	37	0	674	4219	15.98%	36.64%	1.1	-0.33	No
Jan-02	26	136	19.12%	34	0	635	4585	13.85%	34.54%	1.69	0.03	Yes
Feb-02	31	115	26.96%	44	0	554	3766	14.71%	35.42%	3.35	1.03	Yes
Mar-02	30	137	21.90%	32	0	636	4929	12.90%	33.52%	2.87	0.75	Yes
Apr-02	28	117	23.93%	36	0	609	3906	15.59%	36.28%	2.32	0.41	Yes
May-02	10	76	13.16%	38	0	462	3331	13.87%	34.56%	-0.18	-1.11	No
Jun-02	25	118	21.19%	30	0	448	3368	13.30%	33.96%	2.33	0.41	Yes
Jul-02	13	80	16.25%	17	0	428	3300	12.97%	33.60%	0.87	-0.47	No
Aug-02	8	73	10.96%	29	0	383	3103	12.34%	32.89%	-0.36	-1.22	No
Sep-02	18	81	22.22%	26	0	353	2815	12.54%	33.12%	2.39	0.45	Yes



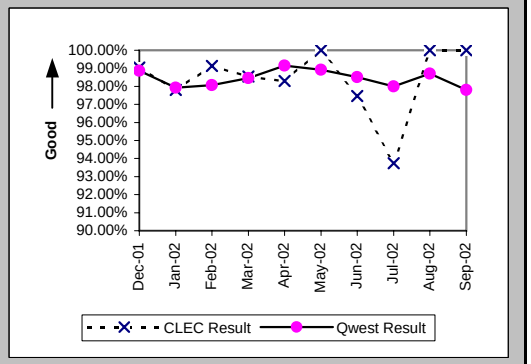
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	64	18.75%	37	0	285	1579	18.05%	38.46%	0.17	-0.9	No
Jan-02	16	85	18.82%	34	0	317	1958	16.19%	36.84%	0.66	-0.6	No
Feb-02	14	63	22.22%	44	0	265	1569	16.89%	37.47%	1.09	-0.34	No
Mar-02	19	89	21.35%	32	0	326	2415	13.50%	34.17%	2	0.22	Yes
Apr-02	10	52	19.23%	36	0	275	1557	17.66%	38.13%	0.32	-0.81	No
May-02	4	43	9.30%	38	0	215	1445	14.88%	35.59%	-1.01	-1.62	No
Jun-02	17	76	22.37%	30	0	232	1576	14.72%	35.43%	1.75	0.06	Yes
Jul-02	8	44	18.18%	17	0	221	1496	14.77%	35.48%	0.64	-0.61	No
Aug-02	4	45	8.89%	29	0	185	1375	13.45%	34.12%	-0.88	-1.54	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

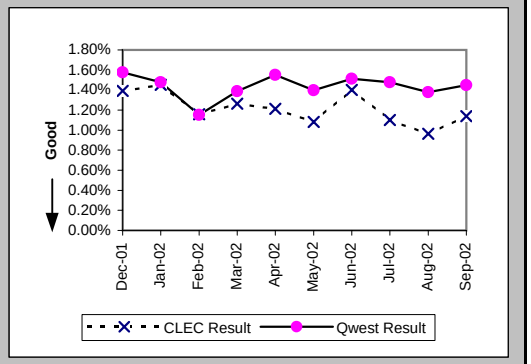
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	104	105	99.05%	37	0	4171	4219	98.86%	10.61%	-0.18	-1.11	No
Jan-02	133	136	97.79%	34	0	4490	4585	97.93%	14.24%	0.18	-0.89	No
Feb-02	114	115	99.13%	44	0	3693	3766	98.06%	13.79%	-0.82	-1.5	No
Mar-02	135	137	98.54%	32	0	4853	4929	98.46%	12.32%	-0.08	-1.05	No
Apr-02	115	117	98.29%	36	0	3873	3906	99.16%	9.15%	0.94	-0.43	No
May-02	76	76	100.00%	38	0	3295	3331	98.92%	10.34%	-0.9	-1.55	No
Jun-02	115	118	97.46%	30	0	3318	3368	98.52%	12.09%	0.91	-0.45	No
Jul-02	75	80	93.75%	17	0	3234	3300	98.00%	14.00%	2.19	0.33	Yes
Aug-02	73	73	100.00%	29	0	3063	3103	98.71%	11.28%	-0.97	-1.59	No
Sep-02	81	81	100.00%	26	0	2753	2815	97.80%	14.68%	-1.33	-1.81	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

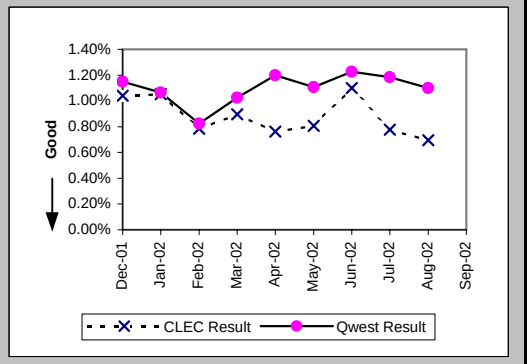
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	237	17029	1.39%	105	0	14180	899201	1.58%	12.46%	-1.92	-2.17	No
Jan-02	244	16811	1.45%	95	0	13260	897809	1.48%	12.06%	-0.27	-1.17	No
Feb-02	199	17197	1.16%	88	0	10330	897136	1.15%	10.67%	0.07	-0.96	No
Mar-02	217	17168	1.26%	82	0	12388	891643	1.39%	11.70%	-1.39	-1.85	No
Apr-02	207	17047	1.21%	85	0	13749	886432	1.55%	12.36%	-3.52	-3.14	No
May-02	168	15509	1.08%	73	0	12302	880279	1.40%	11.74%	-3.31	-3.01	No
Jun-02	217	15471	1.40%	79	0	13253	876633	1.51%	12.20%	-1.1	-1.67	No
Jul-02	167	15170	1.10%	44	0	12912	873628	1.48%	12.07%	-3.82	-3.32	No
Aug-02	136	14089	0.97%	60	0	11985	869214	1.38%	11.66%	-4.18	-3.54	No
Sep-02	155	13588	1.14%	63	0	12530	864515	1.45%	11.95%	-2.99	-2.82	No



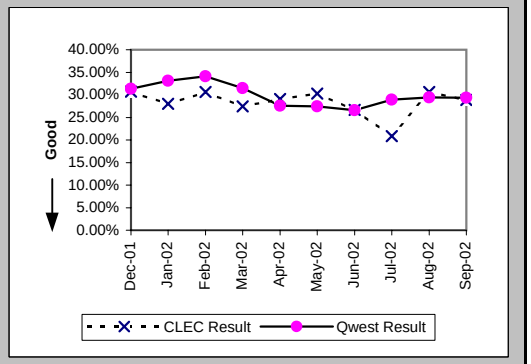
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	177	17029	1.04%	105	0	10332	899201	1.15%	10.66%	-1.33	-1.81	No
Jan-02	177	16811	1.05%	95	0	9550	897809	1.06%	10.26%	-0.14	-1.08	No
Feb-02	135	17197	0.79%	88	0	7400	897136	0.82%	9.04%	-0.57	-1.35	No
Mar-02	154	17168	0.90%	82	0	9150	891643	1.03%	10.08%	-1.66	-2.01	No
Apr-02	130	17047	0.76%	85	0	10621	886432	1.20%	10.88%	-5.18	-4.15	No
May-02	125	15509	0.81%	73	0	9753	880279	1.11%	10.47%	-3.56	-3.17	No
Jun-02	170	15471	1.10%	79	0	10748	876633	1.23%	11.00%	-1.43	-1.87	No
Jul-02	118	15170	0.78%	44	0	10335	873628	1.18%	10.81%	-4.58	-3.78	No
Aug-02	98	14089	0.70%	60	0	9559	869214	1.10%	10.43%	-4.56	-3.77	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

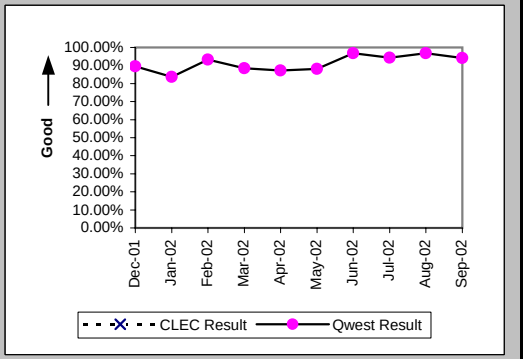
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	105	342	30.70%	0	0	6479	20659	31.36%	46.40%	-0.26	-1.16	No
Jan-02	95	339	28.02%	0	0	6572	19832	33.14%	47.07%	-1.98	-2.21	No
Feb-02	88	287	30.66%	0	0	5347	15677	34.11%	47.41%	-1.22	-1.74	No
Mar-02	82	299	27.42%	0	0	5697	18085	31.50%	46.45%	-1.51	-1.92	No
Apr-02	85	292	29.11%	0	0	5243	18992	27.61%	44.70%	0.58	-0.65	No
May-02	73	241	30.29%	0	0	4658	16960	27.46%	44.63%	0.97	-0.41	No
Jun-02	79	296	26.69%	0	0	4803	18056	26.60%	44.19%	0.04	-0.97	No
Jul-02	44	211	20.85%	0	0	5262	18174	28.95%	45.35%	-2.58	-2.57	No
Aug-02	60	196	30.61%	0	0	4995	16980	29.42%	45.57%	0.37	-0.77	No
Sep-02	63	218	28.90%	0	0	5213	17743	29.38%	45.55%	-0.16	-1.09	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

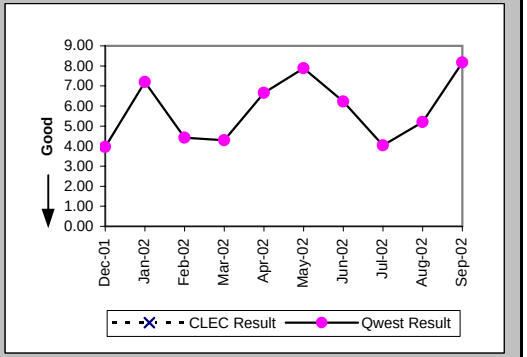
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						112	125	89.60%	30.53%			
Jan-02						144	172	83.72%	36.92%			
Feb-02						97	104	93.27%	25.06%			
Mar-02						122	138	88.41%	32.02%			
Apr-02						102	117	87.18%	33.43%			
May-02						127	144	88.19%	32.27%			
Jun-02						153	158	96.84%	17.51%			
Jul-02						116	123	94.31%	23.17%			
Aug-02						184	190	96.84%	17.49%			
Sep-02						127	135	94.07%	23.61%			



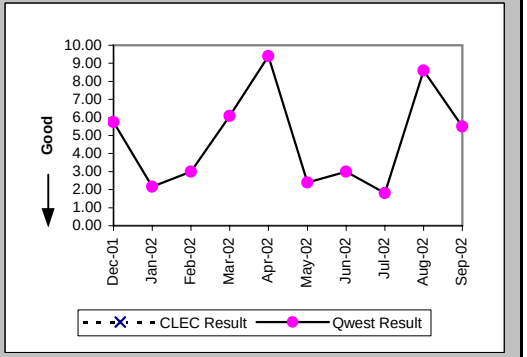
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						507	128	3.96	7.43			
Jan-02						1251	174	7.19	16.14			
Feb-02						469	106	4.42	8.07			
Mar-02						597	139	4.29	5.05			
Apr-02						785	118	6.65	8.09			
May-02						1134	144	7.88	11.40			
Jun-02						984	158	6.23	9.36			
Jul-02						500	124	4.03	3.66			
Aug-02						996	191	5.21	5.77			
Sep-02						1119	137	8.17	10.26			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

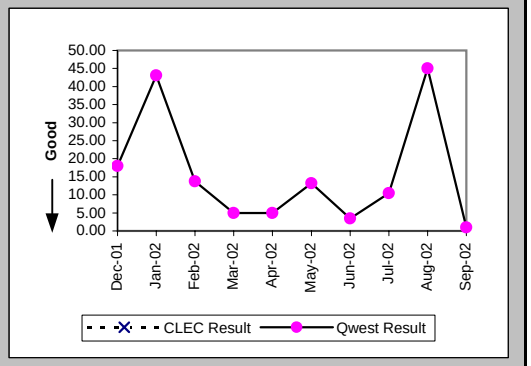
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	8	5.75	11.06			
Jan-02						39	18	2.17	1.72			
Feb-02						9	3	3.00	2.00			
Mar-02						79	13	6.08	7.27			
Apr-02						47	5	9.40	14.36			
May-02						12	5	2.40	1.95			
Jun-02						9	3	3.00	2.00			
Jul-02						9	5	1.80	1.30			
Aug-02						43	5	8.60	15.90			
Sep-02						33	6	5.50	10.05			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

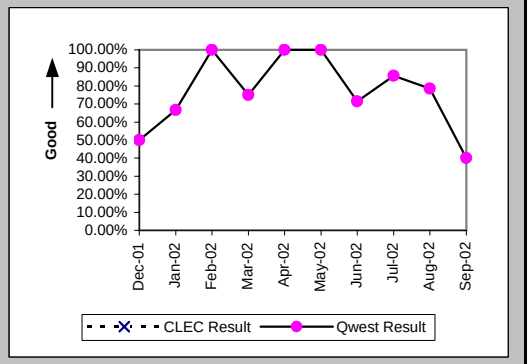
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						126	7	18.00	9.71			
Jan-02						431	10	43.10	27.55			
Feb-02						55	4	13.75	5.91			
Mar-02						15	3	5.00	4.58			
Apr-02						50	10	5.00	3.53			
May-02						158	12	13.17	8.56			
Jun-02						7	2	3.50	3.54			
Jul-02						21	2	10.50	4.95			
Aug-02						45	1	45.00				
Sep-02						2	2	1.00	0.00			



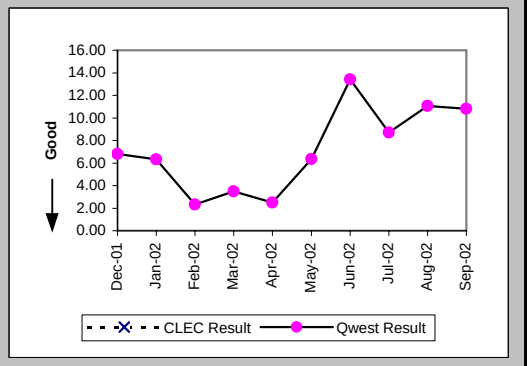
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						2	3	66.67%	47.14%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						17	17	100.00%	0.00%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						11	14	78.57%	41.03%			
Sep-02						2	5	40.00%	48.99%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

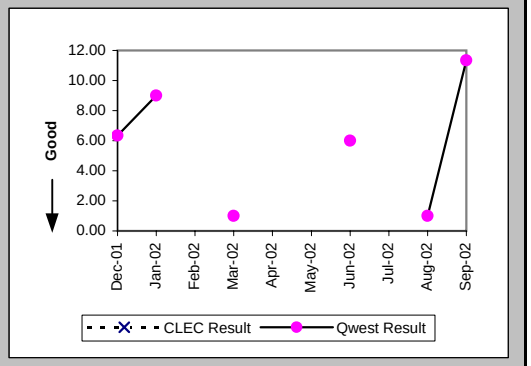
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	5	6.80	6.98			
Jan-02						19	3	6.33	6.11			
Feb-02						7	3	2.33	0.58			
Mar-02						14	4	3.50	1.91			
Apr-02						5	2	2.50	2.12			
May-02						108	17	6.35	5.31			
Jun-02						94	7	13.43	12.88			
Jul-02						61	7	8.71	10.39			
Aug-02						155	14	11.07	4.81			
Sep-02						54	5	10.80	9.78			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

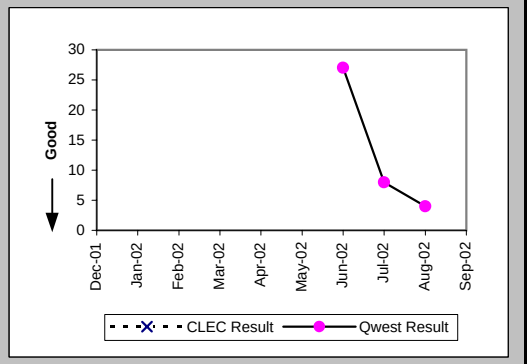
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	3	6.33	6.81			
Jan-02						9	1	9.00				
Feb-02												
Mar-02						1	1	1.00				
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02						34	3	11.33	8.96			



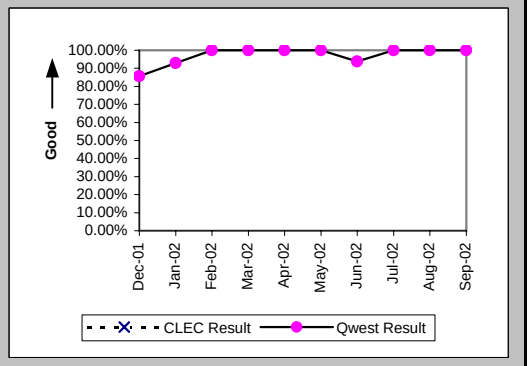
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						27	1	27.00				
Jul-02						8	1	8.00				
Aug-02						8	2	4.00	0.00			
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

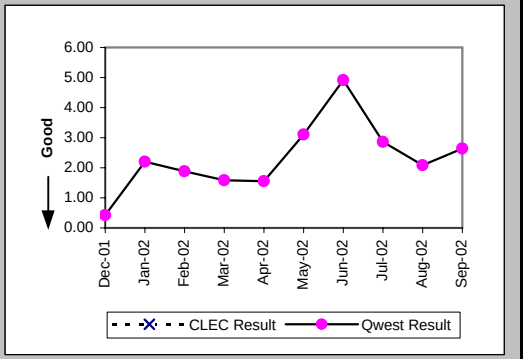
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						26	28	92.86%	25.75%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						90	90	100.00%	0.00%			
Jun-02						30	32	93.75%	24.21%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

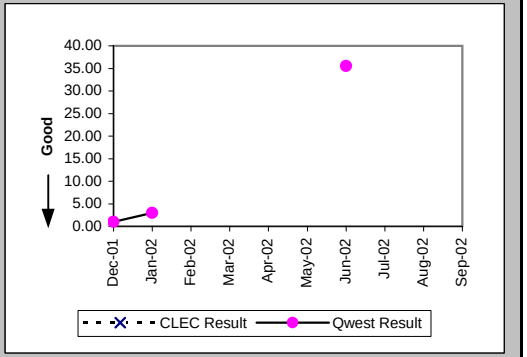
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	7	0.43	0.79			
Jan-02						55	25	2.20	1.94			
Feb-02						15	8	1.88	1.46			
Mar-02						19	12	1.58	0.90			
Apr-02						17	11	1.55	1.13			
May-02						280	90	3.11	0.69			
Jun-02						157	32	4.91	8.92			
Jul-02						20	7	2.86	1.35			
Aug-02						27	13	2.08	2.06			
Sep-02						29	11	2.64	1.63			



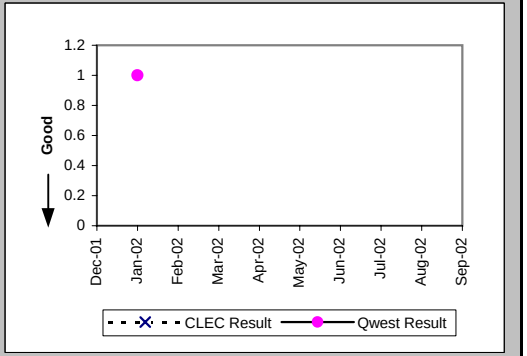
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						6	2	3.00	2.83			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						71	2	35.50	10.61			
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

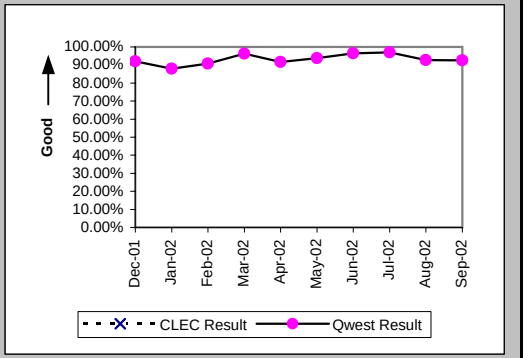
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

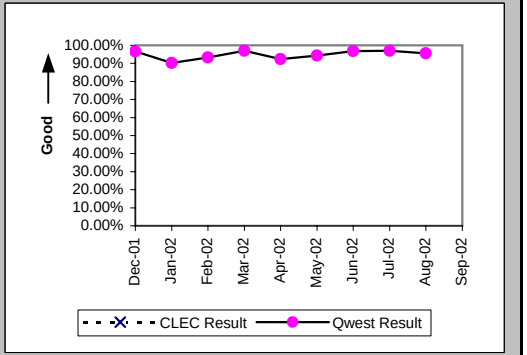
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						163	177	92.09%	26.99%			
Jan-02						152	173	87.86%	32.66%			
Feb-02						147	162	90.74%	28.99%			
Mar-02						131	136	96.32%	18.82%			
Apr-02						131	143	91.61%	27.73%			
May-02						179	191	93.72%	24.27%			
Jun-02						216	224	96.43%	18.56%			
Jul-02						163	168	97.02%	16.99%			
Aug-02						165	178	92.70%	26.02%			
Sep-02						172	186	92.47%	26.38%			



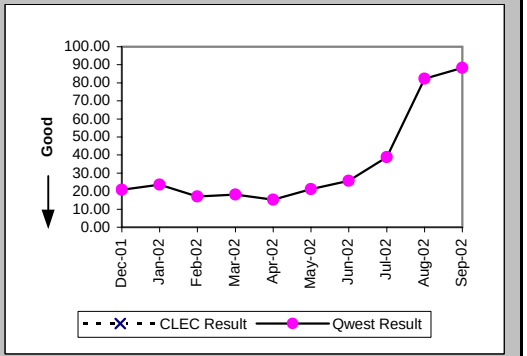
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						171	177	96.61%	18.10%			
Jan-02						156	173	90.17%	29.77%			
Feb-02						151	162	93.21%	25.16%			
Mar-02						132	136	97.06%	16.90%			
Apr-02						132	143	92.31%	26.65%			
May-02						180	191	94.24%	23.30%			
Jun-02						217	224	96.88%	17.40%			
Jul-02						163	168	97.02%	16.99%			
Aug-02						170	178	95.51%	20.72%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

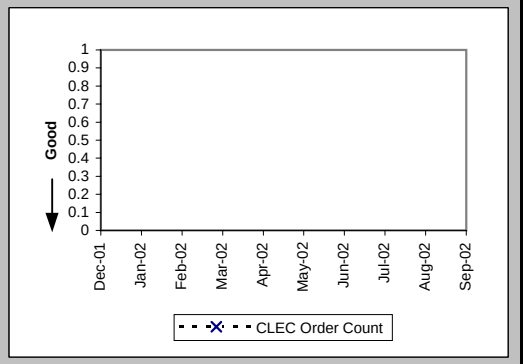
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	24.42			
Jan-02						94	4	23.50	32.77			
Feb-02						51	3	17.00	6.08			
Mar-02						90	5	18.00	18.11			
Apr-02						230	15	15.33	18.74			
May-02						295	14	21.07	18.45			
Jun-02						308	12	25.67	28.30			
Jul-02						427	11	38.82	36.39			
Aug-02						3210	39	82.31	72.34			
Sep-02						3444	39	88.31	82.02			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

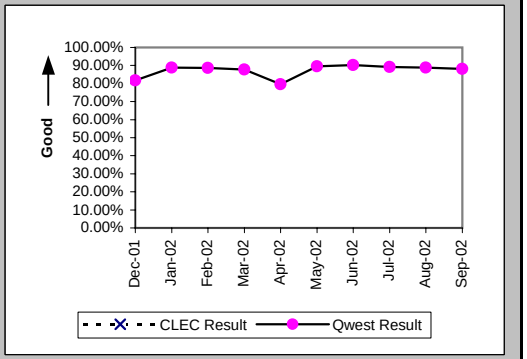
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

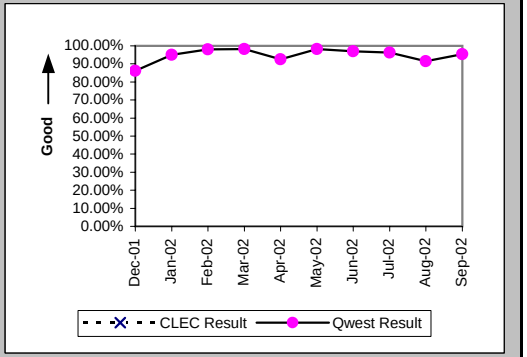
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	77	81.82%	38.57%			
Jan-02						48	54	88.89%	31.43%			
Feb-02						31	35	88.57%	31.82%			
Mar-02						36	41	87.80%	32.72%			
Apr-02						43	54	79.63%	40.28%			
May-02						34	38	89.47%	30.69%			
Jun-02						37	41	90.24%	29.67%			
Jul-02						33	37	89.19%	31.05%			
Aug-02						48	54	88.89%	31.43%			
Sep-02						59	67	88.06%	32.43%			



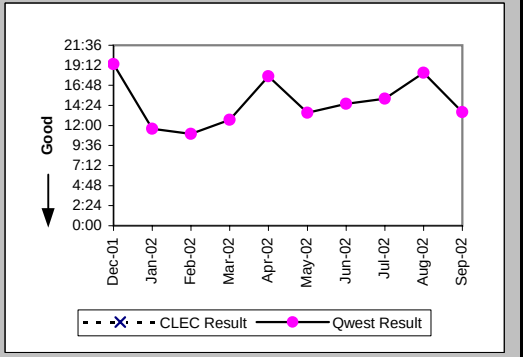
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						93	108	86.11%	34.58%			
Jan-02						76	80	95.00%	21.79%			
Feb-02						51	52	98.08%	13.73%			
Mar-02						54	55	98.18%	13.36%			
Apr-02						74	80	92.50%	26.34%			
May-02						56	57	98.25%	13.13%			
Jun-02						64	66	96.97%	17.14%			
Jul-02						53	55	96.36%	18.72%			
Aug-02						76	83	91.57%	27.79%			
Sep-02						84	88	95.45%	20.83%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

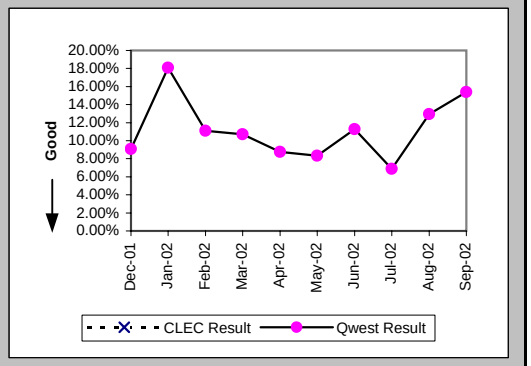
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2088:46	108	19:20	23:47			
Jan-02						928:51	80	11:37	16:16			
Feb-02						572:20	52	11:00	12:28			
Mar-02						697:22	55	12:41	11:48			
Apr-02						1429:52	80	17:52	21:14			
May-02						771:48	57	13:32	12:23			
Jun-02						962:58	66	14:35	17:03			
Jul-02						835:51	55	15:12	13:55			
Aug-02						1519:48	83	18:19	21:31			
Sep-02						1195:50	88	13:35	14:58			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

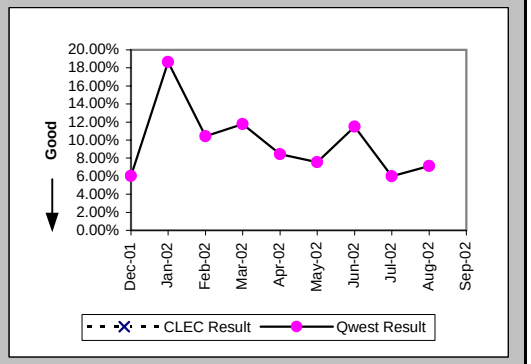
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	110	9.09%	28.75%			
Jan-02						15	83	18.07%	38.48%			
Feb-02						6	54	11.11%	31.43%			
Mar-02						6	56	10.71%	30.93%			
Apr-02						7	80	8.75%	28.26%			
May-02						5	60	8.33%	27.64%			
Jun-02						8	71	11.27%	31.62%			
Jul-02						4	58	6.90%	25.34%			
Aug-02						11	85	12.94%	33.57%			
Sep-02						14	91	15.38%	36.08%			



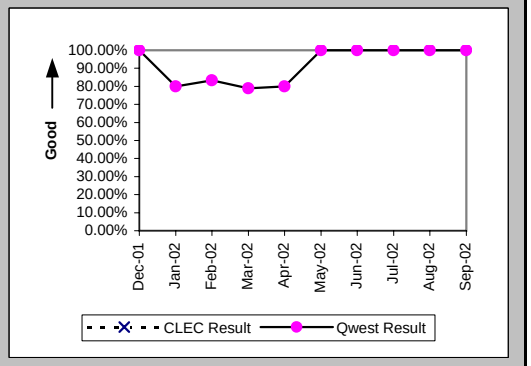
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	83	6.02%	23.79%			
Jan-02						14	75	18.67%	38.96%			
Feb-02						5	48	10.42%	30.55%			
Mar-02						6	51	11.76%	32.22%			
Apr-02						6	71	8.45%	27.81%			
May-02						4	53	7.55%	26.42%			
Jun-02						7	61	11.48%	31.87%			
Jul-02						3	50	6.00%	23.75%			
Aug-02						5	70	7.14%	25.75%			
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

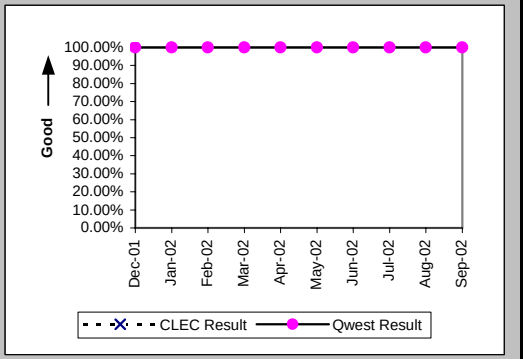
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						15	19	78.95%	40.77%			
Apr-02						4	5	80.00%	40.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						10	10	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

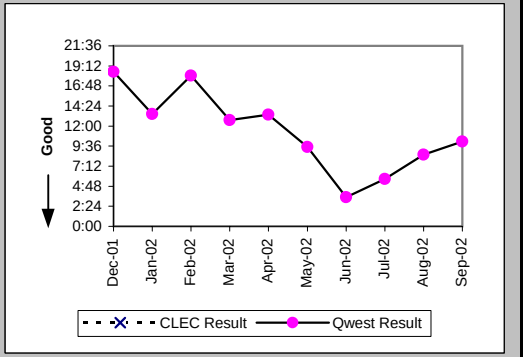
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						25	25	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			



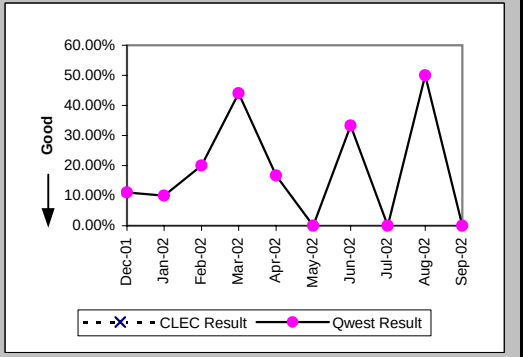
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						166:29	9	18:30	12:41			
Jan-02						107:28	8	13:26	9:30			
Feb-02						144:24	8	18:03	12:20			
Mar-02						317:32	25	12:42	11:45			
Apr-02						80:20	6	13:23	9:36			
May-02						75:51	8	9:29	7:18			
Jun-02						10:24	3	3:28	2:28			
Jul-02						28:23	5	5:41	7:43			
Aug-02						34:19	4	8:35	8:57			
Sep-02						121:41	12	10:08	8:28			



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

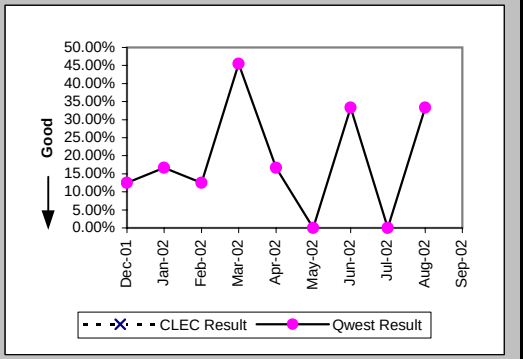
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						11	25	44.00%	49.64%			
Apr-02						1	6	16.67%	37.27%			
May-02						0	8	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	6	0.00%	0.00%			
Aug-02						2	4	50.00%	50.00%			
Sep-02						0	12	0.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

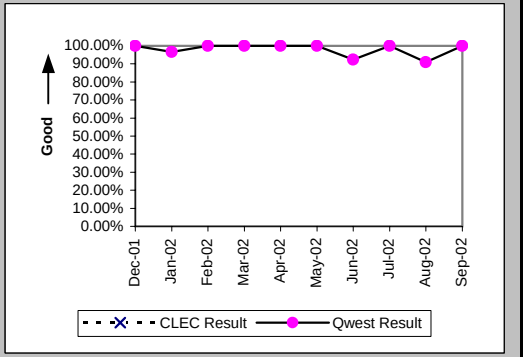
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						10	22	45.45%	49.79%			
Apr-02						1	6	16.67%	37.27%			
May-02						0	5	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02												



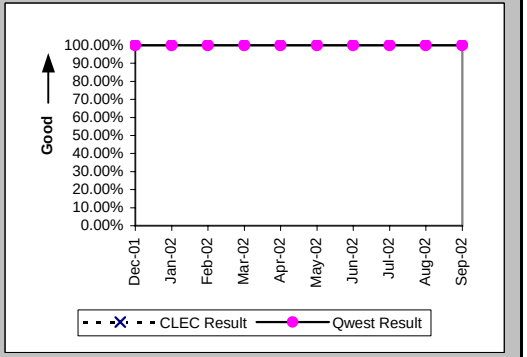
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	22	100.00%	0.00%			
Jan-02						29	30	96.67%	17.95%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						25	25	100.00%	0.00%			
Apr-02						23	23	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						20	20	100.00%	0.00%			
Aug-02						20	22	90.91%	28.75%			
Sep-02						17	17	100.00%	0.00%			



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

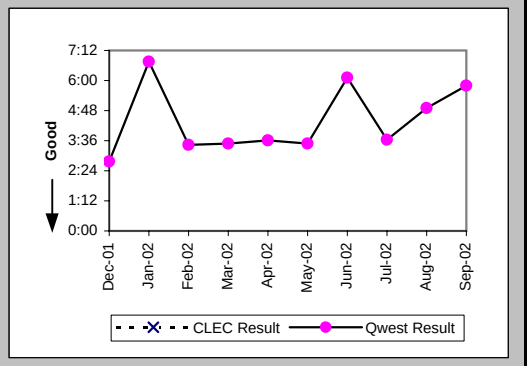
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	28	100.00%	0.00%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						30	30	100.00%	0.00%			
Mar-02						37	37	100.00%	0.00%			
Apr-02						32	32	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						33	33	100.00%	0.00%			
Aug-02						33	33	100.00%	0.00%			
Sep-02						26	26	100.00%	0.00%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

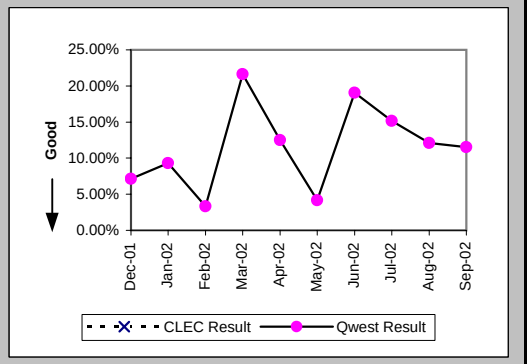
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77:23	28	2:46	4:39			
Jan-02						290:06	43	6:45	7:49			
Feb-02						102:50	30	3:26	5:49			
Mar-02						128:45	37	3:29	5:02			
Apr-02						115:40	32	3:37	6:12			
May-02						83:43	24	3:29	4:41			
Jun-02						128:23	21	6:07	7:59			
Jul-02						119:51	33	3:38	5:38			
Aug-02						161:27	33	4:54	7:26			
Sep-02						150:54	26	5:48	6:57			



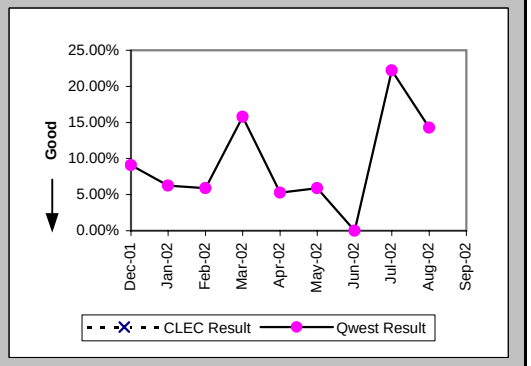
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	28	7.14%	25.75%			
Jan-02						4	43	9.30%	29.05%			
Feb-02						1	30	3.33%	17.95%			
Mar-02						8	37	21.62%	41.17%			
Apr-02						4	32	12.50%	33.07%			
May-02						1	24	4.17%	19.98%			
Jun-02						4	21	19.05%	39.27%			
Jul-02						5	33	15.15%	35.86%			
Aug-02						4	33	12.12%	32.64%			
Sep-02						3	26	11.54%	31.95%			



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

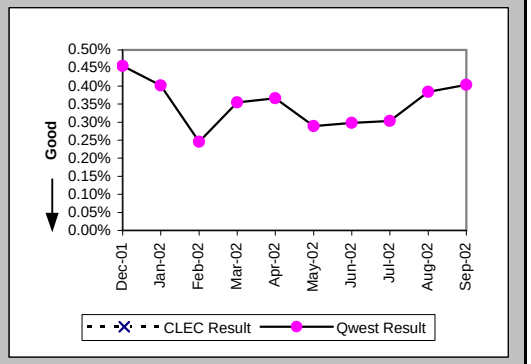
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	11	9.09%	28.75%			
Jan-02						2	32	6.25%	24.21%			
Feb-02						1	17	5.88%	23.53%			
Mar-02						3	19	15.79%	36.46%			
Apr-02						1	19	5.26%	22.33%			
May-02						1	17	5.88%	23.53%			
Jun-02						0	11	0.00%	0.00%			
Jul-02						4	18	22.22%	41.57%			
Aug-02						2	14	14.29%	34.99%			
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

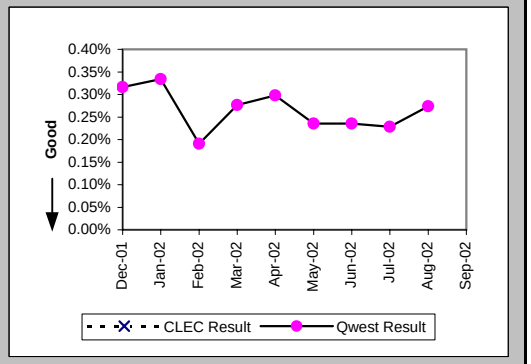
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						147	32255	0.46%	6.74%			
Jan-02						136	33845	0.40%	6.33%			
Feb-02						94	38285	0.25%	4.95%			
Mar-02						118	33257	0.35%	5.95%			
Apr-02						118	32247	0.37%	6.04%			
May-02						92	31873	0.29%	5.36%			
Jun-02						95	31842	0.30%	5.45%			
Jul-02						97	31946	0.30%	5.50%			
Aug-02						122	31778	0.38%	6.18%			
Sep-02						129	32008	0.40%	6.34%			



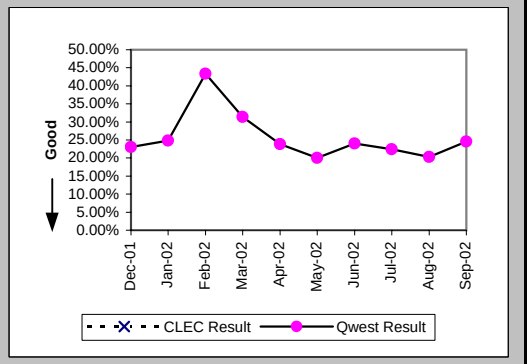
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						102	32255	0.32%	5.61%			
Jan-02						113	33845	0.33%	5.77%			
Feb-02						73	38285	0.19%	4.36%			
Mar-02						92	33257	0.28%	5.25%			
Apr-02						96	32247	0.30%	5.45%			
May-02						75	31873	0.24%	4.85%			
Jun-02						75	31842	0.24%	4.85%			
Jul-02						73	31946	0.23%	4.77%			
Aug-02						87	31778	0.27%	5.23%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

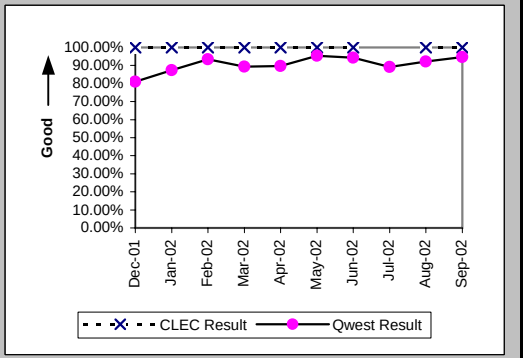
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	191	23.04%	42.11%			
Jan-02						45	181	24.86%	43.22%			
Feb-02						72	166	43.37%	49.56%			
Mar-02						54	172	31.40%	46.41%			
Apr-02						37	155	23.87%	42.63%			
May-02						23	115	20.00%	40.00%			
Jun-02						30	125	24.00%	42.71%			
Jul-02						28	125	22.40%	41.69%			
Aug-02						31	153	20.26%	40.19%			
Sep-02						42	171	24.56%	43.05%			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

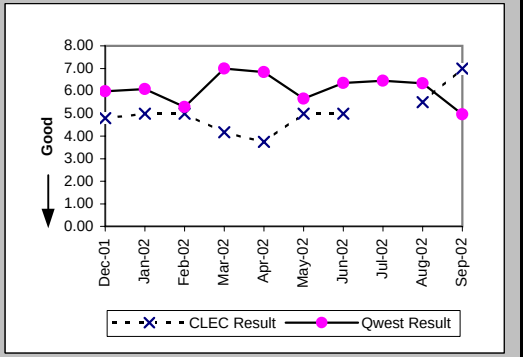
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	34	42	80.95%	39.27%	-1.03	-1.62	No
Jan-02	1	1	100.00%	0	0	70	80	87.50%	33.07%	-0.38	-1.23	No
Feb-02	3	3	100.00%	0	0	43	46	93.48%	24.69%	-0.44	-1.27	No
Mar-02	6	6	100.00%	0	0	59	66	89.39%	30.79%	-0.81	-1.49	No
Apr-02	4	4	100.00%	0	0	61	68	89.71%	30.39%	-0.66	-1.4	No
May-02	4	4	100.00%	0	0	61	64	95.31%	21.14%	-0.43	-1.26	No
Jun-02	2	2	100.00%	0	0	66	70	94.29%	23.21%	-0.34	-1.21	No
Jul-02						66	74	89.19%	31.05%			
Aug-02	4	4	100.00%	0	0	59	64	92.19%	26.84%	-0.56	-1.34	No
Sep-02	2	2	100.00%	0	0	54	57	94.74%	22.33%	-0.33	-1.2	No



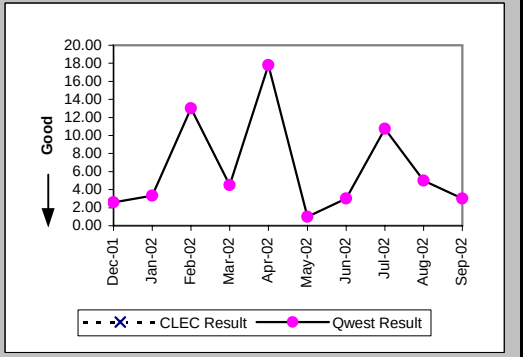
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	24	5	4.80	0	0	251	42	5.98	6.20	-0.4	-1.24	No
Jan-02	5	1	5.00	0	0	493	81	6.09	5.57	-0.19	-1.12	No
Feb-02	15	3	5.00	0	0	259	49	5.29	4.96	-0.1	-1.06	No
Mar-02	25	6	4.17	0	0	462	66	7.00	7.61	-0.87	-1.53	No
Apr-02	15	4	3.75	0	0	478	70	6.83	10.22	-0.59	-1.36	No
May-02	20	4	5.00	0	0	368	65	5.66	5.17	-0.25	-1.15	No
Jun-02	10	2	5.00	0	0	457	72	6.35	7.18	-0.26	-1.16	No
Jul-02						477	74	6.45	6.35			
Aug-02	22	4	5.50	0	0	406	64	6.34	5.71	-0.29	-1.17	No
Sep-02	14	2	7.00	0	0	283	57	4.96	5.08	0.85	-0.48	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

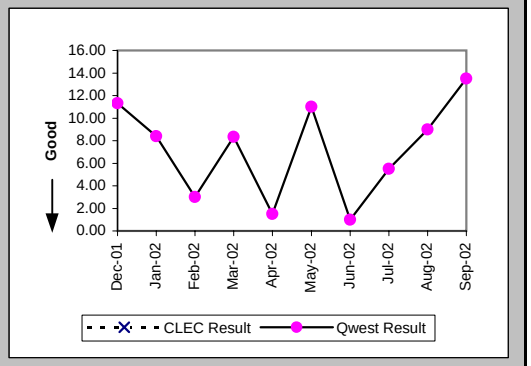
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	5	2.60	1.52			
Jan-02						20	6	3.33	2.42			
Feb-02						13	1	13.00				
Mar-02						18	4	4.50	3.00			
Apr-02						89	5	17.80	26.81			
May-02						3	3	1.00	0.00			
Jun-02						9	3	3.00	2.65			
Jul-02						43	4	10.75	6.90			
Aug-02						20	4	5.00	5.48			
Sep-02						3	1	3.00				



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

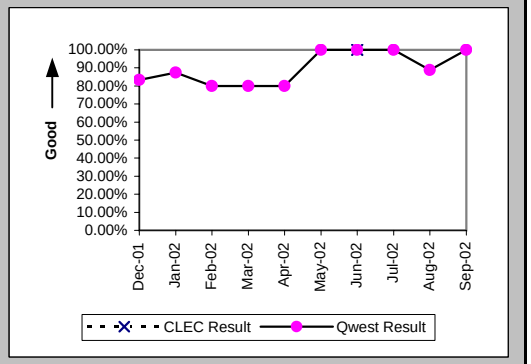
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	3	11.33	11.02			
Jan-02						42	5	8.40	10.04			
Feb-02						6	2	3.00	2.83			
Mar-02						25	3	8.33	9.45			
Apr-02						3	2	1.50	0.71			
May-02						11	1	11.00				
Jun-02						1	1	1.00				
Jul-02						22	4	5.50	1.29			
Aug-02						9	1	9.00				
Sep-02						27	2	13.50	3.54			



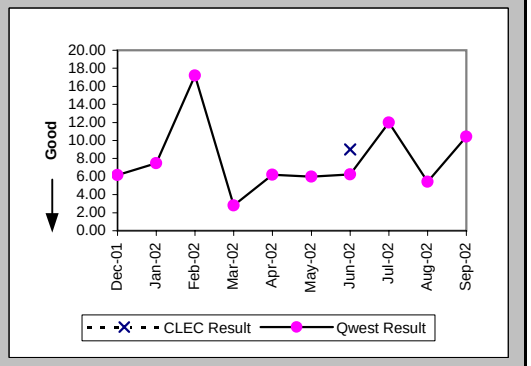
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	12	83.33%	37.27%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						3	3	100.00%	0.00%			
Jun-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jul-02						6	6	100.00%	0.00%			
Aug-02						8	9	88.89%	31.43%			
Sep-02						6	6	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

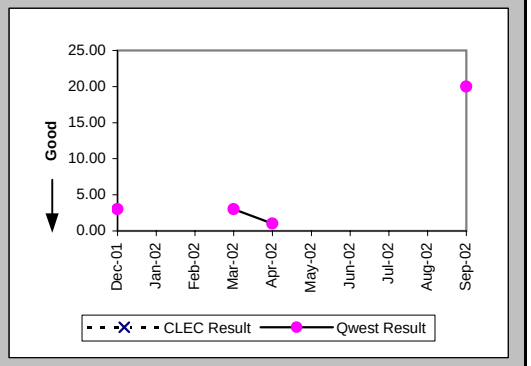
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	12	6.17	7.00			
Jan-02						60	8	7.50	6.32			
Feb-02						86	5	17.20	30.14			
Mar-02						14	5	2.80	1.30			
Apr-02						31	5	6.20	2.28			
May-02						18	3	6.00	4.36			
Jun-02	9	1	9.00	0	0	25	4	6.25	2.99	0.3	-0.82	No
Jul-02						72	6	12.00	16.96			
Aug-02						49	9	5.44	5.79			
Sep-02						73	7	10.43	11.12			



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

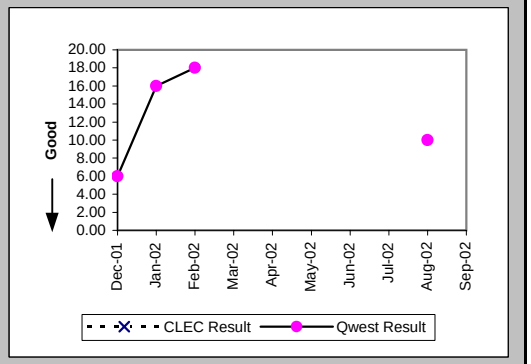
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						20	1	20.00				



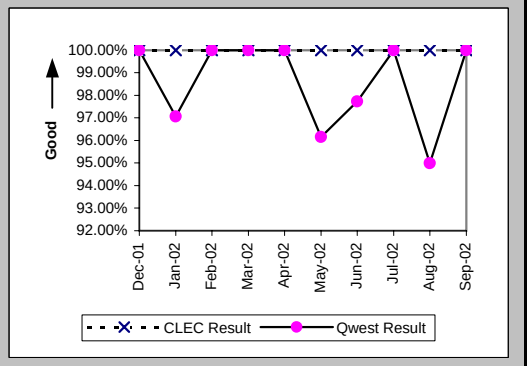
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						16	1	16.00				
Feb-02						18	1	18.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						10	1	10.00				
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

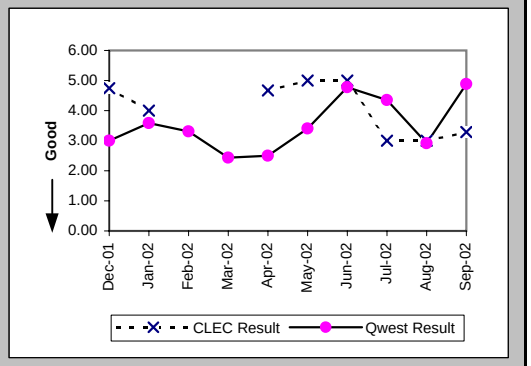
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	34	34	100.00%	N/A	N/A	N/A	
Jan-02	15	15	100.00%	0	0	33	34	97.06%	16.90%	-0.56	-1.34	No
Feb-02	4	4	100.00%	0	1	19	19	100.00%	N/A	N/A	N/A	
Mar-02	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	9	9	100.00%	0	1	22	22	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	50	52	96.15%	19.23%	-0.28	-1.17	No
Jun-02	3	3	100.00%	0	0	43	44	97.73%	14.90%	-0.26	-1.16	No
Jul-02	2	2	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	
Aug-02	2	2	100.00%	0	0	38	40	95.00%	21.79%	-0.32	-1.19	No
Sep-02	34	34	100.00%	0	0	33	33	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

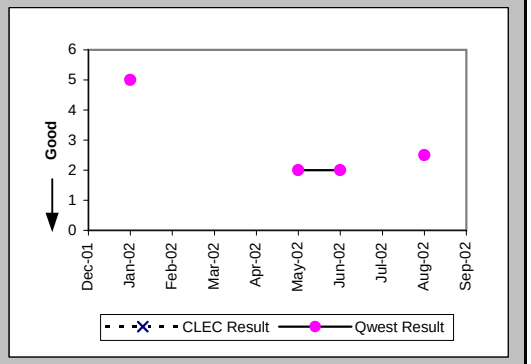
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	19	4	4.75	1	0	87	29	3.00	1.89	1.77	0.08	Yes
Jan-02	8	2	4.00	13	0	86	24	3.58	2.04	0.03	-0.98	No
Feb-02						43	13	3.31	1.75			
Mar-02						22	9	2.44	1.13			
Apr-02	42	9	4.67	0	1	40	16	2.50	1.15	3.72	1.26	Yes
May-02	5	1	5.00	1	0	119	35	3.40	1.48	0.57	-0.65	No
Jun-02	15	3	5.00	0	0	129	27	4.78	2.93	0.35	-0.79	No
Jul-02	3	1	3.00	1	0	113	26	4.35	4.61	-0.29	-1.17	No
Aug-02	6	2	3.00	0	0	108	37	2.92	2.13	-0.21	-1.13	No
Sep-02	23	7	3.29	27	0	122	25	4.88	3.88	-0.96	-1.58	No



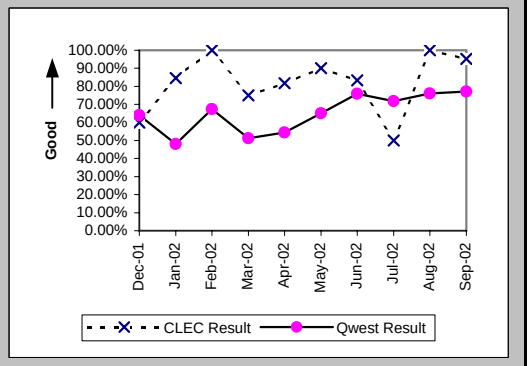
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02												
Mar-02												
Apr-02												
May-02						4	2	2.00	0.00			
Jun-02						2	1	2.00				
Jul-02												
Aug-02						5	2	2.50	0.71			
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

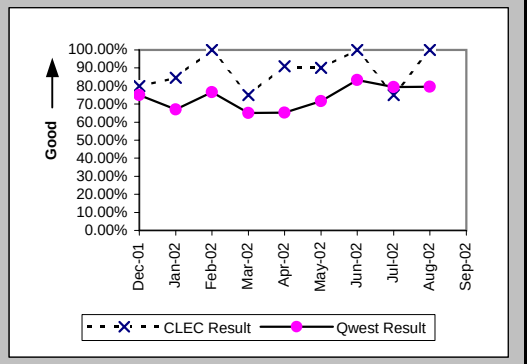
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	5	60.00%	0	0	64	100	64.00%	48.00%	0.17	-0.9	No
Jan-02	11	13	84.62%	0	0	51	106	48.11%	49.96%	-2.49	-2.51	No
Feb-02	12	12	100.00%	0	0	66	98	67.35%	46.89%	-2.28	-2.38	No
Mar-02	6	8	75.00%	0	0	41	80	51.25%	49.98%	-1.28	-1.78	No
Apr-02	9	11	81.82%	0	0	50	92	54.35%	49.81%	-1.73	-2.05	No
May-02	9	10	90.00%	0	0	71	109	65.14%	47.65%	-1.58	-1.96	No
Jun-02	5	6	83.33%	0	0	91	120	75.83%	42.81%	-0.42	-1.25	No
Jul-02	2	4	50.00%	0	0	84	117	71.79%	45.00%	0.85	-0.48	No
Aug-02	4	4	100.00%	0	0	86	113	76.11%	42.64%	-1.1	-1.67	No
Sep-02	20	21	95.24%	0	0	81	105	77.14%	41.99%	-1.8	-2.1	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

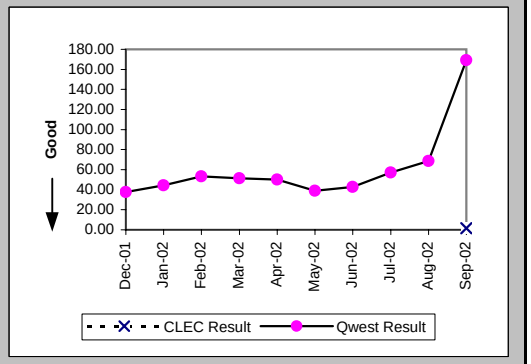
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	0	0	75	100	75.00%	43.30%	-0.25	-1.15	No
Jan-02	11	13	84.62%	0	0	71	106	66.98%	47.03%	-1.28	-1.78	No
Feb-02	12	12	100.00%	0	0	75	98	76.53%	42.38%	-1.81	-2.1	No
Mar-02	6	8	75.00%	0	0	52	80	65.00%	47.70%	-0.57	-1.34	No
Apr-02	10	11	90.91%	0	0	60	92	65.22%	47.63%	-1.69	-2.03	No
May-02	9	10	90.00%	0	0	78	109	71.56%	45.11%	-1.24	-1.75	No
Jun-02	6	6	100.00%	0	0	100	120	83.33%	37.27%	-1.07	-1.65	No
Jul-02	3	4	75.00%	0	0	93	117	79.49%	40.38%	0.22	-0.87	No
Aug-02	4	4	100.00%	0	0	90	113	79.65%	40.26%	-0.99	-1.6	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

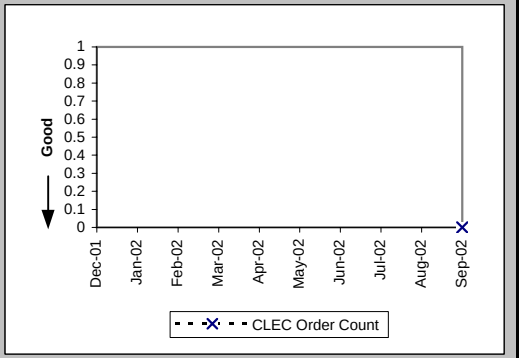
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						264	7	37.71	29.51			
Jan-02						355	8	44.38	38.52			
Feb-02						320	6	53.33	37.80			
Mar-02						411	8	51.38	48.81			
Apr-02						251	5	50.20	71.48			
May-02						234	6	39.00	75.28			
Jun-02						257	6	42.83	83.33			
Jul-02						286	5	57.20	98.41			
Aug-02						343	5	68.60	105.41			
Sep-02	17	11	1.55	0	0	338	2	169.00	149.91	-1.45	-1.88	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

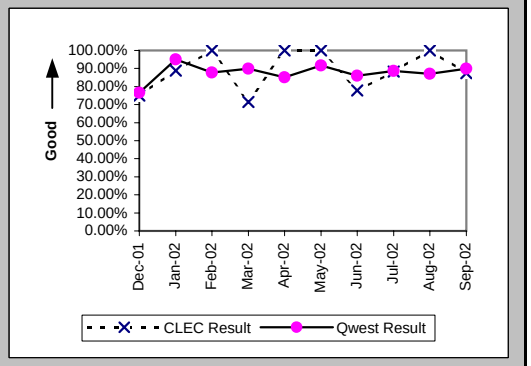
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

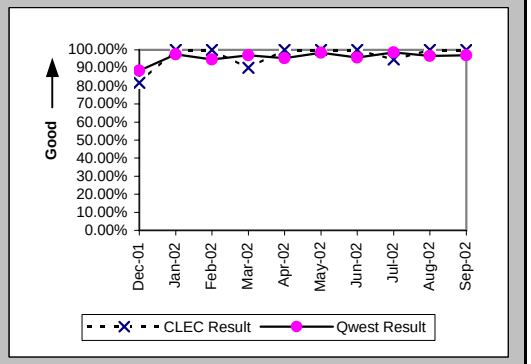
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	8	75.00%	8	0	75	98	76.53%	42.38%	0.11	-0.93	No
Jan-02	8	9	88.89%	6	0	115	121	95.04%	21.71%	0.69	-0.58	No
Feb-02	4	4	100.00%	4	0	86	98	87.76%	32.78%	-0.73	-1.45	No
Mar-02	5	7	71.43%	4	0	89	99	89.90%	30.13%	1.29	-0.22	No
Apr-02	12	12	100.00%	1	0	92	108	85.19%	35.52%	-1.37	-1.83	No
May-02	9	9	100.00%	2	0	88	96	91.67%	27.64%	-0.86	-1.53	No
Jun-02	7	9	77.78%	6	0	74	86	86.05%	34.65%	0.64	-0.61	No
Jul-02	15	17	88.24%	3	0	93	105	88.57%	31.82%	0.07	-0.96	No
Aug-02	5	5	100.00%	4	0	81	93	87.10%	33.52%	-0.84	-1.51	No
Sep-02	7	8	87.50%	8	0	89	99	89.90%	30.13%	0.23	-0.86	No



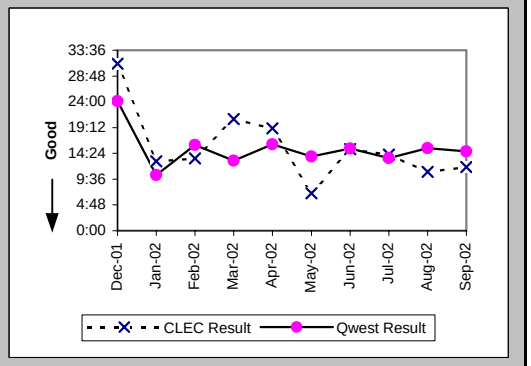
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	11	81.82%	8	0	130	147	88.44%	31.98%	0.64	-0.61	No
Jan-02	10	10	100.00%	6	0	163	167	97.60%	15.29%	-0.48	-1.29	No
Feb-02	4	4	100.00%	4	0	123	130	94.62%	22.57%	-0.47	-1.29	No
Mar-02	9	10	90.00%	4	0	129	133	96.99%	17.08%	0.94	-0.43	No
Apr-02	20	20	100.00%	1	0	143	150	95.33%	21.09%	-0.93	-1.57	No
May-02	10	10	100.00%	2	0	123	125	98.40%	12.55%	-0.39	-1.24	No
Jun-02	13	13	100.00%	6	0	111	116	95.69%	20.31%	-0.73	-1.44	No
Jul-02	18	19	94.74%	3	0	133	135	98.52%	12.08%	0.9	-0.45	No
Aug-02	6	6	100.00%	4	0	115	119	96.64%	18.02%	-0.45	-1.27	No
Sep-02	11	11	100.00%	8	0	131	135	97.04%	16.96%	-0.56	-1.34	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

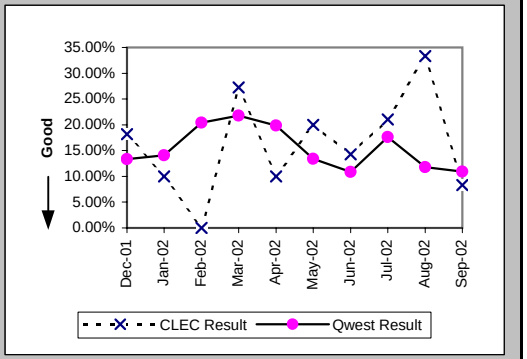
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	341:59	11	31:05	8	0	3550:27	147	24:09	29:12	0.87	-0.47	No
Jan-02	129:28	10	12:57	6	0	1733:51	167	10:23	16:25	0.81	-0.51	No
Feb-02	53:48	4	13:27	4	0	2074:26	130	15:57	24:40	-0.2	-1.12	No
Mar-02	207:46	10	20:47	3	0	1733:47	133	13:02	14:09	1.46	-0.11	No
Apr-02	381:49	20	19:05	1	0	2414:31	150	16:06	15:48	0.79	-0.52	No
May-02	69:36	10	6:58	2	0	1726:49	125	13:49	11:51	-1.76	-2.07	No
Jun-02	197:16	13	15:10	5	0	1774:00	116	15:18	14:22	-0.03	-1.02	No
Jul-02	269:50	19	14:12	3	0	1828:27	135	13:33	11:14	0.24	-0.85	No
Aug-02	65:45	6	10:58	4	0	1825:49	119	15:21	17:35	-0.6	-1.36	No
Sep-02	130:47	11	11:53	7	0	1994:12	135	14:46	15:23	-0.6	-1.36	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

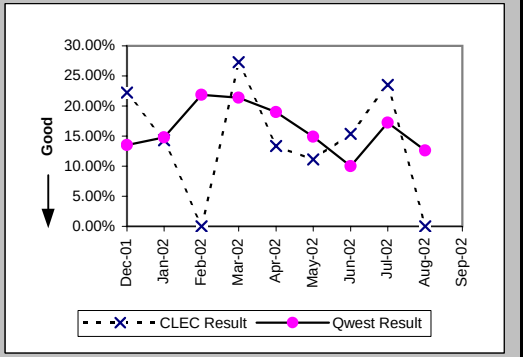
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	11	18.18%	8	0	20	150	13.33%	33.99%	0.46	-0.72	No
Jan-02	1	10	10.00%	6	0	24	170	14.12%	34.82%	-0.36	-1.22	No
Feb-02	0	4	0.00%	4	0	28	137	20.44%	40.32%	-1	-1.61	No
Mar-02	3	11	27.27%	3	0	29	133	21.80%	41.29%	0.43	-0.74	No
Apr-02	2	20	10.00%	1	0	31	156	19.87%	39.90%	-1.04	-1.63	No
May-02	2	10	20.00%	2	0	17	127	13.39%	34.05%	0.58	-0.65	No
Jun-02	2	14	14.29%	5	0	13	120	10.83%	31.08%	0.4	-0.75	No
Jul-02	4	19	21.05%	3	0	24	136	17.65%	38.12%	0.38	-0.77	No
Aug-02	2	6	33.33%	4	0	14	119	11.76%	32.22%	1.32	-0.19	No
Sep-02	1	12	8.33%	7	0	15	137	10.95%	31.23%	-0.28	-1.17	No



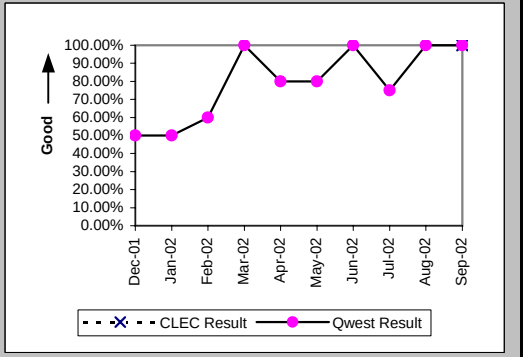
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	8	0	17	126	13.49%	34.16%	0.7	-0.57	No
Jan-02	1	7	14.29%	6	0	21	142	14.79%	35.50%	-0.04	-1.02	No
Feb-02	0	3	0.00%	4	0	26	119	21.85%	41.32%	-0.9	-1.55	No
Mar-02	3	11	27.27%	3	0	25	117	21.37%	40.99%	0.46	-0.72	No
Apr-02	2	15	13.33%	1	0	26	137	18.98%	39.21%	-0.53	-1.32	No
May-02	1	9	11.11%	2	0	17	114	14.91%	35.62%	-0.31	-1.19	No
Jun-02	2	13	15.38%	5	0	10	100	10.00%	30.00%	0.58	-0.65	No
Jul-02	4	17	23.53%	3	0	20	116	17.24%	37.77%	0.63	-0.62	No
Aug-02	0	3	0.00%	4	0	13	103	12.62%	33.21%	-0.65	-1.39	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

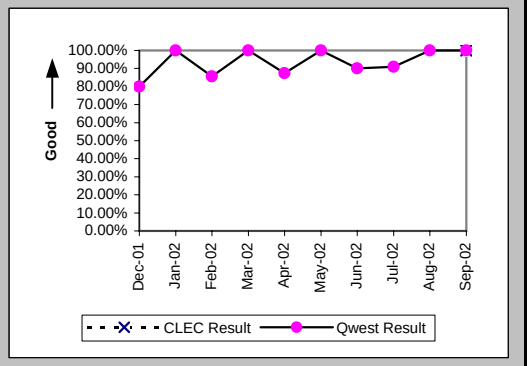
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						4	5	80.00%	40.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						6	8	75.00%	43.30%			
Aug-02						6	6	100.00%	0.00%			
Sep-02	2	2	100.00%	0	0	6	6	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

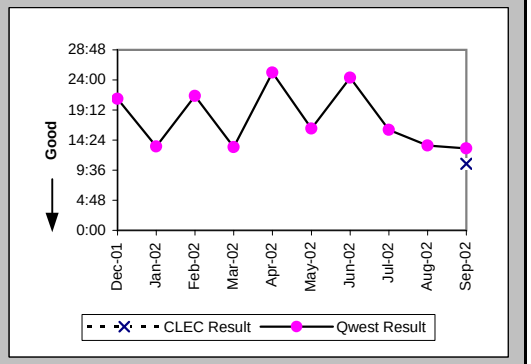
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	5	80.00%	40.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						10	10	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						10	11	90.91%	28.75%			
Aug-02						9	9	100.00%	0.00%			
Sep-02	2	2	100.00%	0	0	7	7	100.00%	N/A	N/A	N/A	



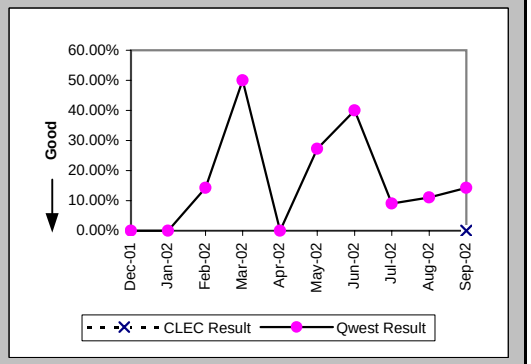
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						105:01	5	21:00	18:52			
Jan-02						53:27	4	13:22	20:53			
Feb-02						150:02	7	21:26	23:05			
Mar-02						79:43	6	13:17	7:56			
Apr-02						201:09	8	25:09	57:28			
May-02						162:26	10	16:15	13:31			
Jun-02						243:45	10	24:22	35:46			
Jul-02						176:32	11	16:03	20:40			
Aug-02						121:35	9	13:31	6:48			
Sep-02	21:16	2	10:38	0	0	91:22	7	13:03	9:03	-0.33	-1.2	No



Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

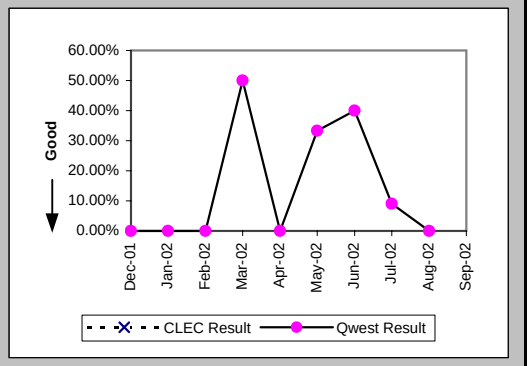
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						1	7	14.29%	34.99%			
Mar-02						3	6	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	10	40.00%	48.99%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						1	9	11.11%	31.43%			
Sep-02	0	2	0.00%	0	0	1	7	14.29%	34.99%	-0.51	-1.31	No



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

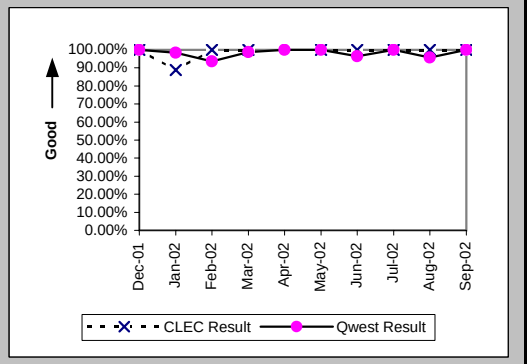
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						3	6	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						3	9	33.33%	47.14%			
Jun-02						4	10	40.00%	48.99%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						0	7	0.00%	0.00%			
Sep-02												



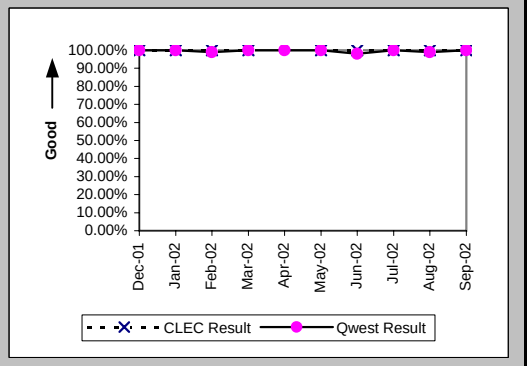
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	4	0	51	51	100.00%	N/A	N/A	N/A	
Jan-02	8	9	88.89%	7	0	59	60	98.33%	12.80%	1.15	-0.3	No
Feb-02	3	3	100.00%	5	0	44	47	93.62%	24.44%	-0.44	-1.27	No
Mar-02	11	11	100.00%	8	0	77	78	98.72%	11.25%	-0.35	-1.22	No
Apr-02						48	48	100.00%	0.00%			
May-02	2	2	100.00%	8	0	37	37	100.00%	N/A	N/A	N/A	
Jun-02	3	3	100.00%	4	0	54	56	96.43%	18.56%	-0.32	-1.2	No
Jul-02	1	1	100.00%	2	0	49	49	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	1	0	46	48	95.83%	19.98%	-0.21	-1.13	No
Sep-02	2	2	100.00%	3	0	25	25	100.00%	N/A	N/A	N/A	



All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

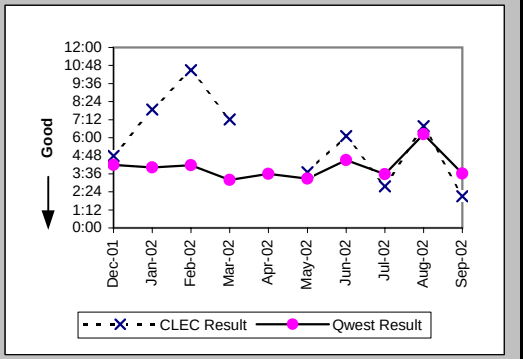
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	4	0	89	89	100.00%	N/A	N/A	N/A	
Jan-02	15	15	100.00%	7	0	128	128	100.00%	N/A	N/A	N/A	
Feb-02	5	5	100.00%	5	0	98	99	98.99%	10.00%	-0.22	-1.13	No
Mar-02	19	19	100.00%	8	0	167	167	100.00%	N/A	N/A	N/A	
Apr-02						98	98	100.00%	0.00%			
May-02	4	4	100.00%	8	0	80	80	100.00%	N/A	N/A	N/A	
Jun-02	7	7	100.00%	4	0	98	100	98.00%	14.00%	-0.37	-1.22	No
Jul-02	3	3	100.00%	2	0	97	97	100.00%	N/A	N/A	N/A	
Aug-02	3	3	100.00%	1	0	92	93	98.92%	10.31%	-0.18	-1.11	No
Sep-02	4	4	100.00%	3	0	70	70	100.00%	N/A	N/A	N/A	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

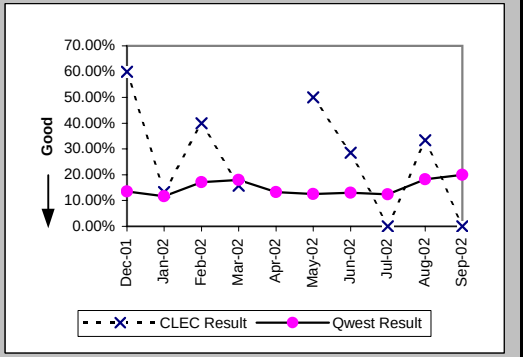
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23:57	5	4:47	4	0	374:01	89	4:12	6:49	0.34	-0.8	No
Jan-02	118:07	15	7:52	7	0	514:07	128	4:01	6:16	1.75	0.06	Yes
Feb-02	52:29	5	10:30	5	0	412:30	99	4:10	9:07	1.43	-0.13	No
Mar-02	137:12	19	7:13	8	0	534:38	167	3:12	5:05	2.26	0.37	Yes
Apr-02						353:13	98	3:36	7:12			
May-02	14:49	4	3:42	8	0	261:28	80	3:16	5:25	0.22	-0.86	No
Jun-02	42:48	7	6:07	4	0	451:41	100	4:31	12:12	0.78	-0.53	No
Jul-02	8:19	3	2:46	2	0	345:37	97	3:34	5:16	-0.26	-1.16	No
Aug-02	20:19	3	6:46	1	0	580:00	93	6:14	10:07	0.24	-0.85	No
Sep-02	8:23	4	2:06	3	0	252:54	70	3:37	5:39	-0.52	-1.32	No



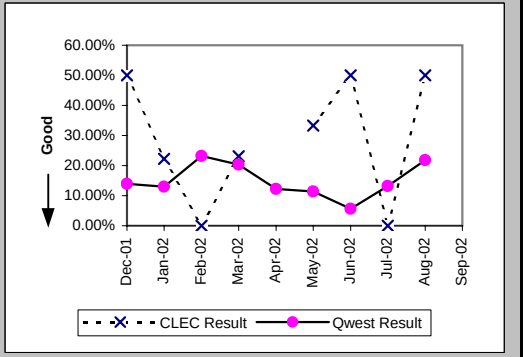
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	5	60.00%	4	0	12	89	13.48%	34.15%	2.26	0.37	Yes
Jan-02	2	15	13.33%	7	0	15	128	11.72%	32.16%	0.21	-0.87	No
Feb-02	2	5	40.00%	5	0	17	99	17.17%	37.71%	1.14	-0.31	No
Mar-02	3	19	15.79%	8	0	30	167	17.96%	38.39%	-0.23	-1.14	No
Apr-02						13	98	13.27%	33.92%			
May-02	2	4	50.00%	8	0	10	80	12.50%	33.07%	1.68	0.02	Yes
Jun-02	2	7	28.57%	4	0	13	100	13.00%	33.63%	1.04	-0.37	No
Jul-02	0	3	0.00%	2	0	12	97	12.37%	32.93%	-0.64	-1.39	No
Aug-02	1	3	33.33%	1	0	17	93	18.28%	38.65%	0.57	-0.65	No
Sep-02	0	4	0.00%	3	0	14	70	20.00%	40.00%	-0.97	-1.59	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

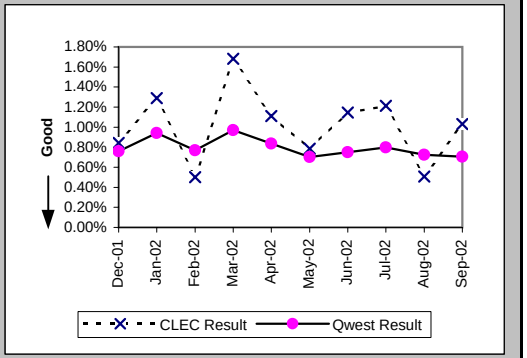
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	4	0	6	43	13.95%	34.65%	1.03	-0.38	No
Jan-02	2	9	22.22%	7	0	7	54	12.96%	33.59%	0.69	-0.58	No
Feb-02	0	1	0.00%	5	0	13	56	23.21%	42.22%	-0.54	-1.33	No
Mar-02	3	13	23.08%	8	0	24	118	20.34%	40.25%	0.25	-0.85	No
Apr-02						6	49	12.24%	32.78%			
May-02	1	3	33.33%	8	0	5	44	11.36%	31.74%	0.87	-0.47	No
Jun-02	1	2	50.00%	4	0	3	53	5.66%	23.11%	1.5	-0.09	No
Jul-02	0	1	0.00%	2	0	5	38	13.16%	33.80%	-0.38	-1.23	No
Aug-02	1	2	50.00%	1	0	12	55	21.82%	41.30%	0.74	-0.55	No
Sep-02												



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

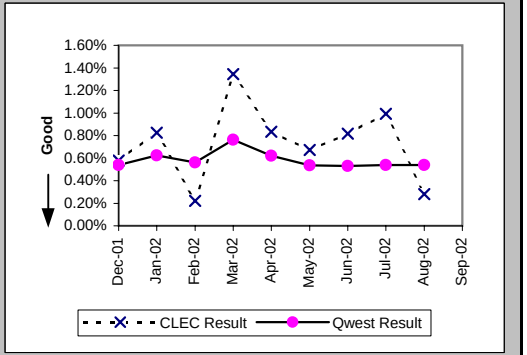
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	1901	0.84%	12	0	245	32264	0.76%	8.68%	0.4	-0.76	No
Jan-02	25	1938	1.29%	13	0	302	32037	0.94%	9.66%	1.54	-0.07	No
Feb-02	9	1799	0.50%	9	0	243	31615	0.77%	8.73%	-1.27	-1.77	No
Mar-02	30	1783	1.68%	11	0	306	31527	0.97%	9.80%	2.98	0.81	Yes
Apr-02	20	1799	1.11%	5	0	262	31283	0.84%	9.11%	1.24	-0.25	No
May-02	14	1782	0.79%	10	0	218	31101	0.70%	8.34%	0.42	-0.75	No
Jun-02	21	1834	1.15%	9	0	230	30651	0.75%	8.63%	1.9	0.16	Yes
Jul-02	22	1814	1.21%	5	0	244	30638	0.80%	8.89%	1.94	0.18	Yes
Aug-02	9	1777	0.51%	5	0	221	30536	0.72%	8.48%	-1.05	-1.64	No
Sep-02	18	1744	1.03%	10	0	214	30371	0.70%	8.36%	1.59	-0.03	No



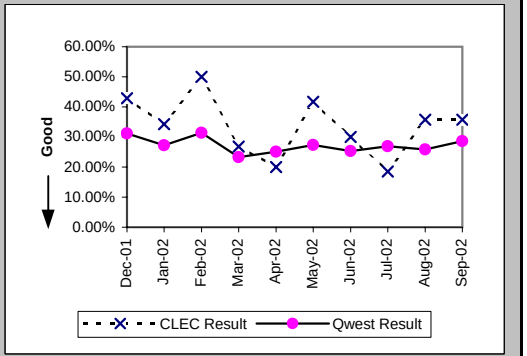
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	1901	0.58%	12	0	174	32264	0.54%	7.32%	0.23	-0.86	No
Jan-02	16	1938	0.83%	13	0	200	32037	0.62%	7.88%	1.09	-0.34	No
Feb-02	4	1799	0.22%	9	0	178	31615	0.56%	7.48%	-1.88	-2.14	No
Mar-02	24	1783	1.35%	11	0	241	31527	0.76%	8.71%	2.74	0.67	Yes
Apr-02	15	1799	0.83%	5	0	194	31283	0.62%	7.85%	1.12	-0.32	No
May-02	12	1782	0.67%	10	0	167	31101	0.54%	7.31%	0.77	-0.53	No
Jun-02	15	1834	0.82%	9	0	163	30651	0.53%	7.27%	1.64	-0.01	No
Jul-02	18	1814	0.99%	5	0	165	30638	0.54%	7.32%	2.57	0.56	Yes
Aug-02	5	1777	0.28%	5	0	165	30536	0.54%	7.33%	-1.45	-1.88	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

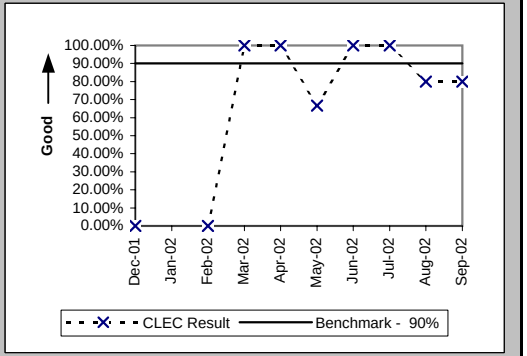
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	28	42.86%	0	0	111	356	31.18%	46.32%	1.25	-0.24	No
Jan-02	13	38	34.21%	0	0	113	415	27.23%	44.51%	0.91	-0.45	No
Feb-02	9	18	50.00%	0	0	111	354	31.36%	46.39%	1.59	-0.03	No
Mar-02	11	41	26.83%	0	0	93	399	23.31%	42.28%	0.51	-0.69	No
Apr-02	5	25	20.00%	0	0	88	350	25.14%	43.38%	-0.57	-1.35	No
May-02	10	24	41.67%	0	0	82	300	27.33%	44.57%	1.45	-0.12	No
Jun-02	9	30	30.00%	0	0	78	308	25.32%	43.49%	0.57	-0.66	No
Jul-02	5	27	18.52%	0	0	90	334	26.95%	44.37%	-0.95	-1.58	No
Aug-02	5	14	35.71%	0	0	77	298	25.84%	43.77%	0.81	-0.51	No
Sep-02	10	28	35.71%	0	0	86	300	28.67%	45.22%	0.78	-0.53	No



Checklist #2 - Enhanced Extended Loops (EELs) Installation

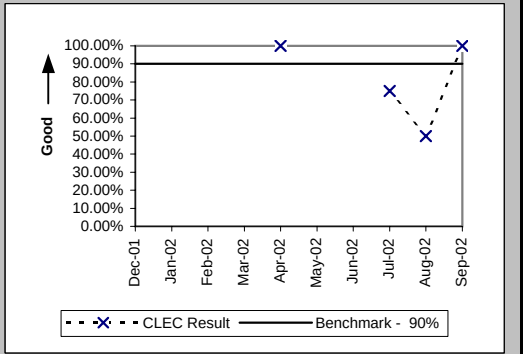
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	1	0.00%	2	0	0.00%
Jan-02						
Feb-02	0	1	0.00%	1	0	0.00%
Mar-02	4	4	100.00%	1	0	0.00%
Apr-02	3	3	100.00%	3	0	0.00%
May-02	2	3	66.67%	8	0	47.14%
Jun-02	4	4	100.00%	3	0	0.00%
Jul-02	3	3	100.00%	1	0	0.00%
Aug-02	4	5	80.00%	4	0	40.00%
Sep-02	8	10	80.00%	0	0	40.00%



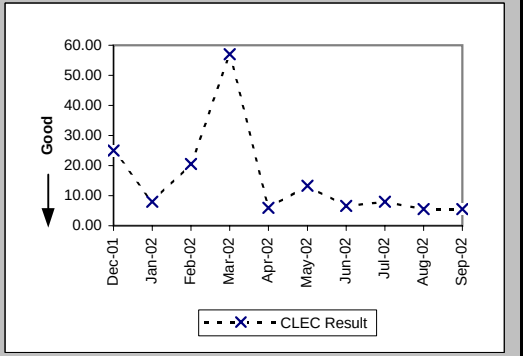
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	2	2	100.00%	0	0	0.00%
May-02						
Jun-02						
Jul-02	3	4	75.00%	6	0	43.30%
Aug-02	1	2	50.00%	4	0	50.00%
Sep-02	1	1	100.00%	2	0	0.00%



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

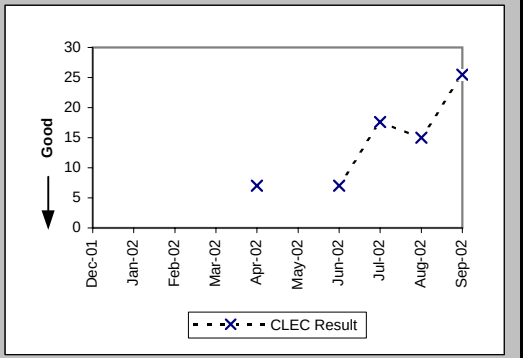
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	50	2	25.00	1	0	1.41
Jan-02	8	1	8.00	1	0	
Feb-02	41	2	20.50	0	0	20.51
Mar-02	57	1	57.00	4	0	
Apr-02	12	2	6.00	4	0	1.41
May-02	53	4	13.25	7	0	11.41
Jun-02	33	5	6.60	2	0	1.52
Jul-02	8	1	8.00	3	0	
Aug-02	11	2	5.50	7	0	0.71
Sep-02	11	2	5.50	8	0	0.71



Checklist #2 - Enhanced Extended Loops (EELs) Installation

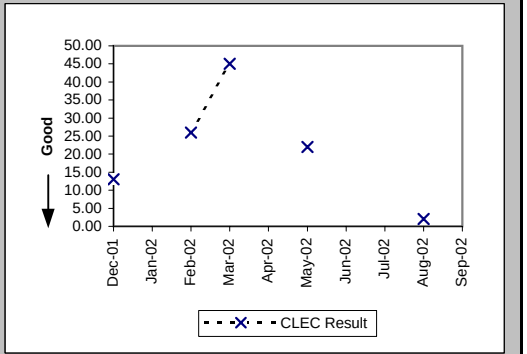
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02	7	1	7.00	1	0	
May-02						
Jun-02	7	1	7.00	0	0	
Jul-02	88	5	17.60	5	0	9.66
Aug-02	30	2	15.00	4	0	12.73
Sep-02	51	2	25.50	1	0	21.92



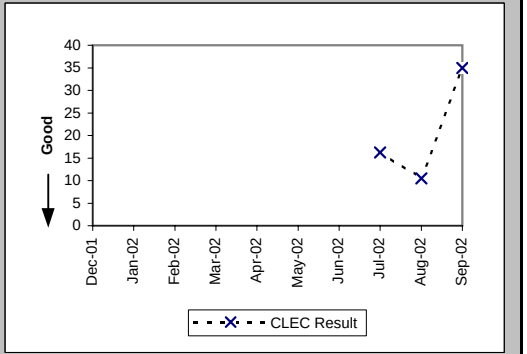
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	13	1	13.00	1	0	
Jan-02						
Feb-02	26	1	26.00	1	0	
Mar-02	45	1	45.00	0	0	
Apr-02						
May-02	22	1	22.00	8	0	
Jun-02						
Jul-02						
Aug-02	2	1	2.00	4	0	
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

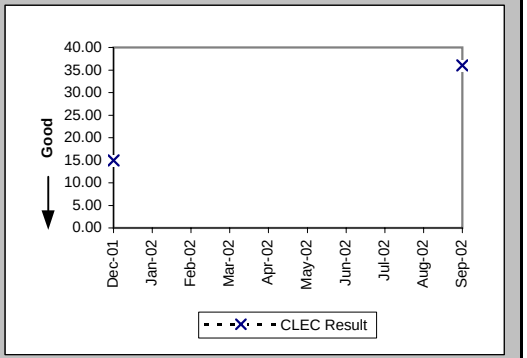
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02	65	4	16.25	3	0	6.60
Aug-02	21	2	10.50	3	0	10.61
Sep-02	35	1	35.00	1	0	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

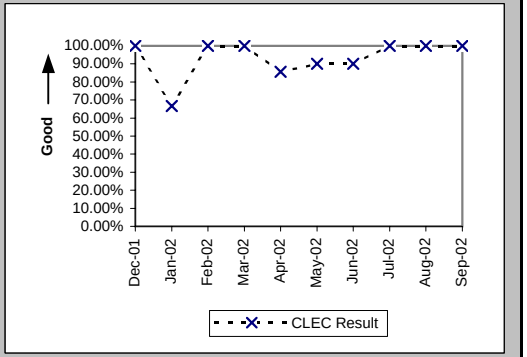
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	15	1	15.00	0	0	
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	72	2	36.00	0	0	48.08



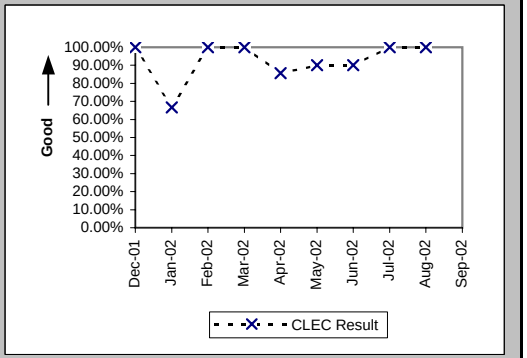
New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3	3	100.00%	0	0	0.00%
Jan-02	2	3	66.67%	0	0	47.14%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	4	4	100.00%	0	0	0.00%
Apr-02	6	7	85.71%	0	0	34.99%
May-02	9	10	90.00%	0	0	30.00%
Jun-02	9	10	90.00%	0	0	30.00%
Jul-02	11	11	100.00%	0	0	0.00%
Aug-02	15	15	100.00%	0	0	0.00%
Sep-02	14	14	100.00%	0	0	0.00%



New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two

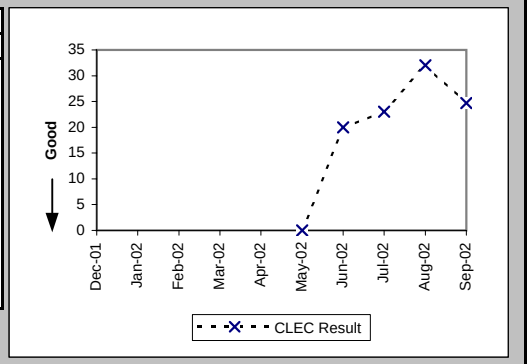
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	3	3	100.00%	0	0	0.00%
Jan-02	2	3	66.67%	0	0	47.14%
Feb-02	2	2	100.00%	0	0	0.00%
Mar-02	4	4	100.00%	0	0	0.00%
Apr-02	6	7	85.71%	0	0	34.99%
May-02	9	10	90.00%	0	0	30.00%
Jun-02	9	10	90.00%	0	0	30.00%
Jul-02	11	11	100.00%	0	0	0.00%
Aug-02	15	15	100.00%	0	0	0.00%
Sep-02						



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

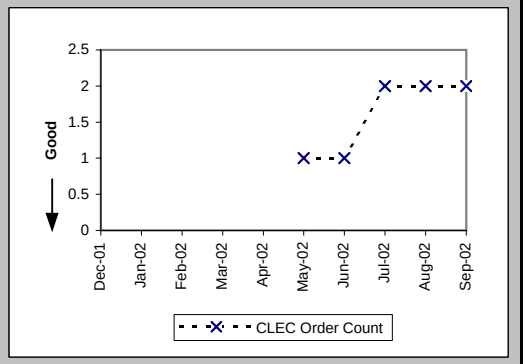
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02	0	2	0.00	0	0	0.00
Jun-02	40	2	20.00	0	0	0.00
Jul-02	46	2	23.00	0	0	26.87
Aug-02	96	3	32.00	0	0	27.78
Sep-02	74	3	24.67	0	0	10.07



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extented Loops (EELs) (OP-15B) (Diagnostic)

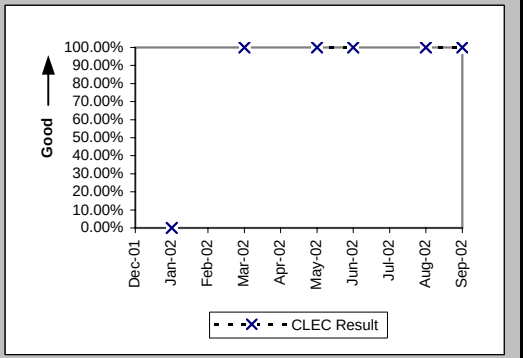
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	1
Jul-02	2
Aug-02	2
Sep-02	2



Checklist #2 - Enhanced Extended Loops (EELs) Repair

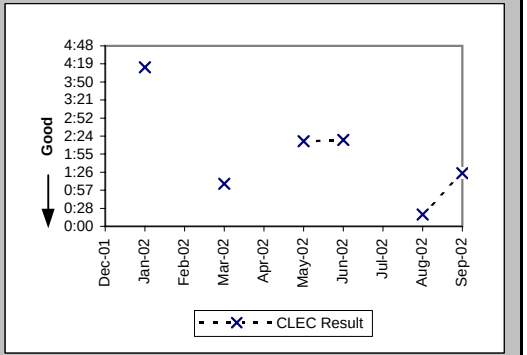
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02	2	2	100.00%	0	0	0.00%
Apr-02						
May-02	1	1	100.00%	0	0	0.00%
Jun-02	2	2	100.00%	2	0	0.00%
Jul-02						
Aug-02	1	1	100.00%	0	0	0.00%
Sep-02	1	1	100.00%	0	0	0.00%



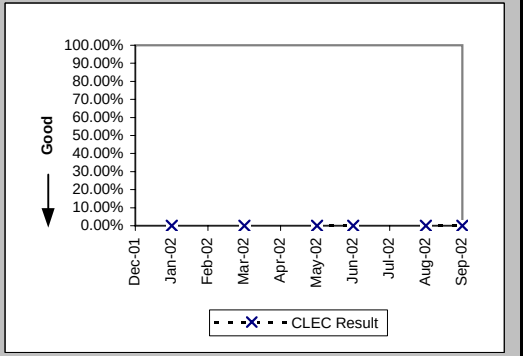
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	4:14	1	4:14	0	0	
Feb-02						
Mar-02	2:15	2	1:08	0	0	1:20
Apr-02						
May-02	2:16	1	2:16	0	0	
Jun-02	4:36	2	2:18	2	0	2:24
Jul-02						
Aug-02	0:19	1	0:19	0	0	
Sep-02	1:25	1	1:25	0	0	



Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

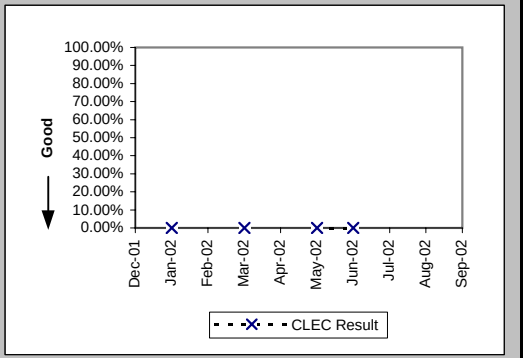
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02	0	2	0.00%	0	0	0.00%
Apr-02						
May-02	0	1	0.00%	0	0	0.00%
Jun-02	0	2	0.00%	2	0	0.00%
Jul-02						
Aug-02	0	1	0.00%	0	0	0.00%
Sep-02	0	1	0.00%	0	0	0.00%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

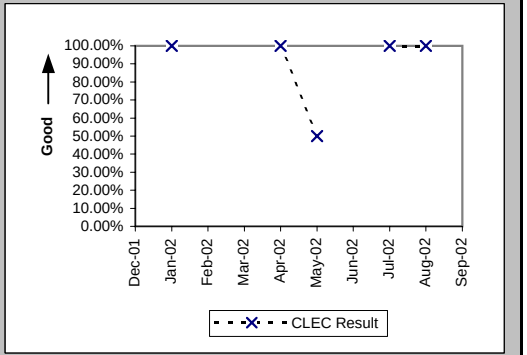
Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02	0	1	0.00%	0	0	0.00%
Apr-02						
May-02	0	1	0.00%	0	0	0.00%
Jun-02	0	2	0.00%	2	0	0.00%
Jul-02						
Aug-02						
Sep-02						



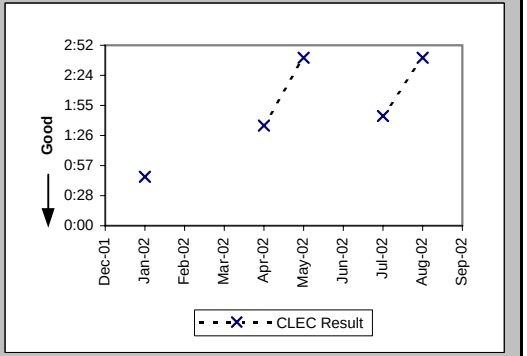
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	1	1	100.00%	0	0	0.00%
Feb-02						
Mar-02						
Apr-02	1	1	100.00%	0	0	0.00%
May-02	1	2	50.00%	0	0	50.00%
Jun-02						
Jul-02	4	4	100.00%	1	0	0.00%
Aug-02	1	1	100.00%	1	0	0.00%
Sep-02						



Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

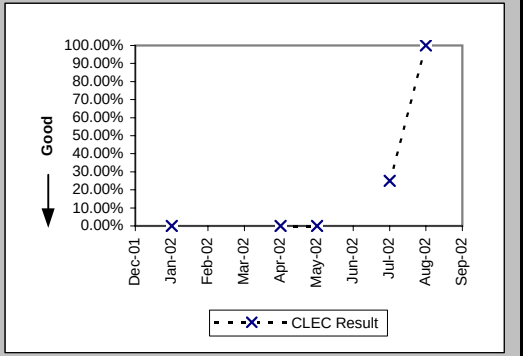
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0:47	1	0:47	0	0	
Feb-02						
Mar-02						
Apr-02	1:36	1	1:36	0	0	
May-02	5:22	2	2:41	0	0	2:09
Jun-02						
Jul-02	7:02	4	1:45	1	0	0:43
Aug-02	2:41	1	2:41	1	0	
Sep-02						



Checklist #2 - Enhanced Extended Loops (EELs) Repair

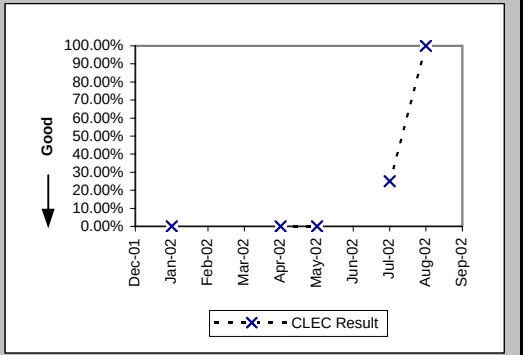
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%
Jun-02						
Jul-02	1	4	25.00%	1	0	43.30%
Aug-02	1	1	100.00%	1	0	0.00%
Sep-02						



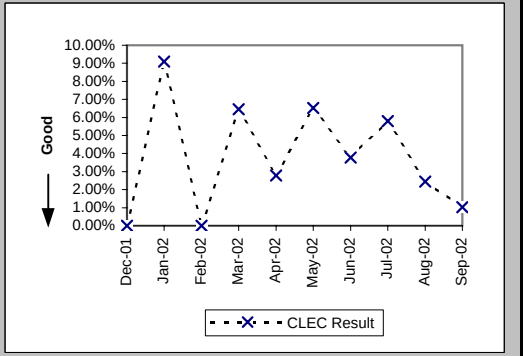
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	0	1	0.00%	0	0	0.00%
Feb-02						
Mar-02						
Apr-02	0	1	0.00%	0	0	0.00%
May-02	0	2	0.00%	0	0	0.00%
Jun-02						
Jul-02	1	4	25.00%	1	0	43.30%
Aug-02	1	1	100.00%	1	0	0.00%
Sep-02						



Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

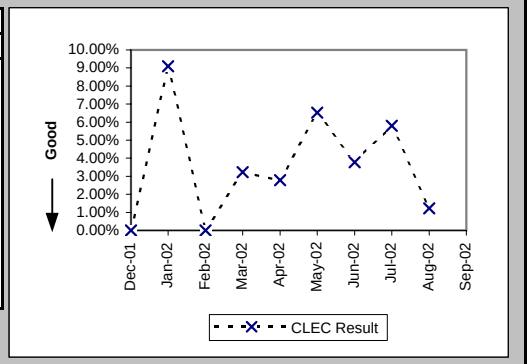
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	20	0.00%	0	0	0.00%
Jan-02	2	22	9.09%	0	0	28.75%
Feb-02	0	23	0.00%	0	0	0.00%
Mar-02	2	31	6.45%	0	0	24.57%
Apr-02	1	36	2.78%	0	0	16.43%
May-02	3	46	6.52%	0	0	24.69%
Jun-02	2	53	3.77%	2	0	19.06%
Jul-02	4	69	5.80%	1	0	23.37%
Aug-02	2	82	2.44%	1	0	15.43%
Sep-02	1	97	1.03%	0	0	10.10%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

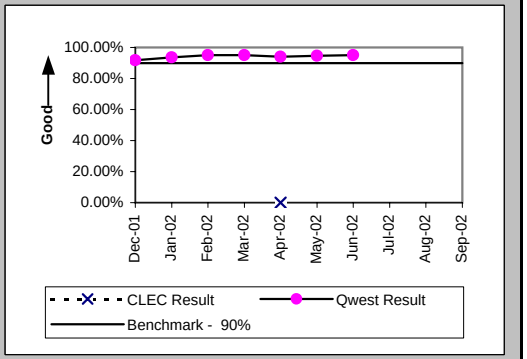
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	20	0.00%	0	0	0.00%
Jan-02	2	22	9.09%	0	0	28.75%
Feb-02	0	23	0.00%	0	0	0.00%
Mar-02	1	31	3.23%	0	0	17.67%
Apr-02	1	36	2.78%	0	0	16.43%
May-02	3	46	6.52%	0	0	24.69%
Jun-02	2	53	3.77%	2	0	19.06%
Jul-02	4	69	5.80%	1	0	23.37%
Aug-02	1	82	1.22%	1	0	10.98%
Sep-02						



Checklist #4 - Unbundled Loop - Analog Installation

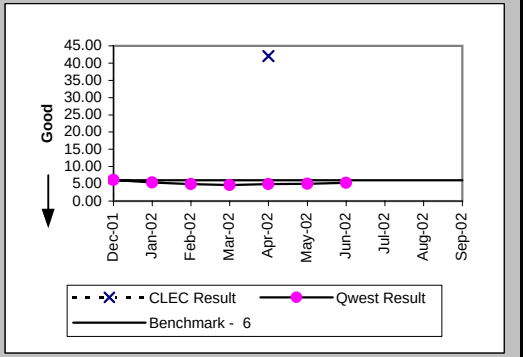
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4940	5385	91.74%	27.53%			
Jan-02						6089	6500	93.68%	24.34%			
Feb-02						4866	5123	94.98%	21.83%			
Mar-02						4982	5243	95.02%	21.75%			
Apr-02	0	2	0.00%	0	0	4964	5278	94.05%	23.65%	2.93	0.78	Yes
May-02						5217	5517	94.56%	22.68%			
Jun-02						4821	5072	95.05%	21.69%			
Jul-02												
Aug-02												
Sep-02												



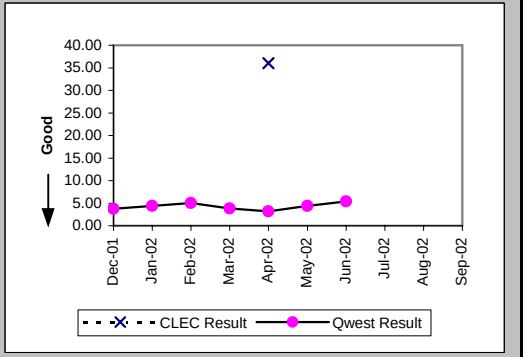
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32932	5409	6.09	7.64			
Jan-02						35220	6547	5.38	6.18			
Feb-02						25346	5138	4.93	4.61			
Mar-02						24425	5256	4.65	5.03			
Apr-02	84	2	42.00	0	0	25826	5293	4.88	4.53	3.72	1.26	Yes
May-02						27597	5531	4.99	4.80			
Jun-02						27043	5098	5.30	5.18			
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

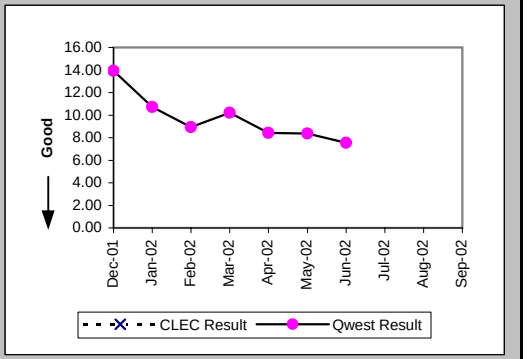
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						553	148	3.74	5.03			
Jan-02						646	147	4.39	7.12			
Feb-02						347	69	5.03	8.95			
Mar-02						336	87	3.86	7.19			
Apr-02	72	2	36.00	0	0	326	103	3.17	4.48	3.72	1.26	Yes
May-02						350	79	4.43	7.44			
Jun-02						360	67	5.37	14.18			
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

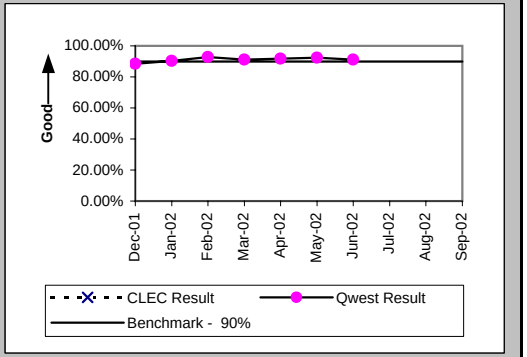
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4190	301	13.92	15.74			
Jan-02						2876	268	10.73	12.47			
Feb-02						1644	184	8.93	9.24			
Mar-02						1757	172	10.22	17.12			
Apr-02						1761	209	8.43	8.80			
May-02						1860	222	8.38	7.61			
Jun-02						1432	190	7.54	6.95			
Jul-02												
Aug-02												
Sep-02												



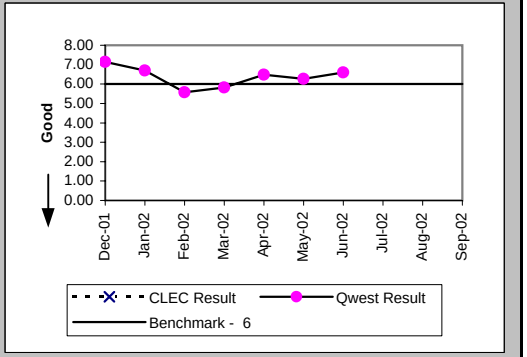
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1360	1538	88.43%	31.99%			
Jan-02						1496	1658	90.23%	29.69%			
Feb-02						1169	1261	92.70%	26.01%			
Mar-02						1165	1278	91.16%	28.39%			
Apr-02						1198	1306	91.73%	27.54%			
May-02						1363	1475	92.41%	26.49%			
Jun-02						1246	1366	91.22%	28.31%			
Jul-02												
Aug-02												
Sep-02												



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

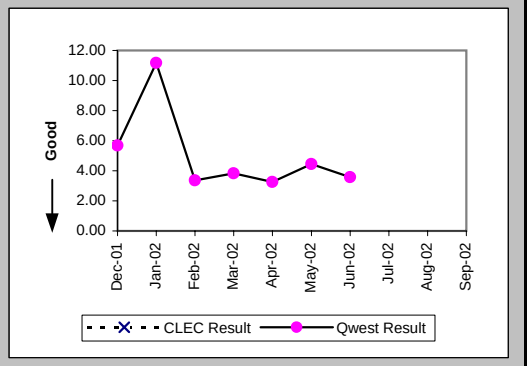
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11019	1543	7.14	9.70			
Jan-02						11125	1664	6.69	11.34			
Feb-02						7053	1267	5.57	7.98			
Mar-02						7483	1283	5.83	17.91			
Apr-02						8527	1315	6.48	8.12			
May-02						9246	1478	6.26	6.17			
Jun-02						9059	1375	6.59	6.91			
Jul-02												
Aug-02												
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

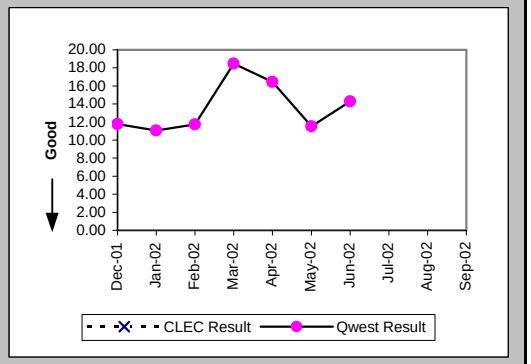
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						267	47	5.68	8.84			
Jan-02						647	58	11.16	36.05			
Feb-02						74	22	3.36	5.59			
Mar-02						115	30	3.83	4.79			
Apr-02						101	31	3.26	2.99			
May-02						151	34	4.44	4.79			
Jun-02						107	30	3.57	4.48			
Jul-02												
Aug-02												
Sep-02												



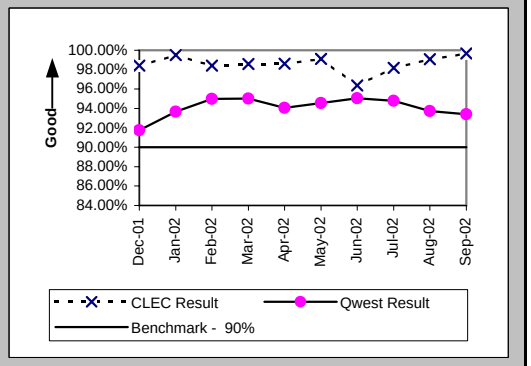
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1564	133	11.76	10.43			
Jan-02						1174	106	11.08	13.58			
Feb-02						832	71	11.72	19.48			
Mar-02						1496	81	18.47	65.96			
Apr-02						1267	77	16.45	22.19			
May-02						899	78	11.53	11.73			
Jun-02						1287	90	14.30	13.49			
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

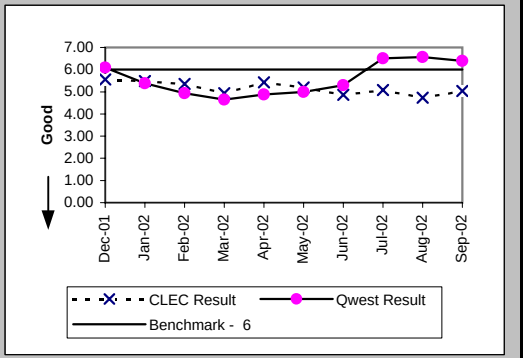
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2351	2389	98.41%	109	15	4940	5385	91.74%	27.53%	-9.86	-6.99	No
Jan-02	1182	1188	99.49%	16	24	6089	6500	93.68%	24.34%	-7.58	-5.61	No
Feb-02	1183	1202	98.42%	10	0	4866	5123	94.98%	21.83%	-4.91	-3.99	No
Mar-02	979	993	98.59%	0	1	4982	5243	95.02%	21.75%	-4.74	-3.88	No
Apr-02	1128	1144	98.60%	2	0	4964	5278	94.05%	23.65%	-5.9	-4.59	No
May-02	2527	2550	99.10%	0	0	5217	5517	94.56%	22.68%	-8.35	-6.08	No
Jun-02	1614	1675	96.36%	1	0	4821	5072	95.05%	21.69%	-2.14	-2.3	No
Jul-02	1509	1537	98.18%	6	5	5164	5448	94.79%	22.23%	-5.28	-4.21	No
Aug-02	2029	2048	99.07%	0	0	5562	5933	93.75%	24.21%	-8.58	-6.22	No
Sep-02	1743	1749	99.66%	0	0	4947	5296	93.41%	24.81%	-9.13	-6.55	No



Checklist #4 - Unbundled Loop - Analog Installation

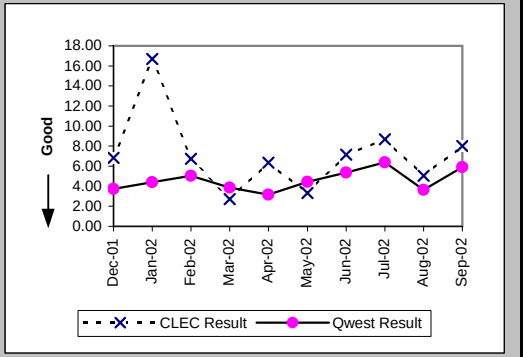
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7447	1339	5.56	1159	15	32932	5409	6.09	7.64	-2.26	-2.37	No
Jan-02	3265	595	5.49	609	24	35220	6547	5.38	6.18	0.41	-0.75	No
Feb-02	2807	525	5.35	687	0	25346	5138	4.93	4.61	1.96	0.19	No
Mar-02	3045	618	4.93	375	1	24425	5256	4.65	5.03	1.31	-0.2	No
Apr-02	3475	641	5.42	505	0	25826	5293	4.88	4.53	2.86	0.74	No
May-02	6715	1291	5.20	1259	0	27597	5531	4.99	4.80	1.43	-0.13	No
Jun-02	5814	1197	4.86	479	0	27043	5098	5.30	5.18	-2.69	-2.63	No
Jul-02	4894	964	5.08	579	5	35575	5461	6.51	5.94	-6.92	-5.21	No
Aug-02	6067	1284	4.73	764	0	39029	5944	6.57	5.73	-10.44	-7.35	No
Sep-02	4400	874	5.03	875	0	33987	5318	6.39	5.34	-6.96	-5.23	No



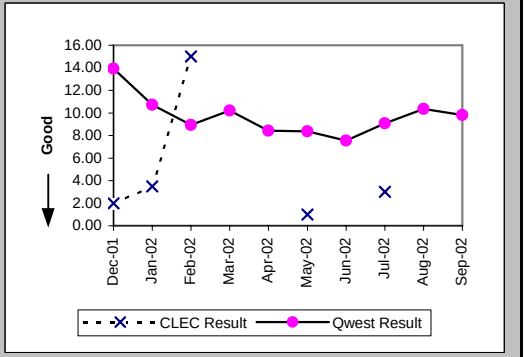
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	958	140	6.84	2	1	553	148	3.74	5.03	5.24	2.18	Yes
Jan-02	267	16	16.69	2	0	646	147	4.39	7.12	3.72	1.26	Yes
Feb-02	148	22	6.73	6	0	347	69	5.03	8.95	0.73	-0.56	No
Mar-02	38	14	2.71	0	1	336	87	3.86	7.19	-0.55	-1.34	No
Apr-02	108	17	6.35	1	0	326	103	3.17	4.48	1.74	0.06	Yes
May-02	73	22	3.32	0	0	350	79	4.43	7.44	-0.62	-1.38	No
Jun-02	436	61	7.15	1	0	360	67	5.37	14.18	0.22	-0.86	No
Jul-02	208	24	8.67	9	0	561	88	6.38	12.72	0.73	-0.56	No
Aug-02	96	19	5.05	0	0	398	109	3.65	4.41	1.12	-0.32	No
Sep-02	64	8	8.00	0	0	854	145	5.89	7.47	0.84	-0.49	No



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

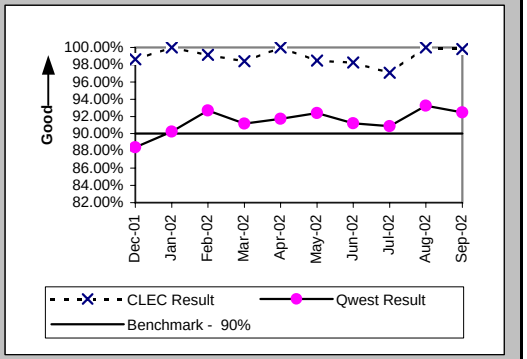
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	5	2.00	0	0	4190	301	13.92	15.74	-1.68	-2.02	No
Jan-02	14	4	3.50	0	0	2876	268	10.73	12.47	-1.15	-1.7	No
Feb-02	15	1	15.00	0	0	1644	184	8.93	9.24	1	-0.39	No
Mar-02						1757	172	10.22	17.12			
Apr-02						1761	209	8.43	8.80			
May-02	1	1	1.00	0	0	1860	222	8.38	7.61	-0.97	-1.59	No
Jun-02						1432	190	7.54	6.95			
Jul-02	3	1	3.00	0	0	1804	199	9.07	7.75	-0.78	-1.47	No
Aug-02						2701	261	10.35	12.44			
Sep-02						2179	222	9.82	9.48			



Checklist #4 - Unbundled Loop - Analog Installation

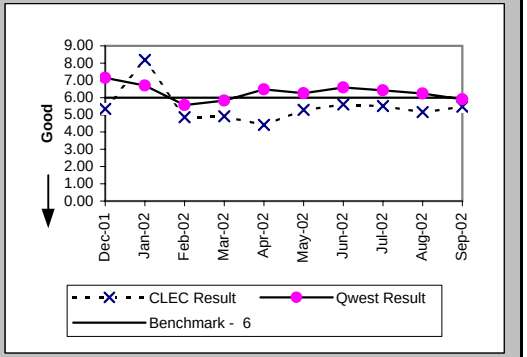
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	217	220	98.64%	19	0	1360	1538	88.43%	31.99%	-4.43	-3.69	No
Jan-02	100	100	100.00%	5	0	1496	1658	90.23%	29.69%	-3.2	-2.94	No
Feb-02	116	117	99.15%	1	0	1169	1261	92.70%	26.01%	-2.56	-2.56	No
Mar-02	123	125	98.40%	0	0	1165	1278	91.16%	28.39%	-2.72	-2.65	No
Apr-02	217	217	100.00%	0	0	1198	1306	91.73%	27.54%	-4.1	-3.49	No
May-02	323	328	98.48%	0	0	1363	1475	92.41%	26.49%	-3.75	-3.28	No
Jun-02	168	171	98.25%	0	0	1246	1366	91.22%	28.31%	-3.06	-2.86	No
Jul-02	132	136	97.06%	0	0	1266	1393	90.88%	28.79%	-2.39	-2.45	No
Aug-02	150	150	100.00%	0	0	1488	1596	93.23%	25.12%	-3.15	-2.92	No
Sep-02	558	559	99.82%	0	0	1263	1366	92.46%	26.40%	-5.55	-4.38	No



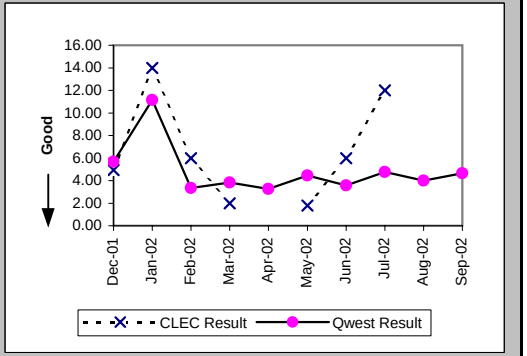
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	337	63	5.35	176	0	11019	1543	7.14	9.70	-1.44	-1.87	No
Jan-02	180	22	8.18	83	0	11125	1664	6.69	11.34	0.83	-0.49	Yes
Feb-02	248	51	4.86	67	0	7053	1267	5.57	7.98	-0.62	-1.38	No
Mar-02	403	82	4.91	43	0	7483	1283	5.83	17.91	-0.45	-1.27	No
Apr-02	362	82	4.41	135	0	8527	1315	6.48	8.12	-2.24	-2.36	No
May-02	1151	218	5.28	110	0	9246	1478	6.26	6.17	-2.18	-2.33	No
Jun-02	929	166	5.60	5	0	9059	1375	6.59	6.91	-1.75	-2.06	No
Jul-02	480	87	5.52	49	0	8956	1394	6.42	6.68	-1.23	-1.75	No
Aug-02	475	92	5.16	58	0	9973	1600	6.23	6.05	-1.65	-2	No
Sep-02	1003	183	5.48	376	0	8099	1371	5.91	9.17	-0.59	-1.36	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

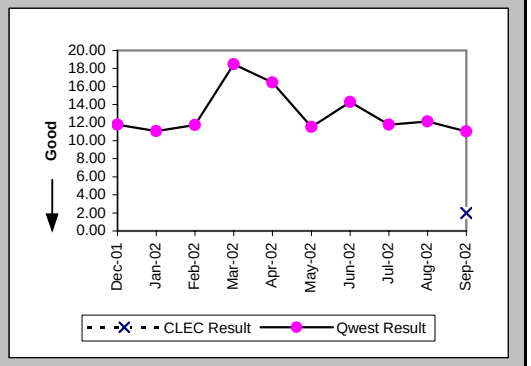
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	109	22	4.95	0	0	267	47	5.68	8.84	-0.32	-1.19	No
Jan-02	70	5	14.00	0	0	647	58	11.16	36.05	0.73	-0.56	No
Feb-02	6	1	6.00	1	0	74	22	3.36	5.59	1.05	-0.36	No
Mar-02	4	2	2.00	0	0	115	30	3.83	4.79	-0.52	-1.32	No
Apr-02						101	31	3.26	2.99			
May-02	9	5	1.80	0	0	151	34	4.44	4.79	-1.15	-1.7	No
Jun-02	18	3	6.00	0	0	107	30	3.57	4.48	0.87	-0.47	No
Jul-02	48	4	12.00	0	0	143	30	4.77	4.02	3.72	1.26	Yes
Aug-02						140	35	4.00	4.04			
Sep-02						144	31	4.65	3.15			



Checklist #4 - Unbundled Loop - Analog Installation

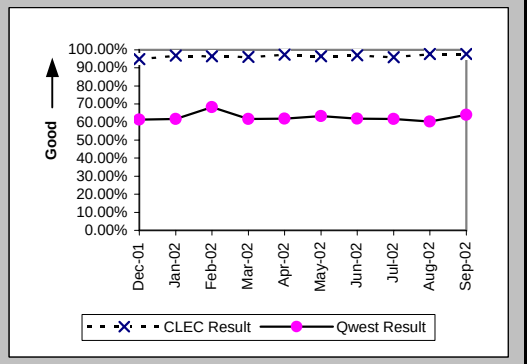
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1564	133	11.76	10.43			
Jan-02						1174	106	11.08	13.58			
Feb-02						832	71	11.72	19.48			
Mar-02						1496	81	18.47	65.96			
Apr-02						1267	77	16.45	22.19			
May-02						899	78	11.53	11.73			
Jun-02						1287	90	14.30	13.49			
Jul-02						1153	98	11.77	12.87			
Aug-02						873	72	12.12	8.09			
Sep-02	2	1	2.00	0	0	838	76	11.03	31.65	-0.28	-1.17	No



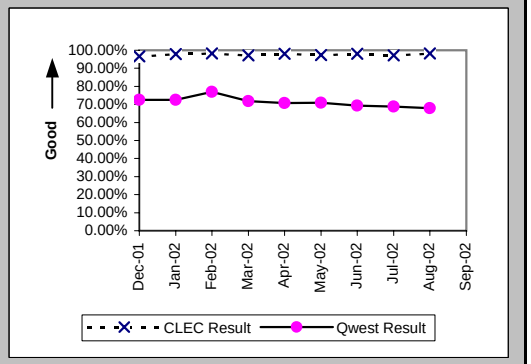
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2401	2529	94.94%	0	0	4443	7250	61.28%	48.71%	-29.92	-19.19	No
Jan-02	1958	2023	96.79%	0	0	4680	7583	61.72%	48.61%	-28.83	-18.53	No
Feb-02	1273	1320	96.44%	0	0	4993	7308	68.32%	46.52%	-20.21	-13.29	No
Mar-02	1178	1225	96.16%	0	0	3992	6472	61.68%	48.62%	-22.76	-14.84	No
Apr-02	1208	1242	97.26%	0	0	4069	6574	61.90%	48.56%	-23.54	-15.31	No
May-02	2048	2122	96.51%	0	0	4312	6809	63.33%	48.19%	-27.7	-17.84	No
Jun-02	2291	2363	96.95%	0	0	4172	6742	61.88%	48.57%	-30.21	-19.36	No
Jul-02	1691	1763	95.92%	0	0	4111	6664	61.69%	48.61%	-26.29	-16.98	No
Aug-02	1894	1939	97.68%	0	0	4336	7200	60.22%	48.94%	-29.91	-19.18	No
Sep-02	2203	2254	97.74%	0	0	4554	7117	63.99%	48.00%	-29.09	-18.68	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

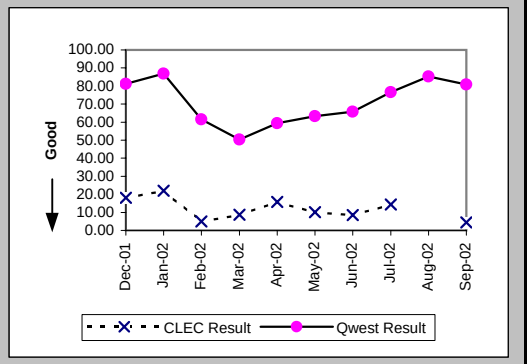
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2442	2529	96.56%	0	0	5252	7250	72.44%	44.68%	-23.37	-15.21	No
Jan-02	1981	2023	97.92%	0	0	5504	7583	72.58%	44.61%	-22.7	-14.8	No
Feb-02	1297	1320	98.26%	0	0	5619	7308	76.89%	42.15%	-16.95	-11.3	No
Mar-02	1190	1225	97.14%	0	0	4647	6472	71.80%	45.00%	-18.07	-11.99	No
Apr-02	1217	1242	97.99%	0	0	4651	6574	70.75%	45.49%	-19.35	-12.77	No
May-02	2067	2122	97.41%	0	0	4834	6809	70.99%	45.38%	-23.41	-15.23	No
Jun-02	2317	2363	98.05%	0	0	4672	6742	69.30%	46.13%	-26.08	-16.85	No
Jul-02	1714	1763	97.22%	0	0	4579	6664	68.71%	46.37%	-22.96	-14.96	No
Aug-02	1906	1939	98.30%	0	0	4889	7200	67.90%	46.69%	-25.45	-16.47	No
Sep-02												



Checklist #4 - Unbundled Loop - Analog Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

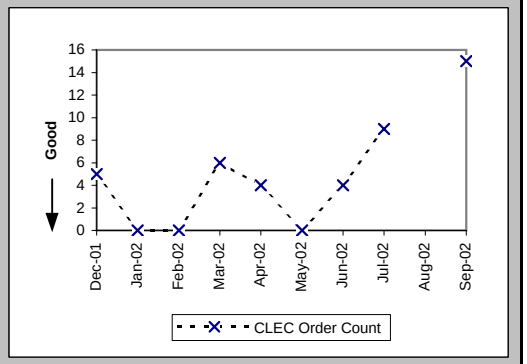
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	399	22	18.14	0	0	26651	328	81.25	77.12	-3.72	-3.26	No
Jan-02	22	1	22.00	0	0	31726	365	86.92	81.24	-0.8	-1.49	No
Feb-02	15	3	5.00	0	0	17038	277	61.51	79.18	-1.23	-1.75	No
Mar-02	112	13	8.62	0	0	19224	382	50.32	70.09	-2.11	-2.28	No
Apr-02	630	40	15.75	0	0	17726	298	59.48	74.14	-3.5	-3.13	No
May-02	233	23	10.13	0	0	19691	311	63.32	78.28	-3.14	-2.91	No
Jun-02	146	17	8.59	0	0	22101	336	65.78	84.11	-2.73	-2.66	No
Jul-02	229	16	14.31	0	0	25175	329	76.52	92.47	-2.63	-2.6	No
Aug-02						28490	334	85.30	99.66			
Sep-02	113	25	4.52	0	0	29275	362	80.87	103.42	-3.57	-3.17	No



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)

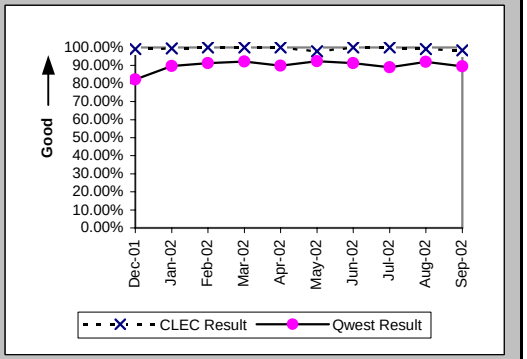
Date	CLEC Order Count
Dec-01	5
Jan-02	0
Feb-02	0
Mar-02	6
Apr-02	4
May-02	0
Jun-02	4
Jul-02	9
Aug-02	
Sep-02	15



Checklist #4 - Unbundled Loop - Analog Repair

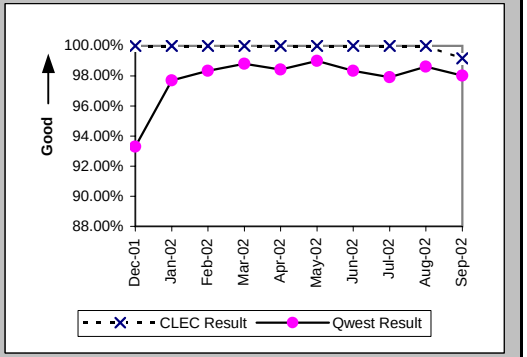
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	230	232	99.14%	62	0	6118	7439	82.24%	38.22%	-6.63	-5.03	No
Jan-02	203	204	99.51%	52	0	5922	6601	89.71%	30.38%	-4.54	-3.76	No
Feb-02	153	153	100.00%	26	0	5027	5507	91.28%	28.21%	-3.77	-3.29	No
Mar-02	185	185	100.00%	36	0	6119	6640	92.15%	26.89%	-3.91	-3.38	No
Apr-02	215	215	100.00%	52	0	7048	7838	89.92%	30.11%	-4.84	-3.94	No
May-02	239	244	97.95%	64	0	6444	6972	92.43%	26.46%	-3.21	-2.95	No
Jun-02	215	215	100.00%	61	0	6848	7502	91.28%	28.21%	-4.47	-3.72	No
Jul-02	229	229	100.00%	88	0	6687	7509	89.05%	31.22%	-5.23	-4.18	No
Aug-02	218	220	99.09%	64	0	6547	7117	91.99%	27.14%	-3.82	-3.32	No
Sep-02	195	198	98.48%	59	0	6687	7466	89.57%	30.57%	-4.05	-3.46	No



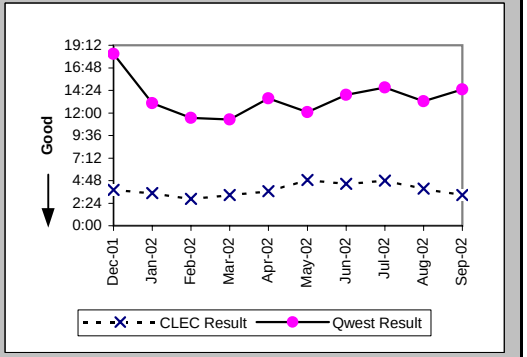
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	232	232	100.00%	62	0	10942	11729	93.29%	25.02%	-4.05	-3.46	No
Jan-02	204	204	100.00%	52	0	10295	10538	97.69%	15.01%	-2.17	-2.32	No
Feb-02	153	153	100.00%	26	0	8303	8444	98.33%	12.81%	-1.6	-1.97	No
Mar-02	185	185	100.00%	36	0	10102	10223	98.82%	10.81%	-1.48	-1.9	No
Apr-02	216	216	100.00%	52	0	11302	11484	98.42%	12.49%	-1.85	-2.12	No
May-02	250	250	100.00%	64	0	10095	10196	99.01%	9.90%	-1.56	-1.95	No
Jun-02	247	247	100.00%	61	0	10527	10704	98.35%	12.75%	-2.01	-2.22	No
Jul-02	241	241	100.00%	88	0	10216	10434	97.91%	14.30%	-2.24	-2.36	No
Aug-02	239	239	100.00%	64	0	9690	9826	98.62%	11.68%	-1.81	-2.1	No
Sep-02	237	239	99.16%	59	0	10022	10225	98.01%	13.95%	-1.26	-1.76	No



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

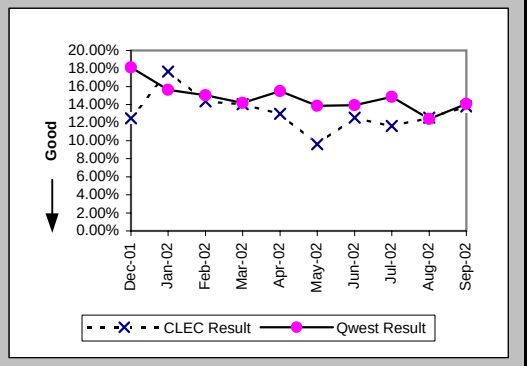
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	883:37	232	3:49	62	0	214401:38	11729	18:17	22:55	-9.52	-6.79	No
Jan-02	709:26	204	3:29	52	0	137517:25	10538	13:03	15:24	-8.79	-6.35	No
Feb-02	435:55	153	2:51	26	0	97015:44	8444	11:29	14:13	-7.45	-5.53	No
Mar-02	607:49	185	3:17	36	0	115683:07	10223	11:19	12:13	-8.86	-6.38	No
Apr-02	797:12	216	3:41	52	0	155665:07	11484	13:33	17:43	-8.11	-5.93	No
May-02	1216:23	250	4:52	64	0	123214:43	10196	12:05	11:51	-9.52	-6.79	No
Jun-02	1100:50	247	4:27	61	0	149009:08	10704	13:55	15:28	-9.51	-6.78	No
Jul-02	1158:07	241	4:48	88	0	153328:41	10434	14:42	15:29	-9.8	-6.96	No
Aug-02	943:40	239	3:57	64	0	129955:23	9826	13:14	14:19	-9.9	-7.02	No
Sep-02	780:50	239	3:16	59	0	148241:59	10225	14:30	15:14	-11.27	-7.85	No



Checklist #4 - Unbundled Loop - Analog Repair

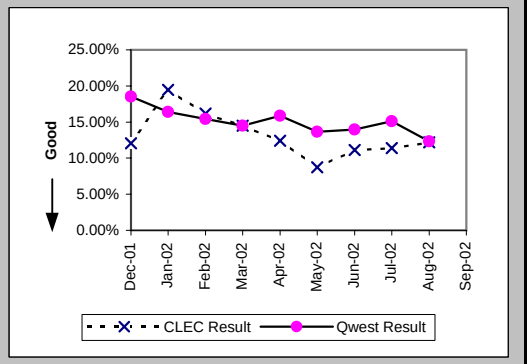
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	29	232	12.50%	62	0	2151	11874	18.12%	38.51%	-2.2	-2.34	No
Jan-02	36	204	17.65%	52	0	1664	10640	15.64%	36.32%	0.79	-0.52	No
Feb-02	22	153	14.38%	26	0	1281	8520	15.04%	35.74%	-0.23	-1.14	No
Mar-02	26	185	14.05%	36	0	1462	10316	14.17%	34.88%	-0.05	-1.03	No
Apr-02	28	216	12.96%	52	0	1796	11578	15.51%	36.20%	-1.03	-1.62	No
May-02	24	250	9.60%	64	0	1428	10303	13.86%	34.55%	-1.93	-2.17	No
Jun-02	31	247	12.55%	61	0	1505	10788	13.95%	34.65%	-0.63	-1.38	No
Jul-02	28	241	11.62%	88	0	1565	10539	14.85%	35.56%	-1.39	-1.85	No
Aug-02	30	239	12.55%	64	0	1233	9926	12.42%	32.98%	0.08	-0.95	No
Sep-02	33	239	13.81%	59	0	1455	10327	14.09%	34.79%	-0.12	-1.08	No



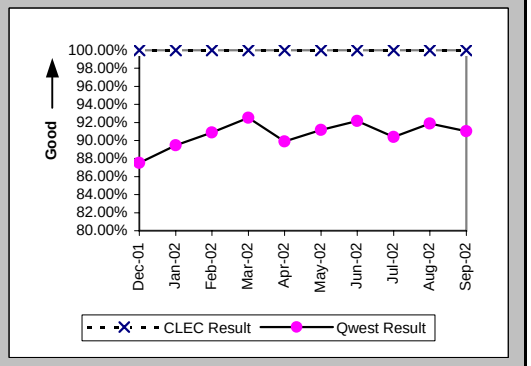
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	166	12.05%	62	0	1614	8717	18.52%	38.84%	-2.13	-2.29	No
Jan-02	29	149	19.46%	52	0	1259	7679	16.40%	37.02%	1	-0.39	No
Feb-02	17	105	16.19%	26	0	942	6115	15.40%	36.10%	0.25	-0.85	No
Mar-02	21	145	14.48%	36	0	1108	7649	14.49%	35.20%	0	-1	No
Apr-02	19	153	12.42%	52	0	1420	8953	15.86%	36.53%	-1.16	-1.7	No
May-02	17	195	8.72%	64	0	1119	8185	13.67%	34.35%	-1.99	-2.21	No
Jun-02	19	171	11.11%	61	0	1224	8759	13.97%	34.67%	-1.07	-1.65	No
Jul-02	21	184	11.41%	88	0	1277	8437	15.14%	35.84%	-1.39	-1.85	No
Aug-02	21	172	12.21%	64	0	980	7960	12.31%	32.86%	-0.04	-1.02	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

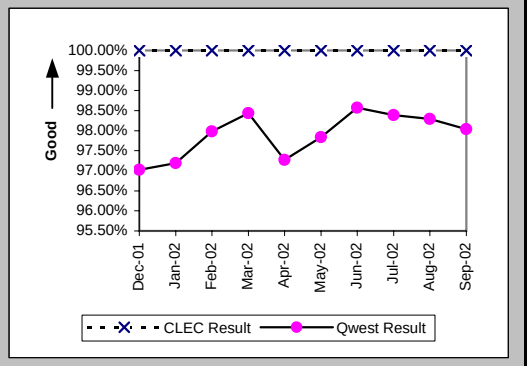
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	4	0	1282	1465	87.51%	33.06%	-1.25	-1.76	No
Jan-02	9	9	100.00%	4	0	1553	1736	89.46%	30.71%	-1.03	-1.62	No
Feb-02	6	6	100.00%	3	0	1059	1165	90.90%	28.76%	-0.77	-1.47	No
Mar-02	16	16	100.00%	8	0	1172	1267	92.50%	26.34%	-1.13	-1.69	No
Apr-02	20	20	100.00%	7	0	1305	1452	89.88%	30.16%	-1.49	-1.91	No
May-02	26	26	100.00%	11	0	1185	1300	91.15%	28.40%	-1.57	-1.96	No
Jun-02	32	32	100.00%	2	0	1650	1790	92.18%	26.85%	-1.63	-1.99	No
Jul-02	16	16	100.00%	6	0	1554	1719	90.40%	29.46%	-1.3	-1.79	No
Aug-02	17	17	100.00%	5	0	1338	1456	91.90%	27.29%	-1.22	-1.74	No
Sep-02	26	26	100.00%	5	0	1422	1562	91.04%	28.56%	-1.59	-1.96	No



Checklist #4 - Unbundled Loop - Analog Repair

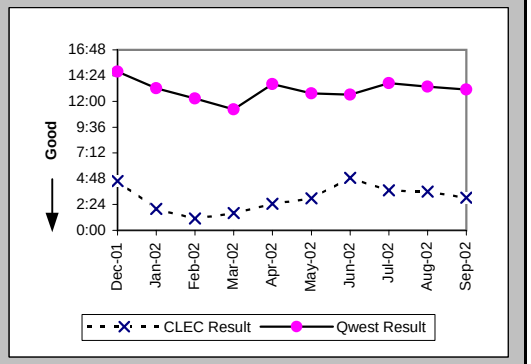
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	11	100.00%	4	0	2215	2283	97.02%	17.00%	-0.58	-1.35	No
Jan-02	9	9	100.00%	4	0	2525	2598	97.19%	16.53%	-0.51	-1.31	No
Feb-02	6	6	100.00%	3	0	1746	1782	97.98%	14.07%	-0.35	-1.21	No
Mar-02	16	16	100.00%	8	0	2017	2049	98.44%	12.40%	-0.5	-1.31	No
Apr-02	20	20	100.00%	7	0	2103	2162	97.27%	16.29%	-0.75	-1.45	No
May-02	26	26	100.00%	11	0	1944	1987	97.84%	14.55%	-0.75	-1.46	No
Jun-02	36	36	100.00%	2	0	2418	2453	98.57%	11.86%	-0.72	-1.44	No
Jul-02	18	18	100.00%	6	0	2316	2354	98.39%	12.60%	-0.54	-1.33	No
Aug-02	20	20	100.00%	5	0	2014	2049	98.29%	12.96%	-0.59	-1.36	No
Sep-02	32	32	100.00%	5	0	2149	2192	98.04%	13.87%	-0.79	-1.48	No



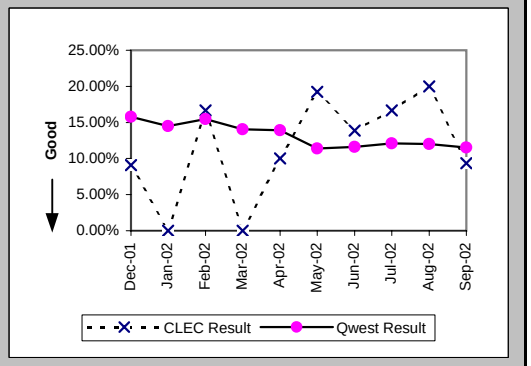
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	50:37	11	4:36	4	0	33745:54	2283	14:47	18:19	-1.84	-2.12	No
Jan-02	17:53	9	1:59	4	0	34347:34	2598	13:13	17:05	-1.97	-2.2	No
Feb-02	6:40	6	1:07	3	0	21899:06	1782	12:17	17:14	-1.59	-1.96	No
Mar-02	25:52	16	1:37	8	0	23078:40	2049	11:16	13:04	-2.94	-2.79	No
Apr-02	49:23	20	2:28	7	0	29429:20	2162	13:37	14:20	-3.46	-3.1	No
May-02	77:12	26	2:58	11	0	25344:39	1987	12:45	13:19	-3.72	-3.26	No
Jun-02	175:53	36	4:53	2	0	31004:09	2453	12:38	13:37	-3.39	-3.06	No
Jul-02	66:59	18	3:43	6	0	32261:07	2354	13:42	14:40	-2.88	-2.75	No
Aug-02	72:28	20	3:37	5	0	27394:05	2049	13:22	15:50	-2.74	-2.66	No
Sep-02	97:24	32	3:03	5	0	28736:22	2192	13:07	13:44	-4.12	-3.5	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

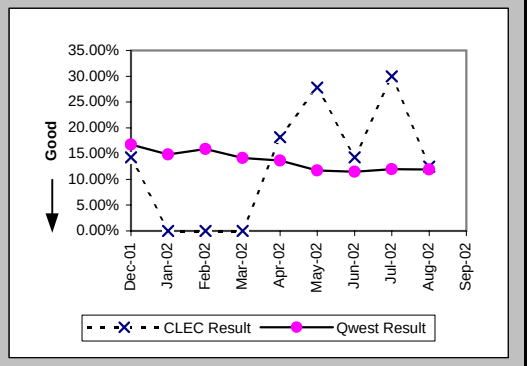
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	11	9.09%	4	0	364	2306	15.78%	36.46%	-0.61	-1.37	No
Jan-02	0	9	0.00%	4	0	380	2620	14.50%	35.21%	-1.23	-1.75	No
Feb-02	1	6	16.67%	3	0	280	1810	15.47%	36.16%	0.15	-0.91	No
Mar-02	0	16	0.00%	8	0	291	2072	14.04%	34.74%	-1.61	-1.98	No
Apr-02	2	20	10.00%	7	0	302	2171	13.91%	34.61%	-0.5	-1.31	No
May-02	5	26	19.23%	11	0	228	1999	11.41%	31.79%	1.19	-0.28	No
Jun-02	5	36	13.89%	2	0	286	2465	11.60%	32.03%	0.46	-0.72	No
Jul-02	3	18	16.67%	6	0	287	2373	12.09%	32.61%	0.61	-0.63	No
Aug-02	4	20	20.00%	5	0	247	2059	12.00%	32.49%	1.05	-0.36	No
Sep-02	3	32	9.38%	5	0	254	2203	11.53%	31.94%	-0.38	-1.23	No



Checklist #4 - Unbundled Loop - Analog Repair

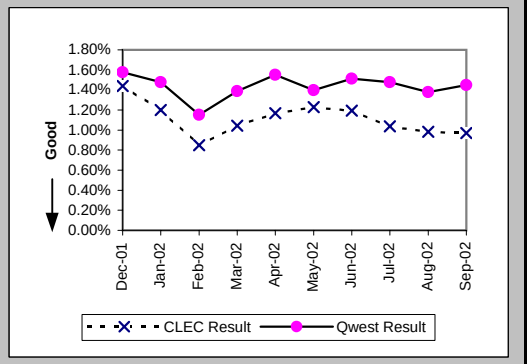
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	7	14.29%	4	0	271	1615	16.78%	37.37%	-0.18	-1.11	No
Jan-02	0	5	0.00%	4	0	277	1871	14.80%	35.51%	-0.93	-1.57	No
Feb-02	0	1	0.00%	3	0	204	1285	15.88%	36.54%	-0.43	-1.26	No
Mar-02	0	6	0.00%	8	0	212	1501	14.12%	34.83%	-0.99	-1.6	No
Apr-02	2	11	18.18%	7	0	228	1668	13.67%	34.35%	0.47	-0.72	No
May-02	5	18	27.78%	11	0	184	1568	11.73%	32.18%	1.85	0.13	Yes
Jun-02	4	28	14.29%	2	0	228	1989	11.46%	31.86%	0.5	-0.7	No
Jul-02	3	10	30.00%	6	0	227	1898	11.96%	32.45%	1.52	-0.08	No
Aug-02	2	16	12.50%	5	0	191	1599	11.95%	32.43%	0.13	-0.92	No
Sep-02												



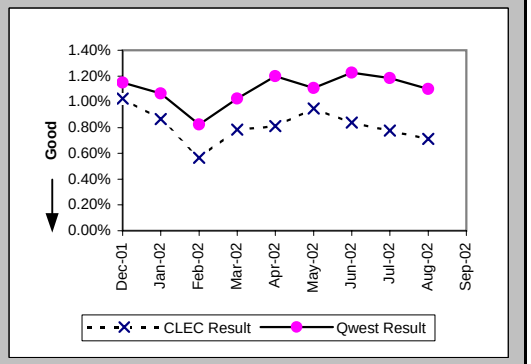
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	243	16873	1.44%	66	0	14180	899201	1.58%	12.46%	-1.41	-1.86	No
Jan-02	213	17755	1.20%	56	0	13260	897809	1.48%	12.06%	-3.03	-2.84	No
Feb-02	159	18700	0.85%	29	0	10330	897136	1.15%	10.67%	-3.82	-3.32	No
Mar-02	201	19276	1.04%	44	0	12388	891643	1.39%	11.70%	-4.07	-3.47	No
Apr-02	236	20216	1.17%	59	0	13749	886432	1.55%	12.36%	-4.36	-3.65	No
May-02	276	22487	1.23%	75	0	12302	880279	1.40%	11.74%	-2.15	-2.3	No
Jun-02	283	23723	1.19%	63	0	13253	876633	1.51%	12.20%	-3.97	-3.41	No
Jul-02	259	24971	1.04%	94	0	12912	873628	1.48%	12.07%	-5.69	-4.46	No
Aug-02	259	26355	0.98%	69	0	11985	869214	1.38%	11.66%	-5.43	-4.3	No
Sep-02	271	27953	0.97%	64	0	12530	864515	1.45%	11.95%	-6.61	-5.02	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

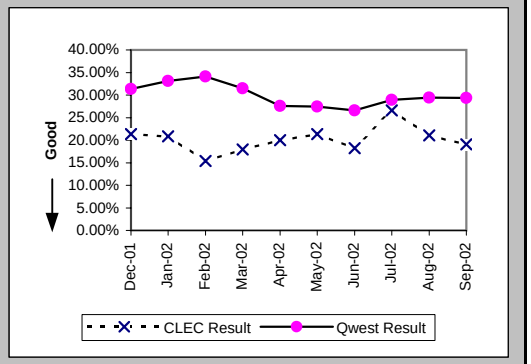
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	173	16873	1.03%	66	0	10332	899201	1.15%	10.66%	-1.49	-1.91	No
Jan-02	154	17755	0.87%	56	0	9550	897809	1.06%	10.26%	-2.53	-2.54	No
Feb-02	106	18700	0.57%	29	0	7400	897136	0.82%	9.04%	-3.86	-3.35	No
Mar-02	151	19276	0.78%	44	0	9150	891643	1.03%	10.08%	-3.31	-3.01	No
Apr-02	164	20216	0.81%	59	0	10621	886432	1.20%	10.88%	-5	-4.04	No
May-02	213	22487	0.95%	75	0	9753	880279	1.11%	10.47%	-2.27	-2.38	No
Jun-02	199	23723	0.84%	63	0	10748	876633	1.23%	11.00%	-5.35	-4.25	No
Jul-02	194	24971	0.78%	94	0	10335	873628	1.18%	10.81%	-5.85	-4.56	No
Aug-02	188	26355	0.71%	69	0	9559	869214	1.10%	10.43%	-5.93	-4.6	No
Sep-02												



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

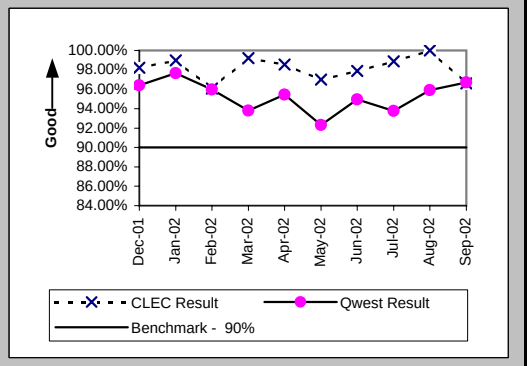
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	66	309	21.36%	0	0	6479	20659	31.36%	46.40%	-3.76	-3.29	No
Jan-02	56	269	20.82%	0	0	6572	19832	33.14%	47.07%	-4.26	-3.59	No
Feb-02	29	188	15.43%	0	0	5347	15677	34.11%	47.41%	-5.37	-4.27	No
Mar-02	44	245	17.96%	0	0	5697	18085	31.50%	46.45%	-4.53	-3.76	No
Apr-02	59	295	20.00%	0	0	5243	18992	27.61%	44.70%	-2.9	-2.76	No
May-02	75	351	21.37%	0	0	4658	16960	27.46%	44.63%	-2.53	-2.54	No
Jun-02	63	346	18.21%	0	0	4803	18056	26.60%	44.19%	-3.5	-3.13	No
Jul-02	94	353	26.63%	0	0	5262	18174	28.95%	45.35%	-0.95	-1.58	No
Aug-02	69	328	21.04%	0	0	4995	16980	29.42%	45.57%	-3.3	-3.01	No
Sep-02	64	335	19.10%	0	0	5213	17743	29.38%	45.55%	-4.09	-3.49	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

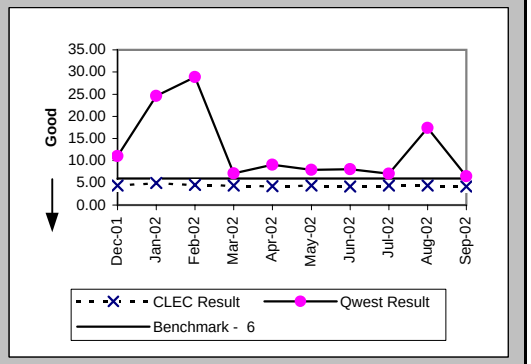
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	111	113	98.23%	5	0	188	195	96.41%	18.60%	-0.83	-1.5	No
Jan-02	98	99	98.99%	11	1	2165	2217	97.65%	15.13%	-0.86	-1.52	No
Feb-02	122	127	96.06%	0	0	404	421	95.96%	19.68%	-0.05	-1.03	No
Mar-02	124	125	99.20%	1	0	91	97	93.81%	24.09%	-1.65	-2	No
Apr-02	137	139	98.56%	0	0	63	66	95.45%	20.83%	-1	-1.61	No
May-02	129	133	96.99%	0	0	48	52	92.31%	26.65%	-1.07	-1.65	No
Jun-02	92	94	97.87%	1	0	75	79	94.94%	21.92%	-0.88	-1.53	No
Jul-02	87	88	98.86%	1	0	60	64	93.75%	24.21%	-1.29	-1.78	No
Aug-02	126	126	100.00%	1	0	141	147	95.92%	19.79%	-1.7	-2.03	No
Sep-02	114	118	96.61%	0	1	88	91	96.70%	17.86%	-0.05	-1.03	No



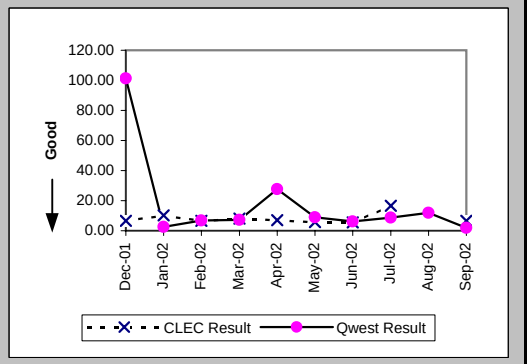
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	386	88	4.39	28	0	2236	202	11.07	16.32	-3.21	-2.95	No
Jan-02	454	91	4.99	15	1	54851	2226	24.64	14.53	-12.65	-8.69	No
Feb-02	495	108	4.58	20	0	17673	613	28.83	17.08	-13.6	-9.27	No
Mar-02	490	112	4.38	13	0	590	83	7.11	6.50	-2.9	-2.76	No
Apr-02	559	132	4.23	7	0	602	66	9.12	12.69	-2.55	-2.55	No
May-02	554	125	4.43	10	0	390	49	7.96	6.04	-3.46	-3.1	No
Jun-02	359	85	4.22	10	0	632	78	8.10	8.14	-3.04	-2.85	No
Jul-02	384	87	4.41	3	0	437	62	7.05	6.55	-2.42	-2.47	No
Aug-02	556	126	4.41	1	0	2573	148	17.39	8.85	-12.1	-8.36	No
Sep-02	483	116	4.16	3	1	599	92	6.51	6.90	-2.44	-2.48	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

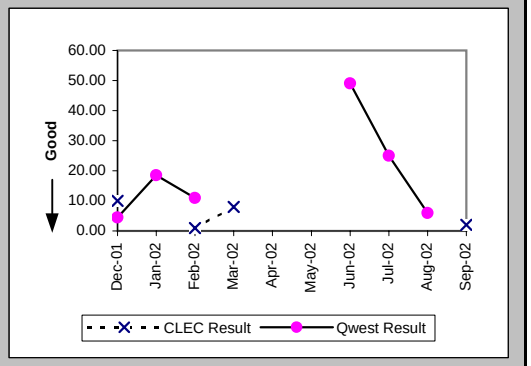
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	26	4	6.50	2	0	811	8	101.38	128.16	-1.21	-1.73	No
Jan-02	112	11	10.18	1	0	521	202	2.58	4.36	3.72	1.26	Yes
Feb-02	39	6	6.50	0	0	307	45	6.82	21.18	-0.04	-1.02	No
Mar-02	24	3	8.00	0	0	43	6	7.17	5.12	0.23	-0.86	No
Apr-02	21	3	7.00	0	0	83	3	27.67	45.32	-0.56	-1.34	No
May-02	23	4	5.75	0	0	36	4	9.00	9.13	-0.5	-1.31	No
Jun-02	11	2	5.50	1	0	31	5	6.20	3.63	-0.23	-1.14	No
Jul-02	33	2	16.50	1	0	26	3	8.67	10.02	0.82	-0.5	No
Aug-02						83	7	11.86	7.06			
Sep-02	20	3	6.67	0	0	6	3	2.00	1.73	1.26	-0.23	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

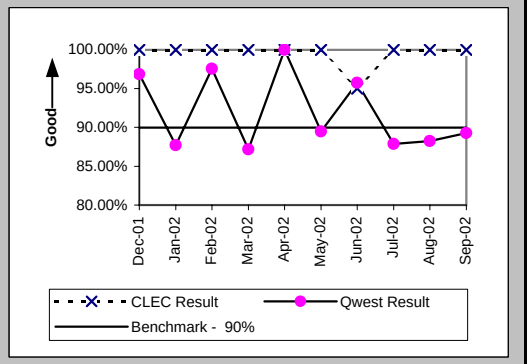
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	20	2	10.00	0	0	9	2	4.50	2.12	0.94	-0.43	No
Jan-02						37	2	18.50	10.61			
Feb-02	3	3	1.00	0	0	11	1	11.00				
Mar-02	8	1	8.00	0	0							
Apr-02												
May-02												
Jun-02						49	1	49.00				
Jul-02						25	1	25.00				
Aug-02						6	1	6.00				
Sep-02	2	1	2.00	0	0							



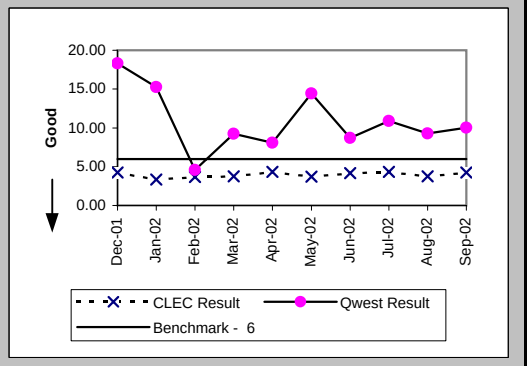
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	0	0	62	64	96.88%	17.40%	-0.59	-1.36	No
Jan-02	5	5	100.00%	1	0	50	57	87.72%	32.82%	-0.8	-1.49	No
Feb-02	14	14	100.00%	0	0	120	123	97.56%	15.43%	-0.56	-1.34	No
Mar-02	14	14	100.00%	0	0	34	39	87.18%	33.43%	-1.23	-1.75	No
Apr-02	15	15	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	No
May-02	27	27	100.00%	1	0	17	19	89.47%	30.69%	-1.15	-1.7	No
Jun-02	19	20	95.00%	0	0	45	47	95.74%	20.18%	0.11	-0.94	No
Jul-02	19	19	100.00%	0	0	29	33	87.88%	32.64%	-1.29	-1.78	No
Aug-02	22	22	100.00%	0	1	30	34	88.24%	32.22%	-1.33	-1.81	No
Sep-02	12	12	100.00%	0	0	50	56	89.29%	30.93%	-1.09	-1.66	No



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

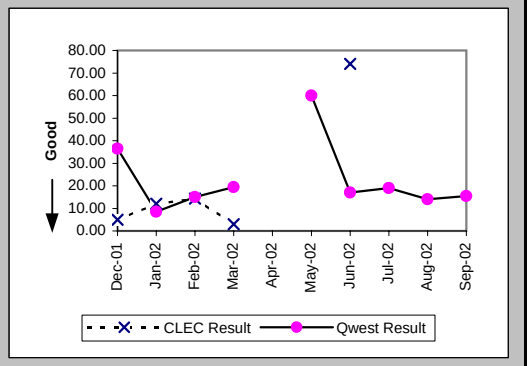
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	8	4.25	5	0	970	53	18.30	26.90	-1.38	-1.84	No
Jan-02	10	3	3.33	2	0	793	52	15.25	21.44	-0.94	-1.57	No
Feb-02	33	9	3.67	7	0	539	118	4.57	4.42	-0.59	-1.36	No
Mar-02	49	13	3.77	1	0	342	37	9.24	10.64	-1.6	-1.97	No
Apr-02	65	15	4.33	0	0	178	22	8.09	3.94	-2.85	-2.73	No
May-02	100	27	3.70	1	0	289	20	14.45	21.18	-1.72	-2.05	No
Jun-02	71	17	4.18	3	0	409	47	8.70	6.88	-2.32	-2.41	No
Jul-02	74	17	4.35	2	0	359	33	10.88	9.01	-2.43	-2.48	No
Aug-02	75	20	3.75	2	1	288	31	9.29	8.32	-2.32	-2.41	No
Sep-02	51	12	4.25	0	0	531	53	10.02	10.15	-1.78	-2.08	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

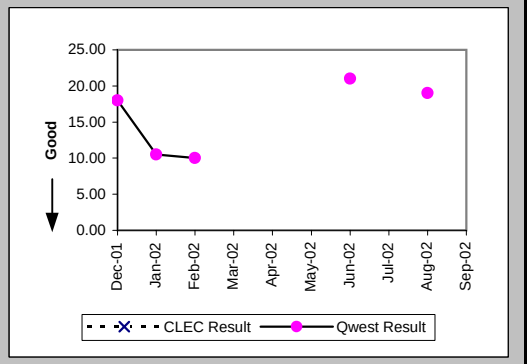
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	73	2	36.50	28.99	-0.89	-1.54	No
Jan-02	12	1	12.00	0	0	51	6	8.50	10.71	0.67	-0.59	No
Feb-02	43	3	14.33	0	0	45	3	15.00	9.54	-0.09	-1.05	No
Mar-02	3	1	3.00	0	0	117	6	19.50	12.71	-1.2	-1.73	No
Apr-02												
May-02						120	2	60.00	24.04			
Jun-02	74	1	74.00	0	0	34	2	17.00	7.07	0.69	-0.58	No
Jul-02						76	4	19.00	9.09			
Aug-02						42	3	14.00	12.53			
Sep-02						93	6	15.50	21.25			



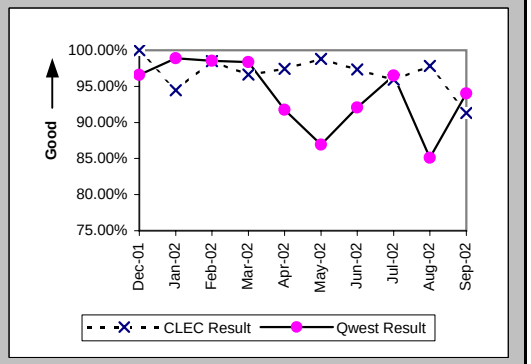
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02						63	6	10.50	7.84			
Feb-02						10	1	10.00				
Mar-02												
Apr-02												
May-02												
Jun-02						21	1	21.00				
Jul-02												
Aug-02						19	1	19.00				
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

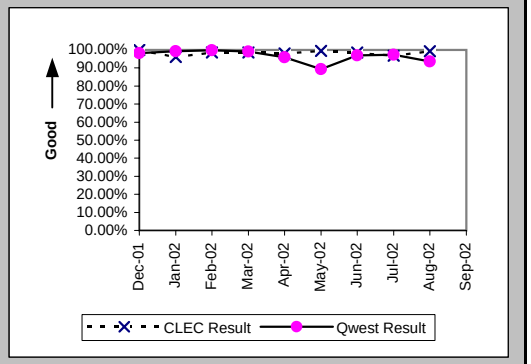
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	123	123	100.00%	0	0	227	235	96.60%	18.13%	-1.69	-2.03	No
Jan-02	119	126	94.44%	0	0	1426	1442	98.89%	10.48%	3.13	0.9	Yes
Feb-02	132	134	98.51%	0	0	1688	1713	98.54%	11.99%	0.1	-0.94	No
Mar-02	144	149	96.64%	0	0	479	487	98.36%	12.71%	1.23	-0.25	No
Apr-02	151	155	97.42%	0	0	111	121	91.74%	27.53%	-1.7	-2.03	No
May-02	166	168	98.81%	0	0	73	84	86.90%	33.73%	-2.64	-2.61	No
Jun-02	146	150	97.33%	0	0	93	101	92.08%	27.01%	-1.51	-1.92	No
Jul-02	117	122	95.90%	0	0	110	114	96.49%	18.40%	0.17	-0.9	No
Aug-02	136	139	97.84%	0	0	120	141	85.11%	35.60%	-2.99	-2.82	No
Sep-02	137	150	91.33%	0	0	157	167	94.01%	23.73%	0.9	-0.45	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

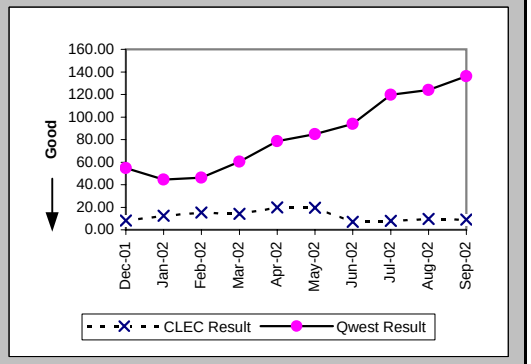
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	123	123	100.00%	0	0	231	235	98.30%	12.94%	-1.18	-1.72	No
Jan-02	121	126	96.03%	0	0	1433	1442	99.38%	7.88%	2.91	0.77	Yes
Feb-02	132	134	98.51%	0	0	1709	1713	99.77%	4.83%	1.87	0.13	Yes
Mar-02	147	149	98.66%	0	0	483	487	99.18%	9.03%	0.57	-0.65	No
Apr-02	152	155	98.06%	0	0	116	121	95.87%	19.90%	-0.91	-1.55	No
May-02	167	168	99.40%	0	0	75	84	89.29%	30.93%	-2.45	-2.49	No
Jun-02	148	150	98.67%	0	0	98	101	97.03%	16.98%	-0.75	-1.46	No
Jul-02	118	122	96.72%	0	0	111	114	97.37%	16.01%	0.21	-0.87	No
Aug-02	138	139	99.28%	0	0	132	141	93.62%	24.44%	-1.94	-2.18	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

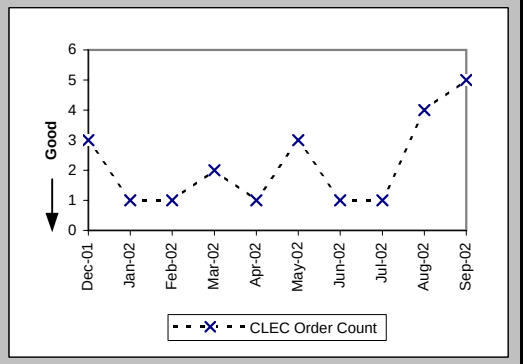
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	83	10	8.30	0	0	878	16	54.88	55.14	-2.1	-2.27	No
Jan-02	62	5	12.40	0	0	1334	30	44.47	52.12	-1.27	-1.77	No
Feb-02	139	9	15.44	0	0	1759	38	46.29	51.35	-1.62	-1.99	No
Mar-02	226	16	14.12	0	0	2116	35	60.46	50.20	-3.06	-2.86	No
Apr-02	218	11	19.82	0	0	2828	36	78.56	53.04	-3.21	-2.95	No
May-02	196	10	19.60	0	0	3049	36	84.69	49.29	-3.69	-3.25	No
Jun-02	28	4	7.00	0	0	3564	38	93.79	60.31	-2.74	-2.66	No
Jul-02	32	4	8.00	0	0	4551	38	119.76	60.67	-3.5	-3.13	No
Aug-02	39	4	9.75	0	0	2602	21	123.90	82.19	-2.55	-2.55	No
Sep-02	54	6	9.00	0	0	2449	18	136.06	87.88	-3.07	-2.86	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

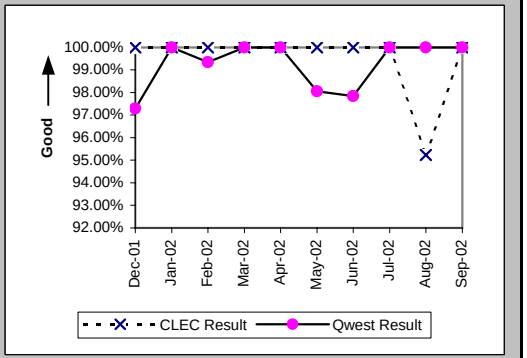
Date	CLEC Order Count
Dec-01	3
Jan-02	1
Feb-02	1
Mar-02	2
Apr-02	1
May-02	3
Jun-02	1
Jul-02	1
Aug-02	4
Sep-02	5



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

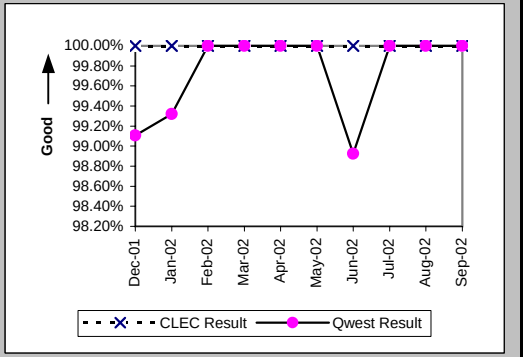
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	4	0	108	111	97.30%	16.22%	-0.57	-1.35	No
Jan-02	12	12	100.00%	4	0	143	143	100.00%	N/A	N/A	N/A	
Feb-02	11	11	100.00%	7	0	152	153	99.35%	8.06%	-0.26	-1.16	No
Mar-02	21	21	100.00%	6	0	96	96	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	5	0	133	133	100.00%	N/A	N/A	N/A	
May-02	16	16	100.00%	4	0	101	103	98.06%	13.80%	-0.52	-1.32	No
Jun-02	20	20	100.00%	3	0	91	93	97.85%	14.51%	-0.6	-1.37	No
Jul-02	24	24	100.00%	1	0	115	115	100.00%	N/A	N/A	N/A	
Aug-02	20	21	95.24%	1	0	100	100	100.00%	N/A	N/A	-0.13	No
Sep-02	25	25	100.00%	4	0	104	104	100.00%	N/A	N/A	N/A	



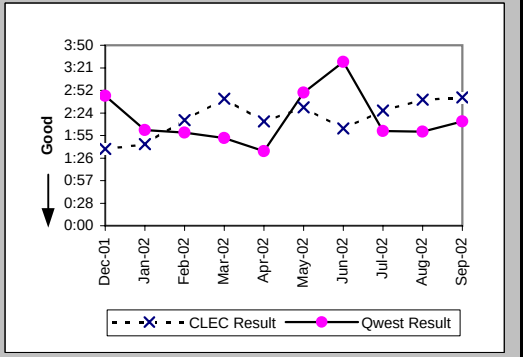
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	13	100.00%	4	0	111	112	99.11%	9.41%	-0.32	-1.2	No
Jan-02	12	12	100.00%	4	0	146	147	99.32%	8.22%	-0.28	-1.17	No
Feb-02	11	11	100.00%	7	0	153	153	100.00%	N/A	N/A	N/A	
Mar-02	21	21	100.00%	6	0	98	98	100.00%	N/A	N/A	N/A	
Apr-02	22	22	100.00%	5	0	133	133	100.00%	N/A	N/A	N/A	
May-02	17	17	100.00%	4	0	103	103	100.00%	N/A	N/A	N/A	
Jun-02	20	20	100.00%	3	0	92	93	98.92%	10.31%	-0.42	-1.26	No
Jul-02	25	25	100.00%	1	0	115	115	100.00%	N/A	N/A	N/A	
Aug-02	22	22	100.00%	1	0	100	100	100.00%	N/A	N/A	N/A	
Sep-02	26	26	100.00%	4	0	105	105	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

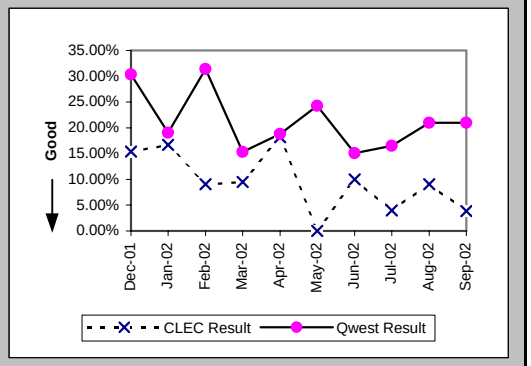
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	21:10	13	1:38	4	0	309:03	112	2:46	6:13	-0.62	-1.38	No
Jan-02	20:53	12	1:44	4	0	299:40	147	2:02	4:35	-0.22	-1.13	No
Feb-02	24:45	11	2:15	7	0	302:20	153	1:59	3:46	0.65	-0.61	No
Mar-02	56:44	21	2:42	6	0	183:31	98	1:52	3:20	1.02	-0.38	No
Apr-02	48:51	22	2:13	5	0	209:35	133	1:35	2:10	1.16	-0.3	No
May-02	42:39	17	2:31	4	0	291:13	103	2:50	5:41	-0.21	-1.13	No
Jun-02	41:23	20	2:04	3	0	324:29	93	3:29	6:59	-0.82	-1.5	No
Jul-02	61:07	25	2:27	1	0	231:58	115	2:01	2:40	0.81	-0.51	No
Aug-02	58:54	22	2:41	1	0	200:49	100	2:00	2:29	0.92	-0.44	No
Sep-02	70:56	26	2:44	4	0	233:32	105	2:13	3:06	0.77	-0.53	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

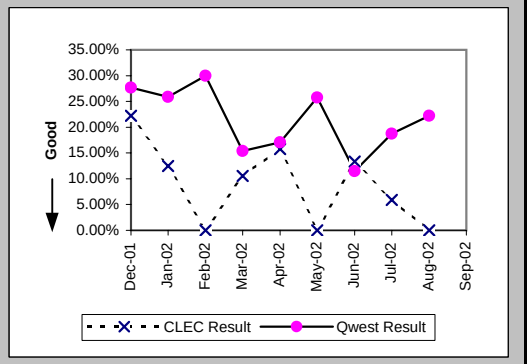
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	13	15.38%	4	0	34	112	30.36%	45.98%	-1.11	-1.68	No
Jan-02	2	12	16.67%	4	0	28	147	19.05%	39.27%	-0.2	-1.12	No
Feb-02	1	11	9.09%	7	0	48	153	31.37%	46.40%	-1.54	-1.94	No
Mar-02	2	21	9.52%	6	0	15	98	15.31%	36.00%	-0.67	-1.41	No
Apr-02	4	22	18.18%	5	0	25	133	18.80%	39.07%	-0.07	-1.04	No
May-02	0	17	0.00%	4	0	25	103	24.27%	42.87%	-2.16	-2.31	No
Jun-02	2	20	10.00%	3	0	14	93	15.05%	35.76%	-0.57	-1.35	No
Jul-02	1	25	4.00%	1	0	19	115	16.52%	37.14%	-1.53	-1.93	No
Aug-02	2	22	9.09%	1	0	21	100	21.00%	40.73%	-1.24	-1.75	No
Sep-02	1	26	3.85%	4	0	22	105	20.95%	40.70%	-1.92	-2.17	No



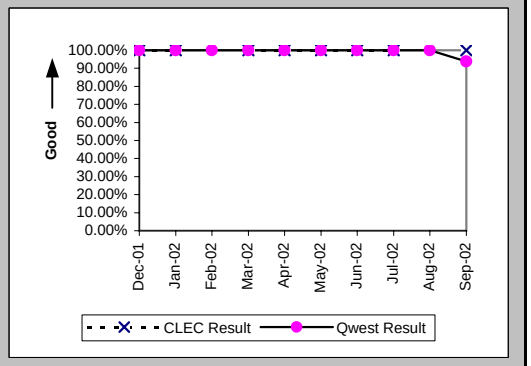
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	9	22.22%	4	0	18	65	27.69%	44.75%	-0.34	-1.21	No
Jan-02	1	8	12.50%	4	0	22	85	25.88%	43.80%	-0.83	-1.5	No
Feb-02	0	8	0.00%	7	0	27	90	30.00%	45.83%	-1.77	-2.08	No
Mar-02	2	19	10.53%	6	0	8	52	15.38%	36.08%	-0.5	-1.31	No
Apr-02	3	19	15.79%	5	0	14	82	17.07%	37.63%	-0.13	-1.08	No
May-02	0	12	0.00%	4	0	17	66	25.76%	43.73%	-1.88	-2.14	No
Jun-02	2	15	13.33%	3	0	7	61	11.48%	31.87%	0.21	-0.87	No
Jul-02	1	17	5.88%	1	0	12	64	18.75%	39.03%	-1.21	-1.73	No
Aug-02	0	14	0.00%	1	0	12	54	22.22%	41.57%	-1.78	-2.08	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

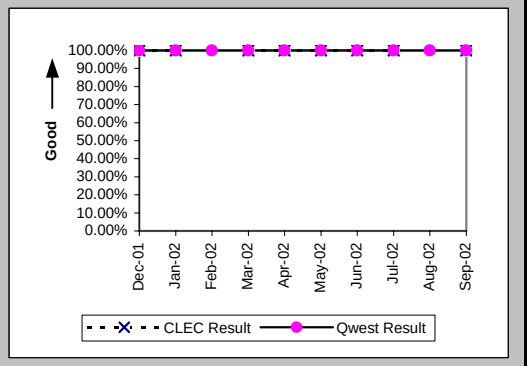
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	1	0	33	33	100.00%	N/A	N/A	N/A	
Feb-02						27	27	100.00%	0.00%			
Mar-02	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						14	14	100.00%	0.00%			
Sep-02	2	2	100.00%	1	0	15	16	93.75%	24.21%	-0.34	-1.21	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

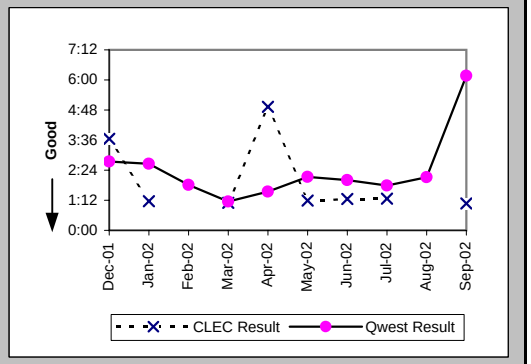
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	1	0	34	34	100.00%	N/A	N/A	N/A	
Feb-02						28	28	100.00%	0.00%			
Mar-02	3	3	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	3	3	100.00%	3	0	9	9	100.00%	N/A	N/A	N/A	
May-02	5	5	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	4	4	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02	5	5	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02						15	15	100.00%	0.00%			
Sep-02	2	2	100.00%	1	0	17	17	100.00%	N/A	N/A	N/A	



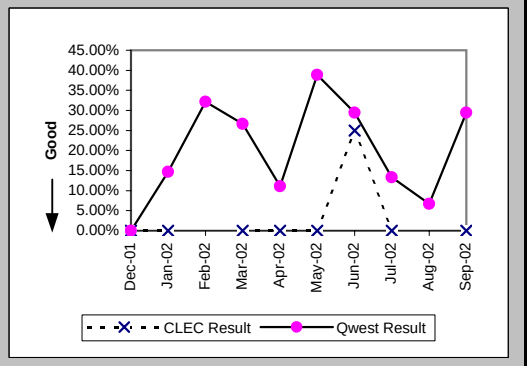
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:39	1	3:39	0	0	41:12	15	2:45	3:25	0.52	-0.68	No
Jan-02	3:31	3	1:10	1	0	89:52	34	2:39	4:07	-0.59	-1.36	No
Feb-02						50:44	28	1:49	4:09			
Mar-02	3:17	3	1:06	0	0	17:13	15	1:09	1:14	-0.07	-1.04	No
Apr-02	14:48	3	4:56	3	0	13:54	9	1:33	2:42	1.51	-0.08	No
May-02	5:55	5	1:11	0	0	38:21	18	2:08	2:24	-0.78	-1.47	No
Jun-02	5:02	4	1:15	1	0	34:04	17	2:00	1:29	-0.91	-1.55	No
Jul-02	6:19	5	1:16	1	0	26:44	15	1:47	2:03	-0.49	-1.3	No
Aug-02						31:46	15	2:07	3:03			
Sep-02	2:07	2	1:04	1	0	104:43	17	6:10	14:06	-0.48	-1.29	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

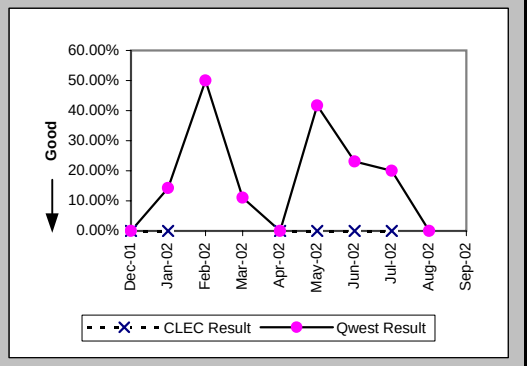
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	15	0.00%	N/A	N/A	N/A	
Jan-02	0	3	0.00%	1	0	5	34	14.71%	35.42%	-0.69	-1.42	No
Feb-02						9	28	32.14%	46.70%			
Mar-02	0	3	0.00%	0	0	4	15	26.67%	44.22%	-0.95	-1.58	No
Apr-02	0	3	0.00%	3	0	1	9	11.11%	31.43%	-0.53	-1.32	No
May-02	0	5	0.00%	0	0	7	18	38.89%	48.75%	-1.58	-1.96	No
Jun-02	1	4	25.00%	1	0	5	17	29.41%	45.56%	-0.17	-1.11	No
Jul-02	0	5	0.00%	1	0	2	15	13.33%	33.99%	-0.76	-1.46	No
Aug-02						1	15	6.67%	24.94%			
Sep-02	0	2	0.00%	1	0	5	17	29.41%	45.56%	-0.86	-1.52	No



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

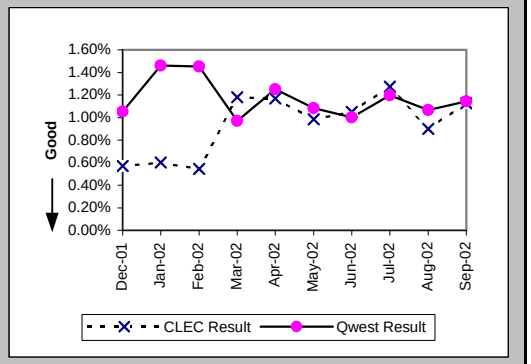
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	10	0.00%	N/A	N/A	N/A	
Jan-02	0	1	0.00%	1	0	3	21	14.29%	34.99%	-0.4	-1.24	No
Feb-02						6	12	50.00%	50.00%			
Mar-02						1	9	11.11%	31.43%			
Apr-02	0	3	0.00%	3	0	0	4	0.00%	N/A	N/A	N/A	
May-02	0	3	0.00%	0	0	5	12	41.67%	49.30%	-1.31	-1.8	No
Jun-02	0	1	0.00%	1	0	3	13	23.08%	42.13%	-0.53	-1.32	No
Jul-02	0	1	0.00%	1	0	2	10	20.00%	40.00%	-0.48	-1.29	No
Aug-02						0	8	0.00%	0.00%			
Sep-02												



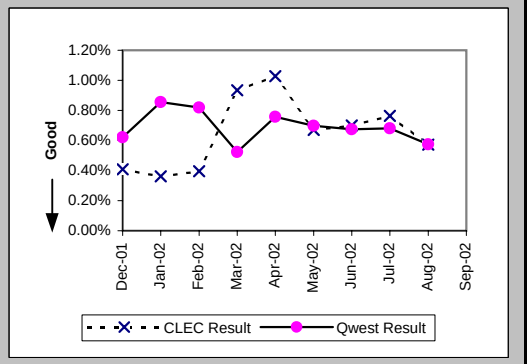
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	2452	0.57%	4	0	127	12080	1.05%	10.20%	-2.13	-2.29	No
Jan-02	15	2490	0.60%	5	0	181	12396	1.46%	12.00%	-3.26	-2.98	No
Feb-02	11	2018	0.55%	9	0	181	12464	1.45%	11.96%	-3.16	-2.92	No
Mar-02	24	2036	1.18%	6	0	113	11642	0.97%	9.80%	0.88	-0.46	No
Apr-02	25	2141	1.17%	8	0	142	11358	1.25%	11.11%	-0.32	-1.19	No
May-02	22	2237	0.98%	4	0	121	11164	1.08%	10.35%	-0.42	-1.25	No
Jun-02	24	2287	1.05%	4	0	110	10980	1.00%	9.96%	0.21	-0.87	No
Jul-02	30	2355	1.27%	2	0	130	10866	1.20%	10.87%	0.31	-0.81	No
Aug-02	22	2445	0.90%	2	0	115	10785	1.07%	10.27%	-0.72	-1.44	No
Sep-02	28	2489	1.12%	5	0	122	10666	1.14%	10.63%	-0.08	-1.05	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

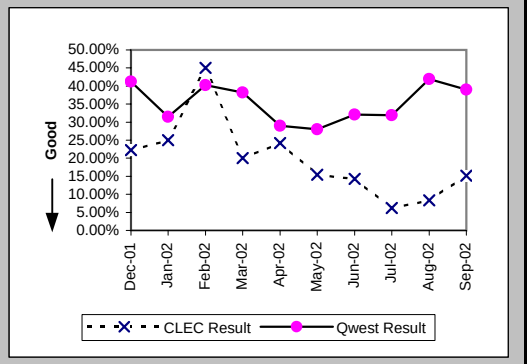
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	2452	0.41%	4	0	75	12080	0.62%	7.86%	-1.22	-1.74	No
Jan-02	9	2490	0.36%	5	0	106	12396	0.86%	9.21%	-2.44	-2.48	No
Feb-02	8	2018	0.40%	9	0	102	12464	0.82%	9.01%	-1.95	-2.19	No
Mar-02	19	2036	0.93%	6	0	61	11642	0.52%	7.22%	2.36	0.43	Yes
Apr-02	22	2141	1.03%	8	0	86	11358	0.76%	8.67%	1.32	-0.2	No
May-02	15	2237	0.67%	4	0	78	11164	0.70%	8.33%	-0.15	-1.09	No
Jun-02	16	2287	0.70%	4	0	74	10980	0.67%	8.18%	0.14	-0.92	No
Jul-02	18	2355	0.76%	2	0	74	10866	0.68%	8.22%	0.45	-0.73	No
Aug-02	14	2445	0.57%	2	0	62	10785	0.57%	7.56%	-0.01	-1.01	No
Sep-02												



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

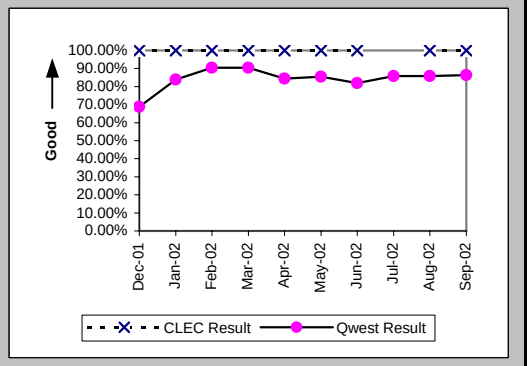
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	18	22.22%	0	0	89	216	41.20%	49.22%	-1.57	-1.96	No
Jan-02	5	20	25.00%	0	0	83	264	31.44%	46.43%	-0.6	-1.36	No
Feb-02	9	20	45.00%	0	0	122	303	40.26%	49.04%	0.41	-0.75	No
Mar-02	6	30	20.00%	0	0	70	183	38.25%	48.60%	-1.91	-2.16	No
Apr-02	8	33	24.24%	0	0	58	200	29.00%	45.38%	-0.56	-1.34	No
May-02	4	26	15.38%	0	0	47	168	27.98%	44.89%	-1.33	-1.81	No
Jun-02	4	28	14.29%	0	0	52	162	32.10%	46.69%	-1.86	-2.13	No
Jul-02	2	32	6.25%	0	0	61	191	31.94%	46.62%	-2.88	-2.75	No
Aug-02	2	24	8.33%	0	0	83	198	41.92%	49.34%	-3.15	-2.91	No
Sep-02	5	33	15.15%	0	0	78	200	39.00%	48.78%	-2.6	-2.58	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

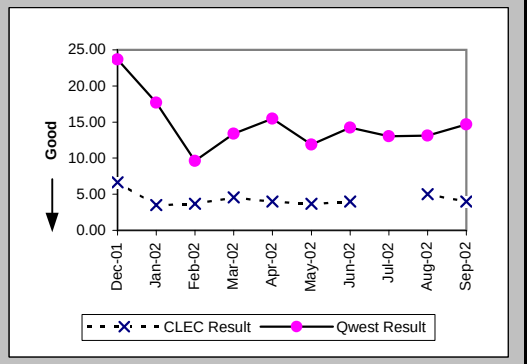
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	0	0	150	218	68.81%	46.33%	-1.98	-2.2	No
Jan-02	3	3	100.00%	0	0	290	346	83.82%	36.83%	-0.76	-1.46	No
Feb-02	4	4	100.00%	0	0	321	355	90.42%	29.43%	-0.65	-1.39	No
Mar-02	12	12	100.00%	0	0	178	197	90.36%	29.52%	-1.1	-1.67	No
Apr-02	6	6	100.00%	0	0	228	270	84.44%	36.24%	-1.04	-1.63	No
May-02	3	3	100.00%	0	0	170	199	85.43%	35.28%	-0.71	-1.43	No
Jun-02	3	3	100.00%	0	0	164	200	82.00%	38.42%	-0.81	-1.49	No
Jul-02						194	226	85.84%	34.86%			
Aug-02	1	1	100.00%	0	0	280	326	85.89%	34.81%	-0.4	-1.25	No
Sep-02	3	3	100.00%	0	0	296	343	86.30%	34.39%	-0.69	-1.42	No



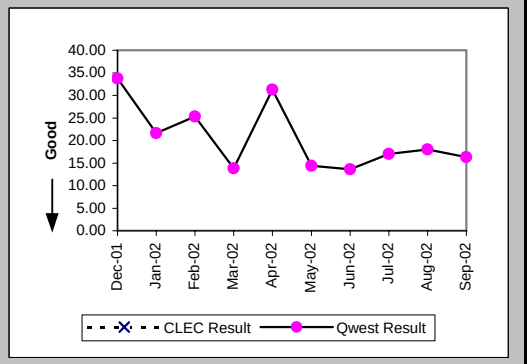
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	6	6.67	3	0	7886	333	23.68	23.39	-1.77	-2.07	No
Jan-02	7	2	3.50	1	0	7893	446	17.70	16.74	-1.2	-1.73	No
Feb-02	11	3	3.67	1	0	3978	413	9.63	15.36	-0.67	-1.41	No
Mar-02	41	9	4.56	3	0	3270	244	13.40	11.03	-2.36	-2.44	No
Apr-02	16	4	4.00	2	0	5488	355	15.46	18.29	-1.25	-1.76	No
May-02	11	3	3.67	0	0	3231	272	11.88	8.35	-1.69	-2.03	No
Jun-02	8	2	4.00	1	0	3946	277	14.25	10.00	-1.44	-1.88	No
Jul-02						3694	284	13.01	9.40			
Aug-02	5	1	5.00	0	0	5022	383	13.11	11.20	-0.72	-1.44	No
Sep-02	12	3	4.00	0	0	5775	394	14.66	10.86	-1.69	-2.03	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

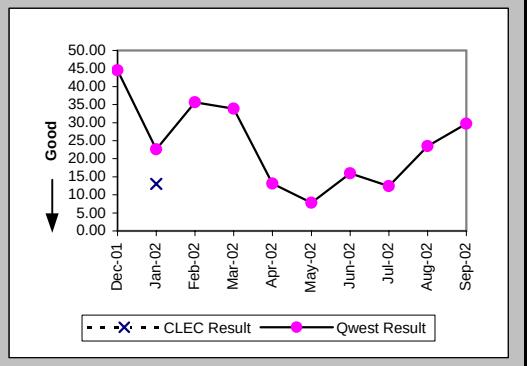
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2566	76	33.76	49.05			
Jan-02						1818	84	21.64	15.15			
Feb-02						936	37	25.30	30.58			
Mar-02						235	17	13.82	10.93			
Apr-02						1377	44	31.30	36.77			
May-02						460	32	14.38	11.39			
Jun-02						655	48	13.65	13.23			
Jul-02						595	35	17.00	17.11			
Aug-02						739	41	18.02	13.43			
Sep-02						733	45	16.29	10.40			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

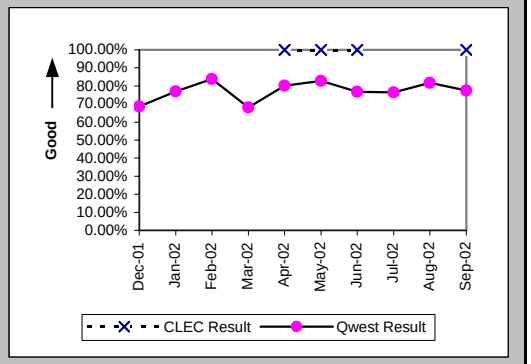
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1156	26	44.46	28.98			
Jan-02	13	1	13.00	0	0	271	12	22.58	17.69	-0.52	-1.32	No
Feb-02						214	6	35.67	29.69			
Mar-02						237	7	33.86	16.51			
Apr-02						105	8	13.12	19.03			
May-02						47	6	7.83	7.14			
Jun-02						64	4	16.00	14.58			
Jul-02						87	7	12.43	8.85			
Aug-02						447	19	23.53	19.78			
Sep-02						386	13	29.69	14.40			



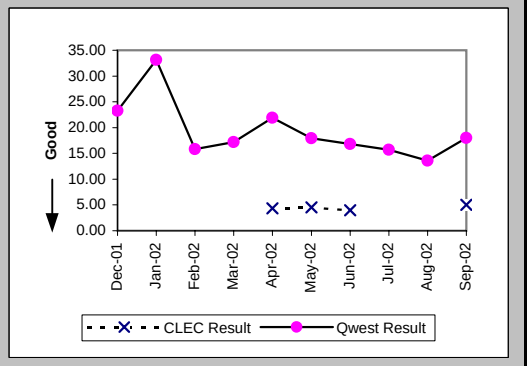
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	86	68.60%	46.41%			
Jan-02						133	173	76.88%	42.16%			
Feb-02						136	162	83.95%	36.71%			
Mar-02						49	72	68.06%	46.63%			
Apr-02	3	3	100.00%	0	0	105	131	80.15%	39.89%	-0.85	-1.52	No
May-02	2	2	100.00%	0	0	72	87	82.76%	37.77%	-0.64	-1.39	No
Jun-02	1	1	100.00%	0	0	76	99	76.77%	42.23%	-0.55	-1.33	No
Jul-02						78	102	76.47%	42.42%			
Aug-02						116	142	81.69%	38.67%			
Sep-02	1	1	100.00%	0	0	117	151	77.48%	41.77%	-0.54	-1.33	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

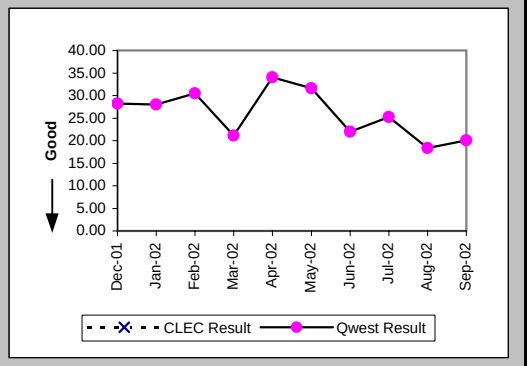
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3309	142	23.30	25.18			
Jan-02						7185	217	33.11	34.11			
Feb-02						2928	185	15.83	23.18			
Mar-02						2426	141	17.21	14.47			
Apr-02	13	3	4.33	0	0	3793	173	21.92	22.91	-1.32	-1.8	No
May-02	9	2	4.50	0	0	2529	141	17.94	18.91	-1	-1.61	No
Jun-02	4	1	4.00	0	0	2492	148	16.84	15.97	-0.8	-1.49	No
Jul-02						2388	152	15.71	15.13			
Aug-02						2355	173	13.61	11.73			
Sep-02	5	1	5.00	0	0	3153	175	18.02	16.81	-0.77	-1.47	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

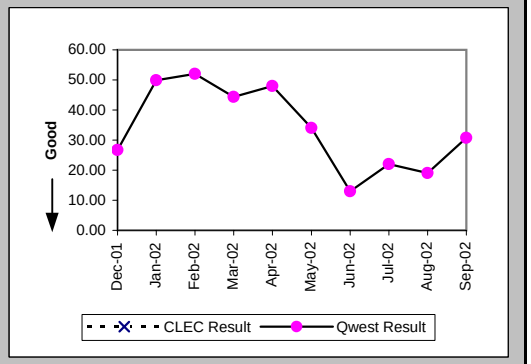
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1242	44	28.23	24.78			
Jan-02						1595	57	27.98	27.63			
Feb-02						915	30	30.50	21.91			
Mar-02						550	26	21.15	18.87			
Apr-02						988	29	34.07	38.52			
May-02						664	21	31.62	34.90			
Jun-02						747	34	21.97	23.21			
Jul-02						732	29	25.24	24.88			
Aug-02						551	30	18.37	17.34			
Sep-02						702	35	20.06	19.48			



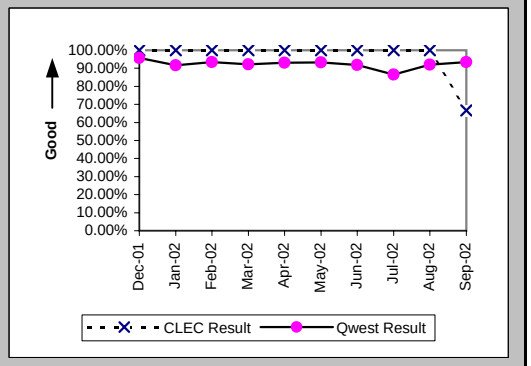
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	6	26.67	20.91			
Jan-02						698	14	49.86	28.07			
Feb-02						364	7	52.00	42.08			
Mar-02						222	5	44.40	24.51			
Apr-02						288	6	48.00	36.49			
May-02						68	2	34.00	31.11			
Jun-02						13	1	13.00				
Jul-02						44	2	22.00	21.21			
Aug-02						38	2	19.00	11.31			
Sep-02						246	8	30.75	30.16			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

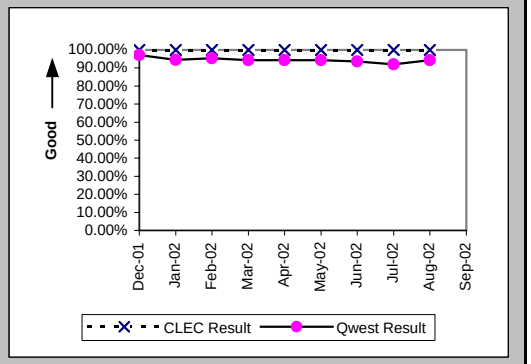
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	618	645	95.81%	20.03%	-0.55	-1.33	No
Jan-02	7	7	100.00%	0	0	556	607	91.60%	27.74%	-0.8	-1.48	No
Feb-02	4	4	100.00%	0	0	621	664	93.52%	24.61%	-0.52	-1.32	No
Mar-02	8	8	100.00%	0	0	462	501	92.22%	26.79%	-0.82	-1.5	No
Apr-02	11	11	100.00%	0	0	432	464	93.10%	25.34%	-0.89	-1.54	No
May-02	7	7	100.00%	0	0	440	472	93.22%	25.14%	-0.71	-1.43	No
Jun-02	5	5	100.00%	0	0	391	426	91.78%	27.46%	-0.67	-1.4	No
Jul-02	2	2	100.00%	0	0	380	439	86.56%	34.11%	-0.56	-1.34	No
Aug-02	1	1	100.00%	0	0	461	501	92.02%	27.10%	-0.29	-1.18	No
Sep-02	2	3	66.67%	0	0	537	575	93.39%	24.84%	1.29	-0.22	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

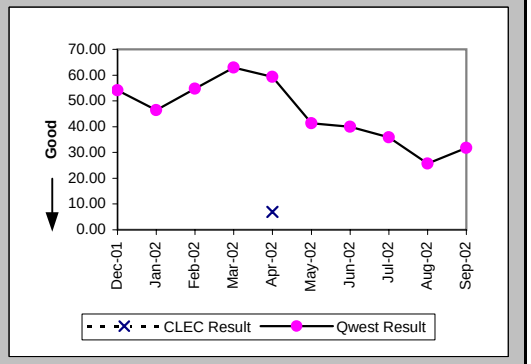
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	0	0	627	645	97.21%	16.47%	-0.45	-1.27	No
Jan-02	7	7	100.00%	0	0	574	607	94.56%	22.67%	-0.63	-1.38	No
Feb-02	4	4	100.00%	0	0	633	664	95.33%	21.10%	-0.44	-1.27	No
Mar-02	8	8	100.00%	0	0	473	501	94.41%	22.97%	-0.68	-1.42	No
Apr-02	11	11	100.00%	0	0	438	464	94.40%	23.00%	-0.8	-1.49	No
May-02	7	7	100.00%	0	0	445	472	94.28%	23.22%	-0.65	-1.39	No
Jun-02	5	5	100.00%	0	0	399	426	93.66%	24.36%	-0.58	-1.35	No
Jul-02	2	2	100.00%	0	0	404	439	92.03%	27.09%	-0.42	-1.25	No
Aug-02	1	1	100.00%	0	0	473	501	94.41%	22.97%	-0.24	-1.15	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

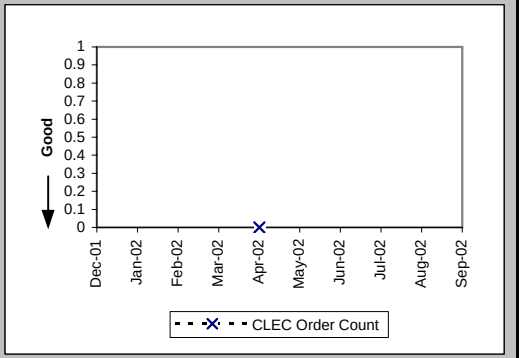
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3738	69	54.17	71.42			
Jan-02						4408	95	46.40	64.70			
Feb-02						5144	94	54.72	69.31			
Mar-02						4967	79	62.87	79.79			
Apr-02	7	1	7.00	0	0	4032	68	59.29	91.29	-0.57	-1.35	No
May-02						3388	82	41.32	77.06			
Jun-02						3234	81	39.93	57.58			
Jul-02						3844	107	35.93	56.49			
Aug-02						2955	115	25.70	43.85			
Sep-02						3054	96	31.81	51.53			



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

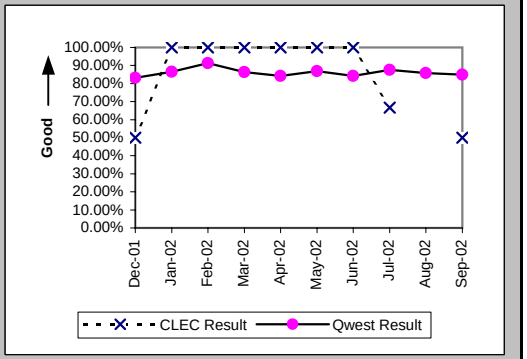
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	0
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

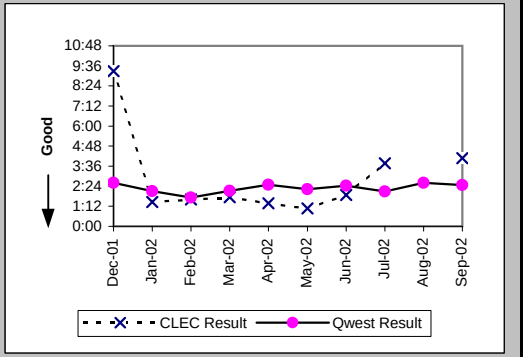
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	228	274	83.21%	37.38%	0.96	-0.42	No
Jan-02	2	2	100.00%	1	0	256	296	86.49%	34.19%	-0.56	-1.34	No
Feb-02	2	2	100.00%	0	0	198	217	91.24%	28.27%	-0.44	-1.27	No
Mar-02	4	4	100.00%	0	0	233	270	86.30%	34.39%	-0.79	-1.48	No
Apr-02	2	2	100.00%	0	0	236	280	84.29%	36.39%	-0.61	-1.37	No
May-02	4	4	100.00%	1	0	240	276	86.96%	33.68%	-0.77	-1.47	No
Jun-02	5	5	100.00%	1	0	246	292	84.25%	36.43%	-0.96	-1.58	No
Jul-02	2	3	66.67%	1	0	270	308	87.66%	32.89%	0.89	-0.46	No
Aug-02						242	282	85.82%	34.89%			
Sep-02	1	2	50.00%	1	0	196	231	84.85%	35.86%	1.02	-0.38	No



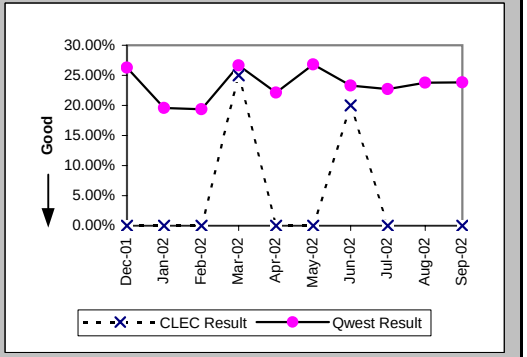
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18:33	2	9:17	0	0	714:01	274	2:36	4:04	1.67	0.02	Yes
Jan-02	2:53	2	1:27	1	0	623:35	296	2:06	2:41	-0.35	-1.21	No
Feb-02	3:11	2	1:36	0	0	373:26	217	1:43	2:21	-0.08	-1.05	No
Mar-02	6:56	4	1:44	0	0	576:40	270	2:08	2:52	-0.28	-1.17	No
Apr-02	2:47	2	1:23	0	0	696:55	280	2:29	2:45	-0.56	-1.34	No
May-02	4:16	4	1:04	1	0	609:54	276	2:13	2:31	-0.9	-1.55	No
Jun-02	9:25	5	1:53	1	0	712:26	292	2:26	5:03	-0.24	-1.15	No
Jul-02	11:19	3	3:46	1	0	644:13	308	2:05	2:22	1.08	-0.35	No
Aug-02						732:35	282	2:36	3:42			
Sep-02	8:10	2	4:05	1	0	570:50	231	2:28	3:06	1.04	-0.37	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

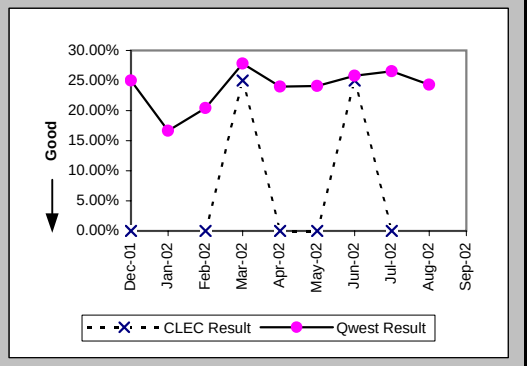
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	72	274	26.28%	44.01%	-0.84	-1.51	No
Jan-02	0	2	0.00%	1	0	58	296	19.59%	39.69%	-0.7	-1.42	No
Feb-02	0	2	0.00%	0	0	42	217	19.35%	39.51%	-0.69	-1.42	No
Mar-02	1	4	25.00%	0	0	72	270	26.67%	44.22%	-0.07	-1.05	No
Apr-02	0	2	0.00%	0	0	62	280	22.14%	41.52%	-0.75	-1.46	No
May-02	0	4	0.00%	1	0	74	276	26.81%	44.30%	-1.2	-1.73	No
Jun-02	1	5	20.00%	1	0	68	292	23.29%	42.27%	-0.17	-1.1	No
Jul-02	0	3	0.00%	1	0	70	308	22.73%	41.91%	-0.93	-1.57	No
Aug-02						67	282	23.76%	42.56%			
Sep-02	0	2	0.00%	1	0	55	231	23.81%	42.59%	-0.79	-1.48	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

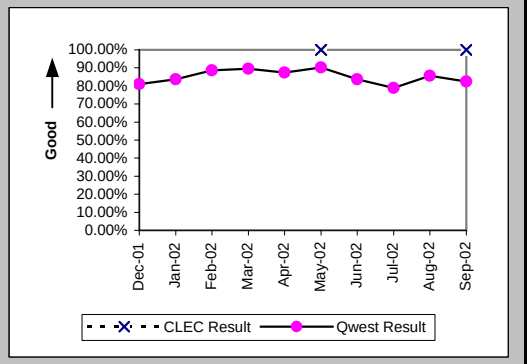
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	47	188	25.00%	43.30%	-0.81	-1.49	No
Jan-02						34	204	16.67%	37.27%			
Feb-02	0	2	0.00%	0	0	30	147	20.41%	40.30%	-0.71	-1.43	No
Mar-02	1	4	25.00%	0	0	54	194	27.84%	44.82%	-0.13	-1.08	No
Apr-02	0	2	0.00%	0	0	52	217	23.96%	42.69%	-0.79	-1.48	No
May-02	0	1	0.00%	1	0	52	216	24.07%	42.75%	-0.56	-1.34	No
Jun-02	1	4	25.00%	1	0	56	217	25.81%	43.76%	-0.04	-1.02	No
Jul-02	0	2	0.00%	1	0	56	211	26.54%	44.15%	-0.85	-1.51	No
Aug-02						52	214	24.30%	42.89%			
Sep-02												



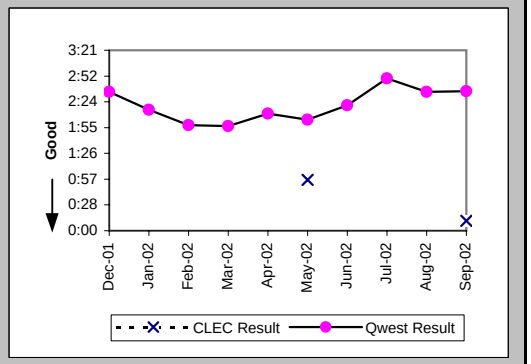
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	164	81.10%	39.15%			
Jan-02						113	135	83.70%	36.93%			
Feb-02						101	114	88.60%	31.79%			
Mar-02						120	134	89.55%	30.59%			
Apr-02						124	142	87.32%	33.27%			
May-02	2	2	100.00%	2	0	138	153	90.20%	29.74%	-0.46	-1.28	No
Jun-02						139	166	83.73%	36.90%			
Jul-02						135	171	78.95%	40.77%			
Aug-02						113	132	85.61%	35.10%			
Sep-02	1	1	100.00%	0	0	122	148	82.43%	38.05%	-0.46	-1.28	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

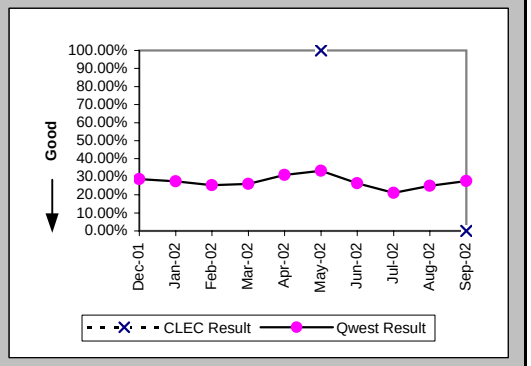
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						423:41	164	2:35	3:44			
Jan-02						303:13	135	2:15	2:46			
Feb-02						224:49	114	1:58	2:31			
Mar-02						261:55	134	1:57	2:26			
Apr-02						309:01	142	2:11	3:00			
May-02	1:55	2	0:57	2	0	316:50	153	2:04	2:33	-0.61	-1.37	No
Jun-02						387:14	166	2:20	2:47			
Jul-02						485:54	171	2:50	3:28			
Aug-02						340:59	132	2:35	2:54			
Sep-02	0:11	1	0:11	0	0	384:03	148	2:36	3:36	-0.67	-1.41	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

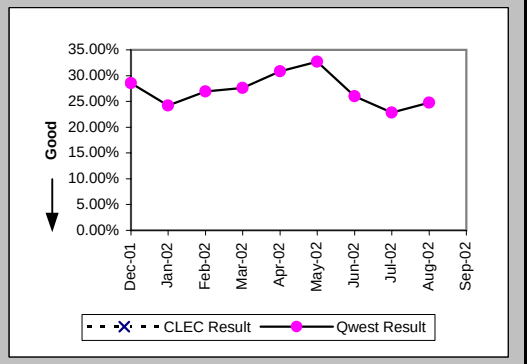
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	164	28.66%	45.22%			
Jan-02						37	135	27.41%	44.60%			
Feb-02						29	114	25.44%	43.55%			
Mar-02						35	134	26.12%	43.93%			
Apr-02						44	142	30.99%	46.24%			
May-02	2	2	100.00%	2	0	51	153	33.33%	47.14%	1.62	-0.01	No
Jun-02						44	166	26.51%	44.14%			
Jul-02						36	171	21.05%	40.77%			
Aug-02						33	132	25.00%	43.30%			
Sep-02	0	1	0.00%	0	0	41	148	27.70%	44.75%	-0.62	-1.38	No



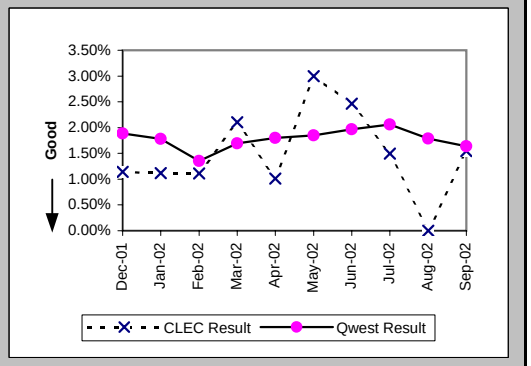
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	119	28.57%	45.18%			
Jan-02						22	91	24.18%	42.81%			
Feb-02						21	78	26.92%	44.36%			
Mar-02						24	87	27.59%	44.69%			
Apr-02						33	107	30.84%	46.18%			
May-02						34	104	32.69%	46.91%			
Jun-02						32	123	26.02%	43.87%			
Jul-02						29	127	22.83%	41.98%			
Aug-02						23	93	24.73%	43.15%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

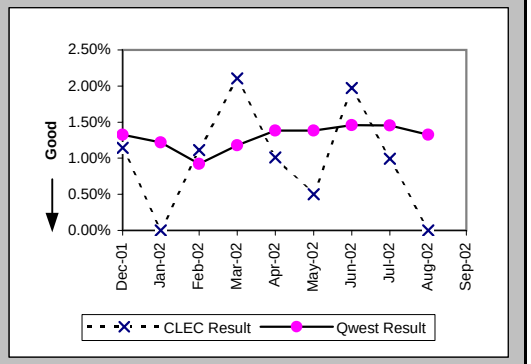
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	175	1.14%	0	0	438	23202	1.89%	13.61%	-0.72	-1.44	No
Jan-02	2	179	1.12%	1	0	431	24219	1.78%	13.22%	-0.67	-1.41	No
Feb-02	2	180	1.11%	0	0	331	24442	1.35%	11.56%	-0.28	-1.17	No
Mar-02	4	190	2.11%	0	0	404	23859	1.69%	12.90%	0.49	-0.7	No
Apr-02	2	198	1.01%	0	0	422	23438	1.80%	13.30%	-0.83	-1.51	No
May-02	6	200	3.00%	3	0	429	23164	1.85%	13.48%	1.16	-0.3	No
Jun-02	5	203	2.46%	1	0	458	23283	1.97%	13.89%	0.55	-0.67	No
Jul-02	3	201	1.49%	1	0	479	23229	2.06%	14.21%	-0.57	-1.34	No
Aug-02	0	195	0.00%	0	0	414	23178	1.79%	13.24%	-1.88	-2.14	No
Sep-02	3	194	1.55%	1	0	379	23124	1.64%	12.70%	-0.1	-1.06	No



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

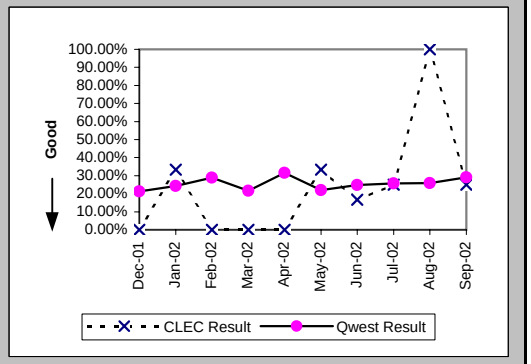
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	175	1.14%	0	0	307	23202	1.32%	11.43%	-0.21	-1.13	No
Jan-02	0	179	0.00%	0	0	295	24219	1.22%	10.97%	-1.48	-1.9	No
Feb-02	2	180	1.11%	0	0	225	24442	0.92%	9.55%	0.34	-0.79	No
Mar-02	4	190	2.11%	0	0	281	23859	1.18%	10.79%	1.12	-0.32	No
Apr-02	2	198	1.01%	0	0	324	23438	1.38%	11.68%	-0.45	-1.27	No
May-02	1	200	0.50%	3	0	320	23164	1.38%	11.67%	-1.06	-1.65	No
Jun-02	4	203	1.97%	1	0	340	23283	1.46%	12.00%	0.64	-0.61	No
Jul-02	2	201	1.00%	1	0	338	23229	1.46%	11.97%	-0.54	-1.33	No
Aug-02	0	195	0.00%	0	0	307	23178	1.32%	11.43%	-1.61	-1.98	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

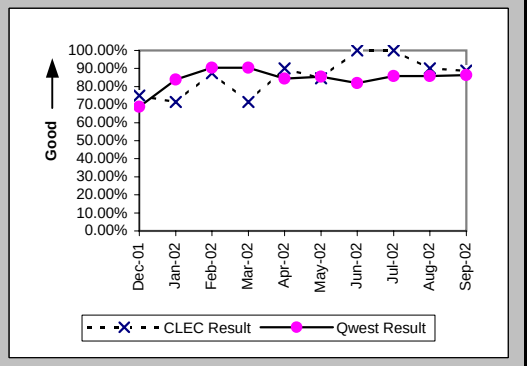
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	118	556	21.22%	40.89%	-0.73	-1.45	No
Jan-02	1	3	33.33%	0	0	138	569	24.25%	42.86%	0.35	-0.79	No
Feb-02	0	2	0.00%	0	0	135	466	28.97%	45.36%	-0.9	-1.55	No
Mar-02	0	4	0.00%	0	0	112	516	21.71%	41.22%	-1.05	-1.64	No
Apr-02	0	2	0.00%	0	0	195	617	31.60%	46.49%	-0.96	-1.58	No
May-02	3	9	33.33%	0	0	121	550	22.00%	41.42%	0.79	-0.52	No
Jun-02	1	6	16.67%	0	0	151	609	24.79%	43.18%	-0.46	-1.28	No
Jul-02	1	4	25.00%	0	0	166	645	25.74%	43.72%	-0.03	-1.02	No
Aug-02	1	1	100.00%	0	0	144	558	25.81%	43.76%	1.14	-0.31	No
Sep-02	1	4	25.00%	0	0	155	534	29.03%	45.39%	-0.18	-1.11	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

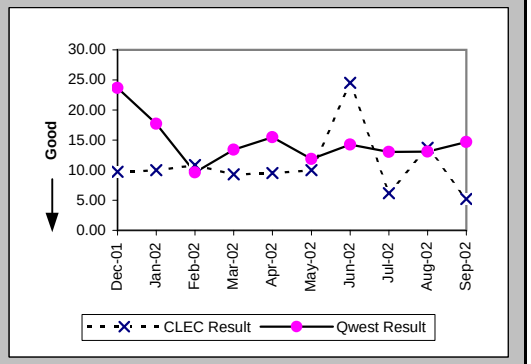
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	5	1	150	218	68.81%	46.33%	-0.26	-1.16	No
Jan-02	5	7	71.43%	10	0	290	346	83.82%	36.83%	0.82	-0.5	No
Feb-02	7	8	87.50%	6	0	321	355	90.42%	29.43%	0.31	-0.81	No
Mar-02	5	7	71.43%	2	0	178	197	90.36%	29.52%	1.37	-0.16	No
Apr-02	9	10	90.00%	9	0	228	270	84.44%	36.24%	-0.48	-1.29	No
May-02	11	13	84.62%	6	0	170	199	85.43%	35.28%	0.12	-0.93	No
Jun-02	9	9	100.00%	10	0	164	200	82.00%	38.42%	-1.37	-1.84	No
Jul-02	8	8	100.00%	3	0	194	226	85.84%	34.86%	-1.13	-1.69	No
Aug-02	18	20	90.00%	9	0	280	326	85.89%	34.81%	-0.51	-1.31	No
Sep-02	16	18	88.89%	2	0	296	343	86.30%	34.39%	-0.31	-1.19	No



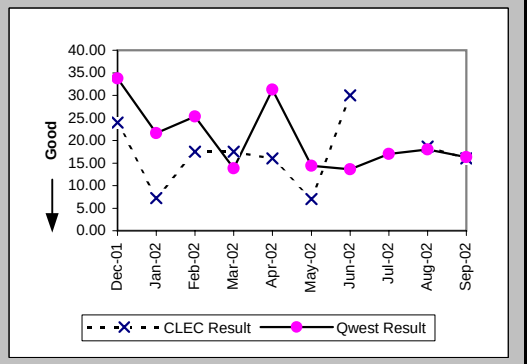
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	7	9.71	1	1	7886	333	23.68	23.39	-1.56	-1.95	No
Jan-02	120	12	10.00	5	0	7893	446	17.70	16.74	-1.57	-1.96	No
Feb-02	130	12	10.83	2	0	3978	413	9.63	15.36	0.56	-0.66	No
Mar-02	56	6	9.33	3	0	3270	244	13.40	11.03	-0.89	-1.54	No
Apr-02	124	13	9.54	6	0	5488	355	15.46	18.29	-1.15	-1.7	No
May-02	90	9	10.00	10	0	3231	272	11.88	8.35	-0.66	-1.4	No
Jun-02	49	2	24.50	17	0	3946	277	14.25	10.00	1.48	-0.1	No
Jul-02	37	6	6.17	5	0	3694	284	13.01	9.40	-1.76	-2.07	No
Aug-02	96	7	13.71	22	0	5022	383	13.11	11.20	0.35	-0.79	No
Sep-02	47	9	5.22	11	0	5775	394	14.66	10.86	-2.58	-2.57	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

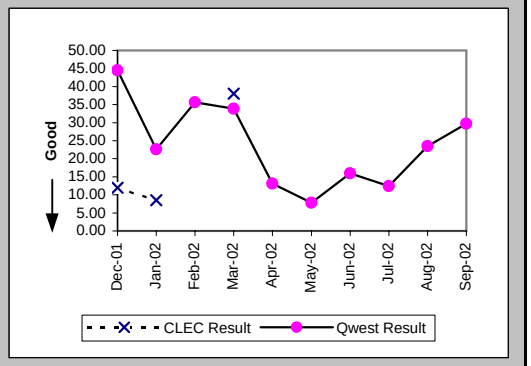
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	48	2	24.00	3	0	2566	76	33.76	49.05	-0.28	-1.17	No
Jan-02	29	4	7.25	6	0	1818	84	21.64	15.15	-1.86	-2.13	No
Feb-02	35	2	17.50	5	0	936	37	25.30	30.58	-0.35	-1.21	No
Mar-02	35	2	17.50	1	0	235	17	13.82	10.93	0.53	-0.68	No
Apr-02	16	1	16.00	9	0	1377	44	31.30	36.77	-0.41	-1.25	No
May-02	21	3	7.00	5	0	460	32	14.38	11.39	-1.07	-1.65	No
Jun-02	60	2	30.00	8	0	655	48	13.65	13.23	1.35	-0.18	No
Jul-02						595	35	17.00	17.11			
Aug-02	56	3	18.67	8	0	739	41	18.02	13.43	0.13	-0.92	No
Sep-02	32	2	16.00	2	0	733	45	16.29	10.40	-0.04	-1.02	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

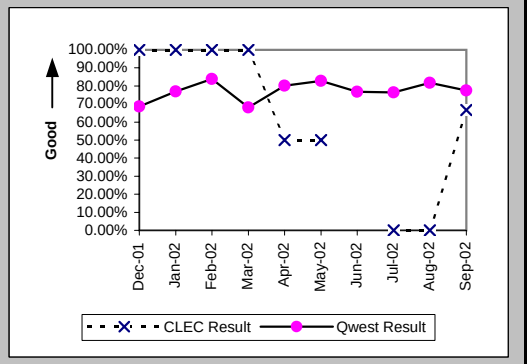
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	12	1	12.00	0	1	1156	26	44.46	28.98	-1.1	-1.67	No
Jan-02	17	2	8.50	0	0	271	12	22.58	17.69	-1.04	-1.63	No
Feb-02						214	6	35.67	29.69			
Mar-02	38	1	38.00	0	0	237	7	33.86	16.51	0.29	-0.83	No
Apr-02						105	8	13.12	19.03			
May-02						47	6	7.83	7.14			
Jun-02						64	4	16.00	14.58			
Jul-02						87	7	12.43	8.85			
Aug-02						447	19	23.53	19.78			
Sep-02						386	13	29.69	14.40			



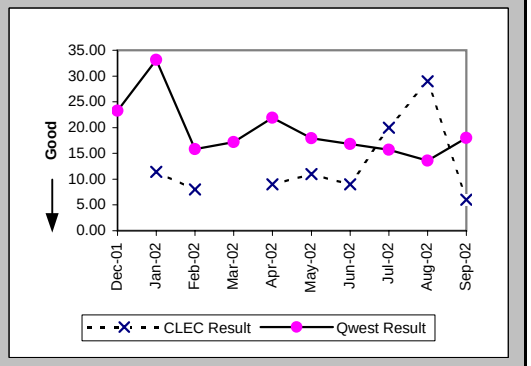
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	59	86	68.60%	46.41%	-0.67	-1.41	No
Jan-02	3	3	100.00%	2	0	133	173	76.88%	42.16%	-0.94	-1.57	No
Feb-02	1	1	100.00%	0	0	136	162	83.95%	36.71%	-0.44	-1.27	No
Mar-02	1	1	100.00%	0	0	49	72	68.06%	46.63%	-0.68	-1.41	No
Apr-02	1	2	50.00%	1	0	105	131	80.15%	39.89%	0.83	-0.5	No
May-02	1	2	50.00%	0	0	72	87	82.76%	37.77%	0.92	-0.44	No
Jun-02						76	99	76.77%	42.23%			
Jul-02	0	1	0.00%	1	0	78	102	76.47%	42.42%	1.19	-0.28	No
Aug-02	0	2	0.00%	0	0	116	142	81.69%	38.67%	2.15	0.31	Yes
Sep-02	2	3	66.67%	0	0	117	151	77.48%	41.77%	0.4	-0.76	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

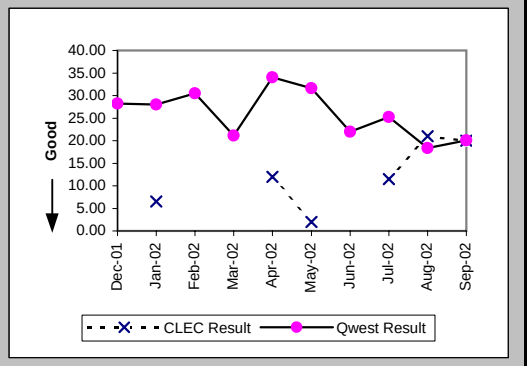
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3309	142	23.30	25.18			
Jan-02	57	5	11.40	0	0	7185	217	33.11	34.11	-1.41	-1.86	No
Feb-02	8	1	8.00	0	0	2928	185	15.83	23.18	-0.34	-1.2	No
Mar-02						2426	141	17.21	14.47			
Apr-02	9	1	9.00	2	0	3793	173	21.92	22.91	-0.56	-1.34	No
May-02	11	1	11.00	1	0	2529	141	17.94	18.91	-0.37	-1.22	No
Jun-02	9	1	9.00	0	0	2492	148	16.84	15.97	-0.49	-1.3	No
Jul-02	20	1	20.00	1	0	2388	152	15.71	15.13	0.84	-0.49	No
Aug-02	58	2	29.00	0	0	2355	173	13.61	11.73	1.64	-0.01	No
Sep-02	12	2	6.00	1	0	3153	175	18.02	16.81	-1.01	-1.61	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

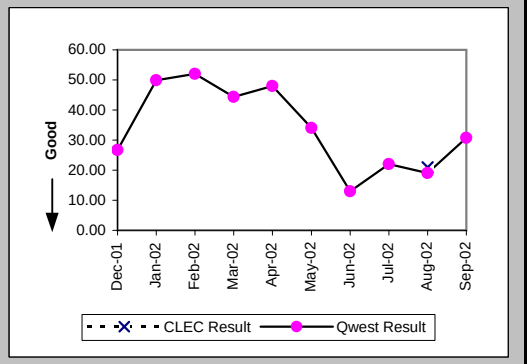
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1242	44	28.23	24.78			
Jan-02	13	2	6.50	0	0	1595	57	27.98	27.63	-1.08	-1.66	No
Feb-02						915	30	30.50	21.91			
Mar-02						550	26	21.15	18.87			
Apr-02	12	1	12.00	1	0	988	29	34.07	38.52	-0.56	-1.34	No
May-02	2	1	2.00	0	0	664	21	31.62	34.90	-0.83	-1.5	No
Jun-02						747	34	21.97	23.21			
Jul-02	23	2	11.50	0	0	732	29	25.24	24.88	-0.76	-1.46	No
Aug-02	21	1	21.00	0	0	551	30	18.37	17.34	0.42	-0.75	No
Sep-02	20	1	20.00	0	0	702	35	20.06	19.48	0	-1	No



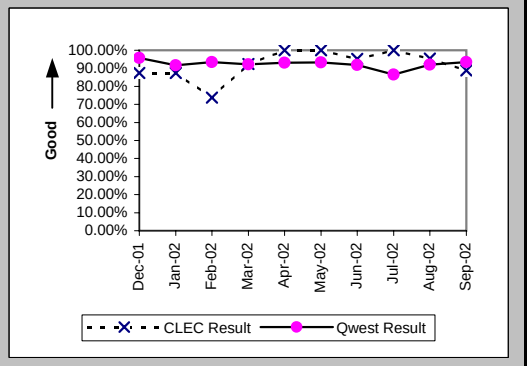
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	6	26.67	20.91			
Jan-02						698	14	49.86	28.07			
Feb-02						364	7	52.00	42.08			
Mar-02						222	5	44.40	24.51			
Apr-02						288	6	48.00	36.49			
May-02						68	2	34.00	31.11			
Jun-02						13	1	13.00				
Jul-02						44	2	22.00	21.21			
Aug-02	21	1	21.00	0	0	38	2	19.00	11.31	0	-1	No
Sep-02						246	8	30.75	30.16			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

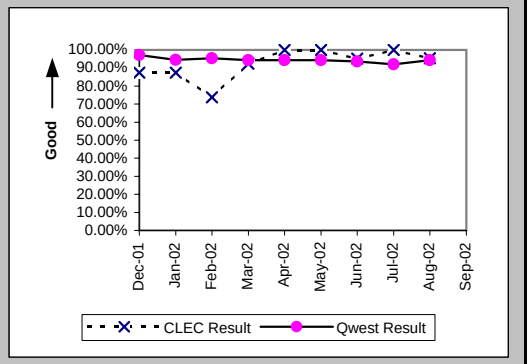
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	618	645	95.81%	20.03%	0.96	-0.42	No
Jan-02	14	16	87.50%	0	0	556	607	91.60%	27.74%	0.6	-0.64	No
Feb-02	14	19	73.68%	0	0	621	664	93.52%	24.61%	2.67	0.62	Yes
Mar-02	12	13	92.31%	0	0	462	501	92.22%	26.79%	-0.01	-1.01	No
Apr-02	16	16	100.00%	0	0	432	464	93.10%	25.34%	-1.07	-1.65	No
May-02	22	22	100.00%	0	0	440	472	93.22%	25.14%	-1.24	-1.75	No
Jun-02	20	21	95.24%	0	0	391	426	91.78%	27.46%	-0.56	-1.34	No
Jul-02	17	17	100.00%	0	0	380	439	86.56%	34.11%	-1.59	-1.97	No
Aug-02	21	22	95.45%	0	0	461	501	92.02%	27.10%	-0.58	-1.35	No
Sep-02	24	27	88.89%	0	0	537	575	93.39%	24.84%	0.89	-0.46	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

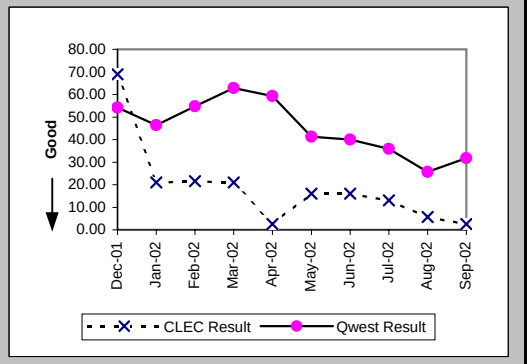
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	8	87.50%	0	0	627	645	97.21%	16.47%	1.21	-0.27	No
Jan-02	14	16	87.50%	0	0	574	607	94.56%	22.67%	1.1	-0.33	No
Feb-02	14	19	73.68%	0	0	633	664	95.33%	21.10%	3.11	0.89	Yes
Mar-02	12	13	92.31%	0	0	473	501	94.41%	22.97%	0.36	-0.78	No
Apr-02	16	16	100.00%	0	0	438	464	94.40%	23.00%	-0.96	-1.58	No
May-02	22	22	100.00%	0	0	445	472	94.28%	23.22%	-1.13	-1.69	No
Jun-02	20	21	95.24%	0	0	399	426	93.66%	24.36%	-0.29	-1.18	No
Jul-02	17	17	100.00%	0	0	404	439	92.03%	27.09%	-1.19	-1.72	No
Aug-02	21	22	95.45%	0	0	473	501	94.41%	22.97%	-0.21	-1.13	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

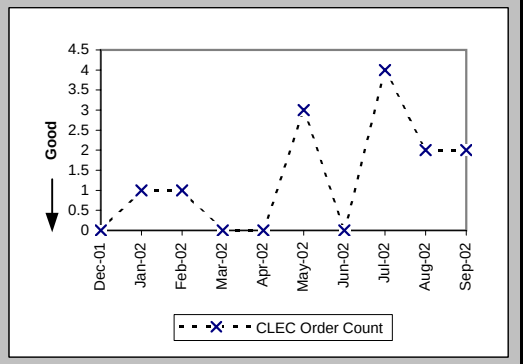
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	69	1	69.00	0	0	3738	69	54.17	71.42	0.76	-0.54	No
Jan-02	147	7	21.00	0	0	4408	95	46.40	64.70	-1	-1.61	No
Feb-02	172	8	21.50	0	0	5144	94	54.72	69.31	-1.3	-1.79	No
Mar-02	42	2	21.00	0	0	4967	79	62.87	79.79	-0.73	-1.45	No
Apr-02	10	4	2.50	0	0	4032	68	59.29	91.29	-1.21	-1.74	No
May-02	112	7	16.00	0	0	3388	82	41.32	77.06	-0.83	-1.51	No
Jun-02	32	2	16.00	0	0	3234	81	39.93	57.58	-0.58	-1.35	No
Jul-02	118	9	13.11	0	0	3844	107	35.93	56.49	-1.16	-1.71	No
Aug-02	17	3	5.67	0	0	2955	115	25.70	43.85	-0.78	-1.47	No
Sep-02	5	2	2.50	0	0	3054	96	31.81	51.53	-0.8	-1.48	No



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

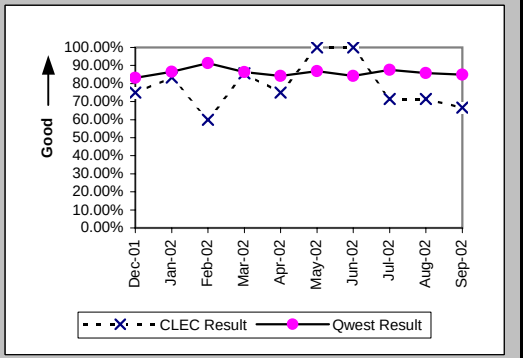
Date	CLEC Order Count
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	3
Jun-02	0
Jul-02	4
Aug-02	2
Sep-02	2



Checklist #4 - Unbundled Loop - DS1 Capable Repair

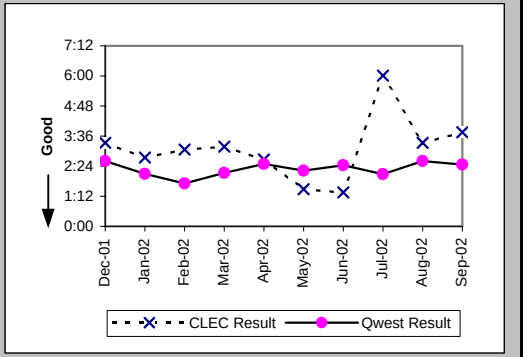
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	0	228	274	83.21%	37.38%	0.42	-0.74	No
Jan-02	5	6	83.33%	0	0	256	296	86.49%	34.19%	0.26	-0.84	No
Feb-02	3	5	60.00%	2	0	198	217	91.24%	28.27%	1.81	0.1	Yes
Mar-02	6	7	85.71%	5	0	233	270	86.30%	34.39%	0.1	-0.94	No
Apr-02	6	8	75.00%	1	0	236	280	84.29%	36.39%	0.69	-0.58	No
May-02	7	7	100.00%	2	0	240	276	86.96%	33.68%	-1.01	-1.62	No
Jun-02	8	8	100.00%	5	0	246	292	84.25%	36.43%	-1.21	-1.73	No
Jul-02	5	7	71.43%	1	0	270	308	87.66%	32.89%	1.13	-0.31	No
Aug-02	5	7	71.43%	2	0	242	282	85.82%	34.89%	0.98	-0.41	No
Sep-02	4	6	66.67%	1	0	196	231	84.85%	35.86%	1.08	-0.34	No



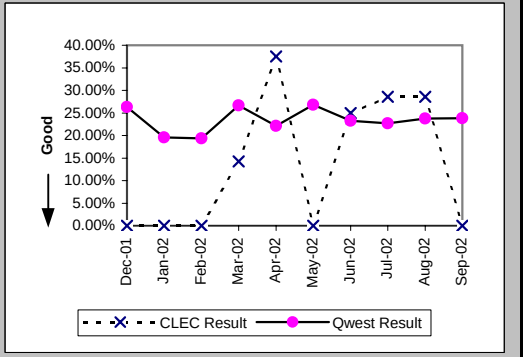
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13:21	4	3:20	0	0	714:01	274	2:36	4:04	0.57	-0.65	No
Jan-02	16:28	6	2:45	0	0	623:35	296	2:06	2:41	0.72	-0.56	No
Feb-02	15:19	5	3:04	2	0	373:26	217	1:43	2:21	1.2	-0.27	No
Mar-02	22:17	7	3:11	5	0	576:40	270	2:08	2:52	0.99	-0.4	No
Apr-02	21:23	8	2:40	1	0	696:55	280	2:29	2:45	0.33	-0.8	No
May-02	10:21	7	1:29	2	0	609:54	276	2:13	2:31	-0.76	-1.46	No
Jun-02	10:48	8	1:21	5	0	712:26	292	2:26	5:03	-0.6	-1.37	No
Jul-02	42:07	7	6:01	1	0	644:13	308	2:05	2:22	2.51	0.53	Yes
Aug-02	23:19	7	3:20	2	0	732:35	282	2:36	3:42	0.79	-0.52	No
Sep-02	22:29	6	3:45	1	0	570:50	231	2:28	3:06	1.16	-0.29	No



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

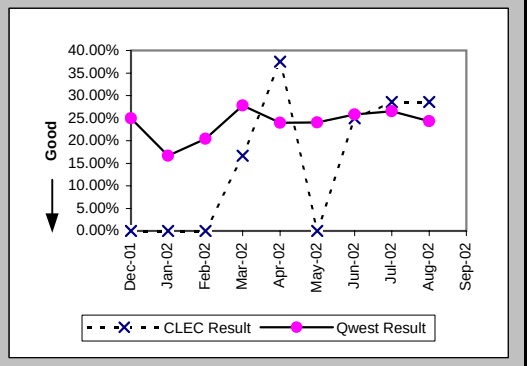
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	72	274	26.28%	44.01%	-1.19	-1.72	No
Jan-02	0	6	0.00%	0	0	58	296	19.59%	39.69%	-1.2	-1.73	No
Feb-02	0	5	0.00%	2	0	42	217	19.35%	39.51%	-1.08	-1.66	No
Mar-02	1	7	14.29%	5	0	72	270	26.67%	44.22%	-0.73	-1.44	No
Apr-02	3	8	37.50%	1	0	62	280	22.14%	41.52%	0.97	-0.41	No
May-02	0	7	0.00%	2	0	74	276	26.81%	44.30%	-1.58	-1.96	No
Jun-02	2	8	25.00%	5	0	68	292	23.29%	42.27%	0.14	-0.91	No
Jul-02	2	7	28.57%	1	0	70	308	22.73%	41.91%	0.38	-0.77	No
Aug-02	2	7	28.57%	2	0	67	282	23.76%	42.56%	0.31	-0.81	No
Sep-02	0	6	0.00%	1	0	55	231	23.81%	42.59%	-1.35	-1.82	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

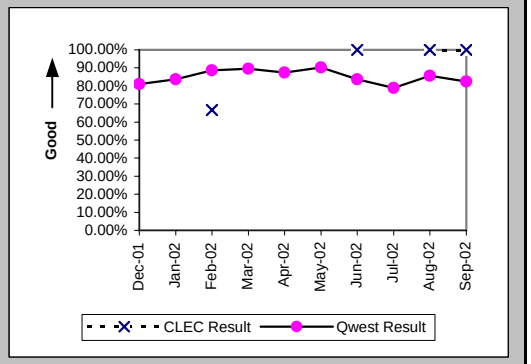
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	47	188	25.00%	43.30%	-1.14	-1.69	No
Jan-02	0	6	0.00%	0	0	34	204	16.67%	37.27%	-1.08	-1.66	No
Feb-02	0	5	0.00%	2	0	30	147	20.41%	40.30%	-1.11	-1.68	No
Mar-02	1	6	16.67%	5	0	54	194	27.84%	44.82%	-0.6	-1.37	No
Apr-02	3	8	37.50%	1	0	52	217	23.96%	42.69%	0.84	-0.49	No
May-02	0	4	0.00%	2	0	52	216	24.07%	42.75%	-1.12	-1.68	No
Jun-02	2	8	25.00%	5	0	56	217	25.81%	43.76%	-0.05	-1.03	No
Jul-02	2	7	28.57%	1	0	56	211	26.54%	44.15%	0.14	-0.92	No
Aug-02	2	7	28.57%	2	0	52	214	24.30%	42.89%	0.27	-0.83	No
Sep-02												



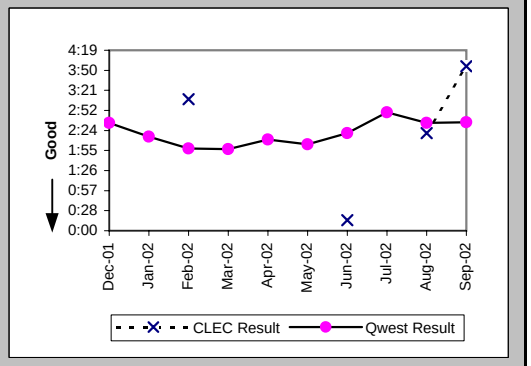
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	164	81.10%	39.15%			
Jan-02						113	135	83.70%	36.93%			
Feb-02	2	3	66.67%	0	0	101	114	88.60%	31.79%	0.92	-0.44	No
Mar-02						120	134	89.55%	30.59%			
Apr-02						124	142	87.32%	33.27%			
May-02						138	153	90.20%	29.74%			
Jun-02	1	1	100.00%	0	0	139	166	83.73%	36.90%	-0.44	-1.27	No
Jul-02						135	171	78.95%	40.77%			
Aug-02	3	3	100.00%	0	0	113	132	85.61%	35.10%	-0.7	-1.43	No
Sep-02	1	1	100.00%	0	0	122	148	82.43%	38.05%	-0.46	-1.28	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

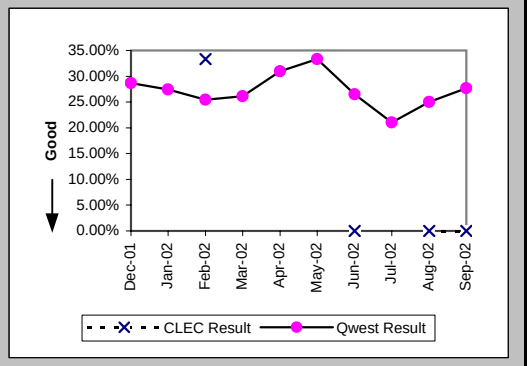
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						423:41	164	2:35	3:44			
Jan-02						303:13	135	2:15	2:46			
Feb-02	9:28	3	3:09	0	0	224:49	114	1:58	2:31	0.87	-0.47	No
Mar-02						261:55	134	1:57	2:26			
Apr-02						309:01	142	2:11	3:00			
May-02						316:50	153	2:04	2:33			
Jun-02	0:15	1	0:15	0	0	387:14	166	2:20	2:47	-0.75	-1.45	No
Jul-02						485:54	171	2:50	3:28			
Aug-02	7:01	3	2:20	0	0	340:59	132	2:35	2:54	-0.14	-1.09	No
Sep-02	3:56	1	3:56	0	0	384:03	148	2:36	3:36	0.88	-0.47	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

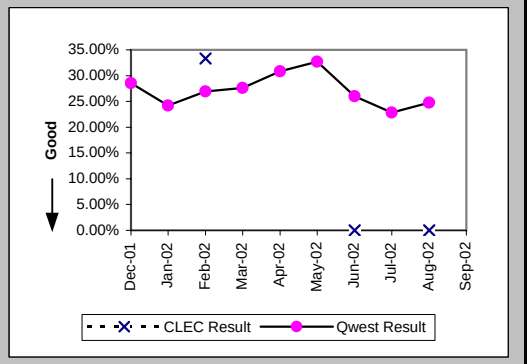
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	164	28.66%	45.22%			
Jan-02						37	135	27.41%	44.60%			
Feb-02	1	3	33.33%	0	0	29	114	25.44%	43.55%	0.28	-0.83	No
Mar-02						35	134	26.12%	43.93%			
Apr-02						44	142	30.99%	46.24%			
May-02						51	153	33.33%	47.14%			
Jun-02	0	1	0.00%	0	0	44	166	26.51%	44.14%	-0.6	-1.36	No
Jul-02						36	171	21.05%	40.77%			
Aug-02	0	3	0.00%	0	0	33	132	25.00%	43.30%	-0.99	-1.6	No
Sep-02	0	1	0.00%	0	0	41	148	27.70%	44.75%	-0.62	-1.38	No



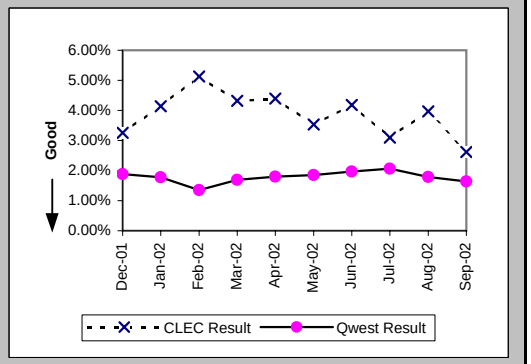
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	119	28.57%	45.18%			
Jan-02						22	91	24.18%	42.81%			
Feb-02	1	3	33.33%	0	0	21	78	26.92%	44.36%	0.22	-0.87	No
Mar-02						24	87	27.59%	44.69%			
Apr-02						33	107	30.84%	46.18%			
May-02						34	104	32.69%	46.91%			
Jun-02	0	1	0.00%	0	0	32	123	26.02%	43.87%	-0.59	-1.36	No
Jul-02						29	127	22.83%	41.98%			
Aug-02	0	2	0.00%	0	0	23	93	24.73%	43.15%	-0.8	-1.49	No
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

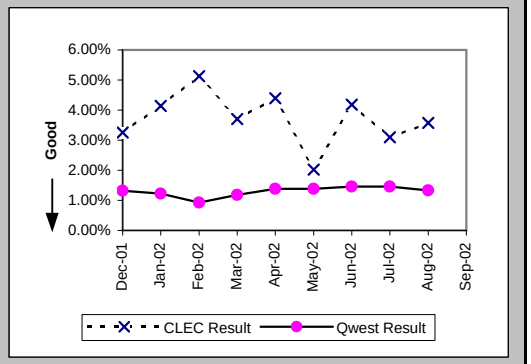
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	123	3.25%	0	0	438	23202	1.89%	13.61%	1.07	-0.35	No
Jan-02	6	145	4.14%	0	0	431	24219	1.78%	13.22%	1.88	0.14	Yes
Feb-02	8	156	5.13%	2	0	331	24442	1.35%	11.56%	3.15	0.91	Yes
Mar-02	7	162	4.32%	6	0	404	23859	1.69%	12.90%	2.21	0.34	Yes
Apr-02	8	182	4.40%	1	0	422	23438	1.80%	13.30%	2.26	0.38	Yes
May-02	7	198	3.54%	2	0	429	23164	1.85%	13.48%	1.61	-0.02	No
Jun-02	9	215	4.19%	5	0	458	23283	1.97%	13.89%	2.07	0.26	Yes
Jul-02	7	226	3.10%	1	0	479	23229	2.06%	14.21%	1.07	-0.35	No
Aug-02	10	252	3.97%	2	0	414	23178	1.79%	13.24%	2.28	0.39	Yes
Sep-02	7	268	2.61%	1	0	379	23124	1.64%	12.70%	1.2	-0.27	No



Checklist #4 - Unbundled Loop - DS1 Capable Repair

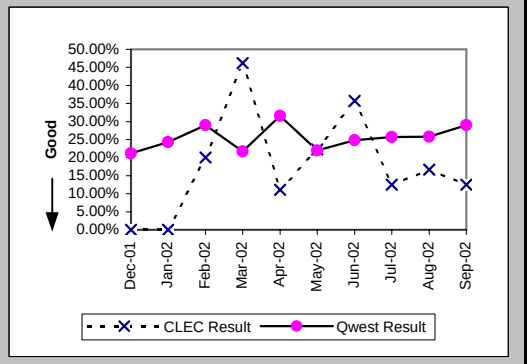
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	123	3.25%	0	0	307	23202	1.32%	11.43%	1.63	-0.01	No
Jan-02	6	145	4.14%	0	0	295	24219	1.22%	10.97%	2.55	0.55	Yes
Feb-02	8	156	5.13%	2	0	225	24442	0.92%	9.55%	3.84	1.34	Yes
Mar-02	6	162	3.70%	6	0	281	23859	1.18%	10.79%	2.42	0.47	Yes
Apr-02	8	182	4.40%	1	0	324	23438	1.38%	11.68%	2.81	0.71	Yes
May-02	4	198	2.02%	2	0	320	23164	1.38%	11.67%	0.78	-0.52	No
Jun-02	9	215	4.19%	5	0	340	23283	1.46%	12.00%	2.75	0.67	Yes
Jul-02	7	226	3.10%	1	0	338	23229	1.46%	11.97%	1.83	0.11	Yes
Aug-02	9	252	3.57%	2	0	307	23178	1.32%	11.43%	2.61	0.58	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

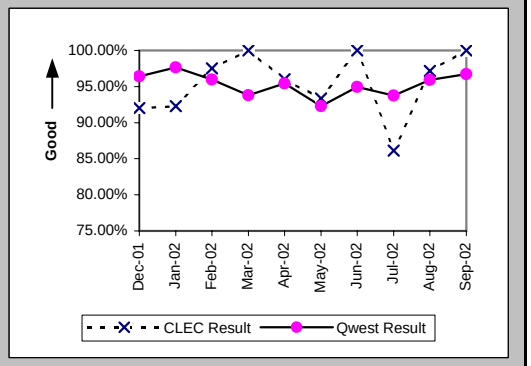
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	118	556	21.22%	40.89%	-1.03	-1.63	No
Jan-02	0	6	0.00%	0	0	138	569	24.25%	42.86%	-1.38	-1.84	No
Feb-02	2	10	20.00%	0	0	135	466	28.97%	45.36%	-0.62	-1.38	No
Mar-02	6	13	46.15%	0	0	112	516	21.71%	41.22%	1.92	0.17	Yes
Apr-02	1	9	11.11%	0	0	195	617	31.60%	46.49%	-1.31	-1.8	No
May-02	2	9	22.22%	0	0	121	550	22.00%	41.42%	0.06	-0.96	No
Jun-02	5	14	35.71%	0	0	151	609	24.79%	43.18%	0.91	-0.45	No
Jul-02	1	8	12.50%	0	0	166	645	25.74%	43.72%	-0.85	-1.52	No
Aug-02	2	12	16.67%	0	0	144	558	25.81%	43.76%	-0.72	-1.44	No
Sep-02	1	8	12.50%	0	0	155	534	29.03%	45.39%	-1.02	-1.62	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

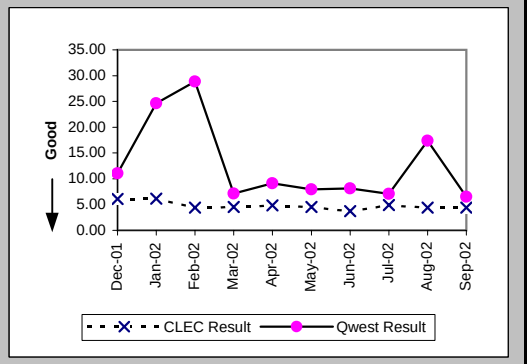
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	23	25	92.00%	1	0	188	195	96.41%	18.60%	0.97	-0.41	No
Jan-02	24	26	92.31%	3	0	2165	2217	97.65%	15.13%	1.46	-0.11	No
Feb-02	39	40	97.50%	0	0	404	421	95.96%	19.68%	-0.47	-1.29	No
Mar-02	21	21	100.00%	0	0	91	97	93.81%	24.09%	-1.07	-1.65	No
Apr-02	24	25	96.00%	0	0	63	66	95.45%	20.83%	-0.11	-1.07	No
May-02	28	30	93.33%	0	0	48	52	92.31%	26.65%	-0.17	-1.1	No
Jun-02	31	31	100.00%	0	0	75	79	94.94%	21.92%	-1.09	-1.66	No
Jul-02	31	36	86.11%	0	0	60	64	93.75%	24.21%	1.22	-0.26	No
Aug-02	34	35	97.14%	1	0	141	147	95.92%	19.79%	-0.33	-1.2	No
Sep-02	24	24	100.00%	1	0	88	91	96.70%	17.86%	-0.8	-1.49	No



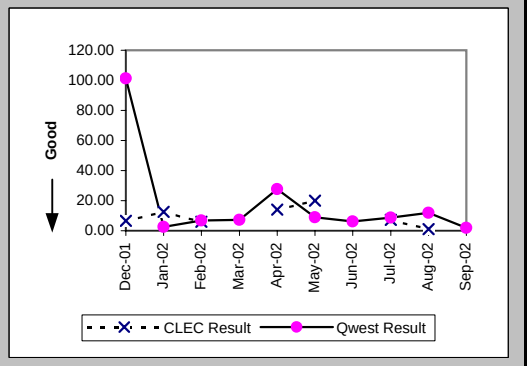
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	140	23	6.09	3	0	2236	202	11.07	16.32	-1.39	-1.84	No
Jan-02	154	25	6.16	1	0	54851	2226	24.64	14.53	-6.32	-4.84	No
Feb-02	155	35	4.43	5	0	17673	613	28.83	17.08	-8.22	-6	No
Mar-02	90	20	4.50	1	0	590	83	7.11	6.50	-1.61	-1.98	No
Apr-02	121	25	4.84	0	0	602	66	9.12	12.69	-1.44	-1.87	No
May-02	123	27	4.56	3	0	390	49	7.96	6.04	-2.35	-2.43	No
Jun-02	111	30	3.70	1	0	632	78	8.10	8.14	-2.52	-2.53	No
Jul-02	152	31	4.90	5	0	437	62	7.05	6.55	-1.49	-1.91	No
Aug-02	154	35	4.40	1	0	2573	148	17.39	8.85	-7.81	-5.75	No
Sep-02	105	24	4.38	1	0	599	92	6.51	6.90	-1.35	-1.82	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

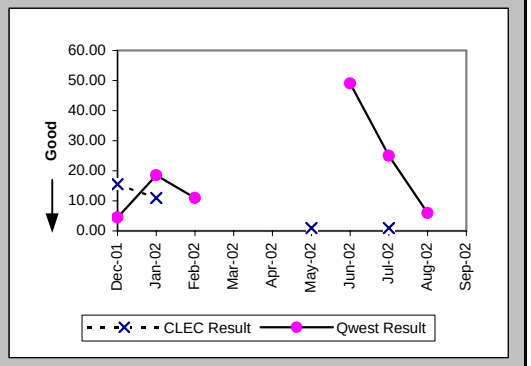
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	2	6.50	0	0	811	8	101.38	128.16	-0.94	-1.57	No
Jan-02	50	4	12.50	0	0	521	202	2.58	4.36	3.09	0.88	Yes
Feb-02	12	2	6.00	0	0	307	45	6.82	21.18	-0.05	-1.03	No
Mar-02						43	6	7.17	5.12			
Apr-02	14	1	14.00	0	0	83	3	27.67	45.32	-0.26	-1.16	No
May-02	20	1	20.00	0	0	36	4	9.00	9.13	0.64	-0.61	No
Jun-02						31	5	6.20	3.63			
Jul-02	29	4	7.25	0	0	26	3	8.67	10.02	-0.19	-1.11	No
Aug-02	1	1	1.00	1	0	83	7	11.86	7.06	-1.44	-1.87	No
Sep-02						6	3	2.00	1.73			



Checklist #4 - Unbundled Loop - ISDN Capable Installation

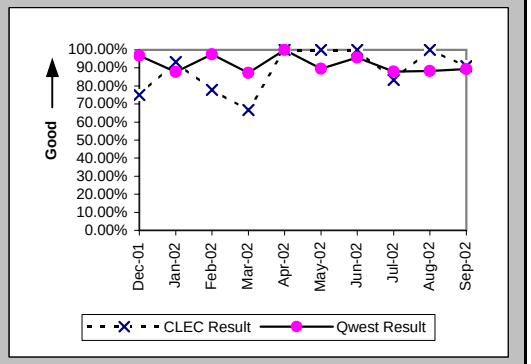
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	2	15.50	0	0	9	2	4.50	2.12	0.32	-0.81	No
Jan-02	11	1	11.00	0	0	37	2	18.50	10.61	-0.58	-1.35	No
Feb-02						11	1	11.00				
Mar-02												
Apr-02												
May-02	1	1	1.00	0	0							
Jun-02						49	1	49.00				
Jul-02	1	1	1.00	0	0	25	1	25.00				
Aug-02						6	1	6.00				
Sep-02												



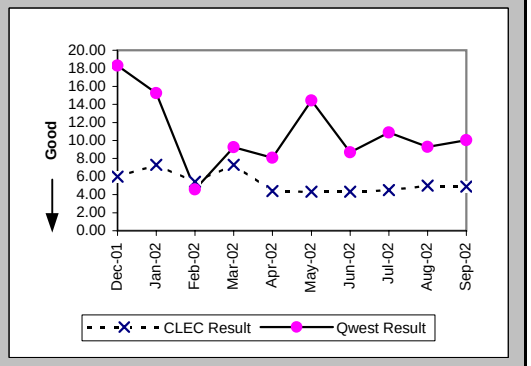
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	1	0	62	64	96.88%	17.40%	1.39	-0.15	No
Jan-02	14	15	93.33%	4	0	50	57	87.72%	32.82%	-0.59	-1.36	No
Feb-02	7	9	77.78%	0	0	120	123	97.56%	15.43%	2.14	0.3	Yes
Mar-02	6	9	66.67%	0	0	34	39	87.18%	33.43%	1.34	-0.18	No
Apr-02	11	11	100.00%	0	0	24	24	100.00%	N/A	N/A	N/A	
May-02	13	13	100.00%	0	0	17	19	89.47%	30.69%	-0.95	-1.58	No
Jun-02	8	8	100.00%	1	0	45	47	95.74%	20.18%	-0.55	-1.34	No
Jul-02	5	6	83.33%	0	0	29	33	87.88%	32.64%	0.26	-0.84	No
Aug-02	8	8	100.00%	0	0	30	34	88.24%	32.22%	-0.93	-1.56	No
Sep-02	10	11	90.91%	0	0	50	56	89.29%	30.93%	-0.16	-1.1	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

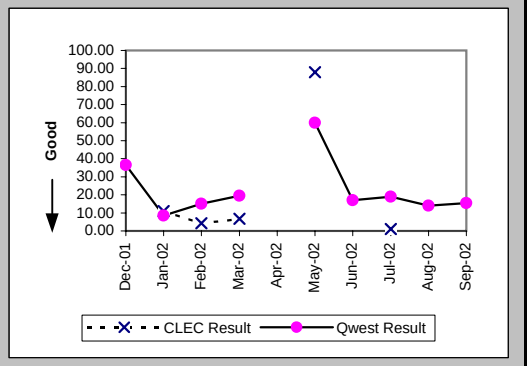
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	3	6.00	2	0	970	53	18.30	26.90	-0.77	-1.47	No
Jan-02	117	16	7.31	2	0	793	52	15.25	21.44	-1.29	-1.79	No
Feb-02	38	7	5.43	2	0	539	118	4.57	4.42	0.6	-0.63	No
Mar-02	51	7	7.29	2	0	342	37	9.24	10.64	-0.45	-1.27	No
Apr-02	44	10	4.40	1	0	178	22	8.09	3.94	-2.46	-2.49	No
May-02	52	12	4.33	1	0	289	20	14.45	21.18	-1.31	-1.8	No
Jun-02	39	9	4.33	0	0	409	47	8.70	6.88	-1.75	-2.06	No
Jul-02	18	4	4.50	2	0	359	33	10.88	9.01	-1.34	-1.81	No
Aug-02	30	6	5.00	2	0	288	31	9.29	8.32	-1.16	-1.7	No
Sep-02	54	11	4.91	0	0	531	53	10.02	10.15	-1.52	-1.92	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

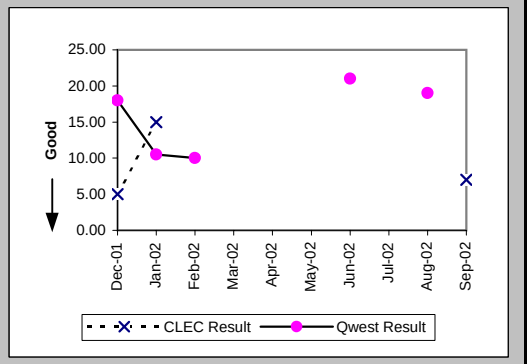
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	2	36.50	28.99			
Jan-02	44	4	11.00	0	0	51	6	8.50	10.71	0.13	-0.92	No
Feb-02	13	3	4.33	0	0	45	3	15.00	9.54	-1.37	-1.83	No
Mar-02	20	3	6.67	0	0	117	6	19.50	12.71	-1.43	-1.87	No
Apr-02												
May-02	88	1	88.00	0	0	120	2	60.00	24.04	0.69	-0.58	No
Jun-02						34	2	17.00	7.07			
Jul-02	1	1	1.00	0	0	76	4	19.00	9.09	-1.77	-2.08	No
Aug-02						42	3	14.00	12.53			
Sep-02						93	6	15.50	21.25			



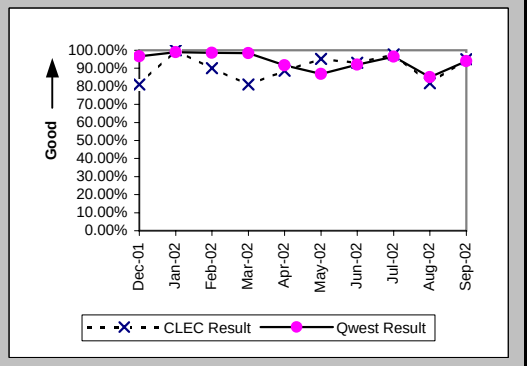
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	18	1	18.00				
Jan-02	15	1	15.00	0	0	63	6	10.50	7.84	0.24	-0.86	No
Feb-02						10	1	10.00				
Mar-02												
Apr-02												
May-02												
Jun-02						21	1	21.00				
Jul-02												
Aug-02						19	1	19.00				
Sep-02	7	1	7.00	0	0							



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

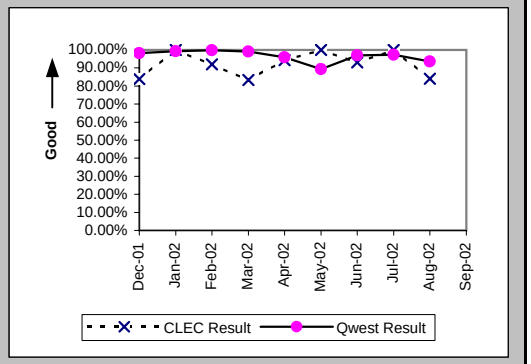
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	30	37	81.08%	0	0	227	235	96.60%	18.13%	3.14	0.91	Yes
Jan-02	40	40	100.00%	0	0	1426	1442	98.89%	10.48%	-0.66	-1.4	No
Feb-02	45	50	90.00%	0	0	1688	1713	98.54%	11.99%	3.26	0.98	Yes
Mar-02	34	42	80.95%	0	0	479	487	98.36%	12.71%	4.43	1.7	Yes
Apr-02	31	35	88.57%	0	0	111	121	91.74%	27.53%	0.58	-0.65	No
May-02	40	42	95.24%	0	0	73	84	86.90%	33.73%	-1.31	-1.79	No
Jun-02	40	43	93.02%	0	0	93	101	92.08%	27.01%	-0.19	-1.12	No
Jul-02	41	42	97.62%	0	0	110	114	96.49%	18.40%	-0.34	-1.21	No
Aug-02	36	44	81.82%	0	0	120	141	85.11%	35.60%	0.53	-0.68	No
Sep-02	39	41	95.12%	0	0	157	167	94.01%	23.73%	-0.27	-1.16	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

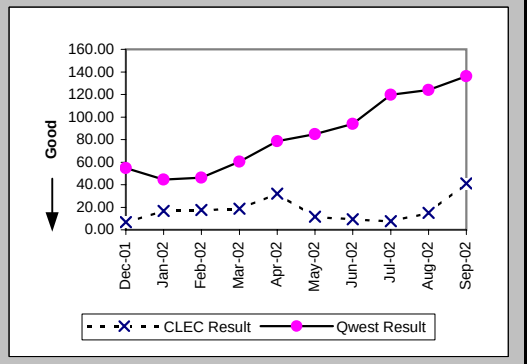
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	31	37	83.78%	0	0	231	235	98.30%	12.94%	3.36	1.04	Yes
Jan-02	40	40	100.00%	0	0	1433	1442	99.38%	7.88%	-0.49	-1.3	No
Feb-02	46	50	92.00%	0	0	1709	1713	99.77%	4.83%	4.22	1.56	Yes
Mar-02	35	42	83.33%	0	0	483	487	99.18%	9.03%	4.55	1.77	Yes
Apr-02	33	35	94.29%	0	0	116	121	95.87%	19.90%	0.4	-0.76	No
May-02	42	42	100.00%	0	0	75	84	89.29%	30.93%	-1.83	-2.11	No
Jun-02	40	43	93.02%	0	0	98	101	97.03%	16.98%	1.03	-0.37	No
Jul-02	42	42	100.00%	0	0	111	114	97.37%	16.01%	-0.91	-1.55	No
Aug-02	37	44	84.09%	0	0	132	141	93.62%	24.44%	1.82	0.11	Yes
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

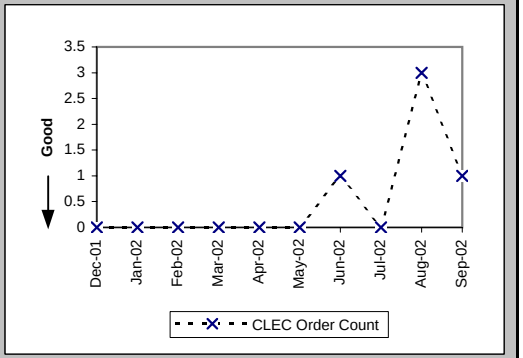
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	40	6	6.67	0	0	878	16	54.88	55.14	-1.83	-2.11	No
Jan-02	50	3	16.67	0	0	1334	30	44.47	52.12	-0.88	-1.54	No
Feb-02	35	2	17.50	0	0	1759	38	46.29	51.35	-0.77	-1.47	No
Mar-02	56	3	18.67	0	0	2116	35	60.46	50.20	-1.38	-1.84	No
Apr-02	96	3	32.00	0	0	2828	36	78.56	53.04	-1.46	-1.89	No
May-02	23	2	11.50	0	0	3049	36	84.69	49.29	-2.04	-2.24	No
Jun-02	57	6	9.50	0	0	3564	38	93.79	60.31	-3.18	-2.93	No
Jul-02	31	4	7.75	0	0	4551	38	119.76	60.67	-3.51	-3.14	No
Aug-02	45	3	15.00	0	0	2602	21	123.90	82.19	-2.15	-2.31	No
Sep-02	41	1	41.00	0	0	2449	18	136.06	87.88	-1.05	-1.64	No



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

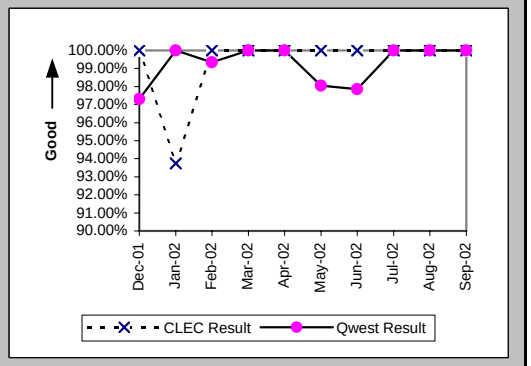
Date	CLEC Order Count
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	1
Jul-02	0
Aug-02	3
Sep-02	1



Checklist #4 - Unbundled Loop - ISDN Capable Repair

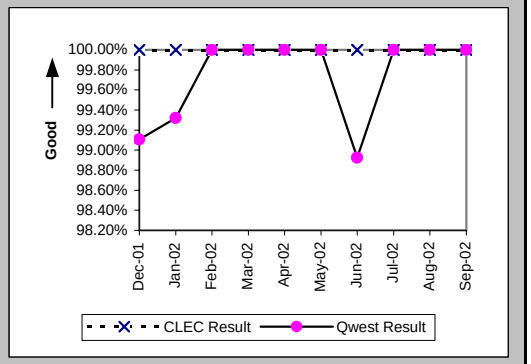
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	108	111	97.30%	16.22%	-0.62	-1.38	No
Jan-02	15	16	93.75%	4	0	143	143	100.00%	N/A	N/A	0.05	Yes
Feb-02	11	11	100.00%	1	0	152	153	99.35%	8.06%	-0.26	-1.16	No
Mar-02	10	10	100.00%	1	0	96	96	100.00%	N/A	N/A	N/A	
Apr-02	12	12	100.00%	3	0	133	133	100.00%	N/A	N/A	N/A	
May-02	13	13	100.00%	2	0	101	103	98.06%	13.80%	-0.48	-1.29	No
Jun-02	13	13	100.00%	2	0	91	93	97.85%	14.51%	-0.5	-1.3	No
Jul-02	6	6	100.00%	2	0	115	115	100.00%	N/A	N/A	N/A	
Aug-02	19	19	100.00%	3	0	100	100	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	9	0	104	104	100.00%	N/A	N/A	N/A	



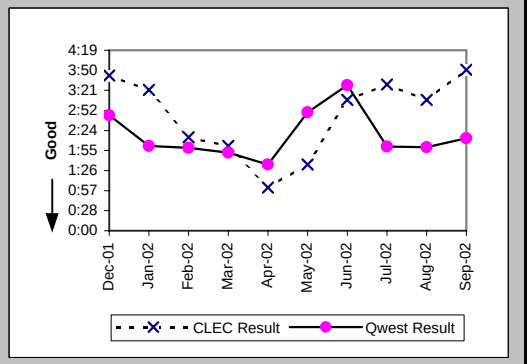
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	16	16	100.00%	0	0	111	112	99.11%	9.41%	-0.36	-1.22	No
Jan-02	17	17	100.00%	4	0	146	147	99.32%	8.22%	-0.32	-1.2	No
Feb-02	12	12	100.00%	1	0	153	153	100.00%	N/A	N/A	N/A	
Mar-02	11	11	100.00%	1	0	98	98	100.00%	N/A	N/A	N/A	
Apr-02	12	12	100.00%	3	0	133	133	100.00%	N/A	N/A	N/A	
May-02	13	13	100.00%	2	0	103	103	100.00%	N/A	N/A	N/A	
Jun-02	13	13	100.00%	2	0	92	93	98.92%	10.31%	-0.35	-1.21	No
Jul-02	7	7	100.00%	2	0	115	115	100.00%	N/A	N/A	N/A	
Aug-02	19	19	100.00%	3	0	100	100	100.00%	N/A	N/A	N/A	
Sep-02	5	5	100.00%	9	0	105	105	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

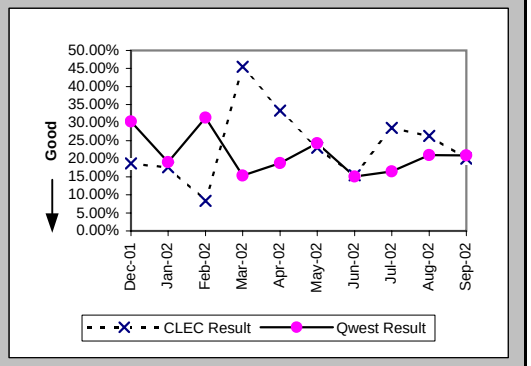
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	59:26	16	3:43	0	0	309:03	112	2:46	6:13	0.76	-0.54	No
Jan-02	57:14	17	3:22	4	0	299:40	147	2:02	4:35	1.18	-0.28	No
Feb-02	26:44	12	2:14	1	0	302:20	153	1:59	3:46	0.56	-0.66	No
Mar-02	22:17	11	2:02	1	0	183:31	98	1:52	3:20	0.48	-0.71	No
Apr-02	12:30	12	1:02	3	0	209:35	133	1:35	2:10	-0.82	-1.5	No
May-02	20:30	13	1:35	2	0	291:13	103	2:50	5:41	-0.75	-1.45	No
Jun-02	40:38	13	3:08	2	0	324:29	93	3:29	6:59	-0.18	-1.11	No
Jul-02	24:27	7	3:30	2	0	231:58	115	2:01	2:40	1.43	-0.13	No
Aug-02	59:36	19	3:08	3	0	200:49	100	2:00	2:29	1.71	0.04	Yes
Sep-02	19:16	5	3:51	9	0	233:32	105	2:13	3:06	1.16	-0.29	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

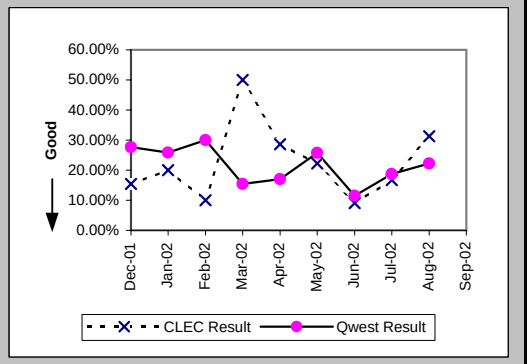
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	16	18.75%	0	0	34	112	30.36%	45.98%	-0.94	-1.57	No
Jan-02	3	17	17.65%	4	0	28	147	19.05%	39.27%	-0.14	-1.08	No
Feb-02	1	12	8.33%	1	0	48	153	31.37%	46.40%	-1.66	-2.01	No
Mar-02	5	11	45.45%	1	0	15	98	15.31%	36.00%	2.18	0.33	Yes
Apr-02	4	12	33.33%	3	0	25	133	18.80%	39.07%	1.14	-0.31	No
May-02	3	13	23.08%	2	0	25	103	24.27%	42.87%	-0.09	-1.06	No
Jun-02	2	13	15.38%	2	0	14	93	15.05%	35.76%	0.06	-0.96	No
Jul-02	2	7	28.57%	2	0	19	115	16.52%	37.14%	0.77	-0.53	No
Aug-02	5	19	26.32%	3	0	21	100	21.00%	40.73%	0.51	-0.69	No
Sep-02	1	5	20.00%	9	0	22	105	20.95%	40.70%	-0.05	-1.03	No



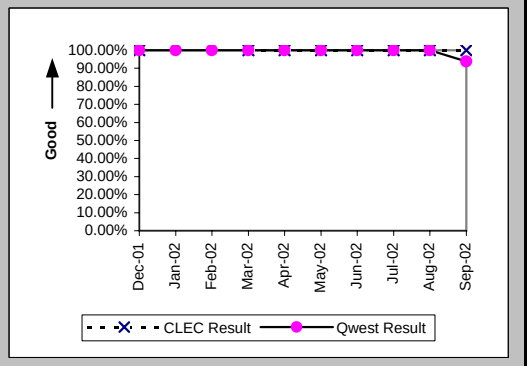
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	13	15.38%	0	0	18	65	27.69%	44.75%	-0.91	-1.55	No
Jan-02	3	15	20.00%	4	0	22	85	25.88%	43.80%	-0.48	-1.29	No
Feb-02	1	10	10.00%	1	0	27	90	30.00%	45.83%	-1.31	-1.8	No
Mar-02	5	10	50.00%	1	0	8	52	15.38%	36.08%	2.21	0.34	Yes
Apr-02	2	7	28.57%	3	0	14	82	17.07%	37.63%	0.72	-0.56	No
May-02	2	9	22.22%	2	0	17	66	25.76%	43.73%	-0.23	-1.14	No
Jun-02	1	11	9.09%	2	0	7	61	11.48%	31.87%	-0.23	-1.14	No
Jul-02	1	6	16.67%	2	0	12	64	18.75%	39.03%	-0.13	-1.08	No
Aug-02	5	16	31.25%	3	0	12	54	22.22%	41.57%	0.72	-0.57	No
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

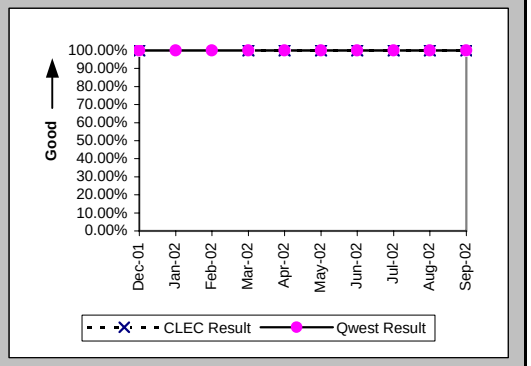
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02						33	33	100.00%	0.00%			
Feb-02						27	27	100.00%	0.00%			
Mar-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02	7	7	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	5	5	100.00%	0	0	14	14	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	15	16	93.75%	24.21%	-0.41	-1.25	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

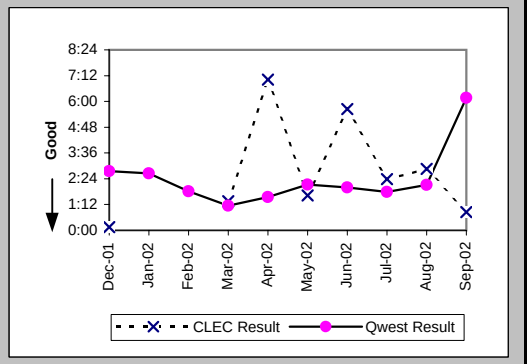
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Jan-02						34	34	100.00%	0.00%			
Feb-02						28	28	100.00%	0.00%			
Mar-02	2	2	100.00%	1	0	15	15	100.00%	N/A	N/A	N/A	
Apr-02	2	2	100.00%	1	0	9	9	100.00%	N/A	N/A	N/A	
May-02	2	2	100.00%	0	0	18	18	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	17	17	100.00%	N/A	N/A	N/A	
Jul-02	7	7	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Aug-02	6	6	100.00%	0	0	15	15	100.00%	N/A	N/A	N/A	
Sep-02	3	3	100.00%	2	0	17	17	100.00%	N/A	N/A	N/A	



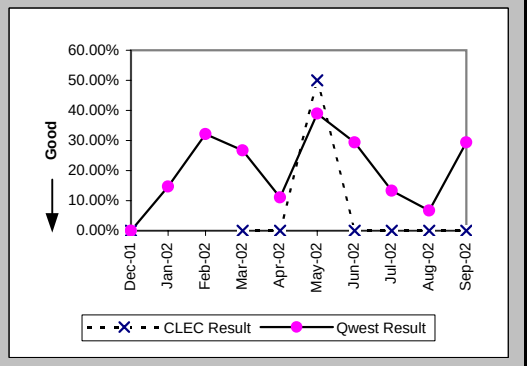
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:19	2	0:09	0	0	41:12	15	2:45	3:25	-1.01	-1.61	No
Jan-02						89:52	34	2:39	4:07			
Feb-02						50:44	28	1:49	4:09			
Mar-02	2:41	2	1:21	1	0	17:13	15	1:09	1:14	0.49	-0.7	No
Apr-02	14:02	2	7:01	1	0	13:54	9	1:33	2:42	1.91	0.16	Yes
May-02	3:13	2	1:37	0	0	38:21	18	2:08	2:24	-0.29	-1.18	No
Jun-02	5:39	1	5:39	0	0	34:04	17	2:00	1:29	1.88	0.14	Yes
Jul-02	16:42	7	2:23	0	0	26:44	15	1:47	2:03	0.46	-0.72	No
Aug-02	17:09	6	2:52	0	0	31:46	15	2:07	3:03	0.51	-0.69	No
Sep-02	2:34	3	0:51	2	0	104:43	17	6:10	14:06	-0.6	-1.36	No



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

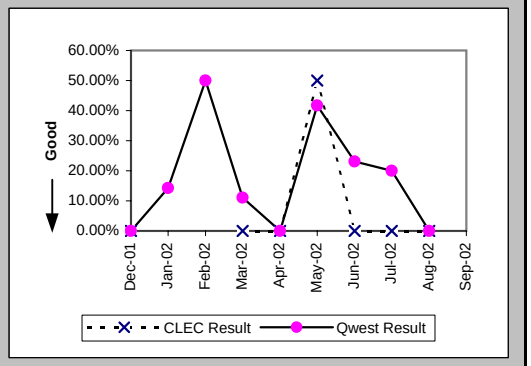
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	0	15	0.00%	N/A	N/A	N/A	
Jan-02						5	34	14.71%	35.42%			
Feb-02						9	28	32.14%	46.70%			
Mar-02	0	2	0.00%	1	0	4	15	26.67%	44.22%	-0.8	-1.49	No
Apr-02	0	2	0.00%	1	0	1	9	11.11%	31.43%	-0.45	-1.27	No
May-02	1	2	50.00%	0	0	7	18	38.89%	48.75%	0.18	-0.89	No
Jun-02	0	1	0.00%	0	0	5	17	29.41%	45.56%	-0.63	-1.38	No
Jul-02	0	7	0.00%	0	0	2	15	13.33%	33.99%	-0.86	-1.52	No
Aug-02	0	6	0.00%	0	0	1	15	6.67%	24.94%	-0.55	-1.34	No
Sep-02	0	3	0.00%	2	0	5	17	29.41%	45.56%	-1.03	-1.63	No



Checklist #4 - Unbundled Loop - ISDN Capable Repair

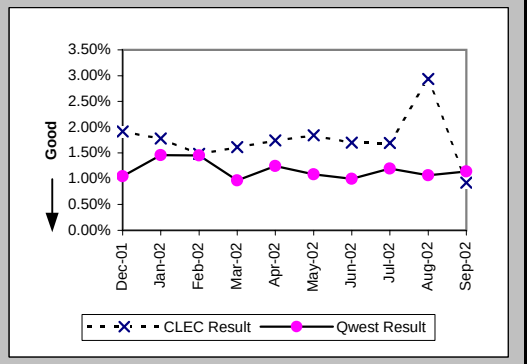
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	0	10	0.00%	N/A	N/A	N/A	
Jan-02						3	21	14.29%	34.99%			
Feb-02						6	12	50.00%	50.00%			
Mar-02	0	2	0.00%	1	0	1	9	11.11%	31.43%	-0.45	-1.27	No
Apr-02	0	2	0.00%	1	0	0	4	0.00%	N/A	N/A	N/A	
May-02	1	2	50.00%	0	0	5	12	41.67%	49.30%	0.07	-0.96	No
Jun-02	0	1	0.00%	0	0	3	13	23.08%	42.13%	-0.53	-1.32	No
Jul-02	0	6	0.00%	0	0	2	10	20.00%	40.00%	-0.97	-1.59	No
Aug-02	0	5	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Sep-02												



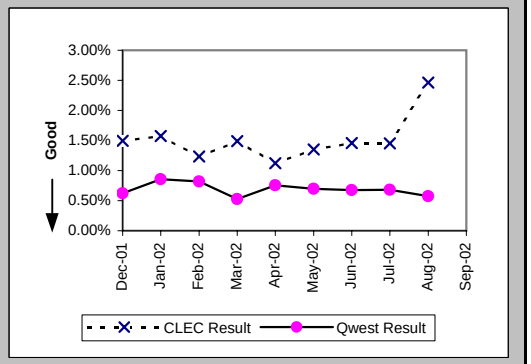
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	18	938	1.92%	0	0	127	12080	1.05%	10.20%	2.51	0.53	Yes
Jan-02	17	953	1.78%	4	0	181	12396	1.46%	12.00%	0.8	-0.51	No
Feb-02	12	810	1.48%	1	0	181	12464	1.45%	11.96%	0.07	-0.96	No
Mar-02	13	805	1.61%	2	0	113	11642	0.97%	9.80%	1.8	0.1	Yes
Apr-02	14	802	1.75%	4	0	142	11358	1.25%	11.11%	1.22	-0.26	No
May-02	15	815	1.84%	2	0	121	11164	1.08%	10.35%	2.01	0.22	Yes
Jun-02	14	822	1.70%	2	0	110	10980	1.00%	9.96%	1.95	0.18	Yes
Jul-02	14	826	1.69%	2	0	130	10866	1.20%	10.87%	1.27	-0.23	No
Aug-02	25	852	2.93%	3	0	115	10785	1.07%	10.27%	5.11	2.11	Yes
Sep-02	8	868	0.92%	11	0	122	10666	1.14%	10.63%	-0.59	-1.36	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

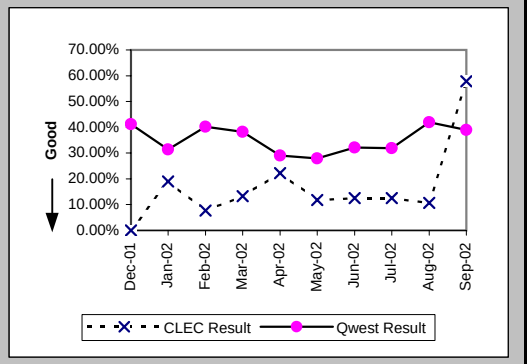
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	938	1.49%	0	0	75	12080	0.62%	7.86%	3.27	0.99	Yes
Jan-02	15	953	1.57%	4	0	106	12396	0.86%	9.21%	2.32	0.41	Yes
Feb-02	10	810	1.23%	1	0	102	12464	0.82%	9.01%	1.27	-0.23	No
Mar-02	12	805	1.49%	2	0	61	11642	0.52%	7.22%	3.67	1.23	Yes
Apr-02	9	802	1.12%	4	0	86	11358	0.76%	8.67%	1.15	-0.3	No
May-02	11	815	1.35%	2	0	78	11164	0.70%	8.33%	2.15	0.31	Yes
Jun-02	12	822	1.46%	2	0	74	10980	0.67%	8.18%	2.66	0.61	Yes
Jul-02	12	826	1.45%	2	0	74	10866	0.68%	8.22%	2.6	0.58	Yes
Aug-02	21	852	2.46%	3	0	62	10785	0.57%	7.56%	7.02	3.27	Yes
Sep-02												



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

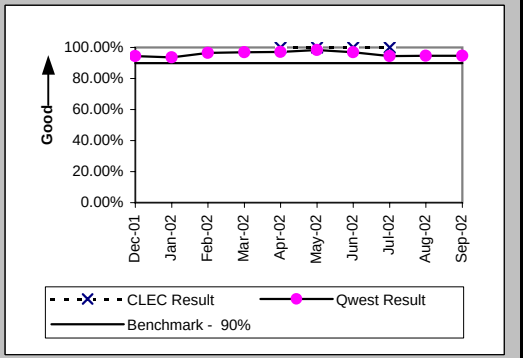
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	18	0.00%	0	0	89	216	41.20%	49.22%	-3.41	-3.07	No
Jan-02	4	21	19.05%	0	0	83	264	31.44%	46.43%	-1.18	-1.72	No
Feb-02	1	13	7.69%	0	0	122	303	40.26%	49.04%	-2.34	-2.43	No
Mar-02	2	15	13.33%	0	0	70	183	38.25%	48.60%	-1.91	-2.16	No
Apr-02	4	18	22.22%	0	0	58	200	29.00%	45.38%	-0.61	-1.37	No
May-02	2	17	11.76%	0	0	47	168	27.98%	44.89%	-1.42	-1.86	No
Jun-02	2	16	12.50%	0	0	52	162	32.10%	46.69%	-1.6	-1.97	No
Jul-02	2	16	12.50%	0	0	61	191	31.94%	46.62%	-1.6	-1.97	No
Aug-02	3	28	10.71%	0	0	83	198	41.92%	49.34%	-3.13	-2.9	No
Sep-02	11	19	57.89%	0	0	78	200	39.00%	48.78%	1.57	-0.05	No



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

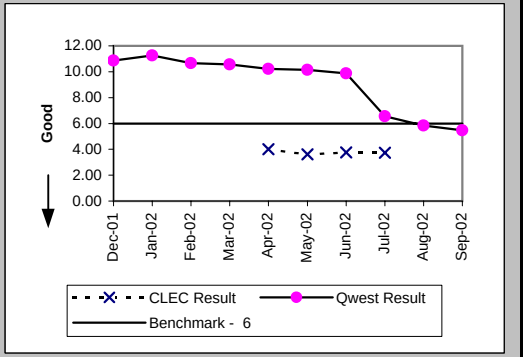
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						637	675	94.37%	23.05%			
Jan-02						586	626	93.61%	24.46%			
Feb-02						509	527	96.58%	18.16%			
Mar-02						547	565	96.81%	17.56%			
Apr-02	8	8	100.00%	0	0	581	598	97.16%	16.62%	-0.48	-1.29	No
May-02	18	18	100.00%	0	0	529	538	98.33%	12.83%	-0.54	-1.33	No
Jun-02	21	21	100.00%	0	0	436	450	96.89%	17.36%	-0.8	-1.49	No
Jul-02	11	11	100.00%	0	0	577	611	94.44%	22.92%	-0.8	-1.49	No
Aug-02						467	493	94.73%	22.35%			
Sep-02						430	454	94.71%	22.38%			



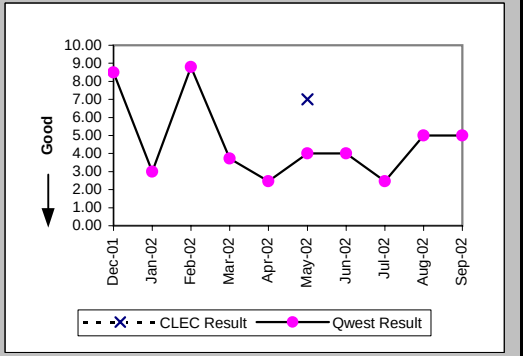
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7452	686	10.86	4.65			
Jan-02						7424	660	11.25	5.62			
Feb-02						5788	543	10.66	5.99			
Mar-02						6069	574	10.57	4.82			
Apr-02	32	8	4.00	0	0	6183	605	10.22	2.43	-7.19	-5.37	No
May-02	47	13	3.62	5	0	5468	539	10.14	2.71	-8.58	-6.22	No
Jun-02	75	20	3.75	1	0	4495	456	9.86	2.37	-11.27	-7.85	No
Jul-02	41	11	3.73	0	0	4005	611	6.55	2.68	-3.47	-3.11	No
Aug-02						2891	496	5.83	4.51			
Sep-02						2495	456	5.47	1.92			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

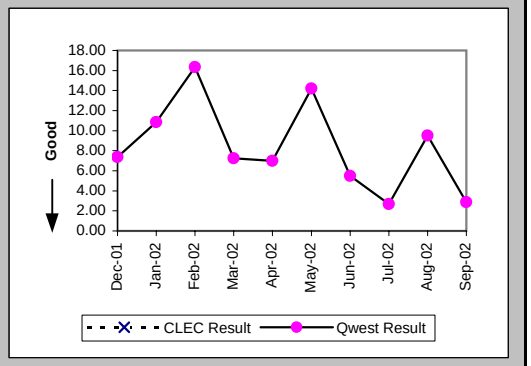
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						187	22	8.50	18.67			
Jan-02						84	28	3.00	4.01			
Feb-02						132	15	8.80	11.88			
Mar-02						56	15	3.73	5.90			
Apr-02						32	13	2.46	1.98			
May-02	7	1	7.00	0	0	16	4	4.00	3.46	0.28	-0.83	No
Jun-02						40	10	4.00	3.89			
Jul-02						64	26	2.46	1.92			
Aug-02						95	19	5.00	5.62			
Sep-02						75	15	5.00	4.58			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

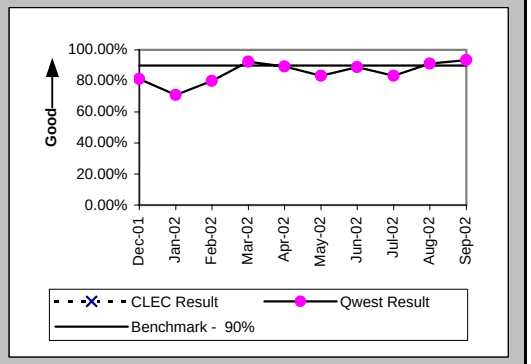
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	16	7.38	5.07			
Jan-02						141	13	10.85	13.86			
Feb-02						49	3	16.33	16.92			
Mar-02						29	4	7.25	5.62			
Apr-02						28	4	7.00	2.94			
May-02						71	5	14.20	11.52			
Jun-02						22	4	5.50	4.04			
Jul-02						16	6	2.67	1.86			
Aug-02						76	8	9.50	18.82			
Sep-02						20	7	2.86	2.04			



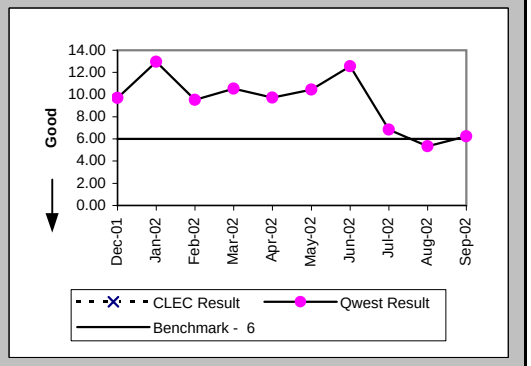
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26	32	81.25%	39.03%			
Jan-02						17	24	70.83%	45.45%			
Feb-02						28	35	80.00%	40.00%			
Mar-02						36	39	92.31%	26.65%			
Apr-02						25	28	89.29%	30.93%			
May-02						20	24	83.33%	37.27%			
Jun-02						16	18	88.89%	31.43%			
Jul-02						25	30	83.33%	37.27%			
Aug-02						41	45	91.11%	28.46%			
Sep-02						28	30	93.33%	24.94%			



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

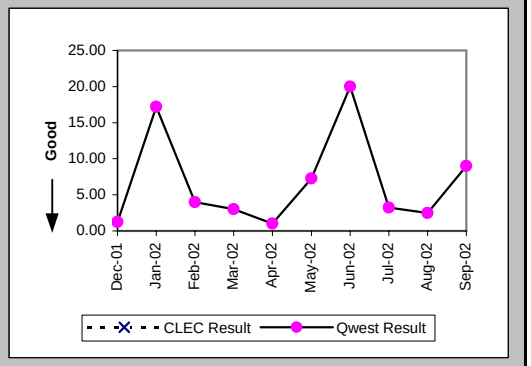
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						310	32	9.69	3.59			
Jan-02						311	24	12.96	9.84			
Feb-02						343	36	9.53	7.26			
Mar-02						411	39	10.54	7.74			
Apr-02						292	30	9.73	2.03			
May-02						282	27	10.44	3.88			
Jun-02						226	18	12.56	8.70			
Jul-02						212	31	6.84	3.41			
Aug-02						251	47	5.34	1.51			
Sep-02						187	30	6.23	3.15			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

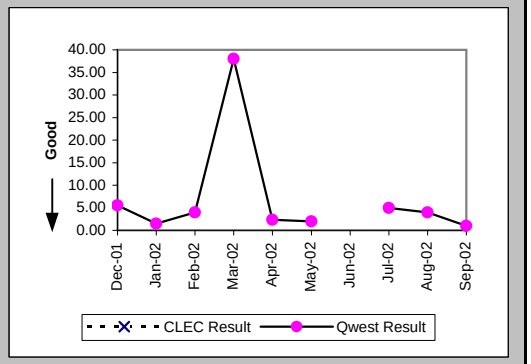
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	4	1.25	0.50			
Jan-02						86	5	17.20	11.12			
Feb-02						16	4	4.00	6.00			
Mar-02						6	2	3.00	2.83			
Apr-02						1	1	1.00				
May-02						29	4	7.25	4.99			
Jun-02						40	2	20.00	24.04			
Jul-02						13	4	3.25	3.30			
Aug-02						5	2	2.50	0.71			
Sep-02						9	1	9.00				



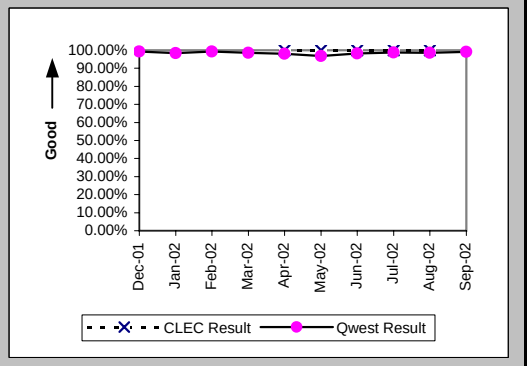
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	2	5.50	3.54			
Jan-02						3	2	1.50	0.71			
Feb-02						12	3	4.00	3.46			
Mar-02						38	1	38.00				
Apr-02						7	3	2.33	0.58			
May-02						2	1	2.00				
Jun-02												
Jul-02						10	2	5.00	2.83			
Aug-02						8	2	4.00	2.83			
Sep-02						1	1	1.00				



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

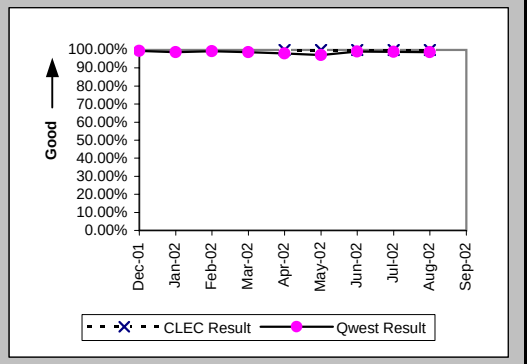
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						803	809	99.26%	8.58%			
Jan-02						690	701	98.43%	12.43%			
Feb-02						628	632	99.37%	7.93%			
Mar-02						588	596	98.66%	11.51%			
Apr-02	5	5	100.00%	0	0	612	624	98.08%	13.73%	-0.31	-1.19	No
May-02	14	14	100.00%	0	0	582	601	96.84%	17.50%	-0.67	-1.41	No
Jun-02	20	20	100.00%	0	0	511	520	98.27%	13.04%	-0.58	-1.35	No
Jul-02	16	16	100.00%	0	0	551	558	98.75%	11.13%	-0.44	-1.27	No
Aug-02	6	6	100.00%	0	0	585	593	98.65%	11.54%	-0.29	-1.17	No
Sep-02						510	515	99.03%	9.81%			



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

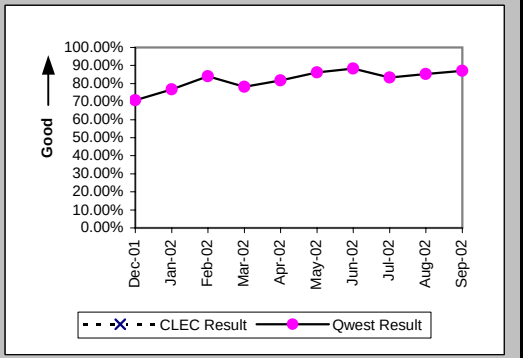
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						805	809	99.51%	7.01%			
Jan-02						692	701	98.72%	11.26%			
Feb-02						628	632	99.37%	7.93%			
Mar-02						589	596	98.83%	10.77%			
Apr-02	5	5	100.00%	0	0	612	624	98.08%	13.73%	-0.31	-1.19	No
May-02	14	14	100.00%	0	0	584	601	97.17%	16.58%	-0.63	-1.38	No
Jun-02	20	20	100.00%	0	0	515	520	99.04%	9.76%	-0.43	-1.26	No
Jul-02	16	16	100.00%	0	0	552	558	98.92%	10.31%	-0.41	-1.25	No
Aug-02	6	6	100.00%	0	0	586	593	98.82%	10.80%	-0.27	-1.16	No
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

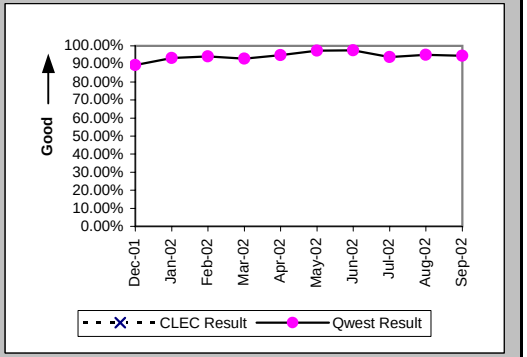
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						109	154	70.78%	45.48%			
Jan-02						126	164	76.83%	42.19%			
Feb-02						100	119	84.03%	36.63%			
Mar-02						100	128	78.13%	41.34%			
Apr-02						94	115	81.74%	38.63%			
May-02						162	188	86.17%	34.52%			
Jun-02						173	196	88.27%	32.18%			
Jul-02						175	210	83.33%	37.27%			
Aug-02						239	280	85.36%	35.35%			
Sep-02						174	200	87.00%	33.63%			



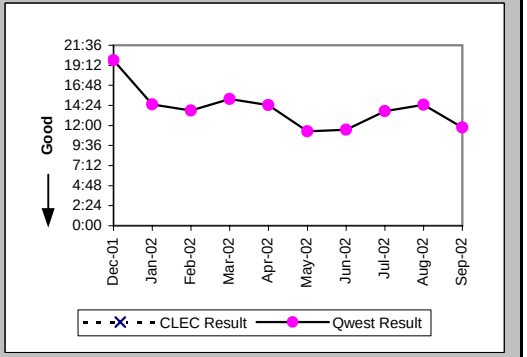
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						142	159	89.31%	30.90%			
Jan-02						153	164	93.29%	25.01%			
Feb-02						113	120	94.17%	23.44%			
Mar-02						119	128	92.97%	25.57%			
Apr-02						110	116	94.83%	22.15%			
May-02						183	188	97.34%	16.09%			
Jun-02						191	196	97.45%	15.77%			
Jul-02						197	210	93.81%	24.10%			
Aug-02						268	282	95.04%	21.72%			
Sep-02						189	200	94.50%	22.80%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

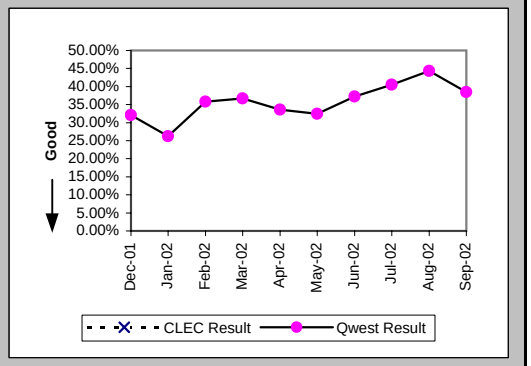
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3149:59	159	19:49	25:45			
Jan-02						2383:54	164	14:32	18:47			
Feb-02						1656:44	120	13:48	21:26			
Mar-02						1938:24	128	15:09	20:00			
Apr-02						1675:58	116	14:27	22:32			
May-02						2128:04	188	11:19	20:09			
Jun-02						2249:25	196	11:29	13:26			
Jul-02						2882:12	210	13:43	17:37			
Aug-02						4077:53	282	14:28	31:07			
Sep-02						2348:48	200	11:45	22:16			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

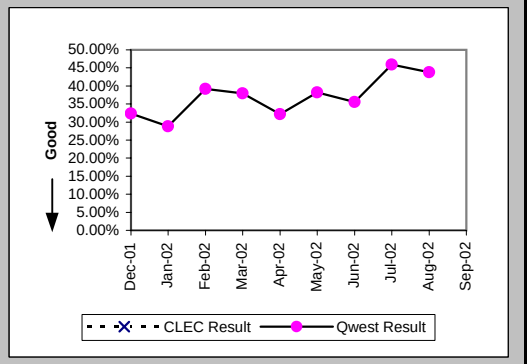
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	159	32.08%	46.68%			
Jan-02						43	164	26.22%	43.98%			
Feb-02						43	120	35.83%	47.95%			
Mar-02						47	128	36.72%	48.20%			
Apr-02						39	116	33.62%	47.24%			
May-02						61	188	32.45%	46.82%			
Jun-02						73	196	37.24%	48.35%			
Jul-02						85	210	40.48%	49.08%			
Aug-02						125	282	44.33%	49.68%			
Sep-02						77	200	38.50%	48.66%			



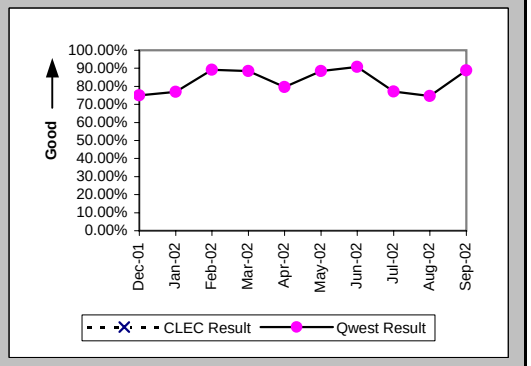
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	99	32.32%	46.77%			
Jan-02						30	104	28.85%	45.30%			
Feb-02						29	74	39.19%	48.82%			
Mar-02						30	79	37.97%	48.53%			
Apr-02						29	90	32.22%	46.73%			
May-02						42	110	38.18%	48.58%			
Jun-02						38	107	35.51%	47.86%			
Jul-02						62	135	45.93%	49.83%			
Aug-02						92	210	43.81%	49.62%			
Sep-02												



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

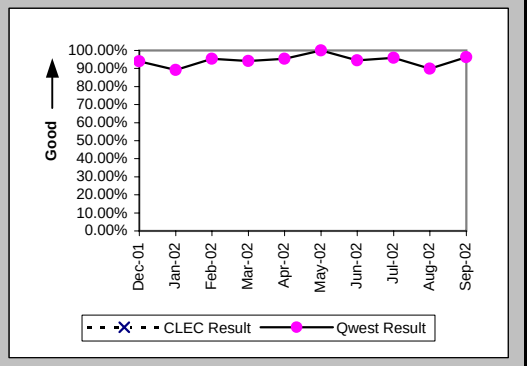
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	84	75.00%	43.30%			
Jan-02						77	100	77.00%	42.08%			
Feb-02						58	65	89.23%	31.00%			
Mar-02						46	52	88.46%	31.95%			
Apr-02						51	64	79.69%	40.23%			
May-02						92	104	88.46%	31.95%			
Jun-02						49	54	90.74%	28.99%			
Jul-02						74	96	77.08%	42.03%			
Aug-02						88	118	74.58%	43.54%			
Sep-02						72	81	88.89%	31.43%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

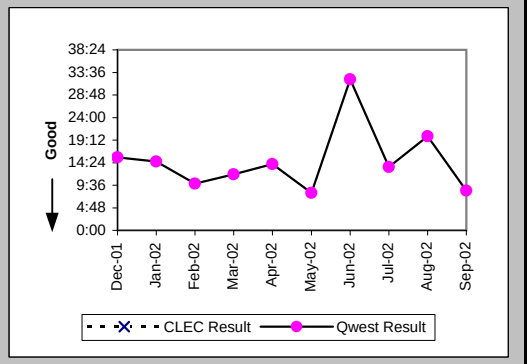
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79	84	94.05%	23.66%			
Jan-02						91	102	89.22%	31.02%			
Feb-02						62	65	95.38%	20.98%			
Mar-02						49	52	94.23%	23.32%			
Apr-02						61	64	95.31%	21.14%			
May-02						104	104	100.00%	0.00%			
Jun-02						51	54	94.44%	22.91%			
Jul-02						93	97	95.88%	19.88%			
Aug-02						106	118	89.83%	30.22%			
Sep-02						78	81	96.30%	18.89%			



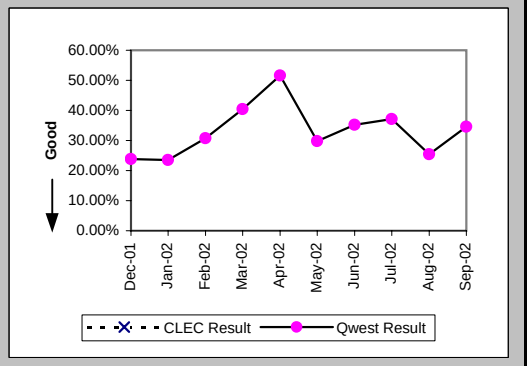
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1302:06	84	15:30	18:54			
Jan-02						1492:03	102	14:38	20:42			
Feb-02						646:54	65	9:57	14:49			
Mar-02						618:50	52	11:54	15:44			
Apr-02						901:27	64	14:05	19:35			
May-02						825:05	104	7:56	11:11			
Jun-02						1737:17	54	32:10	155:14			
Jul-02						1307:20	97	13:29	15:54			
Aug-02						2357:37	118	19:59	32:10			
Sep-02						681:59	81	8:25	17:12			



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

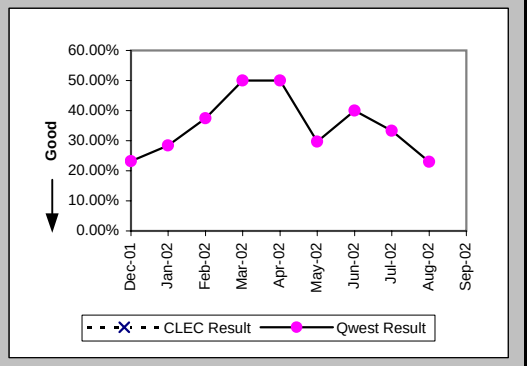
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	84	23.81%	42.59%			
Jan-02						24	102	23.53%	42.42%			
Feb-02						20	65	30.77%	46.15%			
Mar-02						21	52	40.38%	49.07%			
Apr-02						33	64	51.56%	49.98%			
May-02						31	104	29.81%	45.74%			
Jun-02						19	54	35.19%	47.75%			
Jul-02						36	97	37.11%	48.31%			
Aug-02						30	118	25.42%	43.54%			
Sep-02						28	81	34.57%	47.56%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

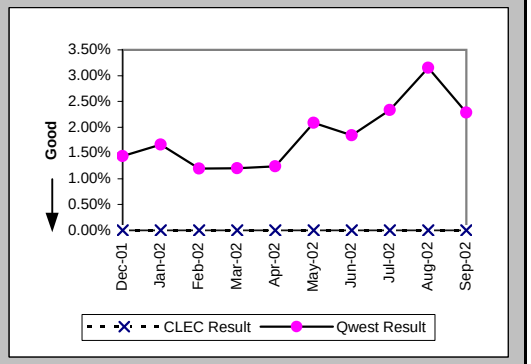
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	56	23.21%	42.22%			
Jan-02						19	67	28.36%	45.07%			
Feb-02						18	48	37.50%	48.41%			
Mar-02						16	32	50.00%	50.00%			
Apr-02						23	46	50.00%	50.00%			
May-02						16	54	29.63%	45.66%			
Jun-02						14	35	40.00%	48.99%			
Jul-02						18	54	33.33%	47.14%			
Aug-02						20	87	22.99%	42.08%			
Sep-02												



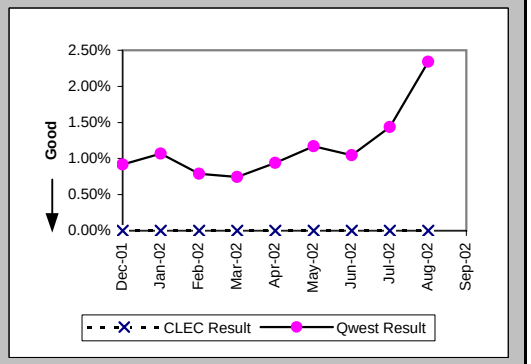
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	243	16864	1.44%	11.92%	-0.34	-1.21	No
Jan-02	0	7	0.00%	0	0	266	16018	1.66%	12.78%	-0.34	-1.21	No
Feb-02	0	7	0.00%	0	0	185	15470	1.20%	10.87%	-0.29	-1.18	No
Mar-02	0	6	0.00%	0	0	180	14948	1.20%	10.91%	-0.27	-1.16	No
Apr-02	0	6	0.00%	0	0	180	14495	1.24%	11.07%	-0.27	-1.17	No
May-02	0	6	0.00%	0	0	292	13994	2.09%	14.29%	-0.36	-1.22	No
Jun-02	0	6	0.00%	0	0	250	13548	1.85%	13.46%	-0.34	-1.2	No
Jul-02	0	5	0.00%	0	0	307	13146	2.34%	15.10%	-0.35	-1.21	No
Aug-02	0	5	0.00%	0	0	400	12687	3.15%	17.47%	-0.4	-1.25	No
Sep-02	0	5	0.00%	0	0	281	12308	2.28%	14.94%	-0.34	-1.21	No



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

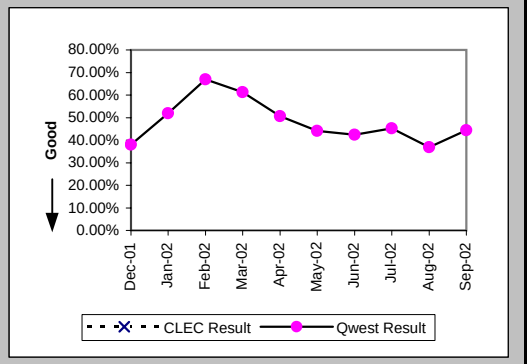
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	8	0.00%	0	0	155	16864	0.92%	9.54%	-0.27	-1.17	No
Jan-02	0	7	0.00%	0	0	171	16018	1.07%	10.28%	-0.27	-1.17	No
Feb-02	0	7	0.00%	0	0	122	15470	0.79%	8.85%	-0.24	-1.14	No
Mar-02	0	6	0.00%	0	0	111	14948	0.74%	8.59%	-0.21	-1.13	No
Apr-02	0	6	0.00%	0	0	136	14495	0.94%	9.64%	-0.24	-1.14	No
May-02	0	6	0.00%	0	0	164	13994	1.17%	10.76%	-0.27	-1.16	No
Jun-02	0	6	0.00%	0	0	142	13548	1.05%	10.18%	-0.25	-1.15	No
Jul-02	0	5	0.00%	0	0	189	13146	1.44%	11.90%	-0.27	-1.16	No
Aug-02	0	5	0.00%	0	0	297	12687	2.34%	15.12%	-0.35	-1.21	No
Sep-02												



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

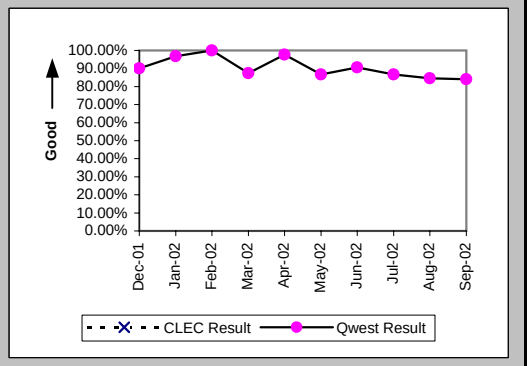
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						149	392	38.01%	48.54%			
Jan-02						287	553	51.90%	49.96%			
Feb-02						374	559	66.91%	47.06%			
Mar-02						285	465	61.29%	48.71%			
Apr-02						185	365	50.68%	50.00%			
May-02						230	522	44.06%	49.65%			
Jun-02						184	434	42.40%	49.42%			
Jul-02						253	560	45.18%	49.77%			
Aug-02						233	633	36.81%	48.23%			
Sep-02						224	505	44.36%	49.68%			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

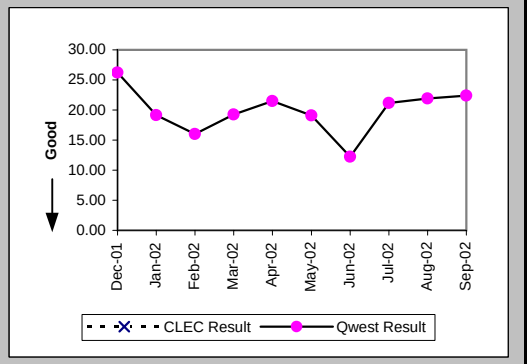
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						31	32	96.88%	17.40%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						41	42	97.62%	15.25%			
May-02						26	30	86.67%	33.99%			
Jun-02						29	32	90.63%	29.15%			
Jul-02						13	15	86.67%	33.99%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						21	25	84.00%	36.66%			



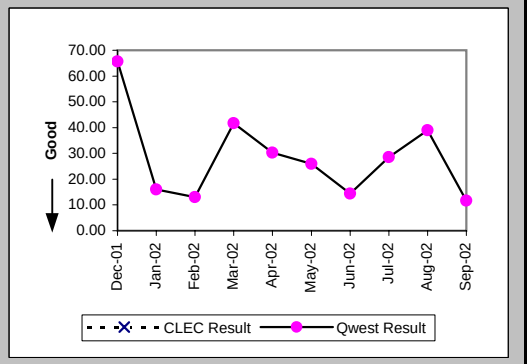
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						472	18	26.22	33.56			
Jan-02						842	44	19.14	20.65			
Feb-02						320	20	16.00	21.37			
Mar-02						250	13	19.23	29.87			
Apr-02						1096	51	21.49	10.47			
May-02						784	41	19.12	18.10			
Jun-02						514	42	12.24	7.63			
Jul-02						804	38	21.16	15.35			
Aug-02						482	22	21.91	21.88			
Sep-02						829	37	22.41	17.48			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

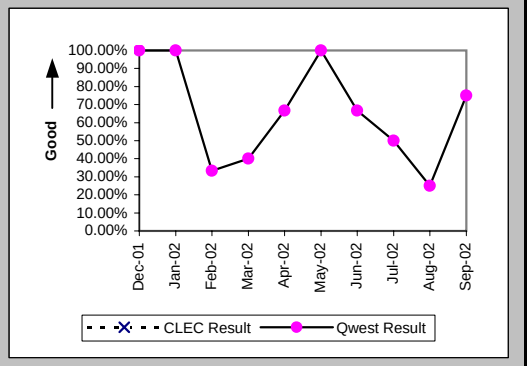
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	3	65.67	59.03			
Jan-02						64	4	16.00	4.90			
Feb-02						13	1	13.00				
Mar-02						125	3	41.67	27.43			
Apr-02						91	3	30.33	34.44			
May-02						208	8	26.00	32.98			
Jun-02						72	5	14.40	13.05			
Jul-02						171	6	28.50	19.89			
Aug-02						117	3	39.00	19.67			
Sep-02						70	6	11.67	8.55			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

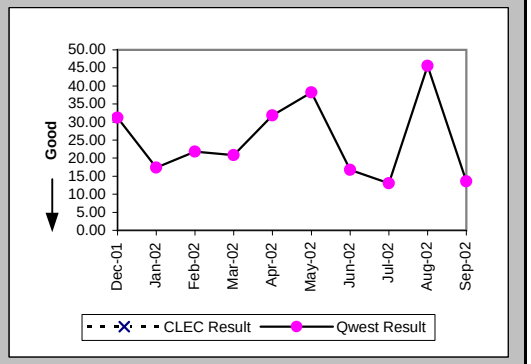
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						4	6	66.67%	47.14%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						3	4	75.00%	43.30%			



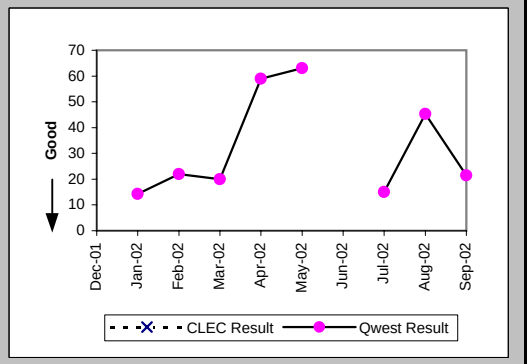
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	4	31.25	38.01			
Jan-02						139	8	17.38	9.98			
Feb-02						218	10	21.80	12.85			
Mar-02						104	5	20.80	10.23			
Apr-02						350	11	31.82	41.29			
May-02						229	6	38.17	42.14			
Jun-02						67	4	16.75	23.56			
Jul-02						39	3	13.00	7.81			
Aug-02						228	5	45.60	50.98			
Sep-02						68	5	13.60	5.98			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

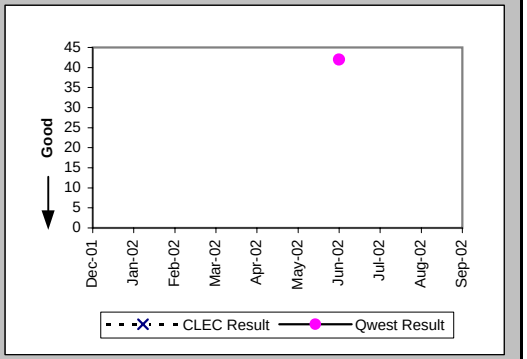
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						43	3	14.33	1.53			
Feb-02						88	4	22.00	9.45			
Mar-02						60	3	20.00	5.20			
Apr-02						177	3	59.00	67.98			
May-02						126	2	63.00	29.70			
Jun-02												
Jul-02						15	1	15.00				
Aug-02						181	4	45.25	51.56			
Sep-02						43	2	21.50	13.44			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

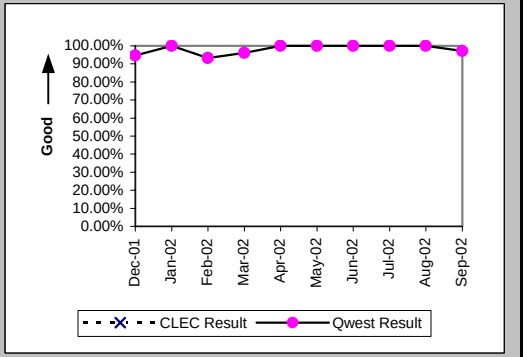
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												
Aug-02												
Sep-02												



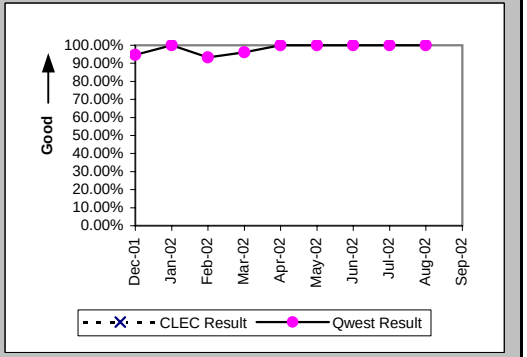
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						42	45	93.33%	24.94%			
Mar-02						25	26	96.15%	19.23%			
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02						35	36	97.22%	16.43%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

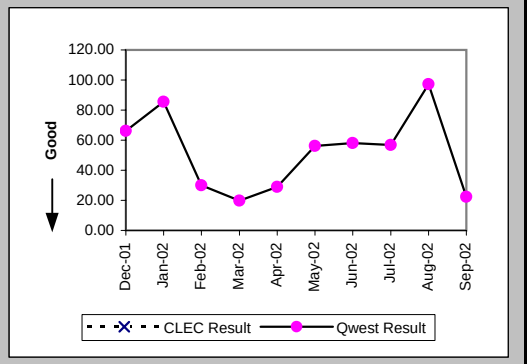
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						42	45	93.33%	24.94%			
Mar-02						25	26	96.15%	19.23%			
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02												



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

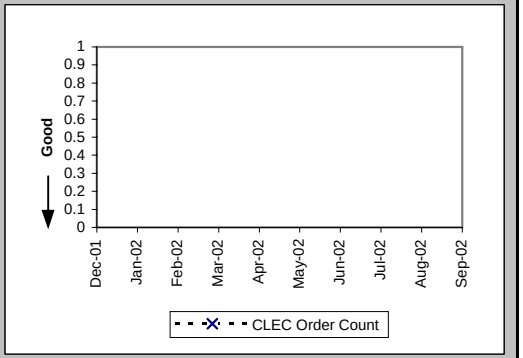
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						729	11	66.27	50.24			
Jan-02						428	5	85.60	73.18			
Feb-02						180	6	30.00	24.84			
Mar-02						159	8	19.88	21.56			
Apr-02						290	10	29.00	25.64			
May-02						617	11	56.09	108.36			
Jun-02						639	11	58.09	114.48			
Jul-02						682	12	56.83	116.98			
Aug-02						584	6	97.33	168.08			
Sep-02						202	9	22.44	20.73			



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

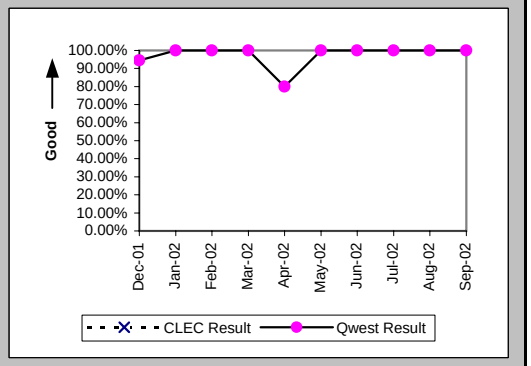
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

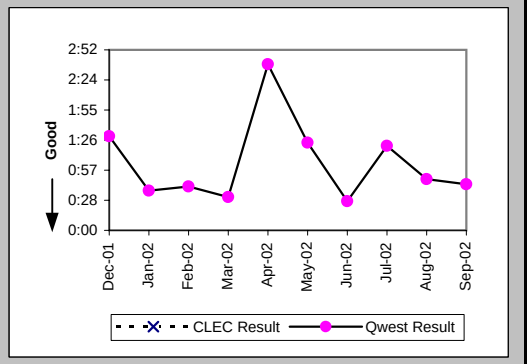
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	18	94.44%	22.91%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						14	14	100.00%	0.00%			
Jul-02						8	8	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						6	6	100.00%	0.00%			



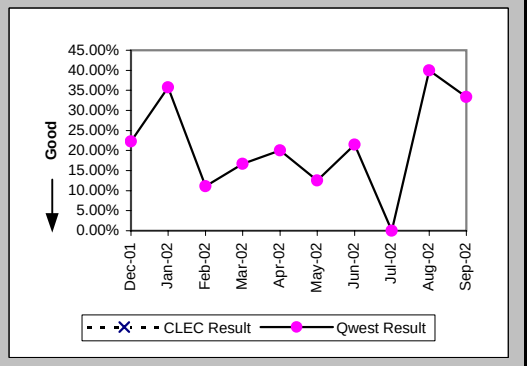
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26:59	18	1:30	2:23			
Jan-02						8:46	14	0:38	0:30			
Feb-02						6:20	9	0:42	0:29			
Mar-02						6:20	12	0:32	0:37			
Apr-02						13:17	5	2:39	3:25			
May-02						11:14	8	1:24	1:16			
Jun-02						6:29	14	0:28	0:20			
Jul-02						10:49	8	1:21	1:26			
Aug-02						8:14	10	0:49	0:37			
Sep-02						4:24	6	0:44	0:42			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

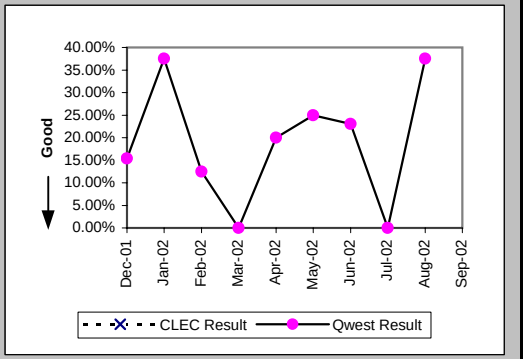
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	18	22.22%	41.57%			
Jan-02						5	14	35.71%	47.92%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						1	5	20.00%	40.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						3	14	21.43%	41.03%			
Jul-02						0	8	0.00%	0.00%			
Aug-02						4	10	40.00%	48.99%			
Sep-02						2	6	33.33%	47.14%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

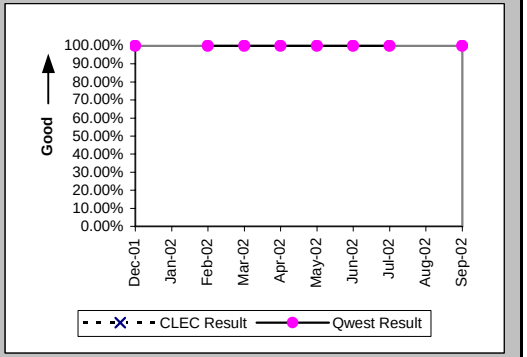
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	13	15.38%	36.08%			
Jan-02						3	8	37.50%	48.41%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						1	4	25.00%	43.30%			
Jun-02						3	13	23.08%	42.13%			
Jul-02						0	6	0.00%	0.00%			
Aug-02						3	8	37.50%	48.41%			
Sep-02												



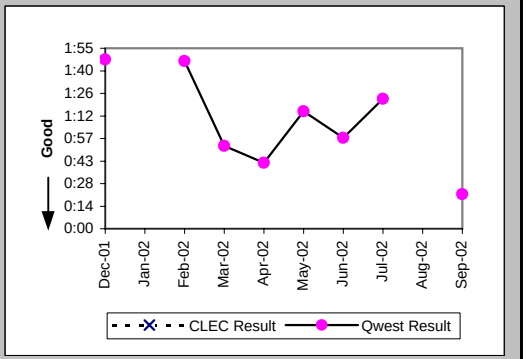
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

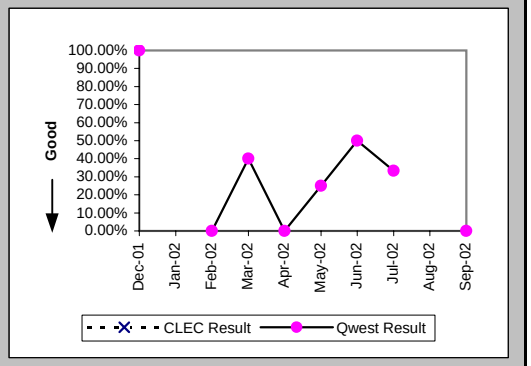
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:48	1	1:48				
Jan-02												
Feb-02						5:22	3	1:47	1:18			
Mar-02						4:26	5	0:53	1:23			
Apr-02						1:23	2	0:42	0:36			
May-02						5:02	4	1:15	0:43			
Jun-02						1:56	2	0:58	0:24			
Jul-02						4:10	3	1:23	0:34			
Aug-02												
Sep-02						0:44	2	0:22	0:18			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

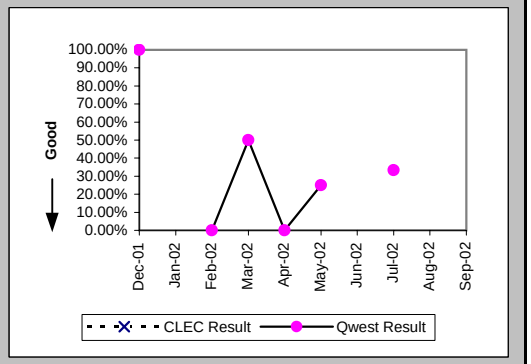
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	4	25.00%	43.30%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			



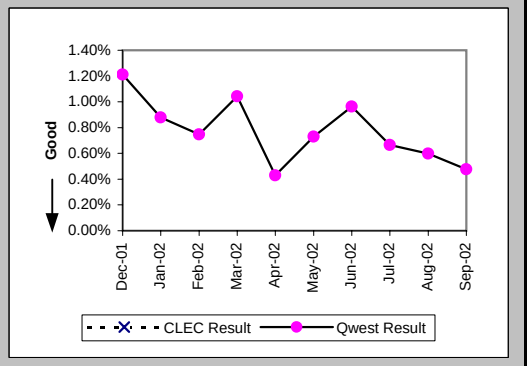
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	4	25.00%	43.30%			
Jun-02												
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

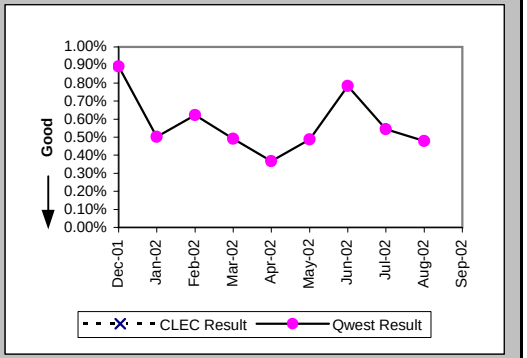
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1569	1.21%	10.94%			
Jan-02						14	1594	0.88%	9.33%			
Feb-02						12	1607	0.75%	8.61%			
Mar-02						17	1631	1.04%	10.16%			
Apr-02						7	1633	0.43%	6.53%			
May-02						12	1642	0.73%	8.52%			
Jun-02						16	1660	0.96%	9.77%			
Jul-02						11	1652	0.67%	8.13%			
Aug-02						10	1672	0.60%	7.71%			
Sep-02						8	1675	0.48%	6.89%			



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

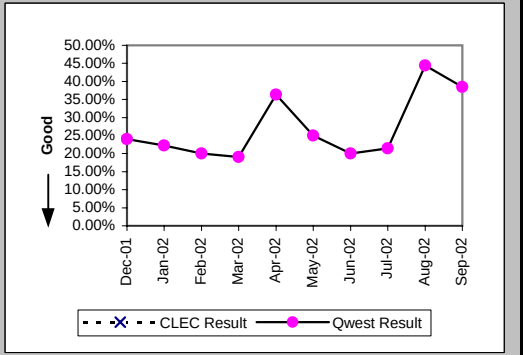
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1569	0.89%	9.40%			
Jan-02						8	1594	0.50%	7.07%			
Feb-02						10	1607	0.62%	7.86%			
Mar-02						8	1631	0.49%	6.99%			
Apr-02						6	1633	0.37%	6.05%			
May-02						8	1642	0.49%	6.96%			
Jun-02						13	1660	0.78%	8.81%			
Jul-02						9	1652	0.54%	7.36%			
Aug-02						8	1672	0.48%	6.90%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

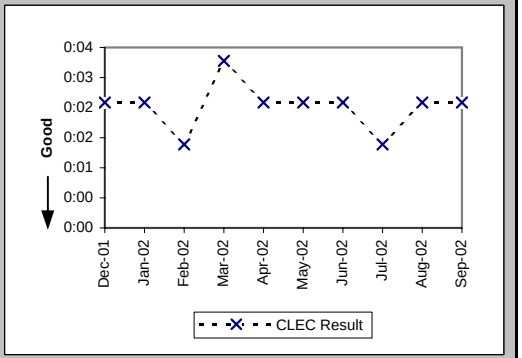
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	25	24.00%	42.71%			
Jan-02						4	18	22.22%	41.57%			
Feb-02						3	15	20.00%	40.00%			
Mar-02						4	21	19.05%	39.27%			
Apr-02						4	11	36.36%	48.10%			
May-02						4	16	25.00%	43.30%			
Jun-02						4	20	20.00%	40.00%			
Jul-02						3	14	21.43%	41.03%			
Aug-02						8	18	44.44%	49.69%			
Sep-02						5	13	38.46%	48.65%			



Checklist #4 - Unbundled Loop Cutovers

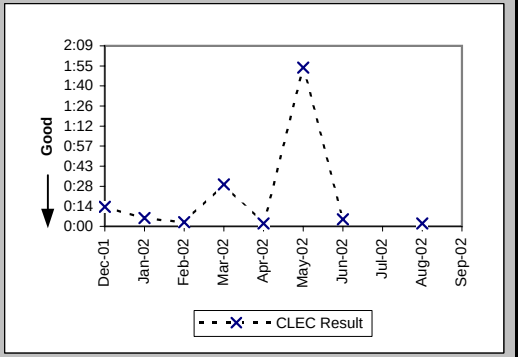
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	141:58	2527	0:03	0	0
Jan-02	43:40	948	0:03	0	0
Feb-02	36:02	892	0:02	0	0
Mar-02	43:53	744	0:04	0	2
Apr-02	42:46	902	0:03	0	1
May-02	91:21	1819	0:03	0	0
Jun-02	43:56	935	0:03	0	0
Jul-02	31:05	765	0:02	0	0
Aug-02	38:16	912	0:03	0	0
Sep-02	42:25	854	0:03	0	0



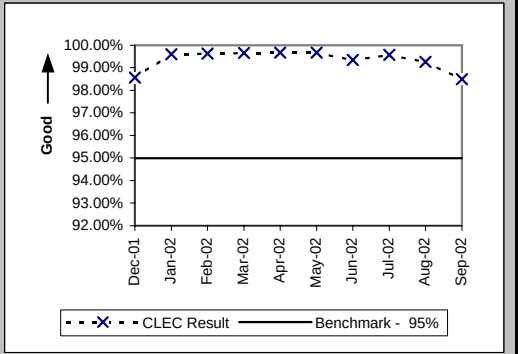
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0:43	3	0:14	0	0
Jan-02	0:22	4	0:06	0	0
Feb-02	0:03	1	0:03	0	0
Mar-02	0:30	1	0:30	0	0
Apr-02	0:02	1	0:02	0	0
May-02	7:36	4	1:54	0	0
Jun-02	0:05	1	0:05	0	0
Jul-02					
Aug-02	0:02	1	0:02	0	0
Sep-02					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)

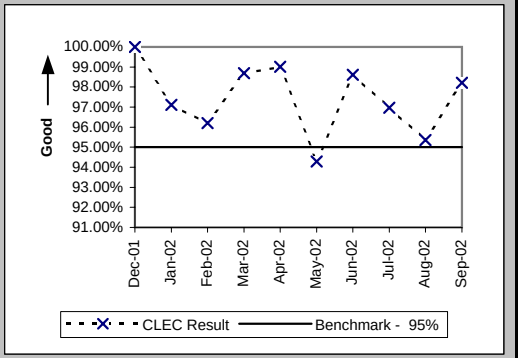
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	687	697	98.57%	0	0
Jan-02	253	254	99.61%	0	0
Feb-02	268	269	99.63%	0	0
Mar-02	288	289	99.65%	0	2
Apr-02	299	300	99.67%	0	1
May-02	602	604	99.67%	0	0
Jun-02	303	305	99.34%	61	0
Jul-02	236	237	99.58%	0	0
Aug-02	271	273	99.27%	27	0
Sep-02	263	267	98.50%	0	0



Checklist #4 - Unbundled Loop Cutovers

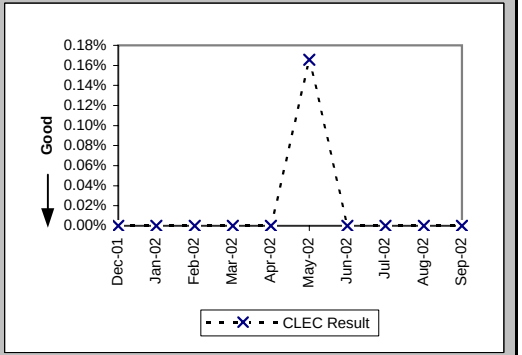
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	99	99	100.00%	0	0
Jan-02	101	104	97.12%	0	0
Feb-02	76	79	96.20%	0	0
Mar-02	75	76	98.68%	0	0
Apr-02	100	101	99.01%	0	0
May-02	99	105	94.29%	0	0
Jun-02	71	72	98.61%	0	0
Jul-02	64	66	96.97%	0	0
Aug-02	82	86	95.35%	0	0
Sep-02	55	56	98.21%	0	0



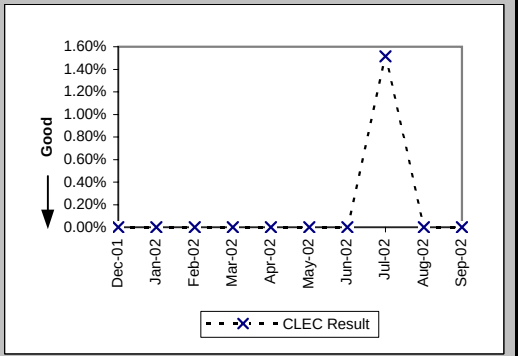
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	697	0.00%	124	0
Jan-02	0	254	0.00%	0	0
Feb-02	0	269	0.00%	0	0
Mar-02	0	289	0.00%	0	2
Apr-02	0	300	0.00%	0	1
May-02	1	604	0.17%	0	0
Jun-02	0	305	0.00%	61	0
Jul-02	0	237	0.00%	0	0
Aug-02	0	273	0.00%	27	0
Sep-02	0	267	0.00%	0	0



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

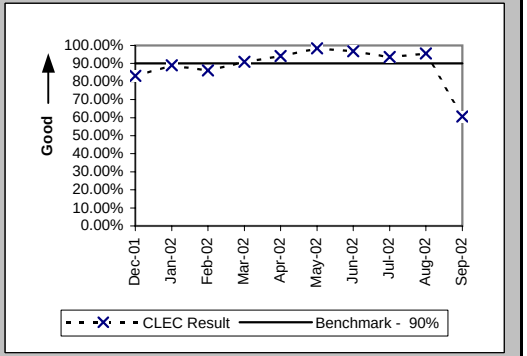
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	0	99	0.00%	0	0
Jan-02	0	104	0.00%	0	0
Feb-02	0	79	0.00%	0	0
Mar-02	0	76	0.00%	0	0
Apr-02	0	101	0.00%	0	0
May-02	0	105	0.00%	0	0
Jun-02	0	72	0.00%	0	0
Jul-02	1	66	1.52%	0	0
Aug-02	0	86	0.00%	0	0
Sep-02	0	56	0.00%	0	0



Checklist #4 - Unbundled Loop - Conditioned

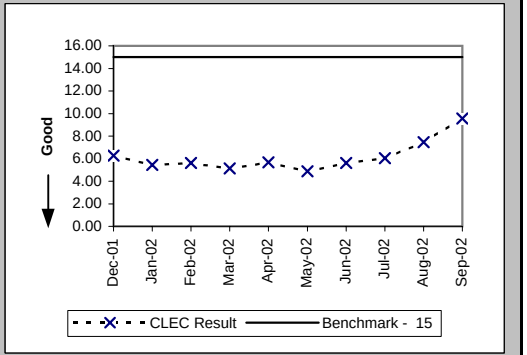
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	59	71	83.10%	0	0	37.48%
Jan-02	97	109	88.99%	0	0	31.30%
Feb-02	50	58	86.21%	0	0	34.48%
Mar-02	61	67	91.04%	0	0	28.55%
Apr-02	49	52	94.23%	0	0	23.32%
May-02	60	61	98.36%	0	0	12.70%
Jun-02	62	64	96.88%	0	0	17.40%
Jul-02	58	62	93.55%	0	0	24.57%
Aug-02	43	45	95.56%	0	0	20.61%
Sep-02	40	66	60.61%	0	0	48.86%



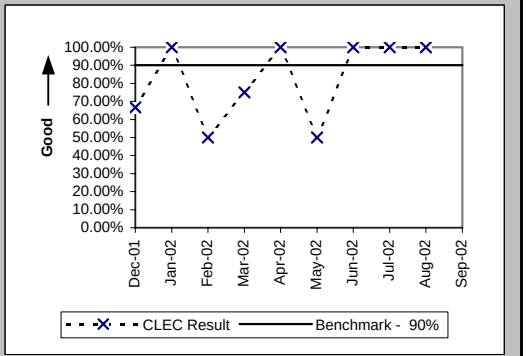
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	219	35	6.26	0	0	4.41
Jan-02	571	105	5.44	0	0	5.33
Feb-02	332	59	5.63	0	0	4.77
Mar-02	339	66	5.14	0	0	4.32
Apr-02	295	52	5.67	0	0	4.08
May-02	274	56	4.89	0	0	3.58
Jun-02	354	63	5.62	0	0	4.39
Jul-02	369	61	6.05	0	0	6.57
Aug-02	336	45	7.47	0	0	4.69
Sep-02	622	65	9.57	0	0	4.14



Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

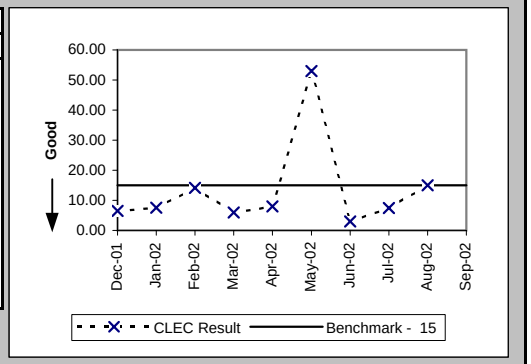
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	2	3	66.67%	0	0	47.14%
Jan-02	5	5	100.00%	0	0	0.00%
Feb-02	4	8	50.00%	0	0	50.00%
Mar-02	3	4	75.00%	0	0	43.30%
Apr-02	3	3	100.00%	0	0	0.00%
May-02	1	2	50.00%	0	0	50.00%
Jun-02	3	3	100.00%	0	0	0.00%
Jul-02	2	2	100.00%	0	0	0.00%
Aug-02	1	1	100.00%	0	0	0.00%
Sep-02						



Checklist #4 - Unbundled Loop - Conditioned

Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

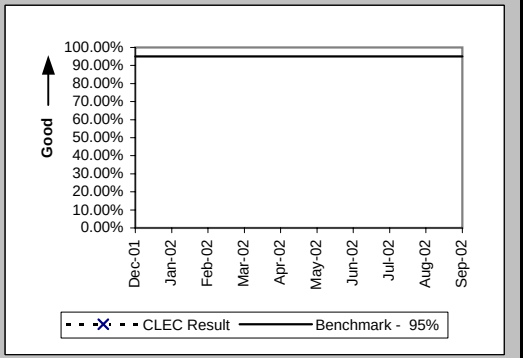
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	CLEC Std Dev
Dec-01	13	2	6.50	0	0	4.95
Jan-02	53	7	7.57	0	0	7.52
Feb-02	85	6	14.17	0	0	12.83
Mar-02	24	4	6.00	0	0	3.56
Apr-02	24	3	8.00	0	0	6.24
May-02	106	2	53.00	0	0	56.57
Jun-02	9	3	3.00	0	0	0.00
Jul-02	15	2	7.50	0	0	6.36
Aug-02	15	1	15.00	0	0	
Sep-02						



Checklist #4 - Line Sharing Installation

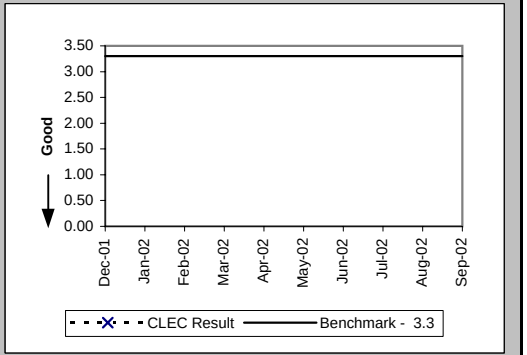
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



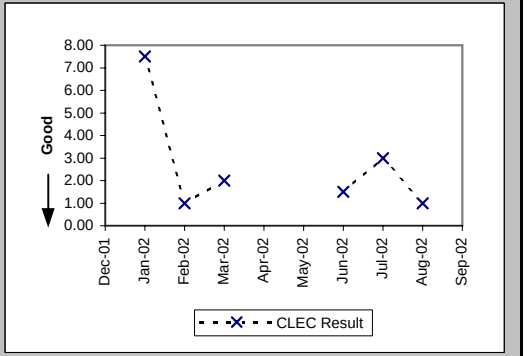
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

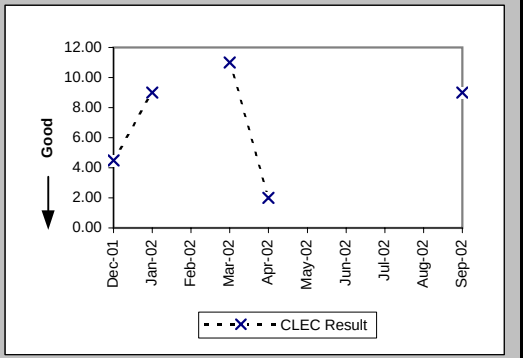
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02	15	2	7.50	0	0	9.19
Feb-02	2	2	1.00	2	0	0.00
Mar-02	6	3	2.00	0	0	1.73
Apr-02						
May-02						
Jun-02	3	2	1.50	0	0	0.71
Jul-02	3	1	3.00	0	0	
Aug-02	1	1	1.00	0	0	
Sep-02						



Checklist #4 - Line Sharing Installation

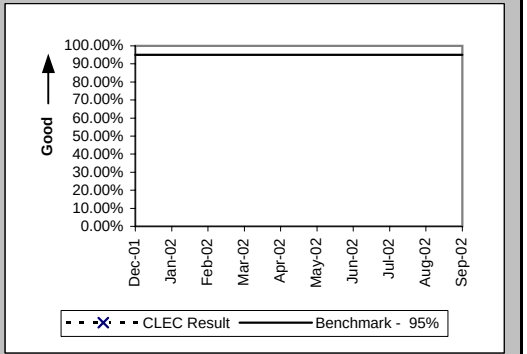
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	18	4	4.50	0	0	5.07
Jan-02	9	1	9.00	0	0	
Feb-02						
Mar-02	11	1	11.00	0	0	
Apr-02	2	1	2.00	0	0	
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	18	2	9.00	0	0	1.41



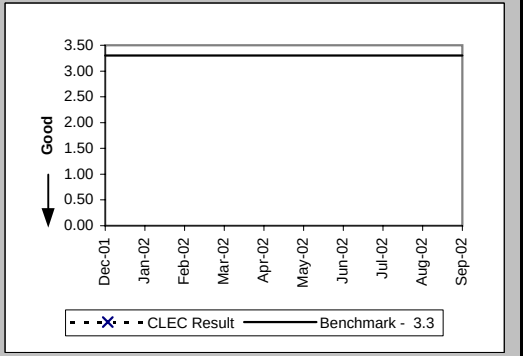
Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs

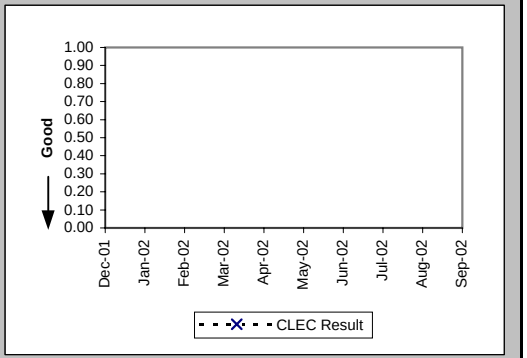
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Checklist #4 - Line Sharing Installation

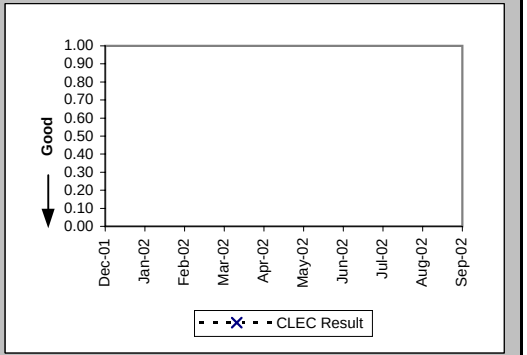
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



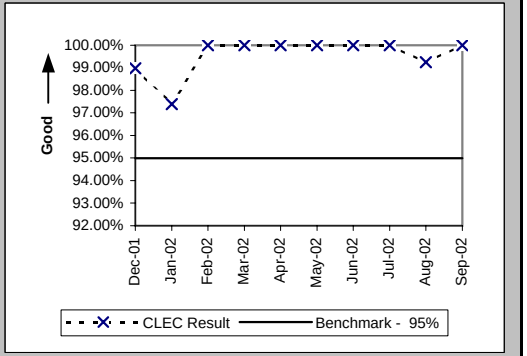
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02						



Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

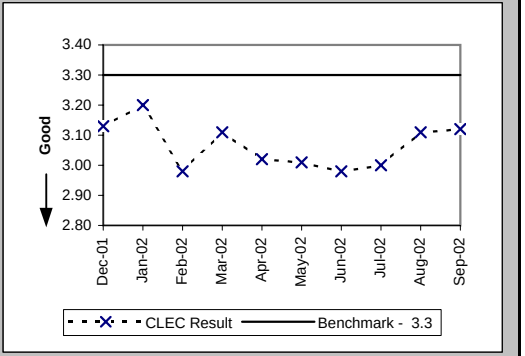
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	97	98	98.98%	0	1	10.05%
Jan-02	112	115	97.39%	1	0	15.94%
Feb-02	94	94	100.00%	0	1	0.00%
Mar-02	90	90	100.00%	0	0	0.00%
Apr-02	93	93	100.00%	0	0	0.00%
May-02	92	92	100.00%	0	1	0.00%
Jun-02	86	86	100.00%	0	0	0.00%
Jul-02	160	160	100.00%	0	1	0.00%
Aug-02	131	132	99.24%	0	0	8.67%
Sep-02	133	133	100.00%	1	0	0.00%



Checklist #4 - Line Sharing Installation

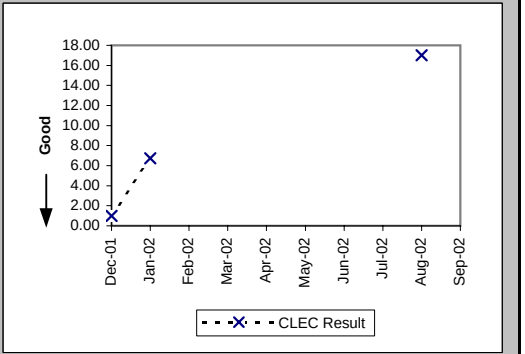
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	122	39	3.13	99	1	0.89
Jan-02	342	107	3.20	20	0	1.80
Feb-02	271	91	2.98	3	1	0.26
Mar-02	271	87	3.11	5	0	1.31
Apr-02	278	92	3.02	1	0	0.21
May-02	271	90	3.01	3	1	0.11
Jun-02	241	81	2.98	6	0	0.16
Jul-02	468	156	3.00	4	1	0.00
Aug-02	408	131	3.11	1	0	1.50
Sep-02	406	130	3.12	4	0	0.33



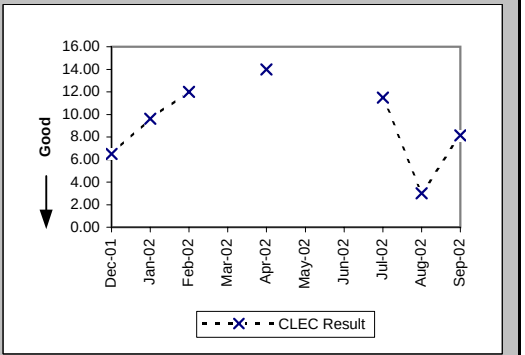
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	1.00	0	0	
Jan-02	27	4	6.75	0	0	4.86
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02	17	1	17.00	0	0	
Sep-02						



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

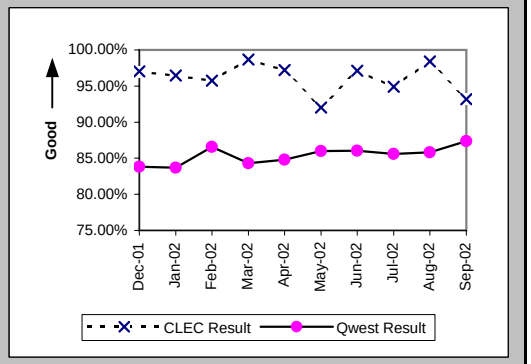
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	39	6	6.50	0	0	4.37
Jan-02	77	8	9.62	0	0	3.11
Feb-02	12	1	12.00	0	0	
Mar-02						
Apr-02	14	1	14.00	0	0	
May-02						
Jun-02						
Jul-02	23	2	11.50	0	0	0.71
Aug-02	3	1	3.00	0	0	
Sep-02	179	22	8.14	0	0	2.42



Checklist #4 - Line Sharing Installation

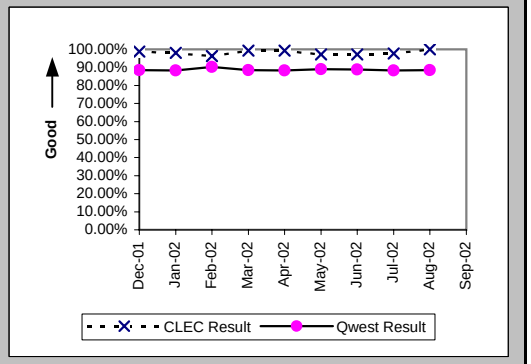
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	163	168	97.02%	0	0	14565	17372	83.84%	36.81%	-4.62	-3.81	No
Jan-02	191	198	96.46%	0	0	14891	17794	83.69%	36.95%	-4.84	-3.94	No
Feb-02	180	188	95.74%	0	0	14901	17216	86.55%	34.12%	-3.67	-3.23	No
Mar-02	148	150	98.67%	0	0	13317	15797	84.30%	36.38%	-4.81	-3.93	No
Apr-02	140	144	97.22%	0	0	13975	16480	84.80%	35.90%	-4.13	-3.51	No
May-02	127	138	92.03%	0	0	15355	17852	86.01%	34.69%	-2.03	-2.23	No
Jun-02	135	139	97.12%	0	0	15840	18410	86.04%	34.66%	-3.76	-3.28	No
Jul-02	168	177	94.92%	0	0	15181	17734	85.60%	35.11%	-3.51	-3.13	No
Aug-02	186	189	98.41%	0	0	17307	20171	85.80%	34.90%	-4.94	-4.01	No
Sep-02	164	176	93.18%	0	0	17695	20258	87.35%	33.24%	-2.32	-2.41	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

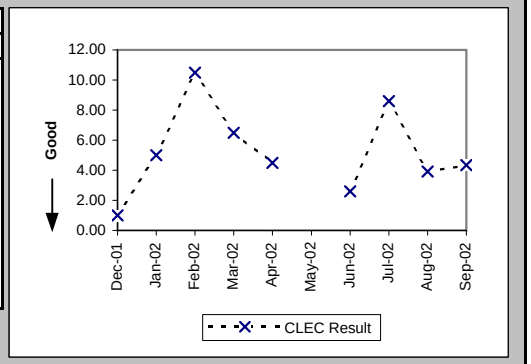
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	166	168	98.81%	0	0	15374	17372	88.50%	31.90%	-4.17	-3.53	No
Jan-02	194	198	97.98%	0	0	15715	17794	88.32%	32.12%	-4.21	-3.56	No
Feb-02	181	188	96.28%	0	0	15527	17216	90.19%	29.75%	-2.79	-2.7	No
Mar-02	149	150	99.33%	0	0	13972	15797	88.45%	31.97%	-4.15	-3.52	No
Apr-02	143	144	99.31%	0	0	14557	16480	88.33%	32.10%	-4.08	-3.48	No
May-02	134	138	97.10%	0	0	15877	17852	88.94%	31.37%	-3.05	-2.85	No
Jun-02	135	139	97.12%	0	0	16340	18410	88.76%	31.59%	-3.11	-2.89	No
Jul-02	173	177	97.74%	0	0	15649	17734	88.24%	32.21%	-3.9	-3.37	No
Aug-02	189	189	100.00%	0	0	17860	20171	88.54%	31.85%	-4.92	-3.99	No
Sep-02												



Checklist #4 - Line Sharing Installation

(Average Days) (OP-15A) (Diagnostic) Interval for Pending Orders Delayed Past Due Date

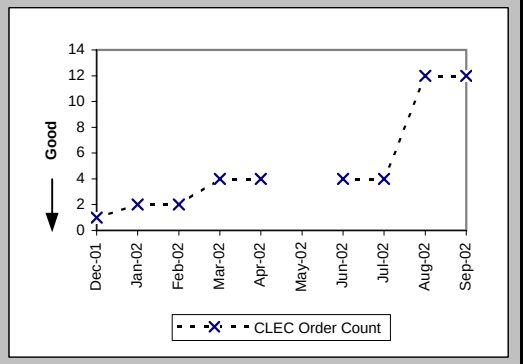
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	1	1	1.00	0	0	
Jan-02	15	3	5.00	0	0	5.57
Feb-02	21	2	10.50	0	0	0.71
Mar-02	26	4	6.50	0	0	4.20
Apr-02	18	4	4.50	0	0	3.51
May-02						
Jun-02	13	5	2.60	0	0	3.29
Jul-02	43	5	8.60	0	0	5.03
Aug-02	47	12	3.92	0	0	4.06
Sep-02	52	12	4.33	0	0	3.17



Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)

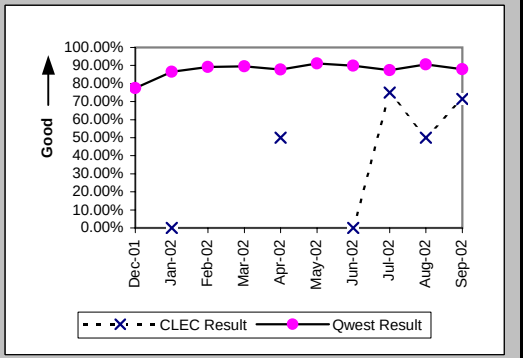
Date	CLEC Order Count
Dec-01	1
Jan-02	2
Feb-02	2
Mar-02	4
Apr-02	4
May-02	
Jun-02	4
Jul-02	4
Aug-02	12
Sep-02	12



Checklist #4 - Line Sharing Repair

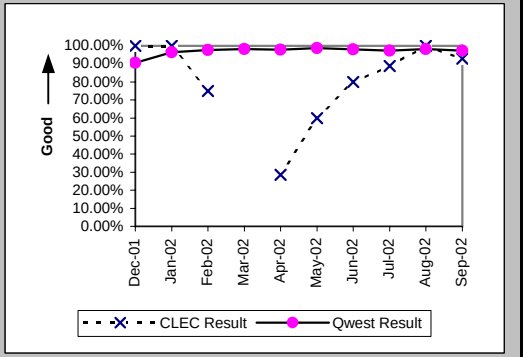
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4274	5510	77.57%	41.71%			
Jan-02	0	2	0.00%	2	0	4014	4638	86.55%	34.12%	2.38	0.44	Yes
Feb-02						3458	3874	89.26%	30.96%			
Mar-02						3965	4432	89.46%	30.70%			
Apr-02	1	2	50.00%	5	0	5344	6085	87.82%	32.70%	1.17	-0.29	No
May-02						5086	5580	91.15%	28.41%			
Jun-02	0	1	0.00%	3	0	5373	5979	89.86%	30.18%	1.64	0	No
Jul-02	3	4	75.00%	6	0	5182	5929	87.40%	33.18%	0.68	-0.59	No
Aug-02	2	4	50.00%	5	0	5064	5593	90.54%	29.26%	1.97	0.2	Yes
Sep-02	10	14	71.43%	5	0	5416	6159	87.94%	32.57%	1.66	0.01	Yes



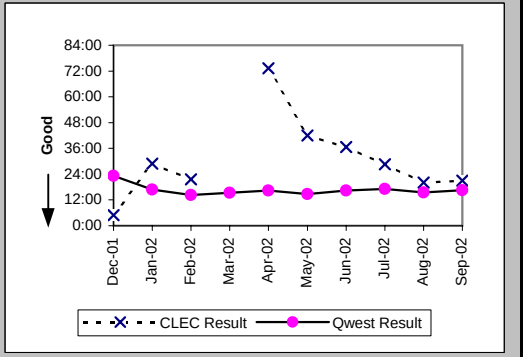
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	1	0	7428	8192	90.67%	29.08%	-0.32	-1.19	No
Jan-02	2	2	100.00%	2	0	6530	6766	96.51%	18.35%	-0.27	-1.16	No
Feb-02	3	4	75.00%	1	0	5158	5282	97.65%	15.14%	1.68	0.02	Yes
Mar-02						5961	6066	98.27%	13.04%			
Apr-02	2	7	28.57%	5	0	8001	8175	97.87%	14.43%	5.37	2.27	Yes
May-02	3	5	60.00%	2	0	7300	7393	98.74%	11.15%	3.18	0.93	Yes
Jun-02	8	10	80.00%	3	0	7727	7885	98.00%	14.01%	2.4	0.46	Yes
Jul-02	8	9	88.89%	6	0	7446	7653	97.30%	16.22%	1.17	-0.29	No
Aug-02	4	4	100.00%	5	0	7059	7187	98.22%	13.23%	-0.27	-1.16	No
Sep-02	13	14	92.86%	5	0	7662	7865	97.42%	15.86%	0.92	-0.44	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

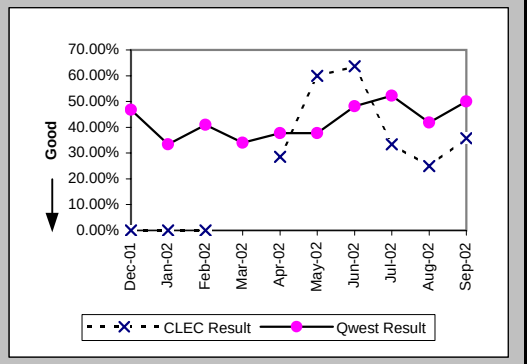
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:56	1	4:56	1	0	190604:04	8192	23:16	25:03	-0.73	-1.44	No
Jan-02	57:42	2	28:51	2	0	113494:43	6766	16:46	16:34	1.37	-0.17	No
Feb-02	86:14	4	21:34	1	0	75450:18	5282	14:17	15:03	1.16	-0.29	No
Mar-02						92680:16	6066	15:17	12:43			
Apr-02	513:15	7	73:19	5	0	134298:30	8175	16:26	19:31	3.72	1.26	Yes
May-02	210:18	5	42:04	2	0	108639:30	7393	14:42	12:01	2.88	0.75	Yes
Jun-02	366:30	10	36:39	2	0	129000:21	7885	16:22	15:07	2.46	0.49	Yes
Jul-02	257:44	9	28:38	6	0	131639:43	7653	17:12	16:29	2.07	0.26	Yes
Aug-02	80:41	4	20:10	5	0	111708:02	7187	15:33	15:07	1.07	-0.35	No
Sep-02	293:24	14	20:57	5	0	129916:50	7865	16:31	16:06	1.31	-0.2	No



Checklist #4 - Line Sharing Repair

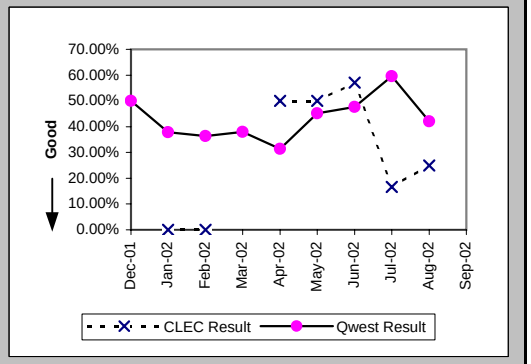
Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	1	0	29	62	46.77%	49.90%	-0.93	-1.57	No
Jan-02	0	2	0.00%	2	0	19	57	33.33%	47.14%	-0.98	-1.6	No
Feb-02	0	4	0.00%	1	0	18	44	40.91%	49.17%	-1.59	-1.97	No
Mar-02						17	50	34.00%	47.37%			
Apr-02	2	7	28.57%	5	0	17	45	37.78%	48.48%	-0.47	-1.28	No
May-02	3	5	60.00%	2	0	20	53	37.74%	48.47%	0.89	-0.46	No
Jun-02	7	11	63.64%	2	0	26	54	48.15%	49.97%	0.89	-0.46	No
Jul-02	3	9	33.33%	6	0	35	67	52.24%	49.95%	-1.07	-1.65	No
Aug-02	1	4	25.00%	5	0	41	98	41.84%	49.33%	-0.67	-1.41	No
Sep-02	5	14	35.71%	5	0	28	56	50.00%	50.00%	-0.96	-1.58	No



Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs

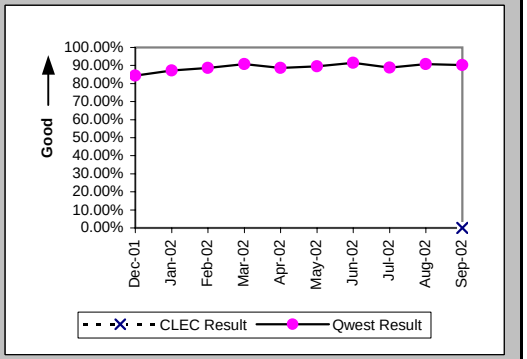
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	40	50.00%	50.00%			
Jan-02	0	2	0.00%	2	0	14	37	37.84%	48.50%	-1.07	-1.65	No
Feb-02	0	4	0.00%	1	0	8	22	36.36%	48.10%	-1.39	-1.85	No
Mar-02						11	29	37.93%	48.52%			
Apr-02	1	2	50.00%	5	0	11	35	31.43%	46.42%	0.42	-0.74	No
May-02	2	4	50.00%	2	0	14	31	45.16%	49.77%	0.12	-0.93	No
Jun-02	4	7	57.14%	2	0	10	21	47.62%	49.94%	0.32	-0.8	No
Jul-02	1	6	16.67%	6	0	28	47	59.57%	49.07%	-2.02	-2.23	No
Aug-02	1	4	25.00%	5	0	40	95	42.11%	49.37%	-0.68	-1.41	No
Sep-02												



Checklist #4 - Line Sharing Repair

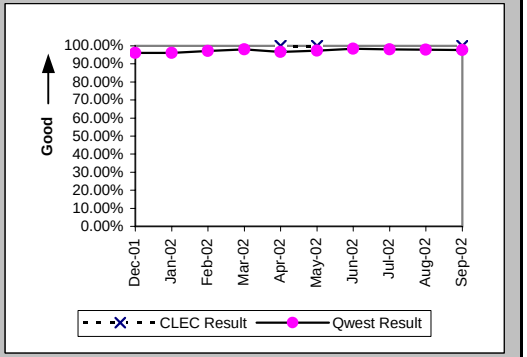
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						928	1099	84.44%	36.25%			
Jan-02						1140	1306	87.29%	33.31%			
Feb-02						770	868	88.71%	31.65%			
Mar-02						818	901	90.79%	28.92%			
Apr-02						1007	1137	88.57%	31.82%			
May-02						928	1036	89.58%	30.56%			
Jun-02						1358	1485	91.45%	27.97%			
Jul-02						1241	1397	88.83%	31.50%			
Aug-02						1094	1205	90.79%	28.92%			
Sep-02	0	1	0.00%	1	0	1172	1299	90.22%	29.70%	1.66	0.01	Yes



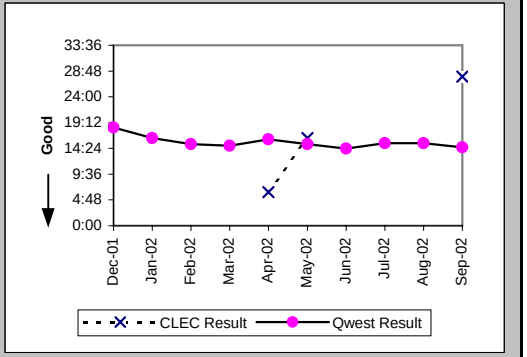
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1539	1601	96.13%	19.29%			
Jan-02						1716	1785	96.13%	19.28%			
Feb-02						1151	1185	97.13%	16.69%			
Mar-02						1251	1277	97.96%	14.12%			
Apr-02	1	1	100.00%	1	0	1511	1565	96.55%	18.25%	-0.19	-1.11	No
May-02	1	1	100.00%	0	0	1420	1459	97.33%	16.13%	-0.17	-1.1	No
Jun-02						1875	1904	98.48%	12.25%			
Jul-02						1800	1835	98.09%	13.68%			
Aug-02						1552	1585	97.92%	14.28%			
Sep-02	1	1	100.00%	1	0	1698	1737	97.75%	14.82%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

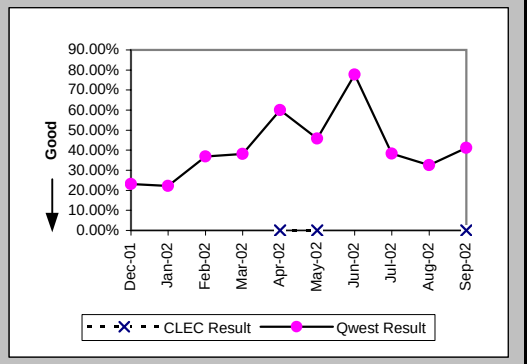
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						29281:29	1601	18:17	19:23			
Jan-02						29167:02	1785	16:20	18:28			
Feb-02						18020:58	1185	15:12	19:29			
Mar-02						19036:08	1277	14:54	13:30			
Apr-02	6:17	1	6:17	1	0	25131:34	1565	16:04	14:48	-0.66	-1.4	No
May-02	16:20	1	16:20	0	0	22168:04	1459	15:12	12:37	0.02	-0.99	No
Jun-02						27326:20	1904	14:21	14:06			
Jul-02						28234:32	1835	15:23	15:27			
Aug-02						24322:41	1585	15:21	16:49			
Sep-02	27:45	1	27:45	1	0	25299:50	1737	14:34	14:15	1.44	-0.12	No



Checklist #4 - Line Sharing Repair

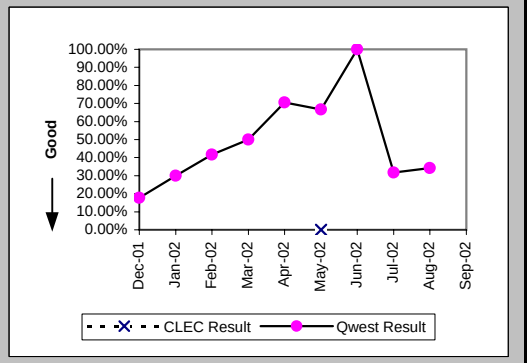
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	26	23.08%	42.13%			
Jan-02						6	27	22.22%	41.57%			
Feb-02						7	19	36.84%	48.24%			
Mar-02						8	21	38.10%	48.56%			
Apr-02	0	1	0.00%	1	0	15	25	60.00%	48.99%	-1.2	-1.73	No
May-02	0	1	0.00%	0	0	11	24	45.83%	49.83%	-0.9	-1.55	No
Jun-02						7	9	77.78%	41.57%			
Jul-02						13	34	38.24%	48.60%			
Aug-02						13	40	32.50%	46.84%			
Sep-02	0	1	0.00%	1	0	7	17	41.18%	49.22%	-0.81	-1.49	No



Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs

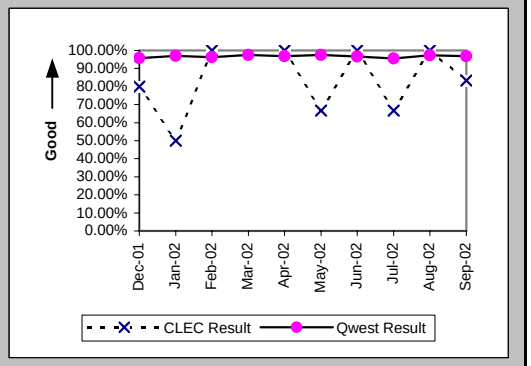
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	17	17.65%	38.12%			
Jan-02						3	10	30.00%	45.83%			
Feb-02						5	12	41.67%	49.30%			
Mar-02						6	12	50.00%	50.00%			
Apr-02						12	17	70.59%	45.56%			
May-02	0	1	0.00%	0	0	2	3	66.67%	47.14%	-1.22	-1.74	No
Jun-02						5	5	100.00%	0.00%			
Jul-02						7	22	31.82%	46.58%			
Aug-02						13	38	34.21%	47.44%			
Sep-02												



Checklist #4 - Line Sharing Repair

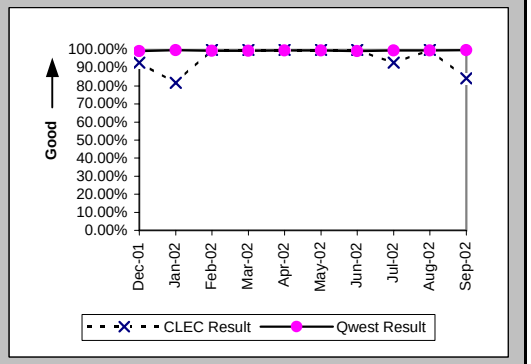
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	5	80.00%	1	0	2198	2295	95.77%	20.12%	1.25	-0.24	No
Jan-02	1	2	50.00%	5	0	2321	2393	96.99%	17.08%	1.89	0.15	Yes
Feb-02	1	1	100.00%	1	0	1858	1930	96.27%	18.95%	-0.2	-1.12	No
Mar-02						2508	2574	97.44%	15.81%			
Apr-02	4	4	100.00%	1	0	2002	2068	96.81%	17.58%	-0.36	-1.22	No
May-02	2	3	66.67%	1	0	1615	1656	97.52%	15.54%	1.79	0.09	Yes
Jun-02	2	2	100.00%	2	0	1767	1828	96.66%	17.96%	-0.26	-1.16	No
Jul-02	6	9	66.67%	2	0	1818	1902	95.58%	20.55%	2.75	0.67	Yes
Aug-02	11	11	100.00%	1	0	1727	1775	97.30%	16.22%	-0.55	-1.34	No
Sep-02	15	18	83.33%	3	0	1521	1570	96.88%	17.39%	2.35	0.43	Yes



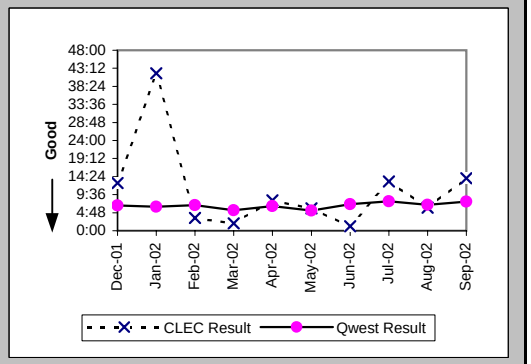
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	14	92.86%	1	0	4190	4219	99.31%	8.26%	1.66	0.01	Yes
Jan-02	9	11	81.82%	5	0	4574	4585	99.76%	4.89%	3.6	1.19	Yes
Feb-02	14	14	100.00%	1	0	3740	3759	99.49%	7.09%	-0.27	-1.16	No
Mar-02	4	4	100.00%	0	0	4907	4929	99.55%	6.67%	-0.13	-1.08	No
Apr-02	11	11	100.00%	1	0	3893	3906	99.67%	5.76%	-0.19	-1.12	No
May-02	18	18	100.00%	1	0	3319	3331	99.64%	5.99%	-0.25	-1.15	No
Jun-02	7	7	100.00%	2	0	3343	3368	99.26%	8.58%	-0.23	-1.14	No
Jul-02	13	14	92.86%	2	0	3286	3300	99.58%	6.50%	1.88	0.14	Yes
Aug-02	12	12	100.00%	1	0	3093	3103	99.68%	5.67%	-0.2	-1.12	No
Sep-02	16	19	84.21%	3	0	2811	2815	99.86%	3.77%	4.55	1.77	Yes



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

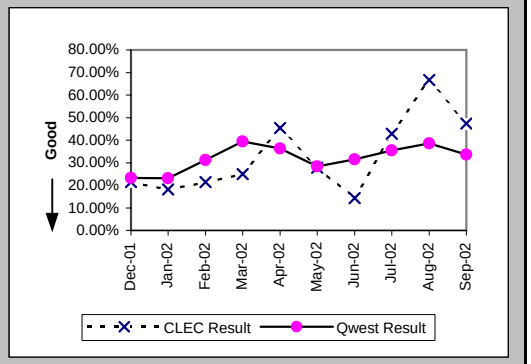
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	178:01	14	12:43	1	0	28261:59	4219	6:42	10:17	1.84	0.12	Yes
Jan-02	460:57	11	41:54	5	0	29203:14	4585	6:22	10:11	3.72	1.26	Yes
Feb-02	48:09	14	3:26	1	0	25443:34	3759	6:46	10:54	-1.14	-1.69	No
Mar-02	7:43	4	1:56	0	0	27045:23	4929	5:29	8:50	-0.81	-1.49	No
Apr-02	89:22	11	8:07	1	0	25664:23	3906	6:34	9:05	0.68	-0.58	No
May-02	107:43	18	5:59	1	0	17751:48	3331	5:20	8:57	0.46	-0.72	No
Jun-02	8:05	7	1:09	2	0	23686:36	3368	7:02	13:42	-1.13	-1.69	No
Jul-02	183:47	14	13:08	2	0	25715:33	3300	7:48	9:17	1.88	0.14	Yes
Aug-02	73:29	12	6:07	1	0	21318:45	3103	6:52	9:13	-0.28	-1.17	No
Sep-02	265:17	19	13:58	3	0	21761:41	2815	7:44	9:10	2.58	0.57	Yes



Checklist #4 - Line Sharing Repair

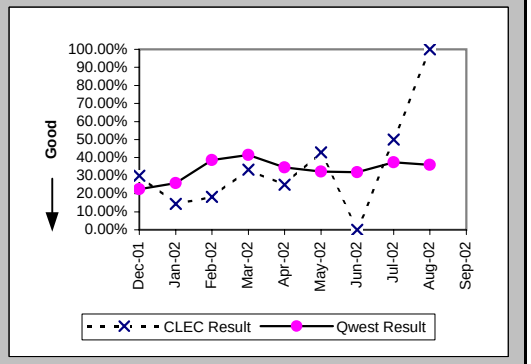
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	14	21.43%	1	0	36	155	23.23%	42.23%	-0.15	-1.09	No
Jan-02	2	11	18.18%	5	0	42	182	23.08%	42.13%	-0.37	-1.23	No
Feb-02	3	14	21.43%	1	0	38	122	31.15%	46.31%	-0.74	-1.45	No
Mar-02	1	4	25.00%	0	0	43	109	39.45%	48.87%	-0.58	-1.35	No
Apr-02	5	11	45.45%	1	0	40	110	36.36%	48.10%	0.57	-0.65	No
May-02	5	18	27.78%	1	0	61	215	28.37%	45.08%	-0.05	-1.03	No
Jun-02	1	7	14.29%	2	0	59	187	31.55%	46.47%	-0.97	-1.59	No
Jul-02	6	14	42.86%	2	0	73	206	35.44%	47.83%	0.55	-0.66	No
Aug-02	8	12	66.67%	1	0	101	262	38.55%	48.67%	1.89	0.15	Yes
Sep-02	9	19	47.37%	3	0	70	208	33.65%	47.25%	1.17	-0.29	No



Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches

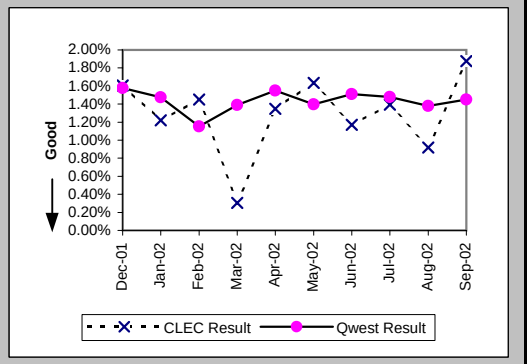
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	10	30.00%	1	0	22	98	22.45%	41.72%	0.53	-0.68	No
Jan-02	1	7	14.29%	5	0	32	124	25.81%	43.76%	-0.68	-1.41	No
Feb-02	2	11	18.18%	1	0	34	88	38.64%	48.69%	-1.31	-1.8	No
Mar-02	1	3	33.33%	0	0	29	70	41.43%	49.26%	-0.28	-1.17	No
Apr-02	1	4	25.00%	1	0	29	84	34.52%	47.54%	-0.39	-1.24	No
May-02	3	7	42.86%	1	0	42	130	32.31%	46.77%	0.56	-0.66	No
Jun-02	0	5	0.00%	2	0	37	116	31.90%	46.61%	-1.5	-1.91	No
Jul-02	3	6	50.00%	2	0	45	120	37.50%	48.41%	0.58	-0.65	No
Aug-02	1	1	100.00%	1	0	59	164	35.98%	47.99%	0.92	-0.44	No
Sep-02												



Checklist #4 - Line Sharing Repair

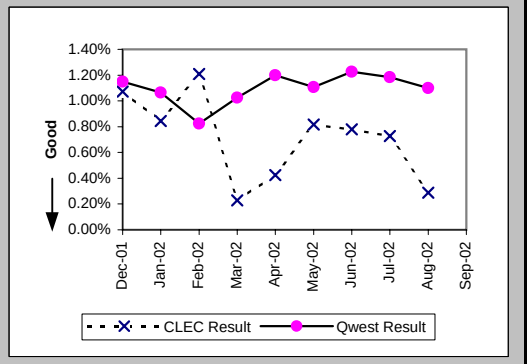
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	933	1.61%	2	0	14180	899201	1.58%	12.46%	0.08	-0.95	No
Jan-02	13	1065	1.22%	7	0	13260	897809	1.48%	12.06%	-0.69	-1.42	No
Feb-02	18	1240	1.45%	2	0	10330	897136	1.15%	10.67%	0.99	-0.4	No
Mar-02	4	1310	0.31%	2	0	12388	891643	1.39%	11.70%	-3.35	-3.04	No
Apr-02	19	1411	1.35%	7	0	13749	886432	1.55%	12.36%	-0.62	-1.38	No
May-02	24	1468	1.63%	3	0	12302	880279	1.40%	11.74%	0.77	-0.53	No
Jun-02	18	1540	1.17%	4	0	13253	876633	1.51%	12.20%	-1.1	-1.67	No
Jul-02	23	1652	1.39%	10	0	12912	873628	1.48%	12.07%	-0.29	-1.18	No
Aug-02	16	1740	0.92%	6	0	11985	869214	1.38%	11.66%	-1.64	-2	No
Sep-02	34	1811	1.88%	9	0	12530	864515	1.45%	11.95%	1.52	-0.07	No



Trouble Rate (Percent) (MR-8*) (Parity)

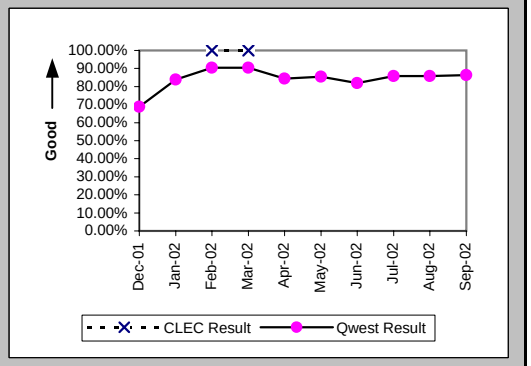
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	933	1.07%	2	0	10332	899201	1.15%	10.66%	-0.22	-1.13	No
Jan-02	9	1065	0.85%	7	0	9550	897809	1.06%	10.26%	-0.7	-1.42	No
Feb-02	15	1240	1.21%	2	0	7400	897136	0.82%	9.04%	1.5	-0.09	No
Mar-02	3	1310	0.23%	2	0	9150	891643	1.03%	10.08%	-2.86	-2.74	No
Apr-02	6	1411	0.43%	7	0	10621	886432	1.20%	10.88%	-2.67	-2.62	No
May-02	12	1468	0.82%	3	0	9753	880279	1.11%	10.47%	-1.06	-1.65	No
Jun-02	12	1540	0.78%	4	0	10748	876633	1.23%	11.00%	-1.59	-1.97	No
Jul-02	12	1652	0.73%	10	0	10335	873628	1.18%	10.81%	-1.71	-2.04	No
Aug-02	5	1740	0.29%	6	0	9559	869214	1.10%	10.43%	-3.25	-2.97	No
Sep-02												



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

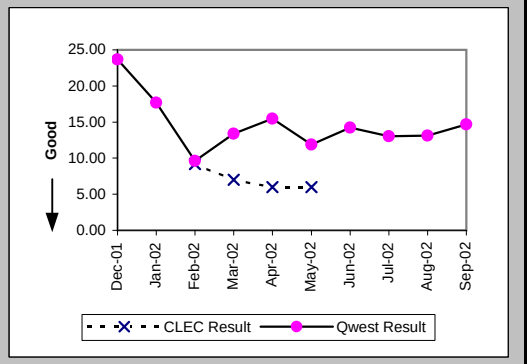
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						150	218	68.81%	46.33%			
Jan-02						290	346	83.82%	36.83%			
Feb-02	2	2	100.00%	10	0	321	355	90.42%	29.43%	-0.46	-1.28	No
Mar-02	1	1	100.00%	2	0	178	197	90.36%	29.52%	-0.33	-1.2	No
Apr-02						228	270	84.44%	36.24%			
May-02						170	199	85.43%	35.28%			
Jun-02						164	200	82.00%	38.42%			
Jul-02						194	226	85.84%	34.86%			
Aug-02						280	326	85.89%	34.81%			
Sep-02						296	343	86.30%	34.39%			



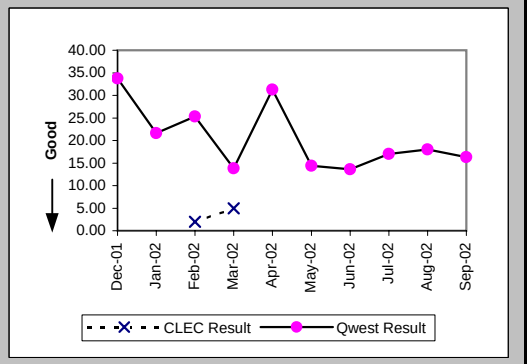
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7886	333	23.68	23.39			
Jan-02						7893	446	17.70	16.74			
Feb-02	110	12	9.17	0	0	3978	413	9.63	15.36	-0.1	-1.06	No
Mar-02	21	3	7.00	0	0	3270	244	13.40	11.03	-1	-1.61	No
Apr-02	12	2	6.00	0	0	5488	355	15.46	18.29	-0.73	-1.44	No
May-02	6	1	6.00	0	0	3231	272	11.88	8.35	-0.7	-1.43	No
Jun-02						3946	277	14.25	10.00			
Jul-02						3694	284	13.01	9.40			
Aug-02						5022	383	13.11	11.20			
Sep-02						5775	394	14.66	10.86			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

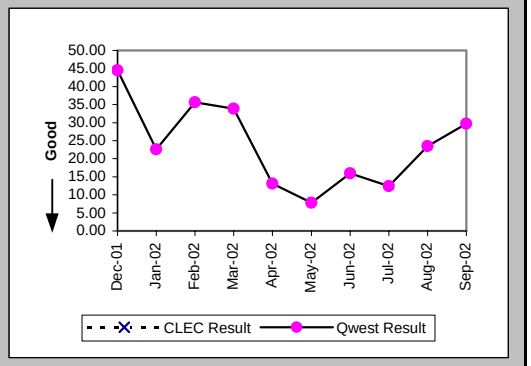
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2566	76	33.76	49.05			
Jan-02						1818	84	21.64	15.15			
Feb-02	2	1	2.00	9	0	936	37	25.30	30.58	-0.75	-1.46	No
Mar-02	5	1	5.00	1	0	235	17	13.82	10.93	-0.78	-1.48	No
Apr-02						1377	44	31.30	36.77			
May-02						460	32	14.38	11.39			
Jun-02						655	48	13.65	13.23			
Jul-02						595	35	17.00	17.11			
Aug-02						739	41	18.02	13.43			
Sep-02						733	45	16.29	10.40			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

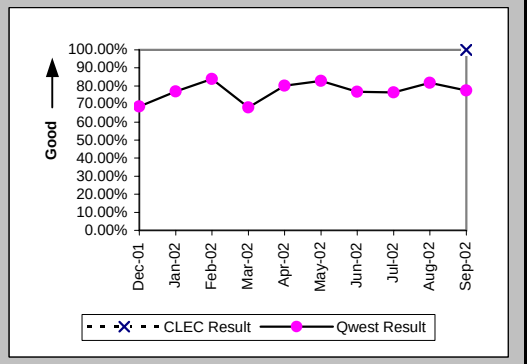
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1156	26	44.46	28.98			
Jan-02						271	12	22.58	17.69			
Feb-02						214	6	35.67	29.69			
Mar-02						237	7	33.86	16.51			
Apr-02						105	8	13.12	19.03			
May-02						47	6	7.83	7.14			
Jun-02						64	4	16.00	14.58			
Jul-02						87	7	12.43	8.85			
Aug-02						447	19	23.53	19.78			
Sep-02						386	13	29.69	14.40			



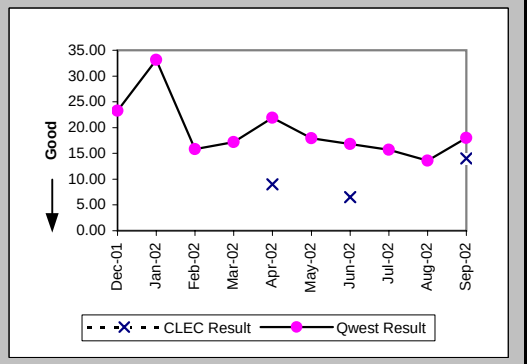
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	86	68.60%	46.41%			
Jan-02						133	173	76.88%	42.16%			
Feb-02						136	162	83.95%	36.71%			
Mar-02						49	72	68.06%	46.63%			
Apr-02						105	131	80.15%	39.89%			
May-02						72	87	82.76%	37.77%			
Jun-02						76	99	76.77%	42.23%			
Jul-02						78	102	76.47%	42.42%			
Aug-02						116	142	81.69%	38.67%			
Sep-02	6	6	100.00%	0	0	117	151	77.48%	41.77%	-1.29	-1.79	No



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

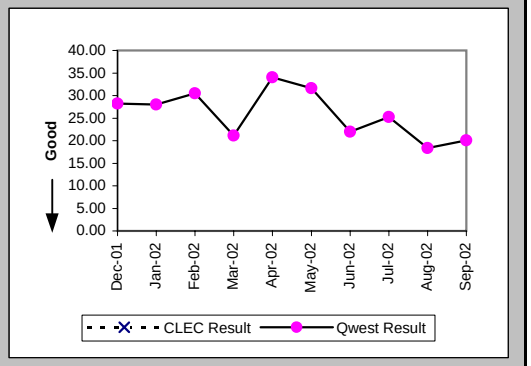
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3309	142	23.30	25.18			
Jan-02						7185	217	33.11	34.11			
Feb-02						2928	185	15.83	23.18			
Mar-02						2426	141	17.21	14.47			
Apr-02	18	2	9.00	0	0	3793	173	21.92	22.91	-0.79	-1.48	No
May-02						2529	141	17.94	18.91			
Jun-02	13	2	6.50	0	0	2492	148	16.84	15.97	-0.91	-1.55	No
Jul-02						2388	152	15.71	15.13			
Aug-02						2355	173	13.61	11.73			
Sep-02	84	6	14.00	0	0	3153	175	18.02	16.81	-0.58	-1.35	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

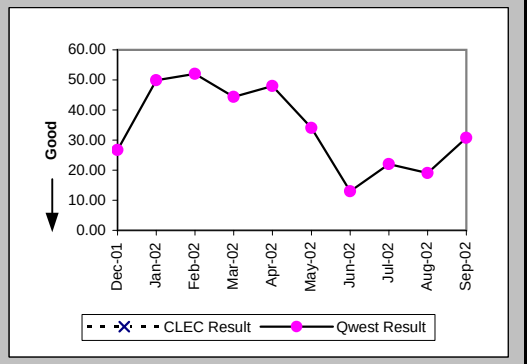
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1242	44	28.23	24.78			
Jan-02						1595	57	27.98	27.63			
Feb-02						915	30	30.50	21.91			
Mar-02						550	26	21.15	18.87			
Apr-02						988	29	34.07	38.52			
May-02						664	21	31.62	34.90			
Jun-02						747	34	21.97	23.21			
Jul-02						732	29	25.24	24.88			
Aug-02						551	30	18.37	17.34			
Sep-02						702	35	20.06	19.48			



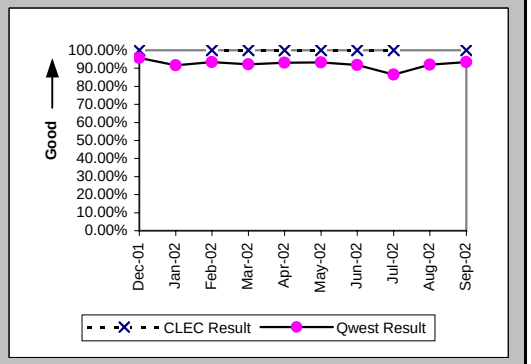
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	6	26.67	20.91			
Jan-02						698	14	49.86	28.07			
Feb-02						364	7	52.00	42.08			
Mar-02						222	5	44.40	24.51			
Apr-02						288	6	48.00	36.49			
May-02						68	2	34.00	31.11			
Jun-02						13	1	13.00				
Jul-02						44	2	22.00	21.21			
Aug-02						38	2	19.00	11.31			
Sep-02						246	8	30.75	30.16			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

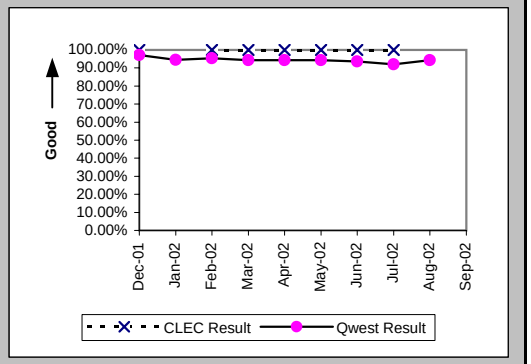
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	618	645	95.81%	20.03%	-0.21	-1.13	No
Jan-02						556	607	91.60%	27.74%			
Feb-02	6	6	100.00%	0	0	621	664	93.52%	24.61%	-0.64	-1.39	No
Mar-02	8	8	100.00%	0	0	462	501	92.22%	26.79%	-0.82	-1.5	No
Apr-02	4	4	100.00%	0	0	432	464	93.10%	25.34%	-0.54	-1.33	No
May-02	3	3	100.00%	0	0	440	472	93.22%	25.14%	-0.47	-1.28	No
Jun-02	2	2	100.00%	0	0	391	426	91.78%	27.46%	-0.42	-1.26	No
Jul-02	1	1	100.00%	0	0	380	439	86.56%	34.11%	-0.39	-1.24	No
Aug-02						461	501	92.02%	27.10%			
Sep-02	3	3	100.00%	0	0	537	575	93.39%	24.84%	-0.46	-1.28	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

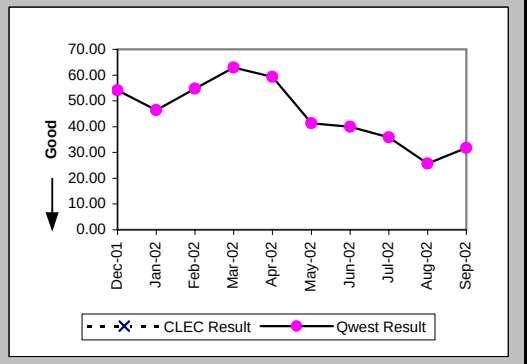
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	627	645	97.21%	16.47%	-0.17	-1.1	No
Jan-02						574	607	94.56%	22.67%			
Feb-02	6	6	100.00%	0	0	633	664	95.33%	21.10%	-0.54	-1.33	No
Mar-02	8	8	100.00%	0	0	473	501	94.41%	22.97%	-0.68	-1.42	No
Apr-02	4	4	100.00%	0	0	438	464	94.40%	23.00%	-0.49	-1.29	No
May-02	3	3	100.00%	0	0	445	472	94.28%	23.22%	-0.43	-1.26	No
Jun-02	2	2	100.00%	0	0	399	426	93.66%	24.36%	-0.37	-1.22	No
Jul-02	1	1	100.00%	0	0	404	439	92.03%	27.09%	-0.29	-1.18	No
Aug-02						473	501	94.41%	22.97%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

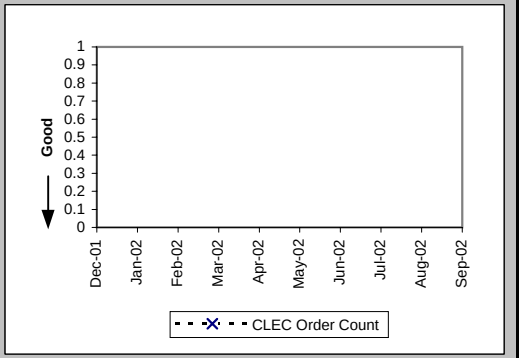
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3738	69	54.17	71.42			
Jan-02						4408	95	46.40	64.70			
Feb-02						5144	94	54.72	69.31			
Mar-02						4967	79	62.87	79.79			
Apr-02						4032	68	59.29	91.29			
May-02						3388	82	41.32	77.06			
Jun-02						3234	81	39.93	57.58			
Jul-02						3844	107	35.93	56.49			
Aug-02						2955	115	25.70	43.85			
Sep-02						3054	96	31.81	51.53			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)

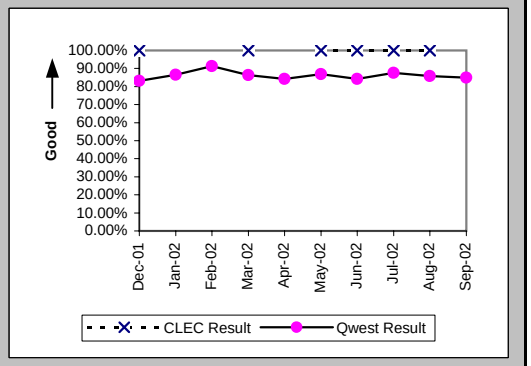
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

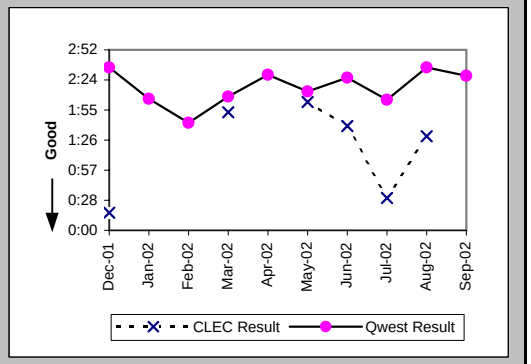
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	228	274	83.21%	37.38%	-0.45	-1.27	No
Jan-02						256	296	86.49%	34.19%			
Feb-02						198	217	91.24%	28.27%			
Mar-02	4	4	100.00%	0	0	233	270	86.30%	34.39%	-0.79	-1.48	No
Apr-02						236	280	84.29%	36.39%			
May-02	5	5	100.00%	0	0	240	276	86.96%	33.68%	-0.86	-1.52	No
Jun-02	6	6	100.00%	1	0	246	292	84.25%	36.43%	-1.05	-1.64	No
Jul-02	1	1	100.00%	1	0	270	308	87.66%	32.89%	-0.37	-1.23	No
Aug-02	1	1	100.00%	1	0	242	282	85.82%	34.89%	-0.41	-1.25	No
Sep-02						196	231	84.85%	35.86%			



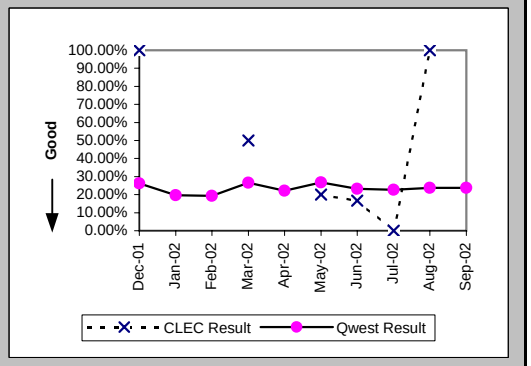
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:17	1	0:17	0	0	714:01	274	2:36	4:04	-0.57	-1.35	No
Jan-02						623:35	296	2:06	2:41			
Feb-02						373:26	217	1:43	2:21			
Mar-02	7:31	4	1:53	0	0	576:40	270	2:08	2:52	-0.18	-1.11	No
Apr-02						696:55	280	2:29	2:45			
May-02	10:16	5	2:03	0	0	609:54	276	2:13	2:31	-0.14	-1.08	No
Jun-02	10:00	6	1:40	1	0	712:26	292	2:26	5:03	-0.37	-1.23	No
Jul-02	0:31	1	0:31	1	0	644:13	308	2:05	2:22	-0.67	-1.41	No
Aug-02	1:30	1	1:30	1	0	732:35	282	2:36	3:42	-0.3	-1.18	No
Sep-02						570:50	231	2:28	3:06			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

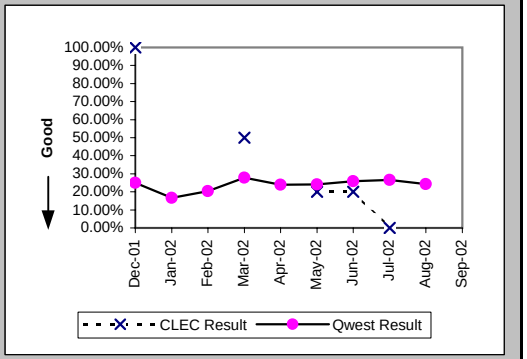
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	72	274	26.28%	44.01%	1.12	-0.32	No
Jan-02						58	296	19.59%	39.69%			
Feb-02						42	217	19.35%	39.51%			
Mar-02	2	4	50.00%	0	0	72	270	26.67%	44.22%	0.93	-0.43	No
Apr-02						62	280	22.14%	41.52%			
May-02	1	5	20.00%	0	0	74	276	26.81%	44.30%	-0.34	-1.21	No
Jun-02	1	6	16.67%	1	0	68	292	23.29%	42.27%	-0.38	-1.23	No
Jul-02	0	1	0.00%	1	0	70	308	22.73%	41.91%	-0.54	-1.33	No
Aug-02	1	1	100.00%	1	0	67	282	23.76%	42.56%	1.19	-0.28	No
Sep-02						55	231	23.81%	42.59%			



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

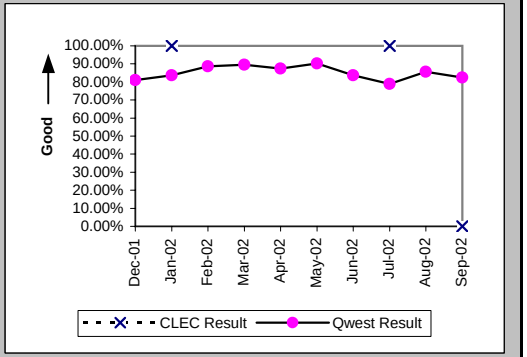
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	47	188	25.00%	43.30%	1.15	-0.3	No
Jan-02						34	204	16.67%	37.27%			
Feb-02						30	147	20.41%	40.30%			
Mar-02	2	4	50.00%	0	0	54	194	27.84%	44.82%	0.88	-0.47	No
Apr-02						52	217	23.96%	42.69%			
May-02	1	5	20.00%	0	0	52	216	24.07%	42.75%	-0.21	-1.13	No
Jun-02	1	5	20.00%	1	0	56	217	25.81%	43.76%	-0.29	-1.18	No
Jul-02	0	1	0.00%	1	0	56	211	26.54%	44.15%	-0.6	-1.36	No
Aug-02						52	214	24.30%	42.89%			
Sep-02												



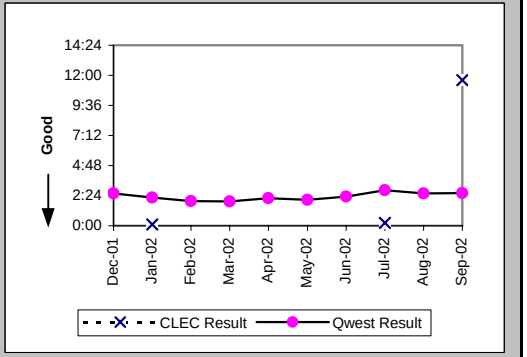
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	164	81.10%	39.15%			
Jan-02	1	1	100.00%	0	0	113	135	83.70%	36.93%	-0.44	-1.27	No
Feb-02						101	114	88.60%	31.79%			
Mar-02						120	134	89.55%	30.59%			
Apr-02						124	142	87.32%	33.27%			
May-02						138	153	90.20%	29.74%			
Jun-02						139	166	83.73%	36.90%			
Jul-02	1	1	100.00%	0	0	135	171	78.95%	40.77%	-0.51	-1.31	No
Aug-02						113	132	85.61%	35.10%			
Sep-02	0	4	0.00%	0	0	122	148	82.43%	38.05%	3.32	1.02	Yes



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

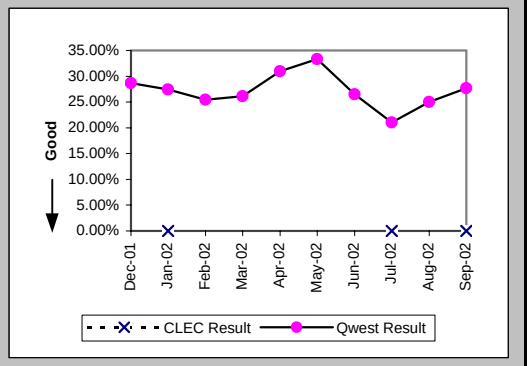
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						423:41	164	2:35	3:44			
Jan-02	0:06	1	0:06	0	0	303:13	135	2:15	2:46	-0.77	-1.47	No
Feb-02						224:49	114	1:58	2:31			
Mar-02						261:55	134	1:57	2:26			
Apr-02						309:01	142	2:11	3:00			
May-02						316:50	153	2:04	2:33			
Jun-02						387:14	166	2:20	2:47			
Jul-02	0:14	1	0:14	0	0	485:54	171	2:50	3:28	-0.75	-1.46	No
Aug-02						340:59	132	2:35	2:54			
Sep-02	46:29	4	11:37	0	0	384:03	148	2:36	3:36	3.09	0.88	Yes



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

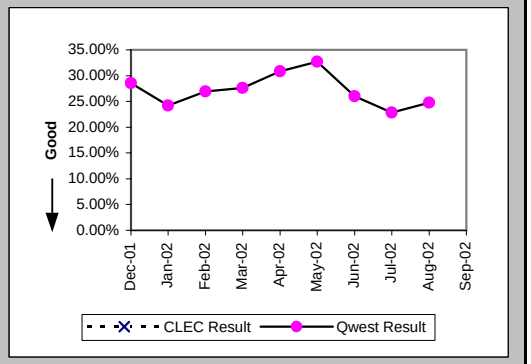
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	164	28.66%	45.22%			
Jan-02	0	1	0.00%	0	0	37	135	27.41%	44.60%	-0.61	-1.37	No
Feb-02						29	114	25.44%	43.55%			
Mar-02						35	134	26.12%	43.93%			
Apr-02						44	142	30.99%	46.24%			
May-02						51	153	33.33%	47.14%			
Jun-02						44	166	26.51%	44.14%			
Jul-02	0	1	0.00%	0	0	36	171	21.05%	40.77%	-0.51	-1.31	No
Aug-02						33	132	25.00%	43.30%			
Sep-02	0	4	0.00%	0	0	41	148	27.70%	44.75%	-1.22	-1.74	No



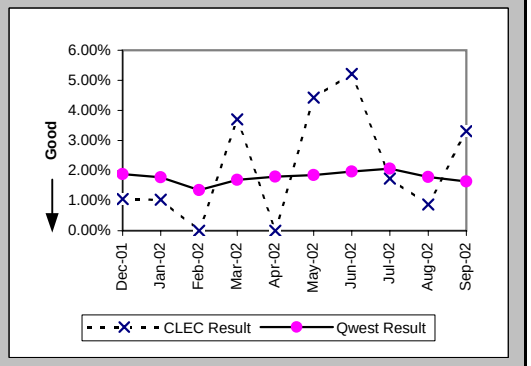
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	119	28.57%	45.18%			
Jan-02						22	91	24.18%	42.81%			
Feb-02						21	78	26.92%	44.36%			
Mar-02						24	87	27.59%	44.69%			
Apr-02						33	107	30.84%	46.18%			
May-02						34	104	32.69%	46.91%			
Jun-02						32	123	26.02%	43.87%			
Jul-02						29	127	22.83%	41.98%			
Aug-02						23	93	24.73%	43.15%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

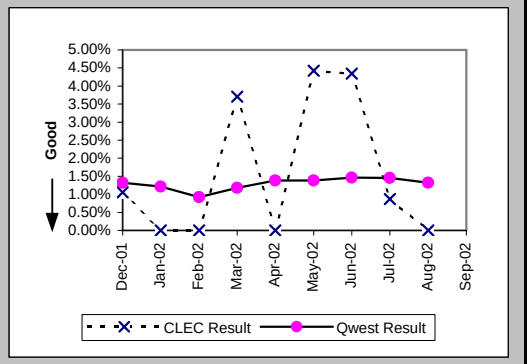
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	95	1.05%	0	0	438	23202	1.89%	13.61%	-0.6	-1.36	No
Jan-02	1	97	1.03%	0	0	431	24219	1.78%	13.22%	-0.56	-1.34	No
Feb-02	0	107	0.00%	0	0	331	24442	1.35%	11.56%	-1.21	-1.74	No
Mar-02	4	108	3.70%	0	0	404	23859	1.69%	12.90%	1.45	-0.12	No
Apr-02	0	112	0.00%	0	0	422	23438	1.80%	13.30%	-1.43	-1.87	No
May-02	5	113	4.42%	0	0	429	23164	1.85%	13.48%	1.77	0.07	Yes
Jun-02	6	115	5.22%	1	0	458	23283	1.97%	13.89%	2.13	0.29	Yes
Jul-02	2	115	1.74%	1	0	479	23229	2.06%	14.21%	-0.24	-1.15	No
Aug-02	1	115	0.87%	1	0	414	23178	1.79%	13.24%	-0.74	-1.45	No
Sep-02	4	121	3.31%	0	0	379	23124	1.64%	12.70%	1.32	-0.2	No



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

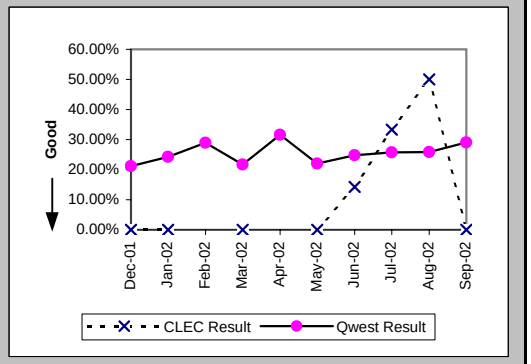
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	95	1.05%	0	0	307	23202	1.32%	11.43%	-0.23	-1.14	No
Jan-02	0	97	0.00%	0	0	295	24219	1.22%	10.97%	-1.09	-1.66	No
Feb-02	0	107	0.00%	0	0	225	24442	0.92%	9.55%	-0.99	-1.6	No
Mar-02	4	108	3.70%	0	0	281	23859	1.18%	10.79%	1.98	0.21	Yes
Apr-02	0	112	0.00%	0	0	324	23438	1.38%	11.68%	-1.25	-1.76	No
May-02	5	113	4.42%	0	0	320	23164	1.38%	11.67%	2.24	0.36	Yes
Jun-02	5	115	4.35%	1	0	340	23283	1.46%	12.00%	2.13	0.29	Yes
Jul-02	1	115	0.87%	1	0	338	23229	1.46%	11.97%	-0.52	-1.32	No
Aug-02	0	115	0.00%	0	0	307	23178	1.32%	11.43%	-1.24	-1.75	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

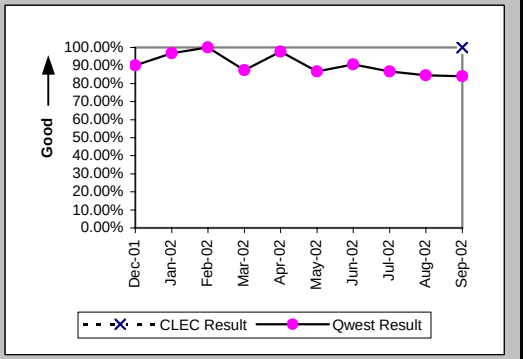
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	118	556	21.22%	40.89%	-0.52	-1.32	No
Jan-02	0	1	0.00%	0	0	138	569	24.25%	42.86%	-0.57	-1.34	No
Feb-02						135	466	28.97%	45.36%			
Mar-02	0	4	0.00%	0	0	112	516	21.71%	41.22%	-1.05	-1.64	No
Apr-02						195	617	31.60%	46.49%			
May-02	0	5	0.00%	0	0	121	550	22.00%	41.42%	-1.18	-1.72	No
Jun-02	1	7	14.29%	0	0	151	609	24.79%	43.18%	-0.64	-1.39	No
Jul-02	1	3	33.33%	0	0	166	645	25.74%	43.72%	0.3	-0.82	No
Aug-02	1	2	50.00%	0	0	144	558	25.81%	43.76%	0.64	-0.61	No
Sep-02	0	4	0.00%	0	0	155	534	29.03%	45.39%	-1.27	-1.77	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

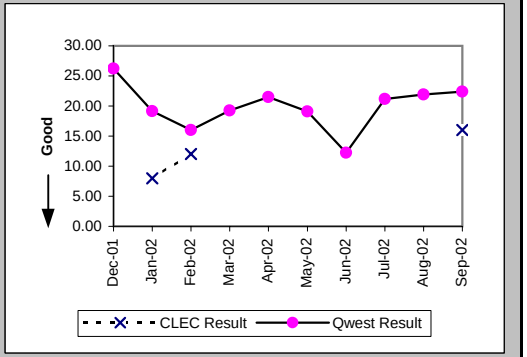
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						31	32	96.88%	17.40%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						41	42	97.62%	15.25%			
May-02						26	30	86.67%	33.99%			
Jun-02						29	32	90.63%	29.15%			
Jul-02						13	15	86.67%	33.99%			
Aug-02						11	13	84.62%	36.08%			
Sep-02	1	1	100.00%	0	0	21	25	84.00%	36.66%	-0.43	-1.26	No



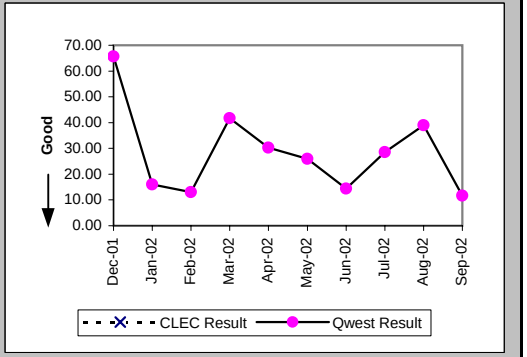
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						472	18	26.22	33.56			
Jan-02	8	1	8.00	0	0	842	44	19.14	20.65	-0.53	-1.32	No
Feb-02	12	1	12.00	0	0	320	20	16.00	21.37	-0.18	-1.11	No
Mar-02						250	13	19.23	29.87			
Apr-02						1096	51	21.49	10.47			
May-02						784	41	19.12	18.10			
Jun-02						514	42	12.24	7.63			
Jul-02						804	38	21.16	15.35			
Aug-02						482	22	21.91	21.88			
Sep-02	16	1	16.00	0	0	829	37	22.41	17.48	-0.36	-1.22	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

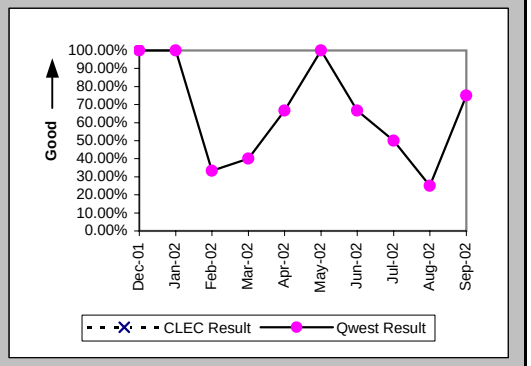
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	3	65.67	59.03			
Jan-02						64	4	16.00	4.90			
Feb-02						13	1	13.00				
Mar-02						125	3	41.67	27.43			
Apr-02						91	3	30.33	34.44			
May-02						208	8	26.00	32.98			
Jun-02						72	5	14.40	13.05			
Jul-02						171	6	28.50	19.89			
Aug-02						117	3	39.00	19.67			
Sep-02						70	6	11.67	8.55			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

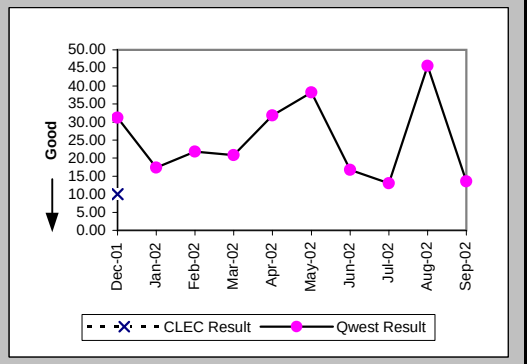
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						4	6	66.67%	47.14%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						3	4	75.00%	43.30%			



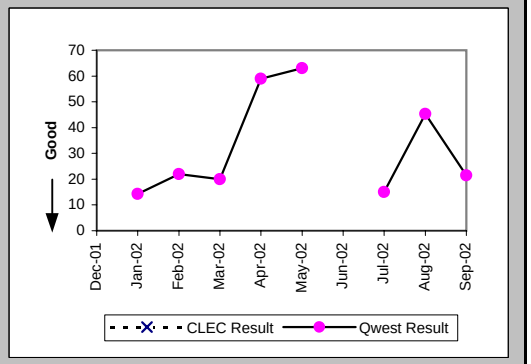
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	10	1	10.00	0	0	125	4	31.25	38.01	-0.5	-1.3	No
Jan-02						139	8	17.38	9.98			
Feb-02						218	10	21.80	12.85			
Mar-02						104	5	20.80	10.23			
Apr-02						350	11	31.82	41.29			
May-02						229	6	38.17	42.14			
Jun-02						67	4	16.75	23.56			
Jul-02						39	3	13.00	7.81			
Aug-02						228	5	45.60	50.98			
Sep-02						68	5	13.60	5.98			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

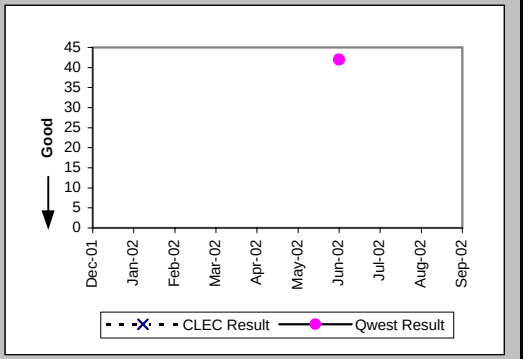
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						43	3	14.33	1.53			
Feb-02						88	4	22.00	9.45			
Mar-02						60	3	20.00	5.20			
Apr-02						177	3	59.00	67.98			
May-02						126	2	63.00	29.70			
Jun-02												
Jul-02						15	1	15.00				
Aug-02						181	4	45.25	51.56			
Sep-02						43	2	21.50	13.44			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

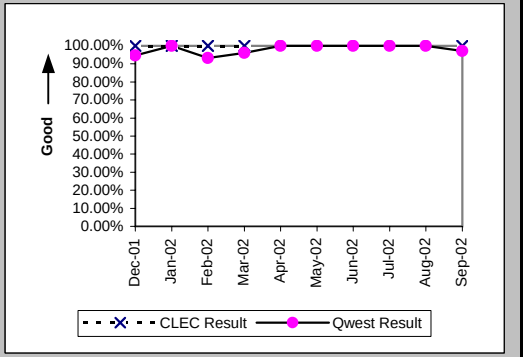
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												
Aug-02												
Sep-02												



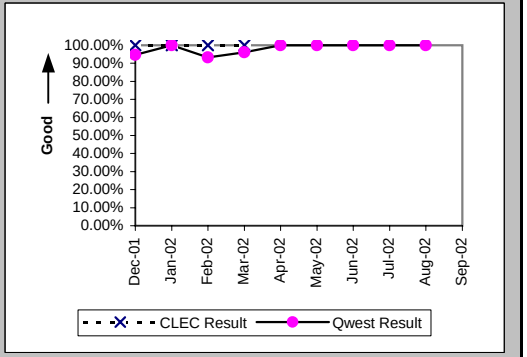
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	35	37	94.59%	22.61%	-0.24	-1.14	No
Jan-02	1	1	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	42	45	93.33%	24.94%	-0.26	-1.16	No
Mar-02	1	1	100.00%	0	0	25	26	96.15%	19.23%	-0.2	-1.12	No
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	35	36	97.22%	16.43%	-0.17	-1.1	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

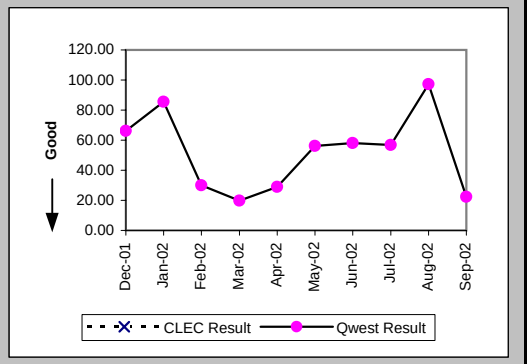
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	35	37	94.59%	22.61%	-0.24	-1.14	No
Jan-02	1	1	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Feb-02	1	1	100.00%	0	0	42	45	93.33%	24.94%	-0.26	-1.16	No
Mar-02	1	1	100.00%	0	0	25	26	96.15%	19.23%	-0.2	-1.12	No
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02												



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

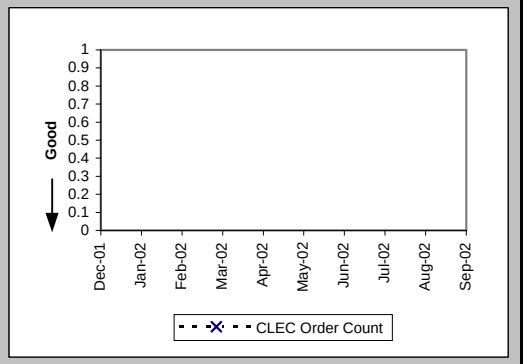
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						729	11	66.27	50.24			
Jan-02						428	5	85.60	73.18			
Feb-02						180	6	30.00	24.84			
Mar-02						159	8	19.88	21.56			
Apr-02						290	10	29.00	25.64			
May-02						617	11	56.09	108.36			
Jun-02						639	11	58.09	114.48			
Jul-02						682	12	56.83	116.98			
Aug-02						584	6	97.33	168.08			
Sep-02						202	9	22.44	20.73			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

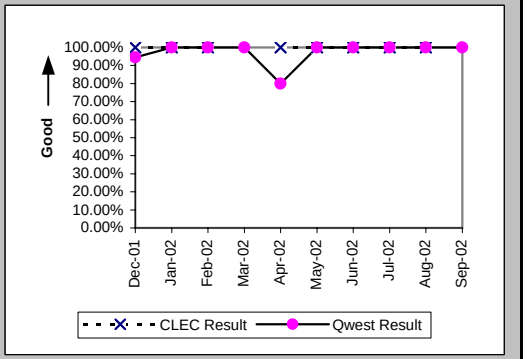
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

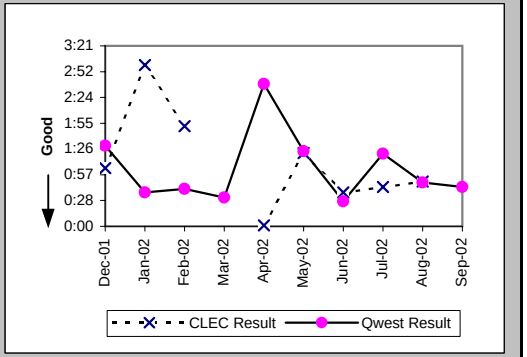
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	3	100.00%	0	0	17	18	94.44%	22.91%	-0.39	-1.24	No
Jan-02	2	2	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Feb-02	4	4	100.00%	0	0	9	9	100.00%	N/A	N/A	N/A	
Mar-02						12	12	100.00%	0.00%			
Apr-02	1	1	100.00%	0	0	4	5	80.00%	40.00%	-0.46	-1.28	No
May-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	1	0	14	14	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	8	8	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	0	0	10	10	100.00%	N/A	N/A	N/A	
Sep-02						6	6	100.00%	0.00%			



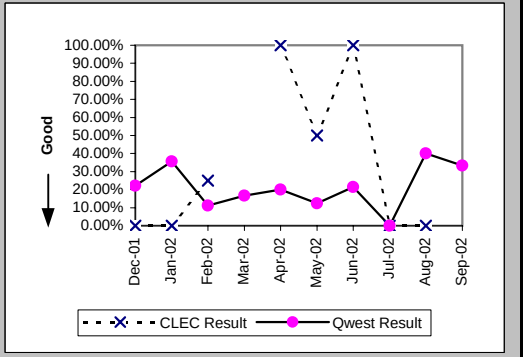
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3:14	3	1:05	0	0	26:59	18	1:30	2:23	-0.28	-1.17	No
Jan-02	6:00	2	3:00	1	0	8:46	14	0:38	0:30	2.65	0.61	Yes
Feb-02	7:27	4	1:52	0	0	6:20	9	0:42	0:29	1.51	-0.08	No
Mar-02						6:20	12	0:32	0:37			
Apr-02	0:01	1	0:01	0	0	13:17	5	2:39	3:25	-0.71	-1.43	No
May-02	2:44	2	1:22	0	0	11:14	8	1:24	1:16	-0.04	-1.02	No
Jun-02	0:38	1	0:38	1	0	6:29	14	0:28	0:20	0.24	-0.85	No
Jul-02	1:28	2	0:44	0	0	10:49	8	1:21	1:26	-0.55	-1.33	No
Aug-02	0:50	1	0:50	0	0	8:14	10	0:49	0:37	0.24	-0.86	No
Sep-02						4:24	6	0:44	0:42			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

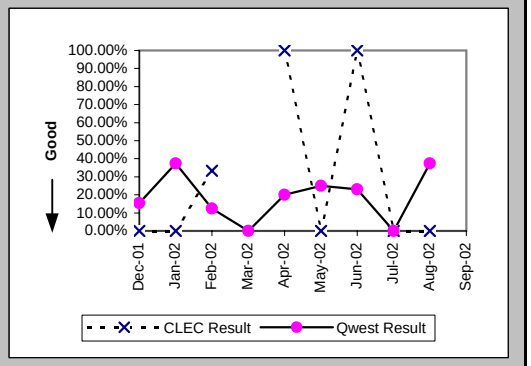
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	4	18	22.22%	41.57%	-0.86	-1.52	No
Jan-02	0	2	0.00%	1	0	5	14	35.71%	47.92%	-0.99	-1.6	No
Feb-02	1	4	25.00%	0	0	1	9	11.11%	31.43%	0.44	-0.73	No
Mar-02						2	12	16.67%	37.27%			
Apr-02	1	1	100.00%	0	0	1	5	20.00%	40.00%	1.02	-0.38	No
May-02	1	2	50.00%	0	0	1	8	12.50%	33.07%	0.84	-0.49	No
Jun-02	1	1	100.00%	1	0	3	14	21.43%	41.03%	1.16	-0.3	No
Jul-02	0	2	0.00%	0	0	0	8	0.00%	N/A	N/A	N/A	
Aug-02	0	1	0.00%	0	0	4	10	40.00%	48.99%	-0.78	-1.47	No
Sep-02						2	6	33.33%	47.14%			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

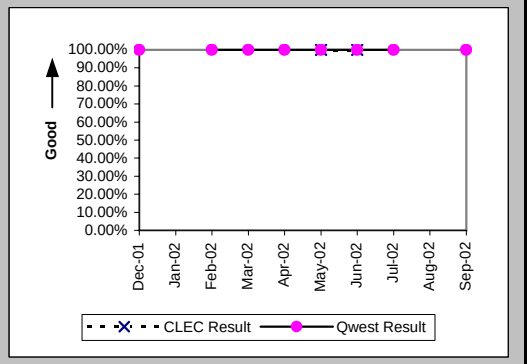
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	2	13	15.38%	36.08%	-0.67	-1.4	No
Jan-02	0	2	0.00%	1	0	3	8	37.50%	48.41%	-0.98	-1.6	No
Feb-02	1	3	33.33%	0	0	1	8	12.50%	33.07%	0.56	-0.66	No
Mar-02						0	6	0.00%	0.00%			
Apr-02	1	1	100.00%	0	0	1	5	20.00%	40.00%	1.02	-0.38	No
May-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Jun-02	1	1	100.00%	1	0	3	13	23.08%	42.13%	1.11	-0.32	No
Jul-02	0	2	0.00%	0	0	0	6	0.00%	N/A	N/A	N/A	
Aug-02	0	1	0.00%	0	0	3	8	37.50%	48.41%	-0.73	-1.44	No
Sep-02												



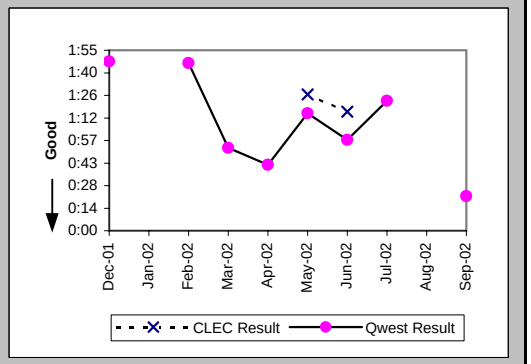
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02	1	1	100.00%	0	0	4	4	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

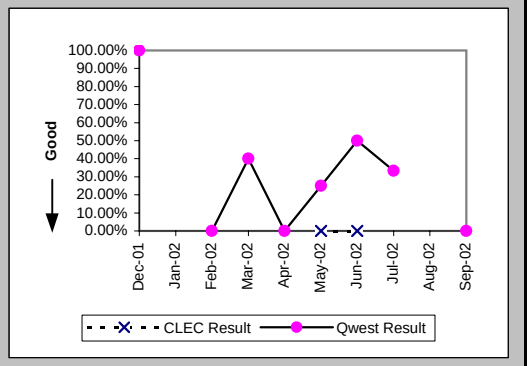
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:48	1	1:48				
Jan-02												
Feb-02						5:22	3	1:47	1:18			
Mar-02						4:26	5	0:53	1:23			
Apr-02						1:23	2	0:42	0:36			
May-02	1:27	1	1:27	0	0	5:02	4	1:15	0:43	1.05	-0.36	No
Jun-02	1:16	1	1:16	0	0	1:56	2	0:58	0:24	3.72	1.26	Yes
Jul-02						4:10	3	1:23	0:34			
Aug-02												
Sep-02						0:44	2	0:22	0:18			



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

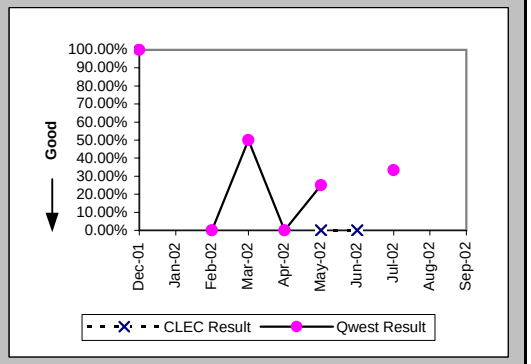
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						0	2	0.00%	0.00%			
May-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Jun-02	0	1	0.00%	0	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			



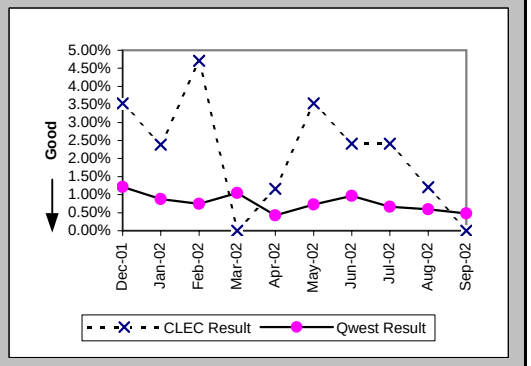
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02	0	1	0.00%	0	0	1	4	25.00%	43.30%	-0.52	-1.31	No
Jun-02	0	1	0.00%	0	0							
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

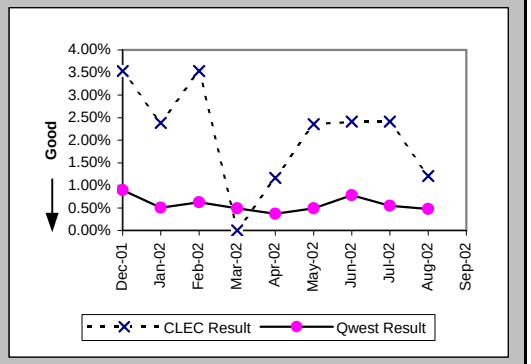
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	85	3.53%	2	0	19	1569	1.21%	10.94%	1.57	-0.04	No
Jan-02	2	84	2.38%	3	0	14	1594	0.88%	9.33%	1.22	-0.26	No
Feb-02	4	85	4.71%	0	0	12	1607	0.75%	8.61%	2.73	0.66	Yes
Mar-02	0	86	0.00%	0	0	17	1631	1.04%	10.16%	-0.93	-1.56	No
Apr-02	1	86	1.16%	0	0	7	1633	0.43%	6.53%	0.85	-0.49	No
May-02	3	85	3.53%	0	0	12	1642	0.73%	8.52%	2.12	0.29	Yes
Jun-02	2	83	2.41%	1	0	16	1660	0.96%	9.77%	1.15	-0.3	No
Jul-02	2	83	2.41%	0	0	11	1652	0.67%	8.13%	1.49	-0.09	No
Aug-02	1	83	1.20%	0	0	10	1672	0.60%	7.71%	0.65	-0.61	No
Sep-02	0	84	0.00%	0	0	8	1675	0.48%	6.89%	-0.62	-1.38	No



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

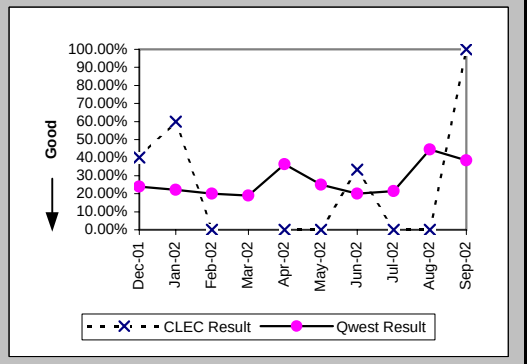
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	85	3.53%	2	0	14	1569	0.89%	9.40%	1.91	0.16	Yes
Jan-02	2	84	2.38%	3	0	8	1594	0.50%	7.07%	1.71	0.04	Yes
Feb-02	3	85	3.53%	0	0	10	1607	0.62%	7.86%	2.27	0.38	Yes
Mar-02	0	86	0.00%	0	0	8	1631	0.49%	6.99%	-0.63	-1.39	No
Apr-02	1	86	1.16%	0	0	6	1633	0.37%	6.05%	0.94	-0.43	No
May-02	2	85	2.35%	0	0	8	1642	0.49%	6.96%	1.72	0.05	Yes
Jun-02	2	83	2.41%	1	0	13	1660	0.78%	8.81%	1.34	-0.18	No
Jul-02	2	83	2.41%	0	0	9	1652	0.54%	7.36%	1.66	0.01	Yes
Aug-02	1	83	1.20%	0	0	8	1672	0.48%	6.90%	0.8	-0.51	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

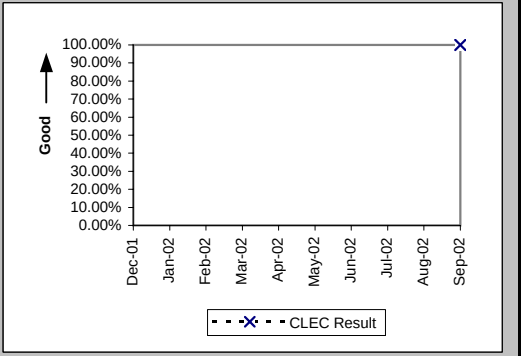
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	5	40.00%	0	0	6	25	24.00%	42.71%	0.65	-0.6	No
Jan-02	3	5	60.00%	0	0	4	18	22.22%	41.57%	1.46	-0.11	No
Feb-02	0	4	0.00%	0	0	3	15	20.00%	40.00%	-0.89	-1.54	No
Mar-02						4	21	19.05%	39.27%			
Apr-02	0	1	0.00%	0	0	4	11	36.36%	48.10%	-0.72	-1.44	No
May-02	0	3	0.00%	0	0	4	16	25.00%	43.30%	-0.92	-1.56	No
Jun-02	1	3	33.33%	0	0	4	20	20.00%	40.00%	0.41	-0.75	No
Jul-02	0	2	0.00%	0	0	3	14	21.43%	41.03%	-0.69	-1.42	No
Aug-02	0	1	0.00%	0	0	8	18	44.44%	49.69%	-0.87	-1.53	No
Sep-02	2	2	100.00%	0	0	5	13	38.46%	48.65%	1.39	-0.16	No



Checklist #5 - Dark Fiber - IOF Installation

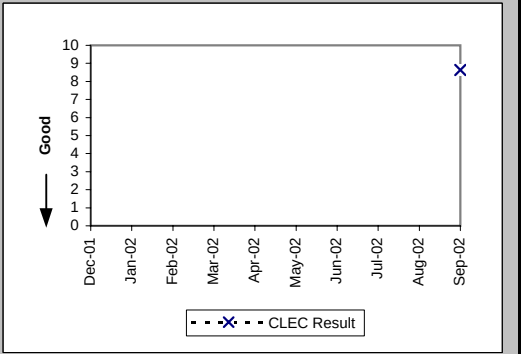
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	10	10	100.00%	1	0	0.00%



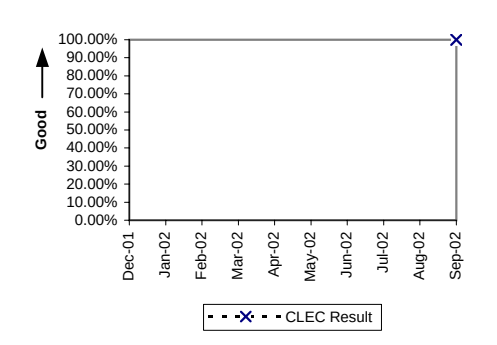
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	95	11	8.64	0	0	4.13



New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two

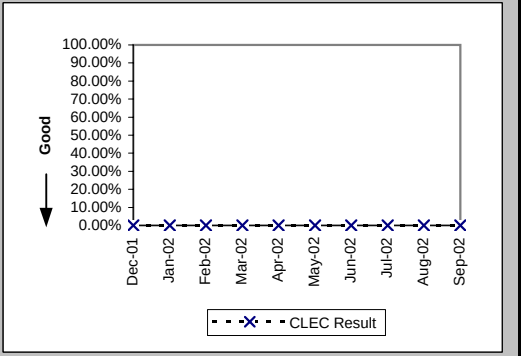
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02						
Jul-02						
Aug-02						
Sep-02	6	6	100.00%	0	0	0.00%



Checklist #5 - Dark Fiber - IOF Repair

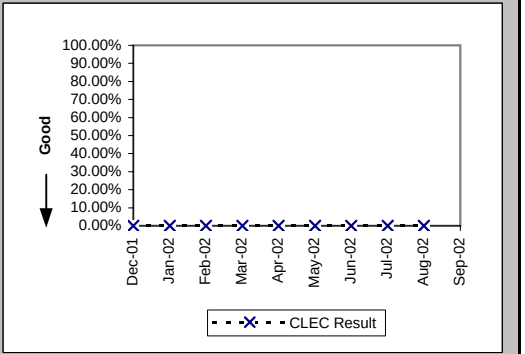
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	12	0.00%	0	0	0.00%
Jan-02	0	12	0.00%	0	0	0.00%
Feb-02	0	12	0.00%	0	0	0.00%
Mar-02	0	12	0.00%	0	0	0.00%
Apr-02	0	12	0.00%	0	0	0.00%
May-02	0	12	0.00%	0	0	0.00%
Jun-02	0	12	0.00%	0	0	0.00%
Jul-02	0	12	0.00%	0	0	0.00%
Aug-02	0	12	0.00%	0	0	0.00%
Sep-02	0	2	0.00%	0	0	0.00%



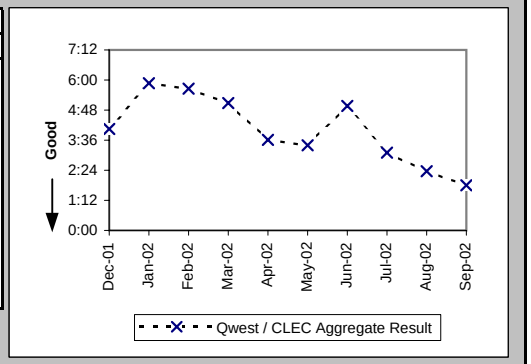
Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Std Dev
Dec-01	0	12	0.00%	0	0	0.00%
Jan-02	0	12	0.00%	0	0	0.00%
Feb-02	0	12	0.00%	0	0	0.00%
Mar-02	0	12	0.00%	0	0	0.00%
Apr-02	0	12	0.00%	0	0	0.00%
May-02	0	12	0.00%	0	0	0.00%
Jun-02	0	12	0.00%	0	0	0.00%
Jul-02	0	12	0.00%	0	0	0.00%
Aug-02	0	12	0.00%	0	0	0.00%
Sep-02						



Checklist #7 - E911

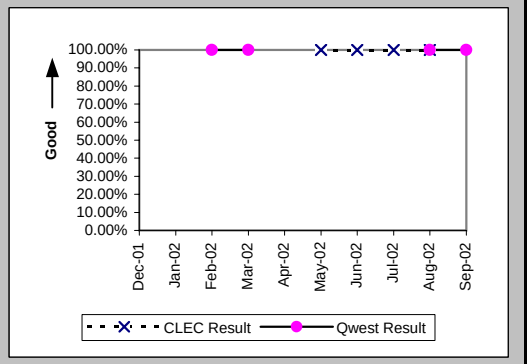
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)			
Date	Qwest / CLEC Aggregate Result	PID Exc	Data Exc
Dec-01	4:03	0	0
Jan-02	5:52	0	0
Feb-02	5:39	0	0
Mar-02	5:05	0	0
Apr-02	3:37	0	0
May-02	3:24	0	0
Jun-02	4:58	0	0
Jul-02	3:06	0	0
Aug-02	2:22	0	0
Sep-02	1:48	0	0



Checklist #7 - E911/911 Trunk Installation

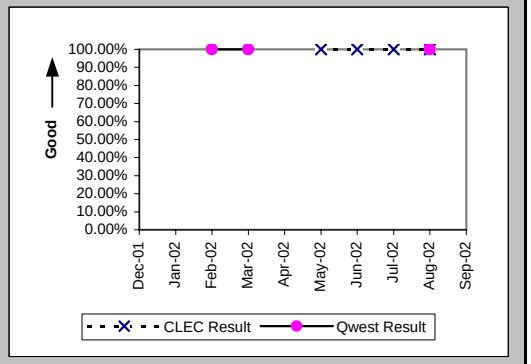
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02	2	2	100.00%	0	0							
Jun-02	3	3	100.00%	0	0							
Jul-02	3	3	100.00%	0	0							
Aug-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02						1	1	100.00%	0.00%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

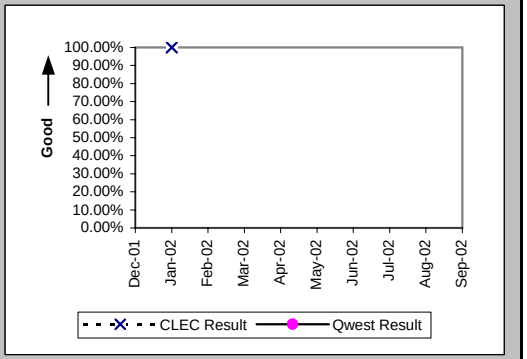
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02	2	2	100.00%	0	0							
Jun-02	3	3	100.00%	0	0							
Jul-02	3	3	100.00%	0	0							
Aug-02	2	2	100.00%	0	0	1	1	100.00%	N/A	N/A	N/A	
Sep-02												



Checklist #7 - E911/911 Trunk Repair

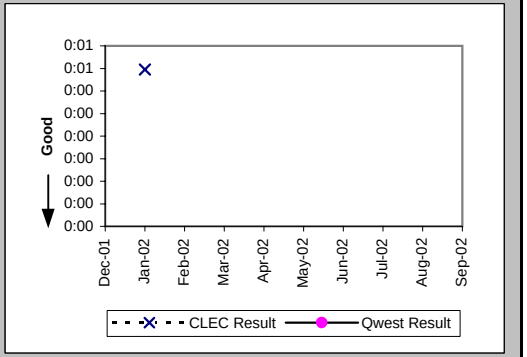
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	1	1	100.00%	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



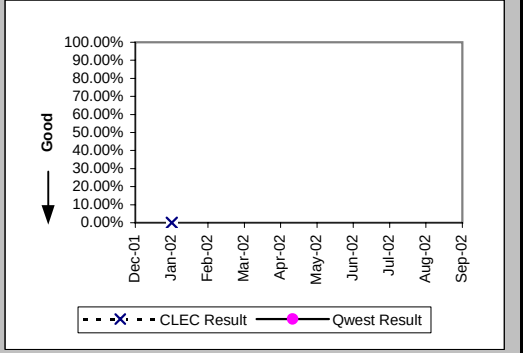
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0:01	1	0:01	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

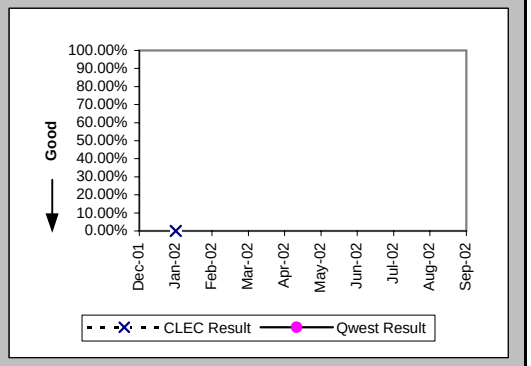
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #7 - E911/911 Trunk Repair

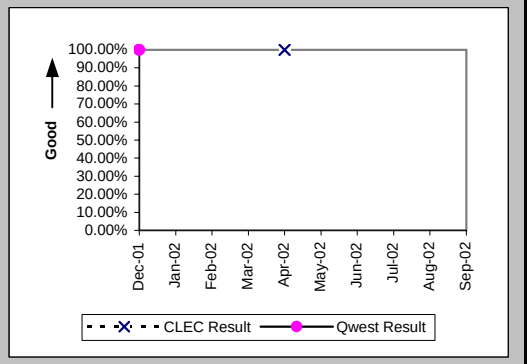
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02	0	1	0.00%	0	0							
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



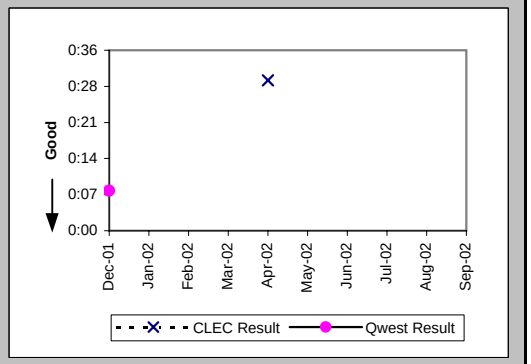
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02	2	2	100.00%	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

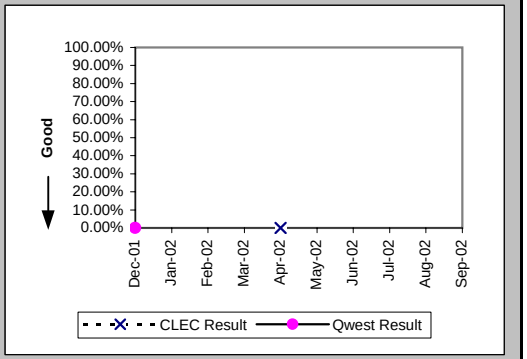
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0:08	1	0:08				
Jan-02												
Feb-02												
Mar-02												
Apr-02	1:00	2	0:30	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #7 - E911/911 Trunk Repair

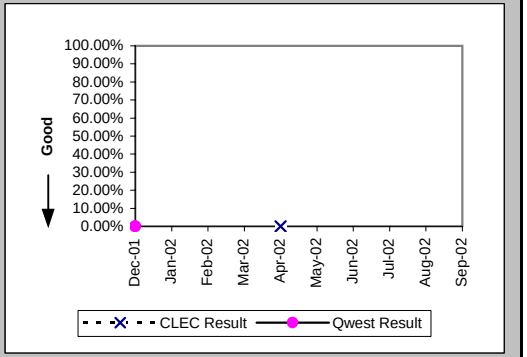
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02	0	2	0.00%	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



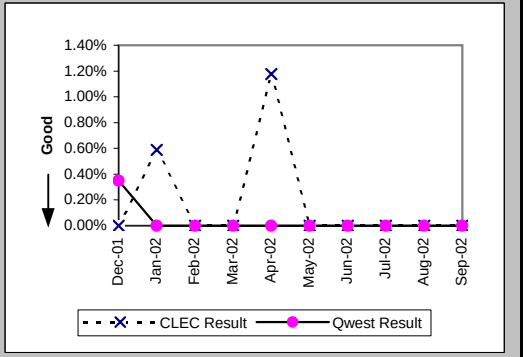
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02												
Feb-02												
Mar-02												
Apr-02	0	2	0.00%	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

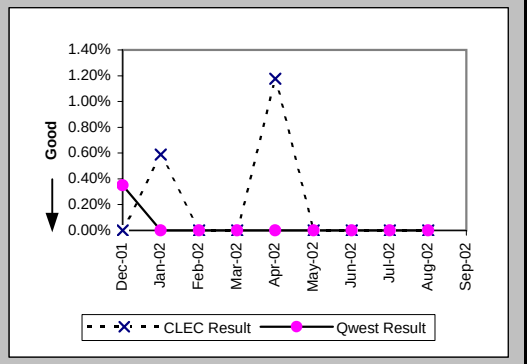
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	170	0.00%	0	0	1	286	0.35%	5.90%	-0.61	-1.37	No
Jan-02	1	170	0.59%	0	0	0	353	0.00%	N/A	N/A	-0.4	No
Feb-02	0	170	0.00%	0	0	0	292	0.00%	N/A	N/A	N/A	
Mar-02	0	170	0.00%	0	0	0	292	0.00%	N/A	N/A	N/A	
Apr-02	2	170	1.18%	0	0	0	292	0.00%	N/A	N/A	-0.07	No
May-02	0	174	0.00%	0	0	0	282	0.00%	N/A	N/A	N/A	
Jun-02	0	182	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Jul-02	0	192	0.00%	0	0	0	284	0.00%	N/A	N/A	N/A	
Aug-02	0	192	0.00%	0	0	0	288	0.00%	N/A	N/A	N/A	
Sep-02	0	192	0.00%	0	0	0	288	0.00%	N/A	N/A	N/A	



Checklist #7 - E911/911 Trunk Repair

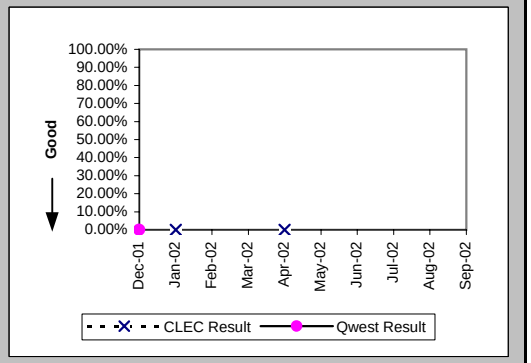
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	170	0.00%	0	0	1	286	0.35%	5.90%	-0.61	-1.37	No
Jan-02	1	170	0.59%	0	0	0	353	0.00%	N/A	N/A	-0.4	No
Feb-02	0	170	0.00%	0	0	0	292	0.00%	N/A	N/A	N/A	
Mar-02	0	170	0.00%	0	0	0	292	0.00%	N/A	N/A	N/A	
Apr-02	2	170	1.18%	0	0	0	292	0.00%	N/A	N/A	-0.07	No
May-02	0	174	0.00%	0	0	0	282	0.00%	N/A	N/A	N/A	
Jun-02	0	182	0.00%	0	0	0	286	0.00%	N/A	N/A	N/A	
Jul-02	0	192	0.00%	0	0	0	284	0.00%	N/A	N/A	N/A	
Aug-02	0	192	0.00%	0	0	0	288	0.00%	N/A	N/A	N/A	
Sep-02												



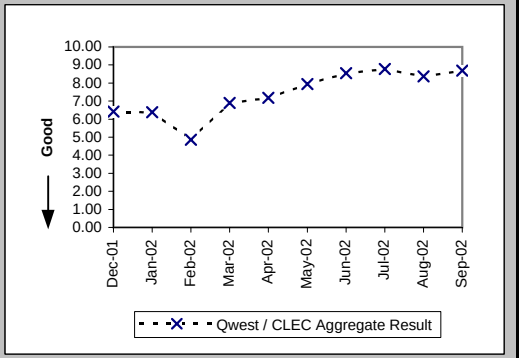
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00%	0.00%			
Jan-02	0	1	0.00%	0	0							
Feb-02												
Mar-02												
Apr-02	0	2	0.00%	0	0							
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												

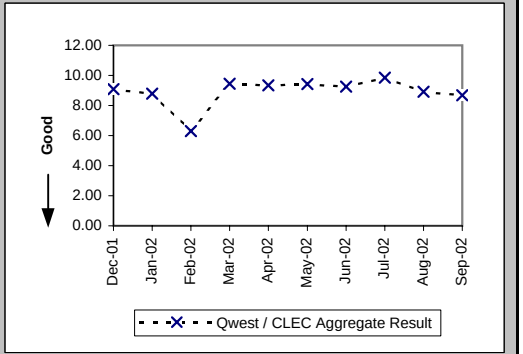


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54
Jul-02	8.77
Aug-02	8.36
Sep-02	8.68

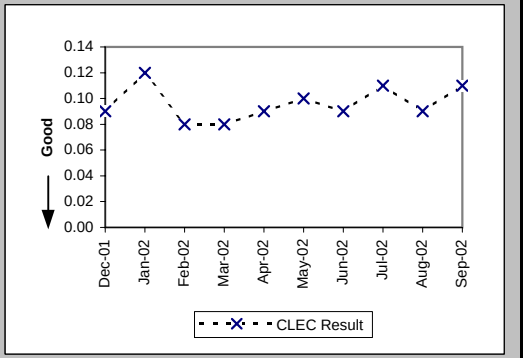


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)	
Date	Qwest / CLEC Aggregate Result
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26
Jul-02	9.86
Aug-02	8.92
Sep-02	8.69

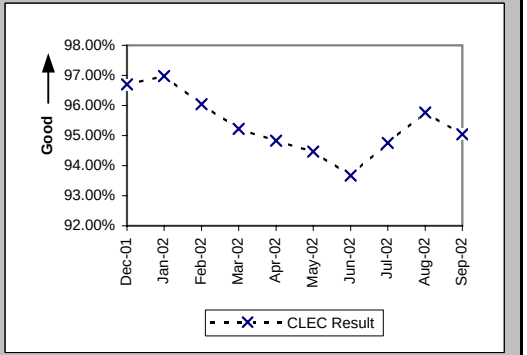


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	0.09		
Jan-02	0.12	0	0
Feb-02	0.08	0	0
Mar-02	0.08	0	0
Apr-02	0.09	0	0
May-02	0.10	0	0
Jun-02	0.09	0	0
Jul-02	0.11	0	0
Aug-02	0.09	0	0
Sep-02	0.11	0	0



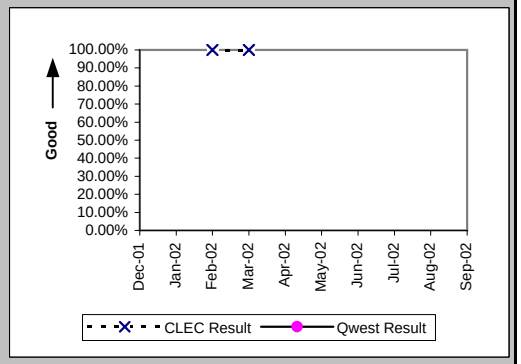
Accurate Database Updates (Percent) (DB-2C-1) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	96.70%		
Jan-02	96.98%	0	0
Feb-02	96.04%	0	0
Mar-02	95.22%	0	0
Apr-02	94.83%	0	0
May-02	94.47%	0	0
Jun-02	93.67%	0	0
Jul-02	94.76%	0	0
Aug-02	95.77%	0	0
Sep-02	95.05%	0	0



Checklist #9 - NXX Code Activation

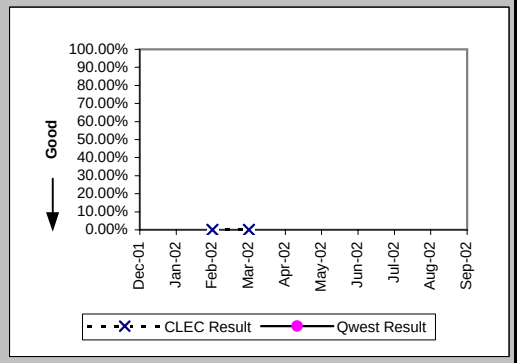
NXX Code Activation (Percent) (NP-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02	1	1	100.00%	0	0			
Mar-02	1	1	100.00%	0	0			
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								



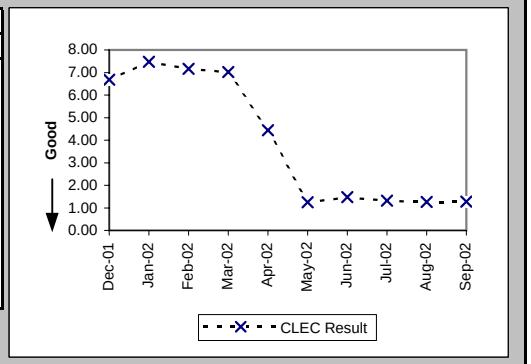
NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result
Dec-01								
Jan-02								
Feb-02	0	1	0.00%	0	0			
Mar-02	0	1	0.00%	0	0			
Apr-02								
May-02								
Jun-02								
Jul-02								
Aug-02								
Sep-02								



Checklist #10 - Databases and Signaling

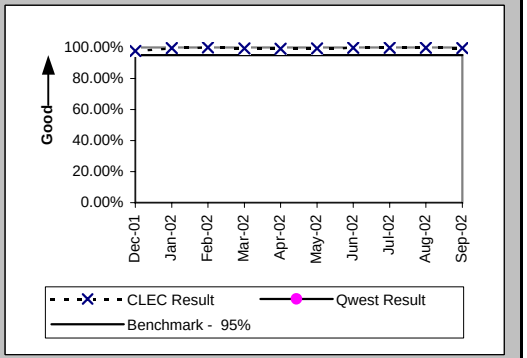
Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)			
Date	CLEC Result	PID Exc	Data Exc
Dec-01	6.68	0	0
Jan-02	7.47	0	0
Feb-02	7.17	0	0
Mar-02	7.02	0	0
Apr-02	4.44	0	0
May-02	1.25	0	0
Jun-02	1.47	0	0
Jul-02	1.32	0	0
Aug-02	1.26	0	0
Sep-02	1.27	0	0



Checklist #11 - Number Portability**

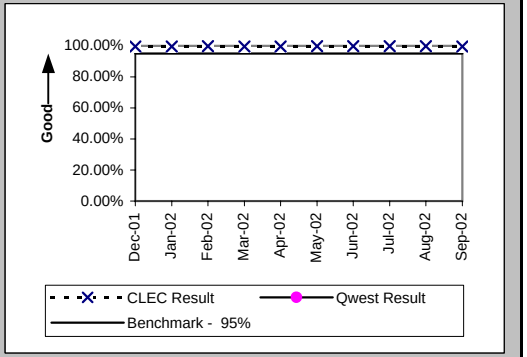
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	551	564	97.70%	0	0							No
Jan-02	781	785	99.49%	0	0							No
Feb-02	818	818	100.00%	0	0							No
Mar-02	688	692	99.42%	0	0							No
Apr-02	985	994	99.09%	0	0							No
May-02	1782	1792	99.44%	0	0							No
Jun-02	879	880	99.89%	0	0							No
Jul-02	694	696	99.71%	0	0							No
Aug-02	865	866	99.88%	0	0							No
Sep-02	812	816	99.51%	0	0							No



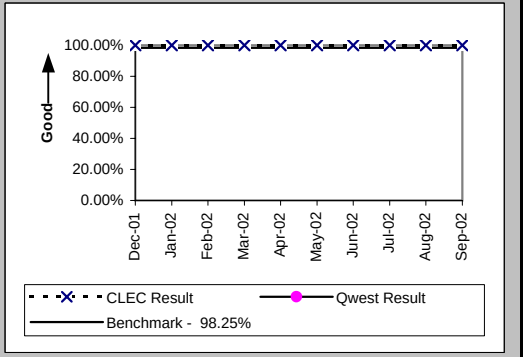
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4275	4295	99.53%	0	0							No
Jan-02	2078	2088	99.52%	0	0							No
Feb-02	3379	3384	99.85%	0	0							No
Mar-02	2732	2743	99.60%	0	0							No
Apr-02	3462	3475	99.63%	0	0							No
May-02	3021	3026	99.83%	0	0							No
Jun-02	3055	3059	99.87%	0	0							No
Jul-02	4987	5001	99.72%	0	0							No
Aug-02	5105	5118	99.75%	0	0							No
Sep-02	6227	6247	99.68%	0	0							No



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)

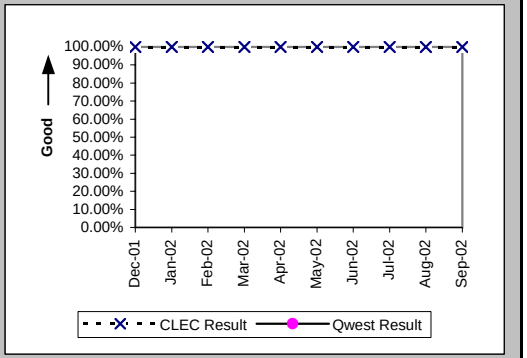
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4858	4859	99.98%	0	0							No
Jan-02	2873	2873	100.00%	0	0							No
Feb-02	4201	4202	99.98%	0	0							No
Mar-02	3436	3436	100.00%	0	0							No
Apr-02	4362	4362	100.00%	0	0							No
May-02	4935	4935	100.00%	0	0							No
Jun-02	3992	3992	100.00%	0	0							No
Jul-02	5947	5947	100.00%	0	0							No
Aug-02	6081	6083	99.97%	0	0							No
Sep-02	7125	7131	99.92%	0	0							No



Checklist #11 - Number Portability**

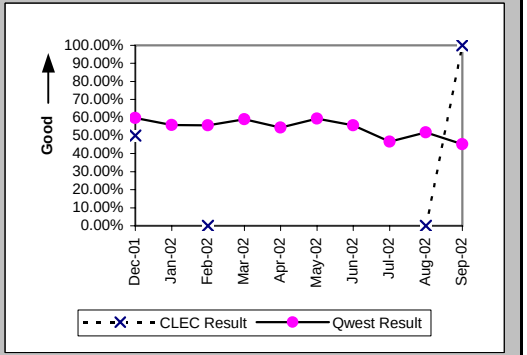
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4859	4859	100.00%	0	0							
Jan-02	2873	2873	100.00%	0	0							
Feb-02	4202	4202	100.00%	0	0							
Mar-02	3436	3436	100.00%	0	0							
Apr-02	4362	4362	100.00%	0	0							
May-02	4935	4935	100.00%	0	0							
Jun-02	3992	3992	100.00%	0	0							
Jul-02	5947	5947	100.00%	0	0							
Aug-02	6083	6083	100.00%	0	0							
Sep-02	7131	7131	100.00%	0	0							



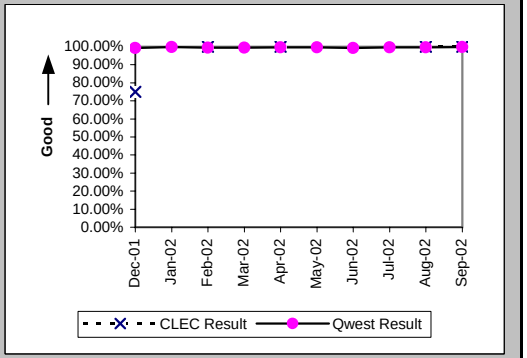
LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	1	1370	2295	59.70%	49.05%	0.24	-0.86	No
Jan-02						1335	2393	55.79%	49.66%			
Feb-02	0	1	0.00%	0	0	1076	1930	55.75%	49.67%	0.77	-0.53	No
Mar-02						1519	2574	59.01%	49.18%			
Apr-02						1126	2068	54.45%	49.80%			
May-02						983	1656	59.36%	49.12%			
Jun-02						1019	1828	55.74%	49.67%			
Jul-02						887	1902	46.64%	49.89%			
Aug-02	0	1	0.00%	0	1	918	1775	51.72%	49.97%	0.7	-0.57	No
Sep-02	5	5	100.00%	0	0	711	1570	45.29%	49.78%	-2.45	-2.49	No



LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)

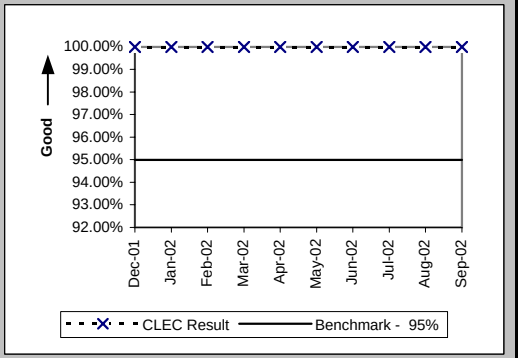
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	4	75.00%	0	1	4190	4219	99.31%	8.26%	2.21	0.34	Yes
Jan-02						4574	4585	99.76%	4.89%			
Feb-02	3	3	100.00%	0	0	3740	3759	99.49%	7.09%	-0.12	-1.08	No
Mar-02						4907	4929	99.55%	6.67%			
Apr-02	1	1	100.00%	0	0	3893	3906	99.67%	5.76%	-0.06	-1.04	No
May-02						3319	3331	99.64%	5.99%			
Jun-02						3343	3368	99.26%	8.58%			
Jul-02						3286	3300	99.58%	6.50%			
Aug-02	1	1	100.00%	0	1	3093	3103	99.68%	5.67%	-0.06	-1.03	No
Sep-02	7	7	100.00%	0	0	2811	2815	99.86%	3.77%	-0.1	-1.06	No



Checklist #13 - Reciprocal Compensation

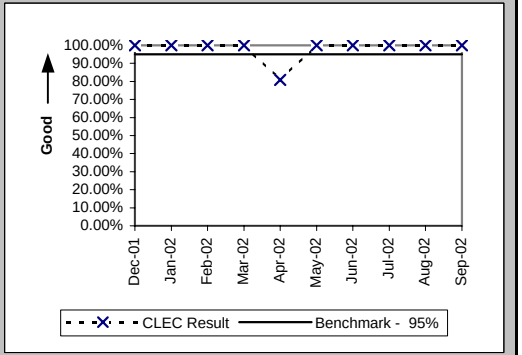
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	33842.17	33842.17	100.00%	0	0
Jan-02	43283.88	43283.88	100.00%	0	0
Feb-02	36266.73	36266.73	100.00%	0	0
Mar-02	33800.91	33800.91	100.00%	0	0
Apr-02	43885.94	43885.94	100.00%	0	0
May-02	33572.16	33572.16	100.00%	0	0
Jun-02	34128.09	34128.09	100.00%	0	0
Jul-02	31331.35	31331.35	100.00%	0	0
Aug-02	8746.18	8746.18	100.00%	0	0
Sep-02	23272.26	23272.26	100.00%	0	0



Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

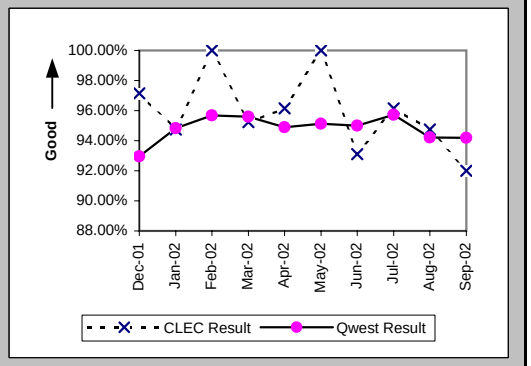
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc
Dec-01	33842.17	33842.17	100.00%	0	0
Jan-02	43283.88	43283.88	100.00%	0	0
Feb-02	36266.73	36266.73	100.00%	0	0
Mar-02	33800.91	33800.91	100.00%	0	0
Apr-02	35499.77	43885.94	80.89%	0	0
May-02	33543.47	33572.16	99.91%	0	0
Jun-02	34128.09	34128.09	100.00%	0	0
Jul-02	31331.35	31331.35	100.00%	0	0
Aug-02	8746.18	8746.18	100.00%	0	0
Sep-02	23272.26	23272.26	100.00%	0	0



Checklist #14 - Resale - Residence Installation

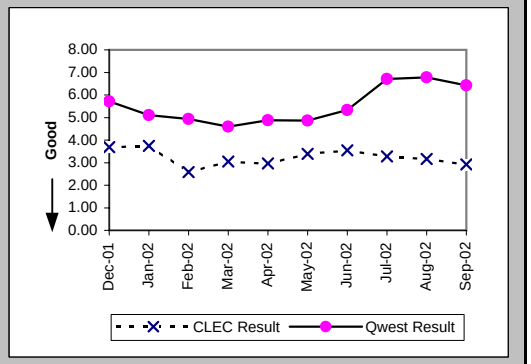
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	34	35	97.14%	0	0	3950	4249	92.96%	25.58%	-0.96	-1.59	No
Jan-02	36	38	94.74%	0	0	4693	4949	94.83%	22.15%	0.11	-0.93	No
Feb-02	24	24	100.00%	0	0	3787	3958	95.68%	20.33%	-1.04	-1.63	No
Mar-02	20	21	95.24%	0	0	3851	4028	95.61%	20.50%	0.18	-0.89	No
Apr-02	25	26	96.15%	0	0	3827	4033	94.89%	22.02%	-0.29	-1.18	No
May-02	23	23	100.00%	0	0	4074	4283	95.12%	21.54%	-1.08	-1.66	No
Jun-02	27	29	93.10%	0	0	3784	3983	95.00%	21.79%	0.51	-0.69	No
Jul-02	25	26	96.15%	0	0	4092	4275	95.72%	20.24%	-0.11	-1.07	No
Aug-02	18	19	94.74%	0	0	4397	4667	94.21%	23.35%	-0.1	-1.06	No
Sep-02	23	25	92.00%	0	0	3859	4097	94.19%	23.39%	0.51	-0.69	No



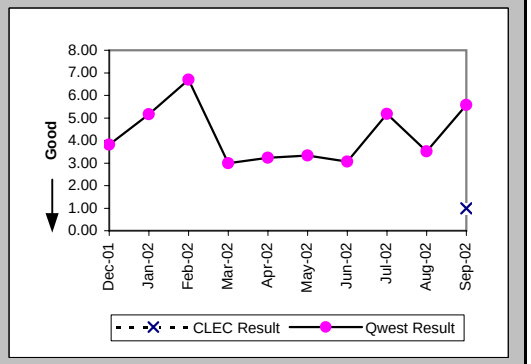
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	129	35	3.69	0	0	24349	4267	5.71	5.99	-1.99	-2.21	No
Jan-02	142	38	3.74	0	0	25378	4973	5.10	5.39	-1.56	-1.95	No
Feb-02	62	24	2.58	0	0	19558	3966	4.93	4.34	-2.64	-2.61	No
Mar-02	64	21	3.05	0	0	18549	4034	4.60	4.32	-1.64	-2	No
Apr-02	77	26	2.96	0	0	19731	4041	4.88	4.12	-2.37	-2.44	No
May-02	78	23	3.39	0	0	20904	4292	4.87	4.11	-1.72	-2.05	No
Jun-02	103	29	3.55	0	0	21311	3996	5.33	4.77	-2	-2.22	No
Jul-02	85	26	3.27	0	0	28721	4281	6.71	4.95	-3.53	-3.15	No
Aug-02	60	19	3.16	0	0	31728	4677	6.78	5.49	-2.87	-2.75	No
Sep-02	73	25	2.92	0	0	26413	4114	6.42	4.40	-3.96	-3.41	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

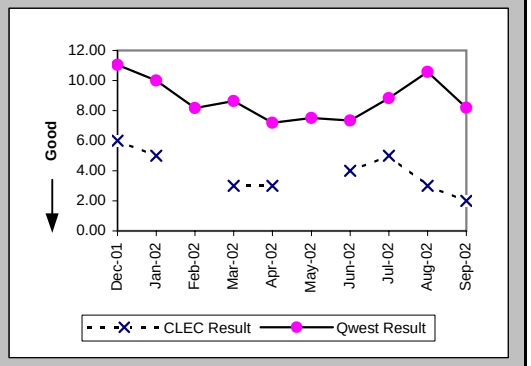
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						306	80	3.82	5.19			
Jan-02						357	69	5.17	8.43			
Feb-02						221	33	6.70	11.86			
Mar-02						135	45	3.00	3.26			
Apr-02						165	51	3.24	5.70			
May-02						150	45	3.33	4.16			
Jun-02						126	41	3.07	3.34			
Jul-02						171	33	5.18	5.54			
Aug-02						232	66	3.52	3.50			
Sep-02	1	1	1.00	0	0	536	96	5.58	6.93	-0.66	-1.4	No



Checklist #14 - Resale - Residence Installation

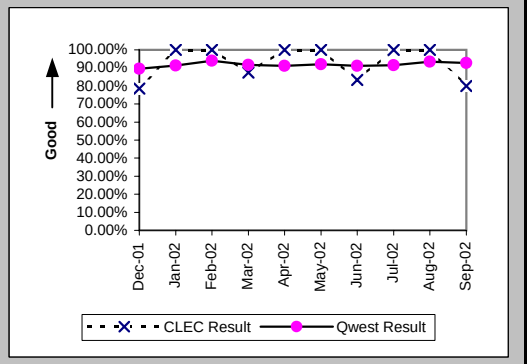
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	6	1	6.00	0	0	2464	223	11.05	12.70	-0.4	-1.24	No
Jan-02	10	2	5.00	0	0	1872	187	10.01	11.96	-0.59	-1.36	No
Feb-02						1137	139	8.18	8.14			
Mar-02	3	1	3.00	0	0	1132	131	8.64	13.29	-0.42	-1.26	No
Apr-02	3	1	3.00	0	0	1108	154	7.19	6.21	-0.67	-1.41	No
May-02						1246	166	7.51	7.15			
Jun-02	8	2	4.00	0	0	1174	160	7.34	6.77	-0.69	-1.42	No
Jul-02	5	1	5.00	0	0	1333	151	8.83	6.50	-0.59	-1.36	No
Aug-02	3	1	3.00	0	0	2146	203	10.57	13.02	-0.58	-1.35	No
Sep-02	2	1	2.00	0	0	1296	158	8.20	7.32	-0.84	-1.51	No



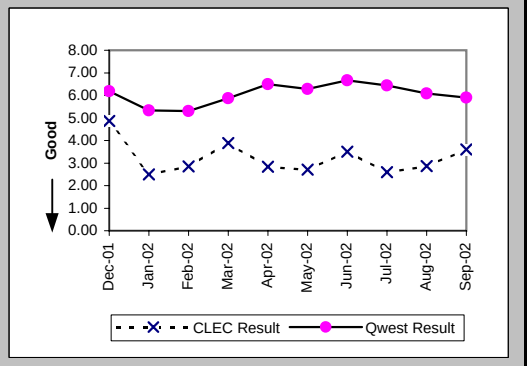
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	11	14	78.57%	0	0	1077	1202	89.60%	30.53%	1.23	-0.25	No
Jan-02	49	49	100.00%	0	0	1103	1209	91.23%	28.28%	-2.13	-2.29	No
Feb-02	13	13	100.00%	0	0	880	937	93.92%	23.90%	-0.91	-1.55	No
Mar-02	7	8	87.50%	0	0	897	978	91.72%	27.56%	0.45	-0.72	No
Apr-02	6	6	100.00%	0	0	872	956	91.21%	28.31%	-0.76	-1.46	No
May-02	7	7	100.00%	0	0	1059	1151	92.01%	27.12%	-0.78	-1.47	No
Jun-02	5	6	83.33%	0	0	935	1025	91.22%	28.30%	0.64	-0.61	No
Jul-02	5	5	100.00%	0	0	983	1075	91.44%	27.97%	-0.68	-1.41	No
Aug-02	14	14	100.00%	0	0	1169	1250	93.52%	24.62%	-0.98	-1.6	No
Sep-02	4	5	80.00%	0	0	958	1033	92.74%	25.95%	0.91	-0.45	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

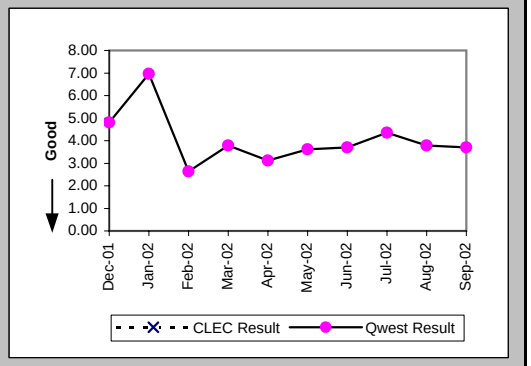
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	68	14	4.86	0	0	7464	1206	6.19	6.41	-0.77	-1.47	No
Jan-02	122	49	2.49	0	0	6456	1210	5.34	5.89	-3.32	-3.02	No
Feb-02	37	13	2.85	0	0	5007	943	5.31	7.43	-1.19	-1.72	No
Mar-02	31	8	3.88	0	0	5766	982	5.87	20.13	-0.28	-1.17	No
Apr-02	17	6	2.83	0	0	6246	962	6.49	8.60	-1.04	-1.63	No
May-02	19	7	2.71	0	0	7250	1152	6.29	6.37	-1.48	-1.9	No
Jun-02	21	6	3.50	0	0	6870	1030	6.67	7.26	-1.07	-1.65	No
Jul-02	13	5	2.60	0	0	6933	1076	6.44	6.43	-1.33	-1.81	No
Aug-02	40	14	2.86	0	0	7607	1252	6.08	5.95	-2.01	-2.22	No
Sep-02	18	5	3.60	0	0	6108	1036	5.90	9.83	-0.52	-1.32	No



Checklist #14 - Resale - Residence Installation

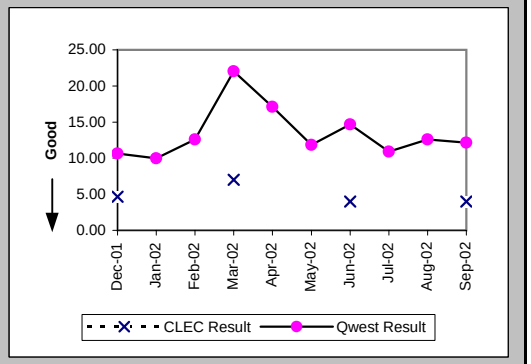
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	26	4.81	5.76			
Jan-02						181	26	6.96	17.03			
Feb-02						37	14	2.64	2.92			
Mar-02						72	19	3.79	4.47			
Apr-02						53	17	3.12	2.83			
May-02						87	24	3.62	3.88			
Jun-02						74	20	3.70	4.91			
Jul-02						87	20	4.35	3.28			
Aug-02						91	24	3.79	3.75			
Sep-02						74	20	3.70	2.36			



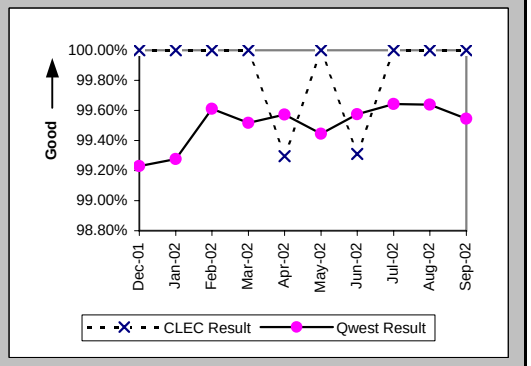
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	14	3	4.67	0	0	1075	101	10.64	9.49	-1.08	-1.65	No
Jan-02						799	80	9.99	12.60			
Feb-02						555	44	12.61	23.69			
Mar-02	7	1	7.00	0	0	1367	62	22.05	75.12	-0.2	-1.12	No
Apr-02						1145	67	17.09	23.07			
May-02						793	67	11.84	12.38			
Jun-02	4	1	4.00	0	0	1026	70	14.66	13.97	-0.76	-1.46	No
Jul-02						795	73	10.89	10.23			
Aug-02						718	57	12.60	7.66			
Sep-02	4	1	4.00	0	0	693	57	12.16	36.27	-0.22	-1.14	No



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

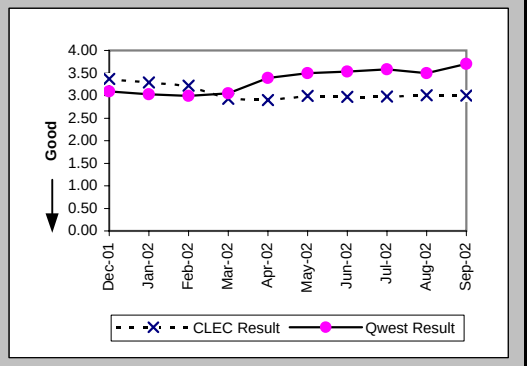
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	250	250	100.00%	0	0	9014	9084	99.23%	8.74%	-1.37	-1.84	No
Jan-02	277	277	100.00%	0	0	10554	10631	99.28%	8.48%	-1.4	-1.85	No
Feb-02	224	224	100.00%	0	0	8423	8456	99.61%	6.23%	-0.92	-1.56	No
Mar-02	182	182	100.00%	0	0	9491	9537	99.52%	6.93%	-0.93	-1.57	No
Apr-02	141	142	99.30%	0	0	9526	9567	99.57%	6.53%	0.53	-0.68	No
May-02	146	146	100.00%	0	0	11661	11726	99.45%	7.42%	-0.9	-1.55	No
Jun-02	144	145	99.31%	0	0	10784	10830	99.58%	6.50%	0.52	-0.68	No
Jul-02	152	152	100.00%	0	0	10571	10609	99.64%	5.97%	-0.73	-1.45	No
Aug-02	199	199	100.00%	0	0	14606	14659	99.64%	6.00%	-0.84	-1.51	No
Sep-02	154	154	100.00%	0	0	10938	10988	99.55%	6.73%	-0.83	-1.51	No



Checklist #14 - Resale - Residence Installation

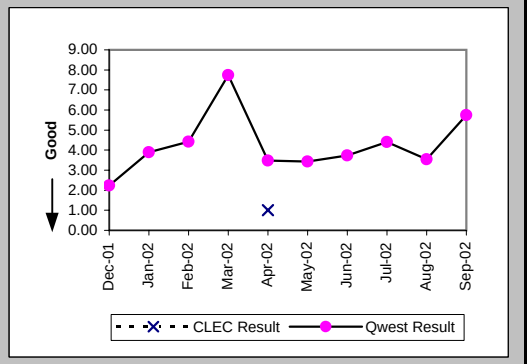
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	778	231	3.37	19	0	23000	7435	3.09	1.35	3.04	0.85	Yes
Jan-02	790	240	3.29	37	0	27794	9179	3.03	1.16	3.48	1.12	Yes
Feb-02	669	208	3.22	16	0	21183	7096	2.99	1.07	3.07	0.87	Yes
Mar-02	340	116	2.93	66	0	23795	7806	3.05	1.82	-0.69	-1.42	No
Apr-02	304	105	2.90	37	0	26311	7764	3.39	1.01	-4.96	-4.02	No
May-02	380	127	2.99	19	0	33115	9452	3.50	0.90	-6.34	-4.85	No
Jun-02	347	117	2.97	28	0	30345	8588	3.53	1.44	-4.24	-3.58	No
Jul-02	375	126	2.98	26	0	30079	8393	3.58	1.20	-5.66	-4.44	No
Aug-02	458	152	3.01	47	0	42380	12093	3.50	1.14	-5.27	-4.21	No
Sep-02	357	119	3.00	35	0	35577	9618	3.70	1.58	-4.8	-3.92	No



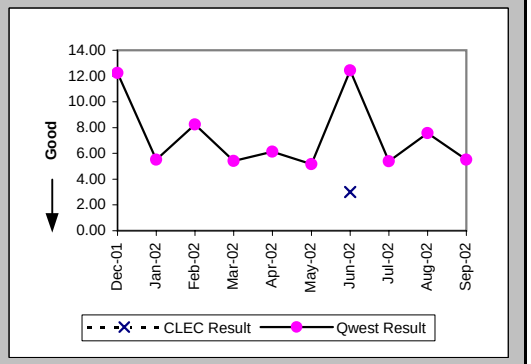
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						136	61	2.23	1.82			
Jan-02						245	63	3.89	5.93			
Feb-02						137	31	4.42	6.00			
Mar-02						271	35	7.74	20.93			
Apr-02	1	1	1.00	0	0	115	33	3.48	3.38	-0.72	-1.44	No
May-02						206	60	3.43	2.68			
Jun-02						142	38	3.74	5.37			
Jul-02						132	30	4.40	4.51			
Aug-02						163	46	3.54	3.06			
Sep-02						293	51	5.75	8.42			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

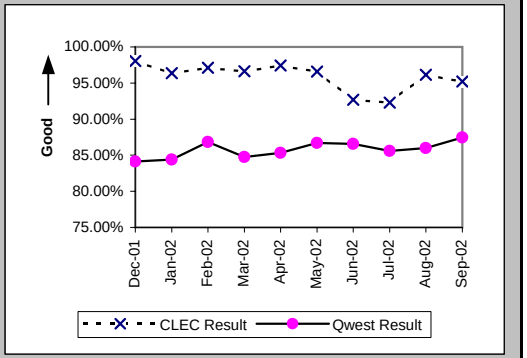
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						147	12	12.25	12.81			
Jan-02						77	14	5.50	6.06			
Feb-02						33	4	8.25	6.85			
Mar-02						65	12	5.42	7.24			
Apr-02						49	8	6.12	7.26			
May-02						31	6	5.17	3.19			
Jun-02	3	1	3.00	0	0	112	9	12.44	27.26	-0.33	-1.2	No
Jul-02						43	8	5.38	2.92			
Aug-02						53	7	7.57	9.13			
Sep-02						44	8	5.50	4.69			



Checklist #14 - Resale - Residence Installation

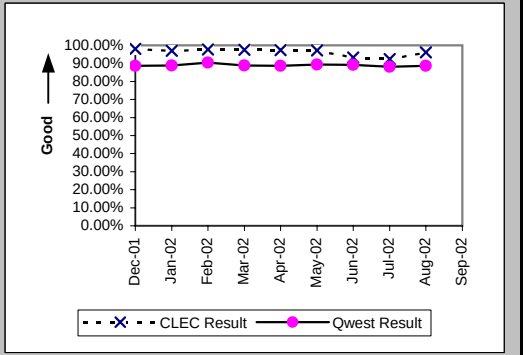
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	249	254	98.03%	0	0	13073	15539	84.13%	36.54%	-6.01	-4.66	No
Jan-02	320	332	96.39%	0	0	13256	15706	84.40%	36.28%	-5.96	-4.62	No
Feb-02	304	313	97.12%	0	0	13116	15105	86.83%	33.81%	-5.33	-4.24	No
Mar-02	228	236	96.61%	0	0	11835	13963	84.76%	35.94%	-5.02	-4.05	No
Apr-02	188	193	97.41%	0	0	12432	14566	85.35%	35.36%	-4.71	-3.86	No
May-02	169	175	96.57%	0	0	13762	15875	86.69%	33.97%	-3.83	-3.33	No
Jun-02	165	178	92.70%	0	0	14299	16519	86.56%	34.11%	-2.39	-2.45	No
Jul-02	168	182	92.31%	0	0	13623	15916	85.59%	35.12%	-2.56	-2.56	No
Aug-02	200	208	96.15%	0	0	15718	18279	85.99%	34.71%	-4.2	-3.55	No
Sep-02	198	208	95.19%	0	0	16064	18370	87.45%	33.13%	-3.35	-3.04	No



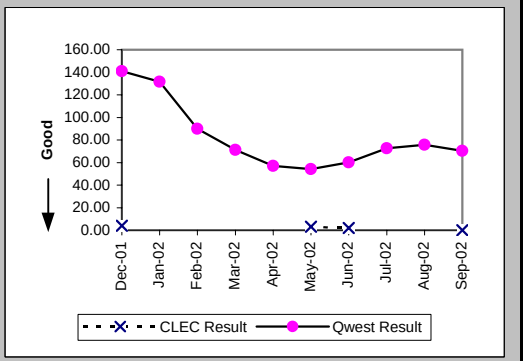
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	249	254	98.03%	0	0	13778	15539	88.67%	31.70%	-4.67	-3.84	No
Jan-02	322	332	96.99%	0	0	13963	15706	88.90%	31.41%	-4.64	-3.82	No
Feb-02	306	313	97.76%	0	0	13656	15105	90.41%	29.45%	-4.37	-3.66	No
Mar-02	230	236	97.46%	0	0	12403	13963	88.83%	31.50%	-4.17	-3.54	No
Apr-02	188	193	97.41%	0	0	12922	14566	88.71%	31.64%	-3.79	-3.31	No
May-02	170	175	97.14%	0	0	14184	15875	89.35%	30.85%	-3.32	-3.02	No
Jun-02	166	178	93.26%	0	0	14719	16519	89.10%	31.16%	-1.77	-2.08	No
Jul-02	168	182	92.31%	0	0	14021	15916	88.09%	32.39%	-1.75	-2.06	No
Aug-02	200	208	96.15%	0	0	16191	18279	88.58%	31.81%	-3.42	-3.08	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

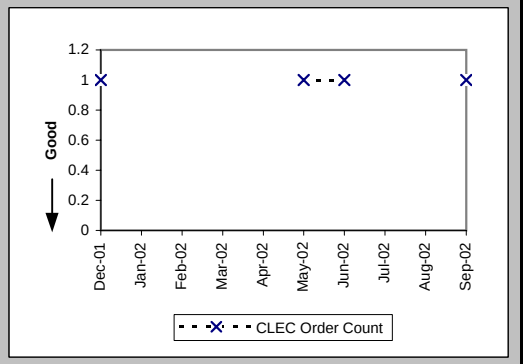
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4	1	4.00	0	0	54126	384	140.95	148.51	-0.92	-1.56	No
Jan-02						53973	410	131.64	137.22			
Feb-02						21297	237	89.86	122.36			
Mar-02						24225	340	71.25	111.69			
Apr-02						18796	329	57.13	81.40			
May-02	3	1	3.00	0	0	21041	388	54.23	79.13	-0.65	-1.39	No
Jun-02	2	1	2.00	0	0	23621	393	60.10	85.26	-0.68	-1.41	No
Jul-02						28086	386	72.76	93.03			
Aug-02						30729	406	75.69	100.68			
Sep-02	0	1	0.00	0	0	31870	453	70.35	97.52	-0.72	-1.44	No



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)

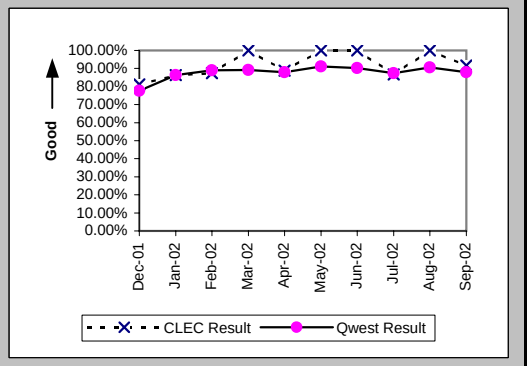
Date	CLEC Order Count
Dec-01	1
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	1
Jun-02	1
Jul-02	
Aug-02	
Sep-02	1



Checklist #14 - Resale - Residence Repair

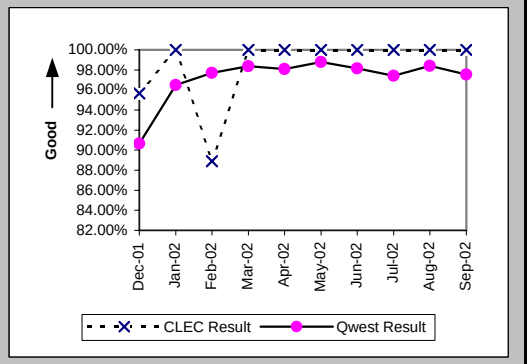
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	13	16	81.25%	7	0	3804	4899	77.65%	41.66%	-0.35	-1.21	No
Jan-02	19	22	86.36%	9	0	3395	3933	86.32%	34.36%	-0.01	-1	No
Feb-02	7	8	87.50%	4	0	2985	3355	88.97%	31.32%	0.21	-0.87	No
Mar-02	9	9	100.00%	0	0	3446	3864	89.18%	31.06%	-1.04	-1.63	No
Apr-02	8	9	88.89%	1	0	4655	5290	88.00%	32.50%	-0.08	-1.05	No
May-02	12	12	100.00%	1	0	4448	4881	91.13%	28.43%	-1.08	-1.66	No
Jun-02	11	11	100.00%	2	0	4794	5317	90.16%	29.78%	-1.09	-1.67	No
Jul-02	13	15	86.67%	3	0	4602	5260	87.49%	33.08%	0.17	-0.9	No
Aug-02	8	8	100.00%	1	0	4507	4974	90.61%	29.17%	-0.91	-1.55	No
Sep-02	11	12	91.67%	3	0	4829	5486	88.02%	32.47%	-0.39	-1.24	No



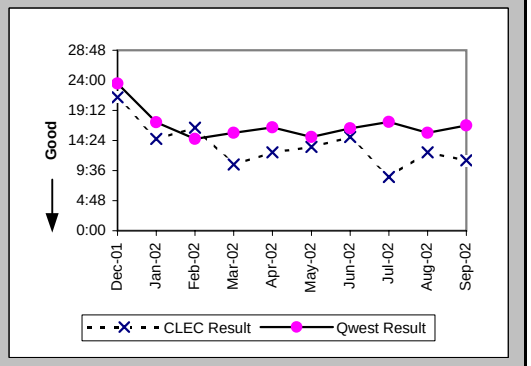
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	23	95.65%	7	0	6641	7325	90.66%	29.10%	-0.82	-1.5	No
Jan-02	26	26	100.00%	9	0	5557	5760	96.48%	18.44%	-0.97	-1.59	No
Feb-02	8	9	88.89%	4	0	4479	4584	97.71%	14.96%	1.27	-0.23	No
Mar-02	10	10	100.00%	0	0	5226	5312	98.38%	12.62%	-0.41	-1.25	No
Apr-02	12	12	100.00%	1	0	7033	7171	98.08%	13.74%	-0.48	-1.29	No
May-02	12	12	100.00%	1	0	6408	6487	98.78%	10.97%	-0.38	-1.23	No
Jun-02	11	11	100.00%	2	0	6901	7031	98.15%	13.47%	-0.45	-1.28	No
Jul-02	18	18	100.00%	3	0	6679	6857	97.40%	15.90%	-0.69	-1.42	No
Aug-02	8	8	100.00%	1	0	6310	6412	98.41%	12.51%	-0.36	-1.22	No
Sep-02	13	13	100.00%	3	0	6891	7065	97.54%	15.50%	-0.57	-1.35	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

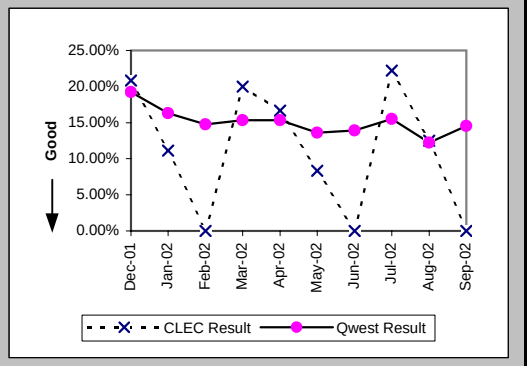
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	489:39	23	21:17	6	0	172038:49	7325	23:29	25:18	-0.42	-1.25	No
Jan-02	380:57	26	14:39	8	0	99817:50	5760	17:20	16:37	-0.82	-1.5	No
Feb-02	148:04	9	16:27	4	0	67225:44	4584	14:40	14:04	0.59	-0.64	No
Mar-02	105:52	10	10:35	0	0	83005:22	5312	15:38	12:40	-1.26	-1.76	No
Apr-02	150:18	12	12:32	1	0	118467:57	7171	16:31	20:00	-0.69	-1.42	No
May-02	160:33	12	13:23	1	0	96991:29	6487	14:57	12:00	-0.45	-1.28	No
Jun-02	164:44	11	14:59	2	0	115000:46	7031	16:21	13:24	-0.34	-1.21	No
Jul-02	154:32	18	8:35	3	0	119090:19	6857	17:22	16:39	-2.24	-2.36	No
Aug-02	100:13	8	12:32	1	0	100292:22	6412	15:38	14:51	-0.59	-1.36	No
Sep-02	145:58	13	11:14	3	0	118548:20	7065	16:47	16:19	-1.23	-1.75	No



Checklist #14 - Resale - Residence Repair

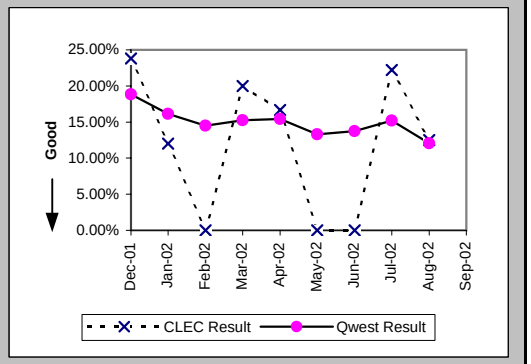
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	24	20.83%	6	0	1433	7450	19.23%	39.41%	0.24	-0.86	No
Jan-02	3	27	11.11%	8	0	954	5849	16.31%	36.95%	-0.73	-1.44	No
Feb-02	0	9	0.00%	4	0	686	4643	14.77%	35.49%	-1.25	-1.76	No
Mar-02	2	10	20.00%	0	0	828	5391	15.36%	36.06%	0.44	-0.73	No
Apr-02	2	12	16.67%	1	0	1111	7246	15.33%	36.03%	0.19	-0.88	No
May-02	1	12	8.33%	1	0	894	6580	13.59%	34.26%	-0.53	-1.32	No
Jun-02	0	11	0.00%	2	0	989	7101	13.93%	34.62%	-1.33	-1.81	No
Jul-02	4	18	22.22%	3	0	1076	6941	15.50%	36.19%	0.78	-0.52	No
Aug-02	1	8	12.50%	1	0	794	6493	12.23%	32.76%	0.11	-0.93	No
Sep-02	0	13	0.00%	3	0	1041	7153	14.55%	35.26%	-1.49	-1.9	No



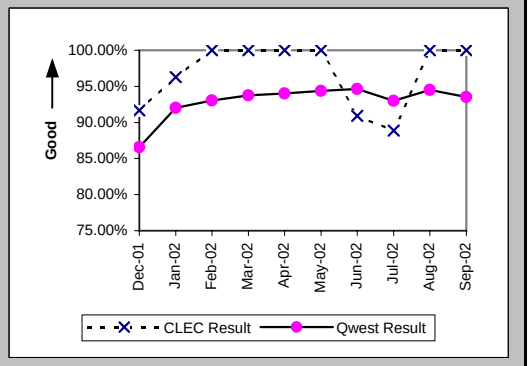
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	21	23.81%	6	0	1251	6637	18.85%	39.11%	0.6	-0.64	No
Jan-02	3	25	12.00%	8	0	836	5183	16.13%	36.78%	-0.56	-1.34	No
Feb-02	0	9	0.00%	4	0	605	4168	14.52%	35.23%	-1.23	-1.75	No
Mar-02	2	10	20.00%	0	0	749	4911	15.25%	35.95%	0.45	-0.73	No
Apr-02	2	12	16.67%	1	0	1041	6744	15.44%	36.13%	0.18	-0.89	No
May-02	0	11	0.00%	1	0	818	6159	13.28%	33.94%	-1.3	-1.79	No
Jun-02	0	11	0.00%	2	0	912	6644	13.73%	34.41%	-1.32	-1.8	No
Jul-02	4	18	22.22%	3	0	978	6440	15.19%	35.89%	0.82	-0.5	No
Aug-02	1	8	12.50%	1	0	732	6069	12.06%	32.57%	0.13	-0.92	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

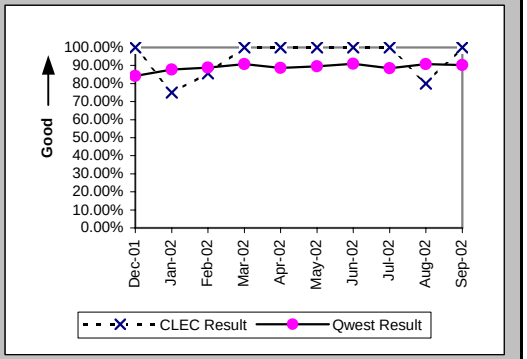
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	22	24	91.67%	6	0	6448	7450	86.55%	34.12%	-0.73	-1.45	No
Jan-02	26	27	96.30%	8	0	5383	5849	92.03%	27.08%	-0.82	-1.5	No
Feb-02	9	9	100.00%	4	0	4320	4643	93.04%	25.44%	-0.82	-1.5	No
Mar-02	10	10	100.00%	0	0	5053	5391	93.73%	24.24%	-0.82	-1.5	No
Apr-02	12	12	100.00%	1	0	6811	7246	94.00%	23.75%	-0.87	-1.53	No
May-02	12	12	100.00%	1	0	6210	6580	94.38%	23.04%	-0.84	-1.51	No
Jun-02	10	11	90.91%	2	0	6721	7101	94.65%	22.51%	0.56	-0.66	No
Jul-02	16	18	88.89%	3	0	6455	6941	93.00%	25.52%	0.69	-0.58	No
Aug-02	8	8	100.00%	1	0	6136	6493	94.50%	22.79%	-0.68	-1.41	No
Sep-02	13	13	100.00%	3	0	6691	7153	93.54%	24.58%	-0.95	-1.58	No



Checklist #14 - Resale - Residence Repair

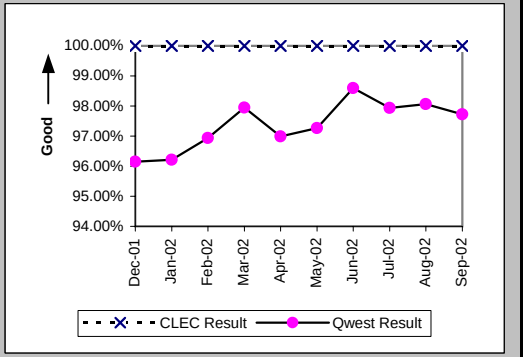
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7	7	100.00%	3	0	788	935	84.28%	36.40%	-1.14	-1.69	No
Jan-02	3	4	75.00%	2	0	982	1120	87.68%	32.87%	0.69	-0.58	No
Feb-02	6	7	85.71%	4	0	655	738	88.75%	31.59%	0.3	-0.82	No
Mar-02	3	3	100.00%	2	0	712	784	90.82%	28.88%	-0.55	-1.33	No
Apr-02	2	2	100.00%	1	0	882	995	88.64%	31.73%	-0.51	-1.31	No
May-02	2	2	100.00%	1	0	815	910	89.56%	30.58%	-0.48	-1.29	No
Jun-02	4	4	100.00%	2	0	1161	1277	90.92%	28.74%	-0.63	-1.38	No
Jul-02	1	1	100.00%	0	0	1072	1211	88.52%	31.88%	-0.36	-1.22	No
Aug-02	4	5	80.00%	1	0	961	1059	90.75%	28.98%	0.74	-0.55	No
Sep-02	1	1	100.00%	1	0	1000	1108	90.25%	29.66%	-0.33	-1.2	No



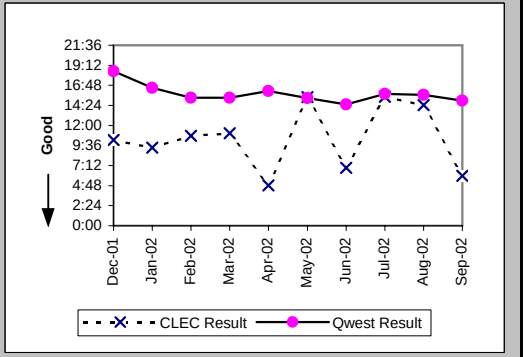
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	3	0	1324	1377	96.15%	19.24%	-0.56	-1.34	No
Jan-02	4	4	100.00%	2	0	1474	1532	96.21%	19.09%	-0.4	-1.24	No
Feb-02	7	7	100.00%	4	0	980	1011	96.93%	17.24%	-0.47	-1.29	No
Mar-02	3	3	100.00%	2	0	1098	1121	97.95%	14.18%	-0.25	-1.15	No
Apr-02	2	2	100.00%	1	0	1319	1360	96.99%	17.10%	-0.25	-1.15	No
May-02	3	3	100.00%	1	0	1246	1281	97.27%	16.30%	-0.29	-1.18	No
Jun-02	5	5	100.00%	2	0	1615	1638	98.60%	11.77%	-0.27	-1.16	No
Jul-02	1	1	100.00%	0	0	1569	1602	97.94%	14.20%	-0.14	-1.09	No
Aug-02	5	5	100.00%	1	0	1366	1393	98.06%	13.79%	-0.31	-1.19	No
Sep-02	1	1	100.00%	1	0	1460	1494	97.72%	14.91%	-0.15	-1.09	No



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

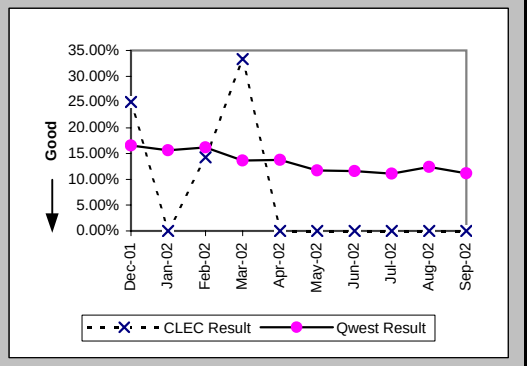
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	82:00	8	10:15	3	0	25461:13	1377	18:29	18:10	-1.28	-1.78	No
Jan-02	37:19	4	9:20	2	0	25293:36	1532	16:31	19:00	-0.76	-1.46	No
Feb-02	75:16	7	10:45	4	0	15501:50	1011	15:20	20:10	-0.6	-1.36	No
Mar-02	33:15	3	11:05	2	0	17183:03	1121	15:20	13:31	-0.54	-1.33	No
Apr-02	9:40	2	4:50	1	0	21928:05	1360	16:07	14:14	-1.12	-1.68	No
May-02	46:12	3	15:24	1	0	19593:04	1281	15:18	12:34	0.21	-0.87	No
Jun-02	34:39	5	6:56	2	0	23740:34	1638	14:30	14:18	-1.18	-1.72	No
Jul-02	15:26	1	15:26	0	0	25256:33	1602	15:46	16:00	-0.02	-1.01	No
Aug-02	72:08	5	14:26	1	0	21801:07	1393	15:39	17:19	-0.16	-1.1	No
Sep-02	5:59	1	5:59	1	0	22390:34	1494	14:59	14:29	-0.62	-1.38	No



Checklist #14 - Resale - Residence Repair

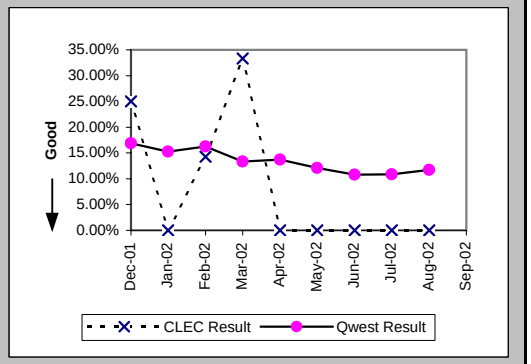
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	3	0	231	1395	16.56%	37.17%	0.63	-0.61	No
Jan-02	0	4	0.00%	2	0	243	1551	15.67%	36.35%	-0.86	-1.52	No
Feb-02	1	7	14.29%	4	0	168	1036	16.22%	36.86%	-0.14	-1.08	No
Mar-02	1	3	33.33%	2	0	155	1136	13.64%	34.33%	0.83	-0.5	No
Apr-02	0	2	0.00%	1	0	188	1366	13.76%	34.45%	-0.56	-1.34	No
May-02	0	3	0.00%	1	0	151	1290	11.71%	32.15%	-0.63	-1.38	No
Jun-02	0	5	0.00%	2	0	191	1649	11.58%	32.00%	-0.81	-1.49	No
Jul-02	0	1	0.00%	0	0	180	1620	11.11%	31.43%	-0.35	-1.21	No
Aug-02	0	5	0.00%	1	0	174	1401	12.42%	32.98%	-0.84	-1.51	No
Sep-02	0	1	0.00%	1	0	168	1502	11.19%	31.52%	-0.35	-1.22	No



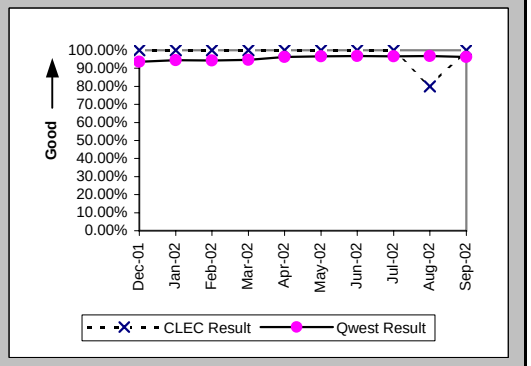
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	8	25.00%	3	0	200	1184	16.89%	37.47%	0.61	-0.63	No
Jan-02	0	3	0.00%	2	0	203	1331	15.25%	35.95%	-0.73	-1.45	No
Feb-02	1	7	14.29%	4	0	148	912	16.23%	36.87%	-0.14	-1.08	No
Mar-02	1	3	33.33%	2	0	135	1012	13.34%	34.00%	0.84	-0.49	No
Apr-02	0	2	0.00%	1	0	171	1246	13.72%	34.41%	-0.56	-1.34	No
May-02	0	3	0.00%	1	0	141	1165	12.10%	32.62%	-0.64	-1.39	No
Jun-02	0	5	0.00%	2	0	165	1529	10.79%	31.03%	-0.78	-1.47	No
Jul-02	0	1	0.00%	0	0	159	1461	10.88%	31.14%	-0.35	-1.21	No
Aug-02	0	4	0.00%	1	0	148	1262	11.73%	32.17%	-0.73	-1.44	No
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

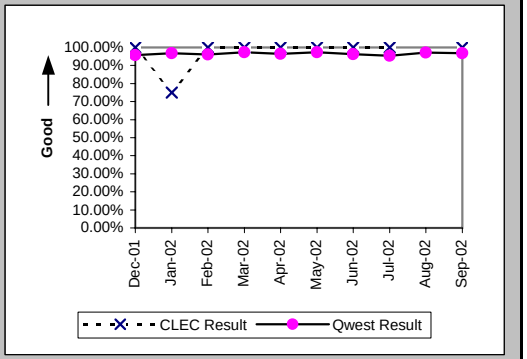
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	3	0	1305	1395	93.55%	24.57%	-0.74	-1.45	No
Jan-02	4	4	100.00%	2	0	1466	1551	94.52%	22.76%	-0.48	-1.29	No
Feb-02	7	7	100.00%	4	0	978	1036	94.40%	22.99%	-0.64	-1.39	No
Mar-02	3	3	100.00%	2	0	1076	1136	94.72%	22.37%	-0.41	-1.25	No
Apr-02	2	2	100.00%	1	0	1316	1366	96.34%	18.78%	-0.28	-1.17	No
May-02	3	3	100.00%	1	0	1246	1290	96.59%	18.15%	-0.33	-1.2	No
Jun-02	5	5	100.00%	2	0	1595	1649	96.73%	17.80%	-0.41	-1.25	No
Jul-02	1	1	100.00%	0	0	1566	1620	96.67%	17.95%	-0.19	-1.11	No
Aug-02	4	5	80.00%	1	0	1356	1401	96.79%	17.63%	1.4	-0.15	No
Sep-02	1	1	100.00%	1	0	1446	1502	96.27%	18.95%	-0.2	-1.12	No



Checklist #14 - Resale - Residence Repair

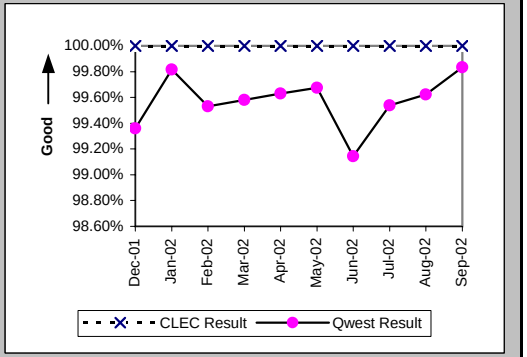
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	6	0	1865	1948	95.74%	20.20%	-0.47	-1.29	No
Jan-02	3	4	75.00%	9	0	1938	2003	96.75%	17.72%	1.52	-0.08	No
Feb-02	2	2	100.00%	3	0	1583	1646	96.17%	19.19%	-0.28	-1.17	No
Mar-02	4	4	100.00%	3	0	2128	2186	97.35%	16.07%	-0.33	-1.2	No
Apr-02	2	2	100.00%	4	0	1678	1741	96.38%	18.68%	-0.27	-1.17	No
May-02	2	2	100.00%	1	0	1362	1398	97.42%	15.84%	-0.23	-1.14	No
Jun-02	4	4	100.00%	0	0	1495	1552	96.33%	18.81%	-0.39	-1.24	No
Jul-02	4	4	100.00%	0	0	1567	1644	95.32%	21.13%	-0.44	-1.27	No
Aug-02						1479	1523	97.11%	16.75%			
Sep-02	2	2	100.00%	1	0	1318	1362	96.77%	17.68%	-0.26	-1.16	No



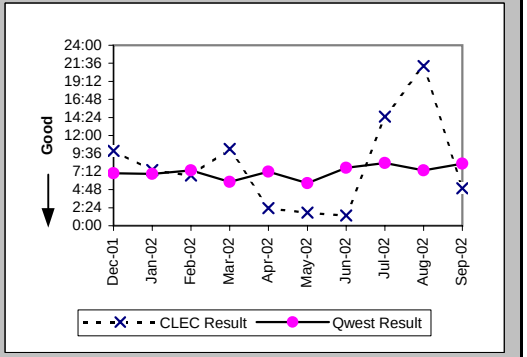
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	6	0	3564	3587	99.36%	7.98%	-0.24	-1.15	No
Jan-02	8	8	100.00%	9	0	3803	3810	99.82%	4.28%	-0.12	-1.07	No
Feb-02	4	4	100.00%	3	0	3176	3191	99.53%	6.84%	-0.14	-1.08	No
Mar-02	5	5	100.00%	3	0	4028	4045	99.58%	6.47%	-0.15	-1.09	No
Apr-02	4	4	100.00%	4	0	3229	3241	99.63%	6.07%	-0.12	-1.07	No
May-02	4	4	100.00%	1	0	2757	2766	99.67%	5.69%	-0.11	-1.07	No
Jun-02	6	6	100.00%	0	0	2780	2804	99.14%	9.21%	-0.23	-1.14	No
Jul-02	4	4	100.00%	0	0	2799	2812	99.54%	6.78%	-0.14	-1.08	No
Aug-02	1	1	100.00%	2	0	2639	2649	99.62%	6.13%	-0.06	-1.04	No
Sep-02	5	5	100.00%	1	0	2399	2403	99.83%	4.08%	-0.09	-1.06	No



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

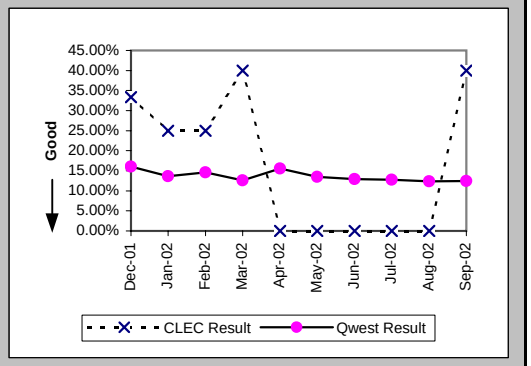
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	89:41	9	9:58	6	0	25049:26	3587	6:59	10:14	1.02	-0.38	No
Jan-02	59:06	8	7:23	9	0	26249:46	3810	6:53	10:15	0.27	-0.84	No
Feb-02	26:39	4	6:40	3	0	23464:50	3191	7:21	10:58	-0.13	-1.08	No
Mar-02	51:01	5	10:12	3	0	23577:36	4045	5:50	8:46	1.25	-0.24	No
Apr-02	9:24	4	2:21	4	0	23271:56	3241	7:11	9:26	-1.02	-1.62	No
May-02	6:54	4	1:44	1	0	15628:01	2766	5:39	8:22	-0.94	-1.57	No
Jun-02	8:04	6	1:21	0	0	21657:18	2804	7:43	14:30	-1.08	-1.65	No
Jul-02	58:03	4	14:31	0	0	23494:18	2812	8:21	9:27	1.35	-0.18	No
Aug-02	21:13	1	21:13	2	0	19512:31	2649	7:22	9:32	1.43	-0.13	No
Sep-02	24:53	5	4:59	1	0	19857:03	2403	8:16	9:20	-0.79	-1.48	No



Checklist #14 - Resale - Residence Repair

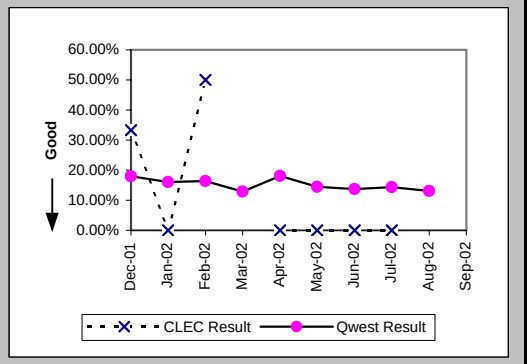
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	9	33.33%	6	0	576	3587	16.06%	36.71%	1.27	-0.23	No
Jan-02	2	8	25.00%	9	0	520	3810	13.65%	34.33%	0.87	-0.47	No
Feb-02	1	4	25.00%	3	0	467	3198	14.60%	35.31%	0.56	-0.66	No
Mar-02	2	5	40.00%	3	0	511	4045	12.63%	33.22%	1.49	-0.1	No
Apr-02	0	4	0.00%	4	0	503	3241	15.52%	36.21%	-0.86	-1.52	No
May-02	0	4	0.00%	1	0	372	2766	13.45%	34.12%	-0.79	-1.48	No
Jun-02	0	6	0.00%	0	0	363	2804	12.95%	33.57%	-0.94	-1.57	No
Jul-02	0	4	0.00%	0	0	359	2812	12.77%	33.37%	-0.76	-1.46	No
Aug-02	0	1	0.00%	2	0	327	2649	12.34%	32.89%	-0.38	-1.23	No
Sep-02	2	5	40.00%	1	0	299	2403	12.44%	33.01%	1.5	-0.09	No



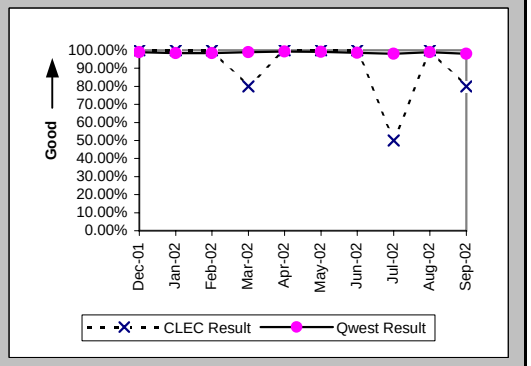
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	3	33.33%	6	0	227	1263	17.97%	38.40%	0.62	-0.63	No
Jan-02	0	3	0.00%	9	0	246	1527	16.11%	36.76%	-0.76	-1.46	No
Feb-02	1	2	50.00%	3	0	210	1278	16.43%	37.06%	0.98	-0.41	No
Mar-02						243	1886	12.88%	33.50%			
Apr-02	0	1	0.00%	4	0	224	1237	18.11%	38.51%	-0.47	-1.29	No
May-02	0	3	0.00%	1	0	167	1151	14.51%	35.22%	-0.71	-1.43	No
Jun-02	0	3	0.00%	0	0	171	1246	13.72%	34.41%	-0.69	-1.42	No
Jul-02	0	3	0.00%	0	0	179	1249	14.33%	35.04%	-0.71	-1.43	No
Aug-02						148	1130	13.10%	33.74%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

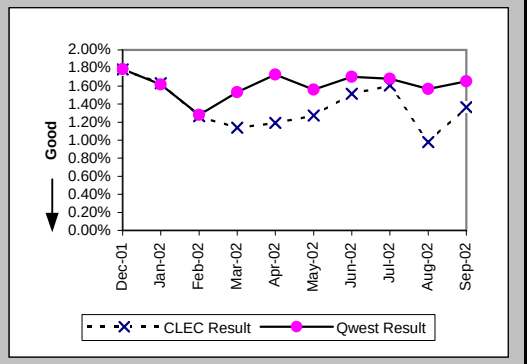
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	9	9	100.00%	6	0	3550	3587	98.97%	10.10%	-0.31	-1.19	No
Jan-02	8	8	100.00%	9	0	3752	3810	98.48%	12.24%	-0.35	-1.21	No
Feb-02	4	4	100.00%	3	0	3148	3198	98.44%	12.41%	-0.25	-1.15	No
Mar-02	4	5	80.00%	3	0	4005	4045	99.01%	9.89%	1.97	0.2	Yes
Apr-02	4	4	100.00%	4	0	3218	3241	99.29%	8.39%	-0.17	-1.1	No
May-02	4	4	100.00%	1	0	2741	2766	99.10%	9.46%	-0.19	-1.12	No
Jun-02	6	6	100.00%	0	0	2765	2804	98.61%	11.71%	-0.29	-1.18	No
Jul-02	2	4	50.00%	0	0	2758	2812	98.08%	13.72%	3.09	0.88	Yes
Aug-02	1	1	100.00%	2	0	2623	2649	99.02%	9.86%	-0.1	-1.06	No
Sep-02	4	5	80.00%	1	0	2357	2403	98.09%	13.70%	1.67	0.02	Yes



Checklist #14 - Resale - Residence Repair

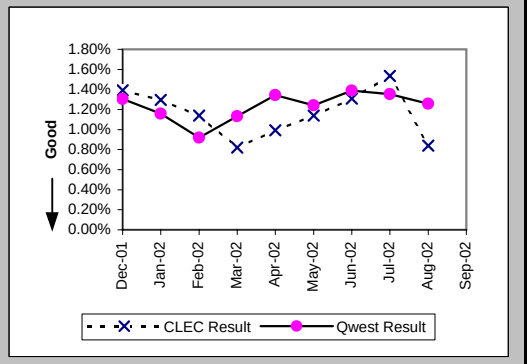
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	41	2300	1.78%	15	0	12432	695300	1.79%	13.25%	-0.02	-1.01	No
Jan-02	39	2391	1.63%	19	0	11210	693598	1.62%	12.61%	0.06	-0.96	No
Feb-02	20	1581	1.27%	11	0	8877	692774	1.28%	11.25%	-0.06	-1.04	No
Mar-02	18	1582	1.14%	5	0	10572	690170	1.53%	12.28%	-1.27	-1.77	No
Apr-02	18	1509	1.19%	6	0	11853	686670	1.73%	13.02%	-1.59	-1.97	No
May-02	19	1494	1.27%	3	0	10636	681827	1.56%	12.39%	-0.9	-1.55	No
Jun-02	22	1453	1.51%	4	0	11554	678803	1.70%	12.94%	-0.55	-1.34	No
Jul-02	23	1433	1.61%	3	0	11373	676411	1.68%	12.86%	-0.22	-1.14	No
Aug-02	14	1432	0.98%	4	0	10543	672406	1.57%	12.42%	-1.8	-2.09	No
Sep-02	19	1393	1.36%	5	0	11058	668500	1.65%	12.75%	-0.85	-1.52	No



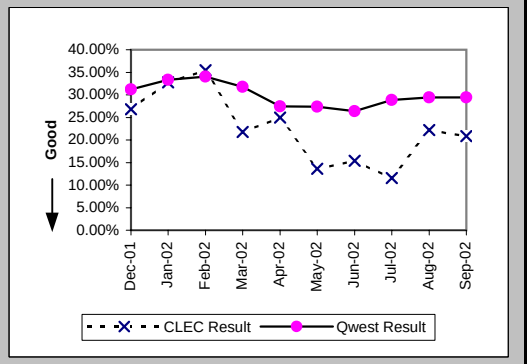
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	32	2300	1.39%	15	0	9084	695300	1.31%	11.36%	0.36	-0.78	No
Jan-02	31	2391	1.30%	19	0	8041	693598	1.16%	10.70%	0.63	-0.62	No
Feb-02	18	1581	1.14%	11	0	6358	692774	0.92%	9.54%	0.92	-0.44	No
Mar-02	13	1582	0.82%	5	0	7809	690170	1.13%	10.58%	-1.16	-1.71	No
Apr-02	15	1509	0.99%	6	0	9227	686670	1.34%	11.51%	-1.18	-1.72	No
May-02	17	1494	1.14%	3	0	8475	681827	1.24%	11.08%	-0.37	-1.22	No
Jun-02	19	1453	1.31%	4	0	9419	678803	1.39%	11.70%	-0.26	-1.16	No
Jul-02	22	1433	1.54%	3	0	9150	676411	1.35%	11.55%	0.6	-0.64	No
Aug-02	12	1432	0.84%	4	0	8461	672406	1.26%	11.15%	-1.43	-1.87	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

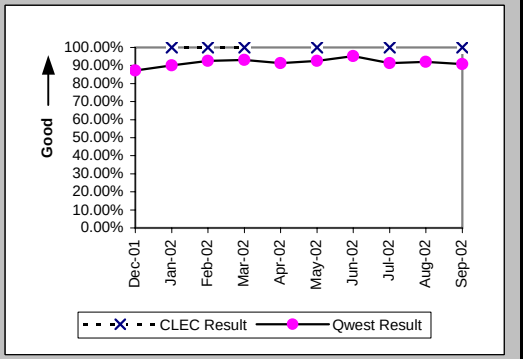
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	15	56	26.79%	0	0	5641	18073	31.21%	46.34%	-0.71	-1.43	No
Jan-02	19	58	32.76%	0	0	5613	16823	33.37%	47.15%	-0.1	-1.06	No
Feb-02	11	31	35.48%	0	0	4575	13452	34.01%	47.37%	0.19	-0.89	No
Mar-02	5	23	21.74%	0	0	4918	15490	31.75%	46.55%	-1.03	-1.63	No
Apr-02	6	24	25.00%	0	0	4491	16344	27.48%	44.64%	-0.27	-1.17	No
May-02	3	22	13.64%	0	0	4004	14640	27.35%	44.58%	-1.44	-1.88	No
Jun-02	4	26	15.38%	0	0	4136	15690	26.36%	44.06%	-1.27	-1.77	No
Jul-02	3	26	11.54%	0	0	4613	15986	28.86%	45.31%	-1.95	-2.18	No
Aug-02	4	18	22.22%	0	0	4394	14937	29.42%	45.57%	-0.67	-1.41	No
Sep-02	5	24	20.83%	0	0	4615	15673	29.45%	45.58%	-0.92	-1.56	No



Checklist #14 - Resale - Business Installation

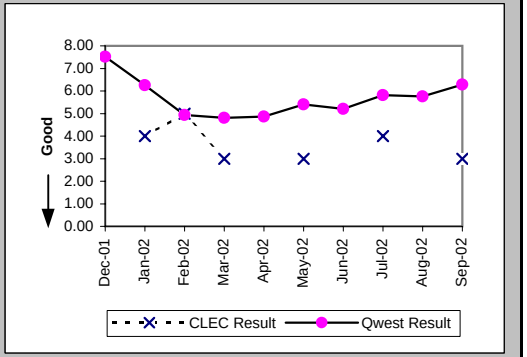
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						990	1136	87.15%	33.47%			
Jan-02	5	5	100.00%	0	0	1396	1551	90.01%	29.99%	-0.74	-1.45	No
Feb-02	1	1	100.00%	0	0	1079	1165	92.62%	26.15%	-0.28	-1.17	No
Mar-02	1	1	100.00%	0	0	1131	1215	93.09%	25.37%	-0.27	-1.17	No
Apr-02						1137	1245	91.33%	28.15%			
May-02	2	2	100.00%	0	0	1143	1234	92.63%	26.14%	-0.4	-1.24	No
Jun-02						1037	1089	95.23%	21.32%			
Jul-02	1	1	100.00%	0	0	1072	1173	91.39%	28.05%	-0.31	-1.19	No
Aug-02						1165	1266	92.02%	27.10%			
Sep-02	1	1	100.00%	0	0	1088	1199	90.74%	28.98%	-0.32	-1.19	No



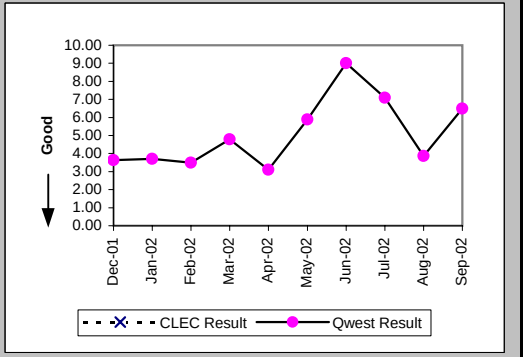
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8583	1142	7.52	11.82			
Jan-02	20	5	4.00	0	0	9842	1574	6.25	8.11	-0.62	-1.38	No
Feb-02	5	1	5.00	0	0	5788	1172	4.94	5.41	0.63	-0.61	No
Mar-02	3	1	3.00	0	0	5876	1222	4.81	6.88	-0.26	-1.16	No
Apr-02						6095	1252	4.87	5.64			
May-02	6	2	3.00	0	0	6693	1239	5.40	6.64	-0.51	-1.31	No
Jun-02						5732	1102	5.20	6.46			
Jul-02	4	1	4.00	0	0	6854	1180	5.81	8.60	-0.21	-1.13	No
Aug-02						7301	1267	5.76	6.49			
Sep-02	3	1	3.00	0	0	7574	1204	6.29	7.74	-0.42	-1.26	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

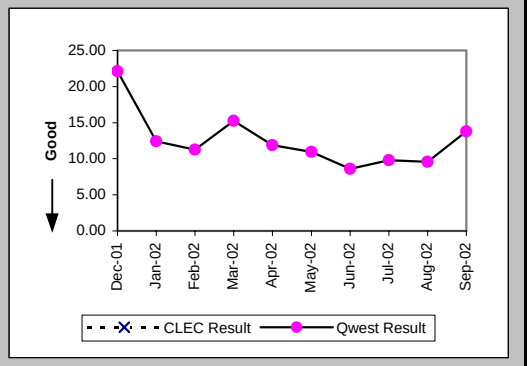
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						247	68	3.63	4.87			
Jan-02						289	78	3.71	5.68			
Feb-02						126	36	3.50	4.67			
Mar-02						201	42	4.79	9.77			
Apr-02						161	52	3.10	2.88			
May-02						200	34	5.88	10.20			
Jun-02						234	26	9.00	22.14			
Jul-02						390	55	7.09	15.53			
Aug-02						166	43	3.86	5.56			
Sep-02						318	49	6.49	8.49			



Checklist #14 - Resale - Business Installation

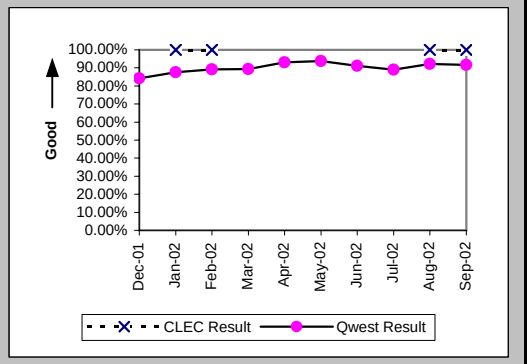
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1726	78	22.13	20.21			
Jan-02						1004	81	12.40	13.49			
Feb-02						507	45	11.27	11.83			
Mar-02						625	41	15.24	25.38			
Apr-02						653	55	11.87	13.13			
May-02						614	56	10.96	8.38			
Jun-02						258	30	8.60	7.90			
Jul-02						471	48	9.81	10.84			
Aug-02						555	58	9.57	10.18			
Sep-02						883	64	13.80	12.60			



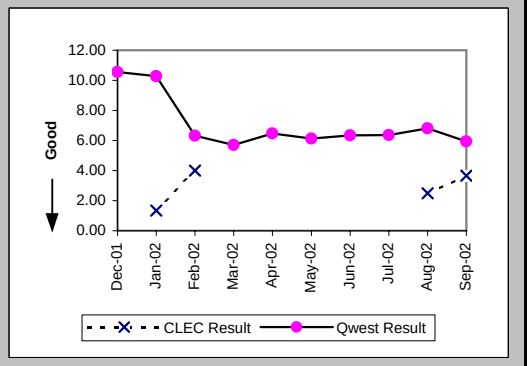
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						283	336	84.23%	36.45%			
Jan-02	3	3	100.00%	0	0	393	449	87.53%	33.04%	-0.65	-1.4	No
Feb-02	1	1	100.00%	0	0	289	324	89.20%	31.04%	-0.35	-1.21	No
Mar-02						268	300	89.33%	30.87%			
Apr-02						326	350	93.14%	25.27%			
May-02						304	324	93.83%	24.07%			
Jun-02						311	341	91.20%	28.33%			
Jul-02						283	318	88.99%	31.30%			
Aug-02	2	2	100.00%	0	0	319	346	92.20%	26.82%	-0.41	-1.25	No
Sep-02	3	3	100.00%	0	0	305	333	91.59%	27.75%	-0.52	-1.32	No



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

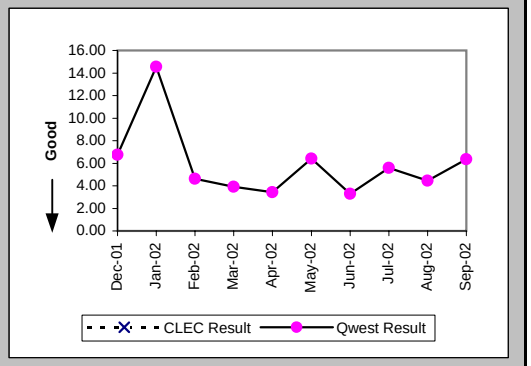
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3555	337	10.55	16.42			
Jan-02	4	3	1.33	0	0	4669	454	10.28	19.03	-0.81	-1.49	No
Feb-02	4	1	4.00	0	0	2046	324	6.31	9.37	-0.25	-1.15	No
Mar-02						1717	301	5.70	6.84			
Apr-02						2281	353	6.46	6.63			
May-02						1996	326	6.12	5.41			
Jun-02						2189	345	6.34	5.75			
Jul-02						2023	318	6.36	7.48			
Aug-02	5	2	2.50	0	0	2366	348	6.80	6.40	-0.95	-1.58	No
Sep-02	11	3	3.67	0	0	1991	335	5.94	6.72	-0.58	-1.36	No



Checklist #14 - Resale - Business Installation

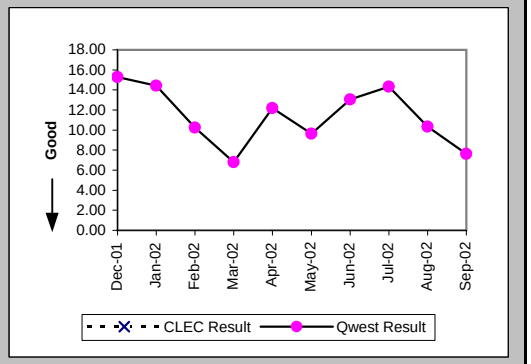
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						142	21	6.76	11.67			
Jan-02						466	32	14.56	46.15			
Feb-02						37	8	4.62	8.67			
Mar-02						43	11	3.91	5.54			
Apr-02						48	14	3.43	3.27			
May-02						64	10	6.40	6.31			
Jun-02						33	10	3.30	3.68			
Jul-02						56	10	5.60	5.32			
Aug-02						49	11	4.45	4.78			
Sep-02						70	11	6.36	3.75			



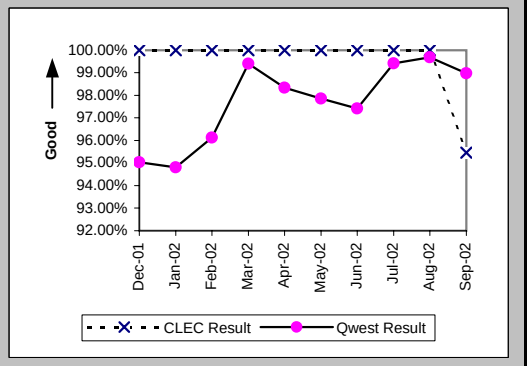
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						489	32	15.28	12.51			
Jan-02						375	26	14.42	16.03			
Feb-02						277	27	10.26	9.51			
Mar-02						129	19	6.79	5.13			
Apr-02						122	10	12.20	15.30			
May-02						106	11	9.64	6.68			
Jun-02						261	20	13.05	11.88			
Jul-02						358	25	14.32	18.62			
Aug-02						155	15	10.33	9.64			
Sep-02						145	19	7.63	8.11			



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

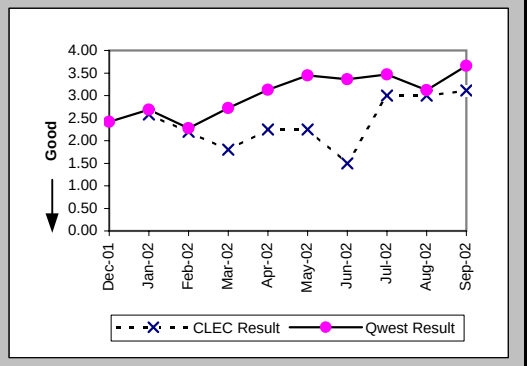
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	268	282	95.04%	21.72%	-0.51	-1.31	No
Jan-02	20	20	100.00%	0	0	365	385	94.81%	22.19%	-1.02	-1.62	No
Feb-02	6	6	100.00%	0	0	298	310	96.13%	19.29%	-0.49	-1.3	No
Mar-02	5	5	100.00%	0	0	336	338	99.41%	7.67%	-0.17	-1.1	No
Apr-02	8	8	100.00%	0	0	356	362	98.34%	12.77%	-0.36	-1.22	No
May-02	8	8	100.00%	0	0	411	420	97.86%	14.48%	-0.41	-1.25	No
Jun-02	8	8	100.00%	0	0	340	349	97.42%	15.85%	-0.45	-1.28	No
Jul-02	3	3	100.00%	0	0	341	343	99.42%	7.61%	-0.13	-1.08	No
Aug-02	13	13	100.00%	0	0	326	327	99.69%	5.52%	-0.2	-1.12	No
Sep-02	21	22	95.45%	0	4	291	294	98.98%	10.05%	1.1	-0.33	No



Checklist #14 - Resale - Business Installation

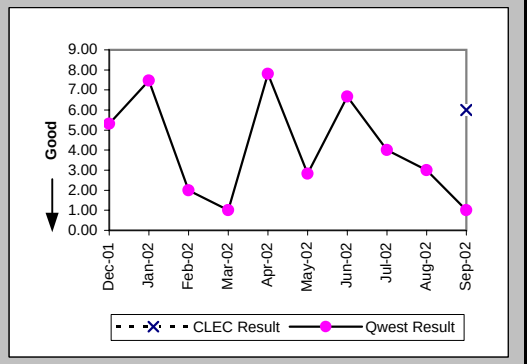
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						479	198	2.42	2.42			
Jan-02	31	12	2.58	8	0	687	255	2.69	4.11	-0.09	-1.06	No
Feb-02	11	5	2.20	1	0	537	236	2.28	2.04	-0.08	-1.05	No
Mar-02	9	5	1.80	0	0	625	230	2.72	1.86	-1.09	-1.66	No
Apr-02	18	8	2.25	0	0	738	236	3.13	2.86	-0.85	-1.52	No
May-02	18	8	2.25	0	0	914	265	3.45	2.98	-1.12	-1.68	No
Jun-02	6	4	1.50	4	0	777	231	3.36	2.55	-1.45	-1.88	No
Jul-02	3	1	3.00	2	0	771	222	3.47	2.81	-0.17	-1.1	No
Aug-02	9	3	3.00	10	0	678	217	3.12	2.56	-0.08	-1.05	No
Sep-02	28	9	3.11	13	4	662	181	3.66	4.79	-0.33	-1.2	No



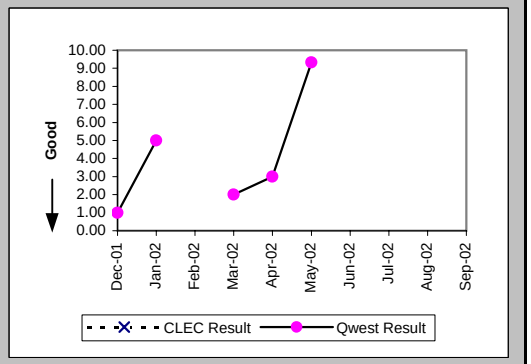
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	13	5.31	4.11			
Jan-02						142	19	7.47	14.38			
Feb-02						26	13	2.00	0.91			
Mar-02						1	1	1.00				
Apr-02						39	5	7.80	9.58			
May-02						17	6	2.83	2.23			
Jun-02						60	9	6.67	9.53			
Jul-02						8	2	4.00	4.24			
Aug-02						3	1	3.00				
Sep-02	6	1	6.00	0	0	3	3	1.00	0.00			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

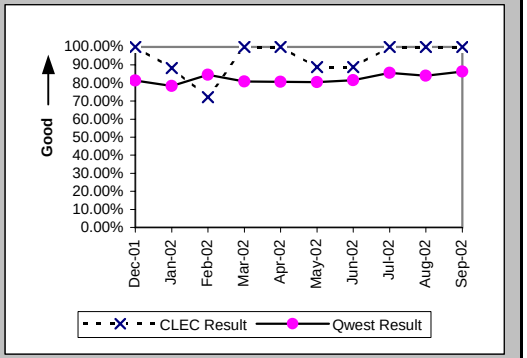
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						5	1	5.00				
Feb-02												
Mar-02						2	1	2.00				
Apr-02						3	1	3.00				
May-02						28	3	9.33	4.04			
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Business Installation

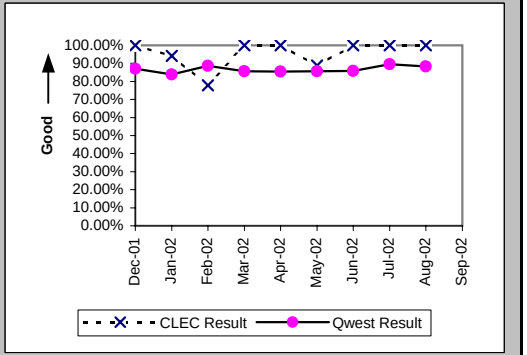
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	1492	1833	81.40%	38.91%	-1.07	-1.65	No
Jan-02	15	17	88.24%	0	0	1635	2088	78.30%	41.22%	-0.99	-1.6	No
Feb-02	13	18	72.22%	0	0	1785	2111	84.56%	36.14%	1.35	-0.18	No
Mar-02	7	7	100.00%	0	0	1482	1834	80.81%	39.38%	-1.29	-1.78	No
Apr-02	7	7	100.00%	0	0	1543	1914	80.62%	39.53%	-1.29	-1.79	No
May-02	8	9	88.89%	0	0	1593	1977	80.58%	39.56%	-0.63	-1.38	No
Jun-02	8	9	88.89%	0	0	1542	1892	81.50%	38.83%	-0.57	-1.35	No
Jul-02	6	6	100.00%	0	0	1559	1819	85.71%	35.00%	-1	-1.61	No
Aug-02	10	10	100.00%	0	0	1589	1892	83.99%	36.67%	-1.38	-1.84	No
Sep-02	21	21	100.00%	0	0	1631	1888	86.39%	34.29%	-1.81	-2.1	No



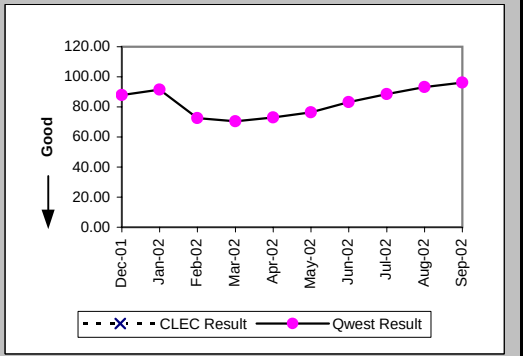
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	1596	1833	87.07%	33.55%	-0.86	-1.52	No
Jan-02	16	17	94.12%	0	0	1752	2088	83.91%	36.75%	-1.14	-1.69	No
Feb-02	14	18	77.78%	0	0	1871	2111	88.63%	31.74%	1.33	-0.19	No
Mar-02	7	7	100.00%	0	0	1569	1834	85.55%	35.16%	-1.09	-1.66	No
Apr-02	7	7	100.00%	0	0	1635	1914	85.42%	35.29%	-1.09	-1.66	No
May-02	8	9	88.89%	0	0	1693	1977	85.63%	35.07%	-0.28	-1.17	No
Jun-02	9	9	100.00%	0	0	1622	1892	85.73%	34.98%	-1.22	-1.74	No
Jul-02	6	6	100.00%	0	0	1629	1819	89.55%	30.58%	-0.84	-1.51	No
Aug-02	10	10	100.00%	0	0	1669	1892	88.21%	32.24%	-1.15	-1.7	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

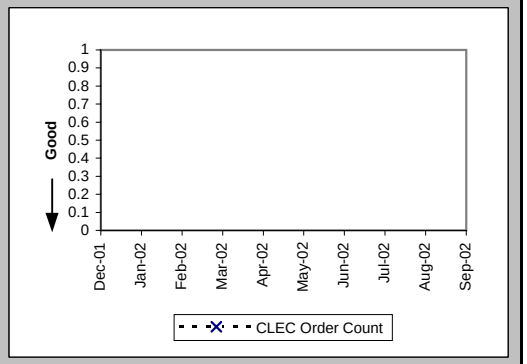
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12641	144	87.78	101.49			
Jan-02						14189	155	91.54	98.55			
Feb-02						11839	163	72.63	88.37			
Mar-02						13399	190	70.52	89.48			
Apr-02						14096	193	73.04	93.47			
May-02						15575	204	76.35	97.44			
Jun-02						17036	205	83.10	104.98			
Jul-02						18939	214	88.50	107.60			
Aug-02						21979	236	93.13	112.83			
Sep-02						20600	214	96.26	116.47			



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)

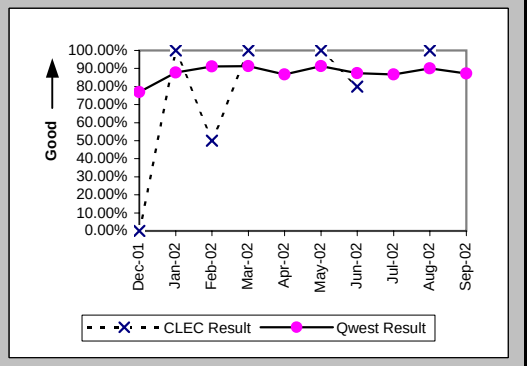
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Business Repair

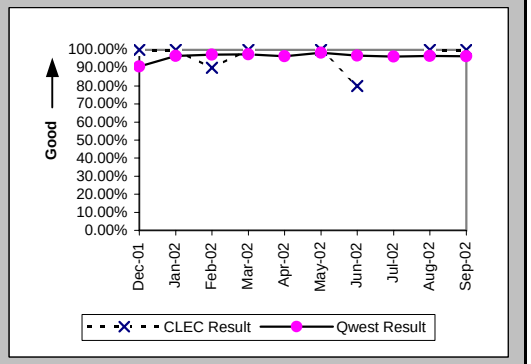
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	470	611	76.92%	42.13%	1.2	-0.27	No
Jan-02	2	2	100.00%	0	0	619	705	87.80%	32.73%	-0.53	-1.32	No
Feb-02	2	4	50.00%	0	0	473	519	91.14%	28.42%	2.03	0.23	Yes
Mar-02	1	1	100.00%	1	0	519	568	91.37%	28.08%	-0.31	-1.19	No
Apr-02						689	795	86.67%	33.99%			
May-02	1	1	100.00%	2	0	638	699	91.27%	28.22%	-0.31	-1.19	No
Jun-02	4	5	80.00%	0	0	579	662	87.46%	33.11%	0.49	-0.7	No
Jul-02						580	669	86.70%	33.96%			
Aug-02	1	1	100.00%	1	0	557	619	89.98%	30.02%	-0.33	-1.2	No
Sep-02						587	673	87.22%	33.39%			



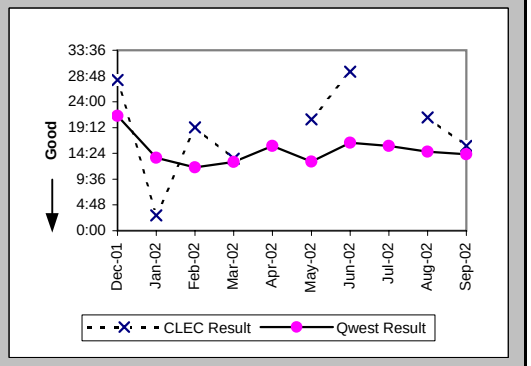
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	787	867	90.77%	28.94%	-0.32	-1.19	No
Jan-02	3	3	100.00%	0	0	973	1006	96.72%	17.81%	-0.32	-1.19	No
Feb-02	9	10	90.00%	0	0	679	698	97.28%	16.27%	1.09	-0.34	No
Mar-02	2	2	100.00%	1	0	735	754	97.48%	15.67%	-0.23	-1.14	No
Apr-02						968	1004	96.41%	18.59%			
May-02	3	3	100.00%	2	0	892	906	98.45%	12.33%	-0.22	-1.13	No
Jun-02	4	5	80.00%	0	0	826	854	96.72%	17.81%	1.39	-0.15	No
Jul-02						767	796	96.36%	18.74%			
Aug-02	2	2	100.00%	1	0	749	775	96.65%	18.01%	-0.26	-1.16	No
Sep-02	1	1	100.00%	0	0	771	800	96.38%	18.69%	-0.19	-1.12	No



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

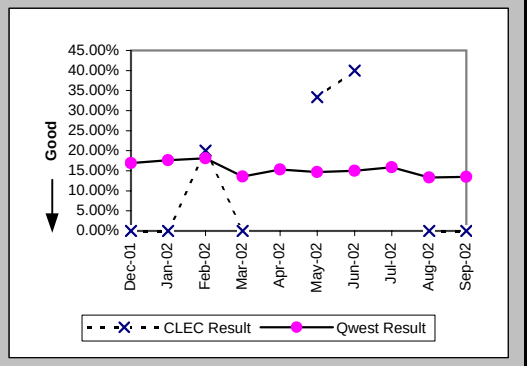
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	28:03	1	28:03	2	0	18565:15	867	21:25	22:44	0.95	-0.42	No
Jan-02	8:38	3	2:53	0	0	13676:53	1006	13:36	15:55	-1.16	-1.71	No
Feb-02	192:16	10	19:14	0	0	8224:34	698	11:47	20:10	1.35	-0.18	No
Mar-02	26:48	2	13:24	1	0	9674:54	754	12:50	12:53	0.27	-0.84	No
Apr-02						15830:33	1004	15:46	15:34			
May-02	62:13	3	20:44	2	0	11648:01	906	12:51	12:01	1.23	-0.25	No
Jun-02	148:09	5	29:38	0	0	13999:35	854	16:24	25:10	1.59	-0.03	No
Jul-02						12549:24	796	15:46	15:02			
Aug-02	42:13	2	21:07	1	0	11415:40	775	14:44	17:14	0.89	-0.46	No
Sep-02	15:46	1	15:46	0	0	11368:30	800	14:13	13:49	0.17	-0.9	No



Checklist #14 - Resale - Business Repair

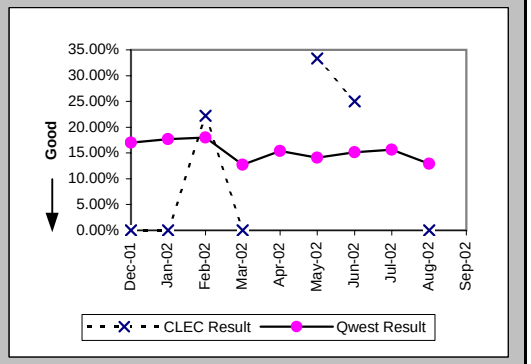
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	150	887	16.91%	37.48%	-0.45	-1.27	No
Jan-02	0	3	0.00%	0	0	180	1019	17.66%	38.14%	-0.8	-1.49	No
Feb-02	2	10	20.00%	0	0	128	708	18.08%	38.48%	0.2	-0.88	No
Mar-02	0	2	0.00%	1	0	104	768	13.54%	34.22%	-0.56	-1.34	No
Apr-02						157	1023	15.35%	36.04%			
May-02	1	3	33.33%	2	0	135	920	14.67%	35.38%	0.77	-0.53	No
Jun-02	2	5	40.00%	0	0	130	868	14.98%	35.68%	1.32	-0.2	No
Jul-02						130	817	15.91%	36.58%			
Aug-02	0	2	0.00%	1	0	106	794	13.35%	34.01%	-0.55	-1.34	No
Sep-02	0	1	0.00%	0	0	110	814	13.51%	34.19%	-0.4	-1.24	No



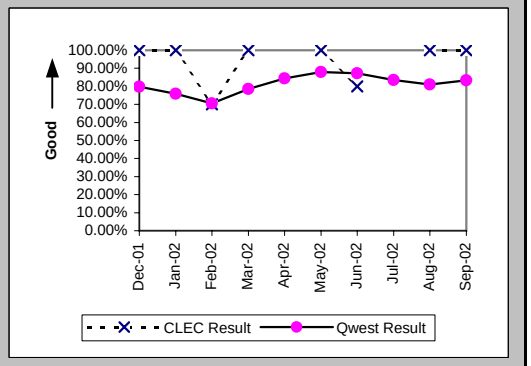
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	2	0	127	747	17.00%	37.56%	-0.45	-1.27	No
Jan-02	0	3	0.00%	0	0	154	870	17.70%	38.17%	-0.8	-1.49	No
Feb-02	2	9	22.22%	0	0	108	600	18.00%	38.42%	0.36	-0.78	No
Mar-02	0	2	0.00%	1	0	85	669	12.71%	33.30%	-0.54	-1.33	No
Apr-02						137	890	15.39%	36.09%			
May-02	1	3	33.33%	2	0	116	823	14.09%	34.80%	0.8	-0.51	No
Jun-02	1	4	25.00%	0	0	116	765	15.16%	35.87%	0.52	-0.68	No
Jul-02						114	728	15.66%	36.34%			
Aug-02	0	1	0.00%	1	0	90	698	12.89%	33.51%	-0.38	-1.23	No
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

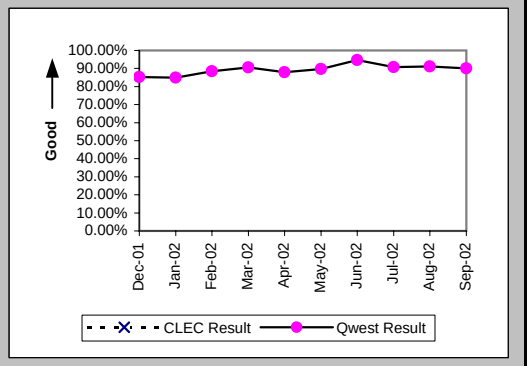
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	2	0	707	887	79.71%	40.22%	-0.5	-1.31	No
Jan-02	3	3	100.00%	0	0	774	1019	75.96%	42.73%	-0.97	-1.59	No
Feb-02	7	10	70.00%	0	0	499	708	70.48%	45.61%	0.06	-0.96	No
Mar-02	2	2	100.00%	1	0	603	768	78.52%	41.07%	-0.74	-1.45	No
Apr-02						863	1023	84.36%	36.32%			
May-02	3	3	100.00%	2	0	809	920	87.93%	32.57%	-0.64	-1.39	No
Jun-02	4	5	80.00%	0	0	757	868	87.21%	33.40%	0.48	-0.71	No
Jul-02						682	817	83.48%	37.14%			
Aug-02	2	2	100.00%	1	0	643	794	80.98%	39.24%	-0.68	-1.42	No
Sep-02	1	1	100.00%	0	0	678	814	83.29%	37.30%	-0.45	-1.27	No



Checklist #14 - Resale - Business Repair

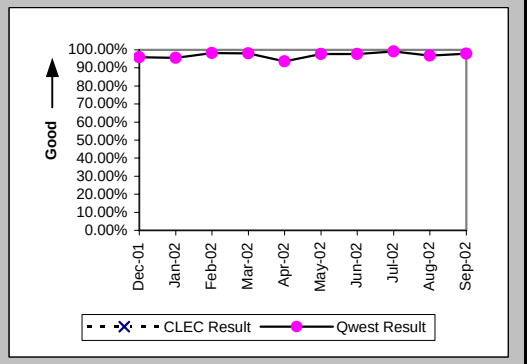
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						140	164	85.37%	35.34%			
Jan-02						158	186	84.95%	35.76%			
Feb-02						115	130	88.46%	31.95%			
Mar-02						106	117	90.60%	29.19%			
Apr-02						125	142	88.03%	32.46%			
May-02						113	126	89.68%	30.42%			
Jun-02						197	208	94.71%	22.38%			
Jul-02						169	186	90.86%	28.82%			
Aug-02						133	146	91.10%	28.48%			
Sep-02						172	191	90.05%	29.93%			



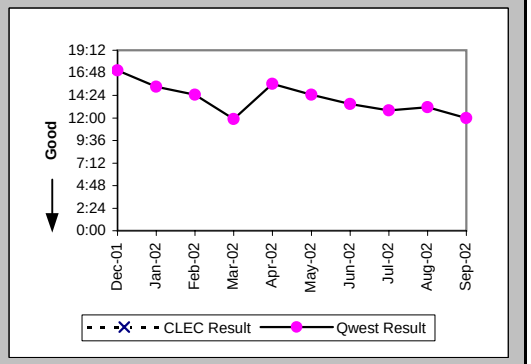
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						215	224	95.98%	19.64%			
Jan-02						242	253	95.65%	20.39%			
Feb-02						171	174	98.28%	13.02%			
Mar-02						153	156	98.08%	13.73%			
Apr-02						192	205	93.66%	24.37%			
May-02						174	178	97.75%	14.82%			
Jun-02						260	266	97.74%	14.85%			
Jul-02						231	233	99.14%	9.23%			
Aug-02						186	192	96.88%	17.40%			
Sep-02						238	243	97.94%	14.20%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

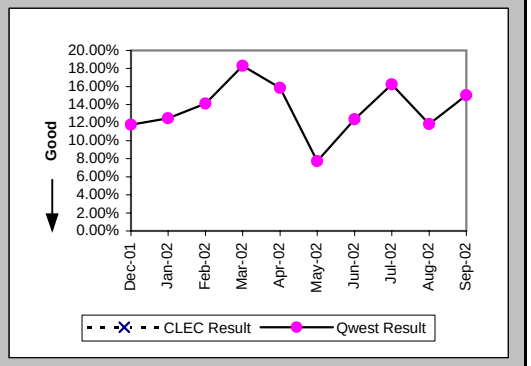
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3820:16	224	17:03	25:39			
Jan-02						3873:26	253	15:19	14:51			
Feb-02						2519:08	174	14:29	15:02			
Mar-02						1853:05	156	11:53	13:03			
Apr-02						3203:29	205	15:38	18:08			
May-02						2575:00	178	14:28	12:59			
Jun-02						3585:46	266	13:29	12:47			
Jul-02						2977:59	233	12:47	10:34			
Aug-02						2521:34	192	13:08	12:29			
Sep-02						2909:16	243	11:58	12:21			



Checklist #14 - Resale - Business Repair

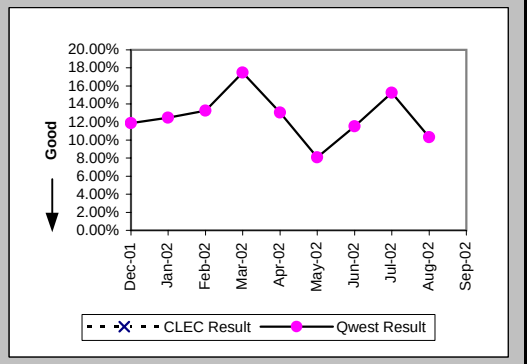
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	229	11.79%	32.25%			
Jan-02						32	256	12.50%	33.07%			
Feb-02						25	177	14.12%	34.83%			
Mar-02						30	164	18.29%	38.66%			
Apr-02						33	208	15.87%	36.54%			
May-02						14	181	7.73%	26.71%			
Jun-02						33	267	12.36%	32.91%			
Jul-02						38	234	16.24%	36.88%			
Aug-02						23	194	11.86%	32.33%			
Sep-02						37	246	15.04%	35.75%			



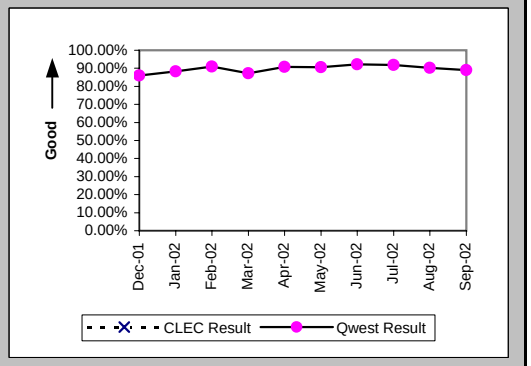
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	185	11.89%	32.37%			
Jan-02						26	208	12.50%	33.07%			
Feb-02						20	151	13.25%	33.90%			
Mar-02						25	143	17.48%	37.98%			
Apr-02						24	184	13.04%	33.68%			
May-02						13	161	8.07%	27.24%			
Jun-02						27	234	11.54%	31.95%			
Jul-02						32	210	15.24%	35.94%			
Aug-02						16	155	10.32%	30.43%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

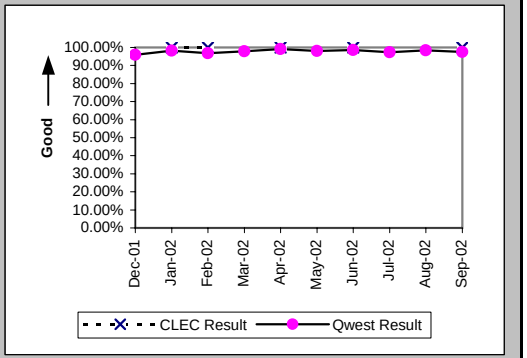
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	229	86.03%	34.67%			
Jan-02						226	256	88.28%	32.16%			
Feb-02						161	177	90.96%	28.67%			
Mar-02						143	164	87.20%	33.41%			
Apr-02						189	208	90.87%	28.81%			
May-02						164	181	90.61%	29.17%			
Jun-02						246	267	92.13%	26.92%			
Jul-02						215	234	91.88%	27.31%			
Aug-02						175	194	90.21%	29.72%			
Sep-02						219	246	89.02%	31.26%			



Checklist #14 - Resale - Business Repair

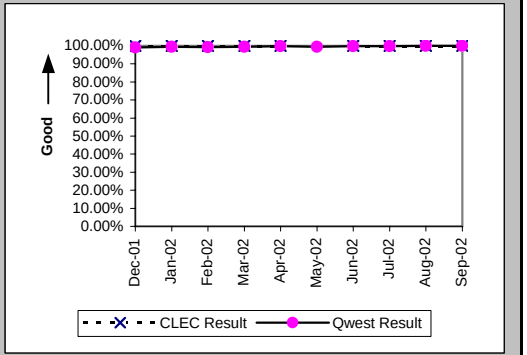
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						333	347	95.97%	19.68%			
Jan-02	3	3	100.00%	1	0	383	390	98.21%	13.28%	-0.23	-1.14	No
Feb-02	1	1	100.00%	6	0	275	284	96.83%	17.52%	-0.18	-1.11	No
Mar-02						380	388	97.94%	14.21%			
Apr-02	1	1	100.00%	0	0	324	327	99.08%	9.53%	-0.1	-1.06	No
May-02						253	258	98.06%	13.79%			
Jun-02	2	2	100.00%	1	0	272	276	98.55%	11.95%	-0.17	-1.1	No
Jul-02						251	258	97.29%	16.25%			
Aug-02						248	252	98.41%	12.50%			
Sep-02	1	1	100.00%	1	0	203	208	97.60%	15.32%	-0.16	-1.1	No



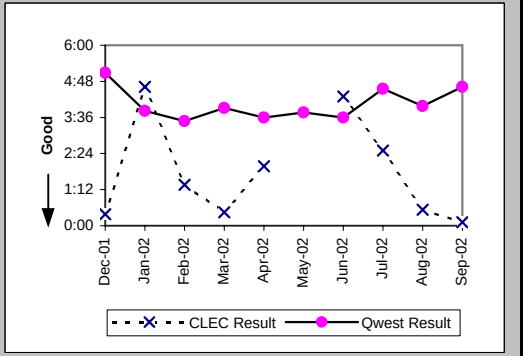
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	626	632	99.05%	9.70%	-0.1	-1.06	No
Jan-02	6	6	100.00%	1	0	771	775	99.48%	7.17%	-0.18	-1.11	No
Feb-02	2	2	100.00%	6	0	564	568	99.30%	8.36%	-0.12	-1.07	No
Mar-02	1	1	100.00%	1	0	879	884	99.43%	7.50%	-0.08	-1.05	No
Apr-02	3	3	100.00%	0	0	664	665	99.85%	3.87%	-0.07	-1.04	No
May-02						562	565	99.47%	7.27%			
Jun-02	6	6	100.00%	1	0	563	564	99.82%	4.21%	-0.1	-1.06	No
Jul-02	1	1	100.00%	1	0	487	488	99.80%	4.52%	-0.05	-1.03	No
Aug-02	1	1	100.00%	0	0	454	454	100.00%	N/A	N/A	N/A	
Sep-02	1	1	100.00%	1	0	412	412	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

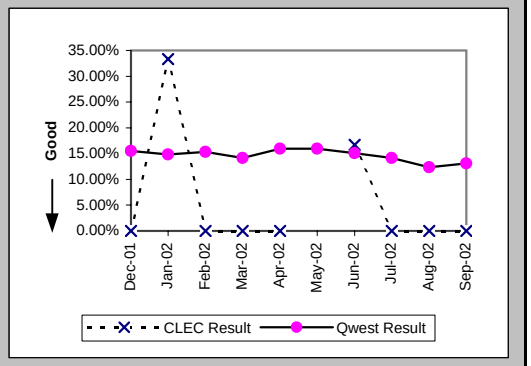
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:23	1	0:23	0	0	3212:33	632	5:05	10:27	-0.45	-1.27	No
Jan-02	27:43	6	4:37	1	0	2953:28	775	3:49	9:27	0.58	-0.65	No
Feb-02	2:44	2	1:22	6	0	1978:44	568	3:29	9:58	-0.3	-1.18	No
Mar-02	0:27	1	0:27	1	0	3467:47	884	3:55	8:59	-0.39	-1.23	No
Apr-02	5:58	3	1:59	0	0	2392:27	665	3:36	6:20	-0.44	-1.27	No
May-02						2123:47	565	3:46	11:15			
Jun-02	25:49	6	4:18	1	0	2029:18	564	3:36	7:50	0.52	-0.68	No
Jul-02	2:30	1	2:30	1	0	2221:15	488	4:33	7:27	-0.27	-1.17	No
Aug-02	0:32	1	0:32	0	0	1806:14	454	3:59	6:17	-0.55	-1.33	No
Sep-02	0:07	1	0:07	1	0	1904:38	412	4:37	7:28	-0.6	-1.37	No



Checklist #14 - Resale - Business Repair

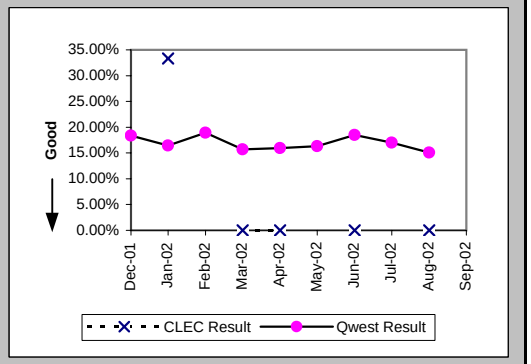
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	98	632	15.51%	36.20%	-0.43	-1.26	No
Jan-02	2	6	33.33%	1	0	115	775	14.84%	35.55%	1.12	-0.32	No
Feb-02	0	2	0.00%	6	0	87	568	15.32%	36.02%	-0.6	-1.37	No
Mar-02	0	1	0.00%	1	0	125	884	14.14%	34.84%	-0.41	-1.25	No
Apr-02	0	3	0.00%	0	0	106	665	15.94%	36.60%	-0.75	-1.46	No
May-02						90	565	15.93%	36.59%			
Jun-02	1	6	16.67%	1	0	85	564	15.07%	35.78%	0.16	-0.9	No
Jul-02	0	1	0.00%	1	0	69	488	14.14%	34.84%	-0.41	-1.25	No
Aug-02	0	1	0.00%	0	0	56	454	12.33%	32.88%	-0.37	-1.23	No
Sep-02	0	1	0.00%	1	0	54	412	13.11%	33.75%	-0.39	-1.24	No



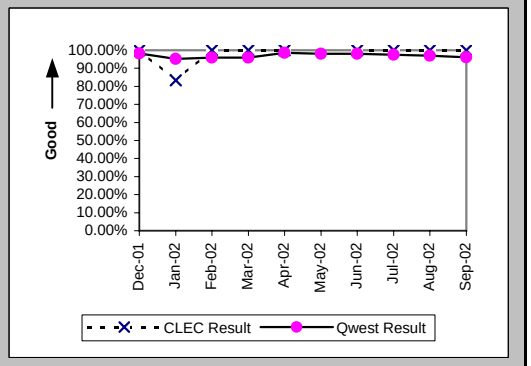
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						58	316	18.35%	38.71%			
Jan-02	1	3	33.33%	1	0	71	431	16.47%	37.09%	0.68	-0.59	No
Feb-02						55	291	18.90%	39.15%			
Mar-02	0	1	0.00%	1	0	83	529	15.69%	36.37%	-0.43	-1.26	No
Apr-02	0	3	0.00%	0	0	51	320	15.94%	36.60%	-0.75	-1.46	No
May-02						48	294	16.33%	36.96%			
Jun-02	0	3	0.00%	1	0	61	330	18.48%	38.82%	-0.82	-1.5	No
Jul-02						42	247	17.00%	37.57%			
Aug-02	0	1	0.00%	0	0	37	245	15.10%	35.81%	-0.42	-1.26	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

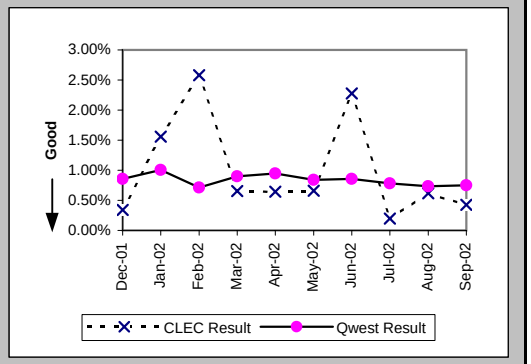
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	621	632	98.26%	13.08%	-0.13	-1.08	No
Jan-02	5	6	83.33%	1	0	738	775	95.23%	21.32%	1.06	-0.35	No
Feb-02	2	2	100.00%	6	0	545	568	95.95%	19.71%	-0.29	-1.18	No
Mar-02	1	1	100.00%	1	0	848	884	95.93%	19.77%	-0.21	-1.13	No
Apr-02	3	3	100.00%	0	0	655	665	98.50%	12.17%	-0.21	-1.13	No
May-02						554	565	98.05%	13.82%			
Jun-02	6	6	100.00%	1	0	553	564	98.05%	13.83%	-0.34	-1.21	No
Jul-02	1	1	100.00%	1	0	476	488	97.54%	15.49%	-0.16	-1.1	No
Aug-02	1	1	100.00%	0	0	440	454	96.92%	17.29%	-0.18	-1.11	No
Sep-02	1	1	100.00%	1	0	396	412	96.12%	19.32%	-0.2	-1.12	No



Checklist #14 - Resale - Business Repair

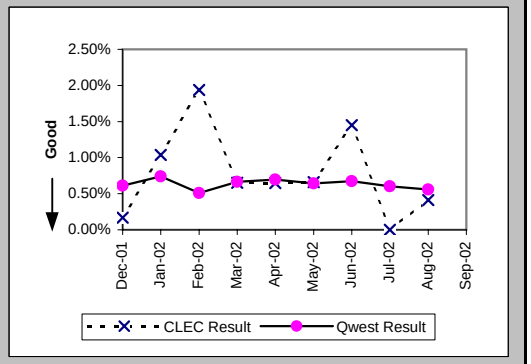
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	590	0.34%	2	0	1748	203901	0.86%	9.22%	-1.36	-1.83	No
Jan-02	9	578	1.56%	1	0	2050	204211	1.00%	9.97%	1.33	-0.19	No
Feb-02	12	465	2.58%	6	0	1453	204362	0.71%	8.40%	3.73	1.27	Yes
Mar-02	3	460	0.65%	2	0	1816	201473	0.90%	9.45%	-0.56	-1.34	No
Apr-02	3	465	0.65%	1	0	1896	199762	0.95%	9.70%	-0.68	-1.41	No
May-02	3	455	0.66%	2	0	1666	198452	0.84%	9.12%	-0.42	-1.26	No
Jun-02	11	483	2.28%	1	0	1699	197830	0.86%	9.23%	2.84	0.72	Yes
Jul-02	1	512	0.20%	1	0	1539	197217	0.78%	8.80%	-1.5	-1.91	No
Aug-02	3	485	0.62%	2	0	1442	196808	0.73%	8.53%	-0.29	-1.18	No
Sep-02	2	472	0.42%	1	0	1472	196015	0.75%	8.63%	-0.82	-1.5	No



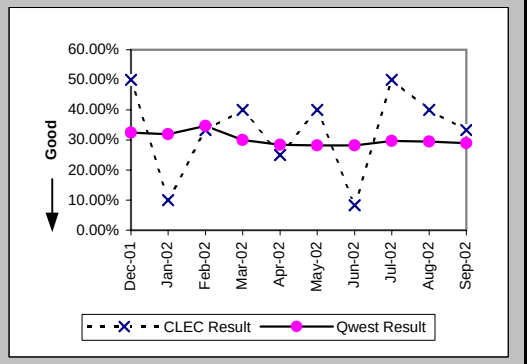
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	590	0.17%	2	0	1248	203901	0.61%	7.80%	-1.38	-1.84	No
Jan-02	6	578	1.04%	1	0	1509	204211	0.74%	8.56%	0.84	-0.49	No
Feb-02	9	465	1.94%	6	0	1042	204362	0.51%	7.12%	3.32	1.02	Yes
Mar-02	3	460	0.65%	2	0	1341	201473	0.67%	8.13%	-0.04	-1.02	No
Apr-02	3	465	0.65%	1	0	1394	199762	0.70%	8.32%	-0.14	-1.08	No
May-02	3	455	0.66%	2	0	1278	198452	0.64%	8.00%	0.12	-0.92	No
Jun-02	7	483	1.45%	1	0	1329	197830	0.67%	8.17%	1.86	0.13	Yes
Jul-02	0	512	0.00%	0	0	1185	197217	0.60%	7.73%	-1.76	-2.07	No
Aug-02	2	485	0.41%	2	0	1098	196808	0.56%	7.45%	-0.43	-1.26	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

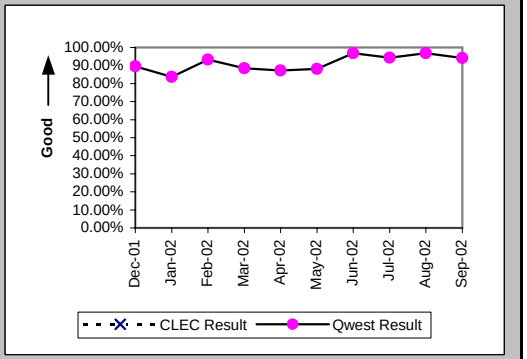
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	4	50.00%	0	0	838	2586	32.41%	46.80%	0.69	-0.58	No
Jan-02	1	10	10.00%	0	0	959	3009	31.87%	46.60%	-1.48	-1.9	No
Feb-02	6	18	33.33%	0	0	772	2225	34.70%	47.60%	-0.12	-1.07	No
Mar-02	2	5	40.00%	0	0	779	2595	30.02%	45.83%	0.47	-0.71	No
Apr-02	1	4	25.00%	0	0	752	2648	28.40%	45.09%	-0.15	-1.09	No
May-02	2	5	40.00%	0	0	654	2320	28.19%	44.99%	0.56	-0.66	No
Jun-02	1	12	8.33%	0	0	667	2366	28.19%	44.99%	-1.53	-1.93	No
Jul-02	1	2	50.00%	0	0	649	2188	29.66%	45.68%	0.53	-0.68	No
Aug-02	2	5	40.00%	0	0	601	2043	29.42%	45.57%	0.5	-0.7	No
Sep-02	1	3	33.33%	0	0	598	2070	28.89%	45.32%	0.19	-0.89	No



Checklist #14 - Resale - Centrex Installation

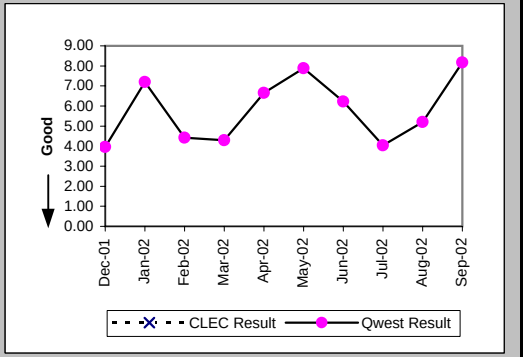
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						112	125	89.60%	30.53%			
Jan-02						144	172	83.72%	36.92%			
Feb-02						97	104	93.27%	25.06%			
Mar-02						122	138	88.41%	32.02%			
Apr-02						102	117	87.18%	33.43%			
May-02						127	144	88.19%	32.27%			
Jun-02						153	158	96.84%	17.51%			
Jul-02						116	123	94.31%	23.17%			
Aug-02						184	190	96.84%	17.49%			
Sep-02						127	135	94.07%	23.61%			



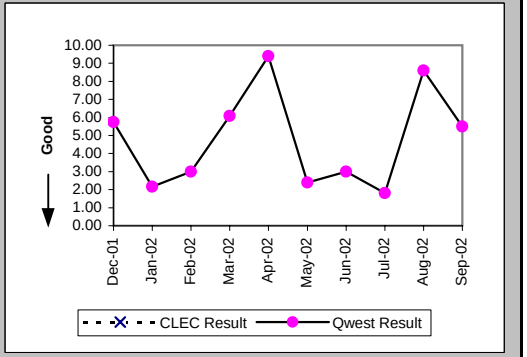
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						507	128	3.96	7.43			
Jan-02						1251	174	7.19	16.14			
Feb-02						469	106	4.42	8.07			
Mar-02						597	139	4.29	5.05			
Apr-02						785	118	6.65	8.09			
May-02						1134	144	7.88	11.40			
Jun-02						984	158	6.23	9.36			
Jul-02						500	124	4.03	3.66			
Aug-02						996	191	5.21	5.77			
Sep-02						1119	137	8.17	10.26			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

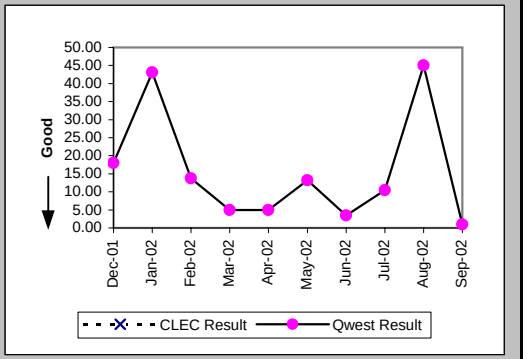
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						46	8	5.75	11.06			
Jan-02						39	18	2.17	1.72			
Feb-02						9	3	3.00	2.00			
Mar-02						79	13	6.08	7.27			
Apr-02						47	5	9.40	14.36			
May-02						12	5	2.40	1.95			
Jun-02						9	3	3.00	2.00			
Jul-02						9	5	1.80	1.30			
Aug-02						43	5	8.60	15.90			
Sep-02						33	6	5.50	10.05			



Checklist #14 - Resale - Centrex Installation

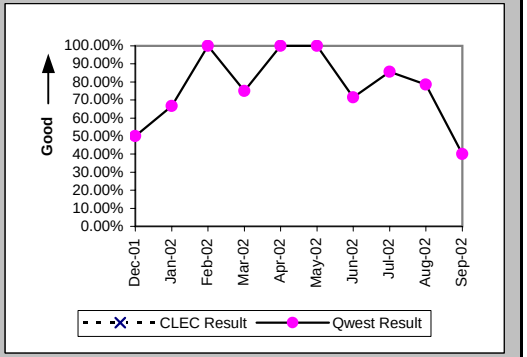
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						126	7	18.00	9.71			
Jan-02						431	10	43.10	27.55			
Feb-02						55	4	13.75	5.91			
Mar-02						15	3	5.00	4.58			
Apr-02						50	10	5.00	3.53			
May-02						158	12	13.17	8.56			
Jun-02						7	2	3.50	3.54			
Jul-02						21	2	10.50	4.95			
Aug-02						45	1	45.00				
Sep-02						2	2	1.00	0.00			



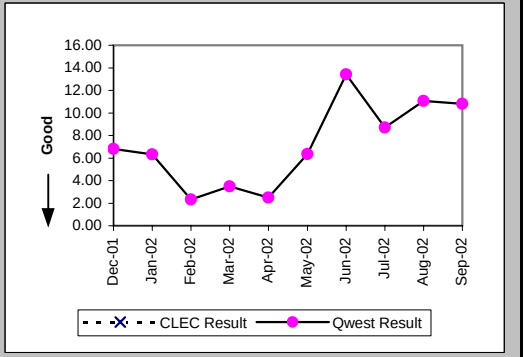
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						2	3	66.67%	47.14%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						2	2	100.00%	0.00%			
May-02						17	17	100.00%	0.00%			
Jun-02						5	7	71.43%	45.18%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						11	14	78.57%	41.03%			
Sep-02						2	5	40.00%	48.99%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

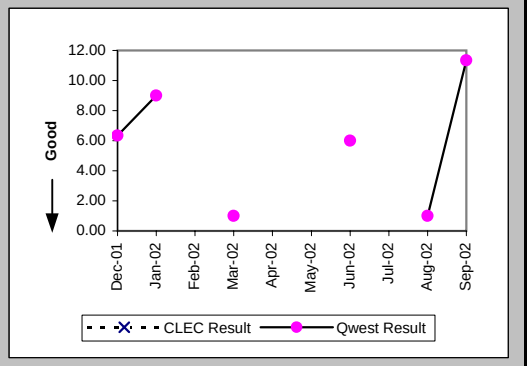
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	5	6.80	6.98			
Jan-02						19	3	6.33	6.11			
Feb-02						7	3	2.33	0.58			
Mar-02						14	4	3.50	1.91			
Apr-02						5	2	2.50	2.12			
May-02						108	17	6.35	5.31			
Jun-02						94	7	13.43	12.88			
Jul-02						61	7	8.71	10.39			
Aug-02						155	14	11.07	4.81			
Sep-02						54	5	10.80	9.78			



Checklist #14 - Resale - Centrex Installation

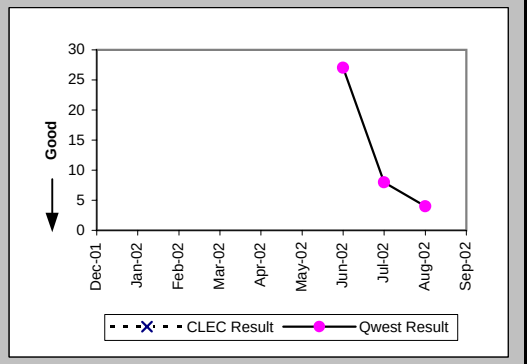
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	3	6.33	6.81			
Jan-02						9	1	9.00				
Feb-02												
Mar-02						1	1	1.00				
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02												
Aug-02						1	1	1.00				
Sep-02						34	3	11.33	8.96			



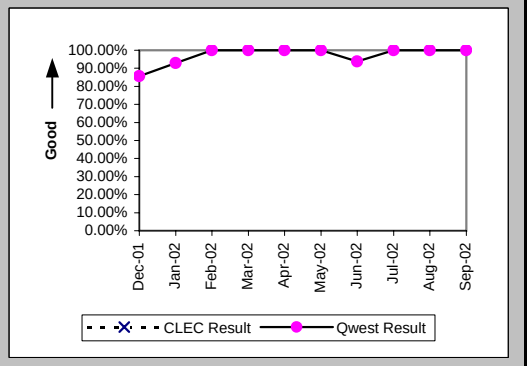
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						27	1	27.00				
Jul-02						8	1	8.00				
Aug-02						8	2	4.00	0.00			
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

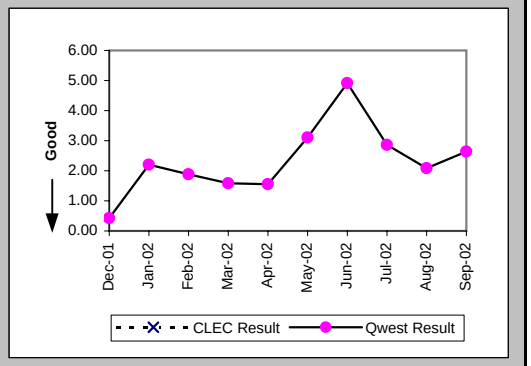
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	7	85.71%	34.99%			
Jan-02						26	28	92.86%	25.75%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						11	11	100.00%	0.00%			
May-02						90	90	100.00%	0.00%			
Jun-02						30	32	93.75%	24.21%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						13	13	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			



Checklist #14 - Resale - Centrex Installation

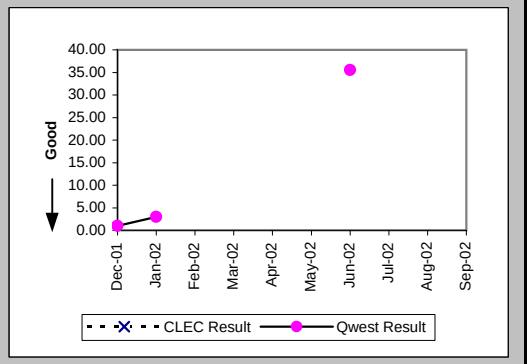
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	7	0.43	0.79			
Jan-02						55	25	2.20	1.94			
Feb-02						15	8	1.88	1.46			
Mar-02						19	12	1.58	0.90			
Apr-02						17	11	1.55	1.13			
May-02						280	90	3.11	0.69			
Jun-02						157	32	4.91	8.92			
Jul-02						20	7	2.86	1.35			
Aug-02						27	13	2.08	2.06			
Sep-02						29	11	2.64	1.63			



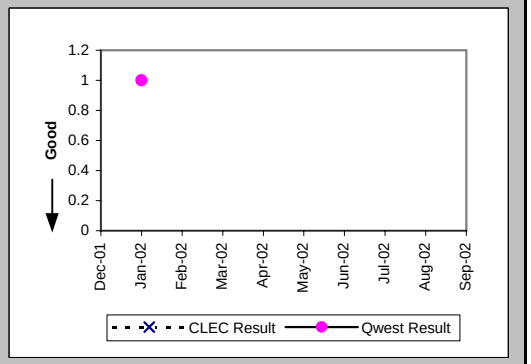
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02						6	2	3.00	2.83			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						71	2	35.50	10.61			
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

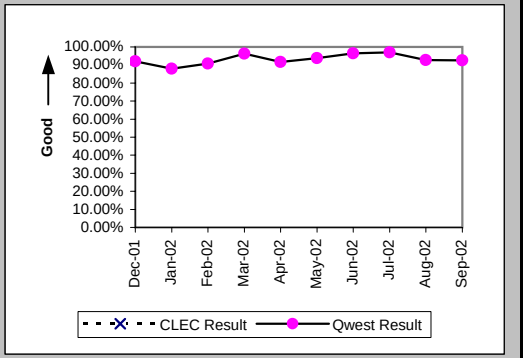
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Centrex Installation

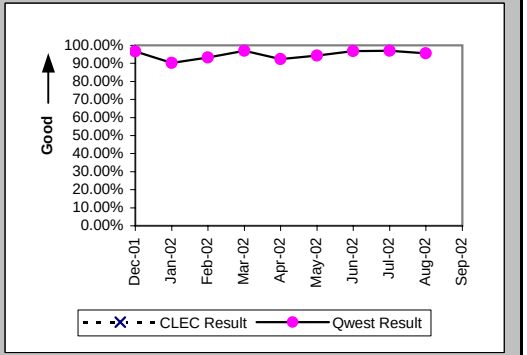
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						163	177	92.09%	26.99%			
Jan-02						152	173	87.86%	32.66%			
Feb-02						147	162	90.74%	28.99%			
Mar-02						131	136	96.32%	18.82%			
Apr-02						131	143	91.61%	27.73%			
May-02						179	191	93.72%	24.27%			
Jun-02						216	224	96.43%	18.56%			
Jul-02						163	168	97.02%	16.99%			
Aug-02						165	178	92.70%	26.02%			
Sep-02						172	186	92.47%	26.38%			



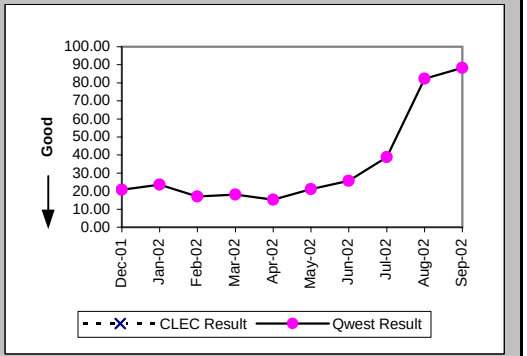
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						171	177	96.61%	18.10%			
Jan-02						156	173	90.17%	29.77%			
Feb-02						151	162	93.21%	25.16%			
Mar-02						132	136	97.06%	16.90%			
Apr-02						132	143	92.31%	26.65%			
May-02						180	191	94.24%	23.30%			
Jun-02						217	224	96.88%	17.40%			
Jul-02						163	168	97.02%	16.99%			
Aug-02						170	178	95.51%	20.72%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

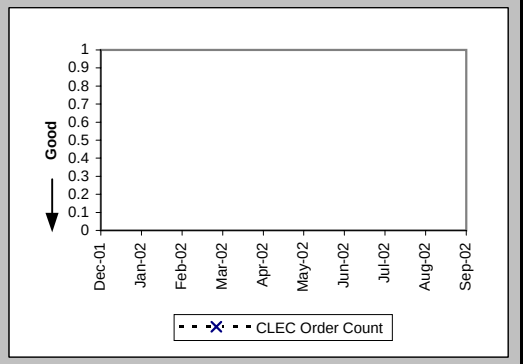
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	3	20.67	24.42			
Jan-02						94	4	23.50	32.77			
Feb-02						51	3	17.00	6.08			
Mar-02						90	5	18.00	18.11			
Apr-02						230	15	15.33	18.74			
May-02						295	14	21.07	18.45			
Jun-02						308	12	25.67	28.30			
Jul-02						427	11	38.82	36.39			
Aug-02						3210	39	82.31	72.34			
Sep-02						3444	39	88.31	82.02			



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)

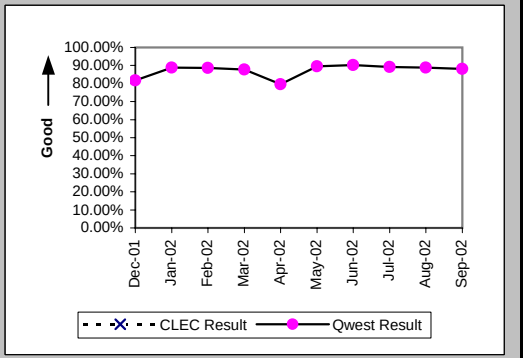
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Centrex Repair

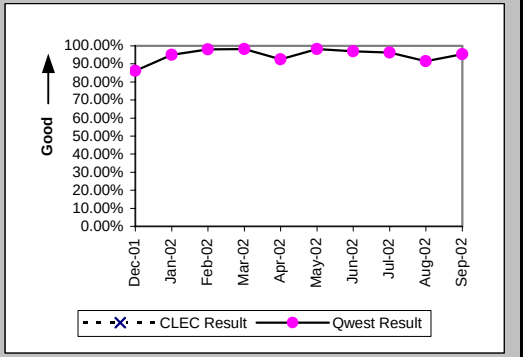
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	77	81.82%	38.57%			
Jan-02						48	54	88.89%	31.43%			
Feb-02						31	35	88.57%	31.82%			
Mar-02						36	41	87.80%	32.72%			
Apr-02						43	54	79.63%	40.28%			
May-02						34	38	89.47%	30.69%			
Jun-02						37	41	90.24%	29.67%			
Jul-02						33	37	89.19%	31.05%			
Aug-02						48	54	88.89%	31.43%			
Sep-02						59	67	88.06%	32.43%			



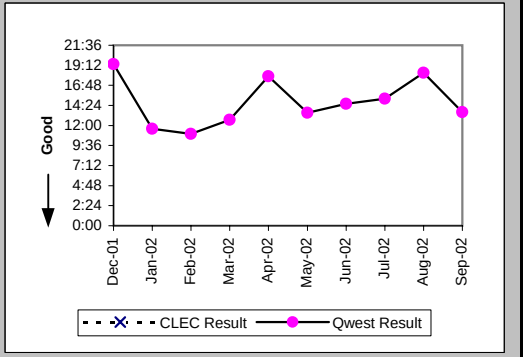
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						93	108	86.11%	34.58%			
Jan-02						76	80	95.00%	21.79%			
Feb-02						51	52	98.08%	13.73%			
Mar-02						54	55	98.18%	13.36%			
Apr-02						74	80	92.50%	26.34%			
May-02						56	57	98.25%	13.13%			
Jun-02						64	66	96.97%	17.14%			
Jul-02						53	55	96.36%	18.72%			
Aug-02						76	83	91.57%	27.79%			
Sep-02						84	88	95.45%	20.83%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

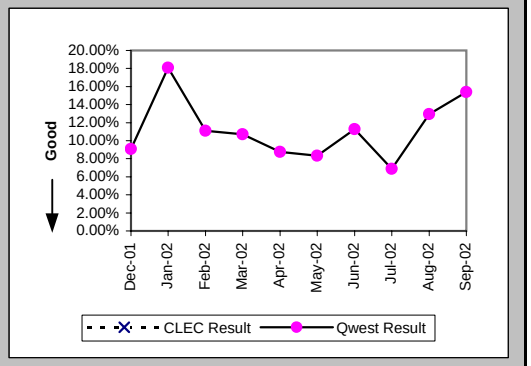
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2088:46	108	19:20	23:47			
Jan-02						928:51	80	11:37	16:16			
Feb-02						572:20	52	11:00	12:28			
Mar-02						697:22	55	12:41	11:48			
Apr-02						1429:52	80	17:52	21:14			
May-02						771:48	57	13:32	12:23			
Jun-02						962:58	66	14:35	17:03			
Jul-02						835:51	55	15:12	13:55			
Aug-02						1519:48	83	18:19	21:31			
Sep-02						1195:50	88	13:35	14:58			



Checklist #14 - Resale - Centrex Repair

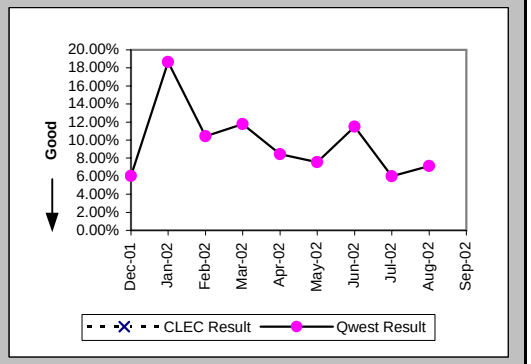
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	110	9.09%	28.75%			
Jan-02						15	83	18.07%	38.48%			
Feb-02						6	54	11.11%	31.43%			
Mar-02						6	56	10.71%	30.93%			
Apr-02						7	80	8.75%	28.26%			
May-02						5	60	8.33%	27.64%			
Jun-02						8	71	11.27%	31.62%			
Jul-02						4	58	6.90%	25.34%			
Aug-02						11	85	12.94%	33.57%			
Sep-02						14	91	15.38%	36.08%			



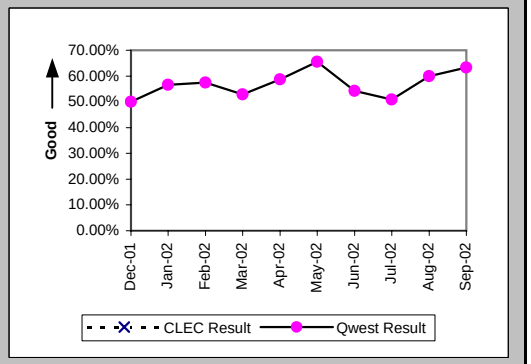
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	83	6.02%	23.79%			
Jan-02						14	75	18.67%	38.96%			
Feb-02						5	48	10.42%	30.55%			
Mar-02						6	51	11.76%	32.22%			
Apr-02						6	71	8.45%	27.81%			
May-02						4	53	7.55%	26.42%			
Jun-02						7	61	11.48%	31.87%			
Jul-02						3	50	6.00%	23.75%			
Aug-02						5	70	7.14%	25.75%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

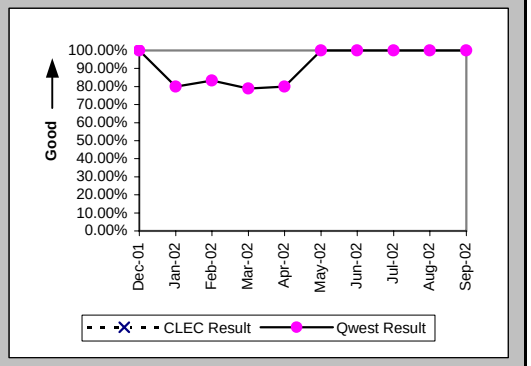
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						55	110	50.00%	50.00%			
Jan-02						47	83	56.63%	49.56%			
Feb-02						31	54	57.41%	49.45%			
Mar-02						28	53	52.83%	49.92%			
Apr-02						47	80	58.75%	49.23%			
May-02						38	58	65.52%	47.53%			
Jun-02						38	70	54.29%	49.82%			
Jul-02						29	57	50.88%	49.99%			
Aug-02						51	85	60.00%	48.99%			
Sep-02						57	90	63.33%	48.19%			



Checklist #14 - Resale - Centrex Repair

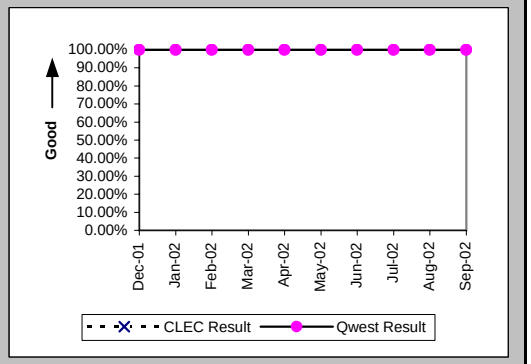
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	6	100.00%	0.00%			
Jan-02						4	5	80.00%	40.00%			
Feb-02						5	6	83.33%	37.27%			
Mar-02						15	19	78.95%	40.77%			
Apr-02						4	5	80.00%	40.00%			
May-02						6	6	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						10	10	100.00%	0.00%			



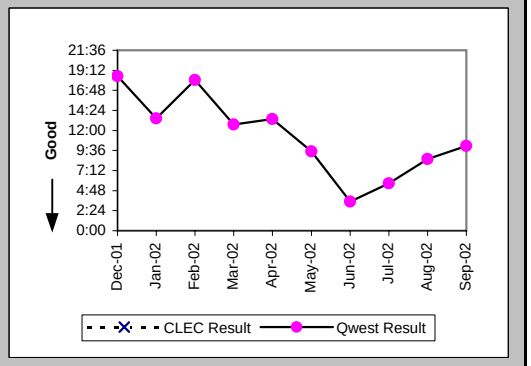
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	9	100.00%	0.00%			
Jan-02						8	8	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						25	25	100.00%	0.00%			
Apr-02						6	6	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						5	5	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						12	12	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

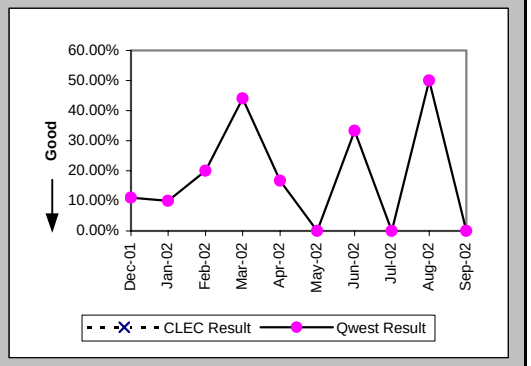
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						166:29	9	18:30	12:41			
Jan-02						107:28	8	13:26	9:30			
Feb-02						144:24	8	18:03	12:20			
Mar-02						317:32	25	12:42	11:45			
Apr-02						80:20	6	13:23	9:36			
May-02						75:51	8	9:29	7:18			
Jun-02						10:24	3	3:28	2:28			
Jul-02						28:23	5	5:41	7:43			
Aug-02						34:19	4	8:35	8:57			
Sep-02						121:41	12	10:08	8:28			



Checklist #14 - Resale - Centrex Repair

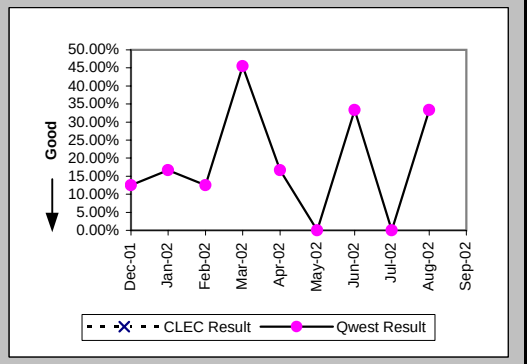
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	9	11.11%	31.43%			
Jan-02						1	10	10.00%	30.00%			
Feb-02						2	10	20.00%	40.00%			
Mar-02						11	25	44.00%	49.64%			
Apr-02						1	6	16.67%	37.27%			
May-02						0	8	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	6	0.00%	0.00%			
Aug-02						2	4	50.00%	50.00%			
Sep-02						0	12	0.00%	0.00%			



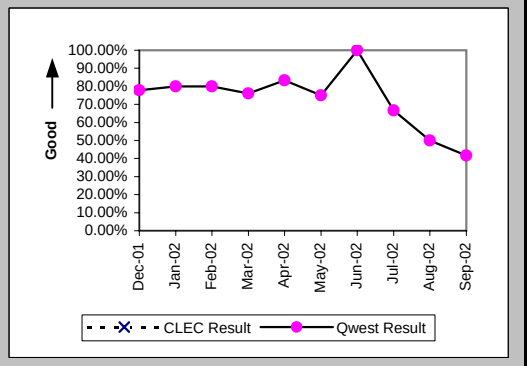
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02						1	6	16.67%	37.27%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						10	22	45.45%	49.79%			
Apr-02						1	6	16.67%	37.27%			
May-02						0	5	0.00%	0.00%			
Jun-02						1	3	33.33%	47.14%			
Jul-02						0	5	0.00%	0.00%			
Aug-02						1	3	33.33%	47.14%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

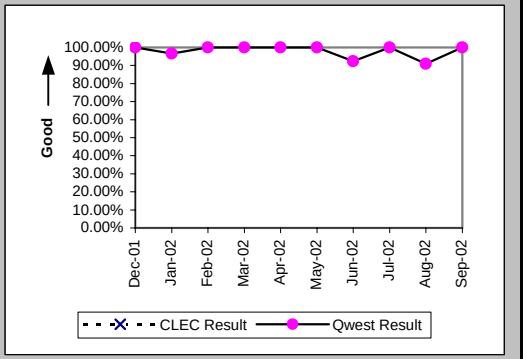
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	9	77.78%	41.57%			
Jan-02						8	10	80.00%	40.00%			
Feb-02						8	10	80.00%	40.00%			
Mar-02						19	25	76.00%	42.71%			
Apr-02						5	6	83.33%	37.27%			
May-02						6	8	75.00%	43.30%			
Jun-02						3	3	100.00%	0.00%			
Jul-02						4	6	66.67%	47.14%			
Aug-02						2	4	50.00%	50.00%			
Sep-02						5	12	41.67%	49.30%			



Checklist #14 - Resale - Centrex Repair

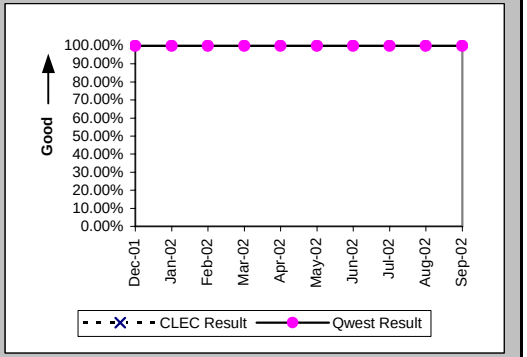
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						22	22	100.00%	0.00%			
Jan-02						29	30	96.67%	17.95%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						25	25	100.00%	0.00%			
Apr-02						23	23	100.00%	0.00%			
May-02						13	13	100.00%	0.00%			
Jun-02						12	13	92.31%	26.65%			
Jul-02						20	20	100.00%	0.00%			
Aug-02						20	22	90.91%	28.75%			
Sep-02						17	17	100.00%	0.00%			



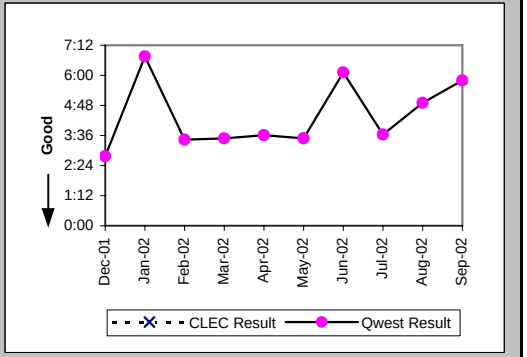
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						28	28	100.00%	0.00%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						30	30	100.00%	0.00%			
Mar-02						37	37	100.00%	0.00%			
Apr-02						32	32	100.00%	0.00%			
May-02						24	24	100.00%	0.00%			
Jun-02						21	21	100.00%	0.00%			
Jul-02						33	33	100.00%	0.00%			
Aug-02						33	33	100.00%	0.00%			
Sep-02						26	26	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

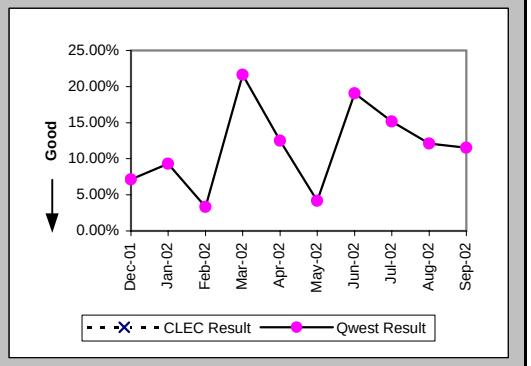
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77:23	28	2:46	4:39			
Jan-02						290:06	43	6:45	7:49			
Feb-02						102:50	30	3:26	5:49			
Mar-02						128:45	37	3:29	5:02			
Apr-02						115:40	32	3:37	6:12			
May-02						83:43	24	3:29	4:41			
Jun-02						128:23	21	6:07	7:59			
Jul-02						119:51	33	3:38	5:38			
Aug-02						161:27	33	4:54	7:26			
Sep-02						150:54	26	5:48	6:57			



Checklist #14 - Resale - Centrex Repair

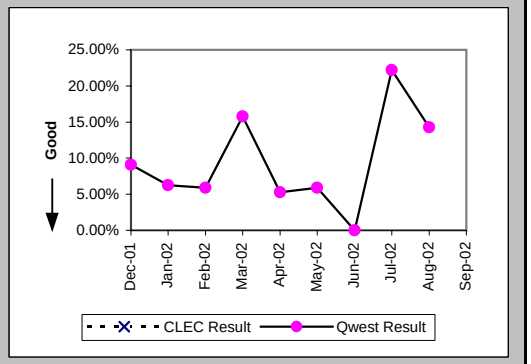
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	28	7.14%	25.75%			
Jan-02						4	43	9.30%	29.05%			
Feb-02						1	30	3.33%	17.95%			
Mar-02						8	37	21.62%	41.17%			
Apr-02						4	32	12.50%	33.07%			
May-02						1	24	4.17%	19.98%			
Jun-02						4	21	19.05%	39.27%			
Jul-02						5	33	15.15%	35.86%			
Aug-02						4	33	12.12%	32.64%			
Sep-02						3	26	11.54%	31.95%			



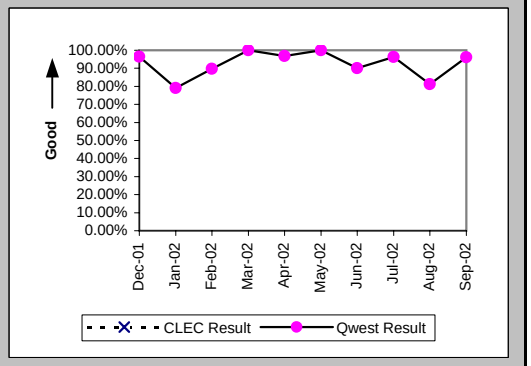
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	11	9.09%	28.75%			
Jan-02						2	32	6.25%	24.21%			
Feb-02						1	17	5.88%	23.53%			
Mar-02						3	19	15.79%	36.46%			
Apr-02						1	19	5.26%	22.33%			
May-02						1	17	5.88%	23.53%			
Jun-02						0	11	0.00%	0.00%			
Jul-02						4	18	22.22%	41.57%			
Aug-02						2	14	14.29%	34.99%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

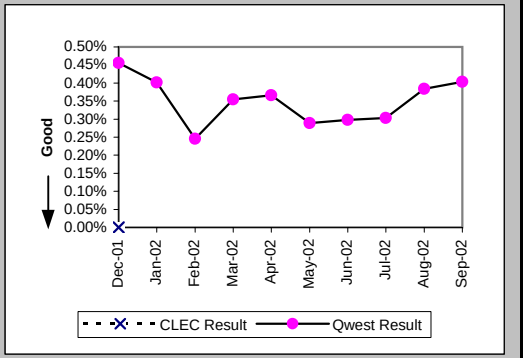
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						27	28	96.43%	18.56%			
Jan-02						34	43	79.07%	40.68%			
Feb-02						26	29	89.66%	30.45%			
Mar-02						36	36	100.00%	0.00%			
Apr-02						31	32	96.88%	17.40%			
May-02						20	20	100.00%	0.00%			
Jun-02						18	20	90.00%	30.00%			
Jul-02						26	27	96.30%	18.89%			
Aug-02						26	32	81.25%	39.03%			
Sep-02						25	26	96.15%	19.23%			



Checklist #14 - Resale - Centrex Repair

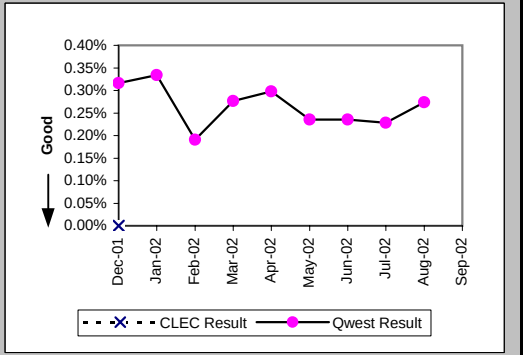
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	147	32255	0.46%	6.74%	-0.07	-1.04	No
Jan-02						136	33845	0.40%	6.33%			
Feb-02						94	38285	0.25%	4.95%			
Mar-02						118	33257	0.35%	5.95%			
Apr-02						118	32247	0.37%	6.04%			
May-02						92	31873	0.29%	5.36%			
Jun-02						95	31842	0.30%	5.45%			
Jul-02						97	31946	0.30%	5.50%			
Aug-02						122	31778	0.38%	6.18%			
Sep-02						129	32008	0.40%	6.34%			



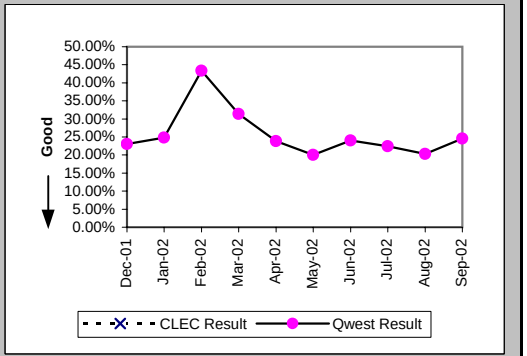
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	102	32255	0.32%	5.61%	-0.06	-1.03	No
Jan-02						113	33845	0.33%	5.77%			
Feb-02						73	38285	0.19%	4.36%			
Mar-02						92	33257	0.28%	5.25%			
Apr-02						96	32247	0.30%	5.45%			
May-02						75	31873	0.24%	4.85%			
Jun-02						75	31842	0.24%	4.85%			
Jul-02						73	31946	0.23%	4.77%			
Aug-02						87	31778	0.27%	5.23%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

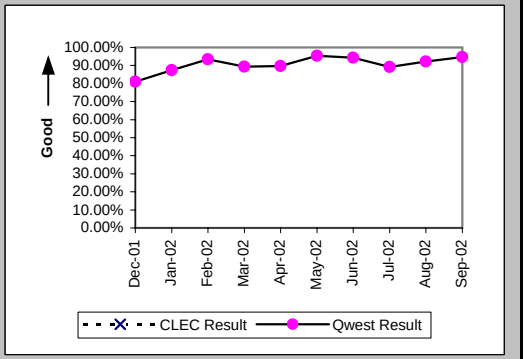
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						44	191	23.04%	42.11%			
Jan-02						45	181	24.86%	43.22%			
Feb-02						72	166	43.37%	49.56%			
Mar-02						54	172	31.40%	46.41%			
Apr-02						37	155	23.87%	42.63%			
May-02						23	115	20.00%	40.00%			
Jun-02						30	125	24.00%	42.71%			
Jul-02						28	125	22.40%	41.69%			
Aug-02						31	153	20.26%	40.19%			
Sep-02						42	171	24.56%	43.05%			



Checklist #14 - Resale - Centrex 21 Installation

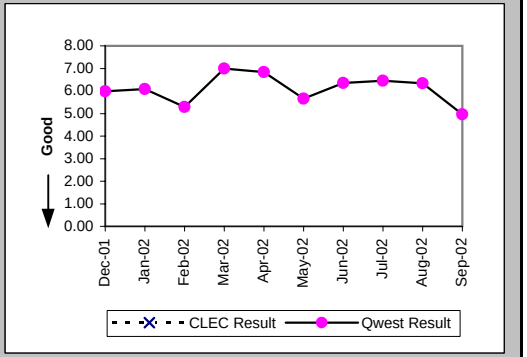
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	42	80.95%	39.27%			
Jan-02						70	80	87.50%	33.07%			
Feb-02						43	46	93.48%	24.69%			
Mar-02						59	66	89.39%	30.79%			
Apr-02						61	68	89.71%	30.39%			
May-02						61	64	95.31%	21.14%			
Jun-02						66	70	94.29%	23.21%			
Jul-02						66	74	89.19%	31.05%			
Aug-02						59	64	92.19%	26.84%			
Sep-02						54	57	94.74%	22.33%			



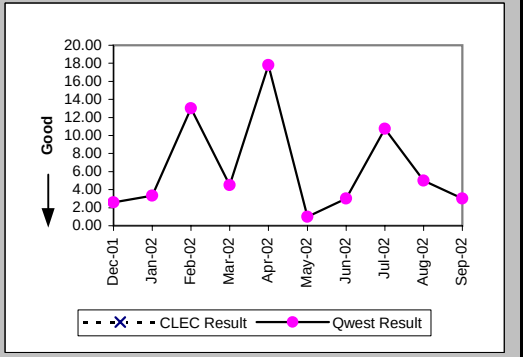
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						251	42	5.98	6.20			
Jan-02						493	81	6.09	5.57			
Feb-02						259	49	5.29	4.96			
Mar-02						462	66	7.00	7.61			
Apr-02						478	70	6.83	10.22			
May-02						368	65	5.66	5.17			
Jun-02						457	72	6.35	7.18			
Jul-02						477	74	6.45	6.35			
Aug-02						406	64	6.34	5.71			
Sep-02						283	57	4.96	5.08			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

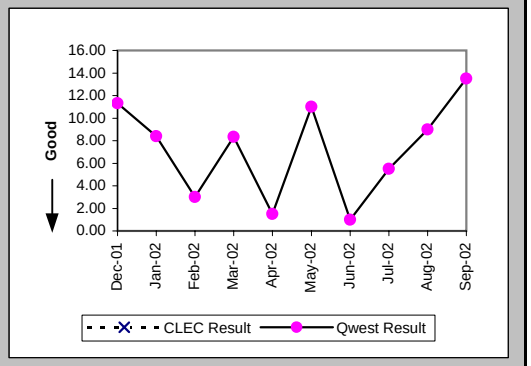
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	5	2.60	1.52			
Jan-02						20	6	3.33	2.42			
Feb-02						13	1	13.00				
Mar-02						18	4	4.50	3.00			
Apr-02						89	5	17.80	26.81			
May-02						3	3	1.00	0.00			
Jun-02						9	3	3.00	2.65			
Jul-02						43	4	10.75	6.90			
Aug-02						20	4	5.00	5.48			
Sep-02						3	1	3.00				



Checklist #14 - Resale - Centrex 21 Installation

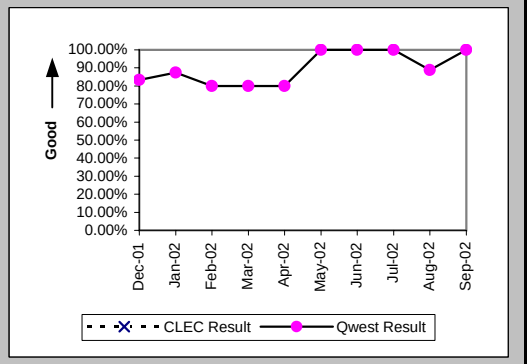
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	3	11.33	11.02			
Jan-02						42	5	8.40	10.04			
Feb-02						6	2	3.00	2.83			
Mar-02						25	3	8.33	9.45			
Apr-02						3	2	1.50	0.71			
May-02						11	1	11.00				
Jun-02						1	1	1.00				
Jul-02						22	4	5.50	1.29			
Aug-02						9	1	9.00				
Sep-02						27	2	13.50	3.54			



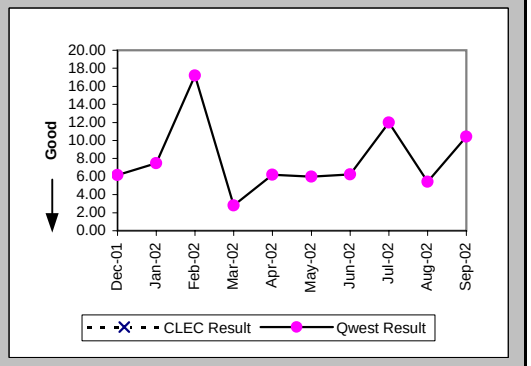
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	12	83.33%	37.27%			
Jan-02						7	8	87.50%	33.07%			
Feb-02						4	5	80.00%	40.00%			
Mar-02						4	5	80.00%	40.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						4	4	100.00%	0.00%			
Jul-02						6	6	100.00%	0.00%			
Aug-02						8	9	88.89%	31.43%			
Sep-02						6	6	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

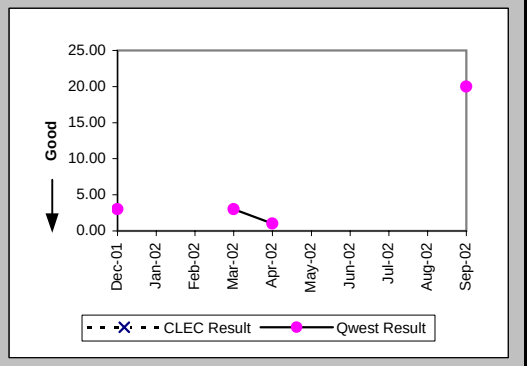
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						74	12	6.17	7.00			
Jan-02						60	8	7.50	6.32			
Feb-02						86	5	17.20	30.14			
Mar-02						14	5	2.80	1.30			
Apr-02						31	5	6.20	2.28			
May-02						18	3	6.00	4.36			
Jun-02						25	4	6.25	2.99			
Jul-02						72	6	12.00	16.96			
Aug-02						49	9	5.44	5.79			
Sep-02						73	7	10.43	11.12			



Checklist #14 - Resale - Centrex 21 Installation

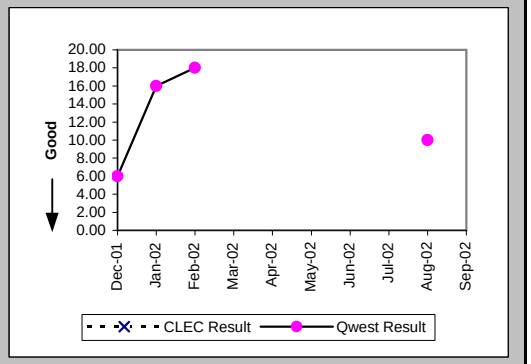
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02												
Feb-02												
Mar-02						3	1	3.00				
Apr-02						1	1	1.00				
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						20	1	20.00				



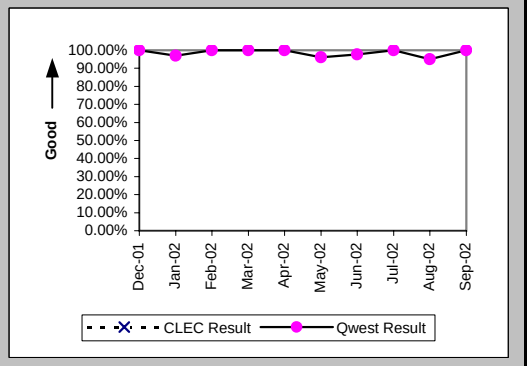
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02						16	1	16.00				
Feb-02						18	1	18.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						10	1	10.00				
Sep-02												



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

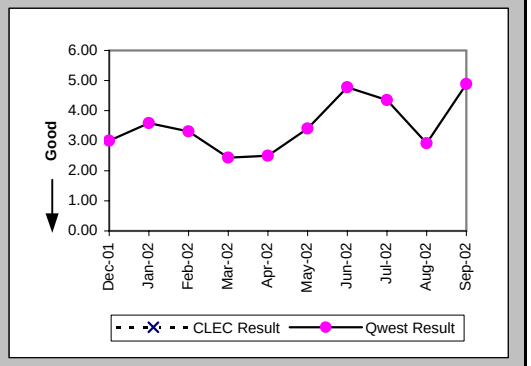
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	34	100.00%	0.00%			
Jan-02						33	34	97.06%	16.90%			
Feb-02						19	19	100.00%	0.00%			
Mar-02						15	15	100.00%	0.00%			
Apr-02						22	22	100.00%	0.00%			
May-02						50	52	96.15%	19.23%			
Jun-02						43	44	97.73%	14.90%			
Jul-02						33	33	100.00%	0.00%			
Aug-02						38	40	95.00%	21.79%			
Sep-02						33	33	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Installation

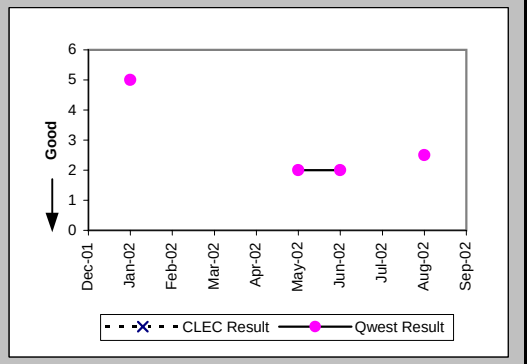
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						87	29	3.00	1.89			
Jan-02						86	24	3.58	2.04			
Feb-02						43	13	3.31	1.75			
Mar-02						22	9	2.44	1.13			
Apr-02						40	16	2.50	1.15			
May-02						119	35	3.40	1.48			
Jun-02						129	27	4.78	2.93			
Jul-02						113	26	4.35	4.61			
Aug-02						108	37	2.92	2.13			
Sep-02						122	25	4.88	3.88			



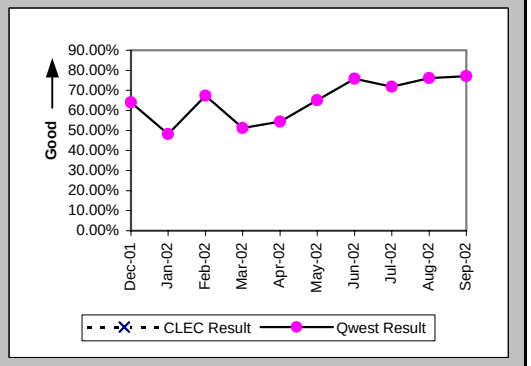
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						5	1	5.00				
Feb-02												
Mar-02												
Apr-02												
May-02						4	2	2.00	0.00			
Jun-02						2	1	2.00				
Jul-02												
Aug-02						5	2	2.50	0.71			
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)

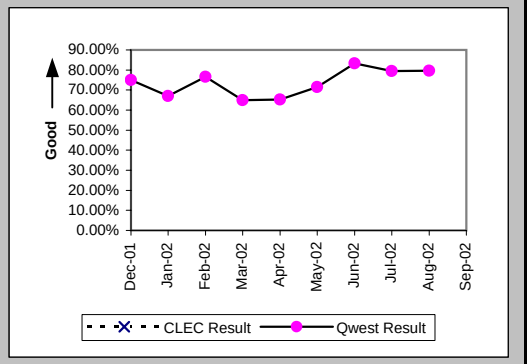
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	100	64.00%	48.00%			
Jan-02						51	106	48.11%	49.96%			
Feb-02						66	98	67.35%	46.89%			
Mar-02						41	80	51.25%	49.98%			
Apr-02						50	92	54.35%	49.81%			
May-02						71	109	65.14%	47.65%			
Jun-02						91	120	75.83%	42.81%			
Jul-02						84	117	71.79%	45.00%			
Aug-02						86	113	76.11%	42.64%			
Sep-02						81	105	77.14%	41.99%			



Checklist #14 - Resale - Centrex 21 Installation

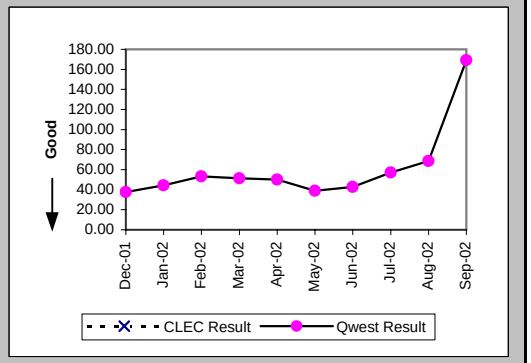
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	100	75.00%	43.30%			
Jan-02						71	106	66.98%	47.03%			
Feb-02						75	98	76.53%	42.38%			
Mar-02						52	80	65.00%	47.70%			
Apr-02						60	92	65.22%	47.63%			
May-02						78	109	71.56%	45.11%			
Jun-02						100	120	83.33%	37.27%			
Jul-02						93	117	79.49%	40.38%			
Aug-02						90	113	79.65%	40.26%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

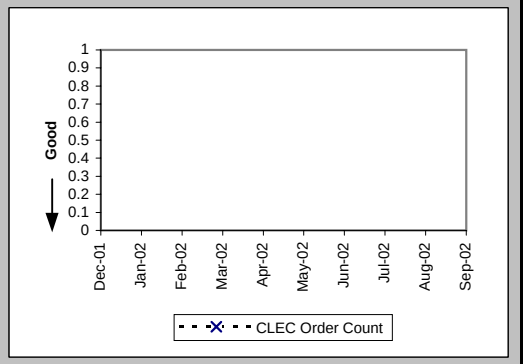
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						264	7	37.71	29.51			
Jan-02						355	8	44.38	38.52			
Feb-02						320	6	53.33	37.80			
Mar-02						411	8	51.38	48.81			
Apr-02						251	5	50.20	71.48			
May-02						234	6	39.00	75.28			
Jun-02						257	6	42.83	83.33			
Jul-02						286	5	57.20	98.41			
Aug-02						343	5	68.60	105.41			
Sep-02						338	2	169.00	149.91			



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)

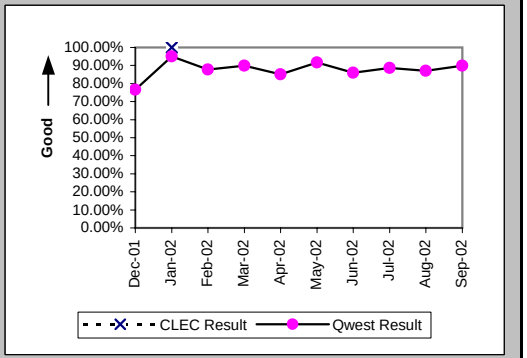
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Centrex 21 Repair

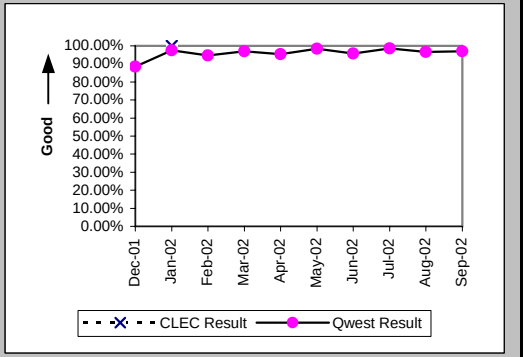
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	98	76.53%	42.38%			
Jan-02	1	1	100.00%	0	0	115	121	95.04%	21.71%	-0.23	-1.14	No
Feb-02						86	98	87.76%	32.78%			
Mar-02						89	99	89.90%	30.13%			
Apr-02						92	108	85.19%	35.52%			
May-02						88	96	91.67%	27.64%			
Jun-02						74	86	86.05%	34.65%			
Jul-02						93	105	88.57%	31.82%			
Aug-02						81	93	87.10%	33.52%			
Sep-02						89	99	89.90%	30.13%			



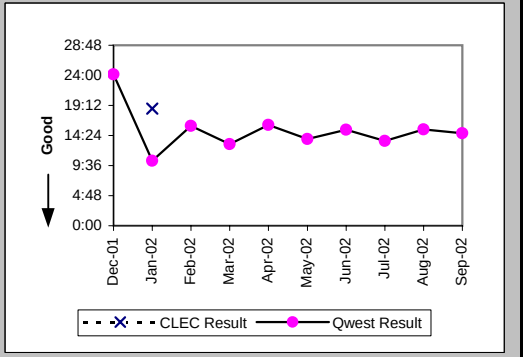
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						130	147	88.44%	31.98%			
Jan-02	1	1	100.00%	0	0	163	167	97.60%	15.29%	-0.16	-1.09	No
Feb-02						123	130	94.62%	22.57%			
Mar-02						129	133	96.99%	17.08%			
Apr-02						143	150	95.33%	21.09%			
May-02						123	125	98.40%	12.55%			
Jun-02						111	116	95.69%	20.31%			
Jul-02						133	135	98.52%	12.08%			
Aug-02						115	119	96.64%	18.02%			
Sep-02						131	135	97.04%	16.96%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

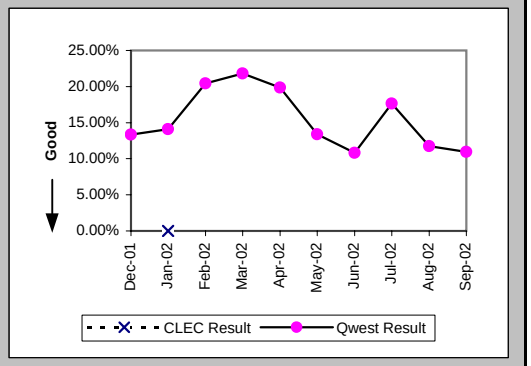
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3550:27	147	24:09	29:12			
Jan-02	18:42	1	18:42	0	0	1733:51	167	10:23	16:25	0.9	-0.45	No
Feb-02						2074:26	130	15:57	24:40			
Mar-02						1733:47	133	13:02	14:09			
Apr-02						2414:31	150	16:06	15:48			
May-02						1726:49	125	13:49	11:51			
Jun-02						1774:00	116	15:18	14:22			
Jul-02						1828:27	135	13:33	11:14			
Aug-02						1825:49	119	15:21	17:35			
Sep-02						1994:12	135	14:46	15:23			



Checklist #14 - Resale - Centrex 21 Repair

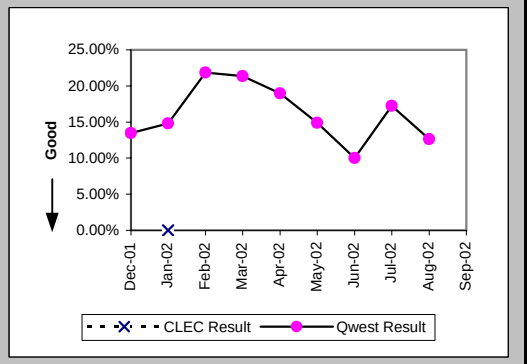
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	150	13.33%	33.99%			
Jan-02	0	1	0.00%	0	0	24	170	14.12%	34.82%	-0.4	-1.25	No
Feb-02						28	137	20.44%	40.32%			
Mar-02						29	133	21.80%	41.29%			
Apr-02						31	156	19.87%	39.90%			
May-02						17	127	13.39%	34.05%			
Jun-02						13	120	10.83%	31.08%			
Jul-02						24	136	17.65%	38.12%			
Aug-02						14	119	11.76%	32.22%			
Sep-02						15	137	10.95%	31.23%			



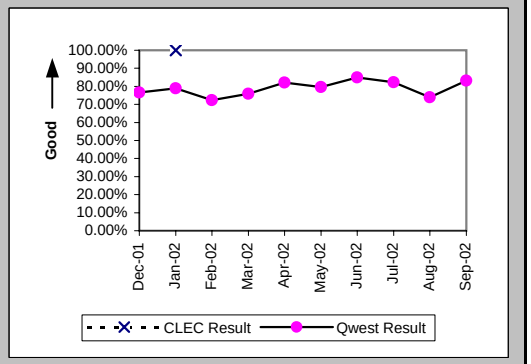
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	126	13.49%	34.16%			
Jan-02	0	1	0.00%	0	0	21	142	14.79%	35.50%	-0.42	-1.25	No
Feb-02						26	119	21.85%	41.32%			
Mar-02						25	117	21.37%	40.99%			
Apr-02						26	137	18.98%	39.21%			
May-02						17	114	14.91%	35.62%			
Jun-02						10	100	10.00%	30.00%			
Jul-02						20	116	17.24%	37.77%			
Aug-02						13	103	12.62%	33.21%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

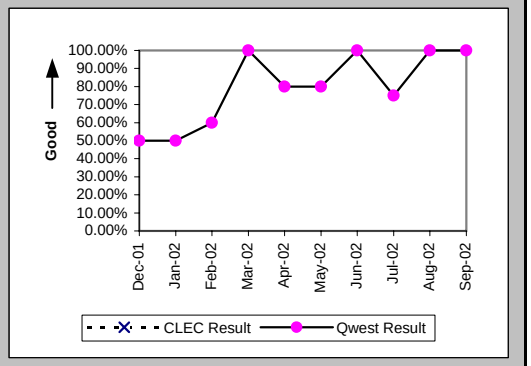
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						115	150	76.67%	42.30%			
Jan-02	1	1	100.00%	0	0	134	170	78.82%	40.86%	-0.52	-1.31	No
Feb-02						99	137	72.26%	44.77%			
Mar-02						101	133	75.94%	42.74%			
Apr-02						128	156	82.05%	38.38%			
May-02						101	127	79.53%	40.35%			
Jun-02						102	120	85.00%	35.71%			
Jul-02						112	136	82.35%	38.12%			
Aug-02						88	119	73.95%	43.89%			
Sep-02						114	137	83.21%	37.38%			



Checklist #14 - Resale - Centrex 21 Repair

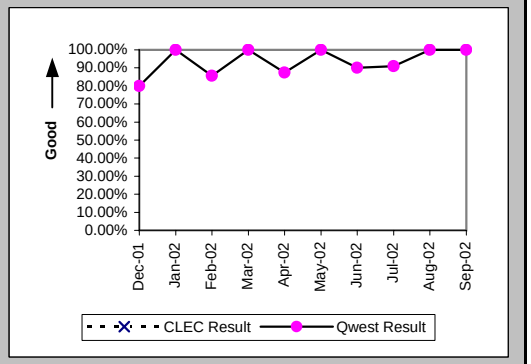
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	4	50.00%	50.00%			
Jan-02						1	2	50.00%	50.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						4	5	80.00%	40.00%			
Jun-02						7	7	100.00%	0.00%			
Jul-02						6	8	75.00%	43.30%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						6	6	100.00%	0.00%			



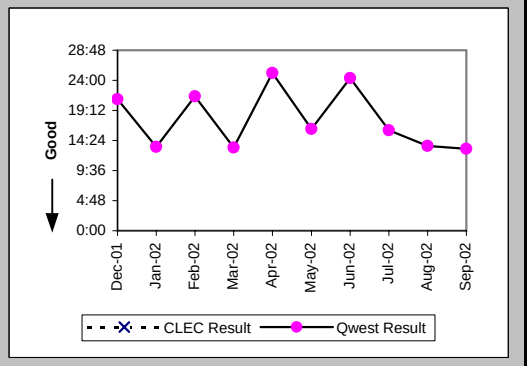
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	5	80.00%	40.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	8	87.50%	33.07%			
May-02						10	10	100.00%	0.00%			
Jun-02						9	10	90.00%	30.00%			
Jul-02						10	11	90.91%	28.75%			
Aug-02						9	9	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

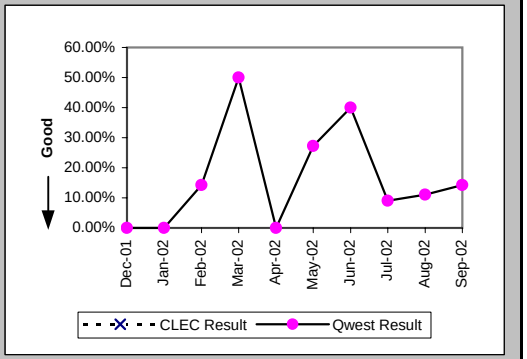
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						105:01	5	21:00	18:52			
Jan-02						53:27	4	13:22	20:53			
Feb-02						150:02	7	21:26	23:05			
Mar-02						79:43	6	13:17	7:56			
Apr-02						201:09	8	25:09	57:28			
May-02						162:26	10	16:15	13:31			
Jun-02						243:45	10	24:22	35:46			
Jul-02						176:32	11	16:03	20:40			
Aug-02						121:35	9	13:31	6:48			
Sep-02						91:22	7	13:03	9:03			



Checklist #14 - Resale - Centrex 21 Repair

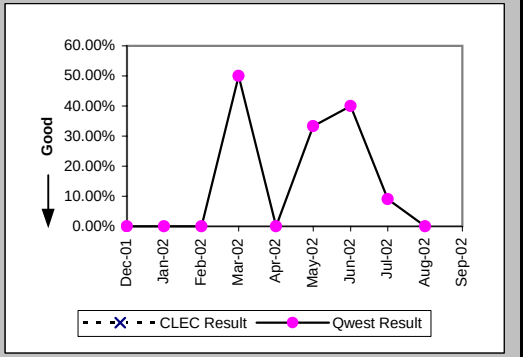
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	6	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						1	7	14.29%	34.99%			
Mar-02						3	6	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						3	11	27.27%	44.54%			
Jun-02						4	10	40.00%	48.99%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						1	9	11.11%	31.43%			
Sep-02						1	7	14.29%	34.99%			



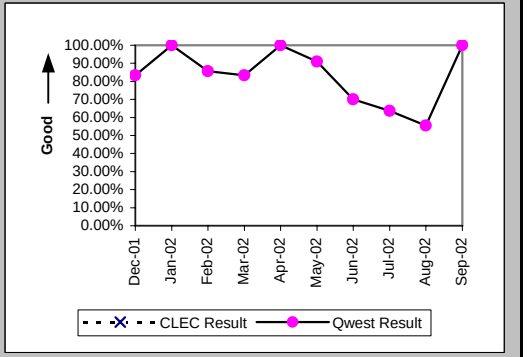
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						0	4	0.00%	0.00%			
Feb-02						0	3	0.00%	0.00%			
Mar-02						3	6	50.00%	50.00%			
Apr-02						0	8	0.00%	0.00%			
May-02						3	9	33.33%	47.14%			
Jun-02						4	10	40.00%	48.99%			
Jul-02						1	11	9.09%	28.75%			
Aug-02						0	7	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

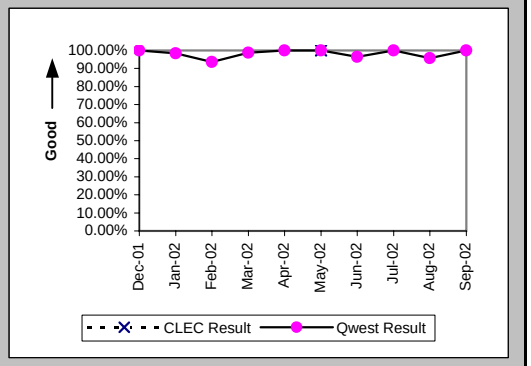
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	6	83.33%	37.27%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						6	7	85.71%	34.99%			
Mar-02						5	6	83.33%	37.27%			
Apr-02						8	8	100.00%	0.00%			
May-02						10	11	90.91%	28.75%			
Jun-02						7	10	70.00%	45.83%			
Jul-02						7	11	63.64%	48.10%			
Aug-02						5	9	55.56%	49.69%			
Sep-02						7	7	100.00%	0.00%			



Checklist #14 - Resale - Centrex 21 Repair

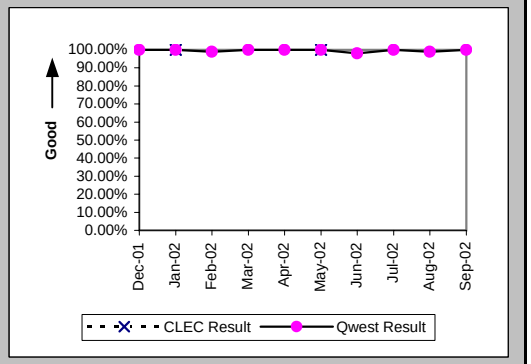
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	51	100.00%	0.00%			
Jan-02						59	60	98.33%	12.80%			
Feb-02						44	47	93.62%	24.44%			
Mar-02						77	78	98.72%	11.25%			
Apr-02						48	48	100.00%	0.00%			
May-02	1	1	100.00%	0	0	37	37	100.00%	N/A	N/A	N/A	
Jun-02						54	56	96.43%	18.56%			
Jul-02						49	49	100.00%	0.00%			
Aug-02						46	48	95.83%	19.98%			
Sep-02						25	25	100.00%	0.00%			



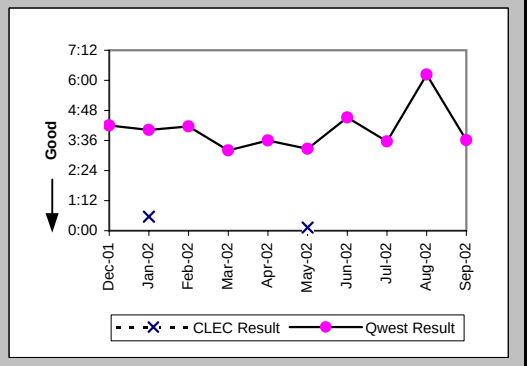
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	89	100.00%	0.00%			
Jan-02	1	1	100.00%	1	0	128	128	100.00%	N/A	N/A	N/A	
Feb-02						98	99	98.99%	10.00%			
Mar-02						167	167	100.00%	0.00%			
Apr-02						98	98	100.00%	0.00%			
May-02	1	1	100.00%	0	0	80	80	100.00%	N/A	N/A	N/A	
Jun-02						98	100	98.00%	14.00%			
Jul-02						97	97	100.00%	0.00%			
Aug-02						92	93	98.92%	10.31%			
Sep-02						70	70	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

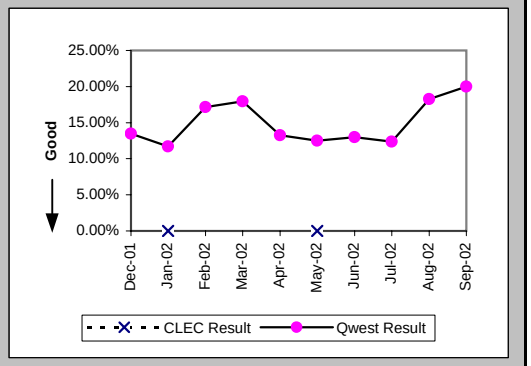
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						374:01	89	4:12	6:49			
Jan-02	0:34	1	0:34	1	0	514:07	128	4:01	6:16	-0.55	-1.33	No
Feb-02						412:30	99	4:10	9:07			
Mar-02						534:38	167	3:12	5:05			
Apr-02						353:13	98	3:36	7:12			
May-02	0:08	1	0:08	0	0	261:28	80	3:16	5:25	-0.57	-1.35	No
Jun-02						451:41	100	4:31	12:12			
Jul-02						345:37	97	3:34	5:16			
Aug-02						580:00	93	6:14	10:07			
Sep-02						252:54	70	3:37	5:39			



Checklist #14 - Resale - Centrex 21 Repair

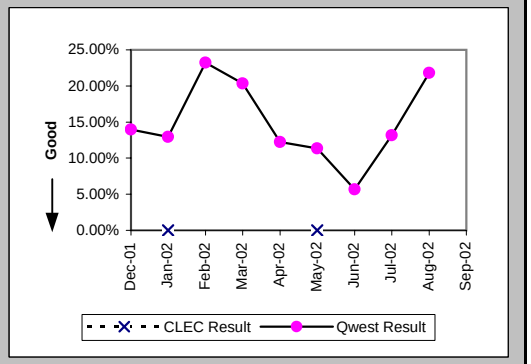
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	89	13.48%	34.15%			
Jan-02	0	1	0.00%	1	0	15	128	11.72%	32.16%	-0.36	-1.22	No
Feb-02						17	99	17.17%	37.71%			
Mar-02						30	167	17.96%	38.39%			
Apr-02						13	98	13.27%	33.92%			
May-02	0	1	0.00%	0	0	10	80	12.50%	33.07%	-0.38	-1.23	No
Jun-02						13	100	13.00%	33.63%			
Jul-02						12	97	12.37%	32.93%			
Aug-02						17	93	18.28%	38.65%			
Sep-02						14	70	20.00%	40.00%			



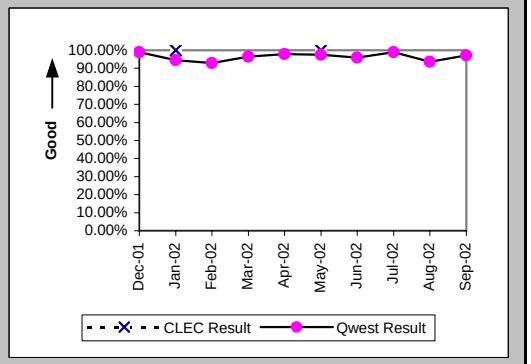
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	43	13.95%	34.65%			
Jan-02	0	1	0.00%	1	0	7	54	12.96%	33.59%	-0.38	-1.23	No
Feb-02						13	56	23.21%	42.22%			
Mar-02						24	118	20.34%	40.25%			
Apr-02						6	49	12.24%	32.78%			
May-02	0	1	0.00%	0	0	5	44	11.36%	31.74%	-0.35	-1.22	No
Jun-02						3	53	5.66%	23.11%			
Jul-02						5	38	13.16%	33.80%			
Aug-02						12	55	21.82%	41.30%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

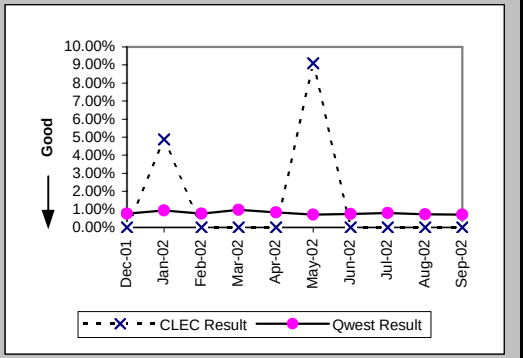
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						88	89	98.88%	10.54%			
Jan-02	1	1	100.00%	1	0	121	128	94.53%	22.74%	-0.24	-1.15	No
Feb-02						92	99	92.93%	25.63%			
Mar-02						161	167	96.41%	18.61%			
Apr-02						96	98	97.96%	14.14%			
May-02	1	1	100.00%	0	0	78	80	97.50%	15.61%	-0.16	-1.1	No
Jun-02						96	100	96.00%	19.60%			
Jul-02						96	97	98.97%	10.10%			
Aug-02						87	93	93.55%	24.57%			
Sep-02						68	70	97.14%	16.66%			



Checklist #14 - Resale - Centrex 21 Repair

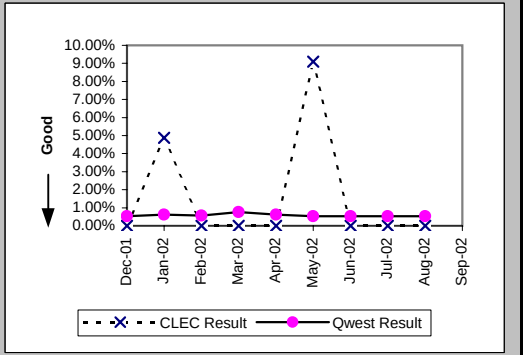
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	41	0.00%	0	0	245	32264	0.76%	8.68%	-0.56	-1.34	No
Jan-02	2	41	4.88%	1	0	302	32037	0.94%	9.66%	1.86	0.13	Yes
Feb-02	0	11	0.00%	0	0	243	31615	0.77%	8.73%	-0.29	-1.18	No
Mar-02	0	11	0.00%	0	0	306	31527	0.97%	9.80%	-0.33	-1.2	No
Apr-02	0	11	0.00%	0	0	262	31283	0.84%	9.11%	-0.3	-1.19	No
May-02	1	11	9.09%	0	0	218	31101	0.70%	8.34%	1.77	0.08	Yes
Jun-02	0	11	0.00%	0	0	230	30651	0.75%	8.63%	-0.29	-1.18	No
Jul-02	0	11	0.00%	0	0	244	30638	0.80%	8.89%	-0.3	-1.18	No
Aug-02	0	11	0.00%	0	0	221	30536	0.72%	8.48%	-0.28	-1.17	No
Sep-02	0	11	0.00%	0	0	214	30371	0.70%	8.36%	-0.28	-1.17	No



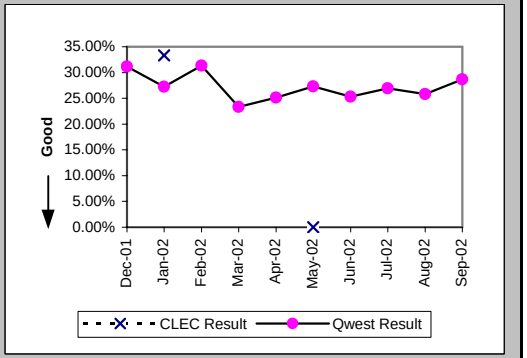
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	41	0.00%	0	0	174	32264	0.54%	7.32%	-0.47	-1.29	No
Jan-02	2	41	4.88%	1	0	200	32037	0.62%	7.88%	2.19	0.33	Yes
Feb-02	0	11	0.00%	0	0	178	31615	0.56%	7.48%	-0.25	-1.15	No
Mar-02	0	11	0.00%	0	0	241	31527	0.76%	8.71%	-0.29	-1.18	No
Apr-02	0	11	0.00%	0	0	194	31283	0.62%	7.85%	-0.26	-1.16	No
May-02	1	11	9.09%	0	0	167	31101	0.54%	7.31%	1.89	0.15	Yes
Jun-02	0	11	0.00%	0	0	163	30651	0.53%	7.27%	-0.24	-1.15	No
Jul-02	0	11	0.00%	0	0	165	30638	0.54%	7.32%	-0.24	-1.15	No
Aug-02	0	11	0.00%	0	0	165	30536	0.54%	7.33%	-0.24	-1.15	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

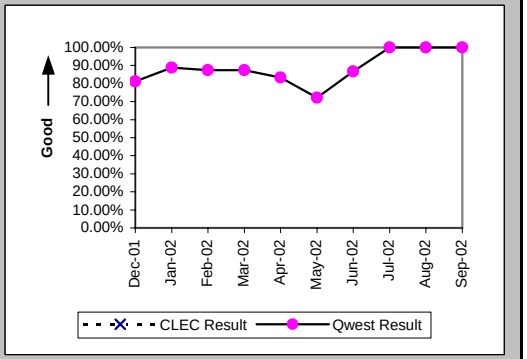
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	356	31.18%	46.32%			
Jan-02	1	3	33.33%	0	0	113	415	27.23%	44.51%	0.24	-0.86	No
Feb-02						111	354	31.36%	46.39%			
Mar-02						93	399	23.31%	42.28%			
Apr-02						88	350	25.14%	43.38%			
May-02	0	1	0.00%	0	0	82	300	27.33%	44.57%	-0.61	-1.37	No
Jun-02						78	308	25.32%	43.49%			
Jul-02						90	334	26.95%	44.37%			
Aug-02						77	298	25.84%	43.77%			
Sep-02						86	300	28.67%	45.22%			



Checklist #14 - Resale - PBX Installation

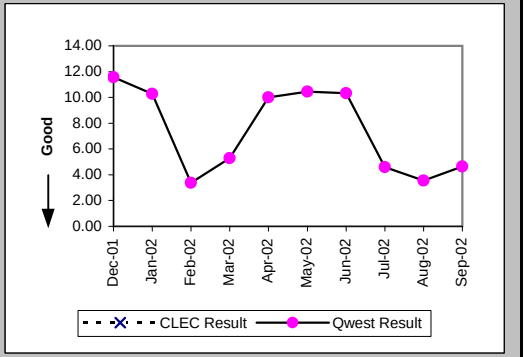
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	16	81.25%	39.03%			
Jan-02						16	18	88.89%	31.43%			
Feb-02						14	16	87.50%	33.07%			
Mar-02						14	16	87.50%	33.07%			
Apr-02						10	12	83.33%	37.27%			
May-02						13	18	72.22%	44.79%			
Jun-02						13	15	86.67%	33.99%			
Jul-02						15	15	100.00%	0.00%			
Aug-02						11	11	100.00%	0.00%			
Sep-02						11	11	100.00%	0.00%			



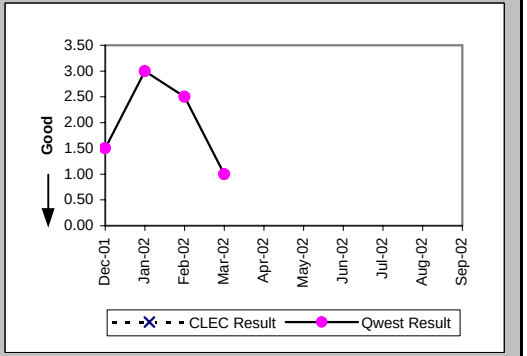
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						185	16	11.56	16.34			
Jan-02						185	18	10.28	14.64			
Feb-02						54	16	3.38	2.28			
Mar-02						90	17	5.29	6.91			
Apr-02						120	12	10.00	15.98			
May-02						188	18	10.44	13.24			
Jun-02						155	15	10.33	19.45			
Jul-02						69	15	4.60	4.64			
Aug-02						39	11	3.55	1.29			
Sep-02						51	11	4.64	7.84			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

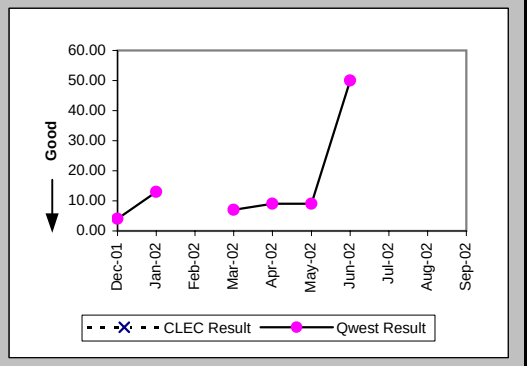
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	2	1.50	0.71			
Jan-02						3	1	3.00				
Feb-02						5	2	2.50	2.12			
Mar-02						1	1	1.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - PBX Installation

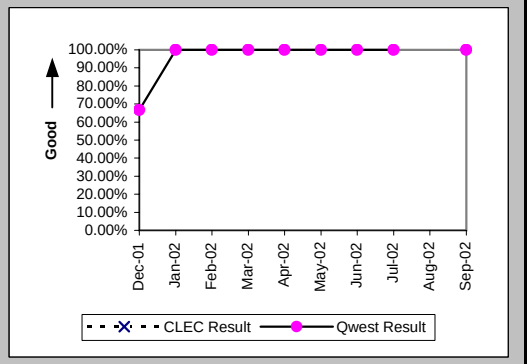
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02						13	1	13.00				
Feb-02												
Mar-02						7	1	7.00				
Apr-02						18	2	9.00	0.00			
May-02						45	5	9.00	3.00			
Jun-02						100	2	50.00	8.49			
Jul-02												
Aug-02												
Sep-02												



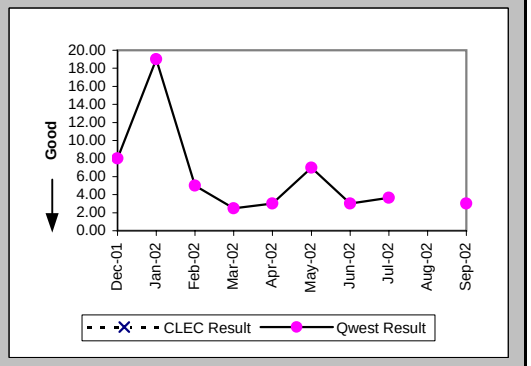
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	6	66.67%	47.14%			
Jan-02						3	3	100.00%	0.00%			
Feb-02						2	2	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						3	3	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02						1	1	100.00%	0.00%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

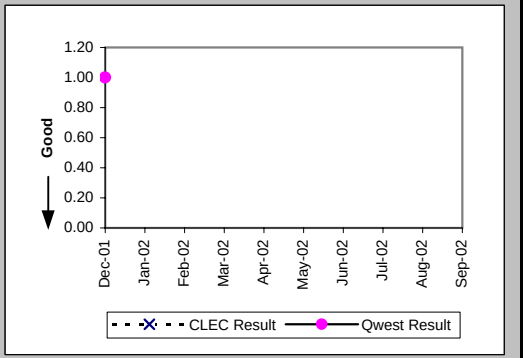
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						48	6	8.00	8.12			
Jan-02						57	3	19.00	16.09			
Feb-02						10	2	5.00	2.83			
Mar-02						5	2	2.50	0.71			
Apr-02						6	2	3.00	0.00			
May-02						21	3	7.00	1.73			
Jun-02						3	1	3.00				
Jul-02						11	3	3.67	0.58			
Aug-02												
Sep-02						3	1	3.00				



Checklist #14 - Resale - PBX Installation

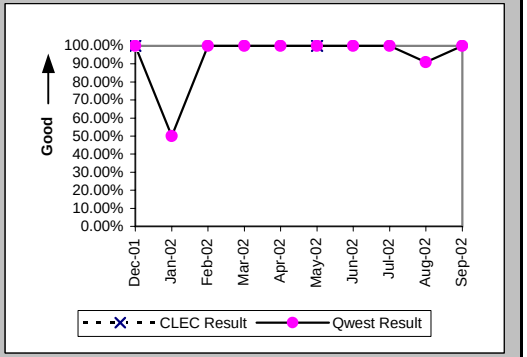
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	1.00	0.00			
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



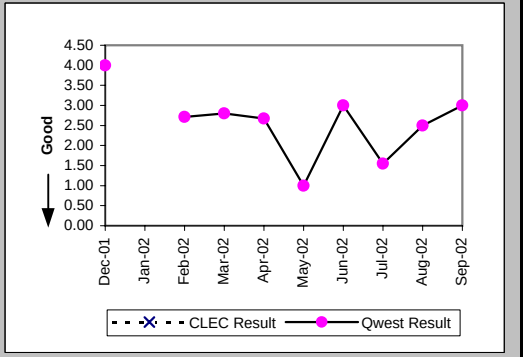
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jan-02						1	2	50.00%	50.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02	1	1	100.00%	0	0	2	2	100.00%	N/A	N/A	N/A	
Jun-02						1	1	100.00%	0.00%			
Jul-02						11	11	100.00%	0.00%			
Aug-02						10	11	90.91%	28.75%			
Sep-02						3	3	100.00%	0.00%			



Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

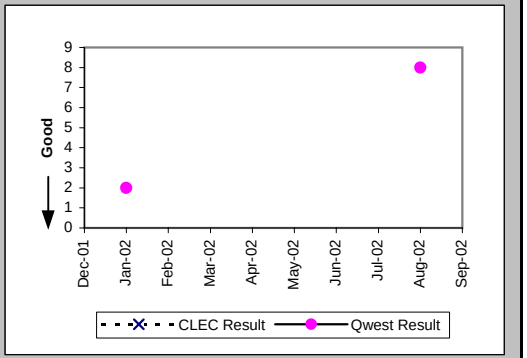
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	1	4.00				
Jan-02												
Feb-02						19	7	2.71	2.14			
Mar-02						14	5	2.80	1.92			
Apr-02						8	3	2.67	0.58			
May-02						2	2	1.00	1.41			
Jun-02						3	1	3.00				
Jul-02						17	11	1.55	0.93			
Aug-02						25	10	2.50	2.51			
Sep-02						6	2	3.00	0.00			



Checklist #14 - Resale - PBX Installation

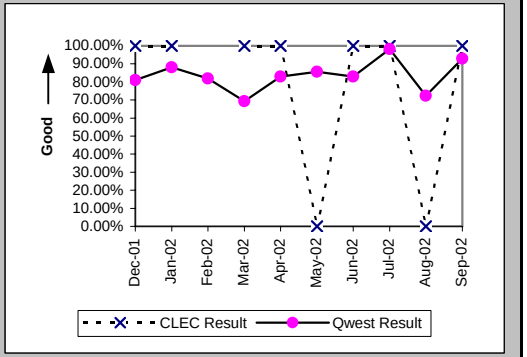
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	1	2.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						8	1	8.00				
Sep-02												



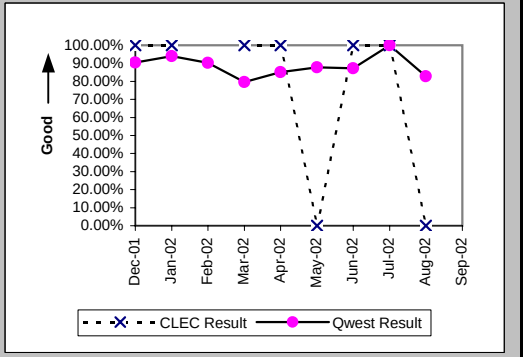
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	51	63	80.95%	39.27%	-0.68	-1.41	No
Jan-02	1	1	100.00%	0	0	59	67	88.06%	32.43%	-0.37	-1.22	No
Feb-02						50	61	81.97%	38.45%			
Mar-02	1	1	100.00%	0	0	34	49	69.39%	46.09%	-0.66	-1.4	No
Apr-02	1	1	100.00%	0	0	39	47	82.98%	37.58%	-0.45	-1.27	No
May-02	0	1	0.00%	0	0	42	49	85.71%	34.99%	1.44	-0.12	No
Jun-02	1	1	100.00%	0	0	39	47	82.98%	37.58%	-0.45	-1.27	No
Jul-02	1	1	100.00%	0	0	55	56	98.21%	13.24%	-0.13	-1.08	No
Aug-02	0	1	0.00%	0	0	42	58	72.41%	44.69%	1.08	-0.34	No
Sep-02	1	1	100.00%	0	0	39	42	92.86%	25.75%	-0.27	-1.17	No



New Service Installation Quality (Percent) (OP-5*) (Parity)

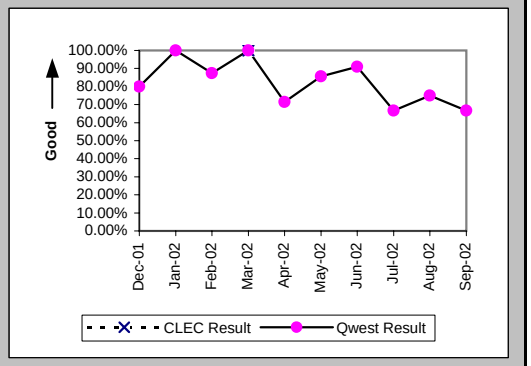
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	57	63	90.48%	29.35%	-0.45	-1.27	No
Jan-02	1	1	100.00%	0	0	63	67	94.03%	23.69%	-0.25	-1.15	No
Feb-02						55	61	90.16%	29.78%			
Mar-02	1	1	100.00%	0	0	39	49	79.59%	40.30%	-0.5	-1.3	No
Apr-02	1	1	100.00%	0	0	40	47	85.11%	35.60%	-0.41	-1.25	No
May-02	0	1	0.00%	0	0	43	49	87.76%	32.78%	1.52	-0.08	No
Jun-02	1	1	100.00%	0	0	41	47	87.23%	33.37%	-0.38	-1.23	No
Jul-02	1	1	100.00%	0	0	56	56	100.00%	N/A	N/A	N/A	
Aug-02	0	1	0.00%	0	0	48	58	82.76%	37.77%	1.35	-0.18	No
Sep-02												



Checklist #14 - Resale - PBX Installation

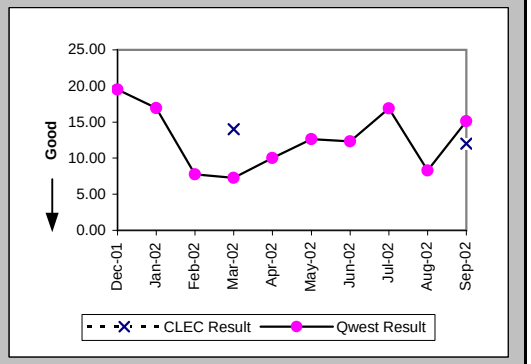
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	5	80.00%	40.00%			
Jan-02						6	6	100.00%	0.00%			
Feb-02						7	8	87.50%	33.07%			
Mar-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	
Apr-02						5	7	71.43%	45.18%			
May-02						6	7	85.71%	34.99%			
Jun-02						10	11	90.91%	28.75%			
Jul-02						8	12	66.67%	47.14%			
Aug-02						3	4	75.00%	43.30%			
Sep-02						6	9	66.67%	47.14%			



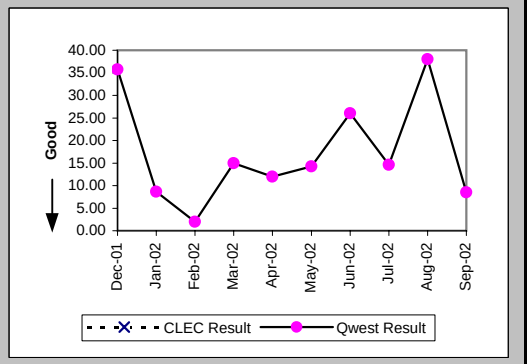
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						273	14	19.50	22.63			
Jan-02						322	19	16.95	17.24			
Feb-02						93	12	7.75	3.60			
Mar-02	14	1	14.00	0	0	51	7	7.29	5.88	1.05	-0.36	No
Apr-02						190	19	10.00	6.46			
May-02						164	13	12.62	11.43			
Jun-02						111	9	12.33	13.88			
Jul-02						287	17	16.88	11.93			
Aug-02						108	13	8.31	12.08			
Sep-02	12	1	12.00	0	0	151	10	15.10	12.66	-0.23	-1.14	No



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

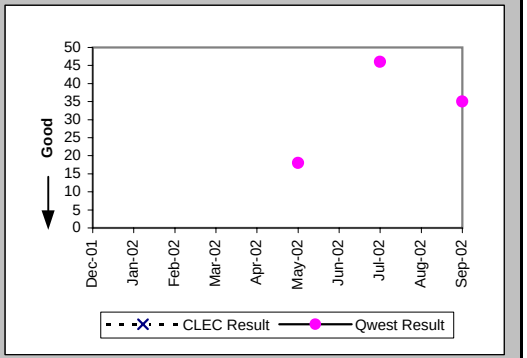
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						143	4	35.75	31.06			
Jan-02						52	6	8.67	5.13			
Feb-02						4	2	2.00	1.41			
Mar-02						15	1	15.00				
Apr-02						36	3	12.00	14.18			
May-02						57	4	14.25	17.75			
Jun-02						104	4	26.00	17.30			
Jul-02						117	8	14.62	10.45			
Aug-02						38	1	38.00				
Sep-02						34	4	8.50	5.20			



Checklist #14 - Resale - PBX Installation

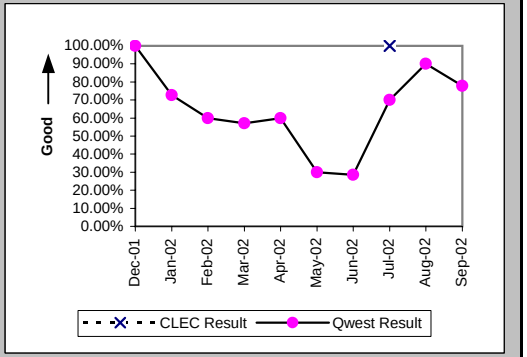
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02						18	1	18.00				
Jun-02												
Jul-02						46	1	46.00				
Aug-02												
Sep-02						35	1	35.00				



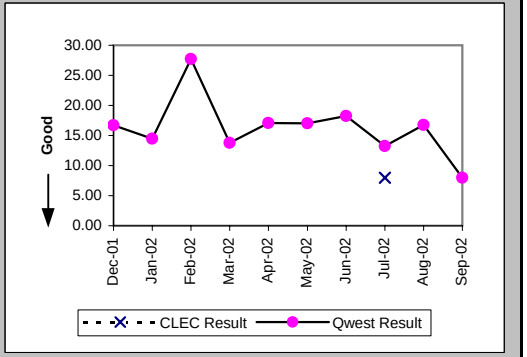
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	5	100.00%	0.00%			
Jan-02						8	11	72.73%	44.54%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						4	7	57.14%	49.49%			
Apr-02						3	5	60.00%	48.99%			
May-02						3	10	30.00%	45.83%			
Jun-02						2	7	28.57%	45.18%			
Jul-02	1	1	100.00%	0	0	7	10	70.00%	45.83%	-0.62	-1.38	No
Aug-02						9	10	90.00%	30.00%			
Sep-02						7	9	77.78%	41.57%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

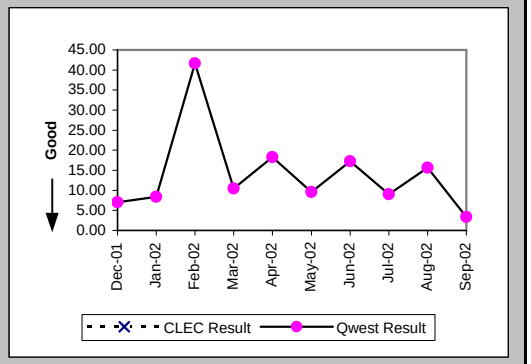
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						367	22	16.68	20.28			
Jan-02						333	23	14.48	13.13			
Feb-02						194	7	27.71	48.07			
Mar-02						193	14	13.79	10.87			
Apr-02						205	12	17.08	17.85			
May-02						221	13	17.00	18.18			
Jun-02						146	8	18.25	15.81			
Jul-02	8	1	8.00	0	0	159	12	13.25	9.78	-0.52	-1.31	No
Aug-02						201	12	16.75	9.49			
Sep-02						80	10	8.00	2.83			



Checklist #14 - Resale - PBX Installation

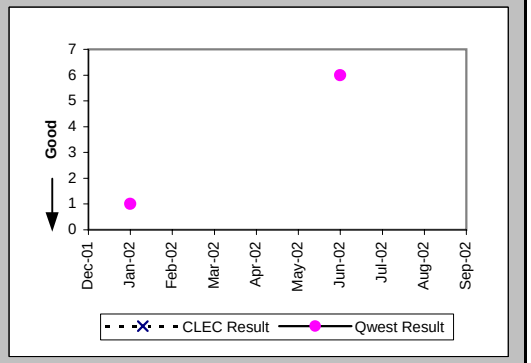
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						77	11	7.00	11.23			
Jan-02						92	11	8.36	5.37			
Feb-02						125	3	41.67	66.12			
Mar-02						73	7	10.43	11.22			
Apr-02						73	4	18.25	16.88			
May-02						67	7	9.57	12.95			
Jun-02						86	5	17.20	15.94			
Jul-02						45	5	9.00	8.75			
Aug-02						47	3	15.67	10.02			
Sep-02						10	3	3.33	2.52			



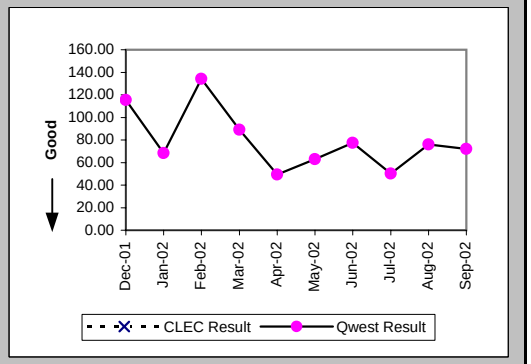
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	1.00				
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						6	1	6.00				
Jul-02												
Aug-02												
Sep-02												



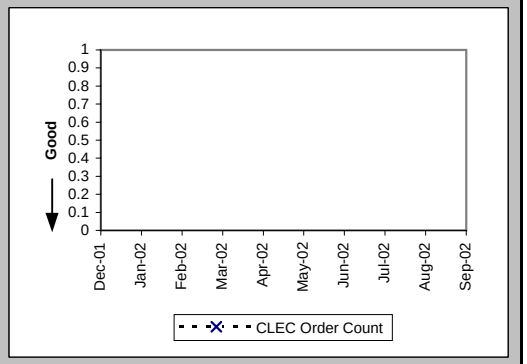
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						577	5	115.40	134.90			
Jan-02						751	11	68.27	108.06			
Feb-02						805	6	134.17	133.34			
Mar-02						892	10	89.20	128.17			
Apr-02						740	15	49.33	99.26			
May-02						441	7	63.00	52.04			
Jun-02						464	6	77.33	65.31			
Jul-02						552	11	50.18	69.55			
Aug-02						609	8	76.12	85.64			
Sep-02						720	10	72.00	88.78			



Checklist #14 - Resale - PBX Installation

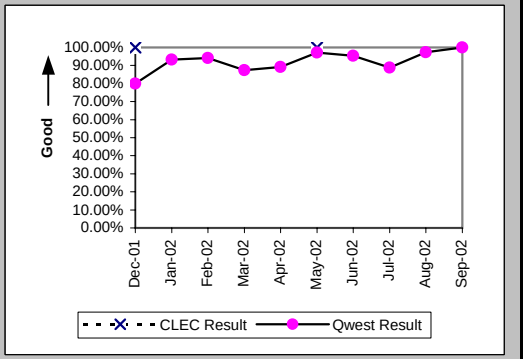
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - PBX Repair

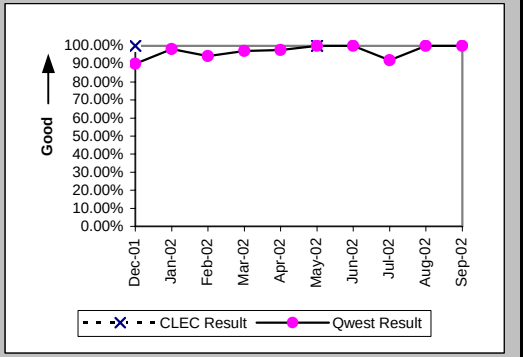
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	28	35	80.00%	40.00%	-0.69	-1.42	No
Jan-02						41	44	93.18%	25.21%			
Feb-02						32	34	94.12%	23.53%			
Mar-02						28	32	87.50%	33.07%			
Apr-02						33	37	89.19%	31.05%			
May-02	1	1	100.00%	0	0	35	36	97.22%	16.43%	-0.17	-1.1	No
Jun-02						21	22	95.45%	20.83%			
Jul-02						16	18	88.89%	31.43%			
Aug-02						36	37	97.30%	16.22%			
Sep-02						21	21	100.00%	0.00%			



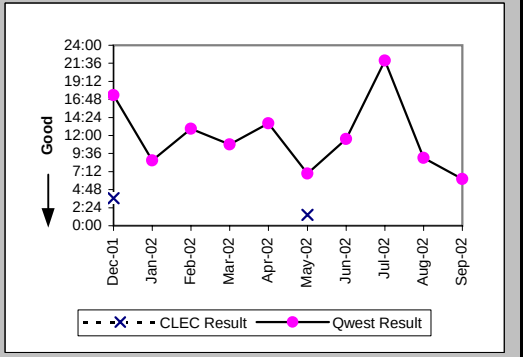
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	36	40	90.00%	30.00%	-0.46	-1.28	No
Jan-02						55	56	98.21%	13.24%			
Feb-02						33	35	94.29%	23.21%			
Mar-02						35	36	97.22%	16.43%			
Apr-02						43	44	97.73%	14.90%			
May-02	1	1	100.00%	0	0	41	41	100.00%	N/A	N/A	N/A	
Jun-02						25	25	100.00%	0.00%			
Jul-02						23	25	92.00%	27.13%			
Aug-02						44	44	100.00%	0.00%			
Sep-02						23	23	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

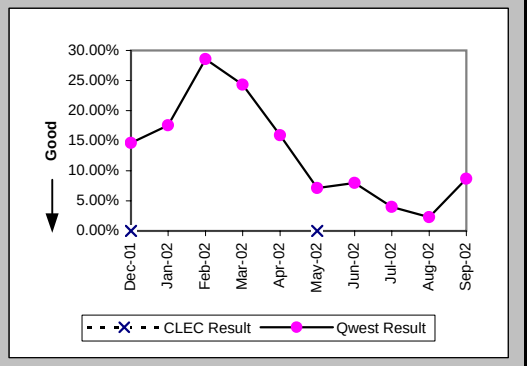
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	7:19	2	3:39	0	0	694:25	40	17:22	20:38	-0.92	-1.56	No
Jan-02						487:35	56	8:42	12:00			
Feb-02						450:53	35	12:53	16:51			
Mar-02						388:50	36	10:48	14:26			
Apr-02						599:48	44	13:38	13:05			
May-02	1:27	1	1:27	0	0	284:13	41	6:56	7:34	-0.72	-1.44	No
Jun-02						287:50	25	11:31	9:16			
Jul-02						548:50	25	21:57	43:20			
Aug-02						397:26	44	9:02	9:10			
Sep-02						142:42	23	6:12	7:38			



Checklist #14 - Resale - PBX Repair

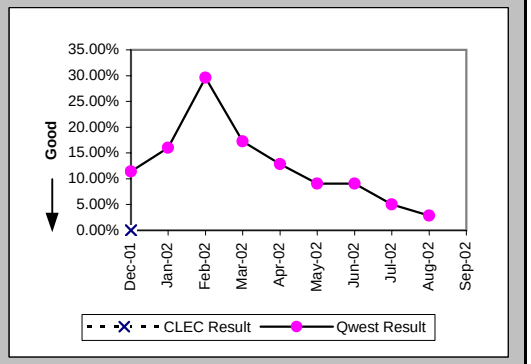
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	6	41	14.63%	35.34%	-0.57	-1.35	No
Jan-02						10	57	17.54%	38.03%			
Feb-02						10	35	28.57%	45.18%			
Mar-02						9	37	24.32%	42.90%			
Apr-02						7	44	15.91%	36.58%			
May-02	0	1	0.00%	0	0	3	42	7.14%	25.75%	-0.27	-1.17	No
Jun-02						2	25	8.00%	27.13%			
Jul-02						1	25	4.00%	19.60%			
Aug-02						1	44	2.27%	14.90%			
Sep-02						2	23	8.70%	28.18%			



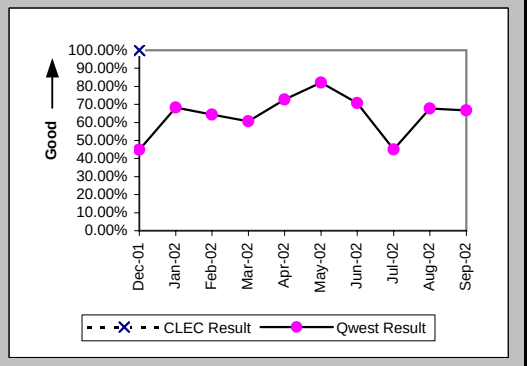
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	4	35	11.43%	31.82%	-0.49	-1.3	No
Jan-02						8	50	16.00%	36.66%			
Feb-02						8	27	29.63%	45.66%			
Mar-02						5	29	17.24%	37.77%			
Apr-02						5	39	12.82%	33.43%			
May-02						3	33	9.09%	28.75%			
Jun-02						2	22	9.09%	28.75%			
Jul-02						1	20	5.00%	21.79%			
Aug-02						1	35	2.86%	16.66%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

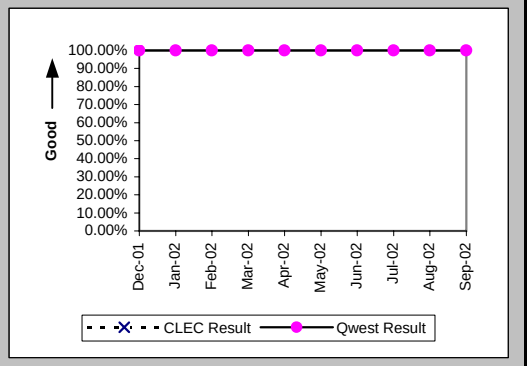
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	13	29	44.83%	49.73%	-1.52	-1.92	No
Jan-02						28	41	68.29%	46.53%			
Feb-02						18	28	64.29%	47.92%			
Mar-02						17	28	60.71%	48.84%			
Apr-02						24	33	72.73%	44.54%			
May-02						23	28	82.14%	38.30%			
Jun-02						17	24	70.83%	45.45%			
Jul-02						9	20	45.00%	49.75%			
Aug-02						23	34	67.65%	46.78%			
Sep-02						10	15	66.67%	47.14%			



Checklist #14 - Resale - PBX Repair

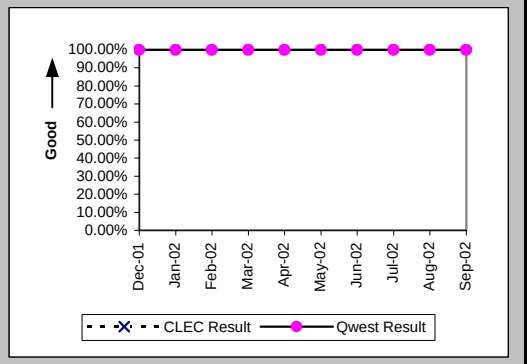
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						4	4	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						3	3	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			



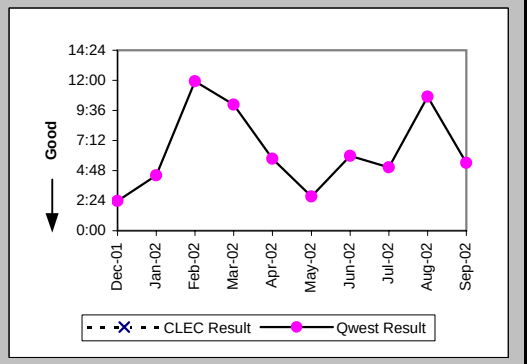
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						6	6	100.00%	0.00%			
Apr-02						7	7	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						8	8	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						4	4	100.00%	0.00%			
Sep-02						8	8	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

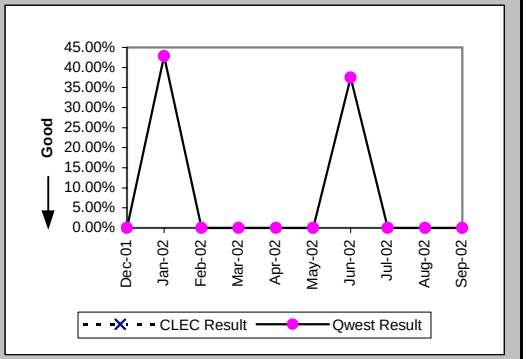
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4:45	2	2:22	0:46			
Jan-02						30:52	7	4:25	5:43			
Feb-02						83:28	7	11:55	11:52			
Mar-02						60:16	6	10:03	16:36			
Apr-02						40:17	7	5:45	7:30			
May-02						10:57	4	2:44	2:46			
Jun-02						47:47	8	5:58	5:20			
Jul-02						5:04	1	5:04				
Aug-02						42:46	4	10:42	9:05			
Sep-02						43:21	8	5:25	7:11			



Checklist #14 - Resale - PBX Repair

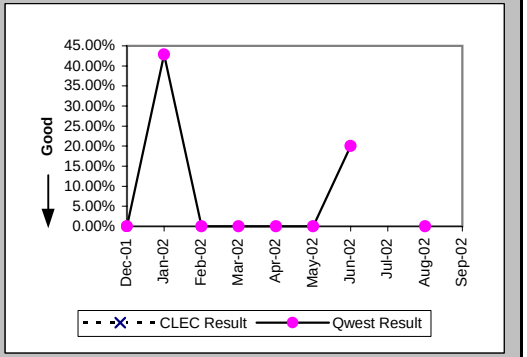
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						0	7	0.00%	0.00%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						0	7	0.00%	0.00%			
May-02						0	4	0.00%	0.00%			
Jun-02						3	8	37.50%	48.41%			
Jul-02						0	1	0.00%	0.00%			
Aug-02						0	4	0.00%	0.00%			
Sep-02						0	8	0.00%	0.00%			



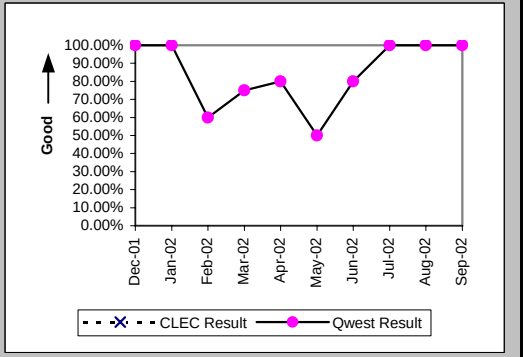
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	2	0.00%	0.00%			
Jan-02						3	7	42.86%	49.49%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						0	5	0.00%	0.00%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	3	0.00%	0.00%			
Jun-02						1	5	20.00%	40.00%			
Jul-02												
Aug-02						0	4	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

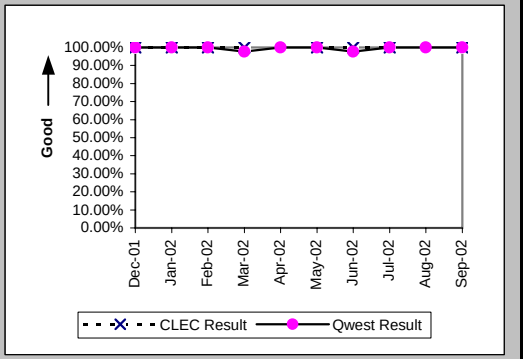
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	2	100.00%	0.00%			
Jan-02						5	5	100.00%	0.00%			
Feb-02						3	5	60.00%	48.99%			
Mar-02						3	4	75.00%	43.30%			
Apr-02						4	5	80.00%	40.00%			
May-02						1	2	50.00%	50.00%			
Jun-02						4	5	80.00%	40.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02						3	3	100.00%	0.00%			
Sep-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - PBX Repair

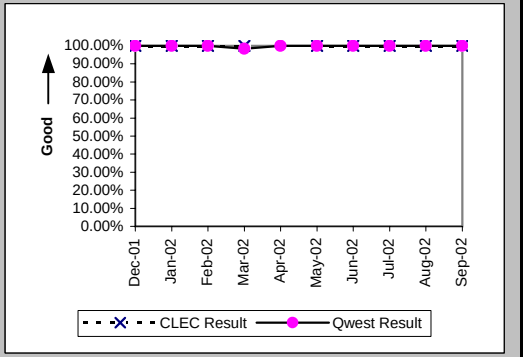
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	43	43	100.00%	N/A	N/A	N/A	
Jan-02	2	2	100.00%	1	0	63	63	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	50	50	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	6	0	44	45	97.78%	14.74%	-0.32	-1.19	No
Apr-02						37	37	100.00%	0.00%			
May-02	2	2	100.00%	1	0	55	55	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	2	0	44	45	97.78%	14.74%	-0.15	-1.09	No
Jul-02	1	1	100.00%	0	0	45	45	100.00%	N/A	N/A	N/A	
Aug-02						43	43	100.00%	0.00%			
Sep-02	2	2	100.00%	3	0	31	31	100.00%	N/A	N/A	N/A	



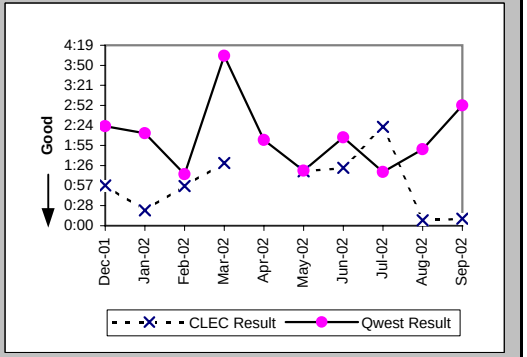
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	55	55	100.00%	N/A	N/A	N/A	
Jan-02	3	3	100.00%	1	0	71	71	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	0	0	58	58	100.00%	N/A	N/A	N/A	
Mar-02	5	5	100.00%	6	0	64	65	98.46%	12.31%	-0.27	-1.16	No
Apr-02						41	41	100.00%	0.00%			
May-02	2	2	100.00%	1	0	63	63	100.00%	N/A	N/A	N/A	
Jun-02	1	1	100.00%	2	0	50	50	100.00%	N/A	N/A	N/A	
Jul-02	2	2	100.00%	0	0	51	51	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	1	0	46	46	100.00%	N/A	N/A	N/A	
Sep-02	2	2	100.00%	3	0	35	35	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

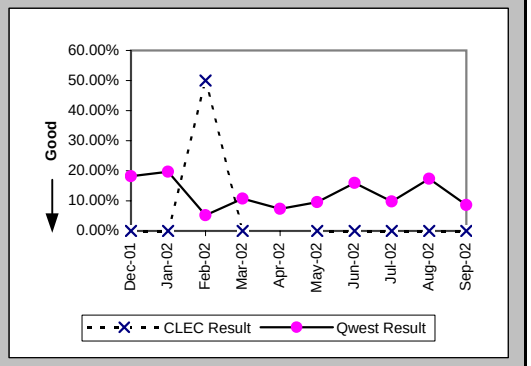
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0:58	1	0:58	0	0	131:09	55	2:23	4:14	-0.33	-1.2	No
Jan-02	1:06	3	0:22	1	0	157:48	71	2:13	4:10	-0.75	-1.46	No
Feb-02	1:55	2	0:57	0	0	71:14	58	1:14	2:32	-0.15	-1.09	No
Mar-02	7:32	5	1:30	6	0	263:48	65	4:04	14:36	-0.38	-1.23	No
Apr-02						84:06	41	2:03	3:44			
May-02	2:36	2	1:18	1	0	82:32	63	1:19	2:15	-0.01	-1	No
Jun-02	1:23	1	1:23	2	0	105:25	50	2:07	4:03	-0.18	-1.11	No
Jul-02	4:43	2	2:22	0	0	65:13	51	1:17	1:30	0.92	-0.44	No
Aug-02	0:08	1	0:08	1	0	84:06	46	1:50	2:42	-0.62	-1.38	No
Sep-02	0:21	2	0:10	3	0	100:54	35	2:53	4:38	-0.8	-1.49	No



Checklist #14 - Resale - PBX Repair

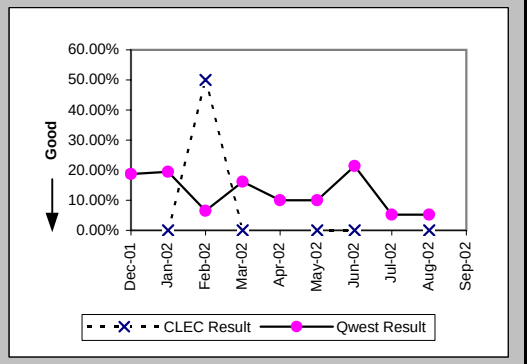
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	10	55	18.18%	38.57%	-0.47	-1.28	No
Jan-02	0	3	0.00%	1	0	14	71	19.72%	39.79%	-0.84	-1.51	No
Feb-02	1	2	50.00%	0	0	3	58	5.17%	22.15%	1.55	-0.06	No
Mar-02	0	5	0.00%	6	0	7	65	10.77%	31.00%	-0.75	-1.46	No
Apr-02						3	41	7.32%	26.04%			
May-02	0	2	0.00%	1	0	6	63	9.52%	29.35%	-0.45	-1.27	No
Jun-02	0	1	0.00%	2	0	8	50	16.00%	36.66%	-0.43	-1.26	No
Jul-02	0	2	0.00%	0	0	5	51	9.80%	29.74%	-0.46	-1.28	No
Aug-02	0	1	0.00%	1	0	8	46	17.39%	37.90%	-0.45	-1.28	No
Sep-02	0	2	0.00%	3	0	3	35	8.57%	27.99%	-0.42	-1.26	No



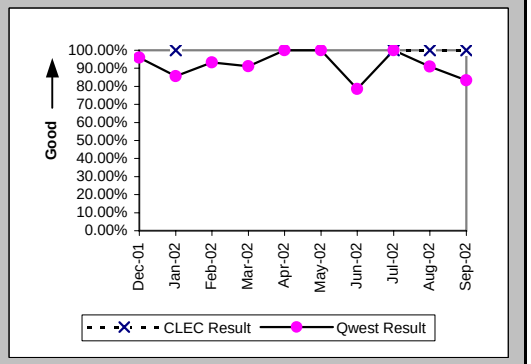
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	32	18.75%	39.03%			
Jan-02	0	2	0.00%	1	0	7	36	19.44%	39.58%	-0.68	-1.41	No
Feb-02	1	2	50.00%	0	0	2	31	6.45%	24.57%	1.38	-0.16	No
Mar-02	0	4	0.00%	6	0	5	31	16.13%	36.78%	-0.83	-1.5	No
Apr-02						2	20	10.00%	30.00%			
May-02	0	2	0.00%	1	0	3	30	10.00%	30.00%	-0.46	-1.28	No
Jun-02	0	1	0.00%	2	0	6	28	21.43%	41.03%	-0.51	-1.31	No
Jul-02						1	19	5.26%	22.33%			
Aug-02	0	1	0.00%	1	0	1	19	5.26%	22.33%	-0.23	-1.14	No
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

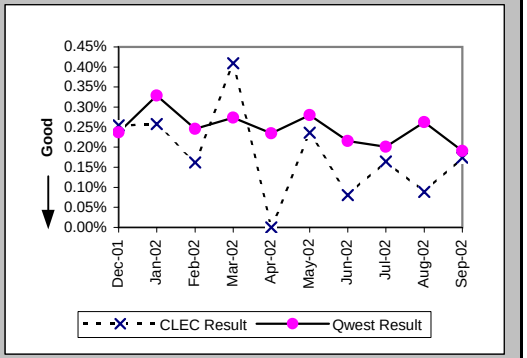
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	25	96.00%	19.60%			
Jan-02	1	1	100.00%	1	0	18	21	85.71%	34.99%	-0.4	-1.24	No
Feb-02						14	15	93.33%	24.94%			
Mar-02						31	34	91.18%	28.36%			
Apr-02						12	12	100.00%	0.00%			
May-02						20	20	100.00%	0.00%			
Jun-02						11	14	78.57%	41.03%			
Jul-02	2	2	100.00%	0	0	11	11	100.00%	N/A	N/A	N/A	
Aug-02	1	1	100.00%	1	0	10	11	90.91%	28.75%	-0.3	-1.18	No
Sep-02	2	2	100.00%	3	0	10	12	83.33%	37.27%	-0.59	-1.36	No



Checklist #14 - Resale - PBX Repair

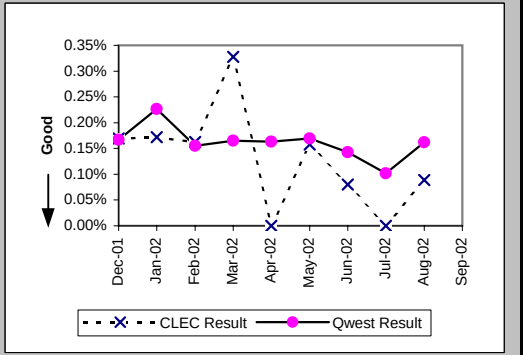
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	3	1179	0.25%	0	0	98	41292	0.24%	4.87%	0.12	-0.93	No
Jan-02	3	1165	0.26%	1	0	135	41077	0.33%	5.72%	-0.42	-1.25	No
Feb-02	2	1232	0.16%	0	0	100	40679	0.25%	4.95%	-0.58	-1.35	No
Mar-02	5	1221	0.41%	6	0	108	39443	0.27%	5.23%	0.89	-0.46	No
Apr-02	0	1239	0.00%	0	0	92	39220	0.23%	4.84%	-1.68	-2.02	No
May-02	3	1270	0.24%	1	0	109	38888	0.28%	5.29%	-0.29	-1.18	No
Jun-02	1	1246	0.08%	2	0	83	38541	0.22%	4.64%	-1.01	-1.62	No
Jul-02	2	1214	0.16%	0	0	77	38263	0.20%	4.48%	-0.28	-1.17	No
Aug-02	1	1129	0.09%	1	0	94	35764	0.26%	5.12%	-1.13	-1.68	No
Sep-02	2	1152	0.17%	3	0	66	34629	0.19%	4.36%	-0.13	-1.08	No



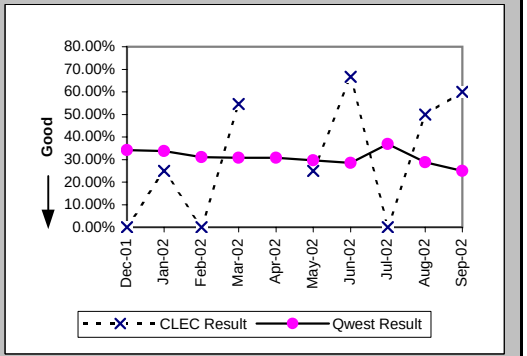
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	1179	0.17%	0	0	69	41292	0.17%	4.08%	0.02	-0.99	No
Jan-02	2	1165	0.17%	1	0	93	41077	0.23%	4.75%	-0.39	-1.24	No
Feb-02	2	1232	0.16%	0	0	63	40679	0.15%	3.93%	0.07	-0.96	No
Mar-02	4	1221	0.33%	6	0	65	39443	0.16%	4.06%	1.38	-0.16	No
Apr-02	0	1239	0.00%	0	0	64	39220	0.16%	4.04%	-1.4	-1.85	No
May-02	2	1270	0.16%	1	0	66	38888	0.17%	4.12%	-0.1	-1.06	No
Jun-02	1	1246	0.08%	2	0	55	38541	0.14%	3.77%	-0.57	-1.35	No
Jul-02	0	1214	0.00%	0	0	39	38263	0.10%	3.19%	-1.1	-1.67	No
Aug-02	1	1129	0.09%	1	0	58	35764	0.16%	4.02%	-0.61	-1.37	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

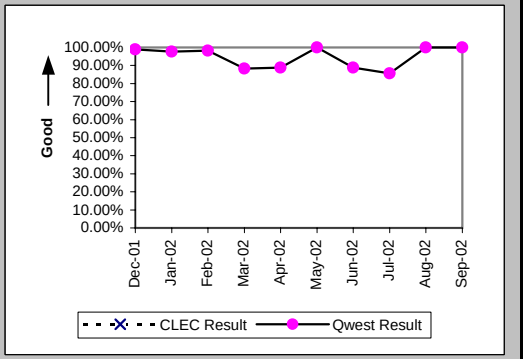
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	3	0.00%	0	0	51	149	34.23%	47.45%	-1.24	-1.75	No
Jan-02	1	4	25.00%	0	0	69	204	33.82%	47.31%	-0.37	-1.22	No
Feb-02	0	2	0.00%	0	0	45	145	31.03%	46.26%	-0.94	-1.57	No
Mar-02	6	11	54.55%	0	0	48	156	30.77%	46.15%	1.55	-0.06	No
Apr-02						41	133	30.83%	46.18%			
May-02	1	4	25.00%	0	0	46	155	29.68%	45.68%	-0.2	-1.12	No
Jun-02	2	3	66.67%	0	0	33	116	28.45%	45.12%	1.23	-0.25	No
Jul-02	0	2	0.00%	0	0	45	122	36.89%	48.25%	-1.07	-1.65	No
Aug-02	1	2	50.00%	0	0	38	132	28.79%	45.28%	0.54	-0.67	No
Sep-02	3	5	60.00%	0	0	22	88	25.00%	43.30%	1.54	-0.06	No



Checklist #14 - Resale - Basic ISDN Installation

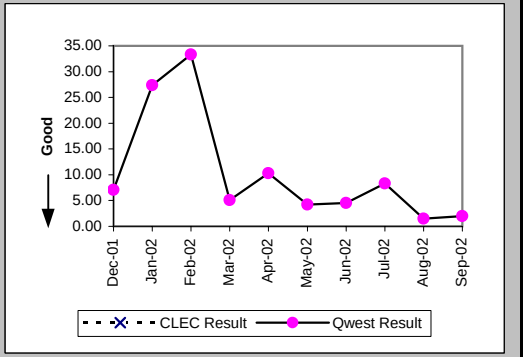
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						99	100	99.00%	9.95%			
Jan-02						1584	1621	97.72%	14.93%			
Feb-02						264	269	98.14%	13.51%			
Mar-02						15	17	88.24%	32.22%			
Apr-02						8	9	88.89%	31.43%			
May-02						5	5	100.00%	0.00%			
Jun-02						8	9	88.89%	31.43%			
Jul-02						6	7	85.71%	34.99%			
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



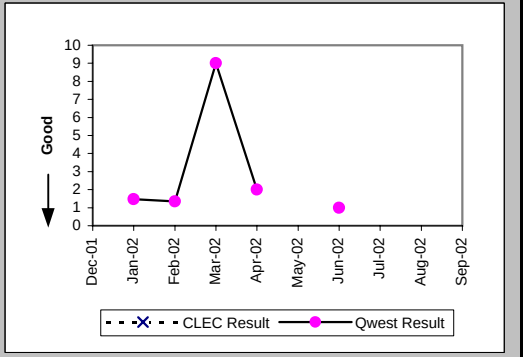
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						736	104	7.08	7.61			
Jan-02						50968	1861	27.39	13.25			
Feb-02						16497	495	33.33	14.06			
Mar-02						86	17	5.06	7.30			
Apr-02						93	9	10.33	17.12			
May-02						21	5	4.20	4.97			
Jun-02						41	9	4.56	2.83			
Jul-02						58	7	8.29	15.82			
Aug-02						3	2	1.50	2.12			
Sep-02						2	1	2.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

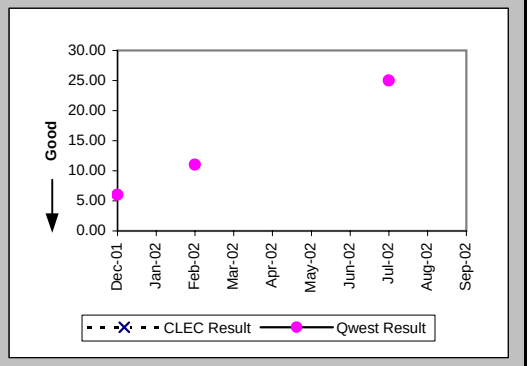
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						267	180	1.48	1.41			
Feb-02						42	31	1.35	1.98			
Mar-02						18	2	9.00	9.90			
Apr-02						2	1	2.00				
May-02												
Jun-02						1	1	1.00				
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

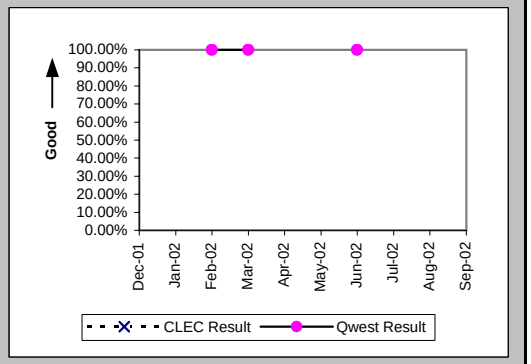
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	1	6.00				
Jan-02												
Feb-02						11	1	11.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						25	1	25.00				
Aug-02												
Sep-02												



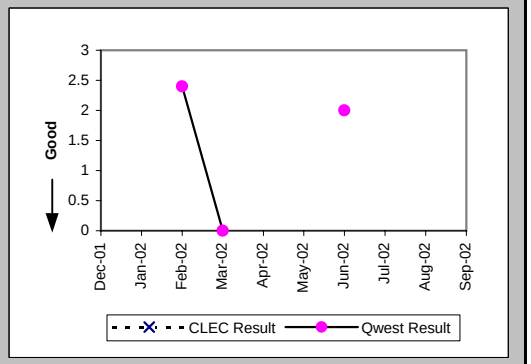
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						5	5	100.00%	0.00%			
Mar-02						1	1	100.00%	0.00%			
Apr-02												
May-02												
Jun-02						1	1	100.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

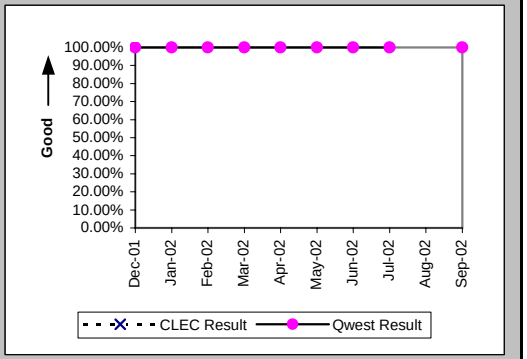
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						12	5	2.40	1.14			
Mar-02						0	1	0.00				
Apr-02												
May-02												
Jun-02						2	1	2.00				
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

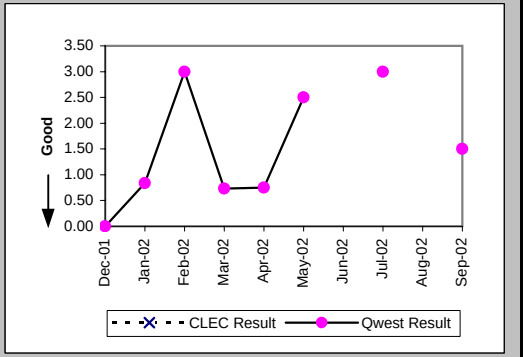
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	19	100.00%	0.00%			
Jan-02						113	113	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						5	5	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						2	2	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			



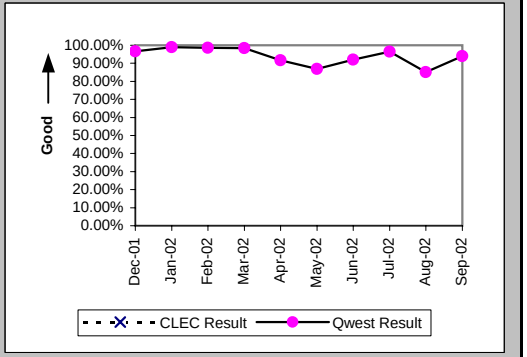
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	17	0.00	0.00			
Jan-02						97	115	0.84	0.96			
Feb-02						3	1	3.00				
Mar-02						8	11	0.73	1.10			
Apr-02						3	4	0.75	1.50			
May-02						5	2	2.50	0.71			
Jun-02												
Jul-02						3	1	3.00				
Aug-02												
Sep-02						3	2	1.50	2.12			



New Service Installation Quality (Percent) (OP-5) (Parity)

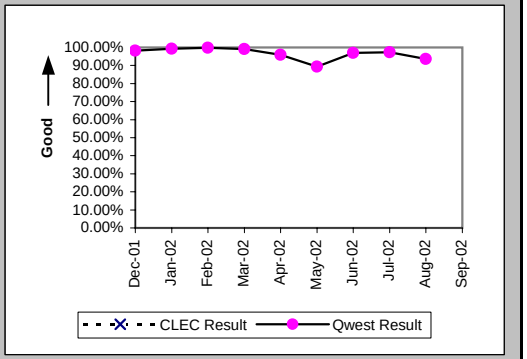
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						227	235	96.60%	18.13%			
Jan-02						1426	1442	98.89%	10.48%			
Feb-02						1688	1713	98.54%	11.99%			
Mar-02						479	487	98.36%	12.71%			
Apr-02						111	121	91.74%	27.53%			
May-02						73	84	86.90%	33.73%			
Jun-02						93	101	92.08%	27.01%			
Jul-02						110	114	96.49%	18.40%			
Aug-02						120	141	85.11%	35.60%			
Sep-02						157	167	94.01%	23.73%			



Checklist #14 - Resale - Basic ISDN Installation

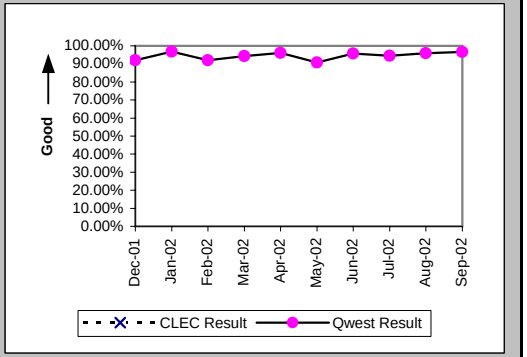
New Service Installation Quality (Percent) (OP-5*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						231	235	98.30%	12.94%			
Jan-02						1433	1442	99.38%	7.88%			
Feb-02						1709	1713	99.77%	4.83%			
Mar-02						483	487	99.18%	9.03%			
Apr-02						116	121	95.87%	19.90%			
May-02						75	84	89.29%	30.93%			
Jun-02						98	101	97.03%	16.98%			
Jul-02						111	114	97.37%	16.01%			
Aug-02						132	141	93.62%	24.44%			
Sep-02												



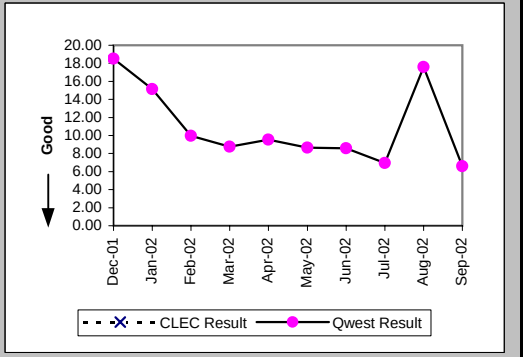
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						70	76	92.11%	26.97%			
Jan-02						468	483	96.89%	17.35%			
Feb-02						139	151	92.05%	27.05%			
Mar-02						66	70	94.29%	23.21%			
Apr-02						50	52	96.15%	19.23%			
May-02						39	43	90.70%	29.05%			
Jun-02						67	70	95.71%	20.25%			
Jul-02						52	55	94.55%	22.71%			
Aug-02						139	145	95.86%	19.92%			
Sep-02						86	89	96.63%	18.05%			



Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

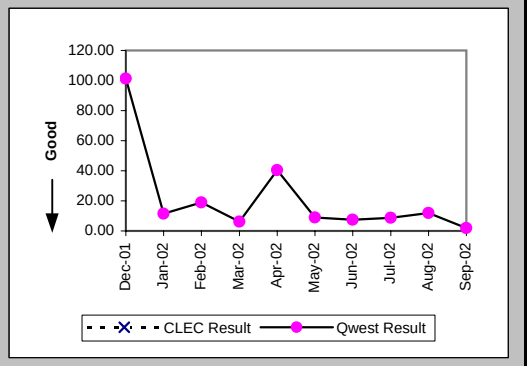
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1500	81	18.52	22.17			
Jan-02						3786	250	15.14	12.88			
Feb-02						1176	118	9.97	15.70			
Mar-02						499	57	8.75	5.97			
Apr-02						506	53	9.55	12.26			
May-02						364	42	8.67	6.06			
Jun-02						591	69	8.57	8.50			
Jul-02						376	54	6.96	4.53			
Aug-02						2570	146	17.60	8.70			
Sep-02						594	90	6.60	6.95			



Checklist #14 - Resale - Basic ISDN Installation

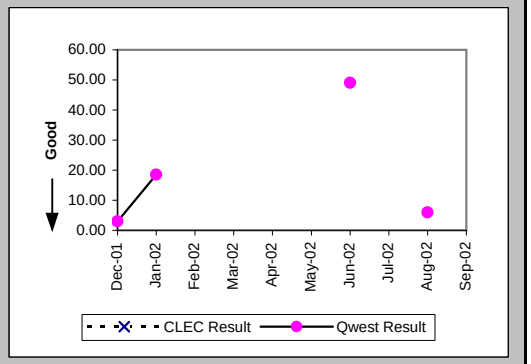
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						811	8	101.38	128.16			
Jan-02						254	22	11.55	8.39			
Feb-02						265	14	18.93	35.77			
Mar-02						25	4	6.25	2.75			
Apr-02						81	2	40.50	55.86			
May-02						36	4	9.00	9.13			
Jun-02						30	4	7.50	2.52			
Jul-02						26	3	8.67	10.02			
Aug-02						83	7	11.86	7.06			
Sep-02						6	3	2.00	1.73			



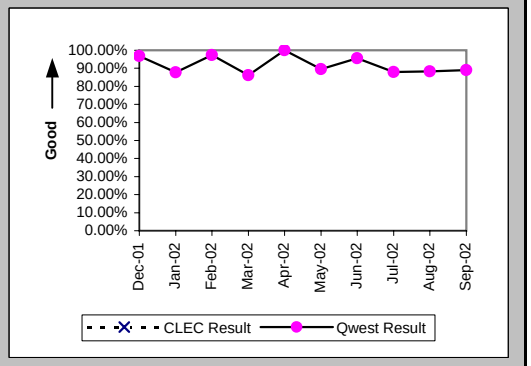
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3	1	3.00				
Jan-02						37	2	18.50	10.61			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						49	1	49.00				
Jul-02												
Aug-02						6	1	6.00				
Sep-02												



Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

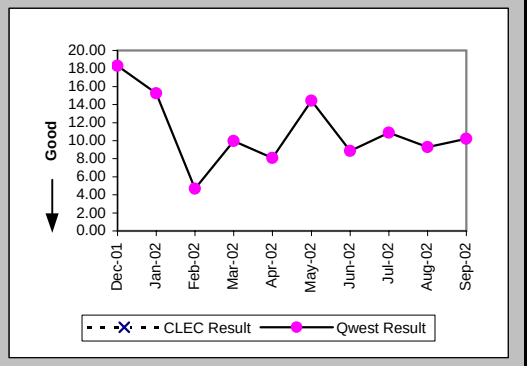
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						62	64	96.88%	17.40%			
Jan-02						50	57	87.72%	32.82%			
Feb-02						113	116	97.41%	15.87%			
Mar-02						31	36	86.11%	34.58%			
Apr-02						24	24	100.00%	0.00%			
May-02						17	19	89.47%	30.69%			
Jun-02						43	45	95.56%	20.61%			
Jul-02						29	33	87.88%	32.64%			
Aug-02						30	34	88.24%	32.22%			
Sep-02						49	55	89.09%	31.18%			



Checklist #14 - Resale - Basic ISDN Installation

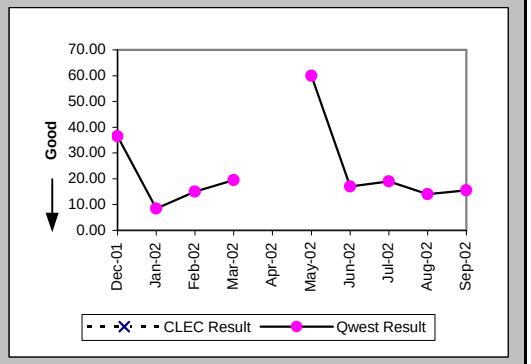
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						970	53	18.30	26.90			
Jan-02						793	52	15.25	21.44			
Feb-02						524	112	4.68	4.50			
Mar-02						339	34	9.97	10.81			
Apr-02						178	22	8.09	3.94			
May-02						289	20	14.45	21.18			
Jun-02						407	46	8.85	6.88			
Jul-02						359	33	10.88	9.01			
Aug-02						288	31	9.29	8.32			
Sep-02						531	52	10.21	10.15			



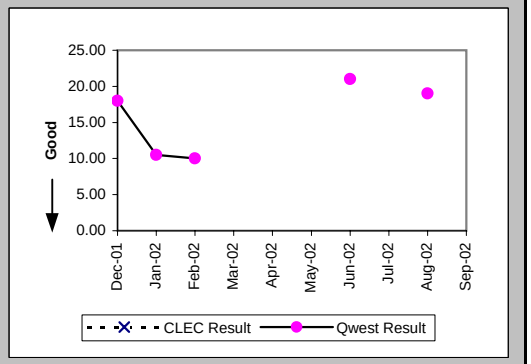
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	2	36.50	28.99			
Jan-02						51	6	8.50	10.71			
Feb-02						45	3	15.00	9.54			
Mar-02						117	6	19.50	12.71			
Apr-02												
May-02						120	2	60.00	24.04			
Jun-02						34	2	17.00	7.07			
Jul-02						76	4	19.00	9.09			
Aug-02						42	3	14.00	12.53			
Sep-02						93	6	15.50	21.25			



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

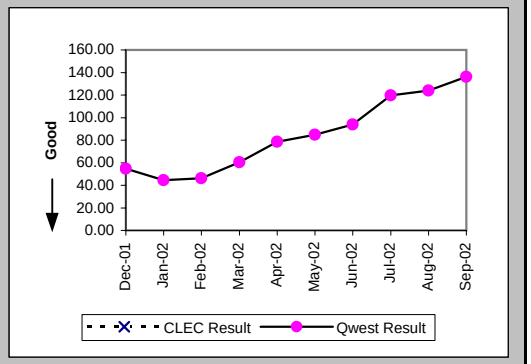
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	1	18.00				
Jan-02						63	6	10.50	7.84			
Feb-02						10	1	10.00				
Mar-02												
Apr-02												
May-02												
Jun-02						21	1	21.00				
Jul-02												
Aug-02						19	1	19.00				
Sep-02												



Checklist #14 - Resale - Basic ISDN Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

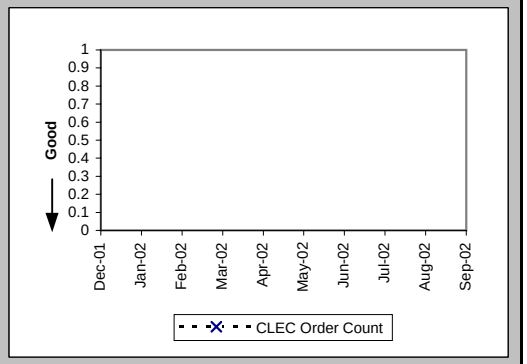
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						878	16	54.88	55.14			
Jan-02						1334	30	44.47	52.12			
Feb-02						1759	38	46.29	51.35			
Mar-02						2116	35	60.46	50.20			
Apr-02						2828	36	78.56	53.04			
May-02						3049	36	84.69	49.29			
Jun-02						3564	38	93.79	60.31			
Jul-02						4551	38	119.76	60.67			
Aug-02						2602	21	123.90	82.19			
Sep-02						2449	18	136.06	87.88			



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)

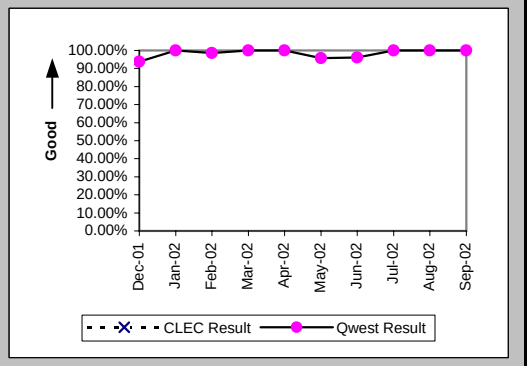
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Basic ISDN Repair

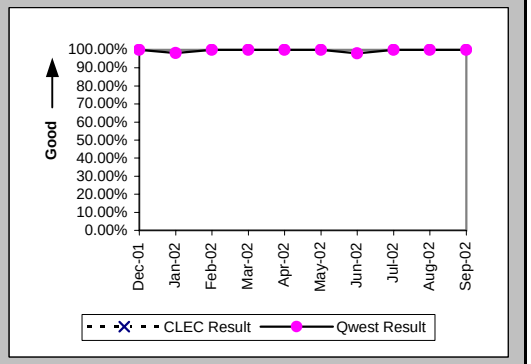
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30	32	93.75%	24.21%			
Jan-02						57	57	100.00%	0.00%			
Feb-02						74	75	98.67%	11.47%			
Mar-02						33	33	100.00%	0.00%			
Apr-02						55	55	100.00%	0.00%			
May-02						46	48	95.83%	19.98%			
Jun-02						50	52	96.15%	19.23%			
Jul-02						49	49	100.00%	0.00%			
Aug-02						44	44	100.00%	0.00%			
Sep-02						53	53	100.00%	0.00%			



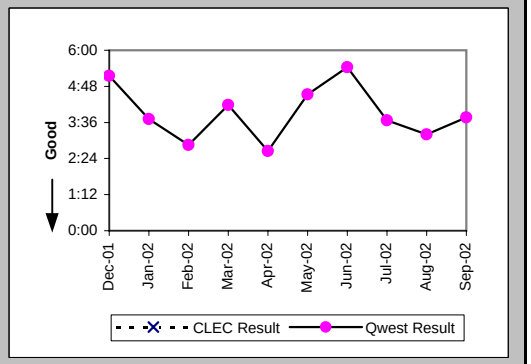
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	32	100.00%	0.00%			
Jan-02						58	59	98.31%	12.91%			
Feb-02						75	75	100.00%	0.00%			
Mar-02						33	33	100.00%	0.00%			
Apr-02						55	55	100.00%	0.00%			
May-02						48	48	100.00%	0.00%			
Jun-02						51	52	98.08%	13.73%			
Jul-02						49	49	100.00%	0.00%			
Aug-02						44	44	100.00%	0.00%			
Sep-02						53	53	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

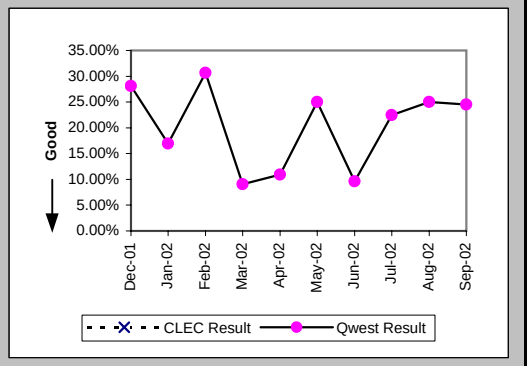
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						164:53	32	5:09	6:40			
Jan-02						219:44	59	3:43	6:41			
Feb-02						213:09	75	2:51	4:32			
Mar-02						138:14	33	4:11	4:52			
Apr-02						145:56	55	2:39	2:35			
May-02						217:20	48	4:32	7:17			
Jun-02						282:51	52	5:26	8:44			
Jul-02						179:30	49	3:40	3:13			
Aug-02						140:47	44	3:12	2:56			
Sep-02						199:22	53	3:46	3:39			



Checklist #14 - Resale - Basic ISDN Repair

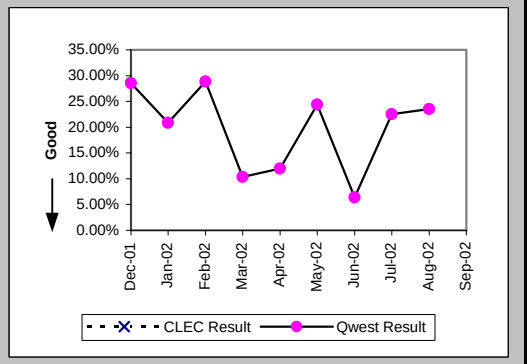
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	32	28.13%	44.96%			
Jan-02						10	59	16.95%	37.52%			
Feb-02						23	75	30.67%	46.11%			
Mar-02						3	33	9.09%	28.75%			
Apr-02						6	55	10.91%	31.18%			
May-02						12	48	25.00%	43.30%			
Jun-02						5	52	9.62%	29.48%			
Jul-02						11	49	22.45%	41.72%			
Aug-02						11	44	25.00%	43.30%			
Sep-02						13	53	24.53%	43.03%			



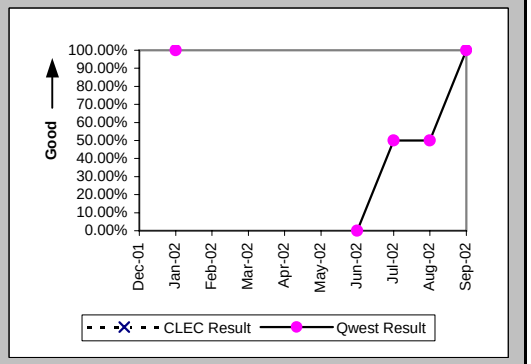
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	28	28.57%	45.18%			
Jan-02						10	48	20.83%	40.61%			
Feb-02						15	52	28.85%	45.30%			
Mar-02						3	29	10.34%	30.45%			
Apr-02						6	50	12.00%	32.50%			
May-02						10	41	24.39%	42.94%			
Jun-02						3	47	6.38%	24.44%			
Jul-02						9	40	22.50%	41.76%			
Aug-02						8	34	23.53%	42.42%			
Sep-02												



Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

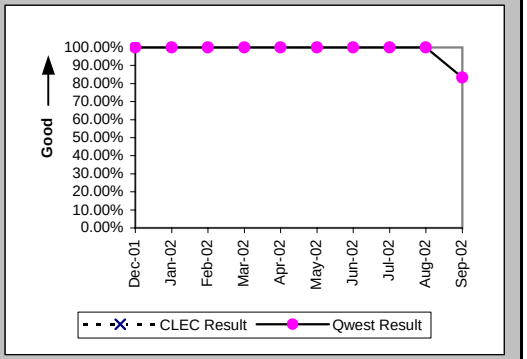
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						2	2	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						1	2	50.00%	50.00%			
Sep-02						2	2	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

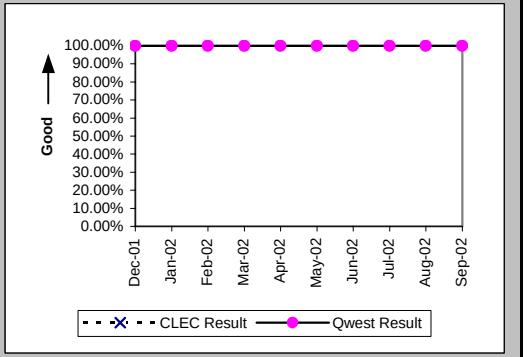
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						17	17	100.00%	0.00%			
Feb-02						7	7	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						5	5	100.00%	0.00%			
Sep-02						5	6	83.33%	37.27%			



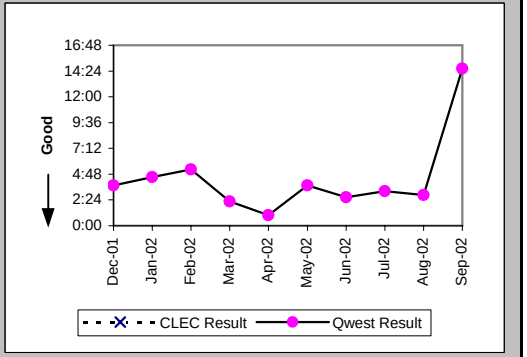
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02						17	17	100.00%	0.00%			
Feb-02						8	8	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						7	7	100.00%	0.00%			
Jun-02						9	9	100.00%	0.00%			
Jul-02						7	7	100.00%	0.00%			
Aug-02						6	6	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

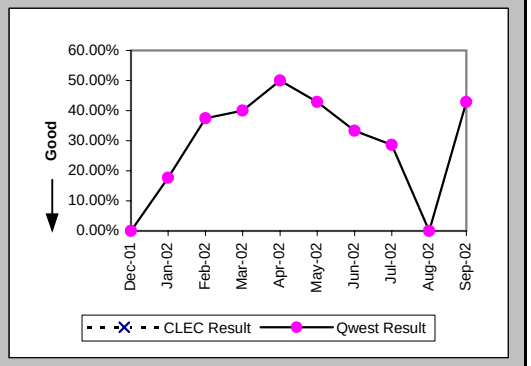
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						30:03	8	3:45	4:20			
Jan-02						76:42	17	4:31	5:03			
Feb-02						41:48	8	5:14	6:52			
Mar-02						11:21	5	2:16	1:34			
Apr-02						1:58	2	0:59	0:38			
May-02						26:21	7	3:46	2:31			
Jun-02						23:47	9	2:39	1:30			
Jul-02						22:31	7	3:13	2:09			
Aug-02						17:06	6	2:51	2:38			
Sep-02						102:22	7	14:37	19:43			



Checklist #14 - Resale - Basic ISDN Repair

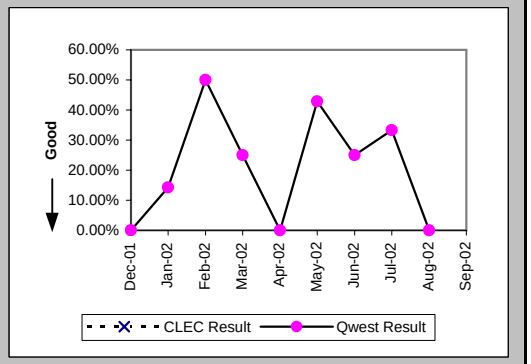
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	8	0.00%	0.00%			
Jan-02						3	17	17.65%	38.12%			
Feb-02						3	8	37.50%	48.41%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						1	2	50.00%	50.00%			
May-02						3	7	42.86%	49.49%			
Jun-02						3	9	33.33%	47.14%			
Jul-02						2	7	28.57%	45.18%			
Aug-02						0	6	0.00%	0.00%			
Sep-02						3	7	42.86%	49.49%			



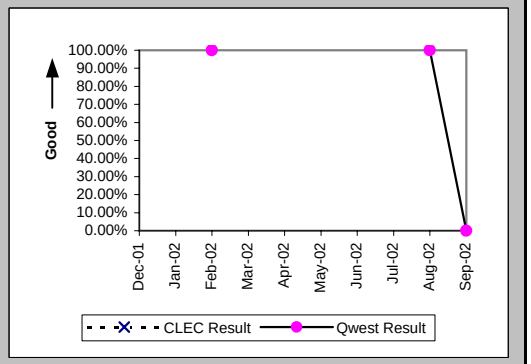
Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	5	0.00%	0.00%			
Jan-02						2	14	14.29%	34.99%			
Feb-02						3	6	50.00%	50.00%			
Mar-02						1	4	25.00%	43.30%			
Apr-02						0	1	0.00%	0.00%			
May-02						3	7	42.86%	49.49%			
Jun-02						2	8	25.00%	43.30%			
Jul-02						2	6	33.33%	47.14%			
Aug-02						0	4	0.00%	0.00%			
Sep-02												



Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

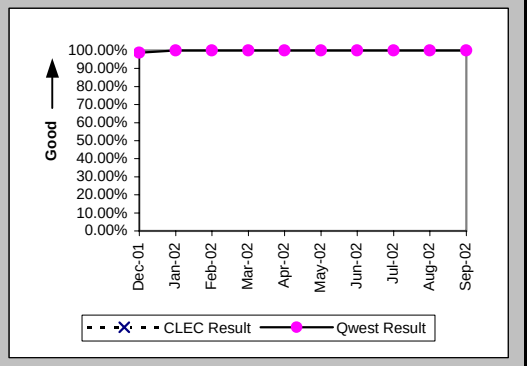
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						1	1	100.00%	0.00%			
Sep-02						0	1	0.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

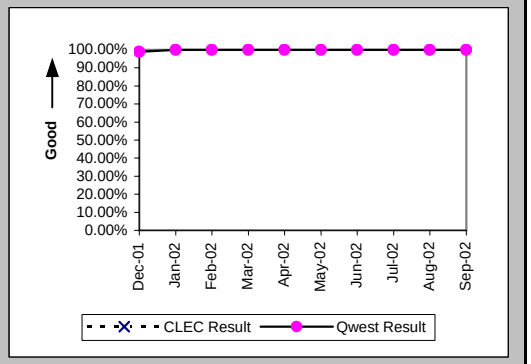
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						85	86	98.84%	10.72%			
Jan-02						102	102	100.00%	0.00%			
Feb-02						98	98	100.00%	0.00%			
Mar-02						73	73	100.00%	0.00%			
Apr-02						85	85	100.00%	0.00%			
May-02						66	66	100.00%	0.00%			
Jun-02						49	49	100.00%	0.00%			
Jul-02						74	74	100.00%	0.00%			
Aug-02						65	65	100.00%	0.00%			
Sep-02						61	61	100.00%	0.00%			



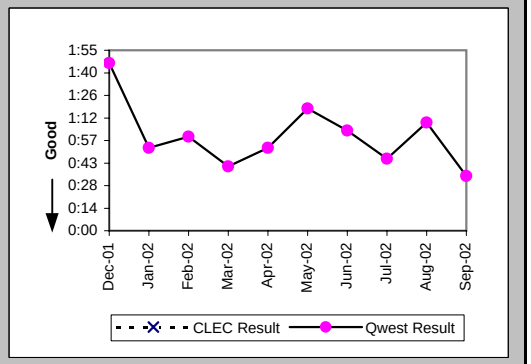
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						86	87	98.85%	10.66%			
Jan-02						105	105	100.00%	0.00%			
Feb-02						98	98	100.00%	0.00%			
Mar-02						75	75	100.00%	0.00%			
Apr-02						85	85	100.00%	0.00%			
May-02						66	66	100.00%	0.00%			
Jun-02						49	49	100.00%	0.00%			
Jul-02						74	74	100.00%	0.00%			
Aug-02						65	65	100.00%	0.00%			
Sep-02						62	62	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

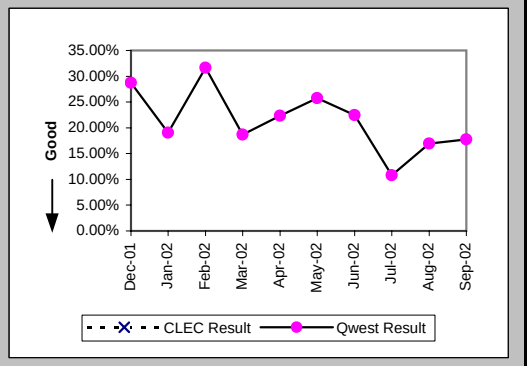
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						155:19	87	1:47	5:35			
Jan-02						93:06	105	0:53	1:29			
Feb-02						98:07	98	1:00	2:21			
Mar-02						51:09	75	0:41	0:54			
Apr-02						75:35	85	0:53	1:36			
May-02						85:53	66	1:18	2:58			
Jun-02						51:55	49	1:04	1:49			
Jul-02						56:41	74	0:46	1:04			
Aug-02						74:42	65	1:09	1:53			
Sep-02						36:31	62	0:35	0:56			



Checklist #14 - Resale - Basic ISDN Repair

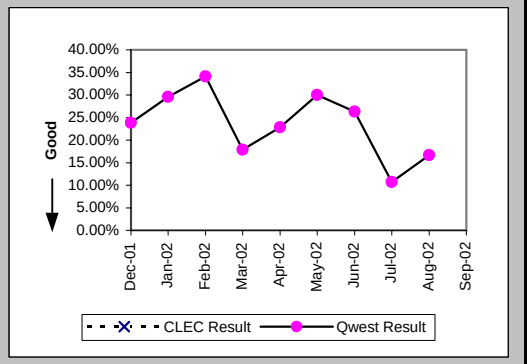
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	87	28.74%	45.25%			
Jan-02						20	105	19.05%	39.27%			
Feb-02						31	98	31.63%	46.50%			
Mar-02						14	75	18.67%	38.96%			
Apr-02						19	85	22.35%	41.66%			
May-02						17	66	25.76%	43.73%			
Jun-02						11	49	22.45%	41.72%			
Jul-02						8	74	10.81%	31.05%			
Aug-02						11	65	16.92%	37.50%			
Sep-02						11	62	17.74%	38.20%			



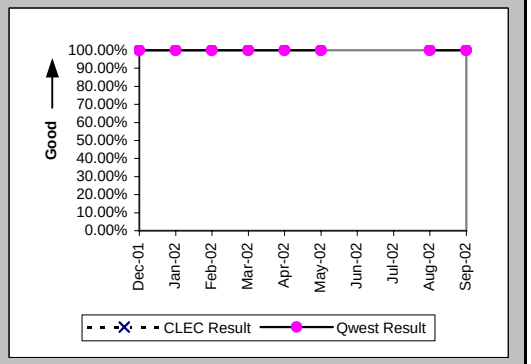
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						10	42	23.81%	42.59%			
Jan-02						13	44	29.55%	45.62%			
Feb-02						15	44	34.09%	47.40%			
Mar-02						5	28	17.86%	38.30%			
Apr-02						8	35	22.86%	41.99%			
May-02						9	30	30.00%	45.83%			
Jun-02						5	19	26.32%	44.03%			
Jul-02						3	28	10.71%	30.93%			
Aug-02						4	24	16.67%	37.27%			
Sep-02												



Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches

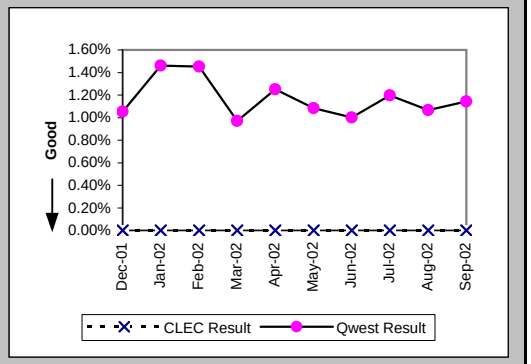
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						3	3	100.00%	0.00%			
Mar-02						2	2	100.00%	0.00%			
Apr-02						1	1	100.00%	0.00%			
May-02						1	1	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02						2	2	100.00%	0.00%			
Sep-02						1	1	100.00%	0.00%			



Checklist #14 - Resale - Basic ISDN Repair

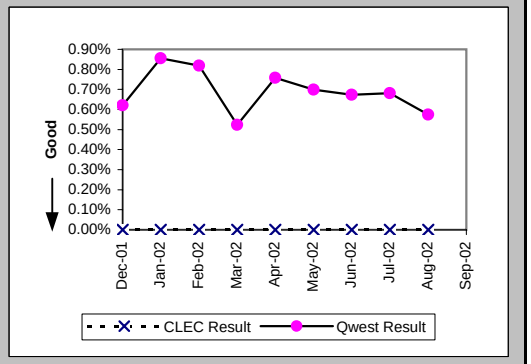
Trouble Rate (Percent) (MR-8) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	0	0	127	12080	1.05%	10.20%	-0.34	-1.21	No
Jan-02	0	11	0.00%	0	0	181	12396	1.46%	12.00%	-0.4	-1.25	No
Feb-02	0	10	0.00%	0	0	181	12464	1.45%	11.96%	-0.38	-1.23	No
Mar-02	0	10	0.00%	0	0	113	11642	0.97%	9.80%	-0.31	-1.19	No
Apr-02	0	9	0.00%	0	0	142	11358	1.25%	11.11%	-0.34	-1.21	No
May-02	0	9	0.00%	0	0	121	11164	1.08%	10.35%	-0.31	-1.19	No
Jun-02	0	9	0.00%	0	0	110	10980	1.00%	9.96%	-0.3	-1.18	No
Jul-02	0	9	0.00%	0	0	130	10866	1.20%	10.87%	-0.33	-1.2	No
Aug-02	0	9	0.00%	0	0	115	10785	1.07%	10.27%	-0.31	-1.19	No
Sep-02	0	8	0.00%	0	0	122	10666	1.14%	10.63%	-0.3	-1.18	No



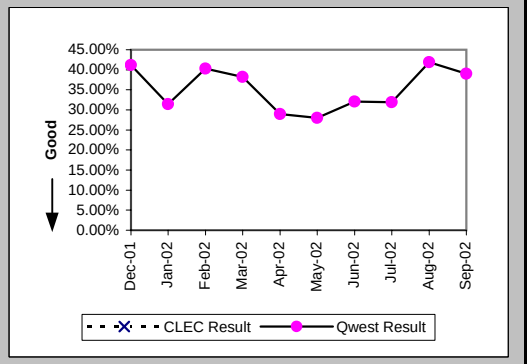
Trouble Rate (Percent) (MR-8*) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	11	0.00%	0	0	75	12080	0.62%	7.86%	-0.26	-1.16	No
Jan-02	0	11	0.00%	0	0	106	12396	0.86%	9.21%	-0.31	-1.19	No
Feb-02	0	10	0.00%	0	0	102	12464	0.82%	9.01%	-0.29	-1.17	No
Mar-02	0	10	0.00%	0	0	61	11642	0.52%	7.22%	-0.23	-1.14	No
Apr-02	0	9	0.00%	0	0	86	11358	0.76%	8.67%	-0.26	-1.16	No
May-02	0	9	0.00%	0	0	78	11164	0.70%	8.33%	-0.25	-1.15	No
Jun-02	0	9	0.00%	0	0	74	10980	0.67%	8.18%	-0.25	-1.15	No
Jul-02	0	9	0.00%	0	0	74	10866	0.68%	8.22%	-0.25	-1.15	No
Aug-02	0	9	0.00%	0	0	62	10785	0.57%	7.56%	-0.23	-1.14	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

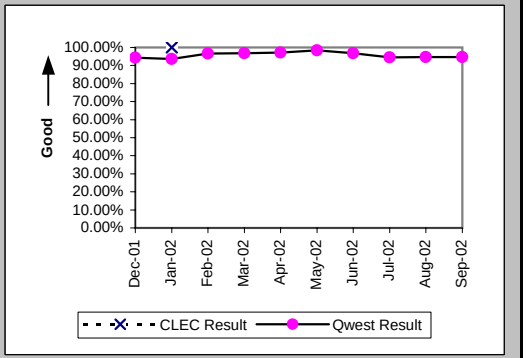
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						89	216	41.20%	49.22%			
Jan-02						83	264	31.44%	46.43%			
Feb-02						122	303	40.26%	49.04%			
Mar-02						70	183	38.25%	48.60%			
Apr-02						58	200	29.00%	45.38%			
May-02						47	168	27.98%	44.89%			
Jun-02						52	162	32.10%	46.69%			
Jul-02						61	191	31.94%	46.62%			
Aug-02						83	198	41.92%	49.34%			
Sep-02						78	200	39.00%	48.78%			



Checklist #14 - Resale - Qwest DSL Installation

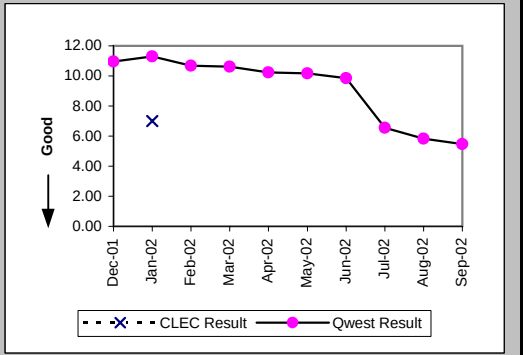
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						627	665	94.29%	23.21%			
Jan-02	2	2	100.00%	0	0	581	621	93.56%	24.55%	-0.37	-1.23	No
Feb-02						506	524	96.56%	18.21%			
Mar-02						544	562	96.80%	17.61%			
Apr-02						579	596	97.15%	16.65%			
May-02						526	535	98.32%	12.86%			
Jun-02						436	450	96.89%	17.36%			
Jul-02						577	611	94.44%	22.92%			
Aug-02						465	491	94.70%	22.39%			
Sep-02						430	454	94.71%	22.38%			



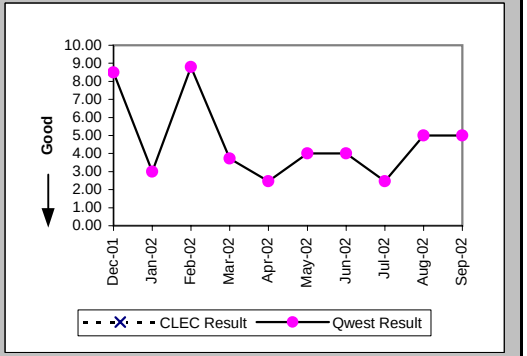
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7400	676	10.95	4.63			
Jan-02	14	2	7.00	0	0	7403	655	11.30	5.61	-1.08	-1.66	No
Feb-02						5771	540	10.69	5.99			
Mar-02						6057	571	10.61	4.81			
Apr-02						6177	603	10.24	2.40			
May-02						5445	536	10.16	2.70			
Jun-02						4495	456	9.86	2.37			
Jul-02						4005	611	6.55	2.68			
Aug-02						2881	494	5.83	4.52			
Sep-02						2495	456	5.47	1.92			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

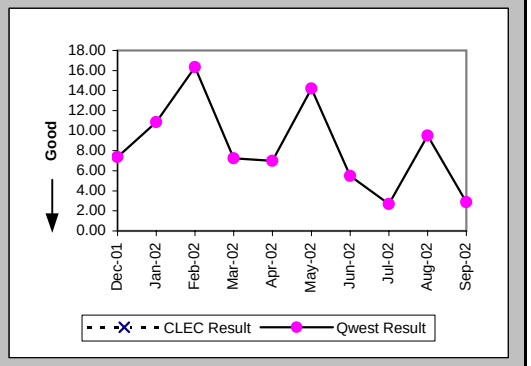
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						187	22	8.50	18.67			
Jan-02						84	28	3.00	4.01			
Feb-02						132	15	8.80	11.88			
Mar-02						56	15	3.73	5.90			
Apr-02						32	13	2.46	1.98			
May-02						16	4	4.00	3.46			
Jun-02						40	10	4.00	3.89			
Jul-02						64	26	2.46	1.92			
Aug-02						95	19	5.00	5.62			
Sep-02						75	15	5.00	4.58			



Checklist #14 - Resale - Qwest DSL Installation

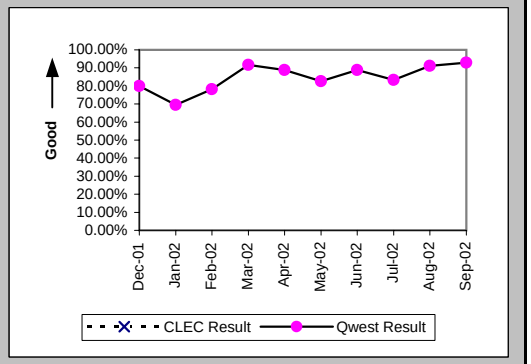
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						118	16	7.38	5.07			
Jan-02						141	13	10.85	13.86			
Feb-02						49	3	16.33	16.92			
Mar-02						29	4	7.25	5.62			
Apr-02						28	4	7.00	2.94			
May-02						71	5	14.20	11.52			
Jun-02						22	4	5.50	4.04			
Jul-02						16	6	2.67	1.86			
Aug-02						76	8	9.50	18.82			
Sep-02						20	7	2.86	2.04			



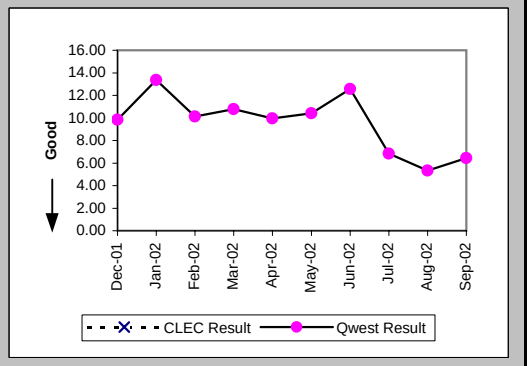
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	30	80.00%	40.00%			
Jan-02						16	23	69.57%	46.01%			
Feb-02						25	32	78.13%	41.34%			
Mar-02						33	36	91.67%	27.64%			
Apr-02						24	27	88.89%	31.43%			
May-02						19	23	82.61%	37.90%			
Jun-02						16	18	88.89%	31.43%			
Jul-02						25	30	83.33%	37.27%			
Aug-02						41	45	91.11%	28.46%			
Sep-02						26	28	92.86%	25.75%			



Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs

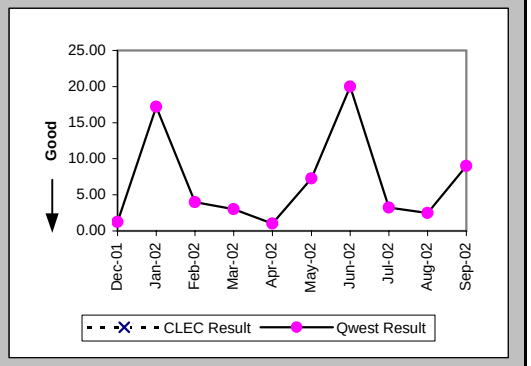
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						295	30	9.83	3.60			
Jan-02						307	23	13.35	9.87			
Feb-02						334	33	10.12	7.30			
Mar-02						388	36	10.78	7.95			
Apr-02						289	29	9.97	1.61			
May-02						271	26	10.42	3.95			
Jun-02						226	18	12.56	8.70			
Jul-02						212	31	6.84	3.41			
Aug-02						251	47	5.34	1.51			
Sep-02						180	28	6.43	3.17			



Checklist #14 - Resale - Qwest DSL Installation

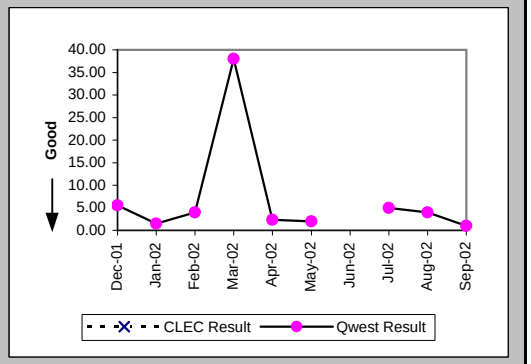
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5	4	1.25	0.50			
Jan-02						86	5	17.20	11.12			
Feb-02						16	4	4.00	6.00			
Mar-02						6	2	3.00	2.83			
Apr-02						1	1	1.00				
May-02						29	4	7.25	4.99			
Jun-02						40	2	20.00	24.04			
Jul-02						13	4	3.25	3.30			
Aug-02						5	2	2.50	0.71			
Sep-02						9	1	9.00				



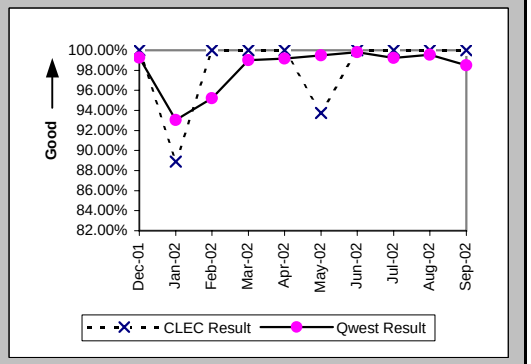
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						11	2	5.50	3.54			
Jan-02						3	2	1.50	0.71			
Feb-02						12	3	4.00	3.46			
Mar-02						38	1	38.00				
Apr-02						7	3	2.33	0.58			
May-02						2	1	2.00				
Jun-02												
Jul-02						10	2	5.00	2.83			
Aug-02						8	2	4.00	2.83			
Sep-02						1	1	1.00				



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

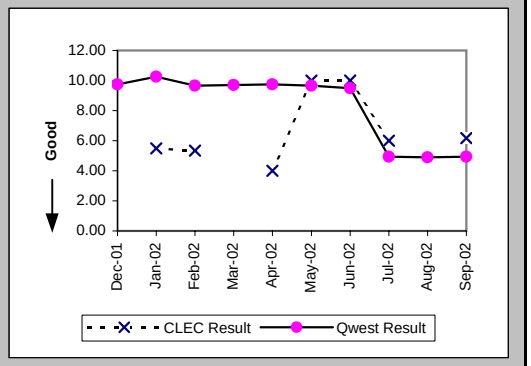
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	5	100.00%	0	0	3955	3984	99.27%	8.50%	-0.19	-1.12	No
Jan-02	8	9	88.89%	0	0	3791	4074	93.05%	25.42%	0.51	-0.69	No
Feb-02	7	7	100.00%	0	0	3412	3583	95.23%	21.32%	-0.59	-1.36	No
Mar-02	3	3	100.00%	0	0	3389	3423	99.01%	9.92%	-0.17	-1.11	No
Apr-02	4	4	100.00%	0	0	3835	3867	99.17%	9.06%	-0.18	-1.11	No
May-02	15	16	93.75%	0	0	3337	3354	99.49%	7.10%	1.74	0.06	Yes
Jun-02	4	4	100.00%	0	0	3690	3697	99.81%	4.35%	-0.09	-1.05	No
Jul-02	3	3	100.00%	0	0	4964	5003	99.22%	8.79%	-0.15	-1.09	No
Aug-02	3	3	100.00%	0	0	3924	3942	99.54%	6.74%	-0.12	-1.07	No
Sep-02	7	7	100.00%	0	0	3971	4031	98.51%	12.11%	-0.32	-1.2	No



Checklist #14 - Resale - Qwest DSL Installation

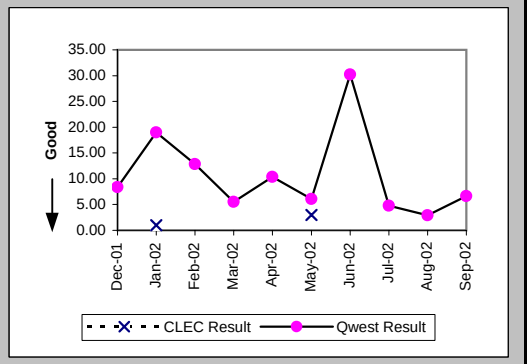
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13766	1413	9.74	2.11			
Jan-02	11	2	5.50	7	0	22339	2177	10.26	4.59	-1.47	-1.89	No
Feb-02	16	3	5.33	4	0	23155	2398	9.66	3.62	-2.07	-2.26	No
Mar-02						22229	2291	9.70	1.54			
Apr-02	4	1	4.00	3	0	24777	2544	9.74	2.05	-2.8	-2.7	No
May-02	30	3	10.00	13	0	20765	2149	9.66	1.62	-0.35	-1.21	No
Jun-02	20	2	10.00	2	0	21674	2282	9.50	2.93	2.29	0.39	Yes
Jul-02	6	1	6.00	2	0	12617	2559	4.93	0.49	2.58	0.57	Yes
Aug-02						12866	2630	4.89	0.68			
Sep-02	37	6	6.17	1	0	13558	2743	4.94	1.08	1.93	0.17	Yes



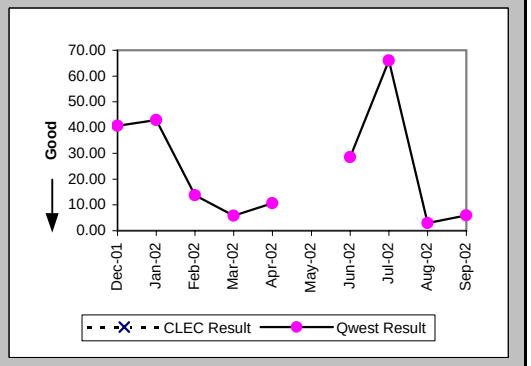
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						226	27	8.37	8.65			
Jan-02	1	1	1.00	0	0	5374	283	18.99	11.21	-1.6	-1.97	No
Feb-02						1721	134	12.84	8.52			
Mar-02						138	25	5.52	5.79			
Apr-02						135	13	10.38	17.53			
May-02	3	1	3.00	0	0	103	17	6.06	9.56	-0.31	-1.19	No
Jun-02						151	5	30.20	49.39			
Jul-02						139	29	4.79	12.24			
Aug-02						50	17	2.94	2.88			
Sep-02						278	42	6.62	5.23			



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches

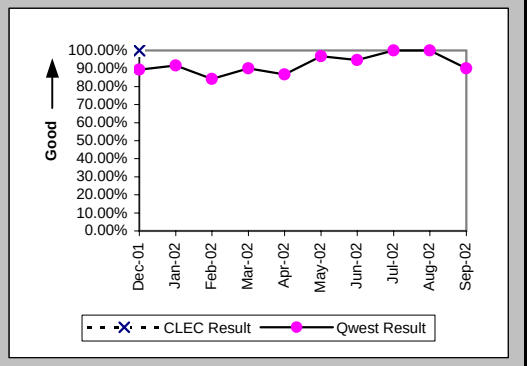
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						122	3	40.67	31.01			
Jan-02						43	1	43.00				
Feb-02						511	37	13.81	8.79			
Mar-02						53	9	5.89	2.93			
Apr-02						225	21	10.71	2.33			
May-02												
Jun-02						57	2	28.50	24.75			
Jul-02						132	2	66.00	89.10			
Aug-02						3	1	3.00				
Sep-02						12	2	6.00	5.66			



Checklist #14 - Resale - Qwest DSL Installation

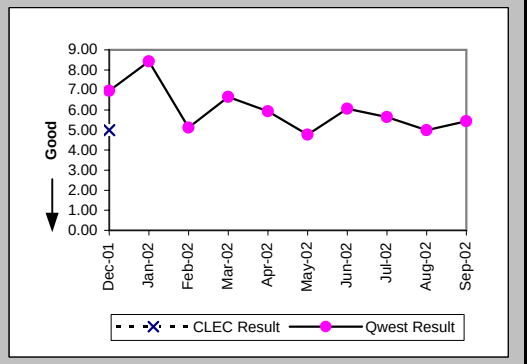
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	25	28	89.29%	30.93%	-0.34	-1.21	No
Jan-02						22	24	91.67%	27.64%			
Feb-02						16	19	84.21%	36.46%			
Mar-02						18	20	90.00%	30.00%			
Apr-02						13	15	86.67%	33.99%			
May-02						31	32	96.88%	17.40%			
Jun-02						18	19	94.74%	22.33%			
Jul-02						18	18	100.00%	0.00%			
Aug-02						11	11	100.00%	0.00%			
Sep-02						9	10	90.00%	30.00%			



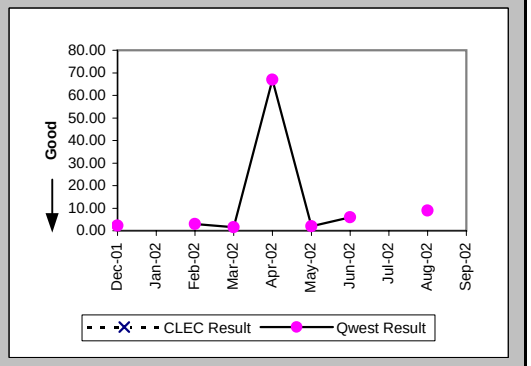
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	5	1	5.00	0	0	181	26	6.96	6.03	-0.32	-1.19	No
Jan-02						202	24	8.42	11.93			
Feb-02						87	17	5.12	4.24			
Mar-02						133	20	6.65	5.78			
Apr-02						83	14	5.93	3.81			
May-02						143	30	4.77	3.52			
Jun-02						109	18	6.06	3.84			
Jul-02						96	17	5.65	3.82			
Aug-02						55	11	5.00	3.79			
Sep-02						49	9	5.44	2.40			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

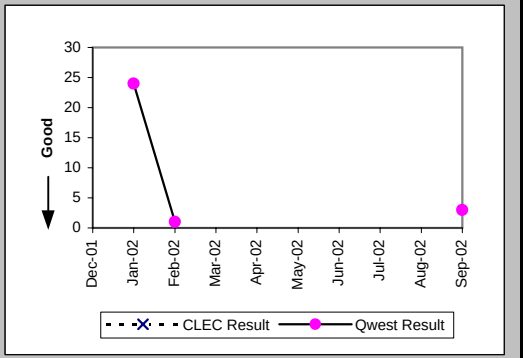
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7	3	2.33	1.53			
Jan-02												
Feb-02						6	2	3.00	1.41			
Mar-02						3	2	1.50	0.71			
Apr-02						134	2	67.00	93.34			
May-02						2	1	2.00				
Jun-02						6	1	6.00				
Jul-02												
Aug-02						9	1	9.00				
Sep-02												



Checklist #14 - Resale - Qwest DSL Installation

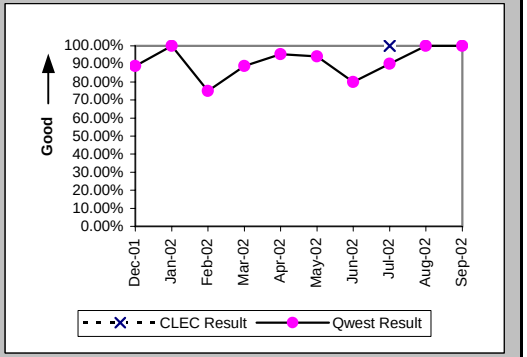
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						48	2	24.00	26.87			
Feb-02						1	1	1.00				
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02						3	1	3.00				



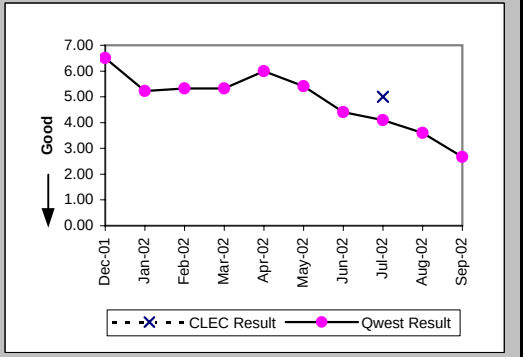
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	9	88.89%	31.43%			
Jan-02						10	10	100.00%	0.00%			
Feb-02						12	16	75.00%	43.30%			
Mar-02						8	9	88.89%	31.43%			
Apr-02						21	22	95.45%	20.83%			
May-02						16	17	94.12%	23.53%			
Jun-02						4	5	80.00%	40.00%			
Jul-02	1	1	100.00%	0	0	9	10	90.00%	30.00%	-0.32	-1.19	No
Aug-02						6	6	100.00%	0.00%			
Sep-02						7	7	100.00%	0.00%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

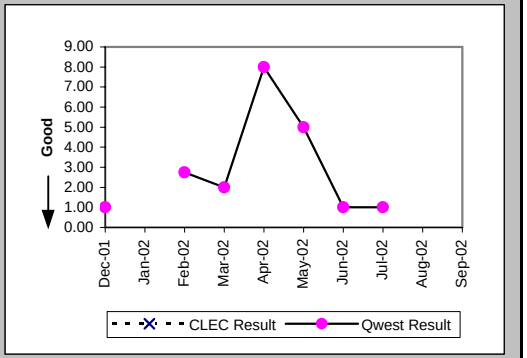
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						52	8	6.50	4.50			
Jan-02						47	9	5.22	4.35			
Feb-02						80	15	5.33	7.06			
Mar-02						48	9	5.33	3.46			
Apr-02						126	21	6.00	5.05			
May-02						92	17	5.41	3.91			
Jun-02						22	5	4.40	2.88			
Jul-02	5	1	5.00	0	0	41	10	4.10	3.21	0.48	-0.71	No
Aug-02						18	5	3.60	1.95			
Sep-02						16	6	2.67	1.63			



Checklist #14 - Resale - Qwest DSL Installation

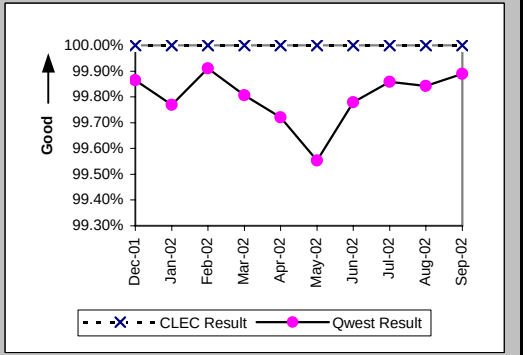
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	1.00				
Jan-02												
Feb-02						11	4	2.75	2.87			
Mar-02						2	1	2.00				
Apr-02						8	1	8.00				
May-02						5	1	5.00				
Jun-02						1	1	1.00				
Jul-02						1	1	1.00				
Aug-02												
Sep-02												



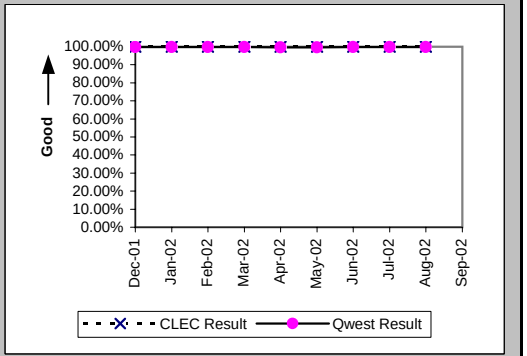
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	4422	4428	99.86%	3.68%	-0.1	-1.06	No
Jan-02	9	9	100.00%	0	0	4749	4760	99.77%	4.80%	-0.14	-1.09	No
Feb-02	9	9	100.00%	0	0	4487	4491	99.91%	2.98%	-0.09	-1.05	No
Mar-02	5	5	100.00%	0	0	4119	4127	99.81%	4.40%	-0.1	-1.06	No
Apr-02	4	4	100.00%	0	0	4288	4300	99.72%	5.28%	-0.11	-1.06	No
May-02	10	10	100.00%	0	0	4234	4253	99.55%	6.67%	-0.21	-1.13	No
Jun-02	10	10	100.00%	0	0	4072	4081	99.78%	4.69%	-0.15	-1.09	No
Jul-02	4	4	100.00%	0	0	4928	4935	99.86%	3.76%	-0.08	-1.05	No
Aug-02	4	4	100.00%	0	0	5081	5089	99.84%	3.96%	-0.08	-1.05	No
Sep-02	5	5	100.00%	0	0	4514	4519	99.89%	3.32%	-0.07	-1.05	No



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

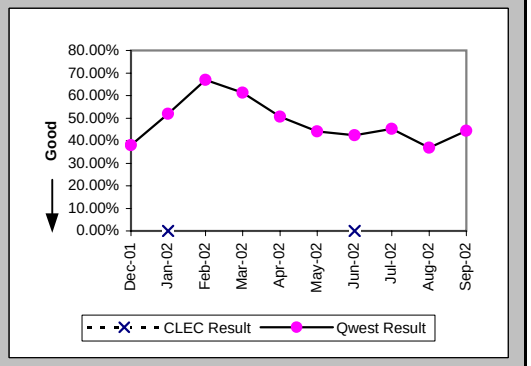
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	8	8	100.00%	0	0	4424	4428	99.91%	3.00%	-0.08	-1.05	No
Jan-02	9	9	100.00%	0	0	4751	4760	99.81%	4.34%	-0.13	-1.08	No
Feb-02	9	9	100.00%	0	0	4487	4491	99.91%	2.98%	-0.09	-1.05	No
Mar-02	5	5	100.00%	0	0	4120	4127	99.83%	4.11%	-0.09	-1.06	No
Apr-02	4	4	100.00%	0	0	4288	4300	99.72%	5.28%	-0.11	-1.06	No
May-02	10	10	100.00%	0	0	4236	4253	99.60%	6.31%	-0.2	-1.12	No
Jun-02	10	10	100.00%	0	0	4076	4081	99.88%	3.50%	-0.11	-1.07	No
Jul-02	4	4	100.00%	0	0	4929	4935	99.88%	3.48%	-0.07	-1.04	No
Aug-02	4	4	100.00%	0	0	5082	5089	99.86%	3.71%	-0.07	-1.05	No
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

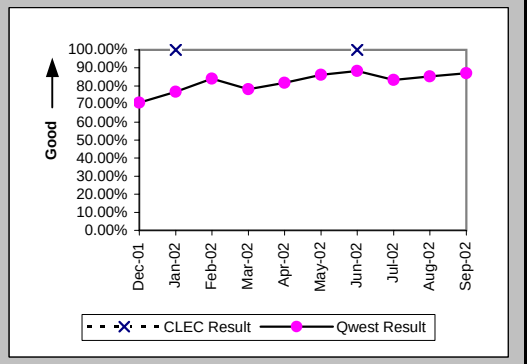
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						149	392	38.01%	48.54%			
Jan-02	0	1	0.00%	0	0	287	553	51.90%	49.96%	-1.04	-1.63	No
Feb-02						374	559	66.91%	47.06%			
Mar-02						285	465	61.29%	48.71%			
Apr-02						185	365	50.68%	50.00%			
May-02						230	522	44.06%	49.65%			
Jun-02	0	1	0.00%	0	0	184	434	42.40%	49.42%	-0.86	-1.52	No
Jul-02						253	560	45.18%	49.77%			
Aug-02						233	633	36.81%	48.23%			
Sep-02						224	505	44.36%	49.68%			



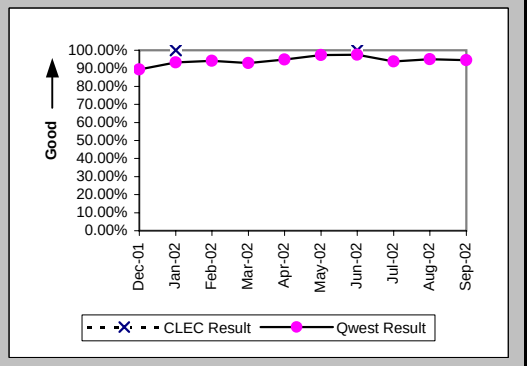
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						109	154	70.78%	45.48%			
Jan-02	1	1	100.00%	0	0	126	164	76.83%	42.19%	-0.55	-1.33	No
Feb-02						100	119	84.03%	36.63%			
Mar-02						100	128	78.13%	41.34%			
Apr-02						94	115	81.74%	38.63%			
May-02						162	188	86.17%	34.52%			
Jun-02	1	1	100.00%	0	0	173	196	88.27%	32.18%	-0.36	-1.22	No
Jul-02						175	210	83.33%	37.27%			
Aug-02						239	280	85.36%	35.35%			
Sep-02						174	200	87.00%	33.63%			



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

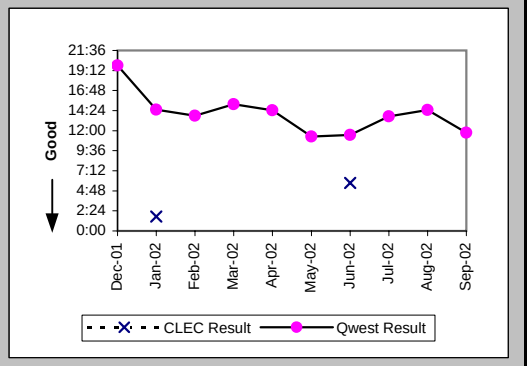
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						142	159	89.31%	30.90%			
Jan-02	1	1	100.00%	0	0	153	164	93.29%	25.01%	-0.27	-1.16	No
Feb-02						113	120	94.17%	23.44%			
Mar-02						119	128	92.97%	25.57%			
Apr-02						110	116	94.83%	22.15%			
May-02						183	188	97.34%	16.09%			
Jun-02	1	1	100.00%	0	0	191	196	97.45%	15.77%	-0.16	-1.1	No
Jul-02						197	210	93.81%	24.10%			
Aug-02						268	282	95.04%	21.72%			
Sep-02						189	200	94.50%	22.80%			



Checklist #14 - Resale - Qwest DSL Repair

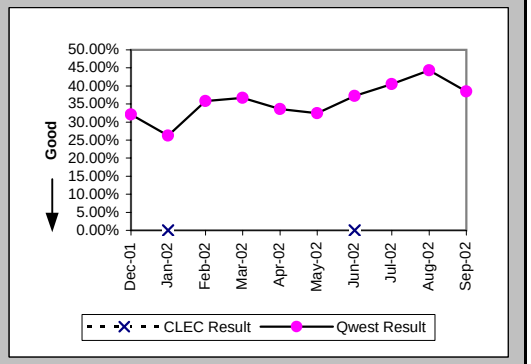
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3149:59	159	19:49	25:45			
Jan-02	1:44	1	1:44	0	0	2383:54	164	14:32	18:47	-0.68	-1.41	No
Feb-02						1656:44	120	13:48	21:26			
Mar-02						1938:24	128	15:09	20:00			
Apr-02						1675:58	116	14:27	22:32			
May-02						2128:04	188	11:19	20:09			
Jun-02	5:44	1	5:44	0	0	2249:25	196	11:29	13:26	-0.43	-1.26	No
Jul-02						2882:12	210	13:43	17:37			
Aug-02						4077:53	282	14:28	31:07			
Sep-02						2348:48	200	11:45	22:16			



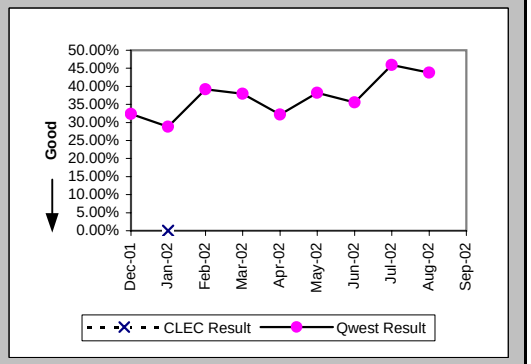
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						51	159	32.08%	46.68%			
Jan-02	0	1	0.00%	0	0	43	164	26.22%	43.98%	-0.59	-1.36	No
Feb-02						43	120	35.83%	47.95%			
Mar-02						47	128	36.72%	48.20%			
Apr-02						39	116	33.62%	47.24%			
May-02						61	188	32.45%	46.82%			
Jun-02	0	1	0.00%	0	0	73	196	37.24%	48.35%	-0.77	-1.47	No
Jul-02						85	210	40.48%	49.08%			
Aug-02						125	282	44.33%	49.68%			
Sep-02						77	200	38.50%	48.66%			



Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

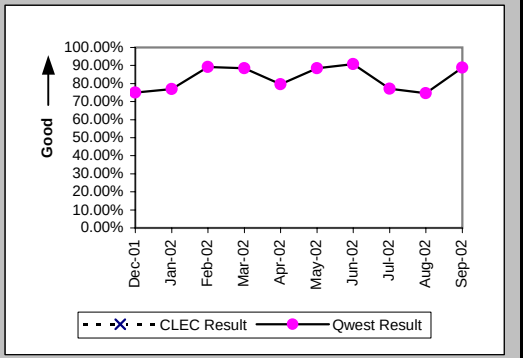
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						32	99	32.32%	46.77%			
Jan-02	0	1	0.00%	0	0	30	104	28.85%	45.30%	-0.63	-1.39	No
Feb-02						29	74	39.19%	48.82%			
Mar-02						30	79	37.97%	48.53%			
Apr-02						29	90	32.22%	46.73%			
May-02						42	110	38.18%	48.58%			
Jun-02						38	107	35.51%	47.86%			
Jul-02						62	135	45.93%	49.83%			
Aug-02						92	210	43.81%	49.62%			
Sep-02												



Checklist #14 - Resale - Qwest DSL Repair

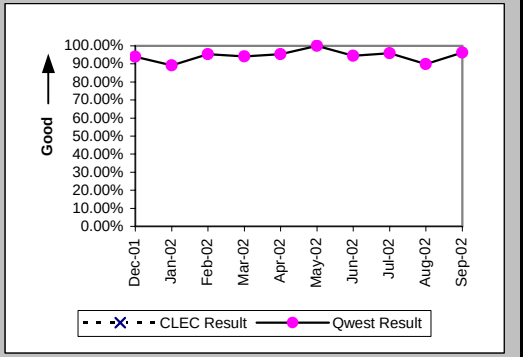
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						63	84	75.00%	43.30%			
Jan-02						77	100	77.00%	42.08%			
Feb-02						58	65	89.23%	31.00%			
Mar-02						46	52	88.46%	31.95%			
Apr-02						51	64	79.69%	40.23%			
May-02						92	104	88.46%	31.95%			
Jun-02						49	54	90.74%	28.99%			
Jul-02						74	96	77.08%	42.03%			
Aug-02						88	118	74.58%	43.54%			
Sep-02						72	81	88.89%	31.43%			



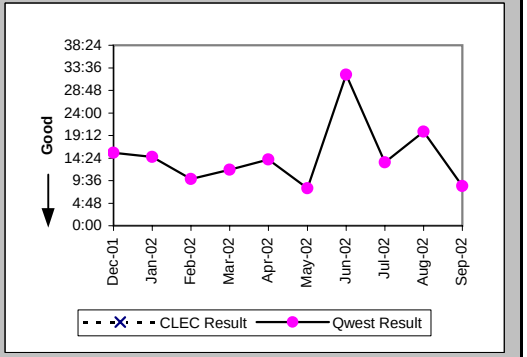
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						79	84	94.05%	23.66%			
Jan-02						91	102	89.22%	31.02%			
Feb-02						62	65	95.38%	20.98%			
Mar-02						49	52	94.23%	23.32%			
Apr-02						61	64	95.31%	21.14%			
May-02						104	104	100.00%	0.00%			
Jun-02						51	54	94.44%	22.91%			
Jul-02						93	97	95.88%	19.88%			
Aug-02						106	118	89.83%	30.22%			
Sep-02						78	81	96.30%	18.89%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

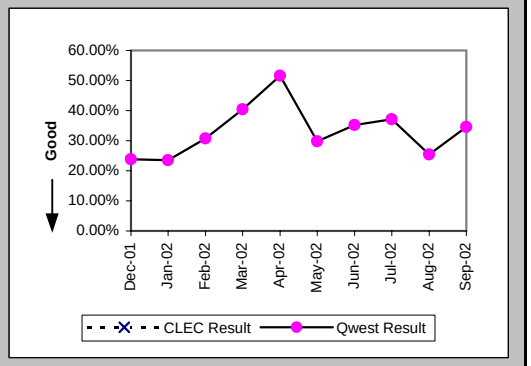
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1302:06	84	15:30	18:54			
Jan-02						1492:03	102	14:38	20:42			
Feb-02						646:54	65	9:57	14:49			
Mar-02						618:50	52	11:54	15:44			
Apr-02						901:27	64	14:05	19:35			
May-02						825:05	104	7:56	11:11			
Jun-02						1737:17	54	32:10	155:14			
Jul-02						1307:20	97	13:29	15:54			
Aug-02						2357:37	118	19:59	32:10			
Sep-02						681:59	81	8:25	17:12			



Checklist #14 - Resale - Qwest DSL Repair

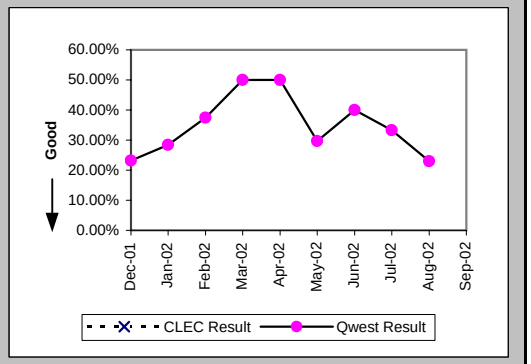
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	84	23.81%	42.59%			
Jan-02						24	102	23.53%	42.42%			
Feb-02						20	65	30.77%	46.15%			
Mar-02						21	52	40.38%	49.07%			
Apr-02						33	64	51.56%	49.98%			
May-02						31	104	29.81%	45.74%			
Jun-02						19	54	35.19%	47.75%			
Jul-02						36	97	37.11%	48.31%			
Aug-02						30	118	25.42%	43.54%			
Sep-02						28	81	34.57%	47.56%			



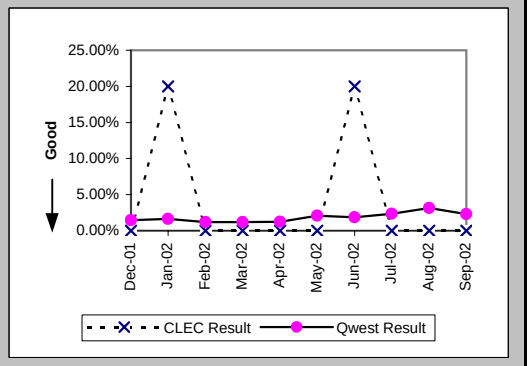
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	56	23.21%	42.22%			
Jan-02						19	67	28.36%	45.07%			
Feb-02						18	48	37.50%	48.41%			
Mar-02						16	32	50.00%	50.00%			
Apr-02						23	46	50.00%	50.00%			
May-02						16	54	29.63%	45.66%			
Jun-02						14	35	40.00%	48.99%			
Jul-02						18	54	33.33%	47.14%			
Aug-02						20	87	22.99%	42.08%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

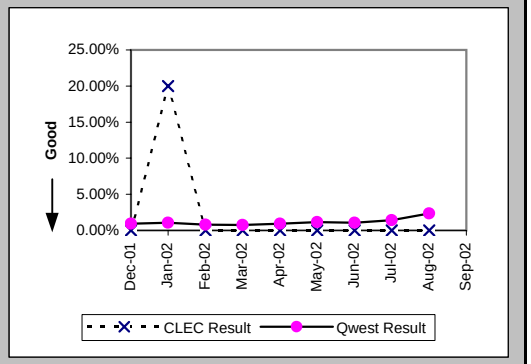
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	243	16864	1.44%	11.92%	-0.27	-1.16	No
Jan-02	1	5	20.00%	0	0	266	16018	1.66%	12.78%	1.74	0.06	Yes
Feb-02	0	5	0.00%	0	0	185	15470	1.20%	10.87%	-0.25	-1.15	No
Mar-02	0	6	0.00%	0	0	180	14948	1.20%	10.91%	-0.27	-1.16	No
Apr-02	0	5	0.00%	0	0	180	14495	1.24%	11.07%	-0.25	-1.15	No
May-02	0	5	0.00%	0	0	292	13994	2.09%	14.29%	-0.33	-1.2	No
Jun-02	1	5	20.00%	0	0	250	13548	1.85%	13.46%	1.69	0.03	Yes
Jul-02	0	6	0.00%	0	0	307	13146	2.34%	15.10%	-0.38	-1.23	No
Aug-02	0	6	0.00%	0	0	400	12687	3.15%	17.47%	-0.44	-1.27	No
Sep-02	0	5	0.00%	0	0	281	12308	2.28%	14.94%	-0.34	-1.21	No



Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

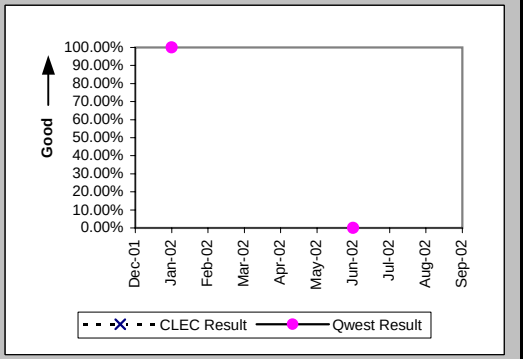
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	5	0.00%	0	0	155	16864	0.92%	9.54%	-0.22	-1.13	No
Jan-02	1	5	20.00%	0	0	171	16018	1.07%	10.28%	1.94	0.18	Yes
Feb-02	0	5	0.00%	0	0	122	15470	0.79%	8.85%	-0.2	-1.12	No
Mar-02	0	6	0.00%	0	0	111	14948	0.74%	8.59%	-0.21	-1.13	No
Apr-02	0	5	0.00%	0	0	136	14495	0.94%	9.64%	-0.22	-1.13	No
May-02	0	5	0.00%	0	0	164	13994	1.17%	10.76%	-0.24	-1.15	No
Jun-02	0	5	0.00%	0	0	142	13548	1.05%	10.18%	-0.23	-1.14	No
Jul-02	0	6	0.00%	0	0	189	13146	1.44%	11.90%	-0.3	-1.18	No
Aug-02	0	6	0.00%	0	0	297	12687	2.34%	15.12%	-0.38	-1.23	No
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

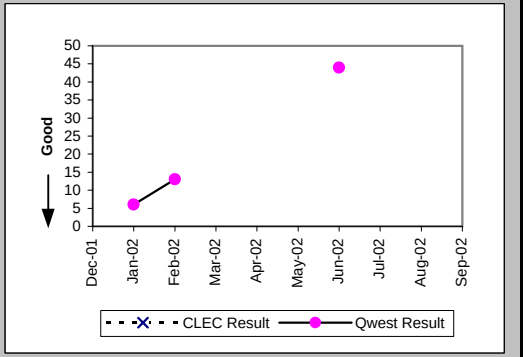
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						1	1	100.00%	0.00%			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						0	1	0.00%	0.00%			
Jul-02												
Aug-02												
Sep-02												



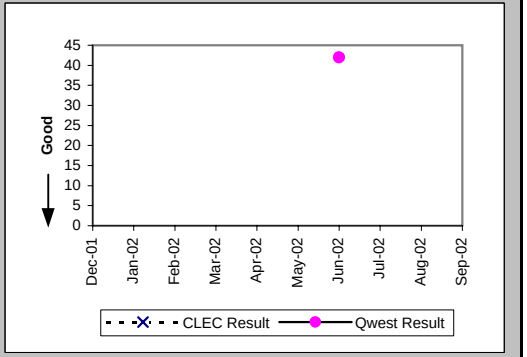
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						6	1	6.00				
Feb-02						13	1	13.00				
Mar-02												
Apr-02												
May-02												
Jun-02						44	1	44.00				
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

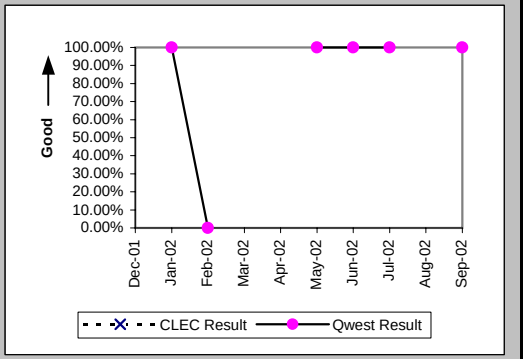
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

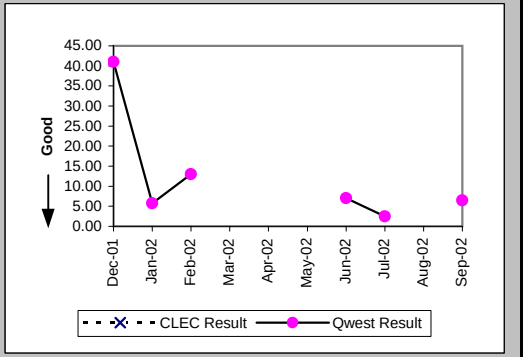
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12	12	100.00%	0.00%			
Feb-02						0	1	0.00%	0.00%			
Mar-02												
Apr-02												
May-02						1	1	100.00%	0.00%			
Jun-02						1	1	100.00%	0.00%			
Jul-02						1	1	100.00%	0.00%			
Aug-02												
Sep-02						3	3	100.00%	0.00%			



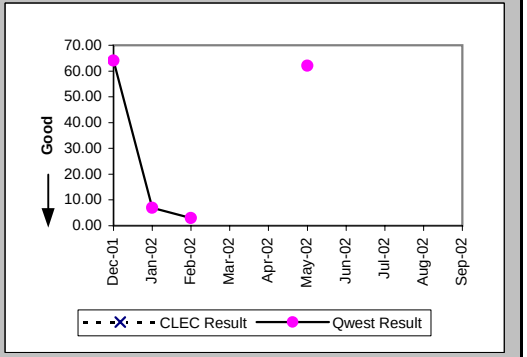
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						82	2	41.00	46.67			
Jan-02						69	12	5.75	3.49			
Feb-02						26	2	13.00	0.00			
Mar-02												
Apr-02												
May-02												
Jun-02						14	2	7.00	2.83			
Jul-02						5	2	2.50	3.54			
Aug-02												
Sep-02						13	2	6.50	4.95			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

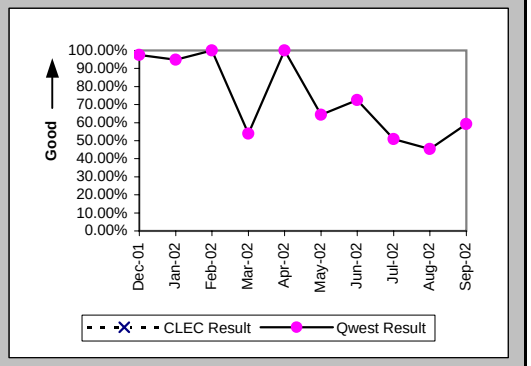
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						64	1	64.00				
Jan-02						7	1	7.00				
Feb-02						3	1	3.00				
Mar-02												
Apr-02												
May-02						1240	20	62.00	0.00			
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - Primary ISDN Installation

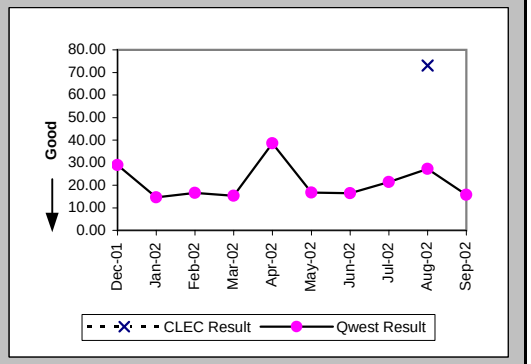
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	41	97.56%	15.43%			
Jan-02						73	77	94.81%	22.19%			
Feb-02						92	92	100.00%	0.00%			
Mar-02						14	26	53.85%	49.85%			
Apr-02						4	4	100.00%	0.00%			
May-02						9	14	64.29%	47.92%			
Jun-02						29	40	72.50%	44.65%			
Jul-02						29	57	50.88%	49.99%			
Aug-02						10	22	45.45%	49.79%			
Sep-02						16	27	59.26%	49.14%			



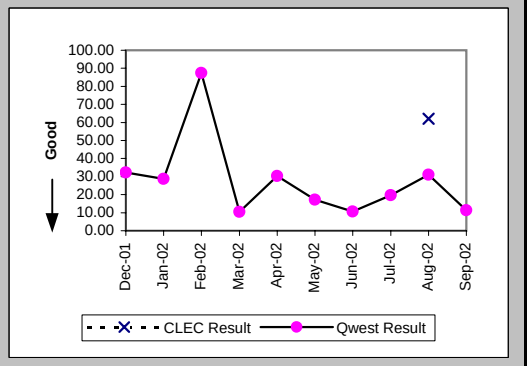
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2262	78	29.00	27.18			
Jan-02						1267	87	14.56	21.85			
Feb-02						1112	67	16.60	26.75			
Mar-02						565	37	15.27	10.48			
Apr-02						657	17	38.65	25.03			
May-02						367	22	16.68	15.30			
Jun-02						627	38	16.50	8.78			
Jul-02						1632	76	21.47	14.58			
Aug-02	73	1	73.00	0	0	1196	44	27.18	24.13	1.6	-0.03	No
Sep-02						552	35	15.77	15.53			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

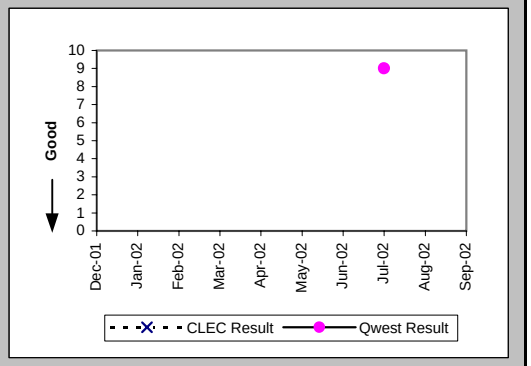
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						614	19	32.32	61.08			
Jan-02						403	14	28.79	18.84			
Feb-02						262	3	87.33	65.25			
Mar-02						179	17	10.53	13.26			
Apr-02						303	10	30.30	2.87			
May-02						120	7	17.14	25.94			
Jun-02						171	16	10.69	8.37			
Jul-02						785	40	19.62	15.06			
Aug-02	62	1	62.00	0	0	745	24	31.04	23.12	1.38	-0.16	No
Sep-02						181	16	11.31	14.23			



Checklist #14 - Resale - Primary ISDN Installation

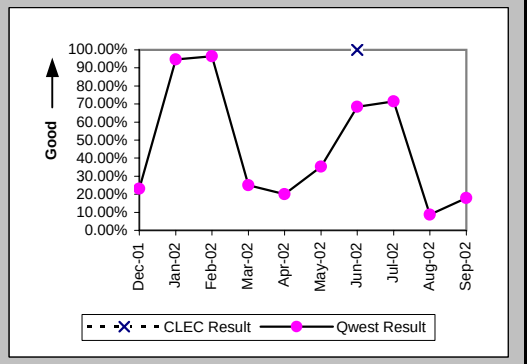
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02						9	1	9.00				
Aug-02												
Sep-02												



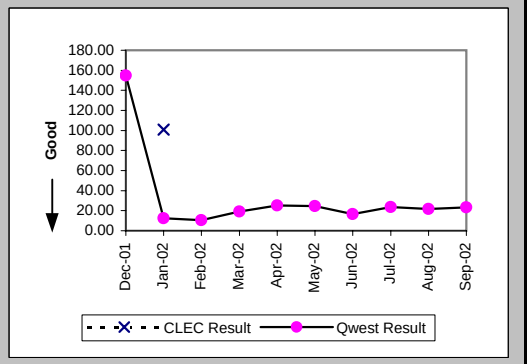
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	26	23.08%	42.13%			
Jan-02						18	19	94.74%	22.33%			
Feb-02						27	28	96.43%	18.56%			
Mar-02						2	8	25.00%	43.30%			
Apr-02						1	5	20.00%	40.00%			
May-02						6	17	35.29%	47.79%			
Jun-02	1	1	100.00%	0	0	13	19	68.42%	46.48%	-0.66	-1.4	No
Jul-02						10	14	71.43%	45.18%			
Aug-02						5	57	8.77%	28.29%			
Sep-02						5	28	17.86%	38.30%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

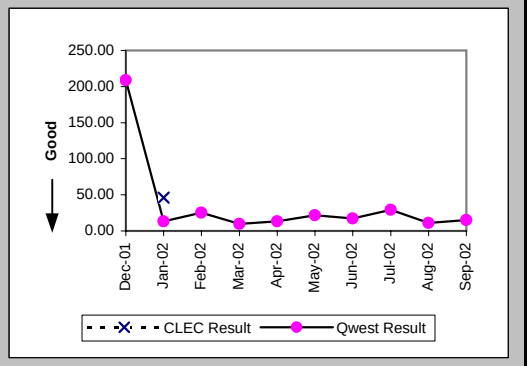
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6034	39	154.72	125.90			
Jan-02	303	3	101.00	0	0	326	26	12.54	7.40	3.72	1.26	Yes
Feb-02						315	30	10.50	9.60			
Mar-02						228	12	19.00	5.80			
Apr-02						228	9	25.33	14.66			
May-02						1027	42	24.45	41.82			
Jun-02						564	34	16.59	11.06			
Jul-02						592	25	23.68	26.76			
Aug-02						1458	67	21.76	12.95			
Sep-02						750	32	23.44	9.75			



Checklist #14 - Resale - Primary ISDN Installation

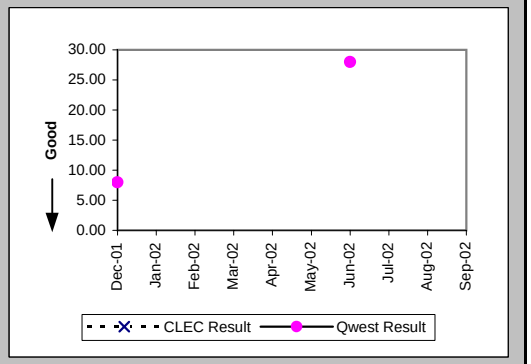
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						5008	24	208.67	95.09			
Jan-02	138	3	46.00	0	0	67	5	13.40	10.55	2.37	0.44	Yes
Feb-02						76	3	25.33	10.79			
Mar-02						169	17	9.94	3.53			
Apr-02						227	17	13.35	3.20			
May-02						658	30	21.93	45.49			
Jun-02						225	13	17.31	9.29			
Jul-02						322	11	29.27	30.95			
Aug-02						740	66	11.21	11.98			
Sep-02						418	28	14.93	8.51			



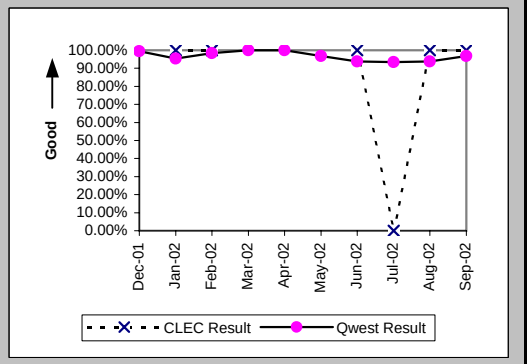
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	1	8.00				
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						28	1	28.00				
Jul-02												
Aug-02												
Sep-02												



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

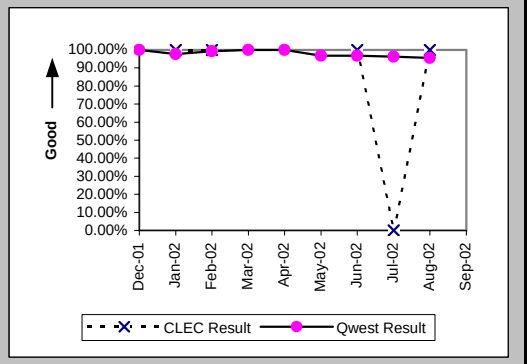
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						187	188	99.47%	7.27%			
Jan-02	2	2	100.00%	0	0	122	128	95.31%	21.14%	-0.31	-1.19	No
Feb-02	2	2	100.00%	0	0	130	132	98.48%	12.22%	-0.17	-1.11	No
Mar-02						93	93	100.00%	0.00%			
Apr-02						46	46	100.00%	0.00%			
May-02						61	63	96.83%	17.53%			
Jun-02	1	1	100.00%	0	0	90	96	93.75%	24.21%	-0.26	-1.16	No
Jul-02	0	1	0.00%	0	0	99	106	93.40%	24.83%	1.82	0.11	Yes
Aug-02	1	1	100.00%	0	0	106	113	93.81%	24.11%	-0.26	-1.16	No
Sep-02	1	1	100.00%	0	0	92	95	96.84%	17.49%	-0.18	-1.11	No



Checklist #14 - Resale - Primary ISDN Installation

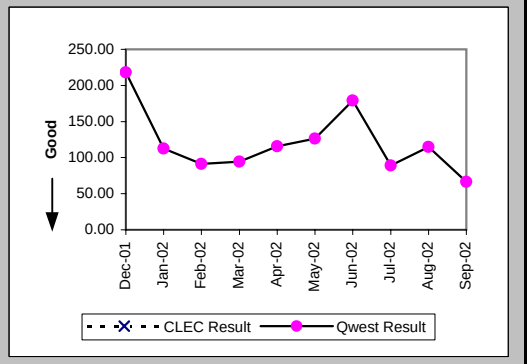
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						188	188	100.00%	0.00%			
Jan-02	2	2	100.00%	0	0	125	128	97.66%	15.13%	-0.22	-1.13	No
Feb-02	2	2	100.00%	0	0	131	132	99.24%	8.67%	-0.12	-1.07	No
Mar-02						93	93	100.00%	0.00%			
Apr-02						46	46	100.00%	0.00%			
May-02						61	63	96.83%	17.53%			
Jun-02	1	1	100.00%	0	0	93	96	96.88%	17.40%	-0.18	-1.11	No
Jul-02	0	1	0.00%	0	0	102	106	96.23%	19.06%	2.04	0.24	Yes
Aug-02	1	1	100.00%	0	0	108	113	95.58%	20.56%	-0.21	-1.13	No
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

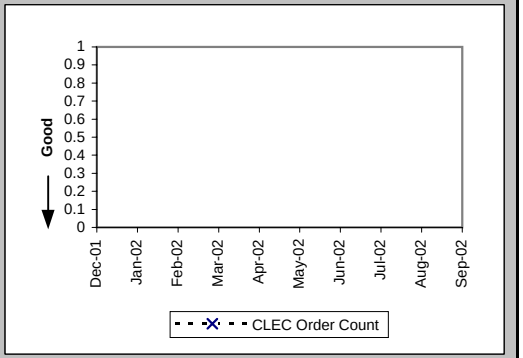
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24422	112	218.05	56.88			
Jan-02						27241	242	112.57	124.69			
Feb-02						34162	375	91.10	114.70			
Mar-02						42601	451	94.46	111.61			
Apr-02						52377	452	115.88	111.85			
May-02						65456	518	126.36	109.68			
Jun-02						54802	306	179.09	132.87			
Jul-02						10714	120	89.28	52.69			
Aug-02						12415	108	114.95	55.86			
Sep-02						799	12	66.58	83.83			



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)

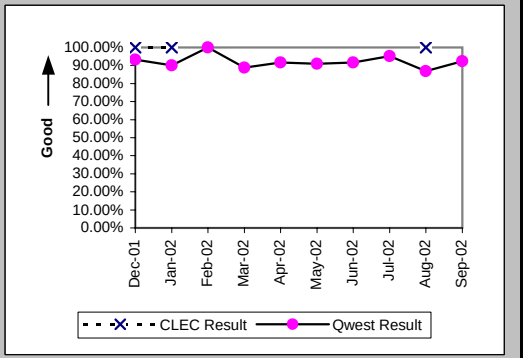
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Primary ISDN Repair

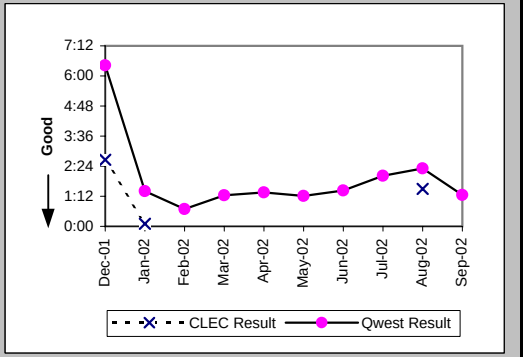
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	1	100.00%	0	0	14	15	93.33%	24.94%	-0.26	-1.16	No
Jan-02	1	1	100.00%	0	0	18	20	90.00%	30.00%	-0.33	-1.2	No
Feb-02						12	12	100.00%	0.00%			
Mar-02						8	9	88.89%	31.43%			
Apr-02						11	12	91.67%	27.64%			
May-02						10	11	90.91%	28.75%			
Jun-02						11	12	91.67%	27.64%			
Jul-02						20	21	95.24%	21.30%			
Aug-02	1	1	100.00%	0	0	20	23	86.96%	33.68%	-0.38	-1.23	No
Sep-02						12	13	92.31%	26.65%			



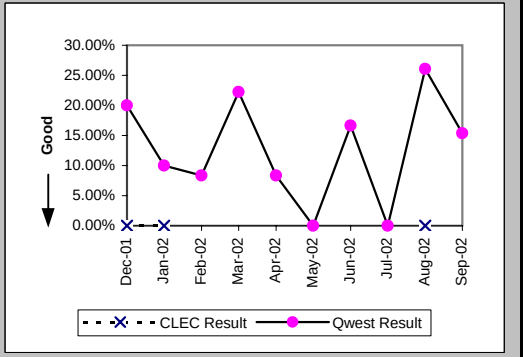
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2:39	1	2:39	0	0	96:14	15	6:25	19:18	-0.19	-1.11	No
Jan-02	0:06	1	0:06	0	0	28:05	20	1:24	2:30	-0.51	-1.31	No
Feb-02						8:14	12	0:41	0:36			
Mar-02						11:08	9	1:14	1:46			
Apr-02						16:16	12	1:21	2:48			
May-02						13:23	11	1:13	1:35			
Jun-02						17:15	12	1:26	2:41			
Jul-02						42:28	21	2:01	4:54			
Aug-02	1:30	1	1:30	0	0	53:08	23	2:19	5:10	-0.15	-1.09	No
Sep-02						16:15	13	1:15	2:39			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

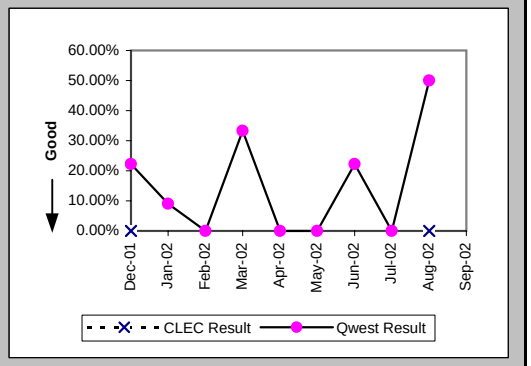
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	3	15	20.00%	40.00%	-0.48	-1.29	No
Jan-02	0	1	0.00%	0	0	2	20	10.00%	30.00%	-0.33	-1.2	No
Feb-02						1	12	8.33%	27.64%			
Mar-02						2	9	22.22%	41.57%			
Apr-02						1	12	8.33%	27.64%			
May-02						0	11	0.00%	0.00%			
Jun-02						2	12	16.67%	37.27%			
Jul-02						0	21	0.00%	0.00%			
Aug-02	0	1	0.00%	0	0	6	23	26.09%	43.91%	-0.58	-1.35	No
Sep-02						2	13	15.38%	36.08%			



Checklist #14 - Resale - Primary ISDN Repair

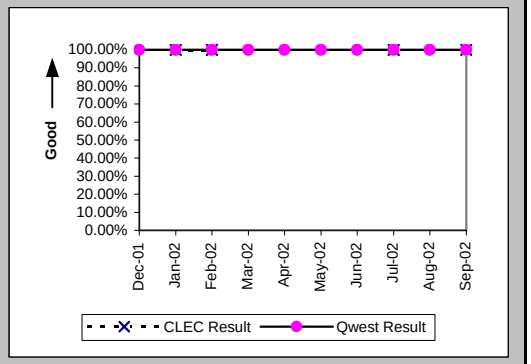
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	2	9	22.22%	41.57%	-0.51	-1.31	No
Jan-02						1	11	9.09%	28.75%			
Feb-02						0	5	0.00%	0.00%			
Mar-02						2	6	33.33%	47.14%			
Apr-02						0	5	0.00%	0.00%			
May-02						0	9	0.00%	0.00%			
Jun-02						2	9	22.22%	41.57%			
Jul-02						0	11	0.00%	0.00%			
Aug-02	0	1	0.00%	0	0	5	10	50.00%	50.00%	-0.95	-1.58	No
Sep-02												



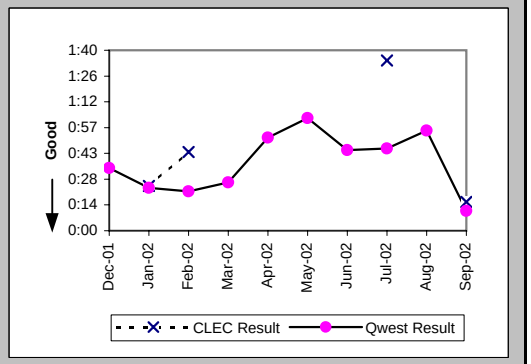
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						8	8	100.00%	0.00%			
Jan-02	3	3	100.00%	0	0	12	12	100.00%	N/A	N/A	N/A	
Feb-02	2	2	100.00%	1	0	7	7	100.00%	N/A	N/A	N/A	
Mar-02						6	6	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						11	11	100.00%	0.00%			
Jul-02	1	1	100.00%	2	0	8	8	100.00%	N/A	N/A	N/A	
Aug-02						10	10	100.00%	0.00%			
Sep-02	1	1	100.00%	0	0	3	3	100.00%	N/A	N/A	N/A	



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

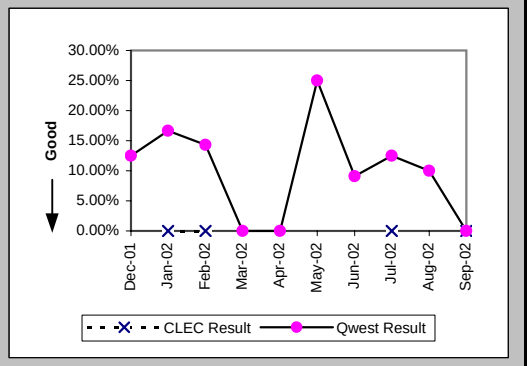
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4:40	8	0:35	0:25			
Jan-02	1:15	3	0:25	0	0	4:43	12	0:24	0:31	0.62	-0.62	No
Feb-02	1:27	2	0:44	1	0	2:34	7	0:22	0:15	0.96	-0.42	No
Mar-02						2:42	6	0:27	0:14			
Apr-02						1:43	2	0:52	1:11			
May-02						8:25	8	1:03	1:15			
Jun-02						8:18	11	0:45	0:46			
Jul-02	1:35	1	1:35	2	0	6:08	8	0:46	0:42	0.52	-0.68	No
Aug-02						9:24	10	0:56	1:15			
Sep-02	0:16	1	0:16	0	0	0:32	3	0:11	0:04	3.72	1.26	Yes



Checklist #14 - Resale - Primary ISDN Repair

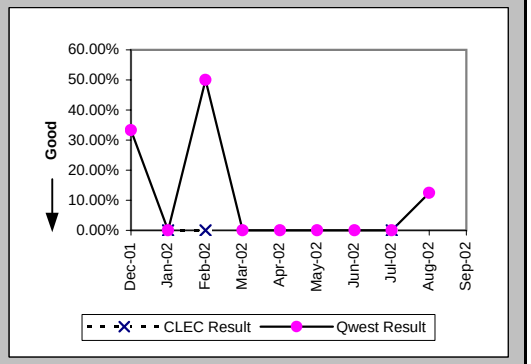
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	8	12.50%	33.07%			
Jan-02	0	3	0.00%	0	0	2	12	16.67%	37.27%	-0.69	-1.42	No
Feb-02	0	2	0.00%	1	0	1	7	14.29%	34.99%	-0.51	-1.31	No
Mar-02						0	6	0.00%	0.00%			
Apr-02						0	2	0.00%	0.00%			
May-02						2	8	25.00%	43.30%			
Jun-02						1	11	9.09%	28.75%			
Jul-02	0	1	0.00%	2	0	1	8	12.50%	33.07%	-0.36	-1.22	No
Aug-02						1	10	10.00%	30.00%			
Sep-02	0	1	0.00%	0	0	0	3	0.00%	N/A	N/A	N/A	



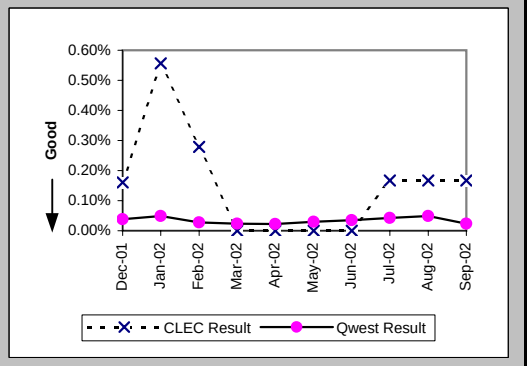
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	3	33.33%	47.14%			
Jan-02	0	1	0.00%	0	0	0	4	0.00%	N/A	N/A	N/A	
Feb-02	0	1	0.00%	1	0	1	2	50.00%	50.00%	-0.82	-1.5	No
Mar-02						0	2	0.00%	0.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						0	2	0.00%	0.00%			
Jun-02						0	6	0.00%	0.00%			
Jul-02	0	1	0.00%	2	0	0	2	0.00%	N/A	N/A	N/A	
Aug-02						1	8	12.50%	33.07%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

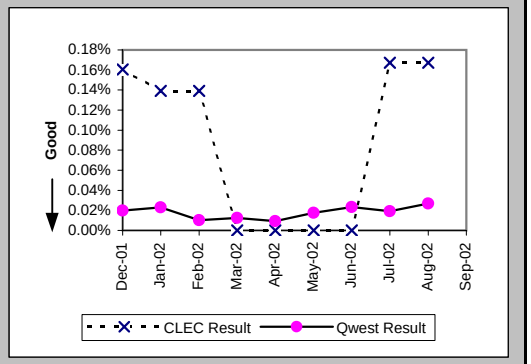
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	623	0.16%	0	0	23	60252	0.04%	1.95%	1.56	-0.05	No
Jan-02	4	719	0.56%	0	0	32	65254	0.05%	2.21%	6.11	2.71	Yes
Feb-02	2	719	0.28%	3	0	19	67726	0.03%	1.67%	3.98	1.42	Yes
Mar-02	0	670	0.00%	0	0	15	63878	0.02%	1.53%	-0.39	-1.24	No
Apr-02	0	670	0.00%	0	0	14	64051	0.02%	1.48%	-0.38	-1.23	No
May-02	0	646	0.00%	0	0	19	63355	0.03%	1.73%	-0.44	-1.27	No
Jun-02	0	622	0.00%	0	0	23	64605	0.04%	1.89%	-0.47	-1.28	No
Jul-02	1	598	0.17%	3	0	29	67999	0.04%	2.06%	1.47	-0.11	No
Aug-02	1	598	0.17%	0	0	33	67496	0.05%	2.21%	1.3	-0.21	No
Sep-02	1	598	0.17%	0	0	16	67598	0.02%	1.54%	2.27	0.38	Yes



Checklist #14 - Resale - Primary ISDN Repair

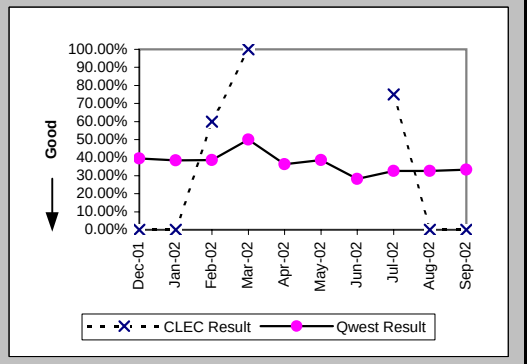
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	623	0.16%	0	0	12	60252	0.02%	1.41%	2.47	0.5	Yes
Jan-02	1	719	0.14%	0	0	15	65254	0.02%	1.52%	2.04	0.24	Yes
Feb-02	1	719	0.14%	3	0	7	67726	0.01%	1.02%	3.38	1.05	Yes
Mar-02	0	670	0.00%	0	0	8	63878	0.01%	1.12%	-0.29	-1.18	No
Apr-02	0	670	0.00%	0	0	6	64051	0.01%	0.97%	-0.25	-1.15	No
May-02	0	646	0.00%	0	0	11	63355	0.02%	1.32%	-0.33	-1.2	No
Jun-02	0	622	0.00%	0	0	15	64605	0.02%	1.52%	-0.38	-1.23	No
Jul-02	1	598	0.17%	3	0	13	67999	0.02%	1.38%	2.61	0.59	Yes
Aug-02	1	598	0.17%	0	0	18	67496	0.03%	1.63%	2.1	0.27	Yes
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

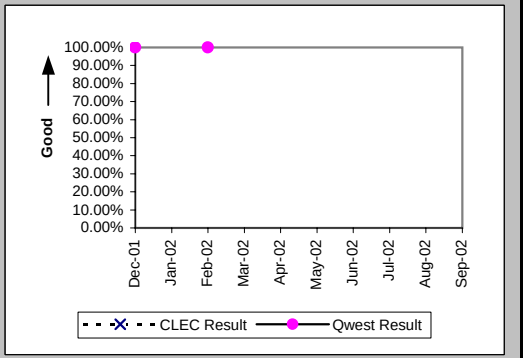
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	1	0.00%	0	0	15	38	39.47%	48.88%	-0.8	-1.48	No
Jan-02	0	4	0.00%	0	0	20	52	38.46%	48.65%	-1.52	-1.93	No
Feb-02	3	5	60.00%	0	0	12	31	38.71%	48.71%	0.81	-0.51	No
Mar-02	1	1	100.00%	0	0	15	30	50.00%	50.00%	0.65	-0.61	No
Apr-02						8	22	36.36%	48.10%			
May-02						12	31	38.71%	48.71%			
Jun-02						9	32	28.13%	44.96%			
Jul-02	3	4	75.00%	0	0	14	43	32.56%	46.86%	1.54	-0.07	No
Aug-02	0	1	0.00%	0	0	16	49	32.65%	46.89%	-0.69	-1.42	No
Sep-02	0	1	0.00%	0	0	8	24	33.33%	47.14%	-0.69	-1.42	No



Checklist #14 - Resale - DS0 Installation

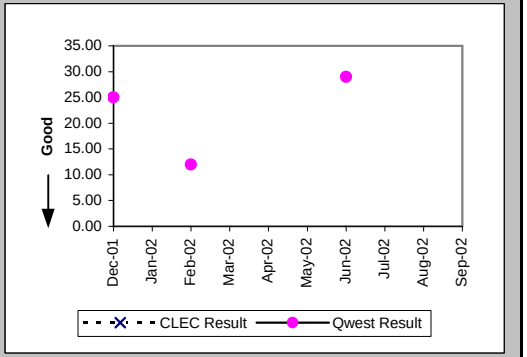
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						1	1	100.00%	0.00%			
Mar-02												
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



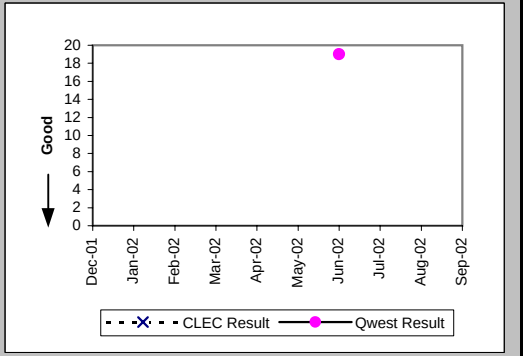
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						25	1	25.00				
Jan-02												
Feb-02						12	1	12.00				
Mar-02												
Apr-02												
May-02												
Jun-02						29	1	29.00				
Jul-02												
Aug-02												
Sep-02												



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs

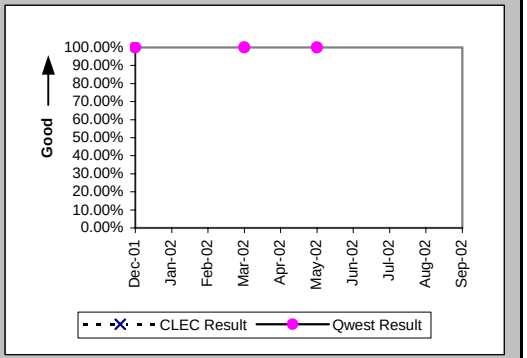
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						19	1	19.00				
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - DS0 Installation

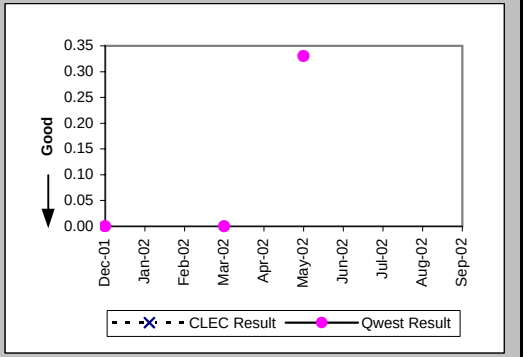
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02												
Mar-02						11	11	100.00%	0.00%			
Apr-02												
May-02						4	4	100.00%	0.00%			
Jun-02												
Jul-02												
Aug-02												
Sep-02												



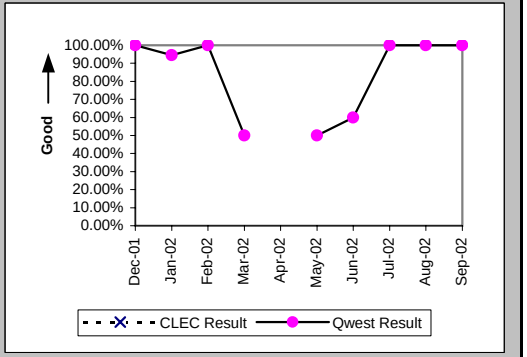
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						0	1	0.00				
Jan-02												
Feb-02												
Mar-02						0	11	0.00	0.00			
Apr-02												
May-02						1	3	0.33	0.58			
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

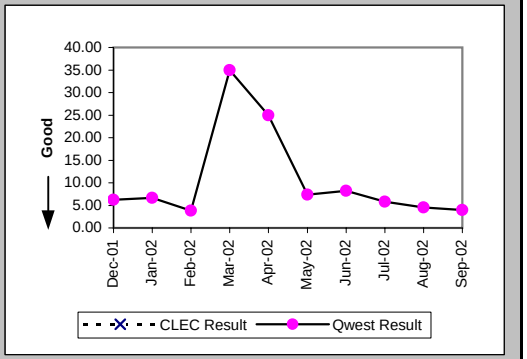
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						12	12	100.00%	0.00%			
Jan-02						34	36	94.44%	22.91%			
Feb-02						18	18	100.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02												
May-02						2	4	50.00%	50.00%			
Jun-02						3	5	60.00%	48.99%			
Jul-02						10	10	100.00%	0.00%			
Aug-02						8	8	100.00%	0.00%			
Sep-02						3	3	100.00%	0.00%			



Checklist #14 - Resale - DS0 Installation

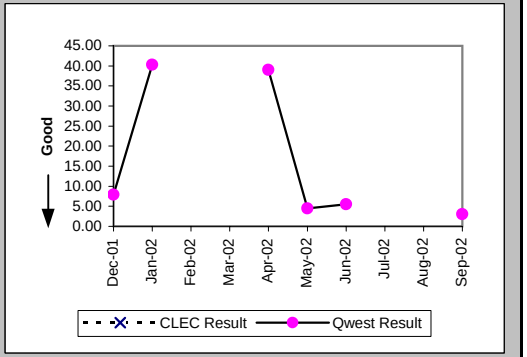
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						75	12	6.25	2.80			
Jan-02						134	20	6.70	1.72			
Feb-02						50	13	3.85	1.77			
Mar-02						70	2	35.00	43.84			
Apr-02						50	2	25.00	28.28			
May-02						37	5	7.40	3.29			
Jun-02						33	4	8.25	8.54			
Jul-02						70	12	5.83	1.85			
Aug-02						32	7	4.57	1.51			
Sep-02						12	3	4.00	1.73			



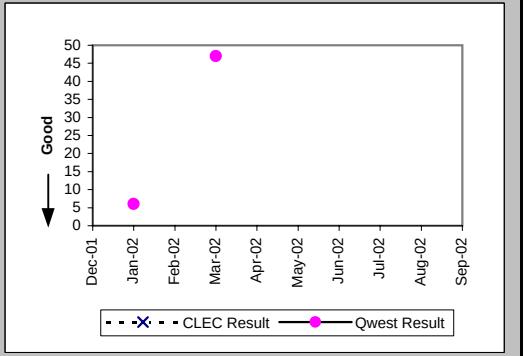
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						111	14	7.93	4.08			
Jan-02						524	13	40.31	17.09			
Feb-02												
Mar-02												
Apr-02						39	1	39.00				
May-02						9	2	4.50	3.54			
Jun-02						11	2	5.50	0.71			
Jul-02												
Aug-02												
Sep-02						3	1	3.00				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

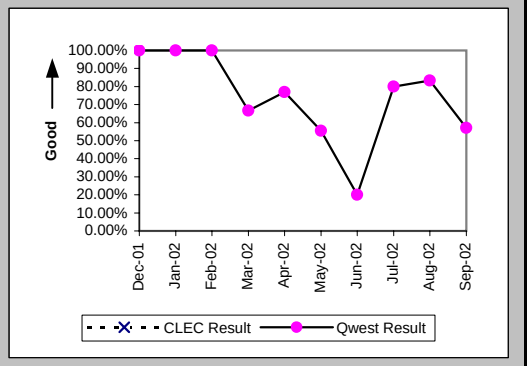
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						12	2	6.00	0.00			
Feb-02												
Mar-02						47	1	47.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02												
Sep-02												



Checklist #14 - Resale - DS0 Installation

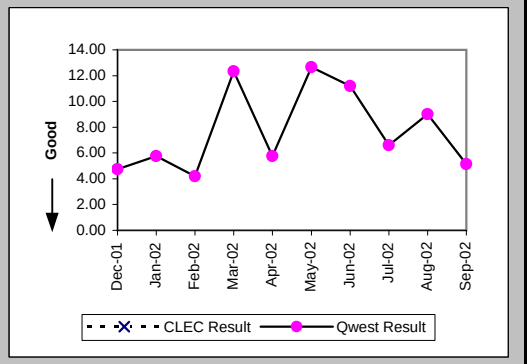
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						7	7	100.00%	0.00%			
Feb-02						12	12	100.00%	0.00%			
Mar-02						2	3	66.67%	47.14%			
Apr-02						10	13	76.92%	42.13%			
May-02						5	9	55.56%	49.69%			
Jun-02						1	5	20.00%	40.00%			
Jul-02						8	10	80.00%	40.00%			
Aug-02						5	6	83.33%	37.27%			
Sep-02						4	7	57.14%	49.49%			



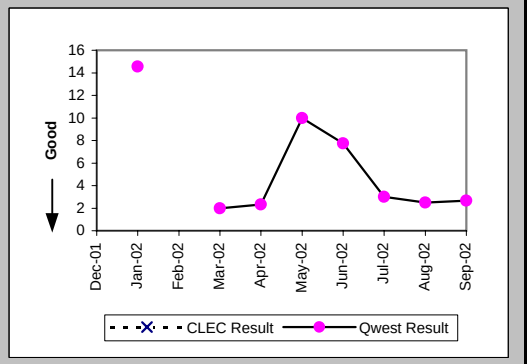
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	4	4.75	0.96			
Jan-02						69	12	5.75	1.29			
Feb-02						21	5	4.20	2.05			
Mar-02						37	3	12.33	11.85			
Apr-02						75	13	5.77	3.11			
May-02						114	9	12.67	8.46			
Jun-02						56	5	11.20	5.89			
Jul-02						66	10	6.60	0.84			
Aug-02						18	2	9.00	1.41			
Sep-02						36	7	5.14	2.54			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

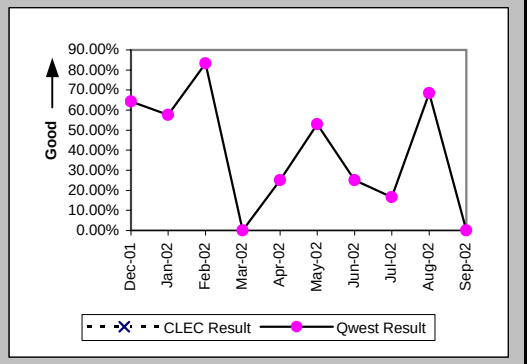
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						160	11	14.55	32.72			
Feb-02												
Mar-02						2	1	2.00				
Apr-02						7	3	2.33	1.15			
May-02						40	4	10.00	5.77			
Jun-02						31	4	7.75	5.50			
Jul-02						6	2	3.00	0.00			
Aug-02						5	2	2.50	0.71			
Sep-02						8	3	2.67	0.58			



Checklist #14 - Resale - DS0 Installation

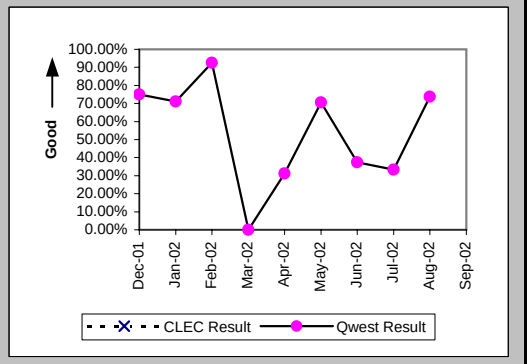
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						18	28	64.29%	47.92%			
Jan-02						34	59	57.63%	49.41%			
Feb-02						45	54	83.33%	37.27%			
Mar-02						0	25	0.00%	0.00%			
Apr-02						4	16	25.00%	43.30%			
May-02						9	17	52.94%	49.91%			
Jun-02						4	16	25.00%	43.30%			
Jul-02						3	18	16.67%	37.27%			
Aug-02						13	19	68.42%	46.48%			
Sep-02						0	13	0.00%	0.00%			



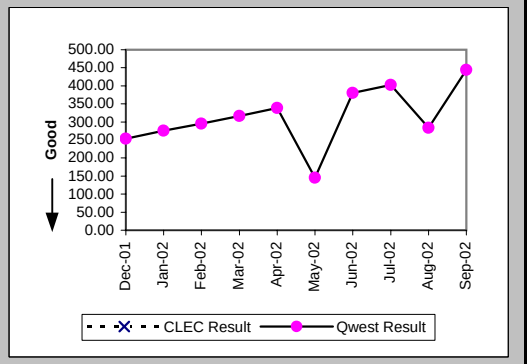
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	28	75.00%	43.30%			
Jan-02						42	59	71.19%	45.29%			
Feb-02						50	54	92.59%	26.19%			
Mar-02						0	25	0.00%	0.00%			
Apr-02						5	16	31.25%	46.35%			
May-02						12	17	70.59%	45.56%			
Jun-02						6	16	37.50%	48.41%			
Jul-02						6	18	33.33%	47.14%			
Aug-02						14	19	73.68%	44.03%			
Sep-02												



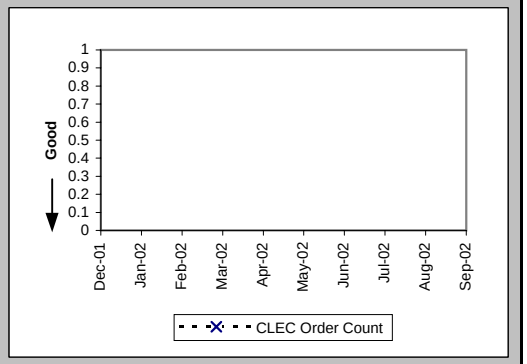
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						507	2	253.50	0.71			
Jan-02						551	2	275.50	0.71			
Feb-02						591	2	295.50	0.71			
Mar-02						633	2	316.50	0.71			
Apr-02						677	2	338.50	0.71			
May-02						728	5	145.60	196.20			
Jun-02						761	2	380.50	0.71			
Jul-02						805	2	402.50	0.71			
Aug-02						851	3	283.67	243.93			
Sep-02						889	2	444.50	0.71			



Checklist #14 - Resale - DS0 Installation

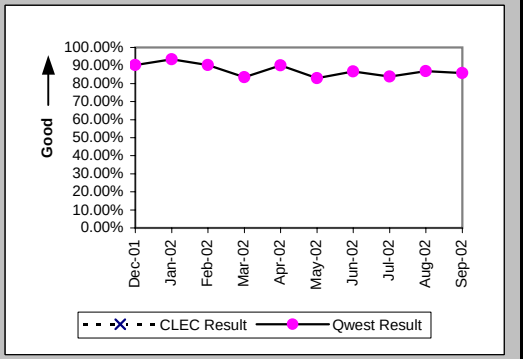
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - DS0 Repair

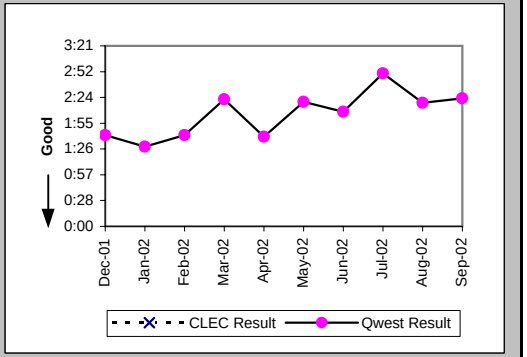
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						138	153	90.20%	29.74%			
Jan-02						156	167	93.41%	24.81%			
Feb-02						129	143	90.21%	29.72%			
Mar-02						141	169	83.43%	37.18%			
Apr-02						153	170	90.00%	30.00%			
May-02						117	141	82.98%	37.58%			
Jun-02						136	157	86.62%	34.04%			
Jul-02						155	185	83.78%	36.86%			
Aug-02						146	168	86.90%	33.73%			
Sep-02						115	134	85.82%	34.88%			



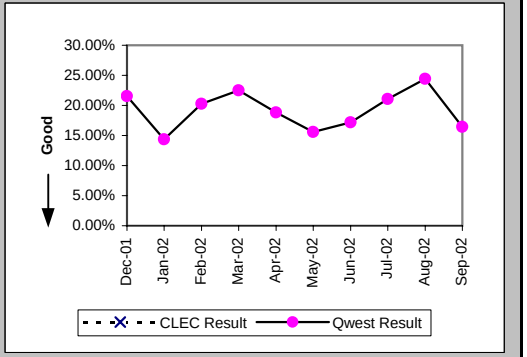
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						261:09	153	1:42	2:04			
Jan-02						248:52	167	1:29	1:41			
Feb-02						243:21	143	1:42	2:22			
Mar-02						400:36	169	2:22	3:47			
Apr-02						284:15	170	1:40	1:43			
May-02						326:08	141	2:19	2:22			
Jun-02						334:03	157	2:08	2:43			
Jul-02						526:03	185	2:51	4:03			
Aug-02						387:34	168	2:18	2:46			
Sep-02						319:21	134	2:23	5:17			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

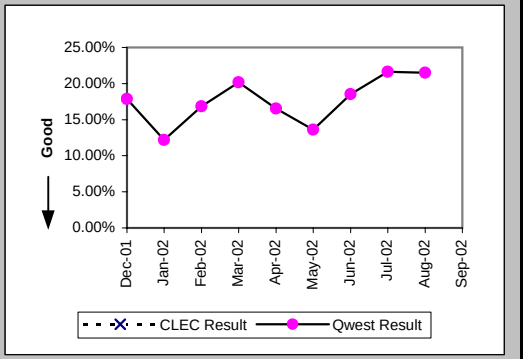
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						33	153	21.57%	41.13%			
Jan-02						24	167	14.37%	35.08%			
Feb-02						29	143	20.28%	40.21%			
Mar-02						38	169	22.49%	41.75%			
Apr-02						32	170	18.82%	39.09%			
May-02						22	141	15.60%	36.29%			
Jun-02						27	157	17.20%	37.74%			
Jul-02						39	185	21.08%	40.79%			
Aug-02						41	168	24.40%	42.95%			
Sep-02						22	134	16.42%	37.04%			



Checklist #14 - Resale - DS0 Repair

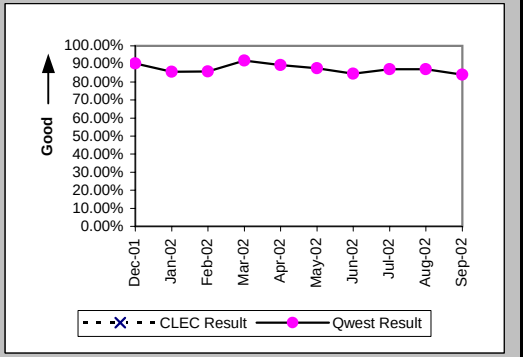
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						20	112	17.86%	38.30%			
Jan-02						15	123	12.20%	32.72%			
Feb-02						17	101	16.83%	37.41%			
Mar-02						24	119	20.17%	40.13%			
Apr-02						19	115	16.52%	37.14%			
May-02						14	103	13.59%	34.27%			
Jun-02						20	108	18.52%	38.84%			
Jul-02						29	134	21.64%	41.18%			
Aug-02						29	135	21.48%	41.07%			
Sep-02												



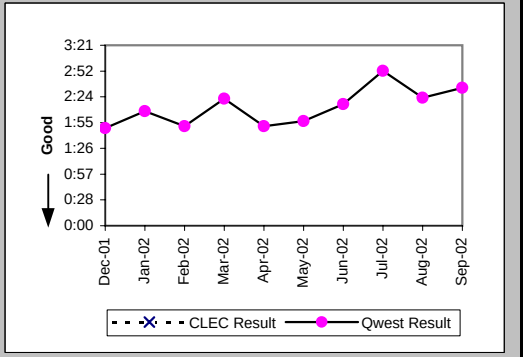
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						93	103	90.29%	29.61%			
Jan-02						119	139	85.61%	35.10%			
Feb-02						67	78	85.90%	34.80%			
Mar-02						79	86	91.86%	27.34%			
Apr-02						93	104	89.42%	30.75%			
May-02						85	97	87.63%	32.93%			
Jun-02						93	110	84.55%	36.15%			
Jul-02						88	101	87.13%	33.49%			
Aug-02						87	100	87.00%	33.63%			
Sep-02						100	119	84.03%	36.63%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

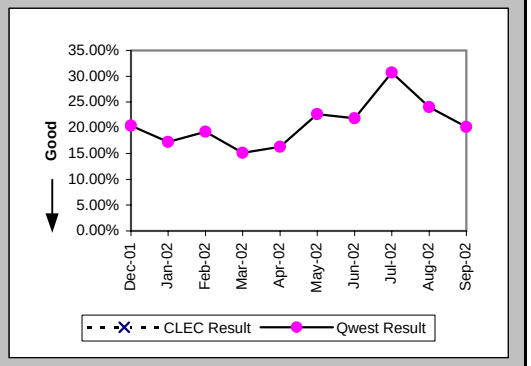
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						187:26	103	1:49	2:29			
Jan-02						296:59	139	2:08	3:22			
Feb-02						144:23	78	1:51	2:17			
Mar-02						203:22	86	2:22	7:56			
Apr-02						192:27	104	1:51	3:20			
May-02						188:56	97	1:57	2:07			
Jun-02						248:54	110	2:16	3:01			
Jul-02						291:04	101	2:53	8:13			
Aug-02						237:39	100	2:23	3:55			
Sep-02						304:32	119	2:34	3:29			



Checklist #14 - Resale - DS0 Repair

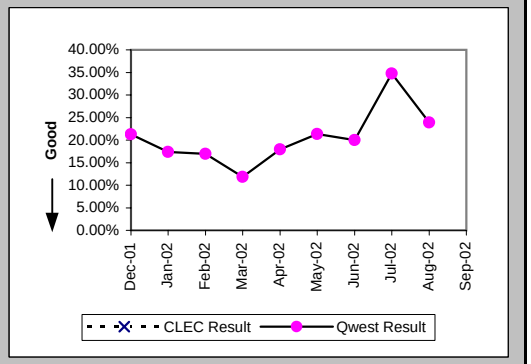
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						21	103	20.39%	40.29%			
Jan-02						24	139	17.27%	37.80%			
Feb-02						15	78	19.23%	39.41%			
Mar-02						13	86	15.12%	35.82%			
Apr-02						17	104	16.35%	36.98%			
May-02						22	97	22.68%	41.88%			
Jun-02						24	110	21.82%	41.30%			
Jul-02						31	101	30.69%	46.12%			
Aug-02						24	100	24.00%	42.71%			
Sep-02						24	119	20.17%	40.13%			



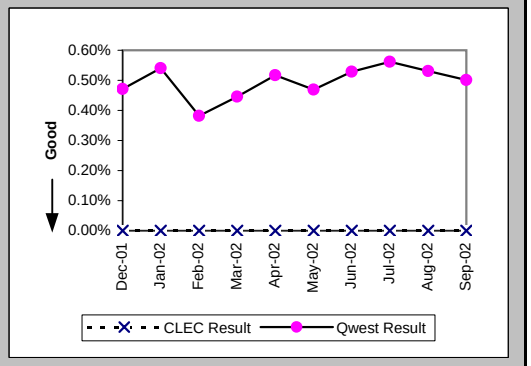
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	61	21.31%	40.95%			
Jan-02						17	98	17.35%	37.87%			
Feb-02						9	53	16.98%	37.55%			
Mar-02						7	59	11.86%	32.34%			
Apr-02						12	67	17.91%	38.34%			
May-02						16	75	21.33%	40.97%			
Jun-02						15	75	20.00%	40.00%			
Jul-02						25	72	34.72%	47.61%			
Aug-02						16	67	23.88%	42.64%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

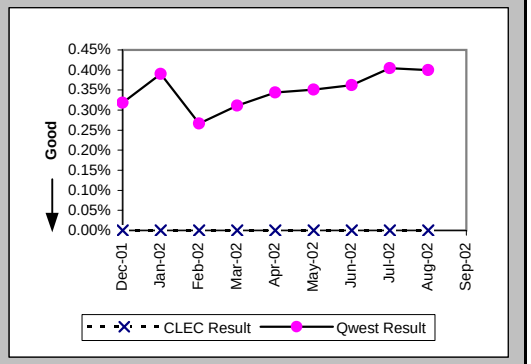
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	256	54338	0.47%	6.85%	-0.14	-1.08	No
Jan-02	0	4	0.00%	0	0	306	56630	0.54%	7.33%	-0.15	-1.09	No
Feb-02	0	6	0.00%	0	0	221	57828	0.38%	6.17%	-0.15	-1.09	No
Mar-02	0	5	0.00%	0	0	255	57233	0.45%	6.66%	-0.15	-1.09	No
Apr-02	0	6	0.00%	0	0	274	52949	0.52%	7.18%	-0.18	-1.11	No
May-02	0	6	0.00%	0	0	238	50685	0.47%	6.84%	-0.17	-1.1	No
Jun-02	0	8	0.00%	0	0	267	50476	0.53%	7.25%	-0.21	-1.13	No
Jul-02	0	8	0.00%	0	0	286	50889	0.56%	7.48%	-0.21	-1.13	No
Aug-02	0	8	0.00%	0	0	268	50498	0.53%	7.27%	-0.21	-1.13	No
Sep-02	0	9	0.00%	0	0	253	50461	0.50%	7.06%	-0.21	-1.13	No



Checklist #14 - Resale - DS0 Repair

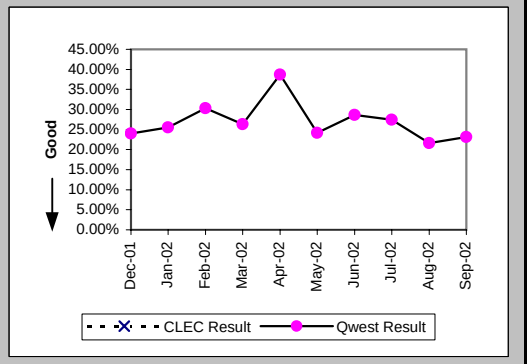
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	4	0.00%	0	0	173	54338	0.32%	5.63%	-0.11	-1.07	No
Jan-02	0	4	0.00%	0	0	221	56630	0.39%	6.23%	-0.13	-1.08	No
Feb-02	0	6	0.00%	0	0	154	57828	0.27%	5.15%	-0.13	-1.08	No
Mar-02	0	5	0.00%	0	0	178	57233	0.31%	5.57%	-0.12	-1.08	No
Apr-02	0	6	0.00%	0	0	182	52949	0.34%	5.85%	-0.14	-1.09	No
May-02	0	6	0.00%	0	0	178	50685	0.35%	5.92%	-0.15	-1.09	No
Jun-02	0	8	0.00%	0	0	183	50476	0.36%	6.01%	-0.17	-1.1	No
Jul-02	0	8	0.00%	0	0	206	50889	0.40%	6.35%	-0.18	-1.11	No
Aug-02	0	8	0.00%	0	0	202	50498	0.40%	6.31%	-0.18	-1.11	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

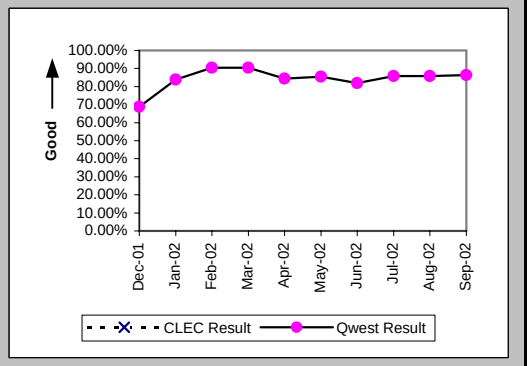
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						81	337	24.04%	42.73%			
Jan-02						105	411	25.55%	43.61%			
Feb-02						96	317	30.28%	45.95%			
Mar-02						91	346	26.30%	44.03%			
Apr-02						173	447	38.70%	48.71%			
May-02						76	314	24.20%	42.83%			
Jun-02						107	374	28.61%	45.19%			
Jul-02						108	394	27.41%	44.61%			
Aug-02						74	342	21.64%	41.18%			
Sep-02						76	329	23.10%	42.15%			



Checklist #14 - Resale - DS1 Installation

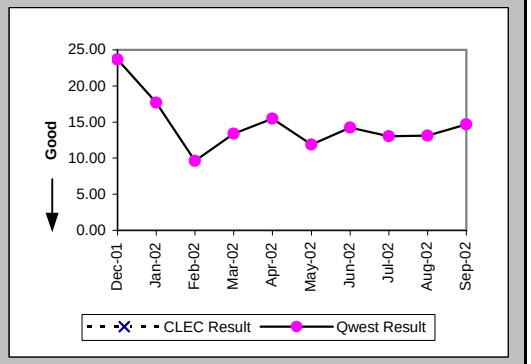
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						150	218	68.81%	46.33%			
Jan-02						290	346	83.82%	36.83%			
Feb-02						321	355	90.42%	29.43%			
Mar-02						178	197	90.36%	29.52%			
Apr-02						228	270	84.44%	36.24%			
May-02						170	199	85.43%	35.28%			
Jun-02						164	200	82.00%	38.42%			
Jul-02						194	226	85.84%	34.86%			
Aug-02						280	326	85.89%	34.81%			
Sep-02						296	343	86.30%	34.39%			



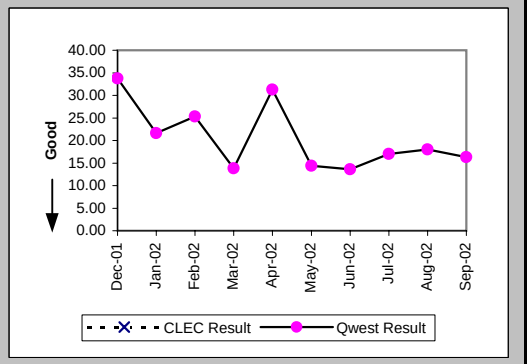
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						7886	333	23.68	23.39			
Jan-02						7893	446	17.70	16.74			
Feb-02						3978	413	9.63	15.36			
Mar-02						3270	244	13.40	11.03			
Apr-02						5488	355	15.46	18.29			
May-02						3231	272	11.88	8.35			
Jun-02						3946	277	14.25	10.00			
Jul-02						3694	284	13.01	9.40			
Aug-02						5022	383	13.11	11.20			
Sep-02						5775	394	14.66	10.86			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

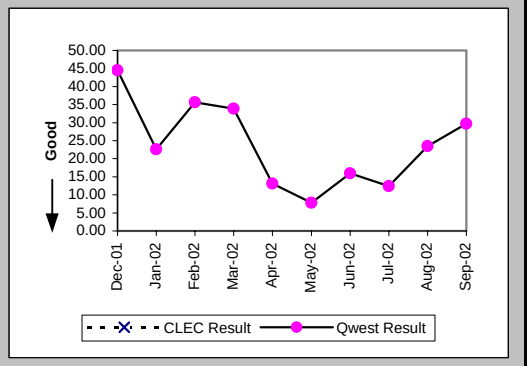
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2566	76	33.76	49.05			
Jan-02						1818	84	21.64	15.15			
Feb-02						936	37	25.30	30.58			
Mar-02						235	17	13.82	10.93			
Apr-02						1377	44	31.30	36.77			
May-02						460	32	14.38	11.39			
Jun-02						655	48	13.65	13.23			
Jul-02						595	35	17.00	17.11			
Aug-02						739	41	18.02	13.43			
Sep-02						733	45	16.29	10.40			



Checklist #14 - Resale - DS1 Installation

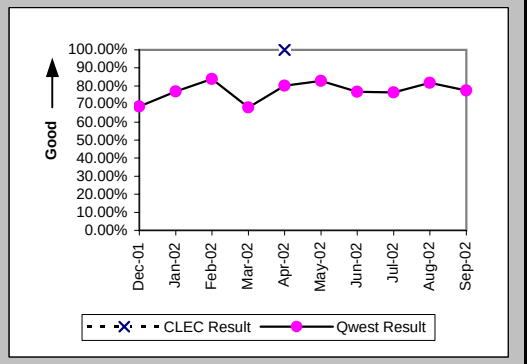
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1156	26	44.46	28.98			
Jan-02						271	12	22.58	17.69			
Feb-02						214	6	35.67	29.69			
Mar-02						237	7	33.86	16.51			
Apr-02						105	8	13.12	19.03			
May-02						47	6	7.83	7.14			
Jun-02						64	4	16.00	14.58			
Jul-02						87	7	12.43	8.85			
Aug-02						447	19	23.53	19.78			
Sep-02						386	13	29.69	14.40			



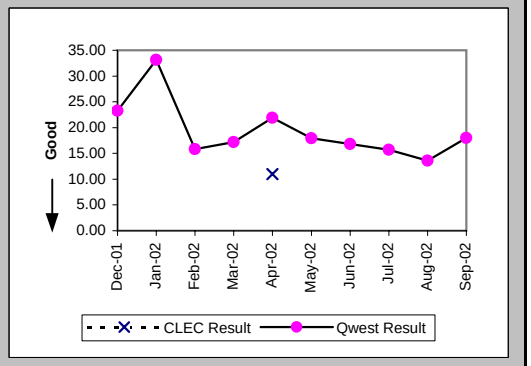
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						59	86	68.60%	46.41%			
Jan-02						133	173	76.88%	42.16%			
Feb-02						136	162	83.95%	36.71%			
Mar-02						49	72	68.06%	46.63%			
Apr-02	1	1	100.00%	2	0	105	131	80.15%	39.89%	-0.5	-1.3	No
May-02						72	87	82.76%	37.77%			
Jun-02						76	99	76.77%	42.23%			
Jul-02						78	102	76.47%	42.42%			
Aug-02						116	142	81.69%	38.67%			
Sep-02						117	151	77.48%	41.77%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

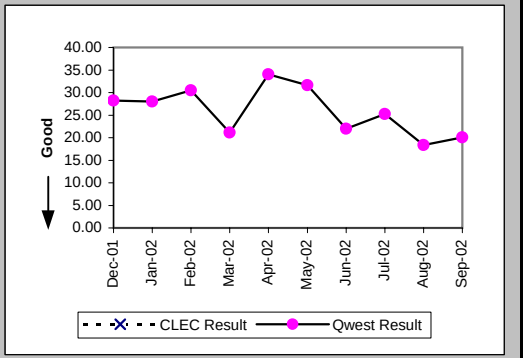
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3309	142	23.30	25.18			
Jan-02						7185	217	33.11	34.11			
Feb-02						2928	185	15.83	23.18			
Mar-02						2426	141	17.21	14.47			
Apr-02	33	3	11.00	0	0	3793	173	21.92	22.91	-0.82	-1.5	No
May-02						2529	141	17.94	18.91			
Jun-02						2492	148	16.84	15.97			
Jul-02						2388	152	15.71	15.13			
Aug-02						2355	173	13.61	11.73			
Sep-02						3153	175	18.02	16.81			



Checklist #14 - Resale - DS1 Installation

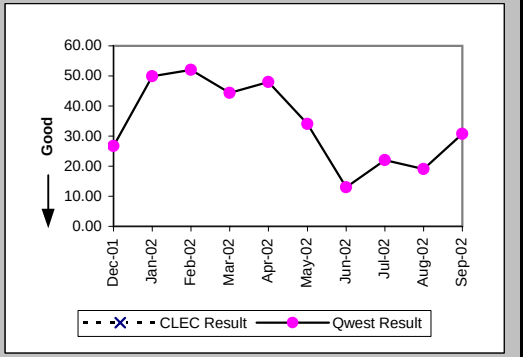
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1242	44	28.23	24.78			
Jan-02						1595	57	27.98	27.63			
Feb-02						915	30	30.50	21.91			
Mar-02						550	26	21.15	18.87			
Apr-02						988	29	34.07	38.52			
May-02						664	21	31.62	34.90			
Jun-02						747	34	21.97	23.21			
Jul-02						732	29	25.24	24.88			
Aug-02						551	30	18.37	17.34			
Sep-02						702	35	20.06	19.48			



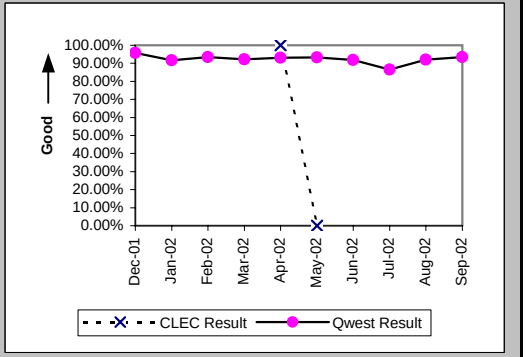
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						160	6	26.67	20.91			
Jan-02						698	14	49.86	28.07			
Feb-02						364	7	52.00	42.08			
Mar-02						222	5	44.40	24.51			
Apr-02						288	6	48.00	36.49			
May-02						68	2	34.00	31.11			
Jun-02						13	1	13.00				
Jul-02						44	2	22.00	21.21			
Aug-02						38	2	19.00	11.31			
Sep-02						246	8	30.75	30.16			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

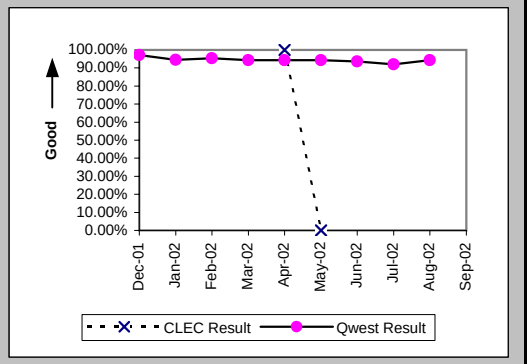
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						618	645	95.81%	20.03%			
Jan-02						556	607	91.60%	27.74%			
Feb-02						621	664	93.52%	24.61%			
Mar-02						462	501	92.22%	26.79%			
Apr-02	2	2	100.00%	0	0	432	464	93.10%	25.34%	-0.38	-1.23	No
May-02	0	2	0.00%	0	0	440	472	93.22%	25.14%	2.86	0.74	Yes
Jun-02						391	426	91.78%	27.46%			
Jul-02						380	439	86.56%	34.11%			
Aug-02						461	501	92.02%	27.10%			
Sep-02						537	575	93.39%	24.84%			



Checklist #14 - Resale - DS1 Installation

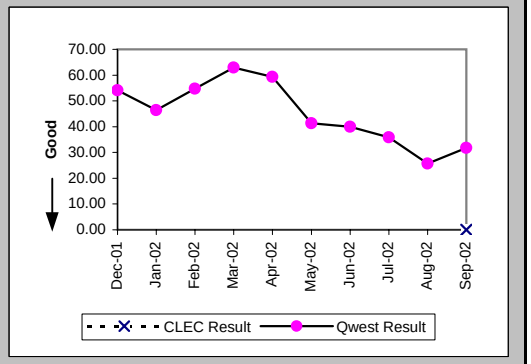
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						627	645	97.21%	16.47%			
Jan-02						574	607	94.56%	22.67%			
Feb-02						633	664	95.33%	21.10%			
Mar-02						473	501	94.41%	22.97%			
Apr-02	2	2	100.00%	0	0	438	464	94.40%	23.00%	-0.34	-1.21	No
May-02	0	2	0.00%	0	0	445	472	94.28%	23.22%	2.96	0.8	Yes
Jun-02						399	426	93.66%	24.36%			
Jul-02						404	439	92.03%	27.09%			
Aug-02						473	501	94.41%	22.97%			
Sep-02												



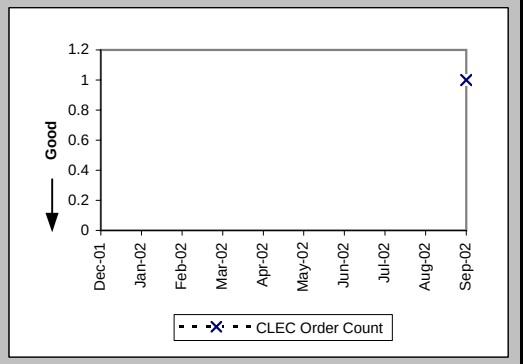
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						3738	69	54.17	71.42			
Jan-02						4408	95	46.40	64.70			
Feb-02						5144	94	54.72	69.31			
Mar-02						4967	79	62.87	79.79			
Apr-02						4032	68	59.29	91.29			
May-02						3388	82	41.32	77.06			
Jun-02						3234	81	39.93	57.58			
Jul-02						3844	107	35.93	56.49			
Aug-02						2955	115	25.70	43.85			
Sep-02	0	1	0.00	0	0	3054	96	31.81	51.53	-0.61	-1.37	No



Checklist #14 - Resale - DS1 Installation

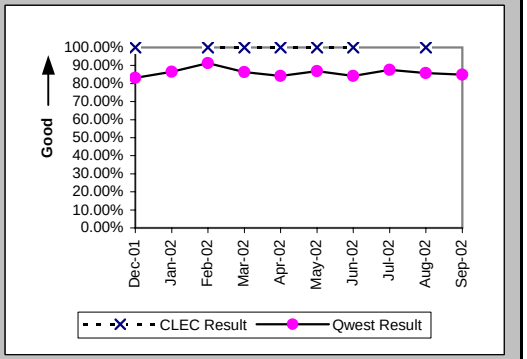
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	1



Checklist #14 - Resale - DS1 Repair

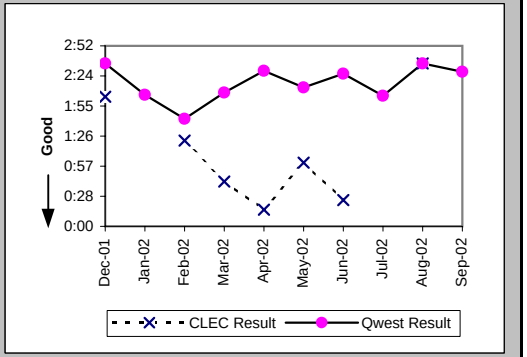
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	2	100.00%	0	0	228	274	83.21%	37.38%	-0.63	-1.38	No
Jan-02						256	296	86.49%	34.19%			
Feb-02	3	3	100.00%	1	0	198	217	91.24%	28.27%	-0.53	-1.32	No
Mar-02	5	5	100.00%	0	0	233	270	86.30%	34.39%	-0.88	-1.54	No
Apr-02	2	2	100.00%	0	0	236	280	84.29%	36.39%	-0.61	-1.37	No
May-02	3	3	100.00%	0	0	240	276	86.96%	33.68%	-0.67	-1.41	No
Jun-02	2	2	100.00%	0	0	246	292	84.25%	36.43%	-0.61	-1.37	No
Jul-02						270	308	87.66%	32.89%			
Aug-02	2	2	100.00%	1	0	242	282	85.82%	34.89%	-0.57	-1.35	No
Sep-02						196	231	84.85%	35.86%			



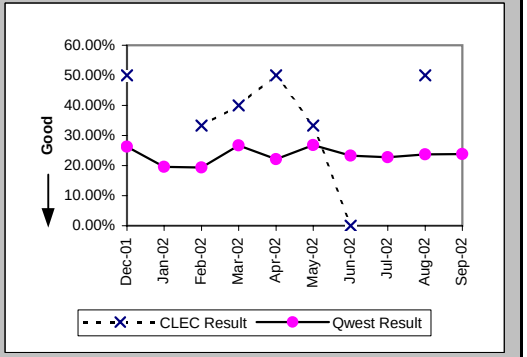
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	4:08	2	2:04	0	0	714:01	274	2:36	4:04	-0.19	-1.11	No
Jan-02						623:35	296	2:06	2:41			
Feb-02	4:06	3	1:22	1	0	373:26	217	1:43	2:21	-0.26	-1.16	No
Mar-02	3:35	5	0:43	0	0	576:40	270	2:08	2:52	-1.1	-1.67	No
Apr-02	0:32	2	0:16	0	0	696:55	280	2:29	2:45	-1.14	-1.69	No
May-02	3:02	3	1:01	0	0	609:54	276	2:13	2:31	-0.82	-1.5	No
Jun-02	0:50	2	0:25	0	0	712:26	292	2:26	5:03	-0.57	-1.34	No
Jul-02						644:13	308	2:05	2:22			
Aug-02	5:12	2	2:36	1	0	732:35	282	2:36	3:42	0.51	-0.69	No
Sep-02						570:50	231	2:28	3:06			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

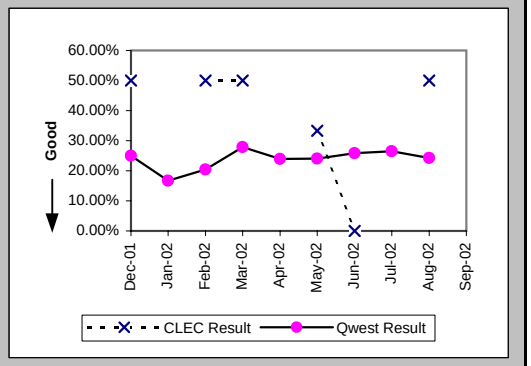
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	72	274	26.28%	44.01%	0.62	-0.62	No
Jan-02						58	296	19.59%	39.69%			
Feb-02	1	3	33.33%	1	0	42	217	19.35%	39.51%	0.54	-0.67	No
Mar-02	2	5	40.00%	0	0	72	270	26.67%	44.22%	0.63	-0.62	No
Apr-02	1	2	50.00%	0	0	62	280	22.14%	41.52%	0.76	-0.54	No
May-02	1	3	33.33%	0	0	74	276	26.81%	44.30%	0.25	-0.85	No
Jun-02	0	2	0.00%	0	0	68	292	23.29%	42.27%	-0.78	-1.47	No
Jul-02						70	308	22.73%	41.91%			
Aug-02	1	2	50.00%	1	0	67	282	23.76%	42.56%	0.7	-0.57	No
Sep-02						55	231	23.81%	42.59%			



Checklist #14 - Resale - DS1 Repair

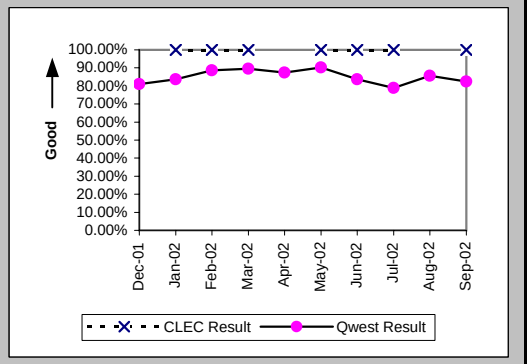
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	1	2	50.00%	0	0	47	188	25.00%	43.30%	0.66	-0.6	No
Jan-02						34	204	16.67%	37.27%			
Feb-02	1	2	50.00%	1	0	30	147	20.41%	40.30%	0.81	-0.51	No
Mar-02	1	2	50.00%	0	0	54	194	27.84%	44.82%	0.57	-0.65	No
Apr-02						52	217	23.96%	42.69%			
May-02	1	3	33.33%	0	0	52	216	24.07%	42.75%	0.35	-0.79	No
Jun-02	0	1	0.00%	0	0	56	217	25.81%	43.76%	-0.59	-1.36	No
Jul-02						56	211	26.54%	44.15%			
Aug-02	1	2	50.00%	1	0	52	214	24.30%	42.89%	0.68	-0.58	No
Sep-02												



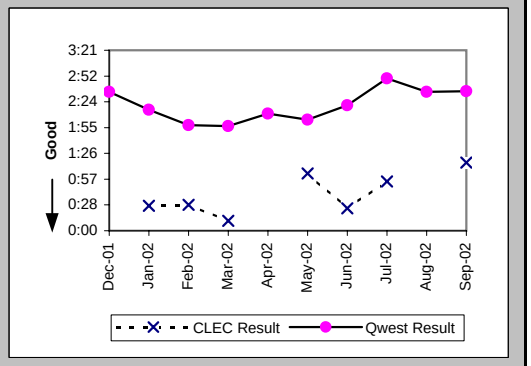
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						133	164	81.10%	39.15%			
Jan-02	11	11	100.00%	2	0	113	135	83.70%	36.93%	-1.41	-1.86	No
Feb-02	3	3	100.00%	1	0	101	114	88.60%	31.79%	-0.61	-1.37	No
Mar-02	3	3	100.00%	0	0	120	134	89.55%	30.59%	-0.59	-1.36	No
Apr-02						124	142	87.32%	33.27%			
May-02	5	5	100.00%	0	0	138	153	90.20%	29.74%	-0.73	-1.44	No
Jun-02	2	2	100.00%	0	0	139	166	83.73%	36.90%	-0.62	-1.38	No
Jul-02	5	5	100.00%	1	0	135	171	78.95%	40.77%	-1.14	-1.69	No
Aug-02						113	132	85.61%	35.10%			
Sep-02	2	2	100.00%	1	0	122	148	82.43%	38.05%	-0.65	-1.39	No



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

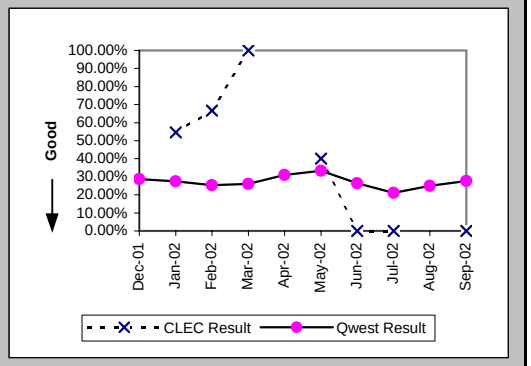
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						423:41	164	2:35	3:44			
Jan-02	5:05	11	0:28	2	0	303:13	135	2:15	2:46	-2.05	-2.25	No
Feb-02	1:27	3	0:29	1	0	224:49	114	1:58	2:31	-1.01	-1.61	No
Mar-02	0:33	3	0:11	0	0	261:55	134	1:57	2:26	-1.25	-1.76	No
Apr-02						309:01	142	2:11	3:00			
May-02	5:18	5	1:04	0	0	316:50	153	2:04	2:33	-0.87	-1.53	No
Jun-02	0:49	2	0:25	0	0	387:14	166	2:20	2:47	-0.97	-1.59	No
Jul-02	4:33	5	0:55	1	0	485:54	171	2:50	3:28	-1.23	-1.75	No
Aug-02						340:59	132	2:35	2:54			
Sep-02	2:32	2	1:16	1	0	384:03	148	2:36	3:36	-0.52	-1.31	No



Checklist #14 - Resale - DS1 Repair

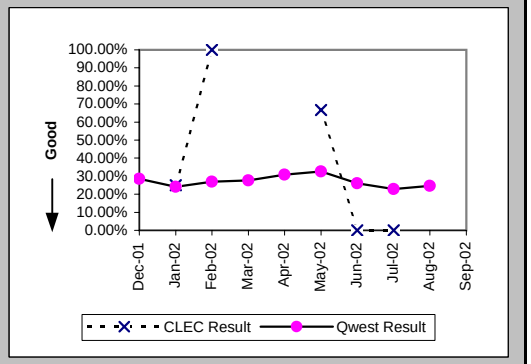
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						47	164	28.66%	45.22%			
Jan-02	6	11	54.55%	2	0	37	135	27.41%	44.60%	1.79	0.09	Yes
Feb-02	2	3	66.67%	1	0	29	114	25.44%	43.55%	1.35	-0.18	No
Mar-02	3	3	100.00%	0	0	35	134	26.12%	43.93%	2.41	0.46	Yes
Apr-02						44	142	30.99%	46.24%			
May-02	2	5	40.00%	0	0	51	153	33.33%	47.14%	0.3	-0.82	No
Jun-02	0	2	0.00%	0	0	44	166	26.51%	44.14%	-0.84	-1.51	No
Jul-02	0	5	0.00%	1	0	36	171	21.05%	40.77%	-1.14	-1.69	No
Aug-02						33	132	25.00%	43.30%			
Sep-02	0	2	0.00%	1	0	41	148	27.70%	44.75%	-0.87	-1.53	No



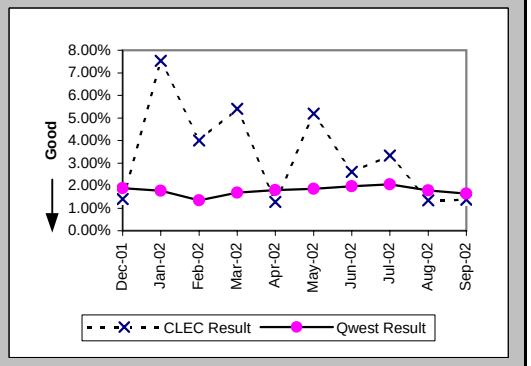
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						34	119	28.57%	45.18%			
Jan-02	1	4	25.00%	2	0	22	91	24.18%	42.81%	0.05	-0.97	No
Feb-02	1	1	100.00%	1	0	21	78	26.92%	44.36%	1.1	-0.33	No
Mar-02						24	87	27.59%	44.69%			
Apr-02						33	107	30.84%	46.18%			
May-02	2	3	66.67%	0	0	34	104	32.69%	46.91%	1.07	-0.35	No
Jun-02	0	1	0.00%	0	0	32	123	26.02%	43.87%	-0.59	-1.36	No
Jul-02	0	3	0.00%	1	0	29	127	22.83%	41.98%	-0.93	-1.57	No
Aug-02						23	93	24.73%	43.15%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

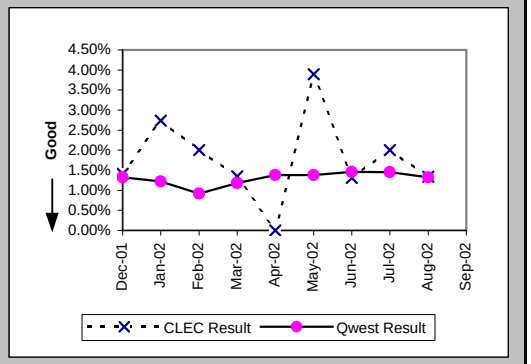
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	142	1.41%	0	0	438	23202	1.89%	13.61%	-0.42	-1.25	No
Jan-02	11	146	7.53%	2	0	431	24219	1.78%	13.22%	3.95	1.4	Yes
Feb-02	6	150	4.00%	2	0	331	24442	1.35%	11.56%	2.31	0.4	Yes
Mar-02	8	148	5.41%	0	0	404	23859	1.69%	12.90%	2.82	0.72	Yes
Apr-02	2	157	1.27%	0	0	422	23438	1.80%	13.30%	-0.49	-1.3	No
May-02	8	154	5.19%	0	0	429	23164	1.85%	13.48%	2.56	0.56	Yes
Jun-02	4	153	2.61%	0	0	458	23283	1.97%	13.89%	0.61	-0.63	No
Jul-02	5	150	3.33%	1	0	479	23229	2.06%	14.21%	1.06	-0.36	No
Aug-02	2	149	1.34%	2	0	414	23178	1.79%	13.24%	-0.41	-1.25	No
Sep-02	2	146	1.37%	1	0	379	23124	1.64%	12.70%	-0.26	-1.16	No



Checklist #14 - Resale - DS1 Repair

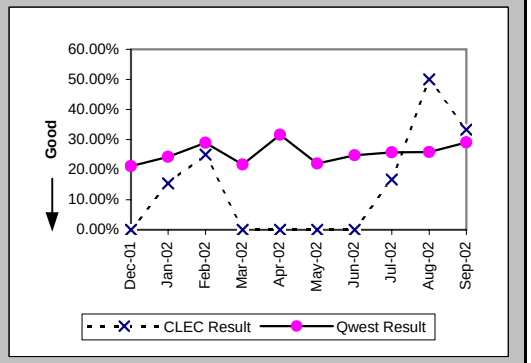
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	2	142	1.41%	0	0	307	23202	1.32%	11.43%	0.18	-0.89	No
Jan-02	4	146	2.74%	2	0	295	24219	1.22%	10.97%	1.49	-0.09	No
Feb-02	3	150	2.00%	2	0	225	24442	0.92%	9.55%	1.25	-0.24	No
Mar-02	2	148	1.35%	0	0	281	23859	1.18%	10.79%	0.28	-0.83	No
Apr-02	0	157	0.00%	0	0	324	23438	1.38%	11.68%	-1.48	-1.9	No
May-02	6	154	3.90%	0	0	320	23164	1.38%	11.67%	2.23	0.35	Yes
Jun-02	2	153	1.31%	0	0	340	23283	1.46%	12.00%	-0.16	-1.1	No
Jul-02	3	150	2.00%	1	0	338	23229	1.46%	11.97%	0.6	-0.64	No
Aug-02	2	149	1.34%	2	0	307	23178	1.32%	11.43%	0.11	-0.93	No
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

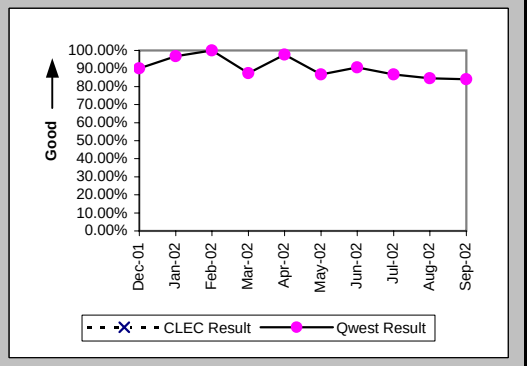
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01	0	2	0.00%	0	0	118	556	21.22%	40.89%	-0.73	-1.45	No
Jan-02	2	13	15.38%	0	0	138	569	24.25%	42.86%	-0.74	-1.45	No
Feb-02	2	8	25.00%	0	0	135	466	28.97%	45.36%	-0.25	-1.15	No
Mar-02	0	8	0.00%	0	0	112	516	21.71%	41.22%	-1.48	-1.9	No
Apr-02	0	2	0.00%	0	0	195	617	31.60%	46.49%	-0.96	-1.58	No
May-02	0	8	0.00%	0	0	121	550	22.00%	41.42%	-1.49	-1.91	No
Jun-02	0	4	0.00%	0	0	151	609	24.79%	43.18%	-1.14	-1.7	No
Jul-02	1	6	16.67%	0	0	166	645	25.74%	43.72%	-0.51	-1.31	No
Aug-02	2	4	50.00%	0	0	144	558	25.81%	43.76%	0.98	-0.41	No
Sep-02	1	3	33.33%	0	0	155	534	29.03%	45.39%	0.17	-0.89	No



Checklist #14 - Resale - Installation for DS3 and Higher

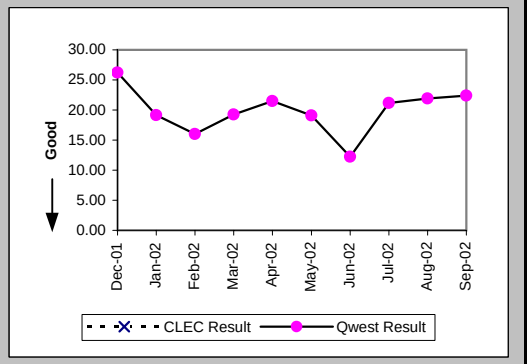
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						9	10	90.00%	30.00%			
Jan-02						31	32	96.88%	17.40%			
Feb-02						10	10	100.00%	0.00%			
Mar-02						7	8	87.50%	33.07%			
Apr-02						41	42	97.62%	15.25%			
May-02						26	30	86.67%	33.99%			
Jun-02						29	32	90.63%	29.15%			
Jul-02						13	15	86.67%	33.99%			
Aug-02						11	13	84.62%	36.08%			
Sep-02						21	25	84.00%	36.66%			



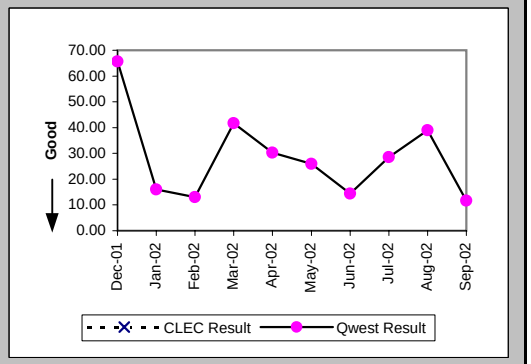
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						472	18	26.22	33.56			
Jan-02						842	44	19.14	20.65			
Feb-02						320	20	16.00	21.37			
Mar-02						250	13	19.23	29.87			
Apr-02						1096	51	21.49	10.47			
May-02						784	41	19.12	18.10			
Jun-02						514	42	12.24	7.63			
Jul-02						804	38	21.16	15.35			
Aug-02						482	22	21.91	21.88			
Sep-02						829	37	22.41	17.48			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

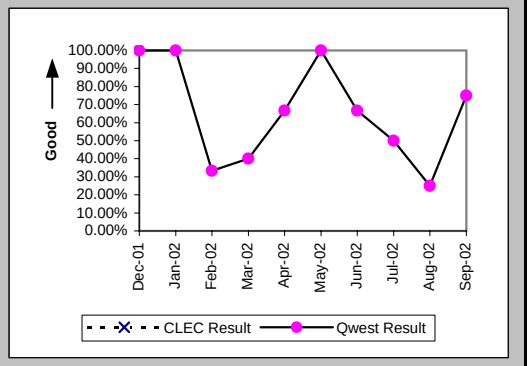
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						197	3	65.67	59.03			
Jan-02						64	4	16.00	4.90			
Feb-02						13	1	13.00				
Mar-02						125	3	41.67	27.43			
Apr-02						91	3	30.33	34.44			
May-02						208	8	26.00	32.98			
Jun-02						72	5	14.40	13.05			
Jul-02						171	6	28.50	19.89			
Aug-02						117	3	39.00	19.67			
Sep-02						70	6	11.67	8.55			



Checklist #14 - Resale - Installation for DS3 and Higher

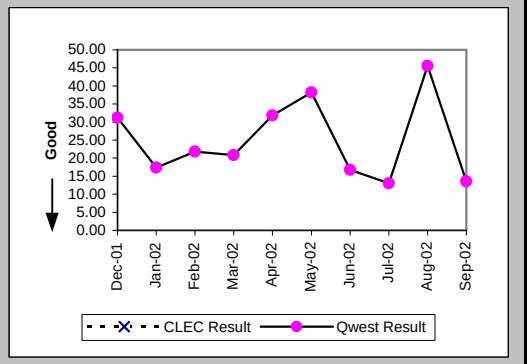
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	4	100.00%	0.00%			
Jan-02						4	4	100.00%	0.00%			
Feb-02						2	6	33.33%	47.14%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						4	6	66.67%	47.14%			
May-02						3	3	100.00%	0.00%			
Jun-02						2	3	66.67%	47.14%			
Jul-02						1	2	50.00%	50.00%			
Aug-02						1	4	25.00%	43.30%			
Sep-02						3	4	75.00%	43.30%			



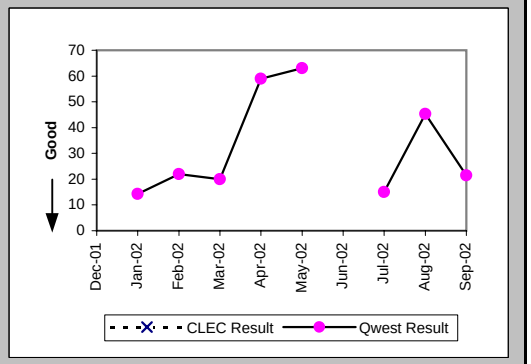
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						125	4	31.25	38.01			
Jan-02						139	8	17.38	9.98			
Feb-02						218	10	21.80	12.85			
Mar-02						104	5	20.80	10.23			
Apr-02						350	11	31.82	41.29			
May-02						229	6	38.17	42.14			
Jun-02						67	4	16.75	23.56			
Jul-02						39	3	13.00	7.81			
Aug-02						228	5	45.60	50.98			
Sep-02						68	5	13.60	5.98			



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

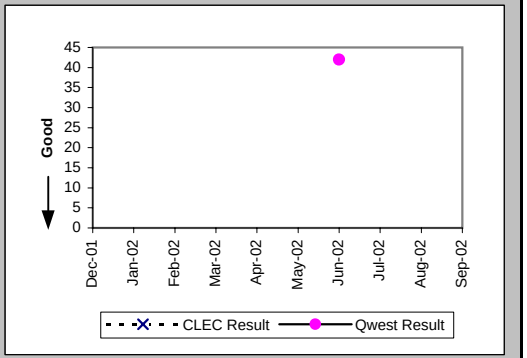
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						43	3	14.33	1.53			
Feb-02						88	4	22.00	9.45			
Mar-02						60	3	20.00	5.20			
Apr-02						177	3	59.00	67.98			
May-02						126	2	63.00	29.70			
Jun-02												
Jul-02						15	1	15.00				
Aug-02						181	4	45.25	51.56			
Sep-02						43	2	21.50	13.44			



Checklist #14 - Resale - Installation for DS3 and Higher

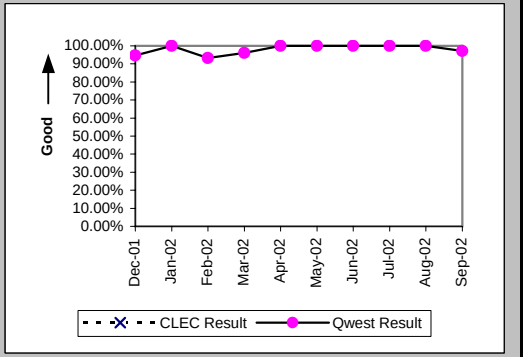
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02												
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						42	1	42.00				
Jul-02												
Aug-02												
Sep-02												



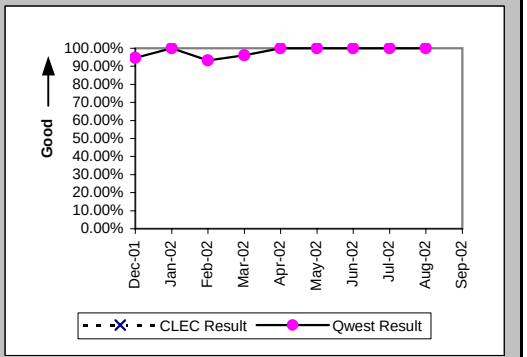
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						42	45	93.33%	24.94%			
Mar-02						25	26	96.15%	19.23%			
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02						35	36	97.22%	16.43%			



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

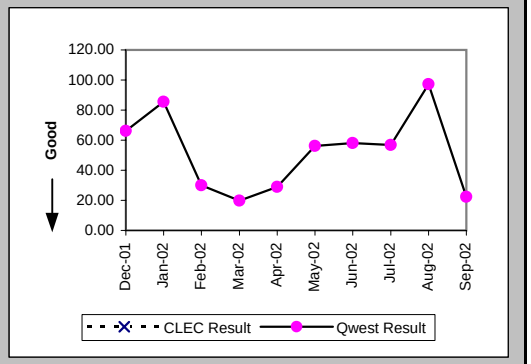
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						35	37	94.59%	22.61%			
Jan-02						43	43	100.00%	0.00%			
Feb-02						42	45	93.33%	24.94%			
Mar-02						25	26	96.15%	19.23%			
Apr-02						41	41	100.00%	0.00%			
May-02						55	55	100.00%	0.00%			
Jun-02						47	47	100.00%	0.00%			
Jul-02						44	44	100.00%	0.00%			
Aug-02						35	35	100.00%	0.00%			
Sep-02												



Checklist #14 - Resale - Installation for DS3 and Higher

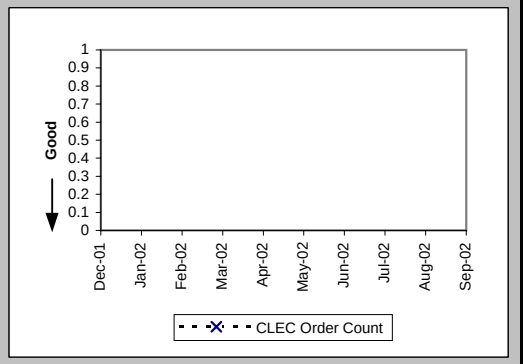
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						729	11	66.27	50.24			
Jan-02						428	5	85.60	73.18			
Feb-02						180	6	30.00	24.84			
Mar-02						159	8	19.88	21.56			
Apr-02						290	10	29.00	25.64			
May-02						617	11	56.09	108.36			
Jun-02						639	11	58.09	114.48			
Jul-02						682	12	56.83	116.98			
Aug-02						584	6	97.33	168.08			
Sep-02						202	9	22.44	20.73			



Checklist #14 - Resale - Installation for DS3 and Higher

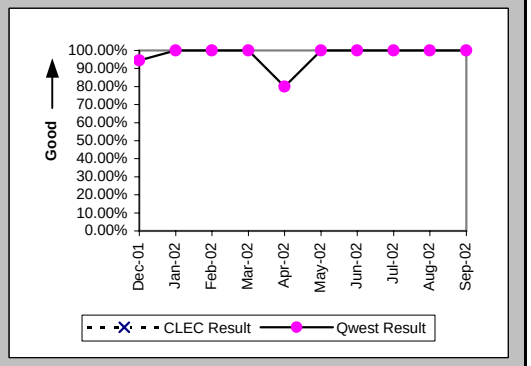
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Repair for DS3 and Higher

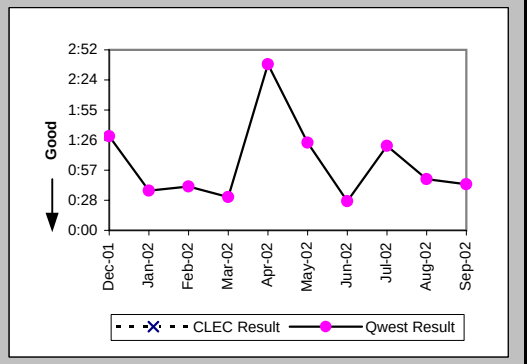
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	18	94.44%	22.91%			
Jan-02						14	14	100.00%	0.00%			
Feb-02						9	9	100.00%	0.00%			
Mar-02						12	12	100.00%	0.00%			
Apr-02						4	5	80.00%	40.00%			
May-02						8	8	100.00%	0.00%			
Jun-02						14	14	100.00%	0.00%			
Jul-02						8	8	100.00%	0.00%			
Aug-02						10	10	100.00%	0.00%			
Sep-02						6	6	100.00%	0.00%			



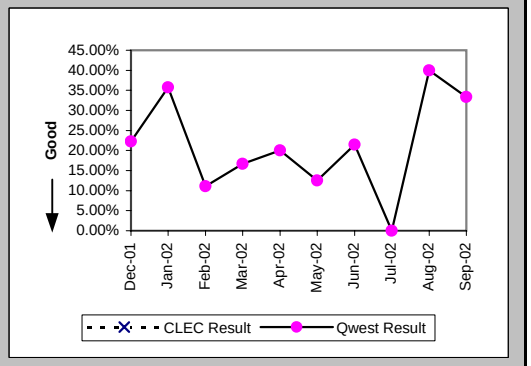
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						26:59	18	1:30	2:23			
Jan-02						8:46	14	0:38	0:30			
Feb-02						6:20	9	0:42	0:29			
Mar-02						6:20	12	0:32	0:37			
Apr-02						13:17	5	2:39	3:25			
May-02						11:14	8	1:24	1:16			
Jun-02						6:29	14	0:28	0:20			
Jul-02						10:49	8	1:21	1:26			
Aug-02						8:14	10	0:49	0:37			
Sep-02						4:24	6	0:44	0:42			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

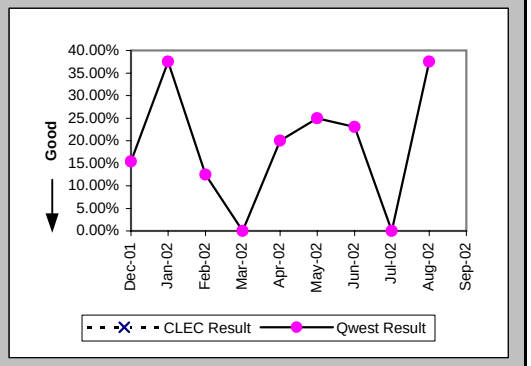
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						4	18	22.22%	41.57%			
Jan-02						5	14	35.71%	47.92%			
Feb-02						1	9	11.11%	31.43%			
Mar-02						2	12	16.67%	37.27%			
Apr-02						1	5	20.00%	40.00%			
May-02						1	8	12.50%	33.07%			
Jun-02						3	14	21.43%	41.03%			
Jul-02						0	8	0.00%	0.00%			
Aug-02						4	10	40.00%	48.99%			
Sep-02						2	6	33.33%	47.14%			



Checklist #14 - Resale - Repair for DS3 and Higher

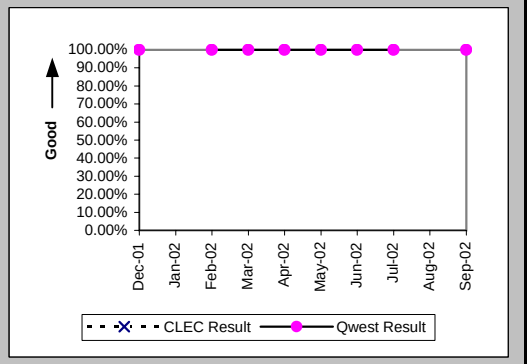
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						2	13	15.38%	36.08%			
Jan-02						3	8	37.50%	48.41%			
Feb-02						1	8	12.50%	33.07%			
Mar-02						0	6	0.00%	0.00%			
Apr-02						1	5	20.00%	40.00%			
May-02						1	4	25.00%	43.30%			
Jun-02						3	13	23.08%	42.13%			
Jul-02						0	6	0.00%	0.00%			
Aug-02						3	8	37.50%	48.41%			
Sep-02												



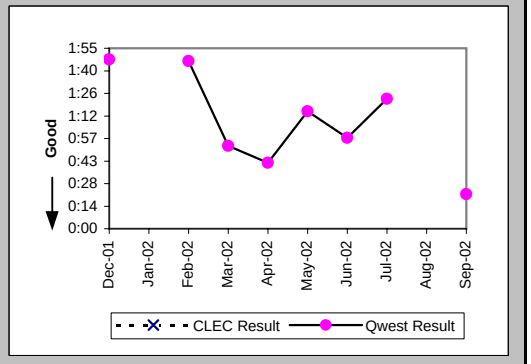
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						3	3	100.00%	0.00%			
Mar-02						5	5	100.00%	0.00%			
Apr-02						2	2	100.00%	0.00%			
May-02						4	4	100.00%	0.00%			
Jun-02						2	2	100.00%	0.00%			
Jul-02						3	3	100.00%	0.00%			
Aug-02												
Sep-02						2	2	100.00%	0.00%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

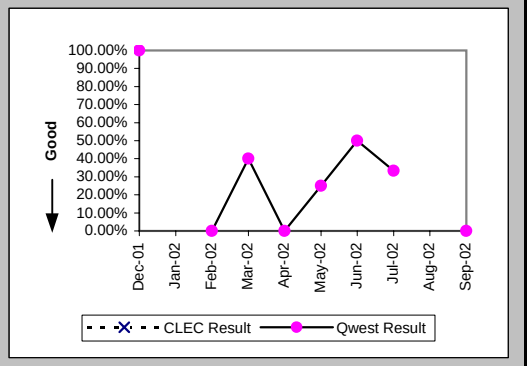
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1:48	1	1:48				
Jan-02												
Feb-02						5:22	3	1:47	1:18			
Mar-02						4:26	5	0:53	1:23			
Apr-02						1:23	2	0:42	0:36			
May-02						5:02	4	1:15	0:43			
Jun-02						1:56	2	0:58	0:24			
Jul-02						4:10	3	1:23	0:34			
Aug-02												
Sep-02						0:44	2	0:22	0:18			



Checklist #14 - Resale - Repair for DS3 and Higher

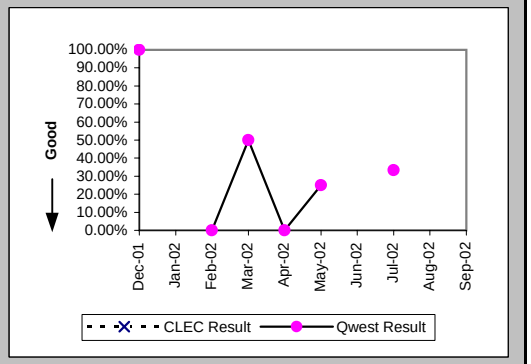
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	3	0.00%	0.00%			
Mar-02						2	5	40.00%	48.99%			
Apr-02						0	2	0.00%	0.00%			
May-02						1	4	25.00%	43.30%			
Jun-02						1	2	50.00%	50.00%			
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02						0	2	0.00%	0.00%			



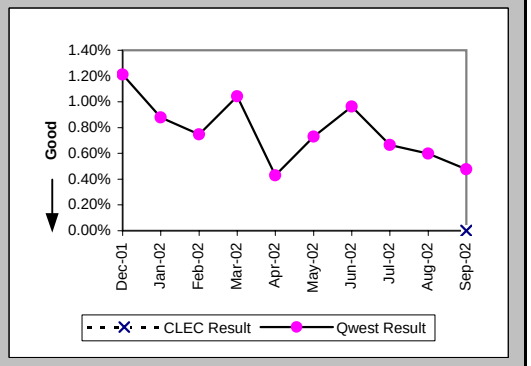
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1	1	100.00%	0.00%			
Jan-02												
Feb-02						0	2	0.00%	0.00%			
Mar-02						1	2	50.00%	50.00%			
Apr-02						0	1	0.00%	0.00%			
May-02						1	4	25.00%	43.30%			
Jun-02												
Jul-02						1	3	33.33%	47.14%			
Aug-02												
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

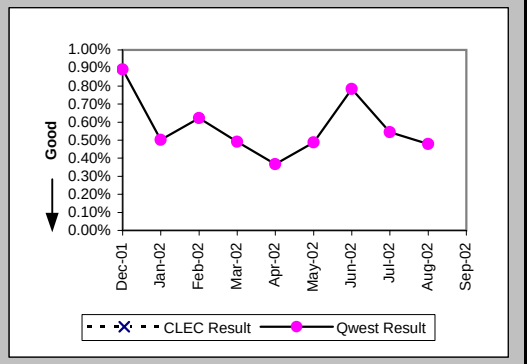
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						19	1569	1.21%	10.94%			
Jan-02						14	1594	0.88%	9.33%			
Feb-02						12	1607	0.75%	8.61%			
Mar-02						17	1631	1.04%	10.16%			
Apr-02						7	1633	0.43%	6.53%			
May-02						12	1642	0.73%	8.52%			
Jun-02						16	1660	0.96%	9.77%			
Jul-02						11	1652	0.67%	8.13%			
Aug-02						10	1672	0.60%	7.71%			
Sep-02	0	1	0.00%	0	0	8	1675	0.48%	6.89%	-0.07	-1.04	No



Checklist #14 - Resale - Repair for DS3 and Higher

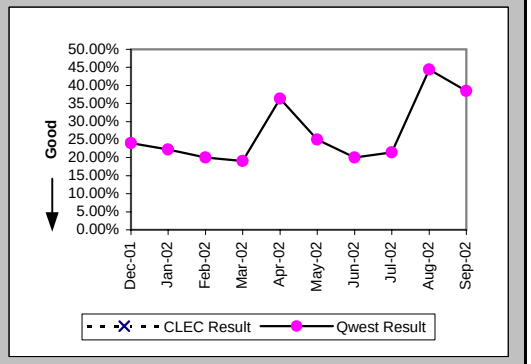
Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						14	1569	0.89%	9.40%			
Jan-02						8	1594	0.50%	7.07%			
Feb-02						10	1607	0.62%	7.86%			
Mar-02						8	1631	0.49%	6.99%			
Apr-02						6	1633	0.37%	6.05%			
May-02						8	1642	0.49%	6.96%			
Jun-02						13	1660	0.78%	8.81%			
Jul-02						9	1652	0.54%	7.36%			
Aug-02						8	1672	0.48%	6.90%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

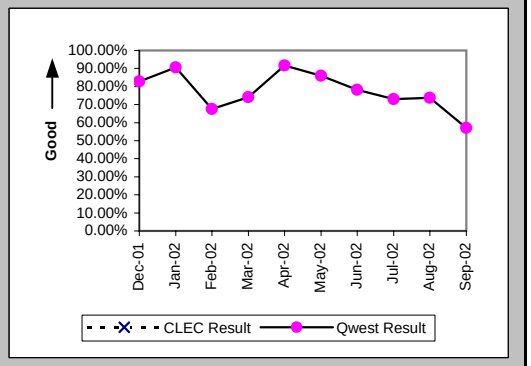
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						6	25	24.00%	42.71%			
Jan-02						4	18	22.22%	41.57%			
Feb-02						3	15	20.00%	40.00%			
Mar-02						4	21	19.05%	39.27%			
Apr-02						4	11	36.36%	48.10%			
May-02						4	16	25.00%	43.30%			
Jun-02						4	20	20.00%	40.00%			
Jul-02						3	14	21.43%	41.03%			
Aug-02						8	18	44.44%	49.69%			
Sep-02						5	13	38.46%	48.65%			



Checklist #14 - Resale - Frame Relay Installation

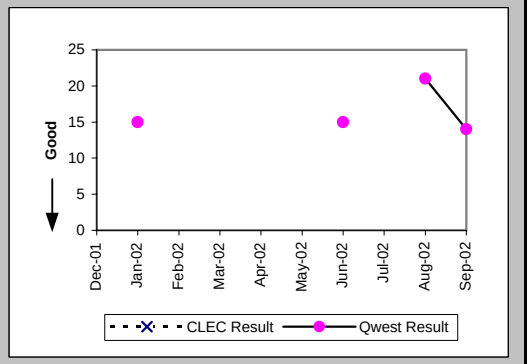
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	29	82.76%	37.77%			
Jan-02						48	53	90.57%	29.23%			
Feb-02						25	37	67.57%	46.81%			
Mar-02						20	27	74.07%	43.82%			
Apr-02						33	36	91.67%	27.64%			
May-02						37	43	86.05%	34.65%			
Jun-02						18	23	78.26%	41.25%			
Jul-02						27	37	72.97%	44.41%			
Aug-02						14	19	73.68%	44.03%			
Sep-02						12	21	57.14%	49.49%			



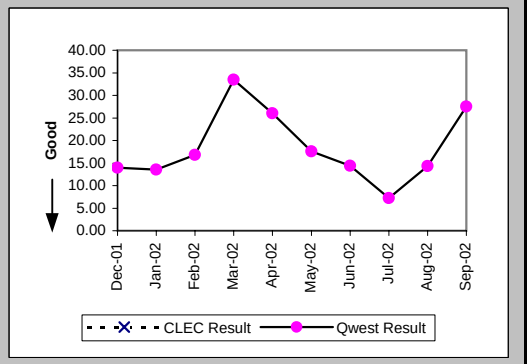
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						30	2	15.00	0.00			
Feb-02												
Mar-02												
Apr-02												
May-02												
Jun-02						15	1	15.00				
Jul-02												
Aug-02						21	1	21.00				
Sep-02						14	1	14.00				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

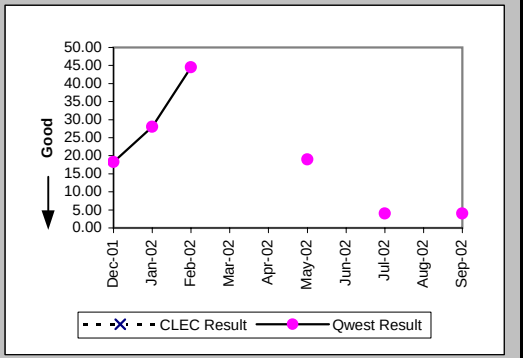
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						98	7	14.00	18.60			
Jan-02						122	9	13.56	13.12			
Feb-02						185	11	16.82	16.58			
Mar-02						301	9	33.44	30.75			
Apr-02						78	3	26.00	26.66			
May-02						158	9	17.56	21.85			
Jun-02						72	5	14.40	13.79			
Jul-02						65	9	7.22	7.58			
Aug-02						86	6	14.33	9.63			
Sep-02						275	10	27.50	21.35			



Checklist #14 - Resale - Frame Relay Installation

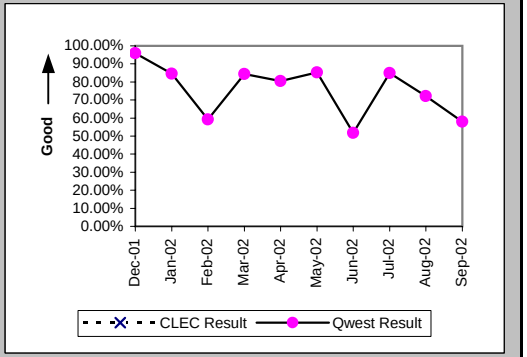
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						73	4	18.25	23.17			
Jan-02						56	2	28.00	11.31			
Feb-02						89	2	44.50	14.85			
Mar-02												
Apr-02												
May-02						19	1	19.00				
Jun-02												
Jul-02						4	1	4.00				
Aug-02												
Sep-02						8	2	4.00	0.00			



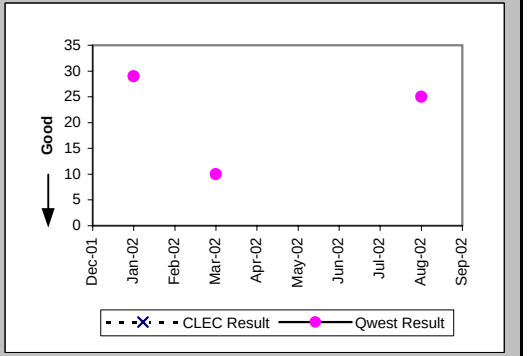
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						24	25	96.00%	19.60%			
Jan-02						22	26	84.62%	36.08%			
Feb-02						16	27	59.26%	49.14%			
Mar-02						27	32	84.38%	36.31%			
Apr-02						29	36	80.56%	39.58%			
May-02						29	34	85.29%	35.42%			
Jun-02						14	27	51.85%	49.97%			
Jul-02						28	33	84.85%	35.86%			
Aug-02						31	43	72.09%	44.85%			
Sep-02						18	31	58.06%	49.35%			



Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

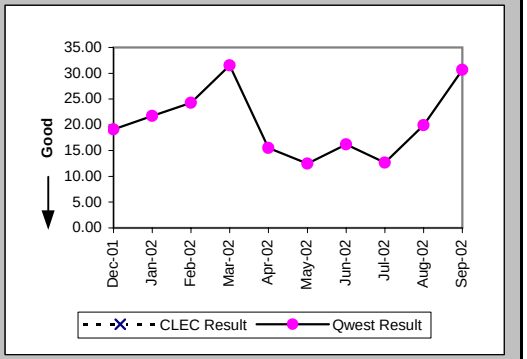
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						29	1	29.00				
Feb-02												
Mar-02						10	1	10.00				
Apr-02												
May-02												
Jun-02												
Jul-02												
Aug-02						25	1	25.00				
Sep-02												



Checklist #14 - Resale - Frame Relay Installation

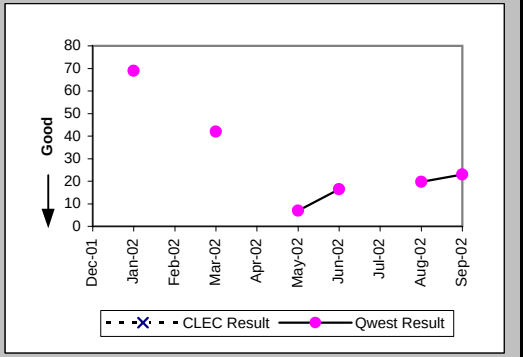
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						134	7	19.14	15.93			
Jan-02						239	11	21.73	23.06			
Feb-02						267	11	24.27	38.73			
Mar-02						126	4	31.50	25.09			
Apr-02						124	8	15.50	12.17			
May-02						50	4	12.50	4.04			
Jun-02						243	15	16.20	12.46			
Jul-02						76	6	12.67	12.24			
Aug-02						239	12	19.92	22.17			
Sep-02						276	9	30.67	21.73			



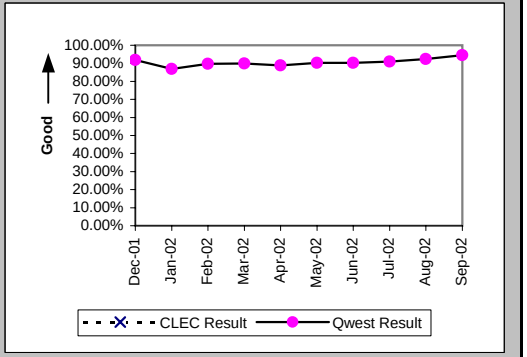
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01												
Jan-02						69	1	69.00				
Feb-02												
Mar-02						42	1	42.00				
Apr-02												
May-02						14	2	7.00	7.07			
Jun-02						33	2	16.50	9.19			
Jul-02												
Aug-02						59	3	19.67	19.35			
Sep-02						138	6	23.00	9.84			



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two

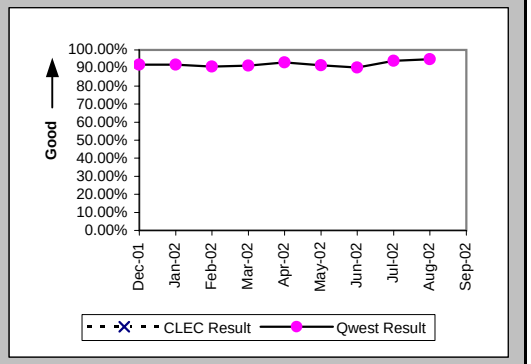
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	73	91.78%	27.47%			
Jan-02						86	99	86.87%	33.77%			
Feb-02						87	97	89.69%	30.41%			
Mar-02						62	69	89.86%	30.19%			
Apr-02						64	72	88.89%	31.43%			
May-02						74	82	90.24%	29.67%			
Jun-02						65	72	90.28%	29.63%			
Jul-02						60	66	90.91%	28.75%			
Aug-02						72	78	92.31%	26.65%			
Sep-02						68	72	94.44%	22.91%			



Checklist #14 - Resale - Frame Relay Installation

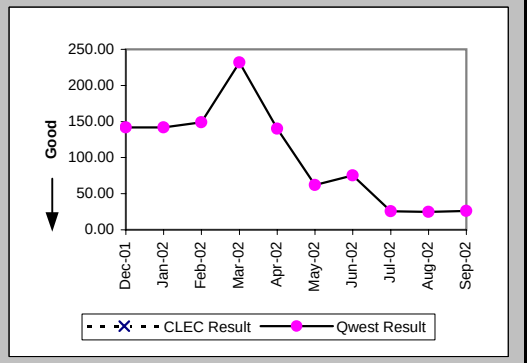
New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						67	73	91.78%	27.47%			
Jan-02						91	99	91.92%	27.25%			
Feb-02						88	97	90.72%	29.01%			
Mar-02						63	69	91.30%	28.18%			
Apr-02						67	72	93.06%	25.42%			
May-02						75	82	91.46%	27.94%			
Jun-02						65	72	90.28%	29.63%			
Jul-02						62	66	93.94%	23.86%			
Aug-02						74	78	94.87%	22.06%			
Sep-02												



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

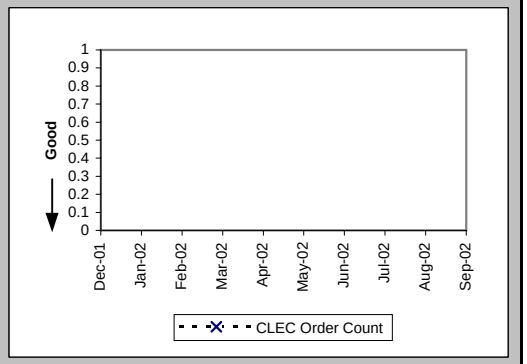
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						1843	13	141.77	106.00			
Jan-02						2125	15	141.67	113.77			
Feb-02						2386	16	149.12	119.84			
Mar-02						2088	9	232.00	121.05			
Apr-02						1962	14	140.14	157.48			
May-02						1550	25	62.00	120.92			
Jun-02						1809	24	75.38	127.80			
Jul-02						976	38	25.68	50.99			
Aug-02						594	24	24.75	18.65			
Sep-02						500	19	26.32	28.09			



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)

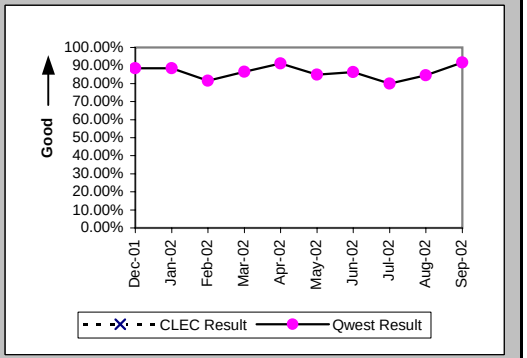
Date	CLEC Order Count
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	
Jul-02	
Aug-02	
Sep-02	



Checklist #14 - Resale - Frame Relay Repair

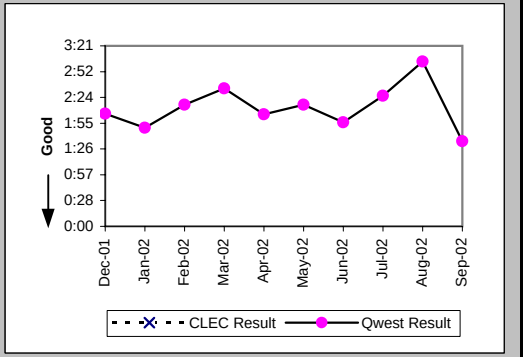
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	78	88.46%	31.95%			
Jan-02						69	78	88.46%	31.95%			
Feb-02						62	76	81.58%	38.77%			
Mar-02						58	67	86.57%	34.10%			
Apr-02						62	68	91.18%	28.36%			
May-02						56	66	84.85%	35.86%			
Jun-02						63	73	86.30%	34.38%			
Jul-02						56	70	80.00%	40.00%			
Aug-02						60	71	84.51%	36.18%			
Sep-02						55	60	91.67%	27.64%			



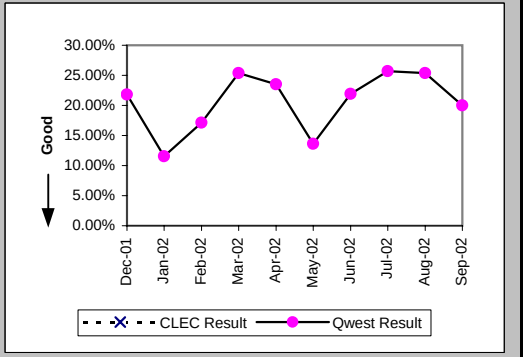
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						163:34	78	2:06	3:42			
Jan-02						142:30	78	1:50	2:10			
Feb-02						171:55	76	2:16	2:38			
Mar-02						171:54	67	2:34	4:42			
Apr-02						141:49	68	2:05	2:19			
May-02						149:48	66	2:16	2:11			
Jun-02						140:43	73	1:56	2:12			
Jul-02						170:40	70	2:26	2:43			
Aug-02						217:30	71	3:04	5:02			
Sep-02						94:52	60	1:35	1:51			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

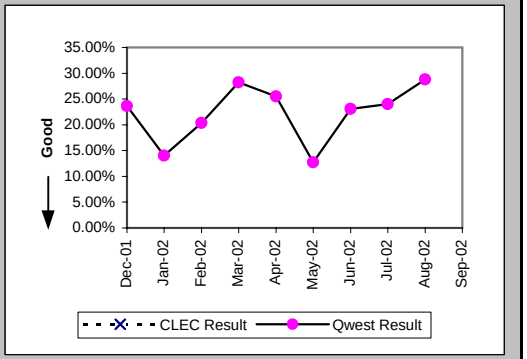
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						17	78	21.79%	41.29%			
Jan-02						9	78	11.54%	31.95%			
Feb-02						13	76	17.11%	37.66%			
Mar-02						17	67	25.37%	43.51%			
Apr-02						16	68	23.53%	42.42%			
May-02						9	66	13.64%	34.32%			
Jun-02						16	73	21.92%	41.37%			
Jul-02						18	70	25.71%	43.71%			
Aug-02						18	71	25.35%	43.50%			
Sep-02						12	60	20.00%	40.00%			



Checklist #14 - Resale - Frame Relay Repair

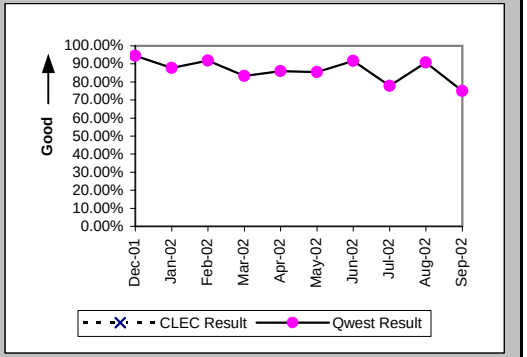
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						13	55	23.64%	42.48%			
Jan-02						7	50	14.00%	34.70%			
Feb-02						12	59	20.34%	40.25%			
Mar-02						13	46	28.26%	45.03%			
Apr-02						13	51	25.49%	43.58%			
May-02						7	55	12.73%	33.33%			
Jun-02						12	52	23.08%	42.13%			
Jul-02						12	50	24.00%	42.71%			
Aug-02						17	59	28.81%	45.29%			
Sep-02												



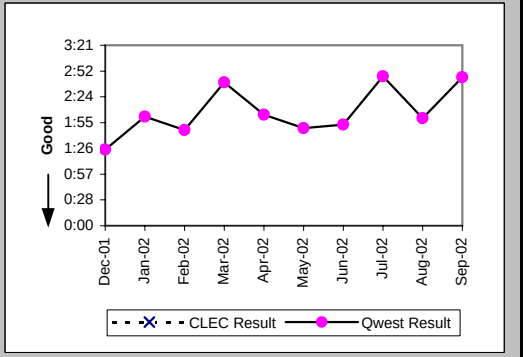
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						69	73	94.52%	22.76%			
Jan-02						65	74	87.84%	32.68%			
Feb-02						45	49	91.84%	27.38%			
Mar-02						35	42	83.33%	37.27%			
Apr-02						43	50	86.00%	34.70%			
May-02						47	55	85.45%	35.26%			
Jun-02						44	48	91.67%	27.64%			
Jul-02						42	54	77.78%	41.57%			
Aug-02						39	43	90.70%	29.05%			
Sep-02						30	40	75.00%	43.30%			



Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

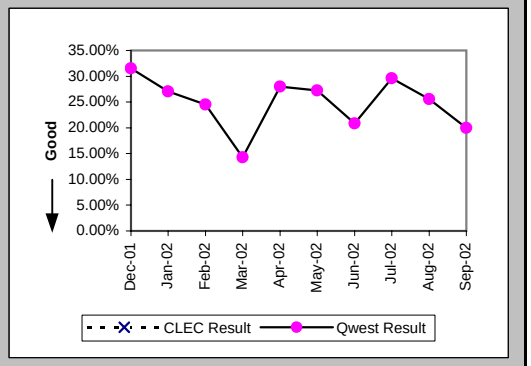
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						103:29	73	1:25	1:29			
Jan-02						149:59	74	2:02	3:37			
Feb-02						87:09	49	1:47	1:56			
Mar-02						111:51	42	2:40	3:36			
Apr-02						103:13	50	2:04	2:36			
May-02						100:08	55	1:49	1:47			
Jun-02						90:41	48	1:53	1:38			
Jul-02						150:18	54	2:47	2:45			
Aug-02						86:13	43	2:00	3:08			
Sep-02						110:36	40	2:46	2:51			



Checklist #14 - Resale - Frame Relay Repair

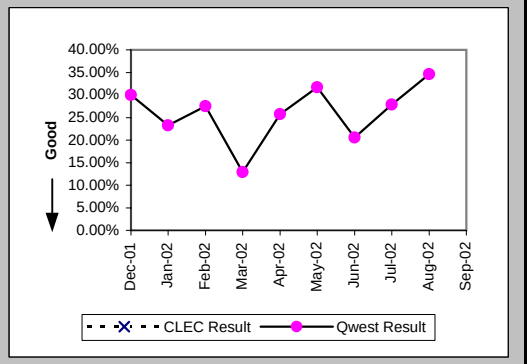
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						23	73	31.51%	46.45%			
Jan-02						20	74	27.03%	44.41%			
Feb-02						12	49	24.49%	43.00%			
Mar-02						6	42	14.29%	34.99%			
Apr-02						14	50	28.00%	44.90%			
May-02						15	55	27.27%	44.54%			
Jun-02						10	48	20.83%	40.61%			
Jul-02						16	54	29.63%	45.66%			
Aug-02						11	43	25.58%	43.63%			
Sep-02						8	40	20.00%	40.00%			



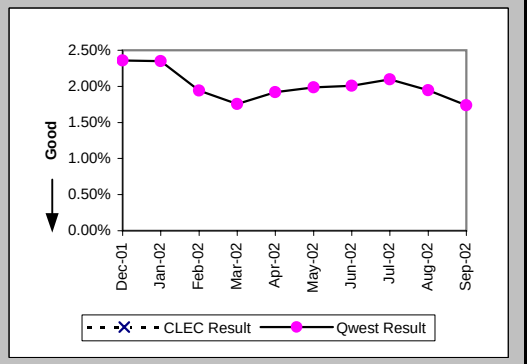
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						15	50	30.00%	45.83%			
Jan-02						10	43	23.26%	42.25%			
Feb-02						11	40	27.50%	44.65%			
Mar-02						4	31	12.90%	33.52%			
Apr-02						9	35	25.71%	43.71%			
May-02						13	41	31.71%	46.53%			
Jun-02						7	34	20.59%	40.43%			
Jul-02						12	43	27.91%	44.85%			
Aug-02						9	26	34.62%	47.57%			
Sep-02												



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two

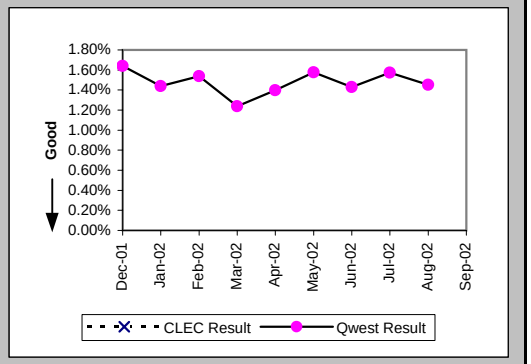
Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						151	6400	2.36%	15.18%			
Jan-02						152	6466	2.35%	15.15%			
Feb-02						125	6434	1.94%	13.80%			
Mar-02						109	6216	1.75%	13.13%			
Apr-02						118	6151	1.92%	13.72%			
May-02						121	6088	1.99%	13.96%			
Jun-02						121	6021	2.01%	14.03%			
Jul-02						124	5915	2.10%	14.33%			
Aug-02						114	5856	1.95%	13.82%			
Sep-02						100	5756	1.74%	13.07%			

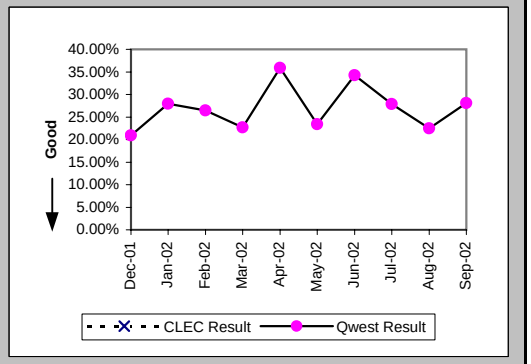


Checklist #14 - Resale - Frame Relay Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						105	6400	1.64%	12.70%			
Jan-02						93	6466	1.44%	11.91%			
Feb-02						99	6434	1.54%	12.31%			
Mar-02						77	6216	1.24%	11.06%			
Apr-02						86	6151	1.40%	11.74%			
May-02						96	6088	1.58%	12.46%			
Jun-02						86	6021	1.43%	11.87%			
Jul-02						93	5915	1.57%	12.44%			
Aug-02						85	5856	1.45%	11.96%			
Sep-02												



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	PID Exc	Data Exc	Qwest Num	Qwest Denom	Qwest Result	Qwest Std De	Mod Z Scr	Parity Scr	Diff Signif?
Dec-01						40	191	20.94%	40.69%			
Jan-02						59	211	27.96%	44.88%			
Feb-02						45	170	26.47%	44.12%			
Mar-02						32	141	22.70%	41.89%			
Apr-02						66	184	35.87%	47.96%			
May-02						37	158	23.42%	42.35%			
Jun-02						63	184	34.24%	47.45%			
Jul-02						48	172	27.91%	44.85%			
Aug-02						33	147	22.45%	41.72%			
Sep-02						39	139	28.06%	44.93%